

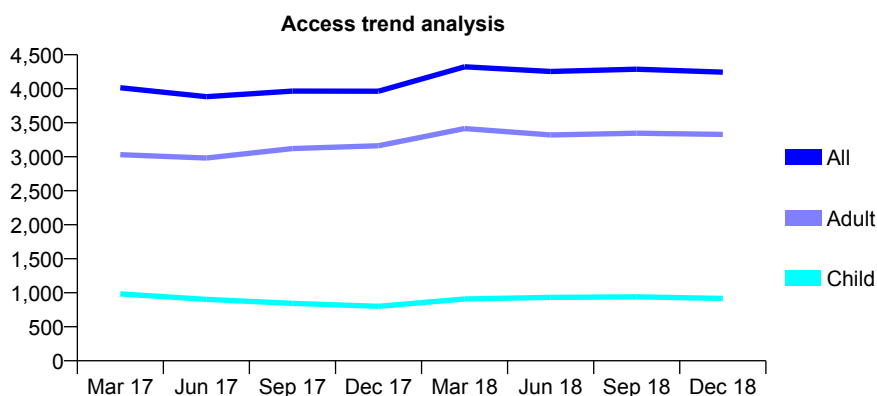
## Q57 - Vital Signs At a Glance Contract Report for 100021/0000 - December 2018

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Mr S Shah, Mr P Vaid & Mr S Radia |
| Contract type name   | PDS Plus Contract                 |
| Purpose of contract  | General                           |
| Contract start date  | 01/03/2016                        |
| Contract end date    | 31/03/2019                        |

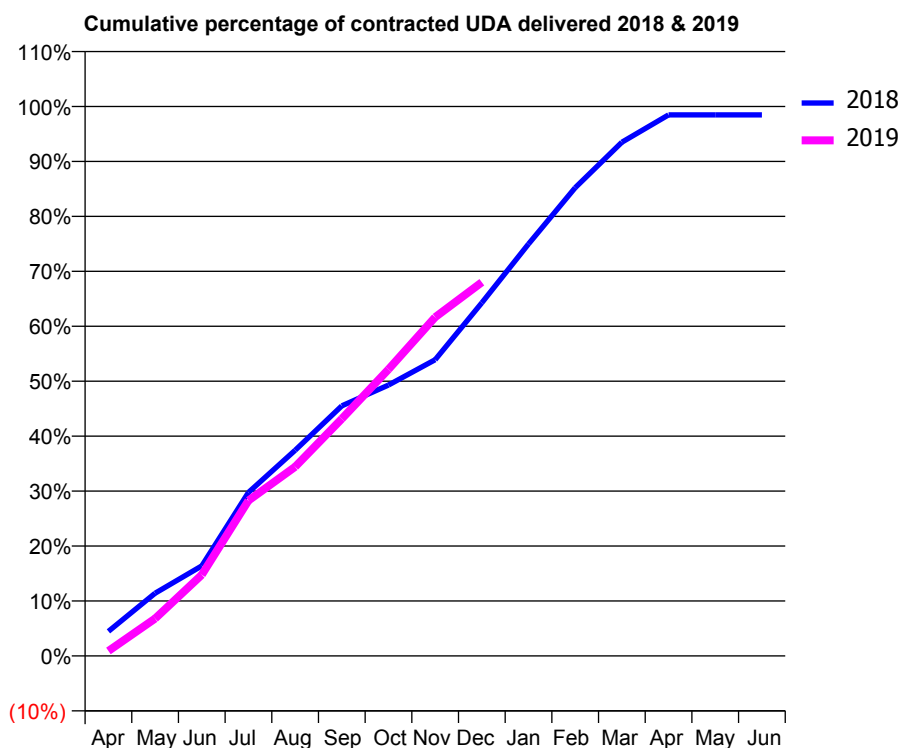
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 230         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £411,203.28 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,963       |                               |
| Quarter ending March 2018           | 4,323       | ↑                             |
| Quarter ending June 2018            | 4,253       | ↓                             |
| Quarter ending September 2018       | 4,287       | →                             |
| Quarter ending December 2018        | 4,245       | →                             |
| <b>Variance since December 2017</b> | <b>7.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 673                               | 138    |
| May       | 1,711                             | 1,020  |
| June      | 2,459                             | 2,214  |
| July      | 4,465                             | 4,244  |
| August    | 5,614                             | 5,165  |
| September | 6,826                             | 6,476  |
| October   | 7,396                             | 7,825  |
| November  | 8,088                             | 9,249  |
| December  | 9,641                             | 10,201 |
| January   | 11,244                            |        |
| February  | 12,780                            |        |
| March     | 14,023                            |        |
| April     | 14,770                            |        |
| May       | 14,770                            |        |
| June      | 14,770                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 1,056       | 3.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 174      | 3,170       | 5.5%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 264      | 1,056       | 25.0%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 513      | 3,170       | 16.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 545      | 4,022       | 13.6%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 4,022       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 4,022       | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

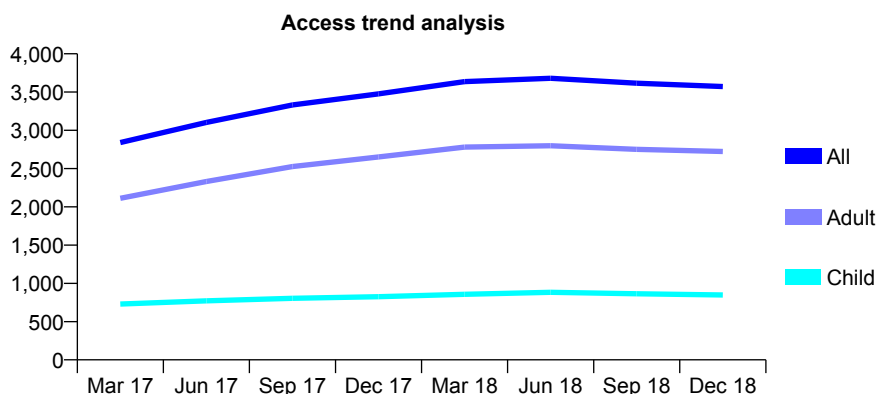
## Q57 - Vital Signs At a Glance Contract Report for 100052/0000 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Chigwell Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2016               |
| Contract end date    |                          |

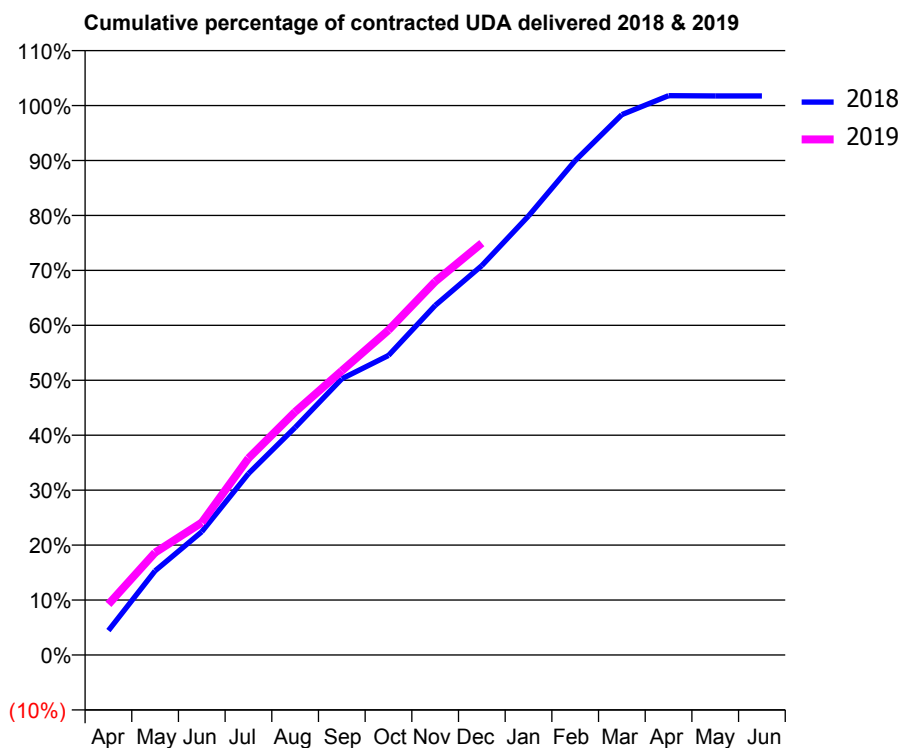
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,244       |
| Carry forward general activity (UDA)        | -161        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £300,064.93 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,477       |                               |
| Quarter ending March 2018           | 3,637       | ↑                             |
| Quarter ending June 2018            | 3,681       | →                             |
| Quarter ending September 2018       | 3,615       | ↓                             |
| Quarter ending December 2018        | 3,572       | ↓                             |
| <b>Variance since December 2017</b> | <b>2.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 411                               | 854   |
| May       | 1,417                             | 1,724 |
| June      | 2,073                             | 2,229 |
| July      | 3,053                             | 3,309 |
| August    | 3,827                             | 4,091 |
| September | 4,646                             | 4,781 |
| October   | 5,040                             | 5,465 |
| November  | 5,881                             | 6,282 |
| December  | 6,552                             | 6,928 |
| January   | 7,385                             |       |
| February  | 8,317                             |       |
| March     | 9,092                             |       |
| April     | 9,410                             |       |
| May       | 9,405                             |       |
| June      | 9,405                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 850         | 4.1%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 192      | 2,346       | 8.2%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 449      | 850         | 52.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,102    | 2,346       | 47.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 125      | 3,096       | 4.0%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 3,096       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 3,096       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

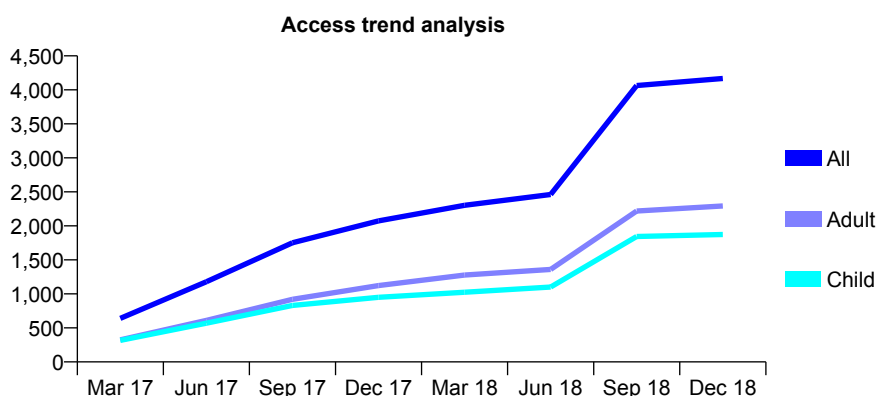
## Q57 - Vital Signs At a Glance Contract Report for 100212/0000 - December 2018

|                      |   |
|----------------------|---|
| Name or company name | Community Dental Services - CDS CIC Ess |
| Contract type name   | PDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/10/2016                              |
| Contract end date    | 30/09/2019                              |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 9,775         |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,522,278.34 |

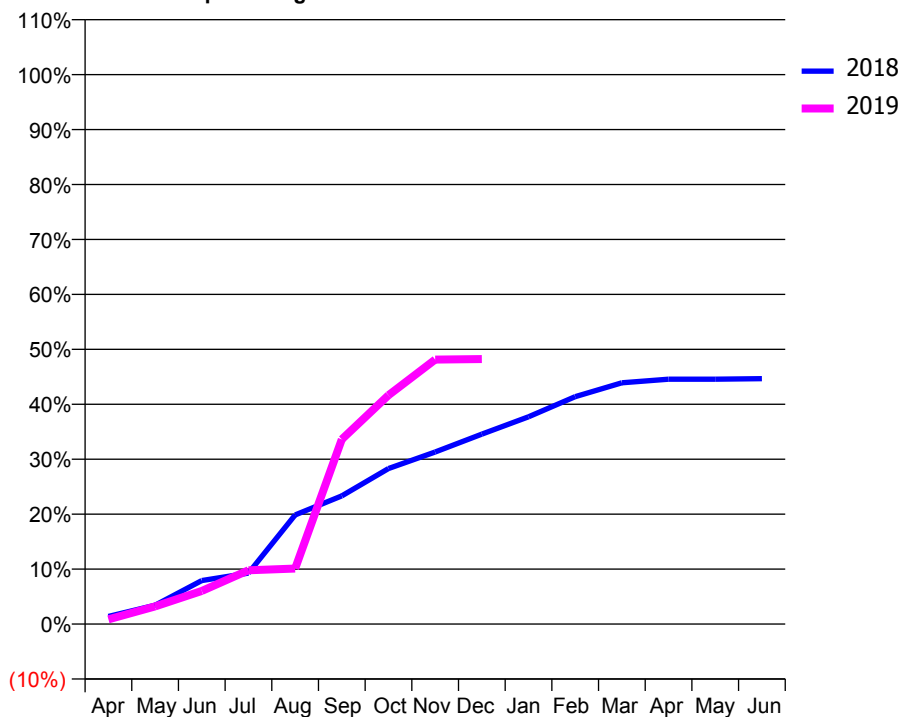
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,073         |                               |
| Quarter ending March 2018           | 2,302         | ↑                             |
| Quarter ending June 2018            | 2,461         | ↑                             |
| Quarter ending September 2018       | 4,063         | ↑                             |
| Quarter ending December 2018        | 4,167         | ↑                             |
| <b>Variance since December 2017</b> | <b>101.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 137   | 83    |
| May       | 337   | 314   |
| June      | 776   | 590   |
| July      | 908   | 957   |
| August    | 1,942 | 987   |
| September | 2,281 | 3,287 |
| October   | 2,768 | 4,071 |
| November  | 3,062 | 4,705 |
| December  | 3,379 | 4,715 |
| January   | 3,687 |       |
| February  | 4,046 |       |
| March     | 4,293 |       |
| April     | 4,356 |       |
| May       | 4,357 |       |
| June      | 4,365 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 2,401       | 4.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 145      | 2,036       | 7.1%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 217      | 2,401       | 9.0%     | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 401      | 2,036       | 19.7%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 105      | 2,924       | 3.6%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 2,924       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 2,924       | 1.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 3           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

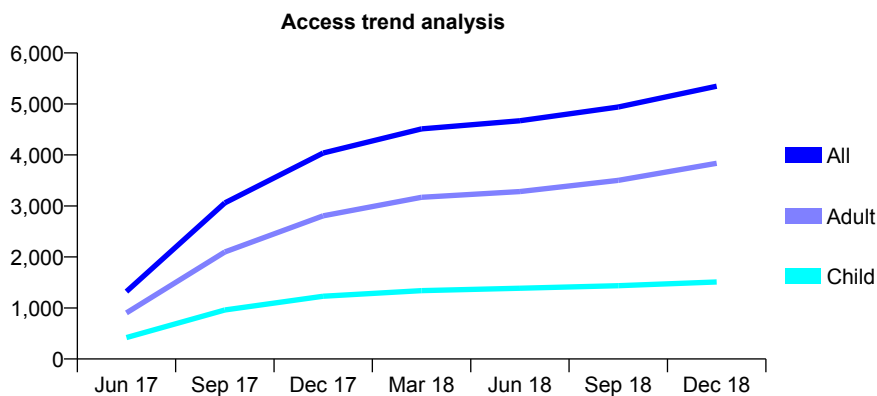
## Q57 - Vital Signs At a Glance Contract Report for 100348/0000 - December 2018

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | E Harunani, M Kanani & M N Harunani |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2017                          |
| Contract end date    |                                     |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,247      |
| Carry forward general activity (UDA)        | 326         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £336,005.44 |

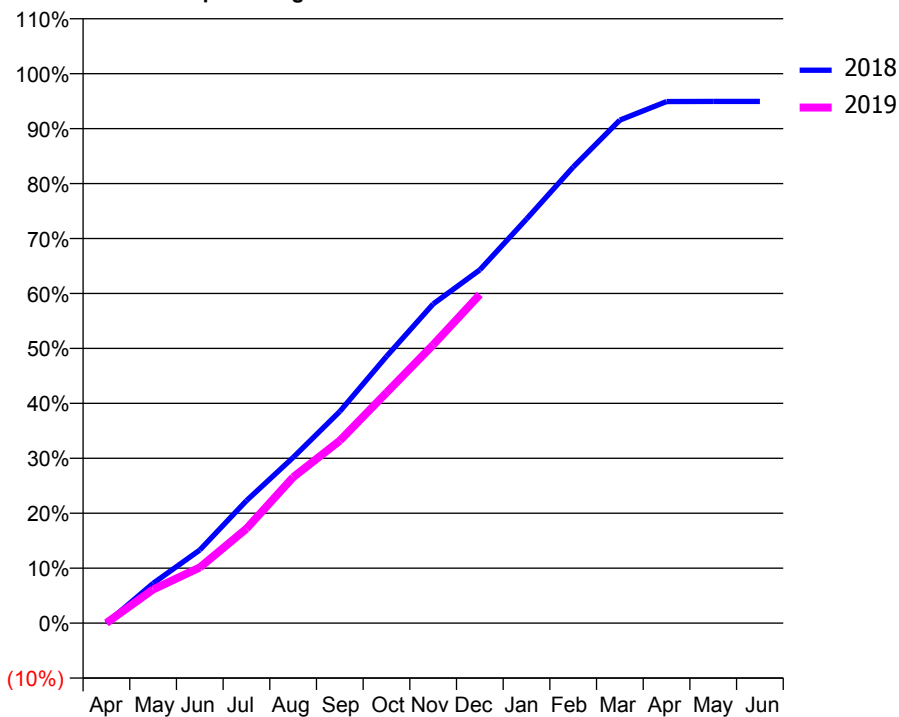
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 4,037        |                               |
| Quarter ending March 2018           | 4,511        | ↑                             |
| Quarter ending June 2018            | 4,670        | ↑                             |
| Quarter ending September 2018       | 4,939        | ↑                             |
| Quarter ending December 2018        | 5,347        | ↑                             |
| <b>Variance since December 2017</b> | <b>32.4%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 6     |
| May       | 1,105                             | 935   |
| June      | 2,028                             | 1,546 |
| July      | 3,399                             | 2,622 |
| August    | 4,597                             | 4,051 |
| September | 5,872                             | 5,064 |
| October   | 7,403                             | 6,395 |
| November  | 8,854                             | 7,725 |
| December  | 9,805                             | 9,120 |
| January   | 11,214                            |       |
| February  | 12,657                            |       |
| March     | 13,959                            |       |
| April     | 14,473                            |       |
| May       | 14,476                            |       |
| June      | 14,476                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 84       | 1,569       | 5.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 453      | 3,762       | 12.0%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 977      | 1,569       | 62.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,171    | 3,762       | 57.7%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 475      | 5,077       | 9.4%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 5,077       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 5,077       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

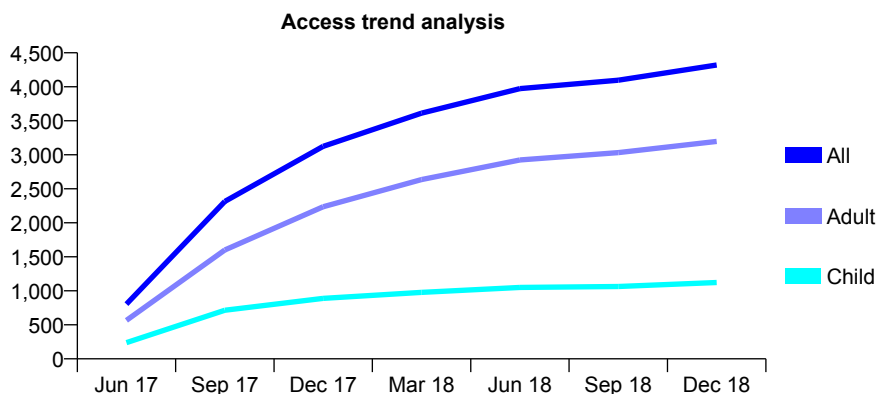
## Q57 - Vital Signs At a Glance Contract Report for 100349/0000 - December 2018

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | E Harunani, M Kanani & M N Harunani |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2017                          |
| Contract end date    |                                     |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,247      |
| Carry forward general activity (UDA)        | -35         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £336,005.44 |

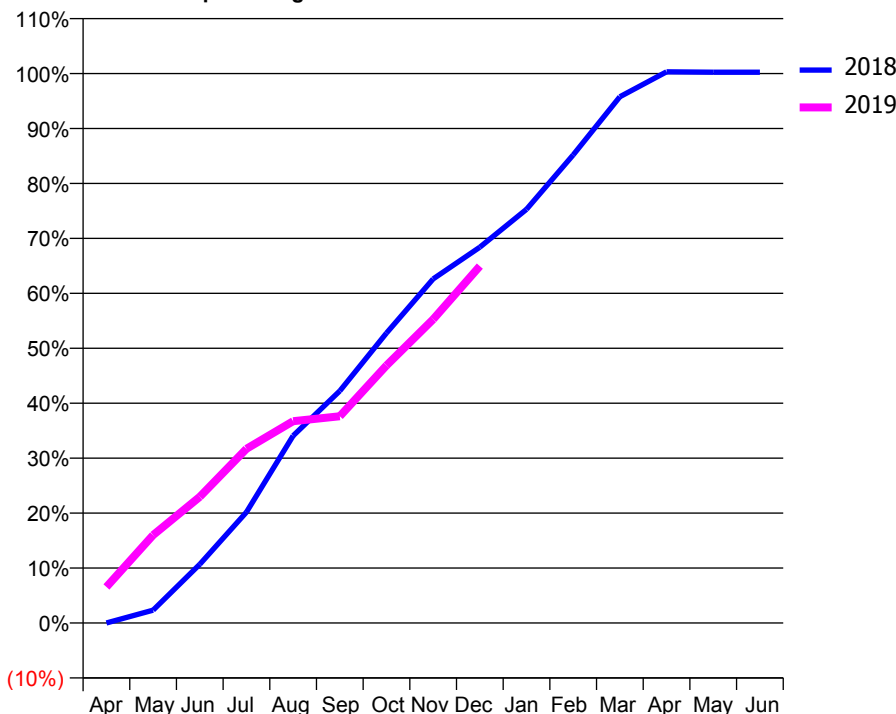
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 3,125        |                               |
| Quarter ending March 2018           | 3,613        | ↑                             |
| Quarter ending June 2018            | 3,974        | ↑                             |
| Quarter ending September 2018       | 4,097        | ↑                             |
| Quarter ending December 2018        | 4,320        | ↑                             |
| <b>Variance since December 2017</b> | <b>38.2%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2018   | 2019  |
|-----------|--------|-------|
| April     | 0      | 999   |
| May       | 355    | 2,441 |
| June      | 1,630  | 3,501 |
| July      | 3,075  | 4,835 |
| August    | 5,197  | 5,599 |
| September | 6,440  | 5,738 |
| October   | 8,047  | 7,145 |
| November  | 9,548  | 8,426 |
| December  | 10,429 | 9,902 |
| January   | 11,480 |       |
| February  | 12,987 |       |
| March     | 14,603 |       |
| April     | 15,293 |       |
| May       | 15,282 |       |
| June      | 15,282 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 856         | 6.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 412      | 2,501       | 16.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 426      | 856         | 49.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,050    | 2,501       | 42.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 450      | 3,163       | 14.2%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 3,163       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 82       | 3,163       | 2.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

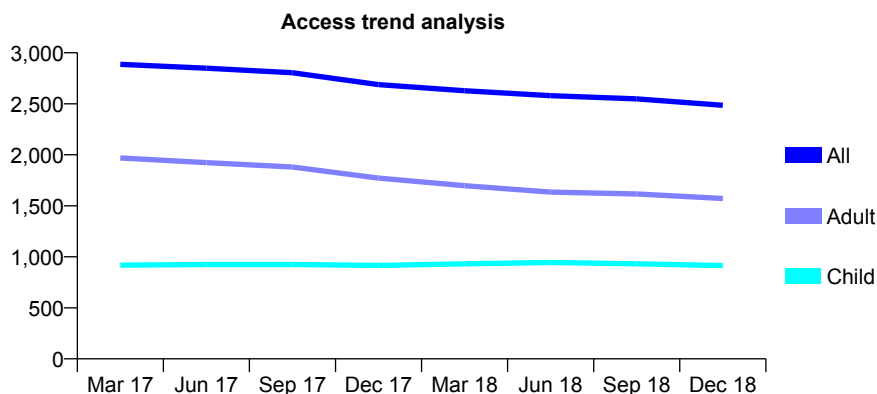
## Q57 - Vital Signs At a Glance Contract Report for 101281/0151 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 02/04/2006            |
| Contract end date    |                       |

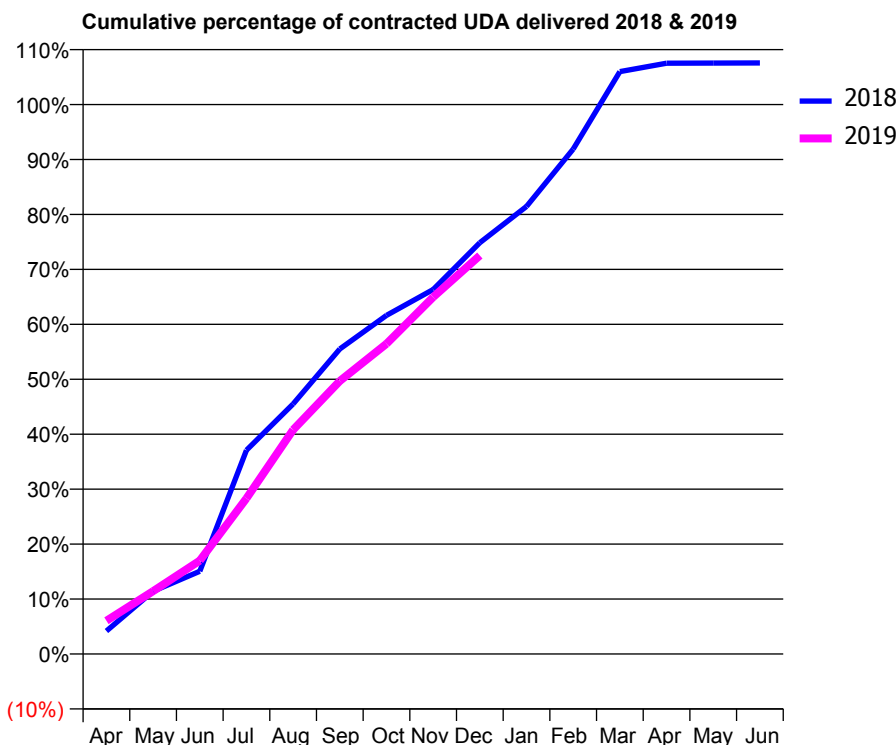
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,594       |
| Carry forward general activity (UDA)        | -132        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £143,407.10 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,688         |                               |
| Quarter ending March 2018           | 2,628         | ↓                             |
| Quarter ending June 2018            | 2,580         | ↓                             |
| Quarter ending September 2018       | 2,548         | ↓                             |
| Quarter ending December 2018        | 2,486         | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.5%)</b> | ↓                             |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 275   | 400   |
| May                               | 752   | 754   |
| June                              | 993   | 1,122 |
| July                              | 2,445 | 1,868 |
| August                            | 3,001 | 2,690 |
| September                         | 3,660 | 3,276 |
| October                           | 4,064 | 3,723 |
| November                          | 4,374 | 4,282 |
| December                          | 4,936 | 4,782 |
| January                           | 5,371 |       |
| February                          | 6,059 |       |
| March                             | 6,988 |       |
| April                             | 7,089 |       |
| May                               | 7,090 |       |
| June                              | 7,093 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 92       | 1,080       | 8.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 306      | 1,897       | 16.1%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 590      | 1,080       | 54.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,126    | 1,897       | 59.4%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 239      | 2,918       | 8.2%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 2,918       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 2,918       | 1.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

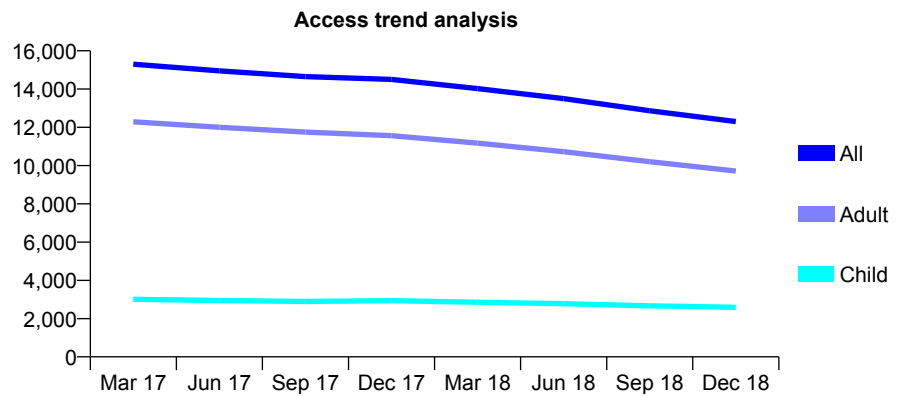
## Q57 - Vital Signs At a Glance Contract Report for 101370/0036 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 51,815        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,274,526.87 |

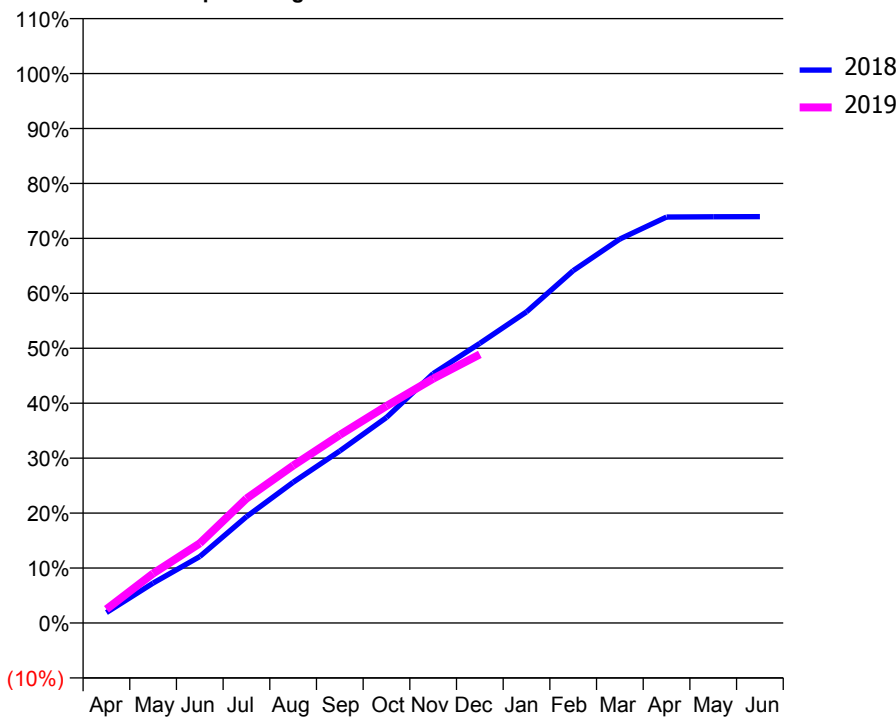
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 14,504         |                               |
| Quarter ending March 2018           | 14,026         | ↓                             |
| Quarter ending June 2018            | 13,498         | ↓                             |
| Quarter ending September 2018       | 12,865         | ↓                             |
| Quarter ending December 2018        | 12,305         | ↓                             |
| <b>Variance since December 2017</b> | <b>(15.2%)</b> | ↓                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,077                             | 1,295  |
| May       | 4,130                             | 4,675  |
| June      | 6,873                             | 7,511  |
| July      | 10,990                            | 11,736 |
| August    | 14,551                            | 14,844 |
| September | 17,788                            | 17,733 |
| October   | 21,257                            | 20,463 |
| November  | 25,785                            | 23,039 |
| December  | 28,922                            | 25,336 |
| January   | 32,168                            |        |
| February  | 36,429                            |        |
| March     | 39,704                            |        |
| April     | 41,974                            |        |
| May       | 42,000                            |        |
| June      | 42,011                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 119      | 2,290       | 5.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,248    | 7,882       | 15.8%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,229    | 2,290       | 53.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,177    | 7,882       | 40.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 795      | 9,622       | 8.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 47       | 9,622       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 207      | 9,622       | 2.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

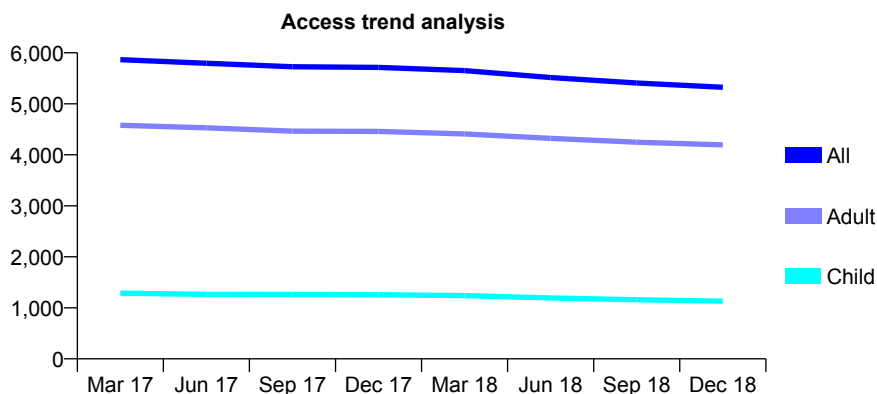
## Q57 - Vital Signs At a Glance Contract Report for 101370/0098 - December 2018

|                      |   |
|----------------------|---|
| Name or company name | Du Toit and BurgerPartnership Ltd (Harwic |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General and Orthodontic                   |
| Contract start date  | 01/04/2007                                |
| Contract end date    |   |

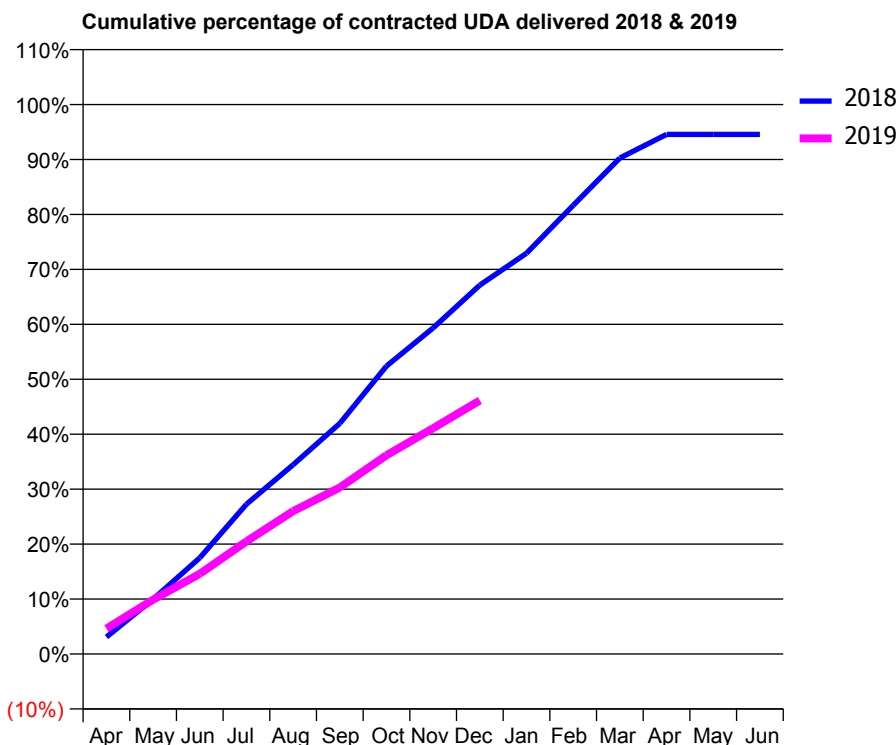
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,884      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 1,265       |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £677,504.69 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,715         |                               |
| Quarter ending March 2018           | 5,651         | ↓                             |
| Quarter ending June 2018            | 5,516         | ↓                             |
| Quarter ending September 2018       | 5,408         | ↓                             |
| Quarter ending December 2018        | 5,325         | ↓                             |
| <b>Variance since December 2017</b> | <b>(6.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 615                               | 918   |
| May       | 1,984                             | 1,967 |
| June      | 3,481                             | 2,903 |
| July      | 5,422                             | 4,076 |
| August    | 6,852                             | 5,170 |
| September | 8,348                             | 6,023 |
| October   | 10,421                            | 7,194 |
| November  | 11,799                            | 8,171 |
| December  | 13,349                            | 9,174 |
| January   | 14,501                            |       |
| February  | 16,235                            |       |
| March     | 17,950                            |       |
| April     | 18,803                            |       |
| May       | 18,803                            |       |
| June      | 18,803                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 116      | 1,041       | 11.1%    | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 483      | 3,556       | 13.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 597      | 1,041       | 57.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,626    | 3,556       | 45.7%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 502      | 4,290       | 11.7%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 4,290       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 85       | 4,290       | 2.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



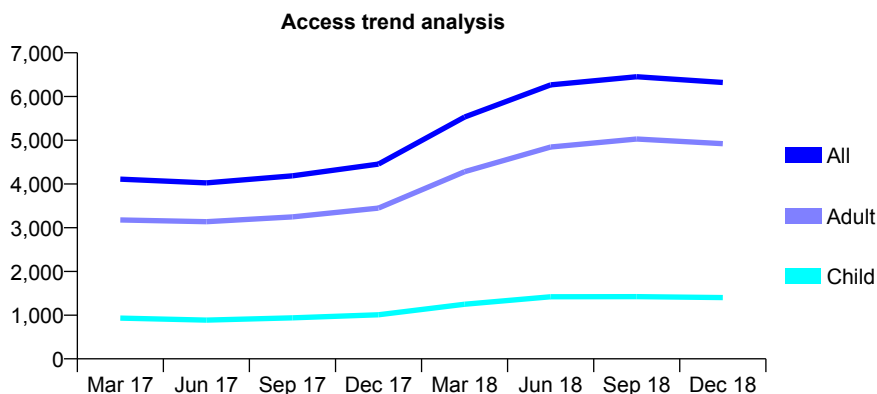
## Q57 - Vital Signs At a Glance Contract Report for 104361/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Chelmsford Partnership |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/02/2013             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,400      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £434,766.28 |

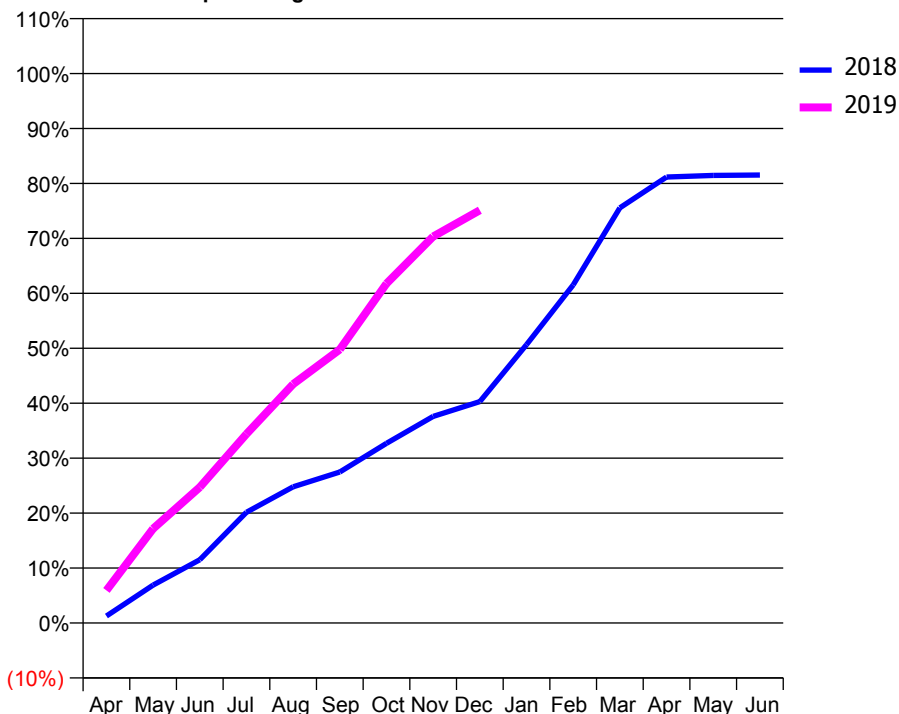
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 4,454        |                               |
| Quarter ending March 2018           | 5,530        | ↑                             |
| Quarter ending June 2018            | 6,267        | ↑                             |
| Quarter ending September 2018       | 6,451        | ↑                             |
| Quarter ending December 2018        | 6,320        | ↓                             |
| <b>Variance since December 2017</b> | <b>41.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 197                               | 914    |
| May       | 1,065                             | 2,643  |
| June      | 1,773                             | 3,808  |
| July      | 3,103                             | 5,298  |
| August    | 3,816                             | 6,696  |
| September | 4,233                             | 7,666  |
| October   | 5,037                             | 9,514  |
| November  | 5,790                             | 10,833 |
| December  | 6,206                             | 11,569 |
| January   | 7,801                             |        |
| February  | 9,476                             |        |
| March     | 11,634                            |        |
| April     | 12,498                            |        |
| May       | 12,542                            |        |
| June      | 12,556                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 105      | 1,507       | 7.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 610      | 5,224       | 11.7%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 625      | 1,507       | 41.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,093    | 5,224       | 40.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 819      | 6,287       | 13.0%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 71       | 6,287       | 1.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 45       | 6,287       | 0.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

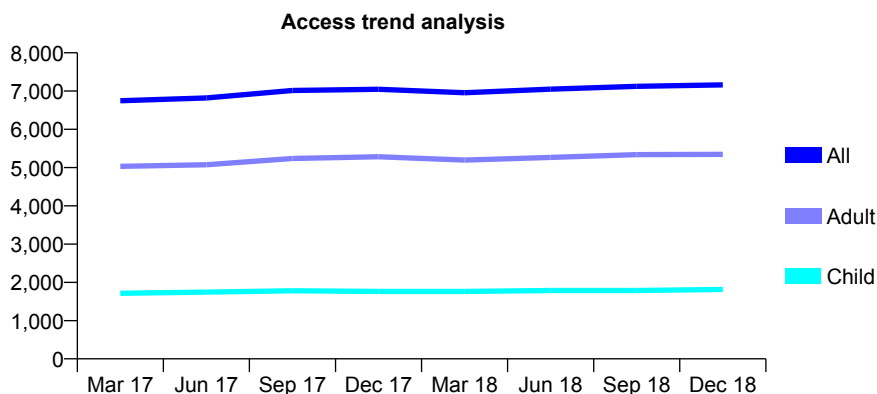
## Q57 - Vital Signs At a Glance Contract Report for 104558/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Broadway Dental Clinic |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/07/2011             |
| Contract end date    |                        |

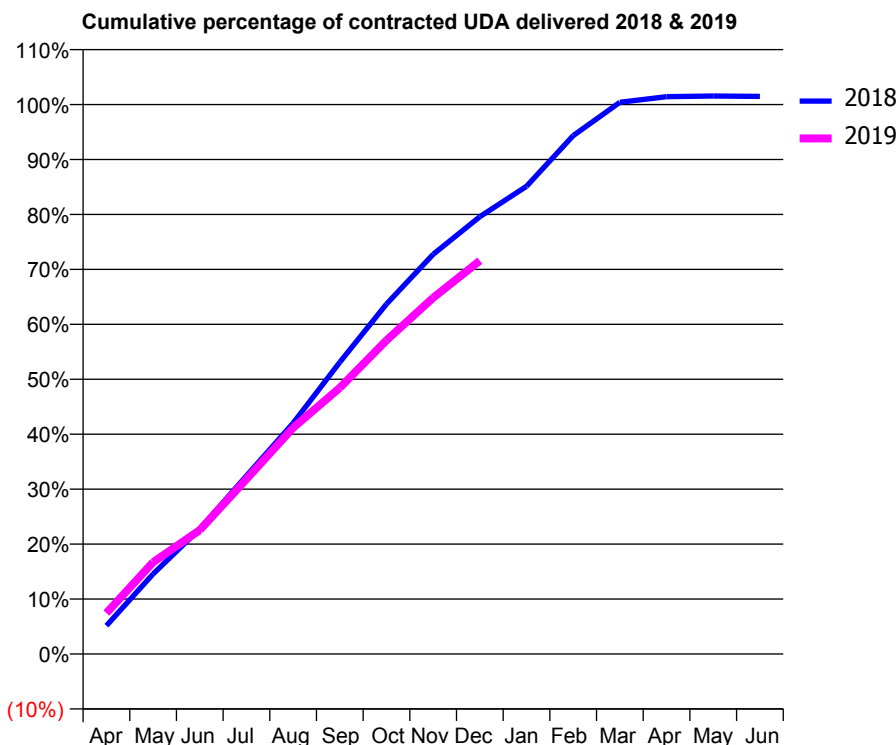
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,402      |
| Carry forward general activity (UDA)        | -258        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £507,319.00 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,045       |                               |
| Quarter ending March 2018           | 6,956       | ↓                             |
| Quarter ending June 2018            | 7,051       | →                             |
| Quarter ending September 2018       | 7,124       | →                             |
| Quarter ending December 2018        | 7,160       | →                             |
| <b>Variance since December 2017</b> | <b>1.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 899                               | 1,299  |
| May       | 2,534                             | 2,907  |
| June      | 3,962                             | 3,925  |
| July      | 5,642                             | 5,539  |
| August    | 7,311                             | 7,164  |
| September | 9,242                             | 8,433  |
| October   | 11,082                            | 9,935  |
| November  | 12,658                            | 11,280 |
| December  | 13,849                            | 12,457 |
| January   | 14,810                            |        |
| February  | 16,416                            |        |
| March     | 17,471                            |        |
| April     | 17,650                            |        |
| May       | 17,673                            |        |
| June      | 17,660                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 92       | 1,781       | 5.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 416      | 4,747       | 8.8%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 943      | 1,781       | 52.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,359    | 4,747       | 49.7%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 340      | 5,950       | 5.7%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 61       | 5,950       | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 5,950       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

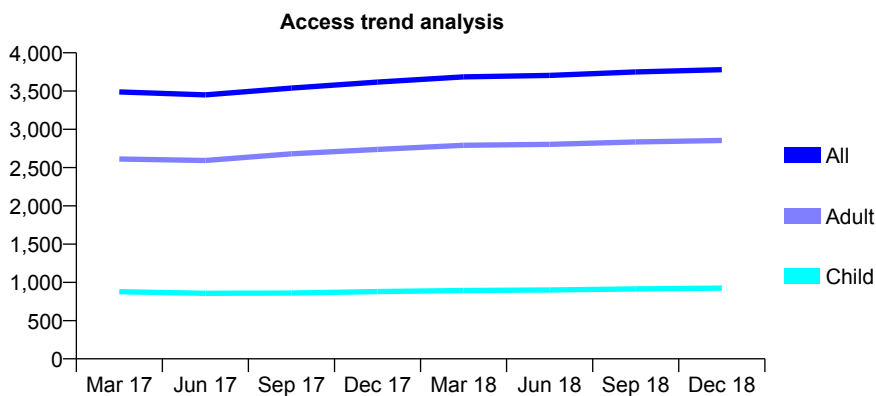
## Q57 - Vital Signs At a Glance Contract Report for 104590/0001 - December 2018

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Mr H Du Preez & Miss C Fernando |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2011                      |
| Contract end date    |                                 |

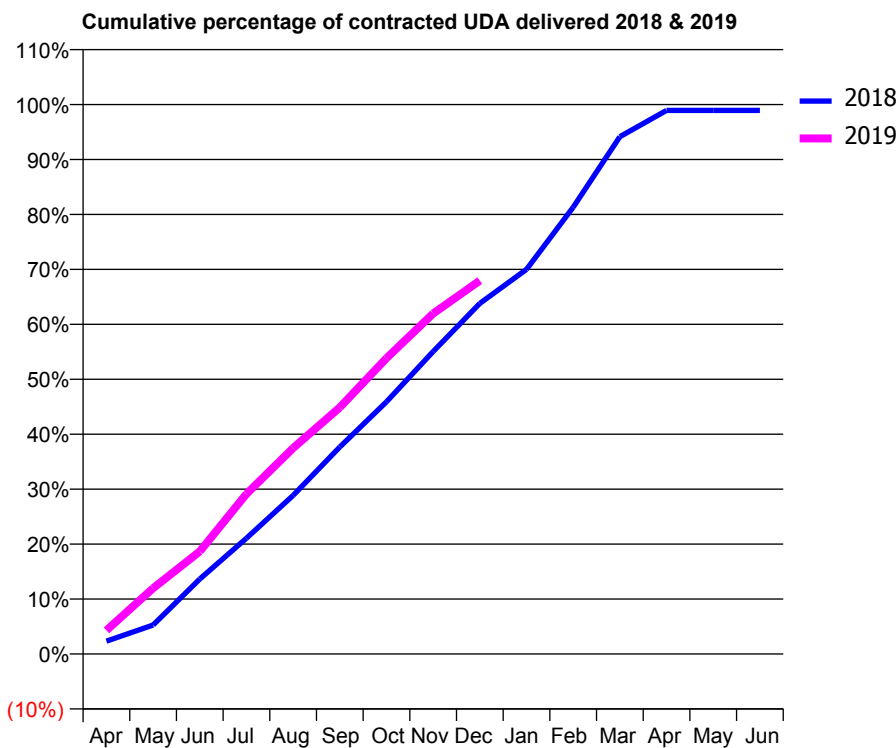
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,031      |
| Carry forward general activity (UDA)        | 130         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £377,161.49 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,617       |                               |
| Quarter ending March 2018           | 3,685       | →                             |
| Quarter ending June 2018            | 3,704       | →                             |
| Quarter ending September 2018       | 3,750       | →                             |
| Quarter ending December 2018        | 3,779       | →                             |
| <b>Variance since December 2017</b> | <b>4.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 281                               | 518   |
| May       | 636                               | 1,440 |
| June      | 1,643                             | 2,247 |
| July      | 2,536                             | 3,504 |
| August    | 3,472                             | 4,508 |
| September | 4,531                             | 5,400 |
| October   | 5,522                             | 6,477 |
| November  | 6,622                             | 7,454 |
| December  | 7,678                             | 8,176 |
| January   | 8,421                             |       |
| February  | 9,781                             |       |
| March     | 11,325                            |       |
| April     | 11,902                            |       |
| May       | 11,902                            |       |
| June      | 11,901                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 1,083       | 5.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 321      | 2,981       | 10.8%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 742      | 1,083       | 68.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,824    | 2,981       | 61.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 233      | 3,838       | 6.1%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 3,838       | 0.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 3,838       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

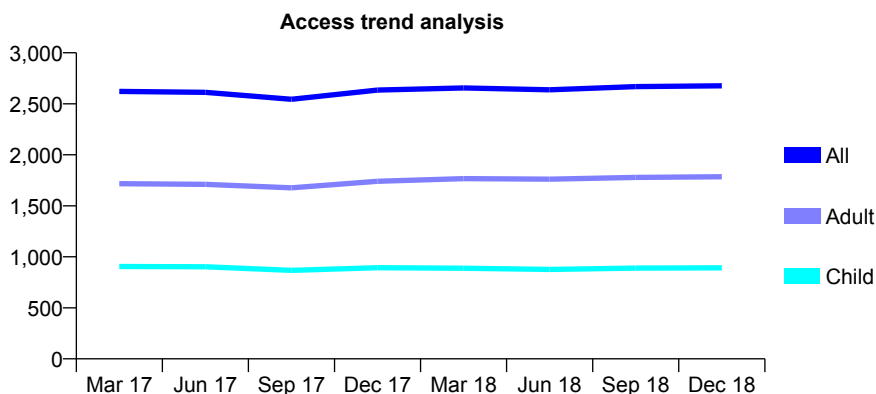
## Q57 - Vital Signs At a Glance Contract Report for 105570/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | Ramsay and Sud |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,500       |
| Carry forward general activity (UDA)        | -19         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £216,700.71 |

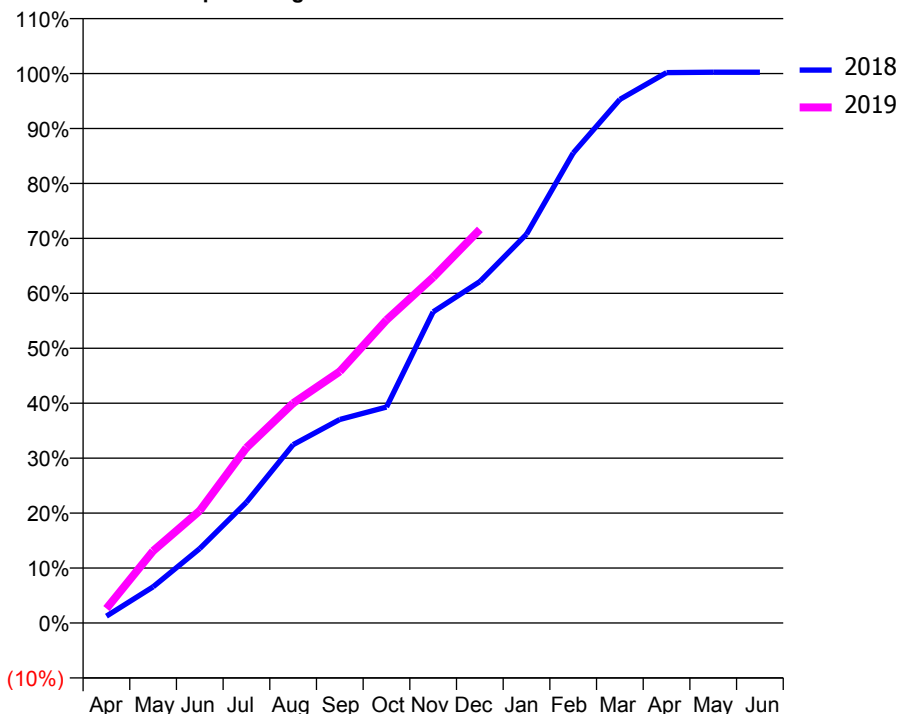
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,634       |                               |
| Quarter ending March 2018           | 2,655       | →                             |
| Quarter ending June 2018            | 2,637       | →                             |
| Quarter ending September 2018       | 2,669       | →                             |
| Quarter ending December 2018        | 2,677       | →                             |
| <b>Variance since December 2017</b> | <b>1.6%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 106                               | 225   |
| May       | 560                               | 1,115 |
| June      | 1,152                             | 1,739 |
| July      | 1,868                             | 2,712 |
| August    | 2,760                             | 3,401 |
| September | 3,150                             | 3,890 |
| October   | 3,341                             | 4,687 |
| November  | 4,814                             | 5,347 |
| December  | 5,282                             | 6,089 |
| January   | 6,014                             |       |
| February  | 7,270                             |       |
| March     | 8,100                             |       |
| April     | 8,513                             |       |
| May       | 8,519                             |       |
| June      | 8,519                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 836         | 7.1%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 367      | 1,624       | 22.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 378      | 836         | 45.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 621      | 1,624       | 38.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 189      | 2,323       | 8.1%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 2,323       | 1.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 122      | 2,323       | 5.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

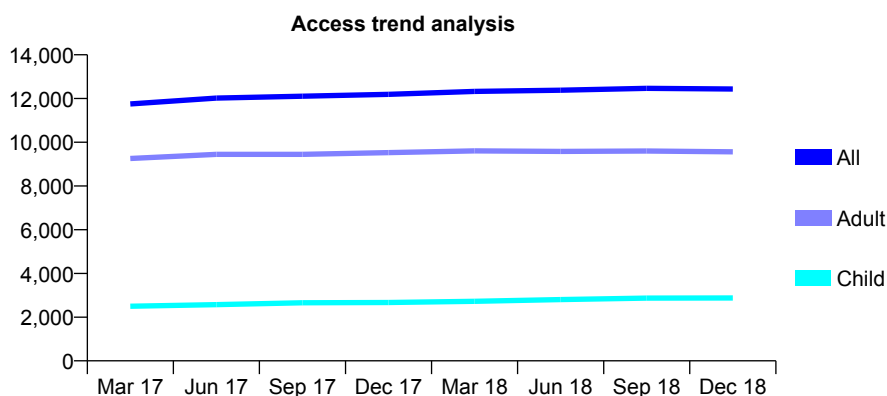
## Q57 - Vital Signs At a Glance Contract Report for 107204/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | A F Clough & T N Clough |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/03/2008              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 29,583      |
| Carry forward general activity (UDA)        | -592        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £859,501.84 |

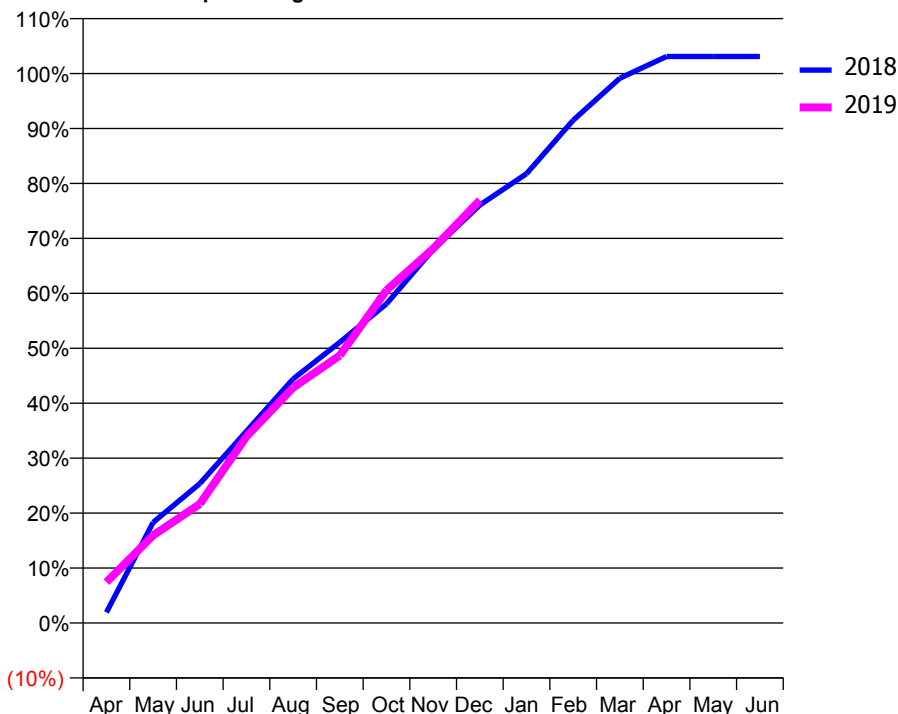
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 12,192      |                               |
| Quarter ending March 2018           | 12,327      | →                             |
| Quarter ending June 2018            | 12,380      | →                             |
| Quarter ending September 2018       | 12,466      | →                             |
| Quarter ending December 2018        | 12,438      | →                             |
| <b>Variance since December 2017</b> | <b>2.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 569                               | 2,202  |
| May       | 5,419                             | 4,722  |
| June      | 7,508                             | 6,407  |
| July      | 10,327                            | 10,039 |
| August    | 13,143                            | 12,671 |
| September | 15,118                            | 14,403 |
| October   | 17,183                            | 17,914 |
| November  | 20,110                            | 20,155 |
| December  | 22,506                            | 22,757 |
| January   | 24,188                            |        |
| February  | 27,071                            |        |
| March     | 29,331                            |        |
| April     | 30,500                            |        |
| May       | 30,500                            |        |
| June      | 30,498                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 234      | 3,356       | 7.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,442    | 9,971       | 14.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,033    | 3,356       | 60.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,098    | 9,971       | 51.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,374    | 12,668      | 10.8%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 169      | 12,668      | 1.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 95       | 12,668      | 0.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

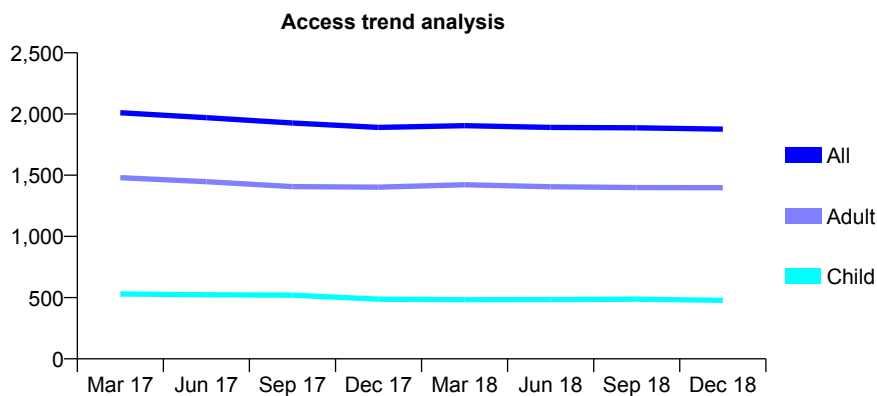
## Q57 - Vital Signs At a Glance Contract Report for 108790/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Alexander Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/09/2010                |
| Contract end date    |                           |

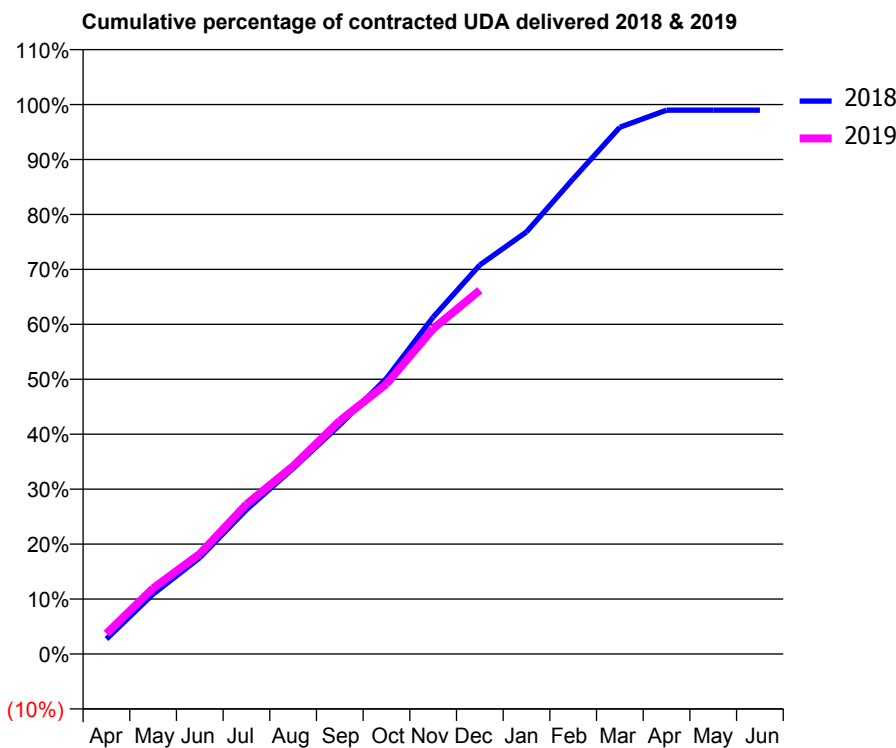
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,000       |
| Carry forward general activity (UDA)        | 51          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £144,698.36 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,891         |                               |
| Quarter ending March 2018           | 1,905         | →                             |
| Quarter ending June 2018            | 1,890         | →                             |
| Quarter ending September 2018       | 1,887         | →                             |
| Quarter ending December 2018        | 1,876         | →                             |
| <b>Variance since December 2017</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 137                               | 187   |
| May       | 546                               | 598   |
| June      | 876                               | 912   |
| July      | 1,314                             | 1,363 |
| August    | 1,690                             | 1,710 |
| September | 2,085                             | 2,123 |
| October   | 2,508                             | 2,458 |
| November  | 3,066                             | 2,960 |
| December  | 3,540                             | 3,311 |
| January   | 3,841                             |       |
| February  | 4,323                             |       |
| March     | 4,794                             |       |
| April     | 4,949                             |       |
| May       | 4,949                             |       |
| June      | 4,949                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 405         | 9.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 226      | 1,184       | 19.1%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 167      | 405         | 41.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 463      | 1,184       | 39.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 339      | 1,529       | 22.2%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,529       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 1,529       | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

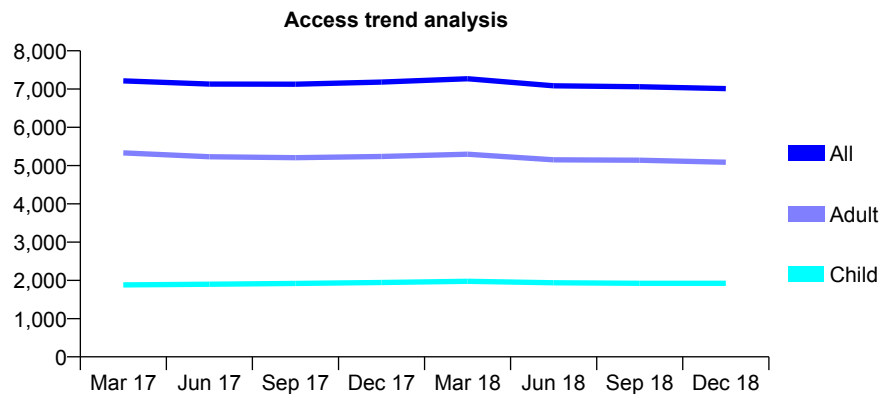
## Q57 - Vital Signs At a Glance Contract Report for 109231/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | E. Harunani & M. Kanani |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/07/2010              |
| Contract end date    |                         |

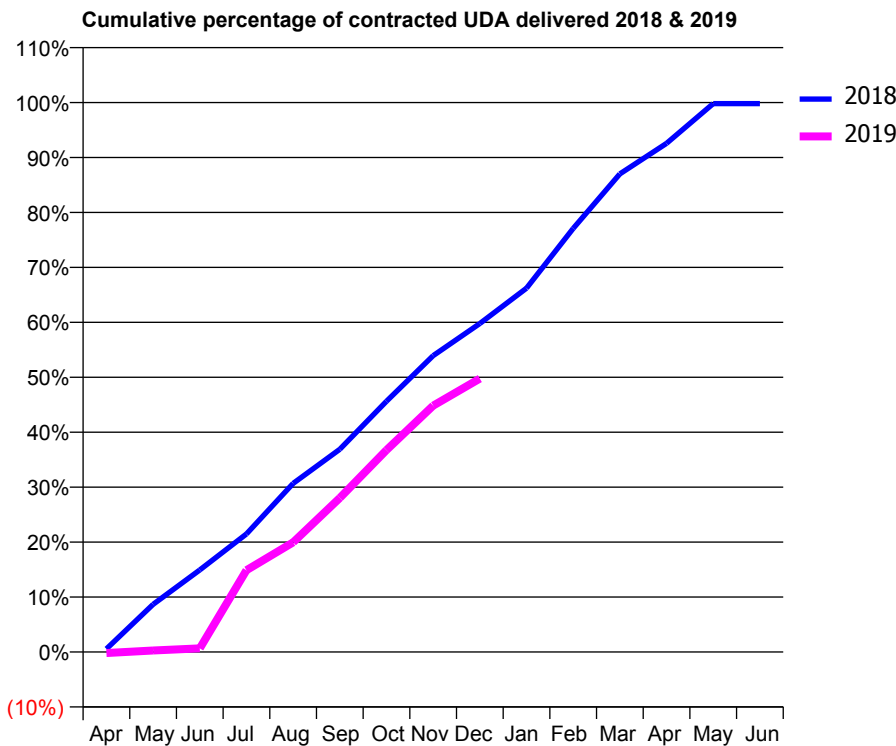
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,850      |
| Carry forward general activity (UDA)        | 44          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £576,146.54 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,181         |                               |
| Quarter ending March 2018           | 7,270         | →                             |
| Quarter ending June 2018            | 7,086         | ↓                             |
| Quarter ending September 2018       | 7,061         | →                             |
| Quarter ending December 2018        | 7,011         | →                             |
| <b>Variance since December 2017</b> | <b>(2.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 119                               | -44    |
| May       | 1,811                             | 57     |
| June      | 3,115                             | 140    |
| July      | 4,482                             | 3,103  |
| August    | 6,399                             | 4,160  |
| September | 7,693                             | 5,845  |
| October   | 9,513                             | 7,661  |
| November  | 11,244                            | 9,350  |
| December  | 12,462                            | 10,373 |
| January   | 13,803                            |        |
| February  | 16,074                            |        |
| March     | 18,141                            |        |
| April     | 19,298                            |        |
| May       | 20,806                            |        |
| June      | 20,806                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 115      | 1,787       | 6.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 549      | 4,266       | 12.9%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,042    | 1,787       | 58.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,101    | 4,266       | 49.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 465      | 4,780       | 9.7%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 4,780       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 67       | 4,780       | 1.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

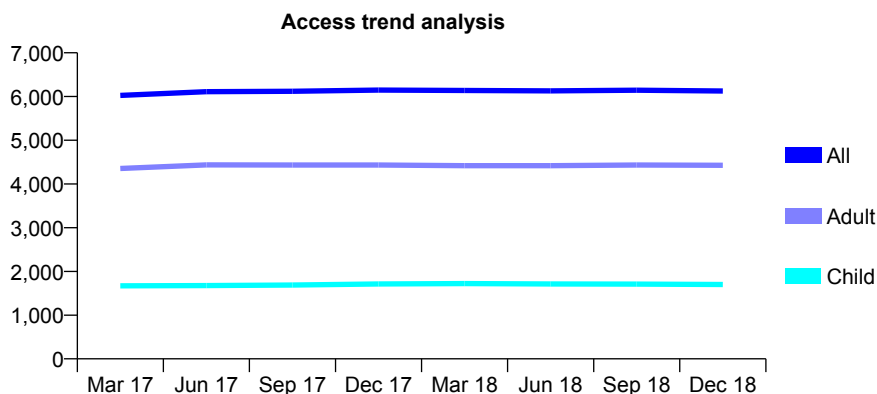
## Q57 - Vital Signs At a Glance Contract Report for 109894/0001 - December 2018

|                      |   |
|----------------------|---|
| Name or company name | Mr T C Patel, Mrs K Patel, Mr A Patel and M |
| Contract type name   | GDS Contract                                |
| Purpose of contract  | General                                     |
| Contract start date  | 01/05/2011                                  |
| Contract end date    |   |

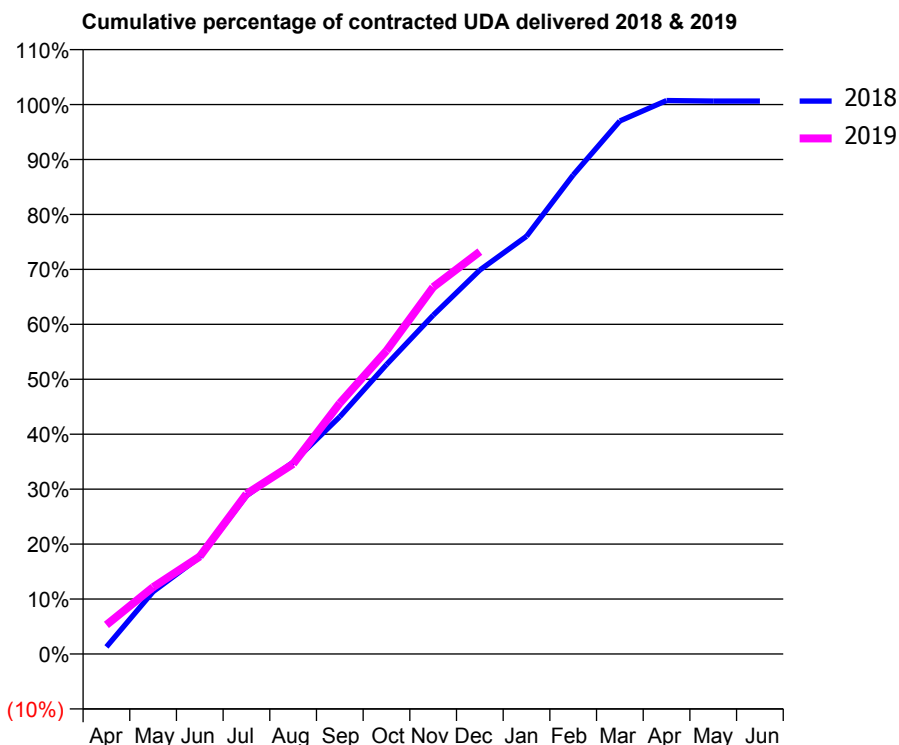
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,494      |
| Carry forward general activity (UDA)        | -79         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £302,095.77 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,147         |                               |
| Quarter ending March 2018           | 6,139         | →                             |
| Quarter ending June 2018            | 6,129         | →                             |
| Quarter ending September 2018       | 6,143         | →                             |
| Quarter ending December 2018        | 6,126         | →                             |
| <b>Variance since December 2017</b> | <b>(0.3%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 163                               | 662   |
| May       | 1,419                             | 1,522 |
| June      | 2,204                             | 2,218 |
| July      | 3,598                             | 3,639 |
| August    | 4,361                             | 4,321 |
| September | 5,395                             | 5,705 |
| October   | 6,580                             | 6,896 |
| November  | 7,701                             | 8,343 |
| December  | 8,730                             | 9,149 |
| January   | 9,498                             |       |
| February  | 10,893                            |       |
| March     | 12,120                            |       |
| April     | 12,584                            |       |
| May       | 12,573                            |       |
| June      | 12,573                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 166      | 1,941       | 8.6%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 739      | 4,605       | 16.0%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,163    | 1,941       | 59.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,323    | 4,605       | 50.4%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 613      | 5,301       | 11.6%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 5,301       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 5,301       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



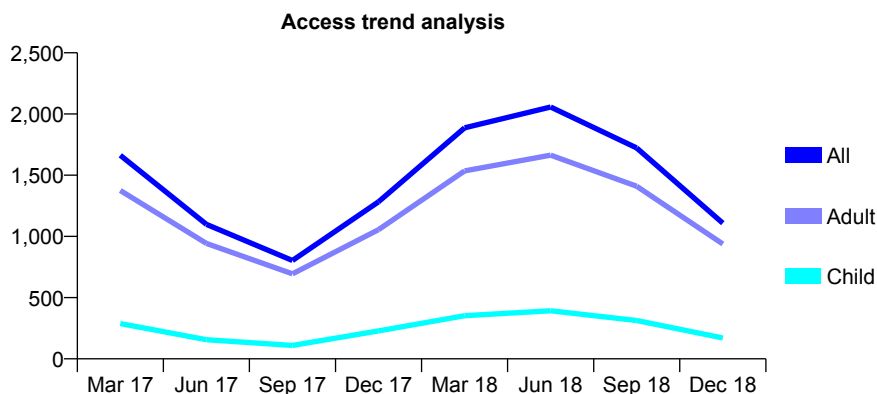
## Q57 - Vital Signs At a Glance Contract Report for 109991/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | West Mersea Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/03/2014                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,975       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £159,349.47 |

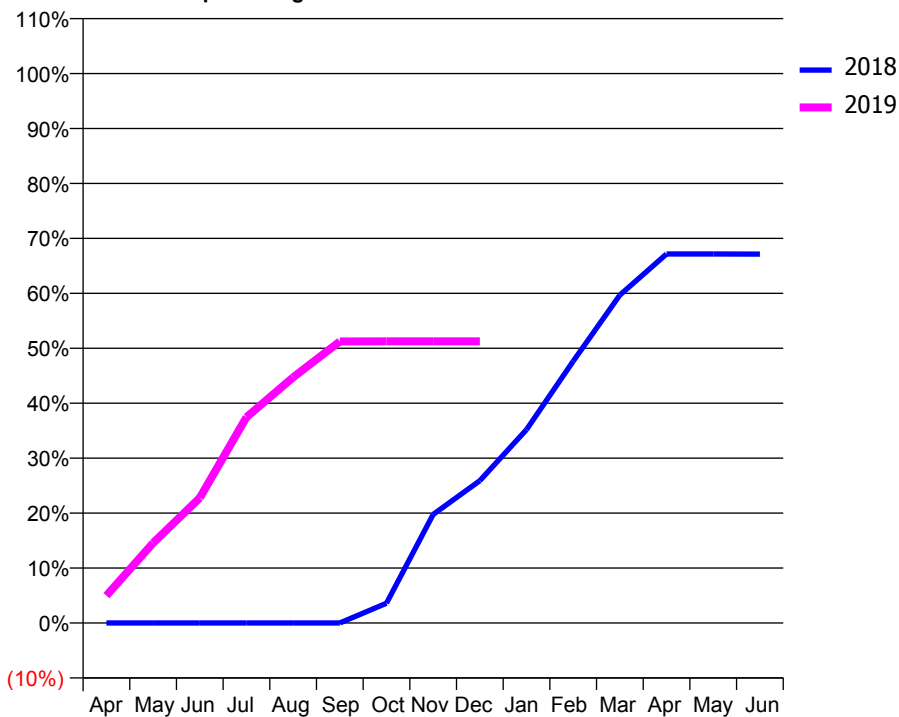
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 1,283          |                               |
| Quarter ending March 2018           | 1,887          | ↑                             |
| Quarter ending June 2018            | 2,057          | ↑                             |
| Quarter ending September 2018       | 1,723          | ↓                             |
| Quarter ending December 2018        | 1,108          | ↓                             |
| <b>Variance since December 2017</b> | <b>(13.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 347   |
| May       | 0                                 | 1,017 |
| June      | 0                                 | 1,589 |
| July      | 1                                 | 2,612 |
| August    | 1                                 | 3,119 |
| September | 1                                 | 3,574 |
| October   | 251                               | 3,576 |
| November  | 1,378                             | 3,576 |
| December  | 1,807                             | 3,576 |
| January   | 2,455                             |       |
| February  | 3,324                             |       |
| March     | 4,163                             |       |
| April     | 4,685                             |       |
| May       | 4,685                             |       |
| June      | 4,682                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 262         | 5.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 177      | 1,199       | 14.8%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 133      | 262         | 50.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 526      | 1,199       | 43.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 68       | 1,258       | 5.4%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,258       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 1,258       | 1.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

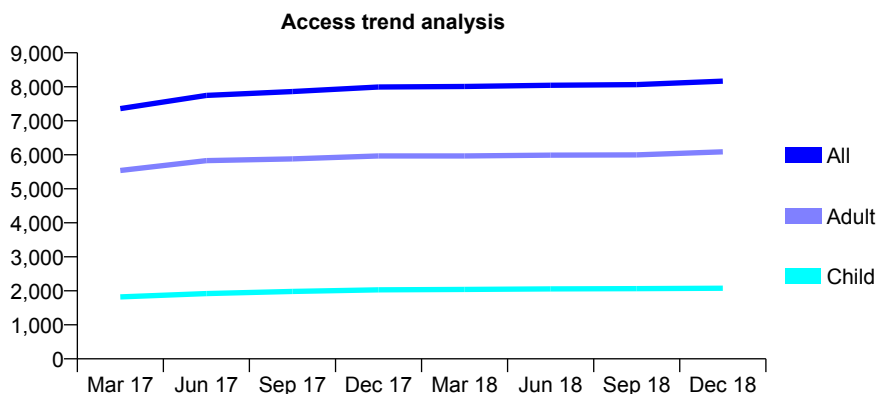
## Q57 - Vital Signs At a Glance Contract Report for 110299/0002 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Baddow Dental Practice |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/07/2015             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,223      |
| Carry forward general activity (UDA)        | 173         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £625,772.58 |

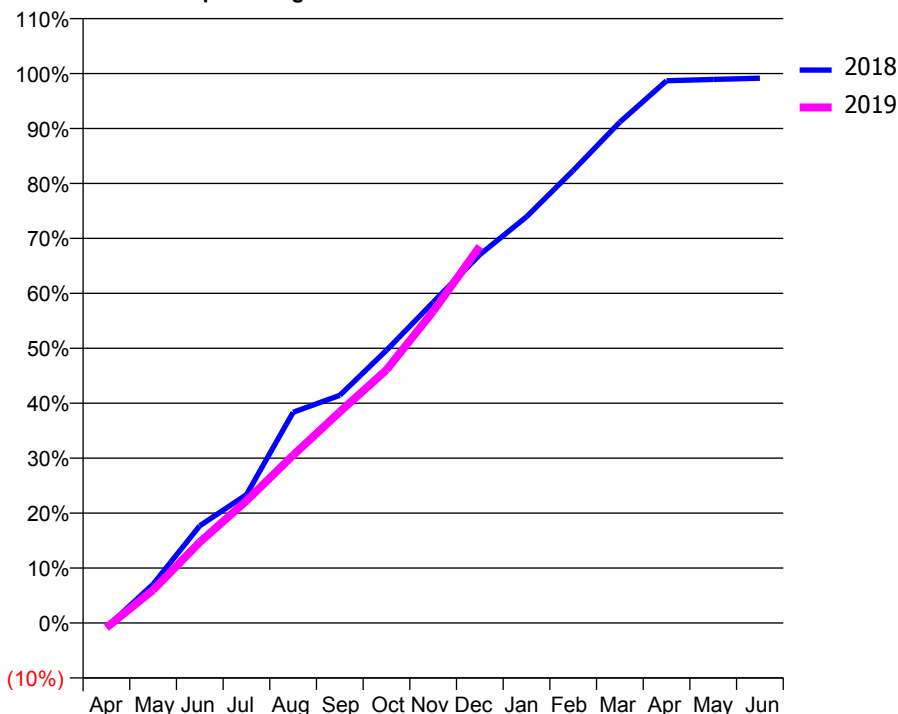
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,995       |                               |
| Quarter ending March 2018           | 8,008       | →                             |
| Quarter ending June 2018            | 8,045       | →                             |
| Quarter ending September 2018       | 8,063       | →                             |
| Quarter ending December 2018        | 8,165       | →                             |
| <b>Variance since December 2017</b> | <b>2.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -164                              | -173   |
| May       | 1,431                             | 1,216  |
| June      | 3,582                             | 2,975  |
| July      | 4,723                             | 4,500  |
| August    | 7,758                             | 6,178  |
| September | 8,381                             | 7,773  |
| October   | 10,039                            | 9,319  |
| November  | 11,806                            | 11,470 |
| December  | 13,559                            | 13,861 |
| January   | 14,949                            |        |
| February  | 16,656                            |        |
| March     | 18,434                            |        |
| April     | 19,955                            |        |
| May       | 20,003                            |        |
| June      | 20,050                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 2,181       | 4.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 752      | 5,976       | 12.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,190    | 2,181       | 54.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,799    | 5,976       | 46.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 623      | 7,387       | 8.4%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 46       | 7,387       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 47       | 7,387       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 8           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

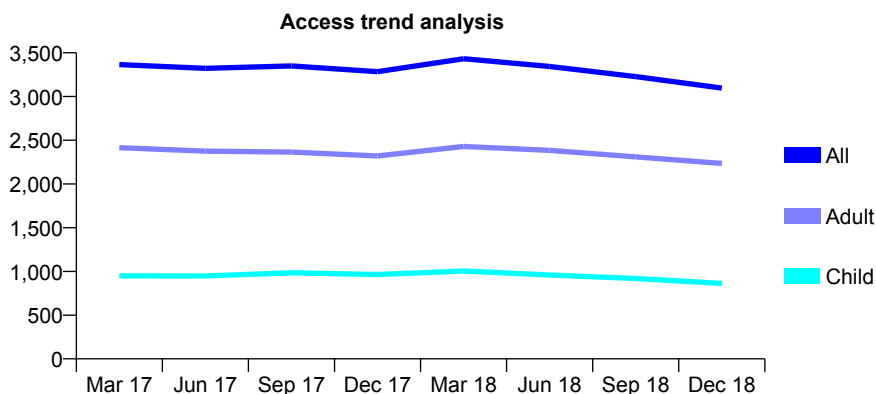
## Q57 - Vital Signs At a Glance Contract Report for 110329/0001 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | Mr Yap & Mr Dhamu |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2014        |
| Contract end date    |                   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,860       |
| Carry forward general activity (UDA)        | -167        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £321,342.18 |

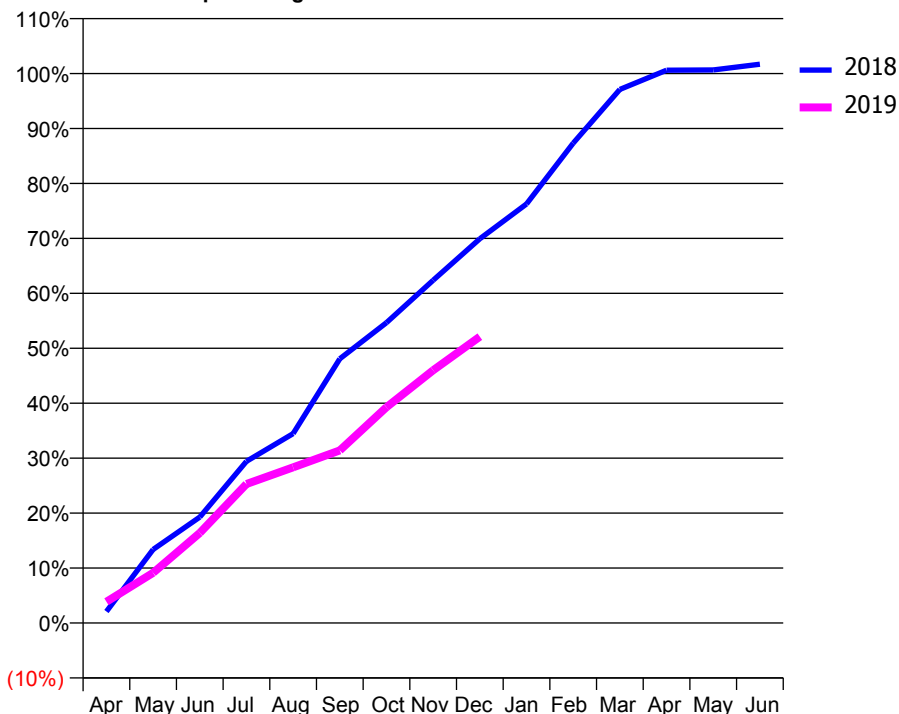
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,284         |                               |
| Quarter ending March 2018           | 3,432         | ↑                             |
| Quarter ending June 2018            | 3,343         | ↓                             |
| Quarter ending September 2018       | 3,228         | ↓                             |
| Quarter ending December 2018        | 3,097         | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 208                               | 381   |
| May       | 1,319                             | 900   |
| June      | 1,901                             | 1,617 |
| July      | 2,901                             | 2,494 |
| August    | 3,399                             | 2,792 |
| September | 4,741                             | 3,098 |
| October   | 5,389                             | 3,874 |
| November  | 6,150                             | 4,536 |
| December  | 6,896                             | 5,138 |
| January   | 7,520                             |       |
| February  | 8,611                             |       |
| March     | 9,575                             |       |
| April     | 9,919                             |       |
| May       | 9,923                             |       |
| June      | 10,027                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 557         | 5.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 112      | 1,586       | 7.1%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 115      | 557         | 20.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 481      | 1,586       | 30.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 118      | 1,992       | 5.9%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,992       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,992       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

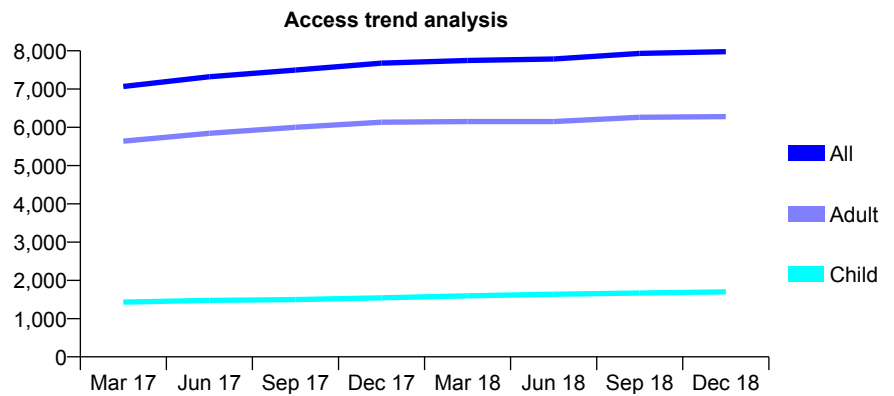
## Q57 - Vital Signs At a Glance Contract Report for 111074/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Cygnets Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2015              |
| Contract end date    |                         |

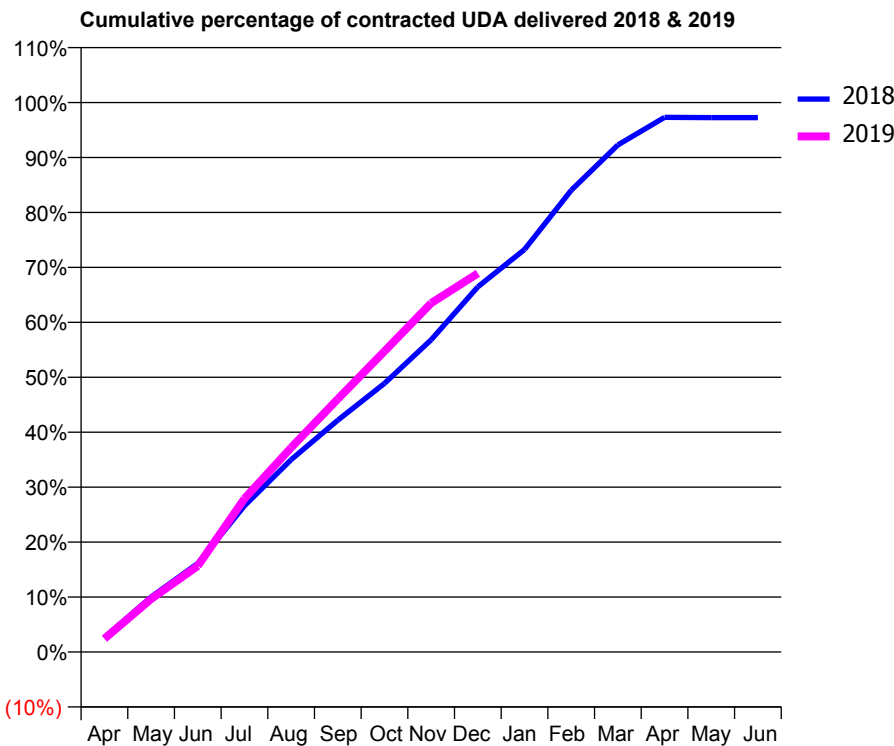
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,884      |
| Carry forward general activity (UDA)        | 603         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £541,095.16 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,678       |                               |
| Quarter ending March 2018           | 7,746       | →                             |
| Quarter ending June 2018            | 7,787       | →                             |
| Quarter ending September 2018       | 7,933       | →                             |
| Quarter ending December 2018        | 7,976       | →                             |
| <b>Variance since December 2017</b> | <b>3.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 583                               | 530    |
| May       | 2,191                             | 2,113  |
| June      | 3,530                             | 3,428  |
| July      | 5,824                             | 6,109  |
| August    | 7,659                             | 8,140  |
| September | 9,231                             | 10,078 |
| October   | 10,699                            | 11,980 |
| November  | 12,434                            | 13,894 |
| December  | 14,544                            | 15,077 |
| January   | 16,032                            |        |
| February  | 18,385                            |        |
| March     | 20,194                            |        |
| April     | 21,293                            |        |
| May       | 21,284                            |        |
| June      | 21,281                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 105      | 1,878       | 5.6%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 734      | 6,232       | 11.8%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,157    | 1,878       | 61.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,490    | 6,232       | 56.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 782      | 7,601       | 10.3%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 7,601       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 7,601       | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

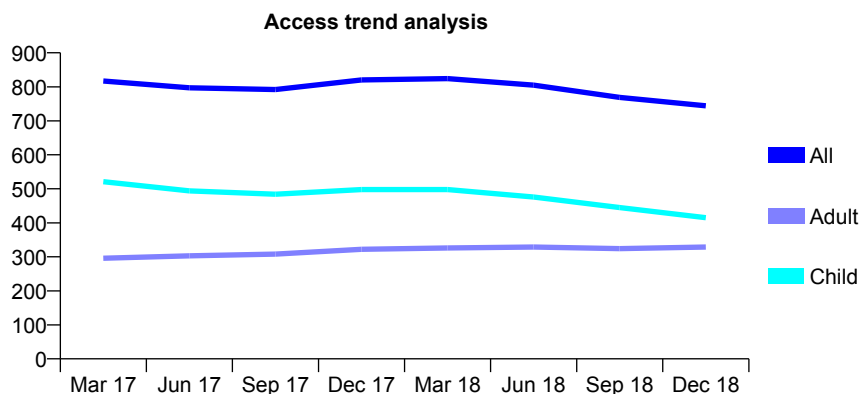
## Q57 - Vital Signs At a Glance Contract Report for 112232/0001 - December 2018

|                      |                    |
|----------------------|--------------------|
| Name or company name | M Duncan & K Singh |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2009         |
| Contract end date    |                    |

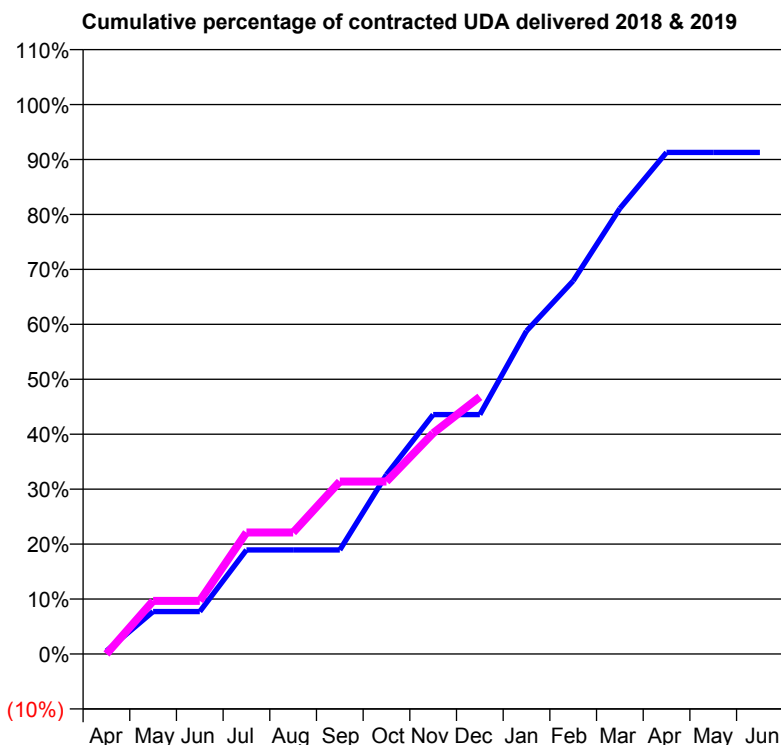
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £48,835.17 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 820           |                               |
| Quarter ending March 2018           | 824           | →                             |
| Quarter ending June 2018            | 805           | ↓                             |
| Quarter ending September 2018       | 769           | ↓                             |
| Quarter ending December 2018        | 744           | ↓                             |
| <b>Variance since December 2017</b> | <b>(9.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |      |
|-----------------------------------|-------|------|
| Month                             | 2018  | 2019 |
| April                             | 11    | 0    |
| May                               | 155   | 193  |
| June                              | 155   | 193  |
| July                              | 379   | 442  |
| August                            | 379   | 442  |
| September                         | 379   | 628  |
| October                           | 653   | 628  |
| November                          | 871   | 804  |
| December                          | 871   | 936  |
| January                           | 1,176 |      |
| February                          | 1,358 |      |
| March                             | 1,622 |      |
| April                             | 1,825 |      |
| May                               | 1,825 |      |
| June                              | 1,825 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 535         | 5.6%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 12       | 225         | 5.3%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 366      | 535         | 68.4%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 74       | 225         | 32.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 35       | 675         | 5.2%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 675         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 675         | 0.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

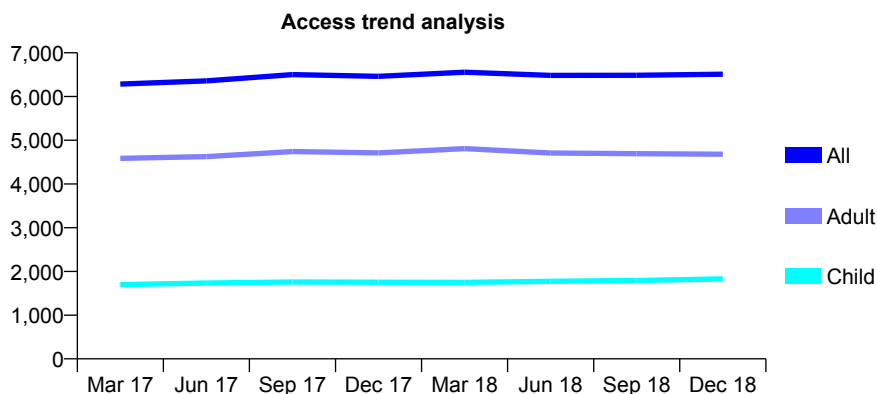
## Q57 - Vital Signs At a Glance Contract Report for 114944/0001 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | Hockley Dental Care |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/10/2010          |
| Contract end date    |                     |

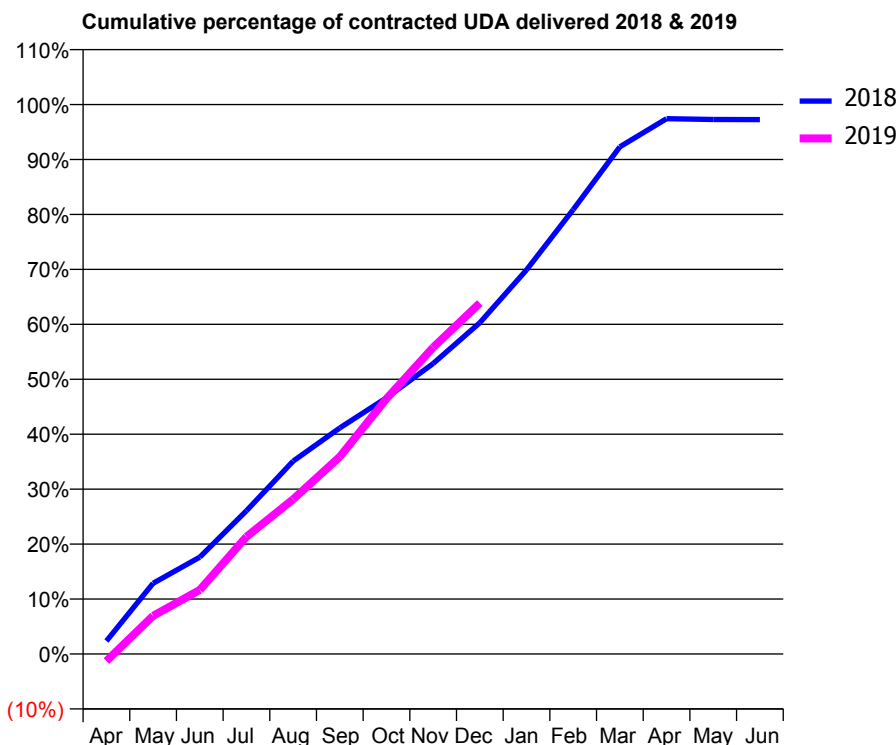
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,150      |
| Carry forward general activity (UDA)        | 497         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £448,807.55 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,462       |                               |
| Quarter ending March 2018           | 6,557       | →                             |
| Quarter ending June 2018            | 6,484       | ↓                             |
| Quarter ending September 2018       | 6,485       | →                             |
| Quarter ending December 2018        | 6,511       | →                             |
| <b>Variance since December 2017</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 429                               | -237   |
| May       | 2,334                             | 1,262  |
| June      | 3,198                             | 2,118  |
| July      | 4,733                             | 3,875  |
| August    | 6,372                             | 5,111  |
| September | 7,469                             | 6,516  |
| October   | 8,462                             | 8,432  |
| November  | 9,595                             | 10,128 |
| December  | 10,941                            | 11,590 |
| January   | 12,688                            |        |
| February  | 14,677                            |        |
| March     | 16,754                            |        |
| April     | 17,682                            |        |
| May       | 17,655                            |        |
| June      | 17,653                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 120      | 1,835       | 6.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 506      | 4,068       | 12.4%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 959      | 1,835       | 52.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,957    | 4,068       | 48.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 786      | 5,524       | 14.2%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 5,524       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 5,524       | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

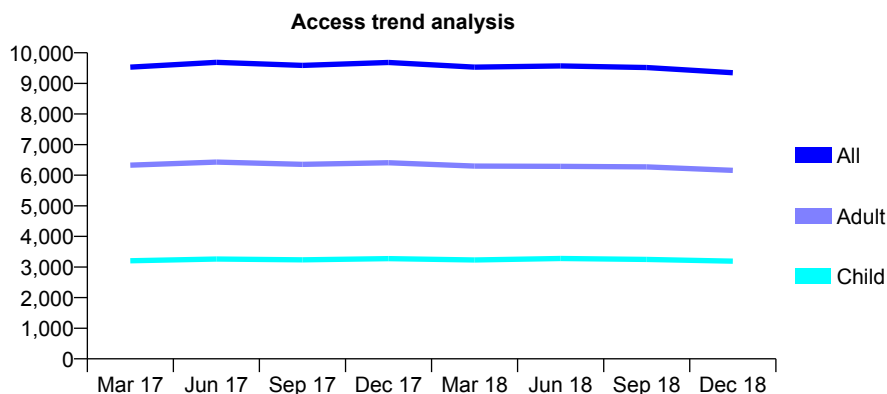
## Q57 - Vital Signs At a Glance Contract Report for 116432/0001 - December 2018

|                      |                    |
|----------------------|--------------------|
| Name or company name | Ghabai and Hemmati |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

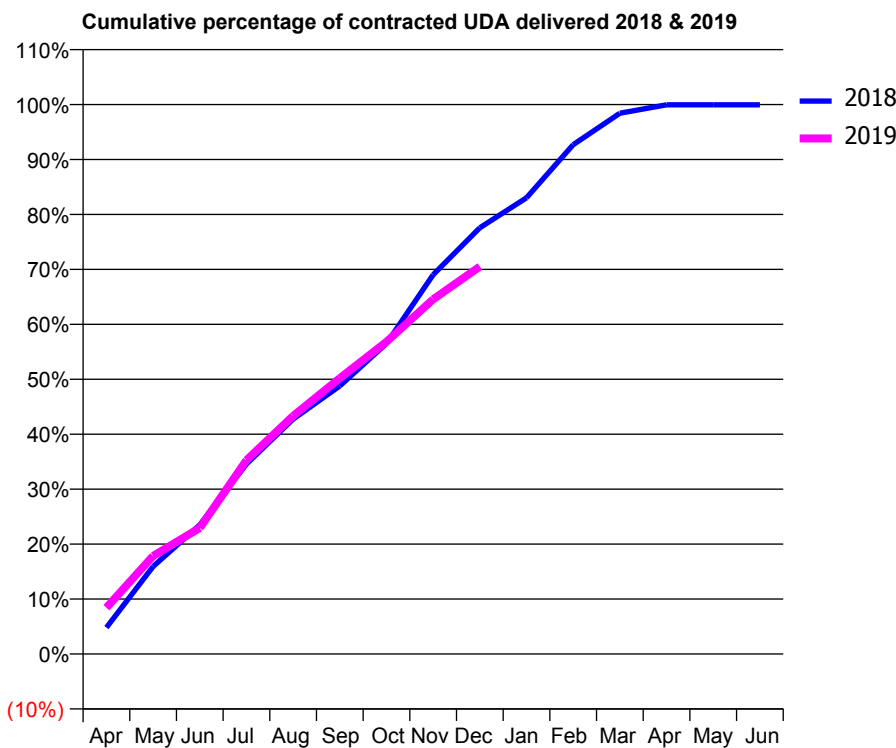
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,845      |
| Carry forward general activity (UDA)        | 12          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £891,752.93 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,683         |                               |
| Quarter ending March 2018           | 9,531         | ↓                             |
| Quarter ending June 2018            | 9,569         | →                             |
| Quarter ending September 2018       | 9,520         | →                             |
| Quarter ending December 2018        | 9,350         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,290                             | 2,262  |
| May       | 4,274                             | 4,790  |
| June      | 6,308                             | 6,160  |
| July      | 9,278                             | 9,466  |
| August    | 11,475                            | 11,630 |
| September | 13,099                            | 13,478 |
| October   | 15,167                            | 15,256 |
| November  | 18,528                            | 17,334 |
| December  | 20,821                            | 18,925 |
| January   | 22,290                            |        |
| February  | 24,884                            |        |
| March     | 26,420                            |        |
| April     | 26,833                            |        |
| May       | 26,833                            |        |
| June      | 26,833                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 199      | 2,833       | 7.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 405      | 4,225       | 9.6%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,330    | 2,833       | 46.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,437    | 4,225       | 34.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 343      | 6,730       | 5.1%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 6,730       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 6,730       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 12          | 75.0%    | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

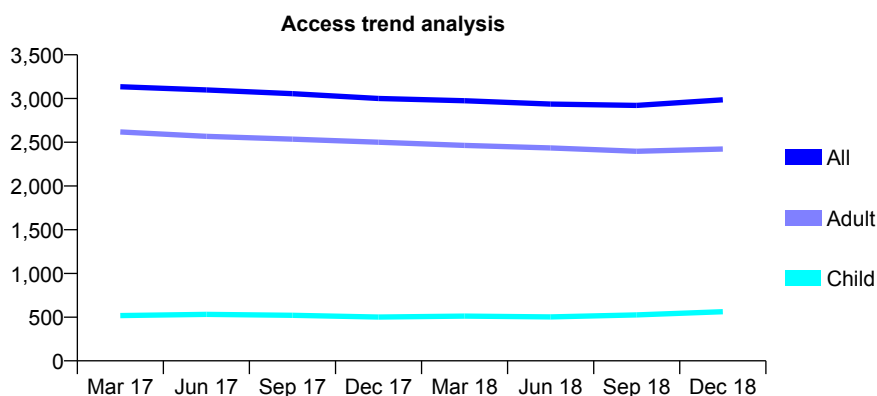
## Q57 - Vital Signs At a Glance Contract Report for 116610/0001 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | M Duncan & KS Singh |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2014          |
| Contract end date    |                     |

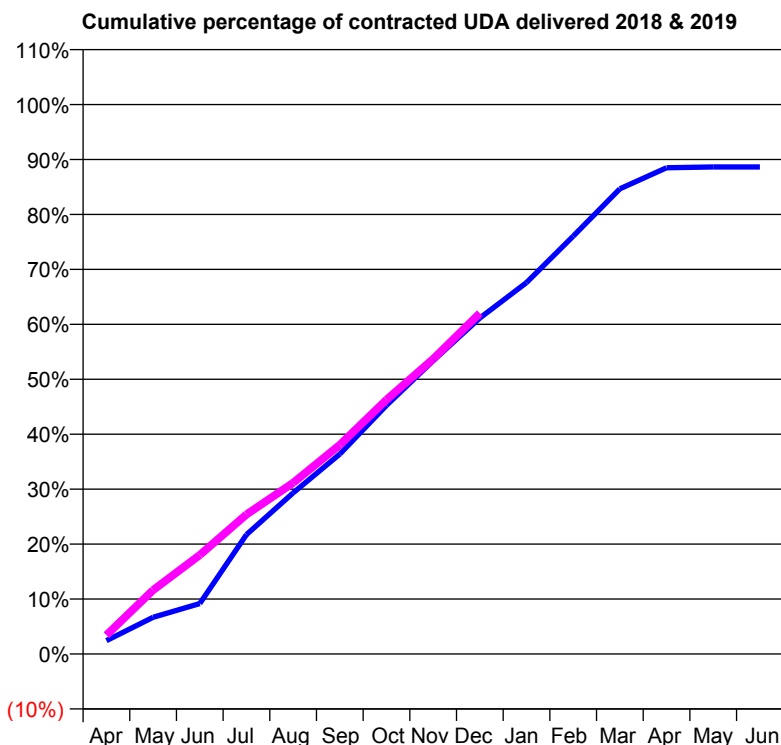
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,168       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £254,793.69 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,001         |                               |
| Quarter ending March 2018           | 2,975         | →                             |
| Quarter ending June 2018            | 2,936         | ↓                             |
| Quarter ending September 2018       | 2,922         | →                             |
| Quarter ending December 2018        | 2,985         | ↑                             |
| <b>Variance since December 2017</b> | <b>(0.5%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 223                               | 316   |
| May       | 614                               | 1,066 |
| June      | 842                               | 1,651 |
| July      | 1,993                             | 2,327 |
| August    | 2,689                             | 2,856 |
| September | 3,335                             | 3,491 |
| October   | 4,147                             | 4,241 |
| November  | 4,894                             | 4,923 |
| December  | 5,605                             | 5,685 |
| January   | 6,197                             |       |
| February  | 6,971                             |       |
| March     | 7,760                             |       |
| April     | 8,114                             |       |
| May       | 8,126                             |       |
| June      | 8,126                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 563         | 4.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 337      | 2,391       | 14.1%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 200      | 563         | 35.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 791      | 2,391       | 33.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 137      | 2,831       | 4.8%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 58       | 2,831       | 2.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 115      | 2,831       | 4.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



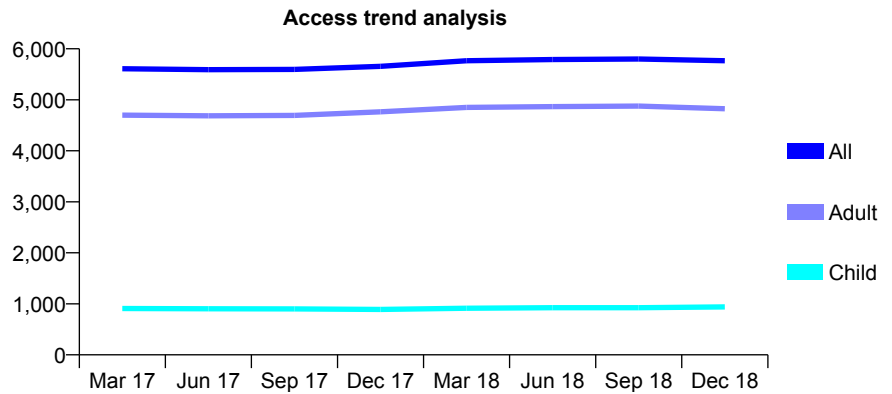
## Q57 - Vital Signs At a Glance Contract Report for 117676/0001 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | The Loughton Dental Practice |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 31/03/2013                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,827      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £428,607.55 |

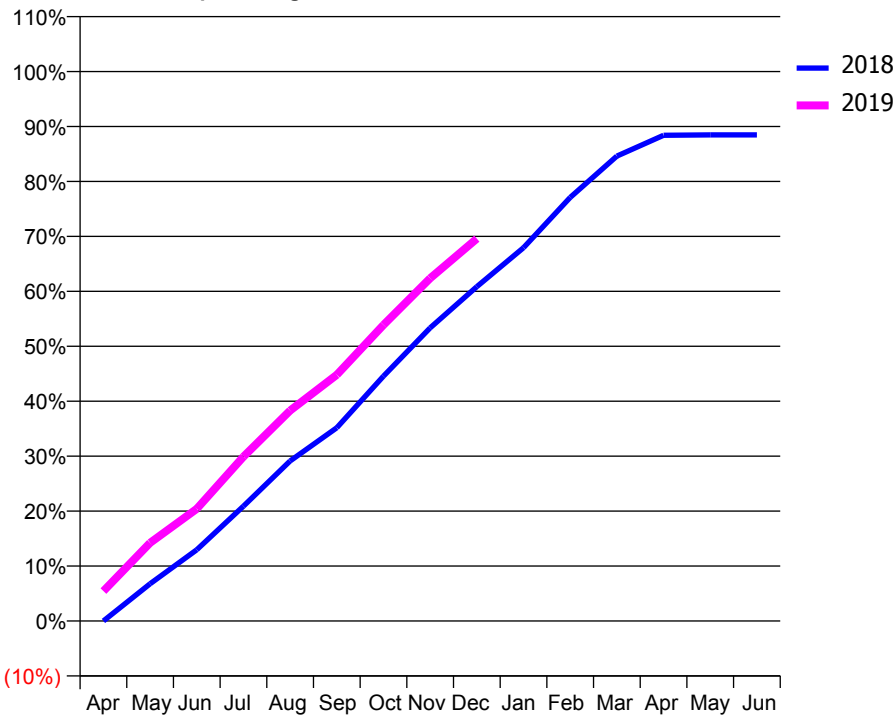
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,655       |                               |
| Quarter ending March 2018           | 5,767       | →                             |
| Quarter ending June 2018            | 5,790       | →                             |
| Quarter ending September 2018       | 5,801       | →                             |
| Quarter ending December 2018        | 5,765       | →                             |
| <b>Variance since December 2017</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 917    |
| May       | 1,142                             | 2,393  |
| June      | 2,182                             | 3,435  |
| July      | 3,520                             | 5,033  |
| August    | 4,901                             | 6,444  |
| September | 5,919                             | 7,540  |
| October   | 7,498                             | 9,069  |
| November  | 8,978                             | 10,497 |
| December  | 10,241                            | 11,710 |
| January   | 11,432                            |        |
| February  | 12,972                            |        |
| March     | 14,238                            |        |
| April     | 14,875                            |        |
| May       | 14,885                            |        |
| June      | 14,885                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 1,092       | 3.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 605      | 5,640       | 10.7%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 731      | 1,092       | 66.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,842    | 5,640       | 68.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 278      | 6,399       | 4.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 6,399       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 54       | 6,399       | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

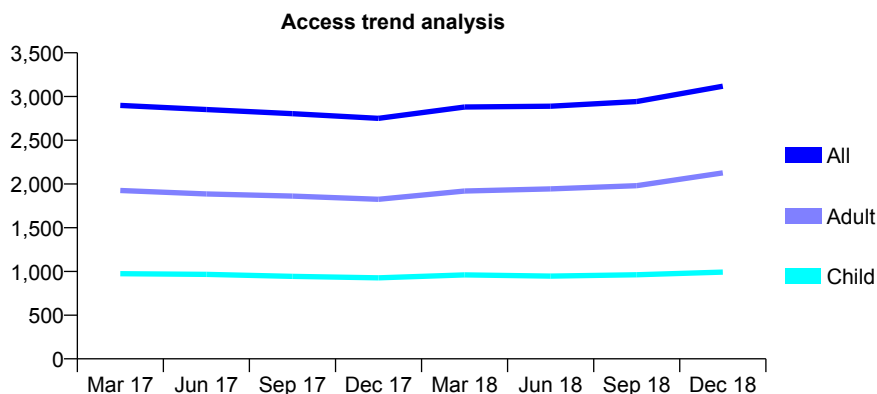
## Q57 - Vital Signs At a Glance Contract Report for 118028/0001 - December 2018

|                      |                    |
|----------------------|--------------------|
| Name or company name | Zen Clinic Limited |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 08/06/2010         |
| Contract end date    |                    |

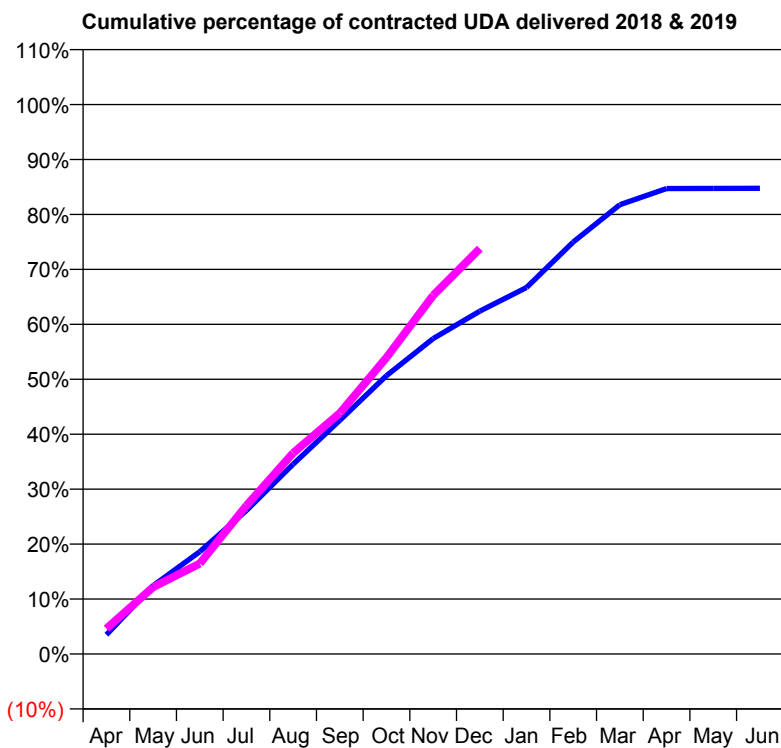
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,248       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £233,065.52 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 2,751        |                               |
| Quarter ending March 2018           | 2,880        | ↑                             |
| Quarter ending June 2018            | 2,889        | →                             |
| Quarter ending September 2018       | 2,943        | →                             |
| Quarter ending December 2018        | 3,118        | ↑                             |
| <b>Variance since December 2017</b> | <b>13.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 288                               | 380   |
| May       | 1,025                             | 1,004 |
| June      | 1,536                             | 1,359 |
| July      | 2,154                             | 2,229 |
| August    | 2,849                             | 3,016 |
| September | 3,508                             | 3,617 |
| October   | 4,178                             | 4,450 |
| November  | 4,734                             | 5,384 |
| December  | 5,146                             | 6,086 |
| January   | 5,501                             |       |
| February  | 6,184                             |       |
| March     | 6,744                             |       |
| April     | 6,987                             |       |
| May       | 6,989                             |       |
| June      | 6,991                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 1,173       | 5.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 246      | 2,313       | 10.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 749      | 1,173       | 63.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,285    | 2,313       | 55.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 164      | 3,282       | 5.0%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 3,282       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 3,282       | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

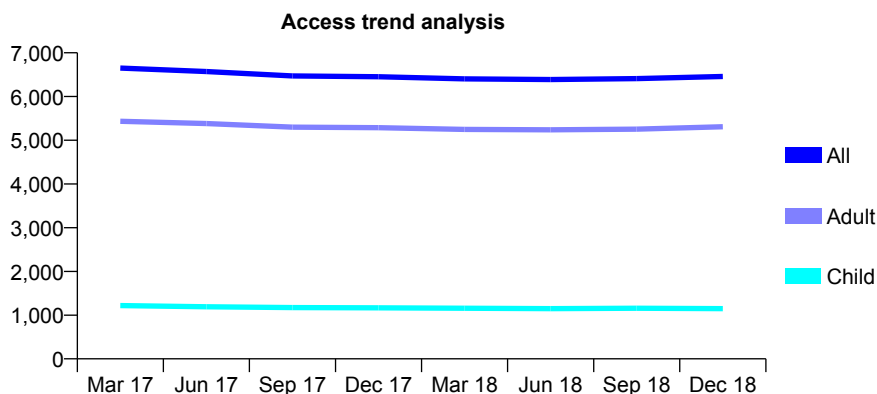
## Q57 - Vital Signs At a Glance Contract Report for 119261/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Tiptree Dental Surgery  |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/05/2014              |
| Contract end date    |                         |

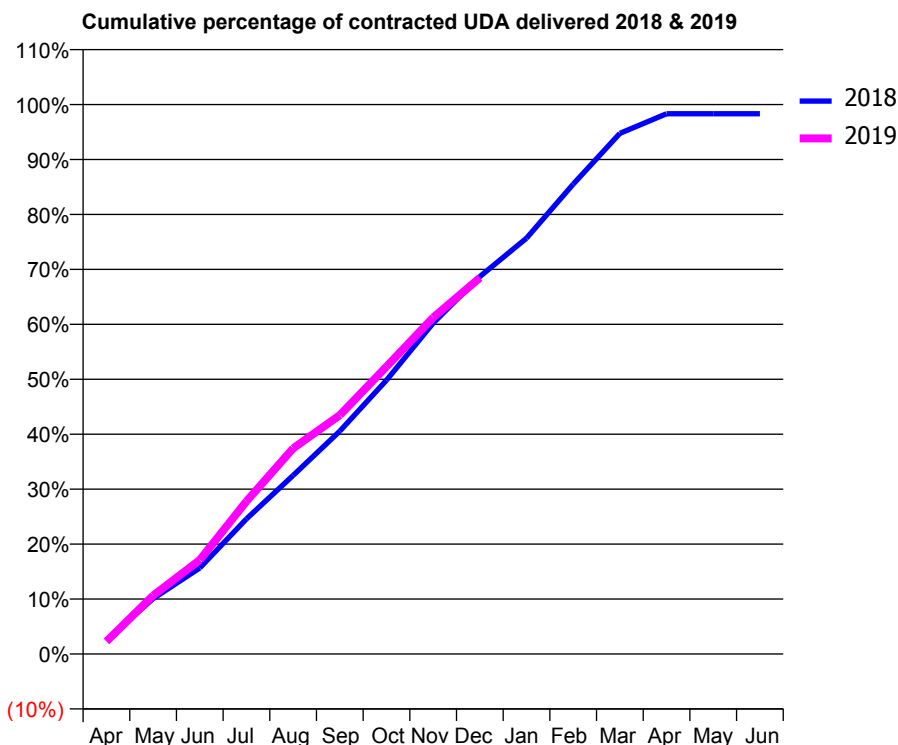
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,496      |
| Carry forward general activity (UDA)        | 293         |
| 18/19 Contracted orthodontic activity (UOA) | 592         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £822,401.18 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,453       |                               |
| Quarter ending March 2018           | 6,403       | →                             |
| Quarter ending June 2018            | 6,388       | →                             |
| Quarter ending September 2018       | 6,410       | →                             |
| Quarter ending December 2018        | 6,459       | →                             |
| <b>Variance since December 2017</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 444                               | 399    |
| May       | 1,765                             | 1,864  |
| June      | 2,740                             | 2,997  |
| July      | 4,302                             | 4,865  |
| August    | 5,688                             | 6,551  |
| September | 7,097                             | 7,608  |
| October   | 8,720                             | 9,152  |
| November  | 10,537                            | 10,712 |
| December  | 12,017                            | 11,978 |
| January   | 13,240                            |        |
| February  | 14,960                            |        |
| March     | 16,578                            |        |
| April     | 17,200                            |        |
| May       | 17,202                            |        |
| June      | 17,203                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 180      | 1,353       | 13.3%    | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 734      | 4,438       | 16.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 764      | 1,353       | 56.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,279    | 4,438       | 28.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 589      | 5,491       | 10.7%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 86       | 5,491       | 1.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 71       | 5,491       | 1.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

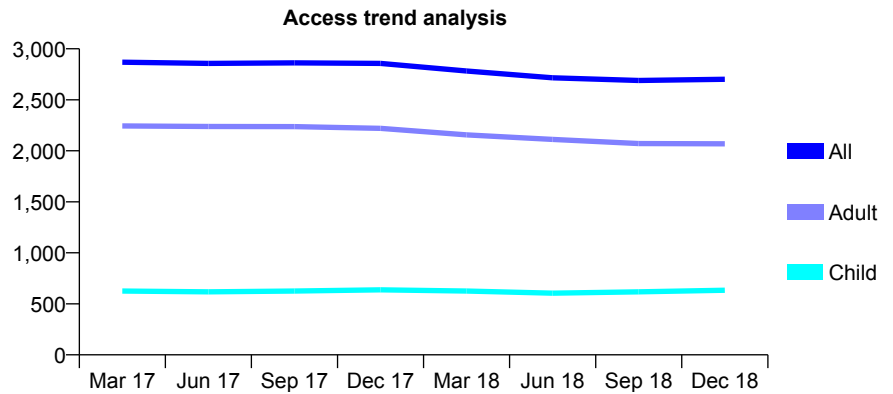
## Q57 - Vital Signs At a Glance Contract Report for 119458/0001 - December 2018

|                      |                    |
|----------------------|--------------------|
| Name or company name | Kafian and McNally |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,524       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £250,597.59 |

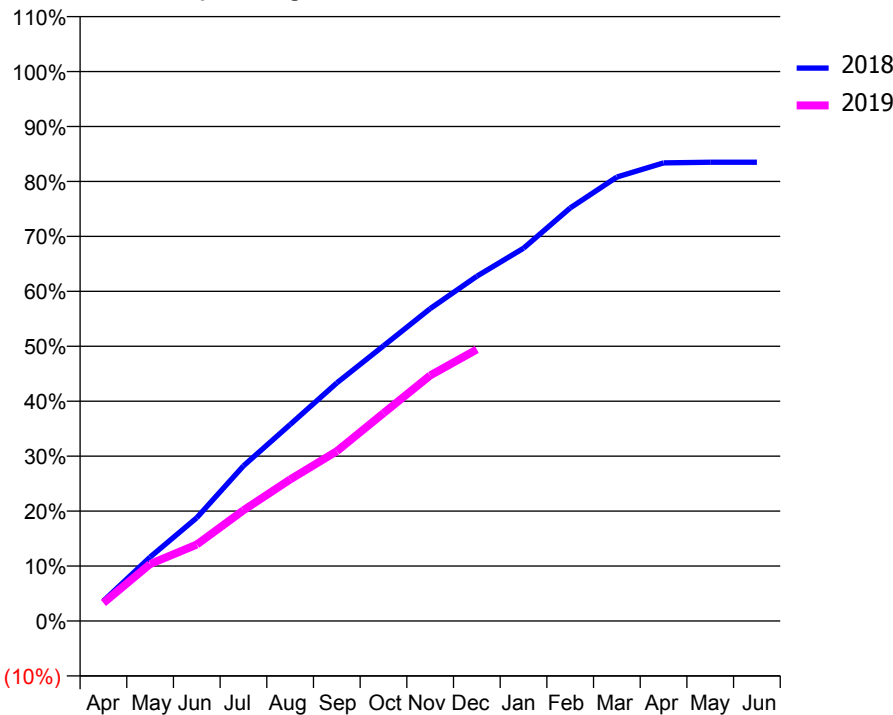
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,857         |                               |
| Quarter ending March 2018           | 2,782         | ↓                             |
| Quarter ending June 2018            | 2,716         | ↓                             |
| Quarter ending September 2018       | 2,689         | →                             |
| Quarter ending December 2018        | 2,701         | →                             |
| <b>Variance since December 2017</b> | <b>(5.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 347                               | 313   |
| May       | 1,109                             | 988   |
| June      | 1,790                             | 1,325 |
| July      | 2,689                             | 1,919 |
| August    | 3,406                             | 2,453 |
| September | 4,127                             | 2,943 |
| October   | 4,770                             | 3,602 |
| November  | 5,413                             | 4,255 |
| December  | 5,975                             | 4,707 |
| January   | 6,461                             |       |
| February  | 7,158                             |       |
| March     | 7,696                             |       |
| April     | 7,939                             |       |
| May       | 7,951                             |       |
| June      | 7,951                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 469         | 5.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 231      | 1,608       | 14.4%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 163      | 469         | 34.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 680      | 1,608       | 42.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 289      | 1,978       | 14.6%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 1,978       | 1.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 1,978       | 1.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

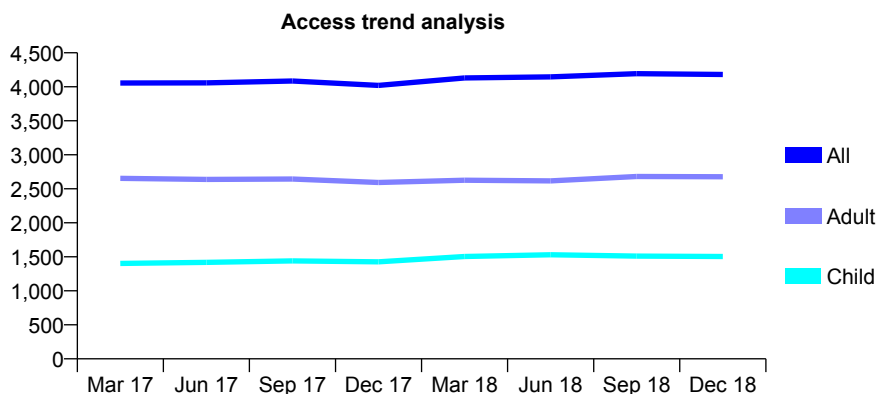
## Q57 - Vital Signs At a Glance Contract Report for 121029/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Charybdis & Scylla Ltd |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 17/04/2007             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,584       |
| Carry forward general activity (UDA)        | -111        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £297,098.08 |

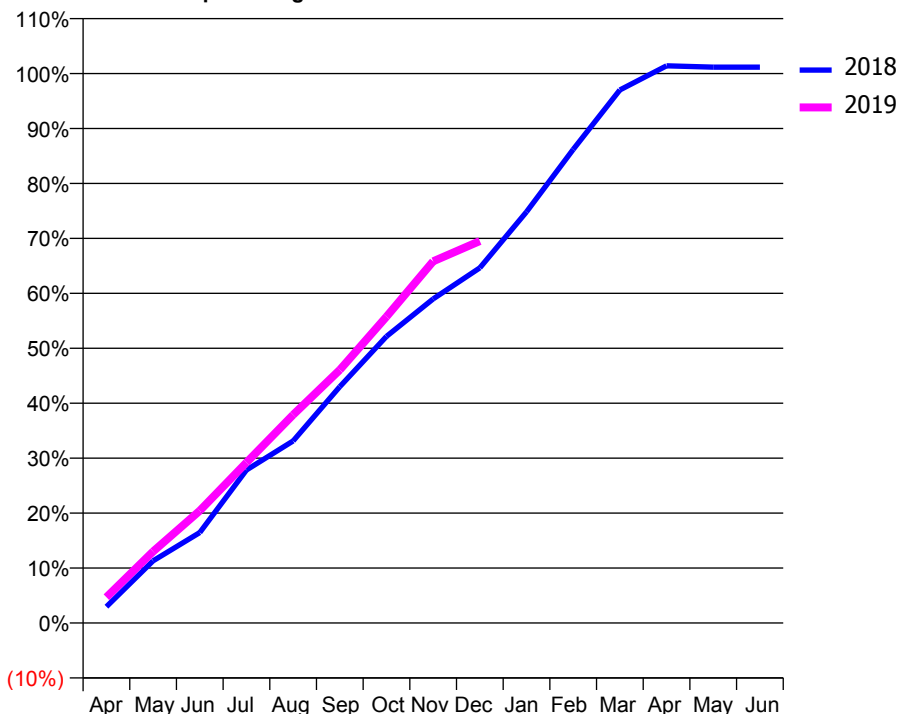
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,020       |                               |
| Quarter ending March 2018           | 4,131       | ↑                             |
| Quarter ending June 2018            | 4,147       | →                             |
| Quarter ending September 2018       | 4,193       | →                             |
| Quarter ending December 2018        | 4,182       | →                             |
| <b>Variance since December 2017</b> | <b>4.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 284                               | 450   |
| May       | 1,085                             | 1,248 |
| June      | 1,578                             | 1,959 |
| July      | 2,668                             | 2,800 |
| August    | 3,177                             | 3,631 |
| September | 4,122                             | 4,414 |
| October   | 4,999                             | 5,344 |
| November  | 5,654                             | 6,309 |
| December  | 6,195                             | 6,662 |
| January   | 7,170                             |       |
| February  | 8,259                             |       |
| March     | 9,298                             |       |
| April     | 9,717                             |       |
| May       | 9,695                             |       |
| June      | 9,695                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 1,411       | 3.6%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 228      | 2,500       | 9.1%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 830      | 1,411       | 58.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,398    | 2,500       | 55.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 224      | 3,688       | 6.1%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 3,688       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 3,688       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

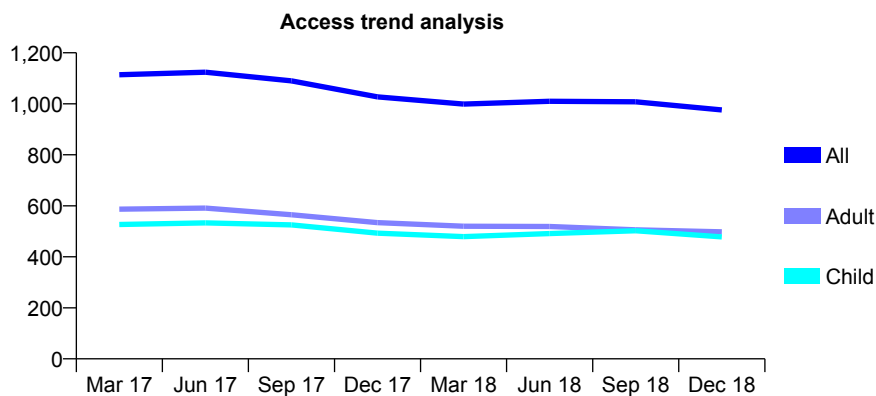
## Q57 - Vital Signs At a Glance Contract Report for 121614/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Billericay Dental Studio |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/06/2015               |
| Contract end date    |                          |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,876      |
| Carry forward general activity (UDA)        | -5         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £71,521.12 |

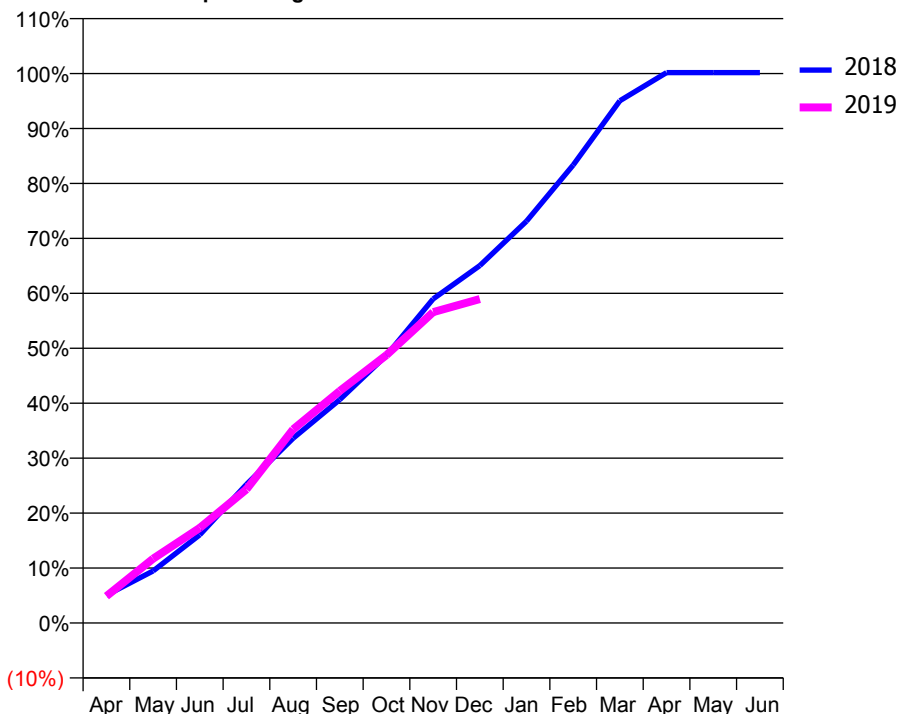
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,027         |                               |
| Quarter ending March 2018           | 999           | ↓                             |
| Quarter ending June 2018            | 1,010         | →                             |
| Quarter ending September 2018       | 1,008         | →                             |
| Quarter ending December 2018        | 976           | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 146                               | 141   |
| May       | 272                               | 337   |
| June      | 462                               | 498   |
| July      | 725                               | 700   |
| August    | 967                               | 1,014 |
| September | 1,169                             | 1,215 |
| October   | 1,401                             | 1,402 |
| November  | 1,696                             | 1,627 |
| December  | 1,871                             | 1,695 |
| January   | 2,103                             |       |
| February  | 2,397                             |       |
| March     | 2,733                             |       |
| April     | 2,881                             |       |
| May       | 2,881                             |       |
| June      | 2,881                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 511         | 4.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 51       | 444         | 11.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 355      | 511         | 69.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 278      | 444         | 62.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 52       | 900         | 5.8%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 900         | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 900         | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

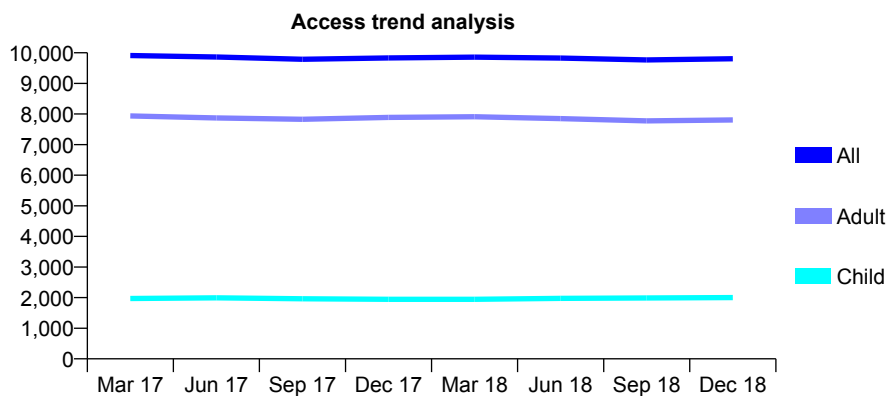
## Q57 - Vital Signs At a Glance Contract Report for 124958/0001 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Westcliff Dental Practice Ltd |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/02/2013                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 30,788      |
| Carry forward general activity (UDA)        | 867         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £709,839.21 |

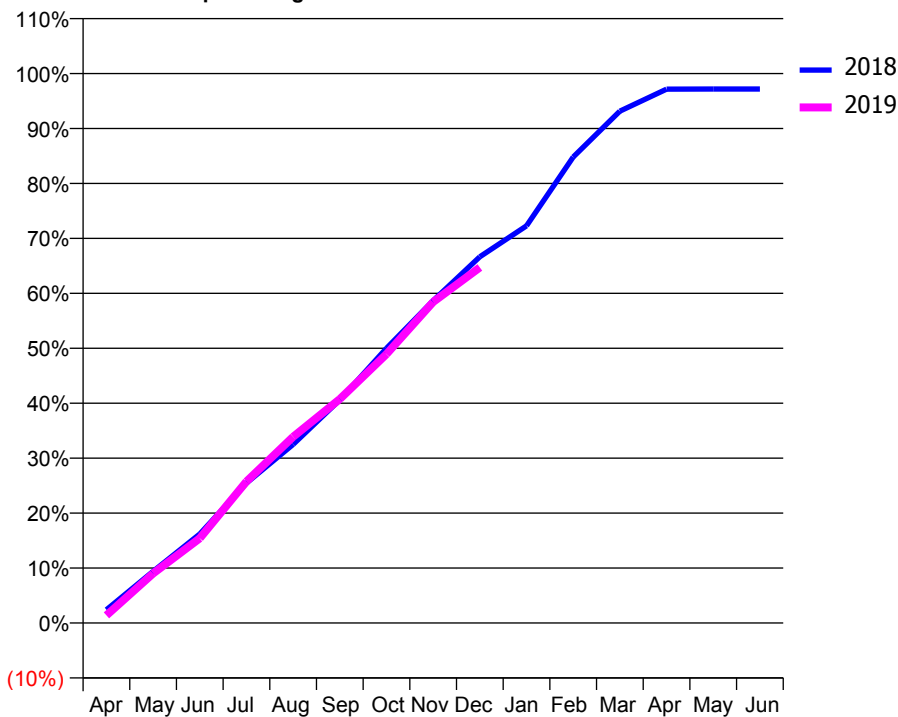
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,833         |                               |
| Quarter ending March 2018           | 9,857         | →                             |
| Quarter ending June 2018            | 9,827         | →                             |
| Quarter ending September 2018       | 9,766         | →                             |
| Quarter ending December 2018        | 9,808         | →                             |
| <b>Variance since December 2017</b> | <b>(0.3%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 742                               | 433    |
| May       | 2,893                             | 2,778  |
| June      | 4,989                             | 4,751  |
| July      | 7,839                             | 7,930  |
| August    | 10,005                            | 10,434 |
| September | 12,504                            | 12,548 |
| October   | 15,395                            | 15,067 |
| November  | 18,061                            | 17,991 |
| December  | 20,520                            | 19,923 |
| January   | 22,254                            |        |
| February  | 26,111                            |        |
| March     | 28,682                            |        |
| April     | 29,913                            |        |
| May       | 29,915                            |        |
| June      | 29,921                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 189      | 2,172       | 8.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,201    | 7,705       | 15.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,101    | 2,172       | 50.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,917    | 7,705       | 50.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 897      | 9,345       | 9.6%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 94       | 9,345       | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 108      | 9,345       | 1.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

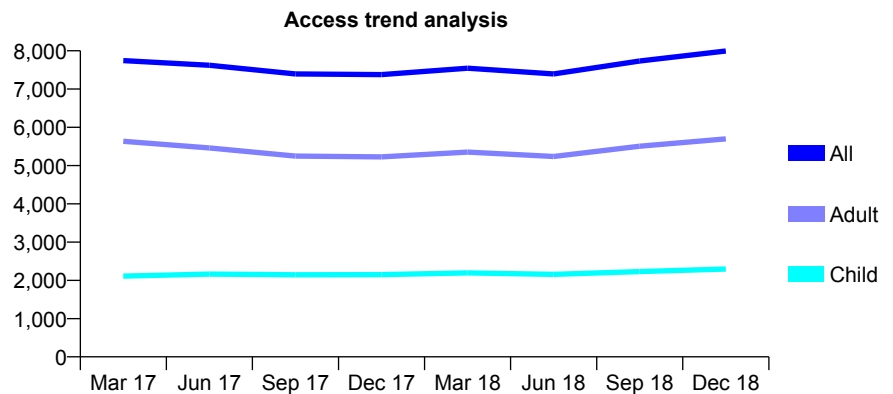
## Q57 - Vital Signs At a Glance Contract Report for 125911/0001 - December 2018

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Prettygate Dental Practice Limited |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/07/2013                         |
| Contract end date    |                                    |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,299      |
| Carry forward general activity (UDA)        | 75          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £499,780.21 |

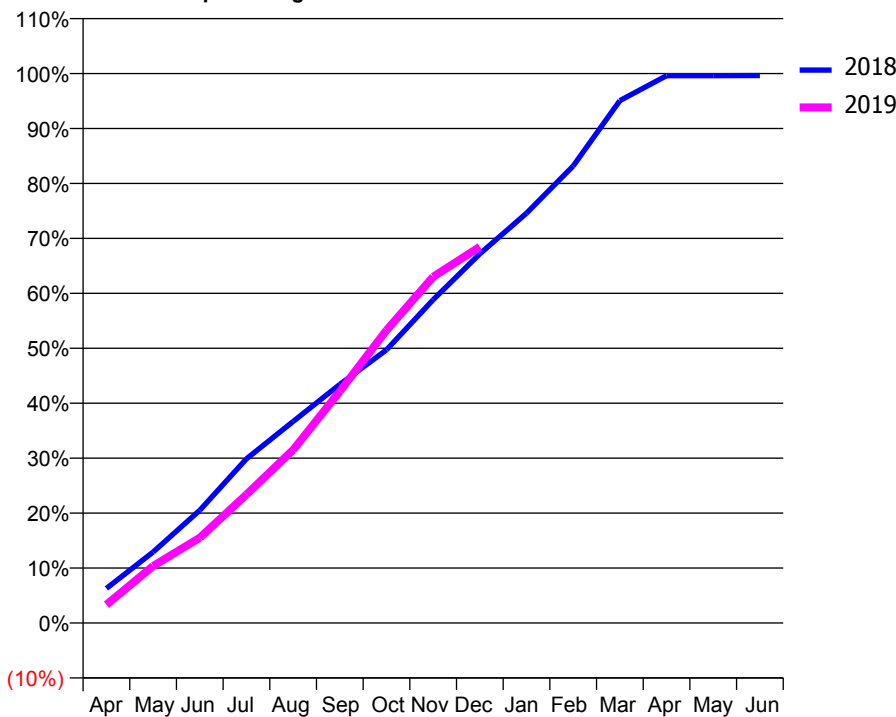
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,377       |                               |
| Quarter ending March 2018           | 7,546       | ↑                             |
| Quarter ending June 2018            | 7,395       | ↓                             |
| Quarter ending September 2018       | 7,735       | ↑                             |
| Quarter ending December 2018        | 7,994       | ↑                             |
| <b>Variance since December 2017</b> | <b>8.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2018   | 2019   |
| April                             | 1,280  | 680    |
| May                               | 2,625  | 2,106  |
| June                              | 4,167  | 3,148  |
| July                              | 6,066  | 4,744  |
| August                            | 7,444  | 6,395  |
| September                         | 8,814  | 8,556  |
| October                           | 10,089 | 10,815 |
| November                          | 11,943 | 12,788 |
| December                          | 13,637 | 13,896 |
| January                           | 15,142 |        |
| February                          | 16,882 |        |
| March                             | 19,298 |        |
| April                             | 20,218 |        |
| May                               | 20,221 |        |
| June                              | 20,224 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 195      | 2,471       | 7.9%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 847      | 5,891       | 14.4%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,402    | 2,471       | 56.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,804    | 5,891       | 47.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 528      | 7,915       | 6.7%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 65       | 7,915       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 58       | 7,915       | 0.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



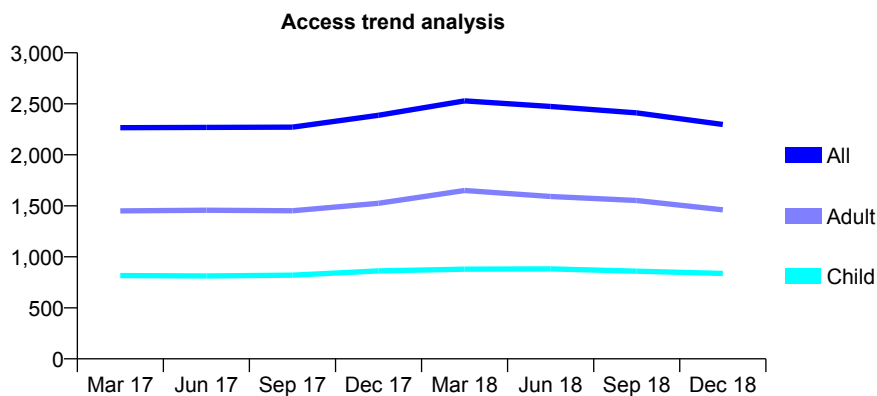
## Q57 - Vital Signs At a Glance Contract Report for 125911/0002 - December 2018

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Prettygate Dental Practice Limited |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2013                         |
| Contract end date    |                                    |

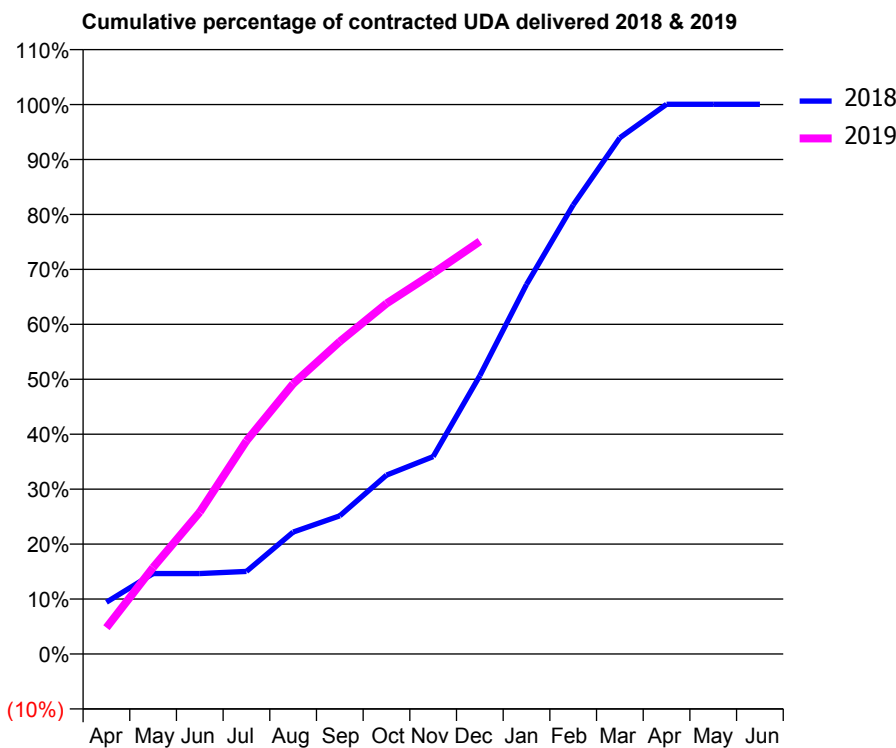
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,867       |
| Carry forward general activity (UDA)        | -2          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £117,472.92 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,387         |                               |
| Quarter ending March 2018           | 2,529         | ↑                             |
| Quarter ending June 2018            | 2,474         | ↓                             |
| Quarter ending September 2018       | 2,411         | ↓                             |
| Quarter ending December 2018        | 2,298         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 459                               | 233   |
| May       | 713                               | 767   |
| June      | 713                               | 1,258 |
| July      | 732                               | 1,888 |
| August    | 1,080                             | 2,394 |
| September | 1,224                             | 2,768 |
| October   | 1,584                             | 3,104 |
| November  | 1,749                             | 3,373 |
| December  | 2,466                             | 3,655 |
| January   | 3,273                             |       |
| February  | 3,977                             |       |
| March     | 4,573                             |       |
| April     | 4,868                             |       |
| May       | 4,869                             |       |
| June      | 4,869                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 753         | 7.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 180      | 1,120       | 16.1%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 365      | 753         | 48.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 414      | 1,120       | 37.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 137      | 1,738       | 7.9%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 1,738       | 1.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 1,738       | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

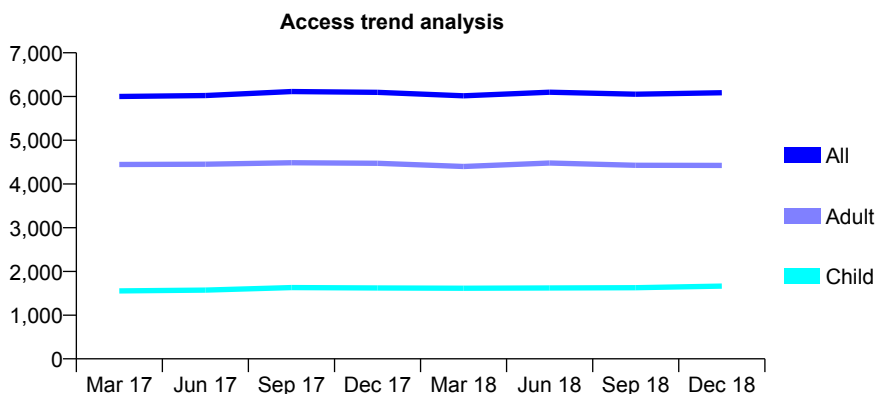
## Q57 - Vital Signs At a Glance Contract Report for 127396/0001 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | Smile Dental Clinic |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/08/2013          |
| Contract end date    |                     |

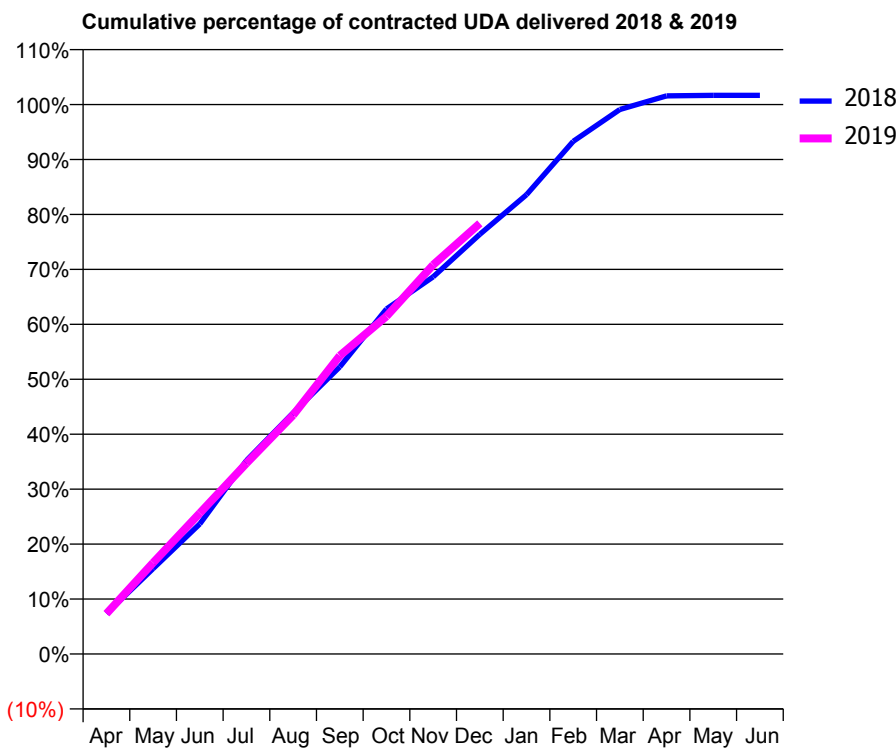
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,000      |
| Carry forward general activity (UDA)        | -291        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £441,714.25 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,096         |                               |
| Quarter ending March 2018           | 6,017         | ↓                             |
| Quarter ending June 2018            | 6,100         | →                             |
| Quarter ending September 2018       | 6,054         | →                             |
| Quarter ending December 2018        | 6,088         | →                             |
| <b>Variance since December 2017</b> | <b>(0.1%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,180                             | 1,173  |
| May       | 2,485                             | 2,659  |
| June      | 3,789                             | 4,100  |
| July      | 5,638                             | 5,554  |
| August    | 7,021                             | 6,957  |
| September | 8,360                             | 8,686  |
| October   | 10,045                            | 9,834  |
| November  | 10,982                            | 11,330 |
| December  | 12,222                            | 12,538 |
| January   | 13,376                            |        |
| February  | 14,925                            |        |
| March     | 15,856                            |        |
| April     | 16,249                            |        |
| May       | 16,265                            |        |
| June      | 16,267                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 1,284       | 2.3%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 256      | 3,182       | 8.0%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 448      | 1,284       | 34.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 982      | 3,182       | 30.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 200      | 4,099       | 4.9%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 4,099       | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 4,099       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 16          | 100.0%   | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 16          | 93.8%    | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

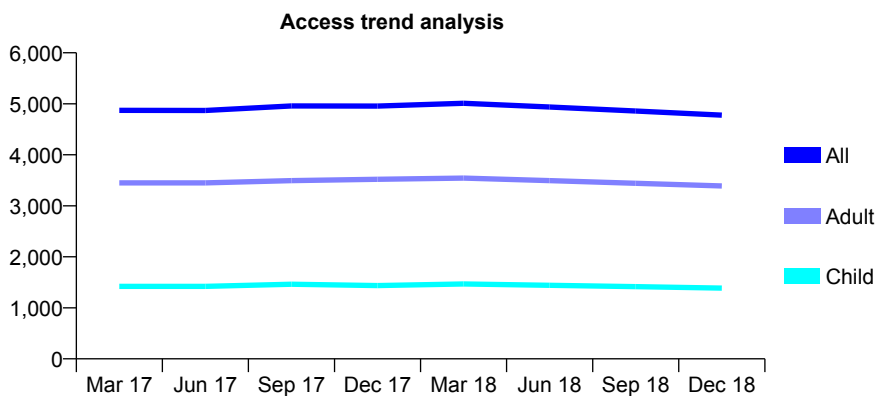
## Q57 - Vital Signs At a Glance Contract Report for 128937/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Halstead Dental Partnership |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/01/2015                  |
| Contract end date    |                             |

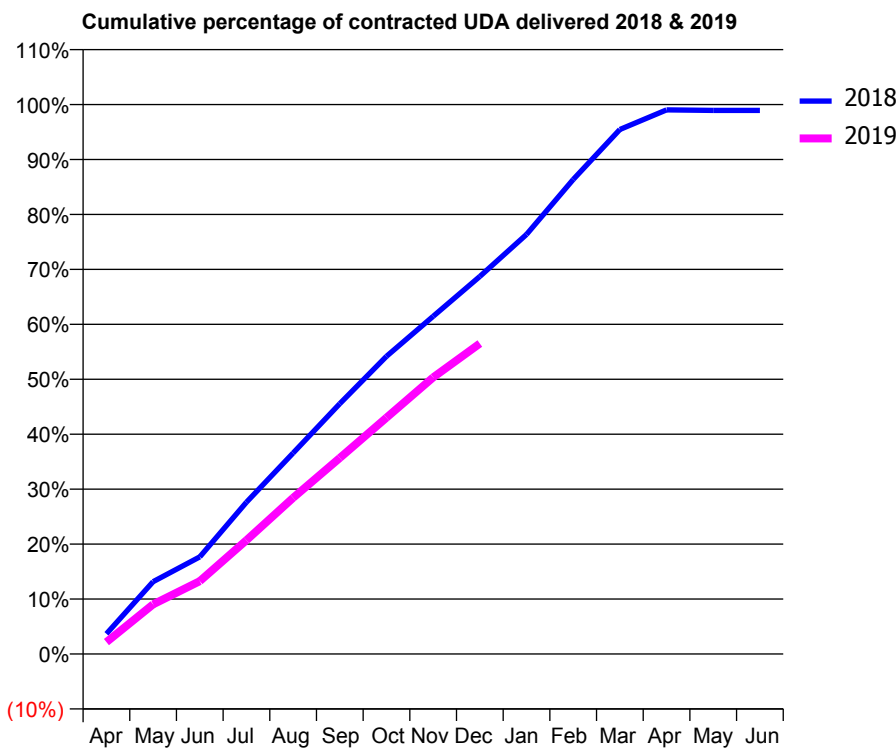
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,033      |
| Carry forward general activity (UDA)        | 151         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £348,383.25 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,956         |                               |
| Quarter ending March 2018           | 5,011         | →                             |
| Quarter ending June 2018            | 4,937         | ↓                             |
| Quarter ending September 2018       | 4,858         | ↓                             |
| Quarter ending December 2018        | 4,777         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 515                               | 304   |
| May       | 1,846                             | 1,268 |
| June      | 2,480                             | 1,860 |
| July      | 3,877                             | 2,905 |
| August    | 5,132                             | 3,991 |
| September | 6,394                             | 5,007 |
| October   | 7,603                             | 6,037 |
| November  | 8,624                             | 7,063 |
| December  | 9,641                             | 7,930 |
| January   | 10,716                            |       |
| February  | 12,119                            |       |
| March     | 13,394                            |       |
| April     | 13,896                            |       |
| May       | 13,882                            |       |
| June      | 13,882                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 1,304       | 5.6%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 238      | 2,742       | 8.7%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 692      | 1,304       | 53.1%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,507    | 2,742       | 55.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 158      | 3,826       | 4.1%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 3,826       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 3,826       | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

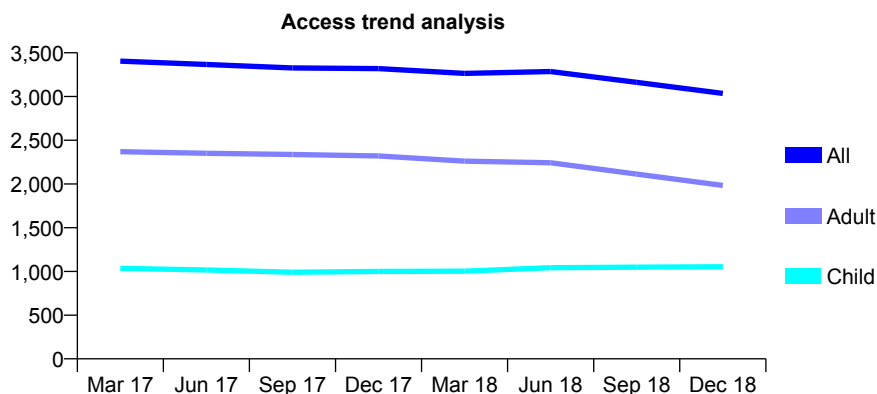
## Q57 - Vital Signs At a Glance Contract Report for 129291/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | The Essex Dental Clinic |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/12/2014              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,750       |
| Carry forward general activity (UDA)        | -19         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £195,333.59 |

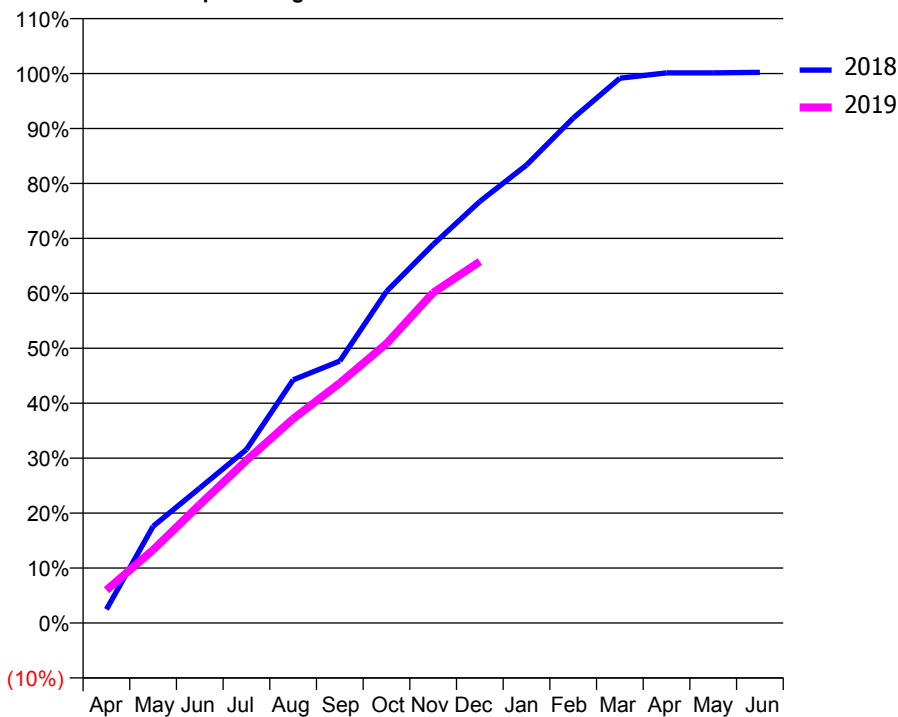
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,319         |                               |
| Quarter ending March 2018           | 3,264         | ↓                             |
| Quarter ending June 2018            | 3,285         | →                             |
| Quarter ending September 2018       | 3,162         | ↓                             |
| Quarter ending December 2018        | 3,036         | ↓                             |
| <b>Variance since December 2017</b> | <b>(8.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 217                               | 523   |
| May       | 1,540                             | 1,166 |
| June      | 2,151                             | 1,887 |
| July      | 2,765                             | 2,589 |
| August    | 3,872                             | 3,253 |
| September | 4,170                             | 3,822 |
| October   | 5,280                             | 4,450 |
| November  | 6,028                             | 5,260 |
| December  | 6,713                             | 5,756 |
| January   | 7,293                             |       |
| February  | 8,039                             |       |
| March     | 8,675                             |       |
| April     | 8,760                             |       |
| May       | 8,760                             |       |
| June      | 8,769                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 1,227       | 4.9%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 172      | 1,822       | 9.4%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 828      | 1,227       | 67.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,135    | 1,822       | 62.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 140      | 2,995       | 4.7%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 2,995       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 2,995       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

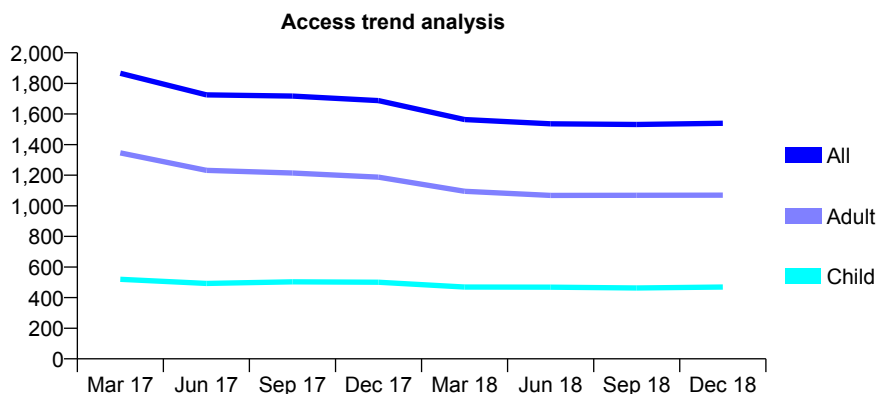
## Q57 - Vital Signs At a Glance Contract Report for 130397/0001 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Mr I Arbee & Miss Banoo Peer |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/05/2010                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,500       |
| Carry forward general activity (UDA)        | -36         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £121,756.41 |

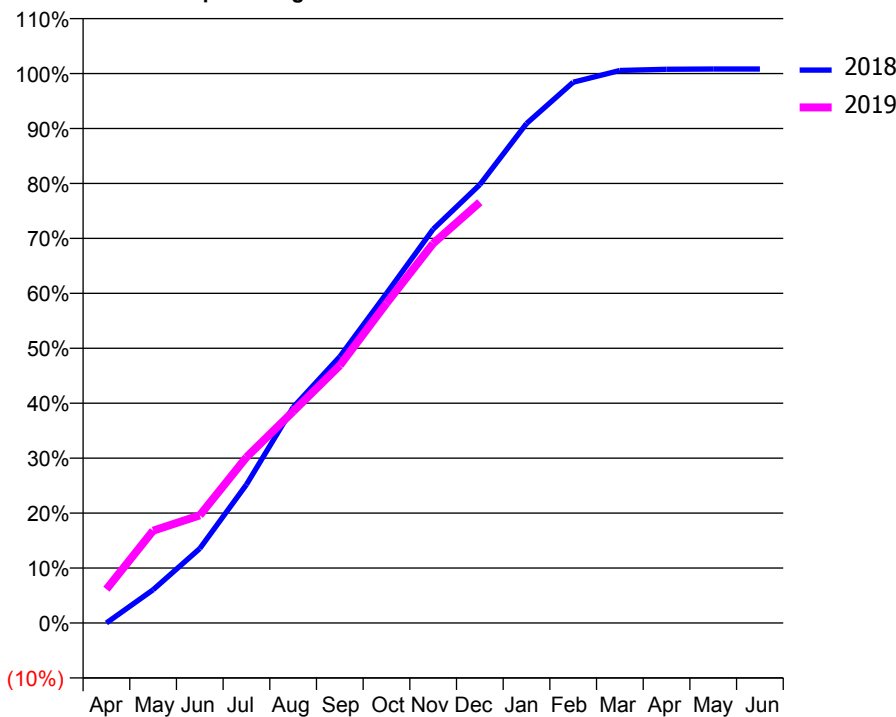
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,688         |                               |
| Quarter ending March 2018           | 1,564         | ↓                             |
| Quarter ending June 2018            | 1,536         | ↓                             |
| Quarter ending September 2018       | 1,532         | →                             |
| Quarter ending December 2018        | 1,539         | →                             |
| <b>Variance since December 2017</b> | <b>(8.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 277   |
| May       | 273                               | 756   |
| June      | 610                               | 882   |
| July      | 1,134                             | 1,358 |
| August    | 1,766                             | 1,732 |
| September | 2,181                             | 2,109 |
| October   | 2,699                             | 2,618 |
| November  | 3,226                             | 3,108 |
| December  | 3,590                             | 3,446 |
| January   | 4,090                             |       |
| February  | 4,428                             |       |
| March     | 4,525                             |       |
| April     | 4,534                             |       |
| May       | 4,536                             |       |
| June      | 4,536                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 661         | 1.1%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 27       | 1,097       | 2.5%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 494      | 661         | 74.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 703      | 1,097       | 64.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 36       | 1,751       | 2.1%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,751       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,751       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

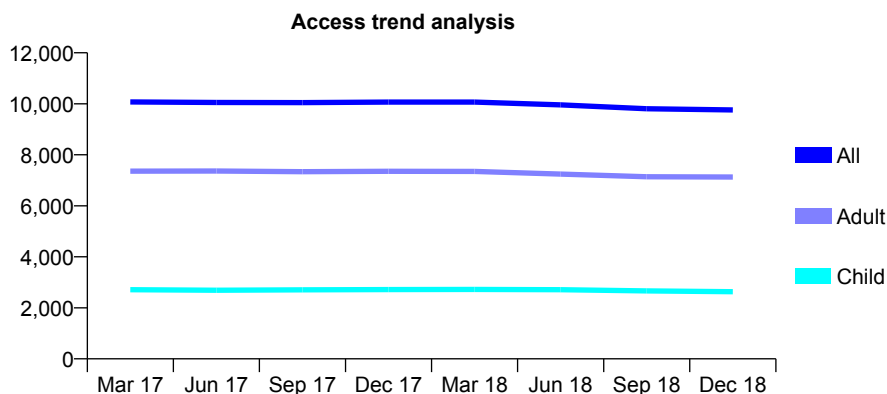
## Q57 - Vital Signs At a Glance Contract Report for 131083/0001 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Highwoods & St Johns Limited |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 12/11/2007                   |
| Contract end date    |                              |

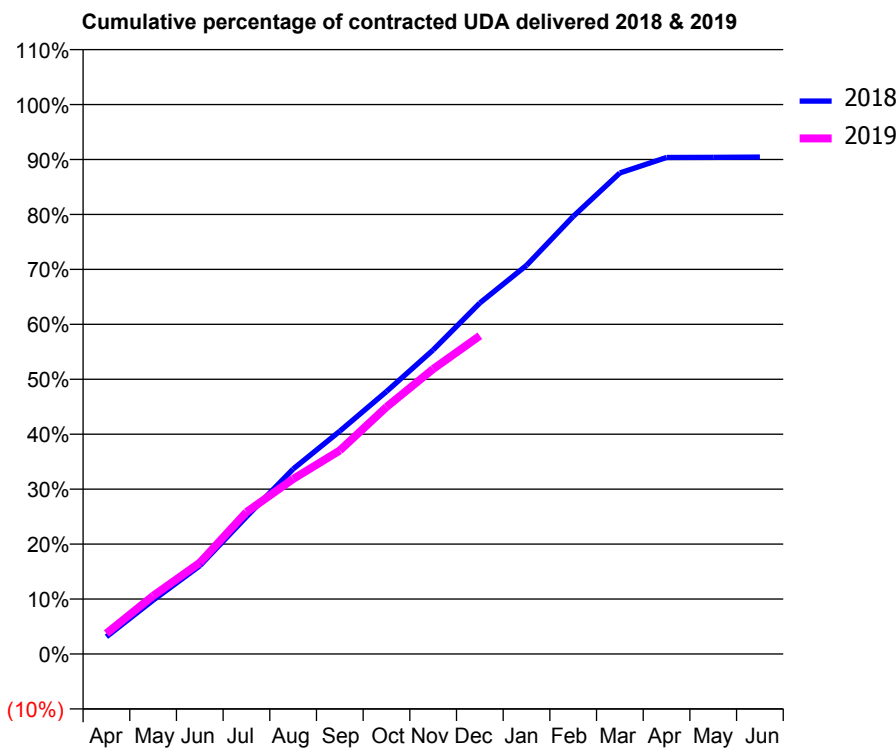
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 29,084      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £945,199.10 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 10,070        |                               |
| Quarter ending March 2018           | 10,069        | →                             |
| Quarter ending June 2018            | 9,958         | ↓                             |
| Quarter ending September 2018       | 9,805         | ↓                             |
| Quarter ending December 2018        | 9,761         | →                             |
| <b>Variance since December 2017</b> | <b>(3.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 915                               | 1,092  |
| May       | 2,848                             | 3,079  |
| June      | 4,669                             | 4,828  |
| July      | 7,266                             | 7,510  |
| August    | 9,789                             | 9,262  |
| September | 11,794                            | 10,773 |
| October   | 13,894                            | 13,077 |
| November  | 16,094                            | 15,089 |
| December  | 18,582                            | 16,845 |
| January   | 20,568                            |        |
| February  | 23,163                            |        |
| March     | 25,460                            |        |
| April     | 26,279                            |        |
| May       | 26,288                            |        |
| June      | 26,298                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 148      | 2,707       | 5.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 907      | 6,610       | 13.7%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,704    | 2,707       | 62.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,358    | 6,610       | 50.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 985      | 8,960       | 11.0%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 8,960       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 8,960       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

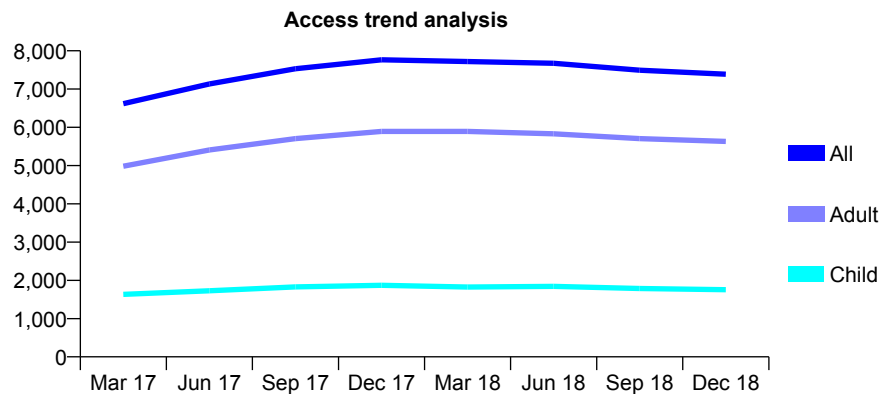
## Q57 - Vital Signs At a Glance Contract Report for 131903/0001 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Penhaligon Witham Partnership |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/12/2015                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,500      |
| Carry forward general activity (UDA)        | -170        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £580,817.01 |

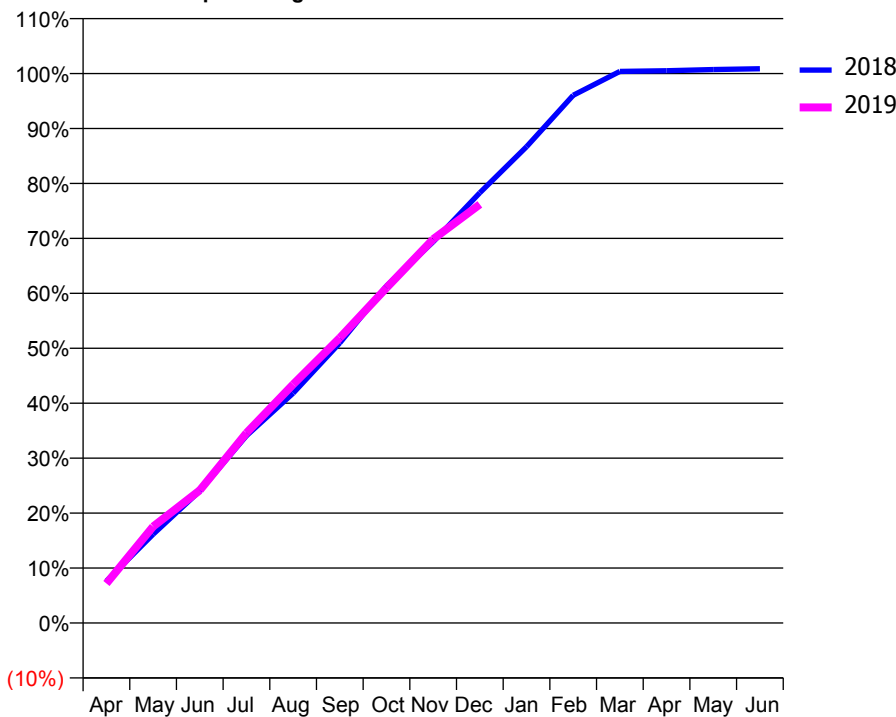
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,763         |                               |
| Quarter ending March 2018           | 7,719         | →                             |
| Quarter ending June 2018            | 7,673         | →                             |
| Quarter ending September 2018       | 7,494         | ↓                             |
| Quarter ending December 2018        | 7,388         | ↓                             |
| <b>Variance since December 2017</b> | <b>(4.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,486                             | 1,404  |
| May       | 3,151                             | 3,425  |
| June      | 4,685                             | 4,711  |
| July      | 6,647                             | 6,747  |
| August    | 8,154                             | 8,469  |
| September | 9,939                             | 10,120 |
| October   | 11,961                            | 11,892 |
| November  | 13,528                            | 13,622 |
| December  | 15,269                            | 14,854 |
| January   | 16,901                            |        |
| February  | 18,727                            |        |
| March     | 19,573                            |        |
| April     | 19,598                            |        |
| May       | 19,640                            |        |
| June      | 19,670                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 72       | 1,422       | 5.1%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 476      | 4,702       | 10.1%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 247      | 1,422       | 17.4%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,369    | 4,702       | 29.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 508      | 6,077       | 8.4%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 6,077       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 6,077       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

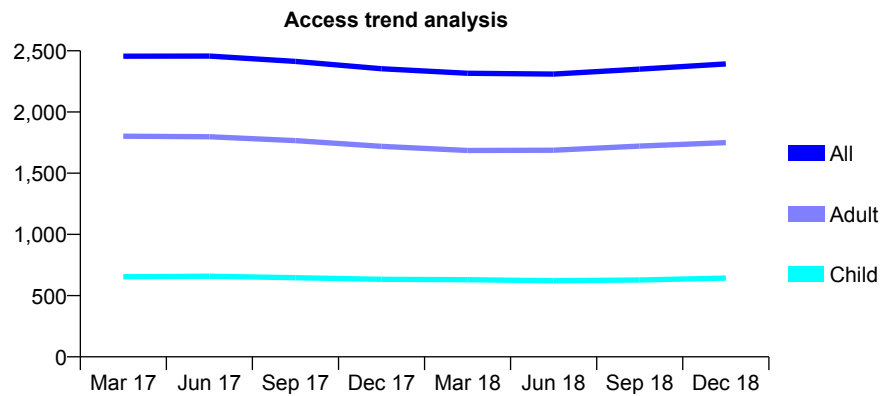
## Q57 - Vital Signs At a Glance Contract Report for 133590/0001 - December 2018

|                      |                                       |
|----------------------|---------------------------------------|
| Name or company name | Laindon Health Centre Dental Practice |
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 01/07/2006                            |
| Contract end date    |                                       |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,926       |
| Carry forward general activity (UDA)        | -19         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £220,029.54 |

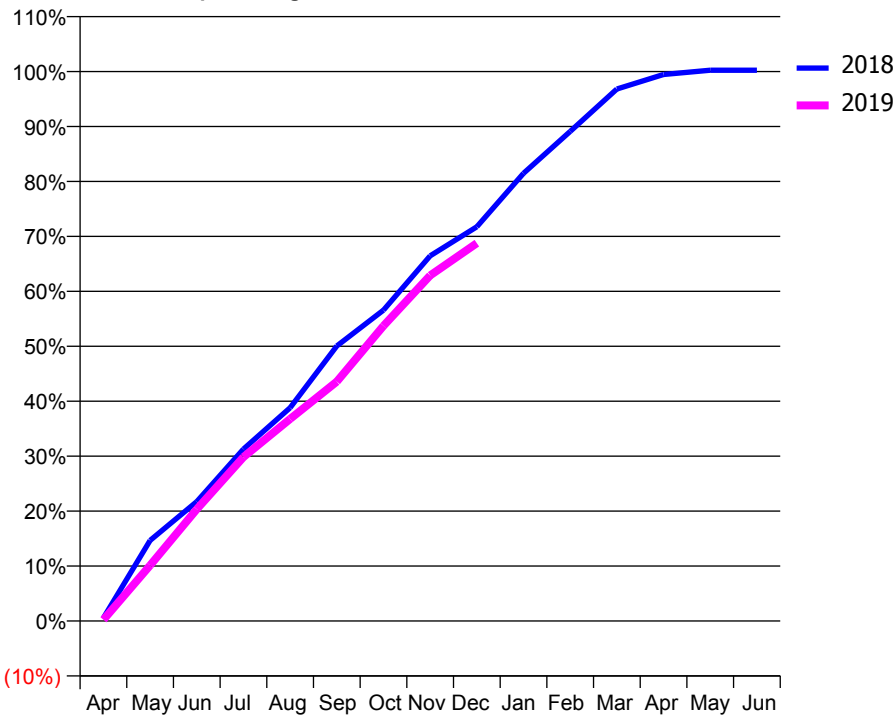
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,353       |                               |
| Quarter ending March 2018           | 2,316       | ↓                             |
| Quarter ending June 2018            | 2,310       | →                             |
| Quarter ending September 2018       | 2,350       | →                             |
| Quarter ending December 2018        | 2,393       | →                             |
| <b>Variance since December 2017</b> | <b>1.7%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 45                                | 19    |
| May       | 1,164                             | 803   |
| June      | 1,722                             | 1,613 |
| July      | 2,481                             | 2,365 |
| August    | 3,076                             | 2,915 |
| September | 3,966                             | 3,454 |
| October   | 4,484                             | 4,257 |
| November  | 5,268                             | 4,985 |
| December  | 5,686                             | 5,451 |
| January   | 6,457                             |       |
| February  | 7,061                             |       |
| March     | 7,674                             |       |
| April     | 7,883                             |       |
| May       | 7,945                             |       |
| June      | 7,945                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 666         | 8.6%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 271      | 1,801       | 15.0%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 334      | 666         | 50.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 983      | 1,801       | 54.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 155      | 2,344       | 6.6%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 2,344       | 1.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 2,344       | 1.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



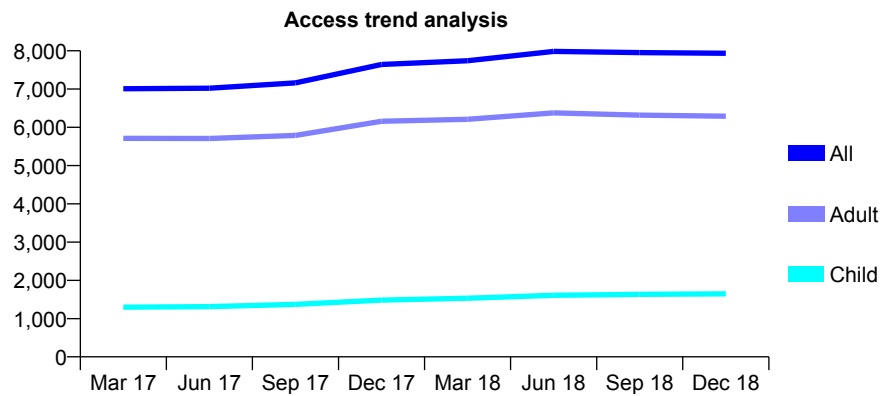
## Q57 - Vital Signs At a Glance Contract Report for 133671/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | One Step By Step Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 27/09/2010               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,202      |
| Carry forward general activity (UDA)        | -15         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £390,899.28 |

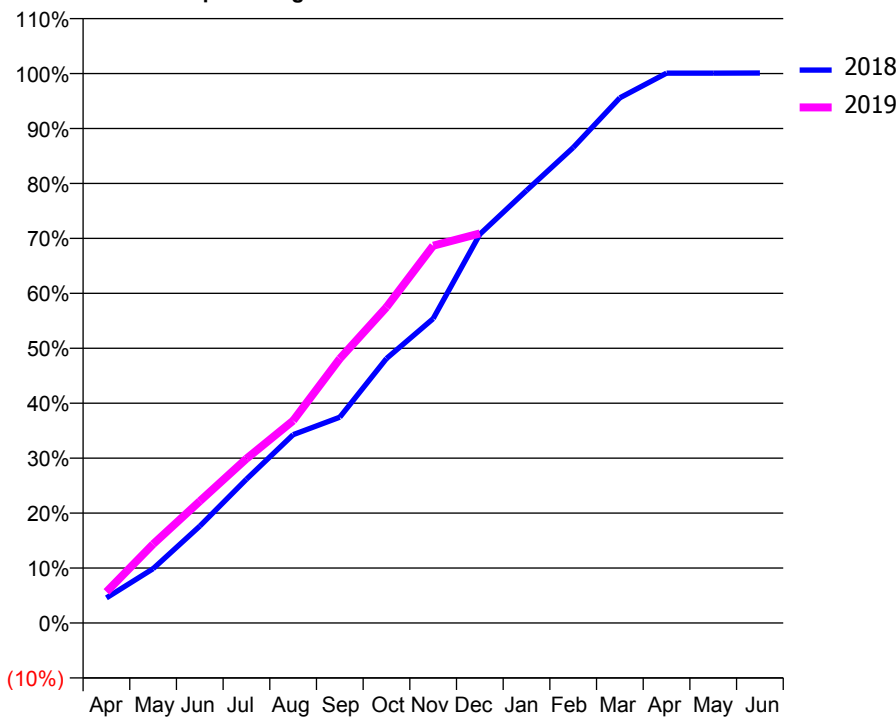
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,643       |                               |
| Quarter ending March 2018           | 7,741       | →                             |
| Quarter ending June 2018            | 7,985       | ↑                             |
| Quarter ending September 2018       | 7,952       | →                             |
| Quarter ending December 2018        | 7,936       | →                             |
| <b>Variance since December 2017</b> | <b>3.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 696                               | 861    |
| May       | 1,504                             | 2,181  |
| June      | 2,678                             | 3,372  |
| July      | 3,979                             | 4,547  |
| August    | 5,210                             | 5,597  |
| September | 5,695                             | 7,314  |
| October   | 7,317                             | 8,737  |
| November  | 8,420                             | 10,438 |
| December  | 10,757                            | 10,776 |
| January   | 11,964                            |        |
| February  | 13,152                            |        |
| March     | 14,529                            |        |
| April     | 15,212                            |        |
| May       | 15,212                            |        |
| June      | 15,217                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 106      | 1,513       | 7.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 617      | 5,428       | 11.4%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 737      | 1,513       | 48.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,803    | 5,428       | 51.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 728      | 6,218       | 11.7%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 6,218       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 6,218       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

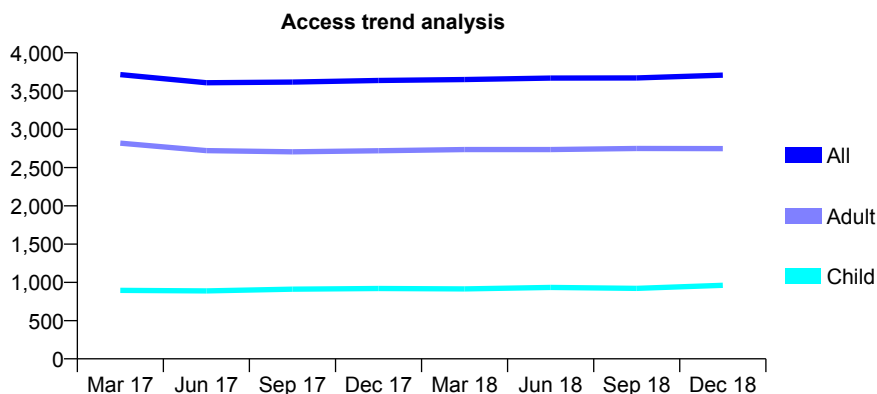
## Q57 - Vital Signs At a Glance Contract Report for 134295/0008 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | The Benfleet Dental Centre |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/06/2012                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,152       |
| Carry forward general activity (UDA)        | -117        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £245,324.55 |

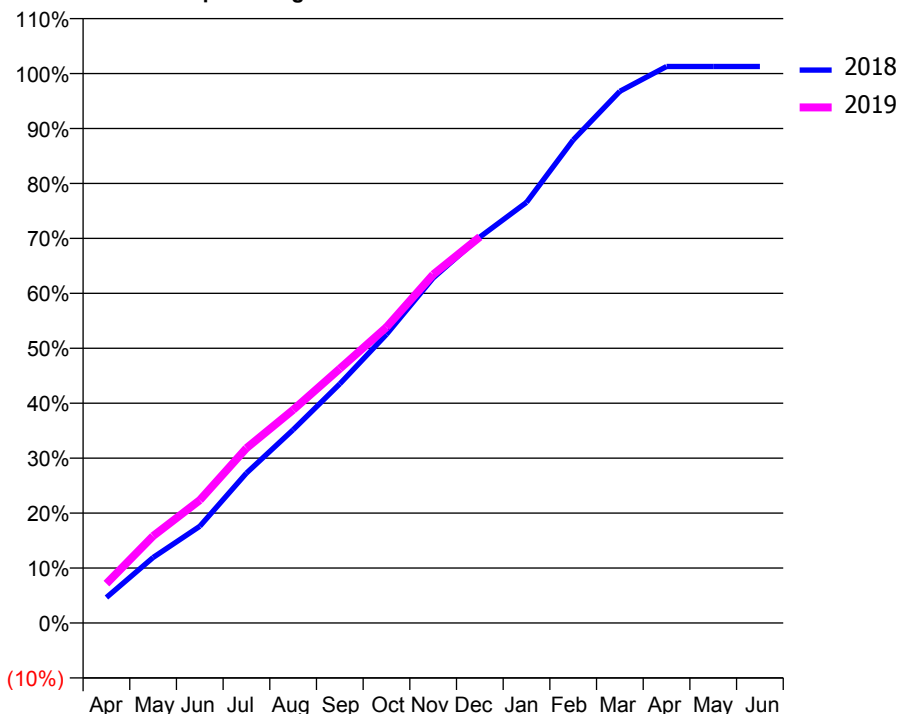
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,639       |                               |
| Quarter ending March 2018           | 3,651       | →                             |
| Quarter ending June 2018            | 3,670       | →                             |
| Quarter ending September 2018       | 3,671       | →                             |
| Quarter ending December 2018        | 3,708       | →                             |
| <b>Variance since December 2017</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 426                               | 656   |
| May       | 1,093                             | 1,448 |
| June      | 1,612                             | 2,046 |
| July      | 2,497                             | 2,913 |
| August    | 3,219                             | 3,551 |
| September | 3,984                             | 4,236 |
| October   | 4,807                             | 4,928 |
| November  | 5,747                             | 5,804 |
| December  | 6,428                             | 6,431 |
| January   | 7,006                             |       |
| February  | 8,046                             |       |
| March     | 8,857                             |       |
| April     | 9,270                             |       |
| May       | 9,269                             |       |
| June      | 9,269                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 64       | 969         | 6.6%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 213      | 2,370       | 9.0%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 508      | 969         | 52.4%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,168    | 2,370       | 49.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 297      | 3,177       | 9.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 3,177       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 3,177       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

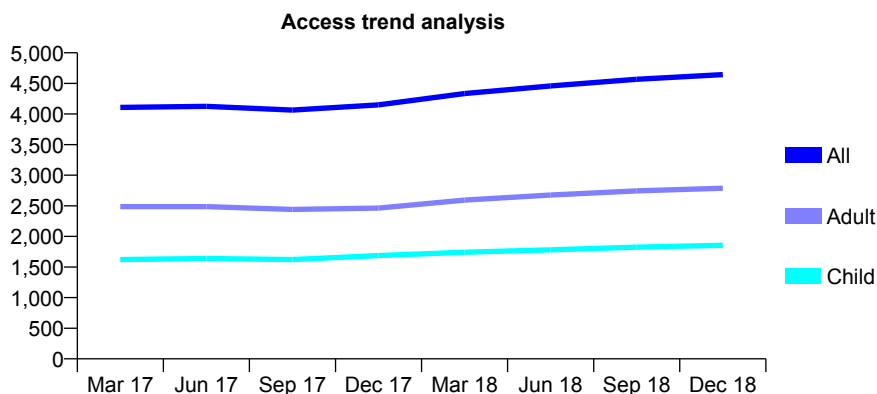
## Q57 - Vital Signs At a Glance Contract Report for 134392/0001 - December 2018

|                      |   |
|----------------------|---|
| Name or company name | Mr E. Harunani, Mr N. Harunani & Mr M. Ka |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 02/10/2012                                |
| Contract end date    |   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,250      |
| Carry forward general activity (UDA)        | -9          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £332,996.46 |

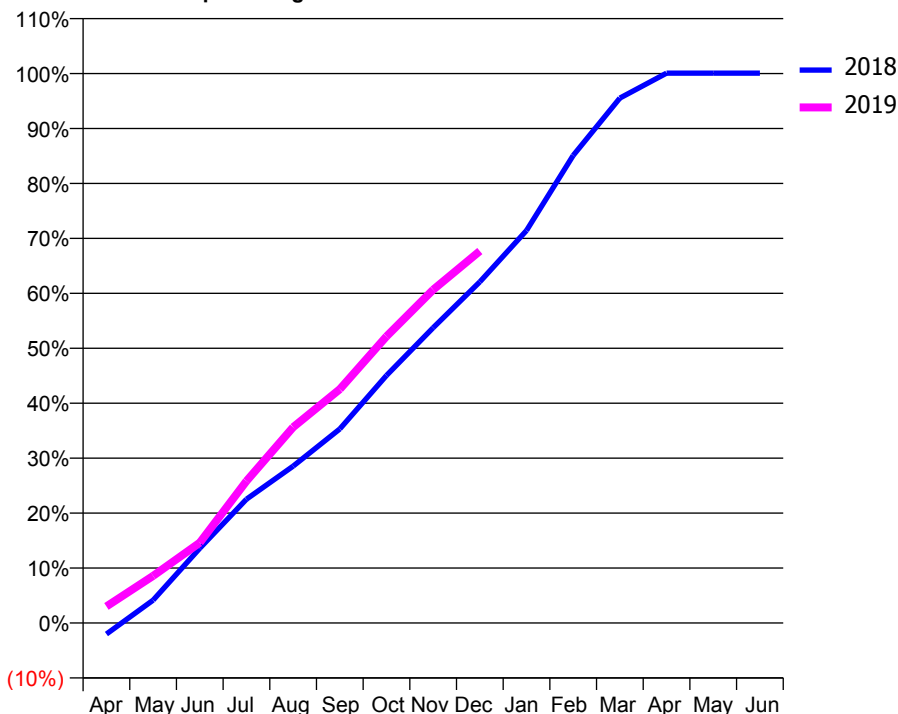
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 4,150        |                               |
| Quarter ending March 2018           | 4,335        | ↑                             |
| Quarter ending June 2018            | 4,458        | ↑                             |
| Quarter ending September 2018       | 4,568        | ↑                             |
| Quarter ending December 2018        | 4,643        | →                             |
| <b>Variance since December 2017</b> | <b>11.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -270                              | 401   |
| May       | 550                               | 1,135 |
| June      | 1,804                             | 1,937 |
| July      | 2,984                             | 3,423 |
| August    | 3,782                             | 4,720 |
| September | 4,680                             | 5,638 |
| October   | 5,969                             | 6,910 |
| November  | 7,121                             | 8,037 |
| December  | 8,228                             | 8,969 |
| January   | 9,465                             |       |
| February  | 11,274                            |       |
| March     | 12,656                            |       |
| April     | 13,259                            |       |
| May       | 13,259                            |       |
| June      | 13,259                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,492       | 6.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 313      | 2,225       | 14.1%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 554      | 1,492       | 37.1%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 698      | 2,225       | 31.4%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 503      | 3,527       | 14.3%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 3,527       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 3,527       | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

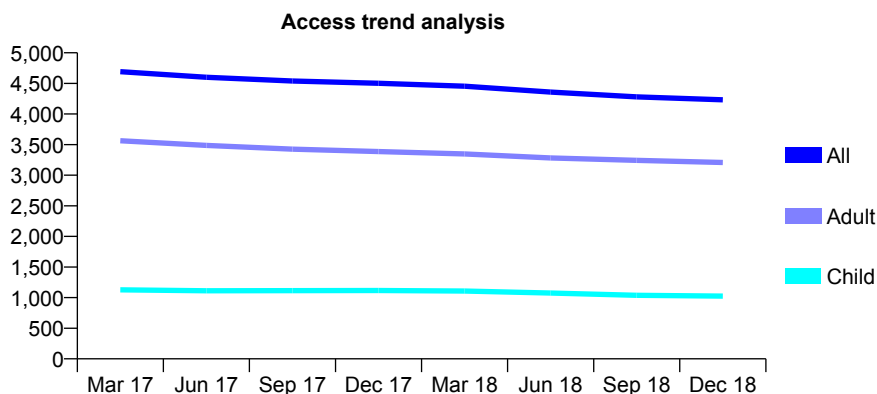
## Q57 - Vital Signs At a Glance Contract Report for 136387/0004 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | Dr Allen     |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2013   |
| Contract end date    |              |

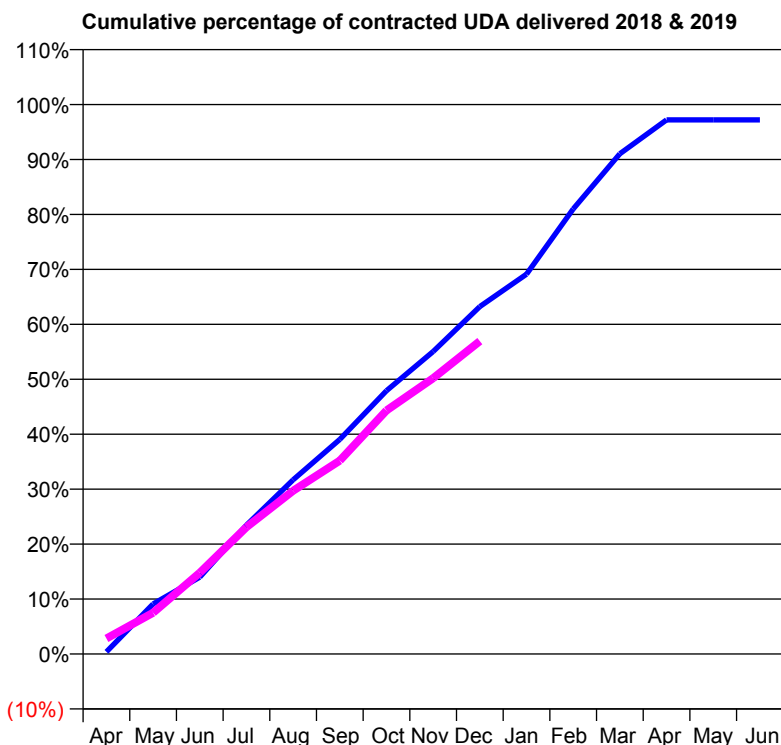
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,406      |
| Carry forward general activity (UDA)        | 654         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £642,897.24 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,502         |                               |
| Quarter ending March 2018           | 4,454         | ↓                             |
| Quarter ending June 2018            | 4,359         | ↓                             |
| Quarter ending September 2018       | 4,281         | ↓                             |
| Quarter ending December 2018        | 4,232         | ↓                             |
| <b>Variance since December 2017</b> | <b>(6.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 95                                | 659    |
| May       | 2,134                             | 1,759  |
| June      | 3,274                             | 3,463  |
| July      | 5,491                             | 5,407  |
| August    | 7,418                             | 6,956  |
| September | 9,141                             | 8,239  |
| October   | 11,215                            | 10,376 |
| November  | 12,885                            | 11,747 |
| December  | 14,800                            | 13,329 |
| January   | 16,178                            |        |
| February  | 18,958                            |        |
| March     | 21,308                            |        |
| April     | 22,752                            |        |
| May       | 22,752                            |        |
| June      | 22,752                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 940         | 6.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 393      | 2,732       | 14.4%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 504      | 940         | 53.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,281    | 2,732       | 46.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 282      | 3,388       | 8.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 3,388       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 3,388       | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

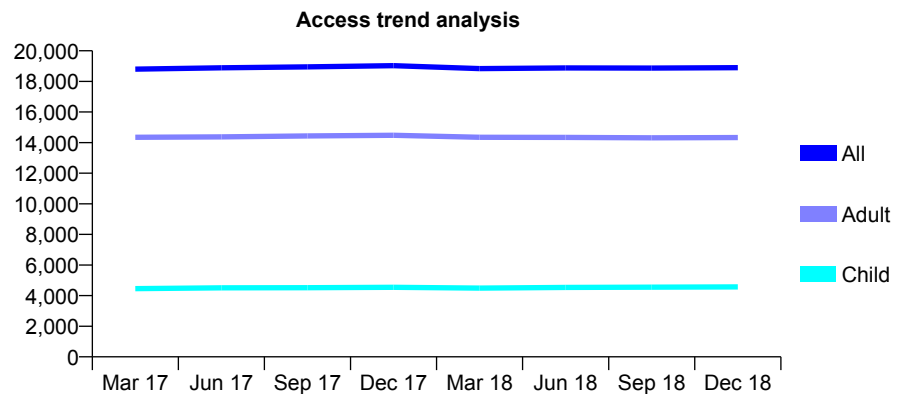
## Q57 - Vital Signs At a Glance Contract Report for 136751/0001 - December 2018

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Crowstone Dental Centre Limited |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/08/2007                      |
| Contract end date    |                                 |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 57,626        |
| Carry forward general activity (UDA)        | -1,085        |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,749,209.51 |

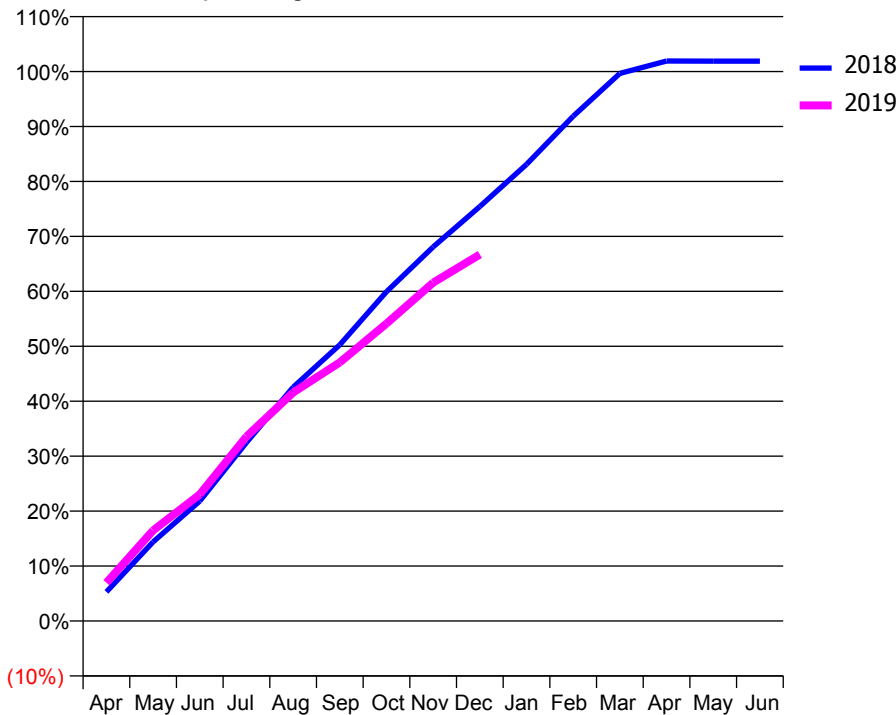
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 19,024        |                               |
| Quarter ending March 2018           | 18,835        | →                             |
| Quarter ending June 2018            | 18,878        | →                             |
| Quarter ending September 2018       | 18,869        | →                             |
| Quarter ending December 2018        | 18,901        | →                             |
| <b>Variance since December 2017</b> | <b>(0.6%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 3,061  | 4,017  |
| May       | 8,303  | 9,500  |
| June      | 12,576 | 13,274 |
| July      | 18,716 | 19,341 |
| August    | 24,527 | 23,964 |
| September | 28,971 | 27,122 |
| October   | 34,527 | 31,186 |
| November  | 39,239 | 35,491 |
| December  | 43,475 | 38,429 |
| January   | 47,886 |        |
| February  | 52,931 |        |
| March     | 57,420 |        |
| April     | 58,731 |        |
| May       | 58,713 |        |
| June      | 58,711 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 246      | 4,240       | 5.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,383    | 12,092      | 11.4%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,360    | 4,240       | 55.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,953    | 12,092      | 49.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,131    | 15,773      | 7.2%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 144      | 15,773      | 0.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 65       | 15,773      | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 11          | 81.8%    | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 11          | 45.5%    | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

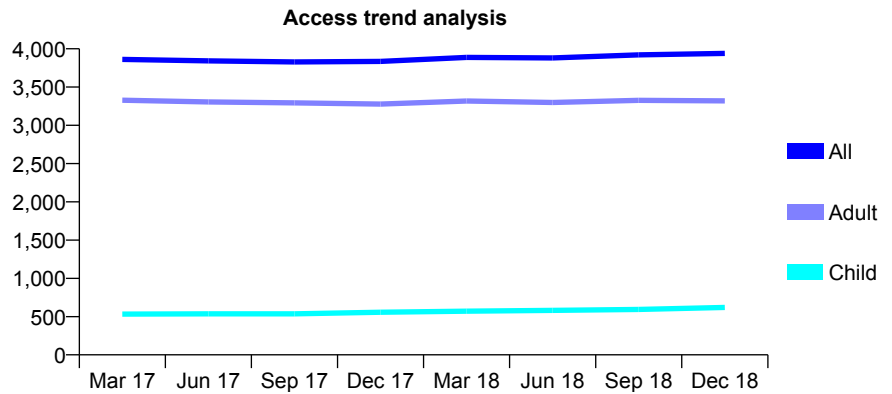
## Q57 - Vital Signs At a Glance Contract Report for 137472/0001 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | Toothcare Limited |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/08/2007        |
| Contract end date    |                   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,561      |
| Carry forward general activity (UDA)        | -167        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £291,100.16 |

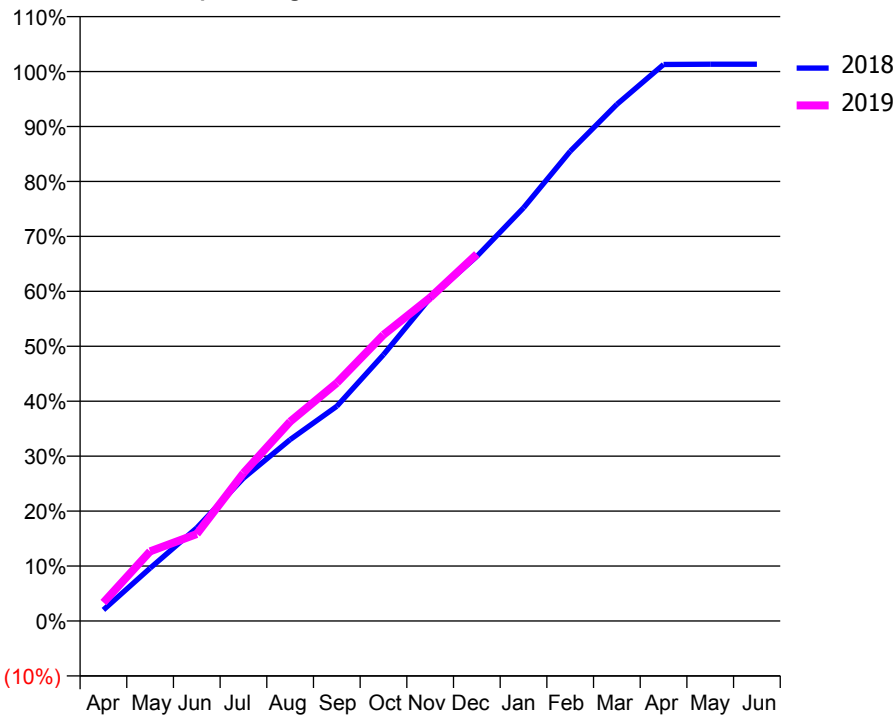
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,835       |                               |
| Quarter ending March 2018           | 3,888       | →                             |
| Quarter ending June 2018            | 3,881       | →                             |
| Quarter ending September 2018       | 3,921       | →                             |
| Quarter ending December 2018        | 3,939       | →                             |
| <b>Variance since December 2017</b> | <b>2.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 254                               | 423   |
| May       | 1,209                             | 1,592 |
| June      | 2,130                             | 1,990 |
| July      | 3,266                             | 3,382 |
| August    | 4,147                             | 4,559 |
| September | 4,910                             | 5,443 |
| October   | 6,089                             | 6,544 |
| November  | 7,385                             | 7,392 |
| December  | 8,336                             | 8,388 |
| January   | 9,446                             |       |
| February  | 10,738                            |       |
| March     | 11,810                            |       |
| April     | 12,722                            |       |
| May       | 12,728                            |       |
| June      | 12,728                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 637         | 7.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 515      | 3,737       | 13.8%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 378      | 637         | 59.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,339    | 3,737       | 62.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 380      | 3,970       | 9.6%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 93       | 3,970       | 2.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 63       | 3,970       | 1.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

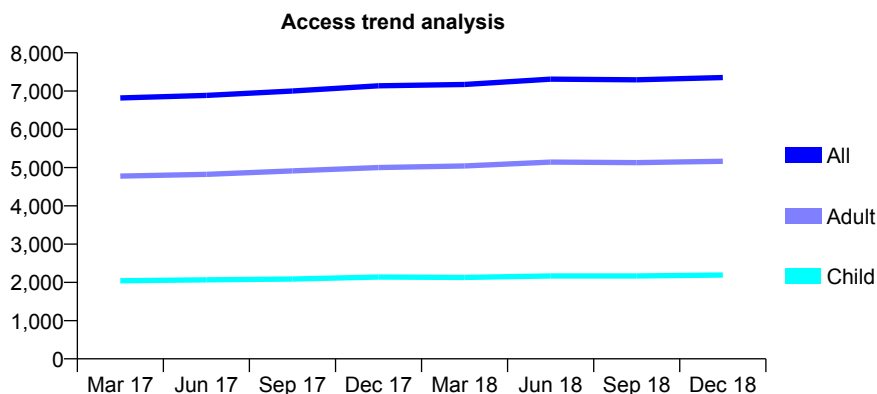
## Q57 - Vital Signs At a Glance Contract Report for 138789/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Mr S B Radia & Mr P Vaid |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/10/2008               |
| Contract end date    |                          |

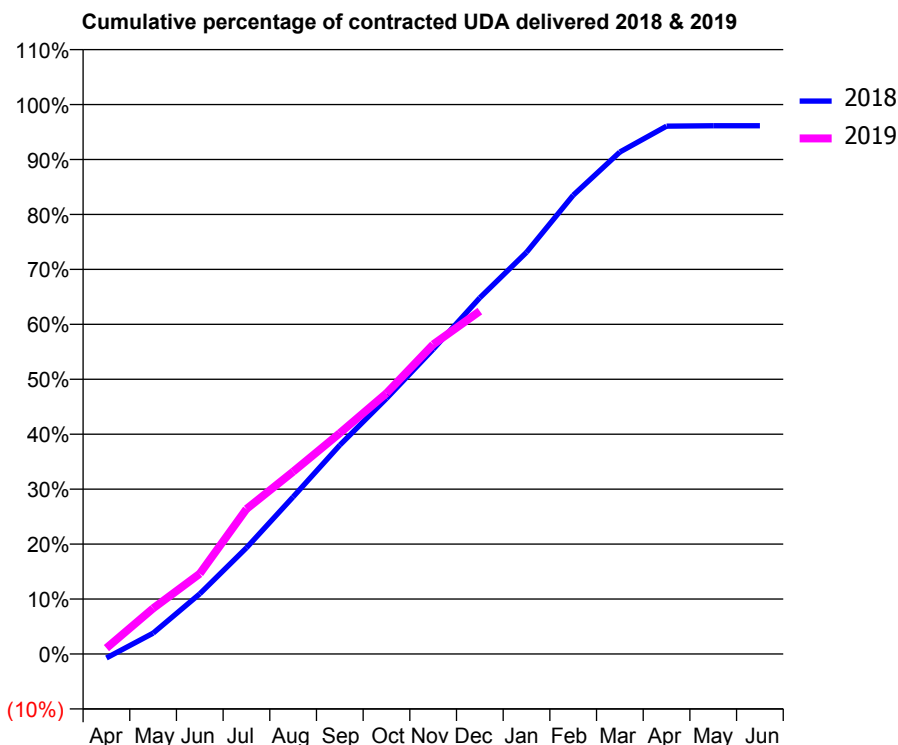
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,465      |
| Carry forward general activity (UDA)        | 986         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £767,554.96 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,138       |                               |
| Quarter ending March 2018           | 7,171       | →                             |
| Quarter ending June 2018            | 7,311       | →                             |
| Quarter ending September 2018       | 7,294       | →                             |
| Quarter ending December 2018        | 7,355       | →                             |
| <b>Variance since December 2017</b> | <b>3.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -191                              | 274    |
| May       | 970                               | 2,119  |
| June      | 2,792                             | 3,725  |
| July      | 4,921                             | 6,723  |
| August    | 7,282                             | 8,452  |
| September | 9,683                             | 10,234 |
| October   | 11,846                            | 12,081 |
| November  | 14,125                            | 14,346 |
| December  | 16,512                            | 15,891 |
| January   | 18,617                            |        |
| February  | 21,259                            |        |
| March     | 23,264                            |        |
| April     | 24,462                            |        |
| May       | 24,480                            |        |
| June      | 24,479                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 200      | 2,239       | 8.9%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 574      | 4,592       | 12.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,208    | 2,239       | 54.0%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,374    | 4,592       | 51.7%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 424      | 6,451       | 6.6%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 6,451       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 6,451       | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

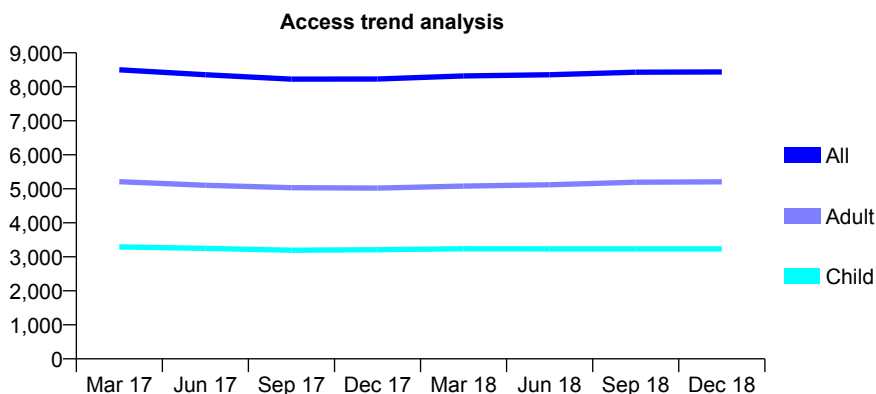
## Q57 - Vital Signs At a Glance Contract Report for 139602/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | Mr P D S N Datta |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2014       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,930      |
| Carry forward general activity (UDA)        | 261         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £481,183.20 |

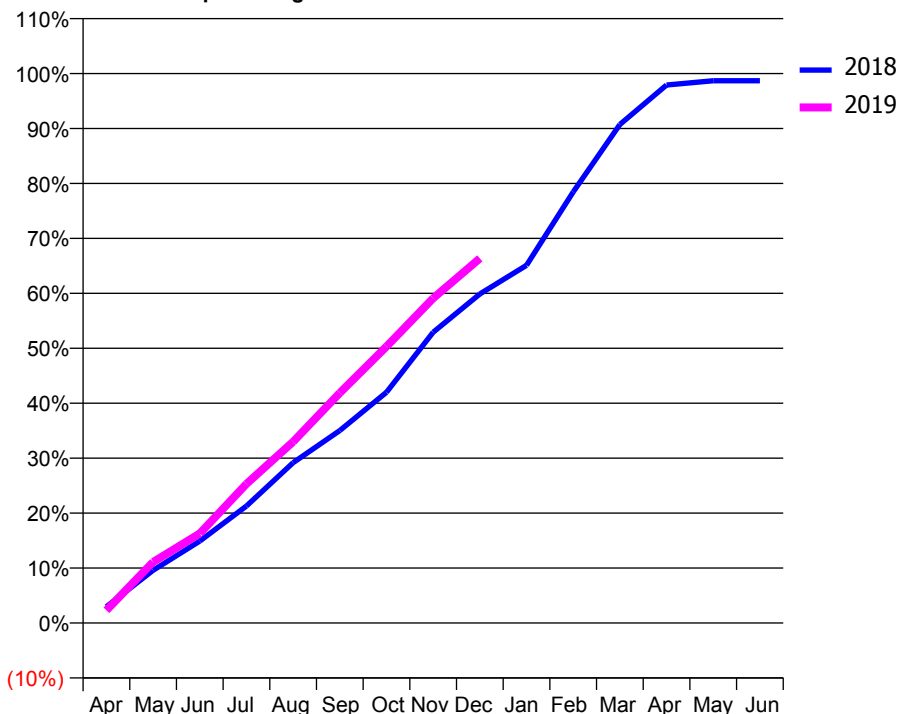
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,229       |                               |
| Quarter ending March 2018           | 8,318       | →                             |
| Quarter ending June 2018            | 8,355       | →                             |
| Quarter ending September 2018       | 8,429       | →                             |
| Quarter ending December 2018        | 8,439       | →                             |
| <b>Variance since December 2017</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 593    | 462    |
| May       | 1,910  | 2,214  |
| June      | 2,974  | 3,247  |
| July      | 4,245  | 5,047  |
| August    | 5,816  | 6,573  |
| September | 6,979  | 8,347  |
| October   | 8,367  | 10,028 |
| November  | 10,546 | 11,781 |
| December  | 11,934 | 13,227 |
| January   | 12,974 |        |
| February  | 15,632 |        |
| March     | 18,081 |        |
| April     | 19,515 |        |
| May       | 19,665 |        |
| June      | 19,669 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 198      | 2,558       | 7.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 725      | 4,181       | 17.3%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 845      | 2,558       | 33.0%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,335    | 4,181       | 31.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 487      | 5,356       | 9.1%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 5,356       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 66       | 5,356       | 1.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



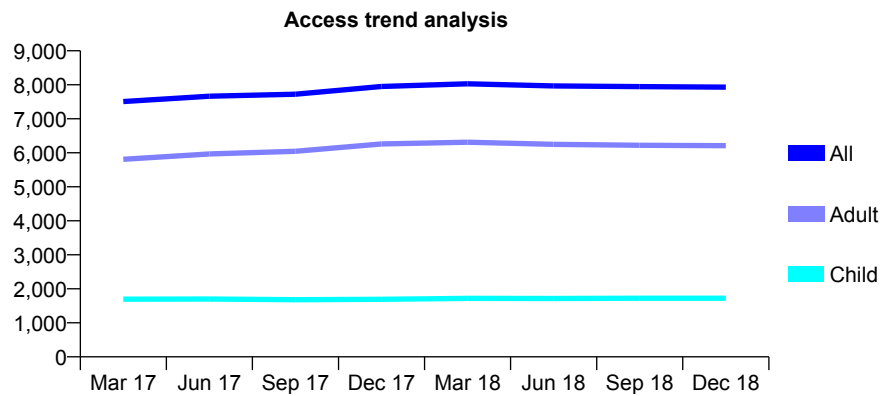
## Q57 - Vital Signs At a Glance Contract Report for 139742/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | Apex Dental Care Ltd |
| Contract type name   | Pilot Contract       |
| Purpose of contract  | General              |
| Contract start date  | 01/01/2015           |
| Contract end date    |                      |

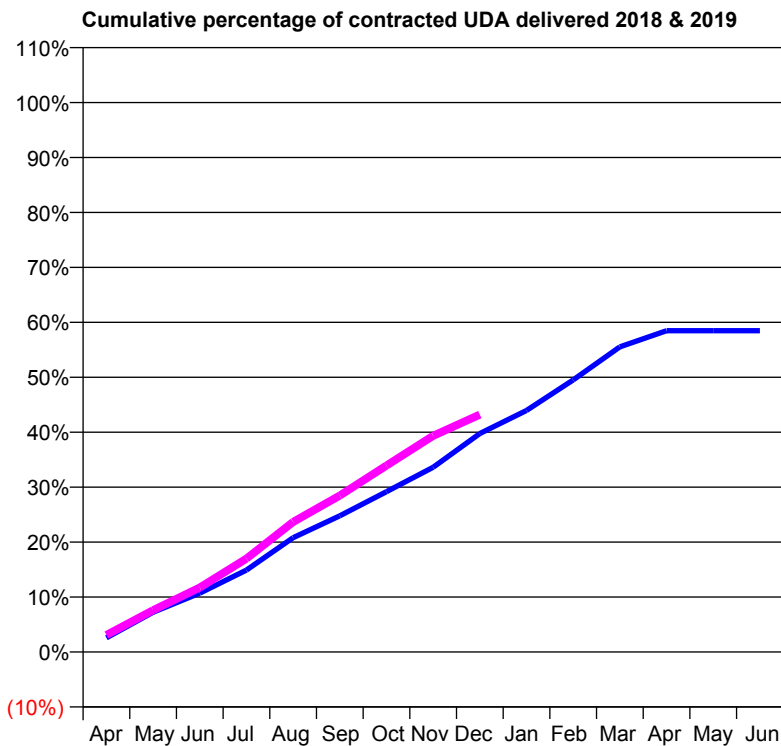
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,597      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £748,000.27 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,951         |                               |
| Quarter ending March 2018           | 8,029         | →                             |
| Quarter ending June 2018            | 7,966         | →                             |
| Quarter ending September 2018       | 7,946         | →                             |
| Quarter ending December 2018        | 7,932         | →                             |
| <b>Variance since December 2017</b> | <b>(0.2%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 686                               | 822    |
| May       | 1,929                             | 2,026  |
| June      | 2,847                             | 3,124  |
| July      | 3,963                             | 4,524  |
| August    | 5,537                             | 6,293  |
| September | 6,593                             | 7,575  |
| October   | 7,761                             | 9,029  |
| November  | 8,944                             | 10,465 |
| December  | 10,575                            | 11,495 |
| January   | 11,689                            |        |
| February  | 13,168                            |        |
| March     | 14,769                            |        |
| April     | 15,549                            |        |
| May       | 15,550                            |        |
| June      | 15,550                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,575       | 5.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 685      | 5,080       | 13.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 656      | 1,575       | 41.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,897    | 5,080       | 37.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 729      | 6,292       | 11.6%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 6,292       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 74       | 6,292       | 1.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

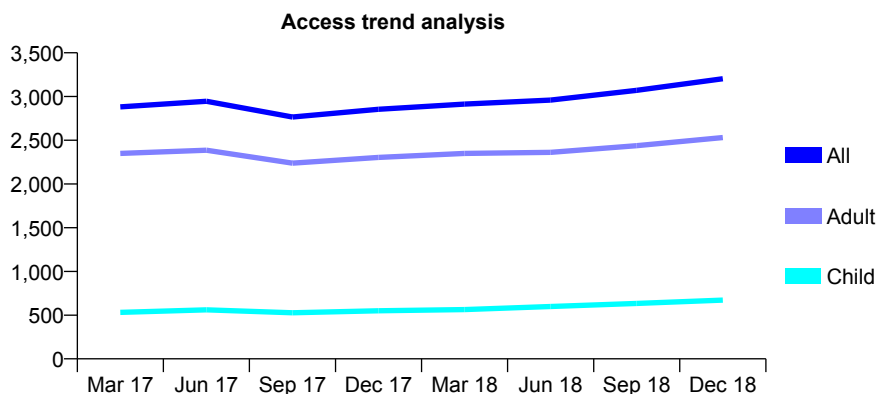
## Q57 - Vital Signs At a Glance Contract Report for 140171/0001 - December 2018

|                      |                                       |
|----------------------|---------------------------------------|
| Name or company name | The Toothplace Dental Surgery Limited |
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 01/12/2010                            |
| Contract end date    |                                       |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,114      |
| Carry forward general activity (UDA)        | 374         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £387,496.69 |

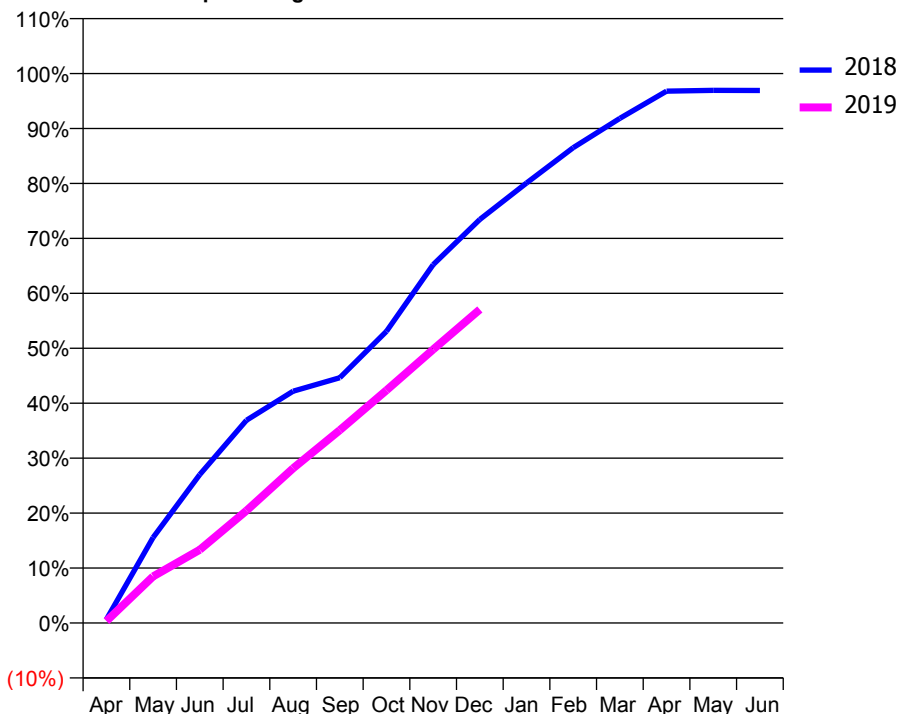
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 2,854        |                               |
| Quarter ending March 2018           | 2,914        | ↑                             |
| Quarter ending June 2018            | 2,959        | →                             |
| Quarter ending September 2018       | 3,071        | ↑                             |
| Quarter ending December 2018        | 3,203        | ↑                             |
| <b>Variance since December 2017</b> | <b>12.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018   | 2019  |
|-----------|--------|-------|
| April     | 80     | 44    |
| May       | 1,887  | 1,027 |
| June      | 3,274  | 1,615 |
| July      | 4,470  | 2,476 |
| August    | 5,112  | 3,411 |
| September | 5,409  | 4,253 |
| October   | 6,429  | 5,130 |
| November  | 7,899  | 6,031 |
| December  | 8,898  | 6,912 |
| January   | 9,698  |       |
| February  | 10,477 |       |
| March     | 11,126 |       |
| April     | 11,726 |       |
| May       | 11,741 |       |
| June      | 11,740 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 736         | 5.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 197      | 2,833       | 7.0%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 408      | 736         | 55.4%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,678    | 2,833       | 59.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 197      | 3,344       | 5.9%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 3,344       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 3,344       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

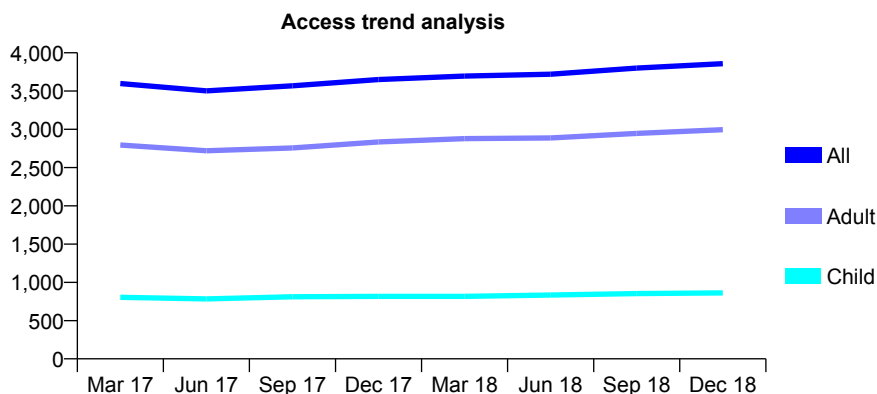
## Q57 - Vital Signs At a Glance Contract Report for 142751/0001 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Market Square Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/09/2010                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,968      |
| Carry forward general activity (UDA)        | -80         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £300,303.77 |

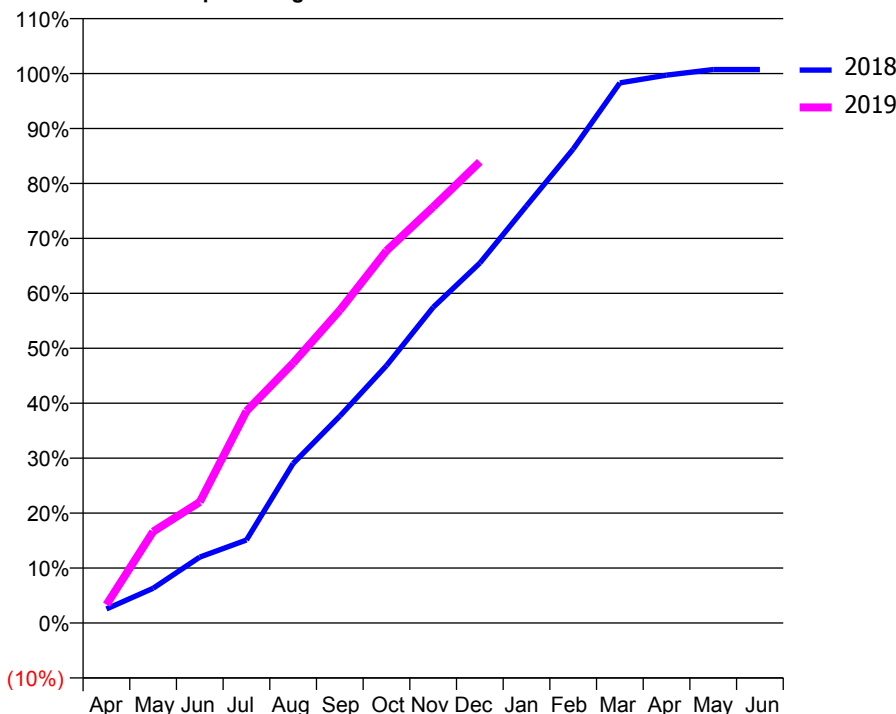
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,650       |                               |
| Quarter ending March 2018           | 3,696       | →                             |
| Quarter ending June 2018            | 3,721       | →                             |
| Quarter ending September 2018       | 3,800       | ↑                             |
| Quarter ending December 2018        | 3,858       | →                             |
| <b>Variance since December 2017</b> | <b>5.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 281                               | 365   |
| May       | 694                               | 1,823 |
| June      | 1,317                             | 2,415 |
| July      | 1,657                             | 4,232 |
| August    | 3,186                             | 5,189 |
| September | 4,130                             | 6,242 |
| October   | 5,139                             | 7,429 |
| November  | 6,302                             | 8,305 |
| December  | 7,186                             | 9,206 |
| January   | 8,327                             |       |
| February  | 9,460                             |       |
| March     | 10,780                            |       |
| April     | 10,935                            |       |
| May       | 11,048                            |       |
| June      | 11,048                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 816         | 6.3%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 298      | 2,637       | 11.3%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 377      | 816         | 46.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,229    | 2,637       | 46.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 192      | 3,372       | 5.7%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 3,372       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 3,372       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

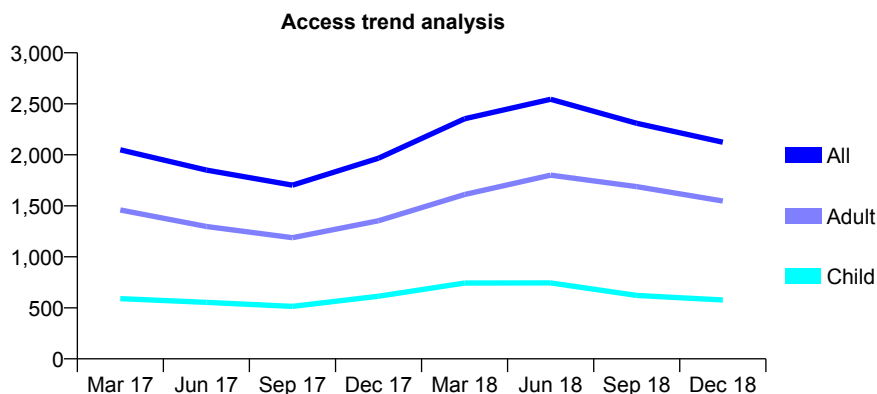
## Q57 - Vital Signs At a Glance Contract Report for 143936/0001 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | Kangi Surgery Ltd |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2011        |
| Contract end date    |                   |

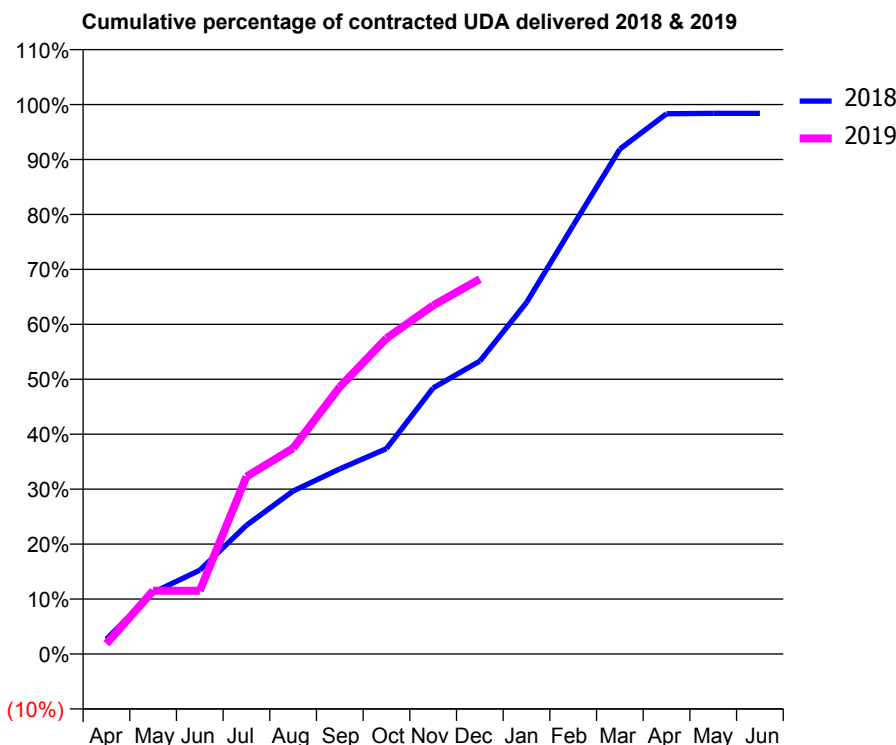
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,813       |
| Carry forward general activity (UDA)        | 77          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £118,538.80 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,967       |                               |
| Quarter ending March 2018           | 2,354       | ↑                             |
| Quarter ending June 2018            | 2,545       | ↑                             |
| Quarter ending September 2018       | 2,309       | ↓                             |
| Quarter ending December 2018        | 2,124       | ↓                             |
| <b>Variance since December 2017</b> | <b>8.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 130                               | 91    |
| May       | 540                               | 555   |
| June      | 735                               | 555   |
| July      | 1,127                             | 1,554 |
| August    | 1,428                             | 1,803 |
| September | 1,621                             | 2,340 |
| October   | 1,800                             | 2,765 |
| November  | 2,331                             | 3,054 |
| December  | 2,566                             | 3,284 |
| January   | 3,078                             |       |
| February  | 3,755                             |       |
| March     | 4,422                             |       |
| April     | 4,732                             |       |
| May       | 4,736                             |       |
| June      | 4,736                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 611         | 3.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 105      | 1,507       | 7.0%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 315      | 611         | 51.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 501      | 1,507       | 33.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 183      | 1,972       | 9.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,972       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 1,972       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

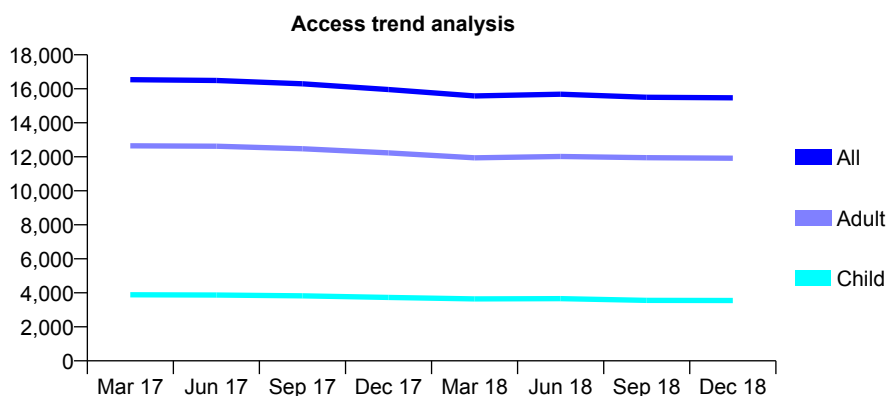
## Q57 - Vital Signs At a Glance Contract Report for 145394/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Ongar Road Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    |                            |

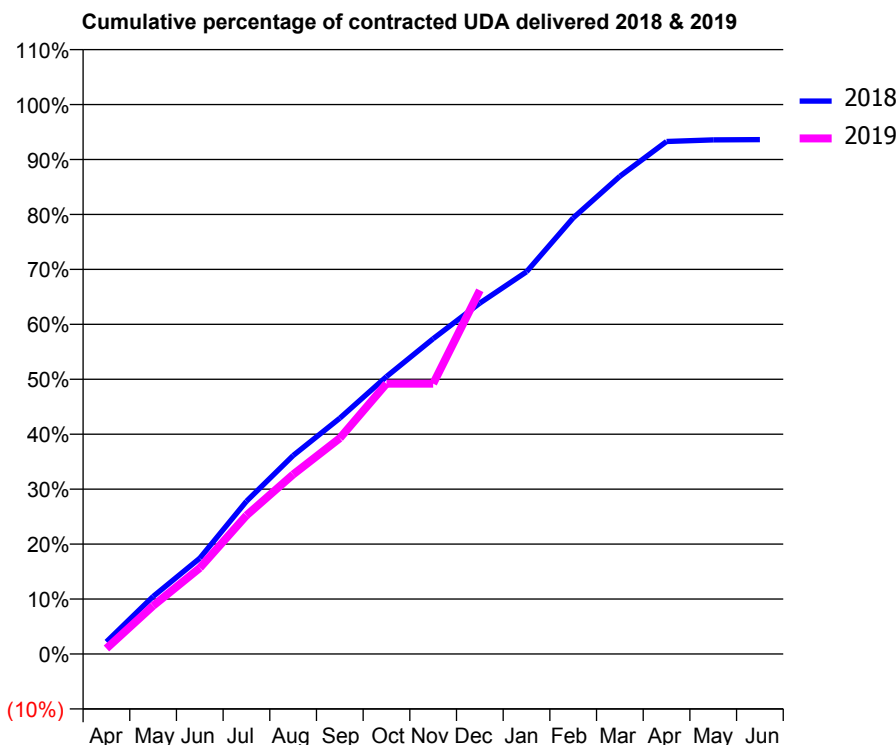
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 43,259        |
| Carry forward general activity (UDA)        | 898           |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,096,089.60 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 15,957        |                               |
| Quarter ending March 2018           | 15,584        | ↓                             |
| Quarter ending June 2018            | 15,682        | →                             |
| Quarter ending September 2018       | 15,503        | ↓                             |
| Quarter ending December 2018        | 15,468        | →                             |
| <b>Variance since December 2017</b> | <b>(3.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 965                               | 432    |
| May       | 4,526                             | 3,795  |
| June      | 7,547                             | 6,771  |
| July      | 12,025                            | 10,908 |
| August    | 15,627                            | 14,131 |
| September | 18,563                            | 16,986 |
| October   | 21,837                            | 21,288 |
| November  | 24,817                            | 21,288 |
| December  | 27,624                            | 28,636 |
| January   | 30,095                            |        |
| February  | 34,328                            |        |
| March     | 37,608                            |        |
| April     | 40,345                            |        |
| May       | 40,476                            |        |
| June      | 40,496                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 211      | 3,854       | 5.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,513    | 11,880      | 12.7%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,030    | 3,854       | 52.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,813    | 11,880      | 48.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 988      | 14,282      | 6.9%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 176      | 14,282      | 1.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 143      | 14,282      | 1.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 6           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

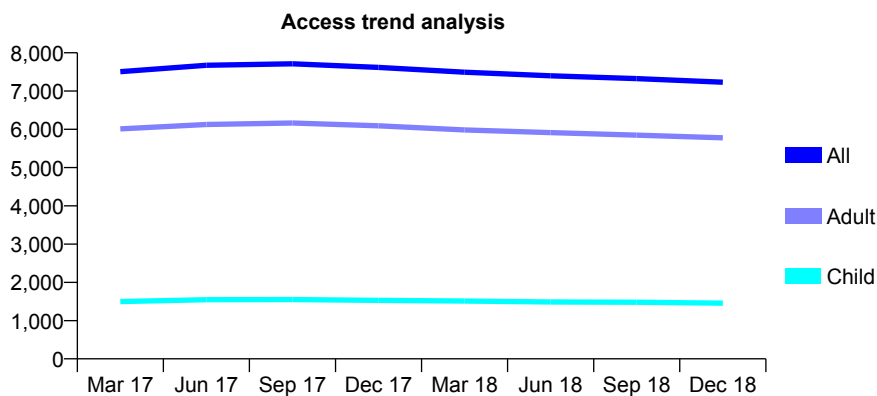
## Q57 - Vital Signs At a Glance Contract Report for 146994/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | Ms N Ahmed   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2011   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,028      |
| Carry forward general activity (UDA)        | -247        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £499,468.16 |

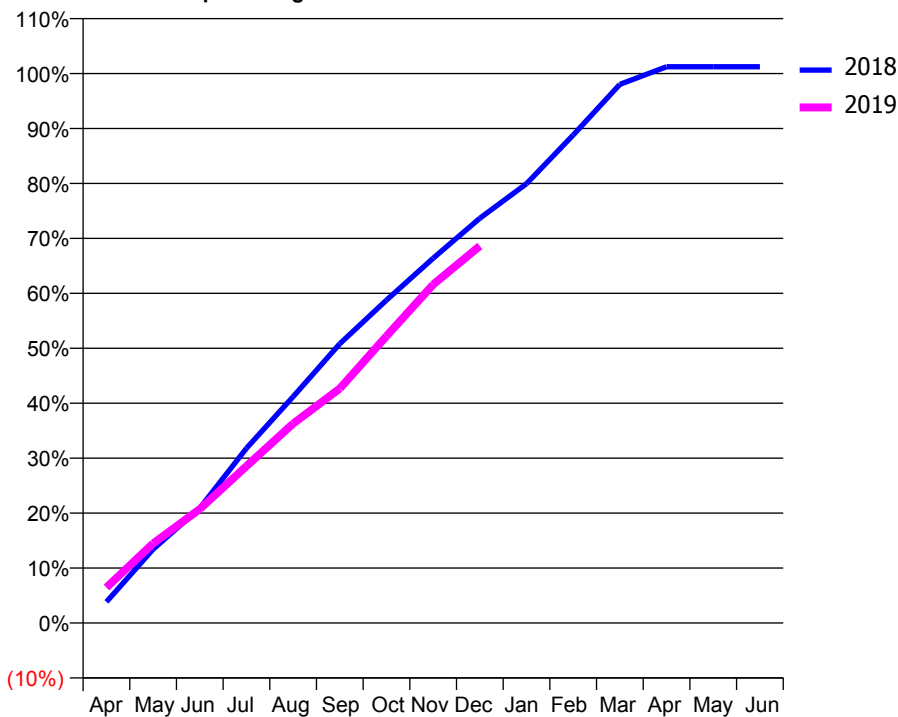
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,617         |                               |
| Quarter ending March 2018           | 7,493         | ↓                             |
| Quarter ending June 2018            | 7,398         | ↓                             |
| Quarter ending September 2018       | 7,327         | →                             |
| Quarter ending December 2018        | 7,233         | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 771                               | 1,294  |
| May       | 2,691                             | 2,901  |
| June      | 4,185                             | 4,155  |
| July      | 6,369                             | 5,718  |
| August    | 8,250                             | 7,266  |
| September | 10,181                            | 8,546  |
| October   | 11,770                            | 10,457 |
| November  | 13,296                            | 12,335 |
| December  | 14,755                            | 13,742 |
| January   | 16,010                            |        |
| February  | 17,786                            |        |
| March     | 19,633                            |        |
| April     | 20,275                            |        |
| May       | 20,275                            |        |
| June      | 20,275                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 98       | 1,663       | 5.9%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 800      | 6,348       | 12.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,143    | 1,663       | 68.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,774    | 6,348       | 59.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 505      | 7,706       | 6.6%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 70       | 7,706       | 0.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 80       | 7,706       | 1.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

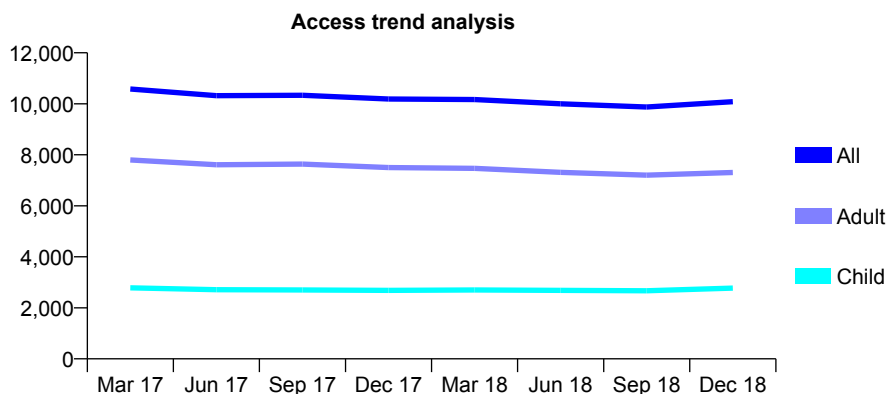
## Q57 - Vital Signs At a Glance Contract Report for 147923/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | Southend Dental Care |
| Contract type name   | PDS Plus Contract    |
| Purpose of contract  | General              |
| Contract start date  | 01/12/2011           |
| Contract end date    | 31/03/2019           |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,000      |
| Carry forward general activity (UDA)        | -40         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £646,260.27 |

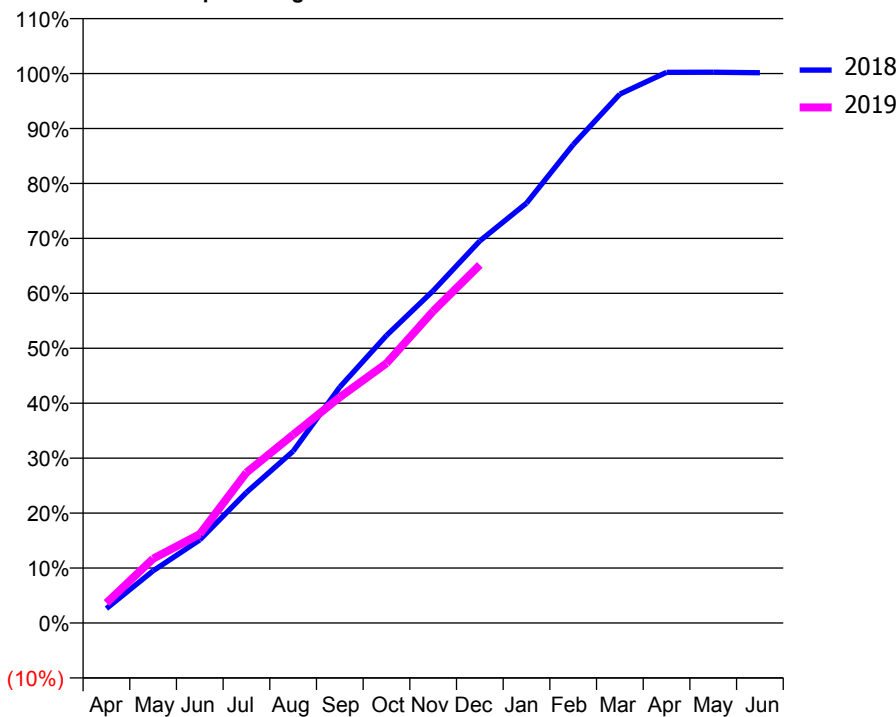
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 10,188        |                               |
| Quarter ending March 2018           | 10,169        | →                             |
| Quarter ending June 2018            | 10,000        | ↓                             |
| Quarter ending September 2018       | 9,872         | ↓                             |
| Quarter ending December 2018        | 10,084        | ↑                             |
| <b>Variance since December 2017</b> | <b>(1.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 737                               | 1,020  |
| May       | 2,657                             | 3,279  |
| June      | 4,233                             | 4,529  |
| July      | 6,655                             | 7,665  |
| August    | 8,755                             | 9,598  |
| September | 12,021                            | 11,505 |
| October   | 14,653                            | 13,232 |
| November  | 16,930                            | 15,888 |
| December  | 19,468                            | 18,246 |
| January   | 21,395                            |        |
| February  | 24,374                            |        |
| March     | 26,952                            |        |
| April     | 28,057                            |        |
| May       | 28,067                            |        |
| June      | 28,040                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 246      | 2,715       | 9.1%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 916      | 6,221       | 14.7%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,327    | 2,715       | 48.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,662    | 6,221       | 42.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 844      | 8,474       | 10.0%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 8,474       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 8,474       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

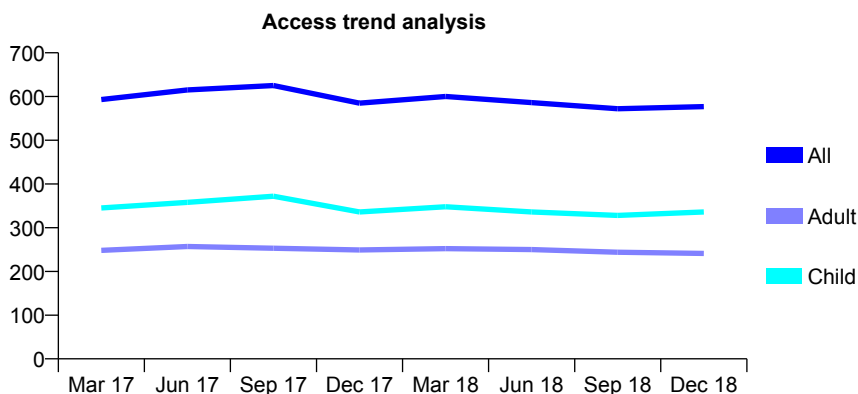
## Q57 - Vital Signs At a Glance Contract Report for 150843/0001 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | MJ Dooley (Dental Surgeon) Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/11/2010                     |
| Contract end date    |                                |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,100      |
| Carry forward general activity (UDA)        | -22        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,829.97 |

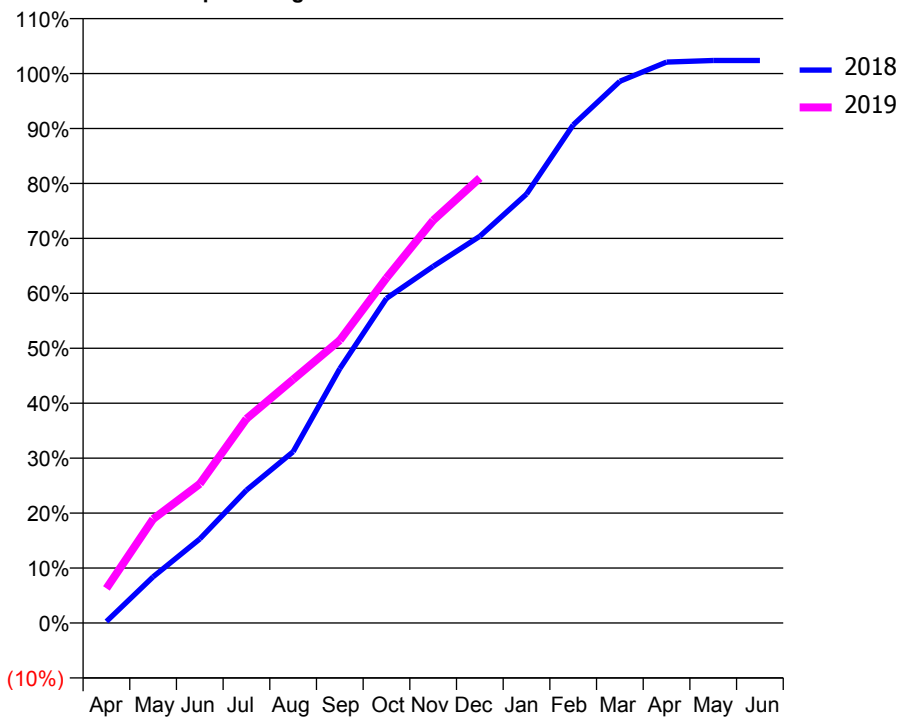
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 585           |                               |
| Quarter ending March 2018           | 600           | ↑                             |
| Quarter ending June 2018            | 586           | ↓                             |
| Quarter ending September 2018       | 572           | ↓                             |
| Quarter ending December 2018        | 577           | →                             |
| <b>Variance since December 2017</b> | <b>(1.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 3                                 | 69   |
| May       | 93                                | 208  |
| June      | 168                               | 279  |
| July      | 266                               | 409  |
| August    | 343                               | 488  |
| September | 509                               | 566  |
| October   | 650                               | 691  |
| November  | 714                               | 806  |
| December  | 774                               | 891  |
| January   | 859                               |      |
| February  | 997                               |      |
| March     | 1,084                             |      |
| April     | 1,123                             |      |
| May       | 1,126                             |      |
| June      | 1,126                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 282         | 3.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 26       | 167         | 15.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 131      | 282         | 46.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 74       | 167         | 44.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 431         | 5.6%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 431         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 431         | 1.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



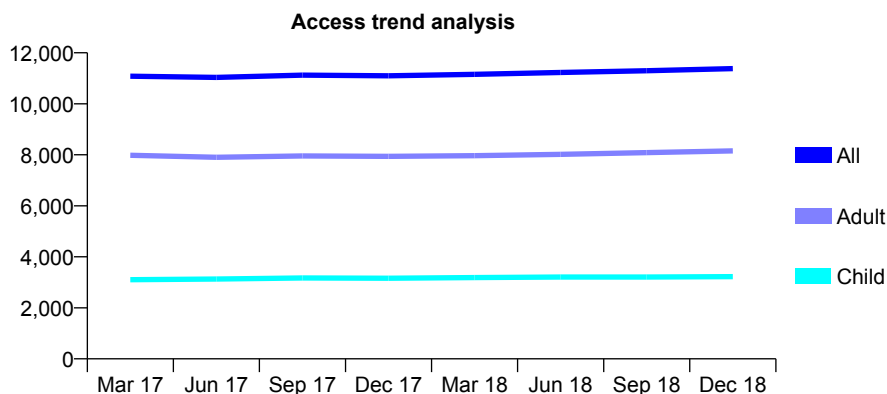
## Q57 - Vital Signs At a Glance Contract Report for 155152/0001 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | Amar Dave and Rahul Patel & Basildon Dei |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/04/2014                               |
| Contract end date    |  |

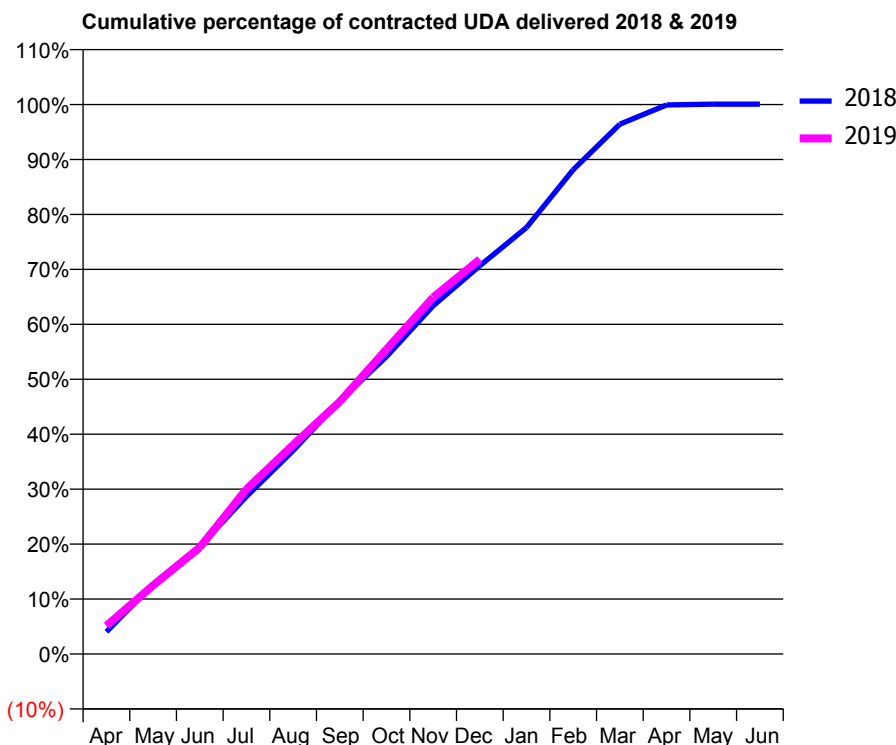
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 31,000      |
| Carry forward general activity (UDA)        | -22         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £846,765.88 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 11,100      |                               |
| Quarter ending March 2018           | 11,153      | →                             |
| Quarter ending June 2018            | 11,227      | →                             |
| Quarter ending September 2018       | 11,298      | →                             |
| Quarter ending December 2018        | 11,378      | →                             |
| <b>Variance since December 2017</b> | <b>2.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,253                             | 1,593  |
| May       | 3,940                             | 3,871  |
| June      | 6,067                             | 6,012  |
| July      | 8,886                             | 9,292  |
| August    | 11,480                            | 11,797 |
| September | 14,286                            | 14,236 |
| October   | 16,781                            | 17,184 |
| November  | 19,646                            | 20,118 |
| December  | 21,901                            | 22,265 |
| January   | 24,064                            |        |
| February  | 27,318                            |        |
| March     | 29,891                            |        |
| April     | 30,977                            |        |
| May       | 31,022                            |        |
| June      | 31,022                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 192      | 3,398       | 5.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 817      | 7,615       | 10.7%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,128    | 3,398       | 62.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,860    | 7,615       | 50.7%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 700      | 10,563      | 6.6%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 47       | 10,563      | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 82       | 10,563      | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

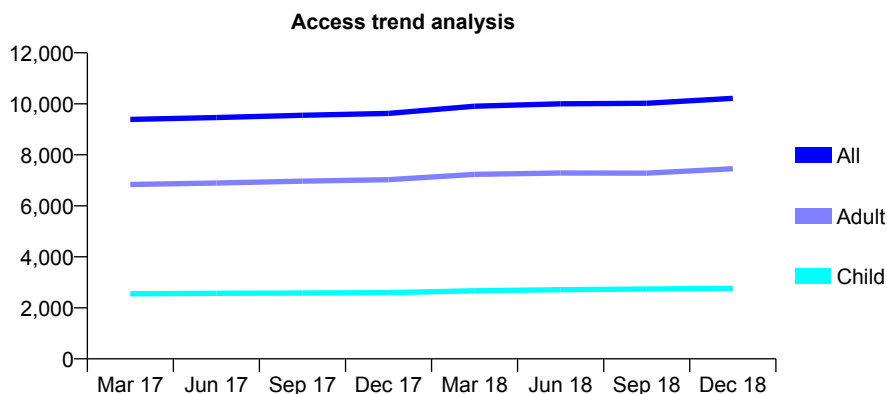
## Q57 - Vital Signs At a Glance Contract Report for 157155/0002 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Inspire Dental Eastwood Ltd |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/09/2007                  |
| Contract end date    |                             |

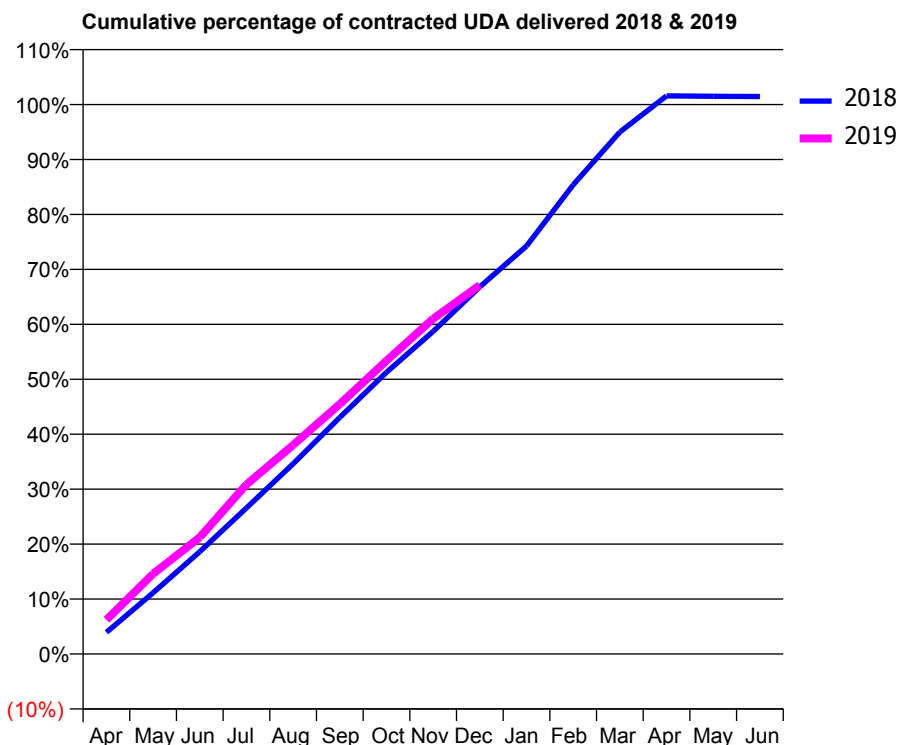
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 32,838      |
| Carry forward general activity (UDA)        | -479        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £939,651.38 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 9,621       |                               |
| Quarter ending March 2018           | 9,906       | ↑                             |
| Quarter ending June 2018            | 9,998       | →                             |
| Quarter ending September 2018       | 10,020      | →                             |
| Quarter ending December 2018        | 10,215      | →                             |
| <b>Variance since December 2017</b> | <b>6.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,298                             | 2,046  |
| May       | 3,660                             | 4,793  |
| June      | 6,115                             | 6,977  |
| July      | 8,729                             | 10,129 |
| August    | 11,368                            | 12,491 |
| September | 14,138                            | 14,936 |
| October   | 16,832                            | 17,529 |
| November  | 19,283                            | 20,039 |
| December  | 21,938                            | 22,049 |
| January   | 24,377                            |        |
| February  | 28,035                            |        |
| March     | 31,195                            |        |
| April     | 33,350                            |        |
| May       | 33,332                            |        |
| June      | 33,317                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 193      | 3,113       | 6.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 924      | 7,556       | 12.2%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,980    | 3,113       | 63.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,222    | 7,556       | 55.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 719      | 9,762       | 7.4%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 102      | 9,762       | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 9,762       | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

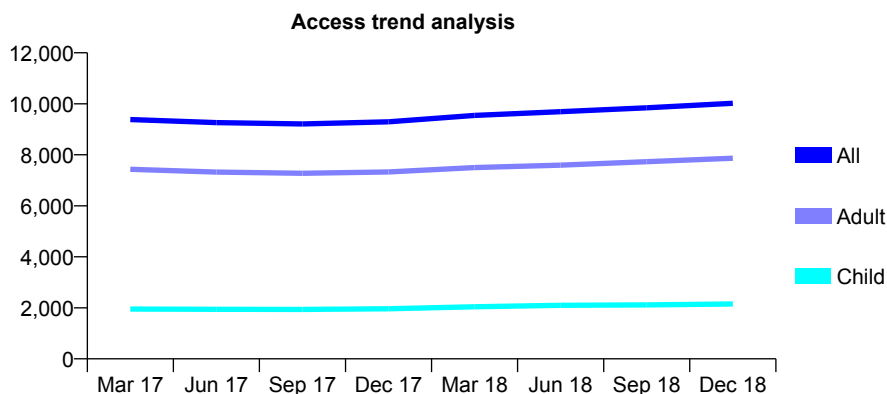
## Q57 - Vital Signs At a Glance Contract Report for 157376/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Mr R Patel and Associates |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/09/2011                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 27,231      |
| Carry forward general activity (UDA)        | 922         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £869,006.11 |

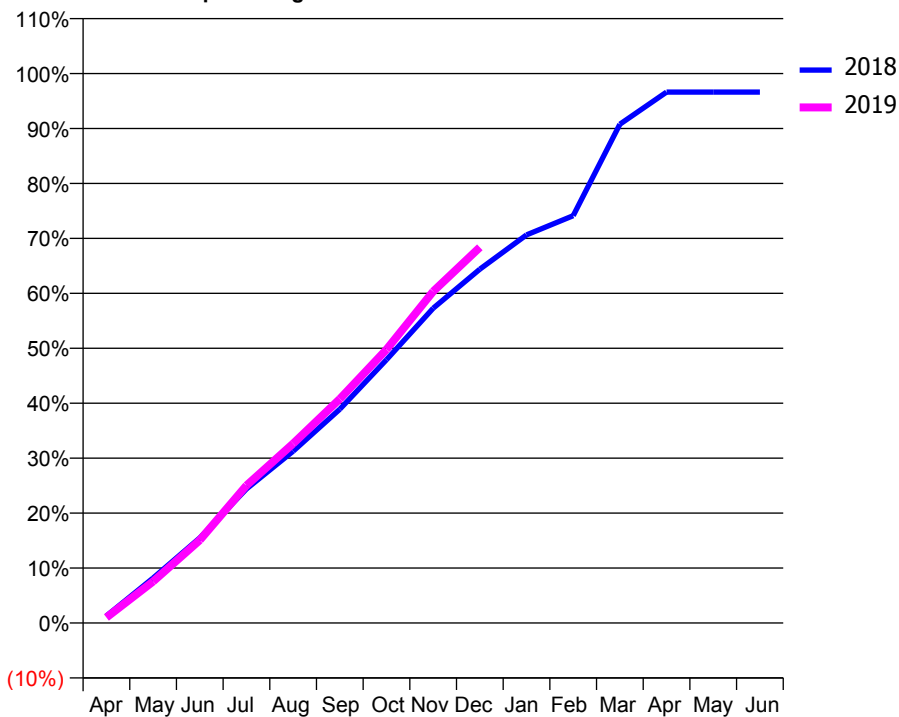
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 9,295       |                               |
| Quarter ending March 2018           | 9,543       | ↑                             |
| Quarter ending June 2018            | 9,692       | →                             |
| Quarter ending September 2018       | 9,844       | →                             |
| Quarter ending December 2018        | 10,022      | →                             |
| <b>Variance since December 2017</b> | <b>7.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 351    | 276    |
| May       | 2,228  | 2,060  |
| June      | 4,220  | 4,109  |
| July      | 6,647  | 6,816  |
| August    | 8,514  | 8,888  |
| September | 10,594 | 11,102 |
| October   | 13,045 | 13,559 |
| November  | 15,597 | 16,429 |
| December  | 17,538 | 18,621 |
| January   | 19,234 |        |
| February  | 20,186 |        |
| March     | 24,717 |        |
| April     | 26,308 |        |
| May       | 26,309 |        |
| June      | 26,309 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 165      | 2,616       | 6.3%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,166    | 9,359       | 12.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,694    | 2,616       | 64.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,923    | 9,359       | 63.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,028    | 11,258      | 9.1%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 74       | 11,258      | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 59       | 11,258      | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

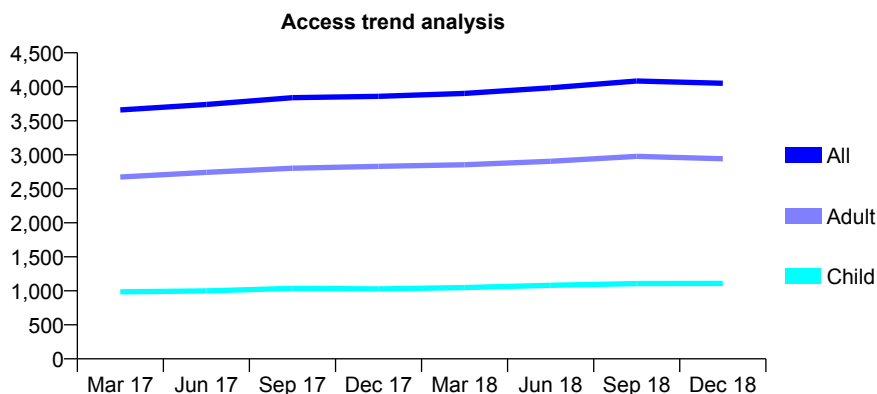
## Q57 - Vital Signs At a Glance Contract Report for 157910/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | Datta and Najefi |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,642       |
| Carry forward general activity (UDA)        | -47         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £244,090.30 |

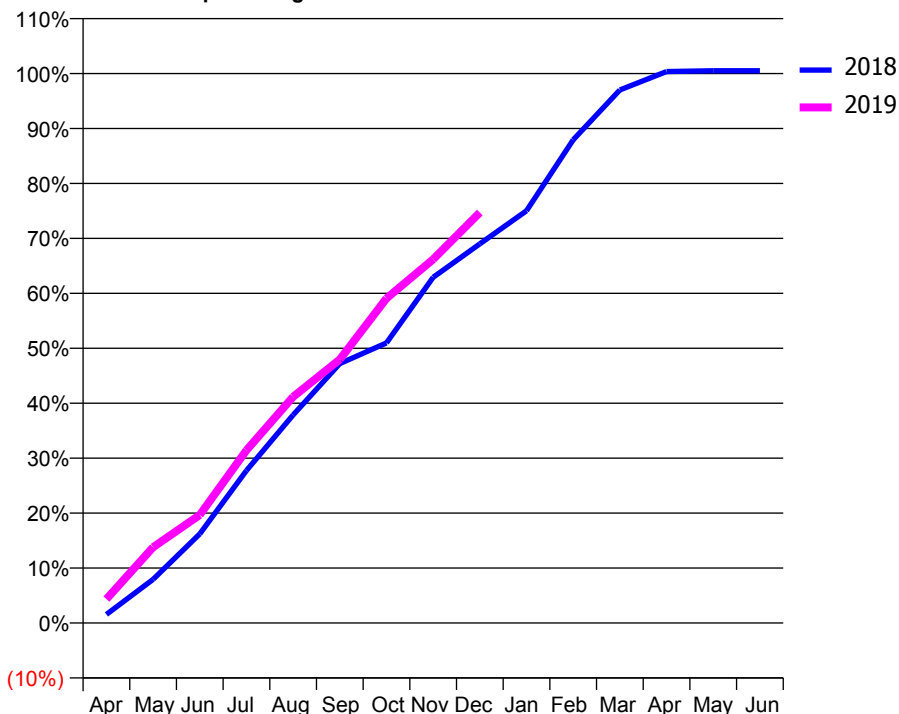
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,859       |                               |
| Quarter ending March 2018           | 3,902       | →                             |
| Quarter ending June 2018            | 3,986       | ↑                             |
| Quarter ending September 2018       | 4,085       | ↑                             |
| Quarter ending December 2018        | 4,052       | →                             |
| <b>Variance since December 2017</b> | <b>5.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 151                               | 419   |
| May       | 767                               | 1,329 |
| June      | 1,564                             | 1,897 |
| July      | 2,675                             | 3,031 |
| August    | 3,650                             | 3,969 |
| September | 4,553                             | 4,626 |
| October   | 4,916                             | 5,696 |
| November  | 6,066                             | 6,382 |
| December  | 6,654                             | 7,203 |
| January   | 7,233                             |       |
| February  | 8,477                             |       |
| March     | 9,354                             |       |
| April     | 9,677                             |       |
| May       | 9,689                             |       |
| June      | 9,689                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 895         | 3.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 324      | 2,376       | 13.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 323      | 895         | 36.1%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 827      | 2,376       | 34.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 288      | 3,135       | 9.2%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 65       | 3,135       | 2.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 3,135       | 1.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

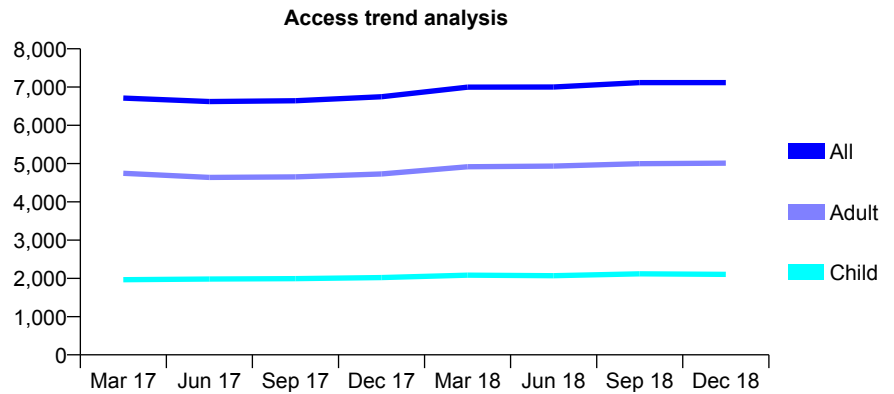
## Q57 - Vital Signs At a Glance Contract Report for 158283/0002 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Inspire Dental Eastwood Ltd |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/09/2007                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,000      |
| Carry forward general activity (UDA)        | -381        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £578,289.22 |

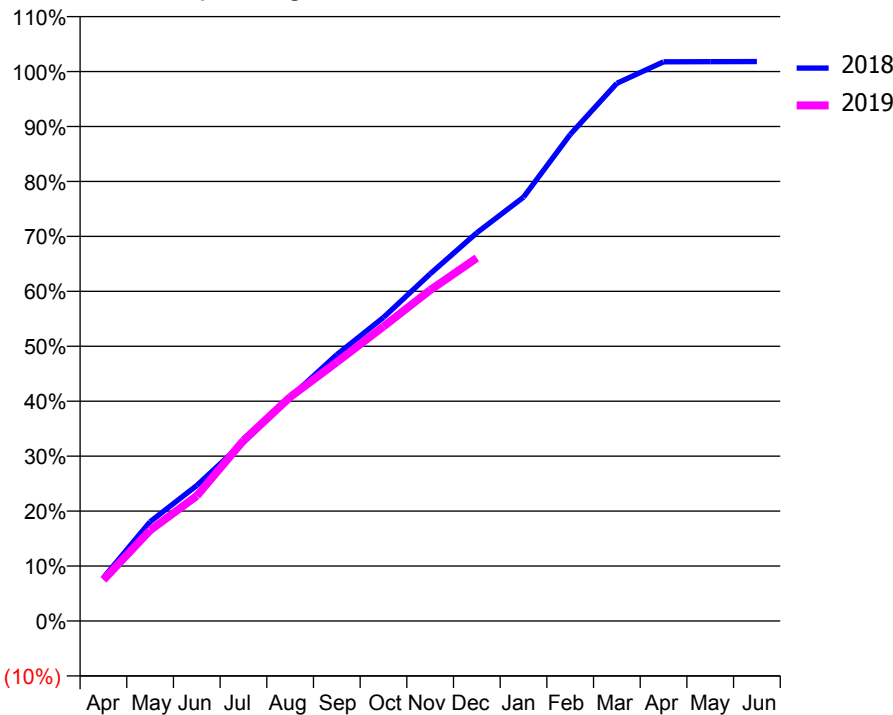
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,747       |                               |
| Quarter ending March 2018           | 6,999       | ↑                             |
| Quarter ending June 2018            | 7,002       | →                             |
| Quarter ending September 2018       | 7,115       | →                             |
| Quarter ending December 2018        | 7,115       | →                             |
| <b>Variance since December 2017</b> | <b>5.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,654                             | 1,573  |
| May       | 3,792                             | 3,467  |
| June      | 5,178                             | 4,782  |
| July      | 6,832                             | 6,899  |
| August    | 8,547                             | 8,557  |
| September | 10,177                            | 9,892  |
| October   | 11,603                            | 11,253 |
| November  | 13,266                            | 12,647 |
| December  | 14,838                            | 13,872 |
| January   | 16,199                            |        |
| February  | 18,593                            |        |
| March     | 20,552                            |        |
| April     | 21,370                            |        |
| May       | 21,374                            |        |
| June      | 21,381                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 123      | 2,284       | 5.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 460      | 4,914       | 9.4%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,501    | 2,284       | 65.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,801    | 4,914       | 57.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 297      | 6,868       | 4.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 6,868       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 6,868       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

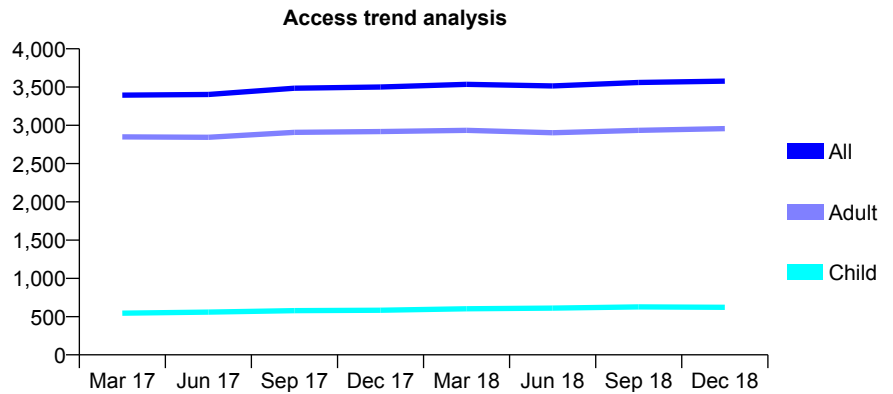
## Q57 - Vital Signs At a Glance Contract Report for 158321/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Carmelite Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,298      |
| Carry forward general activity (UDA)        | -10         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £257,005.92 |

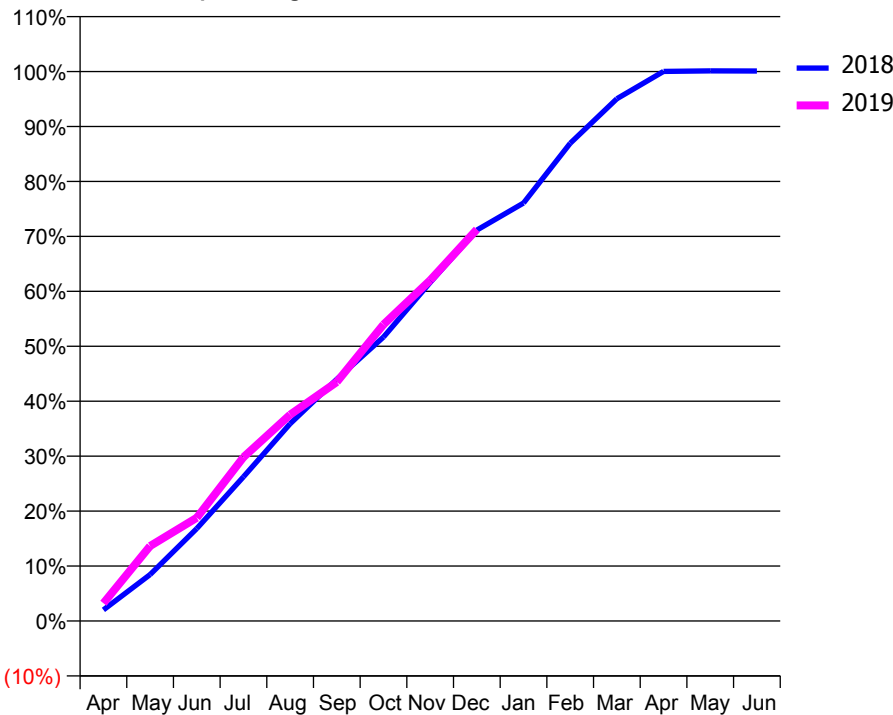
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,501       |                               |
| Quarter ending March 2018           | 3,536       | →                             |
| Quarter ending June 2018            | 3,514       | →                             |
| Quarter ending September 2018       | 3,560       | →                             |
| Quarter ending December 2018        | 3,578       | →                             |
| <b>Variance since December 2017</b> | <b>2.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 208                               | 334   |
| May       | 872                               | 1,405 |
| June      | 1,732                             | 1,936 |
| July      | 2,703                             | 3,069 |
| August    | 3,697                             | 3,866 |
| September | 4,532                             | 4,480 |
| October   | 5,321                             | 5,557 |
| November  | 6,343                             | 6,386 |
| December  | 7,325                             | 7,339 |
| January   | 7,834                             |       |
| February  | 8,952                             |       |
| March     | 9,786                             |       |
| April     | 10,300                            |       |
| May       | 10,309                            |       |
| June      | 10,308                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 782         | 6.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 363      | 3,682       | 9.9%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 546      | 782         | 69.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,516    | 3,682       | 68.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 242      | 4,187       | 5.8%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 4,187       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 4,187       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

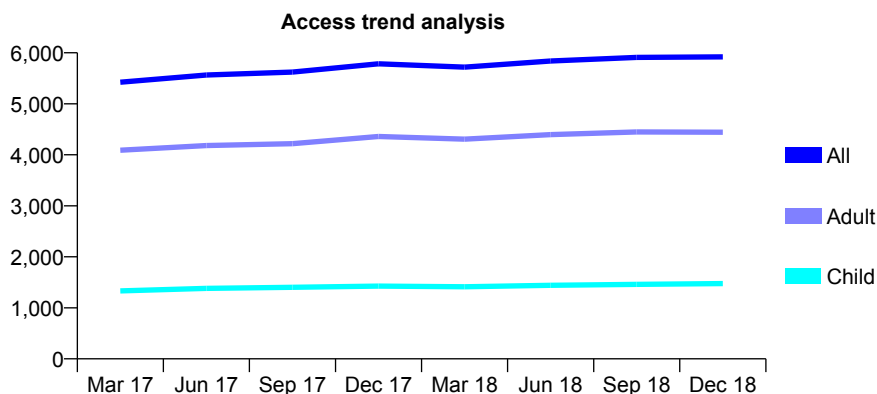
## Q57 - Vital Signs At a Glance Contract Report for 159190/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Pitsea Dental Care Limited |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/12/2007                 |
| Contract end date    |                            |

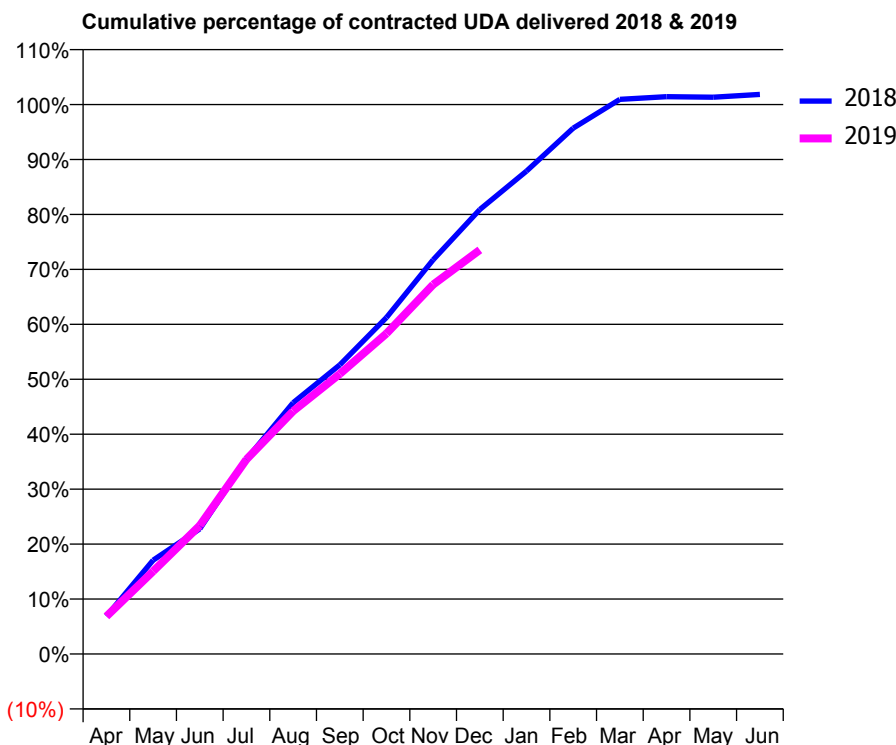
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,974      |
| Carry forward general activity (UDA)        | -292        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £447,330.26 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,784       |                               |
| Quarter ending March 2018           | 5,719       | ↓                             |
| Quarter ending June 2018            | 5,838       | ↑                             |
| Quarter ending September 2018       | 5,910       | →                             |
| Quarter ending December 2018        | 5,920       | →                             |
| <b>Variance since December 2017</b> | <b>2.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,098                             | 1,093  |
| May       | 2,726                             | 2,405  |
| June      | 3,640                             | 3,735  |
| July      | 5,666                             | 5,658  |
| August    | 7,305                             | 7,059  |
| September | 8,407                             | 8,141  |
| October   | 9,784                             | 9,317  |
| November  | 11,461                            | 10,738 |
| December  | 12,921                            | 11,749 |
| January   | 14,039                            |        |
| February  | 15,288                            |        |
| March     | 16,123                            |        |
| April     | 16,201                            |        |
| May       | 16,186                            |        |
| June      | 16,266                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 1,191       | 3.9%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 477      | 3,587       | 13.3%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 432      | 1,191       | 36.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,274    | 3,587       | 35.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 454      | 4,687       | 9.7%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 74       | 4,687       | 1.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 4,687       | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

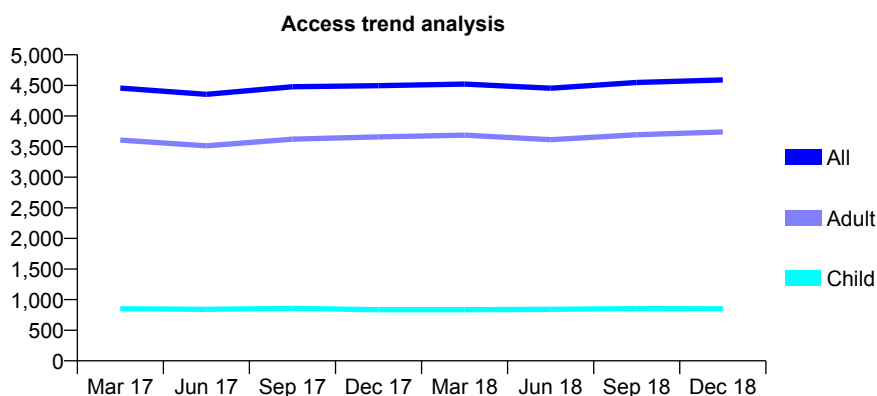
## Q57 - Vital Signs At a Glance Contract Report for 160024/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Burnham Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2015              |
| Contract end date    |                         |

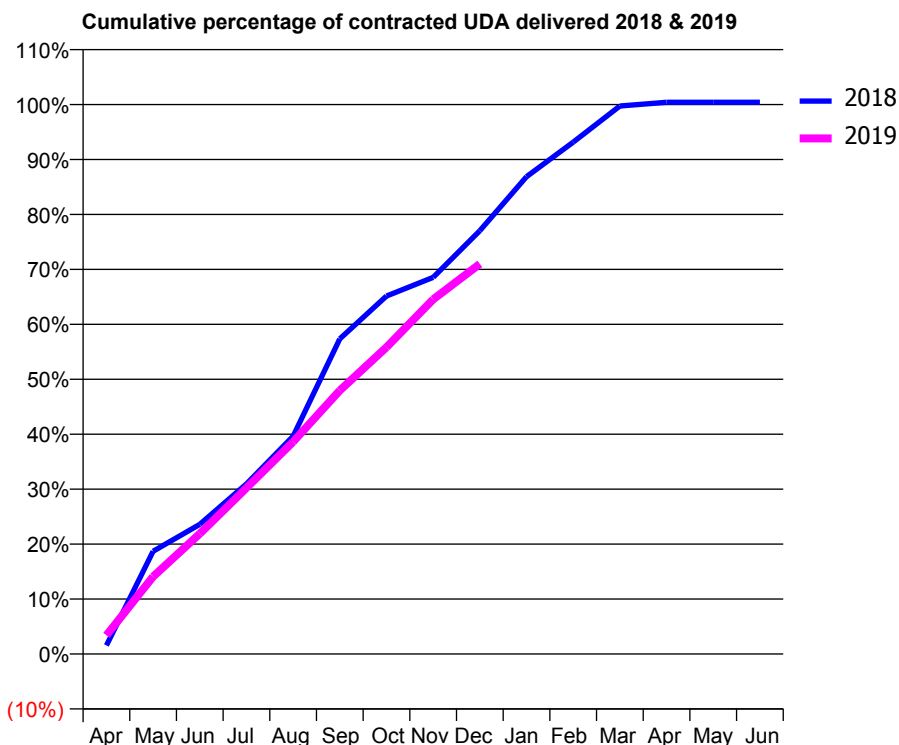
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,031      |
| Carry forward general activity (UDA)        | -56         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £434,620.62 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,495       |                               |
| Quarter ending March 2018           | 4,522       | →                             |
| Quarter ending June 2018            | 4,454       | ↓                             |
| Quarter ending September 2018       | 4,547       | ↑                             |
| Quarter ending December 2018        | 4,590       | →                             |
| <b>Variance since December 2017</b> | <b>2.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 220                               | 477   |
| May       | 2,624                             | 1,975 |
| June      | 3,312                             | 3,072 |
| July      | 4,342                             | 4,242 |
| August    | 5,561                             | 5,417 |
| September | 8,048                             | 6,731 |
| October   | 9,139                             | 7,834 |
| November  | 9,616                             | 9,057 |
| December  | 10,808                            | 9,959 |
| January   | 12,189                            |       |
| February  | 13,071                            |       |
| March     | 13,991                            |       |
| April     | 14,087                            |       |
| May       | 14,087                            |       |
| June      | 14,087                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 1,065       | 3.9%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 417      | 4,641       | 9.0%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 690      | 1,065       | 64.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,115    | 4,641       | 67.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 142      | 5,683       | 2.5%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 5,683       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 50       | 5,683       | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



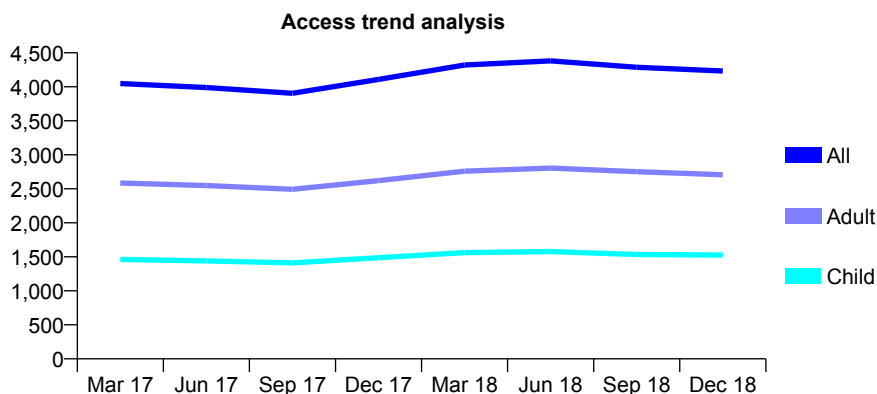
## Q57 - Vital Signs At a Glance Contract Report for 164852/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Street Farm Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2009                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,500      |
| Carry forward general activity (UDA)        | 430         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £284,949.88 |

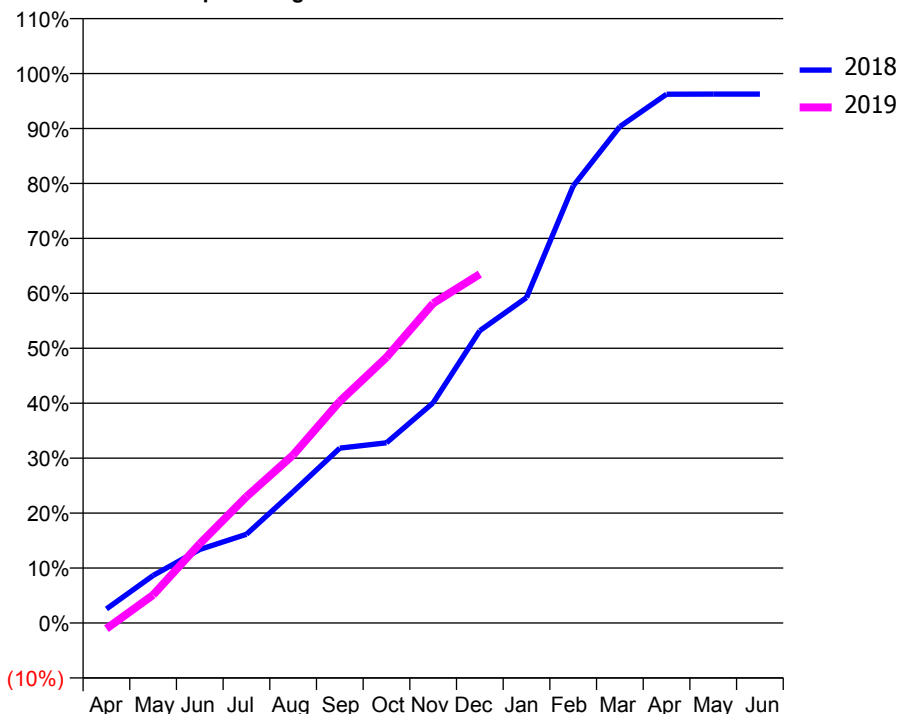
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,108       |                               |
| Quarter ending March 2018           | 4,321       | ↑                             |
| Quarter ending June 2018            | 4,382       | →                             |
| Quarter ending September 2018       | 4,287       | ↓                             |
| Quarter ending December 2018        | 4,232       | ↓                             |
| <b>Variance since December 2017</b> | <b>3.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 296                               | -122  |
| May       | 994                               | 588   |
| June      | 1,540                             | 1,658 |
| July      | 1,856                             | 2,644 |
| August    | 2,748                             | 3,519 |
| September | 3,660                             | 4,641 |
| October   | 3,770                             | 5,561 |
| November  | 4,608                             | 6,691 |
| December  | 6,118                             | 7,302 |
| January   | 6,810                             |       |
| February  | 9,146                             |       |
| March     | 10,388                            |       |
| April     | 11,067                            |       |
| May       | 11,069                            |       |
| June      | 11,070                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 116      | 1,492       | 7.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 402      | 2,478       | 16.2%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 912      | 1,492       | 61.1%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,338    | 2,478       | 54.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 330      | 3,701       | 8.9%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 3,701       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 78       | 3,701       | 2.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

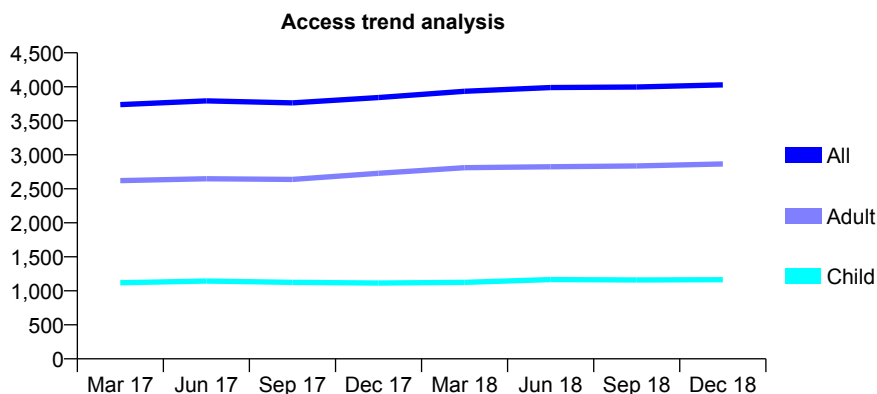
## Q57 - Vital Signs At a Glance Contract Report for 165751/0001 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Straight Road Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2009                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | 83          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £267,912.36 |

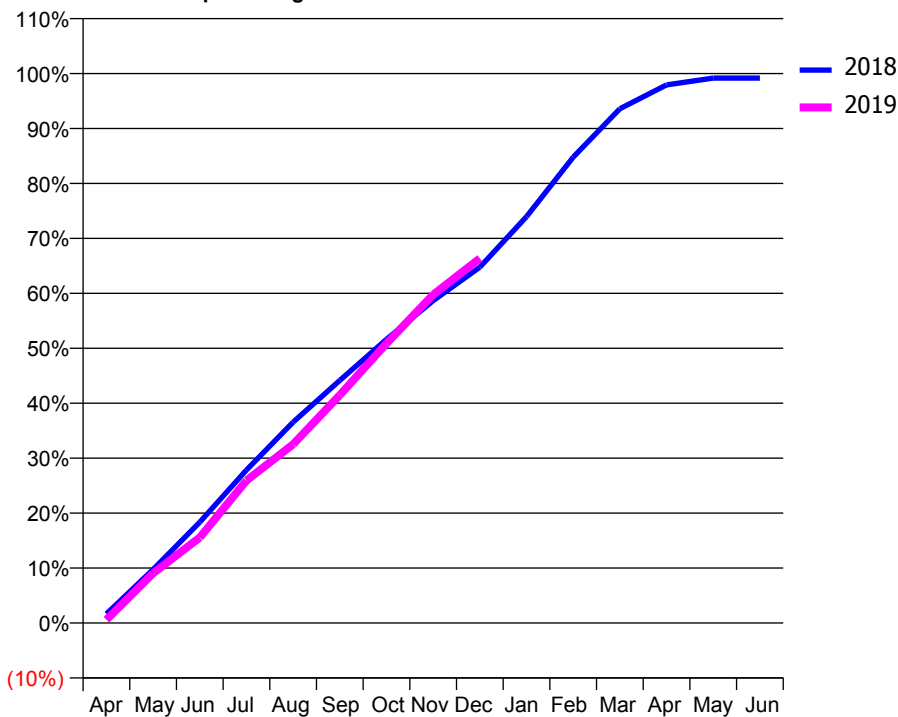
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,843       |                               |
| Quarter ending March 2018           | 3,934       | ↑                             |
| Quarter ending June 2018            | 3,990       | →                             |
| Quarter ending September 2018       | 3,997       | →                             |
| Quarter ending December 2018        | 4,029       | →                             |
| <b>Variance since December 2017</b> | <b>4.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 167                               | 58    |
| May       | 975                               | 906   |
| June      | 1,835                             | 1,556 |
| July      | 2,784                             | 2,593 |
| August    | 3,657                             | 3,253 |
| September | 4,416                             | 4,149 |
| October   | 5,162                             | 5,087 |
| November  | 5,865                             | 5,975 |
| December  | 6,475                             | 6,636 |
| January   | 7,395                             |       |
| February  | 8,478                             |       |
| March     | 9,358                             |       |
| April     | 9,792                             |       |
| May       | 9,917                             |       |
| June      | 9,917                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 1,073       | 6.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 182      | 2,300       | 7.9%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 239      | 1,073       | 22.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 740      | 2,300       | 32.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 83       | 3,253       | 2.6%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 3,253       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 3,253       | 0.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

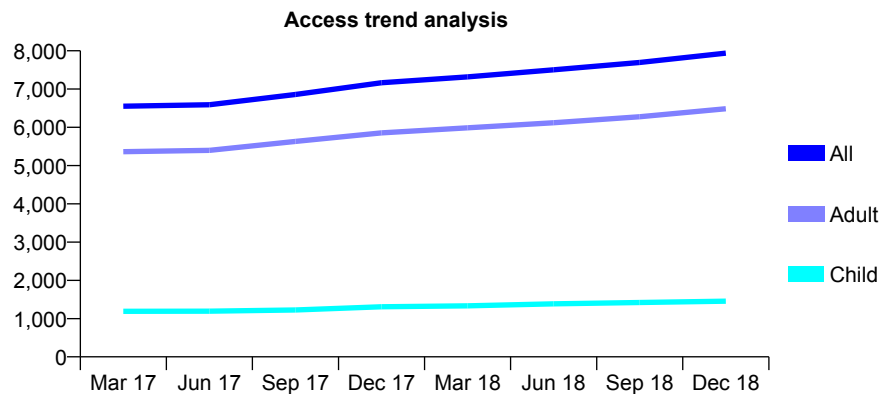
## Q57 - Vital Signs At a Glance Contract Report for 169056/0001 - December 2018

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Mr. Mazdak Eyrumlu and Honar Shakir |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 09/11/2012                          |
| Contract end date    |                                     |

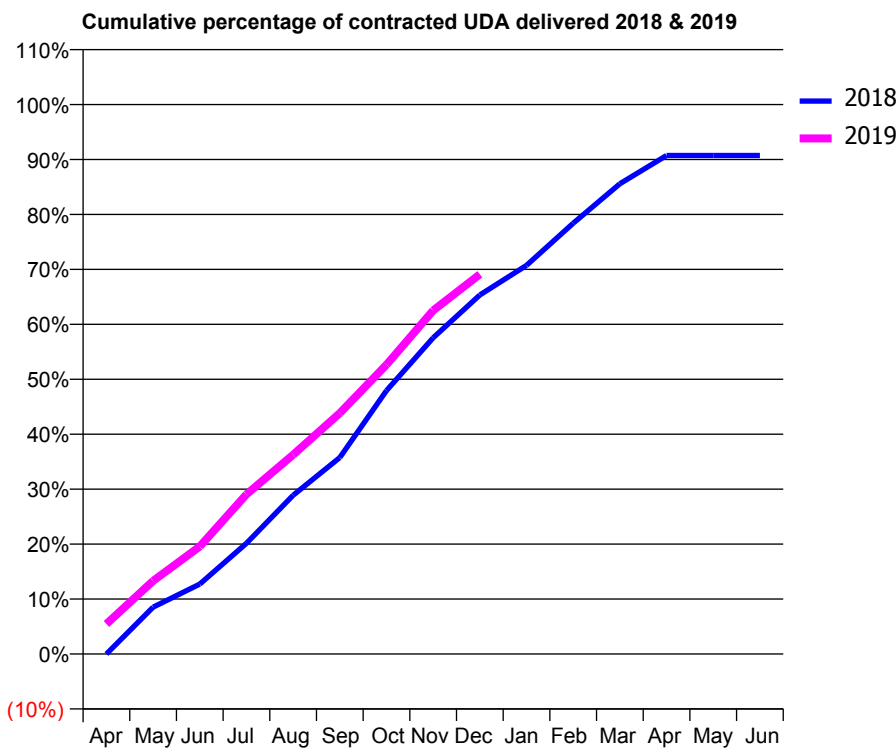
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,845      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £606,476.22 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 7,164        |                               |
| Quarter ending March 2018           | 7,319        | ↑                             |
| Quarter ending June 2018            | 7,503        | ↑                             |
| Quarter ending September 2018       | 7,695        | ↑                             |
| Quarter ending December 2018        | 7,940        | ↑                             |
| <b>Variance since December 2017</b> | <b>10.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 1,416  |
| May       | 2,207                             | 3,442  |
| June      | 3,288                             | 5,056  |
| July      | 5,212                             | 7,509  |
| August    | 7,465                             | 9,376  |
| September | 9,240                             | 11,333 |
| October   | 12,391                            | 13,605 |
| November  | 14,872                            | 16,161 |
| December  | 16,890                            | 17,862 |
| January   | 18,277                            |        |
| February  | 20,261                            |        |
| March     | 22,119                            |        |
| April     | 23,450                            |        |
| May       | 23,449                            |        |
| June      | 23,449                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 72       | 1,384       | 5.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 744      | 6,073       | 12.3%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 721      | 1,384       | 52.1%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,930    | 6,073       | 48.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 545      | 7,074       | 7.7%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 7,074       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 146      | 7,074       | 2.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

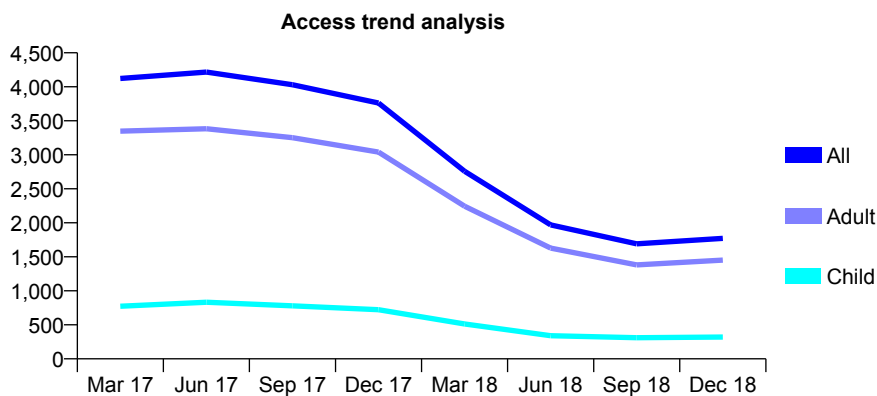
## Q57 - Vital Signs At a Glance Contract Report for 169986/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | Redmayne Partnership |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2015           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,401       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £183,655.94 |

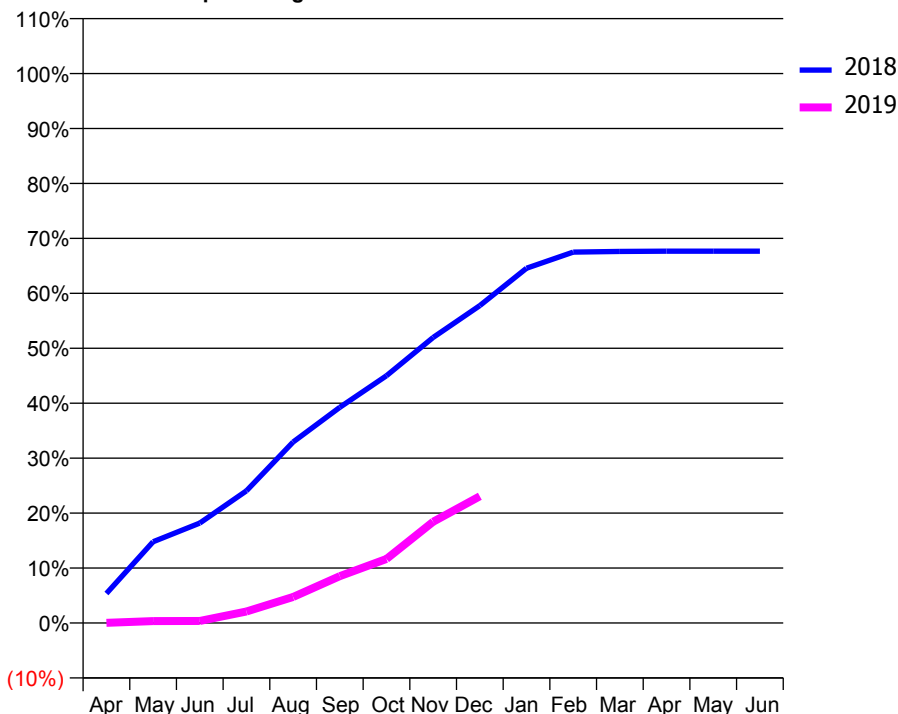
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 3,762          |                               |
| Quarter ending March 2018           | 2,757          | ↓                             |
| Quarter ending June 2018            | 1,969          | ↓                             |
| Quarter ending September 2018       | 1,692          | ↓                             |
| Quarter ending December 2018        | 1,771          | ↑                             |
| <b>Variance since December 2017</b> | <b>(52.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 452                               | 3     |
| May       | 1,243                             | 29    |
| June      | 1,529                             | 32    |
| July      | 2,021                             | 177   |
| August    | 2,768                             | 399   |
| September | 3,298                             | 716   |
| October   | 3,780                             | 979   |
| November  | 4,366                             | 1,548 |
| December  | 4,852                             | 1,938 |
| January   | 5,425                             |       |
| February  | 5,670                             |       |
| March     | 5,680                             |       |
| April     | 5,684                             |       |
| May       | 5,685                             |       |
| June      | 5,685                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 192         | 4.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 50       | 818         | 6.1%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 12       | 192         | 6.3%     | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 49       | 818         | 6.0%     | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 138      | 1,005       | 13.7%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 1,005       | 1.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,005       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

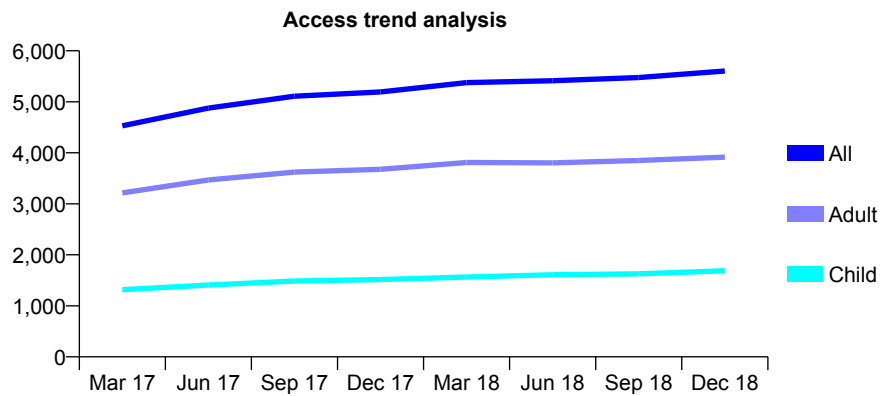
## Q57 - Vital Signs At a Glance Contract Report for 172960/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Billericay Dental Care |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/09/2015             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,616      |
| Carry forward general activity (UDA)        | -221        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £308,927.67 |

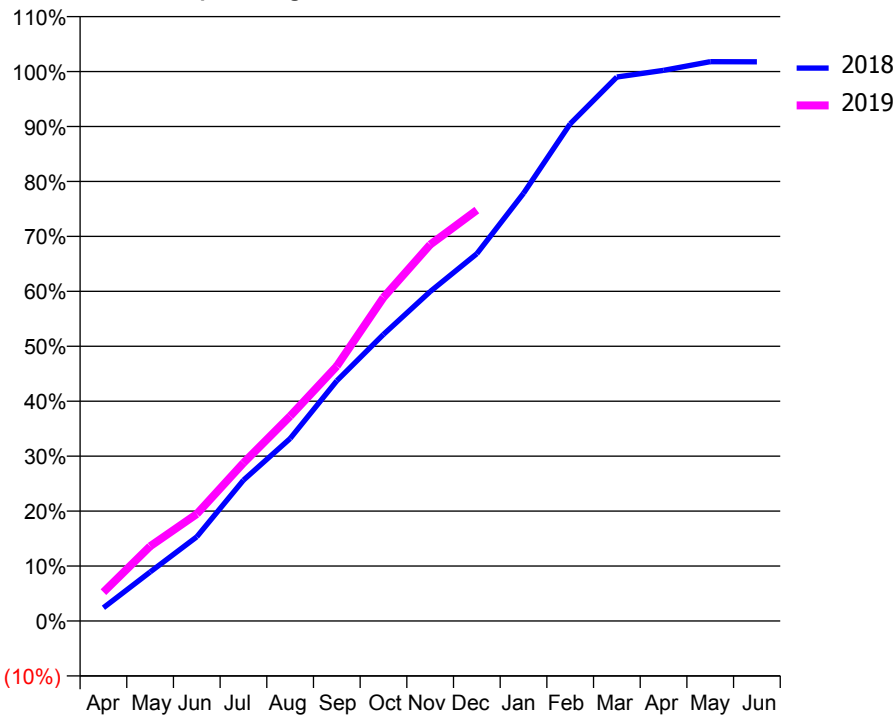
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,193       |                               |
| Quarter ending March 2018           | 5,376       | ↑                             |
| Quarter ending June 2018            | 5,412       | →                             |
| Quarter ending September 2018       | 5,477       | →                             |
| Quarter ending December 2018        | 5,604       | ↑                             |
| <b>Variance since December 2017</b> | <b>7.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 304                               | 664   |
| May       | 1,126                             | 1,716 |
| June      | 1,932                             | 2,458 |
| July      | 3,236                             | 3,630 |
| August    | 4,191                             | 4,704 |
| September | 5,517                             | 5,853 |
| October   | 6,580                             | 7,430 |
| November  | 7,562                             | 8,641 |
| December  | 8,432                             | 9,433 |
| January   | 9,820                             |       |
| February  | 11,414                            |       |
| March     | 12,488                            |       |
| April     | 12,644                            |       |
| May       | 12,841                            |       |
| June      | 12,837                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 202      | 1,845       | 10.9%    | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 392      | 3,544       | 11.1%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,013    | 1,845       | 54.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,811    | 3,544       | 51.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 394      | 5,155       | 7.6%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 5,155       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 5,155       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

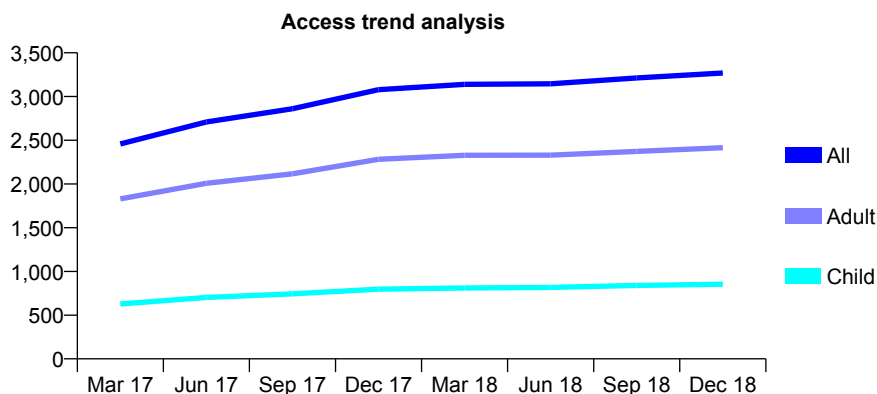
## Q57 - Vital Signs At a Glance Contract Report for 173215/0001 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Thames Dental Surgery |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/02/2016            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,258       |
| Carry forward general activity (UDA)        | -78         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £230,175.40 |

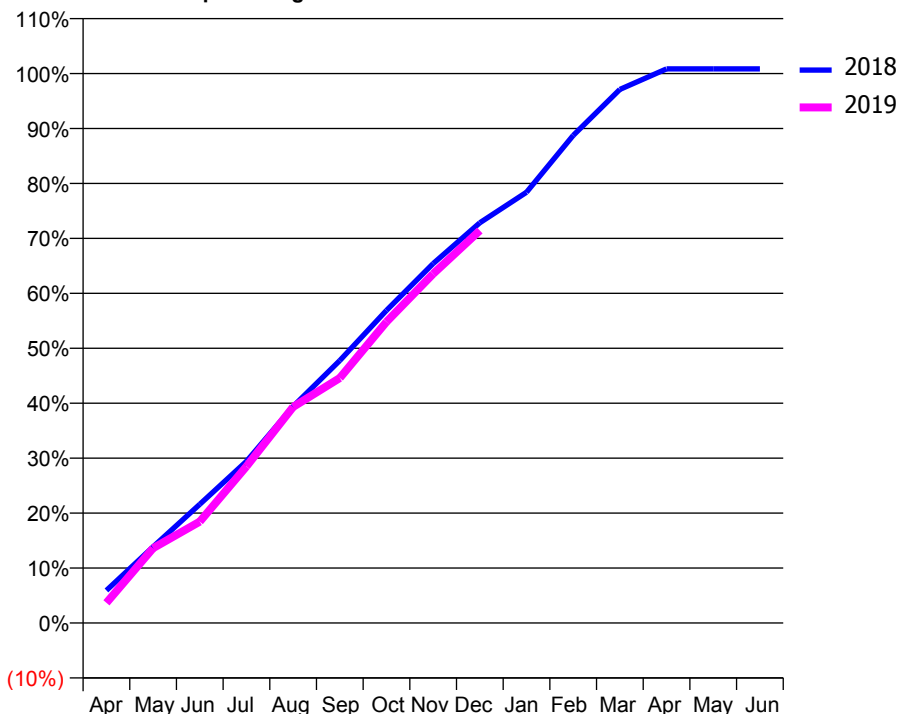
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,079       |                               |
| Quarter ending March 2018           | 3,139       | →                             |
| Quarter ending June 2018            | 3,146       | →                             |
| Quarter ending September 2018       | 3,212       | ↑                             |
| Quarter ending December 2018        | 3,269       | →                             |
| <b>Variance since December 2017</b> | <b>6.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 550                               | 340   |
| May       | 1,285                             | 1,262 |
| June      | 2,001                             | 1,709 |
| July      | 2,725                             | 2,638 |
| August    | 3,649                             | 3,641 |
| September | 4,423                             | 4,128 |
| October   | 5,268                             | 5,074 |
| November  | 6,056                             | 5,882 |
| December  | 6,742                             | 6,612 |
| January   | 7,257                             |       |
| February  | 8,215                             |       |
| March     | 8,991                             |       |
| April     | 9,337                             |       |
| May       | 9,336                             |       |
| June      | 9,336                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 811         | 5.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 279      | 2,276       | 12.3%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 396      | 811         | 48.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,154    | 2,276       | 50.7%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 252      | 2,949       | 8.5%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 2,949       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 2,949       | 1.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

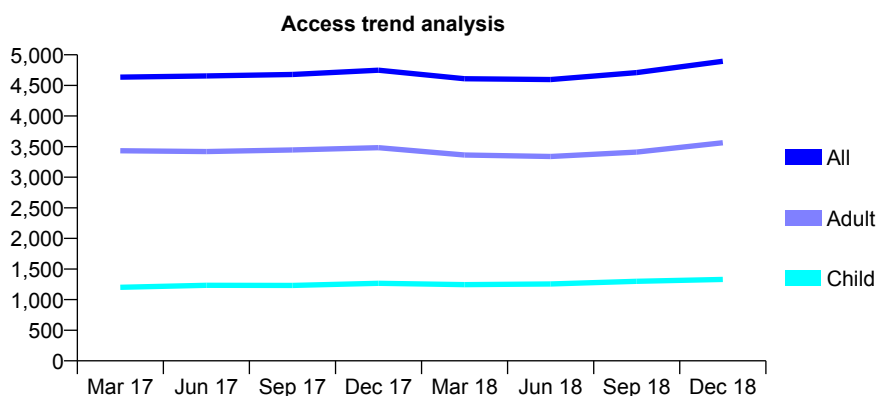
## Q57 - Vital Signs At a Glance Contract Report for 173894/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Mr R Patel and Associates |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/09/2011                |
| Contract end date    |                           |

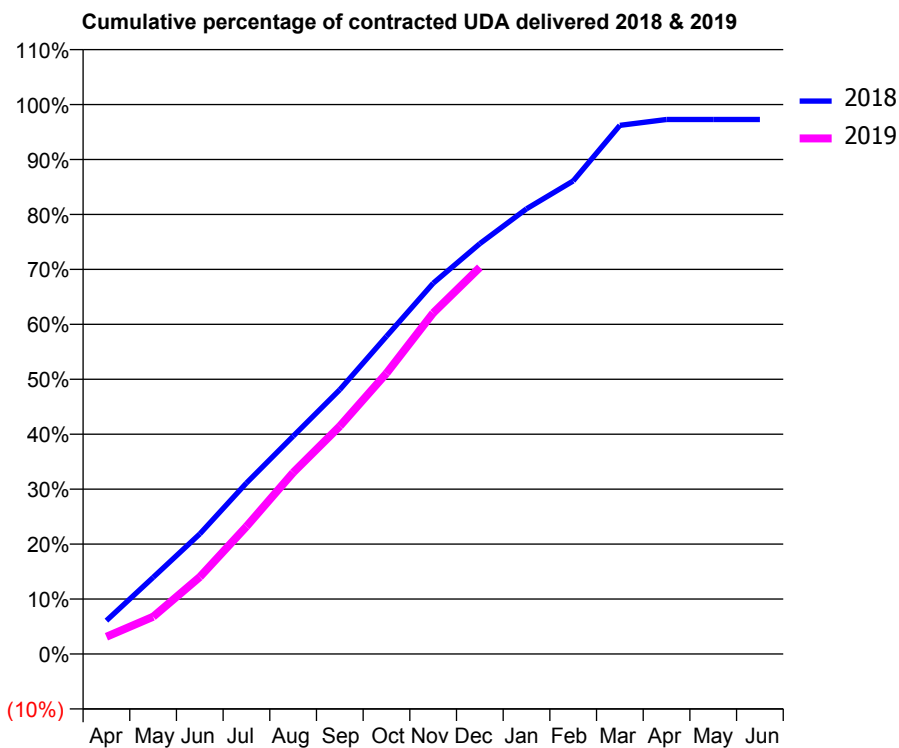
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,350      |
| Carry forward general activity (UDA)        | 337         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £387,708.11 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,748       |                               |
| Quarter ending March 2018           | 4,608       | ↓                             |
| Quarter ending June 2018            | 4,595       | →                             |
| Quarter ending September 2018       | 4,709       | ↑                             |
| Quarter ending December 2018        | 4,894       | ↑                             |
| <b>Variance since December 2017</b> | <b>3.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2018   | 2019  |
| April                             | 751    | 389   |
| May                               | 1,723  | 839   |
| June                              | 2,700  | 1,731 |
| July                              | 3,845  | 2,866 |
| August                            | 4,897  | 4,076 |
| September                         | 5,943  | 5,121 |
| October                           | 7,141  | 6,311 |
| November                          | 8,333  | 7,665 |
| December                          | 9,224  | 8,688 |
| January                           | 10,006 |       |
| February                          | 10,633 |       |
| March                             | 11,882 |       |
| April                             | 12,012 |       |
| May                               | 12,013 |       |
| June                              | 12,013 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 85       | 1,504       | 5.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 442      | 3,880       | 11.4%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 898      | 1,504       | 59.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,144    | 3,880       | 55.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 528      | 5,290       | 10.0%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 5,290       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 5,290       | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

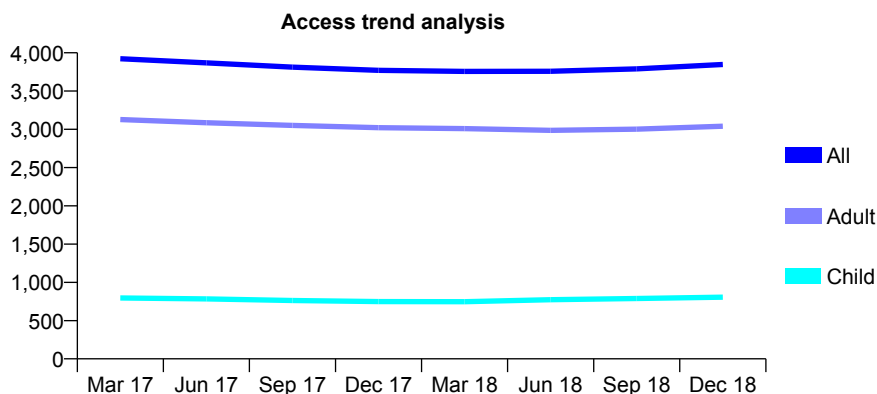
## Q57 - Vital Signs At a Glance Contract Report for 174483/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Mr R M Karimi & Mr S Abbasi |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/10/2008                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,212      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £489,411.29 |

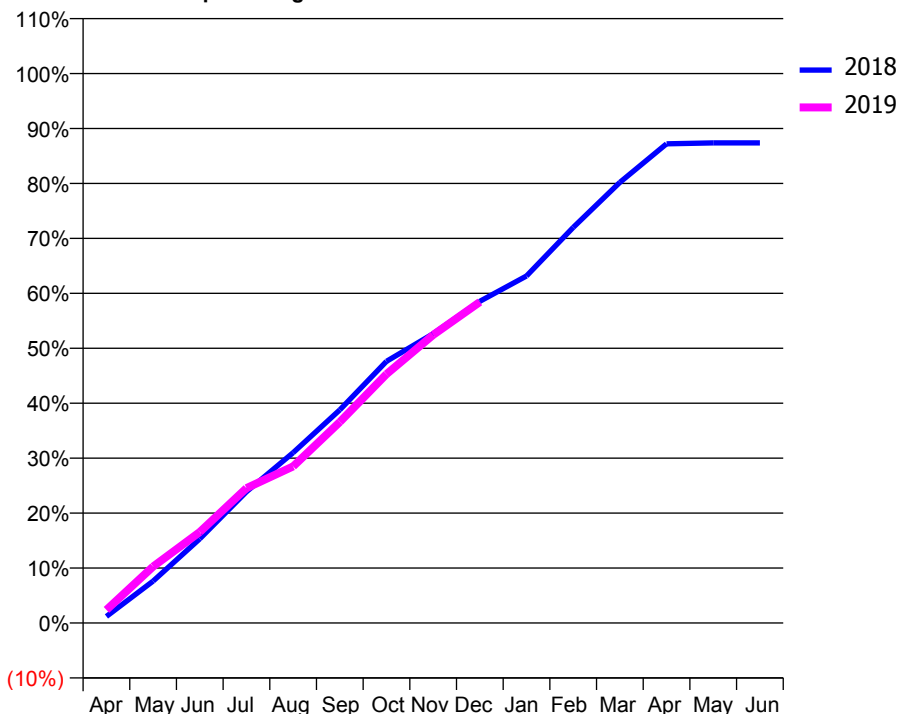
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,770       |                               |
| Quarter ending March 2018           | 3,756       | →                             |
| Quarter ending June 2018            | 3,759       | →                             |
| Quarter ending September 2018       | 3,790       | →                             |
| Quarter ending December 2018        | 3,847       | →                             |
| <b>Variance since December 2017</b> | <b>2.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2018   | 2019  |
| April                             | 182    | 364   |
| May                               | 1,160  | 1,562 |
| June                              | 2,333  | 2,519 |
| July                              | 3,634  | 3,732 |
| August                            | 4,716  | 4,334 |
| September                         | 5,900  | 5,563 |
| October                           | 7,244  | 6,889 |
| November                          | 8,010  | 7,977 |
| December                          | 8,905  | 8,888 |
| January                           | 9,609  |       |
| February                          | 10,950 |       |
| March                             | 12,199 |       |
| April                             | 13,266 |       |
| May                               | 13,290 |       |
| June                              | 13,290 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 727         | 4.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 269      | 2,717       | 9.9%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 325      | 727         | 44.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,401    | 2,717       | 51.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 193      | 3,263       | 5.9%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 3,263       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 57       | 3,263       | 1.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



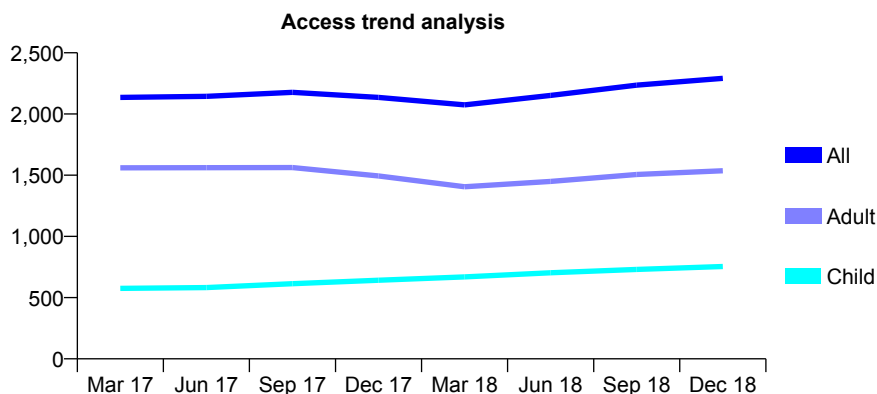
## Q57 - Vital Signs At a Glance Contract Report for 174734/0001 - December 2018

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Mr Azm Ahmed & Mrs Samira Ahmed |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/09/2013                      |
| Contract end date    |                                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,000       |
| Carry forward general activity (UDA)        | -33         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £146,306.01 |

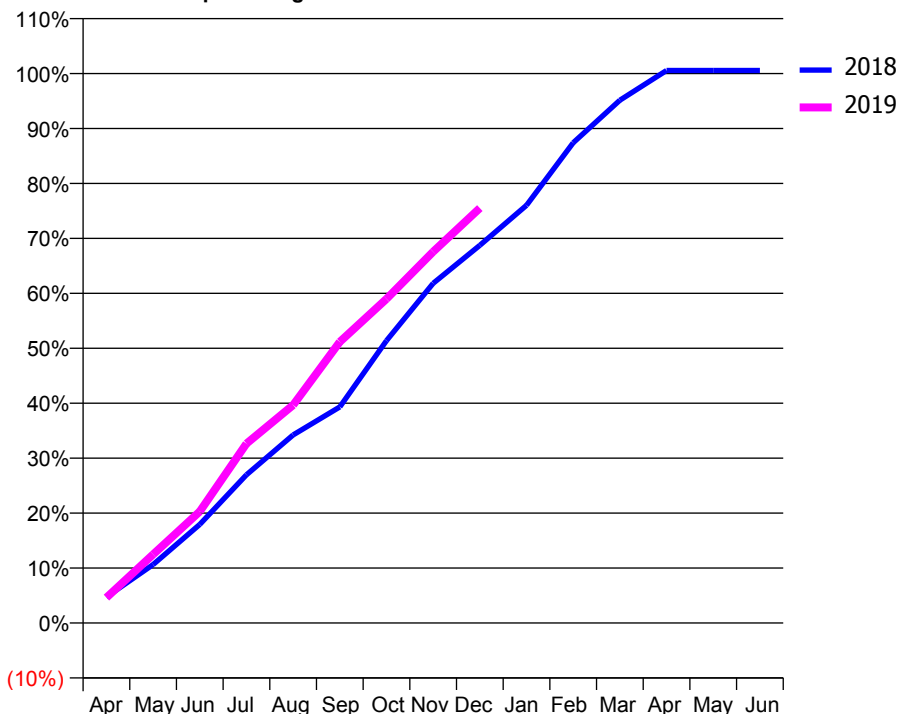
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,136       |                               |
| Quarter ending March 2018           | 2,075       | ↓                             |
| Quarter ending June 2018            | 2,152       | ↑                             |
| Quarter ending September 2018       | 2,236       | ↑                             |
| Quarter ending December 2018        | 2,291       | ↑                             |
| <b>Variance since December 2017</b> | <b>7.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 285                               | 277   |
| May       | 638                               | 749   |
| June      | 1,076                             | 1,218 |
| July      | 1,618                             | 1,959 |
| August    | 2,054                             | 2,380 |
| September | 2,360                             | 3,069 |
| October   | 3,083                             | 3,539 |
| November  | 3,710                             | 4,054 |
| December  | 4,124                             | 4,531 |
| January   | 4,560                             |       |
| February  | 5,243                             |       |
| March     | 5,709                             |       |
| April     | 6,033                             |       |
| May       | 6,033                             |       |
| June      | 6,033                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 864         | 5.3%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 196      | 1,686       | 11.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 520      | 864         | 60.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,006    | 1,686       | 59.7%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 149      | 2,426       | 6.1%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 2,426       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 2,426       | 1.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

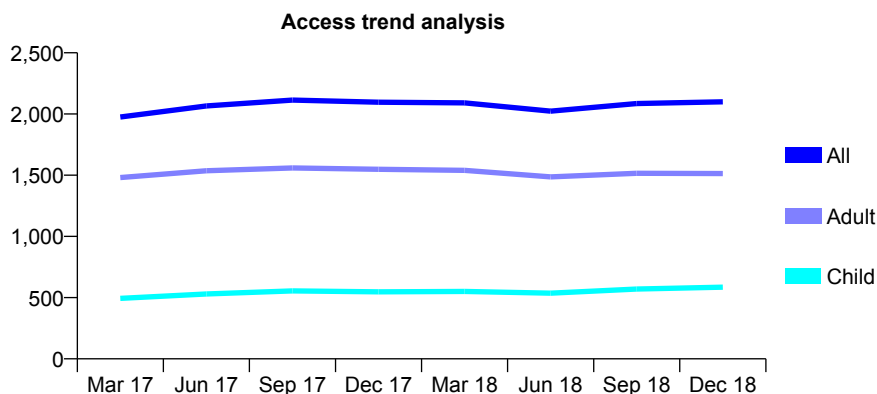
## Q57 - Vital Signs At a Glance Contract Report for 175765/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Church Hill Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/09/2010                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £148,347.47 |

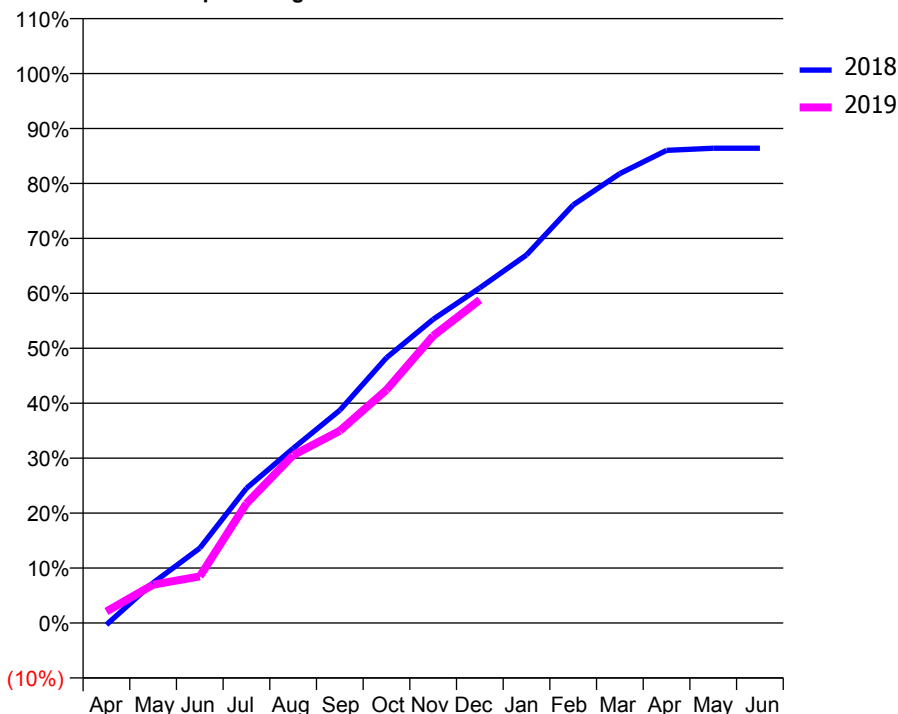
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,096       |                               |
| Quarter ending March 2018           | 2,091       | →                             |
| Quarter ending June 2018            | 2,023       | ↓                             |
| Quarter ending September 2018       | 2,086       | ↑                             |
| Quarter ending December 2018        | 2,100       | →                             |
| <b>Variance since December 2017</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -20                               | 127   |
| May       | 439                               | 418   |
| June      | 818                               | 508   |
| July      | 1,471                             | 1,305 |
| August    | 1,906                             | 1,833 |
| September | 2,323                             | 2,099 |
| October   | 2,897                             | 2,546 |
| November  | 3,316                             | 3,135 |
| December  | 3,659                             | 3,528 |
| January   | 4,019                             |       |
| February  | 4,565                             |       |
| March     | 4,907                             |       |
| April     | 5,161                             |       |
| May       | 5,184                             |       |
| June      | 5,184                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 551         | 6.9%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 258      | 1,454       | 17.7%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 234      | 551         | 42.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 653      | 1,454       | 44.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 178      | 1,878       | 9.5%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 1,878       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 42       | 1,878       | 2.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

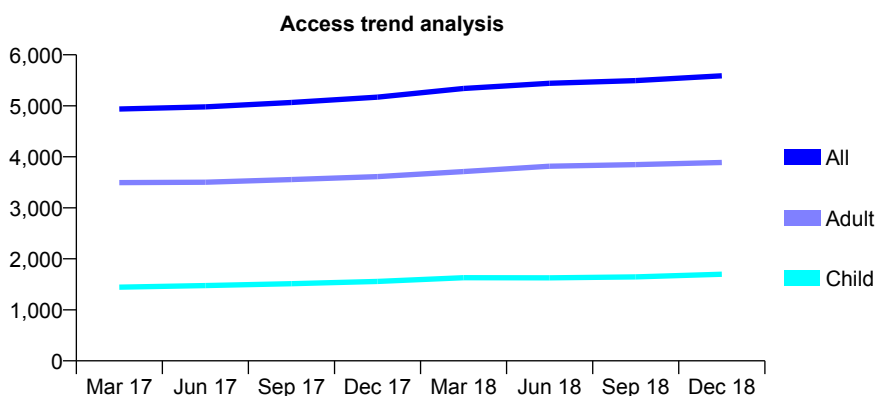
## Q57 - Vital Signs At a Glance Contract Report for 177733/0001 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Manningtree Practice Limited |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/12/2010                   |
| Contract end date    |                              |

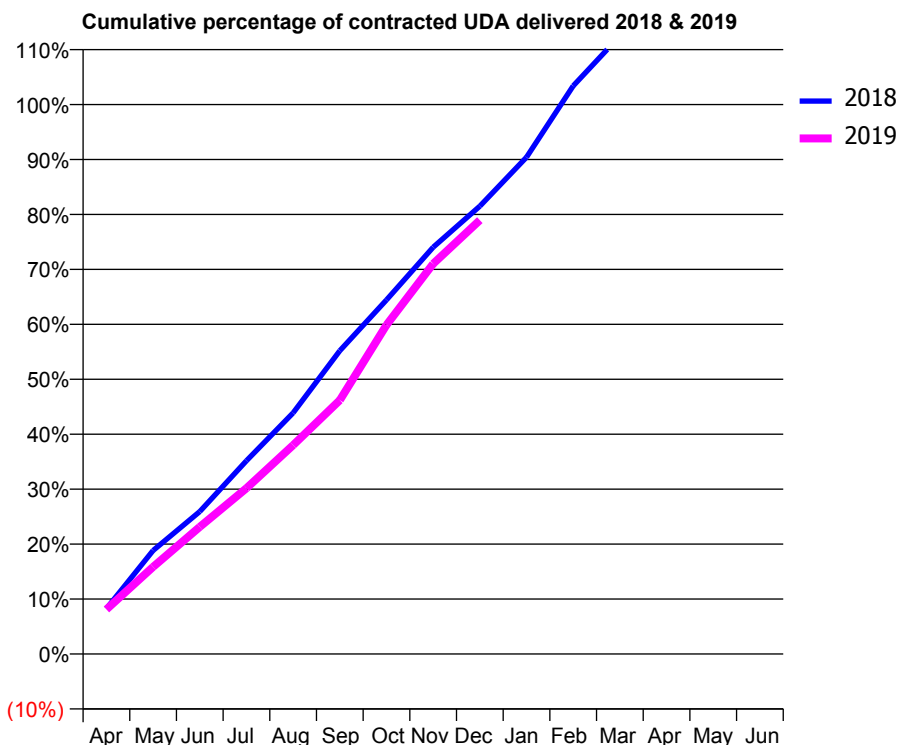
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,076      |
| Carry forward general activity (UDA)        | -202        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £286,410.31 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,171       |                               |
| Quarter ending March 2018           | 5,339       | ↑                             |
| Quarter ending June 2018            | 5,443       | →                             |
| Quarter ending September 2018       | 5,493       | →                             |
| Quarter ending December 2018        | 5,587       | →                             |
| <b>Variance since December 2017</b> | <b>8.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2018   | 2019  |
| April                             | 832    | 818   |
| May                               | 1,900  | 1,597 |
| June                              | 2,612  | 2,332 |
| July                              | 3,544  | 3,039 |
| August                            | 4,421  | 3,829 |
| September                         | 5,561  | 4,654 |
| October                           | 6,493  | 6,032 |
| November                          | 7,459  | 7,156 |
| December                          | 8,213  | 7,954 |
| January                           | 9,110  |       |
| February                          | 10,417 |       |
| March                             | 11,332 |       |
| April                             | 12,050 |       |
| May                               | 12,051 |       |
| June                              | 12,051 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 126      | 1,833       | 6.9%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 676      | 4,070       | 16.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,097    | 1,833       | 59.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,916    | 4,070       | 47.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 814      | 4,874       | 16.7%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 4,874       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 4,874       | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

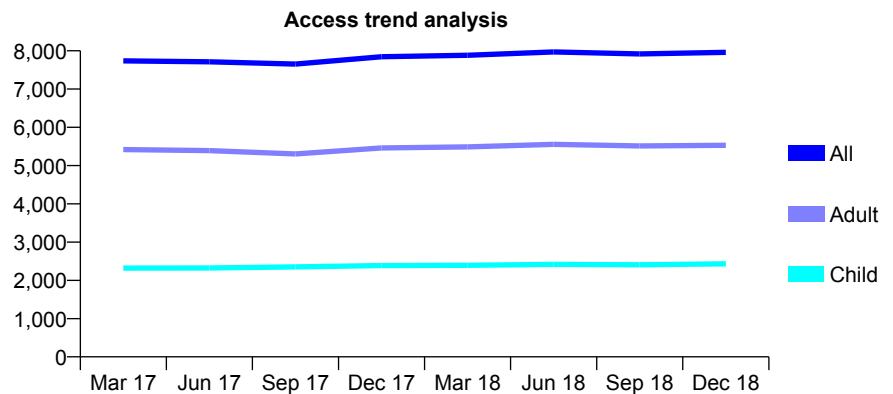
## Q57 - Vital Signs At a Glance Contract Report for 179078/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Lister House Dental Centre |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2013                 |
| Contract end date    |                            |

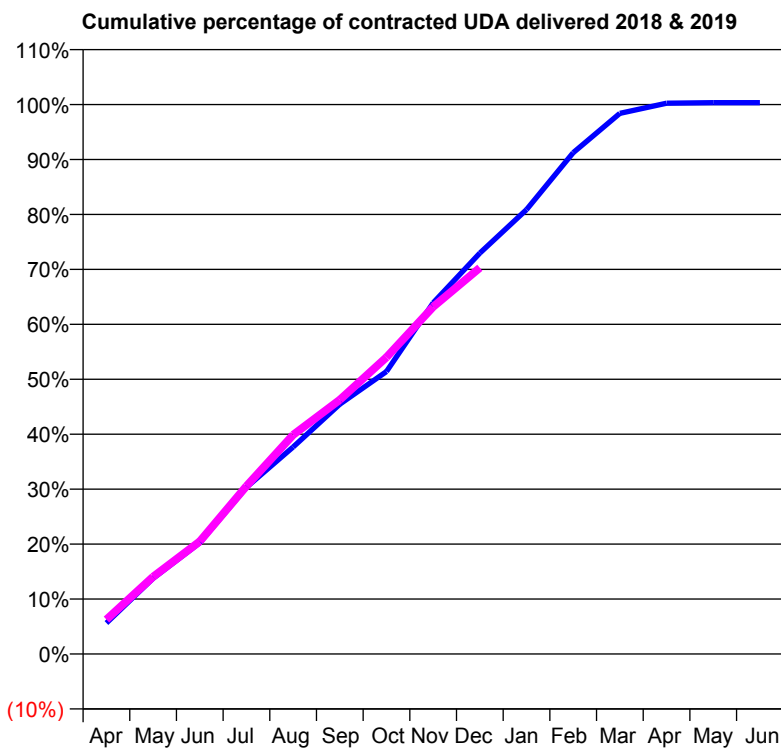
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,852      |
| Carry forward general activity (UDA)        | -66         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £575,769.95 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,846       |                               |
| Quarter ending March 2018           | 7,883       | →                             |
| Quarter ending June 2018            | 7,972       | →                             |
| Quarter ending September 2018       | 7,919       | →                             |
| Quarter ending December 2018        | 7,959       | →                             |
| <b>Variance since December 2017</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,119                             | 1,243  |
| May       | 2,735                             | 2,794  |
| June      | 4,020                             | 4,069  |
| July      | 6,024                             | 6,069  |
| August    | 7,480                             | 7,915  |
| September | 9,025                             | 9,184  |
| October   | 10,208                            | 10,723 |
| November  | 12,688                            | 12,544 |
| December  | 14,482                            | 13,953 |
| January   | 16,052                            |        |
| February  | 18,112                            |        |
| March     | 19,530                            |        |
| April     | 19,898                            |        |
| May       | 19,920                            |        |
| June      | 19,918                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 215      | 2,437       | 8.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 817      | 5,153       | 15.9%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,439    | 2,437       | 59.0%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,628    | 5,153       | 51.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 723      | 6,659       | 10.9%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 6,659       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 6,659       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

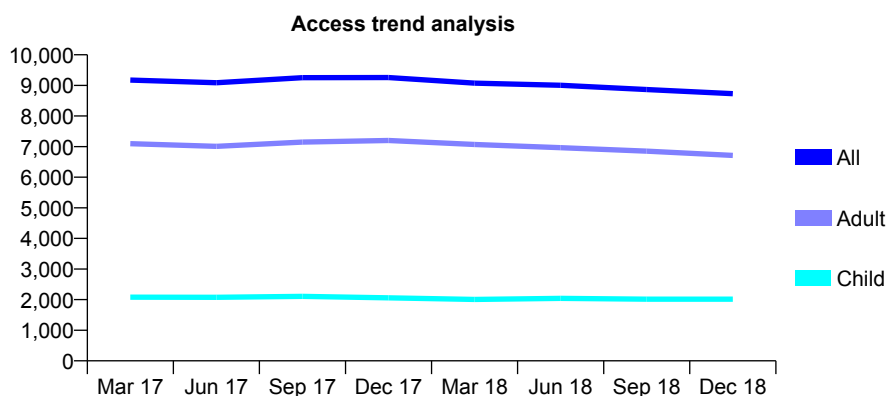
## Q57 - Vital Signs At a Glance Contract Report for 180394/0001 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Great Knightleys Dental Clinic |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/01/2014                     |
| Contract end date    |                                |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 36,655        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,141,244.35 |

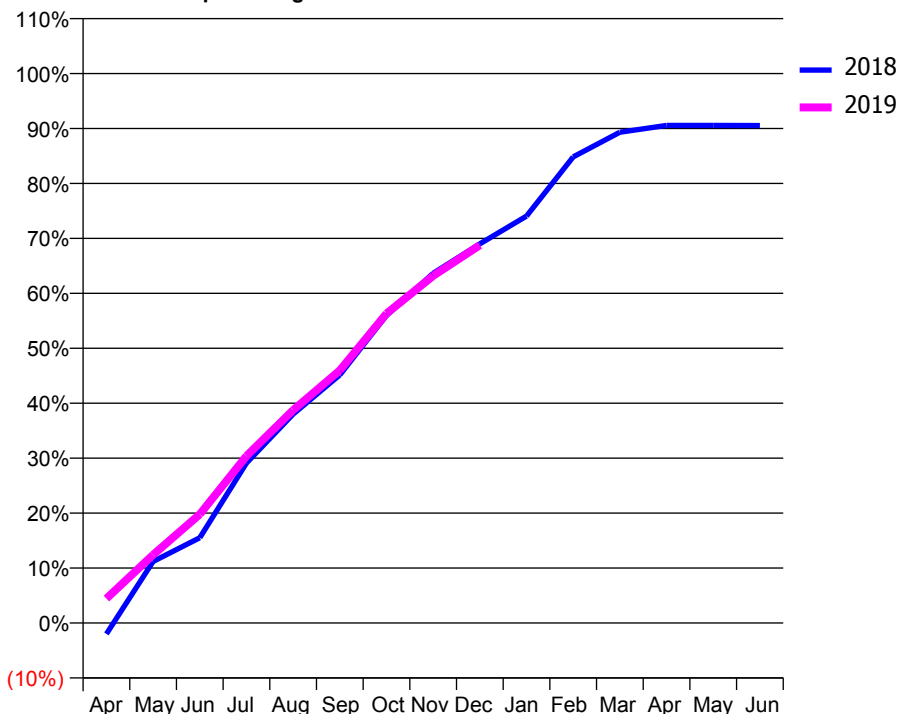
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,258         |                               |
| Quarter ending March 2018           | 9,076         | ↓                             |
| Quarter ending June 2018            | 9,003         | →                             |
| Quarter ending September 2018       | 8,866         | ↓                             |
| Quarter ending December 2018        | 8,730         | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 138      | 1,692       | 8.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,211    | 5,495       | 22.0%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 576      | 1,692       | 34.0%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,099    | 5,495       | 20.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,106    | 7,015       | 15.8%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 140      | 7,015       | 2.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 332      | 7,015       | 4.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

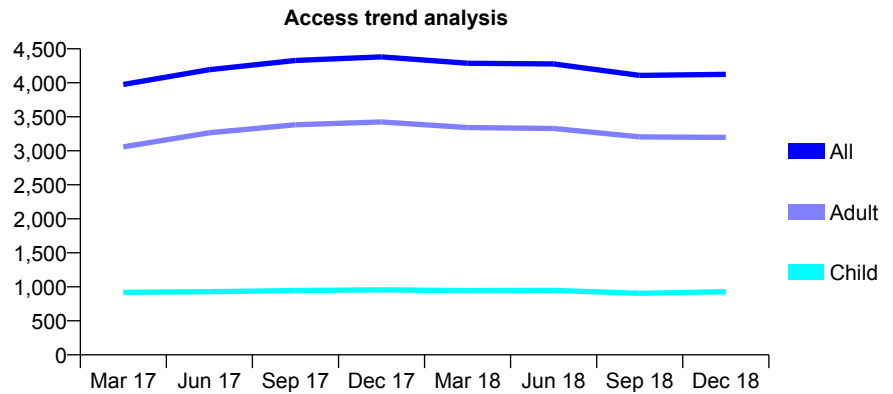
## Q57 - Vital Signs At a Glance Contract Report for 181099/0001 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | Lemar, Lemar & Finn |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/12/2015          |
| Contract end date    |                     |

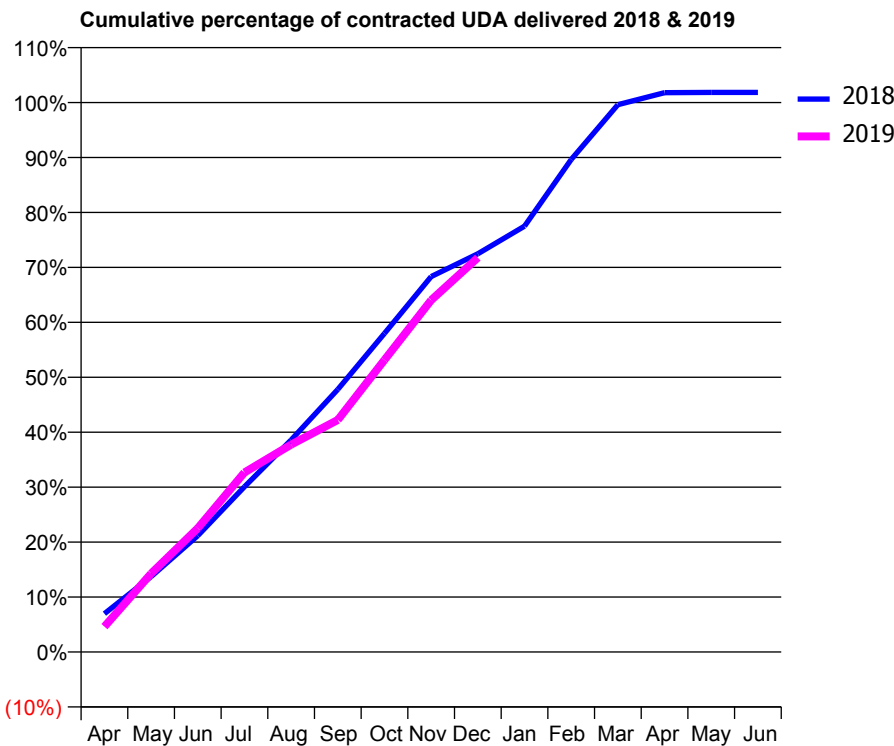
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,450      |
| Carry forward general activity (UDA)        | -229        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £292,386.77 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,381         |                               |
| Quarter ending March 2018           | 4,287         | ↓                             |
| Quarter ending June 2018            | 4,277         | →                             |
| Quarter ending September 2018       | 4,109         | ↓                             |
| Quarter ending December 2018        | 4,125         | →                             |
| <b>Variance since December 2017</b> | <b>(5.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 869                               | 577   |
| May       | 1,710                             | 1,779 |
| June      | 2,636                             | 2,804 |
| July      | 3,745                             | 4,067 |
| August    | 4,805                             | 4,699 |
| September | 5,951                             | 5,259 |
| October   | 7,220                             | 6,618 |
| November  | 8,507                             | 7,972 |
| December  | 9,024                             | 8,936 |
| January   | 9,650                             |       |
| February  | 11,160                            |       |
| March     | 12,400                            |       |
| April     | 12,671                            |       |
| May       | 12,679                            |       |
| June      | 12,679                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 900         | 5.1%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 350      | 3,084       | 11.3%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 483      | 900         | 53.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,654    | 3,084       | 53.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 205      | 3,809       | 5.4%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 3,809       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 86       | 3,809       | 2.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

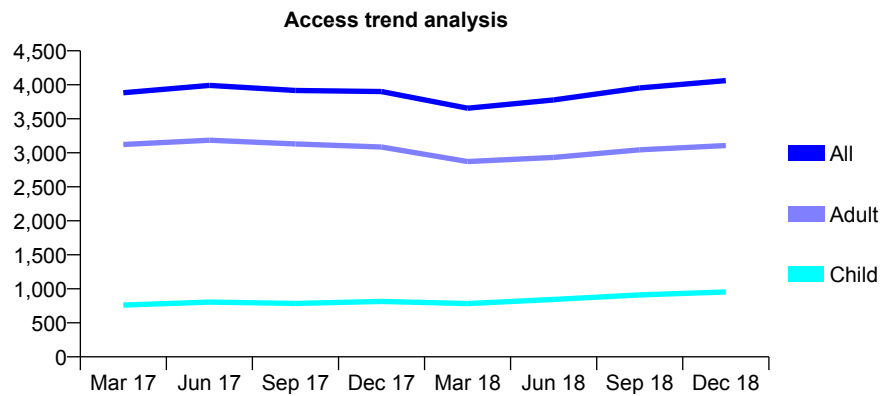
## Q57 - Vital Signs At a Glance Contract Report for 181226/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Valley Dental Practice |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/07/2012             |
| Contract end date    |                        |

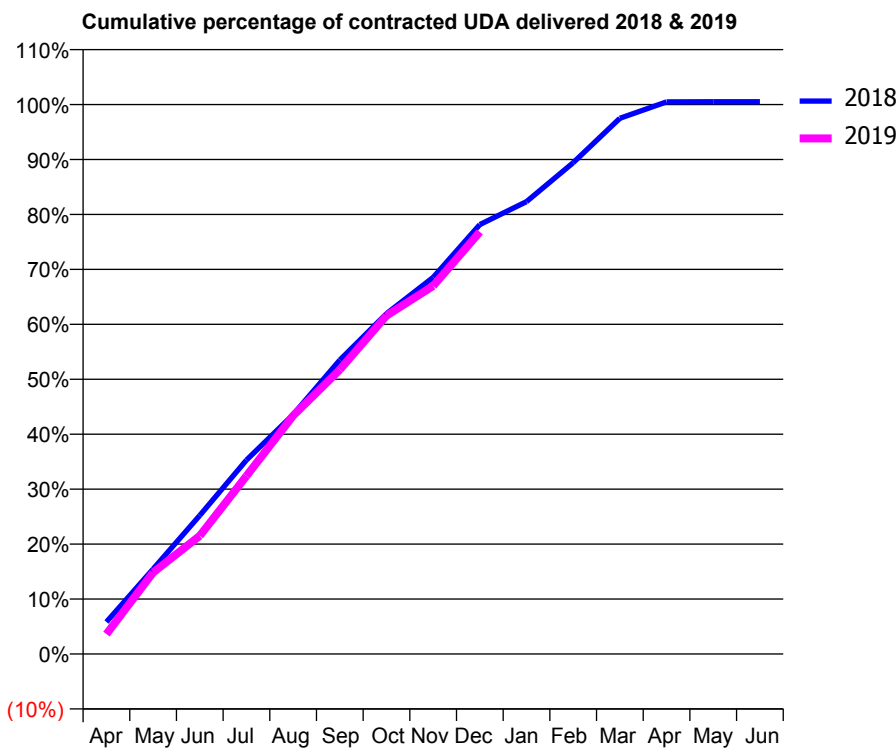
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,028       |
| Carry forward general activity (UDA)        | -40         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £184,471.59 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,901       |                               |
| Quarter ending March 2018           | 3,655       | ↓                             |
| Quarter ending June 2018            | 3,778       | ↑                             |
| Quarter ending September 2018       | 3,954       | ↑                             |
| Quarter ending December 2018        | 4,061       | ↑                             |
| <b>Variance since December 2017</b> | <b>4.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 468                               | 292   |
| May       | 1,242                             | 1,192 |
| June      | 2,025                             | 1,727 |
| July      | 2,834                             | 2,602 |
| August    | 3,498                             | 3,482 |
| September | 4,295                             | 4,155 |
| October   | 4,974                             | 4,943 |
| November  | 5,503                             | 5,378 |
| December  | 6,274                             | 6,166 |
| January   | 6,609                             |       |
| February  | 7,178                             |       |
| March     | 7,826                             |       |
| April     | 8,067                             |       |
| May       | 8,068                             |       |
| June      | 8,068                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 1,014       | 6.1%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 276      | 2,877       | 9.6%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 405      | 1,014       | 39.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,095    | 2,877       | 38.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 287      | 3,414       | 8.4%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 3,414       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 3,414       | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

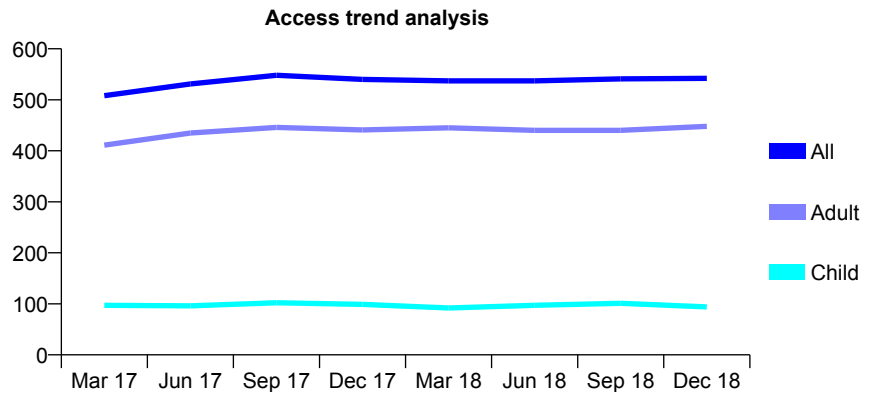
## Q57 - Vital Signs At a Glance Contract Report for 181226/0003 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Valley Dental Practice |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/07/2012             |
| Contract end date    |                        |

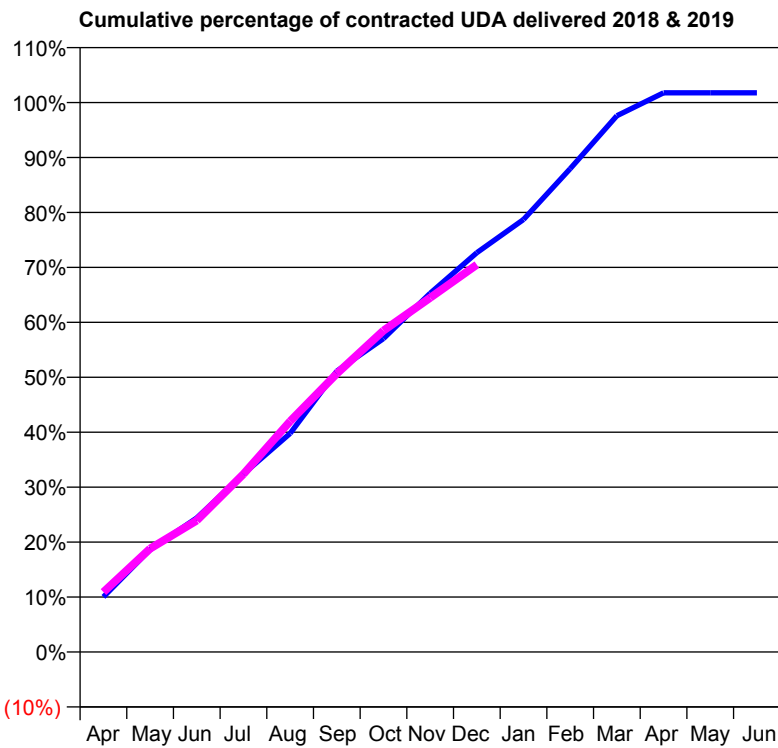
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,279      |
| Carry forward general activity (UDA)        | -23        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,496.18 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 540         |                               |
| Quarter ending March 2018           | 537         | →                             |
| Quarter ending June 2018            | 537         | →                             |
| Quarter ending September 2018       | 541         | →                             |
| Quarter ending December 2018        | 542         | →                             |
| <b>Variance since December 2017</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 128                               | 139  |
| May       | 239                               | 241  |
| June      | 312                               | 306  |
| July      | 415                               | 414  |
| August    | 509                               | 537  |
| September | 654                               | 648  |
| October   | 729                               | 748  |
| November  | 835                               | 824  |
| December  | 929                               | 901  |
| January   | 1,007                             |      |
| February  | 1,125                             |      |
| March     | 1,248                             |      |
| April     | 1,302                             |      |
| May       | 1,302                             |      |
| June      | 1,302                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 102         | 1.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 347         | 4.6%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 38       | 102         | 37.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 90       | 347         | 25.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 17       | 419         | 4.1%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 419         | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 419         | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



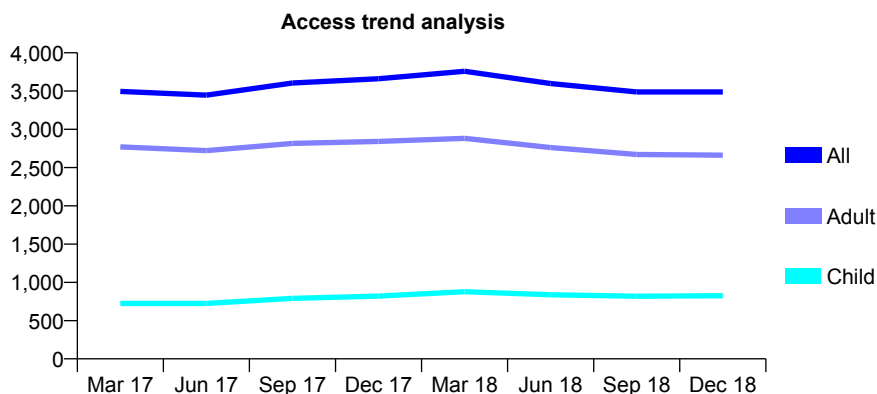
## Q57 - Vital Signs At a Glance Contract Report for 181226/0004 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Valley Dental Practice |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/07/2012             |
| Contract end date    |                        |

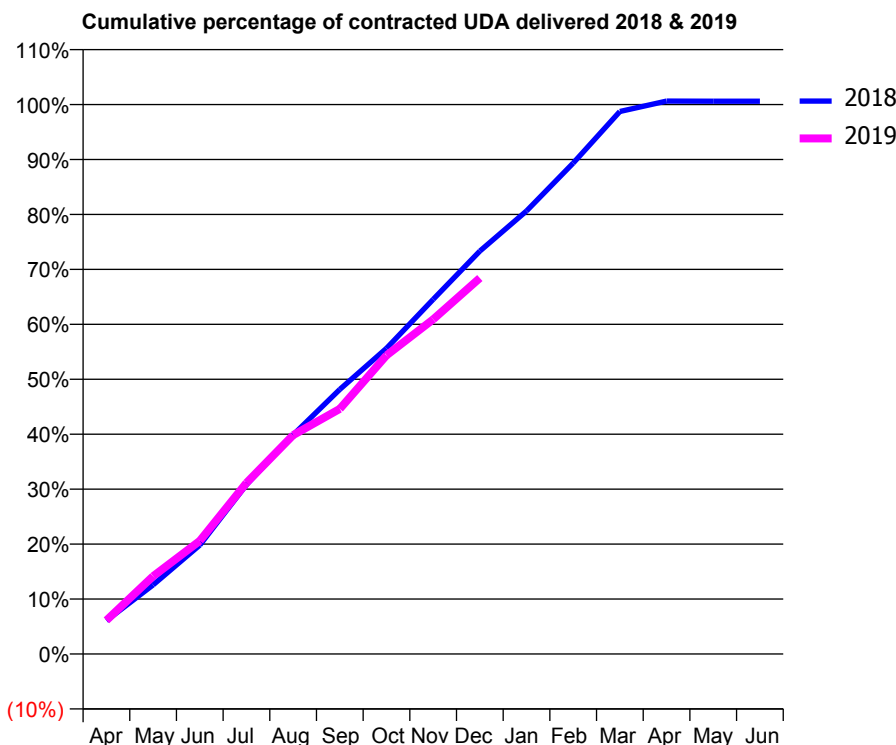
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,238       |
| Carry forward general activity (UDA)        | -56         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £201,056.07 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,661         |                               |
| Quarter ending March 2018           | 3,759         | ↑                             |
| Quarter ending June 2018            | 3,599         | ↓                             |
| Quarter ending September 2018       | 3,489         | ↓                             |
| Quarter ending December 2018        | 3,488         | →                             |
| <b>Variance since December 2017</b> | <b>(4.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 561                               | 566   |
| May       | 1,163                             | 1,307 |
| June      | 1,829                             | 1,901 |
| July      | 2,846                             | 2,878 |
| August    | 3,685                             | 3,681 |
| September | 4,448                             | 4,122 |
| October   | 5,140                             | 5,020 |
| November  | 5,961                             | 5,626 |
| December  | 6,773                             | 6,322 |
| January   | 7,448                             |       |
| February  | 8,253                             |       |
| March     | 9,120                             |       |
| April     | 9,295                             |       |
| May       | 9,293                             |       |
| June      | 9,294                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 893         | 3.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 97       | 2,342       | 4.1%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 492      | 893         | 55.1%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,340    | 2,342       | 57.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 73       | 3,164       | 2.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 3,164       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 3,164       | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

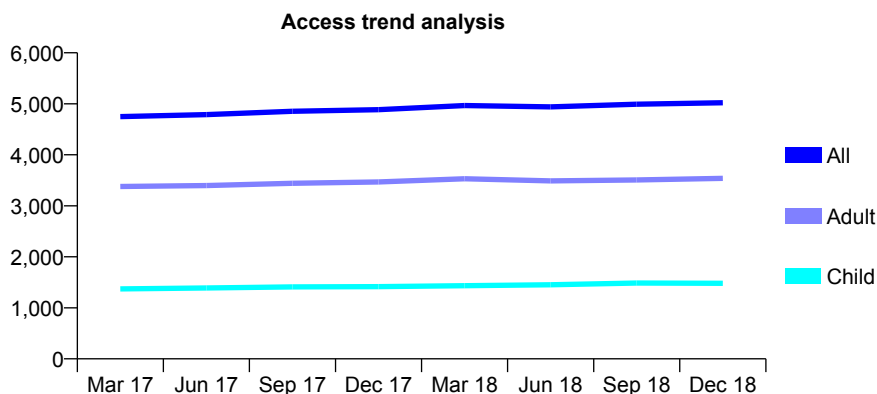
## Q57 - Vital Signs At a Glance Contract Report for 184160/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | S K Pomfret & C Farrell |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/02/2008              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,896      |
| Carry forward general activity (UDA)        | 554         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £348,599.67 |

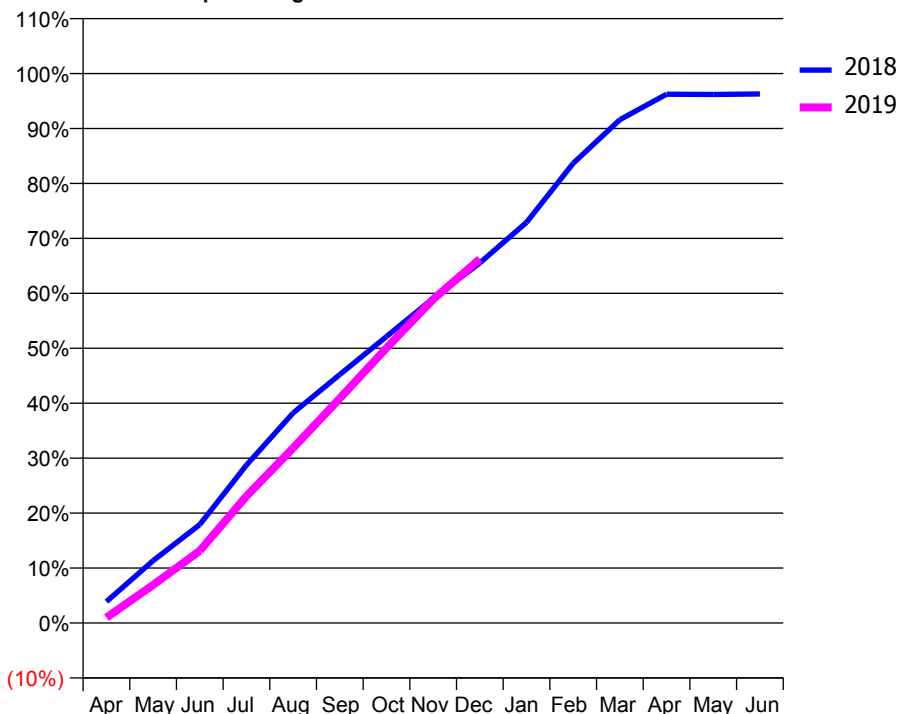
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,884       |                               |
| Quarter ending March 2018           | 4,966       | →                             |
| Quarter ending June 2018            | 4,941       | →                             |
| Quarter ending September 2018       | 4,993       | →                             |
| Quarter ending December 2018        | 5,021       | →                             |
| <b>Variance since December 2017</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 581                               | 146   |
| May       | 1,690                             | 1,033 |
| June      | 2,670                             | 1,956 |
| July      | 4,280                             | 3,439 |
| August    | 5,694                             | 4,744 |
| September | 6,736                             | 6,090 |
| October   | 7,766                             | 7,457 |
| November  | 8,801                             | 8,774 |
| December  | 9,761                             | 9,866 |
| January   | 10,862                            |       |
| February  | 12,464                            |       |
| March     | 13,646                            |       |
| April     | 14,334                            |       |
| May       | 14,329                            |       |
| June      | 14,342                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,725       | 5.9%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 474      | 3,957       | 12.0%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,192    | 1,725       | 69.1%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,422    | 3,957       | 61.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 263      | 5,368       | 4.9%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 5,368       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 5,368       | 0.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

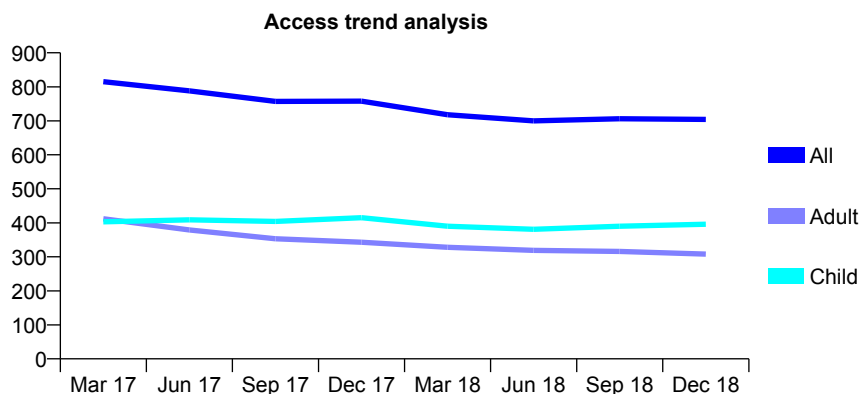
## Q57 - Vital Signs At a Glance Contract Report for 185264/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Whitehouse Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 17/10/2012                 |
| Contract end date    |                            |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,138      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £51,522.19 |

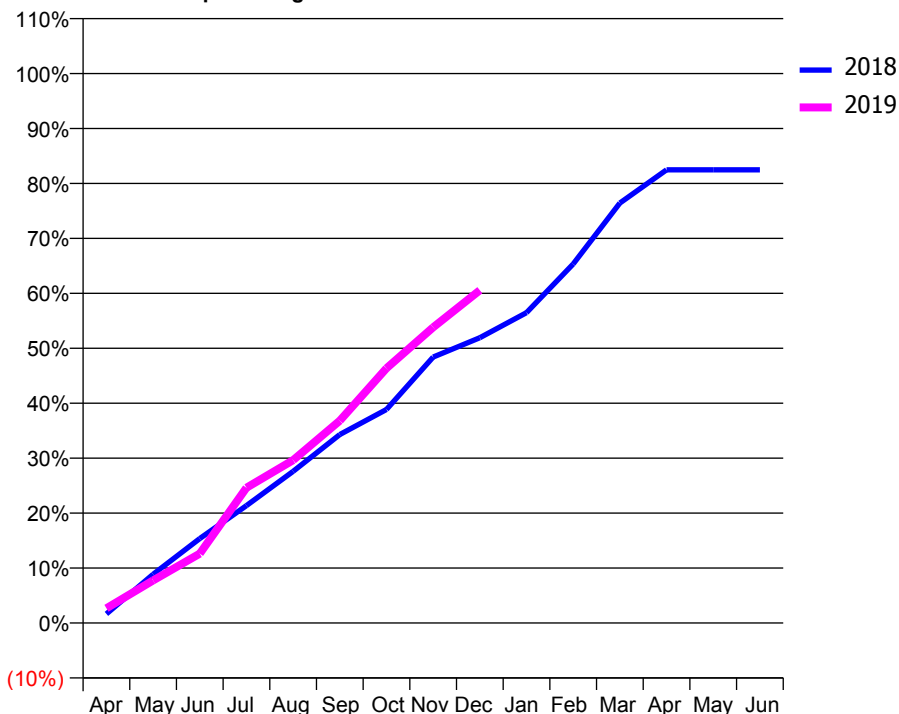
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 758           |                               |
| Quarter ending March 2018           | 718           | ↓                             |
| Quarter ending June 2018            | 700           | ↓                             |
| Quarter ending September 2018       | 706           | →                             |
| Quarter ending December 2018        | 704           | →                             |
| <b>Variance since December 2017</b> | <b>(7.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 36    | 57    |
| May                               | 189   | 166   |
| June                              | 329   | 270   |
| July                              | 457   | 526   |
| August                            | 590   | 634   |
| September                         | 733   | 787   |
| October                           | 831   | 991   |
| November                          | 1,035 | 1,151 |
| December                          | 1,110 | 1,295 |
| January                           | 1,208 |       |
| February                          | 1,397 |       |
| March                             | 1,634 |       |
| April                             | 1,763 |       |
| May                               | 1,763 |       |
| June                              | 1,763 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 419         | 11.0%    | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 33       | 265         | 12.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 199      | 419         | 47.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 97       | 265         | 36.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 44       | 649         | 6.8%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 649         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 649         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

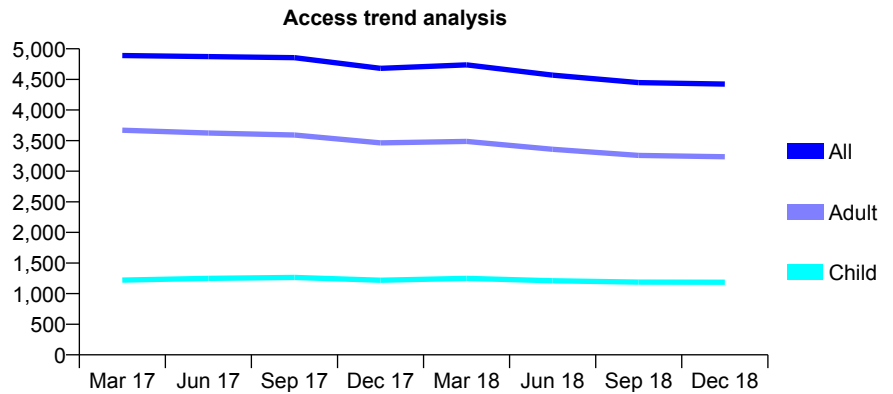
## Q57 - Vital Signs At a Glance Contract Report for 187437/0001 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Mr H Dhamu and Mr G V Mathew |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/12/2013                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | 48          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £296,073.23 |

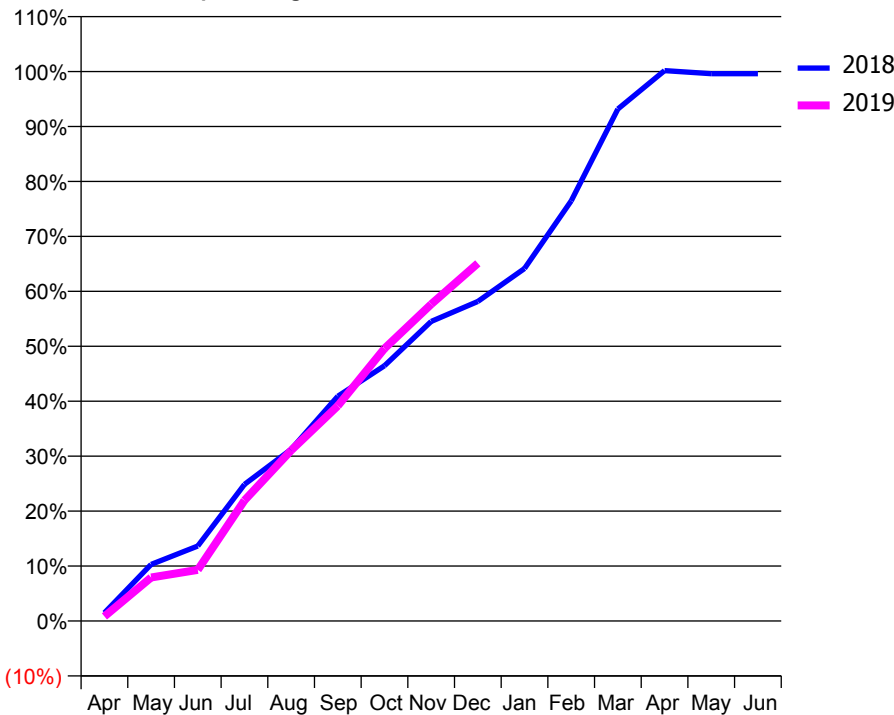
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,681         |                               |
| Quarter ending March 2018           | 4,738         | →                             |
| Quarter ending June 2018            | 4,570         | ↓                             |
| Quarter ending September 2018       | 4,447         | ↓                             |
| Quarter ending December 2018        | 4,423         | →                             |
| <b>Variance since December 2017</b> | <b>(5.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 179                               | 99    |
| May       | 1,237                             | 950   |
| June      | 1,637                             | 1,116 |
| July      | 2,982                             | 2,635 |
| August    | 3,750                             | 3,726 |
| September | 4,908                             | 4,697 |
| October   | 5,575                             | 5,952 |
| November  | 6,541                             | 6,919 |
| December  | 6,979                             | 7,812 |
| January   | 7,697                             |       |
| February  | 9,174                             |       |
| March     | 11,182                            |       |
| April     | 12,021                            |       |
| May       | 11,952                            |       |
| June      | 11,952                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 67       | 930         | 7.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 422      | 2,501       | 16.9%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 467      | 930         | 50.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 990      | 2,501       | 39.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 428      | 3,237       | 13.2%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 3,237       | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 3,237       | 1.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

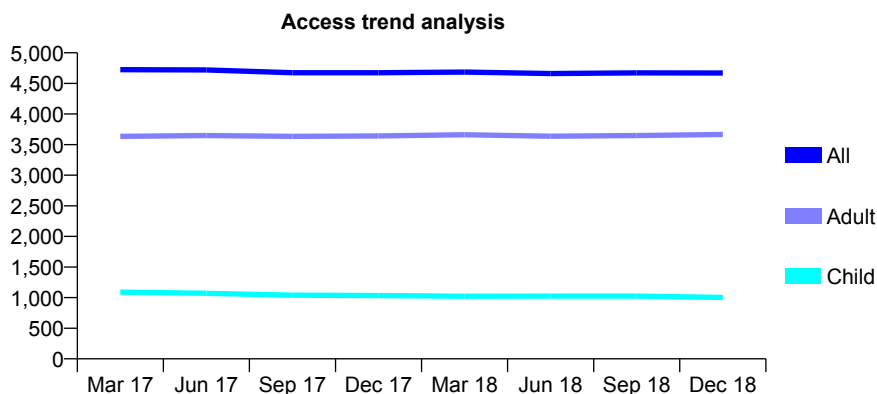
## Q57 - Vital Signs At a Glance Contract Report for 187984/0001 - December 2018

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Serenity Dental Surgery Partnership |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2009                          |
| Contract end date    |                                     |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,354      |
| Carry forward general activity (UDA)        | -85         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £431,960.71 |

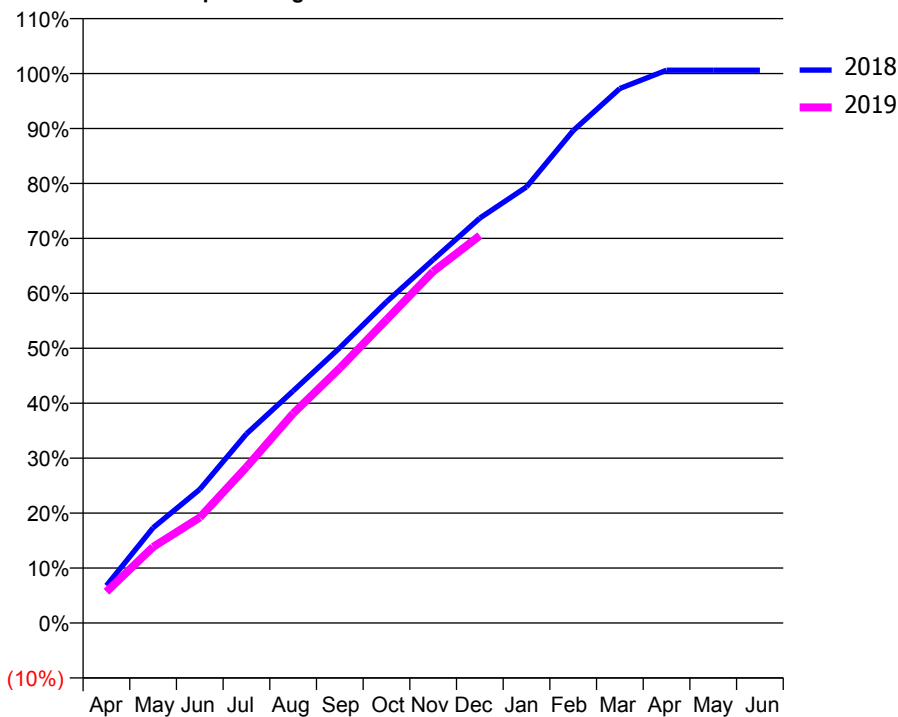
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,675         |                               |
| Quarter ending March 2018           | 4,685         | →                             |
| Quarter ending June 2018            | 4,662         | →                             |
| Quarter ending September 2018       | 4,672         | →                             |
| Quarter ending December 2018        | 4,669         | →                             |
| <b>Variance since December 2017</b> | <b>(0.1%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 979                               | 816    |
| May       | 2,488                             | 1,988  |
| June      | 3,492                             | 2,758  |
| July      | 4,941                             | 4,072  |
| August    | 6,062                             | 5,474  |
| September | 7,193                             | 6,657  |
| October   | 8,391                             | 7,923  |
| November  | 9,491                             | 9,184  |
| December  | 10,578                            | 10,122 |
| January   | 11,392                            |        |
| February  | 12,863                            |        |
| March     | 13,963                            |        |
| April     | 14,439                            |        |
| May       | 14,439                            |        |
| June      | 14,439                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 72       | 1,229       | 5.9%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 603      | 4,501       | 13.4%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 820      | 1,229       | 66.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,095    | 4,501       | 68.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 233      | 5,505       | 4.2%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 76       | 5,505       | 1.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 5,505       | 1.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

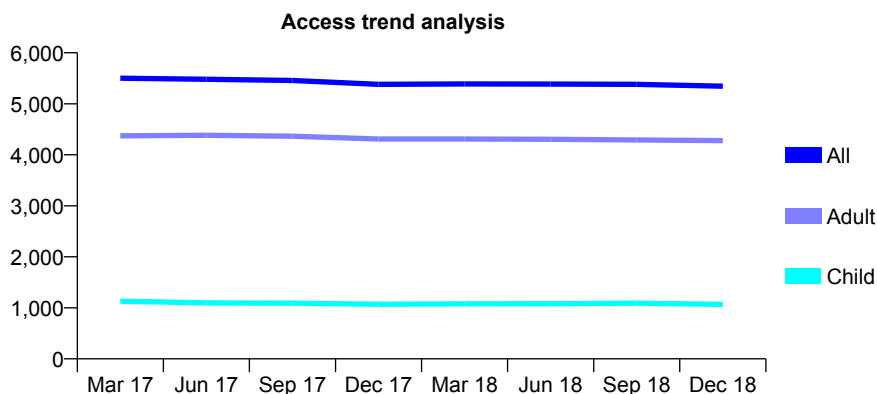
## Q57 - Vital Signs At a Glance Contract Report for 188018/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | Messrs. Lee & Perera |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2008           |
| Contract end date    |                      |

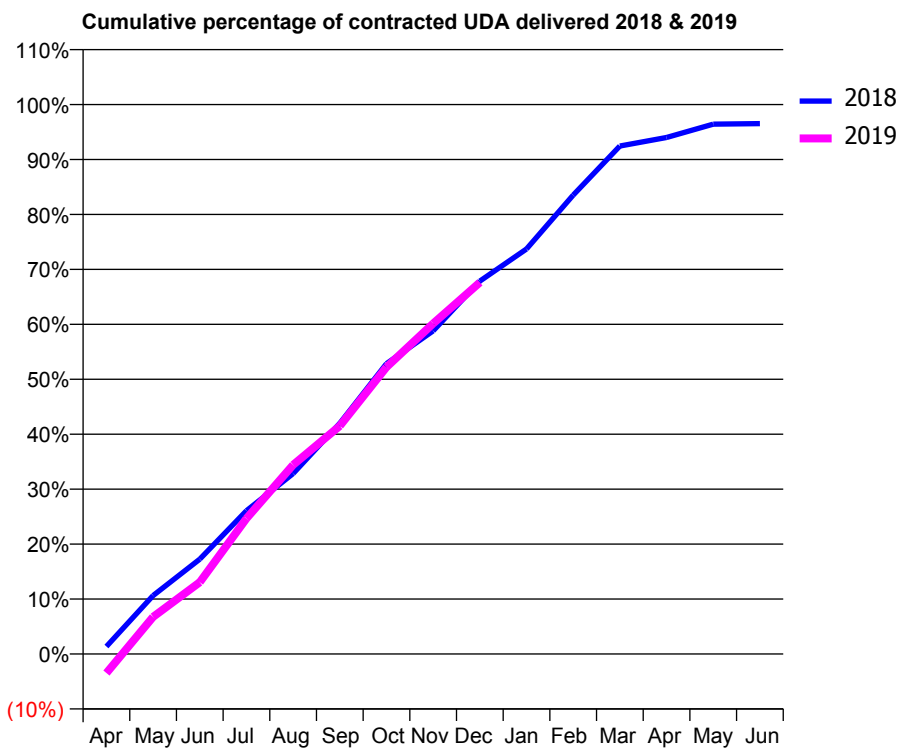
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 523         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £460,343.52 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,382         |                               |
| Quarter ending March 2018           | 5,389         | →                             |
| Quarter ending June 2018            | 5,387         | →                             |
| Quarter ending September 2018       | 5,383         | →                             |
| Quarter ending December 2018        | 5,346         | →                             |
| <b>Variance since December 2017</b> | <b>(0.7%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 204                               | -523   |
| May       | 1,597                             | 1,014  |
| June      | 2,590                             | 1,961  |
| July      | 3,911                             | 3,700  |
| August    | 4,926                             | 5,162  |
| September | 6,299                             | 6,225  |
| October   | 7,928                             | 7,830  |
| November  | 8,821                             | 9,021  |
| December  | 10,179                            | 10,143 |
| January   | 11,056                            |        |
| February  | 12,529                            |        |
| March     | 13,867                            |        |
| April     | 14,098                            |        |
| May       | 14,465                            |        |
| June      | 14,477                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 99       | 1,457       | 6.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 598      | 4,227       | 14.1%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 869      | 1,457       | 59.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,008    | 4,227       | 47.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 427      | 5,402       | 7.9%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 5,402       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 76       | 5,402       | 1.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

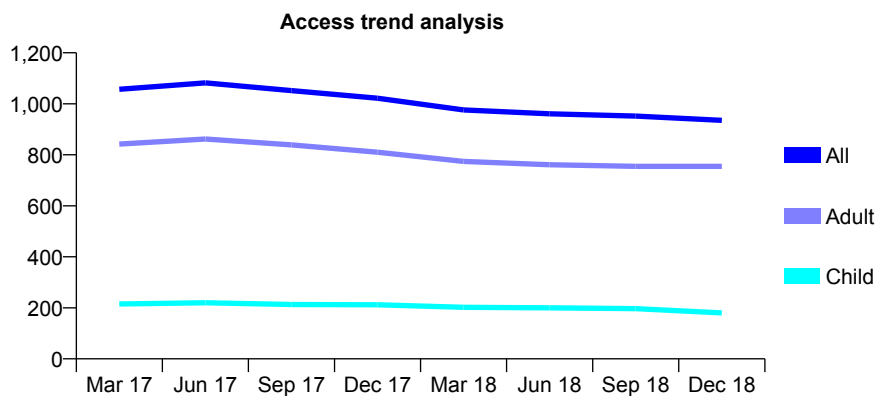
## Q57 - Vital Signs At a Glance Contract Report for 188190/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | J & S Essex  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2008   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 4,000      |
| Carry forward general activity (UDA)        | -8         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £96,542.35 |

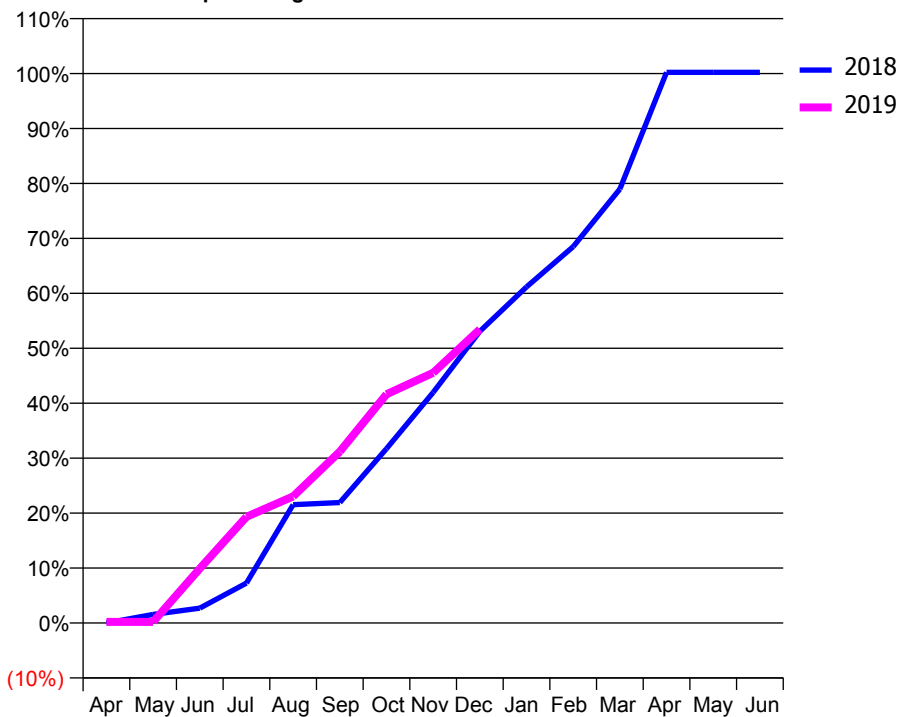
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,022         |                               |
| Quarter ending March 2018           | 976           | ↓                             |
| Quarter ending June 2018            | 961           | ↓                             |
| Quarter ending September 2018       | 952           | →                             |
| Quarter ending December 2018        | 935           | ↓                             |
| <b>Variance since December 2017</b> | <b>(8.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 8     |
| May       | 63                                | 8     |
| June      | 108                               | 396   |
| July      | 291                               | 773   |
| August    | 861                               | 922   |
| September | 877                               | 1,247 |
| October   | 1,269                             | 1,665 |
| November  | 1,679                             | 1,822 |
| December  | 2,123                             | 2,138 |
| January   | 2,447                             |       |
| February  | 2,740                             |       |
| March     | 3,159                             |       |
| April     | 4,008                             |       |
| May       | 4,008                             |       |
| June      | 4,008                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 178         | 4.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 129      | 697         | 18.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 78       | 178         | 43.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 300      | 697         | 43.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 37       | 705         | 5.2%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 705         | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 705         | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

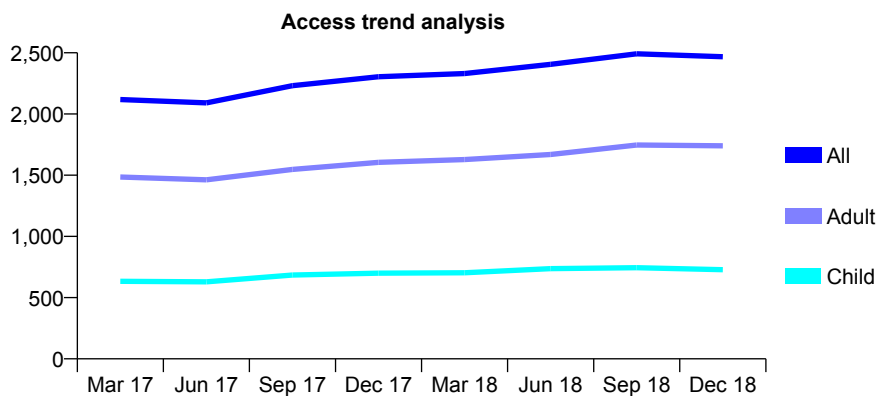
## Q57 - Vital Signs At a Glance Contract Report for 188654/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Julie Sutton & James Nelson |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/05/2014                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,031       |
| Carry forward general activity (UDA)        | -121        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £154,509.50 |

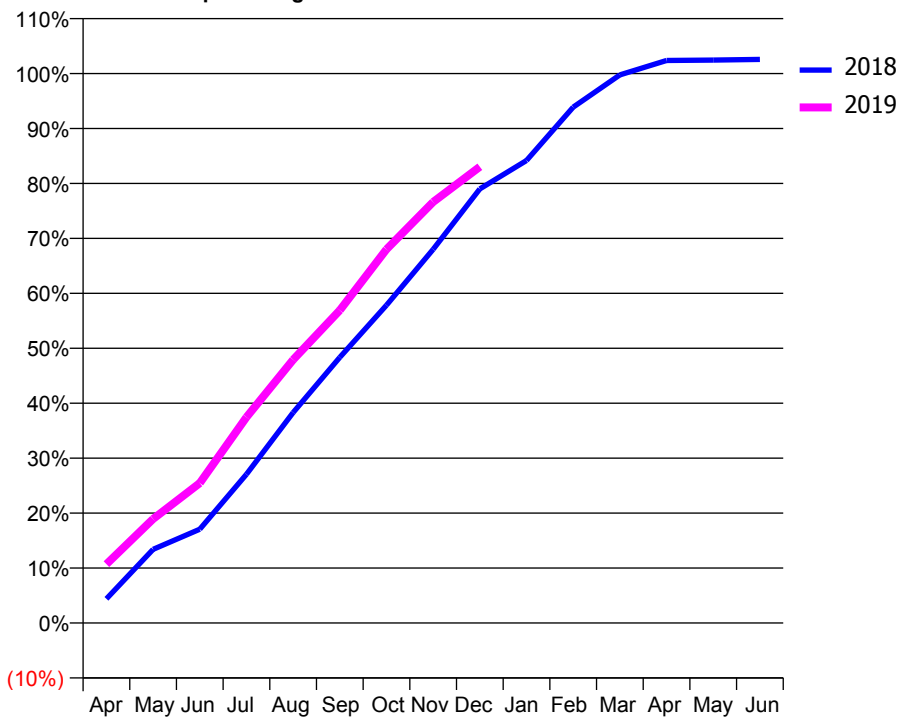
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,305       |                               |
| Quarter ending March 2018           | 2,331       | →                             |
| Quarter ending June 2018            | 2,406       | ↑                             |
| Quarter ending September 2018       | 2,492       | ↑                             |
| Quarter ending December 2018        | 2,468       | →                             |
| <b>Variance since December 2017</b> | <b>7.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 266                               | 646   |
| May       | 808                               | 1,143 |
| June      | 1,030                             | 1,537 |
| July      | 1,633                             | 2,259 |
| August    | 2,311                             | 2,890 |
| September | 2,916                             | 3,432 |
| October   | 3,488                             | 4,102 |
| November  | 4,102                             | 4,620 |
| December  | 4,764                             | 5,007 |
| January   | 5,076                             |       |
| February  | 5,662                             |       |
| March     | 6,016                             |       |
| April     | 6,174                             |       |
| May       | 6,179                             |       |
| June      | 6,185                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 791         | 5.3%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 190      | 1,758       | 10.8%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 477      | 791         | 60.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 921      | 1,758       | 52.4%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 155      | 2,444       | 6.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 2,444       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 2,444       | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



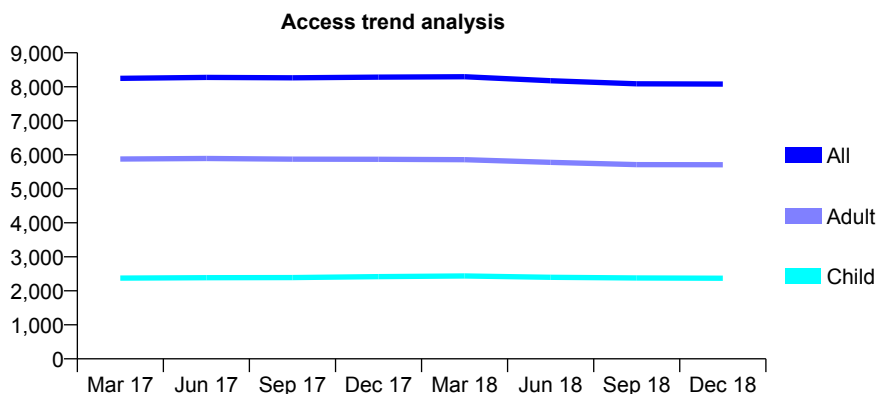
## Q57 - Vital Signs At a Glance Contract Report for 191051/0001 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Chelmer Village Associates Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2008                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,550      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £550,463.81 |

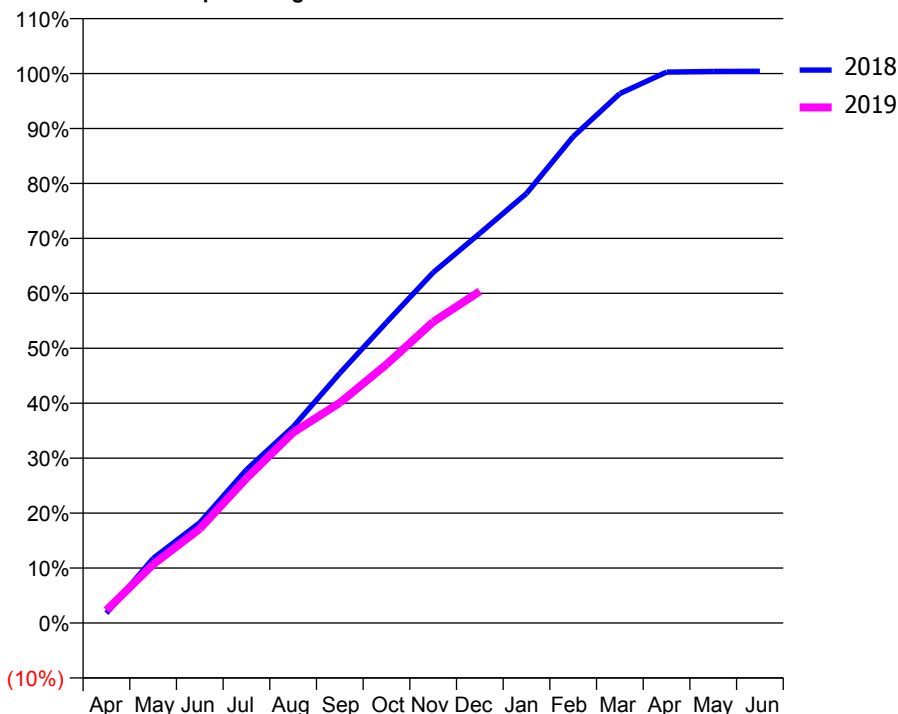
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 8,285         |                               |
| Quarter ending March 2018           | 8,295         | →                             |
| Quarter ending June 2018            | 8,177         | ↓                             |
| Quarter ending September 2018       | 8,090         | ↓                             |
| Quarter ending December 2018        | 8,079         | →                             |
| <b>Variance since December 2017</b> | <b>(2.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 369                               | 475    |
| May       | 2,417                             | 2,190  |
| June      | 3,751                             | 3,525  |
| July      | 5,731                             | 5,414  |
| August    | 7,340                             | 7,124  |
| September | 9,345                             | 8,234  |
| October   | 11,245                            | 9,670  |
| November  | 13,107                            | 11,261 |
| December  | 14,573                            | 12,403 |
| January   | 16,064                            |        |
| February  | 18,190                            |        |
| March     | 19,800                            |        |
| April     | 20,605                            |        |
| May       | 20,630                            |        |
| June      | 20,633                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 152      | 2,044       | 7.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 407      | 4,046       | 10.1%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 931      | 2,044       | 45.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,507    | 4,046       | 37.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 527      | 5,737       | 9.2%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 70       | 5,737       | 1.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 5,737       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

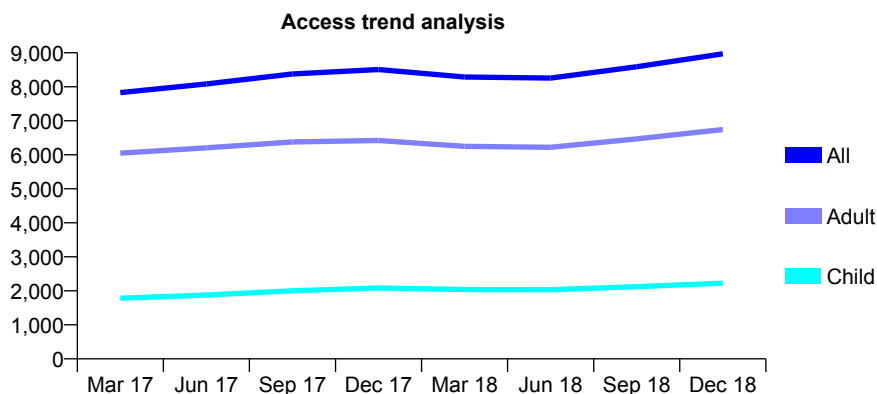
## Q57 - Vital Signs At a Glance Contract Report for 195413/0001 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | Clacton Dental Care |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2010          |
| Contract end date    |                     |

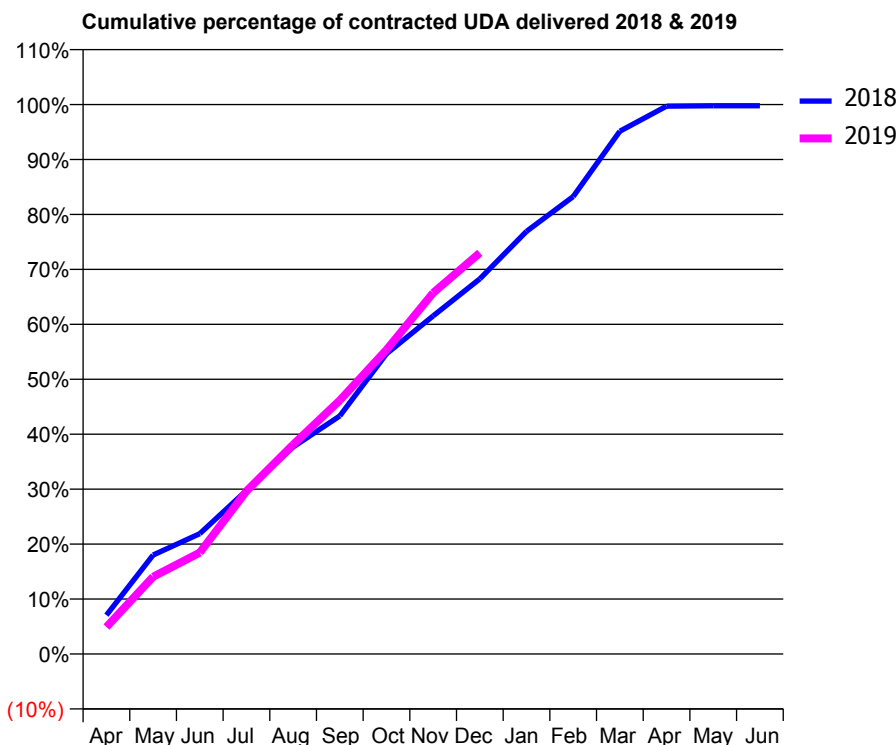
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,126      |
| Carry forward general activity (UDA)        | 54          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £699,151.99 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,508       |                               |
| Quarter ending March 2018           | 8,287       | ↓                             |
| Quarter ending June 2018            | 8,257       | →                             |
| Quarter ending September 2018       | 8,592       | ↑                             |
| Quarter ending December 2018        | 8,969       | ↑                             |
| <b>Variance since December 2017</b> | <b>5.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,779                             | 1,236  |
| May       | 4,526                             | 3,535  |
| June      | 5,501                             | 4,639  |
| July      | 7,481                             | 7,451  |
| August    | 9,467                             | 9,574  |
| September | 10,884                            | 11,601 |
| October   | 13,725                            | 13,913 |
| November  | 15,461                            | 16,516 |
| December  | 17,158                            | 18,343 |
| January   | 19,327                            |        |
| February  | 20,916                            |        |
| March     | 23,903                            |        |
| April     | 25,051                            |        |
| May       | 25,069                            |        |
| June      | 25,072                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 112      | 2,199       | 5.1%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 750      | 6,646       | 11.3%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 747      | 2,199       | 34.0%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,649    | 6,646       | 24.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,738    | 8,588       | 20.2%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 8,588       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 8,588       | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

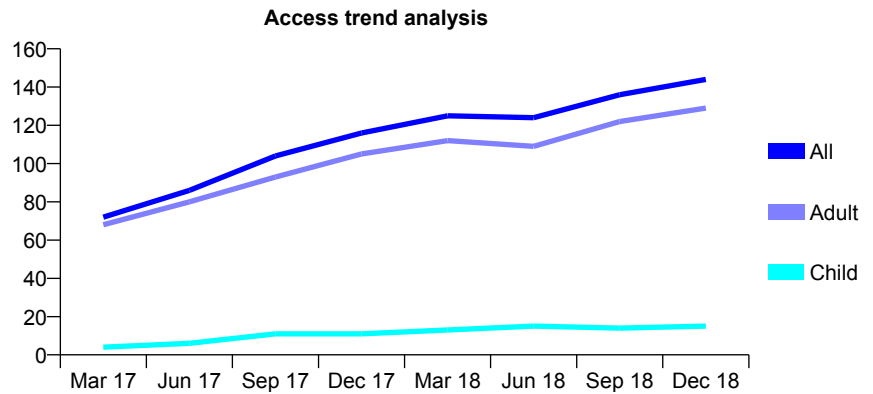
## Q57 - Vital Signs At a Glance Contract Report for 195413/0004 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | Clacton Dental Care |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2015          |
| Contract end date    |                     |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 547        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,227.04 |

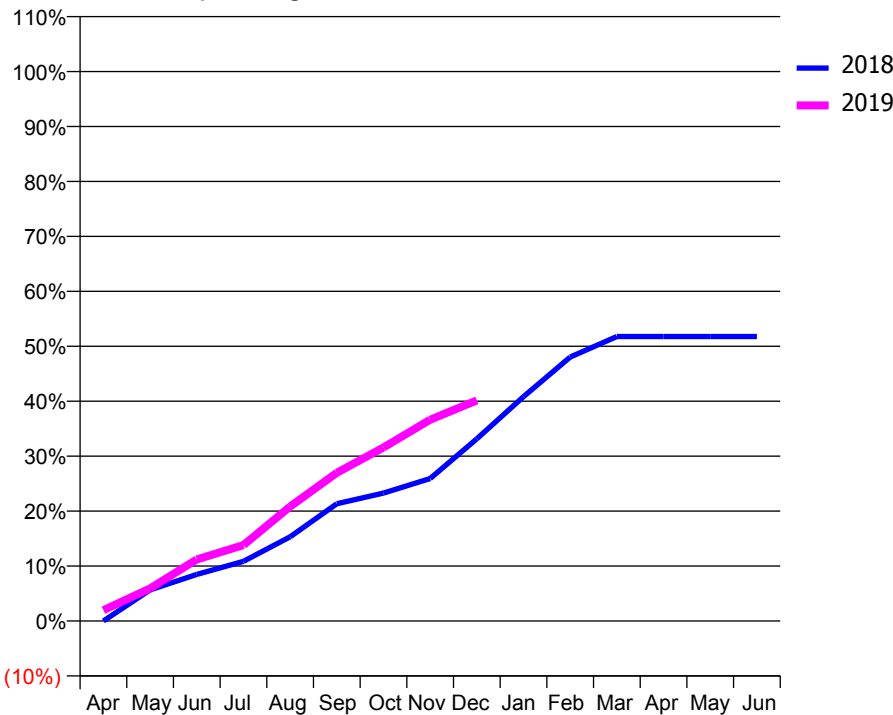
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 116          |                               |
| Quarter ending March 2018           | 125          | ↑                             |
| Quarter ending June 2018            | 124          | →                             |
| Quarter ending September 2018       | 136          | ↑                             |
| Quarter ending December 2018        | 144          | ↑                             |
| <b>Variance since December 2017</b> | <b>24.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 11   |
| May       | 31                                | 32   |
| June      | 46                                | 61   |
| July      | 59                                | 76   |
| August    | 84                                | 114  |
| September | 117                               | 148  |
| October   | 127                               | 173  |
| November  | 142                               | 200  |
| December  | 181                               | 220  |
| January   | 223                               |      |
| February  | 263                               |      |
| March     | 283                               |      |
| April     | 283                               |      |
| May       | 283                               |      |
| June      | 283                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 18          | 0.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 156         | 0.0%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 18          | 0.0%     | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 156         | 0.0%     | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 173      | 174         | 99.4%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 174         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 174         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

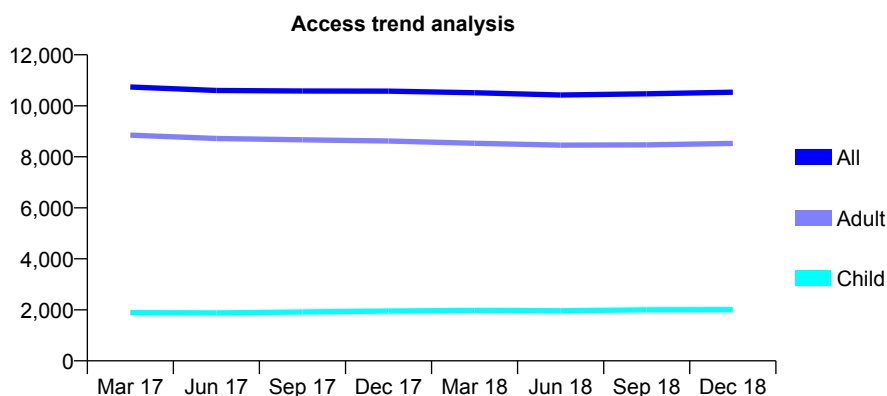
## Q57 - Vital Signs At a Glance Contract Report for 195456/0001 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | M C Dentistry Ltd |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2011        |
| Contract end date    |                   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 31,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £817,904.70 |

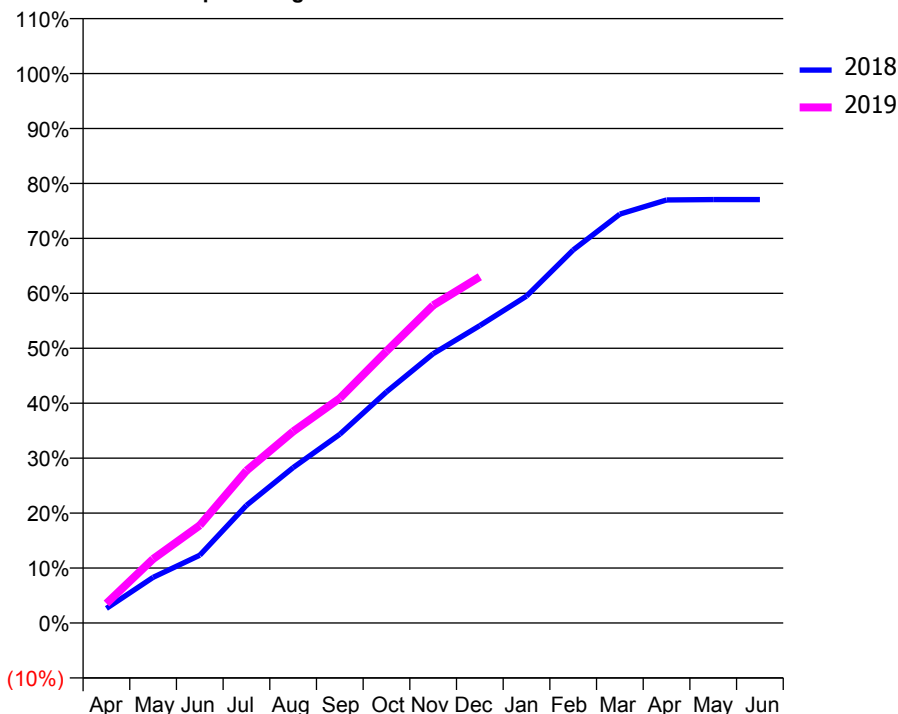
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 10,576        |                               |
| Quarter ending March 2018           | 10,511        | →                             |
| Quarter ending June 2018            | 10,422        | →                             |
| Quarter ending September 2018       | 10,468        | →                             |
| Quarter ending December 2018        | 10,532        | →                             |
| <b>Variance since December 2017</b> | <b>(0.4%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 890                               | 1,122  |
| May       | 2,787                             | 3,677  |
| June      | 4,133                             | 5,598  |
| July      | 7,173                             | 8,730  |
| August    | 9,472                             | 10,979 |
| September | 11,510                            | 12,885 |
| October   | 14,089                            | 15,584 |
| November  | 16,414                            | 18,210 |
| December  | 18,132                            | 19,850 |
| January   | 19,927                            |        |
| February  | 22,745                            |        |
| March     | 24,928                            |        |
| April     | 25,794                            |        |
| May       | 25,814                            |        |
| June      | 25,814                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 84       | 2,075       | 4.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 841      | 8,415       | 10.0%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,242    | 2,075       | 59.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,693    | 8,415       | 55.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 583      | 10,048      | 5.8%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 57       | 10,048      | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 165      | 10,048      | 1.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

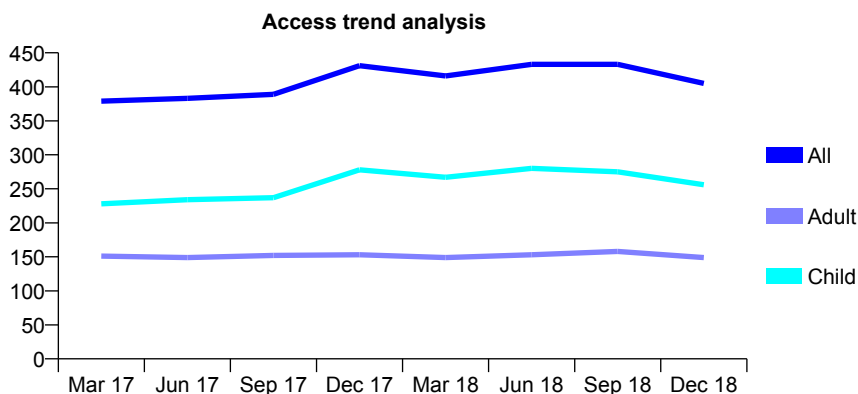
## Q57 - Vital Signs At a Glance Contract Report for 195731/0001 - December 2018

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | David Dundas (Dental Surgeon) Ltd |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/11/2010                        |
| Contract end date    |                                   |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 950        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £21,844.13 |

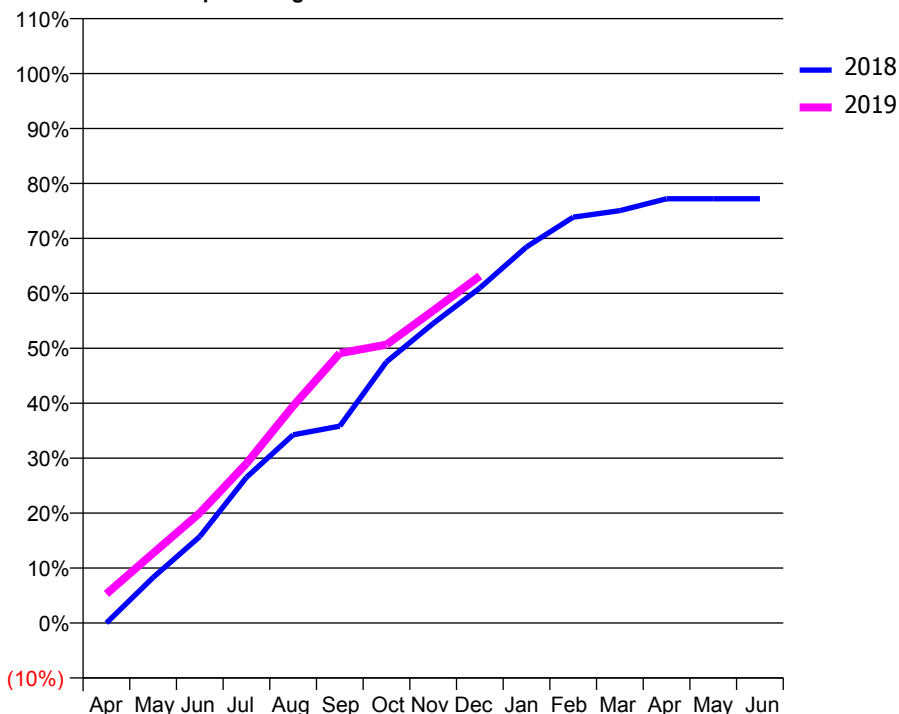
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 431           |                               |
| Quarter ending March 2018           | 416           | ↓                             |
| Quarter ending June 2018            | 433           | ↑                             |
| Quarter ending September 2018       | 433           | →                             |
| Quarter ending December 2018        | 405           | ↓                             |
| <b>Variance since December 2017</b> | <b>(6.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 50   |
| May       | 79                                | 121  |
| June      | 150                               | 190  |
| July      | 252                               | 276  |
| August    | 325                               | 375  |
| September | 340                               | 467  |
| October   | 452                               | 481  |
| November  | 518                               | 540  |
| December  | 579                               | 600  |
| January   | 650                               |      |
| February  | 702                               |      |
| March     | 713                               |      |
| April     | 733                               |      |
| May       | 733                               |      |
| June      | 733                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 234         | 1.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 106         | 10.4%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 104      | 234         | 44.4%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 45       | 106         | 42.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 331         | 7.6%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 331         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 331         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

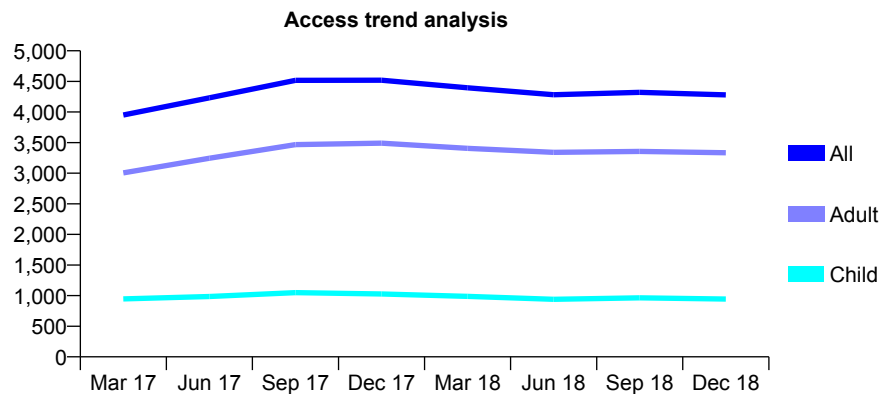
## Q57 - Vital Signs At a Glance Contract Report for 198331/0001 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Clear Springs Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 16/10/2015                    |
| Contract end date    |                               |

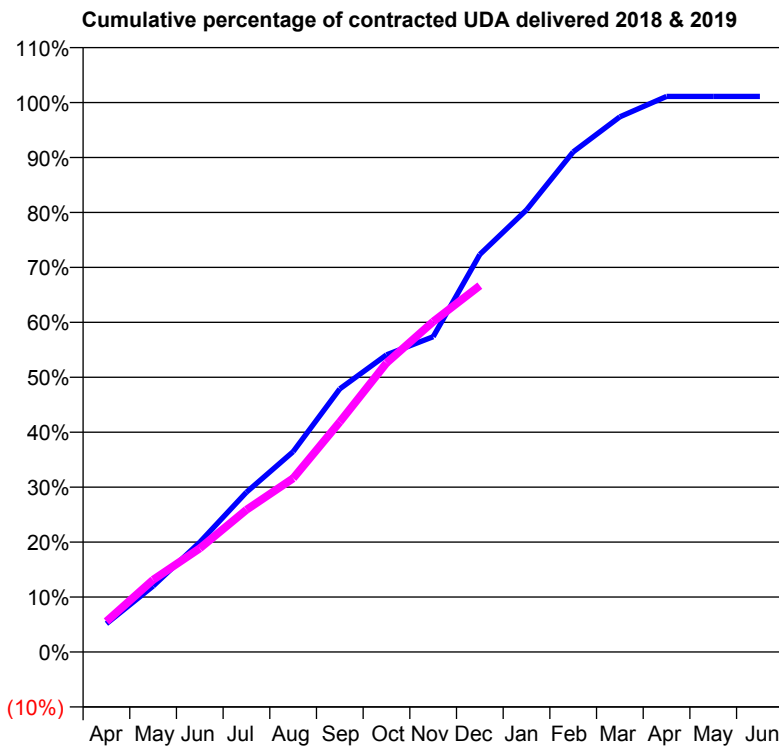
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,445      |
| Carry forward general activity (UDA)        | -138        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £303,363.22 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,519         |                               |
| Quarter ending March 2018           | 4,396         | ↓                             |
| Quarter ending June 2018            | 4,282         | ↓                             |
| Quarter ending September 2018       | 4,321         | →                             |
| Quarter ending December 2018        | 4,280         | →                             |
| <b>Variance since December 2017</b> | <b>(5.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 641                               | 693   |
| May       | 1,493                             | 1,635 |
| June      | 2,488                             | 2,347 |
| July      | 3,620                             | 3,221 |
| August    | 4,538                             | 3,934 |
| September | 5,961                             | 5,211 |
| October   | 6,729                             | 6,545 |
| November  | 7,142                             | 7,482 |
| December  | 9,004                             | 8,298 |
| January   | 10,013                            |       |
| February  | 11,328                            |       |
| March     | 12,122                            |       |
| April     | 12,583                            |       |
| May       | 12,582                            |       |
| June      | 12,583                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 781         | 6.1%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 349      | 2,700       | 12.9%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 326      | 781         | 41.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,089    | 2,700       | 40.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 119      | 3,279       | 3.6%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 3,279       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 3,279       | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

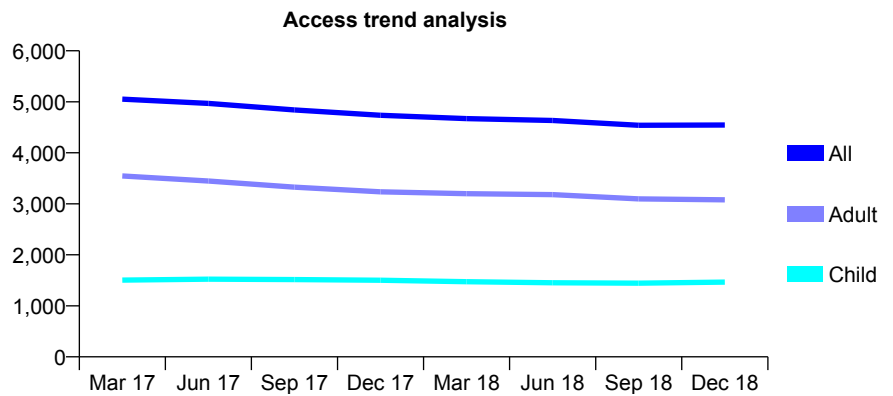
## Q57 - Vital Signs At a Glance Contract Report for 198803/0001 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Cobbins Brook Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/09/2010                    |
| Contract end date    |                               |

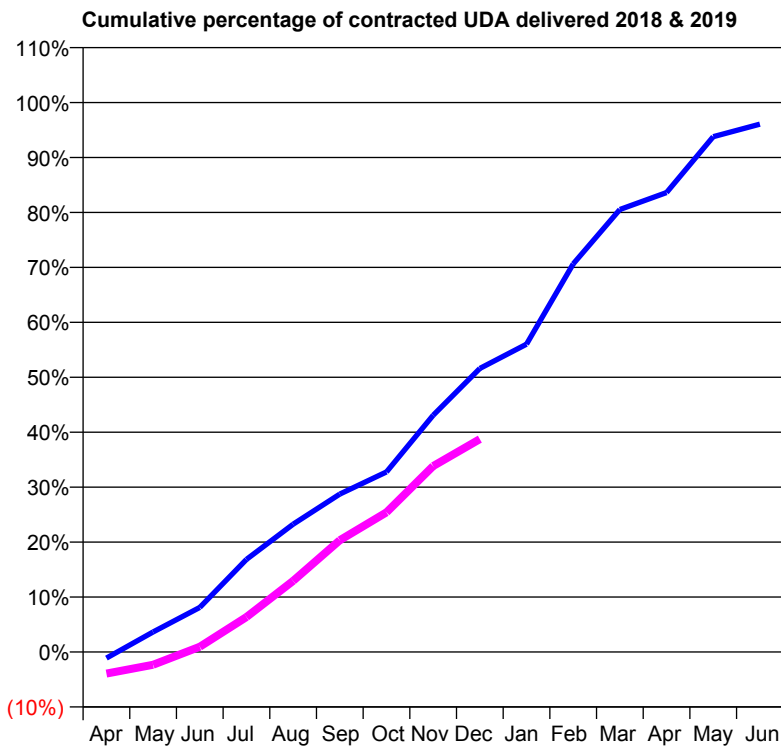
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,689      |
| Carry forward general activity (UDA)        | 539         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £372,254.50 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,735         |                               |
| Quarter ending March 2018           | 4,671         | ↓                             |
| Quarter ending June 2018            | 4,634         | →                             |
| Quarter ending September 2018       | 4,541         | ↓                             |
| Quarter ending December 2018        | 4,544         | →                             |
| <b>Variance since December 2017</b> | <b>(4.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -156                              | -539  |
| May       | 500                               | -319  |
| June      | 1,110                             | 131   |
| July      | 2,306                             | 873   |
| August    | 3,184                             | 1,774 |
| September | 3,935                             | 2,784 |
| October   | 4,485                             | 3,479 |
| November  | 5,898                             | 4,633 |
| December  | 7,065                             | 5,303 |
| January   | 7,667                             |       |
| February  | 9,669                             |       |
| March     | 11,025                            |       |
| April     | 11,445                            |       |
| May       | 12,838                            |       |
| June      | 13,150                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 97       | 1,260       | 7.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 213      | 2,184       | 9.8%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 616      | 1,260       | 48.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 843      | 2,184       | 38.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 139      | 2,259       | 6.2%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 2,259       | 0.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 2,259       | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

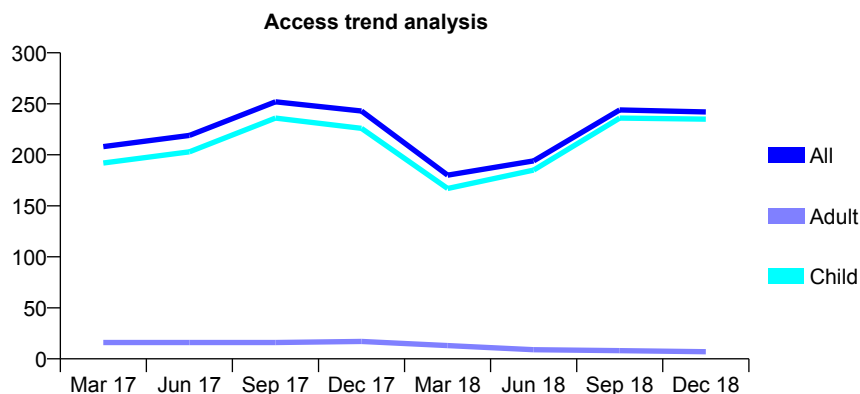
## Q57 - Vital Signs At a Glance Contract Report for 199036/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | North Hill Surgery Ltd |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/05/2010             |
| Contract end date    |                        |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 359        |
| Carry forward general activity (UDA)        | 1          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,294.89 |

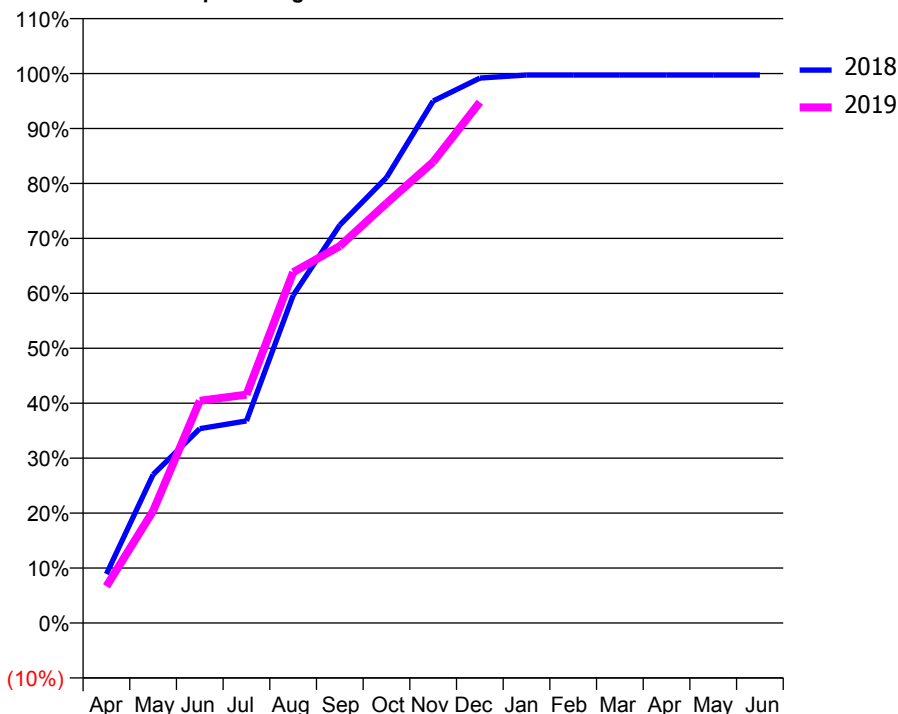
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 243           |                               |
| Quarter ending March 2018           | 180           | ↓                             |
| Quarter ending June 2018            | 194           | ↑                             |
| Quarter ending September 2018       | 244           | ↑                             |
| Quarter ending December 2018        | 242           | →                             |
| <b>Variance since December 2017</b> | <b>(0.4%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 32                                | 24   |
| May       | 97                                | 73   |
| June      | 127                               | 145  |
| July      | 132                               | 149  |
| August    | 214                               | 229  |
| September | 260                               | 246  |
| October   | 291                               | 274  |
| November  | 341                               | 301  |
| December  | 356                               | 340  |
| January   | 358                               |      |
| February  | 358                               |      |
| March     | 358                               |      |
| April     | 358                               |      |
| May       | 358                               |      |
| June      | 358                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 240         | 2.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 53       | 240         | 22.1%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 1           | 0.0%     | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 241         | 0.4%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 241         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 241         | 1.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



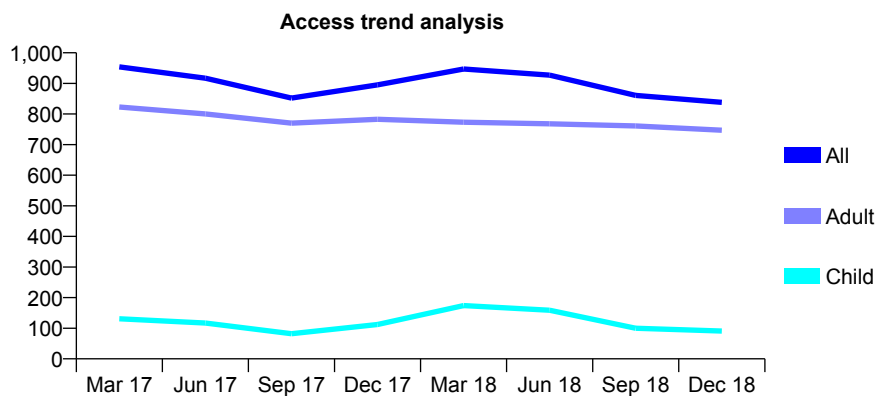
## Q57 - Vital Signs At a Glance Contract Report for 199036/0002 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | North Hill Surgery Ltd |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/05/2010             |
| Contract end date    |                        |

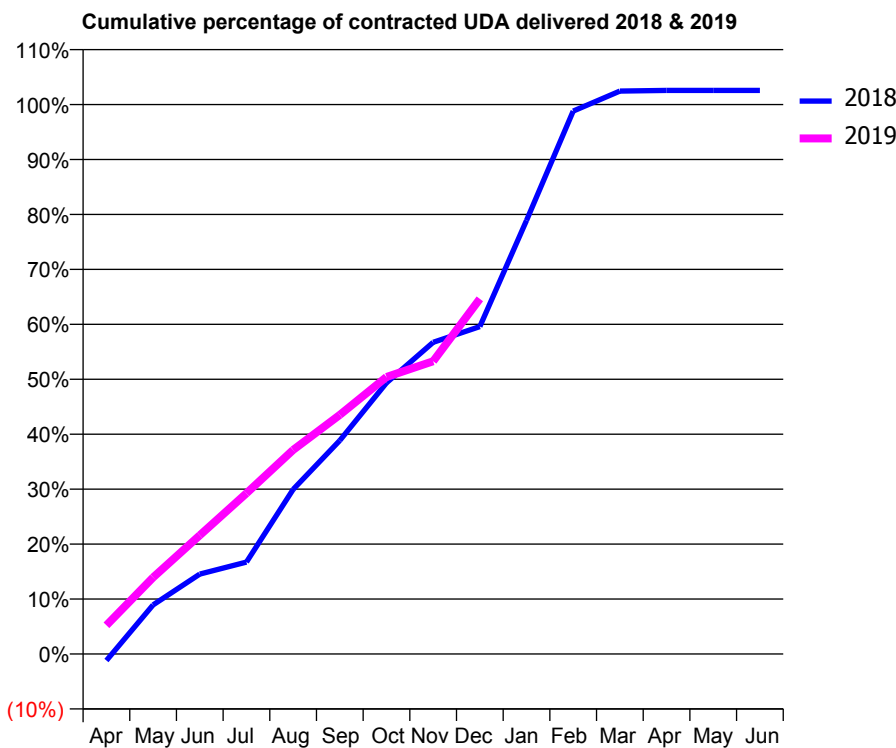
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,500      |
| Carry forward general activity (UDA)        | -50        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £59,415.67 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 895           |                               |
| Quarter ending March 2018           | 947           | ↑                             |
| Quarter ending June 2018            | 927           | ↓                             |
| Quarter ending September 2018       | 861           | ↓                             |
| Quarter ending December 2018        | 838           | ↓                             |
| <b>Variance since December 2017</b> | <b>(6.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -30                               | 131   |
| May       | 223                               | 349   |
| June      | 364                               | 540   |
| July      | 418                               | 732   |
| August    | 749                               | 929   |
| September | 972                               | 1,088 |
| October   | 1,233                             | 1,260 |
| November  | 1,418                             | 1,332 |
| December  | 1,490                             | 1,616 |
| January   | 1,972                             |       |
| February  | 2,470                             |       |
| March     | 2,561                             |       |
| April     | 2,564                             |       |
| May       | 2,564                             |       |
| June      | 2,564                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 33          | 9.1%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 40       | 554         | 7.2%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 5        | 33          | 15.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 180      | 554         | 32.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 59       | 586         | 10.1%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 586         | 1.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 586         | 1.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

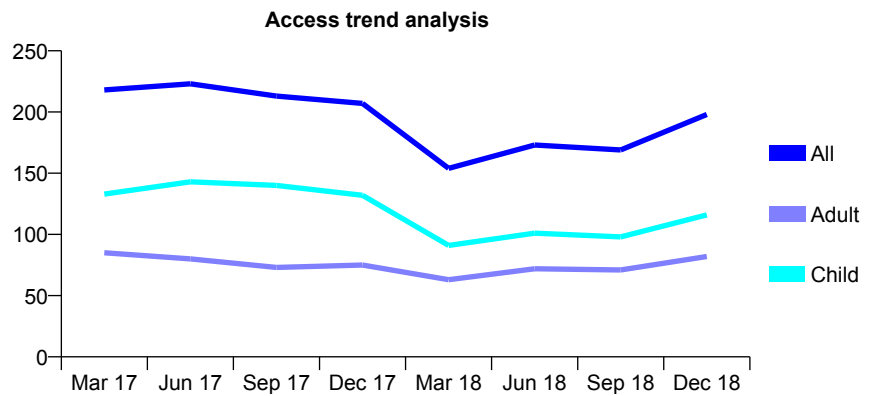
## Q57 - Vital Signs At a Glance Contract Report for 199036/0003 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | North Hill Surgery Ltd |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/05/2010             |
| Contract end date    |                        |

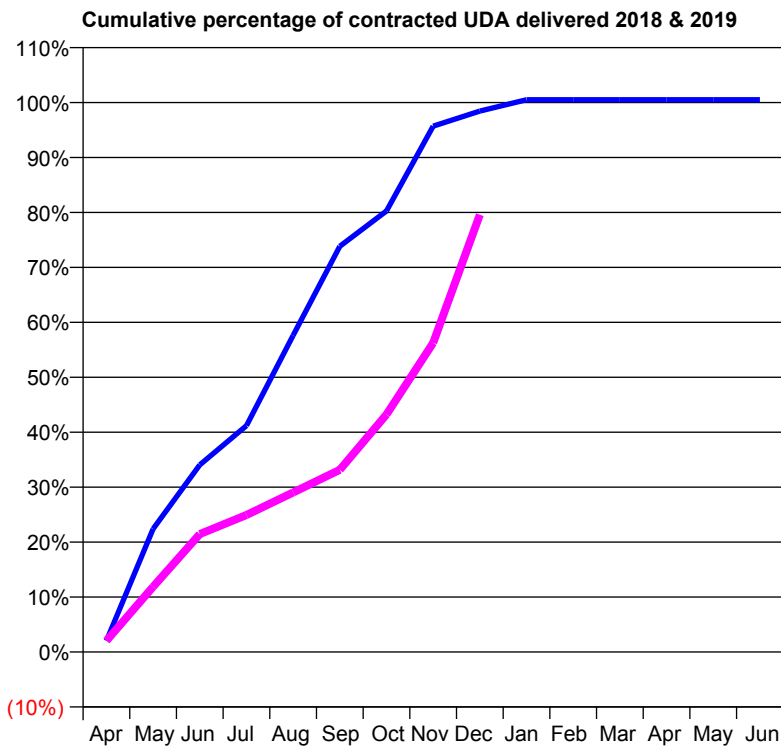
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 438        |
| Carry forward general activity (UDA)        | -2         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,635.46 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 207           |                               |
| Quarter ending March 2018           | 154           | ↓                             |
| Quarter ending June 2018            | 173           | ↑                             |
| Quarter ending September 2018       | 169           | ↓                             |
| Quarter ending December 2018        | 198           | ↑                             |
| <b>Variance since December 2017</b> | <b>(4.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 9                                 | 9    |
| May       | 98                                | 52   |
| June      | 149                               | 94   |
| July      | 180                               | 109  |
| August    | 252                               | 127  |
| September | 323                               | 145  |
| October   | 352                               | 189  |
| November  | 419                               | 246  |
| December  | 431                               | 349  |
| January   | 440                               |      |
| February  | 440                               |      |
| March     | 440                               |      |
| April     | 440                               |      |
| May       | 440                               |      |
| June      | 440                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 131         | 3.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 56          | 7.1%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 40       | 131         | 30.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4        | 56          | 7.1%     | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 185         | 1.6%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 185         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 185         | 1.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

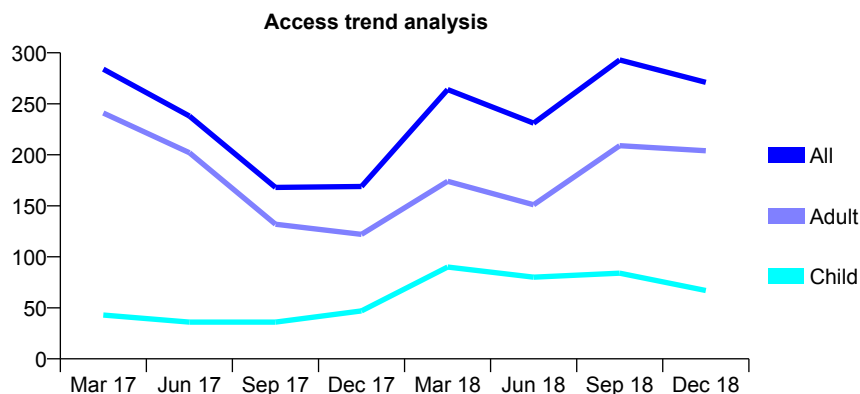
## Q57 - Vital Signs At a Glance Contract Report for 199036/0004 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | North Hill Surgery Ltd |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/05/2010             |
| Contract end date    |                        |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 500        |
| Carry forward general activity (UDA)        | 4          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,823.61 |

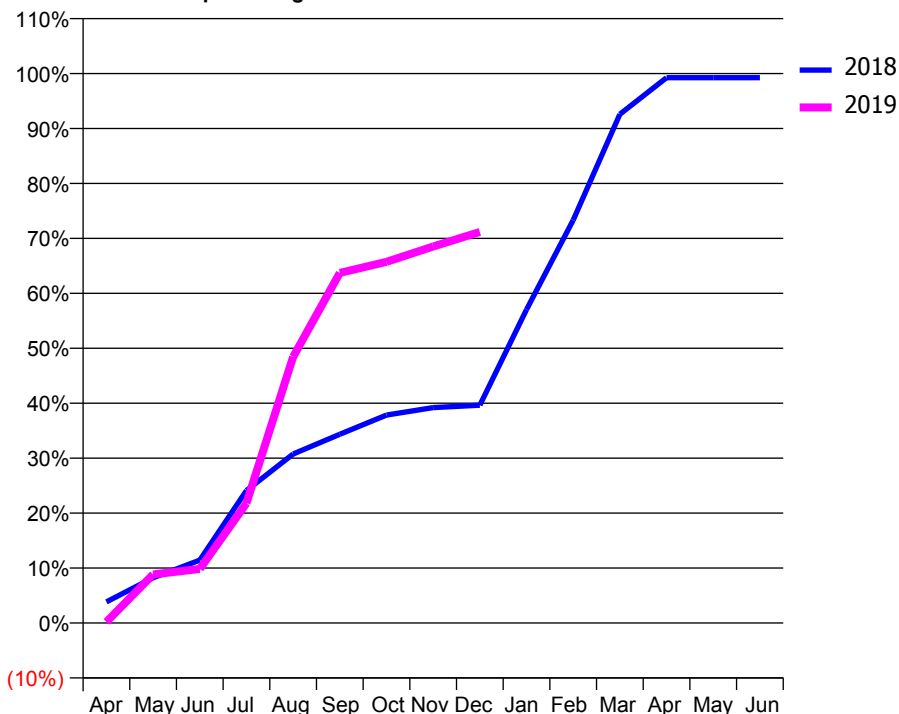
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 169          |                               |
| Quarter ending March 2018           | 264          | ↑                             |
| Quarter ending June 2018            | 231          | ↓                             |
| Quarter ending September 2018       | 293          | ↑                             |
| Quarter ending December 2018        | 271          | ↓                             |
| <b>Variance since December 2017</b> | <b>60.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 19                                | 1    |
| May       | 41                                | 44   |
| June      | 57                                | 49   |
| July      | 121                               | 109  |
| August    | 154                               | 242  |
| September | 172                               | 319  |
| October   | 189                               | 329  |
| November  | 196                               | 343  |
| December  | 198                               | 356  |
| January   | 285                               |      |
| February  | 367                               |      |
| March     | 463                               |      |
| April     | 496                               |      |
| May       | 496                               |      |
| June      | 496                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 63          | 3.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 170         | 5.3%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 22       | 63          | 34.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 26       | 170         | 15.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 210         | 6.7%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 210         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 210         | 1.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

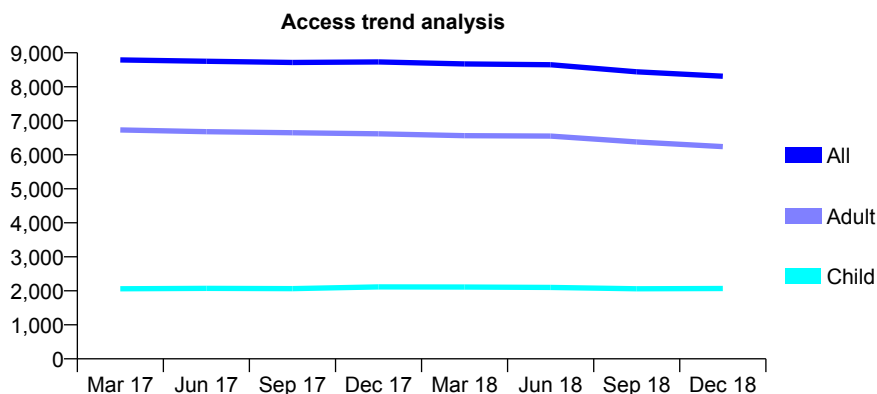
## Q57 - Vital Signs At a Glance Contract Report for 199559/0002 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | Parmar Dental |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 23/08/2011    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,128      |
| Carry forward general activity (UDA)        | -338        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £626,551.40 |

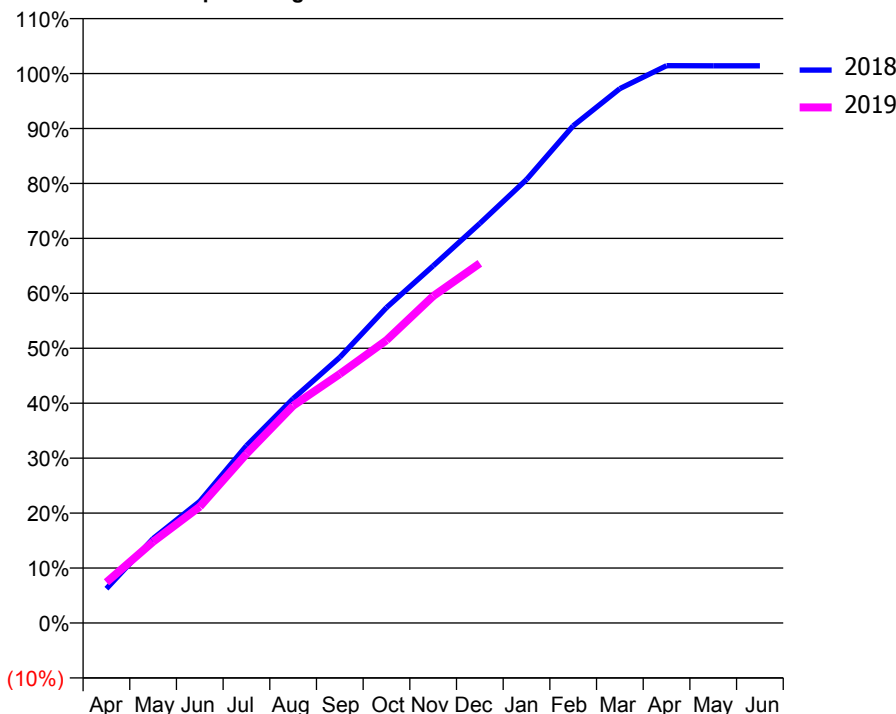
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 8,733         |                               |
| Quarter ending March 2018           | 8,673         | →                             |
| Quarter ending June 2018            | 8,650         | →                             |
| Quarter ending September 2018       | 8,441         | ↓                             |
| Quarter ending December 2018        | 8,311         | ↓                             |
| <b>Variance since December 2017</b> | <b>(4.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,507                             | 1,788  |
| May       | 3,710                             | 3,570  |
| June      | 5,342                             | 5,108  |
| July      | 7,784                             | 7,428  |
| August    | 9,854                             | 9,538  |
| September | 11,664                            | 10,936 |
| October   | 13,851                            | 12,415 |
| November  | 15,684                            | 14,352 |
| December  | 17,545                            | 15,793 |
| January   | 19,470                            |        |
| February  | 21,830                            |        |
| March     | 23,465                            |        |
| April     | 24,469                            |        |
| May       | 24,468                            |        |
| June      | 24,466                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 209      | 2,389       | 8.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,079    | 6,932       | 15.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,515    | 2,389       | 63.4%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,203    | 6,932       | 60.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 967      | 8,798       | 11.0%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 84       | 8,798       | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 8,798       | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

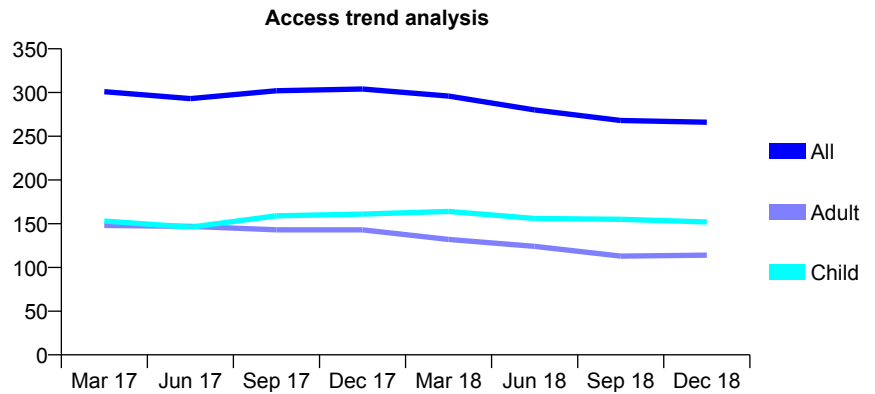
## Q57 - Vital Signs At a Glance Contract Report for 205230/0002 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | Oakmor Dental Centre |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 05/05/2011           |
| Contract end date    |                      |

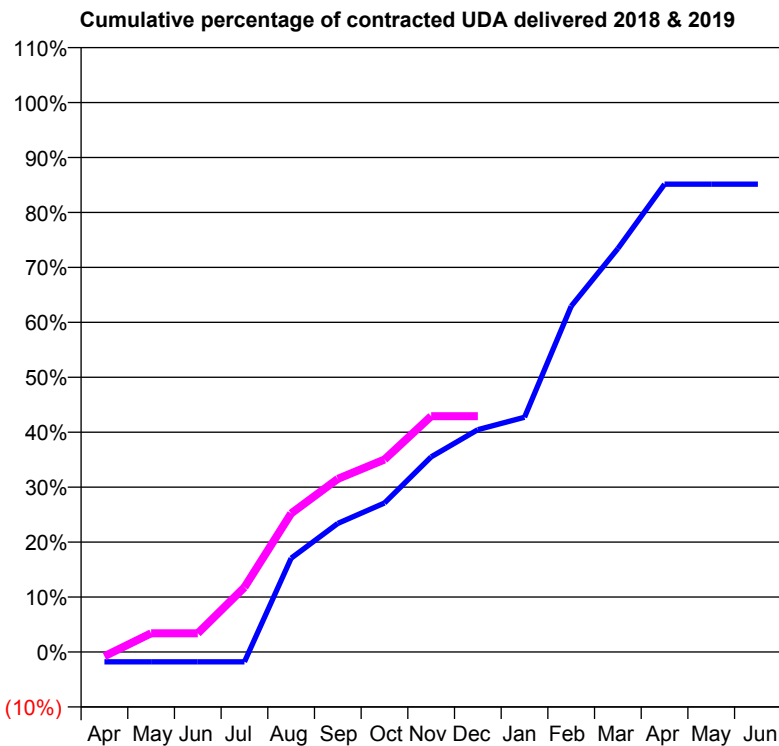
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 888        |
| Carry forward general activity (UDA)        | 7          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,186.17 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 304            |                               |
| Quarter ending March 2018           | 296            | ↓                             |
| Quarter ending June 2018            | 280            | ↓                             |
| Quarter ending September 2018       | 268            | ↓                             |
| Quarter ending December 2018        | 266            | →                             |
| <b>Variance since December 2017</b> | <b>(12.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -16                               | -7   |
| May       | -16                               | 30   |
| June      | -16                               | 30   |
| July      | -16                               | 105  |
| August    | 152                               | 224  |
| September | 208                               | 280  |
| October   | 241                               | 311  |
| November  | 315                               | 381  |
| December  | 359                               | 381  |
| January   | 379                               |      |
| February  | 559                               |      |
| March     | 652                               |      |
| April     | 756                               |      |
| May       | 756                               |      |
| June      | 756                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 177         | 7.3%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 95          | 17.9%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 135      | 177         | 76.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 62       | 95          | 65.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 240         | 4.6%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 240         | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 240         | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

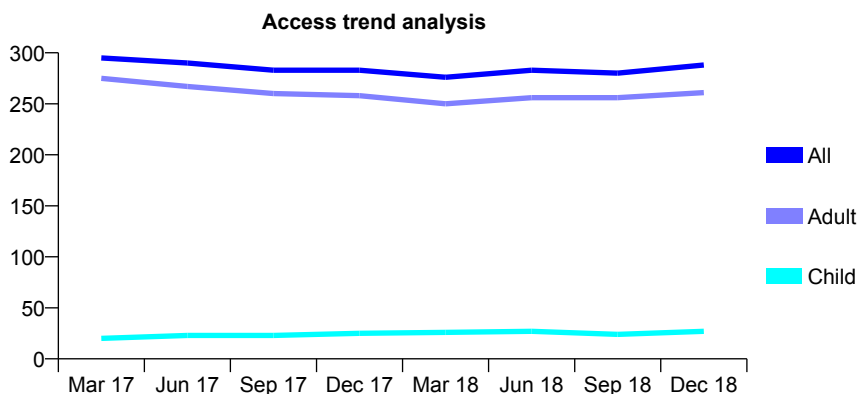
## Q57 - Vital Signs At a Glance Contract Report for 207837/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR RK DESAI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

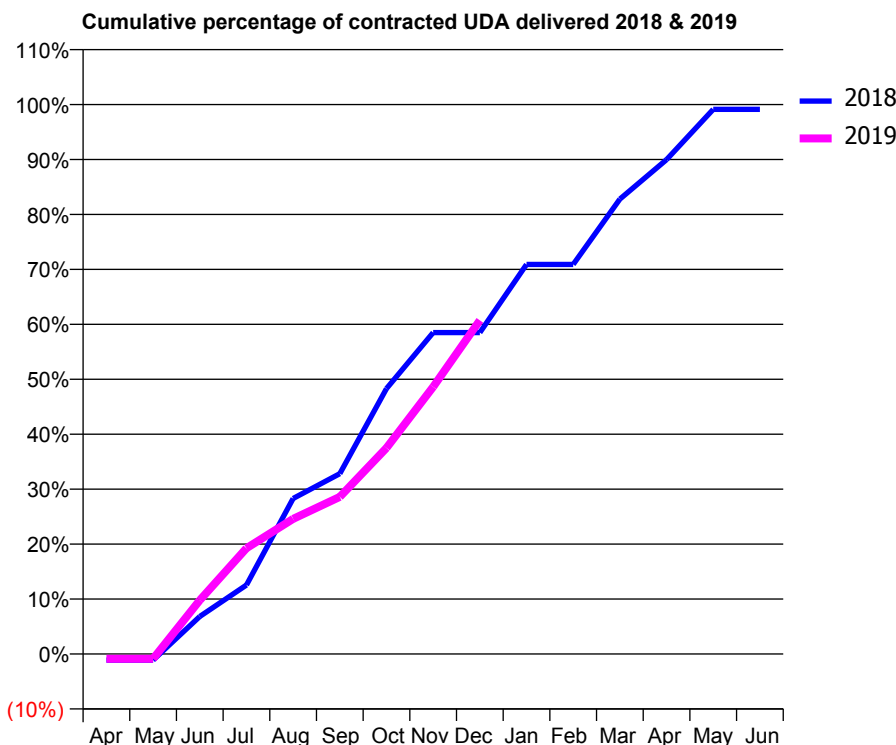
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 800        |
| Carry forward general activity (UDA)        | 7          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £25,189.61 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 283         |                               |
| Quarter ending March 2018           | 276         | ↓                             |
| Quarter ending June 2018            | 283         | ↑                             |
| Quarter ending September 2018       | 280         | ↓                             |
| Quarter ending December 2018        | 288         | ↑                             |
| <b>Variance since December 2017</b> | <b>1.8%</b> | →                             |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2018 | 2019 |
| April                             | -9   | -7   |
| May                               | -9   | -7   |
| June                              | 55   | 78   |
| July                              | 100  | 154  |
| August                            | 226  | 197  |
| September                         | 263  | 229  |
| October                           | 386  | 300  |
| November                          | 468  | 389  |
| December                          | 468  | 486  |
| January                           | 567  |      |
| February                          | 567  |      |
| March                             | 662  |      |
| April                             | 720  |      |
| May                               | 793  |      |
| June                              | 793  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 16          | 6.3%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 26       | 224         | 11.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2        | 16          | 12.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 75       | 224         | 33.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 64       | 187         | 34.2%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 187         | 3.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 187         | 1.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

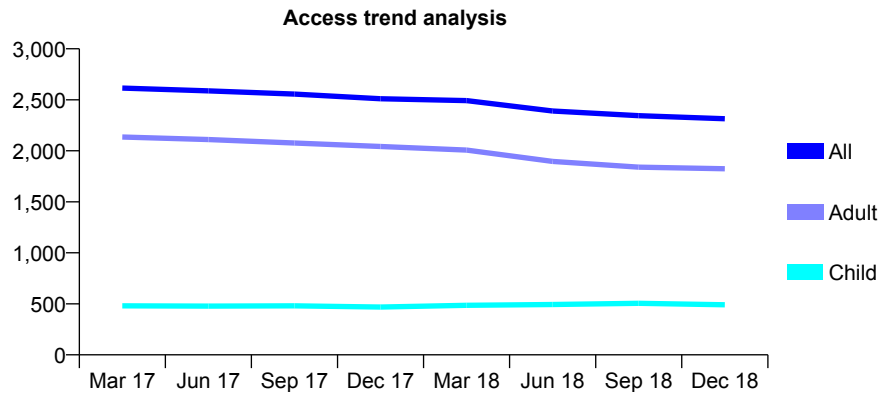
## Q57 - Vital Signs At a Glance Contract Report for 209708/0001 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Dedham Dental Surgery |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

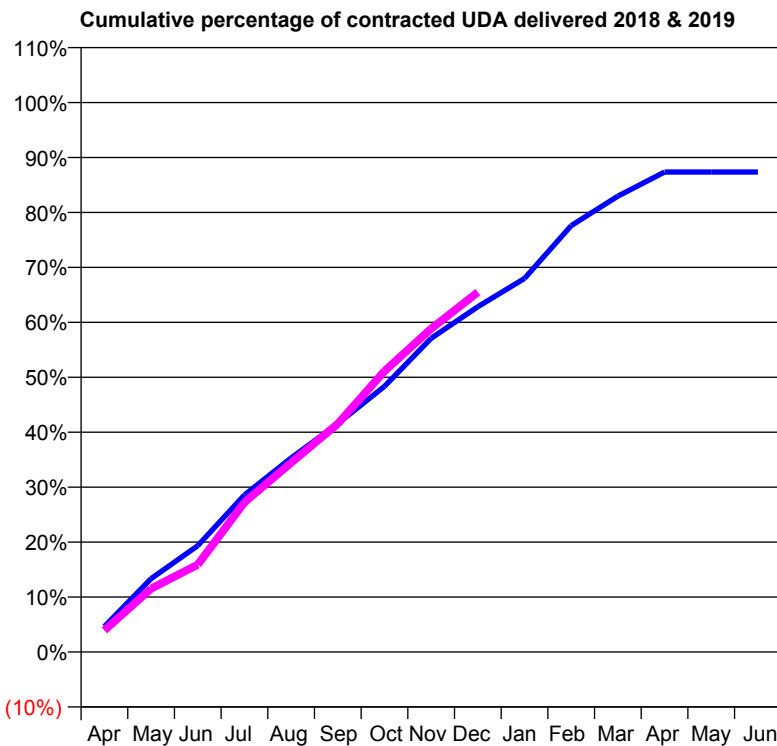
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,426       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £194,254.14 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,510         |                               |
| Quarter ending March 2018           | 2,492         | →                             |
| Quarter ending June 2018            | 2,390         | ↓                             |
| Quarter ending September 2018       | 2,345         | ↓                             |
| Quarter ending December 2018        | 2,315         | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 299                               | 254   |
| May       | 859                               | 742   |
| June      | 1,243                             | 1,023 |
| July      | 1,836                             | 1,750 |
| August    | 2,269                             | 2,214 |
| September | 2,670                             | 2,668 |
| October   | 3,107                             | 3,285 |
| November  | 3,669                             | 3,781 |
| December  | 4,037                             | 4,208 |
| January   | 4,368                             |       |
| February  | 4,986                             |       |
| March     | 5,331                             |       |
| April     | 5,613                             |       |
| May       | 5,614                             |       |
| June      | 5,614                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 530         | 3.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 285      | 2,106       | 13.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 292      | 530         | 55.1%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,219    | 2,106       | 57.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 130      | 2,466       | 5.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 2,466       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,466       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

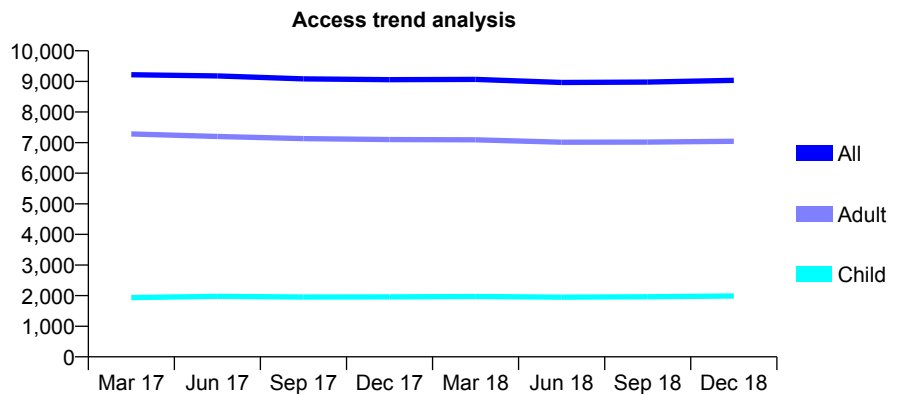
## Q57 - Vital Signs At a Glance Contract Report for 219045/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR PJ POWER  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

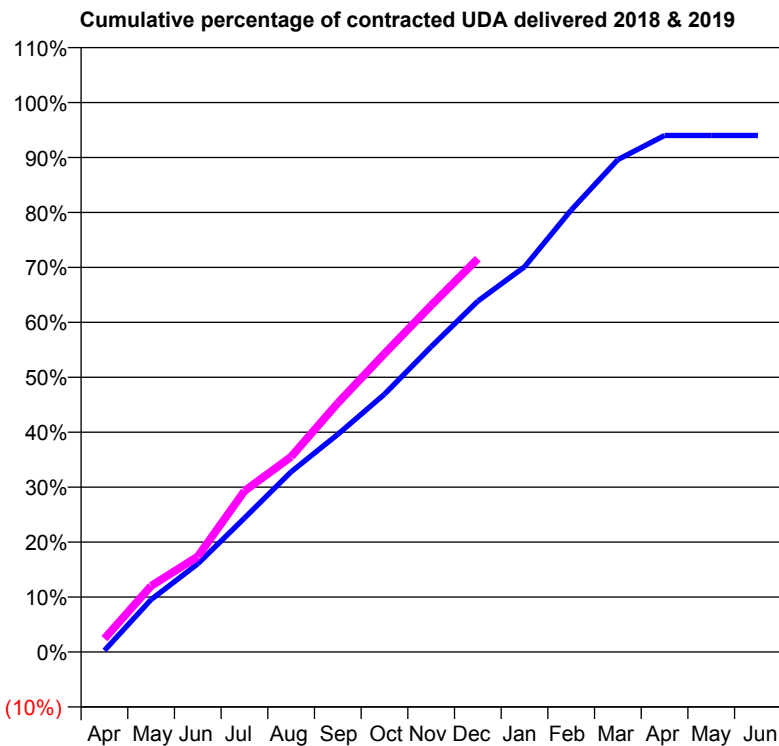
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,541      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £757,210.76 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,057         |                               |
| Quarter ending March 2018           | 9,065         | →                             |
| Quarter ending June 2018            | 8,964         | ↓                             |
| Quarter ending September 2018       | 8,978         | →                             |
| Quarter ending December 2018        | 9,033         | →                             |
| <b>Variance since December 2017</b> | <b>(0.3%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 72                                | 645    |
| May       | 2,535                             | 3,191  |
| June      | 4,260                             | 4,618  |
| July      | 6,471                             | 7,775  |
| August    | 8,704                             | 9,433  |
| September | 10,517                            | 12,031 |
| October   | 12,451                            | 14,409 |
| November  | 14,744                            | 16,739 |
| December  | 16,948                            | 19,000 |
| January   | 18,601                            |        |
| February  | 21,345                            |        |
| March     | 23,785                            |        |
| April     | 24,950                            |        |
| May       | 24,947                            |        |
| June      | 24,947                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 146      | 2,256       | 6.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,158    | 7,767       | 14.9%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,300    | 2,256       | 57.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,975    | 7,767       | 51.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,130    | 9,523       | 11.9%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 54       | 9,523       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 9,523       | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



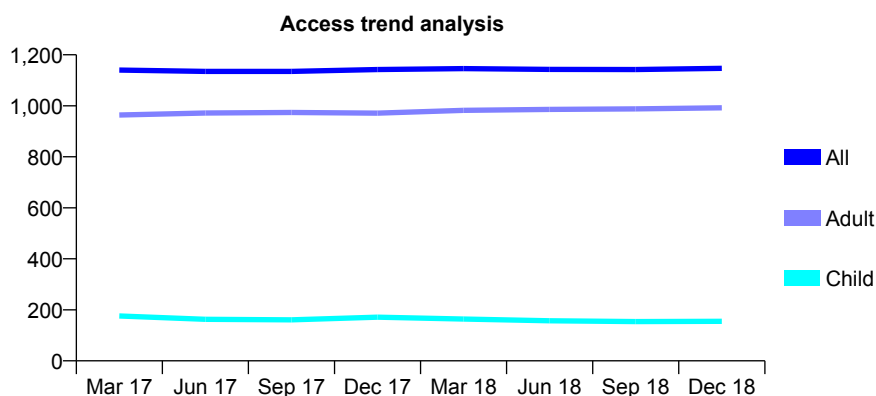
## Q57 - Vital Signs At a Glance Contract Report for 220051/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MRS SA RANKIN |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

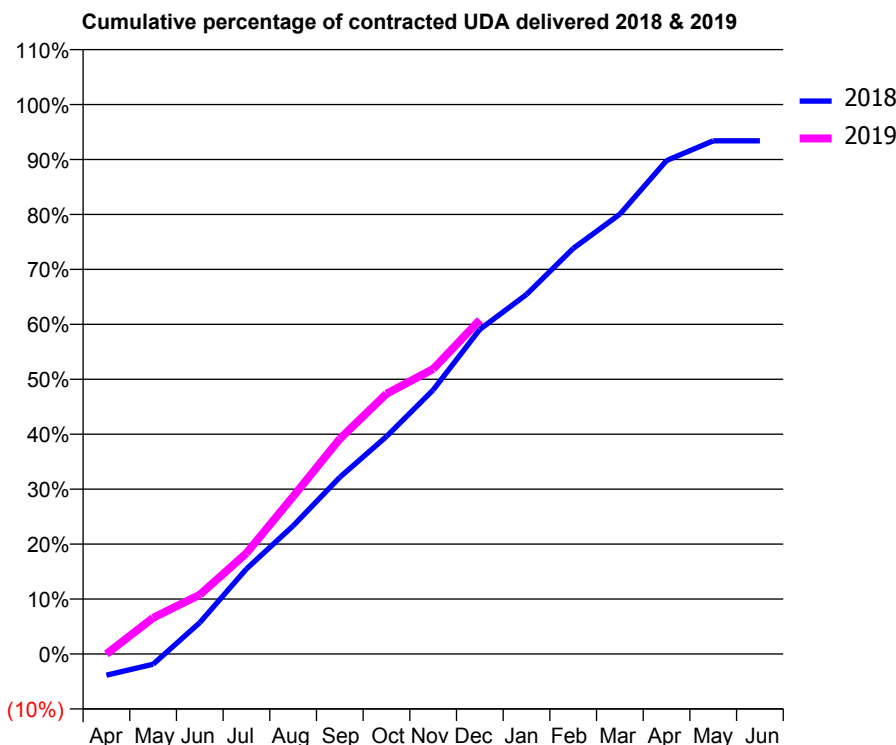
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,735      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £83,612.10 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,142       |                               |
| Quarter ending March 2018           | 1,146       | →                             |
| Quarter ending June 2018            | 1,143       | →                             |
| Quarter ending September 2018       | 1,142       | →                             |
| Quarter ending December 2018        | 1,147       | →                             |
| <b>Variance since December 2017</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -145                              | 0     |
| May       | -71                               | 246   |
| June      | 213                               | 403   |
| July      | 579                               | 685   |
| August    | 872                               | 1,071 |
| September | 1,201                             | 1,462 |
| October   | 1,479                             | 1,769 |
| November  | 1,795                             | 1,937 |
| December  | 2,206                             | 2,271 |
| January   | 2,444                             |       |
| February  | 2,757                             |       |
| March     | 2,990                             |       |
| April     | 3,354                             |       |
| May       | 3,488                             |       |
| June      | 3,488                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 140         | 3.6%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 162      | 979         | 16.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 73       | 140         | 52.1%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 402      | 979         | 41.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 86       | 922         | 9.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 922         | 2.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 922         | 2.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

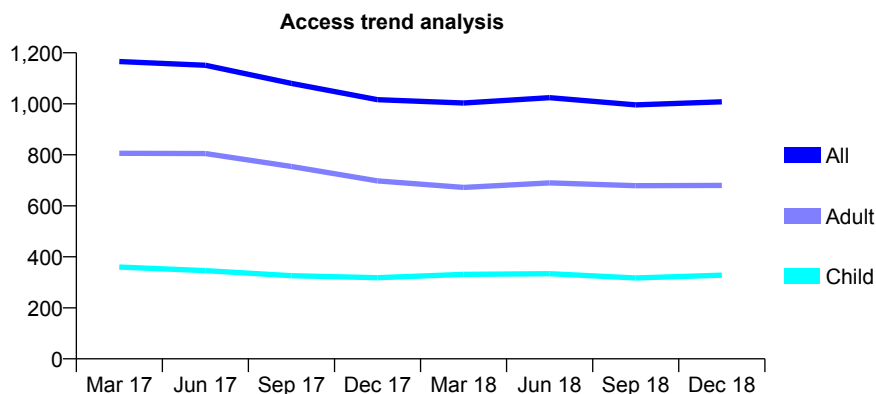
## Q57 - Vital Signs At a Glance Contract Report for 221694/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR MP GOODCHILD |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,861      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £72,402.30 |

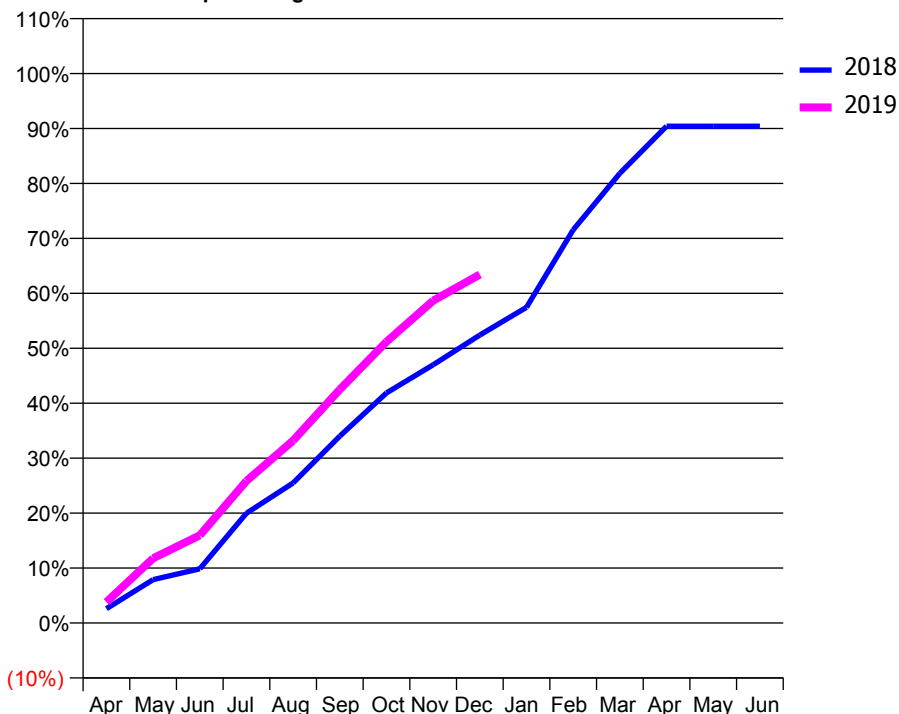
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,016         |                               |
| Quarter ending March 2018           | 1,003         | ↓                             |
| Quarter ending June 2018            | 1,024         | ↑                             |
| Quarter ending September 2018       | 996           | ↓                             |
| Quarter ending December 2018        | 1,008         | →                             |
| <b>Variance since December 2017</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 75                                | 110   |
| May       | 226                               | 337   |
| June      | 282                               | 456   |
| July      | 572                               | 740   |
| August    | 730                               | 950   |
| September | 973                               | 1,216 |
| October   | 1,198                             | 1,465 |
| November  | 1,344                             | 1,678 |
| December  | 1,499                             | 1,815 |
| January   | 1,644                             |       |
| February  | 2,047                             |       |
| March     | 2,341                             |       |
| April     | 2,586                             |       |
| May       | 2,586                             |       |
| June      | 2,586                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 333         | 5.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 72       | 575         | 12.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 187      | 333         | 56.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 258      | 575         | 44.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 54       | 832         | 6.5%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 832         | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 832         | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

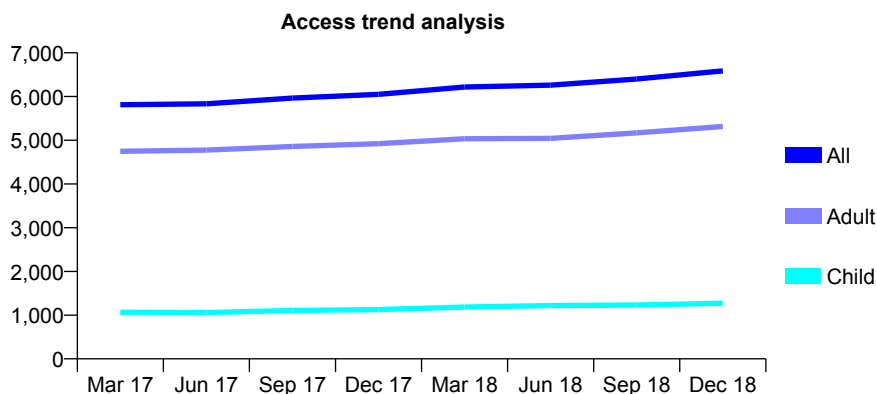
## Q57 - Vital Signs At a Glance Contract Report for 229598/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Heybridge Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

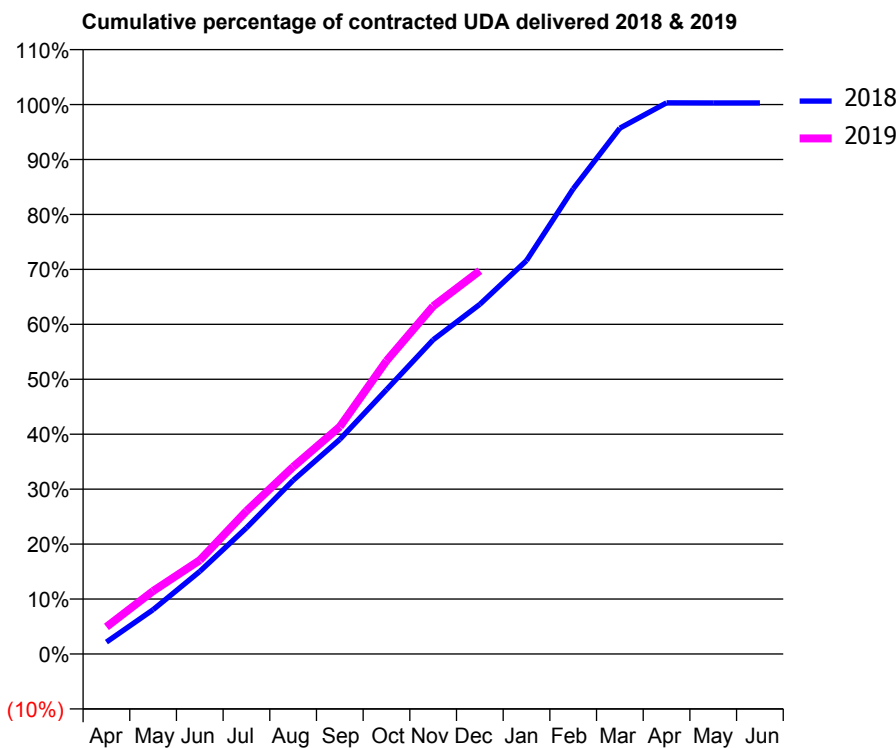
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,357      |
| Carry forward general activity (UDA)        | -72         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £643,626.69 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,049       |                               |
| Quarter ending March 2018           | 6,219       | ↑                             |
| Quarter ending June 2018            | 6,261       | →                             |
| Quarter ending September 2018       | 6,401       | ↑                             |
| Quarter ending December 2018        | 6,588       | ↑                             |
| <b>Variance since December 2017</b> | <b>8.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 462                               | 1,054  |
| May       | 1,722                             | 2,451  |
| June      | 3,209                             | 3,645  |
| July      | 4,906                             | 5,558  |
| August    | 6,750                             | 7,276  |
| September | 8,339                             | 8,834  |
| October   | 10,274                            | 11,395 |
| November  | 12,211                            | 13,519 |
| December  | 13,594                            | 14,896 |
| January   | 15,294                            |        |
| February  | 18,079                            |        |
| March     | 20,438                            |        |
| April     | 21,420                            |        |
| May       | 21,417                            |        |
| June      | 21,417                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 190      | 1,582       | 12.0%    | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,219    | 6,230       | 19.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 968      | 1,582       | 61.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,580    | 6,230       | 57.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 784      | 7,120       | 11.0%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 59       | 7,120       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 7,120       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

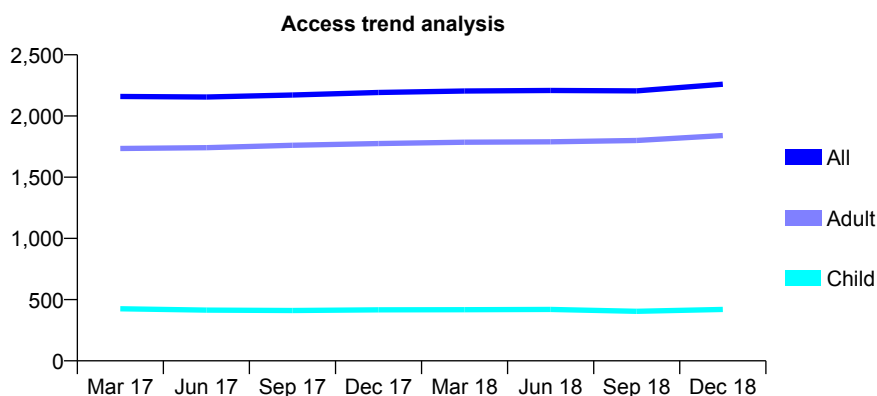
## Q57 - Vital Signs At a Glance Contract Report for 237914/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MISS S RASHID |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

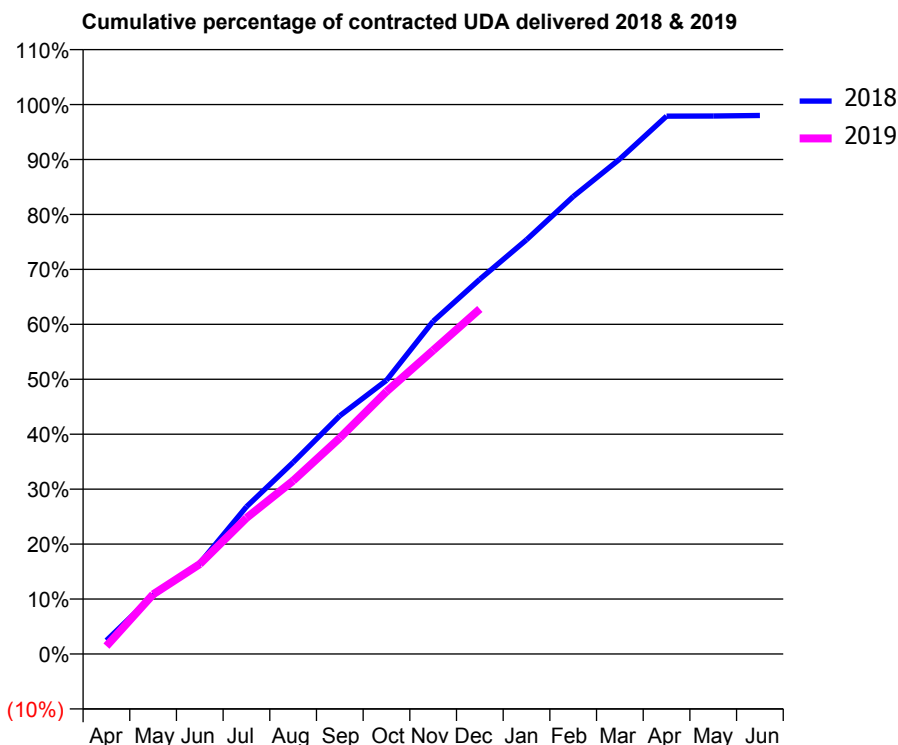
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,521       |
| Carry forward general activity (UDA)        | 131         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £153,903.13 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,192       |                               |
| Quarter ending March 2018           | 2,204       | →                             |
| Quarter ending June 2018            | 2,209       | →                             |
| Quarter ending September 2018       | 2,205       | →                             |
| Quarter ending December 2018        | 2,260       | ↑                             |
| <b>Variance since December 2017</b> | <b>3.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 161   | 94    |
| May                               | 695   | 708   |
| June                              | 1,079 | 1,068 |
| July                              | 1,747 | 1,615 |
| August                            | 2,274 | 2,057 |
| September                         | 2,827 | 2,564 |
| October                           | 3,248 | 3,115 |
| November                          | 3,949 | 3,604 |
| December                          | 4,447 | 4,094 |
| January                           | 4,915 |       |
| February                          | 5,428 |       |
| March                             | 5,875 |       |
| April                             | 6,382 |       |
| May                               | 6,384 |       |
| June                              | 6,390 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 530         | 4.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 200      | 2,270       | 8.8%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 401      | 530         | 75.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,702    | 2,270       | 75.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 56       | 2,506       | 2.2%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 2,506       | 0.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,506       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

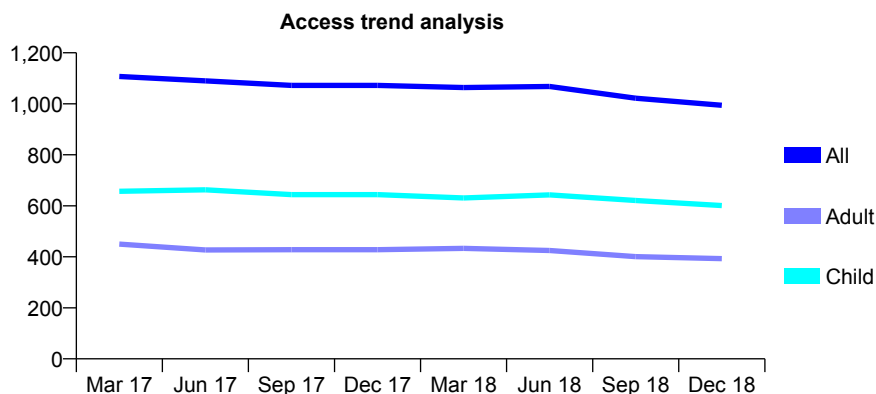
## Q57 - Vital Signs At a Glance Contract Report for 239402/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MISS CJ COPE |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

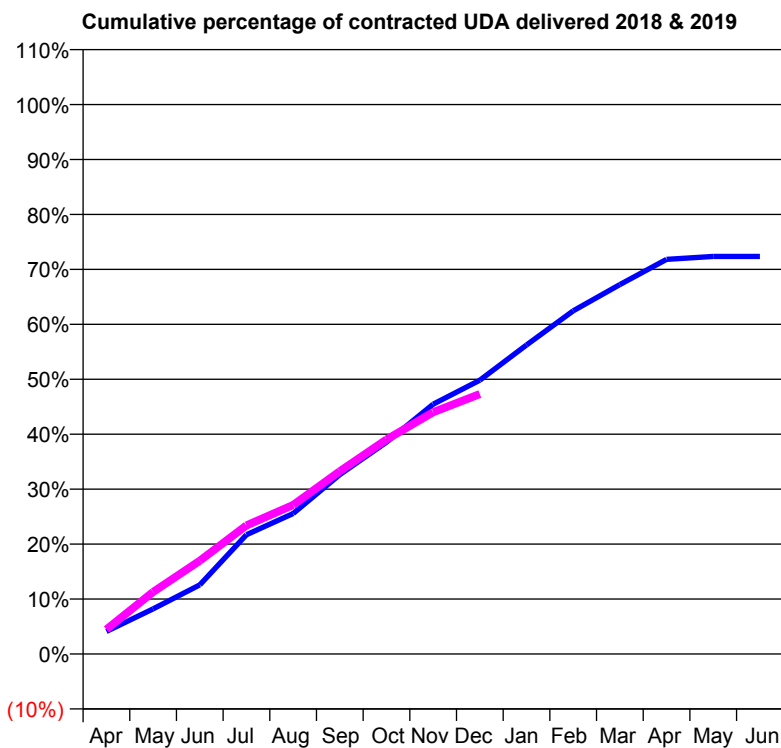
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £81,722.99 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,072         |                               |
| Quarter ending March 2018           | 1,064         | →                             |
| Quarter ending June 2018            | 1,068         | →                             |
| Quarter ending September 2018       | 1,022         | ↓                             |
| Quarter ending December 2018        | 994           | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 123   | 134   |
| May                               | 247   | 339   |
| June                              | 377   | 509   |
| July                              | 651   | 702   |
| August                            | 767   | 814   |
| September                         | 980   | 998   |
| October                           | 1,157 | 1,171 |
| November                          | 1,364 | 1,320 |
| December                          | 1,495 | 1,419 |
| January                           | 1,687 |       |
| February                          | 1,874 |       |
| March                             | 2,017 |       |
| April                             | 2,154 |       |
| May                               | 2,170 |       |
| June                              | 2,170 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 64       | 736         | 8.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 33       | 313         | 10.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 520      | 736         | 70.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 198      | 313         | 63.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 47       | 935         | 5.0%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 935         | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 935         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

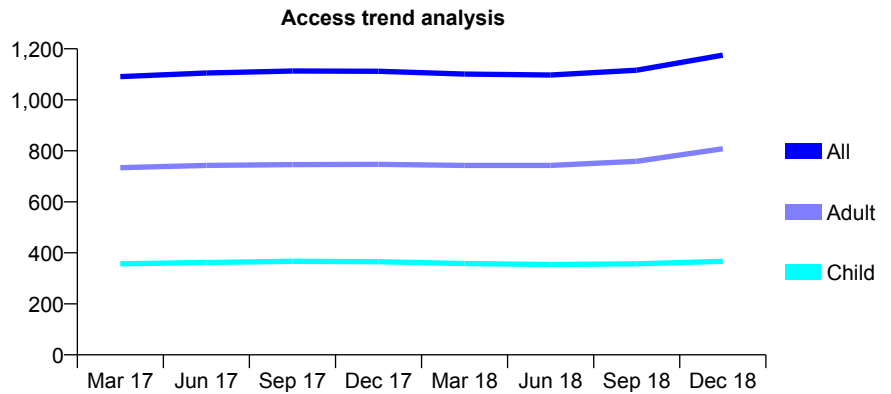
## Q57 - Vital Signs At a Glance Contract Report for 243566/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Toothshine Dental Clinic |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,979      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £71,888.81 |

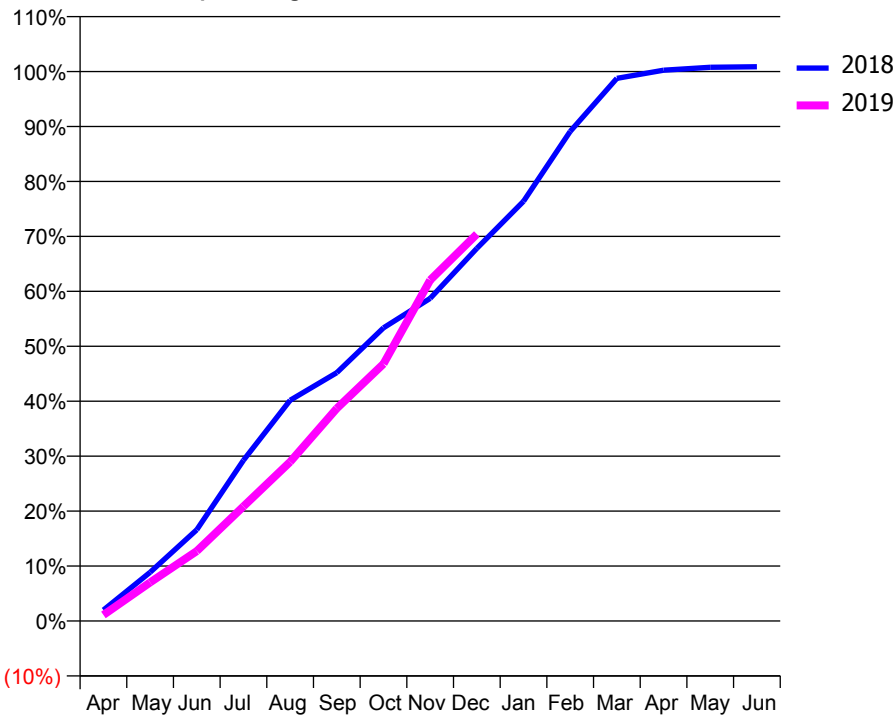
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,112       |                               |
| Quarter ending March 2018           | 1,101       | →                             |
| Quarter ending June 2018            | 1,097       | →                             |
| Quarter ending September 2018       | 1,116       | →                             |
| Quarter ending December 2018        | 1,175       | ↑                             |
| <b>Variance since December 2017</b> | <b>5.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 48                                | 33    |
| May       | 213                               | 209   |
| June      | 399                               | 379   |
| July      | 702                               | 621   |
| August    | 964                               | 863   |
| September | 1,085                             | 1,153 |
| October   | 1,281                             | 1,394 |
| November  | 1,409                             | 1,848 |
| December  | 1,627                             | 2,097 |
| January   | 1,833                             |       |
| February  | 2,138                             |       |
| March     | 2,370                             |       |
| April     | 2,406                             |       |
| May       | 2,419                             |       |
| June      | 2,421                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 323         | 5.6%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 76       | 668         | 11.4%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 166      | 323         | 51.4%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 314      | 668         | 47.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 66       | 964         | 6.8%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 964         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 964         | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

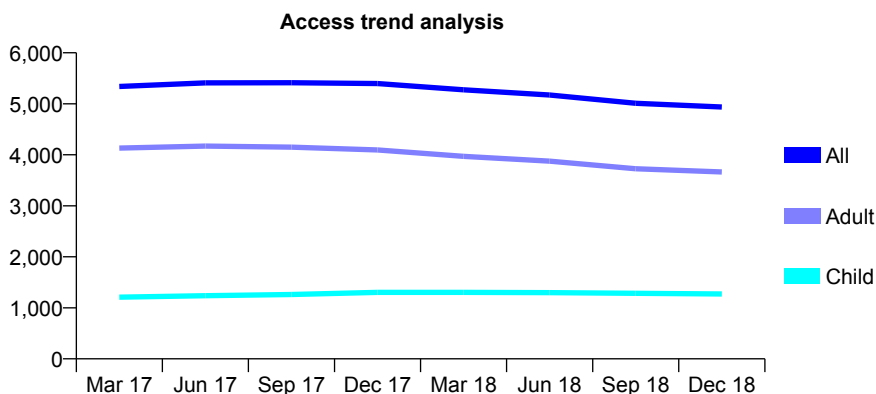
## Q57 - Vital Signs At a Glance Contract Report for 251089/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR JC CUDDIGAN |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

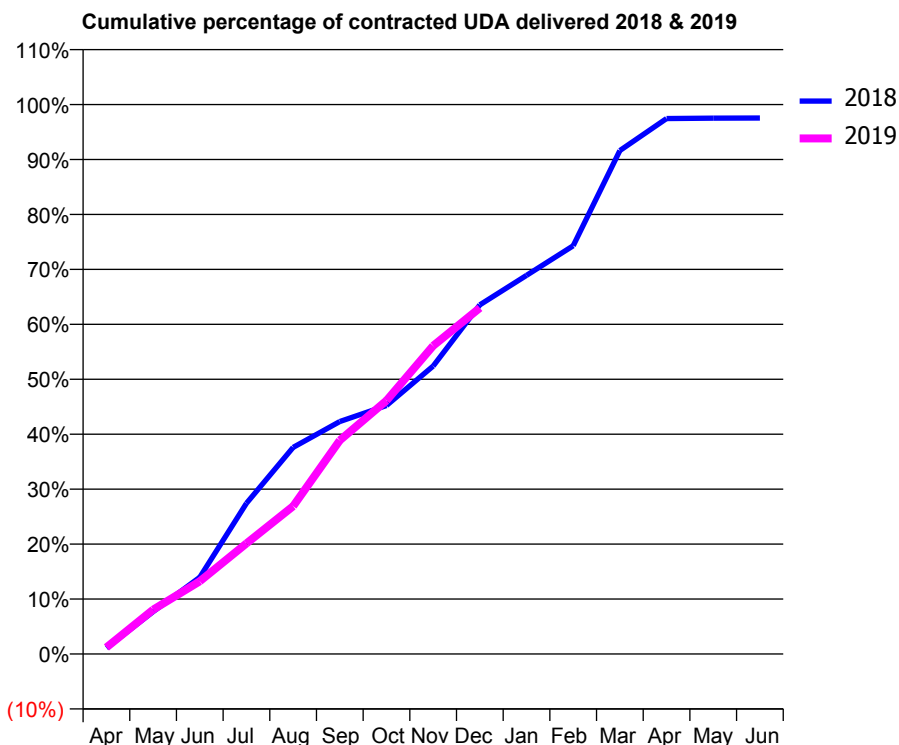
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,799      |
| Carry forward general activity (UDA)        | 291         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £297,572.16 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,398         |                               |
| Quarter ending March 2018           | 5,274         | ↓                             |
| Quarter ending June 2018            | 5,173         | ↓                             |
| Quarter ending September 2018       | 5,011         | ↓                             |
| Quarter ending December 2018        | 4,937         | ↓                             |
| <b>Variance since December 2017</b> | <b>(8.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 131                               | 142   |
| May       | 910                               | 953   |
| June      | 1,646                             | 1,563 |
| July      | 3,238                             | 2,374 |
| August    | 4,438                             | 3,173 |
| September | 4,992                             | 4,587 |
| October   | 5,336                             | 5,443 |
| November  | 6,184                             | 6,619 |
| December  | 7,497                             | 7,432 |
| January   | 8,130                             |       |
| February  | 8,767                             |       |
| March     | 10,809                            |       |
| April     | 11,497                            |       |
| May       | 11,505                            |       |
| June      | 11,508                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 75       | 1,194       | 6.3%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 518      | 3,234       | 16.0%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 630      | 1,194       | 52.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,653    | 3,234       | 51.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 369      | 4,113       | 9.0%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 4,113       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 4,113       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

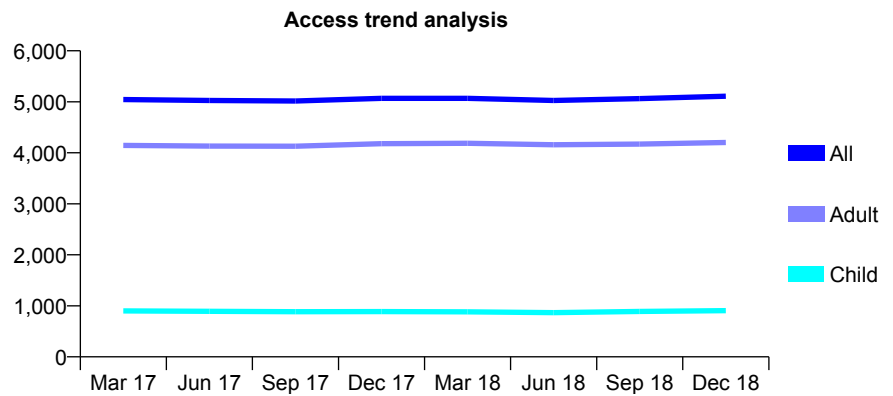
## Q57 - Vital Signs At a Glance Contract Report for 253197/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR DG FIGAJI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

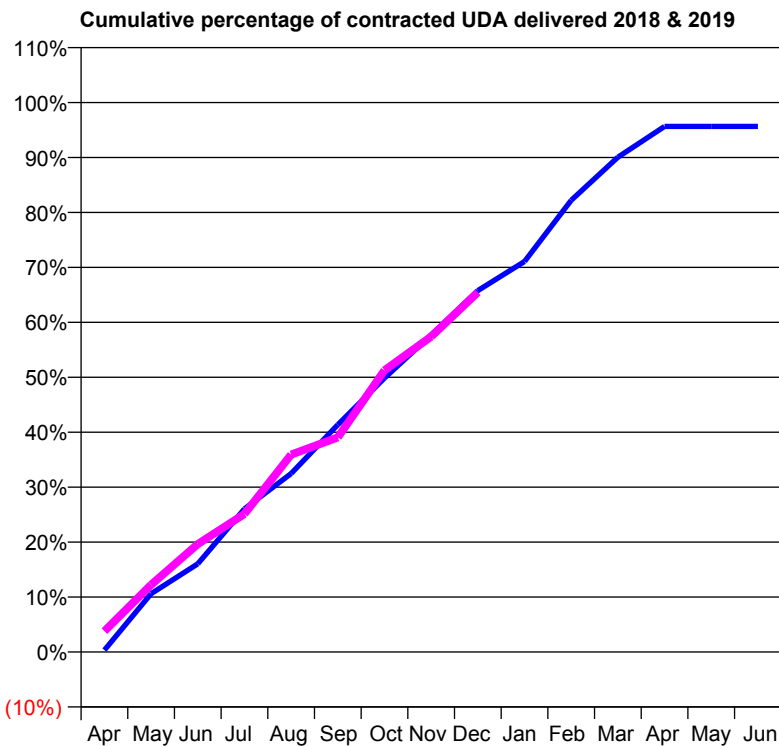
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,600      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £544,232.73 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,067       |                               |
| Quarter ending March 2018           | 5,068       | →                             |
| Quarter ending June 2018            | 5,026       | →                             |
| Quarter ending September 2018       | 5,063       | →                             |
| Quarter ending December 2018        | 5,110       | →                             |
| <b>Variance since December 2017</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 63                                | 667    |
| May       | 1,867                             | 2,156  |
| June      | 2,824                             | 3,455  |
| July      | 4,586                             | 4,424  |
| August    | 5,715                             | 6,323  |
| September | 7,280                             | 6,876  |
| October   | 8,774                             | 9,023  |
| November  | 10,156                            | 10,104 |
| December  | 11,578                            | 11,520 |
| January   | 12,508                            |        |
| February  | 14,470                            |        |
| March     | 15,849                            |        |
| April     | 16,833                            |        |
| May       | 16,833                            |        |
| June      | 16,833                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 922         | 4.9%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 573      | 4,511       | 12.7%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 577      | 922         | 62.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,718    | 4,511       | 60.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 243      | 5,060       | 4.8%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 5,060       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 114      | 5,060       | 2.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



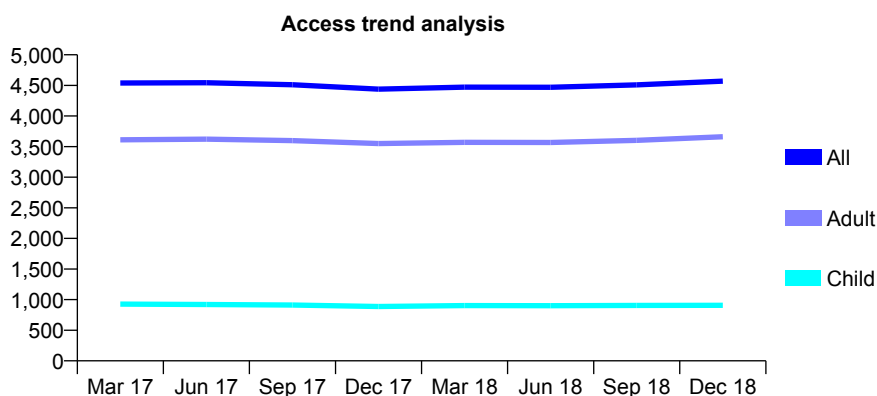
## Q57 - Vital Signs At a Glance Contract Report for 253197/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR DG FIGAJI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2007   |
| Contract end date    |              |

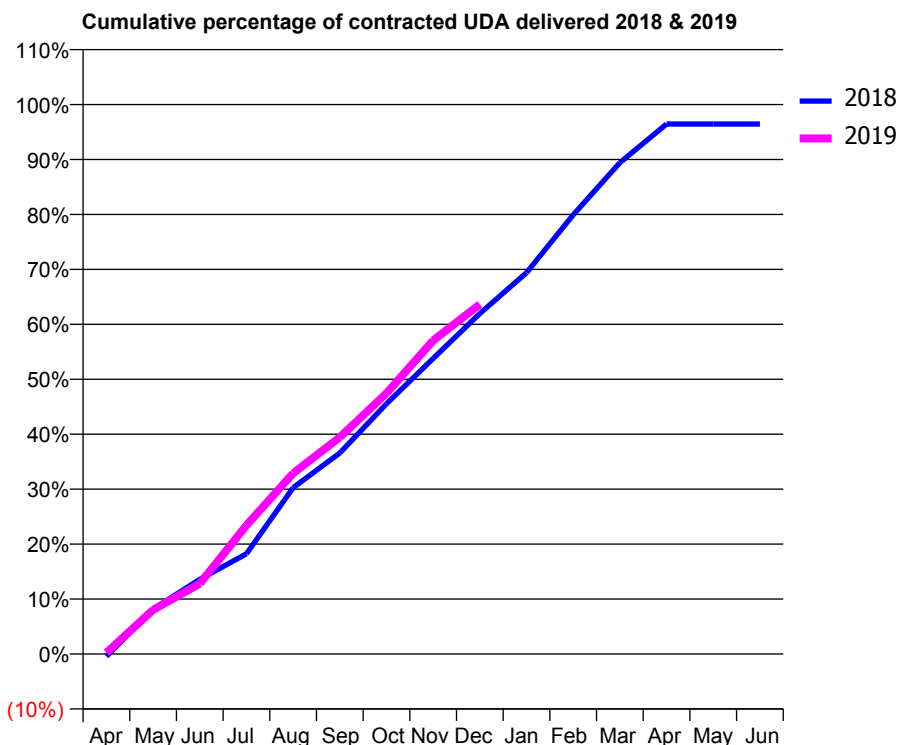
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,400      |
| Carry forward general activity (UDA)        | 476         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £353,455.75 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,438       |                               |
| Quarter ending March 2018           | 4,472       | →                             |
| Quarter ending June 2018            | 4,469       | →                             |
| Quarter ending September 2018       | 4,508       | →                             |
| Quarter ending December 2018        | 4,569       | →                             |
| <b>Variance since December 2017</b> | <b>3.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -59                               | 31    |
| May       | 1,096                             | 1,077 |
| June      | 1,822                             | 1,715 |
| July      | 2,445                             | 3,141 |
| August    | 4,055                             | 4,407 |
| September | 4,902                             | 5,285 |
| October   | 6,103                             | 6,360 |
| November  | 7,207                             | 7,646 |
| December  | 8,305                             | 8,527 |
| January   | 9,298                             |       |
| February  | 10,711                            |       |
| March     | 11,981                            |       |
| April     | 12,924                            |       |
| May       | 12,924                            |       |
| June      | 12,924                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 105      | 1,226       | 8.6%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 591      | 4,004       | 14.8%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 854      | 1,226       | 69.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,792    | 4,004       | 44.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 203      | 4,861       | 4.2%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 4,861       | 0.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 204      | 4,861       | 4.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

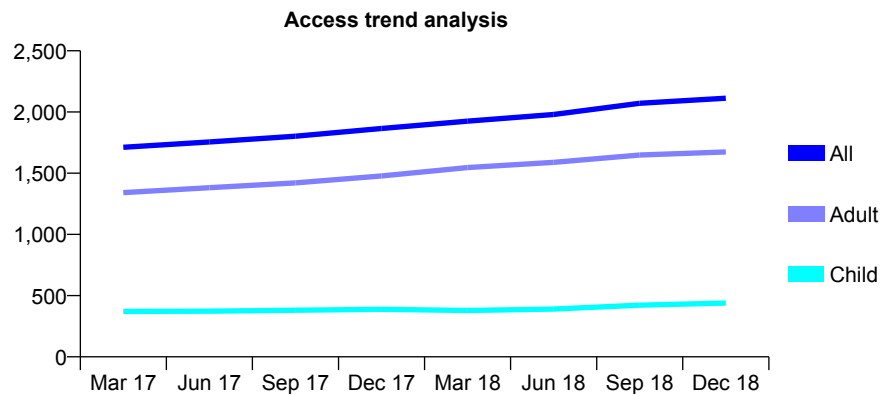
## Q57 - Vital Signs At a Glance Contract Report for 253855/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Optident Dental Clinic |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2006             |
| Contract end date    |                        |

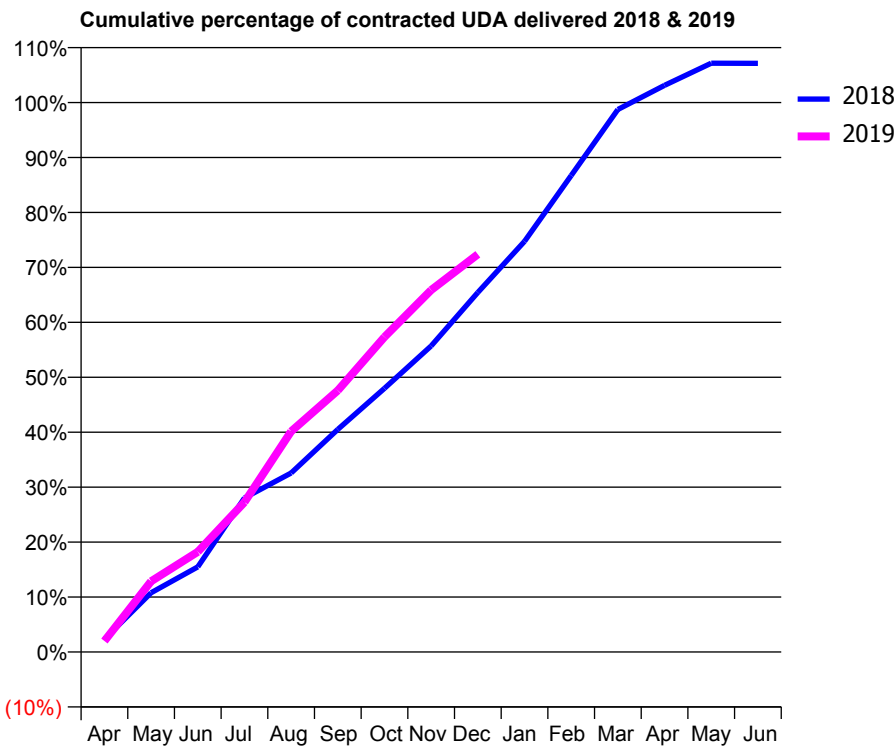
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,573       |
| Carry forward general activity (UDA)        | -151        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £220,282.04 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 1,866        |                               |
| Quarter ending March 2018           | 1,925        | ↑                             |
| Quarter ending June 2018            | 1,980        | ↑                             |
| Quarter ending September 2018       | 2,071        | ↑                             |
| Quarter ending December 2018        | 2,113        | ↑                             |
| <b>Variance since December 2017</b> | <b>13.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 178                               | 151   |
| May       | 817                               | 976   |
| June      | 1,174                             | 1,381 |
| July      | 2,124                             | 2,065 |
| August    | 2,468                             | 3,041 |
| September | 3,069                             | 3,604 |
| October   | 3,635                             | 4,342 |
| November  | 4,219                             | 4,989 |
| December  | 4,956                             | 5,482 |
| January   | 5,659                             |       |
| February  | 6,568                             |       |
| March     | 7,477                             |       |
| April     | 7,809                             |       |
| May       | 8,114                             |       |
| June      | 8,112                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 451         | 12.2%    | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 337      | 1,674       | 20.1%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 193      | 451         | 42.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 672      | 1,674       | 40.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 430      | 1,992       | 21.6%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,992       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,992       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

## Q57 - Vital Signs At a Glance Contract Report for 253855/0004 - December 2018

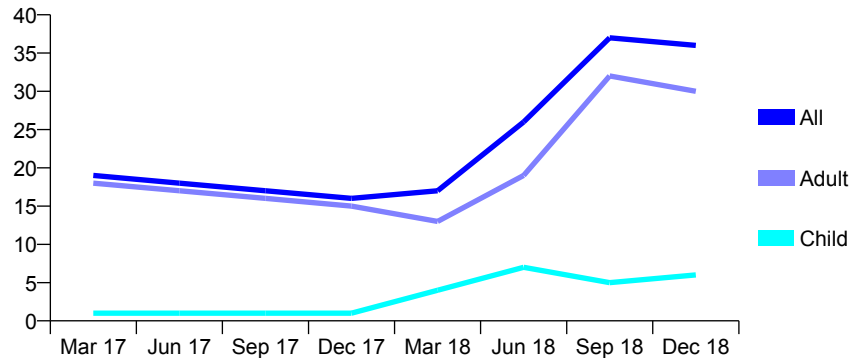
|                      |                        |
|----------------------|------------------------|
| Name or company name | Optident Dental Clinic |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2015             |
| Contract end date    |                        |

|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 123       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £3,565.40 |

### ACCESS\*

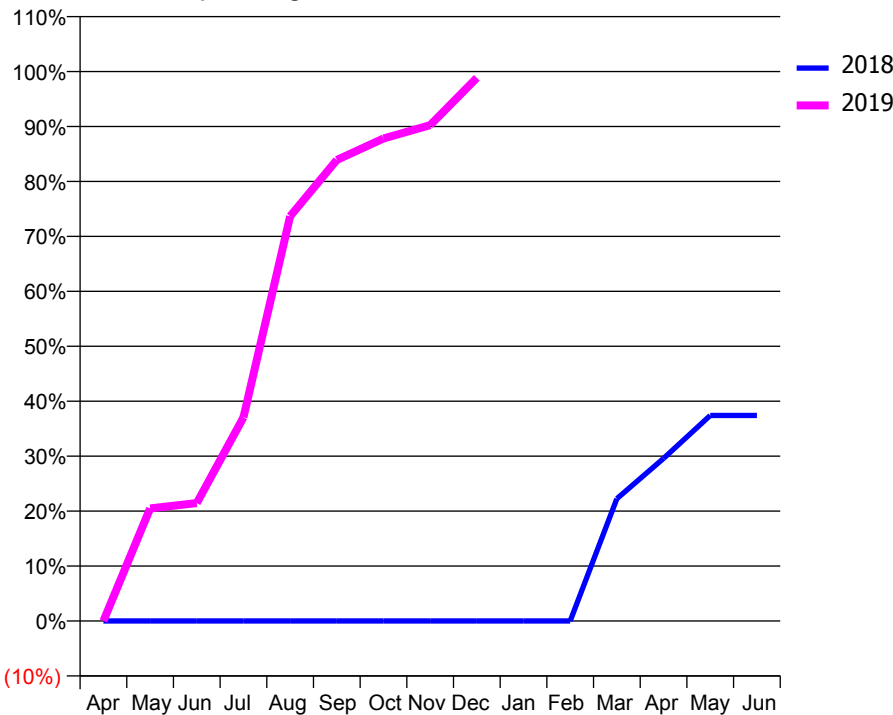
| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 16            |                               |
| Quarter ending March 2018           | 17            | ↑                             |
| Quarter ending June 2018            | 26            | ↑                             |
| Quarter ending September 2018       | 37            | ↑                             |
| Quarter ending December 2018        | 36            | ↓                             |
| <b>Variance since December 2017</b> | <b>125.0%</b> | <b>↑</b>                      |

### Access trend analysis



### ACTIVITY

#### Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 0                                 | 25   |
| June      | 0                                 | 26   |
| July      | 0                                 | 46   |
| August    | 0                                 | 91   |
| September | 0                                 | 103  |
| October   | 0                                 | 108  |
| November  | 0                                 | 111  |
| December  | 0                                 | 122  |
| January   | 0                                 |      |
| February  | 0                                 |      |
| March     | 27                                |      |
| April     | 36                                |      |
| May       | 46                                |      |
| June      | 46                                |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 10          | 0.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 80          | 0.0%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 10          | 0.0%     | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 80          | 0.0%     | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 68       | 76          | 89.5%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 76          | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 76          | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

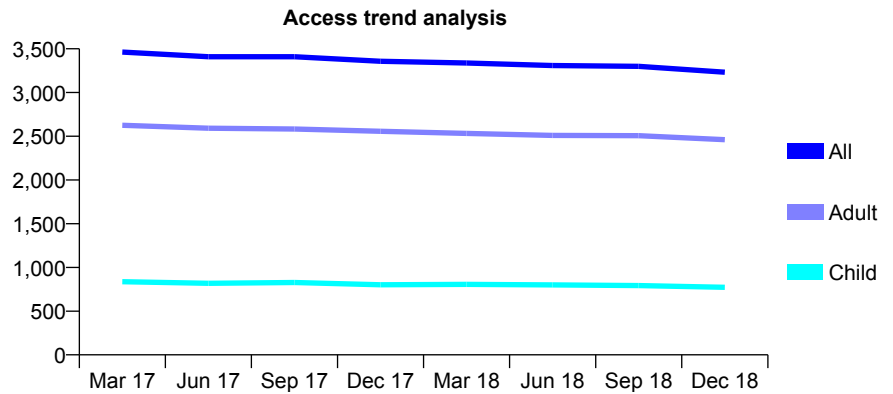
## Q57 - Vital Signs At a Glance Contract Report for 257613/0003 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR S NOZOHOOR |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,949      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £328,267.05 |

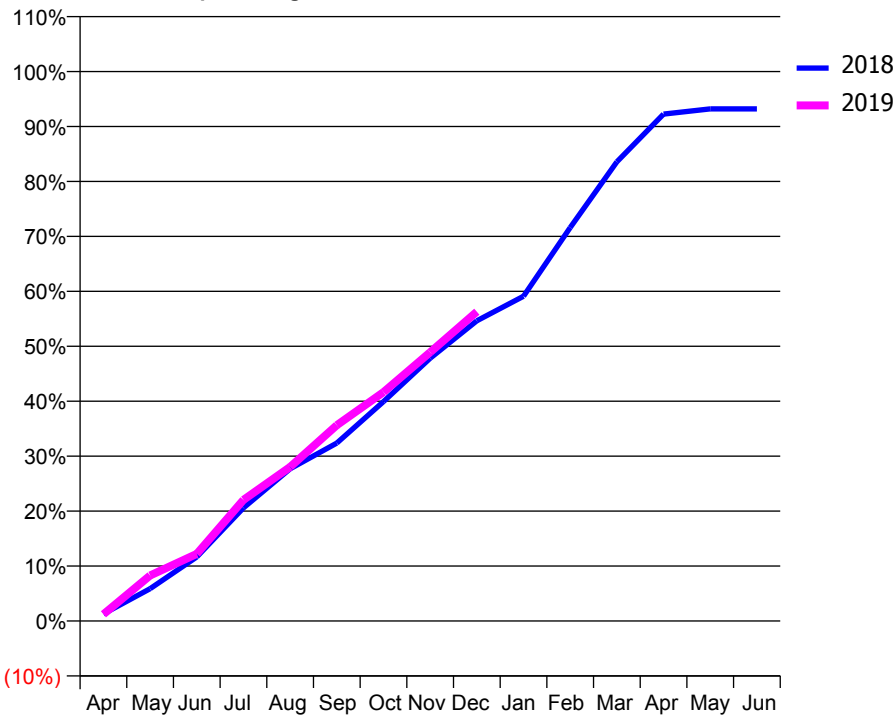
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,358         |                               |
| Quarter ending March 2018           | 3,338         | →                             |
| Quarter ending June 2018            | 3,309         | →                             |
| Quarter ending September 2018       | 3,300         | →                             |
| Quarter ending December 2018        | 3,233         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 170                               | 158   |
| May       | 761                               | 1,072 |
| June      | 1,509                             | 1,583 |
| July      | 2,666                             | 2,856 |
| August    | 3,585                             | 3,630 |
| September | 4,193                             | 4,616 |
| October   | 5,169                             | 5,395 |
| November  | 6,193                             | 6,335 |
| December  | 7,074                             | 7,290 |
| January   | 7,652                             |       |
| February  | 9,271                             |       |
| March     | 10,820                            |       |
| April     | 11,946                            |       |
| May       | 12,068                            |       |
| June      | 12,068                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 857         | 6.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 467      | 2,820       | 16.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 538      | 857         | 62.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,629    | 2,820       | 57.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 159      | 3,377       | 4.7%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 3,377       | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 3,377       | 1.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

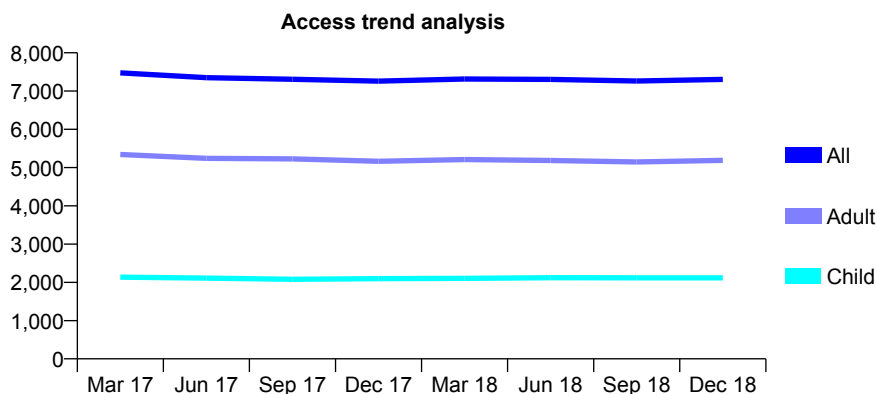
## Q57 - Vital Signs At a Glance Contract Report for 258261/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | MR D REZAIIE DASTJERDI |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2006             |
| Contract end date    |                        |

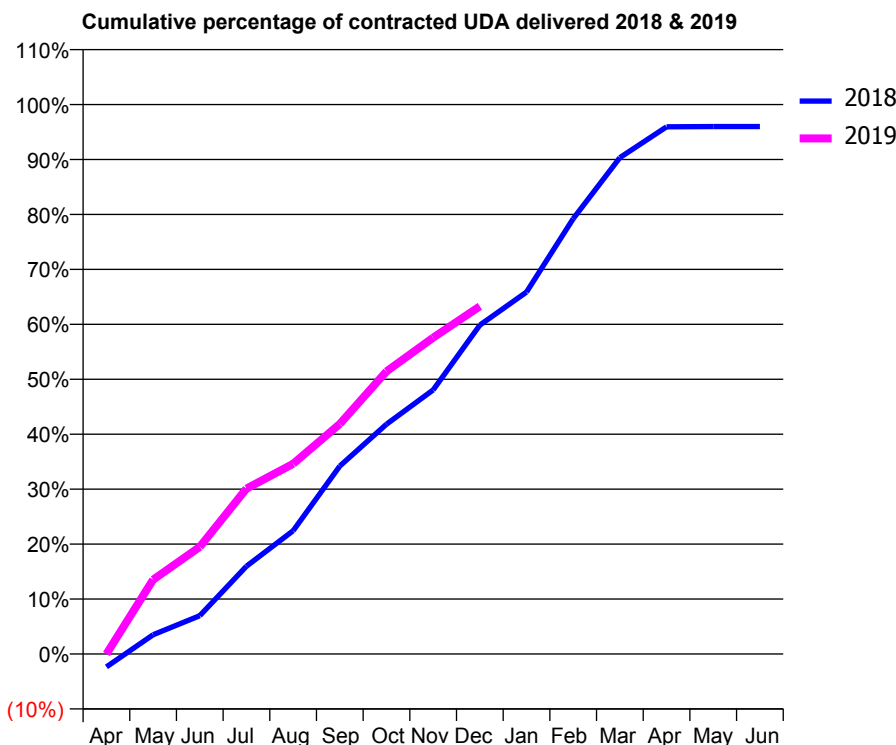
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,897      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £610,203.10 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,260       |                               |
| Quarter ending March 2018           | 7,314       | →                             |
| Quarter ending June 2018            | 7,306       | →                             |
| Quarter ending September 2018       | 7,264       | →                             |
| Quarter ending December 2018        | 7,306       | →                             |
| <b>Variance since December 2017</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -519                              | 0      |
| May       | 765                               | 2,962  |
| June      | 1,530                             | 4,270  |
| July      | 3,501                             | 6,592  |
| August    | 4,913                             | 7,582  |
| September | 7,491                             | 9,170  |
| October   | 9,156                             | 11,261 |
| November  | 10,523                            | 12,608 |
| December  | 13,107                            | 13,856 |
| January   | 14,425                            |        |
| February  | 17,349                            |        |
| March     | 19,782                            |        |
| April     | 21,009                            |        |
| May       | 21,017                            |        |
| June      | 21,019                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 1,872       | 5.1%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 649      | 4,626       | 14.0%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 967      | 1,872       | 51.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,283    | 4,626       | 49.4%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 443      | 6,068       | 7.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 6,068       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 6,068       | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

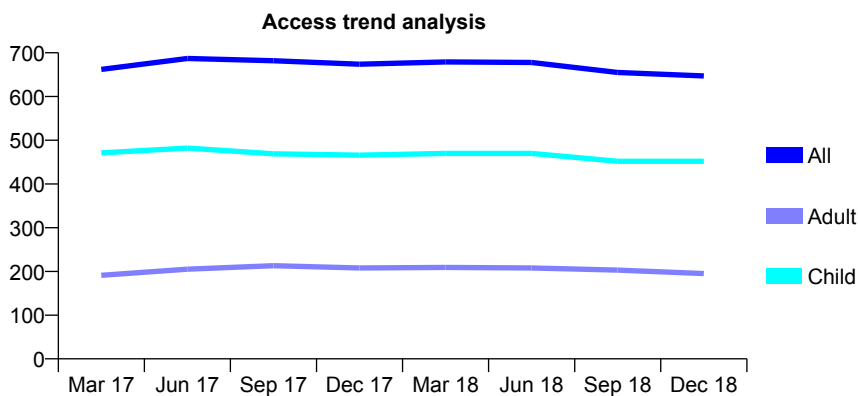
## Q57 - Vital Signs At a Glance Contract Report for 261076/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR SA PITT   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 26/07/2006   |
| Contract end date    |              |

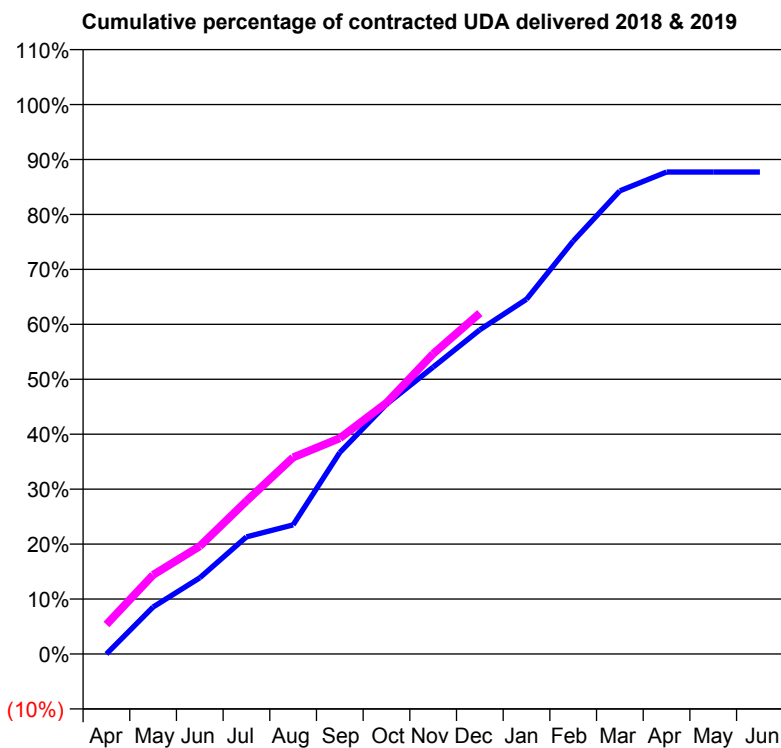
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,173      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £26,780.20 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 674           |                               |
| Quarter ending March 2018           | 679           | →                             |
| Quarter ending June 2018            | 678           | →                             |
| Quarter ending September 2018       | 655           | ↓                             |
| Quarter ending December 2018        | 647           | ↓                             |
| <b>Variance since December 2017</b> | <b>(4.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 63   |
| May       | 100                               | 169  |
| June      | 163                               | 230  |
| July      | 250                               | 327  |
| August    | 276                               | 420  |
| September | 430                               | 461  |
| October   | 533                               | 536  |
| November  | 612                               | 641  |
| December  | 692                               | 728  |
| January   | 757                               |      |
| February  | 881                               |      |
| March     | 989                               |      |
| April     | 1,029                             |      |
| May       | 1,029                             |      |
| June      | 1,029                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 437         | 5.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 113         | 8.0%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 230      | 437         | 52.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 46       | 113         | 40.7%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 13       | 520         | 2.5%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 520         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 520         | 1.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

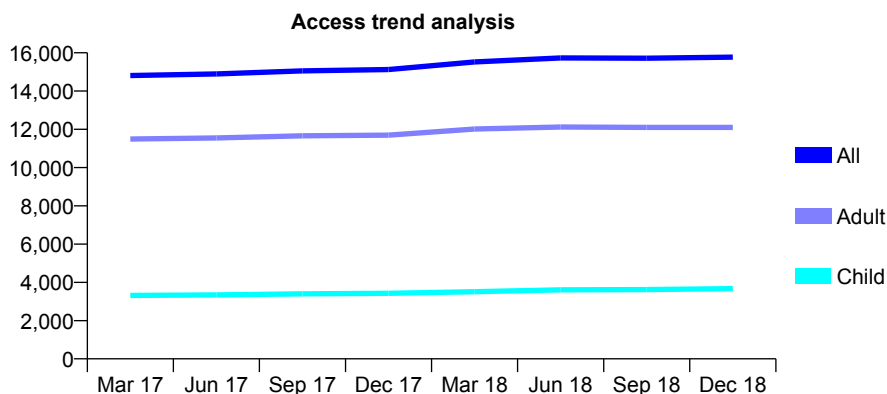
## Q57 - Vital Signs At a Glance Contract Report for 268089/0004 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Homewood Dental Surgery |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 07/01/2007              |
| Contract end date    |                         |

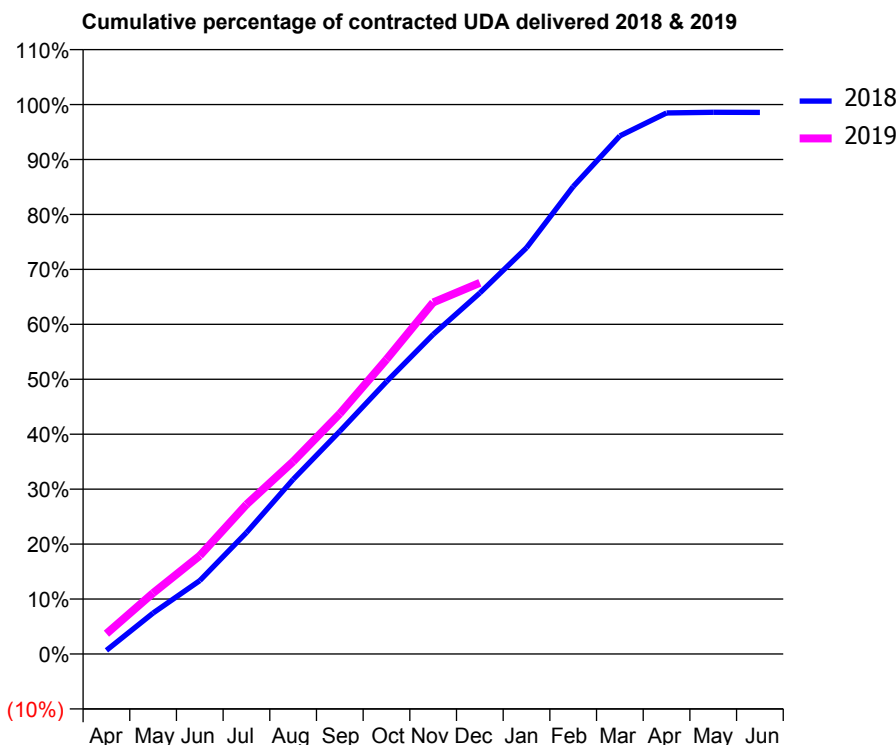
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,411      |
| Carry forward general activity (UDA)        | 406         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £713,333.16 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 15,123      |                               |
| Quarter ending March 2018           | 15,524      | ↑                             |
| Quarter ending June 2018            | 15,729      | →                             |
| Quarter ending September 2018       | 15,721      | →                             |
| Quarter ending December 2018        | 15,774      | →                             |
| <b>Variance since December 2017</b> | <b>4.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 190                               | 1,052  |
| May       | 2,117                             | 3,157  |
| June      | 3,796                             | 5,088  |
| July      | 6,274                             | 7,733  |
| August    | 9,029                             | 9,953  |
| September | 11,514                            | 12,427 |
| October   | 14,081                            | 15,234 |
| November  | 16,524                            | 18,180 |
| December  | 18,666                            | 19,194 |
| January   | 21,001                            |        |
| February  | 24,165                            |        |
| March     | 26,787                            |        |
| April     | 27,974                            |        |
| May       | 28,006                            |        |
| June      | 28,005                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 254      | 3,604       | 7.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,459    | 10,052      | 14.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,905    | 3,604       | 52.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,487    | 10,052      | 34.7%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,358    | 11,389      | 11.9%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 11,389      | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 11,389      | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

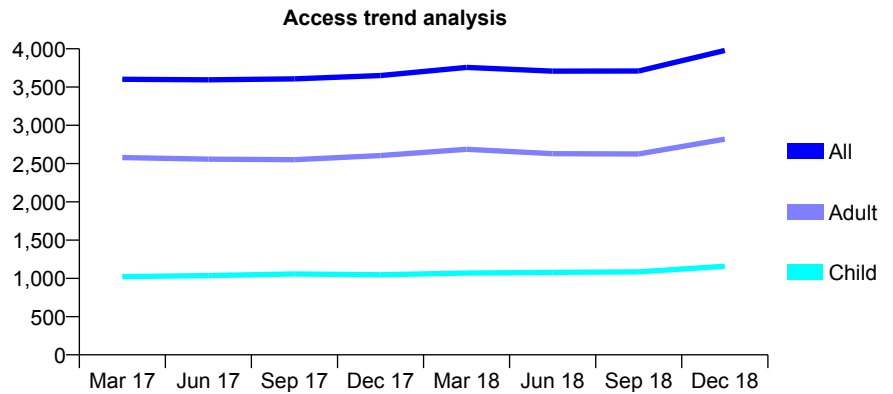
## Q57 - Vital Signs At a Glance Contract Report for 270180/0003 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR SS SIHRA  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2014   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,730      |
| Carry forward general activity (UDA)        | 275         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £332,991.54 |

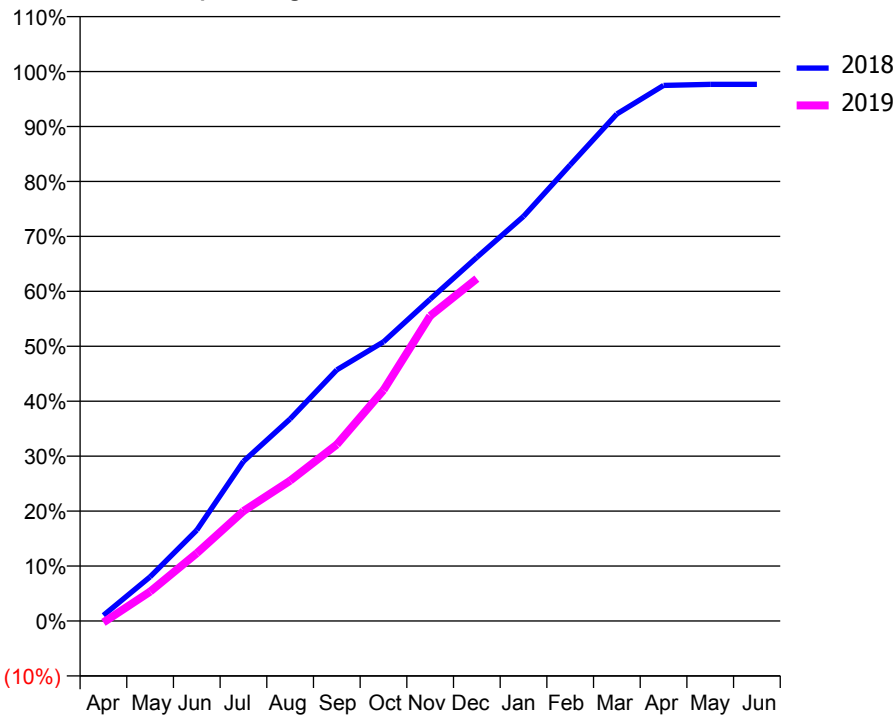
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,651       |                               |
| Quarter ending March 2018           | 3,756       | ↑                             |
| Quarter ending June 2018            | 3,708       | ↓                             |
| Quarter ending September 2018       | 3,710       | →                             |
| Quarter ending December 2018        | 3,979       | ↑                             |
| <b>Variance since December 2017</b> | <b>9.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 121                               | -33   |
| May       | 943                               | 627   |
| June      | 1,939                             | 1,448 |
| July      | 3,409                             | 2,346 |
| August    | 4,314                             | 2,996 |
| September | 5,362                             | 3,768 |
| October   | 5,959                             | 4,928 |
| November  | 6,869                             | 6,515 |
| December  | 7,764                             | 7,308 |
| January   | 8,638                             |       |
| February  | 9,738                             |       |
| March     | 10,825                            |       |
| April     | 11,432                            |       |
| May       | 11,456                            |       |
| June      | 11,455                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 1,064       | 6.1%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 323      | 2,202       | 14.7%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 443      | 1,064       | 41.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 733      | 2,202       | 33.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 321      | 3,083       | 10.4%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 3,083       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 57       | 3,083       | 1.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 5           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



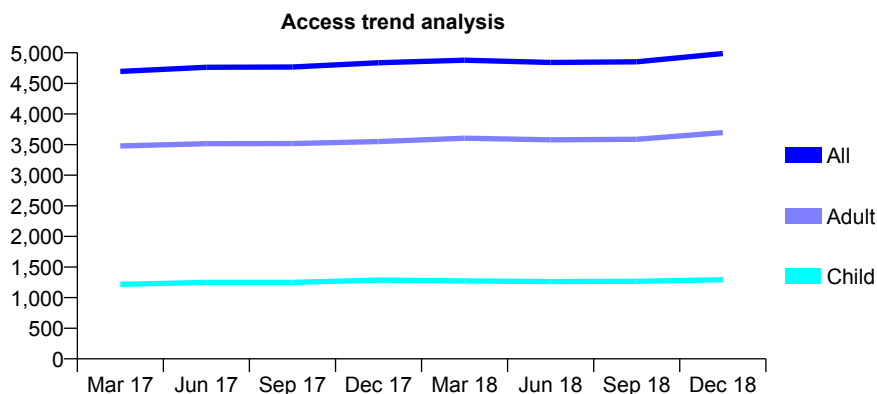
## Q57 - Vital Signs At a Glance Contract Report for 270938/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR A ZACHARATOS |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

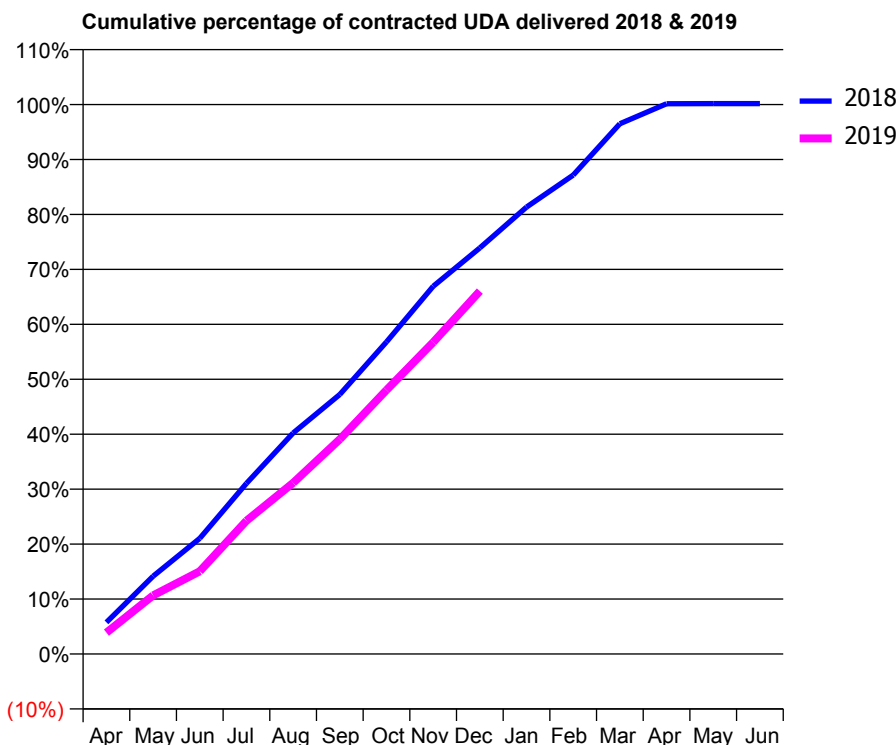
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,002      |
| Carry forward general activity (UDA)        | -19         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £375,581.53 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,837       |                               |
| Quarter ending March 2018           | 4,878       | →                             |
| Quarter ending June 2018            | 4,842       | →                             |
| Quarter ending September 2018       | 4,853       | →                             |
| Quarter ending December 2018        | 4,989       | ↑                             |
| <b>Variance since December 2017</b> | <b>3.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 692                               | 467   |
| May       | 1,699                             | 1,279 |
| June      | 2,527                             | 1,807 |
| July      | 3,726                             | 2,912 |
| August    | 4,826                             | 3,737 |
| September | 5,669                             | 4,691 |
| October   | 6,816                             | 5,764 |
| November  | 8,031                             | 6,808 |
| December  | 8,871                             | 7,927 |
| January   | 9,761                             |       |
| February  | 10,461                            |       |
| March     | 11,583                            |       |
| April     | 12,019                            |       |
| May       | 12,021                            |       |
| June      | 12,021                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 1,165       | 3.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 392      | 3,413       | 11.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 433      | 1,165       | 37.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,279    | 3,413       | 37.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 151      | 4,331       | 3.5%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 4,331       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 105      | 4,331       | 2.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

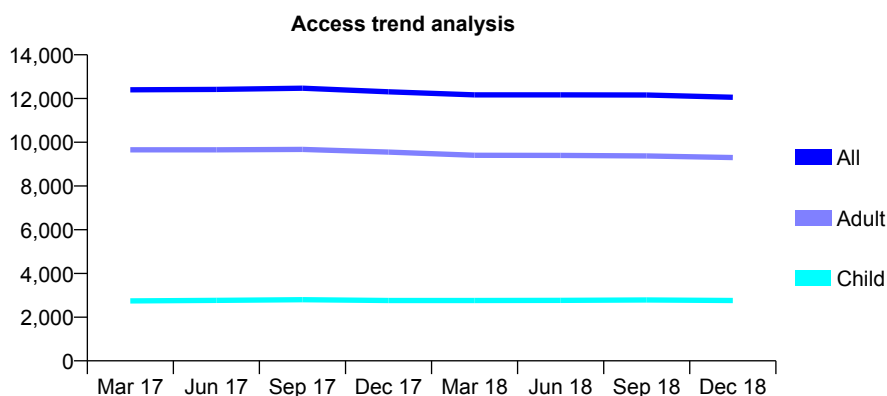
## Q57 - Vital Signs At a Glance Contract Report for 271187/0003 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Harlow Dental Surgery |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2015            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 36,237      |
| Carry forward general activity (UDA)        | 719         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £827,819.46 |

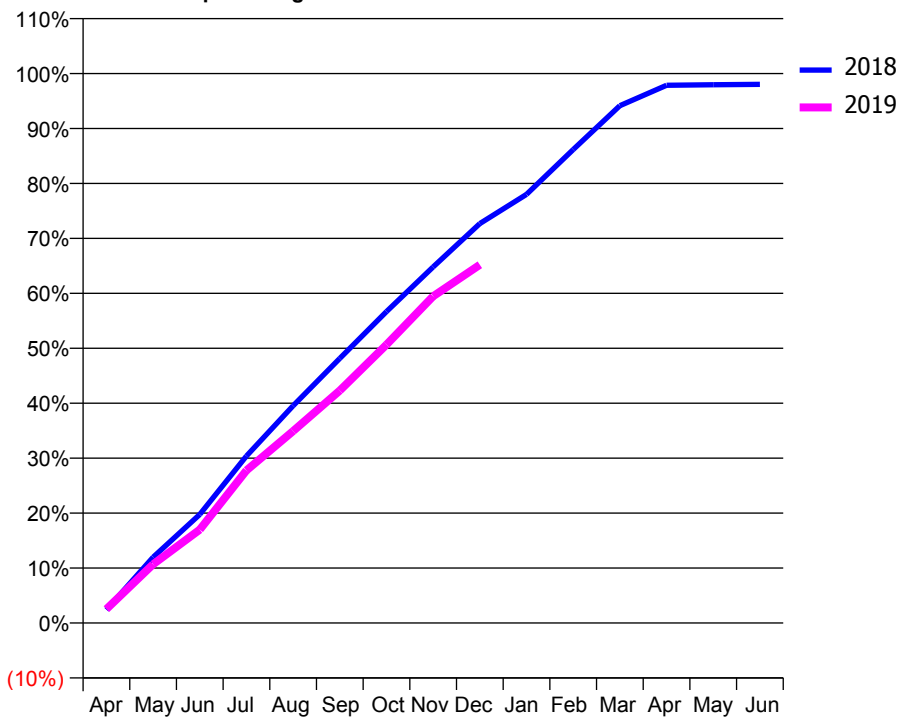
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 12,309        |                               |
| Quarter ending March 2018           | 12,164        | ↓                             |
| Quarter ending June 2018            | 12,164        | →                             |
| Quarter ending September 2018       | 12,163        | →                             |
| Quarter ending December 2018        | 12,059        | →                             |
| <b>Variance since December 2017</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 873                               | 922    |
| May       | 4,340                             | 3,874  |
| June      | 7,166                             | 6,160  |
| July      | 11,012                            | 10,067 |
| August    | 14,332                            | 12,658 |
| September | 17,452                            | 15,335 |
| October   | 20,541                            | 18,354 |
| November  | 23,486                            | 21,552 |
| December  | 26,345                            | 23,624 |
| January   | 28,271                            |        |
| February  | 31,223                            |        |
| March     | 34,116                            |        |
| April     | 35,462                            |        |
| May       | 35,497                            |        |
| June      | 35,518                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 301      | 3,007       | 10.0%    | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,621    | 9,876       | 16.4%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,559    | 3,007       | 51.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,940    | 9,876       | 50.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,047    | 11,667      | 9.0%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 131      | 11,667      | 1.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 83       | 11,667      | 0.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

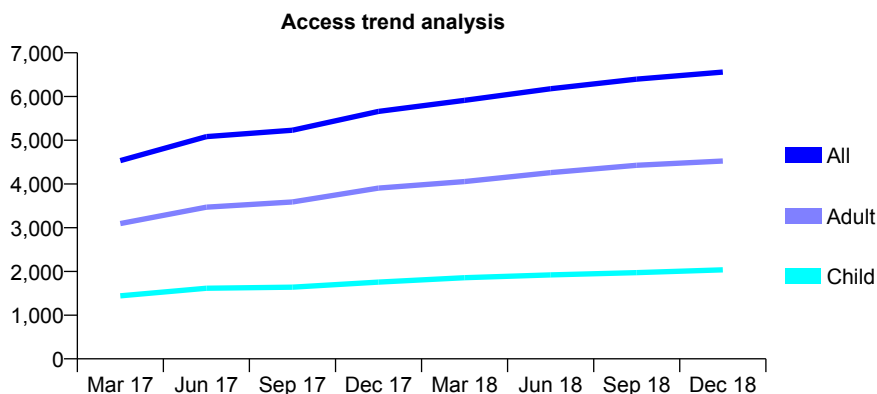
## Q57 - Vital Signs At a Glance Contract Report for 273090/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | MR I ABDUL-GHANI |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/12/2006       |
| Contract end date    |                  |

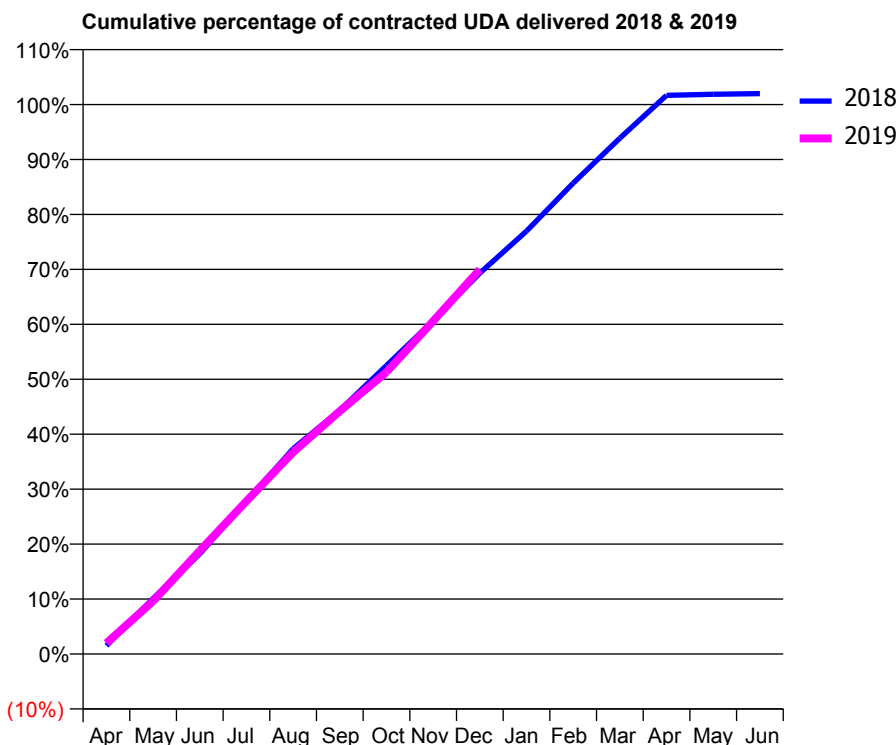
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,500      |
| Carry forward general activity (UDA)        | -286        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £359,780.92 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 5,659        |                               |
| Quarter ending March 2018           | 5,912        | ↑                             |
| Quarter ending June 2018            | 6,178        | ↑                             |
| Quarter ending September 2018       | 6,399        | ↑                             |
| Quarter ending December 2018        | 6,560        | ↑                             |
| <b>Variance since December 2017</b> | <b>15.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 219                               | 286    |
| May       | 1,465                             | 1,394  |
| June      | 2,645                             | 2,726  |
| July      | 4,032                             | 4,033  |
| August    | 5,418                             | 5,324  |
| September | 6,435                             | 6,411  |
| October   | 7,614                             | 7,440  |
| November  | 8,796                             | 8,783  |
| December  | 10,052                            | 10,146 |
| January   | 11,159                            |        |
| February  | 12,426                            |        |
| March     | 13,611                            |        |
| April     | 14,741                            |        |
| May       | 14,768                            |        |
| June      | 14,786                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 105      | 2,231       | 4.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 413      | 4,667       | 8.8%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,391    | 2,231       | 62.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,688    | 4,667       | 57.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 292      | 6,140       | 4.8%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 6,140       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 6,140       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

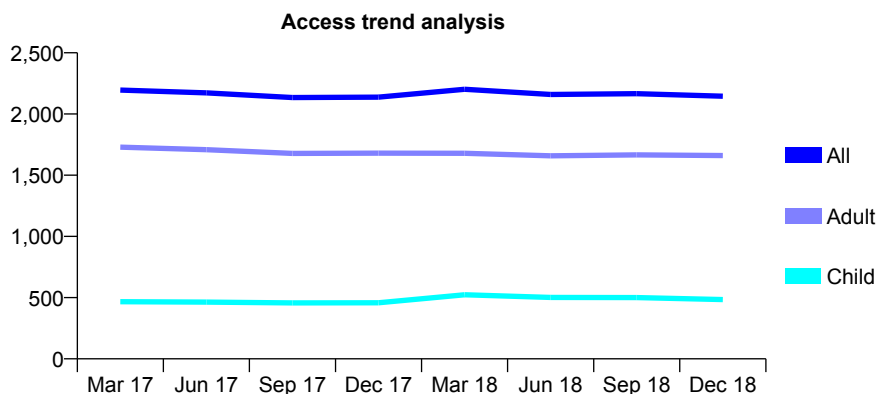
## Q57 - Vital Signs At a Glance Contract Report for 274968/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | Dental Surgery |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 26/12/2010     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,488       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £182,487.69 |

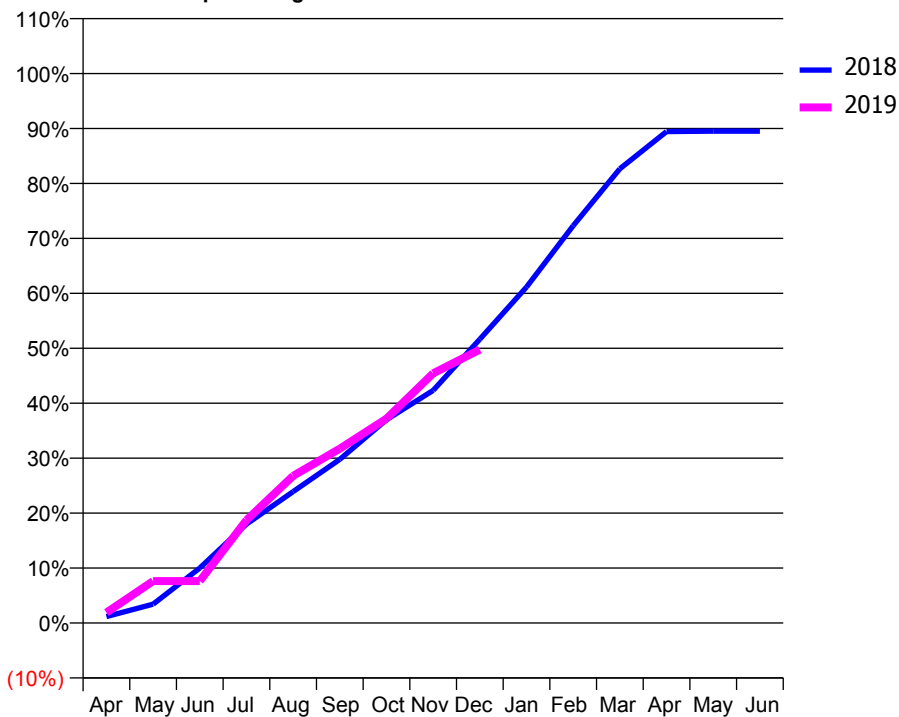
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,138       |                               |
| Quarter ending March 2018           | 2,202       | ↑                             |
| Quarter ending June 2018            | 2,160       | ↓                             |
| Quarter ending September 2018       | 2,166       | →                             |
| Quarter ending December 2018        | 2,145       | →                             |
| <b>Variance since December 2017</b> | <b>0.3%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 100                               | 162   |
| May       | 291                               | 648   |
| June      | 849                               | 648   |
| July      | 1,527                             | 1,589 |
| August    | 2,031                             | 2,273 |
| September | 2,529                             | 2,692 |
| October   | 3,141                             | 3,156 |
| November  | 3,593                             | 3,857 |
| December  | 4,385                             | 4,224 |
| January   | 5,191                             |       |
| February  | 6,137                             |       |
| March     | 7,017                             |       |
| April     | 7,591                             |       |
| May       | 7,597                             |       |
| June      | 7,597                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 485         | 6.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 244      | 1,697       | 14.4%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 289      | 485         | 59.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 688      | 1,697       | 40.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 251      | 2,048       | 12.3%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 2,048       | 0.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 2,048       | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

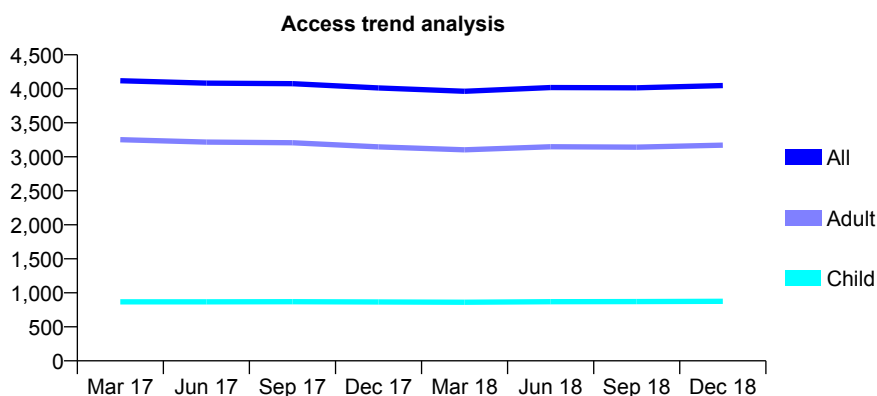
## Q57 - Vital Signs At a Glance Contract Report for 277371/0004 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | MRS K SIVAGURUNATHAN |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/07/2013           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,081       |
| Carry forward general activity (UDA)        | -34         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £256,718.45 |

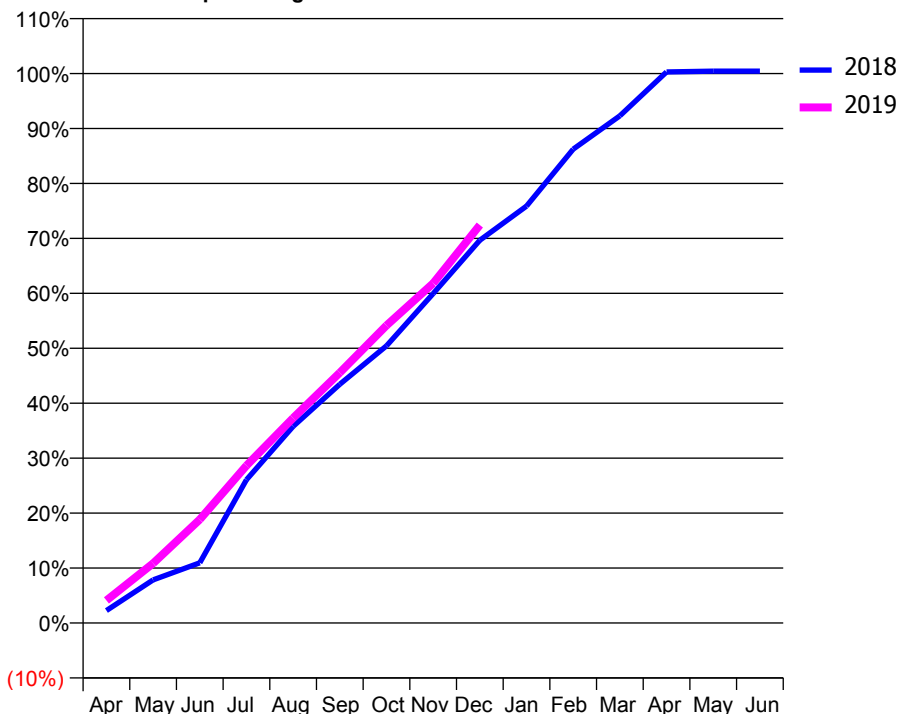
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,013       |                               |
| Quarter ending March 2018           | 3,964       | ↓                             |
| Quarter ending June 2018            | 4,018       | →                             |
| Quarter ending September 2018       | 4,014       | →                             |
| Quarter ending December 2018        | 4,048       | →                             |
| <b>Variance since December 2017</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 184                               | 332   |
| May       | 635                               | 878   |
| June      | 886                               | 1,522 |
| July      | 2,107                             | 2,316 |
| August    | 2,891                             | 3,016 |
| September | 3,511                             | 3,683 |
| October   | 4,075                             | 4,376 |
| November  | 4,844                             | 4,995 |
| December  | 5,630                             | 5,853 |
| January   | 6,131                             |       |
| February  | 6,969                             |       |
| March     | 7,458                             |       |
| April     | 8,105                             |       |
| May       | 8,115                             |       |
| June      | 8,115                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 1,038       | 5.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 210      | 2,608       | 8.1%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 688      | 1,038       | 66.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 788      | 2,608       | 30.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 212      | 3,318       | 6.4%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 3,318       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 3,318       | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

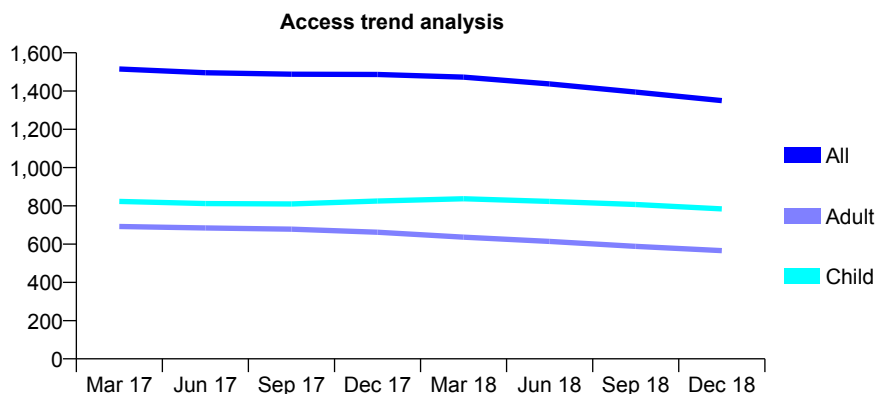
## Q57 - Vital Signs At a Glance Contract Report for 304042/0001 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | Miss N Jayasuriya |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,000      |
| Carry forward general activity (UDA)        | 15         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £76,147.09 |

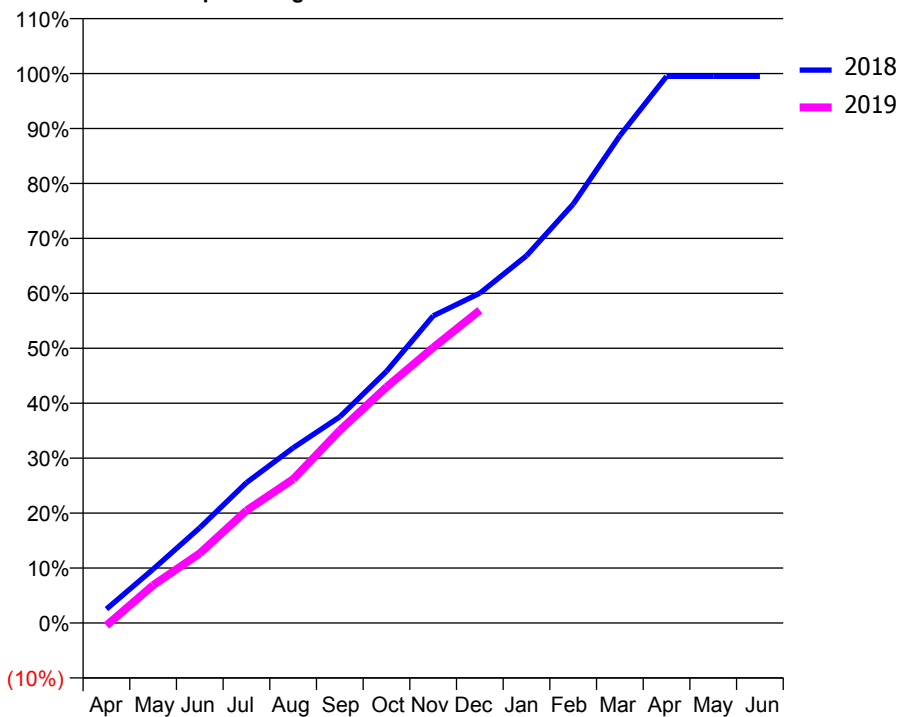
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,487         |                               |
| Quarter ending March 2018           | 1,473         | →                             |
| Quarter ending June 2018            | 1,437         | ↓                             |
| Quarter ending September 2018       | 1,395         | ↓                             |
| Quarter ending December 2018        | 1,350         | ↓                             |
| <b>Variance since December 2017</b> | <b>(9.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 76                                | -14   |
| May       | 293                               | 206   |
| June      | 520                               | 380   |
| July      | 766                               | 614   |
| August    | 956                               | 785   |
| September | 1,126                             | 1,052 |
| October   | 1,374                             | 1,288 |
| November  | 1,677                             | 1,504 |
| December  | 1,801                             | 1,707 |
| January   | 2,005                             |       |
| February  | 2,287                             |       |
| March     | 2,661                             |       |
| April     | 2,985                             |       |
| May       | 2,985                             |       |
| June      | 2,985                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 763         | 8.1%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 62       | 398         | 15.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 439      | 763         | 57.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 170      | 398         | 42.7%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 109      | 1,016       | 10.7%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,016       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,016       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

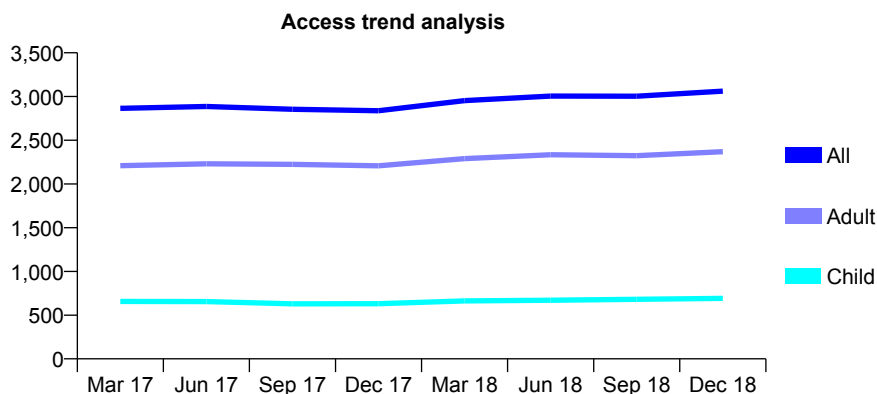
## Q57 - Vital Signs At a Glance Contract Report for 305537/0001 - December 2018

|                      |                                      |
|----------------------|--------------------------------------|
| Name or company name | Dental Smiles Chelmsford Partnership |
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/04/2006                           |
| Contract end date    |                                      |

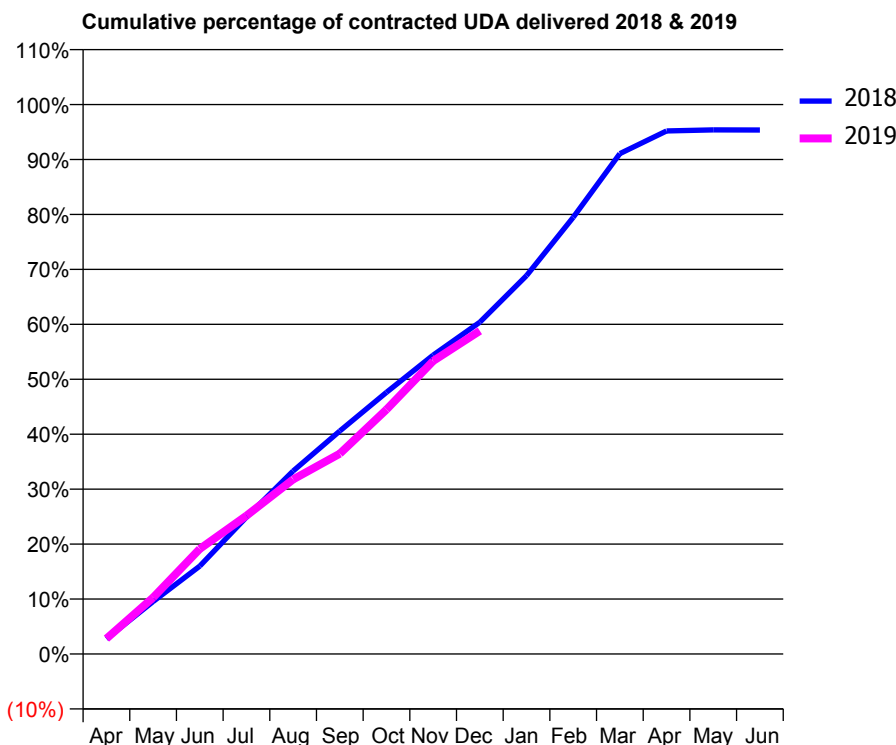
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,583       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £170,841.84 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,838       |                               |
| Quarter ending March 2018           | 2,953       | ↑                             |
| Quarter ending June 2018            | 3,005       | →                             |
| Quarter ending September 2018       | 3,004       | →                             |
| Quarter ending December 2018        | 3,061       | →                             |
| <b>Variance since December 2017</b> | <b>7.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 209                               | 213   |
| May       | 724                               | 779   |
| June      | 1,214                             | 1,451 |
| July      | 1,889                             | 1,910 |
| August    | 2,525                             | 2,409 |
| September | 3,077                             | 2,765 |
| October   | 3,611                             | 3,374 |
| November  | 4,125                             | 4,043 |
| December  | 4,579                             | 4,460 |
| January   | 5,221                             |       |
| February  | 6,026                             |       |
| March     | 6,905                             |       |
| April     | 7,218                             |       |
| May       | 7,232                             |       |
| June      | 7,231                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 109      | 828         | 13.2%    | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 286      | 2,187       | 13.1%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 455      | 828         | 55.0%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,097    | 2,187       | 50.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 139      | 2,320       | 6.0%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,320       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 51       | 2,320       | 2.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

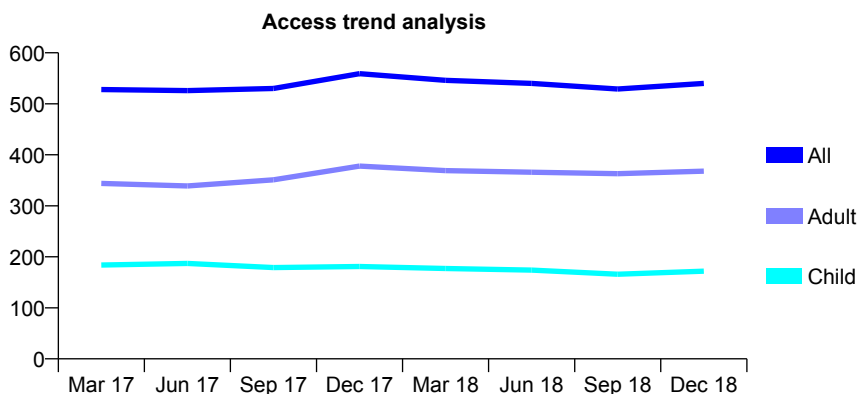
## Q57 - Vital Signs At a Glance Contract Report for 306207/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | The Cosmetic Dental Studio |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    |                            |

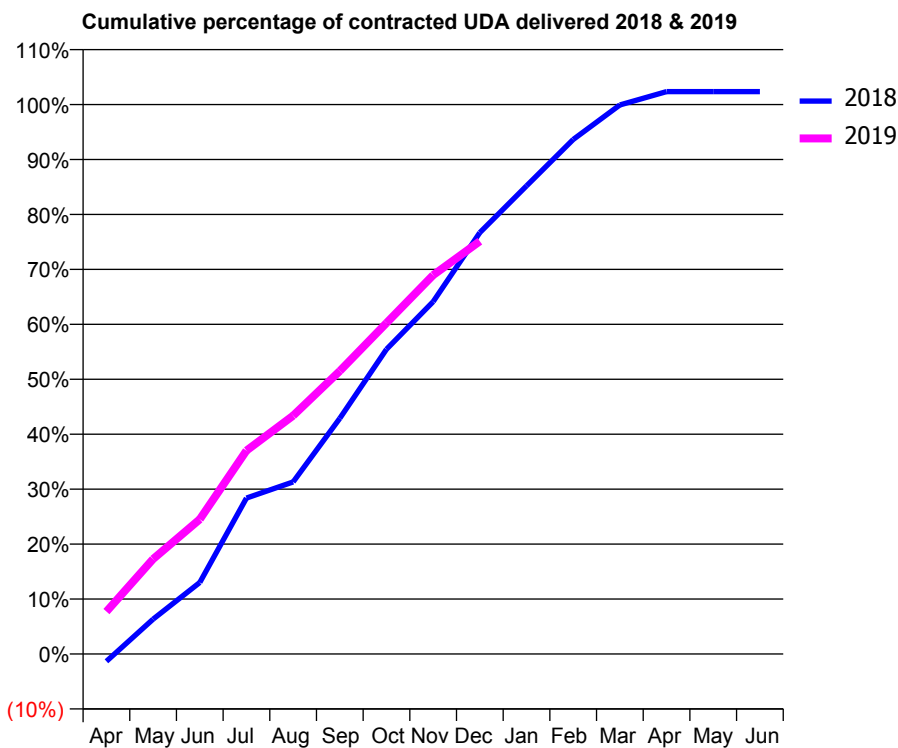
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,400      |
| Carry forward general activity (UDA)        | -28        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £43,813.15 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 559           |                               |
| Quarter ending March 2018           | 546           | ↓                             |
| Quarter ending June 2018            | 540           | ↓                             |
| Quarter ending September 2018       | 529           | ↓                             |
| Quarter ending December 2018        | 540           | ↑                             |
| <b>Variance since December 2017</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -19                               | 108   |
| May       | 89                                | 242   |
| June      | 182                               | 343   |
| July      | 397                               | 518   |
| August    | 438                               | 607   |
| September | 601                               | 721   |
| October   | 777                               | 843   |
| November  | 898                               | 965   |
| December  | 1,074                             | 1,052 |
| January   | 1,193                             |       |
| February  | 1,311                             |       |
| March     | 1,399                             |       |
| April     | 1,433                             |       |
| May       | 1,433                             |       |
| June      | 1,433                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 226         | 5.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 49       | 420         | 11.7%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 172      | 226         | 76.1%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 293      | 420         | 69.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 620         | 0.5%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 620         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 620         | 3.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



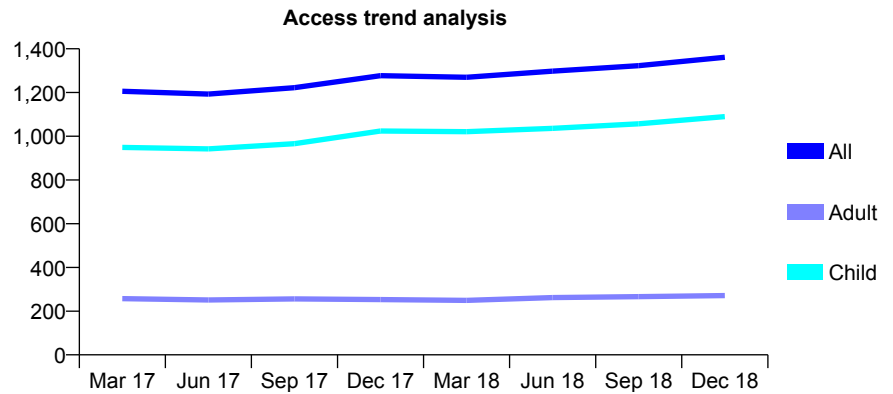
## Q57 - Vital Signs At a Glance Contract Report for 306207/0002 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | The Cosmetic Dental Studio |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    |                            |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £86,680.00 |

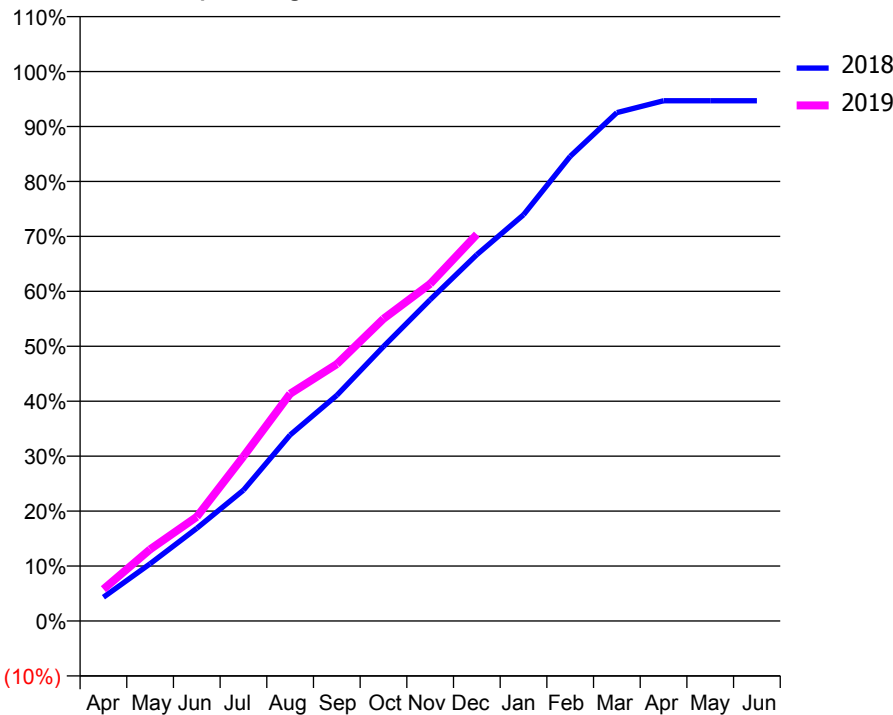
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,277       |                               |
| Quarter ending March 2018           | 1,270       | →                             |
| Quarter ending June 2018            | 1,298       | ↑                             |
| Quarter ending September 2018       | 1,323       | →                             |
| Quarter ending December 2018        | 1,361       | ↑                             |
| <b>Variance since December 2017</b> | <b>6.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 130                               | 173   |
| May       | 313                               | 391   |
| June      | 506                               | 569   |
| July      | 715                               | 899   |
| August    | 1,016                             | 1,241 |
| September | 1,232                             | 1,402 |
| October   | 1,499                             | 1,650 |
| November  | 1,754                             | 1,841 |
| December  | 2,000                             | 2,111 |
| January   | 2,218                             |       |
| February  | 2,537                             |       |
| March     | 2,776                             |       |
| April     | 2,841                             |       |
| May       | 2,841                             |       |
| June      | 2,841                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 1,640       | 6.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 12       | 162         | 7.4%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,185    | 1,640       | 72.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 120      | 162         | 74.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 85       | 1,754       | 4.8%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,754       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 1,754       | 0.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

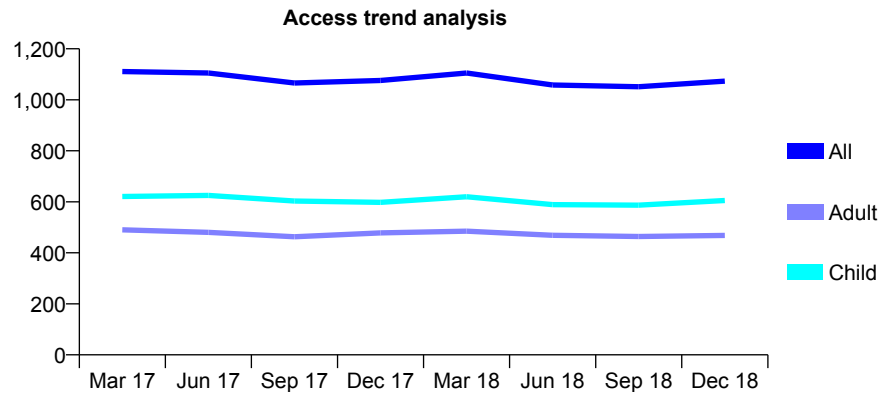
## Q57 - Vital Signs At a Glance Contract Report for 320536/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR CY HUANG  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,889      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £75,197.97 |

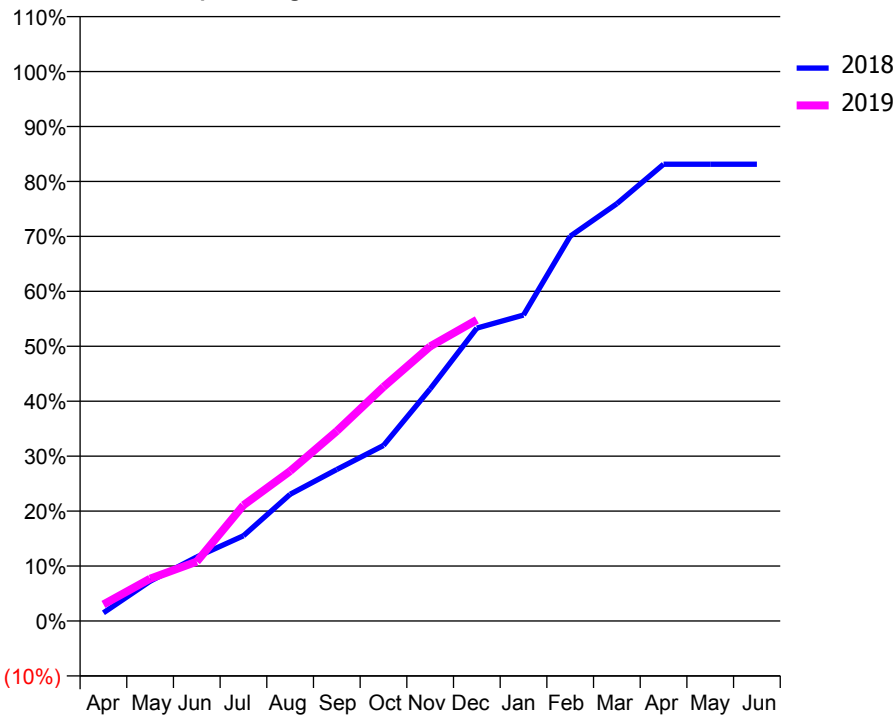
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,076         |                               |
| Quarter ending March 2018           | 1,105         | ↑                             |
| Quarter ending June 2018            | 1,058         | ↓                             |
| Quarter ending September 2018       | 1,051         | →                             |
| Quarter ending December 2018        | 1,073         | ↑                             |
| <b>Variance since December 2017</b> | <b>(0.3%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 43                                | 87    |
| May       | 209                               | 223   |
| June      | 337                               | 312   |
| July      | 448                               | 609   |
| August    | 666                               | 788   |
| September | 797                               | 999   |
| October   | 923                               | 1,231 |
| November  | 1,220                             | 1,444 |
| December  | 1,540                             | 1,583 |
| January   | 1,609                             |       |
| February  | 2,023                             |       |
| March     | 2,194                             |       |
| April     | 2,402                             |       |
| May       | 2,402                             |       |
| June      | 2,402                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 577         | 4.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 29       | 364         | 8.0%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 330      | 577         | 57.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 192      | 364         | 52.7%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 28       | 839         | 3.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 839         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 839         | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

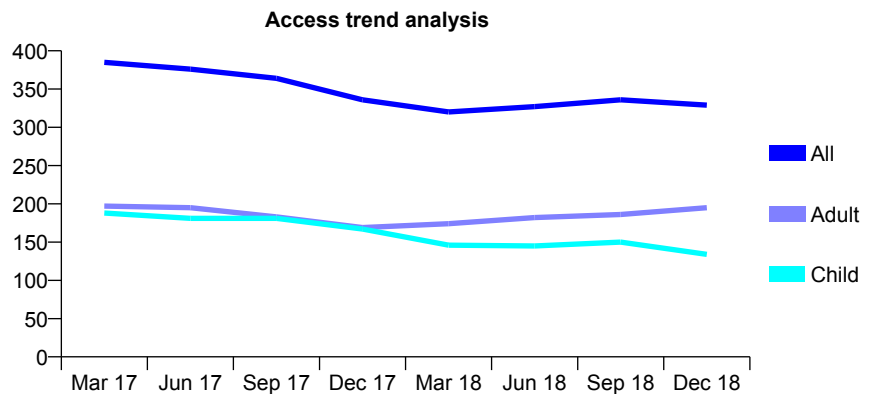
## Q57 - Vital Signs At a Glance Contract Report for 321095/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR J STARK   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 850        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,582.28 |

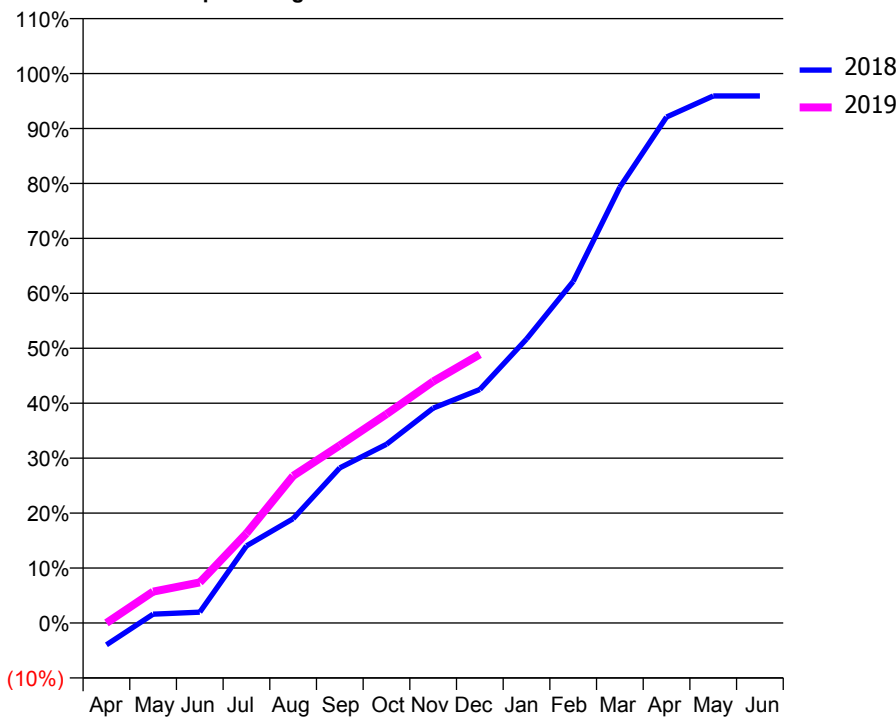
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 336           |                               |
| Quarter ending March 2018           | 320           | ↓                             |
| Quarter ending June 2018            | 327           | ↑                             |
| Quarter ending September 2018       | 336           | ↑                             |
| Quarter ending December 2018        | 329           | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2018 | 2019 |
| April                             | -34  | 0    |
| May                               | 14   | 49   |
| June                              | 17   | 63   |
| July                              | 119  | 139  |
| August                            | 161  | 228  |
| September                         | 240  | 275  |
| October                           | 277  | 323  |
| November                          | 332  | 374  |
| December                          | 361  | 416  |
| January                           | 439  |      |
| February                          | 528  |      |
| March                             | 674  |      |
| April                             | 783  |      |
| May                               | 815  |      |
| June                              | 815  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 166         | 19.9%    | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 28       | 119         | 23.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 83       | 166         | 50.0%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 38       | 119         | 31.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 48       | 245         | 19.6%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 245         | 1.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 245         | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

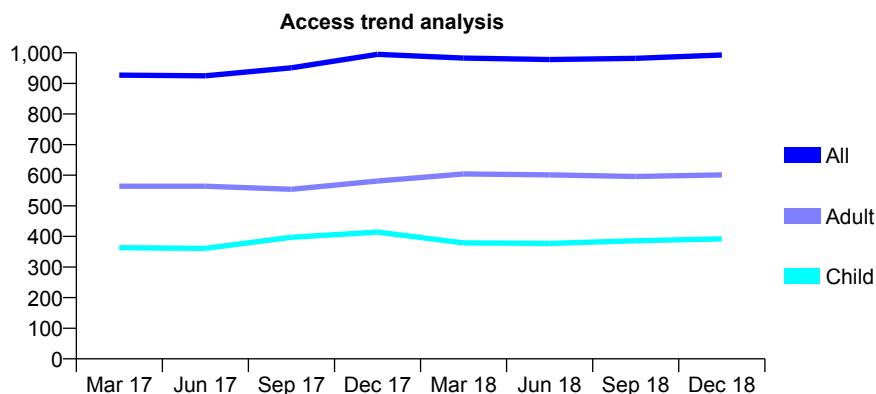
## Q57 - Vital Signs At a Glance Contract Report for 321109/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR SI MCKENZIE |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,600      |
| Carry forward general activity (UDA)        | 19         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £80,666.58 |

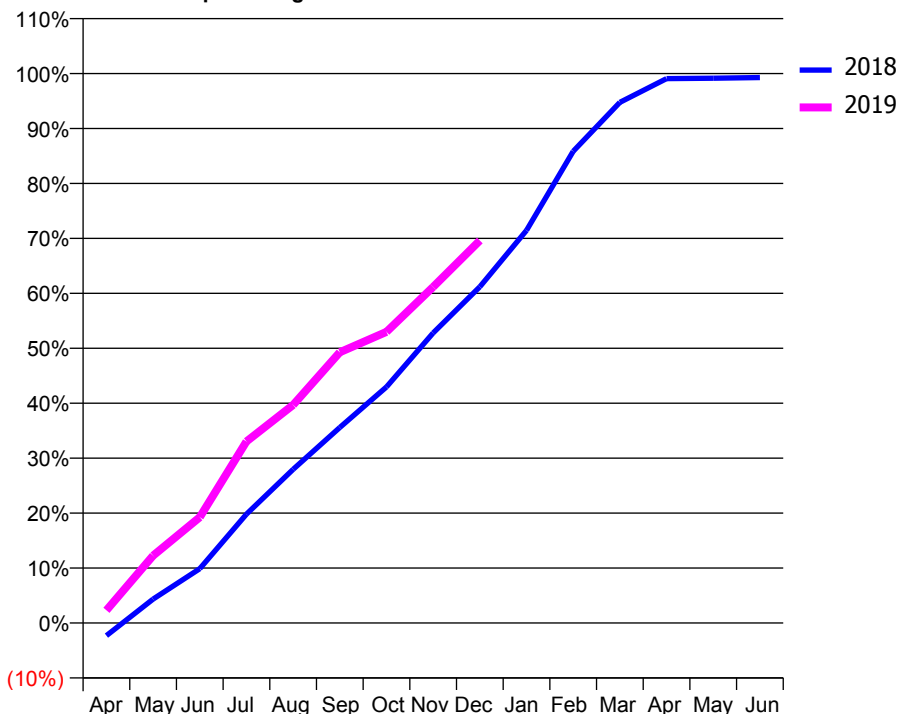
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 995           |                               |
| Quarter ending March 2018           | 983           | ↓                             |
| Quarter ending June 2018            | 978           | →                             |
| Quarter ending September 2018       | 982           | →                             |
| Quarter ending December 2018        | 993           | →                             |
| <b>Variance since December 2017</b> | <b>(0.2%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -60                               | 60    |
| May       | 113                               | 319   |
| June      | 257                               | 500   |
| July      | 515                               | 859   |
| August    | 727                               | 1,032 |
| September | 925                               | 1,281 |
| October   | 1,117                             | 1,378 |
| November  | 1,373                             | 1,591 |
| December  | 1,591                             | 1,810 |
| January   | 1,858                             |       |
| February  | 2,232                             |       |
| March     | 2,464                             |       |
| April     | 2,576                             |       |
| May       | 2,578                             |       |
| June      | 2,581                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 423         | 5.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 77       | 568         | 13.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 253      | 423         | 59.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 276      | 568         | 48.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 58       | 945         | 6.1%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 945         | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 945         | 1.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

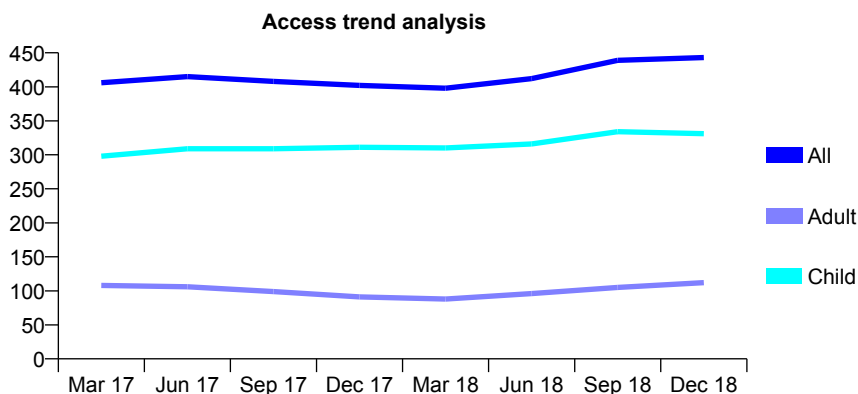
## Q57 - Vital Signs At a Glance Contract Report for 323152/0002 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR D DRISCOLL |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2009    |
| Contract end date    |               |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 900        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,381.03 |

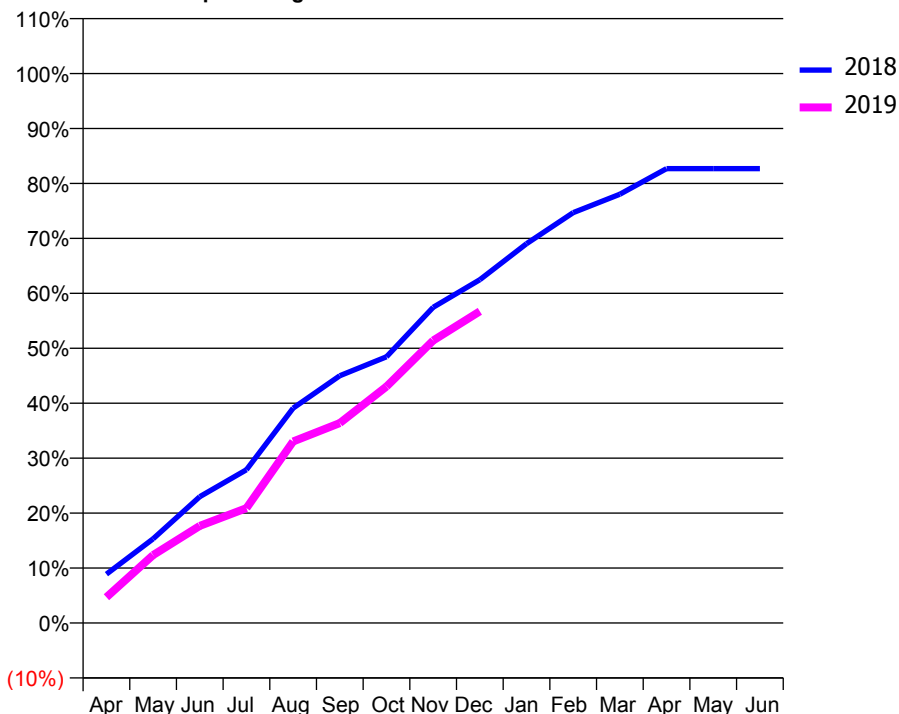
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 402          |                               |
| Quarter ending March 2018           | 398          | →                             |
| Quarter ending June 2018            | 412          | ↑                             |
| Quarter ending September 2018       | 439          | ↑                             |
| Quarter ending December 2018        | 443          | →                             |
| <b>Variance since December 2017</b> | <b>10.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2018 | 2019 |
| April                             | 80   | 42   |
| May                               | 138  | 111  |
| June                              | 207  | 159  |
| July                              | 251  | 188  |
| August                            | 352  | 297  |
| September                         | 405  | 327  |
| October                           | 436  | 387  |
| November                          | 517  | 463  |
| December                          | 562  | 511  |
| January                           | 621  |      |
| February                          | 672  |      |
| March                             | 702  |      |
| April                             | 744  |      |
| May                               | 744  |      |
| June                              | 744  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 356         | 5.1%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 68          | 2.9%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 231      | 356         | 64.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 42       | 68          | 61.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 398         | 0.8%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 398         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 398         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

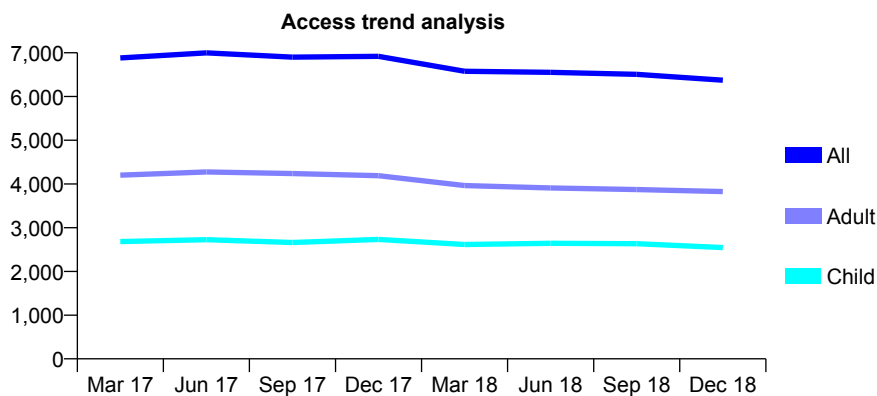
## Q57 - Vital Signs At a Glance Contract Report for 336084/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR CA VAN DER MERWE     |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,359      |
| Carry forward general activity (UDA)        | -196        |
| 18/19 Contracted orthodontic activity (UOA) | 2,870       |
| Carry forward orthodontic activity (UOA)    | -22         |
| Baseline contract value                     | £950,374.30 |

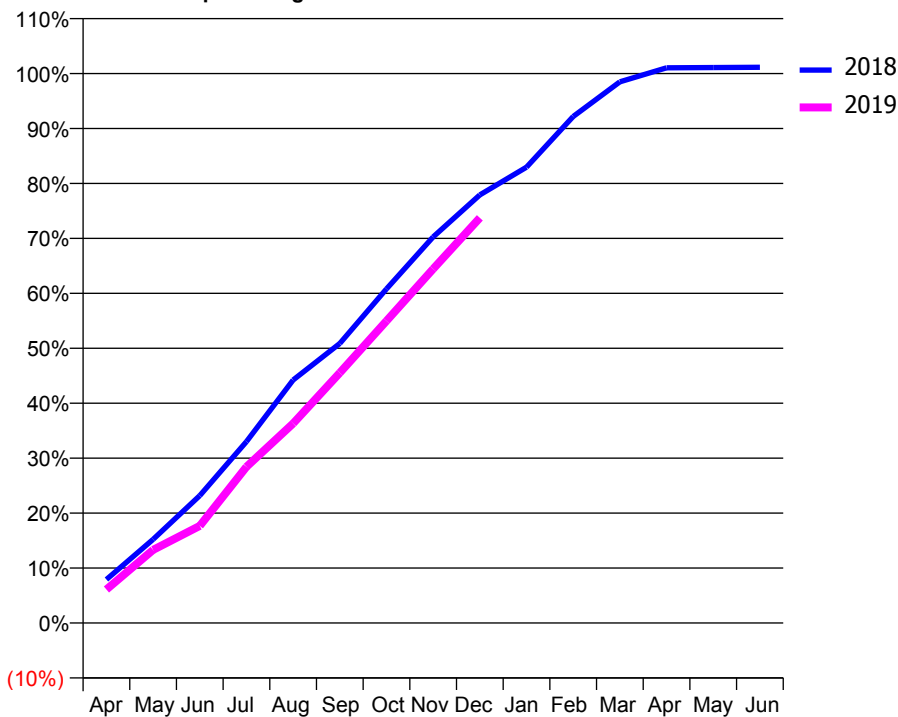
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,919         |                               |
| Quarter ending March 2018           | 6,578         | ↓                             |
| Quarter ending June 2018            | 6,553         | →                             |
| Quarter ending September 2018       | 6,506         | →                             |
| Quarter ending December 2018        | 6,372         | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,373                             | 1,060  |
| May       | 2,642                             | 2,311  |
| June      | 4,027                             | 3,069  |
| July      | 5,731                             | 4,933  |
| August    | 7,676                             | 6,306  |
| September | 8,831                             | 7,905  |
| October   | 10,553                            | 9,545  |
| November  | 12,196                            | 11,188 |
| December  | 13,522                            | 12,800 |
| January   | 14,399                            |        |
| February  | 16,001                            |        |
| March     | 17,097                            |        |
| April     | 17,540                            |        |
| May       | 17,548                            |        |
| June      | 17,555                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 225      | 2,734       | 8.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 232      | 3,038       | 7.6%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 736      | 2,734       | 26.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 865      | 3,038       | 28.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 269      | 5,179       | 5.2%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 5,179       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 5,179       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

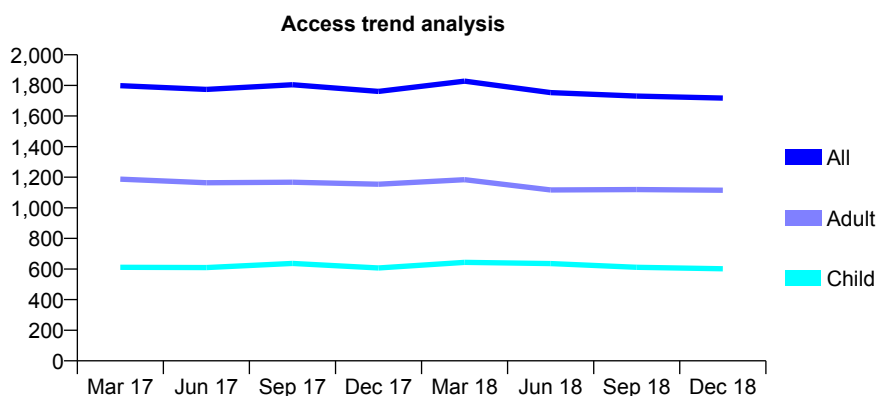
## Q57 - Vital Signs At a Glance Contract Report for 341126/0001 - December 2018

|                      |                                       |
|----------------------|---------------------------------------|
| Name or company name | Tru Smile Dental Practice Partnership |
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 01/04/2006                            |
| Contract end date    |                                       |

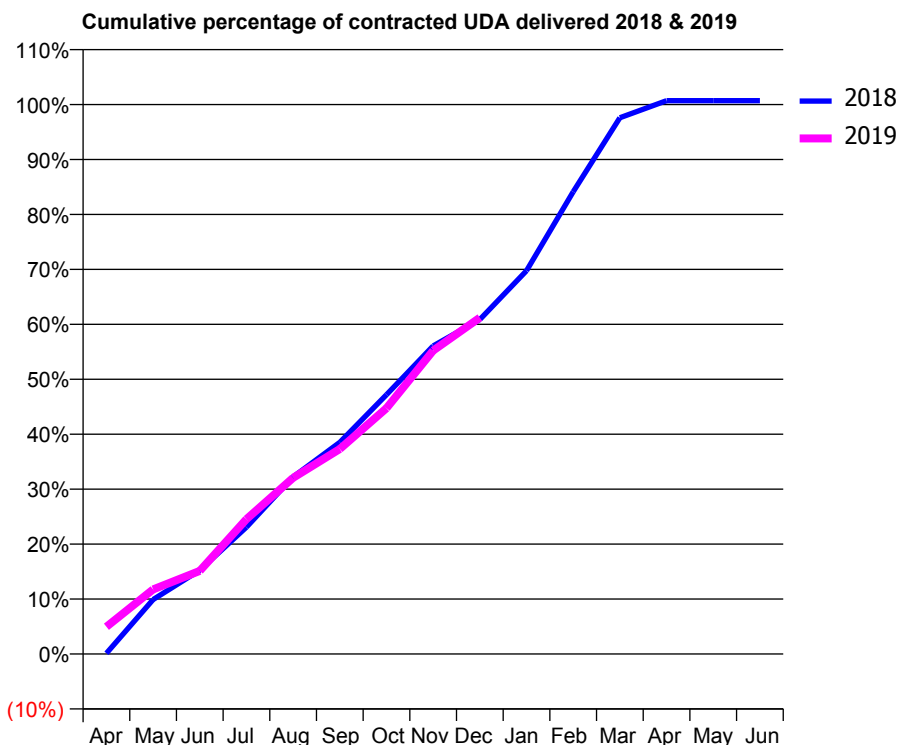
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,752       |
| Carry forward general activity (UDA)        | -33         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £129,565.95 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,761         |                               |
| Quarter ending March 2018           | 1,828         | ↑                             |
| Quarter ending June 2018            | 1,753         | ↓                             |
| Quarter ending September 2018       | 1,730         | ↓                             |
| Quarter ending December 2018        | 1,717         | →                             |
| <b>Variance since December 2017</b> | <b>(2.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 6                                 | 236   |
| May       | 471                               | 559   |
| June      | 725                               | 719   |
| July      | 1,097                             | 1,167 |
| August    | 1,532                             | 1,524 |
| September | 1,831                             | 1,773 |
| October   | 2,242                             | 2,126 |
| November  | 2,664                             | 2,625 |
| December  | 2,893                             | 2,909 |
| January   | 3,314                             |       |
| February  | 3,997                             |       |
| March     | 4,638                             |       |
| April     | 4,785                             |       |
| May       | 4,785                             |       |
| June      | 4,785                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 503         | 2.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 121      | 932         | 13.0%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 274      | 503         | 54.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 438      | 932         | 47.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 211      | 1,385       | 15.2%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 1,385       | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 1,385       | 1.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

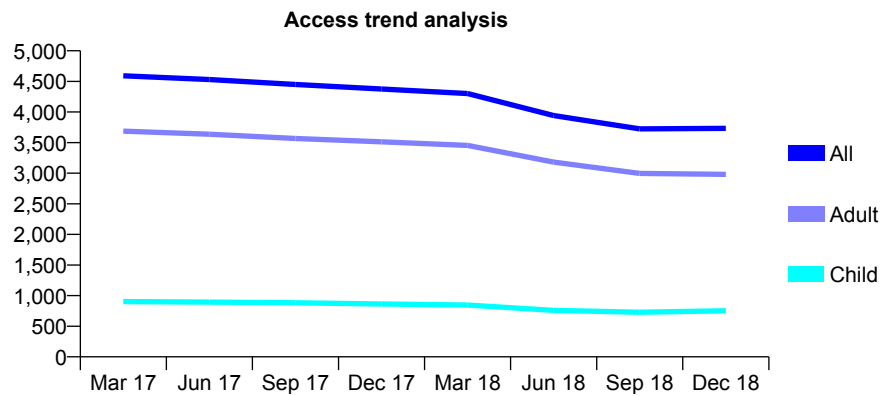
## Q57 - Vital Signs At a Glance Contract Report for 342521/0003 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR J AHMED   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,000      |
| Carry forward general activity (UDA)        | 33          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £337,363.14 |

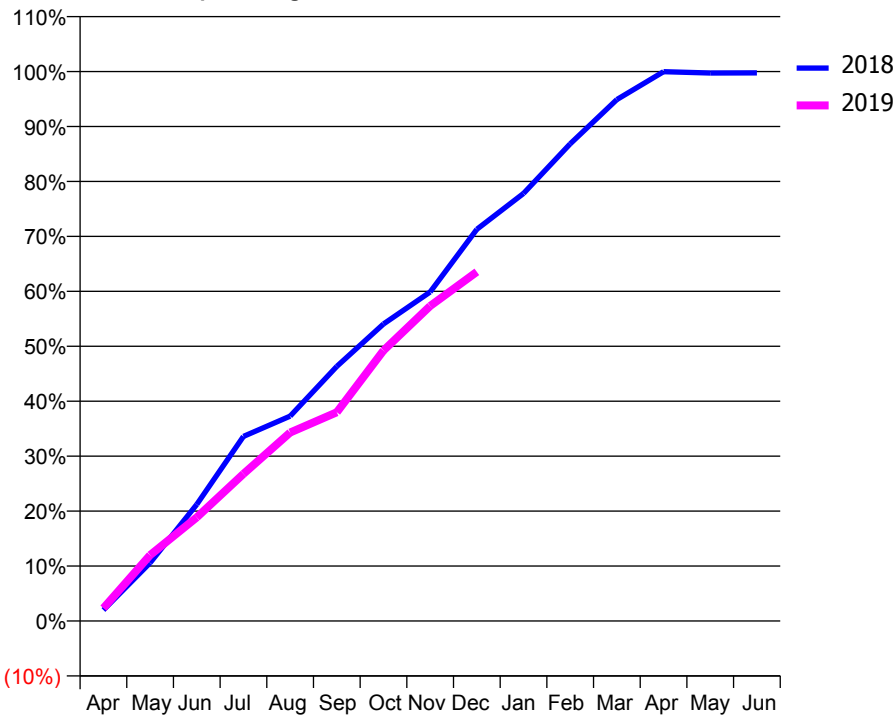
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 4,376          |                               |
| Quarter ending March 2018           | 4,302          | ↓                             |
| Quarter ending June 2018            | 3,942          | ↓                             |
| Quarter ending September 2018       | 3,725          | ↓                             |
| Quarter ending December 2018        | 3,734          | →                             |
| <b>Variance since December 2017</b> | <b>(14.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 260                               | 305   |
| May       | 1,376                             | 1,559 |
| June      | 2,758                             | 2,454 |
| July      | 4,368                             | 3,481 |
| August    | 4,847                             | 4,460 |
| September | 6,025                             | 4,939 |
| October   | 7,028                             | 6,398 |
| November  | 7,785                             | 7,452 |
| December  | 9,268                             | 8,261 |
| January   | 10,115                            |       |
| February  | 11,291                            |       |
| March     | 12,336                            |       |
| April     | 12,995                            |       |
| May       | 12,966                            |       |
| June      | 12,967                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 752         | 5.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 525      | 3,187       | 16.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 372      | 752         | 49.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,642    | 3,187       | 51.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 309      | 3,779       | 8.2%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 3,779       | 1.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 60       | 3,779       | 1.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



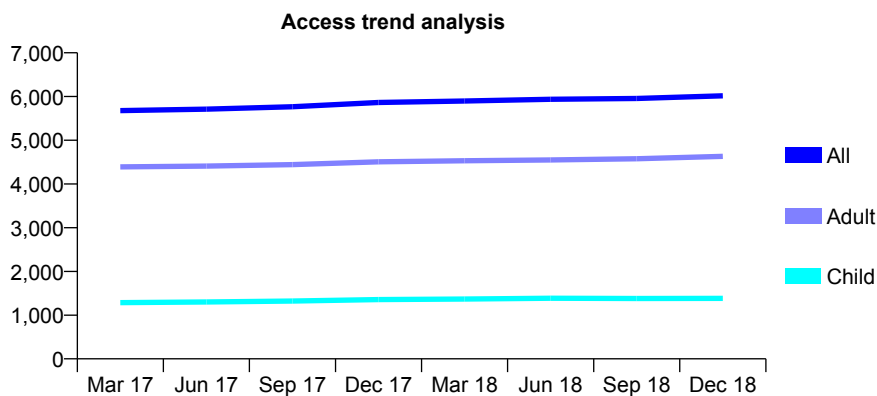
## Q57 - Vital Signs At a Glance Contract Report for 356131/0001 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | MS J HAFTBARADARAN MOHAMMADI |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

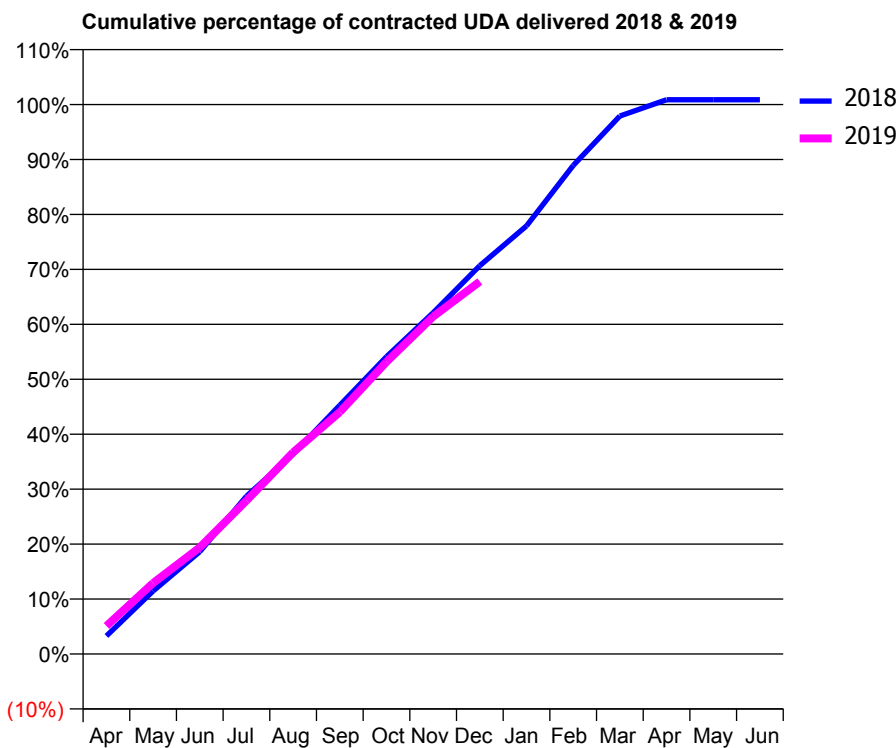
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,000      |
| Carry forward general activity (UDA)        | -172        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £501,397.08 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,863       |                               |
| Quarter ending March 2018           | 5,898       | →                             |
| Quarter ending June 2018            | 5,936       | →                             |
| Quarter ending September 2018       | 5,955       | →                             |
| Quarter ending December 2018        | 6,016       | →                             |
| <b>Variance since December 2017</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 658                               | 1,020  |
| May       | 2,293                             | 2,584  |
| June      | 3,724                             | 3,881  |
| July      | 5,744                             | 5,586  |
| August    | 7,283                             | 7,341  |
| September | 9,053                             | 8,807  |
| October   | 10,822                            | 10,631 |
| November  | 12,420                            | 12,280 |
| December  | 14,135                            | 13,560 |
| January   | 15,583                            |        |
| February  | 17,781                            |        |
| March     | 19,579                            |        |
| April     | 20,172                            |        |
| May       | 20,172                            |        |
| June      | 20,172                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 151      | 1,533       | 9.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,371    | 5,685       | 24.1%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 876      | 1,533       | 57.1%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,983    | 5,685       | 52.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 565      | 6,942       | 8.1%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 101      | 6,942       | 1.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 117      | 6,942       | 1.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

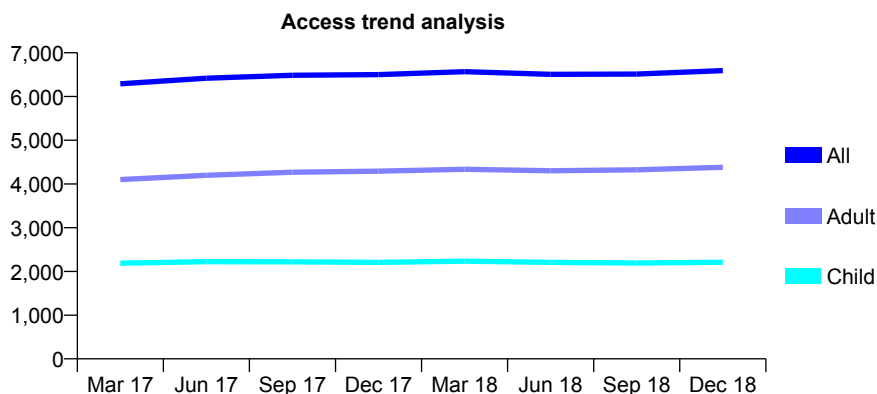
## Q57 - Vital Signs At a Glance Contract Report for 357723/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR AG LADVA  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

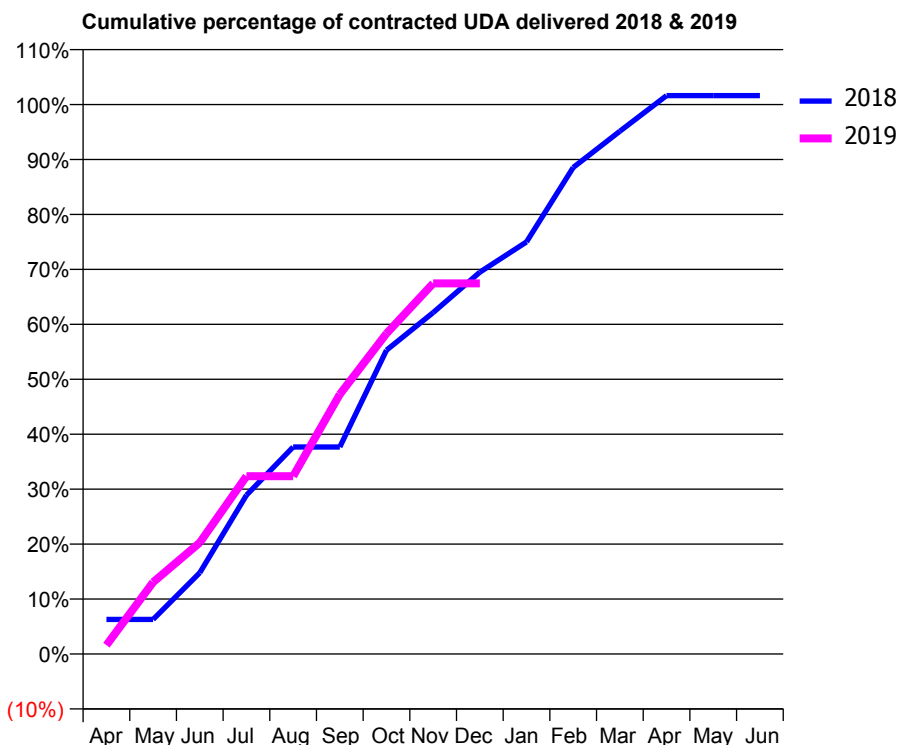
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,311      |
| Carry forward general activity (UDA)        | -215        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £387,037.95 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,500       |                               |
| Quarter ending March 2018           | 6,569       | →                             |
| Quarter ending June 2018            | 6,507       | →                             |
| Quarter ending September 2018       | 6,515       | →                             |
| Quarter ending December 2018        | 6,592       | →                             |
| <b>Variance since December 2017</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 839                               | 215   |
| May       | 839                               | 1,738 |
| June      | 1,969                             | 2,700 |
| July      | 3,848                             | 4,307 |
| August    | 5,015                             | 4,307 |
| September | 5,015                             | 6,290 |
| October   | 7,359                             | 7,763 |
| November  | 8,271                             | 8,978 |
| December  | 9,251                             | 8,978 |
| January   | 9,983                             |       |
| February  | 11,787                            |       |
| March     | 12,664                            |       |
| April     | 13,526                            |       |
| May       | 13,526                            |       |
| June      | 13,526                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 2,051       | 4.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 347      | 3,569       | 9.7%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,176    | 2,051       | 57.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,746    | 3,569       | 48.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 292      | 5,084       | 5.7%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 5,084       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 68       | 5,084       | 1.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

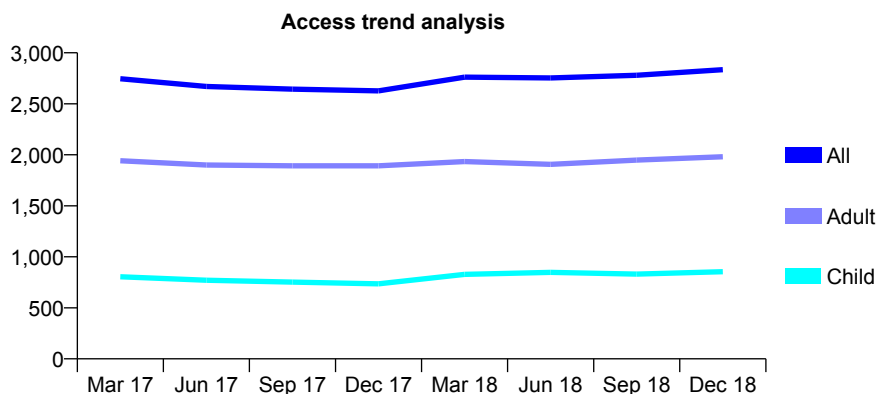
## Q57 - Vital Signs At a Glance Contract Report for 358525/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | MRS OM AROWOJOLU |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

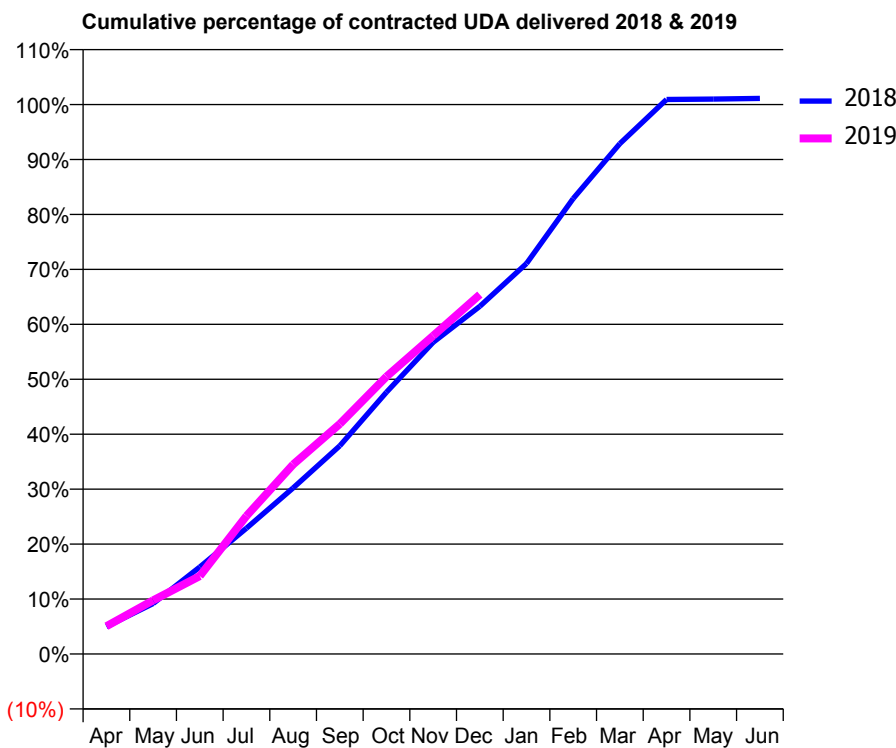
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,800       |
| Carry forward general activity (UDA)        | -76         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £196,941.50 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,627       |                               |
| Quarter ending March 2018           | 2,762       | ↑                             |
| Quarter ending June 2018            | 2,754       | →                             |
| Quarter ending September 2018       | 2,780       | →                             |
| Quarter ending December 2018        | 2,835       | →                             |
| <b>Variance since December 2017</b> | <b>7.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 339                               | 344   |
| May       | 624                               | 665   |
| June      | 1,076                             | 965   |
| July      | 1,558                             | 1,709 |
| August    | 2,056                             | 2,346 |
| September | 2,577                             | 2,847 |
| October   | 3,240                             | 3,433 |
| November  | 3,857                             | 3,938 |
| December  | 4,303                             | 4,449 |
| January   | 4,832                             |       |
| February  | 5,637                             |       |
| March     | 6,316                             |       |
| April     | 6,863                             |       |
| May       | 6,868                             |       |
| June      | 6,876                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 676         | 3.6%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 177      | 1,704       | 10.4%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 313      | 676         | 46.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 769      | 1,704       | 45.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 69       | 2,230       | 3.1%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 2,230       | 1.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 49       | 2,230       | 2.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

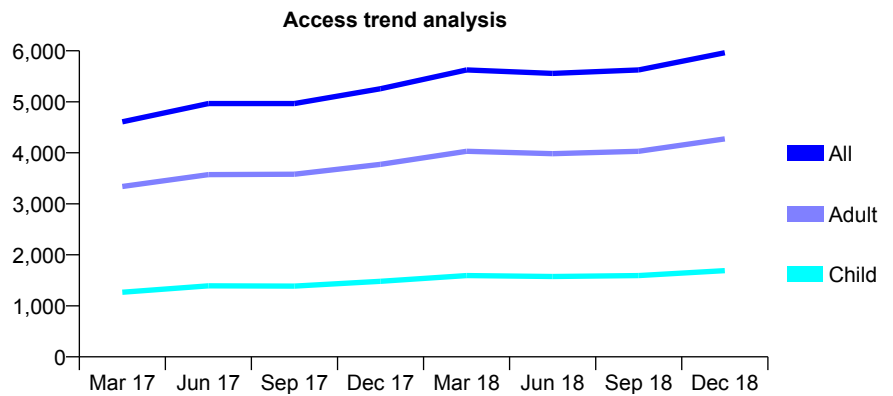
## Q57 - Vital Signs At a Glance Contract Report for 359270/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR AF RAI    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2009   |
| Contract end date    |              |

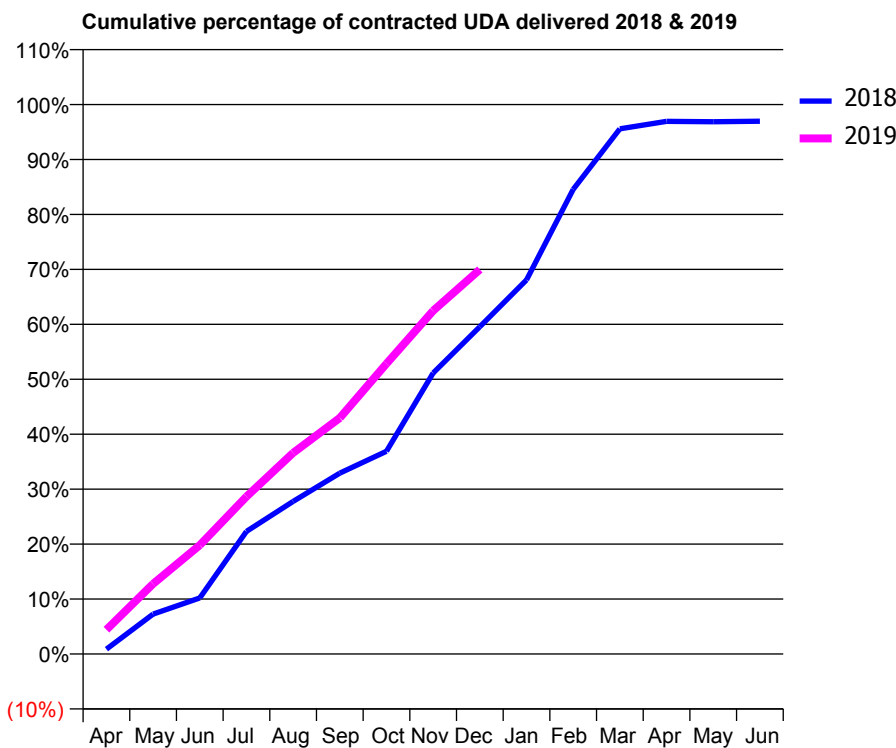
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | -191        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £296,694.97 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 5,255        |                               |
| Quarter ending March 2018           | 5,625        | ↑                             |
| Quarter ending June 2018            | 5,558        | ↓                             |
| Quarter ending September 2018       | 5,624        | →                             |
| Quarter ending December 2018        | 5,962        | ↑                             |
| <b>Variance since December 2017</b> | <b>13.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 106                               | 530   |
| May       | 873                               | 1,534 |
| June      | 1,225                             | 2,377 |
| July      | 2,676                             | 3,436 |
| August    | 3,333                             | 4,393 |
| September | 3,951                             | 5,154 |
| October   | 4,428                             | 6,340 |
| November  | 6,138                             | 7,496 |
| December  | 7,148                             | 8,398 |
| January   | 8,170                             |       |
| February  | 10,148                            |       |
| March     | 11,469                            |       |
| April     | 11,633                            |       |
| May       | 11,624                            |       |
| June      | 11,635                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 97       | 1,488       | 6.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 447      | 3,346       | 13.4%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 719      | 1,488       | 48.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,407    | 3,346       | 42.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 381      | 4,738       | 8.0%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 58       | 4,738       | 1.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 66       | 4,738       | 1.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

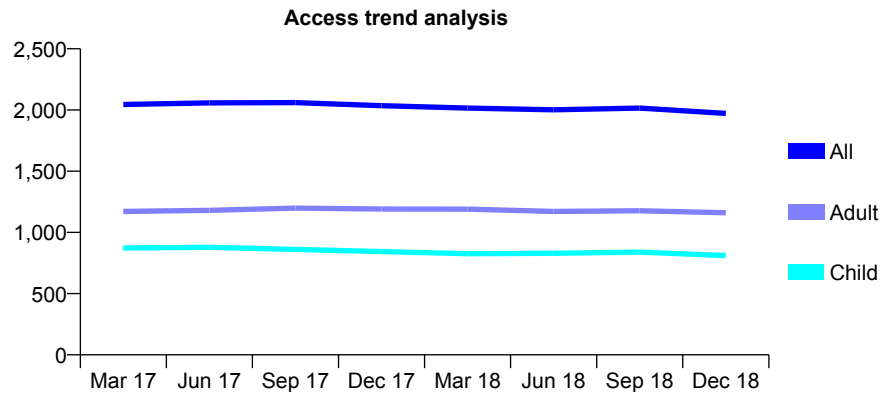
## Q57 - Vital Signs At a Glance Contract Report for 366277/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR SV SHAH   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2014   |
| Contract end date    |              |

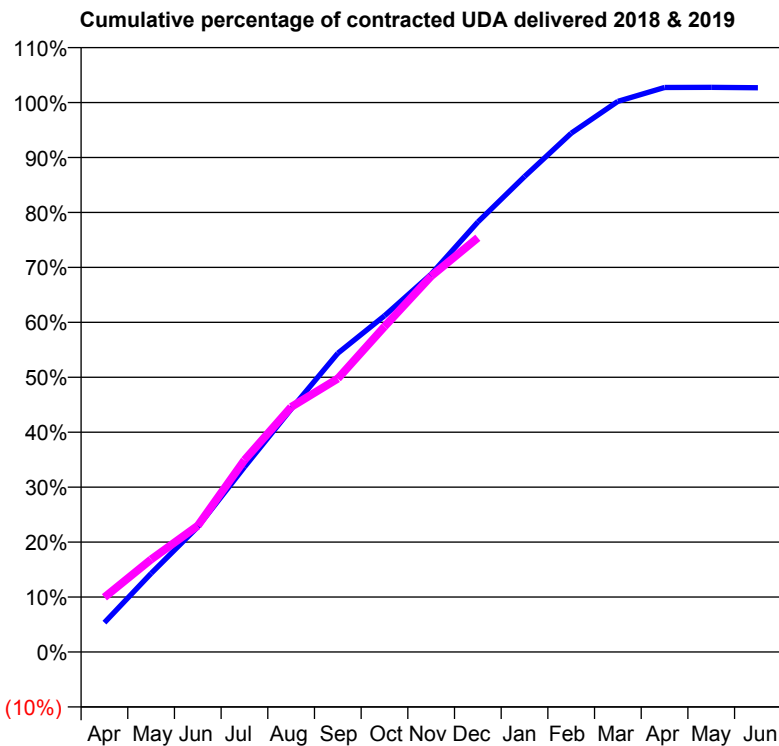
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,000       |
| Carry forward general activity (UDA)        | -80         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £103,856.63 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,035         |                               |
| Quarter ending March 2018           | 2,016         | →                             |
| Quarter ending June 2018            | 2,002         | →                             |
| Quarter ending September 2018       | 2,016         | →                             |
| Quarter ending December 2018        | 1,972         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 214   | 399   |
| May                               | 572   | 675   |
| June                              | 911   | 920   |
| July                              | 1,347 | 1,397 |
| August                            | 1,768 | 1,784 |
| September                         | 2,175 | 1,990 |
| October                           | 2,448 | 2,369 |
| November                          | 2,750 | 2,736 |
| December                          | 3,130 | 3,016 |
| January                           | 3,461 |       |
| February                          | 3,777 |       |
| March                             | 4,009 |       |
| April                             | 4,110 |       |
| May                               | 4,111 |       |
| June                              | 4,108 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 988         | 5.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 82       | 1,041       | 7.9%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 642      | 988         | 65.0%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 551      | 1,041       | 52.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 83       | 1,957       | 4.2%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 1,957       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,957       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

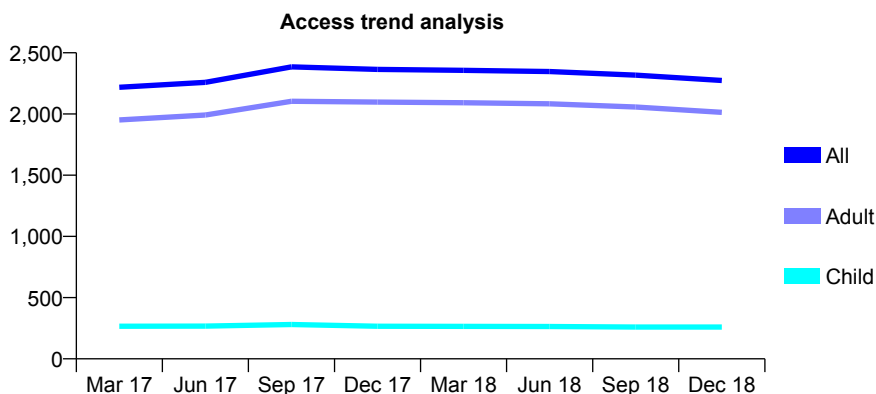
## Q57 - Vital Signs At a Glance Contract Report for 398632/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR R PATEL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2015   |
| Contract end date    |              |

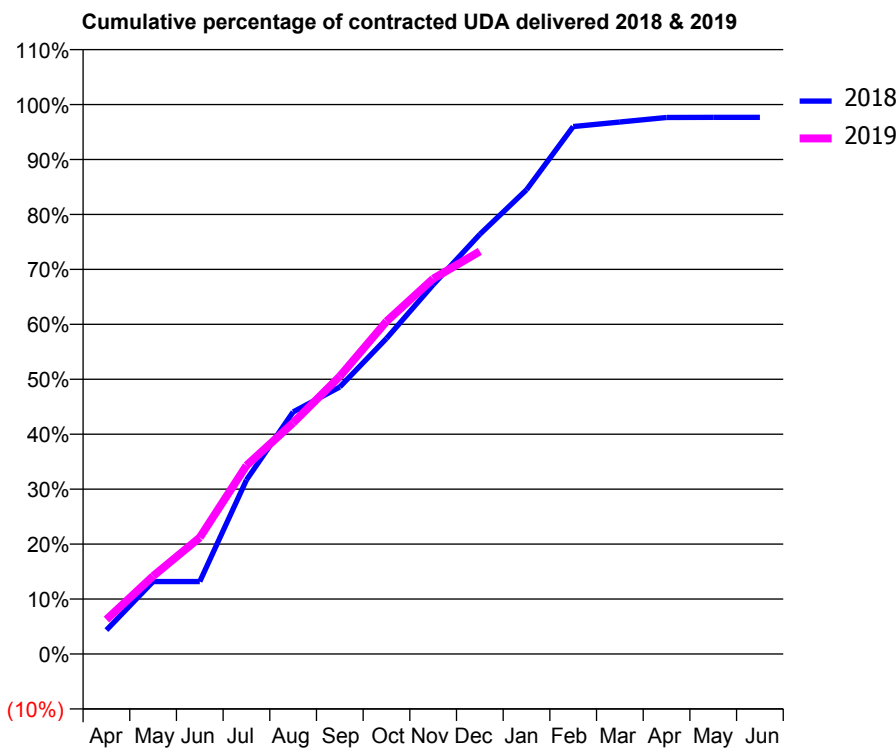
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,384       |
| Carry forward general activity (UDA)        | 197         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £192,500.83 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,364         |                               |
| Quarter ending March 2018           | 2,357         | →                             |
| Quarter ending June 2018            | 2,347         | →                             |
| Quarter ending September 2018       | 2,317         | ↓                             |
| Quarter ending December 2018        | 2,274         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 366                               | 525   |
| May       | 1,107                             | 1,188 |
| June      | 1,107                             | 1,778 |
| July      | 2,656                             | 2,876 |
| August    | 3,694                             | 3,526 |
| September | 4,075                             | 4,237 |
| October   | 4,815                             | 5,075 |
| November  | 5,635                             | 5,726 |
| December  | 6,404                             | 6,144 |
| January   | 7,083                             |       |
| February  | 8,048                             |       |
| March     | 8,117                             |       |
| April     | 8,186                             |       |
| May       | 8,187                             |       |
| June      | 8,187                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 350         | 7.1%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 550      | 2,757       | 19.9%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 251      | 350         | 71.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,693    | 2,757       | 61.4%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 306      | 3,077       | 9.9%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 3,077       | 1.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 47       | 3,077       | 1.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

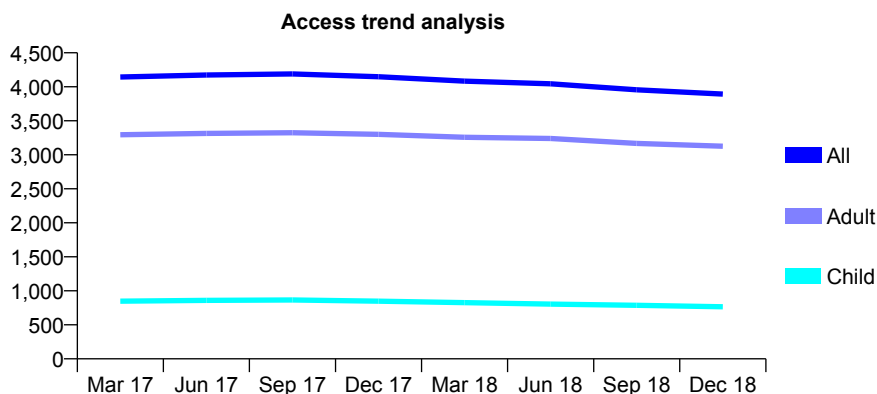
## Q57 - Vital Signs At a Glance Contract Report for 567140/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR SA NAJEFI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,836      |
| Carry forward general activity (UDA)        | -217        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £270,928.13 |

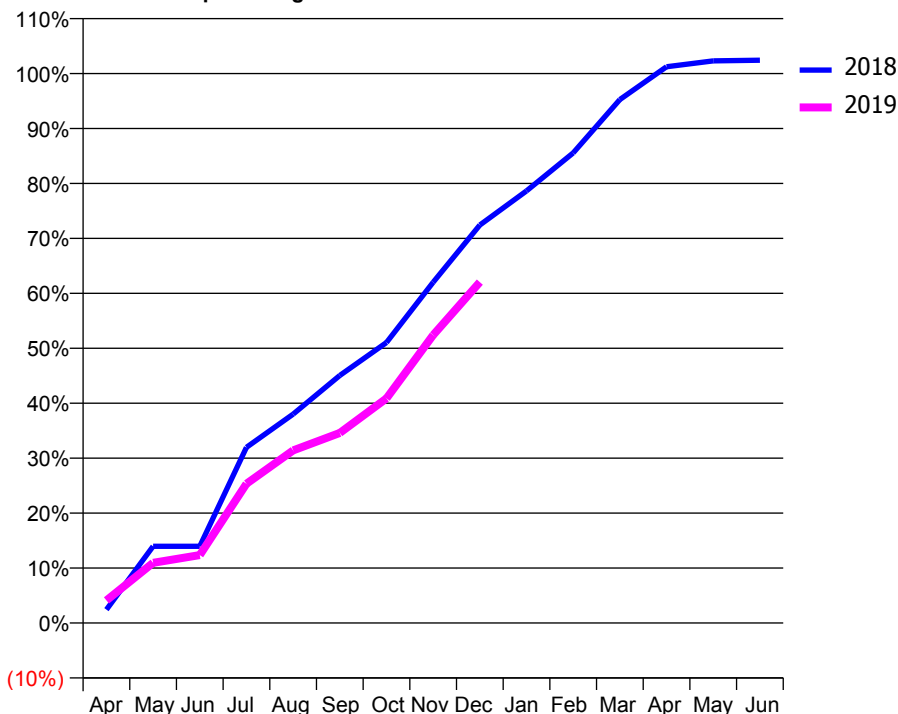
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,149         |                               |
| Quarter ending March 2018           | 4,084         | ↓                             |
| Quarter ending June 2018            | 4,045         | →                             |
| Quarter ending September 2018       | 3,955         | ↓                             |
| Quarter ending December 2018        | 3,893         | ↓                             |
| <b>Variance since December 2017</b> | <b>(6.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018   | 2019  |
|-----------|--------|-------|
| April     | 264    | 446   |
| May       | 1,512  | 1,186 |
| June      | 1,512  | 1,340 |
| July      | 3,464  | 2,747 |
| August    | 4,119  | 3,405 |
| September | 4,881  | 3,748 |
| October   | 5,532  | 4,428 |
| November  | 6,720  | 5,679 |
| December  | 7,849  | 6,723 |
| January   | 8,521  |       |
| February  | 9,270  |       |
| March     | 10,323 |       |
| April     | 10,968 |       |
| May       | 11,085 |       |
| June      | 11,097 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 850         | 7.1%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 536      | 3,616       | 14.8%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 555      | 850         | 65.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,365    | 3,616       | 65.4%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 355      | 3,685       | 9.6%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 3,685       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 3,685       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

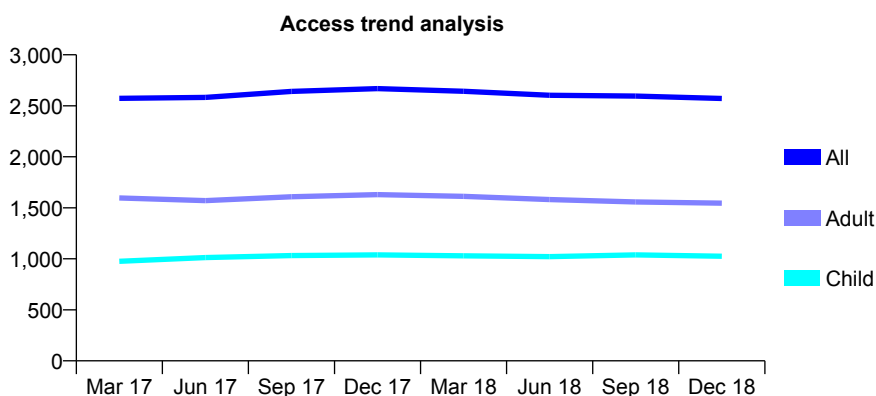
## Q57 - Vital Signs At a Glance Contract Report for 570184/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MRS BI HELLYAR |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,174       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £187,684.36 |

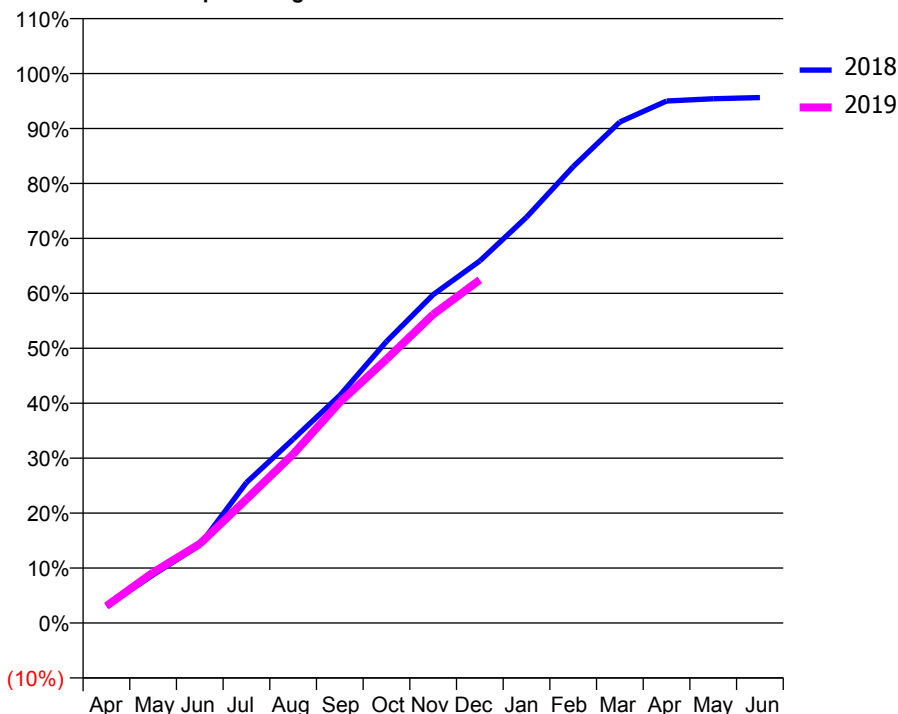
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,669         |                               |
| Quarter ending March 2018           | 2,642         | ↓                             |
| Quarter ending June 2018            | 2,603         | ↓                             |
| Quarter ending September 2018       | 2,595         | →                             |
| Quarter ending December 2018        | 2,572         | →                             |
| <b>Variance since December 2017</b> | <b>(3.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 219                               | 222   |
| May       | 629                               | 660   |
| June      | 1,017                             | 1,034 |
| July      | 1,834                             | 1,617 |
| August    | 2,401                             | 2,205 |
| September | 2,972                             | 2,883 |
| October   | 3,675                             | 3,445 |
| November  | 4,287                             | 4,030 |
| December  | 4,728                             | 4,480 |
| January   | 5,299                             |       |
| February  | 5,958                             |       |
| March     | 6,542                             |       |
| April     | 6,814                             |       |
| May       | 6,845                             |       |
| June      | 6,860                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 64       | 844         | 7.6%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 205      | 1,371       | 15.0%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 320      | 844         | 37.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 674      | 1,371       | 49.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 281      | 2,121       | 13.2%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 2,121       | 1.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 2,121       | 1.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



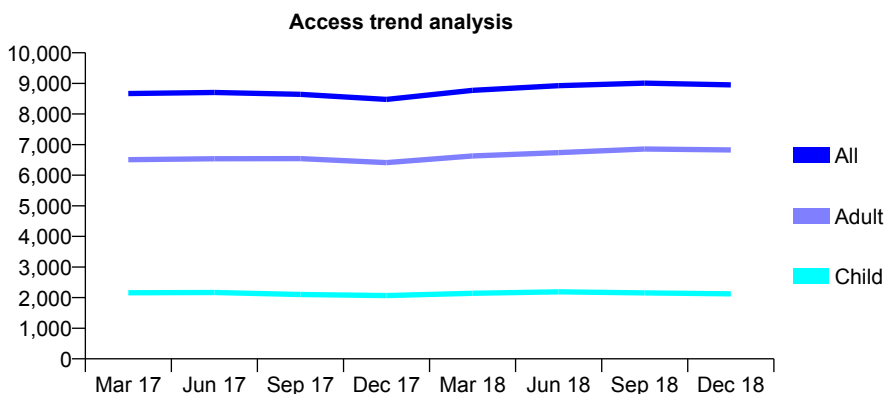
## Q57 - Vital Signs At a Glance Contract Report for 573310/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR R PRASHAR |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

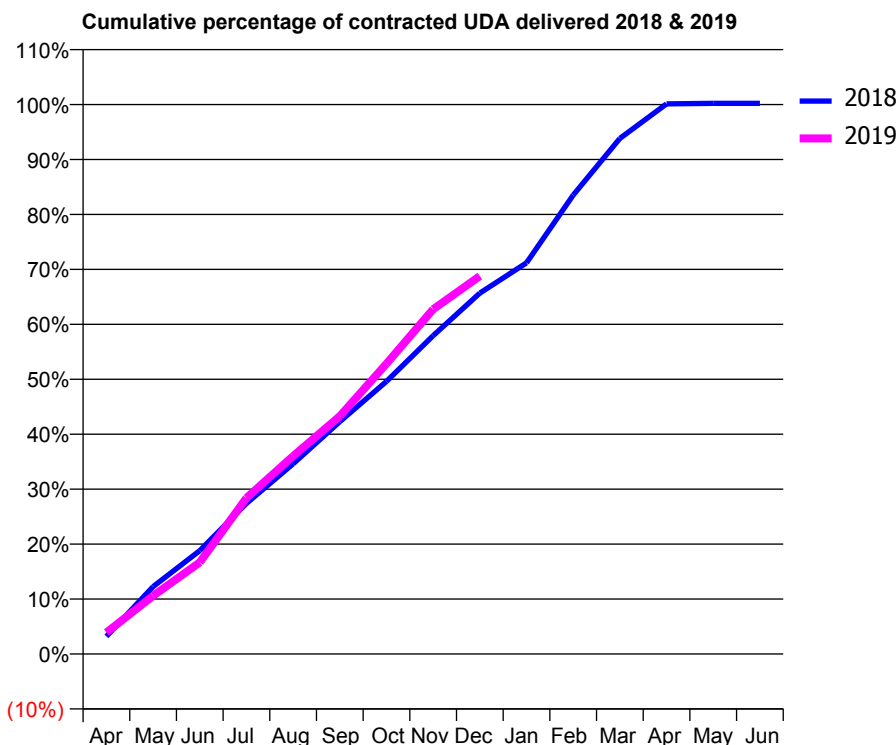
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,381      |
| Carry forward general activity (UDA)        | -47         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £606,695.85 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,476       |                               |
| Quarter ending March 2018           | 8,772       | ↑                             |
| Quarter ending June 2018            | 8,925       | →                             |
| Quarter ending September 2018       | 9,009       | →                             |
| Quarter ending December 2018        | 8,950       | →                             |
| <b>Variance since December 2017</b> | <b>5.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 721                               | 880    |
| May       | 2,747                             | 2,370  |
| June      | 4,212                             | 3,736  |
| July      | 6,134                             | 6,355  |
| August    | 7,748                             | 8,063  |
| September | 9,464                             | 9,685  |
| October   | 11,102                            | 11,825 |
| November  | 12,968                            | 14,045 |
| December  | 14,697                            | 15,394 |
| January   | 15,931                            |        |
| February  | 18,692                            |        |
| March     | 21,000                            |        |
| April     | 22,408                            |        |
| May       | 22,429                            |        |
| June      | 22,428                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 176      | 2,103       | 8.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,141    | 6,168       | 18.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,186    | 2,103       | 56.4%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,535    | 6,168       | 41.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,545    | 7,801       | 19.8%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 7,801       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 7,801       | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

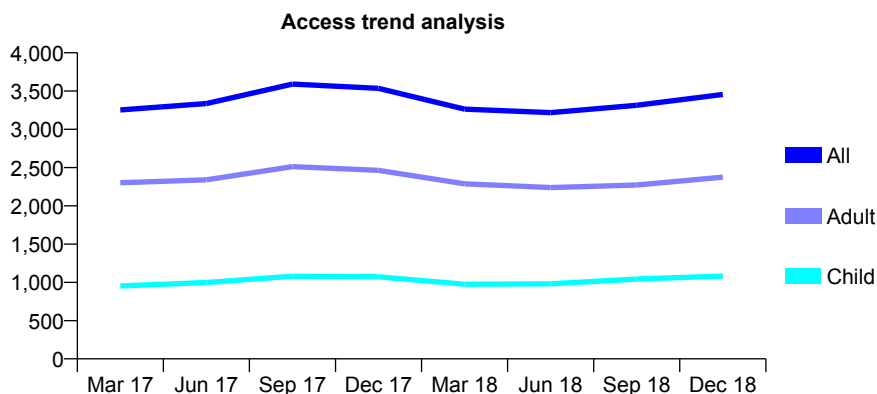
## Q57 - Vital Signs At a Glance Contract Report for 573310/0003 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR R PRASHAR |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2009   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,000       |
| Carry forward general activity (UDA)        | -3          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £186,319.51 |

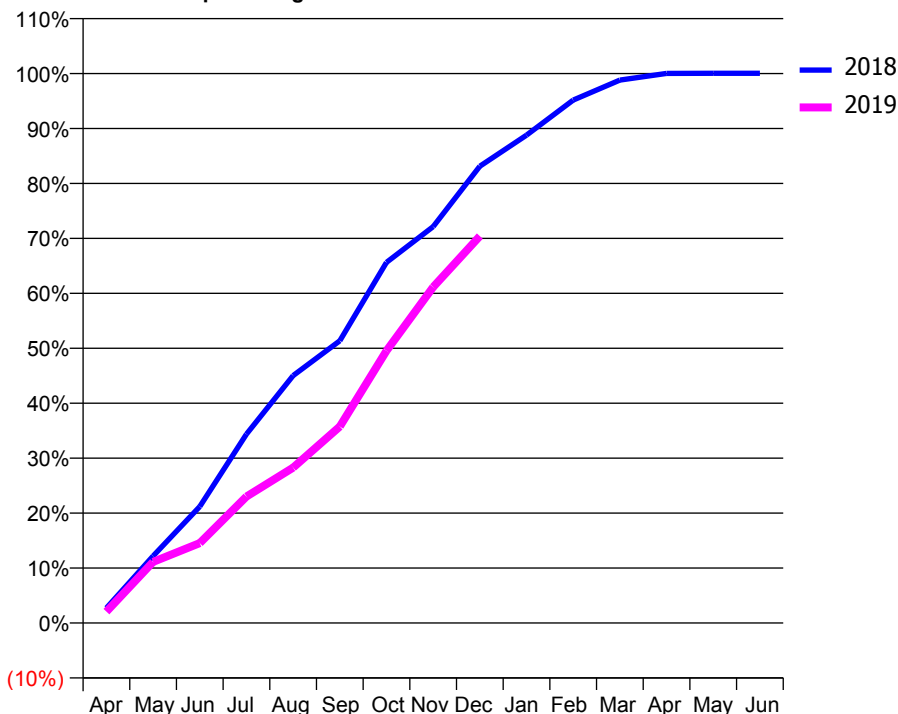
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,536         |                               |
| Quarter ending March 2018           | 3,263         | ↓                             |
| Quarter ending June 2018            | 3,218         | ↓                             |
| Quarter ending September 2018       | 3,315         | ↑                             |
| Quarter ending December 2018        | 3,455         | ↑                             |
| <b>Variance since December 2017</b> | <b>(2.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 191                               | 145   |
| May       | 853                               | 778   |
| June      | 1,483                             | 1,018 |
| July      | 2,407                             | 1,610 |
| August    | 3,152                             | 1,980 |
| September | 3,596                             | 2,504 |
| October   | 4,594                             | 3,468 |
| November  | 5,049                             | 4,280 |
| December  | 5,820                             | 4,928 |
| January   | 6,215                             |       |
| February  | 6,661                             |       |
| March     | 6,915                             |       |
| April     | 7,001                             |       |
| May       | 7,003                             |       |
| June      | 7,003                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 1,070       | 3.9%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 233      | 1,960       | 11.9%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 403      | 1,070       | 37.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 623      | 1,960       | 31.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 377      | 2,988       | 12.6%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 2,988       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 2,988       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

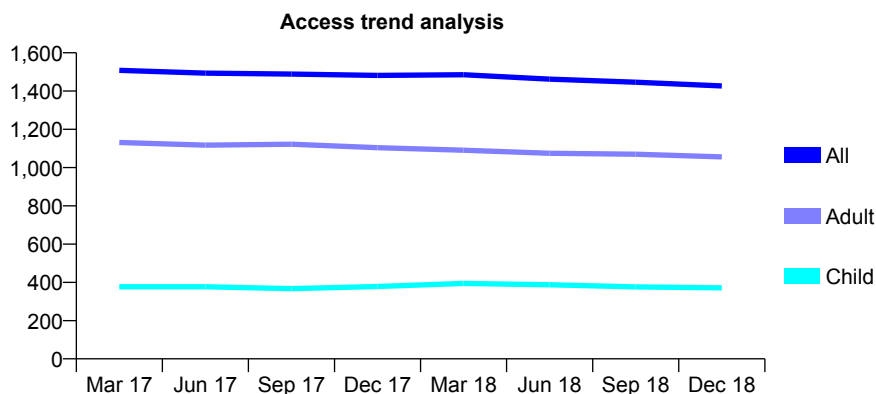
## Q57 - Vital Signs At a Glance Contract Report for 574732/0002 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR B LILADHAR |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

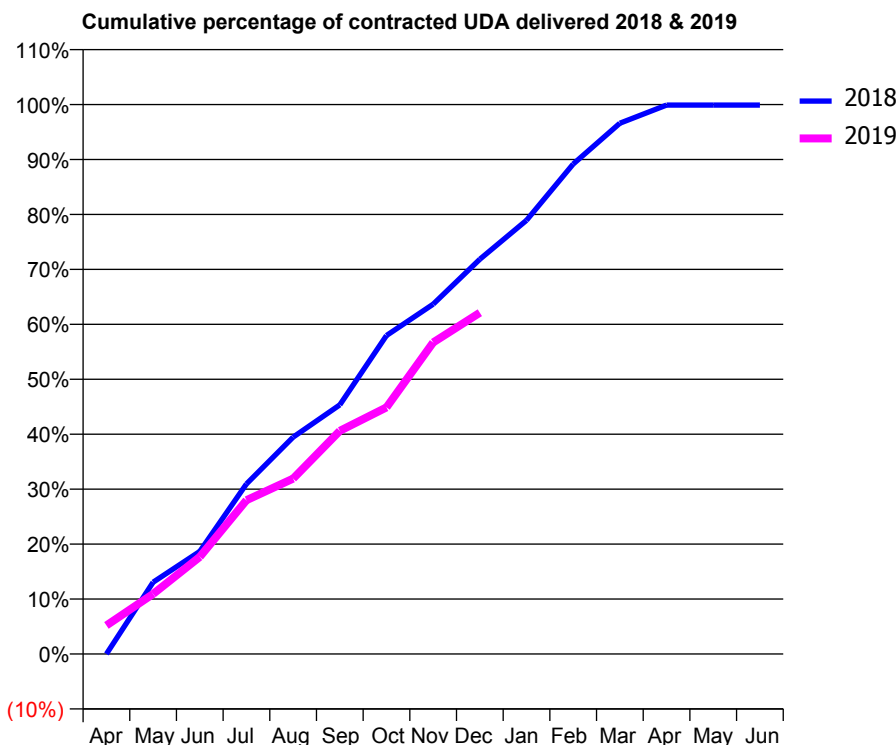
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,500       |
| Carry forward general activity (UDA)        | 5           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £127,746.13 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,482         |                               |
| Quarter ending March 2018           | 1,485         | →                             |
| Quarter ending June 2018            | 1,462         | ↓                             |
| Quarter ending September 2018       | 1,446         | ↓                             |
| Quarter ending December 2018        | 1,427         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -1                                | 235   |
| May       | 588                               | 492   |
| June      | 840                               | 796   |
| July      | 1,393                             | 1,260 |
| August    | 1,776                             | 1,436 |
| September | 2,041                             | 1,828 |
| October   | 2,608                             | 2,020 |
| November  | 2,865                             | 2,552 |
| December  | 3,233                             | 2,795 |
| January   | 3,552                             |       |
| February  | 4,013                             |       |
| March     | 4,346                             |       |
| April     | 4,495                             |       |
| May       | 4,495                             |       |
| June      | 4,495                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 452         | 11.5%    | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 110      | 1,052       | 10.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 307      | 452         | 67.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 642      | 1,052       | 61.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 56       | 1,448       | 3.9%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 1,448       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,448       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

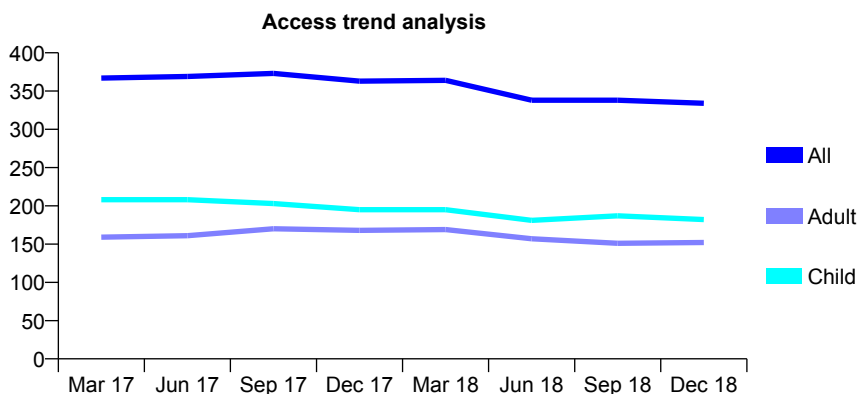
## Q57 - Vital Signs At a Glance Contract Report for 575305/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR AA JALEEL |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

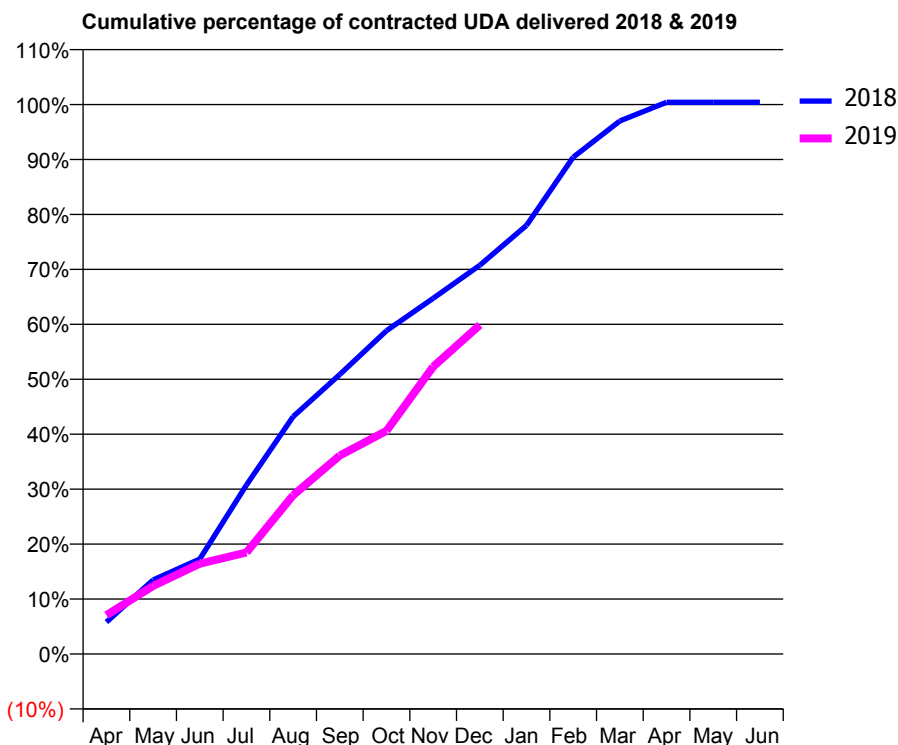
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 500        |
| Carry forward general activity (UDA)        | -2         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,864.38 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 363           |                               |
| Quarter ending March 2018           | 364           | →                             |
| Quarter ending June 2018            | 338           | ↓                             |
| Quarter ending September 2018       | 338           | →                             |
| Quarter ending December 2018        | 334           | ↓                             |
| <b>Variance since December 2017</b> | <b>(8.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 29                                | 35   |
| May       | 67                                | 62   |
| June      | 86                                | 82   |
| July      | 154                               | 92   |
| August    | 216                               | 144  |
| September | 254                               | 181  |
| October   | 294                               | 203  |
| November  | 324                               | 261  |
| December  | 354                               | 299  |
| January   | 390                               |      |
| February  | 452                               |      |
| March     | 485                               |      |
| April     | 502                               |      |
| May       | 502                               |      |
| June      | 502                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 138         | 2.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 102         | 2.9%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 32       | 138         | 23.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 42       | 102         | 41.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 228         | 5.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 228         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 228         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

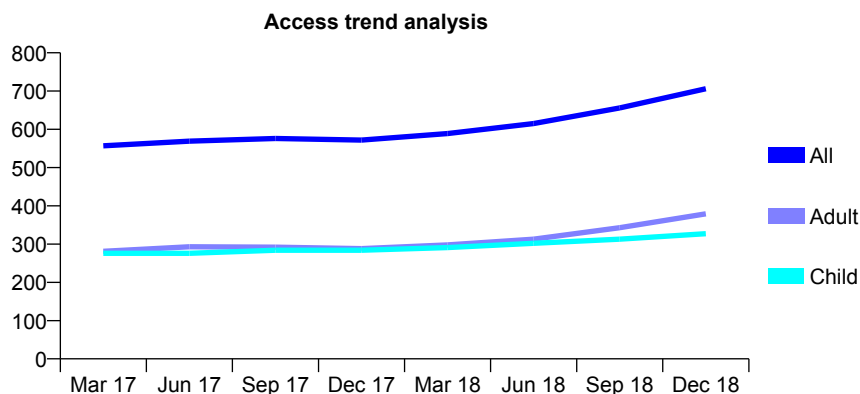
## Q57 - Vital Signs At a Glance Contract Report for 577987/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR K SHETH   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/05/2007   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,700      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £49,604.93 |

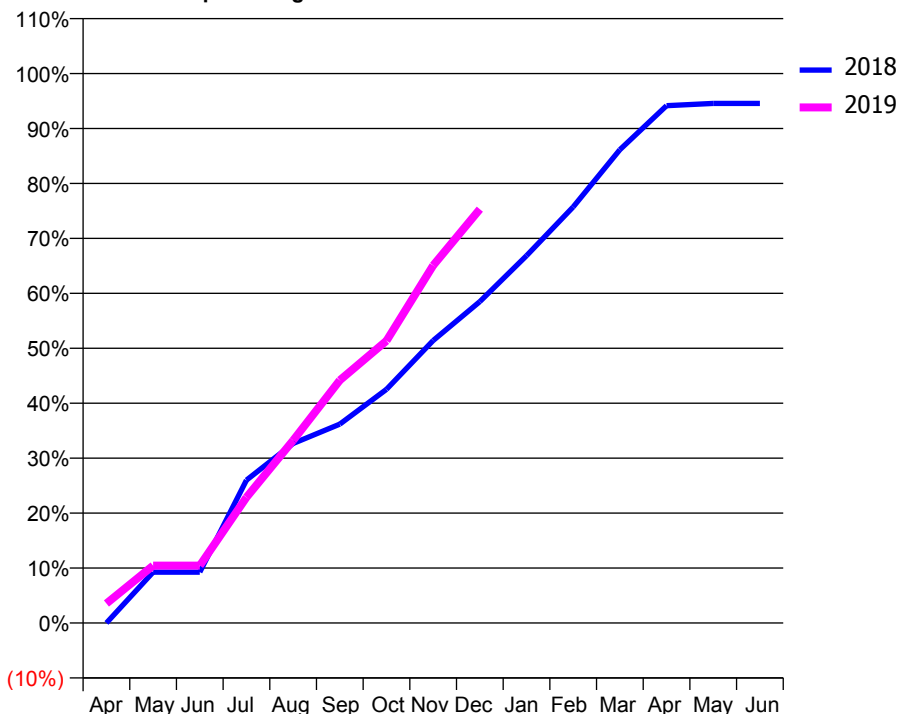
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 572          |                               |
| Quarter ending March 2018           | 589          | ↑                             |
| Quarter ending June 2018            | 615          | ↑                             |
| Quarter ending September 2018       | 656          | ↑                             |
| Quarter ending December 2018        | 706          | ↑                             |
| <b>Variance since December 2017</b> | <b>23.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 61    |
| May       | 157                               | 178   |
| June      | 157                               | 178   |
| July      | 442                               | 389   |
| August    | 555                               | 565   |
| September | 615                               | 751   |
| October   | 723                               | 873   |
| November  | 874                               | 1,106 |
| December  | 994                               | 1,280 |
| January   | 1,136                             |       |
| February  | 1,287                             |       |
| March     | 1,464                             |       |
| April     | 1,600                             |       |
| May       | 1,607                             |       |
| June      | 1,607                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 385         | 11.2%    | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 56       | 336         | 16.7%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 186      | 385         | 48.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 106      | 336         | 31.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 57       | 655         | 8.7%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 655         | 1.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 655         | 3.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

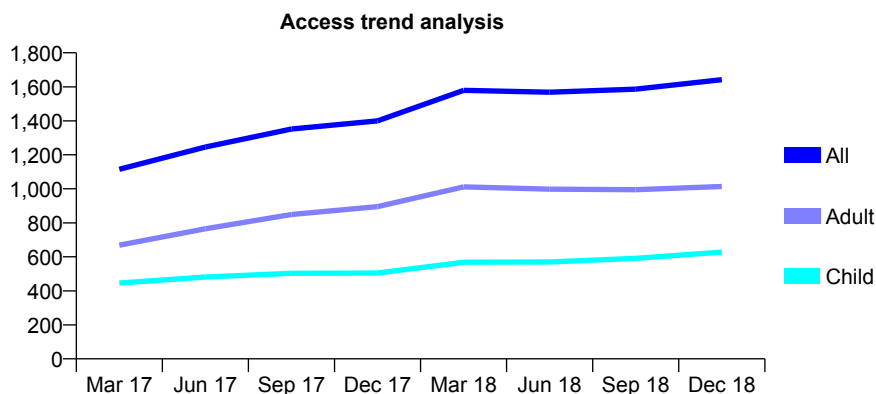
## Q57 - Vital Signs At a Glance Contract Report for 616001/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MRS P SHARMA |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2014   |
| Contract end date    |              |

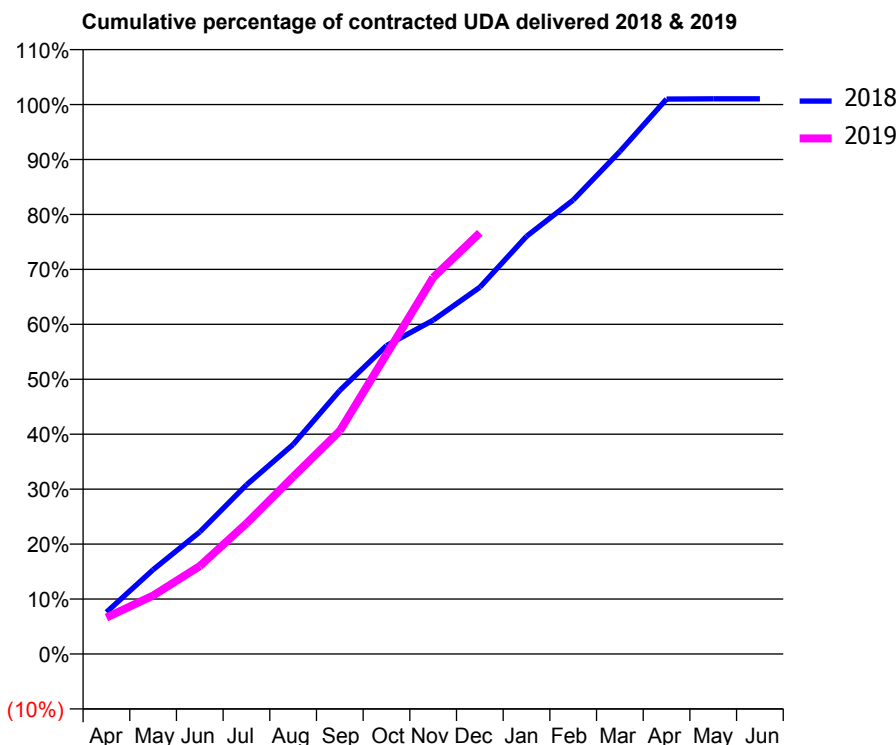
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,738      |
| Carry forward general activity (UDA)        | -28        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £67,830.53 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 1,400        |                               |
| Quarter ending March 2018           | 1,579        | ↑                             |
| Quarter ending June 2018            | 1,568        | →                             |
| Quarter ending September 2018       | 1,586        | →                             |
| Quarter ending December 2018        | 1,642        | ↑                             |
| <b>Variance since December 2017</b> | <b>17.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 208   | 181   |
| May                               | 420   | 292   |
| June                              | 608   | 438   |
| July                              | 843   | 651   |
| August                            | 1,044 | 883   |
| September                         | 1,313 | 1,112 |
| October                           | 1,537 | 1,493 |
| November                          | 1,663 | 1,876 |
| December                          | 1,827 | 2,099 |
| January                           | 2,081 |       |
| February                          | 2,262 |       |
| March                             | 2,504 |       |
| April                             | 2,765 |       |
| May                               | 2,766 |       |
| June                              | 2,766 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 752         | 9.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 119      | 934         | 12.7%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 438      | 752         | 58.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 481      | 934         | 51.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 109      | 1,170       | 9.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,170       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,170       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

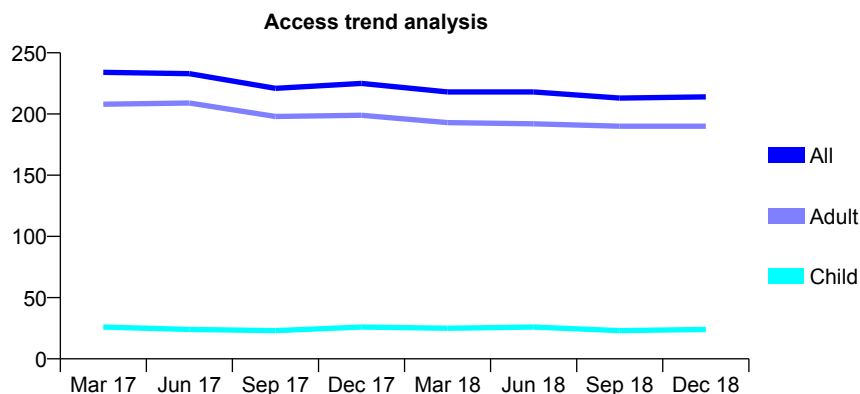
## Q57 - Vital Signs At a Glance Contract Report for 618683/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Papineni Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 600        |
| Carry forward general activity (UDA)        | -5         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £13,151.00 |

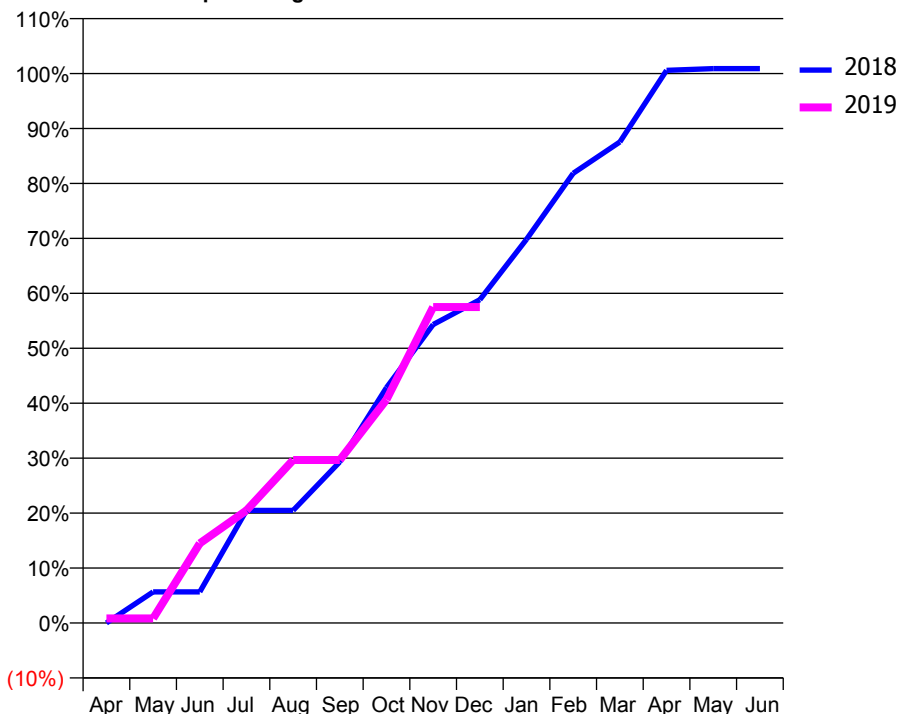
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 225           |                               |
| Quarter ending March 2018           | 218           | ↓                             |
| Quarter ending June 2018            | 218           | →                             |
| Quarter ending September 2018       | 213           | ↓                             |
| Quarter ending December 2018        | 214           | →                             |
| <b>Variance since December 2017</b> | <b>(4.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 5    |
| May       | 34                                | 5    |
| June      | 34                                | 87   |
| July      | 123                               | 123  |
| August    | 123                               | 178  |
| September | 176                               | 178  |
| October   | 257                               | 244  |
| November  | 326                               | 345  |
| December  | 353                               | 345  |
| January   | 419                               |      |
| February  | 491                               |      |
| March     | 525                               |      |
| April     | 603                               |      |
| May       | 605                               |      |
| June      | 605                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 27          | 0.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 215         | 2.3%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 18       | 27          | 66.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 169      | 215         | 78.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 200         | 0.0%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 200         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 200         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

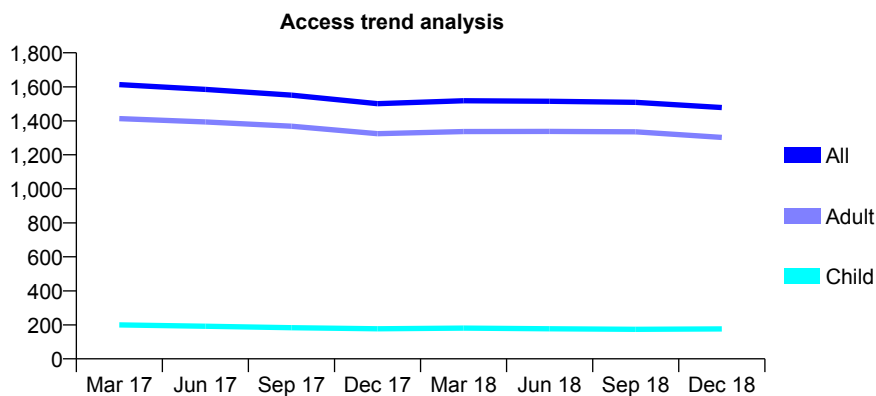
## Q57 - Vital Signs At a Glance Contract Report for 618683/0002 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Papineni Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

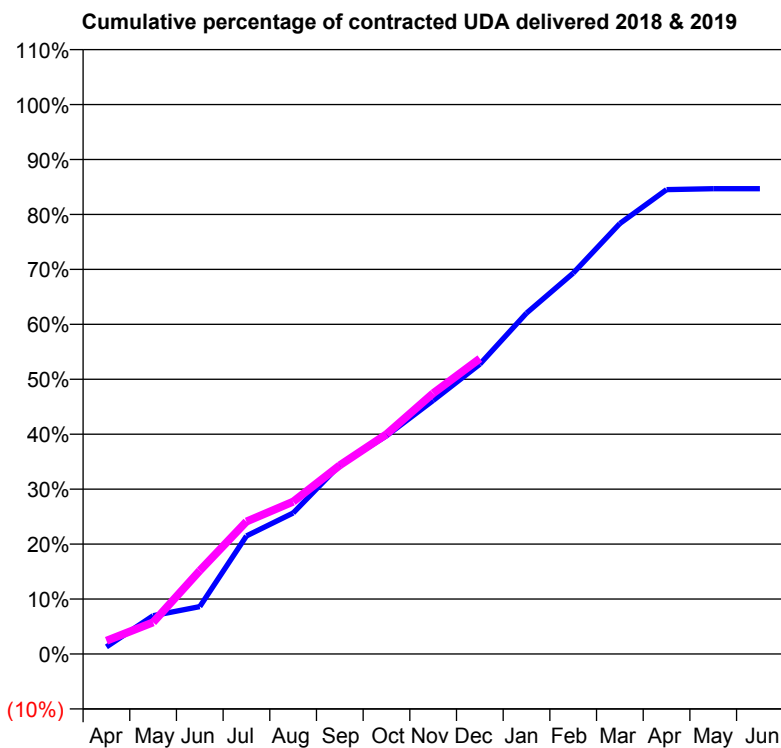
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 4,500      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £91,740.24 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,501         |                               |
| Quarter ending March 2018           | 1,518         | →                             |
| Quarter ending June 2018            | 1,515         | →                             |
| Quarter ending September 2018       | 1,509         | →                             |
| Quarter ending December 2018        | 1,478         | ↓                             |
| <b>Variance since December 2017</b> | <b>(1.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 58                                | 109   |
| May       | 314                               | 259   |
| June      | 388                               | 683   |
| July      | 967                               | 1,085 |
| August    | 1,155                             | 1,248 |
| September | 1,548                             | 1,546 |
| October   | 1,787                             | 1,800 |
| November  | 2,077                             | 2,135 |
| December  | 2,374                             | 2,419 |
| January   | 2,792                             |       |
| February  | 3,119                             |       |
| March     | 3,526                             |       |
| April     | 3,803                             |       |
| May       | 3,811                             |       |
| June      | 3,811                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 200         | 0.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 56       | 1,482       | 3.8%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 154      | 200         | 77.0%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,186    | 1,482       | 80.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 1,556       | 0.0%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,556       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,556       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



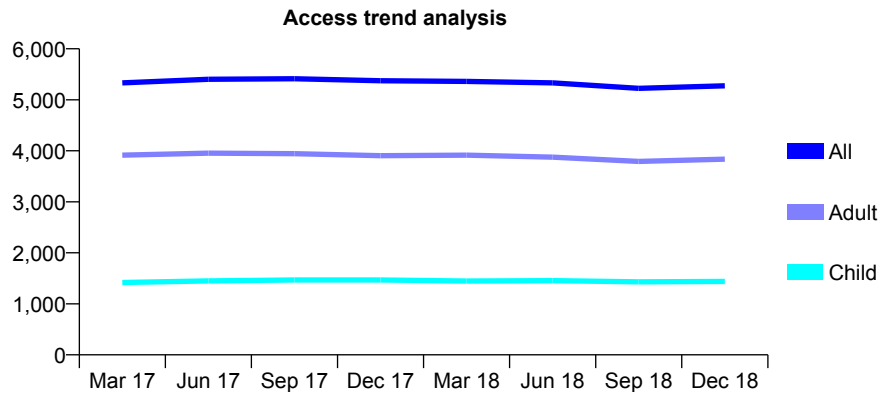
## Q57 - Vital Signs At a Glance Contract Report for 631531/0003 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Great Horkesley Dental Studio |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2006                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,071      |
| Carry forward general activity (UDA)        | 240         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £254,140.87 |

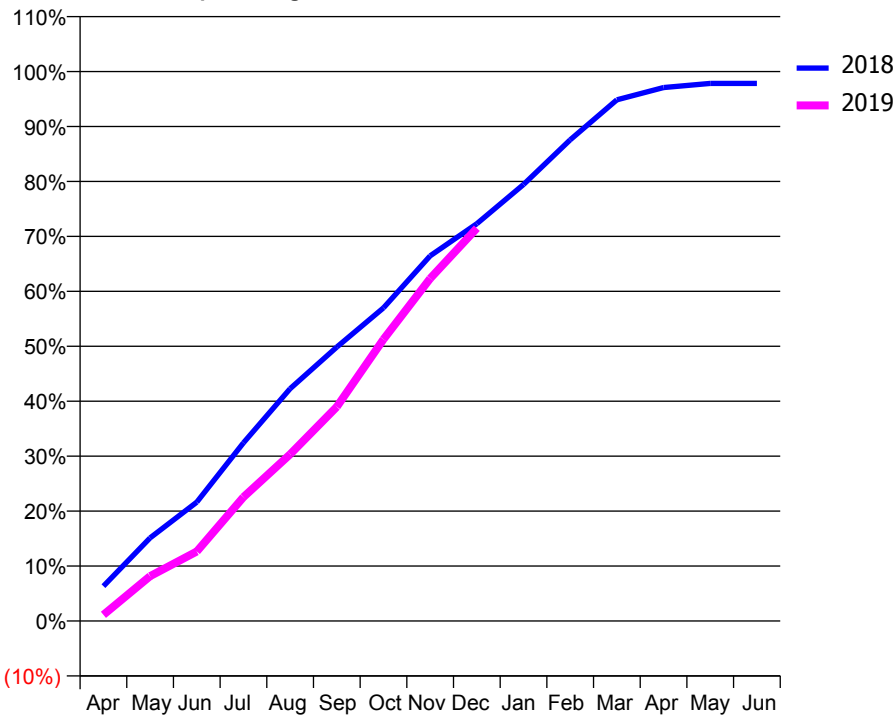
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,373         |                               |
| Quarter ending March 2018           | 5,361         | →                             |
| Quarter ending June 2018            | 5,333         | →                             |
| Quarter ending September 2018       | 5,224         | ↓                             |
| Quarter ending December 2018        | 5,274         | →                             |
| <b>Variance since December 2017</b> | <b>(1.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 703                               | 125   |
| May       | 1,674                             | 904   |
| June      | 2,394                             | 1,402 |
| July      | 3,591                             | 2,496 |
| August    | 4,681                             | 3,361 |
| September | 5,520                             | 4,316 |
| October   | 6,308                             | 5,675 |
| November  | 7,357                             | 6,901 |
| December  | 8,005                             | 7,913 |
| January   | 8,796                             |       |
| February  | 9,695                             |       |
| March     | 10,501                            |       |
| April     | 10,749                            |       |
| May       | 10,830                            |       |
| June      | 10,831                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 77       | 1,534       | 5.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 493      | 3,787       | 13.0%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 908      | 1,534       | 59.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,030    | 3,787       | 53.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 372      | 4,654       | 8.0%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 4,654       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 95       | 4,654       | 2.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

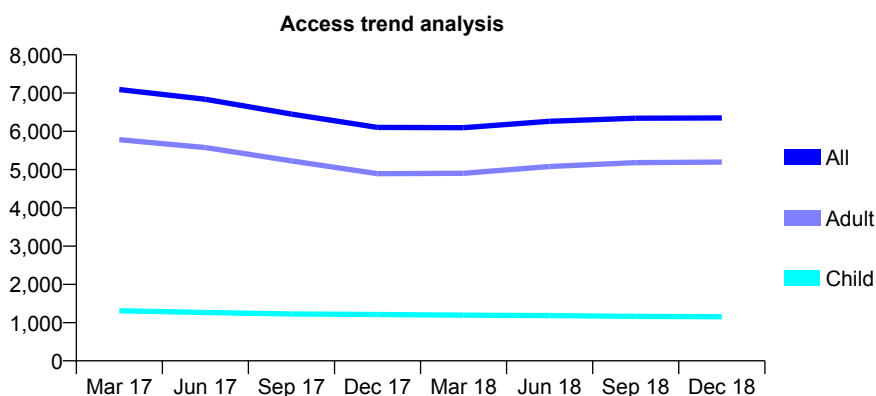
## Q57 - Vital Signs At a Glance Contract Report for 635812/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Ford Road Dental Surgery |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

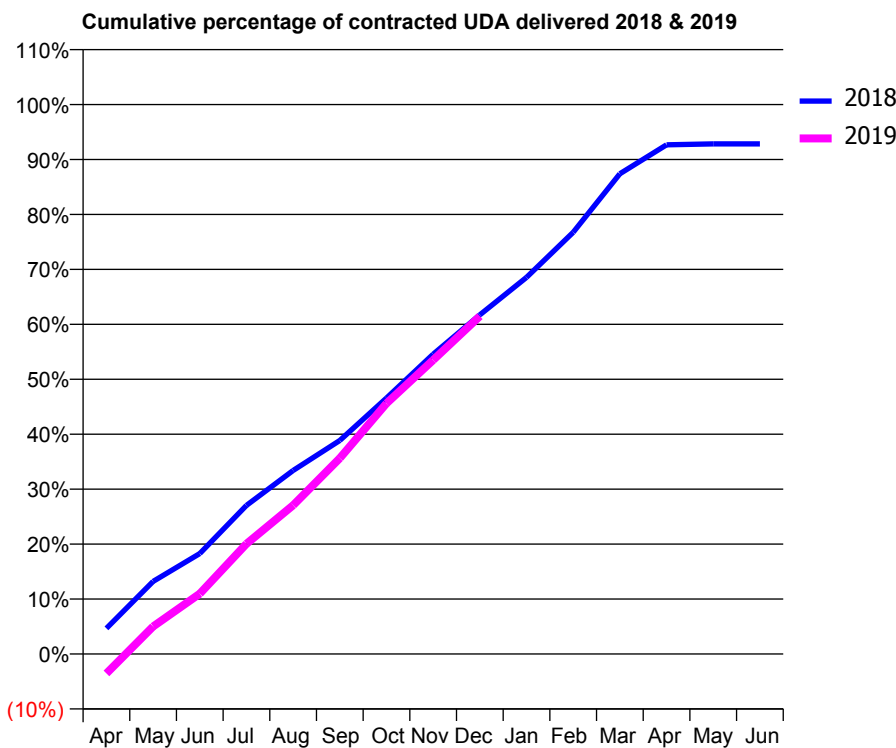
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,500      |
| Carry forward general activity (UDA)        | 1,757       |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £586,489.48 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,101       |                               |
| Quarter ending March 2018           | 6,096       | →                             |
| Quarter ending June 2018            | 6,263       | ↑                             |
| Quarter ending September 2018       | 6,344       | →                             |
| Quarter ending December 2018        | 6,349       | →                             |
| <b>Variance since December 2017</b> | <b>4.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,145                             | -872   |
| May       | 3,237                             | 1,225  |
| June      | 4,480                             | 2,689  |
| July      | 6,628                             | 4,913  |
| August    | 8,185                             | 6,630  |
| September | 9,519                             | 8,730  |
| October   | 11,414                            | 11,176 |
| November  | 13,366                            | 13,104 |
| December  | 15,122                            | 15,064 |
| January   | 16,796                            |        |
| February  | 18,799                            |        |
| March     | 21,412                            |        |
| April     | 22,700                            |        |
| May       | 22,742                            |        |
| June      | 22,743                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 1,156       | 6.1%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 727      | 5,359       | 13.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 701      | 1,156       | 60.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,617    | 5,359       | 48.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 323      | 6,139       | 5.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 54       | 6,139       | 0.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 114      | 6,139       | 1.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 7           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

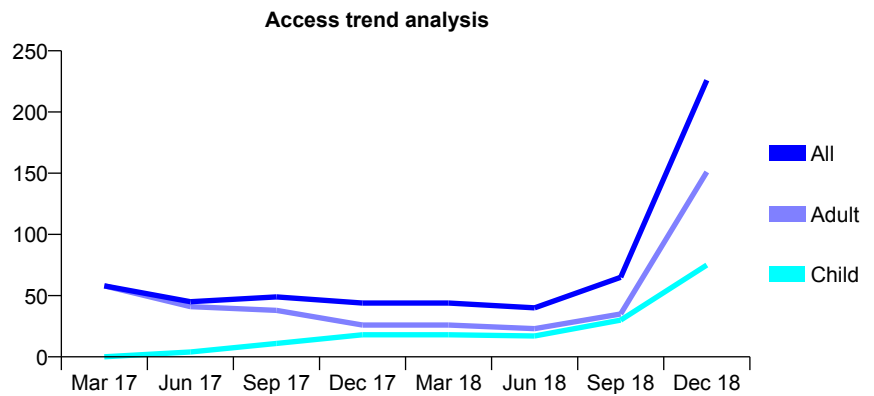
## Q57 - Vital Signs At a Glance Contract Report for 649694/0003 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR SB DENNY  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2008   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,020      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,214.86 |

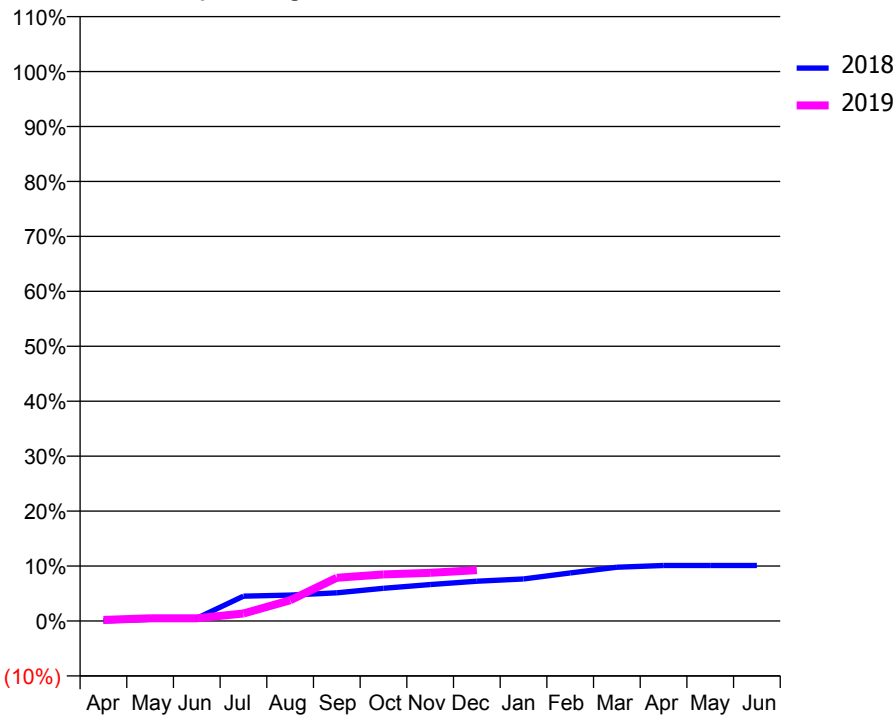
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 44            |                               |
| Quarter ending March 2018           | 44            | →                             |
| Quarter ending June 2018            | 40            | ↓                             |
| Quarter ending September 2018       | 65            | ↑                             |
| Quarter ending December 2018        | 226           | ↑                             |
| <b>Variance since December 2017</b> | <b>413.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 2    |
| May       | 3                                 | 5    |
| June      | 5                                 | 5    |
| July      | 46                                | 14   |
| August    | 48                                | 38   |
| September | 52                                | 80   |
| October   | 61                                | 86   |
| November  | 68                                | 89   |
| December  | 74                                | 94   |
| January   | 78                                |      |
| February  | 89                                |      |
| March     | 100                               |      |
| April     | 103                               |      |
| May       | 103                               |      |
| June      | 103                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 74          | 1.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 162         | 1.9%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4        | 74          | 5.4%     | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 162         | 0.6%     | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 61          | 11.5%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 61          | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 61          | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

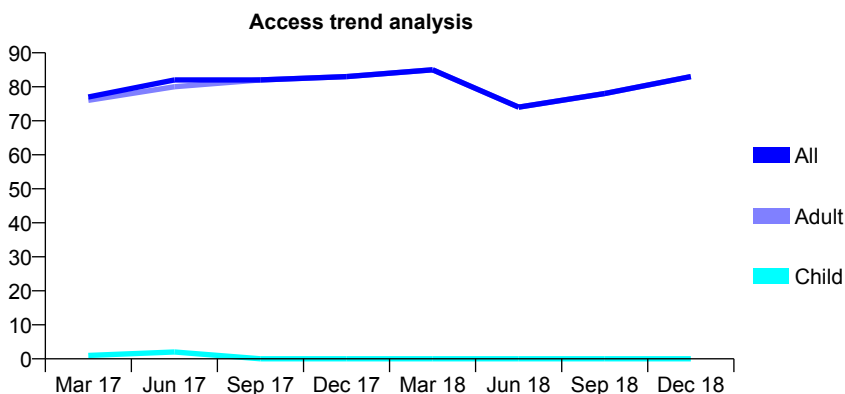
## Q57 - Vital Signs At a Glance Contract Report for 649694/0004 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR SB DENNY  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2008   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 720        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,622.24 |

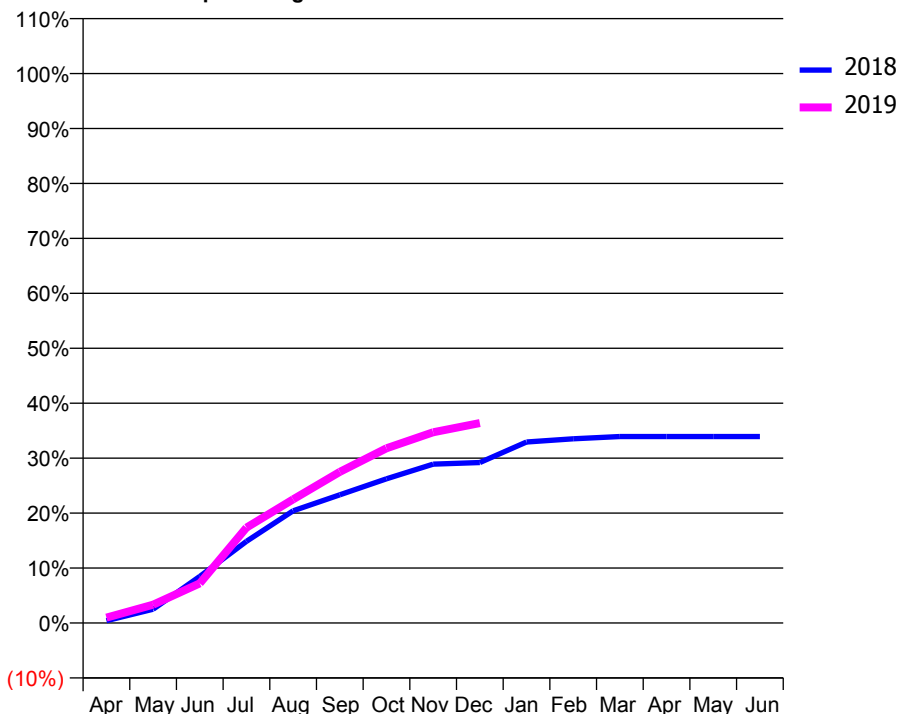
### ACCESS\*

| Patients seen in 24 months          | Total | Change since previous quarter |
|-------------------------------------|-------|-------------------------------|
| Quarter ending December 2017        | 83    |                               |
| Quarter ending March 2018           | 85    | ↑                             |
| Quarter ending June 2018            | 74    | ↓                             |
| Quarter ending September 2018       | 78    | ↑                             |
| Quarter ending December 2018        | 83    | ↑                             |
| <b>Variance since December 2017</b> | 0.0%  | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 3                                 | 7    |
| May       | 18                                | 24   |
| June      | 61                                | 52   |
| July      | 107                               | 125  |
| August    | 147                               | 162  |
| September | 168                               | 198  |
| October   | 189                               | 229  |
| November  | 208                               | 250  |
| December  | 210                               | 262  |
| January   | 237                               |      |
| February  | 241                               |      |
| March     | 244                               |      |
| April     | 244                               |      |
| May       | 244                               |      |
| June      | 244                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 48          | 0.0%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9        | 48          | 18.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 48          | 0.0%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 48          | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 48          | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

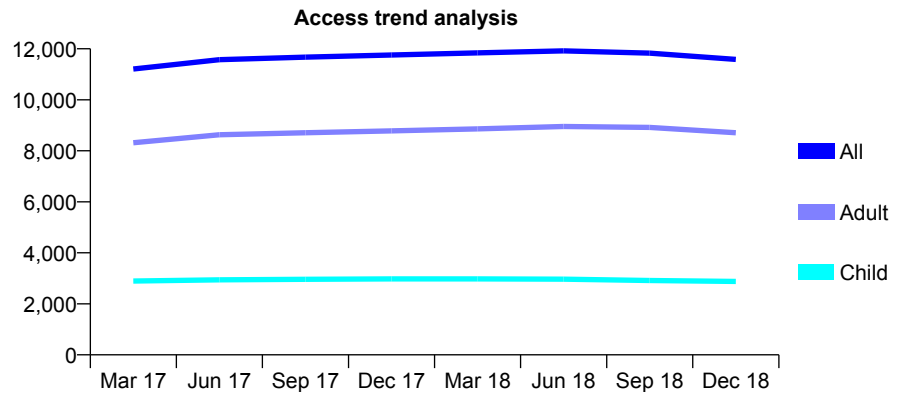
## Q57 - Vital Signs At a Glance Contract Report for 649694/0019 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR SB DENNY  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2015   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 27,371      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £752,119.03 |

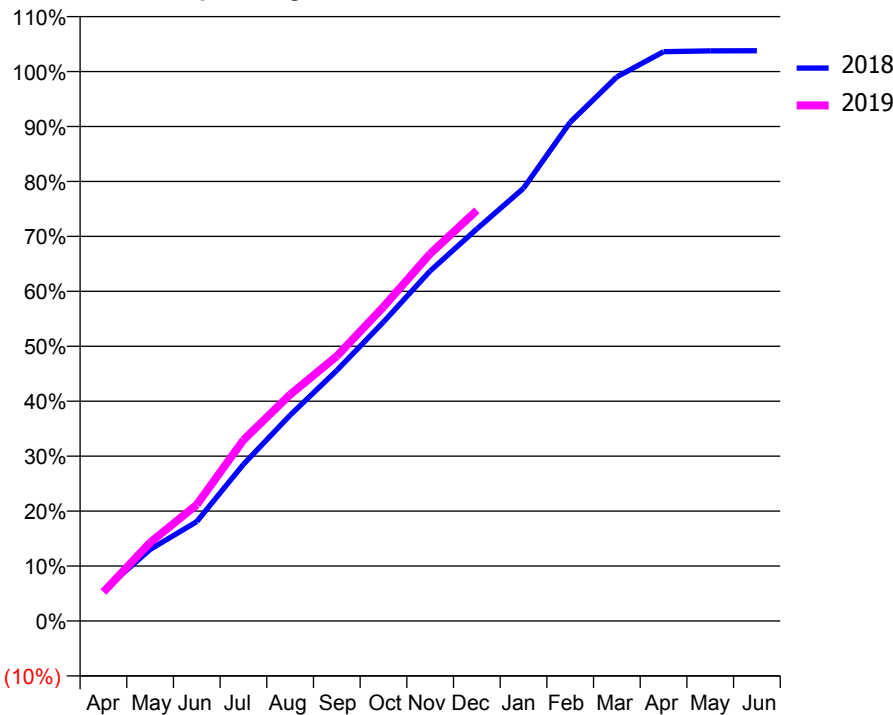
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 11,759        |                               |
| Quarter ending March 2018           | 11,840        | →                             |
| Quarter ending June 2018            | 11,920        | →                             |
| Quarter ending September 2018       | 11,830        | →                             |
| Quarter ending December 2018        | 11,586        | ↓                             |
| <b>Variance since December 2017</b> | <b>(1.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,517                             | 1,445  |
| May       | 3,561                             | 3,909  |
| June      | 4,952                             | 5,793  |
| July      | 7,809                             | 9,020  |
| August    | 10,250                            | 11,280 |
| September | 12,484                            | 13,197 |
| October   | 14,892                            | 15,655 |
| November  | 17,437                            | 18,295 |
| December  | 19,532                            | 20,452 |
| January   | 21,558                            |        |
| February  | 24,843                            |        |
| March     | 27,102                            |        |
| April     | 28,356                            |        |
| May       | 28,401                            |        |
| June      | 28,405                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 387      | 3,520       | 11.0%    | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,377    | 8,349       | 16.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,087    | 3,520       | 59.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,820    | 8,349       | 45.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,275    | 10,201      | 12.5%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 137      | 10,201      | 1.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 10,201      | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

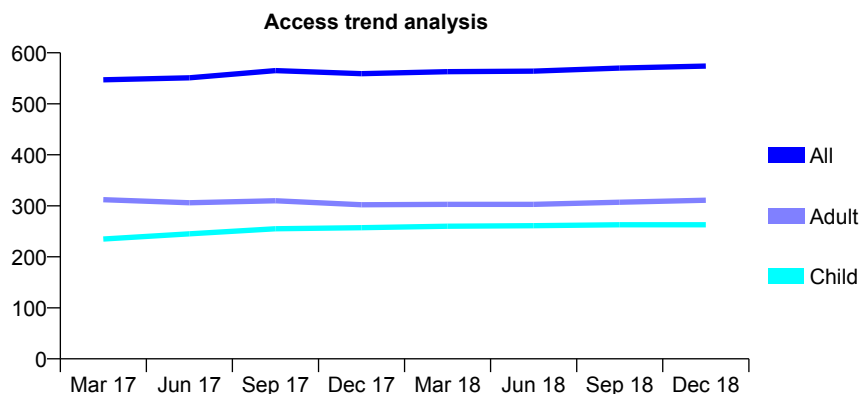
## Q57 - Vital Signs At a Glance Contract Report for 651591/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR PJ CANNELL |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,200      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,087.84 |

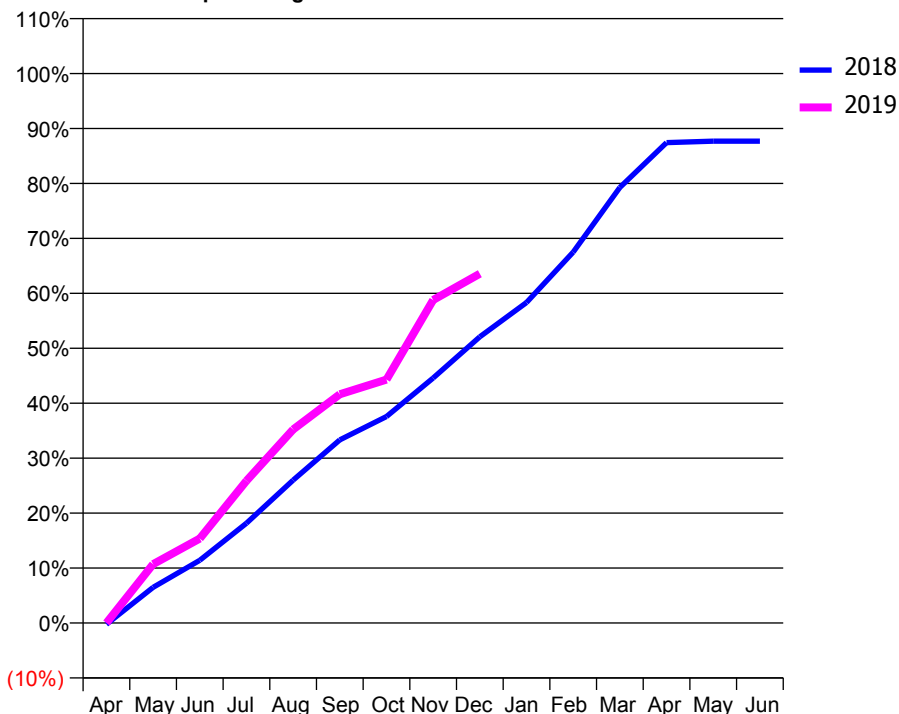
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 559         |                               |
| Quarter ending March 2018           | 563         | →                             |
| Quarter ending June 2018            | 564         | →                             |
| Quarter ending September 2018       | 570         | →                             |
| Quarter ending December 2018        | 574         | →                             |
| <b>Variance since December 2017</b> | <b>2.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |       |      |
|-----------------------------------|-------|------|
| Month                             | 2018  | 2019 |
| April                             | -3    | 0    |
| May                               | 78    | 129  |
| June                              | 137   | 185  |
| July                              | 218   | 311  |
| August                            | 312   | 423  |
| September                         | 400   | 500  |
| October                           | 451   | 532  |
| November                          | 535   | 705  |
| December                          | 625   | 763  |
| January                           | 700   |      |
| February                          | 810   |      |
| March                             | 951   |      |
| April                             | 1,049 |      |
| May                               | 1,052 |      |
| June                              | 1,052 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 267         | 4.9%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 22       | 280         | 7.9%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 159      | 267         | 59.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 150      | 280         | 53.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 519         | 1.7%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 519         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 519         | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

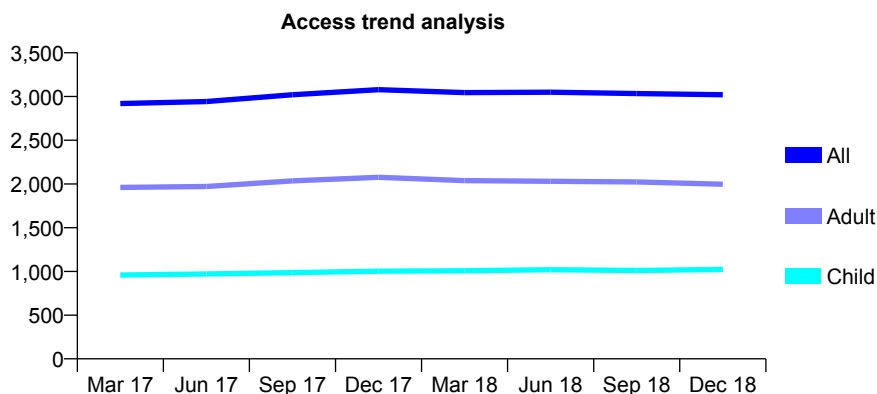
## Q57 - Vital Signs At a Glance Contract Report for 652598/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MISS CL JONES |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

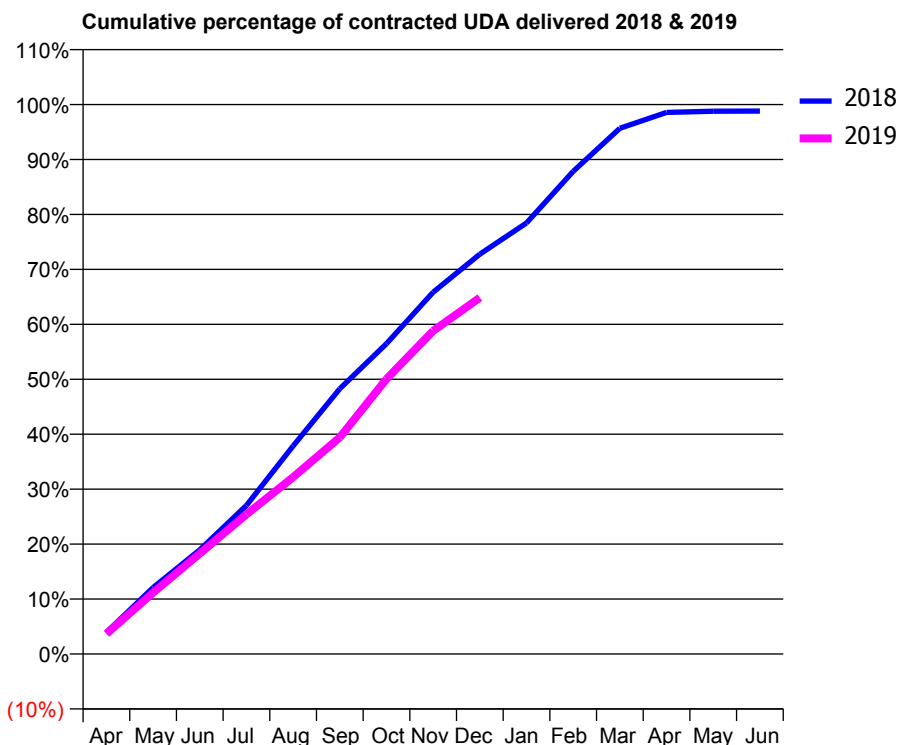
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,100       |
| Carry forward general activity (UDA)        | 97          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £209,181.85 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,079         |                               |
| Quarter ending March 2018           | 3,045         | ↓                             |
| Quarter ending June 2018            | 3,050         | →                             |
| Quarter ending September 2018       | 3,034         | →                             |
| Quarter ending December 2018        | 3,020         | →                             |
| <b>Variance since December 2017</b> | <b>(1.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 319   | 298   |
| May                               | 980   | 904   |
| June                              | 1,537 | 1,480 |
| July                              | 2,190 | 2,059 |
| August                            | 3,068 | 2,608 |
| September                         | 3,910 | 3,192 |
| October                           | 4,574 | 4,055 |
| November                          | 5,334 | 4,764 |
| December                          | 5,894 | 5,252 |
| January                           | 6,354 |       |
| February                          | 7,114 |       |
| March                             | 7,750 |       |
| April                             | 7,984 |       |
| May                               | 8,000 |       |
| June                              | 8,003 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 86       | 1,257       | 6.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 275      | 2,146       | 12.8%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 857      | 1,257       | 68.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,335    | 2,146       | 62.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 271      | 3,226       | 8.4%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 3,226       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 3,226       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

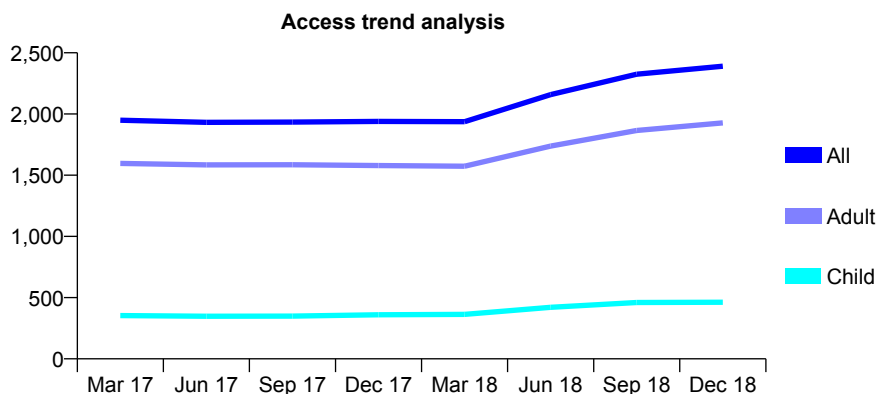
## Q57 - Vital Signs At a Glance Contract Report for 656224/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Heralds WY Dental Surgery |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,871       |
| Carry forward general activity (UDA)        | -104        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £167,505.92 |

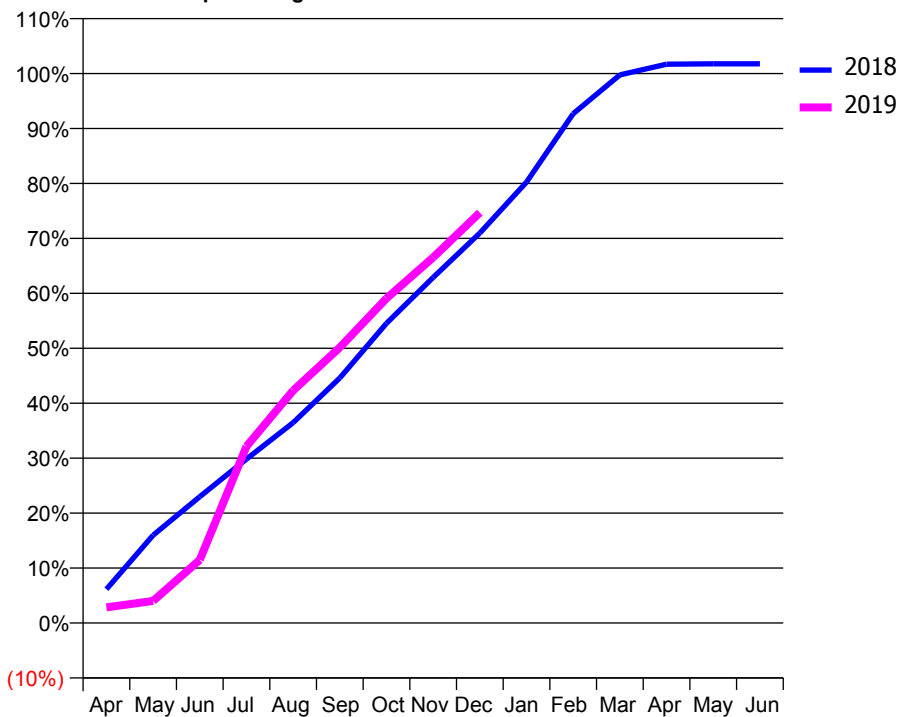
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 1,939        |                               |
| Quarter ending March 2018           | 1,937        | →                             |
| Quarter ending June 2018            | 2,159        | ↑                             |
| Quarter ending September 2018       | 2,325        | ↑                             |
| Quarter ending December 2018        | 2,390        | ↑                             |
| <b>Variance since December 2017</b> | <b>23.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 490         | 4.3%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 223      | 2,018       | 11.1%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 217      | 490         | 44.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 951      | 2,018       | 47.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 211      | 2,464       | 8.6%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 2,464       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 2,464       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



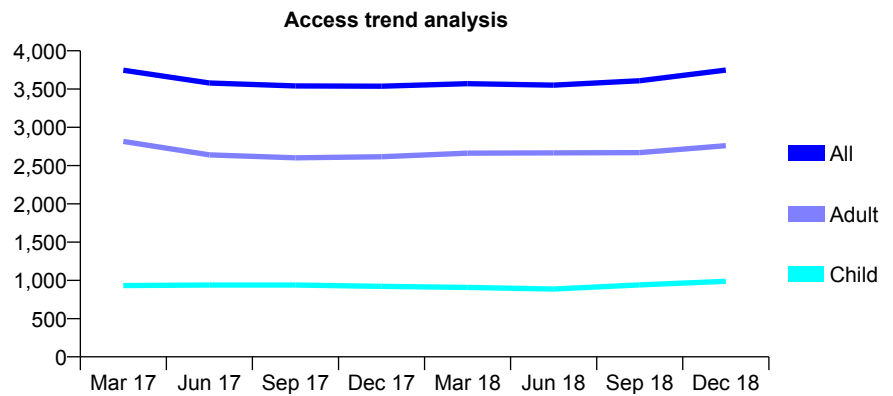
## Q57 - Vital Signs At a Glance Contract Report for 678120/0001 - December 2018

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | The Dental Care Group Partnership |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/04/2006                        |
| Contract end date    |                                   |

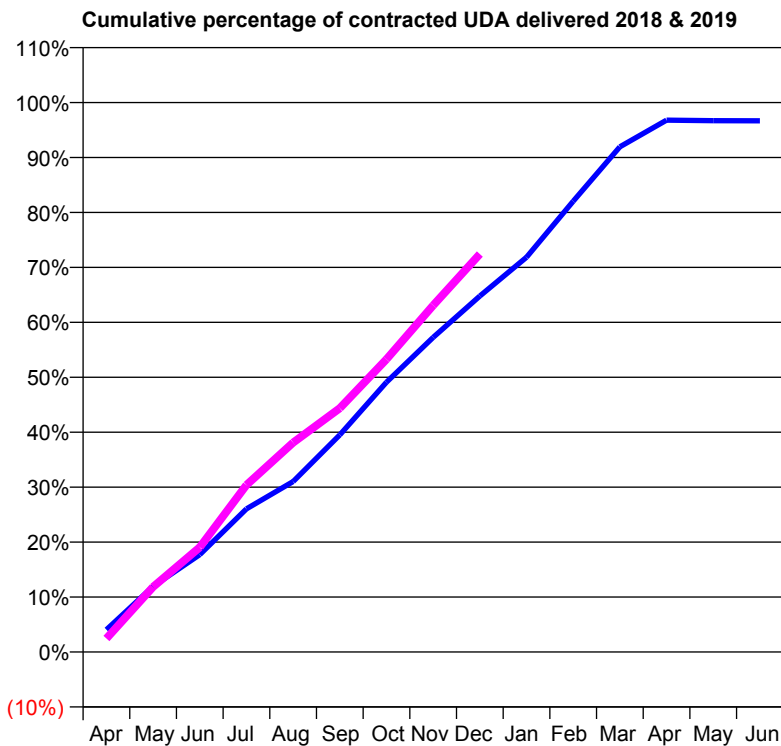
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,838      |
| Carry forward general activity (UDA)        | 461         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £418,635.05 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,538       |                               |
| Quarter ending March 2018           | 3,570       | →                             |
| Quarter ending June 2018            | 3,551       | →                             |
| Quarter ending September 2018       | 3,609       | →                             |
| Quarter ending December 2018        | 3,748       | ↑                             |
| <b>Variance since December 2017</b> | <b>5.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 562                               | 339    |
| May       | 1,654                             | 1,639  |
| June      | 2,453                             | 2,639  |
| July      | 3,604                             | 4,206  |
| August    | 4,292                             | 5,273  |
| September | 5,470                             | 6,140  |
| October   | 6,794                             | 7,373  |
| November  | 7,924                             | 8,730  |
| December  | 8,965                             | 10,022 |
| January   | 9,943                             |        |
| February  | 11,351                            |        |
| March     | 12,721                            |        |
| April     | 13,395                            |        |
| May       | 13,380                            |        |
| June      | 13,377                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 965         | 4.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 156      | 2,414       | 6.5%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 456      | 965         | 47.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,022    | 2,414       | 42.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 87       | 3,207       | 2.7%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 3,207       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 3,207       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

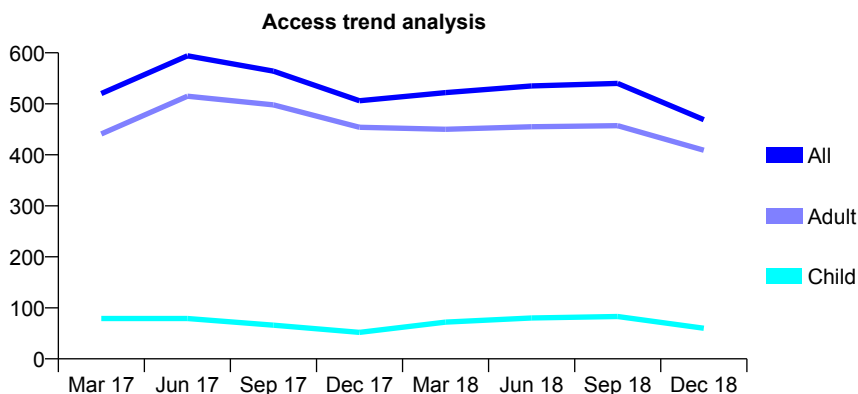
## Q57 - Vital Signs At a Glance Contract Report for 678120/0003 - December 2018

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | The Dental Care Group Partnership |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/04/2015                        |
| Contract end date    |                                   |

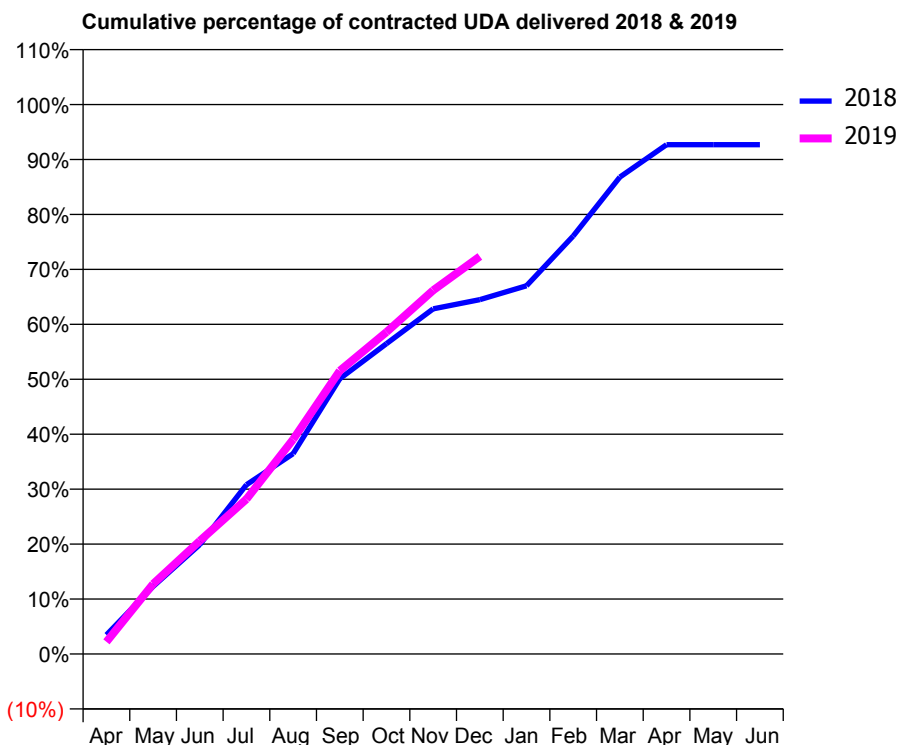
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,287      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £38,935.08 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 506           |                               |
| Quarter ending March 2018           | 522           | ↑                             |
| Quarter ending June 2018            | 535           | ↑                             |
| Quarter ending September 2018       | 540           | →                             |
| Quarter ending December 2018        | 469           | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 45                                | 29   |
| May       | 158                               | 164  |
| June      | 256                               | 265  |
| July      | 396                               | 363  |
| August    | 469                               | 503  |
| September | 645                               | 664  |
| October   | 727                               | 754  |
| November  | 808                               | 852  |
| December  | 830                               | 931  |
| January   | 862                               |      |
| February  | 979                               |      |
| March     | 1,117                             |      |
| April     | 1,193                             |      |
| May       | 1,193                             |      |
| June      | 1,193                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 109         | 5.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 29       | 502         | 5.8%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2        | 109         | 1.8%     | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9        | 502         | 1.8%     | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 406      | 579         | 70.1%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 579         | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 579         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

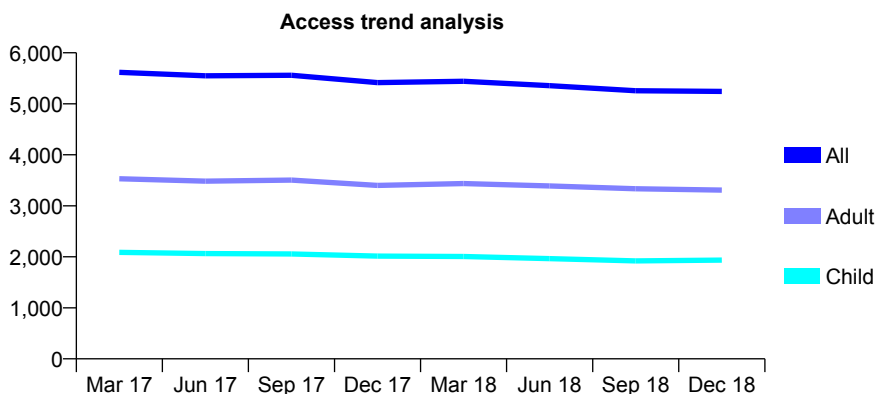
## Q57 - Vital Signs At a Glance Contract Report for 678422/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR SK KEANE  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

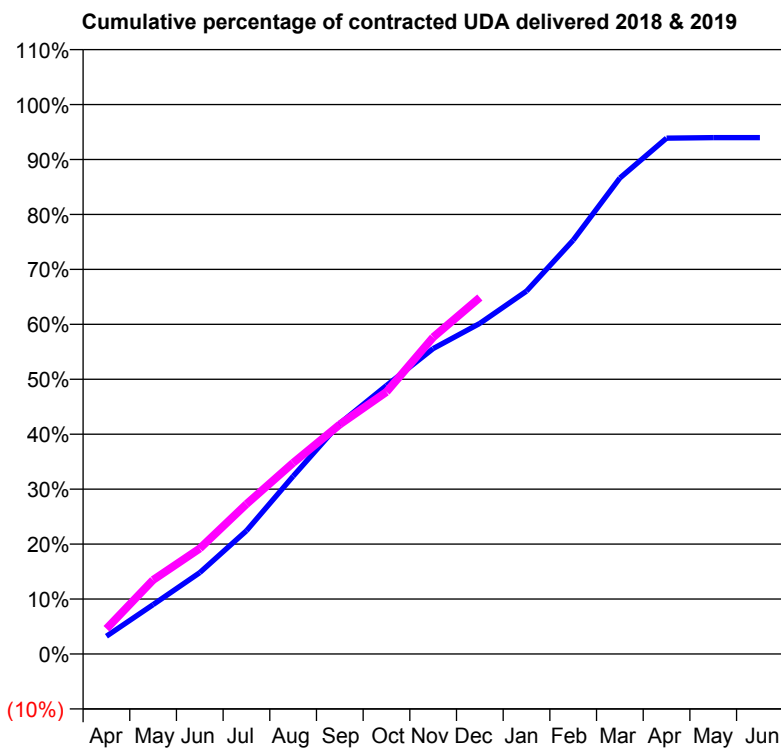
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £485,382.72 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,415         |                               |
| Quarter ending March 2018           | 5,442         | →                             |
| Quarter ending June 2018            | 5,355         | ↓                             |
| Quarter ending September 2018       | 5,255         | ↓                             |
| Quarter ending December 2018        | 5,244         | →                             |
| <b>Variance since December 2017</b> | <b>(3.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2018   | 2019  |
| April                             | 452    | 645   |
| May                               | 1,257  | 1,886 |
| June                              | 2,074  | 2,688 |
| July                              | 3,142  | 3,819 |
| August                            | 4,531  | 4,870 |
| September                         | 5,875  | 5,848 |
| October                           | 6,840  | 6,676 |
| November                          | 7,783  | 8,070 |
| December                          | 8,423  | 9,084 |
| January                           | 9,246  |       |
| February                          | 10,544 |       |
| March                             | 12,126 |       |
| April                             | 13,142 |       |
| May                               | 13,155 |       |
| June                              | 13,155 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 161      | 2,108       | 7.6%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 503      | 3,022       | 16.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,163    | 2,108       | 55.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,518    | 3,022       | 50.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 387      | 4,777       | 8.1%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 4,777       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 4,777       | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

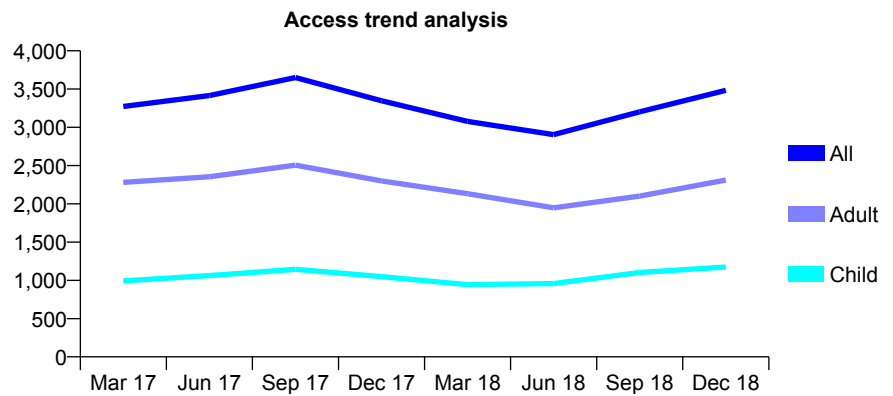
## Q57 - Vital Signs At a Glance Contract Report for 679445/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR M KANGI   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,354       |
| Carry forward general activity (UDA)        | 159         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £228,280.57 |

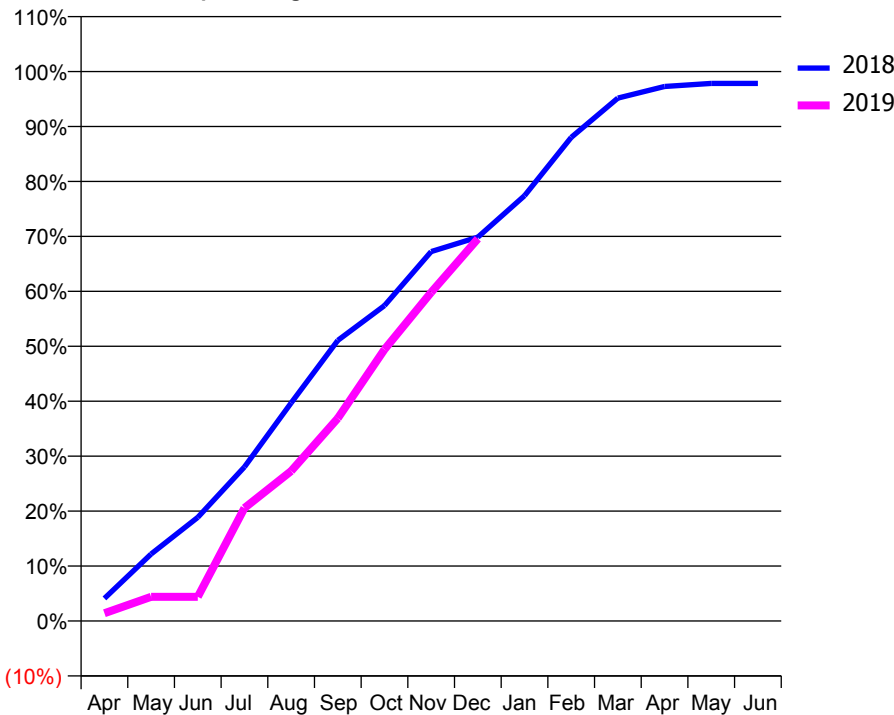
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,348       |                               |
| Quarter ending March 2018           | 3,077       | ↓                             |
| Quarter ending June 2018            | 2,905       | ↓                             |
| Quarter ending September 2018       | 3,203       | ↑                             |
| Quarter ending December 2018        | 3,483       | ↑                             |
| <b>Variance since December 2017</b> | <b>4.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 303                               | 105   |
| May       | 896                               | 325   |
| June      | 1,388                             | 325   |
| July      | 2,062                             | 1,512 |
| August    | 2,919                             | 2,007 |
| September | 3,756                             | 2,714 |
| October   | 4,221                             | 3,635 |
| November  | 4,944                             | 4,398 |
| December  | 5,137                             | 5,116 |
| January   | 5,693                             |       |
| February  | 6,472                             |       |
| March     | 6,998                             |       |
| April     | 7,154                             |       |
| May       | 7,195                             |       |
| June      | 7,195                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 1,220       | 4.3%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 185      | 2,083       | 8.9%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 469      | 1,220       | 38.4%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 498      | 2,083       | 23.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 356      | 3,221       | 11.1%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 3,221       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 3,221       | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

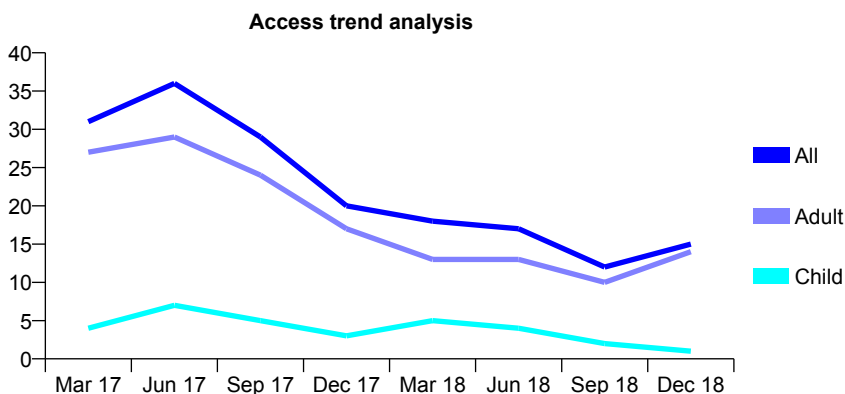
## Q57 - Vital Signs At a Glance Contract Report for 679445/0007 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR M KANGI   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2015   |
| Contract end date    |              |

|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 46        |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £1,434.63 |

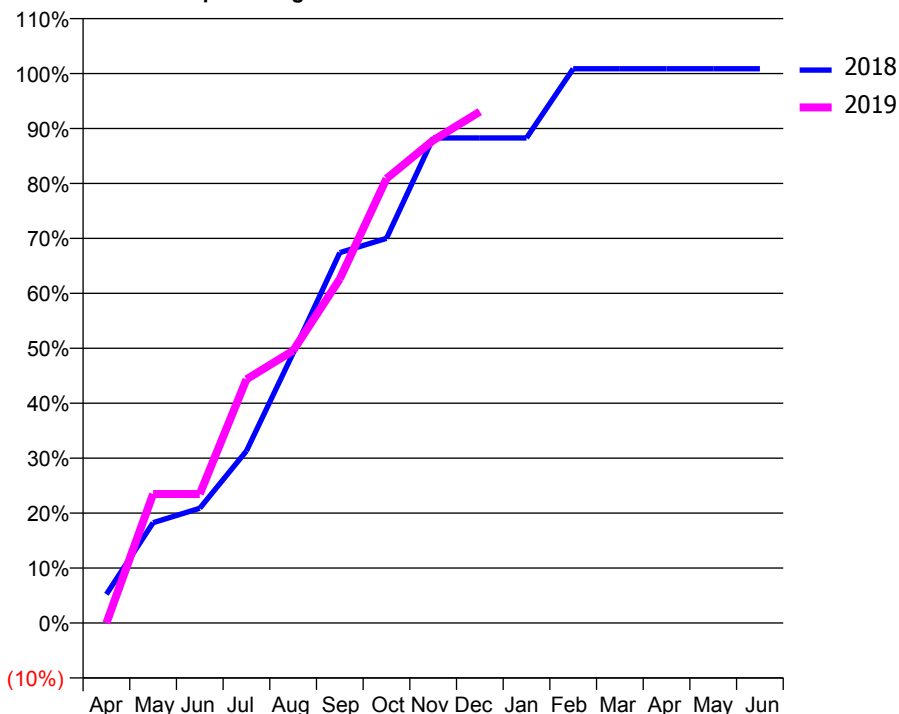
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 20             |                               |
| Quarter ending March 2018           | 18             | ↓                             |
| Quarter ending June 2018            | 17             | ↓                             |
| Quarter ending September 2018       | 12             | ↓                             |
| Quarter ending December 2018        | 15             | ↑                             |
| <b>Variance since December 2017</b> | <b>(25.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 2                                 | 0    |
| May       | 8                                 | 11   |
| June      | 10                                | 11   |
| July      | 14                                | 20   |
| August    | 23                                | 23   |
| September | 31                                | 29   |
| October   | 32                                | 37   |
| November  | 41                                | 40   |
| December  | 41                                | 43   |
| January   | 41                                |      |
| February  | 46                                |      |
| March     | 46                                |      |
| April     | 46                                |      |
| May       | 46                                |      |
| June      | 46                                |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 4           | 0.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 32          | 0.0%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 4           | 0.0%     | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 32          | 0.0%     | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 34       | 36          | 94.4%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 36          | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 36          | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

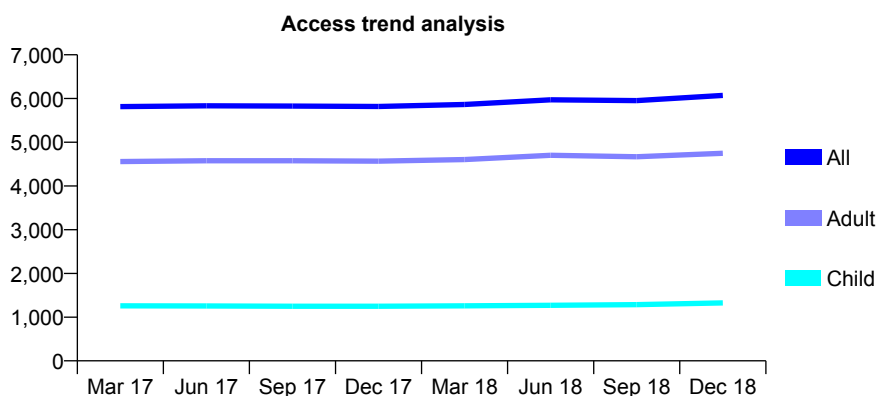
## Q57 - Vital Signs At a Glance Contract Report for 684007/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR EL SCHNEL |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

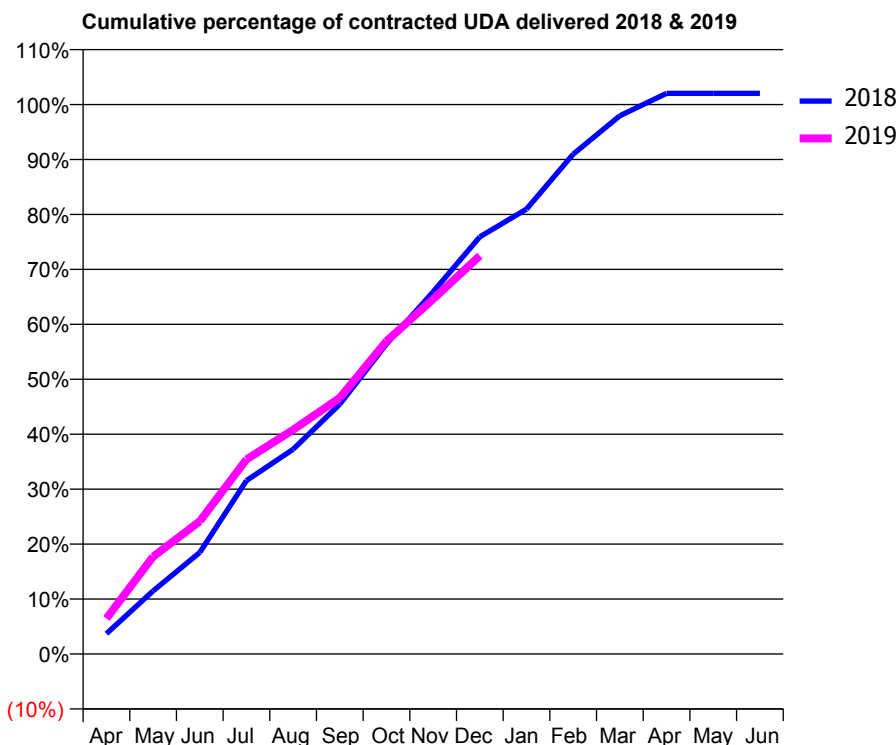
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,250      |
| Carry forward general activity (UDA)        | -325        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £523,762.13 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,818       |                               |
| Quarter ending March 2018           | 5,864       | →                             |
| Quarter ending June 2018            | 5,972       | →                             |
| Quarter ending September 2018       | 5,953       | →                             |
| Quarter ending December 2018        | 6,071       | →                             |
| <b>Variance since December 2017</b> | <b>4.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 603                               | 1,050  |
| May       | 1,867                             | 2,883  |
| June      | 3,004                             | 3,928  |
| July      | 5,126                             | 5,756  |
| August    | 6,054                             | 6,631  |
| September | 7,388                             | 7,576  |
| October   | 9,166                             | 9,251  |
| November  | 10,711                            | 10,495 |
| December  | 12,338                            | 11,777 |
| January   | 13,156                            |        |
| February  | 14,782                            |        |
| March     | 15,916                            |        |
| April     | 16,581                            |        |
| May       | 16,581                            |        |
| June      | 16,581                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 1,421       | 4.6%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 661      | 4,598       | 14.4%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 790      | 1,421       | 55.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,265    | 4,598       | 49.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 374      | 5,730       | 6.5%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 5,730       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 59       | 5,730       | 1.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

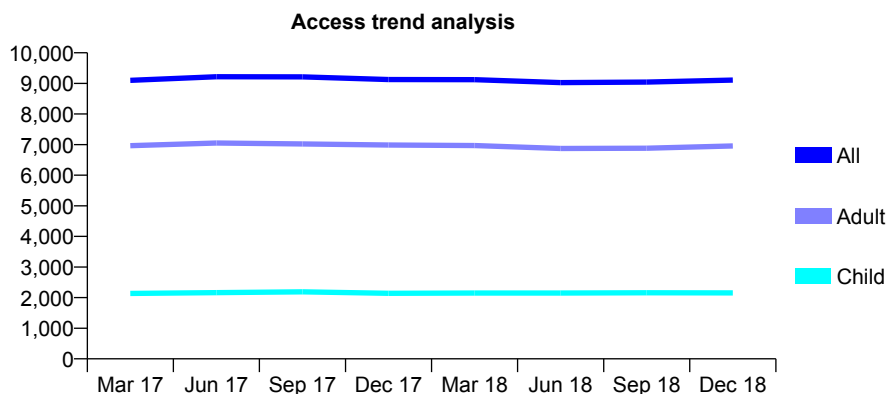
## Q57 - Vital Signs At a Glance Contract Report for 685364/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MRS G SENNIK |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

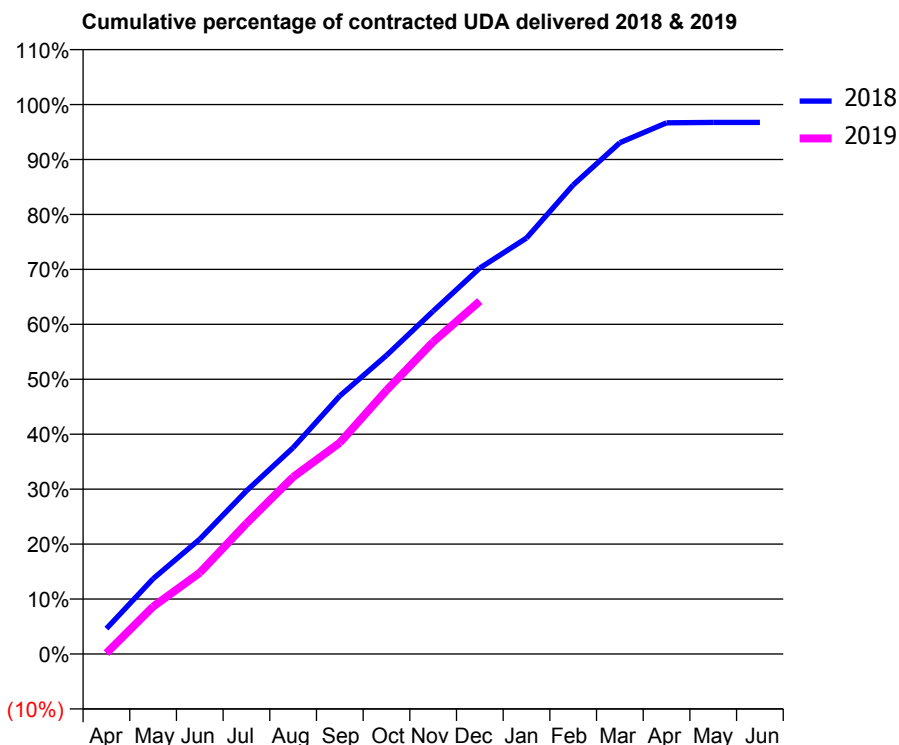
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,017      |
| Carry forward general activity (UDA)        | 915         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £862,645.92 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,128         |                               |
| Quarter ending March 2018           | 9,122         | →                             |
| Quarter ending June 2018            | 9,024         | ↓                             |
| Quarter ending September 2018       | 9,042         | →                             |
| Quarter ending December 2018        | 9,110         | →                             |
| <b>Variance since December 2017</b> | <b>(0.2%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,297                             | 45     |
| May       | 3,835                             | 2,420  |
| June      | 5,856                             | 4,142  |
| July      | 8,317                             | 6,661  |
| August    | 10,524                            | 9,026  |
| September | 13,157                            | 10,776 |
| October   | 15,229                            | 13,447 |
| November  | 17,483                            | 15,913 |
| December  | 19,681                            | 17,993 |
| January   | 21,208                            |        |
| February  | 23,918                            |        |
| March     | 26,069                            |        |
| April     | 27,086                            |        |
| May       | 27,103                            |        |
| June      | 27,102                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 115      | 2,099       | 5.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 803      | 6,394       | 12.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,154    | 2,099       | 55.0%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,212    | 6,394       | 50.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 776      | 8,104       | 9.6%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 62       | 8,104       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 43       | 8,104       | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 11          | 81.8%    | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

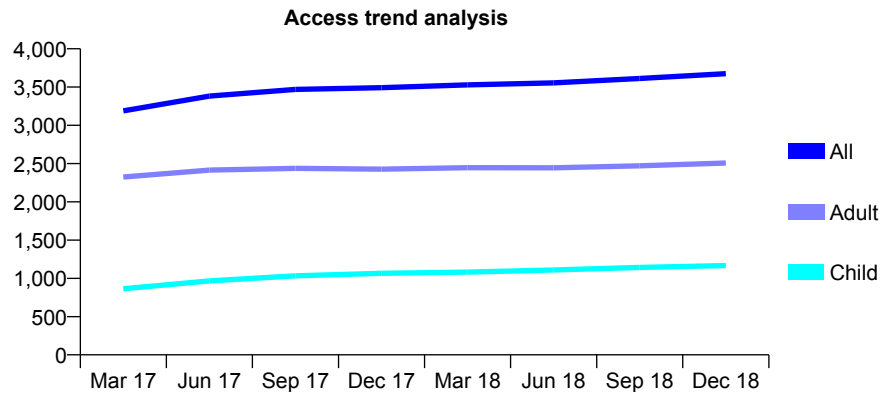
## Q57 - Vital Signs At a Glance Contract Report for 686212/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MISS IO AMRORE |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,814       |
| Carry forward general activity (UDA)        | 95          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £225,480.01 |

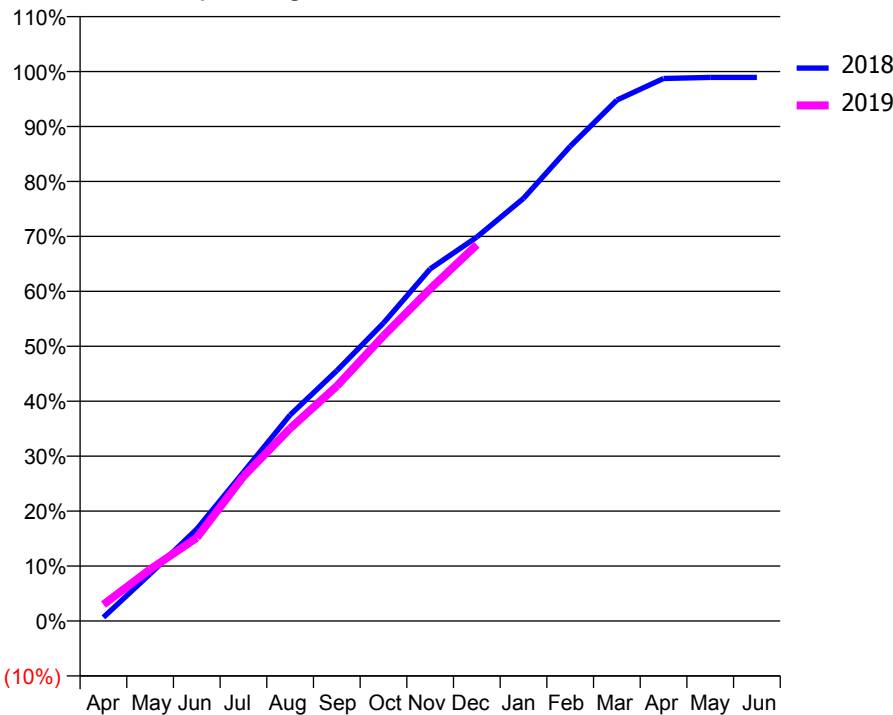
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,492       |                               |
| Quarter ending March 2018           | 3,528       | →                             |
| Quarter ending June 2018            | 3,554       | →                             |
| Quarter ending September 2018       | 3,613       | →                             |
| Quarter ending December 2018        | 3,675       | →                             |
| <b>Variance since December 2017</b> | <b>5.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 59                                | 264   |
| May       | 757                               | 828   |
| June      | 1,474                             | 1,337 |
| July      | 2,389                             | 2,320 |
| August    | 3,306                             | 3,090 |
| September | 4,016                             | 3,769 |
| October   | 4,780                             | 4,574 |
| November  | 5,649                             | 5,327 |
| December  | 6,159                             | 6,035 |
| January   | 6,779                             |       |
| February  | 7,613                             |       |
| March     | 8,355                             |       |
| April     | 8,702                             |       |
| May       | 8,719                             |       |
| June      | 8,719                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 962         | 8.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 332      | 2,076       | 16.0%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 340      | 962         | 35.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 739      | 2,076       | 35.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 391      | 2,889       | 13.5%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 2,889       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 2,889       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



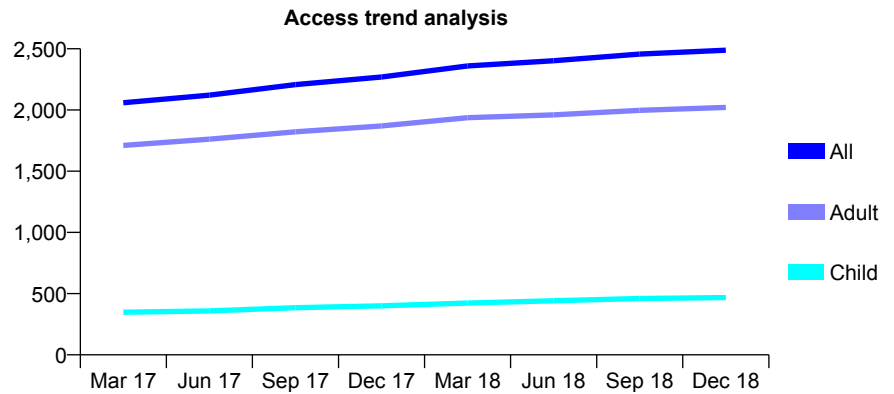
## Q57 - Vital Signs At a Glance Contract Report for 691968/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | The Hollies Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/05/2012                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,676       |
| Carry forward general activity (UDA)        | 329         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £204,505.90 |

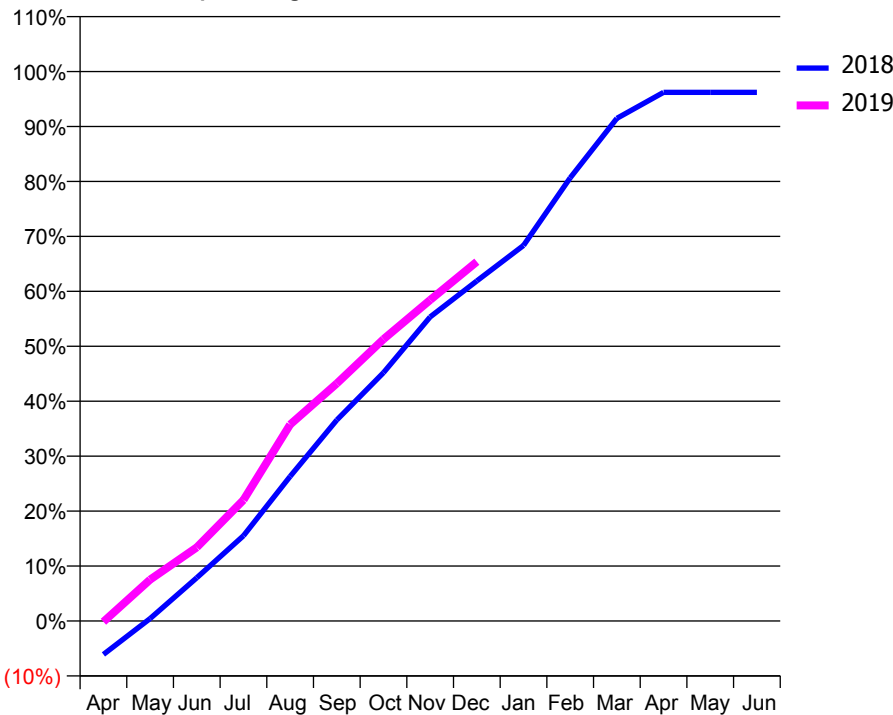
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,270       |                               |
| Quarter ending March 2018           | 2,360       | ↑                             |
| Quarter ending June 2018            | 2,402       | →                             |
| Quarter ending September 2018       | 2,457       | ↑                             |
| Quarter ending December 2018        | 2,489       | →                             |
| <b>Variance since December 2017</b> | <b>9.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -529                              | -13   |
| May       | 39                                | 654   |
| June      | 684                               | 1,162 |
| July      | 1,347                             | 1,911 |
| August    | 2,283                             | 3,103 |
| September | 3,174                             | 3,751 |
| October   | 3,921                             | 4,450 |
| November  | 4,801                             | 5,069 |
| December  | 5,370                             | 5,673 |
| January   | 5,929                             |       |
| February  | 6,997                             |       |
| March     | 7,936                             |       |
| April     | 8,348                             |       |
| May       | 8,348                             |       |
| June      | 8,347                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 508         | 9.6%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 397      | 2,210       | 18.0%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 296      | 508         | 58.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,248    | 2,210       | 56.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 226      | 2,559       | 8.8%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 2,559       | 1.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 2,559       | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

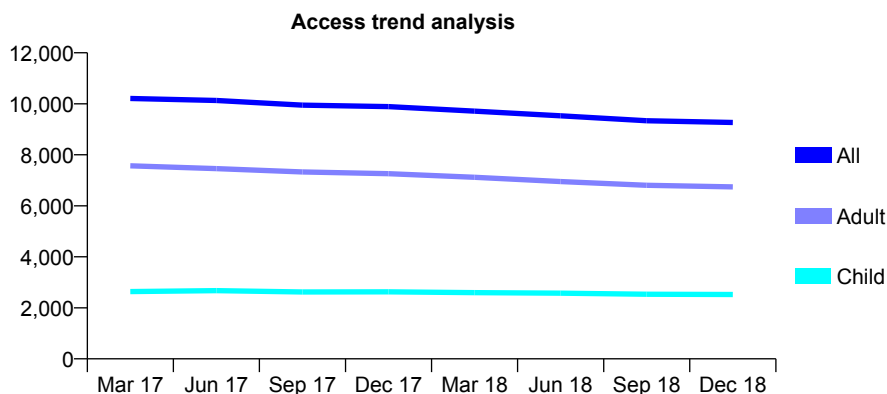
## Q57 - Vital Signs At a Glance Contract Report for 694444/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR AA MOHSENI |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/11/2007    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 29,350      |
| Carry forward general activity (UDA)        | 143         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £713,424.11 |

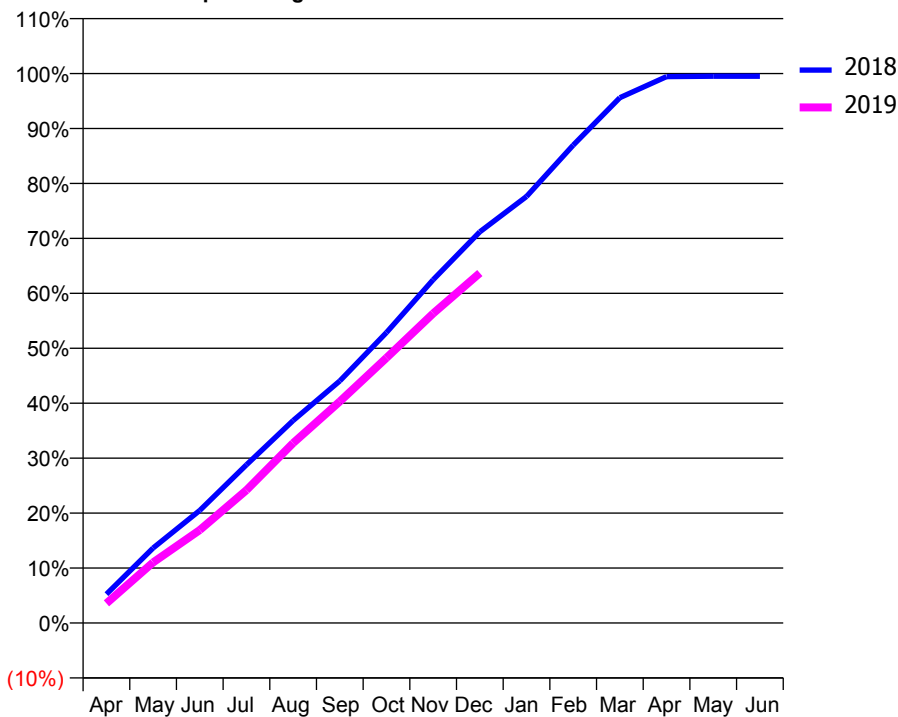
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,888         |                               |
| Quarter ending March 2018           | 9,715         | ↓                             |
| Quarter ending June 2018            | 9,529         | ↓                             |
| Quarter ending September 2018       | 9,335         | ↓                             |
| Quarter ending December 2018        | 9,269         | →                             |
| <b>Variance since December 2017</b> | <b>(6.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,541                             | 1,052  |
| May       | 4,007                             | 3,237  |
| June      | 6,018                             | 4,966  |
| July      | 8,451                             | 7,095  |
| August    | 10,813                            | 9,615  |
| September | 12,929                            | 11,831 |
| October   | 15,517                            | 14,163 |
| November  | 18,333                            | 16,538 |
| December  | 20,894                            | 18,692 |
| January   | 22,779                            |        |
| February  | 25,520                            |        |
| March     | 28,055                            |        |
| April     | 29,181                            |        |
| May       | 29,203                            |        |
| June      | 29,207                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 170      | 2,668       | 6.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,044    | 7,015       | 14.9%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,672    | 2,668       | 62.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,692    | 7,015       | 52.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 784      | 9,215       | 8.5%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 93       | 9,215       | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 212      | 9,215       | 2.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

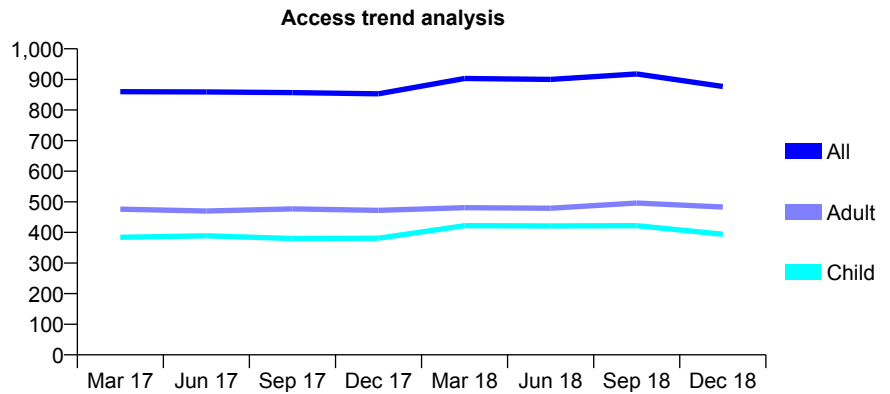
## Q57 - Vital Signs At a Glance Contract Report for 731358/0002 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Aveley Dental Surgery |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2009            |
| Contract end date    |                       |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,800      |
| Carry forward general activity (UDA)        | -17        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £44,669.06 |

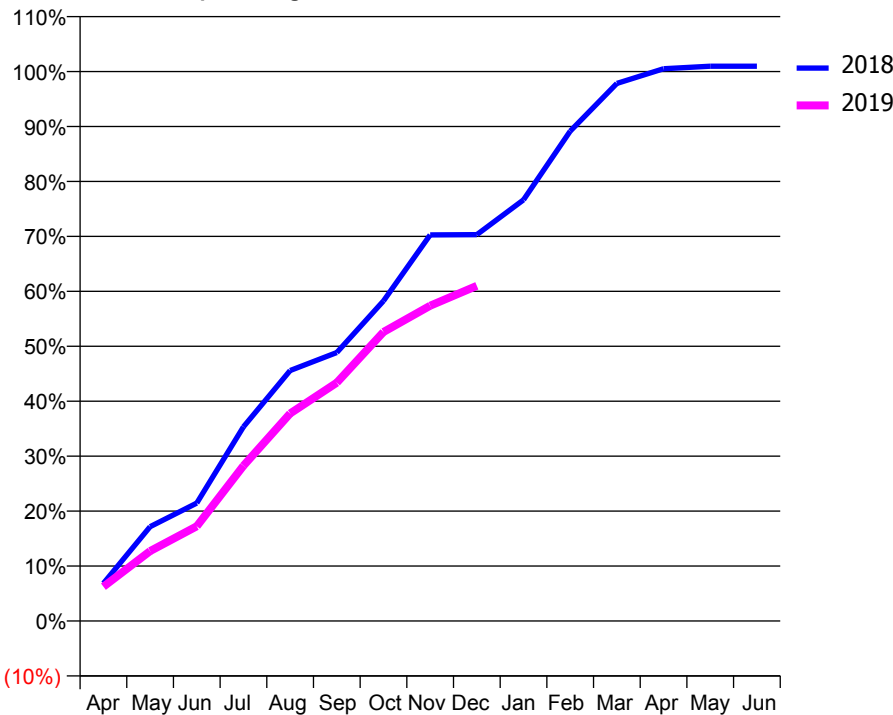
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 853         |                               |
| Quarter ending March 2018           | 903         | ↑                             |
| Quarter ending June 2018            | 900         | →                             |
| Quarter ending September 2018       | 918         | ↑                             |
| Quarter ending December 2018        | 877         | ↓                             |
| <b>Variance since December 2017</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 123   | 113   |
| May                               | 309   | 229   |
| June                              | 386   | 310   |
| July                              | 636   | 509   |
| August                            | 821   | 680   |
| September                         | 880   | 781   |
| October                           | 1,049 | 947   |
| November                          | 1,265 | 1,033 |
| December                          | 1,266 | 1,098 |
| January                           | 1,380 |       |
| February                          | 1,605 |       |
| March                             | 1,761 |       |
| April                             | 1,809 |       |
| May                               | 1,817 |       |
| June                              | 1,817 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 261         | 4.6%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 37       | 303         | 12.2%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 94       | 261         | 36.0%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 70       | 303         | 23.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 532         | 2.8%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 532         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 532         | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

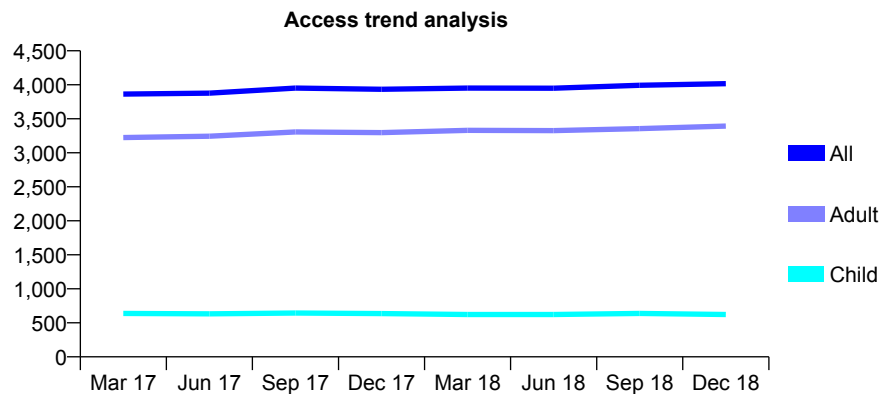
## Q57 - Vital Signs At a Glance Contract Report for 732265/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR ND RANKIN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

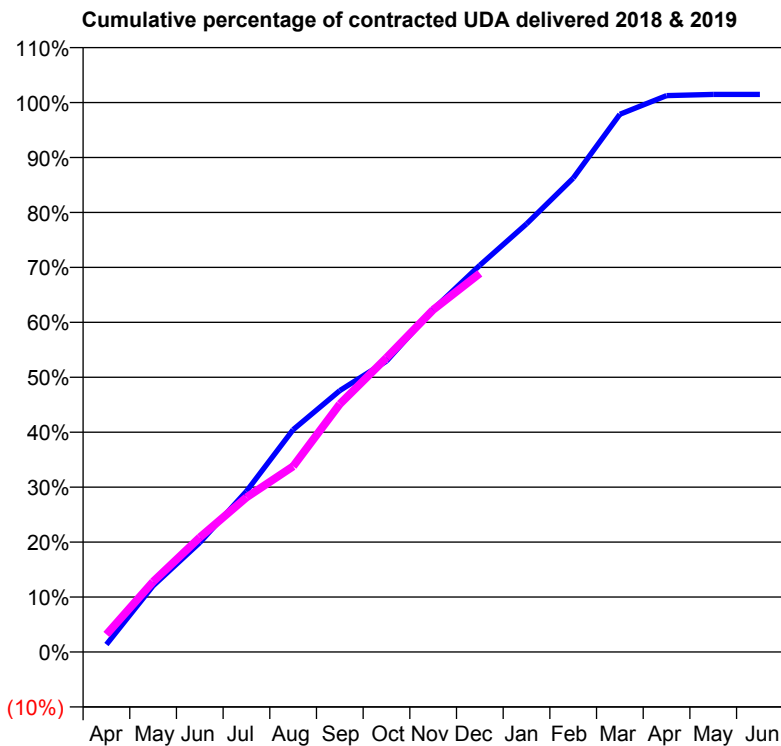
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,401       |
| Carry forward general activity (UDA)        | -138        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £204,621.87 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,934       |                               |
| Quarter ending March 2018           | 3,952       | →                             |
| Quarter ending June 2018            | 3,950       | →                             |
| Quarter ending September 2018       | 3,993       | →                             |
| Quarter ending December 2018        | 4,017       | →                             |
| <b>Variance since December 2017</b> | <b>2.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 128                               | 300   |
| May       | 1,134                             | 1,203 |
| June      | 1,872                             | 1,961 |
| July      | 2,749                             | 2,644 |
| August    | 3,804                             | 3,177 |
| September | 4,472                             | 4,242 |
| October   | 4,976                             | 5,034 |
| November  | 5,861                             | 5,854 |
| December  | 6,618                             | 6,478 |
| January   | 7,324                             |       |
| February  | 8,106                             |       |
| March     | 9,199                             |       |
| April     | 9,518                             |       |
| May       | 9,539                             |       |
| June      | 9,539                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 546         | 7.9%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 412      | 2,908       | 14.2%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 248      | 546         | 45.4%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,154    | 2,908       | 39.7%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 174      | 3,304       | 5.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 3,304       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 3,304       | 1.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

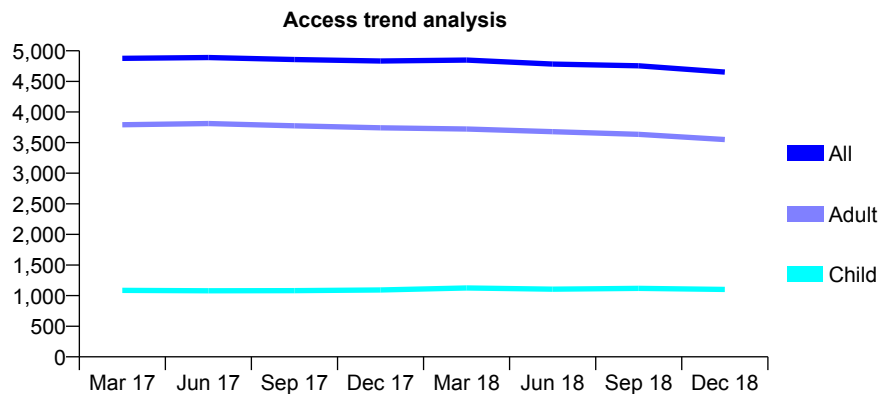
## Q57 - Vital Signs At a Glance Contract Report for 738131/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR FM LUTTERODT |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,688      |
| Carry forward general activity (UDA)        | -271        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £461,060.88 |

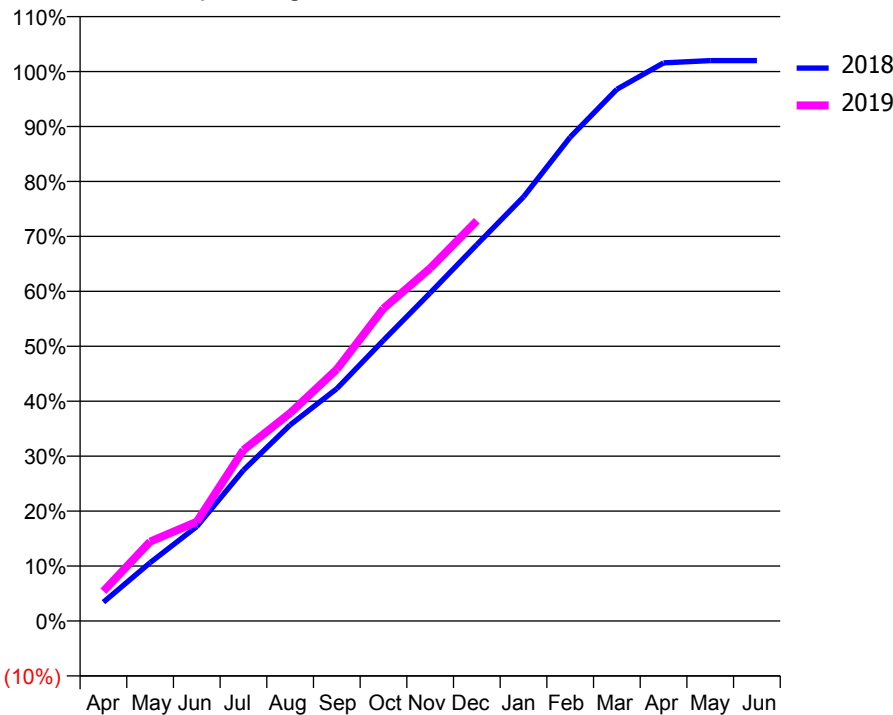
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,834         |                               |
| Quarter ending March 2018           | 4,848         | →                             |
| Quarter ending June 2018            | 4,783         | ↓                             |
| Quarter ending September 2018       | 4,754         | →                             |
| Quarter ending December 2018        | 4,652         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 469                               | 741   |
| May       | 1,453                             | 1,979 |
| June      | 2,354                             | 2,474 |
| July      | 3,757                             | 4,259 |
| August    | 4,886                             | 5,181 |
| September | 5,788                             | 6,269 |
| October   | 6,992                             | 7,783 |
| November  | 8,172                             | 8,789 |
| December  | 9,374                             | 9,971 |
| January   | 10,566                            |       |
| February  | 12,053                            |       |
| March     | 13,245                            |       |
| April     | 13,904                            |       |
| May       | 13,959                            |       |
| June      | 13,959                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 1,085       | 4.3%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 528      | 3,866       | 13.7%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 641      | 1,085       | 59.1%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,382    | 3,866       | 61.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 223      | 4,652       | 4.8%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 4,652       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 4,652       | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

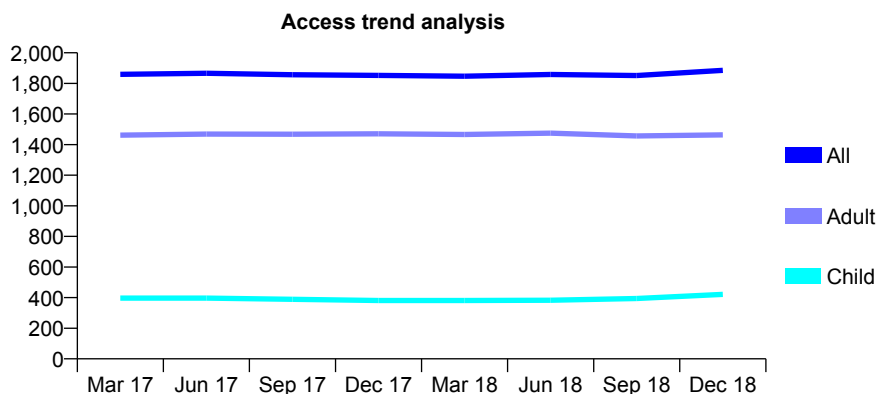
## Q57 - Vital Signs At a Glance Contract Report for 738476/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR J VAPIWALA |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,898       |
| Carry forward general activity (UDA)        | -138        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £195,476.46 |

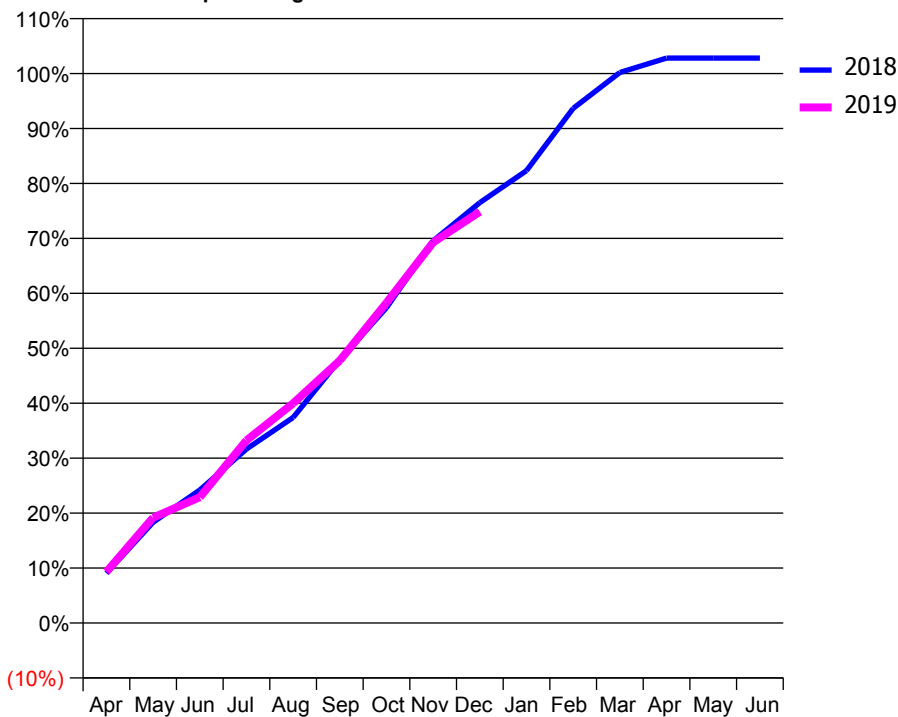
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,852       |                               |
| Quarter ending March 2018           | 1,847       | →                             |
| Quarter ending June 2018            | 1,858       | →                             |
| Quarter ending September 2018       | 1,851       | →                             |
| Quarter ending December 2018        | 1,885       | →                             |
| <b>Variance since December 2017</b> | <b>1.8%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 625                               | 642   |
| May       | 1,264                             | 1,324 |
| June      | 1,669                             | 1,579 |
| July      | 2,183                             | 2,293 |
| August    | 2,580                             | 2,758 |
| September | 3,303                             | 3,294 |
| October   | 3,958                             | 4,021 |
| November  | 4,798                             | 4,778 |
| December  | 5,277                             | 5,163 |
| January   | 5,678                             |       |
| February  | 6,460                             |       |
| March     | 6,910                             |       |
| April     | 7,091                             |       |
| May       | 7,091                             |       |
| June      | 7,091                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 413         | 3.9%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 275      | 1,794       | 15.3%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 237      | 413         | 57.4%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,111    | 1,794       | 61.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 149      | 2,122       | 7.0%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 64       | 2,122       | 3.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 123      | 2,122       | 5.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

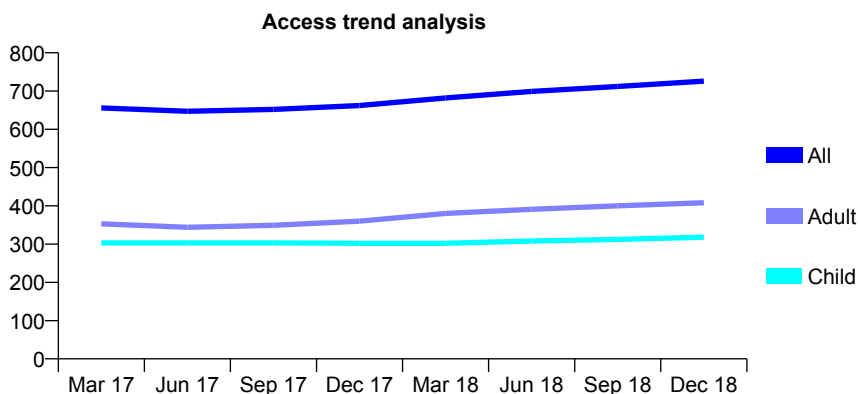
## Q57 - Vital Signs At a Glance Contract Report for 741981/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MRS K VINCENT |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/05/2007    |
| Contract end date    |               |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,912      |
| Carry forward general activity (UDA)        | 48         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £55,790.38 |

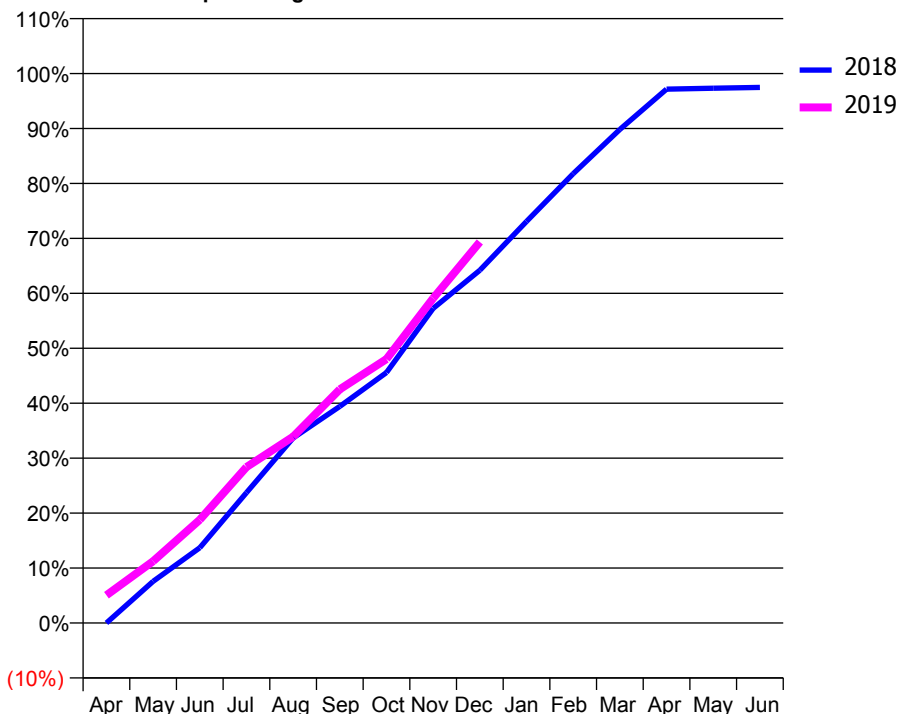
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 662         |                               |
| Quarter ending March 2018           | 682         | ↑                             |
| Quarter ending June 2018            | 699         | ↑                             |
| Quarter ending September 2018       | 712         | →                             |
| Quarter ending December 2018        | 726         | →                             |
| <b>Variance since December 2017</b> | <b>9.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 97    |
| May       | 145                               | 215   |
| June      | 262                               | 359   |
| July      | 454                               | 543   |
| August    | 644                               | 649   |
| September | 754                               | 813   |
| October   | 872                               | 919   |
| November  | 1,095                             | 1,130 |
| December  | 1,227                             | 1,326 |
| January   | 1,397                             |       |
| February  | 1,564                             |       |
| March     | 1,717                             |       |
| April     | 1,858                             |       |
| May       | 1,861                             |       |
| June      | 1,864                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 344         | 8.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 66       | 356         | 18.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 176      | 344         | 51.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 143      | 356         | 40.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 60       | 642         | 9.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 642         | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 642         | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

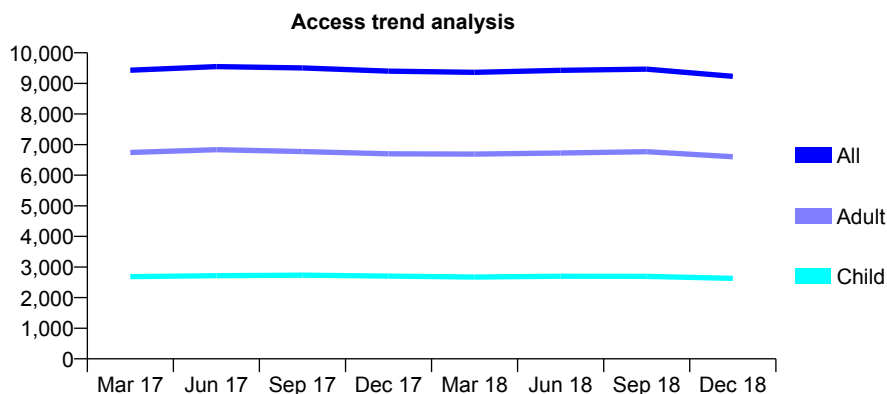
## Q57 - Vital Signs At a Glance Contract Report for 749052/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR HW DIXON    |
| Contract type name   | Pilot Contract |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

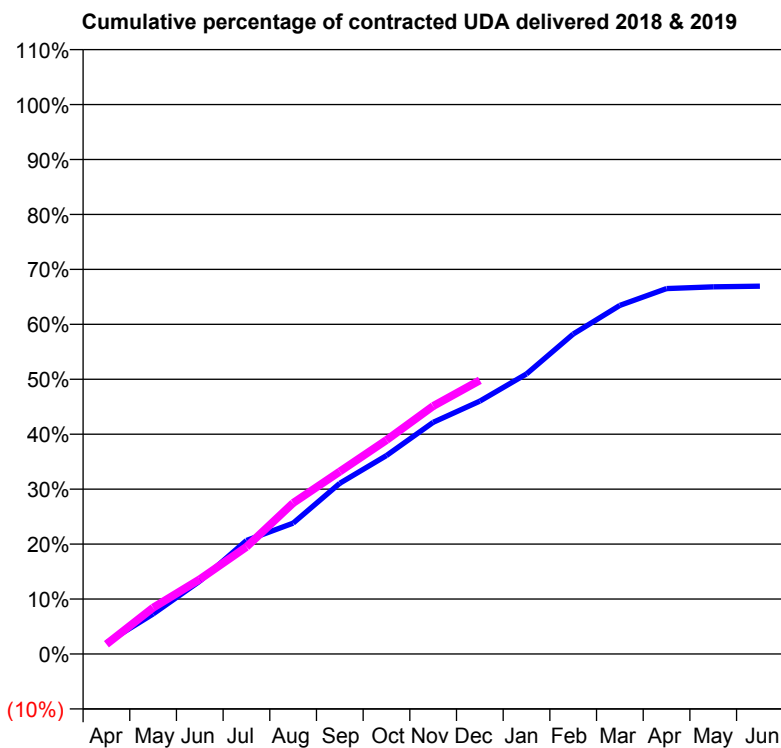
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,212      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £703,720.79 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,402         |                               |
| Quarter ending March 2018           | 9,362         | →                             |
| Quarter ending June 2018            | 9,427         | →                             |
| Quarter ending September 2018       | 9,466         | →                             |
| Quarter ending December 2018        | 9,233         | ↓                             |
| <b>Variance since December 2017</b> | <b>(1.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 513                               | 453    |
| May       | 1,838                             | 2,125  |
| June      | 3,342                             | 3,426  |
| July      | 5,207                             | 4,914  |
| August    | 6,003                             | 6,926  |
| September | 7,832                             | 8,371  |
| October   | 9,106                             | 9,820  |
| November  | 10,631                            | 11,379 |
| December  | 11,600                            | 12,559 |
| January   | 12,851                            |        |
| February  | 14,683                            |        |
| March     | 15,994                            |        |
| April     | 16,767                            |        |
| May       | 16,849                            |        |
| June      | 16,877                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 215      | 2,680       | 8.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 847      | 5,845       | 14.5%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,262    | 2,680       | 47.1%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,964    | 5,845       | 33.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 703      | 7,214       | 9.7%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 7,214       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 7,214       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



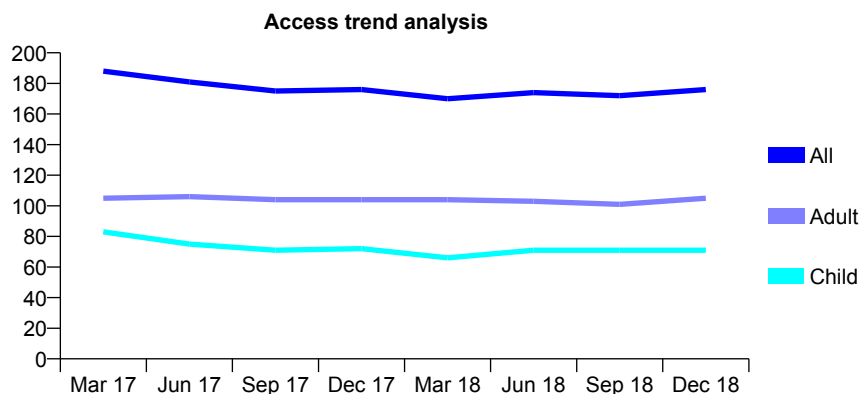
## Q57 - Vital Signs At a Glance Contract Report for 754684/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MRS SK RANA  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

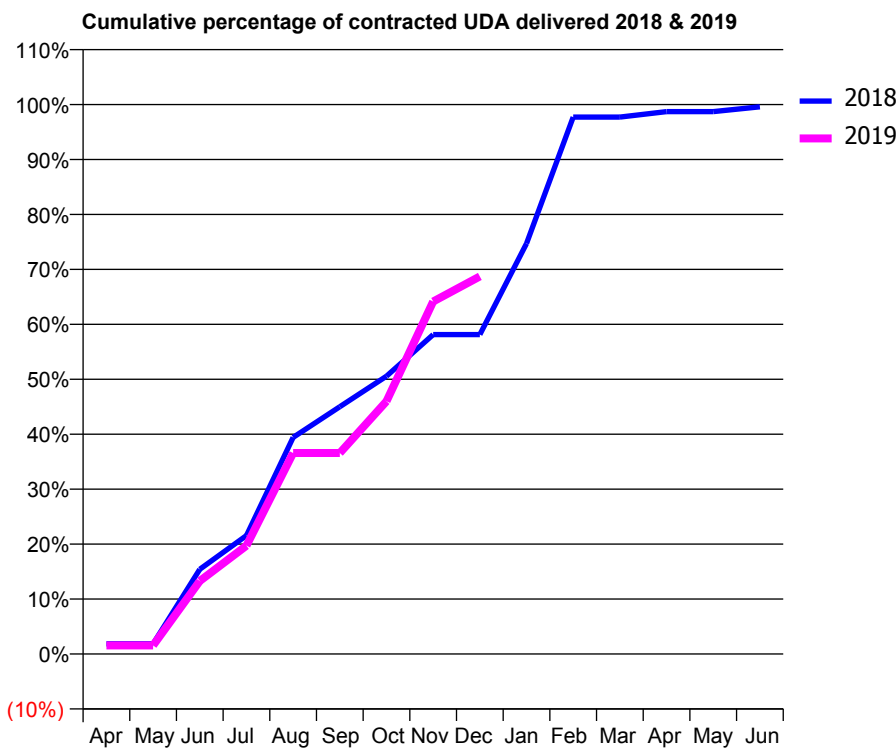
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 700        |
| Carry forward general activity (UDA)        | 3          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,220.01 |

### ACCESS\*

| Patients seen in 24 months          | Total | Change since previous quarter |
|-------------------------------------|-------|-------------------------------|
| Quarter ending December 2017        | 176   |                               |
| Quarter ending March 2018           | 170   | ↓                             |
| Quarter ending June 2018            | 174   | ↑                             |
| Quarter ending September 2018       | 172   | ↓                             |
| Quarter ending December 2018        | 176   | ↑                             |
| <b>Variance since December 2017</b> | 0.0%  | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 13                                | 11   |
| May       | 13                                | 11   |
| June      | 108                               | 93   |
| July      | 151                               | 138  |
| August    | 276                               | 256  |
| September | 315                               | 256  |
| October   | 354                               | 322  |
| November  | 407                               | 449  |
| December  | 407                               | 481  |
| January   | 523                               |      |
| February  | 684                               |      |
| March     | 684                               |      |
| April     | 691                               |      |
| May       | 691                               |      |
| June      | 697                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 80          | 2.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 14       | 124         | 11.3%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 54       | 80          | 67.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 84       | 124         | 67.7%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 193         | 0.0%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 193         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 193         | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

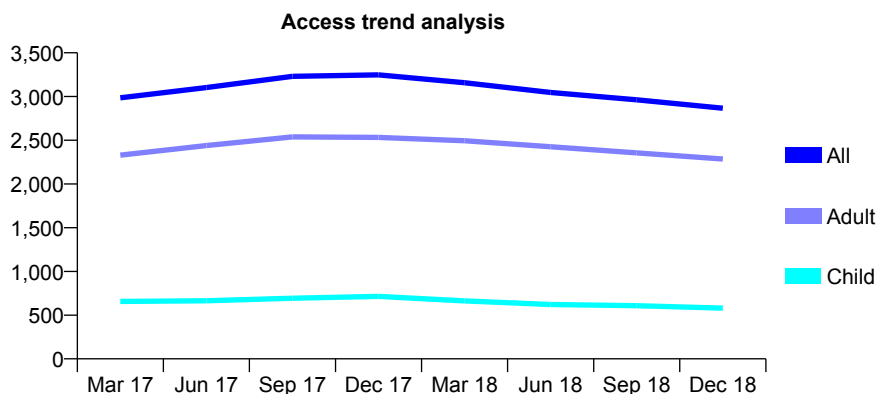
## Q57 - Vital Signs At a Glance Contract Report for 755761/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR MD BAILY  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,538       |
| Carry forward general activity (UDA)        | 187         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £218,858.29 |

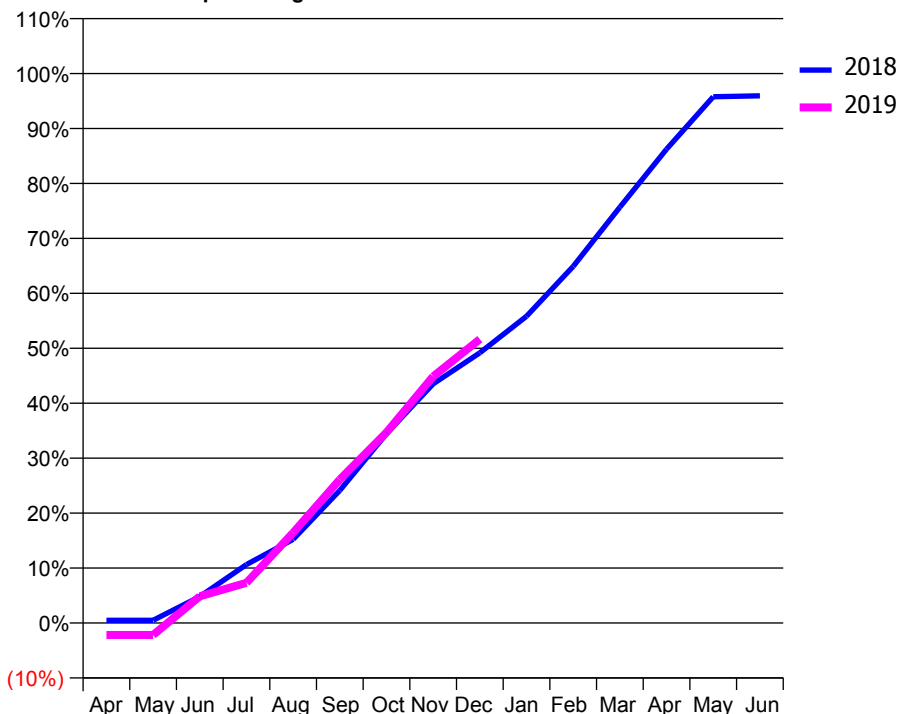
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 3,248          |                               |
| Quarter ending March 2018           | 3,157          | ↓                             |
| Quarter ending June 2018            | 3,047          | ↓                             |
| Quarter ending September 2018       | 2,963          | ↓                             |
| Quarter ending December 2018        | 2,867          | ↓                             |
| <b>Variance since December 2017</b> | <b>(11.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 43                                | -187  |
| May       | 43                                | -187  |
| June      | 412                               | 415   |
| July      | 909                               | 624   |
| August    | 1,300                             | 1,404 |
| September | 2,060                             | 2,230 |
| October   | 2,941                             | 2,962 |
| November  | 3,716                             | 3,833 |
| December  | 4,199                             | 4,410 |
| January   | 4,767                             |       |
| February  | 5,542                             |       |
| March     | 6,460                             |       |
| April     | 7,363                             |       |
| May       | 8,178                             |       |
| June      | 8,192                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 483         | 5.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 327      | 2,028       | 16.1%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 143      | 483         | 29.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 577      | 2,028       | 28.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 180      | 1,853       | 9.7%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 1,853       | 0.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 1,853       | 2.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

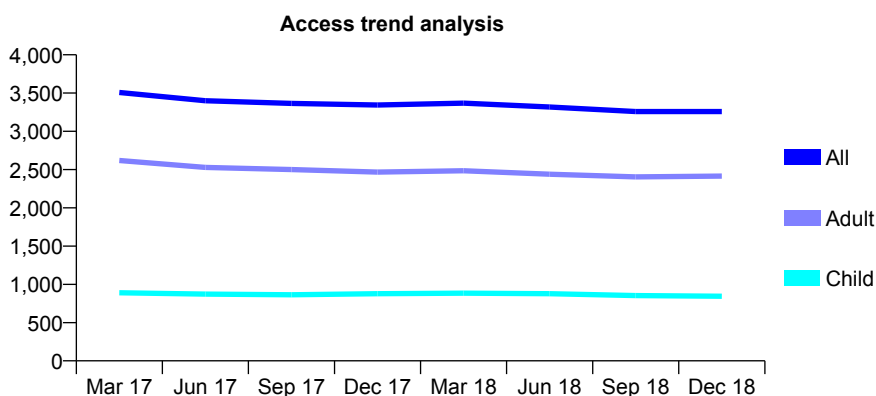
## Q57 - Vital Signs At a Glance Contract Report for 755931/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS R DHARIWAL |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,500       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £258,195.84 |

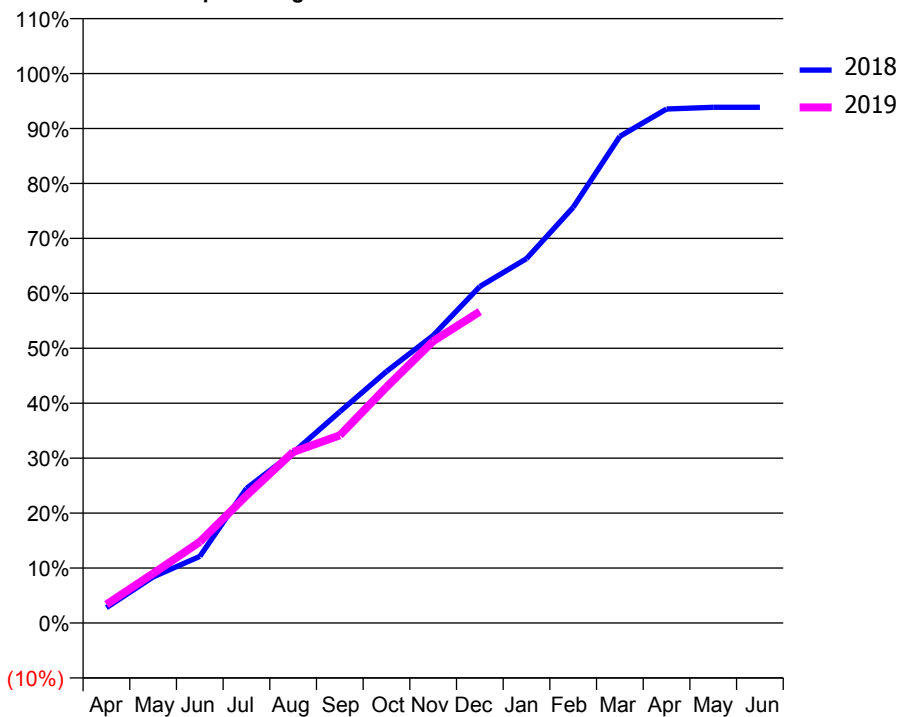
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,344         |                               |
| Quarter ending March 2018           | 3,369         | →                             |
| Quarter ending June 2018            | 3,318         | ↓                             |
| Quarter ending September 2018       | 3,259         | ↓                             |
| Quarter ending December 2018        | 3,258         | →                             |
| <b>Variance since December 2017</b> | <b>(2.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 266                               | 323   |
| May       | 797                               | 855   |
| June      | 1,151                             | 1,402 |
| July      | 2,327                             | 2,202 |
| August    | 2,945                             | 2,957 |
| September | 3,653                             | 3,244 |
| October   | 4,350                             | 4,079 |
| November  | 4,972                             | 4,873 |
| December  | 5,817                             | 5,384 |
| January   | 6,300                             |       |
| February  | 7,186                             |       |
| March     | 8,414                             |       |
| April     | 8,885                             |       |
| May       | 8,916                             |       |
| June      | 8,916                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 896         | 5.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 307      | 2,165       | 14.2%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 563      | 896         | 62.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,066    | 2,165       | 49.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 231      | 2,895       | 8.0%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 2,895       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 2,895       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

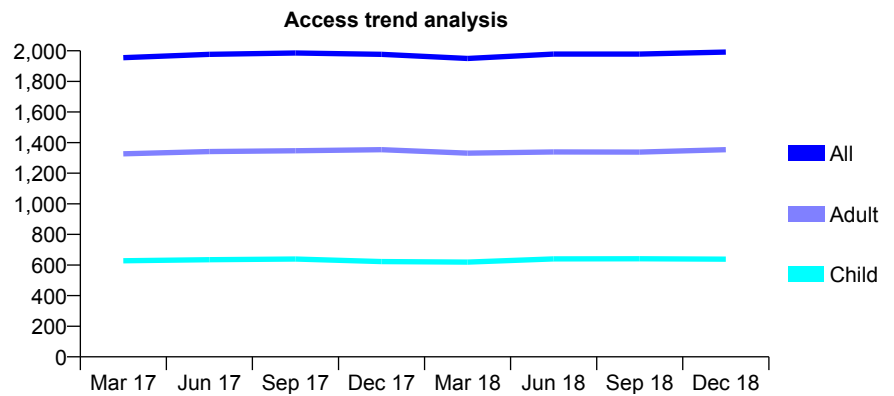
## Q57 - Vital Signs At a Glance Contract Report for 764922/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR J GREGORY |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,000       |
| Carry forward general activity (UDA)        | -64         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £157,036.60 |

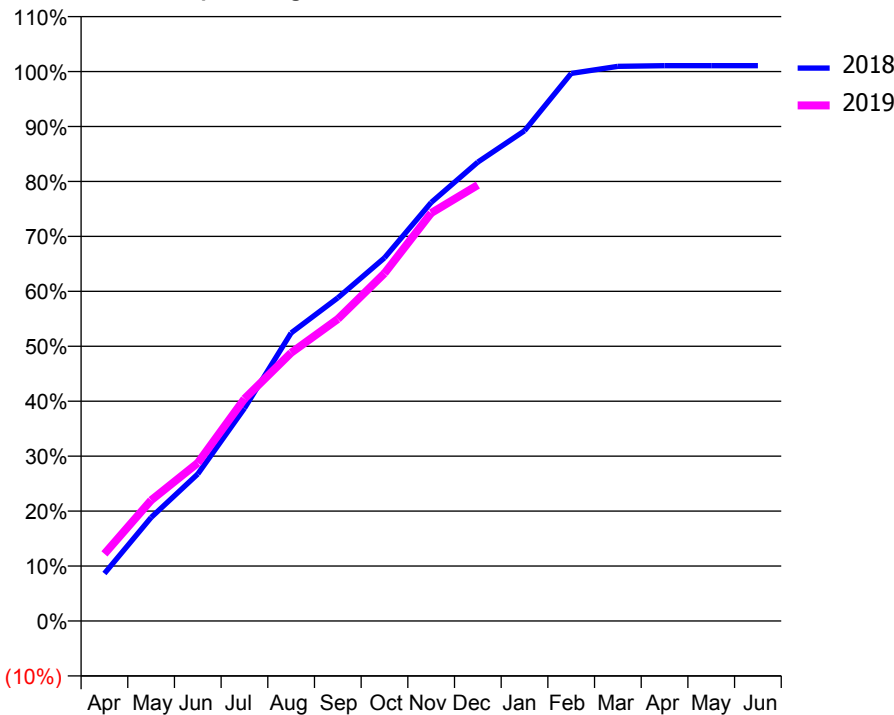
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,977       |                               |
| Quarter ending March 2018           | 1,950       | ↓                             |
| Quarter ending June 2018            | 1,979       | →                             |
| Quarter ending September 2018       | 1,979       | →                             |
| Quarter ending December 2018        | 1,992       | →                             |
| <b>Variance since December 2017</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 518                               | 733   |
| May       | 1,131                             | 1,318 |
| June      | 1,605                             | 1,726 |
| July      | 2,323                             | 2,427 |
| August    | 3,145                             | 2,929 |
| September | 3,528                             | 3,297 |
| October   | 3,965                             | 3,797 |
| November  | 4,570                             | 4,455 |
| December  | 5,010                             | 4,760 |
| January   | 5,353                             |       |
| February  | 5,979                             |       |
| March     | 6,056                             |       |
| April     | 6,063                             |       |
| May       | 6,064                             |       |
| June      | 6,064                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 826         | 7.3%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 183      | 1,683       | 10.9%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 546      | 826         | 66.1%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,138    | 1,683       | 67.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 72       | 2,503       | 2.9%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 2,503       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 2,503       | 1.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

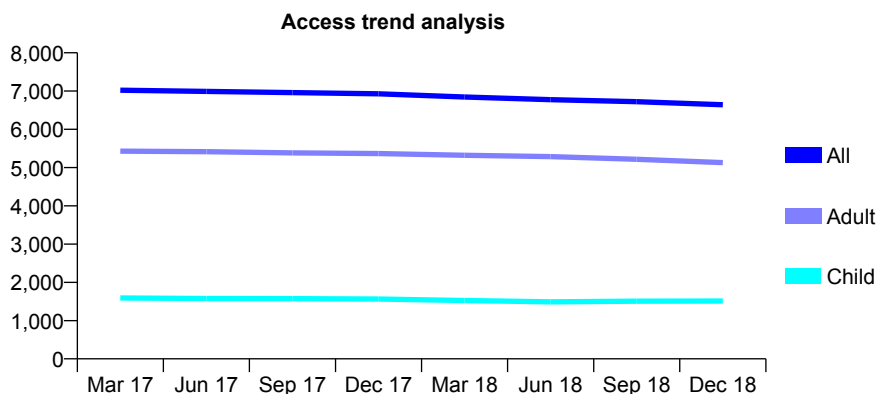
## Q57 - Vital Signs At a Glance Contract Report for 768251/0002 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | MR AM MANUELSSON |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,500      |
| Carry forward general activity (UDA)        | 1           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £620,688.42 |

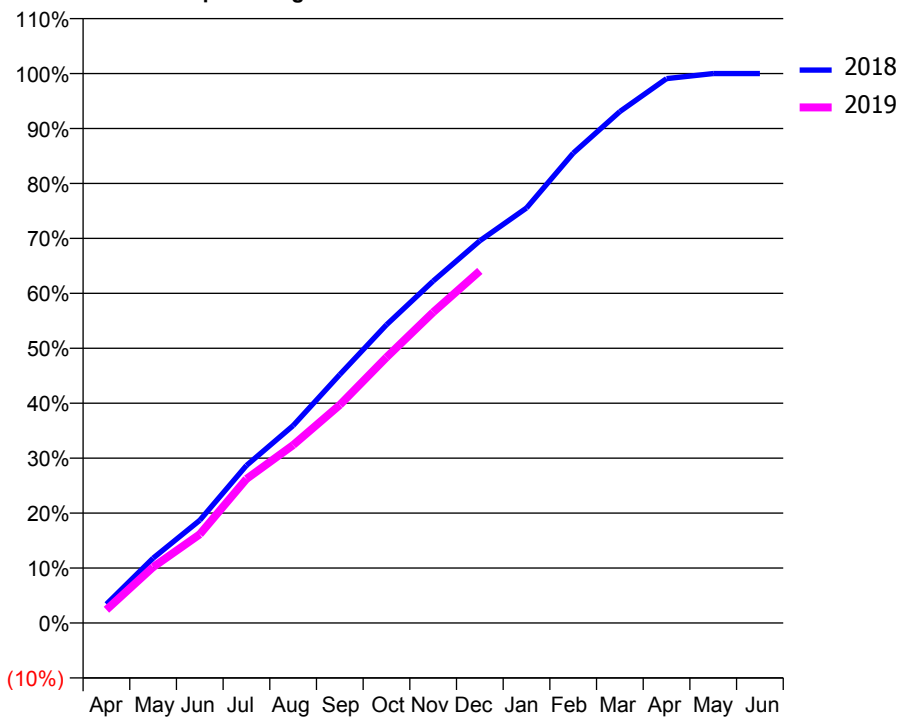
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,929         |                               |
| Quarter ending March 2018           | 6,844         | ↓                             |
| Quarter ending June 2018            | 6,776         | →                             |
| Quarter ending September 2018       | 6,722         | →                             |
| Quarter ending December 2018        | 6,642         | ↓                             |
| <b>Variance since December 2017</b> | <b>(4.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 740                               | 520    |
| May       | 2,536                             | 2,188  |
| June      | 4,020                             | 3,470  |
| July      | 6,163                             | 5,638  |
| August    | 7,723                             | 6,965  |
| September | 9,721                             | 8,536  |
| October   | 11,670                            | 10,394 |
| November  | 13,380                            | 12,159 |
| December  | 14,955                            | 13,774 |
| January   | 16,240                            |        |
| February  | 18,382                            |        |
| March     | 20,012                            |        |
| April     | 21,299                            |        |
| May       | 21,499                            |        |
| June      | 21,499                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 1,340       | 3.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 437      | 4,466       | 9.8%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 605      | 1,340       | 45.1%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,114    | 4,466       | 47.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 281      | 5,453       | 5.2%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 5,453       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 112      | 5,453       | 2.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

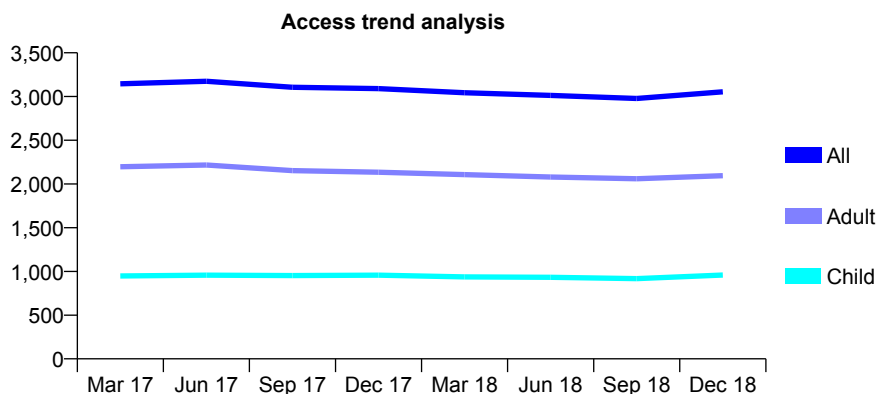
## Q57 - Vital Signs At a Glance Contract Report for 776068/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR OO AWOLOLA |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 14/09/2007    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,551       |
| Carry forward general activity (UDA)        | -164        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £208,331.16 |

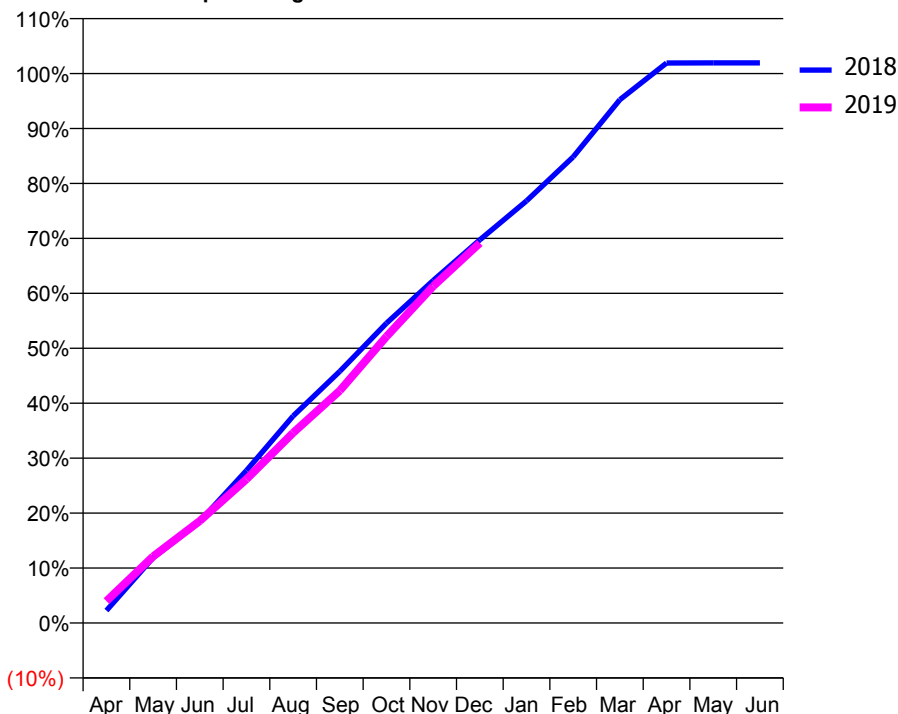
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,091         |                               |
| Quarter ending March 2018           | 3,044         | ↓                             |
| Quarter ending June 2018            | 3,013         | ↓                             |
| Quarter ending September 2018       | 2,978         | ↓                             |
| Quarter ending December 2018        | 3,054         | ↑                             |
| <b>Variance since December 2017</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 195                               | 341   |
| May       | 1,017                             | 1,037 |
| June      | 1,584                             | 1,589 |
| July      | 2,373                             | 2,238 |
| August    | 3,222                             | 2,960 |
| September | 3,917                             | 3,617 |
| October   | 4,665                             | 4,458 |
| November  | 5,329                             | 5,241 |
| December  | 5,962                             | 5,914 |
| January   | 6,568                             |       |
| February  | 7,253                             |       |
| March     | 8,144                             |       |
| April     | 8,714                             |       |
| May       | 8,715                             |       |
| June      | 8,715                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 988         | 3.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 184      | 2,128       | 8.6%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 552      | 988         | 55.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,191    | 2,128       | 56.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 139      | 2,849       | 4.9%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 2,849       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 2,849       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

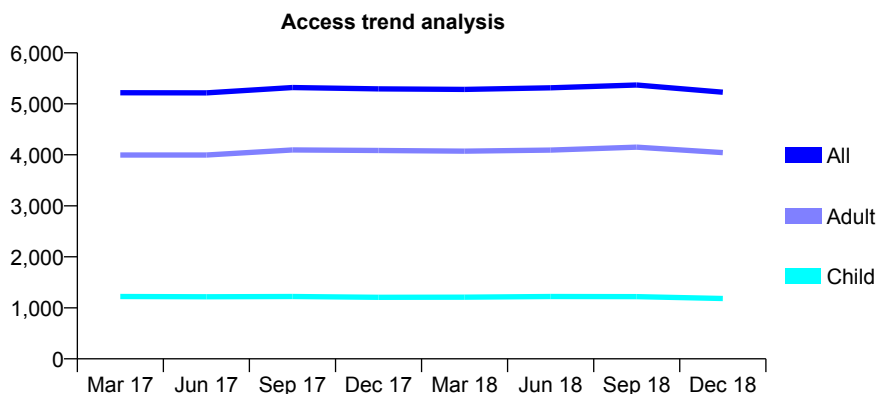
## Q57 - Vital Signs At a Glance Contract Report for 781975/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR O AWOLESI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

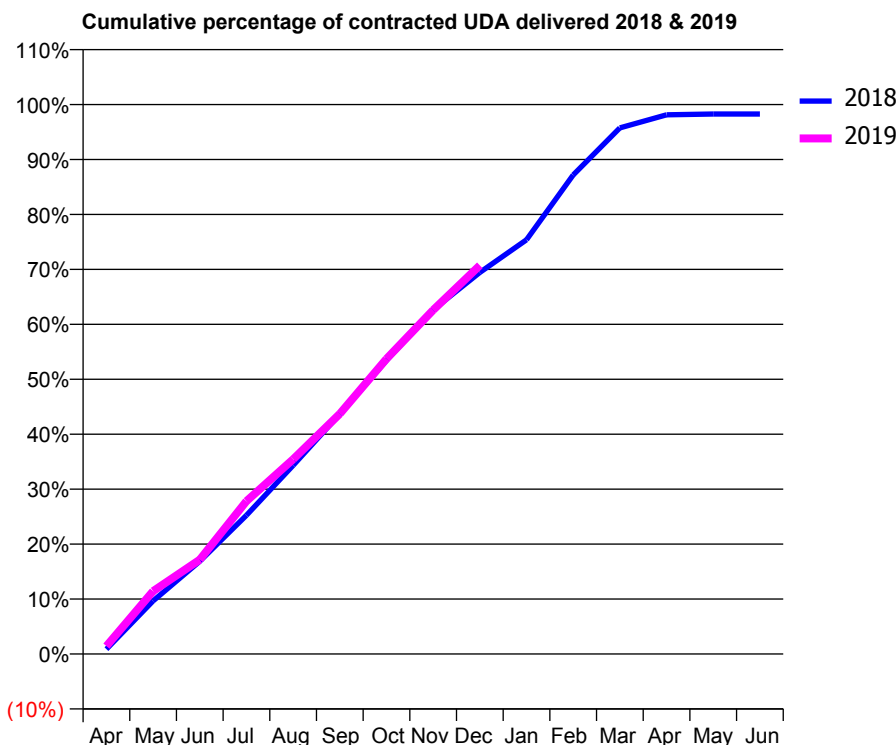
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,500      |
| Carry forward general activity (UDA)        | 198         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £355,750.08 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,292         |                               |
| Quarter ending March 2018           | 5,282         | →                             |
| Quarter ending June 2018            | 5,314         | →                             |
| Quarter ending September 2018       | 5,369         | →                             |
| Quarter ending December 2018        | 5,227         | ↓                             |
| <b>Variance since December 2017</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 102                               | 165   |
| May       | 1,112                             | 1,315 |
| June      | 1,941                             | 1,974 |
| July      | 2,903                             | 3,199 |
| August    | 3,947                             | 4,077 |
| September | 5,023                             | 5,029 |
| October   | 6,148                             | 6,178 |
| November  | 7,205                             | 7,200 |
| December  | 7,986                             | 8,135 |
| January   | 8,669                             |       |
| February  | 10,025                            |       |
| March     | 11,011                            |       |
| April     | 11,285                            |       |
| May       | 11,302                            |       |
| June      | 11,302                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 1,115       | 5.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 376      | 3,527       | 10.7%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 649      | 1,115       | 58.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,788    | 3,527       | 50.7%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 335      | 3,779       | 8.9%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 46       | 3,779       | 1.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 3,779       | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

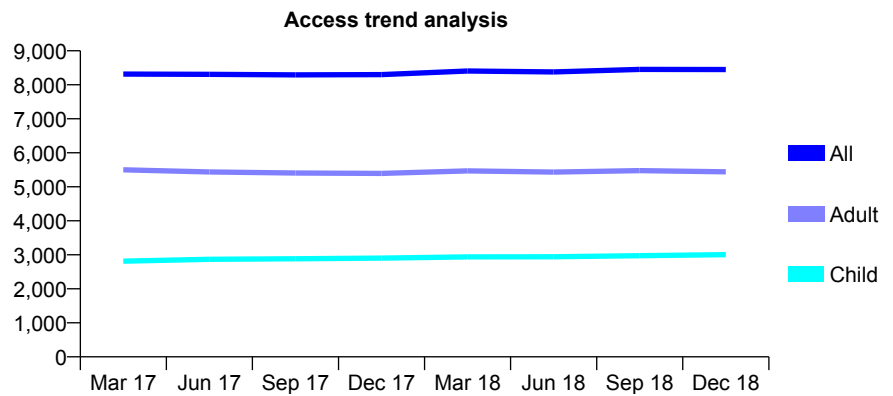
## Q57 - Vital Signs At a Glance Contract Report for 787396/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MRS SS PATEL |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2008   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,000      |
| Carry forward general activity (UDA)        | 36          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £527,026.07 |

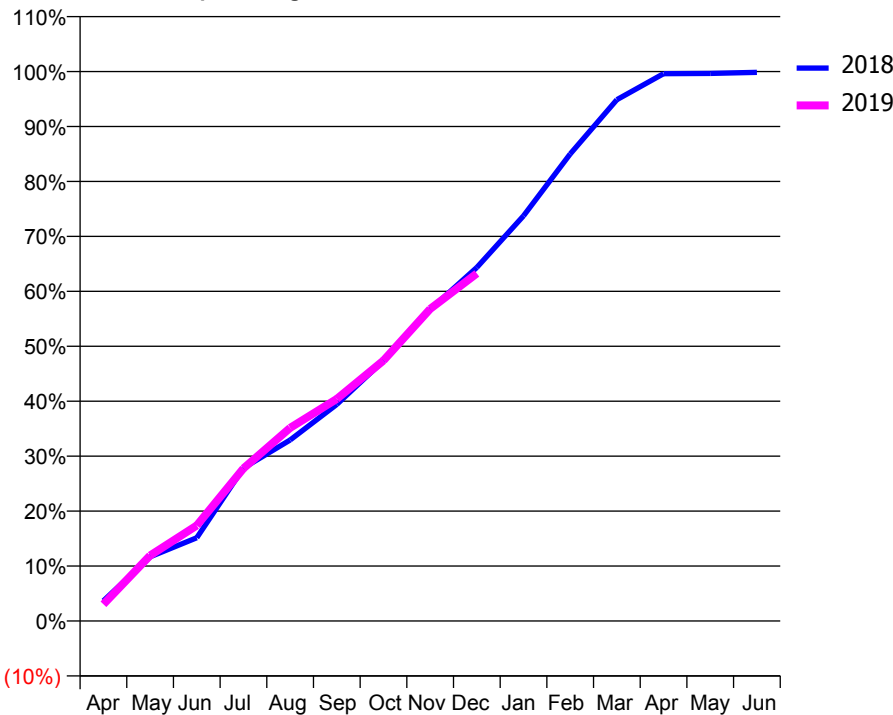
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,300       |                               |
| Quarter ending March 2018           | 8,407       | →                             |
| Quarter ending June 2018            | 8,377       | →                             |
| Quarter ending September 2018       | 8,453       | →                             |
| Quarter ending December 2018        | 8,448       | →                             |
| <b>Variance since December 2017</b> | <b>1.8%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 810                               | 670    |
| May       | 2,571                             | 2,623  |
| June      | 3,334                             | 3,824  |
| July      | 6,126                             | 6,109  |
| August    | 7,247                             | 7,733  |
| September | 8,675                             | 8,889  |
| October   | 10,419                            | 10,427 |
| November  | 12,472                            | 12,495 |
| December  | 14,156                            | 13,917 |
| January   | 16,221                            |        |
| February  | 18,696                            |        |
| March     | 20,871                            |        |
| April     | 21,914                            |        |
| May       | 21,926                            |        |
| June      | 21,964                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 348      | 3,255       | 10.7%    | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 757      | 4,765       | 15.9%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,873    | 3,255       | 57.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,277    | 4,765       | 47.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 642      | 7,491       | 8.6%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 7,491       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 7,491       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



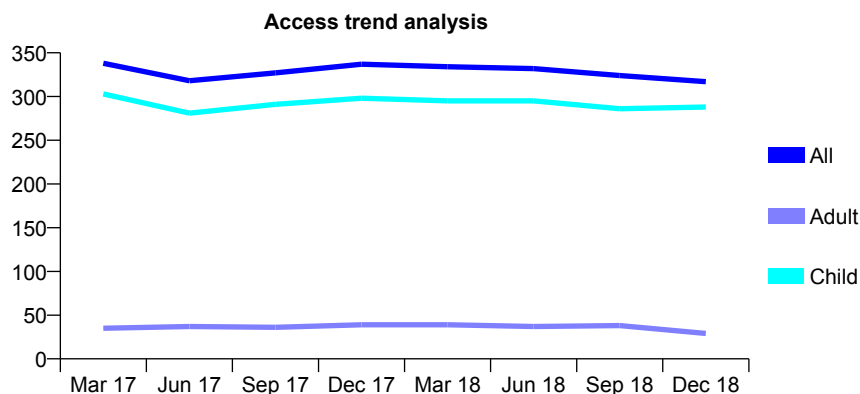
## Q57 - Vital Signs At a Glance Contract Report for 807729/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR PL ISAACS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 489        |
| Carry forward general activity (UDA)        | -3         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,450.53 |

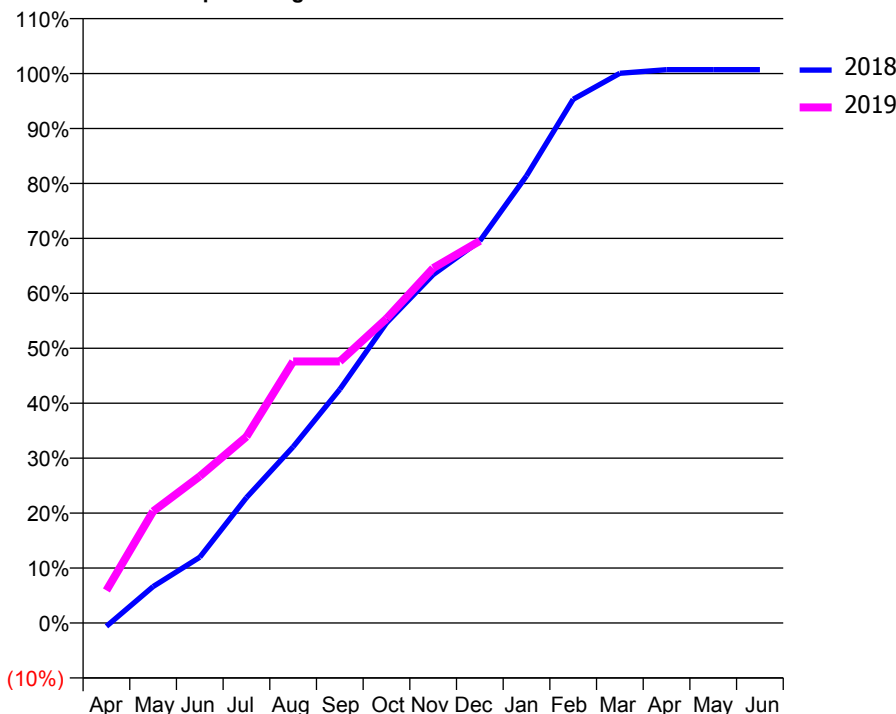
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 337           |                               |
| Quarter ending March 2018           | 334           | →                             |
| Quarter ending June 2018            | 332           | →                             |
| Quarter ending September 2018       | 324           | ↓                             |
| Quarter ending December 2018        | 317           | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -3                                | 29   |
| May       | 32                                | 99   |
| June      | 59                                | 131  |
| July      | 112                               | 166  |
| August    | 157                               | 233  |
| September | 208                               | 233  |
| October   | 267                               | 271  |
| November  | 310                               | 316  |
| December  | 340                               | 340  |
| January   | 398                               |      |
| February  | 466                               |      |
| March     | 489                               |      |
| April     | 492                               |      |
| May       | 492                               |      |
| June      | 492                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 223         | 5.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 5           | 0.0%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 77       | 223         | 34.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 5           | 60.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 225         | 2.2%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 225         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 225         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

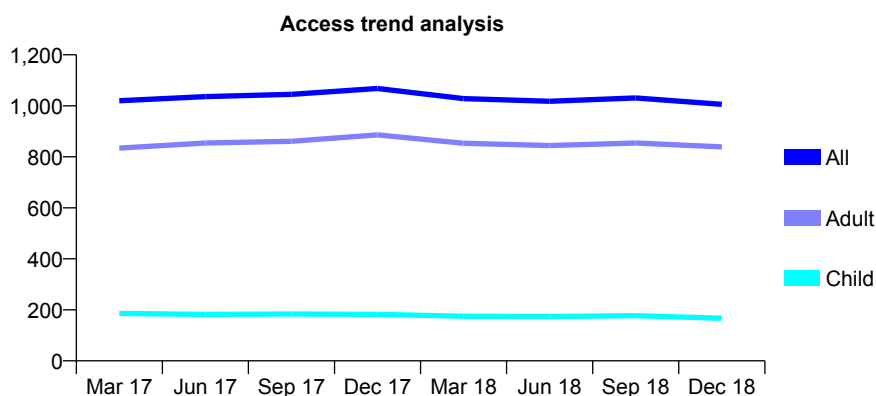
## Q57 - Vital Signs At a Glance Contract Report for 812587/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR JB PEEK   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,014       |
| Carry forward general activity (UDA)        | -28         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £135,416.96 |

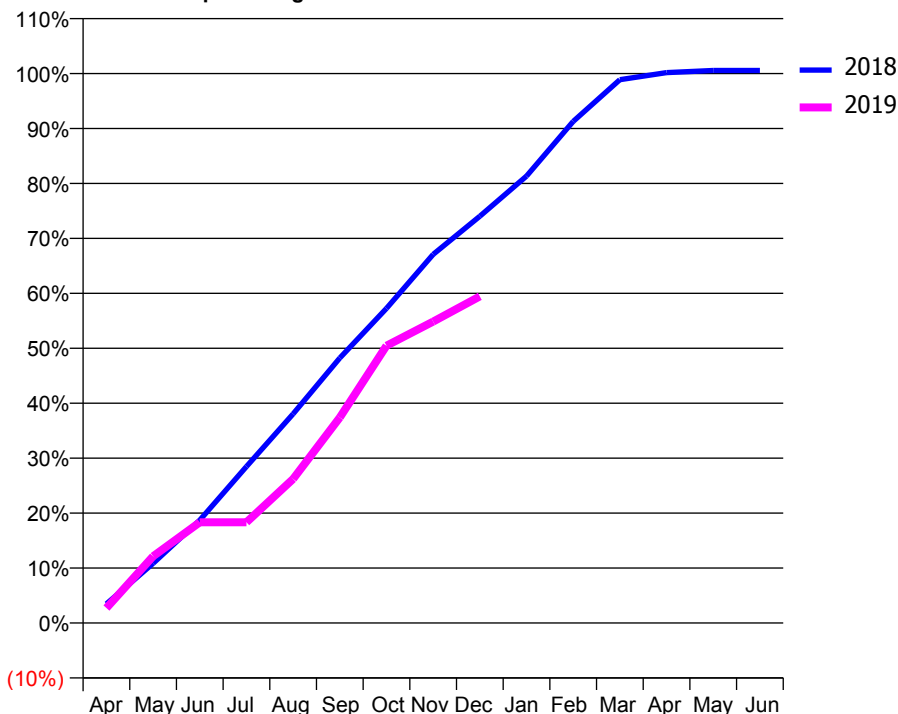
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,068         |                               |
| Quarter ending March 2018           | 1,028         | ↓                             |
| Quarter ending June 2018            | 1,018         | →                             |
| Quarter ending September 2018       | 1,031         | →                             |
| Quarter ending December 2018        | 1,006         | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 175                               | 137   |
| May       | 545                               | 609   |
| June      | 938                               | 919   |
| July      | 1,428                             | 919   |
| August    | 1,909                             | 1,315 |
| September | 2,418                             | 1,876 |
| October   | 2,870                             | 2,531 |
| November  | 3,364                             | 2,751 |
| December  | 3,712                             | 2,980 |
| January   | 4,077                             |       |
| February  | 4,577                             |       |
| March     | 4,958                             |       |
| April     | 5,023                             |       |
| May       | 5,042                             |       |
| June      | 5,042                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 181         | 12.7%    | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 181      | 854         | 21.2%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 94       | 181         | 51.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 425      | 854         | 49.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 104      | 1,008       | 10.3%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,008       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 1,008       | 1.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

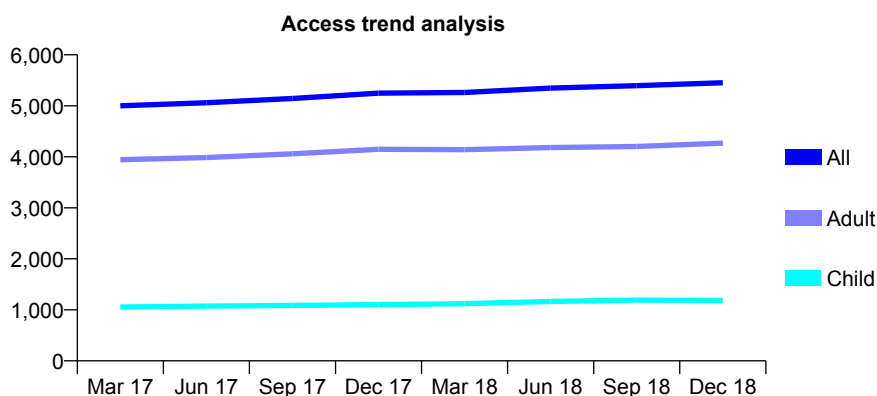
## Q57 - Vital Signs At a Glance Contract Report for 822752/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR JJ PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

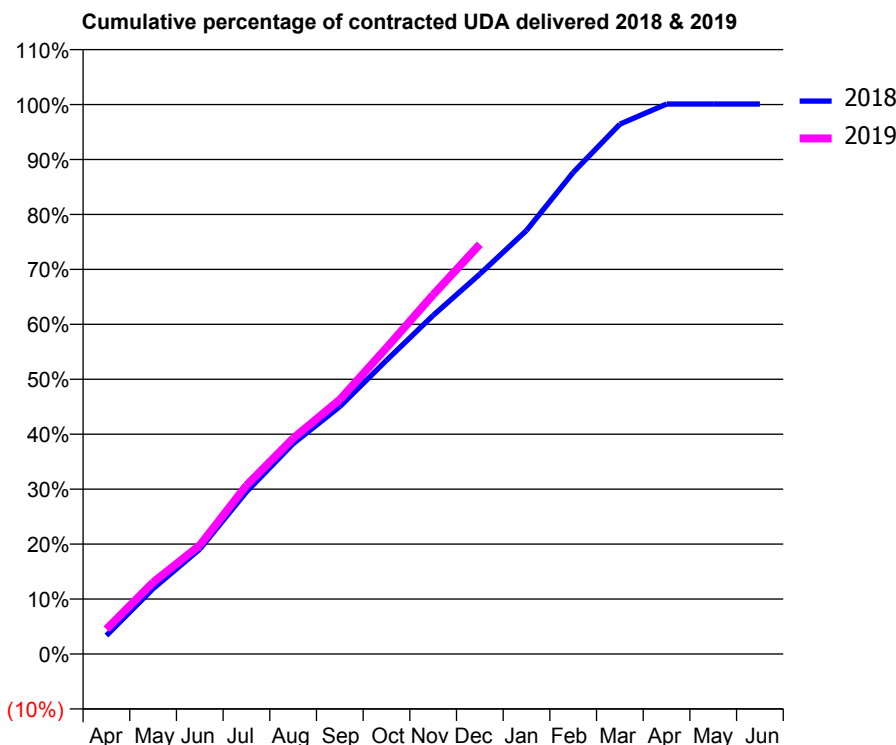
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,113      |
| Carry forward general activity (UDA)        | -15         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £449,522.09 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,249       |                               |
| Quarter ending March 2018           | 5,262       | →                             |
| Quarter ending June 2018            | 5,347       | →                             |
| Quarter ending September 2018       | 5,395       | →                             |
| Quarter ending December 2018        | 5,452       | →                             |
| <b>Variance since December 2017</b> | <b>3.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 573                               | 773    |
| May       | 2,038                             | 2,232  |
| June      | 3,268                             | 3,387  |
| July      | 5,052                             | 5,253  |
| August    | 6,549                             | 6,715  |
| September | 7,705                             | 7,923  |
| October   | 9,146                             | 9,536  |
| November  | 10,546                            | 11,189 |
| December  | 11,834                            | 12,758 |
| January   | 13,193                            |        |
| February  | 14,996                            |        |
| March     | 16,501                            |        |
| April     | 17,127                            |        |
| May       | 17,127                            |        |
| June      | 17,128                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 1,508       | 7.1%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 842      | 5,353       | 15.7%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,064    | 1,508       | 70.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,528    | 5,353       | 65.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 536      | 6,601       | 8.1%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 106      | 6,601       | 1.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 66       | 6,601       | 1.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

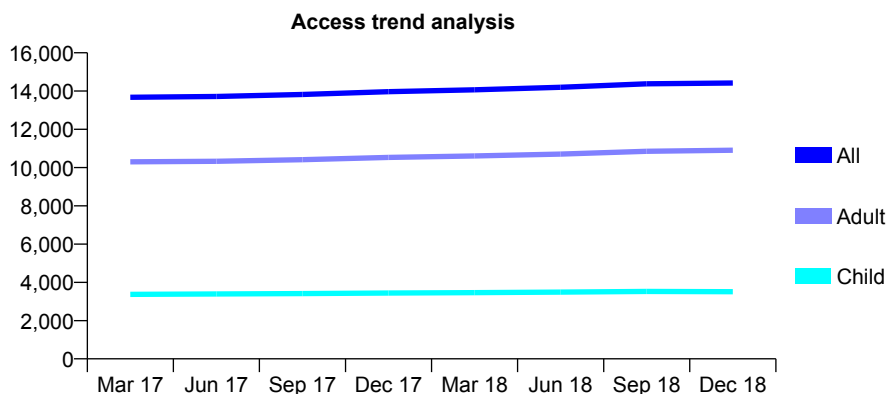
## Q57 - Vital Signs At a Glance Contract Report for 825948/0007 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR JK KOTECHA |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/02/2010    |
| Contract end date    |               |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 41,204        |
| Carry forward general activity (UDA)        | -28           |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,147,321.68 |

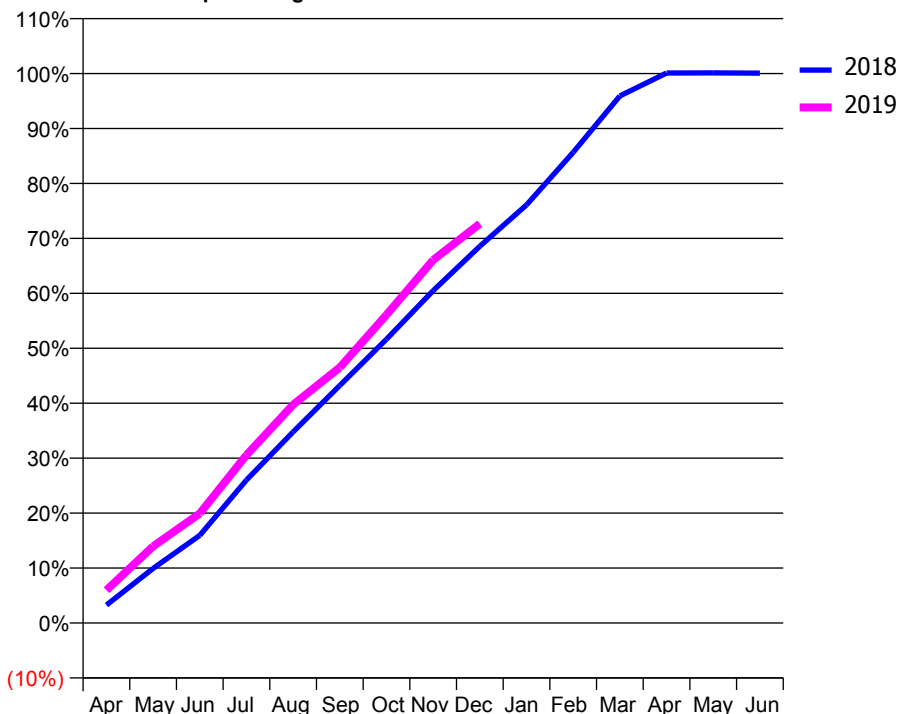
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 13,971      |                               |
| Quarter ending March 2018           | 14,063      | →                             |
| Quarter ending June 2018            | 14,197      | →                             |
| Quarter ending September 2018       | 14,376      | →                             |
| Quarter ending December 2018        | 14,419      | →                             |
| <b>Variance since December 2017</b> | <b>3.2%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,348                             | 2,466  |
| May       | 4,093                             | 5,755  |
| June      | 6,570                             | 8,216  |
| July      | 10,722                            | 12,597 |
| August    | 14,334                            | 16,373 |
| September | 17,809                            | 19,163 |
| October   | 21,282                            | 23,108 |
| November  | 24,923                            | 27,224 |
| December  | 28,248                            | 29,945 |
| January   | 31,355                            |        |
| February  | 35,291                            |        |
| March     | 39,525                            |        |
| April     | 41,240                            |        |
| May       | 41,246                            |        |
| June      | 41,232                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 256      | 4,039       | 6.3%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 931      | 10,206      | 9.1%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,529    | 4,039       | 62.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,410    | 10,206      | 53.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 804      | 13,594      | 5.9%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 96       | 13,594      | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 85       | 13,594      | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

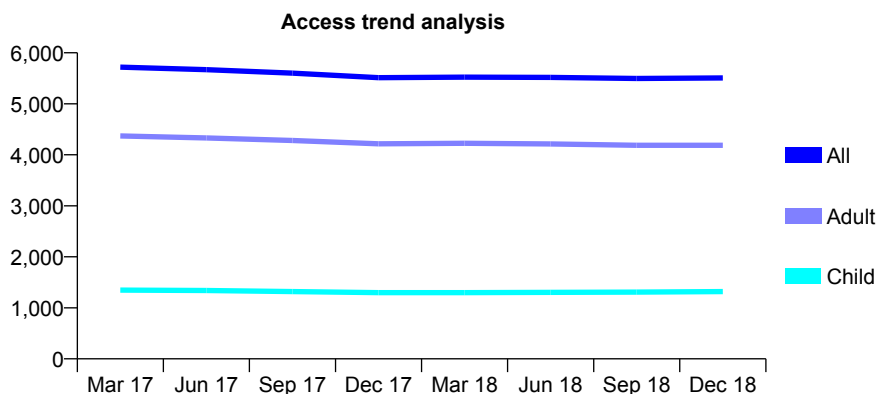
## Q57 - Vital Signs At a Glance Contract Report for 825948/0011 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR JK KOTECHEA |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/07/2013     |
| Contract end date    |                |

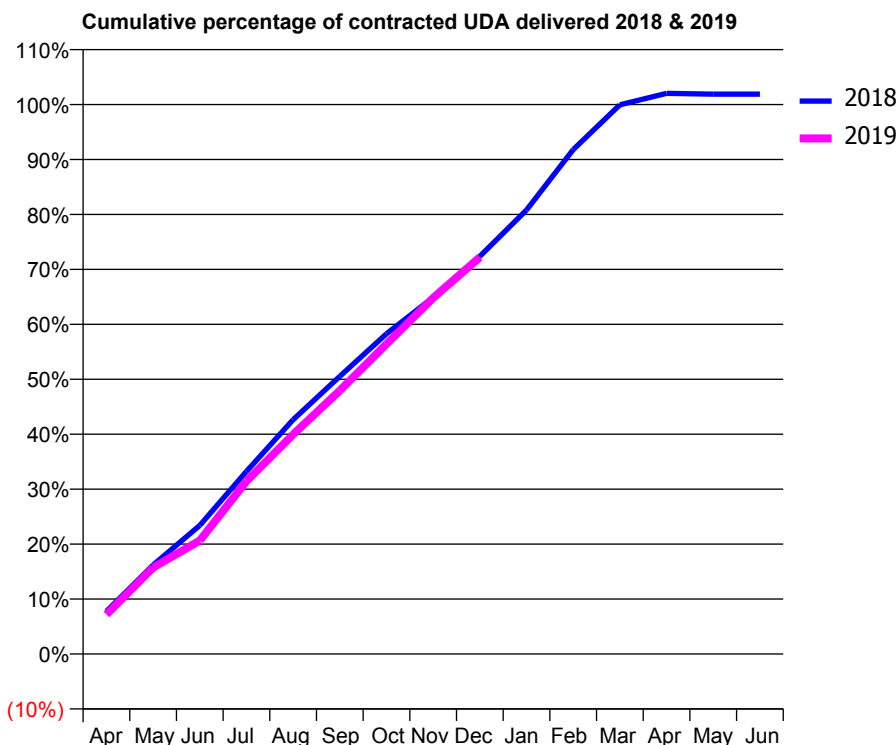
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,882      |
| Carry forward general activity (UDA)        | -282        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £428,256.30 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,513         |                               |
| Quarter ending March 2018           | 5,522         | →                             |
| Quarter ending June 2018            | 5,517         | →                             |
| Quarter ending September 2018       | 5,497         | →                             |
| Quarter ending December 2018        | 5,507         | →                             |
| <b>Variance since December 2017</b> | <b>(0.1%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,156                             | 1,071  |
| May       | 2,409                             | 2,340  |
| June      | 3,484                             | 3,070  |
| July      | 4,947                             | 4,681  |
| August    | 6,346                             | 5,947  |
| September | 7,520                             | 7,133  |
| October   | 8,673                             | 8,396  |
| November  | 9,660                             | 9,644  |
| December  | 10,771                            | 10,745 |
| January   | 12,023                            |        |
| February  | 13,660                            |        |
| March     | 14,875                            |        |
| April     | 15,185                            |        |
| May       | 15,164                            |        |
| June      | 15,164                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 1,518       | 3.9%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 293      | 4,656       | 6.3%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,007    | 1,518       | 66.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,311    | 4,656       | 71.1%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 196      | 6,009       | 3.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 6,009       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 6,009       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

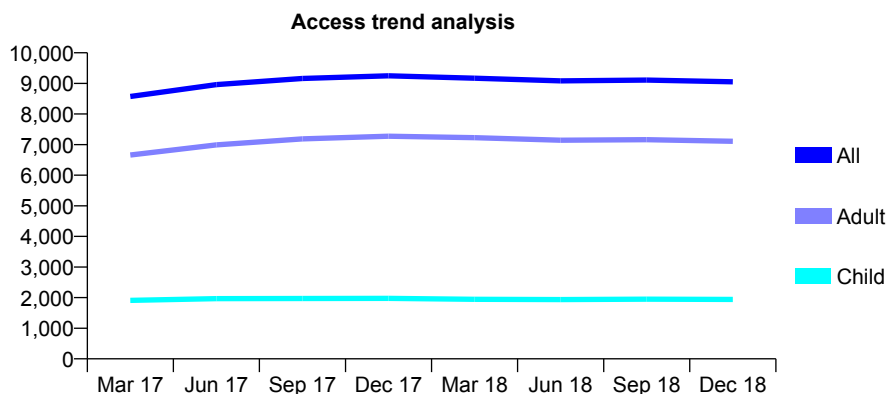
## Q57 - Vital Signs At a Glance Contract Report for 825948/0012 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR JK KOTECHA |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/08/2015    |
| Contract end date    |               |

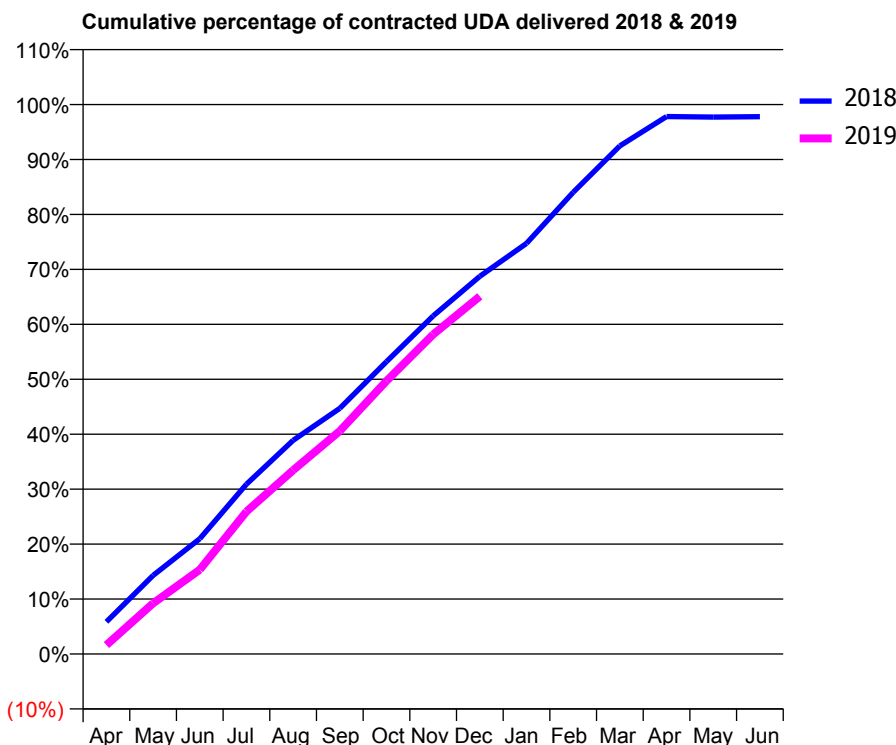
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,905      |
| Carry forward general activity (UDA)        | 552         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £837,959.46 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,248         |                               |
| Quarter ending March 2018           | 9,170         | →                             |
| Quarter ending June 2018            | 9,082         | →                             |
| Quarter ending September 2018       | 9,111         | →                             |
| Quarter ending December 2018        | 9,054         | →                             |
| <b>Variance since December 2017</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,461                             | 406    |
| May       | 3,563                             | 2,297  |
| June      | 5,227                             | 3,823  |
| July      | 7,698                             | 6,461  |
| August    | 9,687                             | 8,334  |
| September | 11,134                            | 10,108 |
| October   | 13,251                            | 12,372 |
| November  | 15,324                            | 14,481 |
| December  | 17,116                            | 16,213 |
| January   | 18,611                            |        |
| February  | 20,927                            |        |
| March     | 23,032                            |        |
| April     | 24,356                            |        |
| May       | 24,337                            |        |
| June      | 24,353                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 111      | 2,123       | 5.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 663      | 7,037       | 9.4%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,307    | 2,123       | 61.6%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,286    | 7,037       | 60.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 669      | 8,703       | 7.7%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 94       | 8,703       | 1.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 8,703       | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

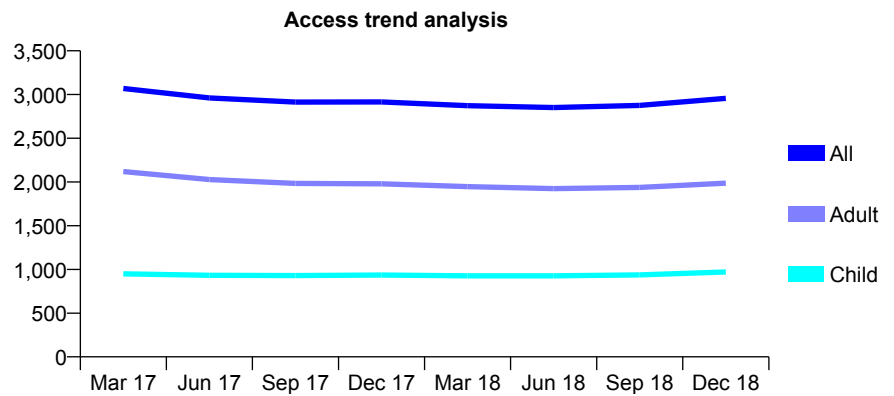
## Q57 - Vital Signs At a Glance Contract Report for 843482/0001 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Country Park Dental Practice |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,158       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £286,029.00 |

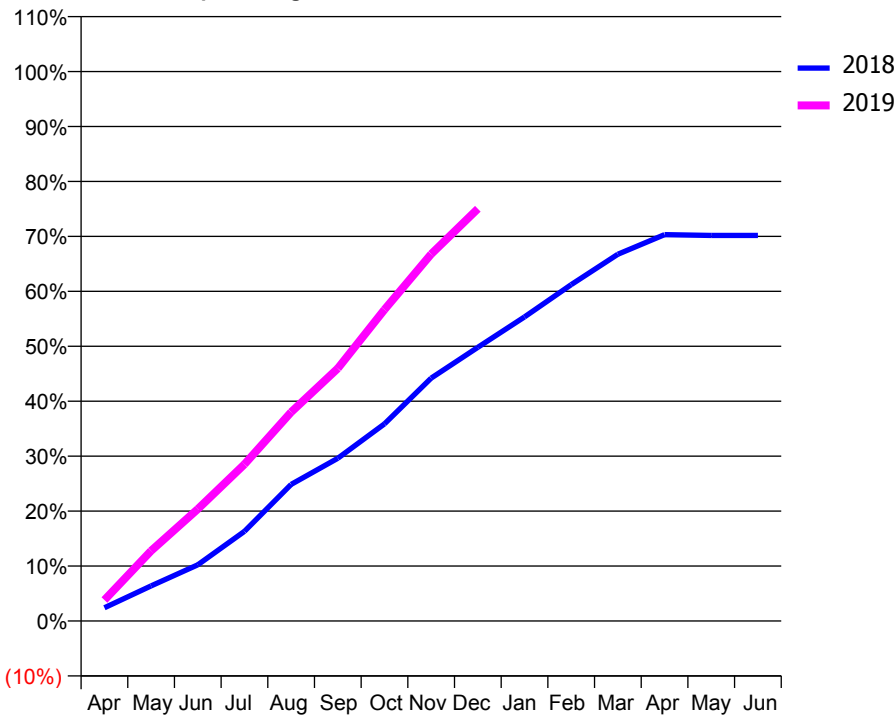
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,915       |                               |
| Quarter ending March 2018           | 2,873       | ↓                             |
| Quarter ending June 2018            | 2,851       | →                             |
| Quarter ending September 2018       | 2,875       | →                             |
| Quarter ending December 2018        | 2,956       | ↑                             |
| <b>Variance since December 2017</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 277                               | 351   |
| May       | 732                               | 1,170 |
| June      | 1,170                             | 1,865 |
| July      | 1,868                             | 2,613 |
| August    | 2,845                             | 3,480 |
| September | 3,391                             | 4,210 |
| October   | 4,107                             | 5,189 |
| November  | 5,060                             | 6,115 |
| December  | 5,701                             | 6,871 |
| January   | 6,336                             |       |
| February  | 7,008                             |       |
| March     | 7,640                             |       |
| April     | 8,048                             |       |
| May       | 8,032                             |       |
| June      | 8,032                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 1,014       | 4.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 154      | 1,702       | 9.0%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 597      | 1,014       | 58.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 811      | 1,702       | 47.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 111      | 2,579       | 4.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 2,579       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 2,579       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

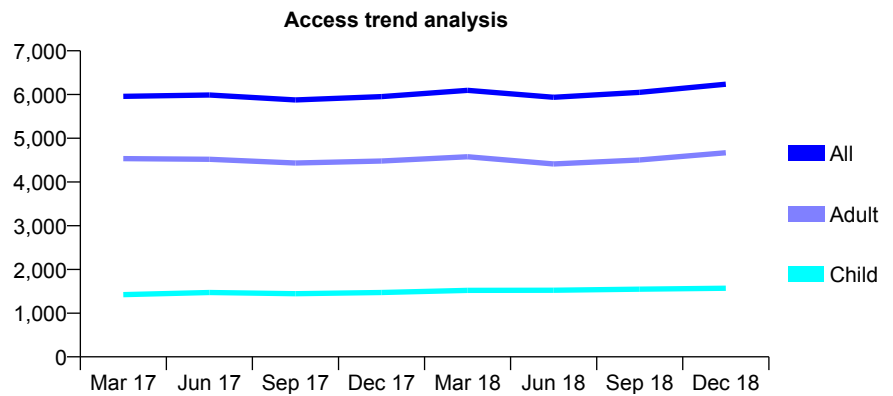
## Q57 - Vital Signs At a Glance Contract Report for 843865/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR S MARZBANI |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

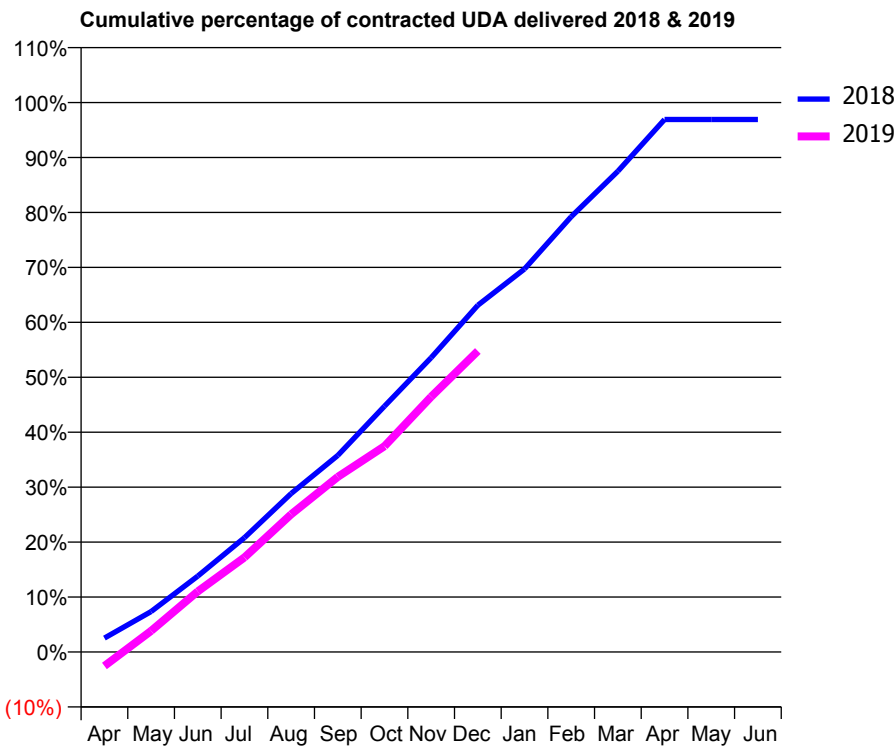
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,715      |
| Carry forward general activity (UDA)        | 453         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £419,685.22 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,952       |                               |
| Quarter ending March 2018           | 6,097       | ↑                             |
| Quarter ending June 2018            | 5,936       | ↓                             |
| Quarter ending September 2018       | 6,049       | →                             |
| Quarter ending December 2018        | 6,236       | ↑                             |
| <b>Variance since December 2017</b> | <b>4.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 373                               | -453  |
| May       | 1,084                             | 682   |
| June      | 2,033                             | 1,954 |
| July      | 3,063                             | 3,051 |
| August    | 4,245                             | 4,440 |
| September | 5,265                             | 5,645 |
| October   | 6,584                             | 6,636 |
| November  | 7,884                             | 8,231 |
| December  | 9,286                             | 9,706 |
| January   | 10,257                            |       |
| February  | 11,658                            |       |
| March     | 12,876                            |       |
| April     | 14,261                            |       |
| May       | 14,262                            |       |
| June      | 14,262                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,707       | 5.3%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 360      | 4,600       | 7.8%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 985      | 1,707       | 57.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,448    | 4,600       | 53.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 183      | 5,642       | 3.2%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 5,642       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 5,642       | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



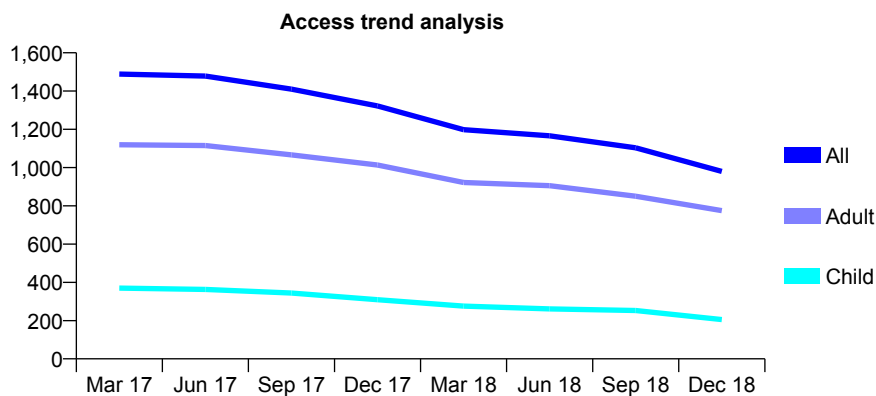
## Q57 - Vital Signs At a Glance Contract Report for 854689/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR A RASHID  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

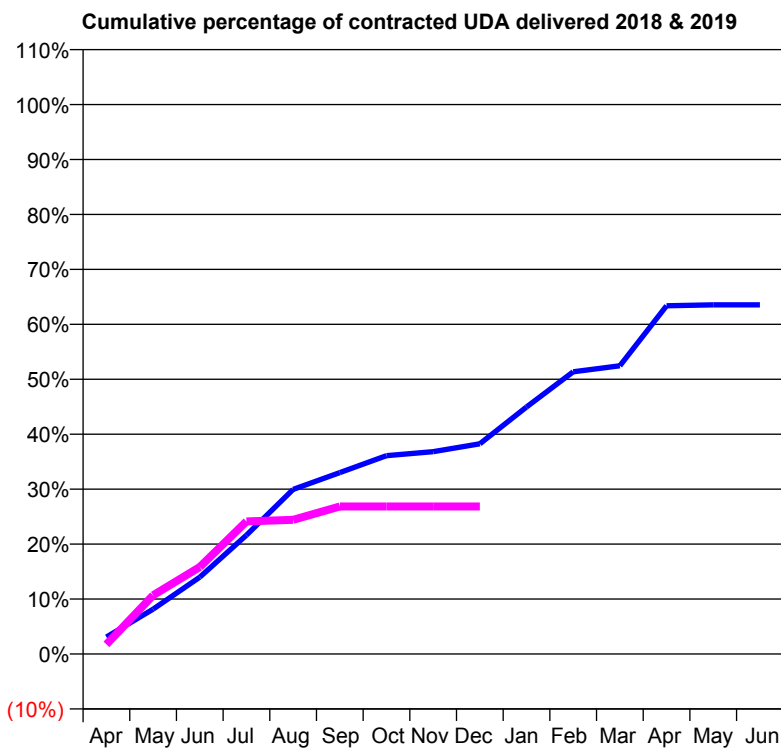
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £164,852.19 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 1,322          |                               |
| Quarter ending March 2018           | 1,198          | ↓                             |
| Quarter ending June 2018            | 1,166          | ↓                             |
| Quarter ending September 2018       | 1,103          | ↓                             |
| Quarter ending December 2018        | 980            | ↓                             |
| <b>Variance since December 2017</b> | <b>(25.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 308                               | 123   |
| May       | 817                               | 749   |
| June      | 1,399                             | 1,109 |
| July      | 2,164                             | 1,689 |
| August    | 2,996                             | 1,709 |
| September | 3,301                             | 1,879 |
| October   | 3,610                             | 1,879 |
| November  | 3,682                             | 1,879 |
| December  | 3,825                             | 1,879 |
| January   | 4,495                             |       |
| February  | 5,136                             |       |
| March     | 5,244                             |       |
| April     | 6,337                             |       |
| May       | 6,354                             |       |
| June      | 6,354                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 154         | 7.1%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 130      | 535         | 24.3%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 50       | 154         | 32.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 190      | 535         | 35.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 95       | 501         | 19.0%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 501         | 4.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 501         | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

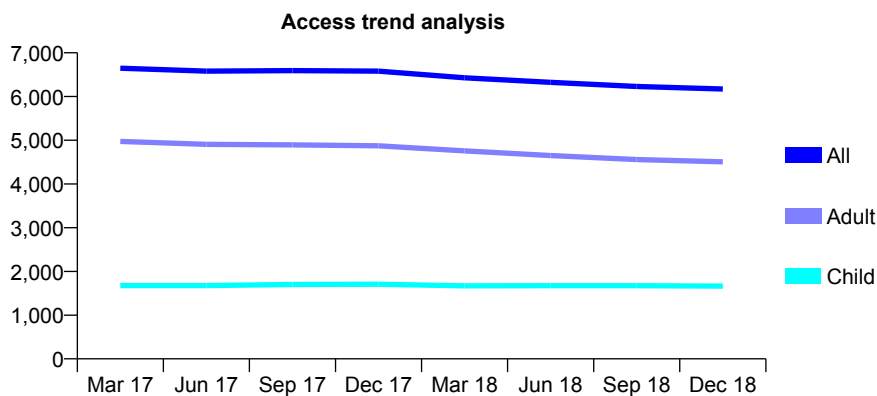
## Q57 - Vital Signs At a Glance Contract Report for 855626/0002 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Langdon Hills Dental Care |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 13/12/2011                |
| Contract end date    |                           |

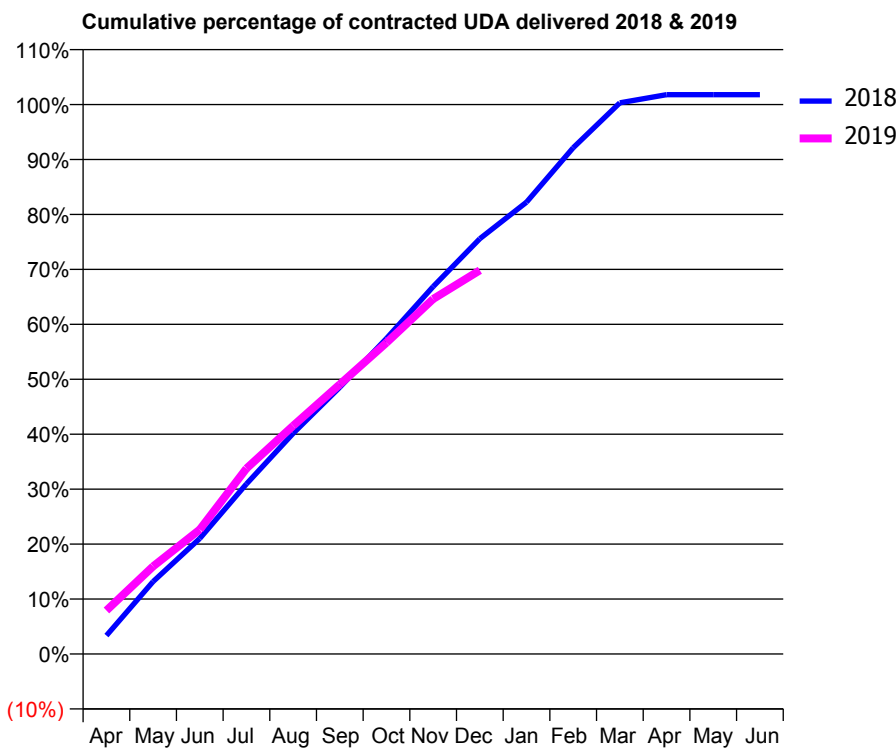
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,588      |
| Carry forward general activity (UDA)        | -279        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £422,470.03 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,581         |                               |
| Quarter ending March 2018           | 6,427         | ↓                             |
| Quarter ending June 2018            | 6,323         | ↓                             |
| Quarter ending September 2018       | 6,229         | ↓                             |
| Quarter ending December 2018        | 6,173         | →                             |
| <b>Variance since December 2017</b> | <b>(6.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 524                               | 1,234  |
| May       | 2,057                             | 2,488  |
| June      | 3,277                             | 3,532  |
| July      | 4,825                             | 5,265  |
| August    | 6,258                             | 6,475  |
| September | 7,569                             | 7,651  |
| October   | 8,952                             | 8,830  |
| November  | 10,422                            | 10,072 |
| December  | 11,780                            | 10,884 |
| January   | 12,818                            |        |
| February  | 14,361                            |        |
| March     | 15,636                            |        |
| April     | 15,867                            |        |
| May       | 15,867                            |        |
| June      | 15,867                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 119      | 1,624       | 7.3%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 583      | 4,086       | 14.3%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 834      | 1,624       | 51.4%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,996    | 4,086       | 48.8%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 475      | 5,592       | 8.5%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 68       | 5,592       | 1.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 80       | 5,592       | 1.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

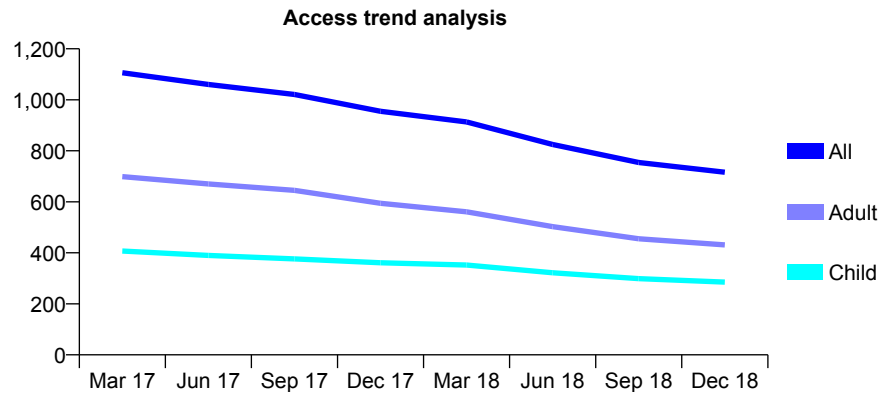
## Q57 - Vital Signs At a Glance Contract Report for 861065/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MRS DO GAWLEY |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,051       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £101,235.71 |

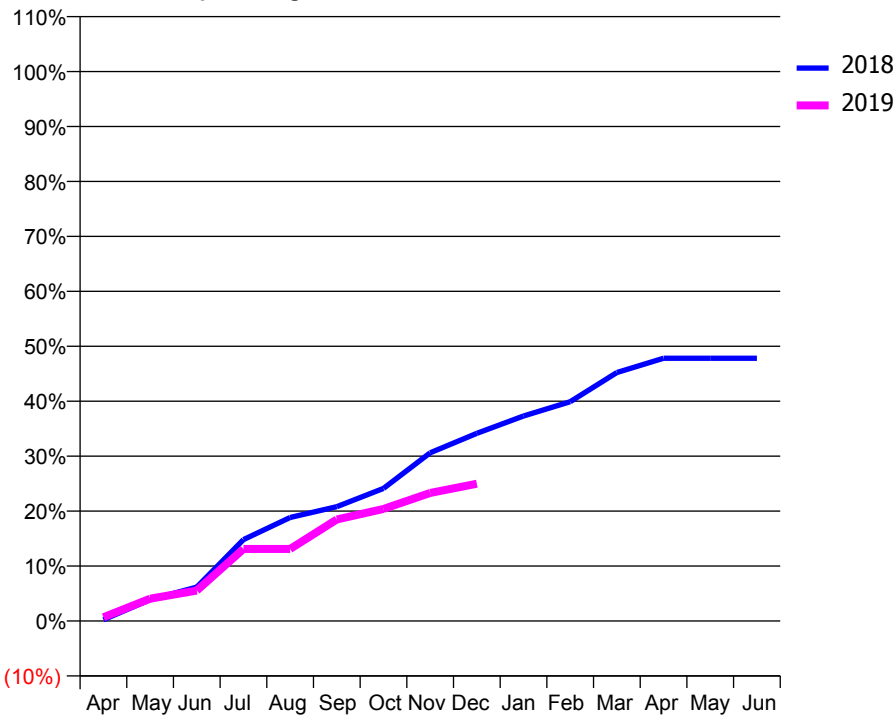
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 955            |                               |
| Quarter ending March 2018           | 913            | ↓                             |
| Quarter ending June 2018            | 825            | ↓                             |
| Quarter ending September 2018       | 754            | ↓                             |
| Quarter ending December 2018        | 716            | ↓                             |
| <b>Variance since December 2017</b> | <b>(25.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 9                                 | 28    |
| May       | 158                               | 164   |
| June      | 250                               | 225   |
| July      | 600                               | 531   |
| August    | 764                               | 531   |
| September | 843                               | 748   |
| October   | 977                               | 826   |
| November  | 1,240                             | 945   |
| December  | 1,384                             | 1,012 |
| January   | 1,511                             |       |
| February  | 1,616                             |       |
| March     | 1,832                             |       |
| April     | 1,937                             |       |
| May       | 1,937                             |       |
| June      | 1,937                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 294         | 8.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 73       | 463         | 15.8%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 189      | 294         | 64.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 325      | 463         | 70.2%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 66       | 708         | 9.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 708         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 708         | 2.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

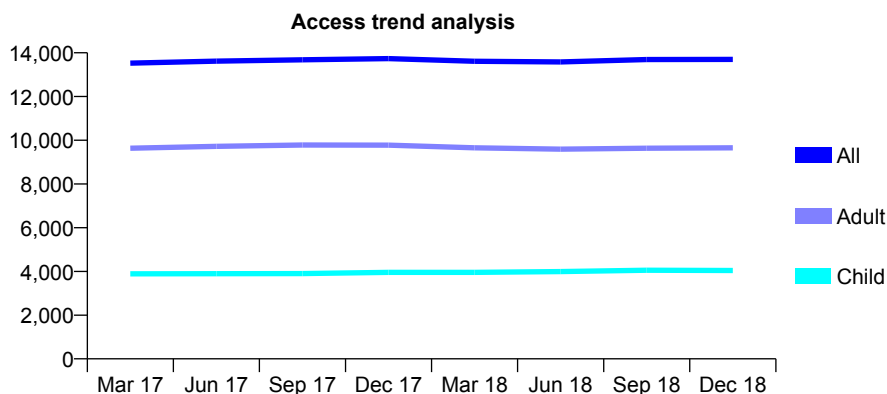
## Q57 - Vital Signs At a Glance Contract Report for 866113/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MS N KOTECHEA |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/05/2015    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 36,497      |
| Carry forward general activity (UDA)        | -40         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £921,510.67 |

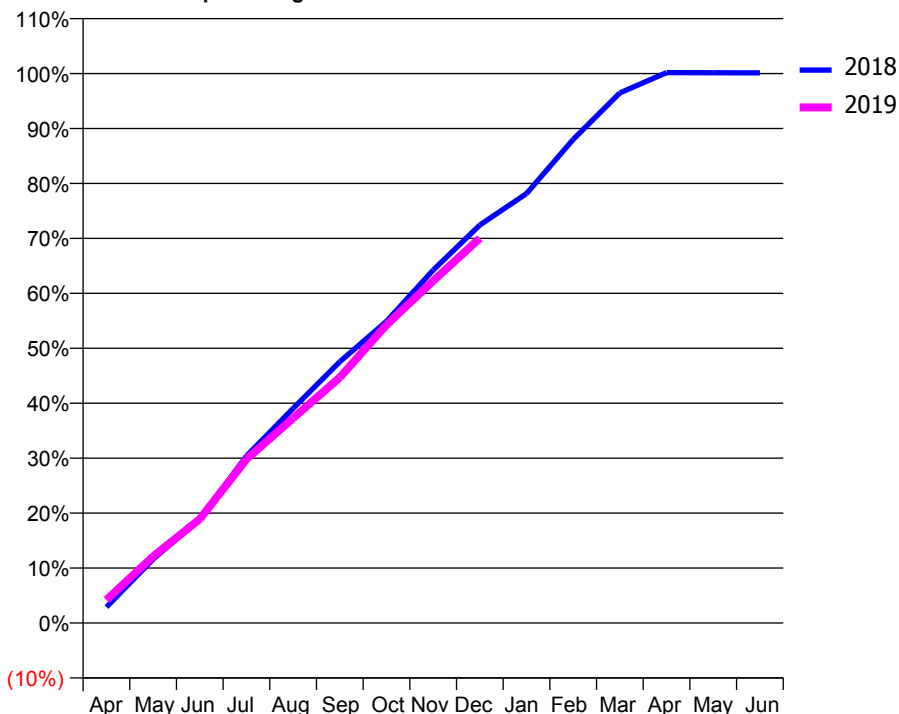
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 13,735        |                               |
| Quarter ending March 2018           | 13,613        | →                             |
| Quarter ending June 2018            | 13,585        | →                             |
| Quarter ending September 2018       | 13,689        | →                             |
| Quarter ending December 2018        | 13,697        | →                             |
| <b>Variance since December 2017</b> | <b>(0.3%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,057                             | 1,533  |
| May       | 4,234                             | 4,427  |
| June      | 6,916                             | 6,901  |
| July      | 11,097                            | 10,884 |
| August    | 14,256                            | 13,610 |
| September | 17,357                            | 16,313 |
| October   | 20,036                            | 19,798 |
| November  | 23,443                            | 22,722 |
| December  | 26,434                            | 25,555 |
| January   | 28,524                            |        |
| February  | 32,115                            |        |
| March     | 35,210                            |        |
| April     | 36,560                            |        |
| May       | 36,548                            |        |
| June      | 36,537                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 247      | 4,444       | 5.6%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 930      | 9,328       | 10.0%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,834    | 4,444       | 63.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,493    | 9,328       | 58.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 730      | 12,849      | 5.7%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 82       | 12,849      | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 43       | 12,849      | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 8           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

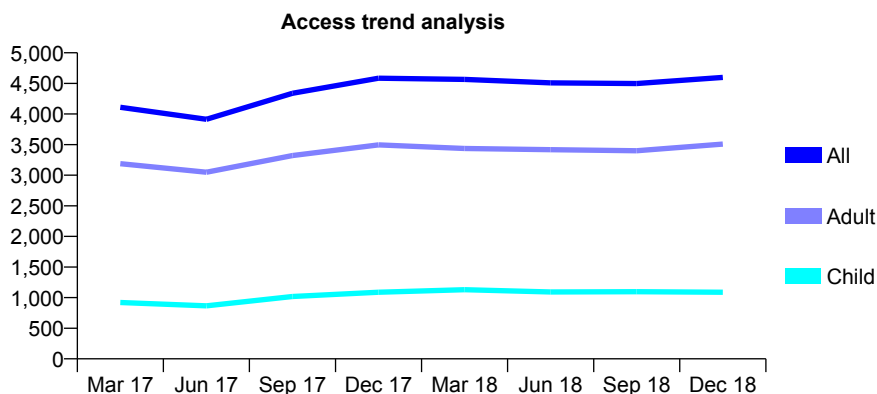
## Q57 - Vital Signs At a Glance Contract Report for 890944/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR AF CLOUGH |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

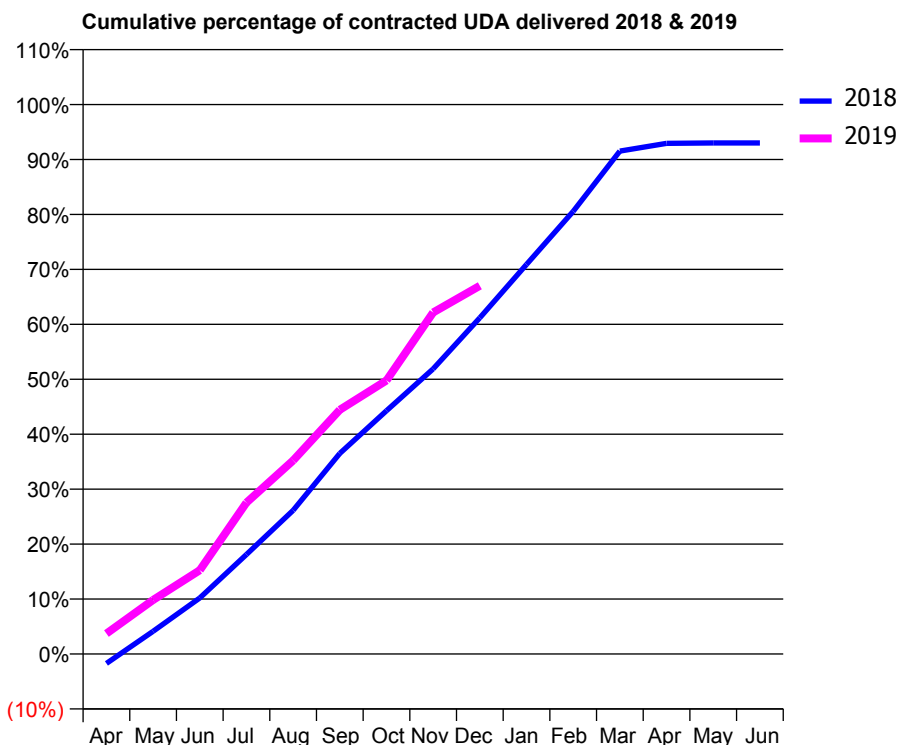
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,980      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £344,372.54 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,585       |                               |
| Quarter ending March 2018           | 4,565       | →                             |
| Quarter ending June 2018            | 4,509       | ↓                             |
| Quarter ending September 2018       | 4,498       | →                             |
| Quarter ending December 2018        | 4,597       | ↑                             |
| <b>Variance since December 2017</b> | <b>0.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -207                              | 447   |
| May       | 495                               | 1,180 |
| June      | 1,222                             | 1,828 |
| July      | 2,170                             | 3,301 |
| August    | 3,134                             | 4,219 |
| September | 4,374                             | 5,324 |
| October   | 5,305                             | 5,964 |
| November  | 6,218                             | 7,447 |
| December  | 7,330                             | 8,027 |
| January   | 8,494                             |       |
| February  | 9,650                             |       |
| March     | 10,966                            |       |
| April     | 11,132                            |       |
| May       | 11,143                            |       |
| June      | 11,143                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 994         | 3.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 231      | 2,935       | 7.9%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 536      | 994         | 53.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,087    | 2,935       | 37.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 469      | 3,848       | 12.2%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 3,848       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 3,848       | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

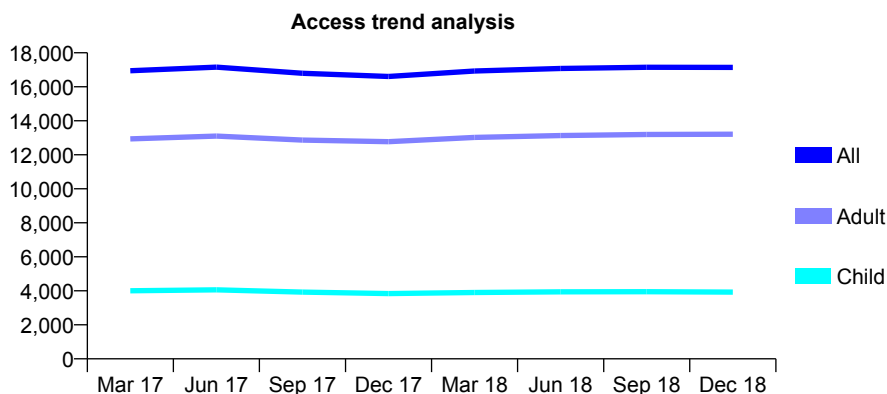
## Q57 - Vital Signs At a Glance Contract Report for 890944/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR AF CLOUGH |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 45,858        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,447,472.92 |

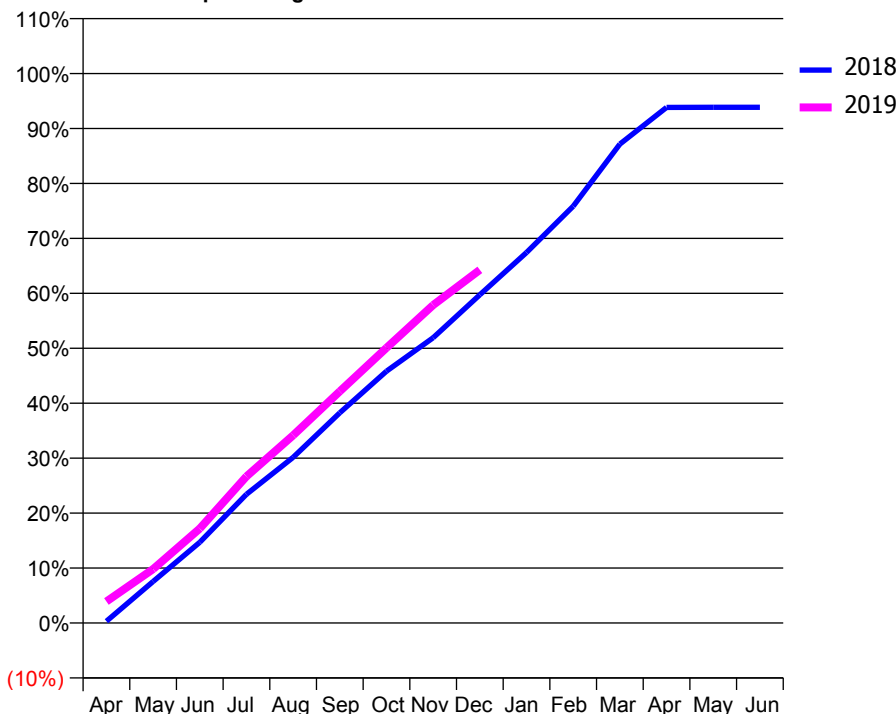
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 16,611      |                               |
| Quarter ending March 2018           | 16,927      | →                             |
| Quarter ending June 2018            | 17,078      | →                             |
| Quarter ending September 2018       | 17,146      | →                             |
| Quarter ending December 2018        | 17,140      | →                             |
| <b>Variance since December 2017</b> | <b>3.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 152                               | 1,797  |
| May       | 3,466                             | 4,498  |
| June      | 6,735                             | 7,884  |
| July      | 10,747                            | 12,234 |
| August    | 13,829                            | 15,659 |
| September | 17,542                            | 19,332 |
| October   | 21,016                            | 22,963 |
| November  | 23,812                            | 26,535 |
| December  | 27,395                            | 29,476 |
| January   | 30,923                            |        |
| February  | 34,777                            |        |
| March     | 39,962                            |        |
| April     | 43,023                            |        |
| May       | 43,035                            |        |
| June      | 43,033                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 266      | 3,668       | 7.3%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2,079    | 11,538      | 18.0%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,832    | 3,668       | 49.9%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,870    | 11,538      | 33.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 2,775    | 14,143      | 19.6%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 150      | 14,143      | 1.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 139      | 14,143      | 1.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 8           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

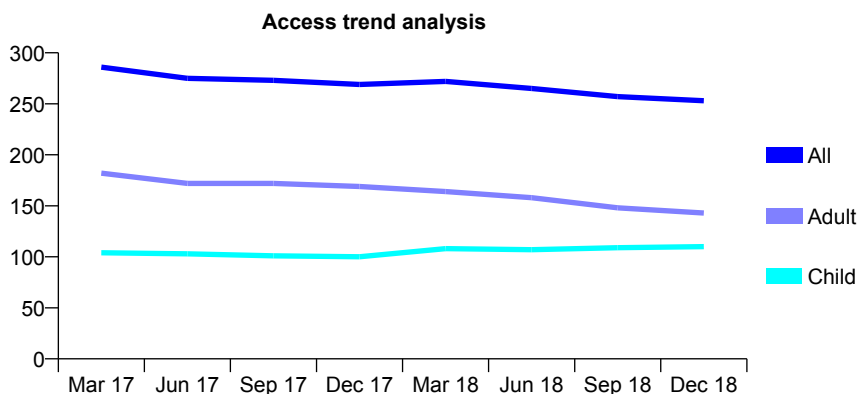
## Q57 - Vital Signs At a Glance Contract Report for 907456/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR NV PANDYA |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

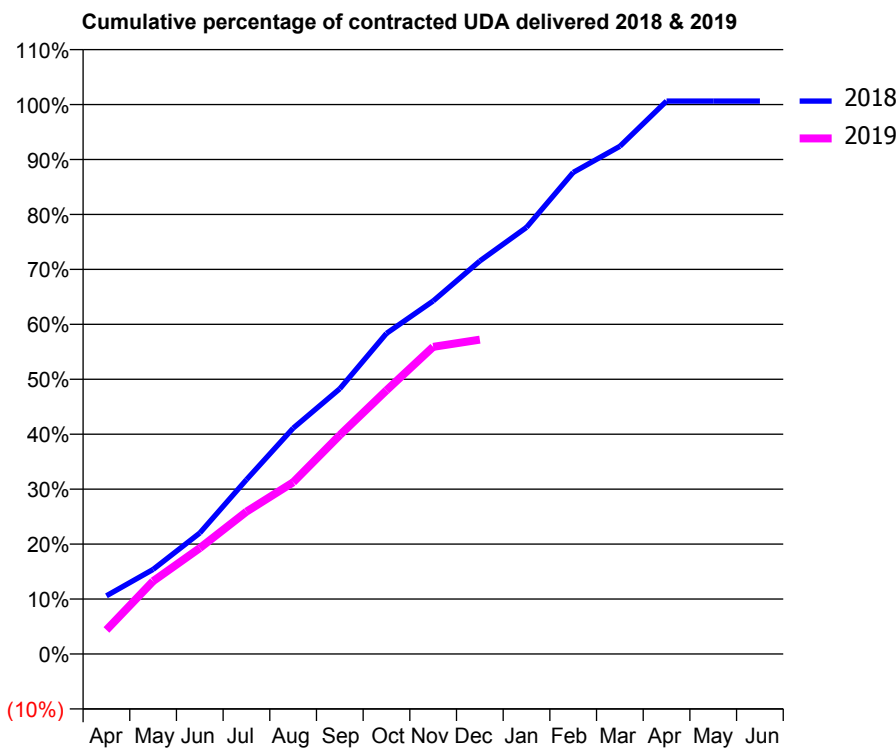
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 621        |
| Carry forward general activity (UDA)        | -4         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,767.50 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 269           |                               |
| Quarter ending March 2018           | 272           | →                             |
| Quarter ending June 2018            | 265           | ↓                             |
| Quarter ending September 2018       | 257           | ↓                             |
| Quarter ending December 2018        | 253           | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 66                                | 27   |
| May       | 96                                | 82   |
| June      | 137                               | 120  |
| July      | 197                               | 161  |
| August    | 255                               | 194  |
| September | 300                               | 247  |
| October   | 362                               | 298  |
| November  | 399                               | 347  |
| December  | 444                               | 355  |
| January   | 482                               |      |
| February  | 544                               |      |
| March     | 574                               |      |
| April     | 625                               |      |
| May       | 625                               |      |
| June      | 625                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 113         | 8.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 31       | 160         | 19.4%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 67       | 113         | 59.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 87       | 160         | 54.4%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 249         | 4.4%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 249         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 249         | 2.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

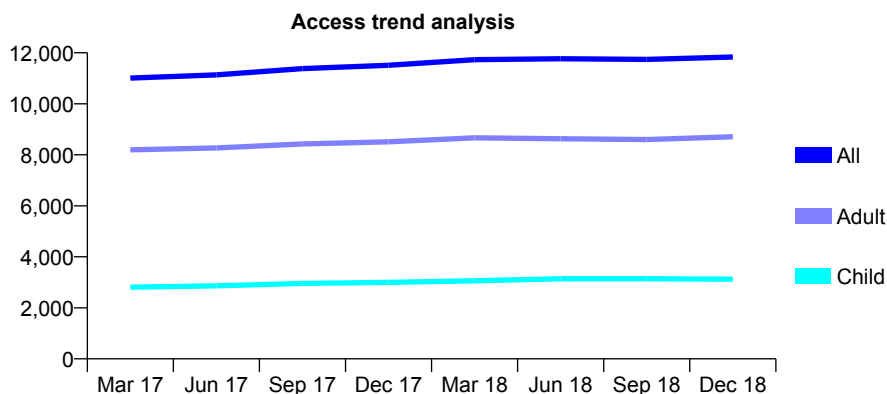
## Q57 - Vital Signs At a Glance Contract Report for 911739/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | The Walden Dental Clinic |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

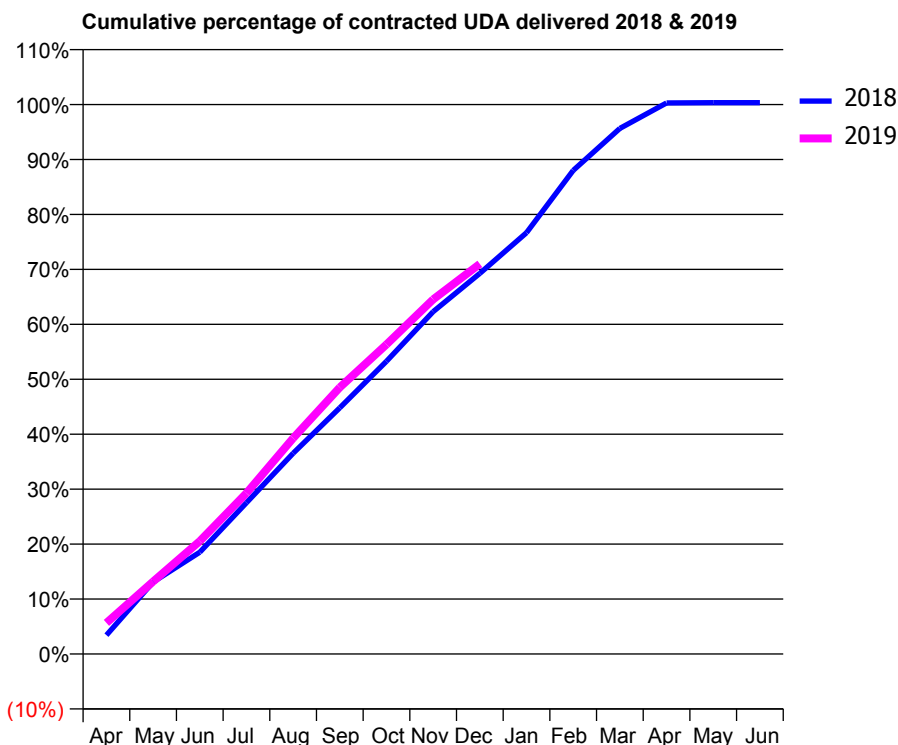
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,622      |
| Carry forward general activity (UDA)        | -92         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £726,345.27 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 11,510      |                               |
| Quarter ending March 2018           | 11,732      | →                             |
| Quarter ending June 2018            | 11,769      | →                             |
| Quarter ending September 2018       | 11,739      | →                             |
| Quarter ending December 2018        | 11,833      | →                             |
| <b>Variance since December 2017</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 980                               | 1,623  |
| May       | 3,744                             | 3,778  |
| June      | 5,303                             | 5,881  |
| July      | 7,880                             | 8,382  |
| August    | 10,459                            | 11,241 |
| September | 12,823                            | 13,890 |
| October   | 15,249                            | 16,123 |
| November  | 17,831                            | 18,473 |
| December  | 19,823                            | 20,317 |
| January   | 21,945                            |        |
| February  | 25,188                            |        |
| March     | 27,375                            |        |
| April     | 28,705                            |        |
| May       | 28,714                            |        |
| June      | 28,714                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 243      | 3,567       | 6.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,084    | 7,959       | 13.6%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,273    | 3,567       | 63.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,762    | 7,959       | 47.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 913      | 10,329      | 8.8%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 10,329      | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 10,329      | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 11          | 81.8%    | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 11          | 72.7%    | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



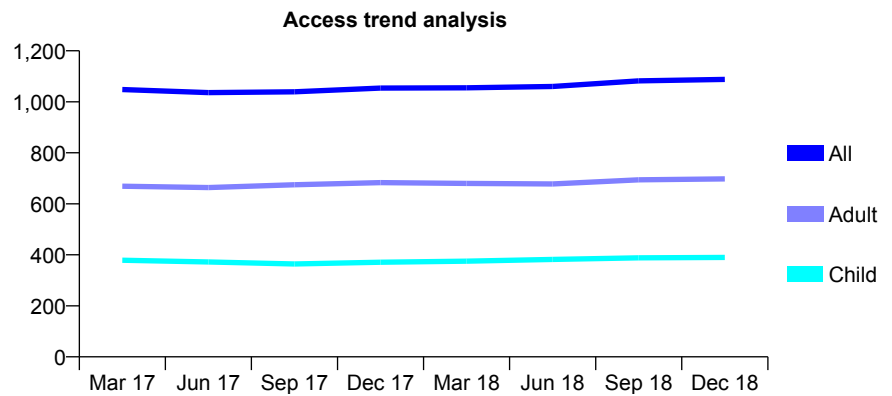
## Q57 - Vital Signs At a Glance Contract Report for 913111/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR J SINGH   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2009   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,500      |
| Carry forward general activity (UDA)        | 52         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £61,653.09 |

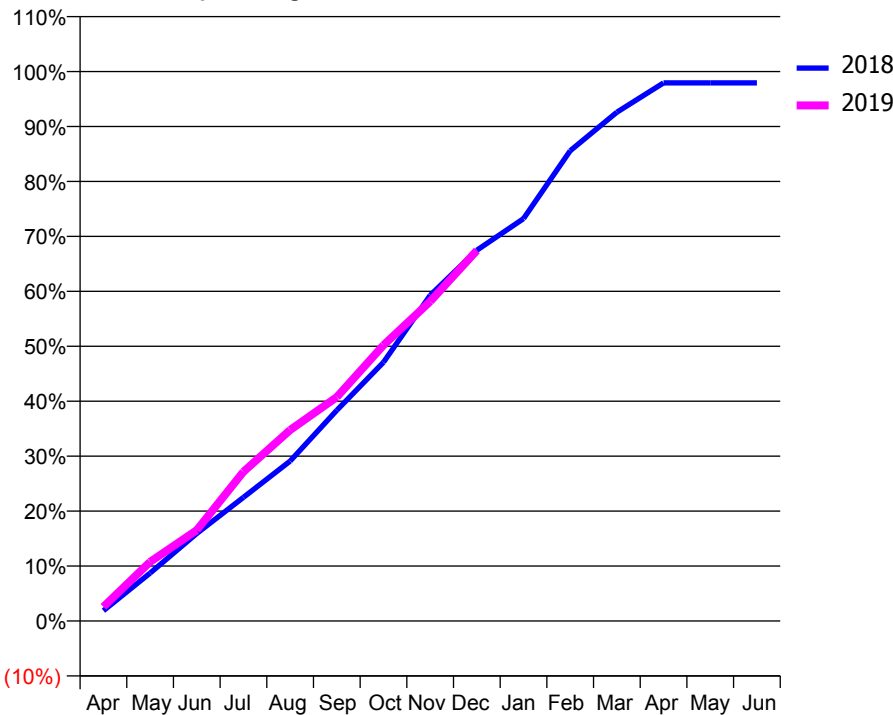
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,054       |                               |
| Quarter ending March 2018           | 1,055       | →                             |
| Quarter ending June 2018            | 1,060       | →                             |
| Quarter ending September 2018       | 1,082       | ↑                             |
| Quarter ending December 2018        | 1,088       | →                             |
| <b>Variance since December 2017</b> | <b>3.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 47                                | 64    |
| May       | 218                               | 269   |
| June      | 398                               | 413   |
| July      | 563                               | 679   |
| August    | 728                               | 869   |
| September | 959                               | 1,019 |
| October   | 1,177                             | 1,255 |
| November  | 1,482                             | 1,454 |
| December  | 1,687                             | 1,685 |
| January   | 1,831                             |       |
| February  | 2,139                             |       |
| March     | 2,315                             |       |
| April     | 2,448                             |       |
| May       | 2,448                             |       |
| June      | 2,448                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 381         | 4.2%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 83       | 682         | 12.2%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 223      | 381         | 58.5%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 370      | 682         | 54.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 27       | 1,009       | 2.7%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,009       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 1,009       | 2.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

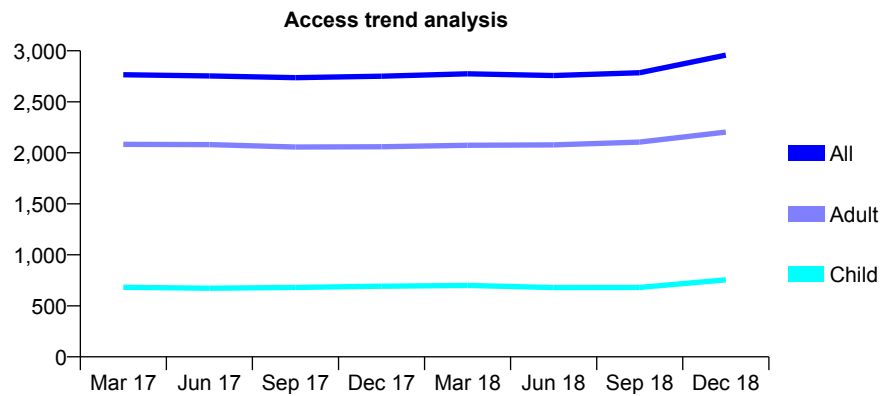
## Q57 - Vital Signs At a Glance Contract Report for 913324/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Dr C Bentley & Dr S Sedani |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    |                            |

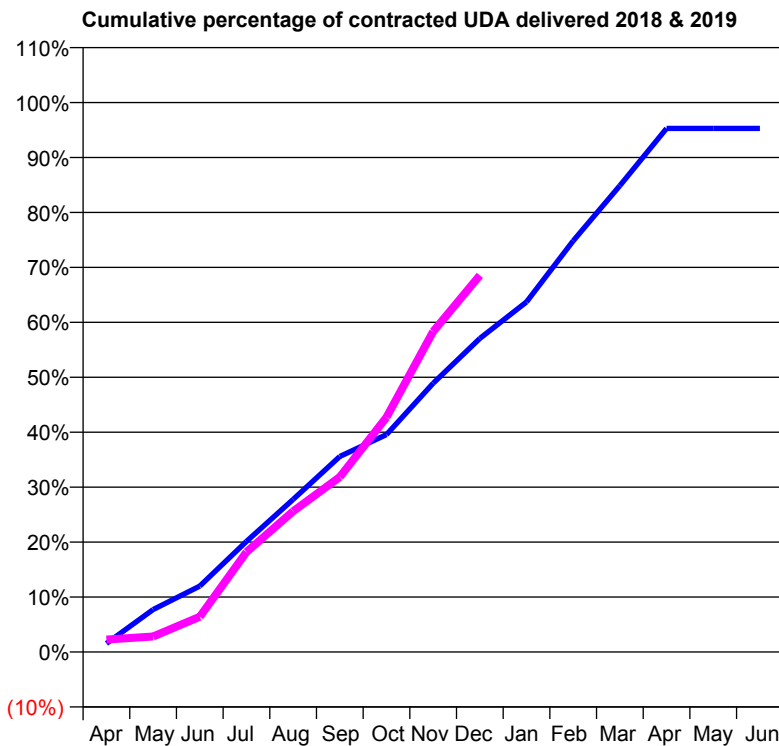
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,366       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £163,508.58 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,751       |                               |
| Quarter ending March 2018           | 2,774       | →                             |
| Quarter ending June 2018            | 2,757       | →                             |
| Quarter ending September 2018       | 2,785       | →                             |
| Quarter ending December 2018        | 2,958       | ↑                             |
| <b>Variance since December 2017</b> | <b>7.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 99                                | 144   |
| May       | 493                               | 179   |
| June      | 763                               | 409   |
| July      | 1,281                             | 1,157 |
| August    | 1,768                             | 1,630 |
| September | 2,265                             | 2,027 |
| October   | 2,520                             | 2,719 |
| November  | 3,114                             | 3,713 |
| December  | 3,632                             | 4,364 |
| January   | 4,055                             |       |
| February  | 4,763                             |       |
| March     | 5,404                             |       |
| April     | 6,066                             |       |
| May       | 6,066                             |       |
| June      | 6,066                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 734         | 5.3%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 175      | 1,825       | 9.6%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 238      | 734         | 32.4%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 699      | 1,825       | 38.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 175      | 2,331       | 7.5%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 2,331       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 2,331       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

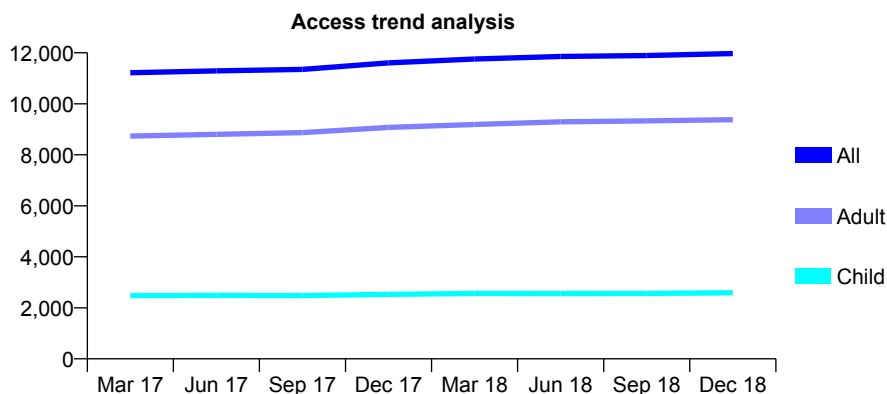
## Q57 - Vital Signs At a Glance Contract Report for 918628/0003 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | South Benfleet Dental Care |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/11/2007                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 38,130      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £930,658.55 |

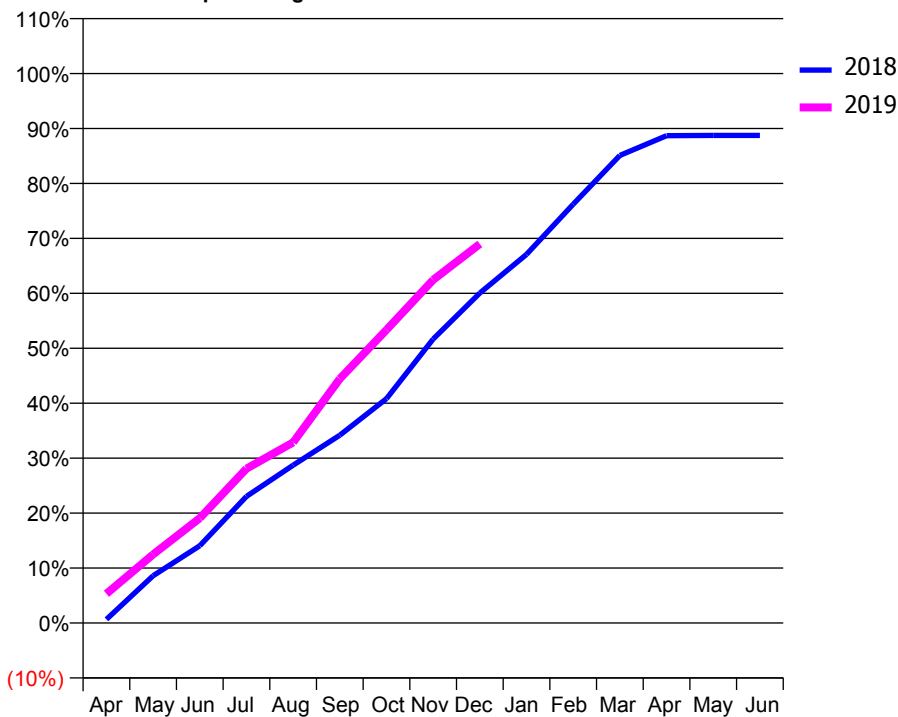
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 11,607      |                               |
| Quarter ending March 2018           | 11,755      | →                             |
| Quarter ending June 2018            | 11,857      | →                             |
| Quarter ending September 2018       | 11,892      | →                             |
| Quarter ending December 2018        | 11,970      | →                             |
| <b>Variance since December 2017</b> | <b>3.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 252                               | 2,028  |
| May       | 3,280                             | 4,760  |
| June      | 5,365                             | 7,275  |
| July      | 8,787                             | 10,706 |
| August    | 10,951                            | 12,537 |
| September | 13,031                            | 16,949 |
| October   | 15,567                            | 20,340 |
| November  | 19,701                            | 23,810 |
| December  | 22,895                            | 26,299 |
| January   | 25,577                            |        |
| February  | 29,057                            |        |
| March     | 32,443                            |        |
| April     | 33,817                            |        |
| May       | 33,830                            |        |
| June      | 33,834                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 233      | 3,202       | 7.3%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,295    | 10,491      | 12.3%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,140    | 3,202       | 66.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,677    | 10,491      | 63.6%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 935      | 13,065      | 7.2%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 108      | 13,065      | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 48       | 13,065      | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

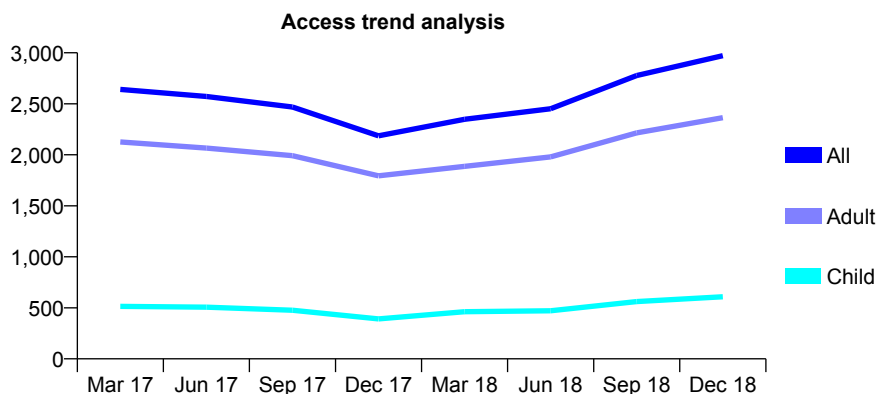
## Q57 - Vital Signs At a Glance Contract Report for 925721/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR I GIBBONS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £179,434.07 |

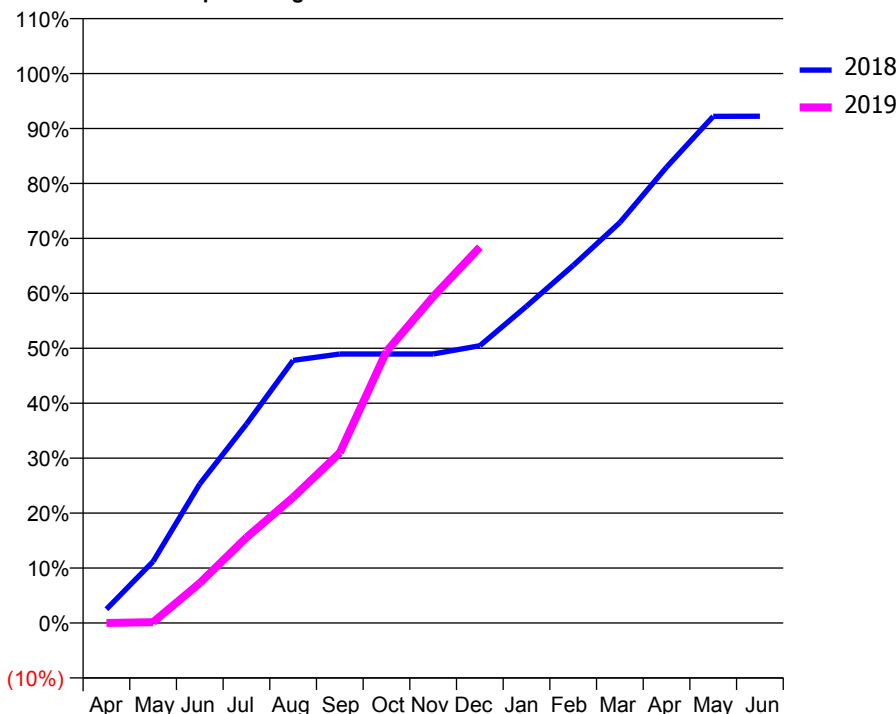
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 2,186        |                               |
| Quarter ending March 2018           | 2,349        | ↑                             |
| Quarter ending June 2018            | 2,451        | ↑                             |
| Quarter ending September 2018       | 2,777        | ↑                             |
| Quarter ending December 2018        | 2,972        | ↑                             |
| <b>Variance since December 2017</b> | <b>36.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 176   | 0     |
| May       | 783   | 10    |
| June      | 1,773 | 508   |
| July      | 2,534 | 1,089 |
| August    | 3,346 | 1,601 |
| September | 3,428 | 2,168 |
| October   | 3,428 | 3,460 |
| November  | 3,428 | 4,157 |
| December  | 3,533 | 4,787 |
| January   | 4,035 |       |
| February  | 4,555 |       |
| March     | 5,102 |       |
| April     | 5,807 |       |
| May       | 6,453 |       |
| June      | 6,456 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 612         | 3.3%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 186      | 2,389       | 7.8%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 130      | 612         | 21.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 550      | 2,389       | 23.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 73       | 2,288       | 3.2%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 2,288       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 2,288       | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

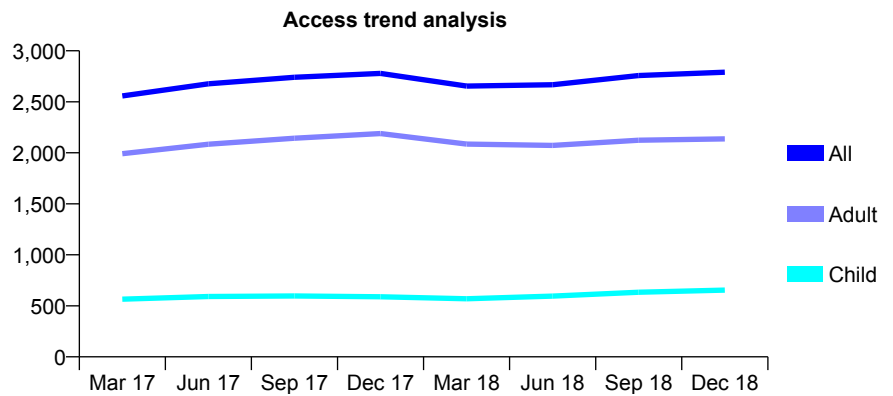
## Q57 - Vital Signs At a Glance Contract Report for 925993/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR M VYAS    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,637       |
| Carry forward general activity (UDA)        | -133        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £275,764.73 |

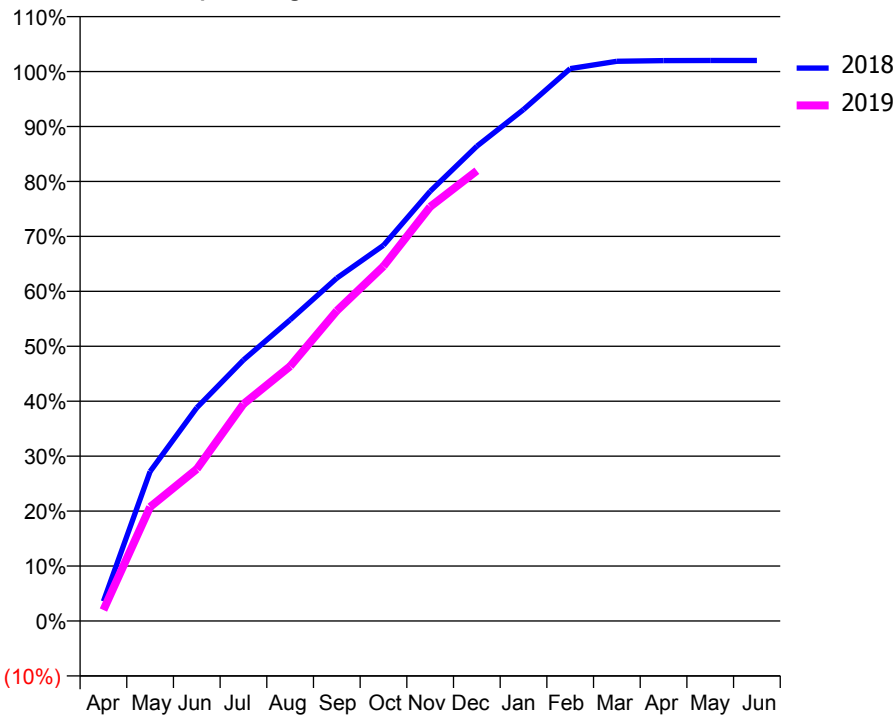
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,778       |                               |
| Quarter ending March 2018           | 2,654       | ↓                             |
| Quarter ending June 2018            | 2,667       | →                             |
| Quarter ending September 2018       | 2,757       | ↑                             |
| Quarter ending December 2018        | 2,790       | →                             |
| <b>Variance since December 2017</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 238                               | 133   |
| May       | 1,806                             | 1,378 |
| June      | 2,577                             | 1,835 |
| July      | 3,153                             | 2,621 |
| August    | 3,638                             | 3,077 |
| September | 4,141                             | 3,746 |
| October   | 4,538                             | 4,285 |
| November  | 5,190                             | 5,003 |
| December  | 5,734                             | 5,437 |
| January   | 6,178                             |       |
| February  | 6,671                             |       |
| March     | 6,760                             |       |
| April     | 6,769                             |       |
| May       | 6,770                             |       |
| June      | 6,770                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 585         | 2.6%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 148      | 1,790       | 8.3%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 170      | 585         | 29.1%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 591      | 1,790       | 33.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 42       | 2,369       | 1.8%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 2,369       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 2,369       | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

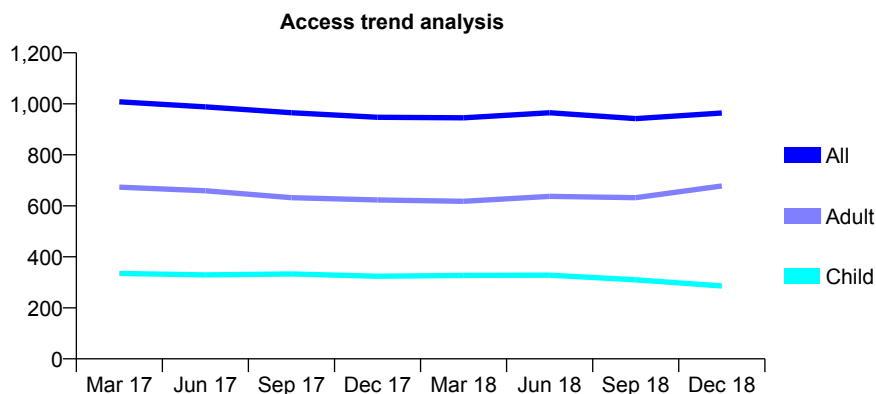
## Q57 - Vital Signs At a Glance Contract Report for 926175/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR GC ECKSTEIN |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

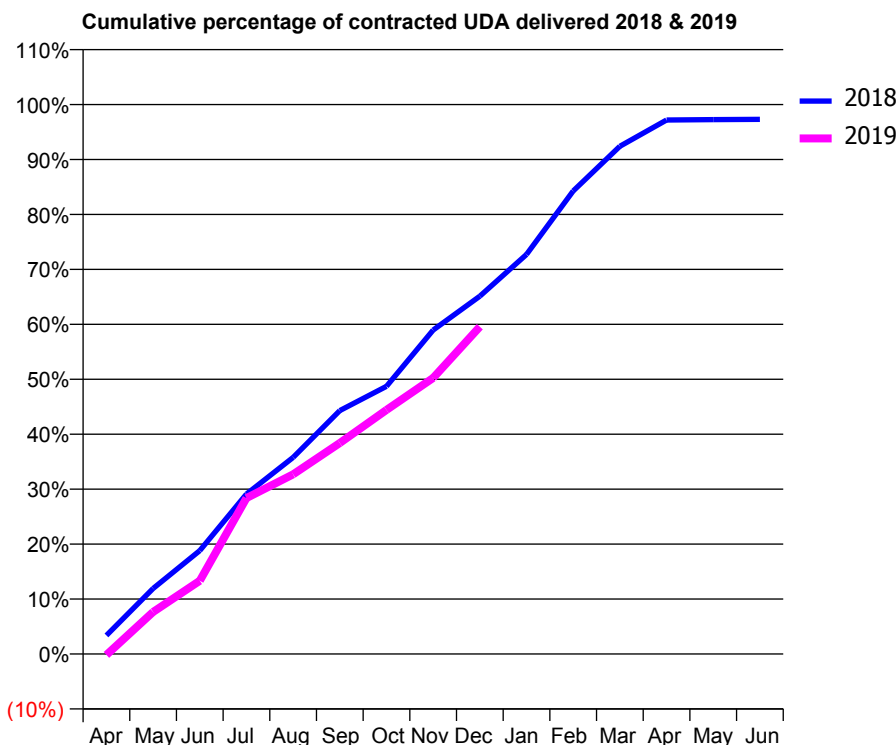
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,086      |
| Carry forward general activity (UDA)        | 57         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £48,682.45 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 947         |                               |
| Quarter ending March 2018           | 945         | →                             |
| Quarter ending June 2018            | 965         | ↑                             |
| Quarter ending September 2018       | 942         | ↓                             |
| Quarter ending December 2018        | 964         | ↑                             |
| <b>Variance since December 2017</b> | <b>1.8%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 70                                | -4    |
| May       | 249                               | 160   |
| June      | 393                               | 278   |
| July      | 607                               | 592   |
| August    | 746                               | 682   |
| September | 924                               | 801   |
| October   | 1,016                             | 927   |
| November  | 1,230                             | 1,048 |
| December  | 1,358                             | 1,242 |
| January   | 1,517                             |       |
| February  | 1,758                             |       |
| March     | 1,928                             |       |
| April     | 2,027                             |       |
| May       | 2,028                             |       |
| June      | 2,029                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 255         | 4.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 33       | 587         | 5.6%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 133      | 255         | 52.2%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 158      | 587         | 26.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 83       | 777         | 10.7%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 777         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 777         | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

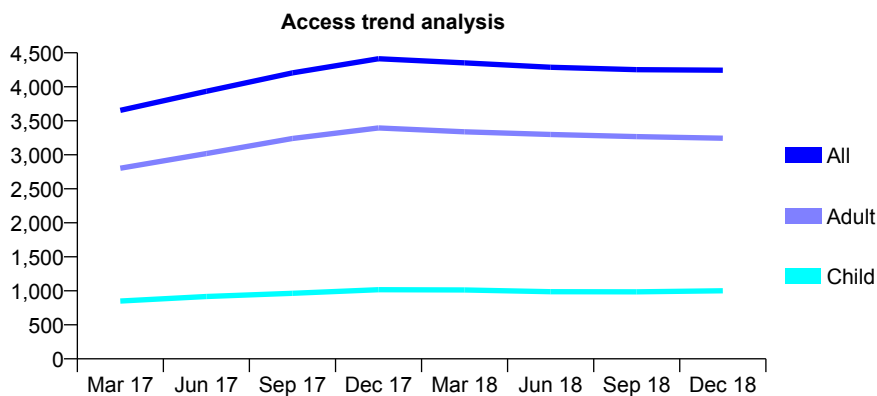
## Q57 - Vital Signs At a Glance Contract Report for 927481/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR A SAID    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2015   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,958      |
| Carry forward general activity (UDA)        | 6           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £412,942.86 |

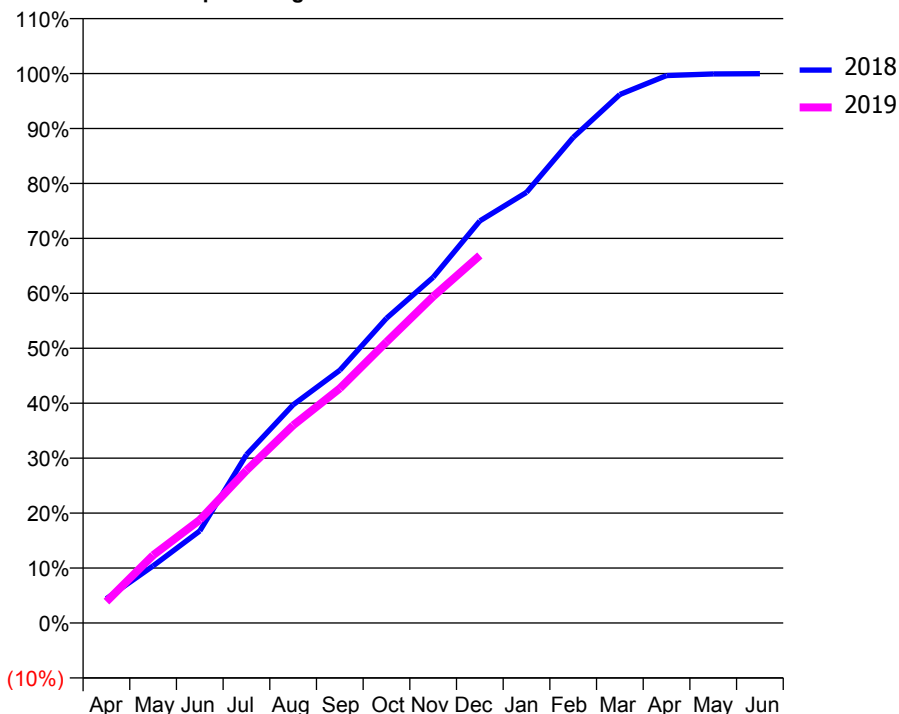
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,412         |                               |
| Quarter ending March 2018           | 4,351         | ↓                             |
| Quarter ending June 2018            | 4,287         | ↓                             |
| Quarter ending September 2018       | 4,252         | →                             |
| Quarter ending December 2018        | 4,245         | →                             |
| <b>Variance since December 2017</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 662                               | 584    |
| May       | 1,554                             | 1,846  |
| June      | 2,506                             | 2,806  |
| July      | 4,582                             | 4,156  |
| August    | 5,941                             | 5,380  |
| September | 6,879                             | 6,387  |
| October   | 8,297                             | 7,649  |
| November  | 9,409                             | 8,887  |
| December  | 10,946                            | 10,005 |
| January   | 11,722                            |        |
| February  | 13,219                            |        |
| March     | 14,388                            |        |
| April     | 14,901                            |        |
| May       | 14,947                            |        |
| June      | 14,952                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 866         | 7.0%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 485      | 2,910       | 16.7%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 381      | 866         | 44.0%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,381    | 2,910       | 47.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 65       | 3,577       | 1.8%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 3,577       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 156      | 3,577       | 4.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

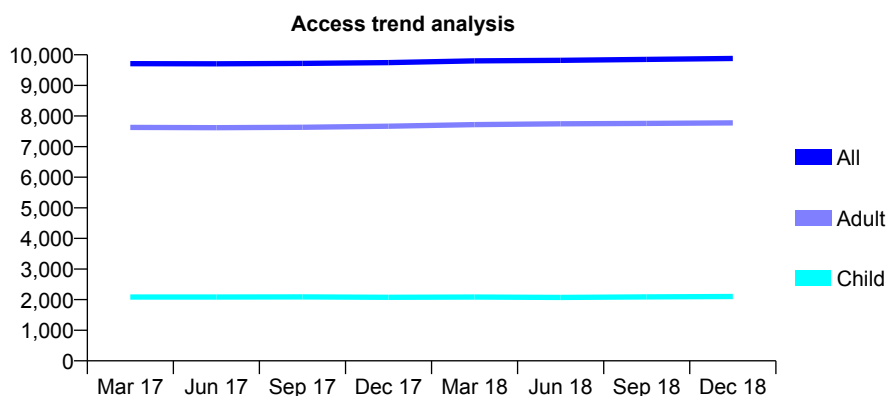
## Q57 - Vital Signs At a Glance Contract Report for 929131/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR MJ PERKINS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,000      |
| Carry forward general activity (UDA)        | -1          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £547,082.88 |

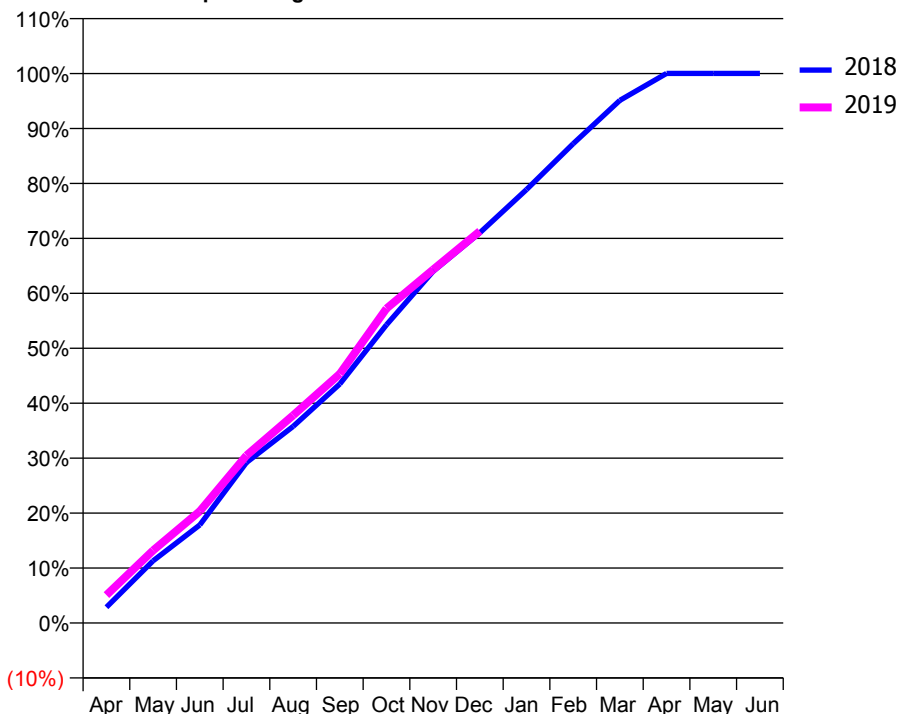
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 9,743       |                               |
| Quarter ending March 2018           | 9,801       | →                             |
| Quarter ending June 2018            | 9,817       | →                             |
| Quarter ending September 2018       | 9,849       | →                             |
| Quarter ending December 2018        | 9,878       | →                             |
| <b>Variance since December 2017</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 690                               | 1,223  |
| May       | 2,717                             | 3,173  |
| June      | 4,281                             | 4,881  |
| July      | 7,008                             | 7,317  |
| August    | 8,586                             | 9,071  |
| September | 10,441                            | 10,882 |
| October   | 13,025                            | 13,735 |
| November  | 15,360                            | 15,437 |
| December  | 17,045                            | 17,113 |
| January   | 18,930                            |        |
| February  | 20,935                            |        |
| March     | 22,825                            |        |
| April     | 24,002                            |        |
| May       | 24,001                            |        |
| June      | 24,001                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 136      | 2,463       | 5.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 945      | 7,666       | 12.3%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,481    | 2,463       | 60.1%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,180    | 7,666       | 41.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 783      | 9,441       | 8.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 73       | 9,441       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 249      | 9,441       | 2.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



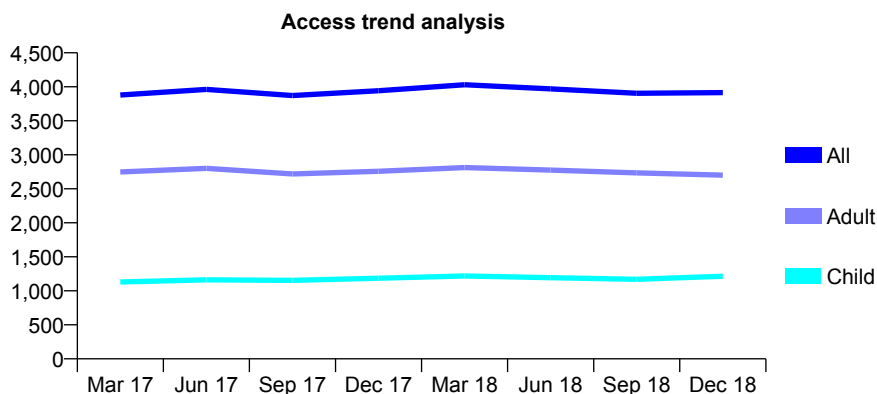
## Q57 - Vital Signs At a Glance Contract Report for 934771/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MISS NA PATEL |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 07/05/2012    |
| Contract end date    |               |

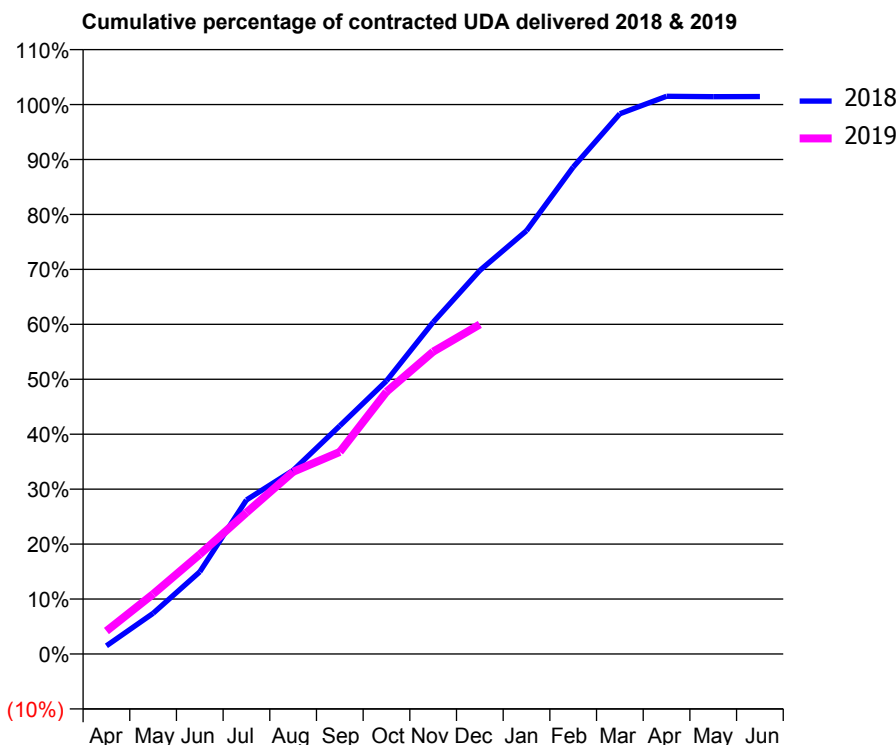
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,878      |
| Carry forward general activity (UDA)        | -171        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £338,890.82 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,943         |                               |
| Quarter ending March 2018           | 4,031         | ↑                             |
| Quarter ending June 2018            | 3,969         | ↓                             |
| Quarter ending September 2018       | 3,905         | ↓                             |
| Quarter ending December 2018        | 3,915         | →                             |
| <b>Variance since December 2017</b> | <b>(0.7%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 178                               | 497   |
| May       | 882                               | 1,296 |
| June      | 1,778                             | 2,156 |
| July      | 3,329                             | 3,058 |
| August    | 3,970                             | 3,940 |
| September | 4,934                             | 4,370 |
| October   | 5,906                             | 5,669 |
| November  | 7,174                             | 6,537 |
| December  | 8,292                             | 7,125 |
| January   | 9,150                             |       |
| February  | 10,525                            |       |
| March     | 11,678                            |       |
| April     | 12,055                            |       |
| May       | 12,048                            |       |
| June      | 12,049                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 787         | 4.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 367      | 2,002       | 18.3%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 276      | 787         | 35.1%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 707      | 2,002       | 35.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 216      | 2,678       | 8.1%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 74       | 2,678       | 2.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 2,678       | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

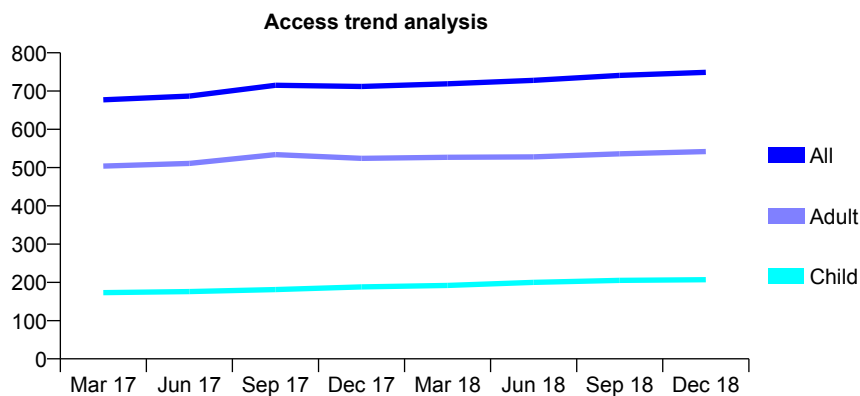
## Q57 - Vital Signs At a Glance Contract Report for 943991/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MISS M SHAH  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,333      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £56,602.60 |

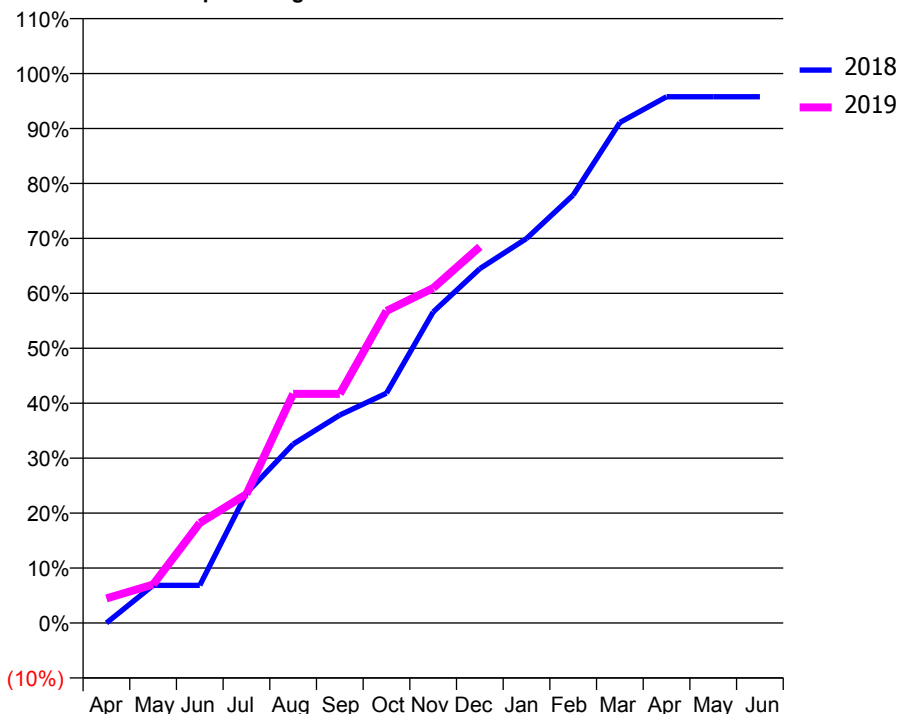
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 712         |                               |
| Quarter ending March 2018           | 719         | →                             |
| Quarter ending June 2018            | 728         | →                             |
| Quarter ending September 2018       | 741         | →                             |
| Quarter ending December 2018        | 749         | →                             |
| <b>Variance since December 2017</b> | <b>5.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 105   |
| May       | 160                               | 163   |
| June      | 160                               | 425   |
| July      | 551                               | 547   |
| August    | 759                               | 973   |
| September | 883                               | 973   |
| October   | 976                               | 1,325 |
| November  | 1,321                             | 1,422 |
| December  | 1,505                             | 1,597 |
| January   | 1,633                             |       |
| February  | 1,817                             |       |
| March     | 2,125                             |       |
| April     | 2,234                             |       |
| May       | 2,234                             |       |
| June      | 2,234                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 235         | 6.4%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 102      | 546         | 18.7%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 151      | 235         | 64.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 280      | 546         | 51.3%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 51       | 745         | 6.8%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 745         | 2.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 745         | 3.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

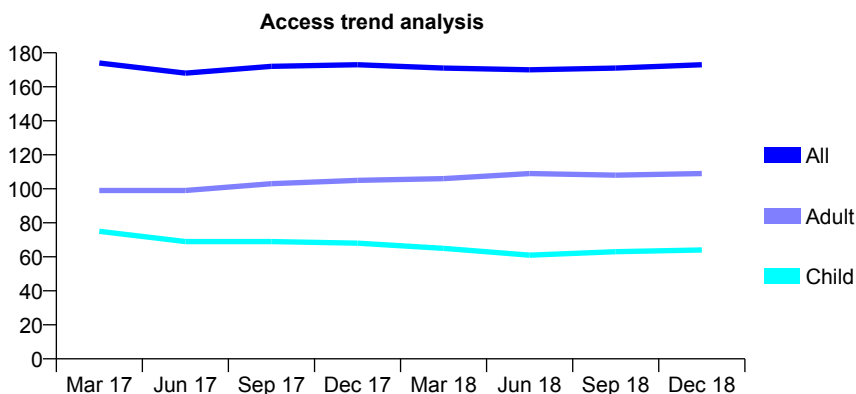
## Q57 - Vital Signs At a Glance Contract Report for 946206/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR S GOVENDER |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/05/2007    |
| Contract end date    |               |

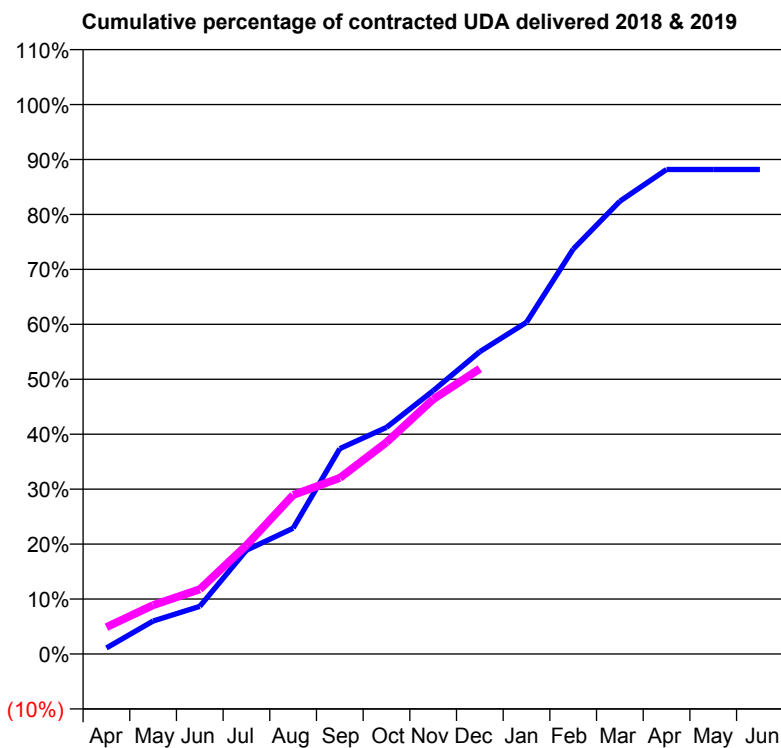
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 450        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,244.89 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 173         |                               |
| Quarter ending March 2018           | 171         | ↓                             |
| Quarter ending June 2018            | 170         | →                             |
| Quarter ending September 2018       | 171         | →                             |
| Quarter ending December 2018        | 173         | →                             |
| <b>Variance since December 2017</b> | <b>0.0%</b> | <b>→</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2018 | 2019 |
| April                             | 5    | 22   |
| May                               | 27   | 40   |
| June                              | 39   | 53   |
| July                              | 85   | 89   |
| August                            | 103  | 130  |
| September                         | 168  | 144  |
| October                           | 186  | 173  |
| November                          | 216  | 209  |
| December                          | 248  | 234  |
| January                           | 272  |      |
| February                          | 332  |      |
| March                             | 371  |      |
| April                             | 397  |      |
| May                               | 397  |      |
| June                              | 397  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 75          | 6.7%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 100         | 5.0%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 53       | 75          | 70.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 54       | 100         | 54.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 163         | 1.8%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 163         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 163         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

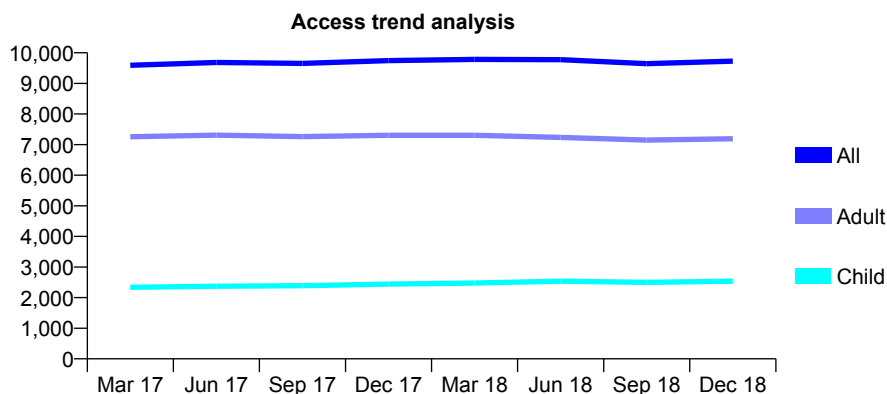
## Q57 - Vital Signs At a Glance Contract Report for 946613/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR M GOLI    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 27,535      |
| Carry forward general activity (UDA)        | 429         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £756,507.35 |

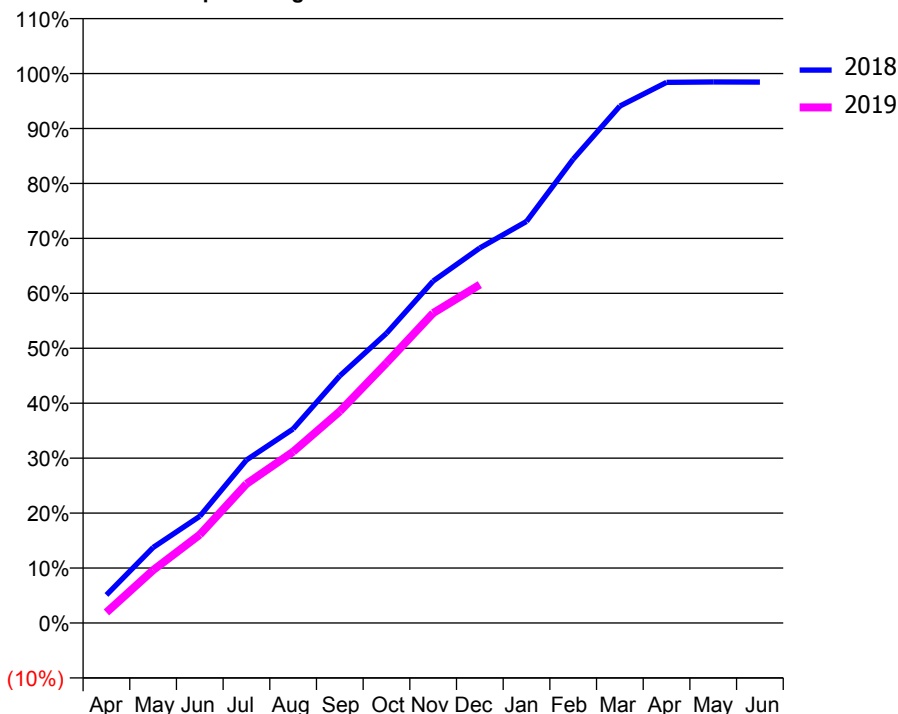
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,744         |                               |
| Quarter ending March 2018           | 9,785         | →                             |
| Quarter ending June 2018            | 9,774         | →                             |
| Quarter ending September 2018       | 9,645         | ↓                             |
| Quarter ending December 2018        | 9,729         | →                             |
| <b>Variance since December 2017</b> | <b>(0.2%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,406                             | 532    |
| May       | 3,782                             | 2,648  |
| June      | 5,352                             | 4,424  |
| July      | 8,168                             | 6,973  |
| August    | 9,723                             | 8,585  |
| September | 12,383                            | 10,609 |
| October   | 14,516                            | 13,032 |
| November  | 17,134                            | 15,529 |
| December  | 18,790                            | 16,958 |
| January   | 20,124                            |        |
| February  | 23,244                            |        |
| March     | 25,904                            |        |
| April     | 27,092                            |        |
| May       | 27,113                            |        |
| June      | 27,106                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 136      | 2,481       | 5.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 681      | 6,572       | 10.4%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,406    | 2,481       | 56.7%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,607    | 6,572       | 54.9%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 525      | 8,589       | 6.1%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 8,589       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 8,589       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 15          | 86.7%    | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 15          | 93.3%    | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

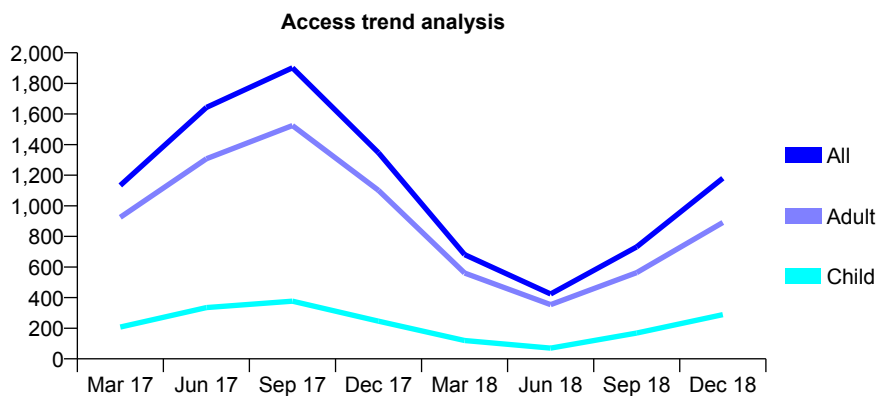
## Q57 - Vital Signs At a Glance Contract Report for 972932/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | West Mersea Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/08/2013                  |
| Contract end date    |                             |

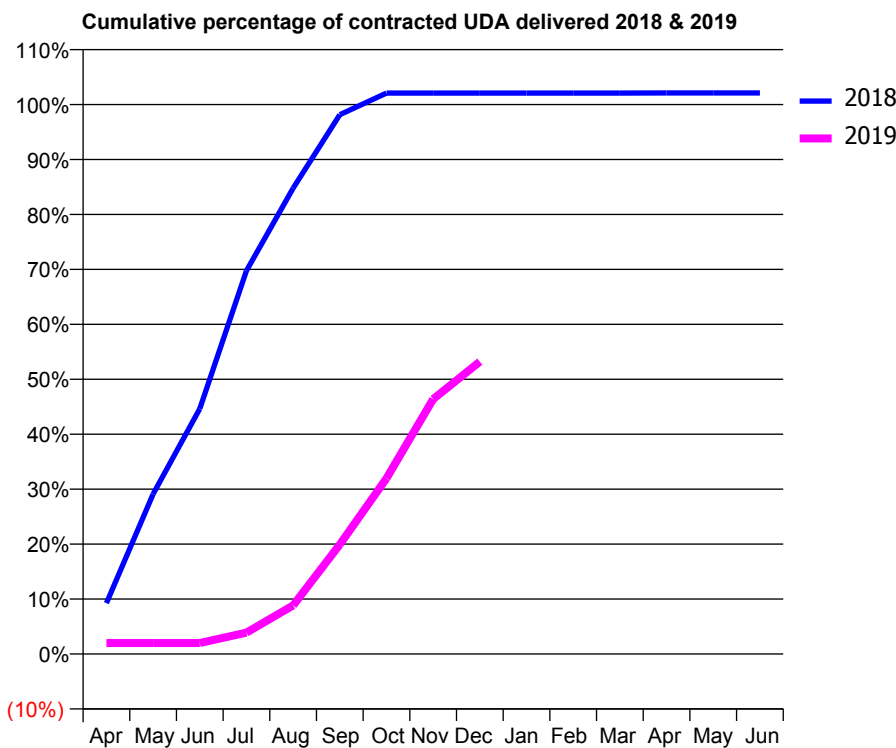
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,282      |
| Carry forward general activity (UDA)        | -66        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £82,535.72 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 1,347          |                               |
| Quarter ending March 2018           | 681            | ↓                             |
| Quarter ending June 2018            | 424            | ↓                             |
| Quarter ending September 2018       | 732            | ↑                             |
| Quarter ending December 2018        | 1,180          | ↑                             |
| <b>Variance since December 2017</b> | <b>(12.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 304                               | 66    |
| May       | 956                               | 66    |
| June      | 1,465                             | 66    |
| July      | 2,289                             | 128   |
| August    | 2,782                             | 291   |
| September | 3,221                             | 654   |
| October   | 3,350                             | 1,049 |
| November  | 3,350                             | 1,523 |
| December  | 3,350                             | 1,746 |
| January   | 3,350                             |       |
| February  | 3,350                             |       |
| March     | 3,350                             |       |
| April     | 3,351                             |       |
| May       | 3,351                             |       |
| June      | 3,351                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 259         | 0.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 32       | 810         | 4.0%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 259         | 0.0%     | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 810         | 0.6%     | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 99       | 1,066       | 9.3%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,066       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,066       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

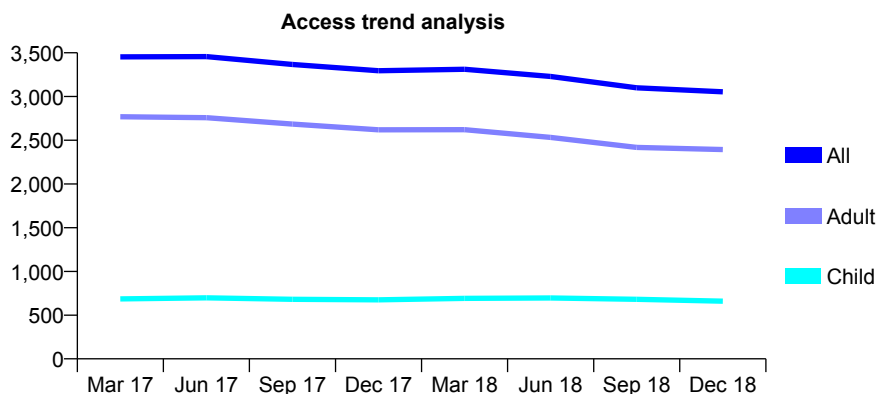
## Q57 - Vital Signs At a Glance Contract Report for 991163/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR S DITTA   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2014   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,500       |
| Carry forward general activity (UDA)        | 264         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £233,657.83 |

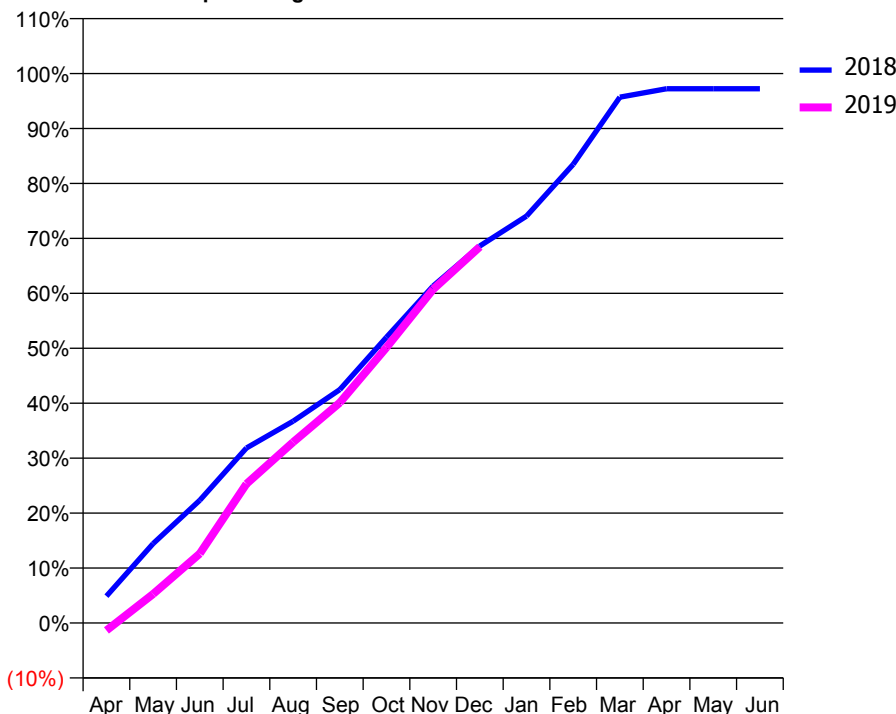
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,295         |                               |
| Quarter ending March 2018           | 3,312         | →                             |
| Quarter ending June 2018            | 3,229         | ↓                             |
| Quarter ending September 2018       | 3,099         | ↓                             |
| Quarter ending December 2018        | 3,054         | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 464                               | -131  |
| May       | 1,374                             | 500   |
| June      | 2,122                             | 1,200 |
| July      | 3,026                             | 2,407 |
| August    | 3,489                             | 3,126 |
| September | 4,036                             | 3,809 |
| October   | 4,941                             | 4,765 |
| November  | 5,827                             | 5,769 |
| December  | 6,519                             | 6,506 |
| January   | 7,035                             |       |
| February  | 7,929                             |       |
| March     | 9,091                             |       |
| April     | 9,236                             |       |
| May       | 9,236                             |       |
| June      | 9,236                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 546         | 1.5%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 90       | 1,804       | 5.0%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 295      | 546         | 54.0%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,065    | 1,804       | 59.0%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 83       | 2,283       | 3.6%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 2,283       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 2,283       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

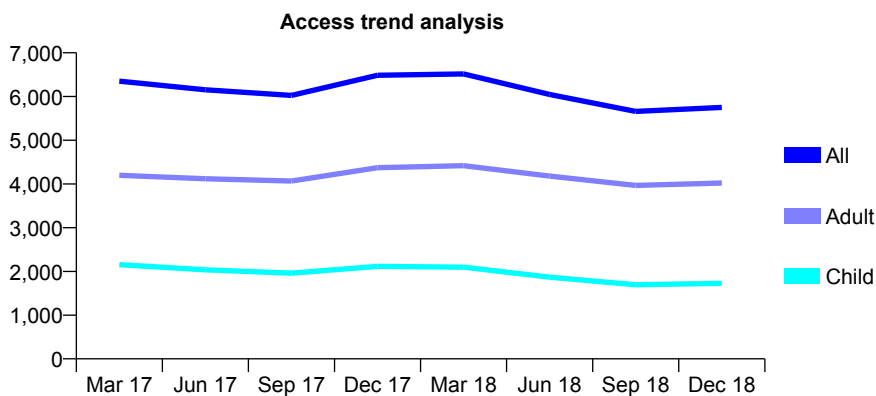
## Q57 - Vital Signs At a Glance Contract Report for 993662/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MRS JA JORDAN |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

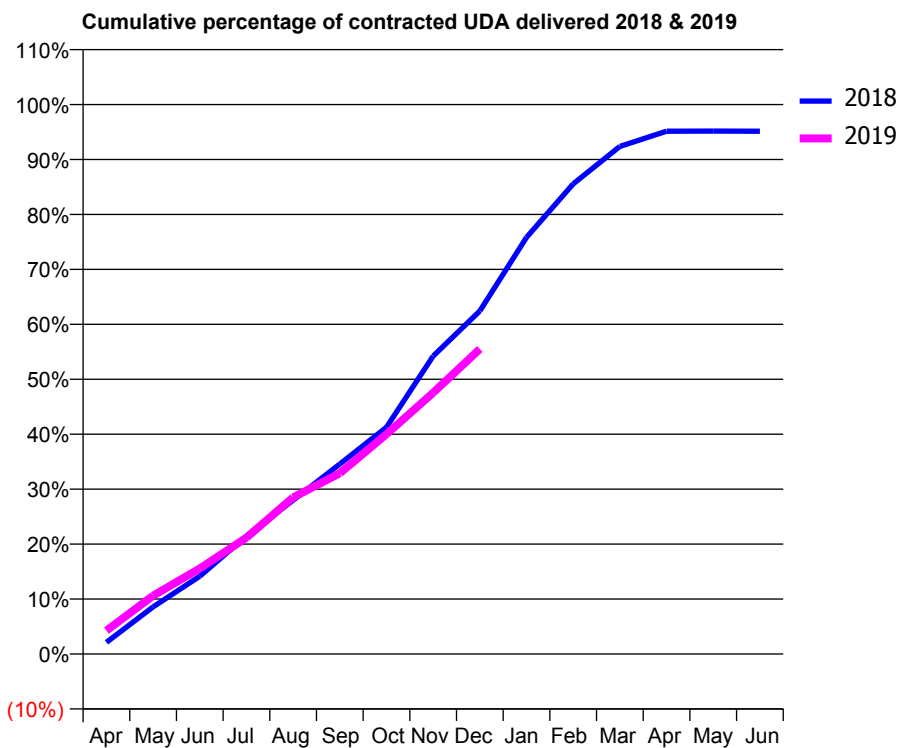
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,700      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £410,886.42 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 6,487          |                               |
| Quarter ending March 2018           | 6,516          | →                             |
| Quarter ending June 2018            | 6,048          | ↓                             |
| Quarter ending September 2018       | 5,660          | ↓                             |
| Quarter ending December 2018        | 5,750          | →                             |
| <b>Variance since December 2017</b> | <b>(11.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 289                               | 582   |
| May       | 1,174                             | 1,456 |
| June      | 1,940                             | 2,134 |
| July      | 2,941                             | 2,900 |
| August    | 3,835                             | 3,905 |
| September | 4,736                             | 4,505 |
| October   | 5,654                             | 5,479 |
| November  | 7,429                             | 6,515 |
| December  | 8,552                             | 7,604 |
| January   | 10,387                            |       |
| February  | 11,719                            |       |
| March     | 12,656                            |       |
| April     | 13,033                            |       |
| May       | 13,036                            |       |
| June      | 13,034                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 1,626       | 3.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 282      | 3,059       | 9.2%     | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 834      | 1,626       | 51.3%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,276    | 3,059       | 41.7%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 399      | 4,528       | 8.8%     | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 4,528       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 4,528       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

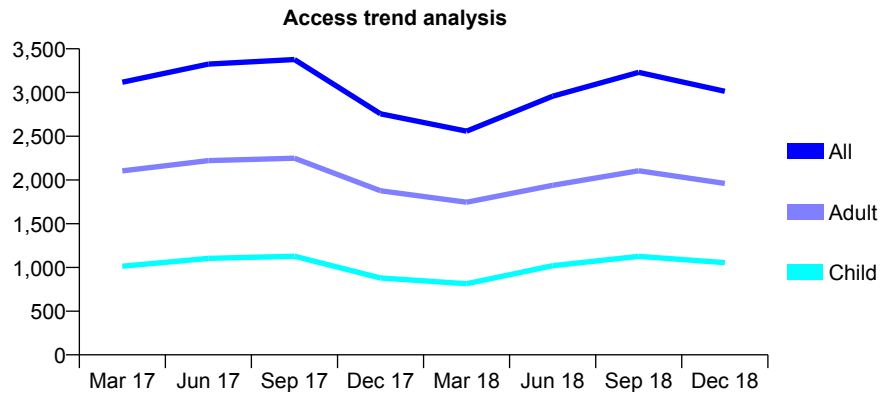
## Q57 - Vital Signs At a Glance Contract Report for 993662/0002 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MRS JA JORDAN |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £152,767.11 |

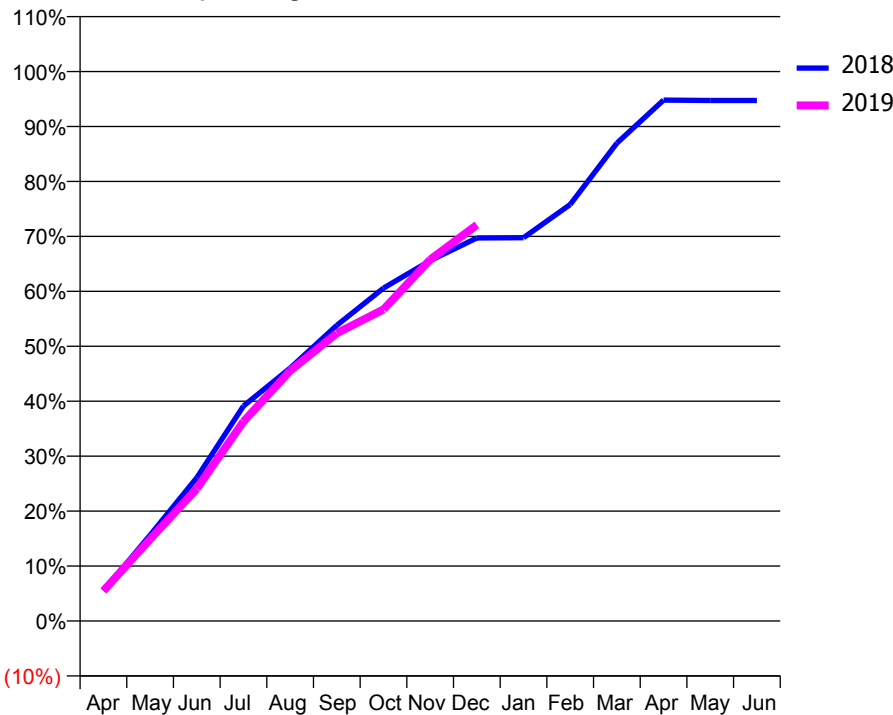
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,756       |                               |
| Quarter ending March 2018           | 2,559       | ↓                             |
| Quarter ending June 2018            | 2,958       | ↑                             |
| Quarter ending September 2018       | 3,231       | ↑                             |
| Quarter ending December 2018        | 3,015       | ↓                             |
| <b>Variance since December 2017</b> | <b>9.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 330                               | 330   |
| May       | 939                               | 894   |
| June      | 1,564                             | 1,445 |
| July      | 2,348                             | 2,177 |
| August    | 2,762                             | 2,732 |
| September | 3,228                             | 3,143 |
| October   | 3,635                             | 3,402 |
| November  | 3,935                             | 3,947 |
| December  | 4,182                             | 4,325 |
| January   | 4,185                             |       |
| February  | 4,548                             |       |
| March     | 5,217                             |       |
| April     | 5,687                             |       |
| May       | 5,683                             |       |
| June      | 5,683                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 97       | 1,239       | 7.8%     | 10.1% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 245      | 1,890       | 13.0%    | 14.3% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 369      | 1,239       | 29.8%    | 56.6% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 369      | 1,890       | 19.5%    | 50.3% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 420      | 2,890       | 14.5%    | 8.5%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,890       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 2,890       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.0% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



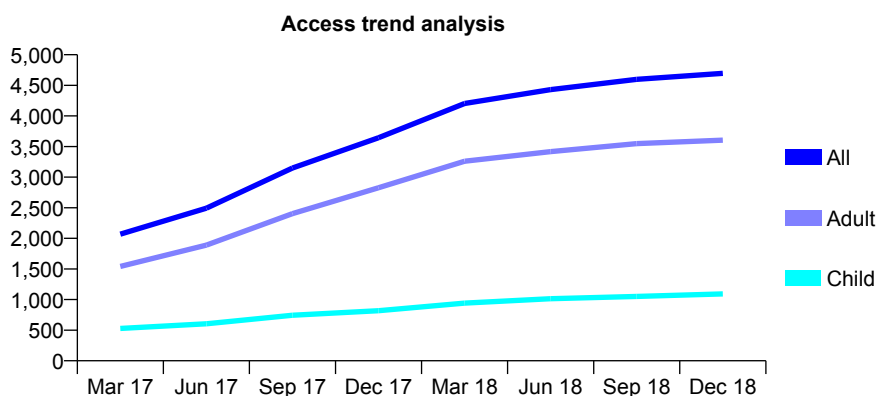
## Q58 - Vital Signs At a Glance Contract Report for 100039/0000 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Damira Dental Studios Ltd |
| Contract type name   | PDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2016                |
| Contract end date    | 31/03/2021                |

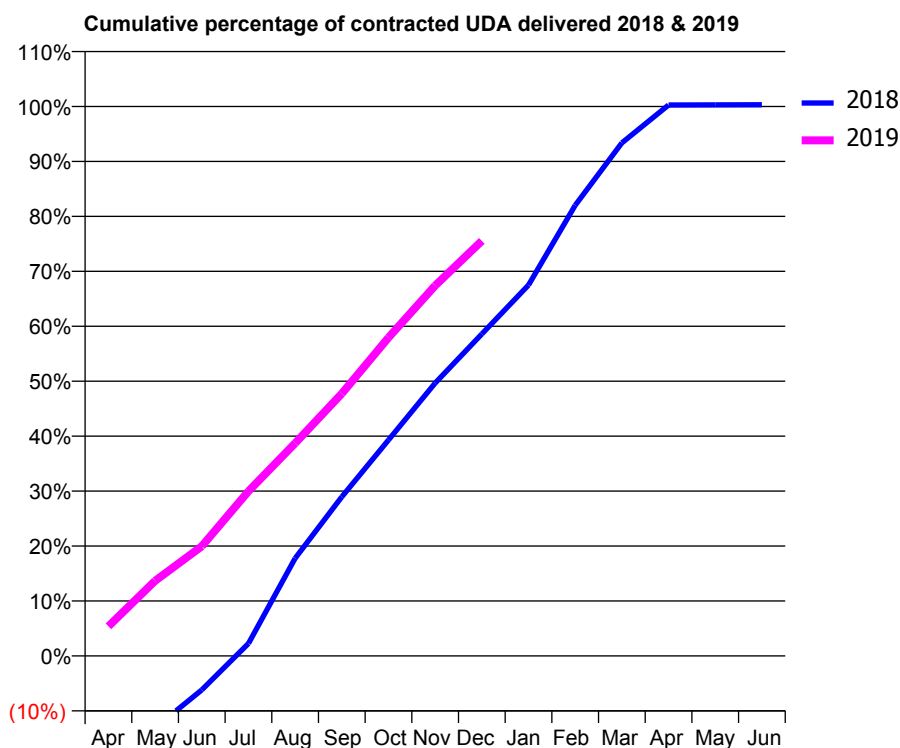
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,255      |
| Carry forward general activity (UDA)        | -32         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £264,965.07 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 3,644        |                               |
| Quarter ending March 2018           | 4,203        | ↑                             |
| Quarter ending June 2018            | 4,431        | ↑                             |
| Quarter ending September 2018       | 4,599        | ↑                             |
| Quarter ending December 2018        | 4,697        | ↑                             |
| <b>Variance since December 2017</b> | <b>28.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -2,380                            | 554   |
| May       | -1,347                            | 1,402 |
| June      | -635                              | 2,048 |
| July      | 233                               | 3,075 |
| August    | 1,824                             | 3,969 |
| September | 2,971                             | 4,897 |
| October   | 4,031                             | 5,941 |
| November  | 5,094                             | 6,911 |
| December  | 6,010                             | 7,745 |
| January   | 6,922                             |       |
| February  | 8,410                             |       |
| March     | 9,574                             |       |
| April     | 10,282                            |       |
| May       | 10,284                            |       |
| June      | 10,287                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 75       | 1,070       | 7.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 400      | 2,941       | 13.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 567      | 1,070       | 53.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,286    | 2,941       | 43.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 522      | 3,735       | 14.0%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 3,735       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 3,735       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

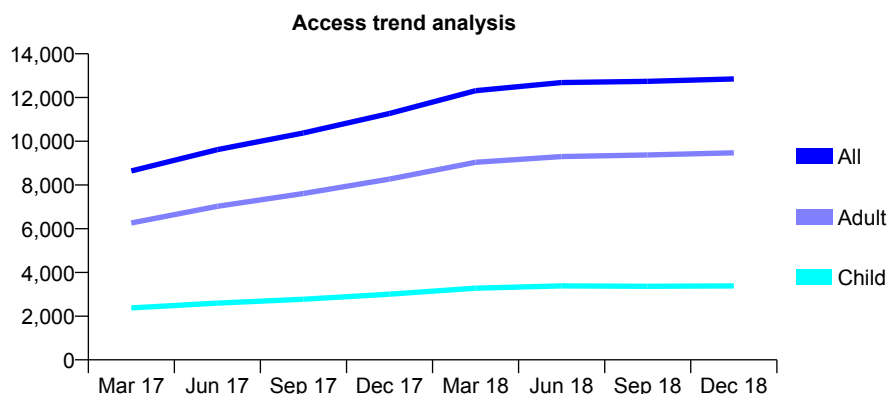
## Q58 - Vital Signs At a Glance Contract Report for 100041/0000 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | 2:30 Ltd                |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2016              |
| Contract end date    |                         |

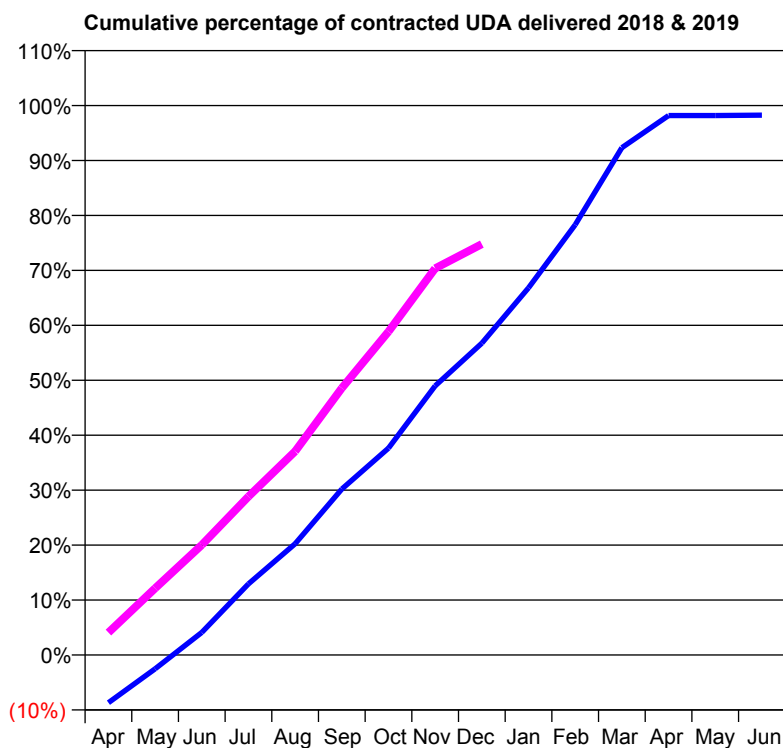
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 31,550      |
| Carry forward general activity (UDA)        | 557         |
| 18/19 Contracted orthodontic activity (UOA) | 785         |
| Carry forward orthodontic activity (UOA)    | 13          |
| Baseline contract value                     | £958,878.10 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 11,273       |                               |
| Quarter ending March 2018           | 12,314       | ↑                             |
| Quarter ending June 2018            | 12,683       | ↑                             |
| Quarter ending September 2018       | 12,740       | →                             |
| Quarter ending December 2018        | 12,849       | →                             |
| <b>Variance since December 2017</b> | <b>14.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -2,742                            | 1,293  |
| May       | -797                              | 3,833  |
| June      | 1,300                             | 6,324  |
| July      | 4,083                             | 9,099  |
| August    | 6,389                             | 11,695 |
| September | 9,526                             | 15,326 |
| October   | 11,879                            | 18,569 |
| November  | 15,453                            | 22,202 |
| December  | 17,906                            | 23,593 |
| January   | 21,082                            |        |
| February  | 24,704                            |        |
| March     | 29,131                            |        |
| April     | 30,974                            |        |
| May       | 30,976                            |        |
| June      | 30,993                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 361      | 3,510       | 10.3%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,262    | 8,792       | 14.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,980    | 3,510       | 56.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,524    | 8,792       | 51.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,095    | 11,556      | 9.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 192      | 11,556      | 1.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 126      | 11,556      | 1.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

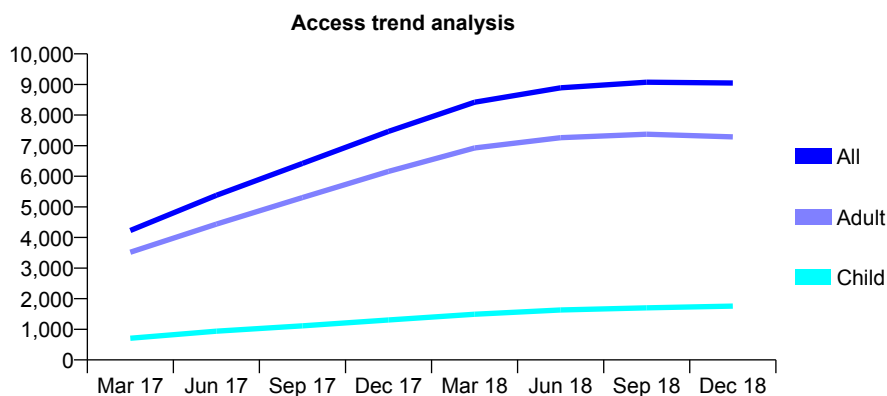
## Q58 - Vital Signs At a Glance Contract Report for 100079/0000 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2016               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,000      |
| Carry forward general activity (UDA)        | 9           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £648,993.21 |

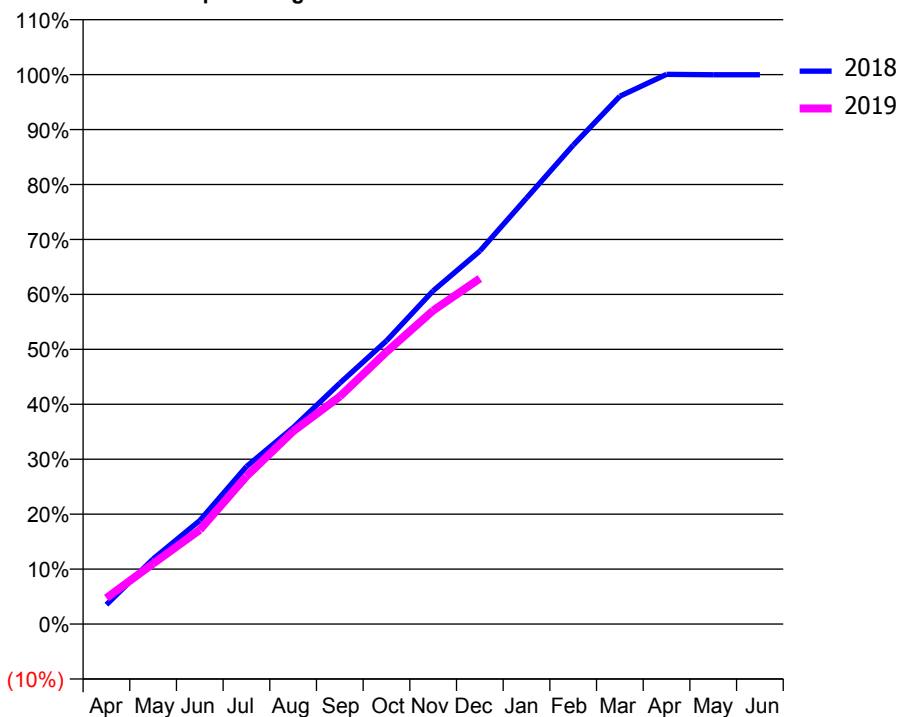
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 7,467        |                               |
| Quarter ending March 2018           | 8,421        | ↑                             |
| Quarter ending June 2018            | 8,893        | ↑                             |
| Quarter ending September 2018       | 9,075        | ↑                             |
| Quarter ending December 2018        | 9,047        | →                             |
| <b>Variance since December 2017</b> | <b>21.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 884                               | 1,185  |
| May       | 2,965                             | 2,748  |
| June      | 4,711                             | 4,285  |
| July      | 7,167                             | 6,723  |
| August    | 8,942                             | 8,772  |
| September | 10,962                            | 10,353 |
| October   | 12,888                            | 12,388 |
| November  | 15,166                            | 14,266 |
| December  | 16,973                            | 15,722 |
| January   | 19,382                            |        |
| February  | 21,789                            |        |
| March     | 24,012                            |        |
| April     | 25,008                            |        |
| May       | 24,990                            |        |
| June      | 24,991                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 160      | 1,809       | 8.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,143    | 6,128       | 18.7%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 829      | 1,809       | 45.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,041    | 6,128       | 33.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 2,407    | 7,520       | 32.0%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 74       | 7,520       | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 7,520       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

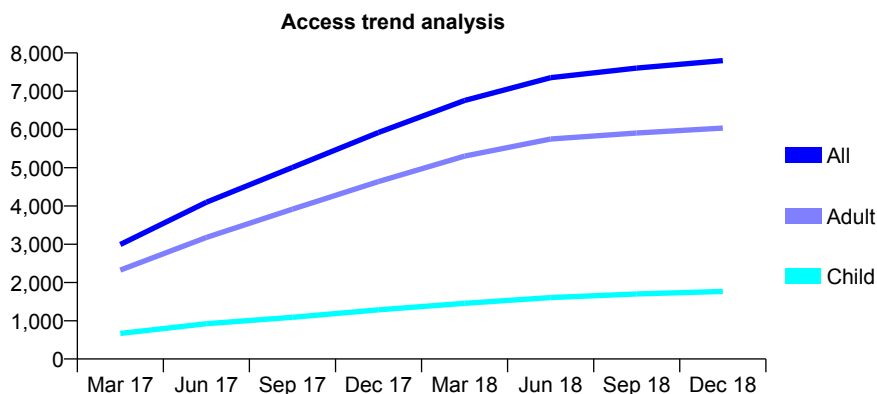
## Q58 - Vital Signs At a Glance Contract Report for 100081/0000 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2016               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,000      |
| Carry forward general activity (UDA)        | -416        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £652,354.54 |

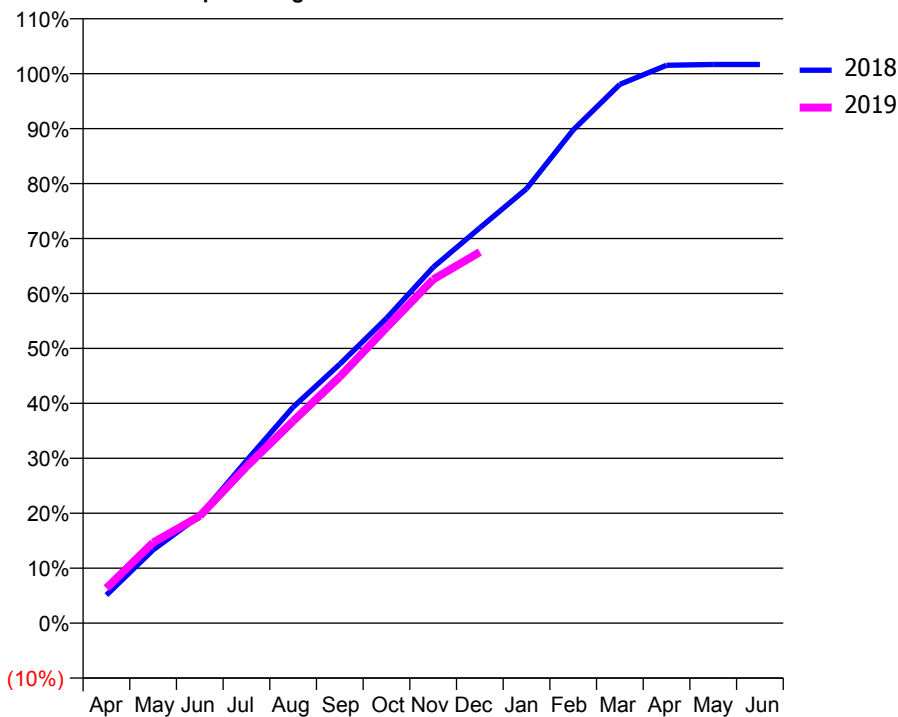
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 5,921        |                               |
| Quarter ending March 2018           | 6,759        | ↑                             |
| Quarter ending June 2018            | 7,353        | ↑                             |
| Quarter ending September 2018       | 7,605        | ↑                             |
| Quarter ending December 2018        | 7,800        | ↑                             |
| <b>Variance since December 2017</b> | <b>31.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,275                             | 1,595  |
| May       | 3,333                             | 3,669  |
| June      | 4,890                             | 4,872  |
| July      | 7,395                             | 7,121  |
| August    | 9,828                             | 9,196  |
| September | 11,786                            | 11,208 |
| October   | 13,871                            | 13,449 |
| November  | 16,187                            | 15,637 |
| December  | 17,987                            | 16,879 |
| January   | 19,763                            |        |
| February  | 22,440                            |        |
| March     | 24,512                            |        |
| April     | 25,380                            |        |
| May       | 25,416                            |        |
| June      | 25,416                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 162      | 1,772       | 9.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 818      | 4,506       | 18.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 701      | 1,772       | 39.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,087    | 4,506       | 24.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,878    | 5,969       | 31.5%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 5,969       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 5,969       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

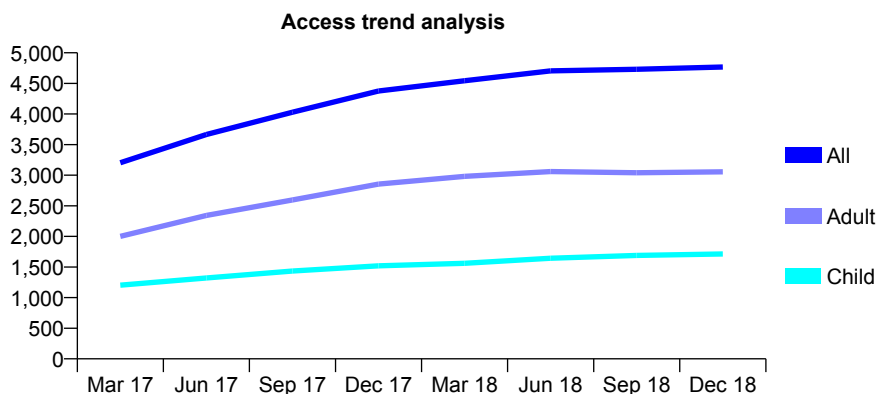
## Q58 - Vital Signs At a Glance Contract Report for 100082/0000 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2016               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,000      |
| Carry forward general activity (UDA)        | -74         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £374,206.44 |

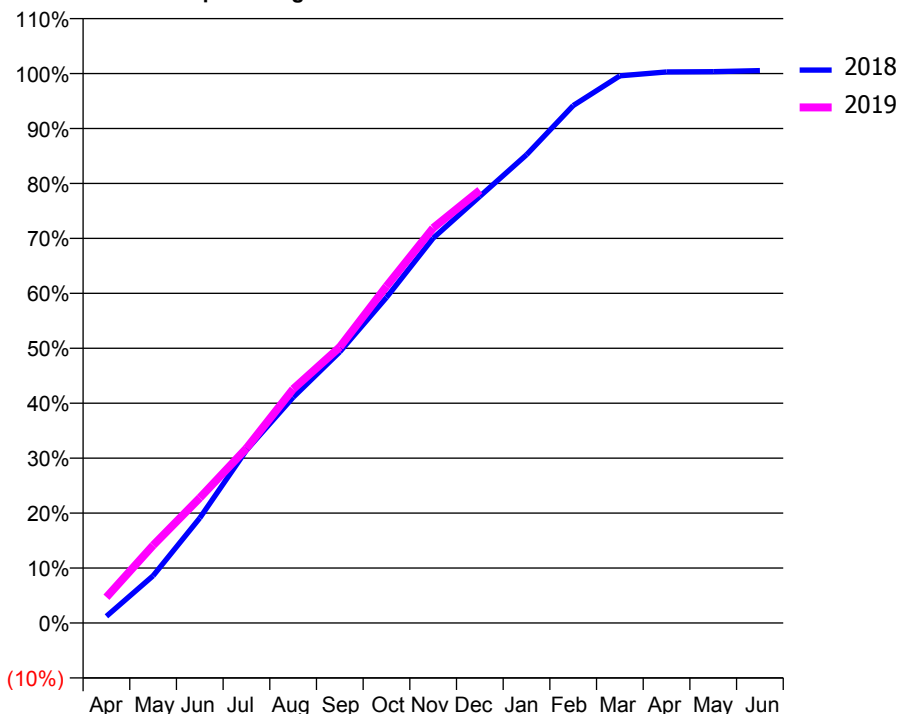
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,375       |                               |
| Quarter ending March 2018           | 4,543       | ↑                             |
| Quarter ending June 2018            | 4,705       | ↑                             |
| Quarter ending September 2018       | 4,730       | →                             |
| Quarter ending December 2018        | 4,768       | →                             |
| <b>Variance since December 2017</b> | <b>9.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 173                               | 657    |
| May       | 1,203                             | 1,980  |
| June      | 2,674                             | 3,188  |
| July      | 4,404                             | 4,451  |
| August    | 5,749                             | 5,961  |
| September | 6,909                             | 7,031  |
| October   | 8,295                             | 8,579  |
| November  | 9,807                             | 10,066 |
| December  | 10,871                            | 11,025 |
| January   | 11,930                            |        |
| February  | 13,184                            |        |
| March     | 13,940                            |        |
| April     | 14,040                            |        |
| May       | 14,047                            |        |
| June      | 14,075                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 189      | 1,899       | 10.0%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 476      | 2,808       | 17.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 979      | 1,899       | 51.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,280    | 2,808       | 45.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 539      | 4,636       | 11.6%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 4,636       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 4,636       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

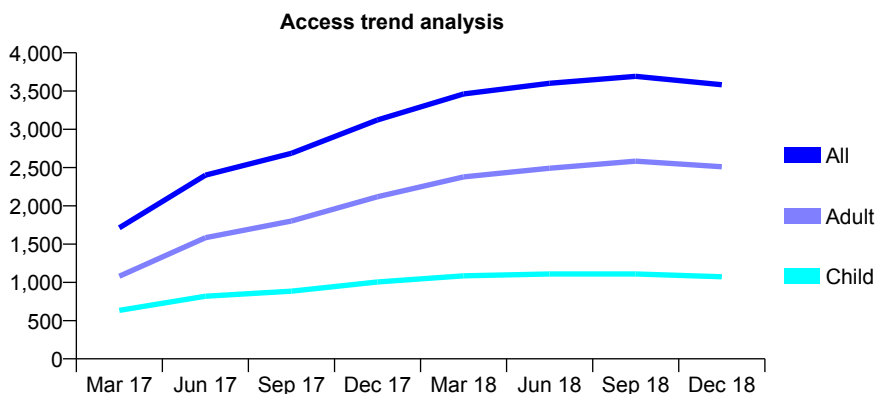
## Q58 - Vital Signs At a Glance Contract Report for 100232/0000 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Mr R Naidoo and Mrs S Naidoo |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/11/2016                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,404       |
| Carry forward general activity (UDA)        | 68          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £194,099.78 |

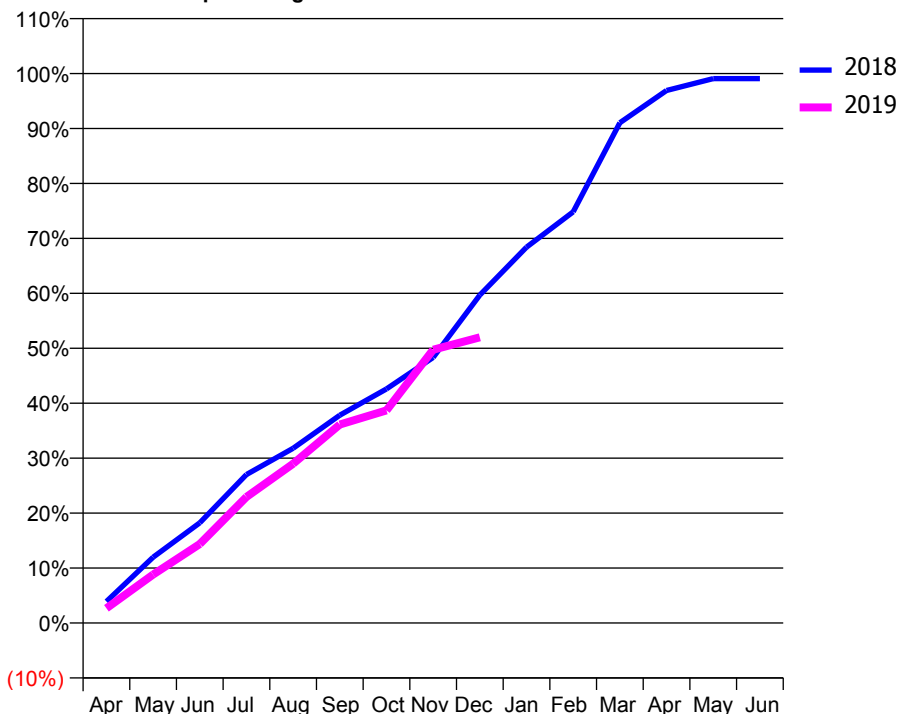
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 3,123        |                               |
| Quarter ending March 2018           | 3,463        | ↑                             |
| Quarter ending June 2018            | 3,601        | ↑                             |
| Quarter ending September 2018       | 3,693        | ↑                             |
| Quarter ending December 2018        | 3,583        | ↓                             |
| <b>Variance since December 2017</b> | <b>14.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 291                               | 199   |
| May       | 887                               | 653   |
| June      | 1,351                             | 1,064 |
| July      | 2,000                             | 1,698 |
| August    | 2,355                             | 2,146 |
| September | 2,800                             | 2,675 |
| October   | 3,154                             | 2,864 |
| November  | 3,578                             | 3,683 |
| December  | 4,419                             | 3,849 |
| January   | 5,064                             |       |
| February  | 5,539                             |       |
| March     | 6,740                             |       |
| April     | 7,174                             |       |
| May       | 7,334                             |       |
| June      | 7,335                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 125      | 879         | 14.2%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 273      | 1,725       | 15.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 369      | 879         | 42.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 582      | 1,725       | 33.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 160      | 2,013       | 7.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 2,013       | 0.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 2,013       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

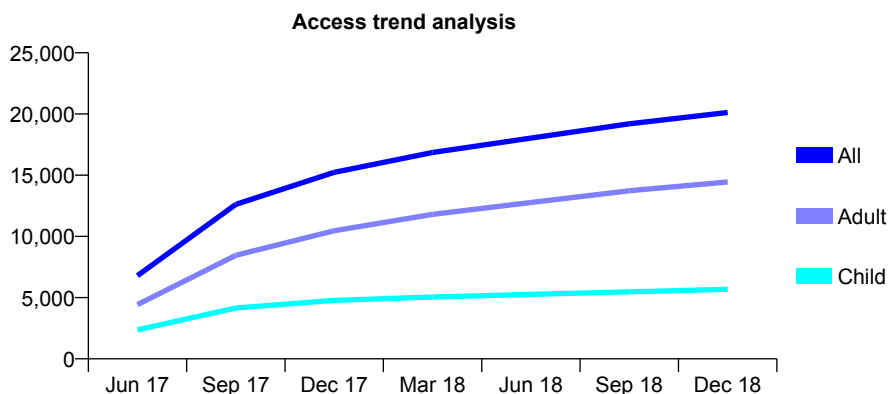
## Q58 - Vital Signs At a Glance Contract Report for 100345/0000 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | Oradi Ltd.   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2017   |
| Contract end date    |              |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 52,783        |
| Carry forward general activity (UDA)        | -207          |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,326,954.00 |

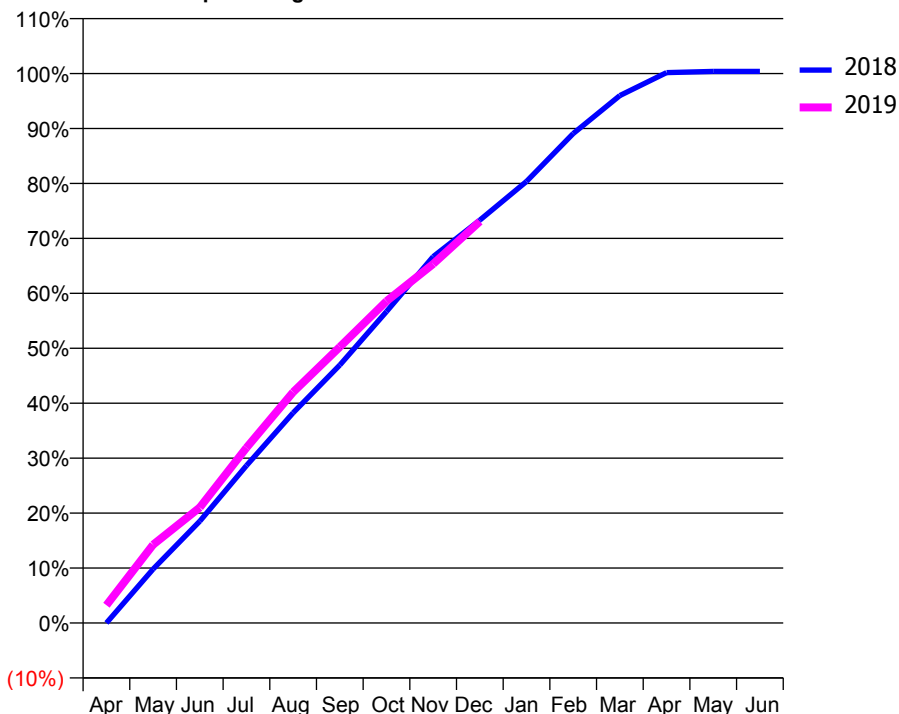
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 15,236       |                               |
| Quarter ending March 2018           | 16,854       | ↑                             |
| Quarter ending June 2018            | 18,036       | ↑                             |
| Quarter ending September 2018       | 19,203       | ↑                             |
| Quarter ending December 2018        | 20,124       | ↑                             |
| <b>Variance since December 2017</b> | <b>32.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 1,708  |
| May       | 5,231                             | 7,521  |
| June      | 9,872                             | 11,097 |
| July      | 15,273                            | 16,840 |
| August    | 20,397                            | 22,180 |
| September | 25,030                            | 26,526 |
| October   | 30,212                            | 30,912 |
| November  | 35,544                            | 34,489 |
| December  | 39,098                            | 38,575 |
| January   | 42,846                            |        |
| February  | 47,488                            |        |
| March     | 51,177                            |        |
| April     | 53,404                            |        |
| May       | 53,515                            |        |
| June      | 53,523                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 654      | 7,071       | 9.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,603    | 15,083      | 10.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,697    | 7,071       | 66.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7,768    | 15,083      | 51.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,103    | 20,970      | 5.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 93       | 20,970      | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 72       | 20,970      | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

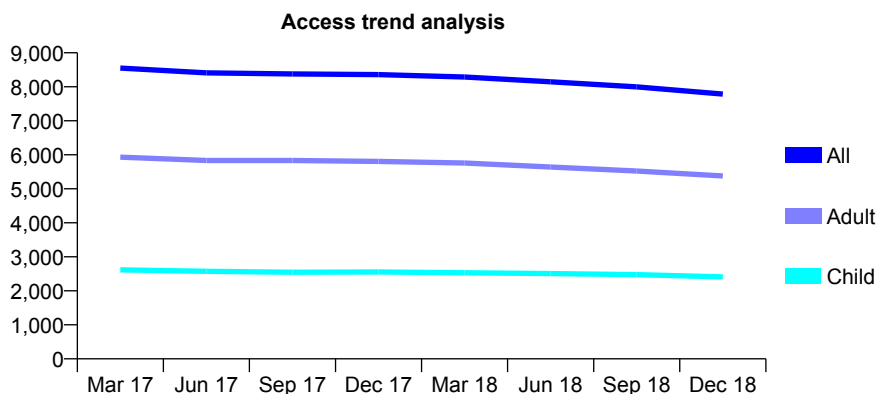
## Q58 - Vital Signs At a Glance Contract Report for 101281/0053 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

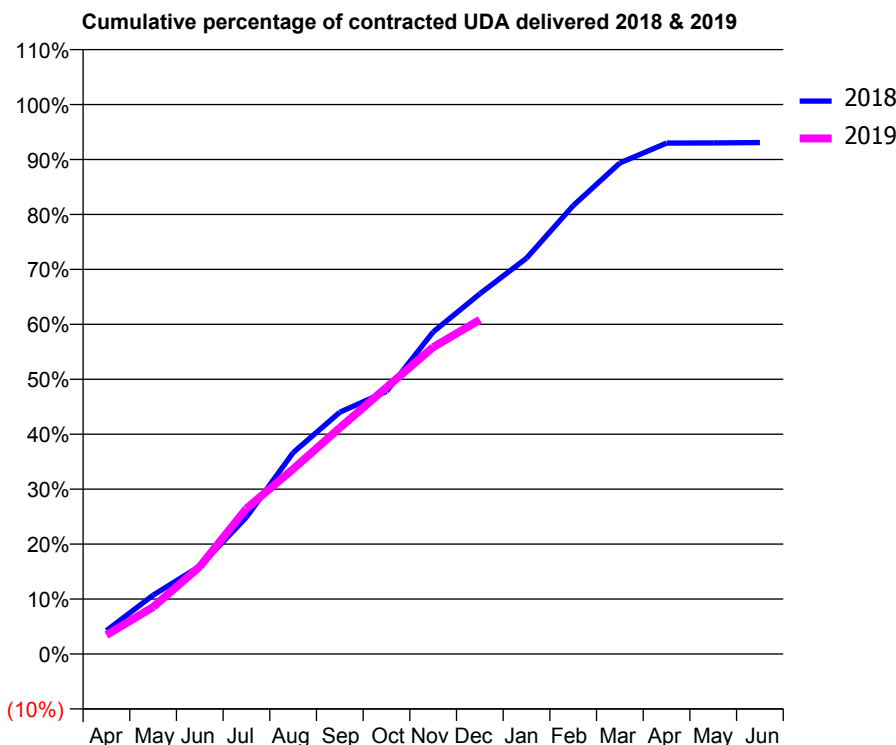
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,735      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £587,119.97 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 8,360         |                               |
| Quarter ending March 2018           | 8,289         | →                             |
| Quarter ending June 2018            | 8,148         | ↓                             |
| Quarter ending September 2018       | 7,997         | ↓                             |
| Quarter ending December 2018        | 7,788         | ↓                             |
| <b>Variance since December 2017</b> | <b>(6.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 968                               | 788    |
| May       | 2,438                             | 1,945  |
| June      | 3,633                             | 3,619  |
| July      | 5,663                             | 6,024  |
| August    | 8,335                             | 7,655  |
| September | 10,004                            | 9,358  |
| October   | 10,864                            | 11,033 |
| November  | 13,324                            | 12,697 |
| December  | 14,906                            | 13,827 |
| January   | 16,379                            |        |
| February  | 18,551                            |        |
| March     | 20,314                            |        |
| April     | 21,139                            |        |
| May       | 21,145                            |        |
| June      | 21,159                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 239      | 2,781       | 8.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 916      | 5,602       | 16.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,876    | 2,781       | 67.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,312    | 5,602       | 59.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 899      | 7,921       | 11.3%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 7,921       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 7,921       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



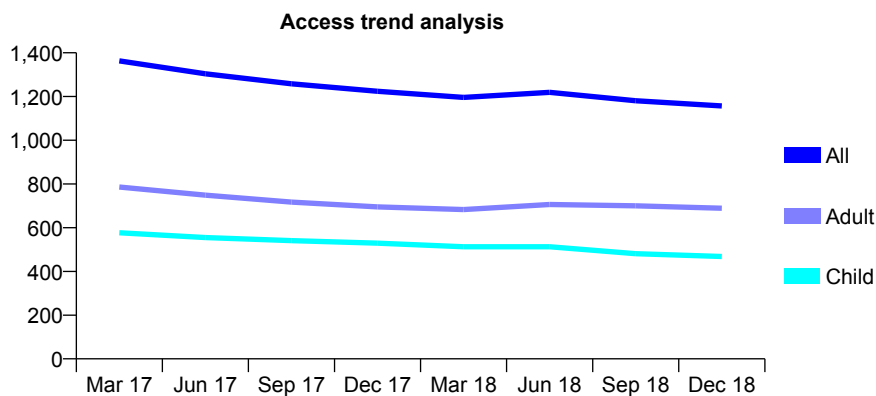
## Q58 - Vital Signs At a Glance Contract Report for 101281/0075 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,032      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £65,229.41 |

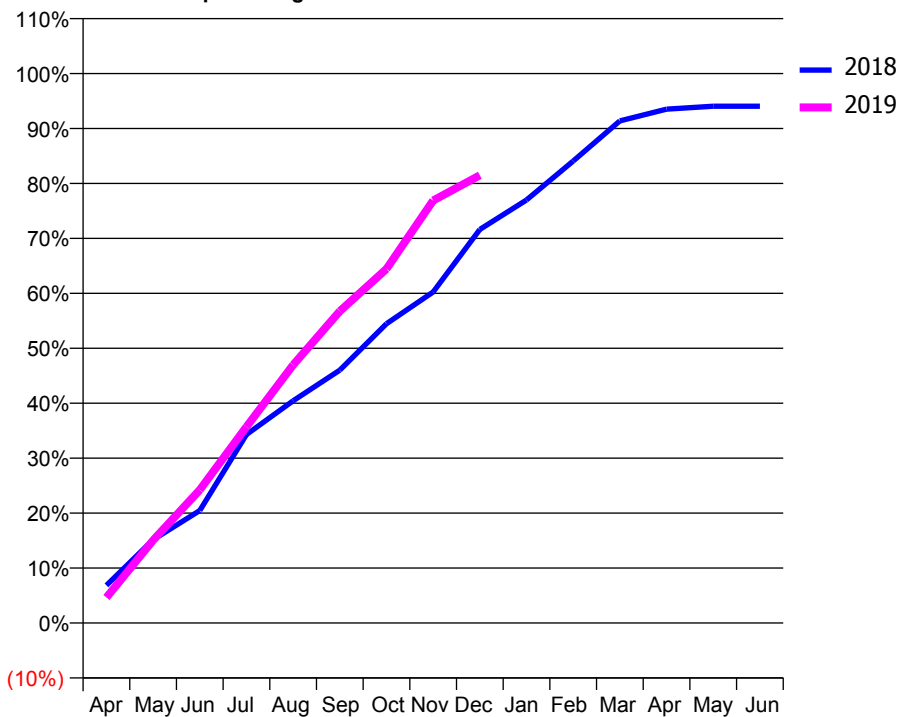
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,224         |                               |
| Quarter ending March 2018           | 1,196         | ↓                             |
| Quarter ending June 2018            | 1,219         | →                             |
| Quarter ending September 2018       | 1,181         | ↓                             |
| Quarter ending December 2018        | 1,157         | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 208   | 141   |
| May       | 460   | 456   |
| June      | 621   | 734   |
| July      | 1,040 | 1,083 |
| August    | 1,226 | 1,424 |
| September | 1,395 | 1,721 |
| October   | 1,651 | 1,954 |
| November  | 1,827 | 2,331 |
| December  | 2,171 | 2,471 |
| January   | 2,334 |       |
| February  | 2,549 |       |
| March     | 2,770 |       |
| April     | 2,835 |       |
| May       | 2,852 |       |
| June      | 2,852 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 585         | 2.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 104      | 727         | 14.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 375      | 585         | 64.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 408      | 727         | 56.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 78       | 1,261       | 6.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,261       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 1,261       | 0.8%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

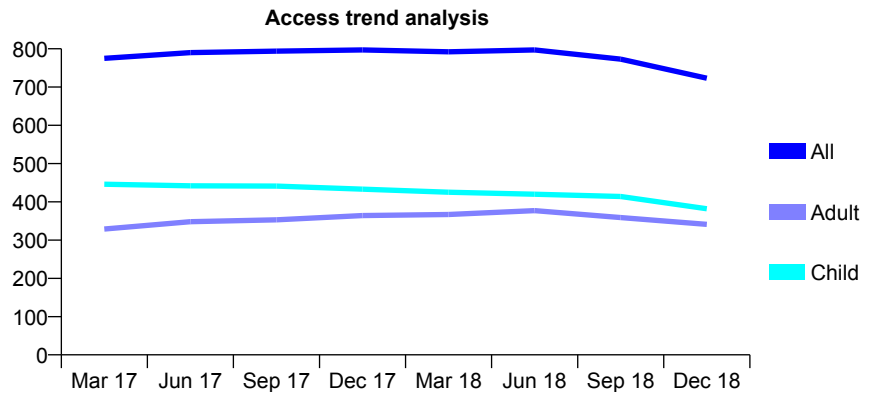
## Q58 - Vital Signs At a Glance Contract Report for 101281/0091 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

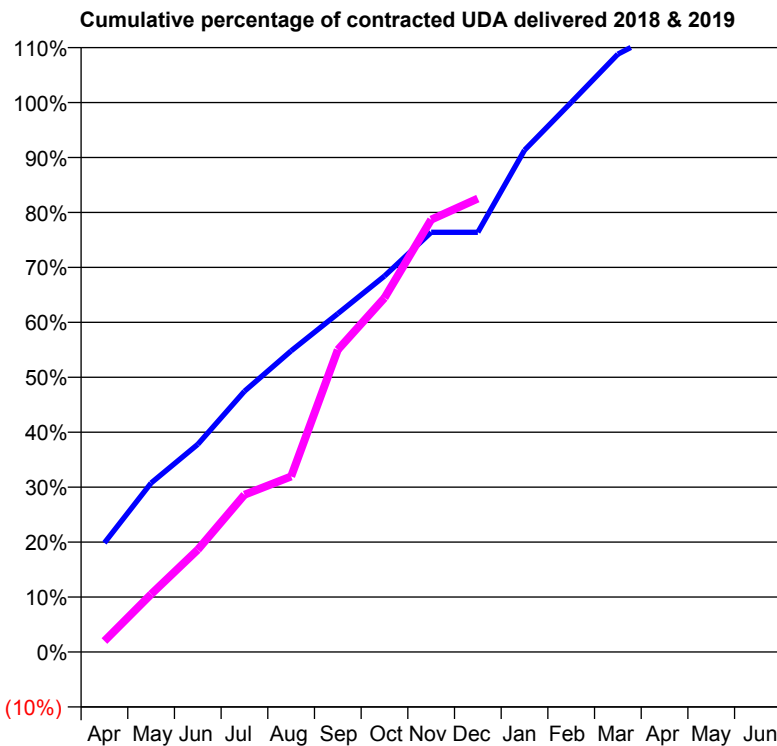
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,300      |
| Carry forward general activity (UDA)        | -26        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £34,898.98 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 797           |                               |
| Quarter ending March 2018           | 792           | →                             |
| Quarter ending June 2018            | 797           | →                             |
| Quarter ending September 2018       | 773           | ↓                             |
| Quarter ending December 2018        | 723           | ↓                             |
| <b>Variance since December 2017</b> | <b>(9.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 258   | 26    |
| May                               | 400   | 137   |
| June                              | 491   | 242   |
| July                              | 617   | 372   |
| August                            | 712   | 415   |
| September                         | 801   | 715   |
| October                           | 890   | 838   |
| November                          | 993   | 1,023 |
| December                          | 993   | 1,073 |
| January                           | 1,187 |       |
| February                          | 1,300 |       |
| March                             | 1,414 |       |
| April                             | 1,471 |       |
| May                               | 1,473 |       |
| June                              | 1,474 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 351         | 4.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 22       | 226         | 9.7%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 188      | 351         | 53.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 96       | 226         | 42.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 538         | 4.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 538         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 538         | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

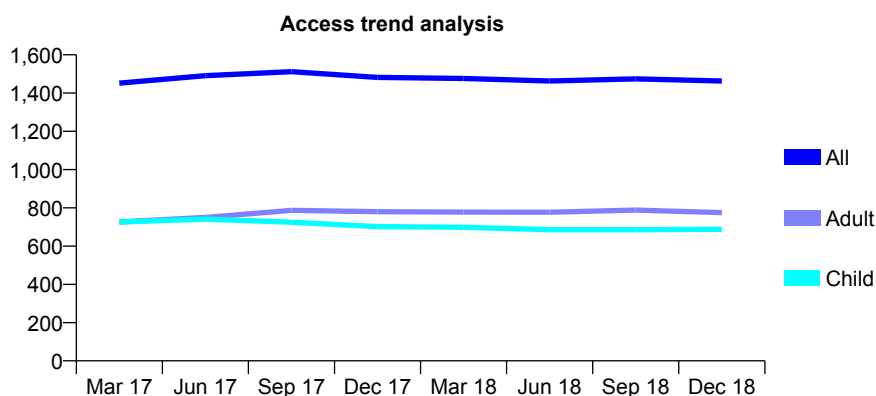
## Q58 - Vital Signs At a Glance Contract Report for 101281/0125 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,558      |
| Carry forward general activity (UDA)        | -47        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £86,581.03 |

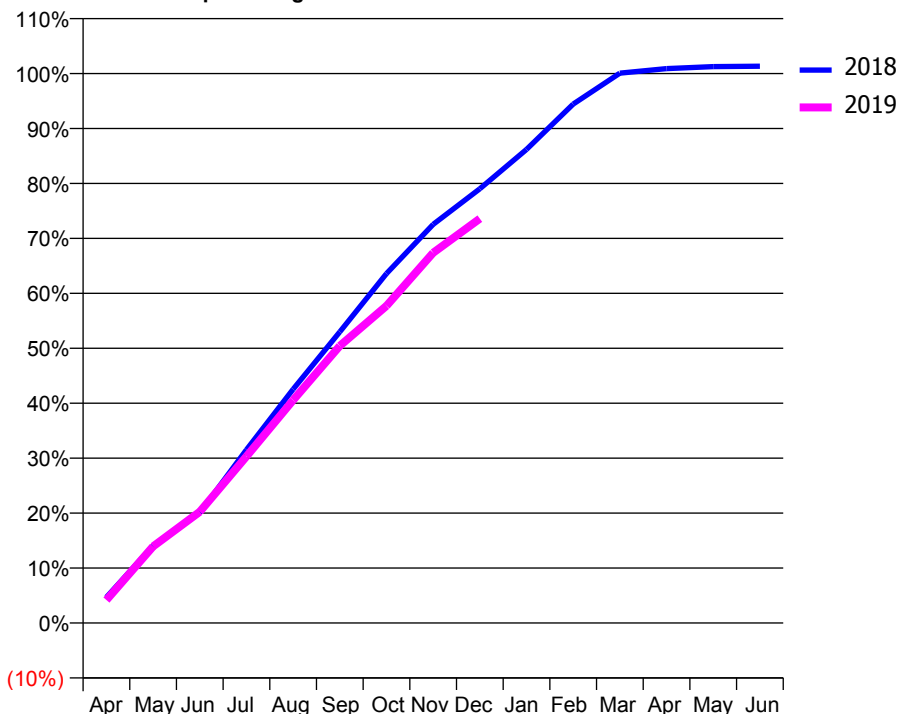
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,482         |                               |
| Quarter ending March 2018           | 1,476         | →                             |
| Quarter ending June 2018            | 1,463         | →                             |
| Quarter ending September 2018       | 1,474         | →                             |
| Quarter ending December 2018        | 1,463         | →                             |
| <b>Variance since December 2017</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 167                               | 149   |
| May       | 500                               | 496   |
| June      | 714                               | 721   |
| July      | 1,122                             | 1,079 |
| August    | 1,514                             | 1,444 |
| September | 1,885                             | 1,794 |
| October   | 2,263                             | 2,054 |
| November  | 2,581                             | 2,397 |
| December  | 2,812                             | 2,619 |
| January   | 3,067                             |       |
| February  | 3,360                             |       |
| March     | 3,560                             |       |
| April     | 3,589                             |       |
| May       | 3,602                             |       |
| June      | 3,605                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 697         | 5.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 69       | 652         | 10.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 426      | 697         | 61.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 374      | 652         | 57.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 73       | 1,318       | 5.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,318       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 1,318       | 0.8%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

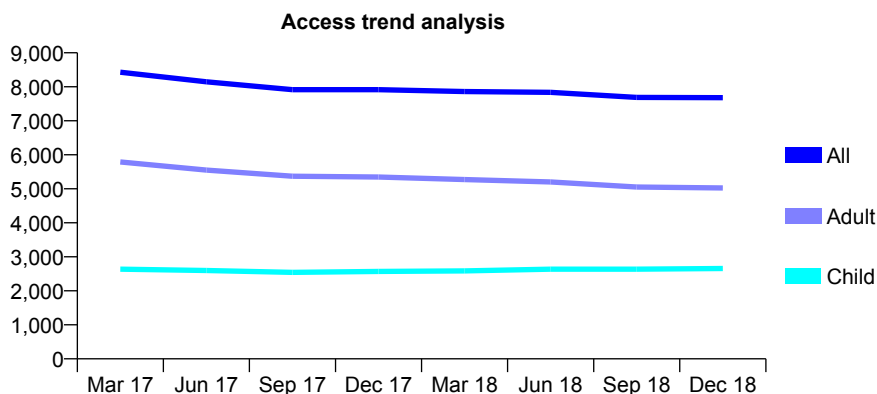
## Q58 - Vital Signs At a Glance Contract Report for 101281/0162 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 23/10/2006            |
| Contract end date    |                       |

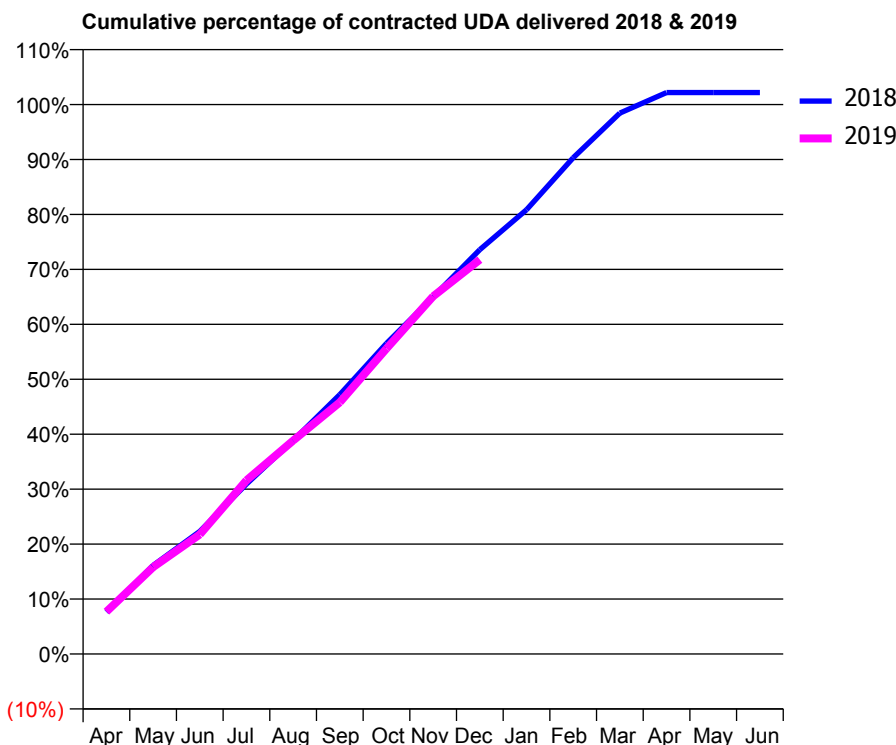
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,700      |
| Carry forward general activity (UDA)        | -534        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £688,968.24 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,917         |                               |
| Quarter ending March 2018           | 7,862         | →                             |
| Quarter ending June 2018            | 7,839         | →                             |
| Quarter ending September 2018       | 7,689         | ↓                             |
| Quarter ending December 2018        | 7,682         | →                             |
| <b>Variance since December 2017</b> | <b>(3.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 2,039                             | 2,059  |
| May       | 4,307                             | 4,223  |
| June      | 5,959                             | 5,810  |
| July      | 8,261                             | 8,438  |
| August    | 10,376                            | 10,367 |
| September | 12,603                            | 12,229 |
| October   | 15,093                            | 14,842 |
| November  | 17,353                            | 17,379 |
| December  | 19,650                            | 19,164 |
| January   | 21,586                            |        |
| February  | 24,111                            |        |
| March     | 26,286                            |        |
| April     | 27,280                            |        |
| May       | 27,280                            |        |
| June      | 27,280                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 315      | 3,052       | 10.3%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,491    | 6,092       | 24.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,800    | 3,052       | 59.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,156    | 6,092       | 51.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,038    | 8,739       | 11.9%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 478      | 8,739       | 5.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 188      | 8,739       | 2.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

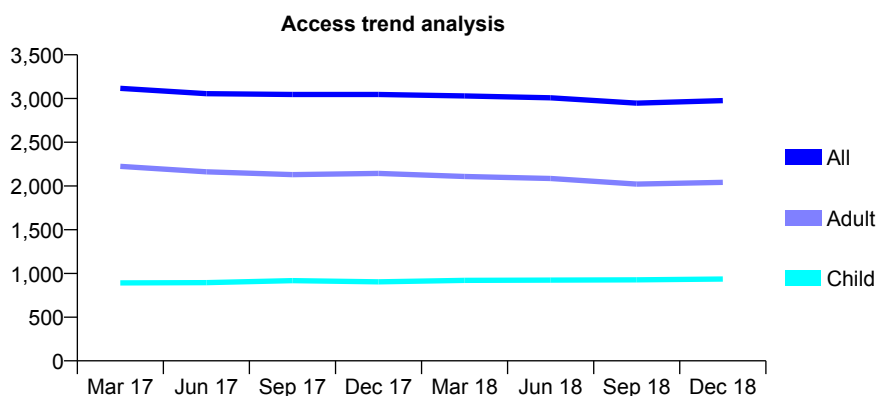
## Q58 - Vital Signs At a Glance Contract Report for 101281/0192 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/11/2008            |
| Contract end date    |                       |

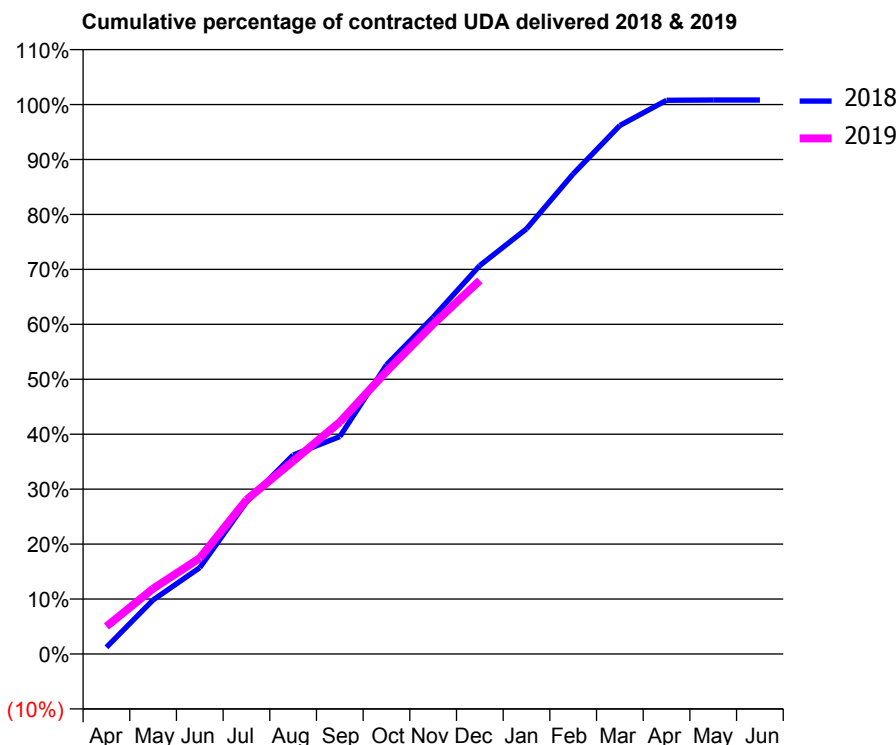
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,273       |
| Carry forward general activity (UDA)        | -75         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £248,937.11 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,047         |                               |
| Quarter ending March 2018           | 3,029         | →                             |
| Quarter ending June 2018            | 3,008         | →                             |
| Quarter ending September 2018       | 2,947         | ↓                             |
| Quarter ending December 2018        | 2,976         | →                             |
| <b>Variance since December 2017</b> | <b>(2.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 114                               | 465   |
| May       | 912                               | 1,105 |
| June      | 1,456                             | 1,620 |
| July      | 2,566                             | 2,603 |
| August    | 3,359                             | 3,255 |
| September | 3,670                             | 3,915 |
| October   | 4,879                             | 4,768 |
| November  | 5,685                             | 5,567 |
| December  | 6,556                             | 6,304 |
| January   | 7,175                             |       |
| February  | 8,101                             |       |
| March     | 8,919                             |       |
| April     | 9,343                             |       |
| May       | 9,348                             |       |
| June      | 9,348                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 962         | 5.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 272      | 1,796       | 15.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 520      | 962         | 54.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 683      | 1,796       | 38.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 302      | 2,618       | 11.5%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 2,618       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 2,618       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

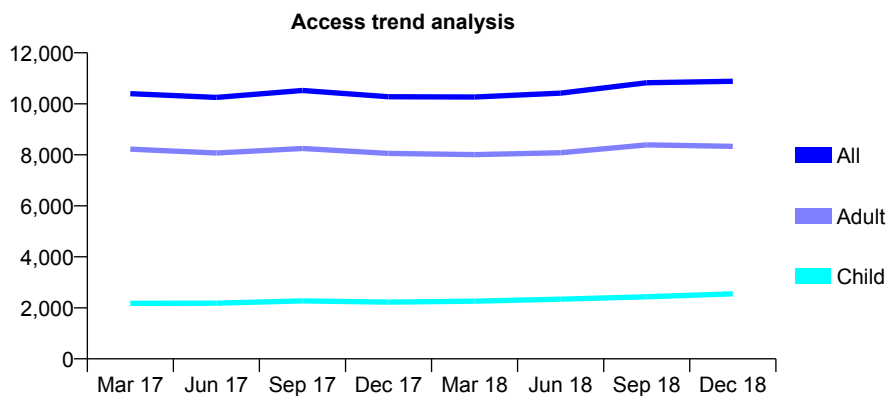
## Q58 - Vital Signs At a Glance Contract Report for 101281/0229 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | PDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 13/12/2010            |
| Contract end date    | 30/09/2020            |

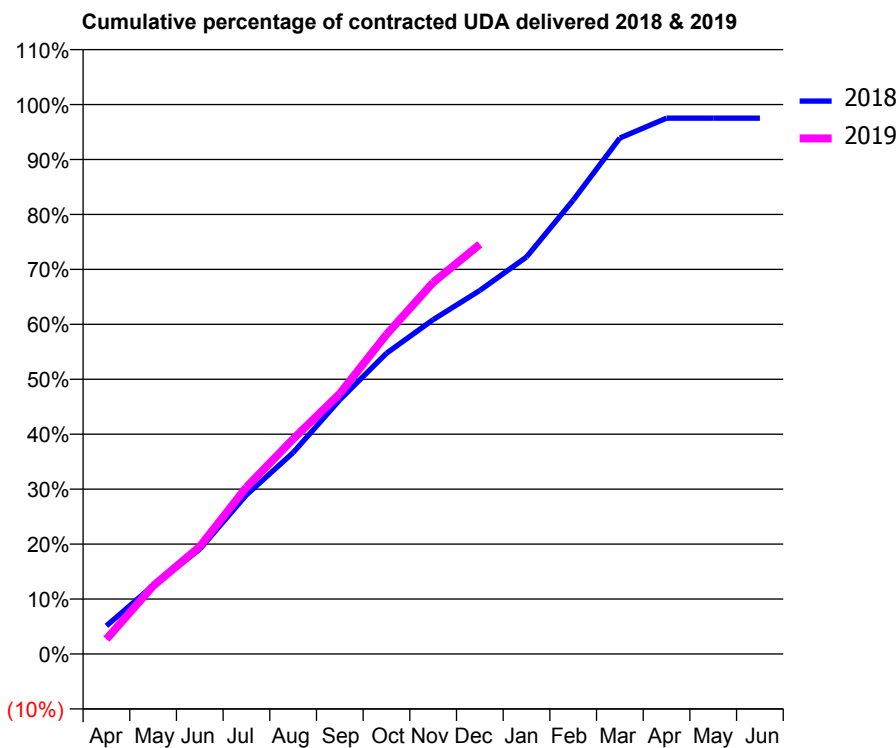
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,900      |
| Carry forward general activity (UDA)        | 714         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £802,085.33 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 10,277      |                               |
| Quarter ending March 2018           | 10,269      | →                             |
| Quarter ending June 2018            | 10,417      | →                             |
| Quarter ending September 2018       | 10,824      | ↑                             |
| Quarter ending December 2018        | 10,882      | →                             |
| <b>Variance since December 2017</b> | <b>5.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,482                             | 785    |
| May       | 3,605                             | 3,577  |
| June      | 5,513                             | 5,651  |
| July      | 8,373                             | 8,780  |
| August    | 10,594                            | 11,306 |
| September | 13,372                            | 13,693 |
| October   | 15,816                            | 16,810 |
| November  | 17,585                            | 19,542 |
| December  | 19,124                            | 21,550 |
| January   | 20,884                            |        |
| February  | 23,873                            |        |
| March     | 27,135                            |        |
| April     | 28,179                            |        |
| May       | 28,186                            |        |
| June      | 28,186                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 353      | 2,683       | 13.2%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,597    | 7,925       | 20.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,210    | 2,683       | 45.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,594    | 7,925       | 32.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 2,959    | 10,114      | 29.3%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 140      | 10,114      | 1.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 179      | 10,114      | 1.8%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

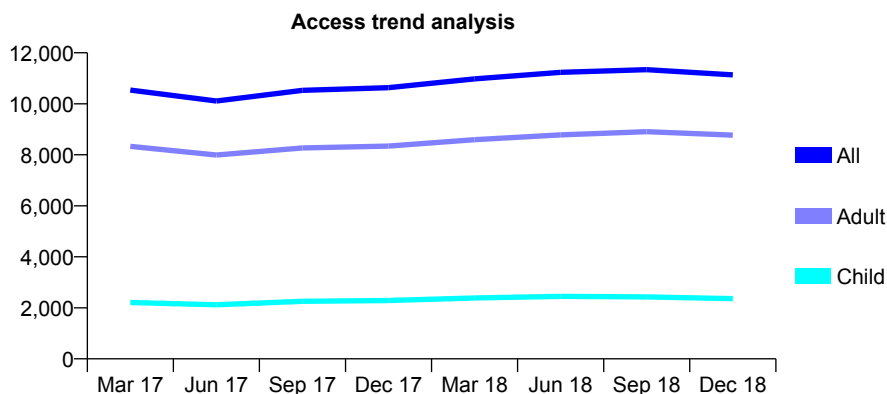
## Q58 - Vital Signs At a Glance Contract Report for 101281/0234 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | PDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 30/03/2011            |
| Contract end date    | 30/09/2020            |

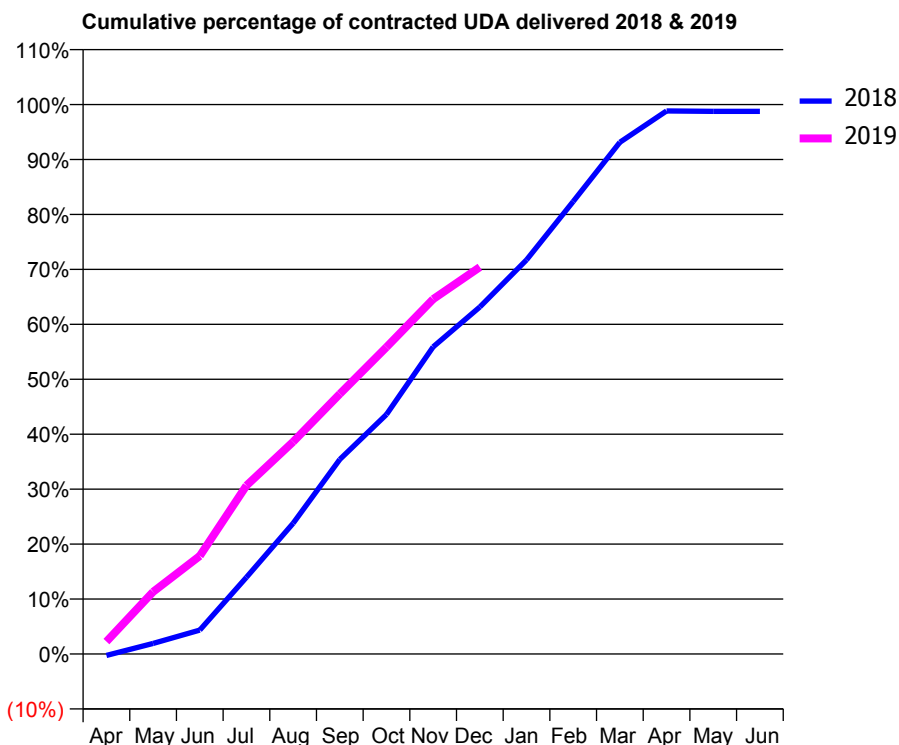
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,363      |
| Carry forward general activity (UDA)        | 325         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £731,640.48 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 10,635      |                               |
| Quarter ending March 2018           | 10,979      | ↑                             |
| Quarter ending June 2018            | 11,232      | ↑                             |
| Quarter ending September 2018       | 11,340      | →                             |
| Quarter ending December 2018        | 11,134      | ↓                             |
| <b>Variance since December 2017</b> | <b>4.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -75                               | 600    |
| May       | 510                               | 2,983  |
| June      | 1,148                             | 4,703  |
| July      | 3,679                             | 8,086  |
| August    | 6,276                             | 10,182 |
| September | 9,338                             | 12,480 |
| October   | 11,496                            | 14,726 |
| November  | 14,738                            | 17,025 |
| December  | 16,650                            | 18,561 |
| January   | 18,907                            |        |
| February  | 21,710                            |        |
| March     | 24,551                            |        |
| April     | 26,056                            |        |
| May       | 26,037                            |        |
| June      | 26,037                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 236      | 2,240       | 10.5%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,287    | 7,241       | 17.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 962      | 2,240       | 42.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,803    | 7,241       | 24.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 3,975    | 8,934       | 44.5%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 8,934       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 92       | 8,934       | 1.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

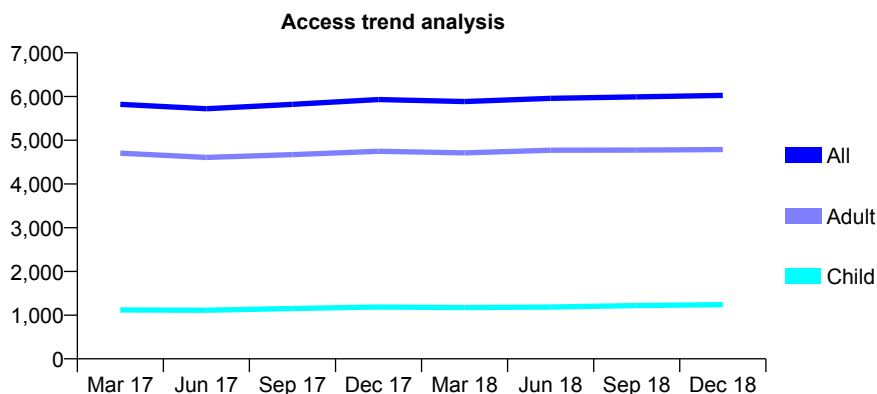
## Q58 - Vital Signs At a Glance Contract Report for 101281/0236 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | PDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 16/05/2011            |
| Contract end date    | 30/09/2020            |

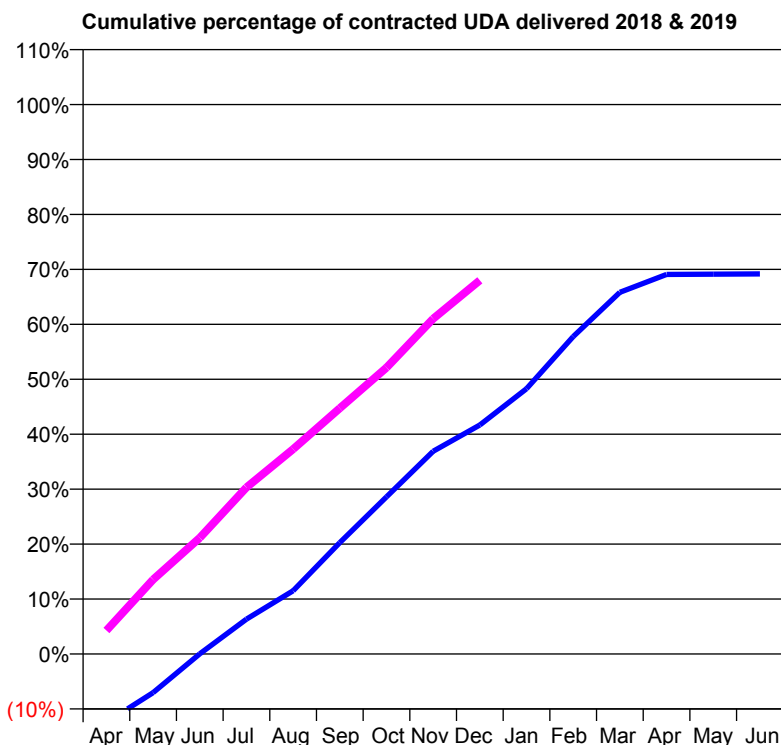
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,600      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £599,482.49 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,932       |                               |
| Quarter ending March 2018           | 5,885       | →                             |
| Quarter ending June 2018            | 5,957       | →                             |
| Quarter ending September 2018       | 5,993       | →                             |
| Quarter ending December 2018        | 6,026       | →                             |
| <b>Variance since December 2017</b> | <b>1.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -2,689                            | 925    |
| May       | -1,525                            | 2,926  |
| June      | 9                                 | 4,567  |
| July      | 1,369                             | 6,549  |
| August    | 2,485                             | 8,055  |
| September | 4,381                             | 9,661  |
| October   | 6,176                             | 11,258 |
| November  | 7,968                             | 13,182 |
| December  | 9,003                             | 14,688 |
| January   | 10,429                            |        |
| February  | 12,476                            |        |
| March     | 14,220                            |        |
| April     | 14,918                            |        |
| May       | 14,933                            |        |
| June      | 14,939                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 166      | 1,483       | 11.2%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 992      | 5,170       | 19.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 747      | 1,483       | 50.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,427    | 5,170       | 46.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,067    | 6,329       | 16.9%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 80       | 6,329       | 1.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 124      | 6,329       | 2.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



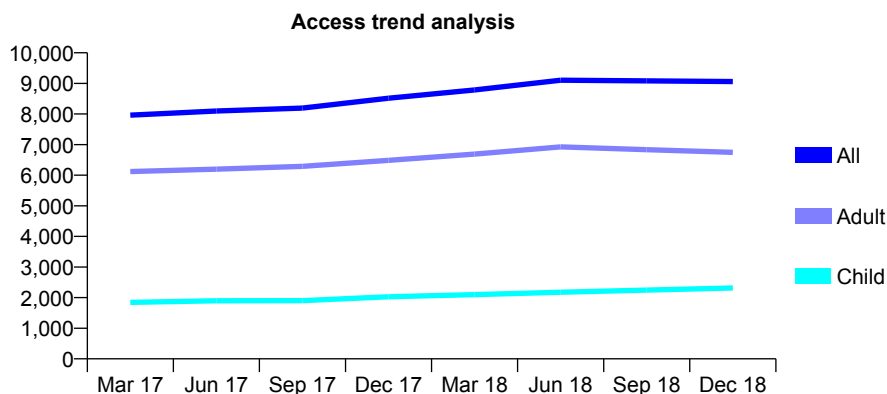
## Q58 - Vital Signs At a Glance Contract Report for 101281/0238 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | PDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 24/11/2011            |
| Contract end date    | 30/09/2020            |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,250      |
| Carry forward general activity (UDA)        | -465        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £645,246.81 |

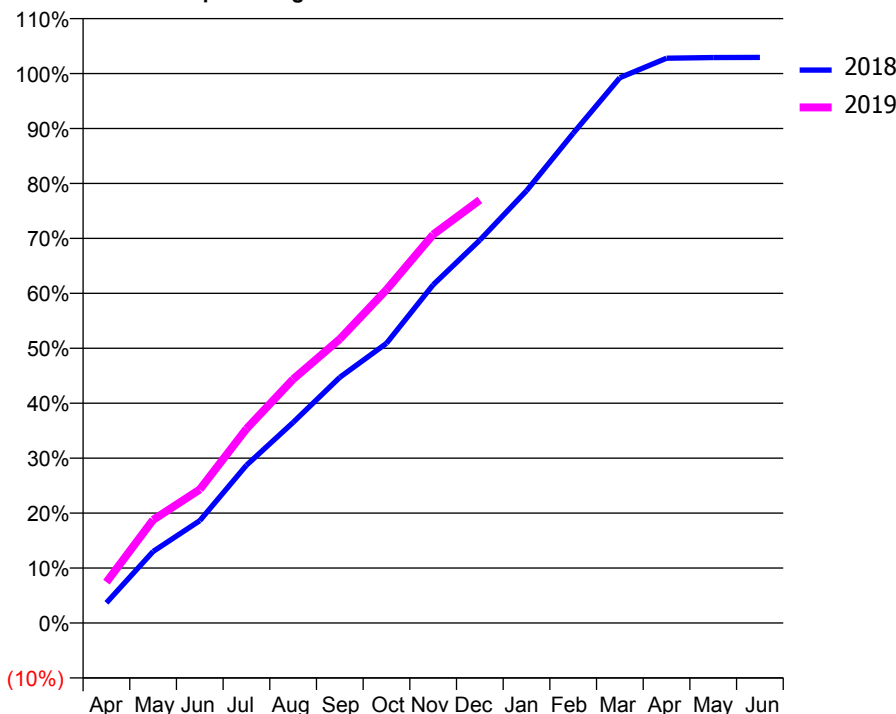
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,517       |                               |
| Quarter ending March 2018           | 8,786       | ↑                             |
| Quarter ending June 2018            | 9,103       | ↑                             |
| Quarter ending September 2018       | 9,082       | →                             |
| Quarter ending December 2018        | 9,062       | →                             |
| <b>Variance since December 2017</b> | <b>6.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 857                               | 1,729  |
| May       | 3,028                             | 4,366  |
| June      | 4,328                             | 5,648  |
| July      | 6,675                             | 8,218  |
| August    | 8,491                             | 10,315 |
| September | 10,397                            | 12,013 |
| October   | 11,835                            | 14,102 |
| November  | 14,313                            | 16,436 |
| December  | 16,199                            | 17,902 |
| January   | 18,287                            |        |
| February  | 20,721                            |        |
| March     | 23,072                            |        |
| April     | 23,895                            |        |
| May       | 23,926                            |        |
| June      | 23,929                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 268      | 2,373       | 11.3%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,105    | 6,445       | 17.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,194    | 2,373       | 50.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,894    | 6,445       | 44.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,726    | 8,372       | 20.6%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 91       | 8,372       | 1.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 72       | 8,372       | 0.9%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

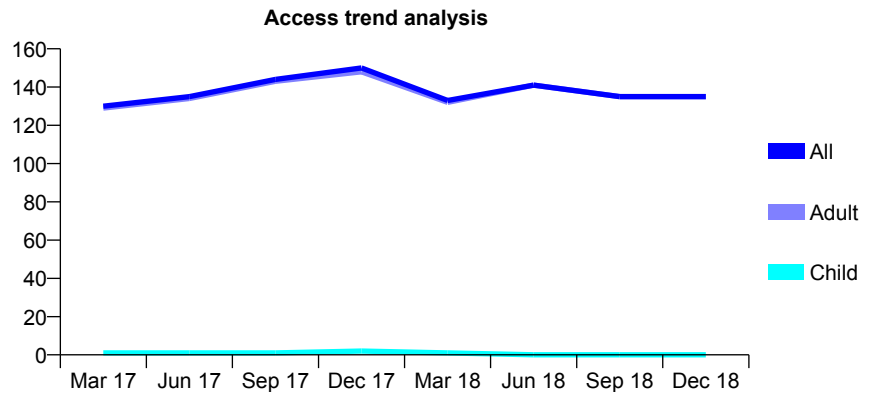
## Q58 - Vital Signs At a Glance Contract Report for 101281/0255 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | PDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/01/2014            |
| Contract end date    | 31/03/2020            |

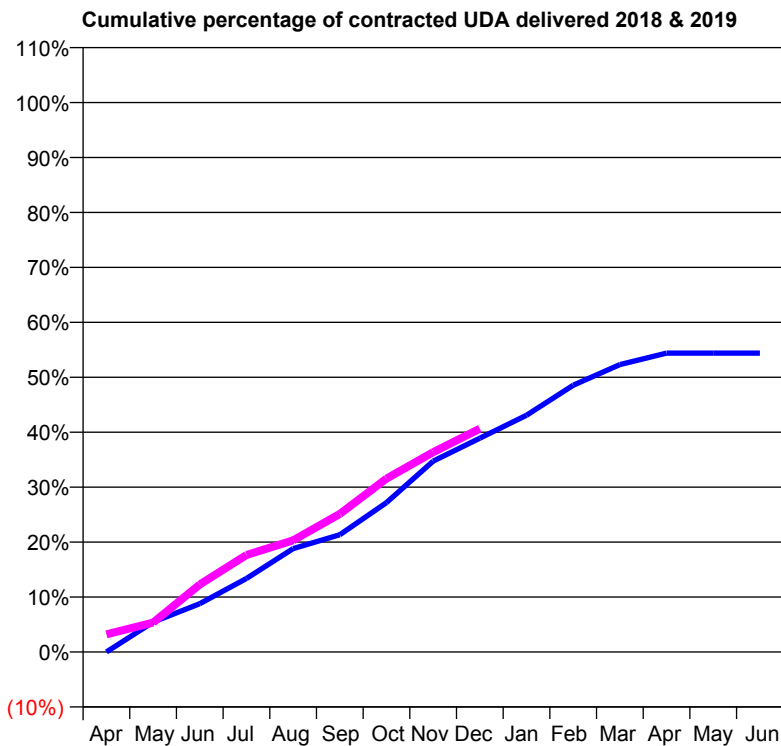
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 561        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,401.04 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 150            |                               |
| Quarter ending March 2018           | 133            | ↓                             |
| Quarter ending June 2018            | 141            | ↑                             |
| Quarter ending September 2018       | 135            | ↓                             |
| Quarter ending December 2018        | 135            | →                             |
| <b>Variance since December 2017</b> | <b>(10.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 18   |
| May       | 39                                | 30   |
| June      | 63                                | 69   |
| July      | 96                                | 99   |
| August    | 135                               | 114  |
| September | 153                               | 141  |
| October   | 195                               | 177  |
| November  | 249                               | 204  |
| December  | 279                               | 228  |
| January   | 309                               |      |
| February  | 348                               |      |
| March     | 375                               |      |
| April     | 390                               |      |
| May       | 390                               |      |
| June      | 390                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 81          | 0.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 81          | 0.0%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 76          | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 76          | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 76          | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

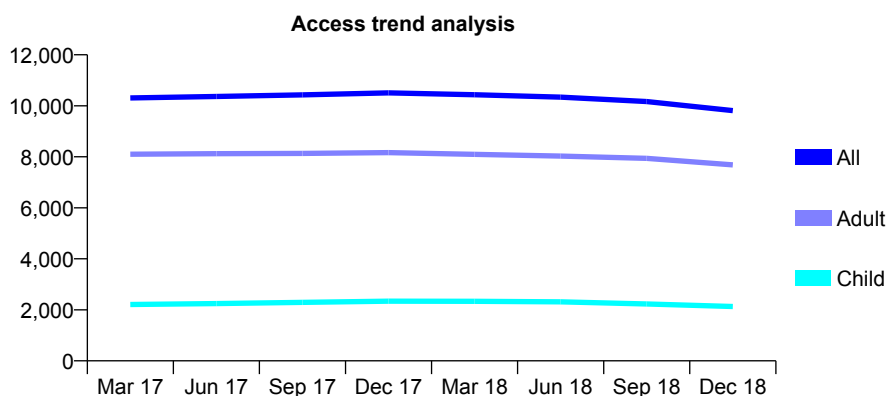
## Q58 - Vital Signs At a Glance Contract Report for 101338/0048 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | Pilot Contract                 |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2007                     |
| Contract end date    |                                |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 41,400        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,167,356.62 |

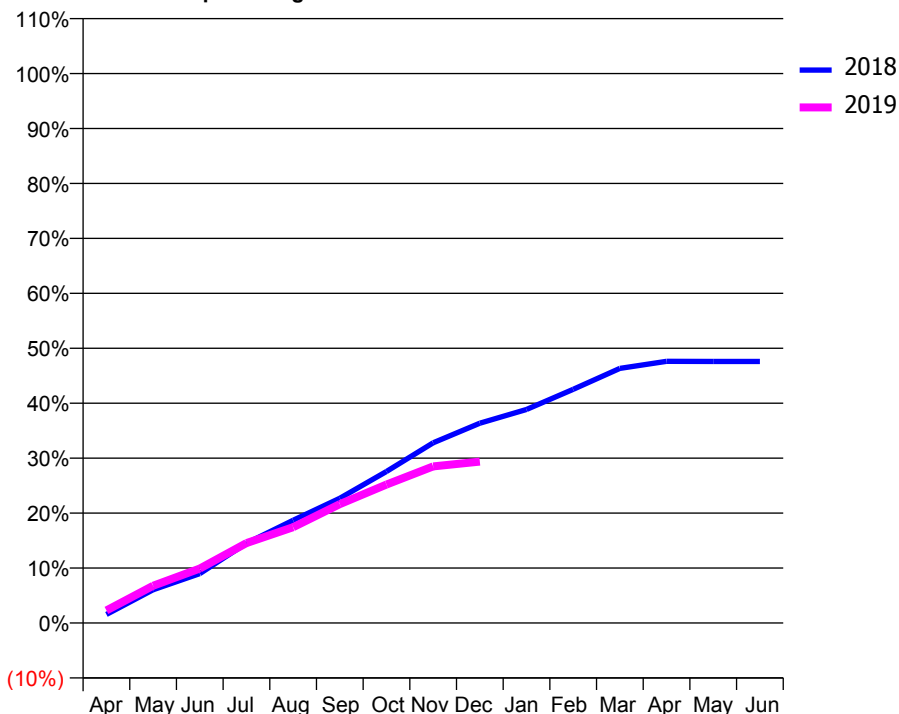
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 10,505        |                               |
| Quarter ending March 2018           | 10,435        | →                             |
| Quarter ending June 2018            | 10,339        | →                             |
| Quarter ending September 2018       | 10,166        | ↓                             |
| Quarter ending December 2018        | 9,813         | ↓                             |
| <b>Variance since December 2017</b> | <b>(6.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 650                               | 946    |
| May       | 2,502                             | 2,811  |
| June      | 3,718                             | 4,108  |
| July      | 6,013                             | 6,022  |
| August    | 7,739                             | 7,220  |
| September | 9,400                             | 8,953  |
| October   | 11,414                            | 10,433 |
| November  | 13,574                            | 11,800 |
| December  | 15,055                            | 12,161 |
| January   | 16,091                            |        |
| February  | 17,611                            |        |
| March     | 19,187                            |        |
| April     | 19,721                            |        |
| May       | 19,710                            |        |
| June      | 19,710                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 1,253       | 2.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 238      | 4,617       | 5.2%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 358      | 1,253       | 28.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,236    | 4,617       | 26.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 288      | 5,612       | 5.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 5,612       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 5,612       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

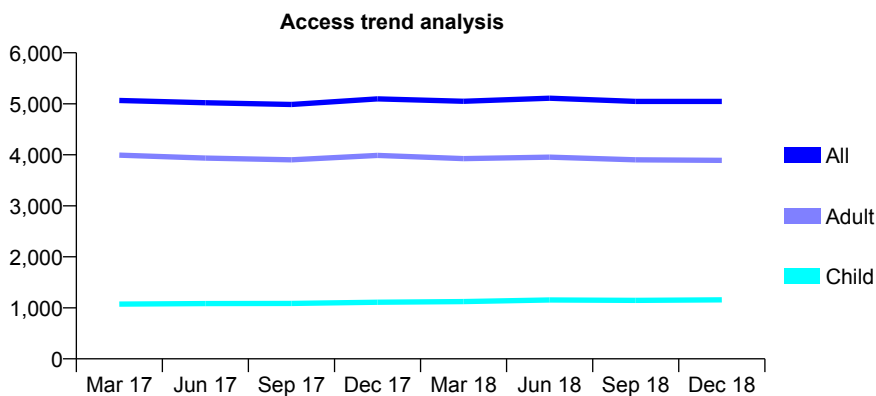
## Q58 - Vital Signs At a Glance Contract Report for 101338/0065 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/06/2008                     |
| Contract end date    |                                |

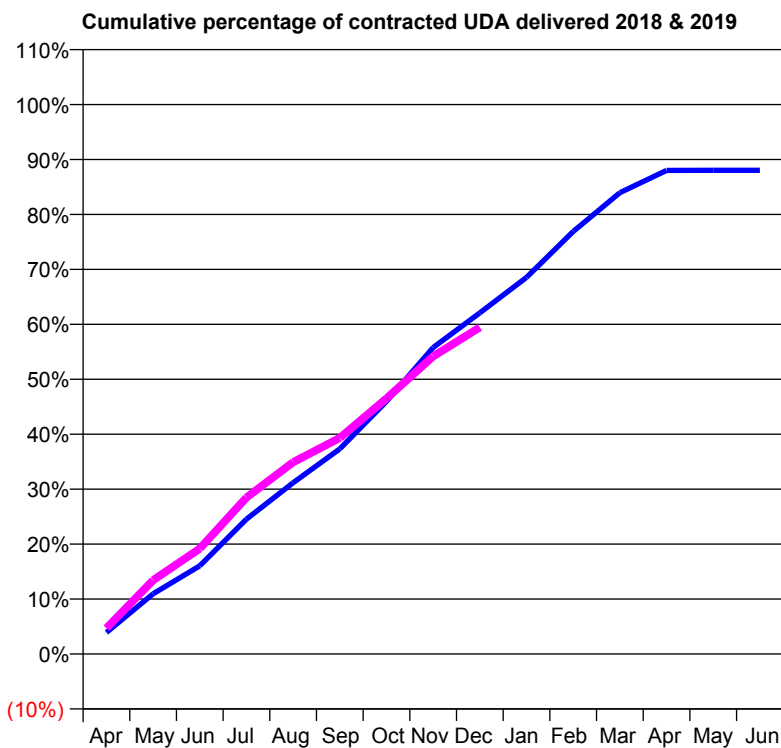
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £325,720.79 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,097         |                               |
| Quarter ending March 2018           | 5,049         | →                             |
| Quarter ending June 2018            | 5,109         | →                             |
| Quarter ending September 2018       | 5,048         | ↓                             |
| Quarter ending December 2018        | 5,048         | →                             |
| <b>Variance since December 2017</b> | <b>(1.0%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 529                               | 634   |
| May       | 1,478                             | 1,812 |
| June      | 2,167                             | 2,589 |
| July      | 3,314                             | 3,844 |
| August    | 4,209                             | 4,713 |
| September | 5,040                             | 5,307 |
| October   | 6,205                             | 6,278 |
| November  | 7,529                             | 7,313 |
| December  | 8,383                             | 8,024 |
| January   | 9,253                             |       |
| February  | 10,380                            |       |
| March     | 11,334                            |       |
| April     | 11,879                            |       |
| May       | 11,883                            |       |
| June      | 11,884                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 1,011       | 5.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 322      | 3,053       | 10.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 520      | 1,011       | 51.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,311    | 3,053       | 42.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 308      | 3,856       | 8.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 3,856       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 42       | 3,856       | 1.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

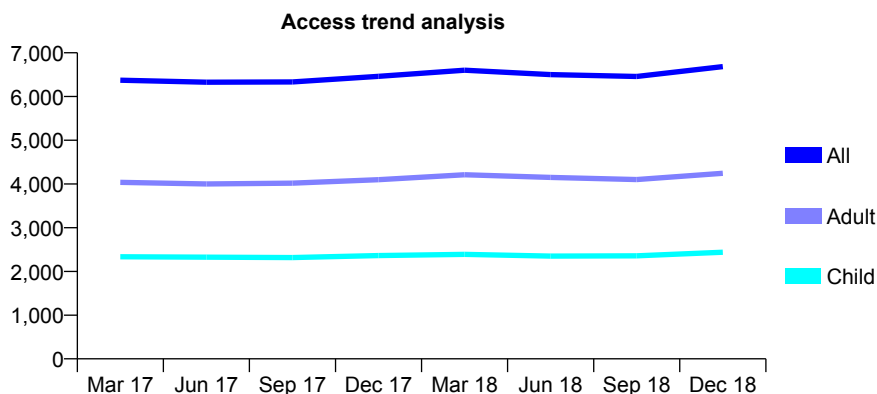
## Q58 - Vital Signs At a Glance Contract Report for 101362/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | Pilot Contract           |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

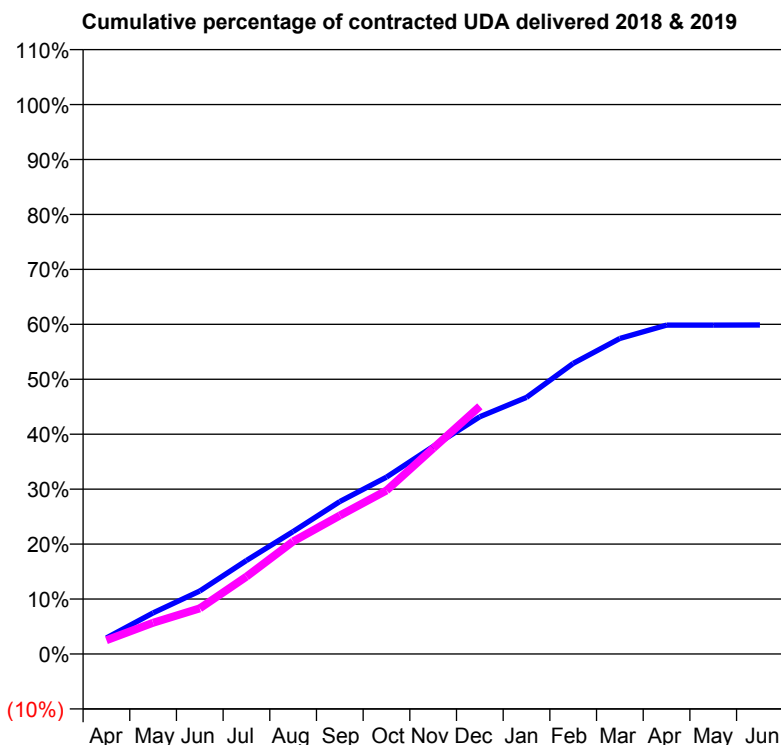
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £620,434.55 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,461       |                               |
| Quarter ending March 2018           | 6,601       | ↑                             |
| Quarter ending June 2018            | 6,502       | ↓                             |
| Quarter ending September 2018       | 6,458       | →                             |
| Quarter ending December 2018        | 6,683       | ↑                             |
| <b>Variance since December 2017</b> | <b>3.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 527                               | 452   |
| May       | 1,349                             | 1,026 |
| June      | 2,066                             | 1,498 |
| July      | 3,063                             | 2,536 |
| August    | 4,011                             | 3,688 |
| September | 4,995                             | 4,537 |
| October   | 5,794                             | 5,357 |
| November  | 6,799                             | 6,738 |
| December  | 7,771                             | 8,115 |
| January   | 8,406                             |       |
| February  | 9,519                             |       |
| March     | 10,339                            |       |
| April     | 10,775                            |       |
| May       | 10,775                            |       |
| June      | 10,778                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 2,497       | 3.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 225      | 3,541       | 6.4%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,486    | 2,497       | 59.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,555    | 3,541       | 43.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 350      | 5,633       | 6.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 5,633       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 5,633       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

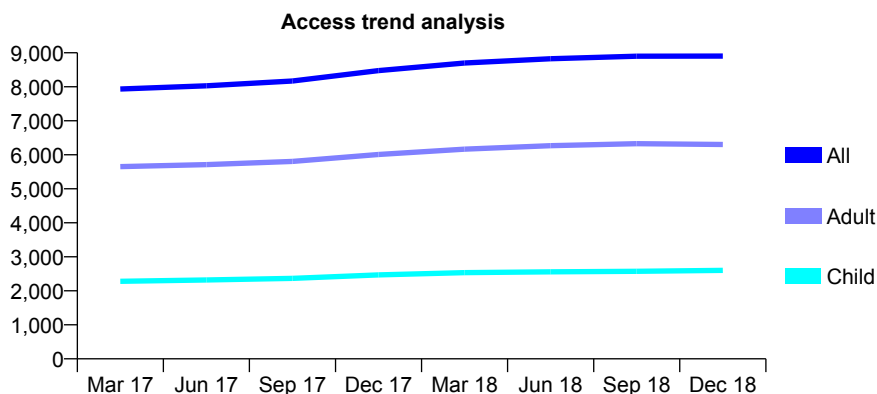
## Q58 - Vital Signs At a Glance Contract Report for 101362/0002 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 02/10/2006               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,795      |
| Carry forward general activity (UDA)        | 273         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £500,277.60 |

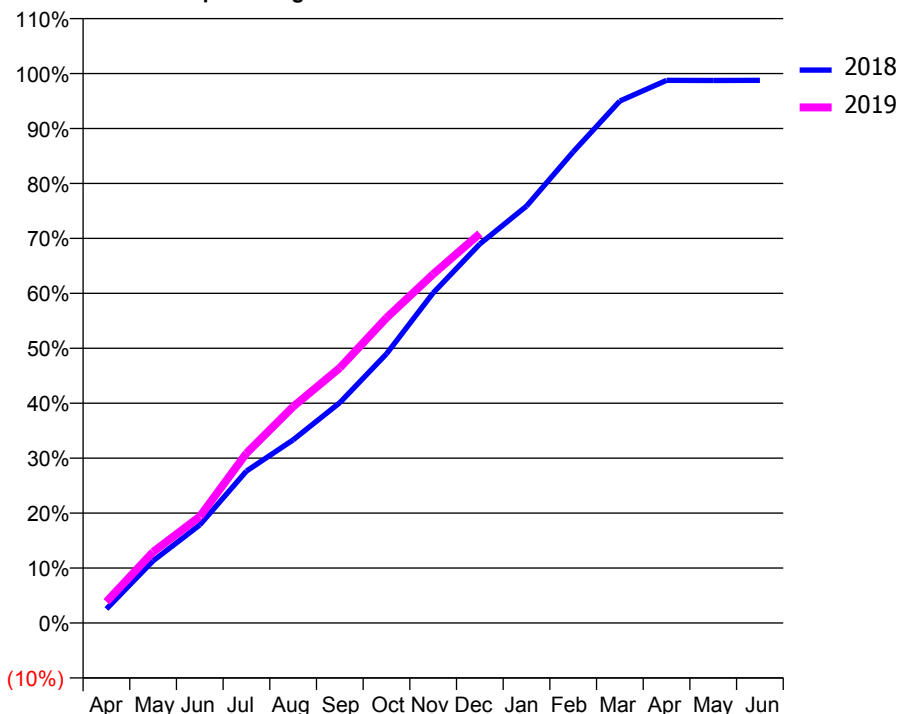
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,478       |                               |
| Quarter ending March 2018           | 8,699       | ↑                             |
| Quarter ending June 2018            | 8,827       | →                             |
| Quarter ending September 2018       | 8,900       | →                             |
| Quarter ending December 2018        | 8,905       | →                             |
| <b>Variance since December 2017</b> | <b>5.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 559                               | 846    |
| May       | 2,467                             | 2,820  |
| June      | 3,888                             | 4,223  |
| July      | 6,027                             | 6,737  |
| August    | 7,267                             | 8,579  |
| September | 8,739                             | 10,120 |
| October   | 10,675                            | 12,102 |
| November  | 13,091                            | 13,839 |
| December  | 15,036                            | 15,446 |
| January   | 16,537                            |        |
| February  | 18,688                            |        |
| March     | 20,706                            |        |
| April     | 21,522                            |        |
| May       | 21,520                            |        |
| June      | 21,521                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 259      | 2,928       | 8.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,021    | 6,373       | 16.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,813    | 2,928       | 61.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,334    | 6,373       | 52.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 770      | 8,906       | 8.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 57       | 8,906       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 8,906       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

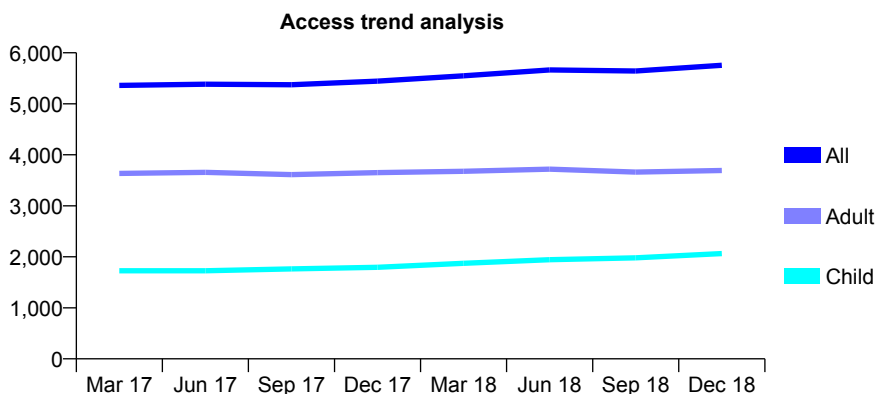
## Q58 - Vital Signs At a Glance Contract Report for 101362/0009 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/06/2008               |
| Contract end date    |                          |

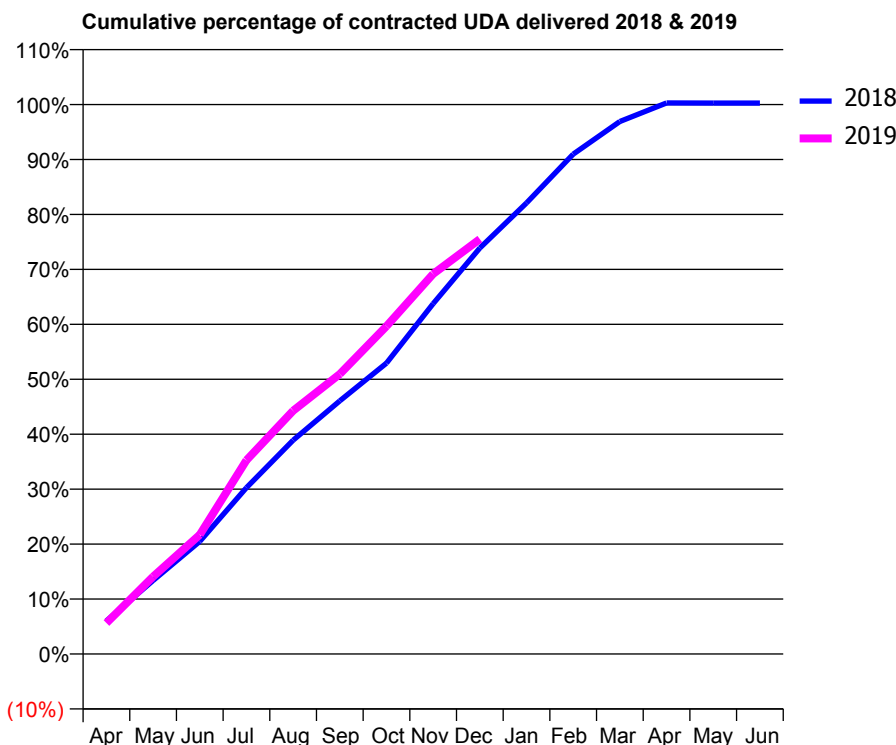
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,918      |
| Carry forward general activity (UDA)        | -32         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £298,419.17 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,445       |                               |
| Quarter ending March 2018           | 5,550       | →                             |
| Quarter ending June 2018            | 5,663       | ↑                             |
| Quarter ending September 2018       | 5,642       | →                             |
| Quarter ending December 2018        | 5,755       | ↑                             |
| <b>Variance since December 2017</b> | <b>5.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 780                               | 728   |
| May       | 1,729                             | 1,819 |
| June      | 2,647                             | 2,806 |
| July      | 3,911                             | 4,557 |
| August    | 5,026                             | 5,720 |
| September | 5,952                             | 6,582 |
| October   | 6,840                             | 7,708 |
| November  | 8,237                             | 8,937 |
| December  | 9,543                             | 9,754 |
| January   | 10,603                            |       |
| February  | 11,749                            |       |
| March     | 12,520                            |       |
| April     | 12,955                            |       |
| May       | 12,950                            |       |
| June      | 12,950                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 140      | 1,947       | 7.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 388      | 2,996       | 13.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 952      | 1,947       | 48.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,063    | 2,996       | 35.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 410      | 4,717       | 8.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 4,717       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 4,717       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

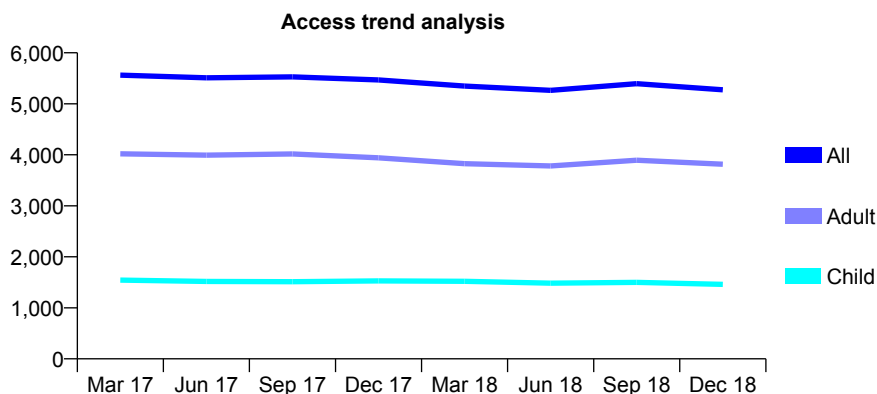
## Q58 - Vital Signs At a Glance Contract Report for 101362/0020 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 20/08/2009               |
| Contract end date    |                          |

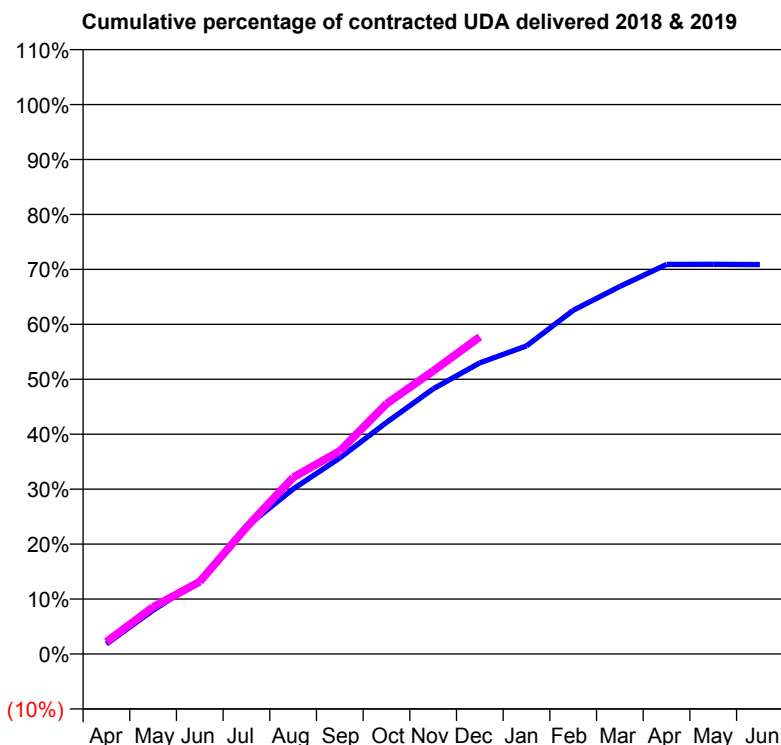
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £370,587.85 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,467         |                               |
| Quarter ending March 2018           | 5,347         | ↓                             |
| Quarter ending June 2018            | 5,265         | ↓                             |
| Quarter ending September 2018       | 5,394         | ↑                             |
| Quarter ending December 2018        | 5,275         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 256                               | 312   |
| May       | 1,116                             | 1,198 |
| June      | 1,876                             | 1,844 |
| July      | 3,246                             | 3,230 |
| August    | 4,204                             | 4,499 |
| September | 4,995                             | 5,172 |
| October   | 5,898                             | 6,374 |
| November  | 6,756                             | 7,210 |
| December  | 7,418                             | 8,080 |
| January   | 7,850                             |       |
| February  | 8,757                             |       |
| March     | 9,364                             |       |
| April     | 9,925                             |       |
| May       | 9,930                             |       |
| June      | 9,922                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 131      | 1,688       | 7.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 432      | 3,576       | 12.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,060    | 1,688       | 62.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,325    | 3,576       | 37.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 486      | 4,961       | 9.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 4,961       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 4,961       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



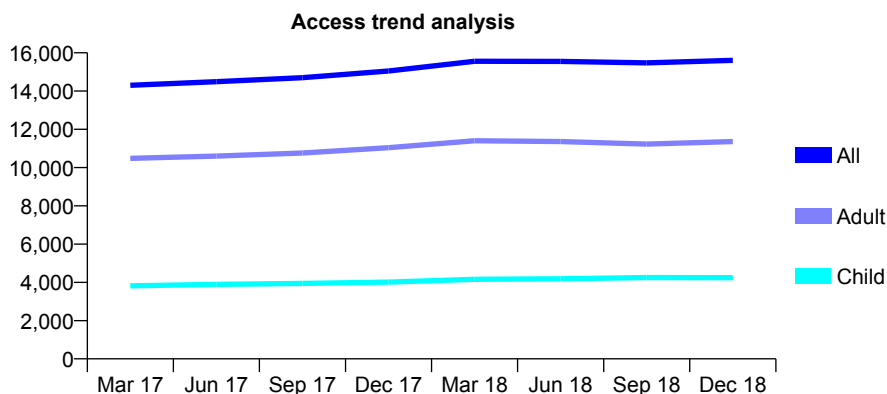
## Q58 - Vital Signs At a Glance Contract Report for 101362/0021 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/10/2009               |
| Contract end date    |                          |

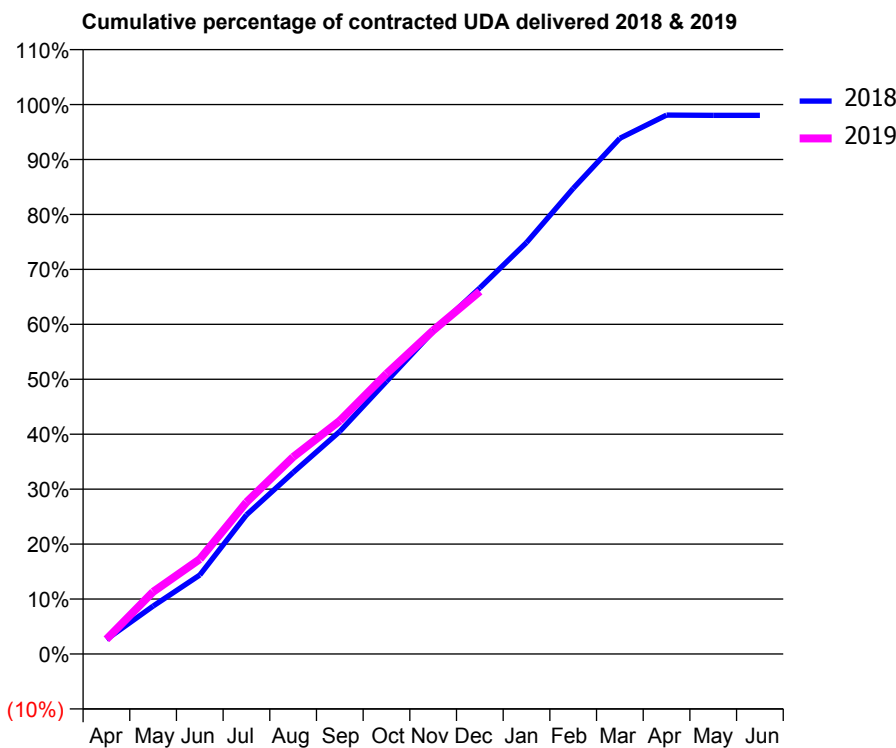
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 40,147        |
| Carry forward general activity (UDA)        | 794           |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,202,524.08 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 15,051      |                               |
| Quarter ending March 2018           | 15,557      | ↑                             |
| Quarter ending June 2018            | 15,547      | →                             |
| Quarter ending September 2018       | 15,476      | →                             |
| Quarter ending December 2018        | 15,604      | →                             |
| <b>Variance since December 2017</b> | <b>3.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,064                             | 1,077  |
| May       | 3,500                             | 4,549  |
| June      | 5,775                             | 6,927  |
| July      | 10,168                            | 11,092 |
| August    | 13,267                            | 14,392 |
| September | 16,264                            | 17,045 |
| October   | 19,922                            | 20,472 |
| November  | 23,568                            | 23,637 |
| December  | 26,746                            | 26,492 |
| January   | 30,057                            |        |
| February  | 34,011                            |        |
| March     | 37,681                            |        |
| April     | 39,377                            |        |
| May       | 39,351                            |        |
| June      | 39,352                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 391      | 4,792       | 8.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,734    | 11,219      | 15.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,023    | 4,792       | 63.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,844    | 11,219      | 52.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 3,069    | 15,108      | 20.3%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 72       | 15,108      | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 15,108      | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

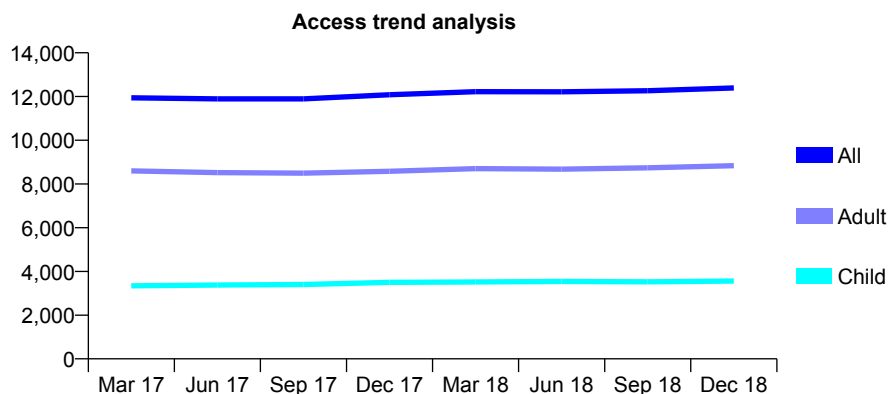
## Q58 - Vital Signs At a Glance Contract Report for 101370/0047 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

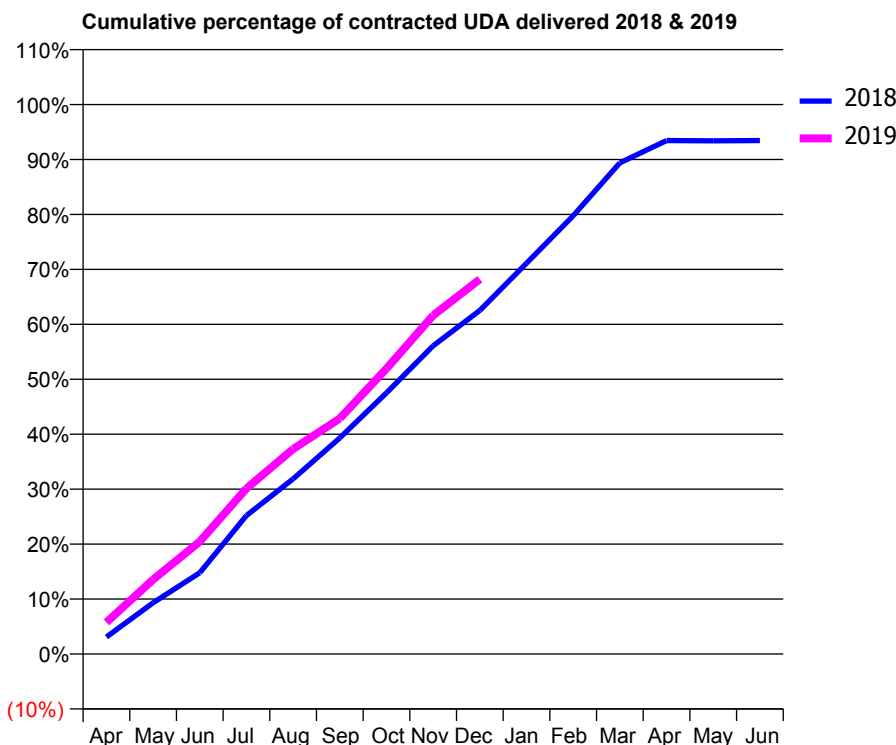
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 29,673      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £826,307.15 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 12,080      |                               |
| Quarter ending March 2018           | 12,220      | →                             |
| Quarter ending June 2018            | 12,217      | →                             |
| Quarter ending September 2018       | 12,265      | →                             |
| Quarter ending December 2018        | 12,393      | →                             |
| <b>Variance since December 2017</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 916                               | 1,710  |
| May       | 2,769                             | 4,023  |
| June      | 4,388                             | 6,072  |
| July      | 7,480                             | 8,937  |
| August    | 9,460                             | 11,069 |
| September | 11,669                            | 12,721 |
| October   | 14,104                            | 15,415 |
| November  | 16,645                            | 18,286 |
| December  | 18,555                            | 20,235 |
| January   | 21,102                            |        |
| February  | 23,664                            |        |
| March     | 26,525                            |        |
| April     | 27,723                            |        |
| May       | 27,715                            |        |
| June      | 27,723                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 124      | 3,444       | 3.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 503      | 7,326       | 6.9%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,979    | 3,444       | 57.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,466    | 7,326       | 47.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 374      | 10,235      | 3.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 10,235      | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 89       | 10,235      | 0.9%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

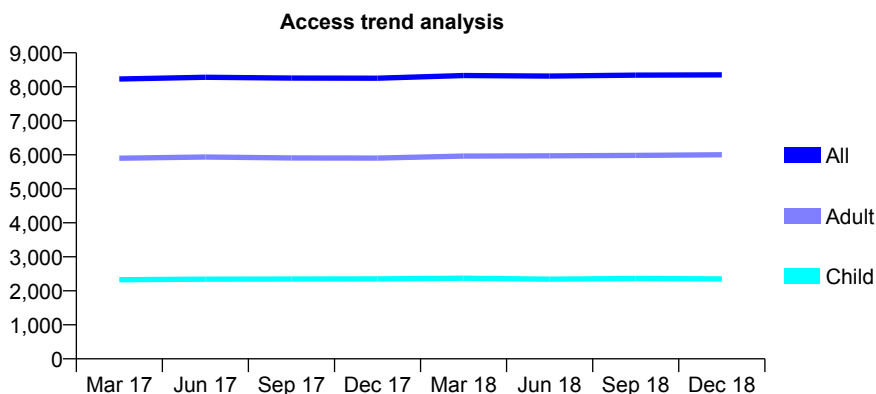
## Q58 - Vital Signs At a Glance Contract Report for 101370/0057 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

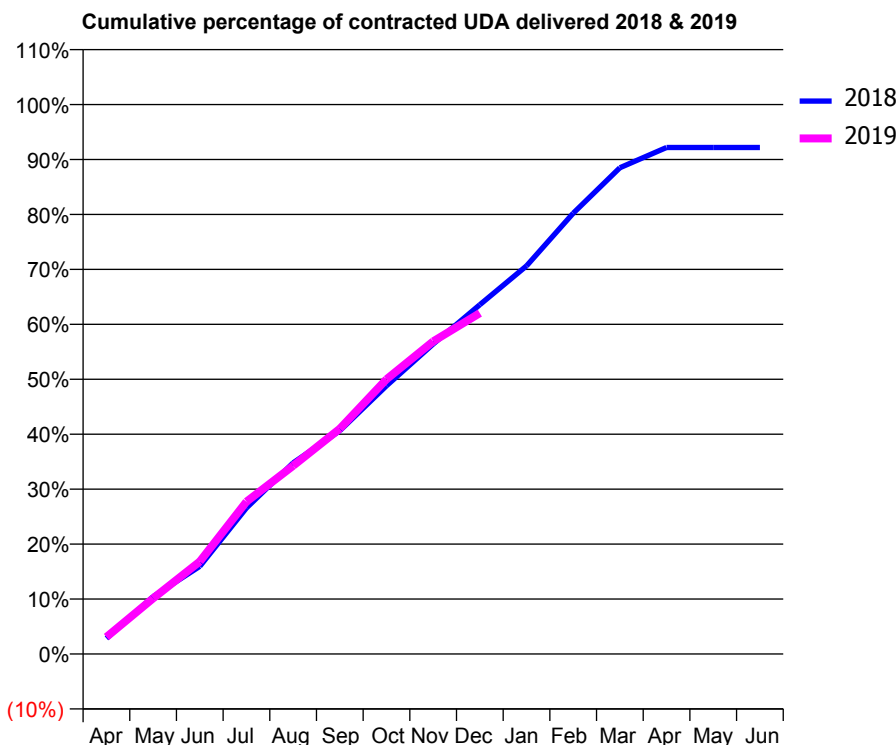
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,667      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £628,042.60 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,254       |                               |
| Quarter ending March 2018           | 8,333       | →                             |
| Quarter ending June 2018            | 8,314       | →                             |
| Quarter ending September 2018       | 8,345       | →                             |
| Quarter ending December 2018        | 8,351       | →                             |
| <b>Variance since December 2017</b> | <b>1.2%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 706                               | 761    |
| May       | 2,579                             | 2,501  |
| June      | 3,938                             | 4,153  |
| July      | 6,559                             | 6,836  |
| August    | 8,580                             | 8,448  |
| September | 10,023                            | 10,110 |
| October   | 12,039                            | 12,336 |
| November  | 13,914                            | 14,036 |
| December  | 15,678                            | 15,305 |
| January   | 17,421                            |        |
| February  | 19,786                            |        |
| March     | 21,830                            |        |
| April     | 22,737                            |        |
| May       | 22,736                            |        |
| June      | 22,738                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 77       | 2,338       | 3.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 328      | 5,394       | 6.1%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 909      | 2,338       | 38.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,014    | 5,394       | 37.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 250      | 7,330       | 3.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 7,330       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 77       | 7,330       | 1.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

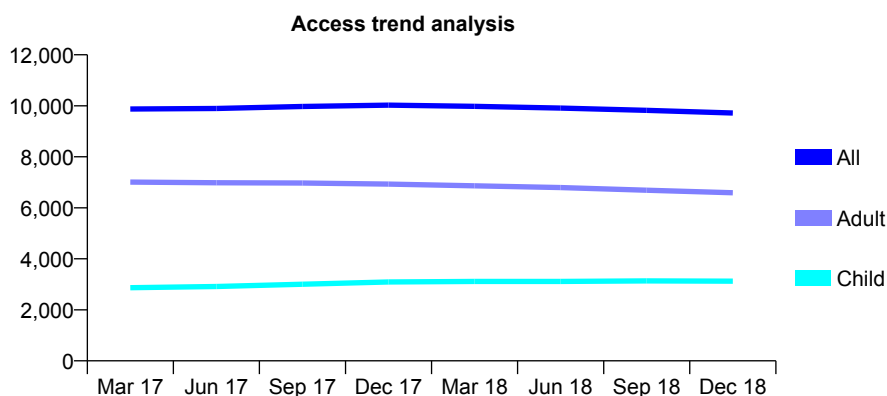
## Q58 - Vital Signs At a Glance Contract Report for 101370/0064 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 31,719      |
| Carry forward general activity (UDA)        | 1,124       |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £881,811.64 |

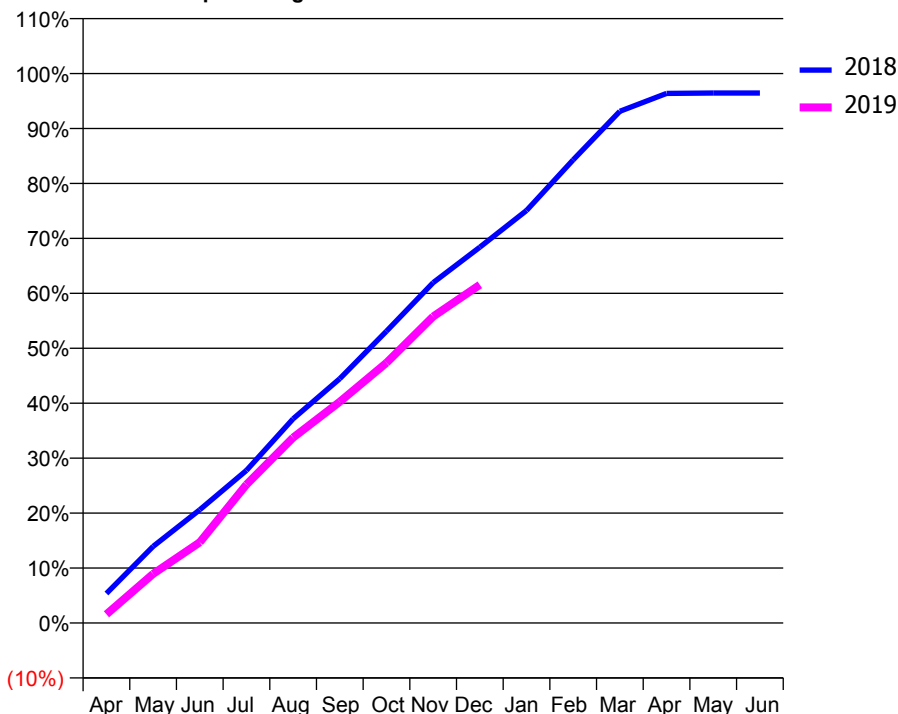
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 10,025        |                               |
| Quarter ending March 2018           | 9,978         | →                             |
| Quarter ending June 2018            | 9,910         | →                             |
| Quarter ending September 2018       | 9,821         | →                             |
| Quarter ending December 2018        | 9,716         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,705                             | 501    |
| May       | 4,421                             | 2,837  |
| June      | 6,536                             | 4,660  |
| July      | 8,809                             | 7,993  |
| August    | 11,789                            | 10,706 |
| September | 14,103                            | 12,772 |
| October   | 16,844                            | 15,020 |
| November  | 19,647                            | 17,689 |
| December  | 21,697                            | 19,523 |
| January   | 23,808                            |        |
| February  | 26,739                            |        |
| March     | 29,537                            |        |
| April     | 30,570                            |        |
| May       | 30,595                            |        |
| June      | 30,595                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 211      | 3,044       | 6.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 665      | 5,392       | 12.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,590    | 3,044       | 52.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,521    | 5,392       | 46.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 525      | 8,031       | 6.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 8,031       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 120      | 8,031       | 1.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

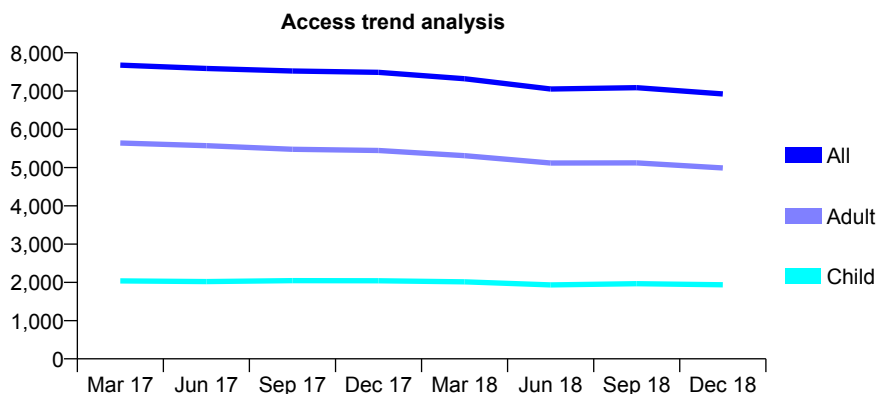
## Q58 - Vital Signs At a Glance Contract Report for 101370/0065 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,251      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £520,327.64 |

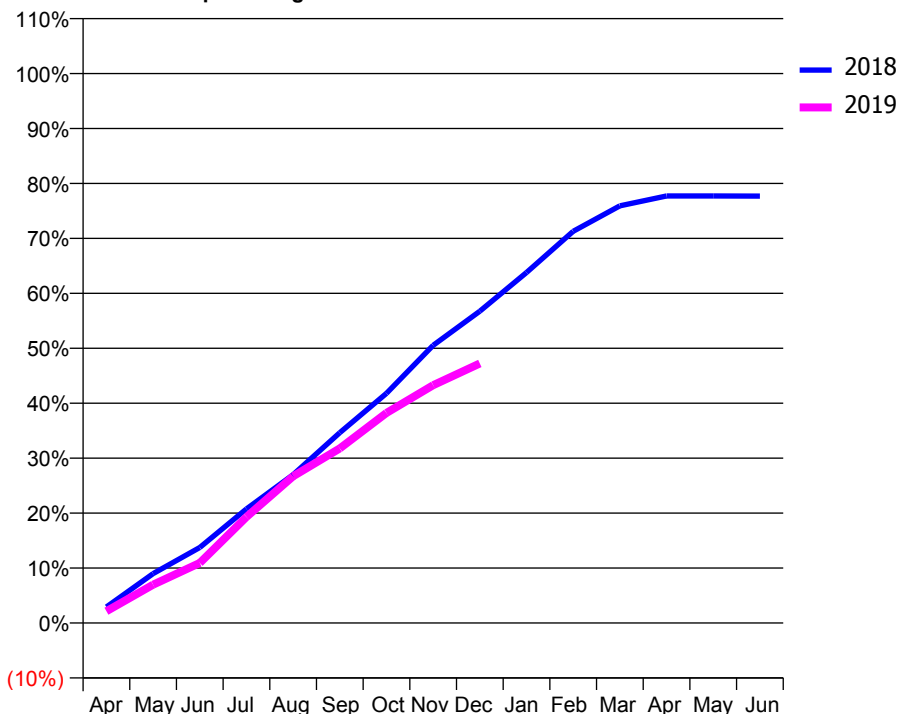
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,490         |                               |
| Quarter ending March 2018           | 7,322         | ↓                             |
| Quarter ending June 2018            | 7,052         | ↓                             |
| Quarter ending September 2018       | 7,088         | →                             |
| Quarter ending December 2018        | 6,926         | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 621                               | 456    |
| May       | 1,913                             | 1,482  |
| June      | 2,923                             | 2,323  |
| July      | 4,413                             | 4,105  |
| August    | 5,738                             | 5,677  |
| September | 7,361                             | 6,754  |
| October   | 8,883                             | 8,125  |
| November  | 10,737                            | 9,197  |
| December  | 12,057                            | 10,040 |
| January   | 13,554                            |        |
| February  | 15,148                            |        |
| March     | 16,136                            |        |
| April     | 16,515                            |        |
| May       | 16,516                            |        |
| June      | 16,512                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 1,885       | 5.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 591      | 4,310       | 13.7%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,013    | 1,885       | 53.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,909    | 4,310       | 44.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 501      | 5,979       | 8.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 5,979       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 94       | 5,979       | 1.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

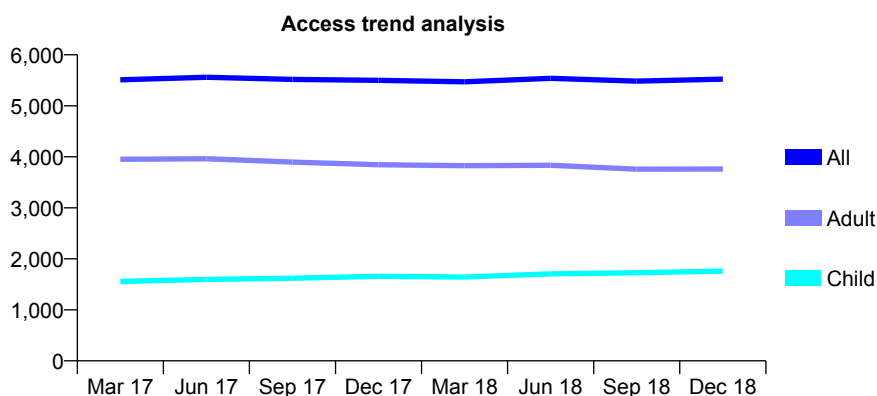
## Q58 - Vital Signs At a Glance Contract Report for 101435/0003 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | IDH Limited             |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,825      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 428         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £444,136.14 |

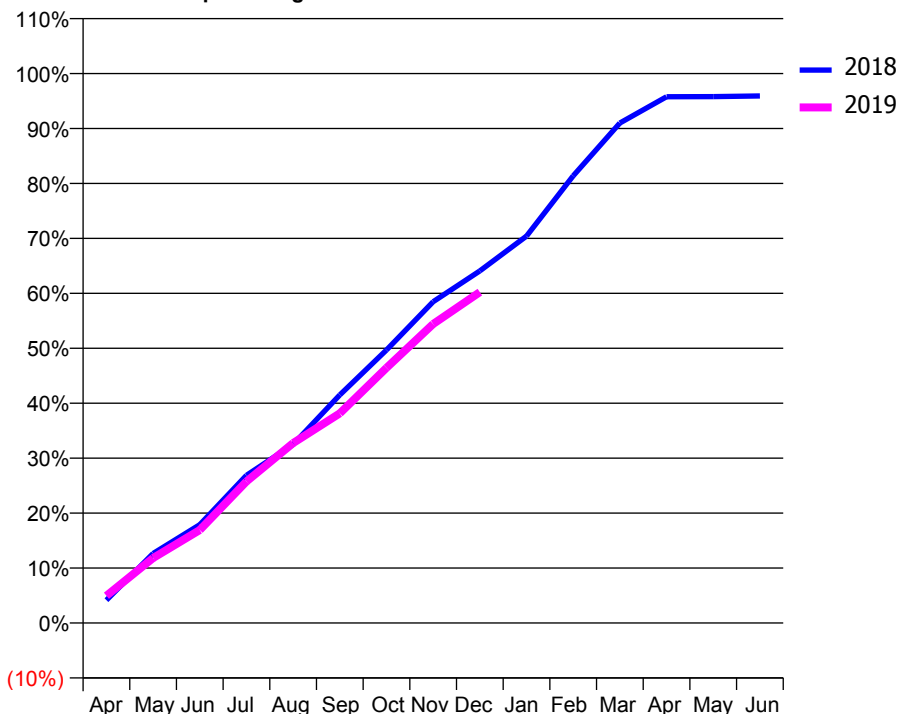
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,500       |                               |
| Quarter ending March 2018           | 5,470       | →                             |
| Quarter ending June 2018            | 5,538       | →                             |
| Quarter ending September 2018       | 5,484       | →                             |
| Quarter ending December 2018        | 5,523       | →                             |
| <b>Variance since December 2017</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 657                               | 785   |
| May       | 2,002                             | 1,872 |
| June      | 2,831                             | 2,680 |
| July      | 4,254                             | 4,078 |
| August    | 5,145                             | 5,183 |
| September | 6,568                             | 6,041 |
| October   | 7,861                             | 7,350 |
| November  | 9,253                             | 8,611 |
| December  | 10,140                            | 9,531 |
| January   | 11,143                            |       |
| February  | 12,880                            |       |
| March     | 14,400                            |       |
| April     | 15,157                            |       |
| May       | 15,160                            |       |
| June      | 15,180                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 126      | 1,733       | 7.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 275      | 2,769       | 9.9%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 840      | 1,733       | 48.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,063    | 2,769       | 38.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 373      | 4,233       | 8.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 4,233       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 4,233       | 0.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

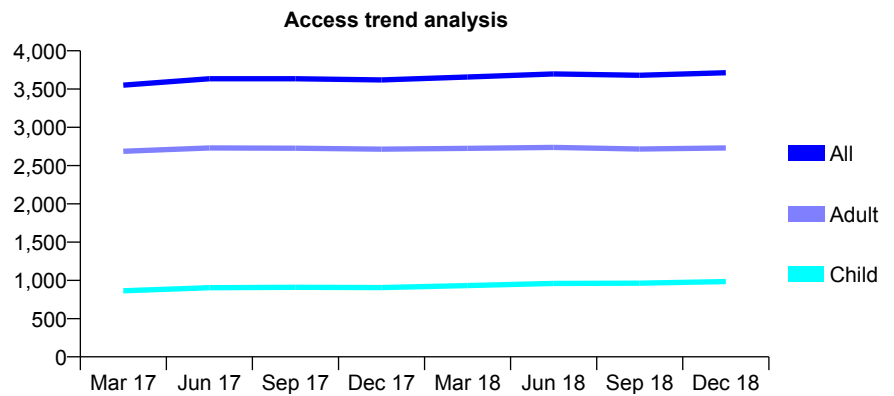
## Q58 - Vital Signs At a Glance Contract Report for 101435/0081 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2008   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,105      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £292,940.77 |

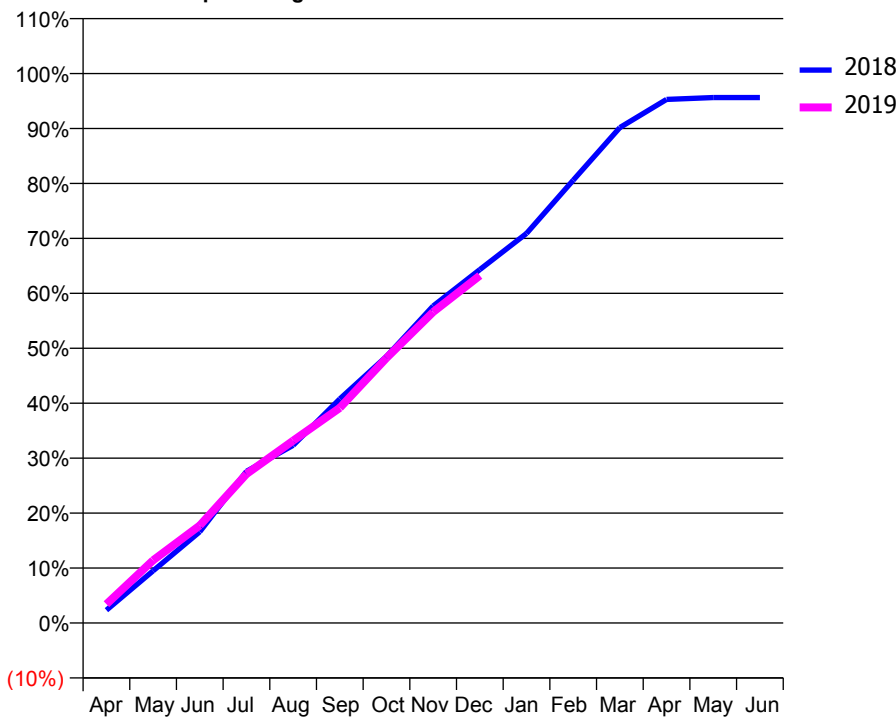
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,620       |                               |
| Quarter ending March 2018           | 3,657       | →                             |
| Quarter ending June 2018            | 3,698       | →                             |
| Quarter ending September 2018       | 3,680       | →                             |
| Quarter ending December 2018        | 3,714       | →                             |
| <b>Variance since December 2017</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 260                               | 380   |
| May       | 1,054                             | 1,268 |
| June      | 1,846                             | 1,970 |
| July      | 3,066                             | 3,012 |
| August    | 3,590                             | 3,686 |
| September | 4,528                             | 4,347 |
| October   | 5,388                             | 5,356 |
| November  | 6,408                             | 6,286 |
| December  | 7,141                             | 7,023 |
| January   | 7,874                             |       |
| February  | 8,949                             |       |
| March     | 10,012                            |       |
| April     | 10,580                            |       |
| May       | 10,619                            |       |
| June      | 10,619                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 930         | 4.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 250      | 2,235       | 11.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 439      | 930         | 47.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 837      | 2,235       | 37.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 259      | 3,012       | 8.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 3,012       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 3,012       | 0.8%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

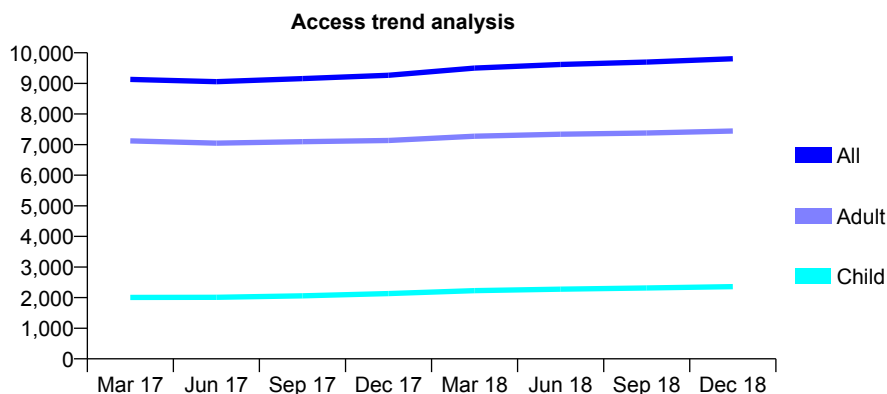
## Q58 - Vital Signs At a Glance Contract Report for 101435/0082 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2008   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,924      |
| Carry forward general activity (UDA)        | 554         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £615,692.07 |

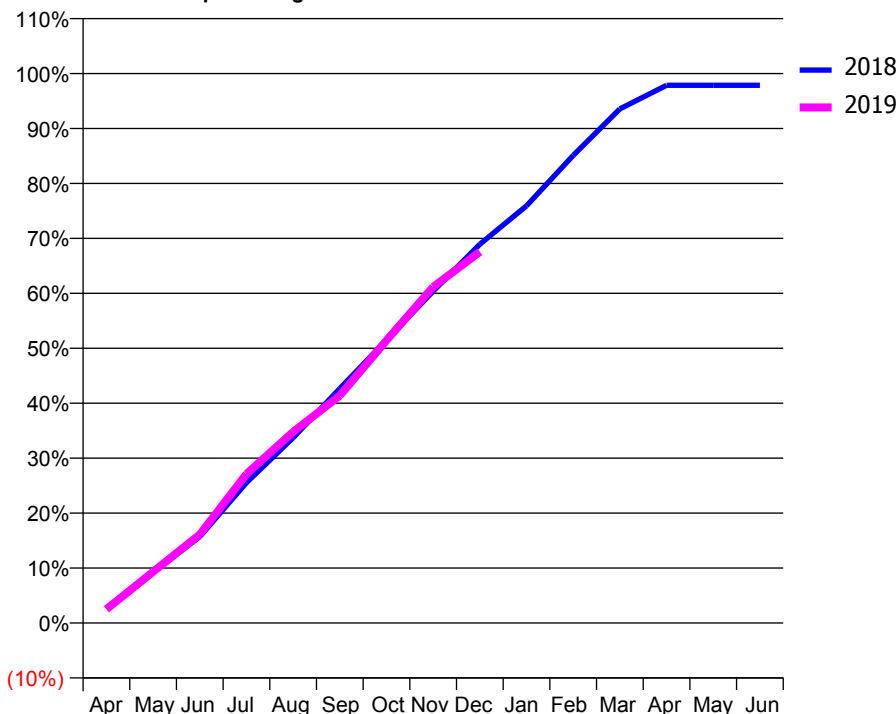
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 9,266       |                               |
| Quarter ending March 2018           | 9,502       | ↑                             |
| Quarter ending June 2018            | 9,617       | →                             |
| Quarter ending September 2018       | 9,699       | →                             |
| Quarter ending December 2018        | 9,804       | →                             |
| <b>Variance since December 2017</b> | <b>5.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 705                               | 649    |
| May       | 2,396                             | 2,417  |
| June      | 4,071                             | 4,173  |
| July      | 6,624                             | 7,031  |
| August    | 8,738                             | 9,016  |
| September | 11,063                            | 10,728 |
| October   | 13,353                            | 13,337 |
| November  | 15,652                            | 15,854 |
| December  | 17,869                            | 17,511 |
| January   | 19,684                            |        |
| February  | 22,062                            |        |
| March     | 24,254                            |        |
| April     | 25,367                            |        |
| May       | 25,369                            |        |
| June      | 25,369                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 152      | 2,585       | 5.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,090    | 8,182       | 13.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,514    | 2,585       | 58.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,713    | 8,182       | 57.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 577      | 10,169      | 5.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 124      | 10,169      | 1.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 180      | 10,169      | 1.8%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 5           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



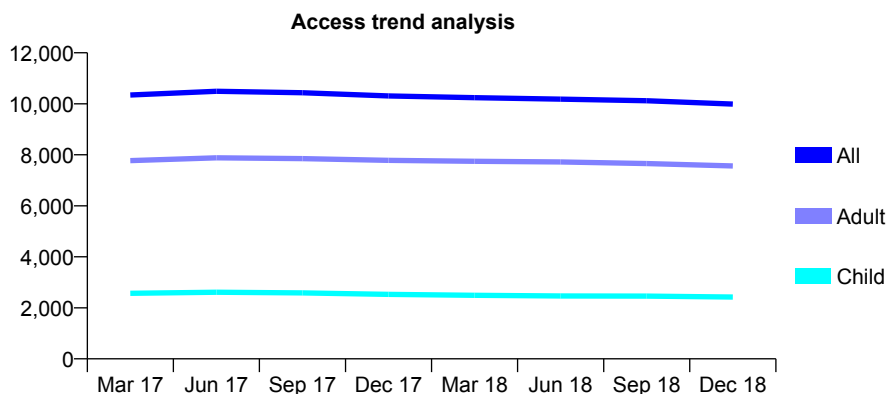
## Q58 - Vital Signs At a Glance Contract Report for 101435/0088 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 23/02/2008   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 29,108      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £830,997.66 |

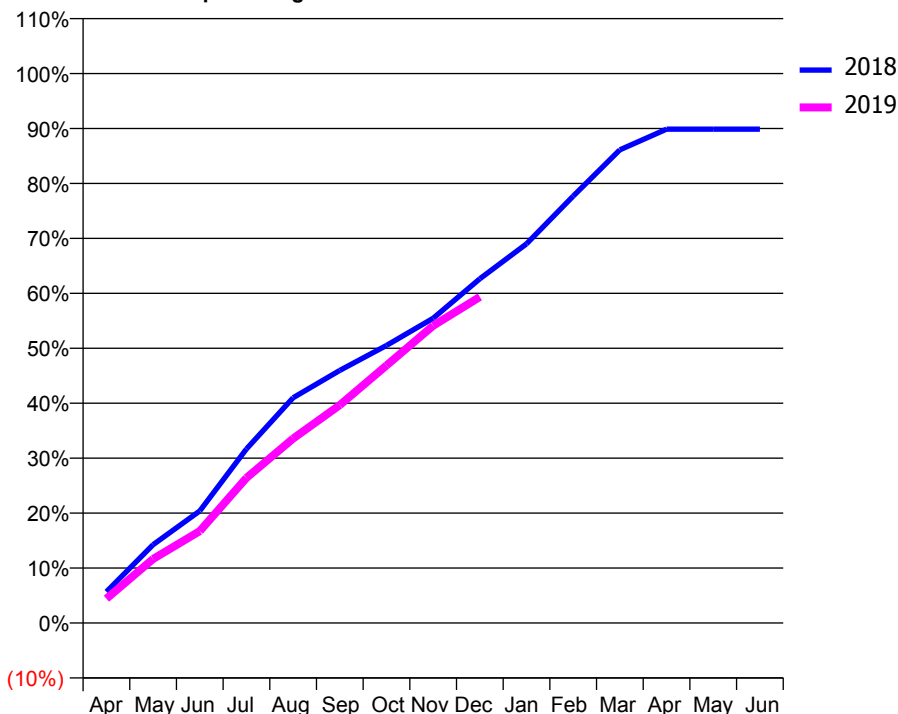
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 10,309        |                               |
| Quarter ending March 2018           | 10,239        | →                             |
| Quarter ending June 2018            | 10,183        | →                             |
| Quarter ending September 2018       | 10,118        | →                             |
| Quarter ending December 2018        | 9,987         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,656                             | 1,286  |
| May       | 4,148                             | 3,394  |
| June      | 5,939                             | 4,873  |
| July      | 9,224                             | 7,687  |
| August    | 11,937                            | 9,770  |
| September | 13,382                            | 11,542 |
| October   | 14,702                            | 13,641 |
| November  | 16,141                            | 15,752 |
| December  | 18,235                            | 17,276 |
| January   | 20,088                            |        |
| February  | 22,611                            |        |
| March     | 25,062                            |        |
| April     | 26,159                            |        |
| May       | 26,161                            |        |
| June      | 26,163                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 146      | 2,679       | 5.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 996      | 7,671       | 13.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,788    | 2,679       | 66.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,150    | 7,671       | 54.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 774      | 9,848       | 7.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 62       | 9,848       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 175      | 9,848       | 1.8%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

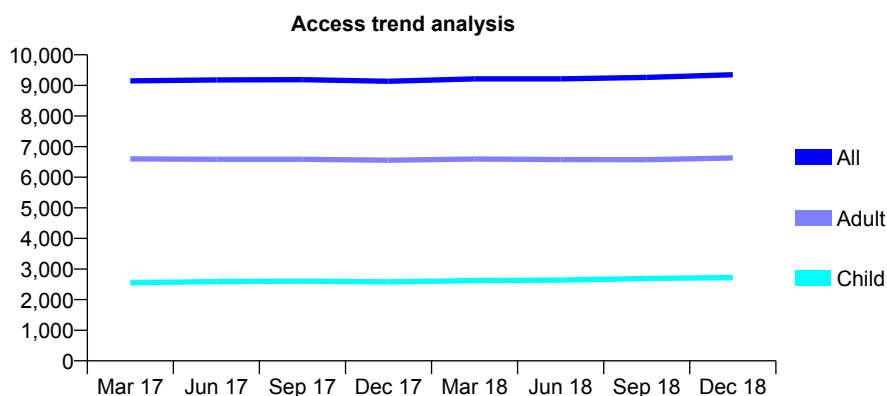
## Q58 - Vital Signs At a Glance Contract Report for 101435/0089 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 23/02/2008   |
| Contract end date    |              |

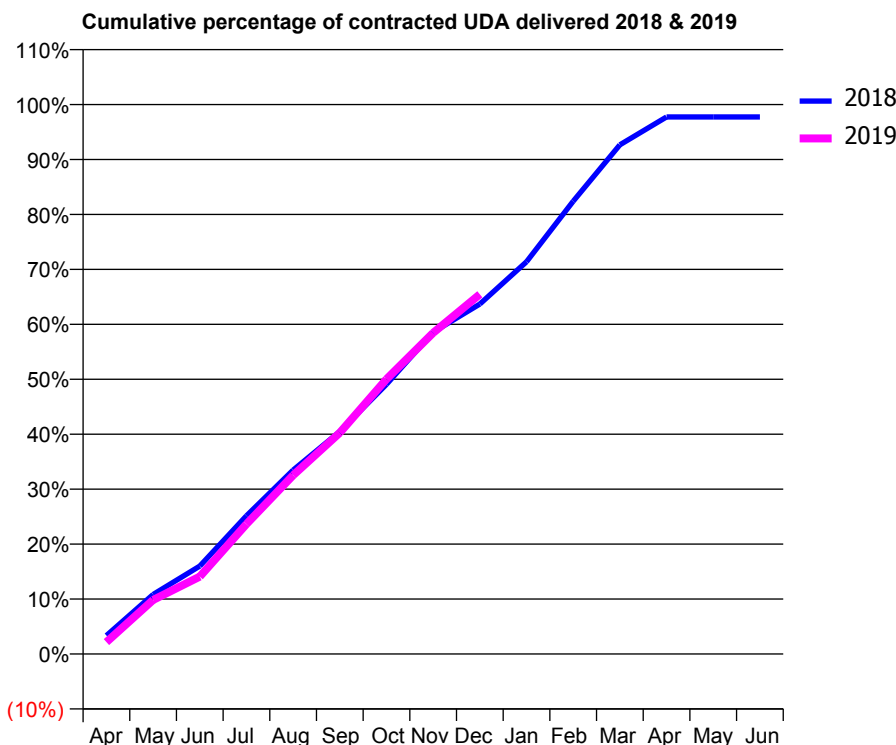
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,831      |
| Carry forward general activity (UDA)        | 492         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £623,247.32 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 9,136       |                               |
| Quarter ending March 2018           | 9,213       | →                             |
| Quarter ending June 2018            | 9,215       | →                             |
| Quarter ending September 2018       | 9,261       | →                             |
| Quarter ending December 2018        | 9,350       | →                             |
| <b>Variance since December 2017</b> | <b>2.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 732                               | 473    |
| May       | 2,364                             | 2,150  |
| June      | 3,495                             | 3,075  |
| July      | 5,489                             | 5,165  |
| August    | 7,308                             | 7,102  |
| September | 8,841                             | 8,794  |
| October   | 10,715                            | 10,921 |
| November  | 12,784                            | 12,757 |
| December  | 13,903                            | 14,289 |
| January   | 15,584                            |        |
| February  | 17,987                            |        |
| March     | 20,231                            |        |
| April     | 21,338                            |        |
| May       | 21,338                            |        |
| June      | 21,338                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 133      | 2,994       | 4.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 439      | 5,455       | 8.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,954    | 2,994       | 65.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,771    | 5,455       | 32.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 344      | 8,000       | 4.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 8,000       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 65       | 8,000       | 0.8%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

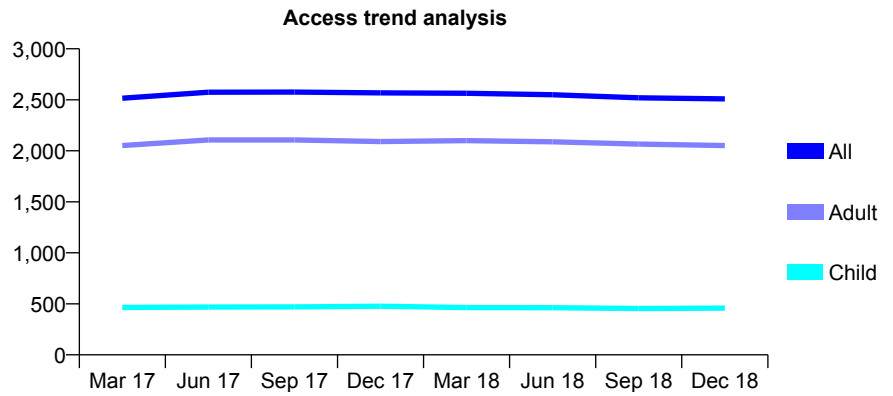
## Q58 - Vital Signs At a Glance Contract Report for 102024/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Teamcare Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 18/08/2015               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,400       |
| Carry forward general activity (UDA)        | -69         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £175,504.91 |

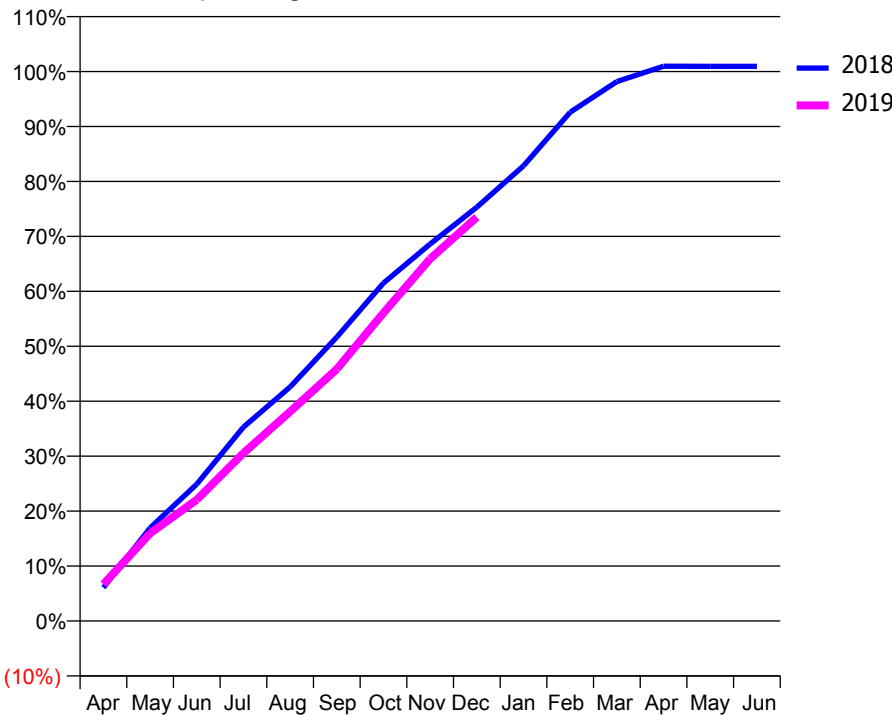
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,568         |                               |
| Quarter ending March 2018           | 2,564         | →                             |
| Quarter ending June 2018            | 2,550         | →                             |
| Quarter ending September 2018       | 2,520         | ↓                             |
| Quarter ending December 2018        | 2,509         | →                             |
| <b>Variance since December 2017</b> | <b>(2.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 449                               | 494   |
| May       | 1,254                             | 1,181 |
| June      | 1,843                             | 1,633 |
| July      | 2,613                             | 2,261 |
| August    | 3,153                             | 2,820 |
| September | 3,824                             | 3,394 |
| October   | 4,552                             | 4,148 |
| November  | 5,077                             | 4,879 |
| December  | 5,574                             | 5,438 |
| January   | 6,130                             |       |
| February  | 6,852                             |       |
| March     | 7,265                             |       |
| April     | 7,472                             |       |
| May       | 7,470                             |       |
| June      | 7,470                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 568         | 4.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 400      | 2,585       | 15.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 432      | 568         | 76.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,621    | 2,585       | 62.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 116      | 3,035       | 3.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 3,035       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 63       | 3,035       | 2.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

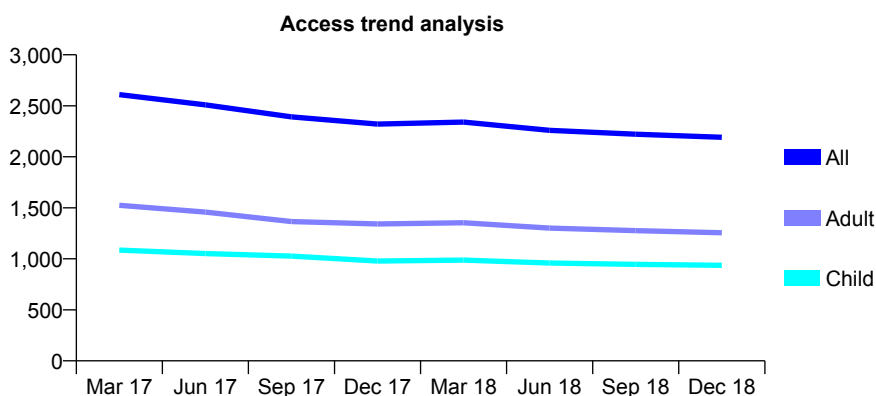
## Q58 - Vital Signs At a Glance Contract Report for 102857/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | PANSHANGER DENTAL PRACTICE |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/12/2012                 |
| Contract end date    |                            |

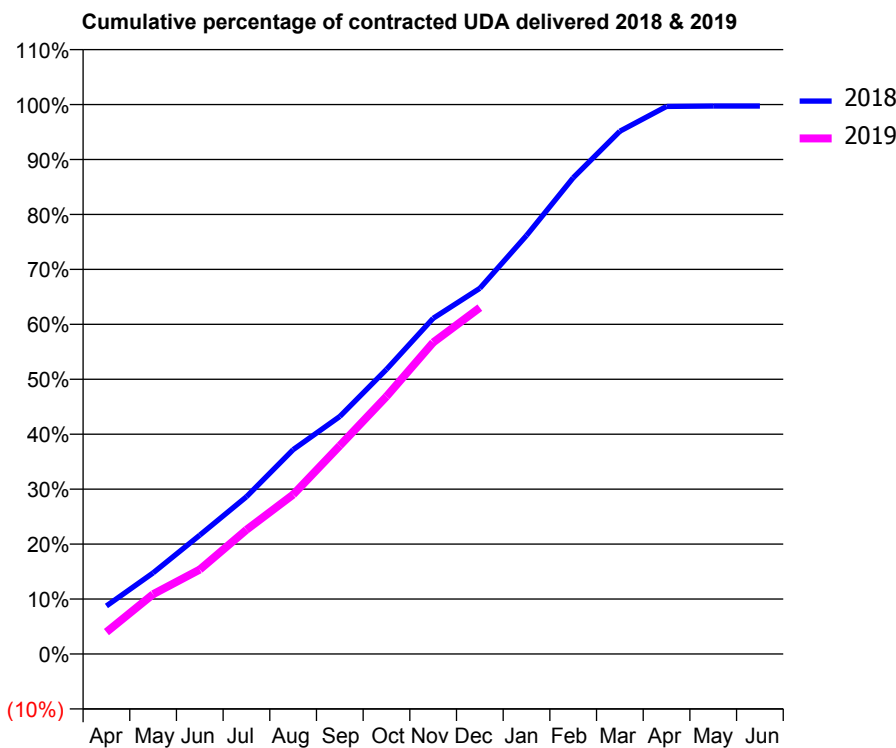
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,192       |
| Carry forward general activity (UDA)        | 20          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £174,306.54 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,321         |                               |
| Quarter ending March 2018           | 2,341         | →                             |
| Quarter ending June 2018            | 2,260         | ↓                             |
| Quarter ending September 2018       | 2,222         | ↓                             |
| Quarter ending December 2018        | 2,191         | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 628                               | 288   |
| May       | 1,062                             | 783   |
| June      | 1,555                             | 1,105 |
| July      | 2,059                             | 1,626 |
| August    | 2,675                             | 2,086 |
| September | 3,109                             | 2,727 |
| October   | 3,725                             | 3,371 |
| November  | 4,393                             | 4,077 |
| December  | 4,786                             | 4,534 |
| January   | 5,478                             |       |
| February  | 6,234                             |       |
| March     | 6,842                             |       |
| April     | 7,168                             |       |
| May       | 7,172                             |       |
| June      | 7,172                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,182       | 6.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 174      | 1,450       | 12.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 799      | 1,182       | 67.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 938      | 1,450       | 64.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 151      | 2,495       | 6.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 2,495       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 2,495       | 0.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

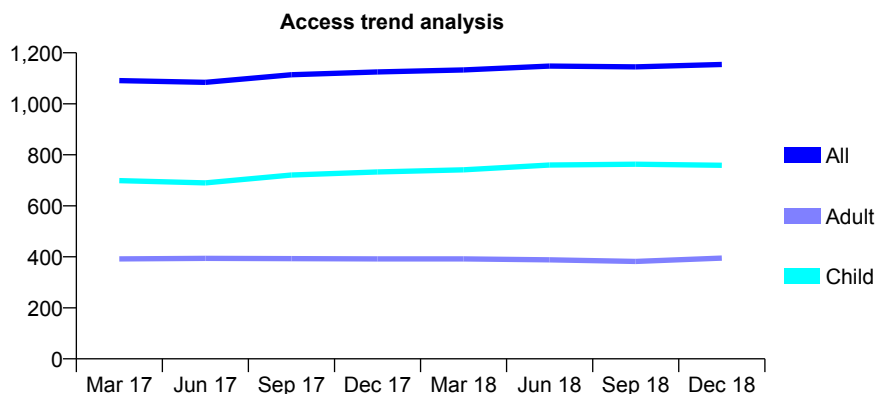
## Q58 - Vital Signs At a Glance Contract Report for 104191/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Village Dental Practice Ltd |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/09/2009                  |
| Contract end date    |                             |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,700      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £68,934.82 |

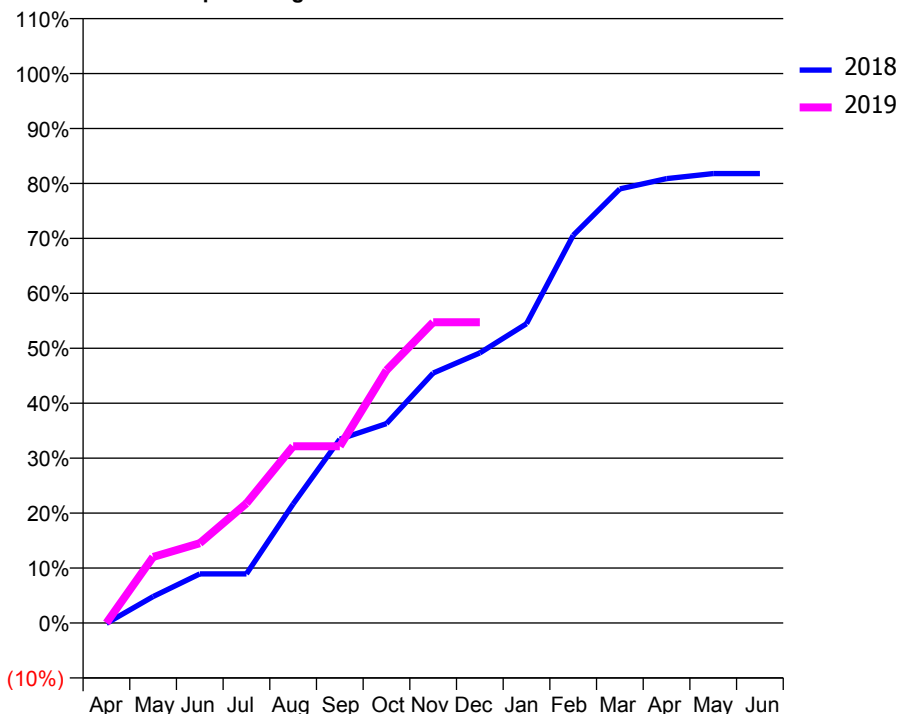
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,125       |                               |
| Quarter ending March 2018           | 1,133       | →                             |
| Quarter ending June 2018            | 1,148       | →                             |
| Quarter ending September 2018       | 1,145       | →                             |
| Quarter ending December 2018        | 1,154       | →                             |
| <b>Variance since December 2017</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -3                                | 0     |
| May       | 130                               | 325   |
| June      | 241                               | 392   |
| July      | 241                               | 588   |
| August    | 585                               | 868   |
| September | 903                               | 868   |
| October   | 980                               | 1,242 |
| November  | 1,228                             | 1,478 |
| December  | 1,327                             | 1,478 |
| January   | 1,471                             |       |
| February  | 1,905                             |       |
| March     | 2,133                             |       |
| April     | 2,183                             |       |
| May       | 2,209                             |       |
| June      | 2,209                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 810         | 7.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 22       | 259         | 8.5%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 498      | 810         | 61.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 127      | 259         | 49.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 33       | 1,004       | 3.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,004       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 1,004       | 2.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

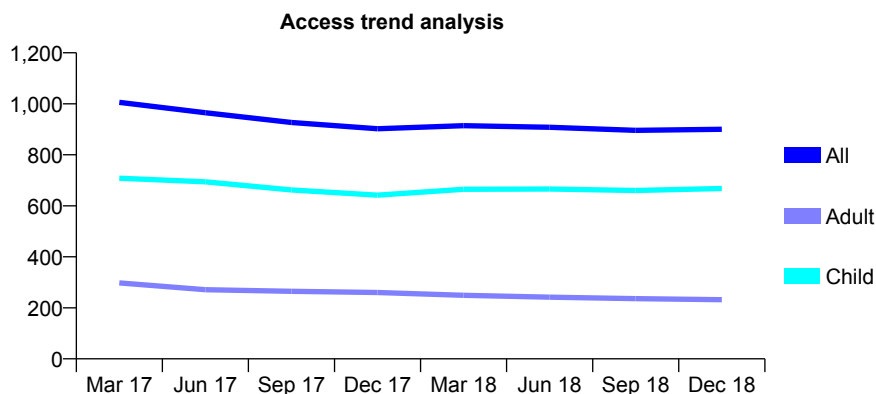
## Q58 - Vital Signs At a Glance Contract Report for 104884/0001 - December 2018

|                      |                    |
|----------------------|--------------------|
| Name or company name | Abacus Dental Care |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/12/2014         |
| Contract end date    |                    |

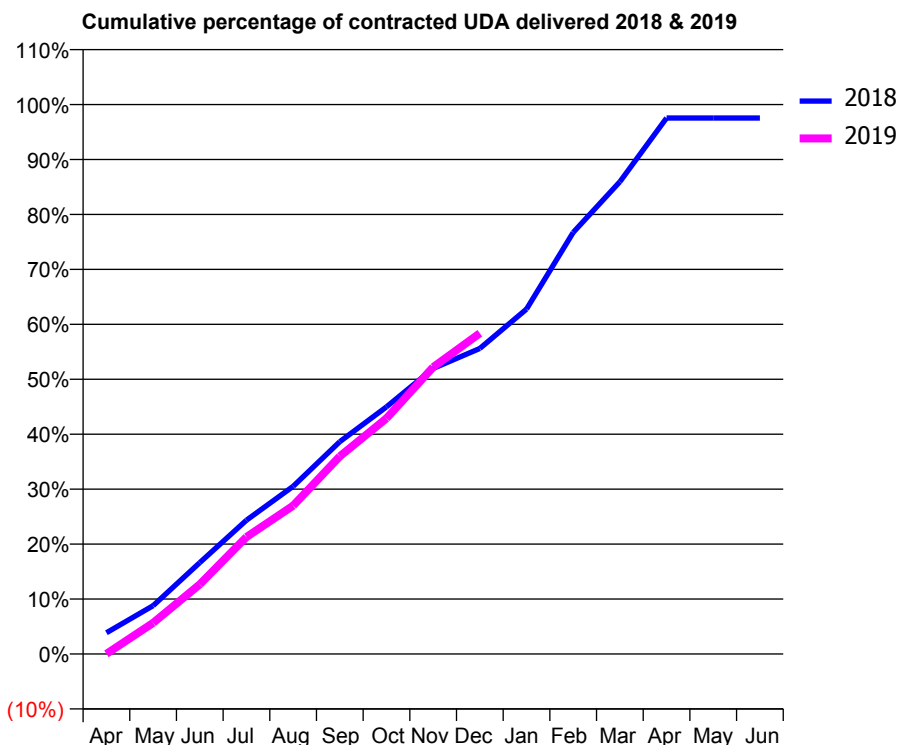
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,777      |
| Carry forward general activity (UDA)        | 68         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £58,856.21 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 902           |                               |
| Quarter ending March 2018           | 914           | →                             |
| Quarter ending June 2018            | 908           | →                             |
| Quarter ending September 2018       | 896           | ↓                             |
| Quarter ending December 2018        | 900           | →                             |
| <b>Variance since December 2017</b> | <b>(0.2%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 107                               | 1     |
| May       | 244                               | 157   |
| June      | 462                               | 352   |
| July      | 676                               | 591   |
| August    | 848                               | 749   |
| September | 1,073                             | 999   |
| October   | 1,249                             | 1,191 |
| November  | 1,443                             | 1,450 |
| December  | 1,544                             | 1,621 |
| January   | 1,743                             |       |
| February  | 2,130                             |       |
| March     | 2,387                             |       |
| April     | 2,708                             |       |
| May       | 2,708                             |       |
| June      | 2,708                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 777         | 9.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 45       | 217         | 20.7%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 484      | 777         | 62.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 114      | 217         | 52.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 60       | 886         | 6.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 886         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 886         | 0.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

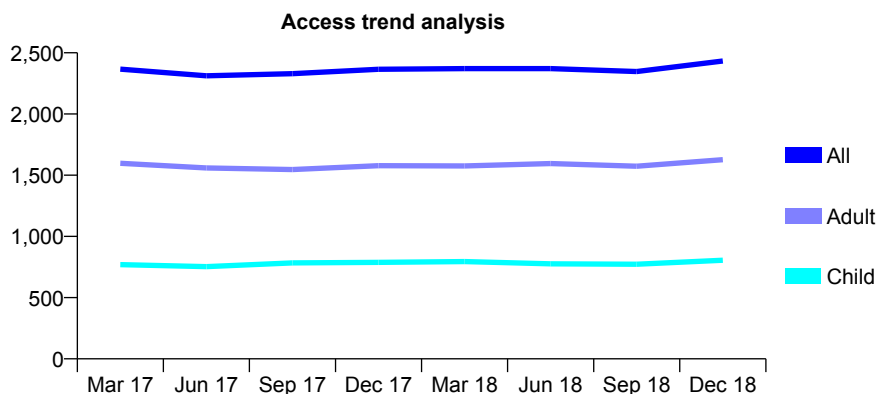
## Q58 - Vital Signs At a Glance Contract Report for 105228/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Bancroft Dental Limited |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2009              |
| Contract end date    |                         |

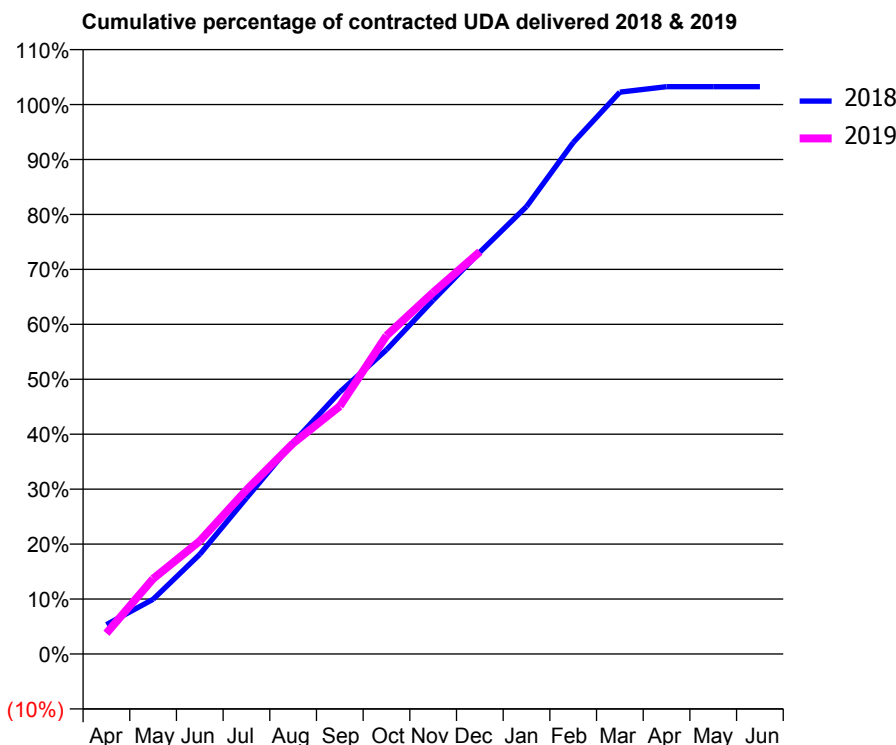
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,300       |
| Carry forward general activity (UDA)        | -126        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £180,205.40 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,366       |                               |
| Quarter ending March 2018           | 2,371       | →                             |
| Quarter ending June 2018            | 2,371       | →                             |
| Quarter ending September 2018       | 2,347       | ↓                             |
| Quarter ending December 2018        | 2,433       | ↑                             |
| <b>Variance since December 2017</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 338                               | 237   |
| May       | 627                               | 863   |
| June      | 1,143                             | 1,296 |
| July      | 1,787                             | 1,881 |
| August    | 2,425                             | 2,417 |
| September | 3,004                             | 2,841 |
| October   | 3,488                             | 3,650 |
| November  | 4,056                             | 4,146 |
| December  | 4,607                             | 4,611 |
| January   | 5,130                             |       |
| February  | 5,864                             |       |
| March     | 6,441                             |       |
| April     | 6,504                             |       |
| May       | 6,504                             |       |
| June      | 6,504                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 900         | 3.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 175      | 1,487       | 11.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 557      | 900         | 61.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 714      | 1,487       | 48.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 152      | 2,353       | 6.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 2,353       | 0.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 2,353       | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

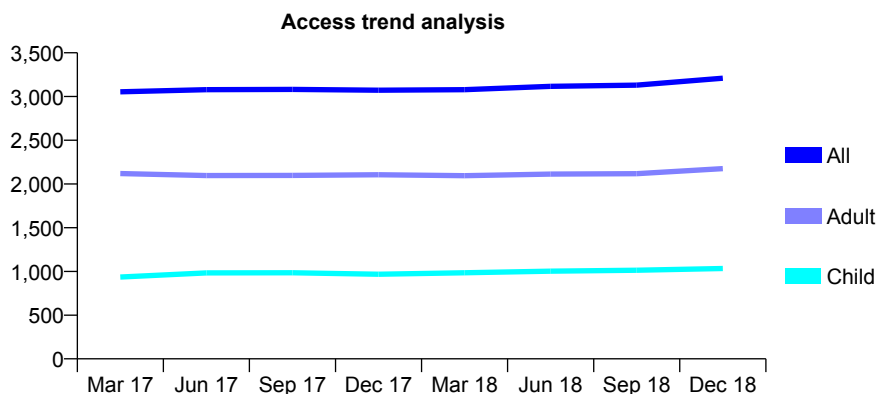
## Q58 - Vital Signs At a Glance Contract Report for 105597/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | Karz Ltd     |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2007   |
| Contract end date    |              |

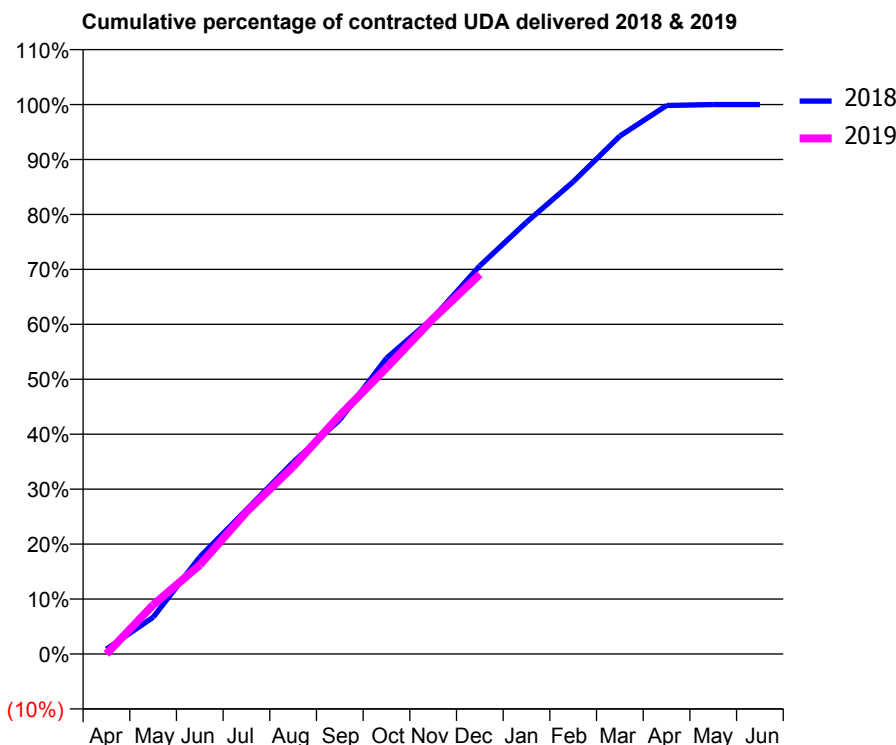
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,100       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £205,815.42 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,072       |                               |
| Quarter ending March 2018           | 3,079       | →                             |
| Quarter ending June 2018            | 3,116       | →                             |
| Quarter ending September 2018       | 3,130       | →                             |
| Quarter ending December 2018        | 3,209       | ↑                             |
| <b>Variance since December 2017</b> | <b>4.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 63                                | 0     |
| May       | 475                               | 634   |
| June      | 1,253                             | 1,151 |
| July      | 1,865                             | 1,835 |
| August    | 2,478                             | 2,421 |
| September | 3,026                             | 3,083 |
| October   | 3,822                             | 3,698 |
| November  | 4,344                             | 4,334 |
| December  | 5,016                             | 4,905 |
| January   | 5,581                             |       |
| February  | 6,102                             |       |
| March     | 6,694                             |       |
| April     | 7,088                             |       |
| May       | 7,100                             |       |
| June      | 7,100                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 93       | 1,007       | 9.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 409      | 1,990       | 20.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 555      | 1,007       | 55.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 617      | 1,990       | 31.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 367      | 2,321       | 15.8%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,321       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 2,321       | 1.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



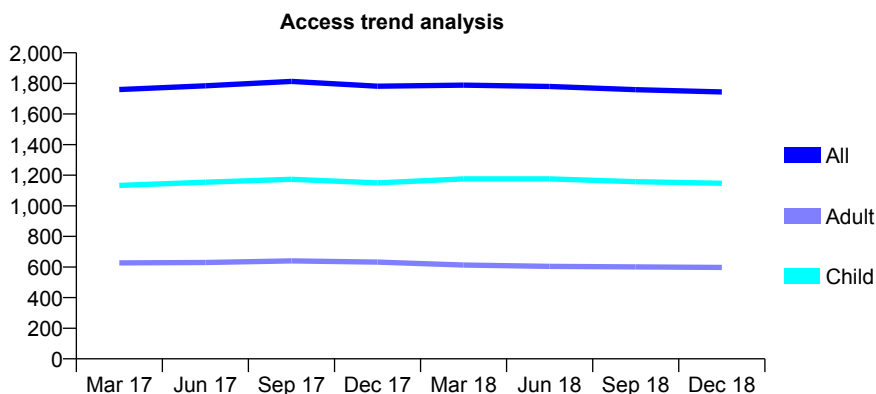
## Q58 - Vital Signs At a Glance Contract Report for 105600/0001 - December 2018

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | The Shefford Dental Practice Ltd |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/02/2013                       |
| Contract end date    |                                  |

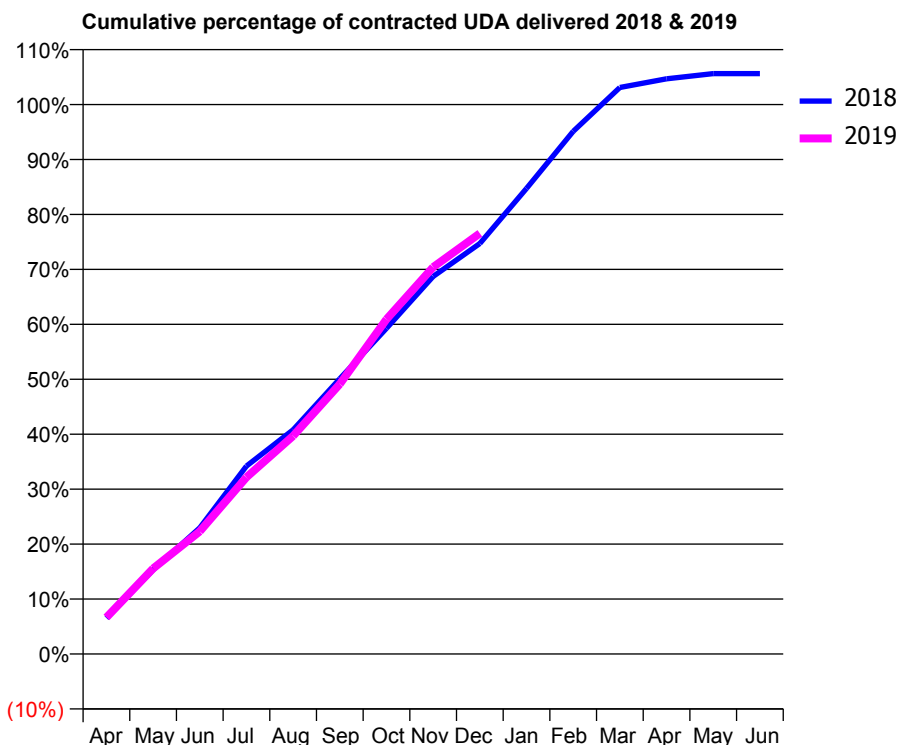
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,592      |
| Carry forward general activity (UDA)        | -71        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £81,783.77 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,782         |                               |
| Quarter ending March 2018           | 1,789         | →                             |
| Quarter ending June 2018            | 1,780         | →                             |
| Quarter ending September 2018       | 1,759         | ↓                             |
| Quarter ending December 2018        | 1,744         | →                             |
| <b>Variance since December 2017</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 235                               | 239   |
| May       | 550                               | 559   |
| June      | 825                               | 802   |
| July      | 1,229                             | 1,155 |
| August    | 1,466                             | 1,426 |
| September | 1,800                             | 1,765 |
| October   | 2,129                             | 2,188 |
| November  | 2,468                             | 2,529 |
| December  | 2,684                             | 2,750 |
| January   | 3,043                             |       |
| February  | 3,417                             |       |
| March     | 3,704                             |       |
| April     | 3,760                             |       |
| May       | 3,794                             |       |
| June      | 3,794                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 123      | 1,383       | 8.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 45       | 521         | 8.6%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 892      | 1,383       | 64.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 339      | 521         | 65.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 70       | 1,831       | 3.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,831       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,831       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

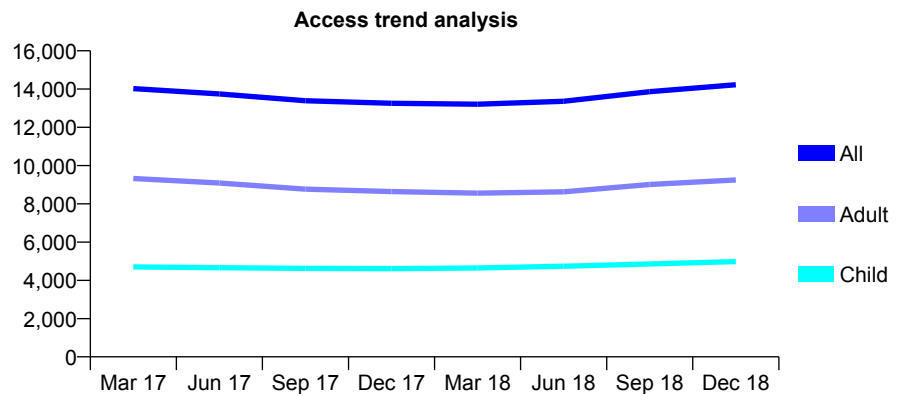
## Q58 - Vital Signs At a Glance Contract Report for 106194/0001 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Weston Favell Dental Surgery |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 42,552        |
| Carry forward general activity (UDA)        | 8,382         |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,153,810.67 |

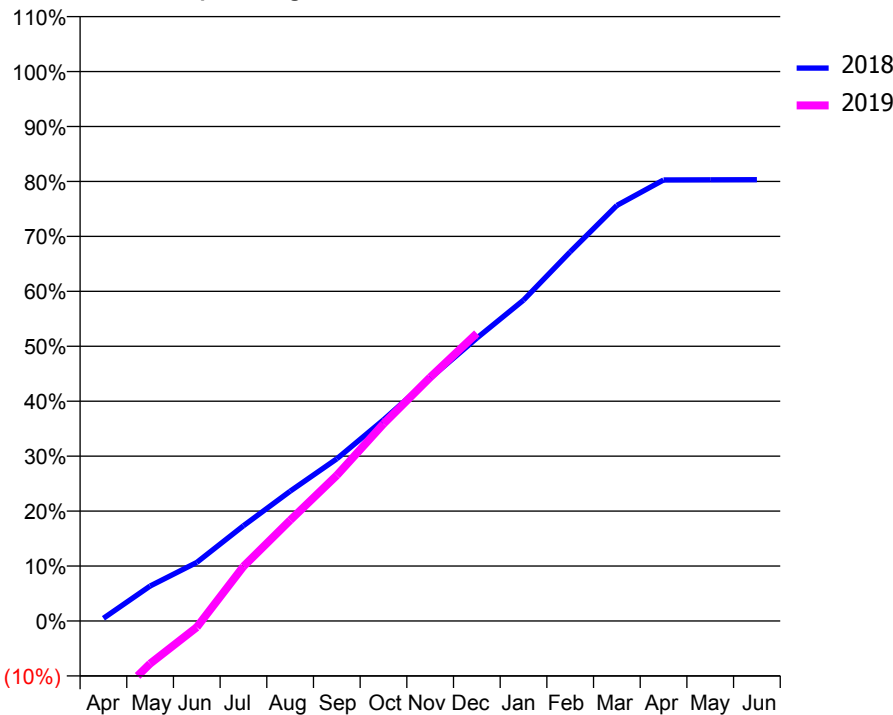
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 13,255      |                               |
| Quarter ending March 2018           | 13,208      | →                             |
| Quarter ending June 2018            | 13,361      | →                             |
| Quarter ending September 2018       | 13,866      | ↑                             |
| Quarter ending December 2018        | 14,224      | ↑                             |
| <b>Variance since December 2017</b> | <b>7.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 213                               | -6,866 |
| May       | 2,715                             | -3,310 |
| June      | 4,539                             | -492   |
| July      | 7,377                             | 4,230  |
| August    | 10,054                            | 7,801  |
| September | 12,560                            | 11,285 |
| October   | 15,577                            | 15,271 |
| November  | 18,795                            | 18,867 |
| December  | 21,909                            | 22,283 |
| January   | 24,852                            |        |
| February  | 28,586                            |        |
| March     | 32,179                            |        |
| April     | 34,156                            |        |
| May       | 34,169                            |        |
| June      | 34,170                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 420      | 6,072       | 6.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,084    | 9,661       | 11.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,704    | 6,072       | 61.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,709    | 9,661       | 48.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 966      | 14,798      | 6.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 87       | 14,798      | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 54       | 14,798      | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

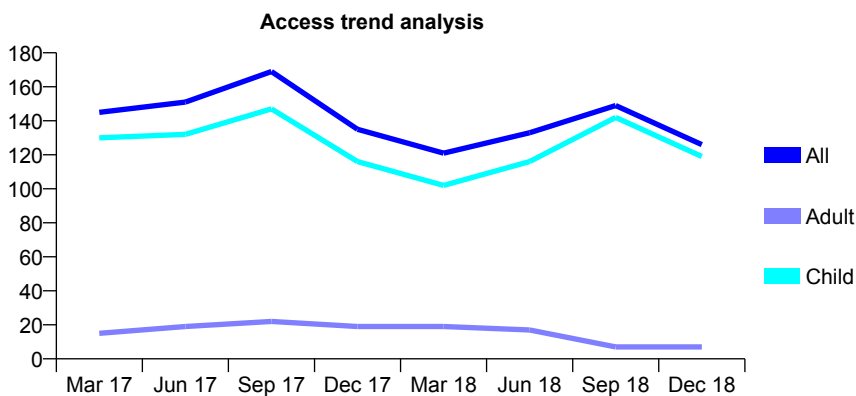
## Q58 - Vital Signs At a Glance Contract Report for 106194/0002 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Weston Favell Dental Surgery |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,500       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £169,058.48 |

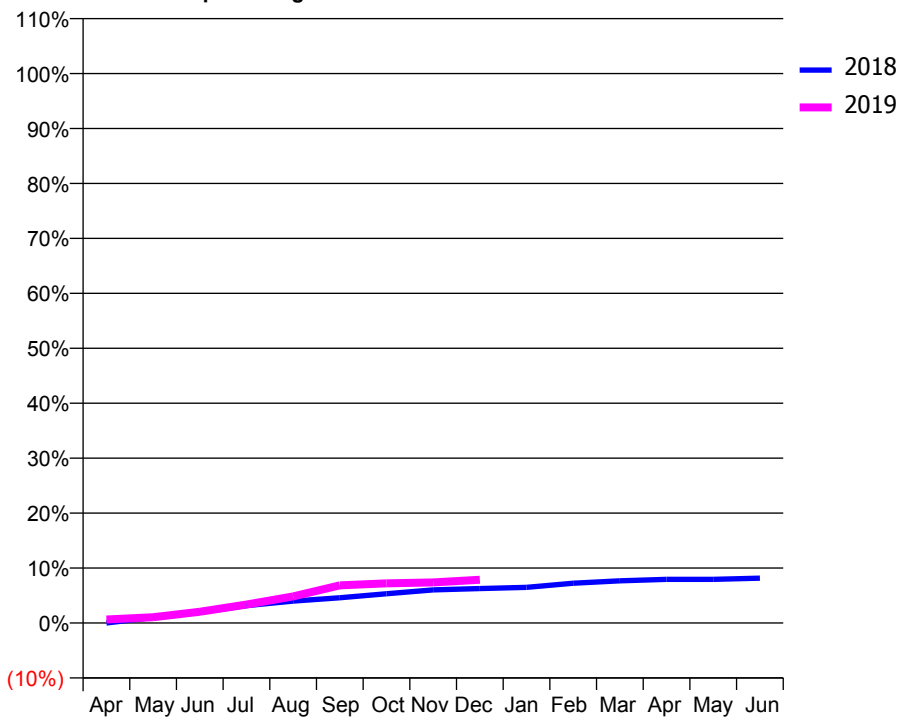
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 135           |                               |
| Quarter ending March 2018           | 121           | ↓                             |
| Quarter ending June 2018            | 133           | ↑                             |
| Quarter ending September 2018       | 149           | ↑                             |
| Quarter ending December 2018        | 126           | ↓                             |
| <b>Variance since December 2017</b> | <b>(6.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 29   |
| May       | 45                                | 48   |
| June      | 88                                | 92   |
| July      | 142                               | 151  |
| August    | 179                               | 218  |
| September | 207                               | 309  |
| October   | 239                               | 325  |
| November  | 271                               | 333  |
| December  | 283                               | 354  |
| January   | 292                               |      |
| February  | 326                               |      |
| March     | 346                               |      |
| April     | 358                               |      |
| May       | 358                               |      |
| June      | 368                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 157         | 1.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 7           | 0.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 14       | 157         | 8.9%     | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 7           | 0.0%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 154         | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 154         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 154         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

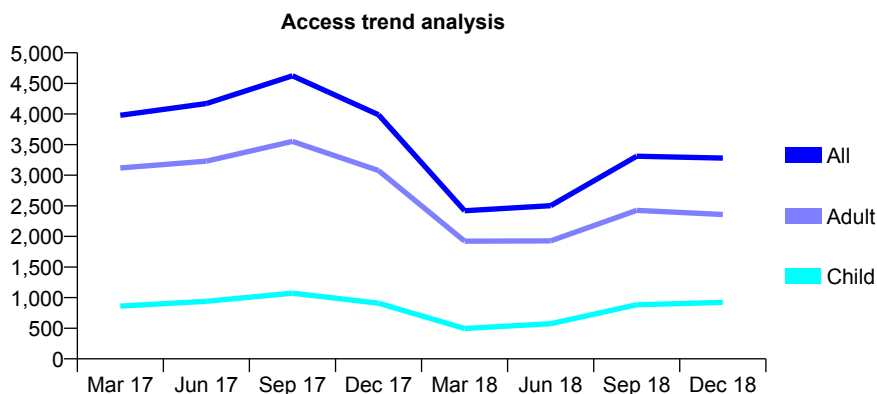
## Q58 - Vital Signs At a Glance Contract Report for 106259/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Mr S Mehra and Mr A Khetia |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 28/05/2014                 |
| Contract end date    |                            |

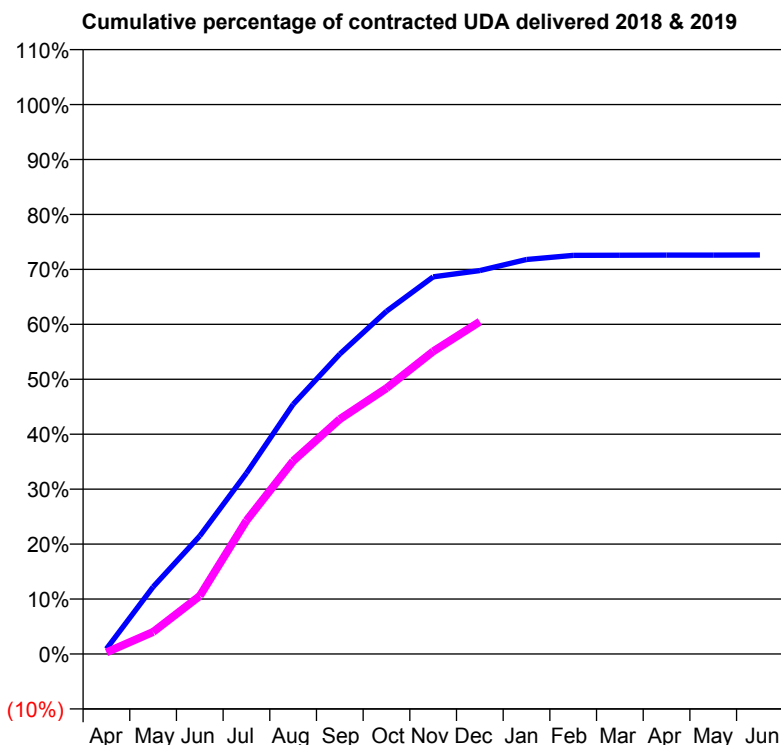
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,262      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £216,485.03 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 3,987          |                               |
| Quarter ending March 2018           | 2,419          | ↓                             |
| Quarter ending June 2018            | 2,502          | ↑                             |
| Quarter ending September 2018       | 3,311          | ↑                             |
| Quarter ending December 2018        | 3,281          | →                             |
| <b>Variance since December 2017</b> | <b>(17.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 105                               | 35    |
| May       | 1,375                             | 451   |
| June      | 2,419                             | 1,190 |
| July      | 3,708                             | 2,735 |
| August    | 5,117                             | 3,956 |
| September | 6,148                             | 4,813 |
| October   | 7,026                             | 5,448 |
| November  | 7,731                             | 6,201 |
| December  | 7,858                             | 6,811 |
| January   | 8,085                             |       |
| February  | 8,171                             |       |
| March     | 8,174                             |       |
| April     | 8,176                             |       |
| May       | 8,176                             |       |
| June      | 8,178                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 1,042       | 4.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 135      | 2,476       | 5.5%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 105      | 1,042       | 10.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 221      | 2,476       | 8.9%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 239      | 3,513       | 6.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 3,513       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 3,513       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

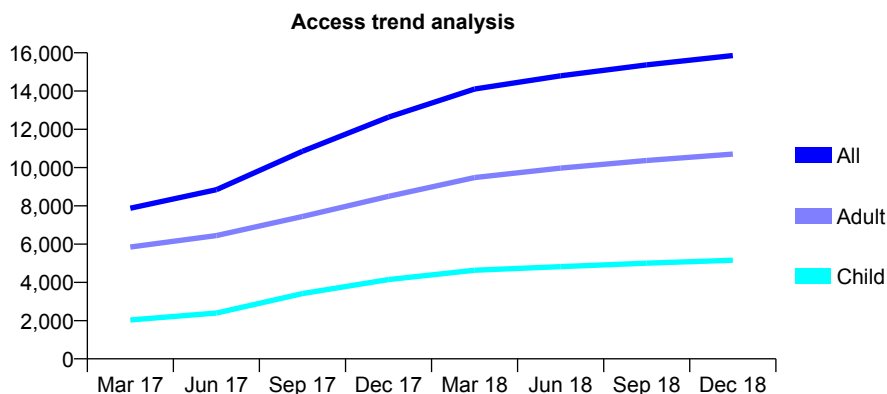
## Q58 - Vital Signs At a Glance Contract Report for 107573/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | Mr S Bhandal |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 11/02/2014   |
| Contract end date    |              |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 41,031        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,322,643.08 |

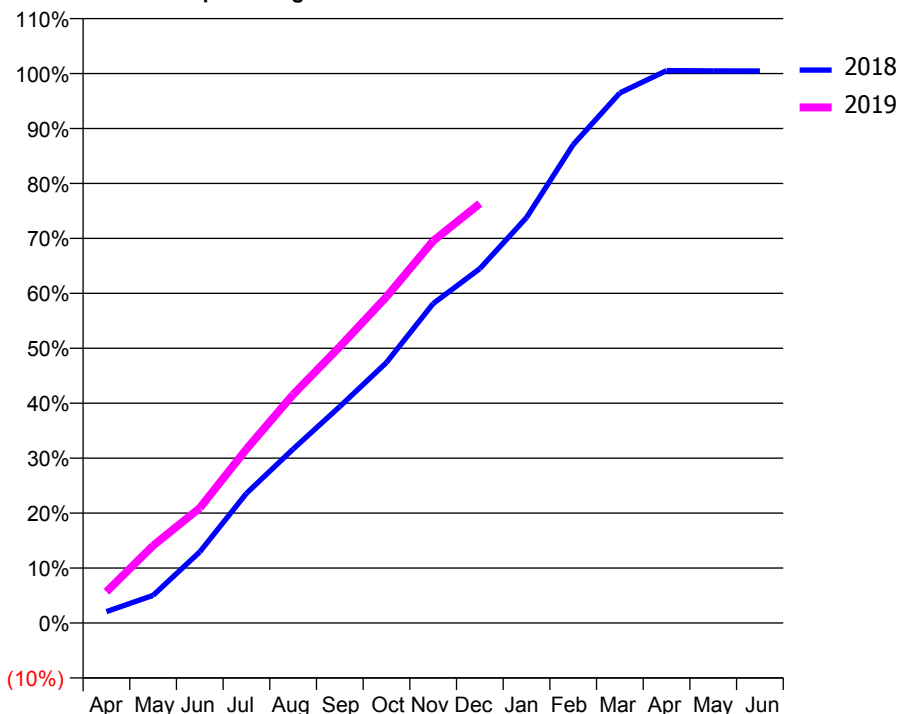
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 12,639       |                               |
| Quarter ending March 2018           | 14,108       | ↑                             |
| Quarter ending June 2018            | 14,794       | ↑                             |
| Quarter ending September 2018       | 15,372       | ↑                             |
| Quarter ending December 2018        | 15,859       | ↑                             |
| <b>Variance since December 2017</b> | <b>25.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 801                               | 2,339  |
| May       | 1,949                             | 5,781  |
| June      | 5,005                             | 8,591  |
| July      | 9,124                             | 12,986 |
| August    | 12,233                            | 17,060 |
| September | 15,222                            | 20,638 |
| October   | 18,321                            | 24,359 |
| November  | 22,465                            | 28,532 |
| December  | 24,926                            | 31,316 |
| January   | 28,513                            |        |
| February  | 33,642                            |        |
| March     | 37,281                            |        |
| April     | 38,853                            |        |
| May       | 38,831                            |        |
| June      | 38,822                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 360      | 5,924       | 6.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,070    | 10,440      | 10.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,613    | 5,924       | 61.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,125    | 10,440      | 49.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,031    | 15,651      | 6.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 76       | 15,651      | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 15,651      | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

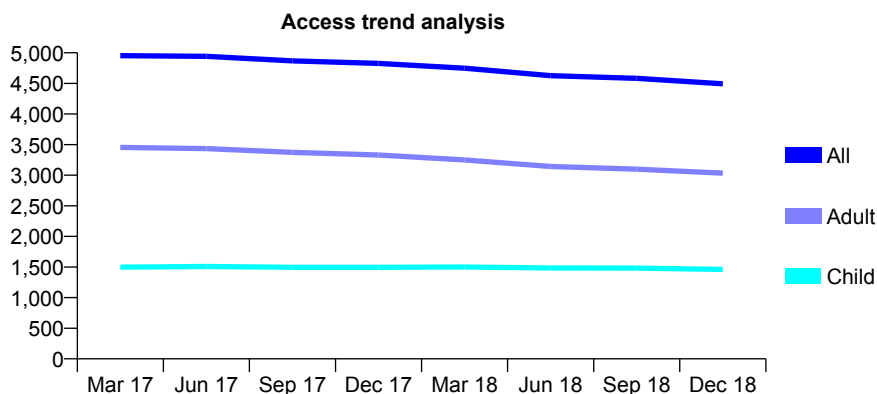
## Q58 - Vital Signs At a Glance Contract Report for 107581/0001 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Mr R Naidoo and Mrs S Naidoo |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,404       |
| Carry forward general activity (UDA)        | 57          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £194,099.78 |

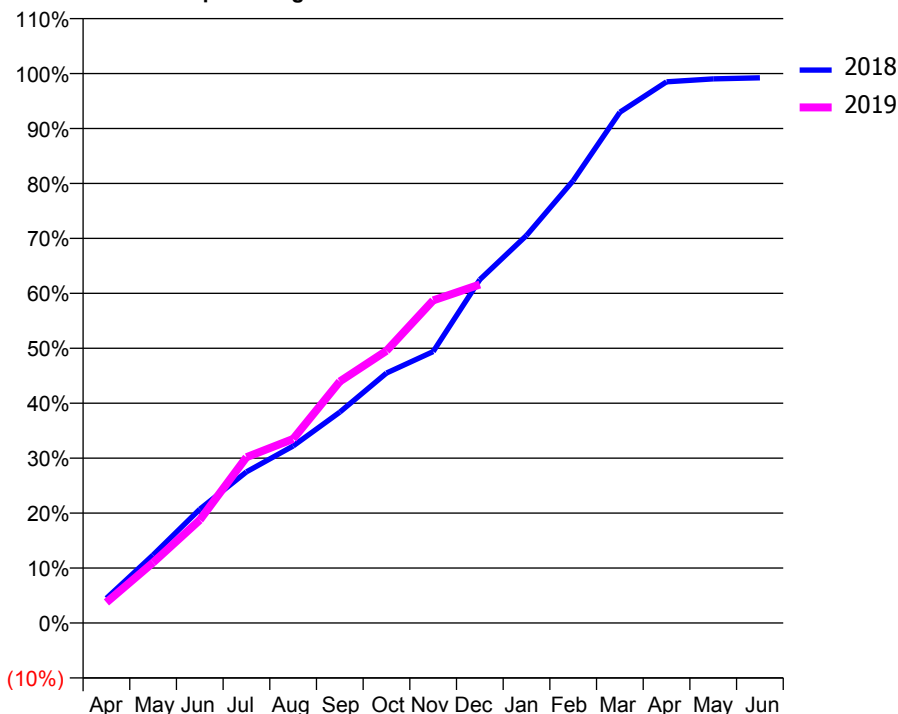
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,826         |                               |
| Quarter ending March 2018           | 4,749         | ↓                             |
| Quarter ending June 2018            | 4,627         | ↓                             |
| Quarter ending September 2018       | 4,583         | →                             |
| Quarter ending December 2018        | 4,494         | ↓                             |
| <b>Variance since December 2017</b> | <b>(6.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 334   | 278   |
| May                               | 917   | 814   |
| June                              | 1,533 | 1,387 |
| July                              | 2,037 | 2,233 |
| August                            | 2,385 | 2,481 |
| September                         | 2,841 | 3,256 |
| October                           | 3,369 | 3,668 |
| November                          | 3,658 | 4,347 |
| December                          | 4,627 | 4,561 |
| January                           | 5,222 |       |
| February                          | 5,961 |       |
| March                             | 6,882 |       |
| April                             | 7,291 |       |
| May                               | 7,332 |       |
| June                              | 7,347 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 92       | 1,073       | 8.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 255      | 1,985       | 12.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 362      | 1,073       | 33.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 606      | 1,985       | 30.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 151      | 2,471       | 6.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 2,471       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 2,471       | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

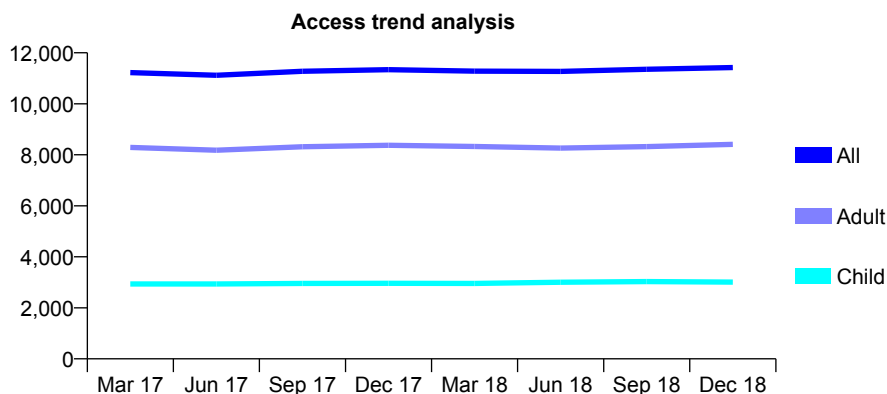
## Q58 - Vital Signs At a Glance Contract Report for 108561/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Stevenage Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

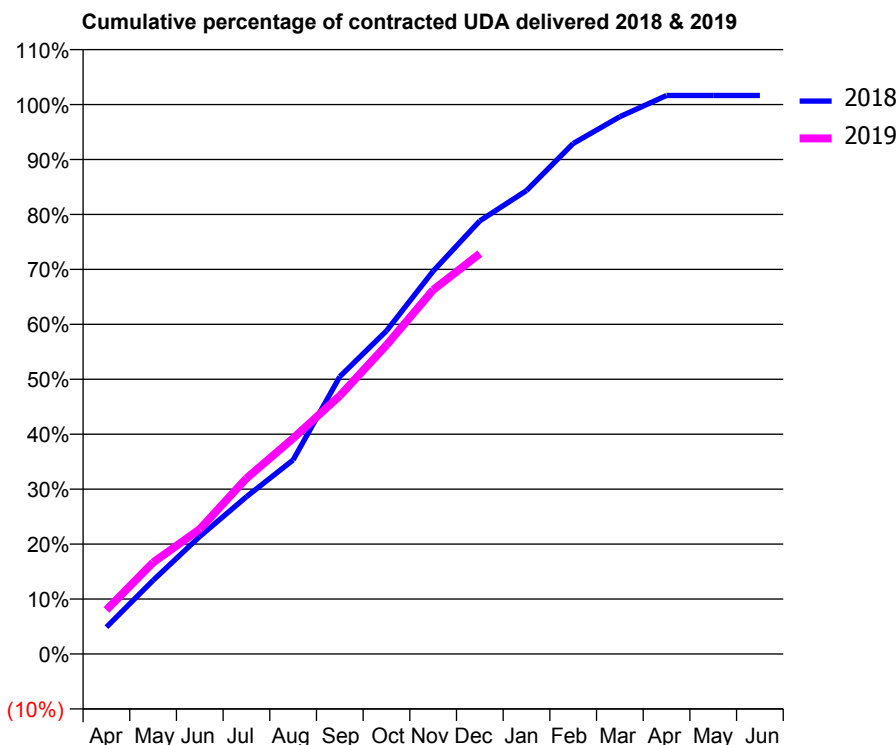
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,940      |
| Carry forward general activity (UDA)        | -474        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £806,846.75 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 11,336      |                               |
| Quarter ending March 2018           | 11,281      | →                             |
| Quarter ending June 2018            | 11,268      | →                             |
| Quarter ending September 2018       | 11,353      | →                             |
| Quarter ending December 2018        | 11,420      | →                             |
| <b>Variance since December 2017</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,413                             | 2,324  |
| May       | 3,878                             | 4,818  |
| June      | 6,191                             | 6,576  |
| July      | 8,284                             | 9,250  |
| August    | 10,223                            | 11,361 |
| September | 14,609                            | 13,603 |
| October   | 17,021                            | 16,268 |
| November  | 20,163                            | 19,176 |
| December  | 22,813                            | 21,085 |
| January   | 24,406                            |        |
| February  | 26,888                            |        |
| March     | 28,301                            |        |
| April     | 29,418                            |        |
| May       | 29,416                            |        |
| June      | 29,415                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 144      | 2,956       | 4.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 845      | 6,883       | 12.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,572    | 2,956       | 53.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,646    | 6,883       | 38.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 959      | 9,468       | 10.1%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 9,468       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 100      | 9,468       | 1.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

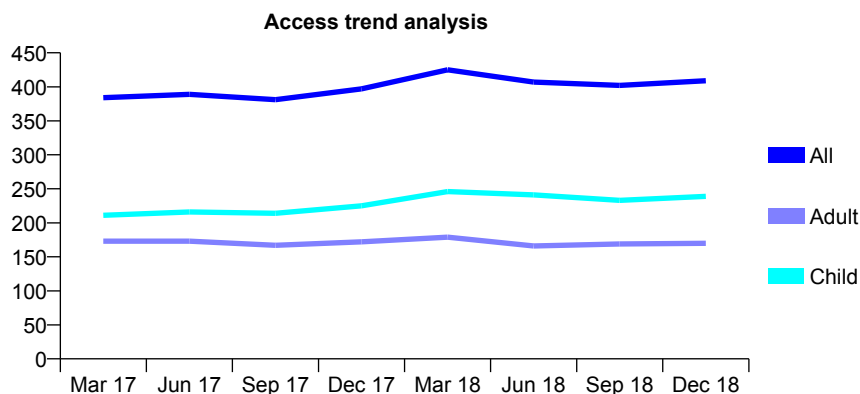
## Q58 - Vital Signs At a Glance Contract Report for 109908/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | Tailored Dental Care |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/05/2015           |
| Contract end date    |                      |

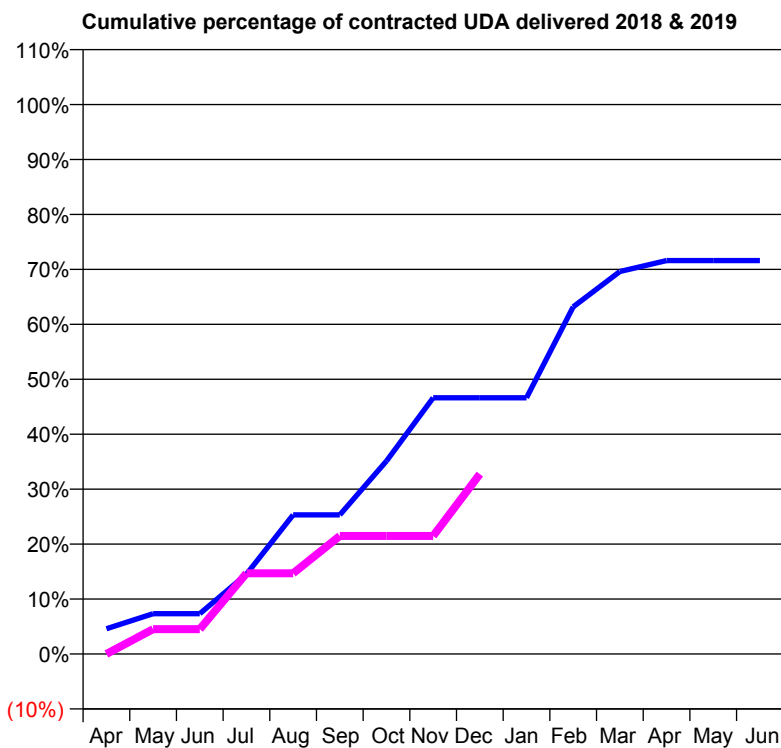
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,524      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £37,044.94 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 397         |                               |
| Quarter ending March 2018           | 425         | ↑                             |
| Quarter ending June 2018            | 407         | ↓                             |
| Quarter ending September 2018       | 402         | ↓                             |
| Quarter ending December 2018        | 409         | →                             |
| <b>Variance since December 2017</b> | <b>3.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 70                                | 0    |
| May       | 112                               | 69   |
| June      | 112                               | 69   |
| July      | 221                               | 224  |
| August    | 386                               | 224  |
| September | 386                               | 328  |
| October   | 535                               | 328  |
| November  | 711                               | 328  |
| December  | 711                               | 499  |
| January   | 711                               |      |
| February  | 963                               |      |
| March     | 1,061                             |      |
| April     | 1,091                             |      |
| May       | 1,091                             |      |
| June      | 1,091                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 216         | 3.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 138         | 8.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 126      | 216         | 58.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 81       | 138         | 58.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 13       | 343         | 3.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 343         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 343         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



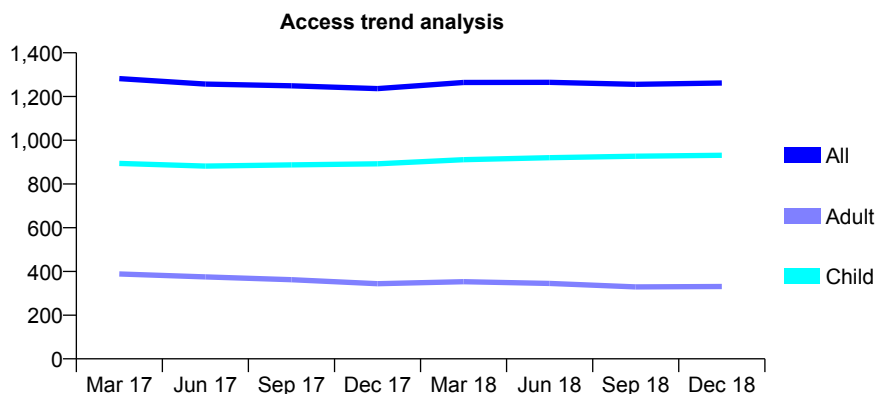
## Q58 - Vital Signs At a Glance Contract Report for 110280/0001 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | Purleys Dental Care |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2006          |
| Contract end date    |                     |

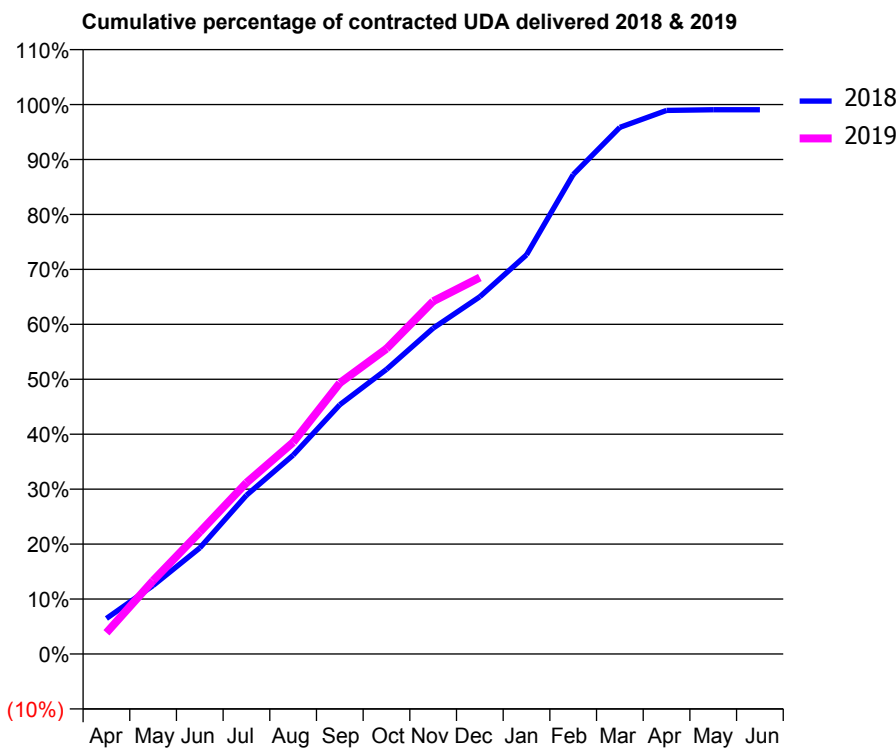
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,890       |
| Carry forward general activity (UDA)        | 56          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £172,813.55 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,236       |                               |
| Quarter ending March 2018           | 1,264       | ↑                             |
| Quarter ending June 2018            | 1,265       | →                             |
| Quarter ending September 2018       | 1,256       | →                             |
| Quarter ending December 2018        | 1,262       | →                             |
| <b>Variance since December 2017</b> | <b>2.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 381                               | 227   |
| May       | 733                               | 787   |
| June      | 1,138                             | 1,307 |
| July      | 1,702                             | 1,836 |
| August    | 2,131                             | 2,269 |
| September | 2,672                             | 2,905 |
| October   | 3,051                             | 3,273 |
| November  | 3,493                             | 3,781 |
| December  | 3,830                             | 4,036 |
| January   | 4,279                             |       |
| February  | 5,139                             |       |
| March     | 5,645                             |       |
| April     | 5,827                             |       |
| May       | 5,834                             |       |
| June      | 5,834                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 231      | 1,509       | 15.3%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 49       | 301         | 16.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,028    | 1,509       | 68.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 197      | 301         | 65.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 59       | 1,742       | 3.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,742       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,742       | 0.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

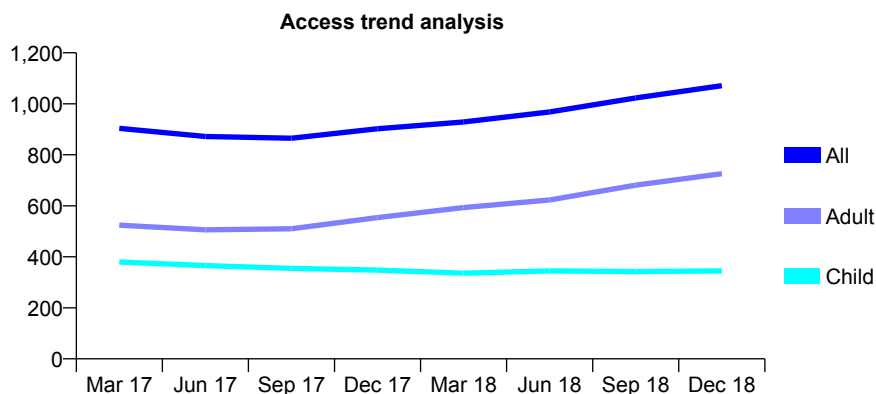
## Q58 - Vital Signs At a Glance Contract Report for 113492/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Bucklersbury Dental Surgery |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/08/2011                  |
| Contract end date    |                             |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,832      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £97,596.38 |

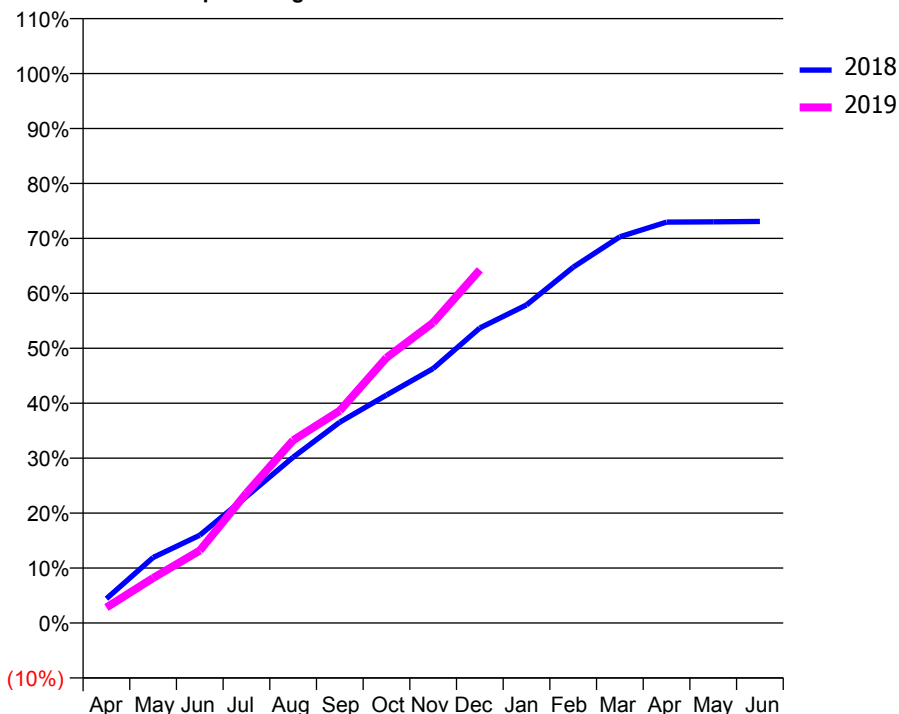
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 902          |                               |
| Quarter ending March 2018           | 929          | ↑                             |
| Quarter ending June 2018            | 968          | ↑                             |
| Quarter ending September 2018       | 1,023        | ↑                             |
| Quarter ending December 2018        | 1,071        | ↑                             |
| <b>Variance since December 2017</b> | <b>18.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 170                               | 109   |
| May       | 457                               | 314   |
| June      | 612                               | 505   |
| July      | 882                               | 906   |
| August    | 1,156                             | 1,275 |
| September | 1,401                             | 1,481 |
| October   | 1,590                             | 1,850 |
| November  | 1,774                             | 2,094 |
| December  | 2,057                             | 2,463 |
| January   | 2,218                             |       |
| February  | 2,481                             |       |
| March     | 2,693                             |       |
| April     | 2,795                             |       |
| May       | 2,797                             |       |
| June      | 2,800                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 385         | 8.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 73       | 576         | 12.7%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 199      | 385         | 51.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 184      | 576         | 31.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 919         | 2.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 919         | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 919         | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

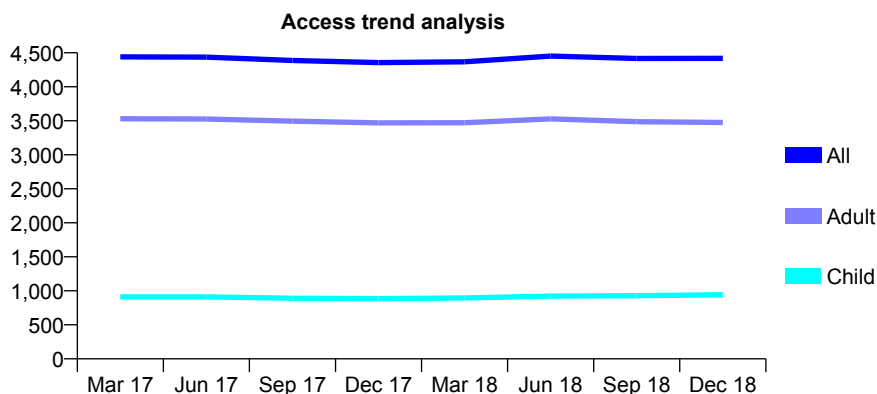
## Q58 - Vital Signs At a Glance Contract Report for 113506/0001 - December 2018

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Leighton House Practice Limited |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2009                      |
| Contract end date    |                                 |

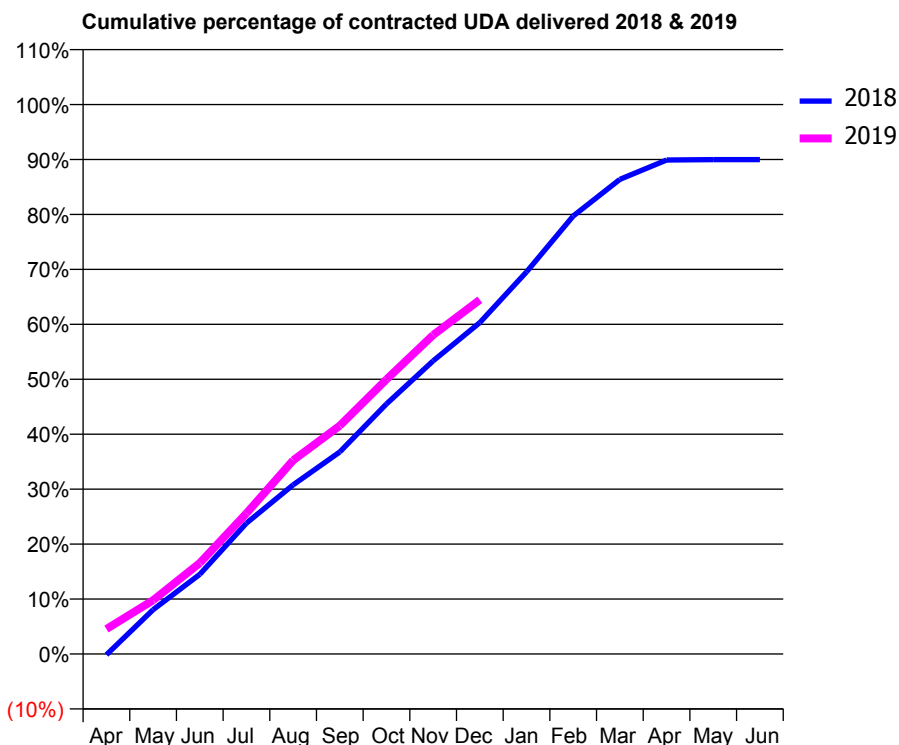
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,865      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £420,619.18 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,356       |                               |
| Quarter ending March 2018           | 4,368       | →                             |
| Quarter ending June 2018            | 4,452       | →                             |
| Quarter ending September 2018       | 4,416       | →                             |
| Quarter ending December 2018        | 4,418       | →                             |
| <b>Variance since December 2017</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -25                               | 675   |
| May       | 1,201                             | 1,454 |
| June      | 2,157                             | 2,463 |
| July      | 3,539                             | 3,809 |
| August    | 4,576                             | 5,240 |
| September | 5,466                             | 6,178 |
| October   | 6,767                             | 7,429 |
| November  | 7,929                             | 8,630 |
| December  | 8,966                             | 9,581 |
| January   | 10,336                            |       |
| February  | 11,848                            |       |
| March     | 12,840                            |       |
| April     | 13,362                            |       |
| May       | 13,376                            |       |
| June      | 13,376                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 114      | 1,081       | 10.5%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 494      | 3,463       | 14.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 582      | 1,081       | 53.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,825    | 3,463       | 52.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 248      | 4,317       | 5.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 70       | 4,317       | 1.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 76       | 4,317       | 1.8%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

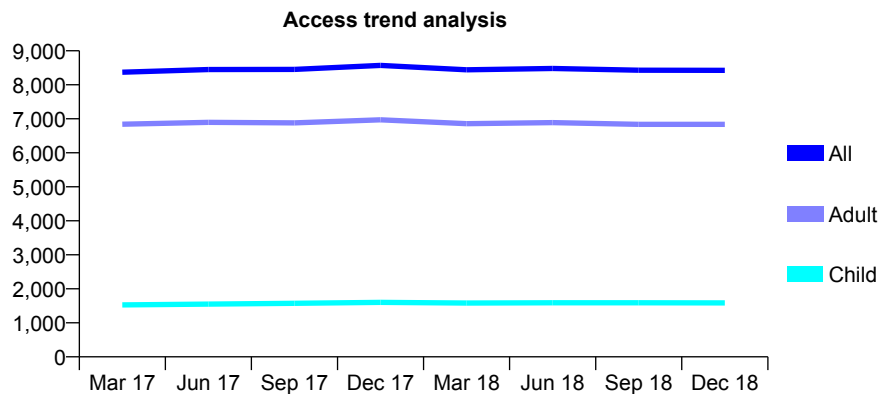
## Q58 - Vital Signs At a Glance Contract Report for 114170/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | King Gaigher & Chastell |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2008              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,194      |
| Carry forward general activity (UDA)        | 57          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £499,729.67 |

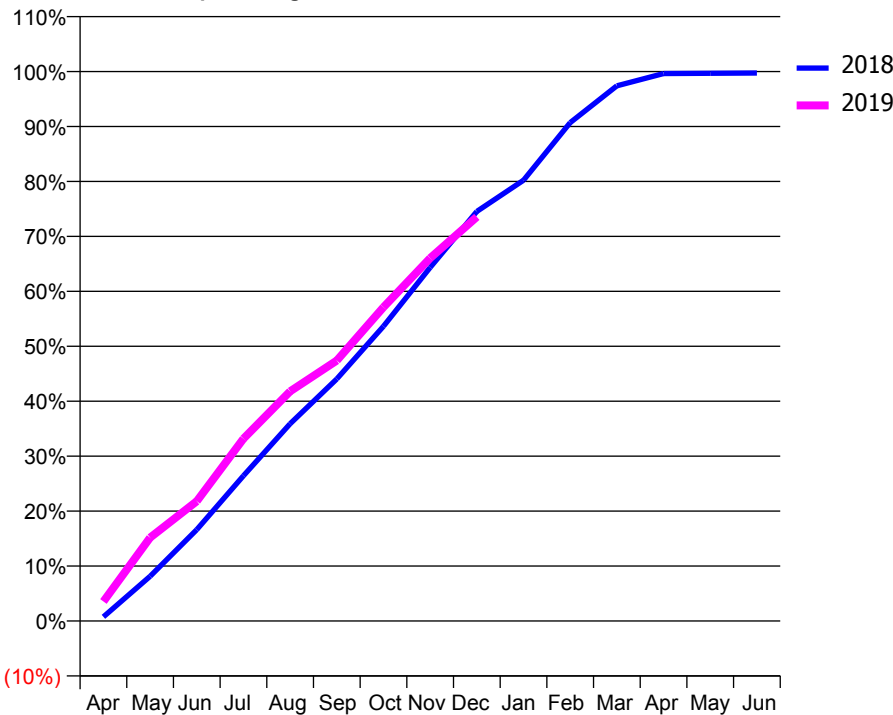
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 8,572         |                               |
| Quarter ending March 2018           | 8,440         | ↓                             |
| Quarter ending June 2018            | 8,479         | →                             |
| Quarter ending September 2018       | 8,430         | →                             |
| Quarter ending December 2018        | 8,425         | →                             |
| <b>Variance since December 2017</b> | <b>(1.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 157                               | 720    |
| May       | 1,644                             | 3,064  |
| June      | 3,359                             | 4,402  |
| July      | 5,341                             | 6,703  |
| August    | 7,250                             | 8,442  |
| September | 8,895                             | 9,572  |
| October   | 10,832                            | 11,534 |
| November  | 12,994                            | 13,337 |
| December  | 15,051                            | 14,852 |
| January   | 16,200                            |        |
| February  | 18,314                            |        |
| March     | 19,668                            |        |
| April     | 20,119                            |        |
| May       | 20,128                            |        |
| June      | 20,136                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 1,377       | 5.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 840      | 5,500       | 15.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 578      | 1,377       | 42.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,662    | 5,500       | 30.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 528      | 6,693       | 7.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 6,693       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 246      | 6,693       | 3.7%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

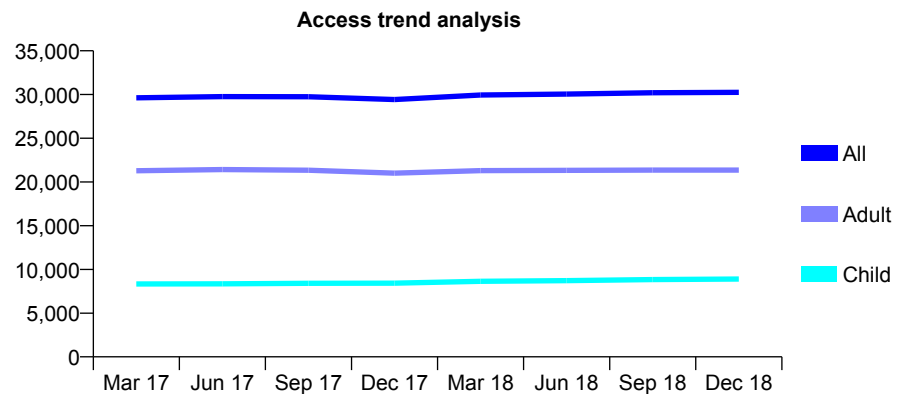
## Q58 - Vital Signs At a Glance Contract Report for 114189/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | Distal Point Limited |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/11/2007           |
| Contract end date    |                      |

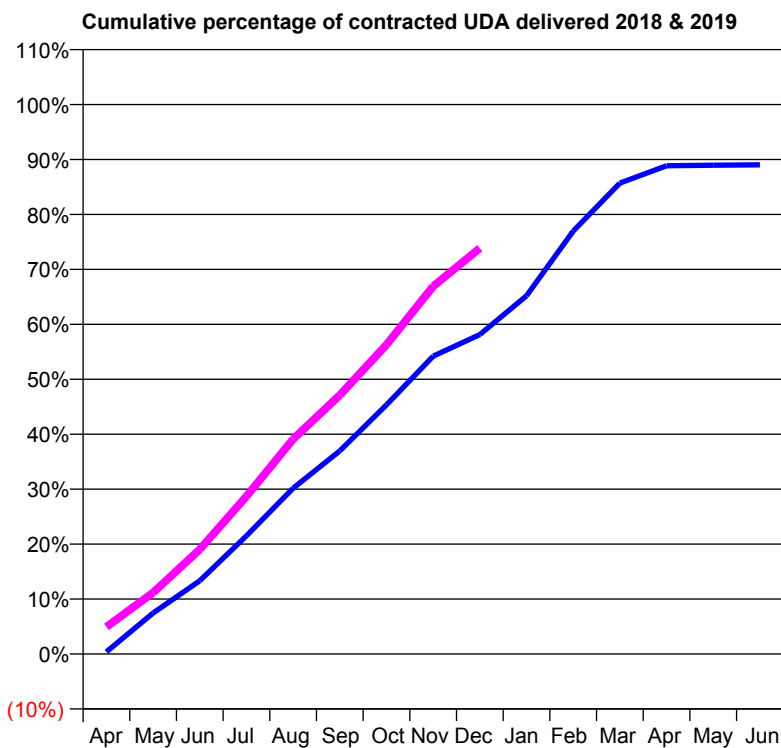
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 73,034        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,938,952.82 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 29,425      |                               |
| Quarter ending March 2018           | 29,937      | →                             |
| Quarter ending June 2018            | 30,050      | →                             |
| Quarter ending September 2018       | 30,197      | →                             |
| Quarter ending December 2018        | 30,256      | →                             |
| <b>Variance since December 2017</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 288                               | 3,607  |
| May       | 5,447                             | 8,168  |
| June      | 9,745                             | 13,900 |
| July      | 15,705                            | 20,958 |
| August    | 22,032                            | 28,555 |
| September | 26,998                            | 34,403 |
| October   | 33,113                            | 41,110 |
| November  | 39,587                            | 48,873 |
| December  | 42,461                            | 53,938 |
| January   | 47,617                            |        |
| February  | 56,201                            |        |
| March     | 62,580                            |        |
| April     | 64,900                            |        |
| May       | 64,969                            |        |
| June      | 65,013                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 846      | 10,807      | 7.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2,513    | 19,576      | 12.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 7,273    | 10,807      | 67.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9,124    | 19,576      | 46.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 2,299    | 29,199      | 7.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 143      | 29,199      | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 69       | 29,199      | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

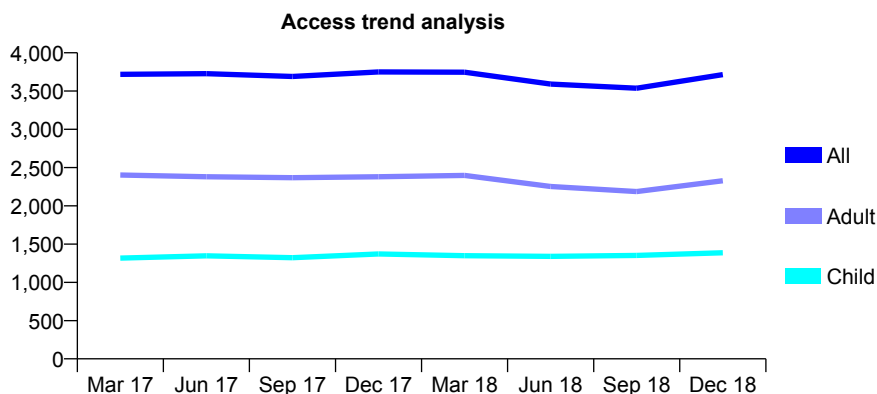
## Q58 - Vital Signs At a Glance Contract Report for 116076/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Ace Dental Care Limited |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2010              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,163       |
| Carry forward general activity (UDA)        | -47         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £230,961.03 |

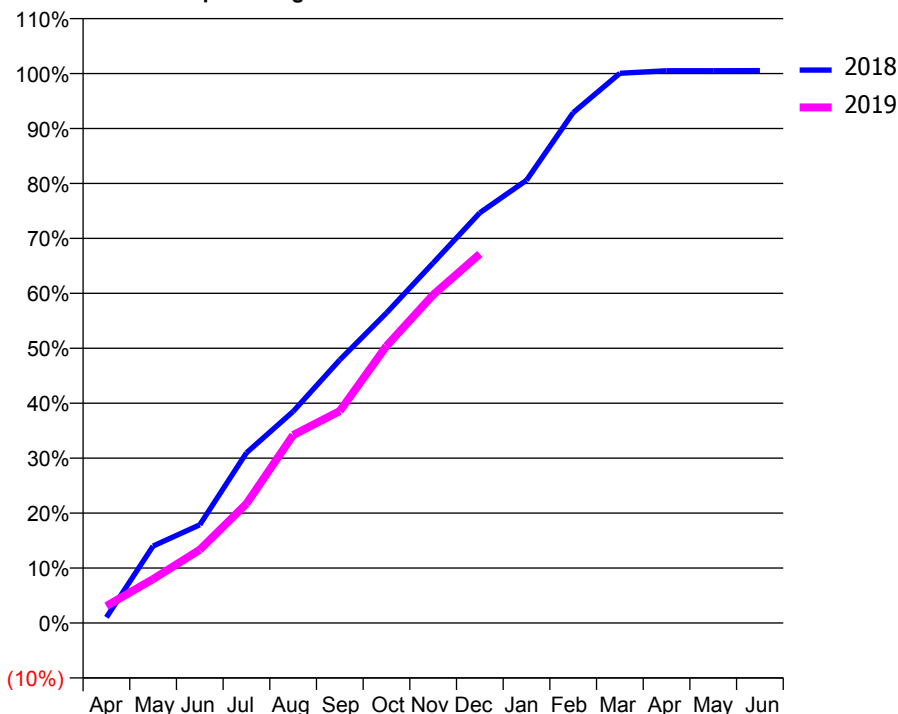
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,750         |                               |
| Quarter ending March 2018           | 3,746         | →                             |
| Quarter ending June 2018            | 3,591         | ↓                             |
| Quarter ending September 2018       | 3,537         | ↓                             |
| Quarter ending December 2018        | 3,715         | ↑                             |
| <b>Variance since December 2017</b> | <b>(0.9%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 94                                | 285   |
| May       | 1,284                             | 732   |
| June      | 1,637                             | 1,221 |
| July      | 2,838                             | 1,988 |
| August    | 3,527                             | 3,135 |
| September | 4,388                             | 3,534 |
| October   | 5,171                             | 4,619 |
| November  | 6,004                             | 5,474 |
| December  | 6,840                             | 6,153 |
| January   | 7,384                             |       |
| February  | 8,511                             |       |
| March     | 9,167                             |       |
| April     | 9,210                             |       |
| May       | 9,210                             |       |
| June      | 9,211                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 76       | 1,327       | 5.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 206      | 1,829       | 11.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 700      | 1,327       | 52.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 683      | 1,829       | 37.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 286      | 3,127       | 9.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 3,127       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 3,127       | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

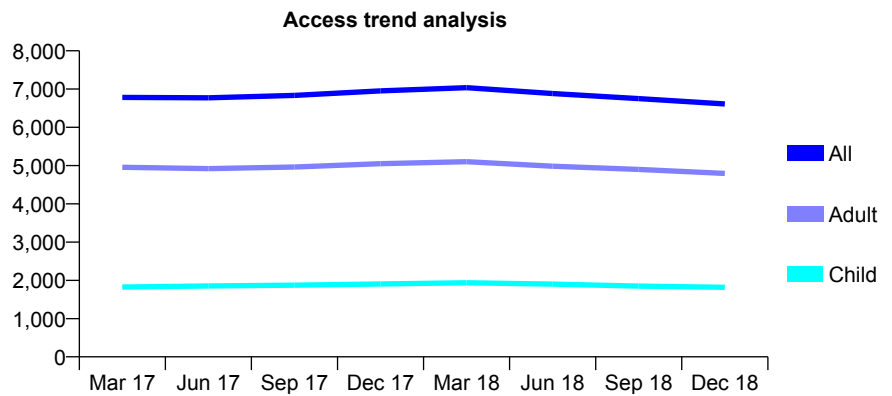
## Q58 - Vital Signs At a Glance Contract Report for 117803/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | St Albans Dental Centre |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/03/2013              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,592      |
| Carry forward general activity (UDA)        | 622         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £616,517.94 |

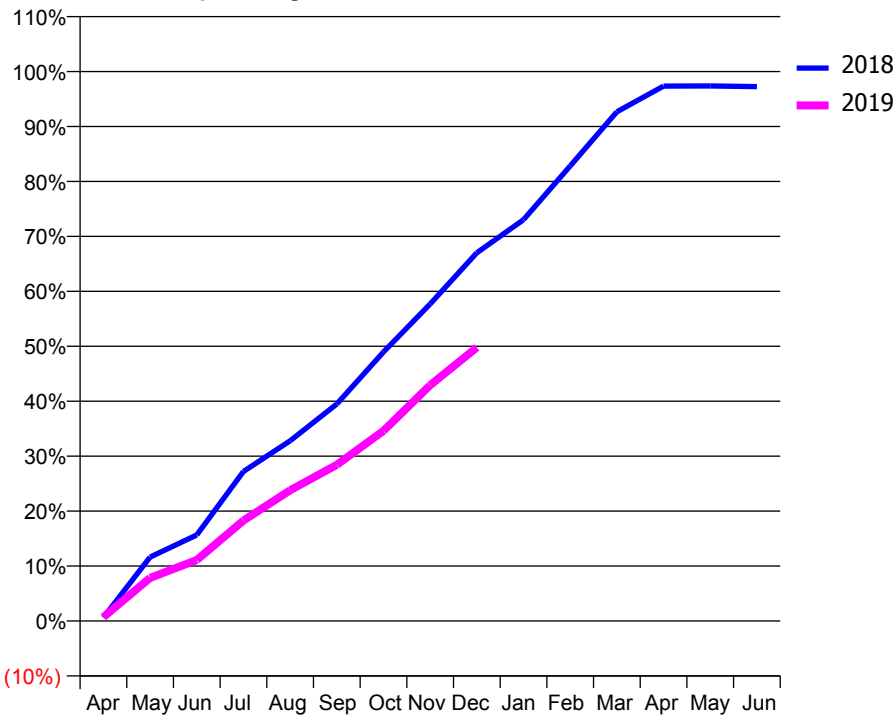
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,952         |                               |
| Quarter ending March 2018           | 7,036         | →                             |
| Quarter ending June 2018            | 6,883         | ↓                             |
| Quarter ending September 2018       | 6,749         | ↓                             |
| Quarter ending December 2018        | 6,612         | ↓                             |
| <b>Variance since December 2017</b> | <b>(4.9%)</b> | ↓                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 146                               | 161    |
| May       | 2,627                             | 1,776  |
| June      | 3,538                             | 2,509  |
| July      | 6,149                             | 4,129  |
| August    | 7,412                             | 5,375  |
| September | 8,924                             | 6,421  |
| October   | 11,059                            | 7,820  |
| November  | 13,034                            | 9,694  |
| December  | 15,142                            | 11,246 |
| January   | 16,498                            |        |
| February  | 18,707                            |        |
| March     | 20,933                            |        |
| April     | 21,990                            |        |
| May       | 21,997                            |        |
| June      | 21,970                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 100      | 1,371       | 7.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 521      | 3,246       | 16.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 466      | 1,371       | 34.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,011    | 3,246       | 31.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 673      | 4,354       | 15.5%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 64       | 4,354       | 1.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 66       | 4,354       | 1.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

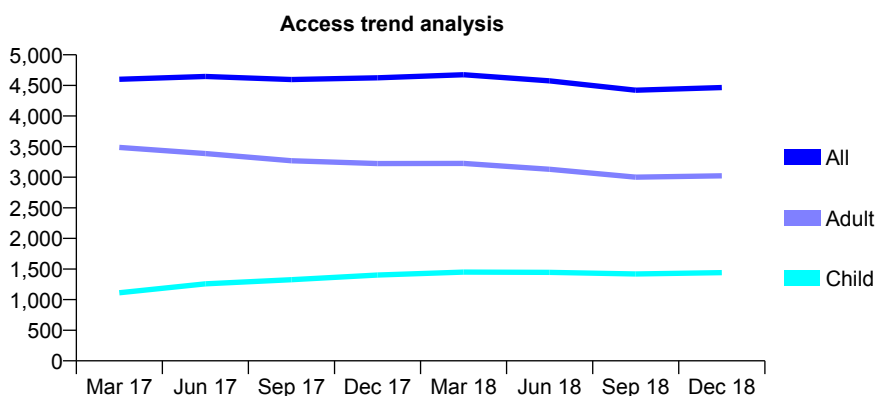
## Q58 - Vital Signs At a Glance Contract Report for 117846/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Woodview Dental Clinic |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2006             |
| Contract end date    |                        |

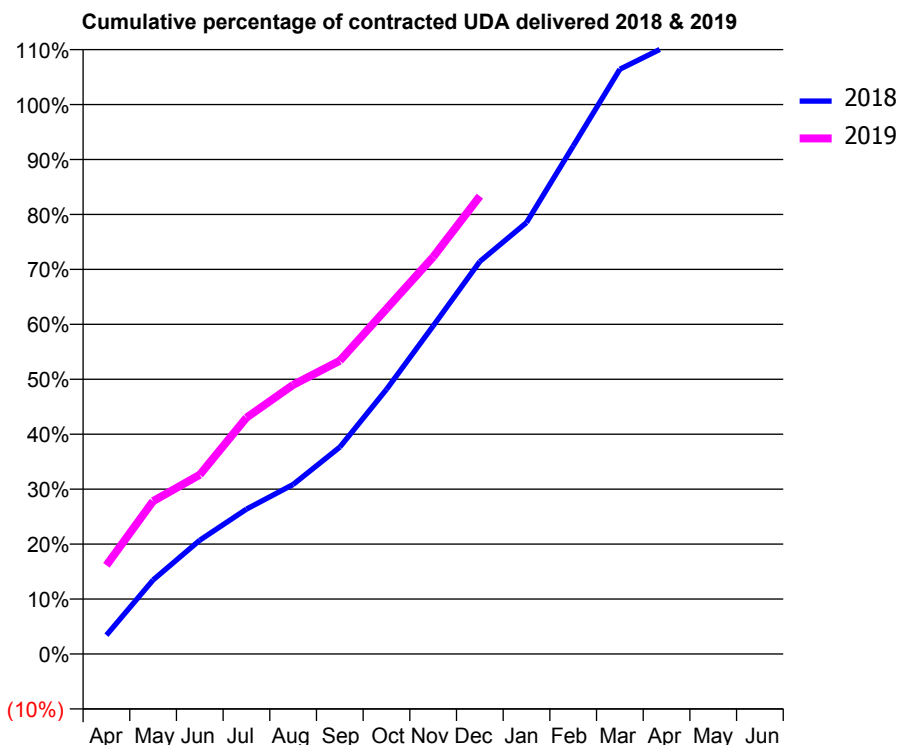
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,943       |
| Carry forward general activity (UDA)        | -1,078      |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £269,607.53 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,624         |                               |
| Quarter ending March 2018           | 4,675         | →                             |
| Quarter ending June 2018            | 4,574         | ↓                             |
| Quarter ending September 2018       | 4,421         | ↓                             |
| Quarter ending December 2018        | 4,465         | →                             |
| <b>Variance since December 2017</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 340                               | 1,606 |
| May       | 1,340                             | 2,765 |
| June      | 2,059                             | 3,244 |
| July      | 2,622                             | 4,278 |
| August    | 3,068                             | 4,871 |
| September | 3,744                             | 5,307 |
| October   | 4,787                             | 6,247 |
| November  | 5,938                             | 7,185 |
| December  | 7,102                             | 8,284 |
| January   | 7,806                             |       |
| February  | 9,191                             |       |
| March     | 10,581                            |       |
| April     | 10,999                            |       |
| May       | 10,997                            |       |
| June      | 11,021                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 118      | 1,488       | 7.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 374      | 2,848       | 13.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 849      | 1,488       | 57.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,602    | 2,848       | 56.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 373      | 4,139       | 9.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 4,139       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 4,139       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



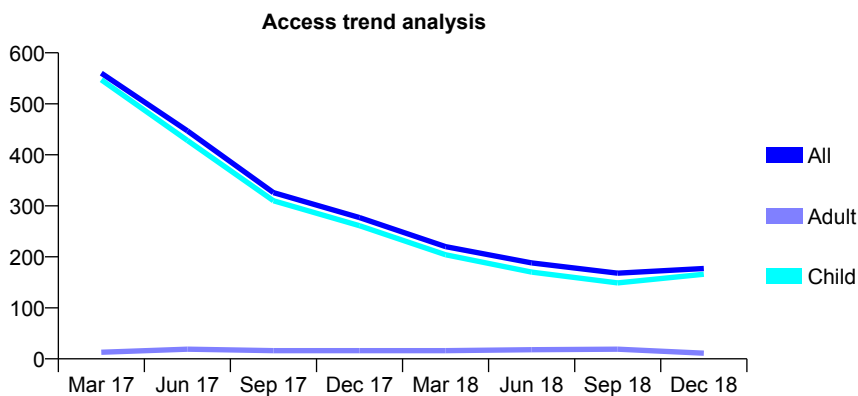
## Q58 - Vital Signs At a Glance Contract Report for 117846/0003 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Woodview Dental Clinic |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2006             |
| Contract end date    |                        |

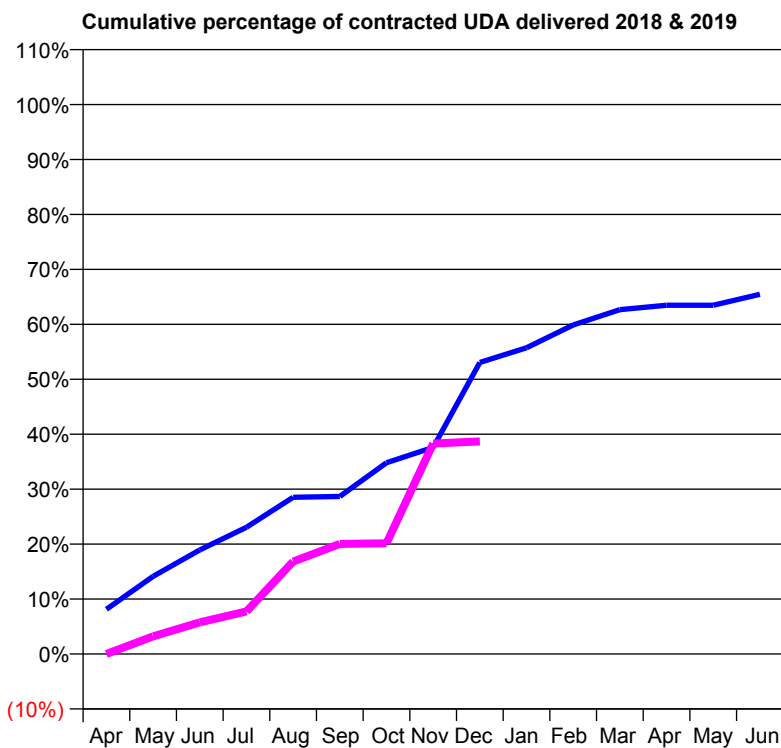
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 750        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,176.46 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 277            |                               |
| Quarter ending March 2018           | 220            | ↓                             |
| Quarter ending June 2018            | 188            | ↓                             |
| Quarter ending September 2018       | 168            | ↓                             |
| Quarter ending December 2018        | 177            | ↑                             |
| <b>Variance since December 2017</b> | <b>(36.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 61                                | 0    |
| May       | 106                               | 24   |
| June      | 142                               | 43   |
| July      | 173                               | 58   |
| August    | 214                               | 126  |
| September | 215                               | 150  |
| October   | 261                               | 151  |
| November  | 282                               | 287  |
| December  | 398                               | 290  |
| January   | 418                               |      |
| February  | 449                               |      |
| March     | 470                               |      |
| April     | 476                               |      |
| May       | 476                               |      |
| June      | 491                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 158         | 6.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 2           | 0.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 12       | 158         | 7.6%     | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 2           | 0.0%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 145         | 0.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 145         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 145         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

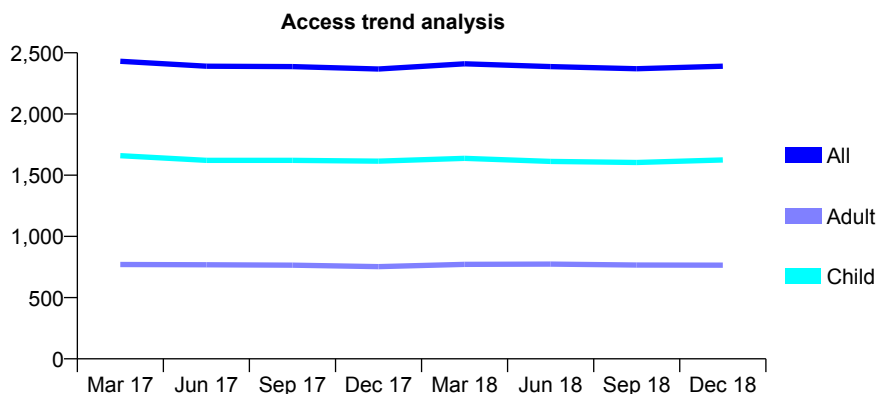
## Q58 - Vital Signs At a Glance Contract Report for 118354/0001 - December 2018

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | King's Road Dental Practice Ltd |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2010                      |
| Contract end date    |                                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,360       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £102,896.33 |

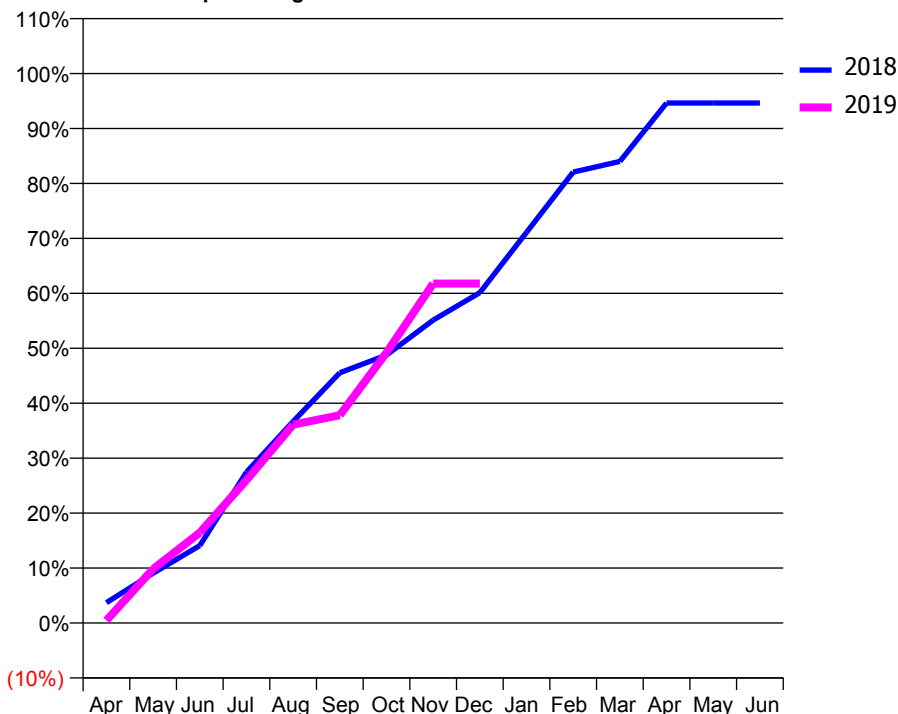
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,368       |                               |
| Quarter ending March 2018           | 2,410       | →                             |
| Quarter ending June 2018            | 2,387       | →                             |
| Quarter ending September 2018       | 2,370       | →                             |
| Quarter ending December 2018        | 2,390       | →                             |
| <b>Variance since December 2017</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 161                               | 21    |
| May       | 395                               | 429   |
| June      | 614                               | 717   |
| July      | 1,197                             | 1,133 |
| August    | 1,599                             | 1,574 |
| September | 1,985                             | 1,649 |
| October   | 2,126                             | 2,145 |
| November  | 2,404                             | 2,693 |
| December  | 2,621                             | 2,693 |
| January   | 3,099                             |       |
| February  | 3,578                             |       |
| March     | 3,663                             |       |
| April     | 4,126                             |       |
| May       | 4,126                             |       |
| June      | 4,126                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,715       | 5.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 38       | 519         | 7.3%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 939      | 1,715       | 54.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 230      | 519         | 44.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 67       | 1,903       | 3.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,903       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,903       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

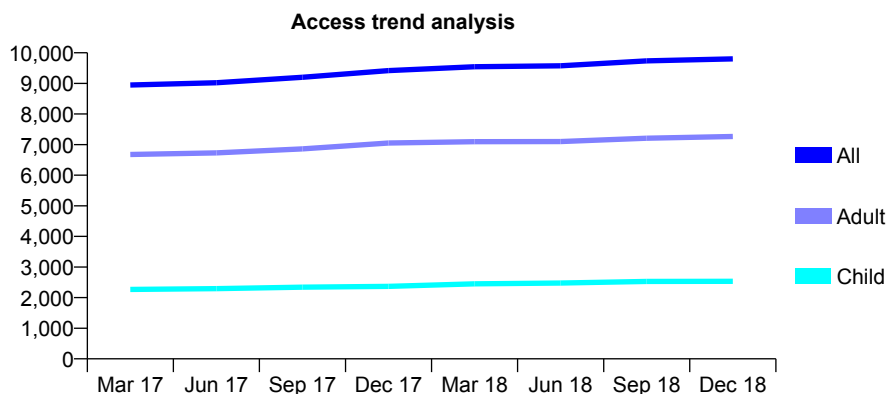
## Q58 - Vital Signs At a Glance Contract Report for 118702/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | Hertford Dental Care |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2008           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,000      |
| Carry forward general activity (UDA)        | 2           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £494,963.16 |

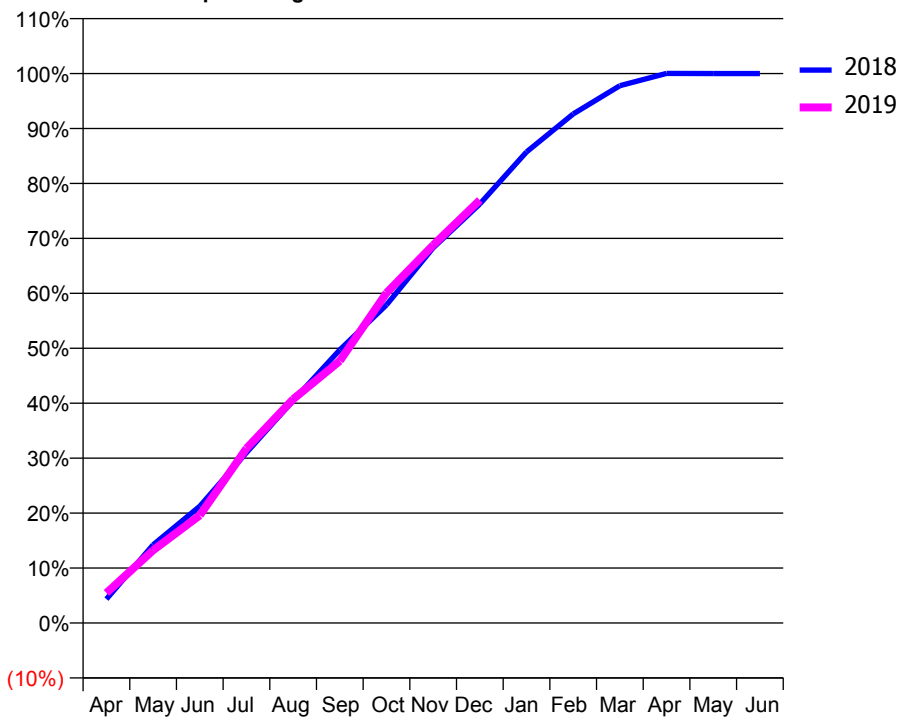
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 9,420       |                               |
| Quarter ending March 2018           | 9,543       | →                             |
| Quarter ending June 2018            | 9,574       | →                             |
| Quarter ending September 2018       | 9,737       | →                             |
| Quarter ending December 2018        | 9,802       | →                             |
| <b>Variance since December 2017</b> | <b>4.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 913                               | 1,148  |
| May       | 2,988                             | 2,782  |
| June      | 4,464                             | 4,117  |
| July      | 6,509                             | 6,672  |
| August    | 8,499                             | 8,552  |
| September | 10,437                            | 10,017 |
| October   | 12,155                            | 12,613 |
| November  | 14,336                            | 14,440 |
| December  | 16,016                            | 16,162 |
| January   | 18,001                            |        |
| February  | 19,457                            |        |
| March     | 20,537                            |        |
| April     | 21,003                            |        |
| May       | 20,996                            |        |
| June      | 20,997                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 208      | 3,119       | 6.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 865      | 7,843       | 11.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,144    | 3,119       | 68.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,071    | 7,843       | 51.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 896      | 10,660      | 8.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 10,660      | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 10,660      | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

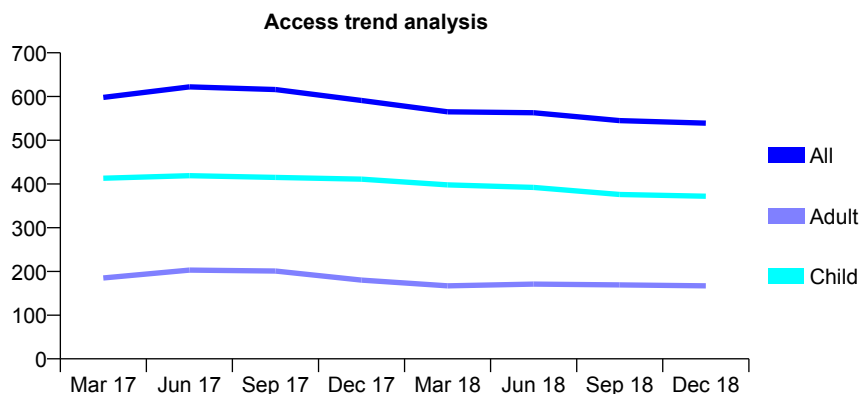
## Q58 - Vital Signs At a Glance Contract Report for 118893/0001 - December 2018

|                      |                    |
|----------------------|--------------------|
| Name or company name | The Dental Surgery |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 30/06/2015         |
| Contract end date    |                    |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,800      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £43,986.26 |

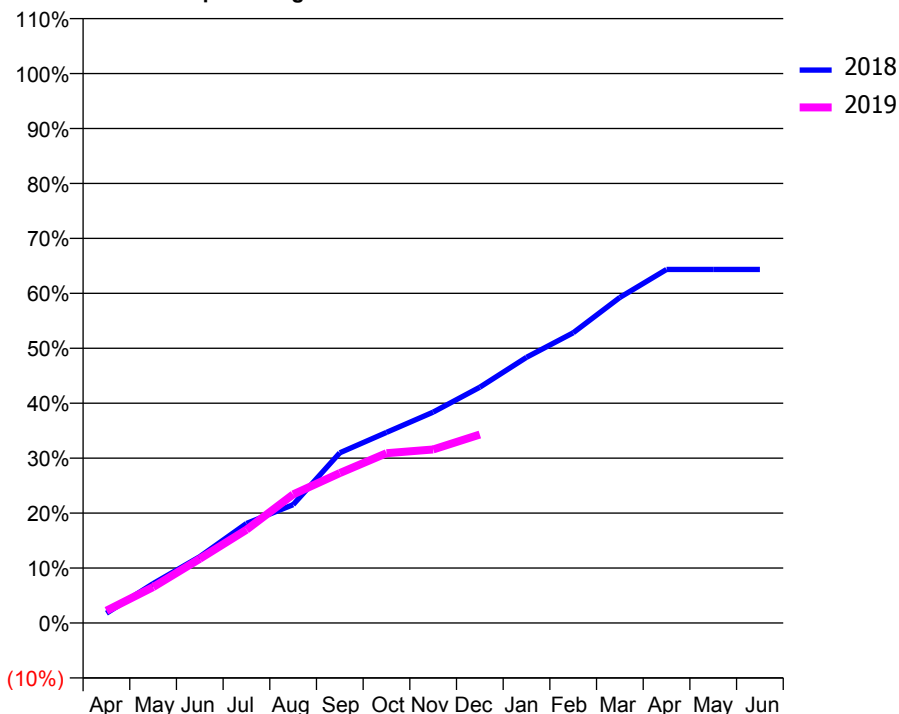
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 591           |                               |
| Quarter ending March 2018           | 565           | ↓                             |
| Quarter ending June 2018            | 563           | →                             |
| Quarter ending September 2018       | 545           | ↓                             |
| Quarter ending December 2018        | 539           | ↓                             |
| <b>Variance since December 2017</b> | <b>(8.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 32                                | 40   |
| May       | 129                               | 118  |
| June      | 217                               | 210  |
| July      | 326                               | 306  |
| August    | 388                               | 421  |
| September | 558                               | 491  |
| October   | 624                               | 556  |
| November  | 691                               | 568  |
| December  | 772                               | 617  |
| January   | 870                               |      |
| February  | 951                               |      |
| March     | 1,066                             |      |
| April     | 1,158                             |      |
| May       | 1,158                             |      |
| June      | 1,158                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 381         | 6.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 102         | 5.9%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 242      | 381         | 63.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 56       | 102         | 54.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 17       | 431         | 3.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 431         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 431         | 0.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

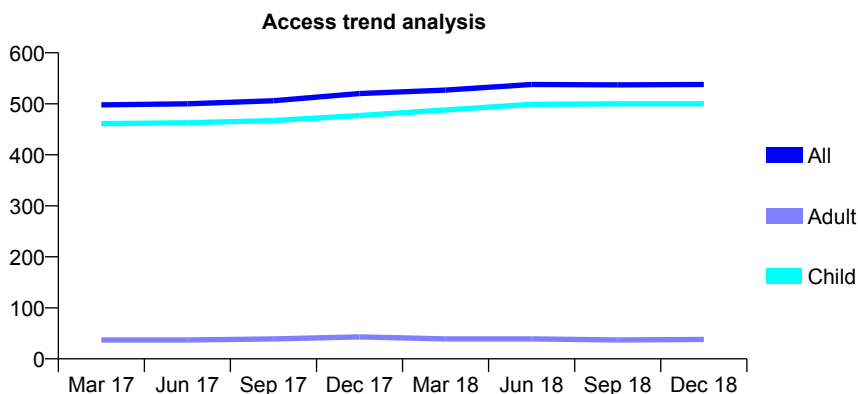
## Q58 - Vital Signs At a Glance Contract Report for 118982/0001 - December 2018

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | St Peter's Lodge Dental Practice |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/08/2010                       |
| Contract end date    |                                  |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 810        |
| Carry forward general activity (UDA)        | -8         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,153.82 |

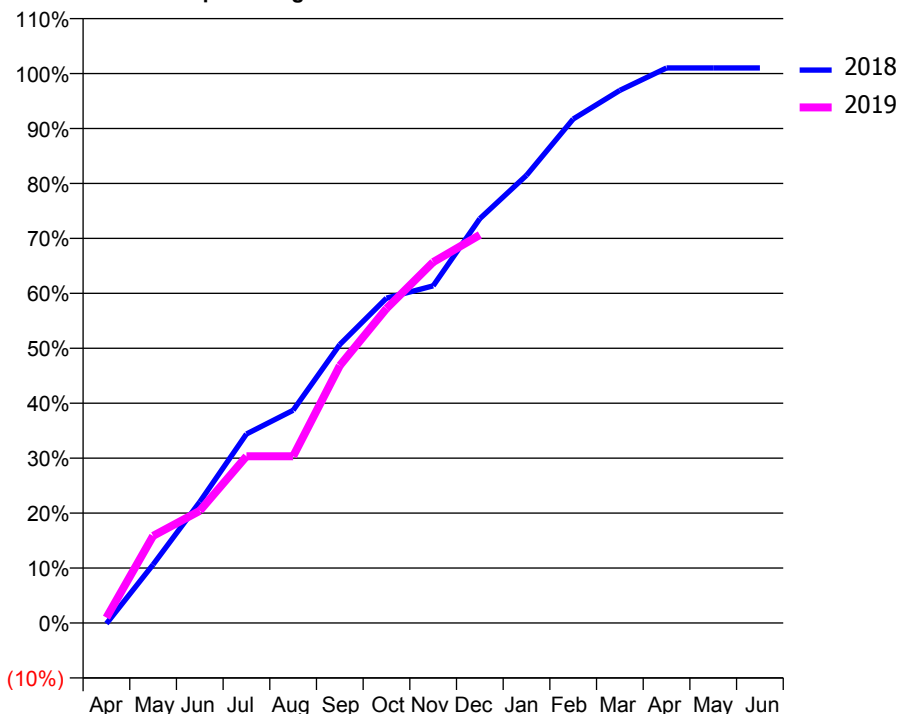
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 520         |                               |
| Quarter ending March 2018           | 527         | →                             |
| Quarter ending June 2018            | 538         | ↑                             |
| Quarter ending September 2018       | 537         | →                             |
| Quarter ending December 2018        | 538         | →                             |
| <b>Variance since December 2017</b> | <b>3.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -1                                | 8    |
| May       | 86                                | 128  |
| June      | 179                               | 165  |
| July      | 279                               | 246  |
| August    | 314                               | 246  |
| September | 411                               | 379  |
| October   | 479                               | 464  |
| November  | 497                               | 532  |
| December  | 596                               | 572  |
| January   | 660                               |      |
| February  | 743                               |      |
| March     | 785                               |      |
| April     | 818                               |      |
| May       | 818                               |      |
| June      | 818                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 517         | 2.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 14          | 0.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 315      | 517         | 60.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 14          | 42.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 503         | 2.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 503         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 503         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

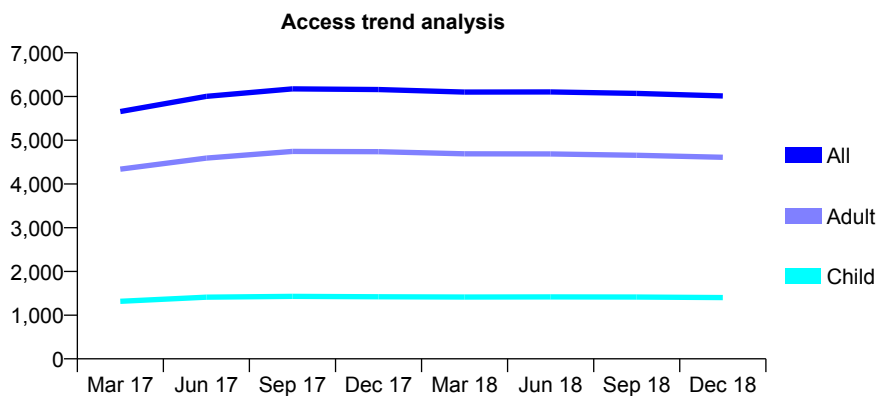
## Q58 - Vital Signs At a Glance Contract Report for 120480/0001 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Park View Dental Care |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/08/2015            |
| Contract end date    |                       |

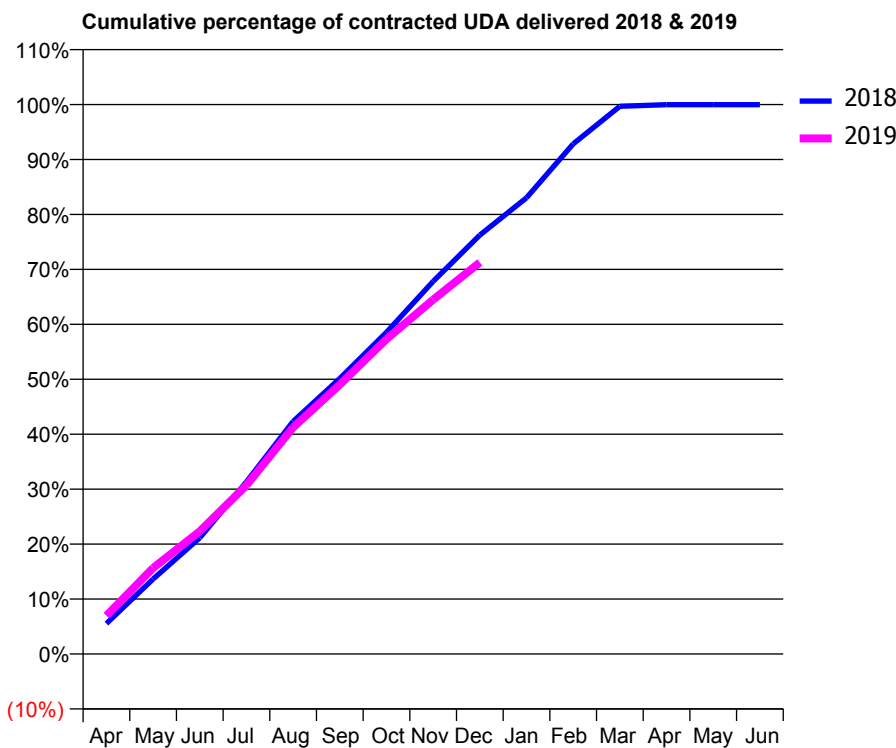
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,576      |
| Carry forward general activity (UDA)        | 5           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £514,445.75 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,159         |                               |
| Quarter ending March 2018           | 6,103         | →                             |
| Quarter ending June 2018            | 6,104         | →                             |
| Quarter ending September 2018       | 6,070         | →                             |
| Quarter ending December 2018        | 6,014         | →                             |
| <b>Variance since December 2017</b> | <b>(2.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,087                             | 1,367  |
| May       | 2,674                             | 3,068  |
| June      | 4,141                             | 4,373  |
| July      | 6,138                             | 6,012  |
| August    | 8,289                             | 8,071  |
| September | 9,818                             | 9,598  |
| October   | 11,460                            | 11,220 |
| November  | 13,277                            | 12,627 |
| December  | 14,925                            | 13,951 |
| January   | 16,253                            |        |
| February  | 18,171                            |        |
| March     | 19,514                            |        |
| April     | 19,569                            |        |
| May       | 19,570                            |        |
| June      | 19,571                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 105      | 1,481       | 7.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 732      | 4,502       | 16.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 814      | 1,481       | 55.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,241    | 4,502       | 49.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 707      | 5,952       | 11.9%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 5,952       | 0.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 74       | 5,952       | 1.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 6           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

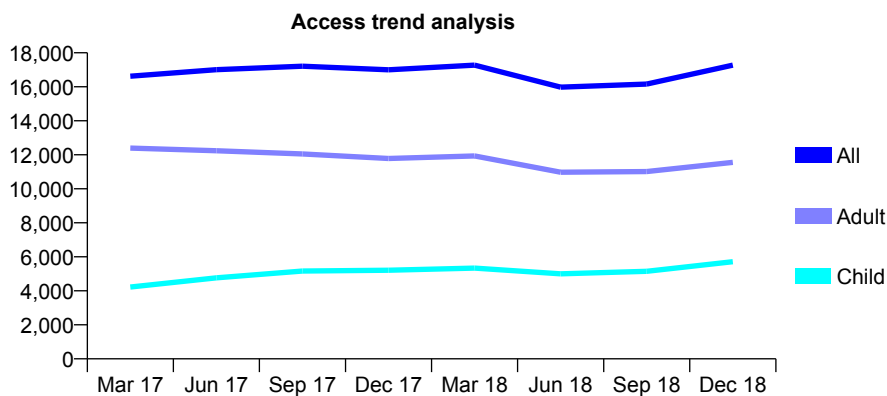
## Q58 - Vital Signs At a Glance Contract Report for 121096/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | Luton Centre Limited |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/12/2007           |
| Contract end date    |                      |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 47,677        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,382,076.98 |

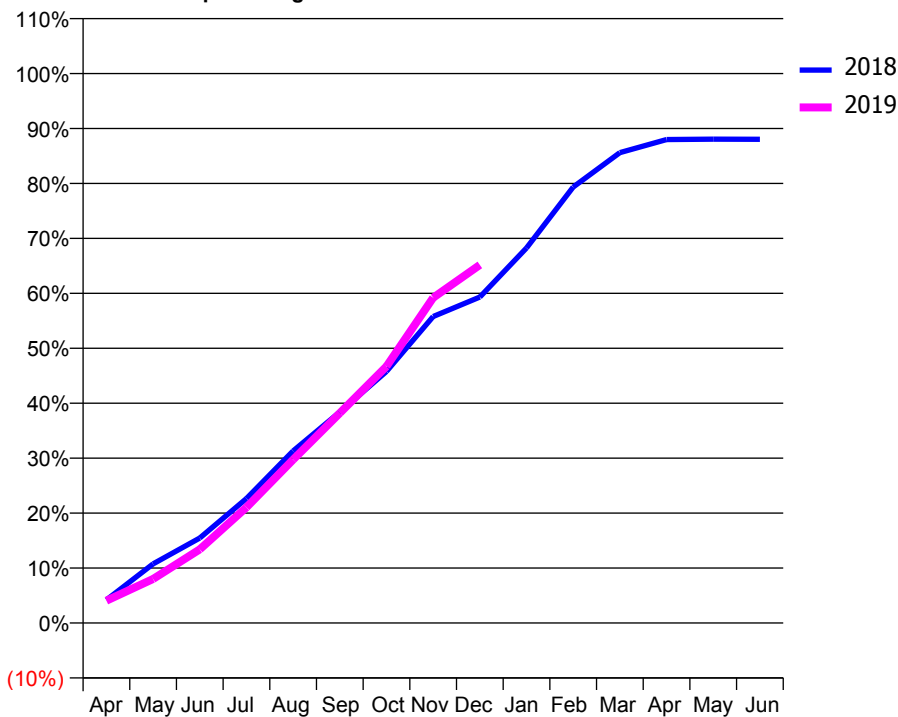
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 16,998      |                               |
| Quarter ending March 2018           | 17,272      | →                             |
| Quarter ending June 2018            | 15,978      | ↓                             |
| Quarter ending September 2018       | 16,163      | →                             |
| Quarter ending December 2018        | 17,273      | ↑                             |
| <b>Variance since December 2017</b> | <b>1.6%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 2,007                             | 1,934  |
| May       | 5,130                             | 3,829  |
| June      | 7,374                             | 6,387  |
| July      | 10,798                            | 10,032 |
| August    | 14,927                            | 14,182 |
| September | 18,313                            | 18,215 |
| October   | 21,824                            | 22,261 |
| November  | 26,596                            | 28,220 |
| December  | 28,284                            | 31,071 |
| January   | 32,535                            |        |
| February  | 37,822                            |        |
| March     | 40,816                            |        |
| April     | 41,950                            |        |
| May       | 41,978                            |        |
| June      | 41,974                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 300      | 6,173       | 4.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 740      | 8,976       | 8.2%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,258    | 6,173       | 52.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,568    | 8,976       | 39.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 829      | 14,713      | 5.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 80       | 14,713      | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 66       | 14,713      | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

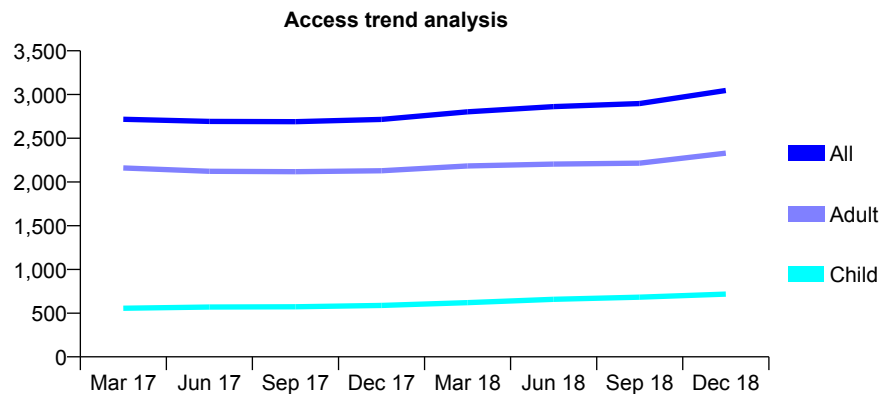
## Q58 - Vital Signs At a Glance Contract Report for 121339/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | Mr and Mrs Desai |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/02/2013       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,300       |
| Carry forward general activity (UDA)        | -22         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £143,897.91 |

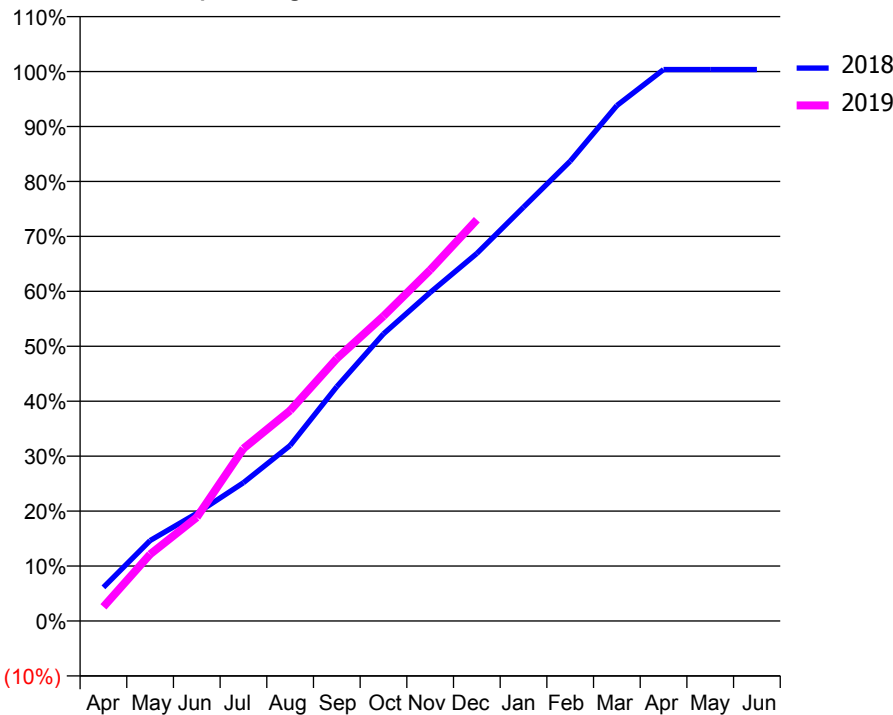
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 2,716        |                               |
| Quarter ending March 2018           | 2,803        | ↑                             |
| Quarter ending June 2018            | 2,862        | ↑                             |
| Quarter ending September 2018       | 2,897        | →                             |
| Quarter ending December 2018        | 3,046        | ↑                             |
| <b>Variance since December 2017</b> | <b>12.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 387                               | 163   |
| May       | 923                               | 766   |
| June      | 1,235                             | 1,188 |
| July      | 1,586                             | 1,978 |
| August    | 2,013                             | 2,413 |
| September | 2,686                             | 3,009 |
| October   | 3,292                             | 3,496 |
| November  | 3,766                             | 4,024 |
| December  | 4,215                             | 4,601 |
| January   | 4,745                             |       |
| February  | 5,273                             |       |
| March     | 5,909                             |       |
| April     | 6,322                             |       |
| May       | 6,322                             |       |
| June      | 6,322                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 654         | 2.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 147      | 1,992       | 7.4%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 313      | 654         | 47.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 903      | 1,992       | 45.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 21       | 2,440       | 0.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 2,440       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 2,440       | 0.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



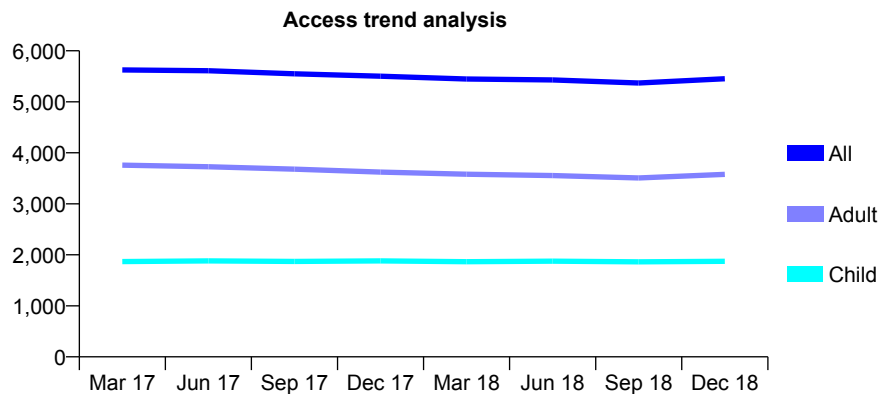
## Q58 - Vital Signs At a Glance Contract Report for 122114/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | Hudson's Dental Care |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/01/2015           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,720      |
| Carry forward general activity (UDA)        | 354         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £275,341.35 |

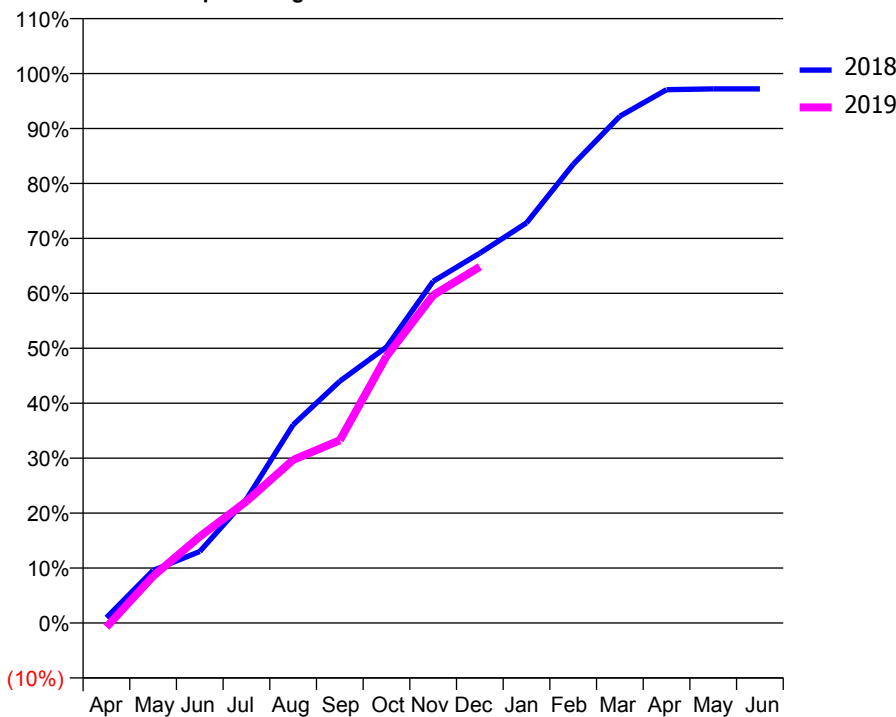
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,503         |                               |
| Quarter ending March 2018           | 5,446         | ↓                             |
| Quarter ending June 2018            | 5,430         | →                             |
| Quarter ending September 2018       | 5,368         | ↓                             |
| Quarter ending December 2018        | 5,453         | →                             |
| <b>Variance since December 2017</b> | <b>(0.9%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 126                               | -98   |
| May       | 1,218                             | 1,084 |
| June      | 1,657                             | 2,000 |
| July      | 2,868                             | 2,817 |
| August    | 4,587                             | 3,775 |
| September | 5,598                             | 4,230 |
| October   | 6,389                             | 6,174 |
| November  | 7,911                             | 7,589 |
| December  | 8,561                             | 8,246 |
| January   | 9,263                             |       |
| February  | 10,615                            |       |
| March     | 11,731                            |       |
| April     | 12,346                            |       |
| May       | 12,365                            |       |
| June      | 12,365                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 155      | 1,983       | 7.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 466      | 3,355       | 13.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,086    | 1,983       | 54.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,590    | 3,355       | 47.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 456      | 5,019       | 9.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 5,019       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 63       | 5,019       | 1.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

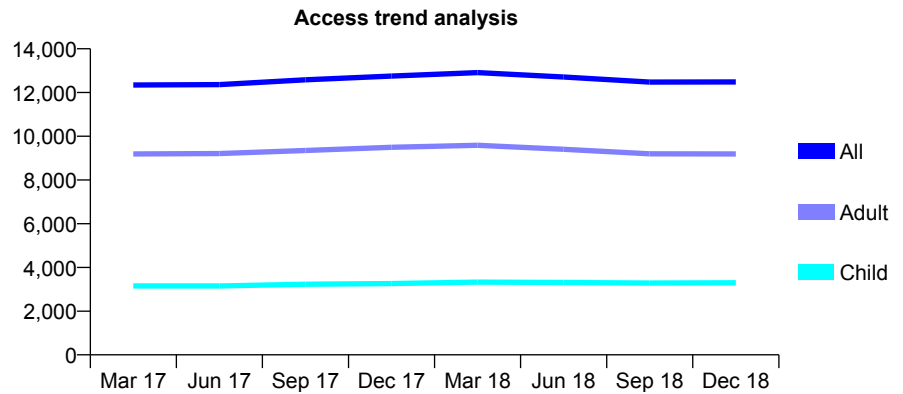
## Q58 - Vital Signs At a Glance Contract Report for 122378/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Mr A Pangotra & Dr P Taneja |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2014                  |
| Contract end date    |                             |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 41,404        |
| Carry forward general activity (UDA)        | 898           |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,147,831.70 |

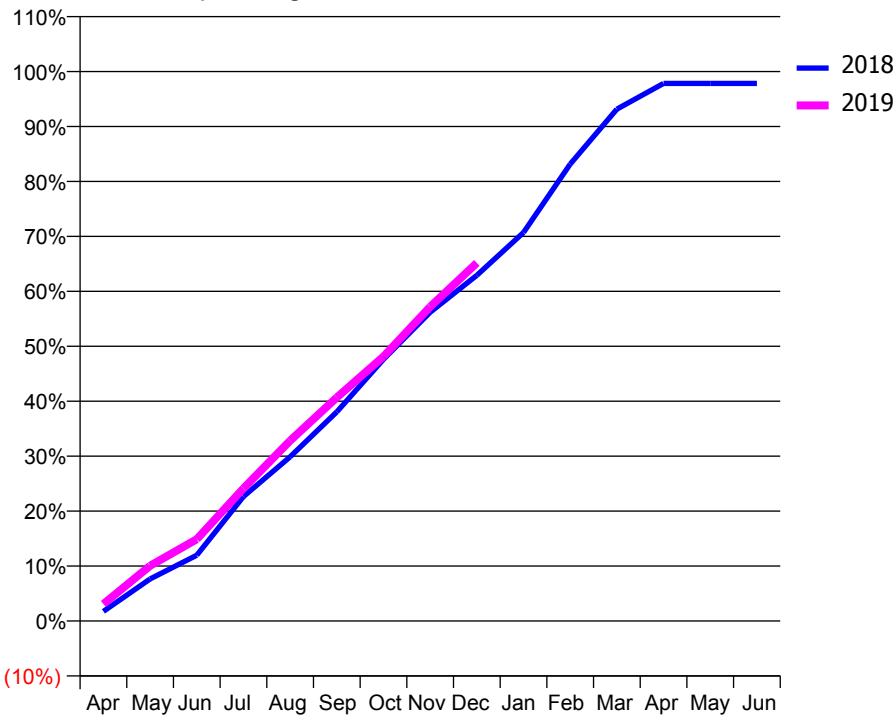
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 12,755        |                               |
| Quarter ending March 2018           | 12,914        | →                             |
| Quarter ending June 2018            | 12,709        | ↓                             |
| Quarter ending September 2018       | 12,481        | ↓                             |
| Quarter ending December 2018        | 12,485        | →                             |
| <b>Variance since December 2017</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 731                               | 1,279  |
| May       | 3,168                             | 4,169  |
| June      | 4,958                             | 6,160  |
| July      | 9,376                             | 9,994  |
| August    | 12,369                            | 13,590 |
| September | 15,757                            | 16,841 |
| October   | 19,721                            | 19,932 |
| November  | 23,267                            | 23,678 |
| December  | 26,046                            | 26,981 |
| January   | 29,273                            |        |
| February  | 34,432                            |        |
| March     | 38,569                            |        |
| April     | 40,503                            |        |
| May       | 40,504                            |        |
| June      | 40,506                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 270      | 3,646       | 7.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,255    | 8,483       | 14.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,379    | 3,646       | 65.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,420    | 8,483       | 52.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,392    | 11,474      | 12.1%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 11,474      | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 128      | 11,474      | 1.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

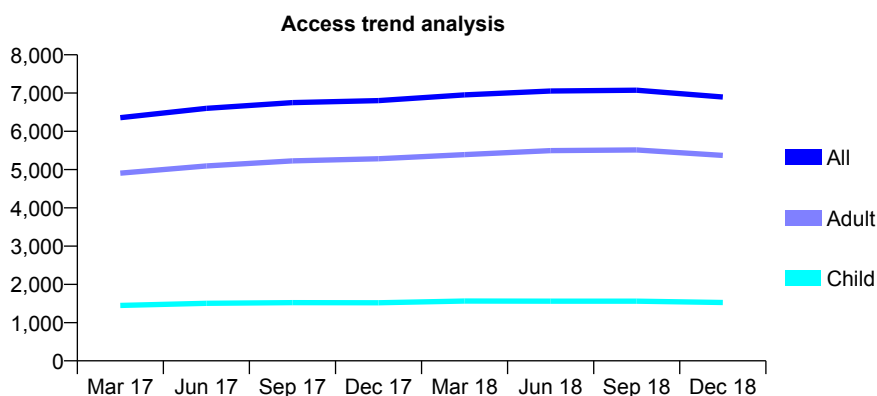
## Q58 - Vital Signs At a Glance Contract Report for 124311/0001 - December 2018

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Victoria Promenade Dental Practice |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2006                         |
| Contract end date    |                                    |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,742      |
| Carry forward general activity (UDA)        | -3,623      |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £508,195.15 |

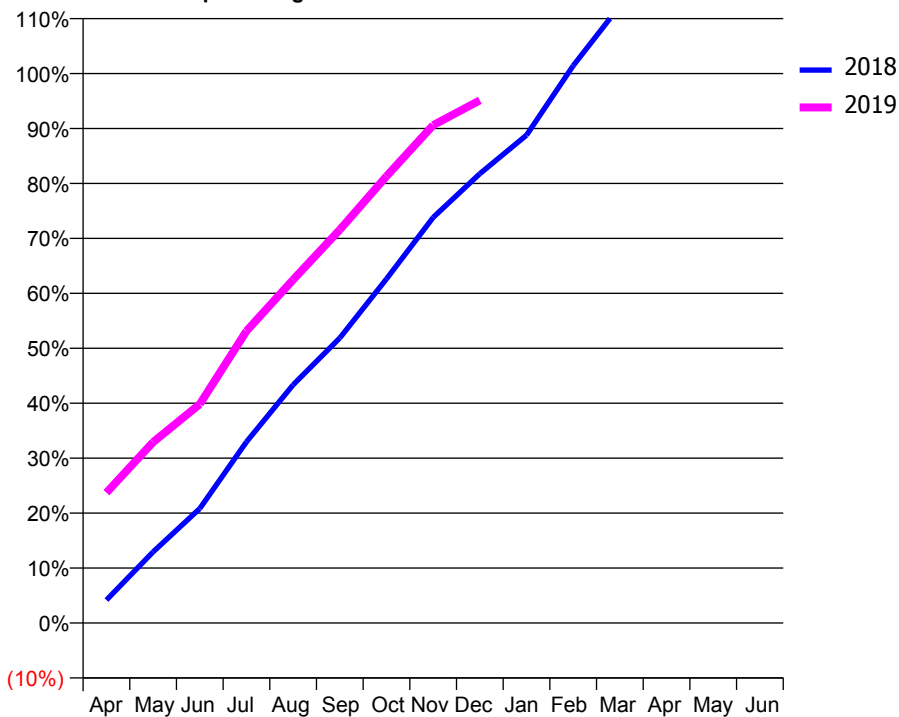
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,801       |                               |
| Quarter ending March 2018           | 6,953       | ↑                             |
| Quarter ending June 2018            | 7,055       | →                             |
| Quarter ending September 2018       | 7,074       | →                             |
| Quarter ending December 2018        | 6,896       | ↓                             |
| <b>Variance since December 2017</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 784                               | 4,447  |
| May       | 2,425                             | 6,170  |
| June      | 3,906                             | 7,466  |
| July      | 6,179                             | 9,957  |
| August    | 8,124                             | 11,707 |
| September | 9,724                             | 13,414 |
| October   | 11,735                            | 15,240 |
| November  | 13,832                            | 16,982 |
| December  | 15,325                            | 17,826 |
| January   | 16,639                            |        |
| February  | 19,010                            |        |
| March     | 21,044                            |        |
| April     | 22,358                            |        |
| May       | 22,357                            |        |
| June      | 22,365                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 141      | 1,680       | 8.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 724      | 5,484       | 13.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,117    | 1,680       | 66.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,224    | 5,484       | 58.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 331      | 6,088       | 5.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 117      | 6,088       | 1.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 6,088       | 0.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

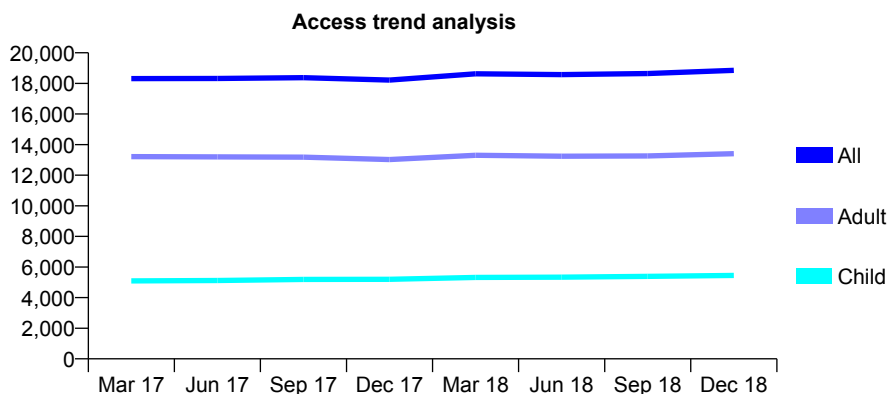
## Q58 - Vital Signs At a Glance Contract Report for 126047/0001 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Conation Partners Ltd |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/11/2007            |
| Contract end date    |                       |

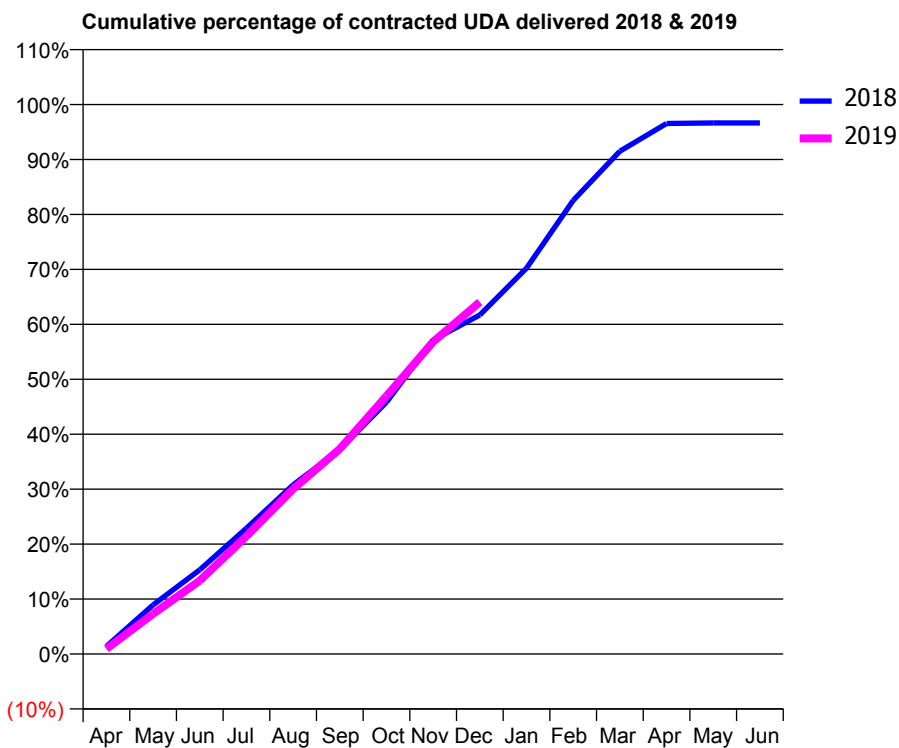
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 47,407        |
| Carry forward general activity (UDA)        | 1,595         |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,467,120.38 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 18,215      |                               |
| Quarter ending March 2018           | 18,626      | ↑                             |
| Quarter ending June 2018            | 18,578      | →                             |
| Quarter ending September 2018       | 18,647      | →                             |
| Quarter ending December 2018        | 18,853      | →                             |
| <b>Variance since December 2017</b> | <b>3.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 665                               | 445    |
| May       | 4,243                             | 3,464  |
| June      | 7,270                             | 6,337  |
| July      | 10,849                            | 10,167 |
| August    | 14,594                            | 14,234 |
| September | 17,642                            | 17,699 |
| October   | 21,720                            | 22,250 |
| November  | 27,102                            | 26,936 |
| December  | 29,246                            | 30,369 |
| January   | 33,286                            |        |
| February  | 39,133                            |        |
| March     | 43,382                            |        |
| April     | 45,774                            |        |
| May       | 45,819                            |        |
| June      | 45,811                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 322      | 5,930       | 5.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,158    | 11,619      | 10.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,776    | 5,930       | 63.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,822    | 11,619      | 50.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,282    | 16,543      | 7.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 86       | 16,543      | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 16,543      | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

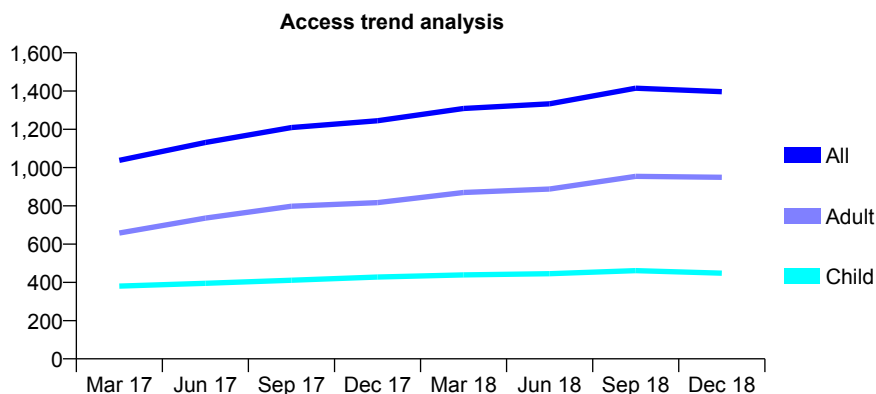
## Q58 - Vital Signs At a Glance Contract Report for 127140/0001 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Saving Smiles Rushden |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/11/2015            |
| Contract end date    |                       |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,550      |
| Carry forward general activity (UDA)        | 123        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £92,169.38 |

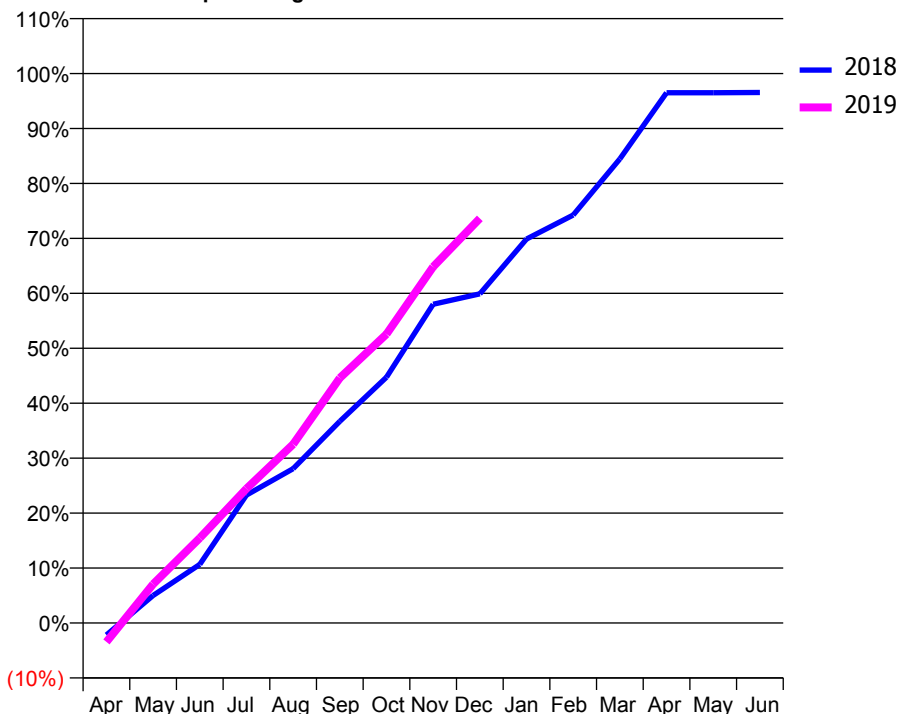
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 1,245        |                               |
| Quarter ending March 2018           | 1,309        | ↑                             |
| Quarter ending June 2018            | 1,333        | →                             |
| Quarter ending September 2018       | 1,415        | ↑                             |
| Quarter ending December 2018        | 1,397        | ↓                             |
| <b>Variance since December 2017</b> | <b>12.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -78                               | -123  |
| May       | 178                               | 251   |
| June      | 378                               | 549   |
| July      | 827                               | 868   |
| August    | 997                               | 1,155 |
| September | 1,303                             | 1,583 |
| October   | 1,588                             | 1,866 |
| November  | 2,060                             | 2,301 |
| December  | 2,127                             | 2,614 |
| January   | 2,481                             |       |
| February  | 2,636                             |       |
| March     | 2,998                             |       |
| April     | 3,426                             |       |
| May       | 3,426                             |       |
| June      | 3,427                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 622         | 10.0%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 150      | 1,105       | 13.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 429      | 622         | 69.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 626      | 1,105       | 56.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 105      | 1,526       | 6.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,526       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 1,526       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

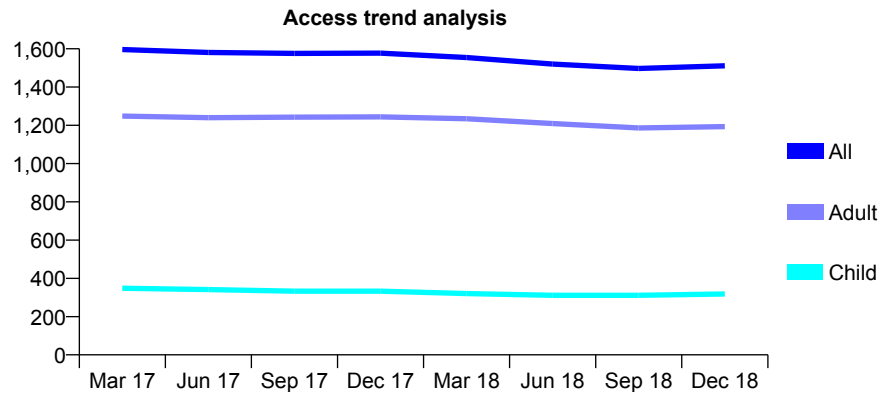
## Q58 - Vital Signs At a Glance Contract Report for 127914/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Mr L Khuroya & Mr R Khuroya |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/01/2012                  |
| Contract end date    |                             |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,841      |
| Carry forward general activity (UDA)        | 19         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £77,440.81 |

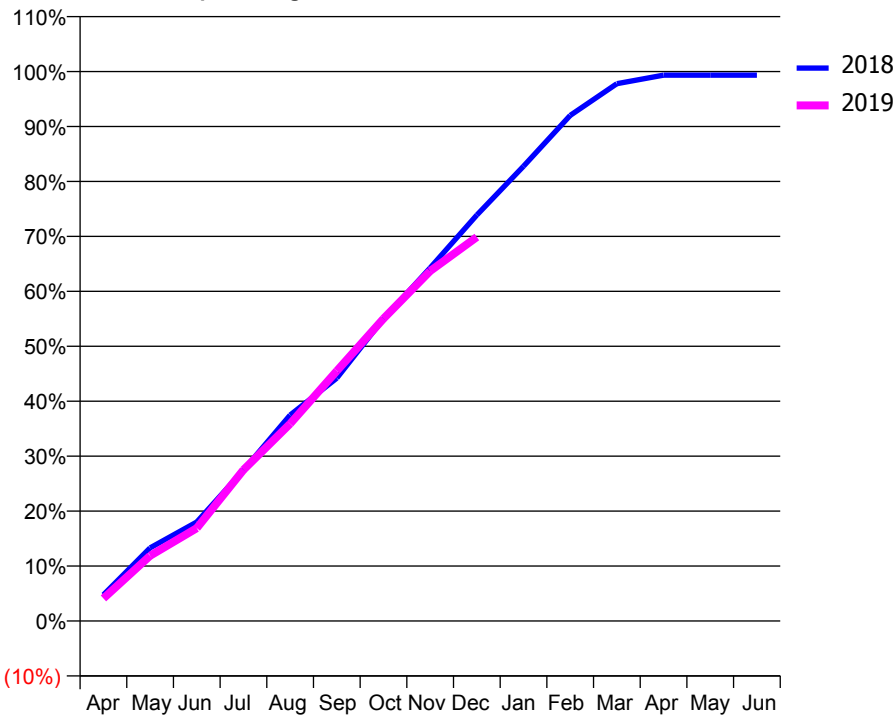
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,577         |                               |
| Quarter ending March 2018           | 1,554         | ↓                             |
| Quarter ending June 2018            | 1,520         | ↓                             |
| Quarter ending September 2018       | 1,497         | ↓                             |
| Quarter ending December 2018        | 1,511         | →                             |
| <b>Variance since December 2017</b> | <b>(4.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 136                               | 117   |
| May       | 378                               | 338   |
| June      | 512                               | 480   |
| July      | 780                               | 782   |
| August    | 1,065                             | 1,020 |
| September | 1,256                             | 1,293 |
| October   | 1,563                             | 1,564 |
| November  | 1,826                             | 1,809 |
| December  | 2,099                             | 1,985 |
| January   | 2,351                             |       |
| February  | 2,614                             |       |
| March     | 2,778                             |       |
| April     | 2,822                             |       |
| May       | 2,822                             |       |
| June      | 2,822                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 252         | 2.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 60       | 823         | 7.3%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 80       | 252         | 31.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 257      | 823         | 31.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 57       | 1,048       | 5.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,048       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,048       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

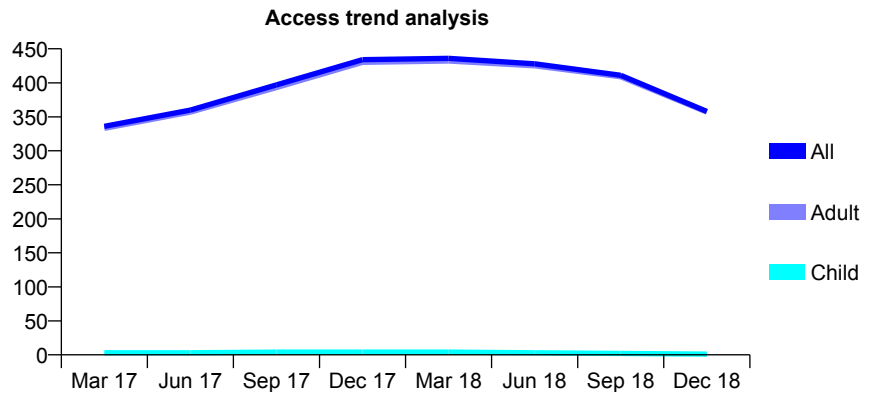
## Q58 - Vital Signs At a Glance Contract Report for 128775/0001 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | MOS Hertfordshire LTD |
| Contract type name   | PDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/11/2012            |
| Contract end date    | 31/03/2020            |

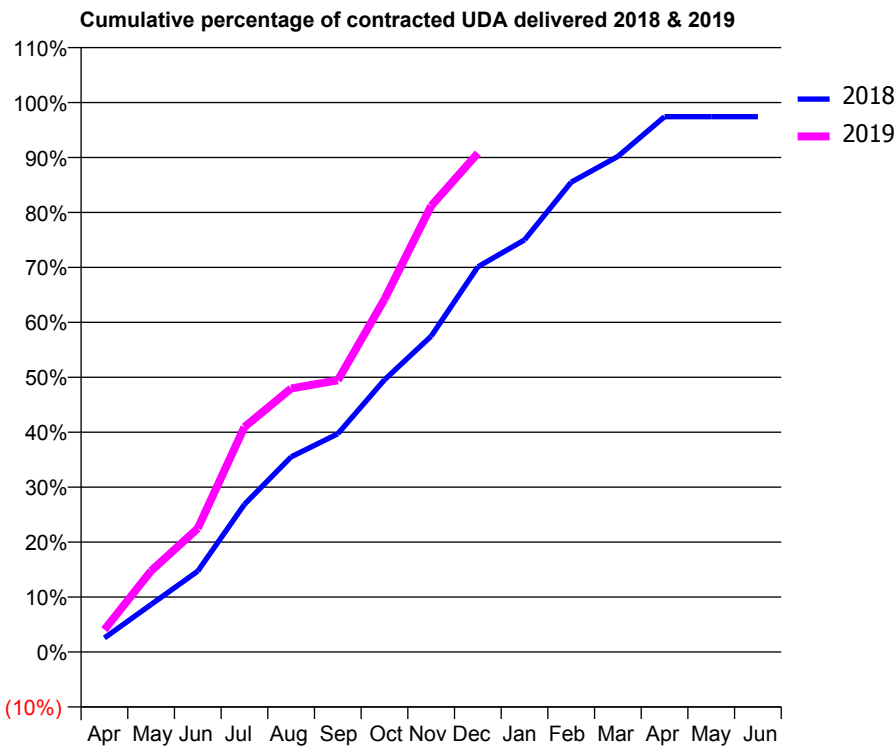
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 813        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £54,201.04 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 434            |                               |
| Quarter ending March 2018           | 436            | →                             |
| Quarter ending June 2018            | 428            | ↓                             |
| Quarter ending September 2018       | 411            | ↓                             |
| Quarter ending December 2018        | 358            | ↓                             |
| <b>Variance since December 2017</b> | <b>(17.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 33                                | 33   |
| May       | 111                               | 120  |
| June      | 189                               | 183  |
| July      | 345                               | 333  |
| August    | 456                               | 390  |
| September | 510                               | 402  |
| October   | 636                               | 522  |
| November  | 738                               | 660  |
| December  | 900                               | 738  |
| January   | 963                               |      |
| February  | 1,098                             |      |
| March     | 1,158                             |      |
| April     | 1,251                             |      |
| May       | 1,251                             |      |
| June      | 1,251                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 277         | 1.1%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 277         | 0.4%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 246         | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 246         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 246         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

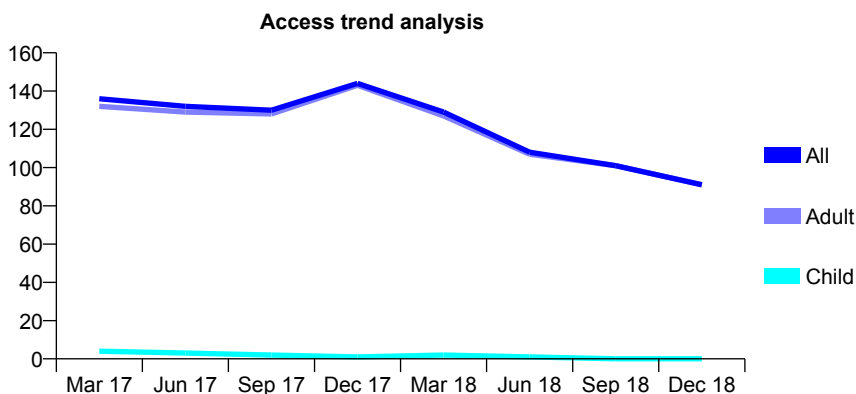
## Q58 - Vital Signs At a Glance Contract Report for 128775/0002 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | MOS Hertfordshire LTD |
| Contract type name   | PDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/11/2012            |
| Contract end date    | 31/03/2020            |

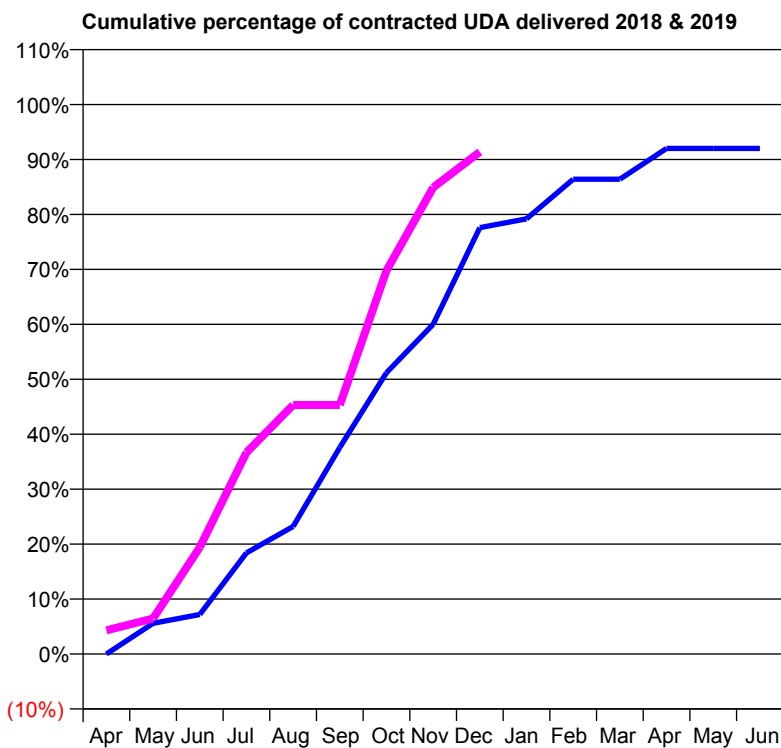
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 139       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,267.71 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 144            |                               |
| Quarter ending March 2018           | 129            | ↓                             |
| Quarter ending June 2018            | 108            | ↓                             |
| Quarter ending September 2018       | 101            | ↓                             |
| Quarter ending December 2018        | 91             | ↓                             |
| <b>Variance since December 2017</b> | <b>(36.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 6    |
| May       | 21                                | 9    |
| June      | 27                                | 27   |
| July      | 69                                | 51   |
| August    | 87                                | 63   |
| September | 141                               | 63   |
| October   | 192                               | 97   |
| November  | 225                               | 118  |
| December  | 291                               | 127  |
| January   | 297                               |      |
| February  | 324                               |      |
| March     | 324                               |      |
| April     | 345                               |      |
| May       | 345                               |      |
| June      | 345                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 51          | 3.9%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 51          | 0.0%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 44          | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 44          | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 44          | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



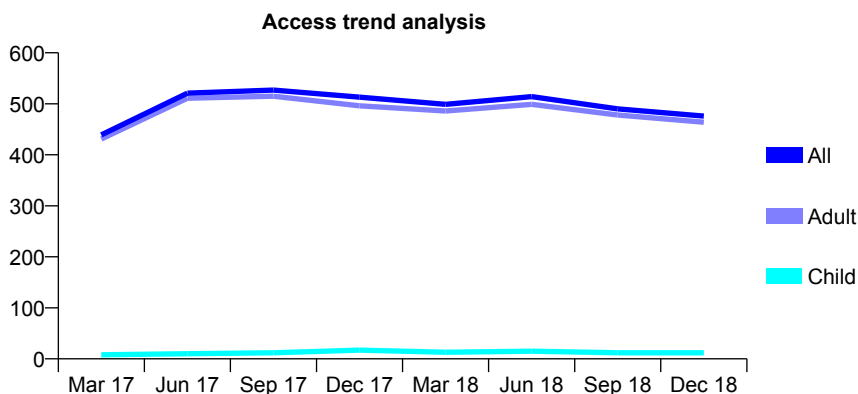
## Q58 - Vital Signs At a Glance Contract Report for 128775/0003 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | MOS Hertfordshire LTD |
| Contract type name   | PDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/11/2012            |
| Contract end date    | 31/03/2020            |

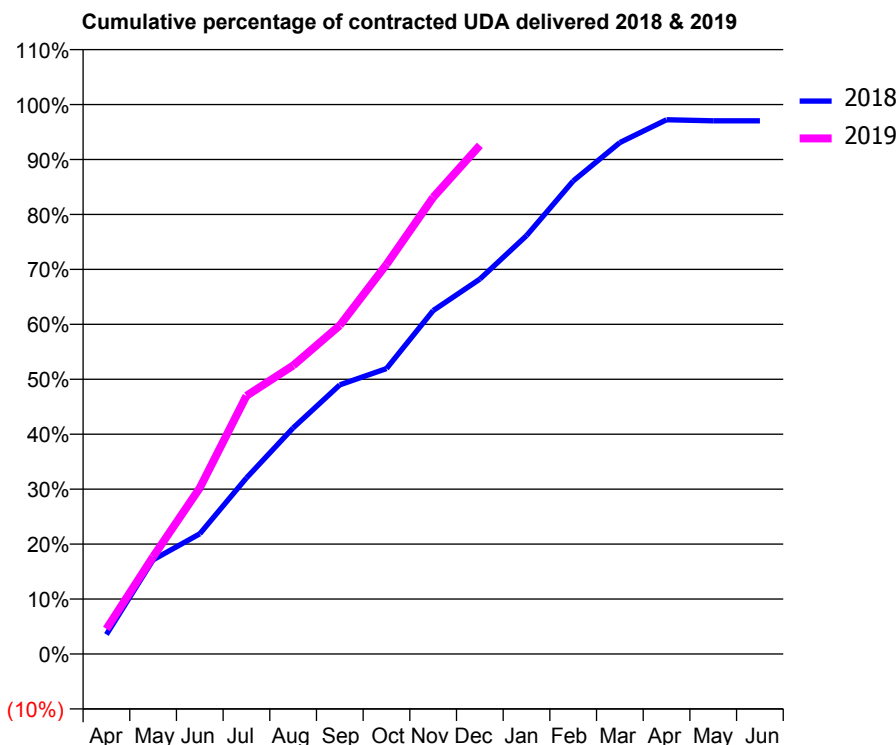
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 983        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £65,534.38 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 513           |                               |
| Quarter ending March 2018           | 499           | ↓                             |
| Quarter ending June 2018            | 514           | ↑                             |
| Quarter ending September 2018       | 490           | ↓                             |
| Quarter ending December 2018        | 476           | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 54                                | 45   |
| May       | 260                               | 174  |
| June      | 332                               | 297  |
| July      | 486                               | 462  |
| August    | 624                               | 516  |
| September | 743                               | 588  |
| October   | 788                               | 697  |
| November  | 948                               | 817  |
| December  | 1,035                             | 910  |
| January   | 1,155                             |      |
| February  | 1,306                             |      |
| March     | 1,412                             |      |
| April     | 1,475                             |      |
| May       | 1,472                             |      |
| June      | 1,472                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 10          | 0.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 315         | 0.6%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 10          | 0.0%     | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 315         | 0.3%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 305         | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 305         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 305         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

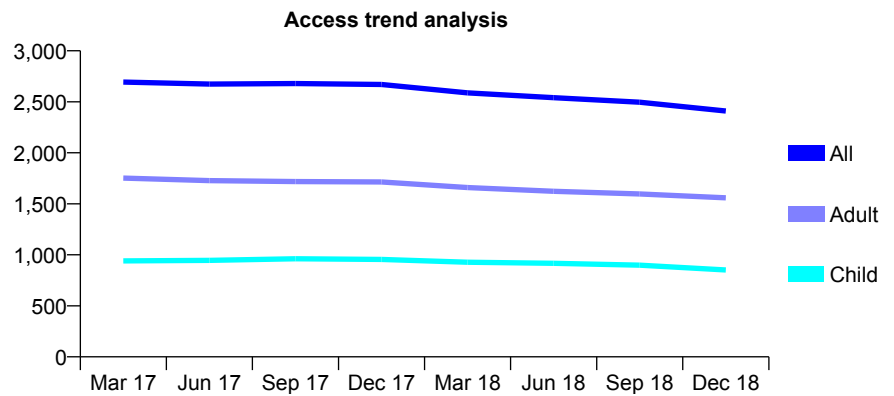
## Q58 - Vital Signs At a Glance Contract Report for 129151/0002 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Bargain Dentist.Com Limited |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2009                  |
| Contract end date    |                             |

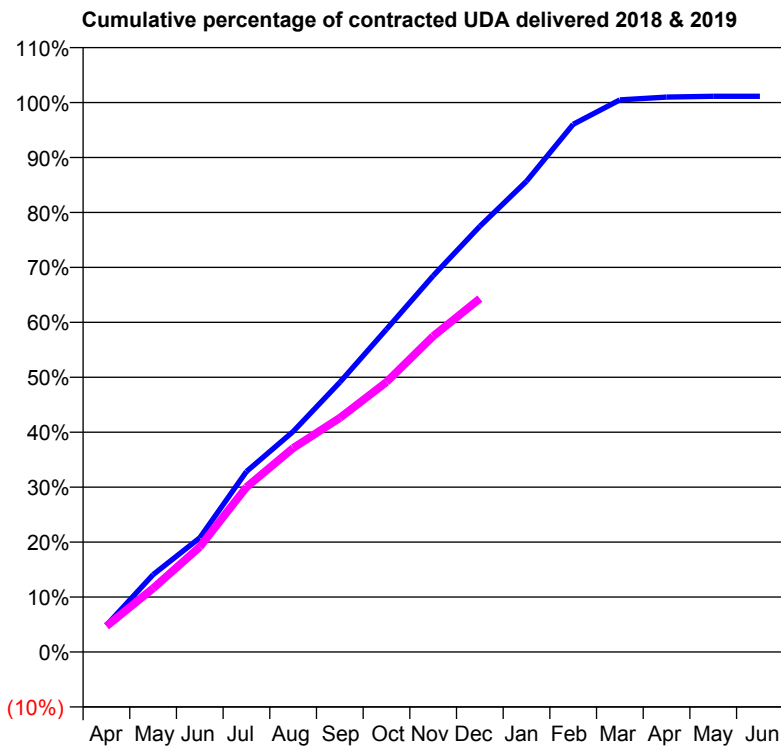
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,808       |
| Carry forward general activity (UDA)        | -88         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £236,673.85 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,670         |                               |
| Quarter ending March 2018           | 2,587         | ↓                             |
| Quarter ending June 2018            | 2,540         | ↓                             |
| Quarter ending September 2018       | 2,496         | ↓                             |
| Quarter ending December 2018        | 2,410         | ↓                             |
| <b>Variance since December 2017</b> | <b>(9.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 381                               | 366   |
| May       | 1,100                             | 905   |
| June      | 1,624                             | 1,494 |
| July      | 2,565                             | 2,343 |
| August    | 3,132                             | 2,899 |
| September | 3,832                             | 3,327 |
| October   | 4,586                             | 3,836 |
| November  | 5,345                             | 4,488 |
| December  | 6,048                             | 5,023 |
| January   | 6,689                             |       |
| February  | 7,499                             |       |
| March     | 7,844                             |       |
| April     | 7,884                             |       |
| May       | 7,896                             |       |
| June      | 7,896                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 1,004       | 3.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 97       | 1,073       | 9.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 599      | 1,004       | 59.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 335      | 1,073       | 31.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 104      | 2,071       | 5.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 2,071       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 2,071       | 1.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

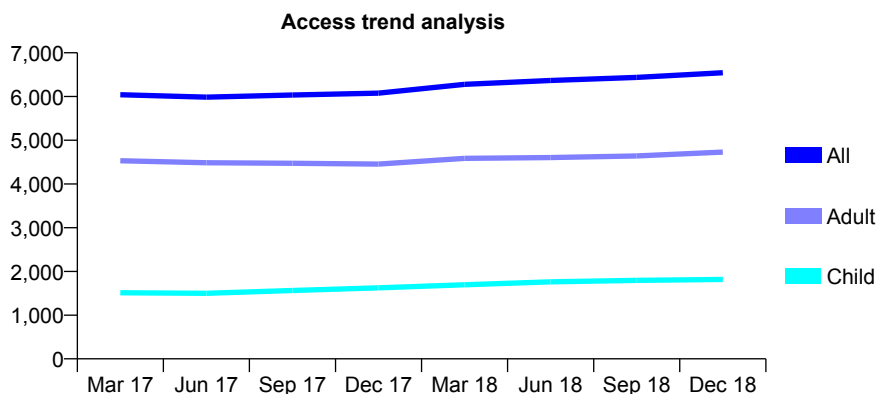
## Q58 - Vital Signs At a Glance Contract Report for 129755/0003 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | Experdental Limited |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2015          |
| Contract end date    |                     |

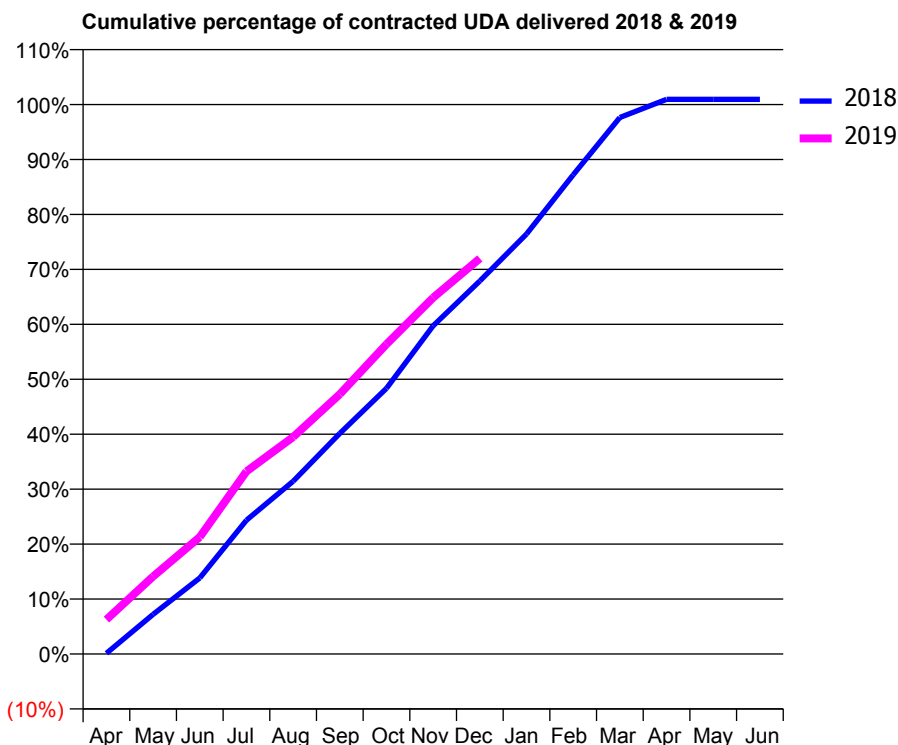
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,000      |
| Carry forward general activity (UDA)        | -232        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £670,913.85 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,078       |                               |
| Quarter ending March 2018           | 6,278       | ↑                             |
| Quarter ending June 2018            | 6,367       | →                             |
| Quarter ending September 2018       | 6,436       | →                             |
| Quarter ending December 2018        | 6,545       | →                             |
| <b>Variance since December 2017</b> | <b>7.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 36                                | 1,569  |
| May       | 1,805                             | 3,530  |
| June      | 3,460                             | 5,321  |
| July      | 6,085                             | 8,306  |
| August    | 7,857                             | 9,875  |
| September | 10,035                            | 11,818 |
| October   | 12,089                            | 14,093 |
| November  | 14,936                            | 16,215 |
| December  | 16,974                            | 17,998 |
| January   | 19,107                            |        |
| February  | 21,801                            |        |
| March     | 24,410                            |        |
| April     | 25,236                            |        |
| May       | 25,233                            |        |
| June      | 25,233                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 98       | 1,947       | 5.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 239      | 3,872       | 6.2%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,045    | 1,947       | 53.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,689    | 3,872       | 43.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 347      | 5,588       | 6.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 5,588       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 5,588       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

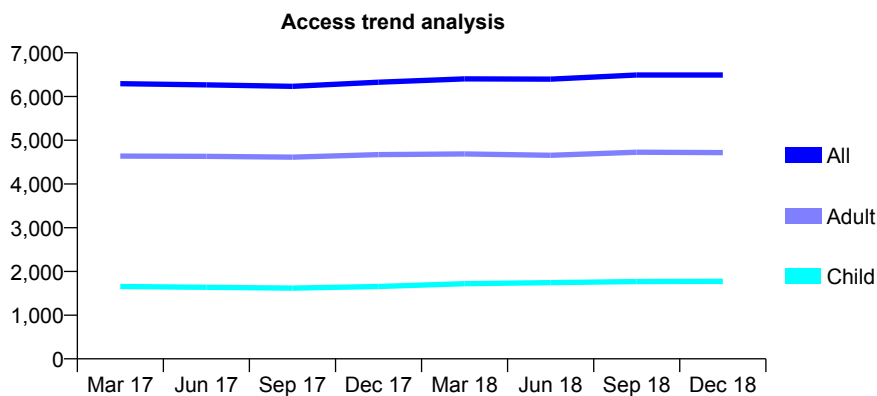
## Q58 - Vital Signs At a Glance Contract Report for 129755/0004 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | Experdental Limited |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2015          |
| Contract end date    |                     |

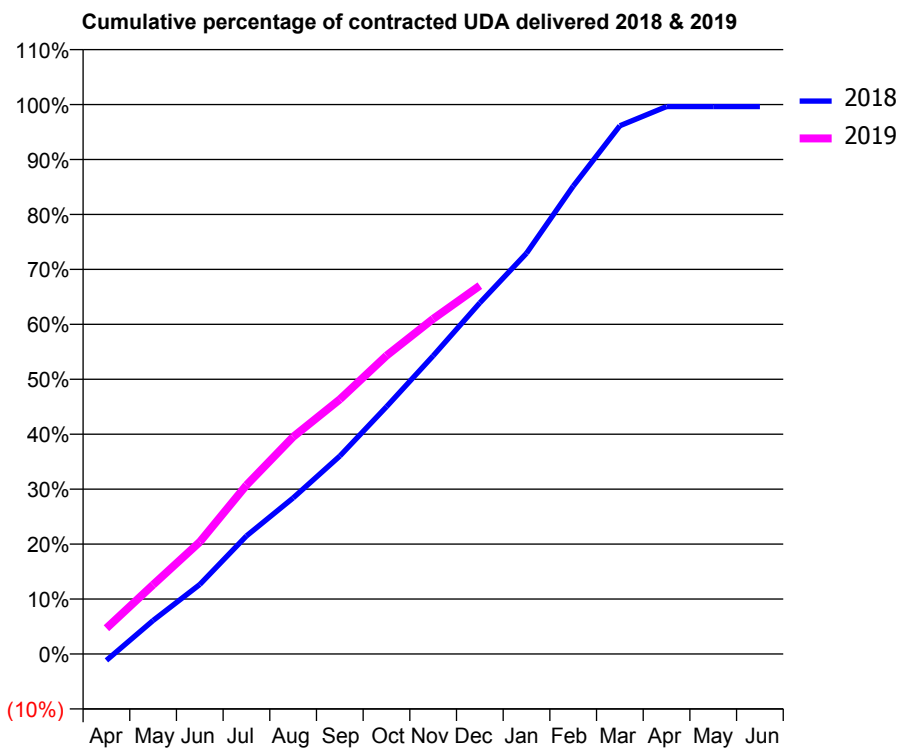
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,755      |
| Carry forward general activity (UDA)        | 91          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £625,123.00 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,326       |                               |
| Quarter ending March 2018           | 6,404       | →                             |
| Quarter ending June 2018            | 6,399       | →                             |
| Quarter ending September 2018       | 6,493       | →                             |
| Quarter ending December 2018        | 6,491       | →                             |
| <b>Variance since December 2017</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -281                              | 1,116  |
| May       | 1,451                             | 2,997  |
| June      | 3,007                             | 4,843  |
| July      | 5,102                             | 7,302  |
| August    | 6,749                             | 9,389  |
| September | 8,557                             | 11,006 |
| October   | 10,689                            | 12,898 |
| November  | 12,895                            | 14,491 |
| December  | 15,181                            | 15,926 |
| January   | 17,327                            |        |
| February  | 20,224                            |        |
| March     | 22,837                            |        |
| April     | 23,665                            |        |
| May       | 23,664                            |        |
| June      | 23,664                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 128      | 1,784       | 7.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 406      | 3,839       | 10.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,018    | 1,784       | 57.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,728    | 3,839       | 45.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 309      | 5,363       | 5.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 5,363       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 5,363       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

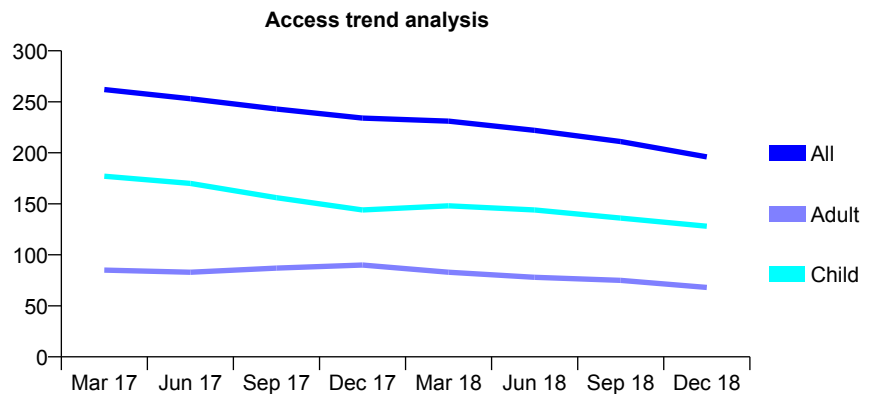
## Q58 - Vital Signs At a Glance Contract Report for 130338/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Berkhamsted Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/11/2007                  |
| Contract end date    |                             |

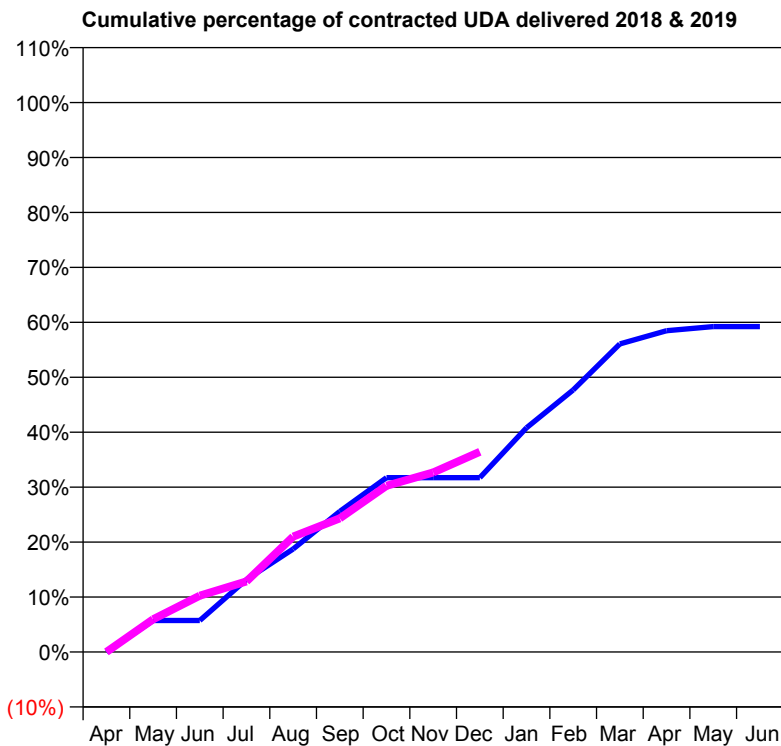
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 540        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,729.37 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 234            |                               |
| Quarter ending March 2018           | 231            | ↓                             |
| Quarter ending June 2018            | 222            | ↓                             |
| Quarter ending September 2018       | 211            | ↓                             |
| Quarter ending December 2018        | 196            | ↓                             |
| <b>Variance since December 2017</b> | <b>(16.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 31                                | 32   |
| June      | 31                                | 55   |
| July      | 71                                | 69   |
| August    | 101                               | 113  |
| September | 138                               | 131  |
| October   | 171                               | 163  |
| November  | 171                               | 176  |
| December  | 171                               | 197  |
| January   | 220                               |      |
| February  | 258                               |      |
| March     | 303                               |      |
| April     | 316                               |      |
| May       | 320                               |      |
| June      | 320                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 142         | 2.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 35          | 2.9%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 99       | 142         | 69.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 28       | 35          | 80.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 164         | 2.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 164         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 164         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

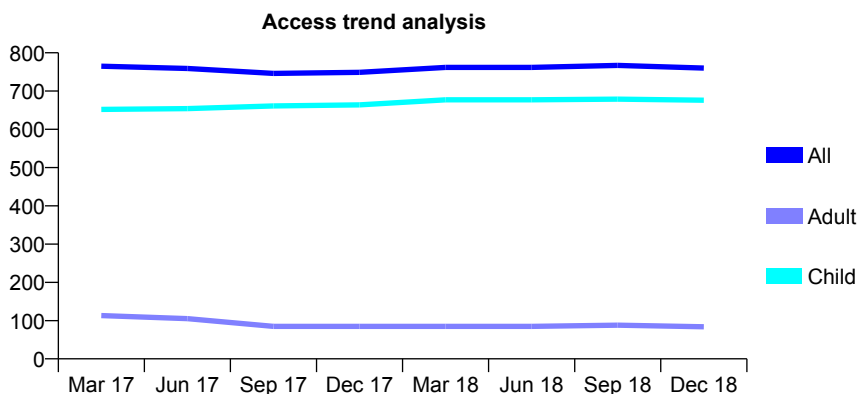
## Q58 - Vital Signs At a Glance Contract Report for 130605/0001 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Admiral House Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/07/2010                    |
| Contract end date    |                               |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,240      |
| Carry forward general activity (UDA)        | -24        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £35,517.18 |

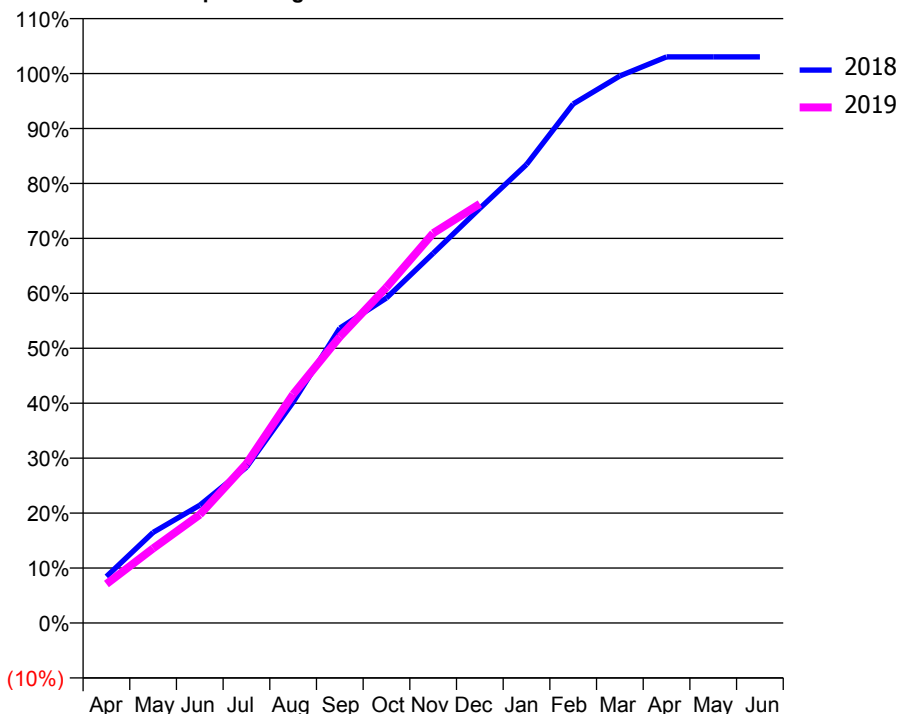
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 749         |                               |
| Quarter ending March 2018           | 762         | →                             |
| Quarter ending June 2018            | 762         | →                             |
| Quarter ending September 2018       | 767         | →                             |
| Quarter ending December 2018        | 760         | →                             |
| <b>Variance since December 2017</b> | <b>1.5%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 105                               | 88   |
| May       | 205                               | 168  |
| June      | 266                               | 245  |
| July      | 352                               | 359  |
| August    | 498                               | 516  |
| September | 665                               | 646  |
| October   | 733                               | 757  |
| November  | 834                               | 880  |
| December  | 936                               | 946  |
| January   | 1,035                             |      |
| February  | 1,171                             |      |
| March     | 1,235                             |      |
| April     | 1,278                             |      |
| May       | 1,278                             |      |
| June      | 1,278                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 718         | 6.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 32          | 6.3%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 411      | 718         | 57.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 17       | 32          | 53.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 30       | 724         | 4.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 724         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 724         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

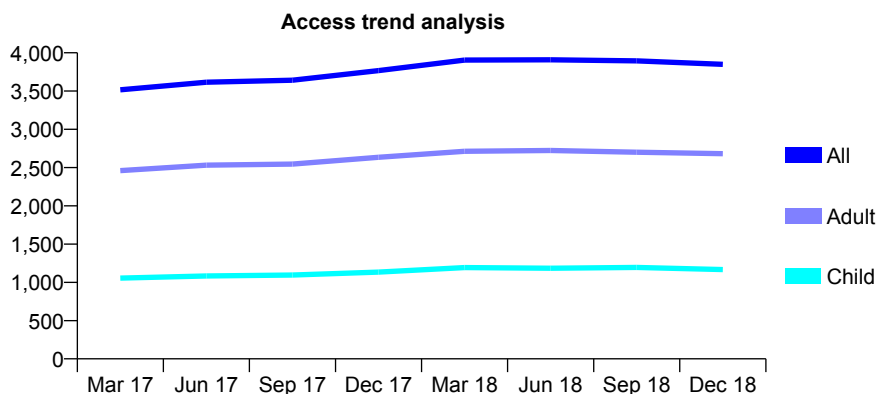
## Q58 - Vital Signs At a Glance Contract Report for 130737/0001 - December 2018

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Chartwell Dental Practice Limited |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/04/2015                        |
| Contract end date    |                                   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,100      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £308,177.08 |

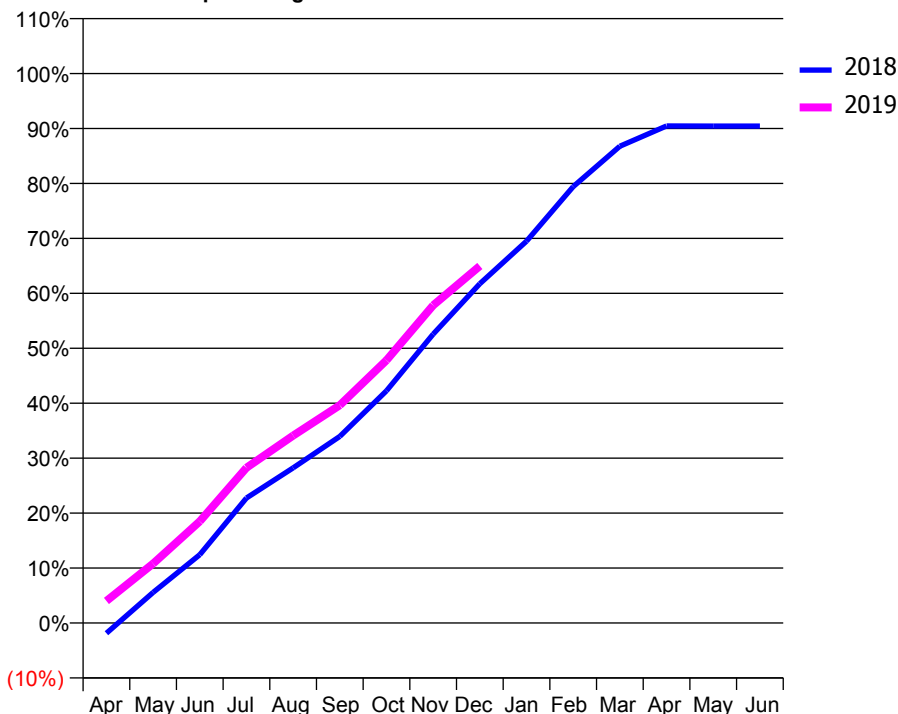
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,768       |                               |
| Quarter ending March 2018           | 3,905       | ↑                             |
| Quarter ending June 2018            | 3,908       | →                             |
| Quarter ending September 2018       | 3,894       | →                             |
| Quarter ending December 2018        | 3,849       | ↓                             |
| <b>Variance since December 2017</b> | <b>2.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -208                              | 447   |
| May       | 619                               | 1,199 |
| June      | 1,381                             | 2,054 |
| July      | 2,525                             | 3,135 |
| August    | 3,133                             | 3,787 |
| September | 3,769                             | 4,400 |
| October   | 4,690                             | 5,308 |
| November  | 5,835                             | 6,418 |
| December  | 6,854                             | 7,213 |
| January   | 7,714                             |       |
| February  | 8,816                             |       |
| March     | 9,632                             |       |
| April     | 10,041                            |       |
| May       | 10,038                            |       |
| June      | 10,038                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 90       | 1,307       | 6.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 380      | 2,908       | 13.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 752      | 1,307       | 57.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,622    | 2,908       | 55.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 265      | 4,023       | 6.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 4,023       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 58       | 4,023       | 1.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

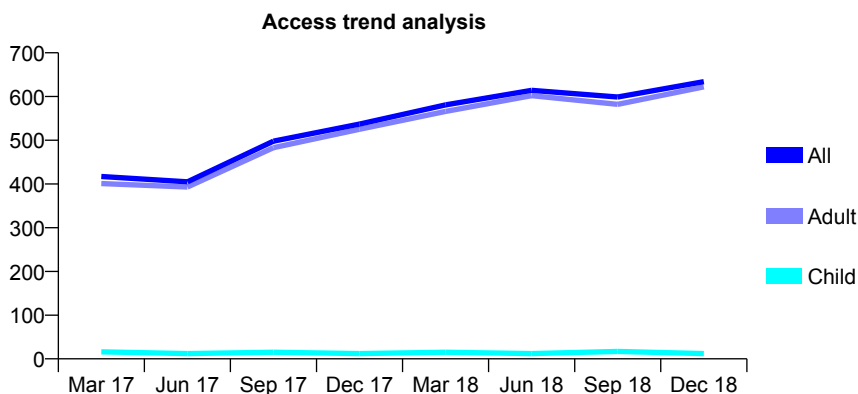
## Q58 - Vital Signs At a Glance Contract Report for 130737/0003 - December 2018

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Chartwell Dental Practice Limited |
| Contract type name   | PDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/04/2015                        |
| Contract end date    | 31/03/2020                        |

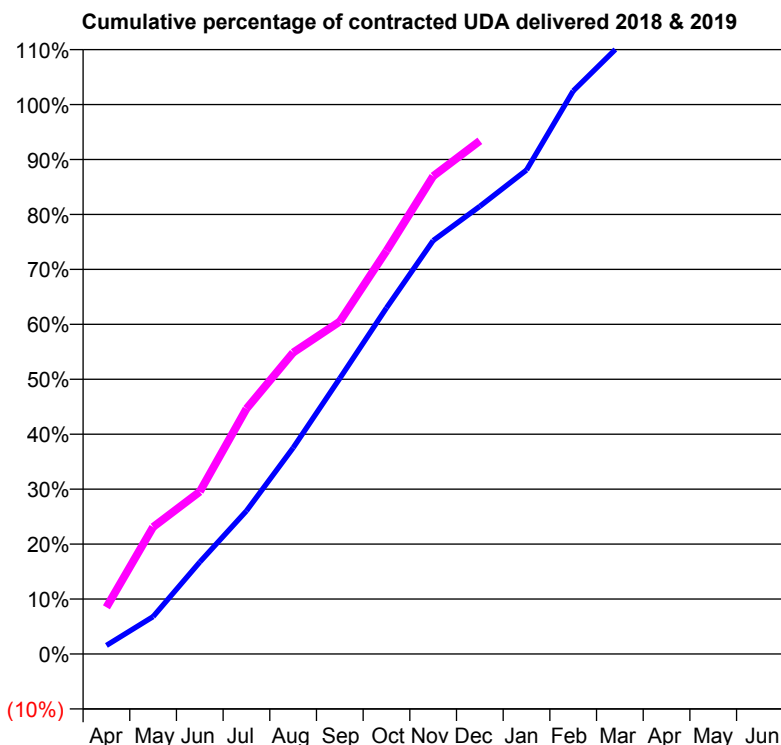
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 1,588       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £105,867.70 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 537          |                               |
| Quarter ending March 2018           | 581          | ↑                             |
| Quarter ending June 2018            | 614          | ↑                             |
| Quarter ending September 2018       | 599          | ↓                             |
| Quarter ending December 2018        | 634          | ↑                             |
| <b>Variance since December 2017</b> | <b>18.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 24                                | 135   |
| May       | 105                               | 367   |
| June      | 258                               | 469   |
| July      | 402                               | 709   |
| August    | 579                               | 871   |
| September | 774                               | 961   |
| October   | 972                               | 1,165 |
| November  | 1,161                             | 1,381 |
| December  | 1,257                             | 1,483 |
| January   | 1,359                             |       |
| February  | 1,581                             |       |
| March     | 1,710                             |       |
| April     | 1,788                             |       |
| May       | 1,788                             |       |
| June      | 1,788                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 15          | 0.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 506         | 0.2%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1        | 15          | 6.7%     | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2        | 506         | 0.4%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 495         | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 495         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 495         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



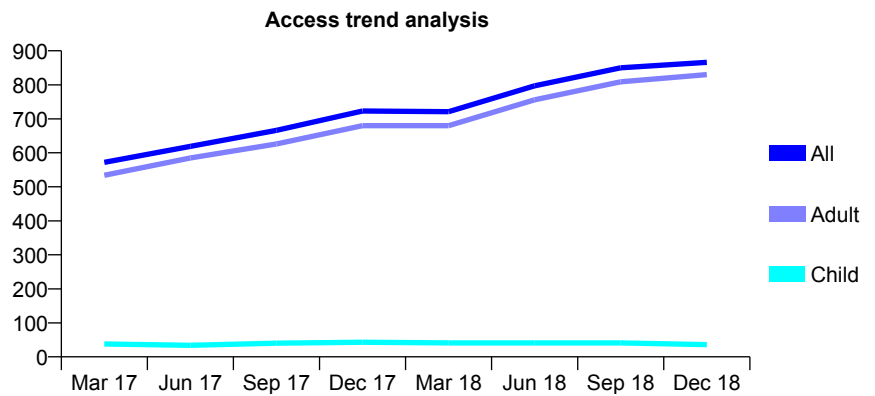
## Q58 - Vital Signs At a Glance Contract Report for 130737/0004 - December 2018

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Chartwell Dental Practice Limited |
| Contract type name   | PDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/04/2015                        |
| Contract end date    | 31/03/2020                        |

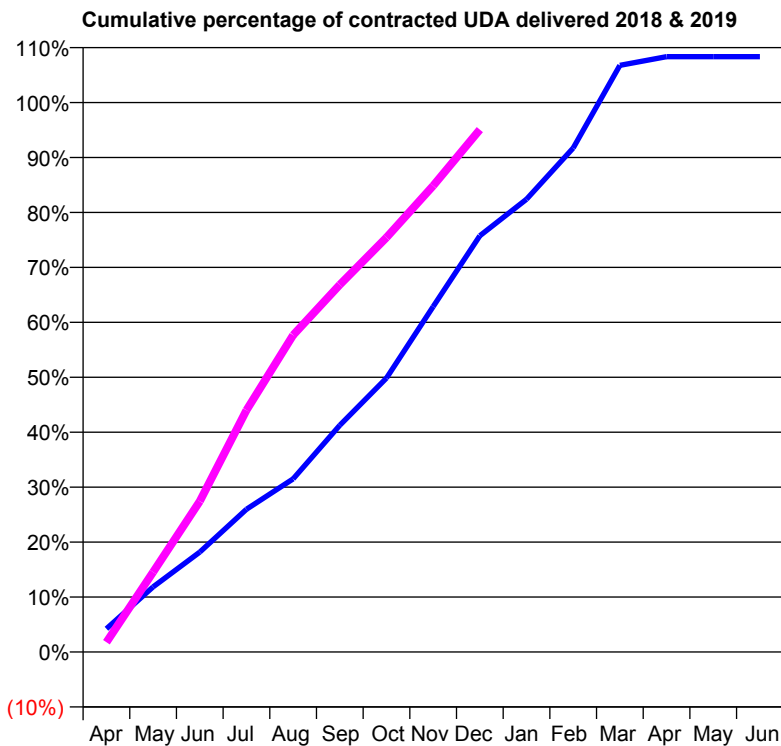
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 2,027       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £253,376.03 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 723          |                               |
| Quarter ending March 2018           | 721          | →                             |
| Quarter ending June 2018            | 797          | ↑                             |
| Quarter ending September 2018       | 850          | ↑                             |
| Quarter ending December 2018        | 866          | →                             |
| <b>Variance since December 2017</b> | <b>19.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 78                                | 36    |
| May       | 219                               | 295   |
| June      | 336                               | 556   |
| July      | 480                               | 892   |
| August    | 582                               | 1,169 |
| September | 762                               | 1,355 |
| October   | 921                               | 1,529 |
| November  | 1,161                             | 1,720 |
| December  | 1,399                             | 1,927 |
| January   | 1,522                             |       |
| February  | 1,694                             |       |
| March     | 1,972                             |       |
| April     | 2,001                             |       |
| May       | 2,001                             |       |
| June      | 2,001                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 40          | 0.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 614         | 0.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 40          | 0.0%     | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 614         | 0.0%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 645         | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 645         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 645         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

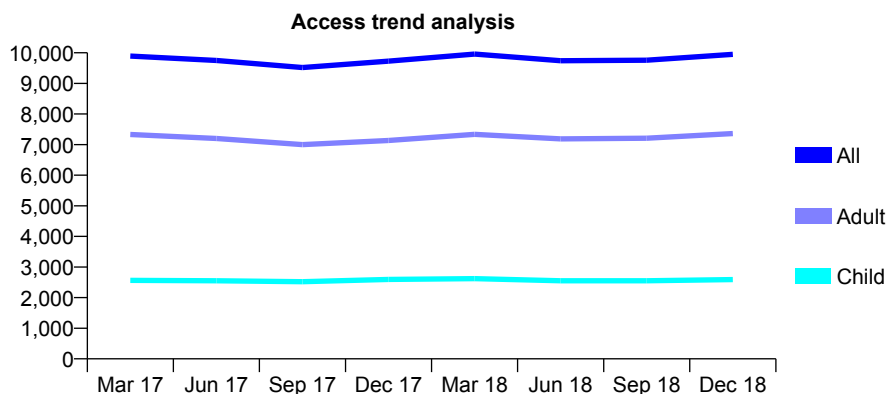
## Q58 - Vital Signs At a Glance Contract Report for 131881/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Basudev Enterprise Ltd |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/02/2012             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,259      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £663,322.90 |

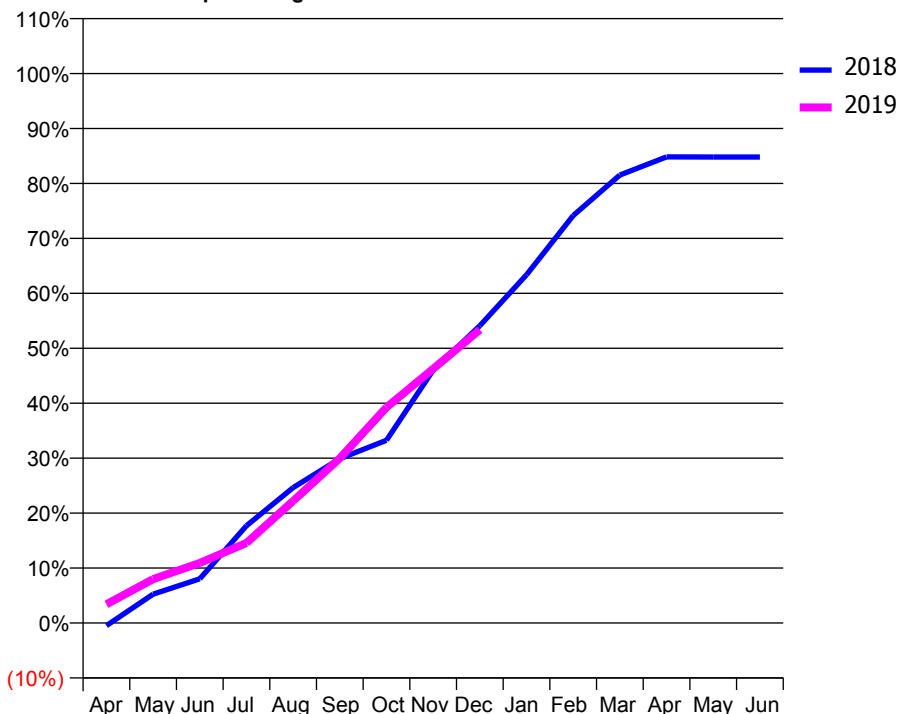
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 9,728       |                               |
| Quarter ending March 2018           | 9,960       | ↑                             |
| Quarter ending June 2018            | 9,742       | ↓                             |
| Quarter ending September 2018       | 9,760       | →                             |
| Quarter ending December 2018        | 9,950       | →                             |
| <b>Variance since December 2017</b> | <b>2.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -142                              | 963    |
| May       | 1,487                             | 2,261  |
| June      | 2,273                             | 3,089  |
| July      | 5,006                             | 4,117  |
| August    | 6,963                             | 6,280  |
| September | 8,451                             | 8,470  |
| October   | 9,401                             | 11,091 |
| November  | 13,002                            | 13,071 |
| December  | 15,288                            | 15,082 |
| January   | 17,906                            |        |
| February  | 20,955                            |        |
| March     | 23,040                            |        |
| April     | 23,971                            |        |
| May       | 23,967                            |        |
| June      | 23,966                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 164      | 2,487       | 6.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 815      | 6,476       | 12.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,522    | 2,487       | 61.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,407    | 6,476       | 52.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 777      | 8,504       | 9.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 91       | 8,504       | 1.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 8,504       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

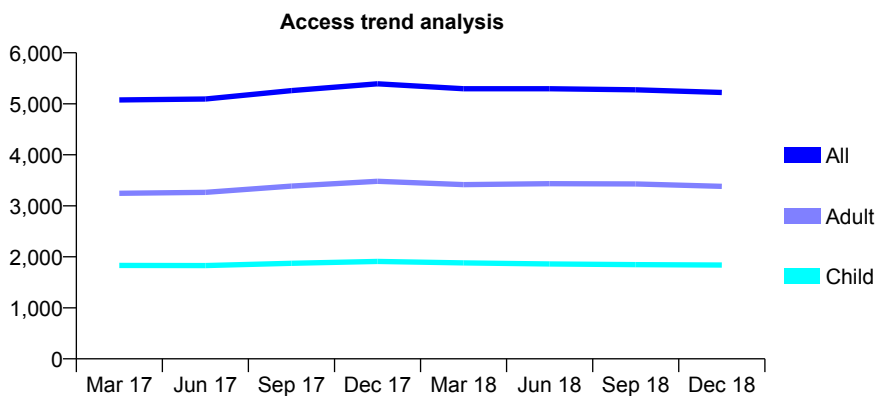
## Q58 - Vital Signs At a Glance Contract Report for 134139/0001 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | The Green Bushey Partnership |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/11/2007                   |
| Contract end date    |                              |

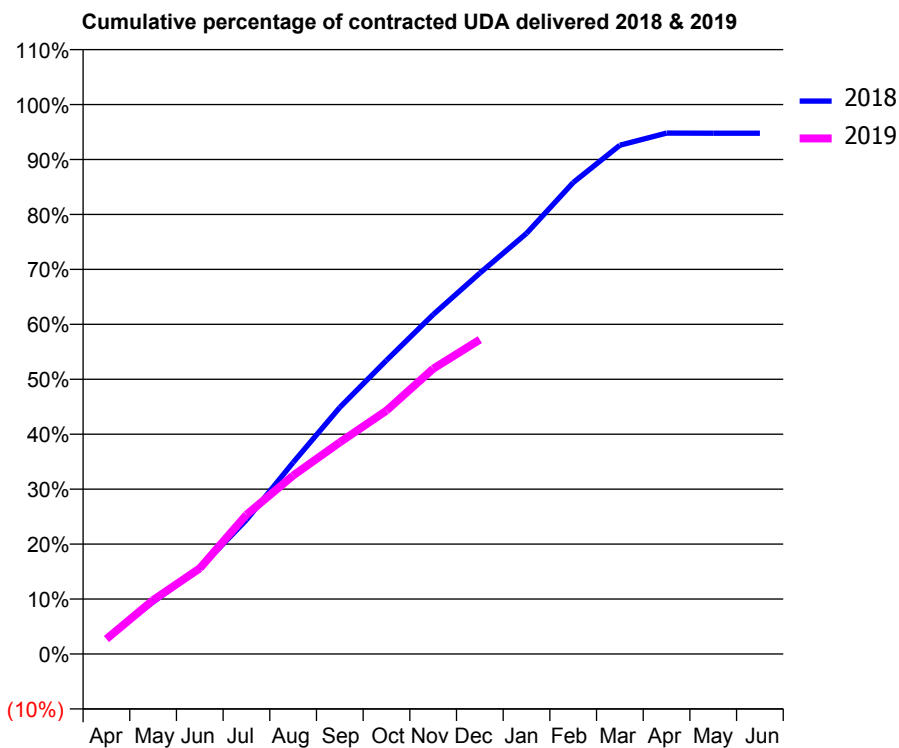
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,423      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £395,975.88 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,392         |                               |
| Quarter ending March 2018           | 5,296         | ↓                             |
| Quarter ending June 2018            | 5,295         | →                             |
| Quarter ending September 2018       | 5,275         | →                             |
| Quarter ending December 2018        | 5,221         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 363                               | 339   |
| May       | 1,178                             | 1,219 |
| June      | 1,941                             | 1,936 |
| July      | 3,033                             | 3,147 |
| August    | 4,332                             | 4,036 |
| September | 5,577                             | 4,786 |
| October   | 6,639                             | 5,504 |
| November  | 7,675                             | 6,450 |
| December  | 8,611                             | 7,107 |
| January   | 9,509                             |       |
| February  | 10,660                            |       |
| March     | 11,503                            |       |
| April     | 11,776                            |       |
| May       | 11,775                            |       |
| June      | 11,775                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 94       | 1,711       | 5.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 355      | 2,710       | 13.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 927      | 1,711       | 54.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,212    | 2,710       | 44.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 518      | 4,280       | 12.1%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 4,280       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 4,280       | 0.8%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

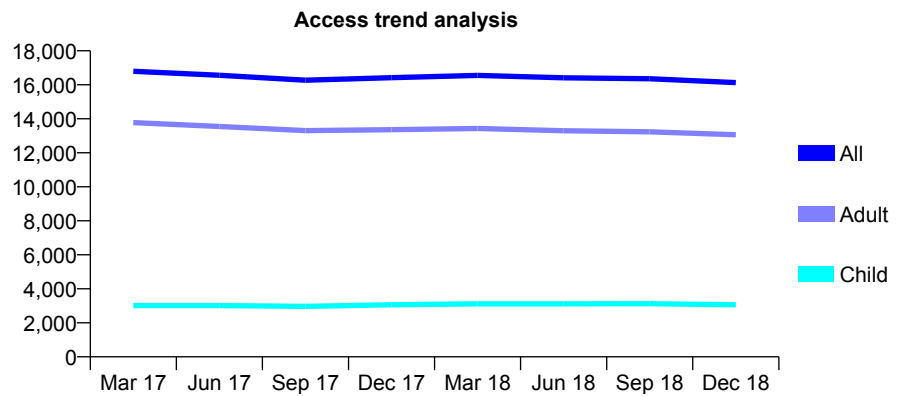
## Q58 - Vital Signs At a Glance Contract Report for 134368/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | The Elms Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

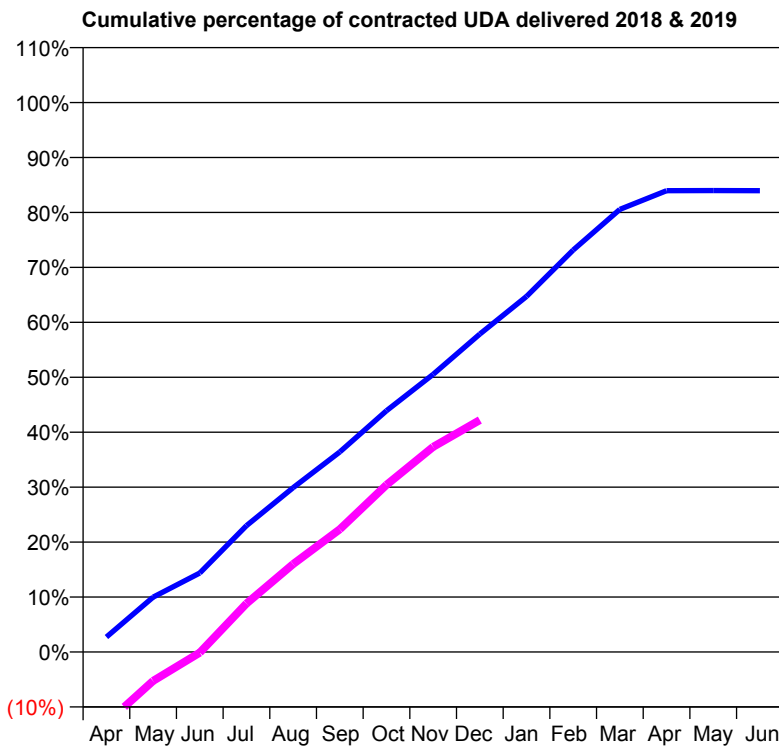
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 53,046        |
| Carry forward general activity (UDA)        | 8,507         |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,438,358.76 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 16,422        |                               |
| Quarter ending March 2018           | 16,552        | →                             |
| Quarter ending June 2018            | 16,409        | →                             |
| Quarter ending September 2018       | 16,359        | →                             |
| Quarter ending December 2018        | 16,129        | ↓                             |
| <b>Variance since December 2017</b> | <b>(1.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,444                             | -6,863 |
| May       | 5,291                             | -2,795 |
| June      | 7,626                             | -74    |
| July      | 12,192                            | 4,681  |
| August    | 15,861                            | 8,492  |
| September | 19,317                            | 11,852 |
| October   | 23,294                            | 16,139 |
| November  | 26,813                            | 19,803 |
| December  | 30,699                            | 22,392 |
| January   | 34,321                            |        |
| February  | 38,800                            |        |
| March     | 42,728                            |        |
| April     | 44,527                            |        |
| May       | 44,540                            |        |
| June      | 44,538                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 223      | 3,576       | 6.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,554    | 14,571      | 10.7%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,485    | 3,576       | 69.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9,654    | 14,571      | 66.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 856      | 16,868      | 5.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 193      | 16,868      | 1.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 16,868      | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 13          | 100.0%   | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

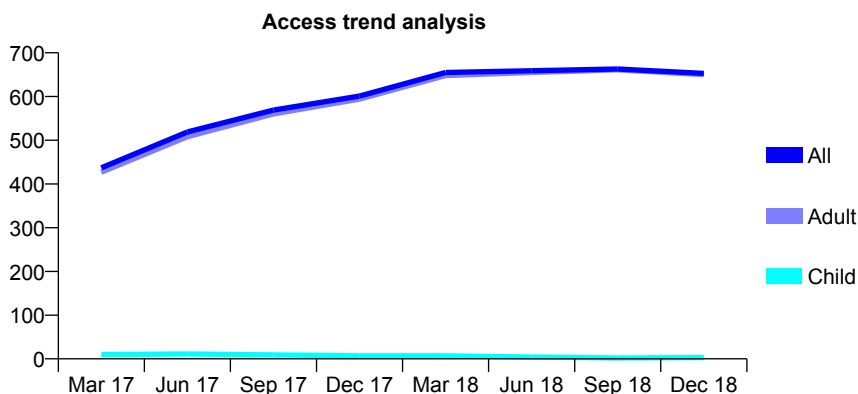
## Q58 - Vital Signs At a Glance Contract Report for 135143/0001 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | GOFFS OAK DENTAL CARE |
| Contract type name   | PDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 25/02/2013            |
| Contract end date    | 31/03/2020            |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,994      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £85,401.04 |

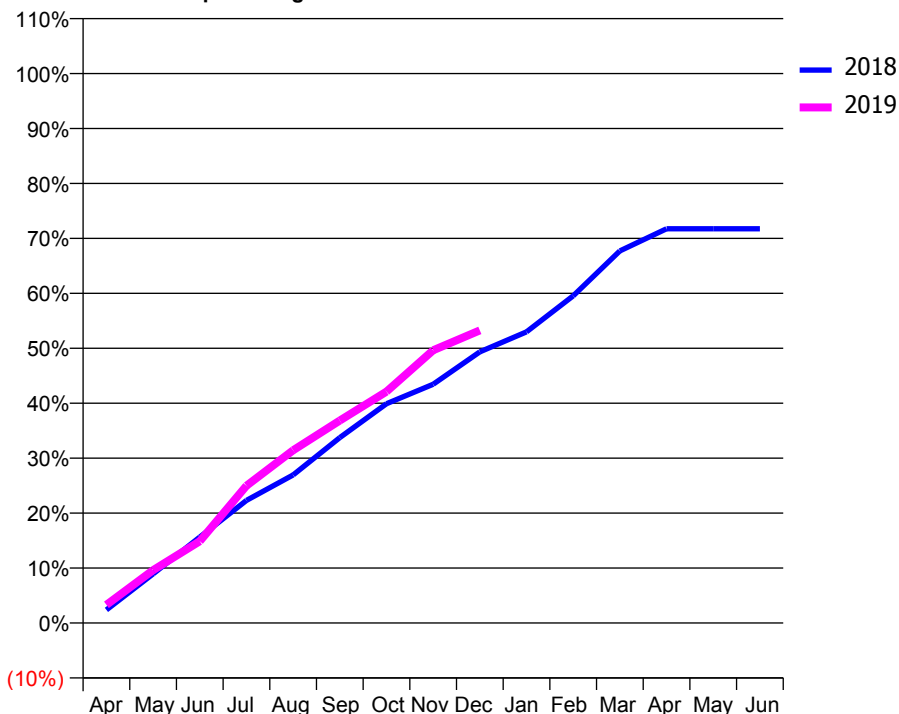
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 601         |                               |
| Quarter ending March 2018           | 655         | ↑                             |
| Quarter ending June 2018            | 659         | →                             |
| Quarter ending September 2018       | 663         | →                             |
| Quarter ending December 2018        | 653         | ↓                             |
| <b>Variance since December 2017</b> | <b>8.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 57                                | 66    |
| May       | 213                               | 192   |
| June      | 373                               | 297   |
| July      | 532                               | 498   |
| August    | 643                               | 627   |
| September | 805                               | 735   |
| October   | 952                               | 840   |
| November  | 1,036                             | 990   |
| December  | 1,177                             | 1,062 |
| January   | 1,264                             |       |
| February  | 1,420                             |       |
| March     | 1,615                             |       |
| April     | 1,711                             |       |
| May       | 1,711                             |       |
| June      | 1,711                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 1           | 0.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 385         | 0.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 1           | 0.0%     | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4        | 385         | 1.0%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 354         | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 354         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 354         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

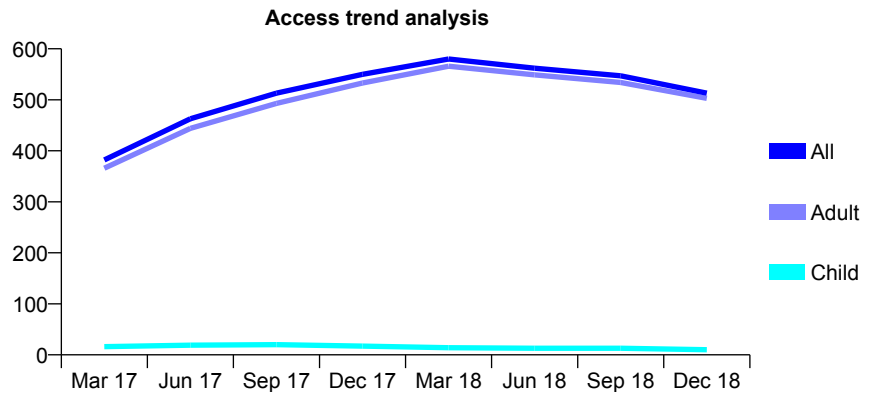
## Q58 - Vital Signs At a Glance Contract Report for 135143/0002 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | GOFFS OAK DENTAL CARE |
| Contract type name   | PDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 25/02/2013            |
| Contract end date    | 31/03/2020            |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 1,711       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £112,501.04 |

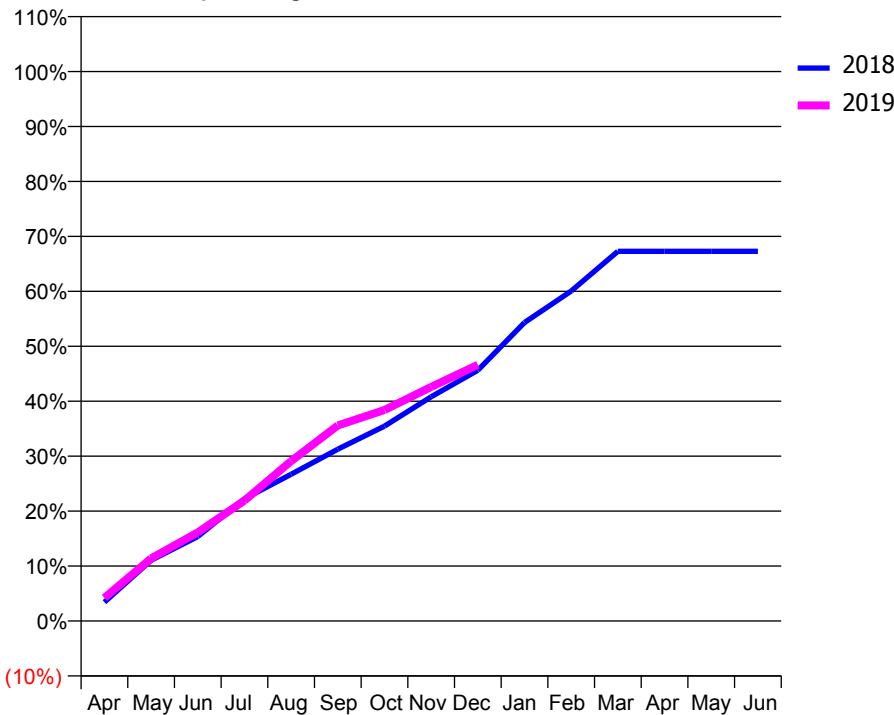
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 550           |                               |
| Quarter ending March 2018           | 580           | ↑                             |
| Quarter ending June 2018            | 562           | ↓                             |
| Quarter ending September 2018       | 547           | ↓                             |
| Quarter ending December 2018        | 513           | ↓                             |
| <b>Variance since December 2017</b> | <b>(6.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 81                                | 72   |
| May       | 261                               | 195  |
| June      | 363                               | 276  |
| July      | 525                               | 375  |
| August    | 630                               | 498  |
| September | 738                               | 609  |
| October   | 837                               | 657  |
| November  | 963                               | 729  |
| December  | 1,077                             | 798  |
| January   | 1,282                             |      |
| February  | 1,417                             |      |
| March     | 1,588                             |      |
| April     | 1,588                             |      |
| May       | 1,588                             |      |
| June      | 1,588                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 5           | 0.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 261         | 0.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 5           | 0.0%     | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 261         | 0.4%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 266         | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 266         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 266         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

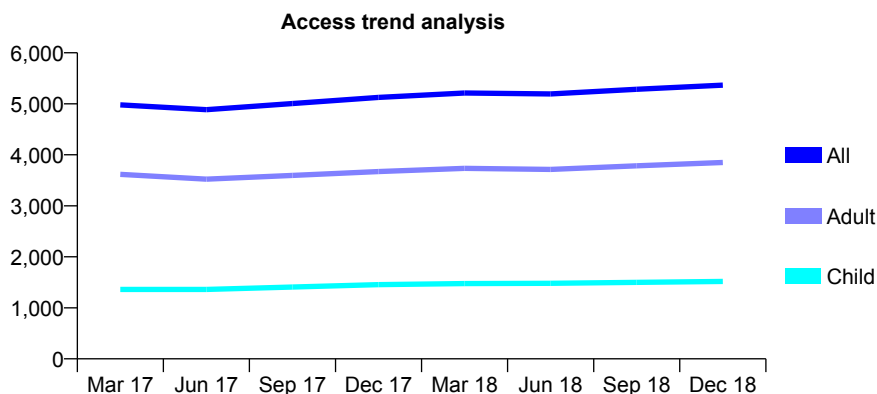
## Q58 - Vital Signs At a Glance Contract Report for 135380/0001 - December 2018

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Borehamwood Dental Practice Ltd |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 19/11/2007                      |
| Contract end date    |                                 |

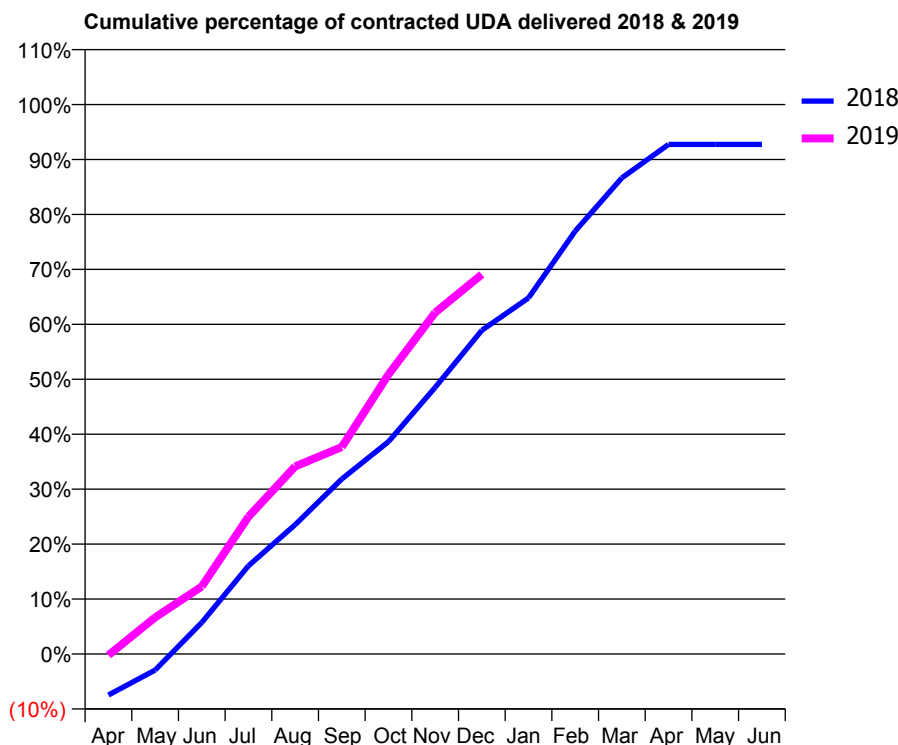
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,845      |
| Carry forward general activity (UDA)        | 405         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £421,395.59 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,125       |                               |
| Quarter ending March 2018           | 5,211       | →                             |
| Quarter ending June 2018            | 5,194       | →                             |
| Quarter ending September 2018       | 5,284       | →                             |
| Quarter ending December 2018        | 5,366       | →                             |
| <b>Variance since December 2017</b> | <b>4.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -1,037                            | -32   |
| May       | -408                              | 922   |
| June      | 796                               | 1,701 |
| July      | 2,224                             | 3,457 |
| August    | 3,257                             | 4,727 |
| September | 4,409                             | 5,216 |
| October   | 5,351                             | 7,045 |
| November  | 6,719                             | 8,603 |
| December  | 8,155                             | 9,565 |
| January   | 8,972                             |       |
| February  | 10,656                            |       |
| March     | 11,997                            |       |
| April     | 12,838                            |       |
| May       | 12,838                            |       |
| June      | 12,838                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 147      | 1,588       | 9.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 546      | 3,610       | 15.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 860      | 1,588       | 54.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,667    | 3,610       | 46.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 450      | 4,859       | 9.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 4,859       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 114      | 4,859       | 2.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

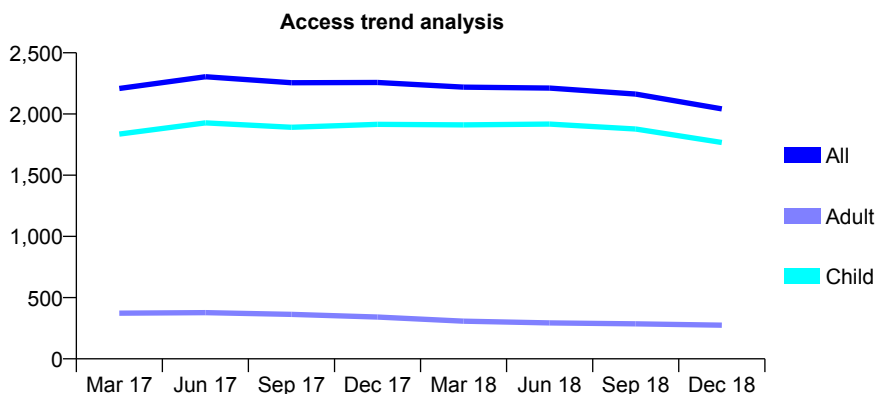
## Q58 - Vital Signs At a Glance Contract Report for 137677/0003 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | Leagrave Clinic Ltd |
| Contract type name   | PDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2014          |
| Contract end date    | 31/03/2020          |

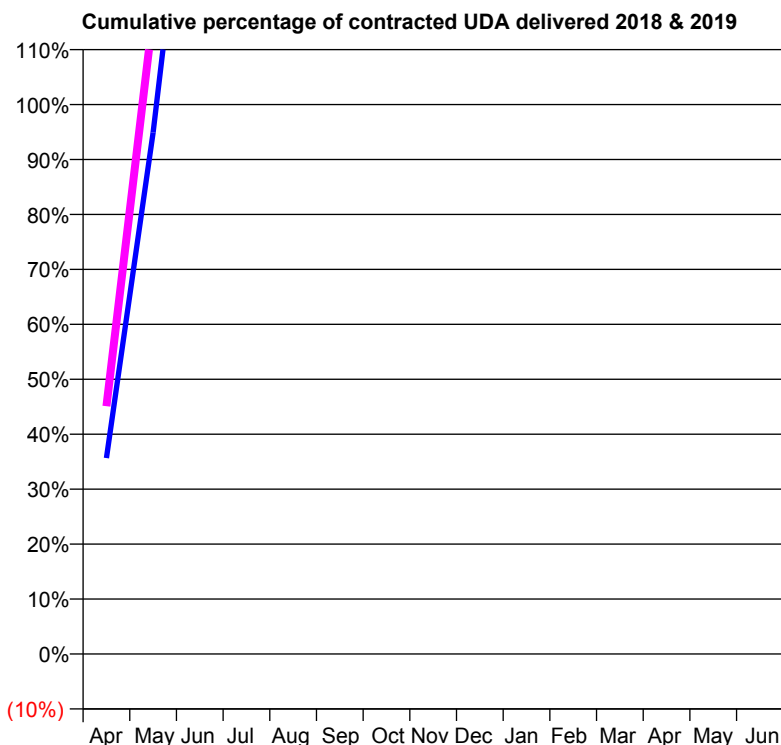
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 900         |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £580,537.63 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,258         |                               |
| Quarter ending March 2018           | 2,219         | ↓                             |
| Quarter ending June 2018            | 2,212         | →                             |
| Quarter ending September 2018       | 2,163         | ↓                             |
| Quarter ending December 2018        | 2,042         | ↓                             |
| <b>Variance since December 2017</b> | <b>(9.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 321                               | 406   |
| May       | 854                               | 1,045 |
| June      | 1,497                             | 1,553 |
| July      | 2,264                             | 2,544 |
| August    | 2,823                             | 2,995 |
| September | 3,528                             | 3,615 |
| October   | 4,362                             | 4,500 |
| November  | 5,116                             | 4,862 |
| December  | 5,777                             | 5,475 |
| January   | 6,358                             |       |
| February  | 7,150                             |       |
| March     | 7,830                             |       |
| April     | 8,130                             |       |
| May       | 8,130                             |       |
| June      | 8,130                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 156      | 1,964       | 7.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 207         | 3.9%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 29       | 1,964       | 1.5%     | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 207         | 1.4%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 2,059       | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,059       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 2,059       | 1.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



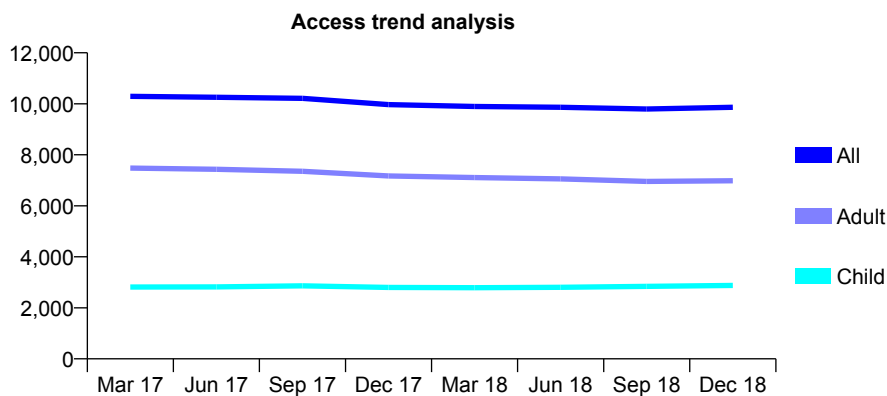
## Q58 - Vital Signs At a Glance Contract Report for 138703/0002 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Palladium Services Limited |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 05/08/2011                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,913      |
| Carry forward general activity (UDA)        | -434        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £673,545.96 |

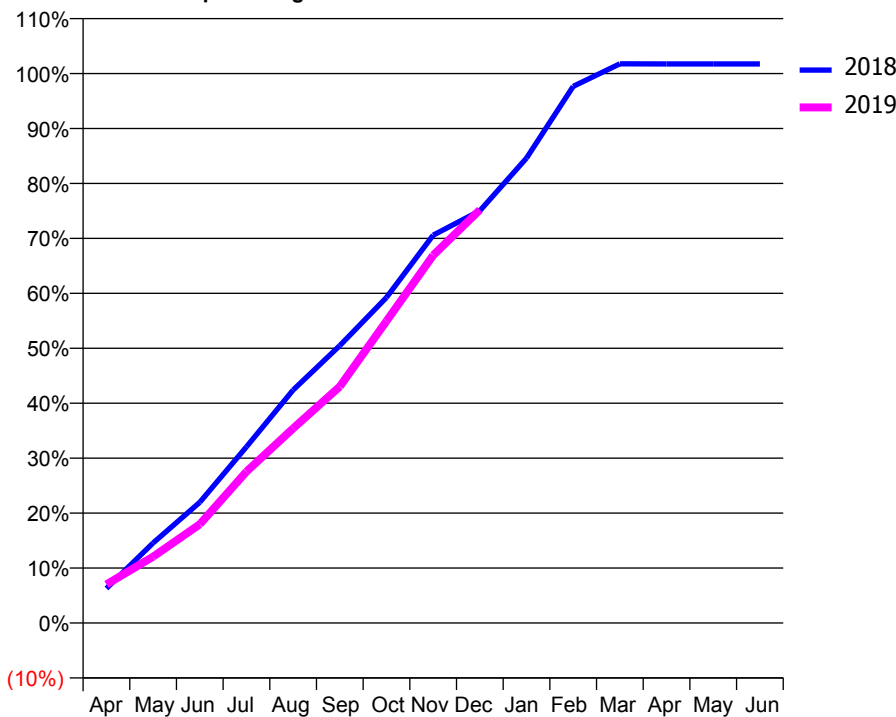
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,969         |                               |
| Quarter ending March 2018           | 9,898         | →                             |
| Quarter ending June 2018            | 9,863         | →                             |
| Quarter ending September 2018       | 9,797         | →                             |
| Quarter ending December 2018        | 9,865         | →                             |
| <b>Variance since December 2017</b> | <b>(1.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,569                             | 1,751  |
| May       | 3,631                             | 3,008  |
| June      | 5,472                             | 4,477  |
| July      | 7,987                             | 6,862  |
| August    | 10,567                            | 8,823  |
| September | 12,578                            | 10,725 |
| October   | 14,758                            | 13,691 |
| November  | 17,581                            | 16,671 |
| December  | 18,692                            | 18,731 |
| January   | 21,080                            |        |
| February  | 24,330                            |        |
| March     | 25,354                            |        |
| April     | 25,346                            |        |
| May       | 25,348                            |        |
| June      | 25,347                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 276      | 3,637       | 7.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 588      | 6,796       | 8.7%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,280    | 3,637       | 62.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,746    | 6,796       | 55.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 632      | 10,433      | 6.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 61       | 10,433      | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 10,433      | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

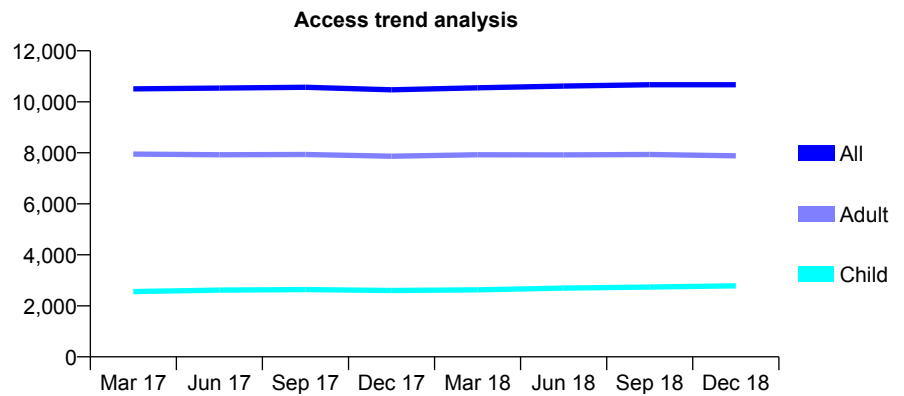
## Q58 - Vital Signs At a Glance Contract Report for 140732/0001 - December 2018

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | The Watford Dental Partnership Ltd |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/10/2011                         |
| Contract end date    |                                    |

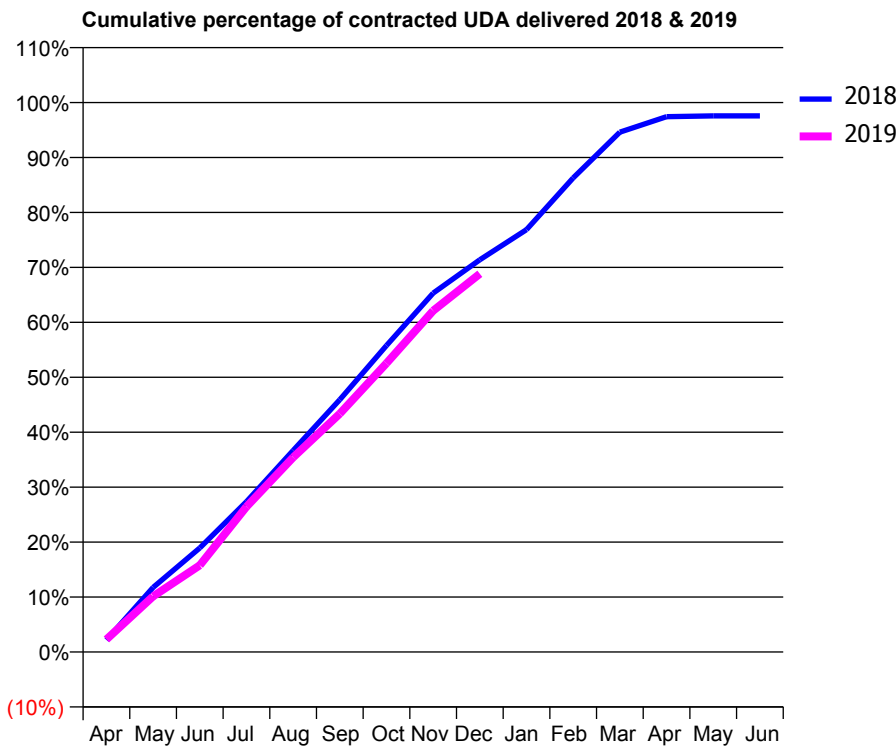
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,916      |
| Carry forward general activity (UDA)        | 556         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £545,798.88 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 10,470      |                               |
| Quarter ending March 2018           | 10,550      | →                             |
| Quarter ending June 2018            | 10,618      | →                             |
| Quarter ending September 2018       | 10,668      | →                             |
| Quarter ending December 2018        | 10,669      | →                             |
| <b>Variance since December 2017</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 505                               | 526    |
| May       | 2,694                             | 2,320  |
| June      | 4,338                             | 3,616  |
| July      | 6,272                             | 6,061  |
| August    | 8,404                             | 8,115  |
| September | 10,524                            | 9,938  |
| October   | 12,784                            | 12,044 |
| November  | 14,966                            | 14,234 |
| December  | 16,360                            | 15,773 |
| January   | 17,615                            |        |
| February  | 19,770                            |        |
| March     | 21,679                            |        |
| April     | 22,323                            |        |
| May       | 22,358                            |        |
| June      | 22,360                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 210      | 2,877       | 7.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,030    | 7,081       | 14.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,515    | 2,877       | 52.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,116    | 7,081       | 44.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 938      | 8,958       | 10.5%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 8,958       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 8,958       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

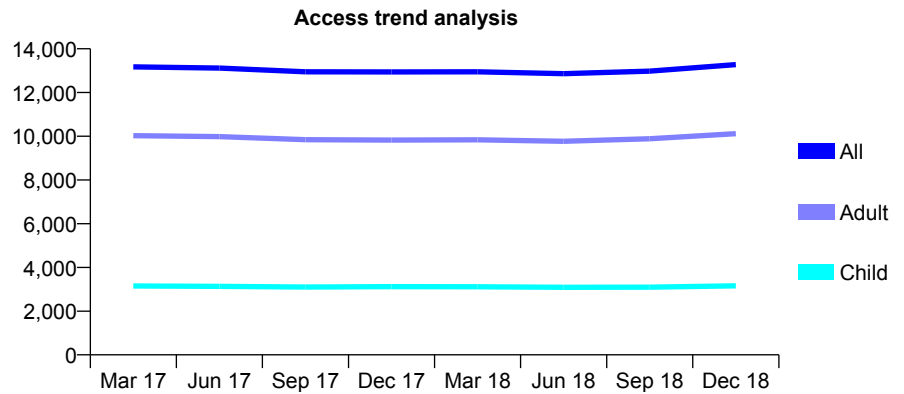
## Q58 - Vital Signs At a Glance Contract Report for 141607/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | Ware Dental Care |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/06/2007       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 35,500      |
| Carry forward general activity (UDA)        | 437         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £936,955.75 |

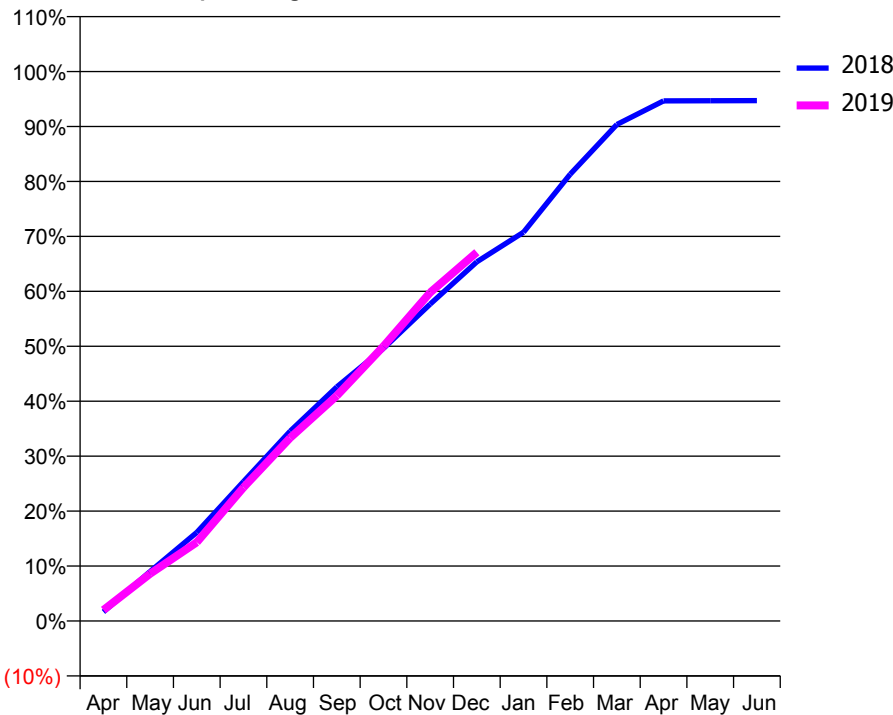
### ACCESS\*

| Patients seen in 24 months          | Total  | Change since previous quarter |
|-------------------------------------|--------|-------------------------------|
| Quarter ending December 2017        | 12,940 |                               |
| Quarter ending March 2018           | 12,948 | →                             |
| Quarter ending June 2018            | 12,862 | →                             |
| Quarter ending September 2018       | 12,977 | →                             |
| Quarter ending December 2018        | 13,275 | ↑                             |
| <b>Variance since December 2017</b> | 2.6%   | ↑                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 591                               | 708    |
| May       | 3,199                             | 3,057  |
| June      | 5,726                             | 5,086  |
| July      | 9,005                             | 8,628  |
| August    | 12,263                            | 11,835 |
| September | 15,122                            | 14,555 |
| October   | 17,616                            | 17,752 |
| November  | 20,473                            | 21,218 |
| December  | 23,206                            | 23,827 |
| January   | 25,121                            |        |
| February  | 28,864                            |        |
| March     | 32,080                            |        |
| April     | 33,598                            |        |
| May       | 33,614                            |        |
| June      | 33,616                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 246      | 3,652       | 6.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,369    | 11,393      | 12.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,407    | 3,652       | 65.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,924    | 11,393      | 60.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,078    | 14,281      | 7.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 14,281      | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 91       | 14,281      | 0.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

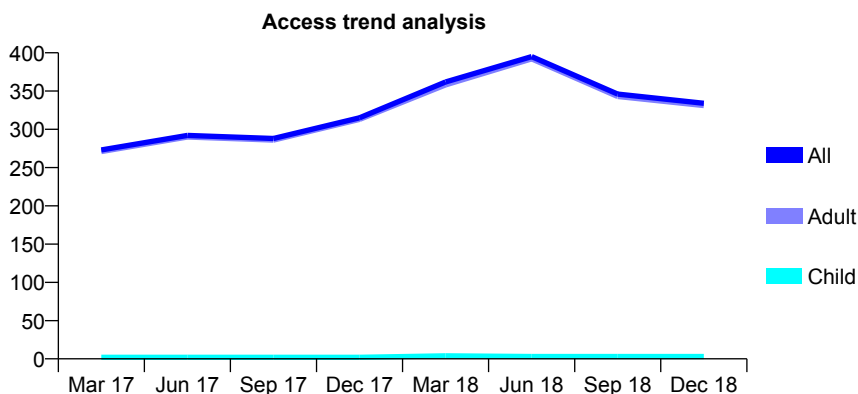
## Q58 - Vital Signs At a Glance Contract Report for 141607/0002 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | Ware Dental Care |
| Contract type name   | PDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 21/01/2013       |
| Contract end date    | 31/03/2020       |

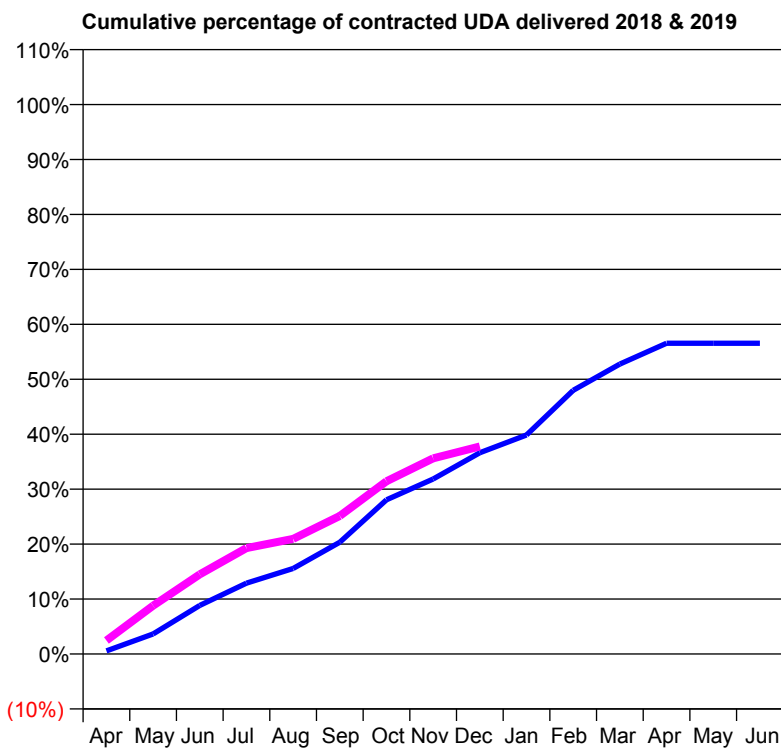
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,946      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £71,801.04 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 315         |                               |
| Quarter ending March 2018           | 362         | ↑                             |
| Quarter ending June 2018            | 395         | ↑                             |
| Quarter ending September 2018       | 346         | ↓                             |
| Quarter ending December 2018        | 334         | ↓                             |
| <b>Variance since December 2017</b> | <b>6.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 12                                | 48   |
| May       | 78                                | 171  |
| June      | 189                               | 282  |
| July      | 276                               | 375  |
| August    | 333                               | 408  |
| September | 435                               | 489  |
| October   | 600                               | 612  |
| November  | 681                               | 693  |
| December  | 783                               | 735  |
| January   | 852                               |      |
| February  | 1,026                             |      |
| March     | 1,128                             |      |
| April     | 1,209                             |      |
| May       | 1,209                             |      |
| June      | 1,209                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 3           | 33.3%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 269         | 0.7%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 3           | 0.0%     | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2        | 269         | 0.7%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 246         | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 246         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 246         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

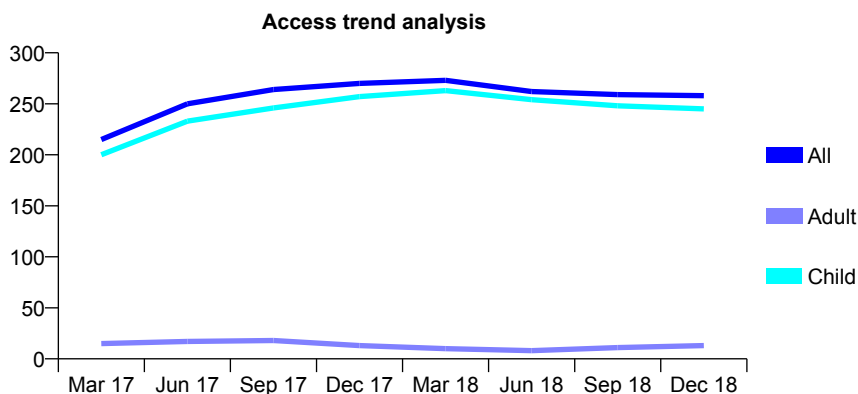
## Q58 - Vital Signs At a Glance Contract Report for 144185/0001 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Boxmoor House Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 13/07/2015                    |
| Contract end date    |                               |

|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 399       |
| Carry forward general activity (UDA)        | -8        |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £8,997.44 |

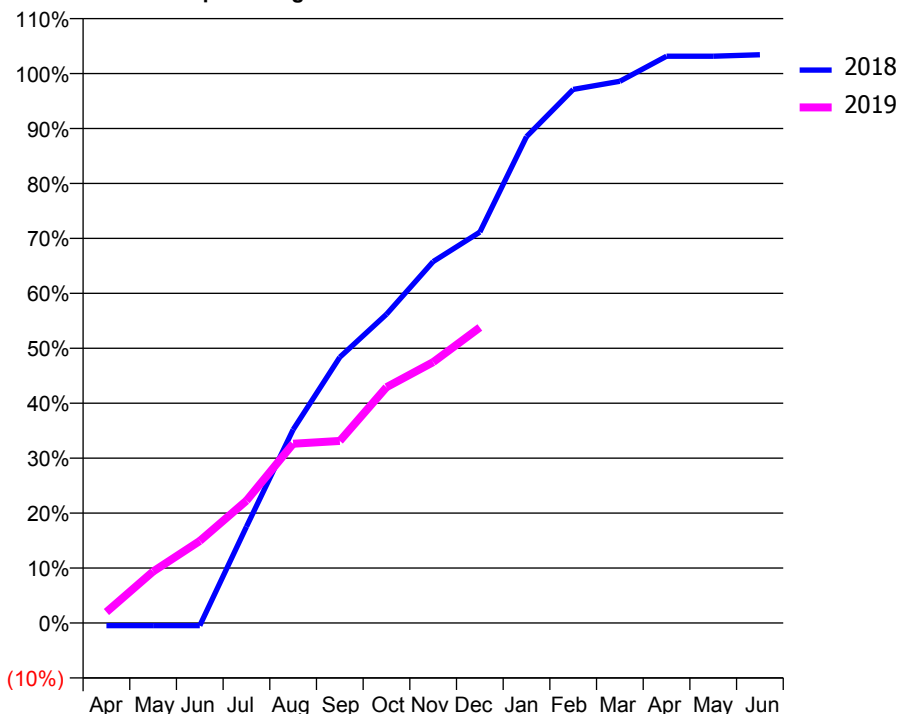
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 270           |                               |
| Quarter ending March 2018           | 273           | →                             |
| Quarter ending June 2018            | 262           | ↓                             |
| Quarter ending September 2018       | 259           | ↓                             |
| Quarter ending December 2018        | 258           | →                             |
| <b>Variance since December 2017</b> | <b>(4.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -2                                | 8    |
| May       | -2                                | 37   |
| June      | -2                                | 60   |
| July      | 70                                | 89   |
| August    | 140                               | 130  |
| September | 193                               | 132  |
| October   | 224                               | 171  |
| November  | 262                               | 189  |
| December  | 284                               | 215  |
| January   | 353                               |      |
| February  | 387                               |      |
| March     | 393                               |      |
| April     | 412                               |      |
| May       | 412                               |      |
| June      | 413                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 211         | 4.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 122      | 211         | 57.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 1           | 0.0%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 193         | 4.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 193         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 193         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

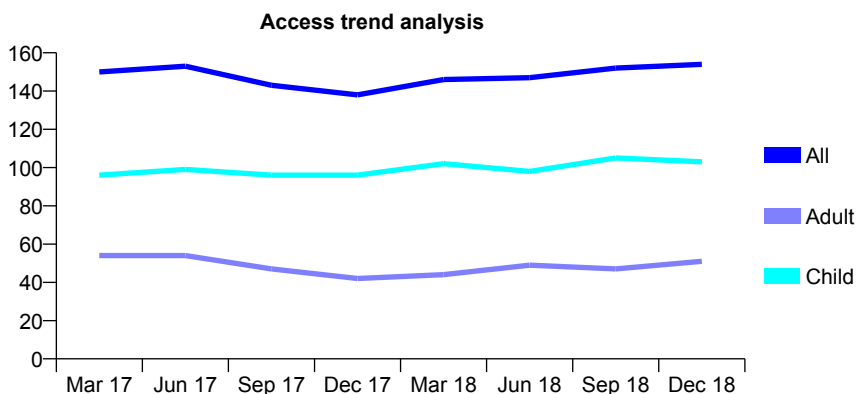
## Q58 - Vital Signs At a Glance Contract Report for 144401/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | Berkeley Clinic |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2014      |
| Contract end date    |                 |

|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 375       |
| Carry forward general activity (UDA)        | -5        |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,572.81 |

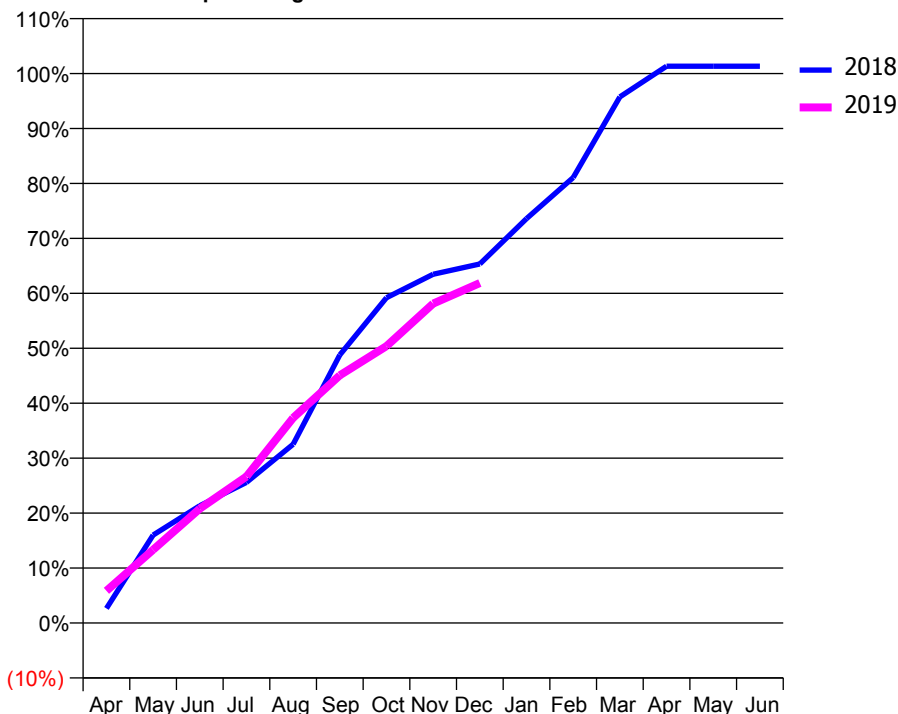
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 138          |                               |
| Quarter ending March 2018           | 146          | ↑                             |
| Quarter ending June 2018            | 147          | →                             |
| Quarter ending September 2018       | 152          | ↑                             |
| Quarter ending December 2018        | 154          | →                             |
| <b>Variance since December 2017</b> | <b>11.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 10                                | 22   |
| May       | 60                                | 50   |
| June      | 80                                | 78   |
| July      | 96                                | 100  |
| August    | 122                               | 140  |
| September | 183                               | 169  |
| October   | 222                               | 189  |
| November  | 238                               | 218  |
| December  | 245                               | 232  |
| January   | 276                               |      |
| February  | 304                               |      |
| March     | 359                               |      |
| April     | 380                               |      |
| May       | 380                               |      |
| June      | 380                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 110         | 10.0%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 37          | 2.7%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 48       | 110         | 43.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 37          | 48.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 141         | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 141         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 141         | 2.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

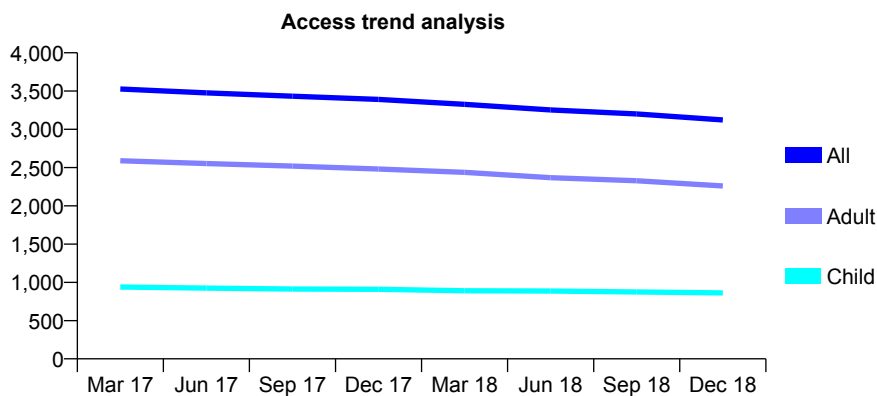
## Q58 - Vital Signs At a Glance Contract Report for 144789/0001 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | SAAB Professional Ltd |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/01/2011            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,343       |
| Carry forward general activity (UDA)        | -84         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £183,694.45 |

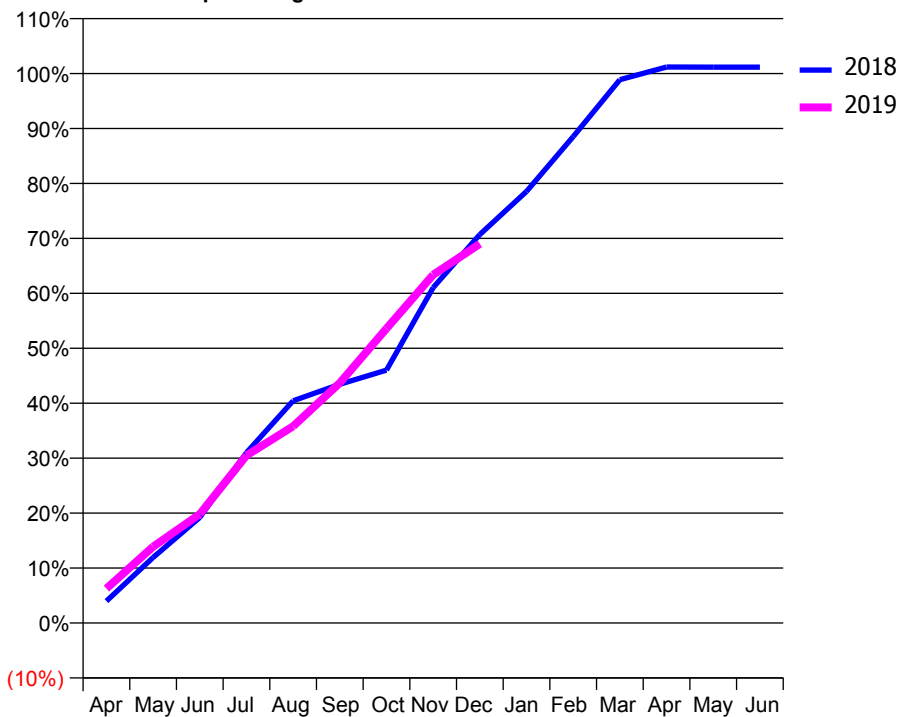
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,390         |                               |
| Quarter ending March 2018           | 3,327         | ↓                             |
| Quarter ending June 2018            | 3,254         | ↓                             |
| Quarter ending September 2018       | 3,201         | ↓                             |
| Quarter ending December 2018        | 3,122         | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 294                               | 460   |
| May       | 876                               | 1,020 |
| June      | 1,410                             | 1,455 |
| July      | 2,276                             | 2,240 |
| August    | 2,969                             | 2,629 |
| September | 3,190                             | 3,209 |
| October   | 3,379                             | 3,935 |
| November  | 4,482                             | 4,654 |
| December  | 5,192                             | 5,066 |
| January   | 5,767                             |       |
| February  | 6,499                             |       |
| March     | 7,261                             |       |
| April     | 7,429                             |       |
| May       | 7,427                             |       |
| June      | 7,427                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 925         | 4.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 169      | 2,214       | 7.6%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 607      | 925         | 65.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,472    | 2,214       | 66.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 122      | 3,023       | 4.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 3,023       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 3,023       | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

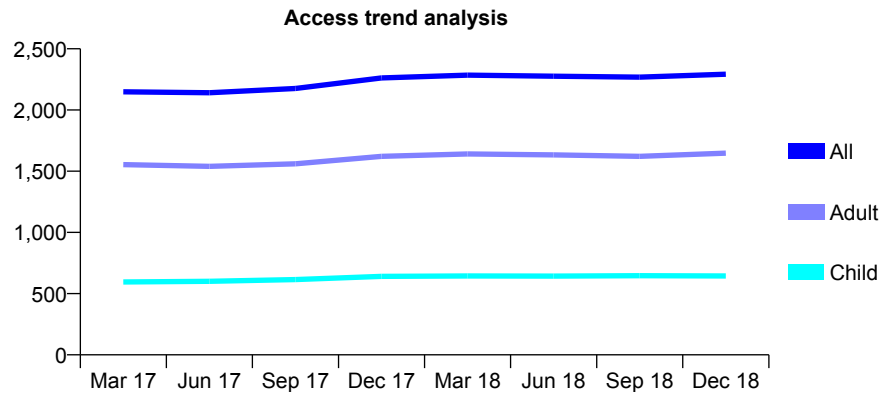
## Q58 - Vital Signs At a Glance Contract Report for 145246/0001 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Mr M Eyrumlu and Mr A Eyrumlu |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 07/05/2014                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,500       |
| Carry forward general activity (UDA)        | -190        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £334,743.08 |

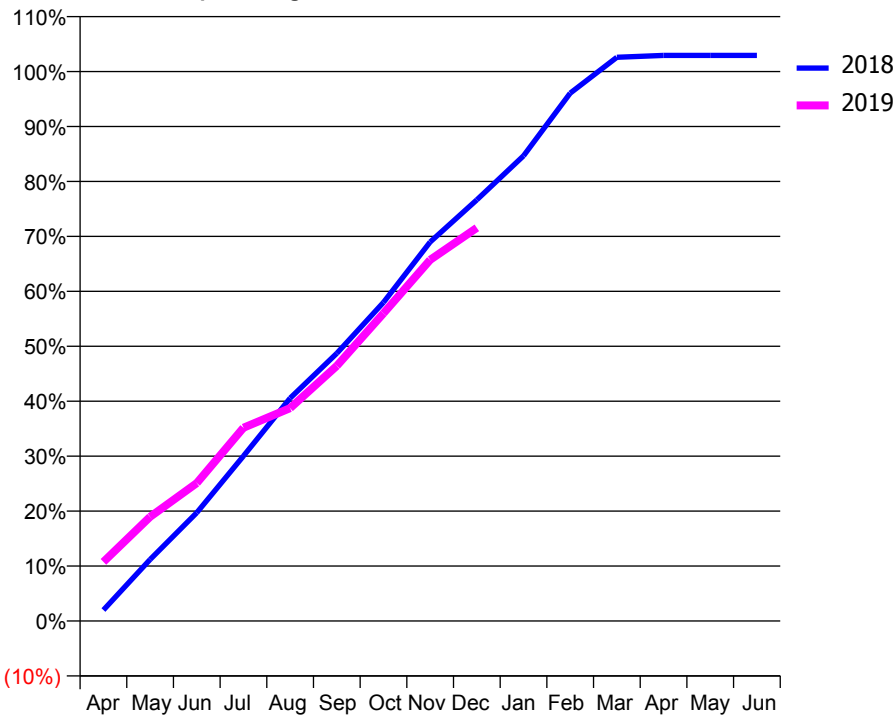
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,262       |                               |
| Quarter ending March 2018           | 2,285       | →                             |
| Quarter ending June 2018            | 2,276       | →                             |
| Quarter ending September 2018       | 2,268       | →                             |
| Quarter ending December 2018        | 2,292       | →                             |
| <b>Variance since December 2017</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 190                               | 1,022 |
| May       | 1,063                             | 1,801 |
| June      | 1,874                             | 2,384 |
| July      | 2,854                             | 3,342 |
| August    | 3,854                             | 3,681 |
| September | 4,628                             | 4,412 |
| October   | 5,508                             | 5,321 |
| November  | 6,553                             | 6,244 |
| December  | 7,282                             | 6,797 |
| January   | 8,043                             |       |
| February  | 9,127                             |       |
| March     | 9,745                             |       |
| April     | 9,779                             |       |
| May       | 9,779                             |       |
| June      | 9,779                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 701         | 3.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 202      | 1,806       | 11.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 463      | 701         | 66.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,171    | 1,806       | 64.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 88       | 2,482       | 3.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 2,482       | 1.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 2,482       | 1.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



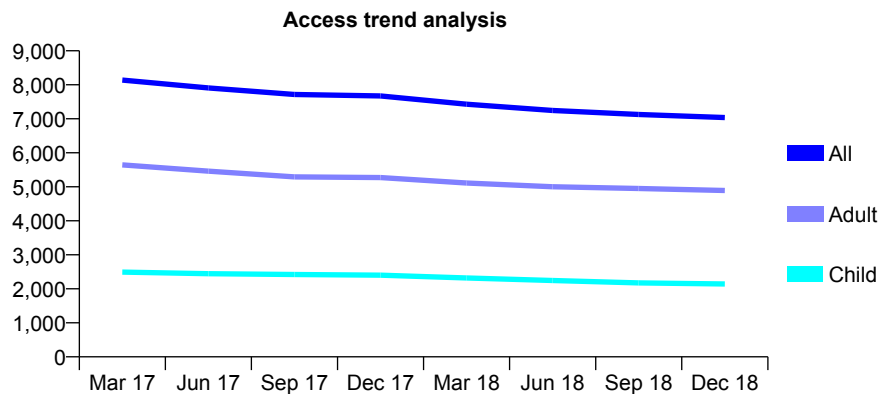
## Q58 - Vital Signs At a Glance Contract Report for 145742/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Southdown Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/12/2011                |
| Contract end date    |                           |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 37,862        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,052,179.09 |

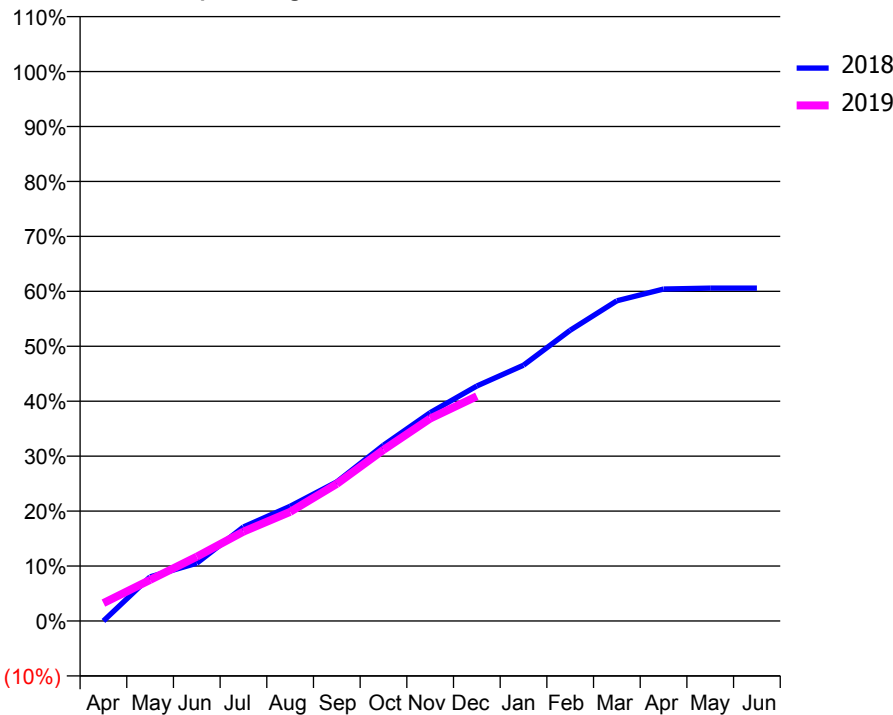
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,674         |                               |
| Quarter ending March 2018           | 7,431         | ↓                             |
| Quarter ending June 2018            | 7,246         | ↓                             |
| Quarter ending September 2018       | 7,127         | ↓                             |
| Quarter ending December 2018        | 7,037         | ↓                             |
| <b>Variance since December 2017</b> | <b>(8.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 1,235  |
| May       | 3,049                             | 2,833  |
| June      | 3,979                             | 4,430  |
| July      | 6,479                             | 6,159  |
| August    | 7,905                             | 7,520  |
| September | 9,586                             | 9,448  |
| October   | 12,115                            | 11,794 |
| November  | 14,360                            | 13,953 |
| December  | 16,190                            | 15,482 |
| January   | 17,623                            |        |
| February  | 20,036                            |        |
| March     | 22,068                            |        |
| April     | 22,877                            |        |
| May       | 22,937                            |        |
| June      | 22,938                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 151      | 2,070       | 7.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 626      | 4,344       | 14.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,102    | 2,070       | 53.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,993    | 4,344       | 45.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 531      | 6,110       | 8.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 6,110       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 148      | 6,110       | 2.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

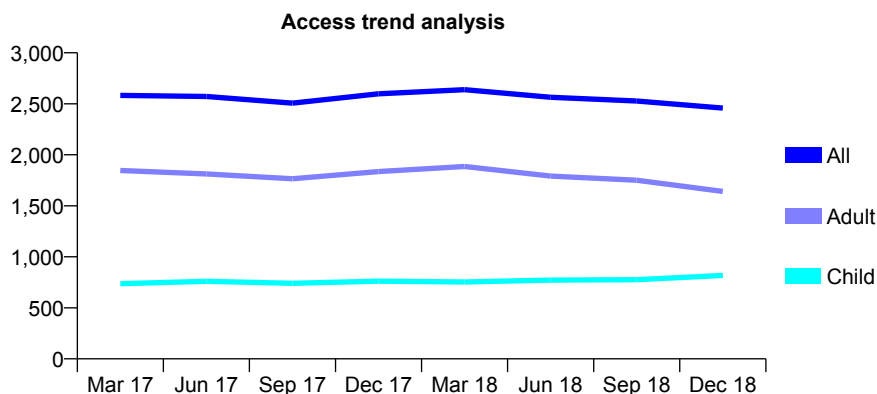
## Q58 - Vital Signs At a Glance Contract Report for 146552/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | Nadeem Rathore |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 23/02/2015     |
| Contract end date    |                |

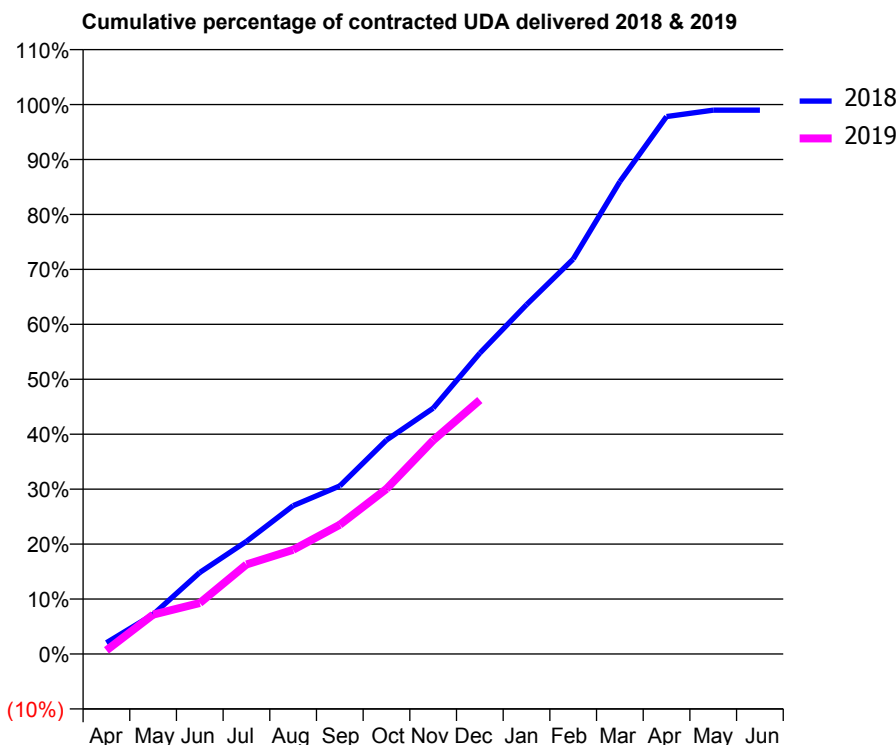
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,279       |
| Carry forward general activity (UDA)        | 64          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £141,925.29 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,598         |                               |
| Quarter ending March 2018           | 2,639         | →                             |
| Quarter ending June 2018            | 2,564         | ↓                             |
| Quarter ending September 2018       | 2,527         | ↓                             |
| Quarter ending December 2018        | 2,458         | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 128                               | 41    |
| May       | 452                               | 450   |
| June      | 932                               | 583   |
| July      | 1,287                             | 1,023 |
| August    | 1,695                             | 1,191 |
| September | 1,921                             | 1,478 |
| October   | 2,444                             | 1,888 |
| November  | 2,809                             | 2,442 |
| December  | 3,439                             | 2,901 |
| January   | 3,991                             |       |
| February  | 4,512                             |       |
| March     | 5,398                             |       |
| April     | 6,142                             |       |
| May       | 6,215                             |       |
| June      | 6,215                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 903         | 4.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 54       | 587         | 9.2%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 542      | 903         | 60.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 237      | 587         | 40.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 133      | 1,193       | 11.1%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,193       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,193       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

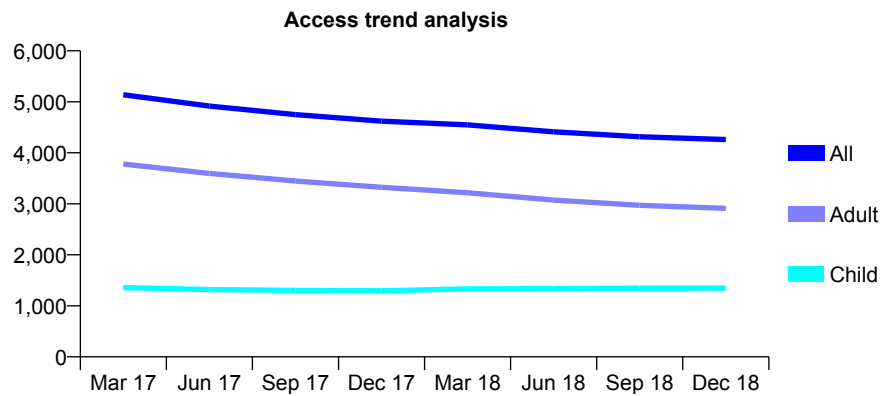
## Q58 - Vital Signs At a Glance Contract Report for 147311/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Abington Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2014               |
| Contract end date    |                          |

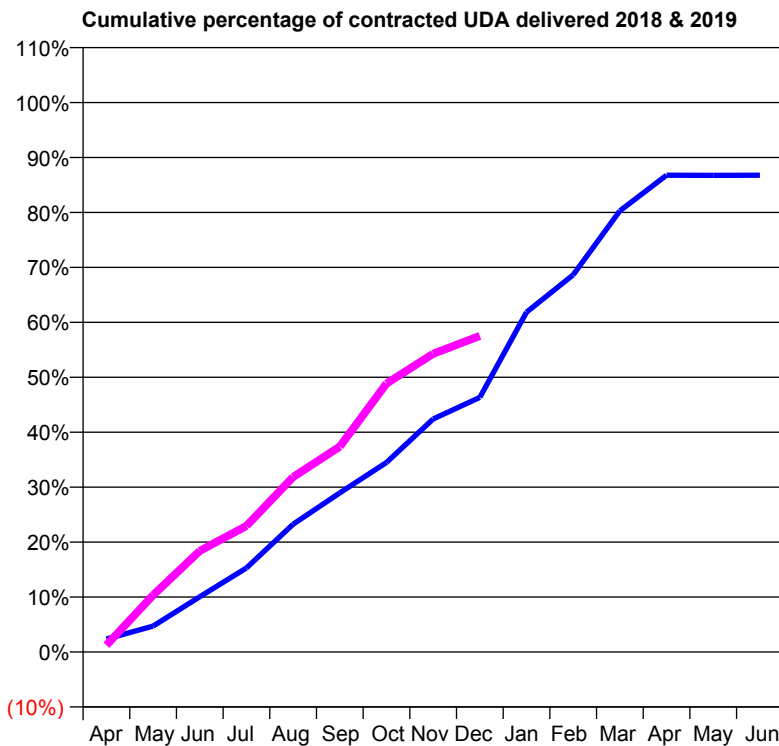
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,504      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £401,665.31 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,620         |                               |
| Quarter ending March 2018           | 4,549         | ↓                             |
| Quarter ending June 2018            | 4,411         | ↓                             |
| Quarter ending September 2018       | 4,315         | ↓                             |
| Quarter ending December 2018        | 4,260         | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 366                               | 194   |
| May       | 733                               | 1,606 |
| June      | 1,558                             | 2,854 |
| July      | 2,373                             | 3,556 |
| August    | 3,605                             | 4,937 |
| September | 4,489                             | 5,798 |
| October   | 5,347                             | 7,574 |
| November  | 6,576                             | 8,413 |
| December  | 7,185                             | 8,919 |
| January   | 9,587                             |       |
| February  | 10,641                            |       |
| March     | 12,450                            |       |
| April     | 13,450                            |       |
| May       | 13,450                            |       |
| June      | 13,451                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 186      | 1,650       | 11.3%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 459      | 3,109       | 14.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,114    | 1,650       | 67.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,172    | 3,109       | 69.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 257      | 4,315       | 6.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 4,315       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 4,315       | 0.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

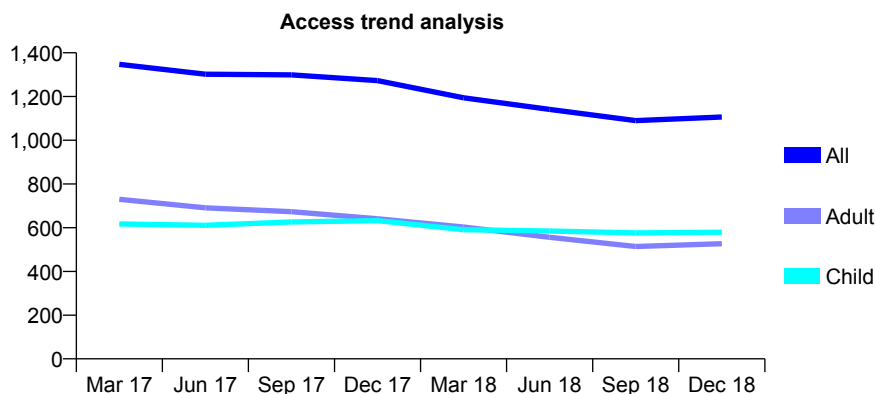
## Q58 - Vital Signs At a Glance Contract Report for 147893/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Hockerill Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/10/2013                |
| Contract end date    |                           |

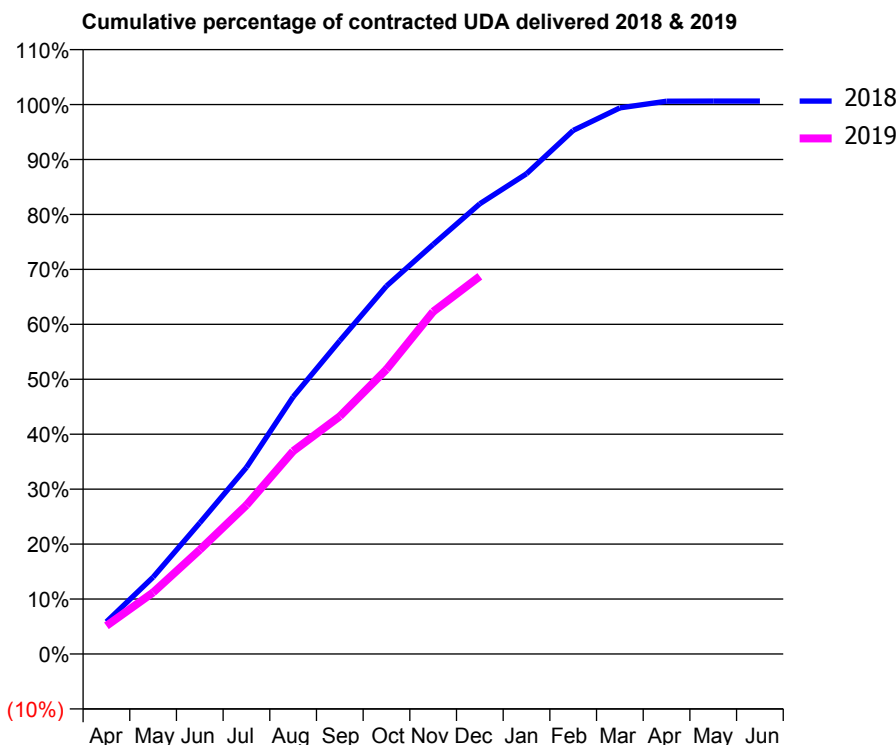
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,475      |
| Carry forward general activity (UDA)        | -15        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £71,885.61 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 1,273          |                               |
| Quarter ending March 2018           | 1,194          | ↓                             |
| Quarter ending June 2018            | 1,141          | ↓                             |
| Quarter ending September 2018       | 1,090          | ↓                             |
| Quarter ending December 2018        | 1,106          | →                             |
| <b>Variance since December 2017</b> | <b>(13.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 145                               | 127   |
| May       | 346                               | 277   |
| June      | 591                               | 470   |
| July      | 841                               | 670   |
| August    | 1,158                             | 914   |
| September | 1,411                             | 1,070 |
| October   | 1,657                             | 1,282 |
| November  | 1,845                             | 1,542 |
| December  | 2,028                             | 1,701 |
| January   | 2,163                             |       |
| February  | 2,358                             |       |
| March     | 2,460                             |       |
| April     | 2,490                             |       |
| May       | 2,491                             |       |
| June      | 2,491                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 667         | 5.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 18       | 463         | 3.9%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 423      | 667         | 63.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 260      | 463         | 56.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 33       | 1,096       | 3.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,096       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,096       | 0.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

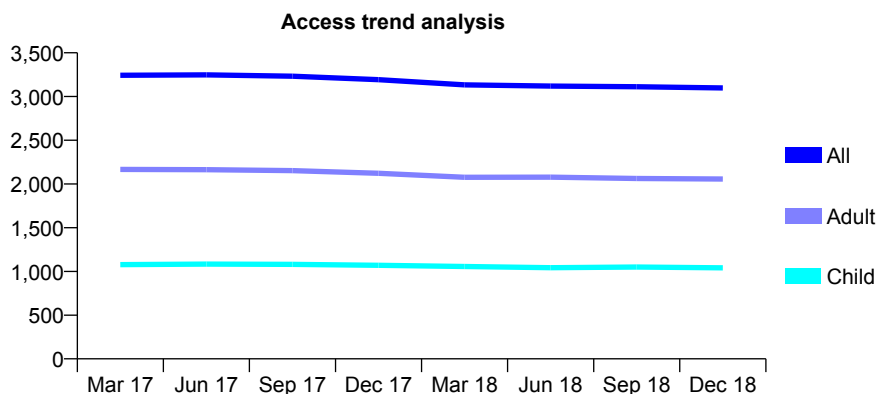
## Q58 - Vital Signs At a Glance Contract Report for 147915/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Marford Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 13/05/2015              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,281       |
| Carry forward general activity (UDA)        | -19         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £264,154.11 |

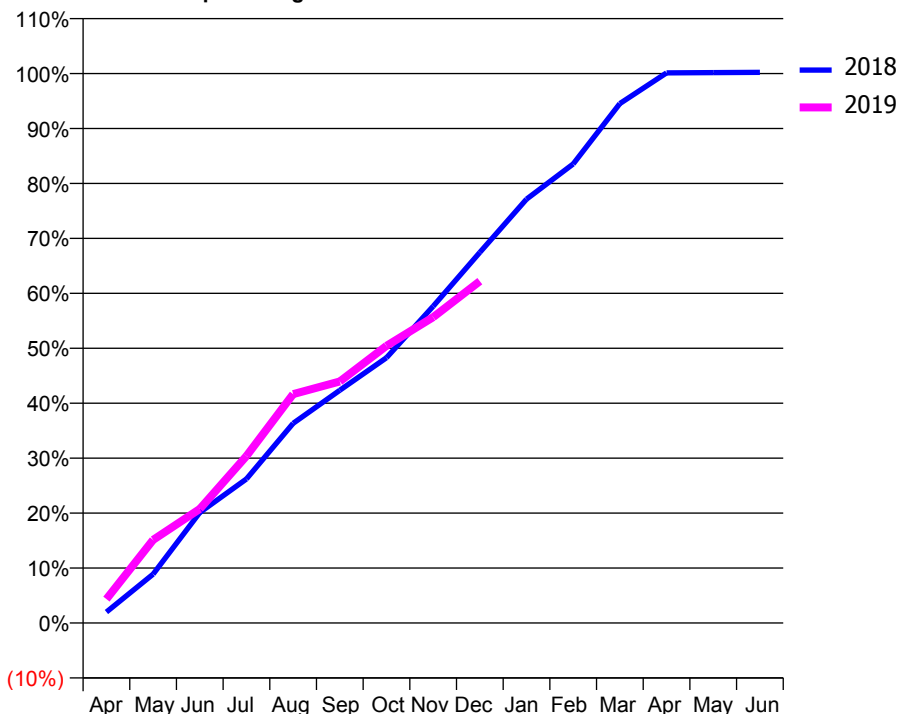
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,192         |                               |
| Quarter ending March 2018           | 3,133         | ↓                             |
| Quarter ending June 2018            | 3,120         | →                             |
| Quarter ending September 2018       | 3,112         | →                             |
| Quarter ending December 2018        | 3,098         | →                             |
| <b>Variance since December 2017</b> | <b>(2.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 186                               | 404   |
| May       | 825                               | 1,404 |
| June      | 1,866                             | 1,926 |
| July      | 2,433                             | 2,821 |
| August    | 3,373                             | 3,865 |
| September | 3,930                             | 4,080 |
| October   | 4,481                             | 4,682 |
| November  | 5,351                             | 5,165 |
| December  | 6,259                             | 5,773 |
| January   | 7,159                             |       |
| February  | 7,754                             |       |
| March     | 8,775                             |       |
| April     | 9,292                             |       |
| May       | 9,297                             |       |
| June      | 9,300                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,062       | 8.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 351      | 2,078       | 16.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 616      | 1,062       | 58.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,044    | 2,078       | 50.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 213      | 2,818       | 7.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 2,818       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 67       | 2,818       | 2.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

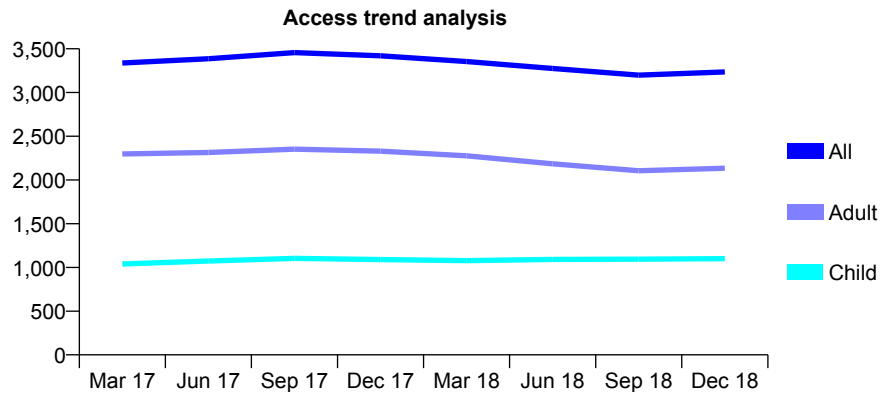
## Q58 - Vital Signs At a Glance Contract Report for 149004/0002 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Greenleaves Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/02/2009                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,150       |
| Carry forward general activity (UDA)        | -143        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £181,931.47 |

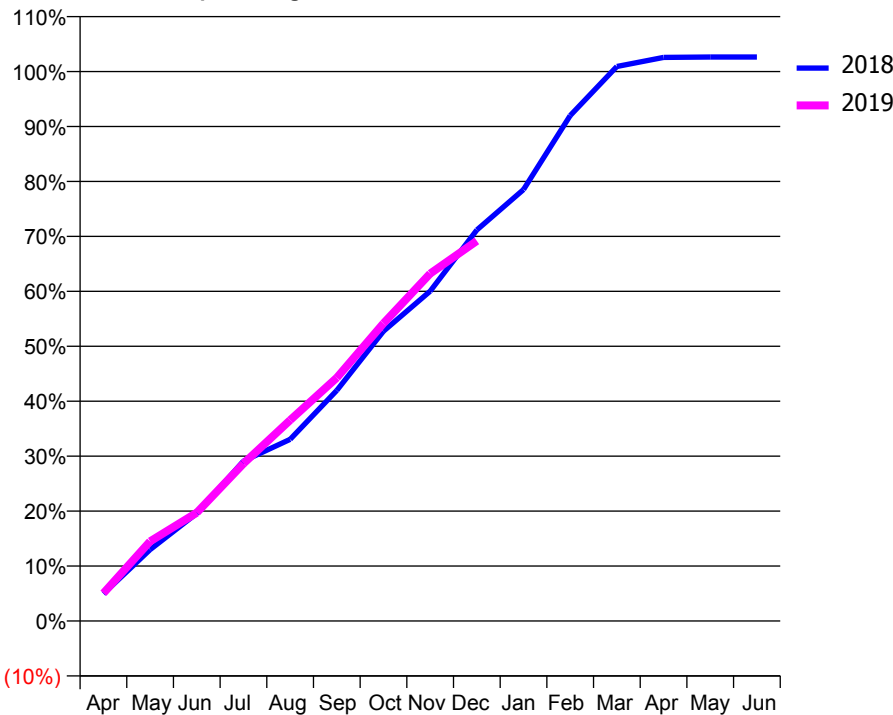
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,420         |                               |
| Quarter ending March 2018           | 3,354         | ↓                             |
| Quarter ending June 2018            | 3,275         | ↓                             |
| Quarter ending September 2018       | 3,199         | ↓                             |
| Quarter ending December 2018        | 3,236         | →                             |
| <b>Variance since December 2017</b> | <b>(5.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 354                               | 361   |
| May       | 929                               | 1,037 |
| June      | 1,401                             | 1,410 |
| July      | 2,082                             | 2,049 |
| August    | 2,365                             | 2,614 |
| September | 3,001                             | 3,166 |
| October   | 3,772                             | 3,874 |
| November  | 4,292                             | 4,521 |
| December  | 5,089                             | 4,946 |
| January   | 5,614                             |       |
| February  | 6,577                             |       |
| March     | 7,215                             |       |
| April     | 7,333                             |       |
| May       | 7,339                             |       |
| June      | 7,339                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 120      | 1,075       | 11.2%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 161      | 1,449       | 11.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 534      | 1,075       | 49.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 560      | 1,449       | 38.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 261      | 2,404       | 10.9%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 2,404       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 2,404       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 5           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

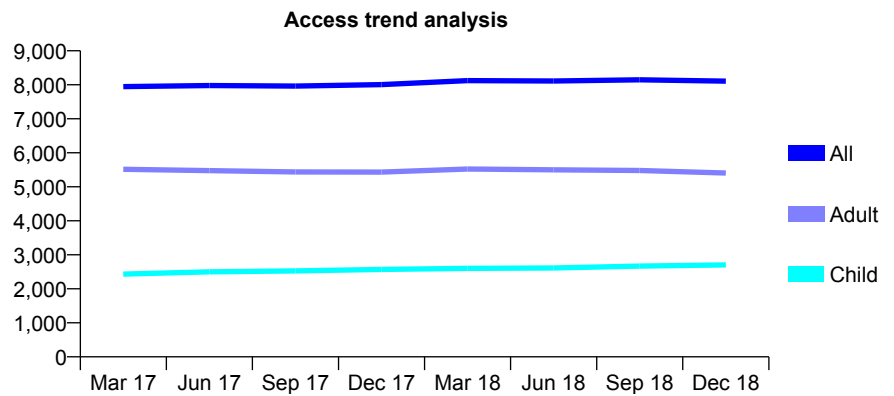
## Q58 - Vital Signs At a Glance Contract Report for 149772/0001 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | Vogue Dental Care |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/11/2010        |
| Contract end date    |                   |

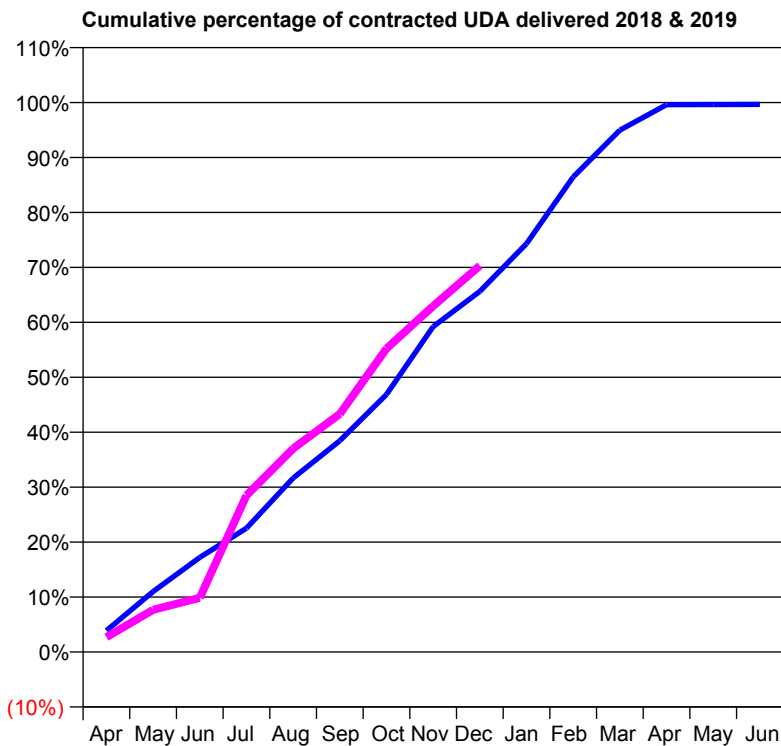
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,156      |
| Carry forward general activity (UDA)        | 66          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £667,156.76 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,006       |                               |
| Quarter ending March 2018           | 8,124       | →                             |
| Quarter ending June 2018            | 8,113       | →                             |
| Quarter ending September 2018       | 8,148       | →                             |
| Quarter ending December 2018        | 8,109       | →                             |
| <b>Variance since December 2017</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 744                               | 517    |
| May       | 2,106                             | 1,470  |
| June      | 3,300                             | 1,888  |
| July      | 4,317                             | 5,459  |
| August    | 6,064                             | 7,091  |
| September | 7,364                             | 8,298  |
| October   | 8,979                             | 10,576 |
| November  | 11,347                            | 12,062 |
| December  | 12,571                            | 13,469 |
| January   | 14,236                            |        |
| February  | 16,562                            |        |
| March     | 18,193                            |        |
| April     | 19,081                            |        |
| May       | 19,085                            |        |
| June      | 19,090                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 338      | 3,144       | 10.8%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,026    | 5,540       | 18.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,946    | 3,144       | 61.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,928    | 5,540       | 52.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 632      | 7,516       | 8.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 7,516       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 7,516       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

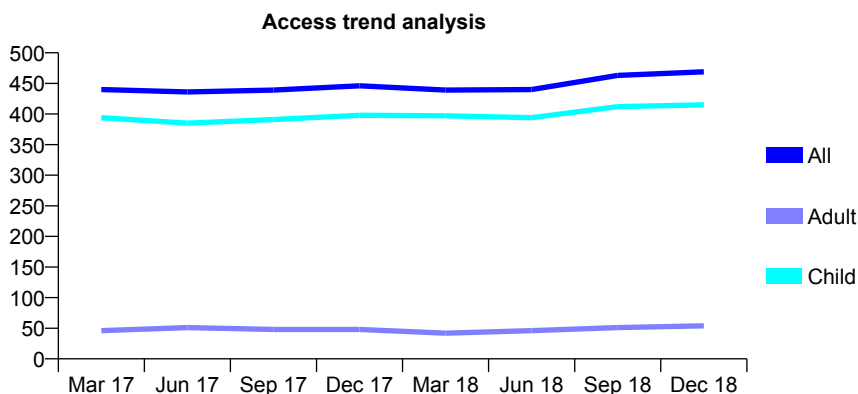
## Q58 - Vital Signs At a Glance Contract Report for 150002/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Smilecraft Dental Care |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/09/2012             |
| Contract end date    |                        |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,800      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £47,123.63 |

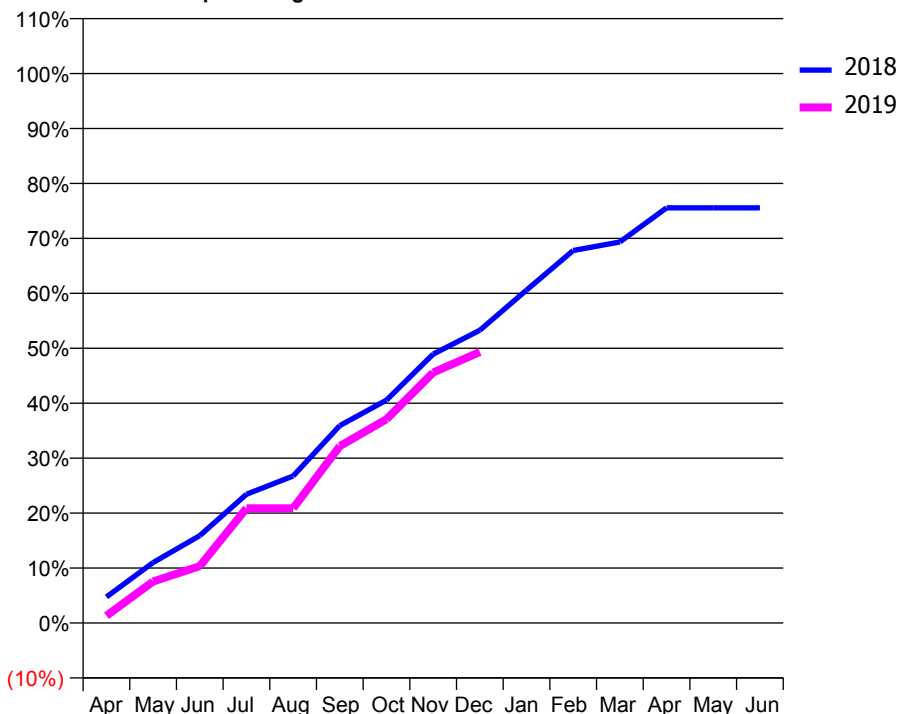
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 446         |                               |
| Quarter ending March 2018           | 439         | ↓                             |
| Quarter ending June 2018            | 440         | →                             |
| Quarter ending September 2018       | 463         | ↑                             |
| Quarter ending December 2018        | 469         | →                             |
| <b>Variance since December 2017</b> | <b>5.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 85                                | 24   |
| May       | 198                               | 136  |
| June      | 286                               | 186  |
| July      | 422                               | 376  |
| August    | 482                               | 376  |
| September | 647                               | 579  |
| October   | 730                               | 668  |
| November  | 881                               | 821  |
| December  | 959                               | 888  |
| January   | 1,091                             |      |
| February  | 1,220                             |      |
| March     | 1,248                             |      |
| April     | 1,360                             |      |
| May       | 1,360                             |      |
| June      | 1,360                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 716         | 6.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 26          | 0.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 574      | 716         | 80.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 21       | 26          | 80.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 662         | 1.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 662         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 662         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



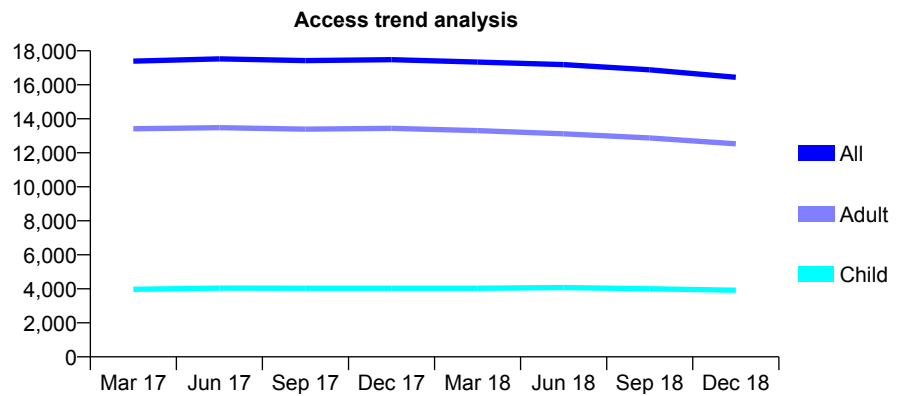
## Q58 - Vital Signs At a Glance Contract Report for 150592/0001 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Flitwick Dental Group |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 14/08/2014            |
| Contract end date    |                       |

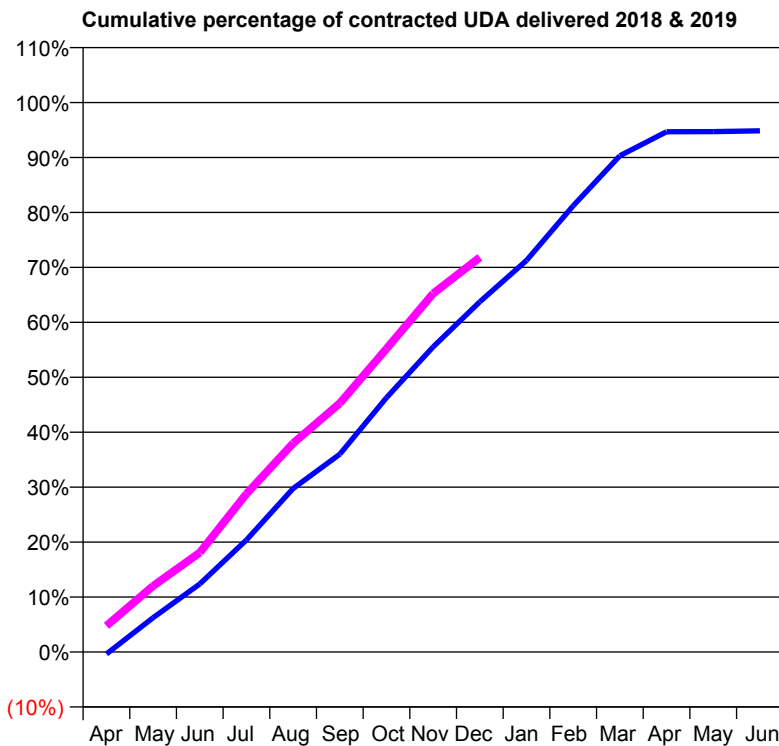
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 40,361      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £921,883.16 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 17,480        |                               |
| Quarter ending March 2018           | 17,340        | →                             |
| Quarter ending June 2018            | 17,188        | →                             |
| Quarter ending September 2018       | 16,882        | ↓                             |
| Quarter ending December 2018        | 16,447        | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -148                              | 1,928  |
| May       | 2,526                             | 4,853  |
| June      | 4,999                             | 7,306  |
| July      | 8,234                             | 11,623 |
| August    | 12,009                            | 15,330 |
| September | 14,534                            | 18,269 |
| October   | 18,680                            | 22,282 |
| November  | 22,411                            | 26,330 |
| December  | 25,728                            | 28,985 |
| January   | 28,761                            |        |
| February  | 32,774                            |        |
| March     | 36,446                            |        |
| April     | 38,213                            |        |
| May       | 38,223                            |        |
| June      | 38,282                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 275      | 4,156       | 6.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,648    | 10,607      | 15.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,525    | 4,156       | 60.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,987    | 10,607      | 37.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,481    | 13,869      | 10.7%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 213      | 13,869      | 1.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 83       | 13,869      | 0.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

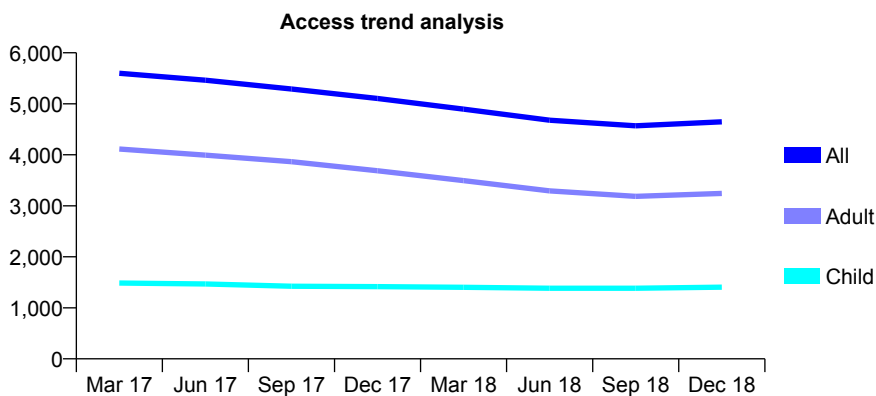
## Q58 - Vital Signs At a Glance Contract Report for 151440/0001 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | Obex Partners Ltd |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/11/2007        |
| Contract end date    |                   |

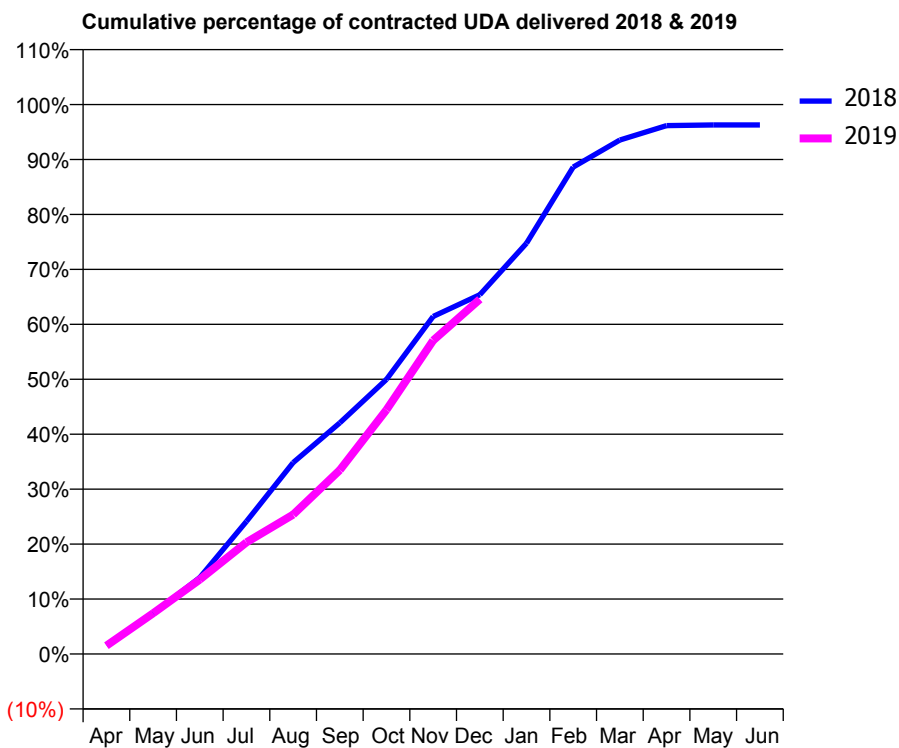
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,324      |
| Carry forward general activity (UDA)        | 459         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £365,527.87 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,104         |                               |
| Quarter ending March 2018           | 4,896         | ↓                             |
| Quarter ending June 2018            | 4,678         | ↓                             |
| Quarter ending September 2018       | 4,569         | ↓                             |
| Quarter ending December 2018        | 4,648         | →                             |
| <b>Variance since December 2017</b> | <b>(8.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 201                               | 188   |
| May       | 908                               | 913   |
| June      | 1,714                             | 1,670 |
| July      | 2,976                             | 2,504 |
| August    | 4,292                             | 3,126 |
| September | 5,184                             | 4,127 |
| October   | 6,160                             | 5,476 |
| November  | 7,570                             | 7,033 |
| December  | 8,058                             | 7,958 |
| January   | 9,211                             |       |
| February  | 10,921                            |       |
| March     | 11,527                            |       |
| April     | 11,851                            |       |
| May       | 11,865                            |       |
| June      | 11,865                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 127      | 1,767       | 7.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 276      | 3,528       | 7.8%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,184    | 1,767       | 67.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,105    | 3,528       | 59.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 236      | 5,161       | 4.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 5,161       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 5,161       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

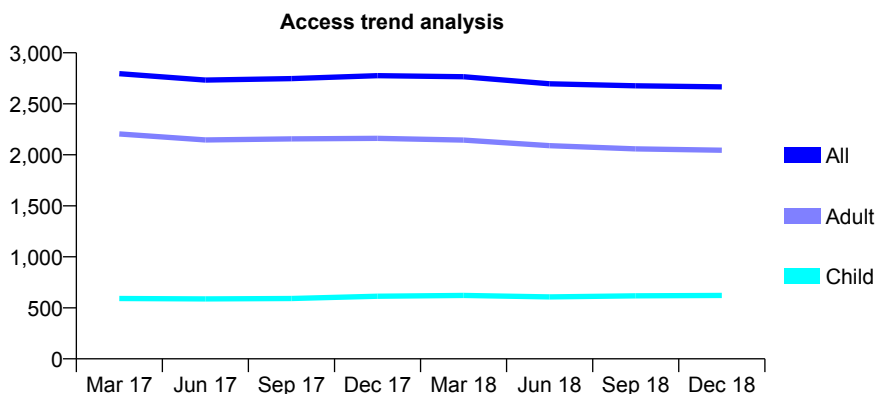
## Q58 - Vital Signs At a Glance Contract Report for 152706/0001 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | R Patel & Associate |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2008          |
| Contract end date    |                     |

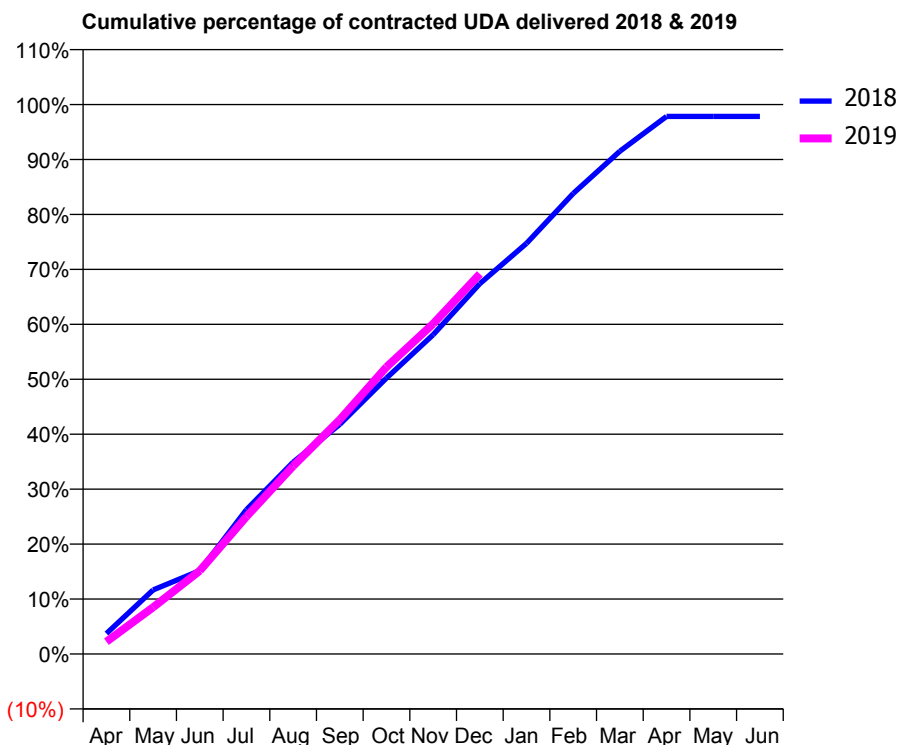
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,257       |
| Carry forward general activity (UDA)        | 136         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £169,036.70 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,776         |                               |
| Quarter ending March 2018           | 2,766         | →                             |
| Quarter ending June 2018            | 2,696         | ↓                             |
| Quarter ending September 2018       | 2,676         | →                             |
| Quarter ending December 2018        | 2,666         | →                             |
| <b>Variance since December 2017</b> | <b>(4.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 233                               | 141   |
| May       | 730                               | 532   |
| June      | 950                               | 948   |
| July      | 1,643                             | 1,564 |
| August    | 2,184                             | 2,140 |
| September | 2,616                             | 2,668 |
| October   | 3,143                             | 3,268 |
| November  | 3,636                             | 3,761 |
| December  | 4,217                             | 4,328 |
| January   | 4,677                             |       |
| February  | 5,244                             |       |
| March     | 5,724                             |       |
| April     | 6,121                             |       |
| May       | 6,121                             |       |
| June      | 6,121                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 652         | 4.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 263      | 2,128       | 12.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 421      | 652         | 64.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,216    | 2,128       | 57.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 143      | 2,550       | 5.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,550       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 2,550       | 0.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

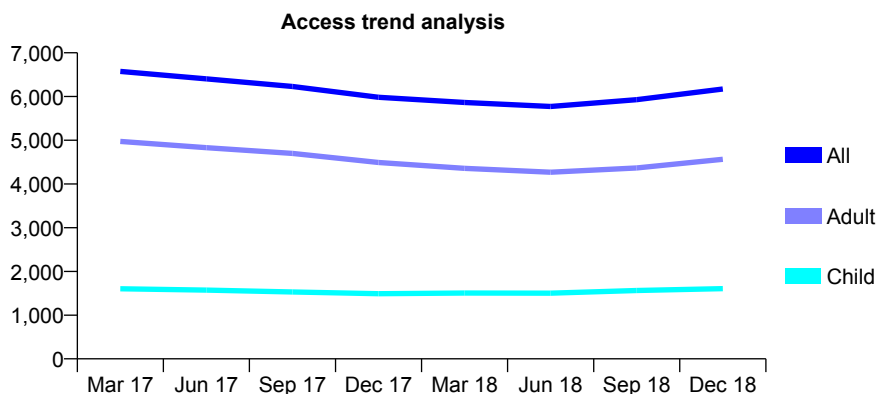
## Q58 - Vital Signs At a Glance Contract Report for 153052/0002 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Dentalcare (Southern) Limited |
| Contract type name   | PDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2013                    |
| Contract end date    | 31/03/2023                    |

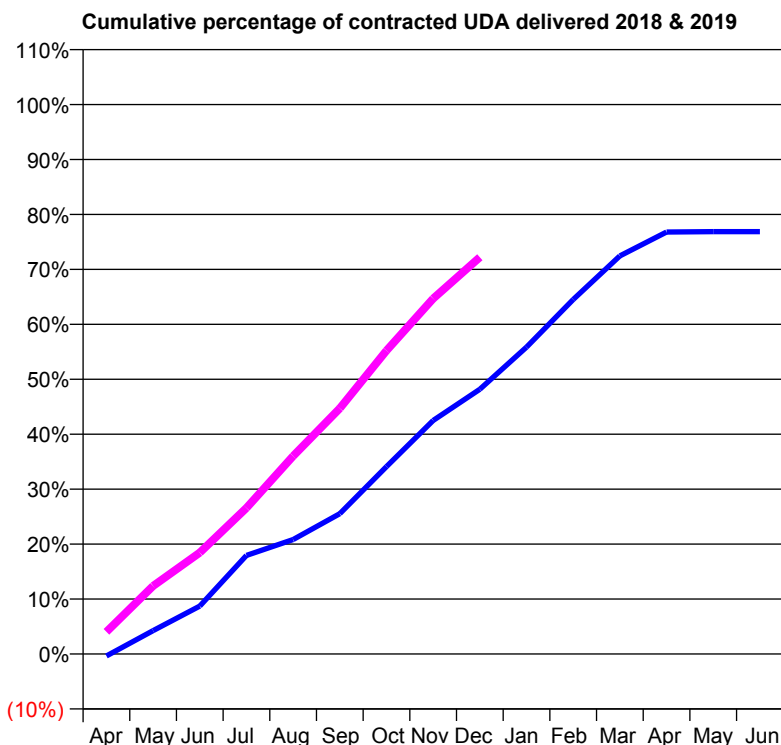
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £367,859.24 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,983       |                               |
| Quarter ending March 2018           | 5,864       | ↓                             |
| Quarter ending June 2018            | 5,772       | ↓                             |
| Quarter ending September 2018       | 5,928       | ↑                             |
| Quarter ending December 2018        | 6,171       | ↑                             |
| <b>Variance since December 2017</b> | <b>3.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -56                               | 607    |
| May       | 637                               | 1,859  |
| June      | 1,310                             | 2,769  |
| July      | 2,692                             | 3,989  |
| August    | 3,125                             | 5,404  |
| September | 3,833                             | 6,708  |
| October   | 5,118                             | 8,281  |
| November  | 6,374                             | 9,702  |
| December  | 7,229                             | 10,830 |
| January   | 8,378                             |        |
| February  | 9,676                             |        |
| March     | 10,867                            |        |
| April     | 11,520                            |        |
| May       | 11,528                            |        |
| June      | 11,528                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,689       | 5.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 545      | 4,418       | 12.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 957      | 1,689       | 56.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,040    | 4,418       | 46.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 653      | 5,757       | 11.3%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 5,757       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 5,757       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

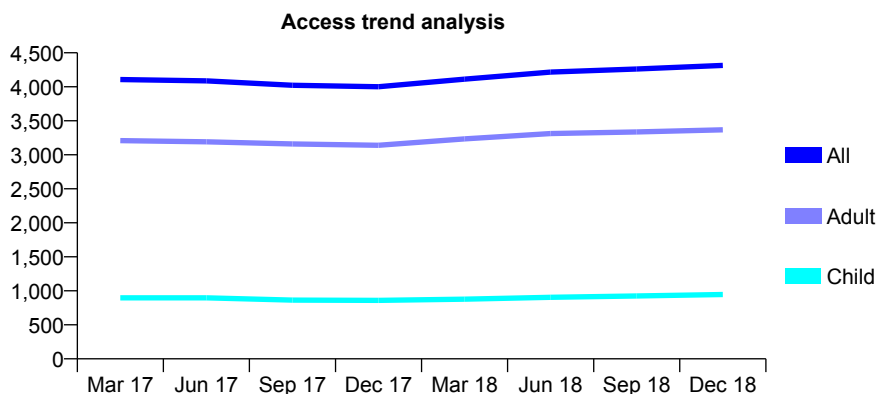
## Q58 - Vital Signs At a Glance Contract Report for 154571/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | Cheshunt Dental Care |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2007           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,790      |
| Carry forward general activity (UDA)        | 395         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £502,655.89 |

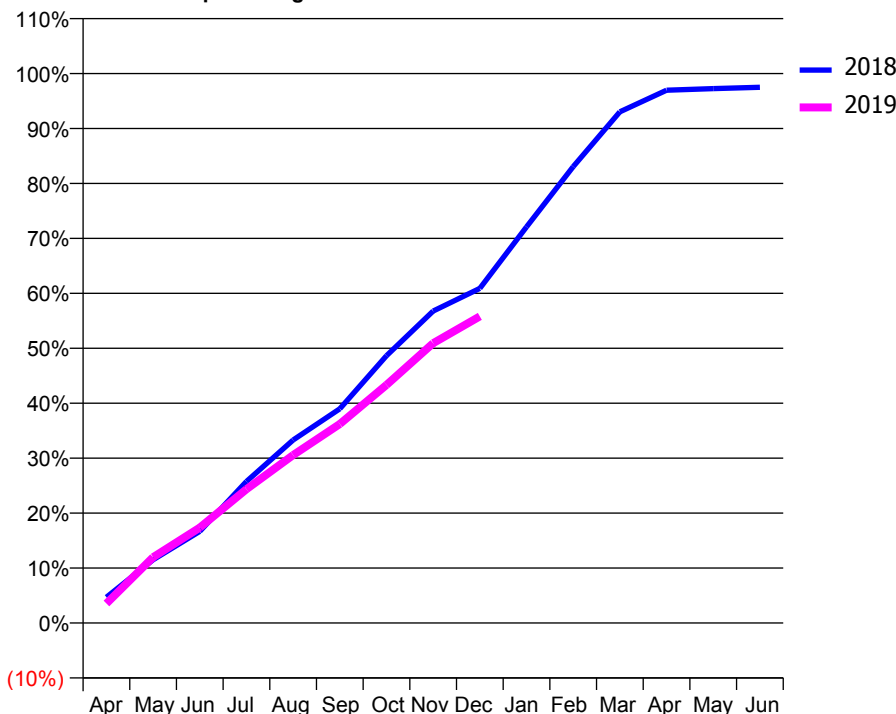
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,000       |                               |
| Quarter ending March 2018           | 4,113       | ↑                             |
| Quarter ending June 2018            | 4,216       | ↑                             |
| Quarter ending September 2018       | 4,262       | →                             |
| Quarter ending December 2018        | 4,314       | →                             |
| <b>Variance since December 2017</b> | <b>7.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018   | 2019  |
|-----------|--------|-------|
| April     | 740    | 560   |
| May       | 1,817  | 1,892 |
| June      | 2,635  | 2,740 |
| July      | 4,068  | 3,846 |
| August    | 5,259  | 4,824 |
| September | 6,157  | 5,718 |
| October   | 7,681  | 6,842 |
| November  | 8,965  | 8,040 |
| December  | 9,616  | 8,813 |
| January   | 11,381 |       |
| February  | 13,114 |       |
| March     | 14,688 |       |
| April     | 15,308 |       |
| May       | 15,357 |       |
| June      | 15,395 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 938         | 5.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 525      | 3,022       | 17.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 392      | 938         | 41.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,029    | 3,022       | 34.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 602      | 3,671       | 16.4%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 73       | 3,671       | 2.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 3,671       | 0.7%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

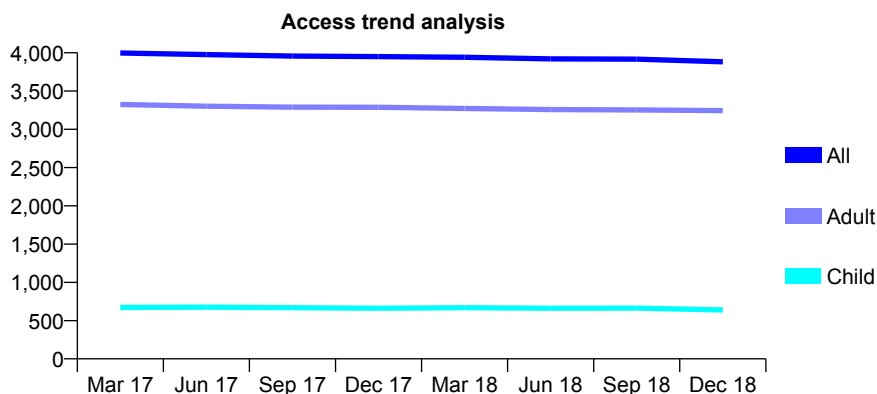
## Q58 - Vital Signs At a Glance Contract Report for 154598/0001 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Broxbourne Dental Smile Clinic |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/12/2010                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,484      |
| Carry forward general activity (UDA)        | -188        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £299,851.82 |

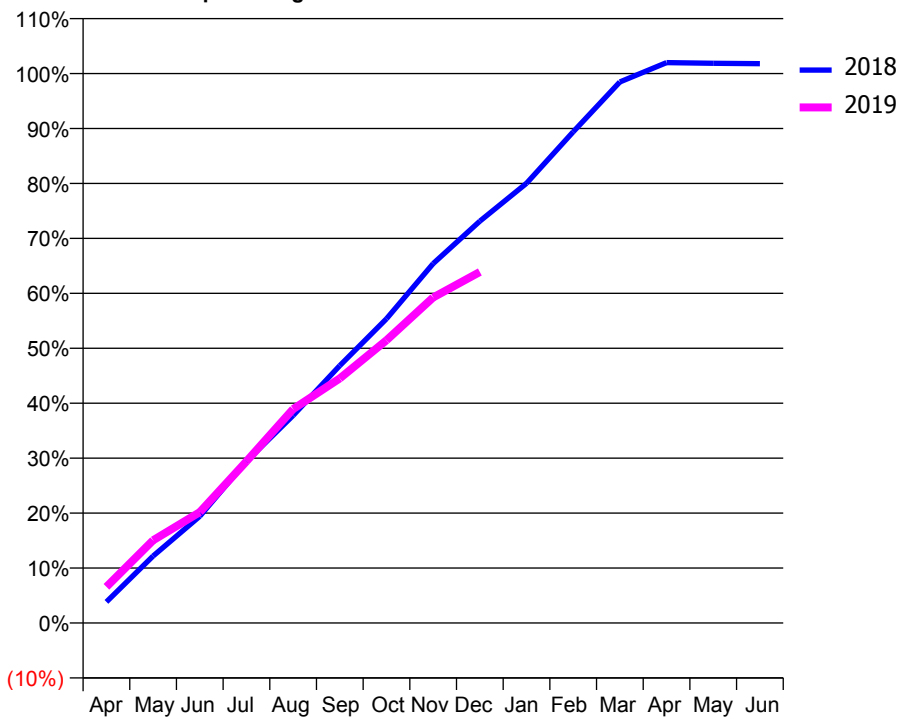
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,950         |                               |
| Quarter ending March 2018           | 3,941         | →                             |
| Quarter ending June 2018            | 3,920         | →                             |
| Quarter ending September 2018       | 3,917         | →                             |
| Quarter ending December 2018        | 3,883         | →                             |
| <b>Variance since December 2017</b> | <b>(1.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 402                               | 690   |
| May       | 1,279                             | 1,578 |
| June      | 2,036                             | 2,116 |
| July      | 3,086                             | 3,086 |
| August    | 3,961                             | 4,082 |
| September | 4,912                             | 4,668 |
| October   | 5,805                             | 5,396 |
| November  | 6,857                             | 6,211 |
| December  | 7,667                             | 6,697 |
| January   | 8,390                             |       |
| February  | 9,372                             |       |
| March     | 10,323                            |       |
| April     | 10,691                            |       |
| May       | 10,678                            |       |
| June      | 10,672                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 667         | 6.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 410      | 3,234       | 12.7%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 425      | 667         | 63.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,975    | 3,234       | 61.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 327      | 3,695       | 8.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 3,695       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 3,695       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

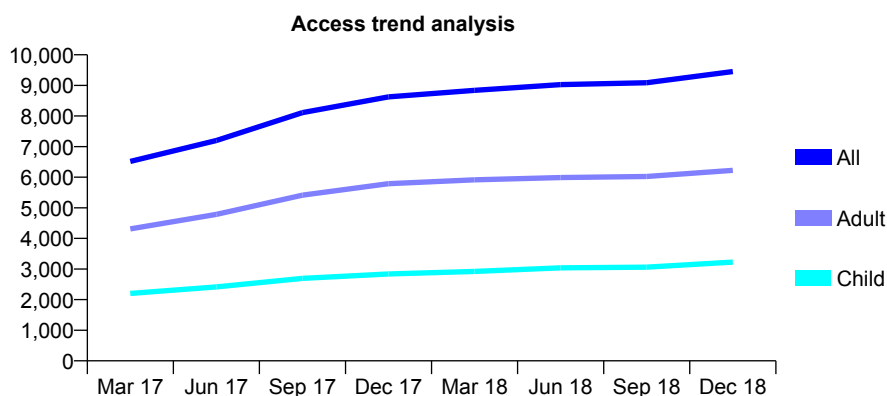
## Q58 - Vital Signs At a Glance Contract Report for 154709/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Citident Dental Centre |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/12/2015             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,141      |
| Carry forward general activity (UDA)        | -266        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £655,010.51 |

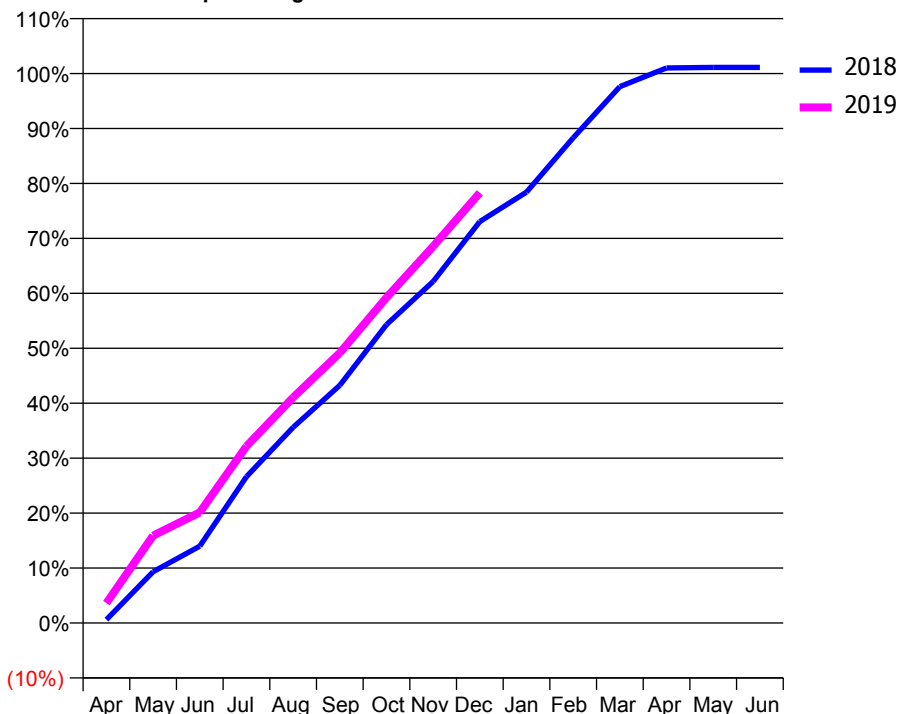
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,625       |                               |
| Quarter ending March 2018           | 8,837       | ↑                             |
| Quarter ending June 2018            | 9,026       | ↑                             |
| Quarter ending September 2018       | 9,089       | →                             |
| Quarter ending December 2018        | 9,452       | ↑                             |
| <b>Variance since December 2017</b> | <b>9.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 152                               | 876    |
| May       | 2,254                             | 3,838  |
| June      | 3,378                             | 4,862  |
| July      | 6,428                             | 7,764  |
| August    | 8,596                             | 9,909  |
| September | 10,443                            | 11,865 |
| October   | 13,106                            | 14,299 |
| November  | 15,004                            | 16,549 |
| December  | 17,636                            | 18,900 |
| January   | 18,933                            |        |
| February  | 21,316                            |        |
| March     | 23,567                            |        |
| April     | 24,386                            |        |
| May       | 24,408                            |        |
| June      | 24,408                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 167      | 3,037       | 5.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 735      | 5,181       | 14.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,443    | 3,037       | 47.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,110    | 5,181       | 40.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 659      | 7,866       | 8.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 7,866       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 7,866       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

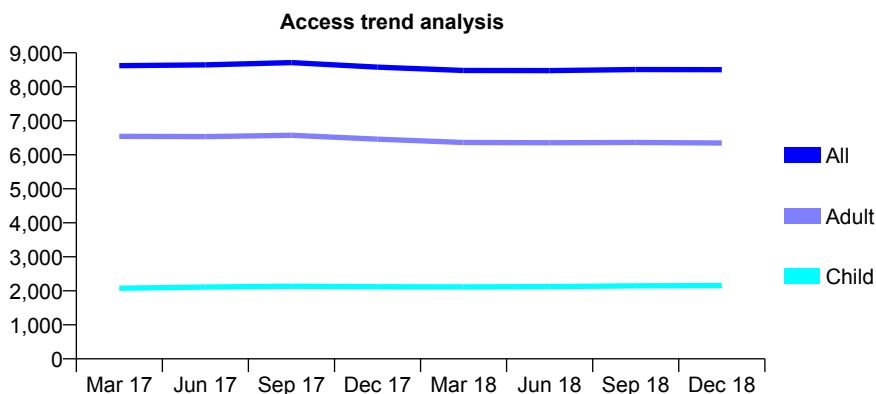
## Q58 - Vital Signs At a Glance Contract Report for 155438/0003 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Syteldent Ltd           |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/08/2008              |
| Contract end date    |                         |

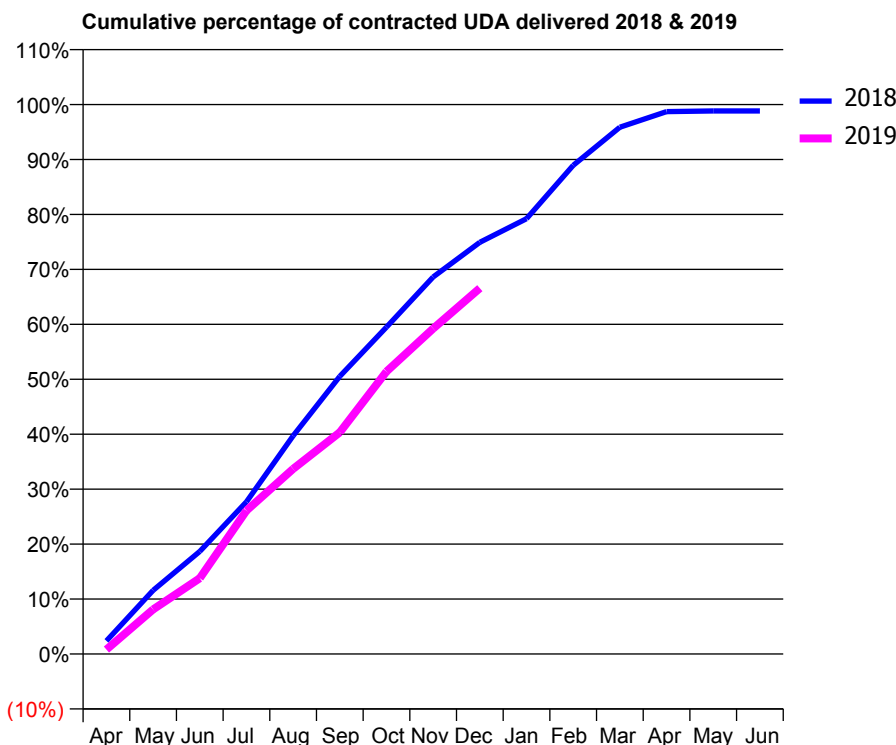
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,050      |
| Carry forward general activity (UDA)        | 270         |
| 18/19 Contracted orthodontic activity (UOA) | 648         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £633,793.30 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 8,579         |                               |
| Quarter ending March 2018           | 8,479         | ↓                             |
| Quarter ending June 2018            | 8,478         | →                             |
| Quarter ending September 2018       | 8,509         | →                             |
| Quarter ending December 2018        | 8,503         | →                             |
| <b>Variance since December 2017</b> | <b>(0.9%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 550                               | 187    |
| May       | 2,670                             | 1,873  |
| June      | 4,307                             | 3,183  |
| July      | 6,384                             | 6,013  |
| August    | 9,156                             | 7,764  |
| September | 11,650                            | 9,299  |
| October   | 13,712                            | 11,850 |
| November  | 15,814                            | 13,652 |
| December  | 17,268                            | 15,347 |
| January   | 18,258                            |        |
| February  | 20,495                            |        |
| March     | 22,098                            |        |
| April     | 22,753                            |        |
| May       | 22,779                            |        |
| June      | 22,779                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 152      | 1,929       | 7.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 802      | 5,207       | 15.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 782      | 1,929       | 40.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,816    | 5,207       | 34.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 783      | 6,782       | 11.5%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 6,782       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 109      | 6,782       | 1.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



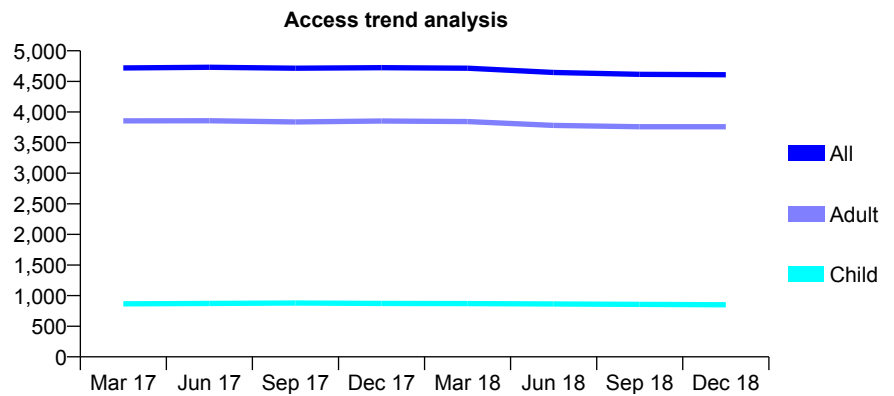
## Q58 - Vital Signs At a Glance Contract Report for 156302/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | A P Smith & A J Luck |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/08/2010           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,300      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £330,750.82 |

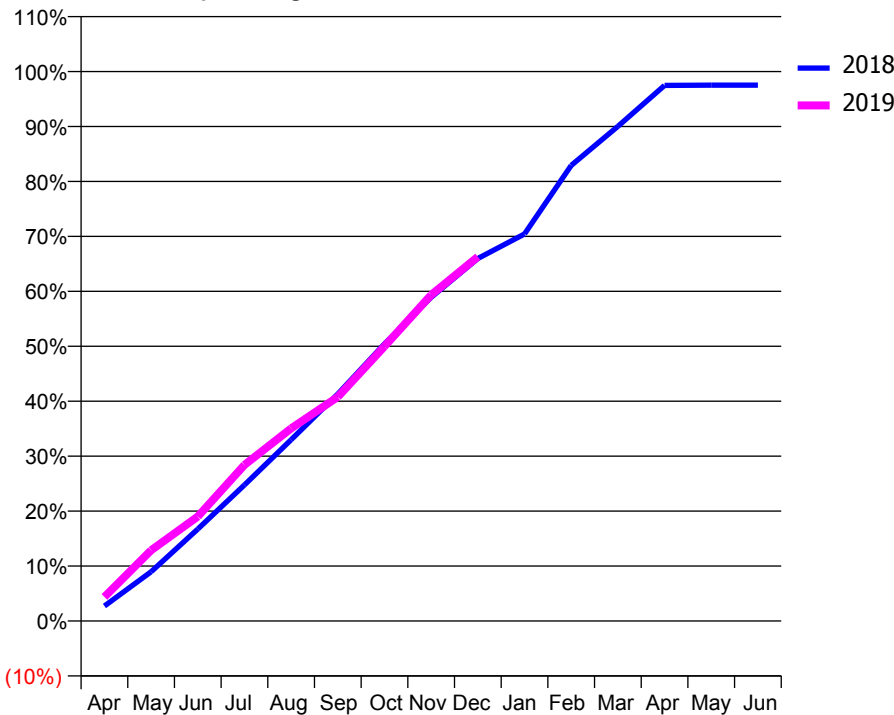
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,724         |                               |
| Quarter ending March 2018           | 4,715         | →                             |
| Quarter ending June 2018            | 4,645         | ↓                             |
| Quarter ending September 2018       | 4,616         | →                             |
| Quarter ending December 2018        | 4,610         | →                             |
| <b>Variance since December 2017</b> | <b>(2.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 337                               | 538   |
| May       | 1,103                             | 1,584 |
| June      | 2,058                             | 2,339 |
| July      | 3,047                             | 3,493 |
| August    | 4,057                             | 4,311 |
| September | 5,083                             | 5,015 |
| October   | 6,204                             | 6,147 |
| November  | 7,244                             | 7,299 |
| December  | 8,115                             | 8,153 |
| January   | 8,663                             |       |
| February  | 10,199                            |       |
| March     | 11,072                            |       |
| April     | 11,990                            |       |
| May       | 11,995                            |       |
| June      | 11,995                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 954         | 7.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 666      | 4,509       | 14.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 596      | 954         | 62.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,898    | 4,509       | 64.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 373      | 4,546       | 8.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 4,546       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 4,546       | 0.7%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

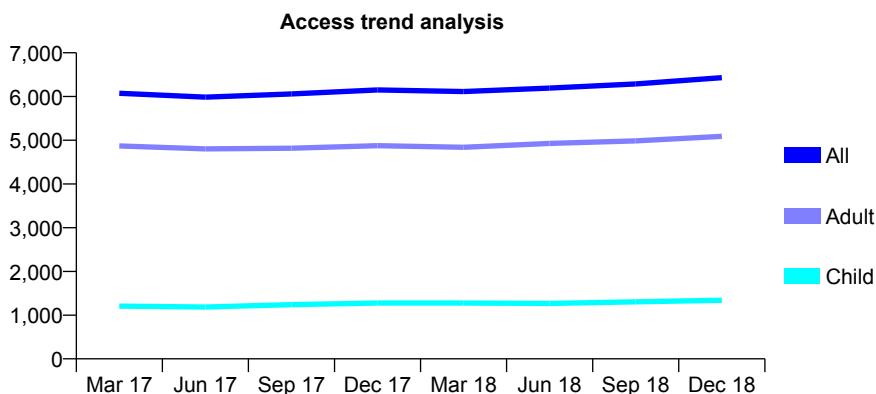
## Q58 - Vital Signs At a Glance Contract Report for 158305/0001 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Chrysalis Dental Practice Ltd |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/08/2011                    |
| Contract end date    |                               |

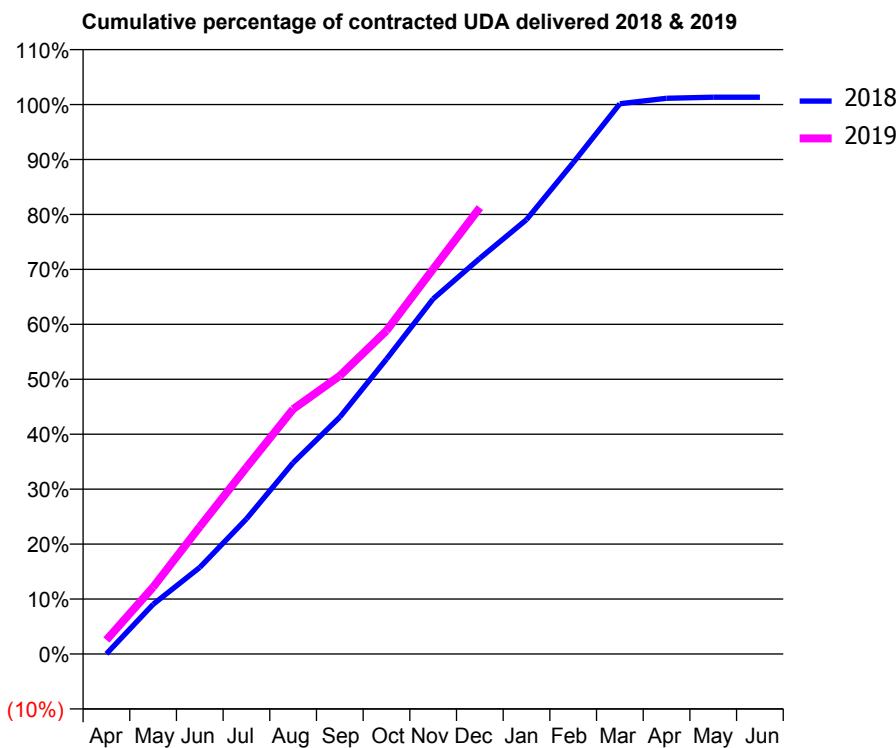
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,276      |
| Carry forward general activity (UDA)        | -176        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £348,942.37 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,151       |                               |
| Quarter ending March 2018           | 6,115       | →                             |
| Quarter ending June 2018            | 6,194       | →                             |
| Quarter ending September 2018       | 6,288       | →                             |
| Quarter ending December 2018        | 6,432       | ↑                             |
| <b>Variance since December 2017</b> | <b>4.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 5                                 | 341    |
| May       | 1,202                             | 1,616  |
| June      | 2,091                             | 3,075  |
| July      | 3,266                             | 4,508  |
| August    | 4,622                             | 5,917  |
| September | 5,723                             | 6,721  |
| October   | 7,125                             | 7,810  |
| November  | 8,580                             | 9,301  |
| December  | 9,560                             | 10,784 |
| January   | 10,496                            |        |
| February  | 11,871                            |        |
| March     | 13,295                            |        |
| April     | 13,427                            |        |
| May       | 13,453                            |        |
| June      | 13,453                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 113      | 1,351       | 8.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 714      | 4,987       | 14.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 674      | 1,351       | 49.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,251    | 4,987       | 45.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 573      | 5,953       | 9.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 5,953       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 5,953       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

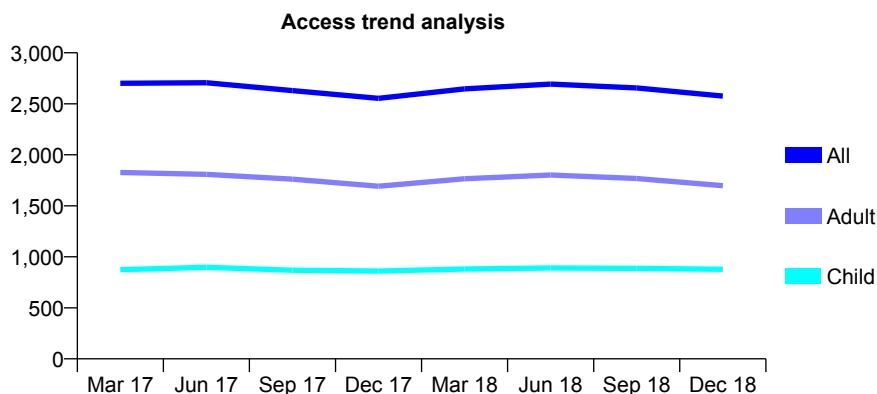
## Q58 - Vital Signs At a Glance Contract Report for 158704/0001 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | Ivory Dental Clinic |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2015          |
| Contract end date    |                     |

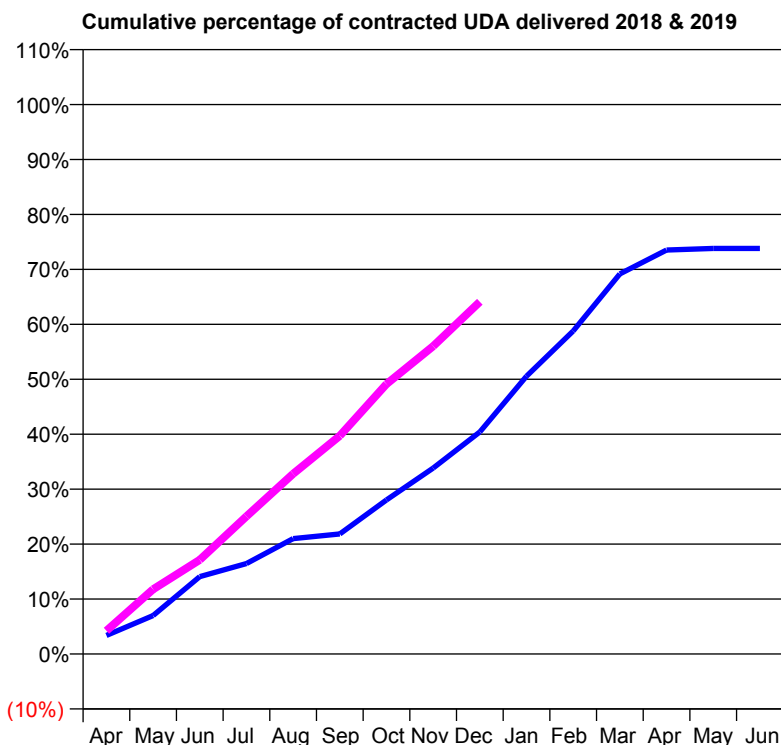
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,292       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £185,218.24 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,553       |                               |
| Quarter ending March 2018           | 2,647       | ↑                             |
| Quarter ending June 2018            | 2,693       | →                             |
| Quarter ending September 2018       | 2,655       | ↓                             |
| Quarter ending December 2018        | 2,576       | ↓                             |
| <b>Variance since December 2017</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 213                               | 267   |
| May       | 441                               | 742   |
| June      | 887                               | 1,079 |
| July      | 1,036                             | 1,577 |
| August    | 1,322                             | 2,064 |
| September | 1,375                             | 2,498 |
| October   | 1,764                             | 3,091 |
| November  | 2,130                             | 3,525 |
| December  | 2,544                             | 4,033 |
| January   | 3,182                             |       |
| February  | 3,698                             |       |
| March     | 4,352                             |       |
| April     | 4,625                             |       |
| May       | 4,644                             |       |
| June      | 4,644                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 865         | 6.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 247      | 1,680       | 14.7%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 340      | 865         | 39.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 666      | 1,680       | 39.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 181      | 2,379       | 7.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 2,379       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 64       | 2,379       | 2.7%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

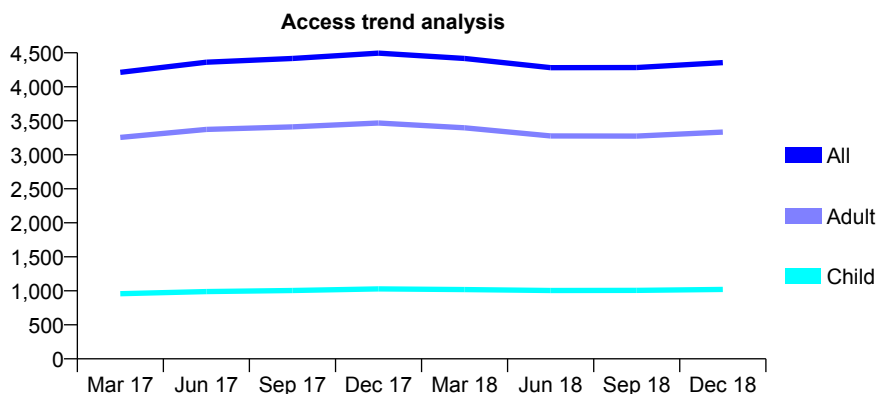
## Q58 - Vital Signs At a Glance Contract Report for 159719/0001 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Stanstead Abbots Dental Care |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/12/2008                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,336      |
| Carry forward general activity (UDA)        | 367         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £266,217.33 |

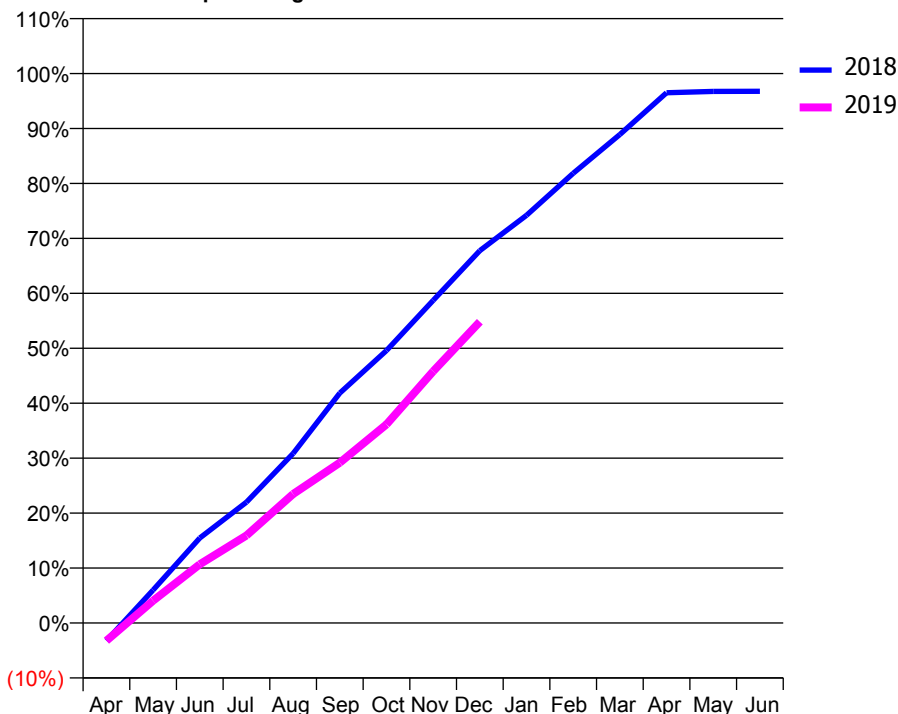
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,496         |                               |
| Quarter ending March 2018           | 4,416         | ↓                             |
| Quarter ending June 2018            | 4,281         | ↓                             |
| Quarter ending September 2018       | 4,283         | →                             |
| Quarter ending December 2018        | 4,356         | →                             |
| <b>Variance since December 2017</b> | <b>(3.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018   | 2019  |
|-----------|--------|-------|
| April     | -366   | -367  |
| May       | 681    | 461   |
| June      | 1,753  | 1,212 |
| July      | 2,493  | 1,805 |
| August    | 3,498  | 2,661 |
| September | 4,745  | 3,307 |
| October   | 5,622  | 4,098 |
| November  | 6,655  | 5,192 |
| December  | 7,681  | 6,217 |
| January   | 8,412  |       |
| February  | 9,278  |       |
| March     | 10,077 |       |
| April     | 10,940 |       |
| May       | 10,968 |       |
| June      | 10,969 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 1,151       | 5.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 429      | 3,195       | 13.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 707      | 1,151       | 61.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,667    | 3,195       | 52.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 299      | 3,235       | 9.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 3,235       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 3,235       | 1.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

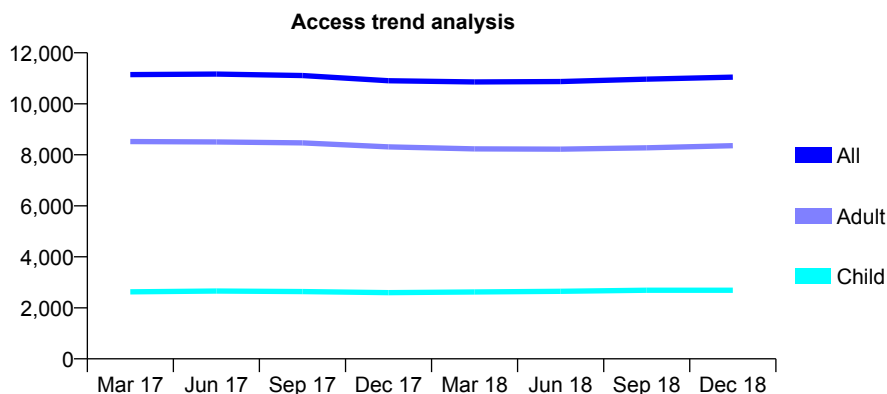
## Q58 - Vital Signs At a Glance Contract Report for 160644/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Mr K Hanji and Mr V Vipin |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 16/07/2014                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 30,486      |
| Carry forward general activity (UDA)        | -609        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £962,313.79 |

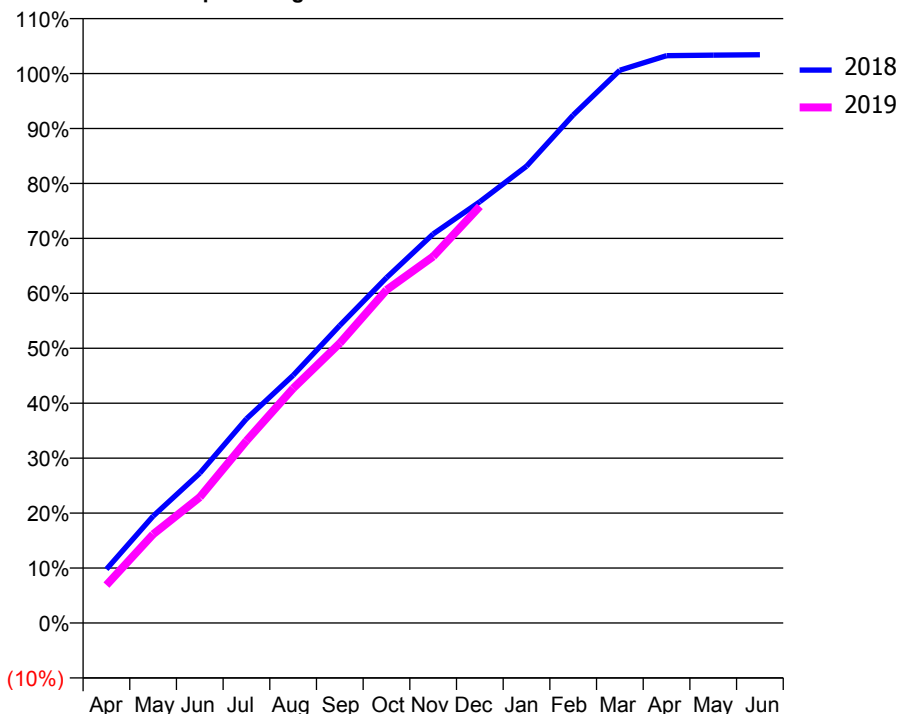
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 10,903      |                               |
| Quarter ending March 2018           | 10,858      | →                             |
| Quarter ending June 2018            | 10,871      | →                             |
| Quarter ending September 2018       | 10,968      | →                             |
| Quarter ending December 2018        | 11,047      | →                             |
| <b>Variance since December 2017</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 2,982                             | 2,102  |
| May       | 5,929                             | 4,926  |
| June      | 8,312                             | 6,978  |
| July      | 11,328                            | 10,112 |
| August    | 13,743                            | 13,015 |
| September | 16,509                            | 15,526 |
| October   | 19,159                            | 18,476 |
| November  | 21,585                            | 20,330 |
| December  | 23,376                            | 23,112 |
| January   | 25,343                            |        |
| February  | 28,181                            |        |
| March     | 30,670                            |        |
| April     | 31,474                            |        |
| May       | 31,503                            |        |
| June      | 31,530                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 233      | 3,057       | 7.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 815      | 8,468       | 9.6%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,769    | 3,057       | 57.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,187    | 8,468       | 49.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 688      | 11,109      | 6.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 11,109      | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 11,109      | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

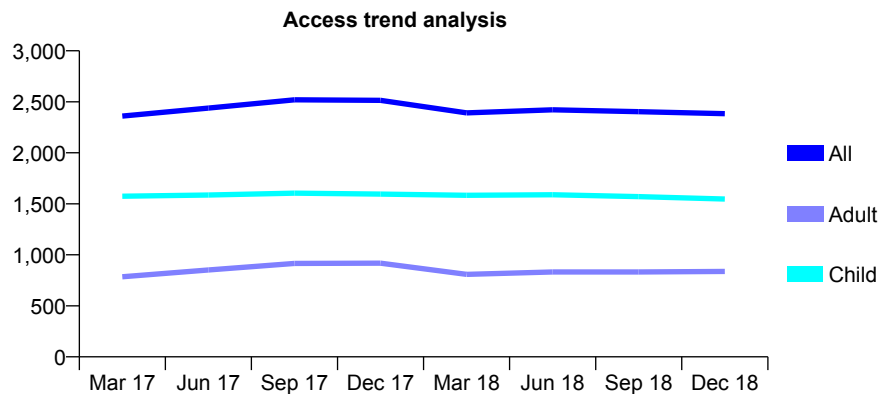
## Q58 - Vital Signs At a Glance Contract Report for 160792/0001 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Oxford House Dental Practice |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 02/10/2015                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,000       |
| Carry forward general activity (UDA)        | 128         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £125,643.47 |

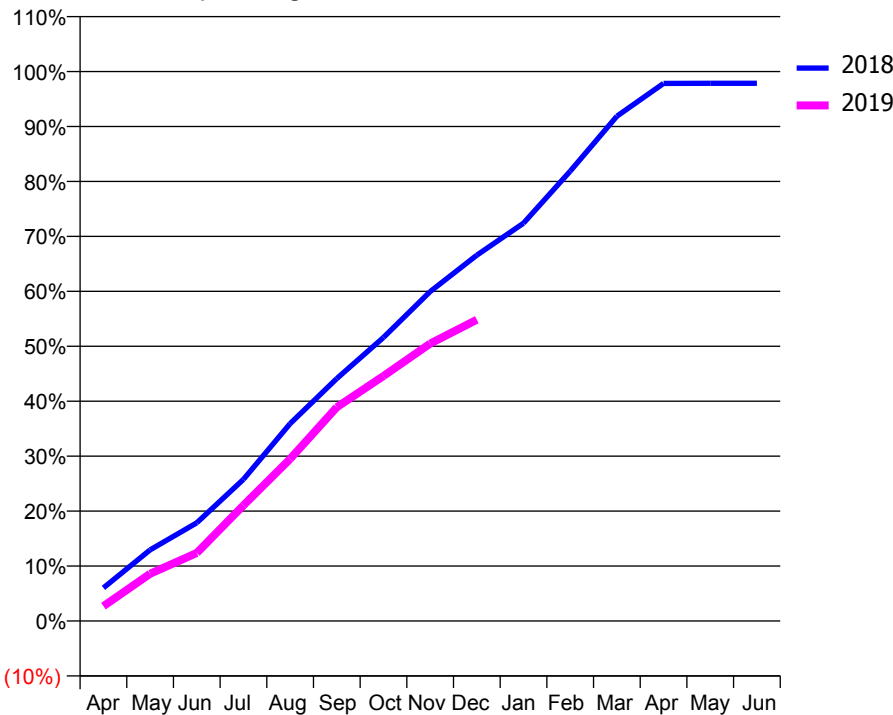
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,514         |                               |
| Quarter ending March 2018           | 2,392         | ↓                             |
| Quarter ending June 2018            | 2,421         | →                             |
| Quarter ending September 2018       | 2,403         | →                             |
| Quarter ending December 2018        | 2,384         | →                             |
| <b>Variance since December 2017</b> | <b>(5.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 362                               | 162   |
| May       | 777                               | 516   |
| June      | 1,073                             | 744   |
| July      | 1,548                             | 1,264 |
| August    | 2,155                             | 1,770 |
| September | 2,647                             | 2,335 |
| October   | 3,096                             | 2,675 |
| November  | 3,597                             | 3,030 |
| December  | 3,995                             | 3,289 |
| January   | 4,344                             |       |
| February  | 4,911                             |       |
| March     | 5,512                             |       |
| April     | 5,870                             |       |
| May       | 5,872                             |       |
| June      | 5,872                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 105      | 1,925       | 5.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 65       | 532         | 12.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,432    | 1,925       | 74.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 262      | 532         | 49.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 72       | 2,288       | 3.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,288       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 2,288       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

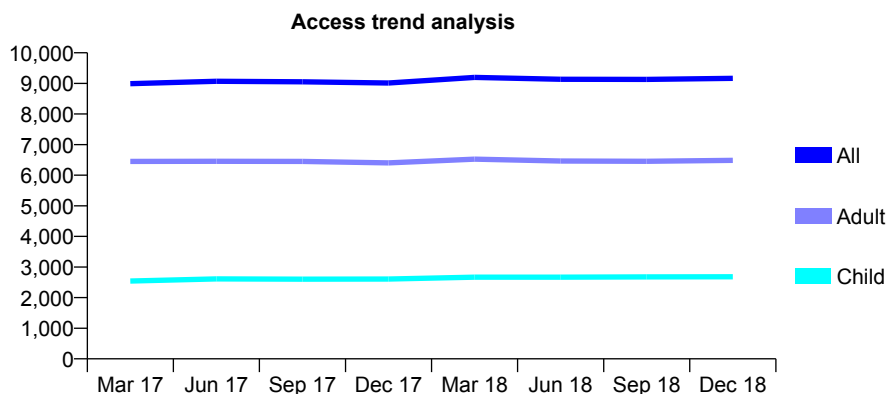
## Q58 - Vital Signs At a Glance Contract Report for 160873/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Bramingham Dental Clinic |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/05/2010               |
| Contract end date    |                          |

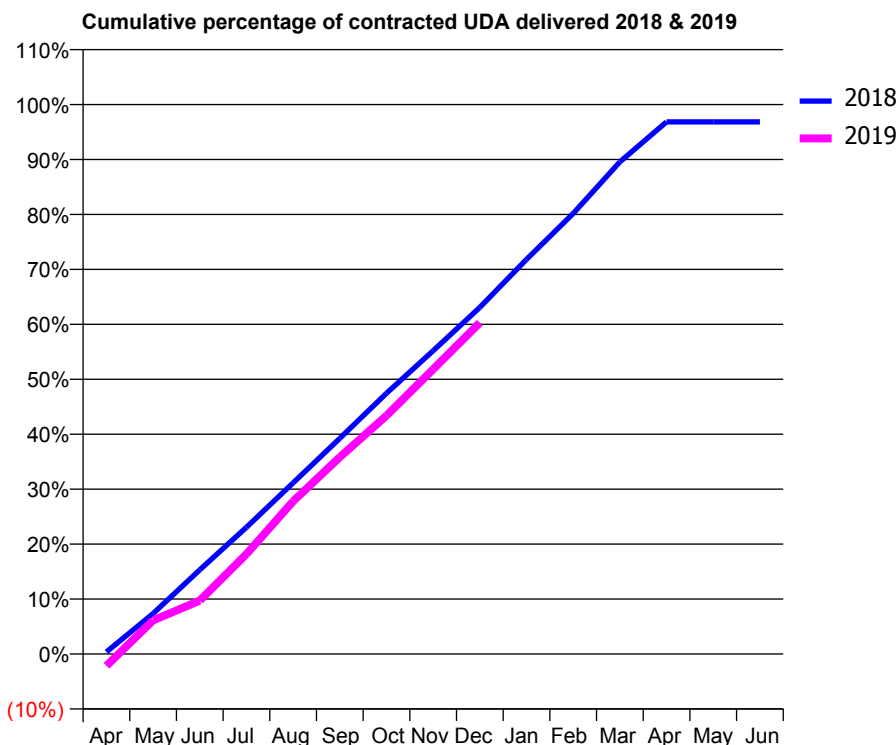
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,015      |
| Carry forward general activity (UDA)        | 820         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £735,512.46 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 9,011       |                               |
| Quarter ending March 2018           | 9,197       | ↑                             |
| Quarter ending June 2018            | 9,134       | →                             |
| Quarter ending September 2018       | 9,130       | →                             |
| Quarter ending December 2018        | 9,164       | →                             |
| <b>Variance since December 2017</b> | <b>1.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 99                                | -566   |
| May       | 1,915                             | 1,591  |
| June      | 3,984                             | 2,531  |
| July      | 6,003                             | 4,731  |
| August    | 8,101                             | 7,232  |
| September | 10,212                            | 9,321  |
| October   | 12,346                            | 11,287 |
| November  | 14,360                            | 13,484 |
| December  | 16,413                            | 15,687 |
| January   | 18,685                            |        |
| February  | 20,853                            |        |
| March     | 23,298                            |        |
| April     | 25,194                            |        |
| May       | 25,195                            |        |
| June      | 25,195                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 199      | 2,933       | 6.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,001    | 6,358       | 15.7%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,599    | 2,933       | 54.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,211    | 6,358       | 50.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 959      | 8,433       | 11.4%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 96       | 8,433       | 1.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 86       | 8,433       | 1.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

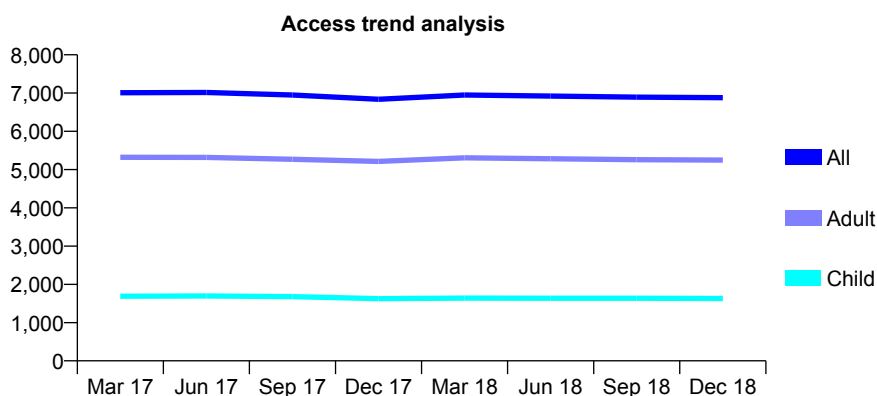
## Q58 - Vital Signs At a Glance Contract Report for 162051/0001 - December 2018

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Much Hadham Dental Care Limited |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/05/2009                      |
| Contract end date    |                                 |

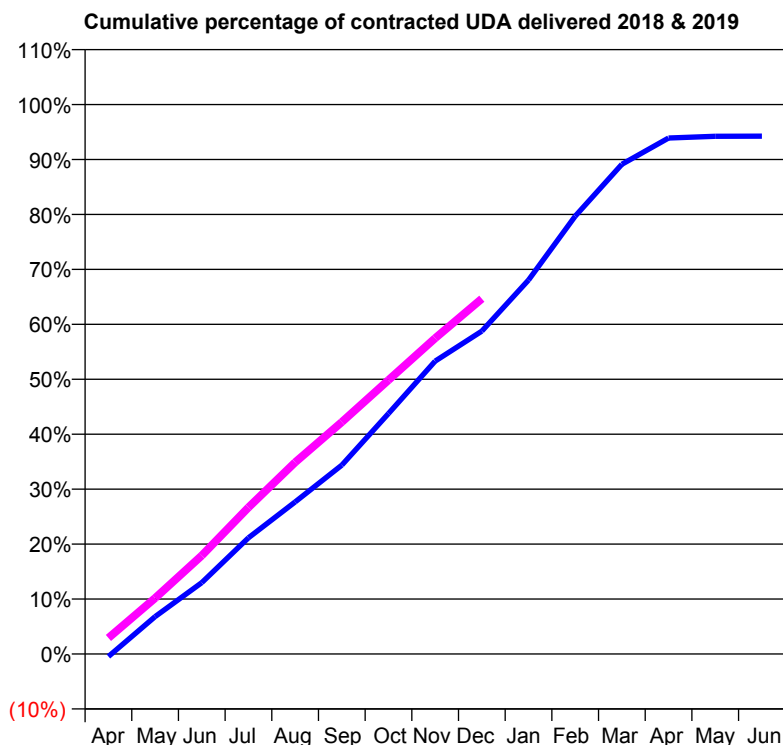
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,191      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £444,854.13 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,839       |                               |
| Quarter ending March 2018           | 6,949       | →                             |
| Quarter ending June 2018            | 6,921       | →                             |
| Quarter ending September 2018       | 6,893       | →                             |
| Quarter ending December 2018        | 6,878       | →                             |
| <b>Variance since December 2017</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -92                               | 559    |
| May       | 1,304                             | 1,953  |
| June      | 2,493                             | 3,440  |
| July      | 4,060                             | 5,120  |
| August    | 5,311                             | 6,693  |
| September | 6,597                             | 8,101  |
| October   | 8,400                             | 9,570  |
| November  | 10,231                            | 11,029 |
| December  | 11,275                            | 12,407 |
| January   | 13,060                            |        |
| February  | 15,291                            |        |
| March     | 17,104                            |        |
| April     | 18,023                            |        |
| May       | 18,081                            |        |
| June      | 18,086                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 113      | 1,827       | 6.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 930      | 5,529       | 16.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,175    | 1,827       | 64.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,973    | 5,529       | 53.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 626      | 6,931       | 9.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 73       | 6,931       | 1.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 45       | 6,931       | 0.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



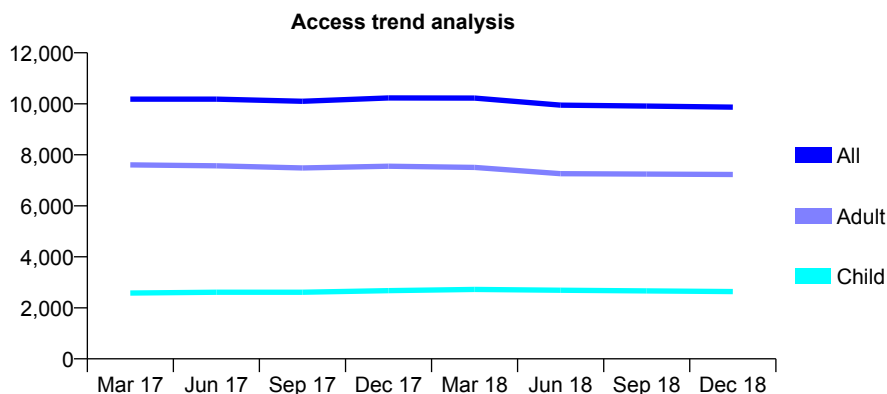
## Q58 - Vital Signs At a Glance Contract Report for 162167/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | A Gatrad Dental Surgey |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2011             |
| Contract end date    |                        |

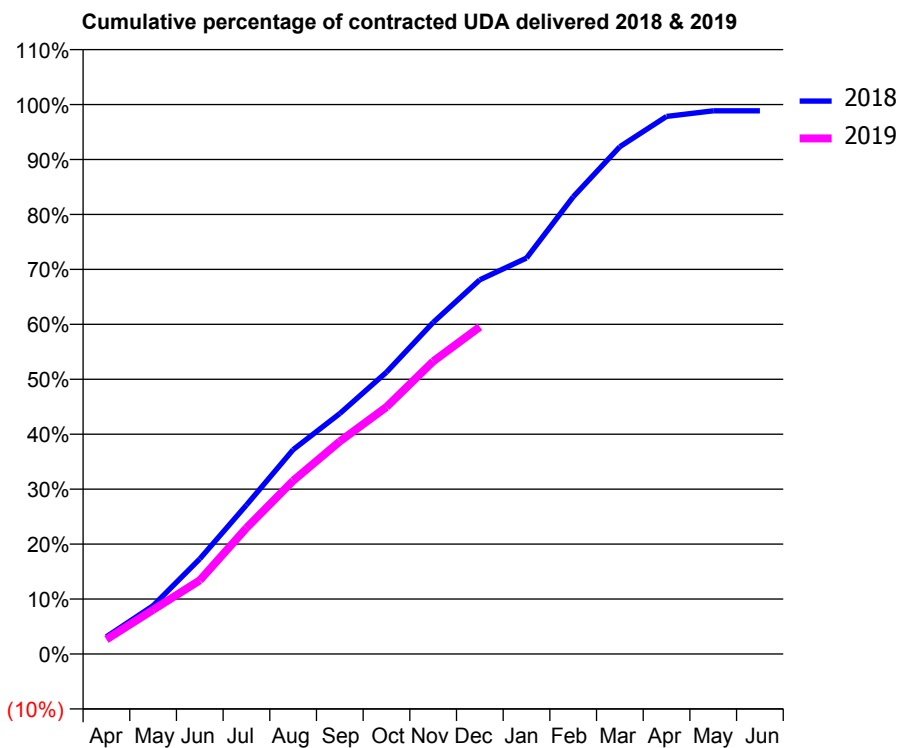
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,325      |
| Carry forward general activity (UDA)        | 325         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £731,015.51 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 10,232        |                               |
| Quarter ending March 2018           | 10,227        | →                             |
| Quarter ending June 2018            | 9,949         | ↓                             |
| Quarter ending September 2018       | 9,910         | →                             |
| Quarter ending December 2018        | 9,869         | →                             |
| <b>Variance since December 2017</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 888                               | 755    |
| May       | 2,492                             | 2,280  |
| June      | 4,904                             | 3,796  |
| July      | 7,679                             | 6,499  |
| August    | 10,536                            | 8,934  |
| September | 12,395                            | 10,957 |
| October   | 14,529                            | 12,732 |
| November  | 17,094                            | 15,085 |
| December  | 19,288                            | 16,862 |
| January   | 20,409                            |        |
| February  | 23,563                            |        |
| March     | 26,151                            |        |
| April     | 27,713                            |        |
| May       | 27,999                            |        |
| June      | 27,999                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 175      | 2,565       | 6.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 913      | 6,247       | 14.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,335    | 2,565       | 52.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,626    | 6,247       | 42.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 828      | 8,327       | 9.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 8,327       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 124      | 8,327       | 1.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

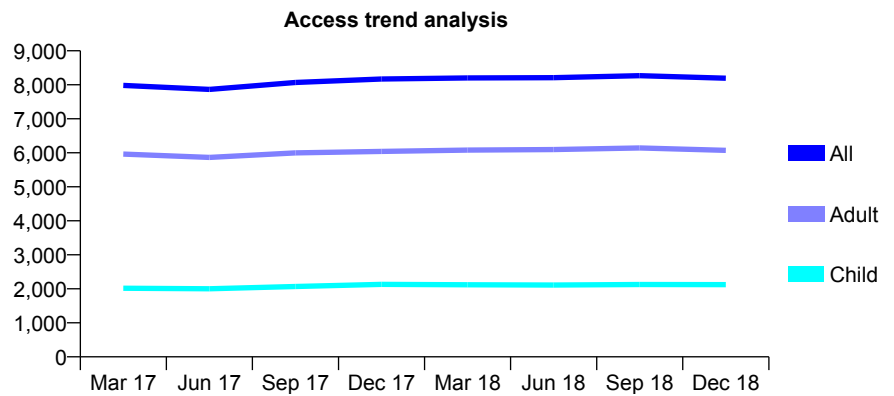
## Q58 - Vital Signs At a Glance Contract Report for 163473/0001 - December 2018

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Kettering Central Dental Practice |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 05/10/2012                        |
| Contract end date    |                                   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,018      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £824,129.55 |

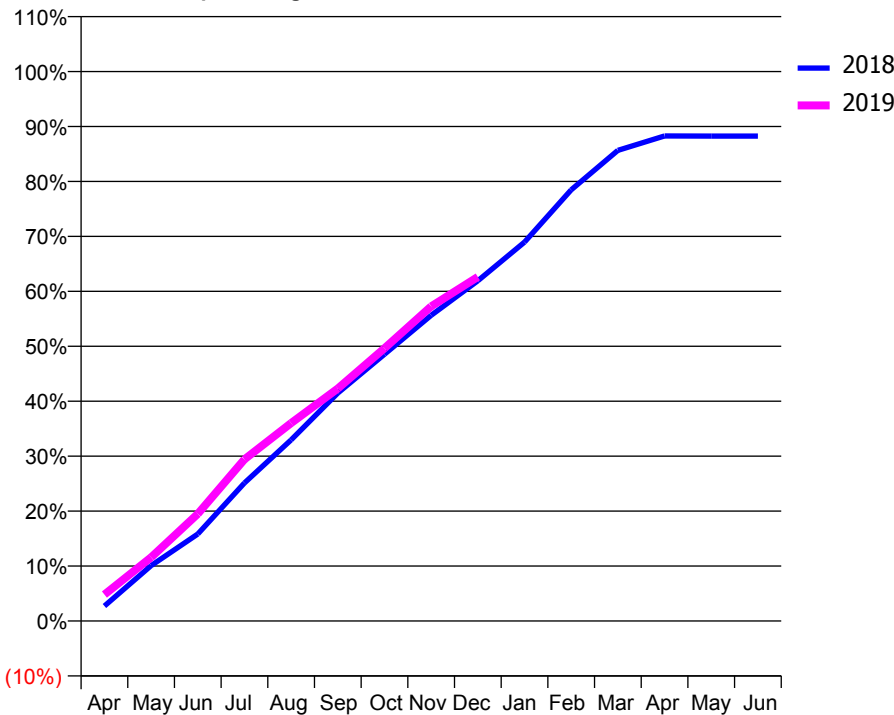
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,171       |                               |
| Quarter ending March 2018           | 8,200       | →                             |
| Quarter ending June 2018            | 8,211       | →                             |
| Quarter ending September 2018       | 8,270       | →                             |
| Quarter ending December 2018        | 8,196       | →                             |
| <b>Variance since December 2017</b> | <b>0.3%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 631                               | 1,109  |
| May       | 2,321                             | 2,667  |
| June      | 3,642                             | 4,489  |
| July      | 5,782                             | 6,772  |
| August    | 7,590                             | 8,295  |
| September | 9,551                             | 9,736  |
| October   | 11,175                            | 11,426 |
| November  | 12,805                            | 13,179 |
| December  | 14,249                            | 14,414 |
| January   | 15,872                            |        |
| February  | 18,061                            |        |
| March     | 19,715                            |        |
| April     | 20,316                            |        |
| May       | 20,312                            |        |
| June      | 20,312                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 114      | 2,037       | 5.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 540      | 4,979       | 10.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,043    | 2,037       | 51.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,850    | 4,979       | 37.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 328      | 6,743       | 4.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 6,743       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 81       | 6,743       | 1.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

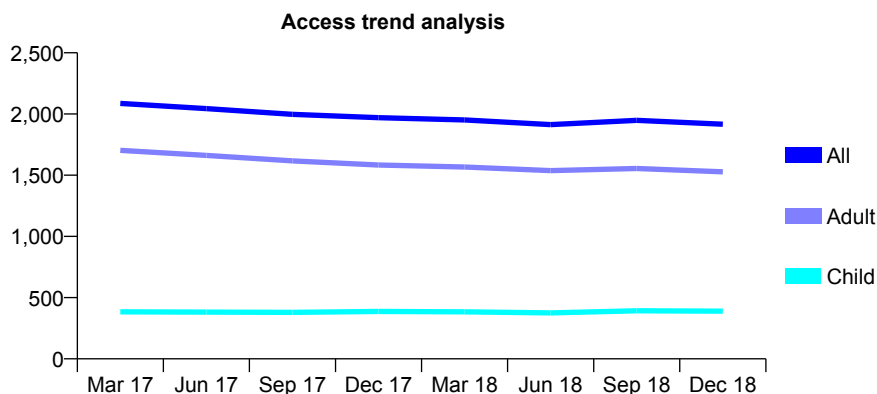
## Q58 - Vital Signs At a Glance Contract Report for 164585/0001 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | MR A MCGREGOR AND DR M MOKHTAR |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2007                     |
| Contract end date    |                                |

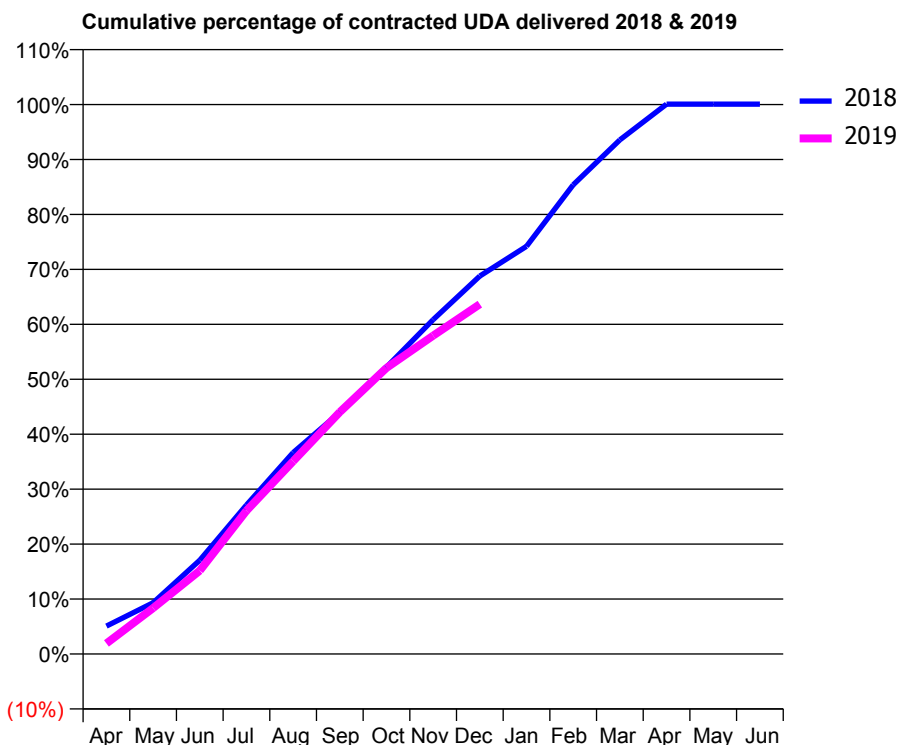
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,316       |
| Carry forward general activity (UDA)        | -4          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £143,282.90 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,970         |                               |
| Quarter ending March 2018           | 1,951         | →                             |
| Quarter ending June 2018            | 1,913         | ↓                             |
| Quarter ending September 2018       | 1,948         | →                             |
| Quarter ending December 2018        | 1,917         | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 322                               | 123   |
| May       | 589                               | 528   |
| June      | 1,079                             | 958   |
| July      | 1,713                             | 1,647 |
| August    | 2,315                             | 2,215 |
| September | 2,778                             | 2,781 |
| October   | 3,298                             | 3,288 |
| November  | 3,844                             | 3,660 |
| December  | 4,344                             | 4,022 |
| January   | 4,686                             |       |
| February  | 5,393                             |       |
| March     | 5,909                             |       |
| April     | 6,321                             |       |
| May       | 6,321                             |       |
| June      | 6,321                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 381         | 3.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 283      | 1,867       | 15.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 232      | 381         | 60.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,189    | 1,867       | 63.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 68       | 2,073       | 3.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 2,073       | 2.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 2,073       | 0.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

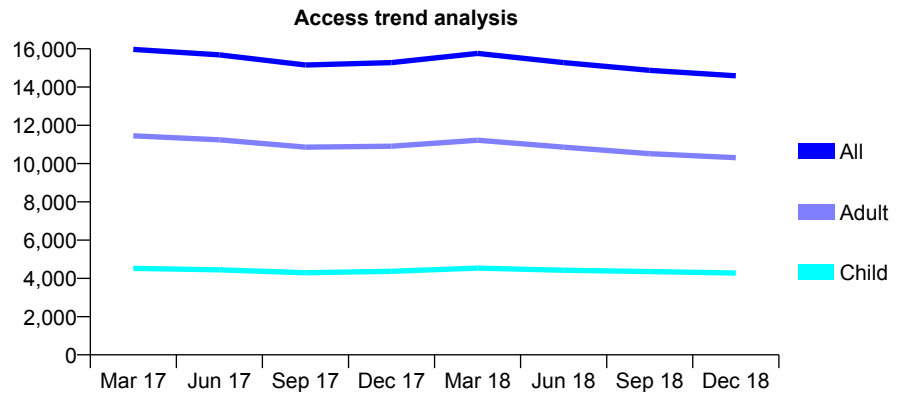
## Q58 - Vital Signs At a Glance Contract Report for 164593/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | Dental Suite Ltd |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2007       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 37,656      |
| Carry forward general activity (UDA)        | -571        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £930,448.05 |

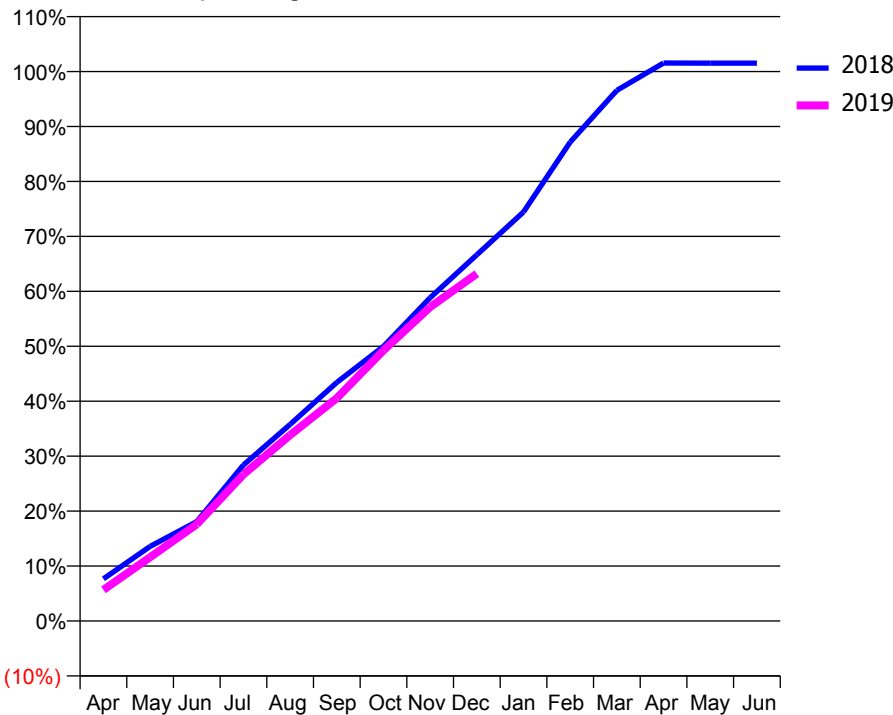
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 15,275        |                               |
| Quarter ending March 2018           | 15,760        | ↑                             |
| Quarter ending June 2018            | 15,280        | ↓                             |
| Quarter ending September 2018       | 14,872        | ↓                             |
| Quarter ending December 2018        | 14,586        | ↓                             |
| <b>Variance since December 2017</b> | <b>(4.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 2,895                             | 2,130  |
| May       | 5,109                             | 4,376  |
| June      | 6,813                             | 6,630  |
| July      | 10,694                            | 10,052 |
| August    | 13,471                            | 12,745 |
| September | 16,348                            | 15,273 |
| October   | 18,820                            | 18,543 |
| November  | 22,159                            | 21,514 |
| December  | 25,096                            | 23,798 |
| January   | 28,030                            |        |
| February  | 32,816                            |        |
| March     | 36,367                            |        |
| April     | 38,240                            |        |
| May       | 38,230                            |        |
| June      | 38,227                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 255      | 4,570       | 5.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 807      | 9,583       | 8.4%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,069    | 4,570       | 67.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,355    | 9,583       | 66.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 675      | 13,323      | 5.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 13,323      | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 13,323      | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

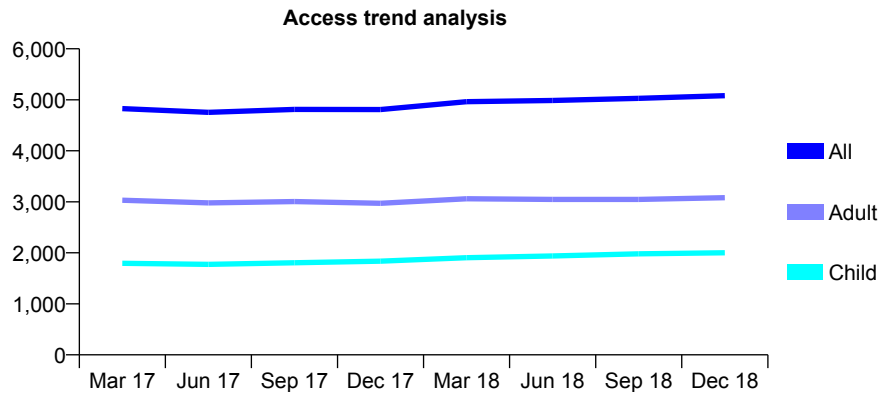
## Q58 - Vital Signs At a Glance Contract Report for 165034/0001 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Ross, Hirschowitz & Videlefsky |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2009                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,500      |
| Carry forward general activity (UDA)        | 259         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £306,329.04 |

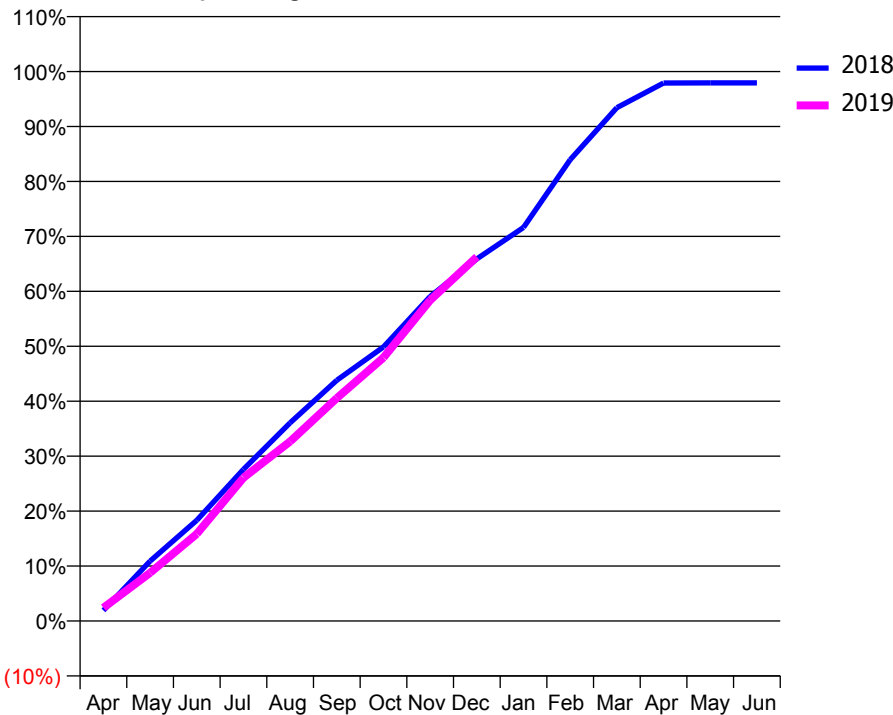
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,808       |                               |
| Quarter ending March 2018           | 4,964       | ↑                             |
| Quarter ending June 2018            | 4,987       | →                             |
| Quarter ending September 2018       | 5,029       | →                             |
| Quarter ending December 2018        | 5,081       | →                             |
| <b>Variance since December 2017</b> | <b>5.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 240                               | 300   |
| May       | 1,362                             | 1,098 |
| June      | 2,293                             | 1,981 |
| July      | 3,450                             | 3,259 |
| August    | 4,510                             | 4,085 |
| September | 5,476                             | 5,071 |
| October   | 6,236                             | 5,992 |
| November  | 7,381                             | 7,297 |
| December  | 8,236                             | 8,283 |
| January   | 8,952                             |       |
| February  | 10,493                            |       |
| March     | 11,676                            |       |
| April     | 12,239                            |       |
| May       | 12,242                            |       |
| June      | 12,241                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 254      | 2,473       | 10.3%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 359      | 2,887       | 12.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,598    | 2,473       | 64.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,504    | 2,887       | 52.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 397      | 5,053       | 7.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 5,053       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 5,053       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

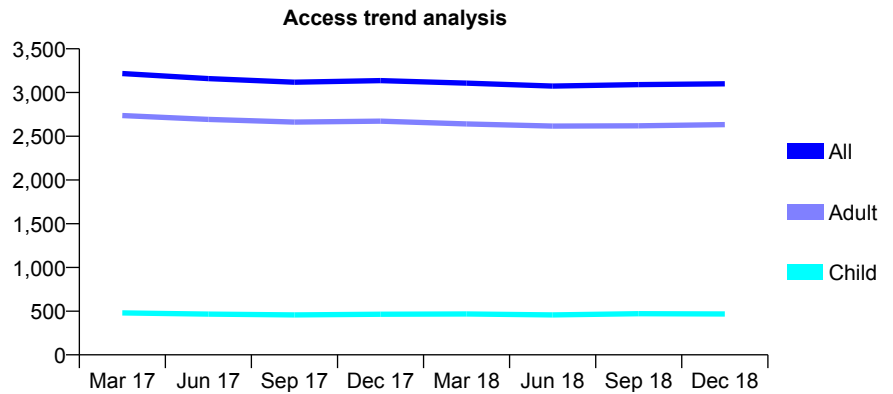
## Q58 - Vital Signs At a Glance Contract Report for 165220/0001 - December 2018

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Beech Hill Dental Practice Limited |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/10/2010                         |
| Contract end date    |                                    |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £280,331.35 |

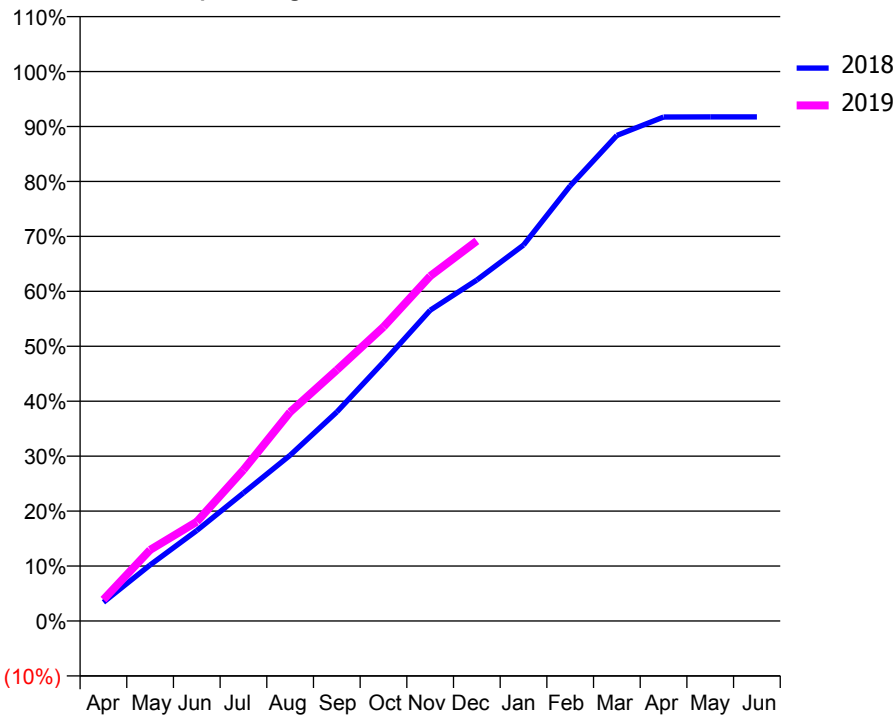
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,137         |                               |
| Quarter ending March 2018           | 3,108         | →                             |
| Quarter ending June 2018            | 3,073         | ↓                             |
| Quarter ending September 2018       | 3,090         | →                             |
| Quarter ending December 2018        | 3,100         | →                             |
| <b>Variance since December 2017</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 374                               | 427   |
| May       | 1,122                             | 1,423 |
| June      | 1,811                             | 1,987 |
| July      | 2,564                             | 3,024 |
| August    | 3,319                             | 4,185 |
| September | 4,184                             | 5,025 |
| October   | 5,185                             | 5,889 |
| November  | 6,221                             | 6,904 |
| December  | 6,827                             | 7,610 |
| January   | 7,526                             |       |
| February  | 8,710                             |       |
| March     | 9,720                             |       |
| April     | 10,088                            |       |
| May       | 10,092                            |       |
| June      | 10,092                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 416         | 5.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 280      | 2,122       | 13.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 142      | 416         | 34.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 728      | 2,122       | 34.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 263      | 2,437       | 10.8%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,437       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 2,437       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

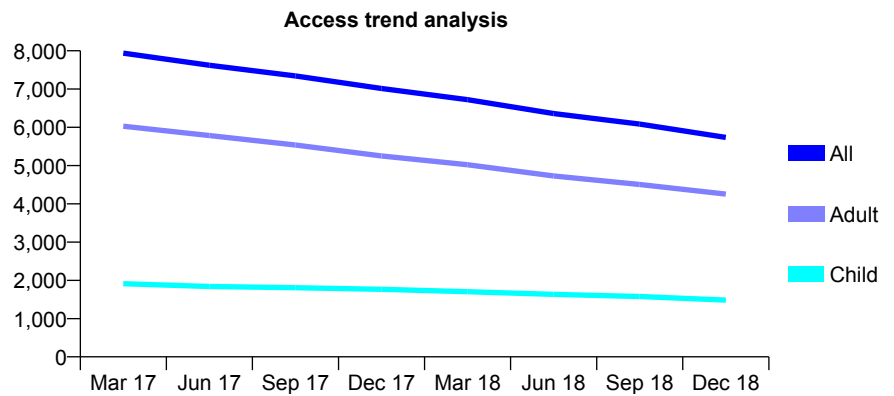
## Q58 - Vital Signs At a Glance Contract Report for 167045/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | QUALITY DENTAL CARE LIMITED |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General and Orthodontic     |
| Contract start date  | 05/02/2008                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 4,389       |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £720,813.73 |

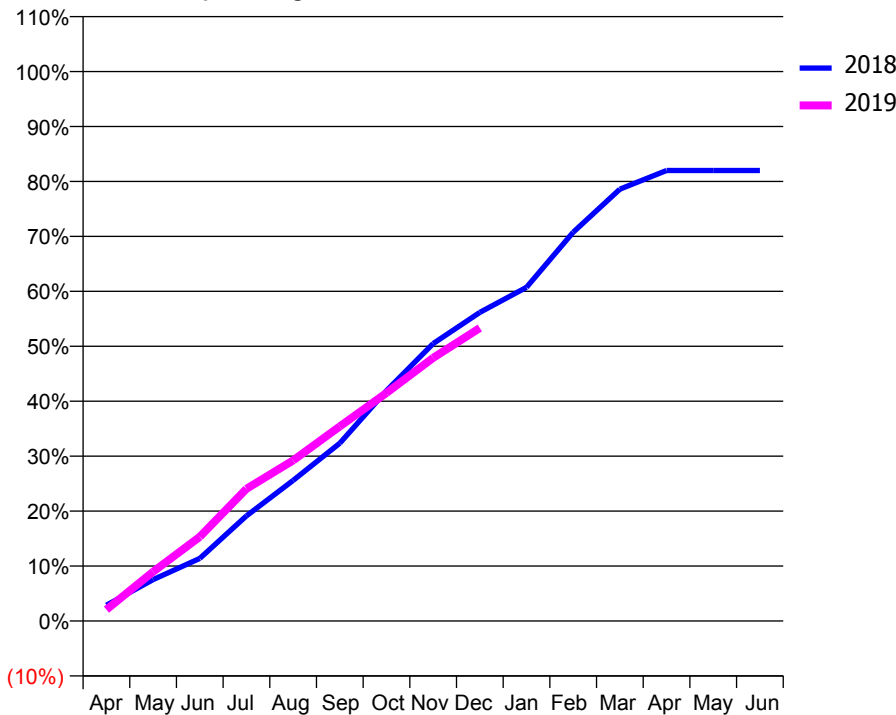
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 7,015          |                               |
| Quarter ending March 2018           | 6,724          | ↓                             |
| Quarter ending June 2018            | 6,361          | ↓                             |
| Quarter ending September 2018       | 6,085          | ↓                             |
| Quarter ending December 2018        | 5,737          | ↓                             |
| <b>Variance since December 2017</b> | <b>(18.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 530                               | 385   |
| May       | 1,394                             | 1,657 |
| June      | 2,106                             | 2,834 |
| July      | 3,542                             | 4,451 |
| August    | 4,733                             | 5,409 |
| September | 5,985                             | 6,552 |
| October   | 7,754                             | 7,679 |
| November  | 9,339                             | 8,858 |
| December  | 10,392                            | 9,867 |
| January   | 11,233                            |       |
| February  | 13,089                            |       |
| March     | 14,537                            |       |
| April     | 15,167                            |       |
| May       | 15,166                            |       |
| June      | 15,166                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 1,460       | 7.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 638      | 3,372       | 18.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 530      | 1,460       | 36.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,415    | 3,372       | 42.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 309      | 4,140       | 7.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 83       | 4,140       | 2.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 4,140       | 0.7%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

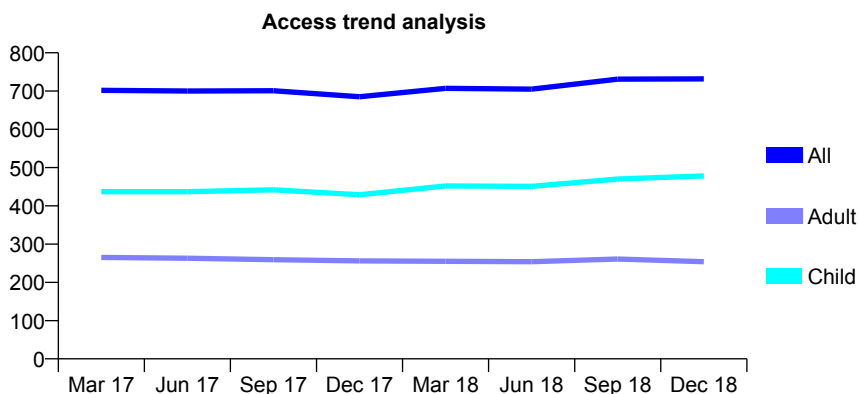
## Q58 - Vital Signs At a Glance Contract Report for 167703/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | Red House Dental |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/12/2011       |
| Contract end date    |                  |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,668      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £41,540.53 |

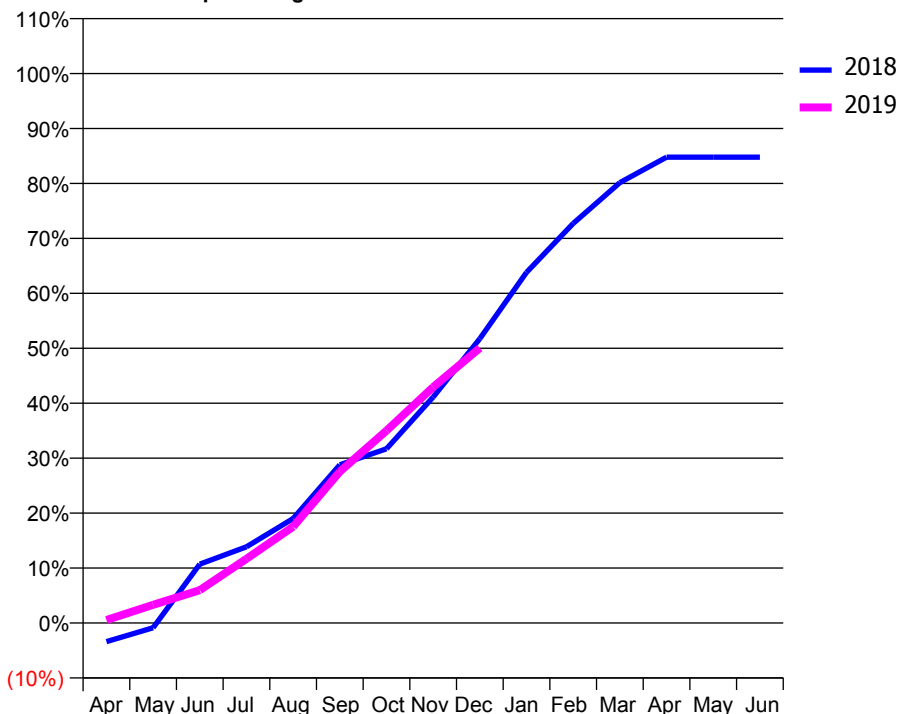
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 685         |                               |
| Quarter ending March 2018           | 707         | ↑                             |
| Quarter ending June 2018            | 705         | →                             |
| Quarter ending September 2018       | 731         | ↑                             |
| Quarter ending December 2018        | 732         | →                             |
| <b>Variance since December 2017</b> | <b>6.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -57                               | 9    |
| May       | -15                               | 55   |
| June      | 179                               | 100  |
| July      | 231                               | 195  |
| August    | 317                               | 292  |
| September | 480                               | 460  |
| October   | 529                               | 584  |
| November  | 686                               | 716  |
| December  | 863                               | 835  |
| January   | 1,064                             |      |
| February  | 1,213                             |      |
| March     | 1,337                             |      |
| April     | 1,414                             |      |
| May       | 1,414                             |      |
| June      | 1,414                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 570         | 10.4%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 41       | 258         | 15.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 339      | 570         | 59.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 146      | 258         | 56.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 743         | 1.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 743         | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 743         | 3.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



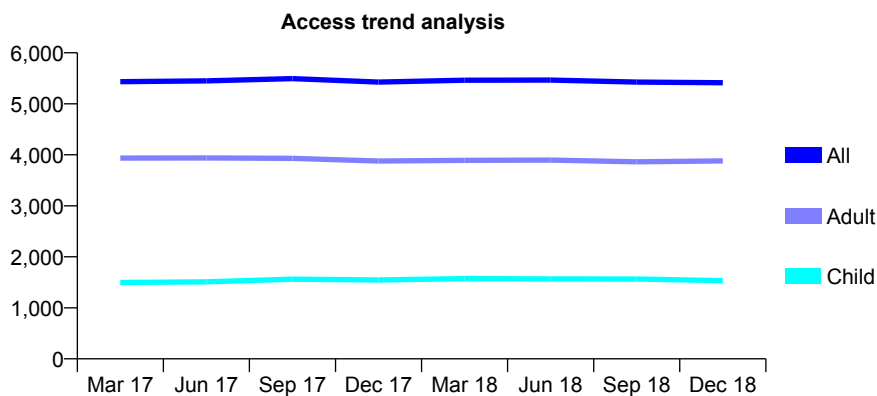
## Q58 - Vital Signs At a Glance Contract Report for 168335/0001 - December 2018

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Darius G-Sair & Associates Limited |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2009                         |
| Contract end date    |                                    |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,357      |
| Carry forward general activity (UDA)        | 179         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £550,589.74 |

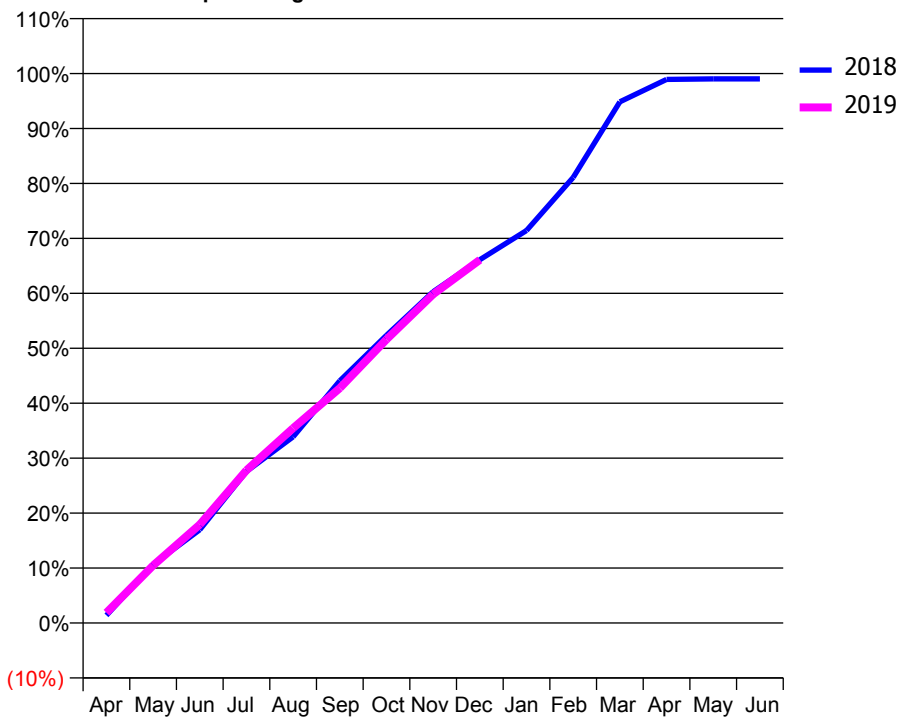
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,425         |                               |
| Quarter ending March 2018           | 5,464         | →                             |
| Quarter ending June 2018            | 5,465         | →                             |
| Quarter ending September 2018       | 5,426         | →                             |
| Quarter ending December 2018        | 5,414         | →                             |
| <b>Variance since December 2017</b> | <b>(0.2%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 257                               | 345    |
| May       | 1,957                             | 1,921  |
| June      | 3,117                             | 3,288  |
| July      | 5,063                             | 5,103  |
| August    | 6,219                             | 6,512  |
| September | 8,091                             | 7,846  |
| October   | 9,612                             | 9,472  |
| November  | 11,067                            | 10,982 |
| December  | 12,136                            | 12,131 |
| January   | 13,111                            |        |
| February  | 14,884                            |        |
| March     | 17,409                            |        |
| April     | 18,158                            |        |
| May       | 18,177                            |        |
| June      | 18,178                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 147      | 1,653       | 8.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 568      | 3,656       | 15.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 956      | 1,653       | 57.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,867    | 3,656       | 51.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 620      | 5,021       | 12.3%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 5,021       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 5,021       | 0.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

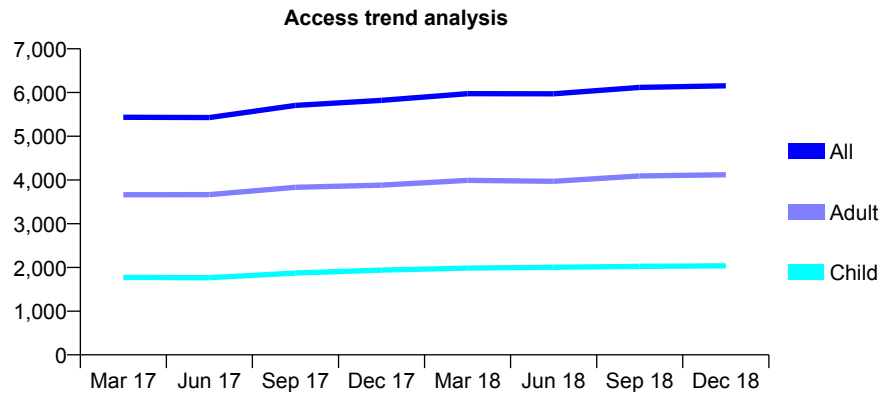
## Q58 - Vital Signs At a Glance Contract Report for 168343/0001 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | INSPIRE DENTAL CARE |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/02/2008          |
| Contract end date    |                     |

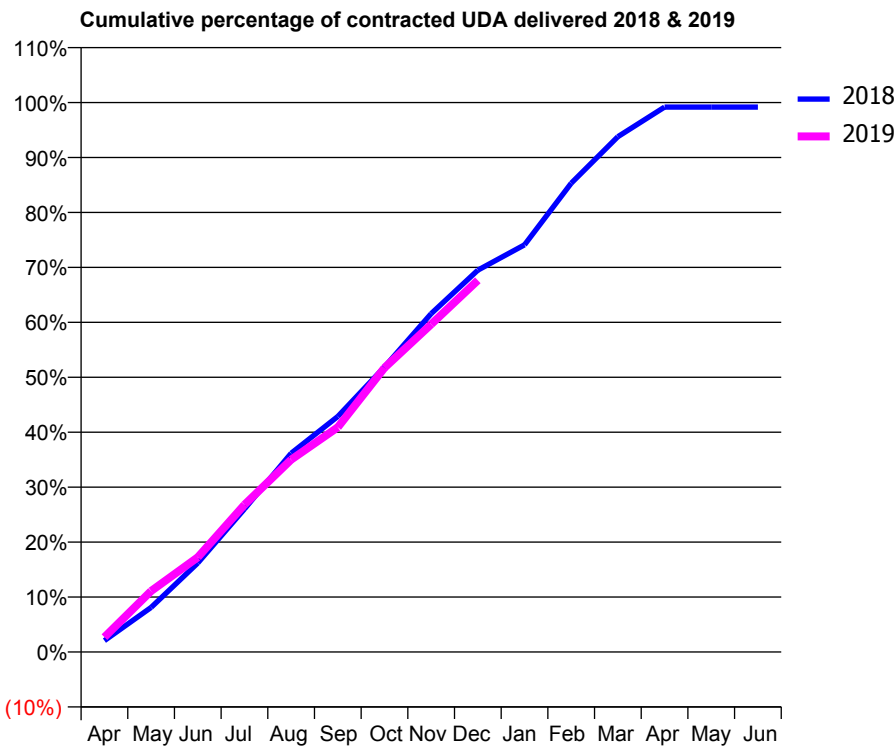
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,816      |
| Carry forward general activity (UDA)        | 147         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £443,103.56 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,820       |                               |
| Quarter ending March 2018           | 5,974       | ↑                             |
| Quarter ending June 2018            | 5,971       | →                             |
| Quarter ending September 2018       | 6,117       | ↑                             |
| Quarter ending December 2018        | 6,155       | →                             |
| <b>Variance since December 2017</b> | <b>5.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 368                               | 483    |
| May       | 1,444                             | 1,976  |
| June      | 2,884                             | 3,074  |
| July      | 4,637                             | 4,774  |
| August    | 6,446                             | 6,238  |
| September | 7,639                             | 7,285  |
| October   | 9,242                             | 9,214  |
| November  | 10,972                            | 10,626 |
| December  | 12,378                            | 12,051 |
| January   | 13,203                            |        |
| February  | 15,199                            |        |
| March     | 16,709                            |        |
| April     | 17,670                            |        |
| May       | 17,669                            |        |
| June      | 17,669                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 98       | 1,866       | 5.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 357      | 3,325       | 10.7%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 846      | 1,866       | 45.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,281    | 3,325       | 38.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 398      | 4,893       | 8.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 65       | 4,893       | 1.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 4,893       | 0.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

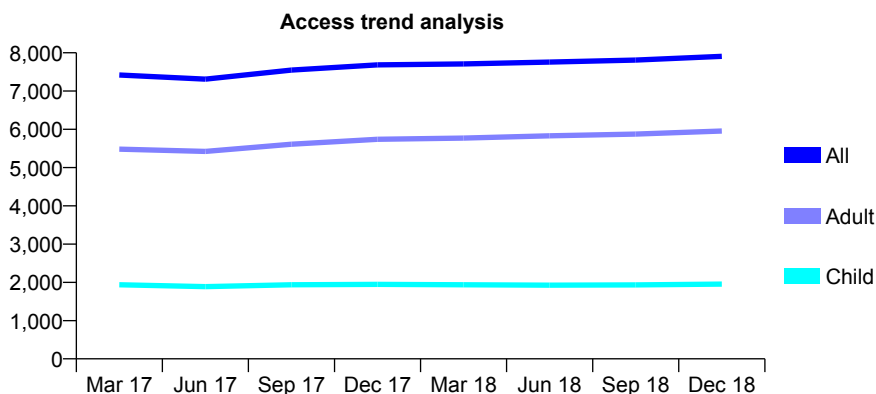
## Q58 - Vital Signs At a Glance Contract Report for 169471/0001 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | Sawbridgeworth Dental Practice Limited |
| Contract type name   | GDS Contract                           |
| Purpose of contract  | General                                |
| Contract start date  | 01/04/2009                             |
| Contract end date    |  |

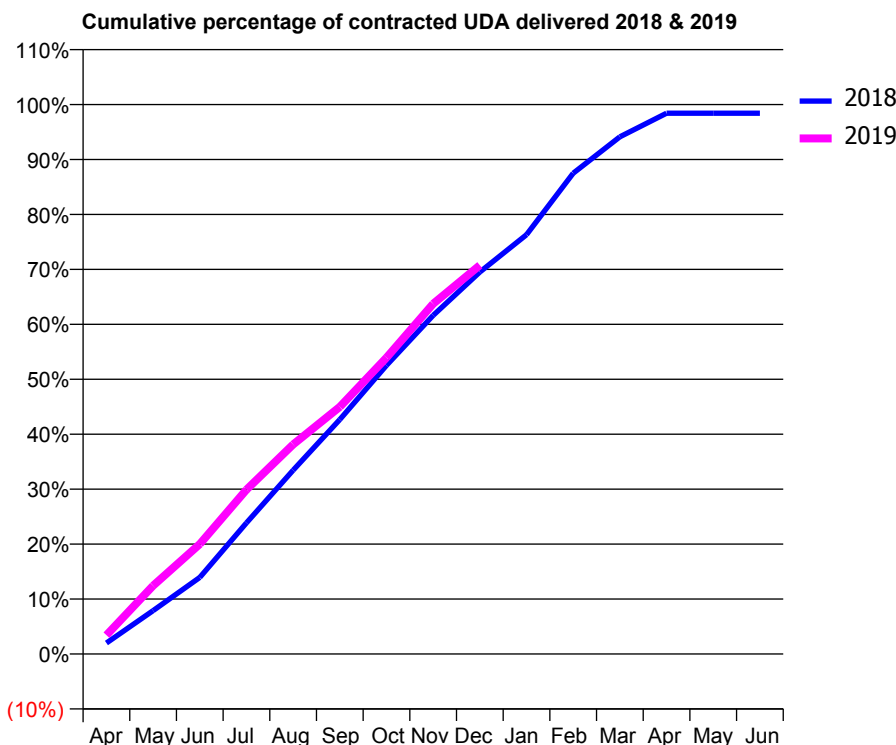
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,155      |
| Carry forward general activity (UDA)        | 288         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £451,481.26 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,684       |                               |
| Quarter ending March 2018           | 7,708       | →                             |
| Quarter ending June 2018            | 7,758       | →                             |
| Quarter ending September 2018       | 7,811       | →                             |
| Quarter ending December 2018        | 7,909       | →                             |
| <b>Variance since December 2017</b> | <b>2.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 364                               | 625    |
| May       | 1,432                             | 2,259  |
| June      | 2,530                             | 3,632  |
| July      | 4,334                             | 5,429  |
| August    | 6,073                             | 6,923  |
| September | 7,748                             | 8,164  |
| October   | 9,538                             | 9,792  |
| November  | 11,186                            | 11,570 |
| December  | 12,622                            | 12,845 |
| January   | 13,852                            |        |
| February  | 15,885                            |        |
| March     | 17,088                            |        |
| April     | 17,865                            |        |
| May       | 17,867                            |        |
| June      | 17,867                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 148      | 2,005       | 7.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 942      | 5,695       | 16.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,012    | 2,005       | 50.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,288    | 5,695       | 40.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 875      | 7,298       | 12.0%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 64       | 7,298       | 0.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 101      | 7,298       | 1.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

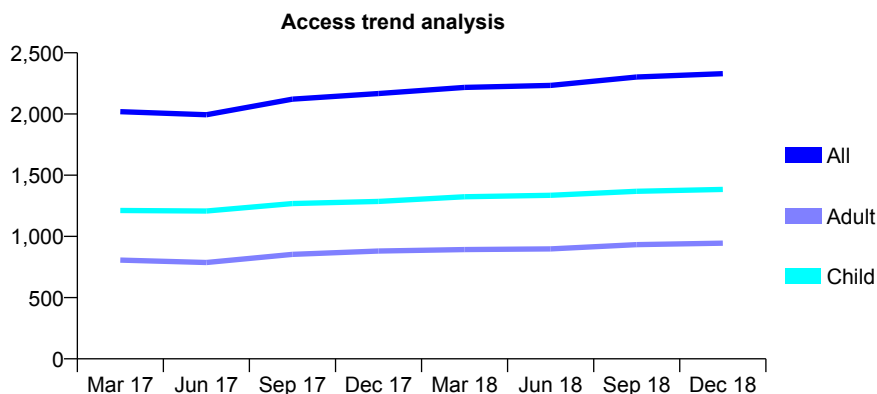
## Q58 - Vital Signs At a Glance Contract Report for 169684/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Beehive Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,550       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £187,176.25 |

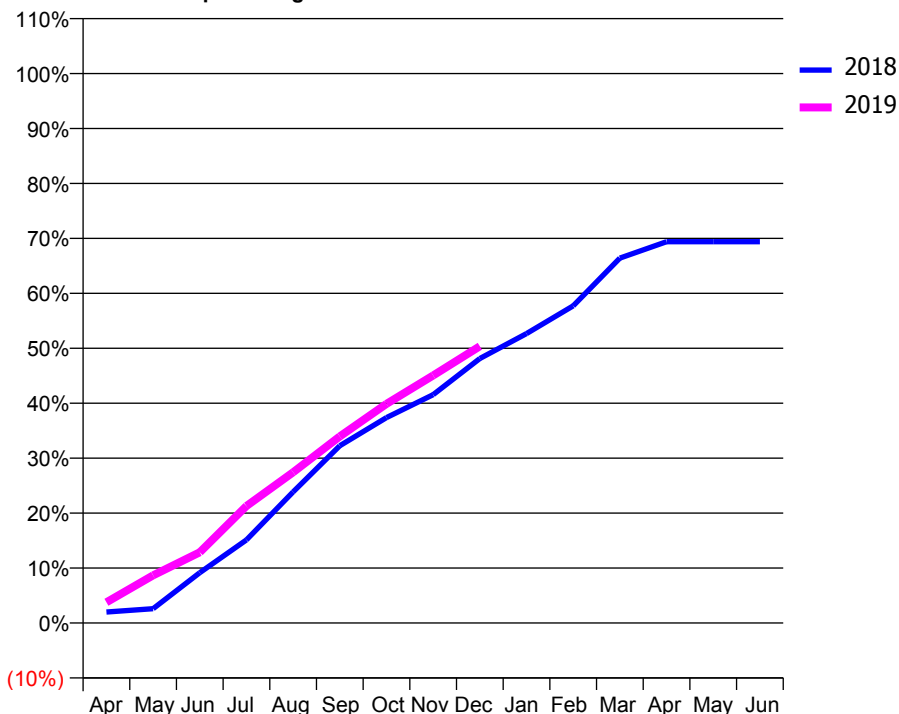
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,167       |                               |
| Quarter ending March 2018           | 2,217       | ↑                             |
| Quarter ending June 2018            | 2,234       | →                             |
| Quarter ending September 2018       | 2,302       | ↑                             |
| Quarter ending December 2018        | 2,329       | →                             |
| <b>Variance since December 2017</b> | <b>7.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 150                               | 284   |
| May       | 198                               | 656   |
| June      | 692                               | 971   |
| July      | 1,142                             | 1,608 |
| August    | 1,802                             | 2,070 |
| September | 2,435                             | 2,564 |
| October   | 2,823                             | 3,011 |
| November  | 3,138                             | 3,401 |
| December  | 3,634                             | 3,802 |
| January   | 3,978                             |       |
| February  | 4,358                             |       |
| March     | 5,013                             |       |
| April     | 5,238                             |       |
| May       | 5,238                             |       |
| June      | 5,238                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 85       | 1,726       | 4.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 133      | 802         | 16.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,139    | 1,726       | 66.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 417      | 802         | 52.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 161      | 2,412       | 6.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,412       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 2,412       | 0.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

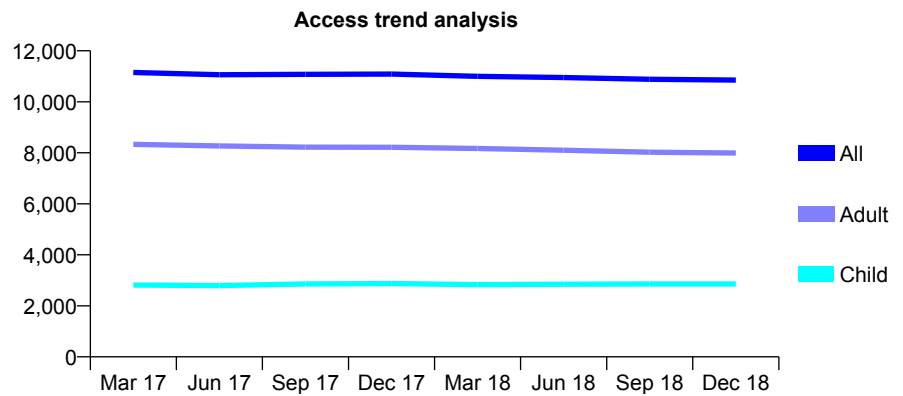
## Q58 - Vital Signs At a Glance Contract Report for 170518/0001 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | Pondental Surgery |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/03/2015        |
| Contract end date    |                   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 34,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £769,329.71 |

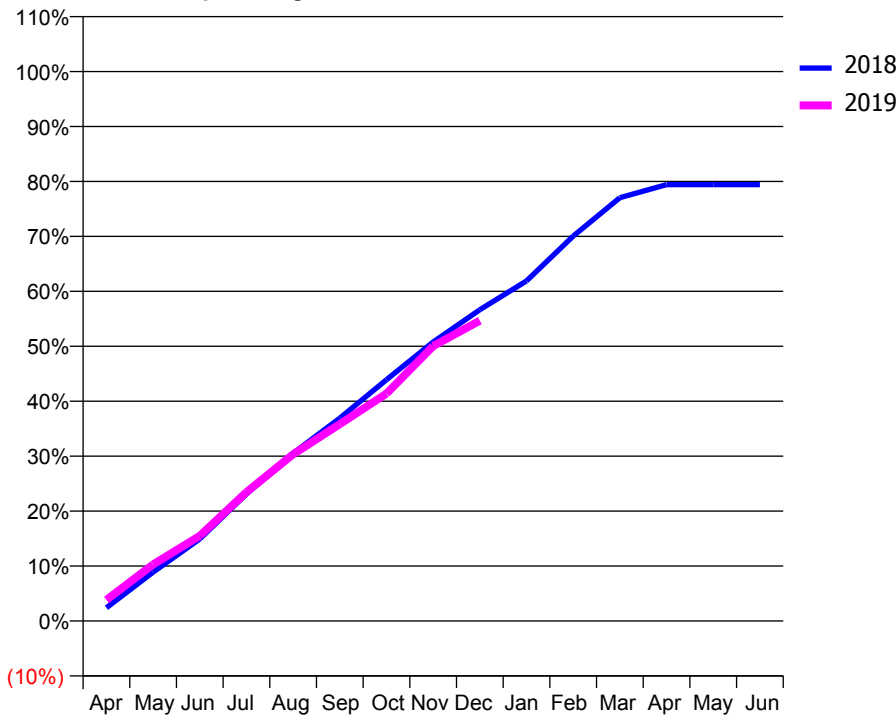
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 11,089        |                               |
| Quarter ending March 2018           | 11,001        | →                             |
| Quarter ending June 2018            | 10,951        | →                             |
| Quarter ending September 2018       | 10,883        | →                             |
| Quarter ending December 2018        | 10,853        | →                             |
| <b>Variance since December 2017</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 939                               | 1,305  |
| May       | 3,465                             | 3,504  |
| June      | 5,816                             | 5,269  |
| July      | 8,996                             | 7,977  |
| August    | 11,891                            | 10,321 |
| September | 14,368                            | 12,185 |
| October   | 17,098                            | 14,075 |
| November  | 19,766                            | 17,012 |
| December  | 22,056                            | 18,583 |
| January   | 24,089                            |        |
| February  | 27,262                            |        |
| March     | 29,987                            |        |
| April     | 30,911                            |        |
| May       | 30,917                            |        |
| June      | 30,917                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 174      | 2,783       | 6.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 833      | 6,636       | 12.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,440    | 2,783       | 51.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,841    | 6,636       | 42.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 972      | 9,049       | 10.7%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 71       | 9,049       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 132      | 9,049       | 1.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

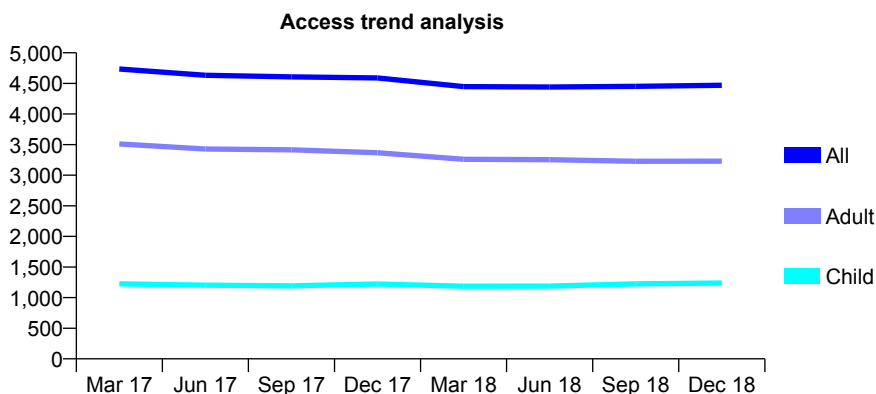
## Q58 - Vital Signs At a Glance Contract Report for 171042/0001 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Mr M Eyrumlu and Mr A Eyrumlu |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/06/2014                    |
| Contract end date    |                               |

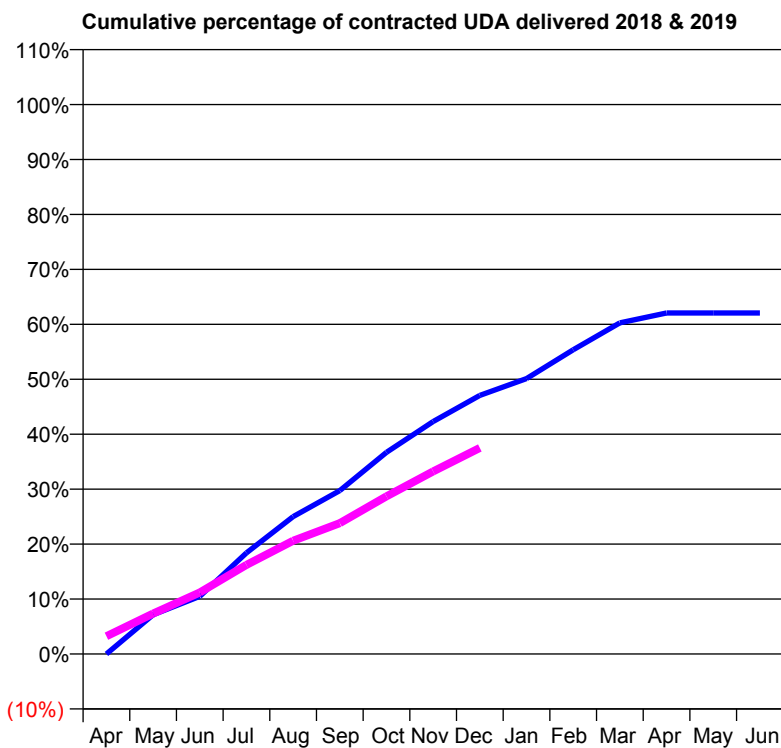
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,768      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £543,322.72 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,590         |                               |
| Quarter ending March 2018           | 4,447         | ↓                             |
| Quarter ending June 2018            | 4,441         | →                             |
| Quarter ending September 2018       | 4,453         | →                             |
| Quarter ending December 2018        | 4,469         | →                             |
| <b>Variance since December 2017</b> | <b>(2.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 703   |
| May       | 1,554                             | 1,605 |
| June      | 2,287                             | 2,439 |
| July      | 4,004                             | 3,533 |
| August    | 5,445                             | 4,490 |
| September | 6,475                             | 5,186 |
| October   | 7,990                             | 6,247 |
| November  | 9,210                             | 7,232 |
| December  | 10,247                            | 8,163 |
| January   | 10,912                            |       |
| February  | 12,052                            |       |
| March     | 13,118                            |       |
| April     | 13,512                            |       |
| May       | 13,511                            |       |
| June      | 13,511                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 1,146       | 3.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 354      | 2,688       | 13.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 572      | 1,146       | 49.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,154    | 2,688       | 42.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 380      | 3,661       | 10.4%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 3,661       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 47       | 3,661       | 1.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

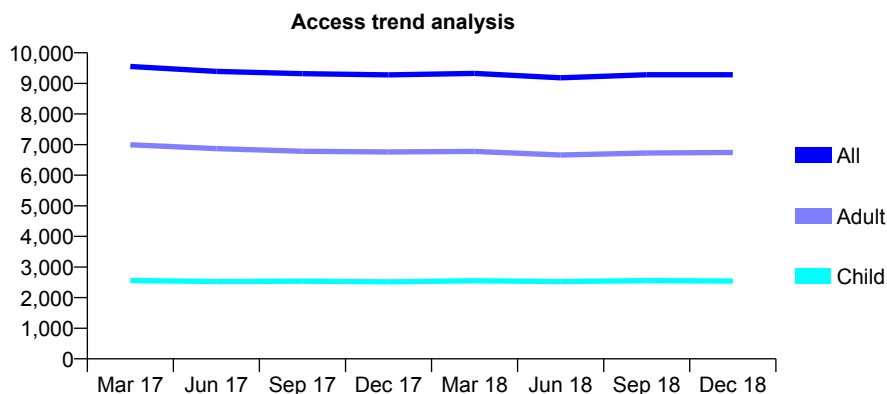
## Q58 - Vital Signs At a Glance Contract Report for 171557/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | Kletz and Sher |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2009     |
| Contract end date    |                |

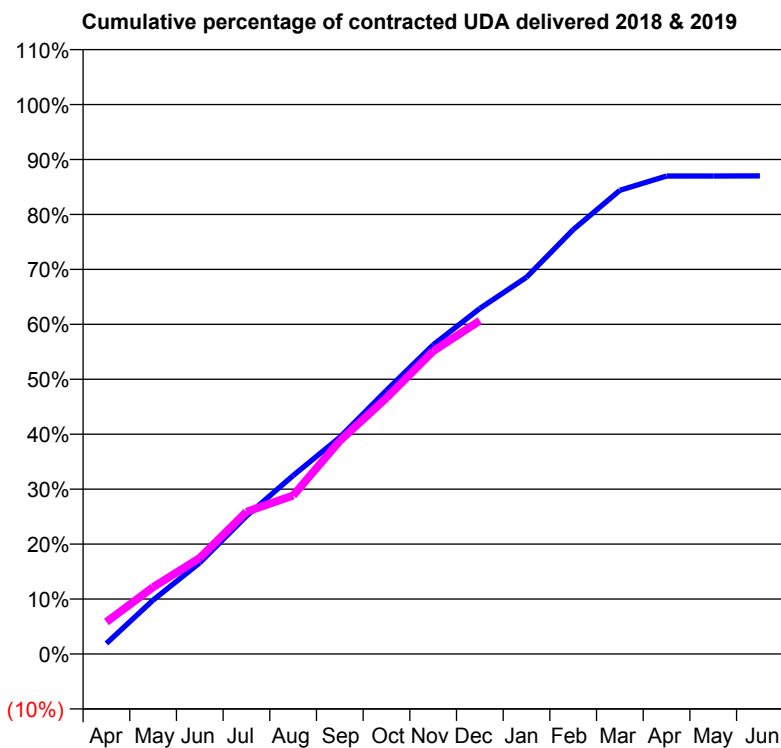
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,797      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £591,968.41 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 9,278       |                               |
| Quarter ending March 2018           | 9,328       | →                             |
| Quarter ending June 2018            | 9,183       | ↓                             |
| Quarter ending September 2018       | 9,282       | →                             |
| Quarter ending December 2018        | 9,283       | →                             |
| <b>Variance since December 2017</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 458                               | 1,386  |
| May       | 2,338                             | 2,899  |
| June      | 3,954                             | 4,161  |
| July      | 5,973                             | 6,161  |
| August    | 7,728                             | 6,863  |
| September | 9,385                             | 9,232  |
| October   | 11,419                            | 11,089 |
| November  | 13,387                            | 13,115 |
| December  | 14,963                            | 14,434 |
| January   | 16,316                            |        |
| February  | 18,378                            |        |
| March     | 20,084                            |        |
| April     | 20,702                            |        |
| May       | 20,701                            |        |
| June      | 20,704                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 155      | 2,605       | 6.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 679      | 5,644       | 12.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,517    | 2,605       | 58.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,513    | 5,644       | 44.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 824      | 7,873       | 10.5%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 7,873       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 7,873       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

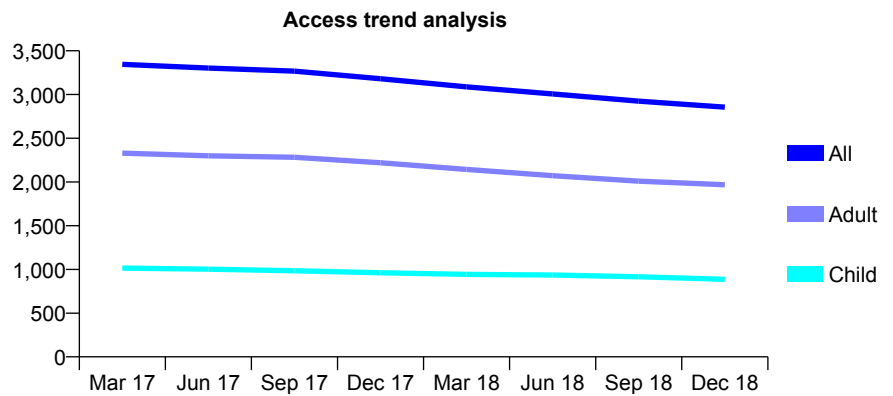
## Q58 - Vital Signs At a Glance Contract Report for 171646/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | The Dental Suite |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/05/2014       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,937       |
| Carry forward general activity (UDA)        | -4          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £249,349.65 |

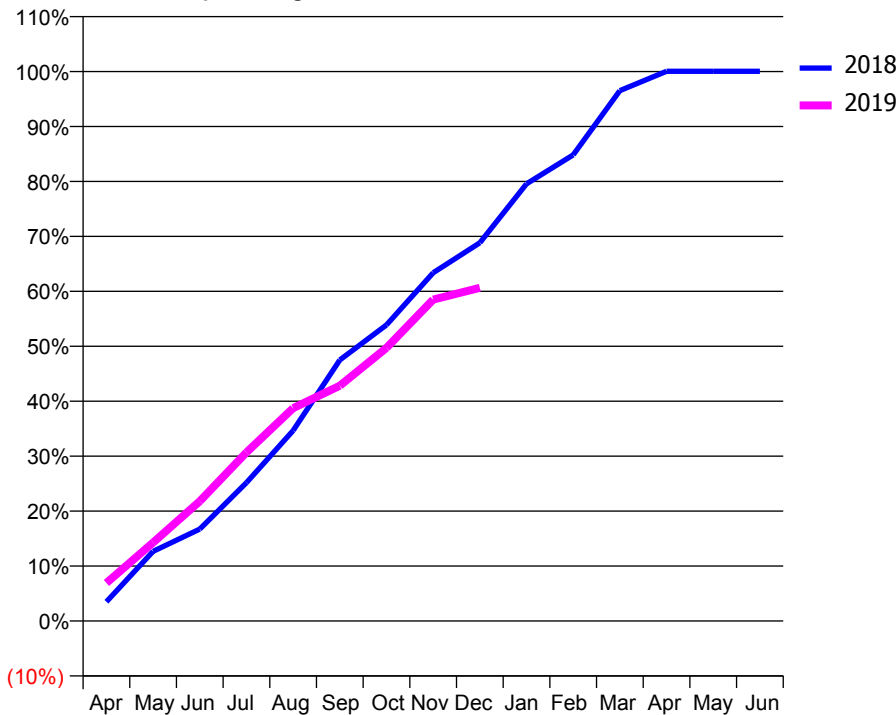
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 3,181          |                               |
| Quarter ending March 2018           | 3,087          | ↓                             |
| Quarter ending June 2018            | 3,007          | ↓                             |
| Quarter ending September 2018       | 2,925          | ↓                             |
| Quarter ending December 2018        | 2,855          | ↓                             |
| <b>Variance since December 2017</b> | <b>(10.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 313                               | 620   |
| May       | 1,134                             | 1,276 |
| June      | 1,496                             | 1,949 |
| July      | 2,249                             | 2,743 |
| August    | 3,098                             | 3,463 |
| September | 4,245                             | 3,827 |
| October   | 4,815                             | 4,442 |
| November  | 5,664                             | 5,227 |
| December  | 6,152                             | 5,419 |
| January   | 7,111                             |       |
| February  | 7,582                             |       |
| March     | 8,626                             |       |
| April     | 8,941                             |       |
| May       | 8,941                             |       |
| June      | 8,941                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 99       | 1,006       | 9.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 241      | 1,743       | 13.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 683      | 1,006       | 67.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,035    | 1,743       | 59.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 219      | 2,602       | 8.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 2,602       | 1.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 2,602       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



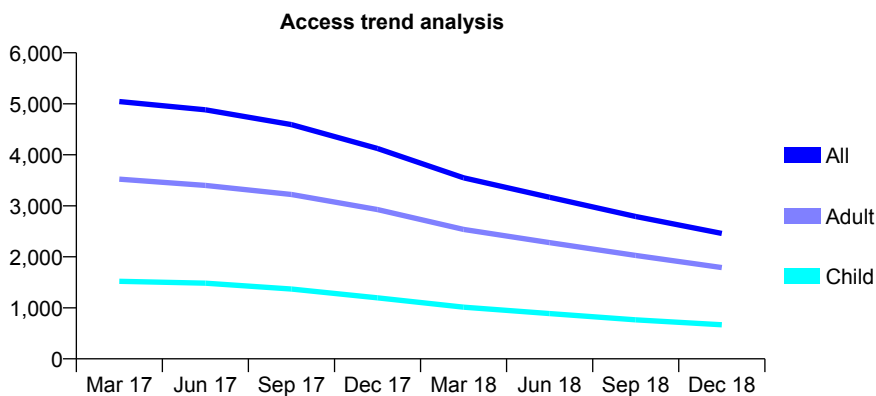
## Q58 - Vital Signs At a Glance Contract Report for 171697/0002 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | New Road Dental |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/11/2007      |
| Contract end date    | 30/06/2018      |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,819      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £80,632.61 |

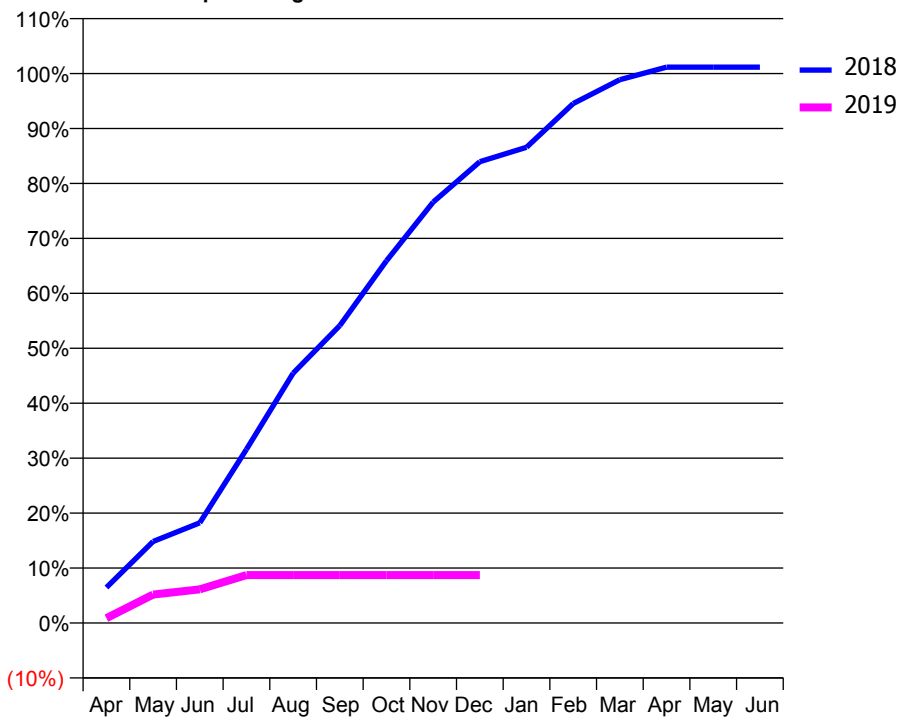
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 4,123          |                               |
| Quarter ending March 2018           | 3,550          | ↓                             |
| Quarter ending June 2018            | 3,167          | ↓                             |
| Quarter ending September 2018       | 2,791          | ↓                             |
| Quarter ending December 2018        | 2,459          | ↓                             |
| <b>Variance since December 2017</b> | <b>(40.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 471                               | 25   |
| May       | 1,080                             | 146  |
| June      | 1,327                             | 173  |
| July      | 2,300                             | 246  |
| August    | 3,308                             | 246  |
| September | 3,939                             | 246  |
| October   | 4,797                             | 246  |
| November  | 5,574                             | 246  |
| December  | 6,109                             | 246  |
| January   | 6,300                             |      |
| February  | 6,879                             |      |
| March     | 7,195                             |      |
| April     | 7,360                             |      |
| May       | 7,360                             |      |
| June      | 7,361                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 60          | 3.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 12       | 99          | 12.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 29       | 60          | 48.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 99          | 18.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 102         | 4.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 102         | 3.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 102         | 2.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

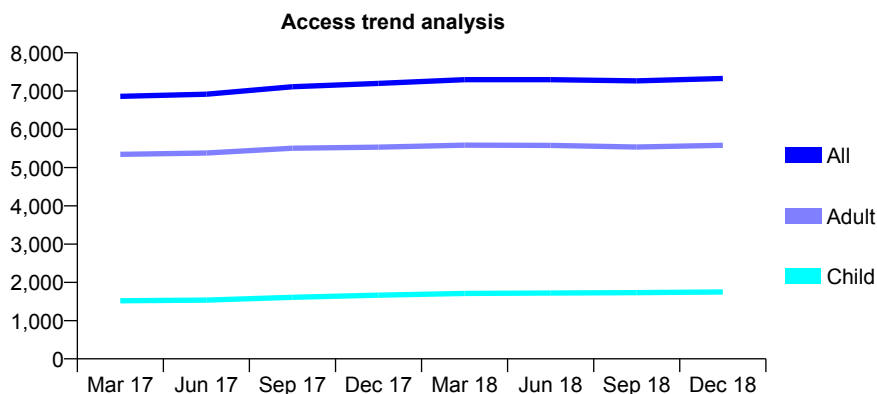
## Q58 - Vital Signs At a Glance Contract Report for 172219/0001 - December 2018

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Handside Dental Surgery Limited |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/10/2014                      |
| Contract end date    |                                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,306      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £454,558.16 |

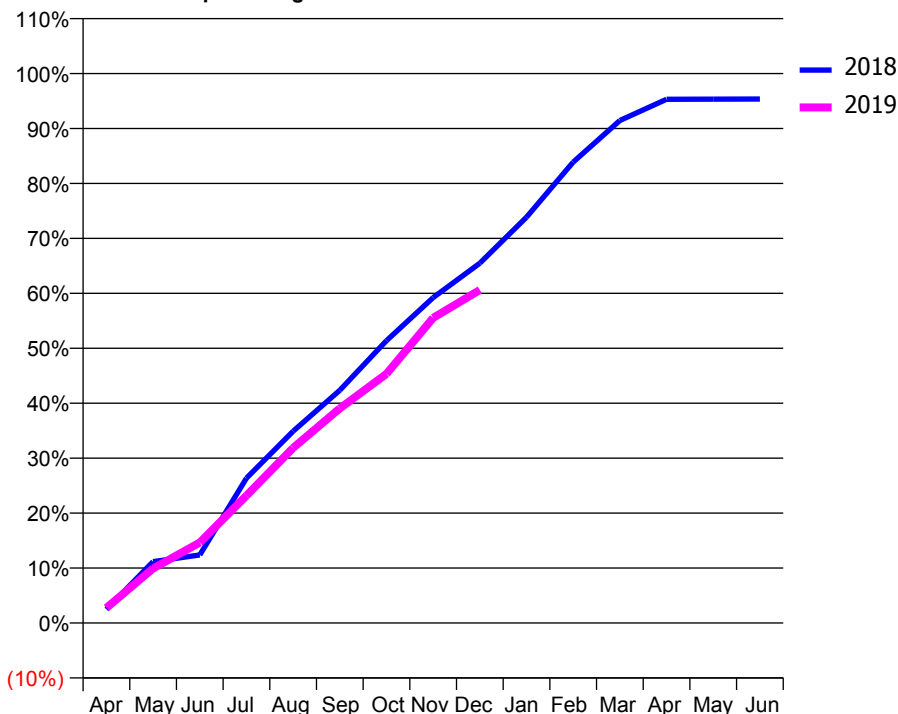
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,199       |                               |
| Quarter ending March 2018           | 7,296       | →                             |
| Quarter ending June 2018            | 7,297       | →                             |
| Quarter ending September 2018       | 7,265       | →                             |
| Quarter ending December 2018        | 7,330       | →                             |
| <b>Variance since December 2017</b> | <b>1.8%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 457                               | 503    |
| May       | 2,046                             | 1,820  |
| June      | 2,266                             | 2,679  |
| July      | 4,827                             | 4,246  |
| August    | 6,392                             | 5,836  |
| September | 7,752                             | 7,149  |
| October   | 9,407                             | 8,298  |
| November  | 10,840                            | 10,165 |
| December  | 11,986                            | 11,096 |
| January   | 13,520                            |        |
| February  | 15,355                            |        |
| March     | 16,739                            |        |
| April     | 17,449                            |        |
| May       | 17,454                            |        |
| June      | 17,455                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 109      | 1,990       | 5.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 477      | 5,777       | 8.3%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,298    | 1,990       | 65.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,450    | 5,777       | 59.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 364      | 7,345       | 5.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 62       | 7,345       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 7,345       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 11          | 90.9%    | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 11          | 72.7%    | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

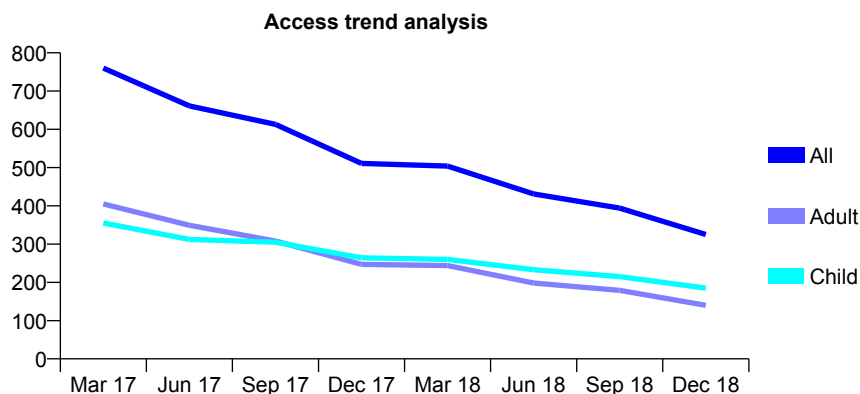
## Q58 - Vital Signs At a Glance Contract Report for 173657/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | Mr A Patel   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 17/01/2014   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,088      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £87,295.47 |

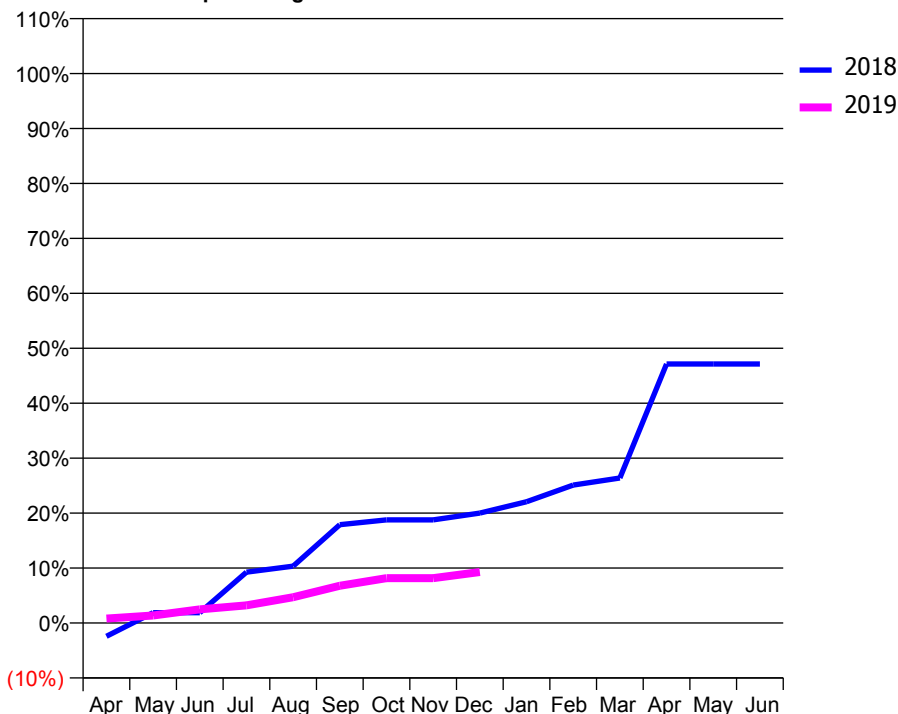
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 511            |                               |
| Quarter ending March 2018           | 504            | ↓                             |
| Quarter ending June 2018            | 431            | ↓                             |
| Quarter ending September 2018       | 394            | ↓                             |
| Quarter ending December 2018        | 325            | ↓                             |
| <b>Variance since December 2017</b> | <b>(36.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -51                               | 17   |
| May       | 39                                | 29   |
| June      | 39                                | 52   |
| July      | 193                               | 67   |
| August    | 216                               | 98   |
| September | 374                               | 141  |
| October   | 392                               | 171  |
| November  | 392                               | 171  |
| December  | 418                               | 194  |
| January   | 461                               |      |
| February  | 524                               |      |
| March     | 551                               |      |
| April     | 984                               |      |
| May       | 984                               |      |
| June      | 984                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 172         | 11.6%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 84          | 7.1%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 67       | 172         | 39.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 24       | 84          | 28.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 113         | 7.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 113         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 113         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

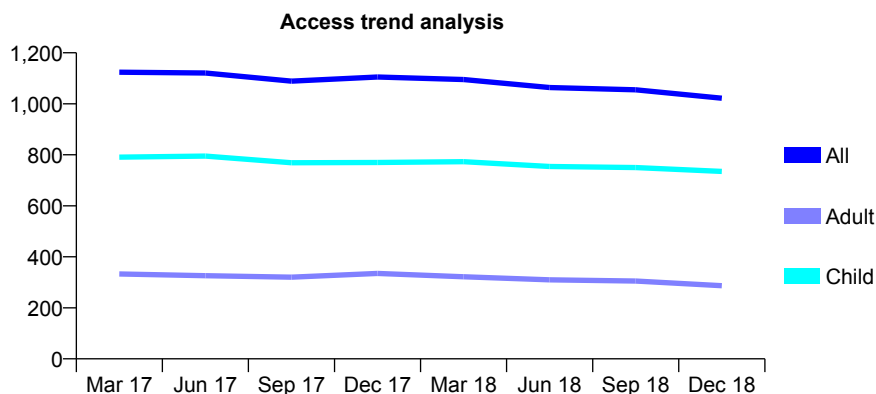
## Q58 - Vital Signs At a Glance Contract Report for 174149/0001 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | East Park Dental Practice Ltd |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 20/07/2007                    |
| Contract end date    |                               |

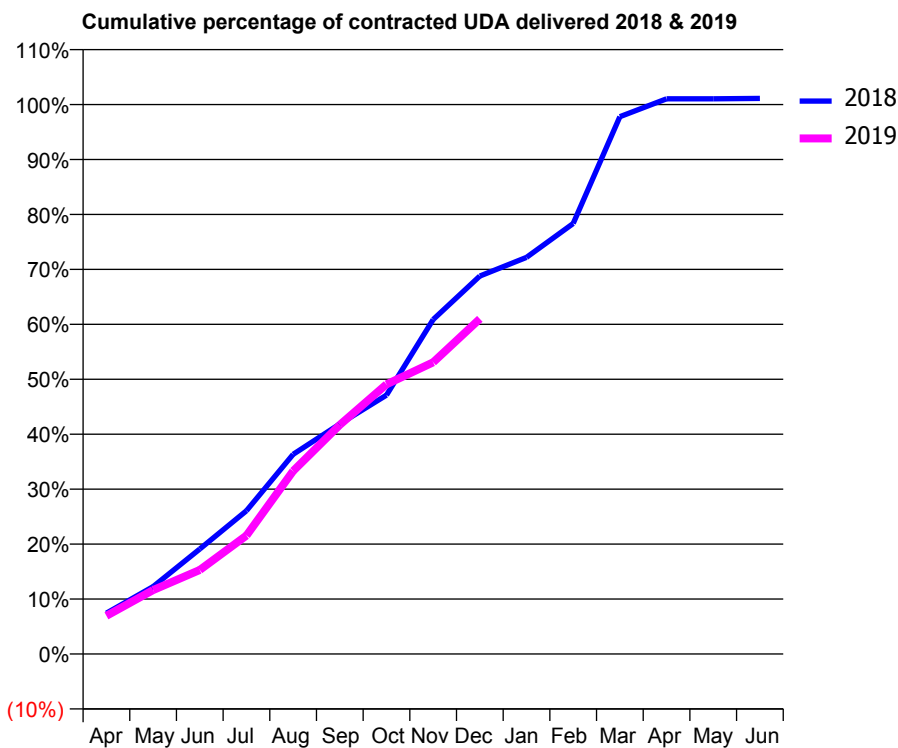
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,450      |
| Carry forward general activity (UDA)        | -27        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £58,259.49 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,105         |                               |
| Quarter ending March 2018           | 1,095         | →                             |
| Quarter ending June 2018            | 1,064         | ↓                             |
| Quarter ending September 2018       | 1,055         | →                             |
| Quarter ending December 2018        | 1,022         | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 182                               | 170   |
| May       | 301                               | 285   |
| June      | 468                               | 375   |
| July      | 639                               | 528   |
| August    | 890                               | 816   |
| September | 1,026                             | 1,022 |
| October   | 1,154                             | 1,203 |
| November  | 1,491                             | 1,301 |
| December  | 1,685                             | 1,494 |
| January   | 1,769                             |       |
| February  | 1,919                             |       |
| March     | 2,396                             |       |
| April     | 2,475                             |       |
| May       | 2,475                             |       |
| June      | 2,477                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 152      | 993         | 15.3%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 28       | 166         | 16.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 661      | 993         | 66.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 102      | 166         | 61.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 48       | 1,101       | 4.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,101       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,101       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

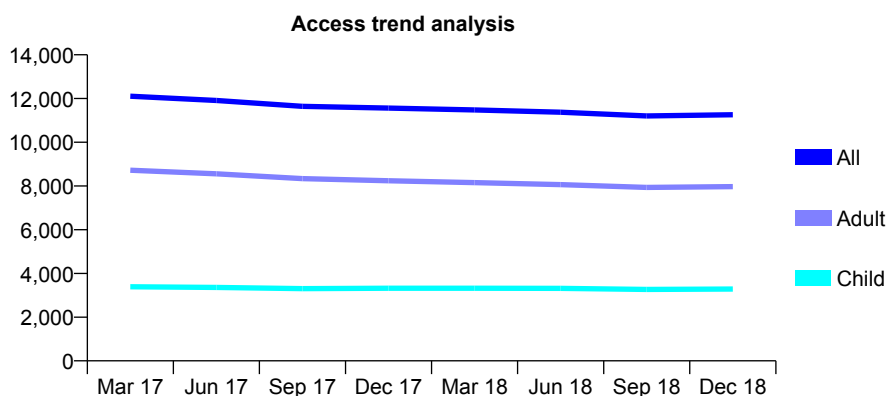
## Q58 - Vital Signs At a Glance Contract Report for 175250/0001 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Mawsley Dental Clinic |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/10/2007            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 30,511      |
| Carry forward general activity (UDA)        | -541        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £954,239.65 |

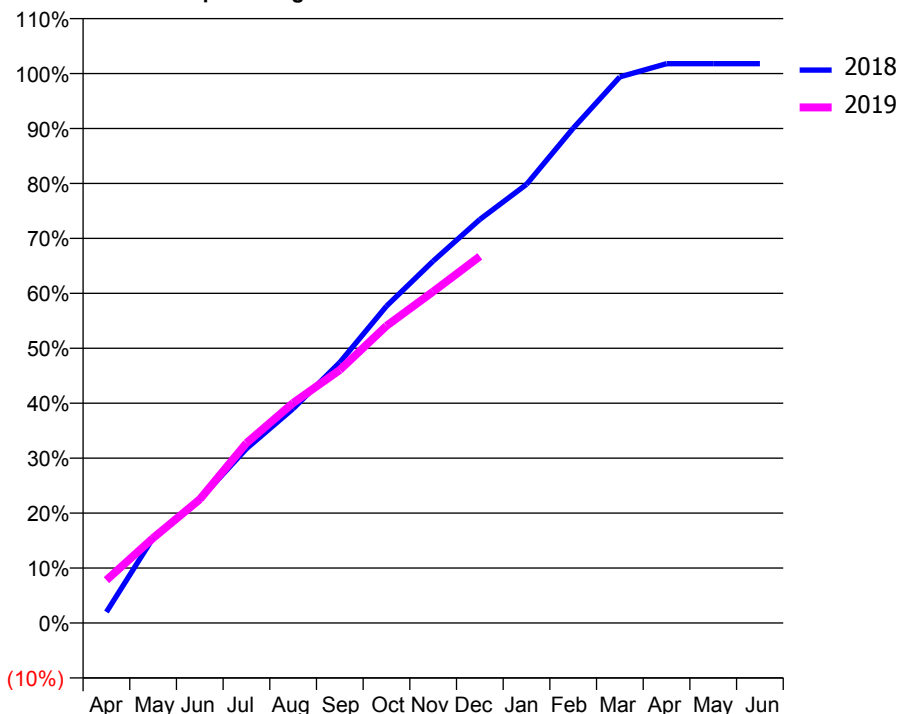
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 11,560        |                               |
| Quarter ending March 2018           | 11,475        | →                             |
| Quarter ending June 2018            | 11,373        | →                             |
| Quarter ending September 2018       | 11,200        | ↓                             |
| Quarter ending December 2018        | 11,258        | →                             |
| <b>Variance since December 2017</b> | <b>(2.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 610                               | 2,381  |
| May       | 4,724                             | 4,719  |
| June      | 6,871                             | 6,865  |
| July      | 9,681                             | 9,994  |
| August    | 11,905                            | 12,220 |
| September | 14,468                            | 14,051 |
| October   | 17,599                            | 16,502 |
| November  | 20,098                            | 18,404 |
| December  | 22,405                            | 20,355 |
| January   | 24,355                            |        |
| February  | 27,474                            |        |
| March     | 30,324                            |        |
| April     | 31,053                            |        |
| May       | 31,053                            |        |
| June      | 31,053                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 311      | 3,785       | 8.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,074    | 7,810       | 13.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,483    | 3,785       | 65.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,974    | 7,810       | 50.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,008    | 11,187      | 9.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 89       | 11,187      | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 178      | 11,187      | 1.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

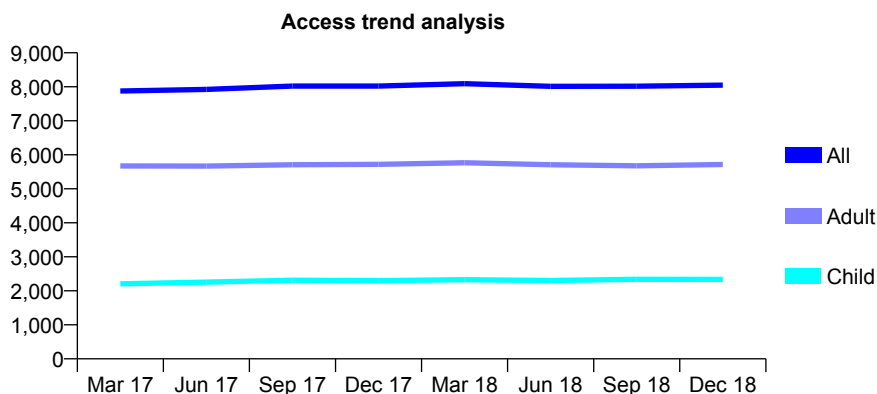
## Q58 - Vital Signs At a Glance Contract Report for 175749/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Waltham Cross Partnership |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/02/2015                |
| Contract end date    |                           |

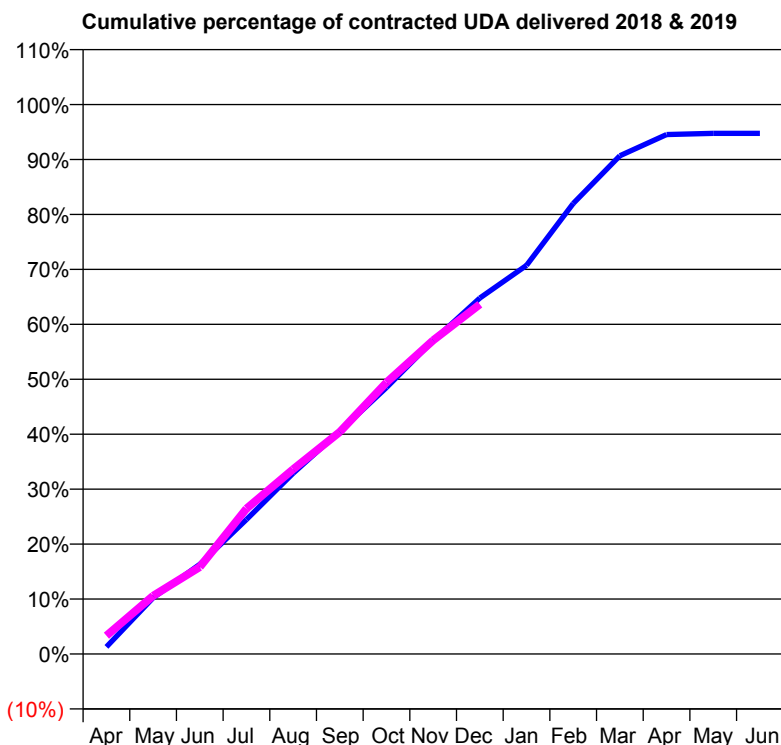
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 30,003      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £773,042.32 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,022       |                               |
| Quarter ending March 2018           | 8,091       | →                             |
| Quarter ending June 2018            | 8,013       | →                             |
| Quarter ending September 2018       | 8,019       | →                             |
| Quarter ending December 2018        | 8,050       | →                             |
| <b>Variance since December 2017</b> | <b>0.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 387                               | 1,002  |
| May       | 3,072                             | 3,177  |
| June      | 4,899                             | 4,754  |
| July      | 7,340                             | 7,937  |
| August    | 9,872                             | 10,089 |
| September | 12,166                            | 12,125 |
| October   | 14,554                            | 14,829 |
| November  | 17,112                            | 17,125 |
| December  | 19,434                            | 19,097 |
| January   | 21,222                            |        |
| February  | 24,596                            |        |
| March     | 27,206                            |        |
| April     | 28,363                            |        |
| May       | 28,429                            |        |
| June      | 28,427                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 363      | 2,514       | 14.4%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,070    | 5,046       | 21.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,213    | 2,514       | 48.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,804    | 5,046       | 35.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 965      | 7,157       | 13.5%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 83       | 7,157       | 1.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 216      | 7,157       | 3.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

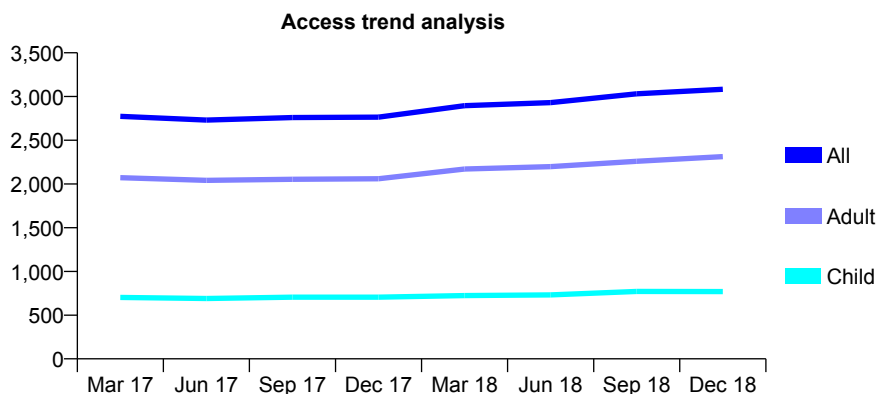
## Q58 - Vital Signs At a Glance Contract Report for 176826/0001 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | Tooth Logic Limited |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 03/11/2014          |
| Contract end date    |                     |

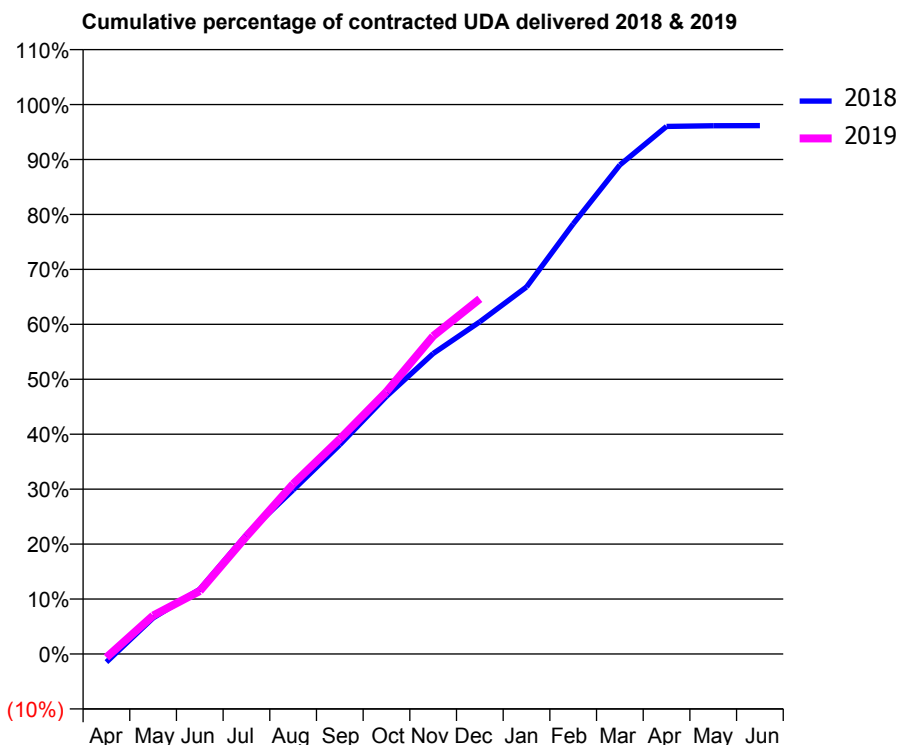
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | 384         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £248,680.73 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 2,764        |                               |
| Quarter ending March 2018           | 2,895        | ↑                             |
| Quarter ending June 2018            | 2,930        | →                             |
| Quarter ending September 2018       | 3,031        | ↑                             |
| Quarter ending December 2018        | 3,083        | →                             |
| <b>Variance since December 2017</b> | <b>11.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -149                              | -65   |
| May       | 656                               | 701   |
| June      | 1,177                             | 1,146 |
| July      | 2,172                             | 2,142 |
| August    | 2,985                             | 3,094 |
| September | 3,808                             | 3,912 |
| October   | 4,689                             | 4,774 |
| November  | 5,468                             | 5,787 |
| December  | 6,045                             | 6,464 |
| January   | 6,680                             |       |
| February  | 7,828                             |       |
| March     | 8,900                             |       |
| April     | 9,602                             |       |
| May       | 9,614                             |       |
| June      | 9,615                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 770         | 8.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 461      | 2,485       | 18.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 405      | 770         | 52.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,266    | 2,485       | 50.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 292      | 3,048       | 9.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 57       | 3,048       | 1.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 112      | 3,048       | 3.7%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

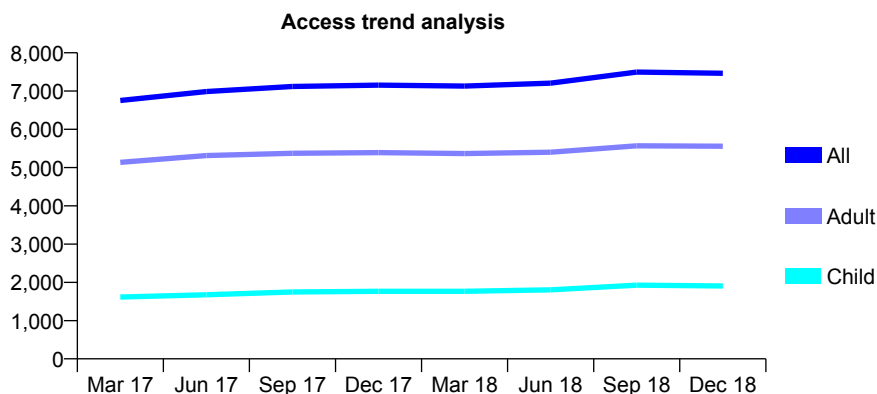
## Q58 - Vital Signs At a Glance Contract Report for 176893/0003 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | Knappe Ltd   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2007   |
| Contract end date    |              |

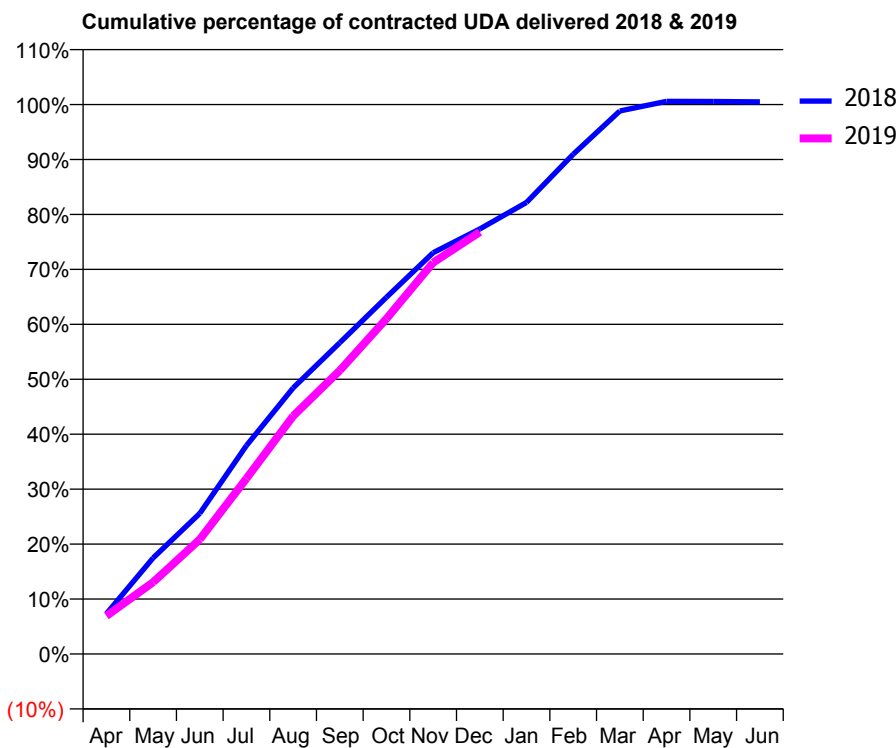
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,713      |
| Carry forward general activity (UDA)        | -90         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £677,025.09 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,156       |                               |
| Quarter ending March 2018           | 7,129       | →                             |
| Quarter ending June 2018            | 7,208       | →                             |
| Quarter ending September 2018       | 7,497       | ↑                             |
| Quarter ending December 2018        | 7,464       | →                             |
| <b>Variance since December 2017</b> | <b>4.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2018   | 2019   |
| April                             | 1,375  | 1,297  |
| May                               | 3,272  | 2,446  |
| June                              | 4,788  | 3,904  |
| July                              | 7,098  | 5,979  |
| August                            | 9,063  | 8,103  |
| September                         | 10,600 | 9,658  |
| October                           | 12,151 | 11,420 |
| November                          | 13,665 | 13,331 |
| December                          | 14,474 | 14,368 |
| January                           | 15,378 |        |
| February                          | 17,016 |        |
| March                             | 18,495 |        |
| April                             | 18,820 |        |
| May                               | 18,816 |        |
| June                              | 18,804 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 2,080       | 3.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 256      | 5,186       | 4.9%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,284    | 2,080       | 61.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,596    | 5,186       | 50.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 566      | 7,076       | 8.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 7,076       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 7,076       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



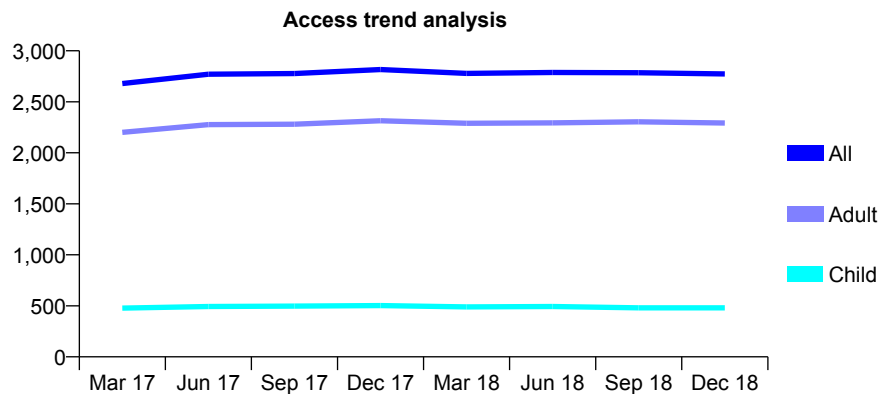
## Q58 - Vital Signs At a Glance Contract Report for 177288/0001 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Mr P Cranfield and Mr V Gehani |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/12/2013                     |
| Contract end date    |                                |

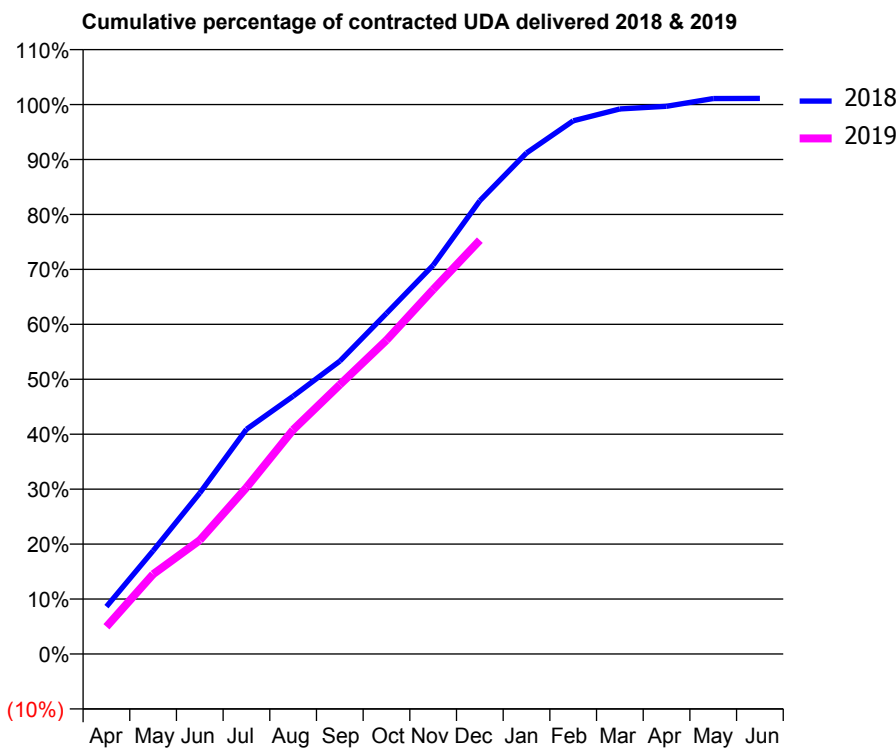
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,698       |
| Carry forward general activity (UDA)        | -74         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £156,891.72 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,816         |                               |
| Quarter ending March 2018           | 2,779         | ↓                             |
| Quarter ending June 2018            | 2,787         | →                             |
| Quarter ending September 2018       | 2,785         | →                             |
| Quarter ending December 2018        | 2,773         | →                             |
| <b>Variance since December 2017</b> | <b>(1.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 578                               | 332   |
| May       | 1,259                             | 973   |
| June      | 1,962                             | 1,388 |
| July      | 2,739                             | 2,029 |
| August    | 3,142                             | 2,733 |
| September | 3,570                             | 3,282 |
| October   | 4,152                             | 3,826 |
| November  | 4,739                             | 4,443 |
| December  | 5,525                             | 5,045 |
| January   | 6,108                             |       |
| February  | 6,499                             |       |
| March     | 6,644                             |       |
| April     | 6,676                             |       |
| May       | 6,770                             |       |
| June      | 6,772                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 566         | 4.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 196      | 2,489       | 7.9%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 376      | 566         | 66.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,208    | 2,489       | 48.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 203      | 2,976       | 6.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 2,976       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 2,976       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

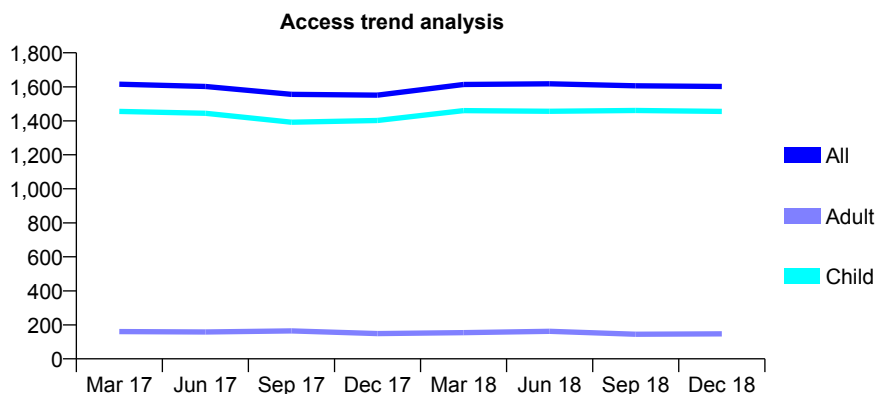
## Q58 - Vital Signs At a Glance Contract Report for 178381/0001 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | The Dental Clinic Ltd |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 07/04/2007            |
| Contract end date    |                       |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,858      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £71,073.51 |

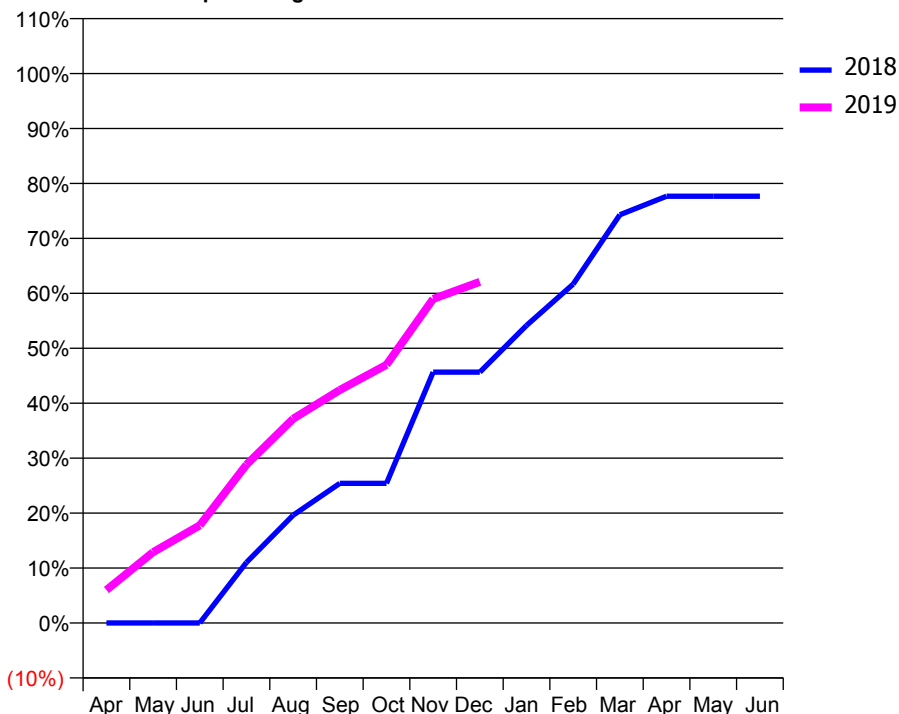
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,551       |                               |
| Quarter ending March 2018           | 1,614       | ↑                             |
| Quarter ending June 2018            | 1,618       | →                             |
| Quarter ending September 2018       | 1,606       | →                             |
| Quarter ending December 2018        | 1,602       | →                             |
| <b>Variance since December 2017</b> | <b>3.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 172   |
| May       | 0                                 | 369   |
| June      | 0                                 | 508   |
| July      | 315                               | 823   |
| August    | 561                               | 1,062 |
| September | 727                               | 1,212 |
| October   | 727                               | 1,343 |
| November  | 1,305                             | 1,686 |
| December  | 1,305                             | 1,774 |
| January   | 1,548                             |       |
| February  | 1,763                             |       |
| March     | 2,123                             |       |
| April     | 2,220                             |       |
| May       | 2,220                             |       |
| June      | 2,220                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 1,426       | 5.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 11          | 0.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 814      | 1,426       | 57.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 11          | 54.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 1,372       | 0.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,372       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 1,372       | 1.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

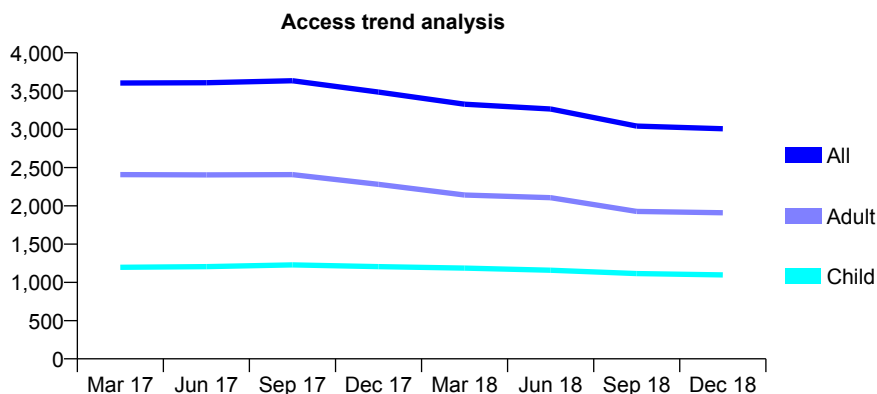
## Q58 - Vital Signs At a Glance Contract Report for 180386/0001 - December 2018

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Hoddesdon Dental Surgery Limited |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/04/2007                       |
| Contract end date    |                                  |

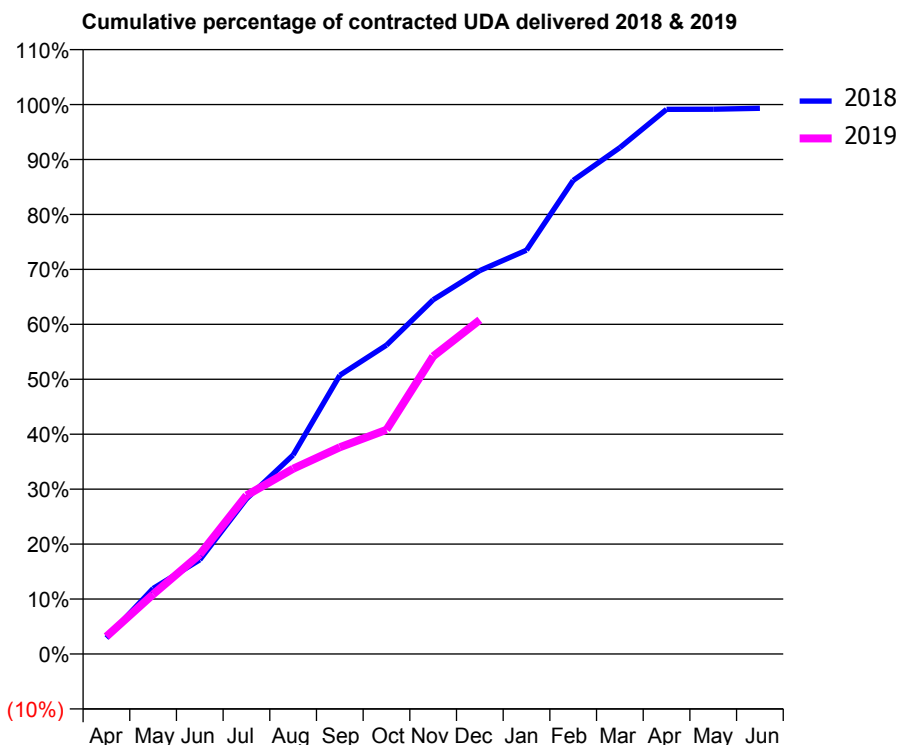
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,370       |
| Carry forward general activity (UDA)        | 43          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £161,972.63 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 3,486          |                               |
| Quarter ending March 2018           | 3,328          | ↓                             |
| Quarter ending June 2018            | 3,265          | ↓                             |
| Quarter ending September 2018       | 3,042          | ↓                             |
| Quarter ending December 2018        | 3,007          | ↓                             |
| <b>Variance since December 2017</b> | <b>(13.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 186                               | 203   |
| May       | 760                               | 692   |
| June      | 1,093                             | 1,154 |
| July      | 1,798                             | 1,838 |
| August    | 2,308                             | 2,148 |
| September | 3,231                             | 2,397 |
| October   | 3,581                             | 2,599 |
| November  | 4,106                             | 3,450 |
| December  | 4,445                             | 3,873 |
| January   | 4,681                             |       |
| February  | 5,490                             |       |
| March     | 5,870                             |       |
| April     | 6,313                             |       |
| May       | 6,315                             |       |
| June      | 6,326                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,175       | 7.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 202      | 1,472       | 13.7%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 613      | 1,175       | 52.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 546      | 1,472       | 37.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 248      | 2,296       | 10.8%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 2,296       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 2,296       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

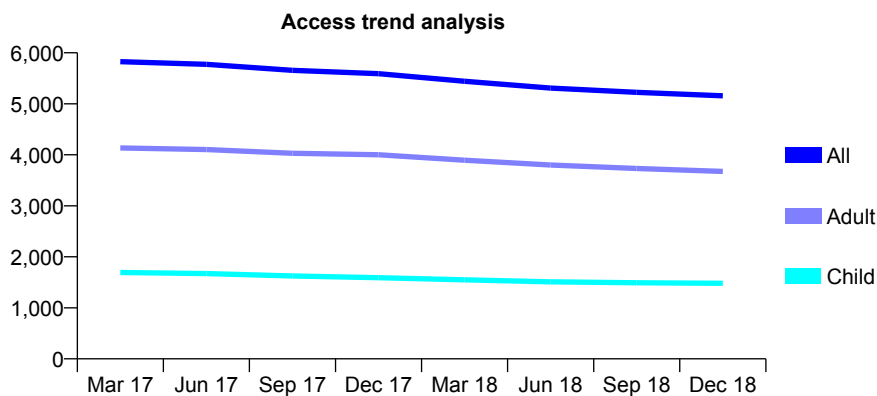
## Q58 - Vital Signs At a Glance Contract Report for 181153/0001 - December 2018

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Katherine Place Dental Practice |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/07/2007                      |
| Contract end date    |                                 |

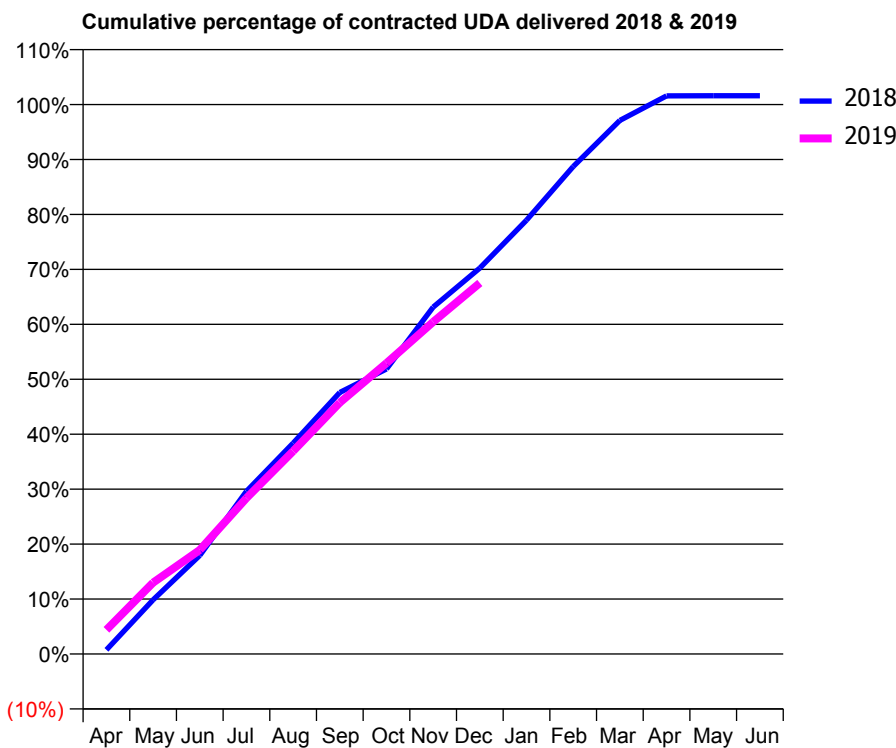
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,580      |
| Carry forward general activity (UDA)        | -216        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £360,438.87 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,592         |                               |
| Quarter ending March 2018           | 5,443         | ↓                             |
| Quarter ending June 2018            | 5,308         | ↓                             |
| Quarter ending September 2018       | 5,224         | ↓                             |
| Quarter ending December 2018        | 5,156         | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 104                               | 598   |
| May       | 1,341                             | 1,766 |
| June      | 2,437                             | 2,571 |
| July      | 4,022                             | 3,853 |
| August    | 5,210                             | 5,013 |
| September | 6,464                             | 6,214 |
| October   | 7,045                             | 7,190 |
| November  | 8,573                             | 8,206 |
| December  | 9,540                             | 9,171 |
| January   | 10,721                            |       |
| February  | 12,046                            |       |
| March     | 13,186                            |       |
| April     | 13,792                            |       |
| May       | 13,797                            |       |
| June      | 13,797                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 100      | 1,518       | 6.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 592      | 3,688       | 16.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 833      | 1,518       | 54.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,872    | 3,688       | 50.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 510      | 4,838       | 10.5%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 4,838       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 82       | 4,838       | 1.7%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

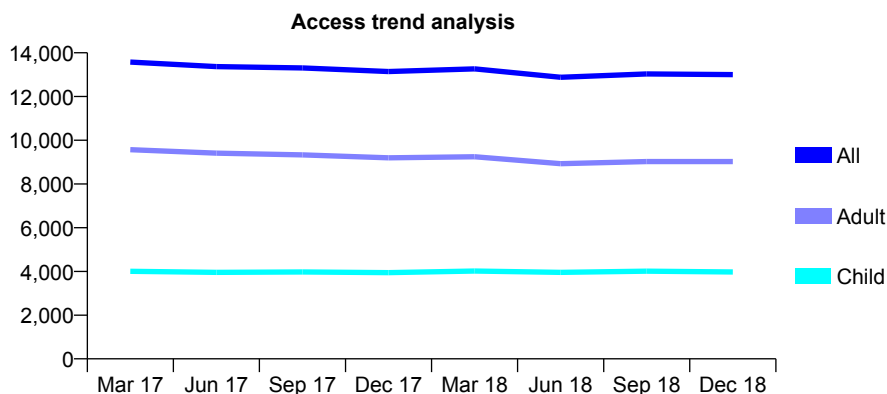
## Q58 - Vital Signs At a Glance Contract Report for 182877/0001 - December 2018

|                      |                    |
|----------------------|--------------------|
| Name or company name | Smileright Limited |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2011         |
| Contract end date    |                    |

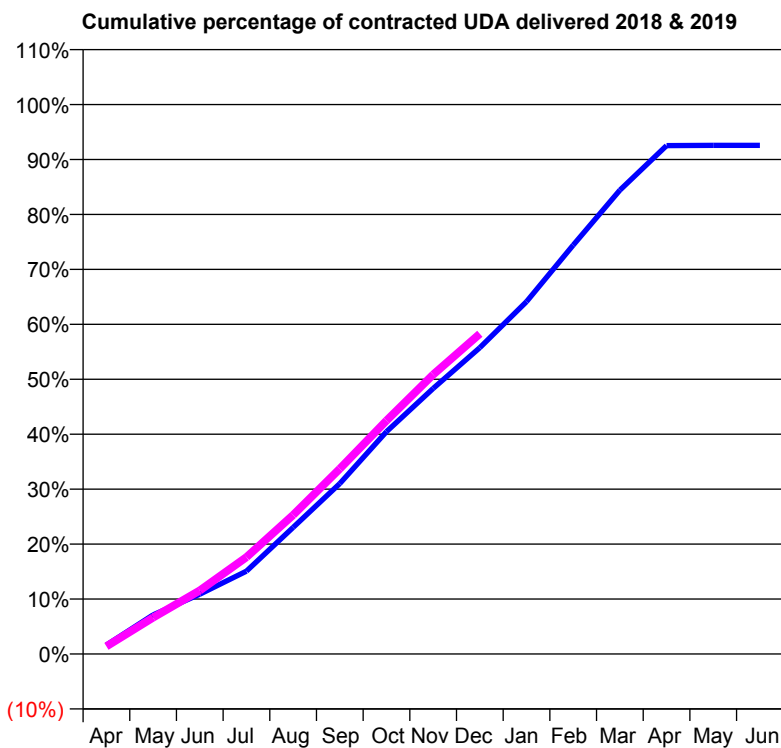
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 35,830        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,007,081.93 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 13,145        |                               |
| Quarter ending March 2018           | 13,263        | →                             |
| Quarter ending June 2018            | 12,880        | ↓                             |
| Quarter ending September 2018       | 13,032        | →                             |
| Quarter ending December 2018        | 13,002        | →                             |
| <b>Variance since December 2017</b> | <b>(1.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 583                               | 496    |
| May       | 2,550                             | 2,378  |
| June      | 3,897                             | 4,144  |
| July      | 5,404                             | 6,317  |
| August    | 8,259                             | 9,065  |
| September | 11,115                            | 12,084 |
| October   | 14,501                            | 15,219 |
| November  | 17,320                            | 18,219 |
| December  | 19,974                            | 20,884 |
| January   | 22,977                            |        |
| February  | 26,659                            |        |
| March     | 30,249                            |        |
| April     | 33,148                            |        |
| May       | 33,164                            |        |
| June      | 33,164                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 276      | 4,309       | 6.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,363    | 9,375       | 14.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,455    | 4,309       | 57.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,695    | 9,375       | 50.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,254    | 12,266      | 10.2%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 57       | 12,266      | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 12,266      | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

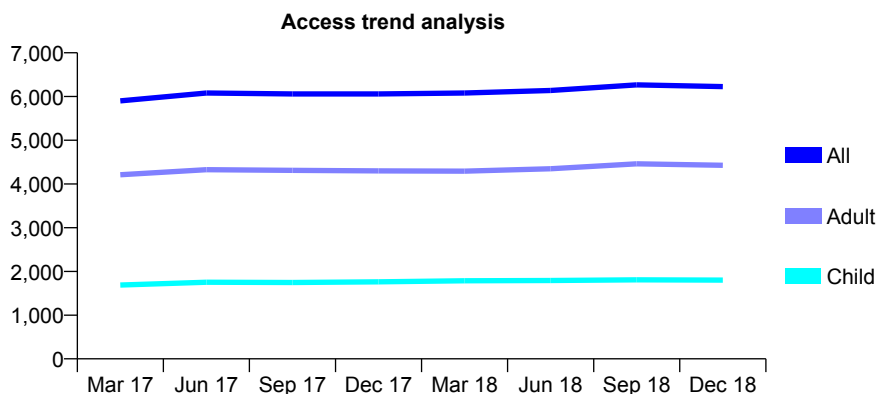
## Q58 - Vital Signs At a Glance Contract Report for 183598/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Birchwood Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2010                |
| Contract end date    |                           |

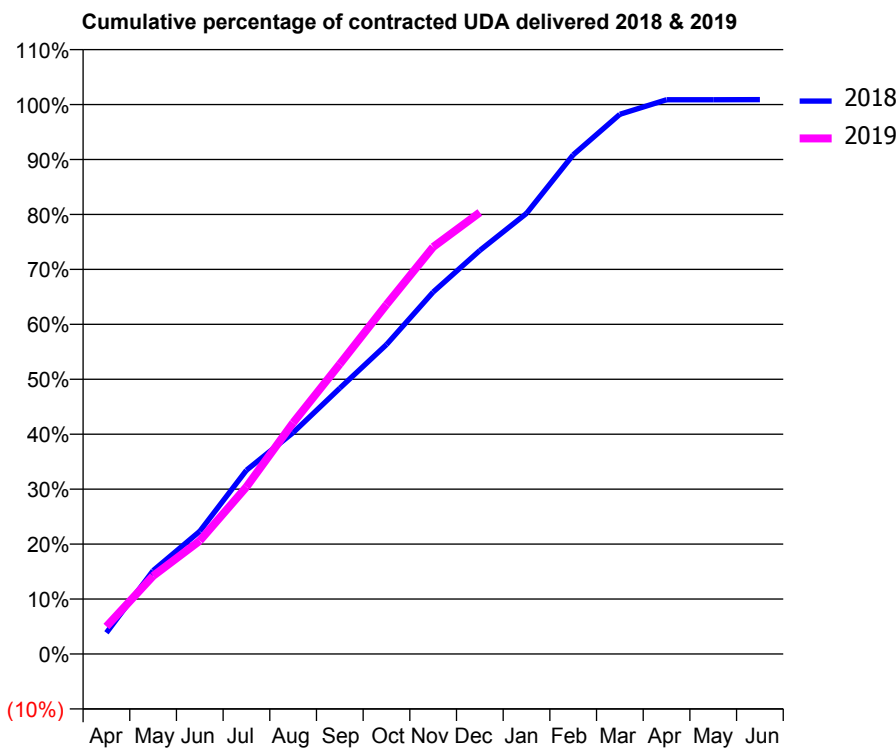
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,894      |
| Carry forward general activity (UDA)        | -105        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £288,275.13 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,060       |                               |
| Quarter ending March 2018           | 6,081       | →                             |
| Quarter ending June 2018            | 6,139       | →                             |
| Quarter ending September 2018       | 6,267       | ↑                             |
| Quarter ending December 2018        | 6,228       | →                             |
| <b>Variance since December 2017</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 461                               | 595   |
| May       | 1,806                             | 1,689 |
| June      | 2,656                             | 2,452 |
| July      | 3,978                             | 3,618 |
| August    | 4,792                             | 5,006 |
| September | 5,754                             | 6,278 |
| October   | 6,699                             | 7,563 |
| November  | 7,835                             | 8,810 |
| December  | 8,736                             | 9,559 |
| January   | 9,537                             |       |
| February  | 10,804                            |       |
| March     | 11,683                            |       |
| April     | 11,996                            |       |
| May       | 11,996                            |       |
| June      | 11,999                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 121      | 1,806       | 6.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 450      | 3,366       | 13.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 992      | 1,806       | 54.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,140    | 3,366       | 33.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 435      | 4,417       | 9.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 46       | 4,417       | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 4,417       | 0.9%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

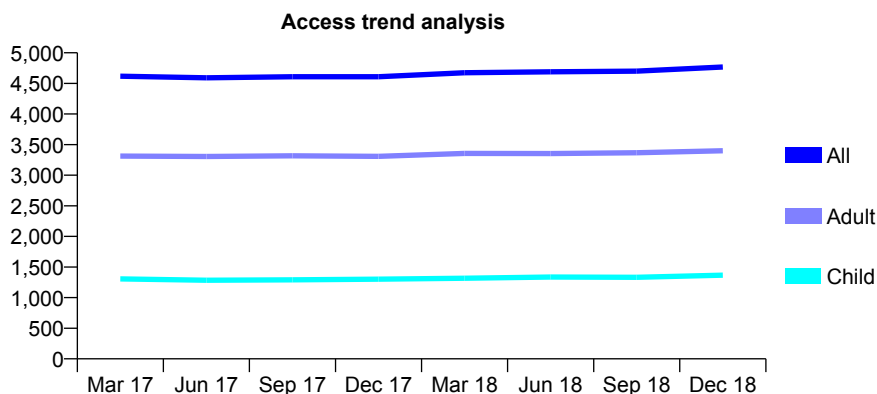
## Q58 - Vital Signs At a Glance Contract Report for 186376/0001 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | Saxby and Doherty |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 03/09/2012        |
| Contract end date    |                   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,757      |
| Carry forward general activity (UDA)        | 86          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £308,156.42 |

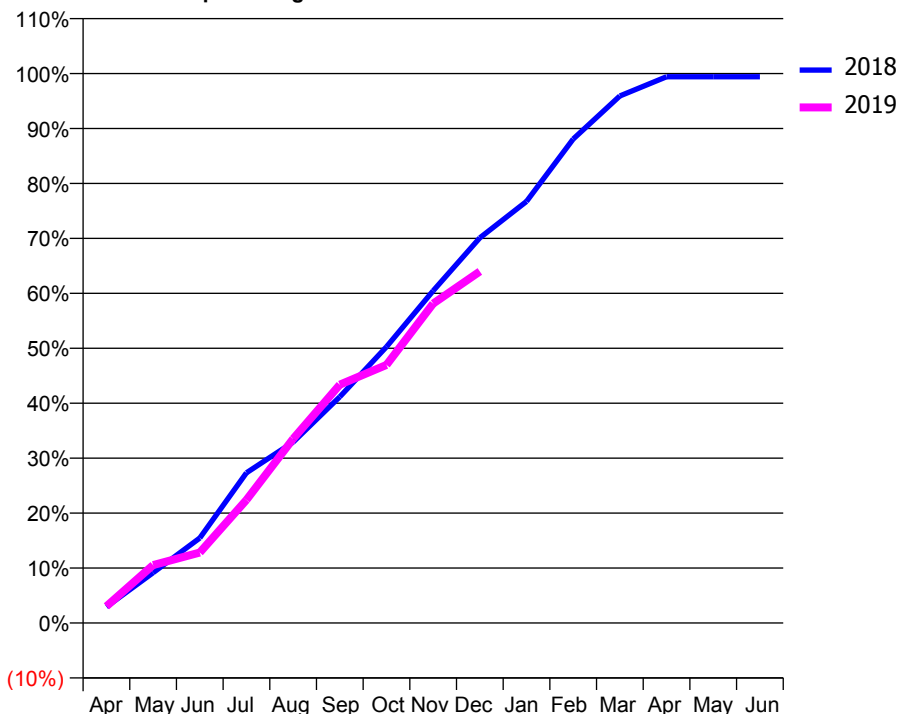
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,610       |                               |
| Quarter ending March 2018           | 4,675       | →                             |
| Quarter ending June 2018            | 4,689       | →                             |
| Quarter ending September 2018       | 4,700       | →                             |
| Quarter ending December 2018        | 4,767       | →                             |
| <b>Variance since December 2017</b> | <b>3.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 435                               | 450   |
| May       | 1,350                             | 1,556 |
| June      | 2,282                             | 1,891 |
| July      | 4,034                             | 3,306 |
| August    | 4,857                             | 4,947 |
| September | 6,076                             | 6,400 |
| October   | 7,418                             | 6,931 |
| November  | 8,924                             | 8,579 |
| December  | 10,343                            | 9,443 |
| January   | 11,322                            |       |
| February  | 12,996                            |       |
| March     | 14,153                            |       |
| April     | 14,670                            |       |
| May       | 14,670                            |       |
| June      | 14,670                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 116      | 1,798       | 6.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 606      | 4,401       | 13.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,334    | 1,798       | 74.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,170    | 4,401       | 72.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 375      | 5,914       | 6.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 70       | 5,914       | 1.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 60       | 5,914       | 1.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

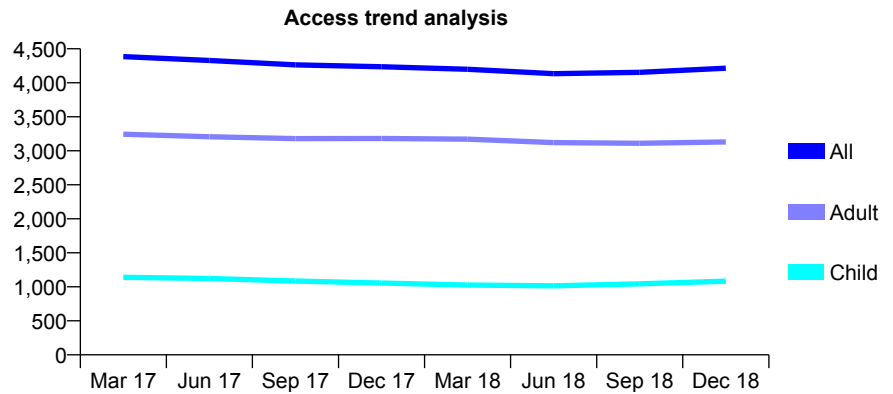
## Q58 - Vital Signs At a Glance Contract Report for 186430/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Cherry Tree Dental Care |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2010              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £474,916.68 |

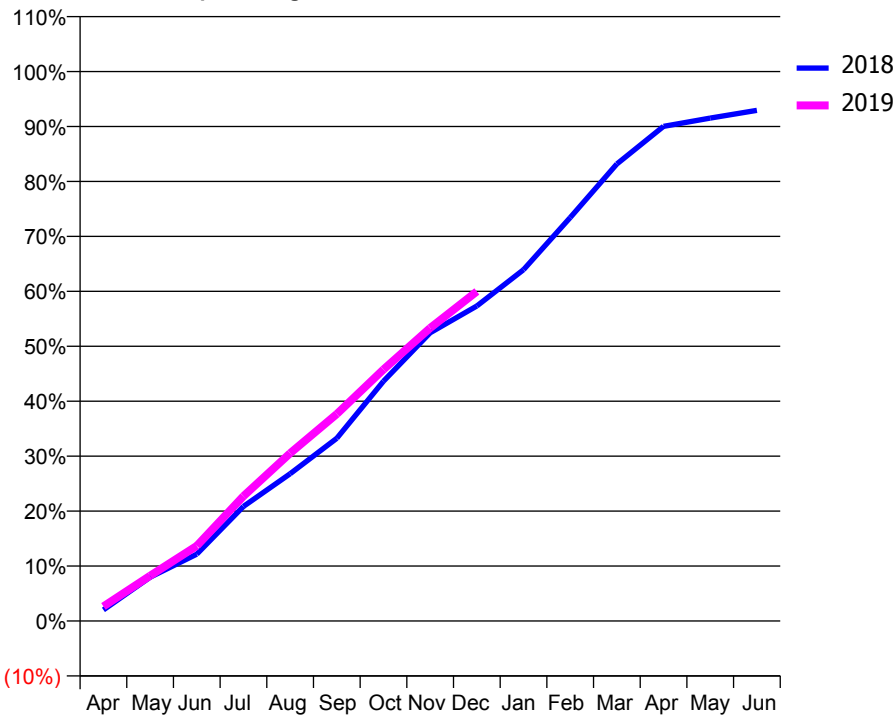
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,237         |                               |
| Quarter ending March 2018           | 4,199         | →                             |
| Quarter ending June 2018            | 4,134         | ↓                             |
| Quarter ending September 2018       | 4,154         | →                             |
| Quarter ending December 2018        | 4,215         | →                             |
| <b>Variance since December 2017</b> | <b>(0.5%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 283                               | 371   |
| May       | 1,116                             | 1,154 |
| June      | 1,705                             | 1,915 |
| July      | 2,920                             | 3,183 |
| August    | 3,754                             | 4,276 |
| September | 4,655                             | 5,275 |
| October   | 6,111                             | 6,408 |
| November  | 7,344                             | 7,464 |
| December  | 8,028                             | 8,396 |
| January   | 8,950                             |       |
| February  | 10,280                            |       |
| March     | 11,645                            |       |
| April     | 12,603                            |       |
| May       | 12,812                            |       |
| June      | 13,011                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 895         | 7.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 442      | 2,456       | 18.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 331      | 895         | 37.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 869      | 2,456       | 35.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 389      | 3,105       | 12.5%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 3,105       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 103      | 3,105       | 3.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



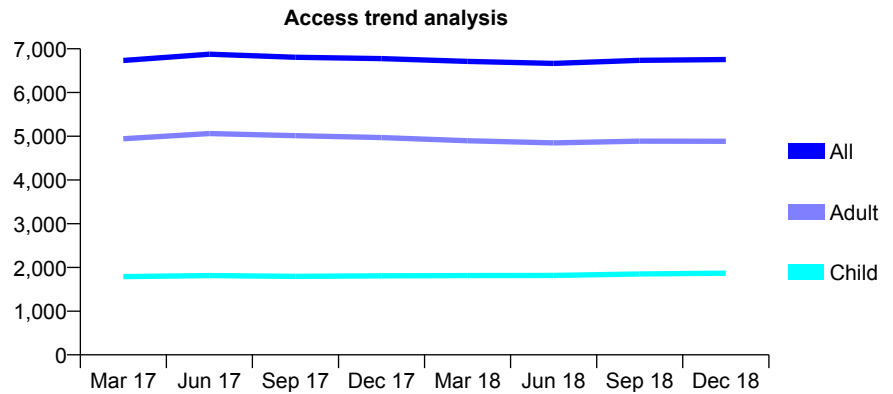
## Q58 - Vital Signs At a Glance Contract Report for 186546/0001 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | The Partners of St Andrews Dental Practice |
| Contract type name   | GDS Contract                               |
| Purpose of contract  | General                                    |
| Contract start date  | 01/07/2012                                 |
| Contract end date    |  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,367      |
| Carry forward general activity (UDA)        | -70         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £446,988.09 |

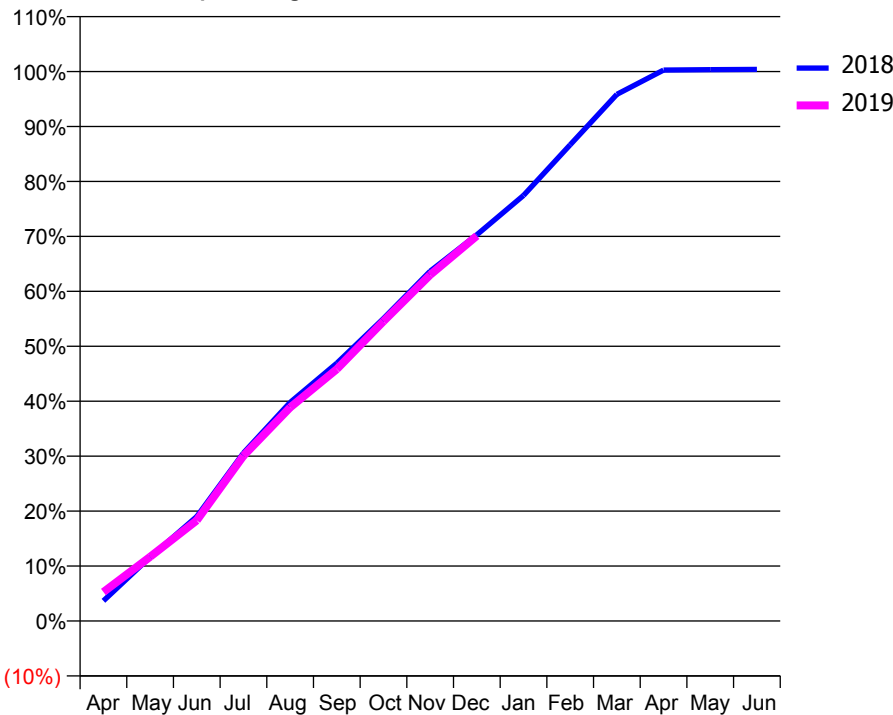
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,776         |                               |
| Quarter ending March 2018           | 6,712         | →                             |
| Quarter ending June 2018            | 6,665         | →                             |
| Quarter ending September 2018       | 6,736         | →                             |
| Quarter ending December 2018        | 6,753         | →                             |
| <b>Variance since December 2017</b> | <b>(0.3%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 675                               | 969    |
| May       | 2,135                             | 2,146  |
| June      | 3,492                             | 3,365  |
| July      | 5,620                             | 5,522  |
| August    | 7,309                             | 7,137  |
| September | 8,620                             | 8,417  |
| October   | 10,111                            | 10,019 |
| November  | 11,693                            | 11,567 |
| December  | 12,911                            | 12,876 |
| January   | 14,223                            |        |
| February  | 15,917                            |        |
| March     | 17,605                            |        |
| April     | 18,413                            |        |
| May       | 18,430                            |        |
| June      | 18,437                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 155      | 2,287       | 6.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 638      | 5,345       | 11.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,536    | 2,287       | 67.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,239    | 5,345       | 60.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 494      | 7,246       | 6.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 7,246       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 7,246       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

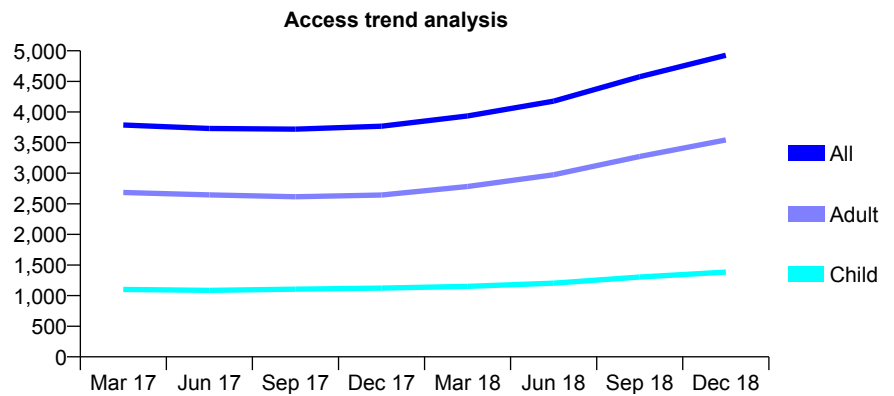
## Q58 - Vital Signs At a Glance Contract Report for 187402/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Seshagiri Rao Porumamilla |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/10/2011                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,324      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £384,282.40 |

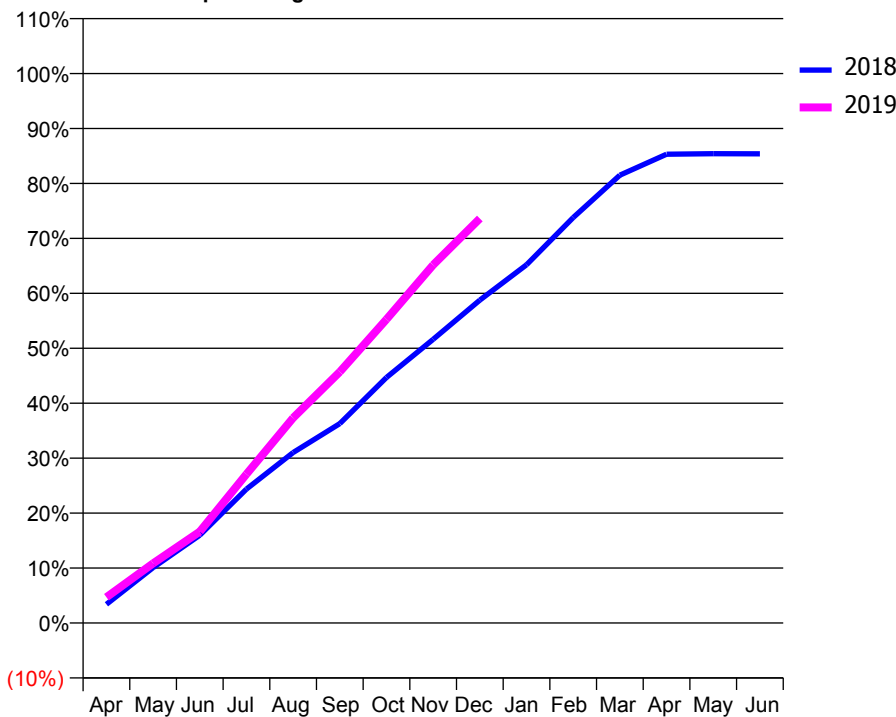
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 3,767        |                               |
| Quarter ending March 2018           | 3,935        | ↑                             |
| Quarter ending June 2018            | 4,177        | ↑                             |
| Quarter ending September 2018       | 4,577        | ↑                             |
| Quarter ending December 2018        | 4,927        | ↑                             |
| <b>Variance since December 2017</b> | <b>30.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 488                               | 671    |
| May       | 1,443                             | 1,554  |
| June      | 2,290                             | 2,384  |
| July      | 3,493                             | 3,879  |
| August    | 4,445                             | 5,349  |
| September | 5,198                             | 6,549  |
| October   | 6,401                             | 7,916  |
| November  | 7,395                             | 9,335  |
| December  | 8,418                             | 10,543 |
| January   | 9,339                             |        |
| February  | 10,569                            |        |
| March     | 11,675                            |        |
| April     | 12,222                            |        |
| May       | 12,233                            |        |
| June      | 12,232                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 93       | 1,430       | 6.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 534      | 3,778       | 14.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 631      | 1,430       | 44.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,537    | 3,778       | 40.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 526      | 4,990       | 10.5%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 4,990       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 4,990       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

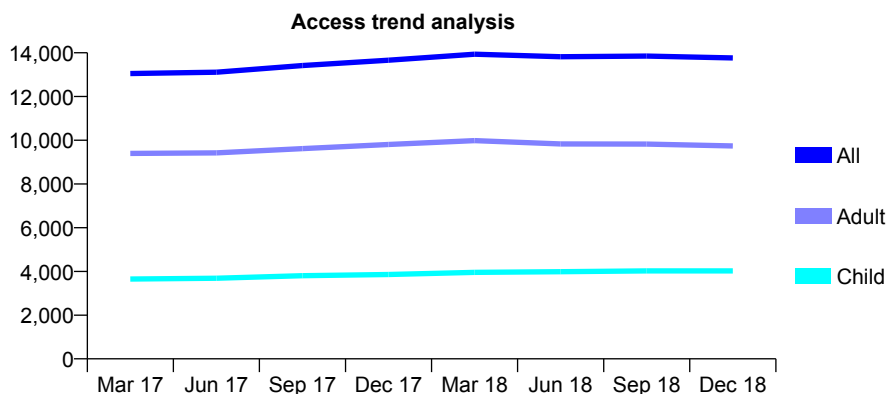
## Q58 - Vital Signs At a Glance Contract Report for 187402/0003 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Moopen Dental Care      |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/02/2015              |
| Contract end date    |                         |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 44,871        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 2,926         |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,438,281.53 |

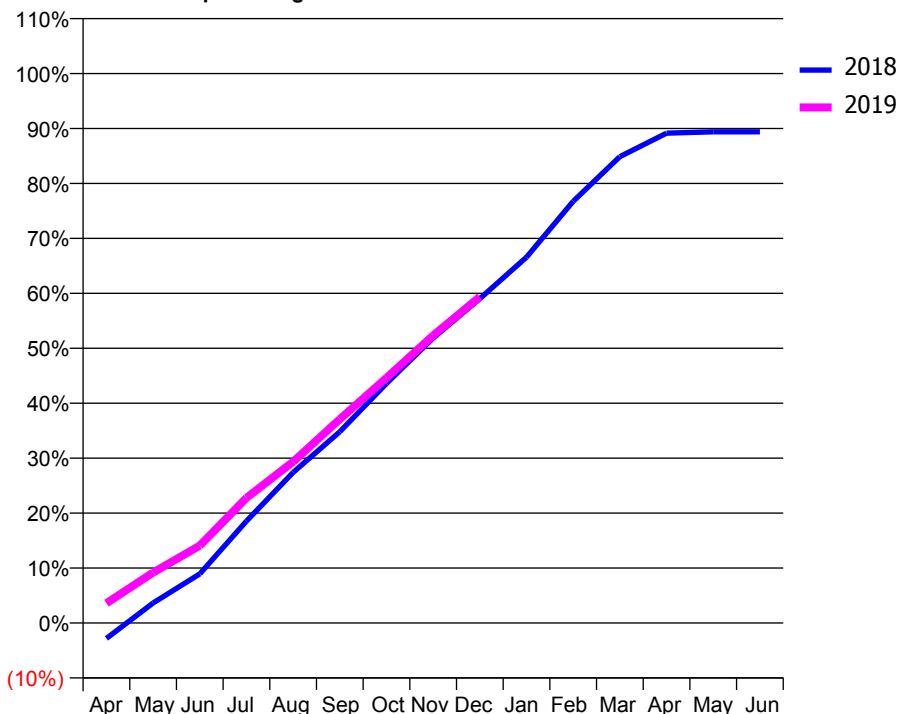
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 13,662      |                               |
| Quarter ending March 2018           | 13,937      | ↑                             |
| Quarter ending June 2018            | 13,817      | →                             |
| Quarter ending September 2018       | 13,850      | →                             |
| Quarter ending December 2018        | 13,764      | →                             |
| <b>Variance since December 2017</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -1,271                            | 1,617  |
| May       | 1,635                             | 4,125  |
| June      | 4,011                             | 6,321  |
| July      | 8,328                             | 10,217 |
| August    | 12,300                            | 13,166 |
| September | 15,622                            | 16,649 |
| October   | 19,562                            | 20,018 |
| November  | 23,279                            | 23,483 |
| December  | 26,485                            | 26,644 |
| January   | 29,874                            |        |
| February  | 34,436                            |        |
| March     | 38,080                            |        |
| April     | 40,002                            |        |
| May       | 40,114                            |        |
| June      | 40,114                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 596      | 3,777       | 15.8%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 959      | 7,342       | 13.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,695    | 3,777       | 44.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,227    | 7,342       | 44.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 778      | 10,141      | 7.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 156      | 10,141      | 1.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 10,141      | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

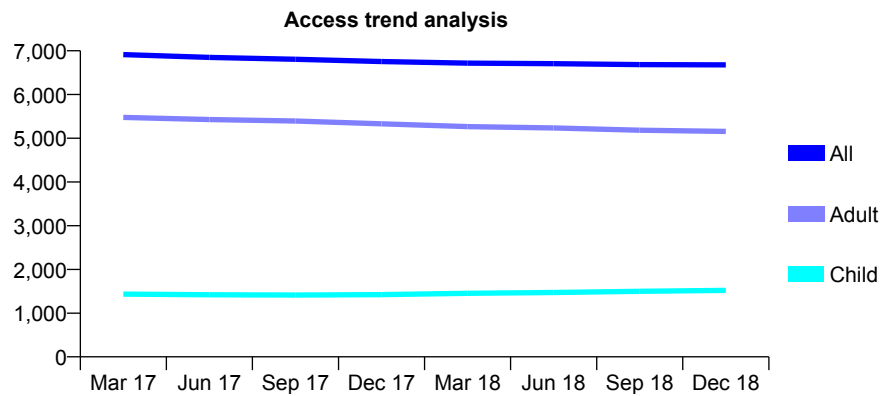
## Q58 - Vital Signs At a Glance Contract Report for 187550/0001 - December 2018

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Alexander House Dental Practice |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/01/2011                      |
| Contract end date    |                                 |

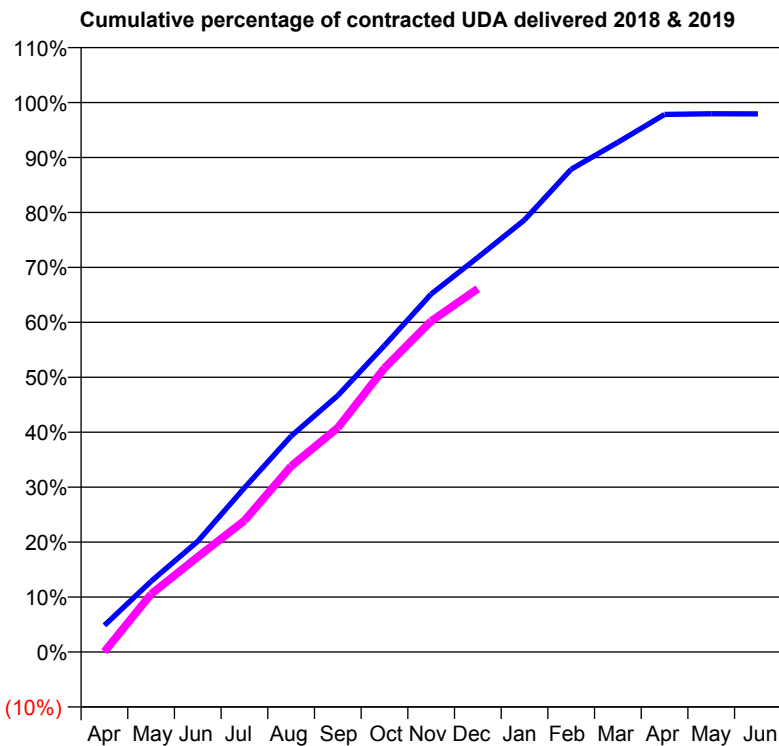
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,000      |
| Carry forward general activity (UDA)        | 330         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £419,751.21 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,755         |                               |
| Quarter ending March 2018           | 6,719         | →                             |
| Quarter ending June 2018            | 6,706         | →                             |
| Quarter ending September 2018       | 6,683         | →                             |
| Quarter ending December 2018        | 6,677         | →                             |
| <b>Variance since December 2017</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 773                               | 11     |
| May       | 2,061                             | 1,686  |
| June      | 3,224                             | 2,770  |
| July      | 4,781                             | 3,827  |
| August    | 6,286                             | 5,411  |
| September | 7,469                             | 6,527  |
| October   | 8,926                             | 8,266  |
| November  | 10,424                            | 9,635  |
| December  | 11,492                            | 10,578 |
| January   | 12,583                            |        |
| February  | 14,057                            |        |
| March     | 14,841                            |        |
| April     | 15,652                            |        |
| May       | 15,672                            |        |
| June      | 15,669                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 87       | 1,874       | 4.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 597      | 5,580       | 10.7%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,297    | 1,874       | 69.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,342    | 5,580       | 59.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 570      | 6,939       | 8.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 6,939       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 6,939       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

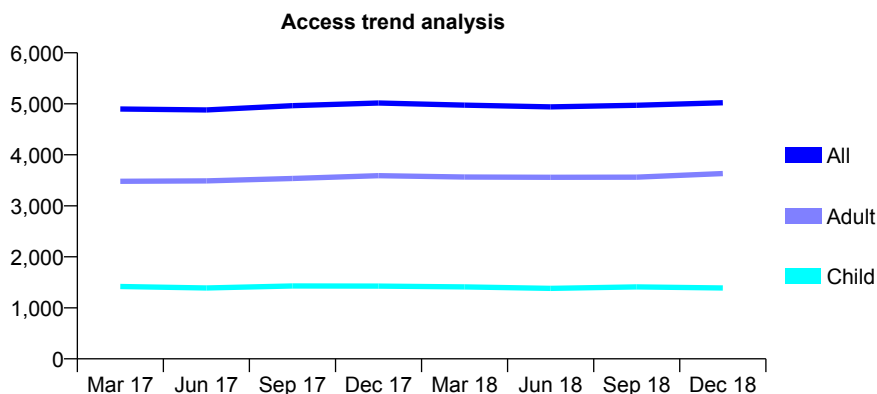
## Q58 - Vital Signs At a Glance Contract Report for 188662/0001 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Ashwell Dental Surgery Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2010                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,432      |
| Carry forward general activity (UDA)        | 77          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £303,700.28 |

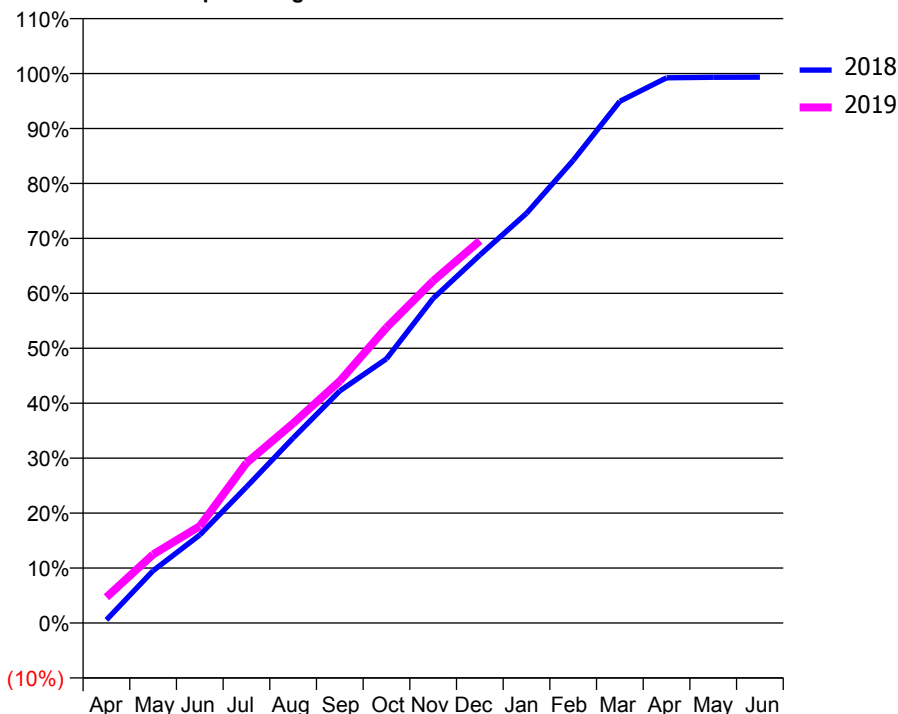
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,016       |                               |
| Quarter ending March 2018           | 4,975       | →                             |
| Quarter ending June 2018            | 4,941       | →                             |
| Quarter ending September 2018       | 4,972       | →                             |
| Quarter ending December 2018        | 5,021       | →                             |
| <b>Variance since December 2017</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 66                                | 537   |
| May       | 1,090                             | 1,428 |
| June      | 1,832                             | 2,014 |
| July      | 2,832                             | 3,332 |
| August    | 3,848                             | 4,155 |
| September | 4,827                             | 5,033 |
| October   | 5,498                             | 6,146 |
| November  | 6,755                             | 7,117 |
| December  | 7,656                             | 7,952 |
| January   | 8,525                             |       |
| February  | 9,624                             |       |
| March     | 10,854                            |       |
| April     | 11,342                            |       |
| May       | 11,354                            |       |
| June      | 11,355                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,546       | 6.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 444      | 3,654       | 12.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 890      | 1,546       | 57.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,772    | 3,654       | 48.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 389      | 4,946       | 7.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 60       | 4,946       | 1.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 4,946       | 0.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

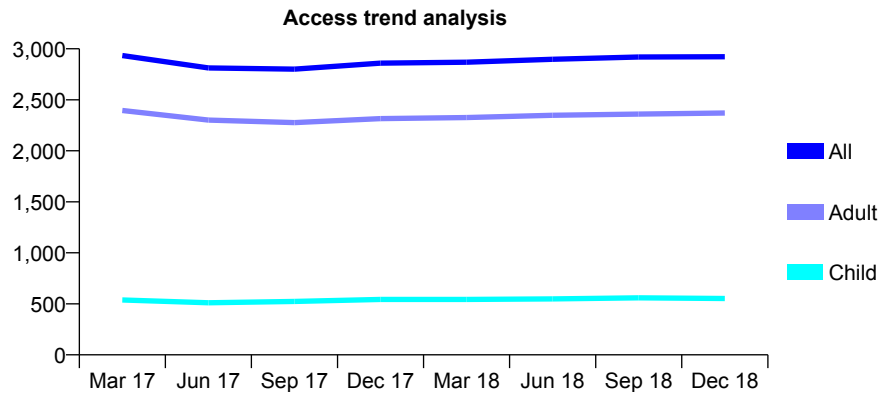
## Q58 - Vital Signs At a Glance Contract Report for 192961/0002 - December 2018

|                      |   |
|----------------------|---|
| Name or company name | Mrs P Hadj-Bagheri, Mr M Eyrumlu and Mr |
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/12/2014                              |
| Contract end date    |   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,743       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £238,937.06 |

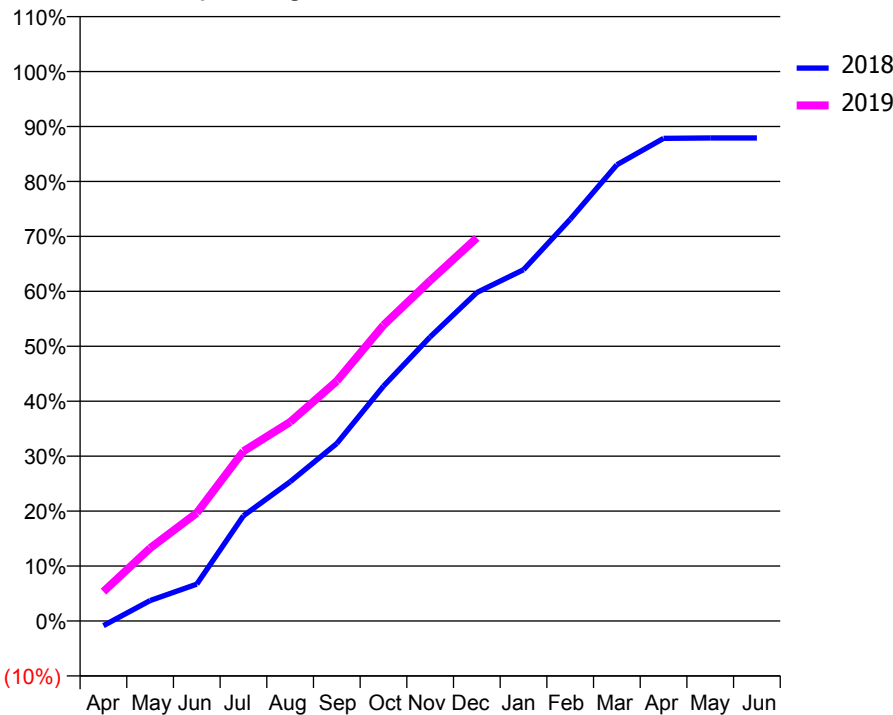
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,859       |                               |
| Quarter ending March 2018           | 2,869       | →                             |
| Quarter ending June 2018            | 2,897       | →                             |
| Quarter ending September 2018       | 2,919       | →                             |
| Quarter ending December 2018        | 2,922       | →                             |
| <b>Variance since December 2017</b> | <b>2.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -83                               | 520   |
| May       | 362                               | 1,292 |
| June      | 654                               | 1,917 |
| July      | 1,866                             | 3,010 |
| August    | 2,470                             | 3,528 |
| September | 3,149                             | 4,254 |
| October   | 4,164                             | 5,246 |
| November  | 5,037                             | 6,036 |
| December  | 5,825                             | 6,794 |
| January   | 6,228                             |       |
| February  | 7,122                             |       |
| March     | 8,090                             |       |
| April     | 8,559                             |       |
| May       | 8,565                             |       |
| June      | 8,565                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 664         | 6.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 350      | 2,697       | 13.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 373      | 664         | 56.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,656    | 2,697       | 61.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 81       | 3,112       | 2.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 57       | 3,112       | 1.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 121      | 3,112       | 3.9%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

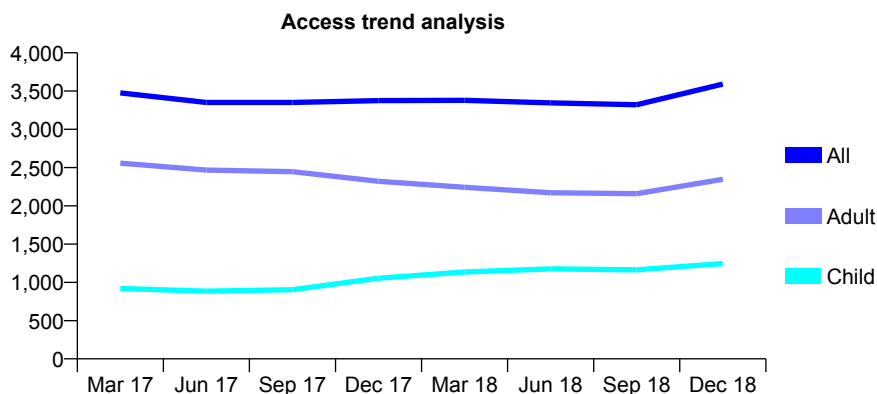
## Q58 - Vital Signs At a Glance Contract Report for 193534/0001 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Community Dental Services CIC |
| Contract type name   | Pilot Contract                |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2011                    |
| Contract end date    | 31/03/2021                    |

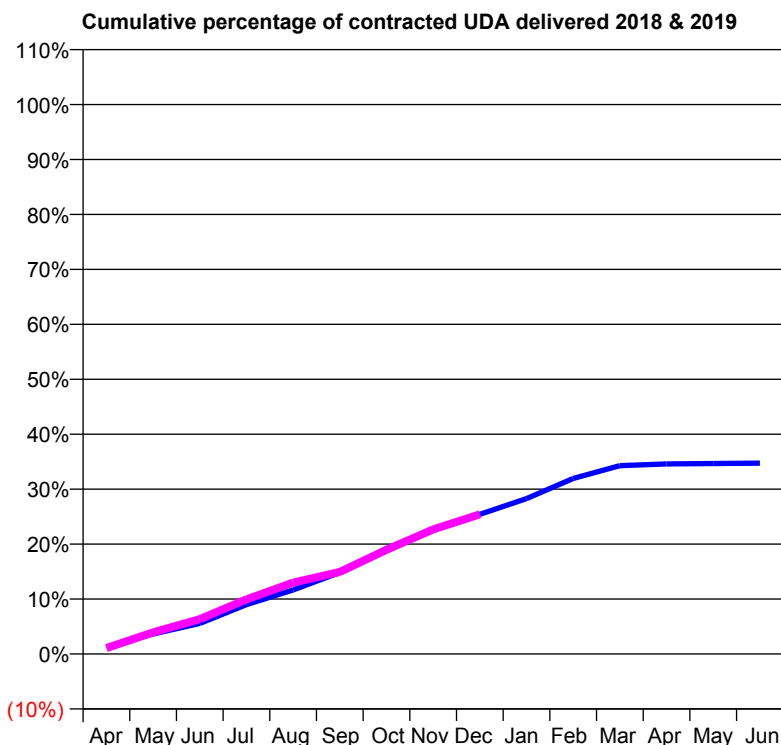
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,170      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £370,584.90 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,375       |                               |
| Quarter ending March 2018           | 3,378       | →                             |
| Quarter ending June 2018            | 3,345       | →                             |
| Quarter ending September 2018       | 3,321       | →                             |
| Quarter ending December 2018        | 3,592       | ↑                             |
| <b>Variance since December 2017</b> | <b>6.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 169                               | 143   |
| May       | 480                               | 521   |
| June      | 733                               | 836   |
| July      | 1,184                             | 1,310 |
| August    | 1,535                             | 1,713 |
| September | 1,954                             | 1,968 |
| October   | 2,525                             | 2,499 |
| November  | 2,989                             | 2,987 |
| December  | 3,347                             | 3,348 |
| January   | 3,724                             |       |
| February  | 4,206                             |       |
| March     | 4,513                             |       |
| April     | 4,555                             |       |
| May       | 4,567                             |       |
| June      | 4,575                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 1,472       | 3.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 186      | 2,072       | 9.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 484      | 1,472       | 32.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 554      | 2,072       | 26.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 378      | 2,185       | 17.3%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 2,185       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 2,185       | 0.8%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

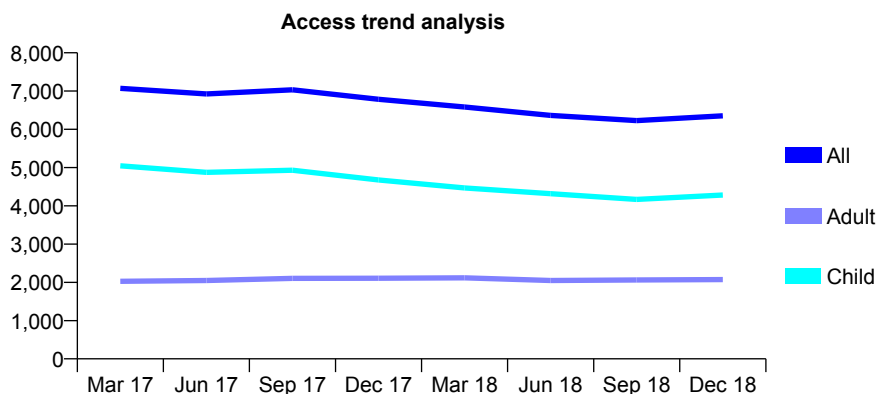
## Q58 - Vital Signs At a Glance Contract Report for 193534/0002 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Community Dental Services CIC |
| Contract type name   | PDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2011                    |
| Contract end date    | 31/03/2021                    |

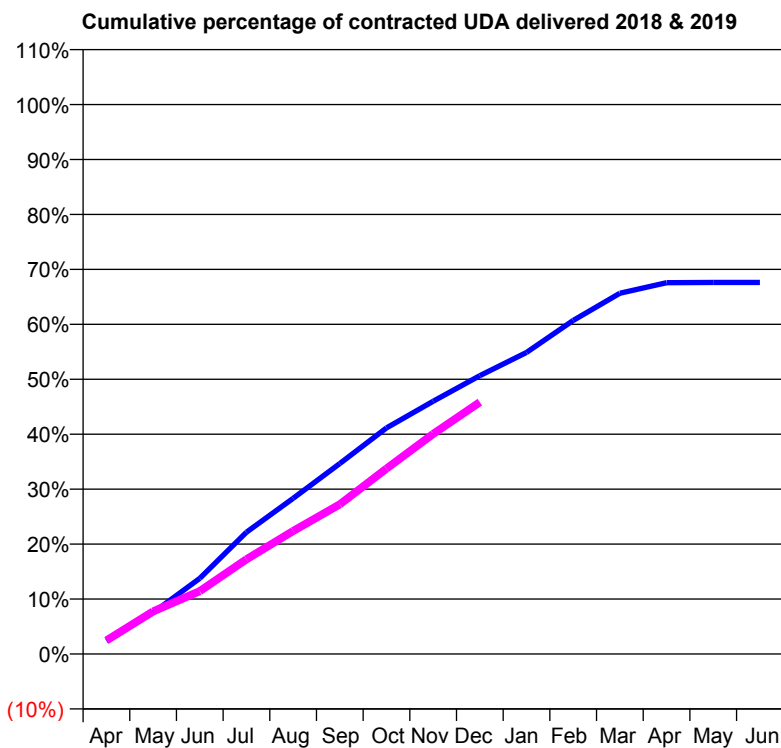
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 18,917        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £2,395,212.18 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,784         |                               |
| Quarter ending March 2018           | 6,582         | ↓                             |
| Quarter ending June 2018            | 6,364         | ↓                             |
| Quarter ending September 2018       | 6,229         | ↓                             |
| Quarter ending December 2018        | 6,354         | ↑                             |
| <b>Variance since December 2017</b> | <b>(6.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 451                               | 464   |
| May       | 1,425                             | 1,467 |
| June      | 2,603                             | 2,165 |
| July      | 4,192                             | 3,261 |
| August    | 5,361                             | 4,236 |
| September | 6,556                             | 5,154 |
| October   | 7,783                             | 6,385 |
| November  | 8,701                             | 7,579 |
| December  | 9,581                             | 8,669 |
| January   | 10,380                            |       |
| February  | 11,483                            |       |
| March     | 12,418                            |       |
| April     | 12,781                            |       |
| May       | 12,793                            |       |
| June      | 12,793                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 663      | 5,245       | 12.6%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 186      | 1,695       | 11.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,100    | 5,245       | 40.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 564      | 1,695       | 33.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 230      | 5,923       | 3.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 5,923       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 305      | 5,923       | 5.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



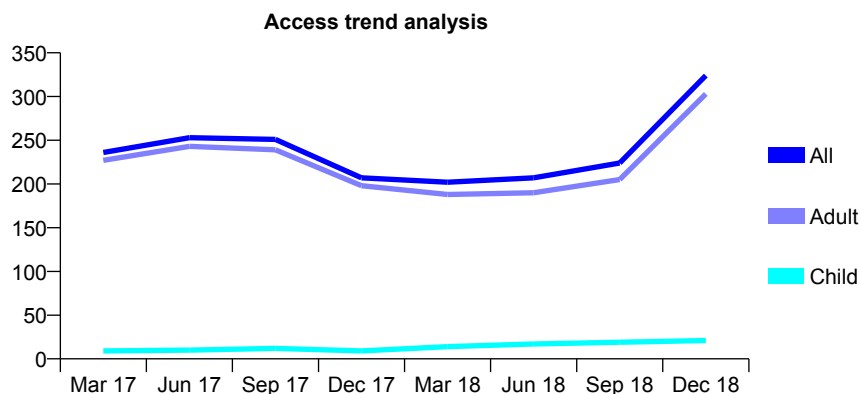
## Q58 - Vital Signs At a Glance Contract Report for 193534/0003 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Community Dental Services CIC |
| Contract type name   | PDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2011                    |
| Contract end date    | 31/03/2021                    |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 1,090       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £150,609.03 |

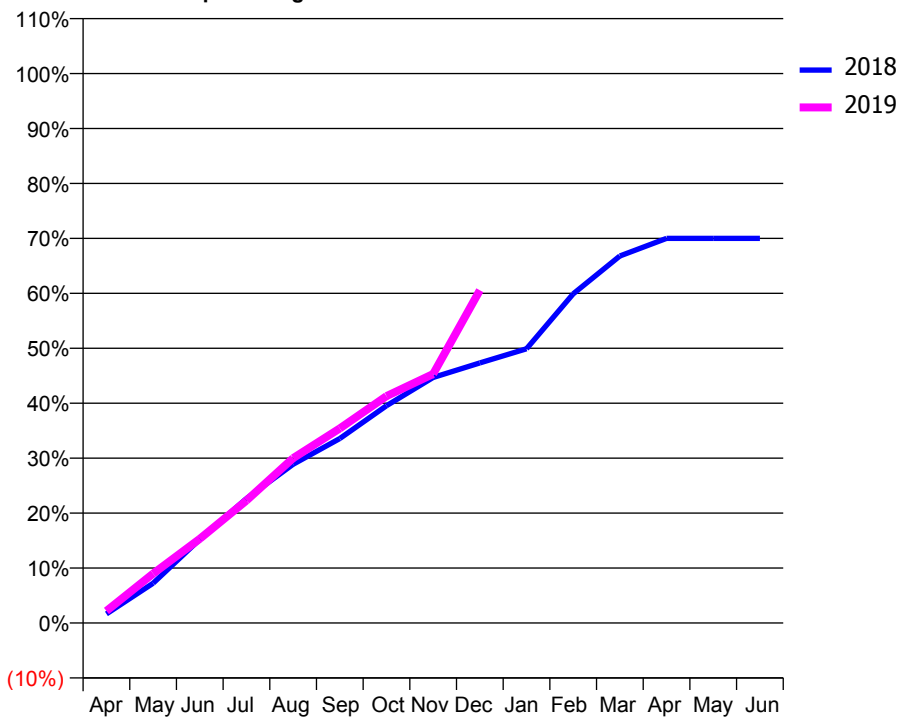
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 207          |                               |
| Quarter ending March 2018           | 202          | ↓                             |
| Quarter ending June 2018            | 207          | ↑                             |
| Quarter ending September 2018       | 224          | ↑                             |
| Quarter ending December 2018        | 324          | ↑                             |
| <b>Variance since December 2017</b> | <b>56.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 18                                | 24   |
| May       | 79                                | 98   |
| June      | 166                               | 167  |
| July      | 247                               | 243  |
| August    | 315                               | 327  |
| September | 366                               | 386  |
| October   | 431                               | 450  |
| November  | 487                               | 494  |
| December  | 516                               | 660  |
| January   | 544                               |      |
| February  | 653                               |      |
| March     | 728                               |      |
| April     | 763                               |      |
| May       | 763                               |      |
| June      | 763                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 38          | 5.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 429         | 0.7%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2        | 38          | 5.3%     | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 429         | 1.2%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 370         | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 370         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 370         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

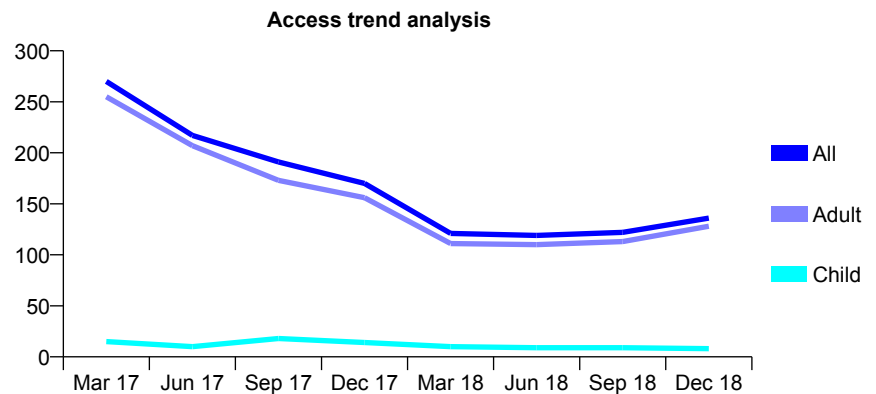
## Q58 - Vital Signs At a Glance Contract Report for 193534/0004 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Community Dental Services CIC |
| Contract type name   | PDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2011                    |
| Contract end date    | 31/03/2021                    |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 740        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £81,862.01 |

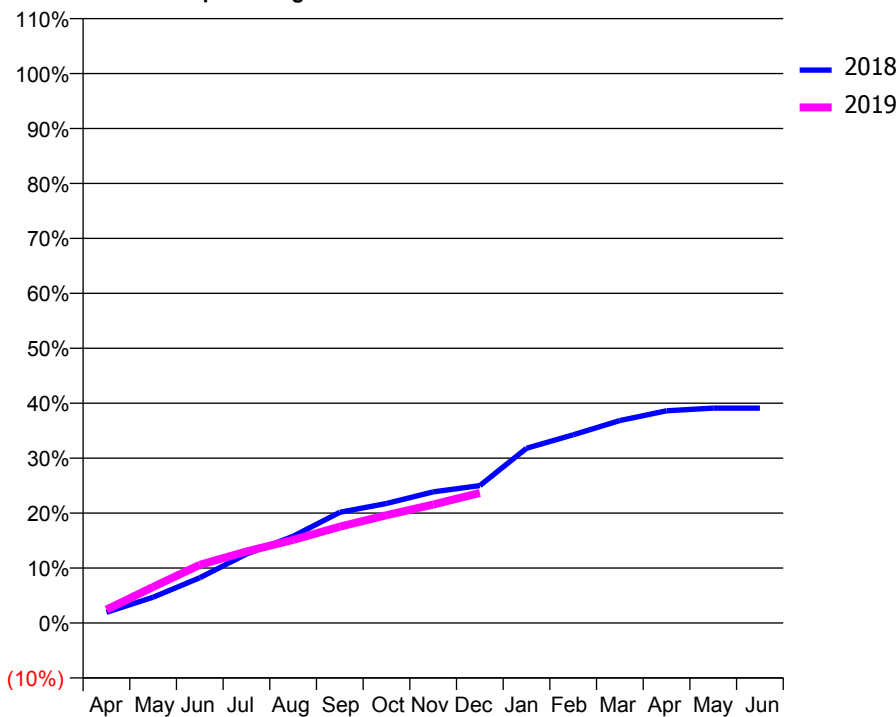
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 170            |                               |
| Quarter ending March 2018           | 121            | ↓                             |
| Quarter ending June 2018            | 119            | ↓                             |
| Quarter ending September 2018       | 122            | ↑                             |
| Quarter ending December 2018        | 136            | ↑                             |
| <b>Variance since December 2017</b> | <b>(20.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 14                                | 18   |
| May       | 35                                | 49   |
| June      | 61                                | 78   |
| July      | 93                                | 96   |
| August    | 117                               | 112  |
| September | 149                               | 130  |
| October   | 161                               | 145  |
| November  | 177                               | 160  |
| December  | 185                               | 175  |
| January   | 235                               |      |
| February  | 253                               |      |
| March     | 273                               |      |
| April     | 286                               |      |
| May       | 289                               |      |
| June      | 289                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 24          | 0.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 167         | 1.8%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1        | 24          | 4.2%     | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2        | 167         | 1.2%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 159      | 163         | 97.5%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 163         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 163         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

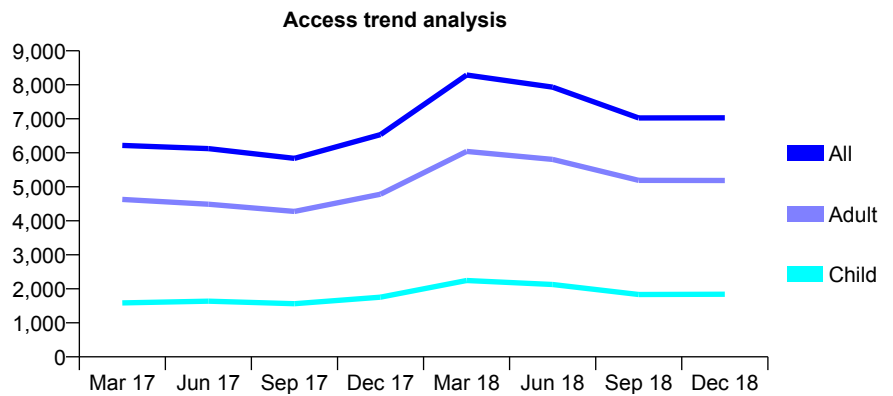
## Q58 - Vital Signs At a Glance Contract Report for 196630/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Cedar Road Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    |                            |

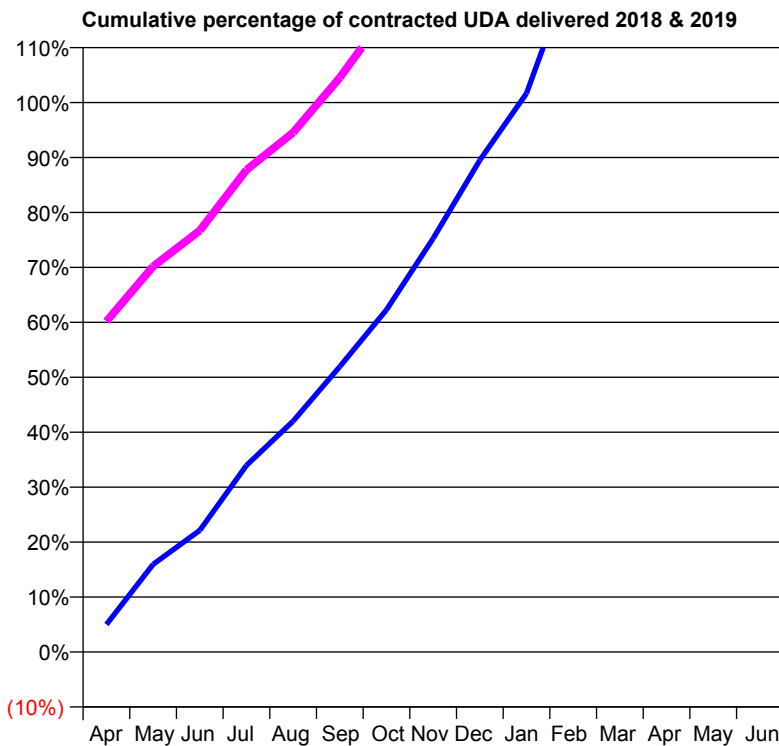
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,190      |
| Carry forward general activity (UDA)        | -7,578      |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £384,766.24 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,535       |                               |
| Quarter ending March 2018           | 8,288       | ↑                             |
| Quarter ending June 2018            | 7,933       | ↓                             |
| Quarter ending September 2018       | 7,024       | ↓                             |
| Quarter ending December 2018        | 7,031       | →                             |
| <b>Variance since December 2017</b> | <b>7.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 710                               | 8,539  |
| May       | 2,263                             | 9,956  |
| June      | 3,142                             | 10,881 |
| July      | 4,818                             | 12,450 |
| August    | 5,963                             | 13,414 |
| September | 7,370                             | 14,832 |
| October   | 8,837                             | 16,474 |
| November  | 10,681                            | 18,017 |
| December  | 12,701                            | 19,493 |
| January   | 14,425                            |        |
| February  | 17,744                            |        |
| March     | 20,598                            |        |
| April     | 21,767                            |        |
| May       | 21,767                            |        |
| June      | 21,769                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 110      | 2,052       | 5.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 530      | 5,087       | 10.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,171    | 2,052       | 57.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,466    | 5,087       | 48.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 416      | 6,579       | 6.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 59       | 6,579       | 0.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 6,579       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

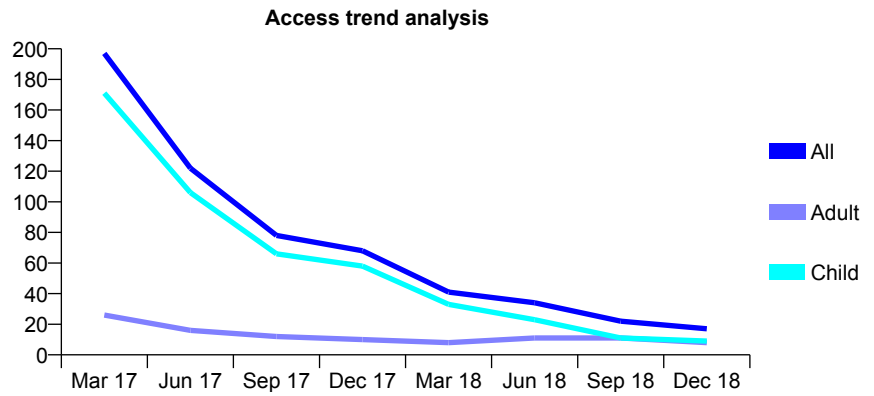
## Q58 - Vital Signs At a Glance Contract Report for 196630/0003 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Cedar Road Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    |                            |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,250      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £84,529.36 |

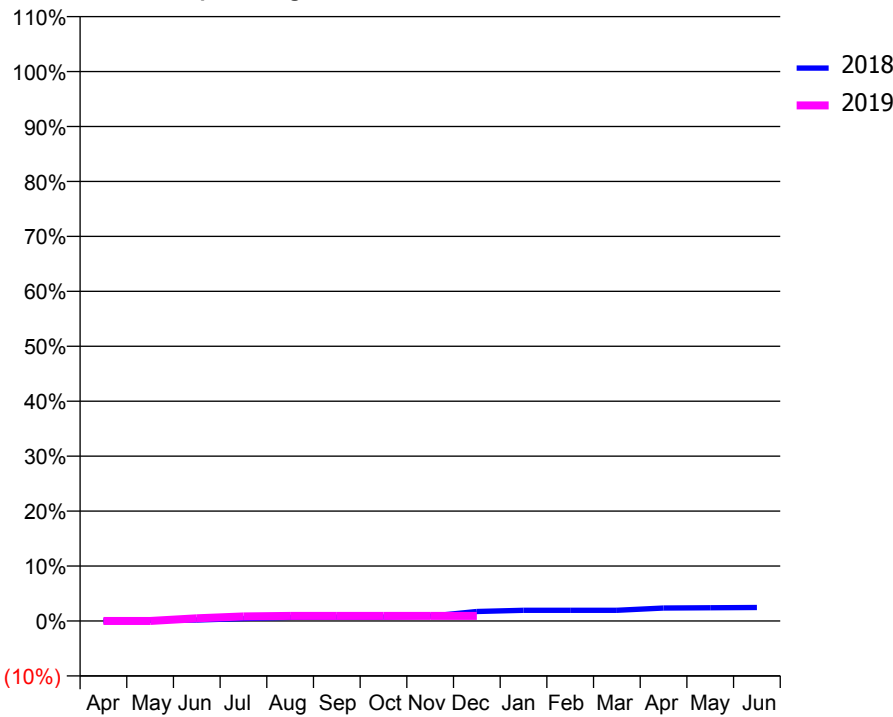
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 68             |                               |
| Quarter ending March 2018           | 41             | ↓                             |
| Quarter ending June 2018            | 34             | ↓                             |
| Quarter ending September 2018       | 22             | ↓                             |
| Quarter ending December 2018        | 17             | ↓                             |
| <b>Variance since December 2017</b> | <b>(75.0%)</b> | ↓                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 3                                 | 0    |
| June      | 4                                 | 11   |
| July      | 10                                | 19   |
| August    | 15                                | 21   |
| September | 16                                | 21   |
| October   | 16                                | 21   |
| November  | 20                                | 21   |
| December  | 39                                | 21   |
| January   | 44                                |      |
| February  | 44                                |      |
| March     | 44                                |      |
| April     | 53                                |      |
| May       | 54                                |      |
| June      | 55                                |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 10          | 10.0%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 13          | 0.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 10          | 0.0%     | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 13          | 0.0%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 11          | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 11          | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 11          | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

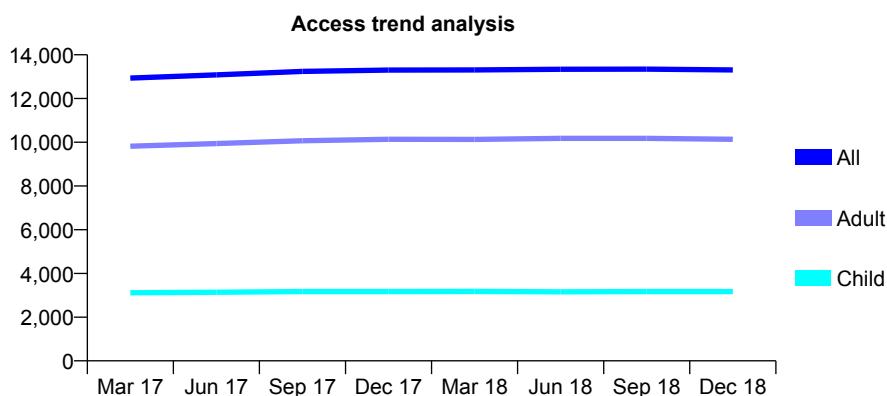
## Q58 - Vital Signs At a Glance Contract Report for 197874/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Oradi Ltd               |
| Contract type name   | Pilot Contract          |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2008              |
| Contract end date    |                         |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 47,659        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,311,586.51 |

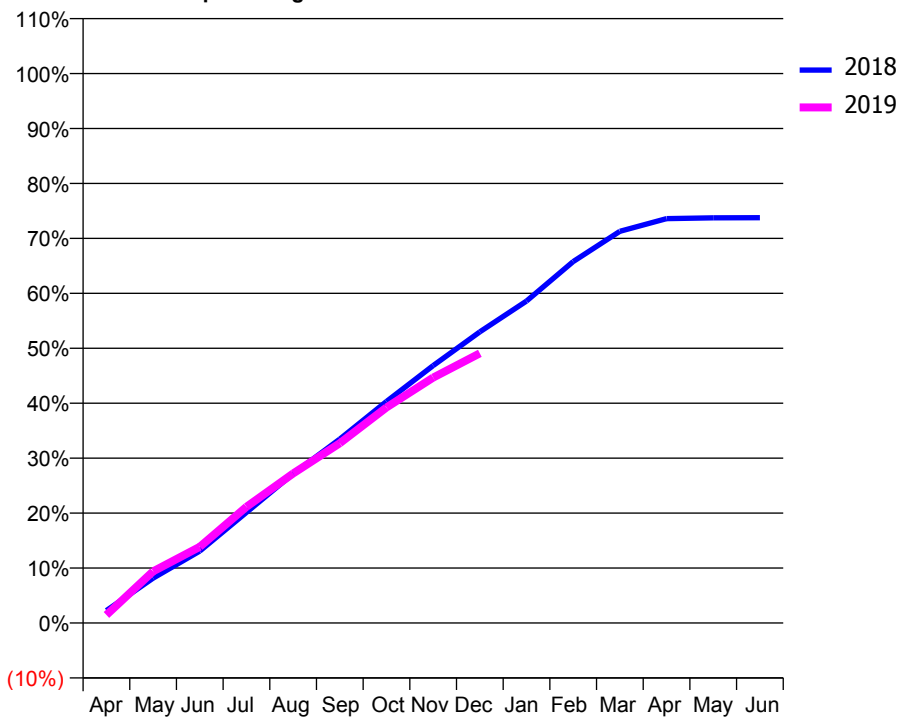
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 13,304      |                               |
| Quarter ending March 2018           | 13,309      | →                             |
| Quarter ending June 2018            | 13,338      | →                             |
| Quarter ending September 2018       | 13,345      | →                             |
| Quarter ending December 2018        | 13,305      | →                             |
| <b>Variance since December 2017</b> | <b>0.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,084                             | 699    |
| May       | 3,895                             | 4,484  |
| June      | 6,240                             | 6,604  |
| July      | 9,590                             | 10,075 |
| August    | 12,943                            | 12,975 |
| September | 15,950                            | 15,596 |
| October   | 19,217                            | 18,693 |
| November  | 22,322                            | 21,283 |
| December  | 25,250                            | 23,385 |
| January   | 27,922                            |        |
| February  | 31,352                            |        |
| March     | 33,970                            |        |
| April     | 35,075                            |        |
| May       | 35,144                            |        |
| June      | 35,148                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 176      | 3,251       | 5.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 838      | 8,356       | 10.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,804    | 3,251       | 55.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,822    | 8,356       | 45.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 302      | 11,042      | 2.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 62       | 11,042      | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 11,042      | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

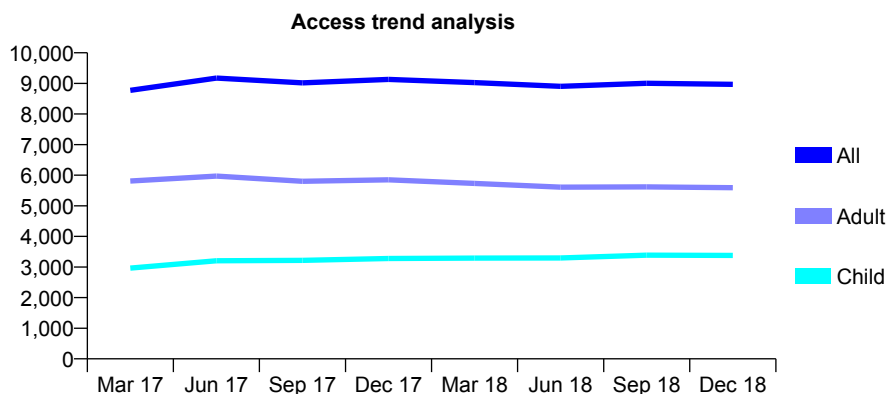
## Q58 - Vital Signs At a Glance Contract Report for 198900/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MARAH Limited |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/12/2011    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,838      |
| Carry forward general activity (UDA)        | 279         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £646,157.49 |

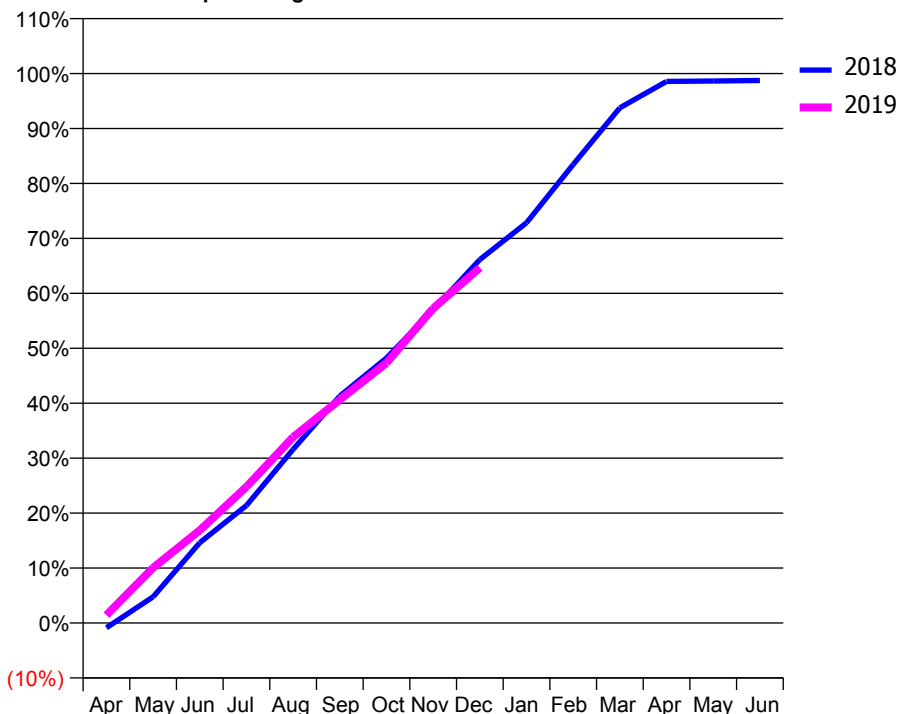
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,130         |                               |
| Quarter ending March 2018           | 9,026         | ↓                             |
| Quarter ending June 2018            | 8,905         | ↓                             |
| Quarter ending September 2018       | 9,006         | →                             |
| Quarter ending December 2018        | 8,971         | →                             |
| <b>Variance since December 2017</b> | <b>(1.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -191                              | 313    |
| May       | 1,041                             | 2,196  |
| June      | 3,193                             | 3,688  |
| July      | 4,674                             | 5,415  |
| August    | 6,901                             | 7,388  |
| September | 9,020                             | 8,873  |
| October   | 10,533                            | 10,335 |
| November  | 12,445                            | 12,502 |
| December  | 14,446                            | 14,119 |
| January   | 15,907                            |        |
| February  | 18,225                            |        |
| March     | 20,475                            |        |
| April     | 21,524                            |        |
| May       | 21,538                            |        |
| June      | 21,558                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 442      | 4,241       | 10.4%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 594      | 4,628       | 12.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,565    | 4,241       | 60.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,148    | 4,628       | 46.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 440      | 7,921       | 5.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 7,921       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 143      | 7,921       | 1.8%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

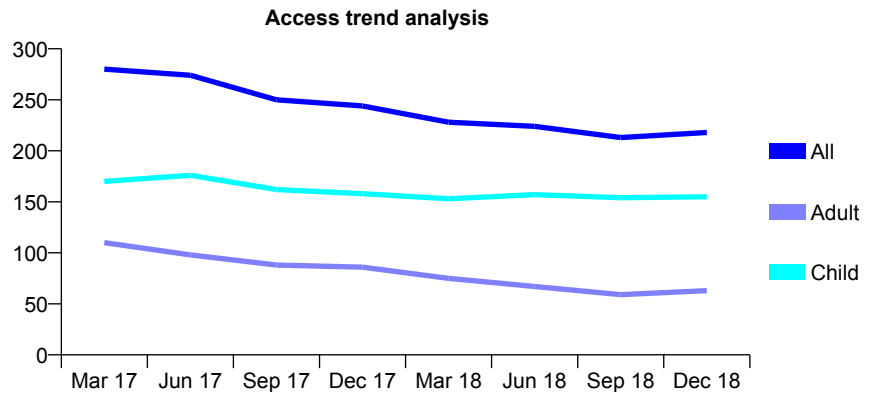
## Q58 - Vital Signs At a Glance Contract Report for 201162/0003 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR JG MCKEON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2010   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,872      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £50,796.22 |

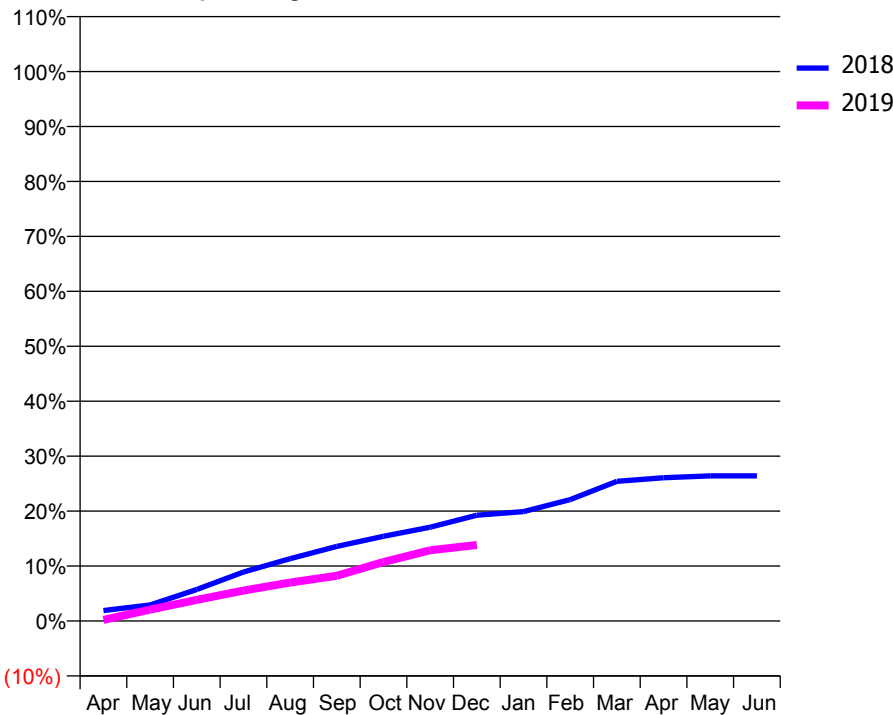
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 244            |                               |
| Quarter ending March 2018           | 228            | ↓                             |
| Quarter ending June 2018            | 224            | ↓                             |
| Quarter ending September 2018       | 213            | ↓                             |
| Quarter ending December 2018        | 218            | ↑                             |
| <b>Variance since December 2017</b> | <b>(10.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2018 | 2019 |
| April                             | 23   | 4    |
| May                               | 35   | 39   |
| June                              | 69   | 72   |
| July                              | 107  | 104  |
| August                            | 136  | 131  |
| September                         | 163  | 154  |
| October                           | 185  | 201  |
| November                          | 205  | 241  |
| December                          | 231  | 259  |
| January                           | 239  |      |
| February                          | 265  |      |
| March                             | 305  |      |
| April                             | 313  |      |
| May                               | 317  |      |
| June                              | 317  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 163         | 4.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 25          | 0.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 67       | 163         | 41.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 13       | 25          | 52.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 167         | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 167         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 167         | 0.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

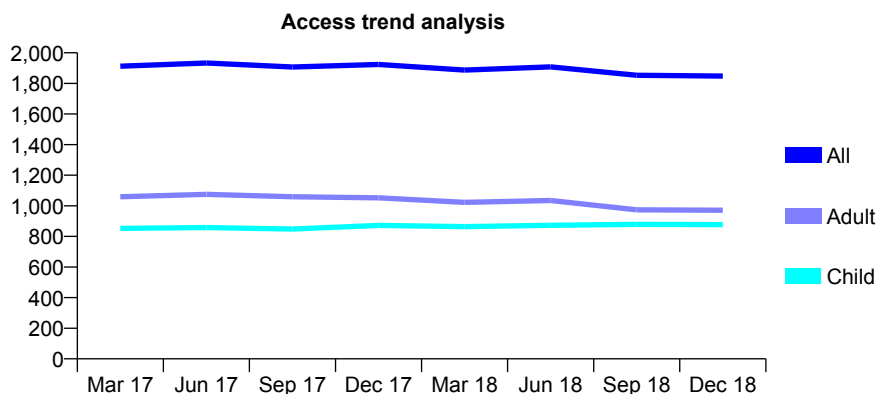
## Q58 - Vital Signs At a Glance Contract Report for 207837/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR RK DESAI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,943       |
| Carry forward general activity (UDA)        | -85         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £160,780.11 |

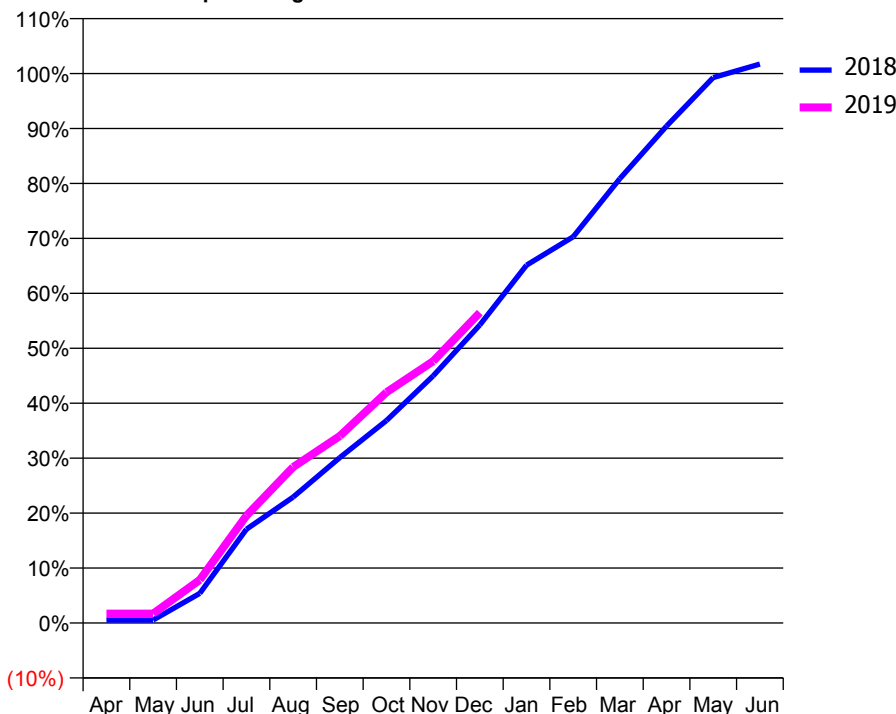
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,924         |                               |
| Quarter ending March 2018           | 1,887         | ↓                             |
| Quarter ending June 2018            | 1,908         | →                             |
| Quarter ending September 2018       | 1,853         | ↓                             |
| Quarter ending December 2018        | 1,848         | →                             |
| <b>Variance since December 2017</b> | <b>(4.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 27                                | 85    |
| May       | 27                                | 85    |
| June      | 267                               | 388   |
| July      | 843                               | 966   |
| August    | 1,132                             | 1,403 |
| September | 1,488                             | 1,682 |
| October   | 1,822                             | 2,076 |
| November  | 2,223                             | 2,356 |
| December  | 2,682                             | 2,792 |
| January   | 3,219                             |       |
| February  | 3,474                             |       |
| March     | 3,998                             |       |
| April     | 4,470                             |       |
| May       | 4,907                             |       |
| June      | 5,028                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 936         | 5.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 79       | 726         | 10.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 497      | 936         | 53.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 242      | 726         | 33.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 136      | 1,257       | 10.8%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 1,257       | 3.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 1,257       | 0.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



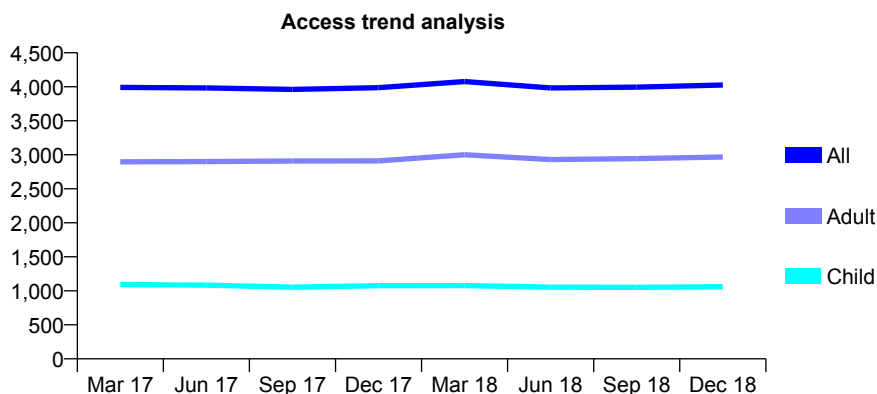
## Q58 - Vital Signs At a Glance Contract Report for 213632/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR HW CHAN   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | 286         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £298,124.40 |

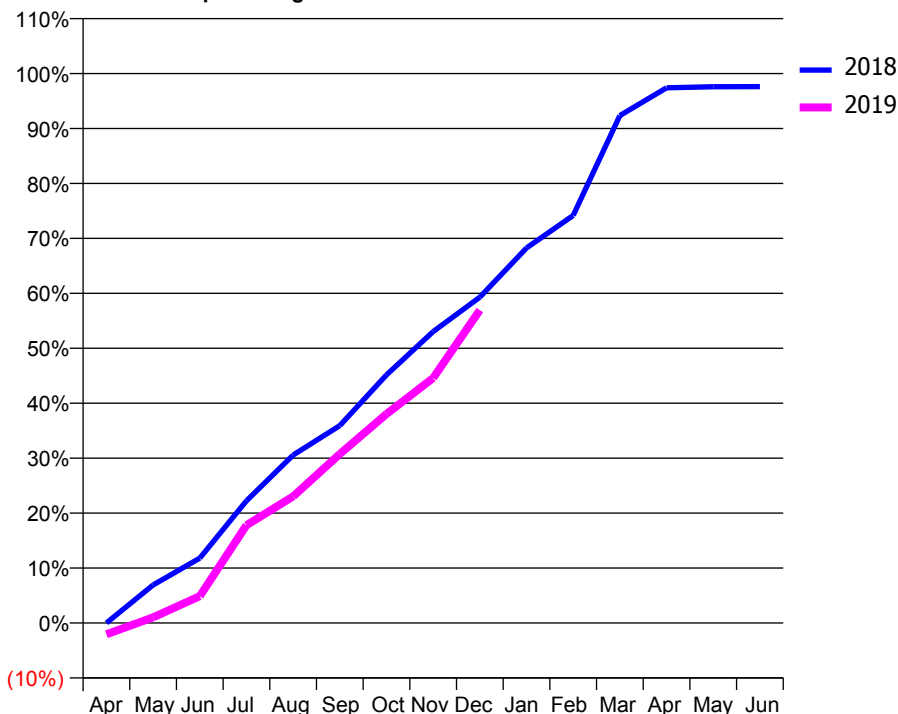
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,987       |                               |
| Quarter ending March 2018           | 4,078       | ↑                             |
| Quarter ending June 2018            | 3,984       | ↓                             |
| Quarter ending September 2018       | 3,995       | →                             |
| Quarter ending December 2018        | 4,026       | →                             |
| <b>Variance since December 2017</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | -248  |
| May       | 826                               | 123   |
| June      | 1,409                             | 586   |
| July      | 2,655                             | 2,137 |
| August    | 3,647                             | 2,764 |
| September | 4,287                             | 3,690 |
| October   | 5,387                             | 4,565 |
| November  | 6,331                             | 5,350 |
| December  | 7,077                             | 6,832 |
| January   | 8,147                             |       |
| February  | 8,852                             |       |
| March     | 11,022                            |       |
| April     | 11,623                            |       |
| May       | 11,648                            |       |
| June      | 11,649                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 1,051       | 2.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 148      | 2,643       | 5.6%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 727      | 1,051       | 69.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,723    | 2,643       | 65.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 3,426       | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 3,426       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3,426       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

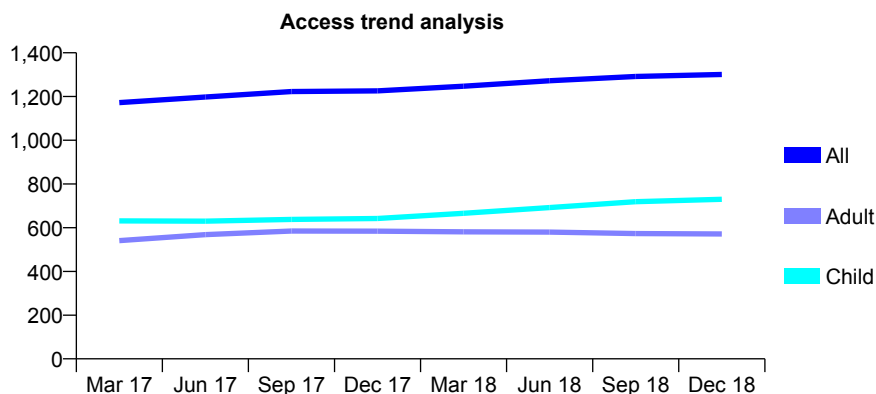
## Q58 - Vital Signs At a Glance Contract Report for 214248/0002 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Alexandra Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/09/2015                |
| Contract end date    |                           |

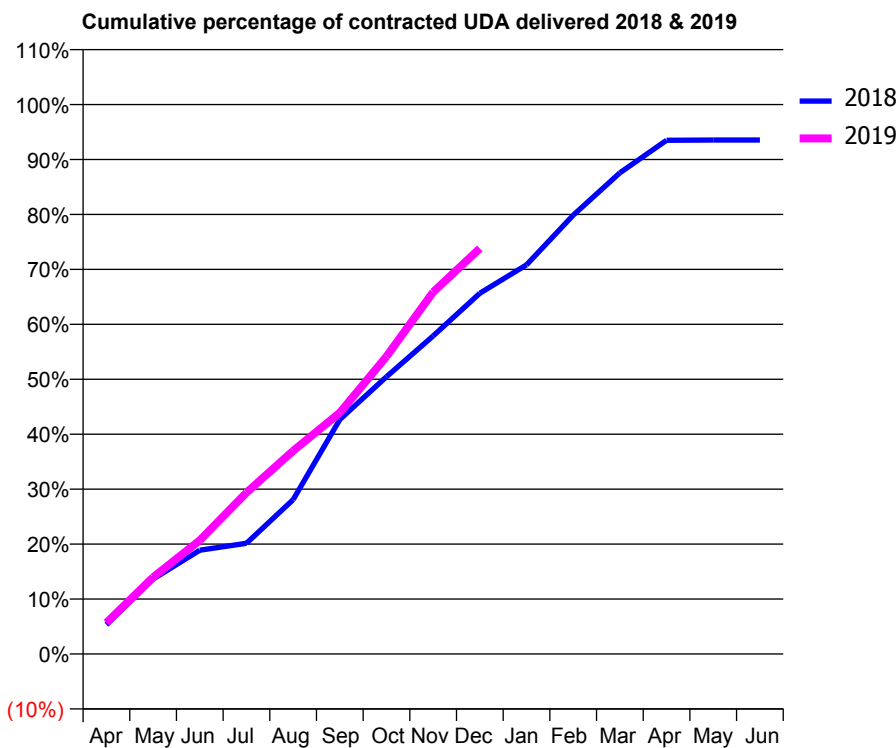
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,754      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £68,319.62 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,226       |                               |
| Quarter ending March 2018           | 1,247       | →                             |
| Quarter ending June 2018            | 1,272       | ↑                             |
| Quarter ending September 2018       | 1,292       | →                             |
| Quarter ending December 2018        | 1,301       | →                             |
| <b>Variance since December 2017</b> | <b>6.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 146   | 156   |
| May                               | 376   | 385   |
| June                              | 520   | 570   |
| July                              | 555   | 809   |
| August                            | 774   | 1,018 |
| September                         | 1,175 | 1,209 |
| October                           | 1,390 | 1,491 |
| November                          | 1,594 | 1,814 |
| December                          | 1,808 | 2,033 |
| January                           | 1,950 |       |
| February                          | 2,199 |       |
| March                             | 2,412 |       |
| April                             | 2,575 |       |
| May                               | 2,576 |       |
| June                              | 2,576 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 818         | 5.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 39       | 536         | 7.3%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 478      | 818         | 58.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 344      | 536         | 64.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 53       | 1,287       | 4.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,287       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 1,287       | 1.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

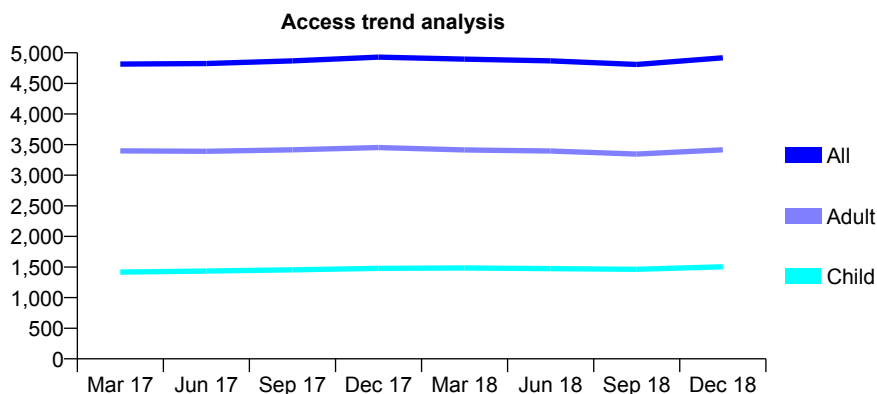
## Q58 - Vital Signs At a Glance Contract Report for 215090/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR SJ GORAN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

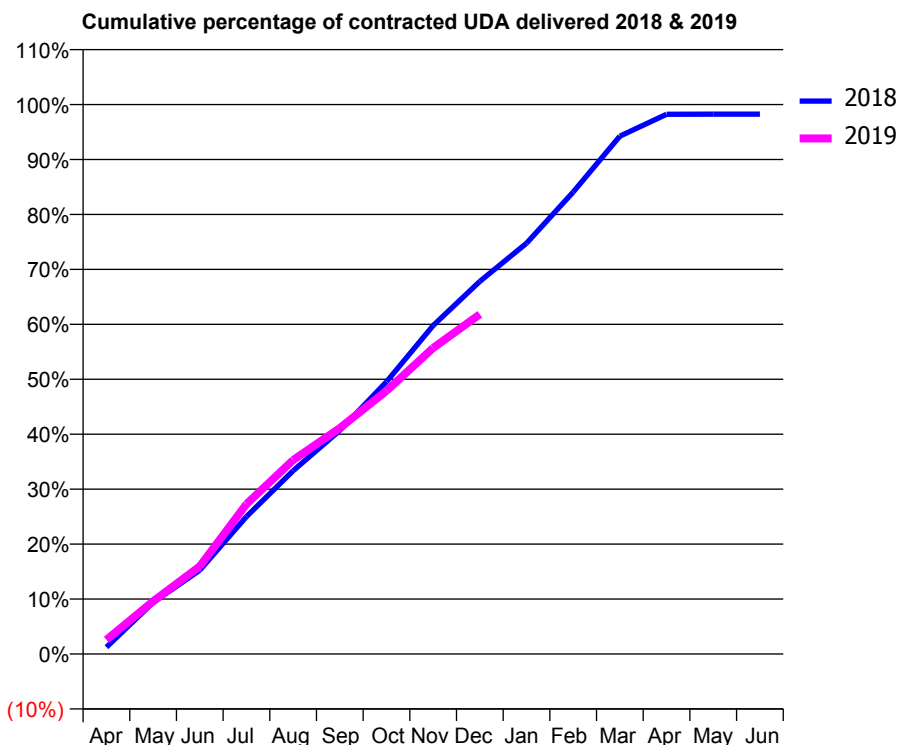
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,270      |
| Carry forward general activity (UDA)        | 232         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £361,133.52 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,930         |                               |
| Quarter ending March 2018           | 4,896         | →                             |
| Quarter ending June 2018            | 4,868         | →                             |
| Quarter ending September 2018       | 4,810         | ↓                             |
| Quarter ending December 2018        | 4,918         | ↑                             |
| <b>Variance since December 2017</b> | <b>(0.2%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 167                               | 342   |
| May       | 1,243                             | 1,275 |
| June      | 2,025                             | 2,116 |
| July      | 3,319                             | 3,621 |
| August    | 4,425                             | 4,683 |
| September | 5,399                             | 5,456 |
| October   | 6,574                             | 6,354 |
| November  | 7,934                             | 7,391 |
| December  | 9,000                             | 8,203 |
| January   | 9,920                             |       |
| February  | 11,156                            |       |
| March     | 12,506                            |       |
| April     | 13,035                            |       |
| May       | 13,037                            |       |
| June      | 13,037                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 136      | 1,362       | 10.0%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 662      | 3,023       | 21.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 693      | 1,362       | 50.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,105    | 3,023       | 36.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 774      | 4,175       | 18.5%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 4,175       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 4,175       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

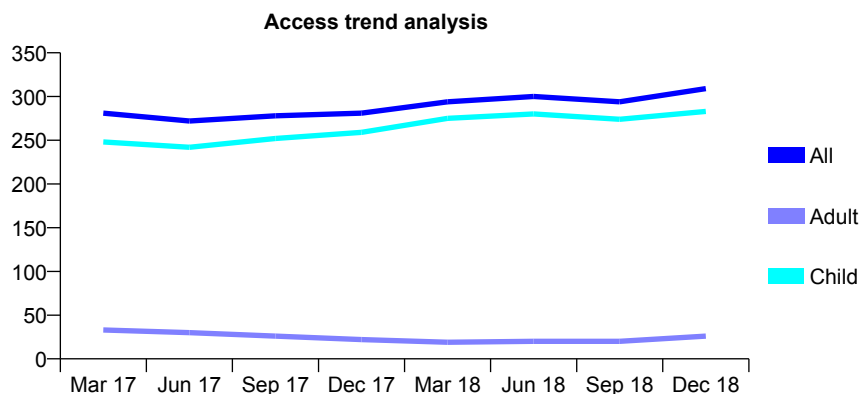
## Q58 - Vital Signs At a Glance Contract Report for 221643/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR R MISTRY  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 490        |
| Carry forward general activity (UDA)        | -9         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,782.76 |

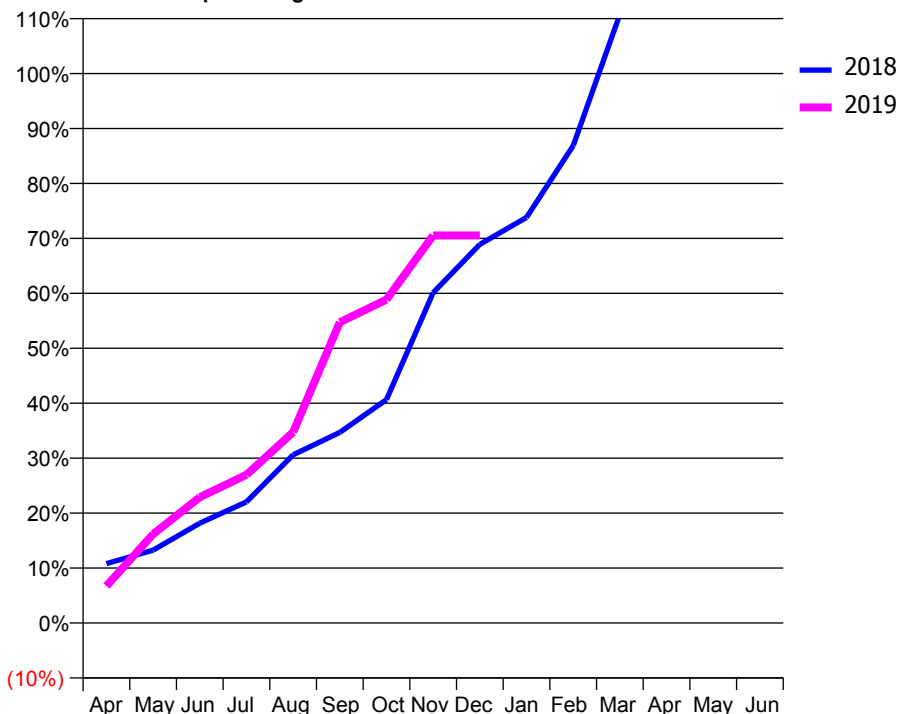
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 281          |                               |
| Quarter ending March 2018           | 294          | ↑                             |
| Quarter ending June 2018            | 300          | ↑                             |
| Quarter ending September 2018       | 294          | ↓                             |
| Quarter ending December 2018        | 309          | ↑                             |
| <b>Variance since December 2017</b> | <b>10.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 53                                | 33   |
| May       | 65                                | 79   |
| June      | 89                                | 112  |
| July      | 108                               | 132  |
| August    | 150                               | 170  |
| September | 170                               | 268  |
| October   | 199                               | 288  |
| November  | 295                               | 346  |
| December  | 338                               | 346  |
| January   | 362                               |      |
| February  | 426                               |      |
| March     | 543                               |      |
| April     | 564                               |      |
| May       | 564                               |      |
| June      | 564                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 274         | 3.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 7           | 0.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 157      | 274         | 57.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 7           | 42.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 262         | 1.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 262         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 262         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

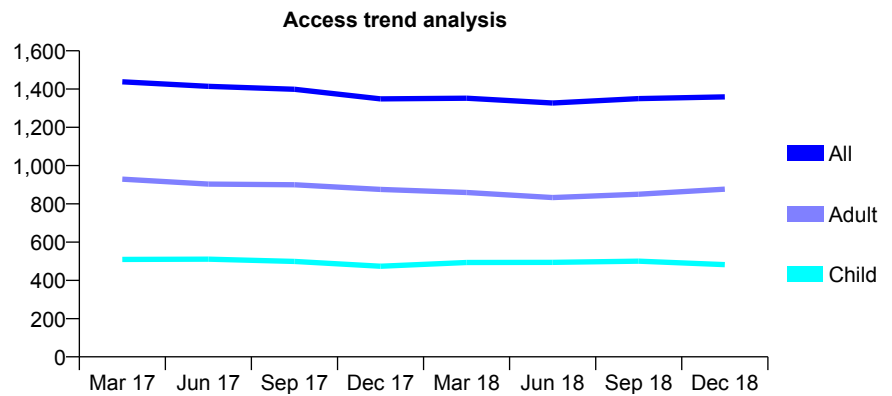
## Q58 - Vital Signs At a Glance Contract Report for 222135/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Potton Dental Partnership |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,562      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £87,928.40 |

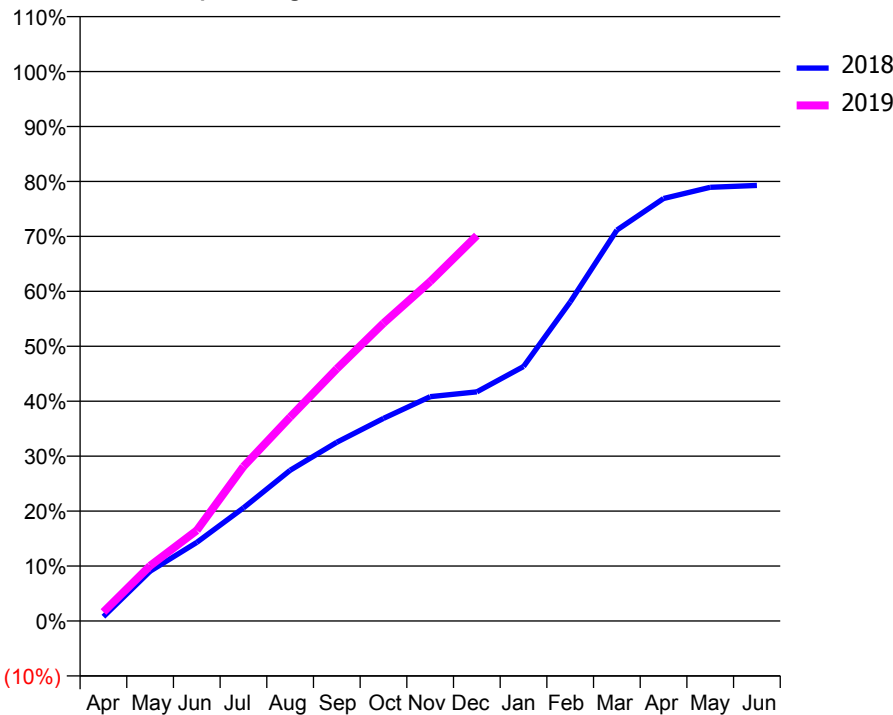
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,349       |                               |
| Quarter ending March 2018           | 1,352       | →                             |
| Quarter ending June 2018            | 1,327       | ↓                             |
| Quarter ending September 2018       | 1,350       | →                             |
| Quarter ending December 2018        | 1,359       | →                             |
| <b>Variance since December 2017</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 28                                | 58    |
| May       | 323                               | 358   |
| June      | 510                               | 587   |
| July      | 733                               | 1,001 |
| August    | 977                               | 1,322 |
| September | 1,158                             | 1,635 |
| October   | 1,313                             | 1,931 |
| November  | 1,454                             | 2,200 |
| December  | 1,486                             | 2,498 |
| January   | 1,649                             |       |
| February  | 2,068                             |       |
| March     | 2,534                             |       |
| April     | 2,739                             |       |
| May       | 2,812                             |       |
| June      | 2,824                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 492         | 5.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 104      | 835         | 12.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 175      | 492         | 35.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 318      | 835         | 38.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 82       | 1,174       | 7.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,174       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 1,174       | 0.7%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

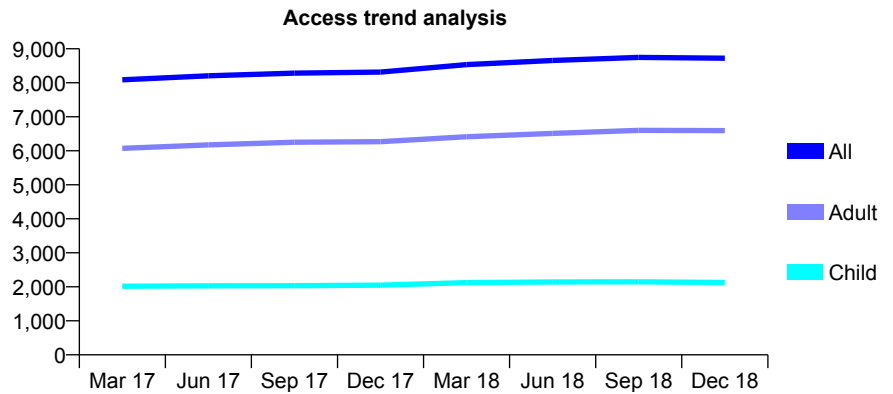
## Q58 - Vital Signs At a Glance Contract Report for 224618/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR UH PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,367      |
| Carry forward general activity (UDA)        | 215         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £434,893.05 |

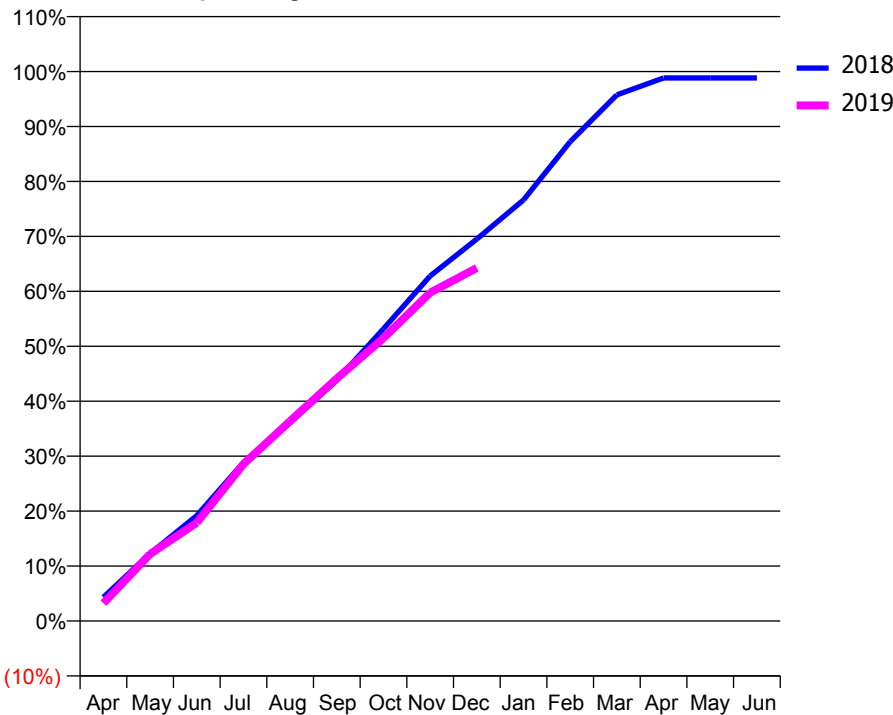
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,317       |                               |
| Quarter ending March 2018           | 8,536       | ↑                             |
| Quarter ending June 2018            | 8,655       | →                             |
| Quarter ending September 2018       | 8,748       | →                             |
| Quarter ending December 2018        | 8,724       | →                             |
| <b>Variance since December 2017</b> | <b>4.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 796                               | 594    |
| May       | 2,256                             | 2,241  |
| June      | 3,523                             | 3,286  |
| July      | 5,302                             | 5,243  |
| August    | 6,637                             | 6,683  |
| September | 8,052                             | 8,105  |
| October   | 9,769                             | 9,457  |
| November  | 11,533                            | 10,977 |
| December  | 12,766                            | 11,802 |
| January   | 14,075                            |        |
| February  | 16,023                            |        |
| March     | 17,585                            |        |
| April     | 18,150                            |        |
| May       | 18,150                            |        |
| June      | 18,152                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 122      | 2,307       | 5.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 650      | 6,795       | 9.6%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,589    | 2,307       | 68.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,124    | 6,795       | 60.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 354      | 7,334       | 4.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 7,334       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 7,334       | 0.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

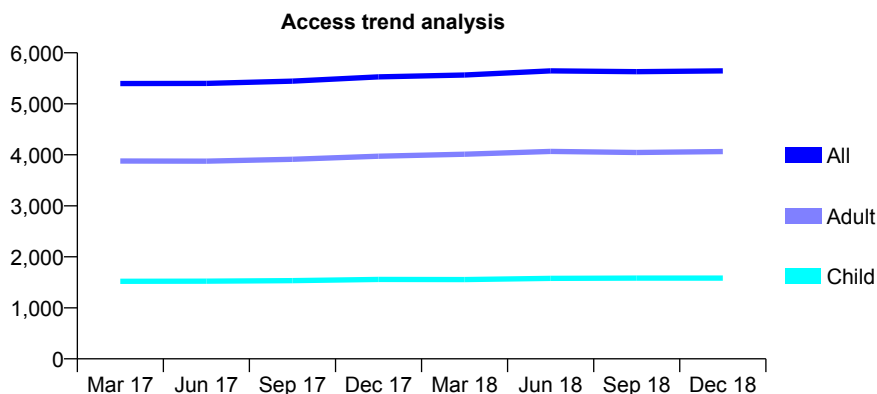
## Q58 - Vital Signs At a Glance Contract Report for 224618/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR UH PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

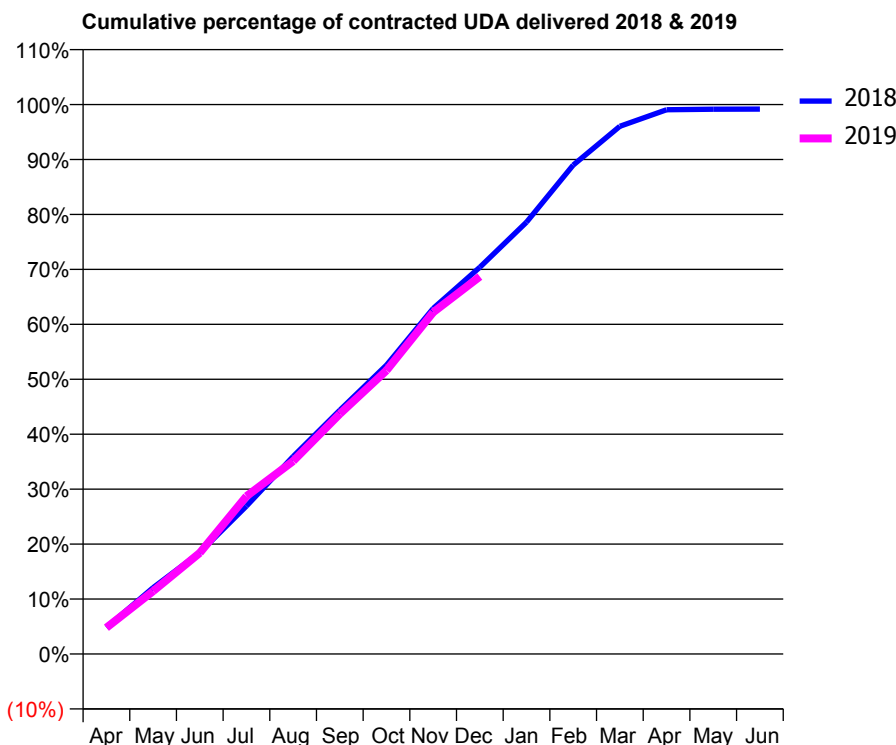
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,311      |
| Carry forward general activity (UDA)        | 109         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £324,238.84 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,528       |                               |
| Quarter ending March 2018           | 5,565       | →                             |
| Quarter ending June 2018            | 5,645       | →                             |
| Quarter ending September 2018       | 5,629       | →                             |
| Quarter ending December 2018        | 5,646       | →                             |
| <b>Variance since December 2017</b> | <b>2.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 645                               | 637   |
| May       | 1,607                             | 1,523 |
| June      | 2,461                             | 2,451 |
| July      | 3,584                             | 3,823 |
| August    | 4,786                             | 4,672 |
| September | 5,905                             | 5,816 |
| October   | 7,000                             | 6,869 |
| November  | 8,370                             | 8,276 |
| December  | 9,368                             | 9,142 |
| January   | 10,460                            |       |
| February  | 11,842                            |       |
| March     | 12,782                            |       |
| April     | 13,184                            |       |
| May       | 13,198                            |       |
| June      | 13,201                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 152      | 1,893       | 8.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 318      | 4,126       | 7.7%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,327    | 1,893       | 70.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,630    | 4,126       | 63.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 239      | 5,813       | 4.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 5,813       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 5,813       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

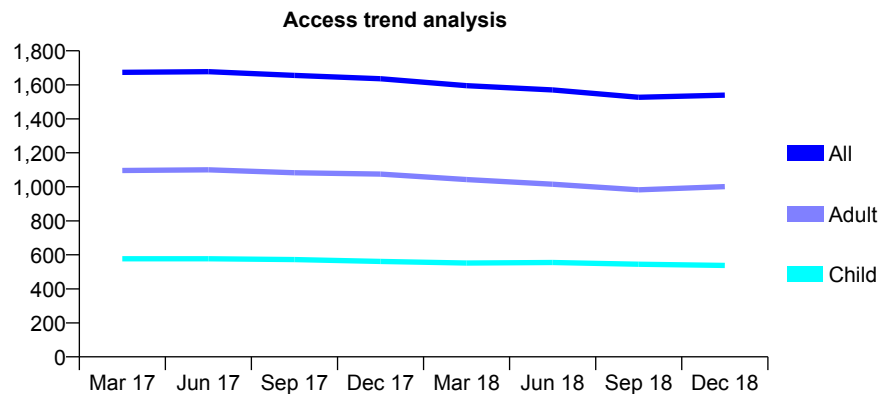
## Q58 - Vital Signs At a Glance Contract Report for 234478/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR SR WOODHOUSE |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 4,150      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £97,802.30 |

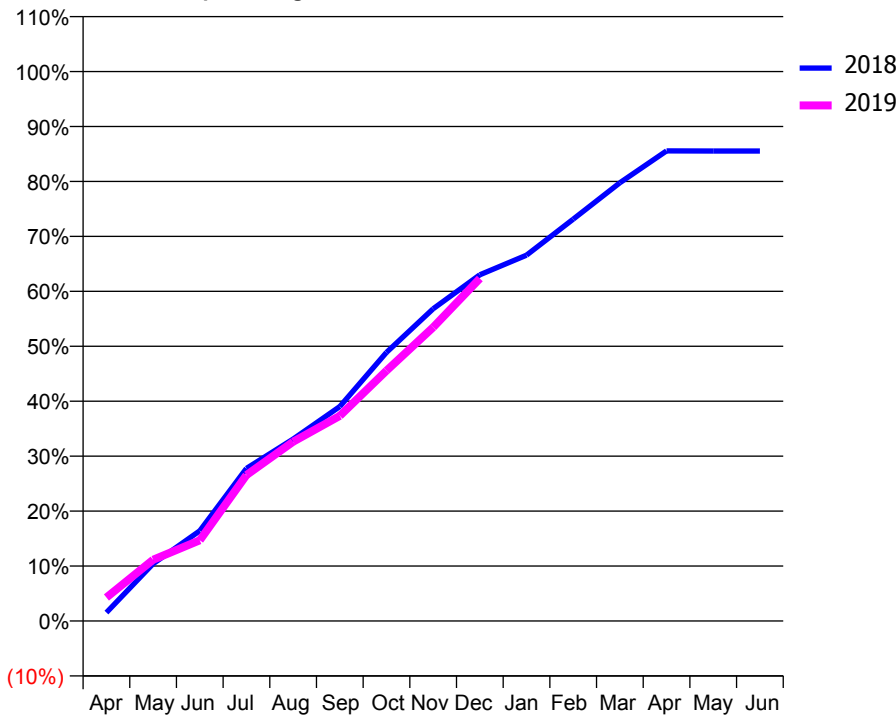
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,636         |                               |
| Quarter ending March 2018           | 1,595         | ↓                             |
| Quarter ending June 2018            | 1,570         | ↓                             |
| Quarter ending September 2018       | 1,527         | ↓                             |
| Quarter ending December 2018        | 1,539         | →                             |
| <b>Variance since December 2017</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 64                                | 178   |
| May       | 432                               | 463   |
| June      | 681                               | 609   |
| July      | 1,152                             | 1,103 |
| August    | 1,374                             | 1,354 |
| September | 1,620                             | 1,549 |
| October   | 2,029                             | 1,891 |
| November  | 2,358                             | 2,218 |
| December  | 2,615                             | 2,587 |
| January   | 2,763                             |       |
| February  | 3,034                             |       |
| March     | 3,310                             |       |
| April     | 3,551                             |       |
| May       | 3,550                             |       |
| June      | 3,550                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 642         | 4.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 82       | 919         | 8.9%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 430      | 642         | 67.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 504      | 919         | 54.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 84       | 1,454       | 5.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 1,454       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,454       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



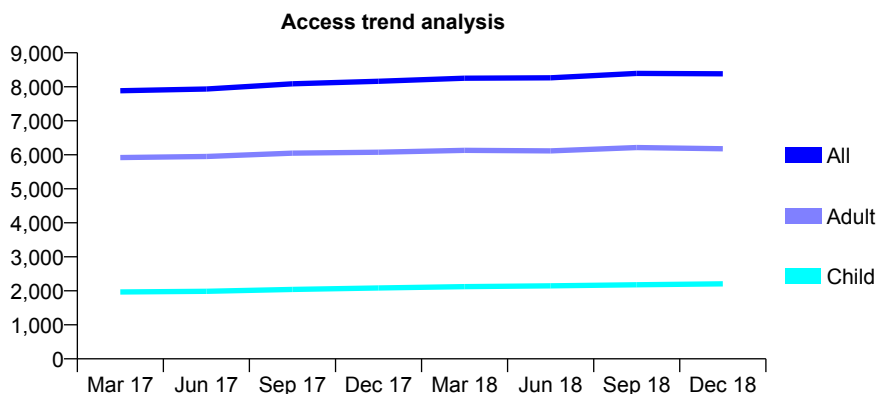
## Q58 - Vital Signs At a Glance Contract Report for 239348/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR M PATEL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,500      |
| Carry forward general activity (UDA)        | 19          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £654,107.24 |

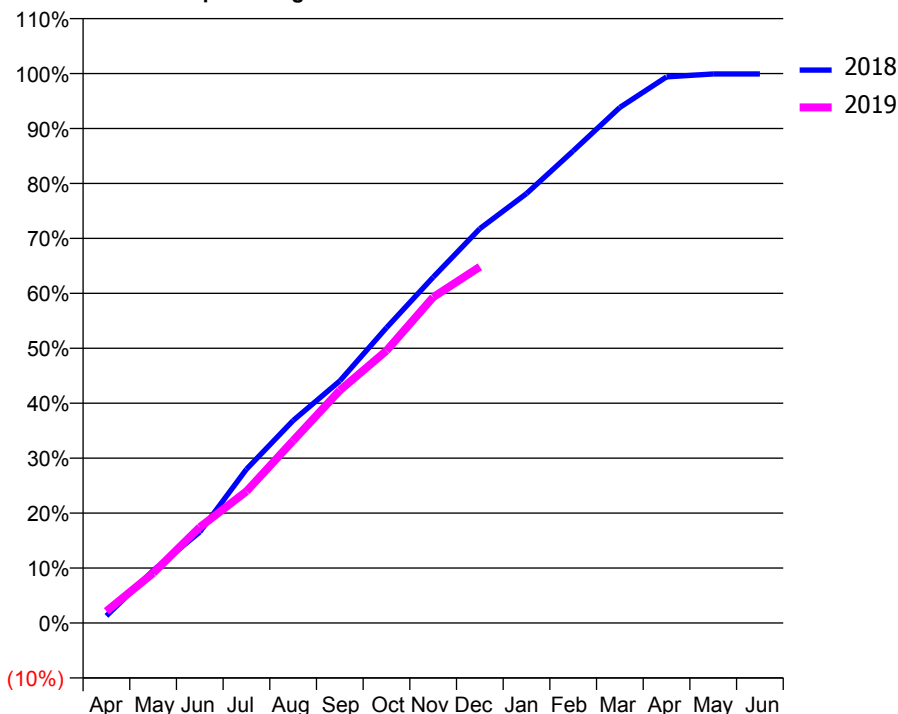
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,164       |                               |
| Quarter ending March 2018           | 8,253       | →                             |
| Quarter ending June 2018            | 8,264       | →                             |
| Quarter ending September 2018       | 8,395       | →                             |
| Quarter ending December 2018        | 8,381       | →                             |
| <b>Variance since December 2017</b> | <b>2.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 294                               | 486    |
| May       | 2,150                             | 2,043  |
| June      | 3,725                             | 3,922  |
| July      | 6,297                             | 5,391  |
| August    | 8,292                             | 7,467  |
| September | 9,914                             | 9,527  |
| October   | 12,093                            | 11,152 |
| November  | 14,160                            | 13,343 |
| December  | 16,150                            | 14,587 |
| January   | 17,583                            |        |
| February  | 19,333                            |        |
| March     | 21,114                            |        |
| April     | 22,361                            |        |
| May       | 22,481                            |        |
| June      | 22,481                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 140      | 2,113       | 6.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 847      | 5,414       | 15.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 966      | 2,113       | 45.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,055    | 5,414       | 38.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 264      | 6,584       | 4.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 111      | 6,584       | 1.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 254      | 6,584       | 3.9%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

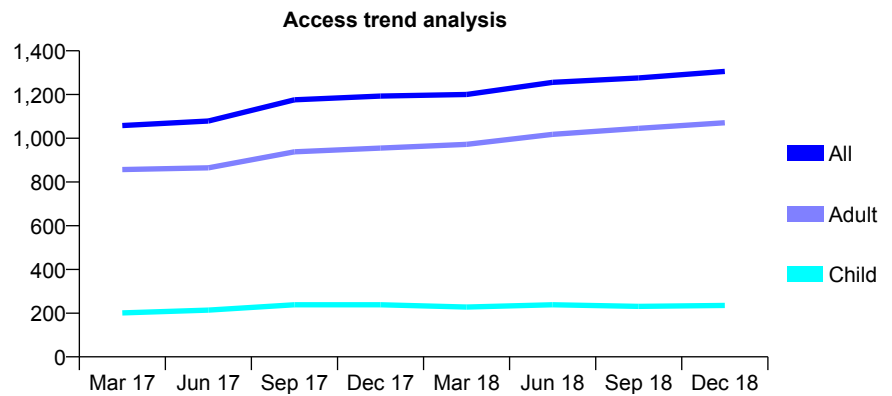
## Q58 - Vital Signs At a Glance Contract Report for 239682/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MISS DM PATEL |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,600       |
| Carry forward general activity (UDA)        | -37         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £134,746.38 |

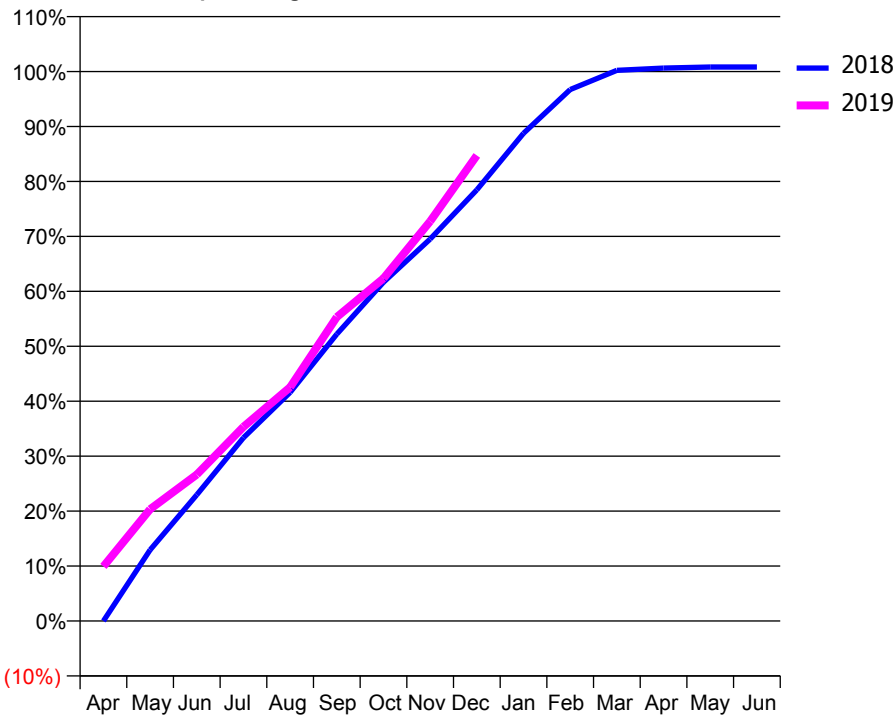
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,193       |                               |
| Quarter ending March 2018           | 1,200       | →                             |
| Quarter ending June 2018            | 1,256       | ↑                             |
| Quarter ending September 2018       | 1,276       | →                             |
| Quarter ending December 2018        | 1,306       | ↑                             |
| <b>Variance since December 2017</b> | <b>9.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 457   |
| May       | 596                               | 936   |
| June      | 1,056                             | 1,227 |
| July      | 1,535                             | 1,626 |
| August    | 1,914                             | 1,957 |
| September | 2,402                             | 2,545 |
| October   | 2,835                             | 2,868 |
| November  | 3,198                             | 3,346 |
| December  | 3,610                             | 3,898 |
| January   | 4,083                             |       |
| February  | 4,449                             |       |
| March     | 4,610                             |       |
| April     | 4,629                             |       |
| May       | 4,638                             |       |
| June      | 4,638                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 238         | 12.2%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 293      | 1,186       | 24.7%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 112      | 238         | 47.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 429      | 1,186       | 36.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 130      | 1,409       | 9.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 1,409       | 1.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 1,409       | 0.9%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

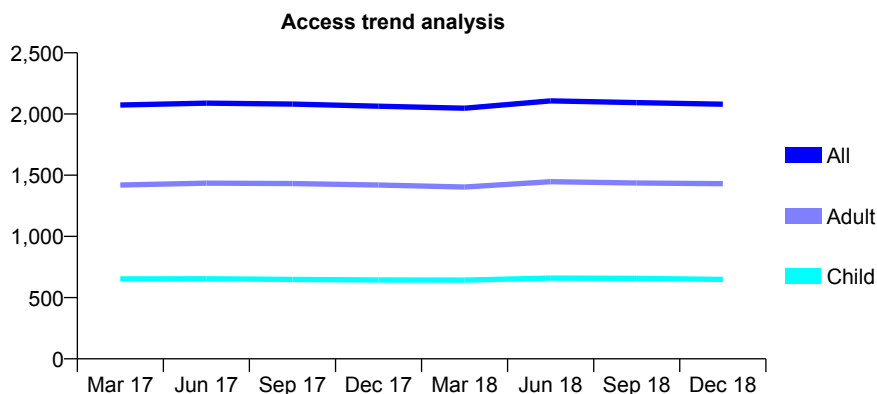
## Q58 - Vital Signs At a Glance Contract Report for 241393/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR SH ALI    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2009   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,500       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £192,338.54 |

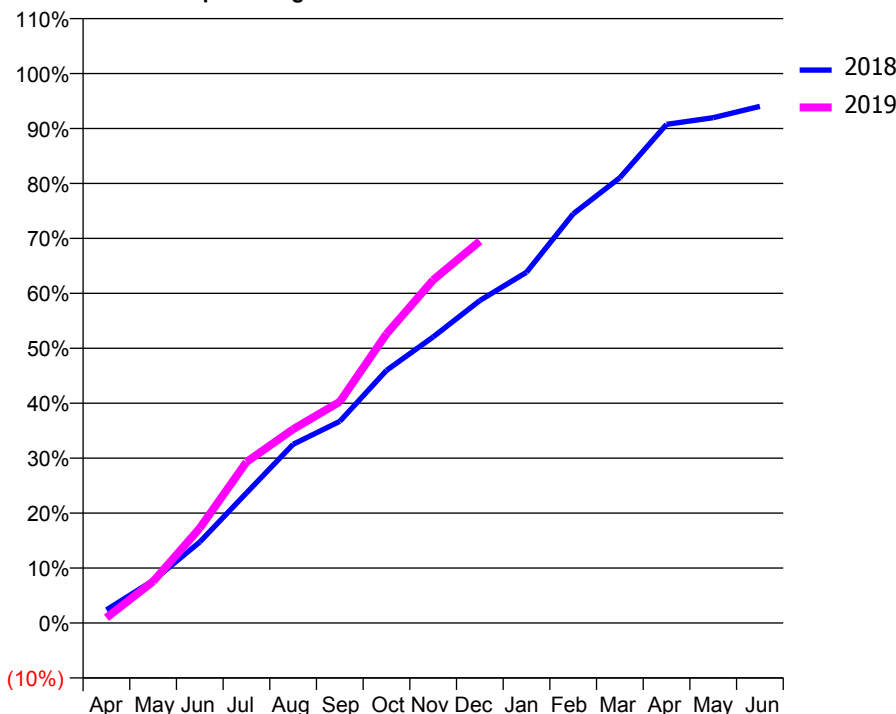
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,064       |                               |
| Quarter ending March 2018           | 2,047       | →                             |
| Quarter ending June 2018            | 2,107       | ↑                             |
| Quarter ending September 2018       | 2,093       | →                             |
| Quarter ending December 2018        | 2,080       | →                             |
| <b>Variance since December 2017</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 156                               | 62    |
| May       | 503                               | 492   |
| June      | 958                               | 1,122 |
| July      | 1,539                             | 1,905 |
| August    | 2,115                             | 2,293 |
| September | 2,386                             | 2,618 |
| October   | 2,989                             | 3,420 |
| November  | 3,385                             | 4,058 |
| December  | 3,815                             | 4,517 |
| January   | 4,149                             |       |
| February  | 4,840                             |       |
| March     | 5,268                             |       |
| April     | 5,899                             |       |
| May       | 5,977                             |       |
| June      | 6,111                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 606         | 8.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 226      | 1,114       | 20.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 271      | 606         | 44.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 173      | 1,114       | 15.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 226      | 1,472       | 15.4%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,472       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 1,472       | 3.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

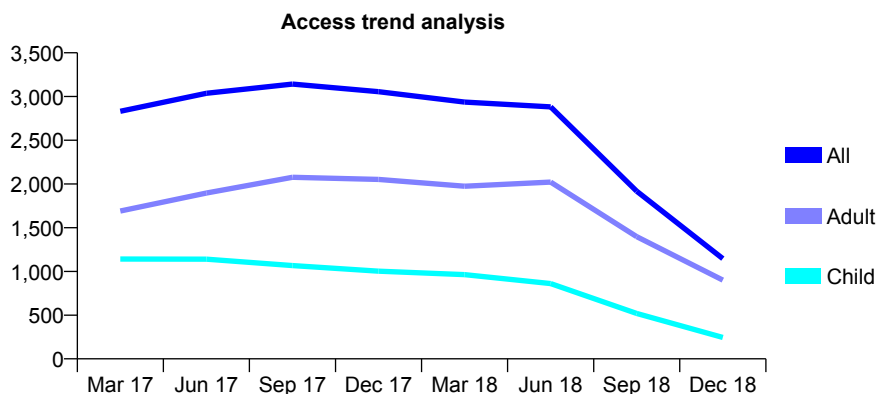
## Q58 - Vital Signs At a Glance Contract Report for 243760/0002 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Broughton Dental Partnership |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2007                   |
| Contract end date    | 31/05/2018                   |

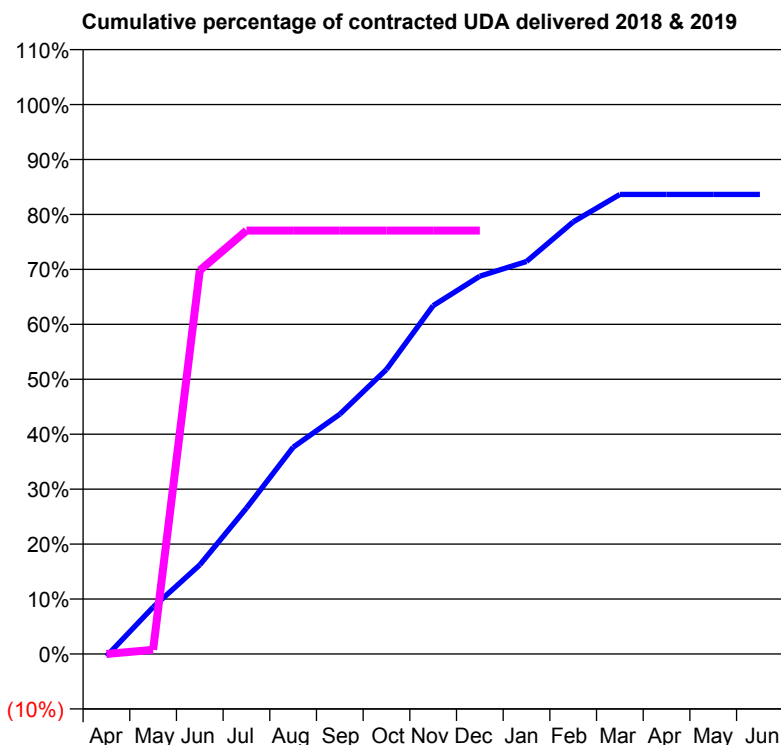
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,161      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £26,828.81 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 3,055          |                               |
| Quarter ending March 2018           | 2,937          | ↓                             |
| Quarter ending June 2018            | 2,882          | ↓                             |
| Quarter ending September 2018       | 1,917          | ↓                             |
| Quarter ending December 2018        | 1,146          | ↓                             |
| <b>Variance since December 2017</b> | <b>(62.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -29                               | 0    |
| May       | 594                               | 9    |
| June      | 1,129                             | 810  |
| July      | 1,850                             | 895  |
| August    | 2,620                             | 895  |
| September | 3,040                             | 895  |
| October   | 3,607                             | 895  |
| November  | 4,415                             | 895  |
| December  | 4,788                             | 895  |
| January   | 4,974                             |      |
| February  | 5,477                             |      |
| March     | 5,825                             |      |
| April     | 5,825                             |      |
| May       | 5,825                             |      |
| June      | 5,824                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 150         | 0.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 12       | 456         | 2.6%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 29       | 150         | 19.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 79       | 456         | 17.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 63       | 604         | 10.4%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 604         | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 604         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

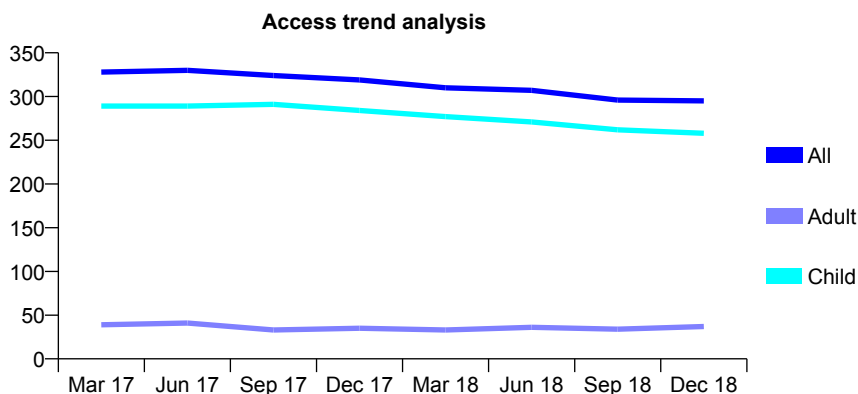
## Q58 - Vital Signs At a Glance Contract Report for 244740/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR AN FLATTERS |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

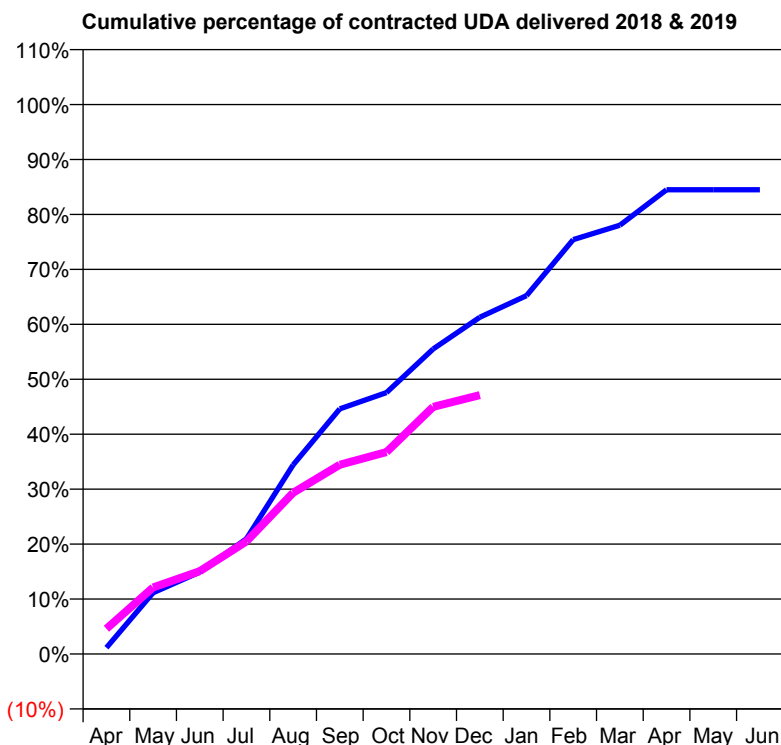
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 610        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,525.09 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 319           |                               |
| Quarter ending March 2018           | 310           | ↓                             |
| Quarter ending June 2018            | 307           | →                             |
| Quarter ending September 2018       | 296           | ↓                             |
| Quarter ending December 2018        | 295           | →                             |
| <b>Variance since December 2017</b> | <b>(7.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 7                                 | 28   |
| May       | 68                                | 74   |
| June      | 91                                | 92   |
| July      | 128                               | 125  |
| August    | 210                               | 179  |
| September | 272                               | 210  |
| October   | 290                               | 224  |
| November  | 339                               | 274  |
| December  | 374                               | 287  |
| January   | 398                               |      |
| February  | 460                               |      |
| March     | 476                               |      |
| April     | 515                               |      |
| May       | 515                               |      |
| June      | 515                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 258         | 1.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 12          | 0.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 170      | 258         | 65.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7        | 12          | 58.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 241         | 0.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 241         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 241         | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

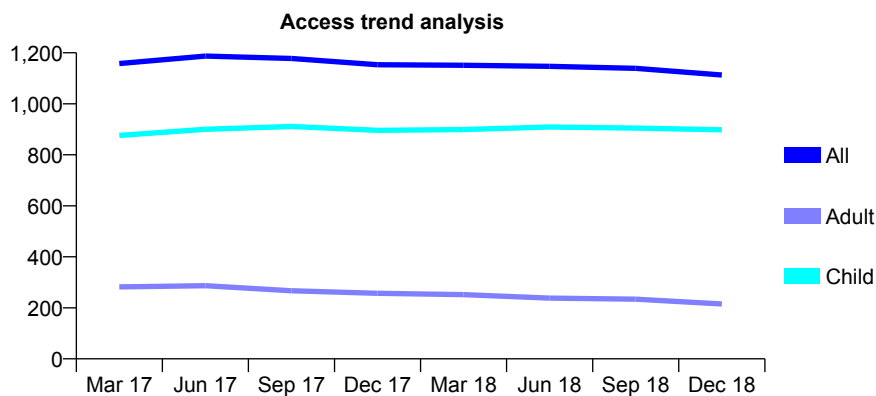
## Q58 - Vital Signs At a Glance Contract Report for 244961/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR RF COLIN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

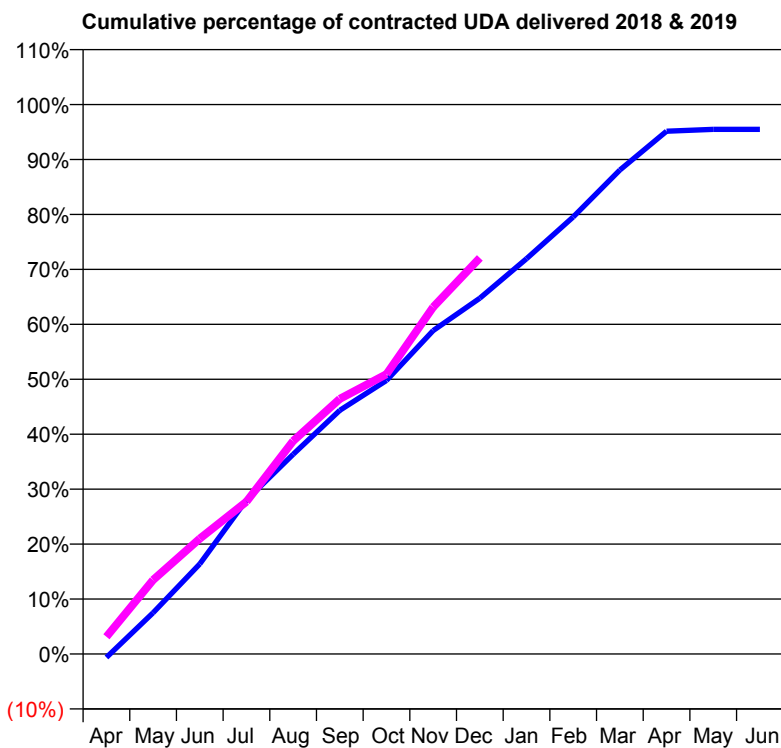
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,850      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £46,217.75 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,153         |                               |
| Quarter ending March 2018           | 1,151         | →                             |
| Quarter ending June 2018            | 1,147         | →                             |
| Quarter ending September 2018       | 1,139         | →                             |
| Quarter ending December 2018        | 1,113         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -12                               | 58    |
| May       | 139                               | 250   |
| June      | 303                               | 389   |
| July      | 518                               | 513   |
| August    | 672                               | 717   |
| September | 821                               | 859   |
| October   | 921                               | 942   |
| November  | 1,089                             | 1,168 |
| December  | 1,198                             | 1,334 |
| January   | 1,331                             |       |
| February  | 1,471                             |       |
| March     | 1,629                             |       |
| April     | 1,760                             |       |
| May       | 1,766                             |       |
| June      | 1,766                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 983         | 4.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 155         | 10.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 591      | 983         | 60.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 94       | 155         | 60.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 13       | 1,039       | 1.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,039       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,039       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

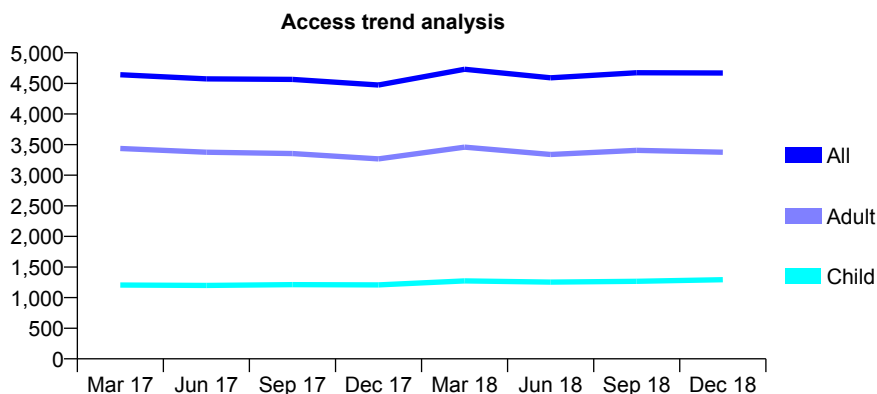
## Q58 - Vital Signs At a Glance Contract Report for 245240/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR A PELUSO  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,200      |
| Carry forward general activity (UDA)        | 273         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £339,482.48 |

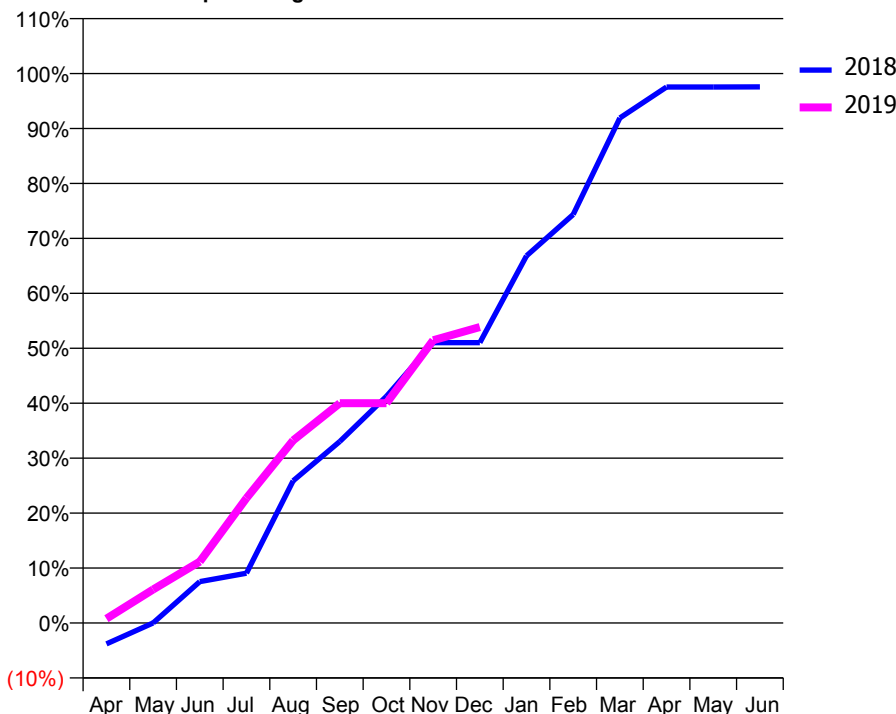
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,474       |                               |
| Quarter ending March 2018           | 4,731       | ↑                             |
| Quarter ending June 2018            | 4,592       | ↓                             |
| Quarter ending September 2018       | 4,674       | →                             |
| Quarter ending December 2018        | 4,669       | →                             |
| <b>Variance since December 2017</b> | <b>4.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -427                              | 87    |
| May       | 2                                 | 683   |
| June      | 845                               | 1,251 |
| July      | 1,015                             | 2,546 |
| August    | 2,898                             | 3,723 |
| September | 3,700                             | 4,481 |
| October   | 4,622                             | 4,481 |
| November  | 5,715                             | 5,763 |
| December  | 5,715                             | 6,033 |
| January   | 7,484                             |       |
| February  | 8,326                             |       |
| March     | 10,294                            |       |
| April     | 10,924                            |       |
| May       | 10,926                            |       |
| June      | 10,927                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 95       | 1,124       | 8.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 514      | 2,657       | 19.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 614      | 1,124       | 54.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,189    | 2,657       | 44.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 414      | 3,126       | 13.2%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 3,126       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 3,126       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

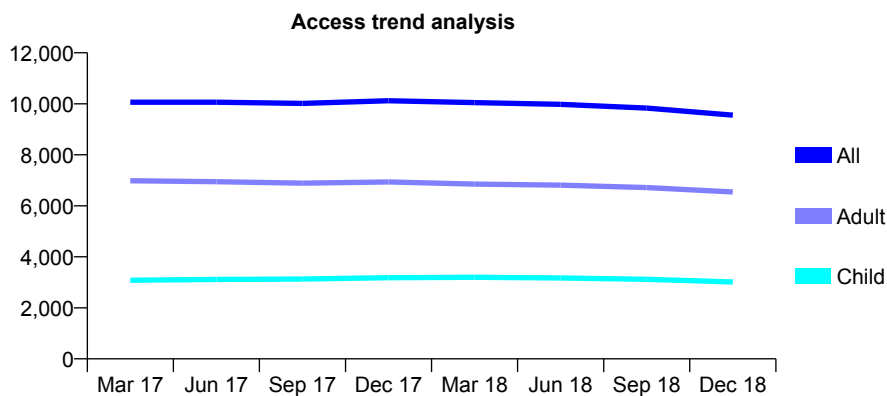
## Q58 - Vital Signs At a Glance Contract Report for 245240/0002 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Stratford Road Dental Practice |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,415      |
| Carry forward general activity (UDA)        | 489         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £599,676.27 |

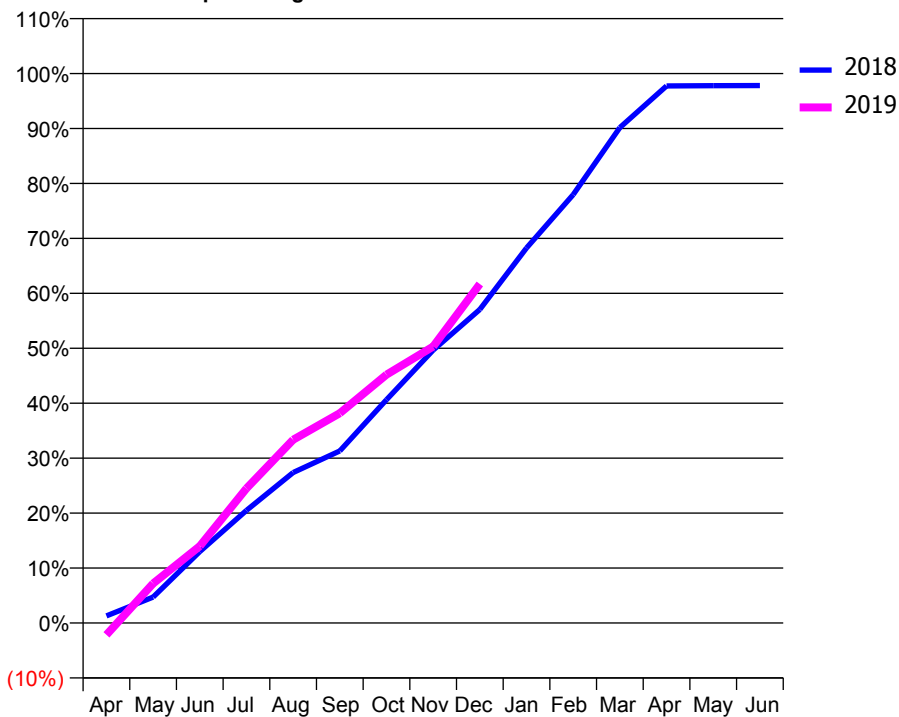
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 10,118        |                               |
| Quarter ending March 2018           | 10,049        | →                             |
| Quarter ending June 2018            | 9,979         | →                             |
| Quarter ending September 2018       | 9,835         | ↓                             |
| Quarter ending December 2018        | 9,558         | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 294                               | -489   |
| May       | 1,058                             | 1,614  |
| June      | 2,914                             | 3,137  |
| July      | 4,592                             | 5,488  |
| August    | 6,141                             | 7,479  |
| September | 7,017                             | 8,561  |
| October   | 9,108                             | 10,131 |
| November  | 11,132                            | 11,279 |
| December  | 12,790                            | 13,828 |
| January   | 15,296                            |        |
| February  | 17,473                            |        |
| March     | 20,211                            |        |
| April     | 21,905                            |        |
| May       | 21,920                            |        |
| June      | 21,925                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 357      | 3,252       | 11.0%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 964      | 6,407       | 15.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,998    | 3,252       | 61.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,821    | 6,407       | 59.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 554      | 7,546       | 7.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 83       | 7,546       | 1.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 7,546       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



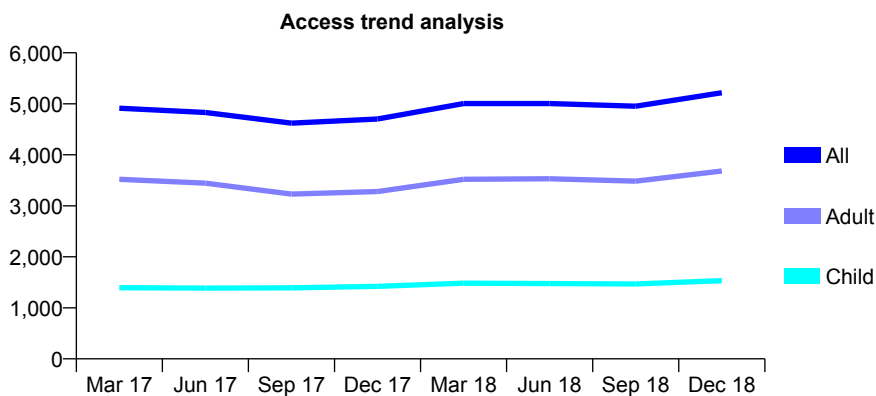
## Q58 - Vital Signs At a Glance Contract Report for 245240/0007 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR A PELUSO  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 18/08/2012   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,145      |
| Carry forward general activity (UDA)        | -54         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £229,944.86 |

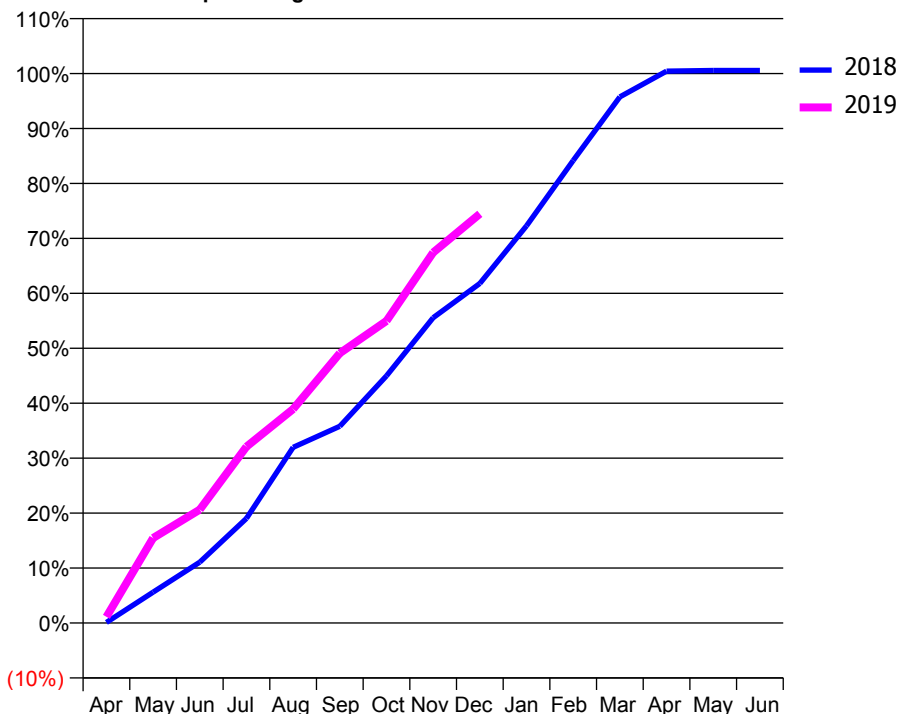
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 4,702        |                               |
| Quarter ending March 2018           | 5,004        | ↑                             |
| Quarter ending June 2018            | 5,006        | →                             |
| Quarter ending September 2018       | 4,952        | ↓                             |
| Quarter ending December 2018        | 5,216        | ↑                             |
| <b>Variance since December 2017</b> | <b>10.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 11                                | 114   |
| May       | 570                               | 1,569 |
| June      | 1,125                             | 2,093 |
| July      | 1,932                             | 3,255 |
| August    | 3,243                             | 3,950 |
| September | 3,633                             | 4,982 |
| October   | 4,564                             | 5,577 |
| November  | 5,636                             | 6,841 |
| December  | 6,268                             | 7,553 |
| January   | 7,332                             |       |
| February  | 8,540                             |       |
| March     | 9,713                             |       |
| April     | 10,189                            |       |
| May       | 10,200                            |       |
| June      | 10,200                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 100      | 1,675       | 6.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 325      | 2,755       | 11.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 996      | 1,675       | 59.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,118    | 2,755       | 40.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 457      | 4,162       | 11.0%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 4,162       | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 4,162       | 0.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

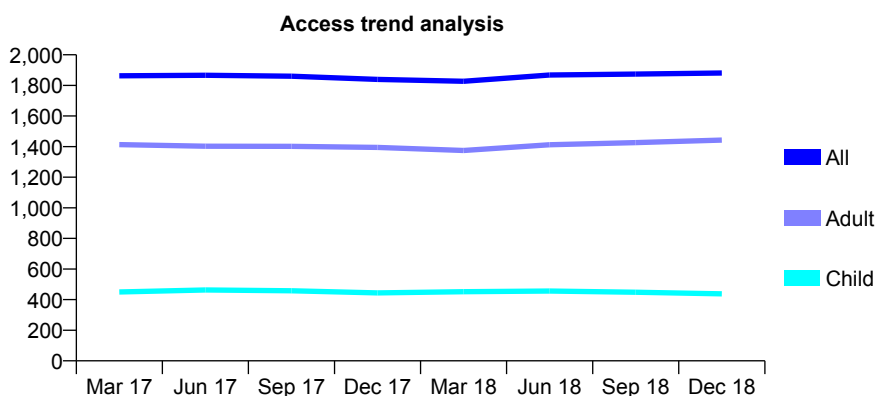
## Q58 - Vital Signs At a Glance Contract Report for 246263/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR NF FARYAD |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,525       |
| Carry forward general activity (UDA)        | -54         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £244,031.98 |

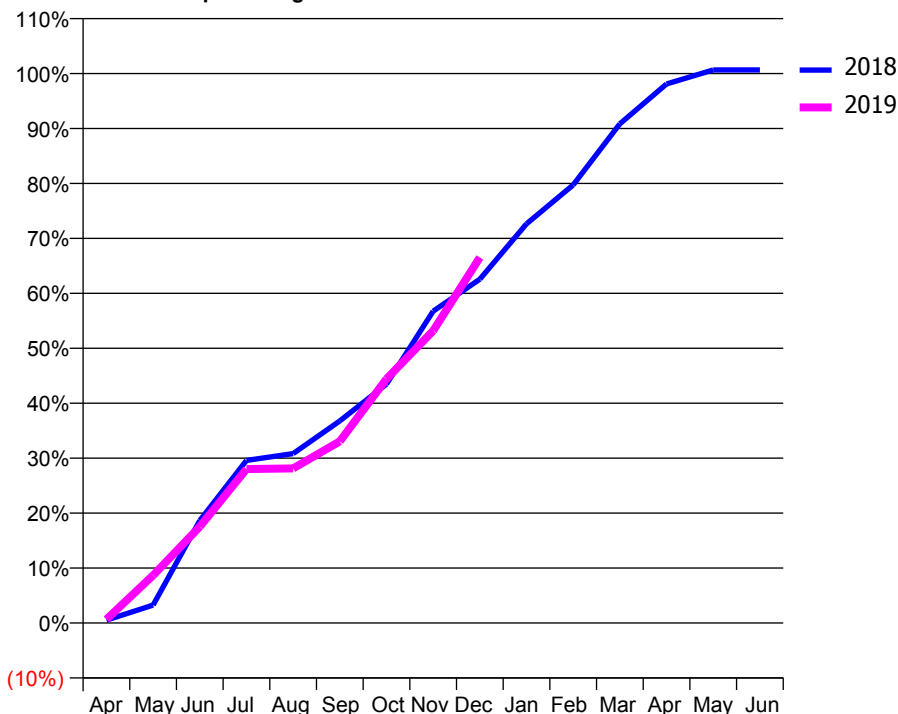
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,839       |                               |
| Quarter ending March 2018           | 1,827       | →                             |
| Quarter ending June 2018            | 1,868       | ↑                             |
| Quarter ending September 2018       | 1,874       | →                             |
| Quarter ending December 2018        | 1,881       | →                             |
| <b>Variance since December 2017</b> | <b>2.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 44                                | 57    |
| May       | 279                               | 740   |
| June      | 1,590                             | 1,494 |
| July      | 2,523                             | 2,388 |
| August    | 2,629                             | 2,400 |
| September | 3,135                             | 2,819 |
| October   | 3,706                             | 3,788 |
| November  | 4,837                             | 4,533 |
| December  | 5,333                             | 5,671 |
| January   | 6,193                             |       |
| February  | 6,796                             |       |
| March     | 7,745                             |       |
| April     | 8,362                             |       |
| May       | 8,579                             |       |
| June      | 8,579                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 501         | 8.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 151      | 1,355       | 11.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 289      | 501         | 57.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 670      | 1,355       | 49.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 94       | 1,634       | 5.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,634       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,634       | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

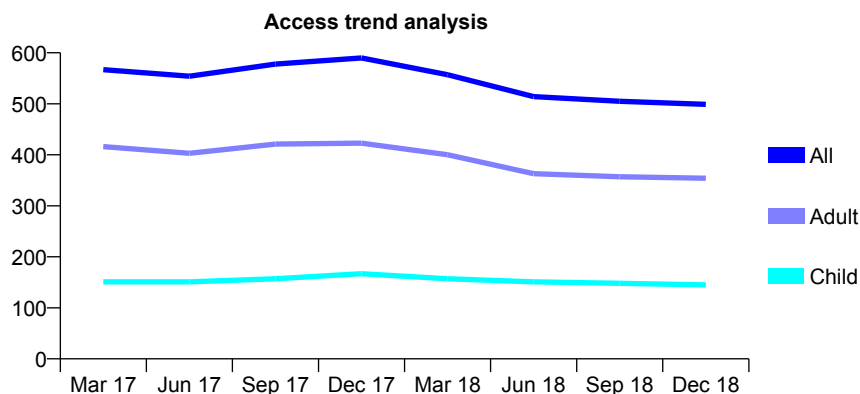
## Q58 - Vital Signs At a Glance Contract Report for 251240/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MISS NB YELLA |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/02/2008    |
| Contract end date    |               |

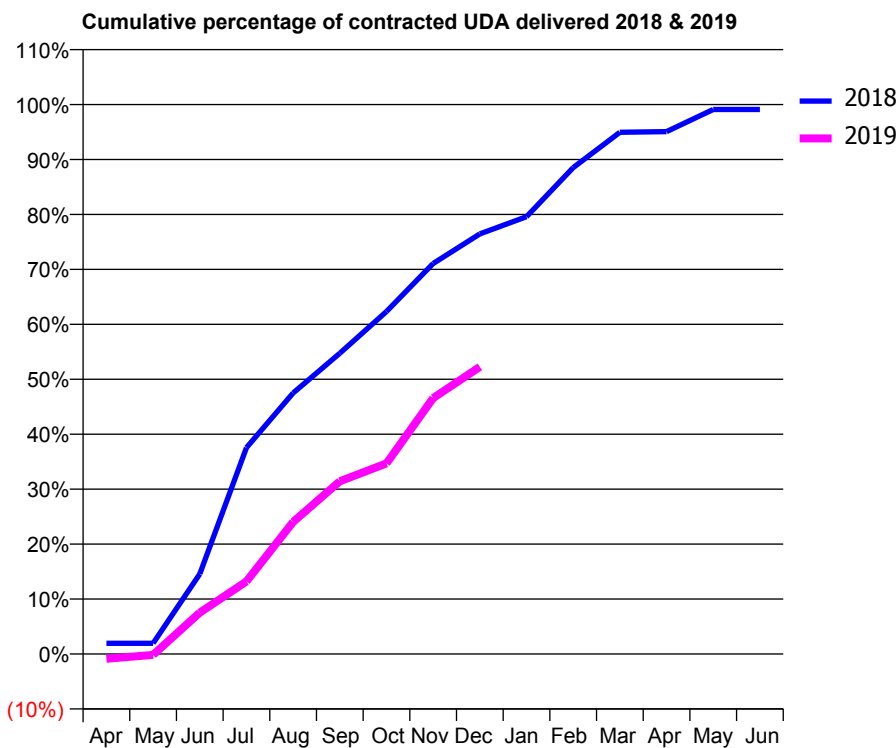
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,679      |
| Carry forward general activity (UDA)        | 15         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £48,998.24 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 590            |                               |
| Quarter ending March 2018           | 557            | ↓                             |
| Quarter ending June 2018            | 514            | ↓                             |
| Quarter ending September 2018       | 505            | ↓                             |
| Quarter ending December 2018        | 499            | ↓                             |
| <b>Variance since December 2017</b> | <b>(15.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 33                                | -15  |
| May       | 33                                | -3   |
| June      | 245                               | 126  |
| July      | 630                               | 222  |
| August    | 797                               | 403  |
| September | 919                               | 528  |
| October   | 1,047                             | 582  |
| November  | 1,193                             | 782  |
| December  | 1,284                             | 877  |
| January   | 1,336                             |      |
| February  | 1,486                             |      |
| March     | 1,594                             |      |
| April     | 1,596                             |      |
| May       | 1,664                             |      |
| June      | 1,664                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 146         | 7.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 159         | 5.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 70       | 146         | 47.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 43       | 159         | 27.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 32       | 257         | 12.5%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 257         | 1.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 257         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

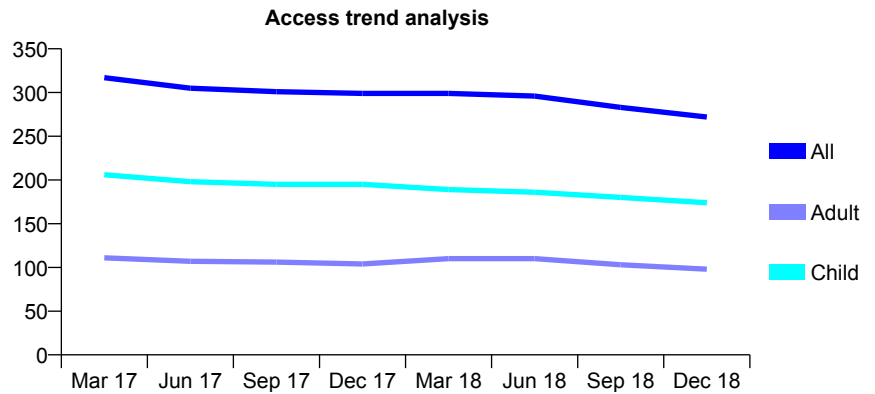
## Q58 - Vital Signs At a Glance Contract Report for 256528/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR JW BRAZIER |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

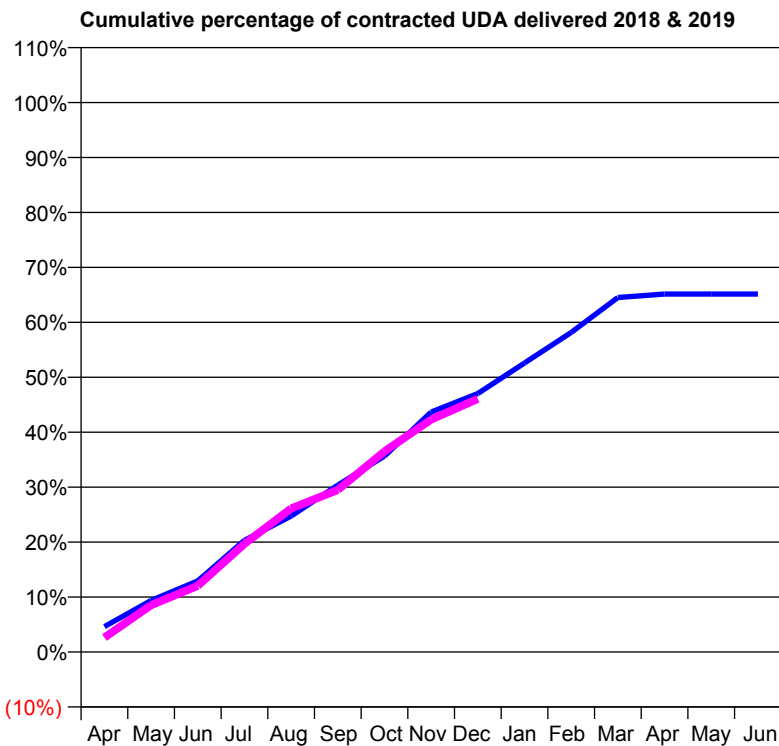
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 800        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,705.00 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 299           |                               |
| Quarter ending March 2018           | 299           | →                             |
| Quarter ending June 2018            | 296           | ↓                             |
| Quarter ending September 2018       | 283           | ↓                             |
| Quarter ending December 2018        | 272           | ↓                             |
| <b>Variance since December 2017</b> | <b>(9.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 37                                | 21   |
| May       | 75                                | 68   |
| June      | 104                               | 96   |
| July      | 163                               | 158  |
| August    | 198                               | 209  |
| September | 243                               | 236  |
| October   | 285                               | 292  |
| November  | 349                               | 338  |
| December  | 376                               | 369  |
| January   | 421                               |      |
| February  | 465                               |      |
| March     | 516                               |      |
| April     | 521                               |      |
| May       | 521                               |      |
| June      | 521                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 199         | 6.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 69          | 13.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 125      | 199         | 62.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 34       | 69          | 49.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 261         | 3.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 261         | 1.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 261         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

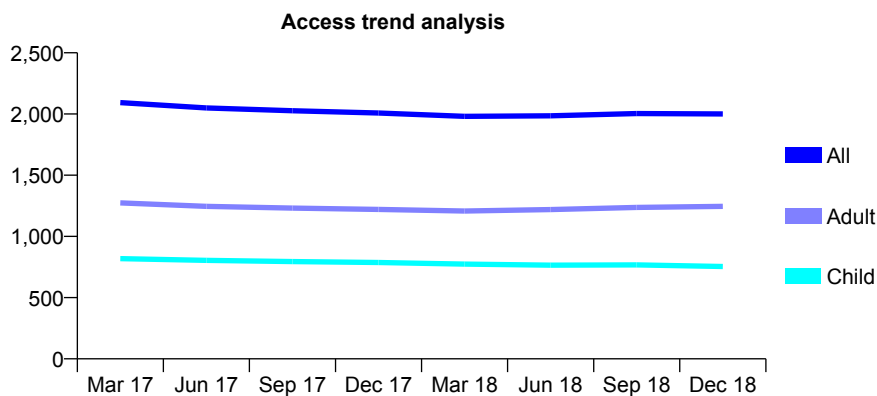
## Q58 - Vital Signs At a Glance Contract Report for 257141/0002 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Cloves Dental Practice |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/07/2012             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,200       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £166,353.18 |

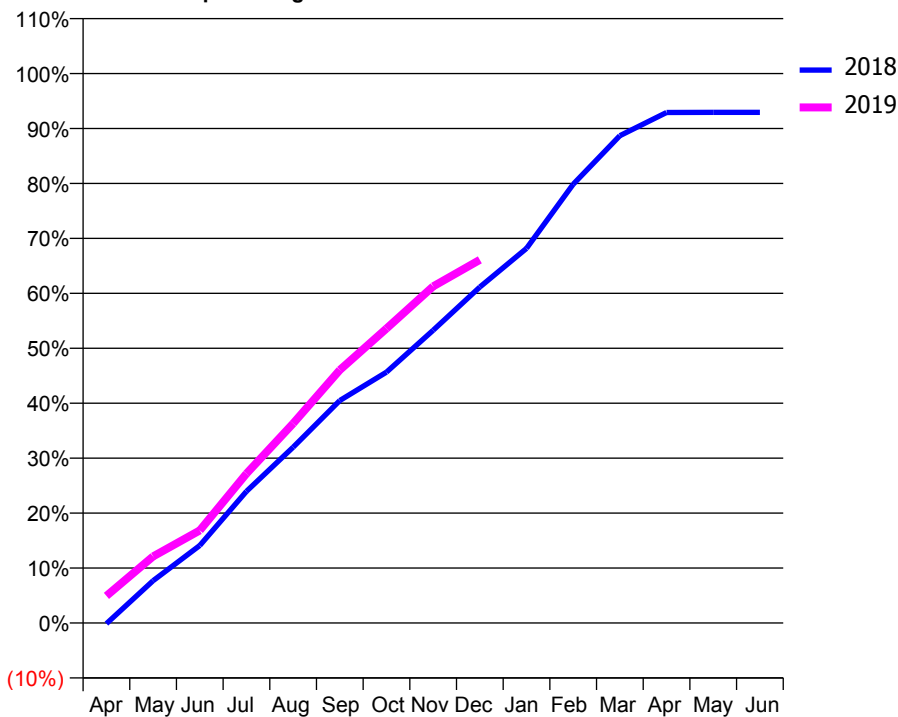
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,008         |                               |
| Quarter ending March 2018           | 1,981         | ↓                             |
| Quarter ending June 2018            | 1,985         | →                             |
| Quarter ending September 2018       | 2,004         | →                             |
| Quarter ending December 2018        | 2,000         | →                             |
| <b>Variance since December 2017</b> | <b>(0.4%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -9                                | 356   |
| May       | 555                               | 874   |
| June      | 1,016                             | 1,214 |
| July      | 1,726                             | 1,958 |
| August    | 2,303                             | 2,615 |
| September | 2,914                             | 3,315 |
| October   | 3,287                             | 3,860 |
| November  | 3,836                             | 4,410 |
| December  | 4,403                             | 4,759 |
| January   | 4,909                             |       |
| February  | 5,749                             |       |
| March     | 6,386                             |       |
| April     | 6,690                             |       |
| May       | 6,690                             |       |
| June      | 6,690                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,014       | 9.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 236      | 1,506       | 15.7%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 710      | 1,014       | 70.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 989      | 1,506       | 65.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 151      | 2,382       | 6.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 2,382       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 2,382       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

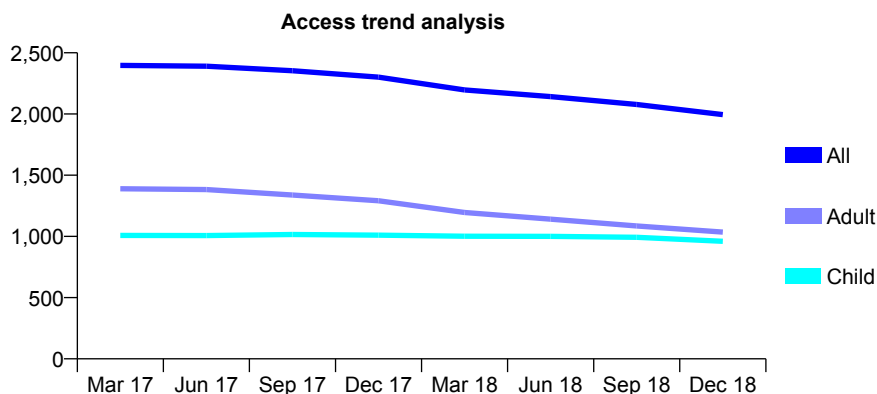
## Q58 - Vital Signs At a Glance Contract Report for 258598/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR S OLDHAM  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2007   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,667       |
| Carry forward general activity (UDA)        | 87          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £119,170.70 |

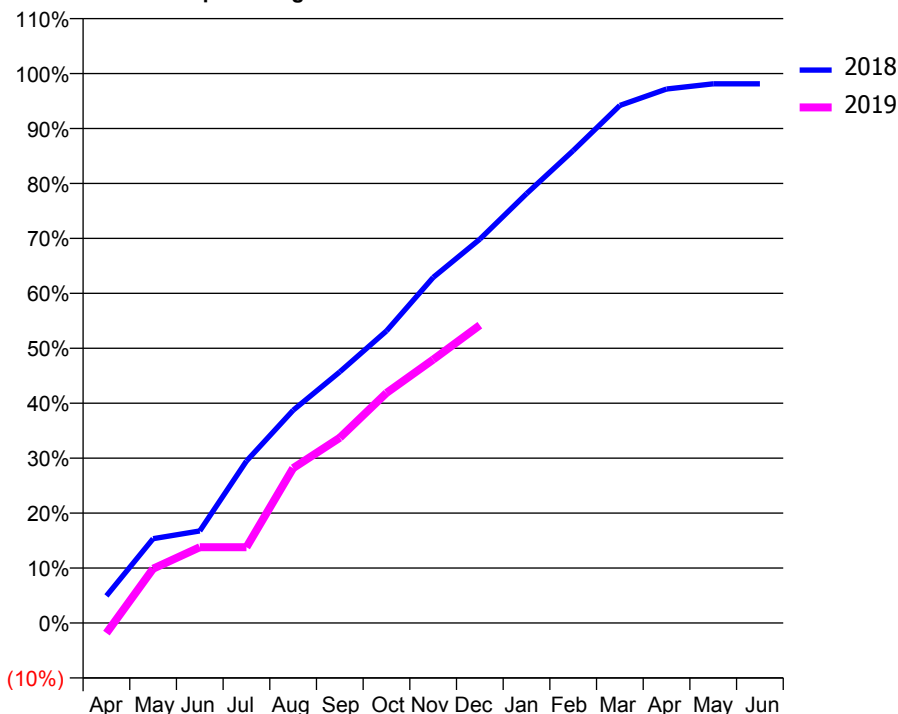
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 2,301          |                               |
| Quarter ending March 2018           | 2,197          | ↓                             |
| Quarter ending June 2018            | 2,142          | ↓                             |
| Quarter ending September 2018       | 2,078          | ↓                             |
| Quarter ending December 2018        | 1,995          | ↓                             |
| <b>Variance since December 2017</b> | <b>(13.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 231   | -87   |
| May       | 717   | 461   |
| June      | 782   | 644   |
| July      | 1,376 | 644   |
| August    | 1,807 | 1,316 |
| September | 2,133 | 1,574 |
| October   | 2,481 | 1,954 |
| November  | 2,935 | 2,237 |
| December  | 3,260 | 2,529 |
| January   | 3,646 |       |
| February  | 4,012 |       |
| March     | 4,396 |       |
| April     | 4,536 |       |
| May       | 4,579 |       |
| June      | 4,579 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 67       | 965         | 6.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 81       | 747         | 10.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 493      | 965         | 51.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 344      | 747         | 46.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 147      | 1,605       | 9.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,605       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 1,605       | 0.7%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

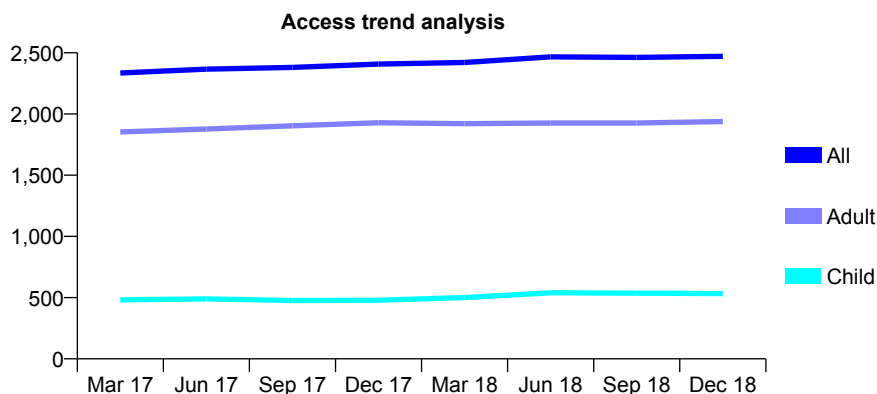
## Q58 - Vital Signs At a Glance Contract Report for 261483/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR BP PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,200       |
| Carry forward general activity (UDA)        | -1          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £155,334.18 |

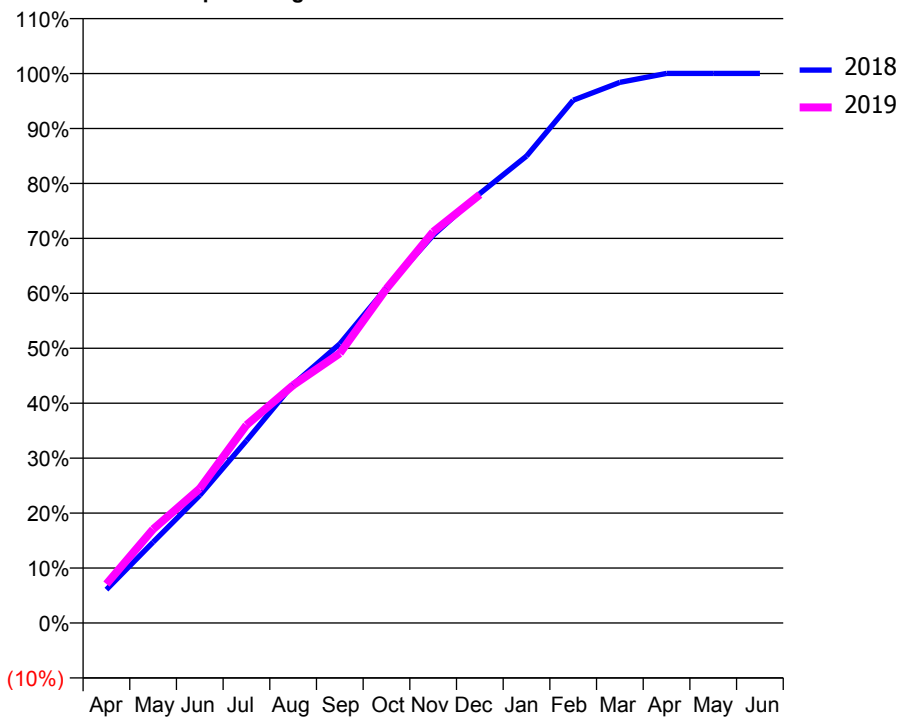
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,408       |                               |
| Quarter ending March 2018           | 2,421       | →                             |
| Quarter ending June 2018            | 2,467       | →                             |
| Quarter ending September 2018       | 2,462       | →                             |
| Quarter ending December 2018        | 2,471       | →                             |
| <b>Variance since December 2017</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 377                               | 440   |
| May       | 913                               | 1,058 |
| June      | 1,440                             | 1,517 |
| July      | 2,058                             | 2,234 |
| August    | 2,693                             | 2,684 |
| September | 3,150                             | 3,044 |
| October   | 3,783                             | 3,773 |
| November  | 4,374                             | 4,414 |
| December  | 4,846                             | 4,834 |
| January   | 5,268                             |       |
| February  | 5,898                             |       |
| March     | 6,100                             |       |
| April     | 6,202                             |       |
| May       | 6,202                             |       |
| June      | 6,202                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 601         | 5.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 277      | 2,279       | 12.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 328      | 601         | 54.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,303    | 2,279       | 57.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 224      | 2,301       | 9.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 2,301       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 2,301       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

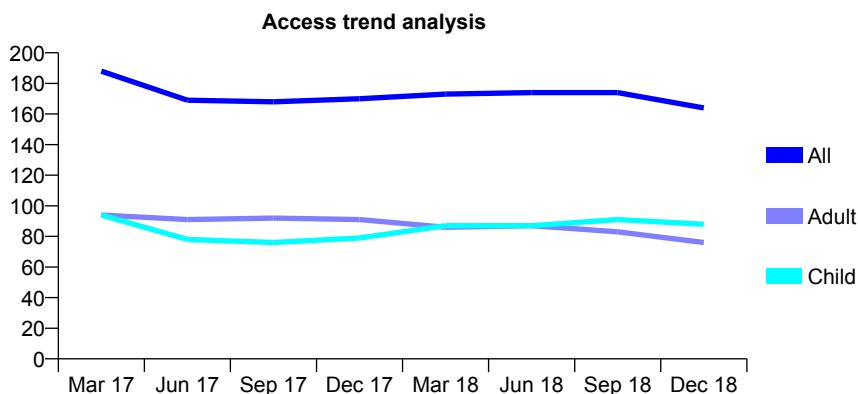
## Q58 - Vital Signs At a Glance Contract Report for 261785/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR P SABHARWAL |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

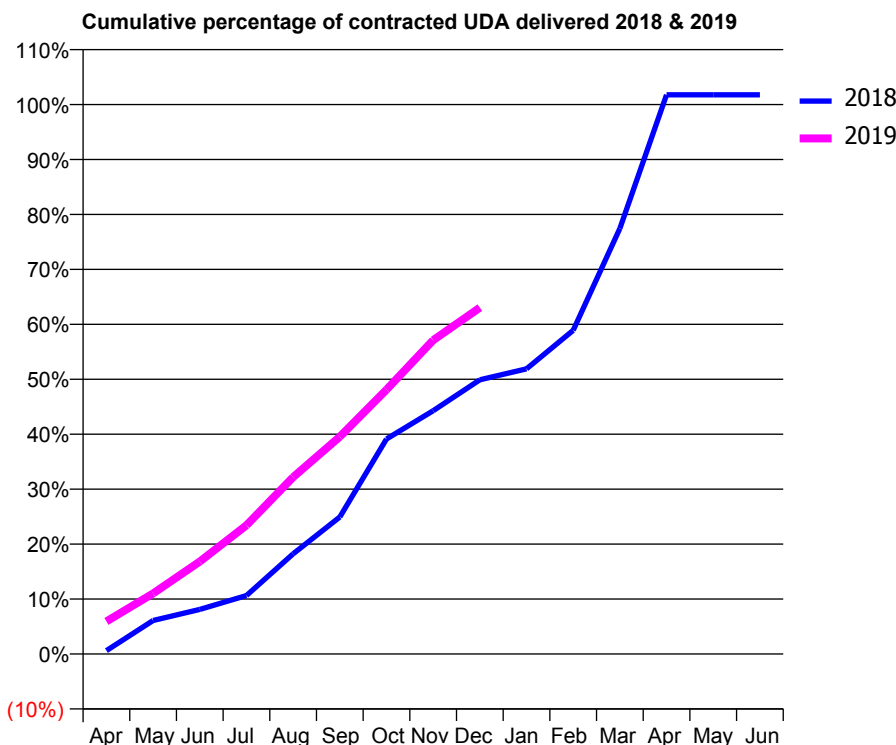
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 658        |
| Carry forward general activity (UDA)        | -11        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,987.02 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 170           |                               |
| Quarter ending March 2018           | 173           | →                             |
| Quarter ending June 2018            | 174           | →                             |
| Quarter ending September 2018       | 174           | →                             |
| Quarter ending December 2018        | 164           | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 4                                 | 39   |
| May       | 40                                | 73   |
| June      | 53                                | 111  |
| July      | 70                                | 154  |
| August    | 120                               | 212  |
| September | 164                               | 260  |
| October   | 257                               | 317  |
| November  | 291                               | 376  |
| December  | 328                               | 415  |
| January   | 341                               |      |
| February  | 388                               |      |
| March     | 510                               |      |
| April     | 670                               |      |
| May       | 670                               |      |
| June      | 670                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 83          | 7.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 66          | 12.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 50       | 83          | 60.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 24       | 66          | 36.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 132         | 10.6%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 132         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 132         | 0.8%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



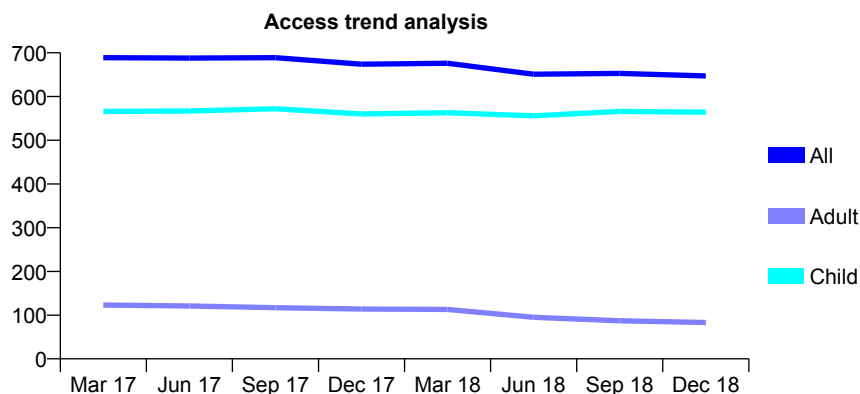
## Q58 - Vital Signs At a Glance Contract Report for 263605/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR MD VERNON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2010   |
| Contract end date    |              |

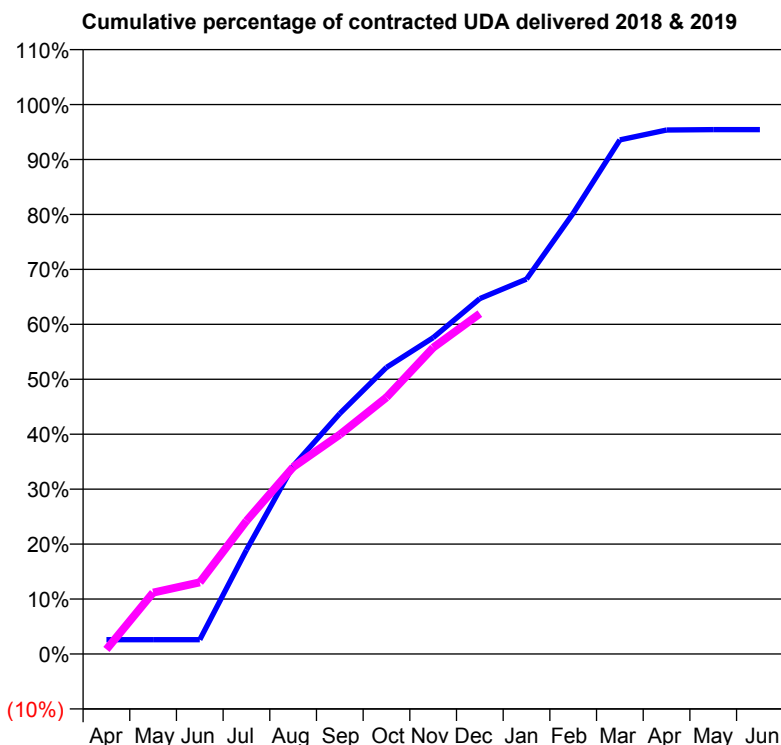
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,184      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32,349.89 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 674           |                               |
| Quarter ending March 2018           | 676           | →                             |
| Quarter ending June 2018            | 651           | ↓                             |
| Quarter ending September 2018       | 653           | →                             |
| Quarter ending December 2018        | 647           | →                             |
| <b>Variance since December 2017</b> | <b>(4.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 31                                | 10   |
| May       | 31                                | 132  |
| June      | 31                                | 154  |
| July      | 224                               | 287  |
| August    | 405                               | 403  |
| September | 518                               | 473  |
| October   | 618                               | 553  |
| November  | 682                               | 660  |
| December  | 766                               | 733  |
| January   | 808                               |      |
| February  | 950                               |      |
| March     | 1,108                             |      |
| April     | 1,129                             |      |
| May       | 1,130                             |      |
| June      | 1,130                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 563         | 3.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 22          | 0.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 348      | 563         | 61.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 15       | 22          | 68.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 569         | 1.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 569         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 569         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

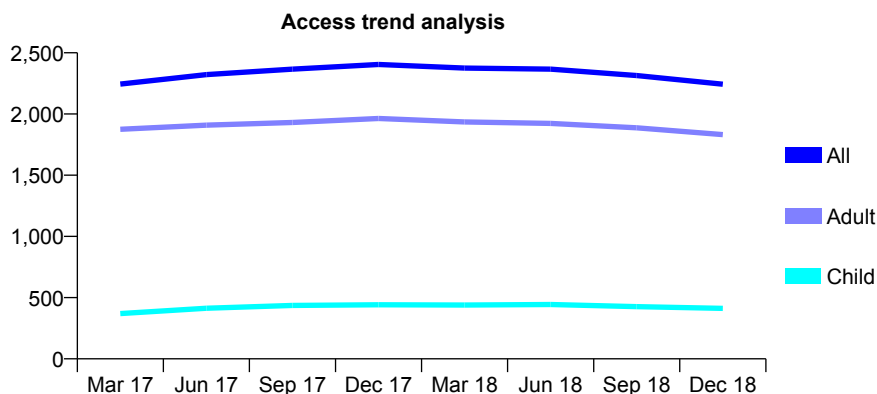
## Q58 - Vital Signs At a Glance Contract Report for 264245/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR P PATEL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2012   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,709       |
| Carry forward general activity (UDA)        | 42          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £185,657.21 |

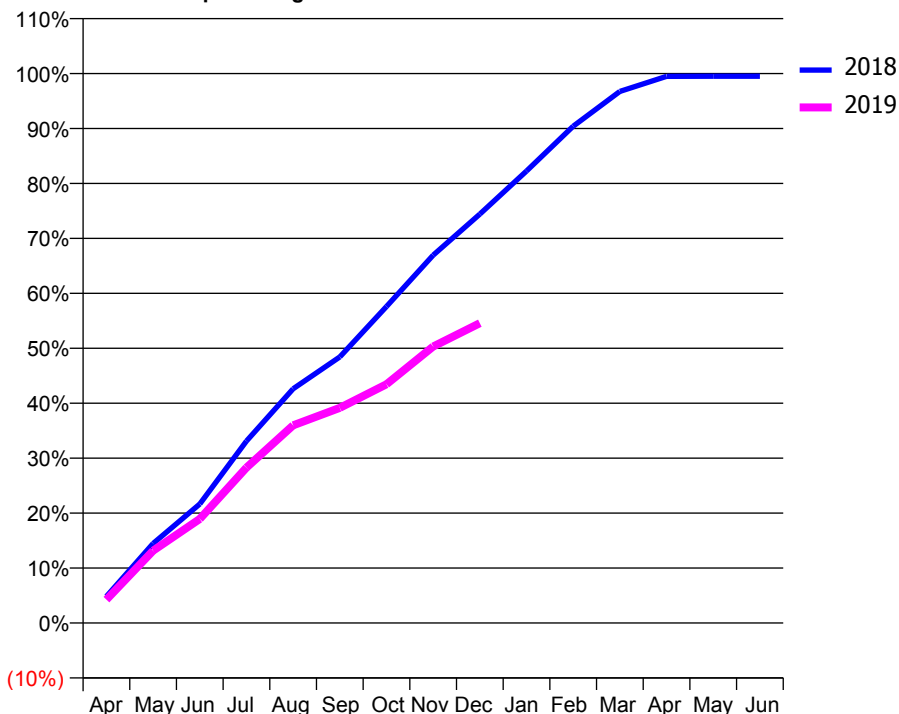
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,405         |                               |
| Quarter ending March 2018           | 2,375         | ↓                             |
| Quarter ending June 2018            | 2,367         | →                             |
| Quarter ending September 2018       | 2,314         | ↓                             |
| Quarter ending December 2018        | 2,244         | ↓                             |
| <b>Variance since December 2017</b> | <b>(6.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 421                               | 372   |
| May       | 1,261                             | 1,146 |
| June      | 1,887                             | 1,649 |
| July      | 2,883                             | 2,464 |
| August    | 3,713                             | 3,133 |
| September | 4,217                             | 3,411 |
| October   | 5,017                             | 3,783 |
| November  | 5,829                             | 4,382 |
| December  | 6,481                             | 4,752 |
| January   | 7,162                             |       |
| February  | 7,873                             |       |
| March     | 8,425                             |       |
| April     | 8,664                             |       |
| May       | 8,667                             |       |
| June      | 8,667                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 461         | 7.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 372      | 2,155       | 17.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 322      | 461         | 69.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,463    | 2,155       | 67.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 71       | 2,503       | 2.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 81       | 2,503       | 3.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 100      | 2,503       | 4.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

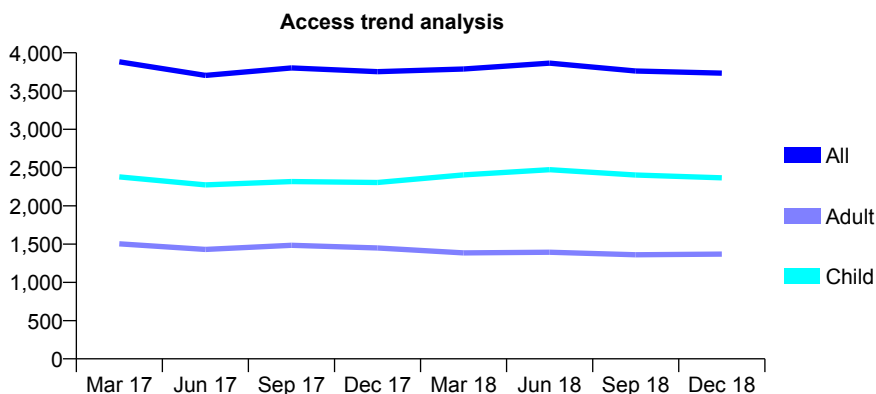
## Q58 - Vital Signs At a Glance Contract Report for 269735/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR JS CHADHA |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2007   |
| Contract end date    |              |

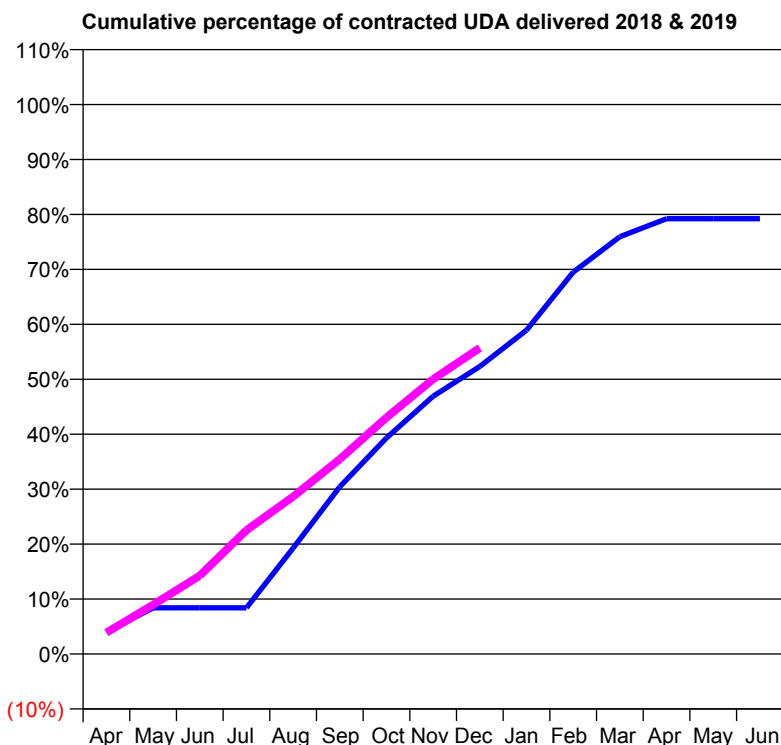
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,113      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £267,689.83 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,754         |                               |
| Quarter ending March 2018           | 3,789         | →                             |
| Quarter ending June 2018            | 3,865         | ↑                             |
| Quarter ending September 2018       | 3,762         | ↓                             |
| Quarter ending December 2018        | 3,735         | →                             |
| <b>Variance since December 2017</b> | <b>(0.5%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 559                               | 550   |
| May       | 1,187                             | 1,267 |
| June      | 1,187                             | 2,012 |
| July      | 1,187                             | 3,181 |
| August    | 2,722                             | 4,044 |
| September | 4,296                             | 5,004 |
| October   | 5,550                             | 6,074 |
| November  | 6,622                             | 7,061 |
| December  | 7,386                             | 7,861 |
| January   | 8,318                             |       |
| February  | 9,808                             |       |
| March     | 10,717                            |       |
| April     | 11,181                            |       |
| May       | 11,180                            |       |
| June      | 11,179                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 402      | 3,013       | 13.3%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 370      | 1,313       | 28.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,794    | 3,013       | 59.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 558      | 1,313       | 42.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 381      | 4,075       | 9.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 4,075       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 4,075       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

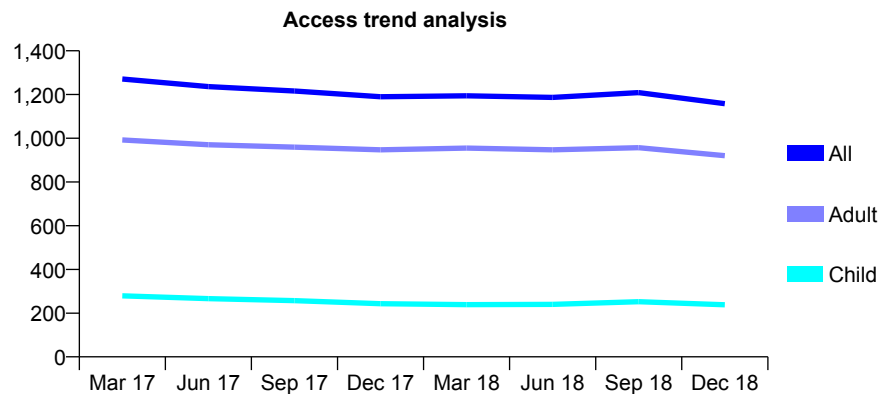
## Q58 - Vital Signs At a Glance Contract Report for 270946/0001 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | MISS M AFKHAMI MADANI |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,481      |
| Carry forward general activity (UDA)        | -32        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £95,405.48 |

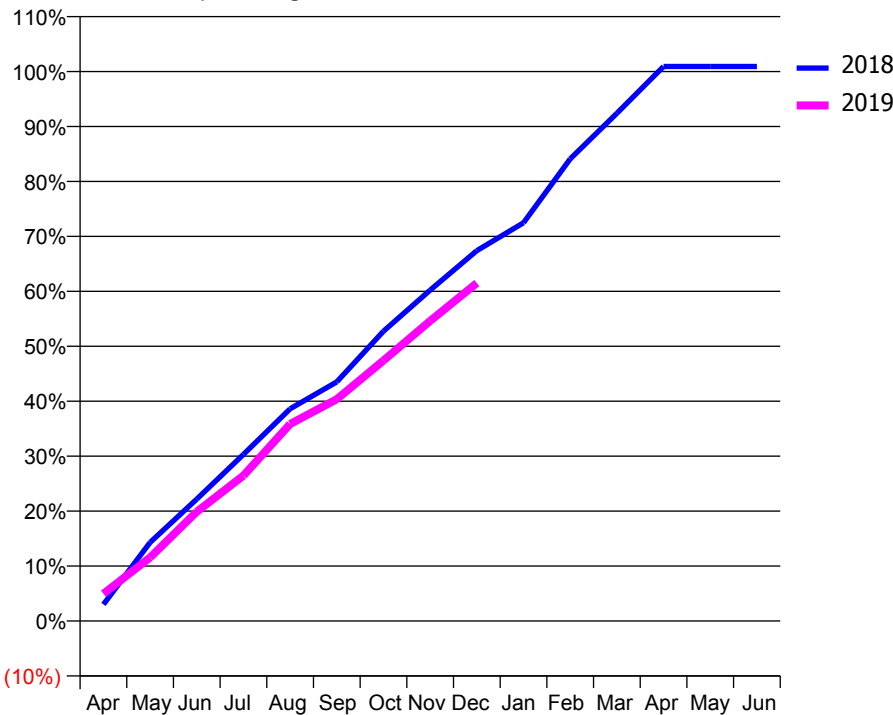
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,190         |                               |
| Quarter ending March 2018           | 1,194         | →                             |
| Quarter ending June 2018            | 1,187         | →                             |
| Quarter ending September 2018       | 1,209         | →                             |
| Quarter ending December 2018        | 1,158         | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 105                               | 173   |
| May       | 498                               | 403   |
| June      | 772                               | 692   |
| July      | 1,056                             | 921   |
| August    | 1,345                             | 1,248 |
| September | 1,515                             | 1,405 |
| October   | 1,836                             | 1,650 |
| November  | 2,096                             | 1,901 |
| December  | 2,346                             | 2,141 |
| January   | 2,523                             |       |
| February  | 2,927                             |       |
| March     | 3,216                             |       |
| April     | 3,513                             |       |
| May       | 3,513                             |       |
| June      | 3,513                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 194         | 2.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 119      | 945         | 12.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 83       | 194         | 42.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 503      | 945         | 53.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 66       | 1,048       | 6.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 1,048       | 1.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,048       | 0.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

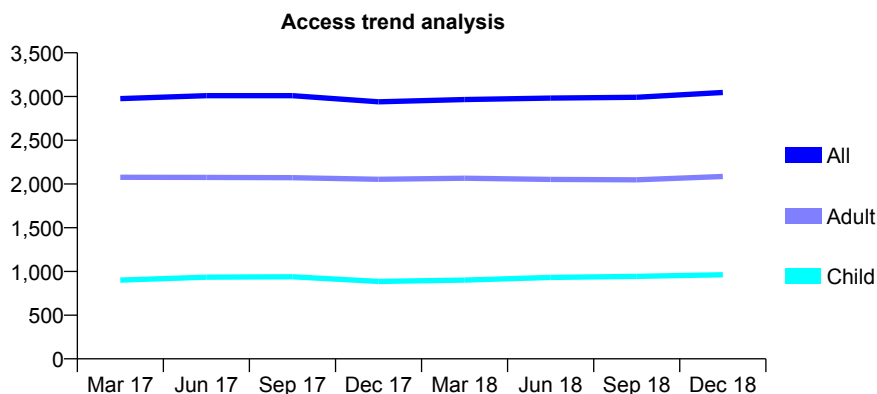
## Q58 - Vital Signs At a Glance Contract Report for 273767/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR V GEHANI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,854       |
| Carry forward general activity (UDA)        | 78          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £178,646.08 |

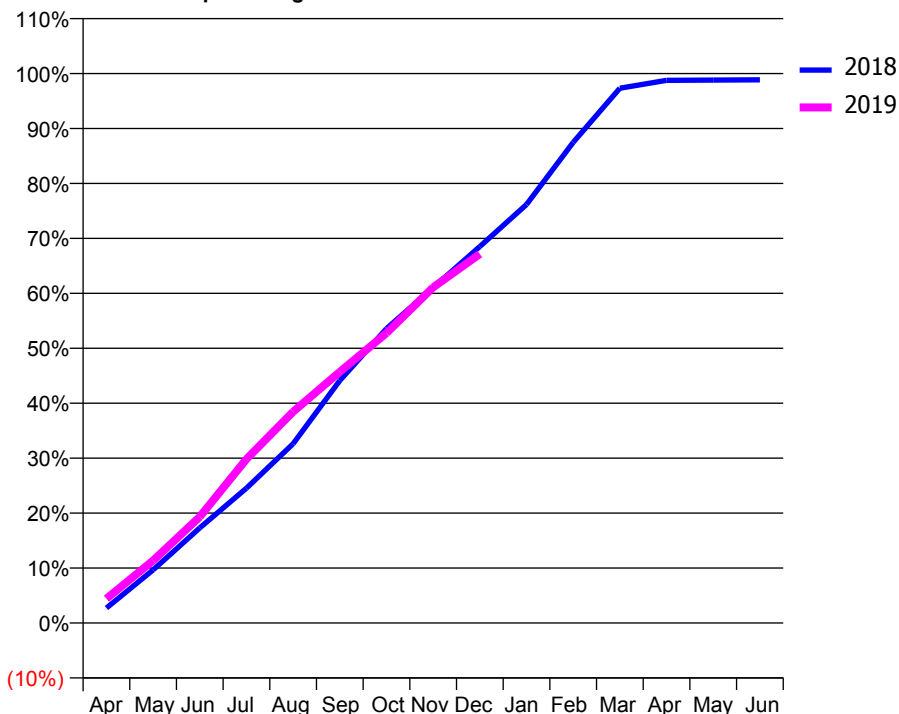
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,939       |                               |
| Quarter ending March 2018           | 2,965       | →                             |
| Quarter ending June 2018            | 2,983       | →                             |
| Quarter ending September 2018       | 2,991       | →                             |
| Quarter ending December 2018        | 3,047       | →                             |
| <b>Variance since December 2017</b> | <b>3.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 186                               | 303   |
| May       | 663                               | 780   |
| June      | 1,187                             | 1,325 |
| July      | 1,683                             | 2,045 |
| August    | 2,236                             | 2,635 |
| September | 3,025                             | 3,133 |
| October   | 3,672                             | 3,616 |
| November  | 4,184                             | 4,187 |
| December  | 4,696                             | 4,603 |
| January   | 5,221                             |       |
| February  | 5,995                             |       |
| March     | 6,670                             |       |
| April     | 6,769                             |       |
| May       | 6,773                             |       |
| June      | 6,776                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 941         | 3.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 131      | 1,713       | 7.6%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 357      | 941         | 37.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 649      | 1,713       | 37.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 230      | 2,466       | 9.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 2,466       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 2,466       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

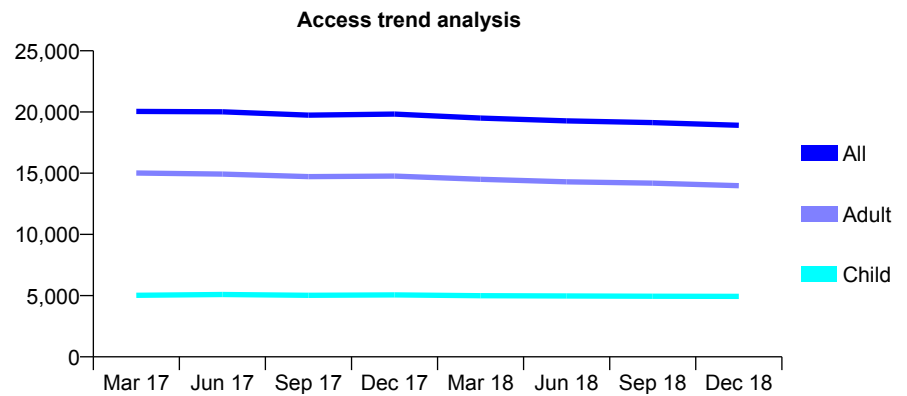
## Q58 - Vital Signs At a Glance Contract Report for 273848/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR AT LAMB   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2007   |
| Contract end date    |              |

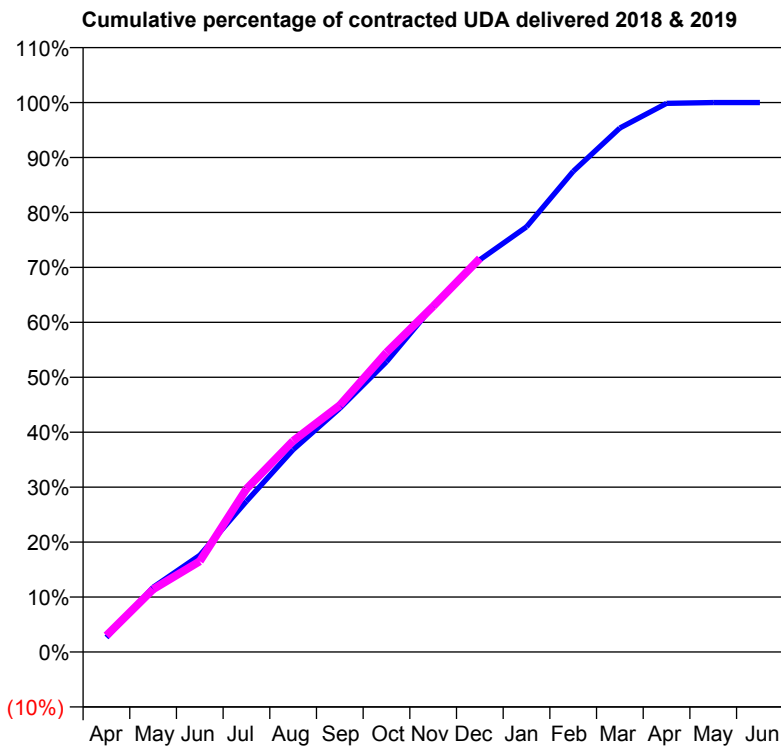
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 44,684        |
| Carry forward general activity (UDA)        | 6             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,133,535.62 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 19,827        |                               |
| Quarter ending March 2018           | 19,501        | ↓                             |
| Quarter ending June 2018            | 19,278        | ↓                             |
| Quarter ending September 2018       | 19,139        | →                             |
| Quarter ending December 2018        | 18,921        | ↓                             |
| <b>Variance since December 2017</b> | <b>(4.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,183                             | 1,339  |
| May       | 5,259                             | 5,103  |
| June      | 7,870                             | 7,379  |
| July      | 12,261                            | 13,265 |
| August    | 16,452                            | 17,171 |
| September | 19,820                            | 20,061 |
| October   | 23,597                            | 24,362 |
| November  | 28,127                            | 28,111 |
| December  | 31,896                            | 32,004 |
| January   | 34,573                            |        |
| February  | 39,085                            |        |
| March     | 42,606                            |        |
| April     | 44,615                            |        |
| May       | 44,676                            |        |
| June      | 44,677                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 326      | 5,278       | 6.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,176    | 13,181      | 8.9%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,162    | 5,278       | 59.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,821    | 13,181      | 51.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 513      | 17,444      | 2.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 175      | 17,444      | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 75       | 17,444      | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

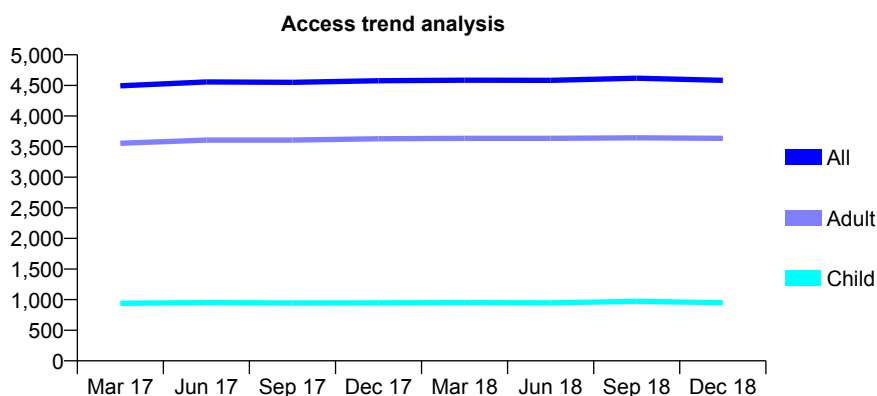
## Q58 - Vital Signs At a Glance Contract Report for 274275/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR A SHAH    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2010   |
| Contract end date    |              |

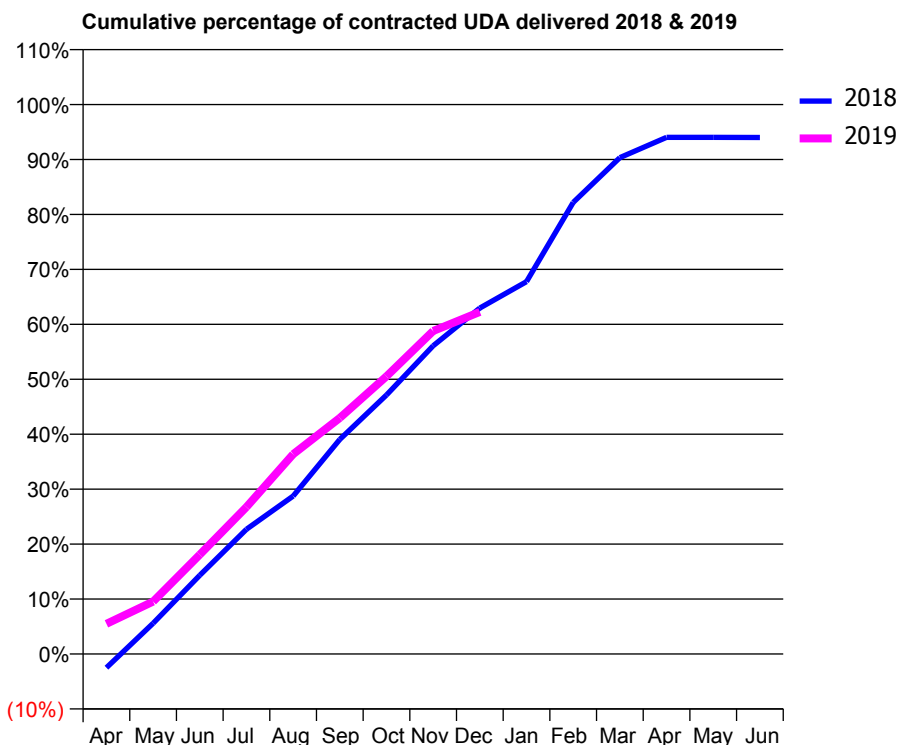
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,715      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £303,562.55 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,576       |                               |
| Quarter ending March 2018           | 4,586       | →                             |
| Quarter ending June 2018            | 4,582       | →                             |
| Quarter ending September 2018       | 4,617       | →                             |
| Quarter ending December 2018        | 4,583       | →                             |
| <b>Variance since December 2017</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -295                              | 643   |
| May       | 655                               | 1,119 |
| June      | 1,679                             | 2,119 |
| July      | 2,659                             | 3,135 |
| August    | 3,368                             | 4,260 |
| September | 4,575                             | 5,035 |
| October   | 5,523                             | 5,920 |
| November  | 6,572                             | 6,886 |
| December  | 7,377                             | 7,294 |
| January   | 7,939                             |       |
| February  | 9,626                             |       |
| March     | 10,581                            |       |
| April     | 11,015                            |       |
| May       | 11,014                            |       |
| June      | 11,013                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 72       | 1,037       | 6.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 353      | 3,510       | 10.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 685      | 1,037       | 66.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,372    | 3,510       | 67.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 176      | 4,027       | 4.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 4,027       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 4,027       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

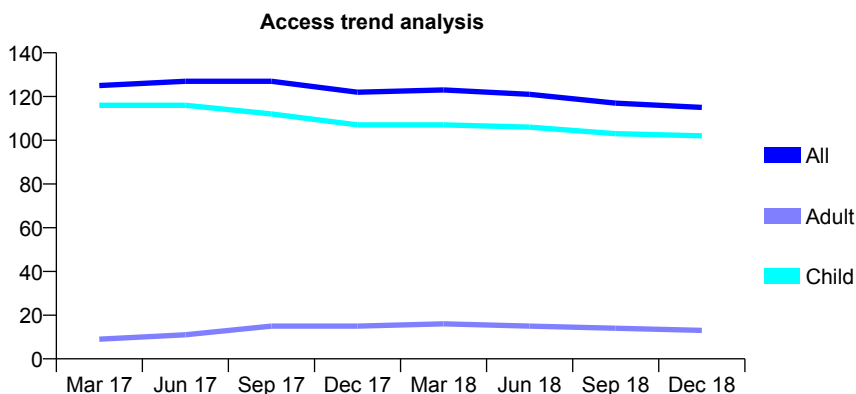
## Q58 - Vital Signs At a Glance Contract Report for 274658/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MS D FERATI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 08/10/2015   |
| Contract end date    |              |

|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 238       |
| Carry forward general activity (UDA)        | -4        |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,248.72 |

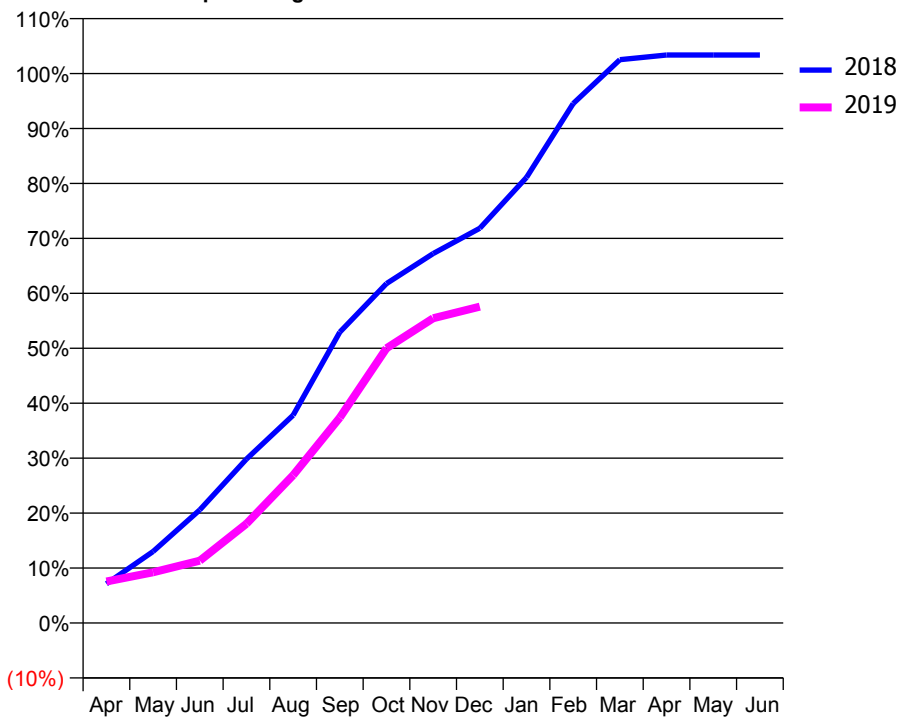
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 122           |                               |
| Quarter ending March 2018           | 123           | →                             |
| Quarter ending June 2018            | 121           | ↓                             |
| Quarter ending September 2018       | 117           | ↓                             |
| Quarter ending December 2018        | 115           | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 17                                | 18   |
| May       | 31                                | 22   |
| June      | 49                                | 27   |
| July      | 71                                | 43   |
| August    | 90                                | 64   |
| September | 126                               | 89   |
| October   | 147                               | 119  |
| November  | 160                               | 132  |
| December  | 171                               | 137  |
| January   | 193                               |      |
| February  | 225                               |      |
| March     | 244                               |      |
| April     | 246                               |      |
| May       | 246                               |      |
| June      | 246                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 106         | 3.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 85       | 106         | 80.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 103         | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 103         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 103         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



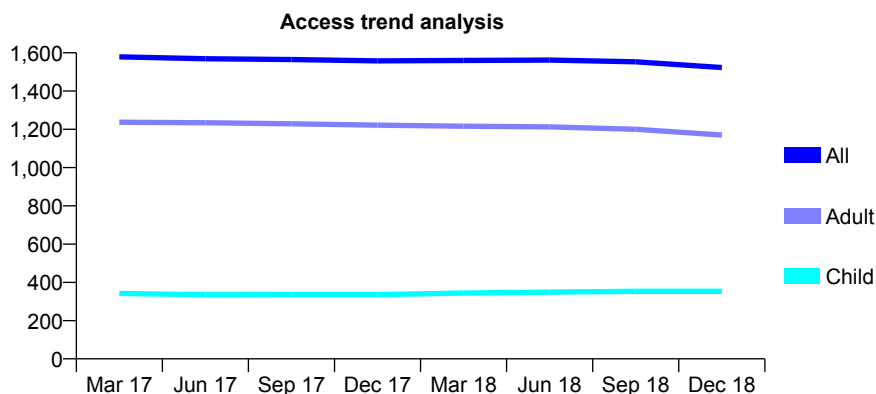
## Q58 - Vital Signs At a Glance Contract Report for 278610/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR SK SHAH   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2015   |
| Contract end date    |              |

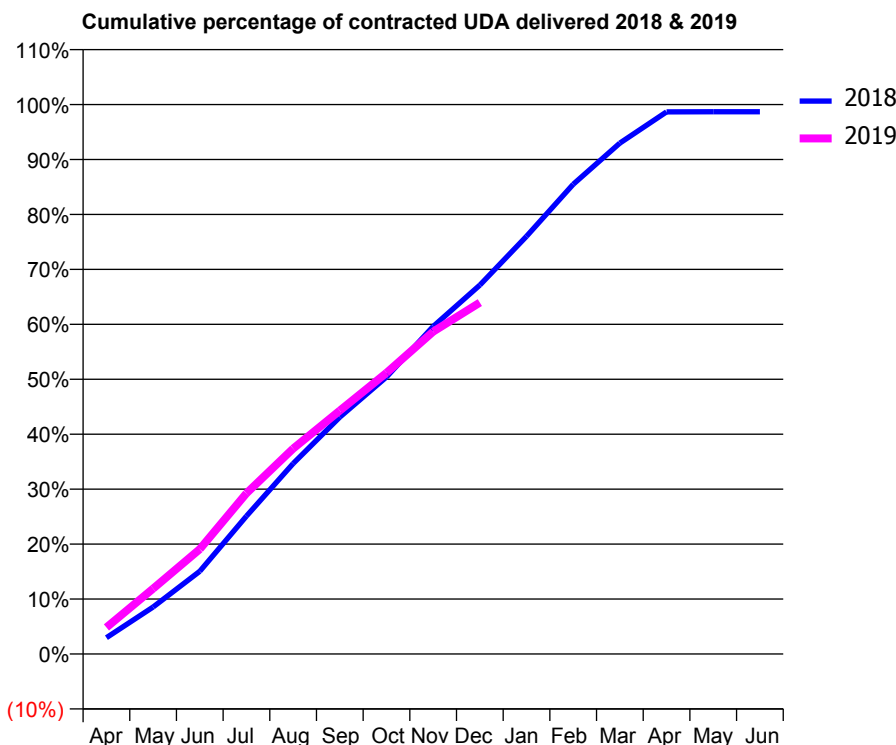
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,739      |
| Carry forward general activity (UDA)        | 49         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £94,704.70 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,558         |                               |
| Quarter ending March 2018           | 1,560         | →                             |
| Quarter ending June 2018            | 1,562         | →                             |
| Quarter ending September 2018       | 1,553         | →                             |
| Quarter ending December 2018        | 1,523         | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 112                               | 181   |
| May       | 320                               | 445   |
| June      | 563                               | 714   |
| July      | 939                               | 1,094 |
| August    | 1,296                             | 1,398 |
| September | 1,612                             | 1,657 |
| October   | 1,885                             | 1,913 |
| November  | 2,229                             | 2,194 |
| December  | 2,510                             | 2,391 |
| January   | 2,842                             |       |
| February  | 3,196                             |       |
| March     | 3,477                             |       |
| April     | 3,688                             |       |
| May       | 3,689                             |       |
| June      | 3,689                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 408         | 4.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 133      | 1,042       | 12.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 273      | 408         | 66.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 428      | 1,042       | 41.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 90       | 1,350       | 6.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 1,350       | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 1,350       | 1.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

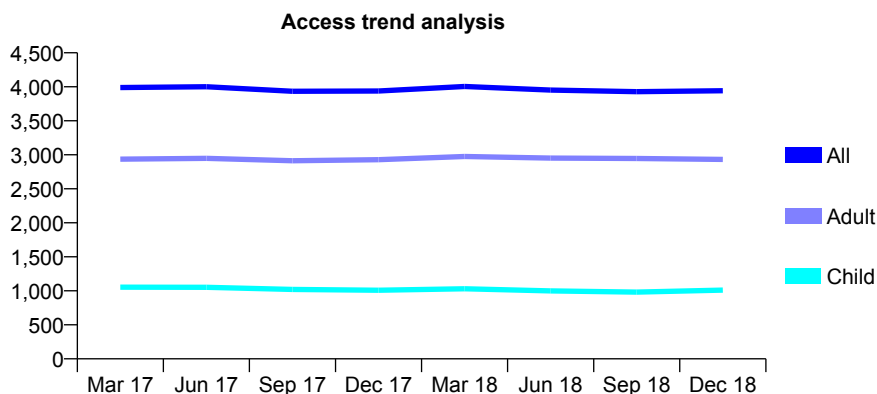
## Q58 - Vital Signs At a Glance Contract Report for 278629/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR A PATEL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2010   |
| Contract end date    |              |

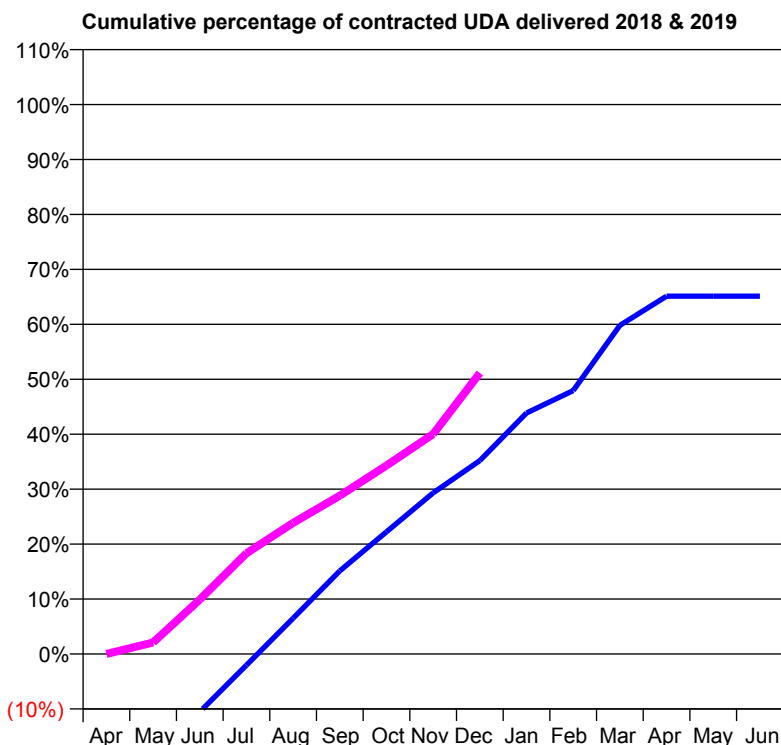
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,165      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £285,557.50 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,938       |                               |
| Quarter ending March 2018           | 4,005       | →                             |
| Quarter ending June 2018            | 3,951       | ↓                             |
| Quarter ending September 2018       | 3,928       | →                             |
| Quarter ending December 2018        | 3,943       | →                             |
| <b>Variance since December 2017</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -2,393                            | 0     |
| May       | -1,823                            | 234   |
| June      | -1,176                            | 1,107 |
| July      | -229                              | 2,048 |
| August    | 729                               | 2,664 |
| September | 1,690                             | 3,218 |
| October   | 2,484                             | 3,830 |
| November  | 3,275                             | 4,468 |
| December  | 3,931                             | 5,709 |
| January   | 4,897                             |       |
| February  | 5,352                             |       |
| March     | 6,676                             |       |
| April     | 7,271                             |       |
| May       | 7,271                             |       |
| June      | 7,271                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 846         | 6.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 342      | 2,566       | 13.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 328      | 846         | 38.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,085    | 2,566       | 42.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 190      | 2,453       | 7.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 2,453       | 2.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 2,453       | 0.8%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

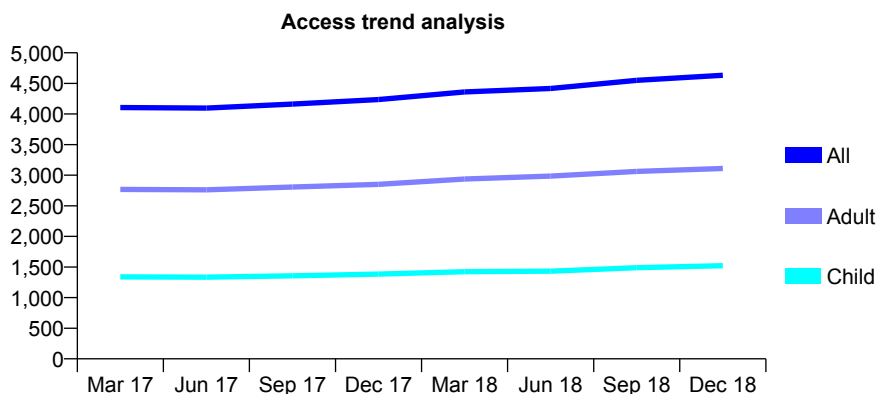
## Q58 - Vital Signs At a Glance Contract Report for 279625/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR BS SIDHU  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 10/01/2008   |
| Contract end date    |              |

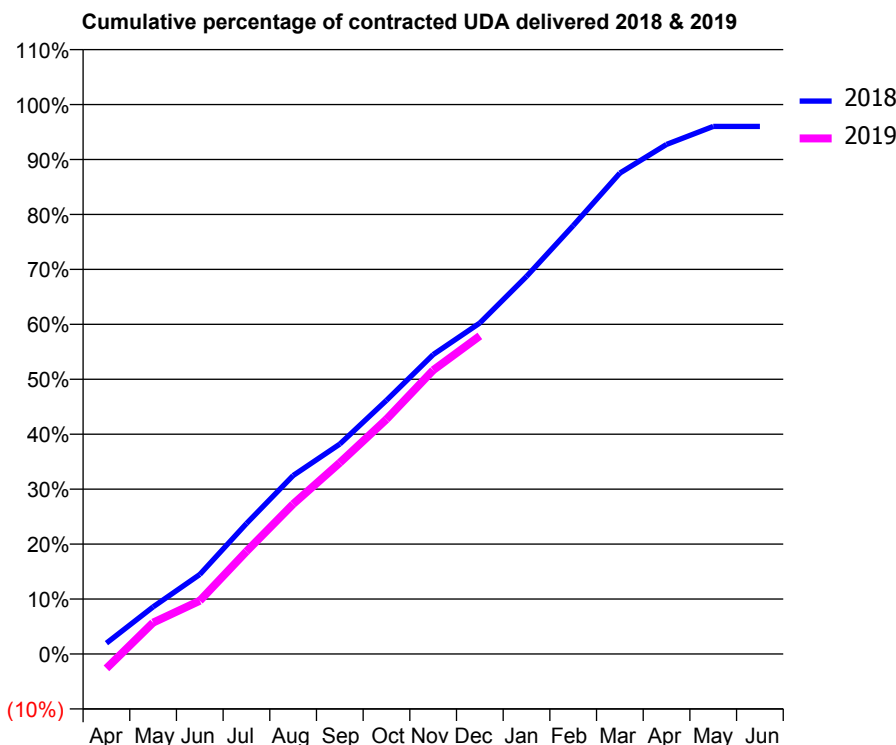
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,384      |
| Carry forward general activity (UDA)        | 495         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £306,190.57 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,236       |                               |
| Quarter ending March 2018           | 4,361       | ↑                             |
| Quarter ending June 2018            | 4,417       | →                             |
| Quarter ending September 2018       | 4,551       | ↑                             |
| Quarter ending December 2018        | 4,632       | →                             |
| <b>Variance since December 2017</b> | <b>9.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2018   | 2019  |
| April                             | 245    | -326  |
| May                               | 1,063  | 709   |
| June                              | 1,794  | 1,200 |
| July                              | 2,941  | 2,314 |
| August                            | 4,023  | 3,379 |
| September                         | 4,731  | 4,312 |
| October                           | 5,716  | 5,292 |
| November                          | 6,748  | 6,398 |
| December                          | 7,462  | 7,168 |
| January                           | 8,508  |       |
| February                          | 9,654  |       |
| March                             | 10,838 |       |
| April                             | 11,484 |       |
| May                               | 11,889 |       |
| June                              | 11,889 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 158      | 1,685       | 9.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 558      | 3,143       | 17.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 953      | 1,685       | 56.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,455    | 3,143       | 46.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 626      | 4,392       | 14.3%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 4,392       | 1.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 4,392       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

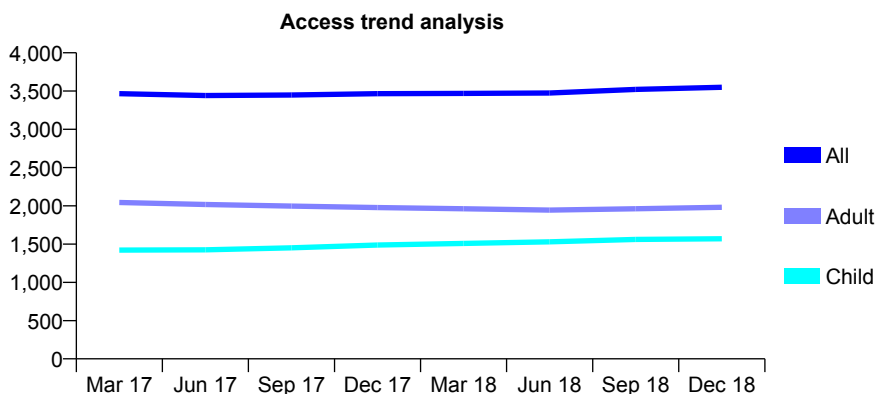
## Q58 - Vital Signs At a Glance Contract Report for 288470/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR VB PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 17/01/2014   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,850       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £261,282.57 |

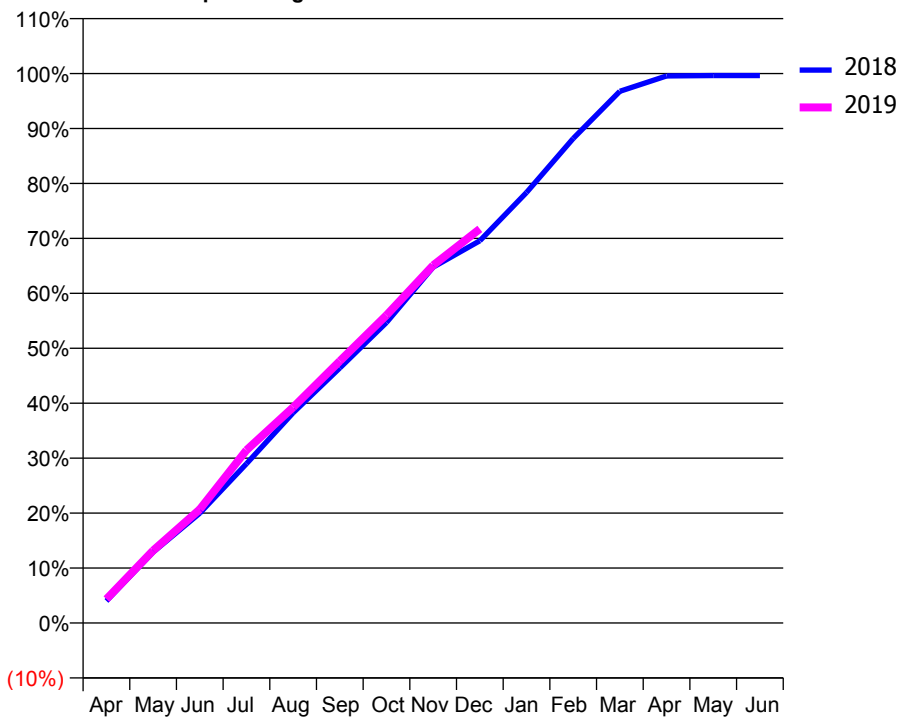
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,465       |                               |
| Quarter ending March 2018           | 3,470       | →                             |
| Quarter ending June 2018            | 3,475       | →                             |
| Quarter ending September 2018       | 3,522       | →                             |
| Quarter ending December 2018        | 3,550       | →                             |
| <b>Variance since December 2017</b> | <b>2.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 396                               | 429   |
| May       | 1,270                             | 1,300 |
| June      | 1,968                             | 2,038 |
| July      | 2,855                             | 3,099 |
| August    | 3,767                             | 3,866 |
| September | 4,572                             | 4,696 |
| October   | 5,387                             | 5,519 |
| November  | 6,377                             | 6,411 |
| December  | 6,853                             | 7,065 |
| January   | 7,717                             |       |
| February  | 8,684                             |       |
| March     | 9,531                             |       |
| April     | 9,806                             |       |
| May       | 9,813                             |       |
| June      | 9,813                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 225      | 1,980       | 11.4%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 229      | 2,085       | 11.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,306    | 1,980       | 66.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,389    | 2,085       | 66.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 204      | 3,914       | 5.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 3,914       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 3,914       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

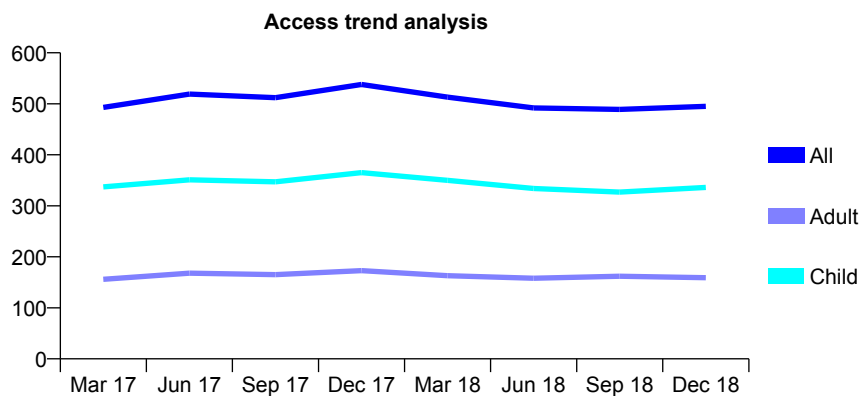
## Q58 - Vital Signs At a Glance Contract Report for 295698/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | MISS A PETKEVICA |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 20/06/2015       |
| Contract end date    |                  |

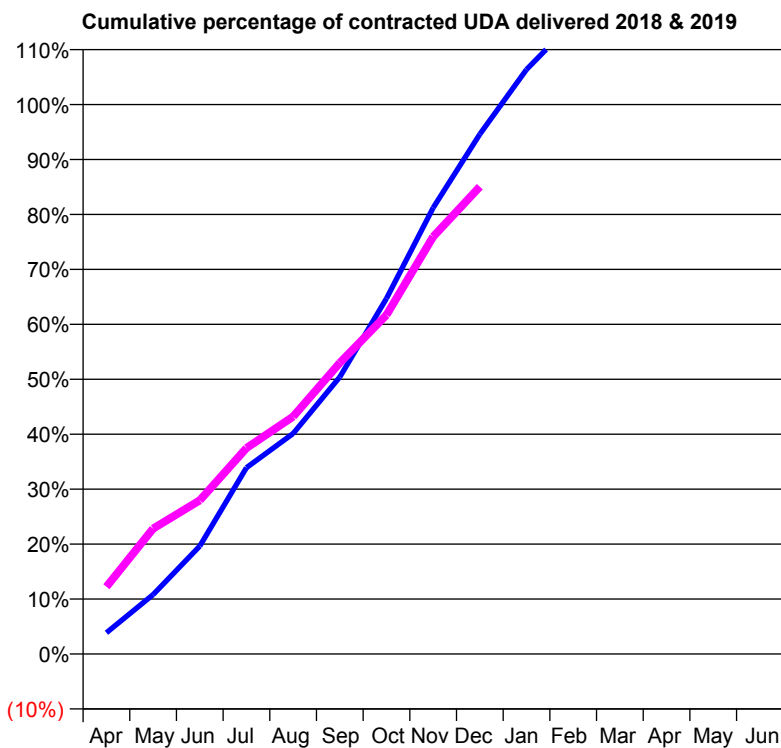
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,370      |
| Carry forward general activity (UDA)        | -27        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £38,938.64 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 538           |                               |
| Quarter ending March 2018           | 513           | ↓                             |
| Quarter ending June 2018            | 492           | ↓                             |
| Quarter ending September 2018       | 489           | →                             |
| Quarter ending December 2018        | 495           | →                             |
| <b>Variance since December 2017</b> | <b>(8.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 53                                | 168   |
| May       | 148                               | 313   |
| June      | 269                               | 383   |
| July      | 465                               | 514   |
| August    | 550                               | 592   |
| September | 691                               | 726   |
| October   | 886                               | 845   |
| November  | 1,113                             | 1,040 |
| December  | 1,296                             | 1,165 |
| January   | 1,457                             |       |
| February  | 1,576                             |       |
| March     | 1,594                             |       |
| April     | 1,594                             |       |
| May       | 1,594                             |       |
| June      | 1,594                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 434         | 5.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 15       | 104         | 14.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 276      | 434         | 63.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 46       | 104         | 44.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 538         | 3.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 538         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 538         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

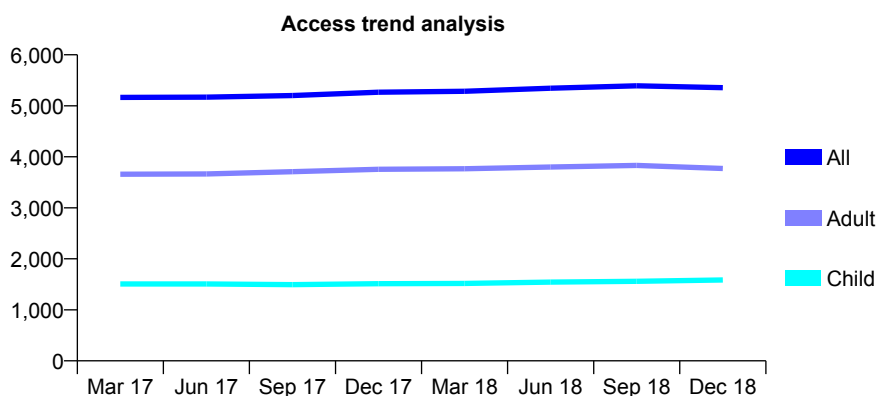
## Q58 - Vital Signs At a Glance Contract Report for 306509/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Manor Way Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,942      |
| Carry forward general activity (UDA)        | 62          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £377,565.38 |

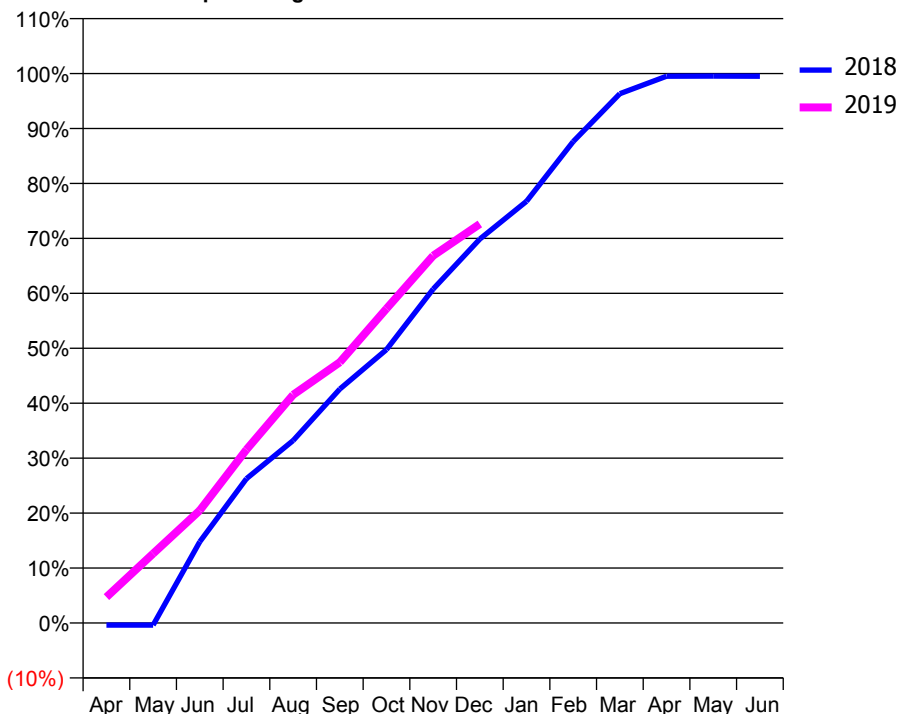
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,267       |                               |
| Quarter ending March 2018           | 5,284       | →                             |
| Quarter ending June 2018            | 5,345       | →                             |
| Quarter ending September 2018       | 5,391       | →                             |
| Quarter ending December 2018        | 5,355       | →                             |
| <b>Variance since December 2017</b> | <b>1.7%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -52                               | 612   |
| May       | -52                               | 1,634 |
| June      | 1,915                             | 2,653 |
| July      | 3,399                             | 4,083 |
| August    | 4,297                             | 5,375 |
| September | 5,510                             | 6,143 |
| October   | 6,441                             | 7,405 |
| November  | 7,865                             | 8,652 |
| December  | 9,043                             | 9,397 |
| January   | 9,931                             |       |
| February  | 11,340                            |       |
| March     | 12,467                            |       |
| April     | 12,877                            |       |
| May       | 12,881                            |       |
| June      | 12,879                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 113      | 1,159       | 9.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 454      | 2,631       | 17.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 299      | 1,159       | 25.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 670      | 2,631       | 25.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 620      | 3,638       | 17.0%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 3,638       | 0.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 3,638       | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

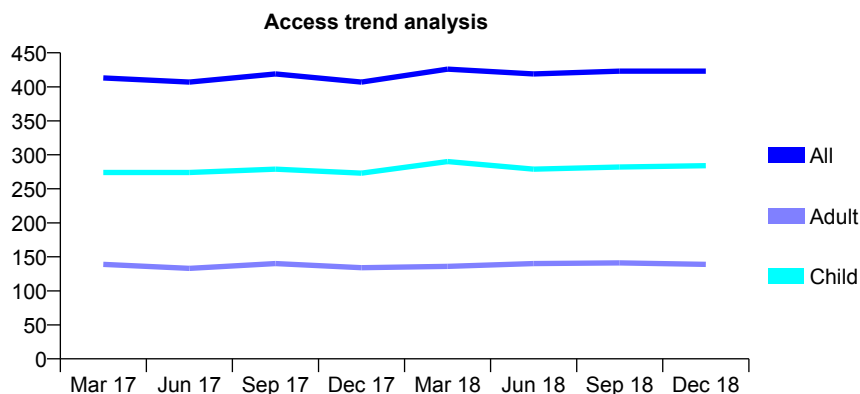
## Q58 - Vital Signs At a Glance Contract Report for 309508/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR AR MULLISH |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

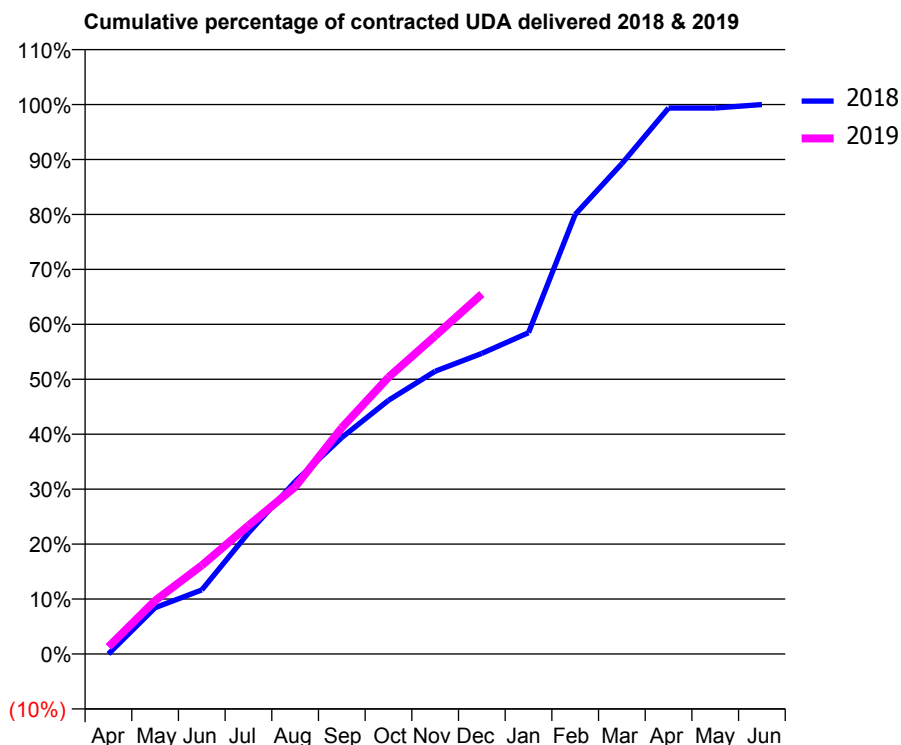
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 773        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £21,880.46 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 407         |                               |
| Quarter ending March 2018           | 426         | ↑                             |
| Quarter ending June 2018            | 419         | ↓                             |
| Quarter ending September 2018       | 423         | →                             |
| Quarter ending December 2018        | 423         | →                             |
| <b>Variance since December 2017</b> | <b>3.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 10   |
| May       | 65                                | 75   |
| June      | 90                                | 125  |
| July      | 170                               | 181  |
| August    | 243                               | 235  |
| September | 305                               | 318  |
| October   | 357                               | 389  |
| November  | 398                               | 447  |
| December  | 423                               | 506  |
| January   | 452                               |      |
| February  | 618                               |      |
| March     | 690                               |      |
| April     | 768                               |      |
| May       | 768                               |      |
| June      | 773                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 291         | 6.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 100         | 16.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 167      | 291         | 57.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 34       | 100         | 34.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 341         | 2.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 341         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 341         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

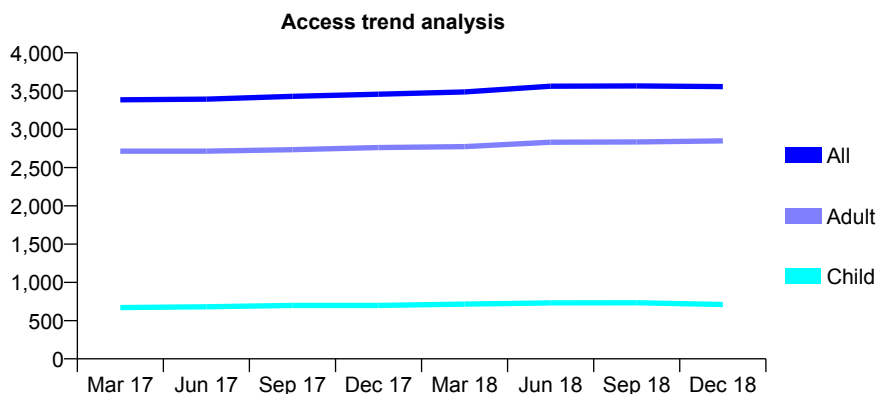
## Q58 - Vital Signs At a Glance Contract Report for 310026/0001 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Burnawn House Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2006                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,414       |
| Carry forward general activity (UDA)        | -168        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £250,604.77 |

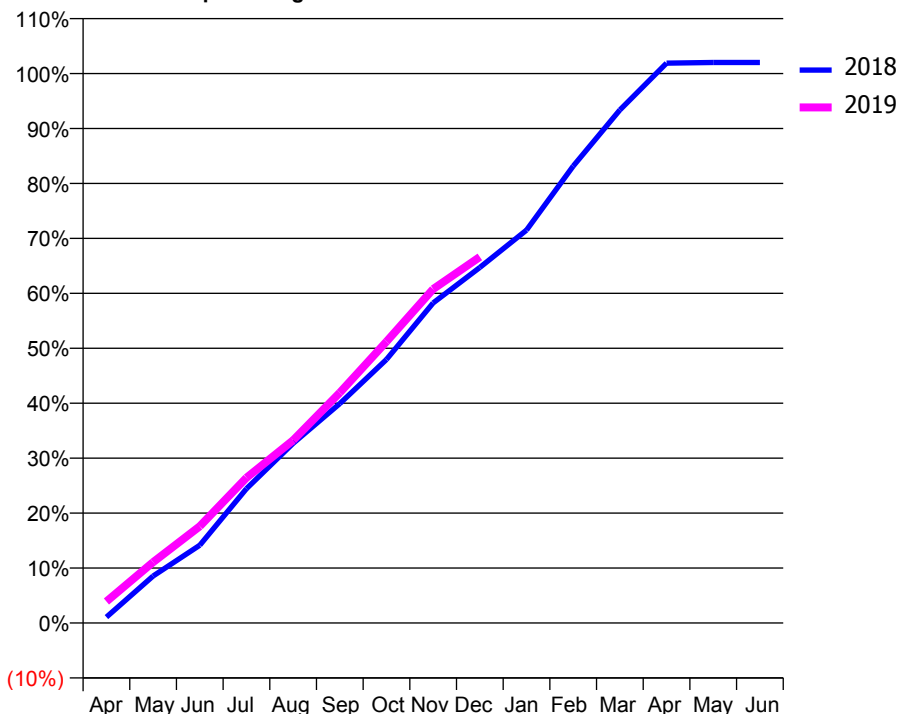
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,459       |                               |
| Quarter ending March 2018           | 3,489       | →                             |
| Quarter ending June 2018            | 3,563       | ↑                             |
| Quarter ending September 2018       | 3,567       | →                             |
| Quarter ending December 2018        | 3,559       | →                             |
| <b>Variance since December 2017</b> | <b>2.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 91                                | 330   |
| May       | 720                               | 932   |
| June      | 1,192                             | 1,480 |
| July      | 2,058                             | 2,225 |
| August    | 2,751                             | 2,799 |
| September | 3,359                             | 3,527 |
| October   | 4,035                             | 4,309 |
| November  | 4,902                             | 5,114 |
| December  | 5,445                             | 5,607 |
| January   | 6,017                             |       |
| February  | 6,997                             |       |
| March     | 7,856                             |       |
| April     | 8,573                             |       |
| May       | 8,583                             |       |
| June      | 8,583                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 628         | 2.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 233      | 2,516       | 9.3%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 312      | 628         | 49.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,132    | 2,516       | 45.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 83       | 2,788       | 3.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 2,788       | 1.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 2,788       | 0.7%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



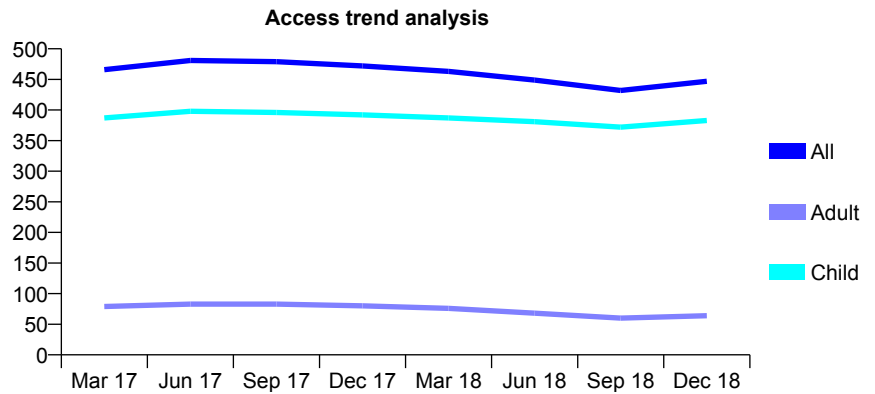
## Q58 - Vital Signs At a Glance Contract Report for 318981/0001 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | MR A CHARLES-KARIEL |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2006          |
| Contract end date    |                     |

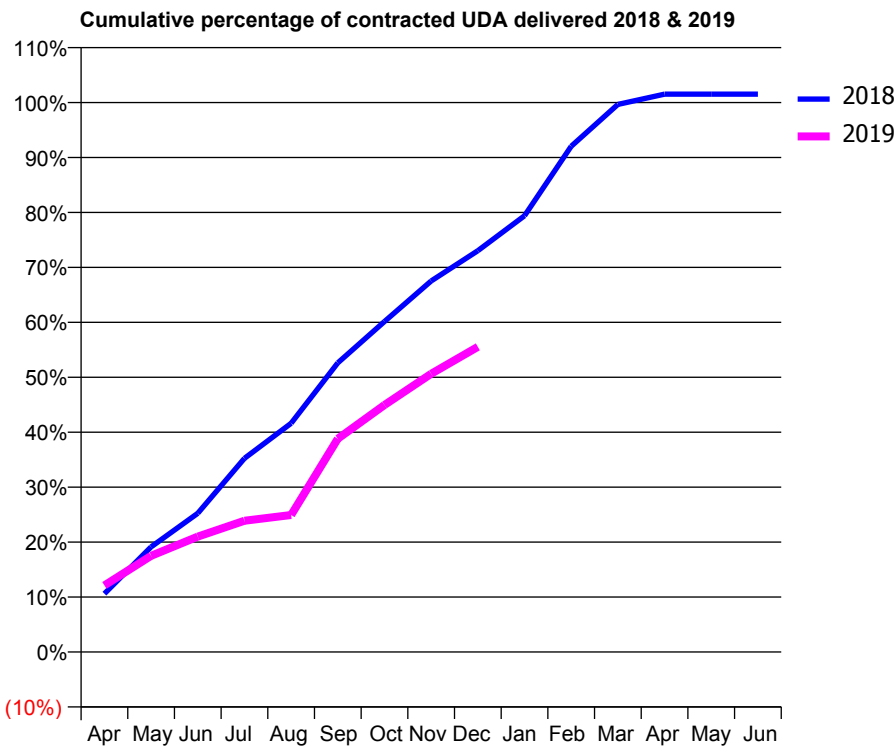
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 800        |
| Carry forward general activity (UDA)        | -12        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,194.90 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 472           |                               |
| Quarter ending March 2018           | 463           | ↓                             |
| Quarter ending June 2018            | 449           | ↓                             |
| Quarter ending September 2018       | 432           | ↓                             |
| Quarter ending December 2018        | 447           | ↑                             |
| <b>Variance since December 2017</b> | <b>(5.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 85                                | 97   |
| May       | 153                               | 140  |
| June      | 202                               | 168  |
| July      | 282                               | 191  |
| August    | 333                               | 199  |
| September | 421                               | 311  |
| October   | 481                               | 360  |
| November  | 540                               | 405  |
| December  | 584                               | 444  |
| January   | 635                               |      |
| February  | 736                               |      |
| March     | 797                               |      |
| April     | 812                               |      |
| May       | 812                               |      |
| June      | 812                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 311         | 6.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 23          | 0.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 147      | 311         | 47.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 12       | 23          | 52.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 323         | 1.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 323         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 323         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

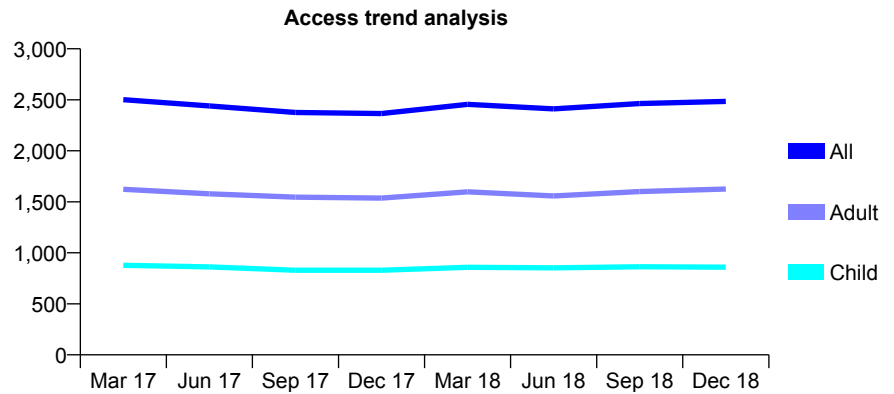
## Q58 - Vital Signs At a Glance Contract Report for 327034/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MRS Y RATANSHI |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,500       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £169,139.63 |

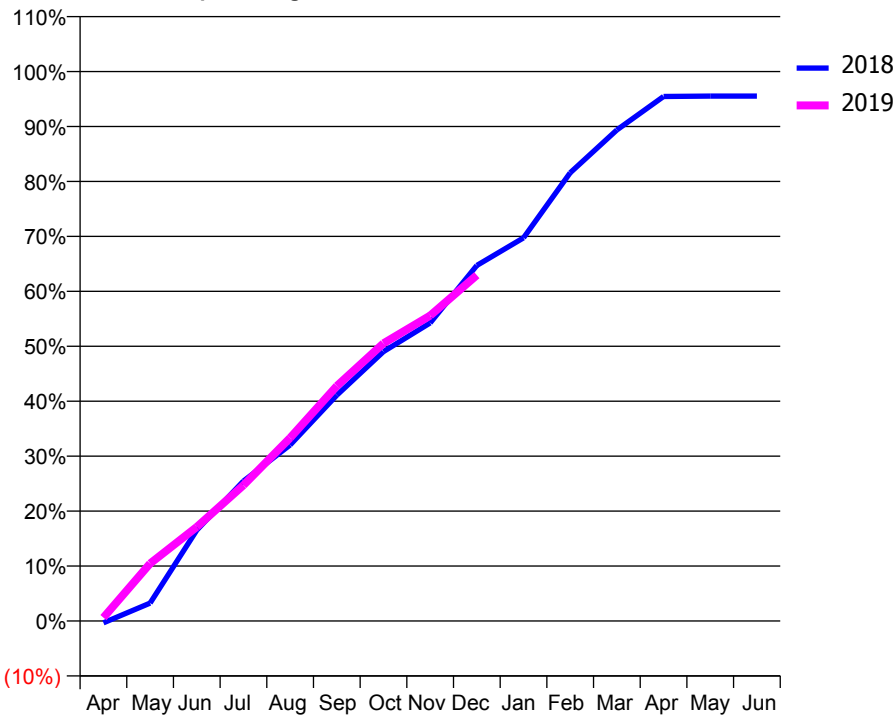
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,365       |                               |
| Quarter ending March 2018           | 2,456       | ↑                             |
| Quarter ending June 2018            | 2,411       | ↓                             |
| Quarter ending September 2018       | 2,464       | ↑                             |
| Quarter ending December 2018        | 2,484       | →                             |
| <b>Variance since December 2017</b> | <b>5.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -23                               | 40    |
| May       | 212                               | 681   |
| June      | 1,074                             | 1,114 |
| July      | 1,656                             | 1,607 |
| August    | 2,083                             | 2,167 |
| September | 2,672                             | 2,780 |
| October   | 3,187                             | 3,284 |
| November  | 3,525                             | 3,613 |
| December  | 4,207                             | 4,091 |
| January   | 4,533                             |       |
| February  | 5,303                             |       |
| March     | 5,808                             |       |
| April     | 6,204                             |       |
| May       | 6,210                             |       |
| June      | 6,210                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 1,097       | 5.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 174      | 1,640       | 10.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 804      | 1,097       | 73.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 765      | 1,640       | 46.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 149      | 2,525       | 5.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 2,525       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 2,525       | 0.9%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

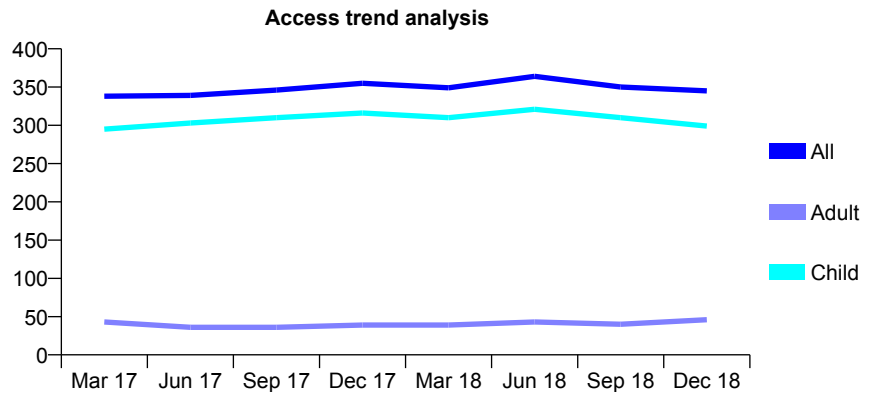
## Q58 - Vital Signs At a Glance Contract Report for 328103/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR MD ELVINS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 550        |
| Carry forward general activity (UDA)        | -4         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £13,551.12 |

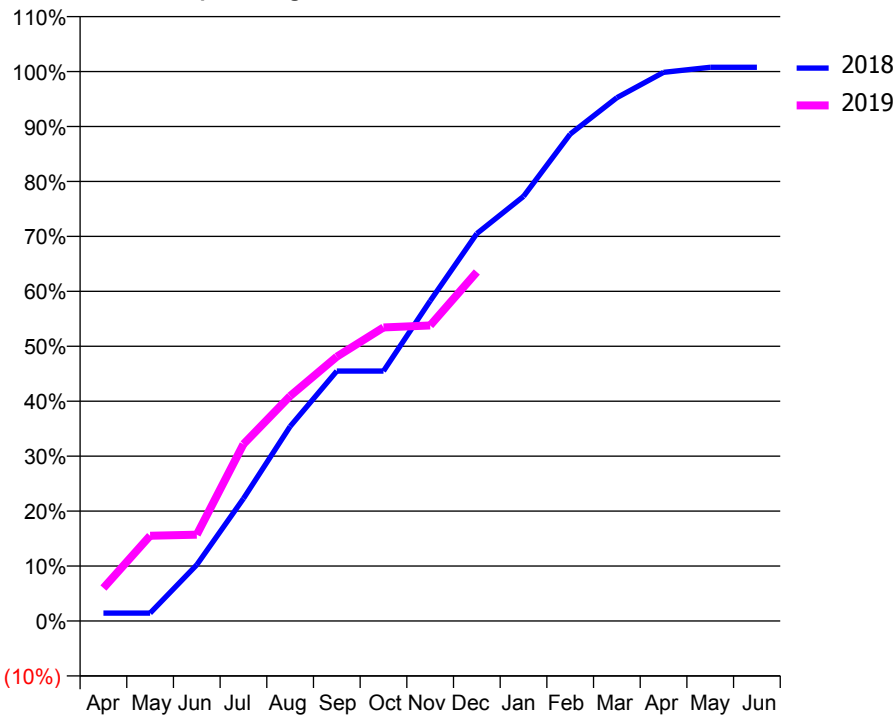
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 355           |                               |
| Quarter ending March 2018           | 349           | ↓                             |
| Quarter ending June 2018            | 364           | ↑                             |
| Quarter ending September 2018       | 350           | ↓                             |
| Quarter ending December 2018        | 345           | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 8                                 | 33   |
| May       | 8                                 | 85   |
| June      | 56                                | 86   |
| July      | 123                               | 177  |
| August    | 195                               | 225  |
| September | 250                               | 265  |
| October   | 250                               | 294  |
| November  | 320                               | 296  |
| December  | 388                               | 349  |
| January   | 425                               |      |
| February  | 487                               |      |
| March     | 524                               |      |
| April     | 549                               |      |
| May       | 554                               |      |
| June      | 554                               |      |

### QUALITY

|   | Quantity | Base Number | Contract     | AT    | Region | England |
|---|----------|-------------|--------------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 284         | 5.6%         | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 9           | <i>11.1%</i> | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 138      | 284         | 48.6%        | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4        | 9           | <i>44.4%</i> | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 264         | 4.5%         | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 264         | 0.0%         | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 264         | 0.0%         | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A          | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A          | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

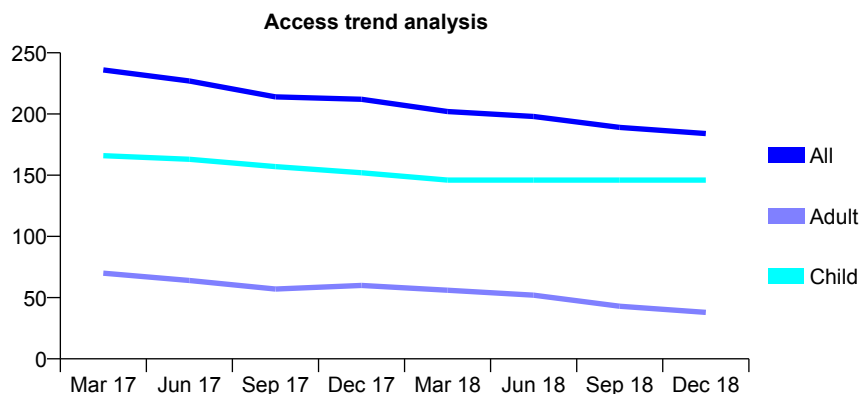
## Q58 - Vital Signs At a Glance Contract Report for 328111/0003 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR NA GHULAM |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 04/05/2012   |
| Contract end date    |              |

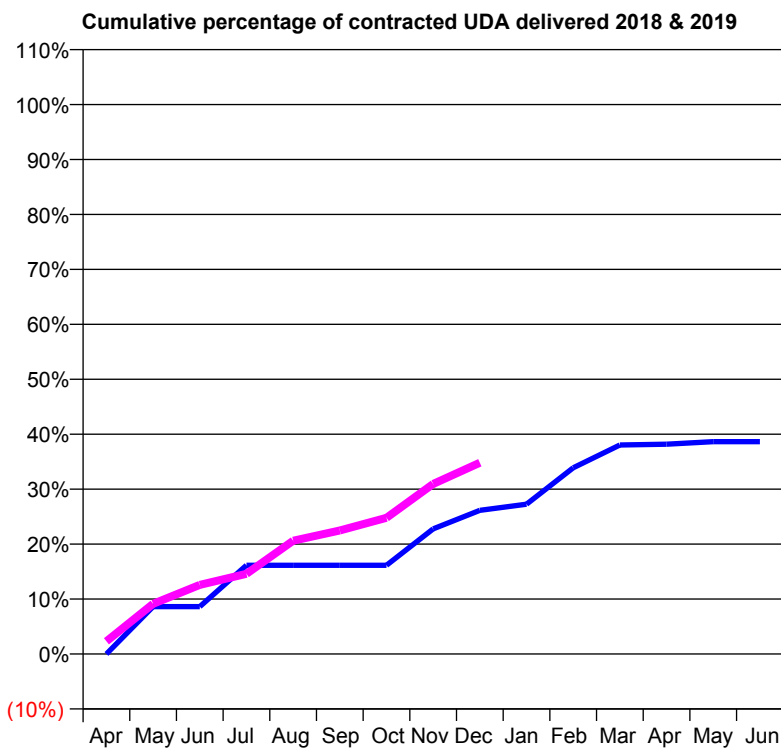
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 650        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,375.61 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 212            |                               |
| Quarter ending March 2018           | 202            | ↓                             |
| Quarter ending June 2018            | 198            | ↓                             |
| Quarter ending September 2018       | 189            | ↓                             |
| Quarter ending December 2018        | 184            | ↓                             |
| <b>Variance since December 2017</b> | <b>(13.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 15   |
| May       | 56                                | 59   |
| June      | 56                                | 82   |
| July      | 105                               | 95   |
| August    | 105                               | 134  |
| September | 105                               | 146  |
| October   | 105                               | 161  |
| November  | 148                               | 201  |
| December  | 170                               | 226  |
| January   | 177                               |      |
| February  | 220                               |      |
| March     | 247                               |      |
| April     | 248                               |      |
| May       | 251                               |      |
| June      | 251                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 161         | 3.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 17          | 5.9%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 54       | 161         | 33.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 17          | 17.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 173         | 3.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 173         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 173         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

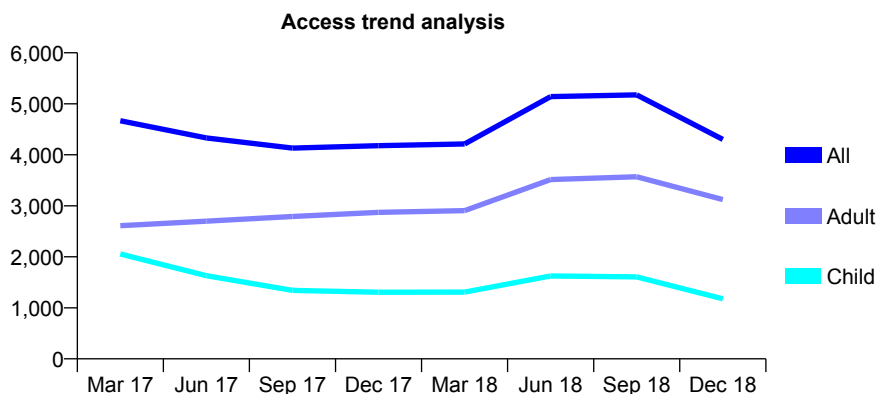
## Q58 - Vital Signs At a Glance Contract Report for 333107/0006 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR SS BHANDAL |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/01/2015    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,341      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £323,718.37 |

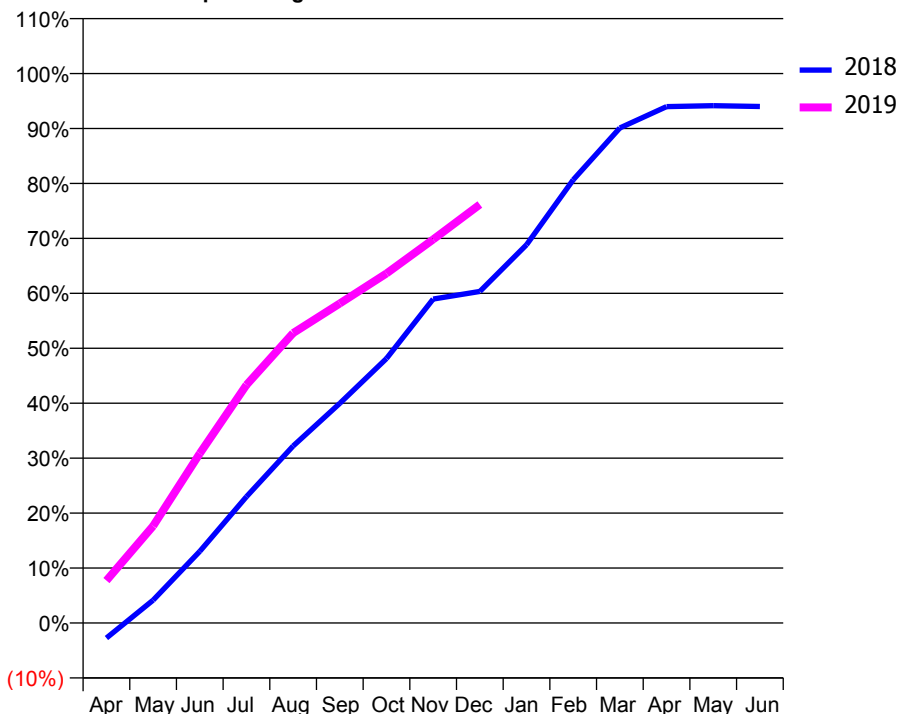
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,179       |                               |
| Quarter ending March 2018           | 4,214       | →                             |
| Quarter ending June 2018            | 5,140       | ↑                             |
| Quarter ending September 2018       | 5,176       | →                             |
| Quarter ending December 2018        | 4,301       | ↓                             |
| <b>Variance since December 2017</b> | <b>2.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -313                              | 878   |
| May       | 471                               | 2,001 |
| June      | 1,480                             | 3,498 |
| July      | 2,609                             | 4,914 |
| August    | 3,654                             | 5,983 |
| September | 4,533                             | 6,597 |
| October   | 5,459                             | 7,213 |
| November  | 6,685                             | 7,917 |
| December  | 6,843                             | 8,638 |
| January   | 7,807                             |       |
| February  | 9,147                             |       |
| March     | 10,217                            |       |
| April     | 10,658                            |       |
| May       | 10,677                            |       |
| June      | 10,660                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 83       | 1,564       | 5.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 196      | 2,601       | 7.5%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 588      | 1,564       | 37.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 666      | 2,601       | 25.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 258      | 3,949       | 6.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 3,949       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 3,949       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

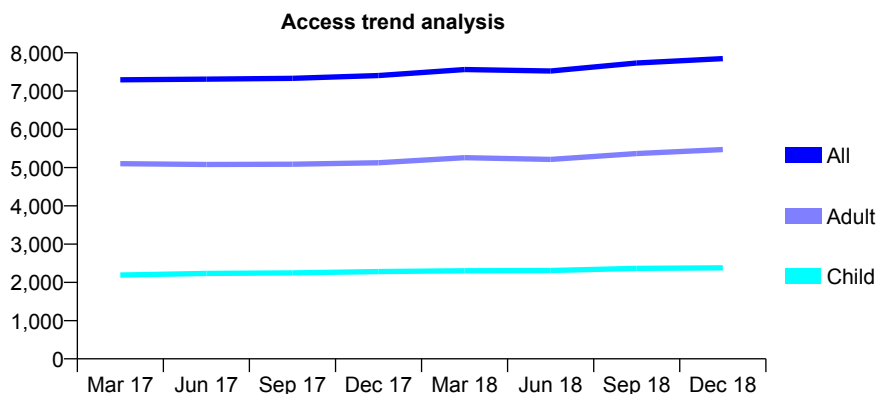
## Q58 - Vital Signs At a Glance Contract Report for 333875/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR A SHAH    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

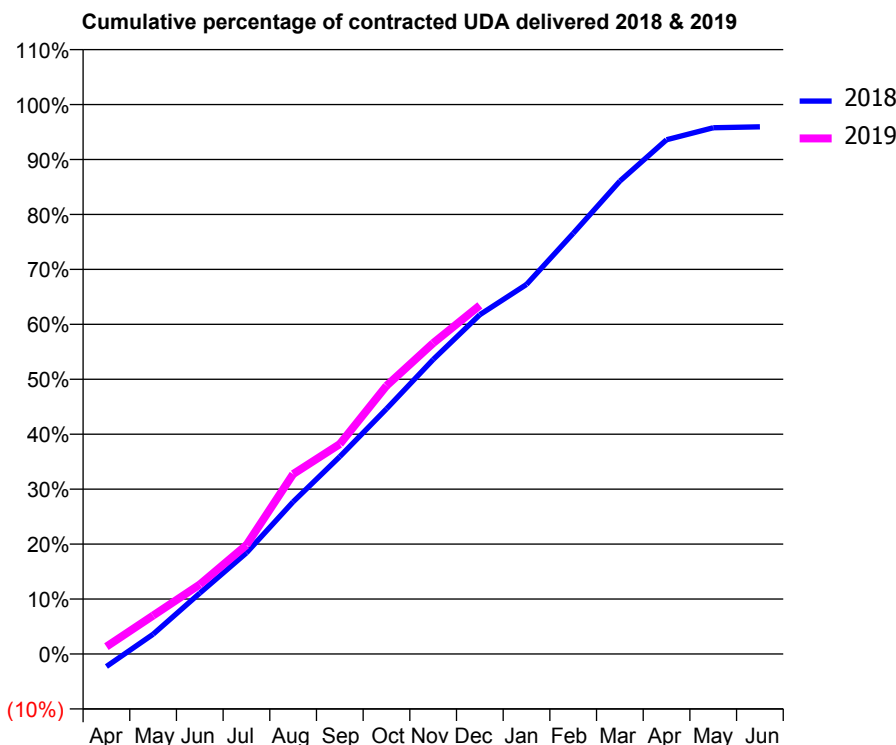
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,211      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £608,370.36 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,406       |                               |
| Quarter ending March 2018           | 7,562       | ↑                             |
| Quarter ending June 2018            | 7,524       | →                             |
| Quarter ending September 2018       | 7,733       | ↑                             |
| Quarter ending December 2018        | 7,849       | →                             |
| <b>Variance since December 2017</b> | <b>6.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -442                              | 257    |
| May       | 692                               | 1,344  |
| June      | 2,130                             | 2,429  |
| July      | 3,534                             | 3,813  |
| August    | 5,322                             | 6,292  |
| September | 6,902                             | 7,339  |
| October   | 8,573                             | 9,377  |
| November  | 10,298                            | 10,868 |
| December  | 11,863                            | 12,191 |
| January   | 12,920                            |        |
| February  | 14,705                            |        |
| March     | 16,532                            |        |
| April     | 17,977                            |        |
| May       | 18,400                            |        |
| June      | 18,431                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 155      | 2,348       | 6.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 680      | 4,838       | 14.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,180    | 2,348       | 50.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,903    | 4,838       | 39.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 254      | 6,061       | 4.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 6,061       | 0.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 183      | 6,061       | 3.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

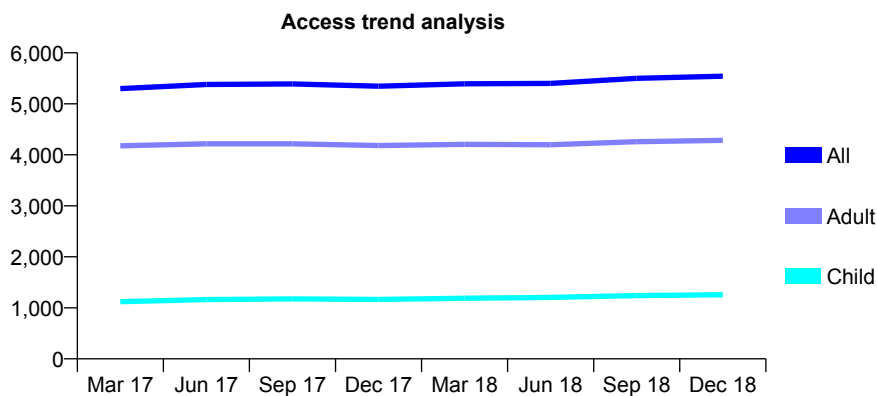
## Q58 - Vital Signs At a Glance Contract Report for 335088/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Hydean Dental Practice |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2006             |
| Contract end date    |                        |

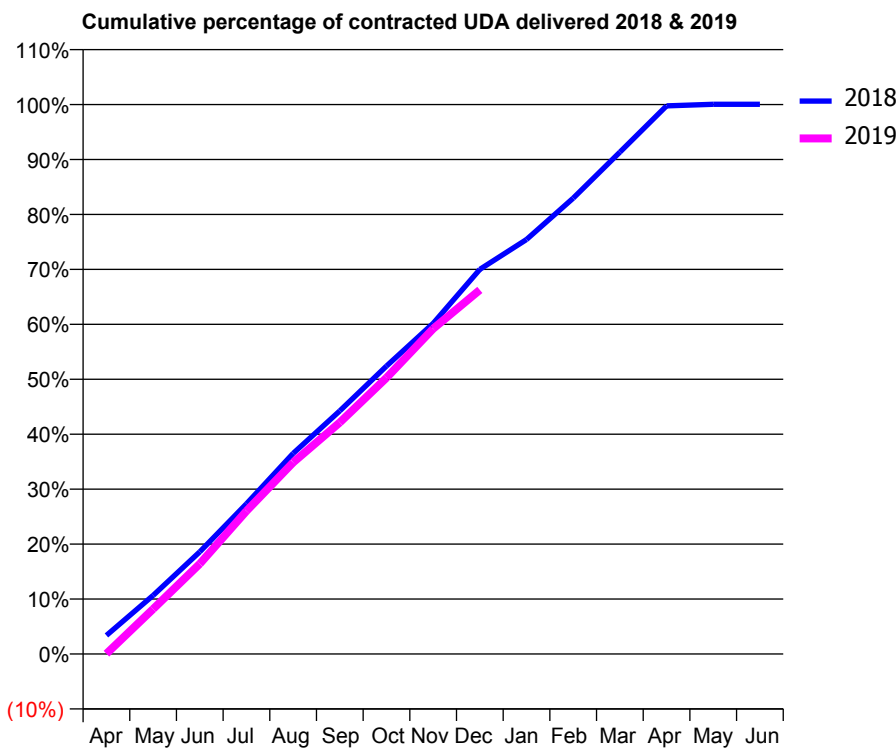
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,668      |
| Carry forward general activity (UDA)        | -8          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £465,483.86 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,345       |                               |
| Quarter ending March 2018           | 5,393       | →                             |
| Quarter ending June 2018            | 5,401       | →                             |
| Quarter ending September 2018       | 5,499       | →                             |
| Quarter ending December 2018        | 5,540       | →                             |
| <b>Variance since December 2017</b> | <b>3.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 566                               | 9      |
| May       | 1,776                             | 1,365  |
| June      | 3,100                             | 2,736  |
| July      | 4,558                             | 4,340  |
| August    | 6,087                             | 5,809  |
| September | 7,377                             | 7,025  |
| October   | 8,733                             | 8,380  |
| November  | 10,030                            | 9,868  |
| December  | 11,666                            | 11,045 |
| January   | 12,573                            |        |
| February  | 13,826                            |        |
| March     | 15,221                            |        |
| April     | 16,628                            |        |
| May       | 16,676                            |        |
| June      | 16,676                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 1,328       | 5.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 538      | 5,132       | 10.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 711      | 1,328       | 53.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,227    | 5,132       | 62.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 381      | 5,737       | 6.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 5,737       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 5,737       | 1.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

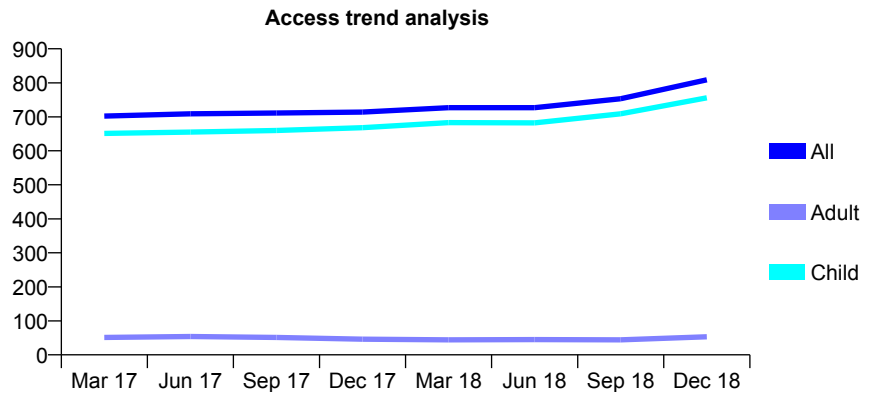
## Q58 - Vital Signs At a Glance Contract Report for 335290/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR VA PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,293      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £36,499.37 |

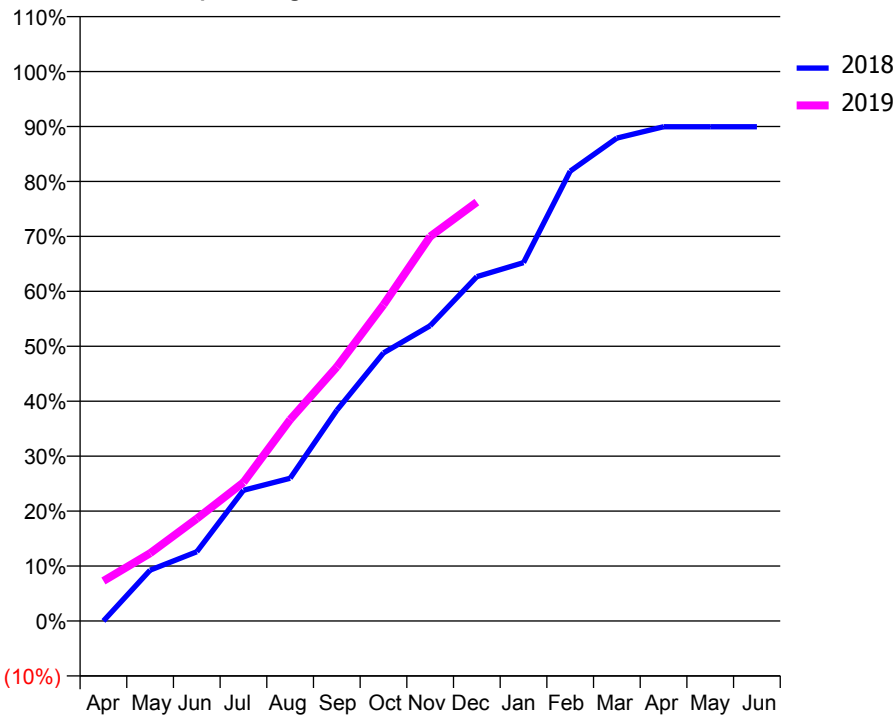
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 714          |                               |
| Quarter ending March 2018           | 727          | →                             |
| Quarter ending June 2018            | 727          | →                             |
| Quarter ending September 2018       | 753          | ↑                             |
| Quarter ending December 2018        | 809          | ↑                             |
| <b>Variance since December 2017</b> | <b>13.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 94   |
| May       | 120                               | 160  |
| June      | 163                               | 241  |
| July      | 308                               | 326  |
| August    | 336                               | 474  |
| September | 496                               | 598  |
| October   | 631                               | 744  |
| November  | 695                               | 905  |
| December  | 810                               | 986  |
| January   | 843                               |      |
| February  | 1,058                             |      |
| March     | 1,136                             |      |
| April     | 1,163                             |      |
| May       | 1,163                             |      |
| June      | 1,163                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 742         | 6.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 338      | 742         | 45.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 718         | 3.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 718         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 718         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



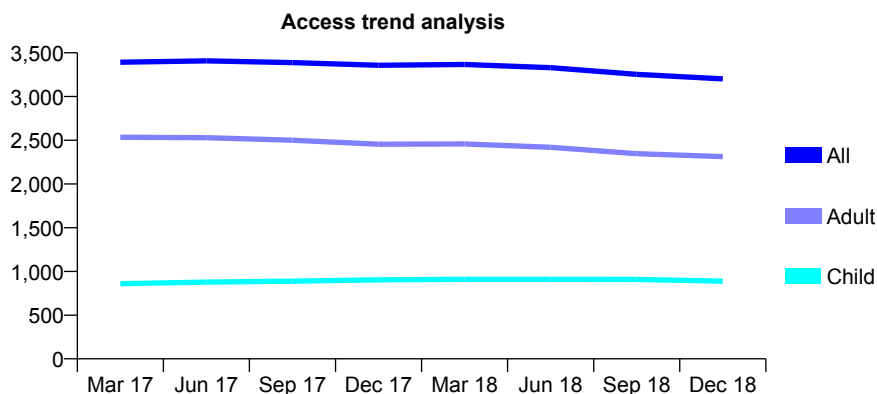
## Q58 - Vital Signs At a Glance Contract Report for 339113/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR A BALKHI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,361       |
| Carry forward general activity (UDA)        | 50          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £219,550.61 |

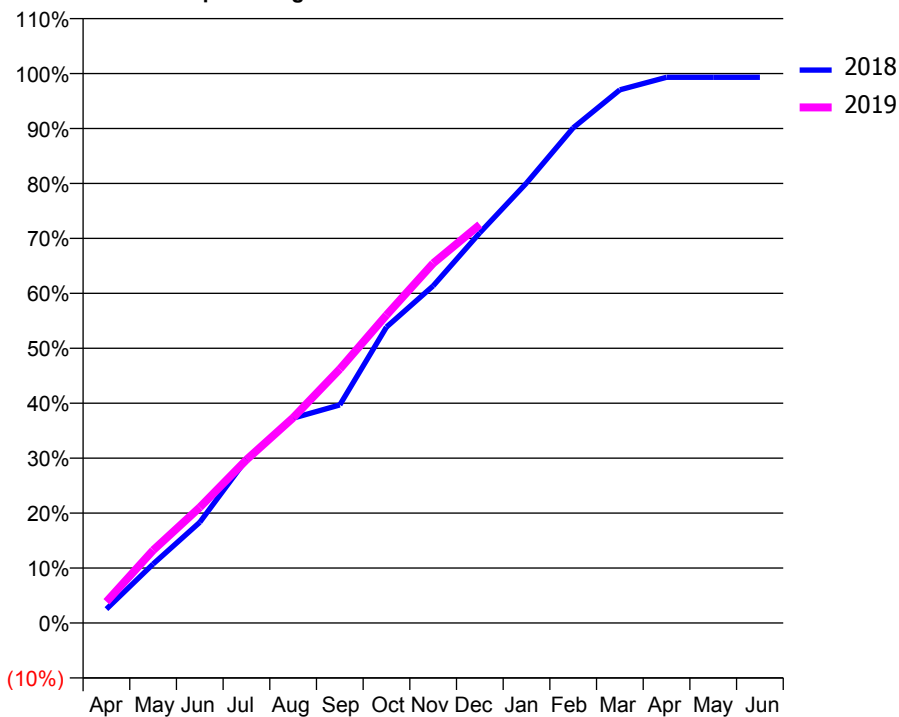
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,358         |                               |
| Quarter ending March 2018           | 3,367         | →                             |
| Quarter ending June 2018            | 3,330         | ↓                             |
| Quarter ending September 2018       | 3,254         | ↓                             |
| Quarter ending December 2018        | 3,202         | ↓                             |
| <b>Variance since December 2017</b> | <b>(4.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 187                               | 285   |
| May       | 791                               | 974   |
| June      | 1,350                             | 1,550 |
| July      | 2,192                             | 2,188 |
| August    | 2,744                             | 2,749 |
| September | 2,921                             | 3,402 |
| October   | 3,964                             | 4,126 |
| November  | 4,517                             | 4,819 |
| December  | 5,227                             | 5,336 |
| January   | 5,894                             |       |
| February  | 6,633                             |       |
| March     | 7,142                             |       |
| April     | 7,310                             |       |
| May       | 7,310                             |       |
| June      | 7,310                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 936         | 2.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 47       | 1,676       | 2.8%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 615      | 936         | 65.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 759      | 1,676       | 45.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 34       | 2,522       | 1.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,522       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 2,522       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

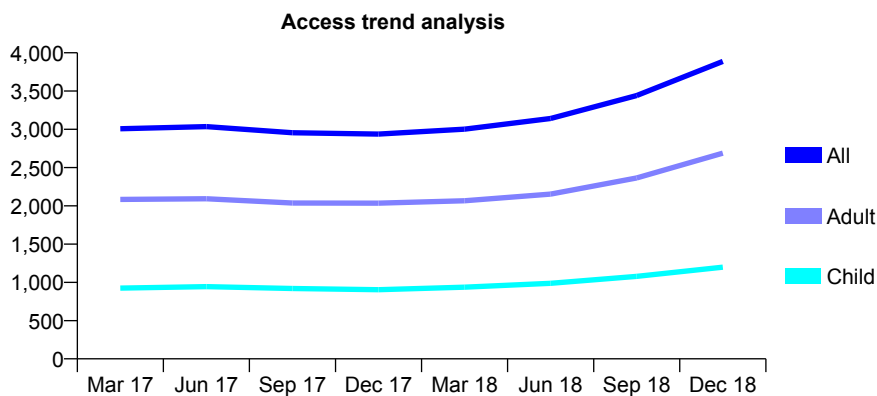
## Q58 - Vital Signs At a Glance Contract Report for 341088/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR A ZAKHARIA |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2012    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,780      |
| Carry forward general activity (UDA)        | -34         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £459,174.19 |

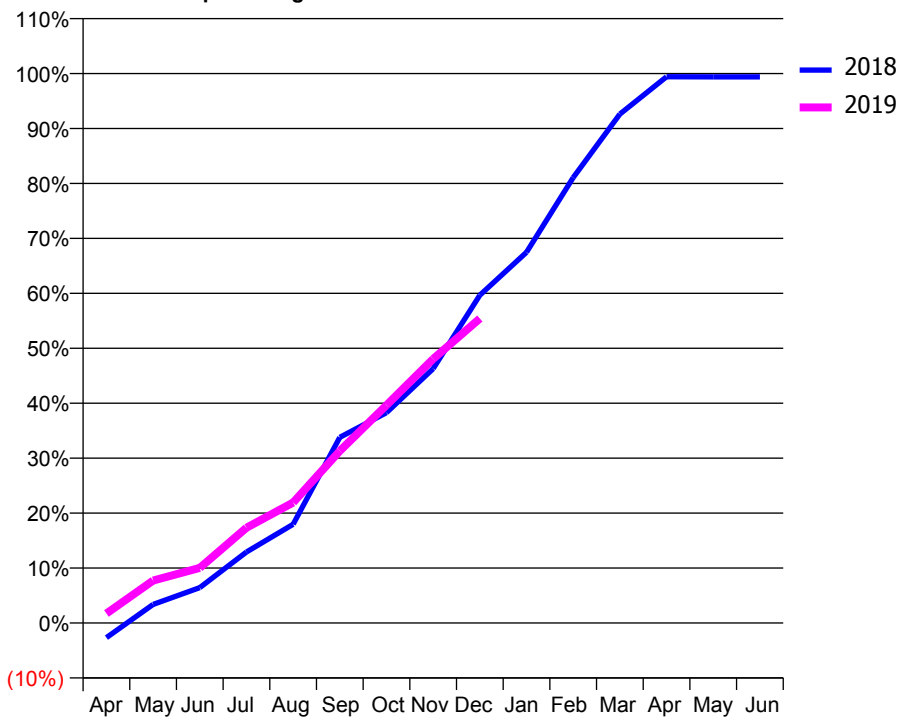
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 2,938        |                               |
| Quarter ending March 2018           | 3,003        | ↑                             |
| Quarter ending June 2018            | 3,142        | ↑                             |
| Quarter ending September 2018       | 3,442        | ↑                             |
| Quarter ending December 2018        | 3,888        | ↑                             |
| <b>Variance since December 2017</b> | <b>32.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -223                              | 293   |
| May       | 281                               | 1,297 |
| June      | 535                               | 1,684 |
| July      | 1,076                             | 2,909 |
| August    | 1,496                             | 3,681 |
| September | 2,812                             | 5,255 |
| October   | 3,186                             | 6,651 |
| November  | 3,852                             | 8,063 |
| December  | 4,965                             | 9,299 |
| January   | 5,615                             |       |
| February  | 6,745                             |       |
| March     | 7,706                             |       |
| April     | 8,273                             |       |
| May       | 8,272                             |       |
| June      | 8,272                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 95       | 1,503       | 6.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 339      | 3,129       | 10.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 836      | 1,503       | 55.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,626    | 3,129       | 52.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 341      | 4,401       | 7.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 4,401       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 4,401       | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

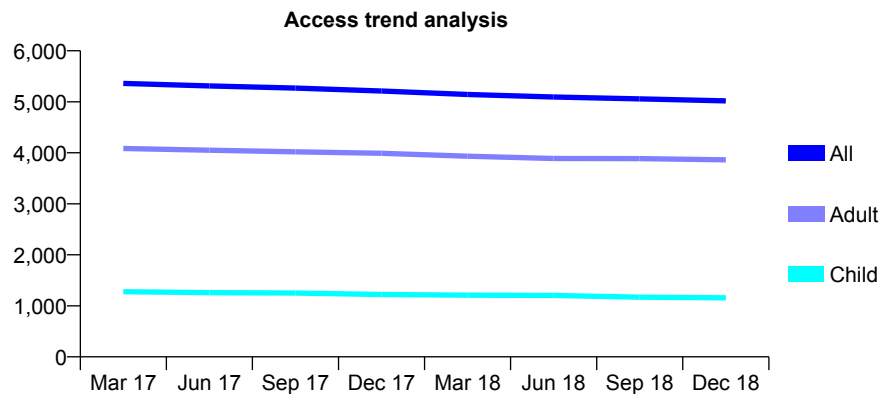
## Q58 - Vital Signs At a Glance Contract Report for 341576/0002 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | MR J NASSERI TAHERI |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2008          |
| Contract end date    |                     |

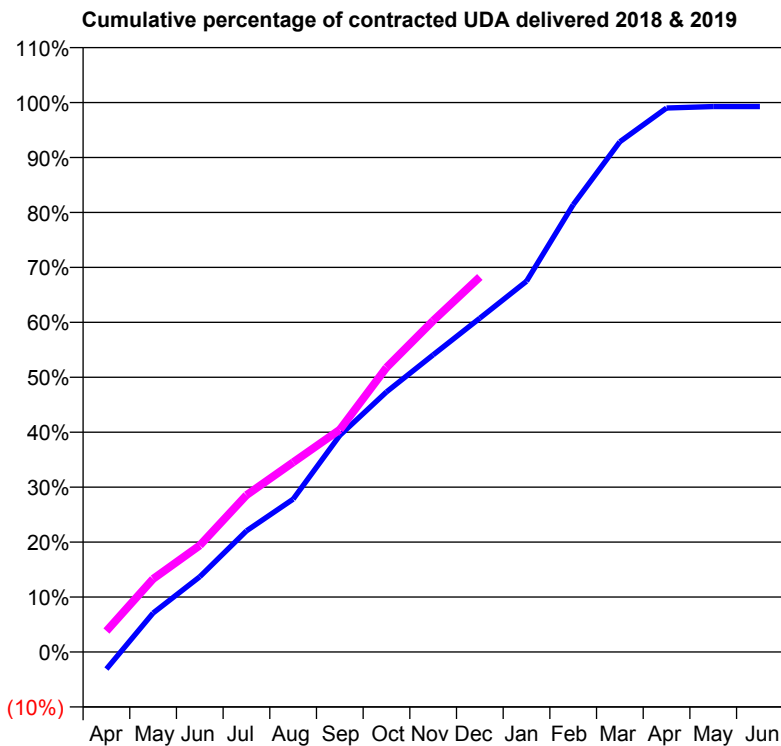
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,364      |
| Carry forward general activity (UDA)        | 135         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £440,772.04 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,212         |                               |
| Quarter ending March 2018           | 5,143         | ↓                             |
| Quarter ending June 2018            | 5,095         | →                             |
| Quarter ending September 2018       | 5,058         | →                             |
| Quarter ending December 2018        | 5,019         | →                             |
| <b>Variance since December 2017</b> | <b>(3.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -573                              | 704    |
| May       | 1,305                             | 2,444  |
| June      | 2,515                             | 3,564  |
| July      | 4,051                             | 5,242  |
| August    | 5,111                             | 6,340  |
| September | 7,241                             | 7,429  |
| October   | 8,692                             | 9,508  |
| November  | 9,932                             | 11,074 |
| December  | 11,155                            | 12,532 |
| January   | 12,392                            |        |
| February  | 14,949                            |        |
| March     | 17,053                            |        |
| April     | 18,181                            |        |
| May       | 18,228                            |        |
| June      | 18,228                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 119      | 1,376       | 8.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 440      | 3,862       | 11.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 783      | 1,376       | 56.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,094    | 3,862       | 54.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 368      | 4,937       | 7.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 76       | 4,937       | 1.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 51       | 4,937       | 1.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

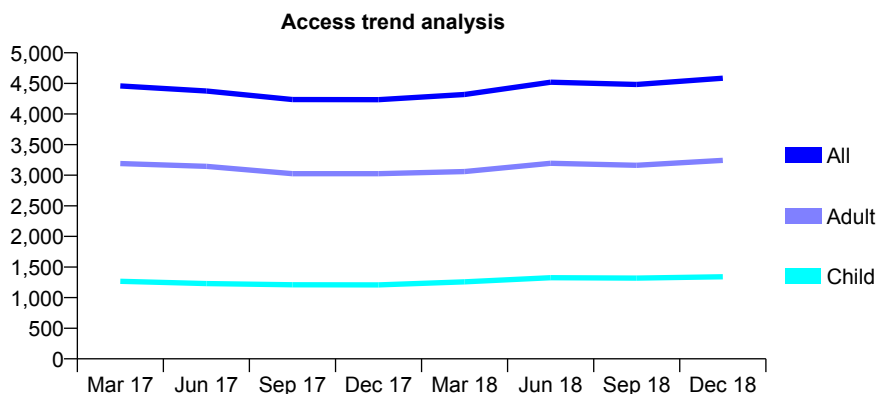
## Q58 - Vital Signs At a Glance Contract Report for 341975/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MRS R ARUN   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

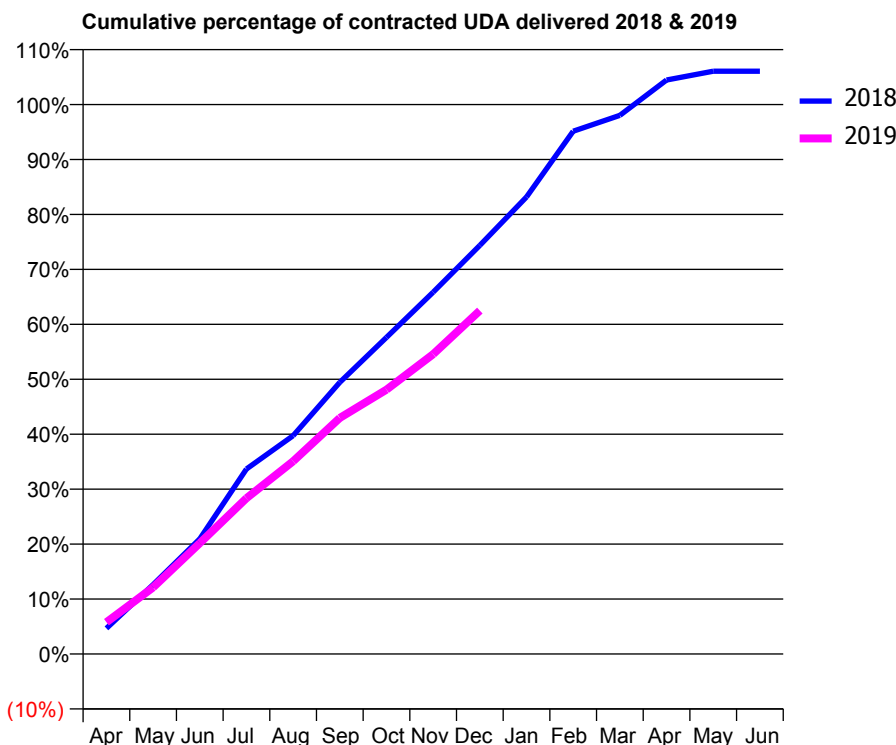
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,748       |
| Carry forward general activity (UDA)        | -195        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £212,901.66 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,234       |                               |
| Quarter ending March 2018           | 4,319       | ↑                             |
| Quarter ending June 2018            | 4,519       | ↑                             |
| Quarter ending September 2018       | 4,482       | →                             |
| Quarter ending December 2018        | 4,584       | ↑                             |
| <b>Variance since December 2017</b> | <b>8.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 455                               | 564   |
| May       | 1,230                             | 1,181 |
| June      | 2,042                             | 1,966 |
| July      | 3,281                             | 2,764 |
| August    | 3,873                             | 3,420 |
| September | 4,820                             | 4,188 |
| October   | 5,617                             | 4,690 |
| November  | 6,420                             | 5,319 |
| December  | 7,250                             | 6,092 |
| January   | 8,107                             |       |
| February  | 9,275                             |       |
| March     | 9,556                             |       |
| April     | 10,183                            |       |
| May       | 10,339                            |       |
| June      | 10,339                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 960         | 1.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 163      | 2,334       | 7.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 307      | 960         | 32.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 563      | 2,334       | 24.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 148      | 2,981       | 5.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 2,981       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 2,981       | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

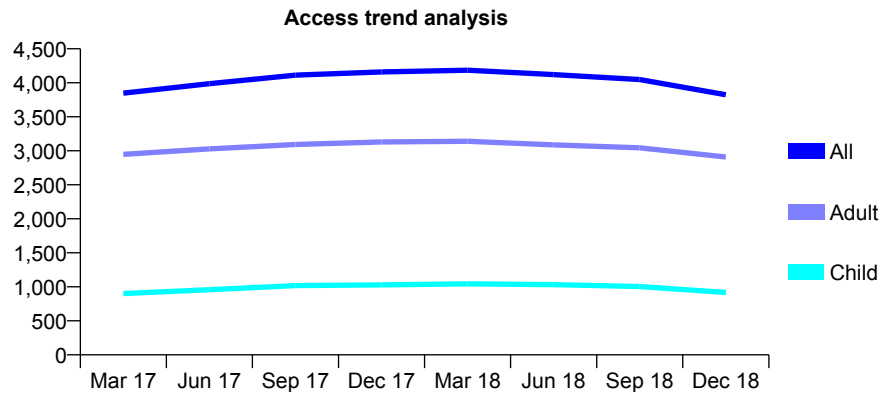
## Q58 - Vital Signs At a Glance Contract Report for 342432/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MS RK GILL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,141       |
| Carry forward general activity (UDA)        | -101        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £184,328.87 |

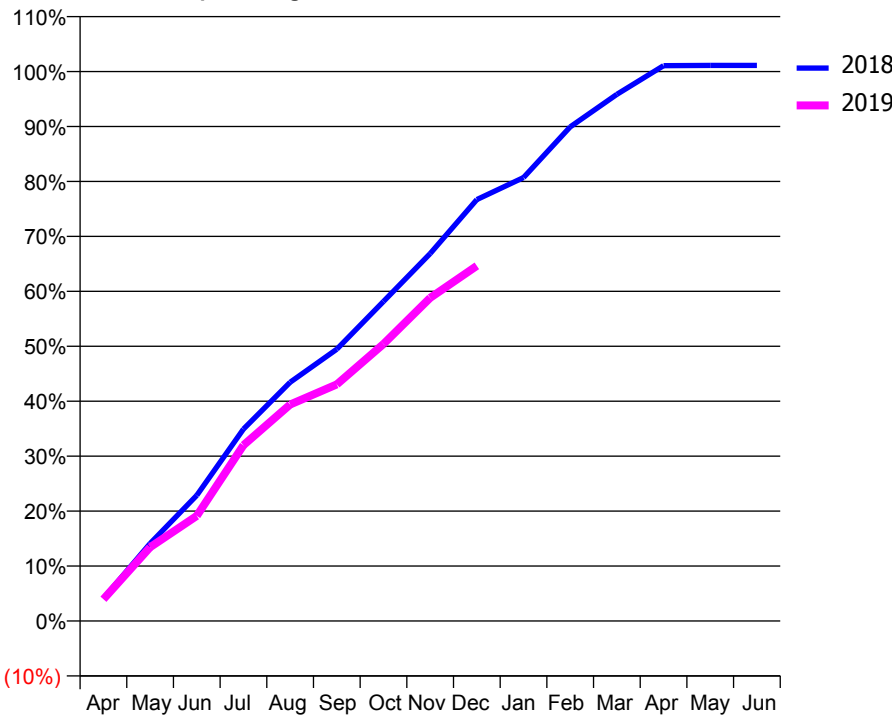
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,160         |                               |
| Quarter ending March 2018           | 4,185         | →                             |
| Quarter ending June 2018            | 4,121         | ↓                             |
| Quarter ending September 2018       | 4,049         | ↓                             |
| Quarter ending December 2018        | 3,825         | ↓                             |
| <b>Variance since December 2017</b> | <b>(8.1%)</b> | ↓                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 376                               | 363   |
| May       | 1,289                             | 1,228 |
| June      | 2,090                             | 1,749 |
| July      | 3,193                             | 2,924 |
| August    | 3,971                             | 3,601 |
| September | 4,522                             | 3,937 |
| October   | 5,316                             | 4,609 |
| November  | 6,113                             | 5,375 |
| December  | 7,011                             | 5,909 |
| January   | 7,377                             |       |
| February  | 8,220                             |       |
| March     | 8,762                             |       |
| April     | 9,238                             |       |
| May       | 9,242                             |       |
| June      | 9,242                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 849         | 2.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 229      | 2,549       | 9.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 429      | 849         | 50.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,183    | 2,549       | 46.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 180      | 3,142       | 5.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 3,142       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 3,142       | 0.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

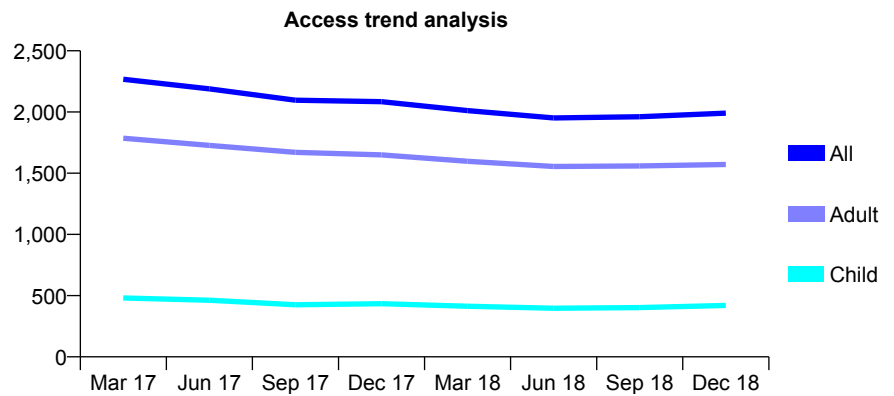
## Q58 - Vital Signs At a Glance Contract Report for 343633/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MISS S AMPAH |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,500       |
| Carry forward general activity (UDA)        | 203         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £184,851.85 |

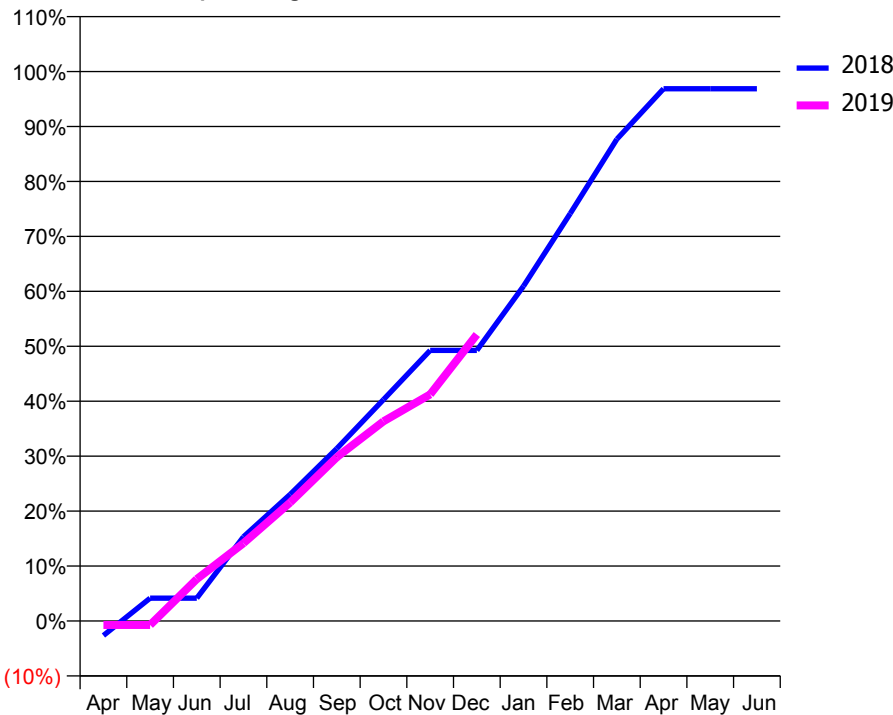
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,084         |                               |
| Quarter ending March 2018           | 2,011         | ↓                             |
| Quarter ending June 2018            | 1,952         | ↓                             |
| Quarter ending September 2018       | 1,961         | →                             |
| Quarter ending December 2018        | 1,991         | →                             |
| <b>Variance since December 2017</b> | <b>(4.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -173                              | -47   |
| May       | 271                               | -47   |
| June      | 271                               | 496   |
| July      | 996                               | 920   |
| August    | 1,497                             | 1,401 |
| September | 2,041                             | 1,937 |
| October   | 2,619                             | 2,362 |
| November  | 3,201                             | 2,680 |
| December  | 3,201                             | 3,389 |
| January   | 3,961                             |       |
| February  | 4,820                             |       |
| March     | 5,700                             |       |
| April     | 6,297                             |       |
| May       | 6,297                             |       |
| June      | 6,297                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 312         | 5.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 104      | 1,154       | 9.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 119      | 312         | 38.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 581      | 1,154       | 50.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 42       | 1,359       | 3.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,359       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 1,359       | 1.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

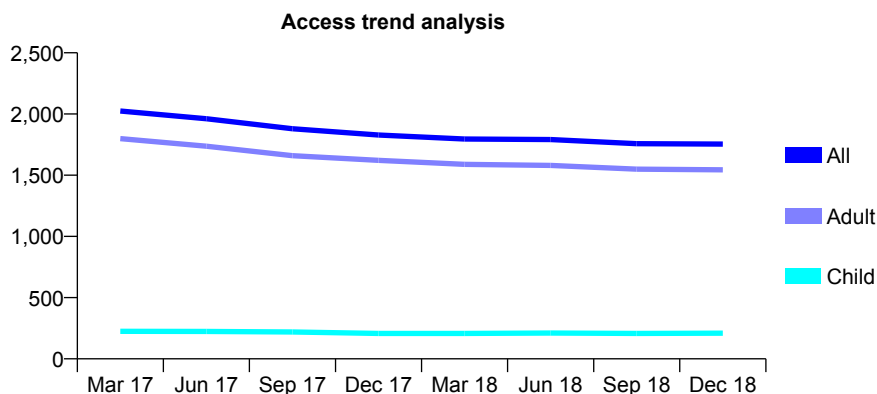
## Q58 - Vital Signs At a Glance Contract Report for 343633/0003 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MISS S AMPAH |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 21/02/2014   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,505       |
| Carry forward general activity (UDA)        | 246         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £161,294.86 |

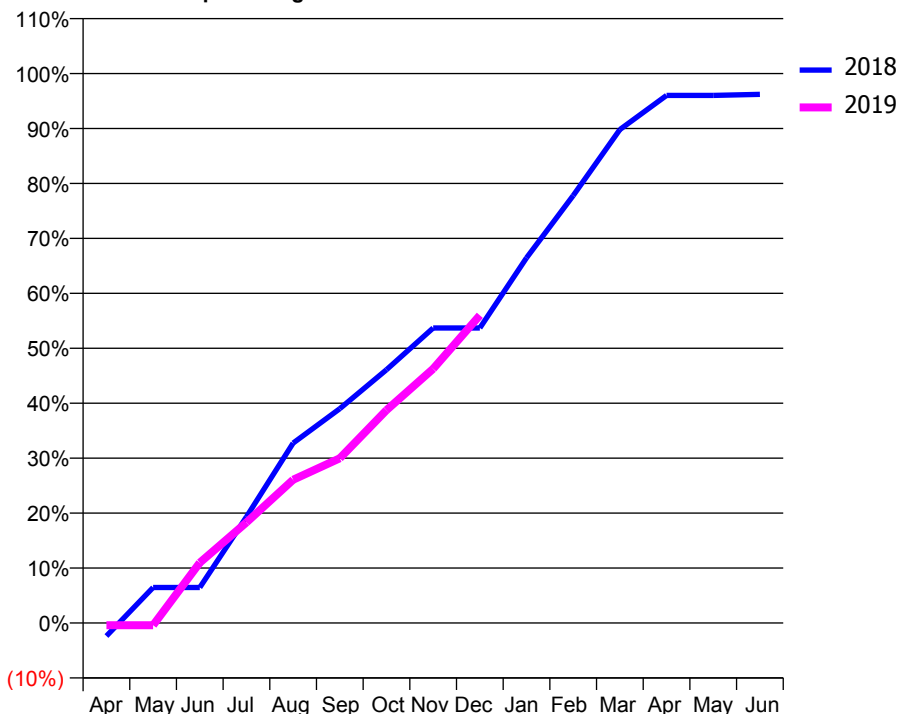
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,828         |                               |
| Quarter ending March 2018           | 1,796         | ↓                             |
| Quarter ending June 2018            | 1,791         | →                             |
| Quarter ending September 2018       | 1,758         | ↓                             |
| Quarter ending December 2018        | 1,754         | →                             |
| <b>Variance since December 2017</b> | <b>(4.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -155                              | -27   |
| May       | 421                               | -27   |
| June      | 421                               | 714   |
| July      | 1,258                             | 1,192 |
| August    | 2,131                             | 1,696 |
| September | 2,537                             | 1,950 |
| October   | 2,999                             | 2,519 |
| November  | 3,492                             | 3,009 |
| December  | 3,492                             | 3,643 |
| January   | 4,323                             |       |
| February  | 5,060                             |       |
| March     | 5,841                             |       |
| April     | 6,246                             |       |
| May       | 6,246                             |       |
| June      | 6,258                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 162         | 8.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 265      | 1,572       | 16.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 19       | 162         | 11.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 660      | 1,572       | 42.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 141      | 1,625       | 8.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,625       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 53       | 1,625       | 3.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

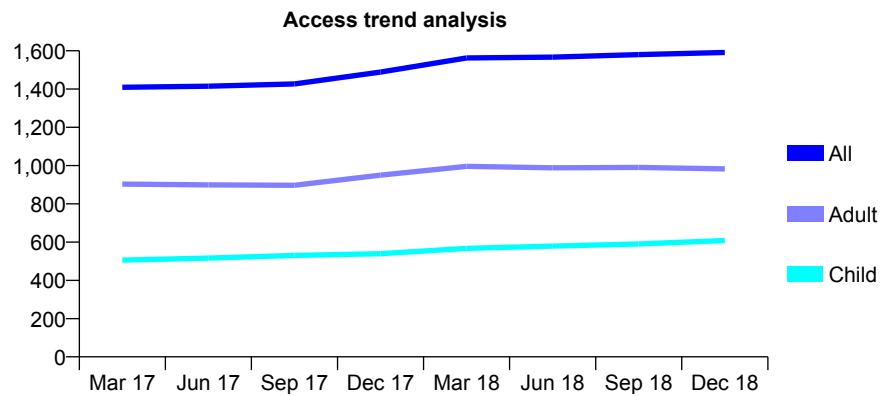
## Q58 - Vital Signs At a Glance Contract Report for 344508/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR SM AARON  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 31/07/2006   |
| Contract end date    |              |

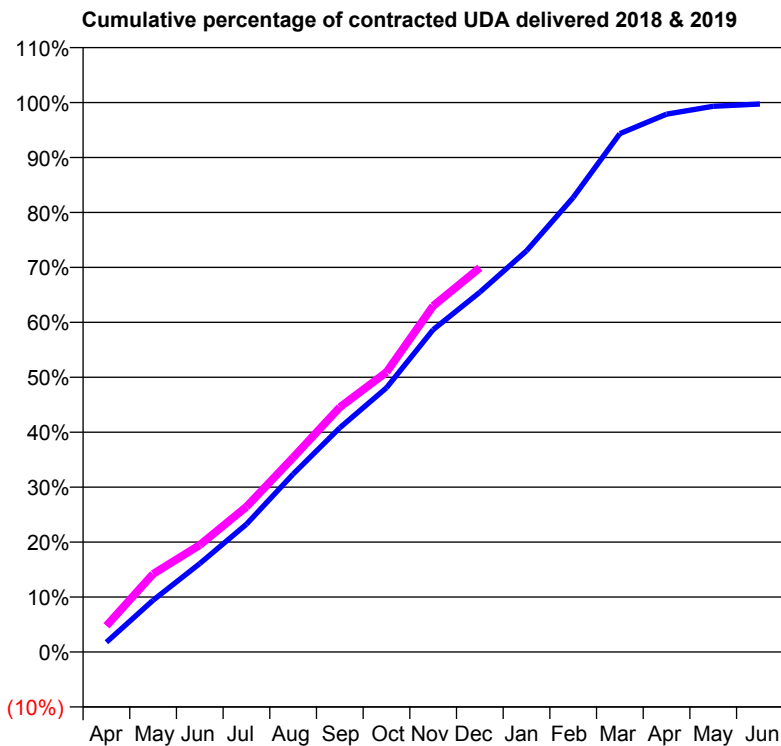
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 3,901       |
| Carry forward general activity (UDA)        | 11          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £104,710.17 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,489       |                               |
| Quarter ending March 2018           | 1,563       | ↑                             |
| Quarter ending June 2018            | 1,567       | →                             |
| Quarter ending September 2018       | 1,580       | →                             |
| Quarter ending December 2018        | 1,591       | →                             |
| <b>Variance since December 2017</b> | <b>6.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 69                                | 186   |
| May       | 368                               | 554   |
| June      | 628                               | 760   |
| July      | 908                               | 1,031 |
| August    | 1,263                             | 1,380 |
| September | 1,592                             | 1,738 |
| October   | 1,876                             | 1,986 |
| November  | 2,289                             | 2,457 |
| December  | 2,554                             | 2,728 |
| January   | 2,848                             |       |
| February  | 3,227                             |       |
| March     | 3,680                             |       |
| April     | 3,818                             |       |
| May       | 3,874                             |       |
| June      | 3,890                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 711         | 6.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 121      | 981         | 12.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 433      | 711         | 60.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 517      | 981         | 52.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 125      | 1,586       | 7.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,586       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,586       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



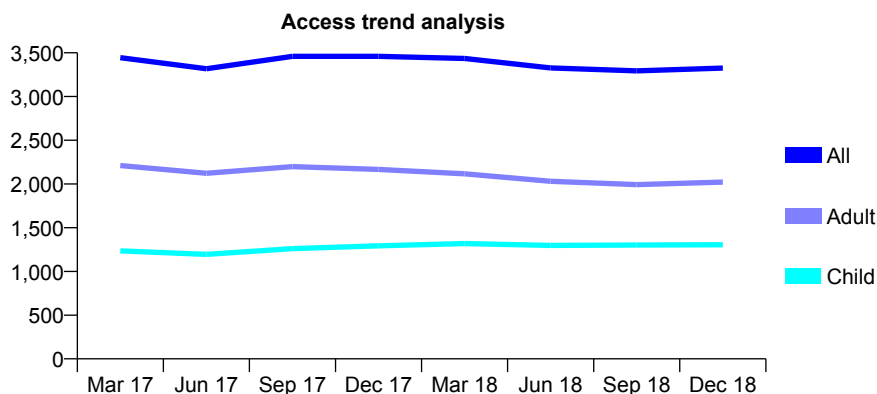
## Q58 - Vital Signs At a Glance Contract Report for 345253/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR O OLUSANYA |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,083       |
| Carry forward general activity (UDA)        | 251         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £274,239.83 |

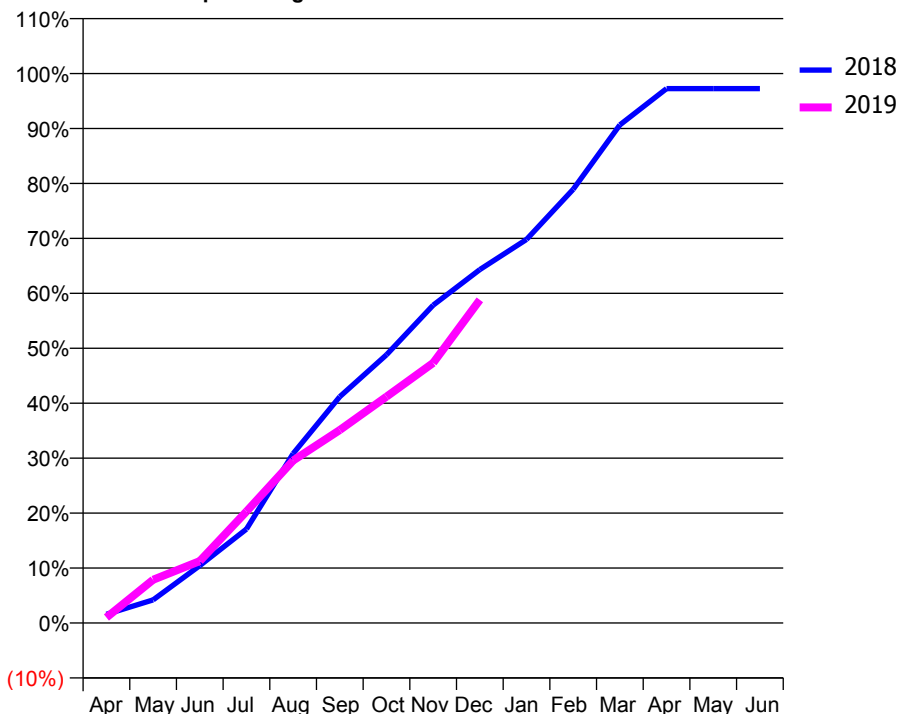
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,460         |                               |
| Quarter ending March 2018           | 3,435         | →                             |
| Quarter ending June 2018            | 3,327         | ↓                             |
| Quarter ending September 2018       | 3,294         | →                             |
| Quarter ending December 2018        | 3,326         | →                             |
| <b>Variance since December 2017</b> | <b>(3.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 145                               | 92    |
| May       | 383                               | 716   |
| June      | 948                               | 1,023 |
| July      | 1,554                             | 1,845 |
| August    | 2,801                             | 2,685 |
| September | 3,741                             | 3,190 |
| October   | 4,433                             | 3,741 |
| November  | 5,254                             | 4,298 |
| December  | 5,842                             | 5,342 |
| January   | 6,340                             |       |
| February  | 7,169                             |       |
| March     | 8,234                             |       |
| April     | 8,832                             |       |
| May       | 8,832                             |       |
| June      | 8,832                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 984         | 6.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 144      | 1,373       | 10.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 410      | 984         | 41.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 420      | 1,373       | 30.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 165      | 2,199       | 7.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 2,199       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 2,199       | 2.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

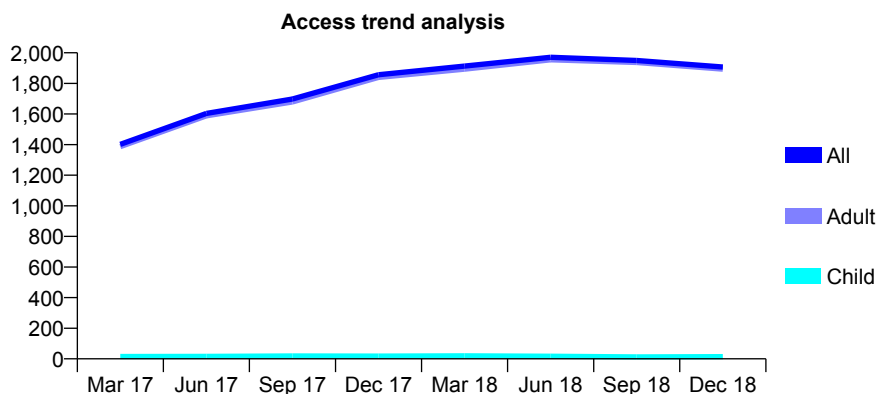
## Q58 - Vital Signs At a Glance Contract Report for 345253/0002 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR O OLUSANYA |
| Contract type name   | PDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2010    |
| Contract end date    | 31/03/2020    |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 3,602       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £240,134.38 |

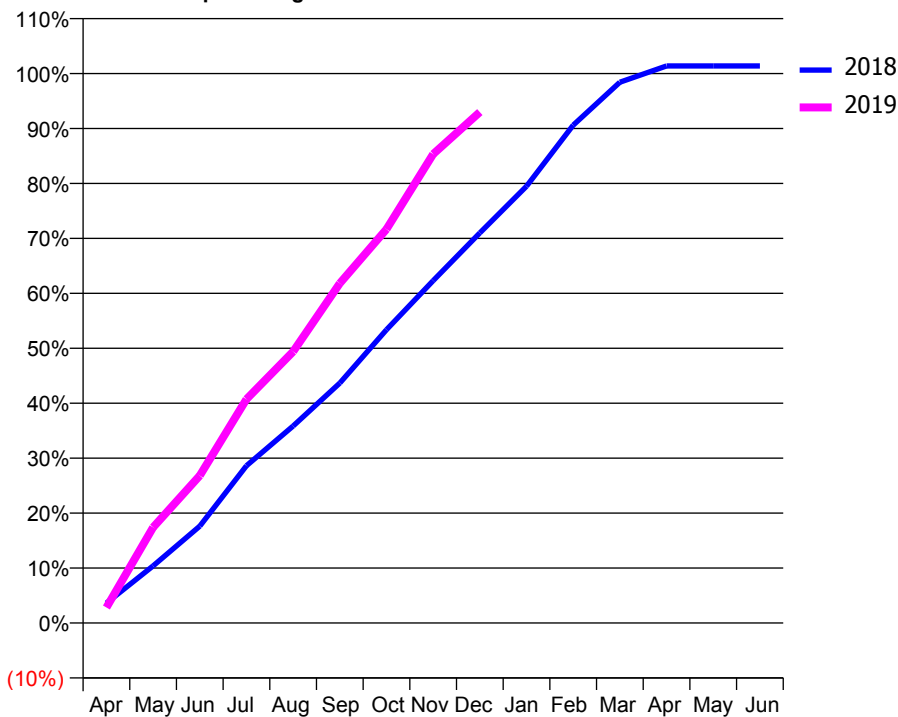
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,857       |                               |
| Quarter ending March 2018           | 1,913       | ↑                             |
| Quarter ending June 2018            | 1,971       | ↑                             |
| Quarter ending September 2018       | 1,950       | ↓                             |
| Quarter ending December 2018        | 1,907       | ↓                             |
| <b>Variance since December 2017</b> | <b>2.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 178                               | 102   |
| May       | 510                               | 627   |
| June      | 865                               | 966   |
| July      | 1,404                             | 1,467 |
| August    | 1,758                             | 1,779 |
| September | 2,142                             | 2,227 |
| October   | 2,618                             | 2,582 |
| November  | 3,055                             | 3,074 |
| December  | 3,482                             | 3,349 |
| January   | 3,898                             |       |
| February  | 4,443                             |       |
| March     | 4,826                             |       |
| April     | 4,971                             |       |
| May       | 4,971                             |       |
| June      | 4,971                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 9           | 0.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 1,203       | 0.8%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 9           | 0.0%     | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 1,203       | 0.2%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 1,161       | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,161       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,161       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

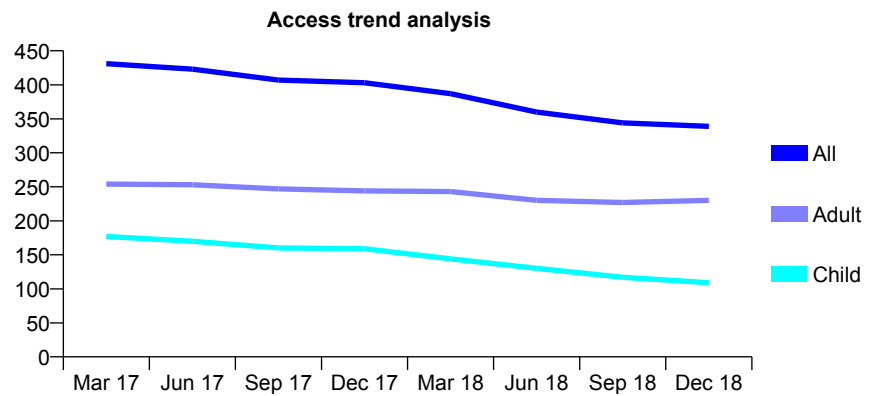
## Q58 - Vital Signs At a Glance Contract Report for 352675/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR AJ AMERY  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,940.12 |

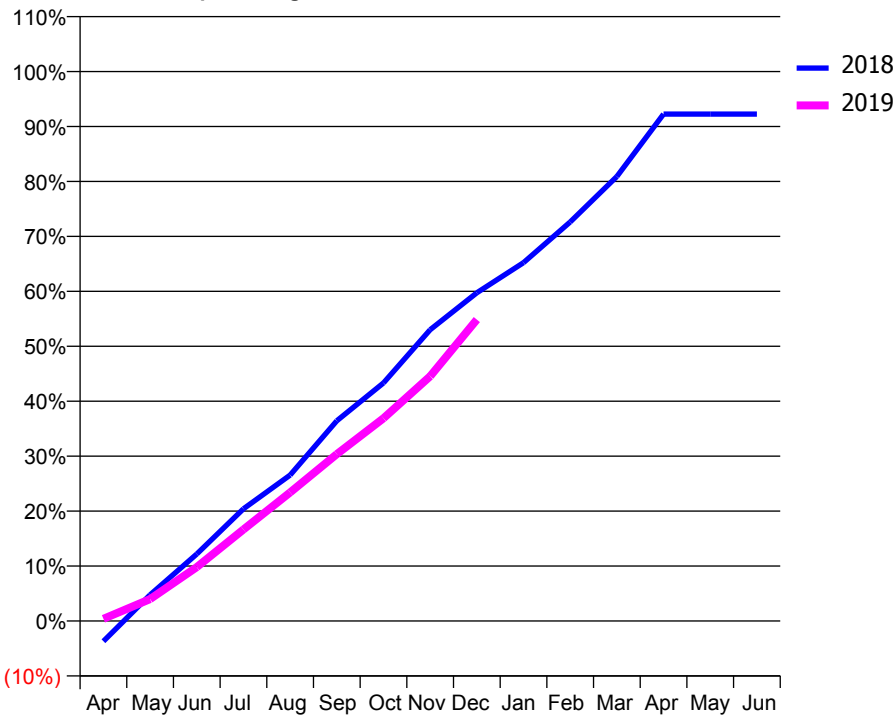
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 403            |                               |
| Quarter ending March 2018           | 387            | ↓                             |
| Quarter ending June 2018            | 360            | ↓                             |
| Quarter ending September 2018       | 344            | ↓                             |
| Quarter ending December 2018        | 339            | ↓                             |
| <b>Variance since December 2017</b> | <b>(15.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -37                               | 4    |
| May       | 48                                | 40   |
| June      | 122                               | 98   |
| July      | 204                               | 167  |
| August    | 266                               | 234  |
| September | 364                               | 304  |
| October   | 433                               | 369  |
| November  | 530                               | 445  |
| December  | 597                               | 549  |
| January   | 652                               |      |
| February  | 726                               |      |
| March     | 809                               |      |
| April     | 923                               |      |
| May       | 923                               |      |
| June      | 923                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 77          | 3.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 27       | 169         | 16.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 15       | 77          | 19.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 34       | 169         | 20.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 13       | 204         | 6.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 204         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 204         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

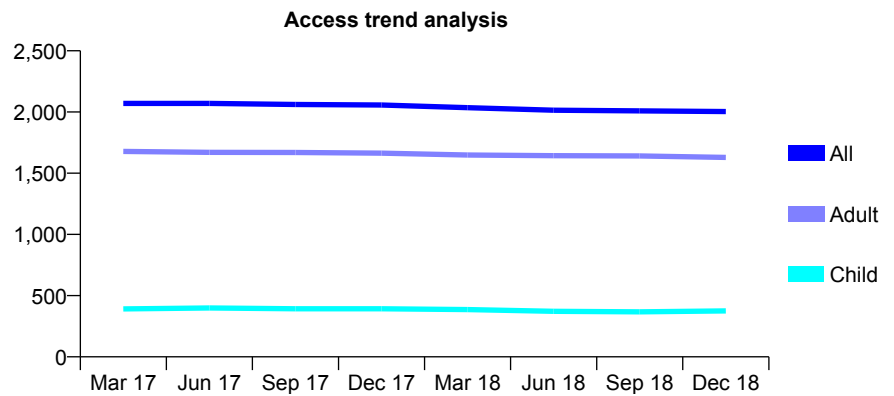
## Q58 - Vital Signs At a Glance Contract Report for 357758/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR OO OSISANYA |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 08/01/2012     |
| Contract end date    |                |

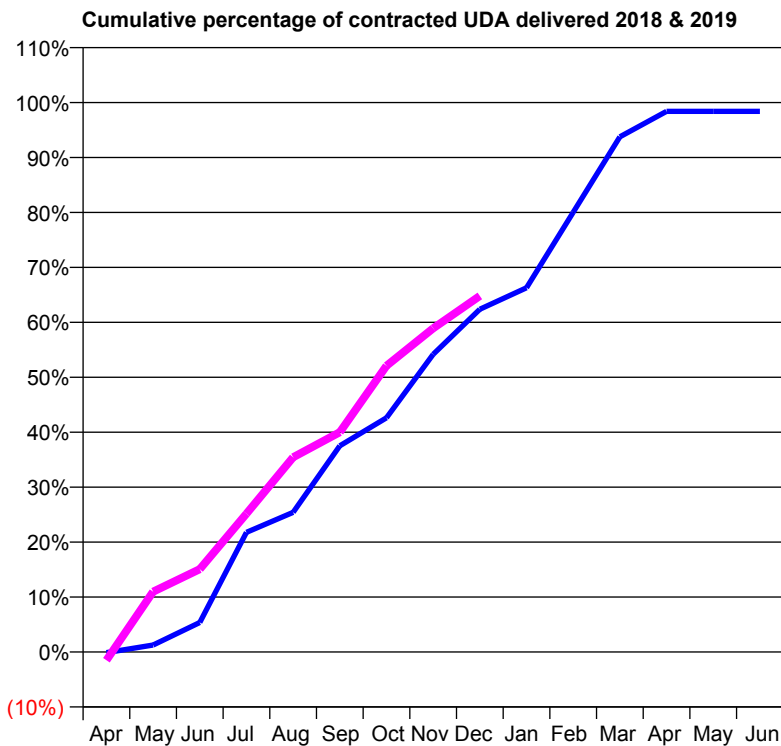
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,317       |
| Carry forward general activity (UDA)        | 85          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £168,680.37 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,057         |                               |
| Quarter ending March 2018           | 2,035         | ↓                             |
| Quarter ending June 2018            | 2,015         | →                             |
| Quarter ending September 2018       | 2,009         | →                             |
| Quarter ending December 2018        | 2,004         | →                             |
| <b>Variance since December 2017</b> | <b>(2.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -7                                | -81   |
| May       | 68                                | 584   |
| June      | 286                               | 802   |
| July      | 1,157                             | 1,338 |
| August    | 1,351                             | 1,885 |
| September | 1,996                             | 2,127 |
| October   | 2,266                             | 2,769 |
| November  | 2,881                             | 3,133 |
| December  | 3,317                             | 3,446 |
| January   | 3,524                             |       |
| February  | 4,254                             |       |
| March     | 4,985                             |       |
| April     | 5,232                             |       |
| May       | 5,232                             |       |
| June      | 5,232                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 419         | 9.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 185      | 1,500       | 12.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 236      | 419         | 56.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 667      | 1,500       | 44.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 213      | 1,801       | 11.8%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 1,801       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 1,801       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

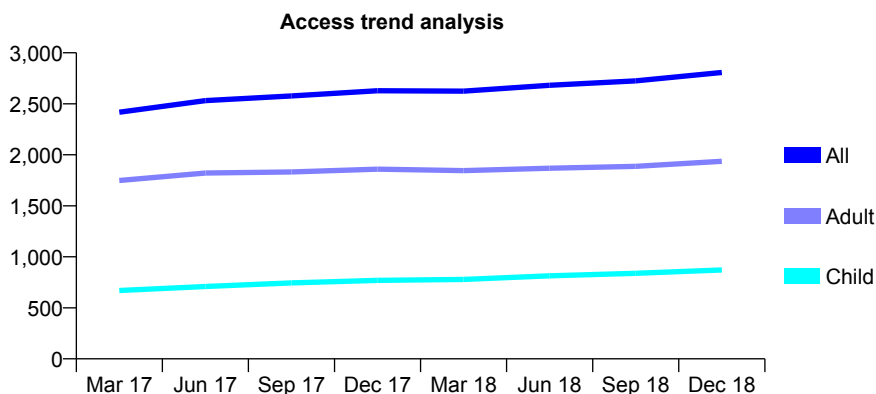
## Q58 - Vital Signs At a Glance Contract Report for 357820/0001 - December 2018

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Tigga Smile - Bedford Dental Centre |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/03/2015                          |
| Contract end date    |                                     |

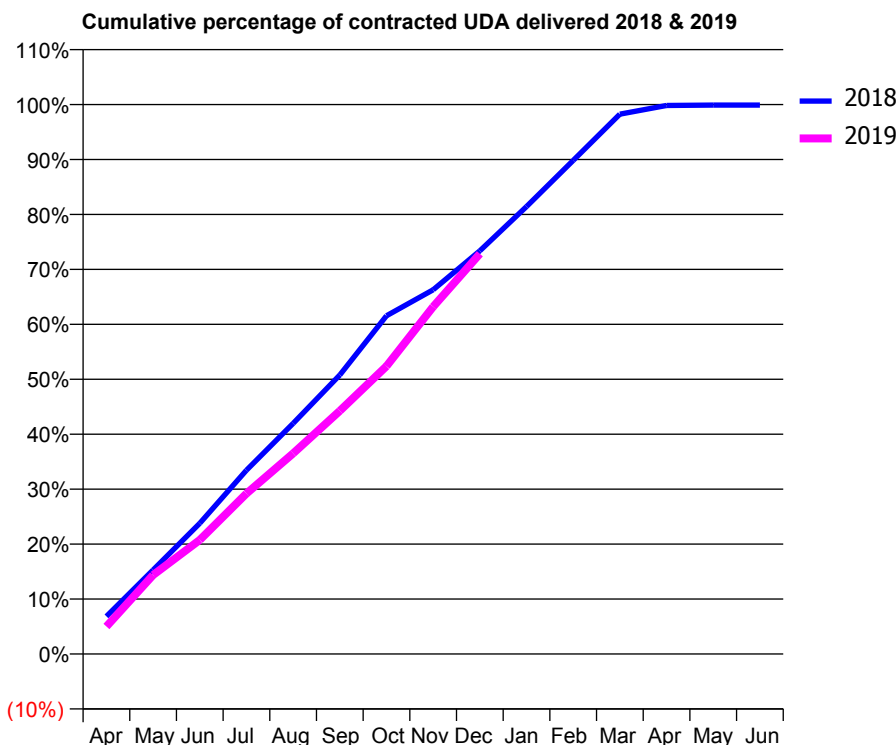
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,000       |
| Carry forward general activity (UDA)        | 7           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £200,586.51 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,628       |                               |
| Quarter ending March 2018           | 2,624       | →                             |
| Quarter ending June 2018            | 2,682       | ↑                             |
| Quarter ending September 2018       | 2,725       | →                             |
| Quarter ending December 2018        | 2,807       | ↑                             |
| <b>Variance since December 2017</b> | <b>6.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 480                               | 350   |
| May       | 1,071                             | 1,006 |
| June      | 1,665                             | 1,452 |
| July      | 2,341                             | 2,045 |
| August    | 2,938                             | 2,556 |
| September | 3,555                             | 3,098 |
| October   | 4,308                             | 3,666 |
| November  | 4,639                             | 4,424 |
| December  | 5,137                             | 5,098 |
| January   | 5,699                             |       |
| February  | 6,288                             |       |
| March     | 6,877                             |       |
| April     | 6,987                             |       |
| May       | 6,992                             |       |
| June      | 6,992                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 821         | 8.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 318      | 1,683       | 18.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 394      | 821         | 48.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 677      | 1,683       | 40.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 369      | 2,441       | 15.1%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,441       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 2,441       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

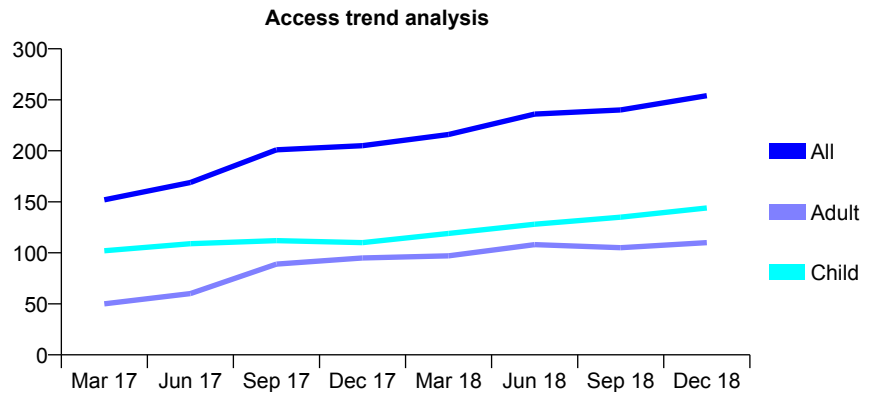
## Q58 - Vital Signs At a Glance Contract Report for 360597/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MRS N VASFI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/03/2009   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 500        |
| Carry forward general activity (UDA)        | -5         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,928.30 |

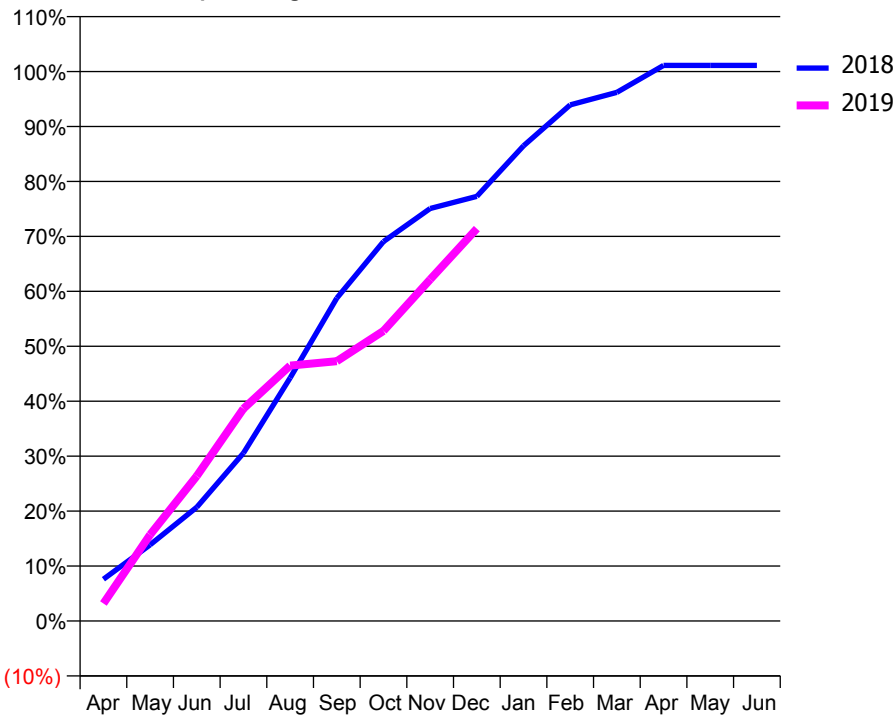
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 205          |                               |
| Quarter ending March 2018           | 216          | ↑                             |
| Quarter ending June 2018            | 236          | ↑                             |
| Quarter ending September 2018       | 240          | →                             |
| Quarter ending December 2018        | 254          | ↑                             |
| <b>Variance since December 2017</b> | <b>23.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 38                                | 16   |
| May       | 69                                | 79   |
| June      | 104                               | 132  |
| July      | 153                               | 193  |
| August    | 221                               | 232  |
| September | 294                               | 236  |
| October   | 345                               | 264  |
| November  | 375                               | 311  |
| December  | 386                               | 357  |
| January   | 432                               |      |
| February  | 470                               |      |
| March     | 481                               |      |
| April     | 506                               |      |
| May       | 506                               |      |
| June      | 506                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 147         | 8.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 73          | 11.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 71       | 147         | 48.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 36       | 73          | 49.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 209         | 7.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 209         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 209         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

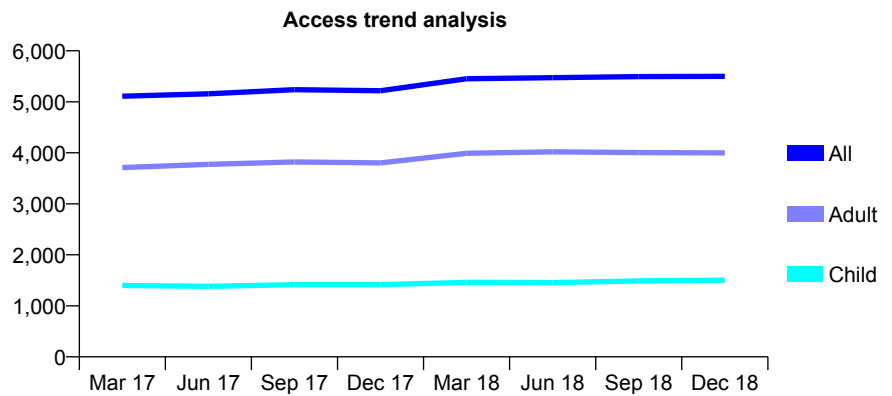
## Q58 - Vital Signs At a Glance Contract Report for 360961/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR V SHAH    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2010   |
| Contract end date    |              |

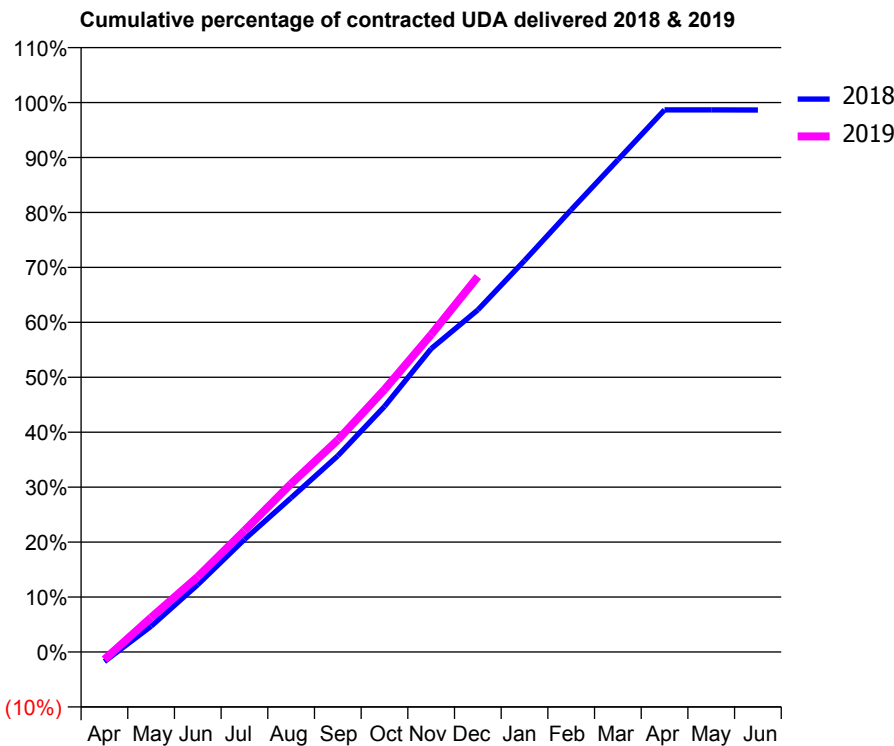
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,725      |
| Carry forward general activity (UDA)        | 173         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £470,494.77 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,218       |                               |
| Quarter ending March 2018           | 5,451       | ↑                             |
| Quarter ending June 2018            | 5,474       | →                             |
| Quarter ending September 2018       | 5,493       | →                             |
| Quarter ending December 2018        | 5,500       | →                             |
| <b>Variance since December 2017</b> | <b>5.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2018   | 2019  |
| April                             | -223   | -173  |
| May                               | 598    | 799   |
| June                              | 1,560  | 1,742 |
| July                              | 2,607  | 2,812 |
| August                            | 3,571  | 3,898 |
| September                         | 4,544  | 4,912 |
| October                           | 5,685  | 6,078 |
| November                          | 7,025  | 7,351 |
| December                          | 7,923  | 8,693 |
| January                           | 9,064  |       |
| February                          | 10,242 |       |
| March                             | 11,396 |       |
| April                             | 12,553 |       |
| May                               | 12,553 |       |
| June                              | 12,552 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 134      | 1,751       | 7.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 705      | 4,436       | 15.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,060    | 1,751       | 60.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,528    | 4,436       | 57.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 349      | 4,962       | 7.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 4,962       | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 96       | 4,962       | 1.9%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

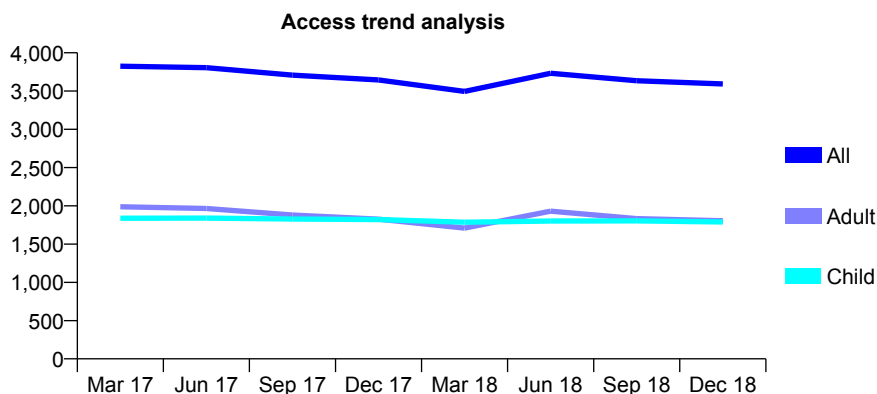
## Q58 - Vital Signs At a Glance Contract Report for 363456/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | Ballard & Tucker |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

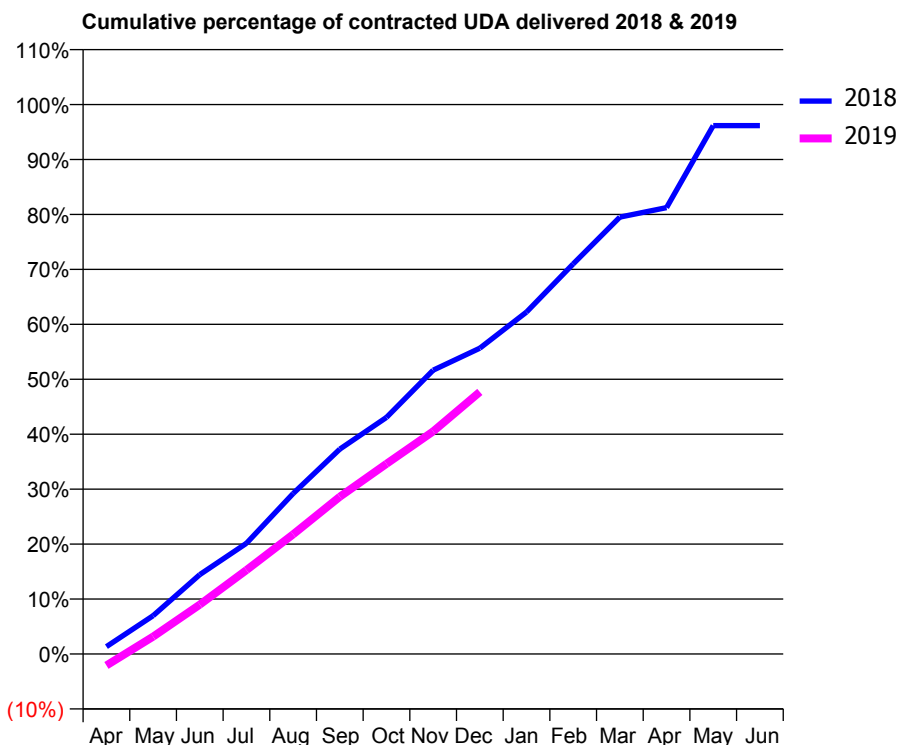
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,899       |
| Carry forward general activity (UDA)        | 342         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £207,245.53 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,646         |                               |
| Quarter ending March 2018           | 3,495         | ↓                             |
| Quarter ending June 2018            | 3,732         | ↑                             |
| Quarter ending September 2018       | 3,635         | ↓                             |
| Quarter ending December 2018        | 3,593         | ↓                             |
| <b>Variance since December 2017</b> | <b>(1.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 121                               | -186  |
| May       | 622                               | 281   |
| June      | 1,286                             | 801   |
| July      | 1,794                             | 1,360 |
| August    | 2,599                             | 1,938 |
| September | 3,319                             | 2,548 |
| October   | 3,832                             | 3,080 |
| November  | 4,597                             | 3,604 |
| December  | 4,953                             | 4,244 |
| January   | 5,539                             |       |
| February  | 6,318                             |       |
| March     | 7,076                             |       |
| April     | 7,228                             |       |
| May       | 8,556                             |       |
| June      | 8,556                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 161      | 2,068       | 7.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 150      | 1,508       | 9.9%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,282    | 2,068       | 62.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 631      | 1,508       | 41.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 160      | 2,825       | 5.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 2,825       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 2,825       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



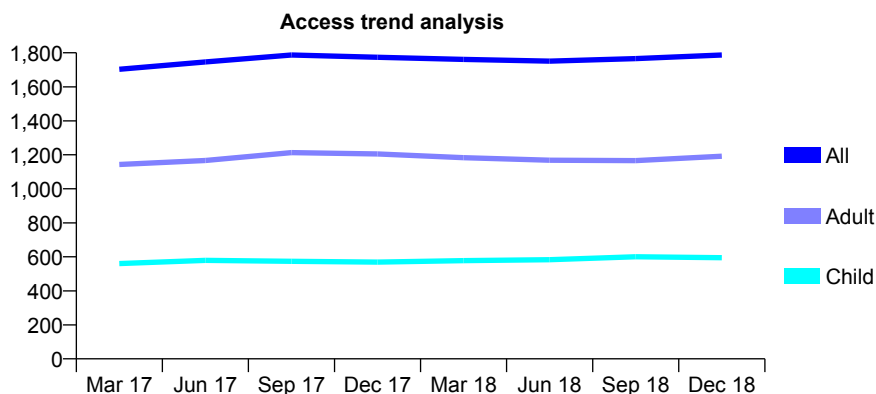
## Q58 - Vital Signs At a Glance Contract Report for 366080/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR R KENANI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 05/12/2009   |
| Contract end date    |              |

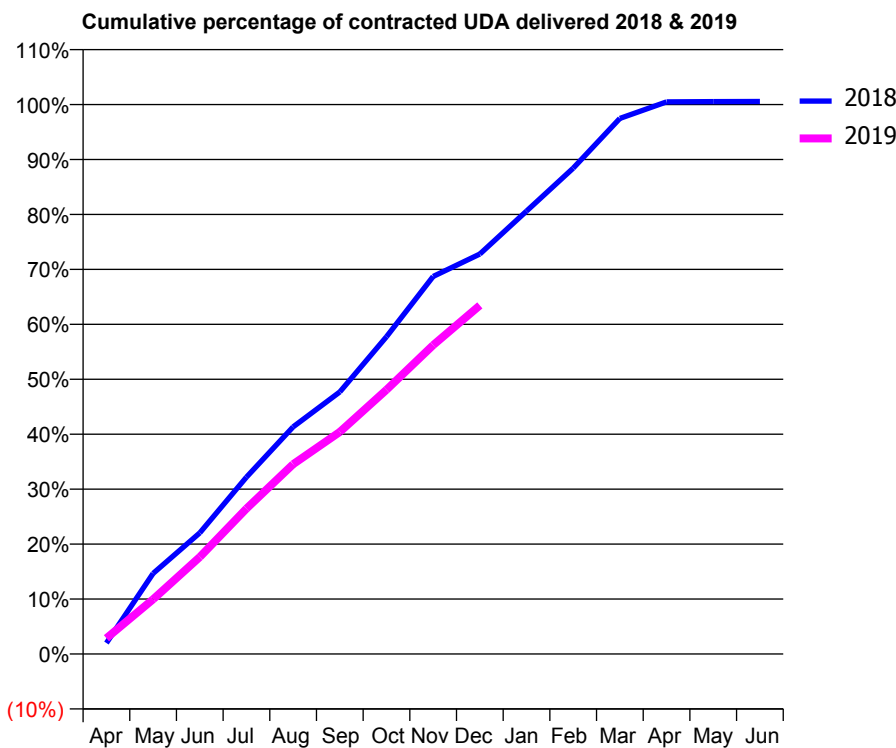
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,473       |
| Carry forward general activity (UDA)        | -30         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £185,676.30 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,774       |                               |
| Quarter ending March 2018           | 1,761       | →                             |
| Quarter ending June 2018            | 1,751       | →                             |
| Quarter ending September 2018       | 1,766       | →                             |
| Quarter ending December 2018        | 1,787       | →                             |
| <b>Variance since December 2017</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 109                               | 158   |
| May       | 803                               | 545   |
| June      | 1,207                             | 966   |
| July      | 1,761                             | 1,449 |
| August    | 2,263                             | 1,890 |
| September | 2,610                             | 2,212 |
| October   | 3,161                             | 2,632 |
| November  | 3,760                             | 3,077 |
| December  | 3,984                             | 3,472 |
| January   | 4,412                             |       |
| February  | 4,839                             |       |
| March     | 5,334                             |       |
| April     | 5,500                             |       |
| May       | 5,502                             |       |
| June      | 5,504                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 728         | 11.3%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 137      | 1,078       | 12.7%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 443      | 728         | 60.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 534      | 1,078       | 49.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 159      | 1,725       | 9.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,725       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,725       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

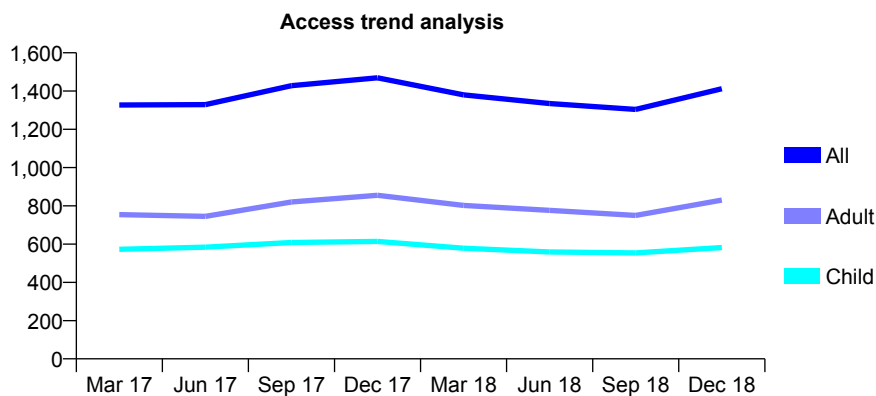
## Q58 - Vital Signs At a Glance Contract Report for 395404/0002 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Milton Keynes Dental Clinic |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,000      |
| Carry forward general activity (UDA)        | -22        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £67,760.50 |

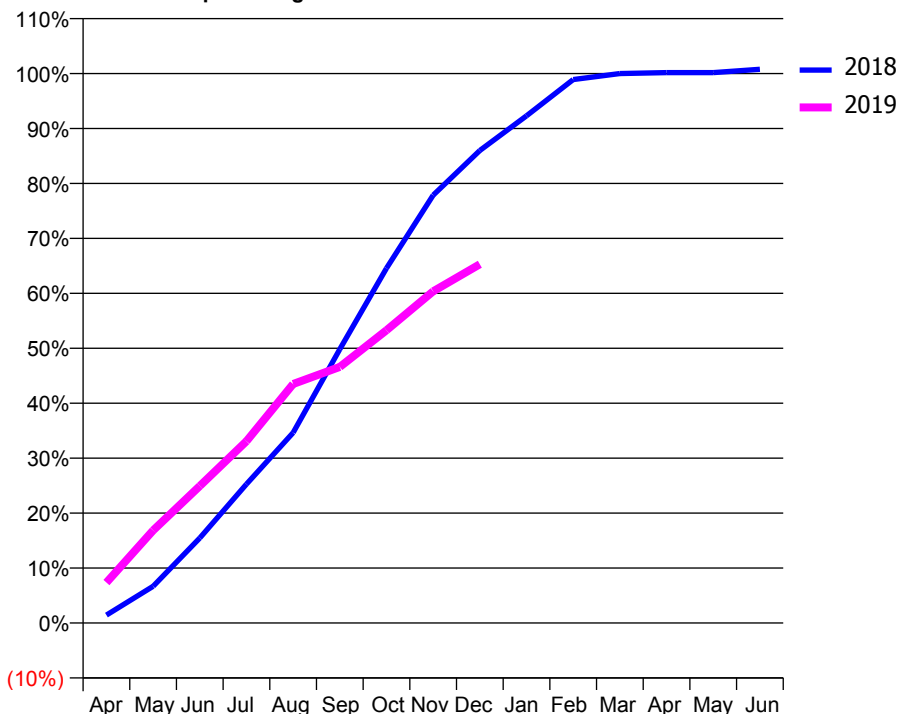
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,469         |                               |
| Quarter ending March 2018           | 1,380         | ↓                             |
| Quarter ending June 2018            | 1,335         | ↓                             |
| Quarter ending September 2018       | 1,304         | ↓                             |
| Quarter ending December 2018        | 1,412         | ↑                             |
| <b>Variance since December 2017</b> | <b>(3.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 43                                | 221   |
| May       | 200                               | 506   |
| June      | 464                               | 748   |
| July      | 758                               | 993   |
| August    | 1,039                             | 1,305 |
| September | 1,495                             | 1,398 |
| October   | 1,937                             | 1,598 |
| November  | 2,336                             | 1,811 |
| December  | 2,580                             | 1,959 |
| January   | 2,769                             |       |
| February  | 2,967                             |       |
| March     | 2,999                             |       |
| April     | 3,005                             |       |
| May       | 3,005                             |       |
| June      | 3,023                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 619         | 7.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 97       | 776         | 12.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 276      | 619         | 44.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 348      | 776         | 44.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 173      | 1,233       | 14.0%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,233       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,233       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

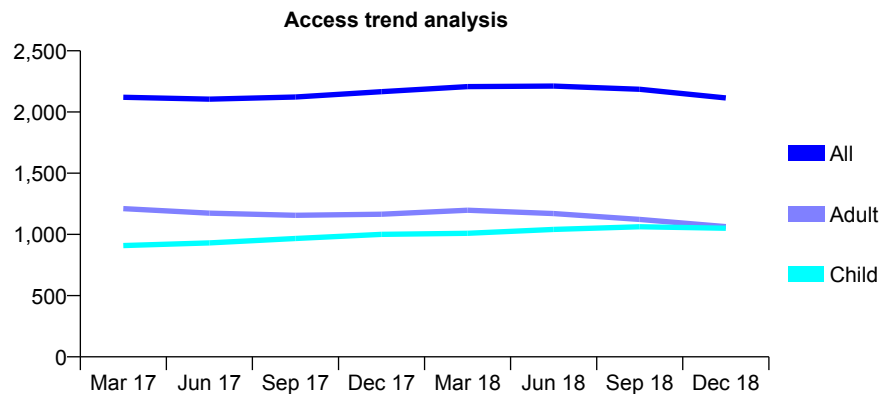
## Q58 - Vital Signs At a Glance Contract Report for 558265/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | Reena Parmar |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 06/01/2007   |
| Contract end date    |              |

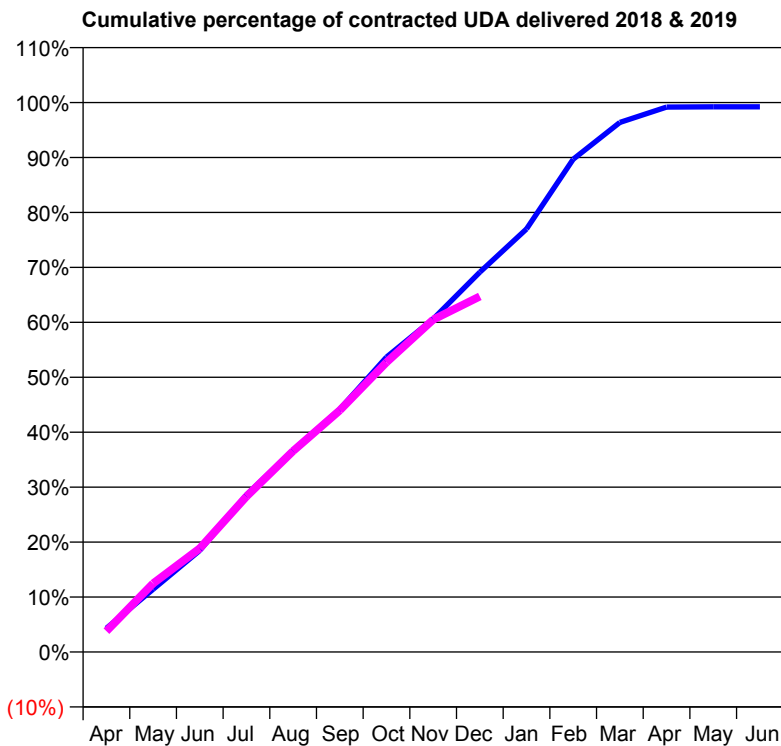
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,896       |
| Carry forward general activity (UDA)        | 46          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £166,678.86 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,166         |                               |
| Quarter ending March 2018           | 2,207         | →                             |
| Quarter ending June 2018            | 2,212         | →                             |
| Quarter ending September 2018       | 2,186         | ↓                             |
| Quarter ending December 2018        | 2,115         | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 256   | 223   |
| May                               | 673   | 736   |
| June                              | 1,089 | 1,112 |
| July                              | 1,686 | 1,669 |
| August                            | 2,162 | 2,157 |
| September                         | 2,607 | 2,593 |
| October                           | 3,165 | 3,109 |
| November                          | 3,574 | 3,566 |
| December                          | 4,076 | 3,815 |
| January                           | 4,539 |       |
| February                          | 5,287 |       |
| March                             | 5,682 |       |
| April                             | 5,847 |       |
| May                               | 5,850 |       |
| June                              | 5,850 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 904         | 6.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 149      | 775         | 19.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 363      | 904         | 40.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 292      | 775         | 37.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 195      | 1,603       | 12.2%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,603       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,603       | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

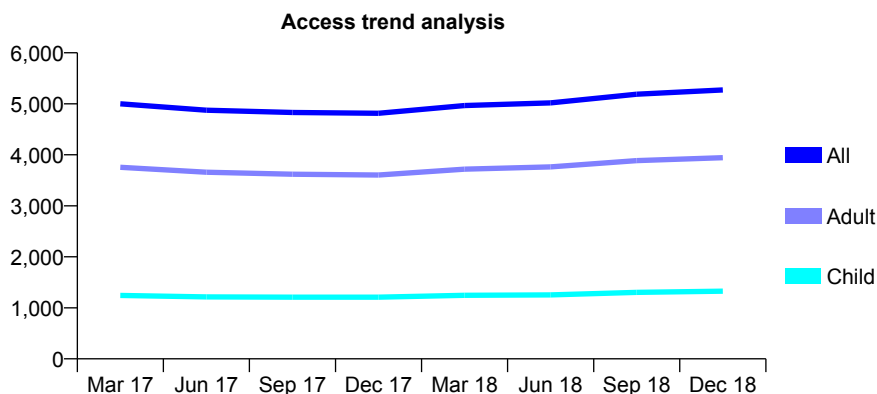
## Q58 - Vital Signs At a Glance Contract Report for 558850/0002 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Broadwater Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 08/01/2010                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,296      |
| Carry forward general activity (UDA)        | 246         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £322,065.32 |

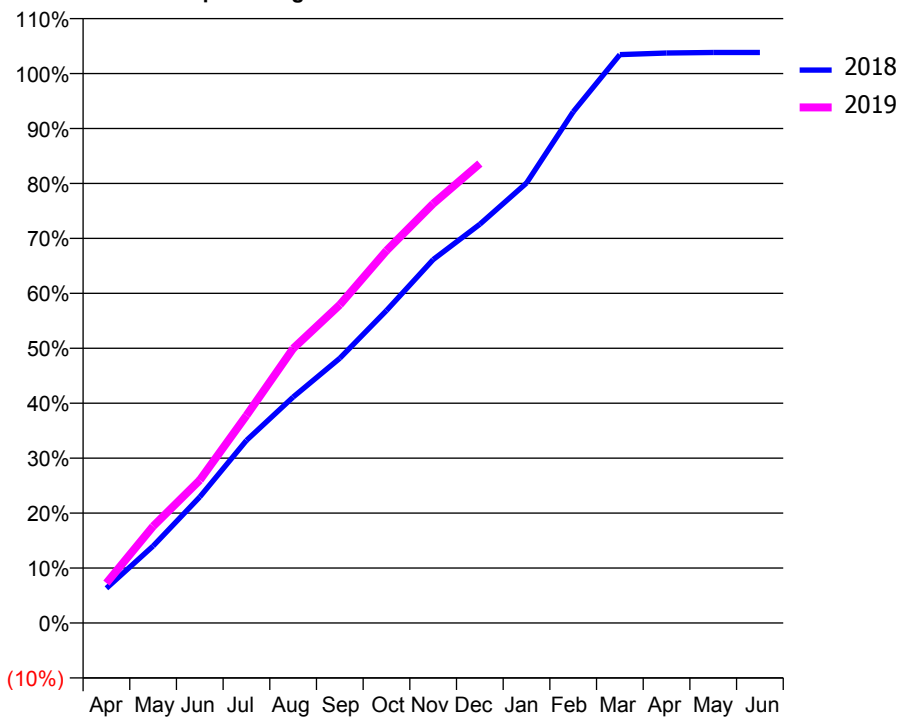
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,814       |                               |
| Quarter ending March 2018           | 4,965       | ↑                             |
| Quarter ending June 2018            | 5,018       | →                             |
| Quarter ending September 2018       | 5,189       | ↑                             |
| Quarter ending December 2018        | 5,273       | →                             |
| <b>Variance since December 2017</b> | <b>9.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 777                               | 894    |
| May       | 1,722                             | 2,166  |
| June      | 2,821                             | 3,198  |
| July      | 4,087                             | 4,645  |
| August    | 5,055                             | 6,143  |
| September | 5,925                             | 7,121  |
| October   | 6,992                             | 8,332  |
| November  | 8,132                             | 9,384  |
| December  | 8,923                             | 10,282 |
| January   | 9,845                             |        |
| February  | 11,439                            |        |
| March     | 12,719                            |        |
| April     | 12,755                            |        |
| May       | 12,768                            |        |
| June      | 12,768                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 108      | 1,181       | 9.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 508      | 3,535       | 14.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 440      | 1,181       | 37.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,221    | 3,535       | 34.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 521      | 4,693       | 11.1%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 4,693       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 4,693       | 0.8%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

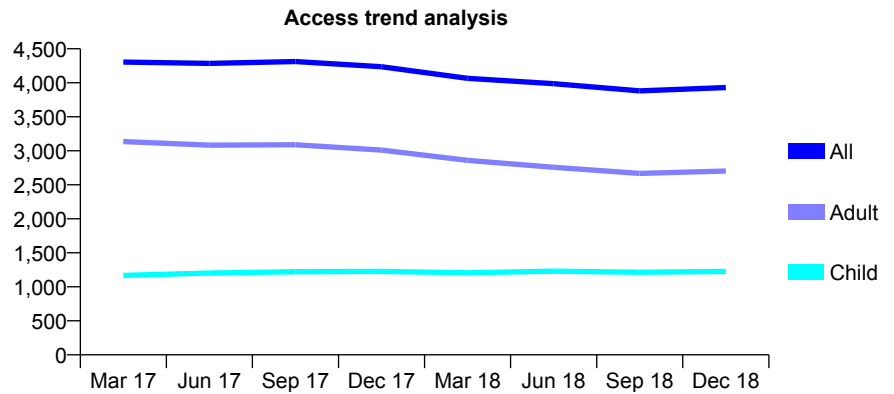
## Q58 - Vital Signs At a Glance Contract Report for 570230/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR RM ALLEN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | -53         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £356,428.05 |

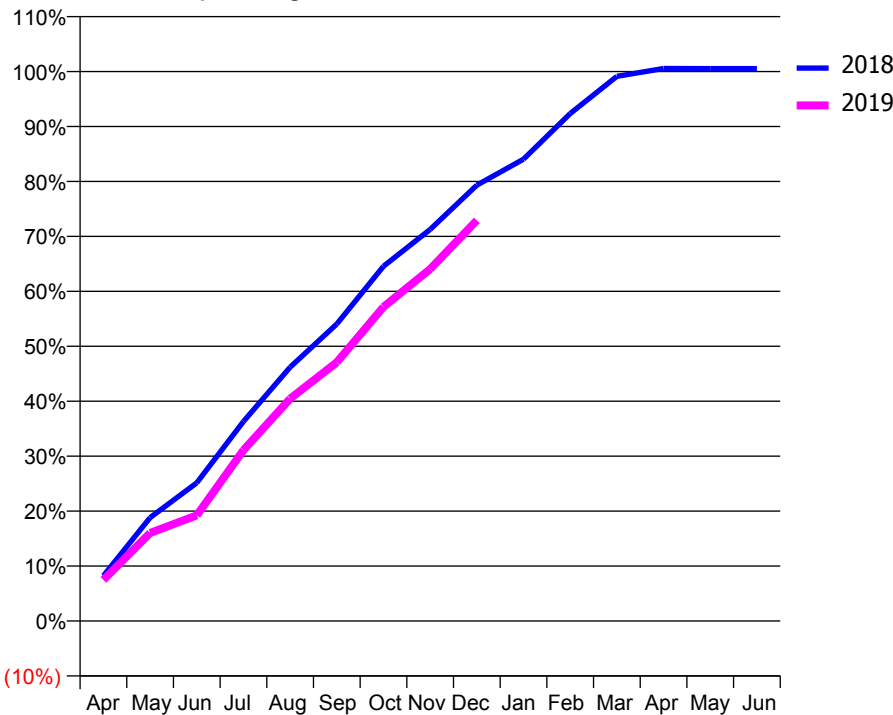
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,236         |                               |
| Quarter ending March 2018           | 4,066         | ↓                             |
| Quarter ending June 2018            | 3,988         | ↓                             |
| Quarter ending September 2018       | 3,882         | ↓                             |
| Quarter ending December 2018        | 3,930         | →                             |
| <b>Variance since December 2017</b> | <b>(7.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 823                               | 748   |
| May       | 1,881                             | 1,602 |
| June      | 2,516                             | 1,923 |
| July      | 3,631                             | 3,109 |
| August    | 4,619                             | 4,045 |
| September | 5,405                             | 4,709 |
| October   | 6,457                             | 5,717 |
| November  | 7,127                             | 6,405 |
| December  | 7,931                             | 7,292 |
| January   | 8,405                             |       |
| February  | 9,234                             |       |
| March     | 9,911                             |       |
| April     | 10,056                            |       |
| May       | 10,053                            |       |
| June      | 10,053                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 1,268       | 4.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 214      | 2,470       | 8.7%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 779      | 1,268       | 61.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,007    | 2,470       | 40.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 280      | 3,678       | 7.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 3,678       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3,678       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

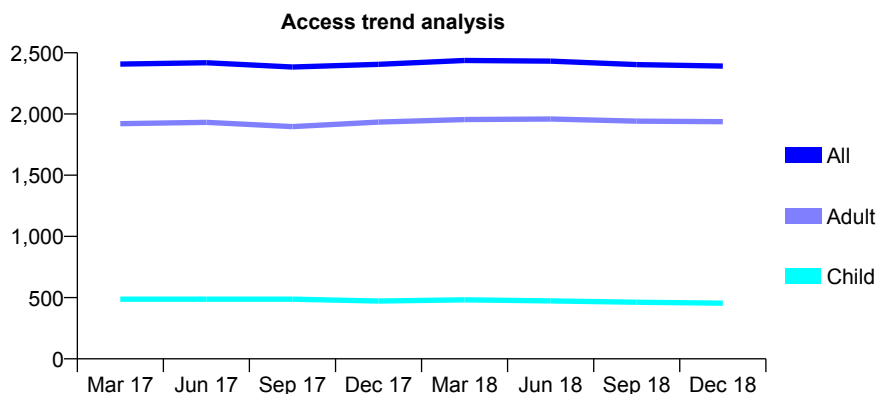
## Q58 - Vital Signs At a Glance Contract Report for 570540/0001 - December 2018

|                      |   |
|----------------------|---|
| Name or company name | Noorali Bhatia and Riyaz Abdur Rasul Pradh... |
| Contract type name   | GDS Contract                                  |
| Purpose of contract  | General                                       |
| Contract start date  | 01/04/2006                                    |
| Contract end date    |   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,430       |
| Carry forward general activity (UDA)        | -2          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £210,446.25 |

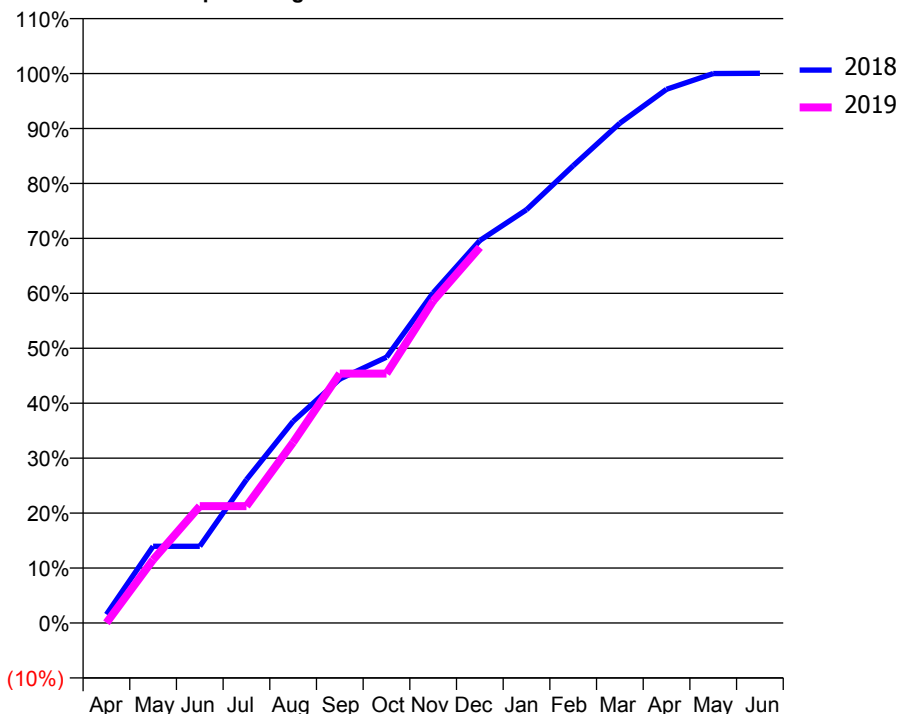
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,406         |                               |
| Quarter ending March 2018           | 2,437         | →                             |
| Quarter ending June 2018            | 2,432         | →                             |
| Quarter ending September 2018       | 2,404         | ↓                             |
| Quarter ending December 2018        | 2,392         | →                             |
| <b>Variance since December 2017</b> | <b>(0.6%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 430         | 5.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 147      | 1,735       | 8.5%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 215      | 430         | 50.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 775      | 1,735       | 44.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 91       | 1,913       | 4.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 1,913       | 1.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 32       | 1,913       | 1.7%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

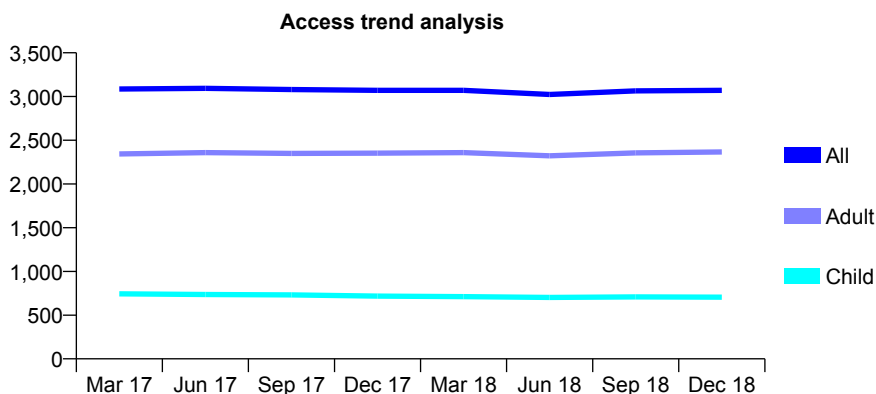
## Q58 - Vital Signs At a Glance Contract Report for 572225/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR CK DE BONO |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

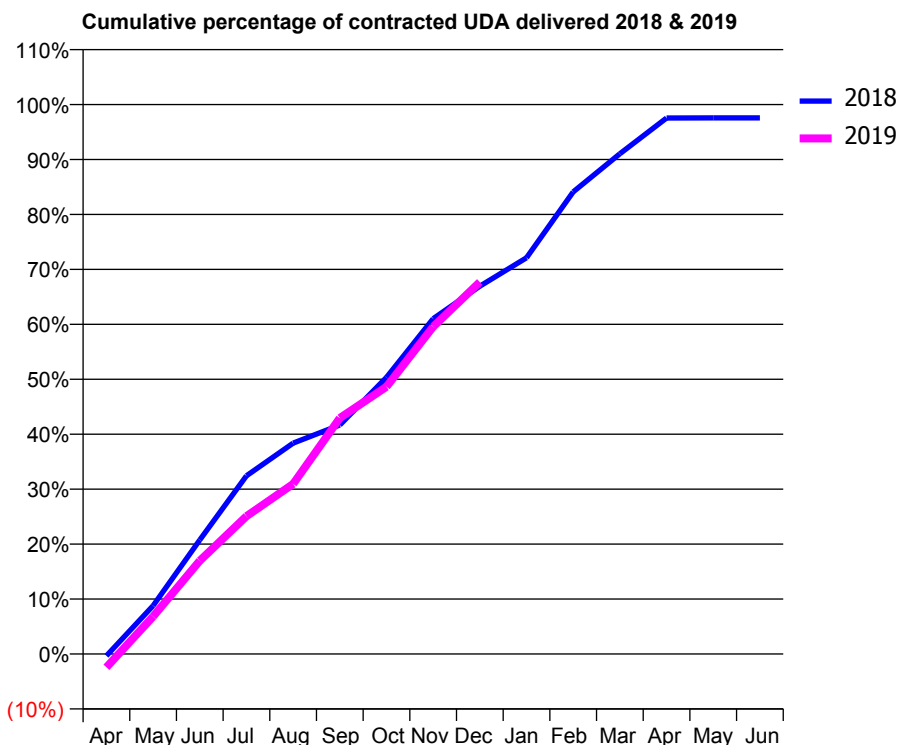
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,383       |
| Carry forward general activity (UDA)        | 204         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £262,907.78 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,070       |                               |
| Quarter ending March 2018           | 3,070       | →                             |
| Quarter ending June 2018            | 3,024       | ↓                             |
| Quarter ending September 2018       | 3,065       | →                             |
| Quarter ending December 2018        | 3,071       | →                             |
| <b>Variance since December 2017</b> | <b>0.0%</b> | <b>→</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | -29   | -204  |
| May                               | 737   | 572   |
| June                              | 1,740 | 1,423 |
| July                              | 2,718 | 2,102 |
| August                            | 3,217 | 2,594 |
| September                         | 3,493 | 3,600 |
| October                           | 4,220 | 4,078 |
| November                          | 5,116 | 4,994 |
| December                          | 5,611 | 5,675 |
| January                           | 6,044 |       |
| February                          | 7,050 |       |
| March                             | 7,632 |       |
| April                             | 8,176 |       |
| May                               | 8,179 |       |
| June                              | 8,179 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 766         | 3.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 162      | 2,131       | 7.6%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 446      | 766         | 58.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,023    | 2,131       | 48.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 2,691       | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,691       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 2,691       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

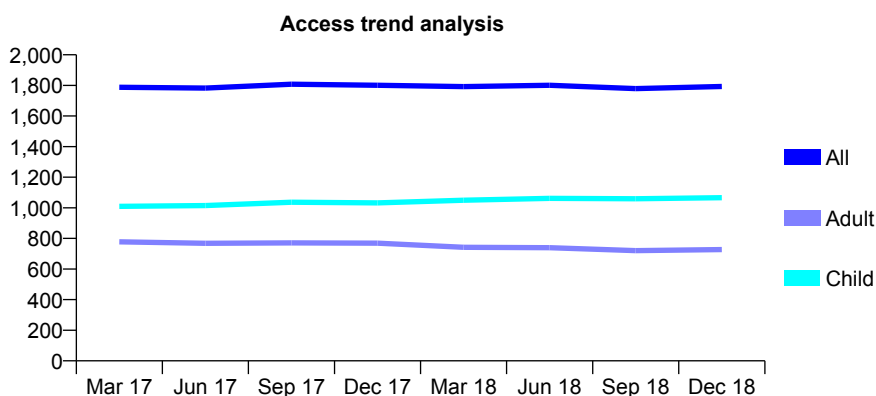
## Q58 - Vital Signs At a Glance Contract Report for 573949/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR IJ DIBBLE            |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,055       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 1,050       |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £219,232.49 |

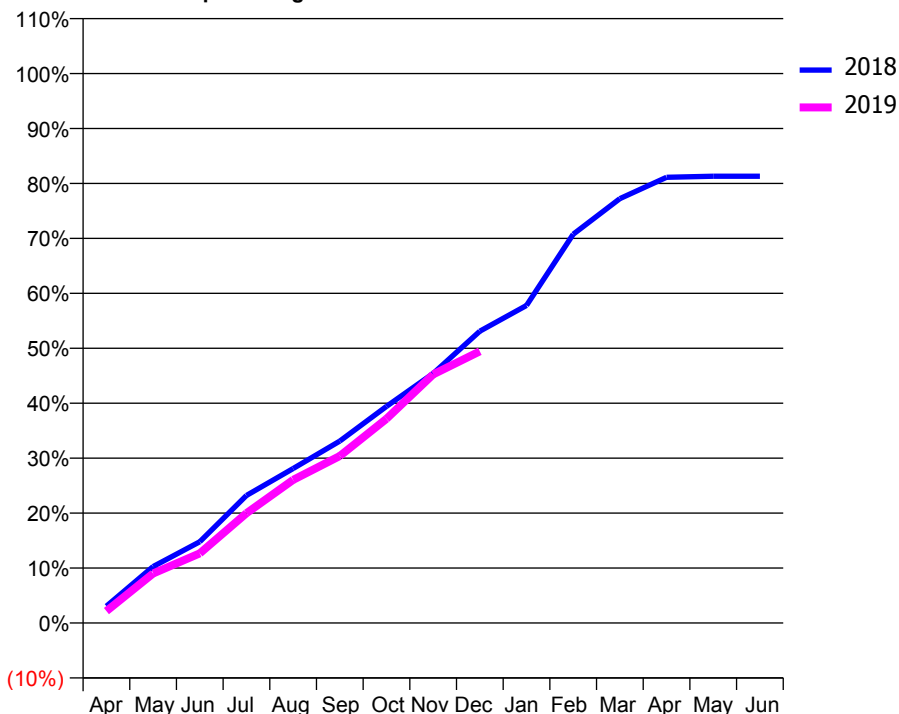
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,801         |                               |
| Quarter ending March 2018           | 1,792         | →                             |
| Quarter ending June 2018            | 1,801         | →                             |
| Quarter ending September 2018       | 1,779         | ↓                             |
| Quarter ending December 2018        | 1,793         | →                             |
| <b>Variance since December 2017</b> | <b>(0.4%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 124                               | 88    |
| May       | 416                               | 366   |
| June      | 600                               | 514   |
| July      | 942                               | 810   |
| August    | 1,140                             | 1,057 |
| September | 1,343                             | 1,233 |
| October   | 1,598                             | 1,507 |
| November  | 1,841                             | 1,835 |
| December  | 2,154                             | 2,005 |
| January   | 2,344                             |       |
| February  | 2,869                             |       |
| March     | 3,131                             |       |
| April     | 3,289                             |       |
| May       | 3,297                             |       |
| June      | 3,297                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 1,197       | 4.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 21       | 508         | 4.1%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 863      | 1,197       | 72.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 318      | 508         | 62.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 1,523       | 0.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,523       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,523       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



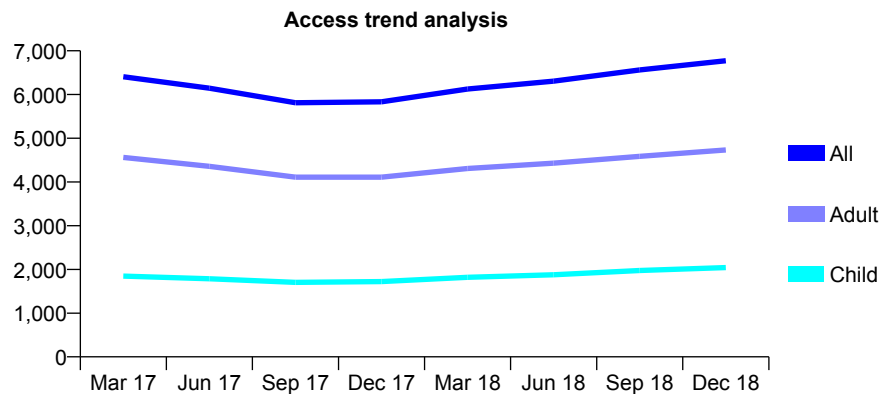
## Q58 - Vital Signs At a Glance Contract Report for 575623/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR MK PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

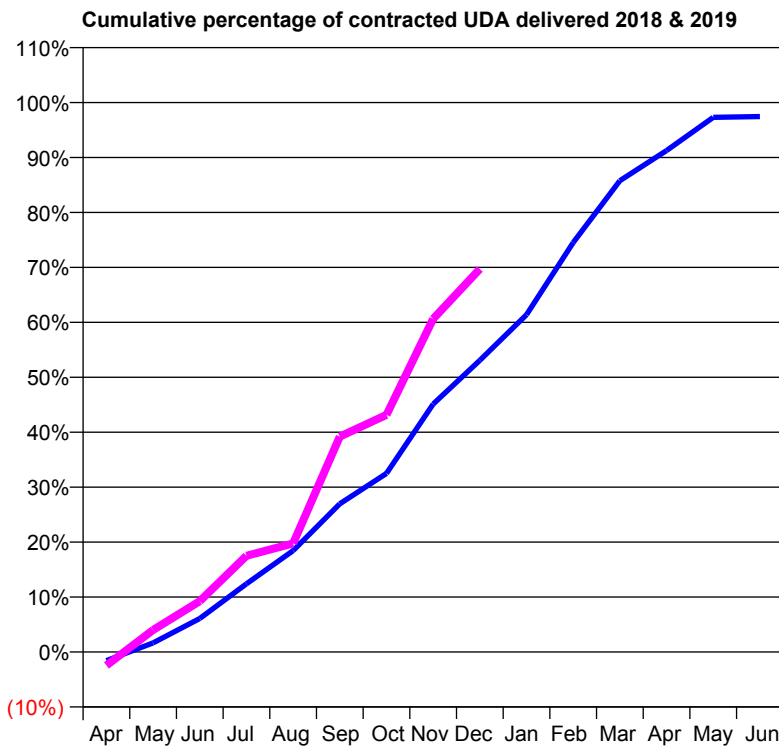
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,199      |
| Carry forward general activity (UDA)        | 362         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £344,515.82 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 5,833        |                               |
| Quarter ending March 2018           | 6,126        | ↑                             |
| Quarter ending June 2018            | 6,307        | ↑                             |
| Quarter ending September 2018       | 6,561        | ↑                             |
| Quarter ending December 2018        | 6,773        | ↑                             |
| <b>Variance since December 2017</b> | <b>16.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -225                              | -350  |
| May       | 237                               | 570   |
| June      | 867                               | 1,314 |
| July      | 1,763                             | 2,486 |
| August    | 2,622                             | 2,805 |
| September | 3,828                             | 5,567 |
| October   | 4,614                             | 6,127 |
| November  | 6,407                             | 8,609 |
| December  | 7,537                             | 9,896 |
| January   | 8,716                             |       |
| February  | 10,579                            |       |
| March     | 12,179                            |       |
| April     | 12,958                            |       |
| May       | 13,816                            |       |
| June      | 13,836                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 228      | 2,159       | 10.6%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 650      | 4,692       | 13.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,040    | 2,159       | 48.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,101    | 4,692       | 44.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 428      | 5,152       | 8.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 5,152       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 5,152       | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

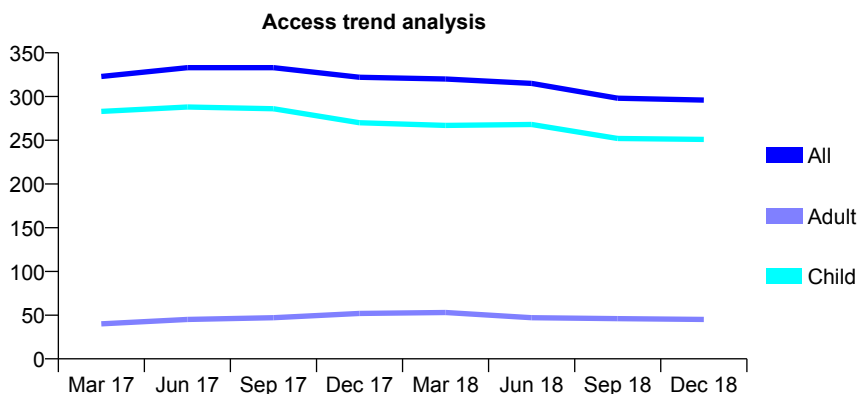
## Q58 - Vital Signs At a Glance Contract Report for 575976/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR RJ GOEL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 700        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,537.77 |

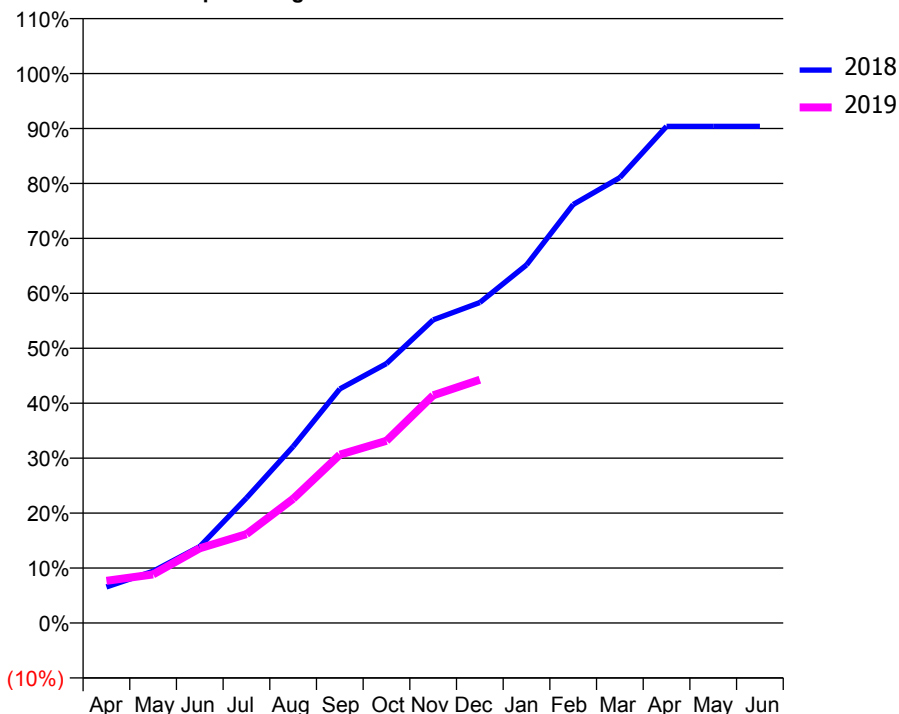
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 322           |                               |
| Quarter ending March 2018           | 320           | →                             |
| Quarter ending June 2018            | 315           | ↓                             |
| Quarter ending September 2018       | 298           | ↓                             |
| Quarter ending December 2018        | 296           | →                             |
| <b>Variance since December 2017</b> | <b>(8.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 46                                | 54   |
| May       | 66                                | 62   |
| June      | 97                                | 95   |
| July      | 159                               | 113  |
| August    | 225                               | 158  |
| September | 298                               | 214  |
| October   | 330                               | 232  |
| November  | 386                               | 290  |
| December  | 408                               | 310  |
| January   | 456                               |      |
| February  | 533                               |      |
| March     | 567                               |      |
| April     | 633                               |      |
| May       | 633                               |      |
| June      | 633                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 324         | 10.2%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 211      | 324         | 65.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 264         | 9.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 264         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 264         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

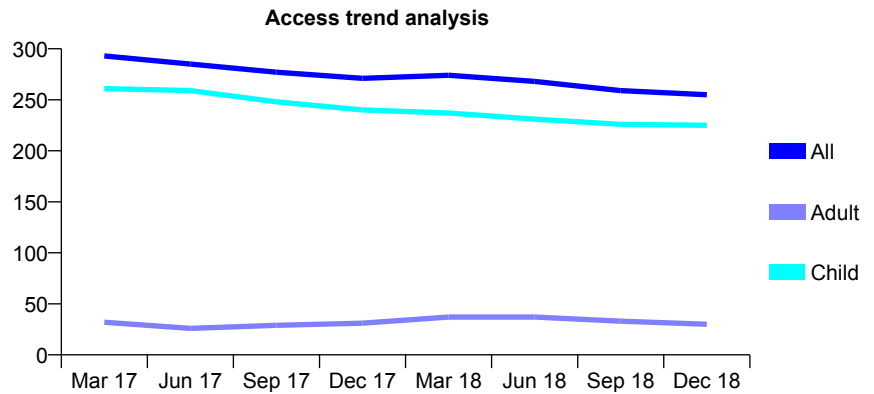
## Q58 - Vital Signs At a Glance Contract Report for 576875/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR M GREENSTEIN |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 548        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,170.18 |

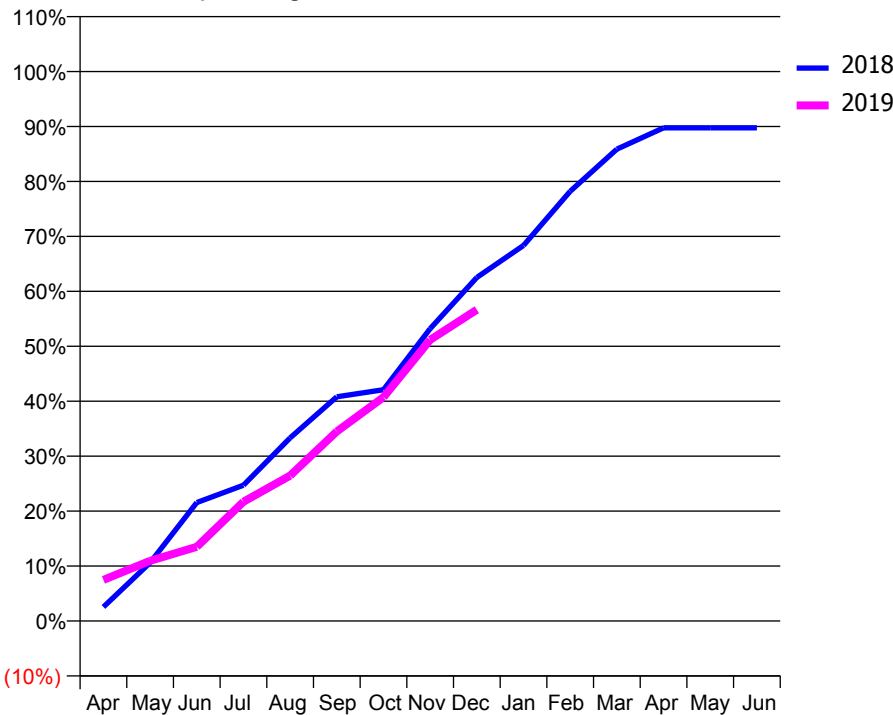
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 271           |                               |
| Quarter ending March 2018           | 274           | →                             |
| Quarter ending June 2018            | 268           | ↓                             |
| Quarter ending September 2018       | 259           | ↓                             |
| Quarter ending December 2018        | 255           | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 14                                | 41   |
| May       | 58                                | 60   |
| June      | 118                               | 74   |
| July      | 135                               | 119  |
| August    | 183                               | 145  |
| September | 224                               | 189  |
| October   | 231                               | 223  |
| November  | 292                               | 280  |
| December  | 343                               | 310  |
| January   | 375                               |      |
| February  | 429                               |      |
| March     | 471                               |      |
| April     | 492                               |      |
| May       | 492                               |      |
| June      | 492                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 271         | 4.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 205      | 271         | 75.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 250         | 0.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 250         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 250         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

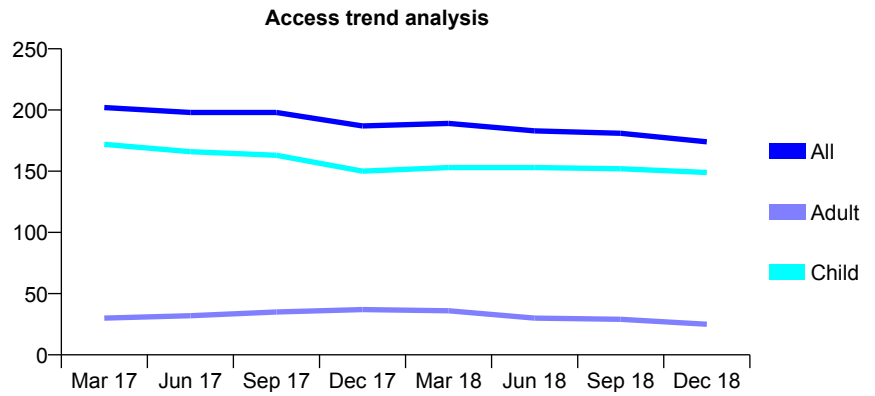
## Q58 - Vital Signs At a Glance Contract Report for 624497/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | Sachin Shah  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/03/2015   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 660        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,003.14 |

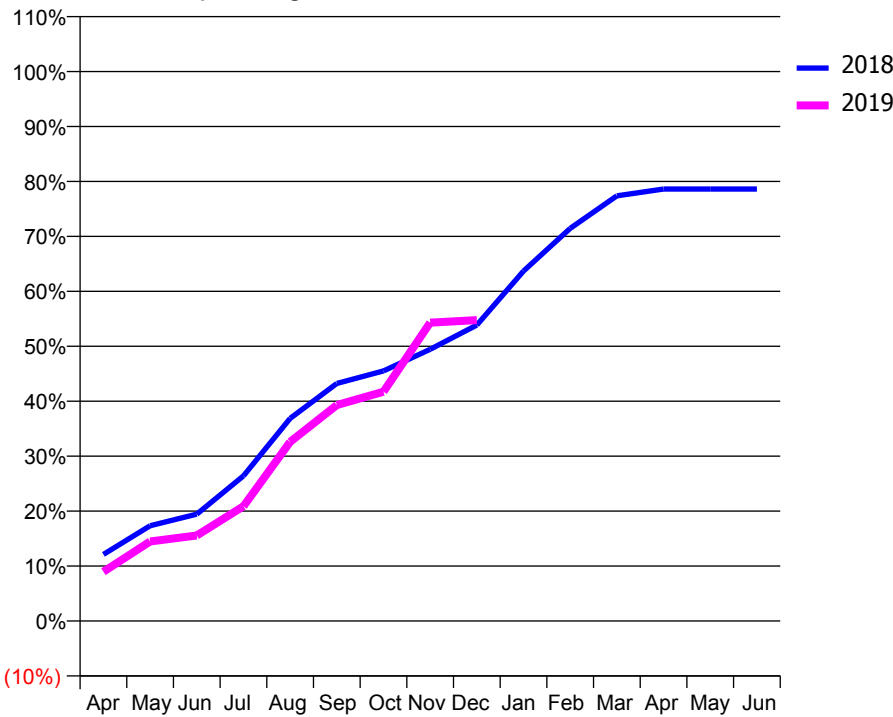
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 187           |                               |
| Quarter ending March 2018           | 189           | →                             |
| Quarter ending June 2018            | 183           | ↓                             |
| Quarter ending September 2018       | 181           | ↓                             |
| Quarter ending December 2018        | 174           | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 80                                | 59   |
| May       | 114                               | 96   |
| June      | 128                               | 103  |
| July      | 174                               | 138  |
| August    | 243                               | 215  |
| September | 285                               | 259  |
| October   | 300                               | 275  |
| November  | 326                               | 358  |
| December  | 355                               | 361  |
| January   | 420                               |      |
| February  | 472                               |      |
| March     | 511                               |      |
| April     | 519                               |      |
| May       | 519                               |      |
| June      | 519                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 147         | 6.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 11          | 27.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 83       | 147         | 56.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 11          | 27.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 154         | 4.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 154         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 154         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

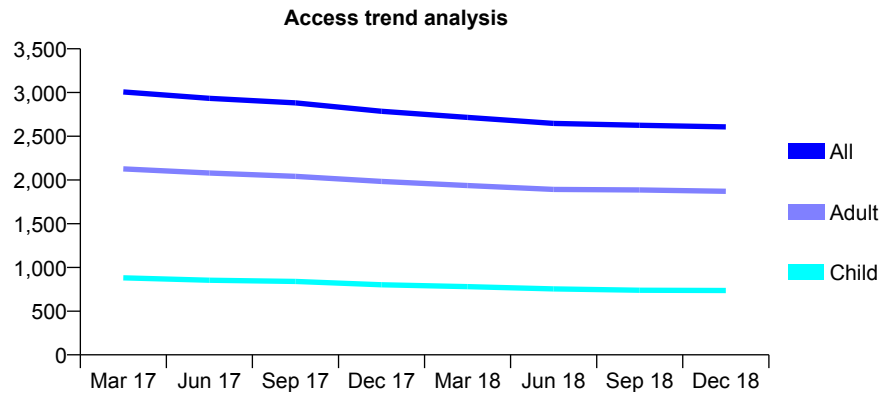
## Q58 - Vital Signs At a Glance Contract Report for 624853/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR AV BRAMWELL |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

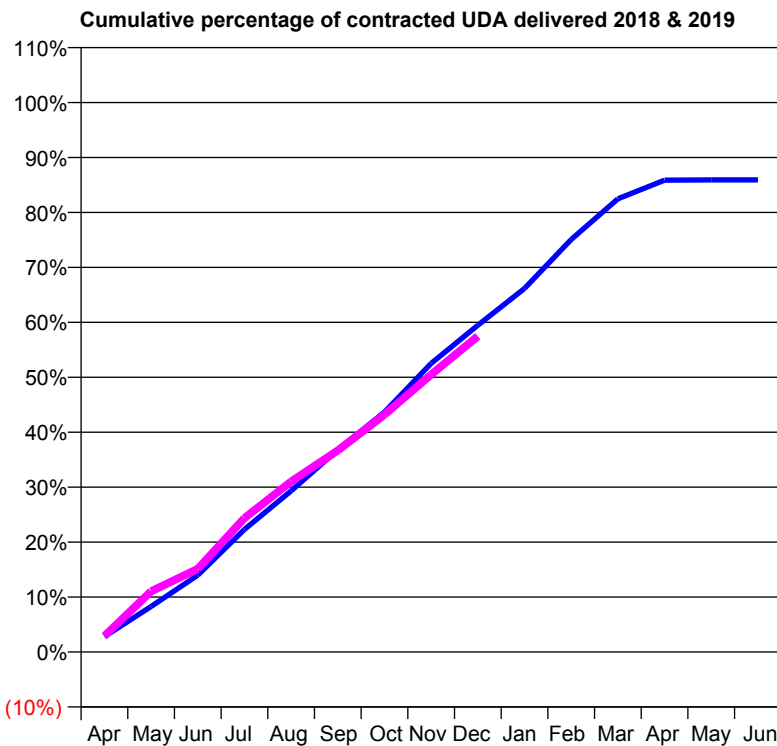
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,747       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £179,223.44 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,785         |                               |
| Quarter ending March 2018           | 2,716         | ↓                             |
| Quarter ending June 2018            | 2,646         | ↓                             |
| Quarter ending September 2018       | 2,625         | →                             |
| Quarter ending December 2018        | 2,607         | →                             |
| <b>Variance since December 2017</b> | <b>(6.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 217                               | 224   |
| May       | 642                               | 857   |
| June      | 1,084                             | 1,171 |
| July      | 1,728                             | 1,888 |
| August    | 2,271                             | 2,403 |
| September | 2,850                             | 2,841 |
| October   | 3,382                             | 3,347 |
| November  | 4,070                             | 3,912 |
| December  | 4,607                             | 4,452 |
| January   | 5,125                             |       |
| February  | 5,815                             |       |
| March     | 6,388                             |       |
| April     | 6,653                             |       |
| May       | 6,656                             |       |
| June      | 6,656                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 731         | 6.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 422      | 2,050       | 20.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 407      | 731         | 55.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,049    | 2,050       | 51.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 82       | 2,624       | 3.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 2,624       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 206      | 2,624       | 7.9%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

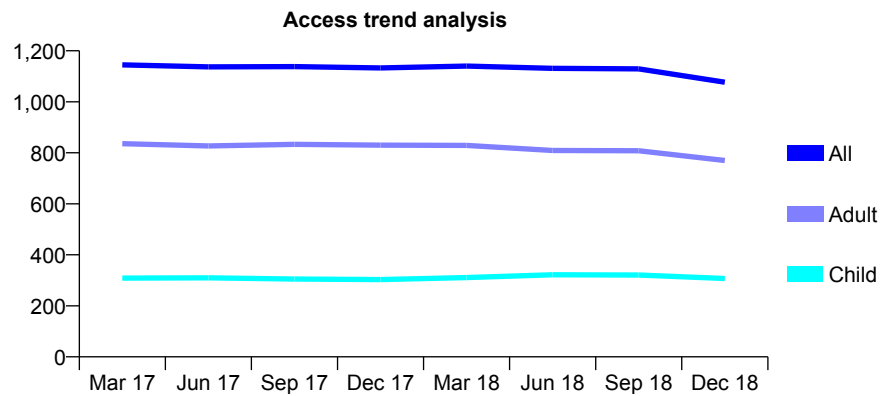
## Q58 - Vital Signs At a Glance Contract Report for 625884/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR P JACKSON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,069      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £52,295.44 |

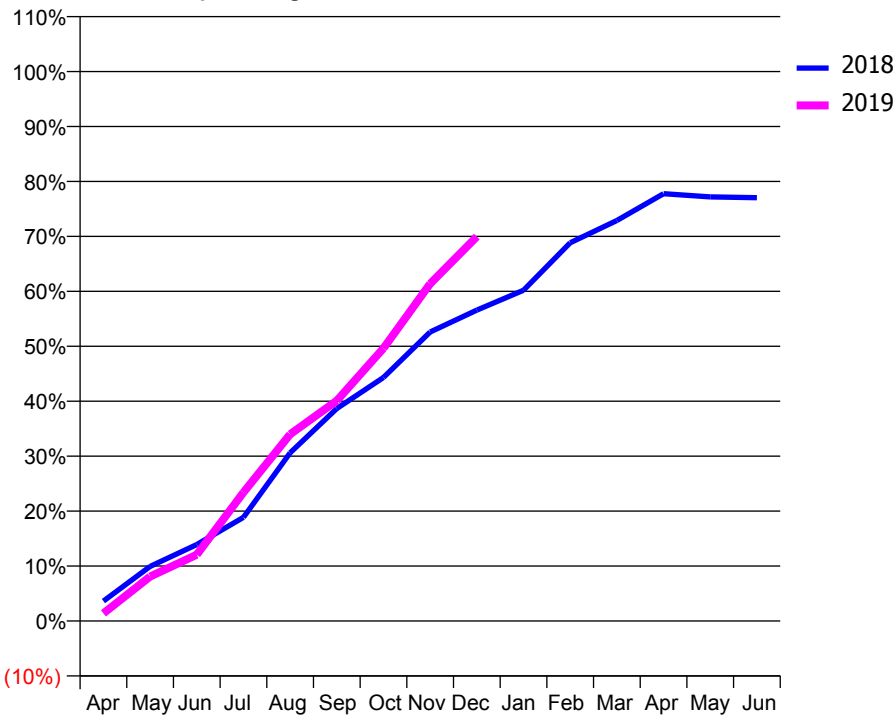
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,133         |                               |
| Quarter ending March 2018           | 1,140         | →                             |
| Quarter ending June 2018            | 1,131         | →                             |
| Quarter ending September 2018       | 1,129         | →                             |
| Quarter ending December 2018        | 1,077         | ↓                             |
| <b>Variance since December 2017</b> | <b>(4.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 75    | 29    |
| May                               | 206   | 168   |
| June                              | 288   | 250   |
| July                              | 390   | 484   |
| August                            | 633   | 703   |
| September                         | 800   | 830   |
| October                           | 917   | 1,027 |
| November                          | 1,088 | 1,270 |
| December                          | 1,170 | 1,447 |
| January                           | 1,245 |       |
| February                          | 1,424 |       |
| March                             | 1,508 |       |
| April                             | 1,609 |       |
| May                               | 1,597 |       |
| June                              | 1,594 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 346         | 7.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 108      | 724         | 14.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 237      | 346         | 68.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 407      | 724         | 56.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 84       | 705         | 11.9%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 705         | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 705         | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

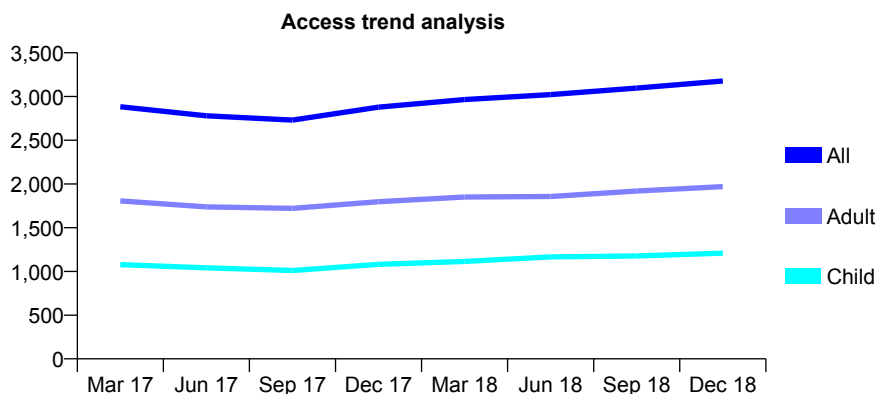
## Q58 - Vital Signs At a Glance Contract Report for 631833/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR SM JAGSI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,312      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £328,489.27 |

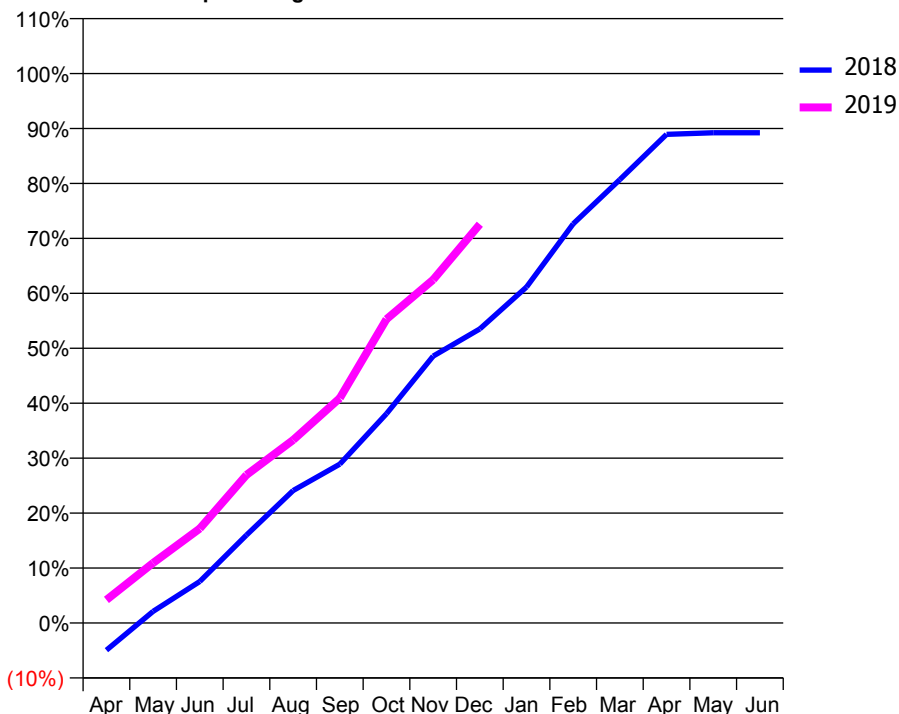
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 2,878        |                               |
| Quarter ending March 2018           | 2,965        | ↑                             |
| Quarter ending June 2018            | 3,022        | →                             |
| Quarter ending September 2018       | 3,096        | ↑                             |
| Quarter ending December 2018        | 3,177        | ↑                             |
| <b>Variance since December 2017</b> | <b>10.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -512                              | 435   |
| May       | 218                               | 1,126 |
| June      | 779                               | 1,773 |
| July      | 1,650                             | 2,780 |
| August    | 2,486                             | 3,435 |
| September | 2,980                             | 4,220 |
| October   | 3,926                             | 5,702 |
| November  | 5,009                             | 6,442 |
| December  | 5,520                             | 7,482 |
| January   | 6,305                             |       |
| February  | 7,491                             |       |
| March     | 8,321                             |       |
| April     | 9,169                             |       |
| May       | 9,200                             |       |
| June      | 9,200                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,144       | 7.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 430      | 1,748       | 24.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 455      | 1,144       | 39.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 441      | 1,748       | 25.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 564      | 2,680       | 21.0%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 2,680       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 2,680       | 1.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

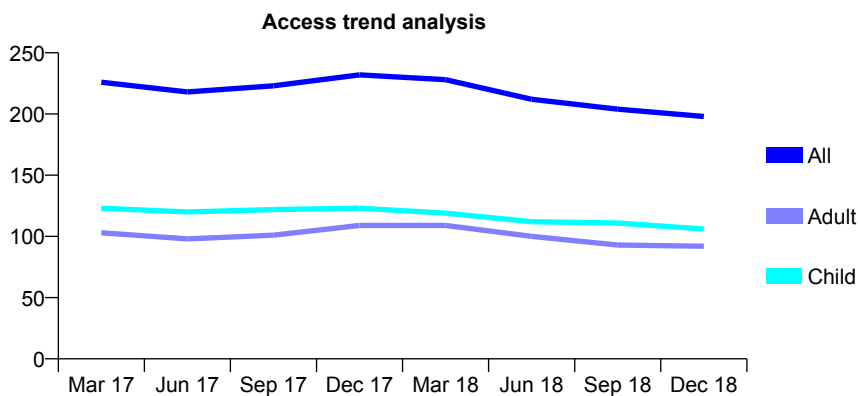
## Q58 - Vital Signs At a Glance Contract Report for 636525/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR RH GANATRA |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 500        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,538.43 |

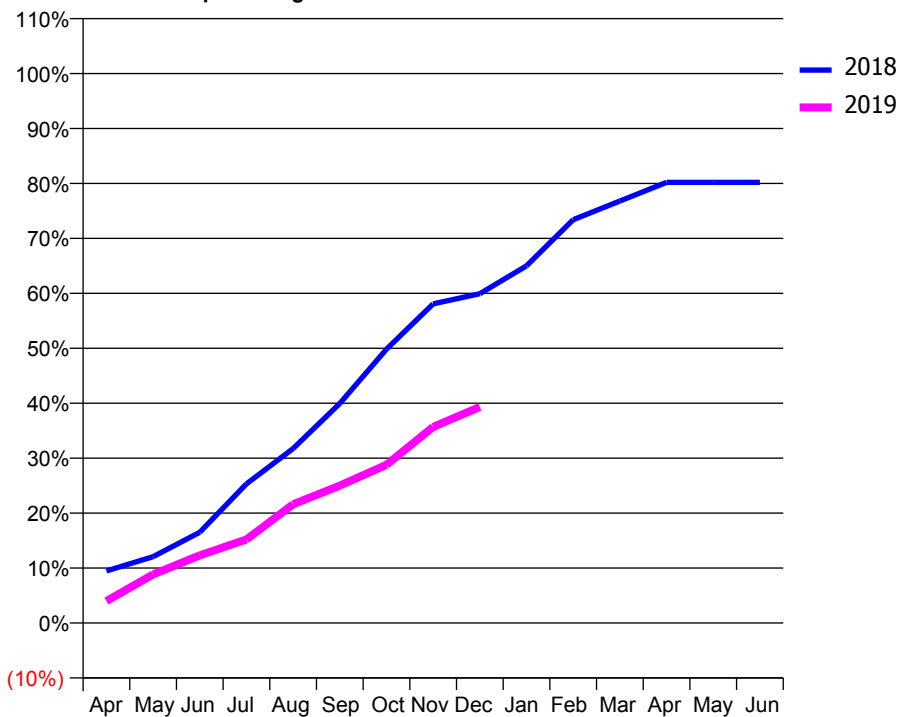
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 232            |                               |
| Quarter ending March 2018           | 228            | ↓                             |
| Quarter ending June 2018            | 212            | ↓                             |
| Quarter ending September 2018       | 204            | ↓                             |
| Quarter ending December 2018        | 198            | ↓                             |
| <b>Variance since December 2017</b> | <b>(14.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 47                                | 20   |
| May       | 60                                | 44   |
| June      | 83                                | 62   |
| July      | 127                               | 76   |
| August    | 159                               | 108  |
| September | 200                               | 125  |
| October   | 249                               | 144  |
| November  | 290                               | 178  |
| December  | 300                               | 197  |
| January   | 325                               |      |
| February  | 367                               |      |
| March     | 384                               |      |
| April     | 401                               |      |
| May       | 401                               |      |
| June      | 401                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 93          | 1.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 66          | 4.5%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 46       | 93          | 49.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 38       | 66          | 57.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 153         | 5.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 153         | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 153         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



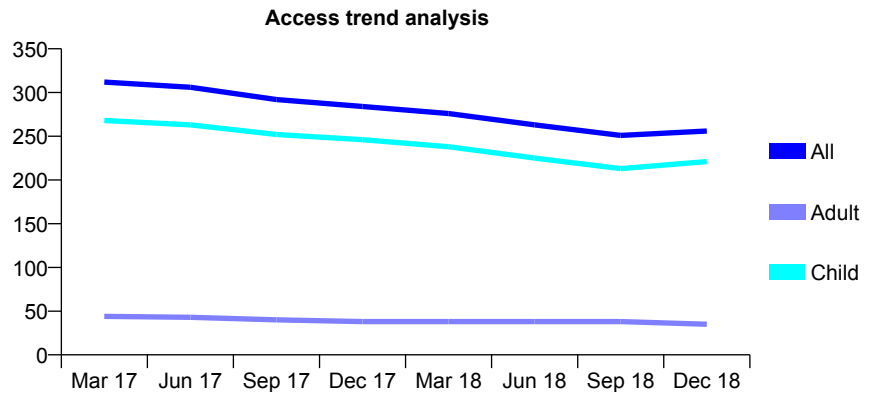
## Q58 - Vital Signs At a Glance Contract Report for 638439/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR B MILIJIC |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

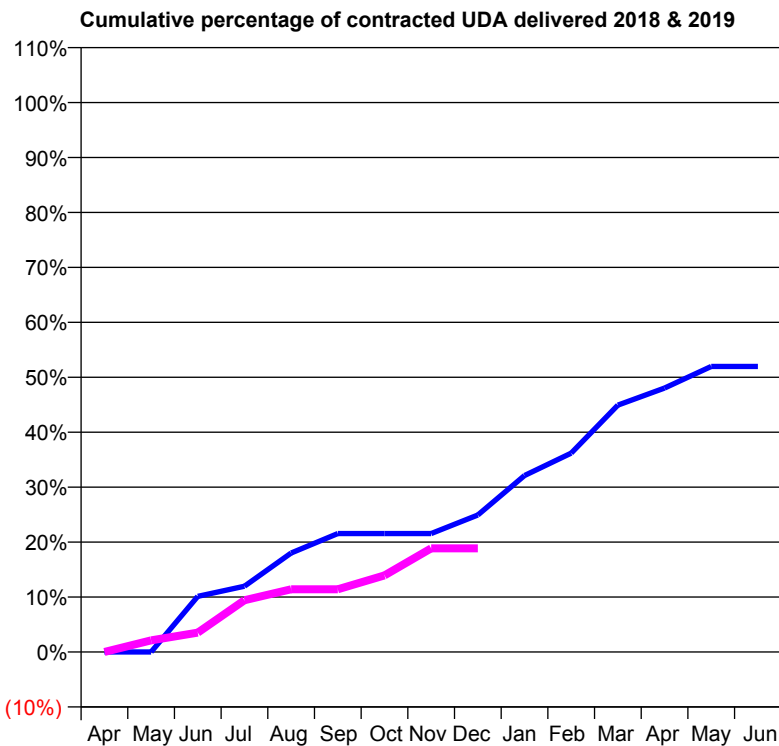
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 710        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,469.54 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 284           |                               |
| Quarter ending March 2018           | 276           | ↓                             |
| Quarter ending June 2018            | 263           | ↓                             |
| Quarter ending September 2018       | 251           | ↓                             |
| Quarter ending December 2018        | 256           | →                             |
| <b>Variance since December 2017</b> | <b>(9.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 0                                 | 15   |
| June      | 72                                | 25   |
| July      | 85                                | 67   |
| August    | 128                               | 81   |
| September | 153                               | 81   |
| October   | 153                               | 99   |
| November  | 153                               | 134  |
| December  | 177                               | 134  |
| January   | 228                               |      |
| February  | 257                               |      |
| March     | 319                               |      |
| April     | 341                               |      |
| May       | 369                               |      |
| June      | 369                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 197         | 10.7%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 16          | 6.3%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 76       | 197         | 38.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9        | 16          | 56.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 184         | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 184         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 184         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

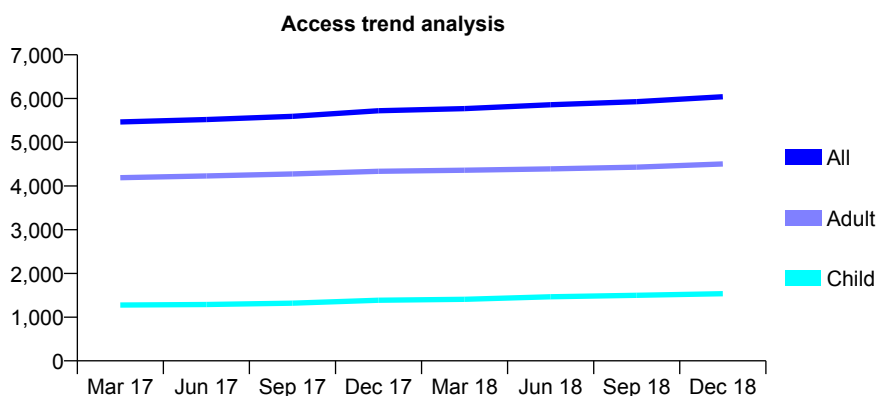
## Q58 - Vital Signs At a Glance Contract Report for 643920/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS TA HAKIMJI |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/03/2012      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,255      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £423,259.49 |

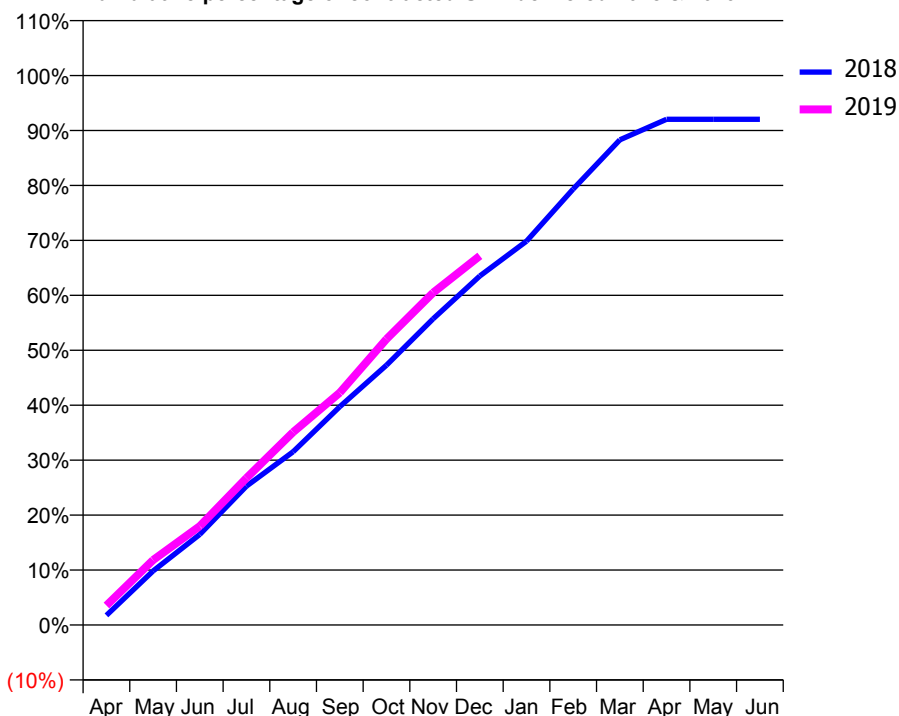
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,721       |                               |
| Quarter ending March 2018           | 5,769       | →                             |
| Quarter ending June 2018            | 5,858       | →                             |
| Quarter ending September 2018       | 5,927       | →                             |
| Quarter ending December 2018        | 6,040       | →                             |
| <b>Variance since December 2017</b> | <b>5.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 323                               | 651    |
| May       | 1,798                             | 2,161  |
| June      | 3,008                             | 3,284  |
| July      | 4,615                             | 4,883  |
| August    | 5,756                             | 6,408  |
| September | 7,256                             | 7,717  |
| October   | 8,632                             | 9,500  |
| November  | 10,172                            | 11,043 |
| December  | 11,595                            | 12,263 |
| January   | 12,752                            |        |
| February  | 14,484                            |        |
| March     | 16,120                            |        |
| April     | 16,800                            |        |
| May       | 16,800                            |        |
| June      | 16,799                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 212      | 2,063       | 10.3%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 547      | 5,173       | 10.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,377    | 2,063       | 66.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,351    | 5,173       | 64.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 373      | 6,904       | 5.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 6,904       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 67       | 6,904       | 1.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

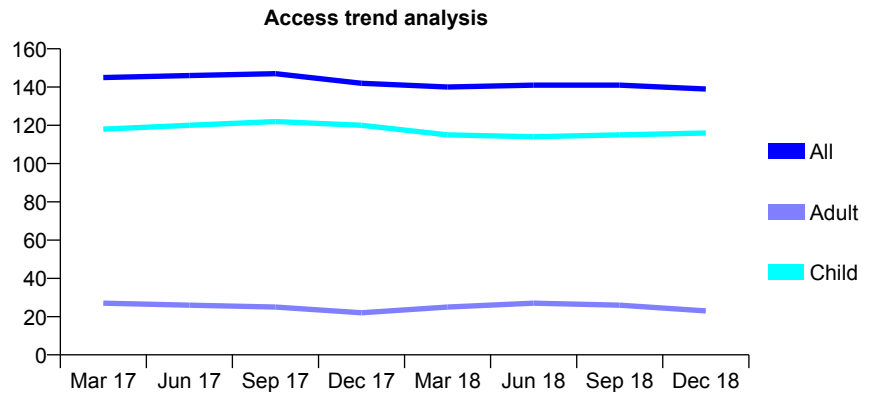
## Q58 - Vital Signs At a Glance Contract Report for 649481/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MISS M DYTHAM |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 290       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,551.32 |

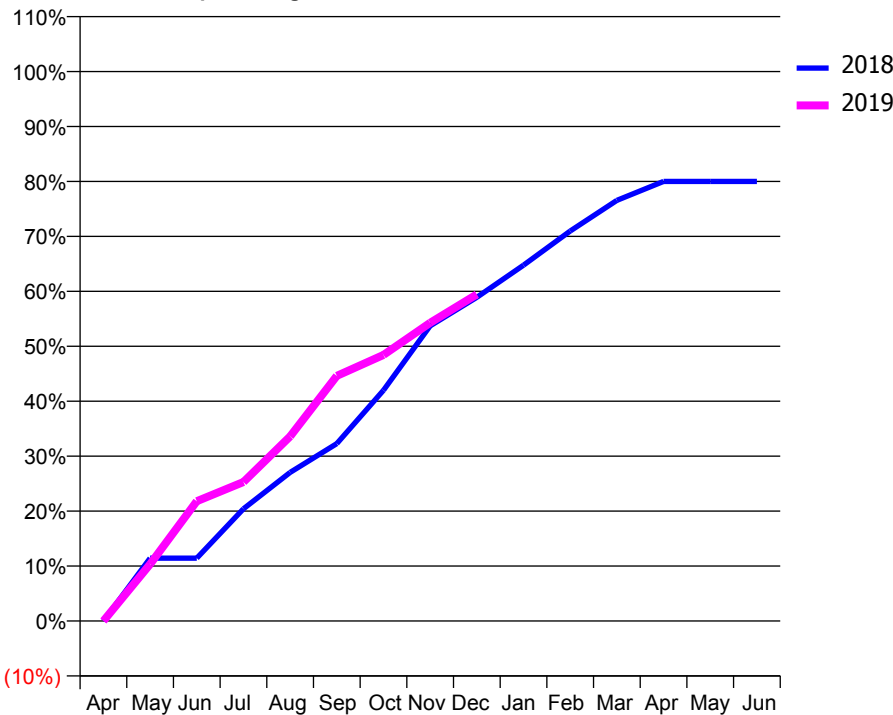
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 142           |                               |
| Quarter ending March 2018           | 140           | ↓                             |
| Quarter ending June 2018            | 141           | →                             |
| Quarter ending September 2018       | 141           | →                             |
| Quarter ending December 2018        | 139           | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2018 | 2019 |
| April                             | 0    | 0    |
| May                               | 33   | 30   |
| June                              | 33   | 63   |
| July                              | 59   | 73   |
| August                            | 78   | 97   |
| September                         | 94   | 129  |
| October                           | 122  | 140  |
| November                          | 156  | 157  |
| December                          | 171  | 172  |
| January                           | 188  |      |
| February                          | 206  |      |
| March                             | 222  |      |
| April                             | 232  |      |
| May                               | 232  |      |
| June                              | 232  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 135         | 2.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 9           | 0.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 103      | 135         | 76.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 9           | 66.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 137         | 1.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 137         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 137         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

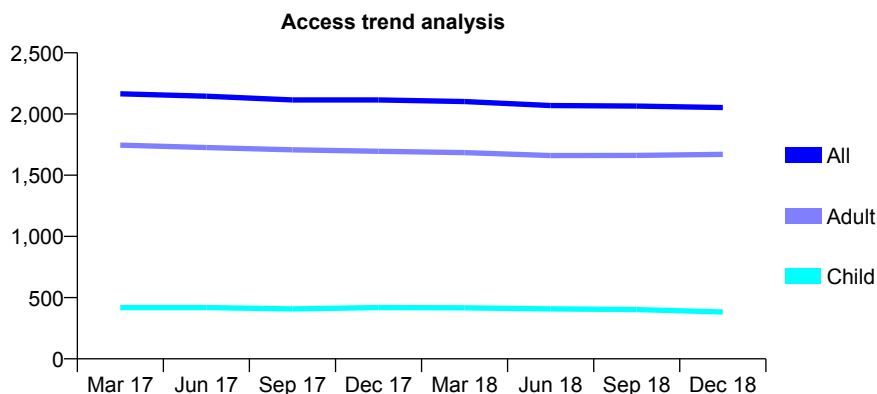
## Q58 - Vital Signs At a Glance Contract Report for 650692/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR AE DEITSCH |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

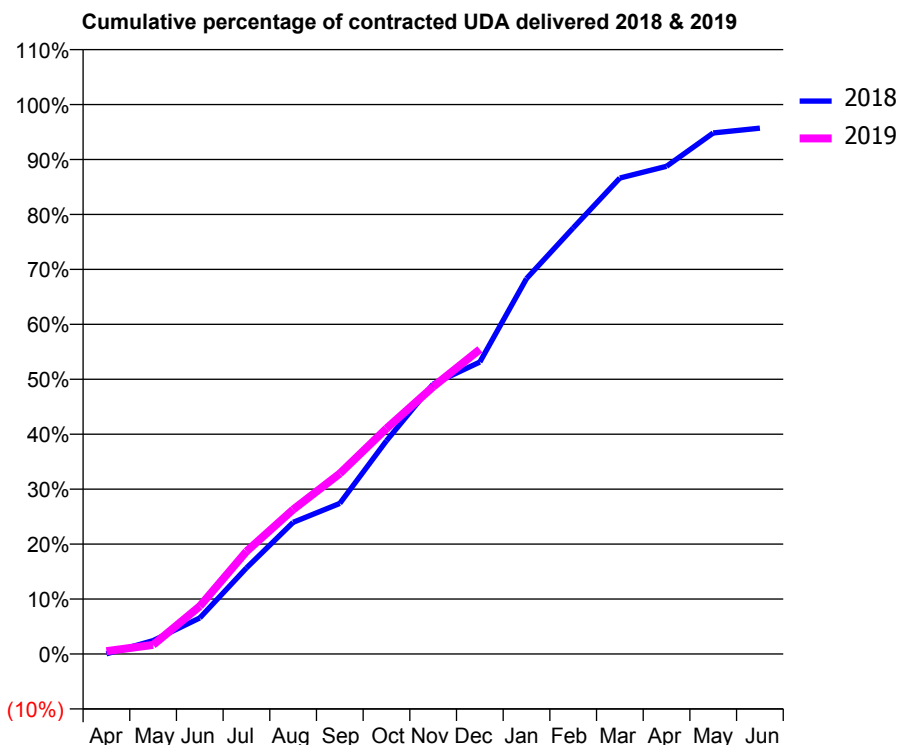
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,885       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £176,318.71 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,115         |                               |
| Quarter ending March 2018           | 2,102         | →                             |
| Quarter ending June 2018            | 2,069         | ↓                             |
| Quarter ending September 2018       | 2,065         | →                             |
| Quarter ending December 2018        | 2,053         | →                             |
| <b>Variance since December 2017</b> | <b>(2.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 3                                 | 36    |
| May       | 168                               | 114   |
| June      | 452                               | 599   |
| July      | 1,079                             | 1,286 |
| August    | 1,650                             | 1,811 |
| September | 1,887                             | 2,262 |
| October   | 2,672                             | 2,826 |
| November  | 3,382                             | 3,349 |
| December  | 3,658                             | 3,817 |
| January   | 4,705                             |       |
| February  | 5,338                             |       |
| March     | 5,964                             |       |
| April     | 6,112                             |       |
| May       | 6,528                             |       |
| June      | 6,589                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 360         | 10.0%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 337      | 1,648       | 20.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 167      | 360         | 46.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 738      | 1,648       | 44.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 188      | 1,697       | 11.1%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 1,697       | 1.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 1,697       | 2.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

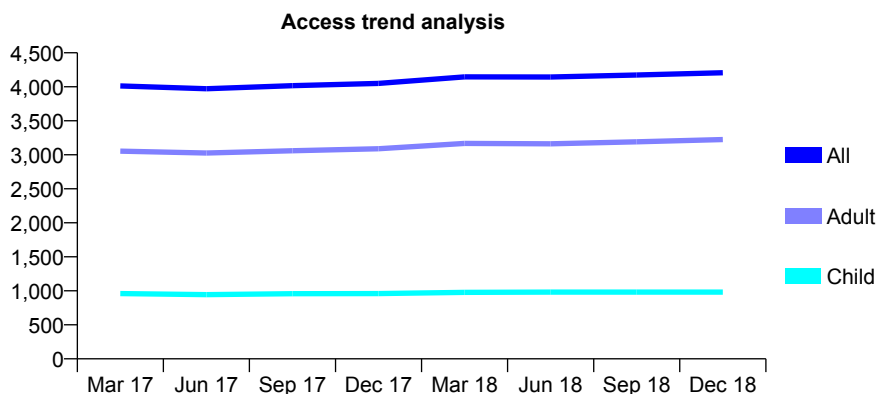
## Q58 - Vital Signs At a Glance Contract Report for 657050/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR ME FRIEDMANN |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,624      |
| Carry forward general activity (UDA)        | 308         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £287,750.13 |

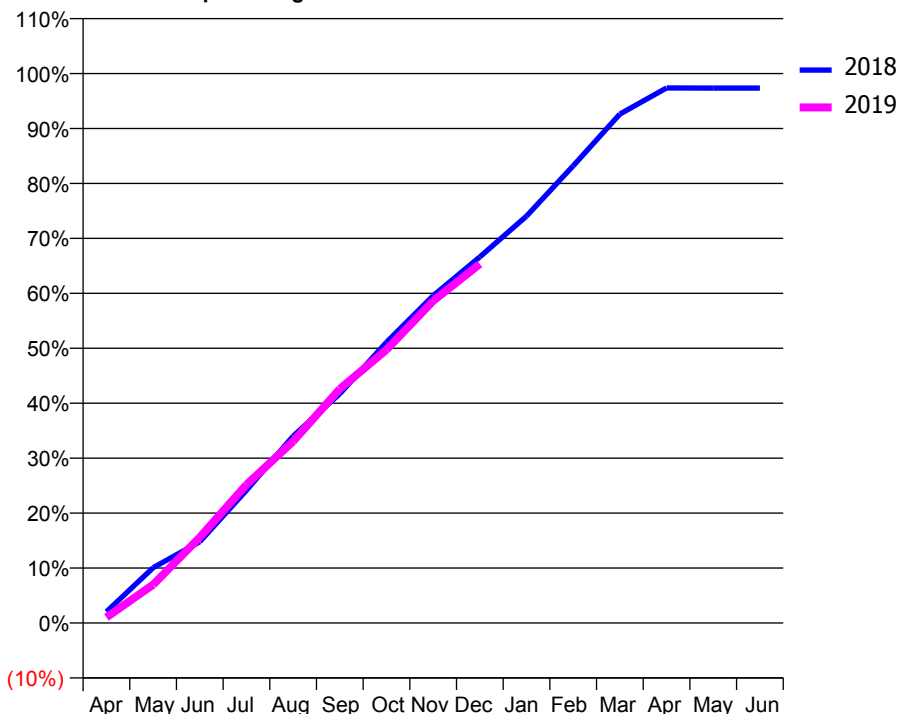
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,050       |                               |
| Quarter ending March 2018           | 4,146       | ↑                             |
| Quarter ending June 2018            | 4,144       | →                             |
| Quarter ending September 2018       | 4,173       | →                             |
| Quarter ending December 2018        | 4,206       | →                             |
| <b>Variance since December 2017</b> | <b>3.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 238                               | 119   |
| May       | 1,170                             | 811   |
| June      | 1,719                             | 1,813 |
| July      | 2,808                             | 2,926 |
| August    | 3,953                             | 3,844 |
| September | 4,851                             | 4,952 |
| October   | 5,940                             | 5,780 |
| November  | 6,924                             | 6,813 |
| December  | 7,743                             | 7,595 |
| January   | 8,608                             |       |
| February  | 9,671                             |       |
| March     | 10,765                            |       |
| April     | 11,318                            |       |
| May       | 11,316                            |       |
| June      | 11,316                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 116      | 1,175       | 9.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 500      | 3,727       | 13.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 711      | 1,175       | 60.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,364    | 3,727       | 63.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 494      | 4,616       | 10.7%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 47       | 4,616       | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 4,616       | 0.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

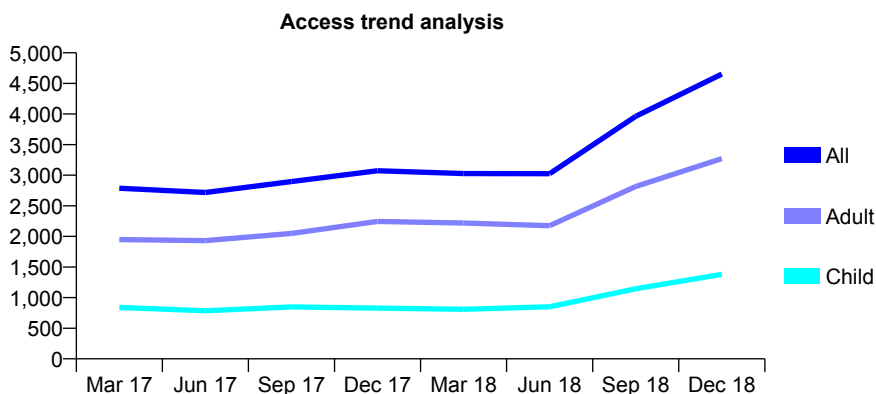
## Q58 - Vital Signs At a Glance Contract Report for 658189/0002 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Broughton Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2007                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,686      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £302,506.43 |

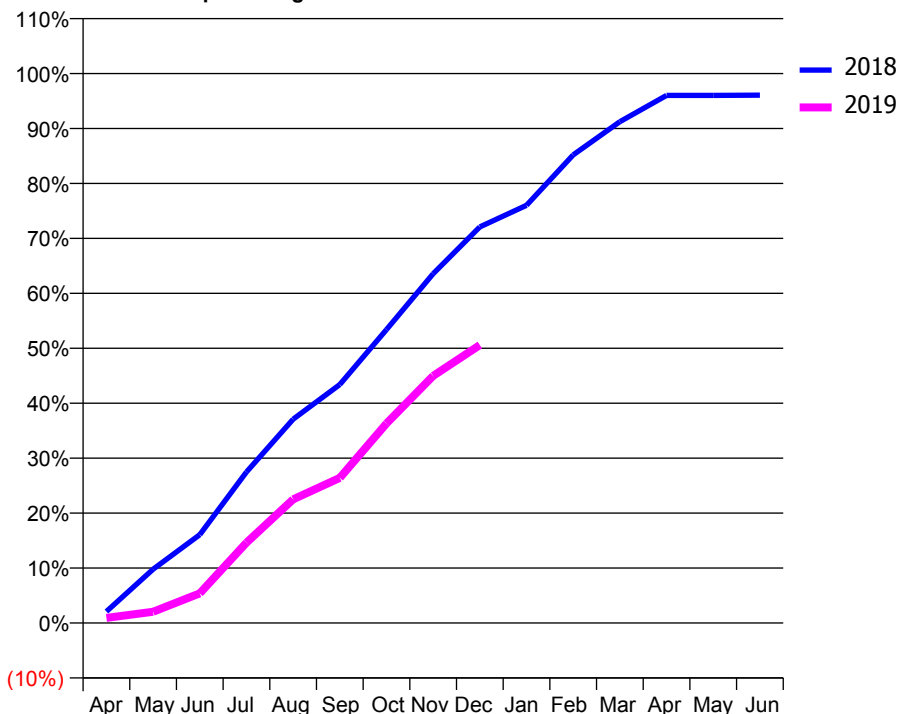
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 3,073        |                               |
| Quarter ending March 2018           | 3,028        | ↓                             |
| Quarter ending June 2018            | 3,026        | →                             |
| Quarter ending September 2018       | 3,961        | ↑                             |
| Quarter ending December 2018        | 4,652        | ↑                             |
| <b>Variance since December 2017</b> | <b>51.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 165                               | 126   |
| May       | 773                               | 280   |
| June      | 1,267                             | 738   |
| July      | 2,167                             | 2,001 |
| August    | 2,924                             | 3,079 |
| September | 3,422                             | 3,616 |
| October   | 4,209                             | 4,970 |
| November  | 5,012                             | 6,157 |
| December  | 5,682                             | 6,923 |
| January   | 5,992                             |       |
| February  | 6,715                             |       |
| March     | 7,191                             |       |
| April     | 7,569                             |       |
| May       | 7,569                             |       |
| June      | 7,572                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 72       | 1,506       | 4.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 414      | 3,228       | 12.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 423      | 1,506       | 28.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,008    | 3,228       | 31.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 384      | 4,521       | 8.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 4,521       | 0.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 4,521       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

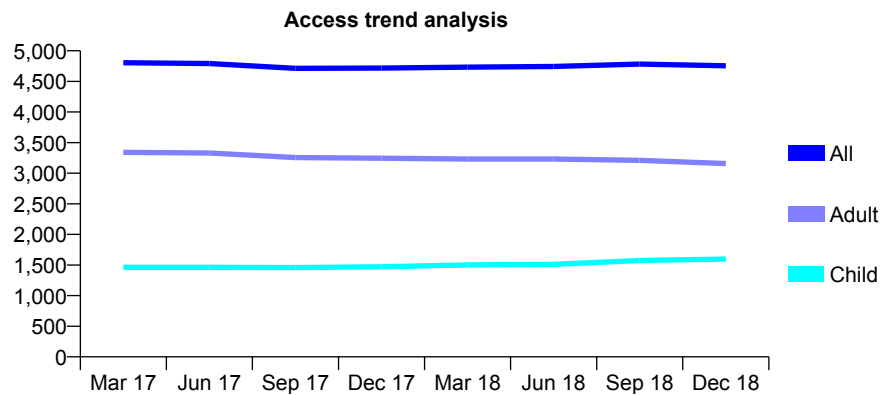
## Q58 - Vital Signs At a Glance Contract Report for 658332/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR SN PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

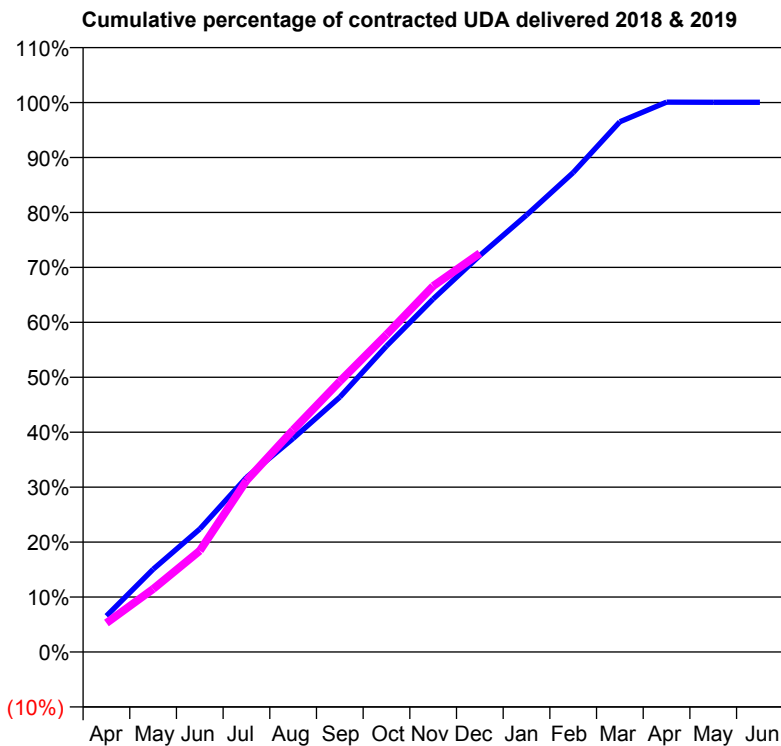
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,020      |
| Carry forward general activity (UDA)        | -4          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £395,594.12 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,718       |                               |
| Quarter ending March 2018           | 4,734       | →                             |
| Quarter ending June 2018            | 4,743       | →                             |
| Quarter ending September 2018       | 4,784       | →                             |
| Quarter ending December 2018        | 4,754       | →                             |
| <b>Variance since December 2017</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 854                               | 688   |
| May       | 1,961                             | 1,493 |
| June      | 2,916                             | 2,399 |
| July      | 4,139                             | 4,061 |
| August    | 5,059                             | 5,262 |
| September | 6,039                             | 6,412 |
| October   | 7,250                             | 7,522 |
| November  | 8,365                             | 8,672 |
| December  | 9,394                             | 9,447 |
| January   | 10,352                            |       |
| February  | 11,361                            |       |
| March     | 12,562                            |       |
| April     | 13,029                            |       |
| May       | 13,026                            |       |
| June      | 13,024                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 134      | 1,649       | 8.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 439      | 3,014       | 14.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 793      | 1,649       | 48.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,483    | 3,014       | 49.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 466      | 4,441       | 10.5%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 4,441       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 4,441       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

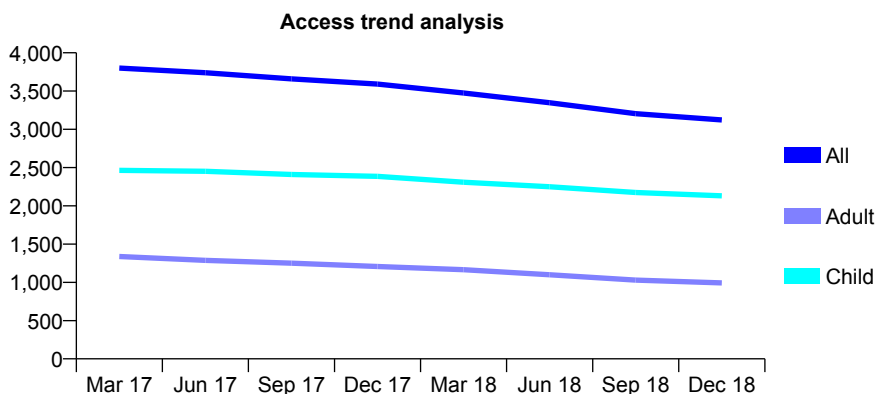
## Q58 - Vital Signs At a Glance Contract Report for 660035/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS PE DESMOND |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

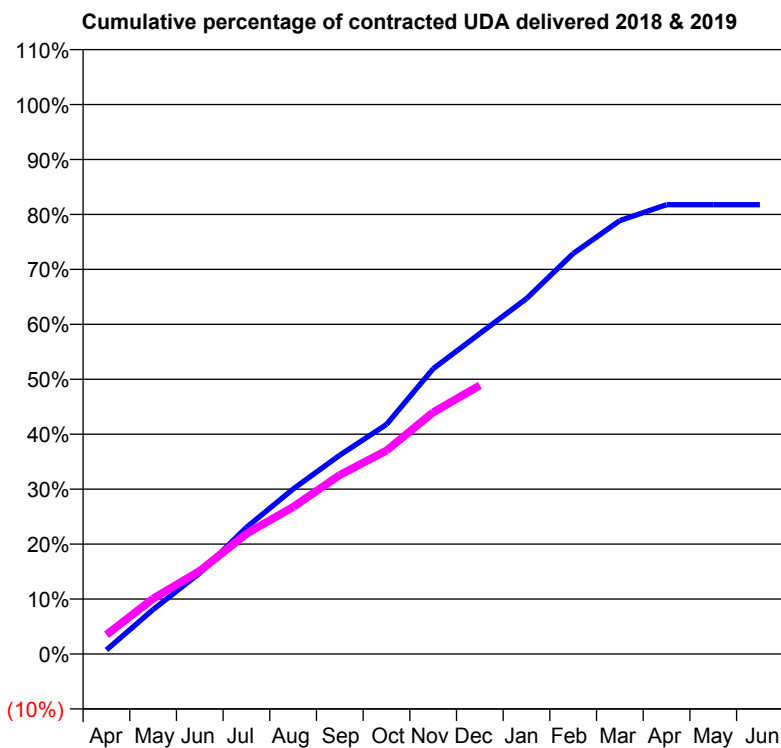
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £231,515.78 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 3,592          |                               |
| Quarter ending March 2018           | 3,474          | ↓                             |
| Quarter ending June 2018            | 3,348          | ↓                             |
| Quarter ending September 2018       | 3,204          | ↓                             |
| Quarter ending December 2018        | 3,123          | ↓                             |
| <b>Variance since December 2017</b> | <b>(13.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 66                                | 317   |
| May       | 729                               | 907   |
| June      | 1,327                             | 1,363 |
| July      | 2,074                             | 1,971 |
| August    | 2,704                             | 2,407 |
| September | 3,257                             | 2,932 |
| October   | 3,760                             | 3,332 |
| November  | 4,673                             | 3,959 |
| December  | 5,250                             | 4,399 |
| January   | 5,821                             |       |
| February  | 6,559                             |       |
| March     | 7,100                             |       |
| April     | 7,358                             |       |
| May       | 7,358                             |       |
| June      | 7,358                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 115      | 2,182       | 5.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 171      | 796         | 21.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,260    | 2,182       | 57.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 445      | 796         | 55.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 110      | 2,808       | 3.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,808       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 63       | 2,808       | 2.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



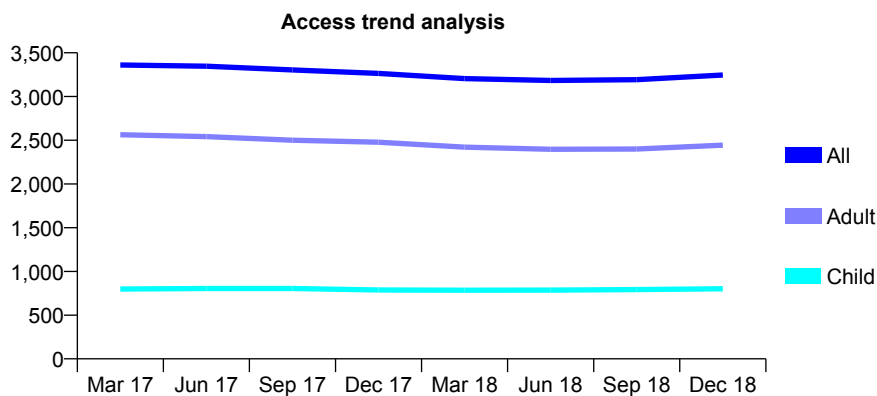
## Q58 - Vital Signs At a Glance Contract Report for 660361/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MRS SK RAJANI |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,012      |
| Carry forward general activity (UDA)        | -132        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £285,711.65 |

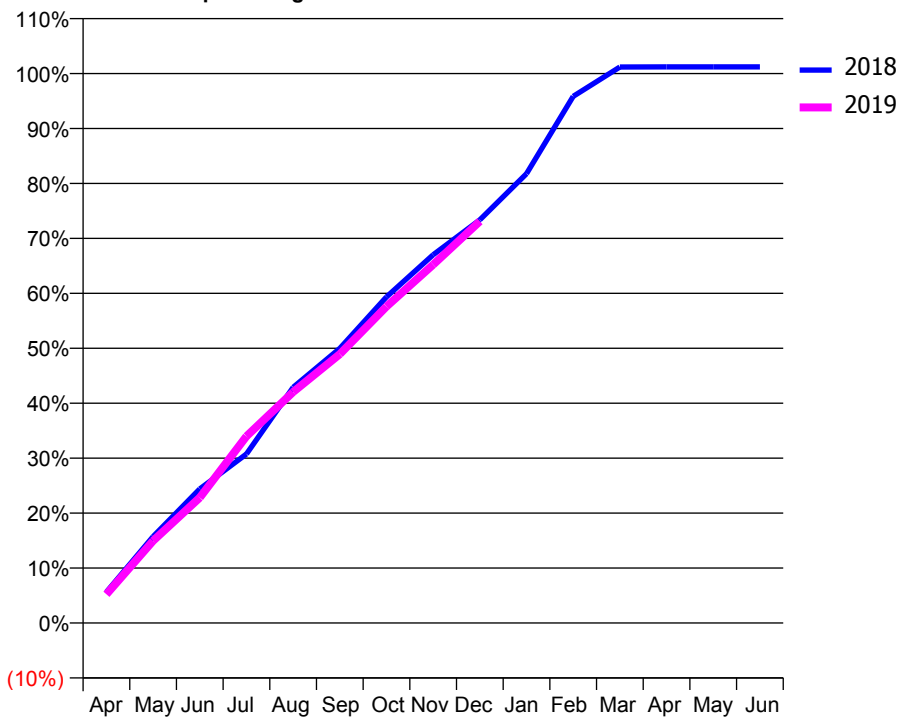
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,265         |                               |
| Quarter ending March 2018           | 3,205         | ↓                             |
| Quarter ending June 2018            | 3,183         | →                             |
| Quarter ending September 2018       | 3,192         | →                             |
| Quarter ending December 2018        | 3,246         | →                             |
| <b>Variance since December 2017</b> | <b>(0.6%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 622                               | 576   |
| May       | 1,732                             | 1,647 |
| June      | 2,688                             | 2,514 |
| July      | 3,386                             | 3,744 |
| August    | 4,724                             | 4,629 |
| September | 5,504                             | 5,389 |
| October   | 6,535                             | 6,343 |
| November  | 7,379                             | 7,181 |
| December  | 8,079                             | 8,051 |
| January   | 9,003                             |       |
| February  | 10,553                            |       |
| March     | 11,143                            |       |
| April     | 11,145                            |       |
| May       | 11,144                            |       |
| June      | 11,144                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 72       | 827         | 8.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 318      | 2,393       | 13.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 412      | 827         | 49.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,002    | 2,393       | 41.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 275      | 3,220       | 8.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 3,220       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 74       | 3,220       | 2.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

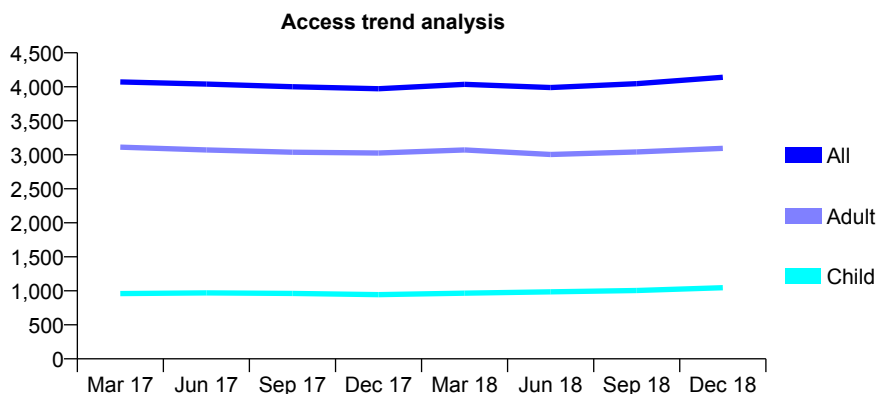
## Q58 - Vital Signs At a Glance Contract Report for 673110/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR MH BALKHI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,940       |
| Carry forward general activity (UDA)        | -157        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £226,725.81 |

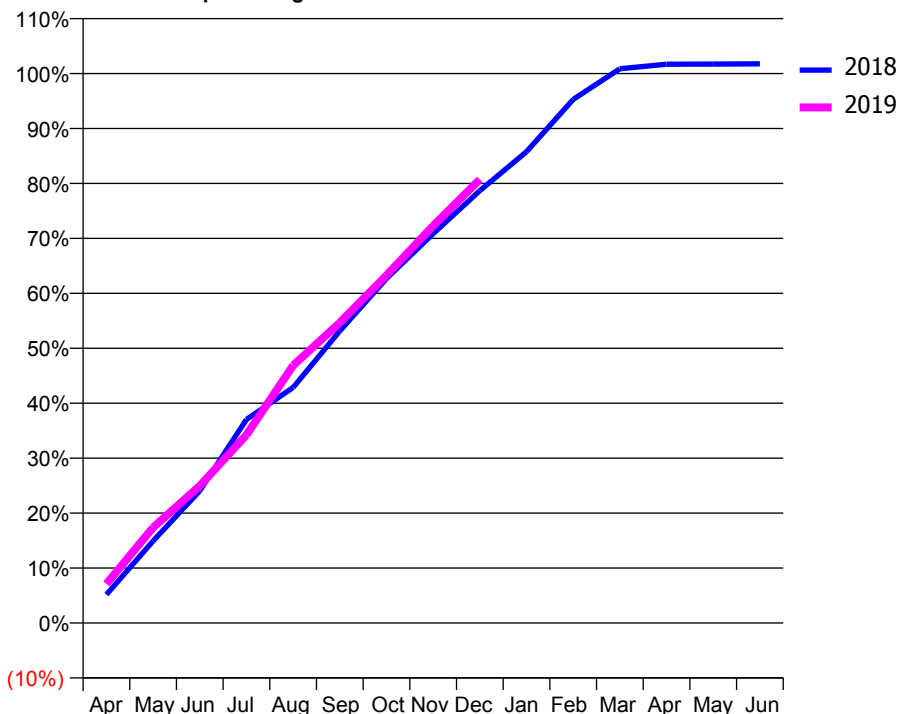
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,971       |                               |
| Quarter ending March 2018           | 4,037       | →                             |
| Quarter ending June 2018            | 3,989       | ↓                             |
| Quarter ending September 2018       | 4,047       | →                             |
| Quarter ending December 2018        | 4,141       | ↑                             |
| <b>Variance since December 2017</b> | <b>4.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 463                               | 636   |
| May       | 1,335                             | 1,554 |
| June      | 2,152                             | 2,231 |
| July      | 3,311                             | 3,060 |
| August    | 3,832                             | 4,190 |
| September | 4,753                             | 4,888 |
| October   | 5,605                             | 5,656 |
| November  | 6,334                             | 6,461 |
| December  | 7,034                             | 7,218 |
| January   | 7,667                             |       |
| February  | 8,519                             |       |
| March     | 9,017                             |       |
| April     | 9,092                             |       |
| May       | 9,093                             |       |
| June      | 9,098                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 1,136       | 3.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 174      | 2,868       | 6.1%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 674      | 1,136       | 59.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,536    | 2,868       | 53.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 118      | 3,960       | 3.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 3,960       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 3,960       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

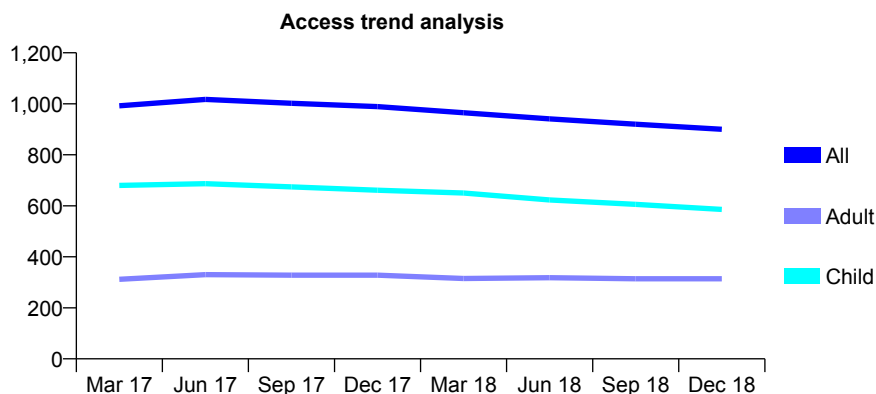
## Q58 - Vital Signs At a Glance Contract Report for 674052/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR RL JONES  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 13/07/2015   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,936      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £46,736.47 |

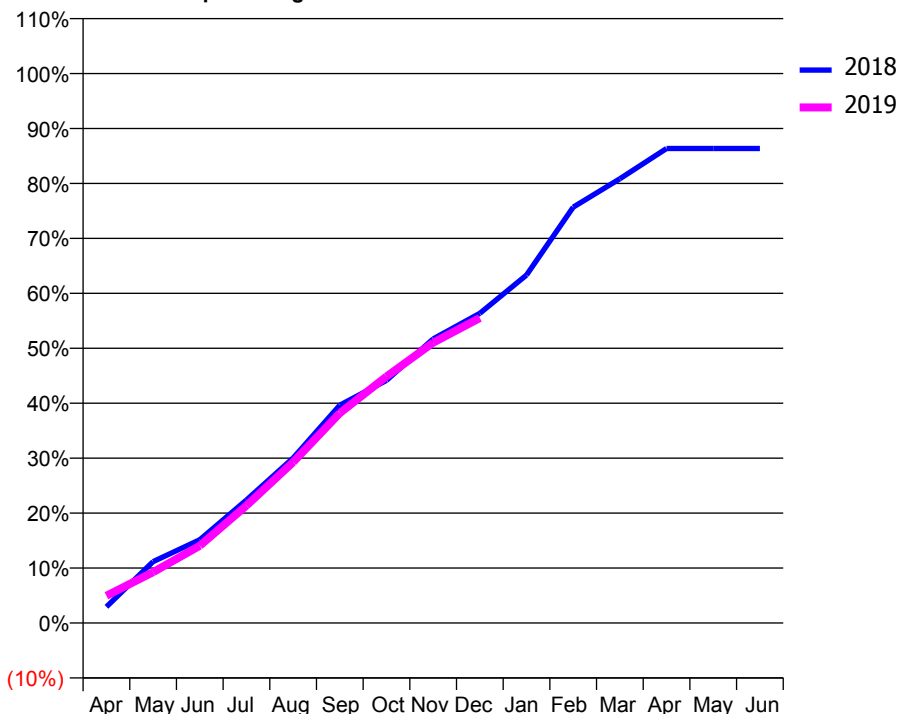
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 989           |                               |
| Quarter ending March 2018           | 965           | ↓                             |
| Quarter ending June 2018            | 941           | ↓                             |
| Quarter ending September 2018       | 920           | ↓                             |
| Quarter ending December 2018        | 900           | ↓                             |
| <b>Variance since December 2017</b> | <b>(9.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 57                                | 96    |
| May       | 216                               | 179   |
| June      | 293                               | 272   |
| July      | 433                               | 414   |
| August    | 581                               | 567   |
| September | 767                               | 740   |
| October   | 855                               | 869   |
| November  | 1,001                             | 988   |
| December  | 1,091                             | 1,075 |
| January   | 1,226                             |       |
| February  | 1,465                             |       |
| March     | 1,565                             |       |
| April     | 1,672                             |       |
| May       | 1,672                             |       |
| June      | 1,672                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 613         | 6.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 229         | 7.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 352      | 613         | 57.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 108      | 229         | 47.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 792         | 0.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 792         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 792         | 0.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

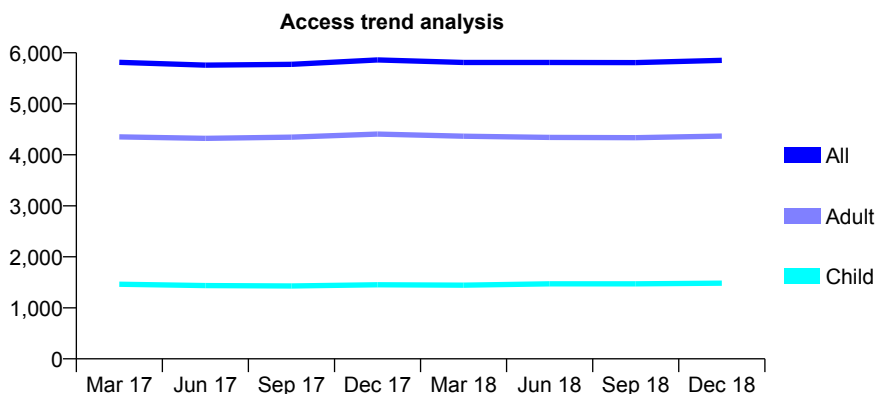
## Q58 - Vital Signs At a Glance Contract Report for 674079/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR R KHAN    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2009   |
| Contract end date    |              |

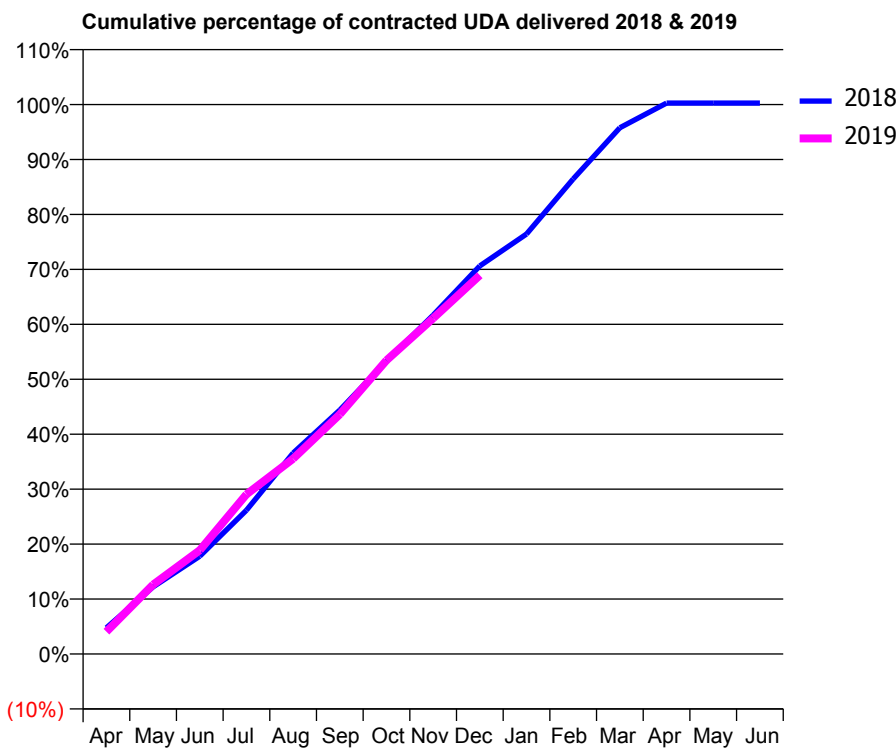
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,558      |
| Carry forward general activity (UDA)        | -45         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £473,484.42 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,860         |                               |
| Quarter ending March 2018           | 5,811         | →                             |
| Quarter ending June 2018            | 5,811         | →                             |
| Quarter ending September 2018       | 5,807         | →                             |
| Quarter ending December 2018        | 5,851         | →                             |
| <b>Variance since December 2017</b> | <b>(0.2%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 836                               | 714    |
| May       | 2,143                             | 2,219  |
| June      | 3,123                             | 3,316  |
| July      | 4,595                             | 5,101  |
| August    | 6,424                             | 6,239  |
| September | 7,795                             | 7,657  |
| October   | 9,357                             | 9,383  |
| November  | 10,828                            | 10,727 |
| December  | 12,403                            | 12,104 |
| January   | 13,418                            |        |
| February  | 15,178                            |        |
| March     | 16,814                            |        |
| April     | 17,602                            |        |
| May       | 17,603                            |        |
| June      | 17,603                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 92       | 1,308       | 7.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 521      | 4,079       | 12.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 679      | 1,308       | 51.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,093    | 4,079       | 51.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 112      | 5,130       | 2.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 82       | 5,130       | 1.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 5,130       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

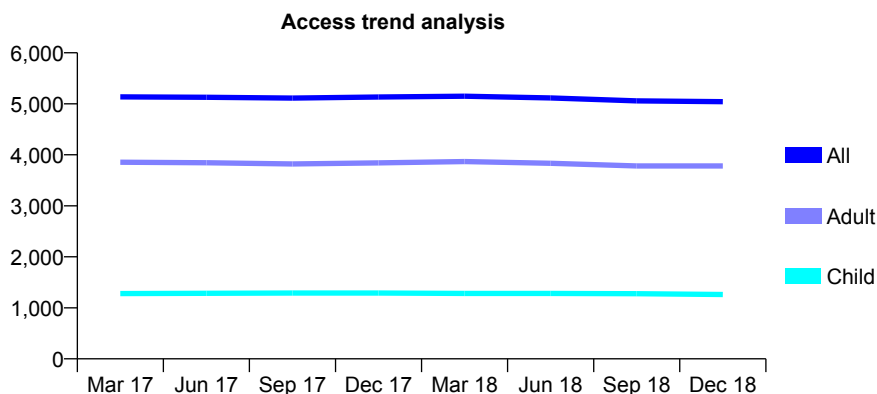
## Q58 - Vital Signs At a Glance Contract Report for 676802/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | MR B MOHAMMAD-AGHAEI |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    |                      |

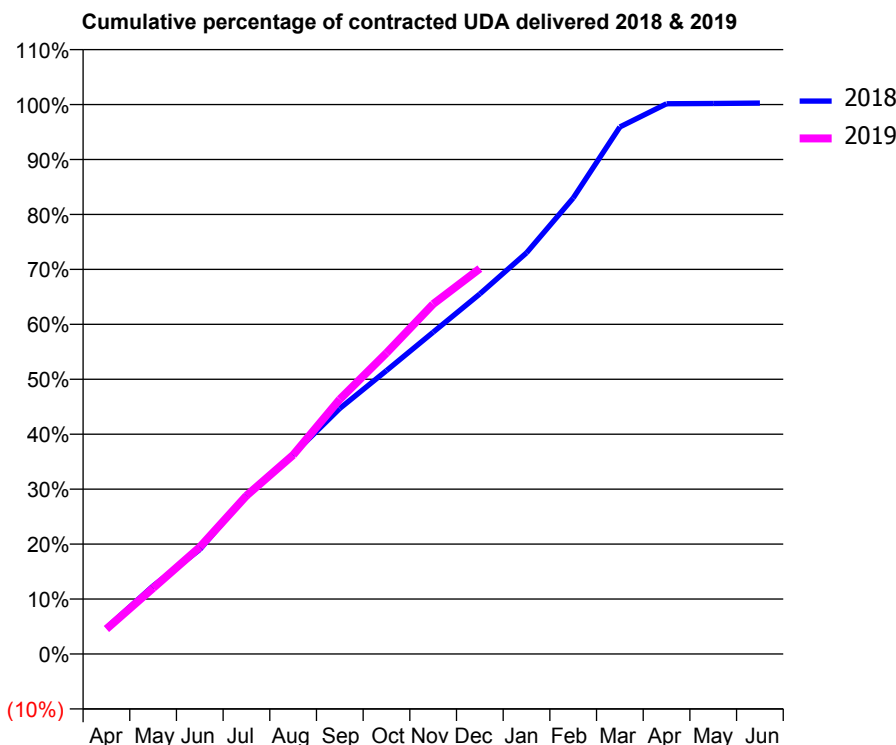
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,076      |
| Carry forward general activity (UDA)        | -40         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £399,071.47 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,133         |                               |
| Quarter ending March 2018           | 5,150         | →                             |
| Quarter ending June 2018            | 5,116         | →                             |
| Quarter ending September 2018       | 5,058         | ↓                             |
| Quarter ending December 2018        | 5,043         | →                             |
| <b>Variance since December 2017</b> | <b>(1.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 763                               | 733    |
| May       | 1,990                             | 1,930  |
| June      | 3,055                             | 3,128  |
| July      | 4,646                             | 4,633  |
| August    | 5,841                             | 5,821  |
| September | 7,184                             | 7,454  |
| October   | 8,292                             | 8,806  |
| November  | 9,415                             | 10,237 |
| December  | 10,534                            | 11,278 |
| January   | 11,735                            |        |
| February  | 13,339                            |        |
| March     | 15,419                            |        |
| April     | 16,097                            |        |
| May       | 16,104                            |        |
| June      | 16,116                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 1,284       | 4.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 511      | 3,560       | 14.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 669      | 1,284       | 52.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,677    | 3,560       | 47.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 425      | 4,622       | 9.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 103      | 4,622       | 2.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 4,622       | 0.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

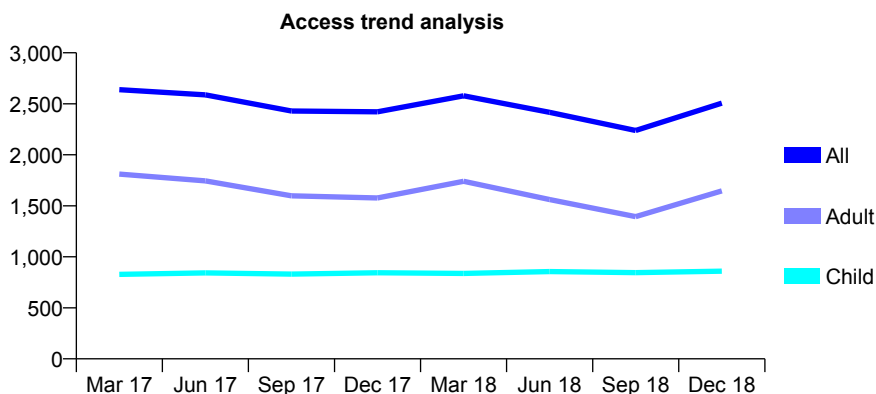
## Q58 - Vital Signs At a Glance Contract Report for 688789/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MRS N SHAH   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2009   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,900       |
| Carry forward general activity (UDA)        | -46         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £129,705.73 |

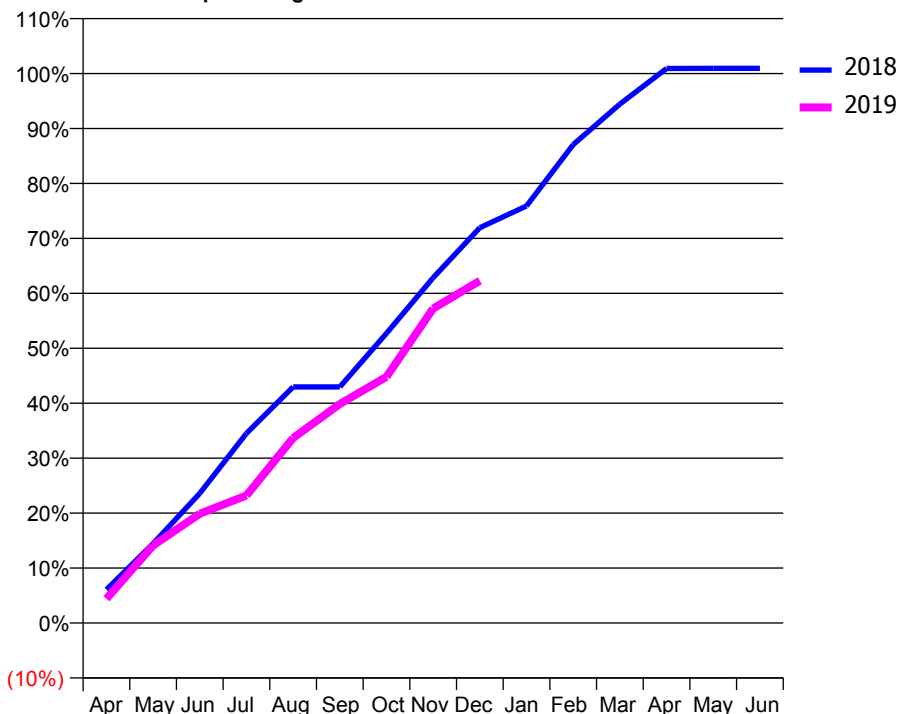
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,421       |                               |
| Quarter ending March 2018           | 2,578       | ↑                             |
| Quarter ending June 2018            | 2,416       | ↓                             |
| Quarter ending September 2018       | 2,239       | ↓                             |
| Quarter ending December 2018        | 2,506       | ↑                             |
| <b>Variance since December 2017</b> | <b>3.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 297                               | 217   |
| May       | 708                               | 692   |
| June      | 1,156                             | 975   |
| July      | 1,691                             | 1,137 |
| August    | 2,106                             | 1,650 |
| September | 2,106                             | 1,953 |
| October   | 2,584                             | 2,195 |
| November  | 3,079                             | 2,805 |
| December  | 3,526                             | 3,051 |
| January   | 3,719                             |       |
| February  | 4,266                             |       |
| March     | 4,628                             |       |
| April     | 4,945                             |       |
| May       | 4,946                             |       |
| June      | 4,946                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 881         | 5.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 157      | 1,138       | 13.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 525      | 881         | 59.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 292      | 1,138       | 25.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 217      | 1,789       | 12.1%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,789       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,789       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

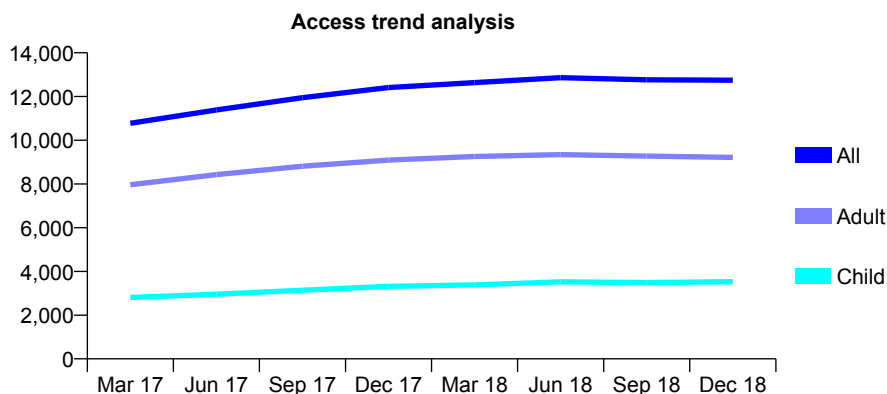
## Q58 - Vital Signs At a Glance Contract Report for 689424/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR N SAKERCHAND |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 18/07/2009      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,773      |
| Carry forward general activity (UDA)        | -443        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £553,120.29 |

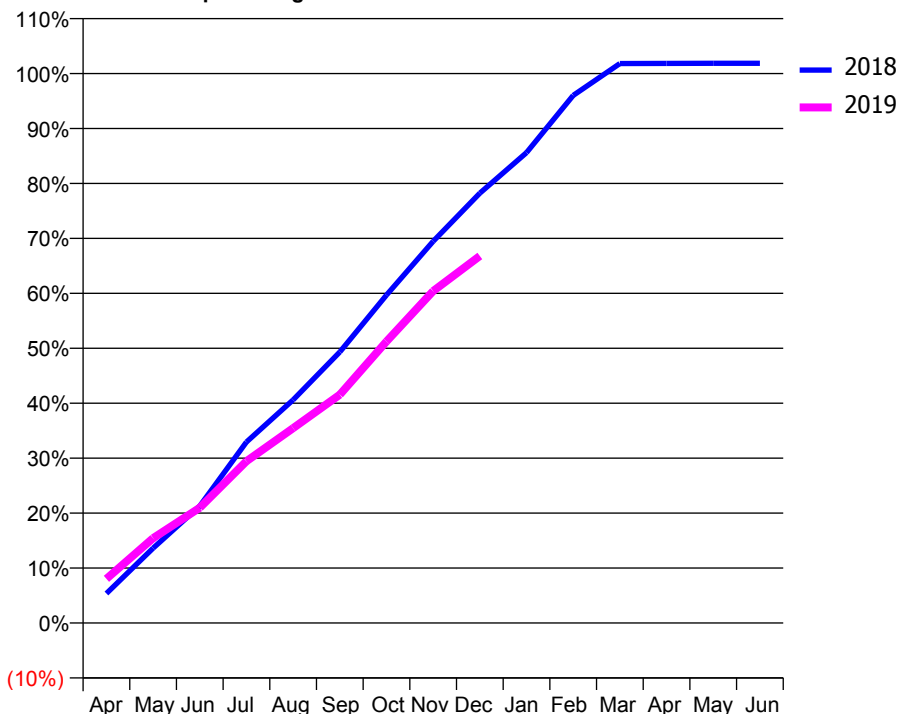
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 12,411      |                               |
| Quarter ending March 2018           | 12,637      | →                             |
| Quarter ending June 2018            | 12,865      | →                             |
| Quarter ending September 2018       | 12,762      | →                             |
| Quarter ending December 2018        | 12,746      | →                             |
| <b>Variance since December 2017</b> | <b>2.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,275                             | 1,911  |
| May       | 3,242                             | 3,669  |
| June      | 5,064                             | 4,985  |
| July      | 7,830                             | 7,001  |
| August    | 9,652                             | 8,430  |
| September | 11,727                            | 9,880  |
| October   | 14,190                            | 12,181 |
| November  | 16,516                            | 14,362 |
| December  | 18,596                            | 15,877 |
| January   | 20,352                            |        |
| February  | 22,828                            |        |
| March     | 24,204                            |        |
| April     | 24,208                            |        |
| May       | 24,217                            |        |
| June      | 24,217                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 166      | 3,161       | 5.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 964      | 6,719       | 14.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,531    | 3,161       | 48.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,039    | 6,719       | 30.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 911      | 8,044       | 11.3%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 8,044       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 8,044       | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

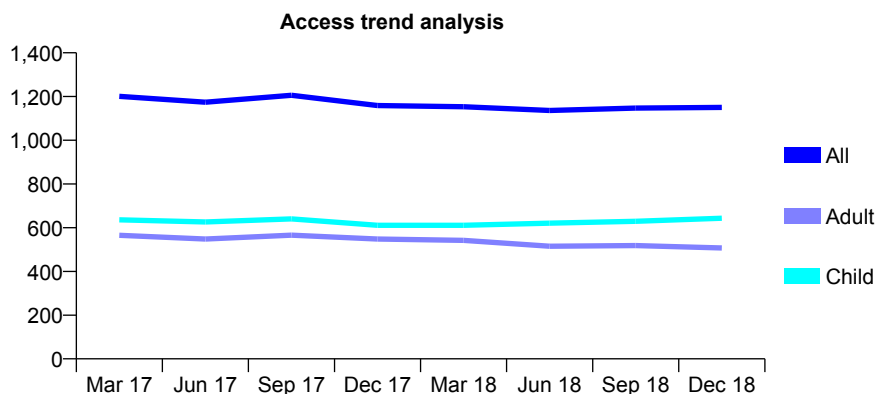
## Q58 - Vital Signs At a Glance Contract Report for 723657/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR AG BREE   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

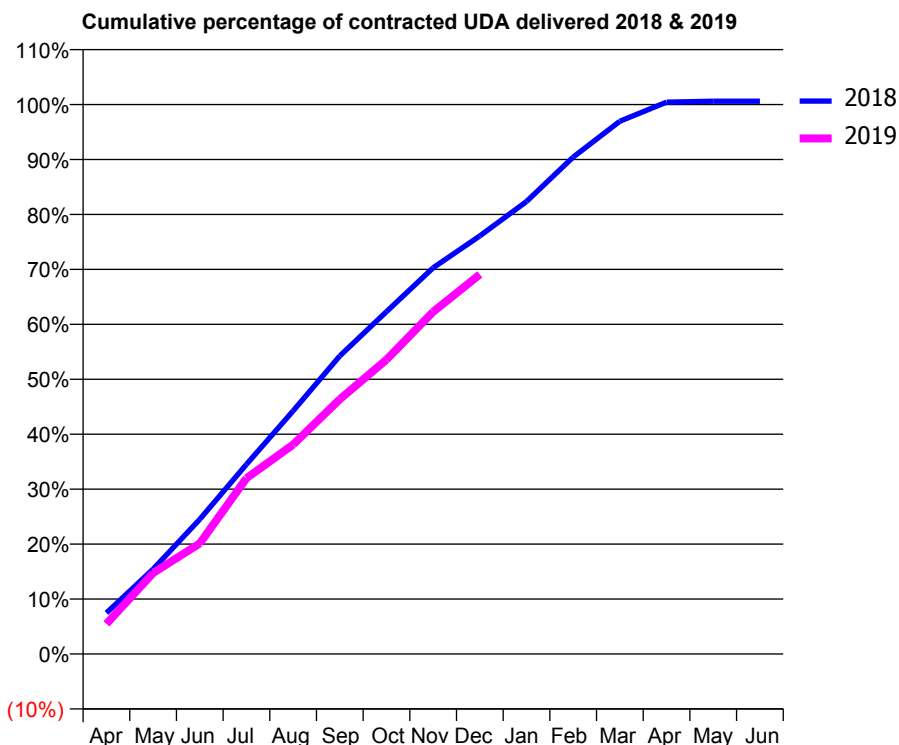
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,927      |
| Carry forward general activity (UDA)        | -17        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £67,168.59 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,159         |                               |
| Quarter ending March 2018           | 1,153         | →                             |
| Quarter ending June 2018            | 1,136         | ↓                             |
| Quarter ending September 2018       | 1,147         | →                             |
| Quarter ending December 2018        | 1,150         | →                             |
| <b>Variance since December 2017</b> | <b>(0.8%)</b> | <b>→</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 219   | 161   |
| May                               | 452   | 431   |
| June                              | 718   | 589   |
| July                              | 1,011 | 936   |
| August                            | 1,295 | 1,116 |
| September                         | 1,588 | 1,357 |
| October                           | 1,824 | 1,568 |
| November                          | 2,058 | 1,823 |
| December                          | 2,227 | 2,022 |
| January                           | 2,410 |       |
| February                          | 2,647 |       |
| March                             | 2,838 |       |
| April                             | 2,939 |       |
| May                               | 2,944 |       |
| June                              | 2,944 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 676         | 4.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 57       | 438         | 13.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 418      | 676         | 61.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 233      | 438         | 53.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 26       | 1,078       | 2.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,078       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 1,078       | 1.7%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



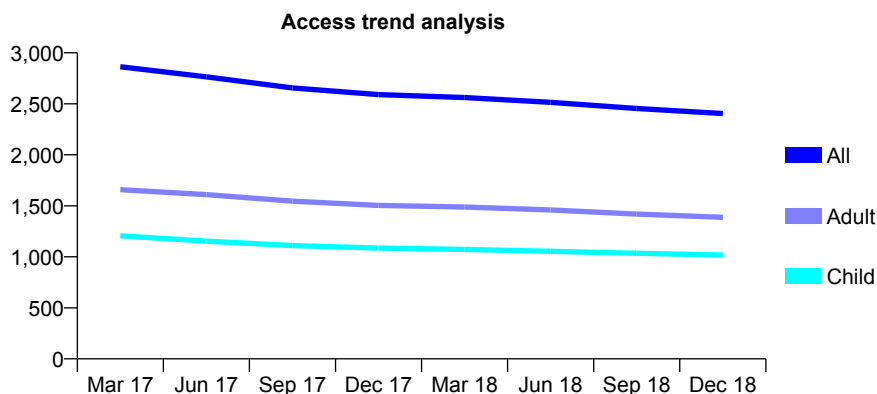
## Q58 - Vital Signs At a Glance Contract Report for 731730/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | MR AS MCKENDRICK |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,412       |
| Carry forward general activity (UDA)        | 282         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £232,309.28 |

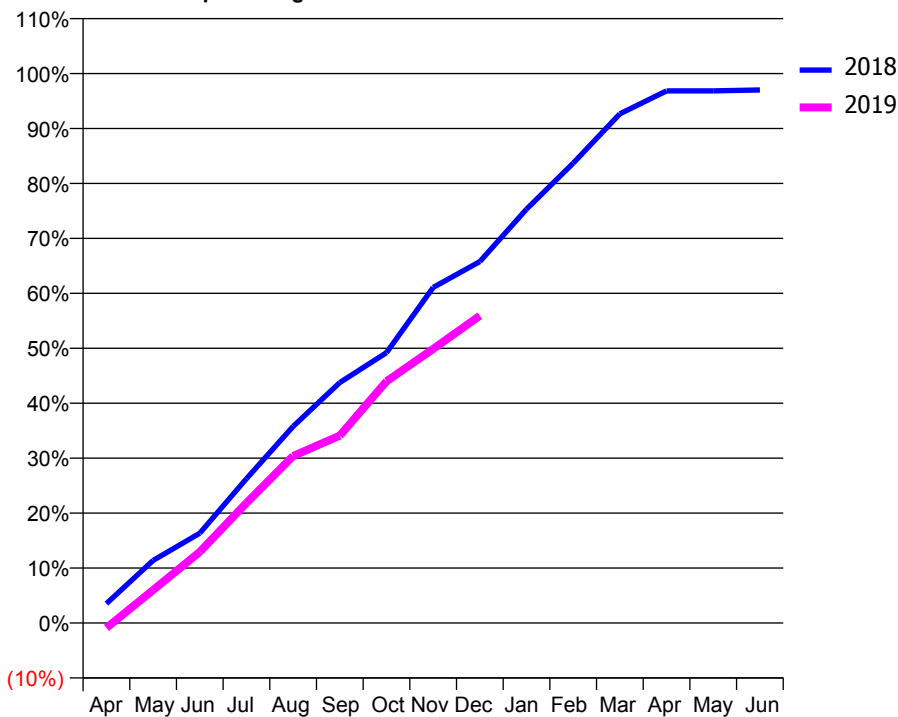
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,590         |                               |
| Quarter ending March 2018           | 2,561         | ↓                             |
| Quarter ending June 2018            | 2,514         | ↓                             |
| Quarter ending September 2018       | 2,454         | ↓                             |
| Quarter ending December 2018        | 2,404         | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 332                               | -85   |
| May       | 1,072                             | 566   |
| June      | 1,537                             | 1,219 |
| July      | 2,472                             | 2,057 |
| August    | 3,369                             | 2,861 |
| September | 4,120                             | 3,210 |
| October   | 4,631                             | 4,140 |
| November  | 5,747                             | 4,694 |
| December  | 6,190                             | 5,264 |
| January   | 7,088                             |       |
| February  | 7,876                             |       |
| March     | 8,722                             |       |
| April     | 9,115                             |       |
| May       | 9,115                             |       |
| June      | 9,130                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 1,235       | 5.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 392      | 1,873       | 20.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 923      | 1,235       | 74.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,311    | 1,873       | 70.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 114      | 2,903       | 3.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,903       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 142      | 2,903       | 4.9%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

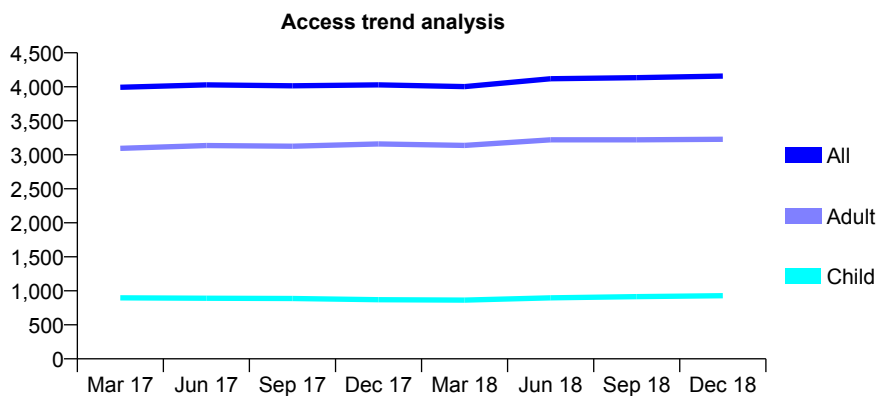
## Q58 - Vital Signs At a Glance Contract Report for 732222/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR FP MAGUIRE |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

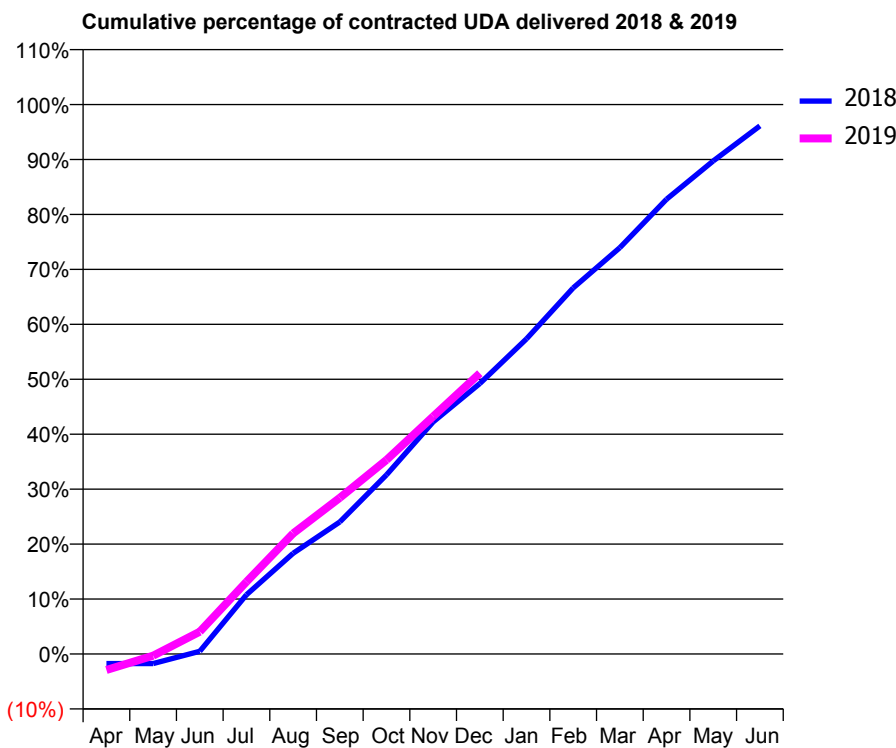
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,050      |
| Carry forward general activity (UDA)        | 467         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £300,017.00 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,029       |                               |
| Quarter ending March 2018           | 4,003       | →                             |
| Quarter ending June 2018            | 4,118       | ↑                             |
| Quarter ending September 2018       | 4,135       | →                             |
| Quarter ending December 2018        | 4,157       | →                             |
| <b>Variance since December 2017</b> | <b>3.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -212                              | -352  |
| May       | -212                              | -40   |
| June      | 59                                | 490   |
| July      | 1,300                             | 1,583 |
| August    | 2,210                             | 2,645 |
| September | 2,895                             | 3,424 |
| October   | 3,929                             | 4,257 |
| November  | 5,089                             | 5,210 |
| December  | 5,931                             | 6,158 |
| January   | 6,910                             |       |
| February  | 8,028                             |       |
| March     | 8,912                             |       |
| April     | 9,972                             |       |
| May       | 10,813                            |       |
| June      | 11,582                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 220      | 1,288       | 17.1%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 924      | 4,112       | 22.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 740      | 1,288       | 57.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,313    | 4,112       | 56.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 192      | 4,251       | 4.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 4,251       | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 131      | 4,251       | 3.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

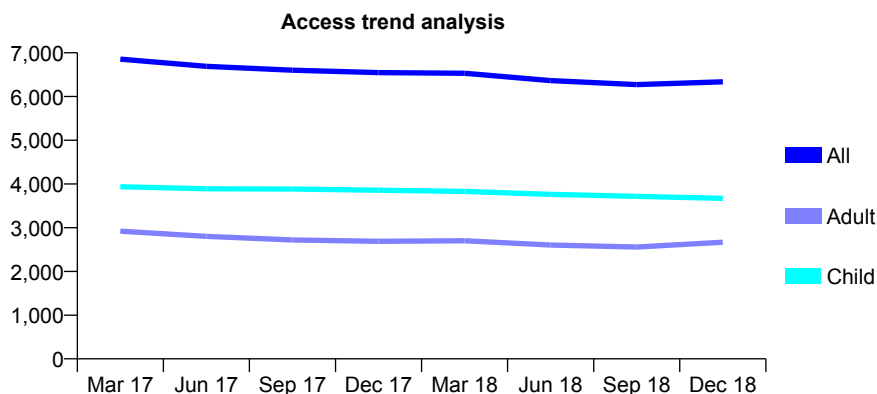
## Q58 - Vital Signs At a Glance Contract Report for 736155/0001 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | Marsh Road Dental Practice Partnership |
| Contract type name   | GDS Contract                           |
| Purpose of contract  | General and Orthodontic                |
| Contract start date  | 01/04/2006                             |
| Contract end date    |  |

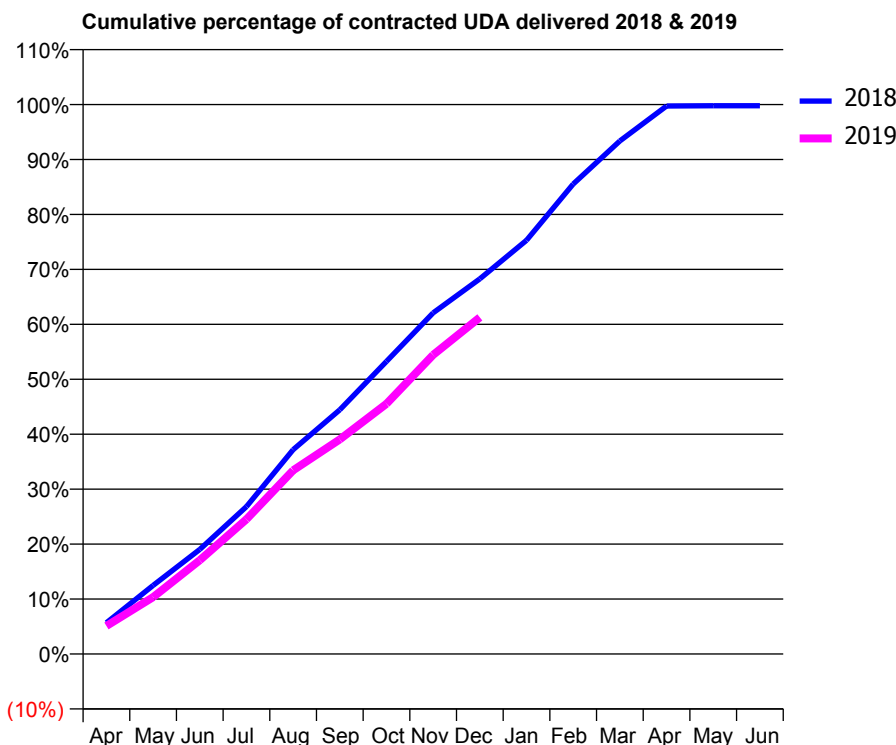
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 22,556        |
| Carry forward general activity (UDA)        | 50            |
| 18/19 Contracted orthodontic activity (UOA) | 6,000         |
| Carry forward orthodontic activity (UOA)    | 7             |
| Baseline contract value                     | £1,064,532.84 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,548         |                               |
| Quarter ending March 2018           | 6,532         | →                             |
| Quarter ending June 2018            | 6,363         | ↓                             |
| Quarter ending September 2018       | 6,274         | ↓                             |
| Quarter ending December 2018        | 6,337         | →                             |
| <b>Variance since December 2017</b> | <b>(3.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2018   | 2019   |
| April                             | 1,282  | 1,152  |
| May                               | 2,814  | 2,335  |
| June                              | 4,294  | 3,849  |
| July                              | 6,052  | 5,528  |
| August                            | 8,390  | 7,542  |
| September                         | 10,025 | 8,809  |
| October                           | 12,013 | 10,273 |
| November                          | 14,005 | 12,280 |
| December                          | 15,402 | 13,816 |
| January                           | 16,984 |        |
| February                          | 19,289 |        |
| March                             | 21,061 |        |
| April                             | 22,494 |        |
| May                               | 22,506 |        |
| June                              | 22,506 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 264      | 3,771       | 7.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 221      | 1,833       | 12.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,887    | 3,771       | 50.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 705      | 1,833       | 38.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 396      | 5,071       | 7.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 5,071       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 5,071       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

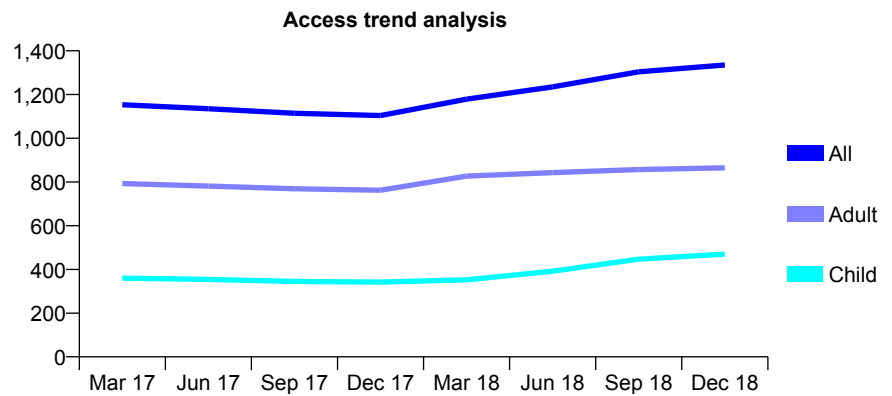
## Q58 - Vital Signs At a Glance Contract Report for 736538/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MRS G DELLOW |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,393      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £81,051.09 |

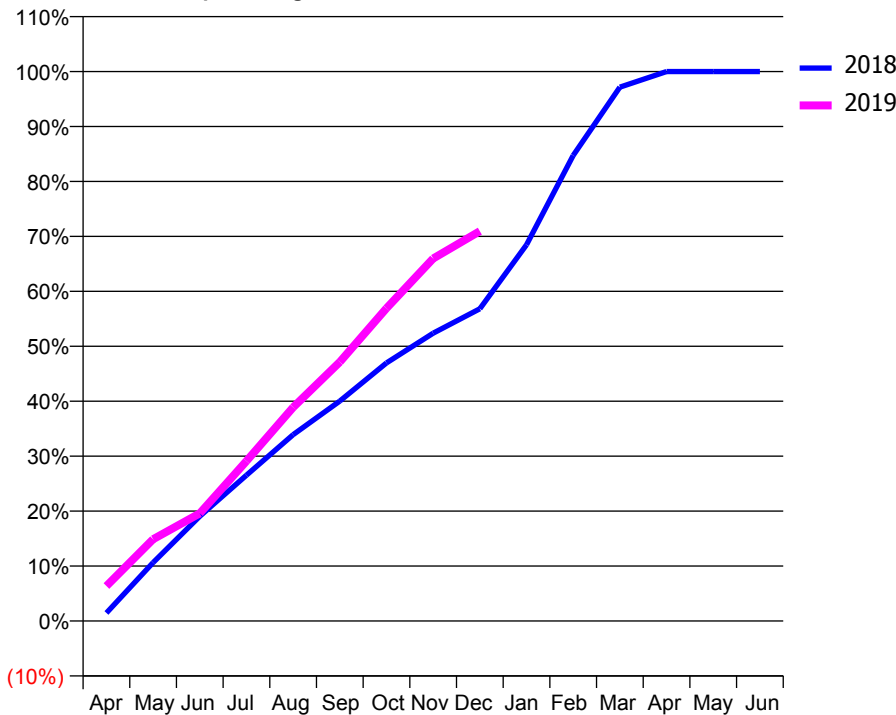
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 1,104        |                               |
| Quarter ending March 2018           | 1,179        | ↑                             |
| Quarter ending June 2018            | 1,235        | ↑                             |
| Quarter ending September 2018       | 1,304        | ↑                             |
| Quarter ending December 2018        | 1,335        | ↑                             |
| <b>Variance since December 2017</b> | <b>20.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 50                                | 216   |
| May       | 361                               | 505   |
| June      | 647                               | 665   |
| July      | 900                               | 988   |
| August    | 1,151                             | 1,319 |
| September | 1,358                             | 1,600 |
| October   | 1,594                             | 1,931 |
| November  | 1,777                             | 2,238 |
| December  | 1,928                             | 2,407 |
| January   | 2,323                             |       |
| February  | 2,875                             |       |
| March     | 3,297                             |       |
| April     | 3,393                             |       |
| May       | 3,393                             |       |
| June      | 3,393                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 524         | 4.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 166      | 848         | 19.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 238      | 524         | 45.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 418      | 848         | 49.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 74       | 1,321       | 5.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 1,321       | 1.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 71       | 1,321       | 5.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

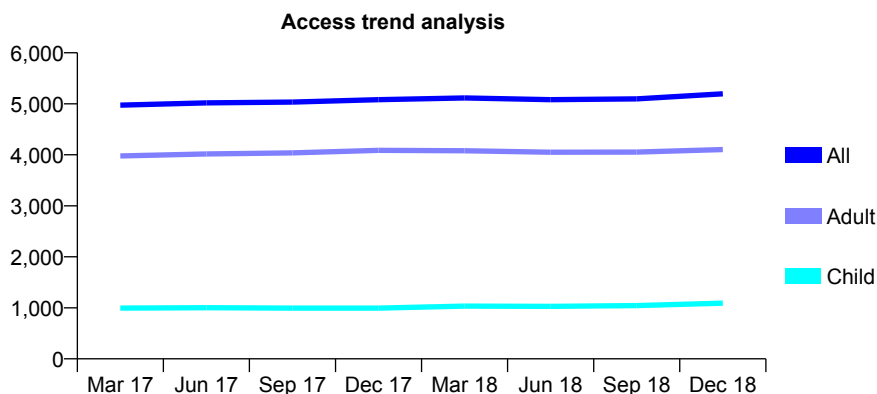
## Q58 - Vital Signs At a Glance Contract Report for 738875/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR TM KATCHI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

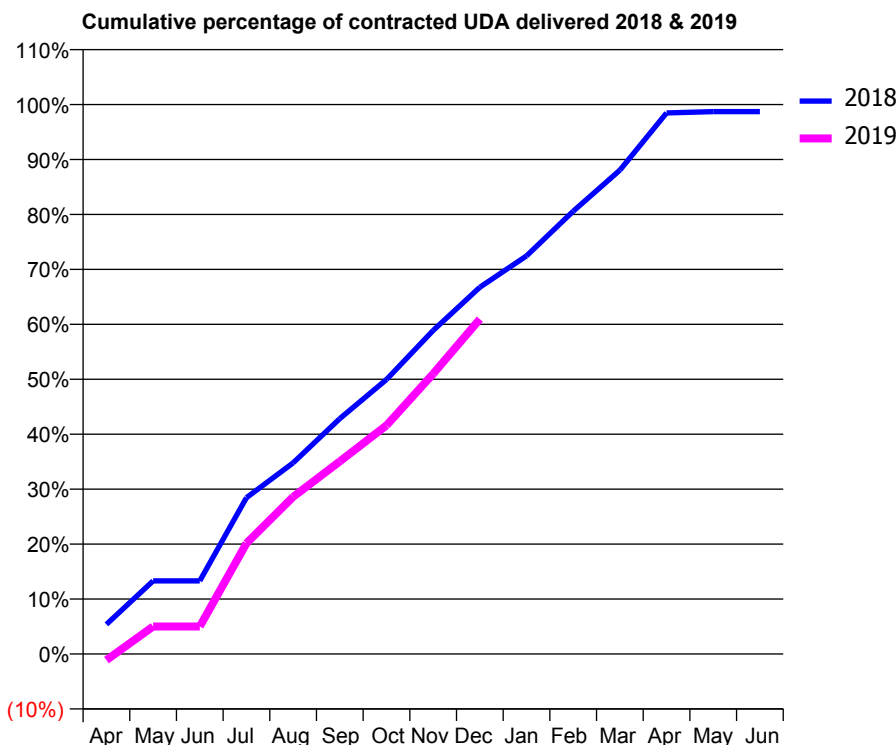
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,540      |
| Carry forward general activity (UDA)        | 189         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £359,535.53 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,081       |                               |
| Quarter ending March 2018           | 5,114       | →                             |
| Quarter ending June 2018            | 5,080       | →                             |
| Quarter ending September 2018       | 5,098       | →                             |
| Quarter ending December 2018        | 5,195       | →                             |
| <b>Variance since December 2017</b> | <b>2.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 786                               | -164  |
| May       | 1,935                             | 727   |
| June      | 1,935                             | 727   |
| July      | 4,136                             | 2,931 |
| August    | 5,060                             | 4,157 |
| September | 6,229                             | 5,097 |
| October   | 7,262                             | 6,051 |
| November  | 8,562                             | 7,416 |
| December  | 9,706                             | 8,860 |
| January   | 10,535                            |       |
| February  | 11,715                            |       |
| March     | 12,802                            |       |
| April     | 14,315                            |       |
| May       | 14,350                            |       |
| June      | 14,350                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 1,004       | 3.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 253      | 3,365       | 7.5%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 380      | 1,004       | 37.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,288    | 3,365       | 38.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 146      | 3,895       | 3.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 3,895       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 3,895       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

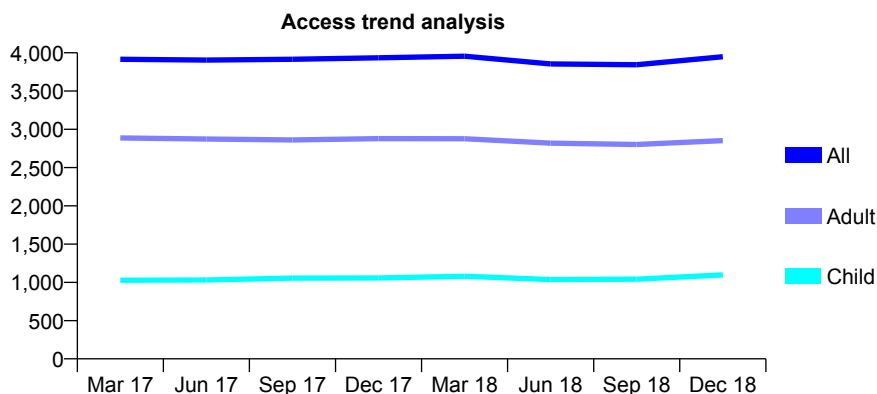
## Q58 - Vital Signs At a Glance Contract Report for 741426/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | MR SD GUNASEELAN |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,151      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £285,245.72 |

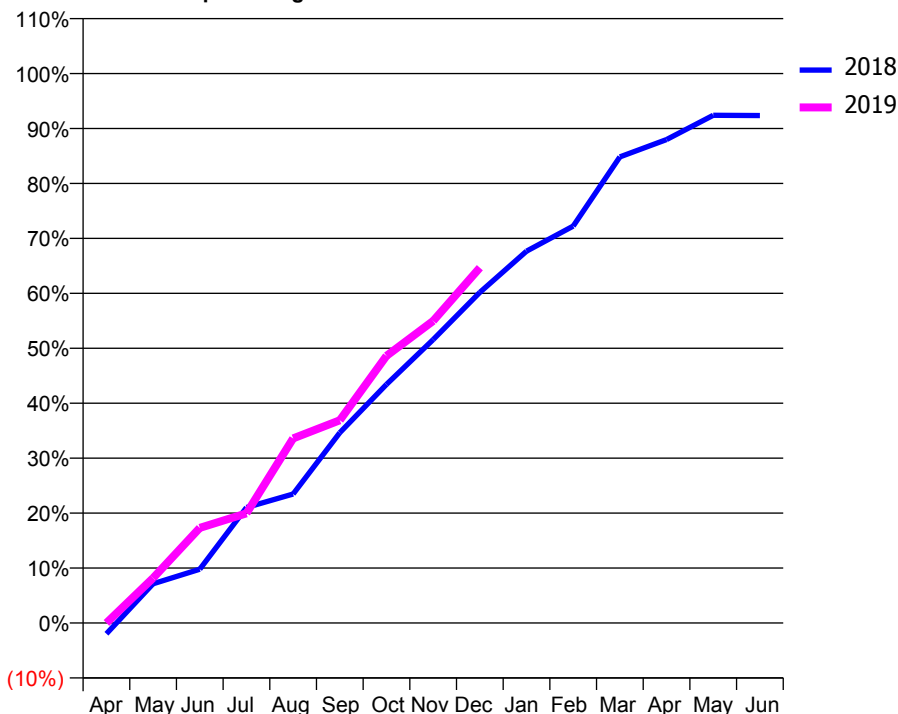
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,935       |                               |
| Quarter ending March 2018           | 3,956       | →                             |
| Quarter ending June 2018            | 3,855       | ↓                             |
| Quarter ending September 2018       | 3,844       | →                             |
| Quarter ending December 2018        | 3,949       | ↑                             |
| <b>Variance since December 2017</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -220                              | 0     |
| May       | 796                               | 913   |
| June      | 1,091                             | 1,929 |
| July      | 2,346                             | 2,226 |
| August    | 2,617                             | 3,746 |
| September | 3,862                             | 4,115 |
| October   | 4,841                             | 5,421 |
| November  | 5,752                             | 6,131 |
| December  | 6,710                             | 7,209 |
| January   | 7,547                             |       |
| February  | 8,054                             |       |
| March     | 9,460                             |       |
| April     | 9,811                             |       |
| May       | 10,302                            |       |
| June      | 10,297                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 1,046       | 4.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 204      | 2,667       | 7.6%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 605      | 1,046       | 57.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,615    | 2,667       | 60.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 167      | 3,346       | 5.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 3,346       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3,346       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

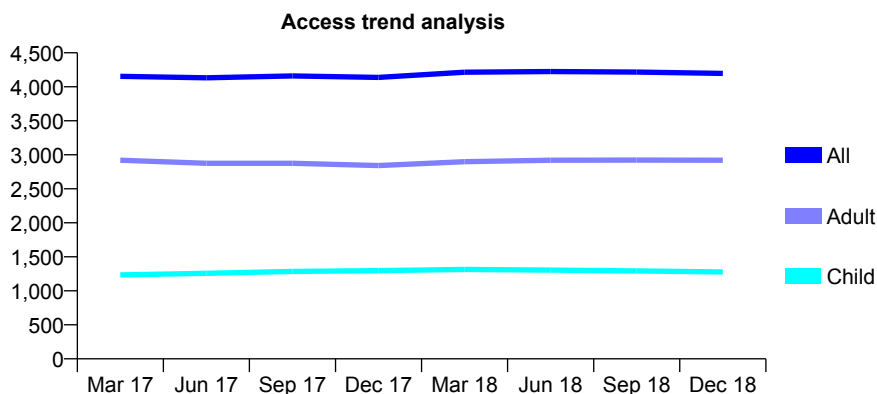
## Q58 - Vital Signs At a Glance Contract Report for 741930/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR A PATEL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,944       |
| Carry forward general activity (UDA)        | 7           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £163,167.65 |

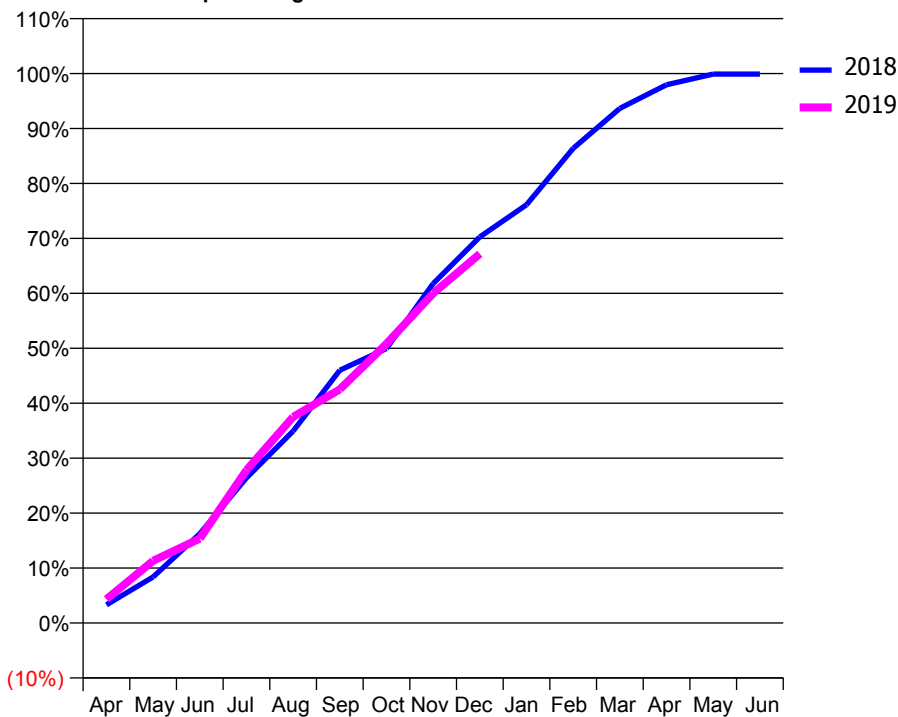
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,139       |                               |
| Quarter ending March 2018           | 4,214       | →                             |
| Quarter ending June 2018            | 4,225       | →                             |
| Quarter ending September 2018       | 4,217       | →                             |
| Quarter ending December 2018        | 4,197       | →                             |
| <b>Variance since December 2017</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 230                               | 300   |
| May       | 581                               | 786   |
| June      | 1,128                             | 1,067 |
| July      | 1,835                             | 1,932 |
| August    | 2,425                             | 2,605 |
| September | 3,194                             | 2,954 |
| October   | 3,468                             | 3,529 |
| November  | 4,289                             | 4,167 |
| December  | 4,879                             | 4,666 |
| January   | 5,286                             |       |
| February  | 5,998                             |       |
| March     | 6,504                             |       |
| April     | 6,802                             |       |
| May       | 6,937                             |       |
| June      | 6,937                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 1,195       | 6.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 312      | 2,408       | 13.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 573      | 1,195       | 47.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 932      | 2,408       | 38.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 213      | 2,716       | 7.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,716       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 49       | 2,716       | 1.8%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

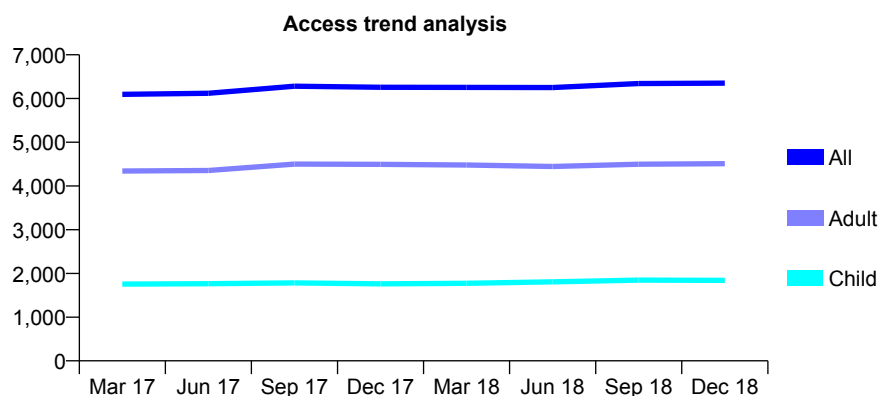
## Q58 - Vital Signs At a Glance Contract Report for 741930/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR A PATEL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

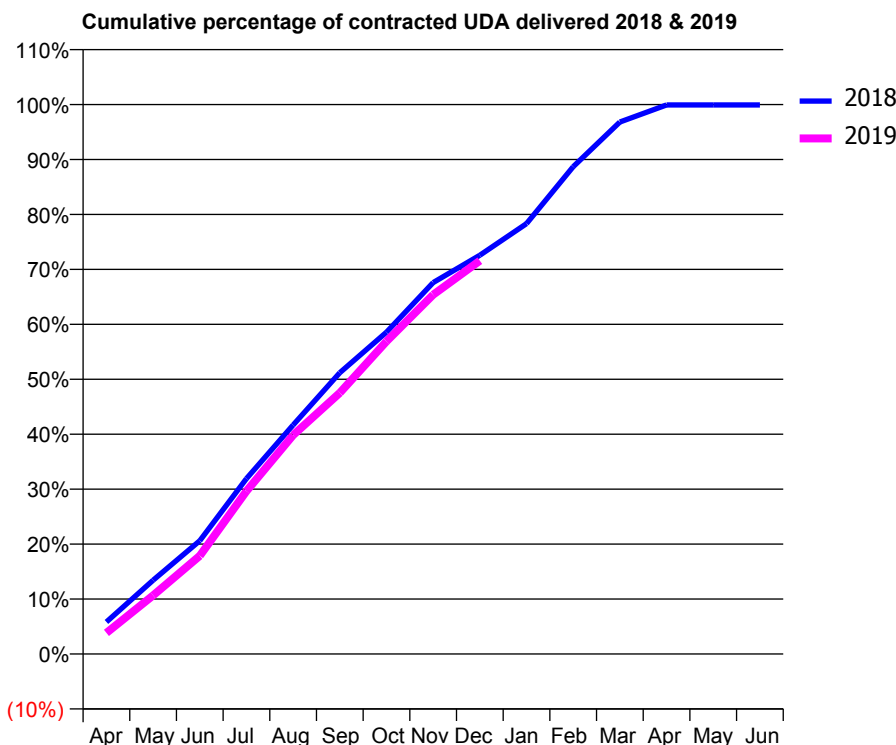
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,057      |
| Carry forward general activity (UDA)        | 12          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £316,378.29 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,256       |                               |
| Quarter ending March 2018           | 6,255       | →                             |
| Quarter ending June 2018            | 6,252       | →                             |
| Quarter ending September 2018       | 6,343       | →                             |
| Quarter ending December 2018        | 6,351       | →                             |
| <b>Variance since December 2017</b> | <b>1.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 879                               | 578    |
| May       | 2,021                             | 1,606  |
| June      | 3,103                             | 2,693  |
| July      | 4,805                             | 4,462  |
| August    | 6,274                             | 5,999  |
| September | 7,708                             | 7,158  |
| October   | 8,817                             | 8,566  |
| November  | 10,179                            | 9,844  |
| December  | 10,927                            | 10,776 |
| January   | 11,793                            |        |
| February  | 13,354                            |        |
| March     | 14,578                            |        |
| April     | 15,044                            |        |
| May       | 15,045                            |        |
| June      | 15,045                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 111      | 2,038       | 5.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 475      | 4,514       | 10.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,135    | 2,038       | 55.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,494    | 4,514       | 55.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 485      | 6,327       | 7.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 6,327       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 63       | 6,327       | 1.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



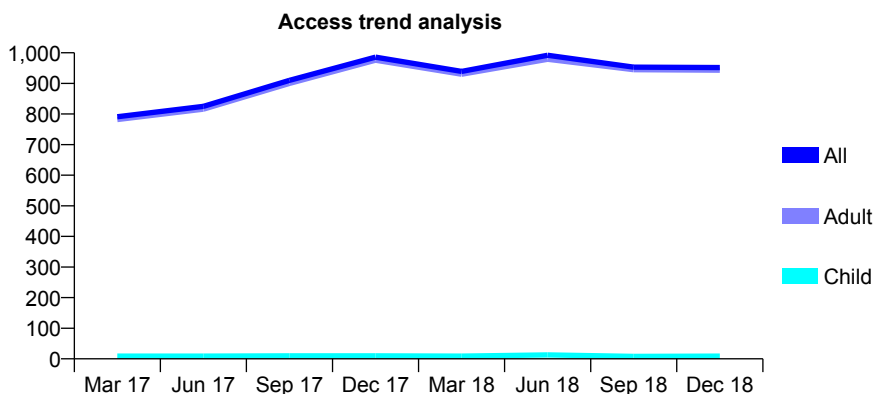
## Q58 - Vital Signs At a Glance Contract Report for 741930/0005 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR A PATEL   |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2013   |
| Contract end date    | 31/03/2020   |

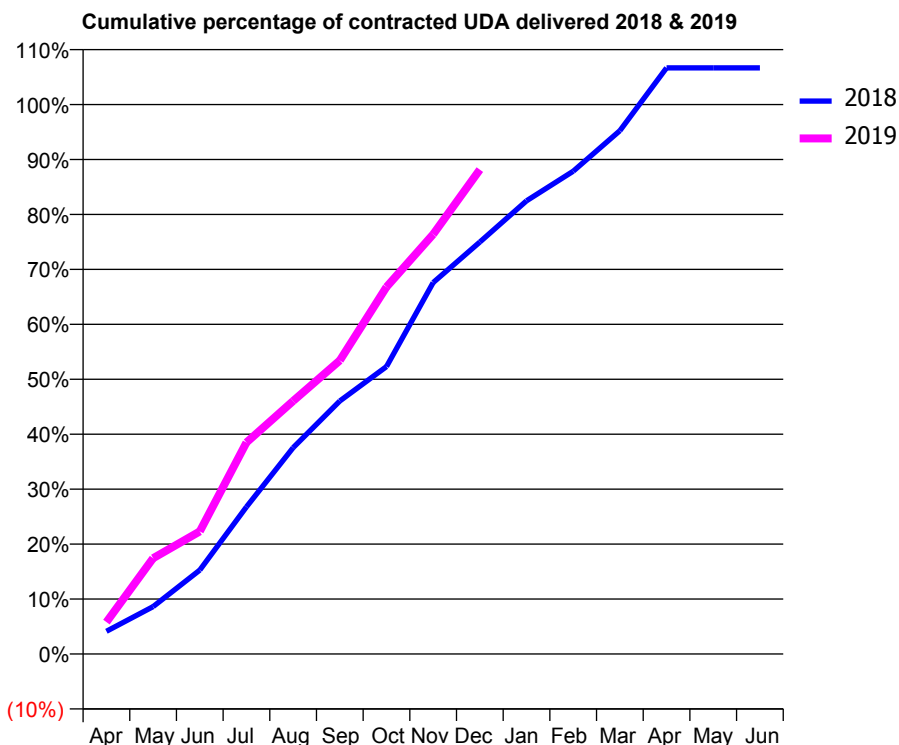
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 1,909       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £127,267.71 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 986           |                               |
| Quarter ending March 2018           | 939           | ↓                             |
| Quarter ending June 2018            | 992           | ↑                             |
| Quarter ending September 2018       | 953           | ↓                             |
| Quarter ending December 2018        | 952           | →                             |
| <b>Variance since December 2017</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 99                                | 111   |
| May       | 207                               | 333   |
| June      | 366                               | 426   |
| July      | 642                               | 735   |
| August    | 900                               | 879   |
| September | 1,104                             | 1,020 |
| October   | 1,254                             | 1,275 |
| November  | 1,620                             | 1,458 |
| December  | 1,797                             | 1,683 |
| January   | 1,977                             |       |
| February  | 2,106                             |       |
| March     | 2,283                             |       |
| April     | 2,557                             |       |
| May       | 2,557                             |       |
| June      | 2,557                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 8           | 0.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 659         | 0.3%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 8           | 0.0%     | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7        | 659         | 1.1%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 561         | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 561         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 561         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

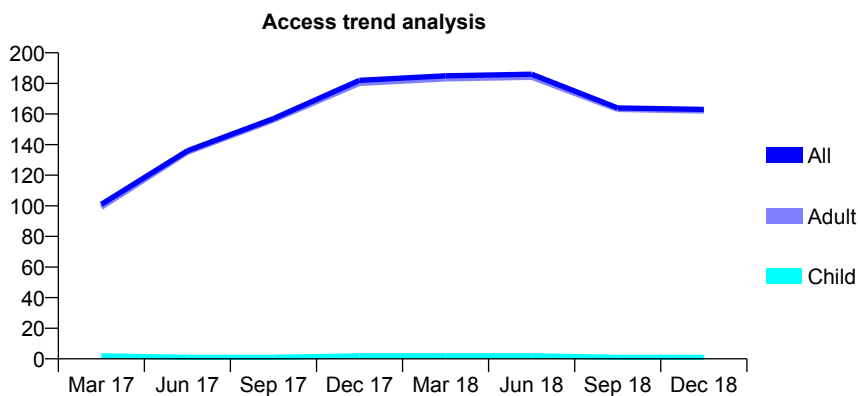
## Q58 - Vital Signs At a Glance Contract Report for 741930/0006 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR A PATEL   |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2013   |
| Contract end date    | 31/03/2020   |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 497        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £33,134.38 |

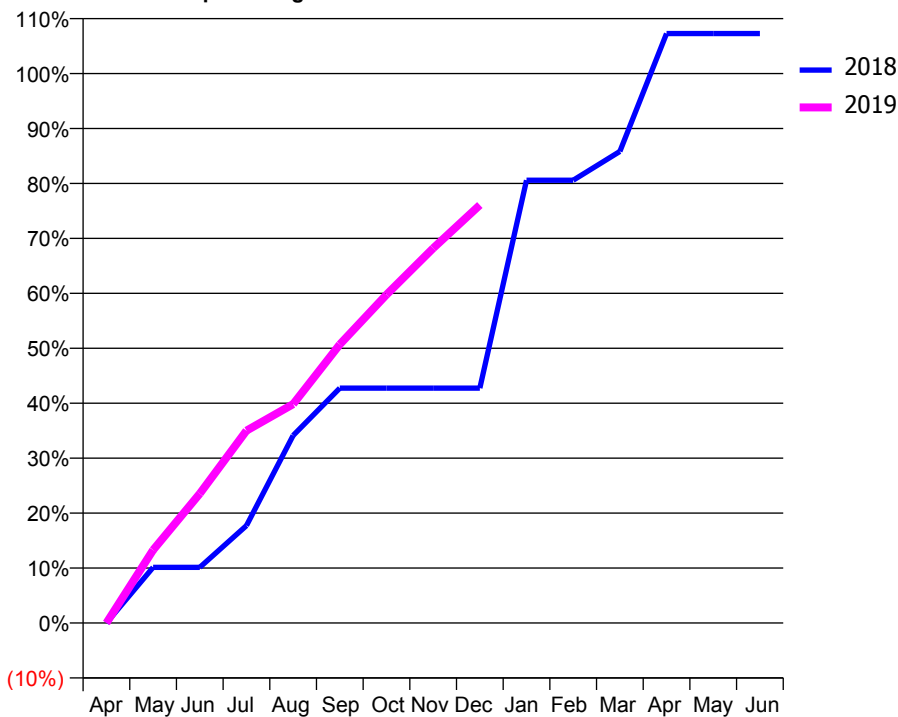
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 182            |                               |
| Quarter ending March 2018           | 185            | →                             |
| Quarter ending June 2018            | 186            | →                             |
| Quarter ending September 2018       | 164            | ↓                             |
| Quarter ending December 2018        | 163            | →                             |
| <b>Variance since December 2017</b> | <b>(10.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 60                                | 66   |
| June      | 60                                | 117  |
| July      | 105                               | 174  |
| August    | 202                               | 198  |
| September | 253                               | 252  |
| October   | 253                               | 297  |
| November  | 253                               | 339  |
| December  | 253                               | 378  |
| January   | 477                               |      |
| February  | 477                               |      |
| March     | 508                               |      |
| April     | 635                               |      |
| May       | 635                               |      |
| June      | 635                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 1           | 0.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 169         | 3.6%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 1           | 0.0%     | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 169         | 0.6%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 126         | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 126         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 126         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

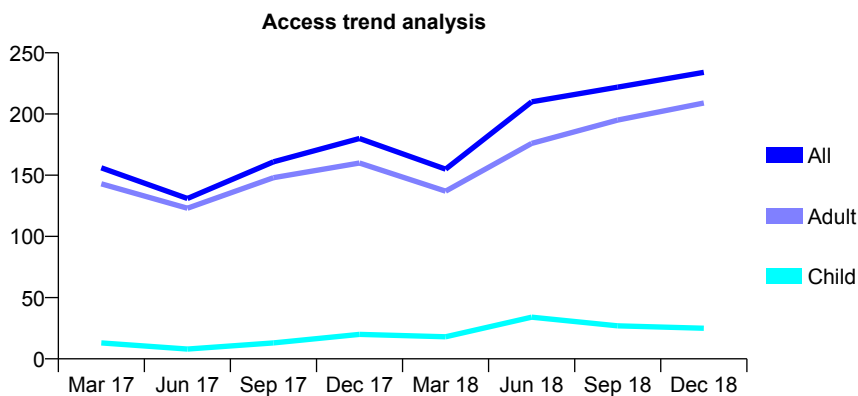
## Q58 - Vital Signs At a Glance Contract Report for 741930/0007 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR A PATEL   |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2013   |
| Contract end date    | 31/03/2020   |

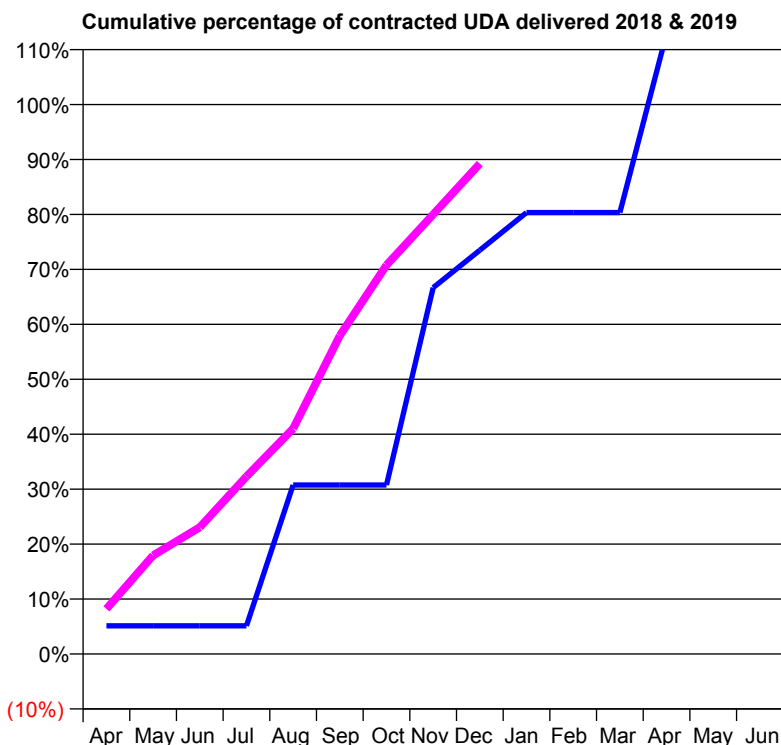
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 585        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £73,126.04 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 180          |                               |
| Quarter ending March 2018           | 155          | ↓                             |
| Quarter ending June 2018            | 210          | ↑                             |
| Quarter ending September 2018       | 222          | ↑                             |
| Quarter ending December 2018        | 234          | ↑                             |
| <b>Variance since December 2017</b> | <b>30.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 18                                | 48   |
| May       | 18                                | 105  |
| June      | 18                                | 135  |
| July      | 18                                | 189  |
| August    | 108                               | 240  |
| September | 108                               | 339  |
| October   | 108                               | 414  |
| November  | 234                               | 468  |
| December  | 258                               | 522  |
| January   | 282                               |      |
| February  | 282                               |      |
| March     | 282                               |      |
| April     | 396                               |      |
| May       | 399                               |      |
| June      | 399                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 29          | 0.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 191         | 0.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 29          | 0.0%     | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 191         | 0.0%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 174         | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 174         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 174         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

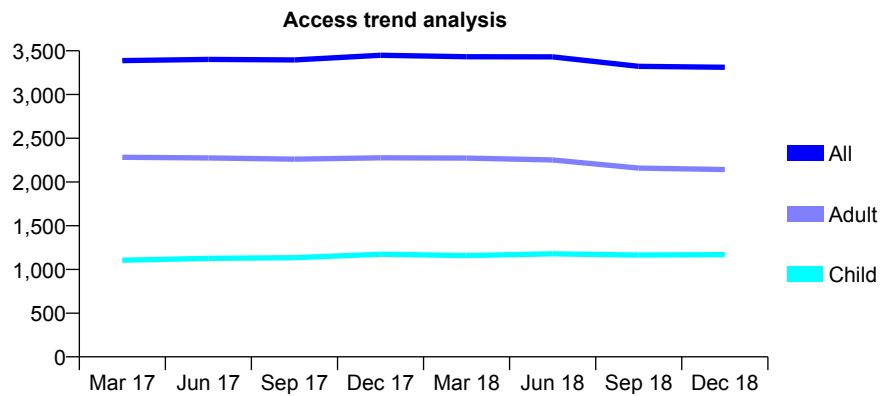
## Q58 - Vital Signs At a Glance Contract Report for 742082/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR N BLOOM   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,724       |
| Carry forward general activity (UDA)        | -174        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £285,620.88 |

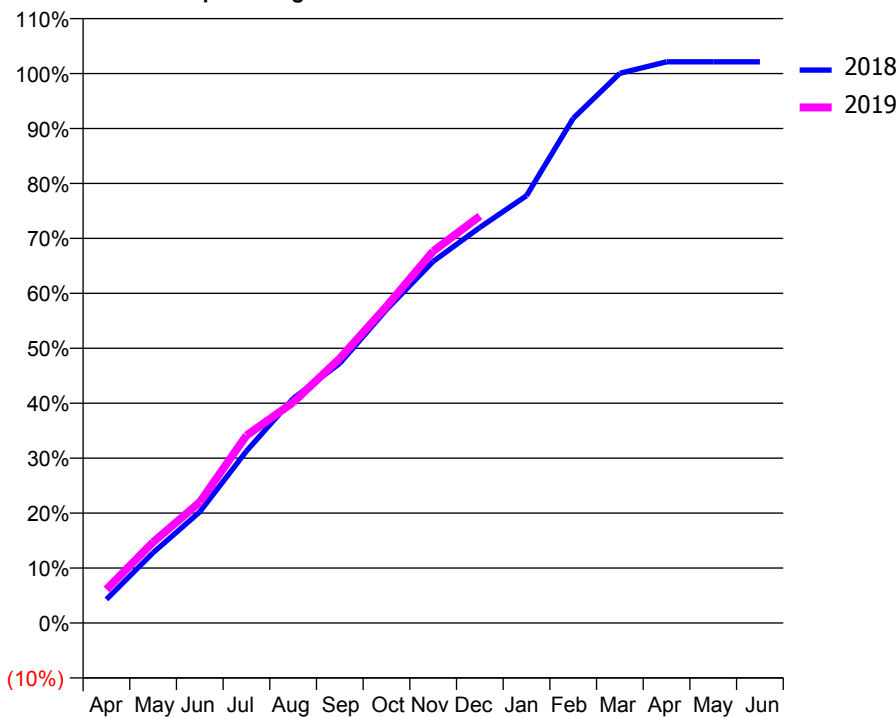
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,449         |                               |
| Quarter ending March 2018           | 3,432         | →                             |
| Quarter ending June 2018            | 3,430         | →                             |
| Quarter ending September 2018       | 3,323         | ↓                             |
| Quarter ending December 2018        | 3,311         | →                             |
| <b>Variance since December 2017</b> | <b>(4.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 375                               | 534   |
| May       | 1,117                             | 1,284 |
| June      | 1,765                             | 1,919 |
| July      | 2,730                             | 2,978 |
| August    | 3,563                             | 3,502 |
| September | 4,123                             | 4,202 |
| October   | 4,977                             | 5,027 |
| November  | 5,740                             | 5,902 |
| December  | 6,280                             | 6,460 |
| January   | 6,785                             |       |
| February  | 8,011                             |       |
| March     | 8,728                             |       |
| April     | 8,909                             |       |
| May       | 8,909                             |       |
| June      | 8,909                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 92       | 1,190       | 7.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 164      | 1,714       | 9.6%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 567      | 1,190       | 47.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 735      | 1,714       | 42.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 228      | 2,819       | 8.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 2,819       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 2,819       | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

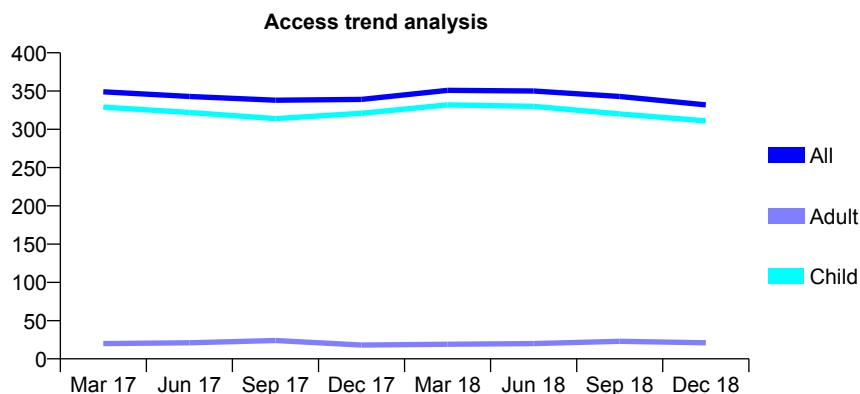
## Q58 - Vital Signs At a Glance Contract Report for 746746/0001 - December 2018

|                      |                    |
|----------------------|--------------------|
| Name or company name | MR RJ MILLER-WHITE |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 800        |
| Carry forward general activity (UDA)        | -6         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £25,158.86 |

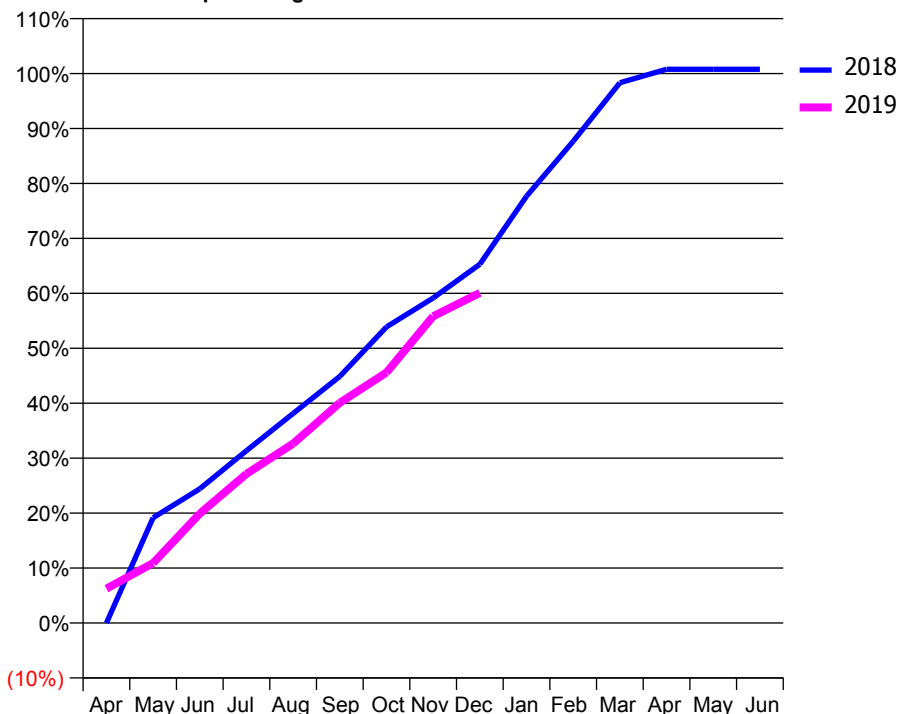
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 339           |                               |
| Quarter ending March 2018           | 351           | ↑                             |
| Quarter ending June 2018            | 350           | →                             |
| Quarter ending September 2018       | 343           | ↓                             |
| Quarter ending December 2018        | 332           | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 50   |
| May       | 153                               | 87   |
| June      | 195                               | 159  |
| July      | 251                               | 217  |
| August    | 305                               | 261  |
| September | 359                               | 321  |
| October   | 431                               | 365  |
| November  | 473                               | 447  |
| December  | 522                               | 481  |
| January   | 621                               |      |
| February  | 701                               |      |
| March     | 787                               |      |
| April     | 806                               |      |
| May       | 806                               |      |
| June      | 806                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 353         | 7.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 203      | 353         | 57.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 336         | 0.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 336         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 336         | 1.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

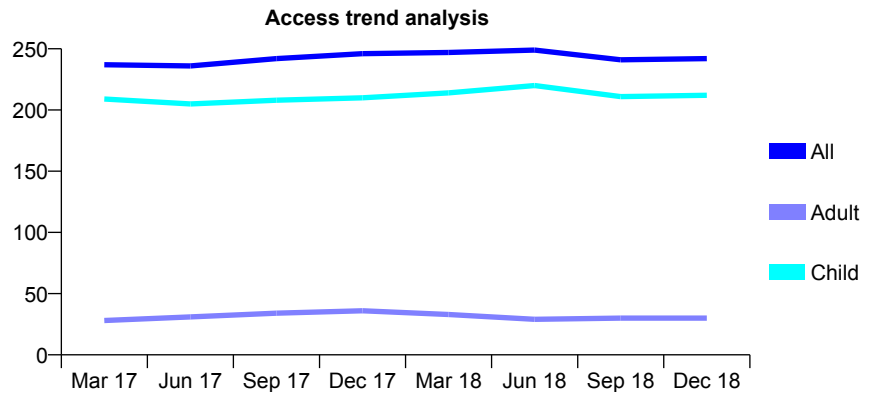
## Q58 - Vital Signs At a Glance Contract Report for 751227/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR GK RABIN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

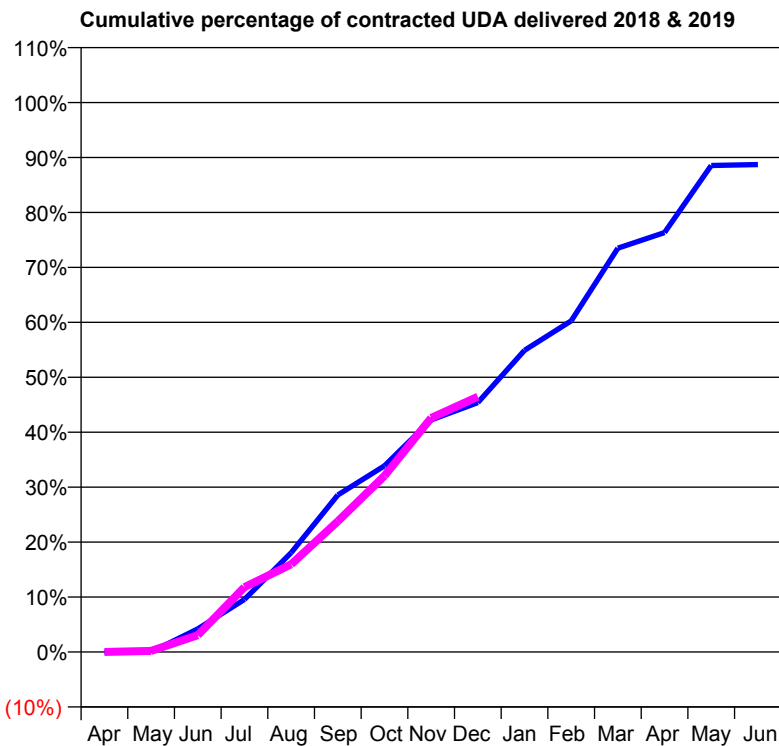
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 600        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,714.31 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 246           |                               |
| Quarter ending March 2018           | 247           | →                             |
| Quarter ending June 2018            | 249           | →                             |
| Quarter ending September 2018       | 241           | ↓                             |
| Quarter ending December 2018        | 242           | →                             |
| <b>Variance since December 2017</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 0                                 | 1    |
| June      | 25                                | 18   |
| July      | 57                                | 71   |
| August    | 108                               | 96   |
| September | 171                               | 143  |
| October   | 203                               | 192  |
| November  | 253                               | 256  |
| December  | 272                               | 279  |
| January   | 329                               |      |
| February  | 362                               |      |
| March     | 441                               |      |
| April     | 458                               |      |
| May       | 531                               |      |
| June      | 532                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 238         | 8.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 7           | 14.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 155      | 238         | 65.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4        | 7           | 57.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 184         | 4.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 184         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 184         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

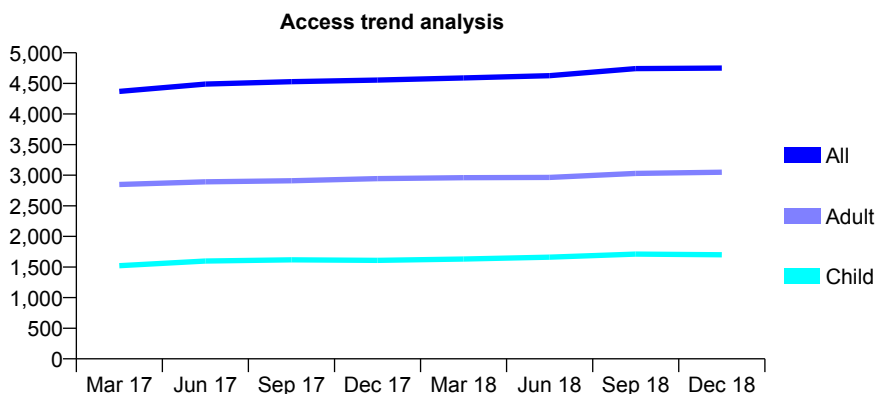
## Q58 - Vital Signs At a Glance Contract Report for 753688/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR B KOTECHA |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

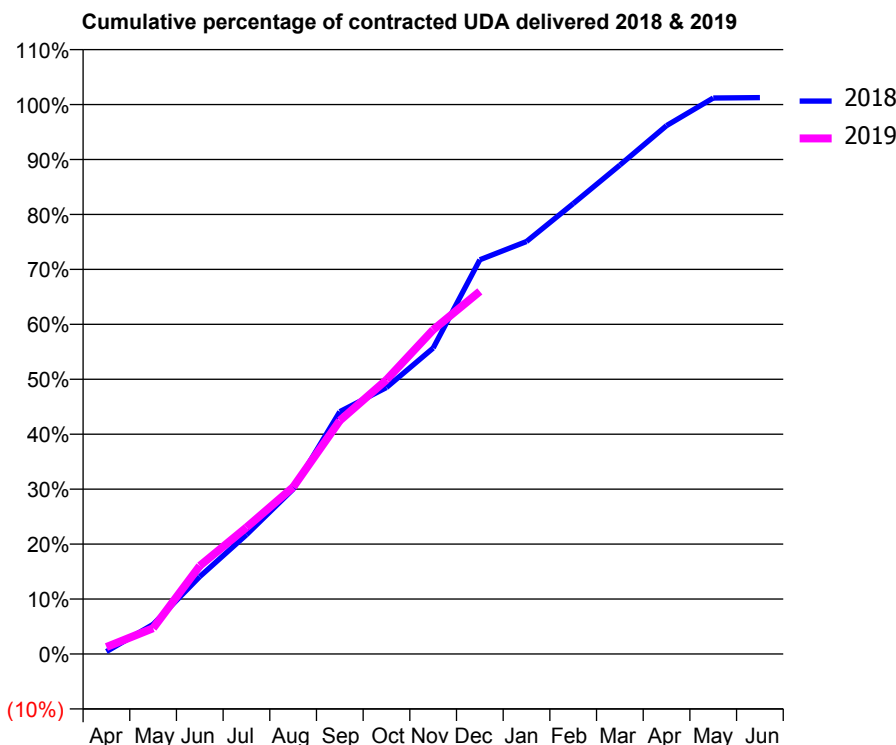
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,220      |
| Carry forward general activity (UDA)        | -167        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £339,482.49 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,554       |                               |
| Quarter ending March 2018           | 4,589       | →                             |
| Quarter ending June 2018            | 4,626       | →                             |
| Quarter ending September 2018       | 4,742       | ↑                             |
| Quarter ending December 2018        | 4,750       | →                             |
| <b>Variance since December 2017</b> | <b>4.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 59                                | 167   |
| May       | 715                               | 620   |
| June      | 1,862                             | 2,123 |
| July      | 2,870                             | 3,047 |
| August    | 3,968                             | 4,014 |
| September | 5,832                             | 5,615 |
| October   | 6,410                             | 6,599 |
| November  | 7,362                             | 7,802 |
| December  | 9,484                             | 8,724 |
| January   | 9,923                             |       |
| February  | 10,836                            |       |
| March     | 11,761                            |       |
| April     | 12,711                            |       |
| May       | 13,377                            |       |
| June      | 13,387                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 128      | 2,090       | 6.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 371      | 3,426       | 10.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,421    | 2,090       | 68.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,175    | 3,426       | 63.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 345      | 4,704       | 7.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 4,704       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 4,704       | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

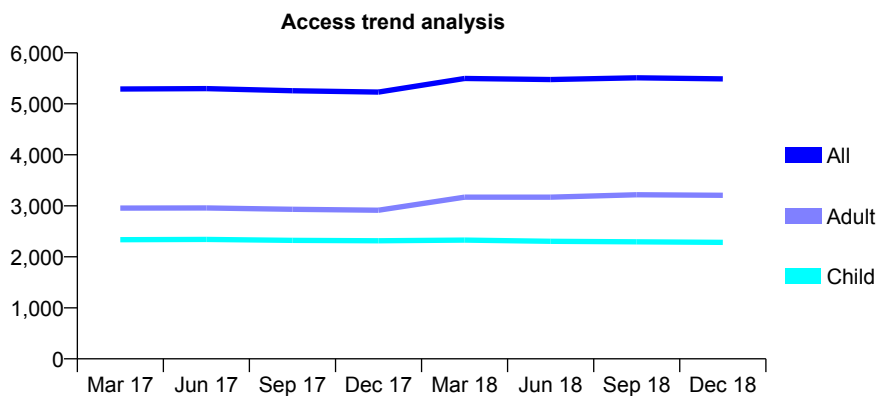
## Q58 - Vital Signs At a Glance Contract Report for 755737/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | MR SK EFSTRATIOU |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,700      |
| Carry forward general activity (UDA)        | -156        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £329,936.92 |

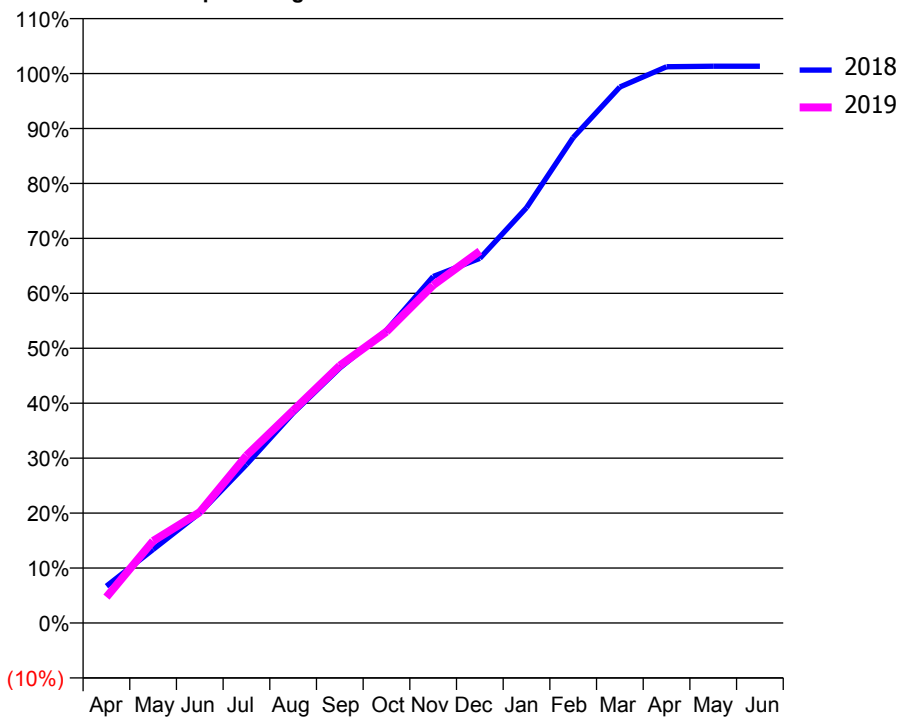
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,230       |                               |
| Quarter ending March 2018           | 5,496       | ↑                             |
| Quarter ending June 2018            | 5,475       | →                             |
| Quarter ending September 2018       | 5,511       | →                             |
| Quarter ending December 2018        | 5,490       | →                             |
| <b>Variance since December 2017</b> | <b>5.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 784                               | 551   |
| May       | 1,566                             | 1,746 |
| June      | 2,345                             | 2,360 |
| July      | 3,375                             | 3,566 |
| August    | 4,469                             | 4,523 |
| September | 5,430                             | 5,481 |
| October   | 6,233                             | 6,202 |
| November  | 7,378                             | 7,195 |
| December  | 7,763                             | 7,918 |
| January   | 8,842                             |       |
| February  | 10,335                            |       |
| March     | 11,412                            |       |
| April     | 11,845                            |       |
| May       | 11,856                            |       |
| June      | 11,856                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 231      | 2,614       | 8.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 420      | 2,647       | 15.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,608    | 2,614       | 61.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,289    | 2,647       | 48.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 445      | 4,336       | 10.3%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 4,336       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 4,336       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



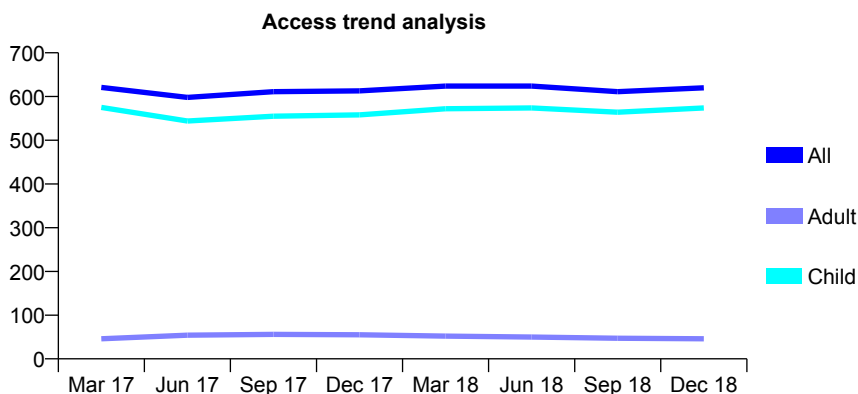
## Q58 - Vital Signs At a Glance Contract Report for 762377/0001 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | MISS AM BROKENSHIRE |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2006          |
| Contract end date    |                     |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 990        |
| Carry forward general activity (UDA)        | -19        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,106.35 |

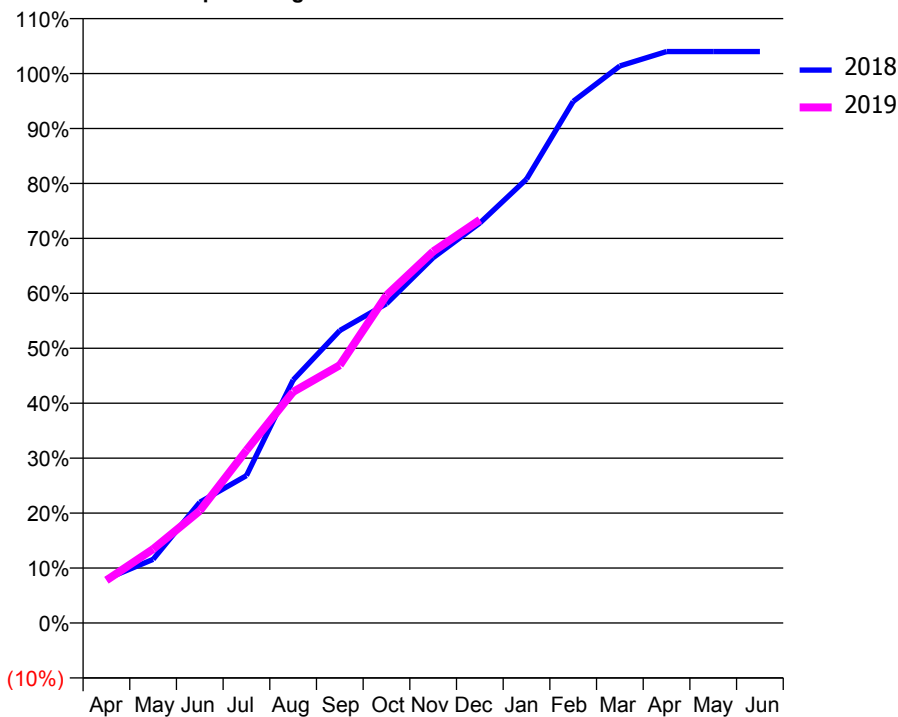
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 613         |                               |
| Quarter ending March 2018           | 624         | →                             |
| Quarter ending June 2018            | 624         | →                             |
| Quarter ending September 2018       | 611         | ↓                             |
| Quarter ending December 2018        | 620         | →                             |
| <b>Variance since December 2017</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 79                                | 77   |
| May       | 115                               | 133  |
| June      | 218                               | 202  |
| July      | 266                               | 311  |
| August    | 438                               | 416  |
| September | 527                               | 464  |
| October   | 575                               | 590  |
| November  | 658                               | 669  |
| December  | 721                               | 726  |
| January   | 800                               |      |
| February  | 940                               |      |
| March     | 1,004                             |      |
| April     | 1,030                             |      |
| May       | 1,030                             |      |
| June      | 1,030                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 554         | 2.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 281      | 554         | 50.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 530         | 0.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 530         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 530         | 0.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

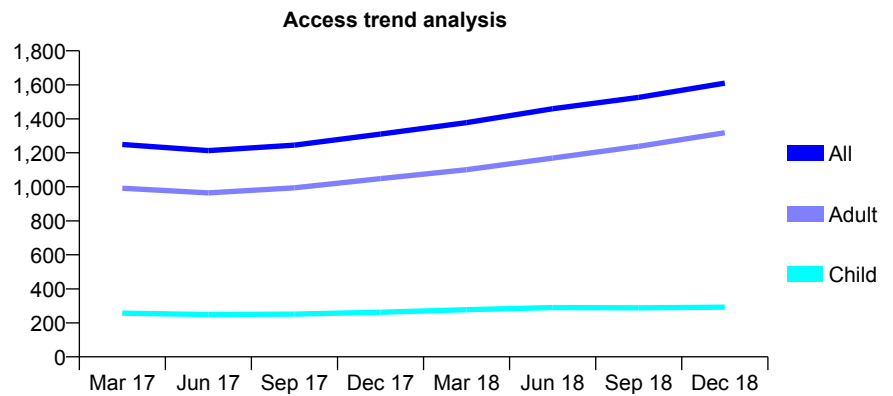
## Q58 - Vital Signs At a Glance Contract Report for 763306/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | Dr Karan Patel |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,850       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £244,683.46 |

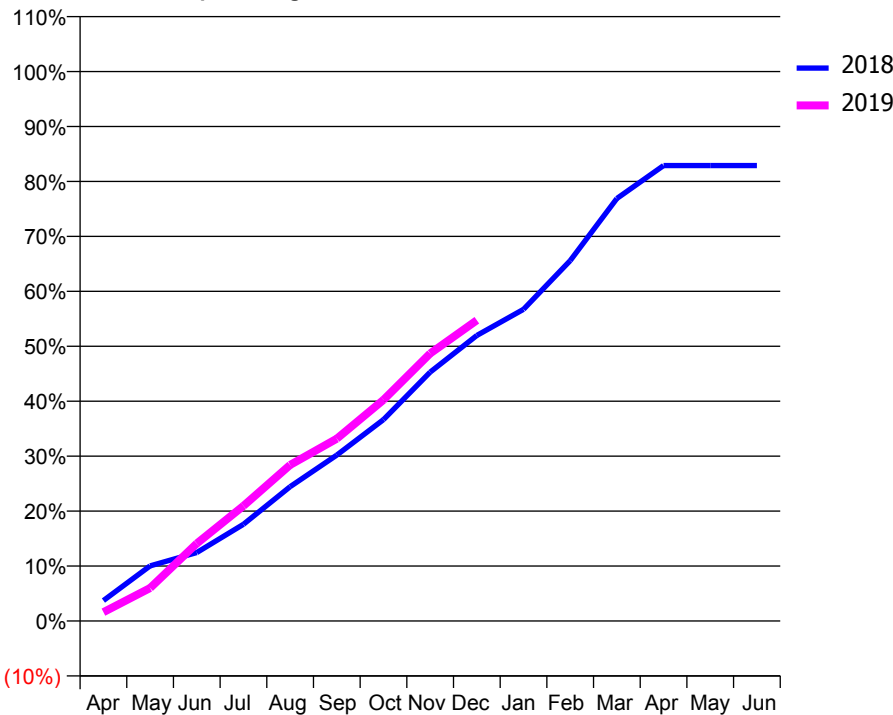
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 1,310        |                               |
| Quarter ending March 2018           | 1,378        | ↑                             |
| Quarter ending June 2018            | 1,459        | ↑                             |
| Quarter ending September 2018       | 1,526        | ↑                             |
| Quarter ending December 2018        | 1,610        | ↑                             |
| <b>Variance since December 2017</b> | <b>22.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 368                               | 158   |
| May       | 989                               | 592   |
| June      | 1,227                             | 1,390 |
| July      | 1,734                             | 2,064 |
| August    | 2,408                             | 2,798 |
| September | 2,974                             | 3,268 |
| October   | 3,610                             | 3,965 |
| November  | 4,461                             | 4,797 |
| December  | 5,118                             | 5,390 |
| January   | 5,588                             |       |
| February  | 6,459                             |       |
| March     | 7,573                             |       |
| April     | 8,163                             |       |
| May       | 8,164                             |       |
| June      | 8,164                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 324         | 12.7%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 298      | 1,504       | 19.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 156      | 324         | 48.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 762      | 1,504       | 50.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 177      | 1,706       | 10.4%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,706       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 1,706       | 0.9%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

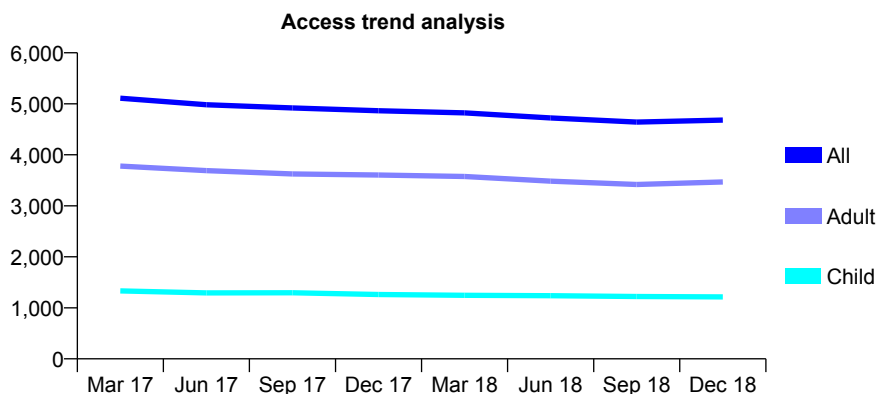
## Q58 - Vital Signs At a Glance Contract Report for 764280/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MRS AO IYALLA |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

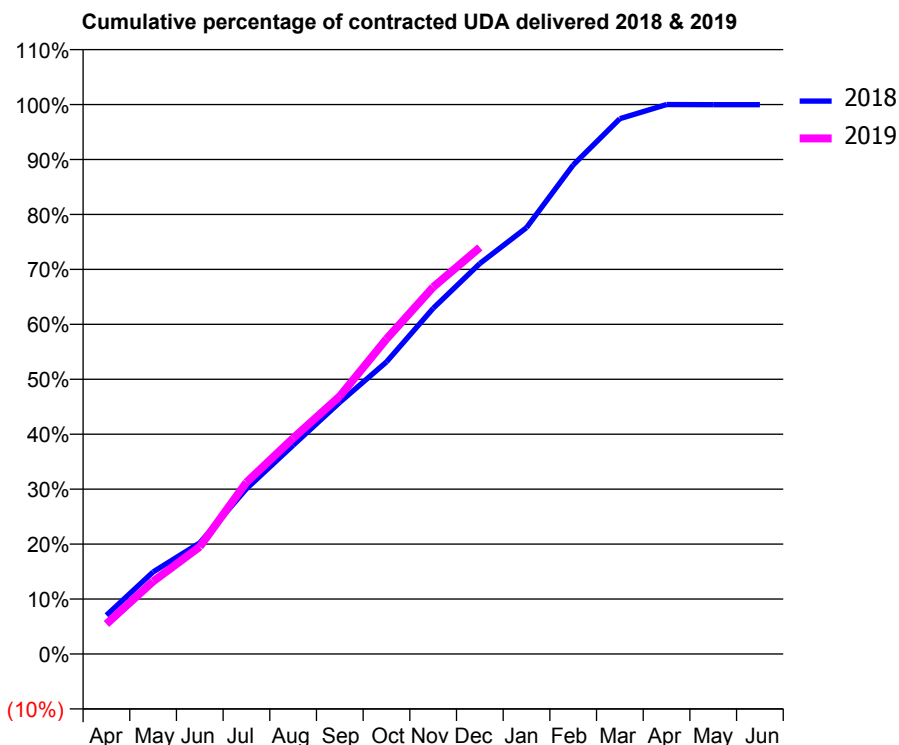
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,337      |
| Carry forward general activity (UDA)        | 4           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £398,364.17 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,864         |                               |
| Quarter ending March 2018           | 4,821         | →                             |
| Quarter ending June 2018            | 4,722         | ↓                             |
| Quarter ending September 2018       | 4,641         | ↓                             |
| Quarter ending December 2018        | 4,681         | →                             |
| <b>Variance since December 2017</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,083                             | 839    |
| May       | 2,291                             | 2,028  |
| June      | 3,102                             | 2,995  |
| July      | 4,614                             | 4,791  |
| August    | 5,827                             | 6,024  |
| September | 7,024                             | 7,195  |
| October   | 8,151                             | 8,793  |
| November  | 9,649                             | 10,241 |
| December  | 10,899                            | 11,346 |
| January   | 11,899                            |        |
| February  | 13,649                            |        |
| March     | 14,940                            |        |
| April     | 15,335                            |        |
| May       | 15,332                            |        |
| June      | 15,332                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 1,244       | 3.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 261      | 3,006       | 8.7%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 668      | 1,244       | 53.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,356    | 3,006       | 45.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 286      | 4,123       | 6.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 4,123       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 4,123       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

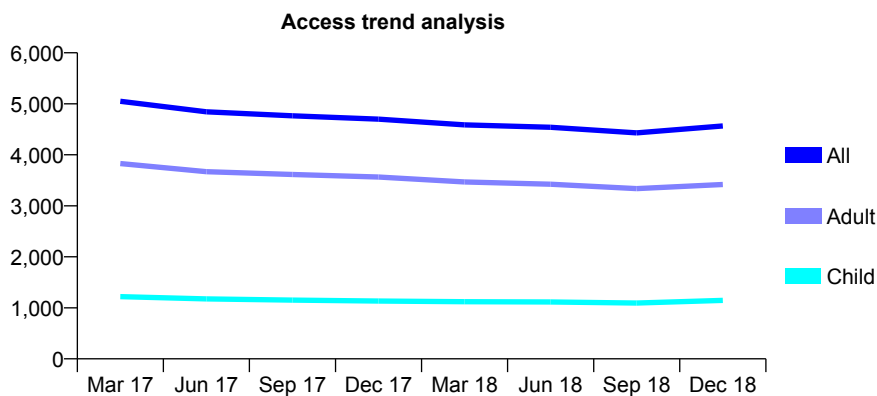
## Q58 - Vital Signs At a Glance Contract Report for 764779/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | MR PD LITCHFIELD |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

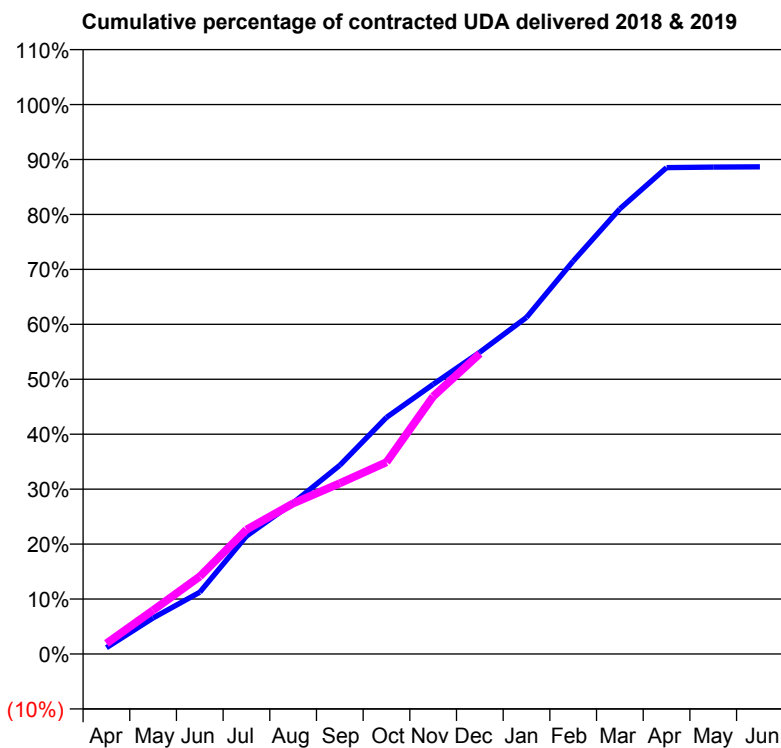
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,776      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £362,098.27 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,699         |                               |
| Quarter ending March 2018           | 4,588         | ↓                             |
| Quarter ending June 2018            | 4,540         | ↓                             |
| Quarter ending September 2018       | 4,430         | ↓                             |
| Quarter ending December 2018        | 4,565         | ↑                             |
| <b>Variance since December 2017</b> | <b>(2.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 159                               | 265   |
| May       | 905                               | 1,098 |
| June      | 1,548                             | 1,944 |
| July      | 2,956                             | 3,118 |
| August    | 3,791                             | 3,774 |
| September | 4,731                             | 4,281 |
| October   | 5,931                             | 4,808 |
| November  | 6,763                             | 6,455 |
| December  | 7,566                             | 7,532 |
| January   | 8,440                             |       |
| February  | 9,852                             |       |
| March     | 11,159                            |       |
| April     | 12,195                            |       |
| May       | 12,207                            |       |
| June      | 12,213                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 855         | 6.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 519      | 2,732       | 19.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 207      | 855         | 24.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 740      | 2,732       | 27.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 520      | 3,233       | 16.1%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 3,233       | 1.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 89       | 3,233       | 2.8%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

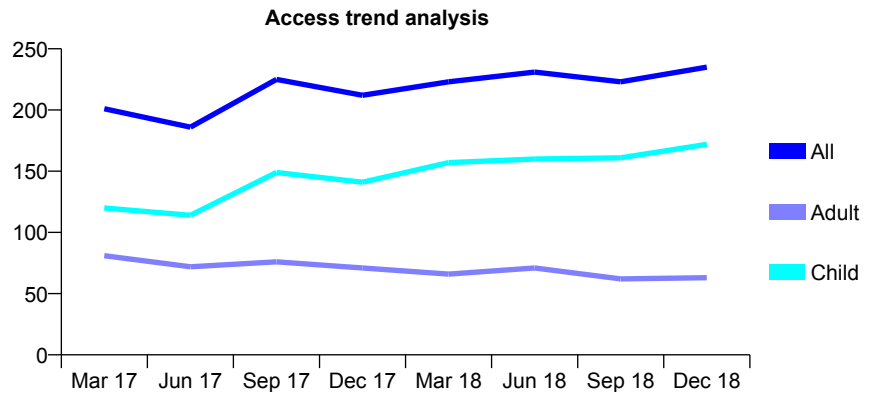
## Q58 - Vital Signs At a Glance Contract Report for 765279/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Tilehouse Dental Clinic |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2007              |
| Contract end date    |                         |

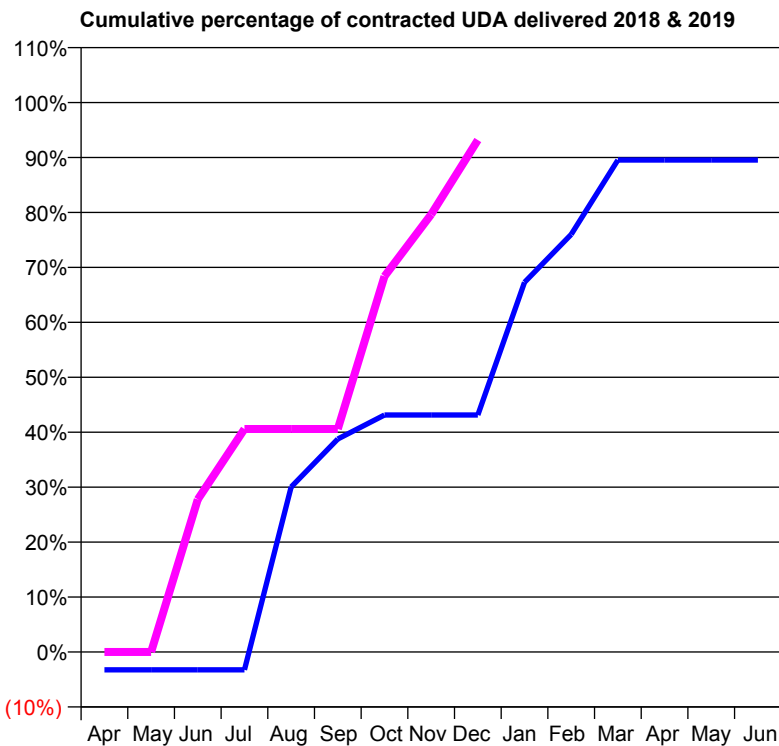
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 275       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,186.12 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 212          |                               |
| Quarter ending March 2018           | 223          | ↑                             |
| Quarter ending June 2018            | 231          | ↑                             |
| Quarter ending September 2018       | 223          | ↓                             |
| Quarter ending December 2018        | 235          | ↑                             |
| <b>Variance since December 2017</b> | <b>10.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -9                                | 0    |
| May       | -9                                | 0    |
| June      | -9                                | 76   |
| July      | -9                                | 112  |
| August    | 83                                | 112  |
| September | 107                               | 112  |
| October   | 119                               | 188  |
| November  | 119                               | 219  |
| December  | 119                               | 256  |
| January   | 185                               |      |
| February  | 209                               |      |
| March     | 246                               |      |
| April     | 246                               |      |
| May       | 246                               |      |
| June      | 246                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 234         | 7.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 20          | 0.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 160      | 234         | 68.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 20          | 30.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 228         | 2.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 228         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 228         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

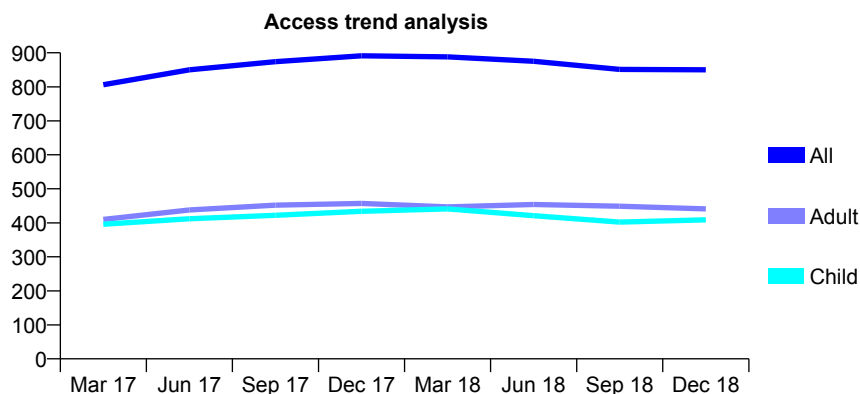
## Q58 - Vital Signs At a Glance Contract Report for 765279/0003 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR NS SHAH   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 14/11/2015   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,010      |
| Carry forward general activity (UDA)        | 20         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £59,686.92 |

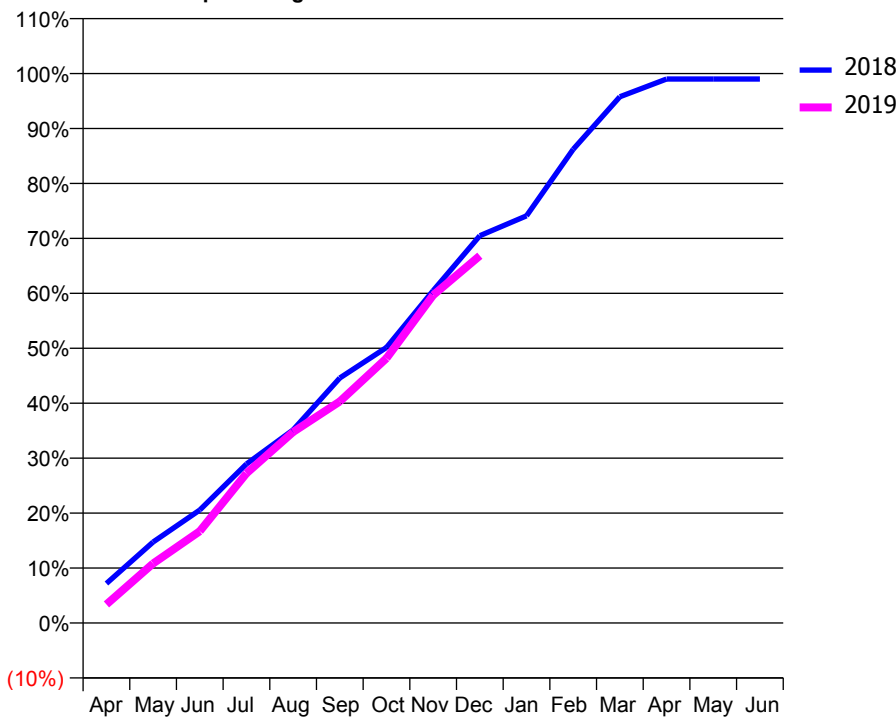
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 891           |                               |
| Quarter ending March 2018           | 888           | →                             |
| Quarter ending June 2018            | 875           | ↓                             |
| Quarter ending September 2018       | 851           | ↓                             |
| Quarter ending December 2018        | 850           | →                             |
| <b>Variance since December 2017</b> | <b>(4.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 145                               | 68    |
| May       | 296                               | 218   |
| June      | 413                               | 336   |
| July      | 582                               | 547   |
| August    | 706                               | 699   |
| September | 896                               | 810   |
| October   | 1,008                             | 968   |
| November  | 1,216                             | 1,199 |
| December  | 1,417                             | 1,344 |
| January   | 1,489                             |       |
| February  | 1,733                             |       |
| March     | 1,925                             |       |
| April     | 1,990                             |       |
| May       | 1,990                             |       |
| June      | 1,990                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 436         | 4.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 53       | 416         | 12.7%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 245      | 436         | 56.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 220      | 416         | 52.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 33       | 825         | 4.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 825         | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 825         | 1.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

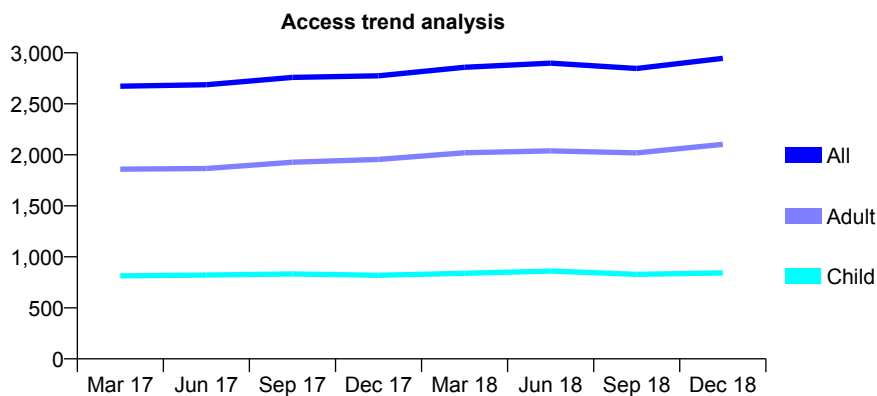
## Q58 - Vital Signs At a Glance Contract Report for 767190/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR S BHOGAITA |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

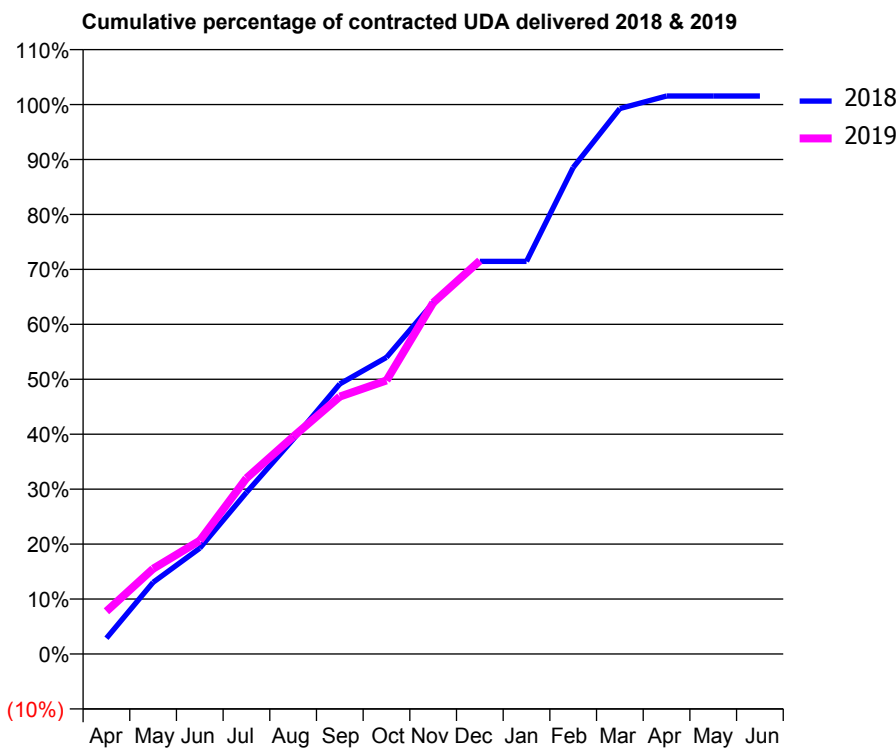
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,100       |
| Carry forward general activity (UDA)        | -125        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £218,238.76 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,774       |                               |
| Quarter ending March 2018           | 2,858       | ↑                             |
| Quarter ending June 2018            | 2,899       | →                             |
| Quarter ending September 2018       | 2,847       | ↓                             |
| Quarter ending December 2018        | 2,946       | ↑                             |
| <b>Variance since December 2017</b> | <b>6.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 233   | 629   |
| May                               | 1,056 | 1,256 |
| June                              | 1,560 | 1,671 |
| July                              | 2,381 | 2,592 |
| August                            | 3,164 | 3,202 |
| September                         | 3,981 | 3,795 |
| October                           | 4,373 | 4,032 |
| November                          | 5,177 | 5,179 |
| December                          | 5,787 | 5,797 |
| January                           | 5,787 |       |
| February                          | 7,171 |       |
| March                             | 8,039 |       |
| April                             | 8,226 |       |
| May                               | 8,225 |       |
| June                              | 8,225 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 968         | 2.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 155      | 2,089       | 7.4%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 672      | 968         | 69.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,099    | 2,089       | 52.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 99       | 2,980       | 3.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 2,980       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 2,980       | 0.8%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

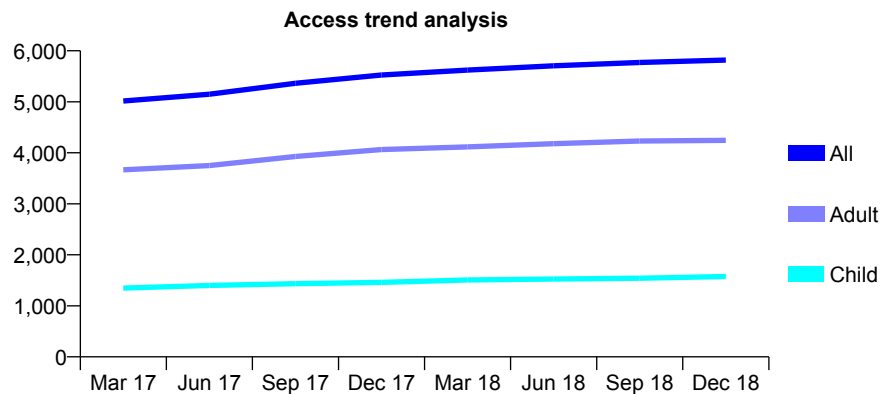
## Q58 - Vital Signs At a Glance Contract Report for 767190/0003 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR S BHOGAITA |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/10/2009    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,691      |
| Carry forward general activity (UDA)        | -313        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £491,072.95 |

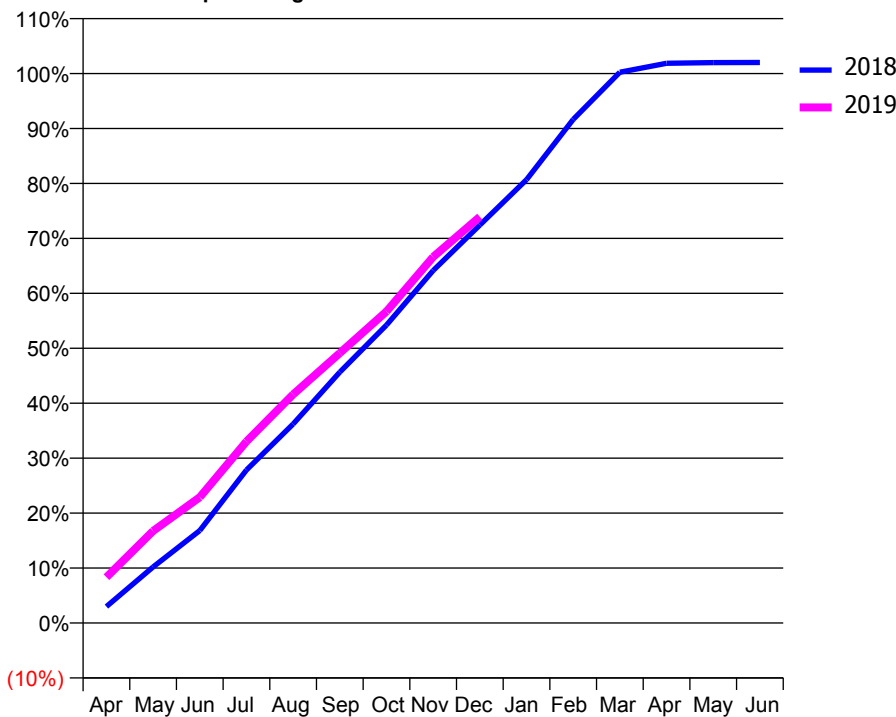
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,525       |                               |
| Quarter ending March 2018           | 5,623       | →                             |
| Quarter ending June 2018            | 5,705       | →                             |
| Quarter ending September 2018       | 5,771       | →                             |
| Quarter ending December 2018        | 5,818       | →                             |
| <b>Variance since December 2017</b> | <b>5.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 470                               | 1,309  |
| May       | 1,601                             | 2,628  |
| June      | 2,640                             | 3,593  |
| July      | 4,371                             | 5,186  |
| August    | 5,682                             | 6,528  |
| September | 7,163                             | 7,710  |
| October   | 8,507                             | 8,896  |
| November  | 10,064                            | 10,453 |
| December  | 11,364                            | 11,602 |
| January   | 12,660                            |        |
| February  | 14,380                            |        |
| March     | 15,726                            |        |
| April     | 15,983                            |        |
| May       | 16,004                            |        |
| June      | 16,006                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 1,420       | 4.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 274      | 3,362       | 8.1%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 707      | 1,420       | 49.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,373    | 3,362       | 40.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 274      | 4,680       | 5.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 4,680       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 4,680       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



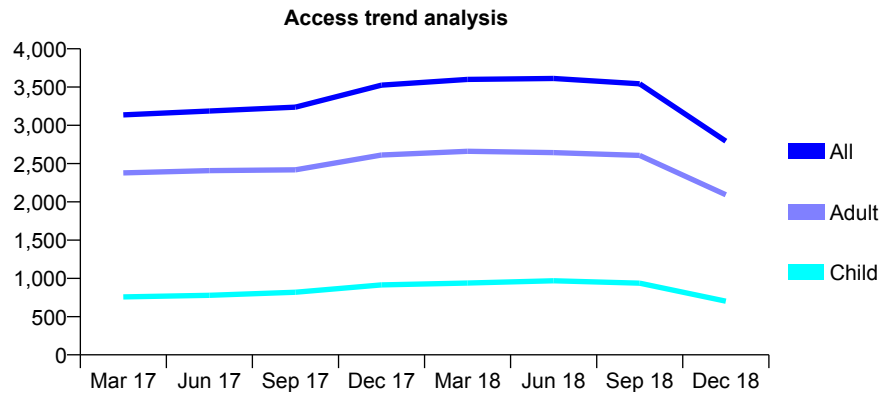
## Q58 - Vital Signs At a Glance Contract Report for 768219/0001 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | MRS N ADL-SOLTANI |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    | 30/09/2018        |

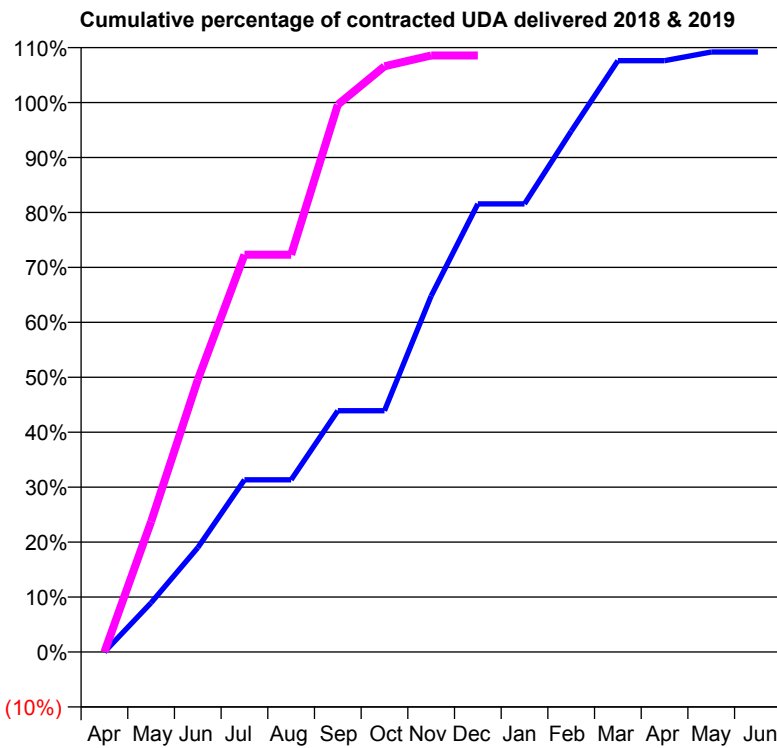
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £121,364.72 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 3,525          |                               |
| Quarter ending March 2018           | 3,600          | ↑                             |
| Quarter ending June 2018            | 3,613          | →                             |
| Quarter ending September 2018       | 3,543          | ↓                             |
| Quarter ending December 2018        | 2,793          | ↓                             |
| <b>Variance since December 2017</b> | <b>(20.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 717                               | 949   |
| June      | 1,518                             | 1,982 |
| July      | 2,507                             | 2,893 |
| August    | 2,507                             | 2,893 |
| September | 3,513                             | 3,984 |
| October   | 3,513                             | 4,263 |
| November  | 5,185                             | 4,342 |
| December  | 6,524                             | 4,342 |
| January   | 6,524                             |       |
| February  | 7,582                             |       |
| March     | 8,609                             |       |
| April     | 8,609                             |       |
| May       | 8,734                             |       |
| June      | 8,734                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 576         | 4.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 76       | 1,320       | 5.8%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 213      | 576         | 37.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 475      | 1,320       | 36.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 77       | 1,794       | 4.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,794       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,794       | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

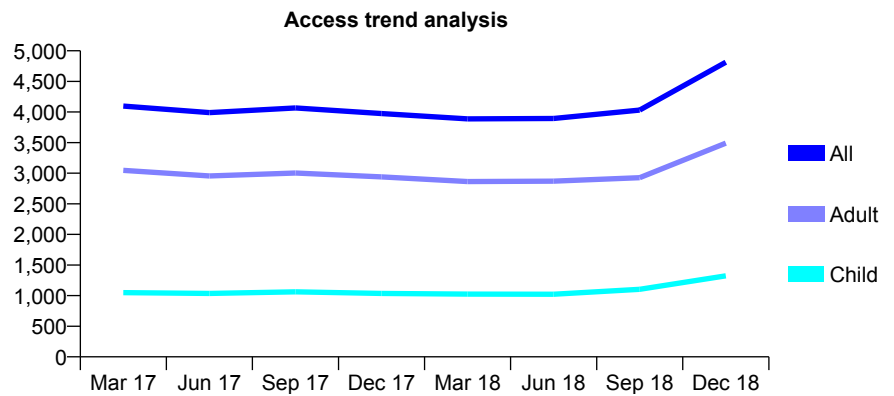
## Q58 - Vital Signs At a Glance Contract Report for 768243/0001 - December 2018

|                      |                    |
|----------------------|--------------------|
| Name or company name | M&N Dental Surgery |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

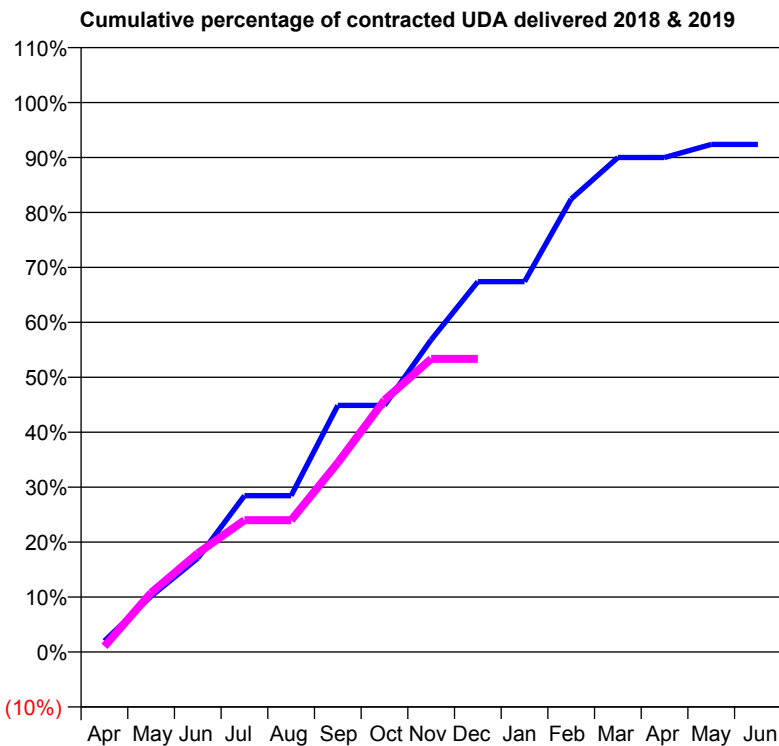
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | -123        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £374,879.43 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 3,975        |                               |
| Quarter ending March 2018           | 3,887        | ↓                             |
| Quarter ending June 2018            | 3,894        | →                             |
| Quarter ending September 2018       | 4,031        | ↑                             |
| Quarter ending December 2018        | 4,814        | ↑                             |
| <b>Variance since December 2017</b> | <b>21.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 160                               | 123   |
| May       | 812                               | 1,294 |
| June      | 1,366                             | 2,155 |
| July      | 2,276                             | 2,879 |
| August    | 2,276                             | 2,879 |
| September | 3,591                             | 4,135 |
| October   | 3,591                             | 5,502 |
| November  | 4,545                             | 6,402 |
| December  | 5,393                             | 6,402 |
| January   | 5,393                             |       |
| February  | 6,596                             |       |
| March     | 7,199                             |       |
| April     | 7,199                             |       |
| May       | 7,390                             |       |
| June      | 7,390                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 1,150       | 1.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 69       | 2,536       | 2.7%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 487      | 1,150       | 42.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 957      | 2,536       | 37.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 217      | 3,506       | 6.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 3,506       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 3,506       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

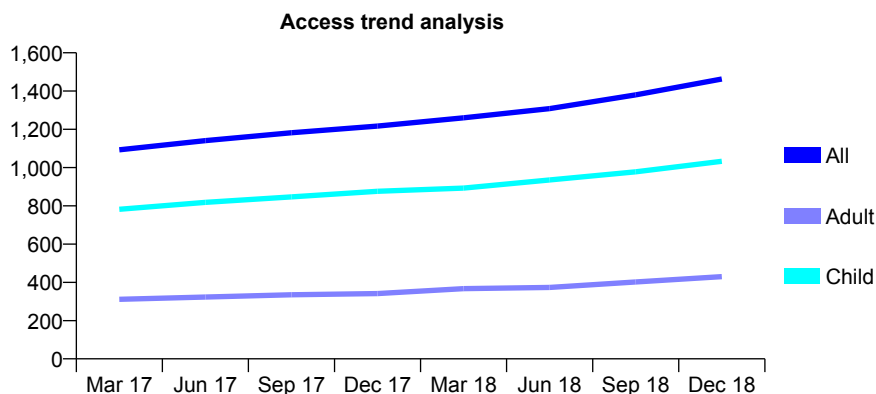
## Q58 - Vital Signs At a Glance Contract Report for 770876/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR SP TAILOR |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 04/04/2008   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,400      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £87,100.13 |

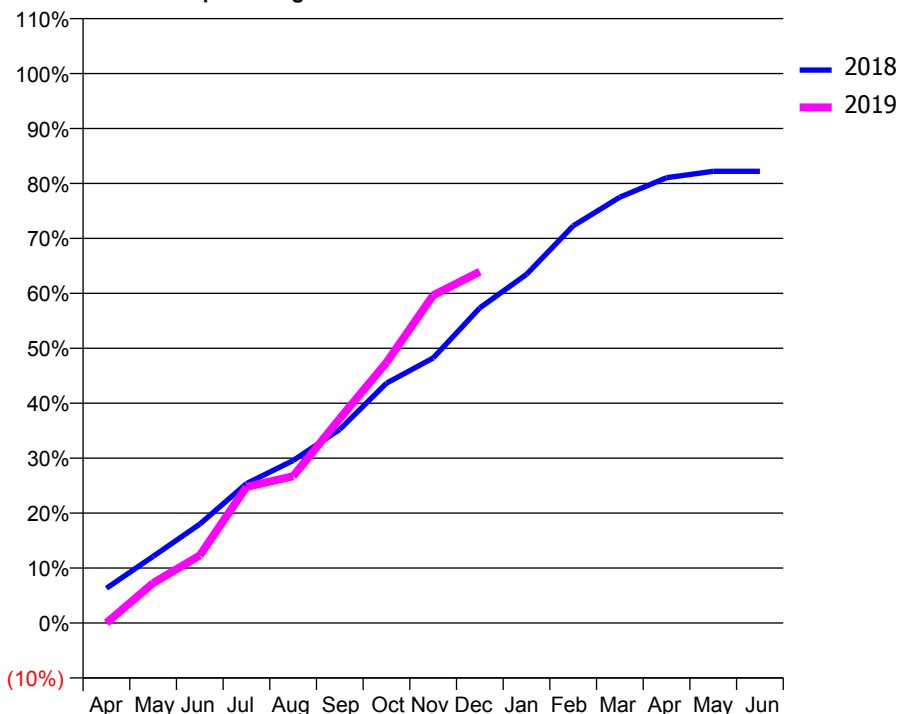
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 1,217        |                               |
| Quarter ending March 2018           | 1,260        | ↑                             |
| Quarter ending June 2018            | 1,308        | ↑                             |
| Quarter ending September 2018       | 1,380        | ↑                             |
| Quarter ending December 2018        | 1,463        | ↑                             |
| <b>Variance since December 2017</b> | <b>20.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 215                               | 0     |
| May       | 412                               | 247   |
| June      | 612                               | 418   |
| July      | 862                               | 842   |
| August    | 1,006                             | 908   |
| September | 1,198                             | 1,265 |
| October   | 1,484                             | 1,611 |
| November  | 1,640                             | 2,028 |
| December  | 1,950                             | 2,173 |
| January   | 2,157                             |       |
| February  | 2,458                             |       |
| March     | 2,635                             |       |
| April     | 2,756                             |       |
| May       | 2,795                             |       |
| June      | 2,795                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 1,098       | 4.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 27       | 333         | 8.1%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 631      | 1,098       | 57.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 153      | 333         | 45.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 47       | 1,338       | 3.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,338       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,338       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

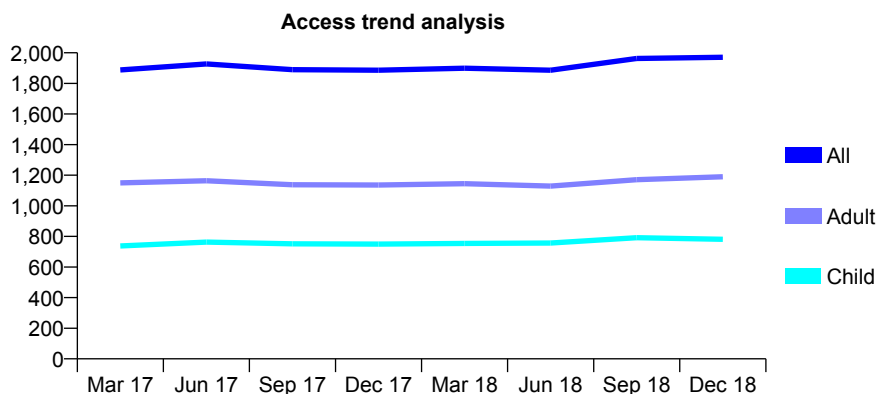
## Q58 - Vital Signs At a Glance Contract Report for 771007/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS SL BENTLEY |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2010      |
| Contract end date    |                 |

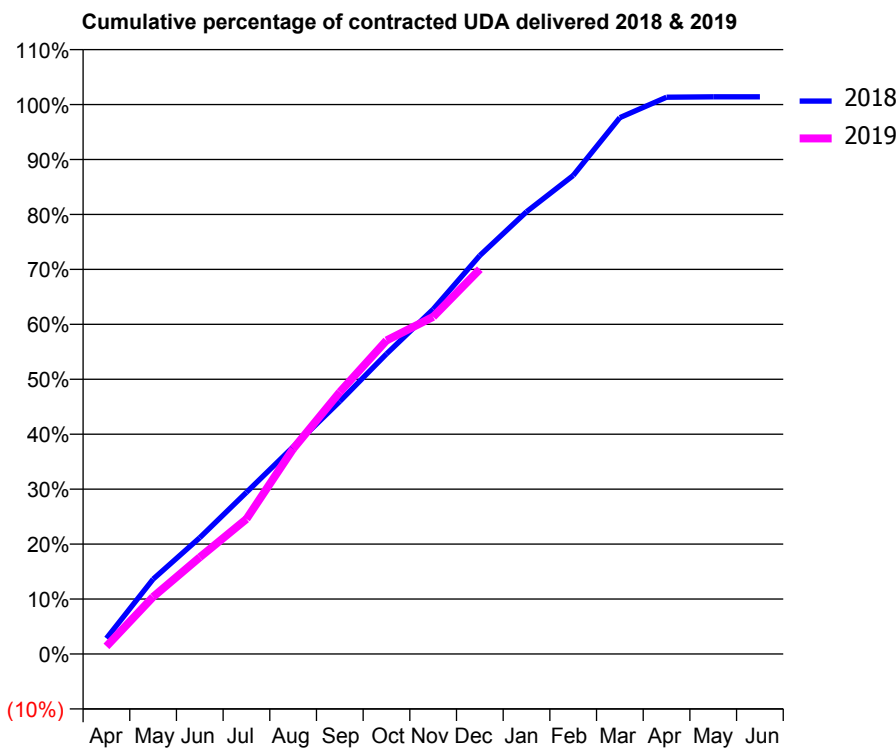
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,899       |
| Carry forward general activity (UDA)        | -68         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £130,889.89 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,886       |                               |
| Quarter ending March 2018           | 1,899       | →                             |
| Quarter ending June 2018            | 1,886       | →                             |
| Quarter ending September 2018       | 1,963       | ↑                             |
| Quarter ending December 2018        | 1,971       | →                             |
| <b>Variance since December 2017</b> | <b>4.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 139   | 68    |
| May                               | 668   | 509   |
| June                              | 1,037 | 863   |
| July                              | 1,441 | 1,204 |
| August                            | 1,847 | 1,829 |
| September                         | 2,253 | 2,335 |
| October                           | 2,676 | 2,795 |
| November                          | 3,074 | 3,006 |
| December                          | 3,553 | 3,431 |
| January                           | 3,943 |       |
| February                          | 4,266 |       |
| March                             | 4,782 |       |
| April                             | 4,964 |       |
| May                               | 4,967 |       |
| June                              | 4,967 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 870         | 9.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 229      | 1,301       | 17.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 566      | 870         | 65.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 692      | 1,301       | 53.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 140      | 2,050       | 6.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 2,050       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 2,050       | 1.8%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

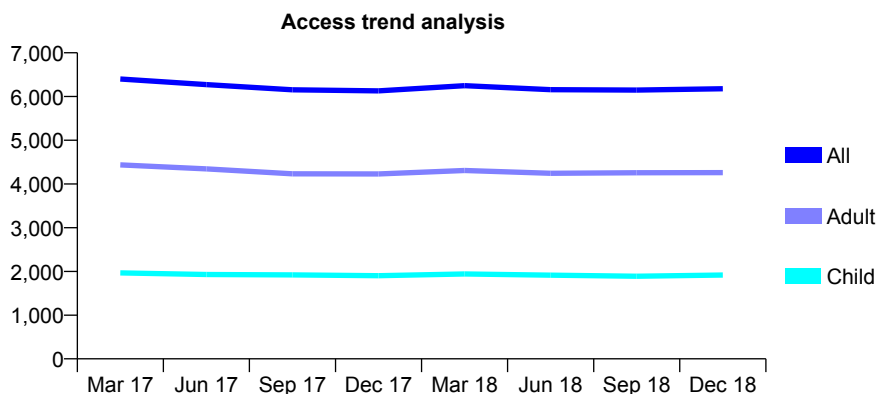
## Q58 - Vital Signs At a Glance Contract Report for 772208/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR L GIDARAKOS |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

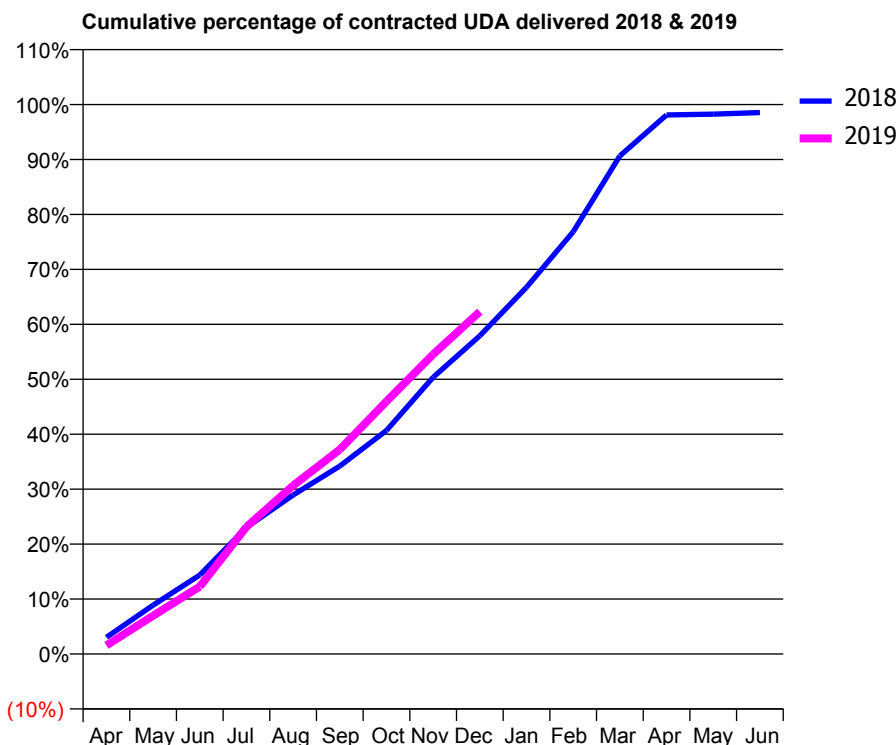
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,944      |
| Carry forward general activity (UDA)        | 217         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £424,652.74 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,130       |                               |
| Quarter ending March 2018           | 6,249       | →                             |
| Quarter ending June 2018            | 6,157       | ↓                             |
| Quarter ending September 2018       | 6,147       | →                             |
| Quarter ending December 2018        | 6,179       | →                             |
| <b>Variance since December 2017</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 455                               | 235   |
| May       | 1,331                             | 1,044 |
| June      | 2,150                             | 1,833 |
| July      | 3,443                             | 3,458 |
| August    | 4,325                             | 4,583 |
| September | 5,110                             | 5,562 |
| October   | 6,079                             | 6,872 |
| November  | 7,525                             | 8,151 |
| December  | 8,656                             | 9,310 |
| January   | 9,974                             |       |
| February  | 11,483                            |       |
| March     | 13,548                            |       |
| April     | 14,661                            |       |
| May       | 14,680                            |       |
| June      | 14,726                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 83       | 1,991       | 4.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 391      | 3,915       | 10.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,279    | 1,991       | 64.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,966    | 3,915       | 50.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 455      | 5,428       | 8.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 5,428       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 5,428       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

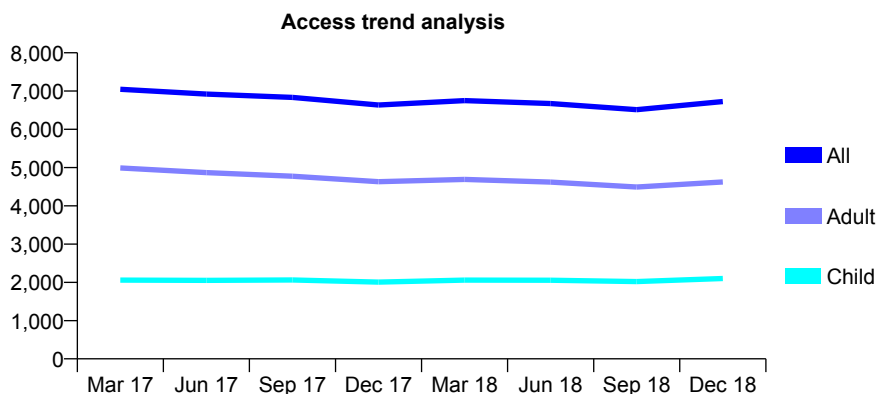
## Q58 - Vital Signs At a Glance Contract Report for 780944/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR AA YELLON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2007   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,356      |
| Carry forward general activity (UDA)        | 255         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £797,264.51 |

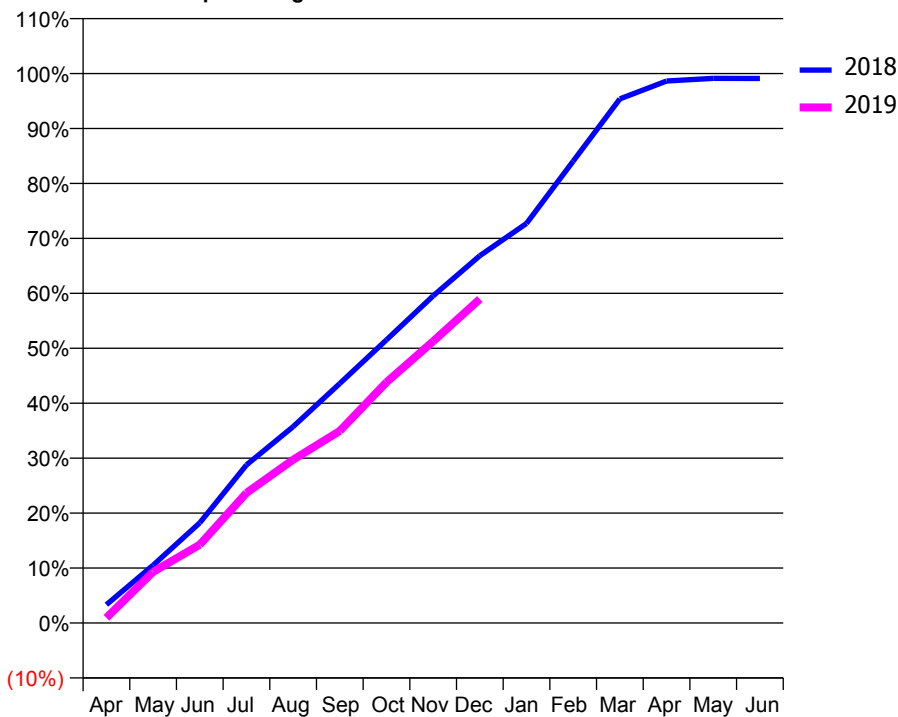
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,637       |                               |
| Quarter ending March 2018           | 6,751       | →                             |
| Quarter ending June 2018            | 6,674       | ↓                             |
| Quarter ending September 2018       | 6,512       | ↓                             |
| Quarter ending December 2018        | 6,725       | ↑                             |
| <b>Variance since December 2017</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 948                               | 273    |
| May       | 2,984                             | 2,636  |
| June      | 5,168                             | 4,046  |
| July      | 8,154                             | 6,715  |
| August    | 10,134                            | 8,425  |
| September | 12,363                            | 9,915  |
| October   | 14,610                            | 12,422 |
| November  | 16,885                            | 14,537 |
| December  | 18,957                            | 16,721 |
| January   | 20,619                            |        |
| February  | 23,833                            |        |
| March     | 27,049                            |        |
| April     | 27,969                            |        |
| May       | 28,109                            |        |
| June      | 28,101                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 2,010       | 3.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 348      | 4,433       | 7.9%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,074    | 2,010       | 53.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,527    | 4,433       | 57.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 147      | 6,119       | 2.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 59       | 6,119       | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 6,119       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

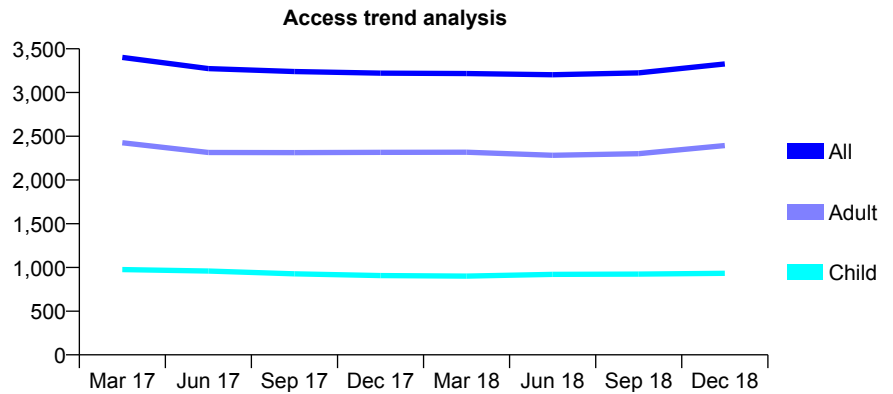
## Q58 - Vital Signs At a Glance Contract Report for 781606/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Jashan Jethwa & Priya Patel |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/05/2011                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,038      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £269,532.79 |

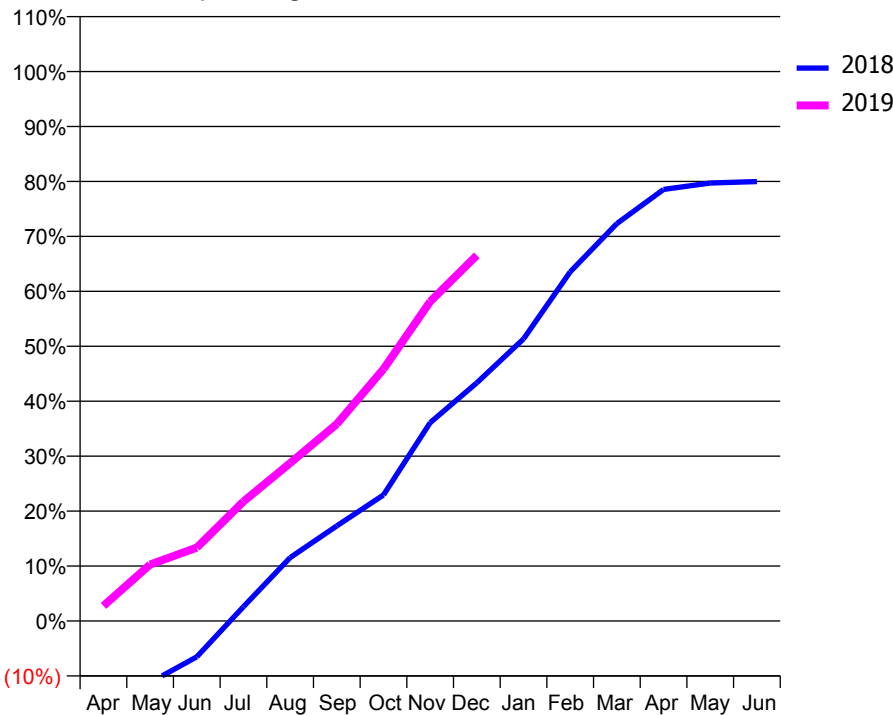
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,222       |                               |
| Quarter ending March 2018           | 3,217       | →                             |
| Quarter ending June 2018            | 3,203       | →                             |
| Quarter ending September 2018       | 3,224       | →                             |
| Quarter ending December 2018        | 3,327       | ↑                             |
| <b>Variance since December 2017</b> | <b>3.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -1,608                            | 303   |
| May       | -1,238                            | 1,134 |
| June      | -722                              | 1,473 |
| July      | 288                               | 2,403 |
| August    | 1,273                             | 3,173 |
| September | 1,911                             | 3,958 |
| October   | 2,533                             | 5,060 |
| November  | 3,985                             | 6,417 |
| December  | 4,786                             | 7,346 |
| January   | 5,667                             |       |
| February  | 7,014                             |       |
| March     | 7,984                             |       |
| April     | 8,668                             |       |
| May       | 8,797                             |       |
| June      | 8,828                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,066       | 9.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 439      | 2,589       | 17.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 658      | 1,066       | 61.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,412    | 2,589       | 54.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 265      | 3,294       | 8.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 3,294       | 1.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 69       | 3,294       | 2.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

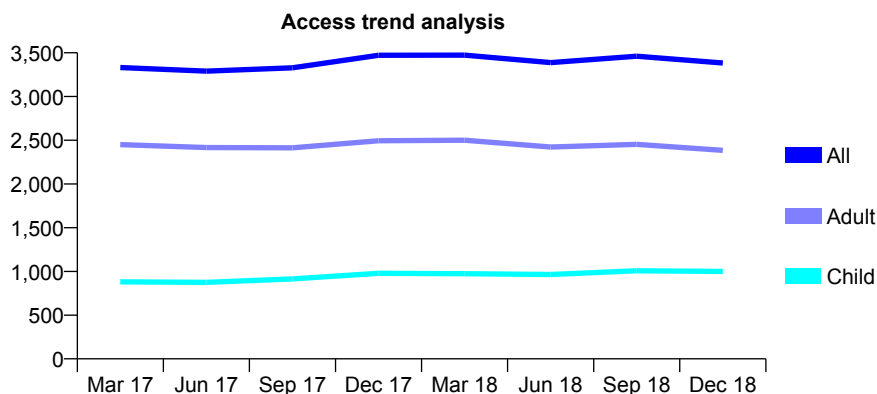
## Q58 - Vital Signs At a Glance Contract Report for 785210/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR MP PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 02/10/2006   |
| Contract end date    |              |

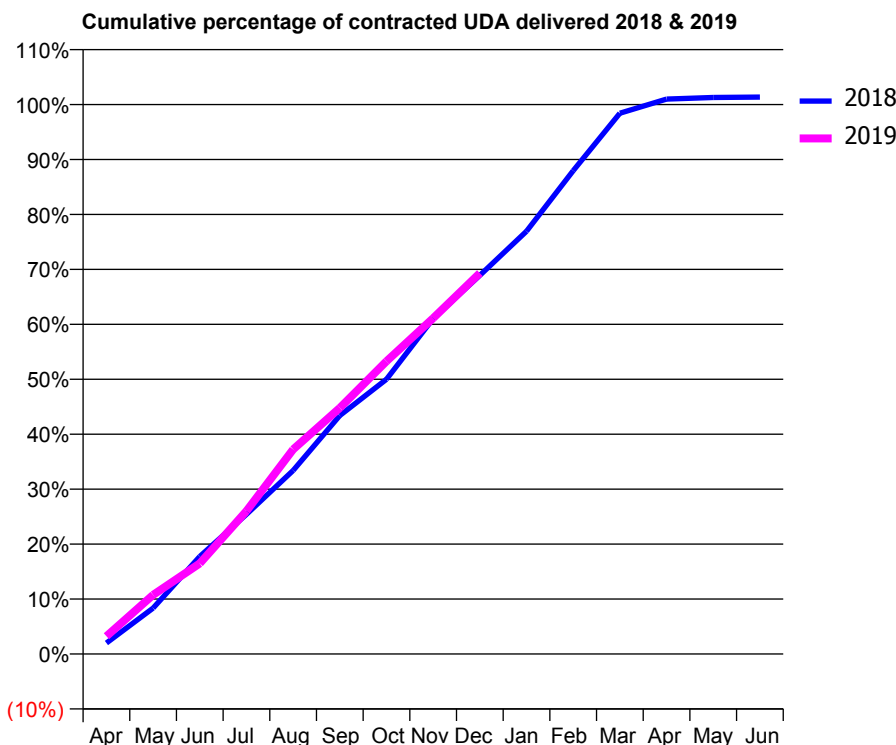
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,731       |
| Carry forward general activity (UDA)        | -104        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £187,929.00 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,472         |                               |
| Quarter ending March 2018           | 3,474         | →                             |
| Quarter ending June 2018            | 3,388         | ↓                             |
| Quarter ending September 2018       | 3,461         | ↑                             |
| Quarter ending December 2018        | 3,384         | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 155   | 251   |
| May                               | 646   | 832   |
| June                              | 1,372 | 1,275 |
| July                              | 1,966 | 2,012 |
| August                            | 2,583 | 2,878 |
| September                         | 3,355 | 3,462 |
| October                           | 3,866 | 4,118 |
| November                          | 4,720 | 4,724 |
| December                          | 5,327 | 5,358 |
| January                           | 5,948 |       |
| February                          | 6,801 |       |
| March                             | 7,608 |       |
| April                             | 7,808 |       |
| May                               | 7,829 |       |
| June                              | 7,835 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 99       | 1,229       | 8.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 233      | 2,072       | 11.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 837      | 1,229       | 68.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,088    | 2,072       | 52.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 177      | 3,163       | 5.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 3,163       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 3,163       | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



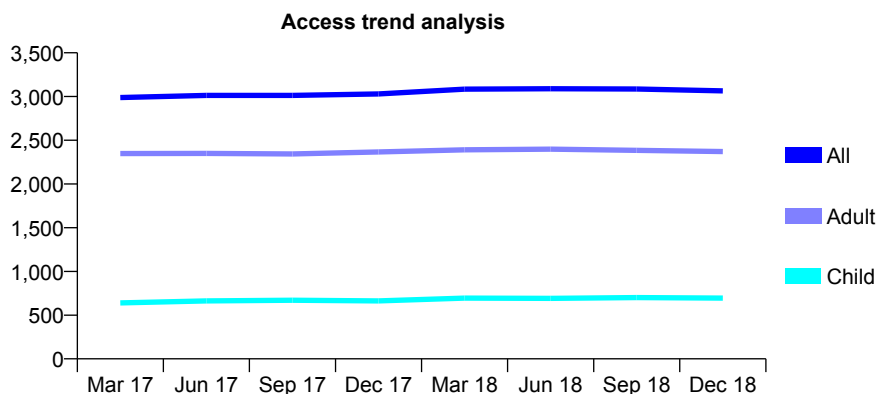
## Q58 - Vital Signs At a Glance Contract Report for 786306/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR K OLEJNICZAK |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/08/2006      |
| Contract end date    |                 |

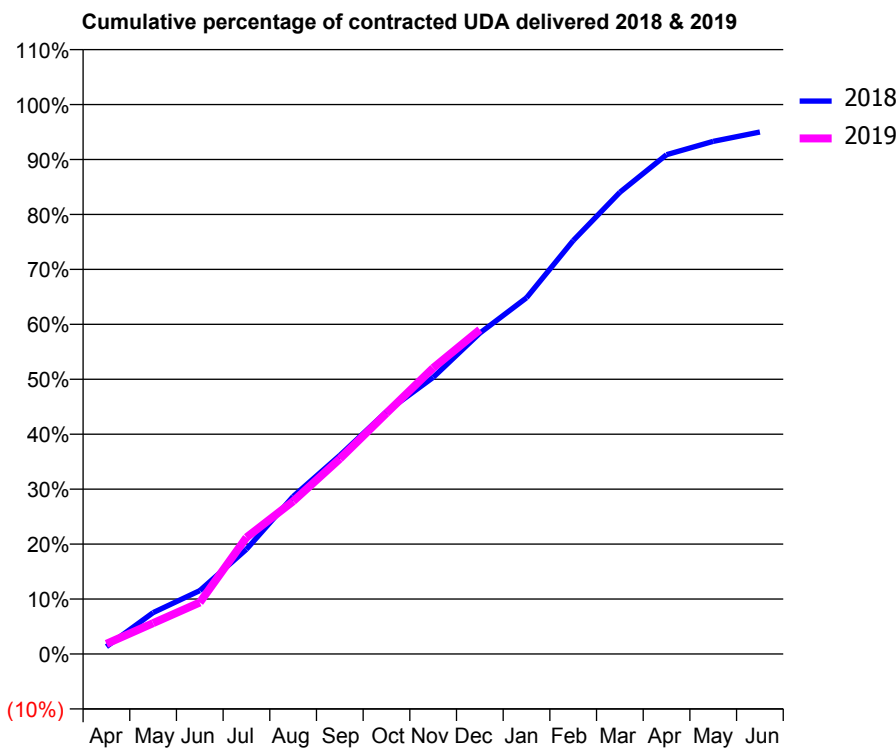
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,500       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £231,404.90 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,029       |                               |
| Quarter ending March 2018           | 3,085       | →                             |
| Quarter ending June 2018            | 3,089       | →                             |
| Quarter ending September 2018       | 3,086       | →                             |
| Quarter ending December 2018        | 3,065       | →                             |
| <b>Variance since December 2017</b> | <b>1.2%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 127                               | 177   |
| May       | 715                               | 534   |
| June      | 1,096                             | 891   |
| July      | 1,811                             | 2,015 |
| August    | 2,723                             | 2,642 |
| September | 3,433                             | 3,374 |
| October   | 4,189                             | 4,165 |
| November  | 4,782                             | 4,946 |
| December  | 5,547                             | 5,609 |
| January   | 6,159                             |       |
| February  | 7,148                             |       |
| March     | 7,982                             |       |
| April     | 8,631                             |       |
| May       | 8,862                             |       |
| June      | 9,024                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 784         | 6.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 244      | 2,427       | 10.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 525      | 784         | 67.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,430    | 2,427       | 58.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 163      | 2,870       | 5.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 2,870       | 0.8%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 45       | 2,870       | 1.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

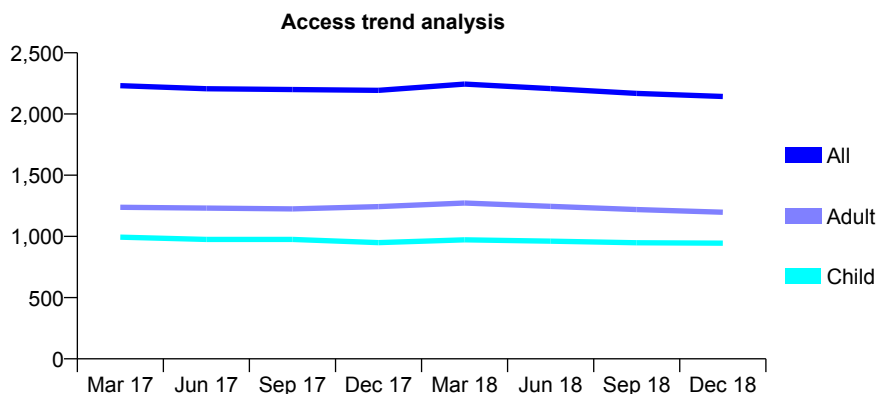
## Q58 - Vital Signs At a Glance Contract Report for 788902/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR SS PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2011   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,420       |
| Carry forward general activity (UDA)        | 142         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £255,853.39 |

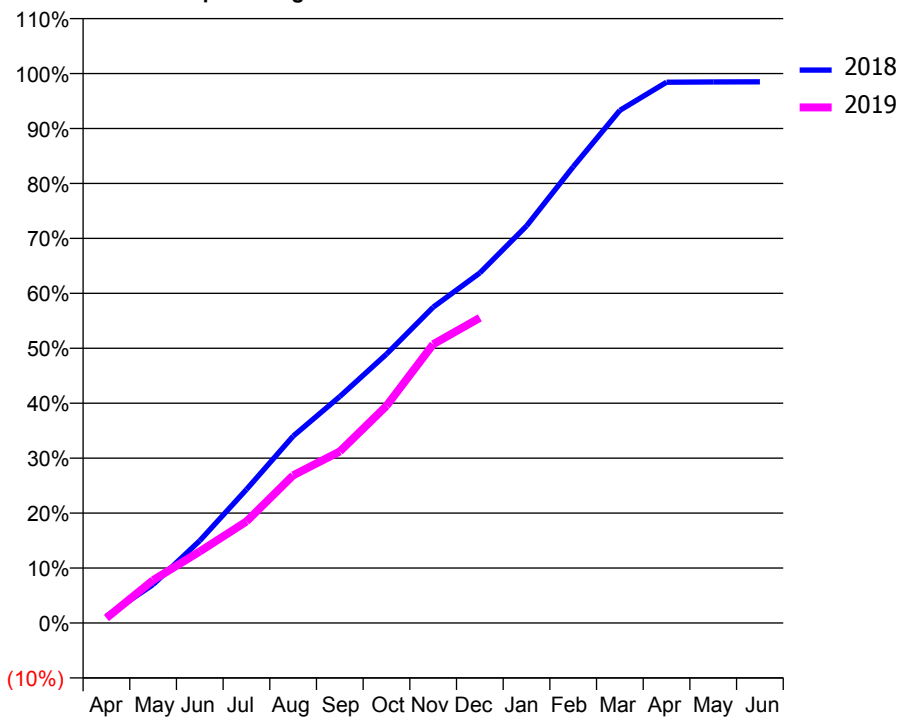
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,193         |                               |
| Quarter ending March 2018           | 2,245         | ↑                             |
| Quarter ending June 2018            | 2,207         | ↓                             |
| Quarter ending September 2018       | 2,168         | ↓                             |
| Quarter ending December 2018        | 2,143         | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 118                               | 87    |
| May       | 661                               | 735   |
| June      | 1,412                             | 1,225 |
| July      | 2,290                             | 1,741 |
| August    | 3,203                             | 2,531 |
| September | 3,883                             | 2,940 |
| October   | 4,610                             | 3,723 |
| November  | 5,414                             | 4,779 |
| December  | 6,002                             | 5,232 |
| January   | 6,806                             |       |
| February  | 7,821                             |       |
| March     | 8,789                             |       |
| April     | 9,271                             |       |
| May       | 9,275                             |       |
| June      | 9,278                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,028       | 9.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 186      | 1,133       | 16.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 685      | 1,028       | 66.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 684      | 1,133       | 60.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 106      | 2,026       | 5.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 2,026       | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 2,026       | 0.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

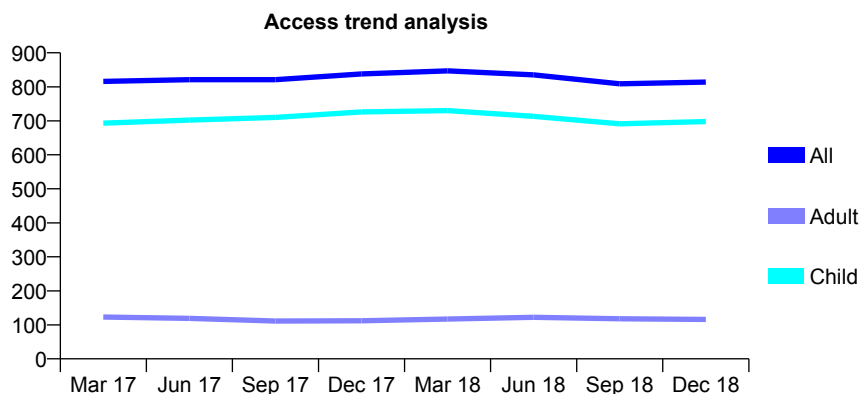
## Q58 - Vital Signs At a Glance Contract Report for 788902/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR SS PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2015   |
| Contract end date    |              |

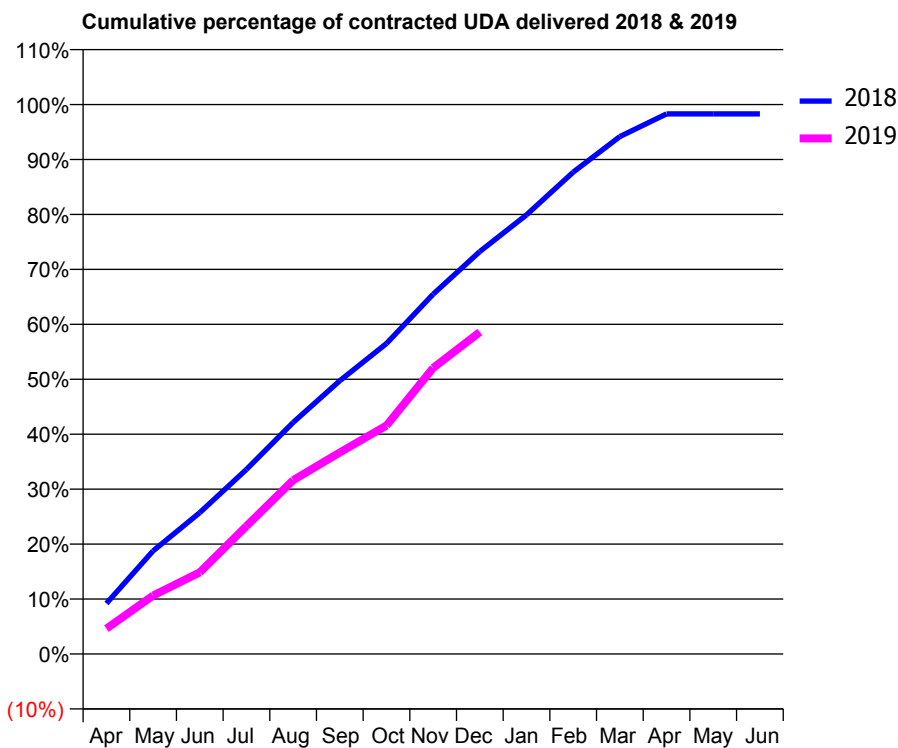
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,600      |
| Carry forward general activity (UDA)        | 44         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £60,986.48 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 838           |                               |
| Quarter ending March 2018           | 847           | →                             |
| Quarter ending June 2018            | 835           | ↓                             |
| Quarter ending September 2018       | 809           | ↓                             |
| Quarter ending December 2018        | 814           | →                             |
| <b>Variance since December 2017</b> | <b>(2.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 239                               | 120   |
| May       | 488                               | 276   |
| June      | 669                               | 386   |
| July      | 873                               | 605   |
| August    | 1,096                             | 822   |
| September | 1,293                             | 953   |
| October   | 1,469                             | 1,081 |
| November  | 1,703                             | 1,354 |
| December  | 1,905                             | 1,524 |
| January   | 2,078                             |       |
| February  | 2,280                             |       |
| March     | 2,448                             |       |
| April     | 2,556                             |       |
| May       | 2,556                             |       |
| June      | 2,556                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 902         | 7.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 42          | 9.5%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 648      | 902         | 71.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 30       | 42          | 71.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 28       | 904         | 3.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 904         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 904         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

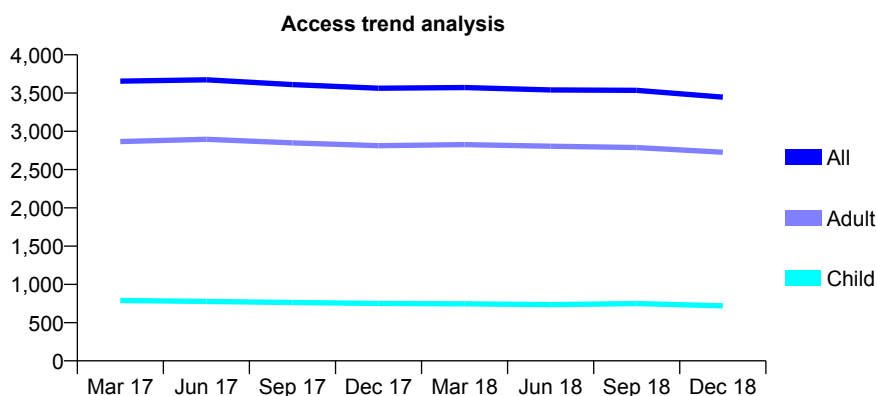
## Q58 - Vital Signs At a Glance Contract Report for 795836/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | Mr Uche Oguike |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,850       |
| Carry forward general activity (UDA)        | -48         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £285,627.25 |

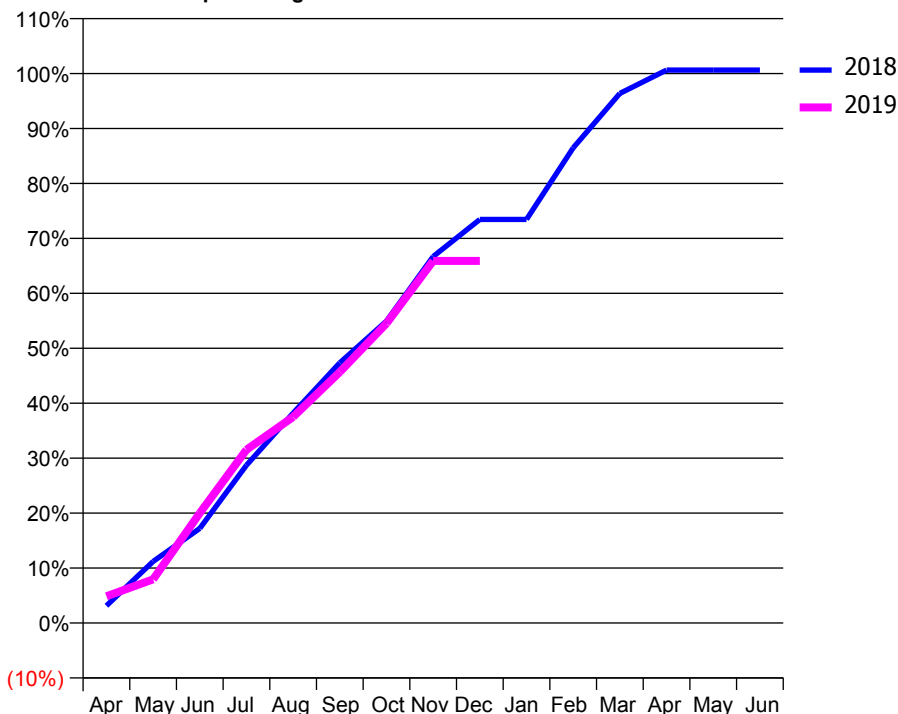
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,563         |                               |
| Quarter ending March 2018           | 3,572         | →                             |
| Quarter ending June 2018            | 3,541         | →                             |
| Quarter ending September 2018       | 3,535         | →                             |
| Quarter ending December 2018        | 3,446         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.3%)</b> | <b>↓</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 246                               | 383   |
| May       | 878                               | 623   |
| June      | 1,352                             | 1,571 |
| July      | 2,254                             | 2,475 |
| August    | 3,000                             | 2,944 |
| September | 3,717                             | 3,587 |
| October   | 4,313                             | 4,279 |
| November  | 5,236                             | 5,173 |
| December  | 5,766                             | 5,173 |
| January   | 5,766                             |       |
| February  | 6,788                             |       |
| March     | 7,565                             |       |
| April     | 7,899                             |       |
| May       | 7,899                             |       |
| June      | 7,899                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 626         | 5.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 242      | 2,343       | 10.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 264      | 626         | 42.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 963      | 2,343       | 41.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 170      | 2,859       | 5.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 2,859       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 54       | 2,859       | 1.9%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

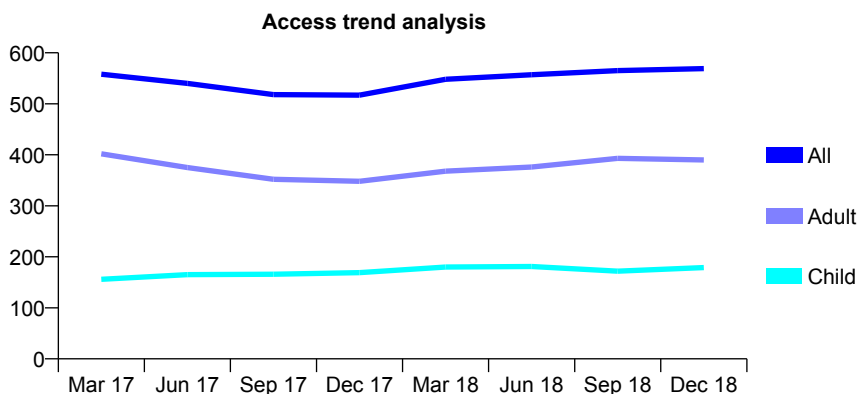
## Q58 - Vital Signs At a Glance Contract Report for 807702/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR HK KOCH   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

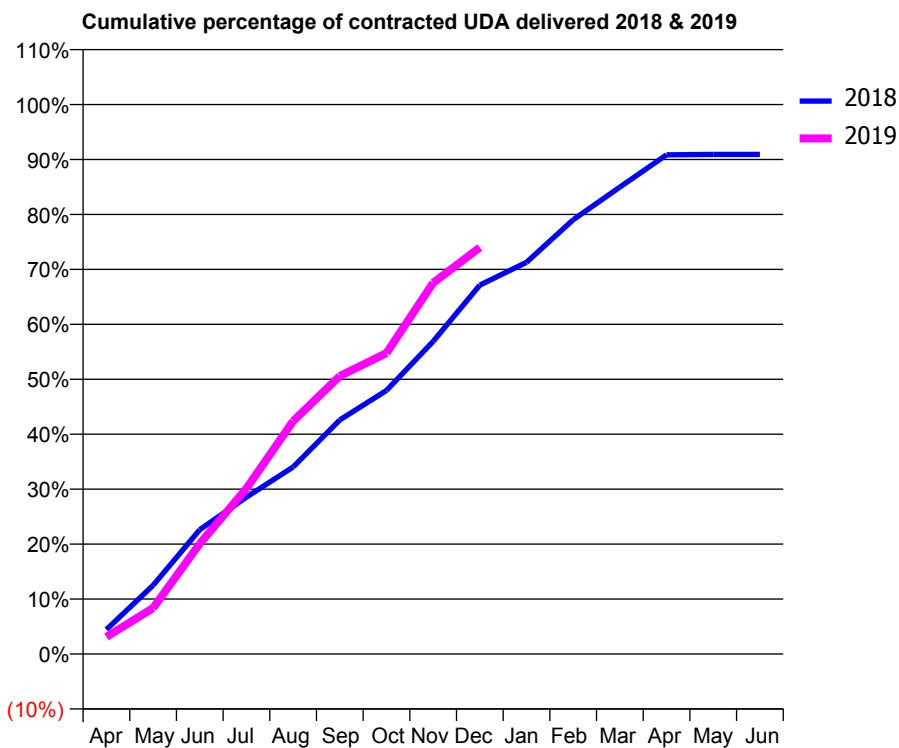
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,573      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £56,612.19 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 517          |                               |
| Quarter ending March 2018           | 548          | ↑                             |
| Quarter ending June 2018            | 557          | →                             |
| Quarter ending September 2018       | 565          | →                             |
| Quarter ending December 2018        | 569          | →                             |
| <b>Variance since December 2017</b> | <b>10.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 70                                | 49    |
| May       | 197                               | 131   |
| June      | 356                               | 316   |
| July      | 449                               | 474   |
| August    | 535                               | 667   |
| September | 670                               | 796   |
| October   | 755                               | 861   |
| November  | 895                               | 1,062 |
| December  | 1,056                             | 1,164 |
| January   | 1,121                             |       |
| February  | 1,243                             |       |
| March     | 1,337                             |       |
| April     | 1,429                             |       |
| May       | 1,430                             |       |
| June      | 1,430                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 206         | 4.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 60       | 425         | 14.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 139      | 206         | 67.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 231      | 425         | 54.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 33       | 597         | 5.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 597         | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 597         | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

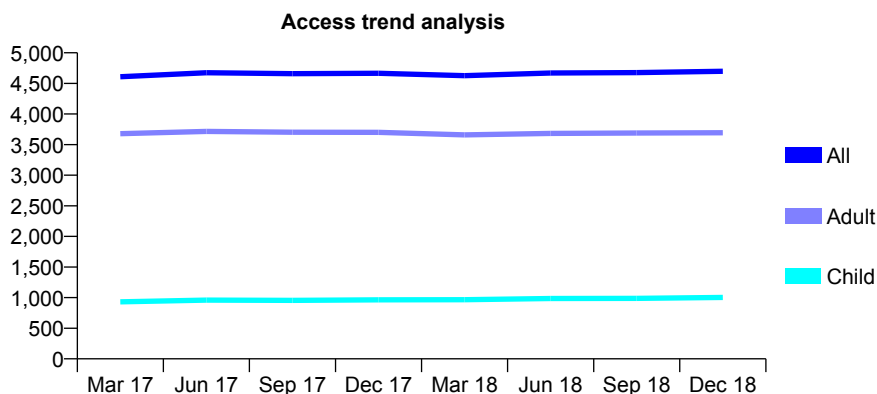
## Q58 - Vital Signs At a Glance Contract Report for 810851/0001 - December 2018

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Leverstock Green Dental Practice |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/04/2006                       |
| Contract end date    |                                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,052      |
| Carry forward general activity (UDA)        | 90          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £308,294.94 |

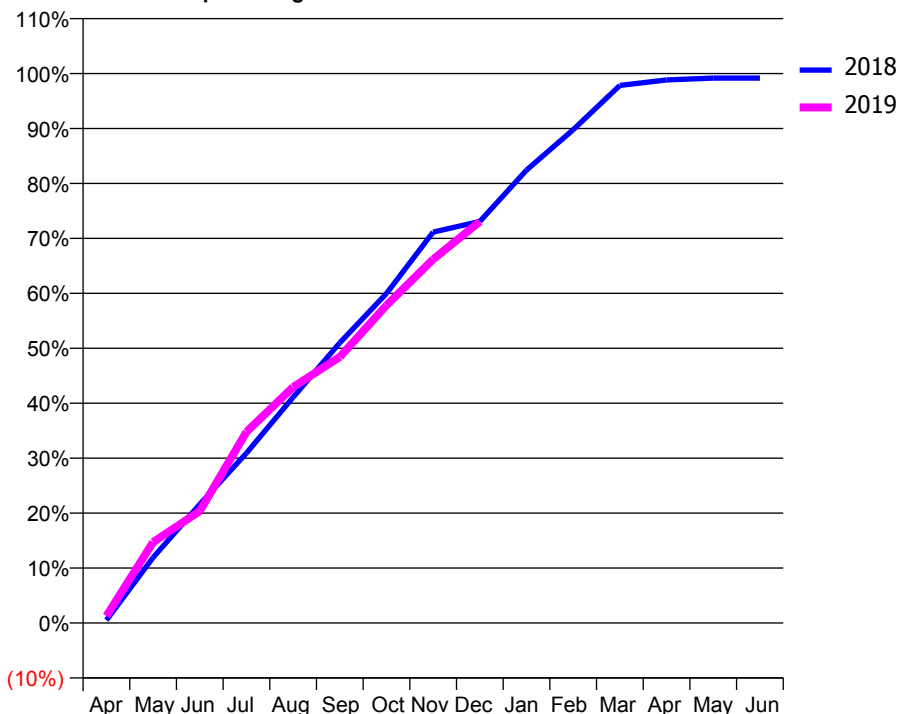
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,665       |                               |
| Quarter ending March 2018           | 4,626       | →                             |
| Quarter ending June 2018            | 4,669       | →                             |
| Quarter ending September 2018       | 4,677       | →                             |
| Quarter ending December 2018        | 4,698       | →                             |
| <b>Variance since December 2017</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 59                                | 140   |
| May       | 1,318                             | 1,628 |
| June      | 2,389                             | 2,251 |
| July      | 3,418                             | 3,845 |
| August    | 4,542                             | 4,747 |
| September | 5,636                             | 5,351 |
| October   | 6,629                             | 6,390 |
| November  | 7,861                             | 7,316 |
| December  | 8,076                             | 8,073 |
| January   | 9,109                             |       |
| February  | 9,922                             |       |
| March     | 10,812                            |       |
| April     | 10,921                            |       |
| May       | 10,961                            |       |
| June      | 10,961                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 104      | 1,175       | 8.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 421      | 4,130       | 10.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 755      | 1,175       | 64.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,562    | 4,130       | 62.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 371      | 5,175       | 7.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 5,175       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 5,175       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

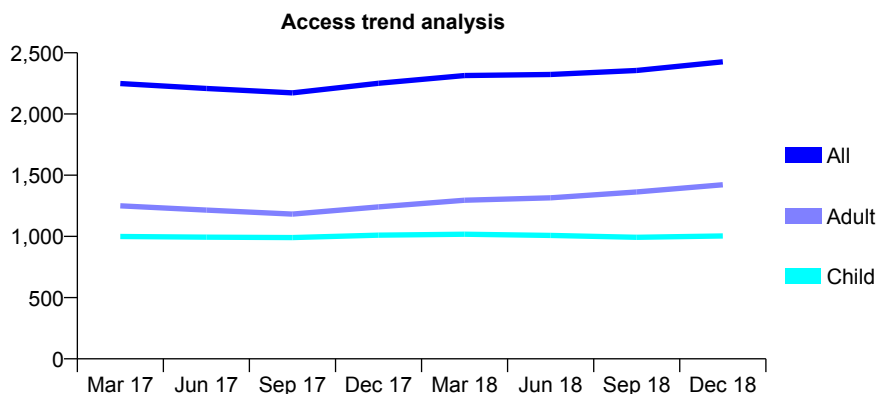
## Q58 - Vital Signs At a Glance Contract Report for 811815/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR PS SANSI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,725       |
| Carry forward general activity (UDA)        | -76         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £135,325.56 |

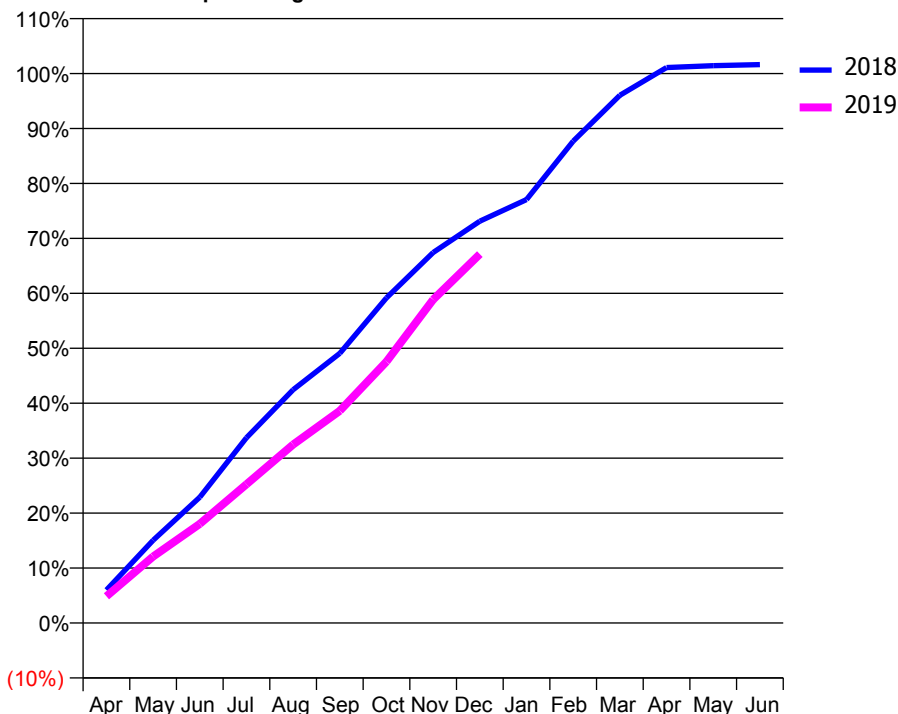
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,251       |                               |
| Quarter ending March 2018           | 2,314       | ↑                             |
| Quarter ending June 2018            | 2,323       | →                             |
| Quarter ending September 2018       | 2,356       | →                             |
| Quarter ending December 2018        | 2,426       | ↑                             |
| <b>Variance since December 2017</b> | <b>7.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 283                               | 230   |
| May       | 712                               | 572   |
| June      | 1,082                             | 853   |
| July      | 1,593                             | 1,193 |
| August    | 2,006                             | 1,535 |
| September | 2,319                             | 1,825 |
| October   | 2,796                             | 2,248 |
| November  | 3,186                             | 2,781 |
| December  | 3,456                             | 3,172 |
| January   | 3,641                             |       |
| February  | 4,144                             |       |
| March     | 4,538                             |       |
| April     | 4,776                             |       |
| May       | 4,792                             |       |
| June      | 4,802                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 85       | 924         | 9.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 174      | 1,251       | 13.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 365      | 924         | 39.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 485      | 1,251       | 38.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 129      | 1,529       | 8.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,529       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 1,529       | 0.7%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

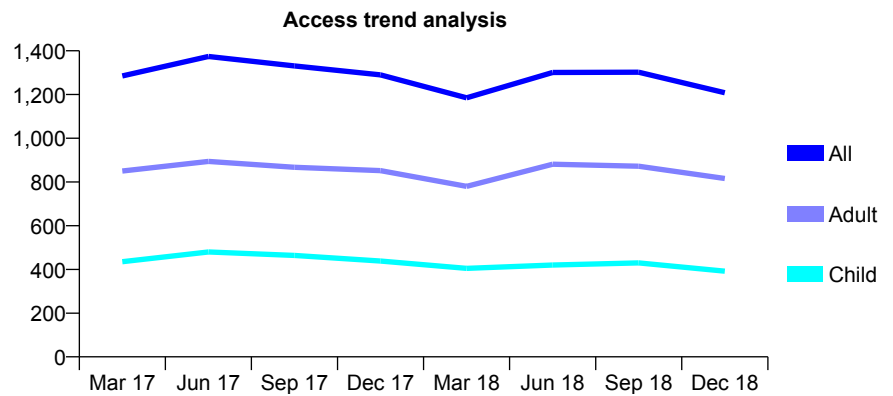
## Q58 - Vital Signs At a Glance Contract Report for 813923/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR JS MANDAIR |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

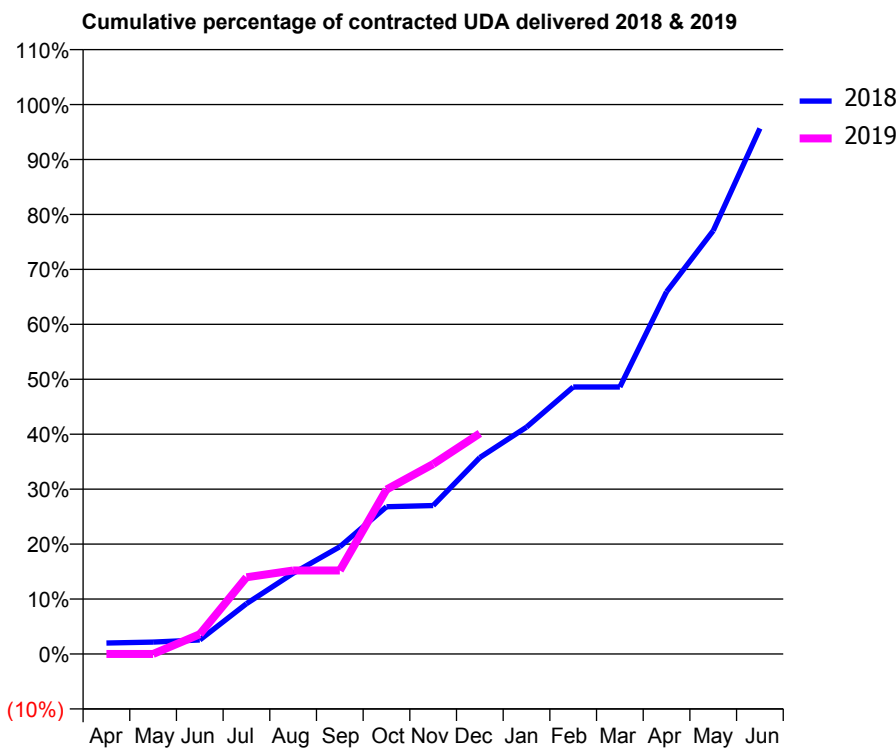
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,659       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £236,666.59 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,290         |                               |
| Quarter ending March 2018           | 1,185         | ↓                             |
| Quarter ending June 2018            | 1,301         | ↑                             |
| Quarter ending September 2018       | 1,302         | →                             |
| Quarter ending December 2018        | 1,208         | ↓                             |
| <b>Variance since December 2017</b> | <b>(6.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 133                               | 0     |
| May       | 144                               | 0     |
| June      | 170                               | 240   |
| July      | 611                               | 929   |
| August    | 978                               | 1,012 |
| September | 1,300                             | 1,012 |
| October   | 1,785                             | 1,994 |
| November  | 1,799                             | 2,303 |
| December  | 2,382                             | 2,673 |
| January   | 2,749                             |       |
| February  | 3,235                             |       |
| March     | 3,235                             |       |
| April     | 4,390                             |       |
| May       | 5,129                             |       |
| June      | 6,370                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 283         | 11.0%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 188      | 763         | 24.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 48       | 283         | 17.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 133      | 763         | 17.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 68       | 586         | 11.6%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 586         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 586         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



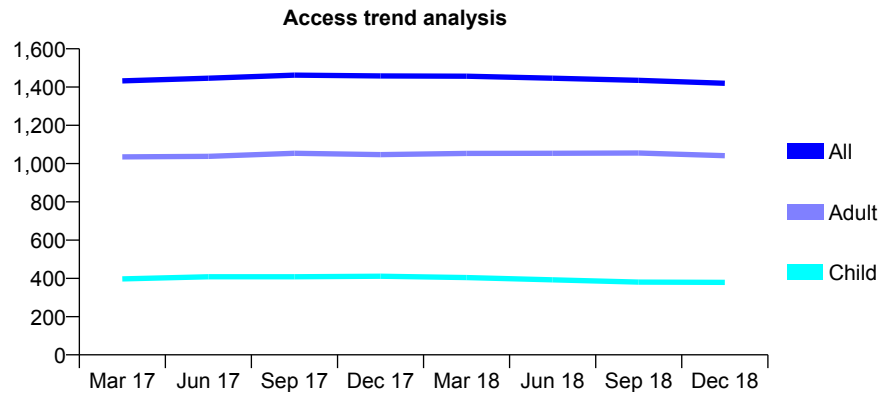
## Q58 - Vital Signs At a Glance Contract Report for 815012/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR JP NORRIS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,399      |
| Carry forward general activity (UDA)        | -7         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £31,031.49 |

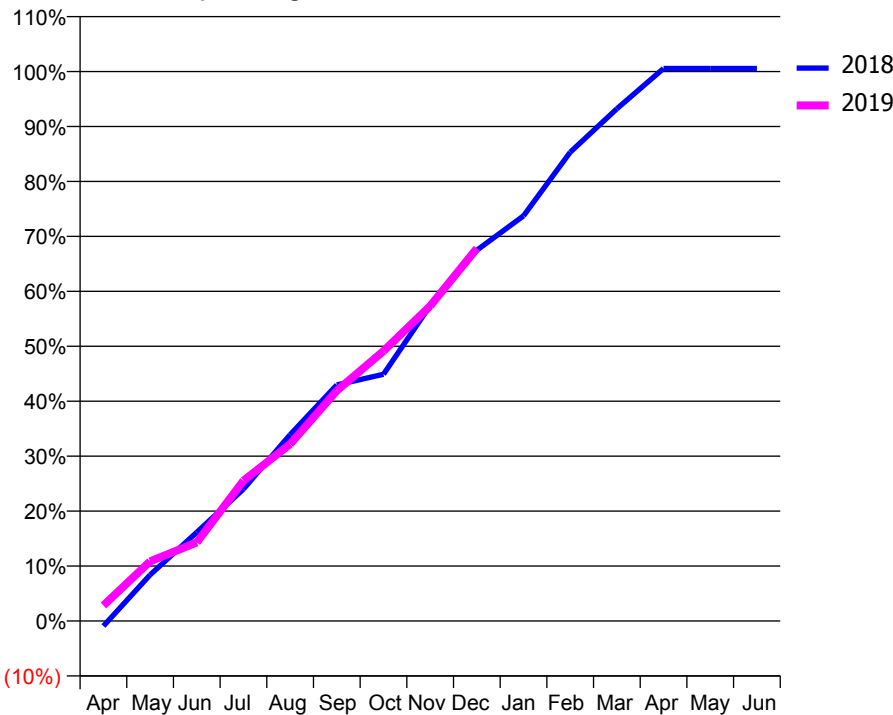
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,458         |                               |
| Quarter ending March 2018           | 1,457         | →                             |
| Quarter ending June 2018            | 1,446         | →                             |
| Quarter ending September 2018       | 1,435         | →                             |
| Quarter ending December 2018        | 1,420         | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -13                               | 39   |
| May       | 118                               | 152  |
| June      | 226                               | 200  |
| July      | 336                               | 357  |
| August    | 475                               | 450  |
| September | 601                               | 586  |
| October   | 628                               | 687  |
| November  | 803                               | 802  |
| December  | 944                               | 949  |
| January   | 1,031                             |      |
| February  | 1,194                             |      |
| March     | 1,304                             |      |
| April     | 1,407                             |      |
| May       | 1,407                             |      |
| June      | 1,407                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 469         | 7.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 184      | 1,145       | 16.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 305      | 469         | 65.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 729      | 1,145       | 63.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 50       | 550         | 9.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 550         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 550         | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

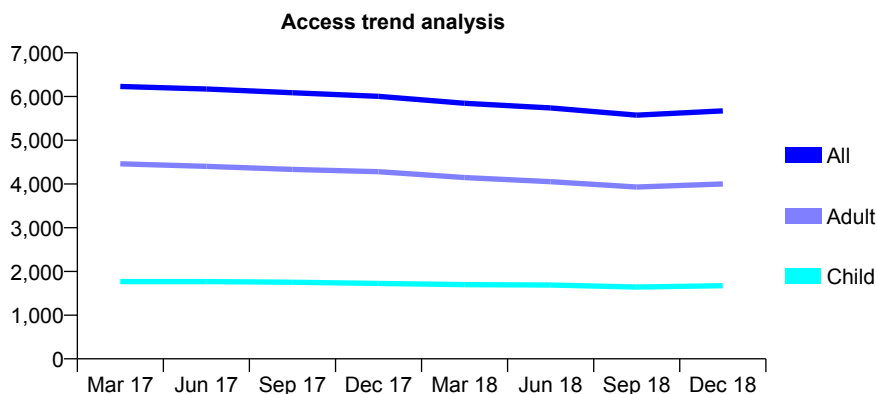
## Q58 - Vital Signs At a Glance Contract Report for 819506/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | Naeha Waterfall |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/06/2009      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £434,282.62 |

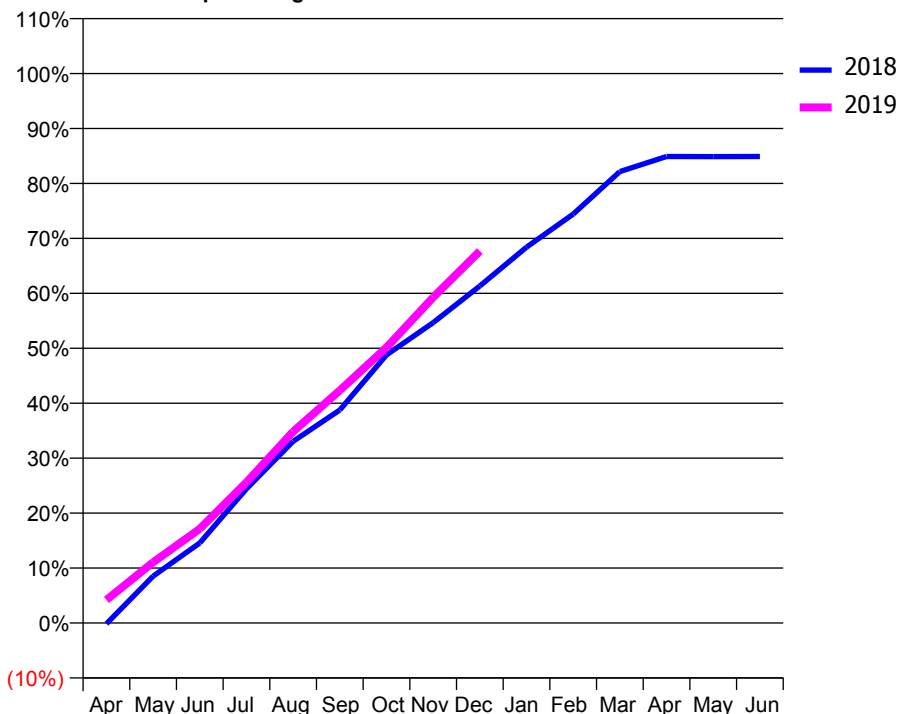
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,005         |                               |
| Quarter ending March 2018           | 5,845         | ↓                             |
| Quarter ending June 2018            | 5,739         | ↓                             |
| Quarter ending September 2018       | 5,574         | ↓                             |
| Quarter ending December 2018        | 5,673         | →                             |
| <b>Variance since December 2017</b> | <b>(5.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -23                               | 632    |
| May       | 1,281                             | 1,659  |
| June      | 2,187                             | 2,571  |
| July      | 3,662                             | 3,843  |
| August    | 4,958                             | 5,226  |
| September | 5,813                             | 6,349  |
| October   | 7,318                             | 7,523  |
| November  | 8,197                             | 8,892  |
| December  | 9,200                             | 10,154 |
| January   | 10,260                            |        |
| February  | 11,163                            |        |
| March     | 12,323                            |        |
| April     | 12,734                            |        |
| May       | 12,731                            |        |
| June      | 12,733                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 147      | 1,979       | 7.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 499      | 3,836       | 13.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,239    | 1,979       | 62.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,605    | 3,836       | 41.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 421      | 5,606       | 7.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 5,606       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 5,606       | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

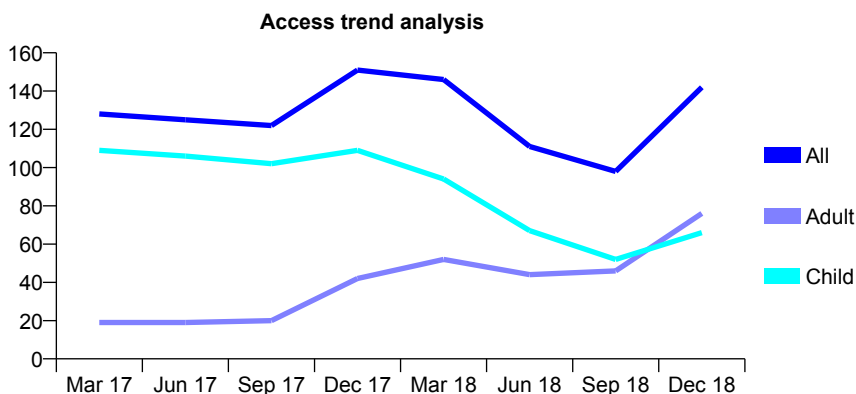
## Q58 - Vital Signs At a Glance Contract Report for 824038/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR R BHATIANI |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 275       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £7,214.48 |

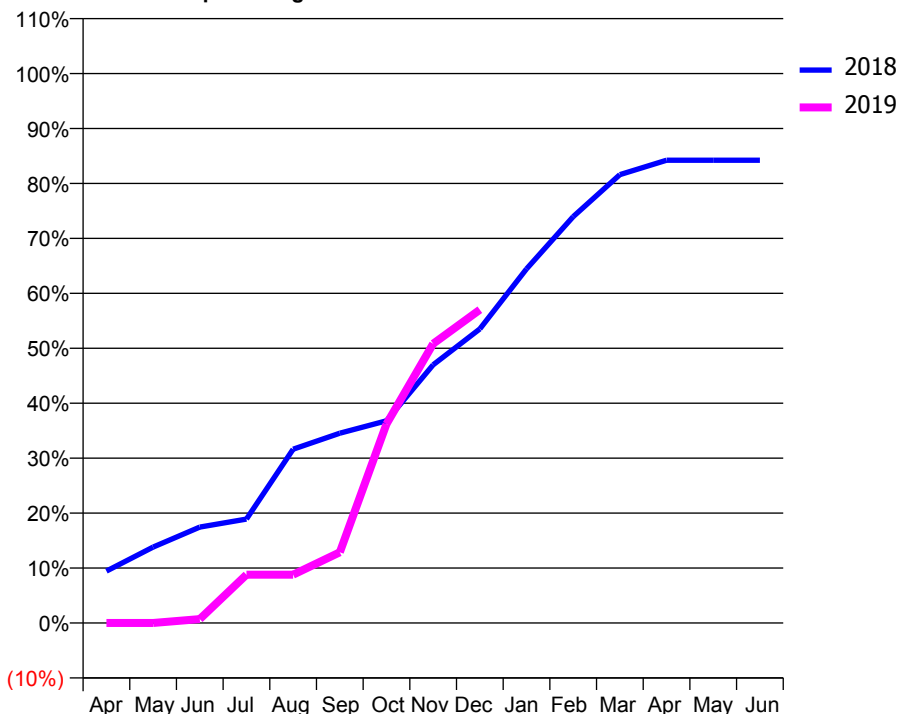
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 151           |                               |
| Quarter ending March 2018           | 146           | ↓                             |
| Quarter ending June 2018            | 111           | ↓                             |
| Quarter ending September 2018       | 98            | ↓                             |
| Quarter ending December 2018        | 142           | ↑                             |
| <b>Variance since December 2017</b> | <b>(6.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 26                                | 0    |
| May       | 38                                | 0    |
| June      | 48                                | 2    |
| July      | 52                                | 24   |
| August    | 87                                | 24   |
| September | 95                                | 35   |
| October   | 101                               | 100  |
| November  | 129                               | 140  |
| December  | 147                               | 157  |
| January   | 177                               |      |
| February  | 203                               |      |
| March     | 224                               |      |
| April     | 232                               |      |
| May       | 232                               |      |
| June      | 232                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 59          | 0.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 69          | 7.2%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 10       | 59          | 16.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8        | 69          | 11.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 122         | 7.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 122         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 122         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

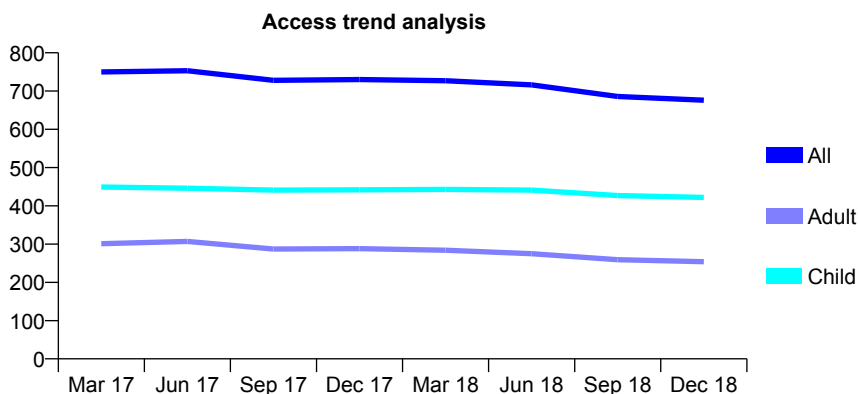
## Q58 - Vital Signs At a Glance Contract Report for 825344/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR K PATEL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,800      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £82,209.83 |

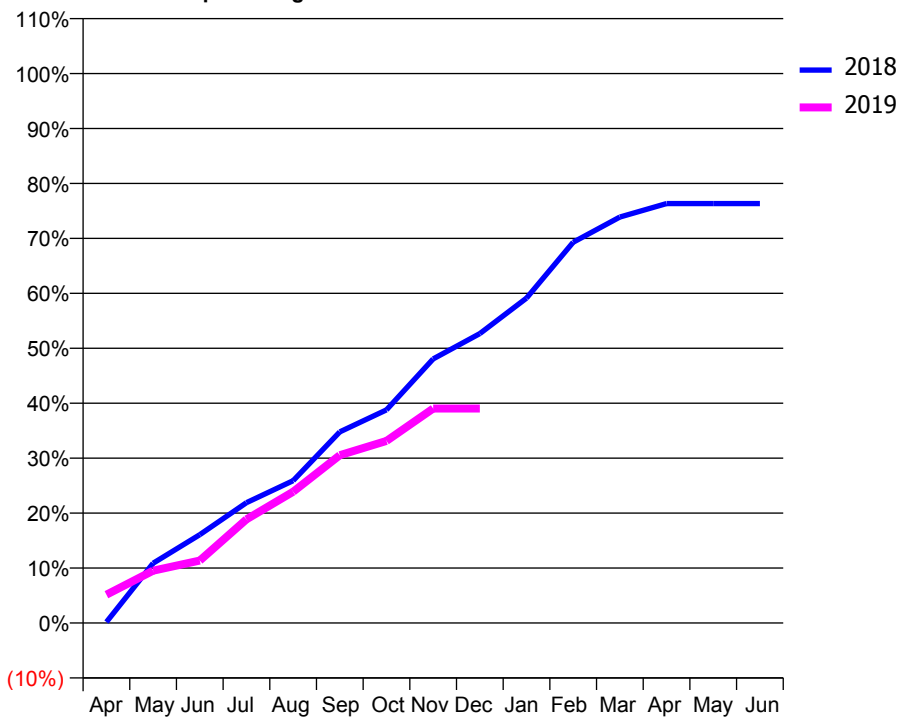
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 730           |                               |
| Quarter ending March 2018           | 727           | →                             |
| Quarter ending June 2018            | 716           | ↓                             |
| Quarter ending September 2018       | 686           | ↓                             |
| Quarter ending December 2018        | 676           | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 5     | 144   |
| May       | 305   | 266   |
| June      | 450   | 318   |
| July      | 613   | 528   |
| August    | 726   | 669   |
| September | 974   | 855   |
| October   | 1,086 | 928   |
| November  | 1,346 | 1,093 |
| December  | 1,475 | 1,093 |
| January   | 1,656 |       |
| February  | 1,940 |       |
| March     | 2,068 |       |
| April     | 2,137 |       |
| May       | 2,137 |       |
| June      | 2,137 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 422         | 7.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 34       | 189         | 18.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 292      | 422         | 69.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 116      | 189         | 61.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 579         | 2.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 579         | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 579         | 0.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

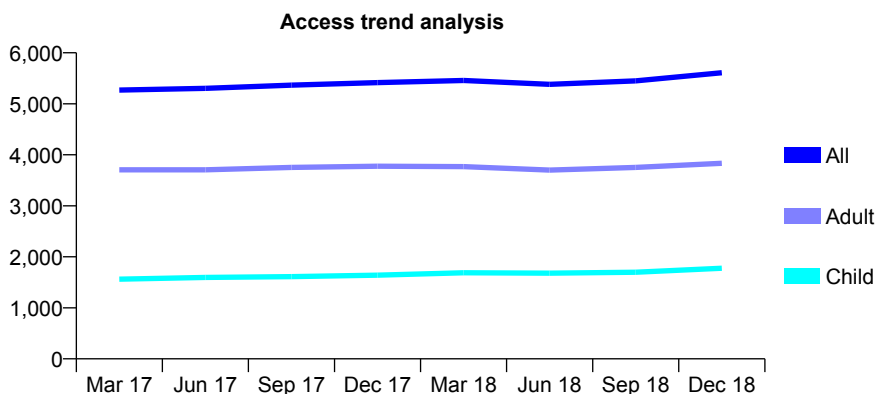
## Q58 - Vital Signs At a Glance Contract Report for 825425/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR S SHAH    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

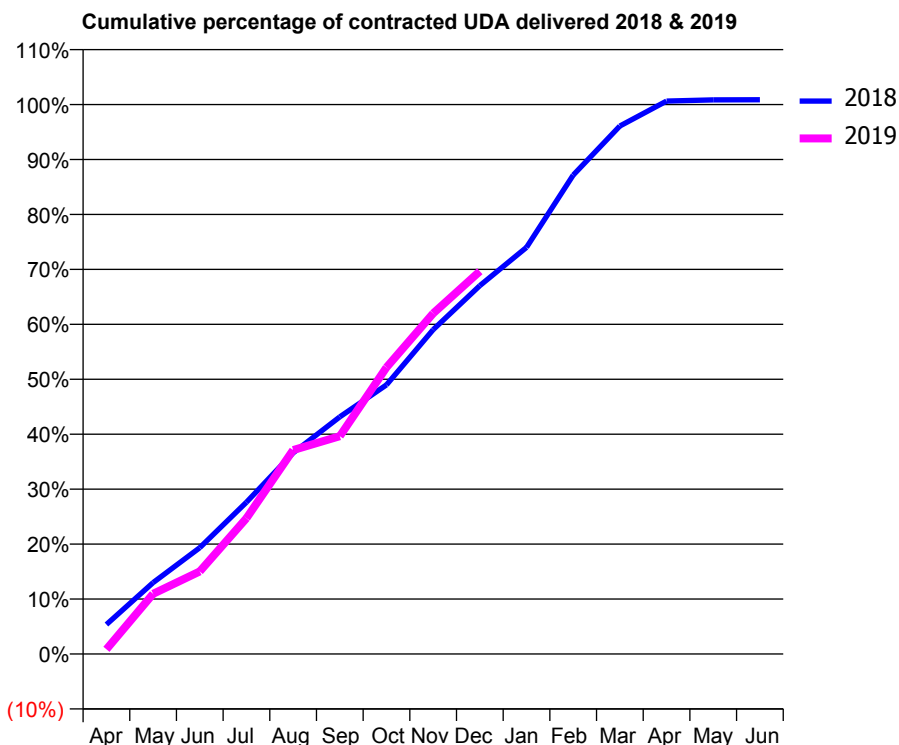
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,962      |
| Carry forward general activity (UDA)        | -120        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £364,840.34 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,416       |                               |
| Quarter ending March 2018           | 5,457       | →                             |
| Quarter ending June 2018            | 5,382       | ↓                             |
| Quarter ending September 2018       | 5,450       | →                             |
| Quarter ending December 2018        | 5,610       | ↑                             |
| <b>Variance since December 2017</b> | <b>3.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 749                               | 120   |
| May       | 1,815                             | 1,530 |
| June      | 2,704                             | 2,099 |
| July      | 3,856                             | 3,452 |
| August    | 5,110                             | 5,182 |
| September | 6,026                             | 5,536 |
| October   | 6,838                             | 7,283 |
| November  | 8,240                             | 8,656 |
| December  | 9,360                             | 9,725 |
| January   | 10,331                            |       |
| February  | 12,168                            |       |
| March     | 13,414                            |       |
| April     | 14,049                            |       |
| May       | 14,081                            |       |
| June      | 14,082                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 144      | 1,710       | 8.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 721      | 3,592       | 20.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 851      | 1,710       | 49.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,360    | 3,592       | 37.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 609      | 4,630       | 13.2%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 4,630       | 0.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 4,630       | 0.9%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

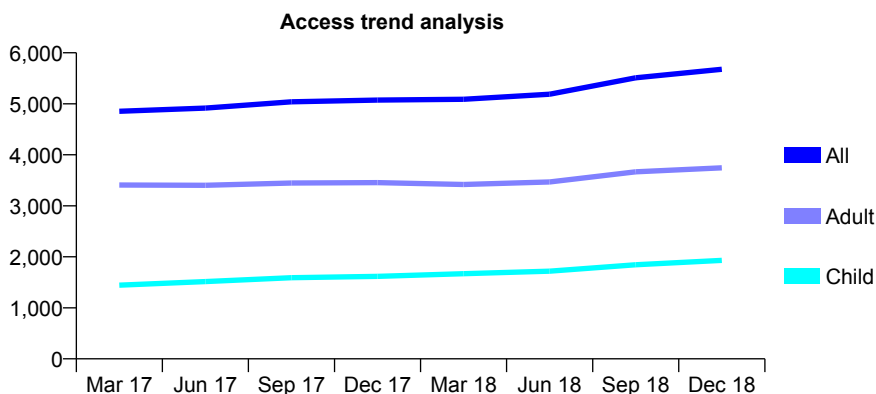
## Q58 - Vital Signs At a Glance Contract Report for 825425/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR S SHAH    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,895      |
| Carry forward general activity (UDA)        | -142        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £350,963.16 |

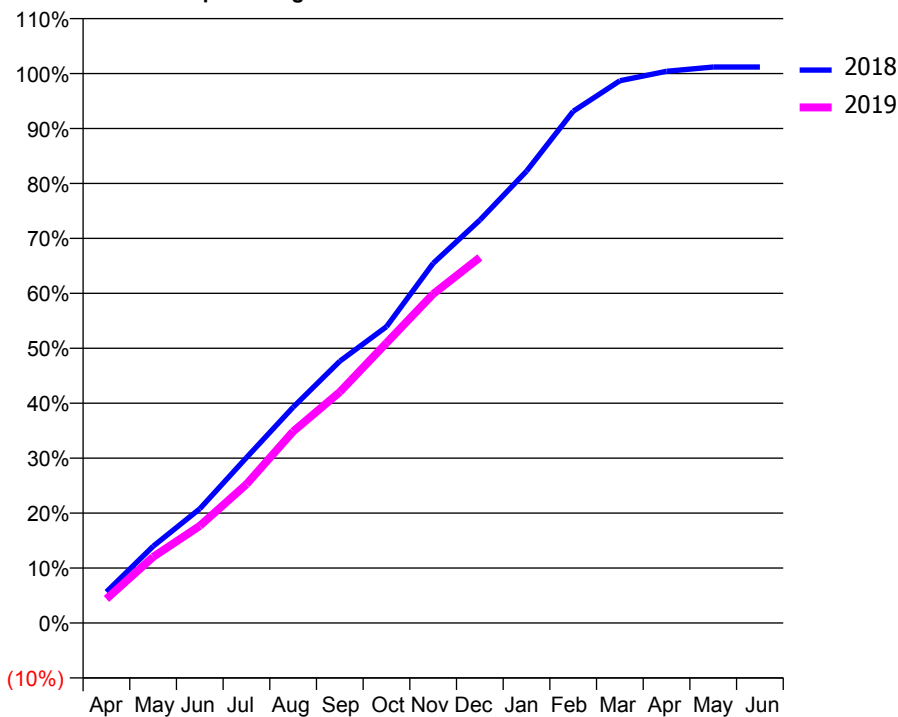
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 5,072        |                               |
| Quarter ending March 2018           | 5,088        | →                             |
| Quarter ending June 2018            | 5,187        | →                             |
| Quarter ending September 2018       | 5,510        | ↑                             |
| Quarter ending December 2018        | 5,676        | ↑                             |
| <b>Variance since December 2017</b> | <b>11.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 628                               | 607   |
| May       | 1,549                             | 1,671 |
| June      | 2,307                             | 2,458 |
| July      | 3,339                             | 3,510 |
| August    | 4,358                             | 4,843 |
| September | 5,287                             | 5,843 |
| October   | 5,985                             | 7,084 |
| November  | 7,263                             | 8,320 |
| December  | 8,135                             | 9,244 |
| January   | 9,123                             |       |
| February  | 10,332                            |       |
| March     | 10,948                            |       |
| April     | 11,139                            |       |
| May       | 11,226                            |       |
| June      | 11,226                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 93       | 1,810       | 5.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 404      | 3,156       | 12.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 767      | 1,810       | 42.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,003    | 3,156       | 31.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 401      | 4,827       | 8.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 4,827       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 76       | 4,827       | 1.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

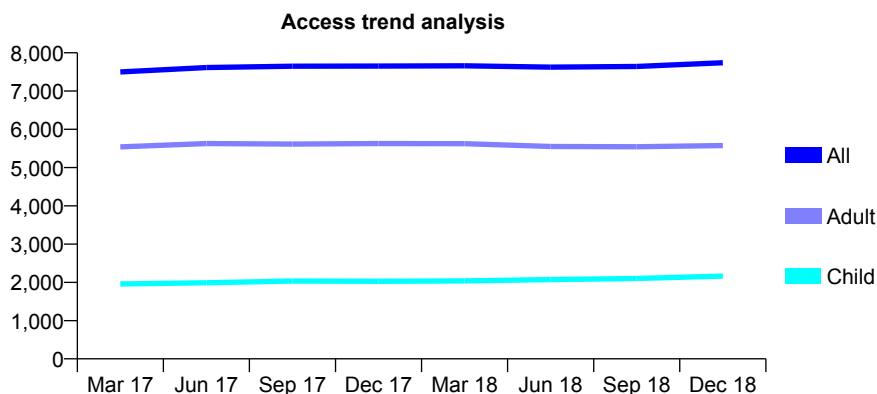
## Q58 - Vital Signs At a Glance Contract Report for 825425/0003 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR S SHAH    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/03/2013   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,140      |
| Carry forward general activity (UDA)        | -442        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £674,818.48 |

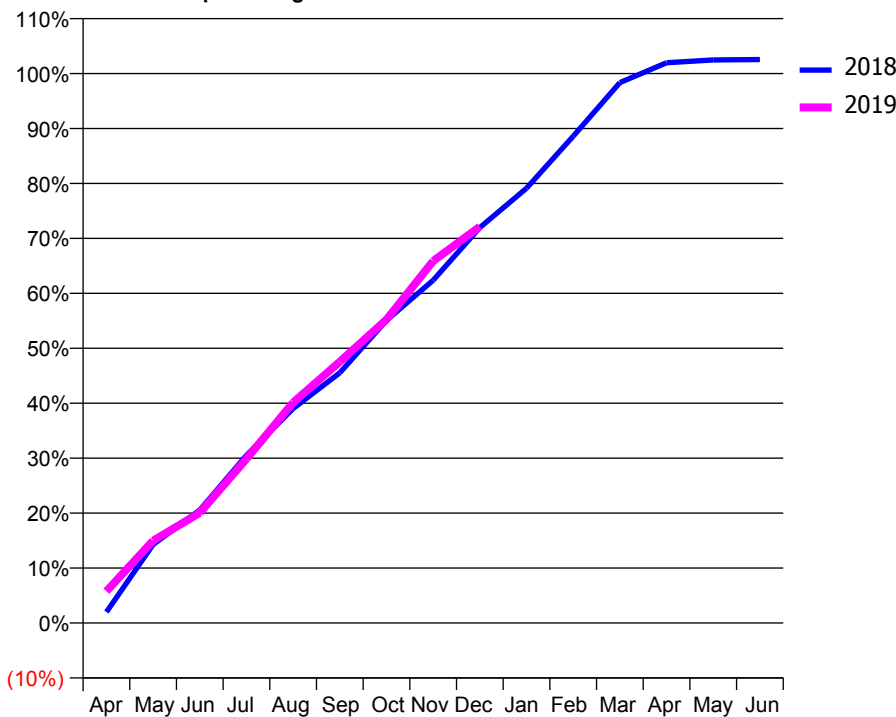
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,654       |                               |
| Quarter ending March 2018           | 7,661       | →                             |
| Quarter ending June 2018            | 7,626       | →                             |
| Quarter ending September 2018       | 7,644       | →                             |
| Quarter ending December 2018        | 7,741       | →                             |
| <b>Variance since December 2017</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 443                               | 1,281  |
| May       | 3,164                             | 3,318  |
| June      | 4,555                             | 4,441  |
| July      | 6,757                             | 6,618  |
| August    | 8,644                             | 8,882  |
| September | 10,084                            | 10,528 |
| October   | 12,196                            | 12,226 |
| November  | 13,810                            | 14,583 |
| December  | 15,933                            | 15,969 |
| January   | 17,520                            |        |
| February  | 19,611                            |        |
| March     | 21,772                            |        |
| April     | 22,575                            |        |
| May       | 22,689                            |        |
| June      | 22,705                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 139      | 2,151       | 6.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 830      | 4,974       | 16.7%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,007    | 2,151       | 46.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,878    | 4,974       | 37.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 840      | 6,780       | 12.4%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 6,780       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 79       | 6,780       | 1.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

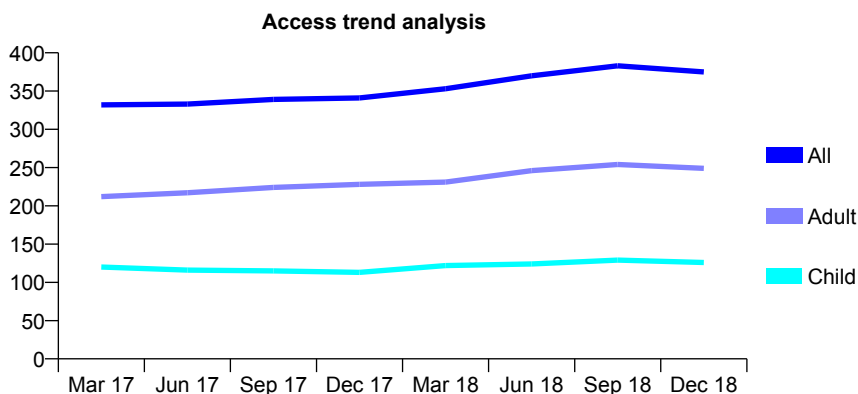
## Q58 - Vital Signs At a Glance Contract Report for 825727/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR R CHAUHAN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 900        |
| Carry forward general activity (UDA)        | -1         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £30,134.67 |

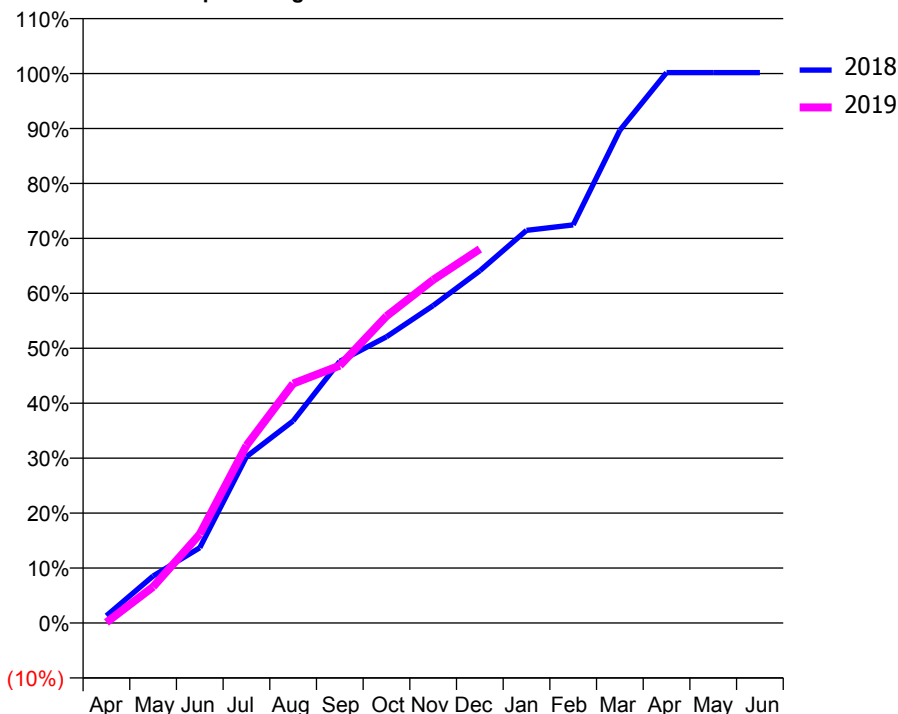
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 341          |                               |
| Quarter ending March 2018           | 353          | ↑                             |
| Quarter ending June 2018            | 370          | ↑                             |
| Quarter ending September 2018       | 383          | ↑                             |
| Quarter ending December 2018        | 375          | ↓                             |
| <b>Variance since December 2017</b> | <b>10.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 12                                | 1    |
| May       | 77                                | 59   |
| June      | 123                               | 146  |
| July      | 272                               | 291  |
| August    | 331                               | 392  |
| September | 429                               | 422  |
| October   | 469                               | 503  |
| November  | 520                               | 562  |
| December  | 577                               | 613  |
| January   | 643                               |      |
| February  | 652                               |      |
| March     | 807                               |      |
| April     | 901                               |      |
| May       | 901                               |      |
| June      | 901                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 147         | 10.9%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 200         | 3.5%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 73       | 147         | 49.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 53       | 200         | 26.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 302         | 2.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 302         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 302         | 1.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



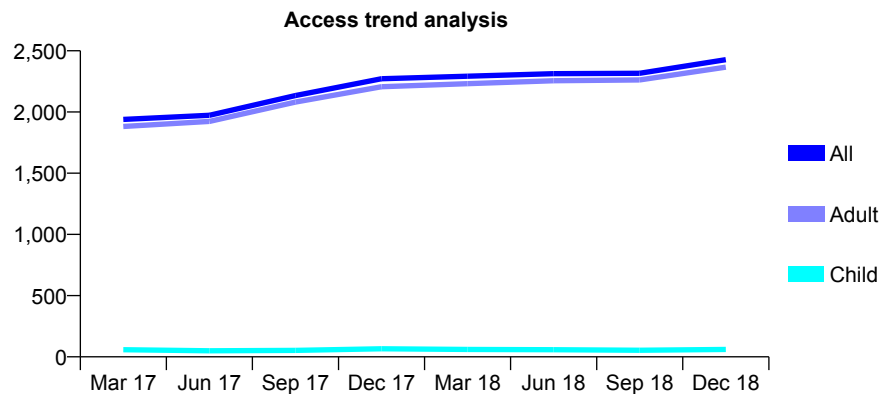
## Q58 - Vital Signs At a Glance Contract Report for 825727/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR R CHAUHAN |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2006   |
| Contract end date    | 31/03/2020   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £333,334.38 |

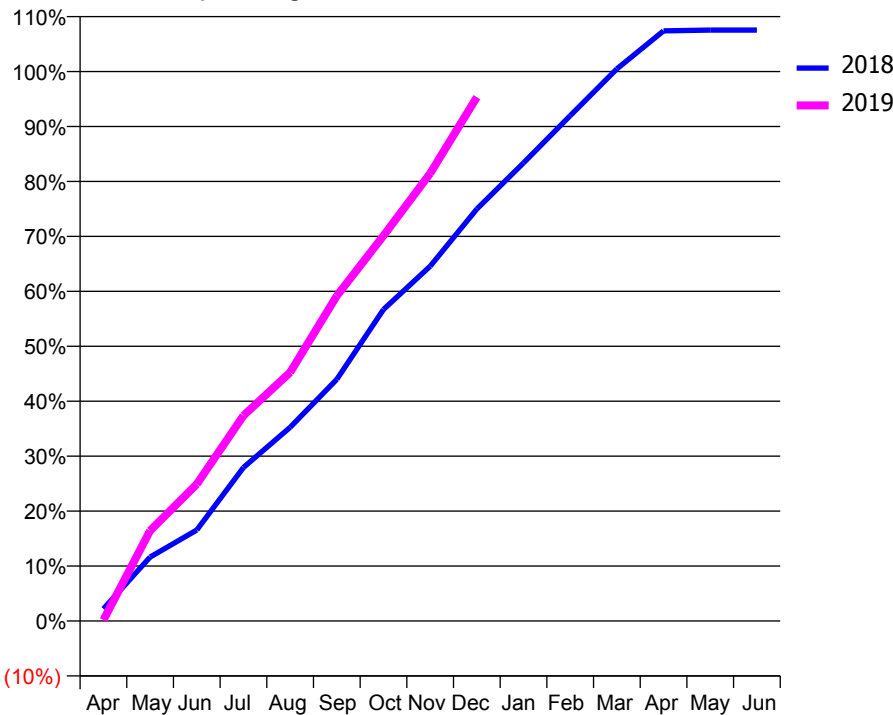
### ACCESS\*

| Patients seen in 24 months          | Total | Change since previous quarter |
|-------------------------------------|-------|-------------------------------|
| Quarter ending December 2017        | 2,272 |                               |
| Quarter ending March 2018           | 2,293 | →                             |
| Quarter ending June 2018            | 2,313 | →                             |
| Quarter ending September 2018       | 2,316 | →                             |
| Quarter ending December 2018        | 2,428 | ↑                             |
| <b>Variance since December 2017</b> | 6.9%  | ↑                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 132                               | 9     |
| May       | 692                               | 822   |
| June      | 986                               | 1,245 |
| July      | 1,664                             | 1,869 |
| August    | 2,098                             | 2,262 |
| September | 2,619                             | 2,959 |
| October   | 3,375                             | 3,506 |
| November  | 3,843                             | 4,072 |
| December  | 4,463                             | 4,767 |
| January   | 4,963                             |       |
| February  | 5,474                             |       |
| March     | 5,982                             |       |
| April     | 6,393                             |       |
| May       | 6,402                             |       |
| June      | 6,402                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 47          | 2.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 47       | 1,719       | 2.7%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 47          | 0.0%     | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 22       | 1,719       | 1.3%     | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 1,614       | 0.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,614       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 1,614       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

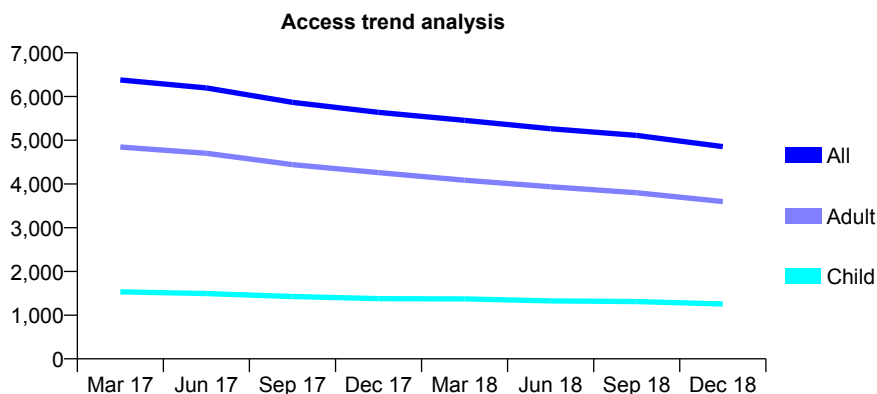
## Q58 - Vital Signs At a Glance Contract Report for 826499/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Letchworth Dental Surgery |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

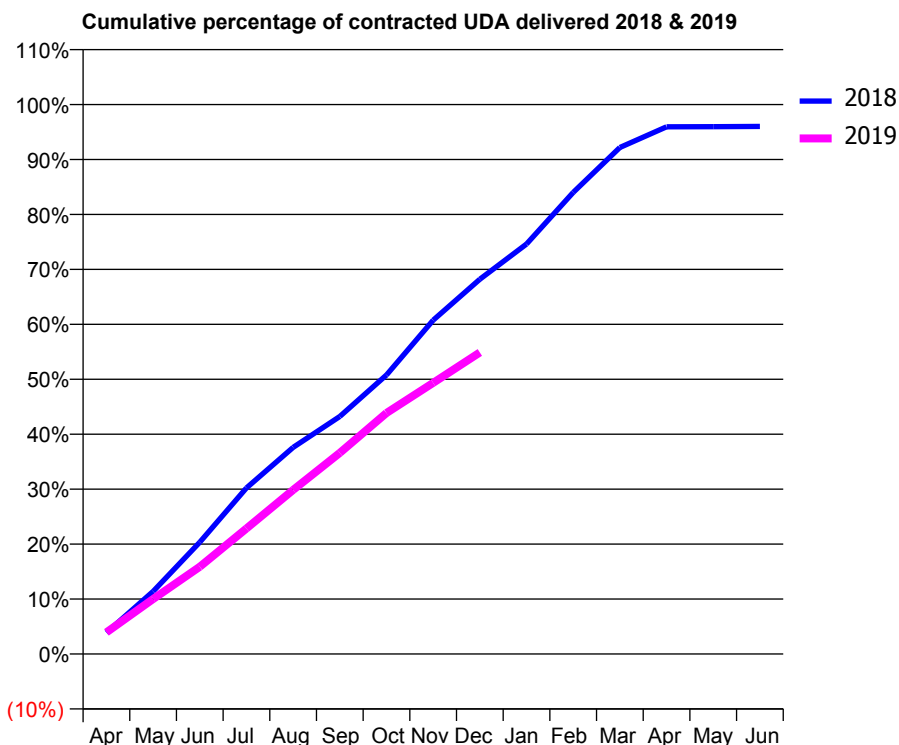
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,006      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £477,524.92 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 5,637          |                               |
| Quarter ending March 2018           | 5,455          | ↓                             |
| Quarter ending June 2018            | 5,262          | ↓                             |
| Quarter ending September 2018       | 5,110          | ↓                             |
| Quarter ending December 2018        | 4,855          | ↓                             |
| <b>Variance since December 2017</b> | <b>(13.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 545                               | 710   |
| May       | 1,595                             | 1,800 |
| June      | 2,851                             | 2,859 |
| July      | 4,233                             | 4,112 |
| August    | 5,268                             | 5,376 |
| September | 6,054                             | 6,593 |
| October   | 7,113                             | 7,899 |
| November  | 8,509                             | 8,886 |
| December  | 9,552                             | 9,881 |
| January   | 10,451                            |       |
| February  | 11,766                            |       |
| March     | 12,911                            |       |
| April     | 13,438                            |       |
| May       | 13,439                            |       |
| June      | 13,446                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 1,162       | 5.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 472      | 3,345       | 14.1%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 464      | 1,162       | 39.9%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,339    | 3,345       | 40.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 327      | 4,292       | 7.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 61       | 4,292       | 1.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 66       | 4,292       | 1.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

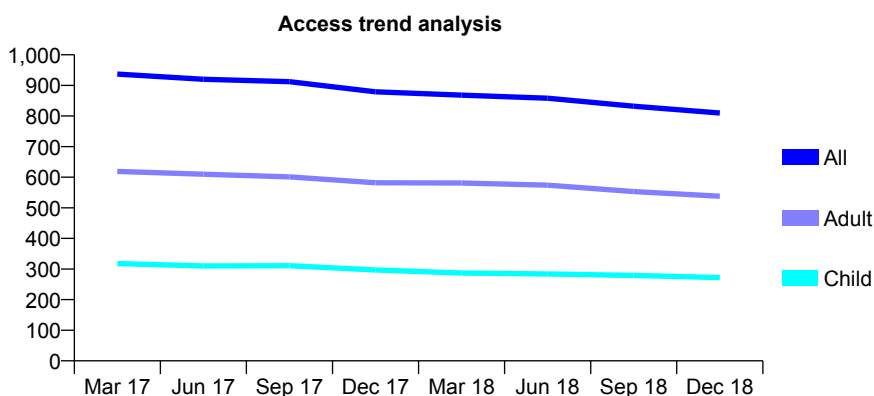
## Q58 - Vital Signs At a Glance Contract Report for 829129/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR SC MICHAELS |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,486      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £61,798.95 |

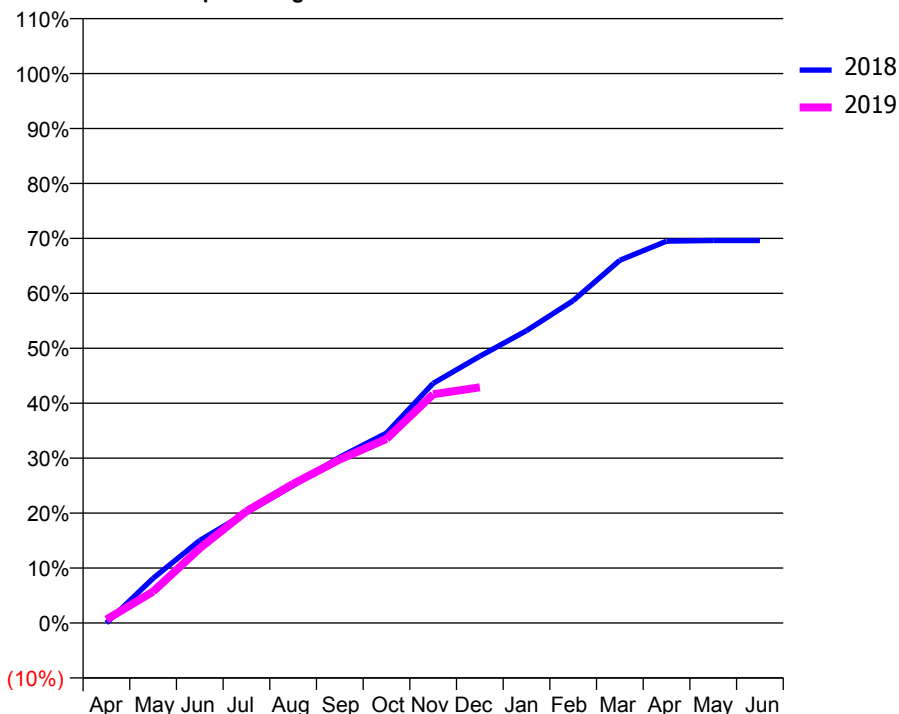
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 879           |                               |
| Quarter ending March 2018           | 868           | ↓                             |
| Quarter ending June 2018            | 858           | ↓                             |
| Quarter ending September 2018       | 832           | ↓                             |
| Quarter ending December 2018        | 810           | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 16    |
| May       | 202                               | 142   |
| June      | 374                               | 338   |
| July      | 499                               | 506   |
| August    | 622                               | 630   |
| September | 751                               | 740   |
| October   | 859                               | 833   |
| November  | 1,084                             | 1,035 |
| December  | 1,207                             | 1,066 |
| January   | 1,322                             |       |
| February  | 1,458                             |       |
| March     | 1,641                             |       |
| April     | 1,727                             |       |
| May       | 1,730                             |       |
| June      | 1,730                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 297         | 5.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 30       | 503         | 6.0%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 199      | 297         | 67.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 342      | 503         | 68.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 26       | 739         | 3.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 739         | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 739         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

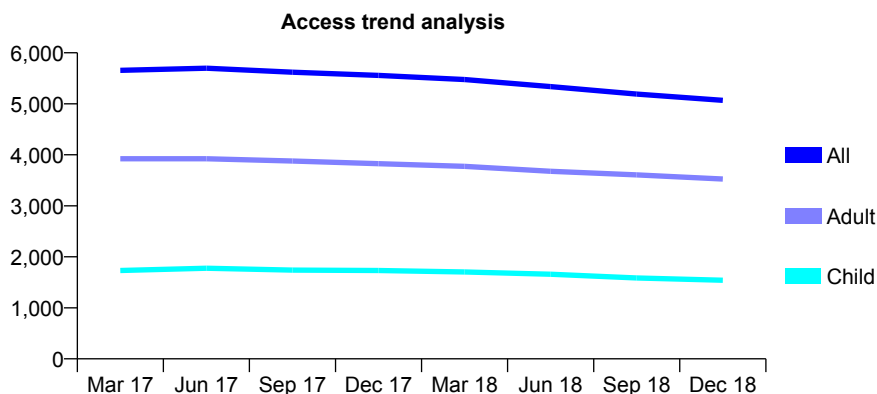
## Q58 - Vital Signs At a Glance Contract Report for 835196/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS SR MUSTAFA |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,319      |
| Carry forward general activity (UDA)        | -226        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £319,728.80 |

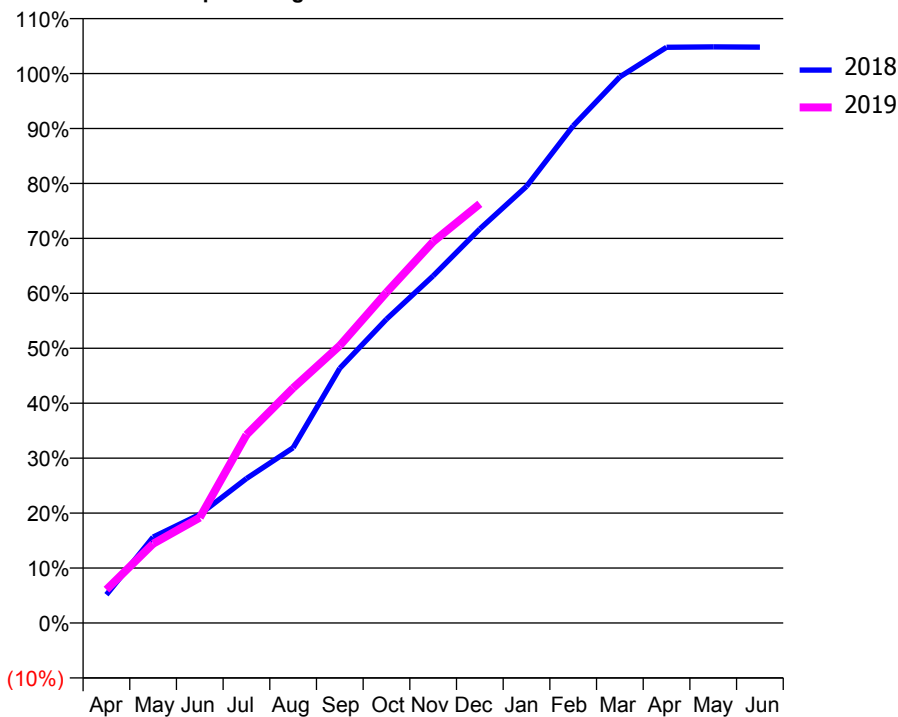
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,558         |                               |
| Quarter ending March 2018           | 5,477         | ↓                             |
| Quarter ending June 2018            | 5,336         | ↓                             |
| Quarter ending September 2018       | 5,191         | ↓                             |
| Quarter ending December 2018        | 5,068         | ↓                             |
| <b>Variance since December 2017</b> | <b>(8.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 583                               | 689   |
| May       | 1,772                             | 1,632 |
| June      | 2,238                             | 2,171 |
| July      | 2,976                             | 3,877 |
| August    | 3,610                             | 4,842 |
| September | 5,246                             | 5,713 |
| October   | 6,259                             | 6,812 |
| November  | 7,153                             | 7,855 |
| December  | 8,119                             | 8,635 |
| January   | 8,994                             |       |
| February  | 10,240                            |       |
| March     | 11,250                            |       |
| April     | 11,860                            |       |
| May       | 11,867                            |       |
| June      | 11,863                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 87       | 1,517       | 5.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 436      | 3,225       | 13.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 807      | 1,517       | 53.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,650    | 3,225       | 51.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 432      | 4,453       | 9.7%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 4,453       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 4,453       | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

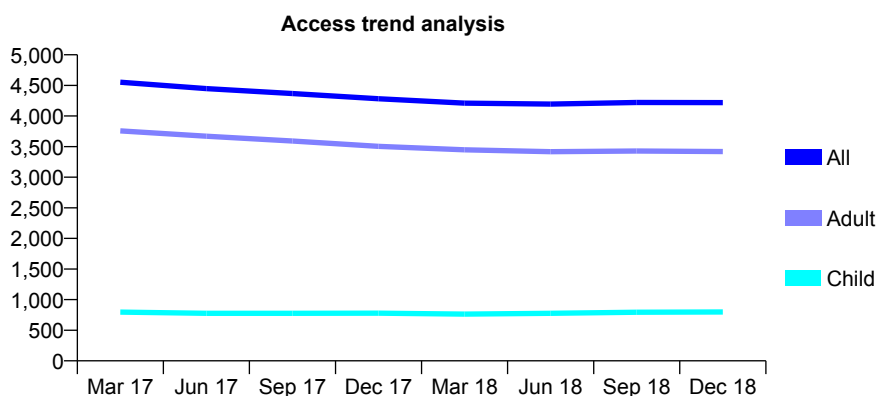
## Q58 - Vital Signs At a Glance Contract Report for 836346/0001 - December 2018

|                      |                    |
|----------------------|--------------------|
| Name or company name | Mr A. & N. Badiani |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £234,070.21 |

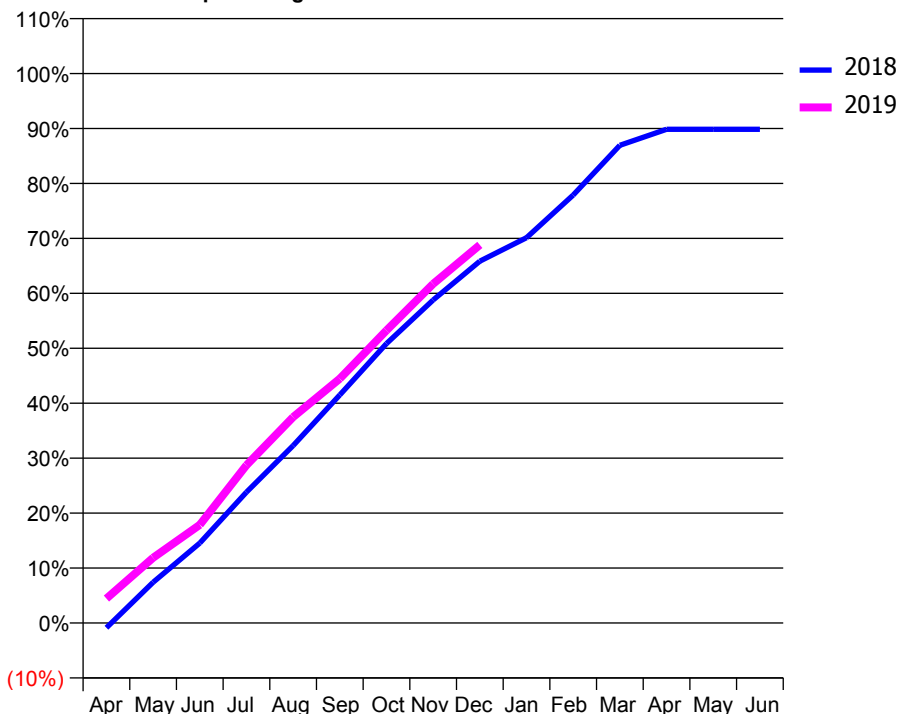
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,282         |                               |
| Quarter ending March 2018           | 4,210         | ↓                             |
| Quarter ending June 2018            | 4,195         | →                             |
| Quarter ending September 2018       | 4,222         | →                             |
| Quarter ending December 2018        | 4,218         | →                             |
| <b>Variance since December 2017</b> | <b>(1.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -88                               | 446   |
| May       | 740                               | 1,188 |
| June      | 1,456                             | 1,788 |
| July      | 2,381                             | 2,872 |
| August    | 3,228                             | 3,748 |
| September | 4,152                             | 4,448 |
| October   | 5,085                             | 5,325 |
| November  | 5,878                             | 6,172 |
| December  | 6,585                             | 6,882 |
| January   | 7,012                             |       |
| February  | 7,788                             |       |
| March     | 8,694                             |       |
| April     | 8,984                             |       |
| May       | 8,985                             |       |
| June      | 8,985                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 851         | 3.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 474      | 3,597       | 13.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 469      | 851         | 55.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,759    | 3,597       | 48.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 520      | 4,283       | 12.1%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 4,283       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 4,283       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

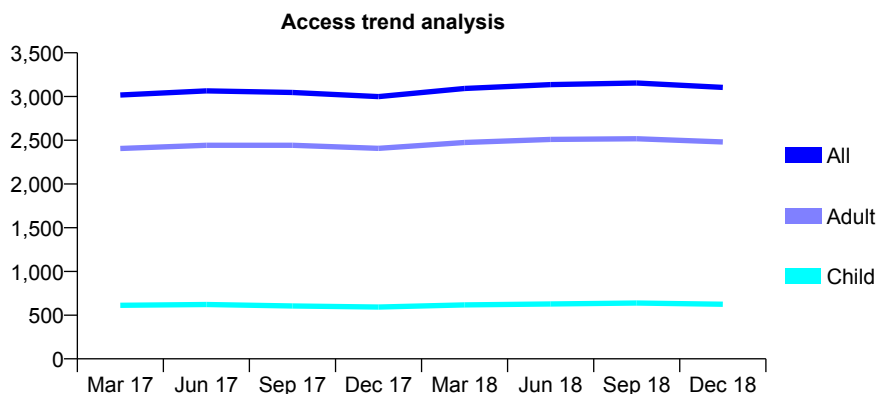
## Q58 - Vital Signs At a Glance Contract Report for 846635/0002 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | MR D GHAMARI SAIR |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/08/2011        |
| Contract end date    |                   |

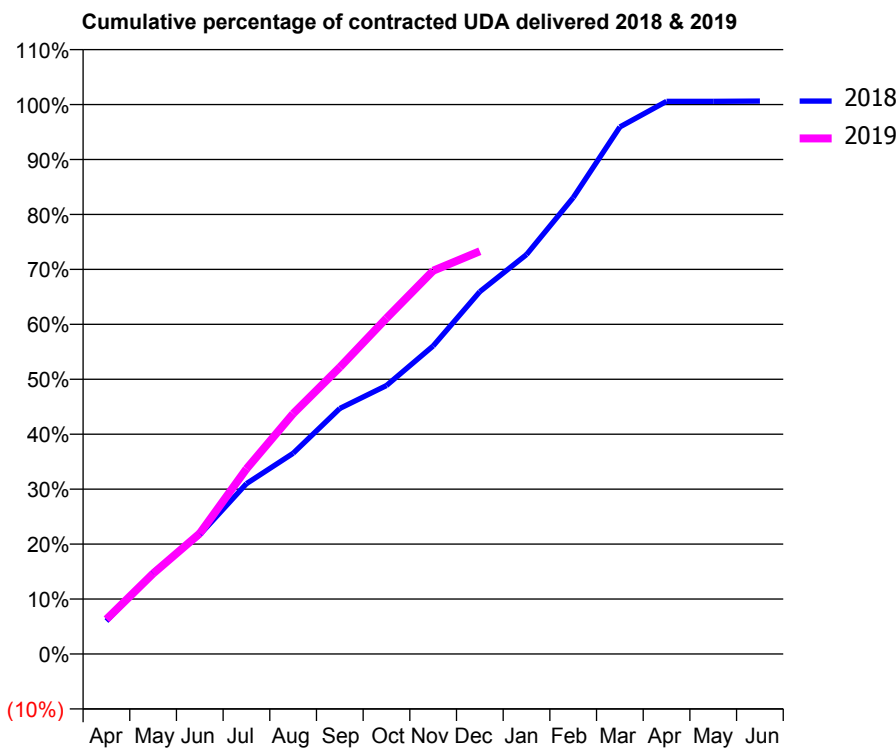
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,217       |
| Carry forward general activity (UDA)        | -50         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £269,536.95 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,999       |                               |
| Quarter ending March 2018           | 3,092       | ↑                             |
| Quarter ending June 2018            | 3,136       | →                             |
| Quarter ending September 2018       | 3,155       | →                             |
| Quarter ending December 2018        | 3,105       | ↓                             |
| <b>Variance since December 2017</b> | <b>3.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 493                               | 519   |
| May       | 1,221                             | 1,203 |
| June      | 1,785                             | 1,804 |
| July      | 2,548                             | 2,769 |
| August    | 3,001                             | 3,595 |
| September | 3,672                             | 4,289 |
| October   | 4,014                             | 5,023 |
| November  | 4,607                             | 5,731 |
| December  | 5,418                             | 6,023 |
| January   | 5,974                             |       |
| February  | 6,824                             |       |
| March     | 7,881                             |       |
| April     | 8,265                             |       |
| May       | 8,265                             |       |
| June      | 8,268                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 647         | 9.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 352      | 2,261       | 15.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 358      | 647         | 55.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 978      | 2,261       | 43.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 375      | 2,779       | 13.5%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 2,779       | 1.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 2,779       | 0.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

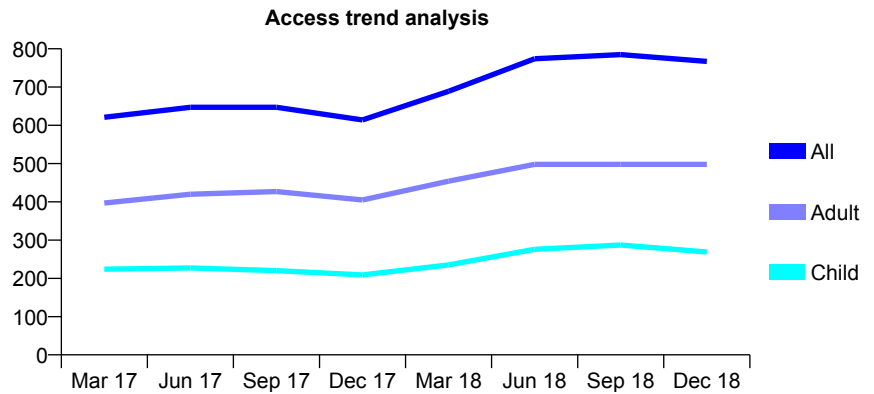
## Q58 - Vital Signs At a Glance Contract Report for 852872/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR RK VARMA  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,916      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £45,501.56 |

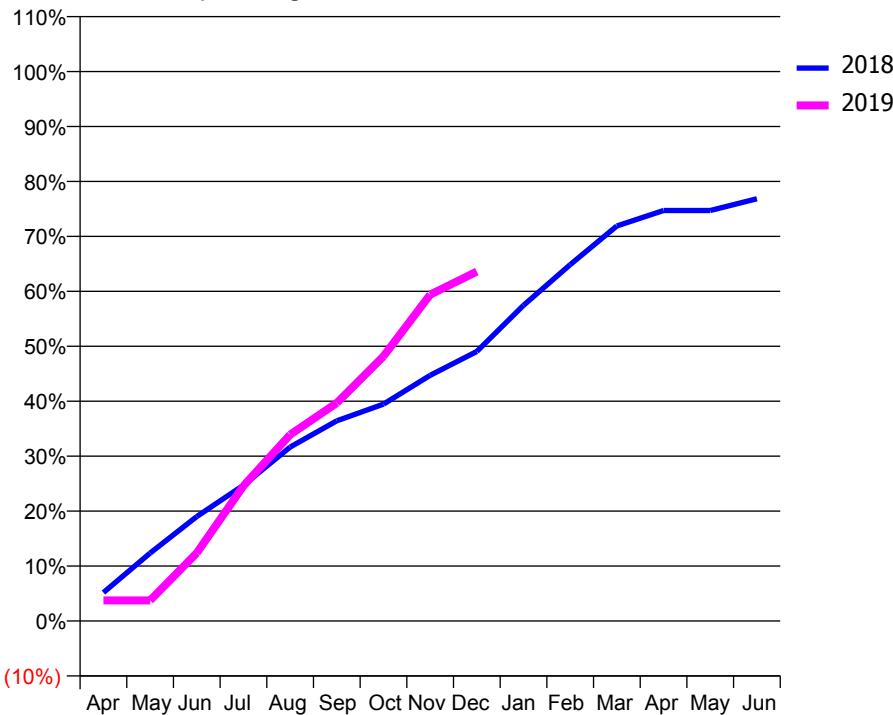
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 614          |                               |
| Quarter ending March 2018           | 689          | ↑                             |
| Quarter ending June 2018            | 774          | ↑                             |
| Quarter ending September 2018       | 785          | →                             |
| Quarter ending December 2018        | 767          | ↓                             |
| <b>Variance since December 2017</b> | <b>24.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 99                                | 72    |
| May       | 237                               | 72    |
| June      | 364                               | 237   |
| July      | 474                               | 471   |
| August    | 606                               | 650   |
| September | 698                               | 760   |
| October   | 756                               | 923   |
| November  | 857                               | 1,138 |
| December  | 940                               | 1,218 |
| January   | 1,101                             |       |
| February  | 1,243                             |       |
| March     | 1,377                             |       |
| April     | 1,431                             |       |
| May       | 1,431                             |       |
| June      | 1,472                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 387         | 6.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 24       | 517         | 4.6%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 219      | 387         | 56.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 287      | 517         | 55.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 41       | 822         | 5.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 822         | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 822         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

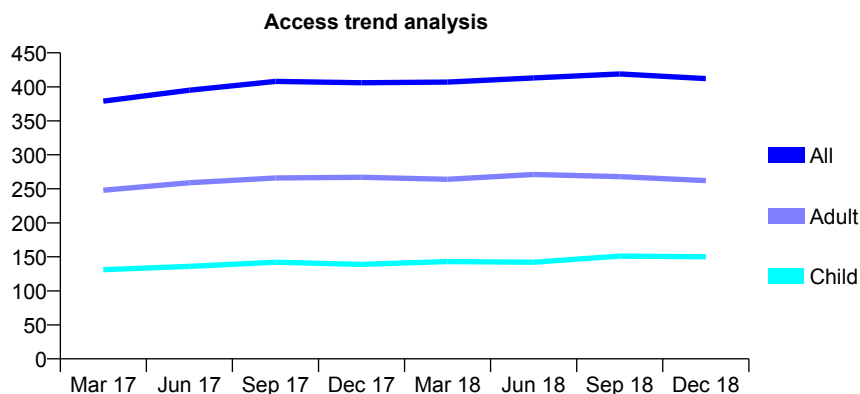
## Q58 - Vital Signs At a Glance Contract Report for 854336/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MRS N WATERFALL |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/06/2012      |
| Contract end date    |                 |

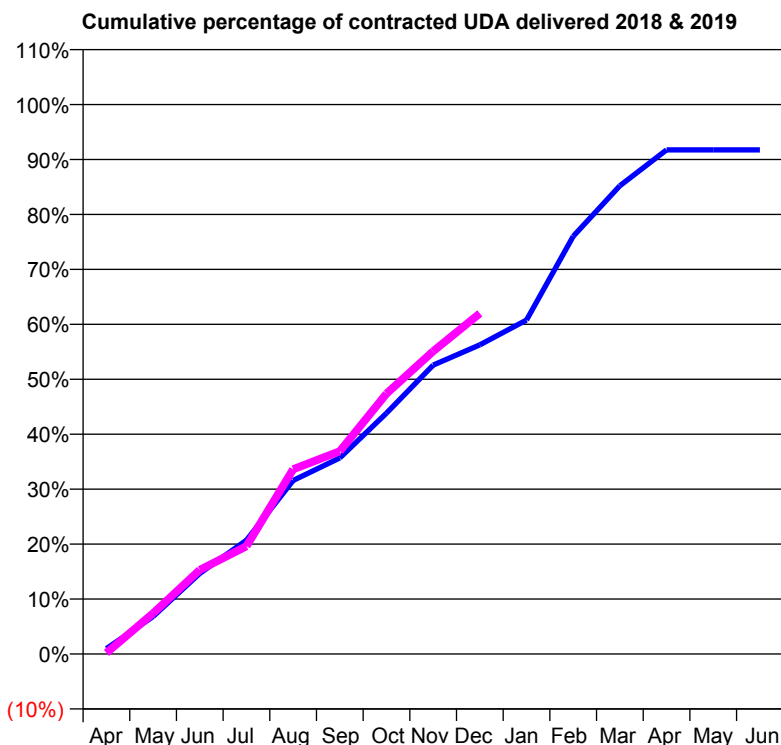
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 936        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £25,622.96 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 406         |                               |
| Quarter ending March 2018           | 407         | →                             |
| Quarter ending June 2018            | 413         | →                             |
| Quarter ending September 2018       | 419         | →                             |
| Quarter ending December 2018        | 412         | ↓                             |
| <b>Variance since December 2017</b> | <b>1.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 9                                 | 2    |
| May       | 64                                | 69   |
| June      | 137                               | 143  |
| July      | 194                               | 184  |
| August    | 296                               | 315  |
| September | 334                               | 345  |
| October   | 410                               | 443  |
| November  | 492                               | 516  |
| December  | 527                               | 580  |
| January   | 569                               |      |
| February  | 712                               |      |
| March     | 798                               |      |
| April     | 859                               |      |
| May       | 859                               |      |
| June      | 859                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 171         | 7.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 36       | 243         | 14.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 119      | 171         | 69.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 127      | 243         | 52.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 33       | 389         | 8.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 389         | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 389         | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



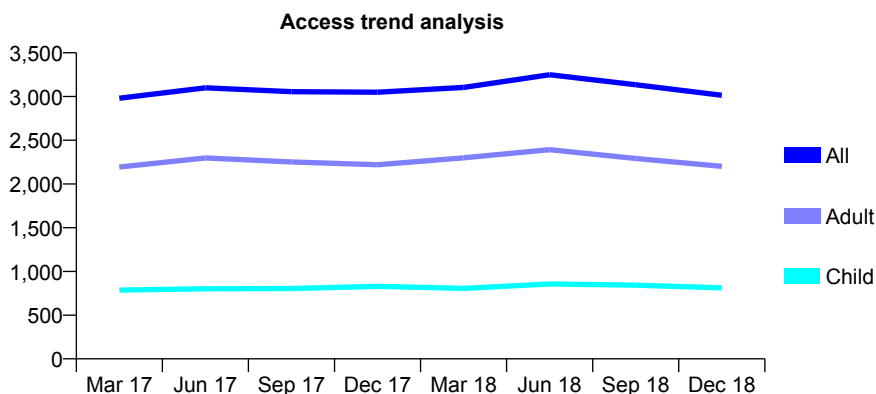
## Q58 - Vital Signs At a Glance Contract Report for 856177/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR PK BANERJEE |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/06/2012     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,446       |
| Carry forward general activity (UDA)        | -57         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £182,124.59 |

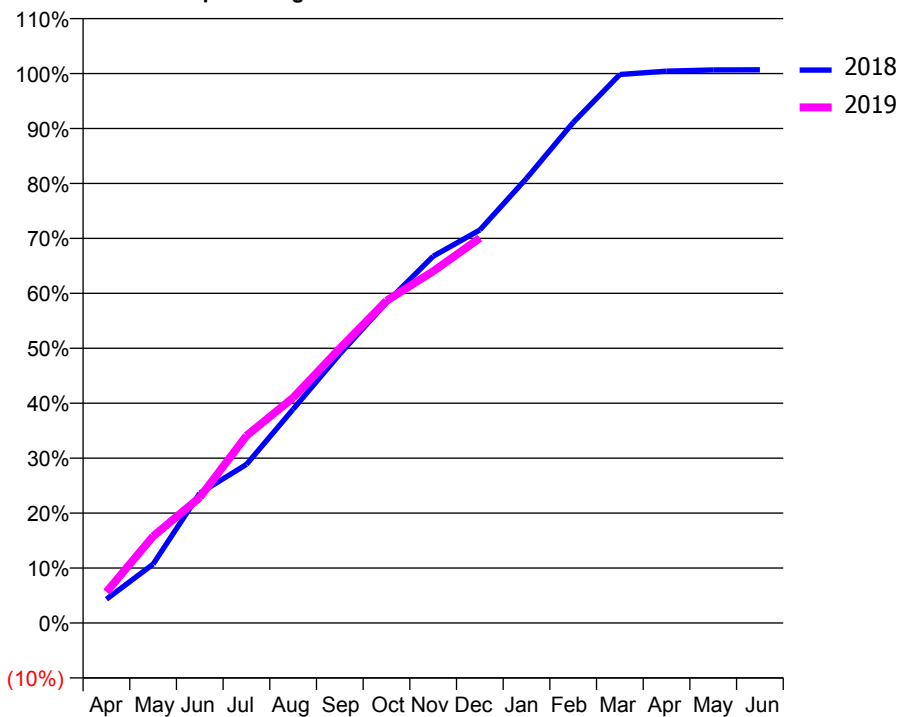
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,049         |                               |
| Quarter ending March 2018           | 3,105         | →                             |
| Quarter ending June 2018            | 3,249         | ↑                             |
| Quarter ending September 2018       | 3,135         | ↓                             |
| Quarter ending December 2018        | 3,014         | ↓                             |
| <b>Variance since December 2017</b> | <b>(1.1%)</b> | ↓                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 366                               | 476   |
| May       | 904                               | 1,333 |
| June      | 1,995                             | 1,932 |
| July      | 2,437                             | 2,878 |
| August    | 3,286                             | 3,462 |
| September | 4,136                             | 4,221 |
| October   | 4,924                             | 4,954 |
| November  | 5,638                             | 5,405 |
| December  | 6,040                             | 5,917 |
| January   | 6,834                             |       |
| February  | 7,693                             |       |
| March     | 8,430                             |       |
| April     | 8,483                             |       |
| May       | 8,500                             |       |
| June      | 8,503                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 805         | 5.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 268      | 2,021       | 13.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 224      | 805         | 27.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 516      | 2,021       | 25.5%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 225      | 2,777       | 8.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 2,777       | 1.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 2,777       | 1.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

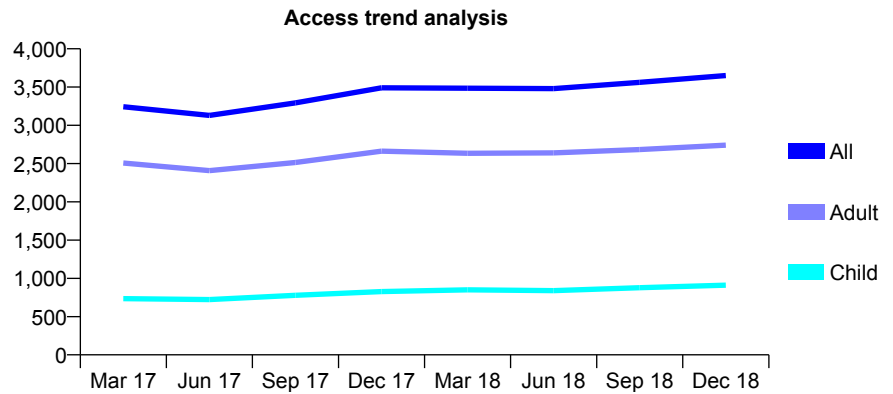
## Q58 - Vital Signs At a Glance Contract Report for 856177/0002 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR PK BANERJEE |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/06/2012     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,003      |
| Carry forward general activity (UDA)        | -91         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £223,652.34 |

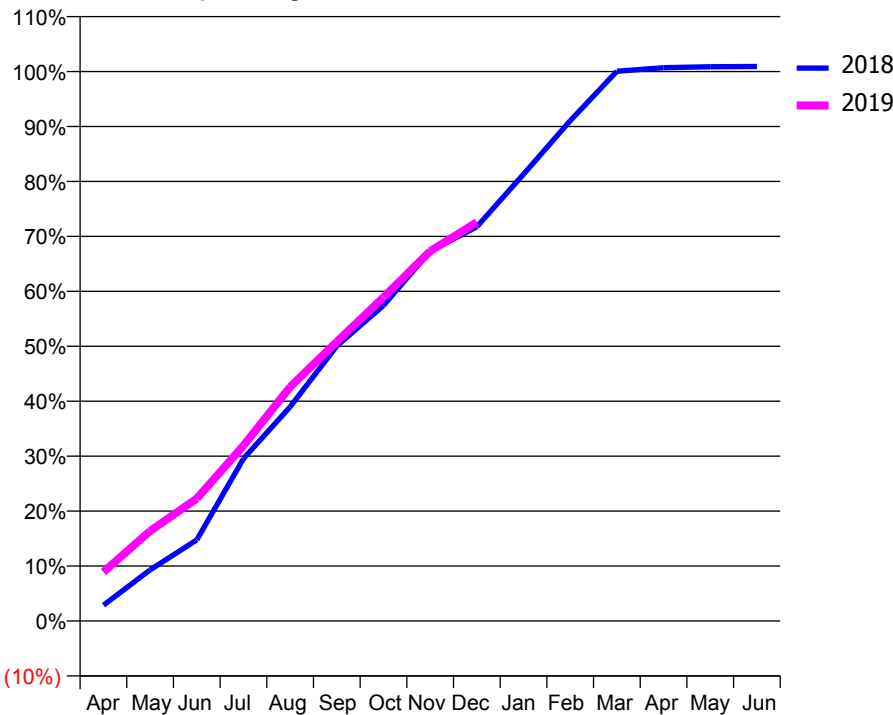
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,490       |                               |
| Quarter ending March 2018           | 3,485       | →                             |
| Quarter ending June 2018            | 3,479       | →                             |
| Quarter ending September 2018       | 3,561       | ↑                             |
| Quarter ending December 2018        | 3,650       | ↑                             |
| <b>Variance since December 2017</b> | <b>4.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 287                               | 891   |
| May       | 932                               | 1,640 |
| June      | 1,477                             | 2,230 |
| July      | 2,955                             | 3,193 |
| August    | 3,900                             | 4,262 |
| September | 5,006                             | 5,084 |
| October   | 5,744                             | 5,892 |
| November  | 6,732                             | 6,732 |
| December  | 7,177                             | 7,258 |
| January   | 8,133                             |       |
| February  | 9,107                             |       |
| March     | 10,007                            |       |
| April     | 10,073                            |       |
| May       | 10,089                            |       |
| June      | 10,094                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 897         | 7.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 266      | 2,341       | 11.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 288      | 897         | 32.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 653      | 2,341       | 27.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 317      | 3,203       | 9.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 3,203       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 3,203       | 1.2%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

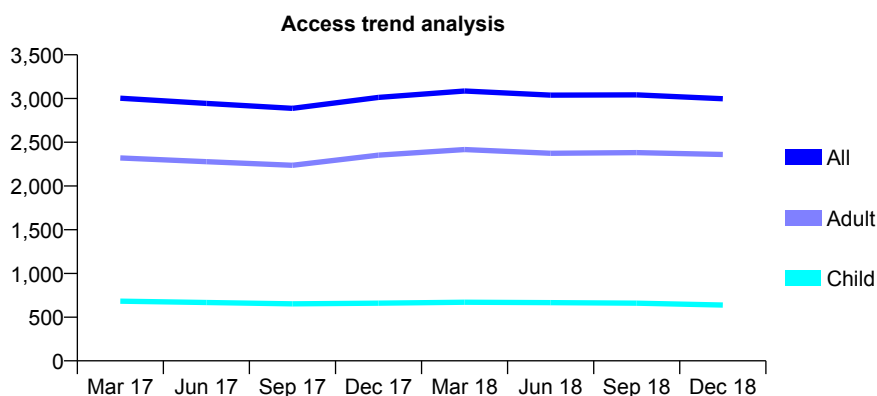
## Q58 - Vital Signs At a Glance Contract Report for 857661/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR L GRANHED |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

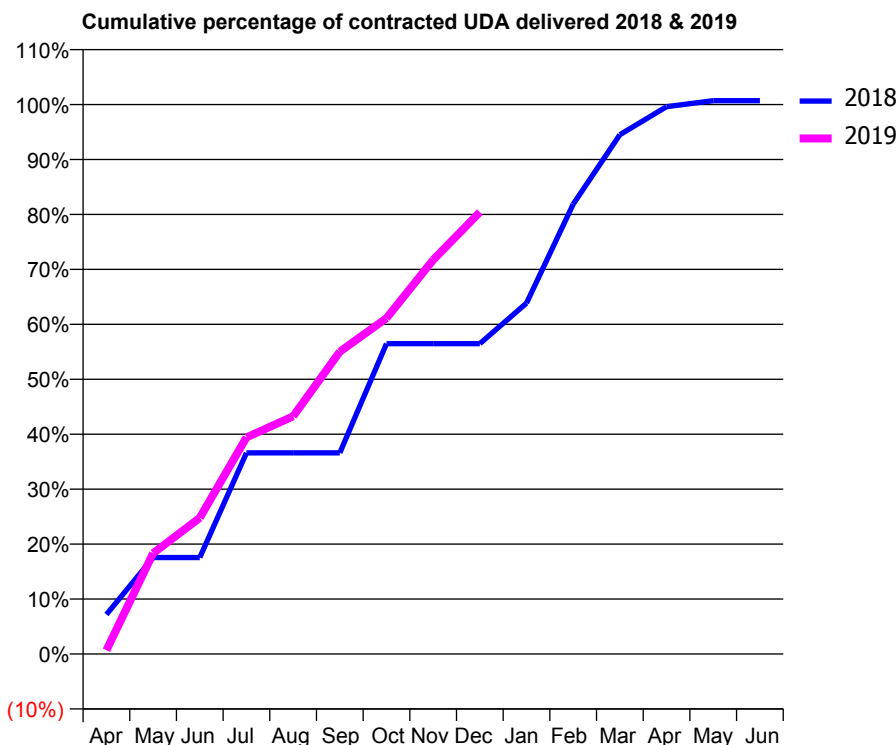
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,164       |
| Carry forward general activity (UDA)        | -43         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £159,175.24 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,012         |                               |
| Quarter ending March 2018           | 3,086         | ↑                             |
| Quarter ending June 2018            | 3,039         | ↓                             |
| Quarter ending September 2018       | 3,041         | →                             |
| Quarter ending December 2018        | 2,998         | ↓                             |
| <b>Variance since December 2017</b> | <b>(0.5%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 444                               | 43    |
| May       | 1,082                             | 1,129 |
| June      | 1,082                             | 1,528 |
| July      | 2,257                             | 2,431 |
| August    | 2,257                             | 2,667 |
| September | 2,257                             | 3,392 |
| October   | 3,482                             | 3,767 |
| November  | 3,482                             | 4,420 |
| December  | 3,482                             | 4,957 |
| January   | 3,936                             |       |
| February  | 5,047                             |       |
| March     | 5,825                             |       |
| April     | 6,139                             |       |
| May       | 6,208                             |       |
| June      | 6,208                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 687         | 5.2%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 219      | 2,455       | 8.9%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 468      | 687         | 68.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,515    | 2,455       | 61.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 164      | 2,904       | 5.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 2,904       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 2,904       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

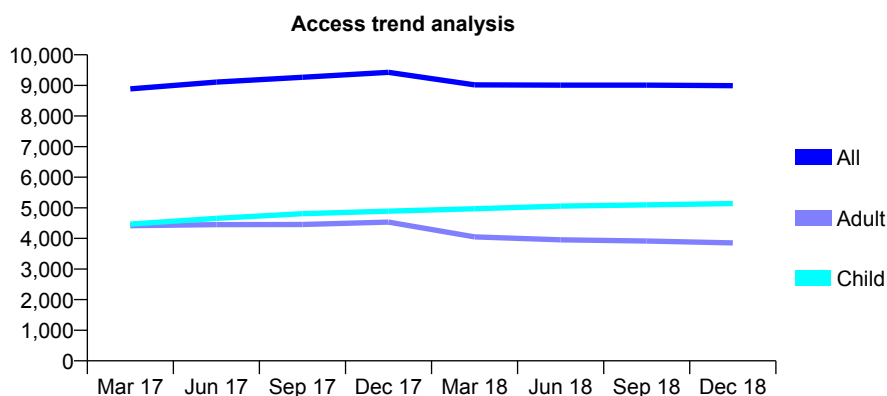
## Q58 - Vital Signs At a Glance Contract Report for 859559/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR S NASEEM  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

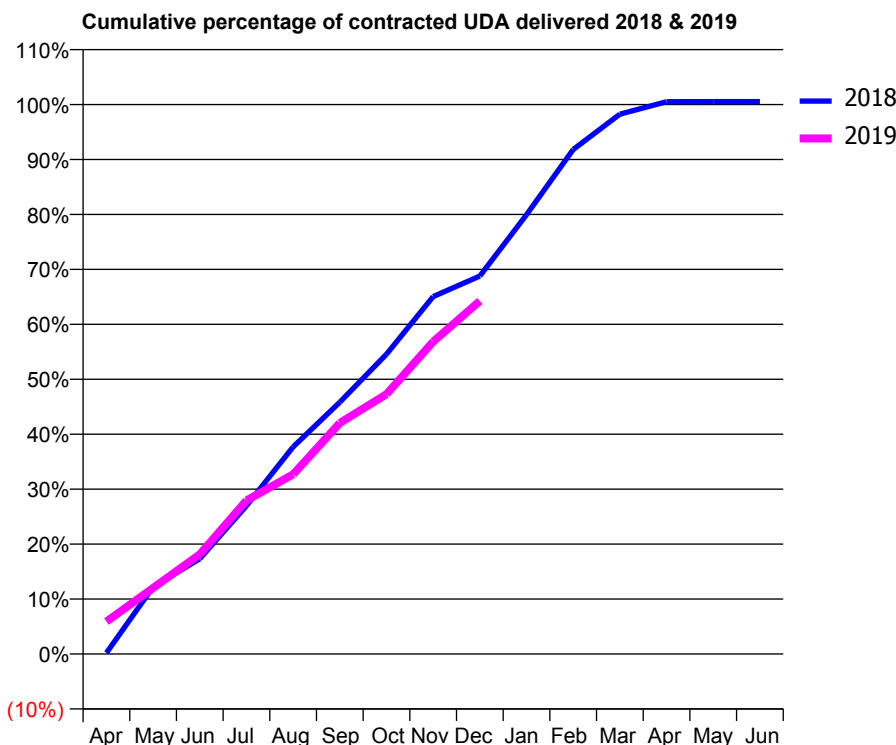
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,579      |
| Carry forward general activity (UDA)        | -95         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £515,175.58 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,426         |                               |
| Quarter ending March 2018           | 9,017         | ↓                             |
| Quarter ending June 2018            | 9,008         | →                             |
| Quarter ending September 2018       | 9,010         | →                             |
| Quarter ending December 2018        | 8,993         | →                             |
| <b>Variance since December 2017</b> | <b>(4.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 37                                | 1,099  |
| May       | 2,270                             | 2,233  |
| June      | 3,220                             | 3,371  |
| July      | 5,010                             | 5,194  |
| August    | 7,005                             | 6,073  |
| September | 8,514                             | 7,810  |
| October   | 10,137                            | 8,785  |
| November  | 12,084                            | 10,559 |
| December  | 12,781                            | 11,939 |
| January   | 14,851                            |        |
| February  | 17,058                            |        |
| March     | 18,255                            |        |
| April     | 18,671                            |        |
| May       | 18,675                            |        |
| June      | 18,675                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 287      | 5,380       | 5.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 243      | 2,259       | 10.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,154    | 5,380       | 58.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 997      | 2,259       | 44.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 430      | 7,313       | 5.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 7,313       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 7,313       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

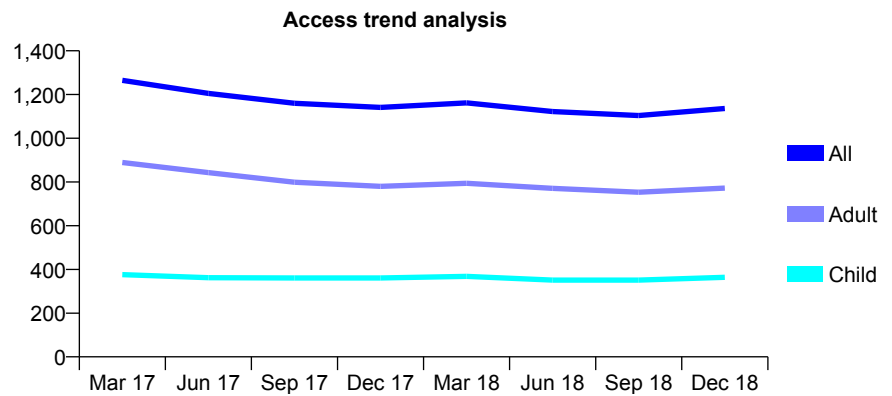
## Q58 - Vital Signs At a Glance Contract Report for 860328/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR A VORA    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 08/09/2011   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,330      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £97,812.61 |

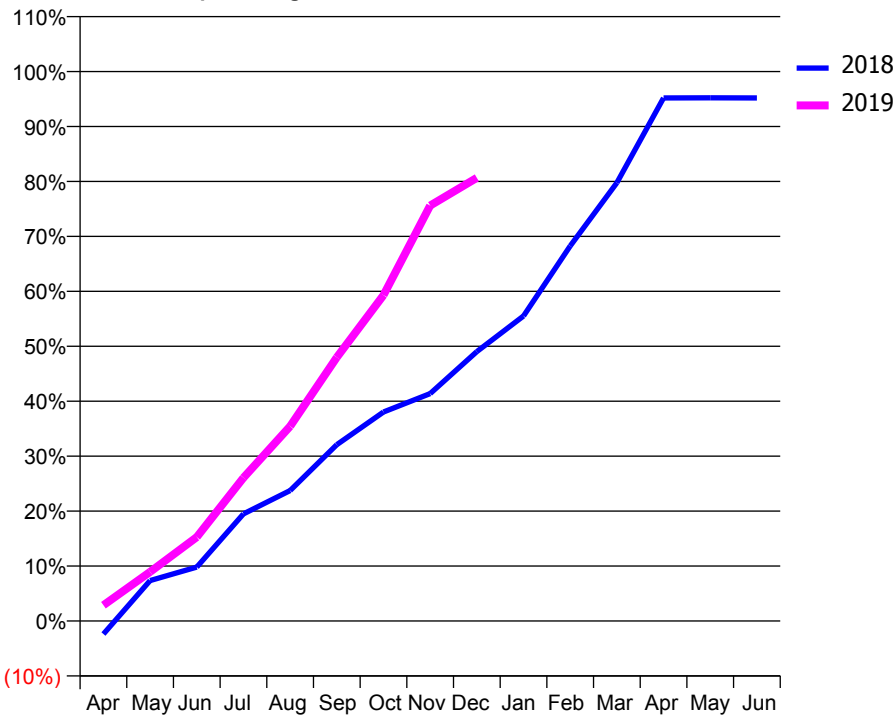
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,141         |                               |
| Quarter ending March 2018           | 1,162         | →                             |
| Quarter ending June 2018            | 1,122         | ↓                             |
| Quarter ending September 2018       | 1,104         | ↓                             |
| Quarter ending December 2018        | 1,136         | ↑                             |
| <b>Variance since December 2017</b> | <b>(0.4%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -80                               | 96    |
| May       | 245                               | 298   |
| June      | 327                               | 509   |
| July      | 650                               | 869   |
| August    | 791                               | 1,180 |
| September | 1,069                             | 1,598 |
| October   | 1,267                             | 1,974 |
| November  | 1,378                             | 2,517 |
| December  | 1,633                             | 2,686 |
| January   | 1,849                             |       |
| February  | 2,272                             |       |
| March     | 2,656                             |       |
| April     | 3,169                             |       |
| May       | 3,170                             |       |
| June      | 3,169                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 317         | 5.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 95       | 650         | 14.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 128      | 317         | 40.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 216      | 650         | 33.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 73       | 884         | 8.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 884         | 1.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 884         | 1.7%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

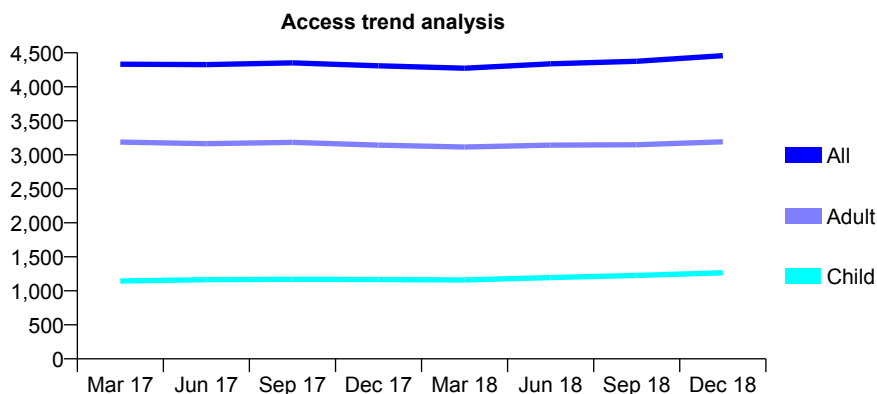
## Q58 - Vital Signs At a Glance Contract Report for 897833/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MISS MS CHOHAN |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 06/02/2013     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,904       |
| Carry forward general activity (UDA)        | -33         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £276,482.50 |

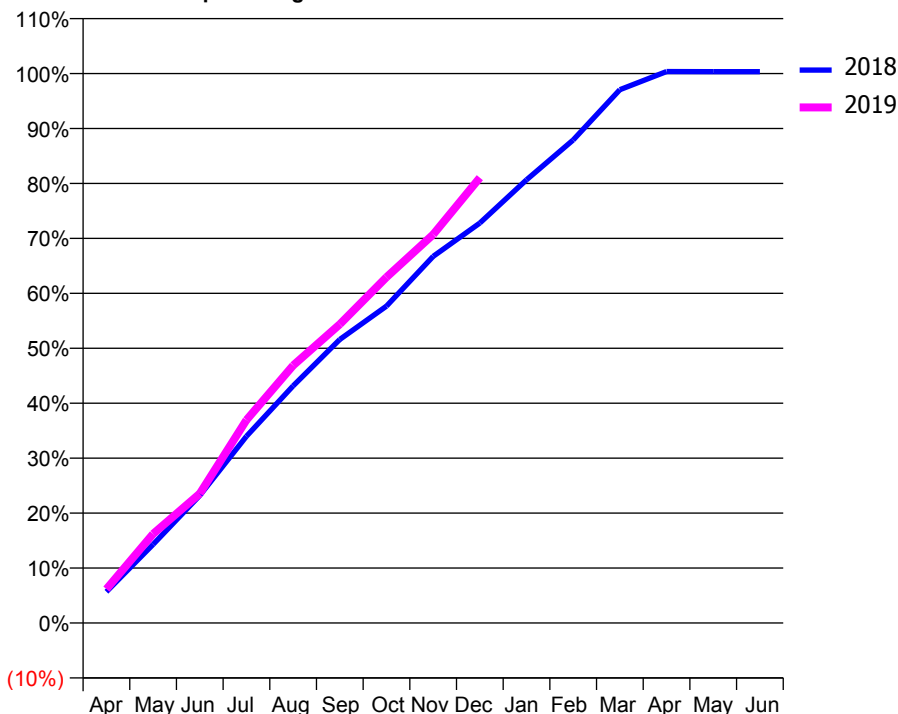
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,309       |                               |
| Quarter ending March 2018           | 4,274       | →                             |
| Quarter ending June 2018            | 4,338       | →                             |
| Quarter ending September 2018       | 4,376       | →                             |
| Quarter ending December 2018        | 4,457       | →                             |
| <b>Variance since December 2017</b> | <b>3.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 563                               | 612   |
| May       | 1,416                             | 1,607 |
| June      | 2,298                             | 2,334 |
| July      | 3,366                             | 3,660 |
| August    | 4,274                             | 4,643 |
| September | 5,110                             | 5,384 |
| October   | 5,713                             | 6,234 |
| November  | 6,608                             | 7,003 |
| December  | 7,210                             | 8,025 |
| January   | 7,987                             |       |
| February  | 8,706                             |       |
| March     | 9,613                             |       |
| April     | 9,939                             |       |
| May       | 9,936                             |       |
| June      | 9,937                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 99       | 1,493       | 6.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 380      | 3,355       | 11.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 965      | 1,493       | 64.6%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,731    | 3,355       | 51.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 401      | 4,676       | 8.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 4,676       | 0.9%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 4,676       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

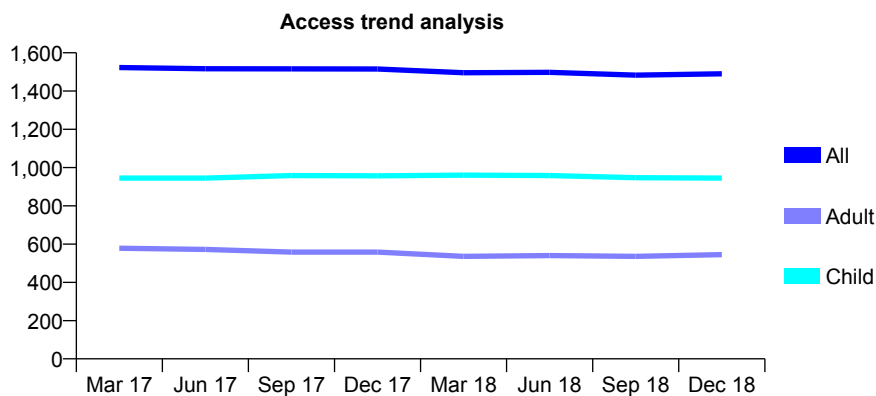
## Q58 - Vital Signs At a Glance Contract Report for 901563/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR ES BYRNE  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 10/03/2013   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,327      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £81,876.56 |

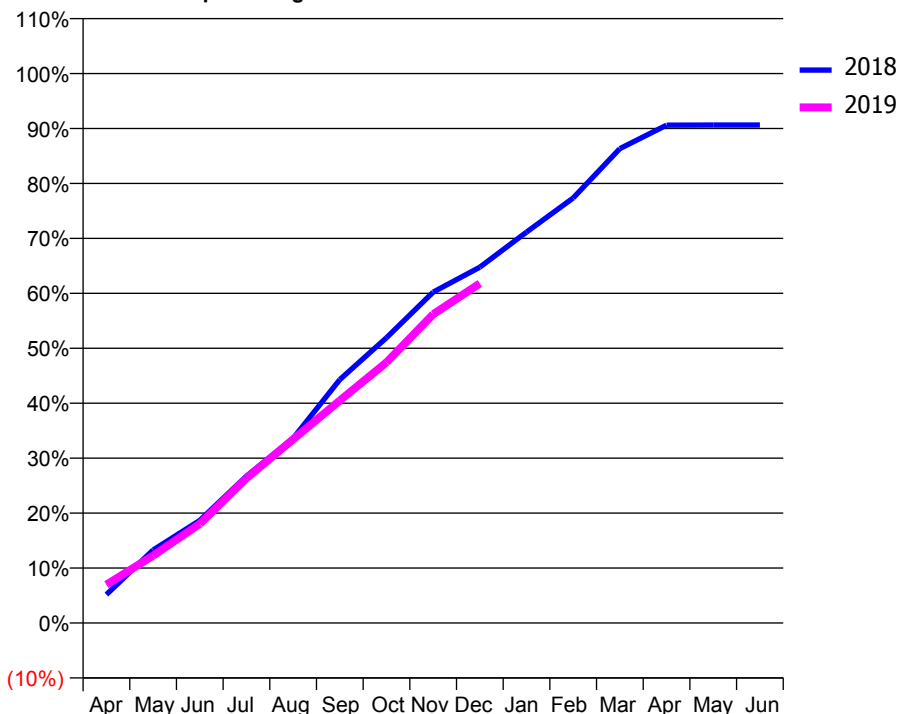
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,515         |                               |
| Quarter ending March 2018           | 1,496         | ↓                             |
| Quarter ending June 2018            | 1,498         | →                             |
| Quarter ending September 2018       | 1,483         | ↓                             |
| Quarter ending December 2018        | 1,490         | →                             |
| <b>Variance since December 2017</b> | <b>(1.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 172                               | 232   |
| May       | 442                               | 408   |
| June      | 621                               | 600   |
| July      | 890                               | 877   |
| August    | 1,118                             | 1,112 |
| September | 1,474                             | 1,347 |
| October   | 1,727                             | 1,578 |
| November  | 2,004                             | 1,870 |
| December  | 2,155                             | 2,056 |
| January   | 2,367                             |       |
| February  | 2,573                             |       |
| March     | 2,872                             |       |
| April     | 3,014                             |       |
| May       | 3,015                             |       |
| June      | 3,015                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 72       | 1,127       | 6.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 45       | 348         | 12.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 780      | 1,127       | 69.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 144      | 348         | 41.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 69       | 1,388       | 5.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,388       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 1,388       | 1.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

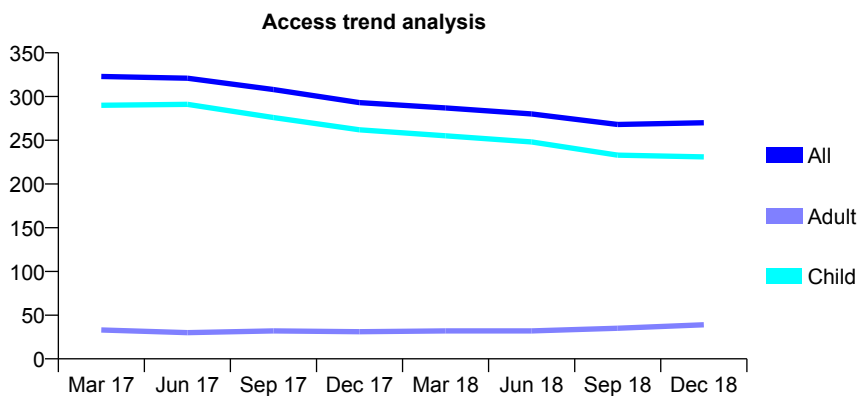
## Q58 - Vital Signs At a Glance Contract Report for 908312/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR CW LEWIS             |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

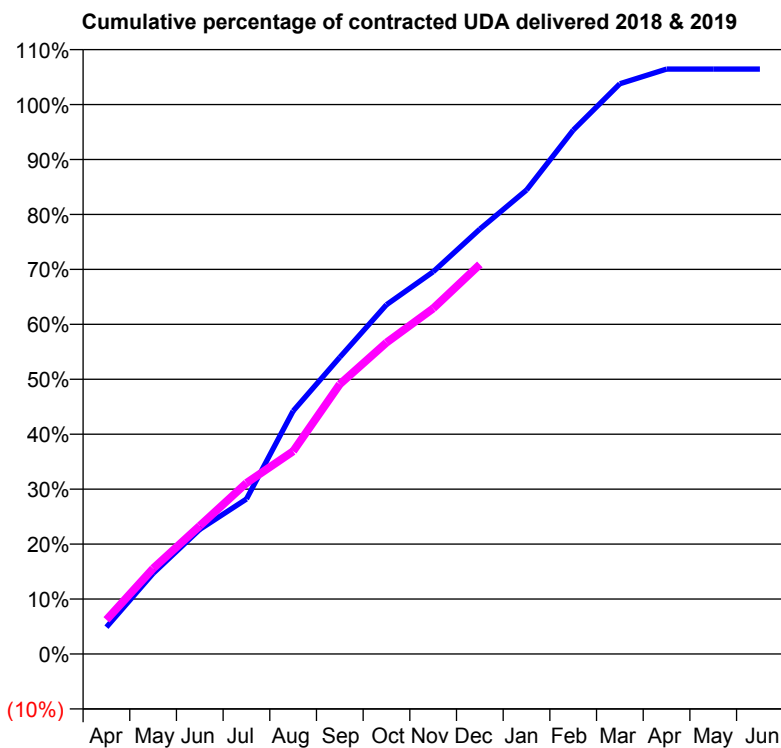
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 450        |
| Carry forward general activity (UDA)        | -9         |
| 18/19 Contracted orthodontic activity (UOA) | 871        |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £73,943.55 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 293           |                               |
| Quarter ending March 2018           | 287           | ↓                             |
| Quarter ending June 2018            | 280           | ↓                             |
| Quarter ending September 2018       | 268           | ↓                             |
| Quarter ending December 2018        | 270           | →                             |
| <b>Variance since December 2017</b> | <b>(7.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2018 | 2019 |
| April                             | 22   | 28   |
| May                               | 66   | 70   |
| June                              | 102  | 105  |
| July                              | 127  | 140  |
| August                            | 199  | 166  |
| September                         | 243  | 221  |
| October                           | 286  | 255  |
| November                          | 313  | 283  |
| December                          | 348  | 319  |
| January                           | 380  |      |
| February                          | 429  |      |
| March                             | 467  |      |
| April                             | 479  |      |
| May                               | 479  |      |
| June                              | 479  |      |

### QUALITY

|   | Quantity | Base Number | Contract     | AT    | Region | England |
|---|----------|-------------|--------------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 349         | 3.7%         | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 9           | <i>11.1%</i> | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 223      | 349         | 63.9%        | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4        | 9           | <i>44.4%</i> | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 266         | 0.0%         | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 266         | 0.0%         | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 266         | 1.5%         | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A          | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A          | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



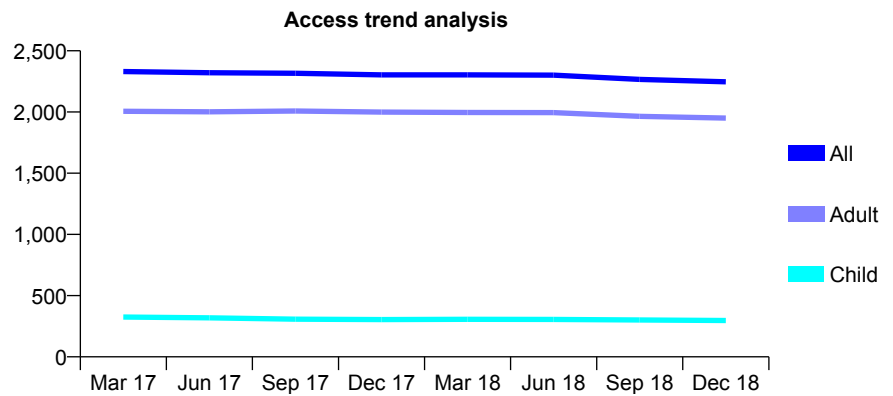
## Q58 - Vital Signs At a Glance Contract Report for 908681/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR AM MCGREGOR |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,292       |
| Carry forward general activity (UDA)        | 202         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £148,381.21 |

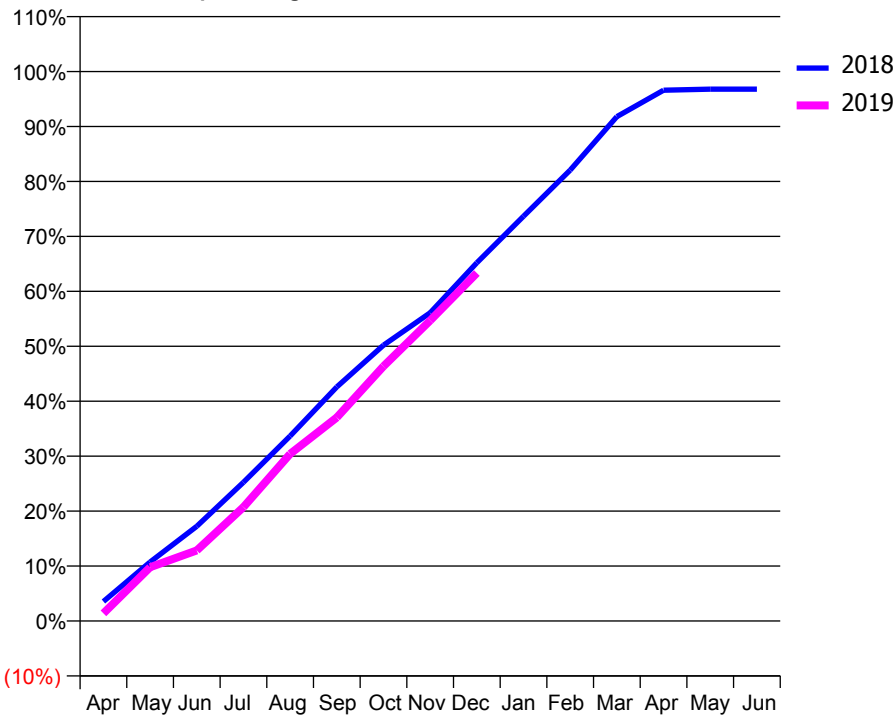
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,303         |                               |
| Quarter ending March 2018           | 2,303         | →                             |
| Quarter ending June 2018            | 2,301         | →                             |
| Quarter ending September 2018       | 2,266         | ↓                             |
| Quarter ending December 2018        | 2,247         | →                             |
| <b>Variance since December 2017</b> | <b>(2.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 224                               | 88    |
| May       | 675                               | 616   |
| June      | 1,085                             | 809   |
| July      | 1,589                             | 1,304 |
| August    | 2,118                             | 1,914 |
| September | 2,681                             | 2,331 |
| October   | 3,159                             | 2,916 |
| November  | 3,529                             | 3,441 |
| December  | 4,103                             | 3,984 |
| January   | 4,635                             |       |
| February  | 5,163                             |       |
| March     | 5,775                             |       |
| April     | 6,078                             |       |
| May       | 6,090                             |       |
| June      | 6,090                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 384         | 6.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 402      | 2,607       | 15.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 259      | 384         | 67.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,745    | 2,607       | 66.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 224      | 2,829       | 7.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 2,829       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 2,829       | 0.7%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

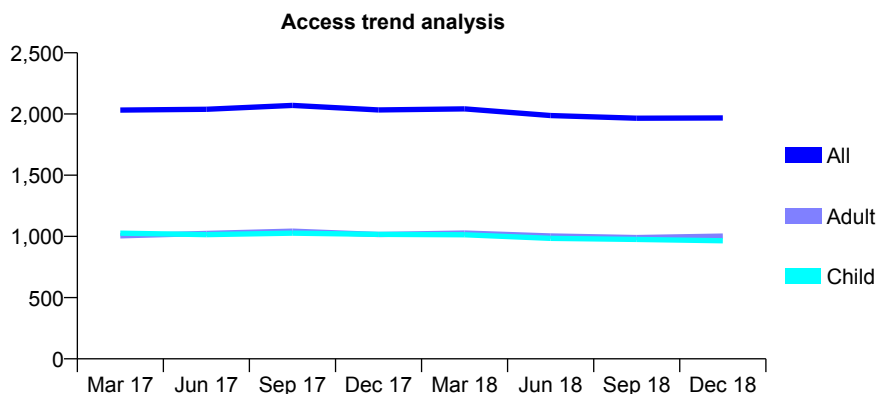
## Q58 - Vital Signs At a Glance Contract Report for 908916/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | Redbourn Dental Care |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,829       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £121,635.37 |

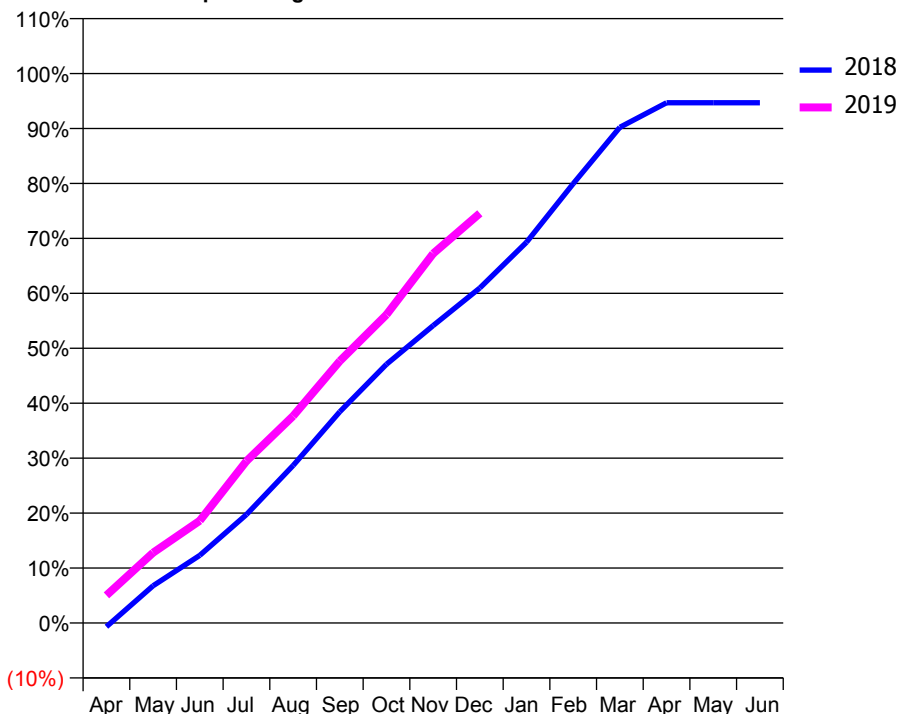
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,033         |                               |
| Quarter ending March 2018           | 2,042         | →                             |
| Quarter ending June 2018            | 1,988         | ↓                             |
| Quarter ending September 2018       | 1,966         | ↓                             |
| Quarter ending December 2018        | 1,968         | →                             |
| <b>Variance since December 2017</b> | <b>(3.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | -34   | 243   |
| May                               | 327   | 618   |
| June                              | 595   | 899   |
| July                              | 953   | 1,423 |
| August                            | 1,385 | 1,819 |
| September                         | 1,857 | 2,302 |
| October                           | 2,274 | 2,710 |
| November                          | 2,614 | 3,247 |
| December                          | 2,945 | 3,601 |
| January                           | 3,347 |       |
| February                          | 3,860 |       |
| March                             | 4,356 |       |
| April                             | 4,572 |       |
| May                               | 4,572 |       |
| June                              | 4,572 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 1,017       | 5.7%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 98       | 906         | 10.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 611      | 1,017       | 60.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 496      | 906         | 54.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 89       | 1,832       | 4.9%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,832       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 1,832       | 0.7%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

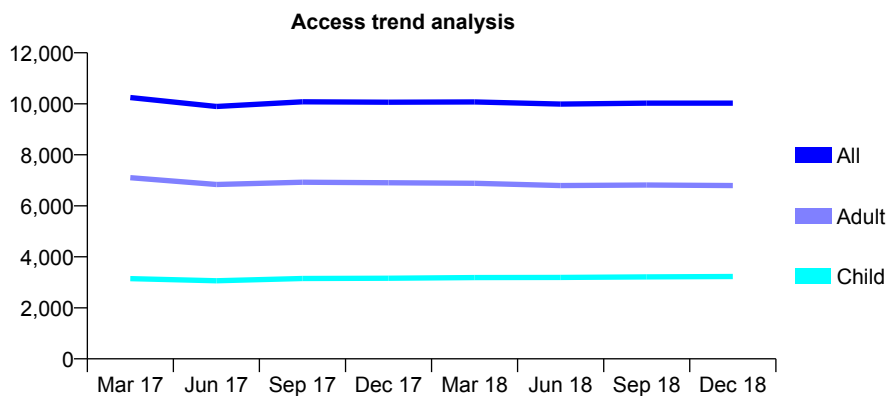
## Q58 - Vital Signs At a Glance Contract Report for 910651/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR GR EVANS  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

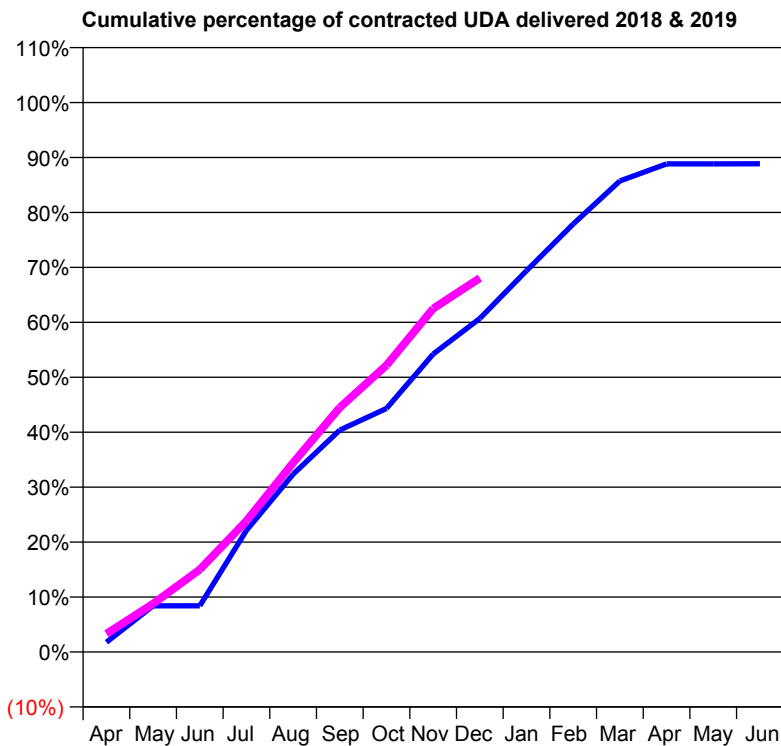
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,428      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £553,760.95 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 10,065        |                               |
| Quarter ending March 2018           | 10,072        | →                             |
| Quarter ending June 2018            | 9,989         | →                             |
| Quarter ending September 2018       | 10,028        | →                             |
| Quarter ending December 2018        | 10,025        | →                             |
| <b>Variance since December 2017</b> | <b>(0.4%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 398                               | 742    |
| May       | 1,888                             | 1,972  |
| June      | 1,888                             | 3,367  |
| July      | 4,964                             | 5,354  |
| August    | 7,260                             | 7,727  |
| September | 9,058                             | 9,982  |
| October   | 9,940                             | 11,704 |
| November  | 12,160                            | 14,018 |
| December  | 13,616                            | 15,263 |
| January   | 15,566                            |        |
| February  | 17,468                            |        |
| March     | 19,228                            |        |
| April     | 19,924                            |        |
| May       | 19,925                            |        |
| June      | 19,926                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 221      | 3,503       | 6.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 682      | 5,878       | 11.6%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,039    | 3,503       | 58.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,704    | 5,878       | 46.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 520      | 8,435       | 6.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 8,435       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 133      | 8,435       | 1.6%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

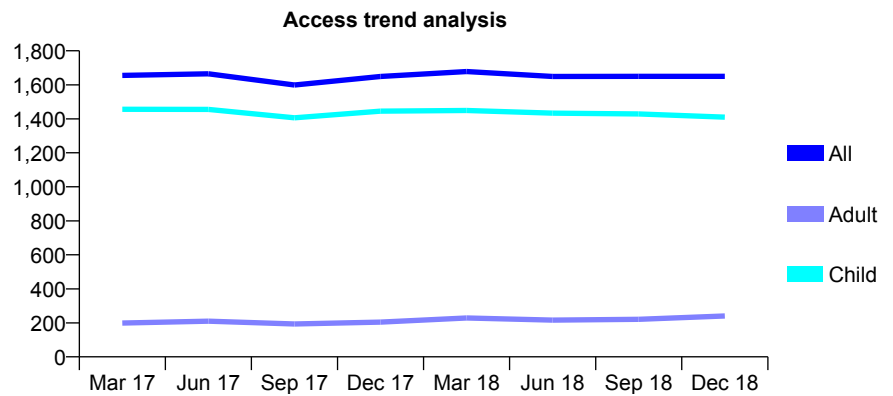
## Q58 - Vital Signs At a Glance Contract Report for 911631/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR V RAWAL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,580      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £50,848.28 |

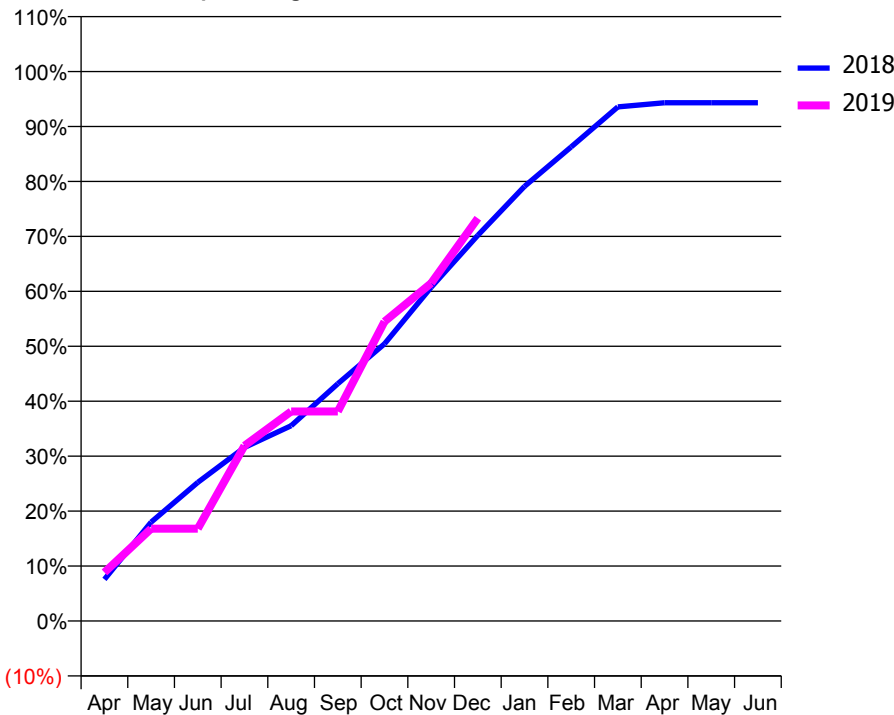
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,649       |                               |
| Quarter ending March 2018           | 1,678       | →                             |
| Quarter ending June 2018            | 1,649       | ↓                             |
| Quarter ending September 2018       | 1,650       | →                             |
| Quarter ending December 2018        | 1,650       | →                             |
| <b>Variance since December 2017</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 196                               | 228   |
| May       | 464                               | 433   |
| June      | 651                               | 433   |
| July      | 815                               | 823   |
| August    | 917                               | 984   |
| September | 1,114                             | 984   |
| October   | 1,301                             | 1,406 |
| November  | 1,567                             | 1,586 |
| December  | 1,811                             | 1,891 |
| January   | 2,041                             |       |
| February  | 2,226                             |       |
| March     | 2,414                             |       |
| April     | 2,433                             |       |
| May       | 2,433                             |       |
| June      | 2,433                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 1,484       | 4.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 60          | 3.3%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 794      | 1,484       | 53.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 28       | 60          | 46.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 74       | 1,527       | 4.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,527       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 1,527       | 0.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

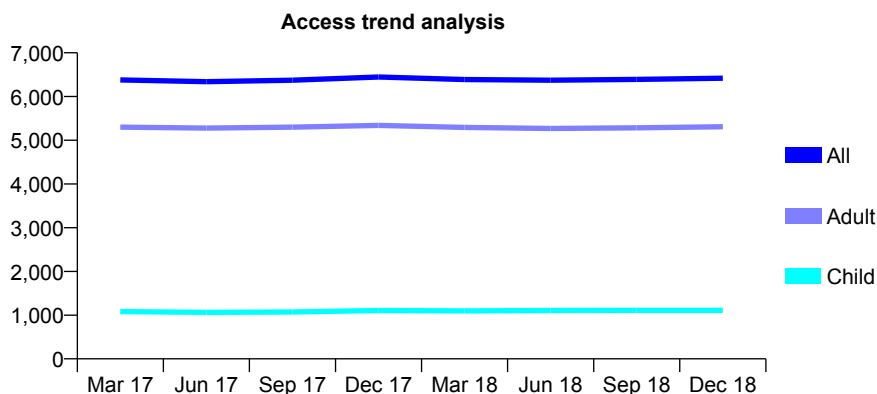
## Q58 - Vital Signs At a Glance Contract Report for 917125/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Facial Aesthetic (UK) Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

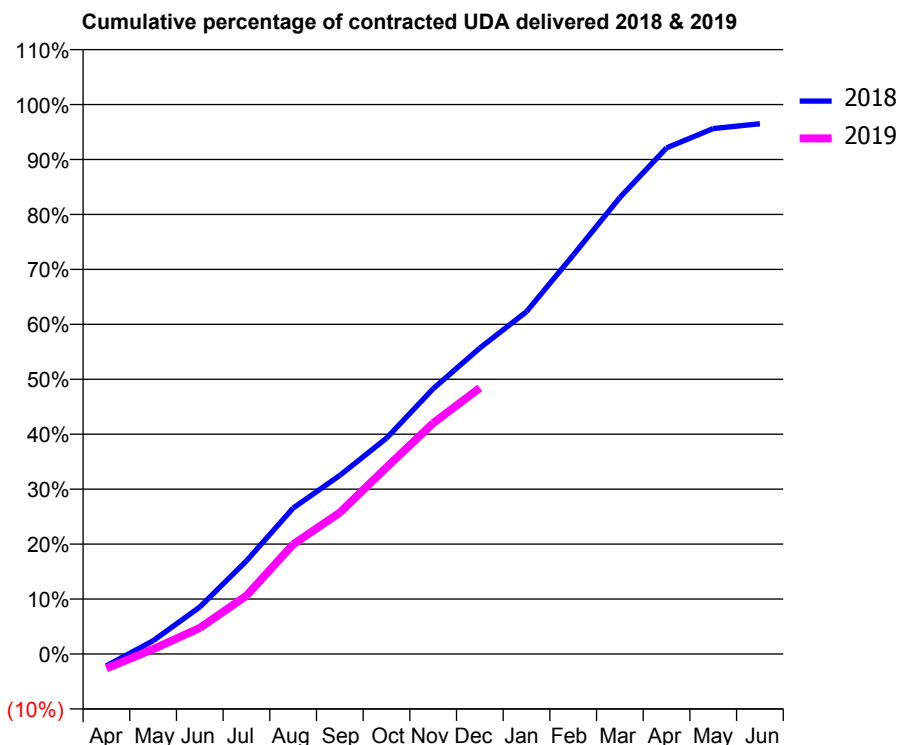
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,239      |
| Carry forward general activity (UDA)        | 882         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £627,618.25 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,445         |                               |
| Quarter ending March 2018           | 6,388         | →                             |
| Quarter ending June 2018            | 6,373         | →                             |
| Quarter ending September 2018       | 6,392         | →                             |
| Quarter ending December 2018        | 6,418         | →                             |
| <b>Variance since December 2017</b> | <b>(0.4%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -546                              | -664   |
| May       | 611                               | 223    |
| June      | 2,156                             | 1,200  |
| July      | 4,278                             | 2,680  |
| August    | 6,703                             | 5,038  |
| September | 8,202                             | 6,494  |
| October   | 9,911                             | 8,571  |
| November  | 12,184                            | 10,606 |
| December  | 14,052                            | 12,224 |
| January   | 15,724                            |        |
| February  | 18,321                            |        |
| March     | 20,969                            |        |
| April     | 23,248                            |        |
| May       | 24,137                            |        |
| June      | 24,356                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 1,121       | 6.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 605      | 5,176       | 11.7%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 631      | 1,121       | 56.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,033    | 5,176       | 58.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 186      | 5,267       | 3.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 77       | 5,267       | 1.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 53       | 5,267       | 1.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

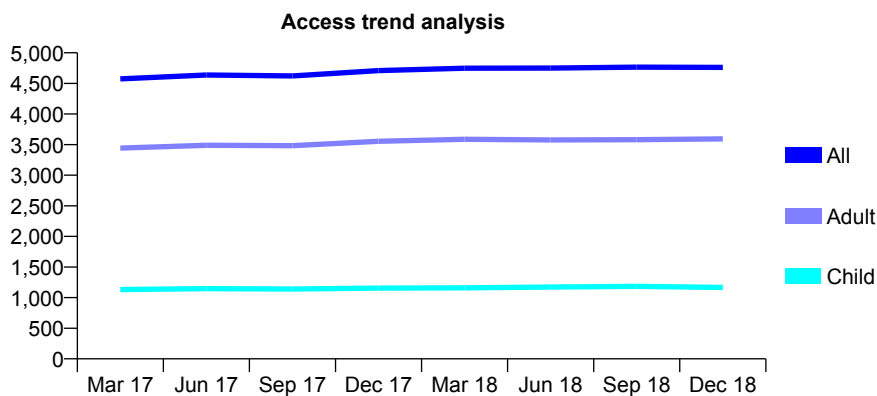
## Q58 - Vital Signs At a Glance Contract Report for 917524/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR MA WATTS  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,310      |
| Carry forward general activity (UDA)        | -54         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £435,277.80 |

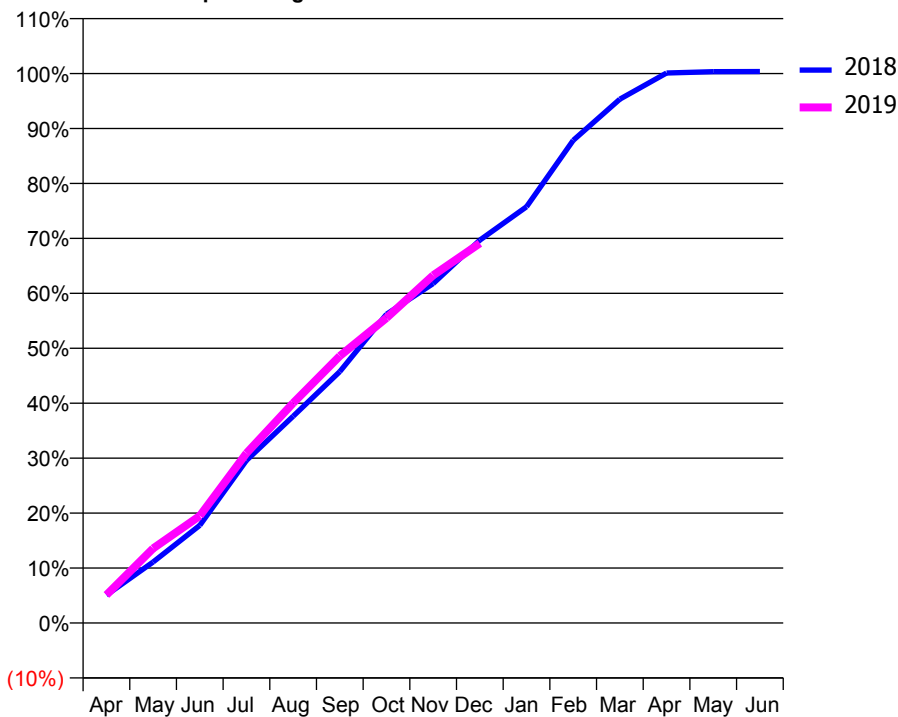
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,709       |                               |
| Quarter ending March 2018           | 4,749       | →                             |
| Quarter ending June 2018            | 4,750       | →                             |
| Quarter ending September 2018       | 4,766       | →                             |
| Quarter ending December 2018        | 4,761       | →                             |
| <b>Variance since December 2017</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 779                               | 782    |
| May       | 1,700                             | 2,079  |
| June      | 2,722                             | 2,984  |
| July      | 4,531                             | 4,732  |
| August    | 5,760                             | 6,129  |
| September | 7,005                             | 7,438  |
| October   | 8,604                             | 8,500  |
| November  | 9,459                             | 9,688  |
| December  | 10,669                            | 10,580 |
| January   | 11,597                            |        |
| February  | 13,448                            |        |
| March     | 14,596                            |        |
| April     | 15,324                            |        |
| May       | 15,362                            |        |
| June      | 15,365                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 105      | 1,104       | 9.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 440      | 2,854       | 15.4%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 431      | 1,104       | 39.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 970      | 2,854       | 34.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 344      | 3,687       | 9.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 3,687       | 0.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 93       | 3,687       | 2.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

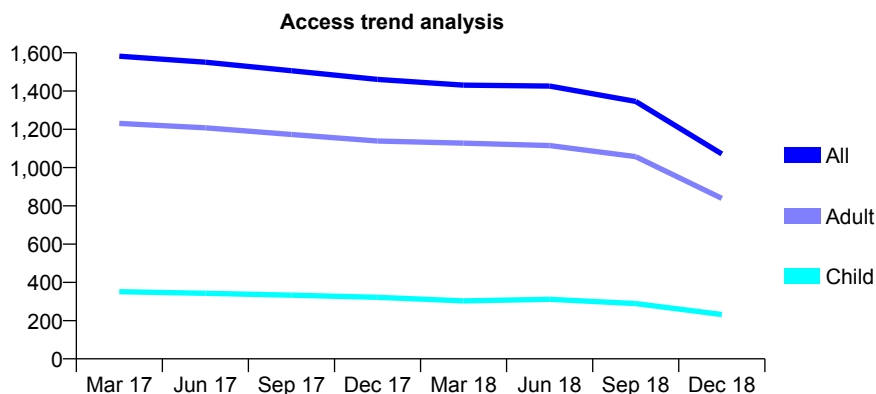
## Q58 - Vital Signs At a Glance Contract Report for 927309/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Galley Hill Dental Surgery |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    | 31/08/2018                 |

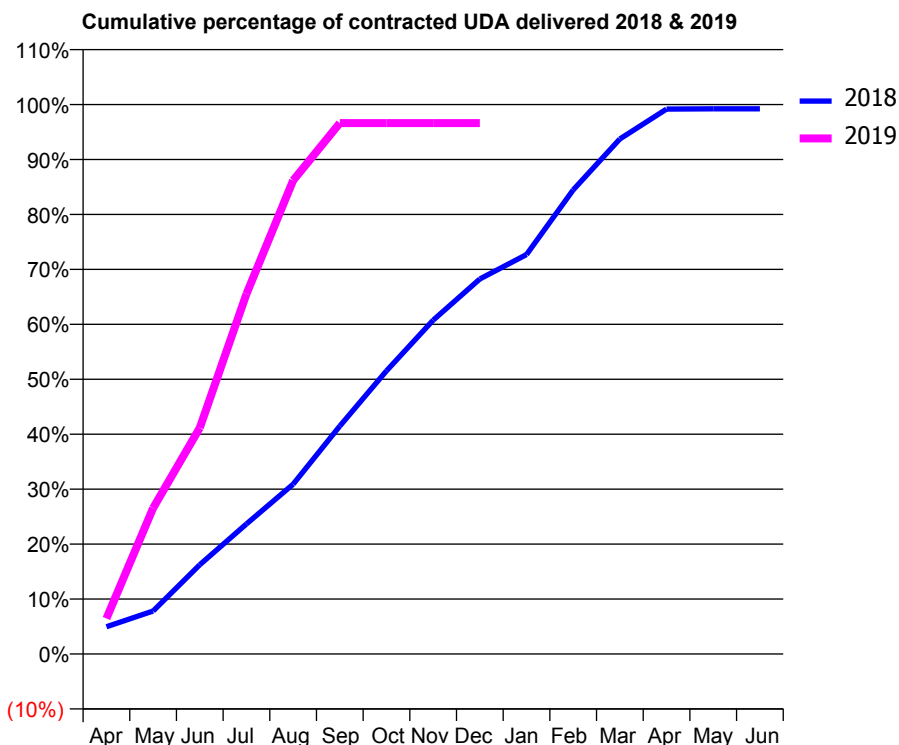
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,292      |
| Carry forward general activity (UDA)        | 42         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £57,164.50 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 1,461          |                               |
| Quarter ending March 2018           | 1,431          | ↓                             |
| Quarter ending June 2018            | 1,426          | →                             |
| Quarter ending September 2018       | 1,346          | ↓                             |
| Quarter ending December 2018        | 1,071          | ↓                             |
| <b>Variance since December 2017</b> | <b>(26.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 272                               | 148   |
| May       | 431                               | 609   |
| June      | 893                               | 944   |
| July      | 1,302                             | 1,502 |
| August    | 1,699                             | 1,976 |
| September | 2,282                             | 2,214 |
| October   | 2,835                             | 2,214 |
| November  | 3,342                             | 2,214 |
| December  | 3,754                             | 2,214 |
| January   | 3,998                             |       |
| February  | 4,646                             |       |
| March     | 5,156                             |       |
| April     | 5,454                             |       |
| May       | 5,457                             |       |
| June      | 5,457                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 202         | 4.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 73       | 761         | 9.6%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 118      | 202         | 58.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 484      | 761         | 63.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 47       | 880         | 5.3%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 880         | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 880         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

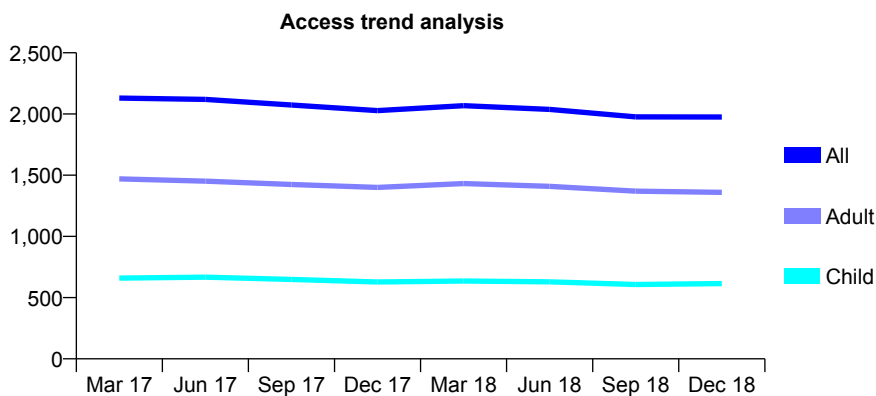
## Q58 - Vital Signs At a Glance Contract Report for 927384/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR M SHAH    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

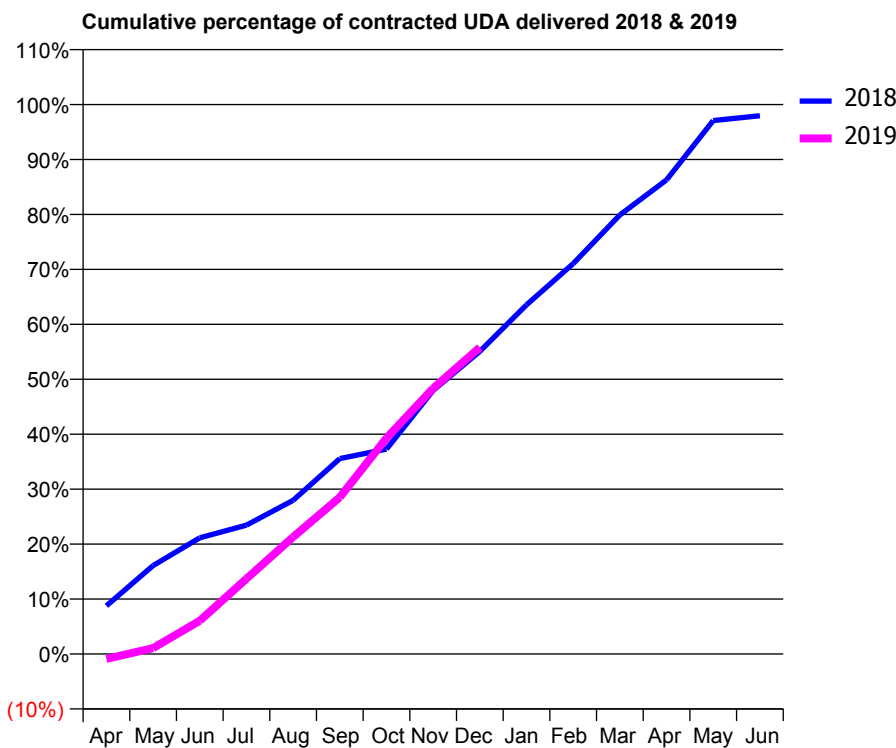
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,266       |
| Carry forward general activity (UDA)        | 128         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £167,523.86 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,028         |                               |
| Quarter ending March 2018           | 2,068         | →                             |
| Quarter ending June 2018            | 2,038         | ↓                             |
| Quarter ending September 2018       | 1,977         | ↓                             |
| Quarter ending December 2018        | 1,975         | →                             |
| <b>Variance since December 2017</b> | <b>(2.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 550                               | -57   |
| May       | 1,008                             | 68    |
| June      | 1,326                             | 379   |
| July      | 1,470                             | 859   |
| August    | 1,752                             | 1,334 |
| September | 2,228                             | 1,788 |
| October   | 2,337                             | 2,463 |
| November  | 3,006                             | 3,030 |
| December  | 3,451                             | 3,497 |
| January   | 3,981                             |       |
| February  | 4,452                             |       |
| March     | 5,006                             |       |
| April     | 5,406                             |       |
| May       | 6,083                             |       |
| June      | 6,137                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 645         | 3.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 163      | 1,336       | 12.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 384      | 645         | 59.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 615      | 1,336       | 46.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 130      | 1,597       | 8.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,597       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 1,597       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



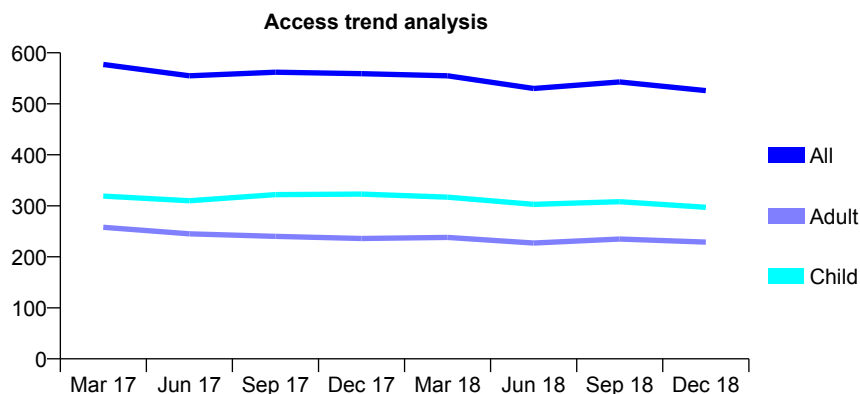
## Q58 - Vital Signs At a Glance Contract Report for 927473/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MISS PE PRICE |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 02/10/2013    |
| Contract end date    |               |

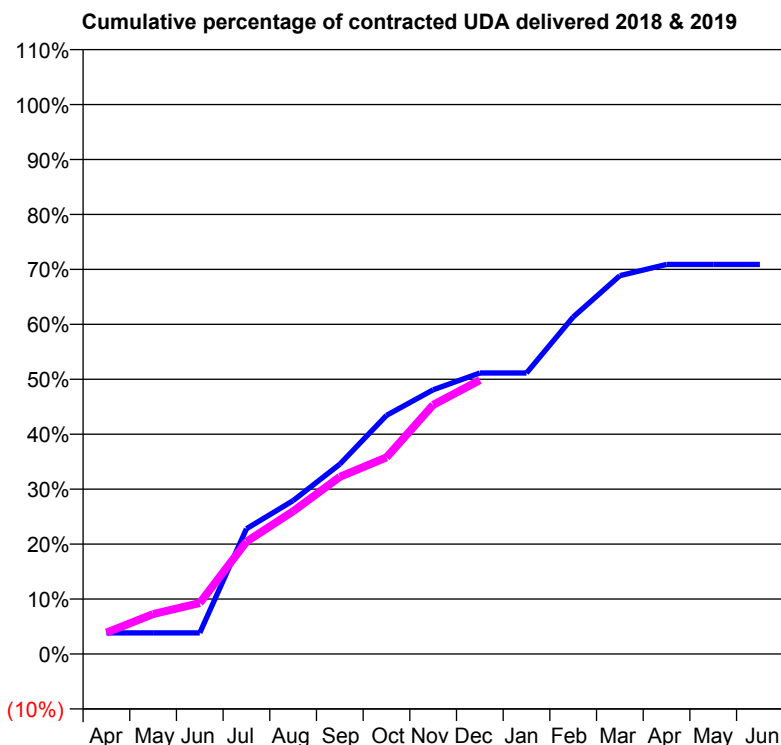
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,500      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £31,417.25 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 559           |                               |
| Quarter ending March 2018           | 555           | →                             |
| Quarter ending June 2018            | 530           | ↓                             |
| Quarter ending September 2018       | 543           | ↑                             |
| Quarter ending December 2018        | 526           | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |      |
|-----------------------------------|-------|------|
| Month                             | 2018  | 2019 |
| April                             | 58    | 58   |
| May                               | 58    | 109  |
| June                              | 58    | 139  |
| July                              | 342   | 307  |
| August                            | 419   | 390  |
| September                         | 518   | 484  |
| October                           | 651   | 537  |
| November                          | 721   | 680  |
| December                          | 767   | 747  |
| January                           | 767   |      |
| February                          | 920   |      |
| March                             | 1,033 |      |
| April                             | 1,063 |      |
| May                               | 1,063 |      |
| June                              | 1,063 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 339         | 6.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 20       | 191         | 10.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 222      | 339         | 65.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 111      | 191         | 58.1%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 27       | 502         | 5.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 502         | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 502         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

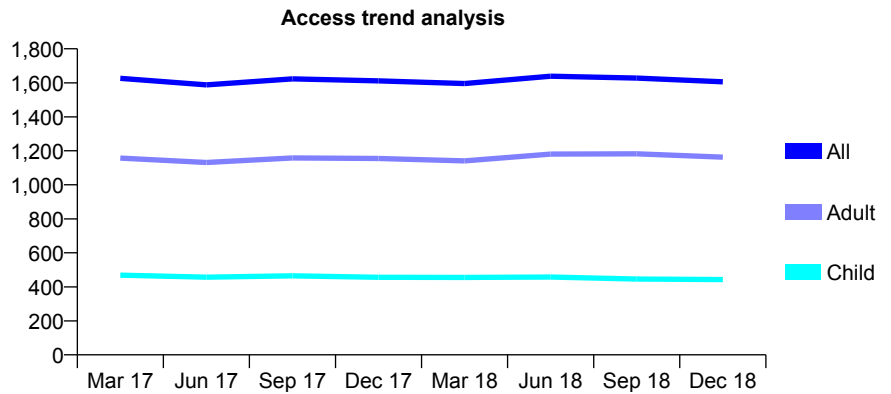
## Q58 - Vital Signs At a Glance Contract Report for 935522/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | MISS P ABDOLLAHI |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 3,914       |
| Carry forward general activity (UDA)        | -2          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £101,925.50 |

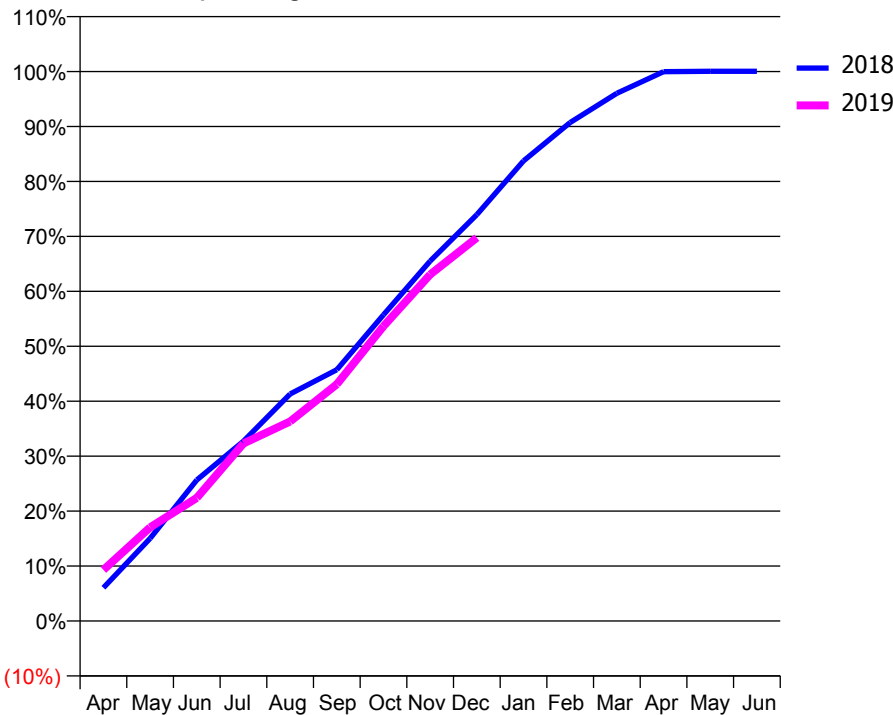
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,611         |                               |
| Quarter ending March 2018           | 1,596         | →                             |
| Quarter ending June 2018            | 1,639         | ↑                             |
| Quarter ending September 2018       | 1,628         | →                             |
| Quarter ending December 2018        | 1,606         | ↓                             |
| <b>Variance since December 2017</b> | <b>(0.3%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 237                               | 364   |
| May       | 588                               | 667   |
| June      | 1,005                             | 877   |
| July      | 1,281                             | 1,265 |
| August    | 1,617                             | 1,421 |
| September | 1,790                             | 1,686 |
| October   | 2,181                             | 2,100 |
| November  | 2,564                             | 2,468 |
| December  | 2,895                             | 2,731 |
| January   | 3,277                             |       |
| February  | 3,551                             |       |
| March     | 3,759                             |       |
| April     | 3,913                             |       |
| May       | 3,916                             |       |
| June      | 3,916                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 392         | 5.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 129      | 1,077       | 12.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 189      | 392         | 48.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 483      | 1,077       | 44.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 83       | 1,374       | 6.0%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,374       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 1,374       | 0.7%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

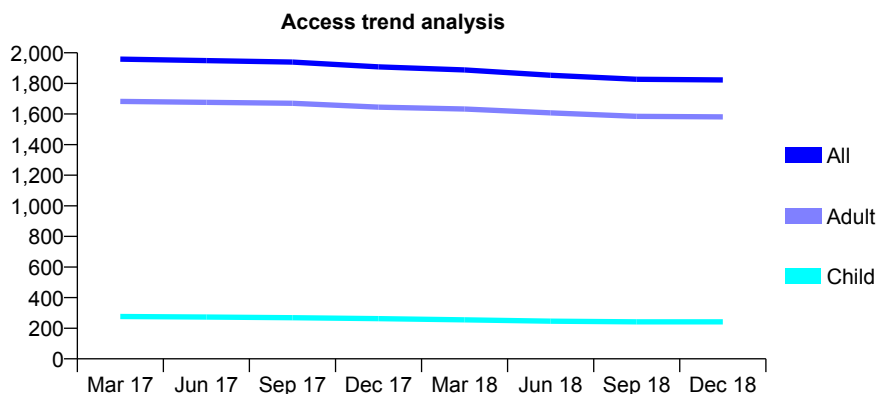
## Q58 - Vital Signs At a Glance Contract Report for 935778/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR M MOKHTARI |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,756       |
| Carry forward general activity (UDA)        | 6           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £210,982.43 |

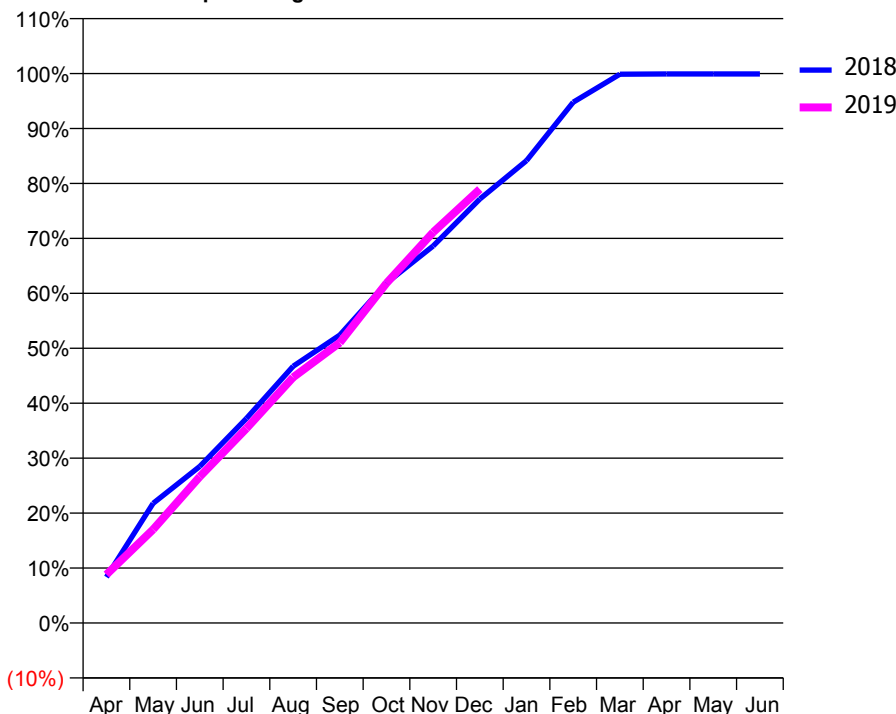
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,908         |                               |
| Quarter ending March 2018           | 1,888         | ↓                             |
| Quarter ending June 2018            | 1,853         | ↓                             |
| Quarter ending September 2018       | 1,827         | ↓                             |
| Quarter ending December 2018        | 1,823         | →                             |
| <b>Variance since December 2017</b> | <b>(4.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 565                               | 596   |
| May       | 1,472                             | 1,150 |
| June      | 1,925                             | 1,800 |
| July      | 2,516                             | 2,392 |
| August    | 3,157                             | 3,021 |
| September | 3,540                             | 3,447 |
| October   | 4,180                             | 4,179 |
| November  | 4,635                             | 4,805 |
| December  | 5,213                             | 5,335 |
| January   | 5,684                             |       |
| February  | 6,403                             |       |
| March     | 6,747                             |       |
| April     | 6,750                             |       |
| May       | 6,750                             |       |
| June      | 6,750                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 314         | 4.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 374      | 2,371       | 15.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 227      | 314         | 72.3%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,712    | 2,371       | 72.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 33       | 2,684       | 1.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 2,684       | 1.5%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 2,684       | 1.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

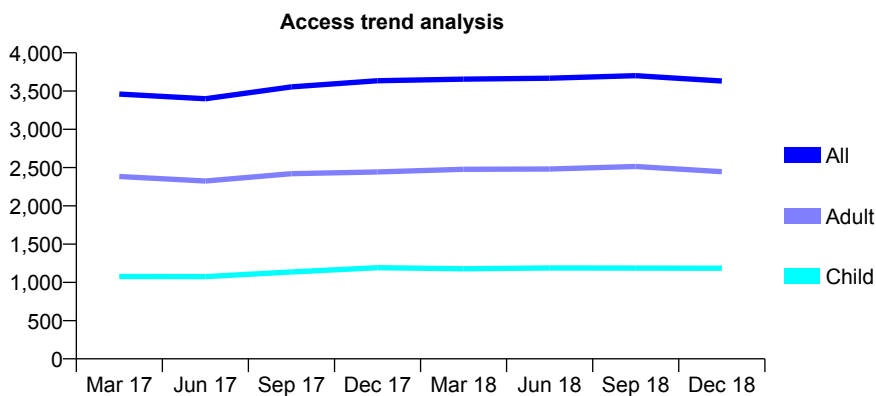
## Q58 - Vital Signs At a Glance Contract Report for 939544/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | MISS SS WADHWANI |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

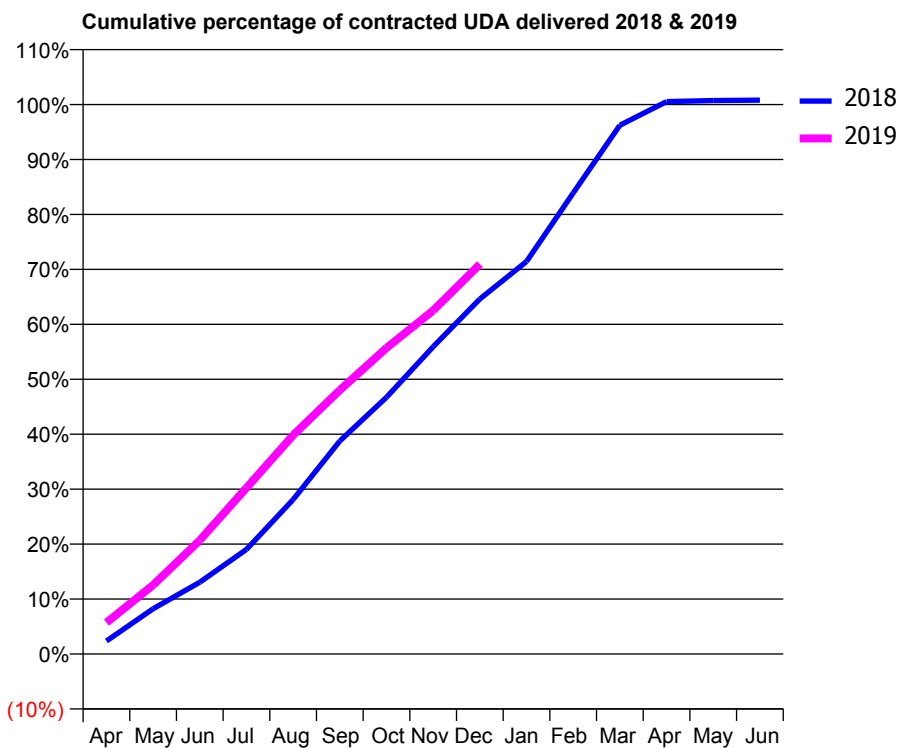
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,512       |
| Carry forward general activity (UDA)        | -59         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £240,567.63 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,635         |                               |
| Quarter ending March 2018           | 3,655         | →                             |
| Quarter ending June 2018            | 3,668         | →                             |
| Quarter ending September 2018       | 3,701         | →                             |
| Quarter ending December 2018        | 3,631         | ↓                             |
| <b>Variance since December 2017</b> | <b>(0.1%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 179                               | 430   |
| May       | 619                               | 943   |
| June      | 981                               | 1,555 |
| July      | 1,431                             | 2,273 |
| August    | 2,111                             | 2,992 |
| September | 2,913                             | 3,609 |
| October   | 3,509                             | 4,184 |
| November  | 4,202                             | 4,696 |
| December  | 4,854                             | 5,329 |
| January   | 5,366                             |       |
| February  | 6,304                             |       |
| March     | 7,229                             |       |
| April     | 7,551                             |       |
| May       | 7,565                             |       |
| June      | 7,571                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 1,075       | 5.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 228      | 2,027       | 11.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 463      | 1,075       | 43.1%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 756      | 2,027       | 37.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 313      | 2,758       | 11.3%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 2,758       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 2,758       | 0.8%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

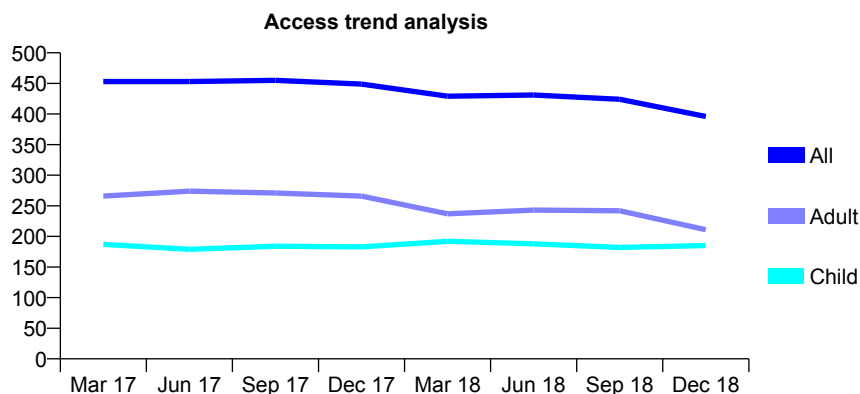
## Q58 - Vital Signs At a Glance Contract Report for 940984/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR NL SLACK  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,326      |
| Carry forward general activity (UDA)        | -12        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £38,943.37 |

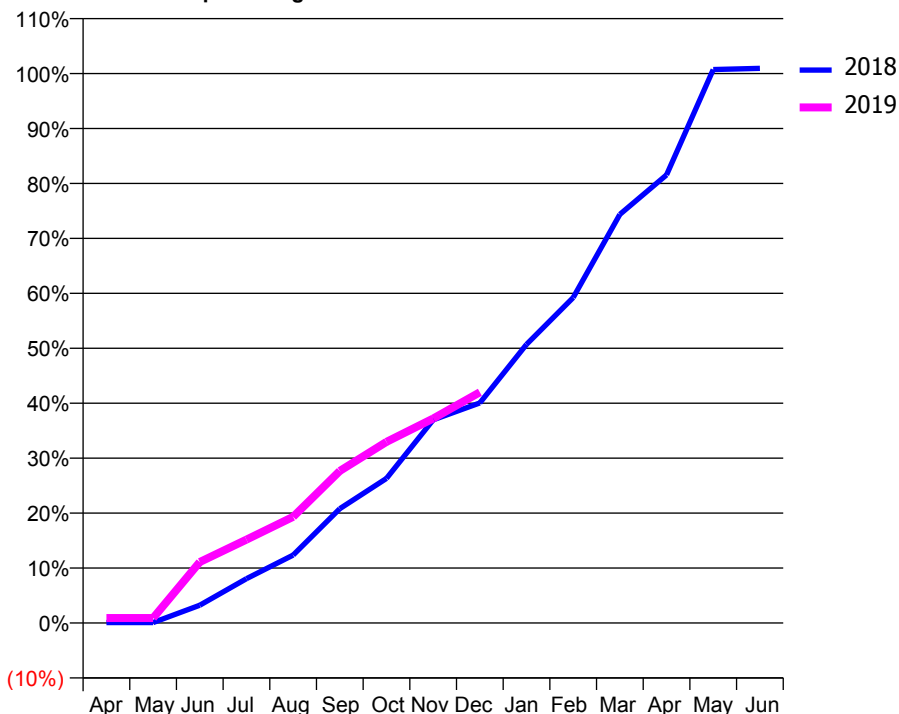
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 449            |                               |
| Quarter ending March 2018           | 429            | ↓                             |
| Quarter ending June 2018            | 431            | →                             |
| Quarter ending September 2018       | 424            | ↓                             |
| Quarter ending December 2018        | 396            | ↓                             |
| <b>Variance since December 2017</b> | <b>(11.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 1                                 | 12   |
| May       | 1                                 | 12   |
| June      | 43                                | 147  |
| July      | 107                               | 201  |
| August    | 164                               | 256  |
| September | 276                               | 367  |
| October   | 349                               | 437  |
| November  | 490                               | 494  |
| December  | 531                               | 557  |
| January   | 672                               |      |
| February  | 785                               |      |
| March     | 986                               |      |
| April     | 1,081                             |      |
| May       | 1,335                             |      |
| June      | 1,338                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 242         | 5.8%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 18       | 147         | 12.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 173      | 242         | 71.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 80       | 147         | 54.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 274         | 2.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 274         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 274         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

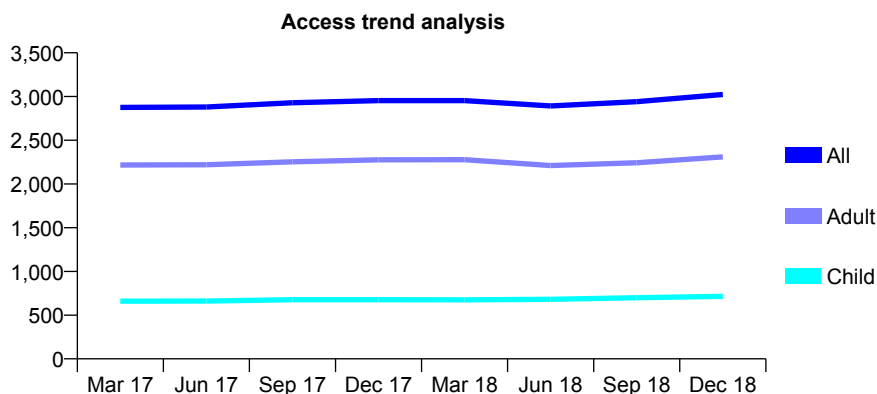
## Q58 - Vital Signs At a Glance Contract Report for 941034/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Highfield Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 12/08/2013                |
| Contract end date    |                           |

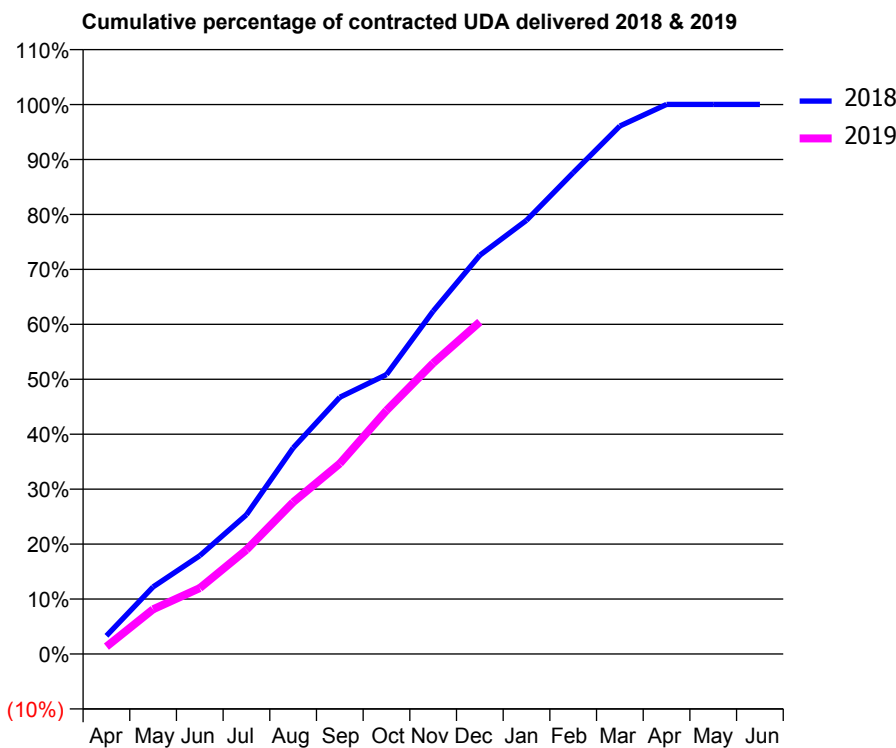
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,085      |
| Carry forward general activity (UDA)        | -1          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £261,974.78 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,953       |                               |
| Quarter ending March 2018           | 2,953       | →                             |
| Quarter ending June 2018            | 2,892       | ↓                             |
| Quarter ending September 2018       | 2,941       | →                             |
| Quarter ending December 2018        | 3,023       | ↑                             |
| <b>Variance since December 2017</b> | <b>2.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 334                               | 137   |
| May       | 1,233                             | 822   |
| June      | 1,805                             | 1,209 |
| July      | 2,556                             | 1,913 |
| August    | 3,781                             | 2,787 |
| September | 4,712                             | 3,497 |
| October   | 5,129                             | 4,470 |
| November  | 6,293                             | 5,339 |
| December  | 7,319                             | 6,095 |
| January   | 7,960                             |       |
| February  | 8,833                             |       |
| March     | 9,689                             |       |
| April     | 10,086                            |       |
| May       | 10,086                            |       |
| June      | 10,086                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 750         | 5.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 319      | 2,288       | 13.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 410      | 750         | 54.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,057    | 2,288       | 46.2%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 326      | 2,901       | 11.2%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 2,901       | 0.4%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 2,901       | 1.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

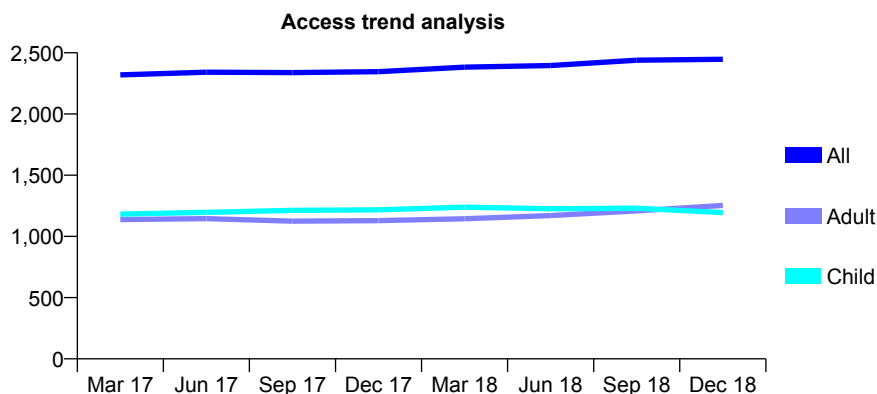
## Q58 - Vital Signs At a Glance Contract Report for 943959/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR K THANKI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,870      |
| Carry forward general activity (UDA)        | 371         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £363,951.92 |

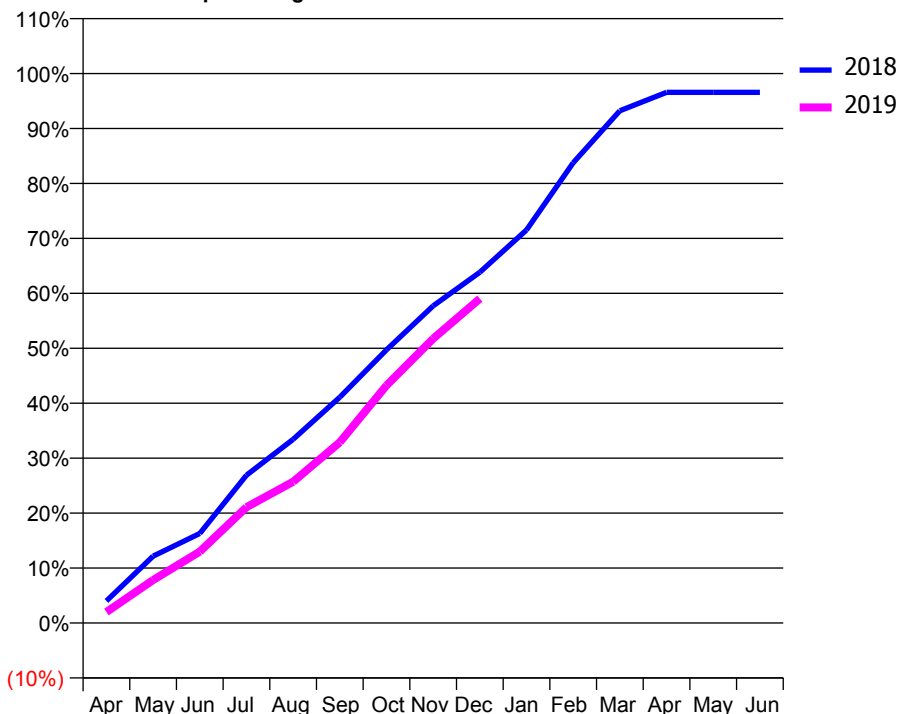
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,346       |                               |
| Quarter ending March 2018           | 2,383       | →                             |
| Quarter ending June 2018            | 2,396       | →                             |
| Quarter ending September 2018       | 2,439       | →                             |
| Quarter ending December 2018        | 2,447       | →                             |
| <b>Variance since December 2017</b> | <b>4.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 438                               | 216   |
| May       | 1,322                             | 850   |
| June      | 1,772                             | 1,412 |
| July      | 2,924                             | 2,290 |
| August    | 3,632                             | 2,795 |
| September | 4,466                             | 3,575 |
| October   | 5,402                             | 4,699 |
| November  | 6,273                             | 5,626 |
| December  | 6,938                             | 6,417 |
| January   | 7,775                             |       |
| February  | 9,105                             |       |
| March     | 10,132                            |       |
| April     | 10,498                            |       |
| May       | 10,498                            |       |
| June      | 10,498                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 94       | 1,279       | 7.3%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 183      | 1,245       | 14.7%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 836      | 1,279       | 65.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 660      | 1,245       | 53.0%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 33       | 2,427       | 1.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 2,427       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 2,427       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

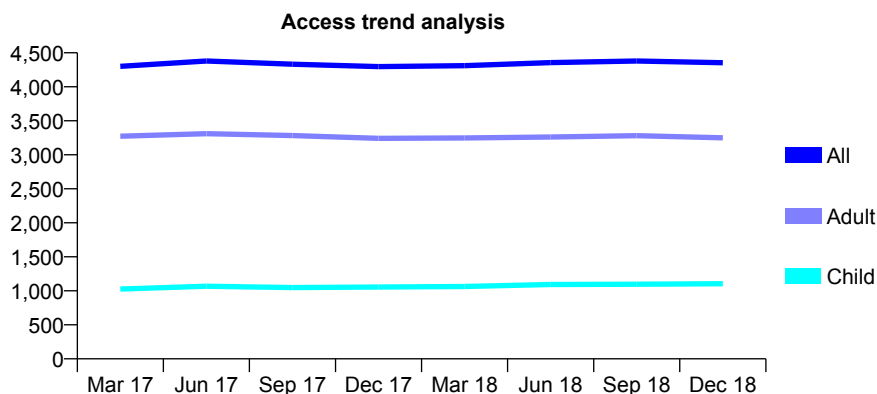
## Q58 - Vital Signs At a Glance Contract Report for 946656/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR GS LIDDER |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 22/12/2007   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,493      |
| Carry forward general activity (UDA)        | 122         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £369,160.88 |

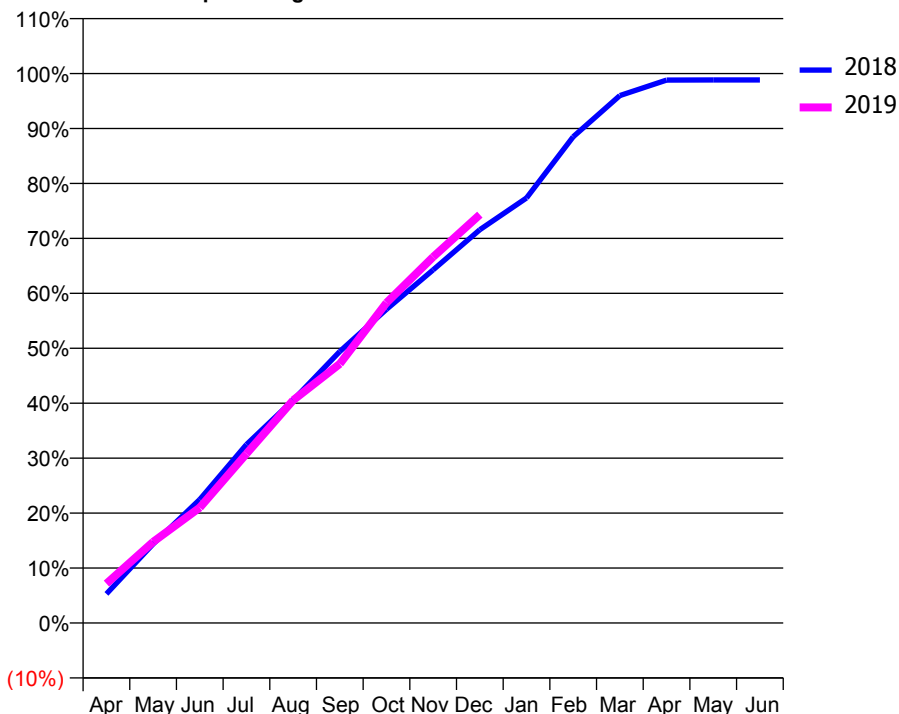
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,298       |                               |
| Quarter ending March 2018           | 4,311       | →                             |
| Quarter ending June 2018            | 4,355       | →                             |
| Quarter ending September 2018       | 4,380       | →                             |
| Quarter ending December 2018        | 4,354       | →                             |
| <b>Variance since December 2017</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 556                               | 753   |
| May       | 1,508                             | 1,550 |
| June      | 2,358                             | 2,204 |
| July      | 3,408                             | 3,232 |
| August    | 4,256                             | 4,253 |
| September | 5,185                             | 4,950 |
| October   | 5,990                             | 6,116 |
| November  | 6,745                             | 6,991 |
| December  | 7,510                             | 7,798 |
| January   | 8,115                             |       |
| February  | 9,286                             |       |
| March     | 10,071                            |       |
| April     | 10,367                            |       |
| May       | 10,371                            |       |
| June      | 10,371                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 130      | 1,366       | 9.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 522      | 3,408       | 15.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 808      | 1,366       | 59.2%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,861    | 3,408       | 54.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 324      | 4,130       | 7.8%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 4,130       | 0.7%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 4,130       | 0.7%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



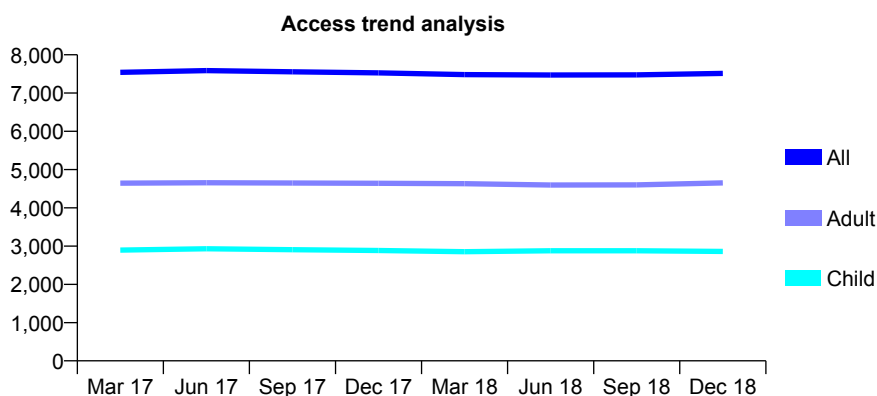
## Q58 - Vital Signs At a Glance Contract Report for 946931/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | All Smiles Dental Care |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2006             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,649      |
| Carry forward general activity (UDA)        | -312        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £428,322.37 |

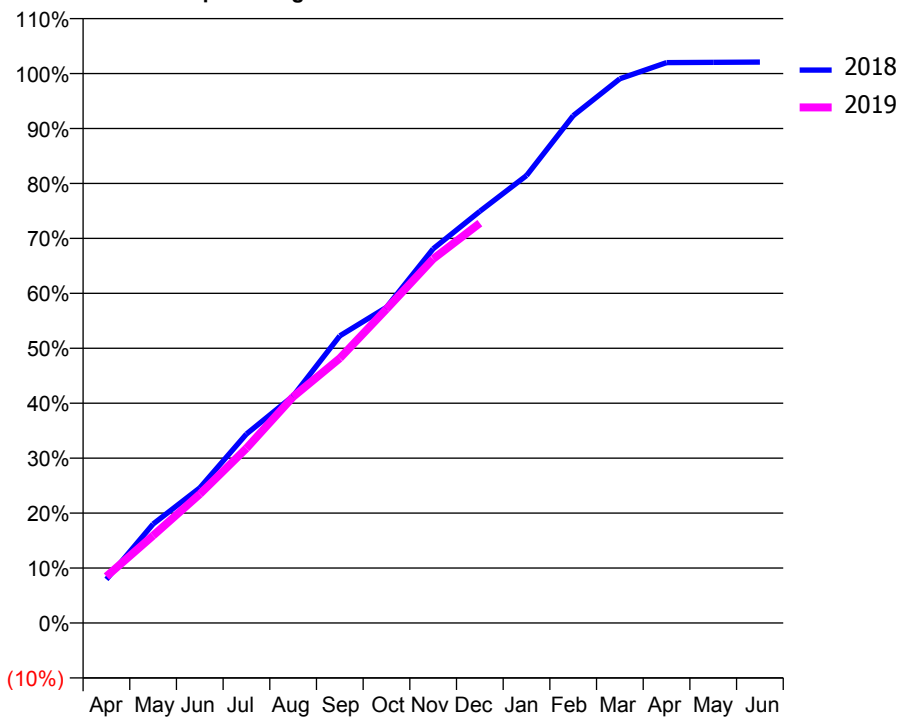
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,526         |                               |
| Quarter ending March 2018           | 7,482         | →                             |
| Quarter ending June 2018            | 7,473         | →                             |
| Quarter ending September 2018       | 7,477         | →                             |
| Quarter ending December 2018        | 7,512         | →                             |
| <b>Variance since December 2017</b> | <b>(0.2%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,245                             | 1,326  |
| May       | 2,820                             | 2,488  |
| June      | 3,849                             | 3,669  |
| July      | 5,383                             | 4,978  |
| August    | 6,465                             | 6,444  |
| September | 8,178                             | 7,541  |
| October   | 8,990                             | 8,942  |
| November  | 10,658                            | 10,370 |
| December  | 11,725                            | 11,386 |
| January   | 12,743                            |        |
| February  | 14,449                            |        |
| March     | 15,499                            |        |
| April     | 15,960                            |        |
| May       | 15,966                            |        |
| June      | 15,973                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 168      | 3,297       | 5.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 428      | 4,474       | 9.6%     | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,221    | 3,297       | 67.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,713    | 4,474       | 60.6%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 480      | 7,468       | 6.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 7,468       | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 7,468       | 0.4%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

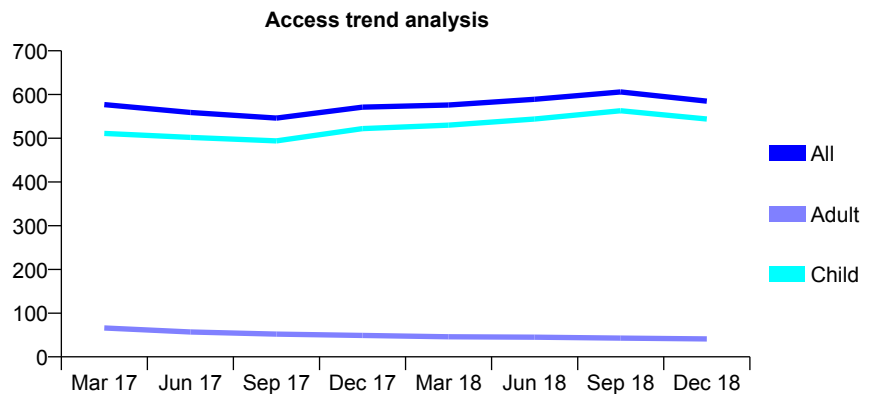
## Q58 - Vital Signs At a Glance Contract Report for 951056/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | Uma Madhav   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

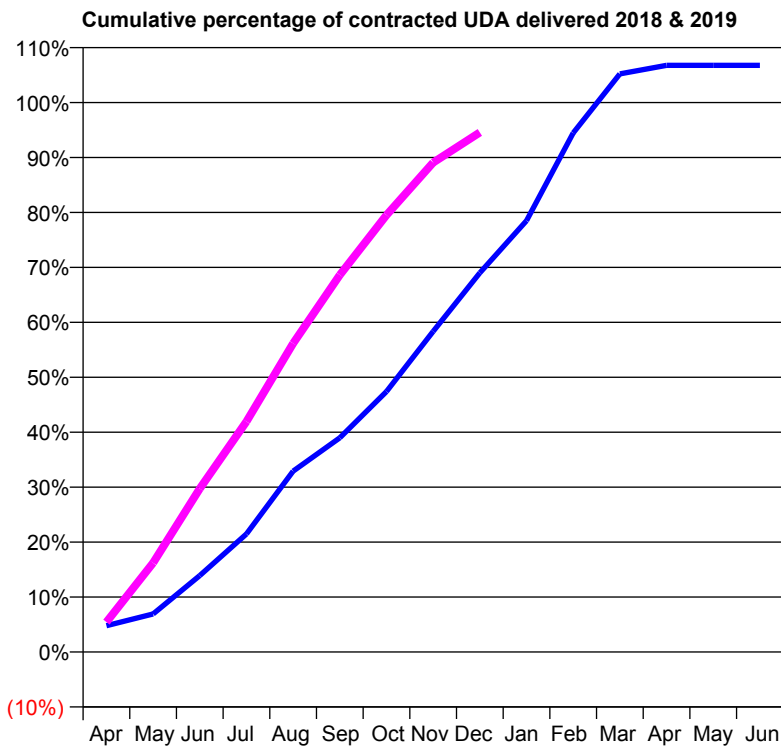
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 980        |
| Carry forward general activity (UDA)        | -19        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £25,672.83 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 571         |                               |
| Quarter ending March 2018           | 576         | →                             |
| Quarter ending June 2018            | 589         | ↑                             |
| Quarter ending September 2018       | 606         | ↑                             |
| Quarter ending December 2018        | 585         | ↓                             |
| <b>Variance since December 2017</b> | <b>2.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |      |
|-----------------------------------|-------|------|
| Month                             | 2018  | 2019 |
| April                             | 47    | 53   |
| May                               | 68    | 159  |
| June                              | 136   | 291  |
| July                              | 211   | 411  |
| August                            | 323   | 550  |
| September                         | 382   | 672  |
| October                           | 465   | 779  |
| November                          | 572   | 873  |
| December                          | 676   | 927  |
| January                           | 769   |      |
| February                          | 926   |      |
| March                             | 1,031 |      |
| April                             | 1,046 |      |
| May                               | 1,046 |      |
| June                              | 1,046 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 661         | 8.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 350      | 661         | 53.0%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 23       | 641         | 3.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 641         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 641         | 0.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

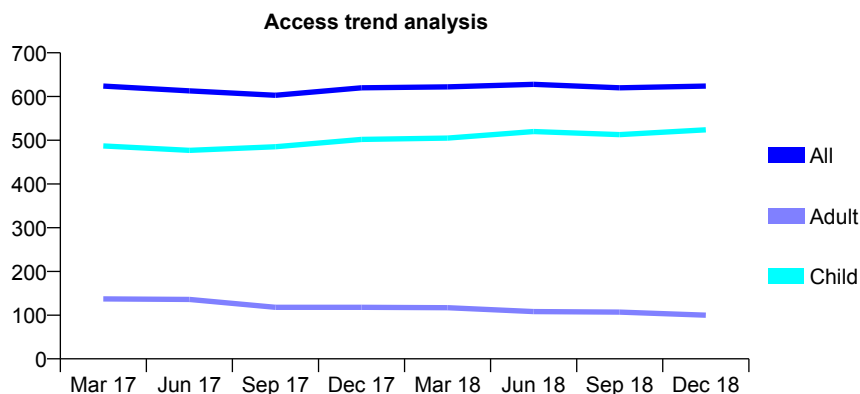
## Q58 - Vital Signs At a Glance Contract Report for 952451/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MISS D GANGULI |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/12/2010     |
| Contract end date    |                |

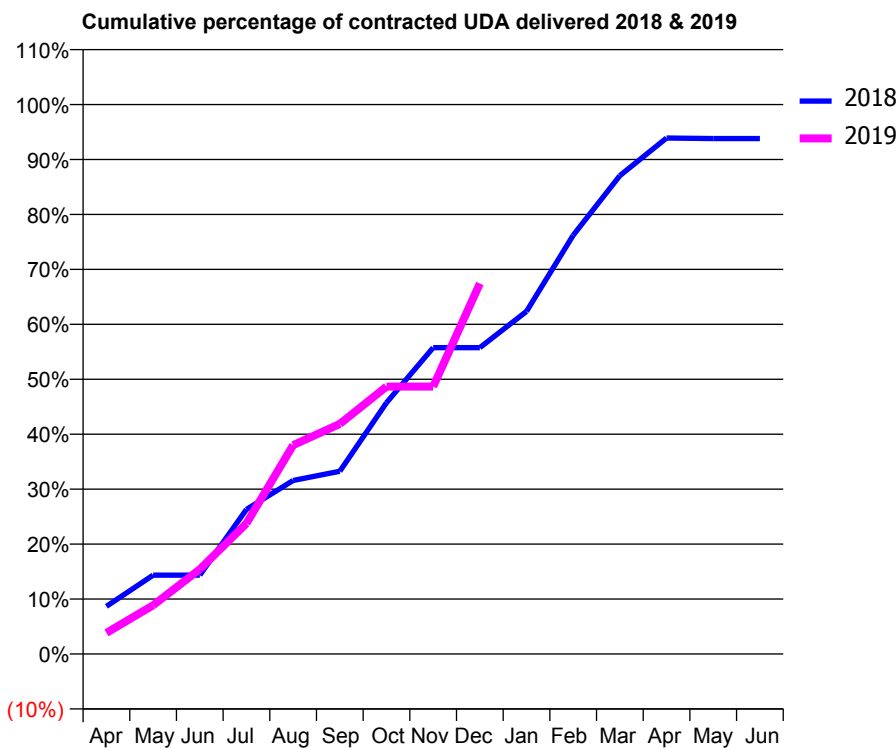
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,146      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32,411.36 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 620         |                               |
| Quarter ending March 2018           | 622         | →                             |
| Quarter ending June 2018            | 628         | →                             |
| Quarter ending September 2018       | 620         | ↓                             |
| Quarter ending December 2018        | 624         | →                             |
| <b>Variance since December 2017</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 99                                | 44   |
| May       | 164                               | 102  |
| June      | 164                               | 177  |
| July      | 302                               | 272  |
| August    | 362                               | 436  |
| September | 381                               | 480  |
| October   | 524                               | 558  |
| November  | 639                               | 558  |
| December  | 639                               | 773  |
| January   | 715                               |      |
| February  | 873                               |      |
| March     | 998                               |      |
| April     | 1,076                             |      |
| May       | 1,075                             |      |
| June      | 1,075                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 571         | 4.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 71          | 12.7%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 328      | 571         | 57.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 30       | 71          | 42.3%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 38       | 586         | 6.5%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 586         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 586         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

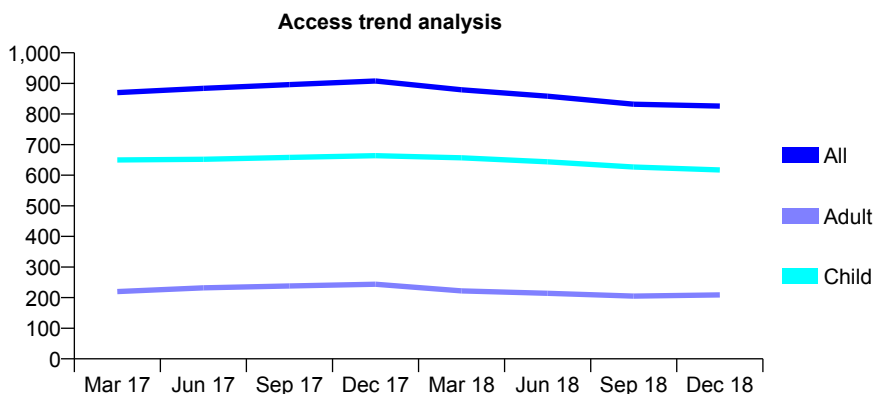
## Q58 - Vital Signs At a Glance Contract Report for 960845/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR K SAEED   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 05/02/2008   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,938      |
| Carry forward general activity (UDA)        | -38        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £43,117.90 |

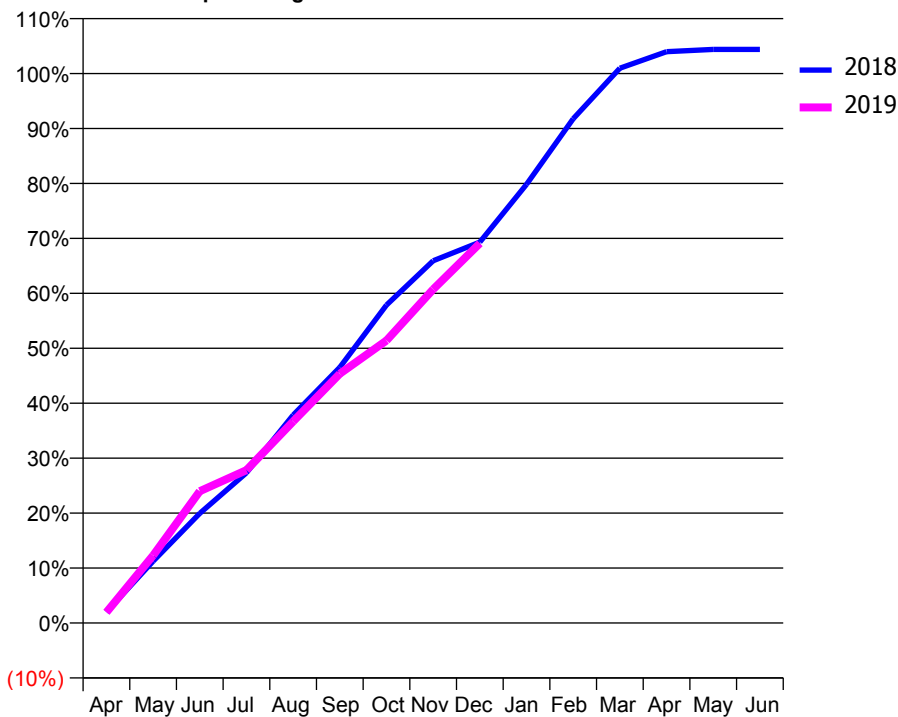
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 908           |                               |
| Quarter ending March 2018           | 879           | ↓                             |
| Quarter ending June 2018            | 858           | ↓                             |
| Quarter ending September 2018       | 832           | ↓                             |
| Quarter ending December 2018        | 826           | →                             |
| <b>Variance since December 2017</b> | <b>(9.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 39                                | 38    |
| May       | 218                               | 238   |
| June      | 387                               | 465   |
| July      | 530                               | 539   |
| August    | 734                               | 711   |
| September | 902                               | 879   |
| October   | 1,121                             | 996   |
| November  | 1,278                             | 1,177 |
| December  | 1,343                             | 1,339 |
| January   | 1,547                             |       |
| February  | 1,778                             |       |
| March     | 1,957                             |       |
| April     | 2,015                             |       |
| May       | 2,023                             |       |
| June      | 2,023                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 685         | 4.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 20       | 182         | 11.0%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 505      | 685         | 73.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 120      | 182         | 65.9%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 823         | 2.4%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 823         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 823         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

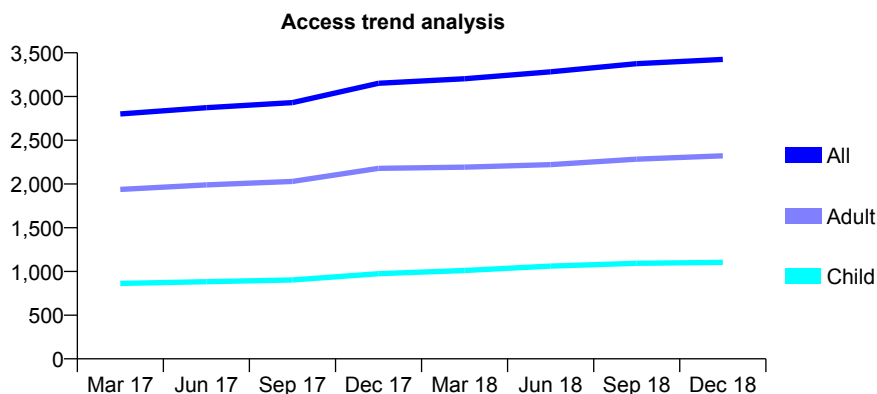
## Q58 - Vital Signs At a Glance Contract Report for 963577/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR VB SHAH   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/05/2011   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,207       |
| Carry forward general activity (UDA)        | -164        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £208,939.44 |

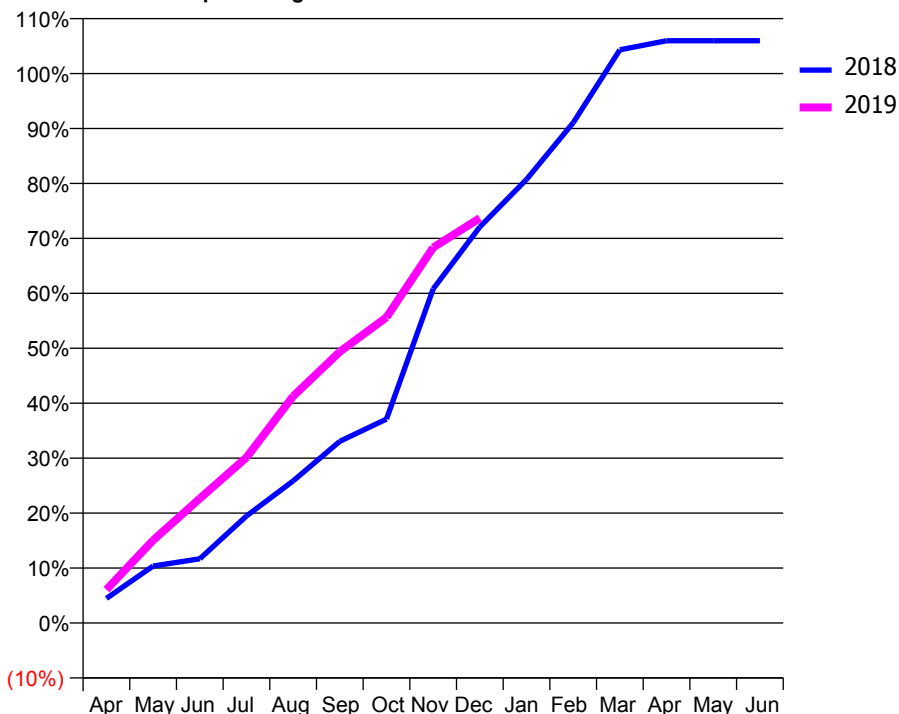
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,151       |                               |
| Quarter ending March 2018           | 3,203       | →                             |
| Quarter ending June 2018            | 3,283       | ↑                             |
| Quarter ending September 2018       | 3,376       | ↑                             |
| Quarter ending December 2018        | 3,425       | →                             |
| <b>Variance since December 2017</b> | <b>8.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 368                               | 498   |
| May       | 852                               | 1,235 |
| June      | 960                               | 1,858 |
| July      | 1,599                             | 2,473 |
| August    | 2,122                             | 3,388 |
| September | 2,713                             | 4,052 |
| October   | 3,046                             | 4,566 |
| November  | 4,990                             | 5,607 |
| December  | 5,917                             | 6,047 |
| January   | 6,626                             |       |
| February  | 7,472                             |       |
| March     | 8,561                             |       |
| April     | 8,696                             |       |
| May       | 8,696                             |       |
| June      | 8,696                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 88       | 1,083       | 8.1%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 251      | 1,822       | 13.8%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 561      | 1,083       | 51.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 779      | 1,822       | 42.8%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 337      | 2,554       | 13.2%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,554       | 0.3%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 2,554       | 0.9%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

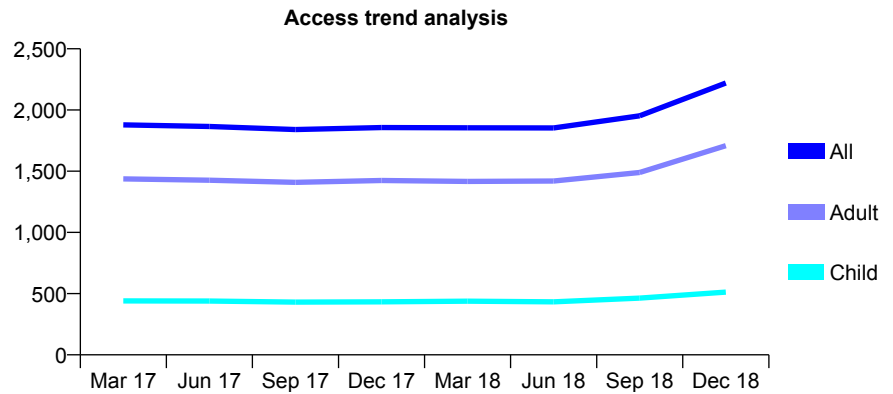
## Q58 - Vital Signs At a Glance Contract Report for 963623/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MRS FD AIMEY |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 02/10/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,125      |
| Carry forward general activity (UDA)        | 76          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £218,086.13 |

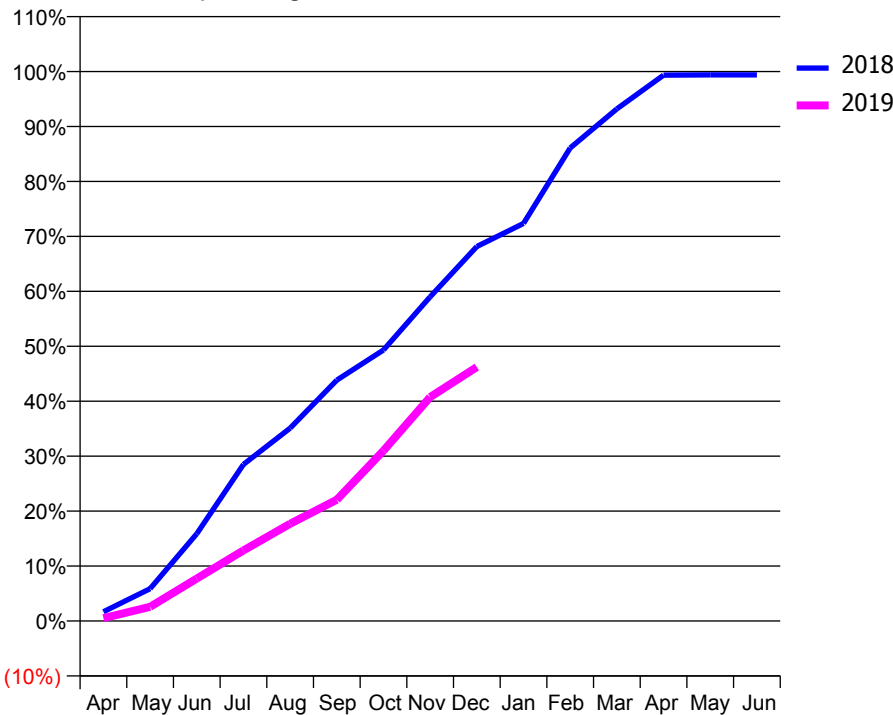
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 1,857        |                               |
| Quarter ending March 2018           | 1,855        | →                             |
| Quarter ending June 2018            | 1,853        | →                             |
| Quarter ending September 2018       | 1,953        | ↑                             |
| Quarter ending December 2018        | 2,221        | ↑                             |
| <b>Variance since December 2017</b> | <b>19.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 94                                | 59    |
| May       | 330                               | 289   |
| June      | 893                               | 861   |
| July      | 1,603                             | 1,430 |
| August    | 1,975                             | 1,969 |
| September | 2,466                             | 2,456 |
| October   | 2,774                             | 3,450 |
| November  | 3,319                             | 4,534 |
| December  | 3,833                             | 5,142 |
| January   | 4,069                             |       |
| February  | 4,843                             |       |
| March     | 5,243                             |       |
| April     | 5,588                             |       |
| May       | 5,591                             |       |
| June      | 5,591                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 553         | 10.5%    | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 279      | 1,624       | 17.2%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 214      | 553         | 38.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 401      | 1,624       | 24.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 310      | 2,026       | 15.3%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 2,026       | 1.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 2,026       | 0.5%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

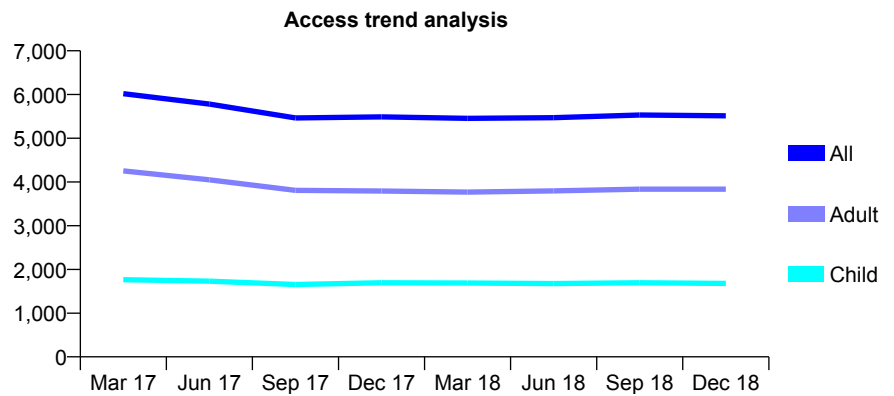
## Q58 - Vital Signs At a Glance Contract Report for 967319/0002 - December 2018

|                      |                                      |
|----------------------|--------------------------------------|
| Name or company name | Dr R K Sivasubramanian and Dr R Shah |
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/08/2010                           |
| Contract end date    |                                      |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,763      |
| Carry forward general activity (UDA)        | 787         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £505,293.62 |

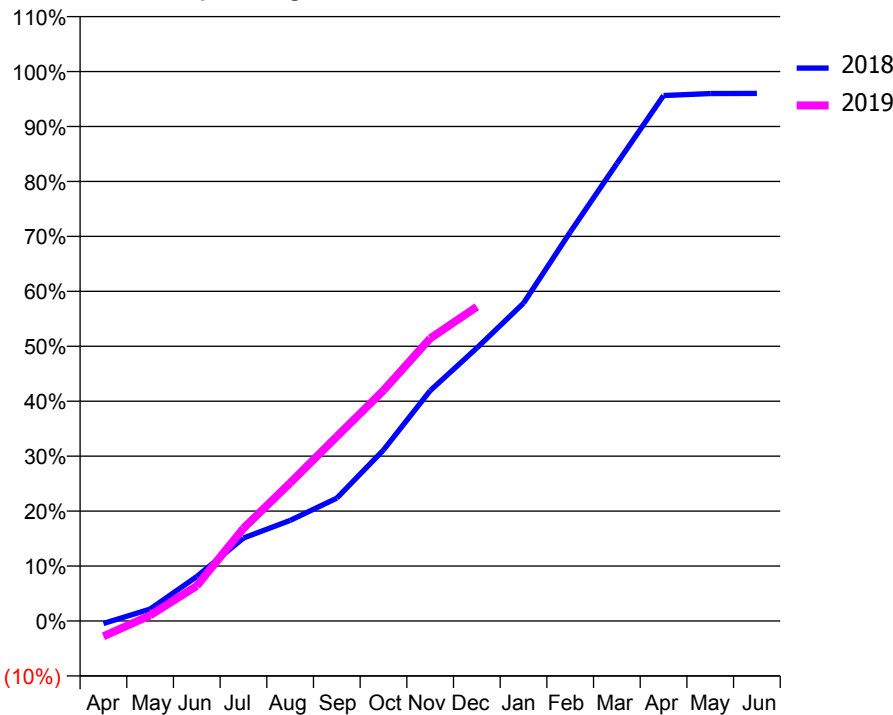
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,489       |                               |
| Quarter ending March 2018           | 5,456       | →                             |
| Quarter ending June 2018            | 5,471       | →                             |
| Quarter ending September 2018       | 5,530       | →                             |
| Quarter ending December 2018        | 5,514       | →                             |
| <b>Variance since December 2017</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -95                               | -552   |
| May       | 430                               | 202    |
| June      | 1,602                             | 1,265  |
| July      | 2,984                             | 3,333  |
| August    | 3,617                             | 4,967  |
| September | 4,417                             | 6,636  |
| October   | 6,149                             | 8,295  |
| November  | 8,287                             | 10,167 |
| December  | 9,821                             | 11,300 |
| January   | 11,431                            |        |
| February  | 13,988                            |        |
| March     | 16,453                            |        |
| April     | 18,899                            |        |
| May       | 18,970                            |        |
| June      | 18,976                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 136      | 1,531       | 8.9%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 467      | 3,216       | 14.5%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 715      | 1,531       | 46.7%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,266    | 3,216       | 39.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 517      | 4,159       | 12.4%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 4,159       | 0.2%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 4,159       | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

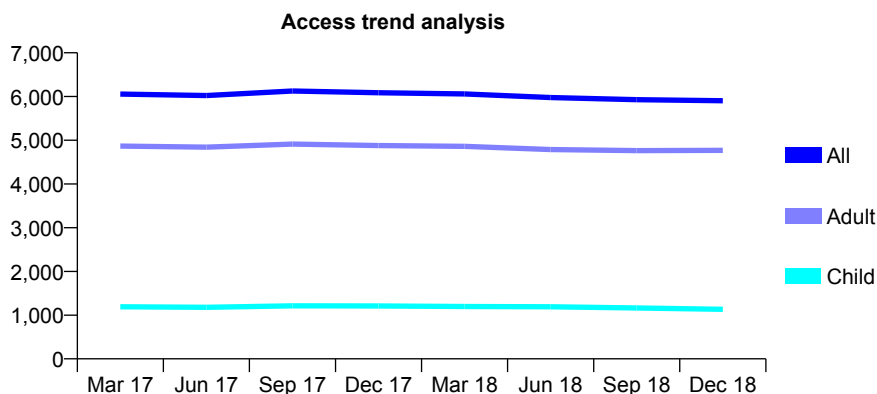
## Q58 - Vital Signs At a Glance Contract Report for 967319/0003 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | MR RK SIVASUBRAMANIAN |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 13/02/2014            |
| Contract end date    |                       |

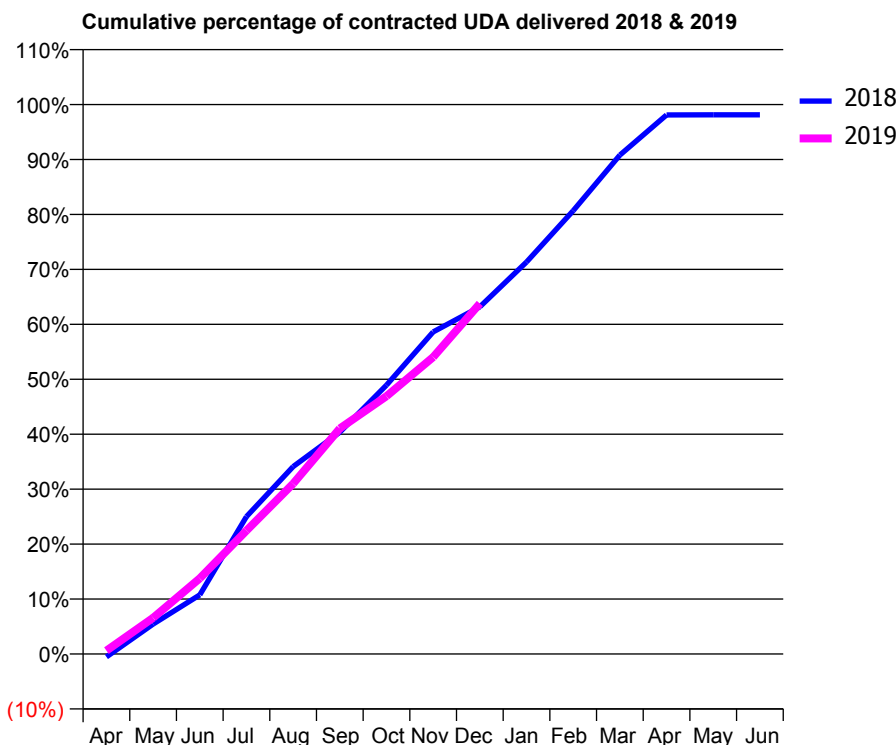
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,084      |
| Carry forward general activity (UDA)        | 266         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £321,691.78 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,086         |                               |
| Quarter ending March 2018           | 6,058         | →                             |
| Quarter ending June 2018            | 5,976         | ↓                             |
| Quarter ending September 2018       | 5,928         | →                             |
| Quarter ending December 2018        | 5,904         | →                             |
| <b>Variance since December 2017</b> | <b>(3.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -78                               | 88    |
| May       | 767                               | 928   |
| June      | 1,515                             | 1,938 |
| July      | 3,521                             | 3,164 |
| August    | 4,804                             | 4,367 |
| September | 5,686                             | 5,780 |
| October   | 6,892                             | 6,608 |
| November  | 8,256                             | 7,609 |
| December  | 8,899                             | 8,984 |
| January   | 10,047                            |       |
| February  | 11,363                            |       |
| March     | 12,786                            |       |
| April     | 13,817                            |       |
| May       | 13,818                            |       |
| June      | 13,818                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 941         | 3.4%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 477      | 3,710       | 12.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 393      | 941         | 41.8%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,239    | 3,710       | 33.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 356      | 4,320       | 8.2%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 71       | 4,320       | 1.6%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 58       | 4,320       | 1.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



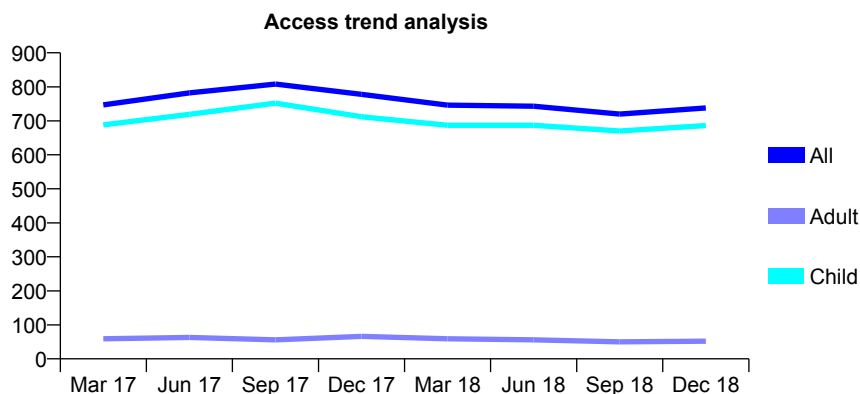
## Q58 - Vital Signs At a Glance Contract Report for 976334/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MISS U MADHAV |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2014    |
| Contract end date    |               |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,500      |
| Carry forward general activity (UDA)        | -21        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £39,142.90 |

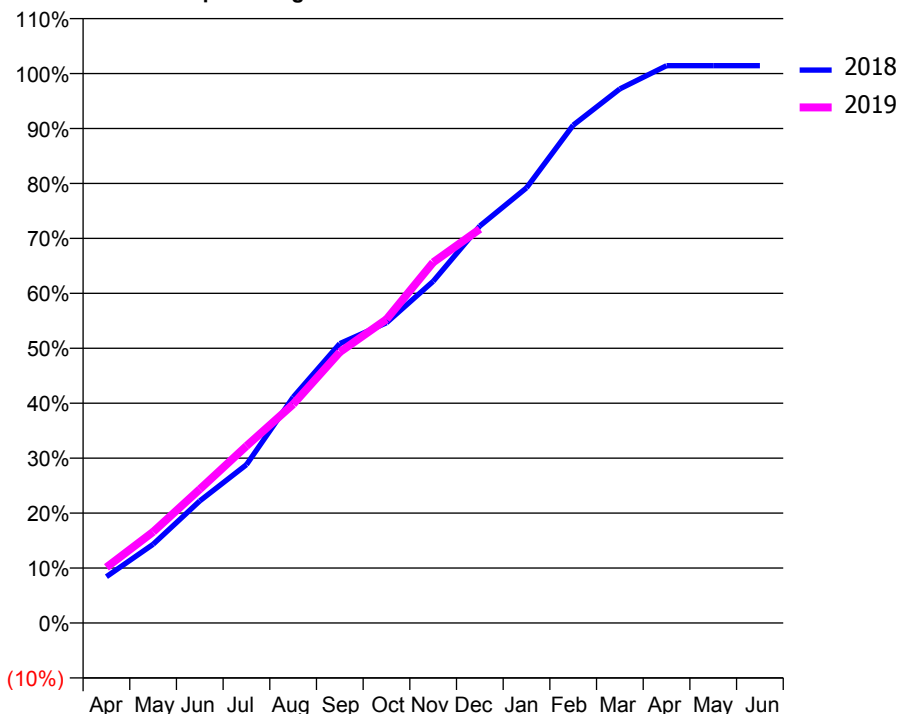
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 778           |                               |
| Quarter ending March 2018           | 746           | ↓                             |
| Quarter ending June 2018            | 743           | →                             |
| Quarter ending September 2018       | 720           | ↓                             |
| Quarter ending December 2018        | 738           | ↑                             |
| <b>Variance since December 2017</b> | <b>(5.1%)</b> | <b>↓</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 126                               | 152   |
| May       | 215                               | 249   |
| June      | 333                               | 365   |
| July      | 432                               | 483   |
| August    | 616                               | 597   |
| September | 763                               | 740   |
| October   | 819                               | 829   |
| November  | 933                               | 984   |
| December  | 1,084                             | 1,075 |
| January   | 1,188                             |       |
| February  | 1,359                             |       |
| March     | 1,458                             |       |
| April     | 1,521                             |       |
| May       | 1,521                             |       |
| June      | 1,521                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 801         | 5.6%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 509      | 801         | 63.5%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 756         | 1.6%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 756         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 756         | 0.3%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

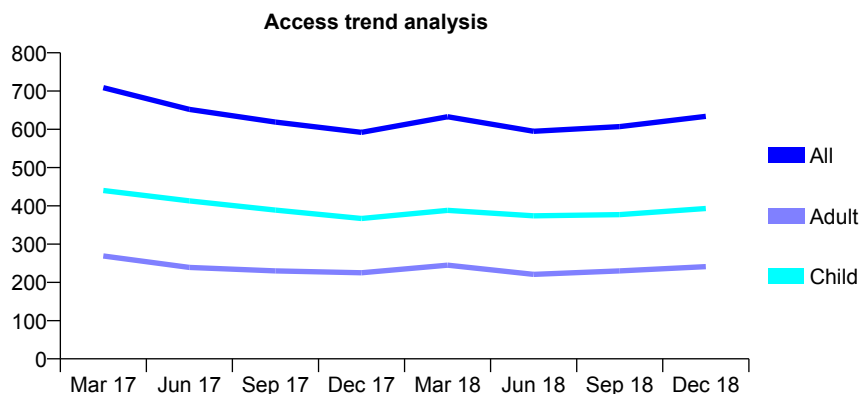
## Q58 - Vital Signs At a Glance Contract Report for 987417/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MISS S MITTAL |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/12/2013    |
| Contract end date    |               |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,246      |
| Carry forward general activity (UDA)        | -44        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £54,764.59 |

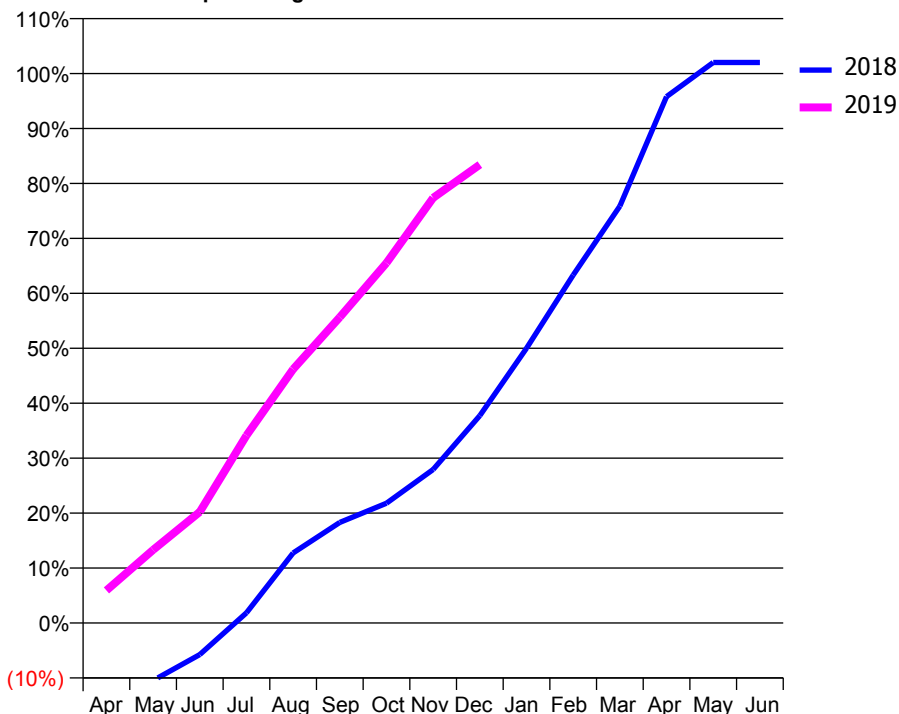
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 592         |                               |
| Quarter ending March 2018           | 633         | ↑                             |
| Quarter ending June 2018            | 595         | ↓                             |
| Quarter ending September 2018       | 607         | ↑                             |
| Quarter ending December 2018        | 634         | ↑                             |
| <b>Variance since December 2017</b> | <b>7.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -236                              | 133   |
| May       | -236                              | 299   |
| June      | -130                              | 454   |
| July      | 42                                | 766   |
| August    | 286                               | 1,037 |
| September | 411                               | 1,250 |
| October   | 490                               | 1,472 |
| November  | 628                               | 1,738 |
| December  | 848                               | 1,874 |
| January   | 1,123                             |       |
| February  | 1,422                             |       |
| March     | 1,704                             |       |
| April     | 2,151                             |       |
| May       | 2,291                             |       |
| June      | 2,291                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 353         | 6.5%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 46       | 175         | 26.3%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 199      | 353         | 56.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 38       | 175         | 21.7%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 49       | 485         | 10.1%    | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 485         | 0.0%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 485         | 0.0%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

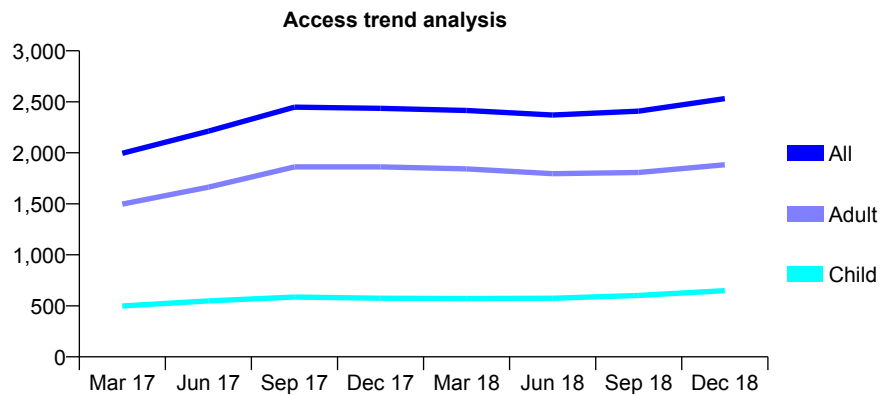
## Q58 - Vital Signs At a Glance Contract Report for 991937/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR C HAJISTILLY |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/10/2015      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,764       |
| Carry forward general activity (UDA)        | -23         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £159,228.57 |

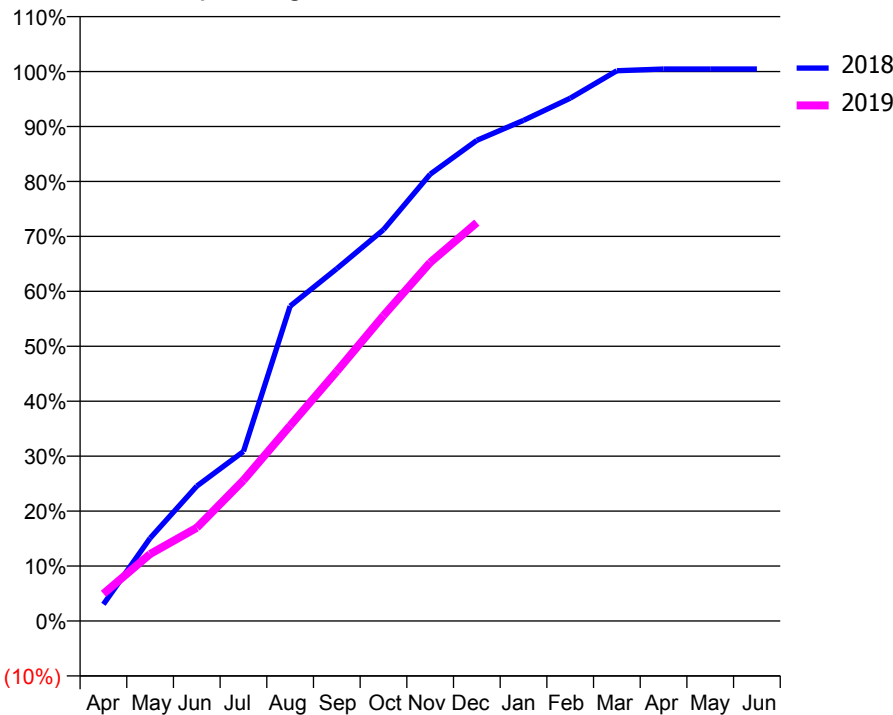
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,436       |                               |
| Quarter ending March 2018           | 2,415       | →                             |
| Quarter ending June 2018            | 2,370       | ↓                             |
| Quarter ending September 2018       | 2,409       | →                             |
| Quarter ending December 2018        | 2,532       | ↑                             |
| <b>Variance since December 2017</b> | <b>3.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 158                               | 286   |
| May       | 781                               | 703   |
| June      | 1,271                             | 978   |
| July      | 1,597                             | 1,476 |
| August    | 2,967                             | 2,050 |
| September | 3,319                             | 2,619 |
| October   | 3,686                             | 3,204 |
| November  | 4,208                             | 3,760 |
| December  | 4,527                             | 4,178 |
| January   | 4,716                             |       |
| February  | 4,925                             |       |
| March     | 5,183                             |       |
| April     | 5,199                             |       |
| May       | 5,199                             |       |
| June      | 5,199                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 647         | 6.0%     | 11.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 171      | 1,567       | 10.9%    | 14.5% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 281      | 647         | 43.4%    | 57.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 477      | 1,567       | 30.4%    | 48.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 112      | 2,200       | 5.1%     | 8.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 2,200       | 0.1%     | 0.7%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 2,200       | 0.1%     | 0.8%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.7% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 86.2% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

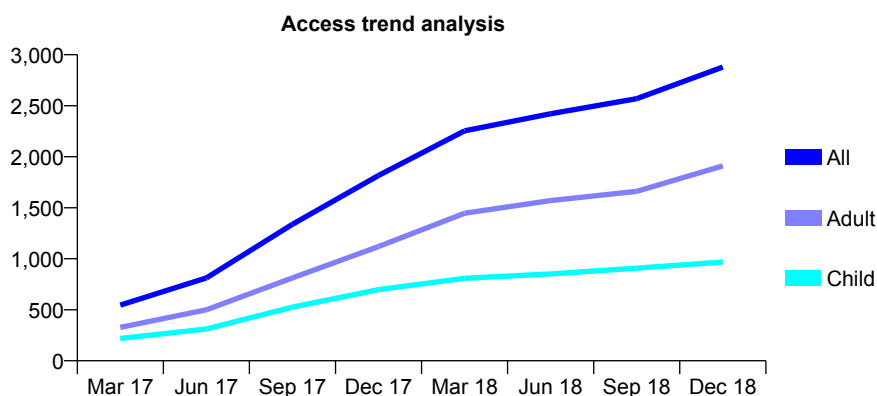
## Q59 - Vital Signs At a Glance Contract Report for 100219/0000 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Community Dental Services CIC |
| Contract type name   | PDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/12/2016                    |
| Contract end date    | 30/11/2023                    |

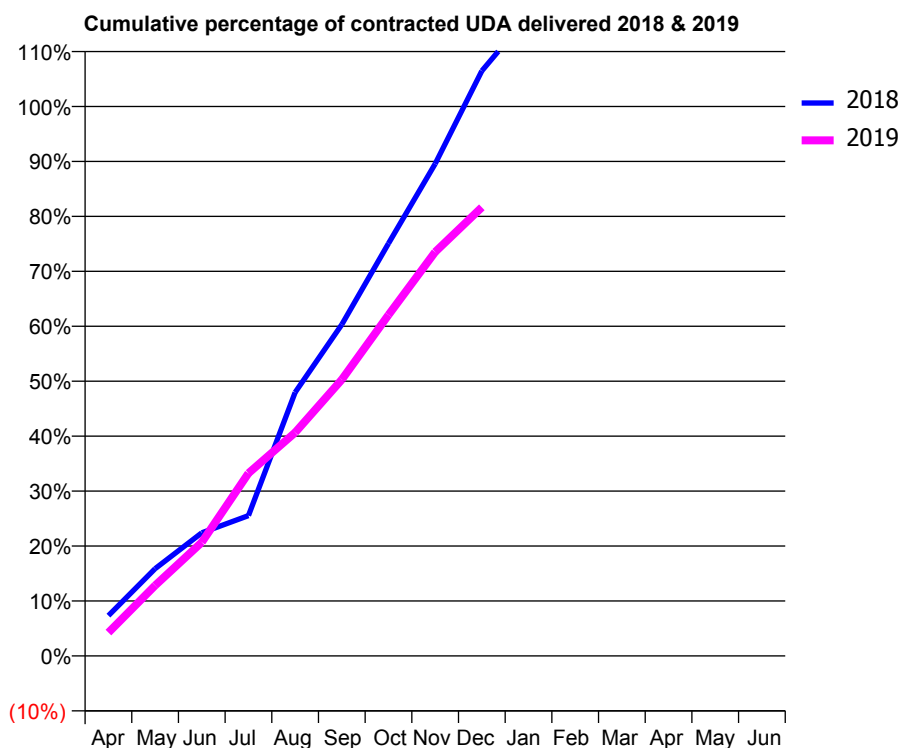
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 4,500         |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,917,074.03 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 1,816        |                               |
| Quarter ending March 2018           | 2,254        | ↑                             |
| Quarter ending June 2018            | 2,422        | ↑                             |
| Quarter ending September 2018       | 2,569        | ↑                             |
| Quarter ending December 2018        | 2,879        | ↑                             |
| <b>Variance since December 2017</b> | <b>58.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 264                               | 192   |
| May       | 571                               | 577   |
| June      | 807                               | 931   |
| July      | 920                               | 1,497 |
| August    | 1,727                             | 1,829 |
| September | 2,171                             | 2,263 |
| October   | 2,703                             | 2,793 |
| November  | 3,224                             | 3,308 |
| December  | 3,833                             | 3,674 |
| January   | 4,195                             |       |
| February  | 4,785                             |       |
| March     | 5,417                             |       |
| April     | 5,551                             |       |
| May       | 5,556                             |       |
| June      | 5,556                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 986         | 4.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 81       | 1,455       | 5.6%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 166      | 986         | 16.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 253      | 1,455       | 17.4%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 466      | 2,315       | 20.1%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,315       | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 2,315       | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

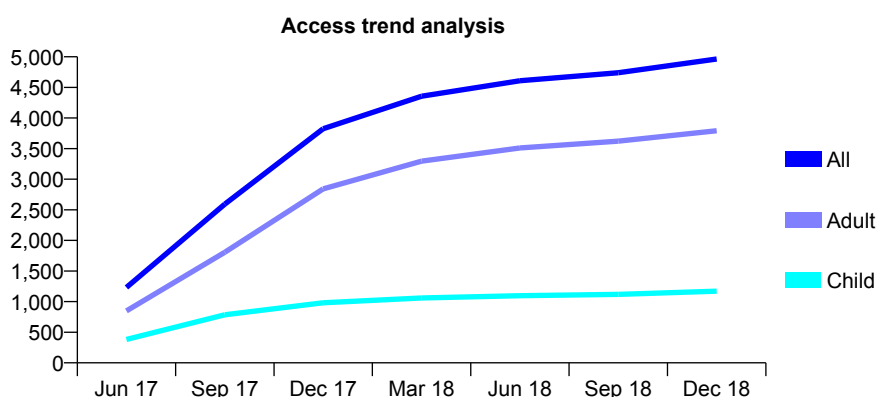
## Q59 - Vital Signs At a Glance Contract Report for 100351/0000 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | JDRM Dental Care Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2017           |
| Contract end date    |                      |

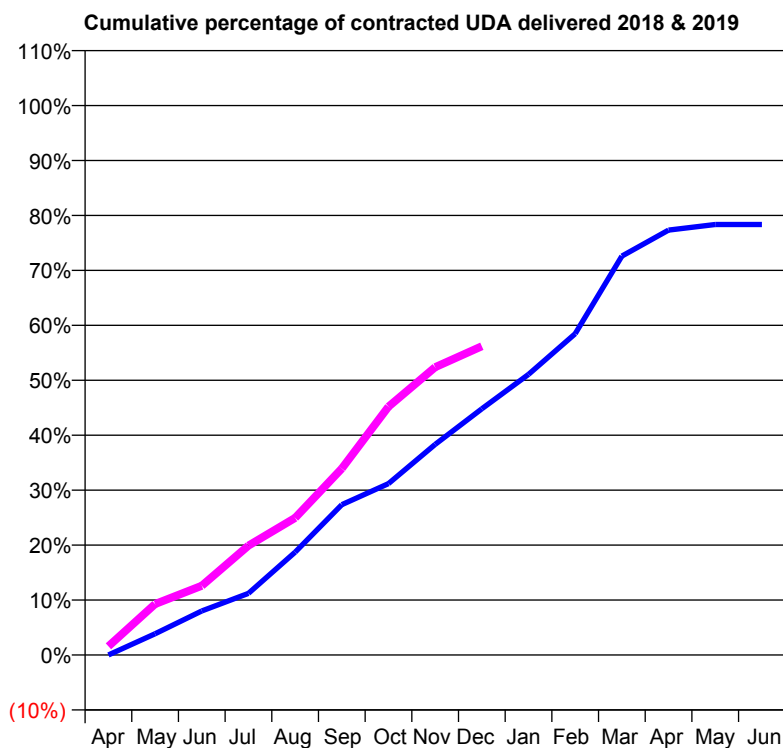
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,509      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £366,834.45 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 3,825        |                               |
| Quarter ending March 2018           | 4,356        | ↑                             |
| Quarter ending June 2018            | 4,608        | ↑                             |
| Quarter ending September 2018       | 4,740        | ↑                             |
| Quarter ending December 2018        | 4,964        | ↑                             |
| <b>Variance since December 2017</b> | <b>29.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 245   |
| May       | 623                               | 1,440 |
| June      | 1,288                             | 1,957 |
| July      | 1,804                             | 3,086 |
| August    | 3,011                             | 3,871 |
| September | 4,397                             | 5,265 |
| October   | 5,014                             | 7,008 |
| November  | 6,164                             | 8,125 |
| December  | 7,204                             | 8,716 |
| January   | 8,211                             |       |
| February  | 9,399                             |       |
| March     | 11,671                            |       |
| April     | 12,433                            |       |
| May       | 12,595                            |       |
| June      | 12,597                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 84       | 1,604       | 5.2%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 465      | 4,330       | 10.7%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,109    | 1,604       | 69.1%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,557    | 4,330       | 59.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 209      | 4,832       | 4.3%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 130      | 4,832       | 2.7%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 4,832       | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

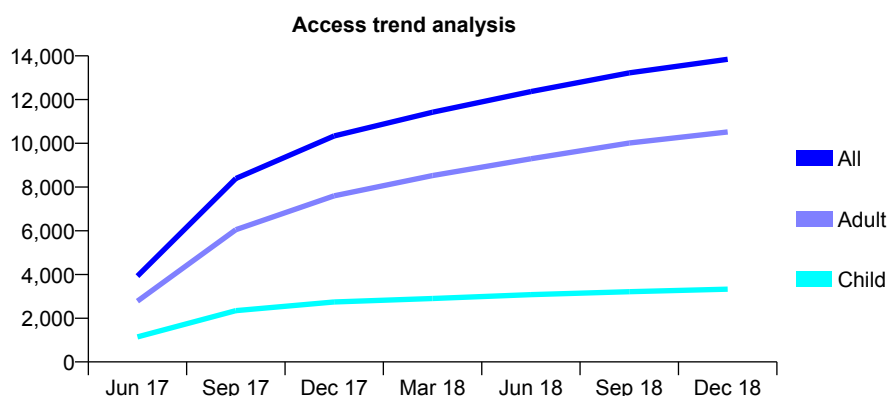
## Q59 - Vital Signs At a Glance Contract Report for 100352/0000 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2017            |
| Contract end date    |                       |

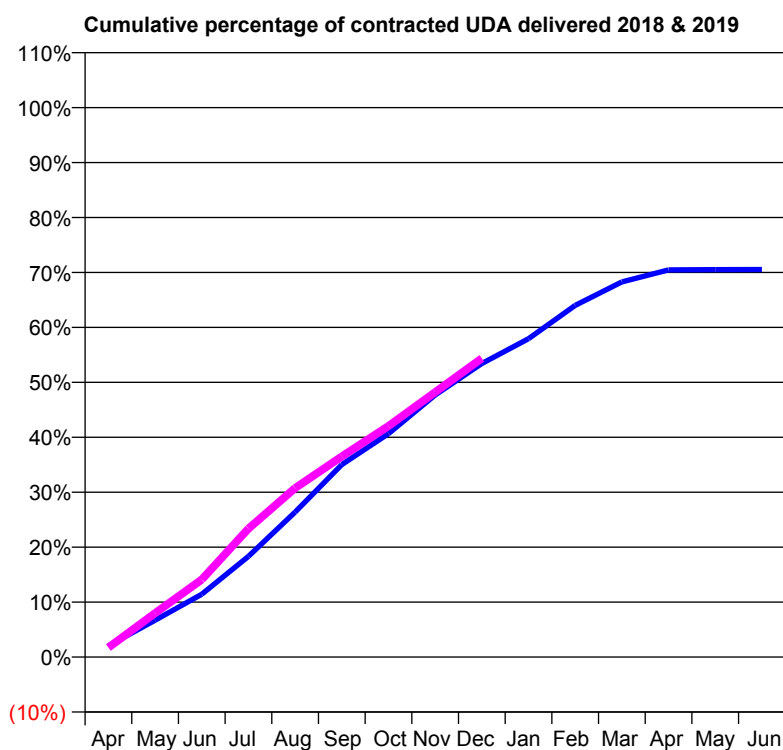
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 47,000        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,214,643.50 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 10,339       |                               |
| Quarter ending March 2018           | 11,425       | ↑                             |
| Quarter ending June 2018            | 12,370       | ↑                             |
| Quarter ending September 2018       | 13,223       | ↑                             |
| Quarter ending December 2018        | 13,846       | ↑                             |
| <b>Variance since December 2017</b> | <b>33.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 958                               | 820    |
| May       | 3,152                             | 3,759  |
| June      | 5,373                             | 6,632  |
| July      | 8,622                             | 10,992 |
| August    | 12,405                            | 14,456 |
| September | 16,462                            | 17,165 |
| October   | 19,109                            | 19,761 |
| November  | 22,420                            | 22,662 |
| December  | 25,105                            | 25,553 |
| January   | 27,229                            |        |
| February  | 30,081                            |        |
| March     | 32,088                            |        |
| April     | 33,113                            |        |
| May       | 33,142                            |        |
| June      | 33,153                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 228      | 3,625       | 6.3%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,584    | 10,986      | 14.4%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,944    | 3,625       | 53.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,889    | 10,986      | 44.5%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 2,193    | 13,972      | 15.7%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 118      | 13,972      | 0.8%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 175      | 13,972      | 1.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 9           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

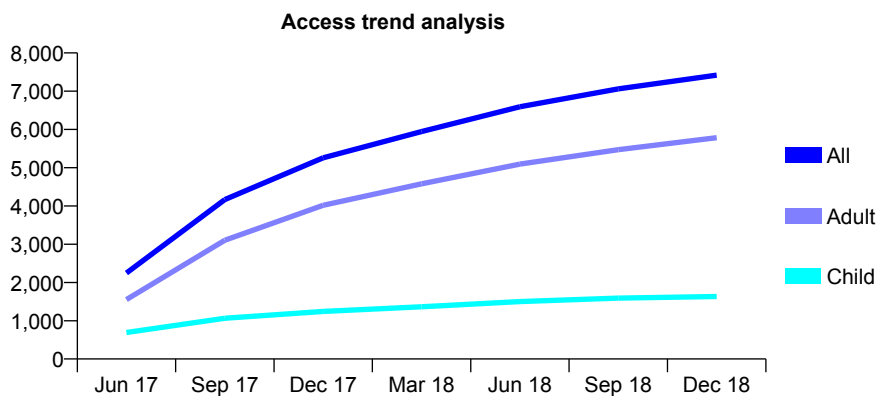
## Q59 - Vital Signs At a Glance Contract Report for 100353/0000 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Ishak Practices Limited |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2017              |
| Contract end date    |                         |

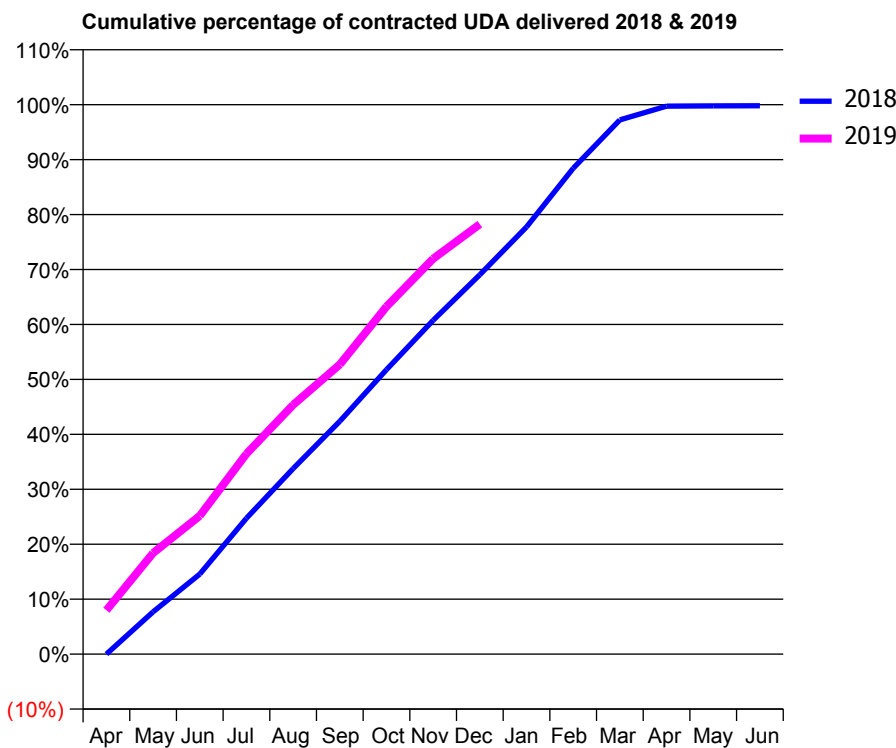
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,200      |
| Carry forward general activity (UDA)        | -236        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £611,155.32 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 5,257        |                               |
| Quarter ending March 2018           | 5,944        | ↑                             |
| Quarter ending June 2018            | 6,593        | ↑                             |
| Quarter ending September 2018       | 7,062        | ↑                             |
| Quarter ending December 2018        | 7,418        | ↑                             |
| <b>Variance since December 2017</b> | <b>41.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 1,856  |
| May       | 1,752                             | 4,271  |
| June      | 3,306                             | 5,842  |
| July      | 5,617                             | 8,460  |
| August    | 7,664                             | 10,523 |
| September | 9,622                             | 12,228 |
| October   | 11,751                            | 14,675 |
| November  | 13,792                            | 16,698 |
| December  | 15,673                            | 18,151 |
| January   | 17,649                            |        |
| February  | 20,073                            |        |
| March     | 22,072                            |        |
| April     | 22,636                            |        |
| May       | 22,648                            |        |
| June      | 22,656                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 445      | 2,564       | 17.4%    | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 749      | 6,801       | 11.0%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,541    | 2,564       | 60.1%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,055    | 6,801       | 59.6%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 598      | 9,111       | 6.6%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 59       | 9,111       | 0.6%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 9,111       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

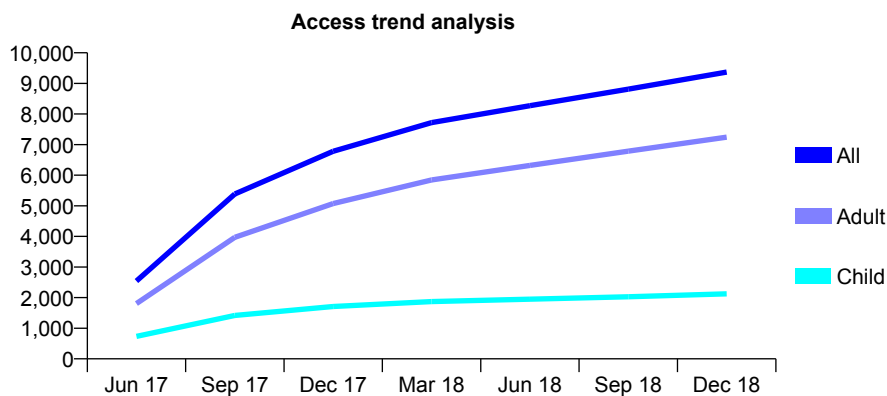
## Q59 - Vital Signs At a Glance Contract Report for 100354/0000 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Ishak Practices Limited |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2017              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £683,397.01 |

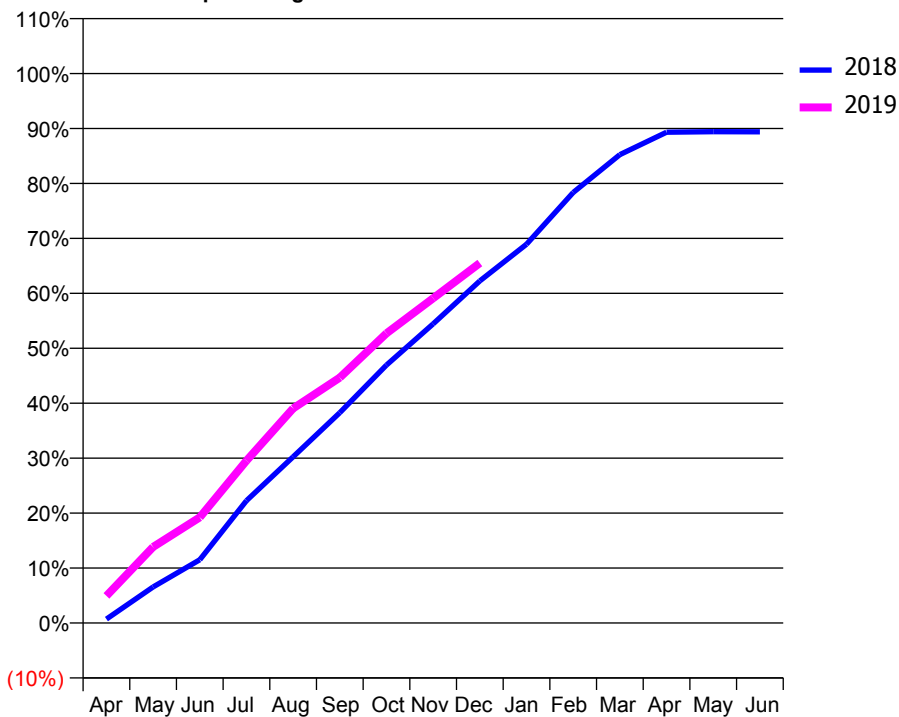
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 6,783        |                               |
| Quarter ending March 2018           | 7,718        | ↑                             |
| Quarter ending June 2018            | 8,272        | ↑                             |
| Quarter ending September 2018       | 8,814        | ↑                             |
| Quarter ending December 2018        | 9,370        | ↑                             |
| <b>Variance since December 2017</b> | <b>38.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 211                               | 1,260  |
| May       | 1,949                             | 3,533  |
| June      | 3,422                             | 4,906  |
| July      | 6,609                             | 7,532  |
| August    | 8,984                             | 9,961  |
| September | 11,366                            | 11,387 |
| October   | 13,939                            | 13,446 |
| November  | 16,169                            | 15,074 |
| December  | 18,491                            | 16,703 |
| January   | 20,474                            |        |
| February  | 23,271                            |        |
| March     | 25,317                            |        |
| April     | 26,527                            |        |
| May       | 26,553                            |        |
| June      | 26,550                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 185      | 2,411       | 7.7%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 757      | 6,989       | 10.8%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,458    | 2,411       | 60.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,571    | 6,989       | 51.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,029    | 8,837       | 11.6%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 8,837       | 0.2%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 103      | 8,837       | 1.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



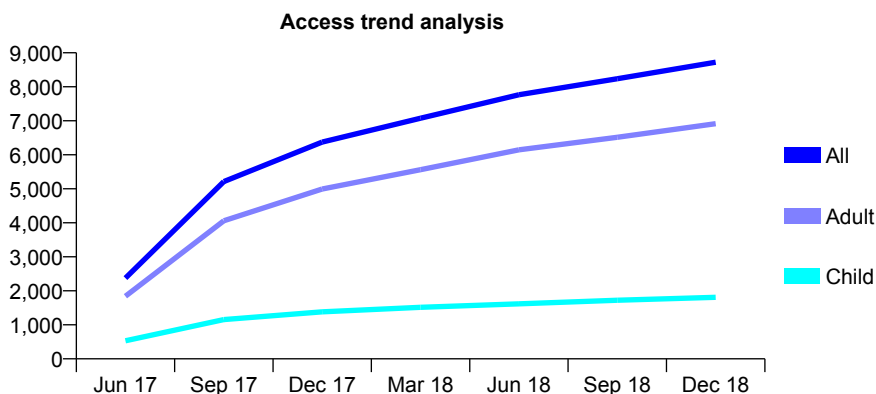
## Q59 - Vital Signs At a Glance Contract Report for 100355/0000 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Ishak Practices Limited |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2017              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 27,308      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £730,166.20 |

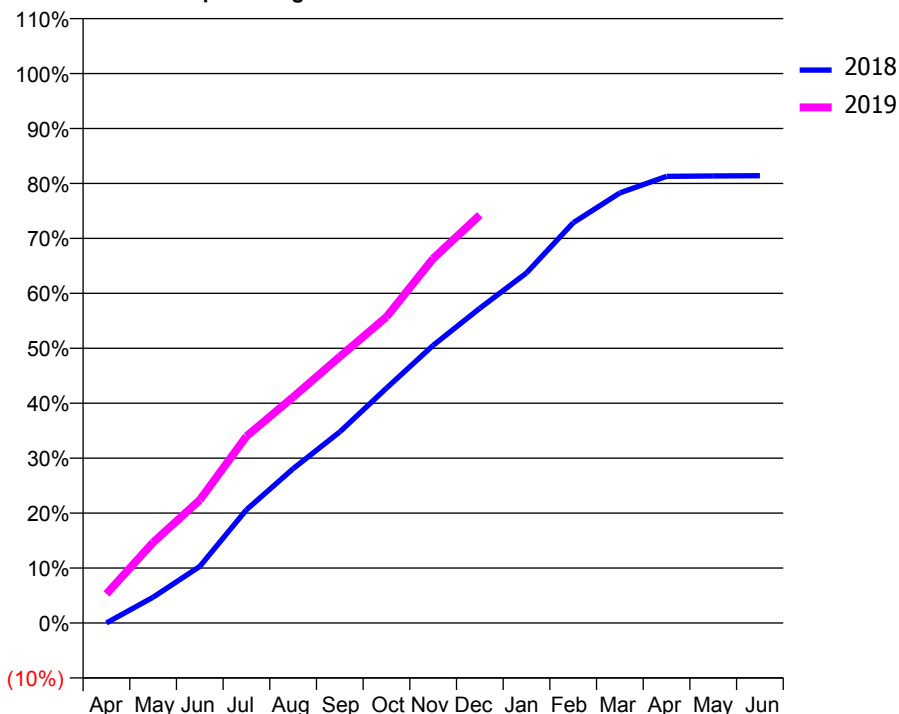
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 6,374        |                               |
| Quarter ending March 2018           | 7,077        | ↑                             |
| Quarter ending June 2018            | 7,768        | ↑                             |
| Quarter ending September 2018       | 8,239        | ↑                             |
| Quarter ending December 2018        | 8,725        | ↑                             |
| <b>Variance since December 2017</b> | <b>36.9%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 1,445  |
| May       | 1,480                             | 4,007  |
| June      | 3,242                             | 6,113  |
| July      | 6,495                             | 9,283  |
| August    | 8,851                             | 11,227 |
| September | 10,957                            | 13,237 |
| October   | 13,471                            | 15,214 |
| November  | 15,926                            | 18,115 |
| December  | 18,052                            | 20,276 |
| January   | 20,076                            |        |
| February  | 22,949                            |        |
| March     | 24,664                            |        |
| April     | 25,614                            |        |
| May       | 25,635                            |        |
| June      | 25,647                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 116      | 1,977       | 5.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 822      | 7,883       | 10.4%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,205    | 1,977       | 61.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,907    | 7,883       | 62.2%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 670      | 9,337       | 7.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 65       | 9,337       | 0.7%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 112      | 9,337       | 1.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

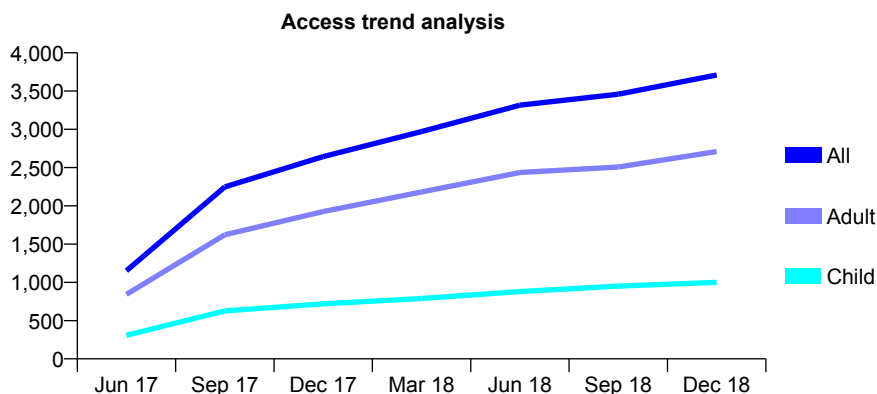
## Q59 - Vital Signs At a Glance Contract Report for 100356/0000 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Ishak Practices Limited |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2017              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | 226         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £245,271.38 |

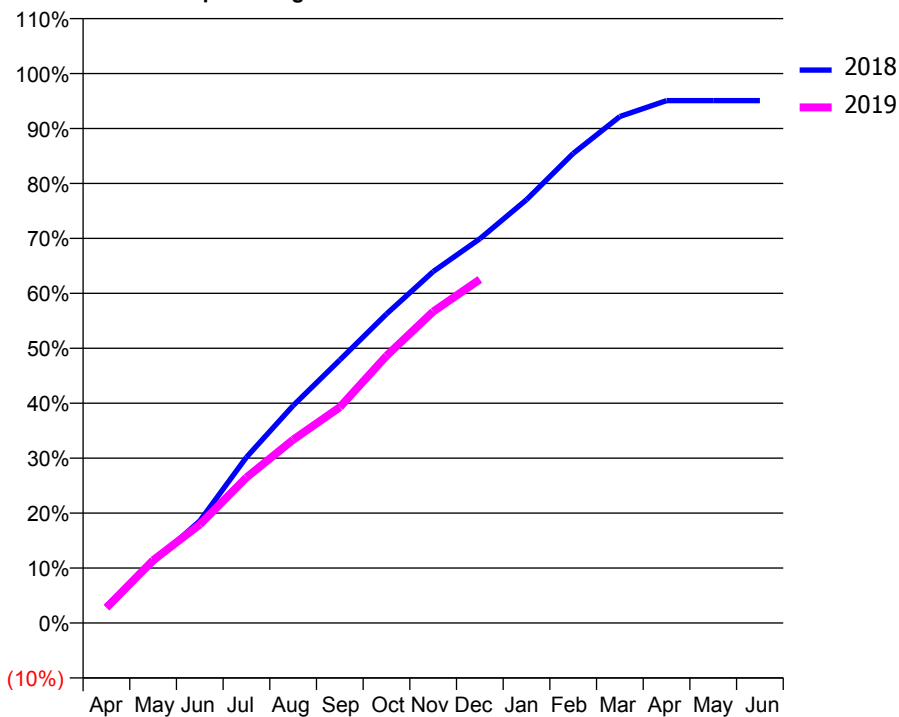
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 2,644        |                               |
| Quarter ending March 2018           | 2,970        | ↑                             |
| Quarter ending June 2018            | 3,316        | ↑                             |
| Quarter ending September 2018       | 3,458        | ↑                             |
| Quarter ending December 2018        | 3,710        | ↑                             |
| <b>Variance since December 2017</b> | <b>40.3%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 311                               | 279   |
| May       | 1,107                             | 1,143 |
| June      | 1,857                             | 1,791 |
| July      | 3,019                             | 2,648 |
| August    | 3,958                             | 3,335 |
| September | 4,787                             | 3,926 |
| October   | 5,624                             | 4,862 |
| November  | 6,396                             | 5,667 |
| December  | 6,993                             | 6,253 |
| January   | 7,705                             |       |
| February  | 8,545                             |       |
| March     | 9,217                             |       |
| April     | 9,506                             |       |
| May       | 9,507                             |       |
| June      | 9,507                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 1,184       | 5.6%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 206      | 2,448       | 8.4%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 743      | 1,184       | 62.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,168    | 2,448       | 47.7%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 201      | 3,480       | 5.8%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 3,480       | 0.8%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 3,480       | 1.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

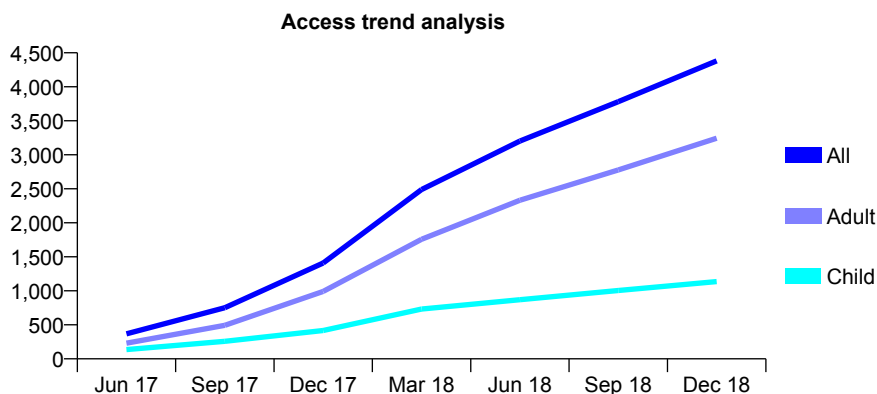
## Q59 - Vital Signs At a Glance Contract Report for 100436/0000 - December 2018

|                      |                                       |
|----------------------|---------------------------------------|
| Name or company name | In the Estate of Mr Pravinkumar Patel |
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 18/03/2017                            |
| Contract end date    | 31/12/2018                            |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,048      |
| Carry forward general activity (UDA)        | 5,145       |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £296,848.85 |

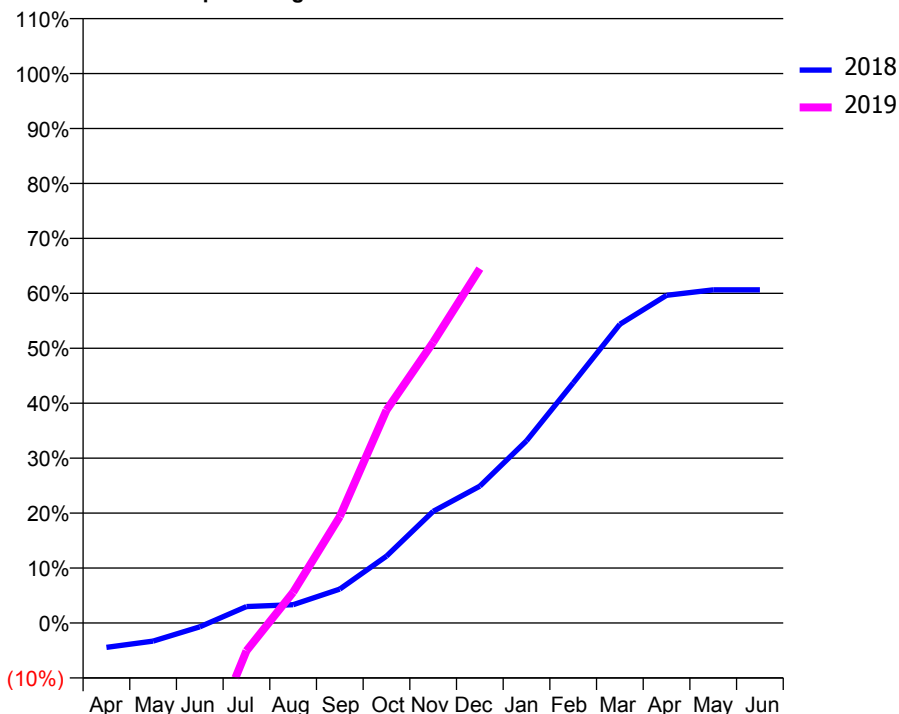
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,408         |                               |
| Quarter ending March 2018           | 2,490         | ↑                             |
| Quarter ending June 2018            | 3,202         | ↑                             |
| Quarter ending September 2018       | 3,782         | ↑                             |
| Quarter ending December 2018        | 4,382         | ↑                             |
| <b>Variance since December 2017</b> | <b>211.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -597                              | -4,371 |
| May       | -445                              | -3,300 |
| June      | -96                               | -2,622 |
| July      | 400                               | -510   |
| August    | 447                               | 561    |
| September | 828                               | 1,947  |
| October   | 1,632                             | 3,892  |
| November  | 2,723                             | 5,133  |
| December  | 3,337                             | 6,481  |
| January   | 4,444                             |        |
| February  | 5,855                             |        |
| March     | 7,282                             |        |
| April     | 7,989                             |        |
| May       | 8,121                             |        |
| June      | 8,123                             |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 1,068       | 4.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 293      | 3,130       | 9.4%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 384      | 1,068       | 36.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,099    | 3,130       | 35.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 269      | 3,865       | 7.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 3,865       | 0.4%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 3,865       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

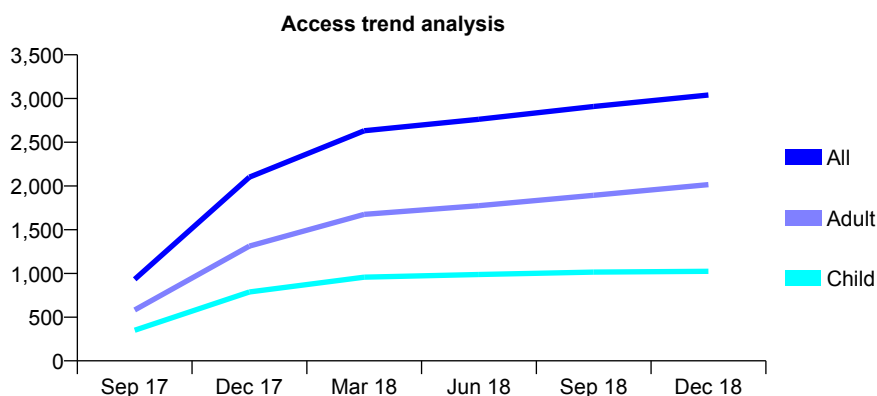
## Q59 - Vital Signs At a Glance Contract Report for 100466/0000 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Genix Healthcare Leicester Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/07/2017                     |
| Contract end date    |                                |

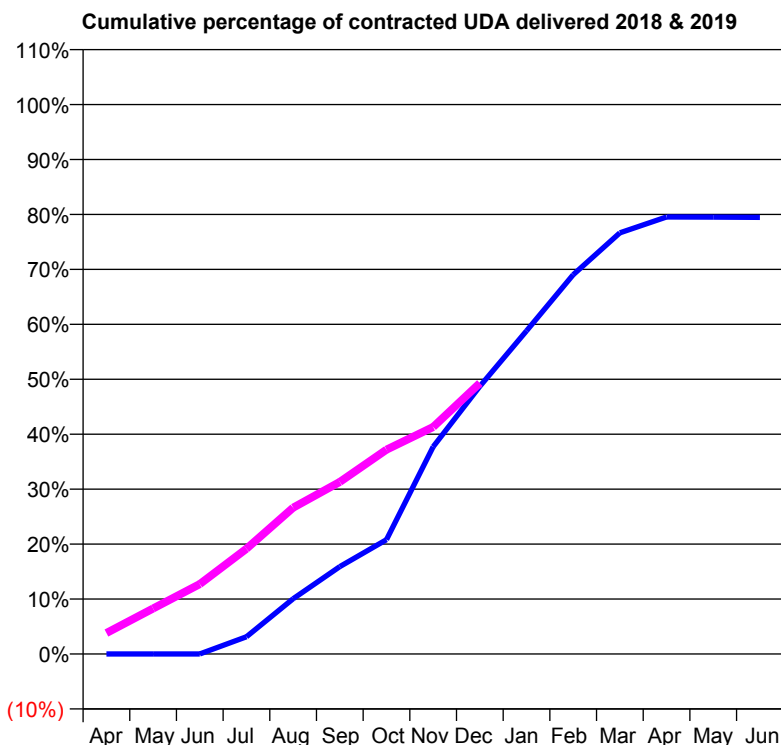
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,558      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £341,594.35 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 2,101        |                               |
| Quarter ending March 2018           | 2,632        | ↑                             |
| Quarter ending June 2018            | 2,763        | ↑                             |
| Quarter ending September 2018       | 2,909        | ↑                             |
| Quarter ending December 2018        | 3,040        | ↑                             |
| <b>Variance since December 2017</b> | <b>44.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 517   |
| May       | 0                                 | 1,123 |
| June      | 0                                 | 1,725 |
| July      | 320                               | 2,597 |
| August    | 1,022                             | 3,610 |
| September | 1,619                             | 4,246 |
| October   | 2,115                             | 5,043 |
| November  | 3,835                             | 5,602 |
| December  | 4,953                             | 6,685 |
| January   | 5,979                             |       |
| February  | 7,019                             |       |
| March     | 7,794                             |       |
| April     | 8,087                             |       |
| May       | 8,084                             |       |
| June      | 8,080                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 87       | 1,261       | 6.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 261      | 2,128       | 12.3%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 906      | 1,261       | 71.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,259    | 2,128       | 59.2%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 236      | 3,228       | 7.3%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 3,228       | 0.3%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 3,228       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

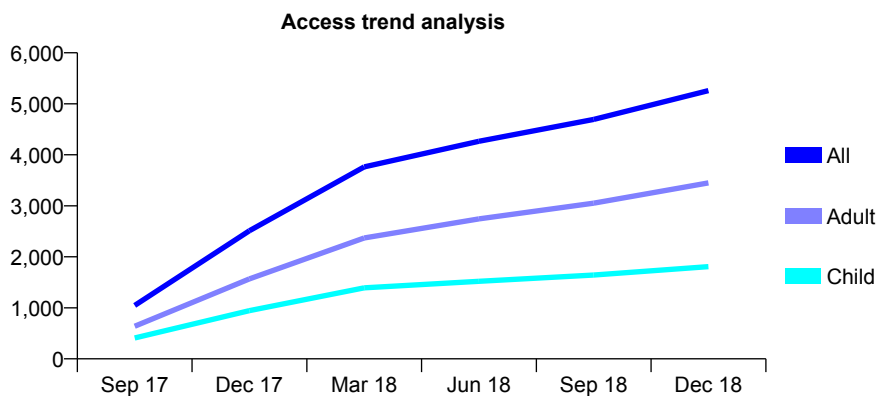
## Q59 - Vital Signs At a Glance Contract Report for 100478/0000 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/08/2017               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,122      |
| Carry forward general activity (UDA)        | -472        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £348,427.24 |

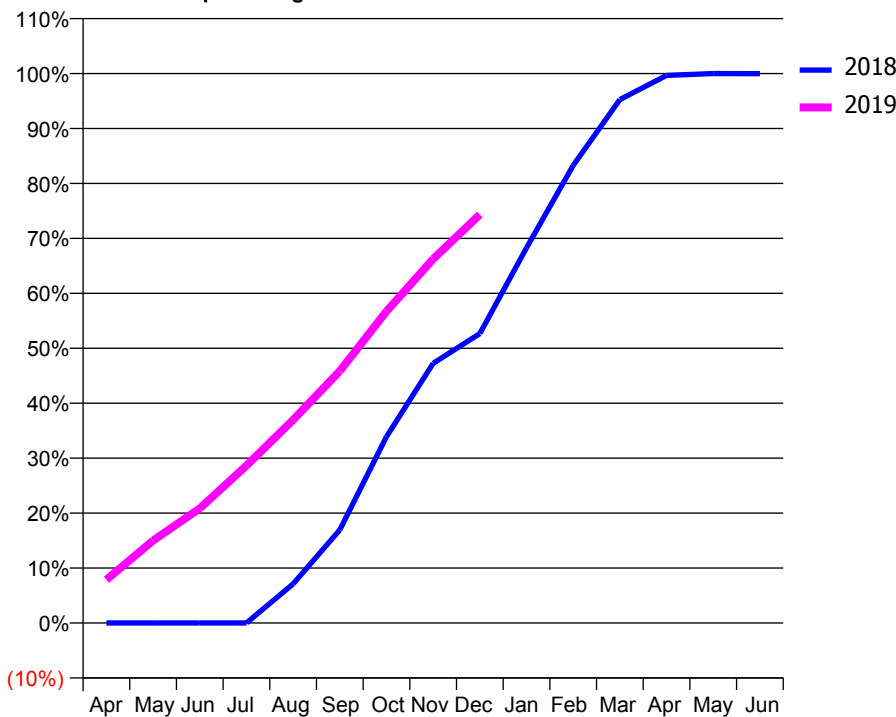
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,512         |                               |
| Quarter ending March 2018           | 3,763         | ↑                             |
| Quarter ending June 2018            | 4,265         | ↑                             |
| Quarter ending September 2018       | 4,693         | ↑                             |
| Quarter ending December 2018        | 5,258         | ↑                             |
| <b>Variance since December 2017</b> | <b>109.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 1,032 |
| May       | 0                                 | 1,971 |
| June      | 0                                 | 2,737 |
| July      | 0                                 | 3,760 |
| August    | 606                               | 4,850 |
| September | 1,440                             | 6,018 |
| October   | 2,882                             | 7,444 |
| November  | 4,016                             | 8,691 |
| December  | 4,475                             | 9,756 |
| January   | 5,801                             |       |
| February  | 7,077                             |       |
| March     | 8,094                             |       |
| April     | 8,468                             |       |
| May       | 8,497                             |       |
| June      | 8,496                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 154      | 2,049       | 7.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 339      | 3,396       | 10.0%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,039    | 2,049       | 50.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,262    | 3,396       | 37.2%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 488      | 5,121       | 9.5%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 5,121       | 0.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 5,121       | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

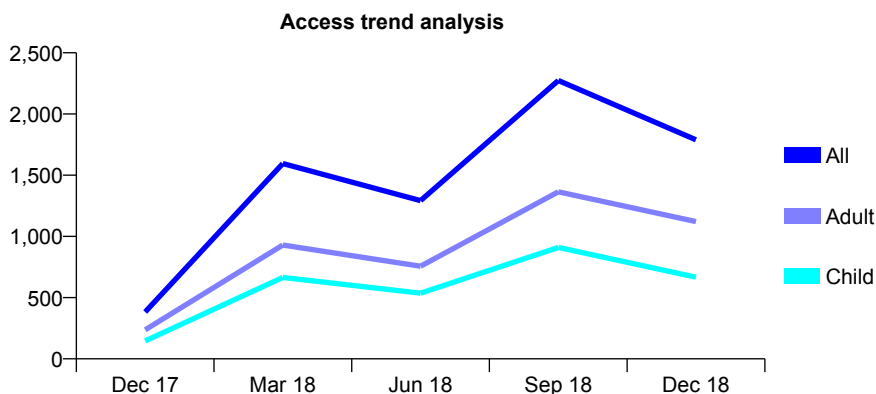
## Q59 - Vital Signs At a Glance Contract Report for 100536/0000 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | The Whitehouse Surgery Ltd |
| Contract type name   | PDS Plus Contract          |
| Purpose of contract  | General                    |
| Contract start date  | 01/12/2017                 |
| Contract end date    | 30/11/2024                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | 5           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £157,500.00 |

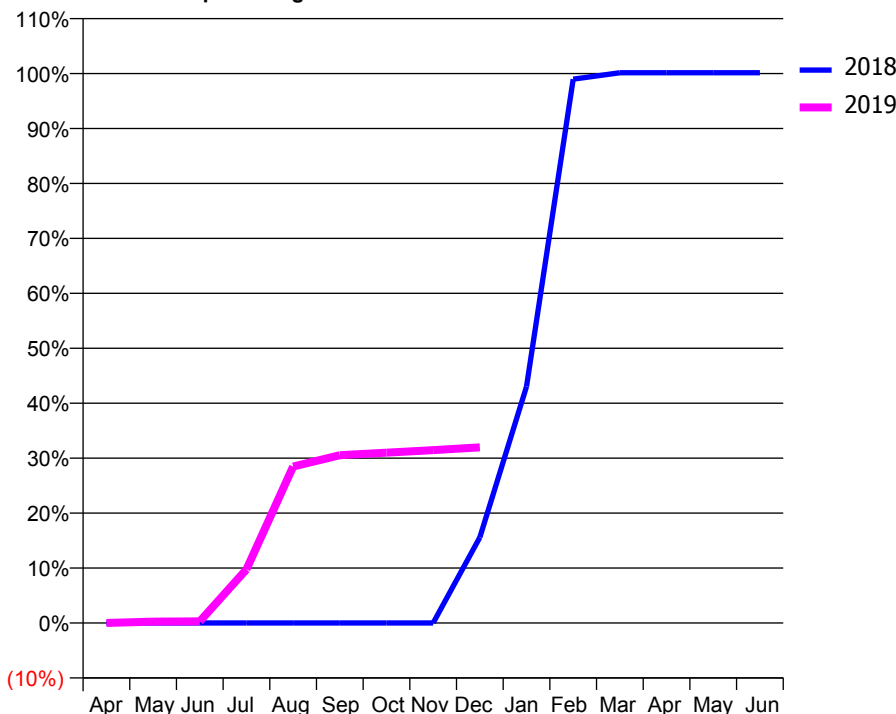
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 383           |                               |
| Quarter ending March 2018           | 1,595         | ↑                             |
| Quarter ending June 2018            | 1,293         | ↓                             |
| Quarter ending September 2018       | 2,274         | ↑                             |
| Quarter ending December 2018        | 1,789         | ↓                             |
| <b>Variance since December 2017</b> | <b>367.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 2     |
| May       | 0                                 | 25    |
| June      | 0                                 | 30    |
| July      | 0                                 | 977   |
| August    | 0                                 | 2,847 |
| September | 0                                 | 3,055 |
| October   | 0                                 | 3,101 |
| November  | 0                                 | 3,147 |
| December  | 520                               | 3,196 |
| January   | 1,434                             |       |
| February  | 3,299                             |       |
| March     | 3,338                             |       |
| April     | 3,338                             |       |
| May       | 3,338                             |       |
| June      | 3,338                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 631         | 1.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 22       | 986         | 2.2%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 141      | 631         | 22.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 172      | 986         | 17.4%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 64       | 1,617       | 4.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,617       | 0.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 1,617       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

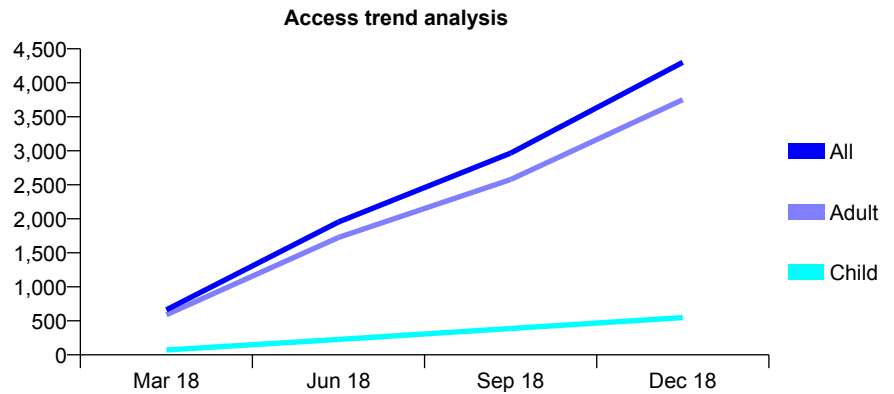
## Q59 - Vital Signs At a Glance Contract Report for 100542/0000 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | JDRM Dental Care Ltd |
| Contract type name   | PDS Plus Contract    |
| Purpose of contract  | General              |
| Contract start date  | 01/12/2017           |
| Contract end date    | 30/11/2024           |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £423,500.00 |

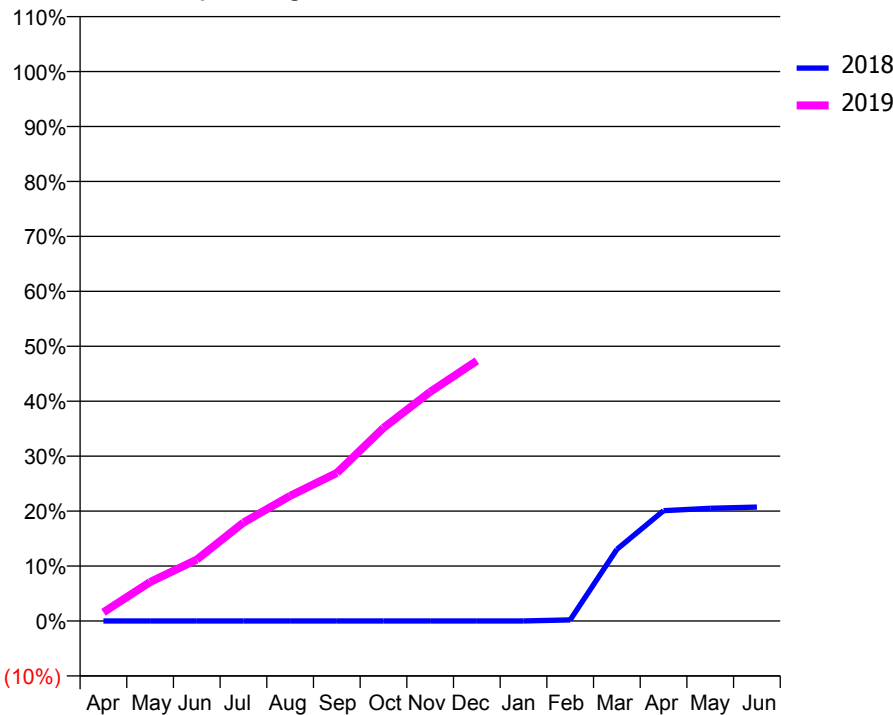
### ACCESS\*

| Patients seen in 24 months          | Total | Change since previous quarter |
|-------------------------------------|-------|-------------------------------|
| Quarter ending December 2017        | 0     |                               |
| Quarter ending March 2018           | 662   |                               |
| Quarter ending June 2018            | 1,953 | ↑                             |
| Quarter ending September 2018       | 2,965 | ↑                             |
| Quarter ending December 2018        | 4,301 | ↑                             |
| <b>Variance since December 2017</b> | N/A   |                               |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 348    |
| May       | 0                                 | 1,560  |
| June      | 0                                 | 2,460  |
| July      | 0                                 | 3,943  |
| August    | 0                                 | 5,013  |
| September | 0                                 | 5,929  |
| October   | 0                                 | 7,735  |
| November  | 0                                 | 9,177  |
| December  | 0                                 | 10,419 |
| January   | 0                                 |        |
| February  | 17                                |        |
| March     | 1,087                             |        |
| April     | 1,673                             |        |
| May       | 1,709                             |        |
| June      | 1,727                             |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 110      | 866         | 12.7%    | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,158    | 5,839       | 19.8%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 78       | 866         | 9.0%     | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 348      | 5,839       | 6.0%     | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 3,772    | 6,160       | 61.2%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 6,160       | 0.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 6,160       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

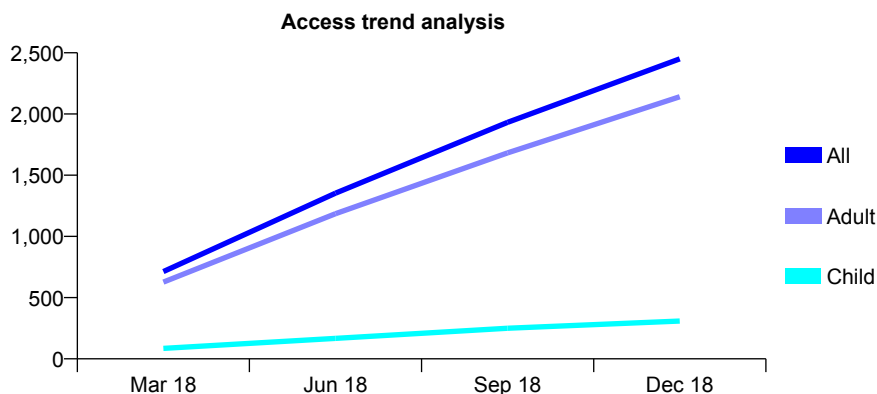
## Q59 - Vital Signs At a Glance Contract Report for 100548/0000 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | JDRM Dental Care Ltd |
| Contract type name   | PDS Plus Contract    |
| Purpose of contract  | General              |
| Contract start date  | 01/12/2017           |
| Contract end date    | 30/11/2024           |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £346,500.00 |

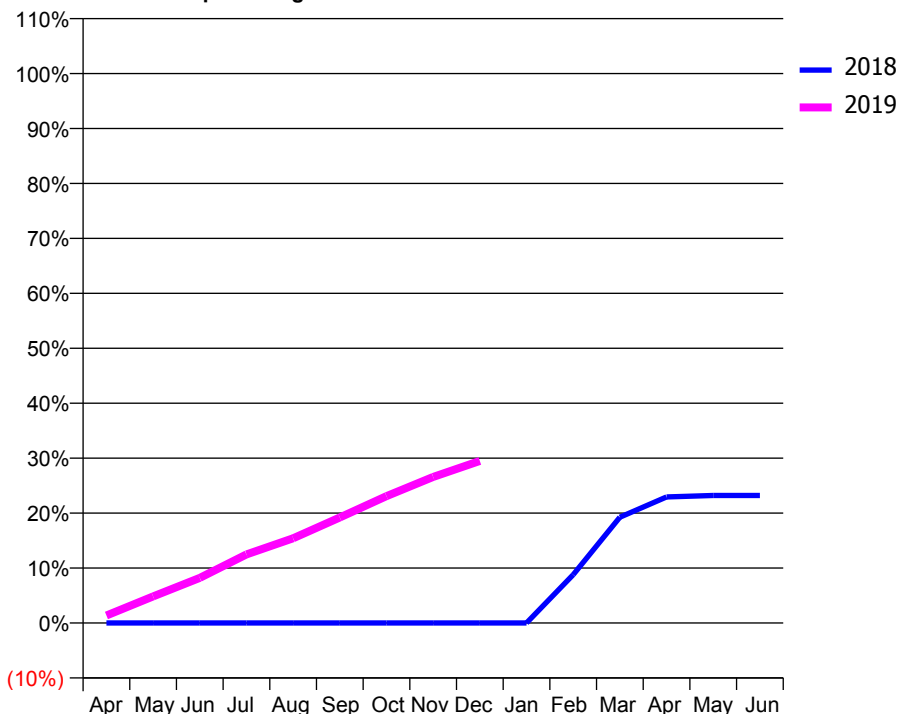
### ACCESS\*

| Patients seen in 24 months          | Total | Change since previous quarter |
|-------------------------------------|-------|-------------------------------|
| Quarter ending December 2017        | 0     |                               |
| Quarter ending March 2018           | 713   |                               |
| Quarter ending June 2018            | 1,353 | ↑                             |
| Quarter ending September 2018       | 1,932 | ↑                             |
| Quarter ending December 2018        | 2,450 | ↑                             |
| <b>Variance since December 2017</b> | N/A   |                               |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 0     | 247   |
| May       | 0     | 870   |
| June      | 0     | 1,479 |
| July      | 0     | 2,246 |
| August    | 0     | 2,774 |
| September | 0     | 3,456 |
| October   | 0     | 4,158 |
| November  | 0     | 4,784 |
| December  | 0     | 5,308 |
| January   | 0     |       |
| February  | 733   |       |
| March     | 1,604 |       |
| April     | 1,913 |       |
| May       | 1,935 |       |
| June      | 1,935 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 487         | 9.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 531      | 3,208       | 16.6%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 40       | 487         | 8.2%     | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 188      | 3,208       | 5.9%     | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 2,468    | 3,491       | 70.7%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 3,491       | 0.4%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 3,491       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



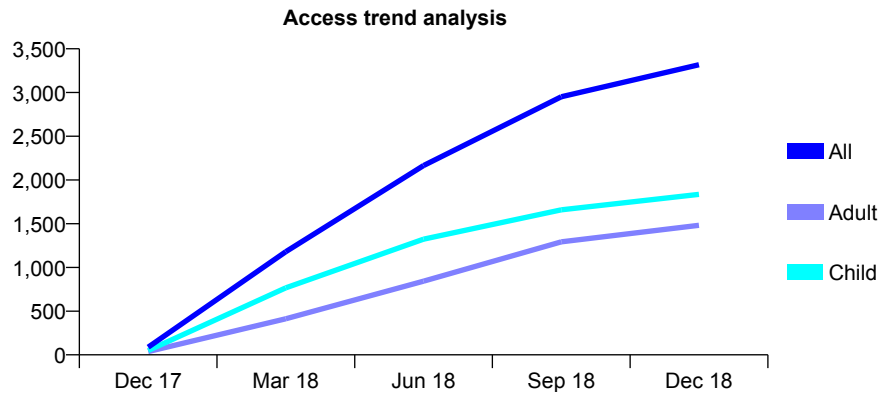
## Q59 - Vital Signs At a Glance Contract Report for 100549/0000 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Community Dental Services CIC |
| Contract type name   | PDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/12/2017                    |
| Contract end date    | 30/11/2024                    |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 10,500        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £2,845,017.10 |

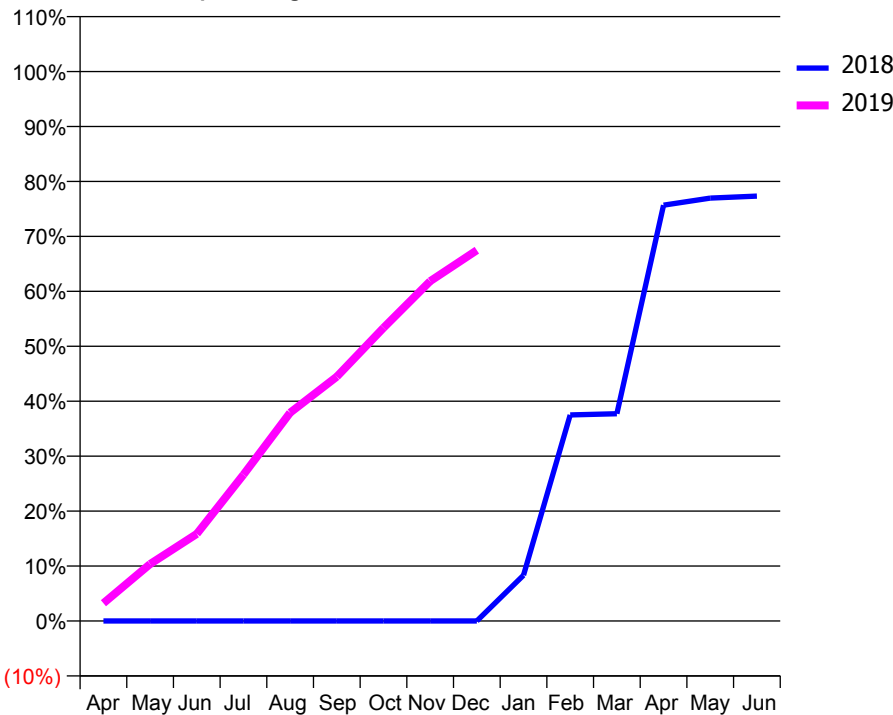
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 87             |                               |
| Quarter ending March 2018           | 1,179          | ↑                             |
| Quarter ending June 2018            | 2,165          | ↑                             |
| Quarter ending September 2018       | 2,951          | ↑                             |
| Quarter ending December 2018        | 3,318          | ↑                             |
| <b>Variance since December 2017</b> | <b>3713.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 0     | 341   |
| May                               | 0     | 1,089 |
| June                              | 0     | 1,664 |
| July                              | 0     | 2,795 |
| August                            | 0     | 3,981 |
| September                         | 0     | 4,669 |
| October                           | 0     | 5,602 |
| November                          | 0     | 6,494 |
| December                          | 0     | 7,086 |
| January                           | 291   |       |
| February                          | 1,313 |       |
| March                             | 1,320 |       |
| April                             | 2,648 |       |
| May                               | 2,694 |       |
| June                              | 2,707 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 233      | 3,547       | 6.6%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 161      | 1,918       | 8.4%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 671      | 3,547       | 18.9%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 463      | 1,918       | 24.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 228      | 4,411       | 5.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 4,411       | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 4,411       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

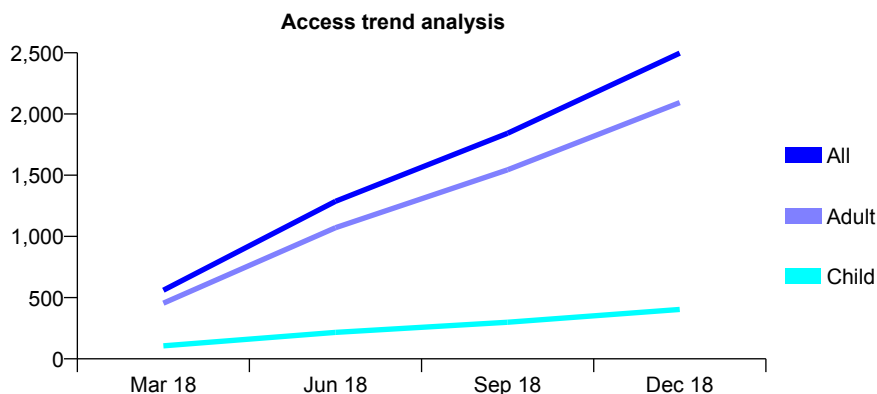
## Q59 - Vital Signs At a Glance Contract Report for 100559/0000 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | JDRM Dental Care Ltd |
| Contract type name   | PDS Plus Contract    |
| Purpose of contract  | General              |
| Contract start date  | 21/12/2017           |
| Contract end date    | 11/01/2025           |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £423,500.00 |

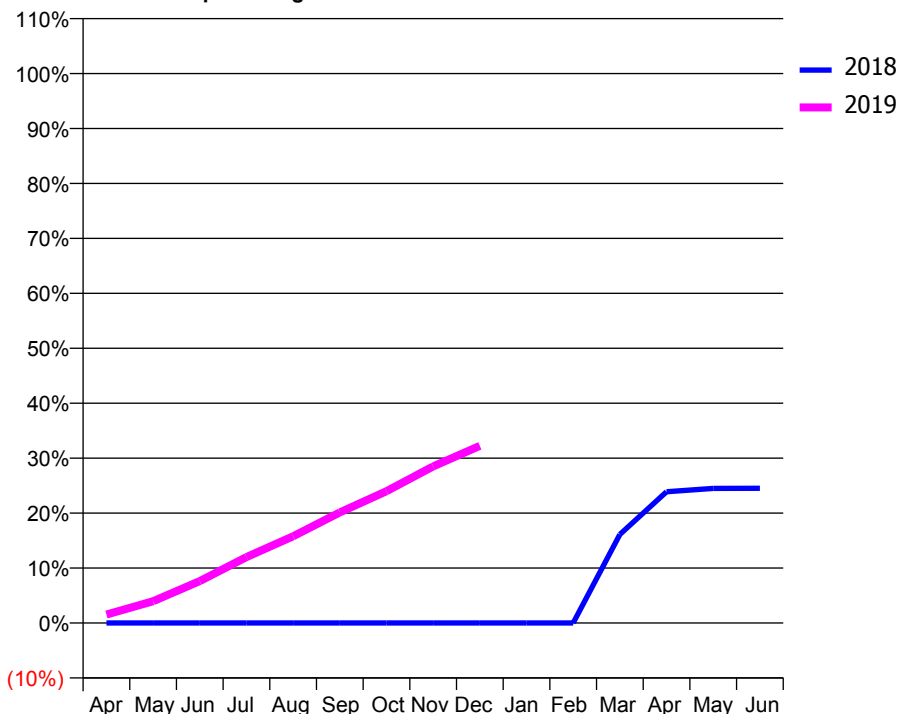
### ACCESS\*

| Patients seen in 24 months          | Total | Change since previous quarter |
|-------------------------------------|-------|-------------------------------|
| Quarter ending December 2017        | 0     |                               |
| Quarter ending March 2018           | 561   |                               |
| Quarter ending June 2018            | 1,287 | ↑                             |
| Quarter ending September 2018       | 1,843 | ↑                             |
| Quarter ending December 2018        | 2,497 | ↑                             |
| <b>Variance since December 2017</b> | N/A   |                               |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 340   |
| May       | 0                                 | 873   |
| June      | 0                                 | 1,681 |
| July      | 0                                 | 2,641 |
| August    | 0                                 | 3,472 |
| September | 0                                 | 4,429 |
| October   | 0                                 | 5,276 |
| November  | 0                                 | 6,268 |
| December  | 0                                 | 7,095 |
| January   | 0                                 |       |
| February  | 0                                 |       |
| March     | 888                               |       |
| April     | 1,317                             |       |
| May       | 1,350                             |       |
| June      | 1,351                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 506         | 6.7%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 420      | 2,922       | 14.4%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 106      | 506         | 20.9%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 464      | 2,922       | 15.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 968      | 3,188       | 30.4%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 3,188       | 0.3%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 3,188       | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 7           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

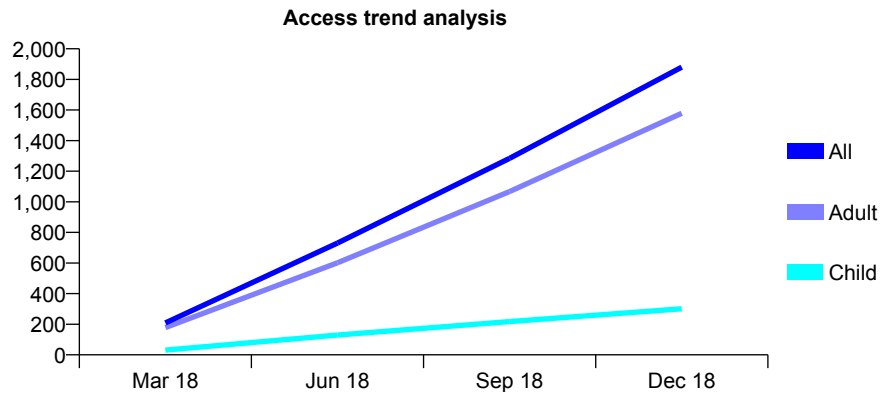
## Q59 - Vital Signs At a Glance Contract Report for 100570/0000 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | JDRM Dental Care Ltd |
| Contract type name   | PDS Plus Contract    |
| Purpose of contract  | General              |
| Contract start date  | 12/01/2018           |
| Contract end date    | 11/01/2025           |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £288,750.00 |

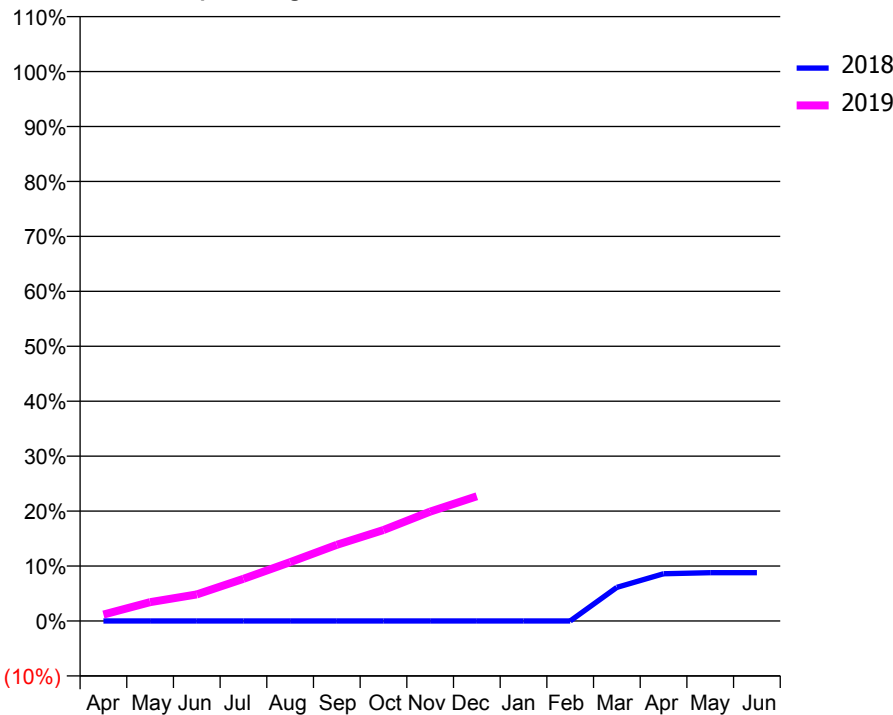
### ACCESS\*

| Patients seen in 24 months          | Total | Change since previous quarter |
|-------------------------------------|-------|-------------------------------|
| Quarter ending December 2017        | 0     |                               |
| Quarter ending March 2018           | 209   |                               |
| Quarter ending June 2018            | 731   | ↑                             |
| Quarter ending September 2018       | 1,284 | ↑                             |
| Quarter ending December 2018        | 1,880 | ↑                             |
| <b>Variance since December 2017</b> | N/A   |                               |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 178   |
| May       | 0                                 | 514   |
| June      | 0                                 | 725   |
| July      | 0                                 | 1,151 |
| August    | 0                                 | 1,608 |
| September | 0                                 | 2,079 |
| October   | 0                                 | 2,485 |
| November  | 0                                 | 2,986 |
| December  | 0                                 | 3,404 |
| January   | 0                                 |       |
| February  | 0                                 |       |
| March     | 337                               |       |
| April     | 474                               |       |
| May       | 484                               |       |
| June      | 484                               |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 353         | 4.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 179      | 1,899       | 9.4%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 44       | 353         | 12.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 180      | 1,899       | 9.5%     | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 695      | 2,147       | 32.4%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,147       | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,147       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

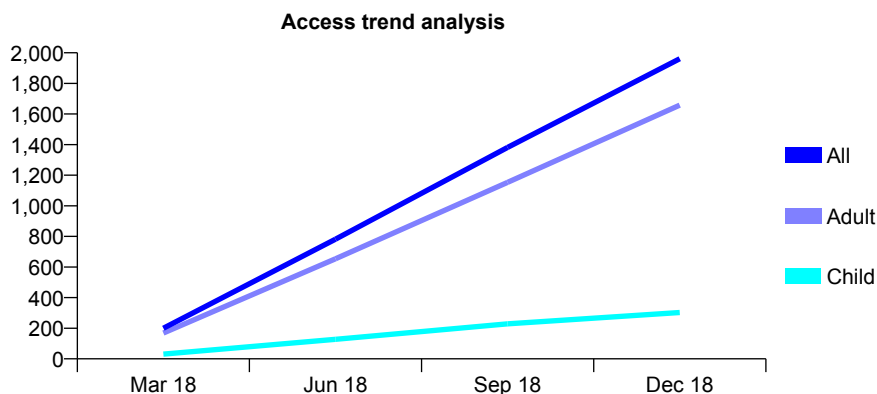
## Q59 - Vital Signs At a Glance Contract Report for 100579/0000 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | JDRM Dental Care Ltd |
| Contract type name   | PDS Plus Contract    |
| Purpose of contract  | General              |
| Contract start date  | 01/02/2018           |
| Contract end date    | 31/01/2025           |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £385,000.00 |

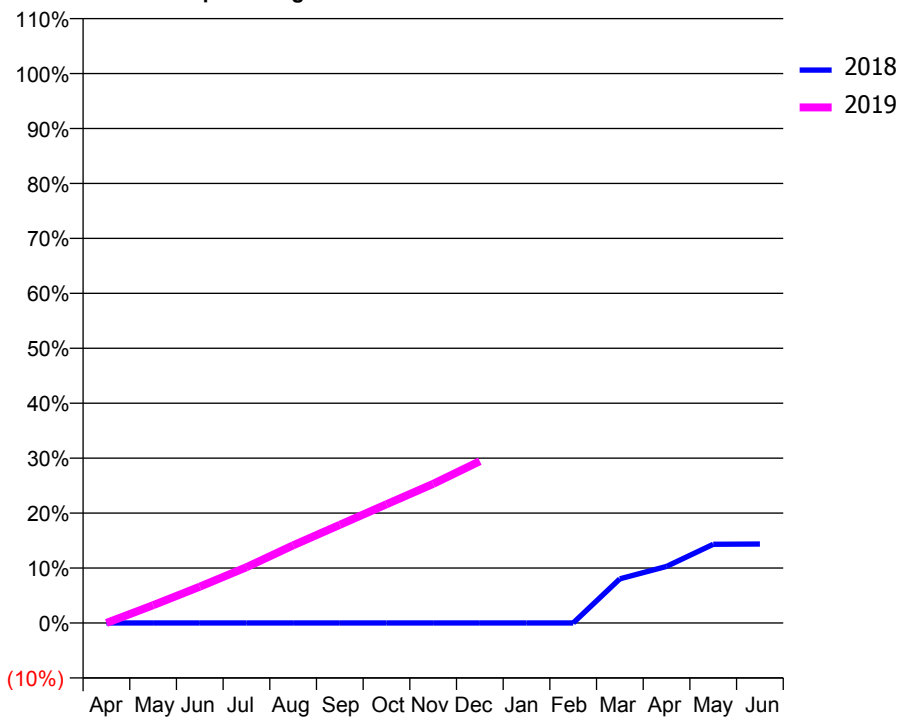
### ACCESS\*

| Patients seen in 24 months          | Total | Change since previous quarter |
|-------------------------------------|-------|-------------------------------|
| Quarter ending December 2017        | 0     |                               |
| Quarter ending March 2018           | 200   |                               |
| Quarter ending June 2018            | 782   | ↑                             |
| Quarter ending September 2018       | 1,382 | ↑                             |
| Quarter ending December 2018        | 1,961 | ↑                             |
| <b>Variance since December 2017</b> | N/A   |                               |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 0                                 | 649   |
| June      | 0                                 | 1,321 |
| July      | 0                                 | 2,031 |
| August    | 0                                 | 2,827 |
| September | 0                                 | 3,575 |
| October   | 0                                 | 4,321 |
| November  | 0                                 | 5,066 |
| December  | 0                                 | 5,890 |
| January   | 0                                 |       |
| February  | 0                                 |       |
| March     | 335                               |       |
| April     | 429                               |       |
| May       | 598                               |       |
| June      | 600                               |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 437         | 6.6%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 385      | 2,617       | 14.7%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 26       | 437         | 5.9%     | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 106      | 2,617       | 4.1%     | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,475    | 2,902       | 50.8%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 2,902       | 0.4%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 2,902       | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

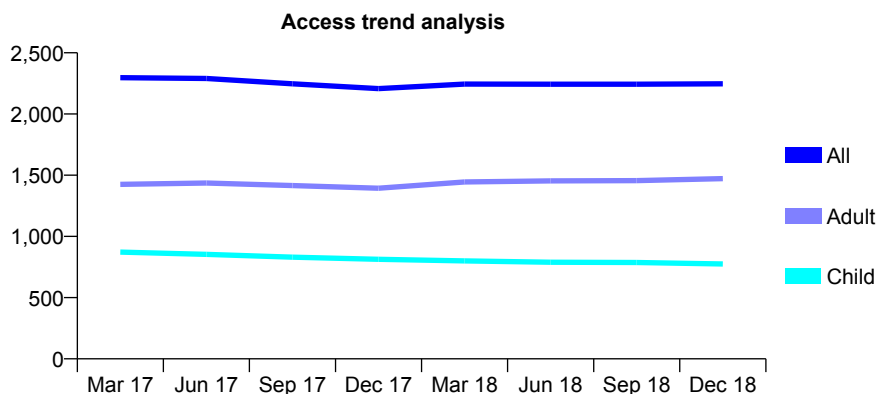
## Q59 - Vital Signs At a Glance Contract Report for 101281/0034 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | OASIS DENTAL CARE LTD   |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,246       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 1,134       |
| Carry forward orthodontic activity (UOA)    | 34          |
| Baseline contract value                     | £254,095.36 |

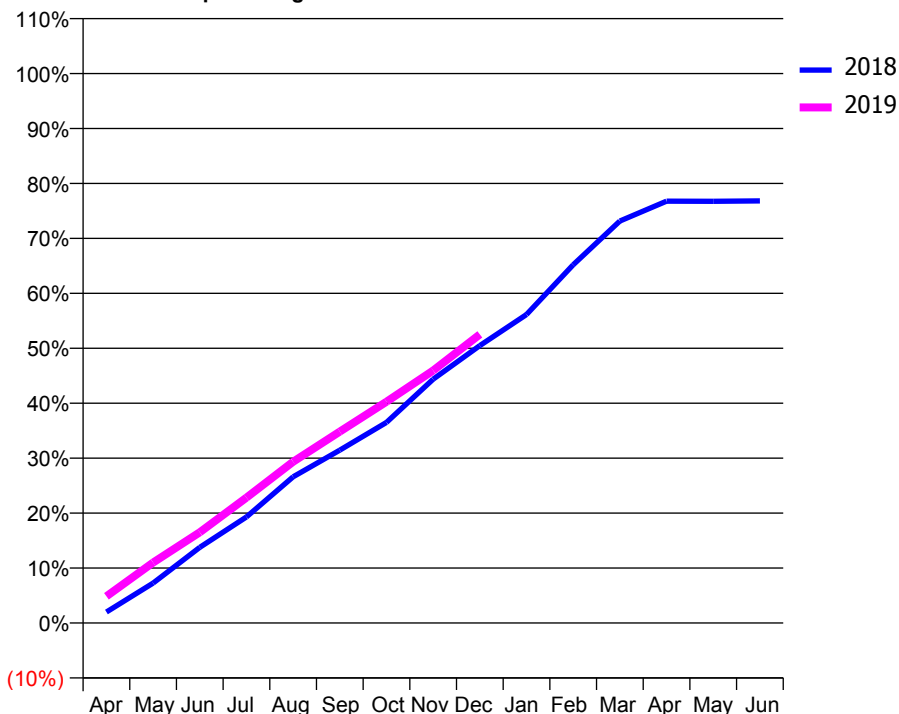
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,207       |                               |
| Quarter ending March 2018           | 2,245       | →                             |
| Quarter ending June 2018            | 2,243       | →                             |
| Quarter ending September 2018       | 2,243       | →                             |
| Quarter ending December 2018        | 2,247       | →                             |
| <b>Variance since December 2017</b> | <b>1.8%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 145                               | 353   |
| May       | 527                               | 798   |
| June      | 998                               | 1,196 |
| July      | 1,398                             | 1,654 |
| August    | 1,928                             | 2,127 |
| September | 2,281                             | 2,523 |
| October   | 2,646                             | 2,917 |
| November  | 3,216                             | 3,329 |
| December  | 3,658                             | 3,806 |
| January   | 4,068                             |       |
| February  | 4,724                             |       |
| March     | 5,301                             |       |
| April     | 5,562                             |       |
| May       | 5,561                             |       |
| June      | 5,566                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,034       | 7.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 201      | 1,484       | 13.5%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 710      | 1,034       | 68.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 868      | 1,484       | 58.5%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 205      | 2,293       | 8.9%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 2,293       | 0.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,293       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

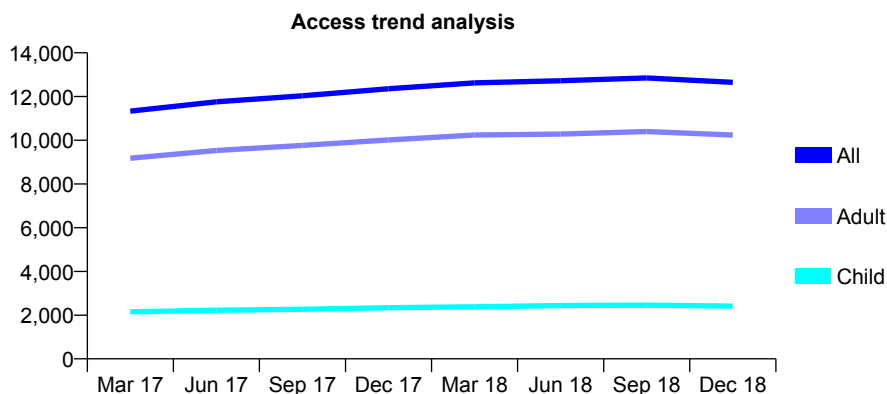
## Q59 - Vital Signs At a Glance Contract Report for 101281/0055 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | Pilot Contract        |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 36,428      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £825,781.44 |

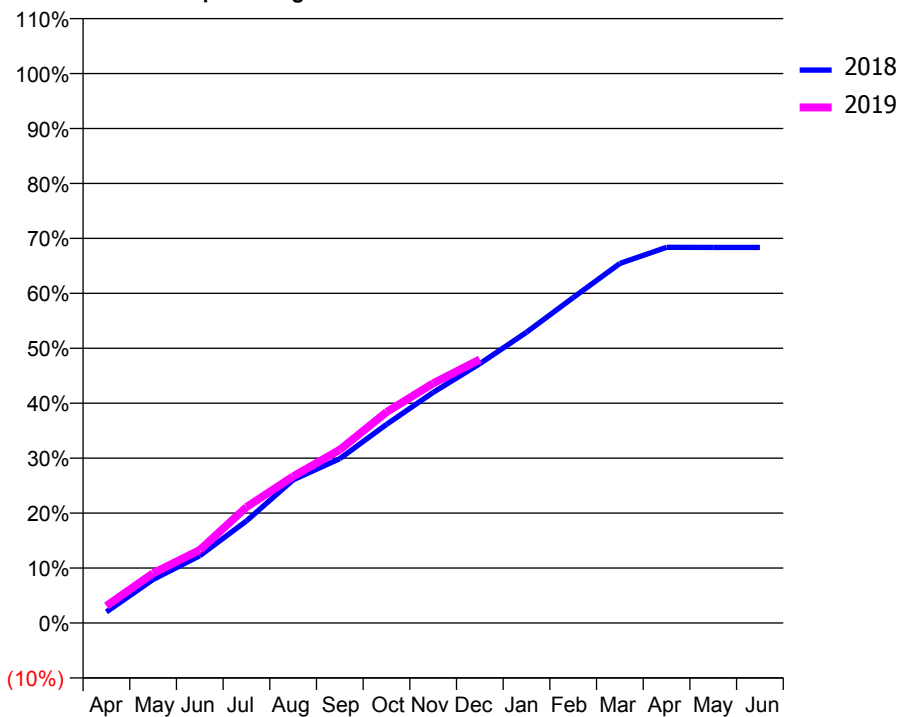
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 12,355      |                               |
| Quarter ending March 2018           | 12,622      | ↑                             |
| Quarter ending June 2018            | 12,719      | →                             |
| Quarter ending September 2018       | 12,852      | →                             |
| Quarter ending December 2018        | 12,650      | ↓                             |
| <b>Variance since December 2017</b> | <b>2.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 737                               | 1,139  |
| May       | 2,890                             | 3,304  |
| June      | 4,456                             | 4,842  |
| July      | 6,767                             | 7,686  |
| August    | 9,487                             | 9,715  |
| September | 10,892                            | 11,492 |
| October   | 13,167                            | 13,983 |
| November  | 15,285                            | 15,890 |
| December  | 17,193                            | 17,475 |
| January   | 19,277                            |        |
| February  | 21,571                            |        |
| March     | 23,838                            |        |
| April     | 24,904                            |        |
| May       | 24,898                            |        |
| June      | 24,898                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 1,896       | 2.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 585      | 7,191       | 8.1%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 738      | 1,896       | 38.9%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,091    | 7,191       | 29.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 59       | 8,676       | 0.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 96       | 8,676       | 1.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 187      | 8,676       | 2.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

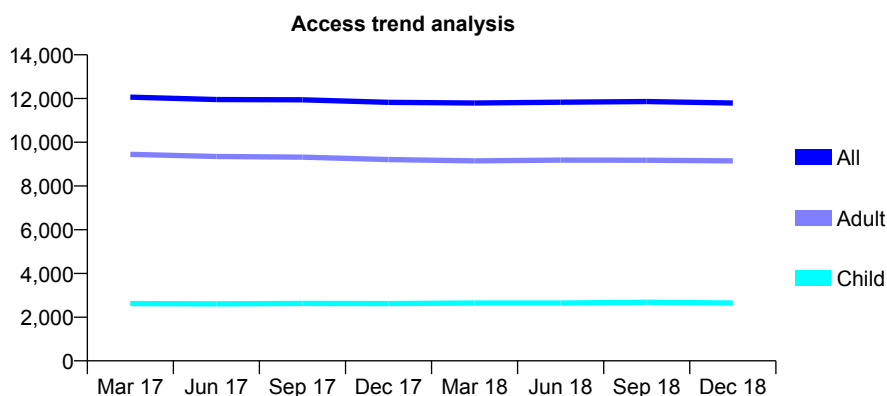
## Q59 - Vital Signs At a Glance Contract Report for 101281/0077 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | OASIS DENTAL CARE LTD   |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 33,200      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 3,163       |
| Carry forward orthodontic activity (UOA)    | 44          |
| Baseline contract value                     | £968,480.02 |

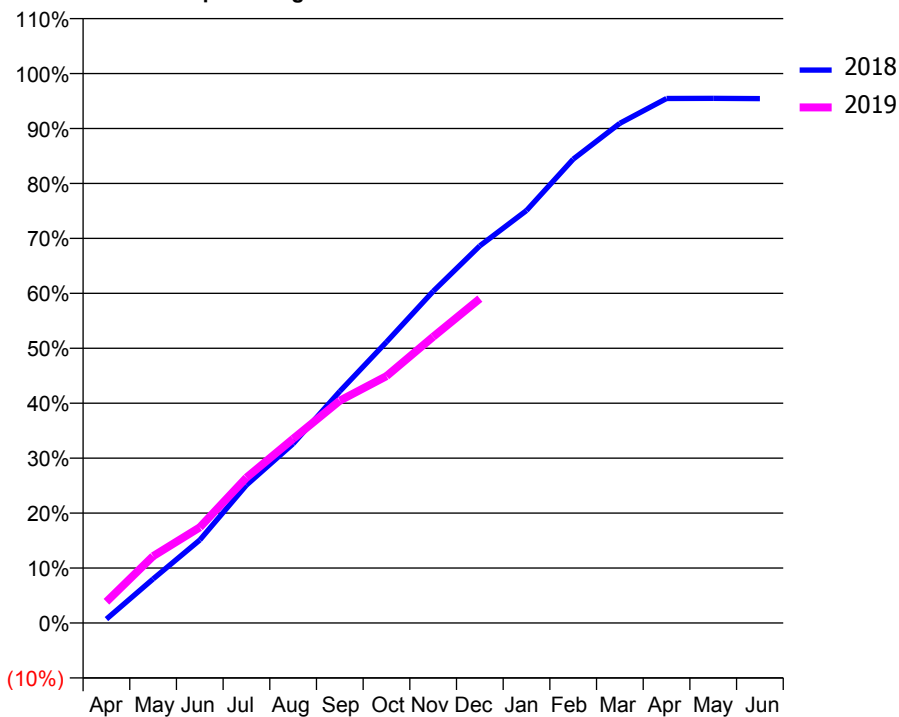
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 11,828        |                               |
| Quarter ending March 2018           | 11,793        | →                             |
| Quarter ending June 2018            | 11,830        | →                             |
| Quarter ending September 2018       | 11,859        | →                             |
| Quarter ending December 2018        | 11,795        | →                             |
| <b>Variance since December 2017</b> | <b>(0.3%)</b> | →                             |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 240                               | 1,282  |
| May       | 2,663                             | 4,038  |
| June      | 5,013                             | 5,778  |
| July      | 8,339                             | 8,787  |
| August    | 10,830                            | 11,130 |
| September | 13,996                            | 13,431 |
| October   | 16,978                            | 14,915 |
| November  | 20,044                            | 17,295 |
| December  | 22,787                            | 19,596 |
| January   | 24,927                            |        |
| February  | 28,024                            |        |
| March     | 30,194                            |        |
| April     | 31,688                            |        |
| May       | 31,696                            |        |
| June      | 31,683                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 192      | 2,998       | 6.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,140    | 8,885       | 12.8%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,782    | 2,998       | 59.4%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,536    | 8,885       | 51.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,018    | 10,792      | 9.4%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 113      | 10,792      | 1.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 81       | 10,792      | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

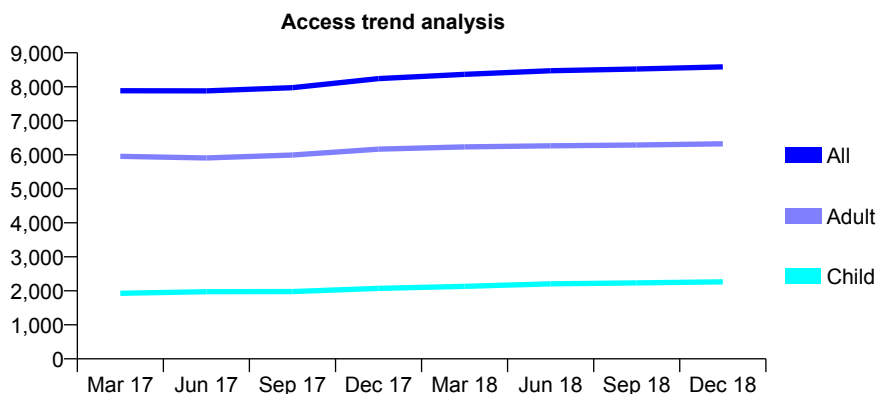
## Q59 - Vital Signs At a Glance Contract Report for 101281/0082 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

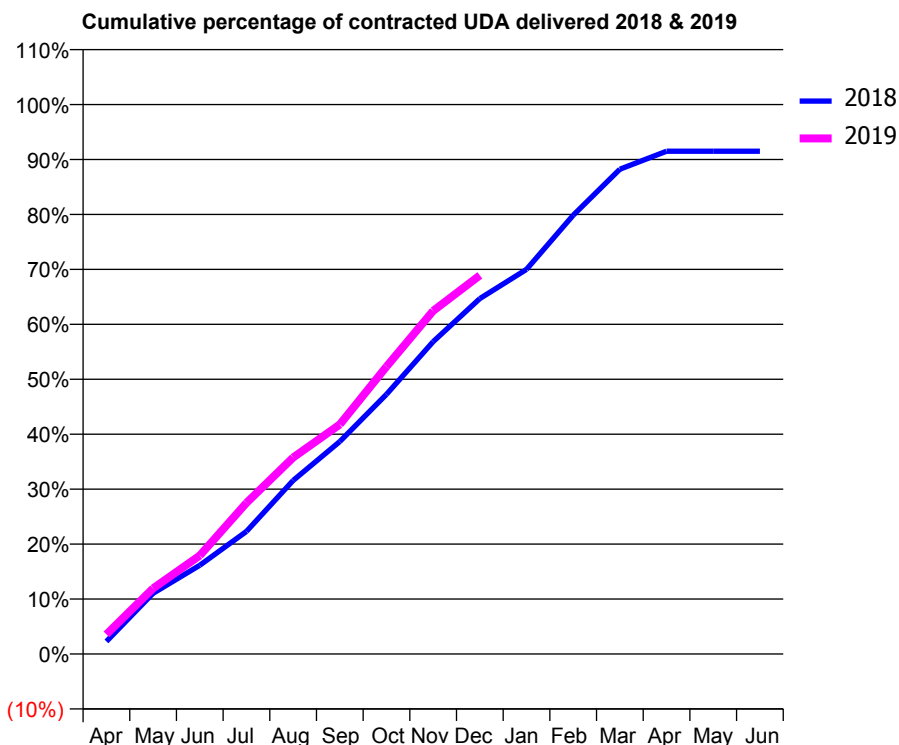
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,656      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £490,915.93 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,242       |                               |
| Quarter ending March 2018           | 8,365       | →                             |
| Quarter ending June 2018            | 8,471       | →                             |
| Quarter ending September 2018       | 8,523       | →                             |
| Quarter ending December 2018        | 8,587       | →                             |
| <b>Variance since December 2017</b> | <b>4.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 499                               | 773    |
| May       | 2,396                             | 2,586  |
| June      | 3,495                             | 3,881  |
| July      | 4,833                             | 5,954  |
| August    | 6,839                             | 7,744  |
| September | 8,372                             | 9,049  |
| October   | 10,233                            | 11,327 |
| November  | 12,308                            | 13,523 |
| December  | 14,006                            | 14,924 |
| January   | 15,159                            |        |
| February  | 17,292                            |        |
| March     | 19,107                            |        |
| April     | 19,814                            |        |
| May       | 19,814                            |        |
| June      | 19,814                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 197      | 2,524       | 7.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 733      | 6,484       | 11.3%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,491    | 2,524       | 59.1%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,506    | 6,484       | 54.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 150      | 8,593       | 1.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 140      | 8,593       | 1.6%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 247      | 8,593       | 2.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



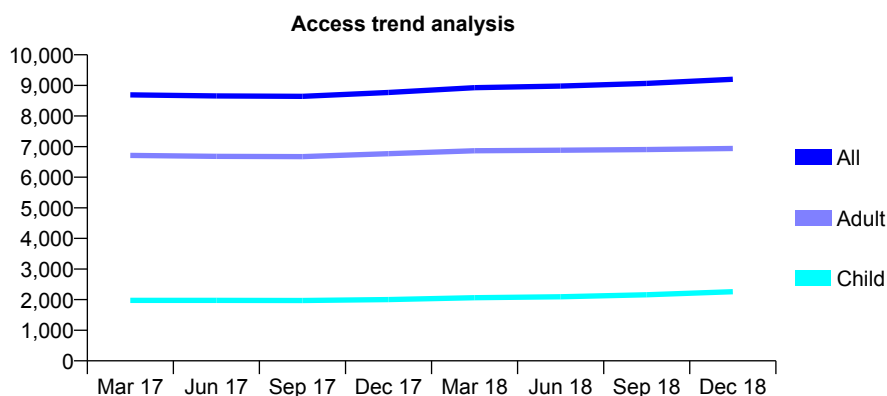
## Q59 - Vital Signs At a Glance Contract Report for 101281/0098 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

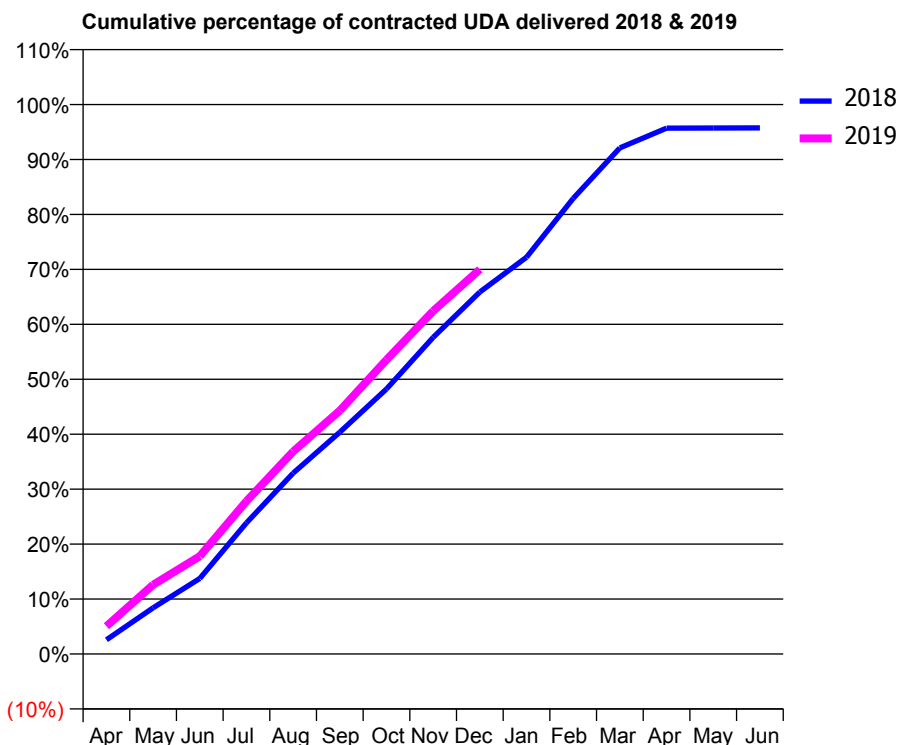
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,129      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £592,304.79 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,771       |                               |
| Quarter ending March 2018           | 8,927       | →                             |
| Quarter ending June 2018            | 8,977       | →                             |
| Quarter ending September 2018       | 9,064       | →                             |
| Quarter ending December 2018        | 9,200       | →                             |
| <b>Variance since December 2017</b> | <b>4.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 675                               | 1,324  |
| May       | 2,195                             | 3,291  |
| June      | 3,593                             | 4,651  |
| July      | 6,234                             | 7,268  |
| August    | 8,602                             | 9,626  |
| September | 10,548                            | 11,577 |
| October   | 12,604                            | 13,994 |
| November  | 15,055                            | 16,310 |
| December  | 17,209                            | 18,287 |
| January   | 18,865                            |        |
| February  | 21,663                            |        |
| March     | 24,065                            |        |
| April     | 25,005                            |        |
| May       | 25,013                            |        |
| June      | 25,014                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 164      | 2,763       | 5.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,101    | 8,341       | 13.2%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,863    | 2,763       | 67.4%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,686    | 8,341       | 68.2%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 865      | 10,667      | 8.1%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 92       | 10,667      | 0.9%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 10,667      | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

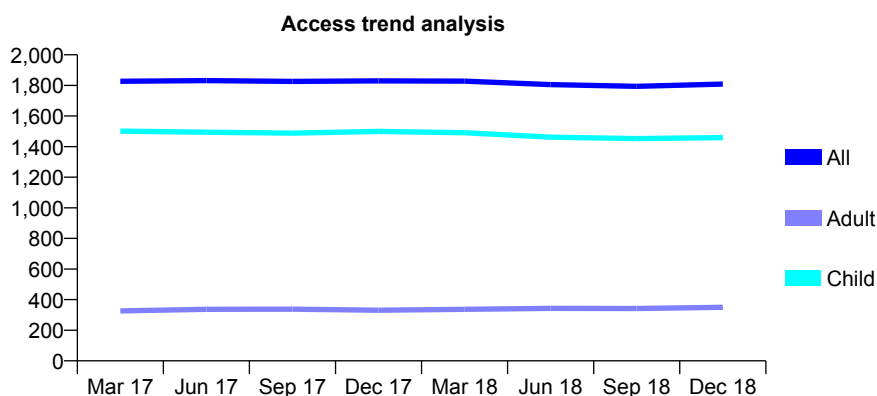
## Q59 - Vital Signs At a Glance Contract Report for 101281/0114 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,552      |
| Carry forward general activity (UDA)        | -63        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £81,711.41 |

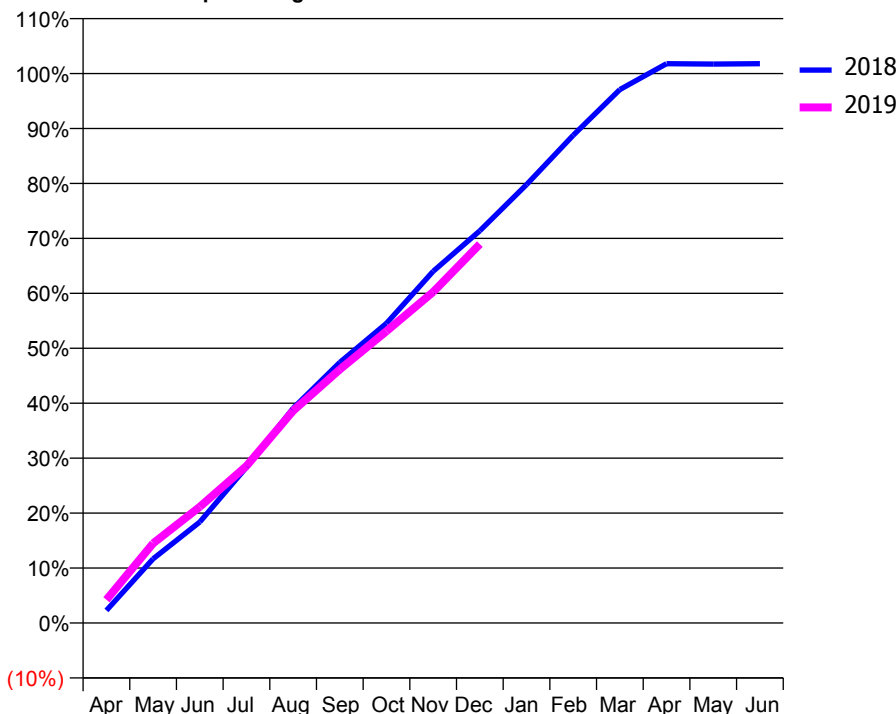
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,830         |                               |
| Quarter ending March 2018           | 1,828         | →                             |
| Quarter ending June 2018            | 1,805         | ↓                             |
| Quarter ending September 2018       | 1,794         | →                             |
| Quarter ending December 2018        | 1,809         | →                             |
| <b>Variance since December 2017</b> | <b>(1.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 81                                | 150   |
| May       | 415                               | 515   |
| June      | 653                               | 751   |
| July      | 1,007                             | 1,015 |
| August    | 1,388                             | 1,372 |
| September | 1,685                             | 1,639 |
| October   | 1,937                             | 1,887 |
| November  | 2,273                             | 2,140 |
| December  | 2,536                             | 2,449 |
| January   | 2,834                             |       |
| February  | 3,153                             |       |
| March     | 3,448                             |       |
| April     | 3,615                             |       |
| May       | 3,613                             |       |
| June      | 3,615                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,889       | 4.3%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 235         | 3.8%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,485    | 1,889       | 78.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 166      | 235         | 70.6%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 26       | 1,993       | 1.3%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,993       | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,993       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

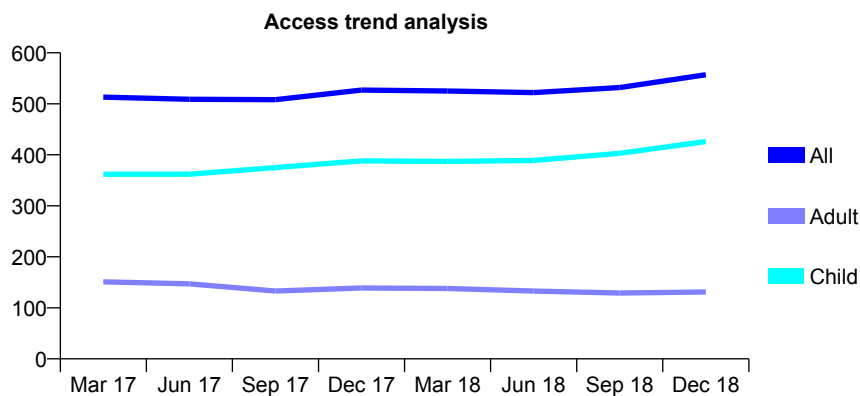
## Q59 - Vital Signs At a Glance Contract Report for 101281/0132 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

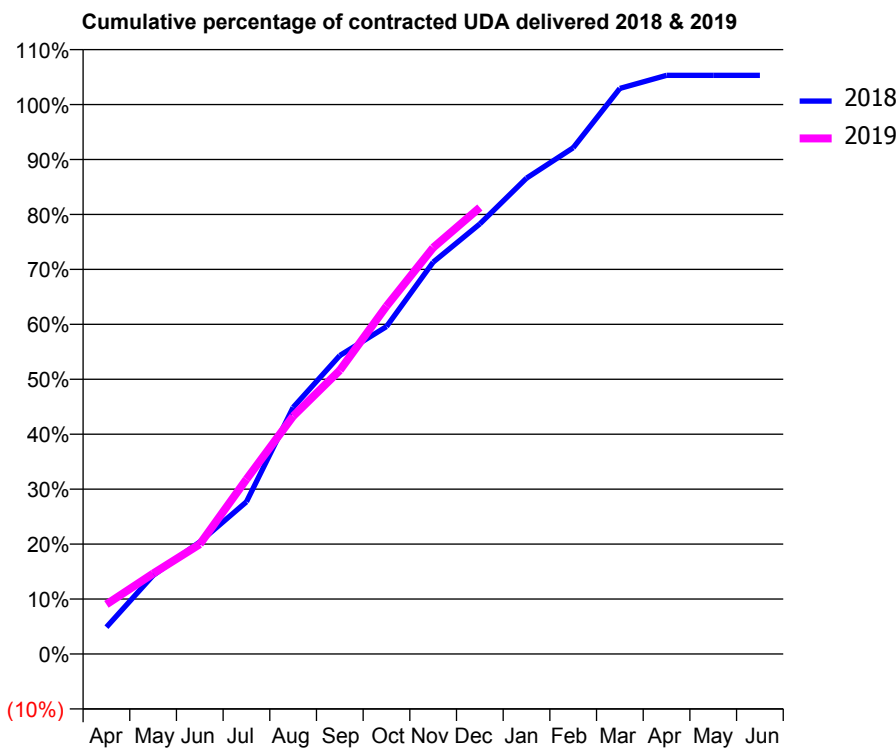
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,021      |
| Carry forward general activity (UDA)        | -20        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,461.88 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 527         |                               |
| Quarter ending March 2018           | 525         | →                             |
| Quarter ending June 2018            | 522         | →                             |
| Quarter ending September 2018       | 532         | →                             |
| Quarter ending December 2018        | 557         | ↑                             |
| <b>Variance since December 2017</b> | <b>5.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 50                                | 92   |
| May       | 146                               | 150  |
| June      | 208                               | 204  |
| July      | 283                               | 325  |
| August    | 458                               | 442  |
| September | 555                               | 527  |
| October   | 608                               | 646  |
| November  | 728                               | 755  |
| December  | 799                               | 830  |
| January   | 884                               |      |
| February  | 941                               |      |
| March     | 1,051                             |      |
| April     | 1,075                             |      |
| May       | 1,075                             |      |
| June      | 1,075                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 517         | 3.7%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 94          | 8.5%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 345      | 517         | 66.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 43       | 94          | 45.7%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 23       | 589         | 3.9%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 589         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 589         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

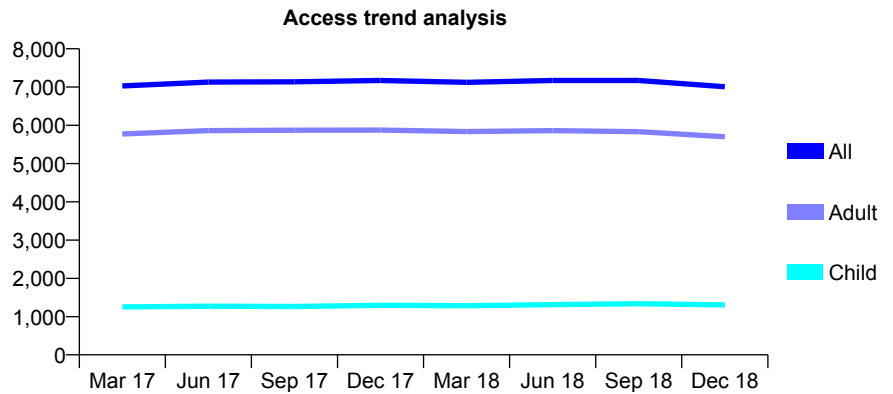
## Q59 - Vital Signs At a Glance Contract Report for 101281/0161 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 09/10/2006            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 27,589      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £625,405.86 |

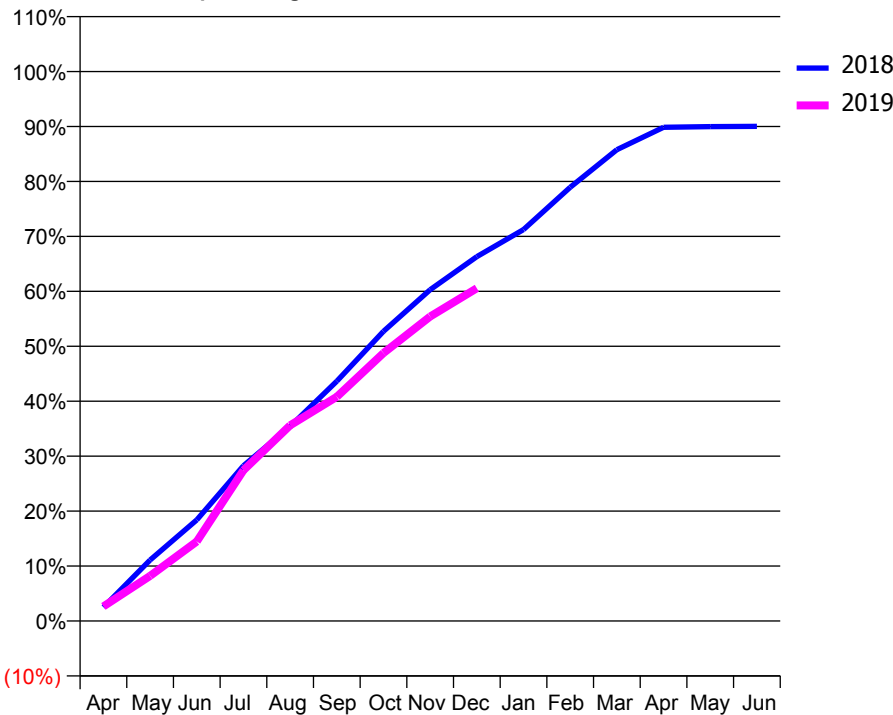
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,172         |                               |
| Quarter ending March 2018           | 7,122         | →                             |
| Quarter ending June 2018            | 7,173         | →                             |
| Quarter ending September 2018       | 7,171         | →                             |
| Quarter ending December 2018        | 7,009         | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 691                               | 736    |
| May       | 3,062                             | 2,265  |
| June      | 5,075                             | 3,996  |
| July      | 7,797                             | 7,567  |
| August    | 9,773                             | 9,828  |
| September | 12,042                            | 11,255 |
| October   | 14,545                            | 13,455 |
| November  | 16,635                            | 15,287 |
| December  | 18,293                            | 16,710 |
| January   | 19,654                            |        |
| February  | 21,772                            |        |
| March     | 23,662                            |        |
| April     | 24,790                            |        |
| May       | 24,823                            |        |
| June      | 24,834                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 117      | 1,346       | 8.7%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,089    | 6,103       | 17.8%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 751      | 1,346       | 55.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,220    | 6,103       | 52.8%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 876      | 7,076       | 12.4%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 104      | 7,076       | 1.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 84       | 7,076       | 1.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

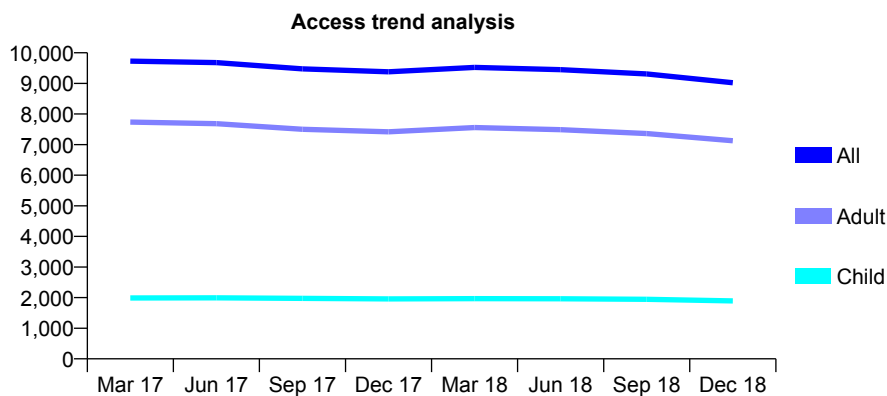
## Q59 - Vital Signs At a Glance Contract Report for 101281/0178 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 31/03/2008            |
| Contract end date    |                       |

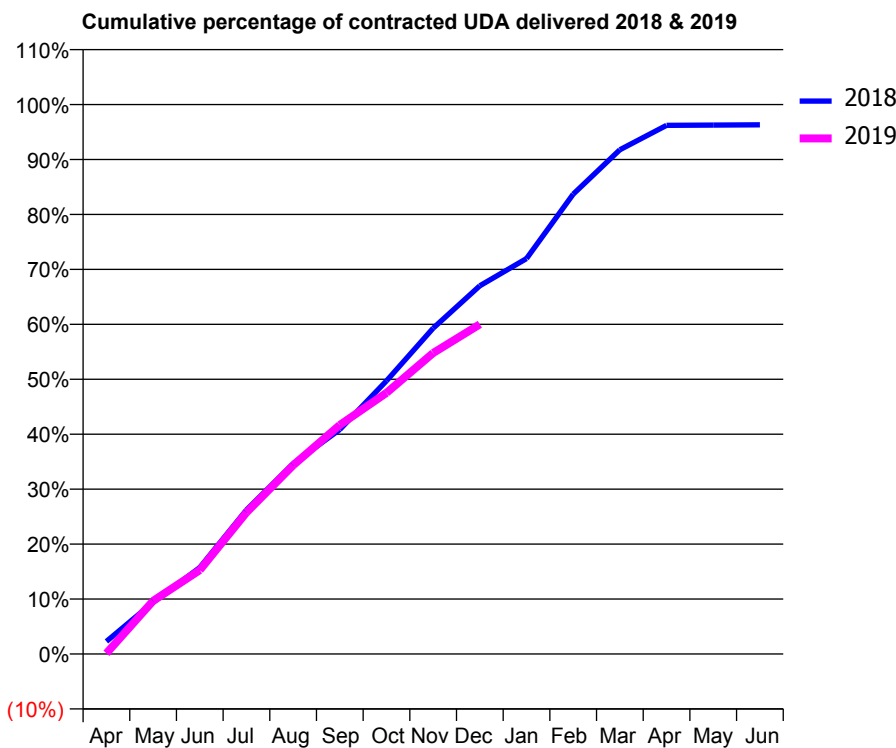
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 30,000      |
| Carry forward general activity (UDA)        | 1,111       |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £680,064.16 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,377         |                               |
| Quarter ending March 2018           | 9,525         | →                             |
| Quarter ending June 2018            | 9,447         | →                             |
| Quarter ending September 2018       | 9,308         | ↓                             |
| Quarter ending December 2018        | 9,023         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 685                               | 39     |
| May       | 2,820                             | 2,899  |
| June      | 4,719                             | 4,585  |
| July      | 7,869                             | 7,731  |
| August    | 10,392                            | 10,305 |
| September | 12,254                            | 12,503 |
| October   | 14,914                            | 14,258 |
| November  | 17,788                            | 16,435 |
| December  | 20,105                            | 18,000 |
| January   | 21,586                            |        |
| February  | 25,103                            |        |
| March     | 27,526                            |        |
| April     | 28,865                            |        |
| May       | 28,876                            |        |
| June      | 28,889                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 174      | 2,154       | 8.1%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 896      | 7,595       | 11.8%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,482    | 2,154       | 68.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,779    | 7,595       | 62.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 603      | 9,160       | 6.6%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 100      | 9,160       | 1.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 158      | 9,160       | 1.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

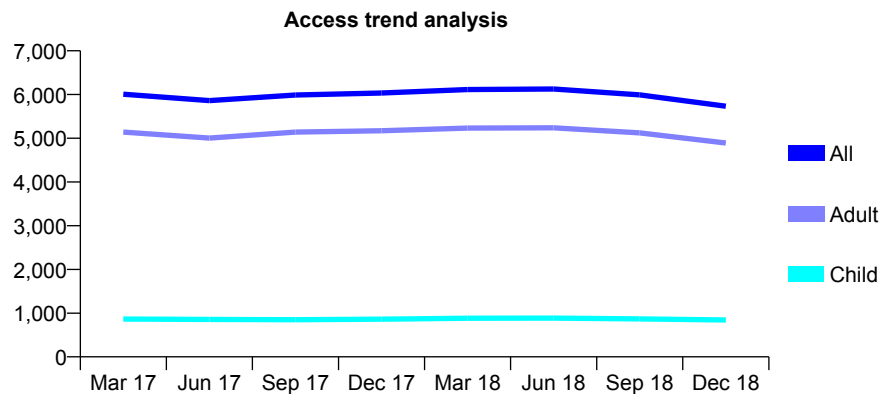
## Q59 - Vital Signs At a Glance Contract Report for 101281/0197 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2009            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £510,005.57 |

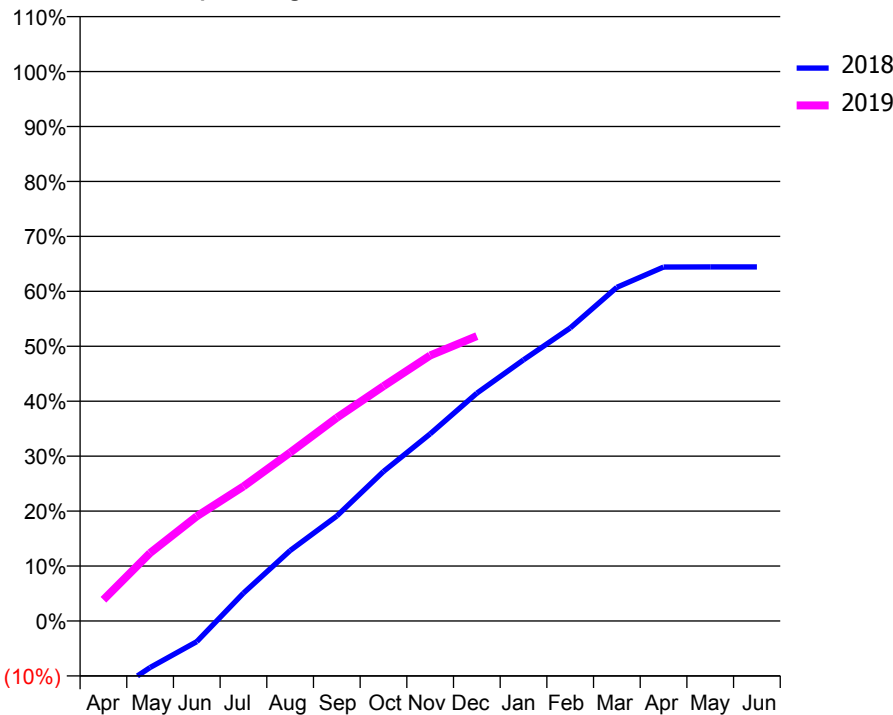
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,034         |                               |
| Quarter ending March 2018           | 6,114         | →                             |
| Quarter ending June 2018            | 6,125         | →                             |
| Quarter ending September 2018       | 5,991         | ↓                             |
| Quarter ending December 2018        | 5,732         | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -3,179                            | 870    |
| May       | -1,906                            | 2,785  |
| June      | -852                              | 4,286  |
| July      | 1,142                             | 5,514  |
| August    | 2,885                             | 6,899  |
| September | 4,298                             | 8,324  |
| October   | 6,125                             | 9,617  |
| November  | 7,662                             | 10,872 |
| December  | 9,326                             | 11,667 |
| January   | 10,691                            |        |
| February  | 11,998                            |        |
| March     | 13,662                            |        |
| April     | 14,494                            |        |
| May       | 14,497                            |        |
| June      | 14,497                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 859         | 6.6%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 670      | 5,427       | 12.3%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 506      | 859         | 58.9%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,065    | 5,427       | 56.5%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 175      | 5,885       | 3.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 98       | 5,885       | 1.7%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 110      | 5,885       | 1.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

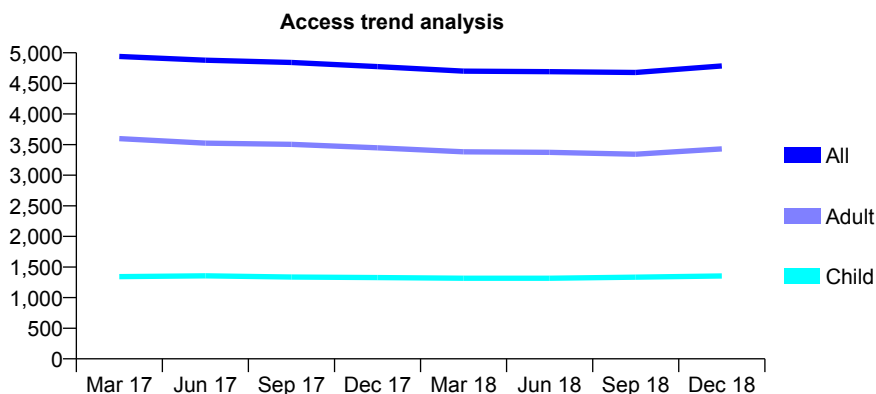
## Q59 - Vital Signs At a Glance Contract Report for 101362/0015 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 16/02/2009               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,250      |
| Carry forward general activity (UDA)        | 199         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £292,450.79 |

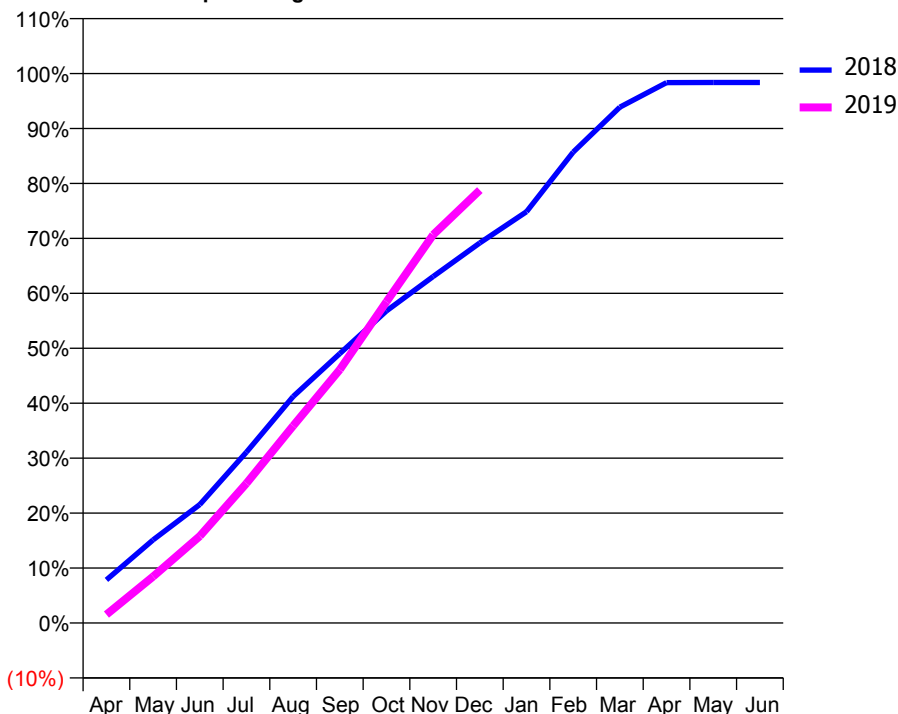
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,775       |                               |
| Quarter ending March 2018           | 4,700       | ↓                             |
| Quarter ending June 2018            | 4,691       | →                             |
| Quarter ending September 2018       | 4,678       | →                             |
| Quarter ending December 2018        | 4,786       | ↑                             |
| <b>Variance since December 2017</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 962                               | 188   |
| May       | 1,854                             | 1,037 |
| June      | 2,642                             | 1,937 |
| July      | 3,811                             | 3,113 |
| August    | 5,048                             | 4,394 |
| September | 6,007                             | 5,650 |
| October   | 6,959                             | 7,161 |
| November  | 7,724                             | 8,655 |
| December  | 8,473                             | 9,652 |
| January   | 9,170                             |       |
| February  | 10,497                            |       |
| March     | 11,501                            |       |
| April     | 12,046                            |       |
| May       | 12,051                            |       |
| June      | 12,051                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 134      | 1,587       | 8.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 598      | 3,557       | 16.8%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 928      | 1,587       | 58.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,502    | 3,557       | 42.2%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 287      | 4,643       | 6.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 115      | 4,643       | 2.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 79       | 4,643       | 1.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

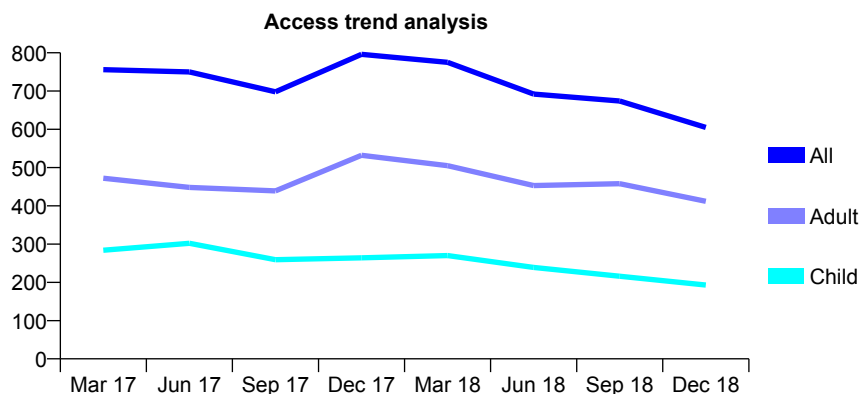
## Q59 - Vital Signs At a Glance Contract Report for 101362/0049 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2012               |
| Contract end date    |                          |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,383      |
| Carry forward general activity (UDA)        | -25        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £25,974.06 |

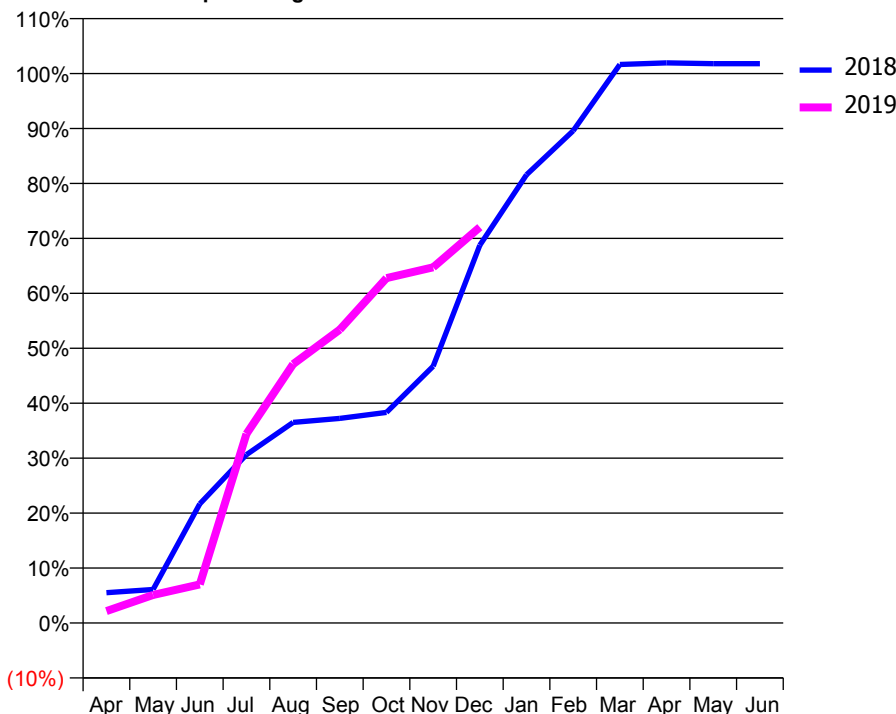
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 796            |                               |
| Quarter ending March 2018           | 775            | ↓                             |
| Quarter ending June 2018            | 692            | ↓                             |
| Quarter ending September 2018       | 674            | ↓                             |
| Quarter ending December 2018        | 605            | ↓                             |
| <b>Variance since December 2017</b> | <b>(24.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 76                                | 30   |
| May       | 84                                | 71   |
| June      | 300                               | 97   |
| July      | 424                               | 476  |
| August    | 505                               | 652  |
| September | 515                               | 738  |
| October   | 530                               | 868  |
| November  | 646                               | 895  |
| December  | 951                               | 996  |
| January   | 1,128                             |      |
| February  | 1,239                             |      |
| March     | 1,406                             |      |
| April     | 1,410                             |      |
| May       | 1,408                             |      |
| June      | 1,408                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 164         | 0.6%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 324         | 2.8%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 22       | 164         | 13.4%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 23       | 324         | 7.1%     | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 67       | 487         | 13.8%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 487         | 0.6%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 487         | 1.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



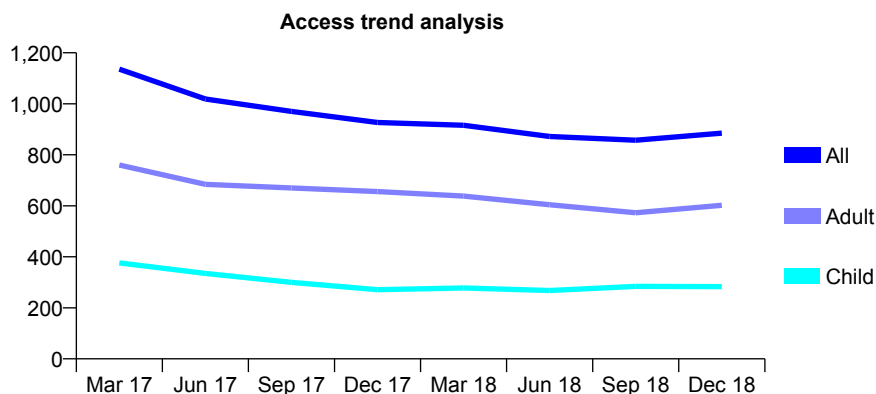
## Q59 - Vital Signs At a Glance Contract Report for 101370/0033 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General and Orthodontic      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

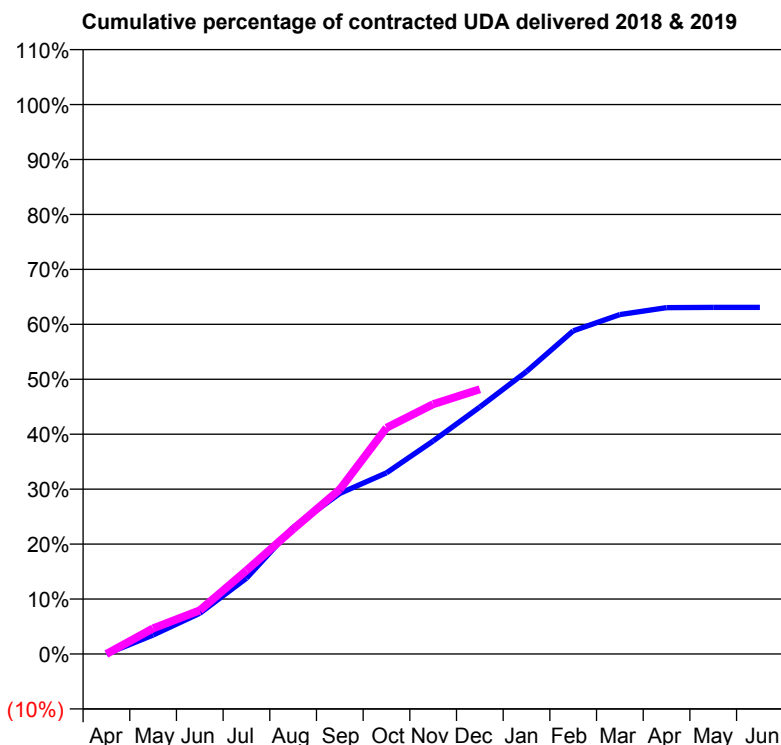
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 2,500       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 4,510       |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £369,672.09 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 927           |                               |
| Quarter ending March 2018           | 916           | ↓                             |
| Quarter ending June 2018            | 872           | ↓                             |
| Quarter ending September 2018       | 857           | ↓                             |
| Quarter ending December 2018        | 885           | ↑                             |
| <b>Variance since December 2017</b> | <b>(4.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 88                                | 117   |
| June      | 188                               | 199   |
| July      | 349                               | 380   |
| August    | 583                               | 568   |
| September | 740                               | 749   |
| October   | 835                               | 1,029 |
| November  | 981                               | 1,137 |
| December  | 1,138                             | 1,205 |
| January   | 1,301                             |       |
| February  | 1,488                             |       |
| March     | 1,564                             |       |
| April     | 1,596                             |       |
| May       | 1,597                             |       |
| June      | 1,597                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 552         | 7.1%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 50       | 490         | 10.2%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 91       | 552         | 16.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 178      | 490         | 36.3%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 38       | 685         | 5.5%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 685         | 1.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 685         | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

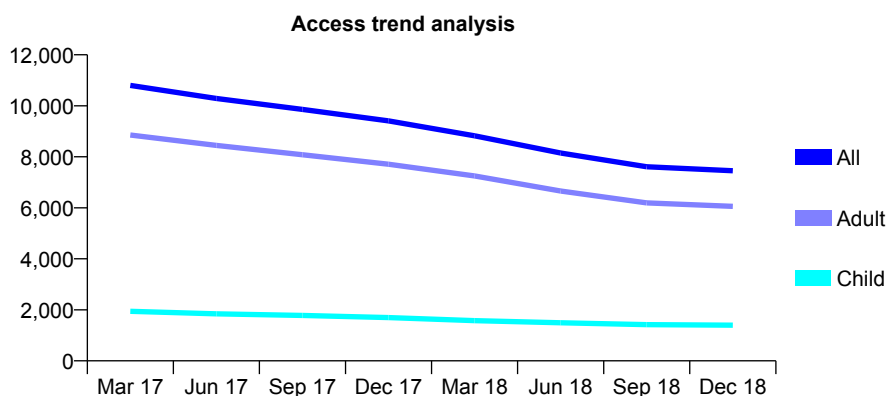
## Q59 - Vital Signs At a Glance Contract Report for 101370/0034 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 27,186      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £670,166.53 |

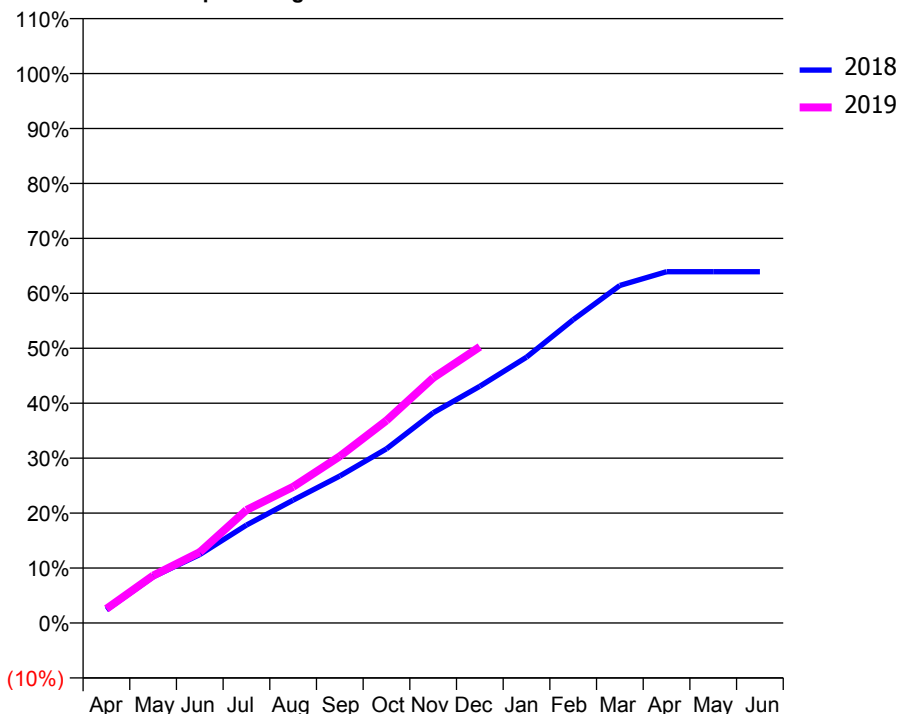
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 9,408          |                               |
| Quarter ending March 2018           | 8,825          | ↓                             |
| Quarter ending June 2018            | 8,150          | ↓                             |
| Quarter ending September 2018       | 7,611          | ↓                             |
| Quarter ending December 2018        | 7,453          | ↓                             |
| <b>Variance since December 2017</b> | <b>(20.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 677                               | 704    |
| May       | 2,372                             | 2,343  |
| June      | 3,520                             | 3,506  |
| July      | 5,034                             | 5,591  |
| August    | 6,314                             | 6,739  |
| September | 7,556                             | 8,250  |
| October   | 8,953                             | 10,020 |
| November  | 10,804                            | 12,130 |
| December  | 12,166                            | 13,665 |
| January   | 13,659                            |        |
| February  | 15,586                            |        |
| March     | 17,341                            |        |
| April     | 18,053                            |        |
| May       | 18,050                            |        |
| June      | 18,049                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 1,442       | 4.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 506      | 5,717       | 8.9%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 748      | 1,442       | 51.9%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,031    | 5,717       | 35.5%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 207      | 6,847       | 3.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 69       | 6,847       | 1.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 148      | 6,847       | 2.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

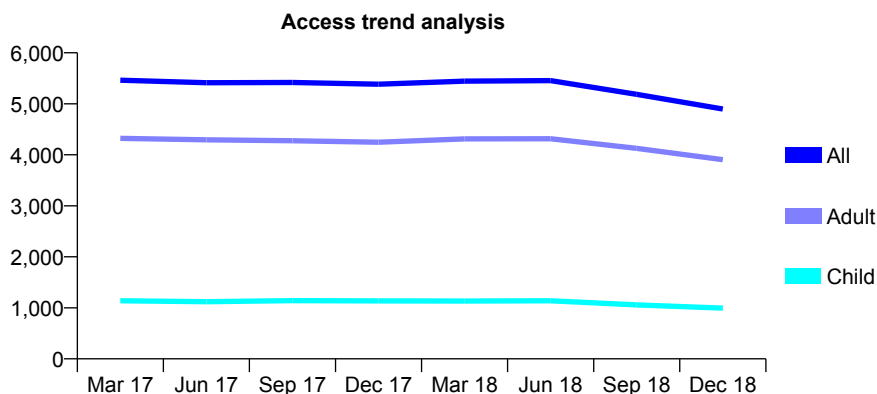
## Q59 - Vital Signs At a Glance Contract Report for 101370/0035 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,958      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £541,666.12 |

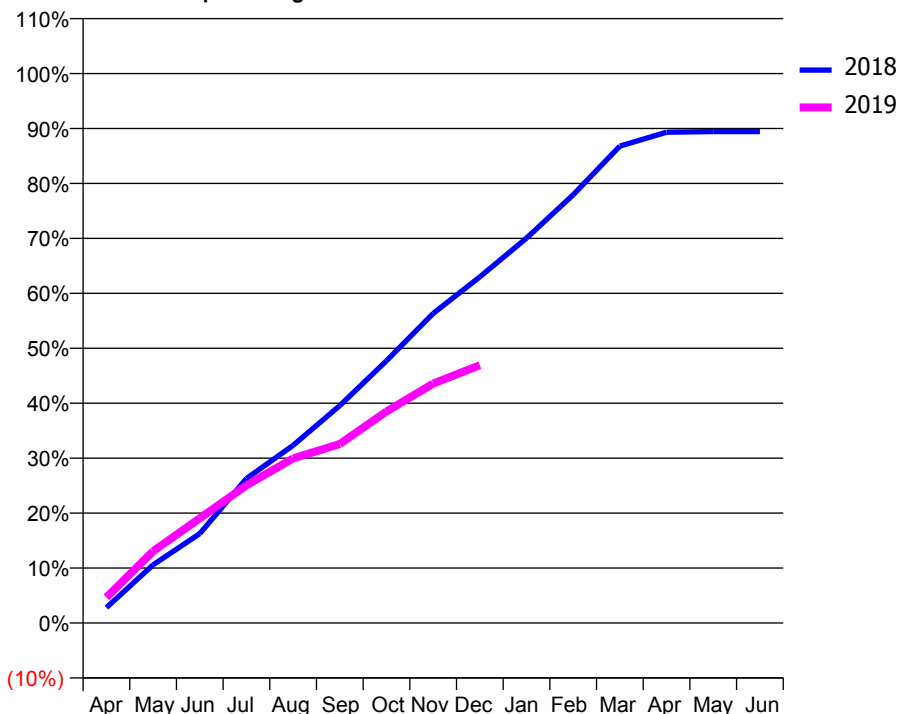
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,385         |                               |
| Quarter ending March 2018           | 5,445         | →                             |
| Quarter ending June 2018            | 5,455         | →                             |
| Quarter ending September 2018       | 5,185         | ↓                             |
| Quarter ending December 2018        | 4,899         | ↓                             |
| <b>Variance since December 2017</b> | <b>(9.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 561                               | 932   |
| May       | 2,113                             | 2,608 |
| June      | 3,246                             | 3,802 |
| July      | 5,249                             | 4,999 |
| August    | 6,452                             | 5,981 |
| September | 7,899                             | 6,504 |
| October   | 9,524                             | 7,685 |
| November  | 11,242                            | 8,694 |
| December  | 12,570                            | 9,365 |
| January   | 13,981                            |       |
| February  | 15,555                            |       |
| March     | 17,321                            |       |
| April     | 17,826                            |       |
| May       | 17,851                            |       |
| June      | 17,851                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 793         | 6.1%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 375      | 3,262       | 11.5%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 480      | 793         | 60.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,931    | 3,262       | 59.2%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 101      | 3,860       | 2.6%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 3,860       | 0.3%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 150      | 3,860       | 3.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

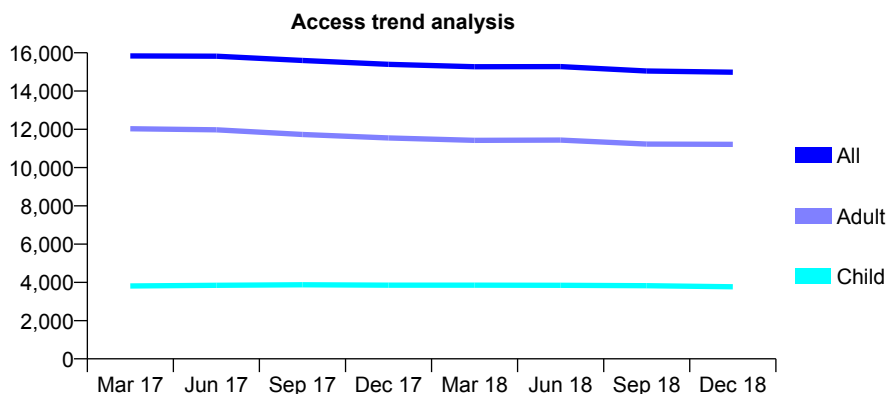
## Q59 - Vital Signs At a Glance Contract Report for 101370/0085 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2007                   |
| Contract end date    |                              |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 41,556        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,066,633.15 |

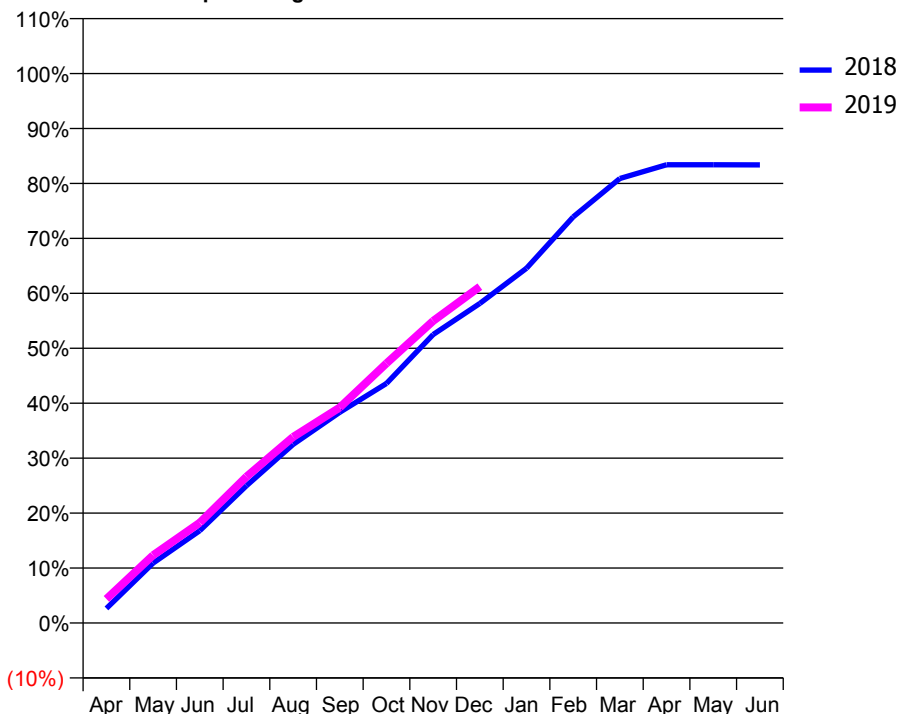
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 15,400        |                               |
| Quarter ending March 2018           | 15,274        | →                             |
| Quarter ending June 2018            | 15,277        | →                             |
| Quarter ending September 2018       | 15,049        | ↓                             |
| Quarter ending December 2018        | 14,983        | →                             |
| <b>Variance since December 2017</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,108                             | 1,821  |
| May       | 4,529                             | 5,128  |
| June      | 6,988                             | 7,586  |
| July      | 10,384                            | 11,070 |
| August    | 13,505                            | 14,074 |
| September | 15,936                            | 16,298 |
| October   | 18,115                            | 19,643 |
| November  | 21,818                            | 22,851 |
| December  | 24,164                            | 25,440 |
| January   | 26,833                            |        |
| February  | 30,711                            |        |
| March     | 33,618                            |        |
| April     | 34,657                            |        |
| May       | 34,657                            |        |
| June      | 34,645                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 174      | 3,392       | 5.1%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 751      | 8,228       | 9.1%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,799    | 3,392       | 53.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,625    | 8,228       | 31.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 456      | 11,172      | 4.1%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 63       | 11,172      | 0.6%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 169      | 11,172      | 1.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

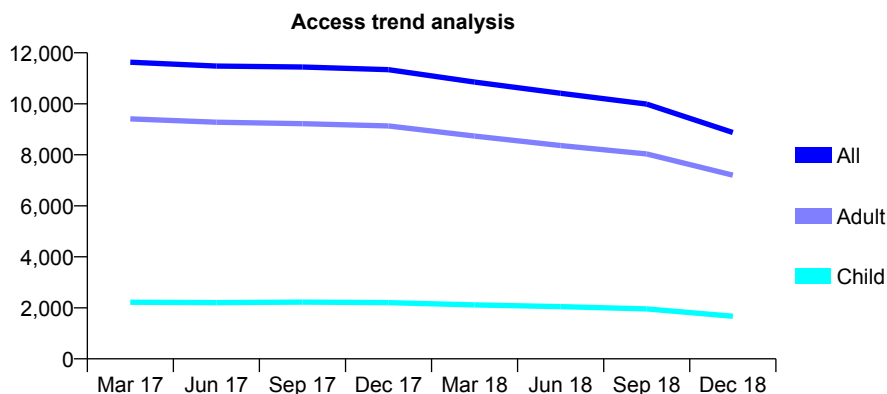
## Q59 - Vital Signs At a Glance Contract Report for 101435/0051 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 33,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £738,125.86 |

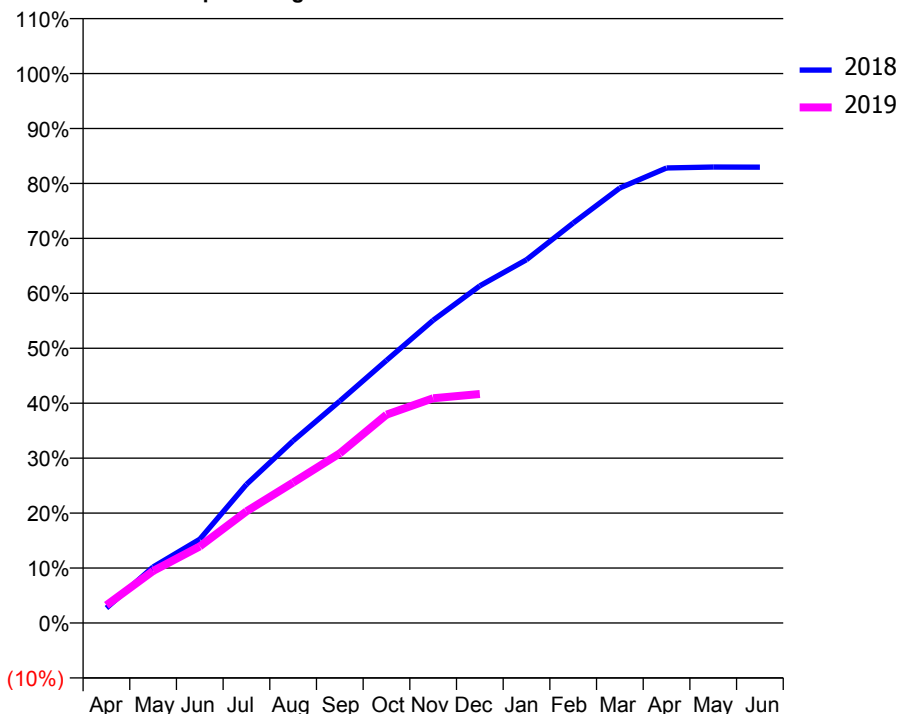
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 11,340         |                               |
| Quarter ending March 2018           | 10,850         | ↓                             |
| Quarter ending June 2018            | 10,411         | ↓                             |
| Quarter ending September 2018       | 9,992          | ↓                             |
| Quarter ending December 2018        | 8,874          | ↓                             |
| <b>Variance since December 2017</b> | <b>(21.7%)</b> | ↓                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 906                               | 1,065  |
| May       | 3,375                             | 3,124  |
| June      | 5,045                             | 4,600  |
| July      | 8,338                             | 6,709  |
| August    | 10,962                            | 8,433  |
| September | 13,356                            | 10,188 |
| October   | 15,801                            | 12,513 |
| November  | 18,219                            | 13,495 |
| December  | 20,289                            | 13,755 |
| January   | 21,860                            |        |
| February  | 24,072                            |        |
| March     | 26,181                            |        |
| April     | 27,379                            |        |
| May       | 27,435                            |        |
| June      | 27,431                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,191       | 6.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 533      | 5,076       | 10.5%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 587      | 1,191       | 49.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,358    | 5,076       | 46.5%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 218      | 5,754       | 3.8%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 49       | 5,754       | 0.9%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 101      | 5,754       | 1.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

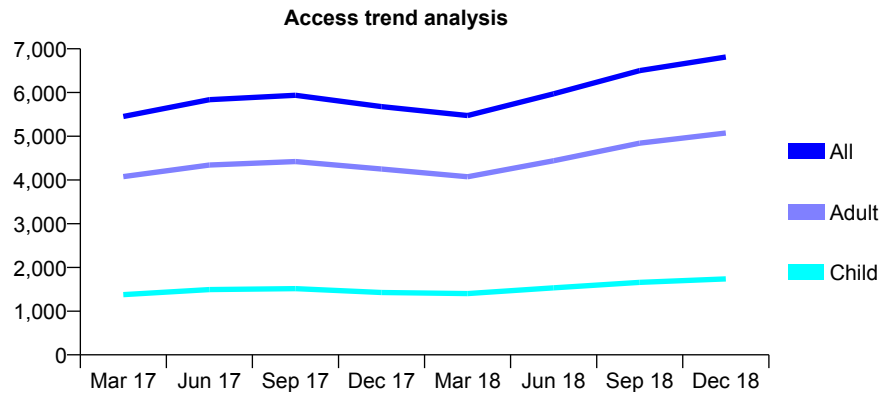
## Q59 - Vital Signs At a Glance Contract Report for 101435/0052 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 05/02/2007   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,982      |
| Carry forward general activity (UDA)        | -72         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £459,601.92 |

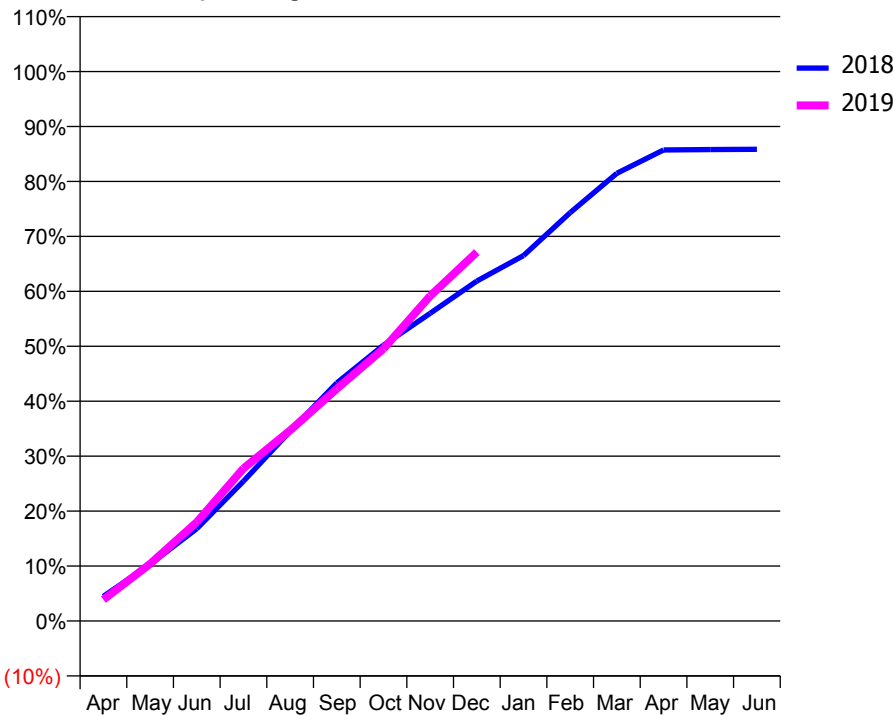
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 5,678        |                               |
| Quarter ending March 2018           | 5,474        | ↓                             |
| Quarter ending June 2018            | 5,972        | ↑                             |
| Quarter ending September 2018       | 6,501        | ↑                             |
| Quarter ending December 2018        | 6,811        | ↑                             |
| <b>Variance since December 2017</b> | <b>20.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 767                               | 780    |
| May       | 1,756                             | 2,080  |
| June      | 2,855                             | 3,598  |
| July      | 4,324                             | 5,548  |
| August    | 5,873                             | 6,931  |
| September | 7,366                             | 8,442  |
| October   | 8,534                             | 9,901  |
| November  | 9,519                             | 11,822 |
| December  | 10,520                            | 13,417 |
| January   | 11,306                            |        |
| February  | 12,636                            |        |
| March     | 13,852                            |        |
| April     | 14,573                            |        |
| May       | 14,587                            |        |
| June      | 14,593                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 1,762       | 3.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 480      | 5,046       | 9.5%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 788      | 1,762       | 44.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,938    | 5,046       | 38.4%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 255      | 6,465       | 3.9%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 6,465       | 0.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 79       | 6,465       | 1.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

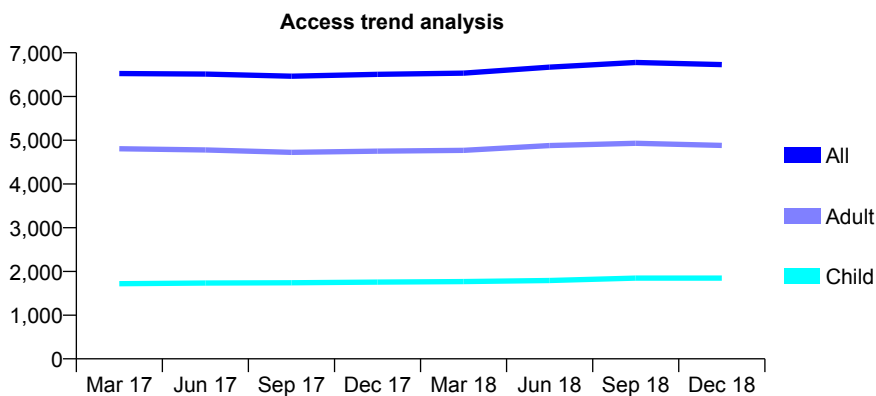
## Q59 - Vital Signs At a Glance Contract Report for 101435/0053 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2006   |
| Contract end date    |              |

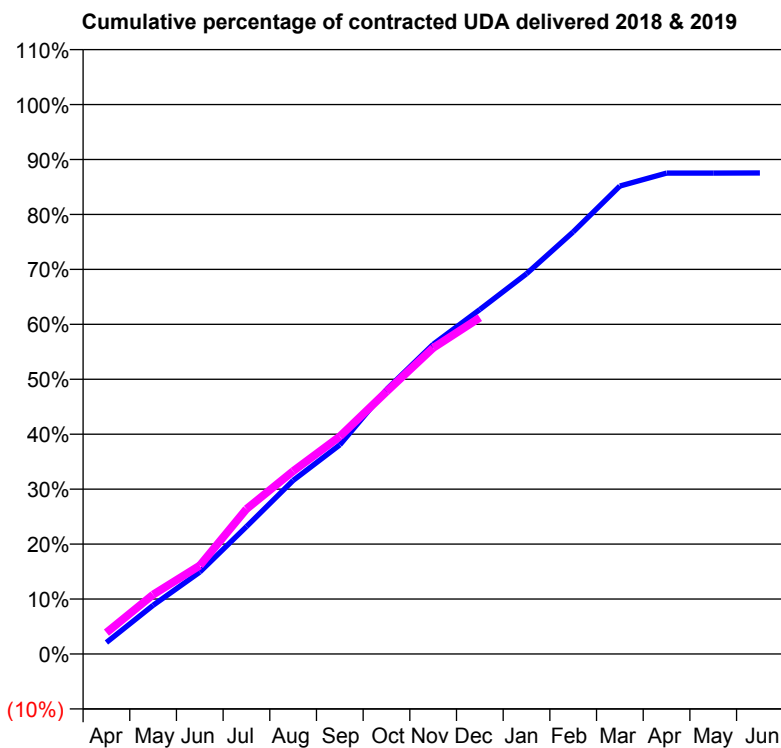
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £492,094.24 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,507       |                               |
| Quarter ending March 2018           | 6,536       | →                             |
| Quarter ending June 2018            | 6,671       | ↑                             |
| Quarter ending September 2018       | 6,778       | →                             |
| Quarter ending December 2018        | 6,730       | →                             |
| <b>Variance since December 2017</b> | <b>3.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2018   | 2019   |
| April                             | 462    | 857    |
| May                               | 1,950  | 2,378  |
| June                              | 3,283  | 3,541  |
| July                              | 5,102  | 5,806  |
| August                            | 6,947  | 7,320  |
| September                         | 8,376  | 8,708  |
| October                           | 10,589 | 10,504 |
| November                          | 12,401 | 12,253 |
| December                          | 13,795 | 13,469 |
| January                           | 15,221 |        |
| February                          | 16,899 |        |
| March                             | 18,737 |        |
| April                             | 19,253 |        |
| May                               | 19,256 |        |
| June                              | 19,259 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 84       | 1,878       | 4.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 398      | 4,498       | 8.8%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 942      | 1,878       | 50.2%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,772    | 4,498       | 39.4%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 72       | 6,165       | 1.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 6,165       | 0.4%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 131      | 6,165       | 2.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

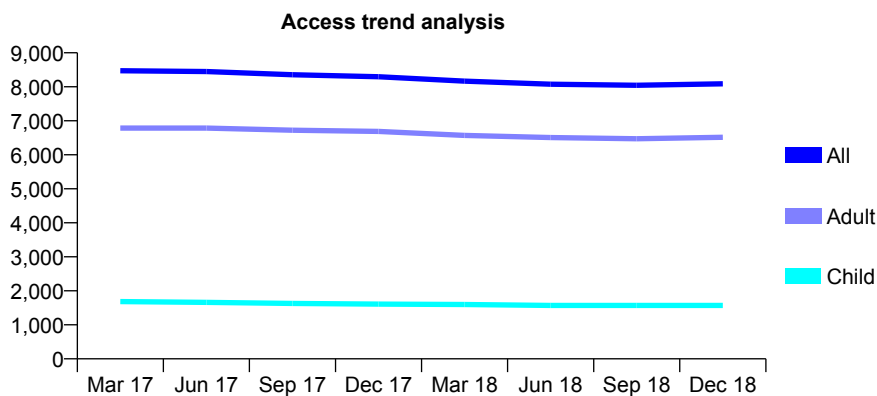
## Q59 - Vital Signs At a Glance Contract Report for 103918/0002 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Bosworth Dental Limited |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2009              |
| Contract end date    |                         |

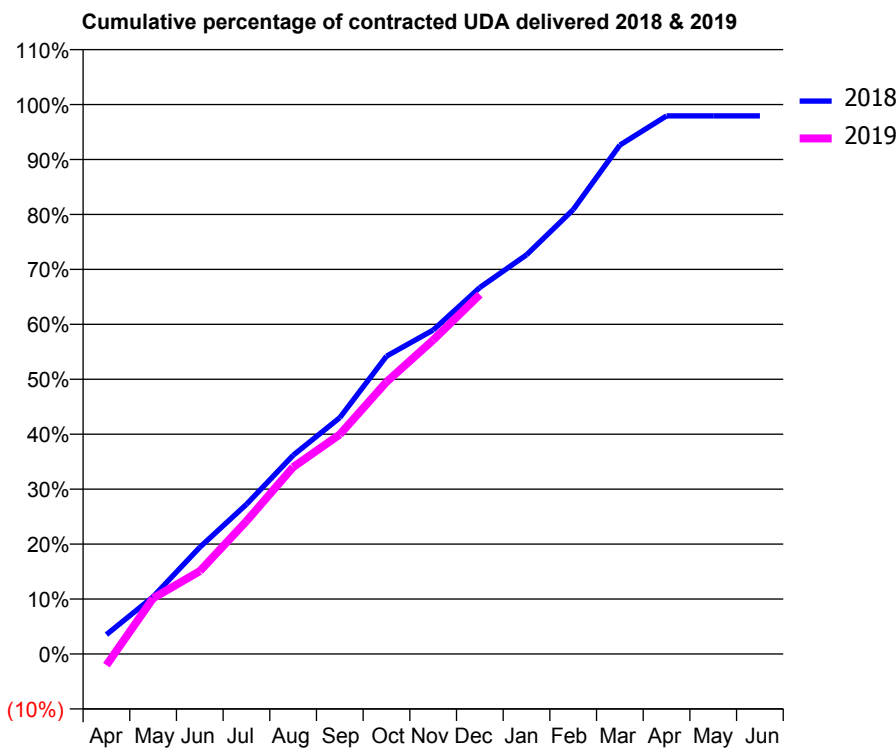
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,523      |
| Carry forward general activity (UDA)        | 423         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £583,184.36 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 8,296         |                               |
| Quarter ending March 2018           | 8,167         | ↓                             |
| Quarter ending June 2018            | 8,076         | ↓                             |
| Quarter ending September 2018       | 8,045         | →                             |
| Quarter ending December 2018        | 8,087         | →                             |
| <b>Variance since December 2017</b> | <b>(2.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 727                               | -423   |
| May       | 2,137                             | 2,083  |
| June      | 3,985                             | 3,097  |
| July      | 5,588                             | 4,965  |
| August    | 7,423                             | 6,981  |
| September | 8,830                             | 8,201  |
| October   | 11,121                            | 10,161 |
| November  | 12,099                            | 11,728 |
| December  | 13,688                            | 13,424 |
| January   | 14,907                            |        |
| February  | 16,597                            |        |
| March     | 19,008                            |        |
| April     | 20,099                            |        |
| May       | 20,100                            |        |
| June      | 20,100                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 140      | 2,120       | 6.6%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 797      | 7,021       | 11.4%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,582    | 2,120       | 74.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,570    | 7,021       | 50.8%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 614      | 8,525       | 7.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 58       | 8,525       | 0.7%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 8,525       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



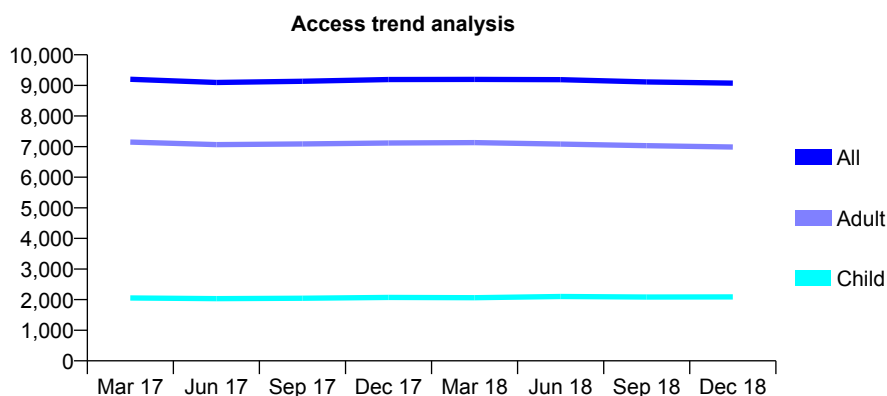
## Q59 - Vital Signs At a Glance Contract Report for 105163/0002 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | J Ahmad, M Hallen, A Persson & A Alfreds |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/04/2010                               |
| Contract end date    |  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,503      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £836,510.03 |

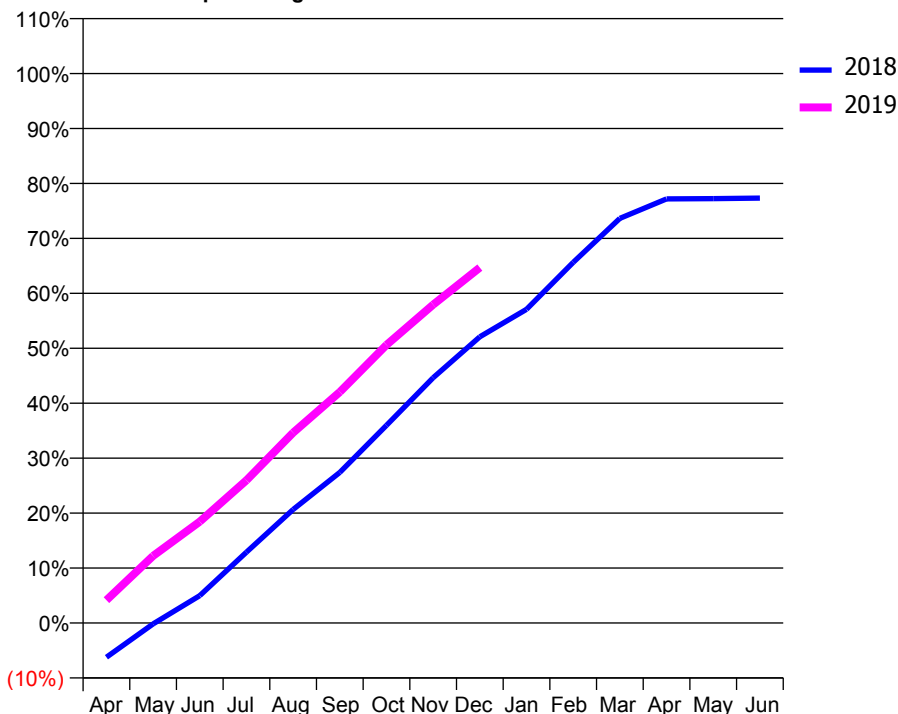
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,191         |                               |
| Quarter ending March 2018           | 9,197         | →                             |
| Quarter ending June 2018            | 9,187         | →                             |
| Quarter ending September 2018       | 9,115         | →                             |
| Quarter ending December 2018        | 9,076         | →                             |
| <b>Variance since December 2017</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -1,782                            | 1,187  |
| May       | -54                               | 3,484  |
| June      | 1,418                             | 5,262  |
| July      | 3,678                             | 7,403  |
| August    | 5,889                             | 9,877  |
| September | 7,814                             | 11,982 |
| October   | 10,256                            | 14,423 |
| November  | 12,725                            | 16,514 |
| December  | 14,848                            | 18,440 |
| January   | 16,272                            |        |
| February  | 18,706                            |        |
| March     | 20,986                            |        |
| April     | 22,001                            |        |
| May       | 22,012                            |        |
| June      | 22,040                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 201      | 2,271       | 8.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 841      | 6,529       | 12.9%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,321    | 2,271       | 58.2%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,393    | 6,529       | 52.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 670      | 8,270       | 8.1%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 8,270       | 0.4%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 147      | 8,270       | 1.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

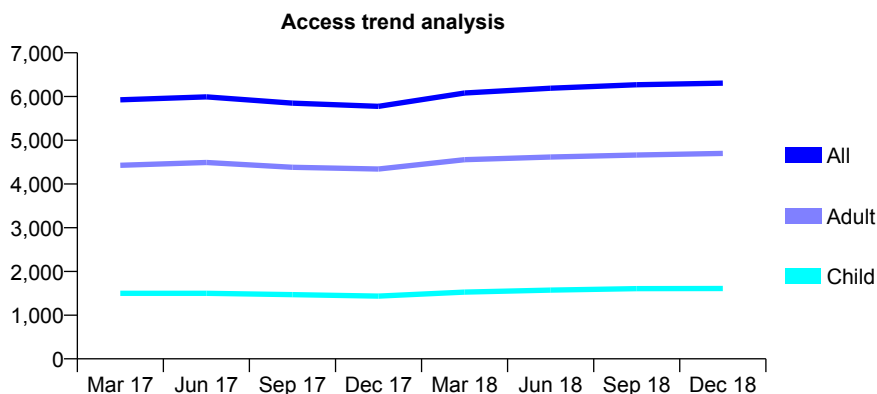
## Q59 - Vital Signs At a Glance Contract Report for 105430/0001 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Gipsy Lane Dental Ltd |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2008            |
| Contract end date    |                       |

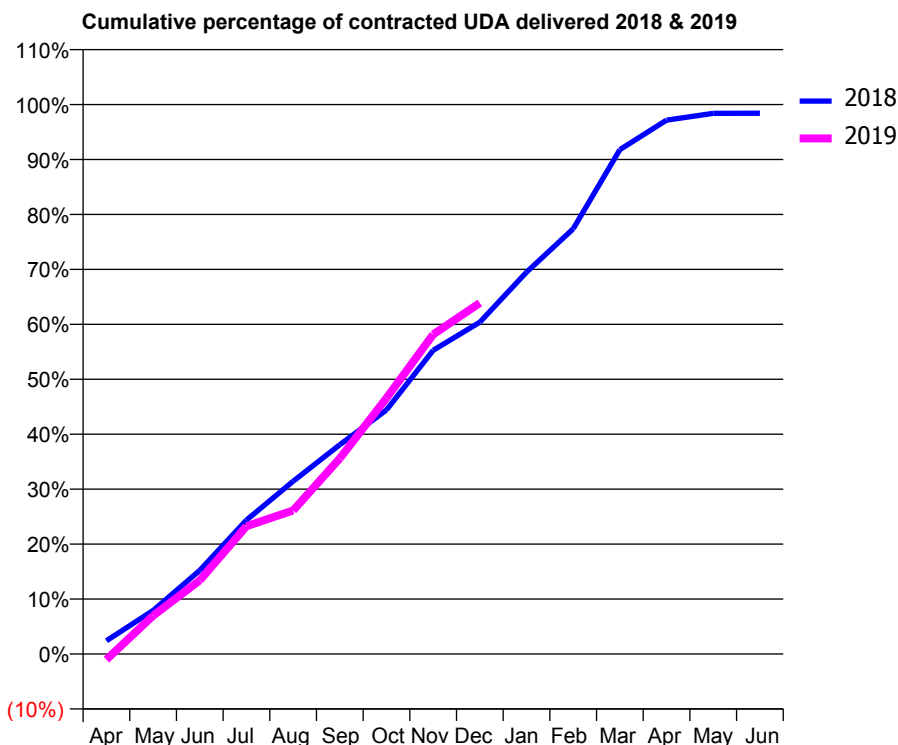
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,058      |
| Carry forward general activity (UDA)        | 238         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £380,491.50 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,775       |                               |
| Quarter ending March 2018           | 6,081       | ↑                             |
| Quarter ending June 2018            | 6,189       | →                             |
| Quarter ending September 2018       | 6,269       | →                             |
| Quarter ending December 2018        | 6,307       | →                             |
| <b>Variance since December 2017</b> | <b>9.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 363                               | -155  |
| May       | 1,195                             | 1,049 |
| June      | 2,291                             | 2,020 |
| July      | 3,671                             | 3,504 |
| August    | 4,733                             | 3,933 |
| September | 5,736                             | 5,361 |
| October   | 6,688                             | 7,015 |
| November  | 8,323                             | 8,756 |
| December  | 9,092                             | 9,621 |
| January   | 10,463                            |       |
| February  | 11,649                            |       |
| March     | 13,823                            |       |
| April     | 14,630                            |       |
| May       | 14,816                            |       |
| June      | 14,820                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 104      | 1,644       | 6.3%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 408      | 4,059       | 10.1%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 986      | 1,644       | 60.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,443    | 4,059       | 35.6%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 316      | 4,331       | 7.3%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 4,331       | 1.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 4,331       | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

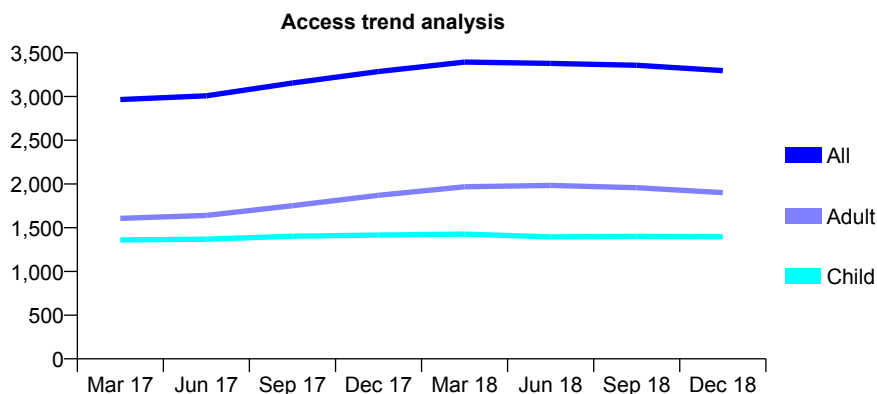
## Q59 - Vital Signs At a Glance Contract Report for 106461/0001 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | P Moulder, A Johnson, R Church, M Hamb |
| Contract type name   | GDS Contract                           |
| Purpose of contract  | General                                |
| Contract start date  | 01/09/2006                             |
| Contract end date    |  |

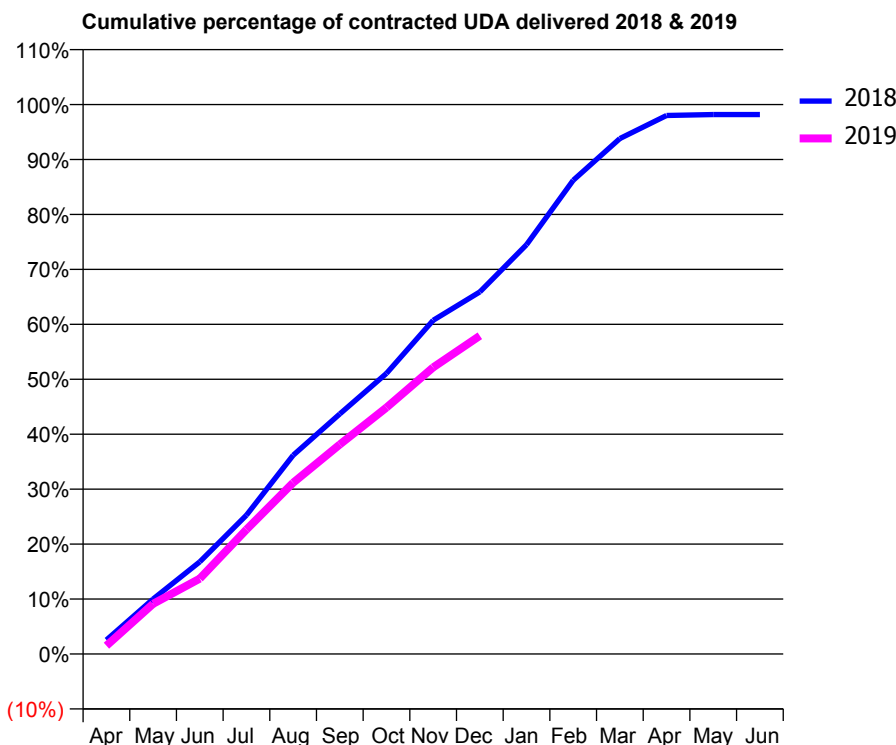
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,500      |
| Carry forward general activity (UDA)        | 188         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £250,894.12 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,286       |                               |
| Quarter ending March 2018           | 3,394       | ↑                             |
| Quarter ending June 2018            | 3,378       | →                             |
| Quarter ending September 2018       | 3,357       | →                             |
| Quarter ending December 2018        | 3,297       | ↓                             |
| <b>Variance since December 2017</b> | <b>0.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 264                               | 159   |
| May       | 1,034                             | 958   |
| June      | 1,733                             | 1,442 |
| July      | 2,609                             | 2,379 |
| August    | 3,733                             | 3,274 |
| September | 4,510                             | 4,005 |
| October   | 5,271                             | 4,710 |
| November  | 6,268                             | 5,478 |
| December  | 6,801                             | 6,080 |
| January   | 7,686                             |       |
| February  | 8,898                             |       |
| March     | 9,681                             |       |
| April     | 10,114                            |       |
| May       | 10,131                            |       |
| June      | 10,132                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 127      | 1,787       | 7.1%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 258      | 1,908       | 13.5%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,286    | 1,787       | 72.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,235    | 1,908       | 64.7%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 167      | 3,478       | 4.8%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 3,478       | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 3,478       | 1.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

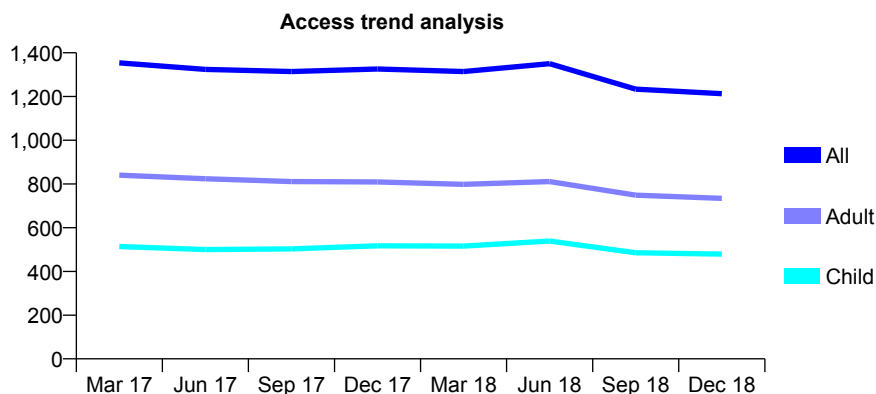
## Q59 - Vital Signs At a Glance Contract Report for 108308/0001 - December 2018

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Brookview Dental Clinic Limited |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/03/2008                      |
| Contract end date    |                                 |

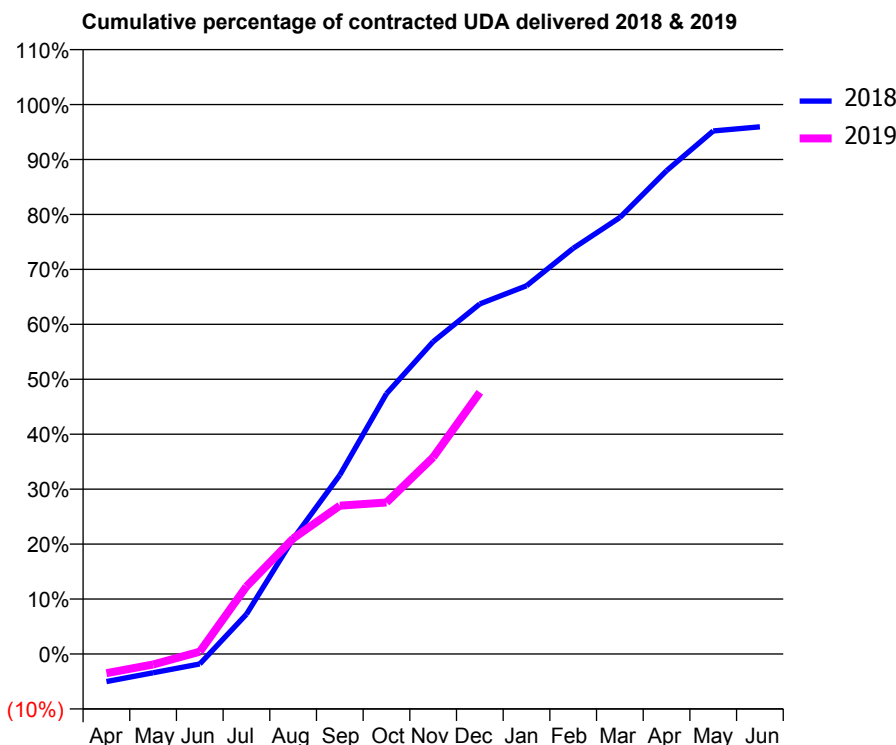
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,745      |
| Carry forward general activity (UDA)        | 71         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £42,412.26 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,326         |                               |
| Quarter ending March 2018           | 1,314         | →                             |
| Quarter ending June 2018            | 1,350         | ↑                             |
| Quarter ending September 2018       | 1,234         | ↓                             |
| Quarter ending December 2018        | 1,213         | ↓                             |
| <b>Variance since December 2017</b> | <b>(8.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -88                               | -61  |
| May       | -60                               | -34  |
| June      | -32                               | 7    |
| July      | 126                               | 215  |
| August    | 366                               | 367  |
| September | 569                               | 471  |
| October   | 827                               | 481  |
| November  | 992                               | 625  |
| December  | 1,112                             | 831  |
| January   | 1,169                             |      |
| February  | 1,288                             |      |
| March     | 1,386                             |      |
| April     | 1,535                             |      |
| May       | 1,661                             |      |
| June      | 1,674                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 580         | 4.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 69       | 706         | 9.8%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 323      | 580         | 55.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 371      | 706         | 52.5%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 500         | 4.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 500         | 0.2%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 500         | 1.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

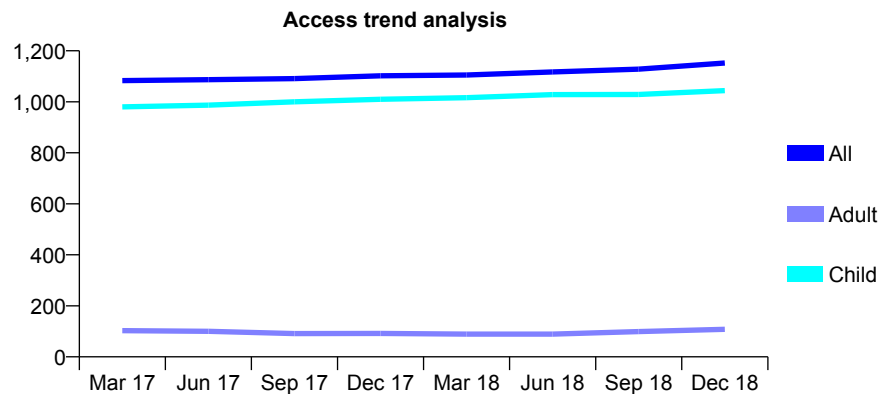
## Q59 - Vital Signs At a Glance Contract Report for 109584/0001 - December 2018

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Mr M Hamburger & Mrs R P Sadler |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2014                      |
| Contract end date    |                                 |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,447      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £76,033.12 |

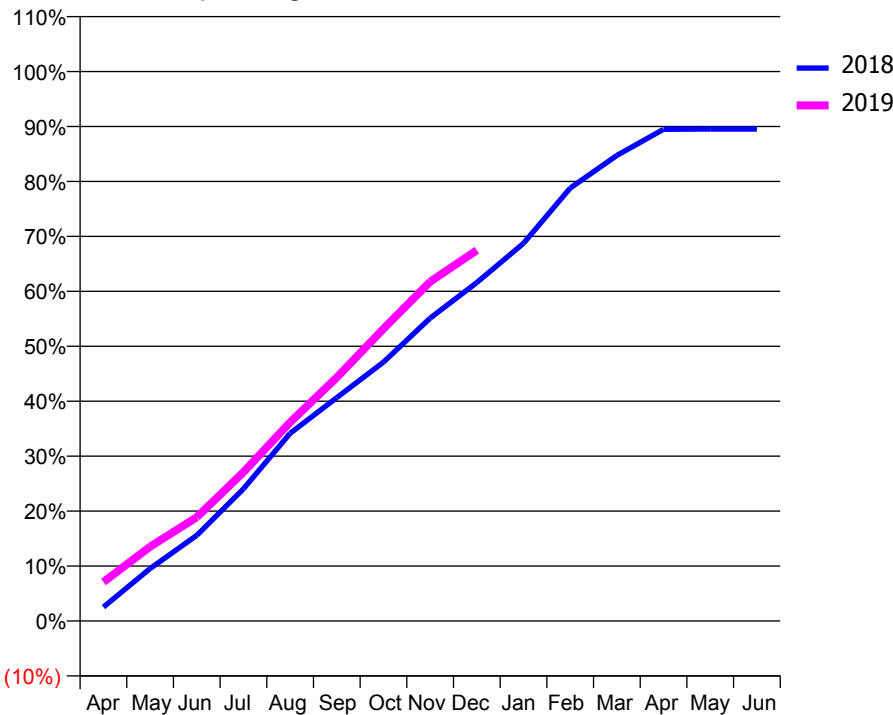
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,102       |                               |
| Quarter ending March 2018           | 1,105       | →                             |
| Quarter ending June 2018            | 1,117       | →                             |
| Quarter ending September 2018       | 1,128       | →                             |
| Quarter ending December 2018        | 1,152       | ↑                             |
| <b>Variance since December 2017</b> | <b>4.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 62                                | 174   |
| May       | 234                               | 331   |
| June      | 382                               | 462   |
| July      | 589                               | 663   |
| August    | 836                               | 885   |
| September | 995                               | 1,084 |
| October   | 1,153                             | 1,301 |
| November  | 1,349                             | 1,511 |
| December  | 1,507                             | 1,651 |
| January   | 1,682                             |       |
| February  | 1,928                             |       |
| March     | 2,073                             |       |
| April     | 2,190                             |       |
| May       | 2,191                             |       |
| June      | 2,191                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 94       | 1,348       | 7.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 15          | 0.0%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 959      | 1,348       | 71.1%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 14       | 15          | 93.3%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 59       | 1,269       | 4.6%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,269       | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,269       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

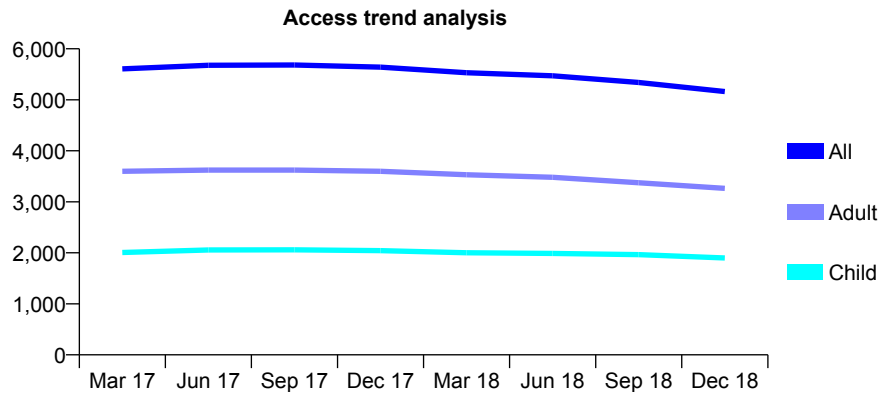
## Q59 - Vital Signs At a Glance Contract Report for 109967/0001 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | Mr F Kadherbhai, Mr N F Kapadia, Mr A Sa |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/04/2011                               |
| Contract end date    |  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,147      |
| Carry forward general activity (UDA)        | -82         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £371,425.36 |

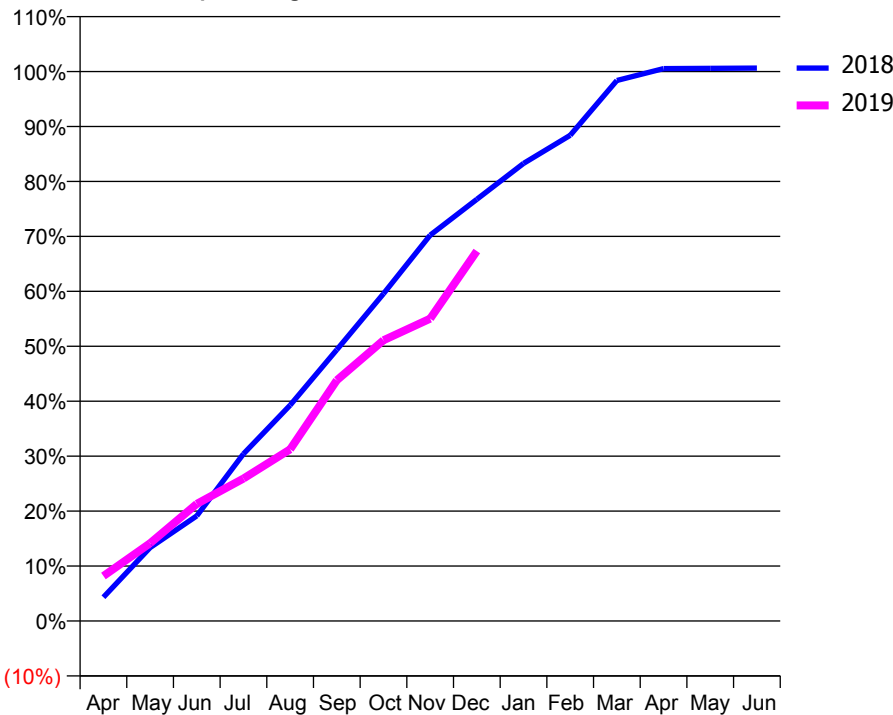
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,641         |                               |
| Quarter ending March 2018           | 5,532         | ↓                             |
| Quarter ending June 2018            | 5,470         | ↓                             |
| Quarter ending September 2018       | 5,339         | ↓                             |
| Quarter ending December 2018        | 5,163         | ↓                             |
| <b>Variance since December 2017</b> | <b>(8.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 570                               | 1,076 |
| May       | 1,757                             | 1,861 |
| June      | 2,517                             | 2,803 |
| July      | 3,998                             | 3,408 |
| August    | 5,165                             | 4,106 |
| September | 6,490                             | 5,762 |
| October   | 7,830                             | 6,719 |
| November  | 9,230                             | 7,233 |
| December  | 10,088                            | 8,853 |
| January   | 10,948                            |       |
| February  | 11,622                            |       |
| March     | 12,931                            |       |
| April     | 13,217                            |       |
| May       | 13,222                            |       |
| June      | 13,229                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 95       | 2,026       | 4.7%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 340      | 3,059       | 11.1%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,283    | 2,026       | 63.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,835    | 3,059       | 60.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 273      | 4,175       | 6.5%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 4,175       | 0.3%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 4,175       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

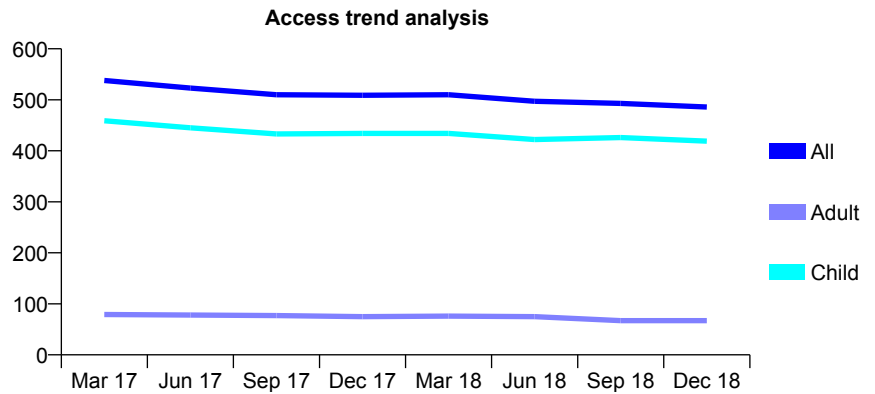
## Q59 - Vital Signs At a Glance Contract Report for 111260/0001 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Mr N Appleby & Mr S Edmondson |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2006                    |
| Contract end date    |                               |

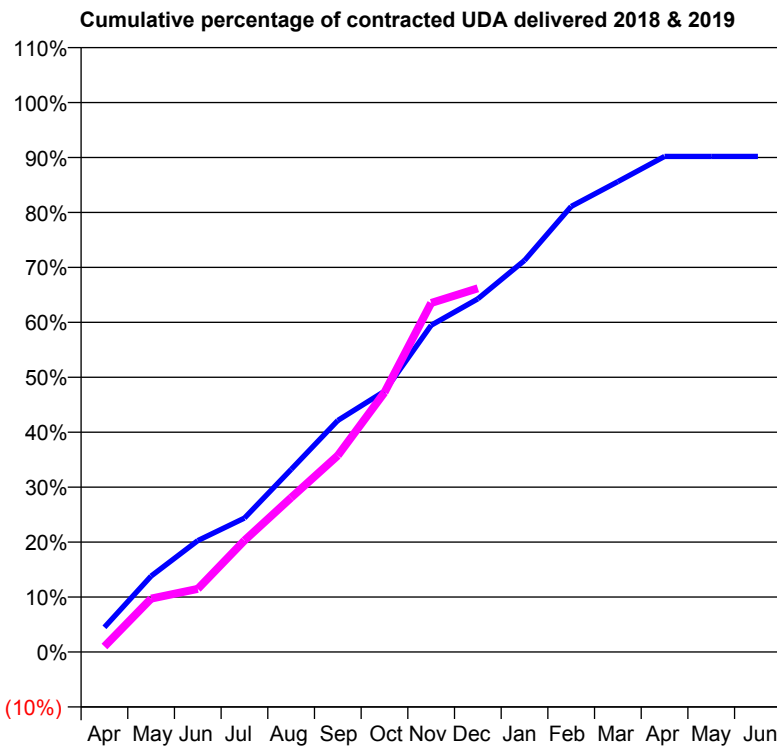
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 900        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,404.34 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 509           |                               |
| Quarter ending March 2018           | 510           | →                             |
| Quarter ending June 2018            | 497           | ↓                             |
| Quarter ending September 2018       | 493           | →                             |
| Quarter ending December 2018        | 486           | ↓                             |
| <b>Variance since December 2017</b> | <b>(4.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 45                                | 9    |
| May       | 138                               | 87   |
| June      | 203                               | 103  |
| July      | 244                               | 183  |
| August    | 332                               | 253  |
| September | 421                               | 322  |
| October   | 475                               | 425  |
| November  | 595                               | 572  |
| December  | 643                               | 596  |
| January   | 713                               |      |
| February  | 811                               |      |
| March     | 856                               |      |
| April     | 902                               |      |
| May       | 902                               |      |
| June      | 902                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 505         | 4.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 318      | 505         | 63.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 468         | 1.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 468         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 468         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

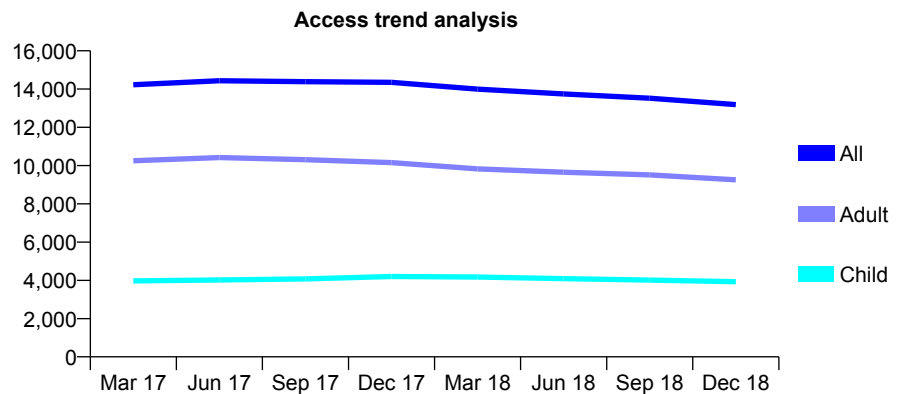
## Q59 - Vital Signs At a Glance Contract Report for 112984/0001 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | East Midlands Community Dental Associati |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/12/2014                               |
| Contract end date    |  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 35,000      |
| Carry forward general activity (UDA)        | 1,091       |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £793,408.26 |

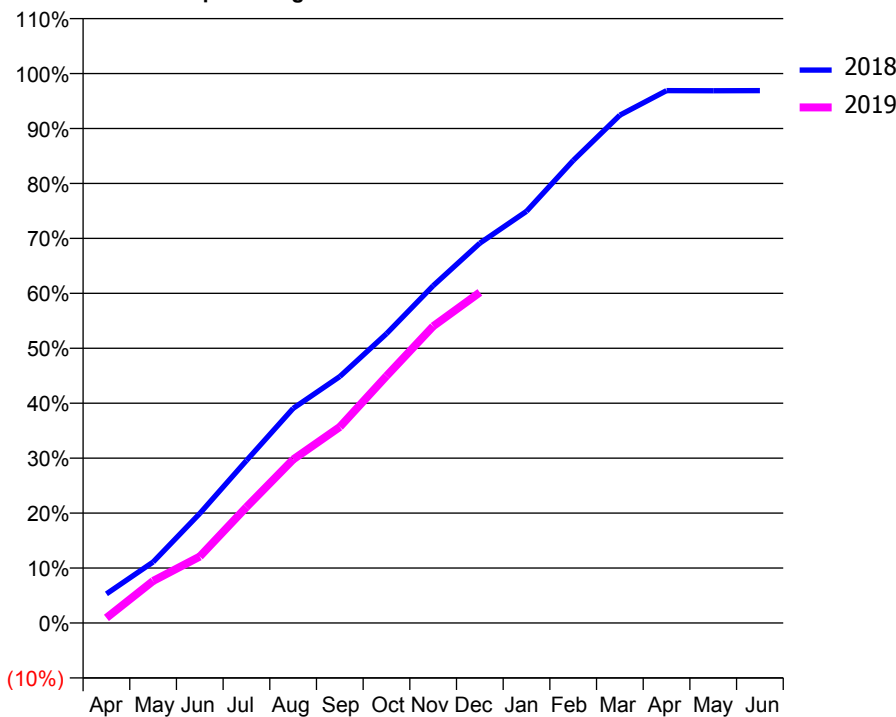
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 14,354        |                               |
| Quarter ending March 2018           | 13,996        | ↓                             |
| Quarter ending June 2018            | 13,746        | ↓                             |
| Quarter ending September 2018       | 13,523        | ↓                             |
| Quarter ending December 2018        | 13,189        | ↓                             |
| <b>Variance since December 2017</b> | <b>(8.1%)</b> | ↓                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,856                             | 326    |
| May       | 3,883                             | 2,682  |
| June      | 6,981                             | 4,231  |
| July      | 10,345                            | 7,388  |
| August    | 13,669                            | 10,416 |
| September | 15,702                            | 12,486 |
| October   | 18,424                            | 15,733 |
| November  | 21,481                            | 18,904 |
| December  | 24,197                            | 21,062 |
| January   | 26,220                            |        |
| February  | 29,462                            |        |
| March     | 32,348                            |        |
| April     | 33,906                            |        |
| May       | 33,904                            |        |
| June      | 33,909                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 193      | 4,093       | 4.7%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,110    | 9,449       | 11.7%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,651    | 4,093       | 64.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,440    | 9,449       | 57.6%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 963      | 12,767      | 7.5%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 115      | 12,767      | 0.9%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 12,767      | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



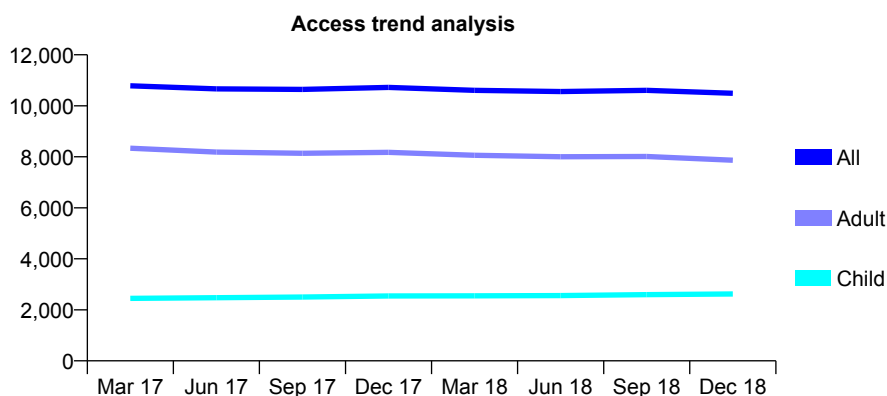
## Q59 - Vital Signs At a Glance Contract Report for 115231/0004 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Charnwood Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2009               |
| Contract end date    |                          |

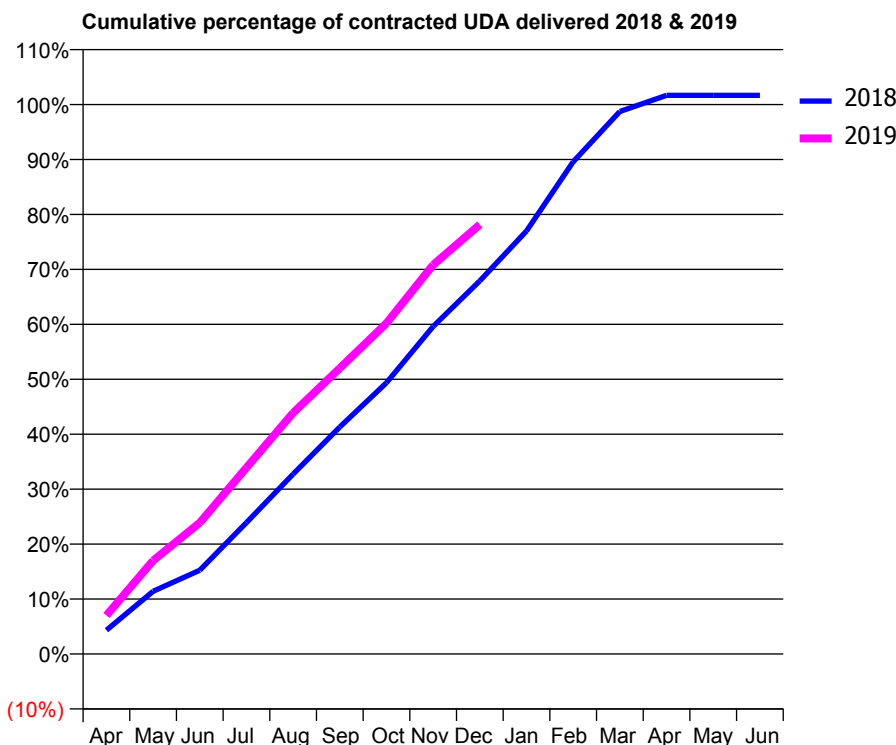
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,029      |
| Carry forward general activity (UDA)        | -420        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £666,965.96 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 10,720        |                               |
| Quarter ending March 2018           | 10,609        | ↓                             |
| Quarter ending June 2018            | 10,559        | →                             |
| Quarter ending September 2018       | 10,605        | →                             |
| Quarter ending December 2018        | 10,492        | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,086                             | 1,758  |
| May       | 2,857                             | 4,257  |
| June      | 3,817                             | 5,981  |
| July      | 5,985                             | 8,486  |
| August    | 8,199                             | 10,982 |
| September | 10,338                            | 13,022 |
| October   | 12,354                            | 15,069 |
| November  | 14,923                            | 17,726 |
| December  | 16,997                            | 19,561 |
| January   | 19,268                            |        |
| February  | 22,421                            |        |
| March     | 24,711                            |        |
| April     | 25,446                            |        |
| May       | 25,448                            |        |
| June      | 25,449                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 158      | 2,651       | 6.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 712      | 6,895       | 10.3%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,498    | 2,651       | 56.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,634    | 6,895       | 52.7%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 259      | 9,143       | 2.8%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 53       | 9,143       | 0.6%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 238      | 9,143       | 2.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

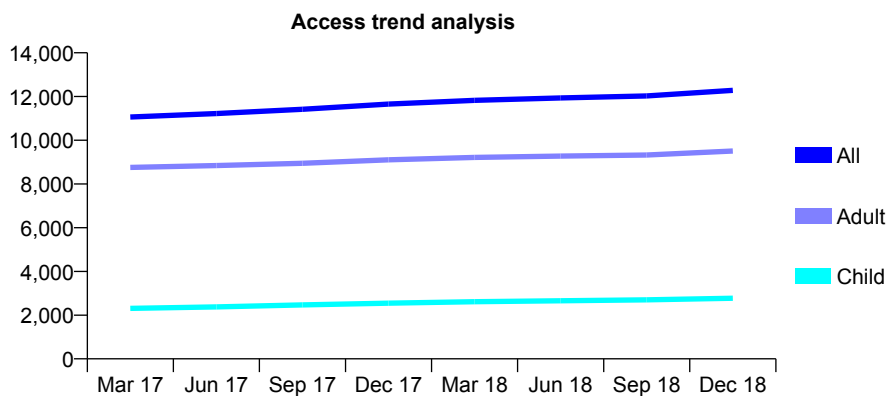
## Q59 - Vital Signs At a Glance Contract Report for 117250/0001 - December 2018

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Hallcross Dental Practices Limited |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2008                         |
| Contract end date    |                                    |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 32,315      |
| Carry forward general activity (UDA)        | 242         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £807,830.08 |

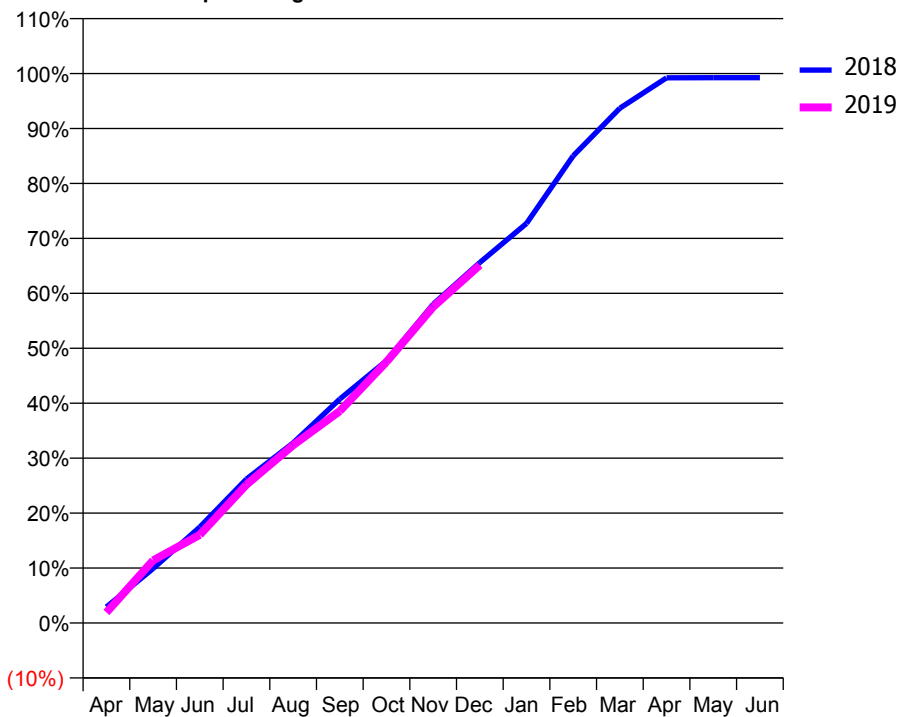
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 11,652      |                               |
| Quarter ending March 2018           | 11,826      | →                             |
| Quarter ending June 2018            | 11,937      | →                             |
| Quarter ending September 2018       | 12,027      | →                             |
| Quarter ending December 2018        | 12,282      | ↑                             |
| <b>Variance since December 2017</b> | <b>5.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 942                               | 627    |
| May       | 3,204                             | 3,680  |
| June      | 5,644                             | 5,185  |
| July      | 8,464                             | 8,132  |
| August    | 10,589                            | 10,458 |
| September | 13,168                            | 12,463 |
| October   | 15,431                            | 15,361 |
| November  | 18,746                            | 18,586 |
| December  | 21,204                            | 21,054 |
| January   | 23,495                            |        |
| February  | 27,476                            |        |
| March     | 30,275                            |        |
| April     | 32,064                            |        |
| May       | 32,072                            |        |
| June      | 32,073                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 185      | 2,886       | 6.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 960      | 9,733       | 9.9%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,592    | 2,886       | 55.2%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,230    | 9,733       | 53.7%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 756      | 11,811      | 6.4%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 62       | 11,811      | 0.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 11,811      | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

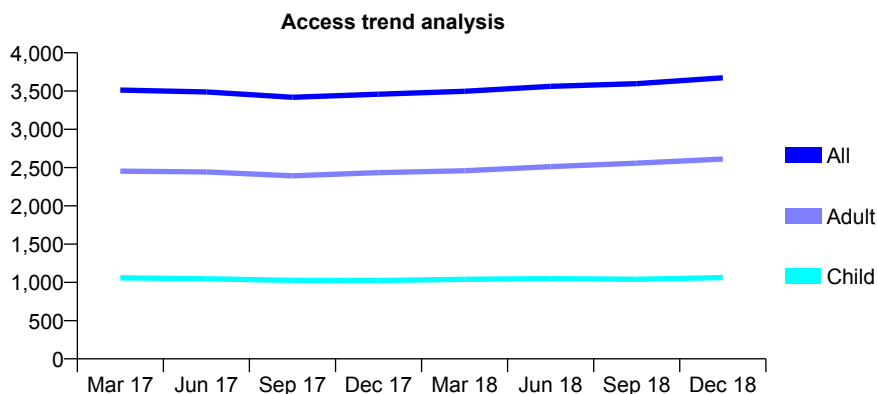
## Q59 - Vital Signs At a Glance Contract Report for 117412/0002 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | HS Virdee Ltd           |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/11/2007              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,377      |
| Carry forward general activity (UDA)        | -183        |
| 18/19 Contracted orthodontic activity (UOA) | 293         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £296,875.30 |

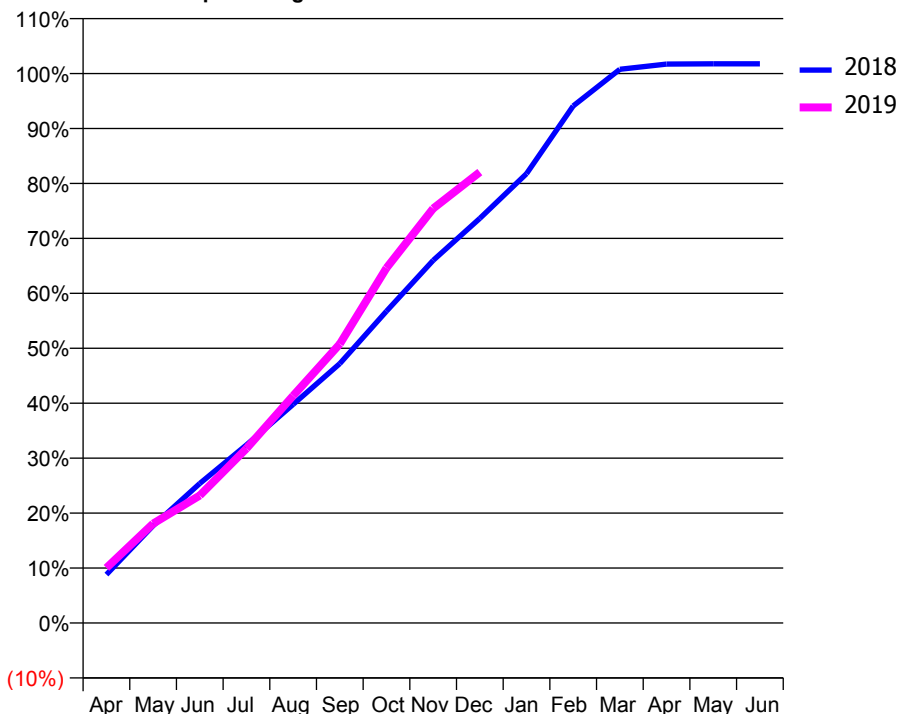
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,458       |                               |
| Quarter ending March 2018           | 3,498       | →                             |
| Quarter ending June 2018            | 3,562       | →                             |
| Quarter ending September 2018       | 3,597       | →                             |
| Quarter ending December 2018        | 3,674       | ↑                             |
| <b>Variance since December 2017</b> | <b>6.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 914                               | 1,042 |
| May       | 1,837                             | 1,878 |
| June      | 2,636                             | 2,408 |
| July      | 3,363                             | 3,295 |
| August    | 4,128                             | 4,292 |
| September | 4,899                             | 5,269 |
| October   | 5,888                             | 6,705 |
| November  | 6,847                             | 7,829 |
| December  | 7,642                             | 8,515 |
| January   | 8,486                             |       |
| February  | 9,763                             |       |
| March     | 10,456                            |       |
| April     | 10,556                            |       |
| May       | 10,560                            |       |
| June      | 10,560                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 76       | 1,259       | 6.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 263      | 2,473       | 10.6%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 799      | 1,259       | 63.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,295    | 2,473       | 52.4%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 121      | 3,057       | 4.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 3,057       | 0.4%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 3,057       | 1.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

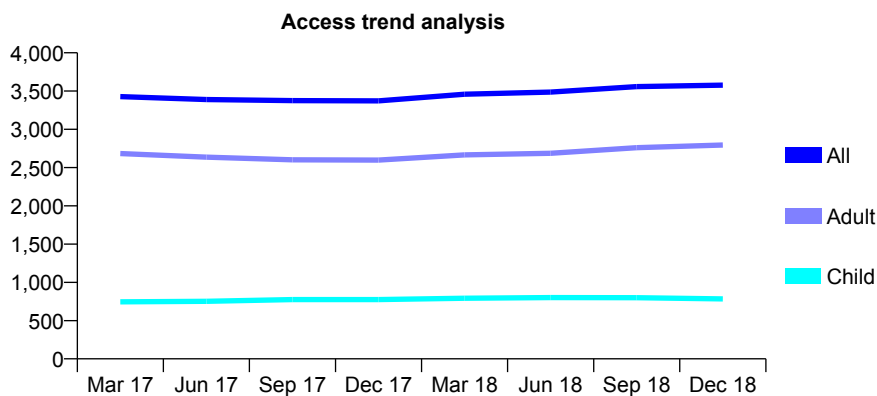
## Q59 - Vital Signs At a Glance Contract Report for 117552/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Mr Moroney & Ms N Whitley |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/10/2011                |
| Contract end date    |                           |

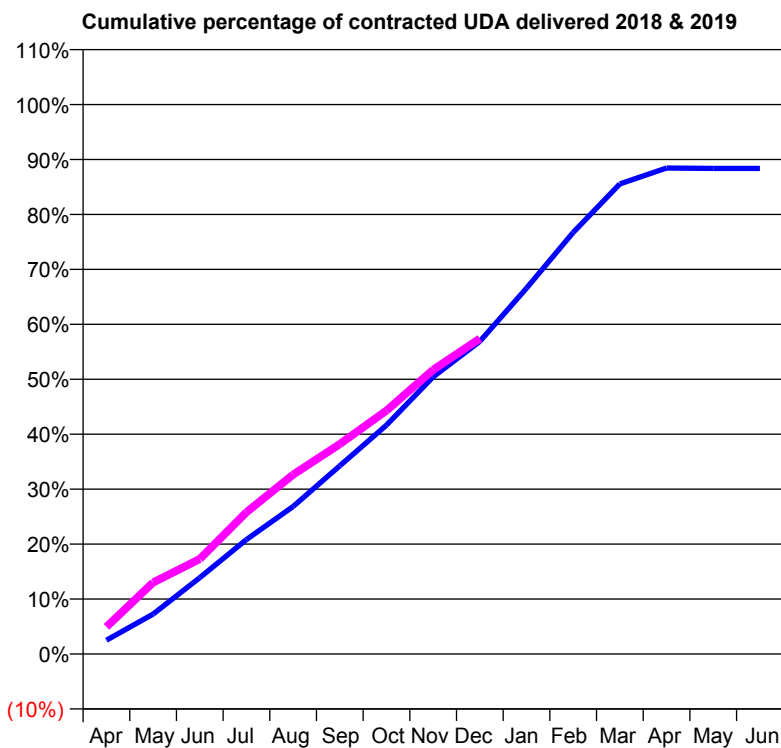
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,002      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £432,305.98 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,371       |                               |
| Quarter ending March 2018           | 3,458       | ↑                             |
| Quarter ending June 2018            | 3,487       | →                             |
| Quarter ending September 2018       | 3,559       | ↑                             |
| Quarter ending December 2018        | 3,578       | →                             |
| <b>Variance since December 2017</b> | <b>6.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 383                               | 742   |
| May       | 1,107                             | 1,952 |
| June      | 2,118                             | 2,592 |
| July      | 3,178                             | 3,873 |
| August    | 4,093                             | 4,897 |
| September | 5,222                             | 5,734 |
| October   | 6,353                             | 6,647 |
| November  | 7,691                             | 7,758 |
| December  | 8,675                             | 8,610 |
| January   | 10,151                            |       |
| February  | 11,700                            |       |
| March     | 13,047                            |       |
| April     | 13,486                            |       |
| May       | 13,474                            |       |
| June      | 13,474                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 765         | 4.6%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 306      | 2,679       | 11.4%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 494      | 765         | 64.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,507    | 2,679       | 56.3%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 121      | 3,285       | 3.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 3,285       | 1.2%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 117      | 3,285       | 3.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

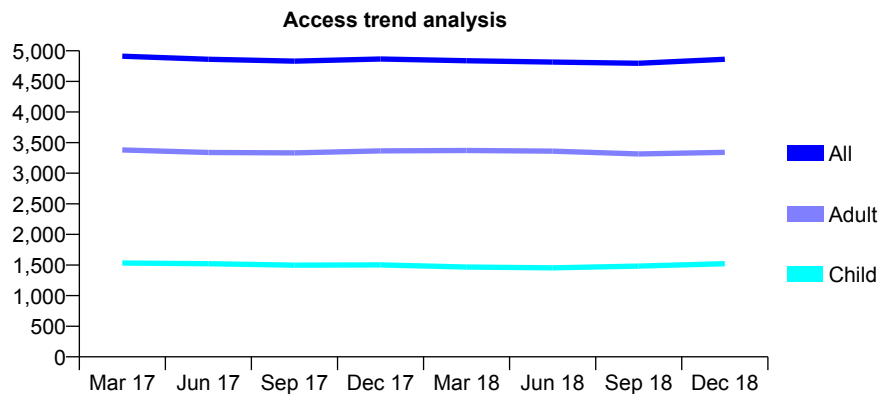
## Q59 - Vital Signs At a Glance Contract Report for 118281/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | Dr V Hindocha |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/01/2014    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,178      |
| Carry forward general activity (UDA)        | -51         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £419,704.37 |

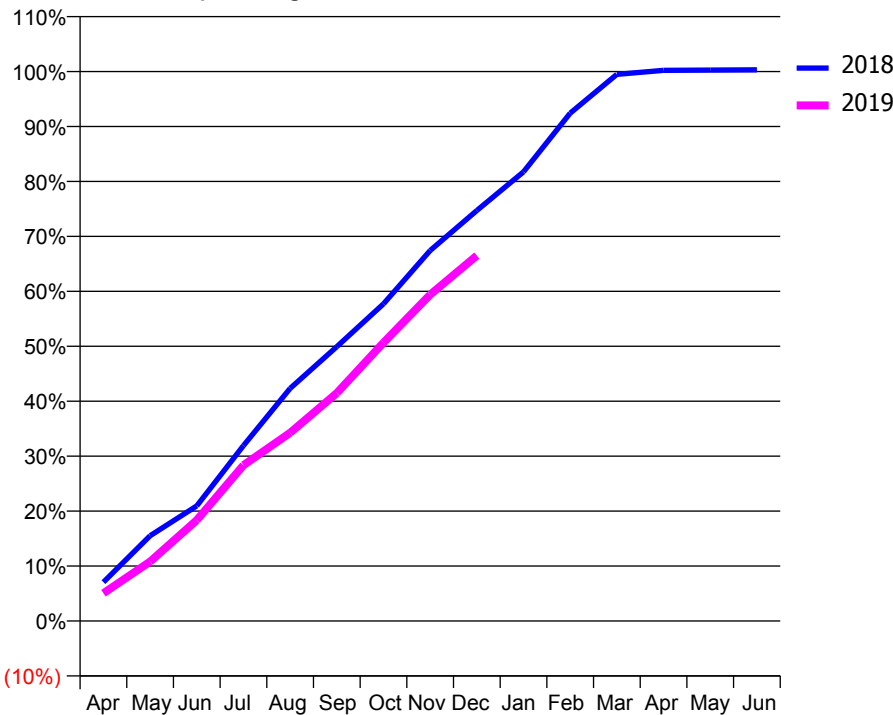
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,867         |                               |
| Quarter ending March 2018           | 4,838         | →                             |
| Quarter ending June 2018            | 4,815         | →                             |
| Quarter ending September 2018       | 4,797         | →                             |
| Quarter ending December 2018        | 4,862         | →                             |
| <b>Variance since December 2017</b> | <b>(0.1%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2018   | 2019   |
| April                             | 1,145  | 818    |
| May                               | 2,510  | 1,749  |
| June                              | 3,391  | 2,969  |
| July                              | 5,163  | 4,586  |
| August                            | 6,848  | 5,540  |
| September                         | 8,078  | 6,713  |
| October                           | 9,338  | 8,197  |
| November                          | 10,910 | 9,609  |
| December                          | 12,086 | 10,760 |
| January                           | 13,224 |        |
| February                          | 14,951 |        |
| March                             | 16,094 |        |
| April                             | 16,210 |        |
| May                               | 16,219 |        |
| June                              | 16,229 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 141      | 1,932       | 7.3%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 442      | 3,845       | 11.5%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,321    | 1,932       | 68.4%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,430    | 3,845       | 63.2%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 386      | 5,665       | 6.8%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 5,665       | 0.7%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 5,665       | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

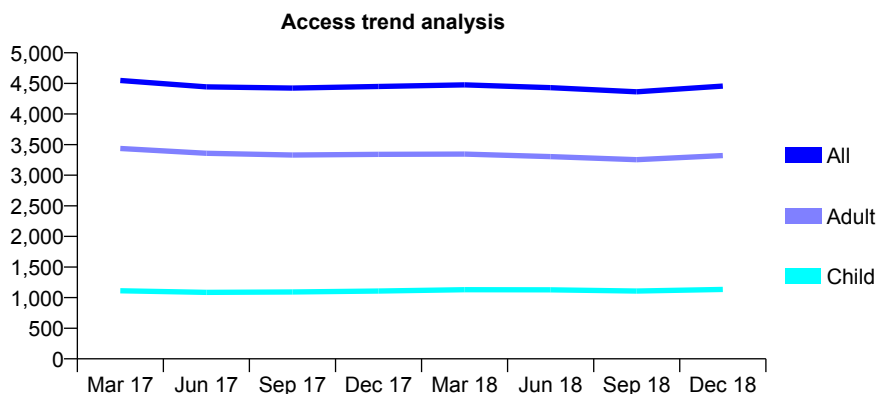
## Q59 - Vital Signs At a Glance Contract Report for 118389/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Ishak Practices Limited |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/10/2007              |
| Contract end date    |                         |

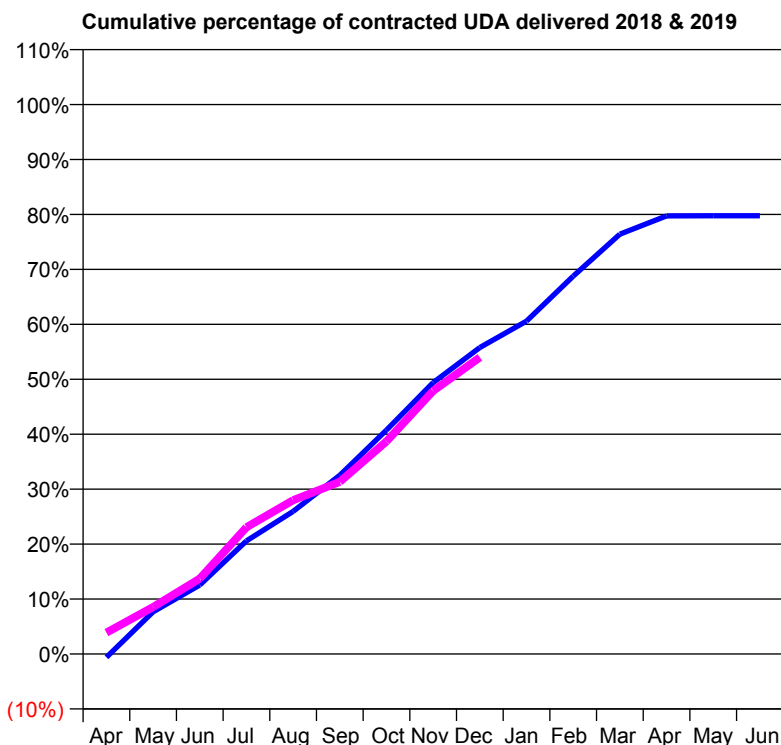
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £433,206.41 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,449       |                               |
| Quarter ending March 2018           | 4,475       | →                             |
| Quarter ending June 2018            | 4,431       | →                             |
| Quarter ending September 2018       | 4,362       | ↓                             |
| Quarter ending December 2018        | 4,457       | ↑                             |
| <b>Variance since December 2017</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2018   | 2019  |
| April                             | -93    | 583   |
| May                               | 1,151  | 1,285 |
| June                              | 1,884  | 2,058 |
| July                              | 3,088  | 3,460 |
| August                            | 3,893  | 4,200 |
| September                         | 4,880  | 4,701 |
| October                           | 6,114  | 5,803 |
| November                          | 7,411  | 7,182 |
| December                          | 8,366  | 8,099 |
| January                           | 9,087  |       |
| February                          | 10,315 |       |
| March                             | 11,462 |       |
| April                             | 11,961 |       |
| May                               | 11,963 |       |
| June                              | 11,962 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 94       | 1,169       | 8.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 501      | 3,336       | 15.0%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 675      | 1,169       | 57.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,659    | 3,336       | 49.7%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 463      | 4,285       | 10.8%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 4,285       | 0.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 4,285       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

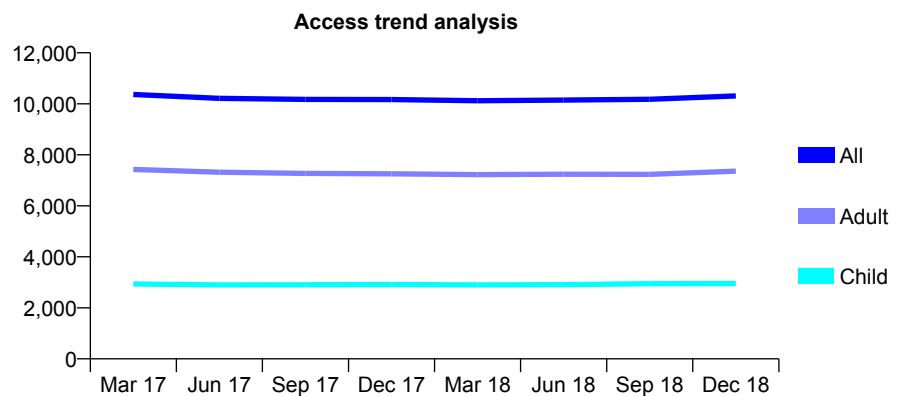
## Q59 - Vital Signs At a Glance Contract Report for 118680/0003 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Mr P Sitlu & Mr I Bhyat |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 09/12/2008              |
| Contract end date    |                         |

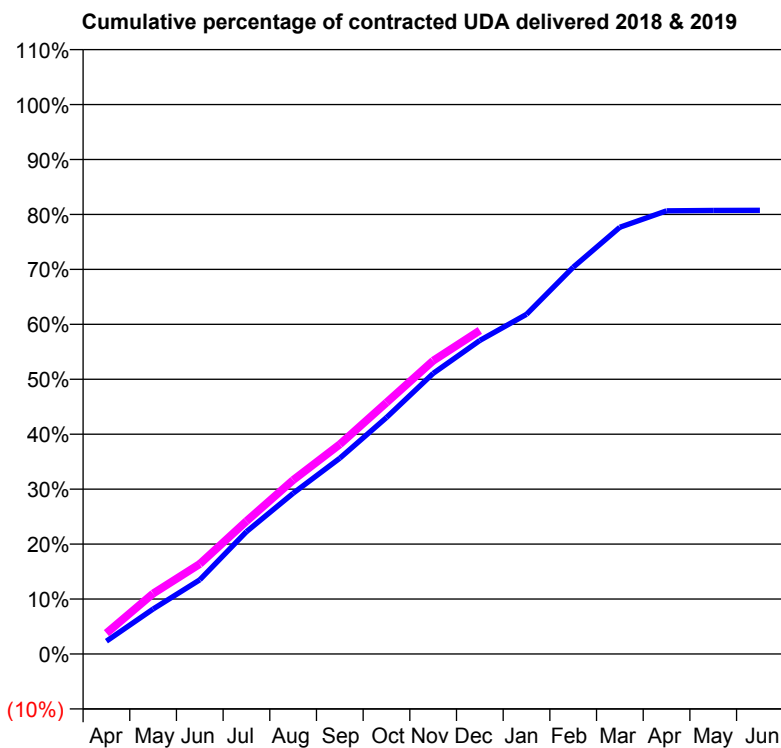
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 30,774      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 913         |
| Carry forward orthodontic activity (UOA)    | 30          |
| Baseline contract value                     | £697,639.80 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 10,169      |                               |
| Quarter ending March 2018           | 10,119      | →                             |
| Quarter ending June 2018            | 10,145      | →                             |
| Quarter ending September 2018       | 10,180      | →                             |
| Quarter ending December 2018        | 10,308      | →                             |
| <b>Variance since December 2017</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 719                               | 1,172  |
| May       | 2,507                             | 3,384  |
| June      | 4,135                             | 5,042  |
| July      | 6,819                             | 7,438  |
| August    | 8,961                             | 9,741  |
| September | 10,914                            | 11,741 |
| October   | 13,178                            | 14,078 |
| November  | 15,638                            | 16,424 |
| December  | 17,477                            | 18,122 |
| January   | 18,930                            |        |
| February  | 21,557                            |        |
| March     | 23,781                            |        |
| April     | 24,699                            |        |
| May       | 24,722                            |        |
| June      | 24,730                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 281      | 3,634       | 7.7%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 909      | 7,912       | 11.5%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,456    | 3,634       | 67.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,501    | 7,912       | 56.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 730      | 10,880      | 6.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 79       | 10,880      | 0.7%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 57       | 10,880      | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

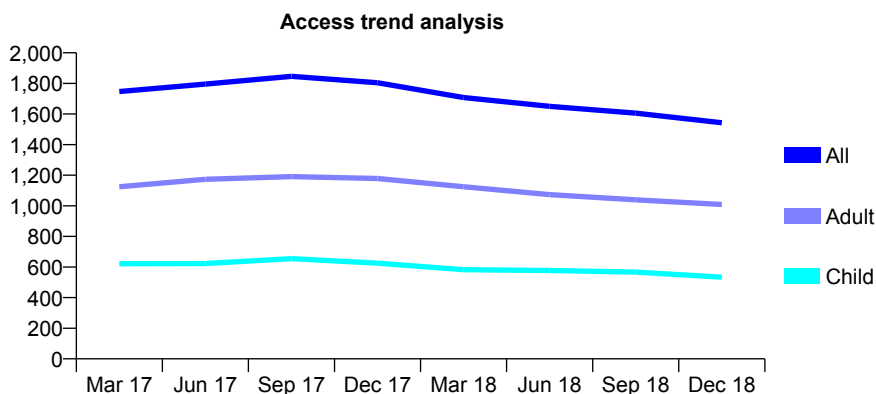
## Q59 - Vital Signs At a Glance Contract Report for 121789/0001 - December 2018

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Mr M Hamburger and Mrs R Sadler |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General and Orthodontic         |
| Contract start date  | 01/04/2012                      |
| Contract end date    |                                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,345       |
| Carry forward general activity (UDA)        | -87         |
| 18/19 Contracted orthodontic activity (UOA) | 1,361       |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £213,979.44 |

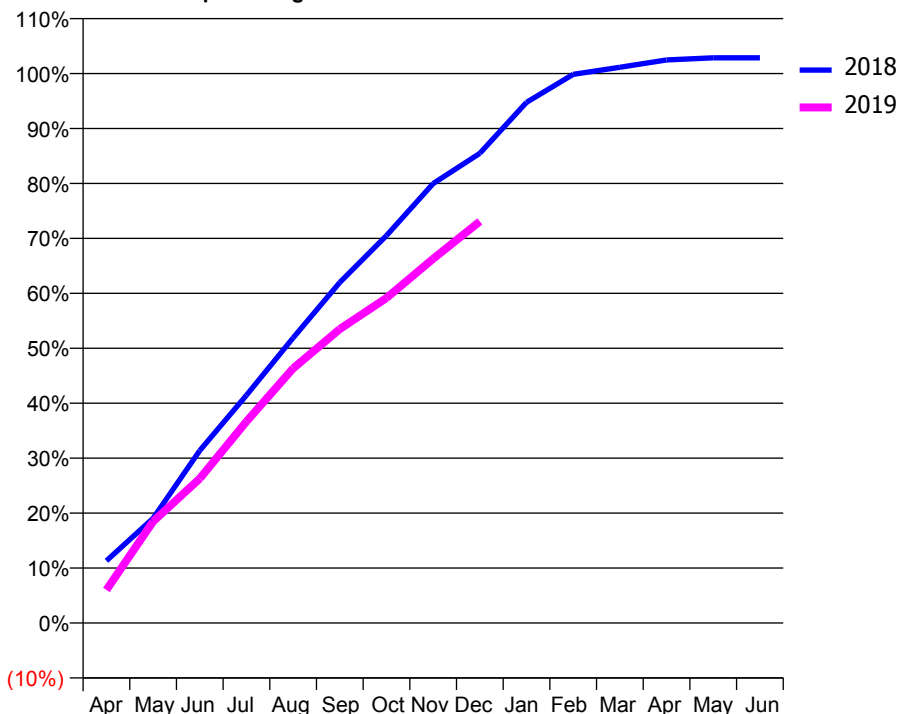
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 1,804          |                               |
| Quarter ending March 2018           | 1,708          | ↓                             |
| Quarter ending June 2018            | 1,650          | ↓                             |
| Quarter ending September 2018       | 1,606          | ↓                             |
| Quarter ending December 2018        | 1,543          | ↓                             |
| <b>Variance since December 2017</b> | <b>(14.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 492                               | 262   |
| May       | 828                               | 803   |
| June      | 1,363                             | 1,142 |
| July      | 1,801                             | 1,593 |
| August    | 2,255                             | 2,014 |
| September | 2,693                             | 2,324 |
| October   | 3,064                             | 2,570 |
| November  | 3,475                             | 2,880 |
| December  | 3,714                             | 3,176 |
| January   | 4,117                             |       |
| February  | 4,339                             |       |
| March     | 4,394                             |       |
| April     | 4,453                             |       |
| May       | 4,469                             |       |
| June      | 4,469                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 666         | 6.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 143      | 981         | 14.6%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 276      | 666         | 41.4%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 493      | 981         | 50.3%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 148      | 1,532       | 9.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 1,532       | 1.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 1,532       | 2.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



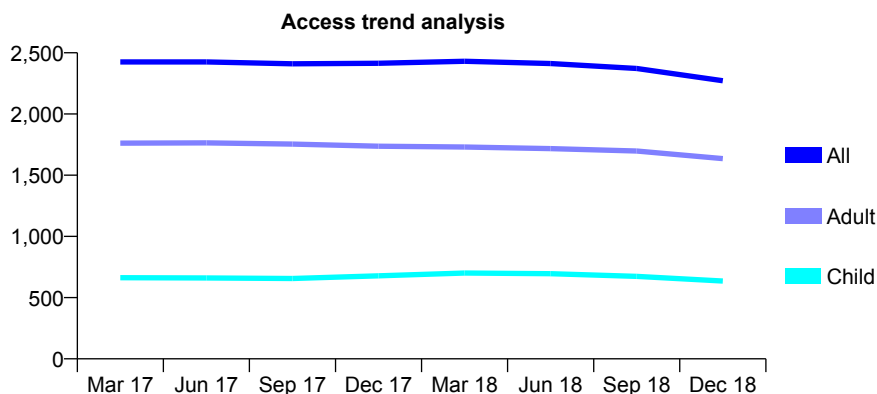
## Q59 - Vital Signs At a Glance Contract Report for 123218/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Dayadent Limited        |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2008              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,952       |
| Carry forward general activity (UDA)        | -69         |
| 18/19 Contracted orthodontic activity (UOA) | 1,657       |
| Carry forward orthodontic activity (UOA)    | 26          |
| Baseline contract value                     | £297,472.87 |

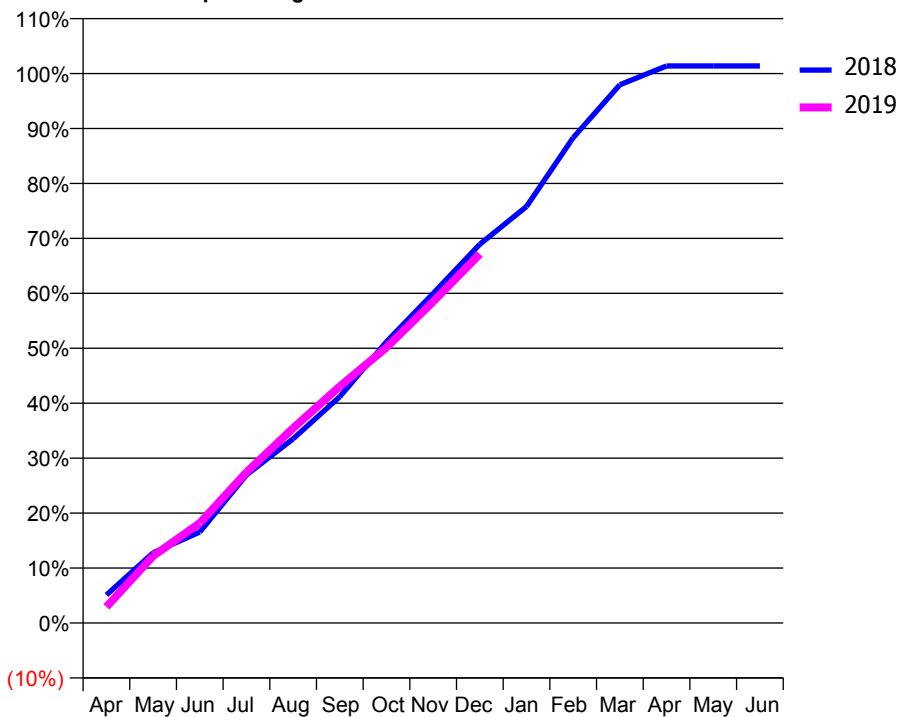
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,415         |                               |
| Quarter ending March 2018           | 2,431         | →                             |
| Quarter ending June 2018            | 2,412         | →                             |
| Quarter ending September 2018       | 2,372         | ↓                             |
| Quarter ending December 2018        | 2,272         | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 253                               | 146   |
| May       | 632                               | 604   |
| June      | 820                               | 901   |
| July      | 1,334                             | 1,358 |
| August    | 1,660                             | 1,756 |
| September | 2,039                             | 2,132 |
| October   | 2,535                             | 2,483 |
| November  | 2,970                             | 2,896 |
| December  | 3,414                             | 3,326 |
| January   | 3,753                             |       |
| February  | 4,373                             |       |
| March     | 4,850                             |       |
| April     | 5,021                             |       |
| May       | 5,021                             |       |
| June      | 5,021                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 787         | 4.2%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 78       | 1,435       | 5.4%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 504      | 787         | 64.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 655      | 1,435       | 45.6%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 50       | 1,242       | 4.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,242       | 0.6%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 1,242       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

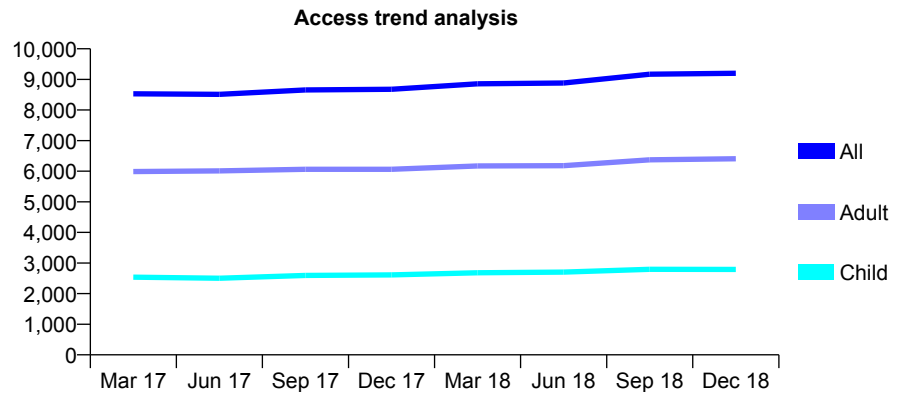
## Q59 - Vital Signs At a Glance Contract Report for 124346/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Saffron Lane Dental Ltd |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/06/2013              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,153      |
| Carry forward general activity (UDA)        | -117        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £574,512.64 |

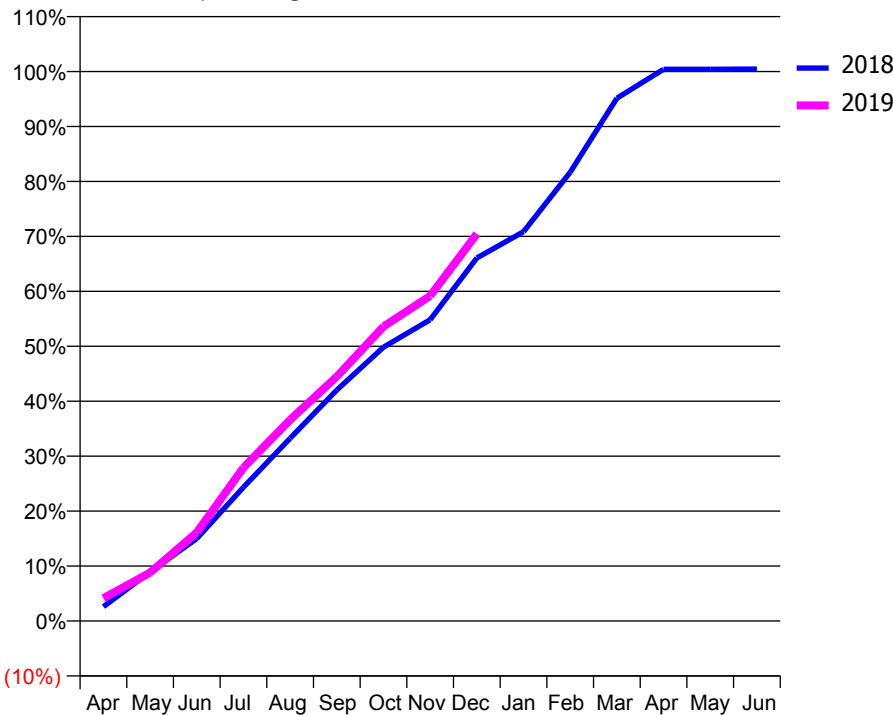
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,676       |                               |
| Quarter ending March 2018           | 8,855       | ↑                             |
| Quarter ending June 2018            | 8,884       | →                             |
| Quarter ending September 2018       | 9,168       | ↑                             |
| Quarter ending December 2018        | 9,200       | →                             |
| <b>Variance since December 2017</b> | <b>6.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 684                               | 1,087  |
| May       | 2,336                             | 2,308  |
| June      | 3,928                             | 4,218  |
| July      | 6,371                             | 7,301  |
| August    | 8,701                             | 9,581  |
| September | 10,995                            | 11,635 |
| October   | 13,033                            | 14,016 |
| November  | 14,338                            | 15,474 |
| December  | 17,276                            | 18,430 |
| January   | 18,532                            |        |
| February  | 21,360                            |        |
| March     | 24,879                            |        |
| April     | 26,261                            |        |
| May       | 26,259                            |        |
| June      | 26,270                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 291      | 3,178       | 9.2%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,148    | 6,624       | 17.3%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,846    | 3,178       | 58.1%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,340    | 6,624       | 50.4%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,076    | 8,661       | 12.4%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 101      | 8,661       | 1.2%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 90       | 8,661       | 1.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

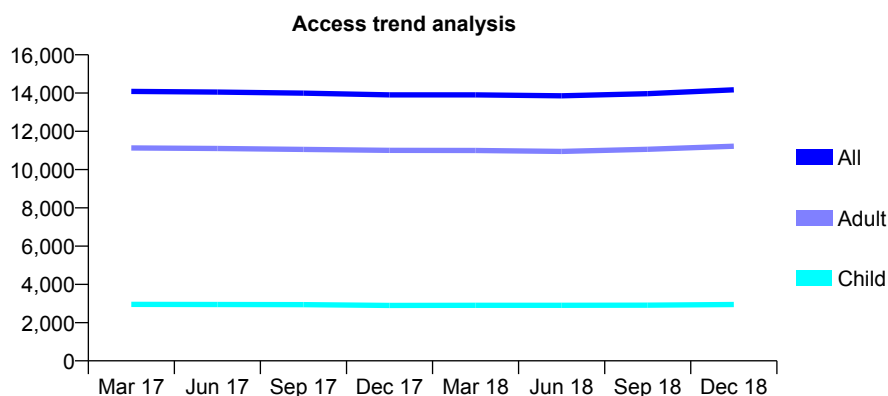
## Q59 - Vital Signs At a Glance Contract Report for 126071/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Wilson, Edwards & Sanghi |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General and Orthodontic  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

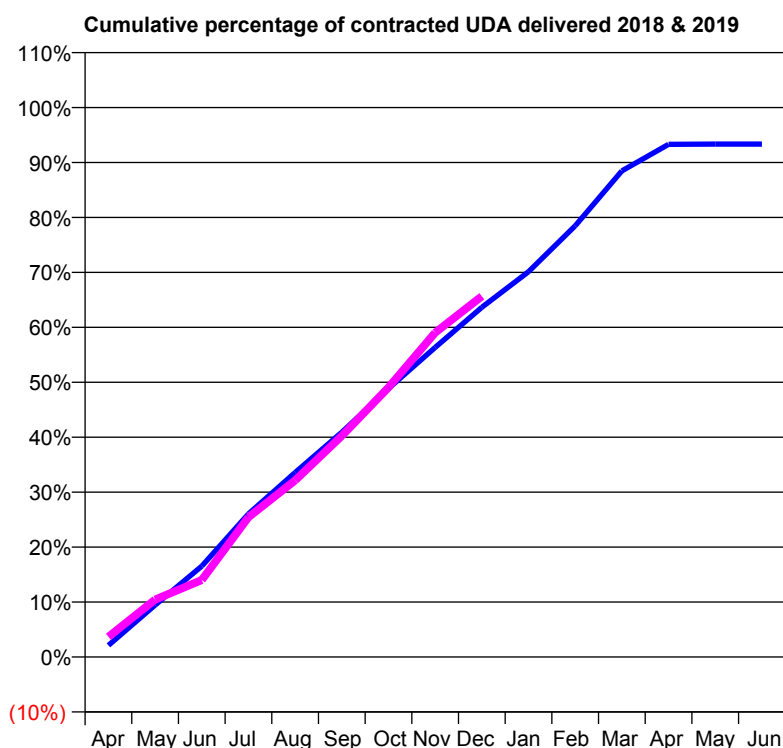
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 37,524      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 1,318       |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £992,481.68 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 13,907      |                               |
| Quarter ending March 2018           | 13,903      | →                             |
| Quarter ending June 2018            | 13,856      | →                             |
| Quarter ending September 2018       | 13,971      | →                             |
| Quarter ending December 2018        | 14,169      | →                             |
| <b>Variance since December 2017</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 799                               | 1,383  |
| May       | 3,550                             | 3,921  |
| June      | 6,201                             | 5,262  |
| July      | 9,777                             | 9,551  |
| August    | 12,597                            | 12,062 |
| September | 15,351                            | 15,106 |
| October   | 18,333                            | 18,411 |
| November  | 21,138                            | 22,150 |
| December  | 23,879                            | 24,635 |
| January   | 26,310                            |        |
| February  | 29,447                            |        |
| March     | 33,200                            |        |
| April     | 35,010                            |        |
| May       | 35,026                            |        |
| June      | 35,027                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 253      | 3,346       | 7.6%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,290    | 11,466      | 11.3%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,987    | 3,346       | 59.4%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,972    | 11,466      | 52.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 871      | 13,704      | 6.4%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 136      | 13,704      | 1.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 82       | 13,704      | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

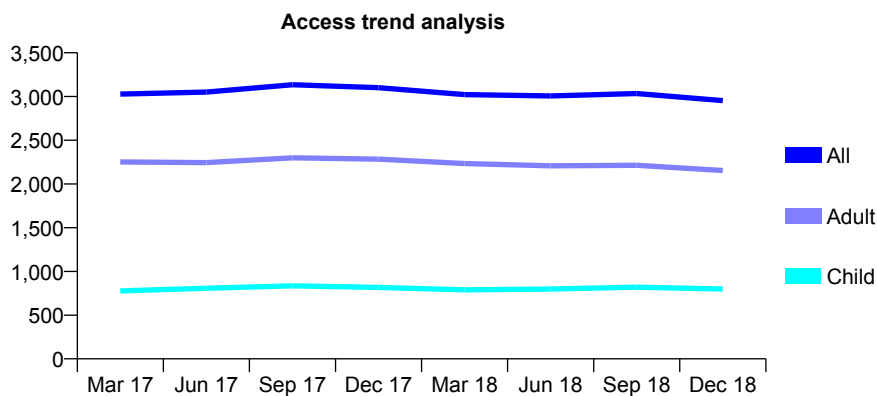
## Q59 - Vital Signs At a Glance Contract Report for 126810/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Mr B Moroney & Ms N Whitley |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/07/2010                  |
| Contract end date    |                             |

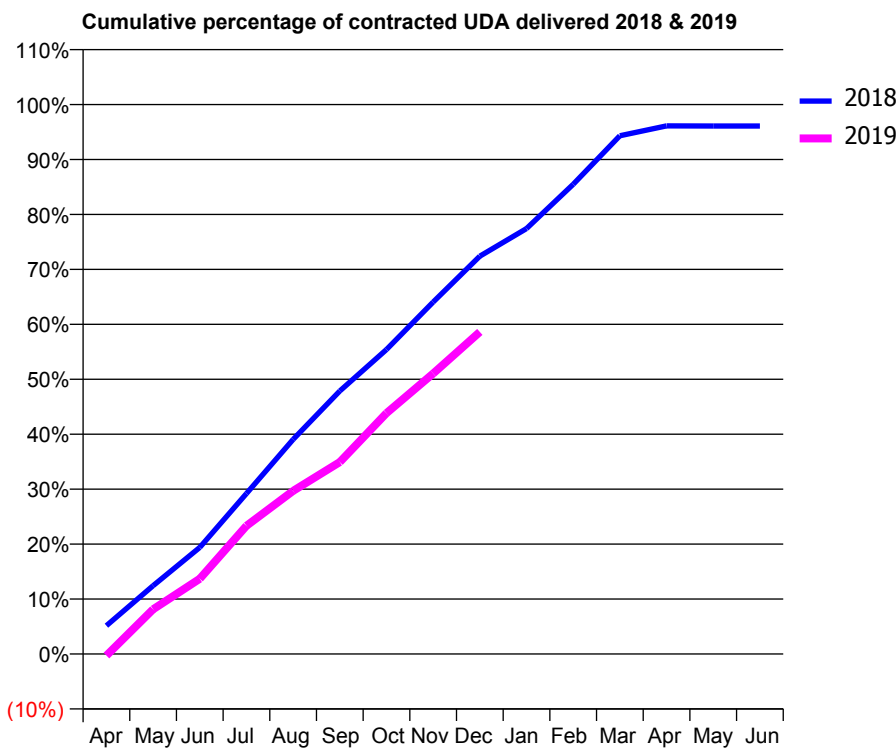
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,976       |
| Carry forward general activity (UDA)        | 351         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £287,173.07 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,101         |                               |
| Quarter ending March 2018           | 3,022         | ↓                             |
| Quarter ending June 2018            | 3,007         | →                             |
| Quarter ending September 2018       | 3,034         | →                             |
| Quarter ending December 2018        | 2,953         | ↓                             |
| <b>Variance since December 2017</b> | <b>(4.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 462                               | -26   |
| May       | 1,116                             | 731   |
| June      | 1,741                             | 1,229 |
| July      | 2,621                             | 2,095 |
| August    | 3,506                             | 2,664 |
| September | 4,296                             | 3,135 |
| October   | 4,974                             | 3,936 |
| November  | 5,749                             | 4,582 |
| December  | 6,499                             | 5,262 |
| January   | 6,950                             |       |
| February  | 7,673                             |       |
| March     | 8,467                             |       |
| April     | 8,626                             |       |
| May       | 8,625                             |       |
| June      | 8,625                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 839         | 5.6%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 233      | 1,951       | 11.9%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 490      | 839         | 58.4%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 886      | 1,951       | 45.4%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 213      | 2,719       | 7.8%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 2,719       | 0.3%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 32       | 2,719       | 1.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

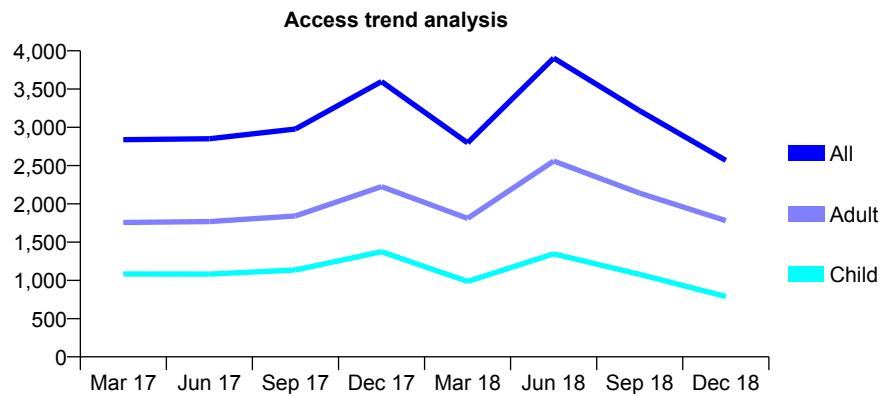
## Q59 - Vital Signs At a Glance Contract Report for 127078/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | The Whitehouse Surgery Ltd |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 02/02/2009                 |
| Contract end date    |                            |

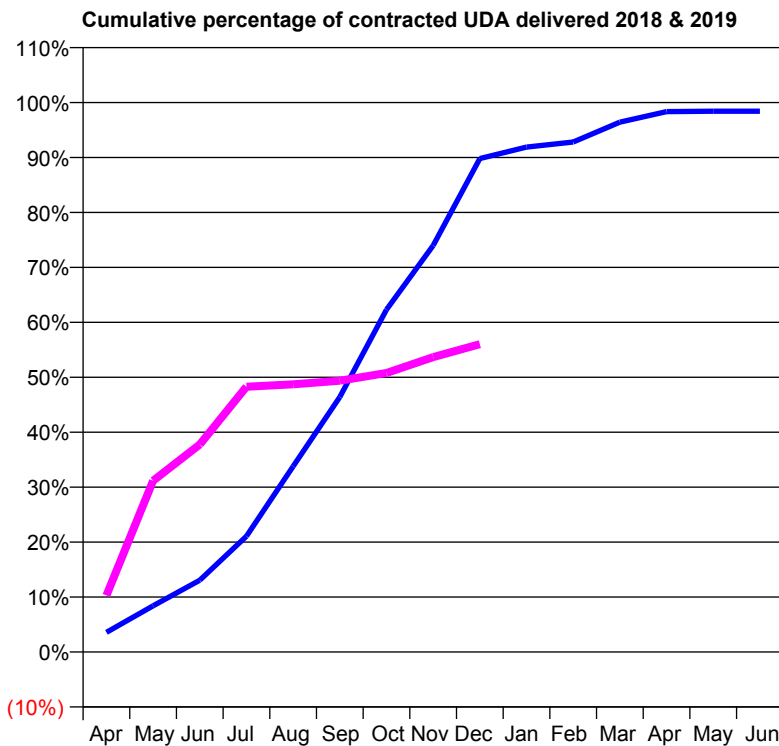
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,884       |
| Carry forward general activity (UDA)        | 124         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £198,664.20 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 3,599          |                               |
| Quarter ending March 2018           | 2,796          | ↓                             |
| Quarter ending June 2018            | 3,905          | ↑                             |
| Quarter ending September 2018       | 3,217          | ↓                             |
| Quarter ending December 2018        | 2,569          | ↓                             |
| <b>Variance since December 2017</b> | <b>(28.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 282                               | 813   |
| May       | 663                               | 2,458 |
| June      | 1,030                             | 2,977 |
| July      | 1,661                             | 3,806 |
| August    | 2,664                             | 3,842 |
| September | 3,660                             | 3,893 |
| October   | 4,913                             | 4,004 |
| November  | 5,832                             | 4,231 |
| December  | 7,080                             | 4,416 |
| January   | 7,245                             |       |
| February  | 7,317                             |       |
| March     | 7,601                             |       |
| April     | 7,754                             |       |
| May       | 7,759                             |       |
| June      | 7,760                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 882         | 1.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 91       | 1,764       | 5.2%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 260      | 882         | 29.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 414      | 1,764       | 23.5%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 114      | 2,198       | 5.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 2,198       | 0.2%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 2,198       | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

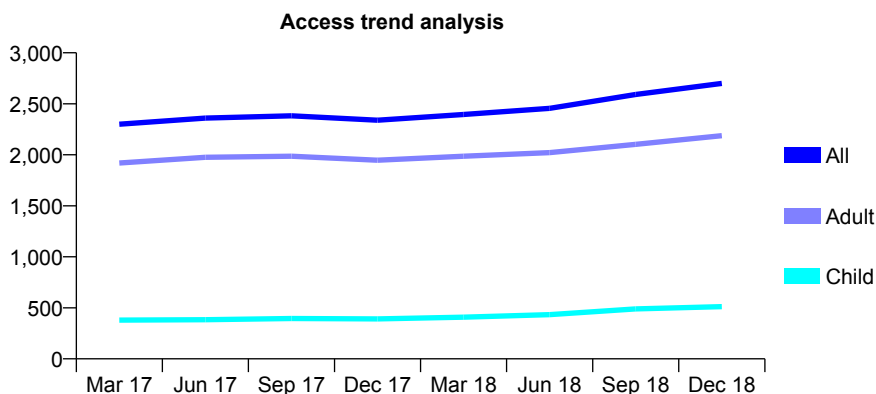
## Q59 - Vital Signs At a Glance Contract Report for 129194/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | Mr N Anand   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2013   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,759       |
| Carry forward general activity (UDA)        | -42         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £179,786.99 |

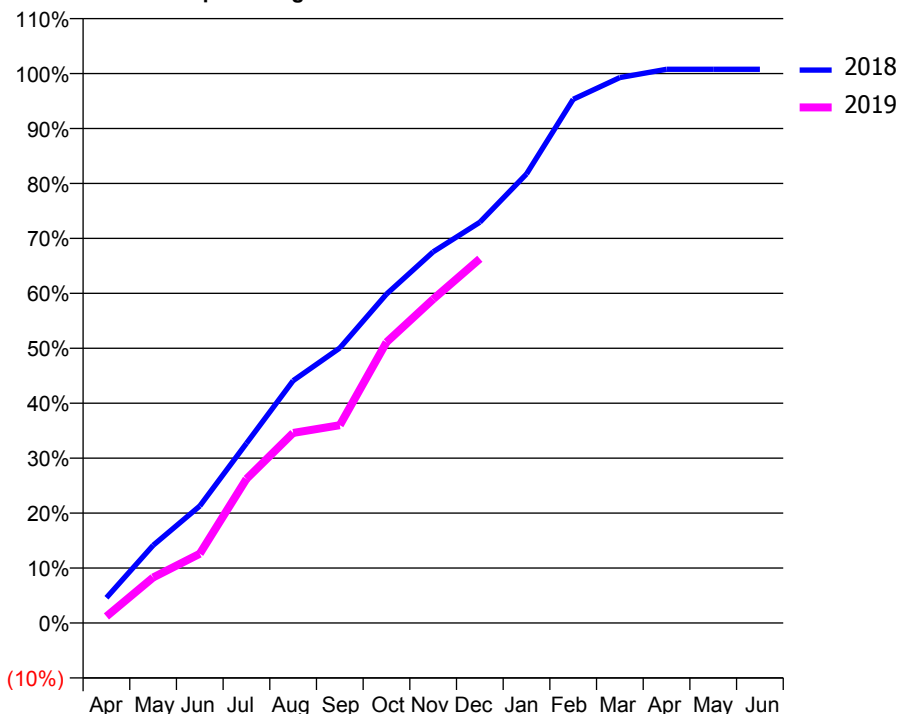
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 2,339        |                               |
| Quarter ending March 2018           | 2,395        | ↑                             |
| Quarter ending June 2018            | 2,455        | ↑                             |
| Quarter ending September 2018       | 2,591        | ↑                             |
| Quarter ending December 2018        | 2,700        | ↑                             |
| <b>Variance since December 2017</b> | <b>15.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 251                               | 82    |
| May       | 771                               | 560   |
| June      | 1,163                             | 853   |
| July      | 1,785                             | 1,772 |
| August    | 2,408                             | 2,338 |
| September | 2,732                             | 2,433 |
| October   | 3,267                             | 3,453 |
| November  | 3,688                             | 3,983 |
| December  | 3,982                             | 4,481 |
| January   | 4,461                             |       |
| February  | 5,203                             |       |
| March     | 5,419                             |       |
| April     | 5,501                             |       |
| May       | 5,501                             |       |
| June      | 5,501                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 533         | 4.3%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 133      | 1,897       | 7.0%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 286      | 533         | 53.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 813      | 1,897       | 42.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 62       | 2,395       | 2.6%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 2,395       | 1.3%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 2,395       | 1.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

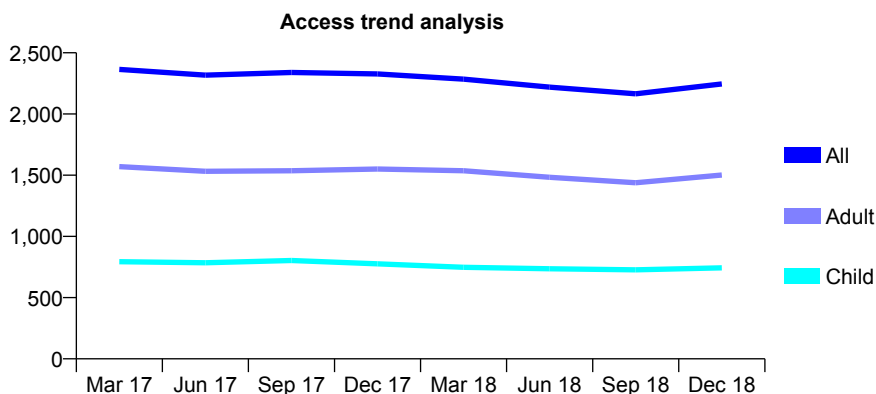
## Q59 - Vital Signs At a Glance Contract Report for 129976/0001 - December 2018

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Gorse Covert Dental Practice Ltd |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/04/2010                       |
| Contract end date    |                                  |

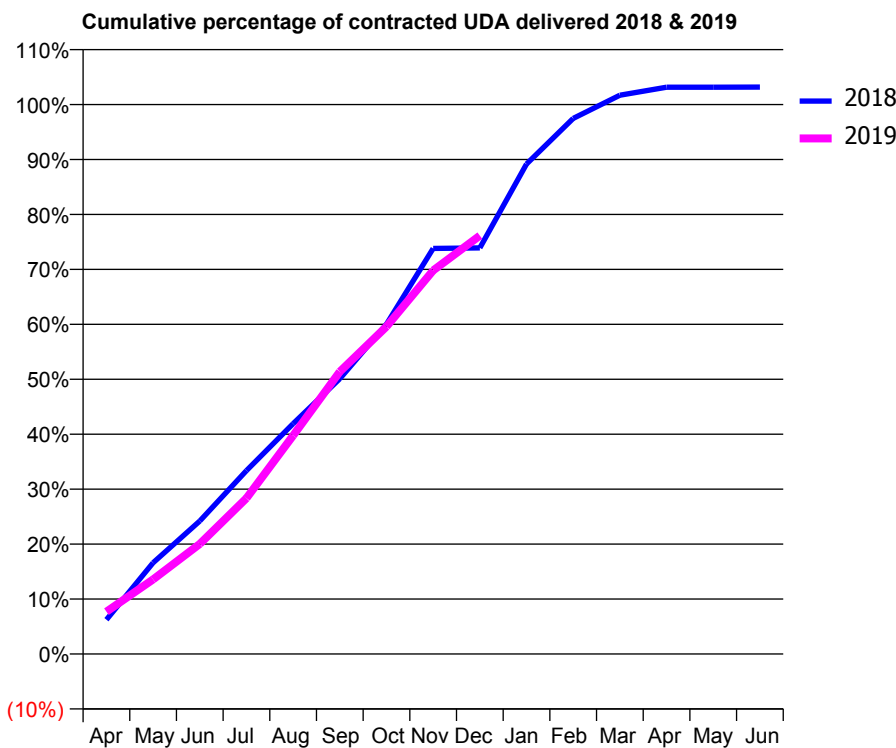
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,225      |
| Carry forward general activity (UDA)        | -65        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £85,141.29 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,327         |                               |
| Quarter ending March 2018           | 2,285         | ↓                             |
| Quarter ending June 2018            | 2,219         | ↓                             |
| Quarter ending September 2018       | 2,165         | ↓                             |
| Quarter ending December 2018        | 2,246         | ↑                             |
| <b>Variance since December 2017</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 201                               | 249   |
| May       | 536                               | 438   |
| June      | 780                               | 646   |
| July      | 1,076                             | 915   |
| August    | 1,352                             | 1,282 |
| September | 1,616                             | 1,657 |
| October   | 1,936                             | 1,922 |
| November  | 2,380                             | 2,251 |
| December  | 2,383                             | 2,456 |
| January   | 2,875                             |       |
| February  | 3,144                             |       |
| March     | 3,280                             |       |
| April     | 3,327                             |       |
| May       | 3,327                             |       |
| June      | 3,328                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 907         | 6.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 169      | 1,631       | 10.4%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 626      | 907         | 69.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 950      | 1,631       | 58.2%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 63       | 1,521       | 4.1%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,521       | 0.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,521       | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

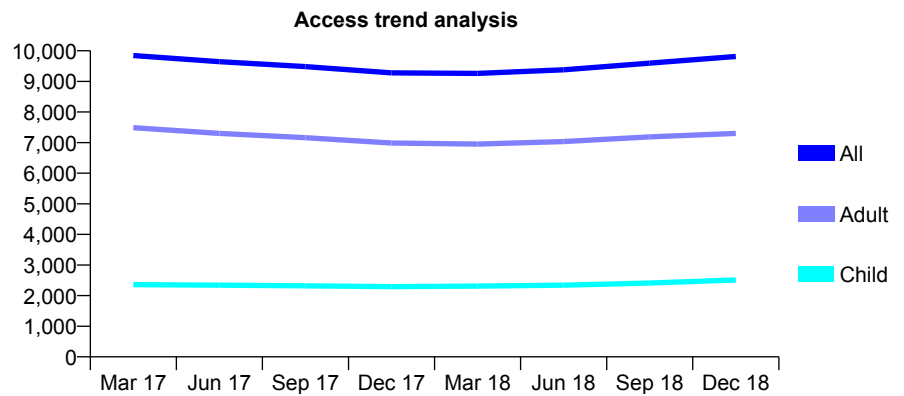
## Q59 - Vital Signs At a Glance Contract Report for 131911/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Carholme Dental Limited |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/02/2014              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 29,731      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £673,966.22 |

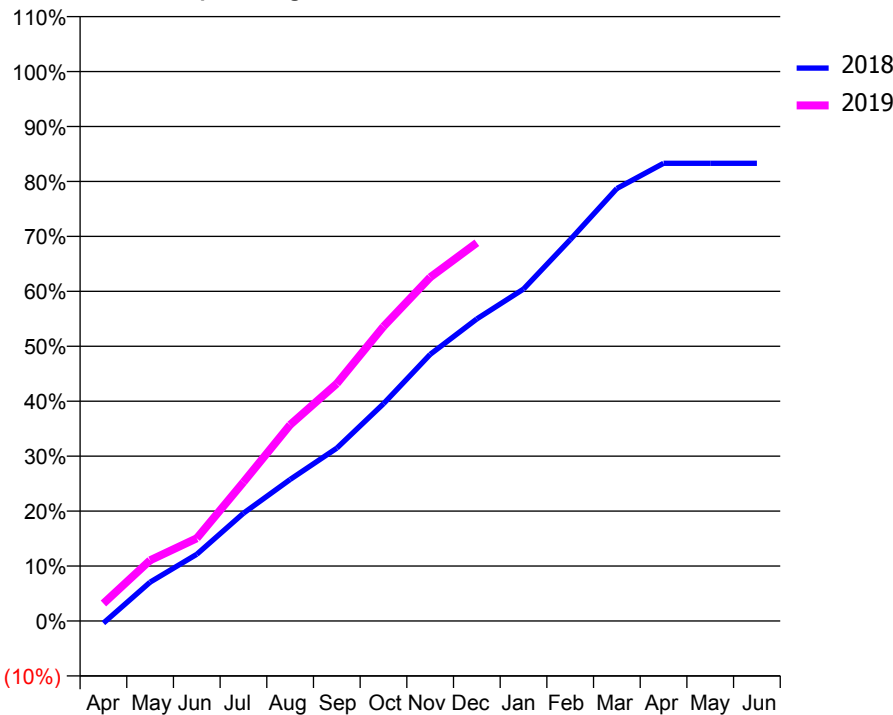
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 9,279       |                               |
| Quarter ending March 2018           | 9,262       | →                             |
| Quarter ending June 2018            | 9,381       | →                             |
| Quarter ending September 2018       | 9,599       | ↑                             |
| Quarter ending December 2018        | 9,814       | ↑                             |
| <b>Variance since December 2017</b> | <b>5.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -118                              | 948    |
| May       | 2,103                             | 3,287  |
| June      | 3,612                             | 4,474  |
| July      | 5,831                             | 7,514  |
| August    | 7,658                             | 10,613 |
| September | 9,357                             | 12,843 |
| October   | 11,759                            | 15,933 |
| November  | 14,426                            | 18,597 |
| December  | 16,348                            | 20,467 |
| January   | 17,963                            |        |
| February  | 20,629                            |        |
| March     | 23,404                            |        |
| April     | 24,762                            |        |
| May       | 24,768                            |        |
| June      | 24,768                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 198      | 2,809       | 7.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,016    | 7,701       | 13.2%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,558    | 2,809       | 55.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,088    | 7,701       | 53.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 621      | 9,955       | 6.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 80       | 9,955       | 0.8%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 57       | 9,955       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



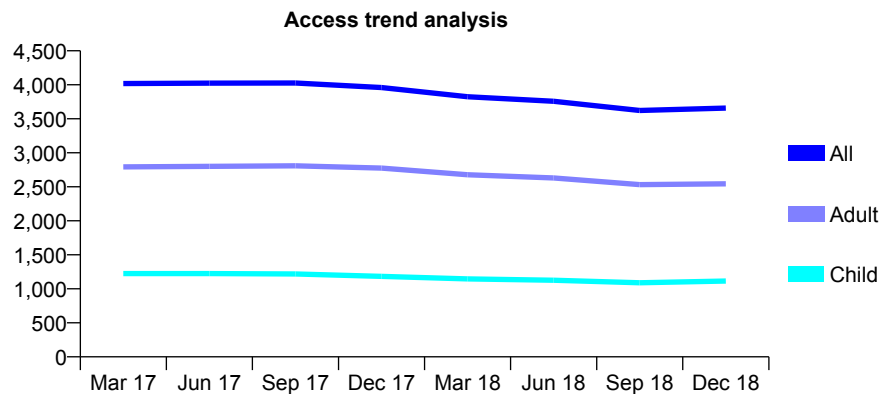
## Q59 - Vital Signs At a Glance Contract Report for 134120/0001 - December 2018

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Doncaster Road Dental Practice Ltd |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 04/09/2009                         |
| Contract end date    |                                    |

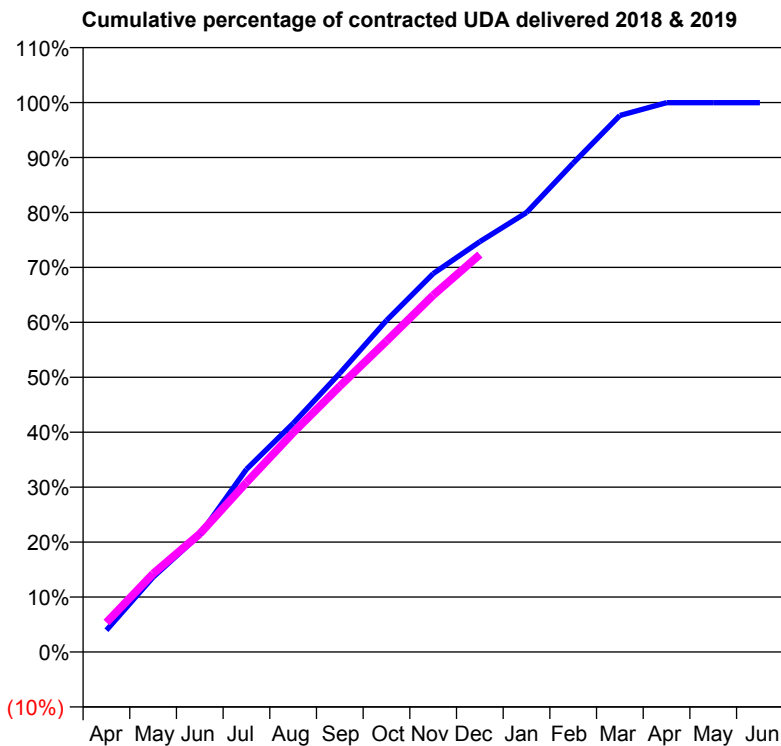
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,458      |
| Carry forward general activity (UDA)        | 3           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £311,083.55 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,959         |                               |
| Quarter ending March 2018           | 3,824         | ↓                             |
| Quarter ending June 2018            | 3,757         | ↓                             |
| Quarter ending September 2018       | 3,622         | ↓                             |
| Quarter ending December 2018        | 3,658         | →                             |
| <b>Variance since December 2017</b> | <b>(7.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 535                               | 722   |
| May       | 1,833                             | 1,918 |
| June      | 2,872                             | 2,894 |
| July      | 4,476                             | 4,152 |
| August    | 5,599                             | 5,371 |
| September | 6,827                             | 6,509 |
| October   | 8,120                             | 7,614 |
| November  | 9,266                             | 8,739 |
| December  | 10,052                            | 9,734 |
| January   | 10,762                            |       |
| February  | 11,975                            |       |
| March     | 13,139                            |       |
| April     | 13,455                            |       |
| May       | 13,455                            |       |
| June      | 13,455                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,372       | 7.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 444      | 2,744       | 16.2%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 945      | 1,372       | 68.9%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,608    | 2,744       | 58.6%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 349      | 4,002       | 8.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 4,002       | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 4,002       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

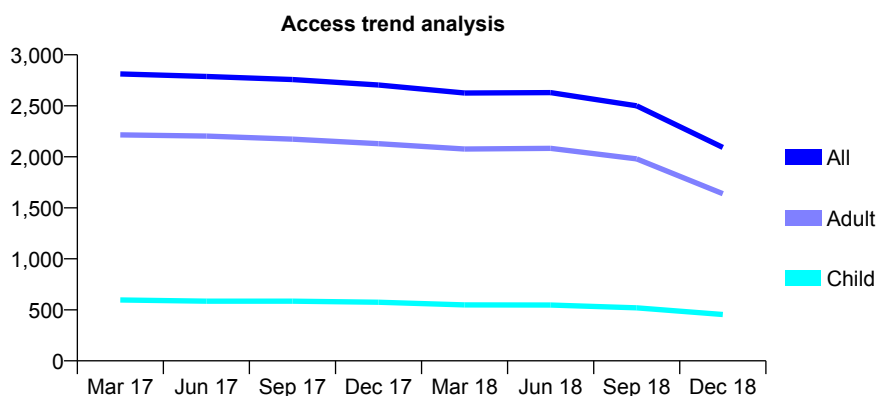
## Q59 - Vital Signs At a Glance Contract Report for 136131/0001 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | Uppingham & Upperton Dental Practice Ltd |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 07/09/2009                               |
| Contract end date    |  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,638       |
| Carry forward general activity (UDA)        | -132        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £175,514.86 |

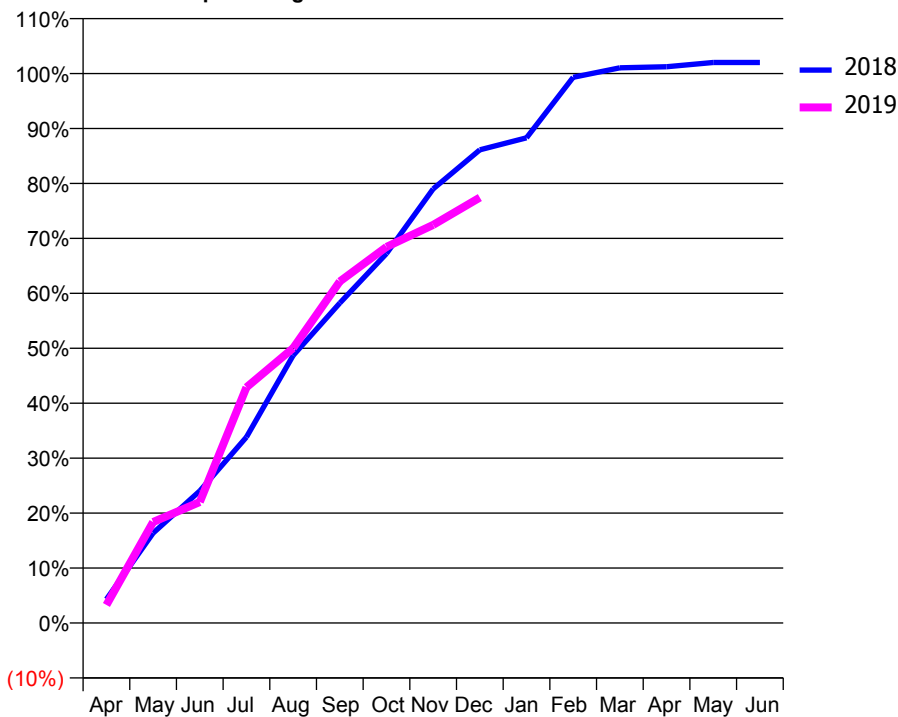
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 2,704          |                               |
| Quarter ending March 2018           | 2,625          | ↓                             |
| Quarter ending June 2018            | 2,630          | →                             |
| Quarter ending September 2018       | 2,500          | ↓                             |
| Quarter ending December 2018        | 2,092          | ↓                             |
| <b>Variance since December 2017</b> | <b>(22.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 287                               | 218   |
| May       | 1,086                             | 1,220 |
| June      | 1,595                             | 1,463 |
| July      | 2,247                             | 2,846 |
| August    | 3,232                             | 3,321 |
| September | 3,866                             | 4,126 |
| October   | 4,462                             | 4,544 |
| November  | 5,245                             | 4,809 |
| December  | 5,716                             | 5,140 |
| January   | 5,860                             |       |
| February  | 6,592                             |       |
| March     | 6,707                             |       |
| April     | 6,720                             |       |
| May       | 6,770                             |       |
| June      | 6,770                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 669         | 6.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 263      | 2,257       | 11.7%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 363      | 669         | 54.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 834      | 2,257       | 37.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 193      | 2,904       | 6.6%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 2,904       | 0.7%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 2,904       | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

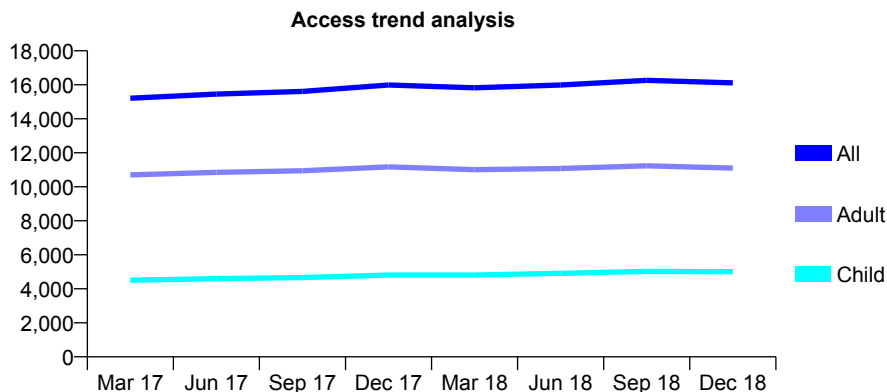
## Q59 - Vital Signs At a Glance Contract Report for 137766/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Mr B Patel & Mr R Jansari |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General and Orthodontic   |
| Contract start date  | 01/04/2010                |
| Contract end date    |                           |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 41,661        |
| Carry forward general activity (UDA)        | -26           |
| 18/19 Contracted orthodontic activity (UOA) | 889           |
| Carry forward orthodontic activity (UOA)    | 7             |
| Baseline contract value                     | £1,319,394.08 |

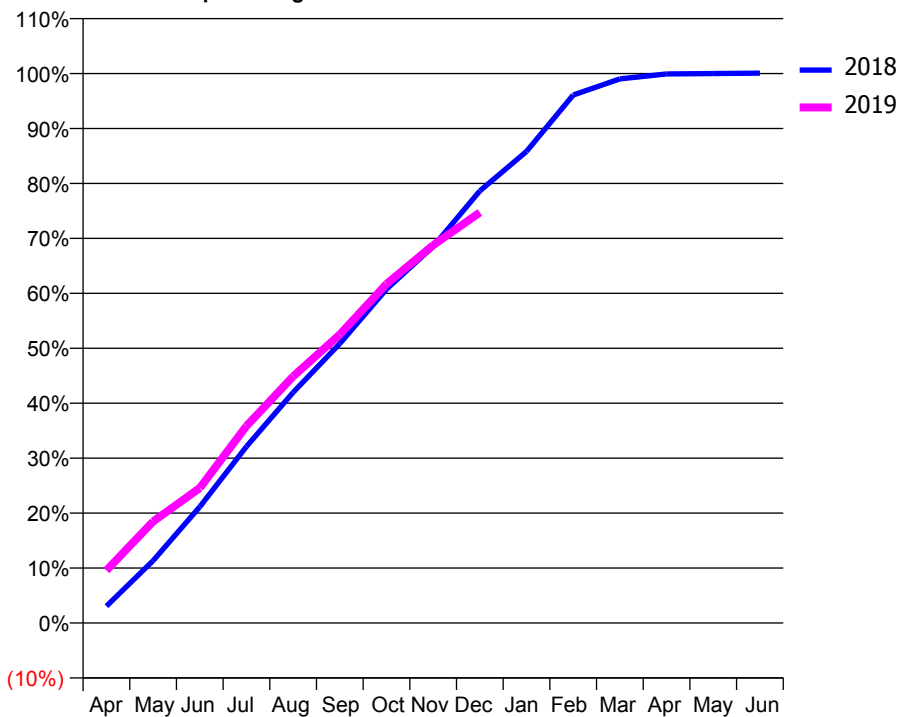
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 15,986      |                               |
| Quarter ending March 2018           | 15,820      | ↓                             |
| Quarter ending June 2018            | 15,987      | →                             |
| Quarter ending September 2018       | 16,259      | →                             |
| Quarter ending December 2018        | 16,111      | →                             |
| <b>Variance since December 2017</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,277                             | 3,988  |
| May       | 4,725                             | 7,703  |
| June      | 8,806                             | 10,240 |
| July      | 13,381                            | 14,941 |
| August    | 17,488                            | 18,698 |
| September | 21,184                            | 21,868 |
| October   | 25,312                            | 25,707 |
| November  | 28,540                            | 28,643 |
| December  | 32,761                            | 31,127 |
| January   | 35,755                            |        |
| February  | 40,032                            |        |
| March     | 41,248                            |        |
| April     | 41,626                            |        |
| May       | 41,657                            |        |
| June      | 41,687                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 412      | 4,436       | 9.3%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,183    | 9,574       | 12.4%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,847    | 4,436       | 41.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,094    | 9,574       | 42.8%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 925      | 13,624      | 6.8%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 63       | 13,624      | 0.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 120      | 13,624      | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

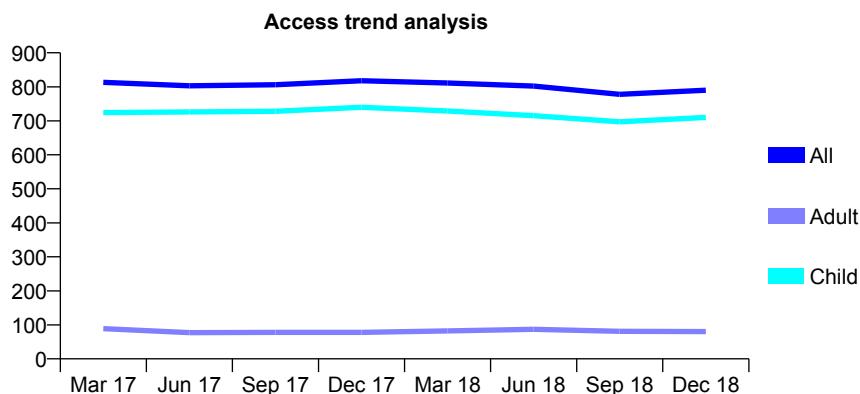
## Q59 - Vital Signs At a Glance Contract Report for 137898/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Mr Ingram and Mrs Ingram |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2014               |
| Contract end date    |                          |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,800      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £43,954.36 |

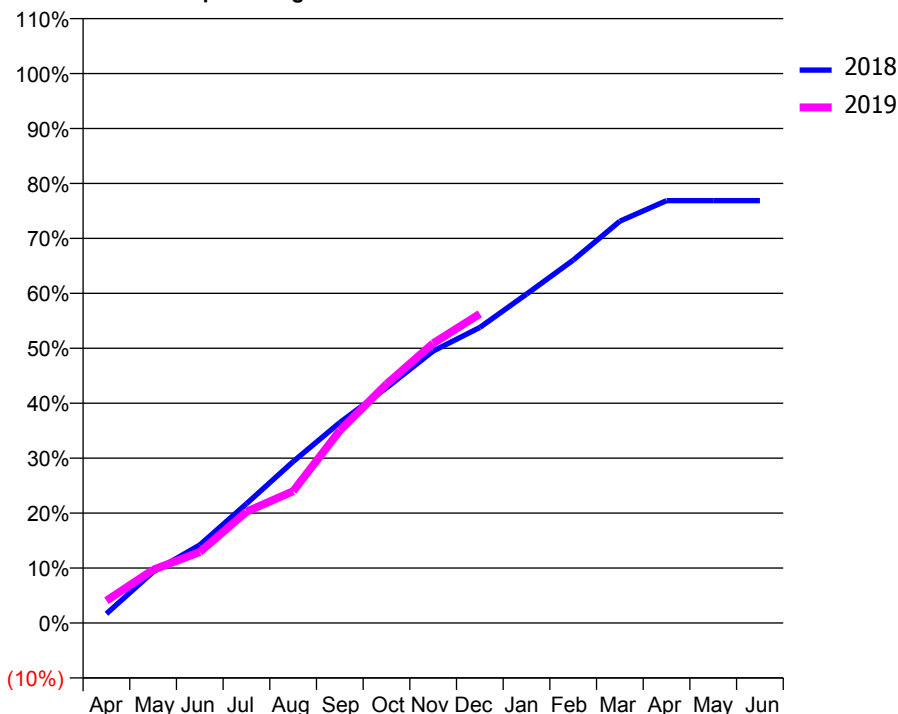
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 818           |                               |
| Quarter ending March 2018           | 811           | →                             |
| Quarter ending June 2018            | 802           | ↓                             |
| Quarter ending September 2018       | 778           | ↓                             |
| Quarter ending December 2018        | 790           | →                             |
| <b>Variance since December 2017</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 37                                | 73    |
| May       | 205                               | 174   |
| June      | 312                               | 233   |
| July      | 478                               | 365   |
| August    | 646                               | 432   |
| September | 803                               | 630   |
| October   | 941                               | 782   |
| November  | 1,089                             | 916   |
| December  | 1,183                             | 1,013 |
| January   | 1,317                             |       |
| February  | 1,453                             |       |
| March     | 1,609                             |       |
| April     | 1,691                             |       |
| May       | 1,691                             |       |
| June      | 1,691                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 843         | 5.1%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 30          | 0.0%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 631      | 843         | 74.9%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 26       | 30          | 86.7%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 813         | 3.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 813         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 813         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

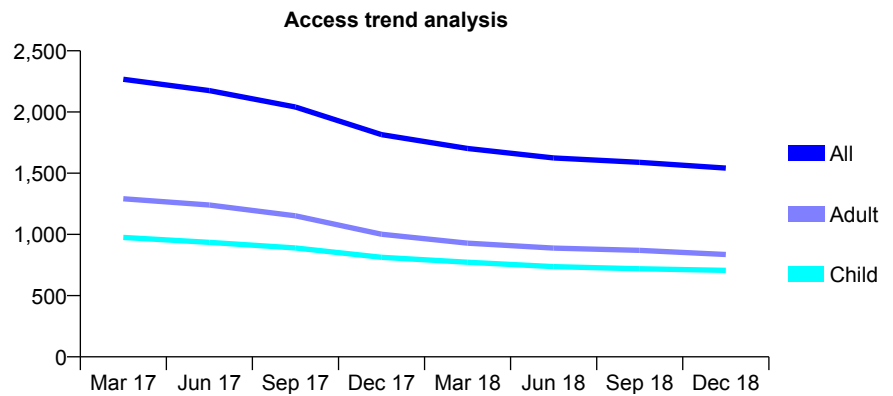
## Q59 - Vital Signs At a Glance Contract Report for 139351/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | SMILEZONE Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2007    |
| Contract end date    |               |

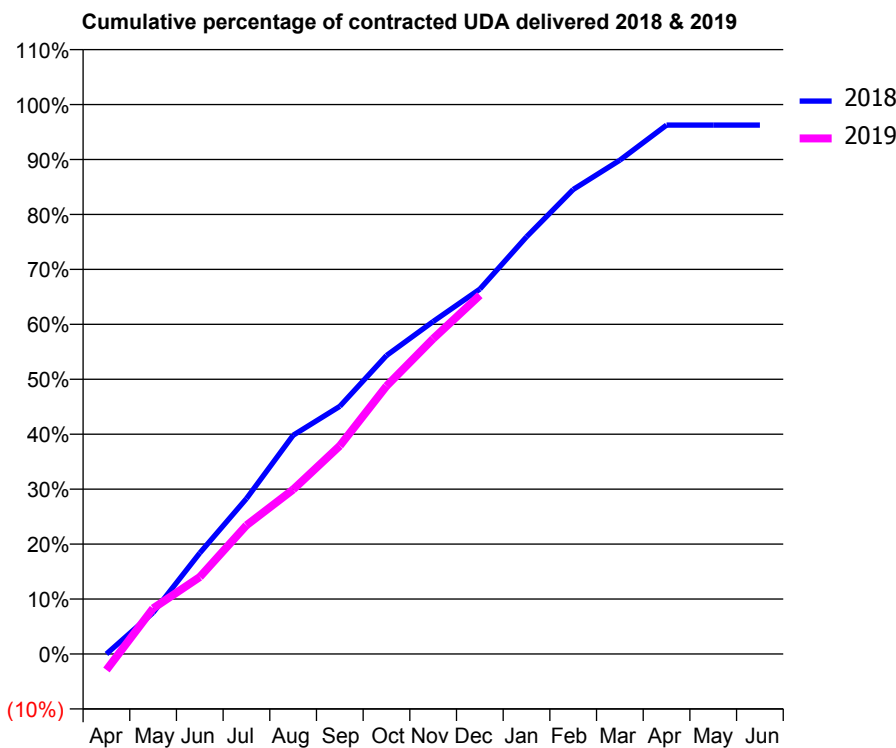
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 3,727       |
| Carry forward general activity (UDA)        | 139         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £128,001.88 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 1,815          |                               |
| Quarter ending March 2018           | 1,702          | ↓                             |
| Quarter ending June 2018            | 1,625          | ↓                             |
| Quarter ending September 2018       | 1,589          | ↓                             |
| Quarter ending December 2018        | 1,542          | ↓                             |
| <b>Variance since December 2017</b> | <b>(15.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | -109  |
| May       | 281                               | 310   |
| June      | 685                               | 522   |
| July      | 1,054                             | 873   |
| August    | 1,483                             | 1,115 |
| September | 1,680                             | 1,412 |
| October   | 2,025                             | 1,817 |
| November  | 2,255                             | 2,138 |
| December  | 2,475                             | 2,434 |
| January   | 2,829                             |       |
| February  | 3,150                             |       |
| March     | 3,350                             |       |
| April     | 3,588                             |       |
| May       | 3,588                             |       |
| June      | 3,588                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 654         | 1.7%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 30       | 619         | 4.8%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 267      | 654         | 40.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 286      | 619         | 46.2%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 1,170       | 0.3%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,170       | 0.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,170       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

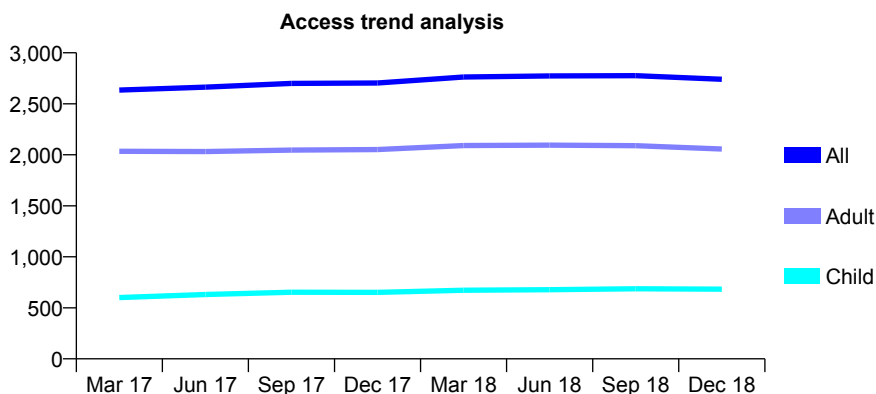
## Q59 - Vital Signs At a Glance Contract Report for 139874/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | C M Desai Limited       |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/03/2008              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,313       |
| Carry forward general activity (UDA)        | -104        |
| 18/19 Contracted orthodontic activity (UOA) | 272         |
| Carry forward orthodontic activity (UOA)    | 7           |
| Baseline contract value                     | £244,204.24 |

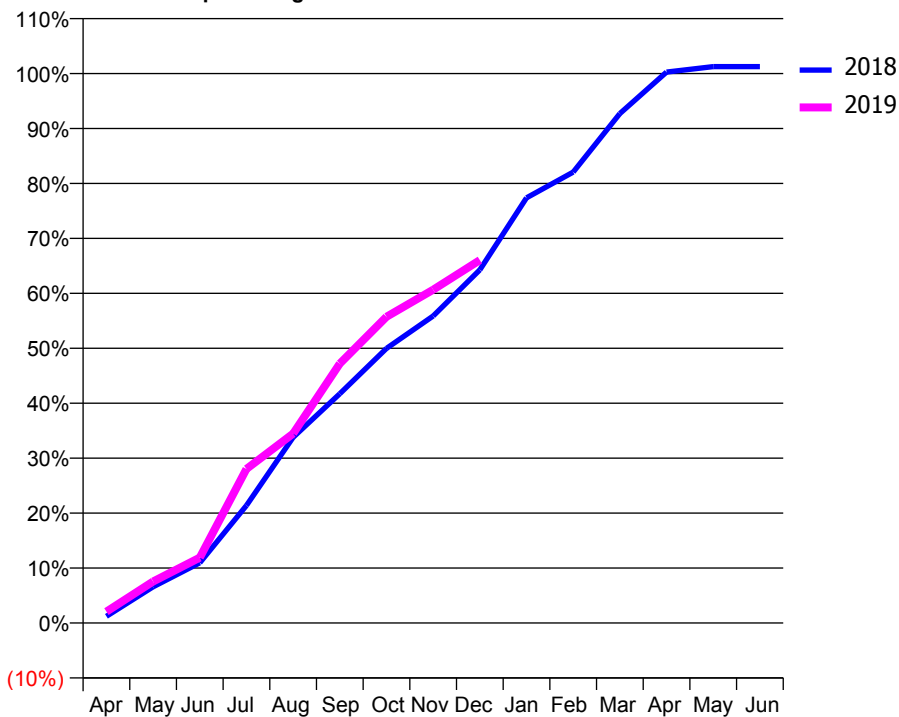
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,704       |                               |
| Quarter ending March 2018           | 2,763       | ↑                             |
| Quarter ending June 2018            | 2,773       | →                             |
| Quarter ending September 2018       | 2,776       | →                             |
| Quarter ending December 2018        | 2,740       | ↓                             |
| <b>Variance since December 2017</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 102                               | 173   |
| May       | 548                               | 629   |
| June      | 911                               | 990   |
| July      | 1,778                             | 2,330 |
| August    | 2,810                             | 2,866 |
| September | 3,469                             | 3,925 |
| October   | 4,154                             | 4,633 |
| November  | 4,645                             | 5,043 |
| December  | 5,344                             | 5,490 |
| January   | 6,432                             |       |
| February  | 6,822                             |       |
| March     | 7,707                             |       |
| April     | 8,335                             |       |
| May       | 8,417                             |       |
| June      | 8,417                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 733         | 8.3%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 305      | 1,889       | 16.1%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 412      | 733         | 56.2%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 914      | 1,889       | 48.4%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 99       | 2,309       | 4.3%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 2,309       | 1.2%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 91       | 2,309       | 3.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

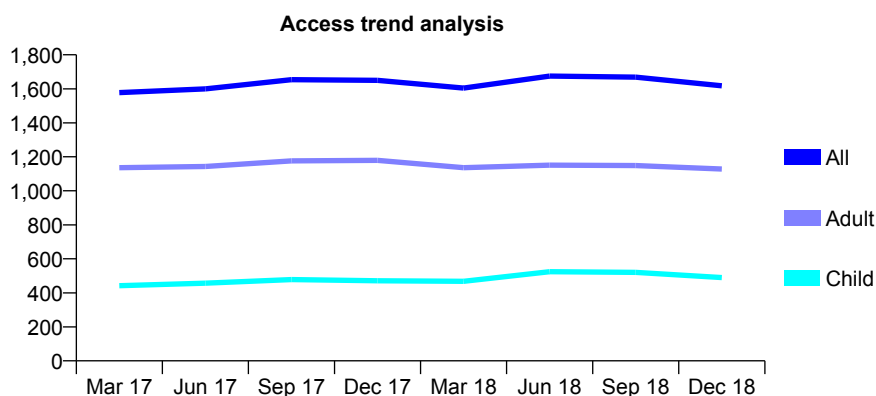
## Q59 - Vital Signs At a Glance Contract Report for 139874/0002 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | C M Desai Limited |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/03/2008        |
| Contract end date    |                   |

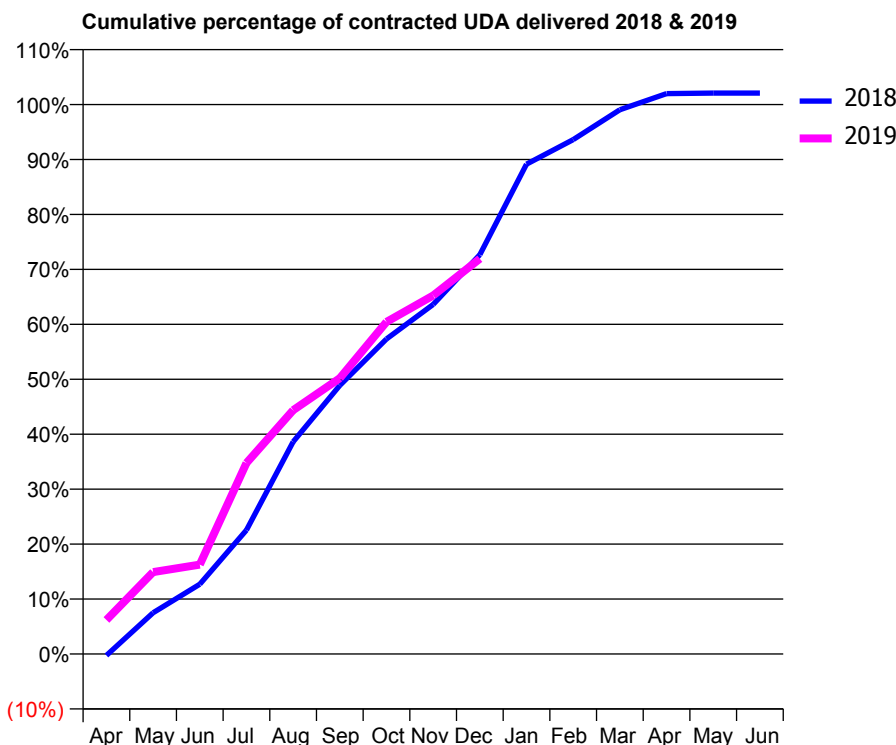
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,026       |
| Carry forward general activity (UDA)        | -101        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £144,060.63 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,650         |                               |
| Quarter ending March 2018           | 1,604         | ↓                             |
| Quarter ending June 2018            | 1,675         | ↑                             |
| Quarter ending September 2018       | 1,669         | →                             |
| Quarter ending December 2018        | 1,618         | ↓                             |
| <b>Variance since December 2017</b> | <b>(1.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -14                               | 311   |
| May       | 378                               | 749   |
| June      | 638                               | 817   |
| July      | 1,134                             | 1,747 |
| August    | 1,942                             | 2,231 |
| September | 2,457                             | 2,523 |
| October   | 2,882                             | 3,038 |
| November  | 3,197                             | 3,279 |
| December  | 3,652                             | 3,616 |
| January   | 4,481                             |       |
| February  | 4,705                             |       |
| March     | 4,978                             |       |
| April     | 5,125                             |       |
| May       | 5,130                             |       |
| June      | 5,130                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 496         | 8.7%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 142      | 1,066       | 13.3%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 186      | 496         | 37.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 414      | 1,066       | 38.8%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 56       | 1,480       | 3.8%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,480       | 0.8%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 1,480       | 2.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

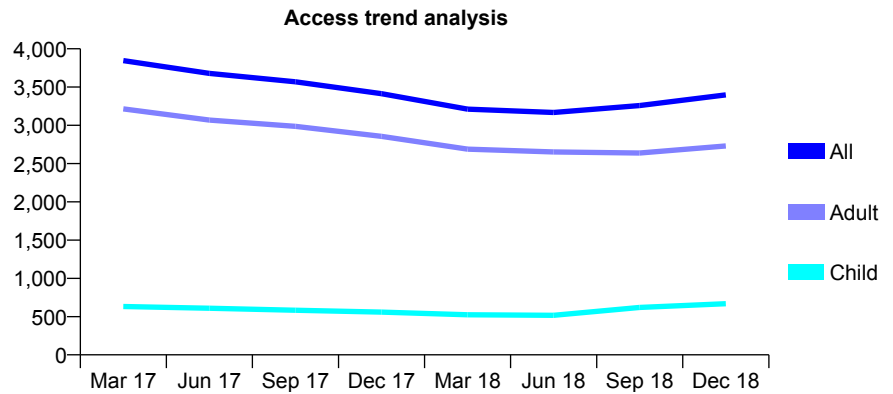
## Q59 - Vital Signs At a Glance Contract Report for 142875/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Dr S Mathew & Dr M Cherian |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/01/2012                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,224      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £288,225.24 |

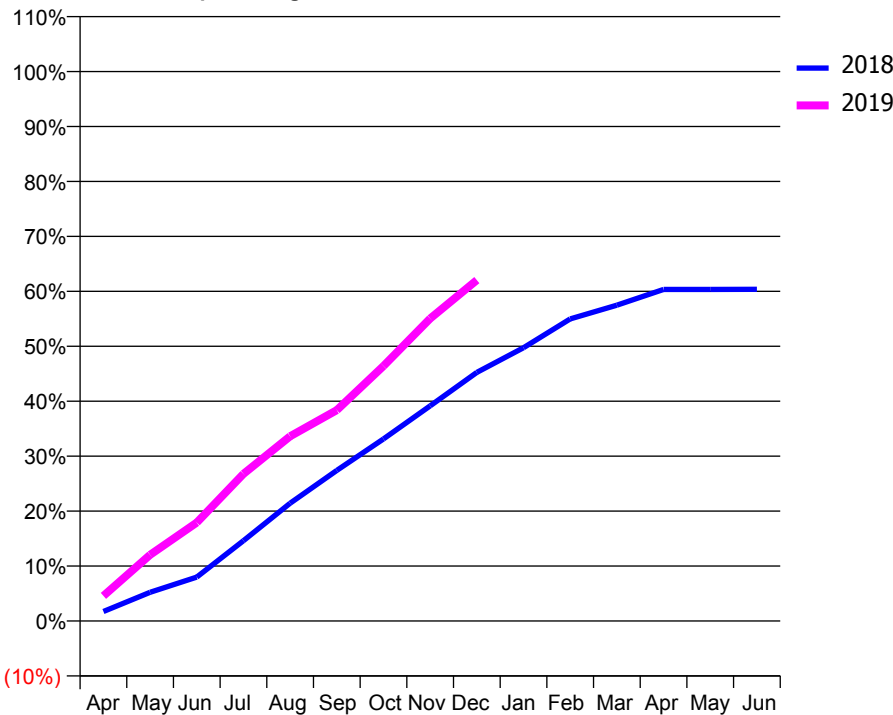
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,413         |                               |
| Quarter ending March 2018           | 3,212         | ↓                             |
| Quarter ending June 2018            | 3,168         | ↓                             |
| Quarter ending September 2018       | 3,258         | ↑                             |
| Quarter ending December 2018        | 3,398         | ↑                             |
| <b>Variance since December 2017</b> | <b>(0.4%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 195                               | 514   |
| May       | 588                               | 1,354 |
| June      | 897                               | 2,010 |
| July      | 1,641                             | 3,005 |
| August    | 2,407                             | 3,774 |
| September | 3,075                             | 4,308 |
| October   | 3,719                             | 5,210 |
| November  | 4,394                             | 6,179 |
| December  | 5,079                             | 6,964 |
| January   | 5,581                             |       |
| February  | 6,171                             |       |
| March     | 6,452                             |       |
| April     | 6,774                             |       |
| May       | 6,774                             |       |
| June      | 6,775                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 888         | 4.1%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 209      | 3,271       | 6.4%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 465      | 888         | 52.4%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,718    | 3,271       | 52.5%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 134      | 3,934       | 3.4%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 3,934       | 0.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3,934       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



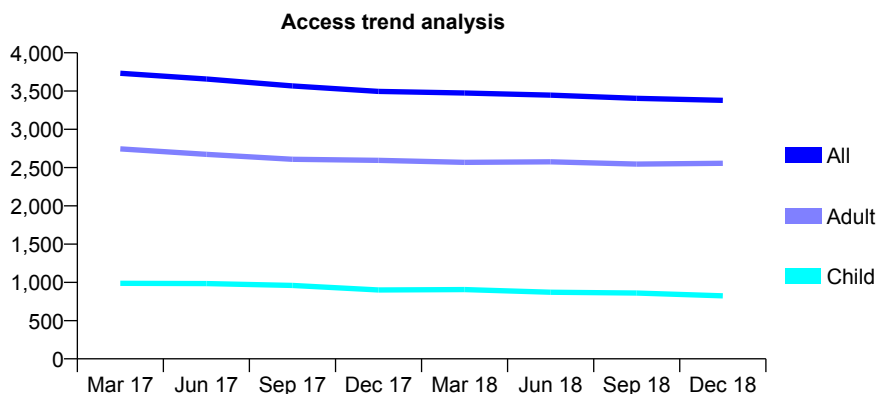
## Q59 - Vital Signs At a Glance Contract Report for 143448/0001 - December 2018

|                      |                                       |
|----------------------|---------------------------------------|
| Name or company name | Dr D J Duplessis & Ms Lieze Duplessis |
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General and Orthodontic               |
| Contract start date  | 01/04/2011                            |
| Contract end date    |                                       |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,098       |
| Carry forward general activity (UDA)        | 260         |
| 18/19 Contracted orthodontic activity (UOA) | 289         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £270,641.62 |

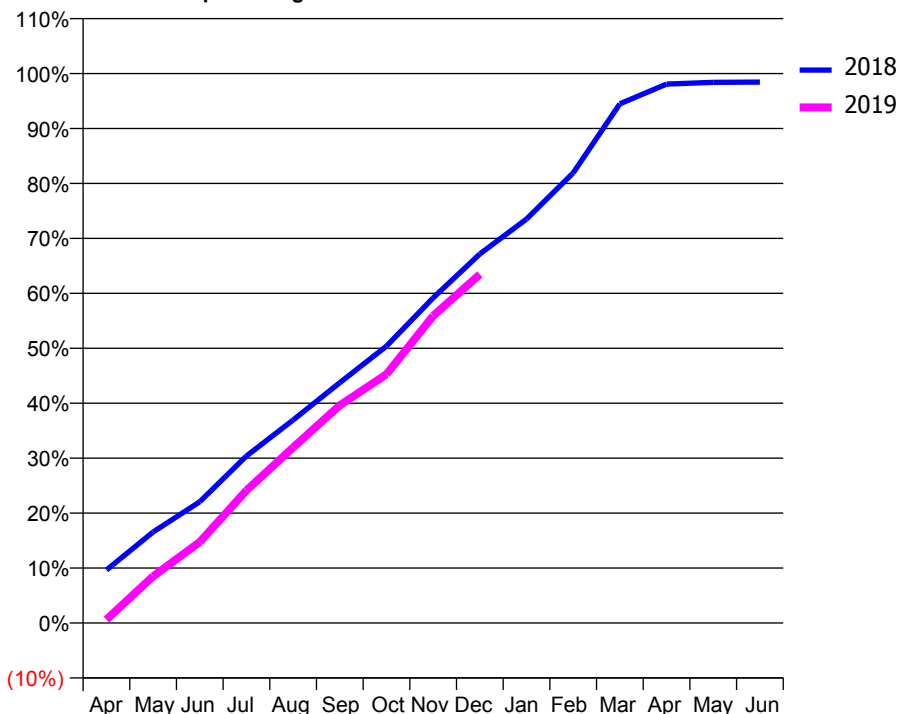
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,495         |                               |
| Quarter ending March 2018           | 3,475         | →                             |
| Quarter ending June 2018            | 3,447         | →                             |
| Quarter ending September 2018       | 3,405         | ↓                             |
| Quarter ending December 2018        | 3,379         | →                             |
| <b>Variance since December 2017</b> | <b>(3.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 878                               | 56    |
| May       | 1,506                             | 774   |
| June      | 2,008                             | 1,341 |
| July      | 2,766                             | 2,195 |
| August    | 3,361                             | 2,907 |
| September | 3,979                             | 3,603 |
| October   | 4,584                             | 4,119 |
| November  | 5,384                             | 5,086 |
| December  | 6,110                             | 5,773 |
| January   | 6,688                             |       |
| February  | 7,451                             |       |
| March     | 8,595                             |       |
| April     | 8,922                             |       |
| May       | 8,952                             |       |
| June      | 8,955                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 611         | 9.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 331      | 1,940       | 17.1%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 131      | 611         | 21.4%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 443      | 1,940       | 22.8%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 326      | 2,383       | 13.7%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 2,383       | 0.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 81       | 2,383       | 3.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

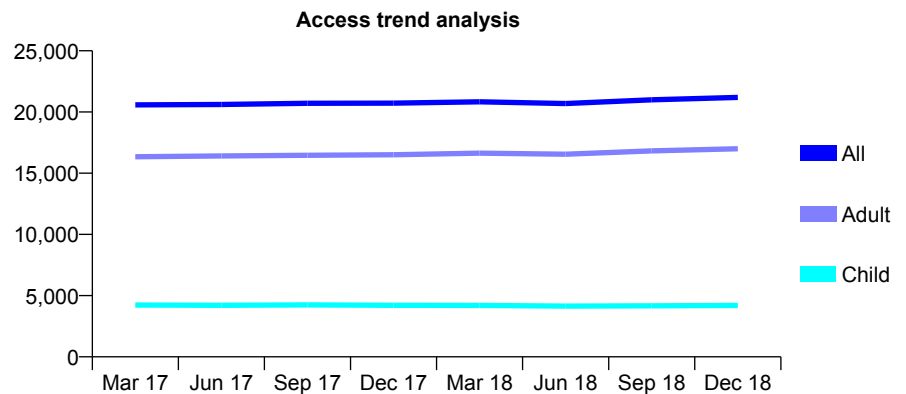
## Q59 - Vital Signs At a Glance Contract Report for 144738/0001 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | D W Barsby, D Wolverson, S J Bates & R S |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/08/2010                               |
| Contract end date    |  |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 53,857        |
| Carry forward general activity (UDA)        | 1,843         |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,337,433.13 |

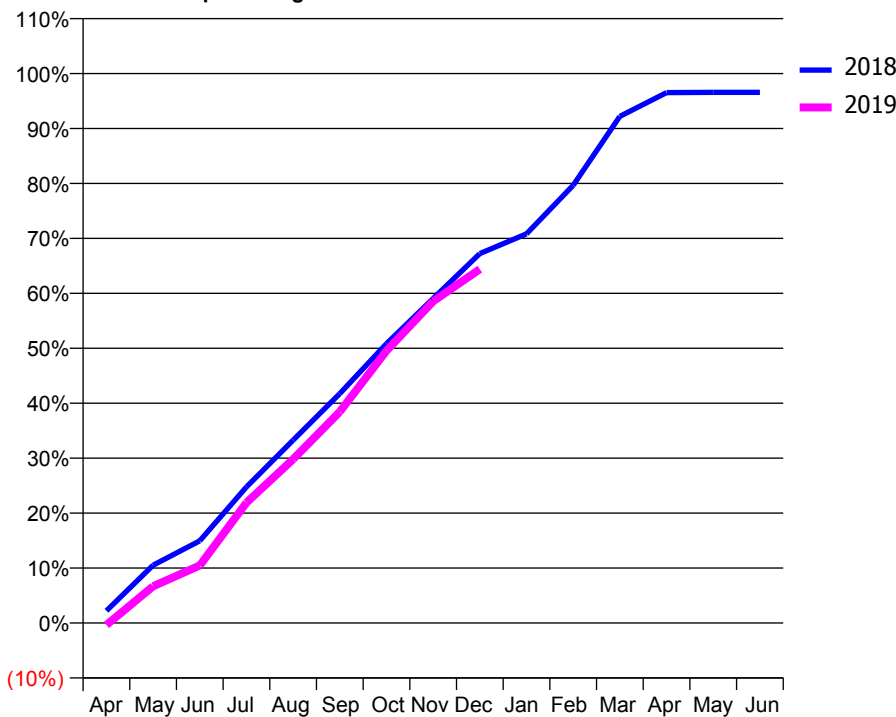
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 20,721      |                               |
| Quarter ending March 2018           | 20,834      | →                             |
| Quarter ending June 2018            | 20,697      | →                             |
| Quarter ending September 2018       | 20,992      | →                             |
| Quarter ending December 2018        | 21,189      | →                             |
| <b>Variance since December 2017</b> | <b>2.3%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,193                             | -204   |
| May       | 5,662                             | 3,605  |
| June      | 8,057                             | 5,644  |
| July      | 13,342                            | 11,798 |
| August    | 17,924                            | 16,062 |
| September | 22,490                            | 20,709 |
| October   | 27,374                            | 26,680 |
| November  | 31,810                            | 31,525 |
| December  | 36,214                            | 34,679 |
| January   | 38,138                            |        |
| February  | 42,906                            |        |
| March     | 49,653                            |        |
| April     | 51,978                            |        |
| May       | 52,008                            |        |
| June      | 52,014                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 233      | 4,672       | 5.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2,057    | 19,195      | 10.7%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,028    | 4,672       | 64.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 12,522   | 19,195      | 65.2%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,621    | 22,433      | 7.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 106      | 22,433      | 0.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 203      | 22,433      | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 16          | 93.8%    | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 16          | 93.8%    | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

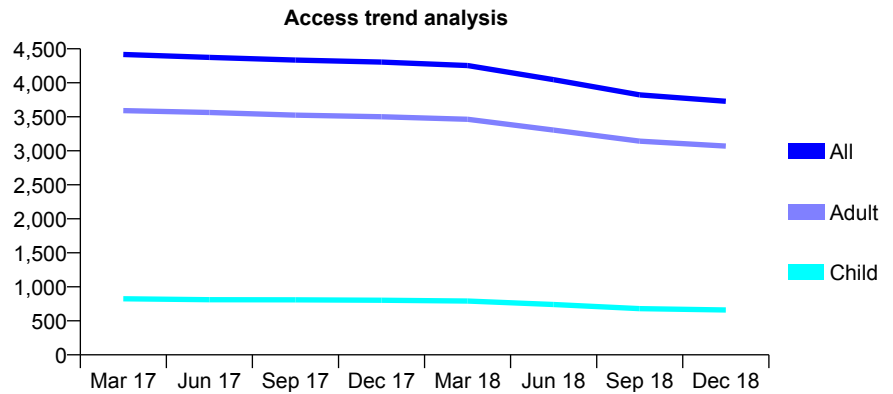
## Q59 - Vital Signs At a Glance Contract Report for 144746/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Mr A Parmar & Mrs R Parmar |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General and Orthodontic    |
| Contract start date  | 01/04/2014                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,915      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 297         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £340,445.81 |

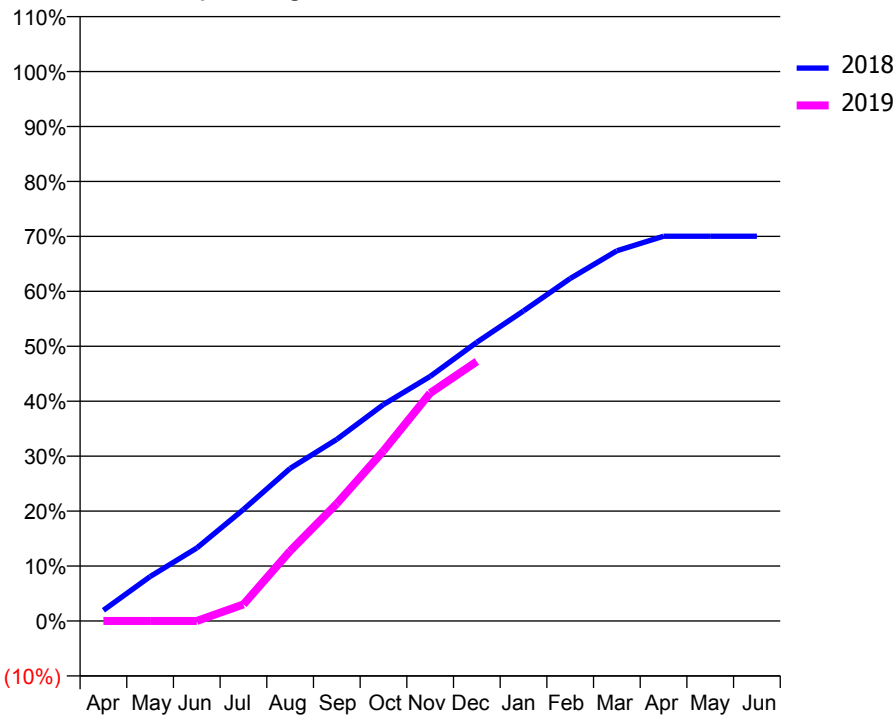
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 4,304          |                               |
| Quarter ending March 2018           | 4,254          | ↓                             |
| Quarter ending June 2018            | 4,046          | ↓                             |
| Quarter ending September 2018       | 3,822          | ↓                             |
| Quarter ending December 2018        | 3,729          | ↓                             |
| <b>Variance since December 2017</b> | <b>(13.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 312                               | 0     |
| May       | 1,288                             | 0     |
| June      | 2,114                             | 0     |
| July      | 3,232                             | 482   |
| August    | 4,421                             | 2,029 |
| September | 5,262                             | 3,402 |
| October   | 6,272                             | 4,929 |
| November  | 7,086                             | 6,602 |
| December  | 8,072                             | 7,517 |
| January   | 8,981                             |       |
| February  | 9,922                             |       |
| March     | 10,722                            |       |
| April     | 11,145                            |       |
| May       | 11,145                            |       |
| June      | 11,145                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 755         | 6.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 274      | 3,036       | 9.0%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 524      | 755         | 69.4%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,551    | 3,036       | 51.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 223      | 3,525       | 6.3%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 3,525       | 0.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 3,525       | 0.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

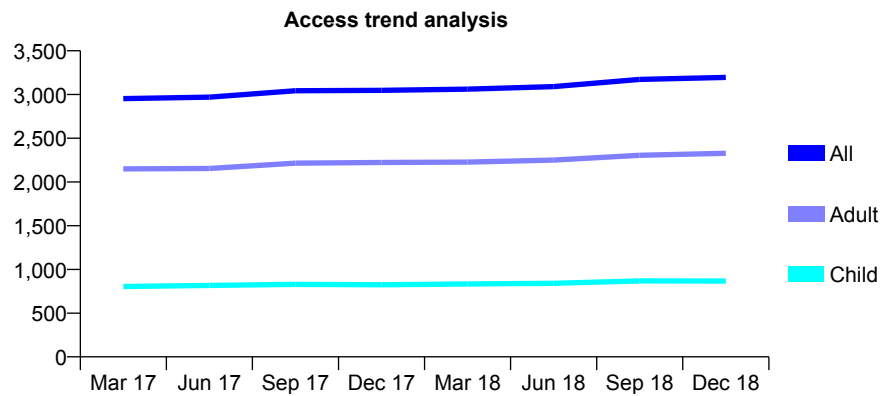
## Q59 - Vital Signs At a Glance Contract Report for 147966/0002 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Pure Dental Studio Ltd |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2010             |
| Contract end date    |                        |

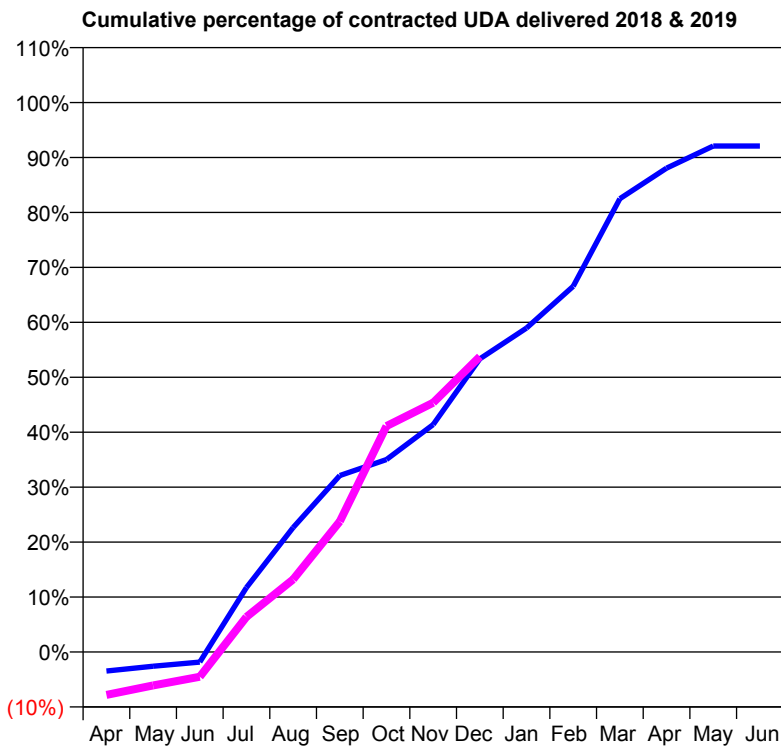
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,255       |
| Carry forward general activity (UDA)        | 496         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £192,366.91 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,048       |                               |
| Quarter ending March 2018           | 3,062       | →                             |
| Quarter ending June 2018            | 3,091       | →                             |
| Quarter ending September 2018       | 3,173       | ↑                             |
| Quarter ending December 2018        | 3,195       | →                             |
| <b>Variance since December 2017</b> | <b>4.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | -218  | -490  |
| May                               | -163  | -382  |
| June                              | -116  | -283  |
| July                              | 734   | 400   |
| August                            | 1,417 | 827   |
| September                         | 2,008 | 1,487 |
| October                           | 2,191 | 2,572 |
| November                          | 2,588 | 2,838 |
| December                          | 3,337 | 3,363 |
| January                           | 3,688 |       |
| February                          | 4,163 |       |
| March                             | 5,160 |       |
| April                             | 5,507 |       |
| May                               | 5,759 |       |
| June                              | 5,759 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 940         | 6.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 260      | 2,238       | 11.6%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 567      | 940         | 60.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,147    | 2,238       | 51.3%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 91       | 2,126       | 4.3%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 2,126       | 0.6%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 2,126       | 1.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

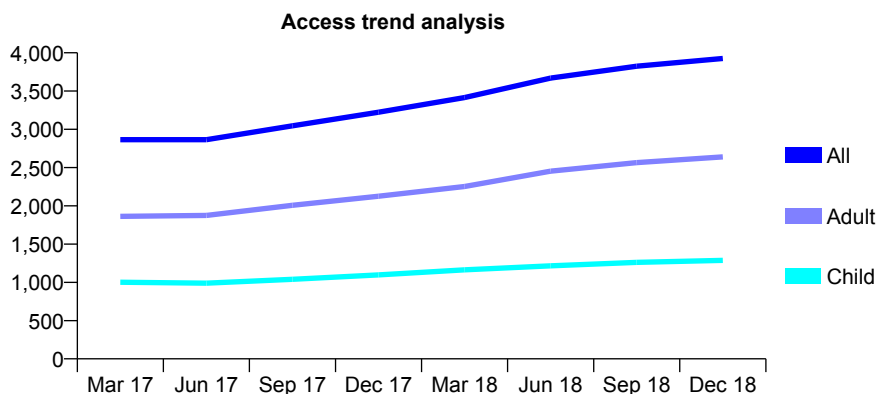
## Q59 - Vital Signs At a Glance Contract Report for 149454/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Dental Care Clinic Limited |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2008                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,730      |
| Carry forward general activity (UDA)        | 1,098       |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £359,866.01 |

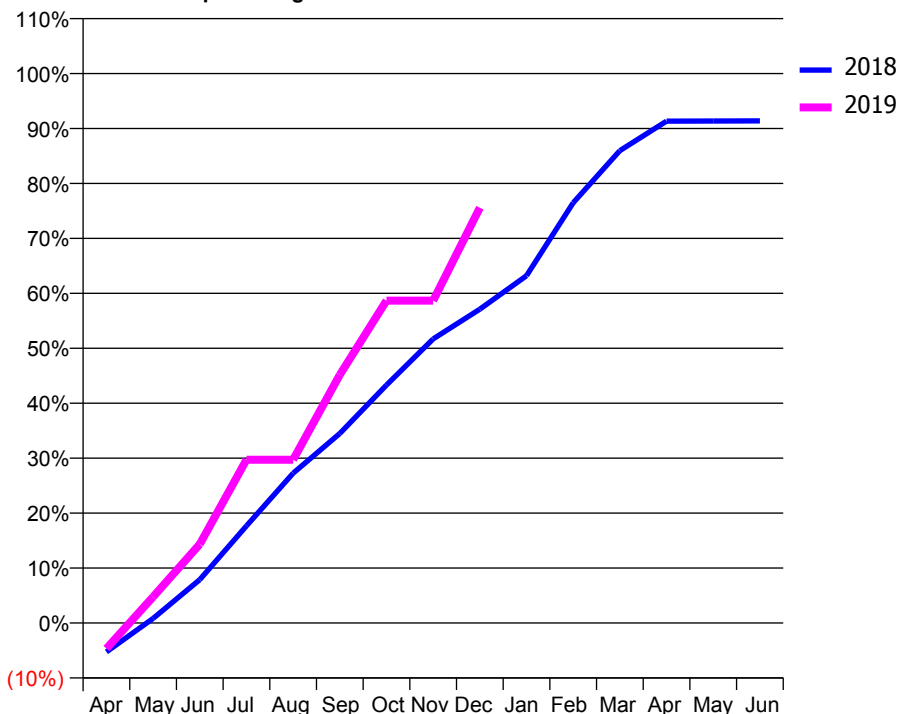
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 3,224        |                               |
| Quarter ending March 2018           | 3,415        | ↑                             |
| Quarter ending June 2018            | 3,669        | ↑                             |
| Quarter ending September 2018       | 3,825        | ↑                             |
| Quarter ending December 2018        | 3,926        | ↑                             |
| <b>Variance since December 2017</b> | <b>21.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -672                              | -594  |
| May       | 108                               | 606   |
| June      | 1,006                             | 1,829 |
| July      | 2,251                             | 3,784 |
| August    | 3,470                             | 3,784 |
| September | 4,392                             | 5,752 |
| October   | 5,512                             | 7,469 |
| November  | 6,582                             | 7,469 |
| December  | 7,271                             | 9,622 |
| January   | 8,046                             |       |
| February  | 9,734                             |       |
| March     | 10,944                            |       |
| April     | 11,625                            |       |
| May       | 11,629                            |       |
| June      | 11,632                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 120      | 1,548       | 7.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 469      | 2,823       | 16.6%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 988      | 1,548       | 63.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,273    | 2,823       | 45.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 308      | 4,075       | 7.6%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 4,075       | 1.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 48       | 4,075       | 1.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

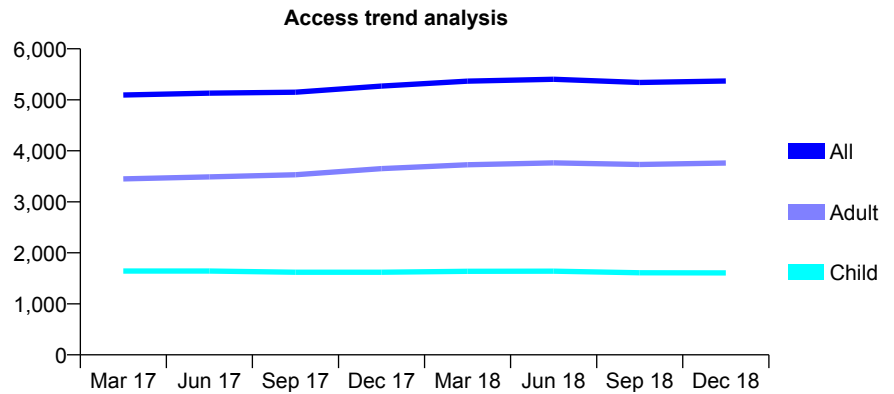
## Q59 - Vital Signs At a Glance Contract Report for 151122/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | M Hamburger & R Sadler |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2006             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,623      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £376,812.62 |

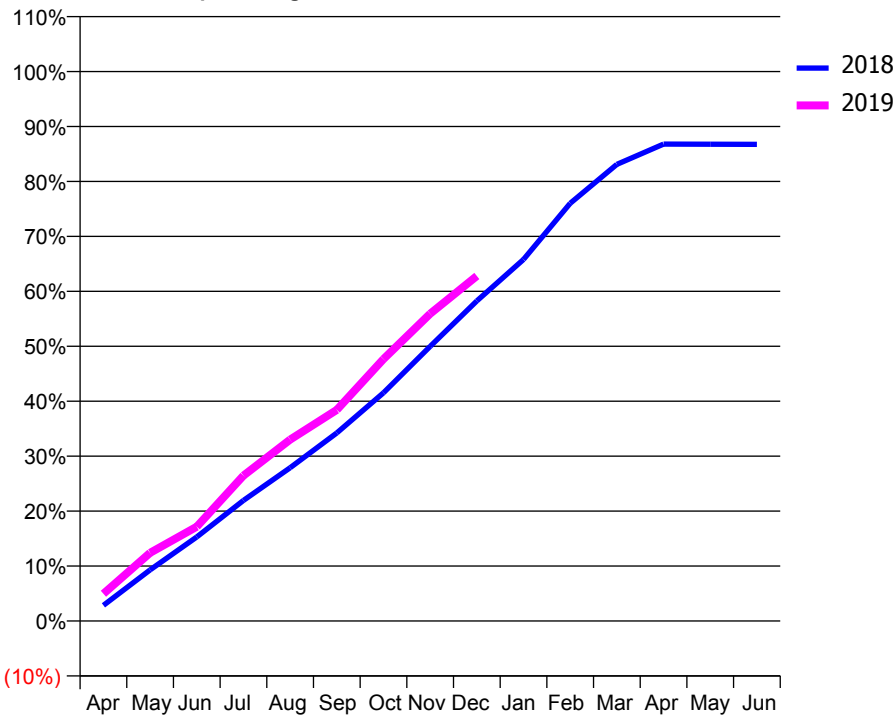
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,270       |                               |
| Quarter ending March 2018           | 5,365       | →                             |
| Quarter ending June 2018            | 5,403       | →                             |
| Quarter ending September 2018       | 5,339       | ↓                             |
| Quarter ending December 2018        | 5,368       | →                             |
| <b>Variance since December 2017</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 482                               | 827    |
| May       | 1,578                             | 2,064  |
| June      | 2,595                             | 2,853  |
| July      | 3,725                             | 4,399  |
| August    | 4,737                             | 5,490  |
| September | 5,811                             | 6,388  |
| October   | 7,048                             | 7,925  |
| November  | 8,483                             | 9,298  |
| December  | 9,888                             | 10,439 |
| January   | 11,168                            |        |
| February  | 12,905                            |        |
| March     | 14,105                            |        |
| April     | 14,733                            |        |
| May       | 14,727                            |        |
| June      | 14,726                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 115      | 1,844       | 6.2%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 709      | 4,292       | 16.5%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,263    | 1,844       | 68.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,655    | 4,292       | 61.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 459      | 5,860       | 7.8%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 98       | 5,860       | 1.7%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 5,860       | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

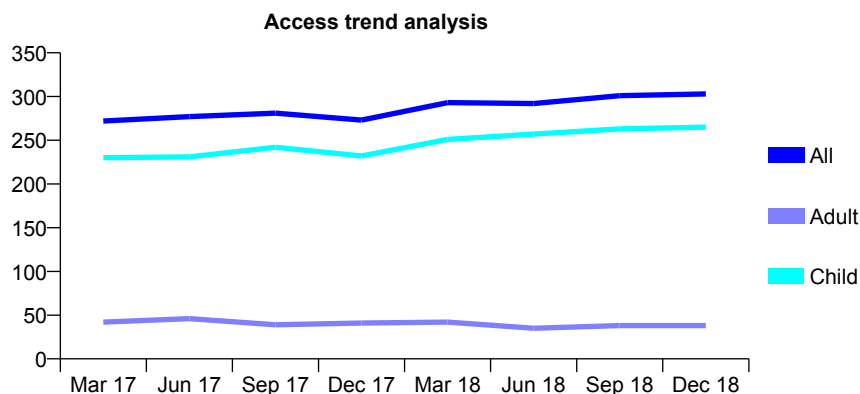
## Q59 - Vital Signs At a Glance Contract Report for 151653/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | The Forum Practice Ltd  |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/10/2011              |
| Contract end date    |                         |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 500        |
| Carry forward general activity (UDA)        | 9          |
| 18/19 Contracted orthodontic activity (UOA) | 1,169      |
| Carry forward orthodontic activity (UOA)    | 197        |
| Baseline contract value                     | £88,556.34 |

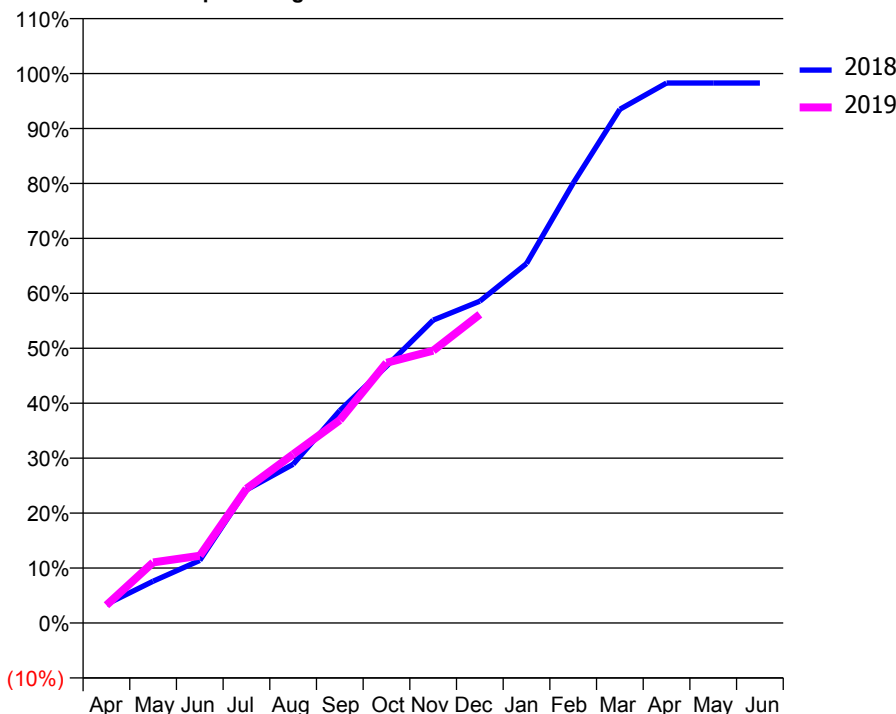
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 273          |                               |
| Quarter ending March 2018           | 293          | ↑                             |
| Quarter ending June 2018            | 292          | →                             |
| Quarter ending September 2018       | 301          | ↑                             |
| Quarter ending December 2018        | 303          | →                             |
| <b>Variance since December 2017</b> | <b>11.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 17                                | 16   |
| May       | 38                                | 55   |
| June      | 57                                | 61   |
| July      | 121                               | 122  |
| August    | 144                               | 154  |
| September | 193                               | 185  |
| October   | 234                               | 237  |
| November  | 276                               | 248  |
| December  | 293                               | 281  |
| January   | 327                               |      |
| February  | 400                               |      |
| March     | 467                               |      |
| April     | 491                               |      |
| May       | 491                               |      |
| June      | 491                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 398         | 2.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 12          | 0.0%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 170      | 398         | 42.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 12          | 41.7%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 238         | 1.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 238         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 238         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

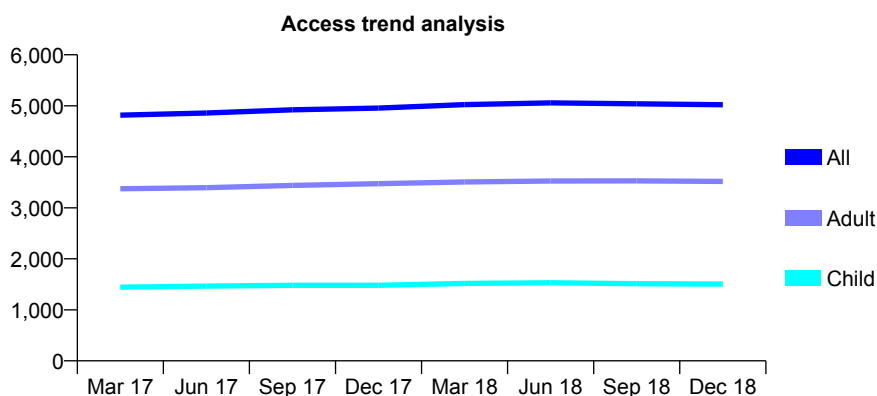
## Q59 - Vital Signs At a Glance Contract Report for 153370/0001 - December 2018

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Mrs K Attwall and Miss K Sadhra |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General and Orthodontic         |
| Contract start date  | 01/04/2009                      |
| Contract end date    |                                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,375      |
| Carry forward general activity (UDA)        | 40          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £382,089.09 |

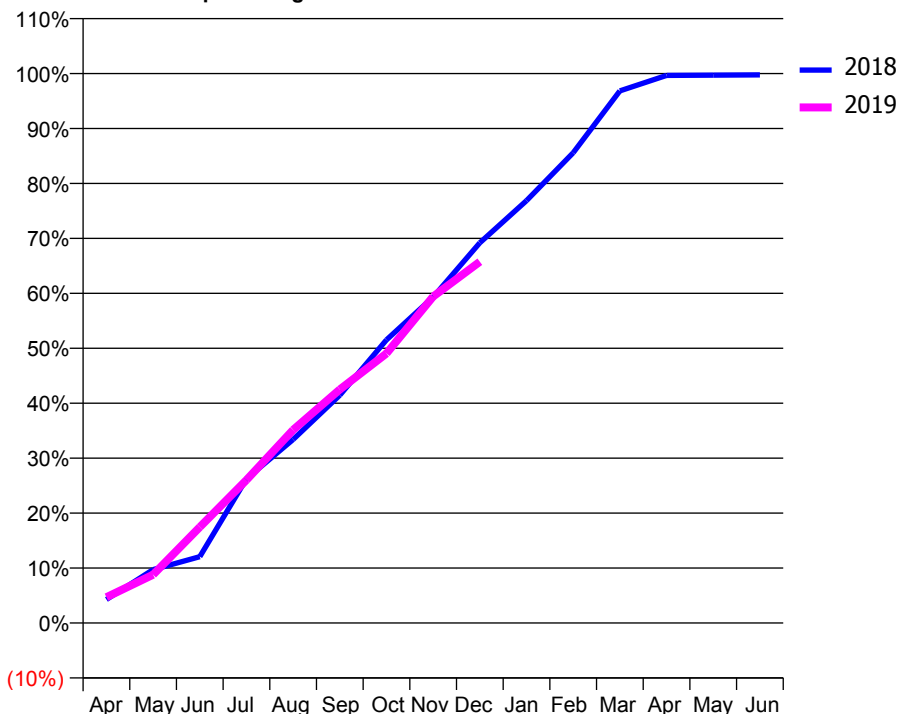
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,955       |                               |
| Quarter ending March 2018           | 5,024       | →                             |
| Quarter ending June 2018            | 5,057       | →                             |
| Quarter ending September 2018       | 5,040       | →                             |
| Quarter ending December 2018        | 5,022       | →                             |
| <b>Variance since December 2017</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 658                               | 722    |
| May       | 1,493                             | 1,354  |
| June      | 1,858                             | 2,686  |
| July      | 4,037                             | 4,002  |
| August    | 5,136                             | 5,406  |
| September | 6,376                             | 6,536  |
| October   | 7,922                             | 7,542  |
| November  | 9,121                             | 9,134  |
| December  | 10,638                            | 10,108 |
| January   | 11,819                            |        |
| February  | 13,157                            |        |
| March     | 14,889                            |        |
| April     | 15,322                            |        |
| May       | 15,331                            |        |
| June      | 15,335                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 139      | 1,702       | 8.2%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 553      | 3,989       | 13.9%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,125    | 1,702       | 66.1%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,544    | 3,989       | 63.8%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 323      | 5,471       | 5.9%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 47       | 5,471       | 0.9%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 5,471       | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



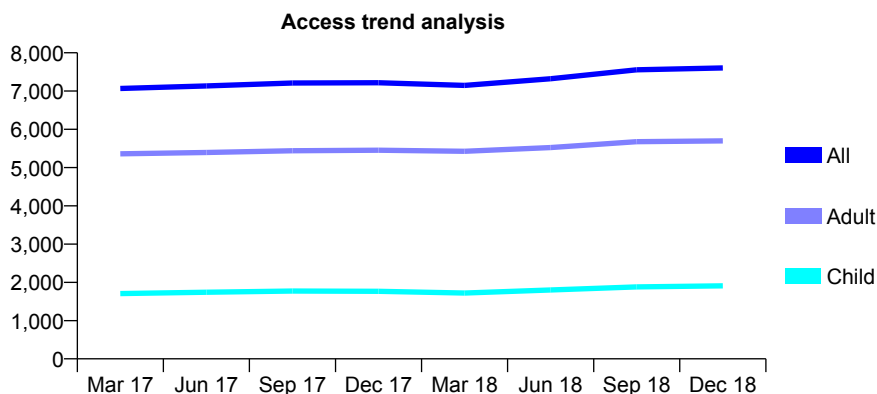
## Q59 - Vital Signs At a Glance Contract Report for 153796/0002 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Smile Centre (Boston) Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2013                |
| Contract end date    |                           |

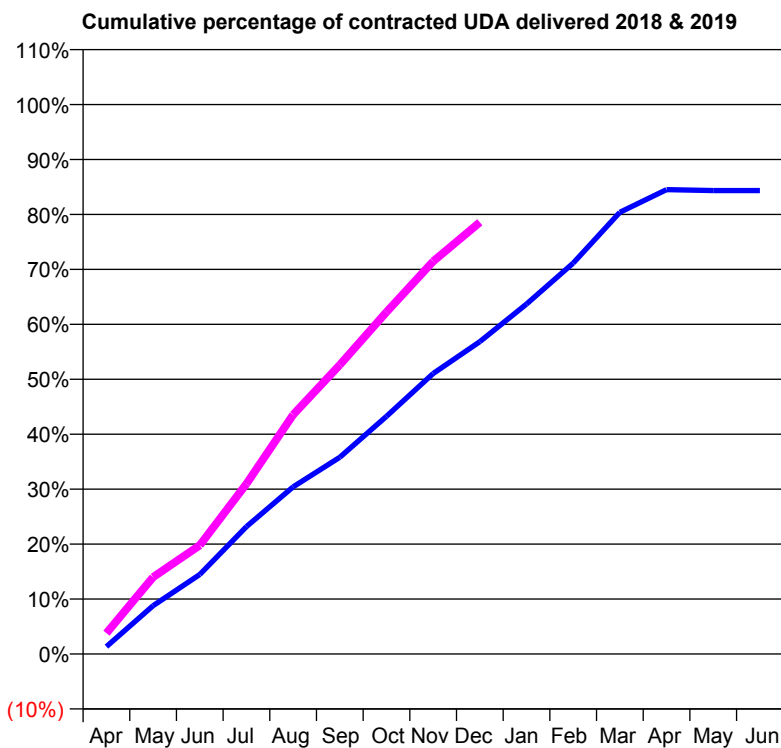
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,200      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £585,439.34 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,219       |                               |
| Quarter ending March 2018           | 7,147       | →                             |
| Quarter ending June 2018            | 7,322       | ↑                             |
| Quarter ending September 2018       | 7,555       | ↑                             |
| Quarter ending December 2018        | 7,605       | →                             |
| <b>Variance since December 2017</b> | <b>5.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 285                               | 807    |
| May       | 1,867                             | 2,967  |
| June      | 3,066                             | 4,195  |
| July      | 4,918                             | 6,565  |
| August    | 6,446                             | 9,232  |
| September | 7,593                             | 11,158 |
| October   | 9,172                             | 13,194 |
| November  | 10,821                            | 15,146 |
| December  | 12,052                            | 16,657 |
| January   | 13,503                            |        |
| February  | 15,082                            |        |
| March     | 17,043                            |        |
| April     | 17,918                            |        |
| May       | 17,882                            |        |
| June      | 17,879                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 220      | 2,046       | 10.8%    | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 838      | 5,488       | 15.3%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,001    | 2,046       | 48.9%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,009    | 5,488       | 36.6%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,923    | 7,261       | 26.5%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 7,261       | 0.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 7,261       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 14          | 71.4%    | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 14          | 64.3%    | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

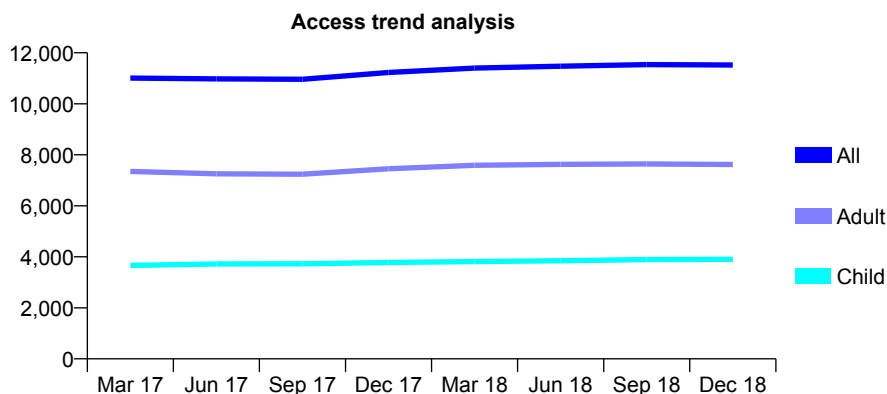
## Q59 - Vital Signs At a Glance Contract Report for 153931/0001 - December 2018

|                      |   |
|----------------------|---|
| Name or company name | Wong, Wallbuton, Eastwood, Ashraf & But |
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General and Orthodontic                 |
| Contract start date  | 01/04/2006                              |
| Contract end date    |   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,600      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 536         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £684,907.68 |

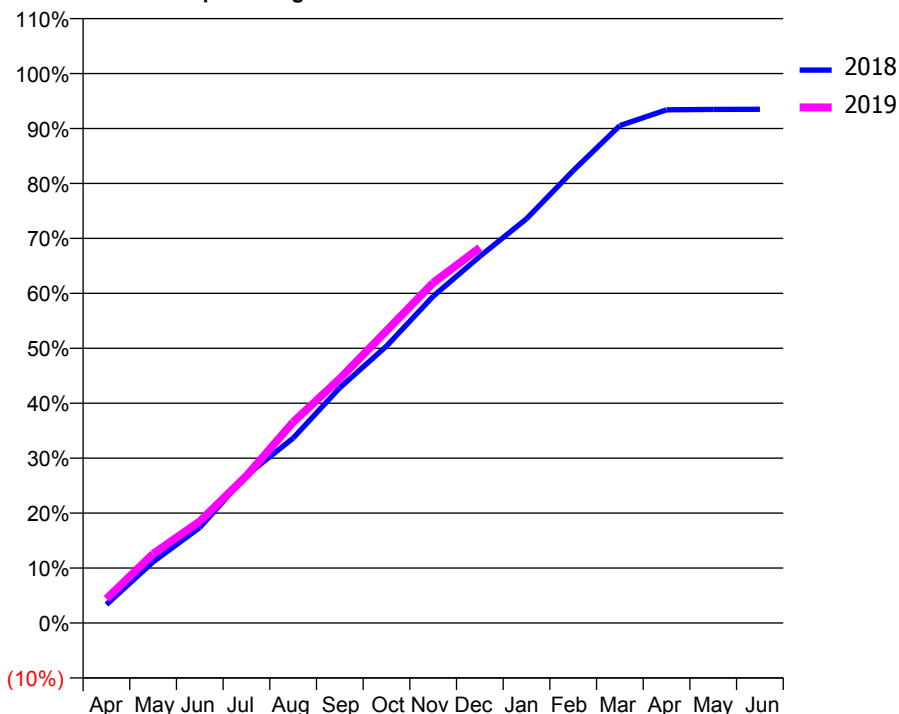
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 11,228      |                               |
| Quarter ending March 2018           | 11,402      | →                             |
| Quarter ending June 2018            | 11,472      | →                             |
| Quarter ending September 2018       | 11,537      | →                             |
| Quarter ending December 2018        | 11,523      | →                             |
| <b>Variance since December 2017</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,043                             | 1,259  |
| May       | 3,452                             | 3,595  |
| June      | 5,391                             | 5,293  |
| July      | 8,330                             | 7,661  |
| August    | 10,431                            | 10,453 |
| September | 13,276                            | 12,718 |
| October   | 15,622                            | 15,207 |
| November  | 18,433                            | 17,707 |
| December  | 20,684                            | 19,536 |
| January   | 22,803                            |        |
| February  | 25,525                            |        |
| March     | 28,065                            |        |
| April     | 28,949                            |        |
| May       | 28,976                            |        |
| June      | 28,979                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 326      | 4,706       | 6.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 916      | 8,566       | 10.7%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,279    | 4,706       | 69.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,424    | 8,566       | 63.3%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 522      | 11,276      | 4.6%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 118      | 11,276      | 1.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 79       | 11,276      | 0.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

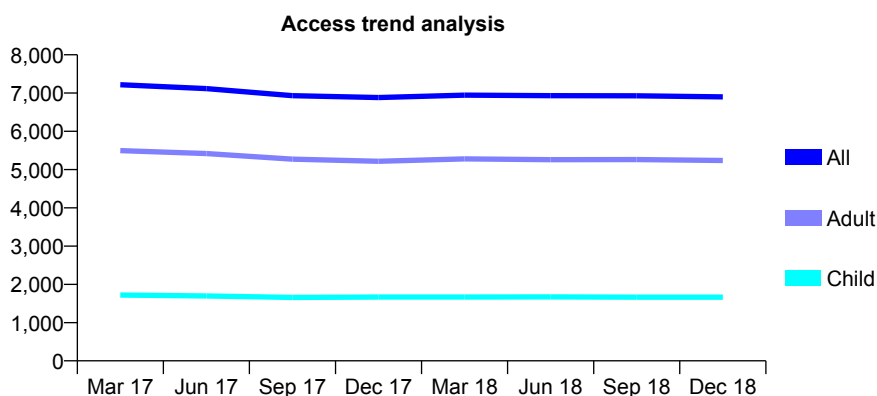
## Q59 - Vital Signs At a Glance Contract Report for 156132/0001 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | S Lidder & S Chahal T/A Lutterworth DP |
| Contract type name   | GDS Contract                           |
| Purpose of contract  | General                                |
| Contract start date  | 01/08/2013                             |
| Contract end date    |  |

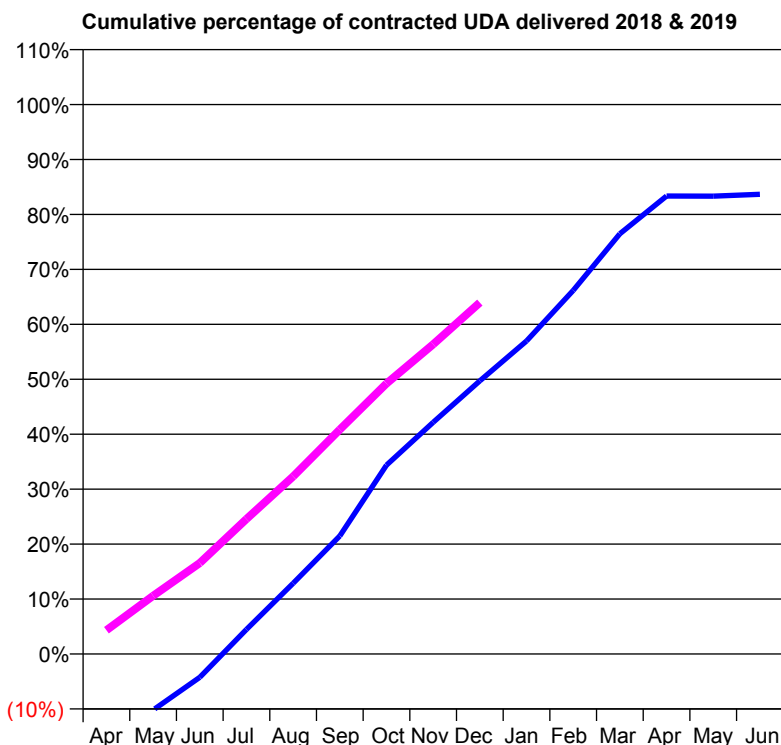
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,326      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £328,807.91 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,883       |                               |
| Quarter ending March 2018           | 6,947       | →                             |
| Quarter ending June 2018            | 6,932       | →                             |
| Quarter ending September 2018       | 6,927       | →                             |
| Quarter ending December 2018        | 6,900       | →                             |
| <b>Variance since December 2017</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -2,914                            | 622   |
| May       | -1,466                            | 1,517 |
| June      | -611                              | 2,373 |
| July      | 641                               | 3,520 |
| August    | 1,845                             | 4,630 |
| September | 3,079                             | 5,852 |
| October   | 4,923                             | 7,052 |
| November  | 6,039                             | 8,075 |
| December  | 7,123                             | 9,164 |
| January   | 8,162                             |       |
| February  | 9,478                             |       |
| March     | 10,956                            |       |
| April     | 11,940                            |       |
| May       | 11,936                            |       |
| June      | 11,986                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 130      | 1,823       | 7.1%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 664      | 4,805       | 13.8%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,140    | 1,823       | 62.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,292    | 4,805       | 47.7%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 417      | 5,516       | 7.6%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 5,516       | 0.4%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 5,516       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

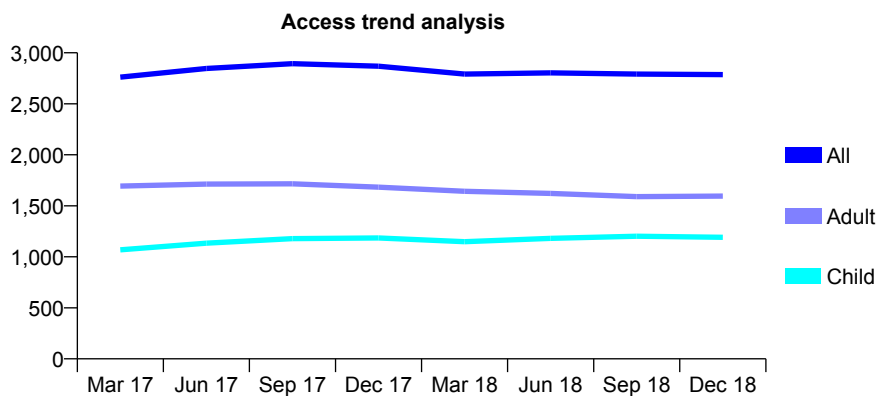
## Q59 - Vital Signs At a Glance Contract Report for 157813/0001 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | H.S. Virdee (Home Farm) Ltd. |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General and Orthodontic      |
| Contract start date  | 01/09/2009                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,251       |
| Carry forward general activity (UDA)        | -159        |
| 18/19 Contracted orthodontic activity (UOA) | 125         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £222,298.06 |

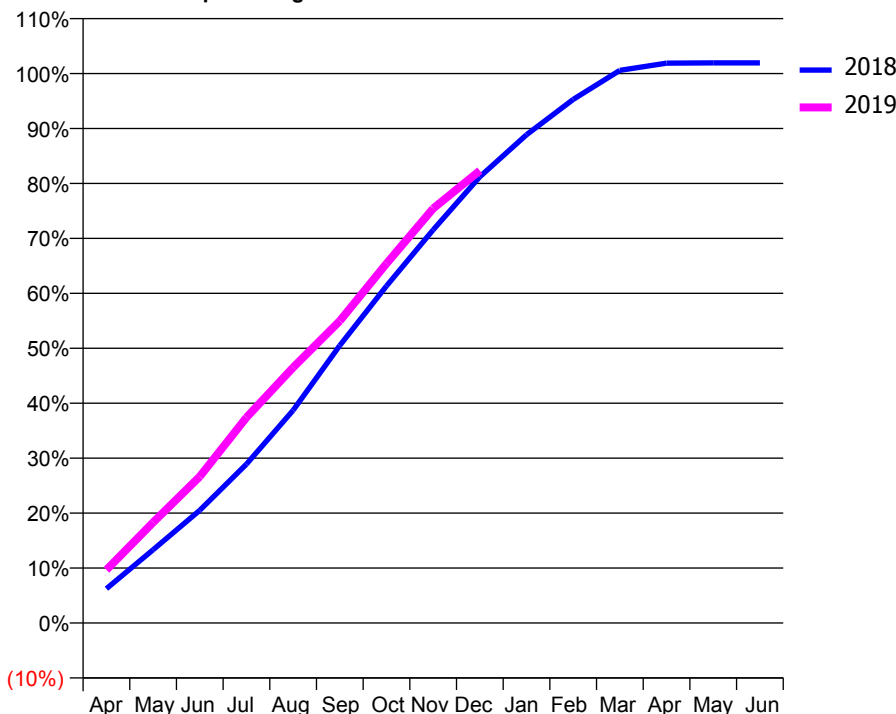
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,868         |                               |
| Quarter ending March 2018           | 2,792         | ↓                             |
| Quarter ending June 2018            | 2,803         | →                             |
| Quarter ending September 2018       | 2,792         | →                             |
| Quarter ending December 2018        | 2,786         | →                             |
| <b>Variance since December 2017</b> | <b>(2.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 515                               | 799   |
| May       | 1,101                             | 1,512 |
| June      | 1,693                             | 2,199 |
| July      | 2,387                             | 3,086 |
| August    | 3,195                             | 3,838 |
| September | 4,168                             | 4,536 |
| October   | 5,060                             | 5,396 |
| November  | 5,904                             | 6,224 |
| December  | 6,701                             | 6,793 |
| January   | 7,330                             |       |
| February  | 7,861                             |       |
| March     | 8,298                             |       |
| April     | 8,407                             |       |
| May       | 8,410                             |       |
| June      | 8,410                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 1,099       | 6.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 197      | 1,462       | 13.5%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 542      | 1,099       | 49.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 688      | 1,462       | 47.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 105      | 2,477       | 4.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 2,477       | 0.4%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 32       | 2,477       | 1.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

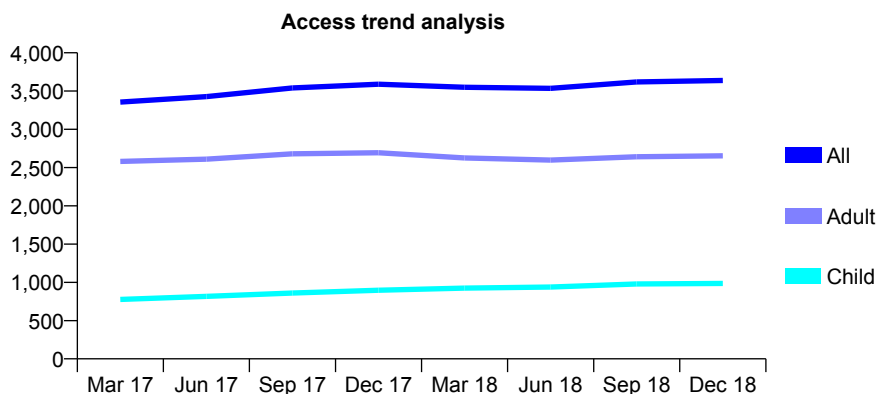
## Q59 - Vital Signs At a Glance Contract Report for 159212/0001 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | J Ahmad, M Hallen, A Persson & A Alfreds |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 05/10/2009                               |
| Contract end date    |  |

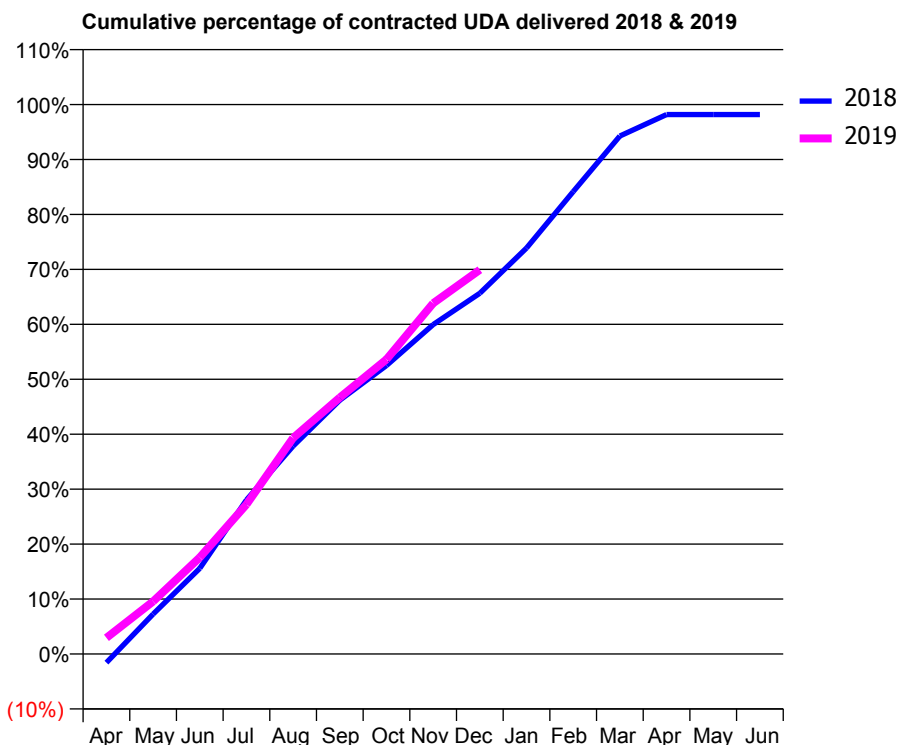
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,188       |
| Carry forward general activity (UDA)        | 167         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £236,732.45 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,590       |                               |
| Quarter ending March 2018           | 3,549       | ↓                             |
| Quarter ending June 2018            | 3,536       | →                             |
| Quarter ending September 2018       | 3,619       | ↑                             |
| Quarter ending December 2018        | 3,638       | →                             |
| <b>Variance since December 2017</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -146                              | 271   |
| May       | 668                               | 880   |
| June      | 1,432                             | 1,616 |
| July      | 2,576                             | 2,500 |
| August    | 3,477                             | 3,613 |
| September | 4,245                             | 4,290 |
| October   | 4,823                             | 4,926 |
| November  | 5,509                             | 5,864 |
| December  | 6,032                             | 6,424 |
| January   | 6,789                             |       |
| February  | 7,732                             |       |
| March     | 8,661                             |       |
| April     | 9,021                             |       |
| May       | 9,021                             |       |
| June      | 9,021                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 947         | 5.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 254      | 2,530       | 10.0%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 550      | 947         | 58.1%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,480    | 2,530       | 58.5%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 121      | 3,286       | 3.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 3,286       | 0.8%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 3,286       | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

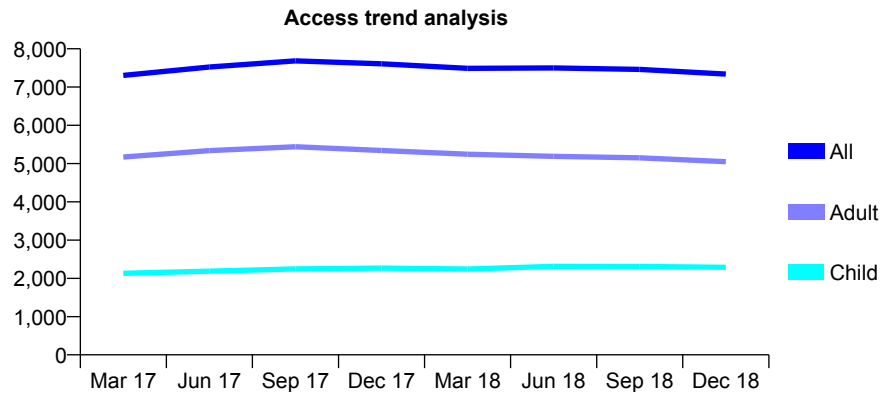
## Q59 - Vital Signs At a Glance Contract Report for 160652/0001 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Carillon Dental Care Limited |
| Contract type name   | Pilot Contract               |
| Purpose of contract  | General                      |
| Contract start date  | 01/05/2014                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,417      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £564,216.14 |

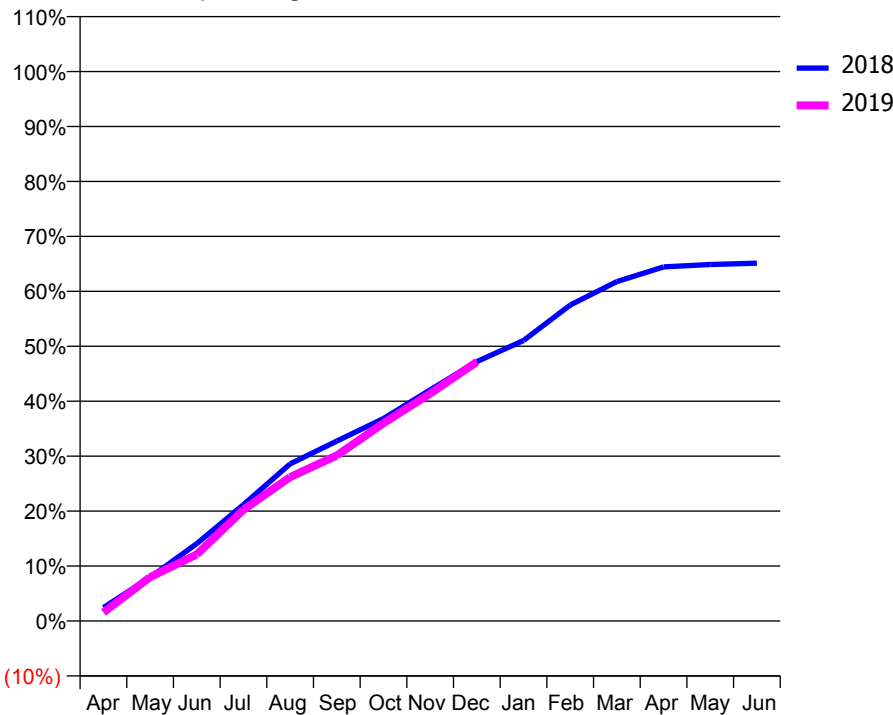
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,608         |                               |
| Quarter ending March 2018           | 7,488         | ↓                             |
| Quarter ending June 2018            | 7,500         | →                             |
| Quarter ending September 2018       | 7,460         | →                             |
| Quarter ending December 2018        | 7,339         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 520                               | 338    |
| May       | 1,703                             | 1,715  |
| June      | 3,018                             | 2,598  |
| July      | 4,537                             | 4,339  |
| August    | 6,122                             | 5,613  |
| September | 7,015                             | 6,454  |
| October   | 7,894                             | 7,713  |
| November  | 9,011                             | 8,866  |
| December  | 10,112                            | 10,100 |
| January   | 10,931                            |        |
| February  | 12,316                            |        |
| March     | 13,230                            |        |
| April     | 13,800                            |        |
| May       | 13,896                            |        |
| June      | 13,947                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 116      | 1,685       | 6.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 463      | 3,442       | 13.5%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 431      | 1,685       | 25.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 656      | 3,442       | 19.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 369      | 4,430       | 8.3%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 4,430       | 0.9%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 4,430       | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

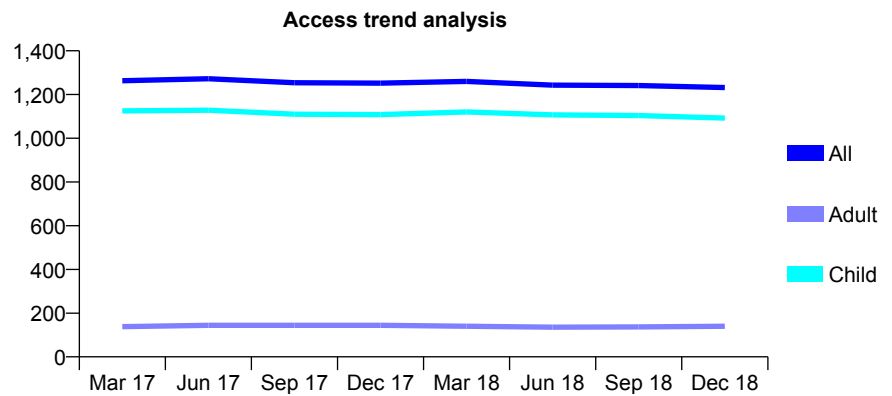
## Q59 - Vital Signs At a Glance Contract Report for 161047/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Mr M Koria & Mrs S Moncur |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/05/2012                |
| Contract end date    |                           |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,950      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £69,898.13 |

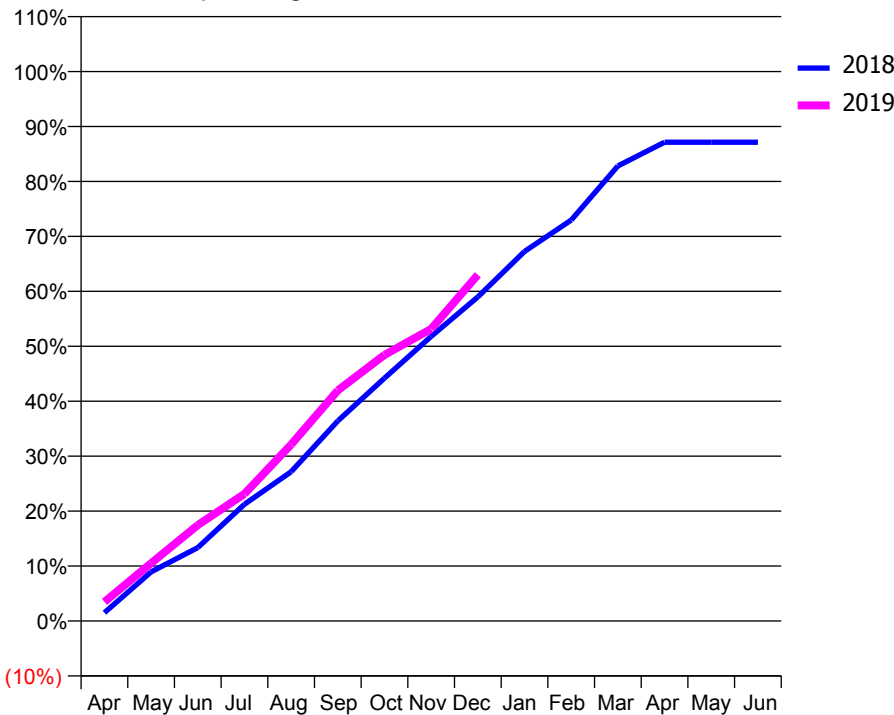
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,252         |                               |
| Quarter ending March 2018           | 1,260         | →                             |
| Quarter ending June 2018            | 1,243         | ↓                             |
| Quarter ending September 2018       | 1,241         | →                             |
| Quarter ending December 2018        | 1,232         | →                             |
| <b>Variance since December 2017</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 45                                | 103   |
| May       | 264                               | 310   |
| June      | 394                               | 515   |
| July      | 627                               | 683   |
| August    | 801                               | 947   |
| September | 1,074                             | 1,238 |
| October   | 1,304                             | 1,429 |
| November  | 1,528                             | 1,568 |
| December  | 1,740                             | 1,859 |
| January   | 1,984                             |       |
| February  | 2,153                             |       |
| March     | 2,443                             |       |
| April     | 2,570                             |       |
| May       | 2,570                             |       |
| June      | 2,570                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 83       | 1,366       | 6.1%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 52          | 7.7%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 954      | 1,366       | 69.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 32       | 52          | 61.5%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 59       | 1,324       | 4.5%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,324       | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 1,324       | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

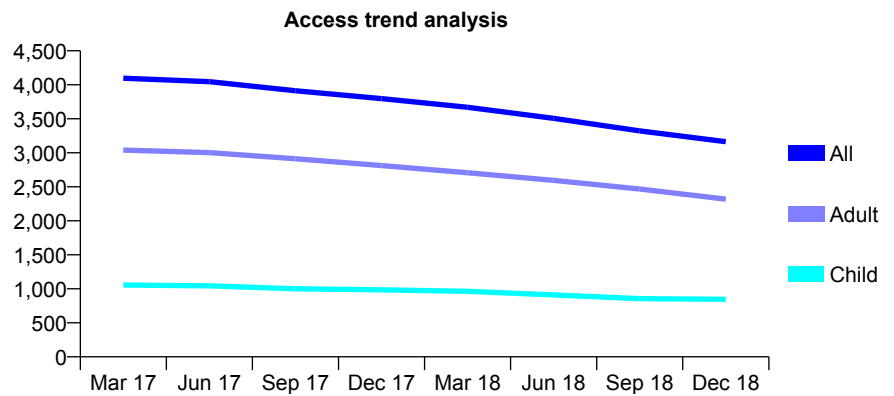
## Q59 - Vital Signs At a Glance Contract Report for 161489/0001 - December 2018

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Olive Tree Dental Practice Limited |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 14/02/2012                         |
| Contract end date    |                                    |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,510      |
| Carry forward general activity (UDA)        | -103        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £245,496.88 |

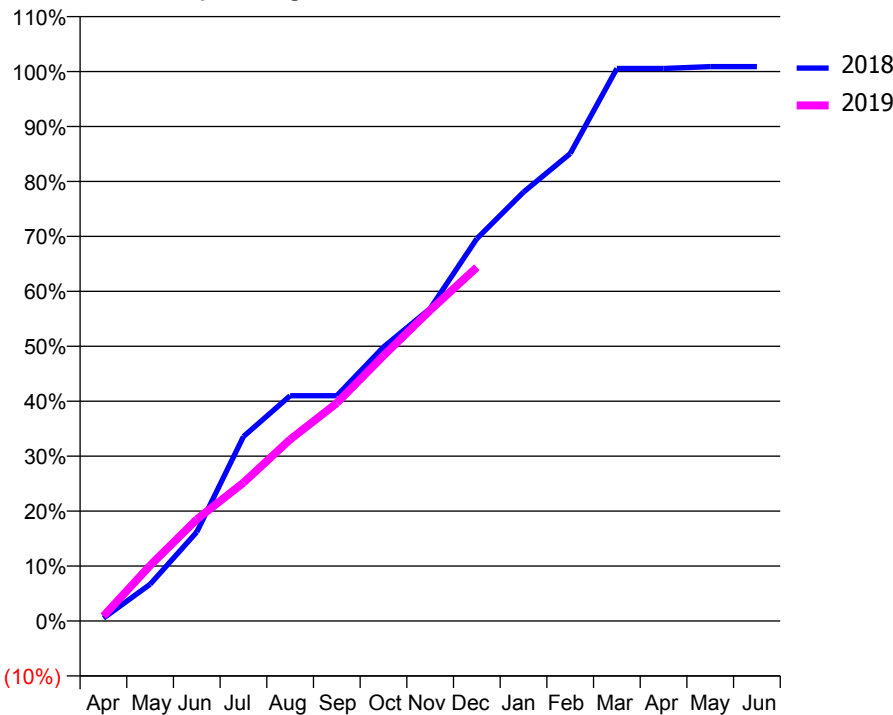
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 3,798          |                               |
| Quarter ending March 2018           | 3,669          | ↓                             |
| Quarter ending June 2018            | 3,506          | ↓                             |
| Quarter ending September 2018       | 3,323          | ↓                             |
| Quarter ending December 2018        | 3,164          | ↓                             |
| <b>Variance since December 2017</b> | <b>(16.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 61                                | 103   |
| May       | 769                               | 1,163 |
| June      | 1,866                             | 2,129 |
| July      | 3,864                             | 2,898 |
| August    | 4,720                             | 3,803 |
| September | 4,720                             | 4,565 |
| October   | 5,739                             | 5,558 |
| November  | 6,547                             | 6,510 |
| December  | 8,010                             | 7,410 |
| January   | 8,983                             |       |
| February  | 9,791                             |       |
| March     | 11,574                            |       |
| April     | 11,574                            |       |
| May       | 11,613                            |       |
| June      | 11,613                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 962         | 5.3%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 362      | 2,791       | 13.0%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 701      | 962         | 72.9%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,976    | 2,791       | 70.8%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 145      | 3,739       | 3.9%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 102      | 3,739       | 2.7%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 3,739       | 1.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



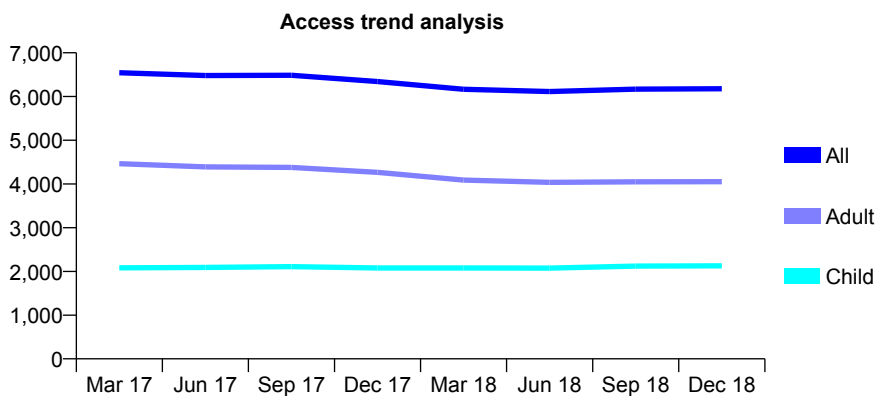
## Q59 - Vital Signs At a Glance Contract Report for 162078/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | Dr Hindocha Ltd. |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/05/2007       |
| Contract end date    |                  |

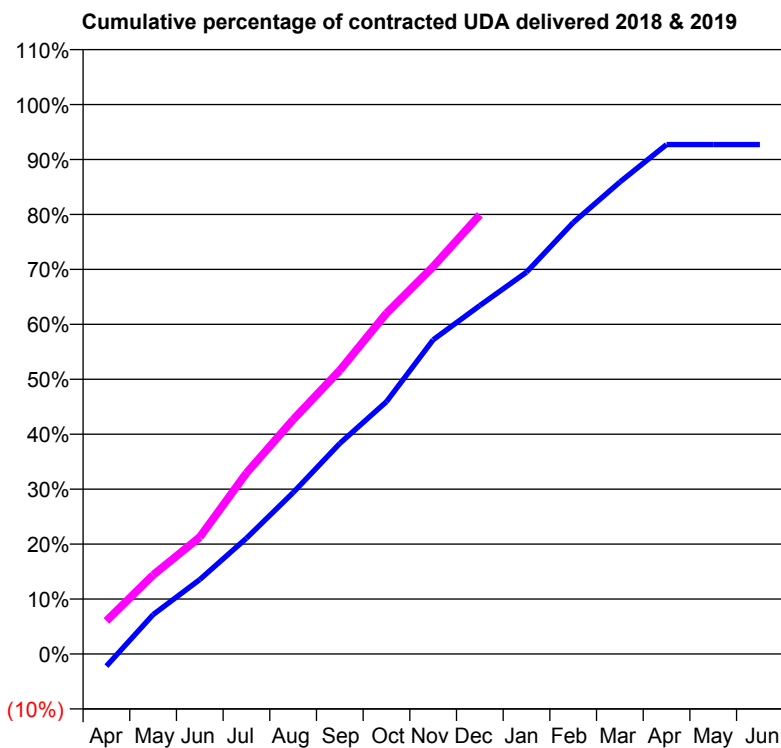
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,789      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £417,851.27 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,344         |                               |
| Quarter ending March 2018           | 6,167         | ↓                             |
| Quarter ending June 2018            | 6,114         | →                             |
| Quarter ending September 2018       | 6,170         | →                             |
| Quarter ending December 2018        | 6,178         | →                             |
| <b>Variance since December 2017</b> | <b>(2.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -350                              | 951    |
| May       | 1,131                             | 2,271  |
| June      | 2,140                             | 3,360  |
| July      | 3,327                             | 5,203  |
| August    | 4,639                             | 6,733  |
| September | 6,053                             | 8,150  |
| October   | 7,252                             | 9,791  |
| November  | 9,030                             | 11,132 |
| December  | 10,015                            | 12,618 |
| January   | 10,970                            |        |
| February  | 12,398                            |        |
| March     | 13,563                            |        |
| April     | 14,638                            |        |
| May       | 14,639                            |        |
| June      | 14,639                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 149      | 1,998       | 7.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 700      | 3,731       | 18.8%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 816      | 1,998       | 40.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,237    | 3,731       | 33.2%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 733      | 5,189       | 14.1%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 64       | 5,189       | 1.2%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 67       | 5,189       | 1.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

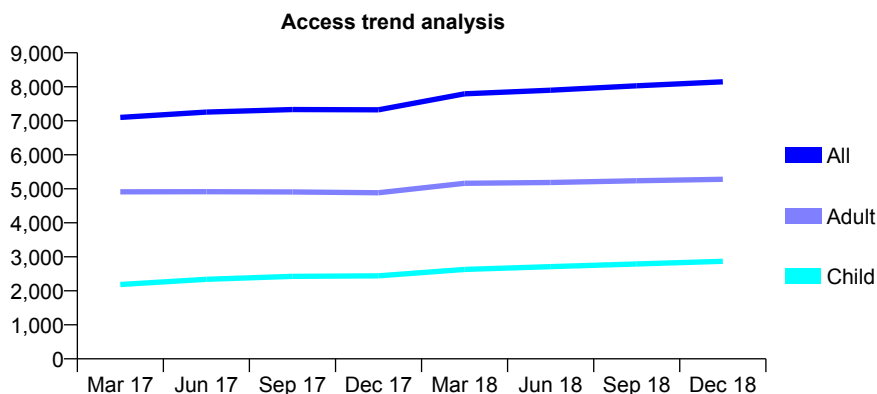
## Q59 - Vital Signs At a Glance Contract Report for 162078/0002 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | Dr Hindocha Ltd. |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/05/2007       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,226      |
| Carry forward general activity (UDA)        | 3           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £607,150.94 |

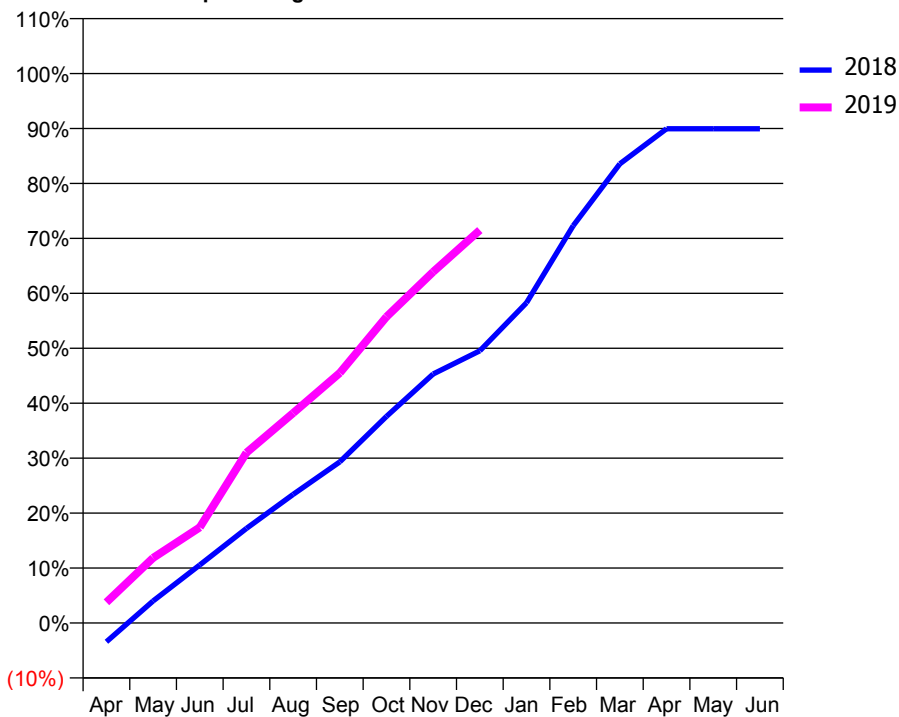
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 7,324        |                               |
| Quarter ending March 2018           | 7,794        | ↑                             |
| Quarter ending June 2018            | 7,900        | →                             |
| Quarter ending September 2018       | 8,030        | →                             |
| Quarter ending December 2018        | 8,148        | →                             |
| <b>Variance since December 2017</b> | <b>11.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -795                              | 874    |
| May       | 933                               | 2,751  |
| June      | 2,454                             | 4,044  |
| July      | 4,001                             | 7,200  |
| August    | 5,436                             | 8,875  |
| September | 6,809                             | 10,569 |
| October   | 8,734                             | 12,946 |
| November  | 10,527                            | 14,844 |
| December  | 11,504                            | 16,609 |
| January   | 13,534                            |        |
| February  | 16,792                            |        |
| March     | 19,406                            |        |
| April     | 20,891                            |        |
| May       | 20,891                            |        |
| June      | 20,891                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 255      | 2,582       | 9.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 957      | 4,638       | 20.6%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,032    | 2,582       | 40.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,554    | 4,638       | 33.5%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,233    | 6,668       | 18.5%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 60       | 6,668       | 0.9%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 132      | 6,668       | 2.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 6           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

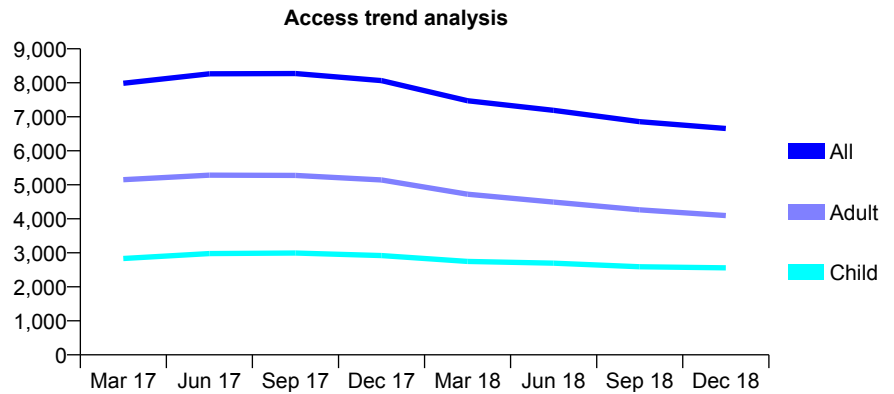
## Q59 - Vital Signs At a Glance Contract Report for 162078/0003 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | Dr Hindocha Ltd. |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/05/2007       |
| Contract end date    |                  |

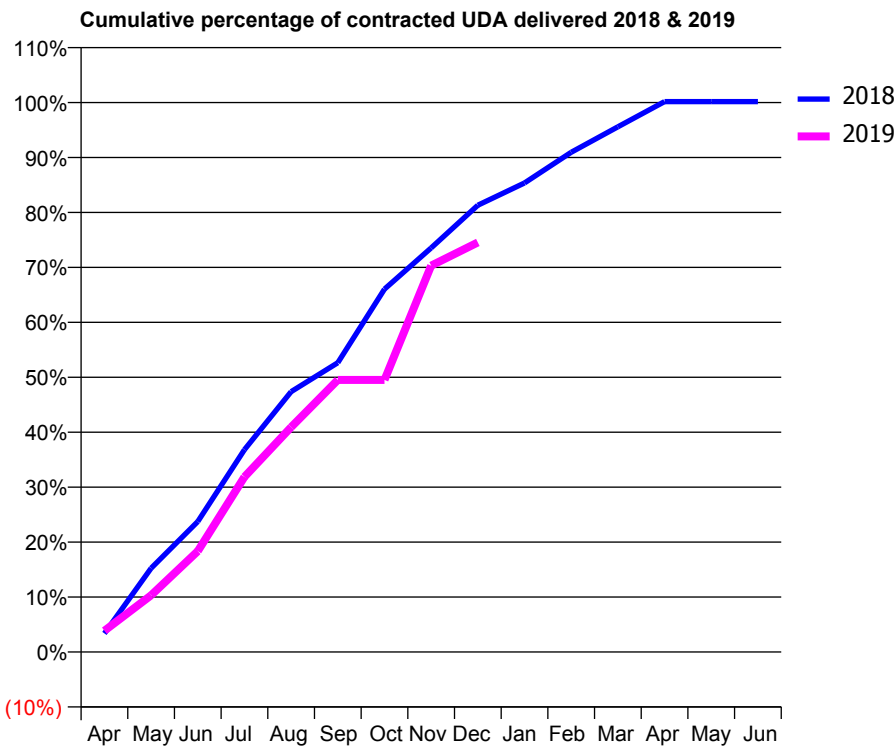
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,811      |
| Carry forward general activity (UDA)        | -30         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £473,418.19 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 8,064          |                               |
| Quarter ending March 2018           | 7,471          | ↓                             |
| Quarter ending June 2018            | 7,189          | ↓                             |
| Quarter ending September 2018       | 6,856          | ↓                             |
| Quarter ending December 2018        | 6,655          | ↓                             |
| <b>Variance since December 2017</b> | <b>(17.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 605                               | 689    |
| May       | 2,718                             | 1,840  |
| June      | 4,229                             | 3,268  |
| July      | 6,560                             | 5,678  |
| August    | 8,438                             | 7,288  |
| September | 9,378                             | 8,819  |
| October   | 11,765                            | 8,819  |
| November  | 13,100                            | 12,525 |
| December  | 14,482                            | 13,274 |
| January   | 15,205                            |        |
| February  | 16,196                            |        |
| March     | 17,022                            |        |
| April     | 17,841                            |        |
| May       | 17,841                            |        |
| June      | 17,841                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 183      | 2,257       | 8.1%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 793      | 3,603       | 22.0%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 842      | 2,257       | 37.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,150    | 3,603       | 31.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 677      | 5,477       | 12.4%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 116      | 5,477       | 2.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 5,477       | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

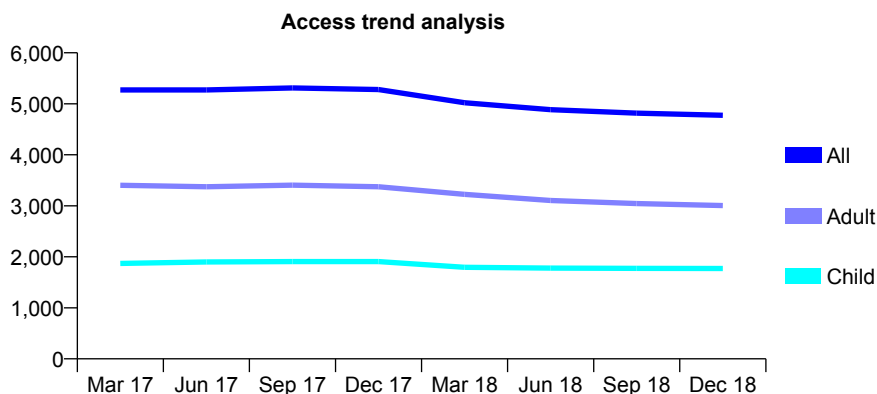
## Q59 - Vital Signs At a Glance Contract Report for 162078/0004 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | Dr Hindocha Ltd. |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/05/2007       |
| Contract end date    |                  |

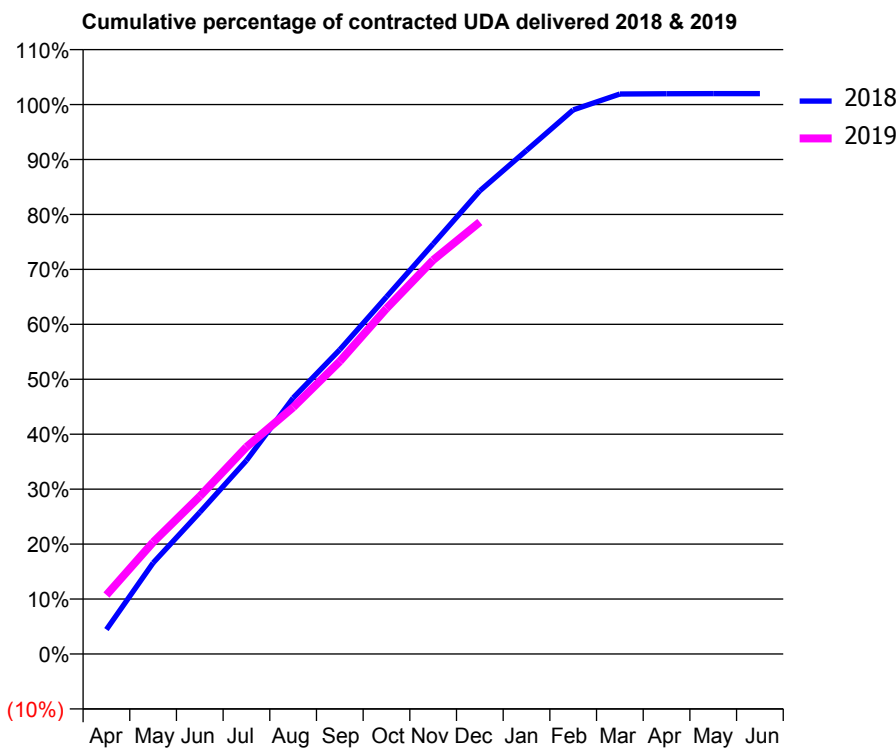
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,036      |
| Carry forward general activity (UDA)        | -218        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £267,006.15 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,280         |                               |
| Quarter ending March 2018           | 5,021         | ↓                             |
| Quarter ending June 2018            | 4,884         | ↓                             |
| Quarter ending September 2018       | 4,818         | ↓                             |
| Quarter ending December 2018        | 4,776         | →                             |
| <b>Variance since December 2017</b> | <b>(9.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2018   | 2019  |
| April                             | 492    | 1,184 |
| May                               | 1,831  | 2,246 |
| June                              | 2,846  | 3,166 |
| July                              | 3,886  | 4,158 |
| August                            | 5,144  | 4,954 |
| September                         | 6,112  | 5,877 |
| October                           | 7,172  | 6,939 |
| November                          | 8,236  | 7,913 |
| December                          | 9,302  | 8,677 |
| January                           | 10,113 |       |
| February                          | 10,929 |       |
| March                             | 11,248 |       |
| April                             | 11,251 |       |
| May                               | 11,254 |       |
| June                              | 11,254 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 114      | 1,343       | 8.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 380      | 2,321       | 16.4%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 364      | 1,343       | 27.1%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 614      | 2,321       | 26.5%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 530      | 3,662       | 14.5%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 65       | 3,662       | 1.8%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 74       | 3,662       | 2.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

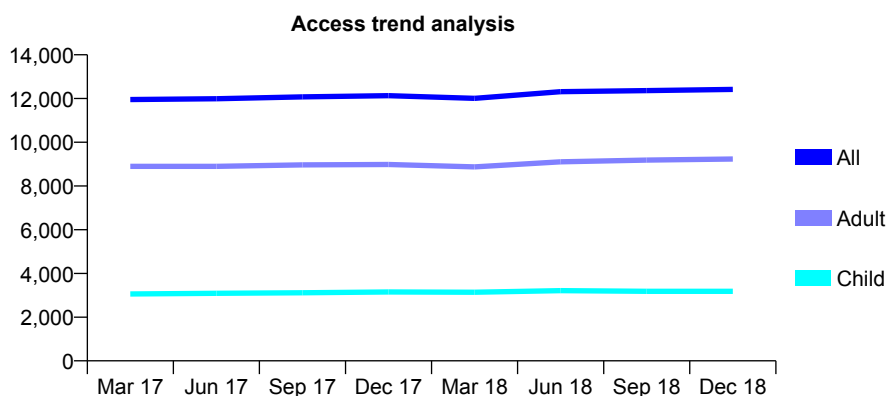
## Q59 - Vital Signs At a Glance Contract Report for 164275/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | Patel and Hanji |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/02/2012      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 36,421      |
| Carry forward general activity (UDA)        | -109        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £814,568.44 |

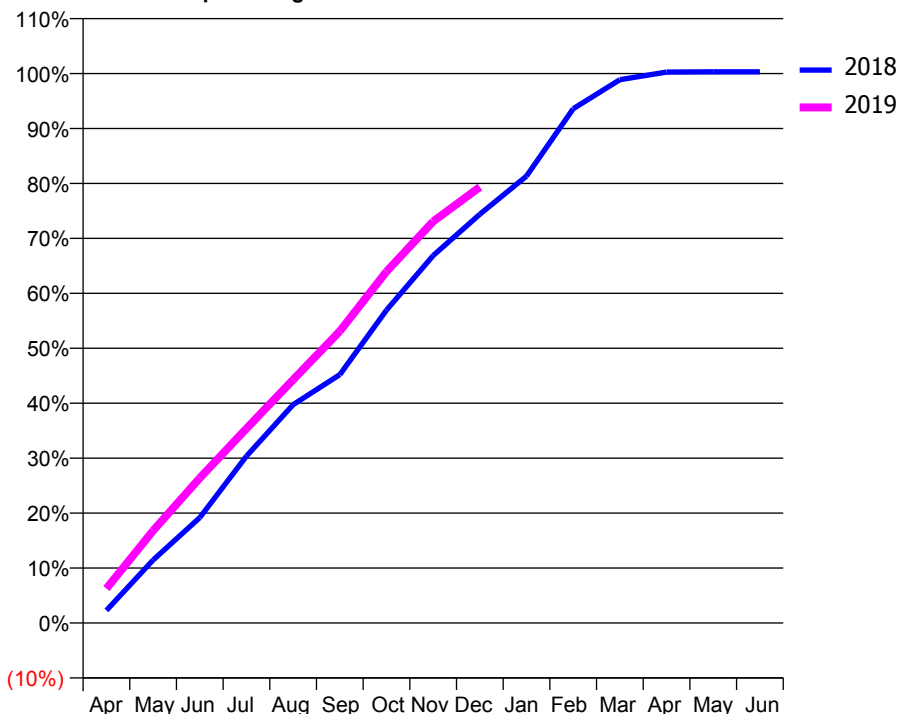
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 12,130      |                               |
| Quarter ending March 2018           | 12,008      | ↓                             |
| Quarter ending June 2018            | 12,316      | ↑                             |
| Quarter ending September 2018       | 12,365      | →                             |
| Quarter ending December 2018        | 12,416      | →                             |
| <b>Variance since December 2017</b> | <b>2.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 834                               | 2,286  |
| May       | 4,175                             | 6,118  |
| June      | 6,987                             | 9,612  |
| July      | 11,065                            | 12,891 |
| August    | 14,475                            | 16,122 |
| September | 16,460                            | 19,339 |
| October   | 20,743                            | 23,295 |
| November  | 24,352                            | 26,621 |
| December  | 27,094                            | 28,894 |
| January   | 29,619                            |        |
| February  | 34,086                            |        |
| March     | 36,012                            |        |
| April     | 36,519                            |        |
| May       | 36,531                            |        |
| June      | 36,530                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 329      | 3,818       | 8.6%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,289    | 9,444       | 13.6%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,305    | 3,818       | 60.4%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,734    | 9,444       | 50.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,213    | 13,026      | 9.3%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 291      | 13,026      | 2.2%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 102      | 13,026      | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 11          | 81.8%    | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

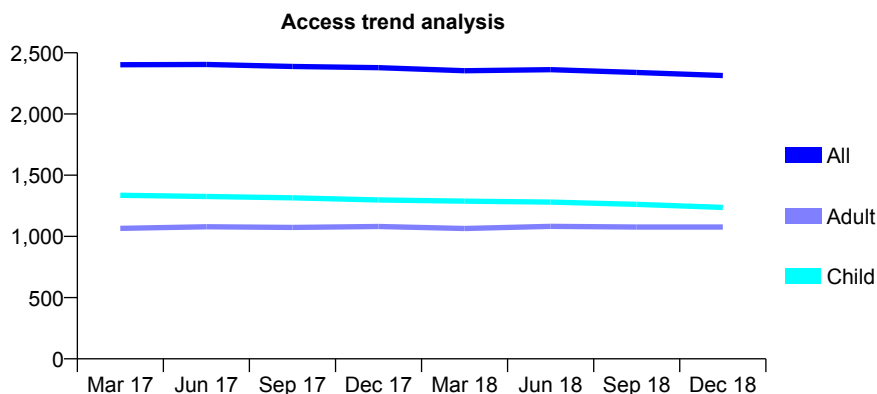
## Q59 - Vital Signs At a Glance Contract Report for 166189/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Mr R Kidy & Ms P Sarna  |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2011              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,050       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 4,137       |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £446,392.67 |

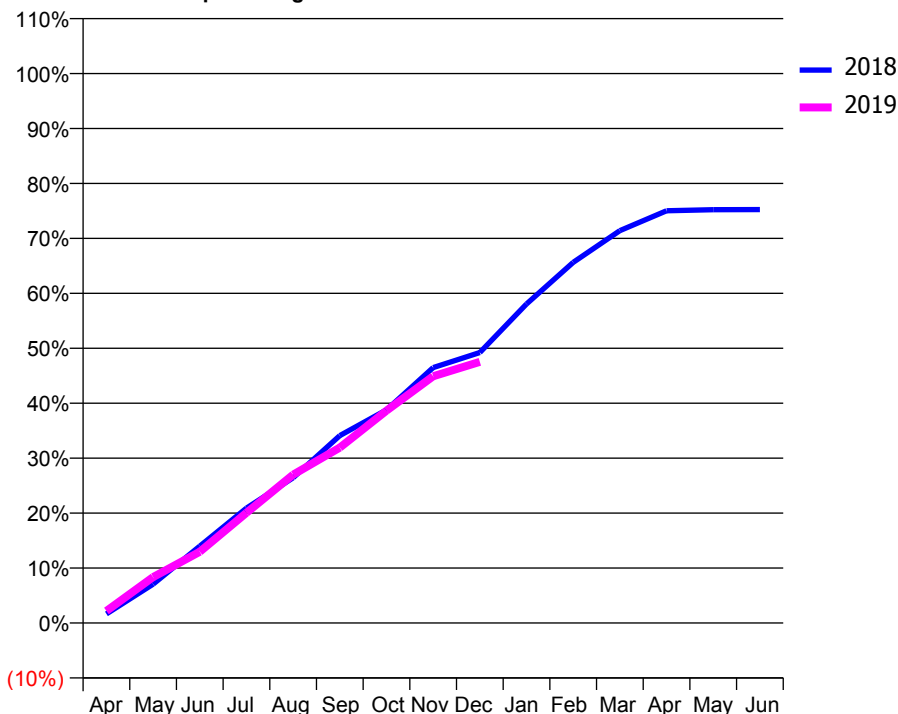
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,379         |                               |
| Quarter ending March 2018           | 2,353         | ↓                             |
| Quarter ending June 2018            | 2,362         | →                             |
| Quarter ending September 2018       | 2,339         | →                             |
| Quarter ending December 2018        | 2,314         | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 117                               | 154   |
| May       | 498                               | 589   |
| June      | 986                               | 914   |
| July      | 1,474                             | 1,413 |
| August    | 1,864                             | 1,904 |
| September | 2,405                             | 2,250 |
| October   | 2,734                             | 2,724 |
| November  | 3,277                             | 3,165 |
| December  | 3,470                             | 3,351 |
| January   | 4,093                             |       |
| February  | 4,626                             |       |
| March     | 5,034                             |       |
| April     | 5,289                             |       |
| May       | 5,303                             |       |
| June      | 5,304                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 172      | 1,821       | 9.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 152      | 1,053       | 14.4%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,020    | 1,821       | 56.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 653      | 1,053       | 62.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 111      | 2,219       | 5.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,219       | 0.3%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 2,219       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

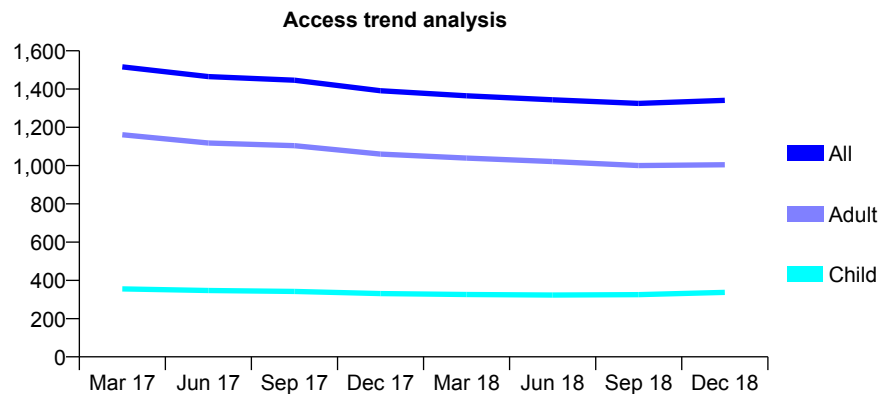
## Q59 - Vital Signs At a Glance Contract Report for 166367/0001 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | Uppingham & Upperton Dental Practice Ltd |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 07/09/2009                               |
| Contract end date    |  |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,816      |
| Carry forward general activity (UDA)        | -76        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £91,803.08 |

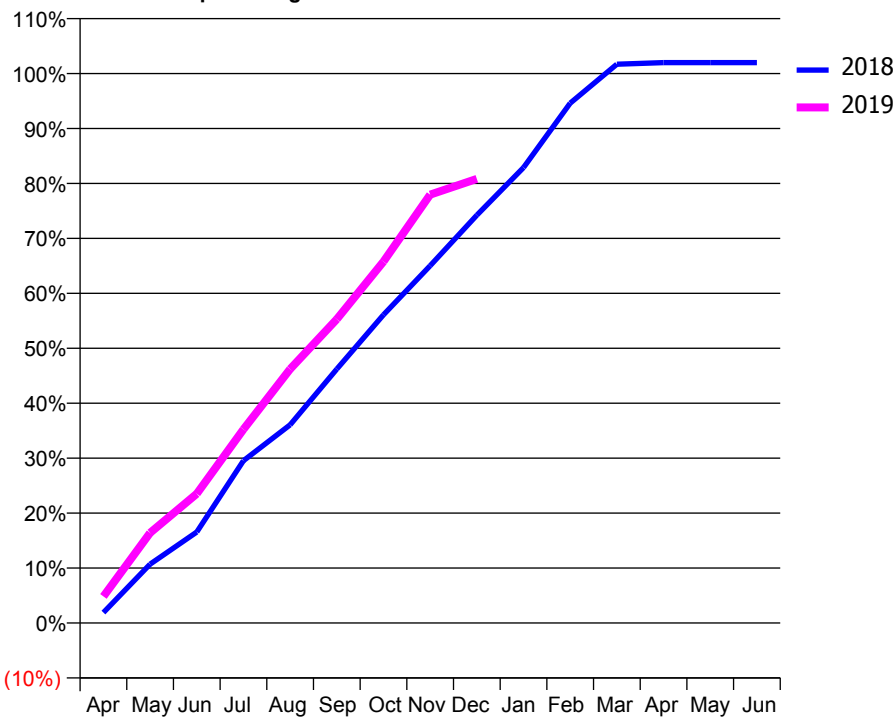
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,391         |                               |
| Quarter ending March 2018           | 1,365         | ↓                             |
| Quarter ending June 2018            | 1,344         | ↓                             |
| Quarter ending September 2018       | 1,325         | ↓                             |
| Quarter ending December 2018        | 1,341         | →                             |
| <b>Variance since December 2017</b> | <b>(3.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 73                                | 185   |
| May       | 409                               | 627   |
| June      | 632                               | 898   |
| July      | 1,128                             | 1,345 |
| August    | 1,376                             | 1,764 |
| September | 1,764                             | 2,110 |
| October   | 2,140                             | 2,510 |
| November  | 2,482                             | 2,975 |
| December  | 2,833                             | 3,084 |
| January   | 3,163                             |       |
| February  | 3,610                             |       |
| March     | 3,880                             |       |
| April     | 3,892                             |       |
| May       | 3,892                             |       |
| June      | 3,892                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 383         | 6.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 224      | 1,220       | 18.4%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 260      | 383         | 67.9%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 686      | 1,220       | 56.2%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 152      | 1,598       | 9.5%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 1,598       | 1.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 1,598       | 1.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

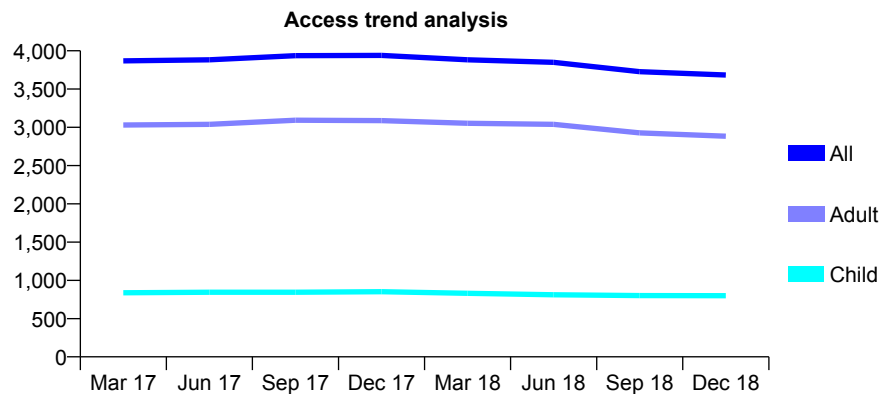
## Q59 - Vital Signs At a Glance Contract Report for 168297/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | Mr Sherer & Mr Levin |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/10/2011           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,921      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £253,710.46 |

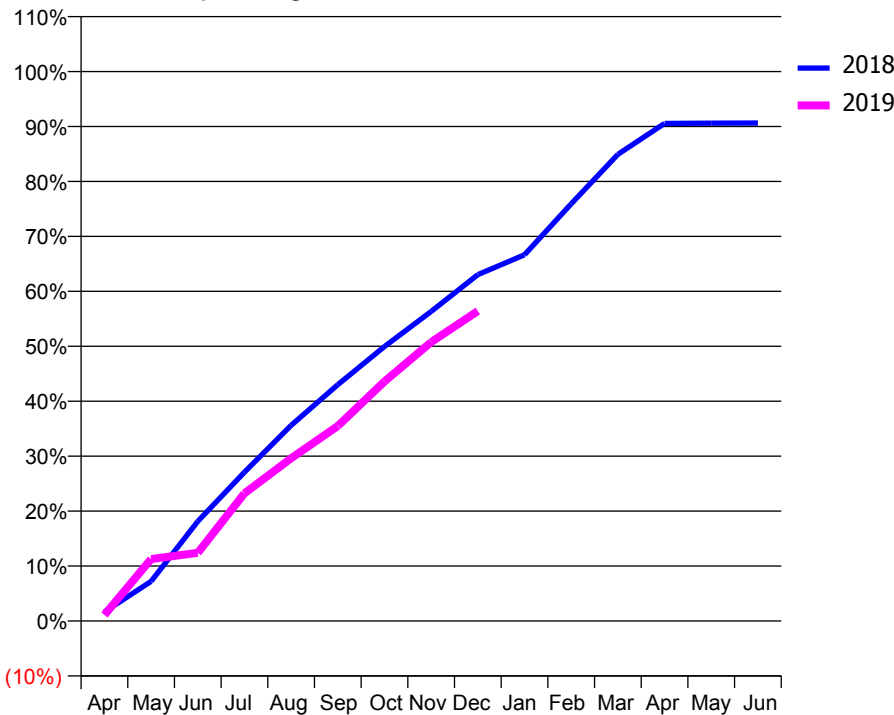
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,940         |                               |
| Quarter ending March 2018           | 3,883         | ↓                             |
| Quarter ending June 2018            | 3,849         | →                             |
| Quarter ending September 2018       | 3,728         | ↓                             |
| Quarter ending December 2018        | 3,683         | ↓                             |
| <b>Variance since December 2017</b> | <b>(6.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 198                               | 121   |
| May       | 862                               | 1,231 |
| June      | 2,163                             | 1,356 |
| July      | 3,230                             | 2,537 |
| August    | 4,247                             | 3,235 |
| September | 5,128                             | 3,876 |
| October   | 5,955                             | 4,760 |
| November  | 6,714                             | 5,543 |
| December  | 7,515                             | 6,159 |
| January   | 7,945                             |       |
| February  | 9,051                             |       |
| March     | 10,124                            |       |
| April     | 10,796                            |       |
| May       | 10,801                            |       |
| June      | 10,804                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 804         | 6.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 285      | 2,603       | 10.9%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 501      | 804         | 62.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,501    | 2,603       | 57.7%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 197      | 3,153       | 6.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 3,153       | 0.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 3,153       | 1.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



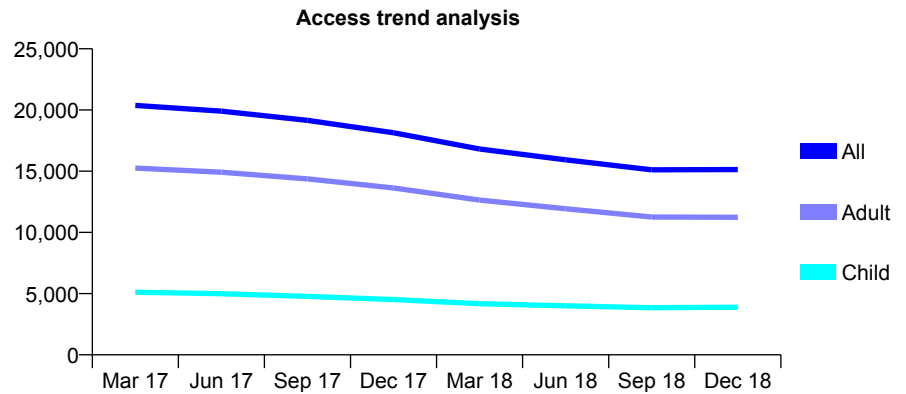
## Q59 - Vital Signs At a Glance Contract Report for 169463/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | A T Dent Ltd |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 26/11/2009   |
| Contract end date    |              |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 60,000        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,360,128.26 |

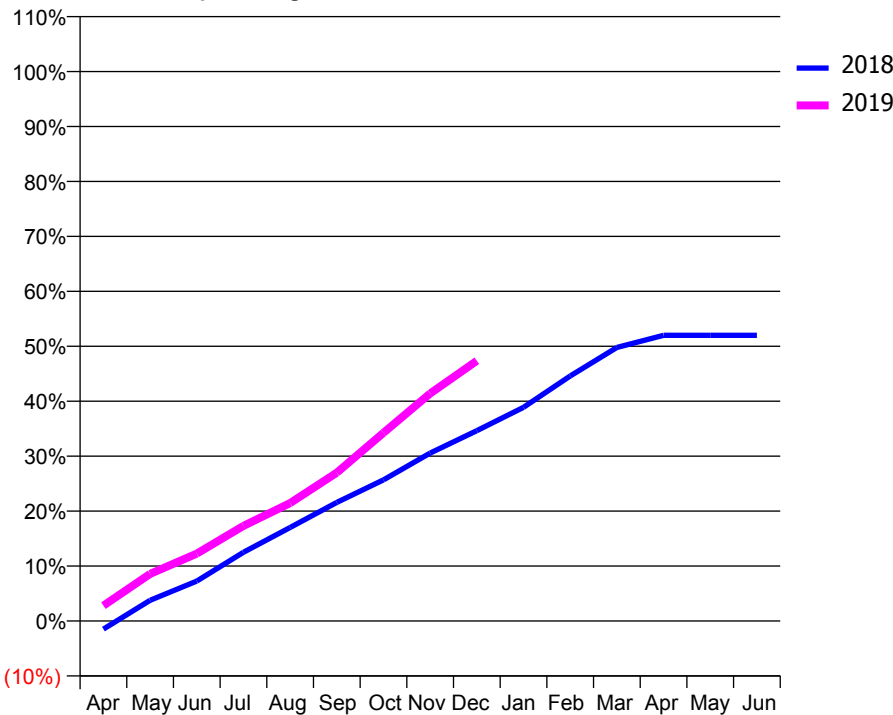
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 18,148         |                               |
| Quarter ending March 2018           | 16,818         | ↓                             |
| Quarter ending June 2018            | 15,936         | ↓                             |
| Quarter ending September 2018       | 15,109         | ↓                             |
| Quarter ending December 2018        | 15,134         | →                             |
| <b>Variance since December 2017</b> | <b>(16.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -891                              | 1,683  |
| May       | 2,270                             | 5,145  |
| June      | 4,363                             | 7,353  |
| July      | 7,501                             | 10,388 |
| August    | 10,216                            | 12,875 |
| September | 12,957                            | 16,201 |
| October   | 15,409                            | 20,554 |
| November  | 18,343                            | 24,844 |
| December  | 20,785                            | 28,411 |
| January   | 23,326                            |        |
| February  | 26,759                            |        |
| March     | 29,867                            |        |
| April     | 31,198                            |        |
| May       | 31,191                            |        |
| June      | 31,190                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 254      | 3,933       | 6.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,266    | 11,355      | 11.1%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,081    | 3,933       | 52.9%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,394    | 11,355      | 56.3%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,022    | 14,708      | 6.9%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 14,708      | 0.2%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 125      | 14,708      | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 14          | 92.9%    | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 14          | 85.7%    | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

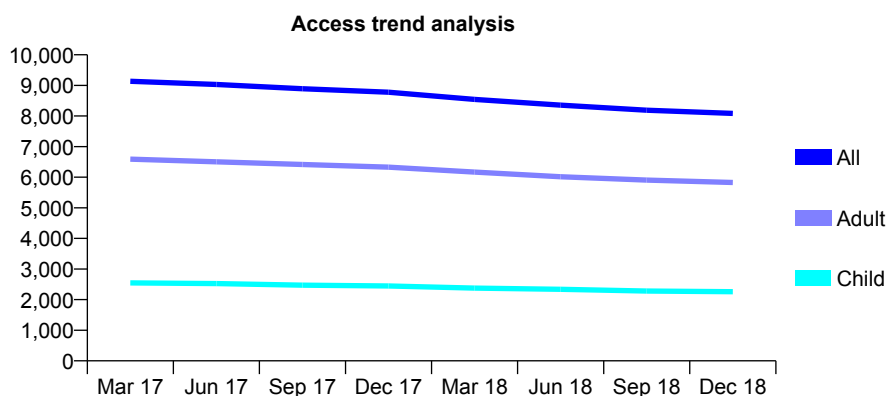
## Q59 - Vital Signs At a Glance Contract Report for 169935/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Mr R Ghadiali & Mr R Gupta |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2014                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,925      |
| Carry forward general activity (UDA)        | 3           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £645,744.26 |

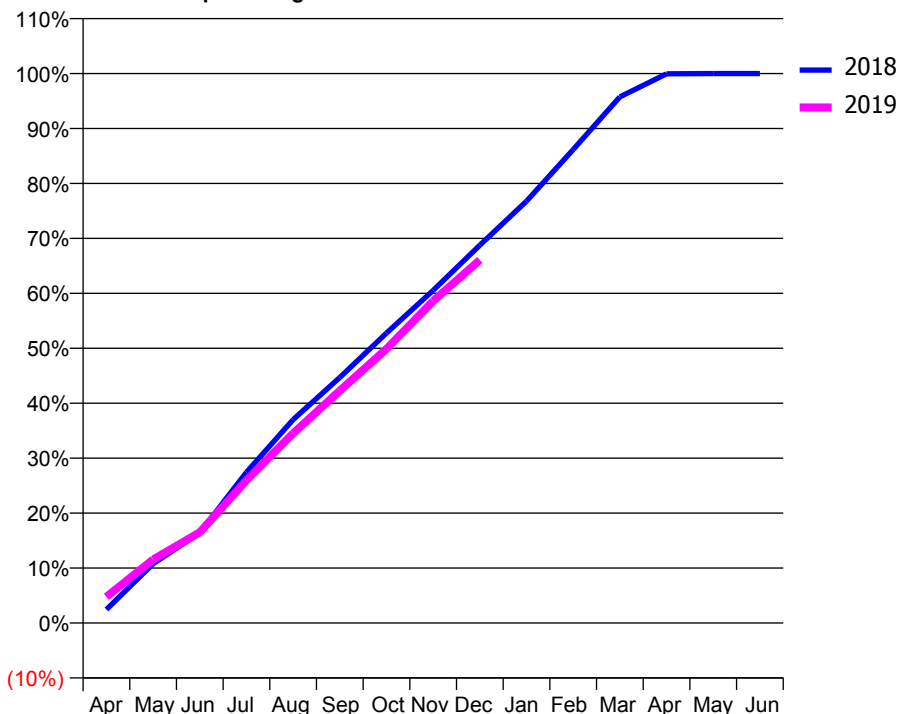
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 8,777         |                               |
| Quarter ending March 2018           | 8,544         | ↓                             |
| Quarter ending June 2018            | 8,355         | ↓                             |
| Quarter ending September 2018       | 8,188         | ↓                             |
| Quarter ending December 2018        | 8,085         | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 233      | 2,783       | 8.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 725      | 6,482       | 11.2%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,028    | 2,783       | 72.9%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,892    | 6,482       | 60.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 416      | 8,798       | 4.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 96       | 8,798       | 1.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 43       | 8,798       | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

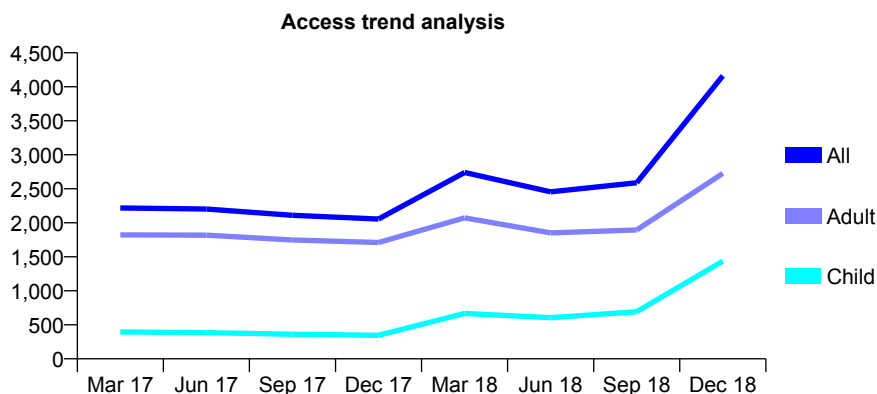
## Q59 - Vital Signs At a Glance Contract Report for 171743/0001 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | RK Pancholi Dental Surgery Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 20/10/2008                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,203       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £178,910.48 |

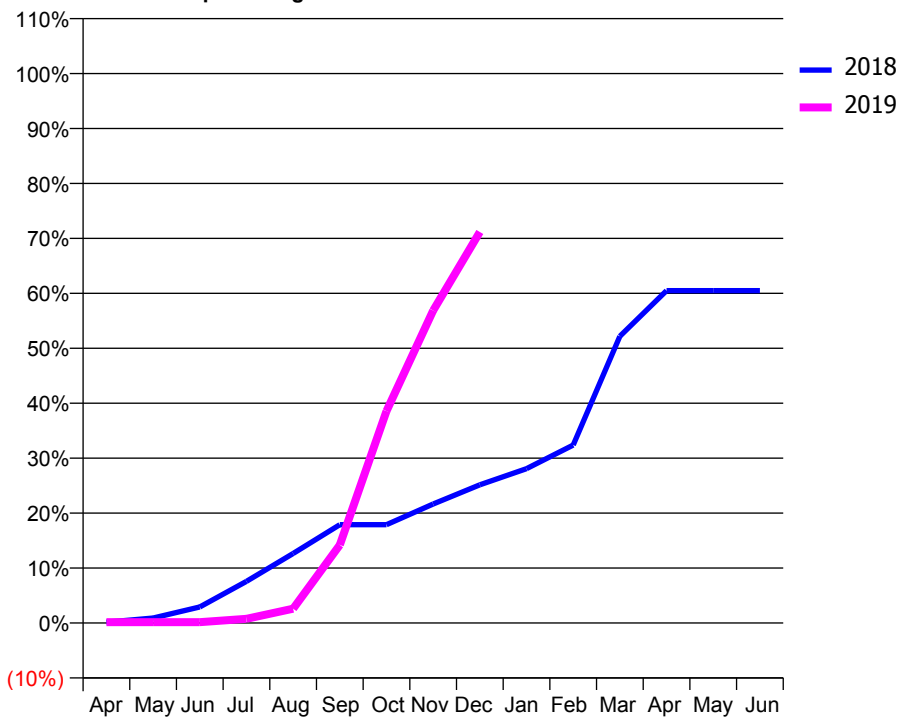
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,056         |                               |
| Quarter ending March 2018           | 2,741         | ↑                             |
| Quarter ending June 2018            | 2,456         | ↓                             |
| Quarter ending September 2018       | 2,589         | ↑                             |
| Quarter ending December 2018        | 4,162         | ↑                             |
| <b>Variance since December 2017</b> | <b>102.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 13                                | 12    |
| May       | 75                                | 12    |
| June      | 240                               | 12    |
| July      | 623                               | 63    |
| August    | 1,039                             | 213   |
| September | 1,468                             | 1,165 |
| October   | 1,468                             | 3,165 |
| November  | 1,777                             | 4,665 |
| December  | 2,063                             | 5,838 |
| January   | 2,303                             |       |
| February  | 2,656                             |       |
| March     | 4,281                             |       |
| April     | 4,961                             |       |
| May       | 4,961                             |       |
| June      | 4,961                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 1,228       | 1.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 97       | 1,990       | 4.9%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 119      | 1,228       | 9.7%     | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 178      | 1,990       | 8.9%     | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 131      | 2,883       | 4.5%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,883       | 0.2%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 2,883       | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

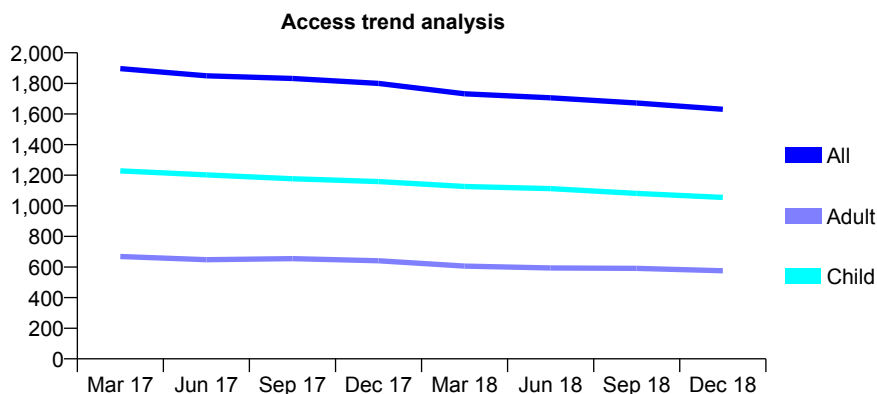
## Q59 - Vital Signs At a Glance Contract Report for 171751/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | E Gayton & K Gayton     |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/11/2013              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,850       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 259         |
| Carry forward orthodontic activity (UOA)    | 6           |
| Baseline contract value                     | £135,489.29 |

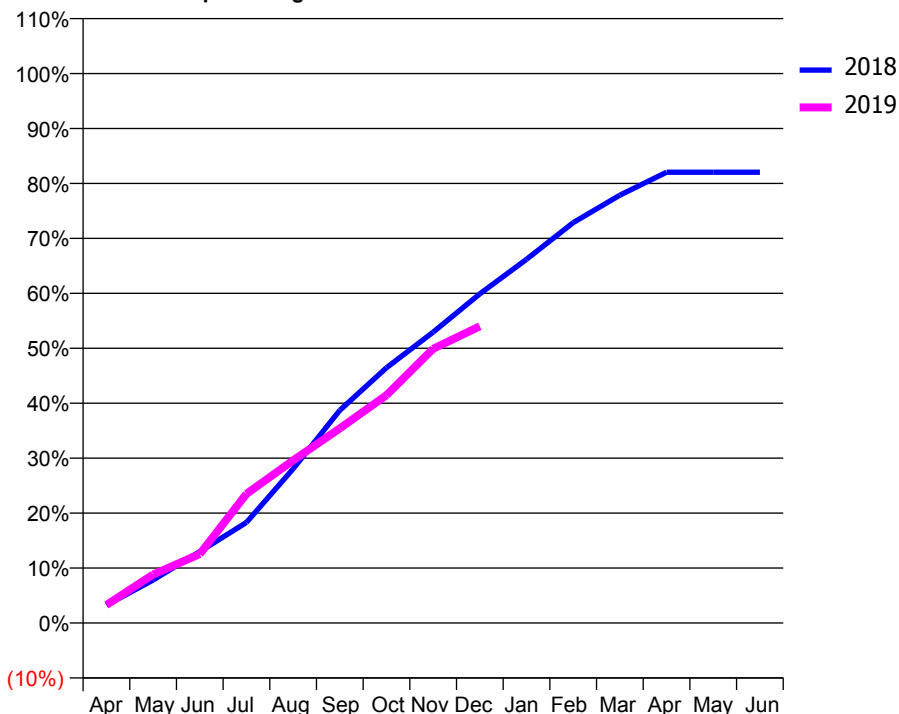
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,800         |                               |
| Quarter ending March 2018           | 1,732         | ↓                             |
| Quarter ending June 2018            | 1,706         | ↓                             |
| Quarter ending September 2018       | 1,672         | ↓                             |
| Quarter ending December 2018        | 1,631         | ↓                             |
| <b>Variance since December 2017</b> | <b>(9.4%)</b> | <b>↓</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 157                               | 160   |
| May       | 379                               | 428   |
| June      | 630                               | 609   |
| July      | 888                               | 1,140 |
| August    | 1,361                             | 1,435 |
| September | 1,877                             | 1,718 |
| October   | 2,253                             | 2,011 |
| November  | 2,568                             | 2,421 |
| December  | 2,906                             | 2,620 |
| January   | 3,210                             |       |
| February  | 3,534                             |       |
| March     | 3,776                             |       |
| April     | 3,978                             |       |
| May       | 3,978                             |       |
| June      | 3,978                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 1,434       | 5.6%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 92       | 494         | 18.6%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,128    | 1,434       | 78.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 329      | 494         | 66.6%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 44       | 1,796       | 2.4%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,796       | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,796       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

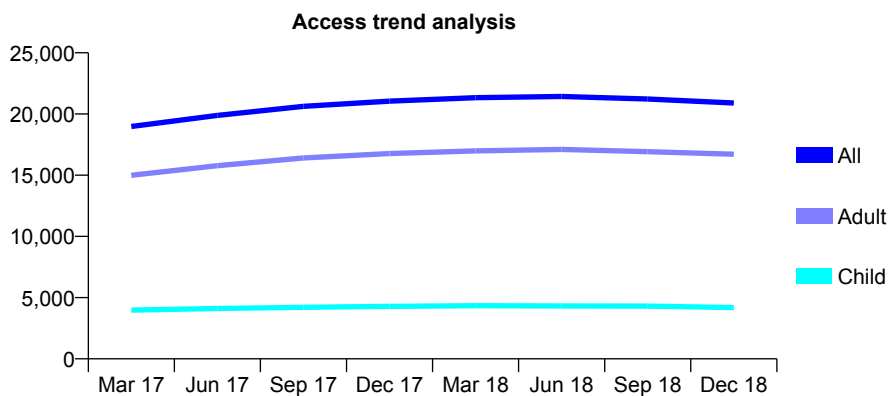
## Q59 - Vital Signs At a Glance Contract Report for 175676/0002 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Mr S Mehra & Mr A Khetia |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 02/11/2015               |
| Contract end date    |                          |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 58,260        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,162,731.10 |

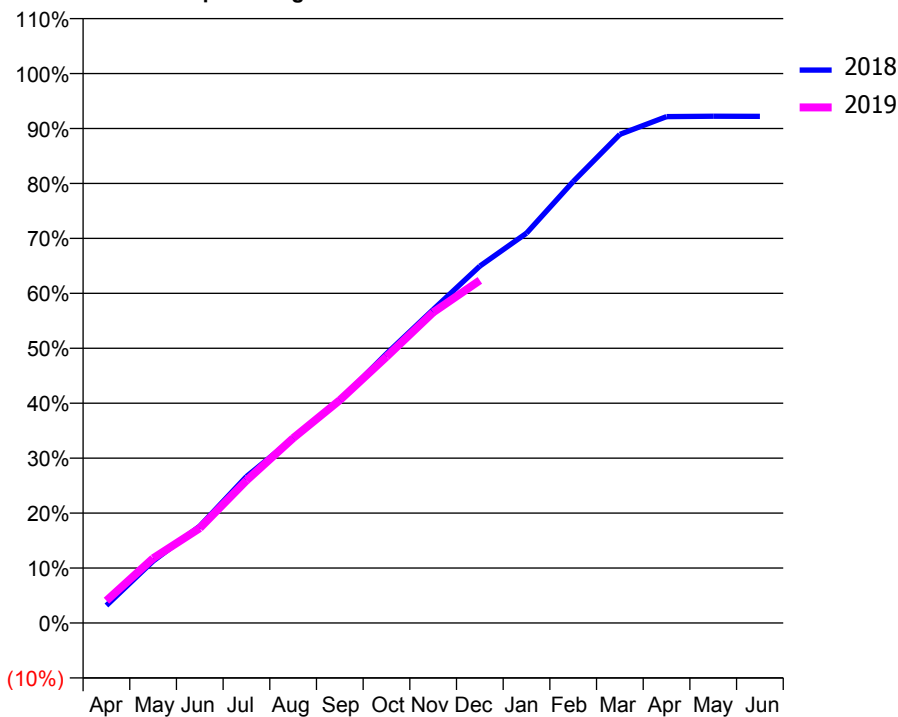
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 21,047        |                               |
| Quarter ending March 2018           | 21,329        | →                             |
| Quarter ending June 2018            | 21,432        | →                             |
| Quarter ending September 2018       | 21,225        | →                             |
| Quarter ending December 2018        | 20,903        | ↓                             |
| <b>Variance since December 2017</b> | <b>(0.7%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,862                             | 2,368  |
| May       | 6,564                             | 6,865  |
| June      | 10,273                            | 10,058 |
| July      | 15,537                            | 15,110 |
| August    | 19,573                            | 19,607 |
| September | 23,600                            | 23,627 |
| October   | 28,554                            | 28,228 |
| November  | 33,228                            | 32,937 |
| December  | 37,837                            | 36,328 |
| January   | 41,327                            |        |
| February  | 46,810                            |        |
| March     | 51,814                            |        |
| April     | 53,682                            |        |
| May       | 53,727                            |        |
| June      | 53,719                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 256      | 4,415       | 5.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,914    | 16,551      | 11.6%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,858    | 4,415       | 64.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9,271    | 16,551      | 56.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,520    | 19,625      | 7.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 181      | 19,625      | 0.9%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 76       | 19,625      | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

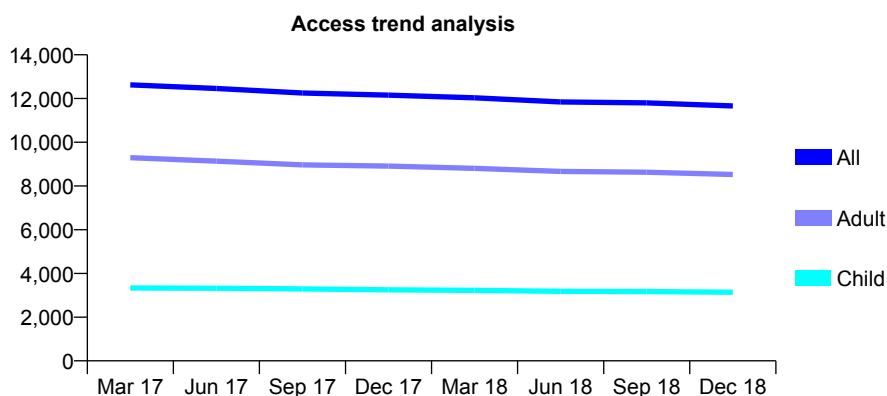
## Q59 - Vital Signs At a Glance Contract Report for 176087/0001 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | Mr A Fenn & Mrs J Calveley (T/As BW Part |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 29/08/2012                               |
| Contract end date    |  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,000      |
| Carry forward general activity (UDA)        | 108         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £634,631.57 |

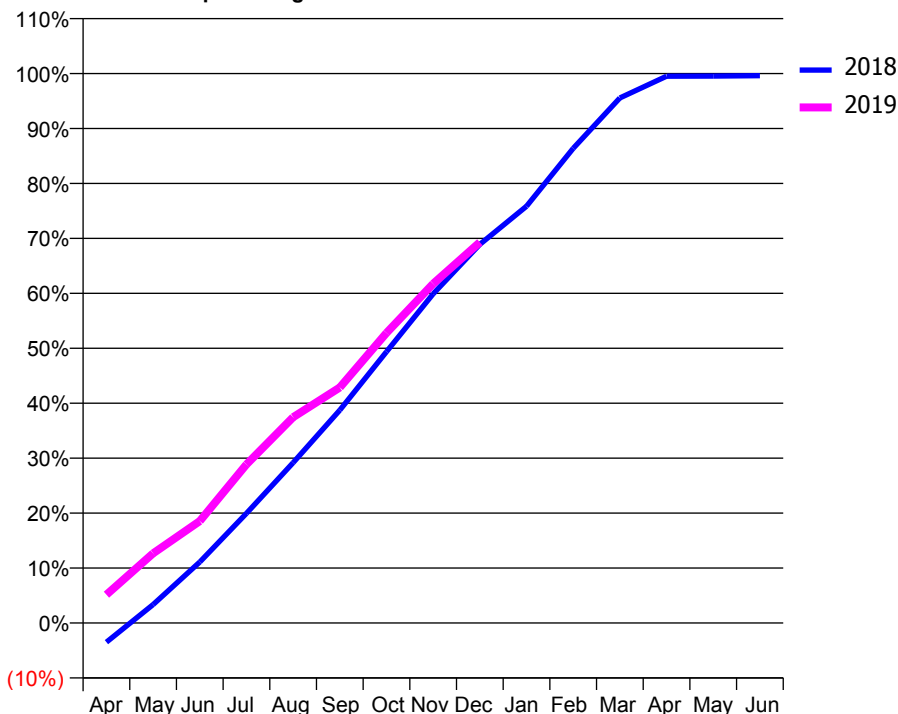
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 12,155        |                               |
| Quarter ending March 2018           | 12,031        | ↓                             |
| Quarter ending June 2018            | 11,846        | ↓                             |
| Quarter ending September 2018       | 11,799        | →                             |
| Quarter ending December 2018        | 11,661        | ↓                             |
| <b>Variance since December 2017</b> | <b>(4.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 151      | 3,167       | 4.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 976      | 8,315       | 11.7%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,899    | 3,167       | 60.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,255    | 8,315       | 51.2%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 736      | 10,840      | 6.8%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 106      | 10,840      | 1.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 96       | 10,840      | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

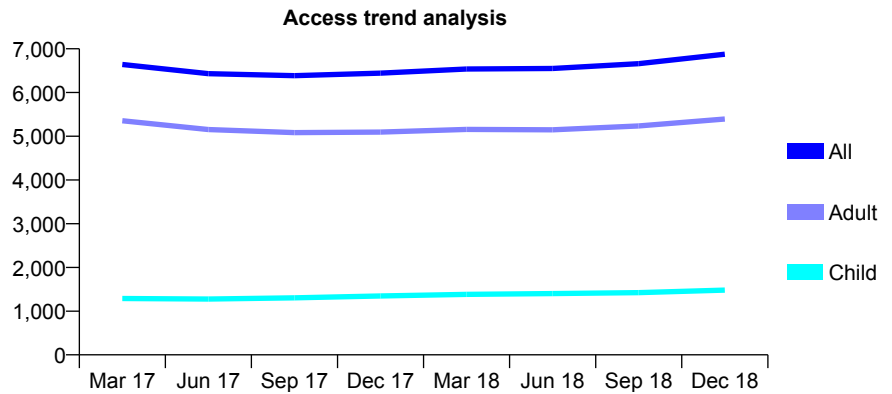
## Q59 - Vital Signs At a Glance Contract Report for 176087/0002 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | Mr A Fenn & Mrs J Calveley (T/As BW Part |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 29/08/2012                               |
| Contract end date    |  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,000      |
| Carry forward general activity (UDA)        | -261        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £409,191.25 |

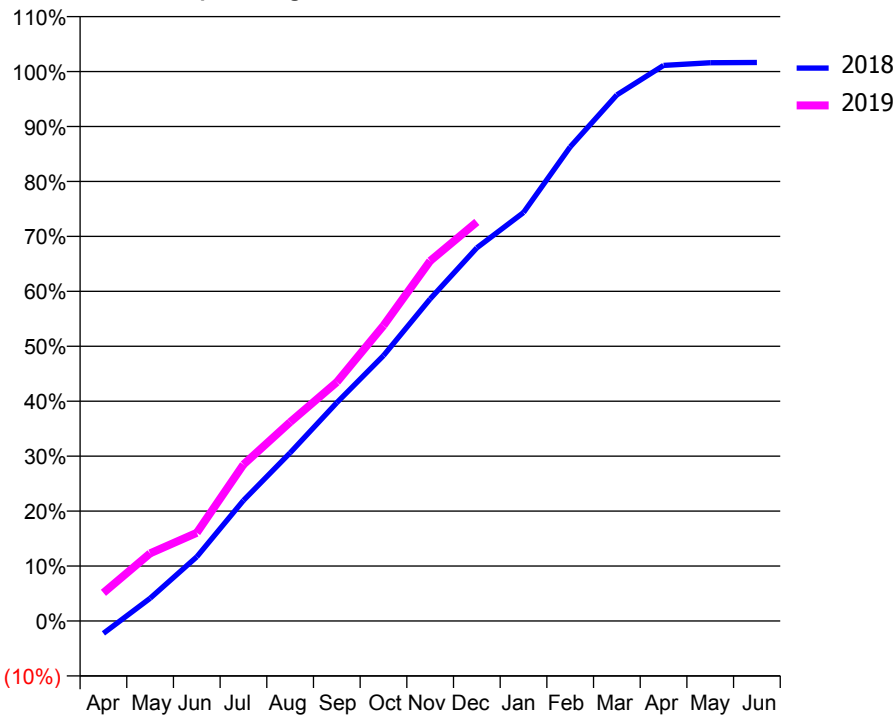
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,444       |                               |
| Quarter ending March 2018           | 6,537       | →                             |
| Quarter ending June 2018            | 6,550       | →                             |
| Quarter ending September 2018       | 6,659       | →                             |
| Quarter ending December 2018        | 6,875       | ↑                             |
| <b>Variance since December 2017</b> | <b>6.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -362                              | 922    |
| May       | 662                               | 2,217  |
| June      | 1,871                             | 2,891  |
| July      | 3,514                             | 5,127  |
| August    | 4,900                             | 6,514  |
| September | 6,357                             | 7,825  |
| October   | 7,728                             | 9,676  |
| November  | 9,379                             | 11,796 |
| December  | 10,867                            | 13,070 |
| January   | 11,893                            |        |
| February  | 13,805                            |        |
| March     | 15,319                            |        |
| April     | 16,176                            |        |
| May       | 16,254                            |        |
| June      | 16,261                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 1,472       | 5.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 805      | 5,663       | 14.2%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 754      | 1,472       | 51.2%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,542    | 5,663       | 44.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 555      | 6,704       | 8.3%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 96       | 6,704       | 1.4%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 101      | 6,704       | 1.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

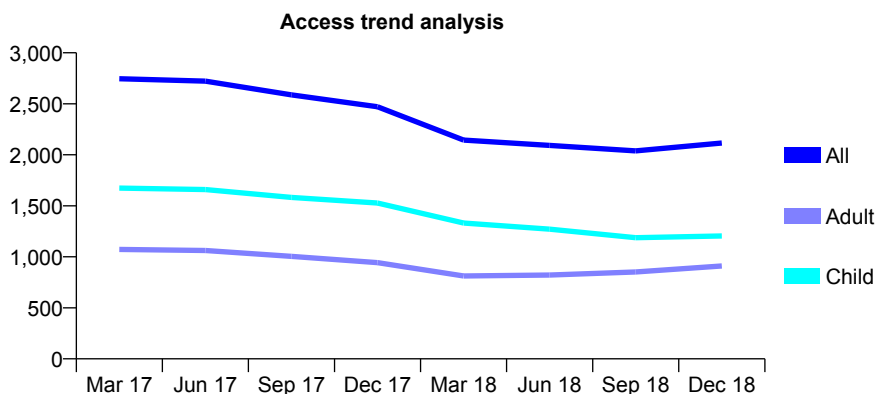
## Q59 - Vital Signs At a Glance Contract Report for 176591/0001 - December 2018

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | James Cooil and Associates Limited |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General and Orthodontic            |
| Contract start date  | 01/05/2010                         |
| Contract end date    |                                    |

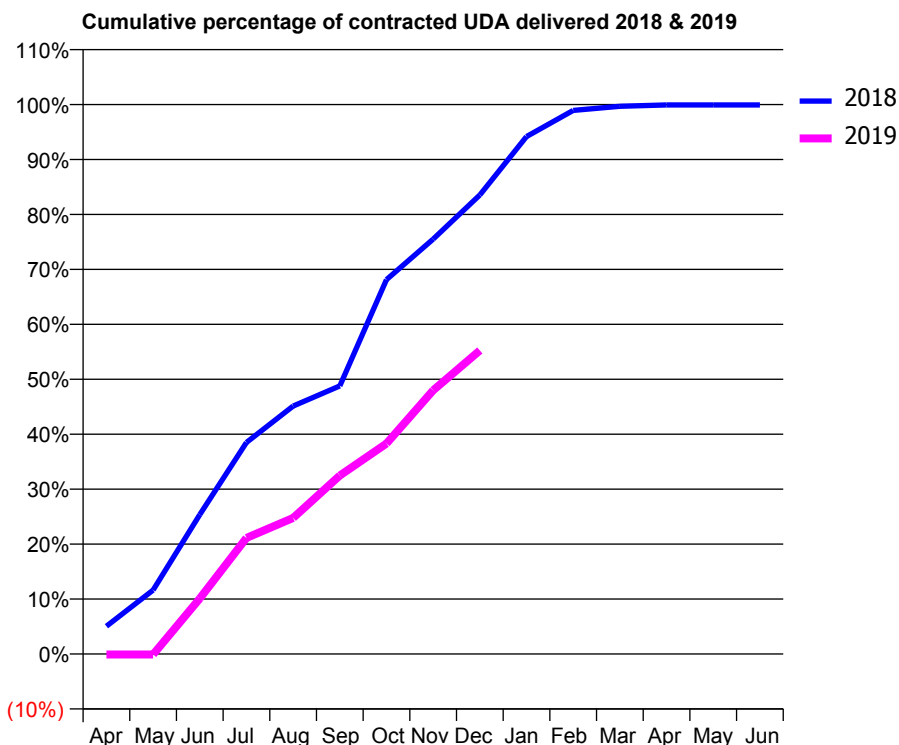
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,056       |
| Carry forward general activity (UDA)        | 4           |
| 18/19 Contracted orthodontic activity (UOA) | 609         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £139,049.40 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 2,471          |                               |
| Quarter ending March 2018           | 2,144          | ↓                             |
| Quarter ending June 2018            | 2,092          | ↓                             |
| Quarter ending September 2018       | 2,038          | ↓                             |
| Quarter ending December 2018        | 2,116          | ↑                             |
| <b>Variance since December 2017</b> | <b>(14.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 255                               | -4    |
| May       | 589                               | -4    |
| June      | 1,283                             | 410   |
| July      | 1,946                             | 857   |
| August    | 2,282                             | 1,004 |
| September | 2,467                             | 1,318 |
| October   | 3,445                             | 1,554 |
| November  | 3,818                             | 1,946 |
| December  | 4,224                             | 2,241 |
| January   | 4,761                             |       |
| February  | 5,002                             |       |
| March     | 5,040                             |       |
| April     | 5,052                             |       |
| May       | 5,052                             |       |
| June      | 5,052                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 715         | 2.2%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 20       | 510         | 3.9%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 181      | 715         | 25.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 86       | 510         | 16.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 49       | 1,160       | 4.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,160       | 0.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,160       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



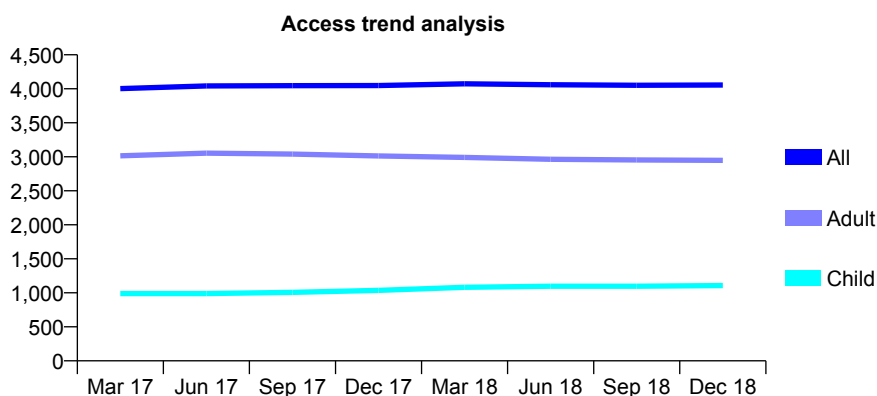
## Q59 - Vital Signs At a Glance Contract Report for 178055/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Sloss, Sloss & Bentley  |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 437         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £279,226.98 |

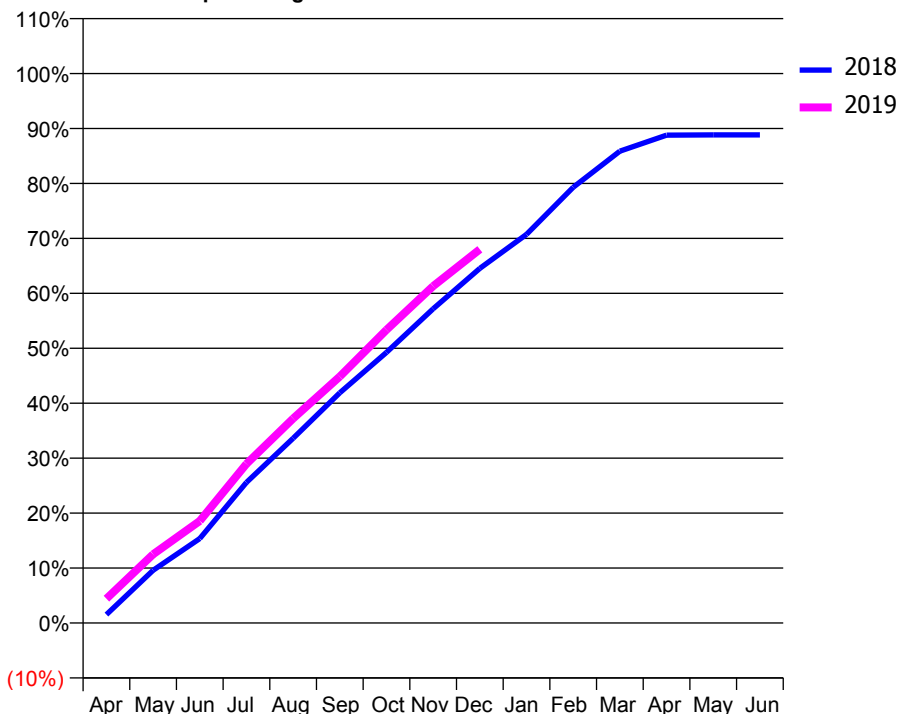
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,049       |                               |
| Quarter ending March 2018           | 4,073       | →                             |
| Quarter ending June 2018            | 4,060       | →                             |
| Quarter ending September 2018       | 4,051       | →                             |
| Quarter ending December 2018        | 4,055       | →                             |
| <b>Variance since December 2017</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 183                               | 486   |
| May       | 1,133                             | 1,377 |
| June      | 1,815                             | 2,043 |
| July      | 3,019                             | 3,185 |
| August    | 3,969                             | 4,094 |
| September | 4,943                             | 4,934 |
| October   | 5,812                             | 5,868 |
| November  | 6,748                             | 6,745 |
| December  | 7,616                             | 7,482 |
| January   | 8,346                             |       |
| February  | 9,357                             |       |
| March     | 10,132                            |       |
| April     | 10,476                            |       |
| May       | 10,482                            |       |
| June      | 10,482                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,372       | 6.6%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 374      | 3,372       | 11.1%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 953      | 1,372       | 69.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,965    | 3,372       | 58.3%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 172      | 4,511       | 3.8%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 4,511       | 0.4%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 63       | 4,511       | 1.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

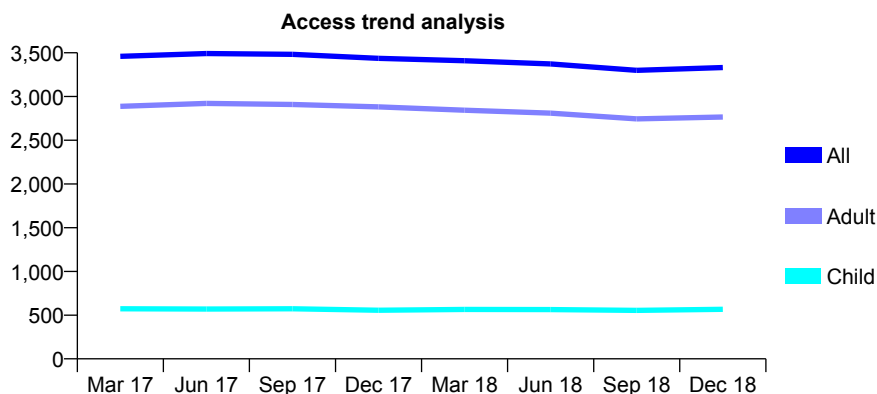
## Q59 - Vital Signs At a Glance Contract Report for 181293/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | JDRM Dental Care Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/07/2015           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,832       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £226,857.96 |

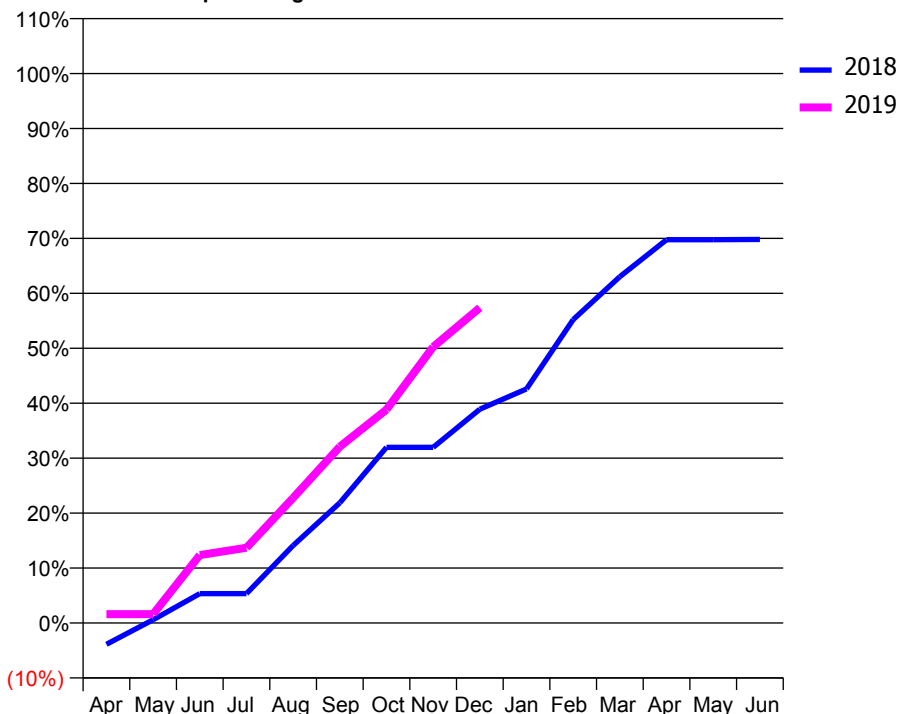
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,437         |                               |
| Quarter ending March 2018           | 3,409         | →                             |
| Quarter ending June 2018            | 3,373         | ↓                             |
| Quarter ending September 2018       | 3,299         | ↓                             |
| Quarter ending December 2018        | 3,332         | →                             |
| <b>Variance since December 2017</b> | <b>(3.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -382                              | 158   |
| May       | 58                                | 158   |
| June      | 526                               | 1,216 |
| July      | 526                               | 1,348 |
| August    | 1,388                             | 2,238 |
| September | 2,151                             | 3,154 |
| October   | 3,144                             | 3,819 |
| November  | 3,144                             | 4,940 |
| December  | 3,825                             | 5,642 |
| January   | 4,188                             |       |
| February  | 5,428                             |       |
| March     | 6,198                             |       |
| April     | 6,858                             |       |
| May       | 6,858                             |       |
| June      | 6,862                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 714         | 4.6%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 292      | 2,852       | 10.2%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 464      | 714         | 65.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,567    | 2,852       | 54.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 116      | 2,790       | 4.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 2,790       | 1.4%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 2,790       | 0.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

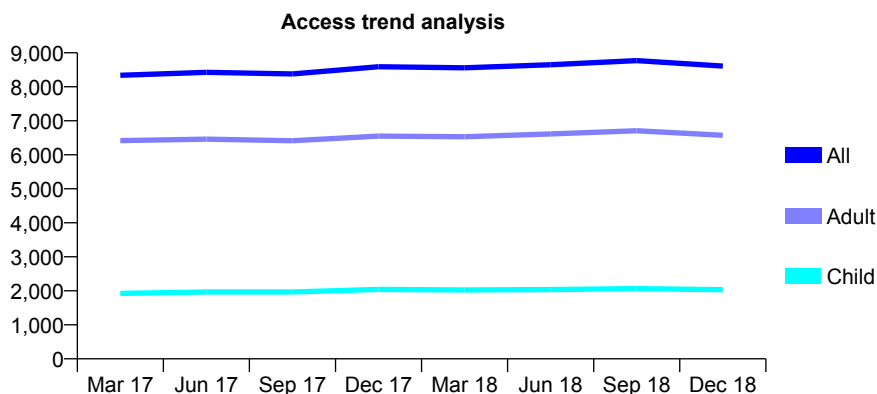
## Q59 - Vital Signs At a Glance Contract Report for 183865/0002 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | H Amin & A Patel |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/10/2013       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,643      |
| Carry forward general activity (UDA)        | -242        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £429,992.42 |

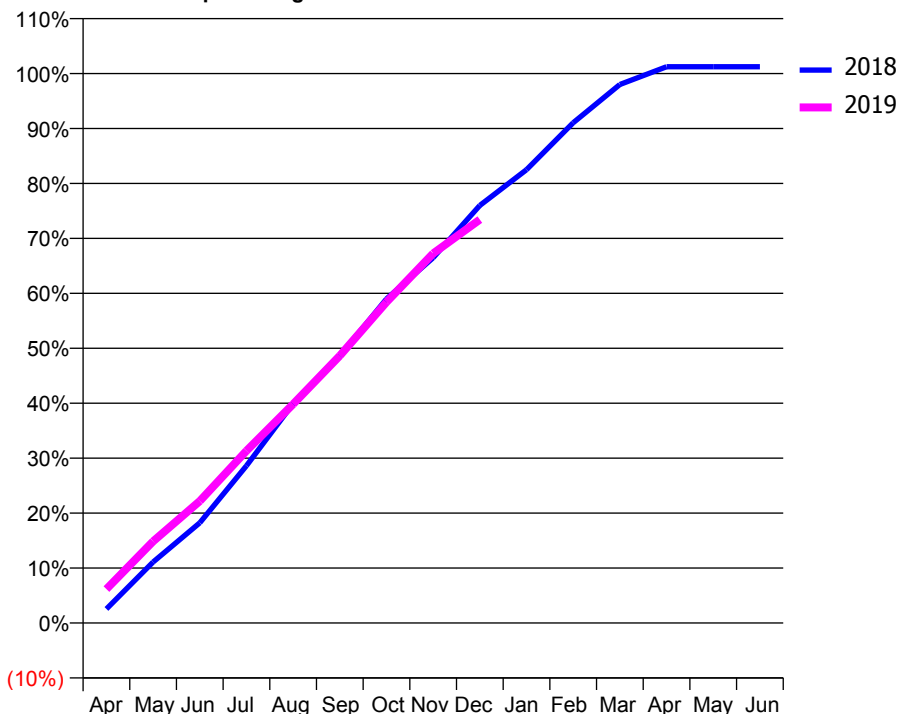
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,592       |                               |
| Quarter ending March 2018           | 8,557       | →                             |
| Quarter ending June 2018            | 8,650       | →                             |
| Quarter ending September 2018       | 8,772       | →                             |
| Quarter ending December 2018        | 8,609       | ↓                             |
| <b>Variance since December 2017</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 503                               | 1,213  |
| May       | 2,180                             | 2,920  |
| June      | 3,582                             | 4,357  |
| July      | 5,621                             | 6,158  |
| August    | 7,845                             | 7,827  |
| September | 9,552                             | 9,553  |
| October   | 11,584                            | 11,472 |
| November  | 13,057                            | 13,209 |
| December  | 14,925                            | 14,422 |
| January   | 16,204                            |        |
| February  | 17,882                            |        |
| March     | 19,252                            |        |
| April     | 19,882                            |        |
| May       | 19,885                            |        |
| June      | 19,885                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 150      | 2,362       | 6.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 642      | 6,808       | 9.4%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,661    | 2,362       | 70.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,224    | 6,808       | 62.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 405      | 8,161       | 5.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 59       | 8,161       | 0.7%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 8,161       | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

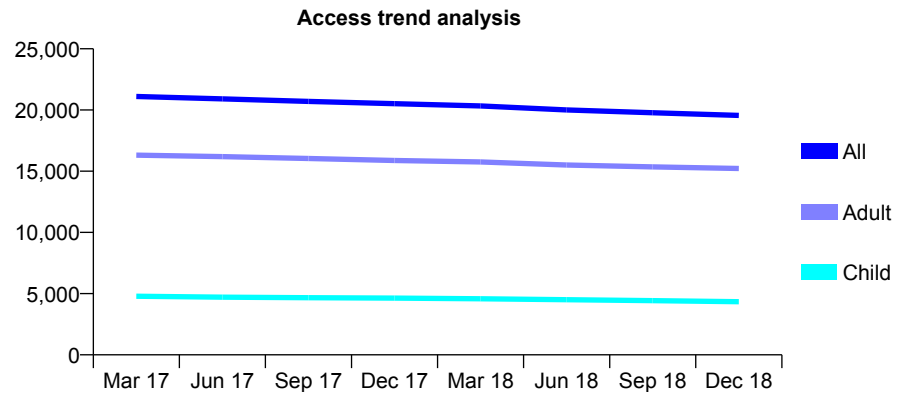
## Q59 - Vital Signs At a Glance Contract Report for 187208/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Mr N Maxey & Mr W Welch |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 63,070        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 705           |
| Carry forward orthodontic activity (UOA)    | 1             |
| Baseline contract value                     | £1,575,174.98 |

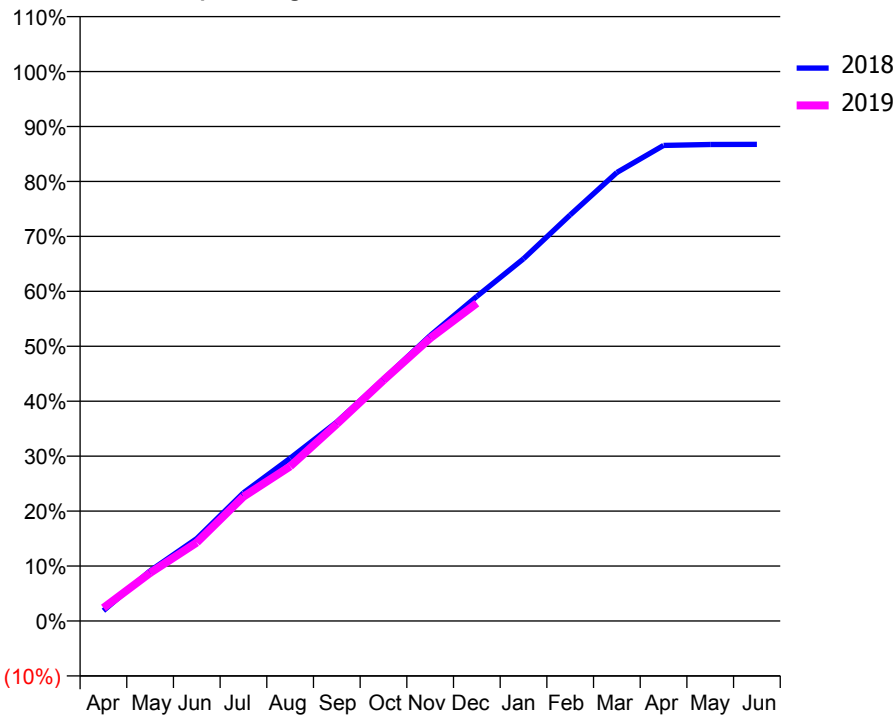
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 20,513        |                               |
| Quarter ending March 2018           | 20,332        | →                             |
| Quarter ending June 2018            | 20,010        | ↓                             |
| Quarter ending September 2018       | 19,775        | ↓                             |
| Quarter ending December 2018        | 19,562        | ↓                             |
| <b>Variance since December 2017</b> | <b>(4.6%)</b> | ↓                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,179                             | 1,509  |
| May       | 5,766                             | 5,523  |
| June      | 9,459                             | 9,014  |
| July      | 14,720                            | 14,265 |
| August    | 18,673                            | 17,747 |
| September | 22,848                            | 22,616 |
| October   | 27,747                            | 27,627 |
| November  | 32,758                            | 32,448 |
| December  | 37,266                            | 36,487 |
| January   | 41,579                            |        |
| February  | 46,612                            |        |
| March     | 51,485                            |        |
| April     | 54,592                            |        |
| May       | 54,693                            |        |
| June      | 54,702                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 288      | 5,033       | 5.7%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,975    | 16,876      | 11.7%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,156    | 5,033       | 62.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9,379    | 16,876      | 55.6%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,239    | 20,358      | 6.1%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 150      | 20,358      | 0.7%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 170      | 20,358      | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 14          | 100.0%   | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 14          | 100.0%   | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

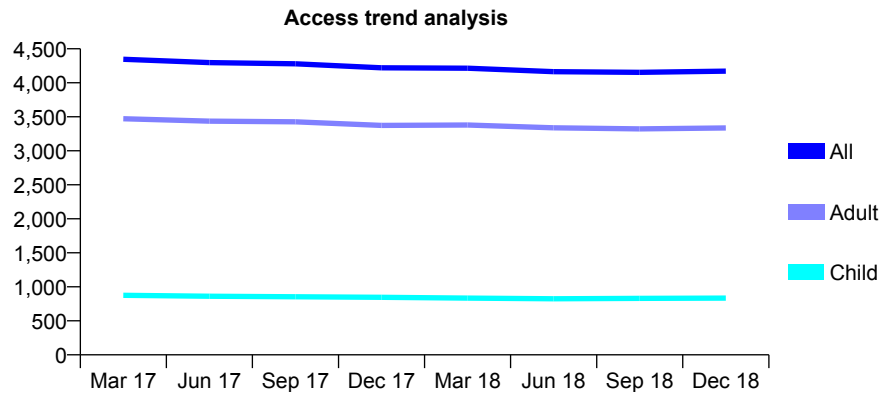
## Q59 - Vital Signs At a Glance Contract Report for 187208/0002 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Mr N Maxey & Mr W Welch |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

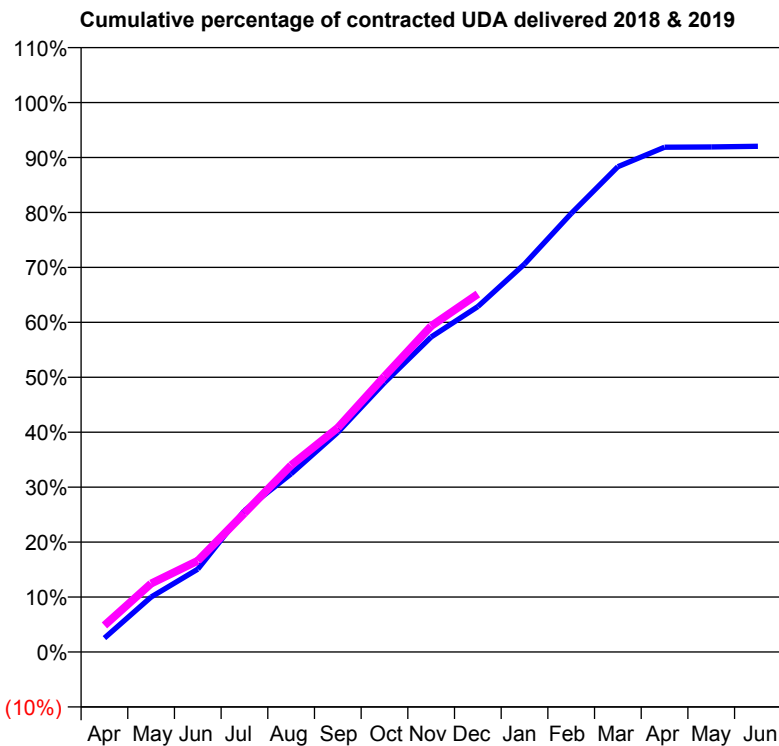
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,165      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £275,758.23 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,220         |                               |
| Quarter ending March 2018           | 4,215         | →                             |
| Quarter ending June 2018            | 4,163         | ↓                             |
| Quarter ending September 2018       | 4,153         | →                             |
| Quarter ending December 2018        | 4,171         | →                             |
| <b>Variance since December 2017</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 308                               | 589   |
| May       | 1,217                             | 1,515 |
| June      | 1,835                             | 2,020 |
| July      | 3,132                             | 3,074 |
| August    | 3,945                             | 4,135 |
| September | 4,864                             | 4,963 |
| October   | 5,963                             | 6,105 |
| November  | 6,973                             | 7,218 |
| December  | 7,648                             | 7,926 |
| January   | 8,588                             |       |
| February  | 9,709                             |       |
| March     | 10,743                            |       |
| April     | 11,176                            |       |
| May       | 11,182                            |       |
| June      | 11,195                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 917         | 3.7%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 333      | 3,515       | 9.5%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 574      | 917         | 62.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,114    | 3,515       | 60.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 229      | 4,190       | 5.5%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 4,190       | 0.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 4,190       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

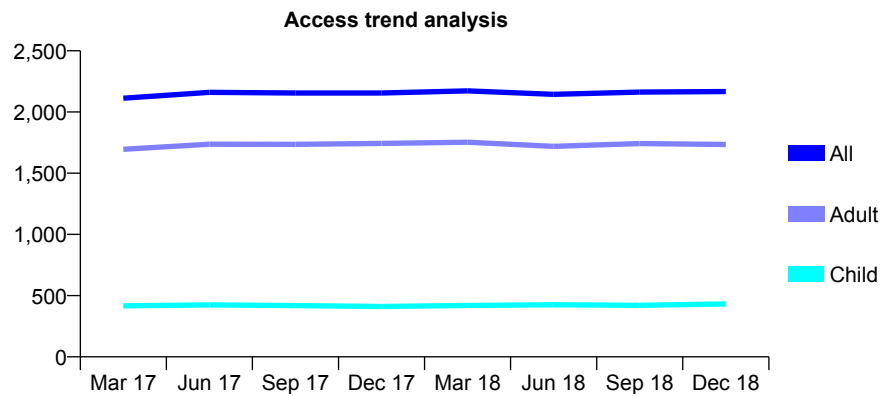
## Q59 - Vital Signs At a Glance Contract Report for 187313/0002 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | J Ahmad, M Hallen, A Persson & A Alfreds |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/04/2010                               |
| Contract end date    |  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,152       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £189,441.23 |

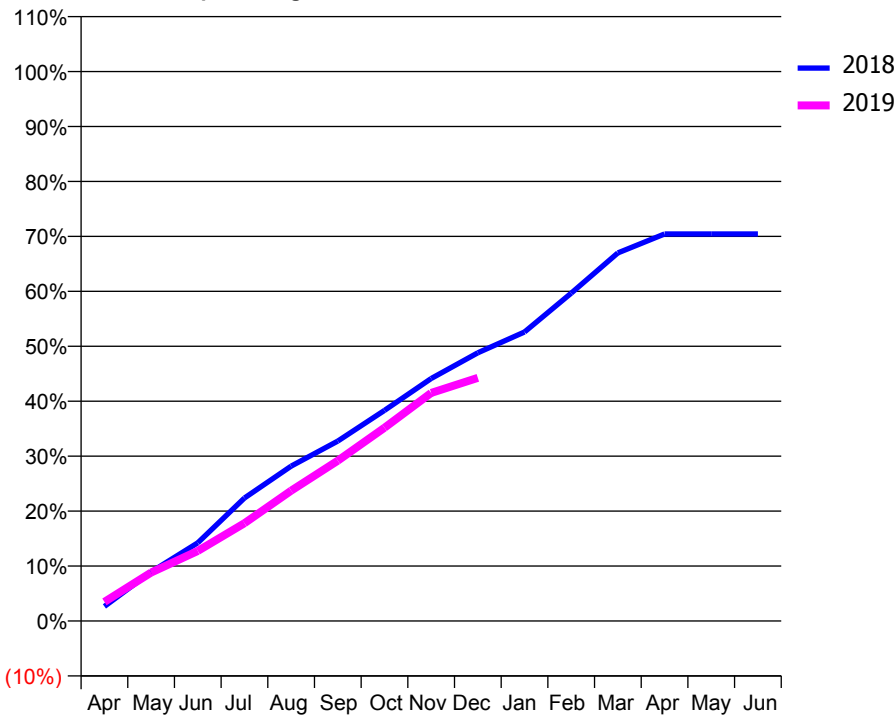
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,155       |                               |
| Quarter ending March 2018           | 2,173       | →                             |
| Quarter ending June 2018            | 2,144       | ↓                             |
| Quarter ending September 2018       | 2,163       | →                             |
| Quarter ending December 2018        | 2,167       | →                             |
| <b>Variance since December 2017</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 243                               | 319   |
| May       | 819                               | 806   |
| June      | 1,303                             | 1,166 |
| July      | 2,048                             | 1,630 |
| August    | 2,579                             | 2,171 |
| September | 2,998                             | 2,671 |
| October   | 3,508                             | 3,219 |
| November  | 4,038                             | 3,799 |
| December  | 4,468                             | 4,049 |
| January   | 4,813                             |       |
| February  | 5,461                             |       |
| March     | 6,131                             |       |
| April     | 6,446                             |       |
| May       | 6,446                             |       |
| June      | 6,446                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 435         | 4.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 221      | 1,772       | 12.5%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 298      | 435         | 68.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,153    | 1,772       | 65.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 205      | 2,080       | 9.9%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,080       | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 2,080       | 0.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

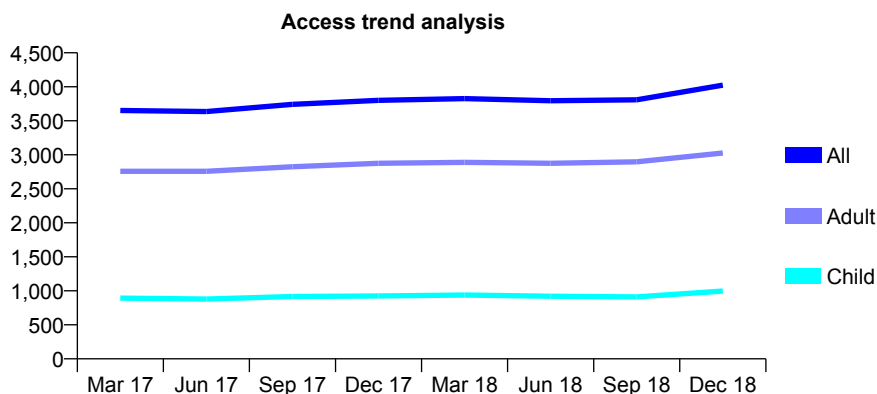
## Q59 - Vital Signs At a Glance Contract Report for 188107/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | Mr I Razaq   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 15/08/2006   |
| Contract end date    |              |

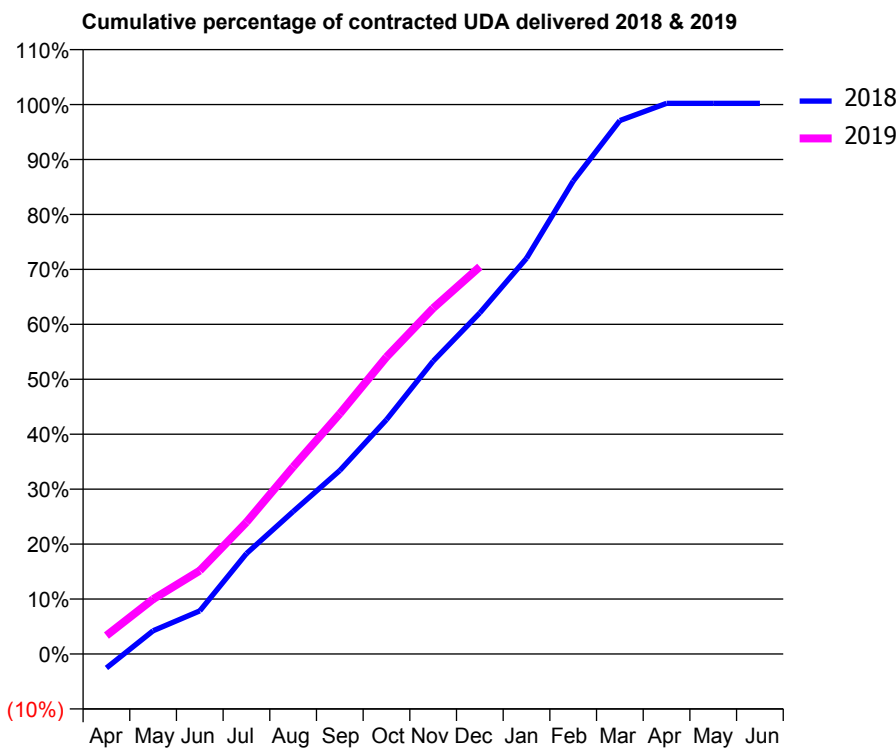
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,300      |
| Carry forward general activity (UDA)        | 74          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £353,396.88 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,801       |                               |
| Quarter ending March 2018           | 3,827       | →                             |
| Quarter ending June 2018            | 3,796       | →                             |
| Quarter ending September 2018       | 3,809       | →                             |
| Quarter ending December 2018        | 4,024       | ↑                             |
| <b>Variance since December 2017</b> | <b>5.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -316                              | 446   |
| May       | 521                               | 1,329 |
| June      | 966                               | 2,020 |
| July      | 2,249                             | 3,191 |
| August    | 3,189                             | 4,529 |
| September | 4,108                             | 5,818 |
| October   | 5,244                             | 7,189 |
| November  | 6,557                             | 8,369 |
| December  | 7,636                             | 9,376 |
| January   | 8,857                             |       |
| February  | 10,586                            |       |
| March     | 11,942                            |       |
| April     | 12,326                            |       |
| May       | 12,326                            |       |
| June      | 12,326                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 1,101       | 6.2%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 381      | 3,178       | 12.0%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 740      | 1,101       | 67.2%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,974    | 3,178       | 62.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 305      | 4,126       | 7.4%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 4,126       | 0.7%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 4,126       | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 14          | 92.9%    | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 14          | 100.0%   | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

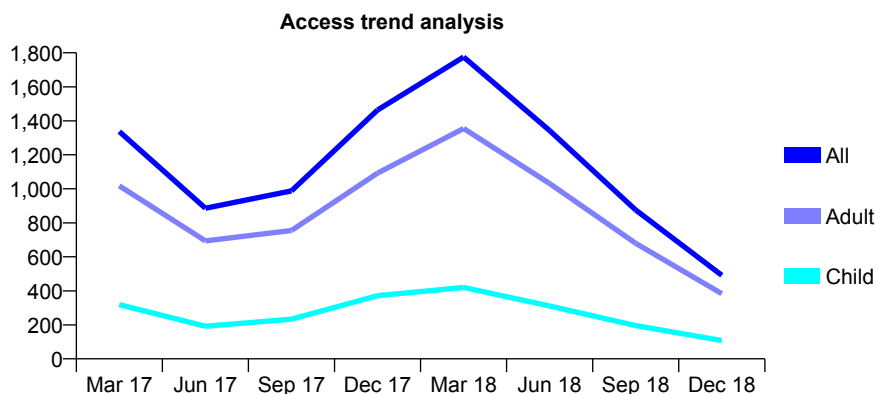
## Q59 - Vital Signs At a Glance Contract Report for 188867/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Mr Moroney& Ms N Whitley |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/10/2013               |
| Contract end date    | 31/05/2018               |

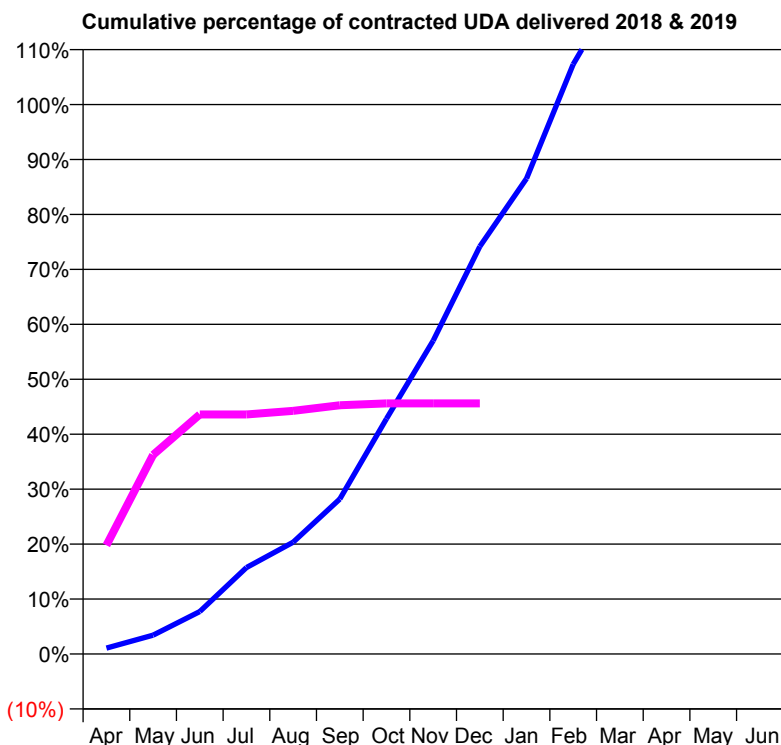
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 596        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,002.04 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 1,463          |                               |
| Quarter ending March 2018           | 1,775          | ↑                             |
| Quarter ending June 2018            | 1,342          | ↓                             |
| Quarter ending September 2018       | 876            | ↓                             |
| Quarter ending December 2018        | 491            | ↓                             |
| <b>Variance since December 2017</b> | <b>(66.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 39                                | 118  |
| May       | 123                               | 216  |
| June      | 276                               | 260  |
| July      | 563                               | 260  |
| August    | 728                               | 264  |
| September | 1,009                             | 270  |
| October   | 1,532                             | 272  |
| November  | 2,040                             | 272  |
| December  | 2,654                             | 272  |
| January   | 3,096                             |      |
| February  | 3,840                             |      |
| March     | 4,356                             |      |
| April     | 4,481                             |      |
| May       | 4,481                             |      |
| June      | 4,482                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 12          | 0.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 87          | 9.2%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2        | 12          | 16.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 17       | 87          | 19.5%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 63          | 6.3%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 63          | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 63          | 3.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



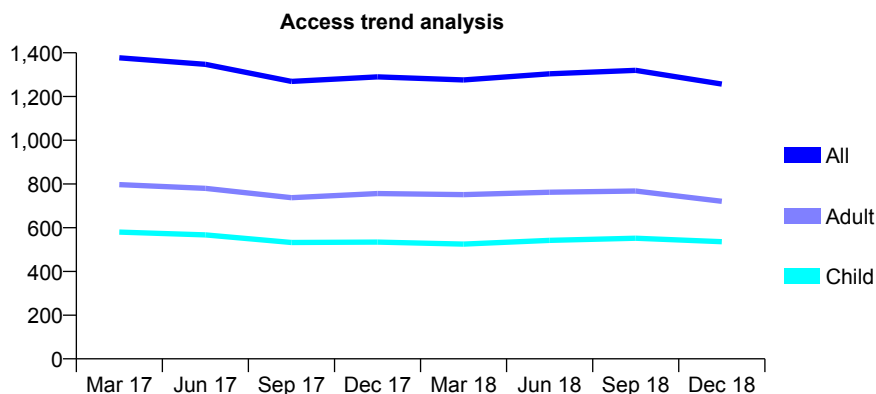
## Q59 - Vital Signs At a Glance Contract Report for 189820/0001 - December 2018

|                      |                                      |
|----------------------|--------------------------------------|
| Name or company name | J & P Pallipatt T/A Aesthetic Smiles |
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/12/2010                           |
| Contract end date    |                                      |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 3,000       |
| Carry forward general activity (UDA)        | -7          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £147,076.97 |

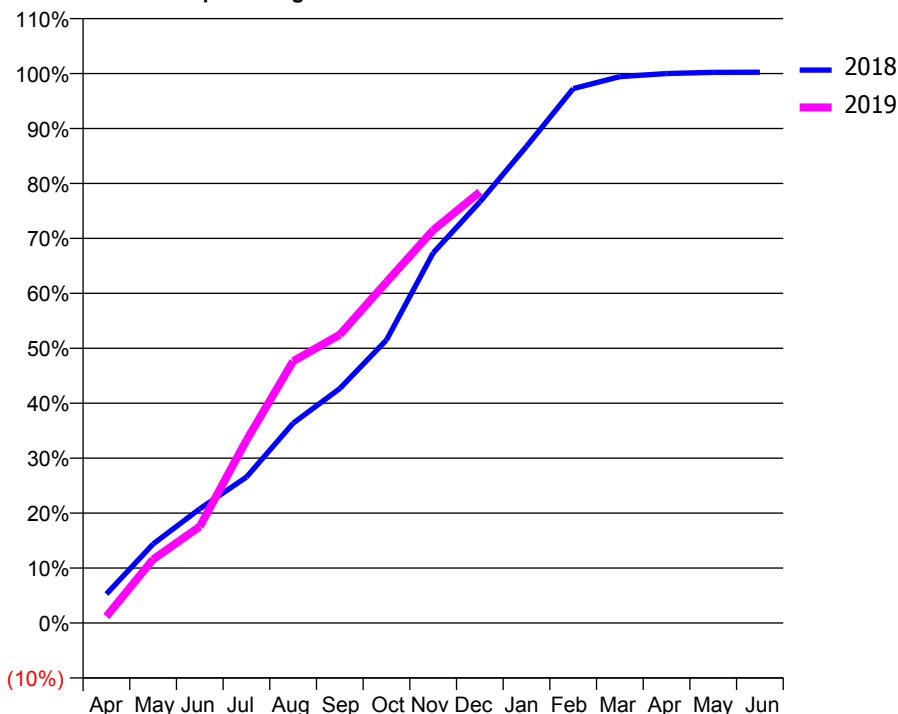
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,290         |                               |
| Quarter ending March 2018           | 1,276         | ↓                             |
| Quarter ending June 2018            | 1,304         | ↑                             |
| Quarter ending September 2018       | 1,320         | →                             |
| Quarter ending December 2018        | 1,257         | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 158   | 36    |
| May                               | 432   | 347   |
| June                              | 624   | 527   |
| July                              | 797   | 998   |
| August                            | 1,091 | 1,430 |
| September                         | 1,280 | 1,574 |
| October                           | 1,545 | 1,861 |
| November                          | 2,021 | 2,145 |
| December                          | 2,299 | 2,353 |
| January                           | 2,602 |       |
| February                          | 2,917 |       |
| March                             | 2,983 |       |
| April                             | 3,000 |       |
| May                               | 3,006 |       |
| June                              | 3,007 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 517         | 11.6%    | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 137      | 708         | 19.4%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 233      | 517         | 45.1%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 318      | 708         | 44.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 131      | 1,207       | 10.9%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,207       | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,207       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

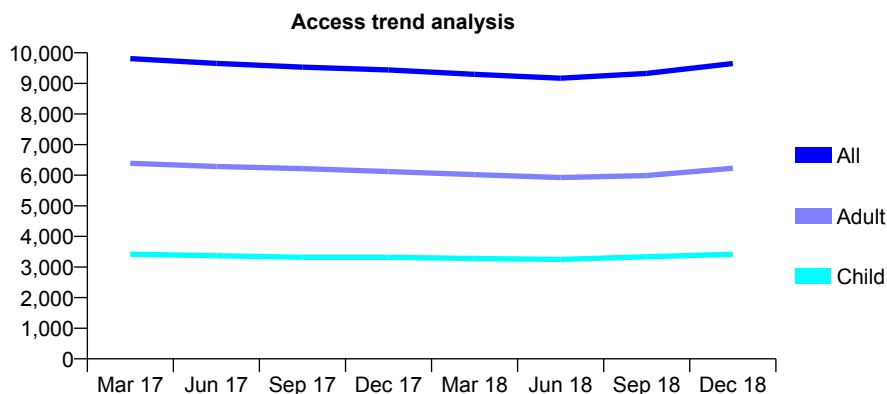
## Q59 - Vital Signs At a Glance Contract Report for 189960/0001 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Mr Z Kapadia & Mr N F Kapadia |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2014                    |
| Contract end date    |                               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,121      |
| Carry forward general activity (UDA)        | 312         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £585,788.91 |

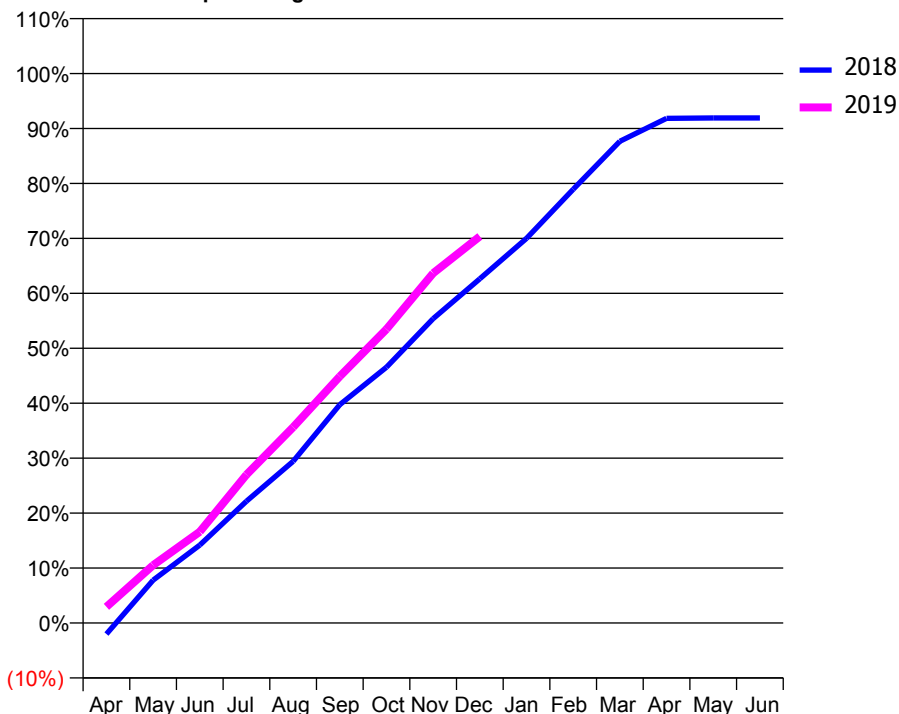
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 9,438       |                               |
| Quarter ending March 2018           | 9,296       | ↓                             |
| Quarter ending June 2018            | 9,170       | ↓                             |
| Quarter ending September 2018       | 9,326       | →                             |
| Quarter ending December 2018        | 9,649       | ↑                             |
| <b>Variance since December 2017</b> | <b>2.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | -467   | 683    |
| May       | 1,803  | 2,434  |
| June      | 3,279  | 3,840  |
| July      | 5,123  | 6,244  |
| August    | 6,804  | 8,238  |
| September | 9,189  | 10,376 |
| October   | 10,766 | 12,363 |
| November  | 12,804 | 14,719 |
| December  | 14,482 | 16,268 |
| January   | 16,182 |        |
| February  | 18,251 |        |
| March     | 20,267 |        |
| April     | 21,235 |        |
| May       | 21,253 |        |
| June      | 21,253 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 340      | 4,791       | 7.1%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 884      | 7,237       | 12.2%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,361    | 4,791       | 70.2%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,336    | 7,237       | 59.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 591      | 10,761      | 5.5%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 61       | 10,761      | 0.6%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 10,761      | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

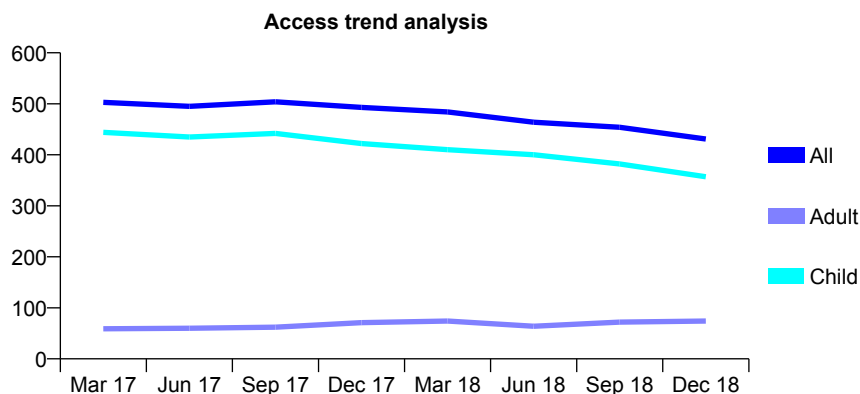
## Q59 - Vital Signs At a Glance Contract Report for 191248/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Mr K Makwana & Mr P Patel |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/02/2012                |
| Contract end date    |                           |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £46,977.37 |

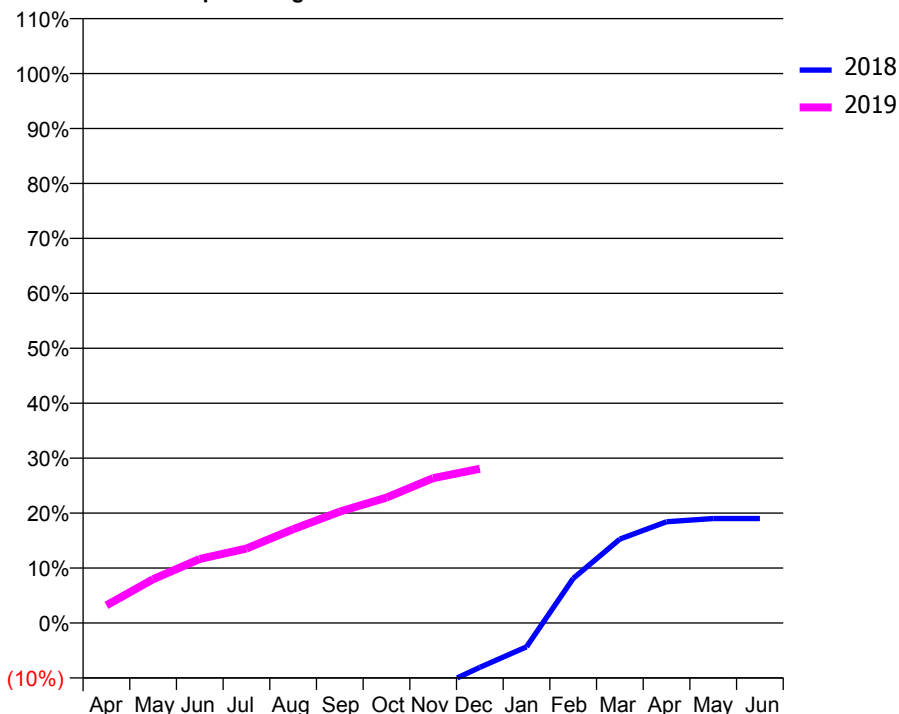
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 493            |                               |
| Quarter ending March 2018           | 484            | ↓                             |
| Quarter ending June 2018            | 464            | ↓                             |
| Quarter ending September 2018       | 454            | ↓                             |
| Quarter ending December 2018        | 431            | ↓                             |
| <b>Variance since December 2017</b> | <b>(12.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -573                              | 64   |
| May       | -495                              | 159  |
| June      | -469                              | 233  |
| July      | -326                              | 271  |
| August    | -261                              | 341  |
| September | -185                              | 405  |
| October   | -174                              | 457  |
| November  | -121                              | 527  |
| December  | -81                               | 561  |
| January   | -44                               |      |
| February  | 81                                |      |
| March     | 153                               |      |
| April     | 184                               |      |
| May       | 190                               |      |
| June      | 190                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 491         | 5.7%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 352      | 491         | 71.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 463         | 2.6%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 463         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 463         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

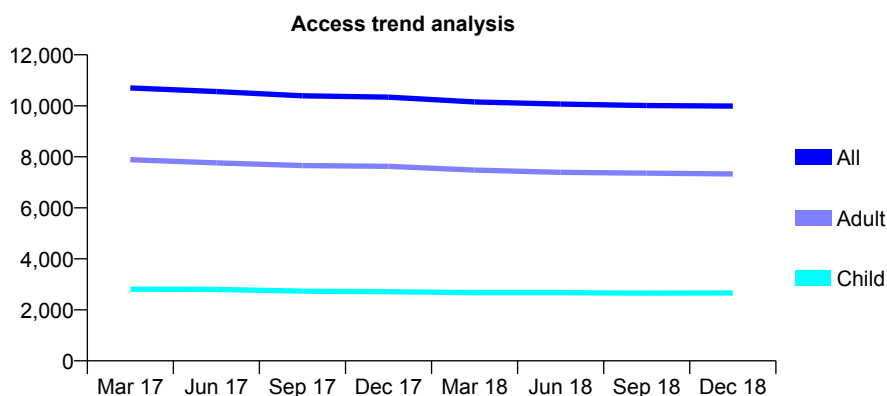
## Q59 - Vital Signs At a Glance Contract Report for 191310/0001 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | East Midlands Community Dental Ass. Ltd. |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 15/11/2006                               |
| Contract end date    |  |

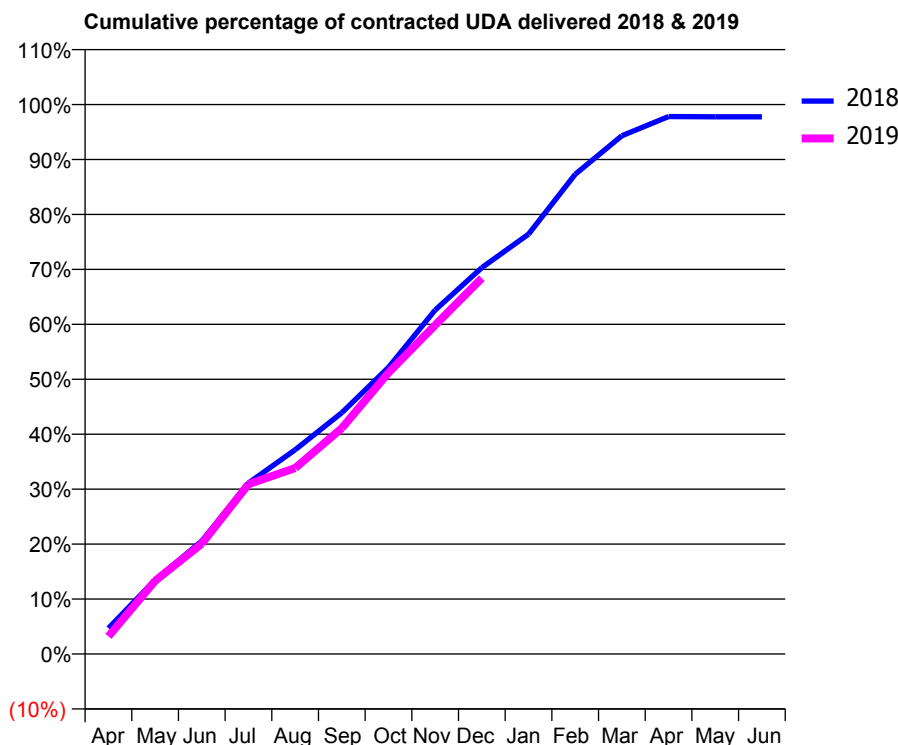
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,504      |
| Carry forward general activity (UDA)        | 640         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £646,145.64 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 10,339        |                               |
| Quarter ending March 2018           | 10,153        | ↓                             |
| Quarter ending June 2018            | 10,068        | →                             |
| Quarter ending September 2018       | 10,013        | →                             |
| Quarter ending December 2018        | 9,989         | →                             |
| <b>Variance since December 2017</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,341                             | 919    |
| May       | 3,845                             | 3,797  |
| June      | 5,859                             | 5,727  |
| July      | 8,874                             | 8,811  |
| August    | 10,593                            | 9,645  |
| September | 12,513                            | 11,715 |
| October   | 14,871                            | 14,592 |
| November  | 17,841                            | 17,058 |
| December  | 20,044                            | 19,495 |
| January   | 21,782                            |        |
| February  | 24,886                            |        |
| March     | 26,886                            |        |
| April     | 27,882                            |        |
| May       | 27,864                            |        |
| June      | 27,864                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 168      | 3,324       | 5.1%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 787      | 8,614       | 9.1%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,414    | 3,324       | 72.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,821    | 8,614       | 67.6%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 760      | 11,417      | 6.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 11,417      | 0.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 11,417      | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

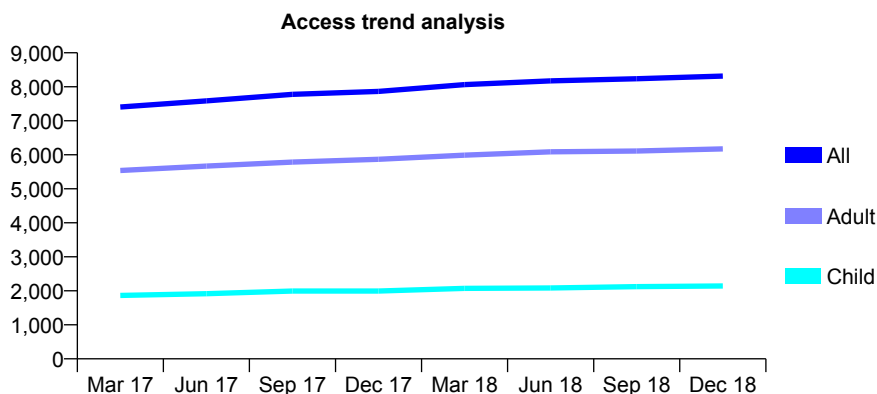
## Q59 - Vital Signs At a Glance Contract Report for 191310/0004 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | Apex Dental Ltd |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 04/04/2008      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,000      |
| Carry forward general activity (UDA)        | -28         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £476,044.89 |

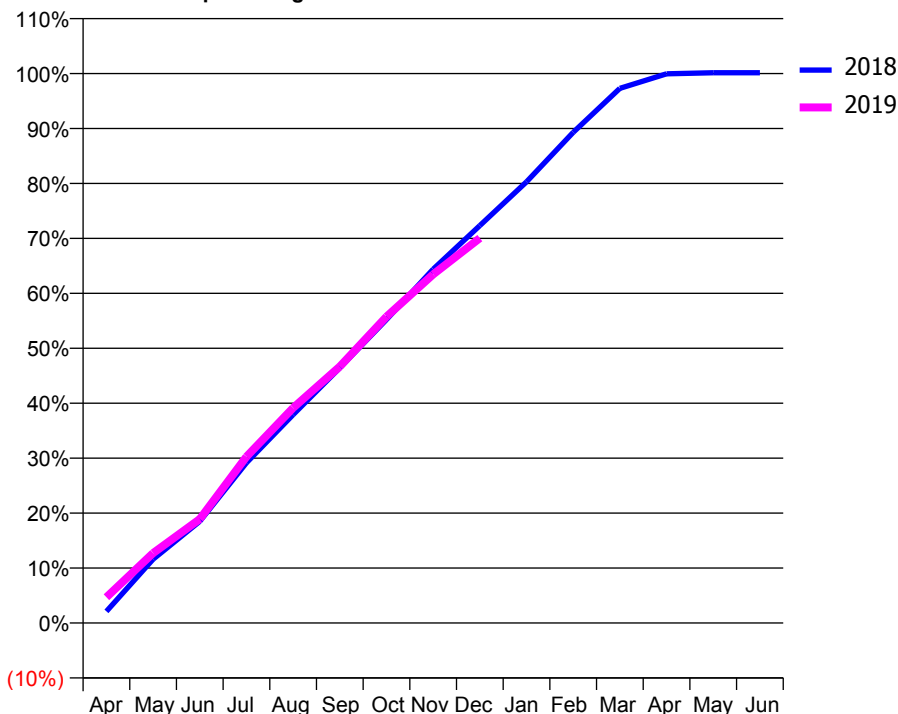
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,865       |                               |
| Quarter ending March 2018           | 8,065       | ↑                             |
| Quarter ending June 2018            | 8,173       | →                             |
| Quarter ending September 2018       | 8,236       | →                             |
| Quarter ending December 2018        | 8,316       | →                             |
| <b>Variance since December 2017</b> | <b>5.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 445                               | 986    |
| May       | 2,438                             | 2,672  |
| June      | 3,886                             | 3,973  |
| July      | 6,121                             | 6,359  |
| August    | 7,965                             | 8,225  |
| September | 9,753                             | 9,800  |
| October   | 11,597                            | 11,707 |
| November  | 13,525                            | 13,322 |
| December  | 15,187                            | 14,711 |
| January   | 16,859                            |        |
| February  | 18,753                            |        |
| March     | 20,432                            |        |
| April     | 20,988                            |        |
| May       | 21,031                            |        |
| June      | 21,028                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 1,653       | 4.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 489      | 4,329       | 11.3%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 670      | 1,653       | 40.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,226    | 4,329       | 28.3%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 497      | 5,784       | 8.6%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 5,784       | 0.3%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 52       | 5,784       | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

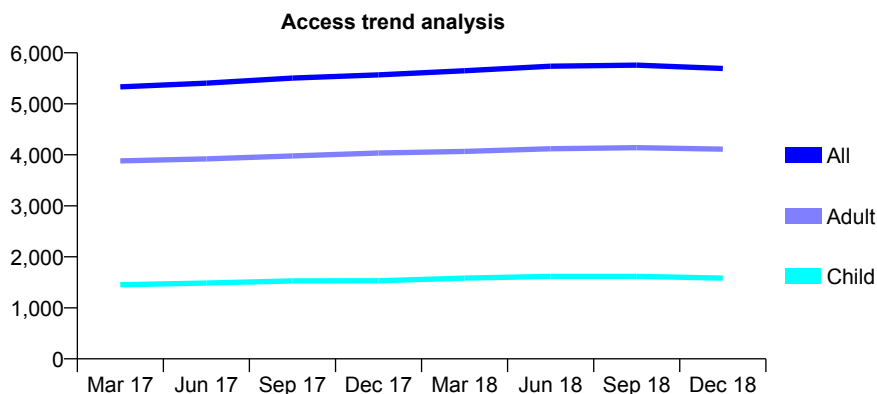
## Q59 - Vital Signs At a Glance Contract Report for 191779/0001 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Dr H Moti & Dr J Shah |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/05/2008            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,711      |
| Carry forward general activity (UDA)        | -161        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £327,995.80 |

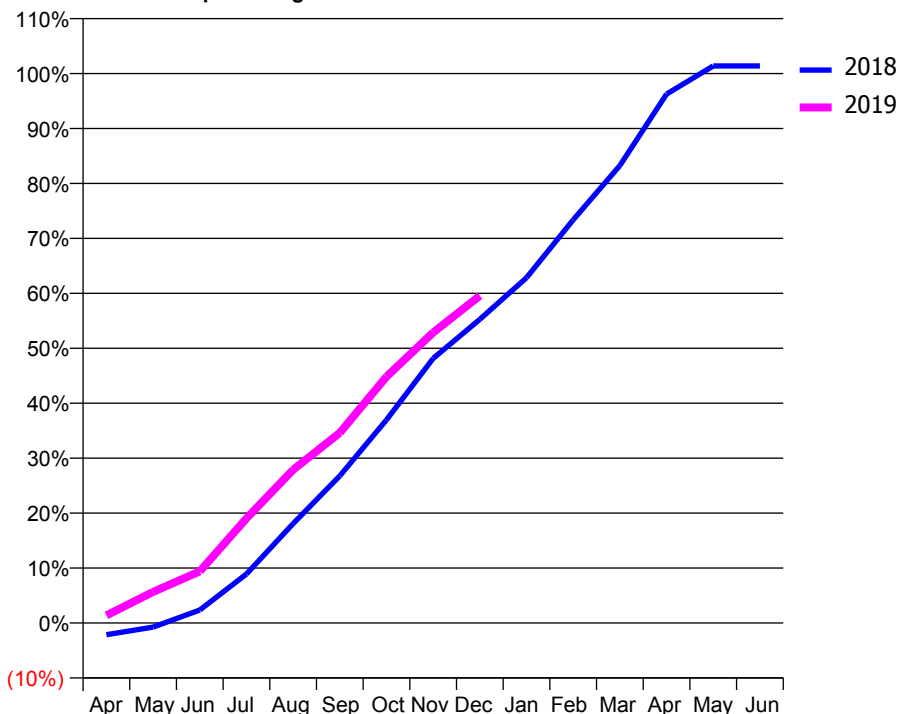
### ACCESS\*

| Patients seen in 24 months          | Total | Change since previous quarter |
|-------------------------------------|-------|-------------------------------|
| Quarter ending December 2017        | 5,567 |                               |
| Quarter ending March 2018           | 5,648 | →                             |
| Quarter ending June 2018            | 5,738 | →                             |
| Quarter ending September 2018       | 5,758 | →                             |
| Quarter ending December 2018        | 5,693 | ↓                             |
| <b>Variance since December 2017</b> | 2.3%  | ↑                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -251                              | 162   |
| May       | -91                               | 664   |
| June      | 276                               | 1,101 |
| July      | 1,045                             | 2,231 |
| August    | 2,118                             | 3,268 |
| September | 3,136                             | 4,055 |
| October   | 4,331                             | 5,250 |
| November  | 5,641                             | 6,191 |
| December  | 6,473                             | 6,976 |
| January   | 7,359                             |       |
| February  | 8,591                             |       |
| March     | 9,750                             |       |
| April     | 11,274                            |       |
| May       | 11,872                            |       |
| June      | 11,872                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 115      | 1,799       | 6.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 452      | 4,000       | 11.3%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,160    | 1,799       | 64.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,161    | 4,000       | 54.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 302      | 3,880       | 7.8%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 3,880       | 0.3%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 3,880       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

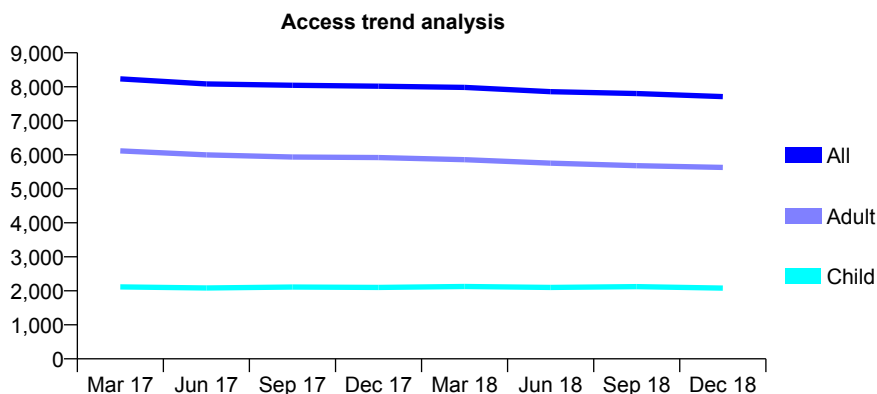
## Q59 - Vital Signs At a Glance Contract Report for 193461/0001 - December 2018

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Forest House Dental Surgery Limited |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/10/2007                          |
| Contract end date    |                                     |

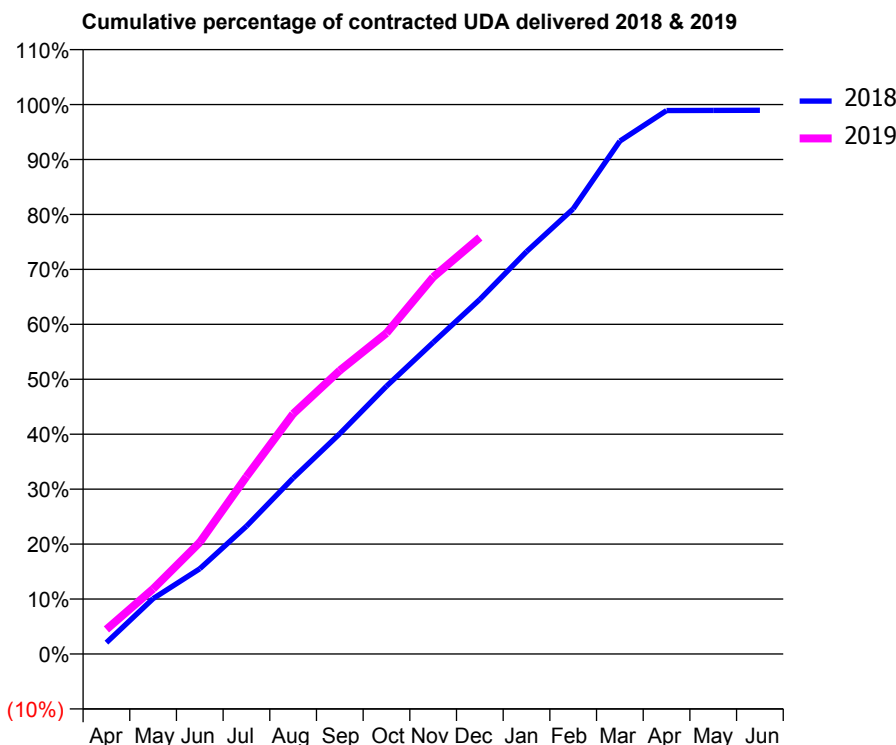
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,341      |
| Carry forward general activity (UDA)        | 244         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £551,037.27 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 8,019         |                               |
| Quarter ending March 2018           | 7,982         | →                             |
| Quarter ending June 2018            | 7,857         | ↓                             |
| Quarter ending September 2018       | 7,803         | →                             |
| Quarter ending December 2018        | 7,711         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 483                               | 1,047  |
| May       | 2,355                             | 2,766  |
| June      | 3,623                             | 4,745  |
| July      | 5,432                             | 7,535  |
| August    | 7,473                             | 10,202 |
| September | 9,362                             | 12,046 |
| October   | 11,378                            | 13,632 |
| November  | 13,234                            | 16,009 |
| December  | 15,066                            | 17,690 |
| January   | 17,091                            |        |
| February  | 18,911                            |        |
| March     | 21,787                            |        |
| April     | 23,087                            |        |
| May       | 23,090                            |        |
| June      | 23,097                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 350      | 2,510       | 13.9%    | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,105    | 6,420       | 17.2%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,441    | 2,510       | 57.4%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,594    | 6,420       | 56.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 602      | 8,369       | 7.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 122      | 8,369       | 1.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 90       | 8,369       | 1.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 10          | 80.0%    | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

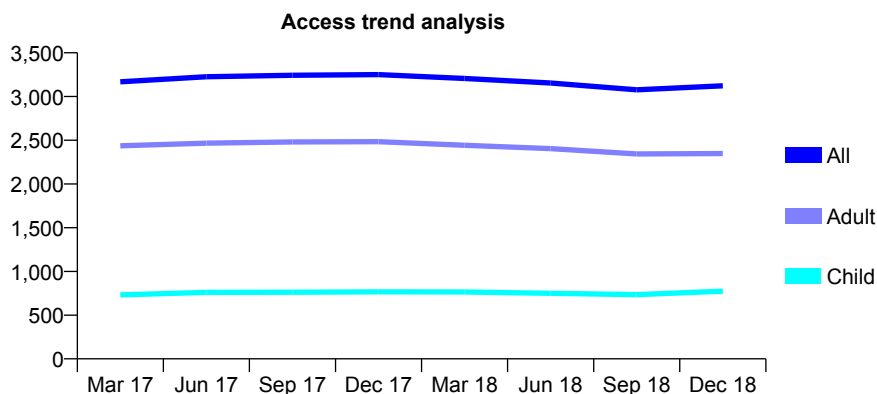
## Q59 - Vital Signs At a Glance Contract Report for 193887/0001 - December 2018

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Whetstone Dental Surgery Limited |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/11/2007                       |
| Contract end date    |                                  |

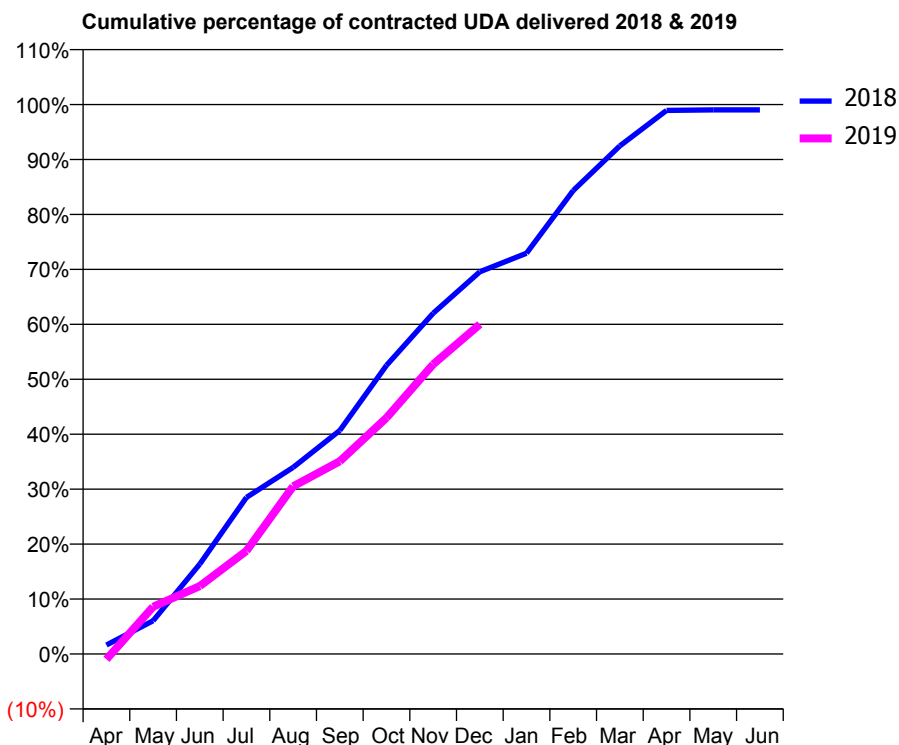
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,270      |
| Carry forward general activity (UDA)        | 110         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £327,154.90 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,250         |                               |
| Quarter ending March 2018           | 3,207         | ↓                             |
| Quarter ending June 2018            | 3,154         | ↓                             |
| Quarter ending September 2018       | 3,077         | ↓                             |
| Quarter ending December 2018        | 3,122         | →                             |
| <b>Variance since December 2017</b> | <b>(3.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 185                               | -110  |
| May       | 681                               | 969   |
| June      | 1,845                             | 1,394 |
| July      | 3,212                             | 2,116 |
| August    | 3,827                             | 3,439 |
| September | 4,586                             | 3,955 |
| October   | 5,921                             | 4,845 |
| November  | 6,990                             | 5,943 |
| December  | 7,839                             | 6,761 |
| January   | 8,219                             |       |
| February  | 9,505                             |       |
| March     | 10,421                            |       |
| April     | 11,150                            |       |
| May       | 11,160                            |       |
| June      | 11,160                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 1,087       | 6.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 115      | 2,410       | 4.8%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 735      | 1,087       | 67.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,617    | 2,410       | 67.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 70       | 3,199       | 2.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 3,199       | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 3,199       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



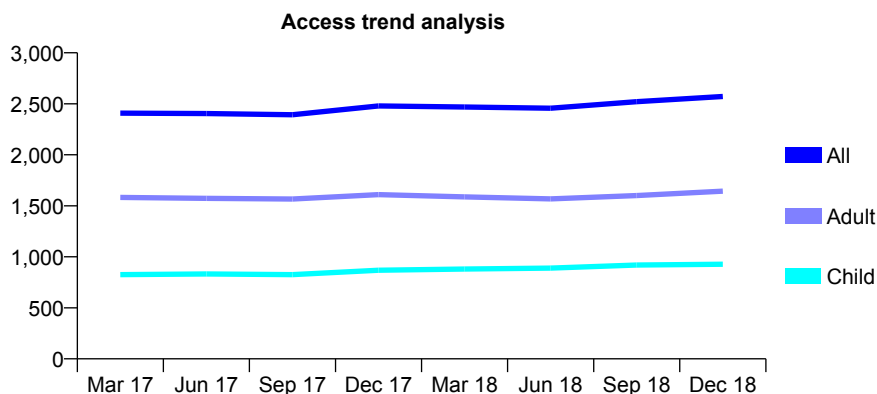
## Q59 - Vital Signs At a Glance Contract Report for 194247/0001 - December 2018

|                      |                    |
|----------------------|--------------------|
| Name or company name | V & Y (UK) Limited |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/02/2012         |
| Contract end date    |                    |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,355       |
| Carry forward general activity (UDA)        | 123         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £168,308.85 |

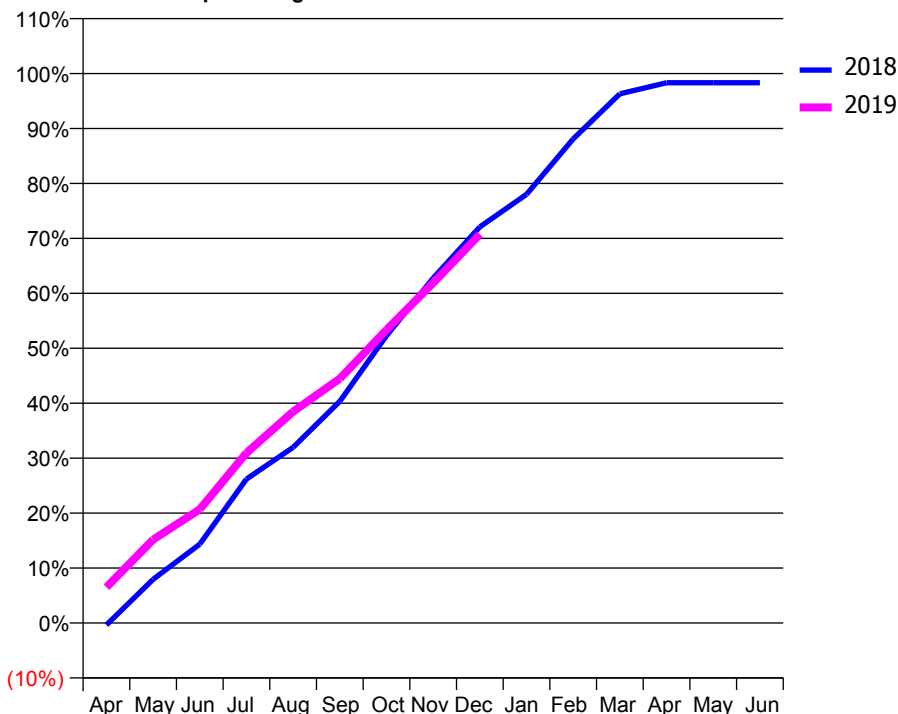
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,479       |                               |
| Quarter ending March 2018           | 2,469       | →                             |
| Quarter ending June 2018            | 2,457       | →                             |
| Quarter ending September 2018       | 2,521       | ↑                             |
| Quarter ending December 2018        | 2,572       | ↑                             |
| <b>Variance since December 2017</b> | <b>3.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -27                               | 478   |
| May       | 585                               | 1,117 |
| June      | 1,055                             | 1,521 |
| July      | 1,927                             | 2,277 |
| August    | 2,352                             | 2,830 |
| September | 2,967                             | 3,271 |
| October   | 3,846                             | 3,925 |
| November  | 4,616                             | 4,553 |
| December  | 5,303                             | 5,203 |
| January   | 5,738                             |       |
| February  | 6,480                             |       |
| March     | 7,083                             |       |
| April     | 7,231                             |       |
| May       | 7,232                             |       |
| June      | 7,232                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 859         | 4.2%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 98       | 1,195       | 8.2%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 419      | 859         | 48.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 495      | 1,195       | 41.4%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 32       | 1,990       | 1.6%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,990       | 0.2%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 1,990       | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

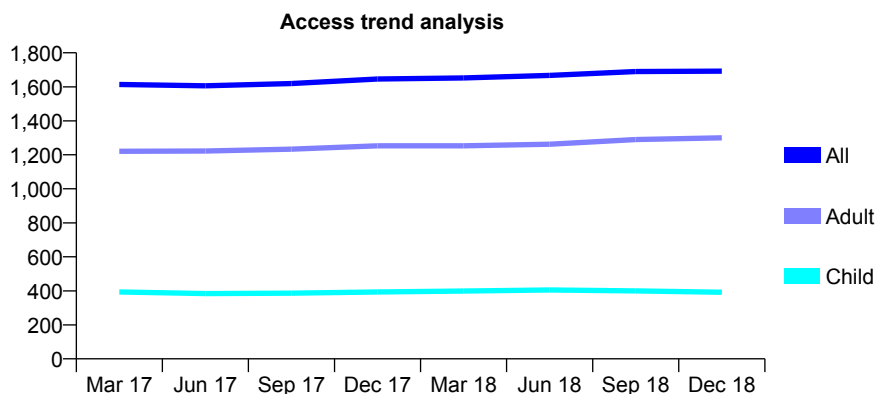
## Q59 - Vital Signs At a Glance Contract Report for 194247/0002 - December 2018

|                      |                    |
|----------------------|--------------------|
| Name or company name | V & Y (UK) Limited |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/02/2012         |
| Contract end date    |                    |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,543       |
| Carry forward general activity (UDA)        | 43          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £200,615.65 |

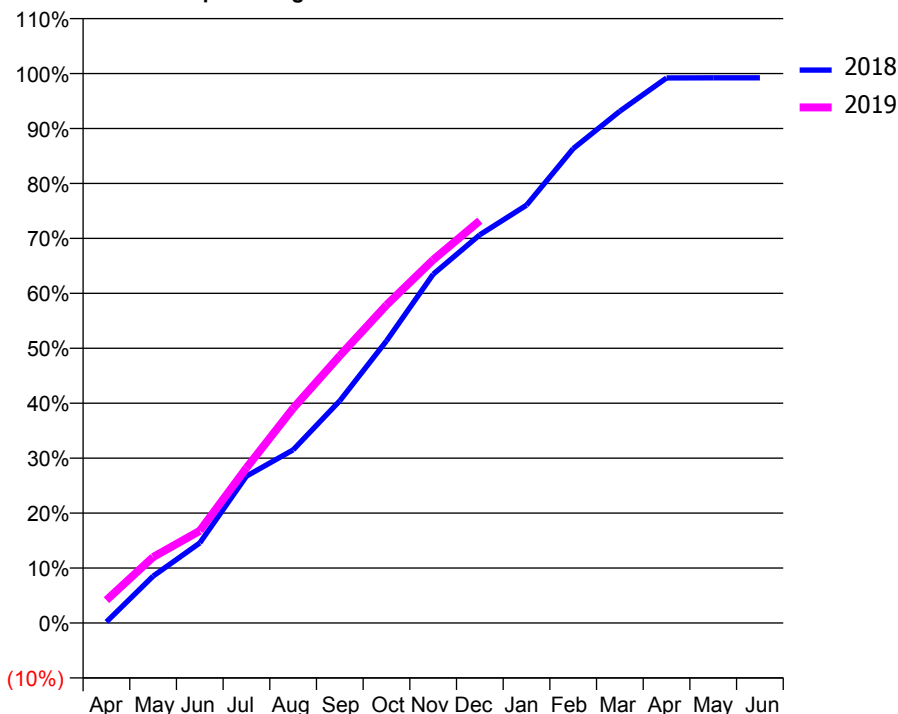
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,646       |                               |
| Quarter ending March 2018           | 1,652       | →                             |
| Quarter ending June 2018            | 1,667       | →                             |
| Quarter ending September 2018       | 1,690       | →                             |
| Quarter ending December 2018        | 1,692       | →                             |
| <b>Variance since December 2017</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 12                                | 231   |
| May       | 473                               | 665   |
| June      | 808                               | 930   |
| July      | 1,481                             | 1,565 |
| August    | 1,747                             | 2,166 |
| September | 2,241                             | 2,697 |
| October   | 2,845                             | 3,207 |
| November  | 3,518                             | 3,663 |
| December  | 3,917                             | 4,059 |
| January   | 4,215                             |       |
| February  | 4,785                             |       |
| March     | 5,164                             |       |
| April     | 5,499                             |       |
| May       | 5,500                             |       |
| June      | 5,500                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 387         | 3.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 84       | 1,246       | 6.7%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 216      | 387         | 55.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 650      | 1,246       | 52.2%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 1,526       | 0.8%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 1,526       | 1.3%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 1,526       | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

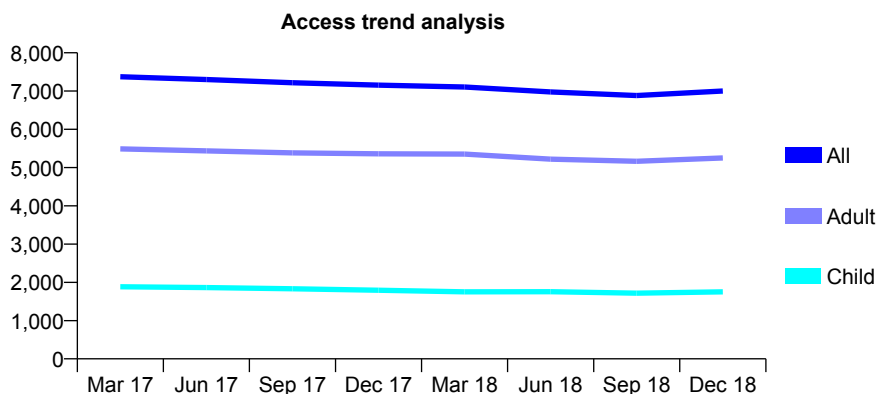
## Q59 - Vital Signs At a Glance Contract Report for 194646/0001 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Thurmaston Dental Practice Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/11/2013                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,203      |
| Carry forward general activity (UDA)        | -62         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £527,919.51 |

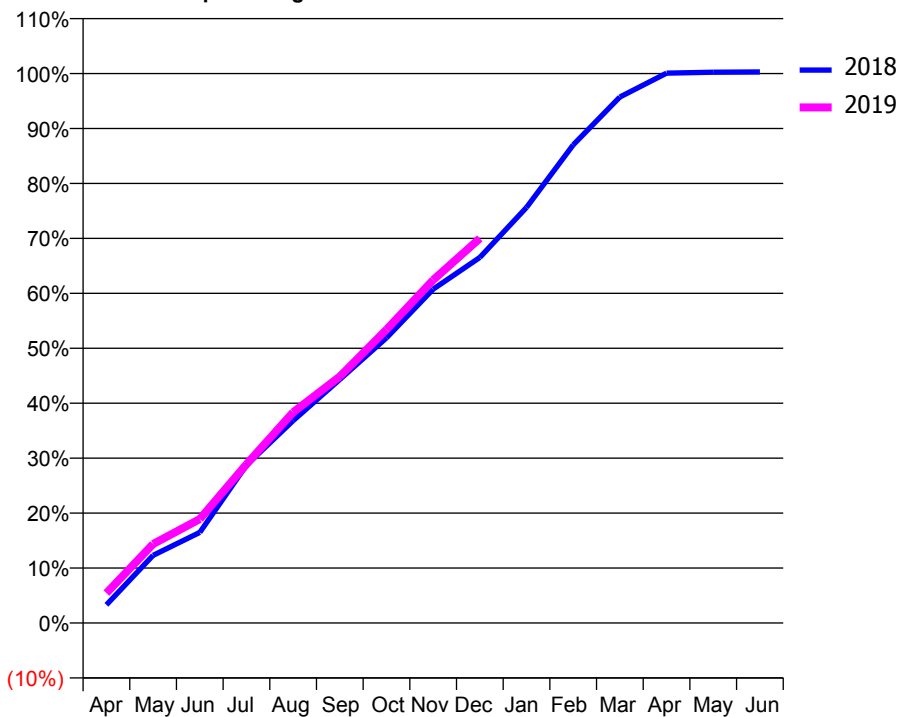
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,156         |                               |
| Quarter ending March 2018           | 7,107         | →                             |
| Quarter ending June 2018            | 6,976         | ↓                             |
| Quarter ending September 2018       | 6,882         | ↓                             |
| Quarter ending December 2018        | 7,001         | →                             |
| <b>Variance since December 2017</b> | <b>(2.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 702                               | 1,156  |
| May       | 2,609                             | 3,049  |
| June      | 3,494                             | 4,012  |
| July      | 6,088                             | 6,126  |
| August    | 7,807                             | 8,133  |
| September | 9,399                             | 9,514  |
| October   | 11,001                            | 11,323 |
| November  | 12,881                            | 13,235 |
| December  | 14,107                            | 14,843 |
| January   | 16,037                            |        |
| February  | 18,448                            |        |
| March     | 20,295                            |        |
| April     | 21,217                            |        |
| May       | 21,251                            |        |
| June      | 21,265                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 188      | 2,179       | 8.6%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 752      | 5,805       | 13.0%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,424    | 2,179       | 65.4%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,474    | 5,805       | 59.8%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 431      | 7,524       | 5.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 7,524       | 0.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 60       | 7,524       | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

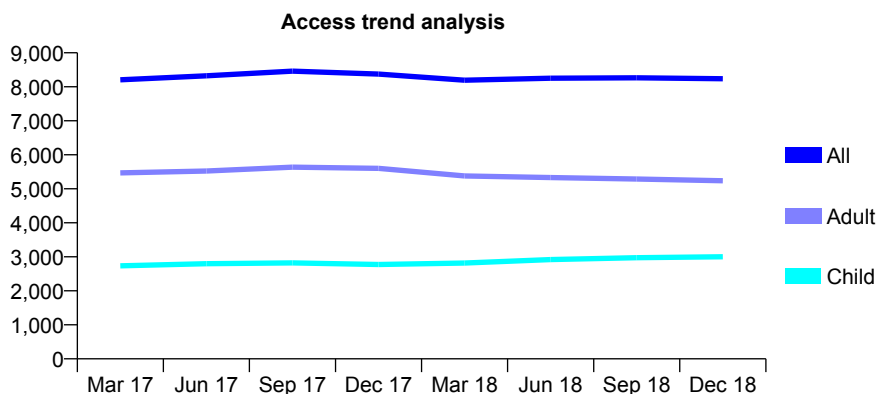
## Q59 - Vital Signs At a Glance Contract Report for 195405/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | Sigma Dental Limited |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/11/2006           |
| Contract end date    |                      |

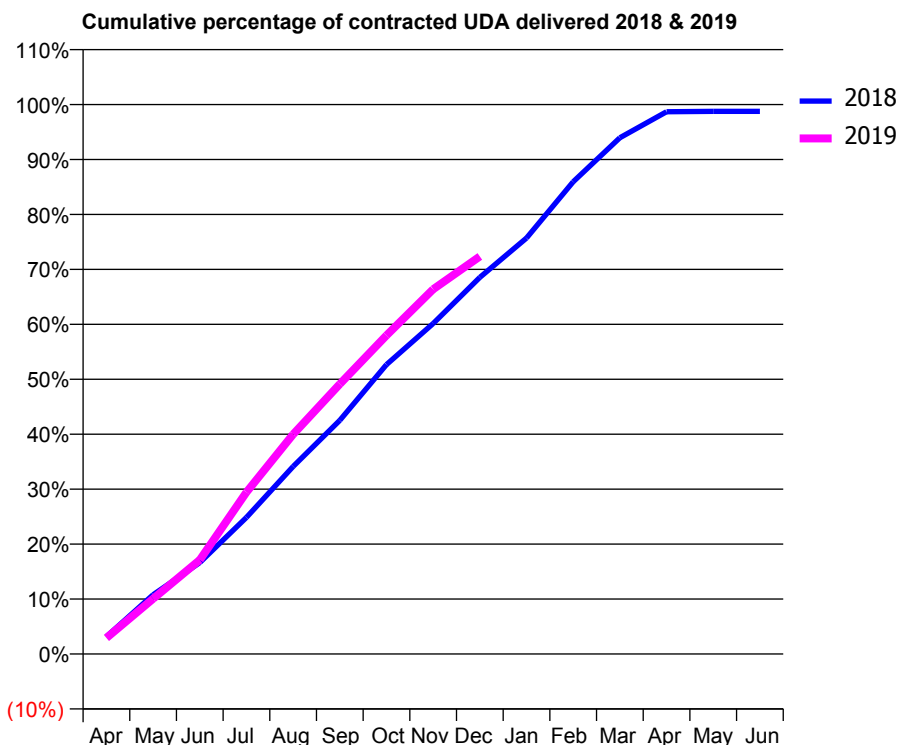
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,345      |
| Carry forward general activity (UDA)        | 241         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £491,988.29 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 8,375         |                               |
| Quarter ending March 2018           | 8,196         | ↓                             |
| Quarter ending June 2018            | 8,252         | →                             |
| Quarter ending September 2018       | 8,265         | →                             |
| Quarter ending December 2018        | 8,238         | →                             |
| <b>Variance since December 2017</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 614                               | 567    |
| May       | 2,087                             | 1,947  |
| June      | 3,219                             | 3,313  |
| July      | 4,811                             | 5,696  |
| August    | 6,603                             | 7,736  |
| September | 8,229                             | 9,504  |
| October   | 10,190                            | 11,215 |
| November  | 11,634                            | 12,840 |
| December  | 13,260                            | 13,994 |
| January   | 14,645                            |        |
| February  | 16,627                            |        |
| March     | 18,173                            |        |
| April     | 19,090                            |        |
| May       | 19,104                            |        |
| June      | 19,104                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 253      | 3,572       | 7.1%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 504      | 5,056       | 10.0%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,898    | 3,572       | 53.1%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,472    | 5,056       | 48.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 397      | 8,091       | 4.9%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 8,091       | 0.6%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 76       | 8,091       | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

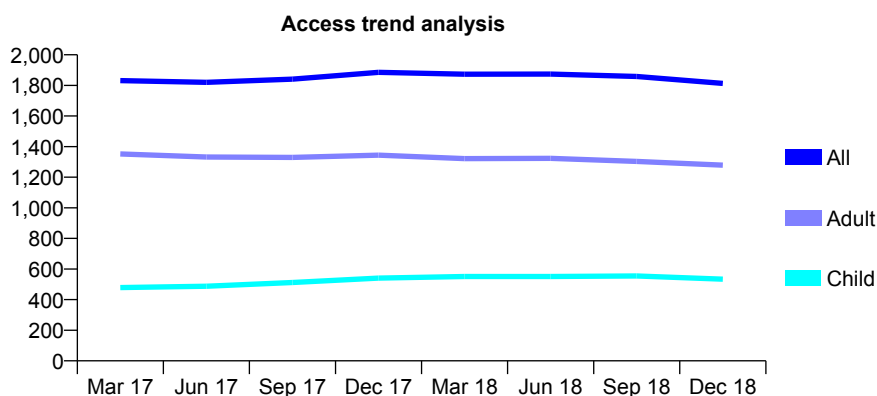
## Q59 - Vital Signs At a Glance Contract Report for 198978/0001 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Mr H Singh Thiara & Mrs S Kaur |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/09/2013                     |
| Contract end date    |                                |

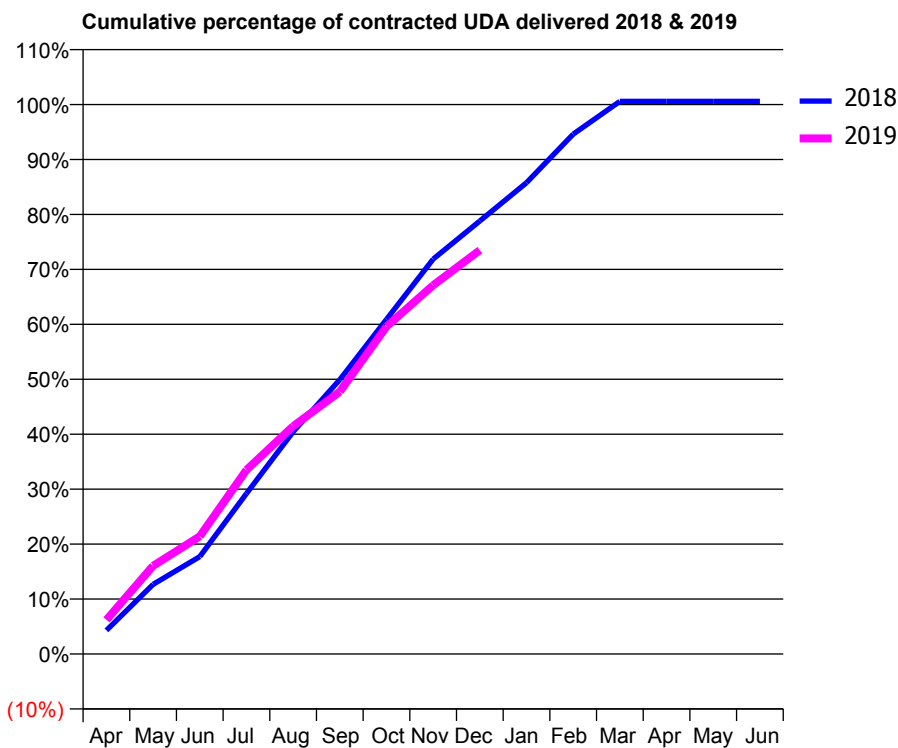
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,170       |
| Carry forward general activity (UDA)        | -41         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £162,386.41 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,885         |                               |
| Quarter ending March 2018           | 1,873         | →                             |
| Quarter ending June 2018            | 1,874         | →                             |
| Quarter ending September 2018       | 1,858         | →                             |
| Quarter ending December 2018        | 1,813         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 309                               | 447   |
| May       | 910                               | 1,150 |
| June      | 1,271                             | 1,535 |
| July      | 2,094                             | 2,403 |
| August    | 2,900                             | 2,973 |
| September | 3,580                             | 3,423 |
| October   | 4,367                             | 4,273 |
| November  | 5,152                             | 4,811 |
| December  | 5,650                             | 5,270 |
| January   | 6,149                             |       |
| February  | 6,783                             |       |
| March     | 7,211                             |       |
| April     | 7,211                             |       |
| May       | 7,211                             |       |
| June      | 7,211                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 604         | 9.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 269      | 1,585       | 17.0%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 356      | 604         | 58.9%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 923      | 1,585       | 58.2%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 184      | 2,189       | 8.4%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 2,189       | 1.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 47       | 2,189       | 2.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

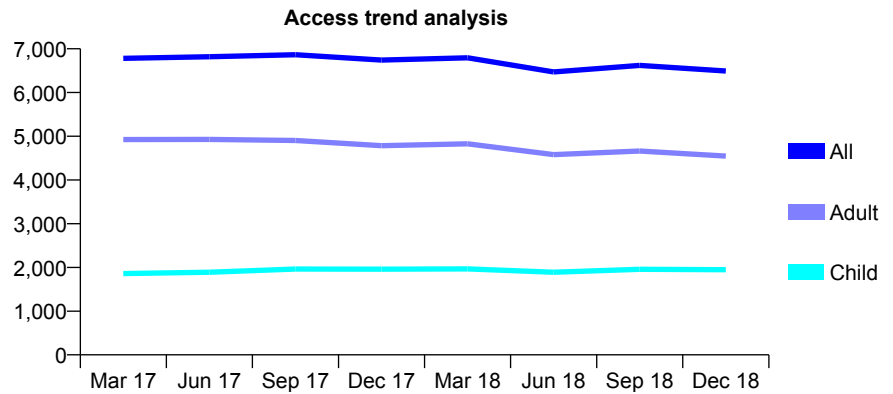
## Q59 - Vital Signs At a Glance Contract Report for 199745/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Smile Design Centre Limited |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/10/2009                  |
| Contract end date    |                             |

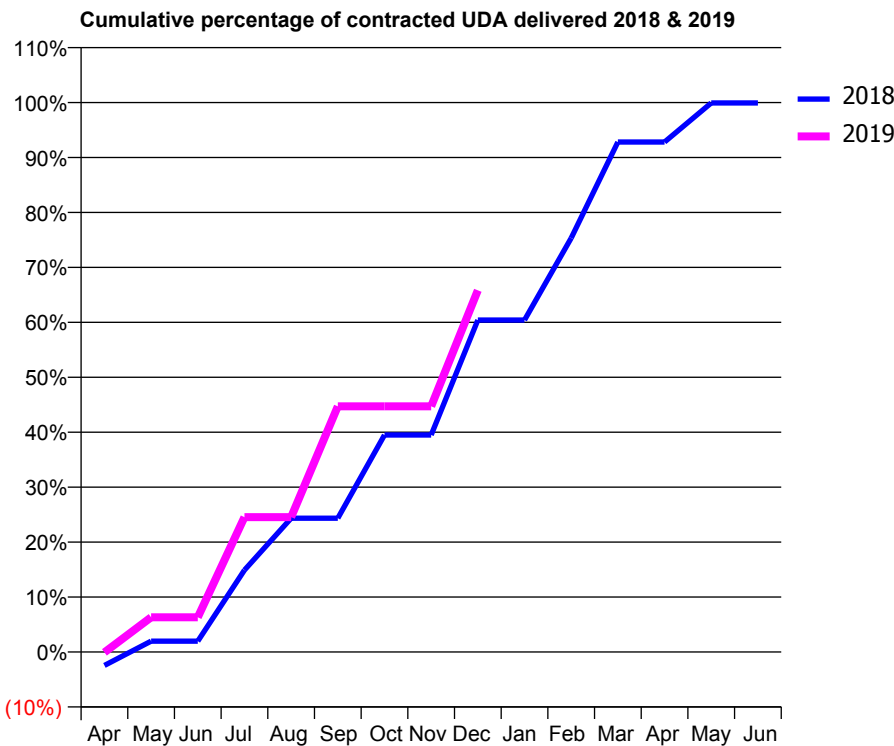
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,092      |
| Carry forward general activity (UDA)        | 14          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £512,141.77 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,743         |                               |
| Quarter ending March 2018           | 6,794         | →                             |
| Quarter ending June 2018            | 6,470         | ↓                             |
| Quarter ending September 2018       | 6,619         | ↑                             |
| Quarter ending December 2018        | 6,492         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -421                              | -14    |
| May       | 339                               | 1,079  |
| June      | 339                               | 1,079  |
| July      | 2,547                             | 4,195  |
| August    | 4,162                             | 4,195  |
| September | 4,162                             | 7,643  |
| October   | 6,749                             | 7,643  |
| November  | 6,749                             | 7,643  |
| December  | 10,328                            | 11,249 |
| January   | 10,328                            |        |
| February  | 12,876                            |        |
| March     | 15,861                            |        |
| April     | 15,861                            |        |
| May       | 17,078                            |        |
| June      | 17,078                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 185      | 2,107       | 8.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 642      | 3,755       | 17.1%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,340    | 2,107       | 63.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,399    | 3,755       | 37.3%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 738      | 4,981       | 14.8%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 4,981       | 0.7%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 4,981       | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

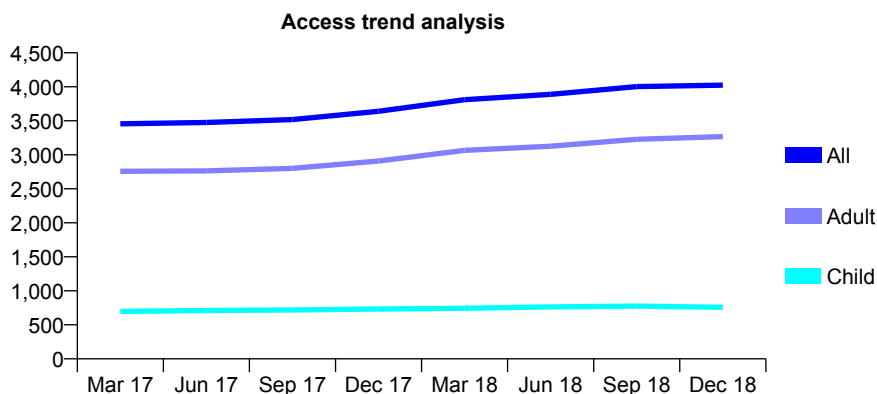
## Q59 - Vital Signs At a Glance Contract Report for 199966/0001 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Ditchfield Dental Ltd |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/12/2007            |
| Contract end date    |                       |

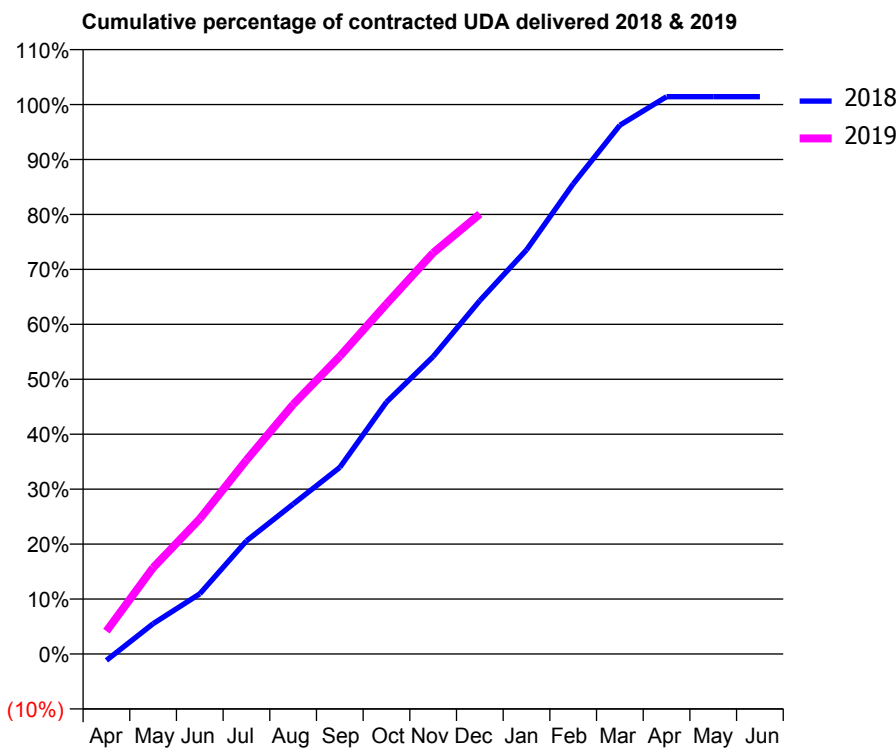
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,264      |
| Carry forward general activity (UDA)        | -161        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £393,447.32 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 3,640        |                               |
| Quarter ending March 2018           | 3,810        | ↑                             |
| Quarter ending June 2018            | 3,890        | ↑                             |
| Quarter ending September 2018       | 4,003        | ↑                             |
| Quarter ending December 2018        | 4,025        | →                             |
| <b>Variance since December 2017</b> | <b>10.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -132                              | 468   |
| May       | 622                               | 1,771 |
| June      | 1,235                             | 2,769 |
| July      | 2,318                             | 3,976 |
| August    | 3,073                             | 5,116 |
| September | 3,826                             | 6,103 |
| October   | 5,165                             | 7,176 |
| November  | 6,097                             | 8,225 |
| December  | 7,246                             | 9,020 |
| January   | 8,284                             |       |
| February  | 9,635                             |       |
| March     | 10,839                            |       |
| April     | 11,425                            |       |
| May       | 11,425                            |       |
| June      | 11,425                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 922         | 7.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 465      | 3,271       | 14.2%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 568      | 922         | 61.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,377    | 3,271       | 42.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 613      | 3,980       | 15.4%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 3,980       | 0.6%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 3,980       | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

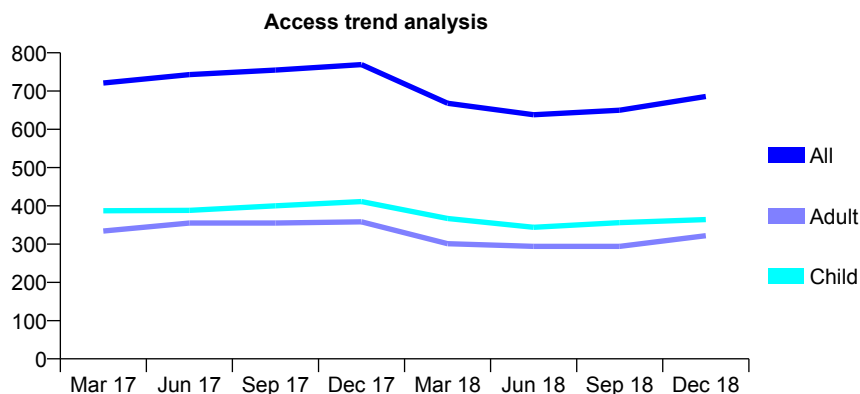
## Q59 - Vital Signs At a Glance Contract Report for 208175/0002 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Mr M Hamburger & R P Sadler |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 27/04/2011                  |
| Contract end date    |                             |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,325      |
| Carry forward general activity (UDA)        | 5          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £31,350.01 |

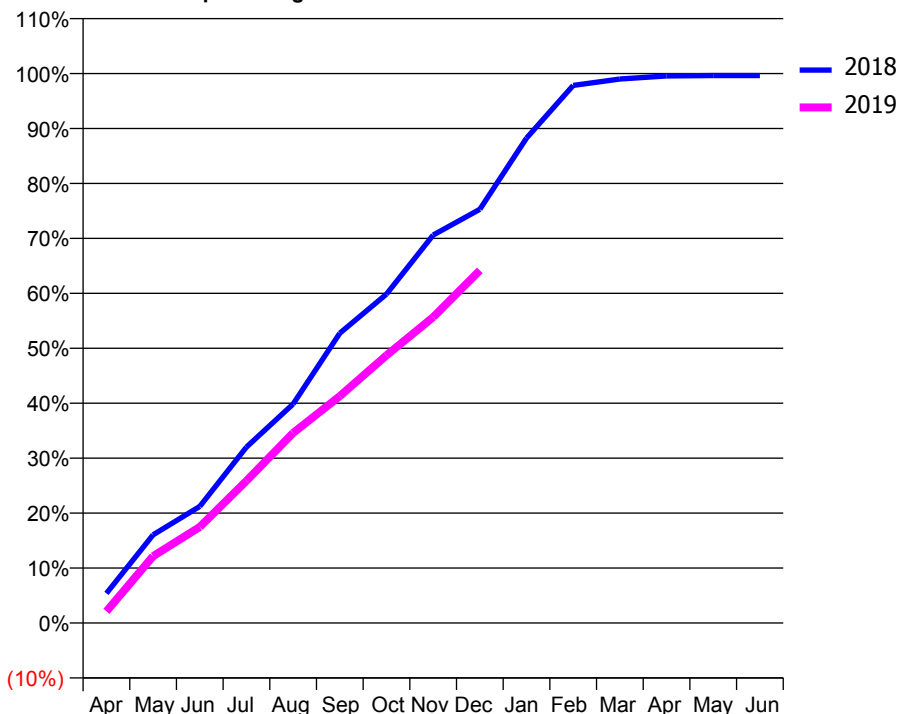
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 769            |                               |
| Quarter ending March 2018           | 668            | ↓                             |
| Quarter ending June 2018            | 638            | ↓                             |
| Quarter ending September 2018       | 650            | →                             |
| Quarter ending December 2018        | 686            | ↑                             |
| <b>Variance since December 2017</b> | <b>(10.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 71                                | 28   |
| May       | 213                               | 161  |
| June      | 281                               | 232  |
| July      | 424                               | 343  |
| August    | 528                               | 458  |
| September | 699                               | 547  |
| October   | 793                               | 645  |
| November  | 935                               | 738  |
| December  | 998                               | 850  |
| January   | 1,169                             |      |
| February  | 1,296                             |      |
| March     | 1,312                             |      |
| April     | 1,319                             |      |
| May       | 1,320                             |      |
| June      | 1,320                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 315         | 3.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 297         | 5.7%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 53       | 315         | 16.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 75       | 297         | 25.3%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 46       | 604         | 7.6%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 604         | 0.3%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 604         | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



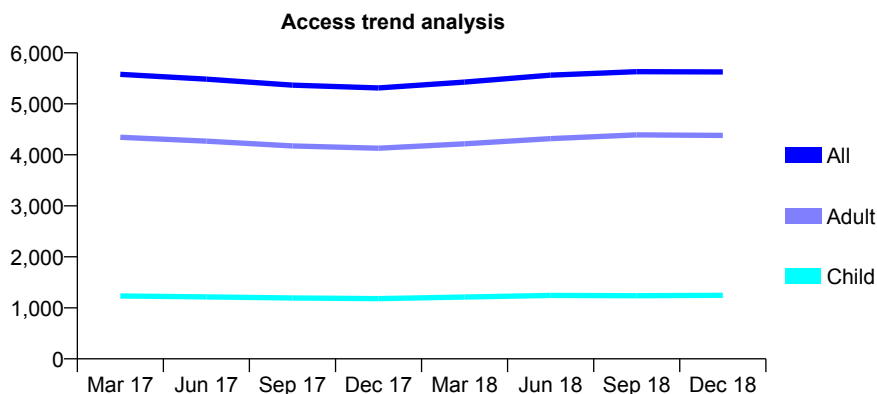
## Q59 - Vital Signs At a Glance Contract Report for 220116/0001 - December 2018

|                      |                    |
|----------------------|--------------------|
| Name or company name | MR GK LOO YONG KEE |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,776      |
| Carry forward general activity (UDA)        | 286         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £471,523.73 |

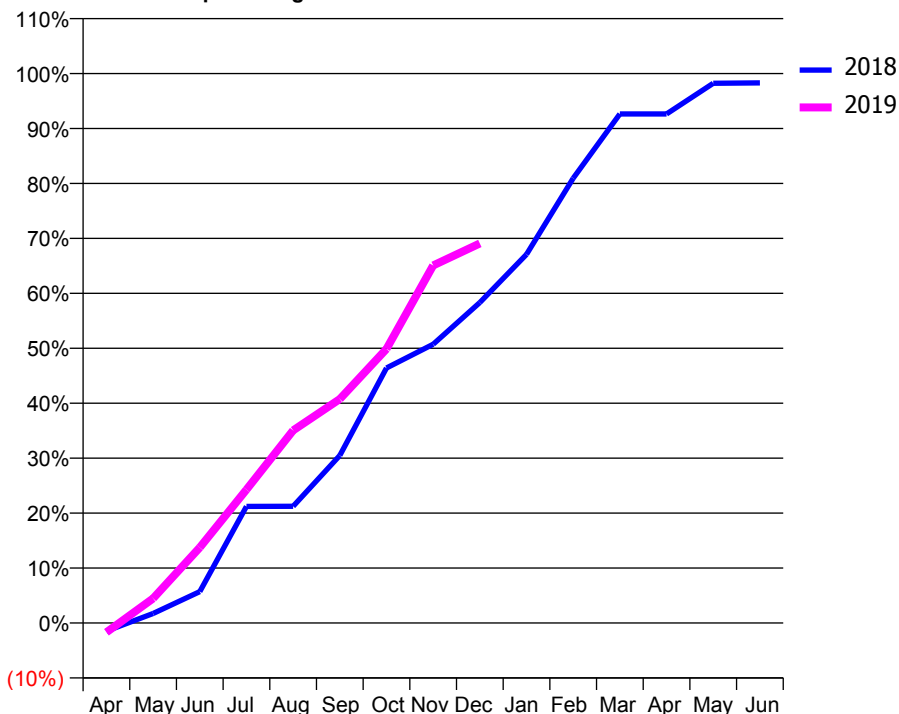
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,310       |                               |
| Quarter ending March 2018           | 5,426       | ↑                             |
| Quarter ending June 2018            | 5,561       | ↑                             |
| Quarter ending September 2018       | 5,631       | →                             |
| Quarter ending December 2018        | 5,625       | →                             |
| <b>Variance since December 2017</b> | <b>5.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -251                              | -286   |
| May       | 290                               | 751    |
| June      | 957                               | 2,305  |
| July      | 3,560                             | 4,075  |
| August    | 3,563                             | 5,881  |
| September | 5,116                             | 6,838  |
| October   | 7,787                             | 8,368  |
| November  | 8,510                             | 10,916 |
| December  | 9,787                             | 11,587 |
| January   | 11,255                            |        |
| February  | 13,580                            |        |
| March     | 15,541                            |        |
| April     | 15,541                            |        |
| May       | 16,479                            |        |
| June      | 16,490                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 1,509       | 5.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 804      | 5,319       | 15.1%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,058    | 1,509       | 70.1%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,422    | 5,319       | 64.3%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 381      | 6,293       | 6.1%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 6,293       | 0.9%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 130      | 6,293       | 2.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

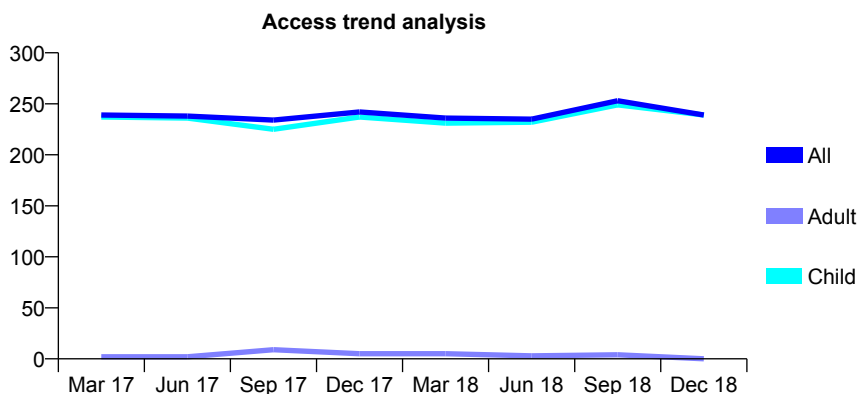
## Q59 - Vital Signs At a Glance Contract Report for 220450/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR JD WINSTON |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 508        |
| Carry forward general activity (UDA)        | 13         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,523.20 |

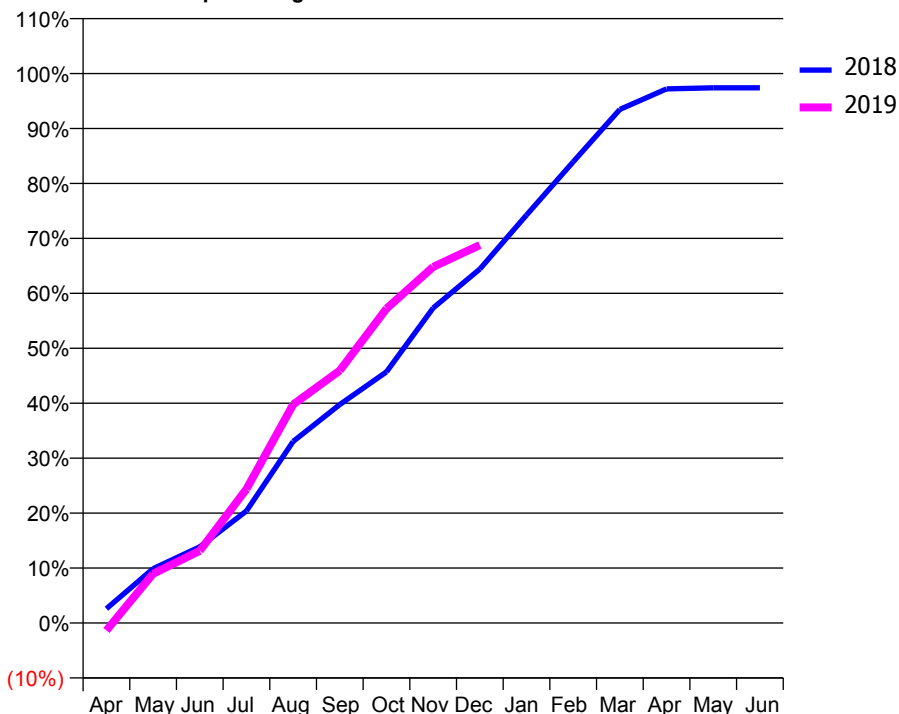
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 242           |                               |
| Quarter ending March 2018           | 236           | ↓                             |
| Quarter ending June 2018            | 235           | →                             |
| Quarter ending September 2018       | 253           | ↑                             |
| Quarter ending December 2018        | 239           | ↓                             |
| <b>Variance since December 2017</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 13                                | -7   |
| May       | 50                                | 46   |
| June      | 70                                | 67   |
| July      | 104                               | 124  |
| August    | 168                               | 202  |
| September | 202                               | 233  |
| October   | 232                               | 291  |
| November  | 291                               | 329  |
| December  | 327                               | 349  |
| January   | 377                               |      |
| February  | 426                               |      |
| March     | 475                               |      |
| April     | 494                               |      |
| May       | 495                               |      |
| June      | 495                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 274         | 9.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 180      | 274         | 65.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 254         | 4.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 254         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 254         | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

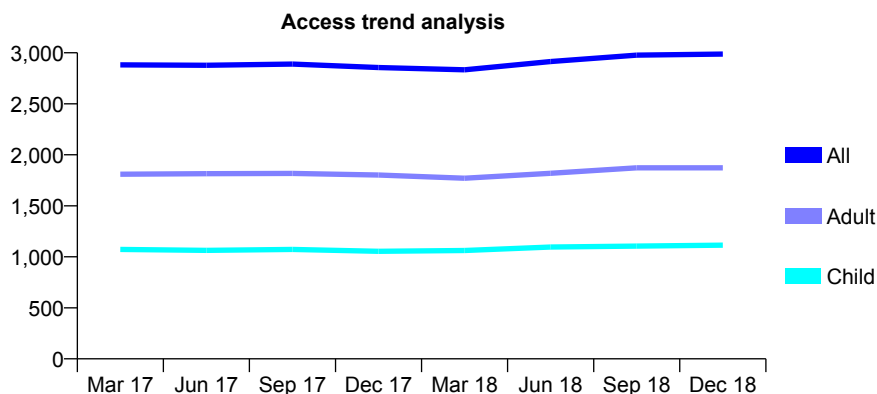
## Q59 - Vital Signs At a Glance Contract Report for 229792/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR JJ CLIFFE            |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,300       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 308         |
| Carry forward orthodontic activity (UOA)    | 7           |
| Baseline contract value                     | £209,137.16 |

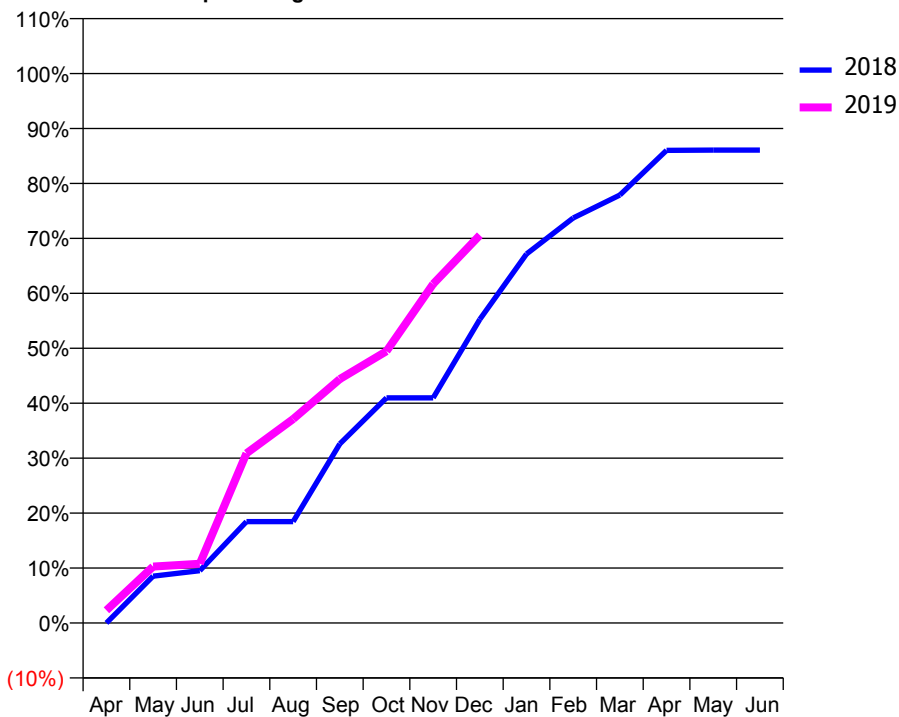
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,856       |                               |
| Quarter ending March 2018           | 2,833       | →                             |
| Quarter ending June 2018            | 2,915       | ↑                             |
| Quarter ending September 2018       | 2,977       | ↑                             |
| Quarter ending December 2018        | 2,987       | →                             |
| <b>Variance since December 2017</b> | <b>4.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 193   |
| May       | 707                               | 853   |
| June      | 791                               | 895   |
| July      | 1,531                             | 2,562 |
| August    | 1,531                             | 3,081 |
| September | 2,707                             | 3,685 |
| October   | 3,402                             | 4,105 |
| November  | 3,402                             | 5,121 |
| December  | 4,587                             | 5,857 |
| January   | 5,575                             |       |
| February  | 6,117                             |       |
| March     | 6,464                             |       |
| April     | 7,140                             |       |
| May       | 7,143                             |       |
| June      | 7,143                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 98       | 1,368       | 7.2%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 227      | 2,284       | 9.9%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 907      | 1,368       | 66.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,485    | 2,284       | 65.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 102      | 3,245       | 3.1%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 3,245       | 0.6%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 71       | 3,245       | 2.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

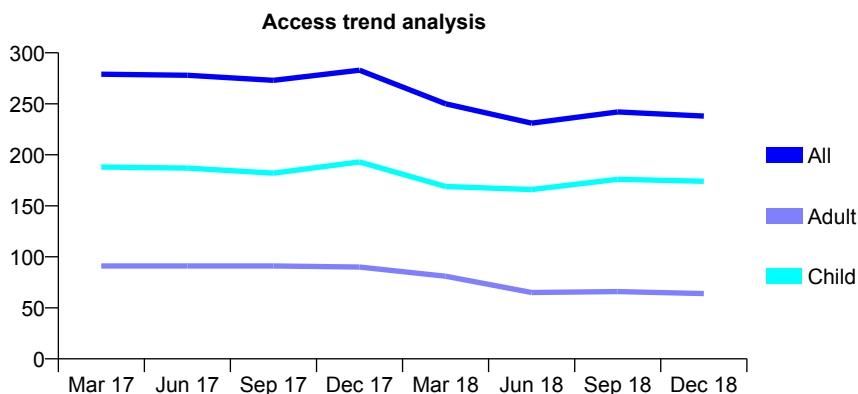
## Q59 - Vital Signs At a Glance Contract Report for 232858/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | Miss S Rennie |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

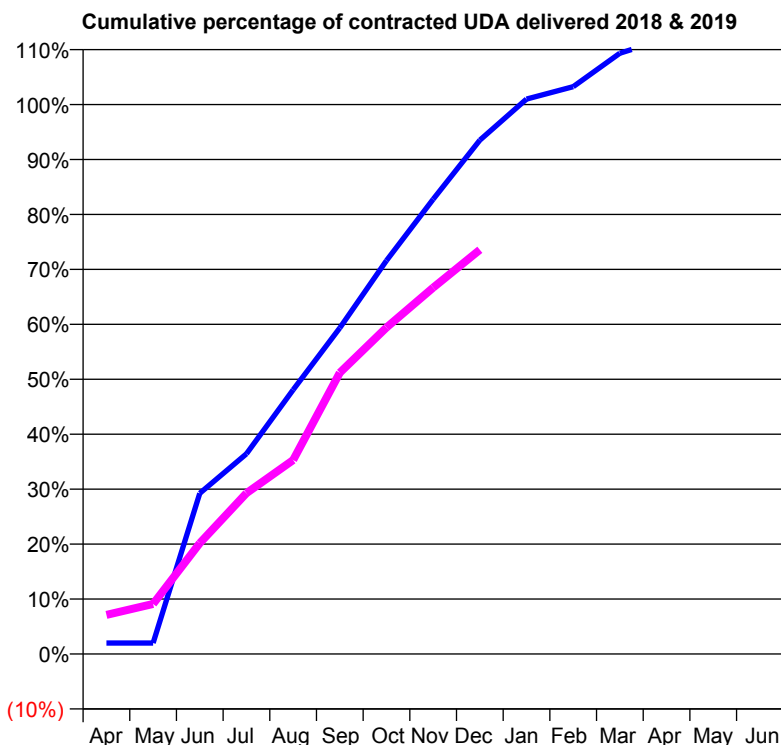
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 450        |
| Carry forward general activity (UDA)        | -9         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,588.07 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 283            |                               |
| Quarter ending March 2018           | 250            | ↓                             |
| Quarter ending June 2018            | 231            | ↓                             |
| Quarter ending September 2018       | 242            | ↑                             |
| Quarter ending December 2018        | 238            | ↓                             |
| <b>Variance since December 2017</b> | <b>(15.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 9                                 | 32   |
| May       | 9                                 | 41   |
| June      | 132                               | 91   |
| July      | 164                               | 132  |
| August    | 216                               | 159  |
| September | 267                               | 230  |
| October   | 322                               | 267  |
| November  | 372                               | 300  |
| December  | 421                               | 331  |
| January   | 454                               |      |
| February  | 465                               |      |
| March     | 492                               |      |
| April     | 504                               |      |
| May       | 504                               |      |
| June      | 504                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 193         | 4.1%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 46          | 15.2%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 106      | 193         | 54.9%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 25       | 46          | 54.3%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 229         | 4.4%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 229         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 229         | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

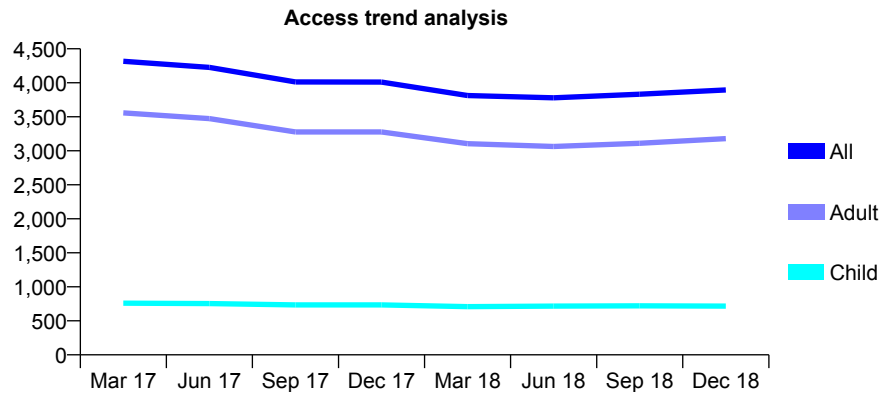
## Q59 - Vital Signs At a Glance Contract Report for 237833/0004 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR MP GOKANI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2009   |
| Contract end date    |              |

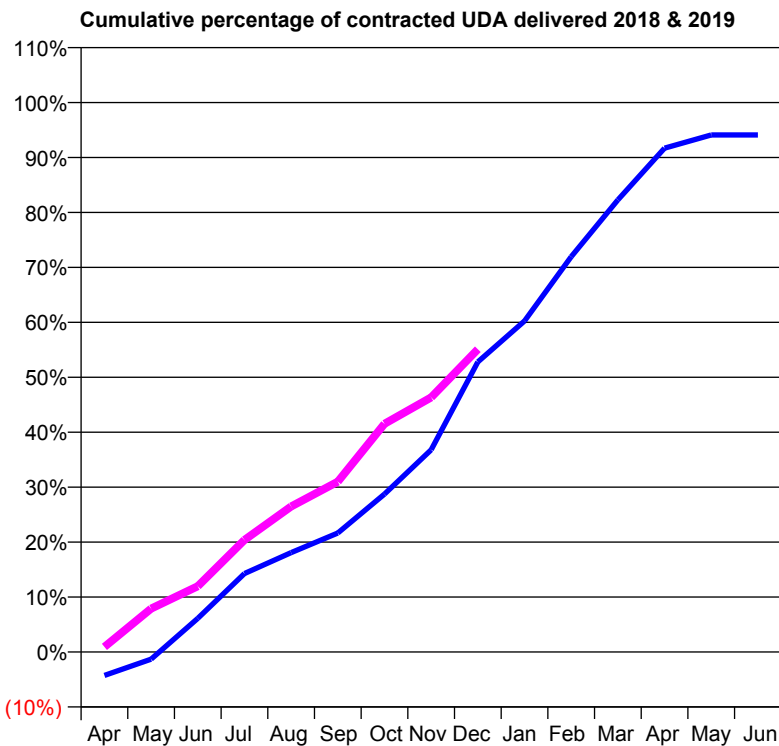
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,479      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £299,973.27 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,011         |                               |
| Quarter ending March 2018           | 3,812         | ↓                             |
| Quarter ending June 2018            | 3,780         | →                             |
| Quarter ending September 2018       | 3,832         | →                             |
| Quarter ending December 2018        | 3,895         | →                             |
| <b>Variance since December 2017</b> | <b>(2.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -320                              | 99    |
| May       | -99                               | 828   |
| June      | 459                               | 1,256 |
| July      | 1,067                             | 2,138 |
| August    | 1,353                             | 2,775 |
| September | 1,620                             | 3,250 |
| October   | 2,149                             | 4,353 |
| November  | 2,753                             | 4,855 |
| December  | 3,948                             | 5,775 |
| January   | 4,506                             |       |
| February  | 5,381                             |       |
| March     | 6,154                             |       |
| April     | 6,858                             |       |
| May       | 7,037                             |       |
| June      | 7,037                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 661         | 5.7%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 405      | 2,689       | 15.1%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 339      | 661         | 51.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 814      | 2,689       | 30.3%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 369      | 2,873       | 12.8%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 2,873       | 1.3%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 2,873       | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

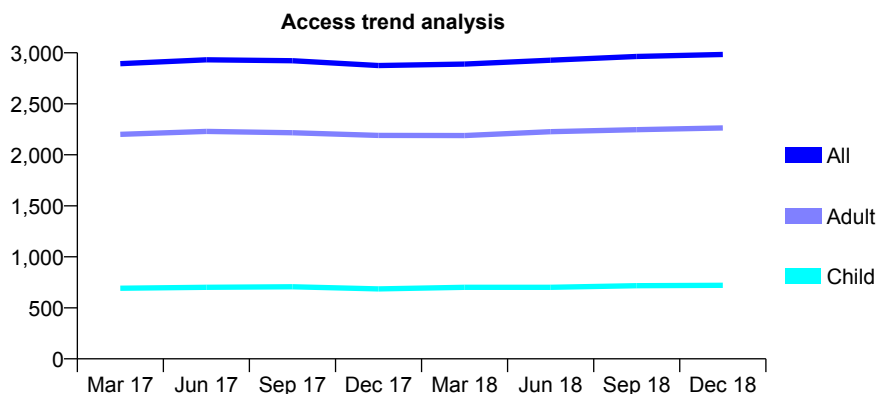
## Q59 - Vital Signs At a Glance Contract Report for 244171/0005 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MRS GK PALAHEY |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/05/2014     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,887       |
| Carry forward general activity (UDA)        | -45         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £161,078.16 |

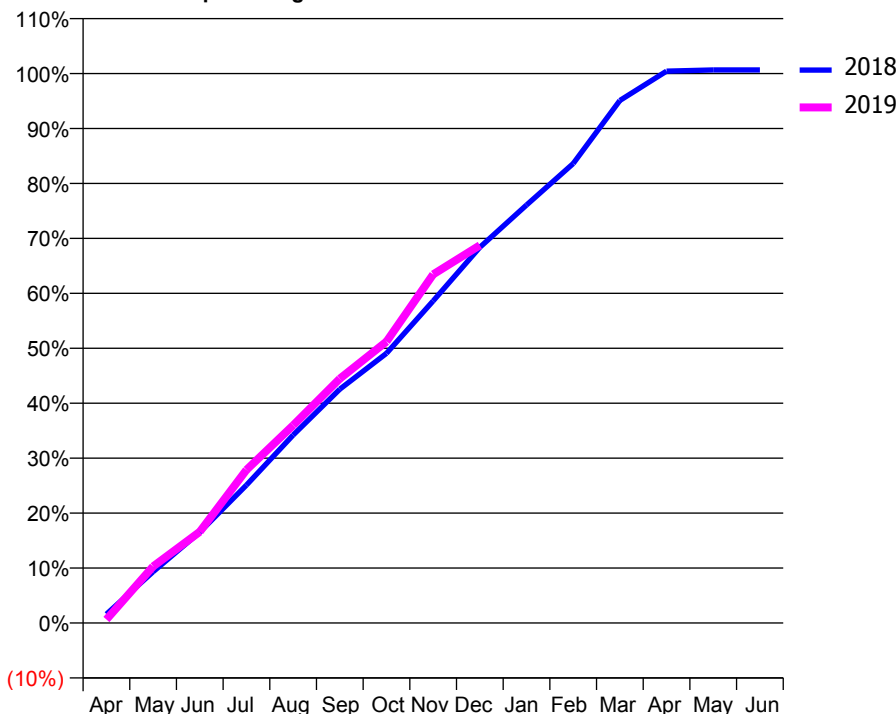
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,875       |                               |
| Quarter ending March 2018           | 2,890       | →                             |
| Quarter ending June 2018            | 2,928       | →                             |
| Quarter ending September 2018       | 2,964       | →                             |
| Quarter ending December 2018        | 2,984       | →                             |
| <b>Variance since December 2017</b> | <b>3.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 112                               | 45    |
| May       | 643                               | 709   |
| June      | 1,138                             | 1,143 |
| July      | 1,729                             | 1,919 |
| August    | 2,356                             | 2,477 |
| September | 2,930                             | 3,062 |
| October   | 3,380                             | 3,527 |
| November  | 4,037                             | 4,369 |
| December  | 4,709                             | 4,734 |
| January   | 5,239                             |       |
| February  | 5,759                             |       |
| March     | 6,548                             |       |
| April     | 6,917                             |       |
| May       | 6,932                             |       |
| June      | 6,932                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 810         | 4.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 218      | 2,345       | 9.3%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 524      | 810         | 64.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,466    | 2,345       | 62.5%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 142      | 2,903       | 4.9%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 2,903       | 0.7%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 2,903       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

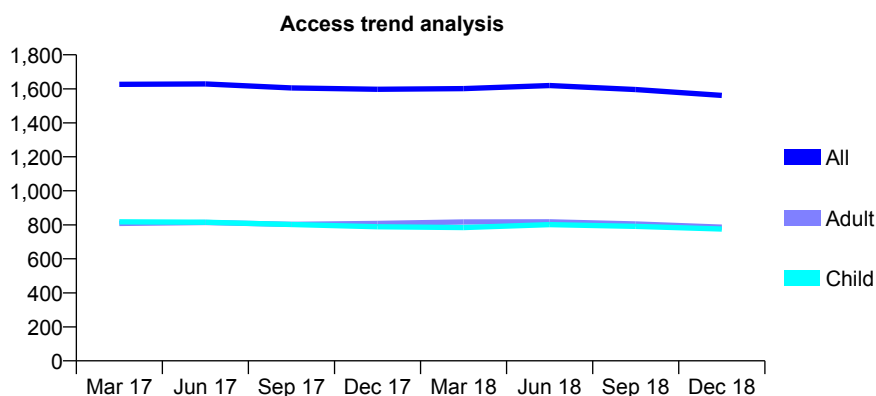
## Q59 - Vital Signs At a Glance Contract Report for 257117/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR NG PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2012   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,256       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £164,797.34 |

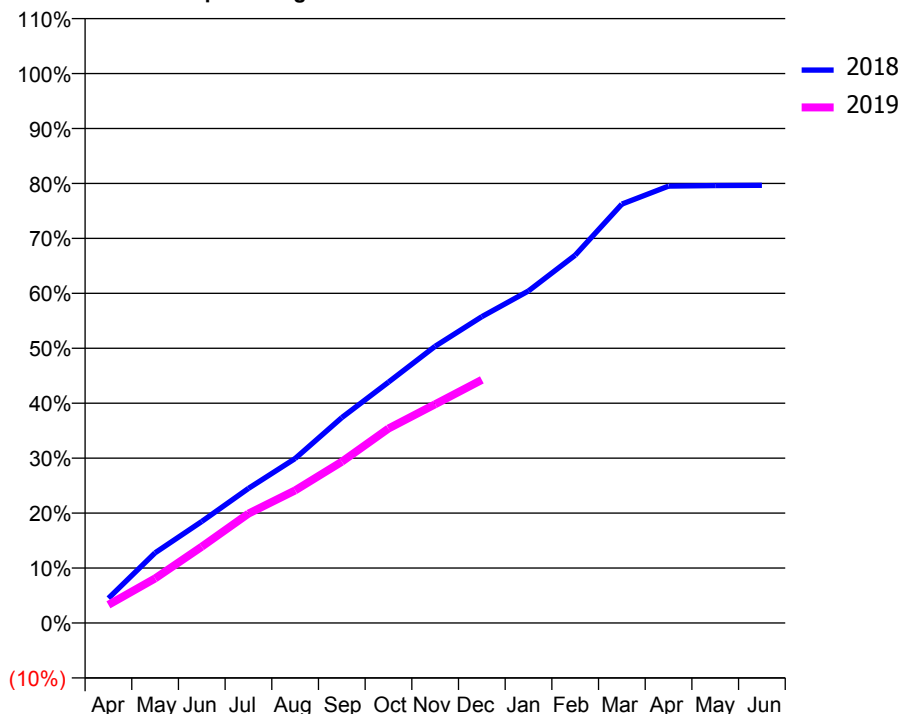
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,597         |                               |
| Quarter ending March 2018           | 1,601         | →                             |
| Quarter ending June 2018            | 1,619         | →                             |
| Quarter ending September 2018       | 1,596         | ↓                             |
| Quarter ending December 2018        | 1,561         | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.3%)</b> | <b>↓</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



**Adjusted Scheduled Activity (UDA)**

| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 236   | 207   |
| May       | 672   | 508   |
| June      | 971   | 869   |
| July      | 1,288 | 1,246 |
| August    | 1,573 | 1,510 |
| September | 1,965 | 1,836 |
| October   | 2,304 | 2,214 |
| November  | 2,648 | 2,491 |
| December  | 2,930 | 2,769 |
| January   | 3,177 |       |
| February  | 3,518 |       |
| March     | 4,006 |       |
| April     | 4,179 |       |
| May       | 4,184 |       |
| June      | 4,186 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 952         | 6.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 148      | 857         | 17.3%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 712      | 952         | 74.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 530      | 857         | 61.8%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 79       | 1,692       | 4.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,692       | 0.3%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,692       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

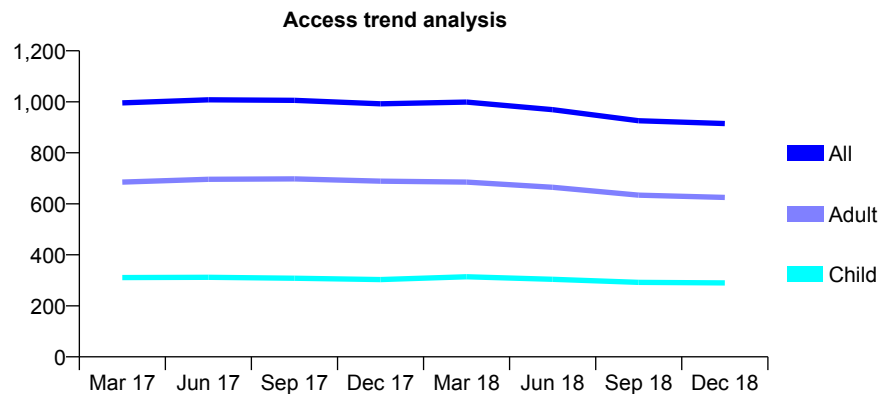
## Q59 - Vital Signs At a Glance Contract Report for 264245/0003 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR P PATEL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 27/08/2014   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,480      |
| Carry forward general activity (UDA)        | -1         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,712.69 |

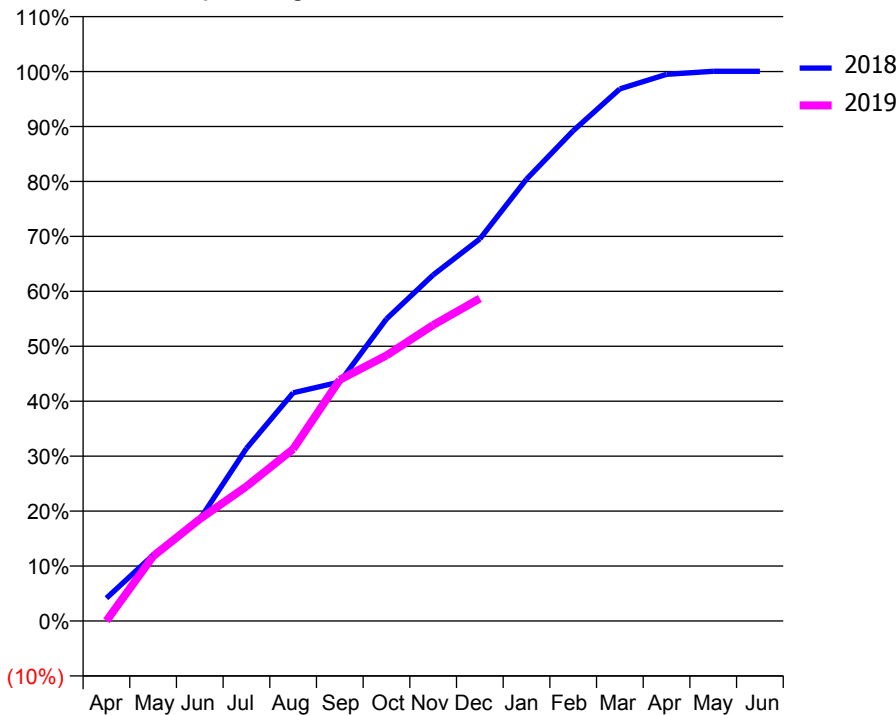
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 992           |                               |
| Quarter ending March 2018           | 999           | →                             |
| Quarter ending June 2018            | 969           | ↓                             |
| Quarter ending September 2018       | 926           | ↓                             |
| Quarter ending December 2018        | 915           | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 103                               | 1     |
| May       | 297                               | 292   |
| June      | 459                               | 460   |
| July      | 779                               | 608   |
| August    | 1,030                             | 776   |
| September | 1,079                             | 1,089 |
| October   | 1,364                             | 1,198 |
| November  | 1,562                             | 1,336 |
| December  | 1,725                             | 1,456 |
| January   | 1,994                             |       |
| February  | 2,213                             |       |
| March     | 2,401                             |       |
| April     | 2,467                             |       |
| May       | 2,481                             |       |
| June      | 2,481                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 270         | 7.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 84       | 584         | 14.4%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 155      | 270         | 57.4%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 315      | 584         | 53.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 48       | 798         | 6.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 798         | 2.8%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 798         | 1.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



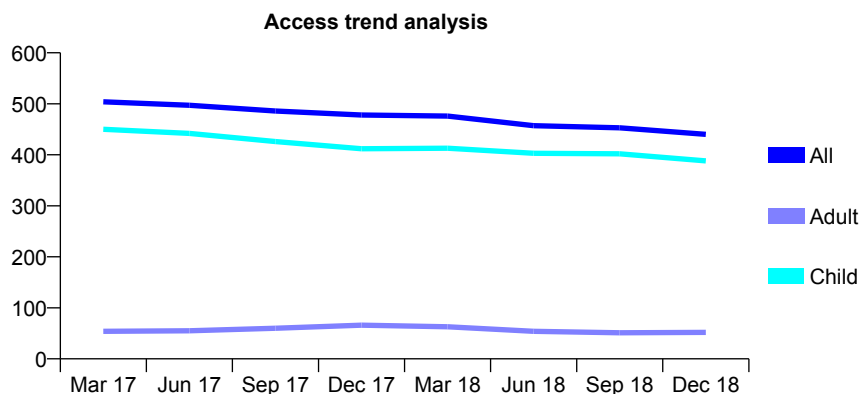
## Q59 - Vital Signs At a Glance Contract Report for 299154/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR C KHELA   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/05/2011   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,430      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £34,371.54 |

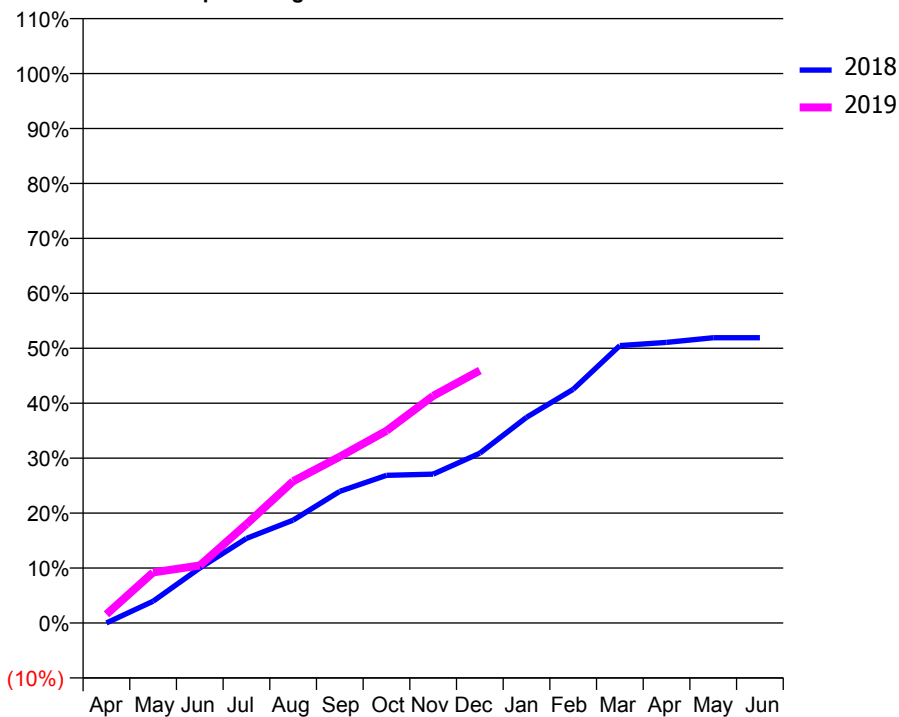
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 478           |                               |
| Quarter ending March 2018           | 476           | →                             |
| Quarter ending June 2018            | 457           | ↓                             |
| Quarter ending September 2018       | 453           | →                             |
| Quarter ending December 2018        | 440           | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 23   |
| May       | 57                                | 132  |
| June      | 143                               | 150  |
| July      | 220                               | 257  |
| August    | 268                               | 369  |
| September | 343                               | 433  |
| October   | 384                               | 500  |
| November  | 387                               | 591  |
| December  | 442                               | 657  |
| January   | 535                               |      |
| February  | 608                               |      |
| March     | 722                               |      |
| April     | 730                               |      |
| May       | 742                               |      |
| June      | 742                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 525         | 11.8%    | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 285      | 525         | 54.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 501         | 4.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 501         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 501         | 1.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

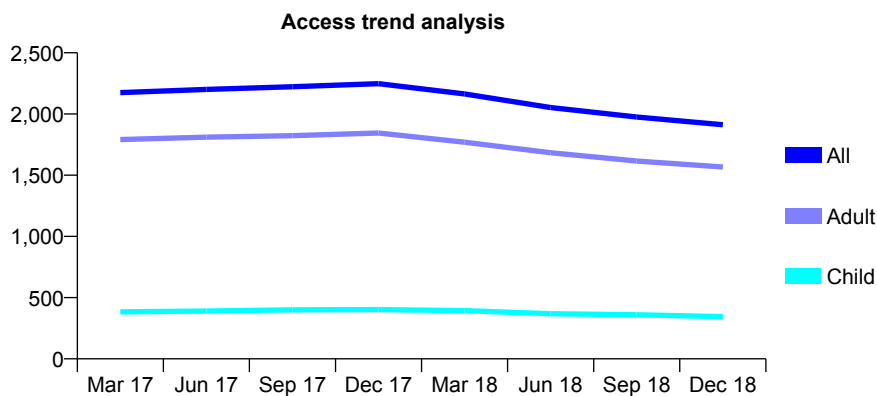
## Q59 - Vital Signs At a Glance Contract Report for 306975/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR NA TAYLOR |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,493       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £180,283.65 |

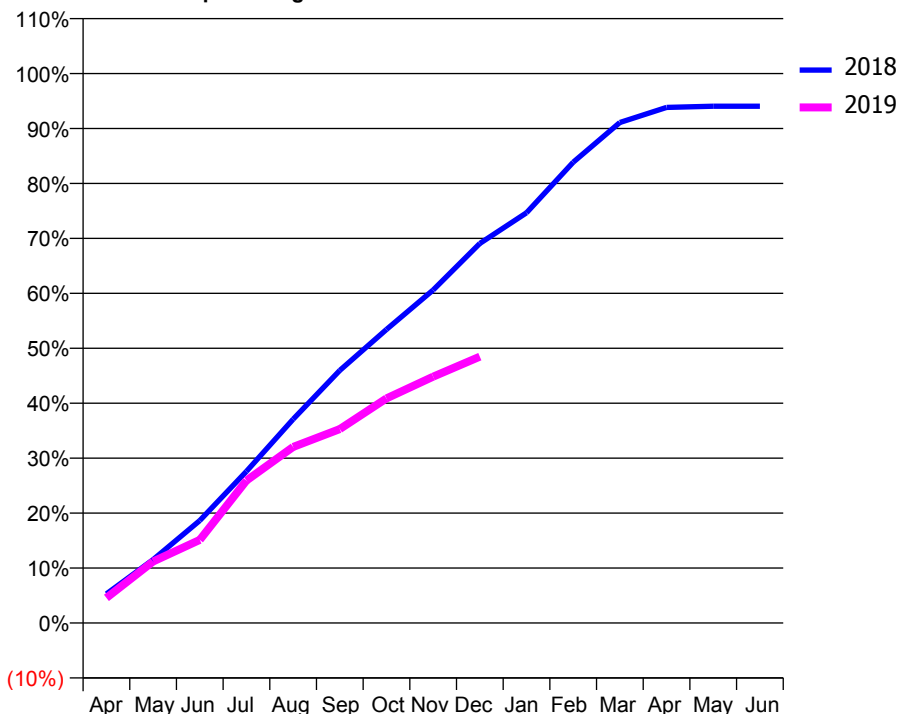
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 2,248          |                               |
| Quarter ending March 2018           | 2,164          | ↓                             |
| Quarter ending June 2018            | 2,053          | ↓                             |
| Quarter ending September 2018       | 1,976          | ↓                             |
| Quarter ending December 2018        | 1,912          | ↓                             |
| <b>Variance since December 2017</b> | <b>(14.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 344   | 297   |
| May       | 750   | 727   |
| June      | 1,210 | 982   |
| July      | 1,792 | 1,684 |
| August    | 2,408 | 2,080 |
| September | 2,985 | 2,291 |
| October   | 3,468 | 2,654 |
| November  | 3,935 | 2,910 |
| December  | 4,486 | 3,148 |
| January   | 4,848 |       |
| February  | 5,445 |       |
| March     | 5,914 |       |
| April     | 6,092 |       |
| May       | 6,107 |       |
| June      | 6,107 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 339         | 7.1%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 231      | 1,482       | 15.6%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 223      | 339         | 65.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 861      | 1,482       | 58.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 173      | 1,717       | 10.1%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 1,717       | 1.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 57       | 1,717       | 3.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

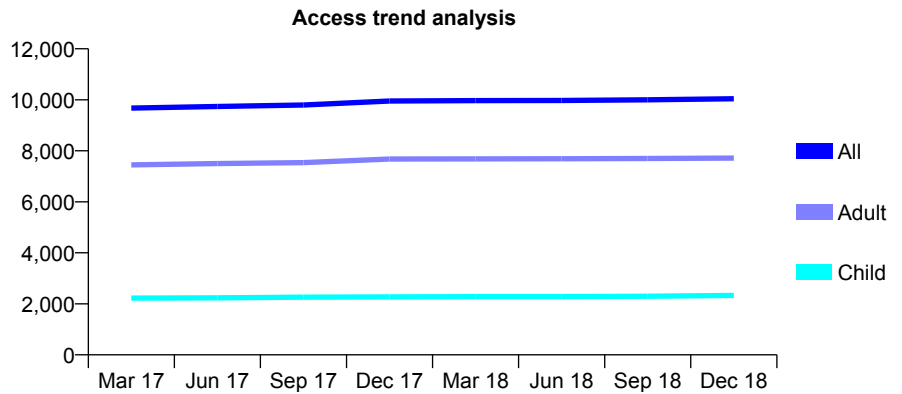
## Q59 - Vital Signs At a Glance Contract Report for 320102/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR MK SHAH   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,132      |
| Carry forward general activity (UDA)        | -443        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £536,478.51 |

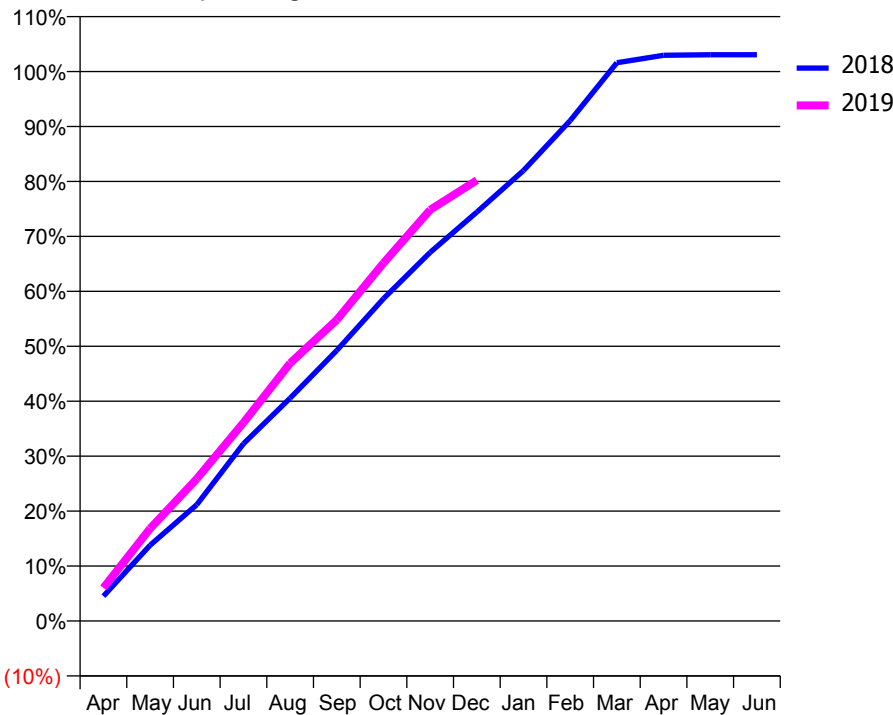
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 9,951       |                               |
| Quarter ending March 2018           | 9,968       | →                             |
| Quarter ending June 2018            | 9,972       | →                             |
| Quarter ending September 2018       | 9,998       | →                             |
| Quarter ending December 2018        | 10,044      | →                             |
| <b>Variance since December 2017</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,003                             | 1,336  |
| May       | 3,054                             | 3,726  |
| June      | 4,688                             | 5,730  |
| July      | 7,141                             | 7,990  |
| August    | 8,975                             | 10,386 |
| September | 10,901                            | 12,129 |
| October   | 12,982                            | 14,416 |
| November  | 14,845                            | 16,560 |
| December  | 16,468                            | 17,751 |
| January   | 18,146                            |        |
| February  | 20,153                            |        |
| March     | 22,484                            |        |
| April     | 22,785                            |        |
| May       | 22,808                            |        |
| June      | 22,808                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 150      | 2,581       | 5.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 969      | 7,989       | 12.1%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,557    | 2,581       | 60.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,480    | 7,989       | 56.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 486      | 10,397      | 4.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 78       | 10,397      | 0.8%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 89       | 10,397      | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

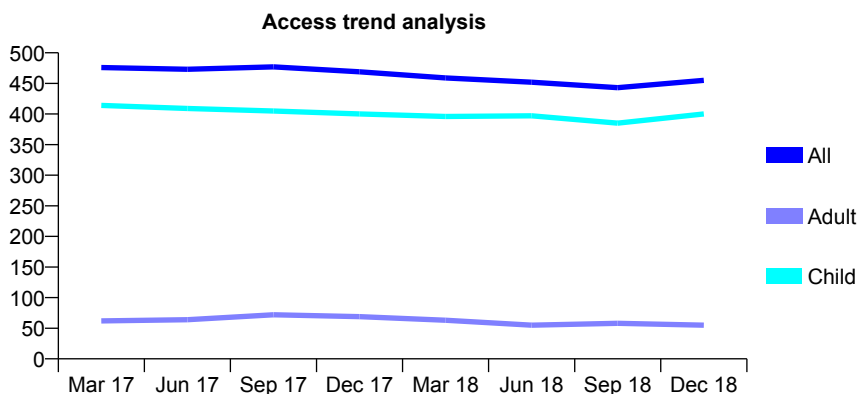
## Q59 - Vital Signs At a Glance Contract Report for 324647/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Mr H Sehmi & Mrs Y Sehmi |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

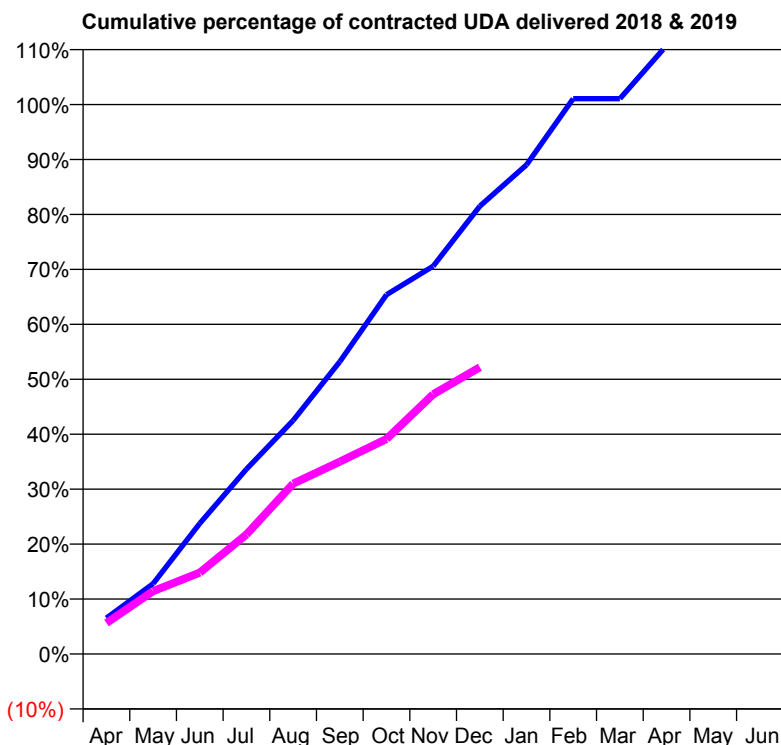
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,329      |
| Carry forward general activity (UDA)        | -27        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,515.25 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 469           |                               |
| Quarter ending March 2018           | 459           | ↓                             |
| Quarter ending June 2018            | 452           | ↓                             |
| Quarter ending September 2018       | 443           | ↓                             |
| Quarter ending December 2018        | 455           | ↑                             |
| <b>Variance since December 2017</b> | <b>(3.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 87                                | 75   |
| May       | 170                               | 152  |
| June      | 316                               | 197  |
| July      | 447                               | 289  |
| August    | 565                               | 412  |
| September | 707                               | 465  |
| October   | 869                               | 520  |
| November  | 938                               | 628  |
| December  | 1,083                             | 693  |
| January   | 1,183                             |      |
| February  | 1,343                             |      |
| March     | 1,343                             |      |
| April     | 1,471                             |      |
| May       | 1,471                             |      |
| June      | 1,471                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 124      | 656         | 18.9%    | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 440      | 656         | 67.1%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 1           | 100.0%   | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 543         | 0.4%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 543         | 0.2%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 543         | 2.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

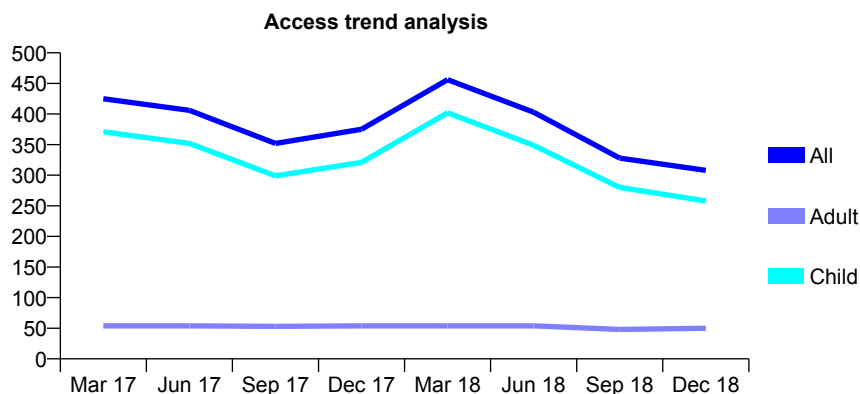
## Q59 - Vital Signs At a Glance Contract Report for 326046/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS PJ HAMPTON |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 750        |
| Carry forward general activity (UDA)        | -15        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,186.55 |

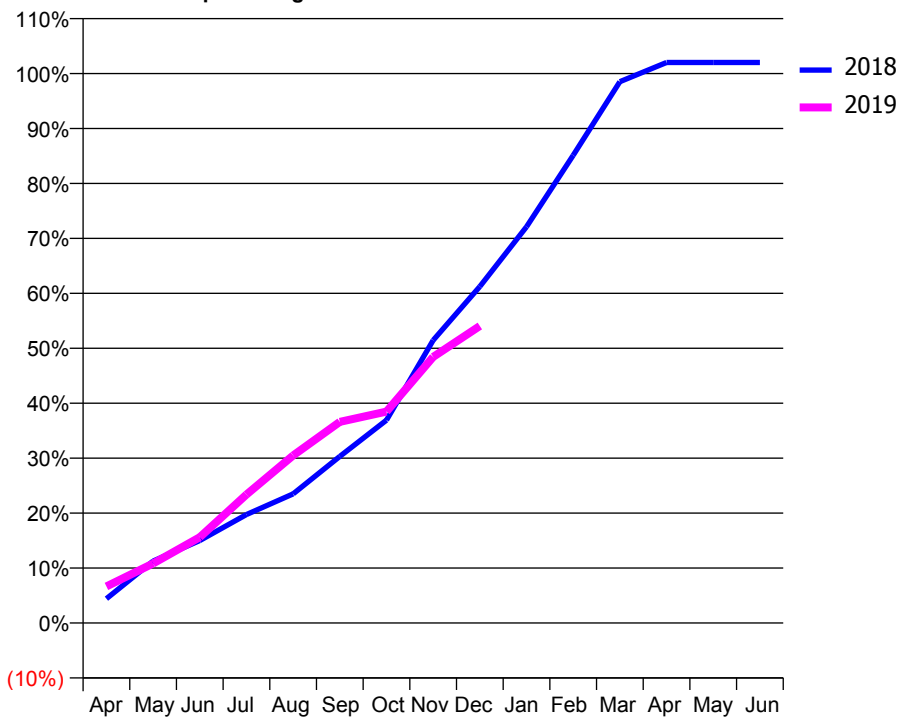
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 375            |                               |
| Quarter ending March 2018           | 456            | ↑                             |
| Quarter ending June 2018            | 403            | ↓                             |
| Quarter ending September 2018       | 328            | ↓                             |
| Quarter ending December 2018        | 308            | ↓                             |
| <b>Variance since December 2017</b> | <b>(17.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 33                                | 50   |
| May       | 85                                | 81   |
| June      | 113                               | 117  |
| July      | 148                               | 175  |
| August    | 176                               | 229  |
| September | 227                               | 275  |
| October   | 277                               | 289  |
| November  | 386                               | 363  |
| December  | 459                               | 405  |
| January   | 541                               |      |
| February  | 638                               |      |
| March     | 739                               |      |
| April     | 765                               |      |
| May       | 765                               |      |
| June      | 765                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 301         | 4.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 17          | 11.8%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 209      | 301         | 69.4%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9        | 17          | 52.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 303         | 4.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 303         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 303         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

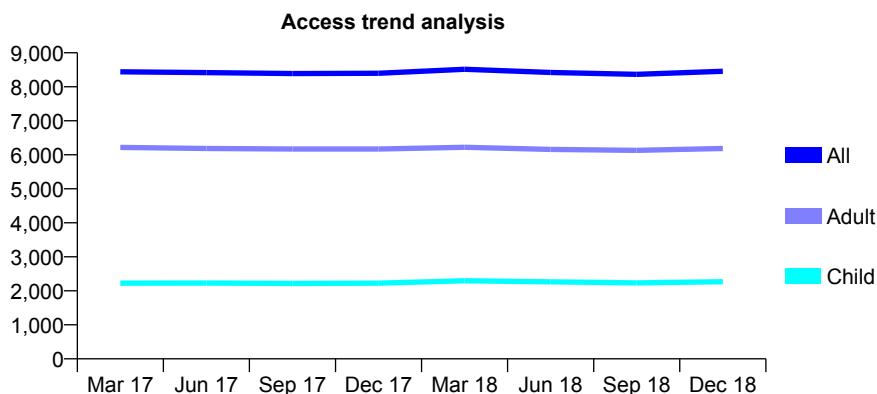
## Q59 - Vital Signs At a Glance Contract Report for 332070/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR S VYAS    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,509      |
| Carry forward general activity (UDA)        | -378        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £543,880.09 |

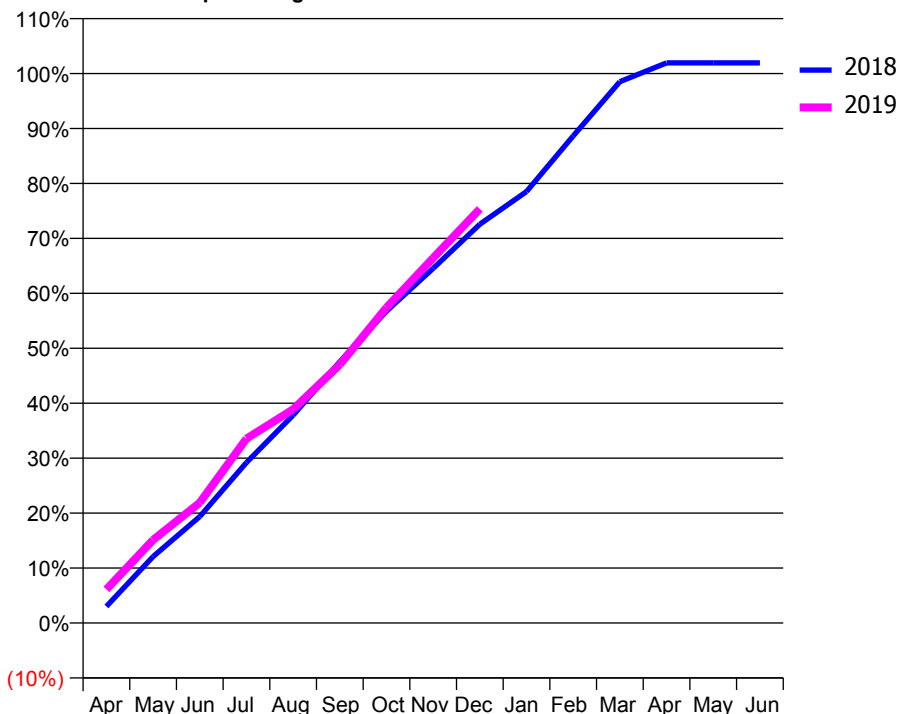
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,397       |                               |
| Quarter ending March 2018           | 8,517       | →                             |
| Quarter ending June 2018            | 8,423       | ↓                             |
| Quarter ending September 2018       | 8,365       | →                             |
| Quarter ending December 2018        | 8,457       | →                             |
| <b>Variance since December 2017</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 588                               | 1,195  |
| May       | 2,359                             | 2,951  |
| June      | 3,778                             | 4,271  |
| July      | 5,696                             | 6,544  |
| August    | 7,377                             | 7,587  |
| September | 9,276                             | 9,170  |
| October   | 11,073                            | 11,197 |
| November  | 12,590                            | 12,960 |
| December  | 14,157                            | 14,702 |
| January   | 15,319                            |        |
| February  | 17,292                            |        |
| March     | 19,221                            |        |
| April     | 19,887                            |        |
| May       | 19,887                            |        |
| June      | 19,887                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 2,658       | 3.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 293      | 4,940       | 5.9%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,842    | 2,658       | 69.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,605    | 4,940       | 32.5%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 260      | 7,258       | 3.6%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 7,258       | 0.3%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 7,258       | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

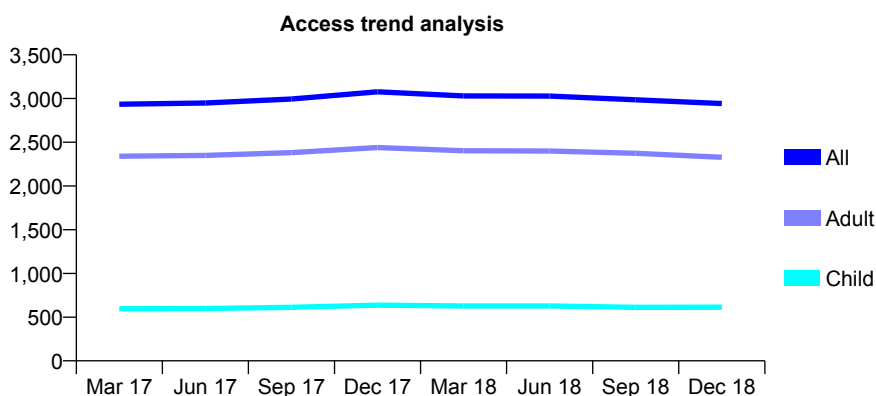
## Q59 - Vital Signs At a Glance Contract Report for 335134/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR PJ PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,623      |
| Carry forward general activity (UDA)        | -37         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £339,259.88 |

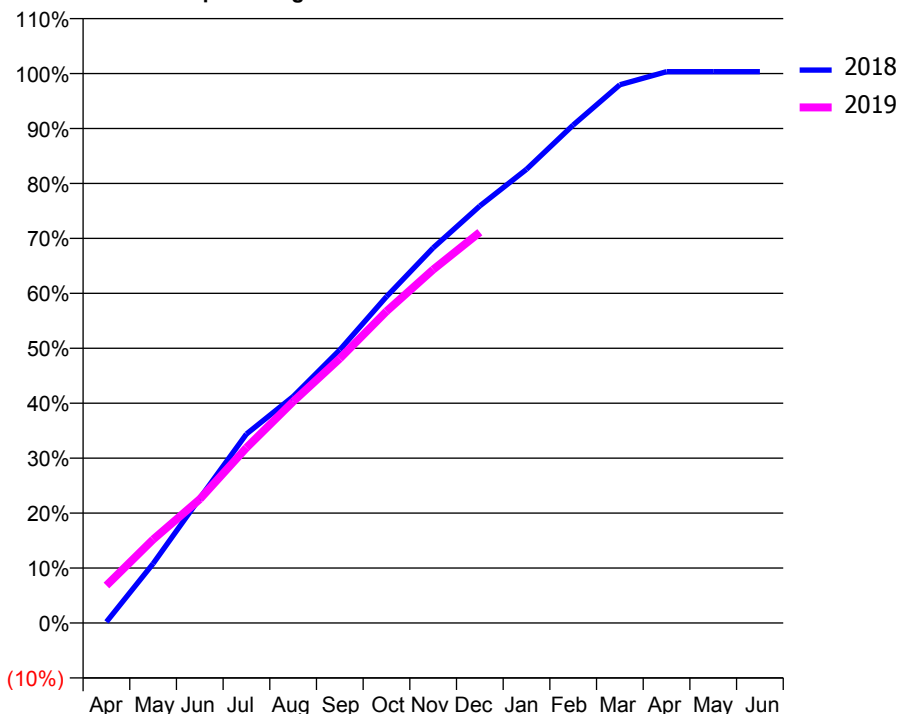
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,077         |                               |
| Quarter ending March 2018           | 3,029         | ↓                             |
| Quarter ending June 2018            | 3,028         | →                             |
| Quarter ending September 2018       | 2,986         | ↓                             |
| Quarter ending December 2018        | 2,942         | ↓                             |
| <b>Variance since December 2017</b> | <b>(4.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 25                                | 795   |
| May       | 1,255                             | 1,768 |
| June      | 2,638                             | 2,620 |
| July      | 3,999                             | 3,707 |
| August    | 4,790                             | 4,683 |
| September | 5,779                             | 5,594 |
| October   | 6,903                             | 6,594 |
| November  | 7,937                             | 7,475 |
| December  | 8,820                             | 8,266 |
| January   | 9,598                             |       |
| February  | 10,534                            |       |
| March     | 11,386                            |       |
| April     | 11,661                            |       |
| May       | 11,660                            |       |
| June      | 11,660                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 808         | 3.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 291      | 3,445       | 8.4%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 651      | 808         | 80.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,814    | 3,445       | 81.7%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 143      | 4,097       | 3.5%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 4,097       | 0.6%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 4,097       | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

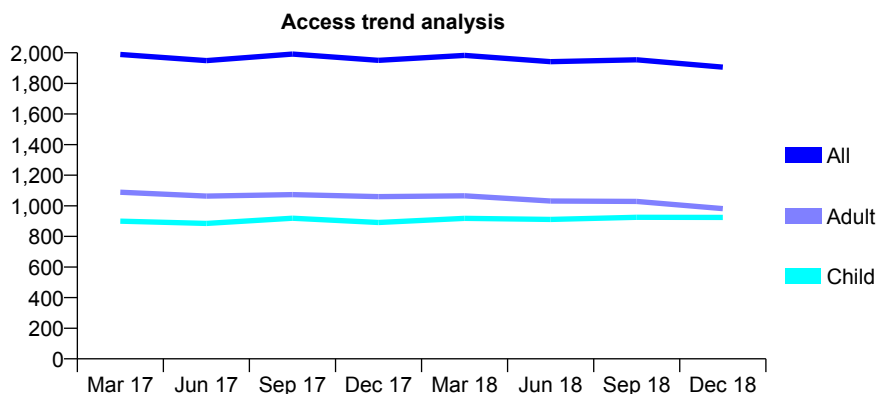
## Q59 - Vital Signs At a Glance Contract Report for 342645/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR AM HATHIARI |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 04/02/2011     |
| Contract end date    |                |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 4,311      |
| Carry forward general activity (UDA)        | 21         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £98,062.47 |

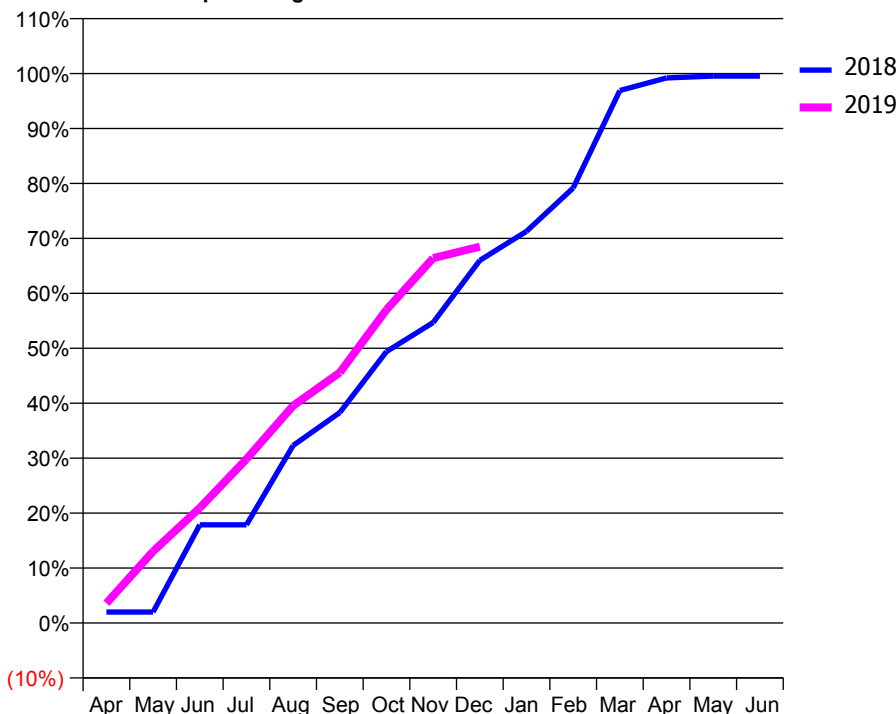
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,951         |                               |
| Quarter ending March 2018           | 1,983         | →                             |
| Quarter ending June 2018            | 1,942         | ↓                             |
| Quarter ending September 2018       | 1,954         | →                             |
| Quarter ending December 2018        | 1,906         | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 86                                | 155   |
| May       | 86                                | 562   |
| June      | 771                               | 903   |
| July      | 771                               | 1,287 |
| August    | 1,393                             | 1,705 |
| September | 1,651                             | 1,965 |
| October   | 2,130                             | 2,458 |
| November  | 2,358                             | 2,863 |
| December  | 2,845                             | 2,953 |
| January   | 3,073                             |       |
| February  | 3,413                             |       |
| March     | 4,177                             |       |
| April     | 4,276                             |       |
| May       | 4,290                             |       |
| June      | 4,290                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 734         | 4.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 98       | 728         | 13.5%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 327      | 734         | 44.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 265      | 728         | 36.4%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 60       | 1,394       | 4.3%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,394       | 0.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,394       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



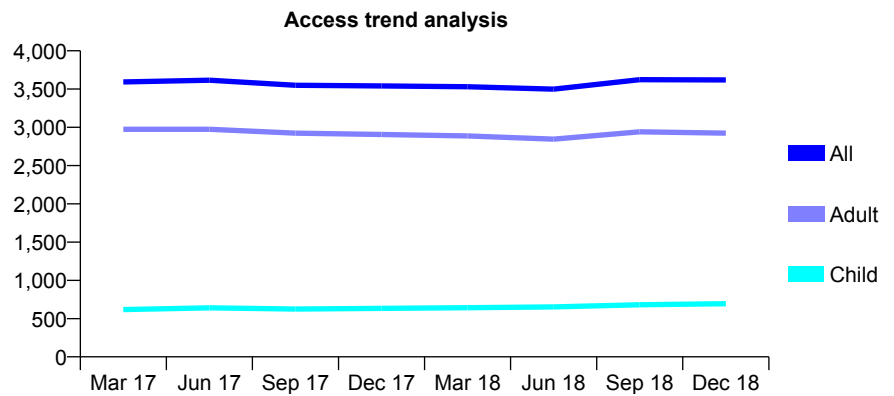
## Q59 - Vital Signs At a Glance Contract Report for 363669/0003 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR TG OYEDELE |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/02/2012    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,888      |
| Carry forward general activity (UDA)        | 167         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £270,087.04 |

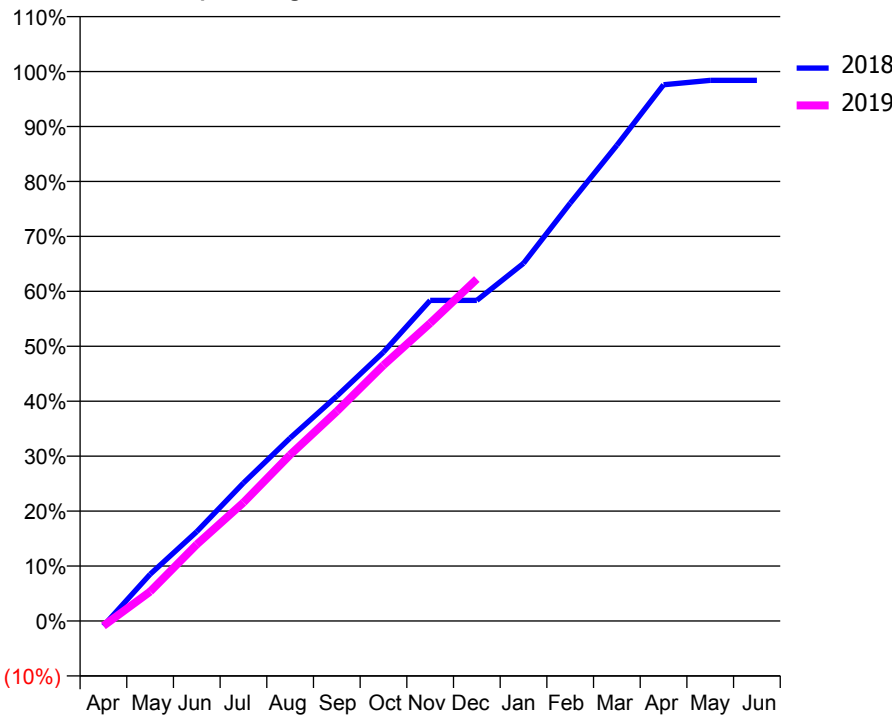
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,540       |                               |
| Quarter ending March 2018           | 3,530       | →                             |
| Quarter ending June 2018            | 3,499       | →                             |
| Quarter ending September 2018       | 3,622       | ↑                             |
| Quarter ending December 2018        | 3,619       | →                             |
| <b>Variance since December 2017</b> | <b>2.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -95                               | -108  |
| May       | 884                               | 635   |
| June      | 1,690                             | 1,656 |
| July      | 2,611                             | 2,564 |
| August    | 3,460                             | 3,595 |
| September | 4,253                             | 4,536 |
| October   | 5,082                             | 5,535 |
| November  | 6,061                             | 6,442 |
| December  | 6,061                             | 7,399 |
| January   | 6,761                             |       |
| February  | 7,899                             |       |
| March     | 8,994                             |       |
| April     | 10,137                            |       |
| May       | 10,221                            |       |
| June      | 10,221                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 748         | 4.3%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 218      | 3,288       | 6.6%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 416      | 748         | 55.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,164    | 3,288       | 65.8%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 155      | 3,563       | 4.4%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 3,563       | 0.4%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 3,563       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

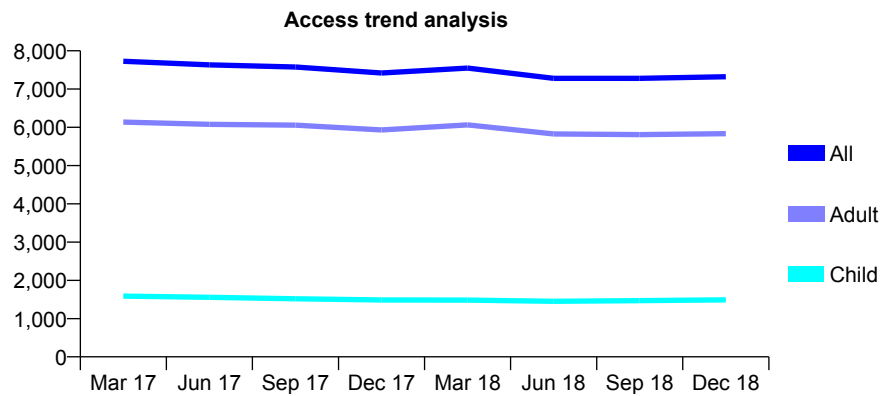
## Q59 - Vital Signs At a Glance Contract Report for 363669/0004 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | Mr R Khan    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2013   |
| Contract end date    |              |

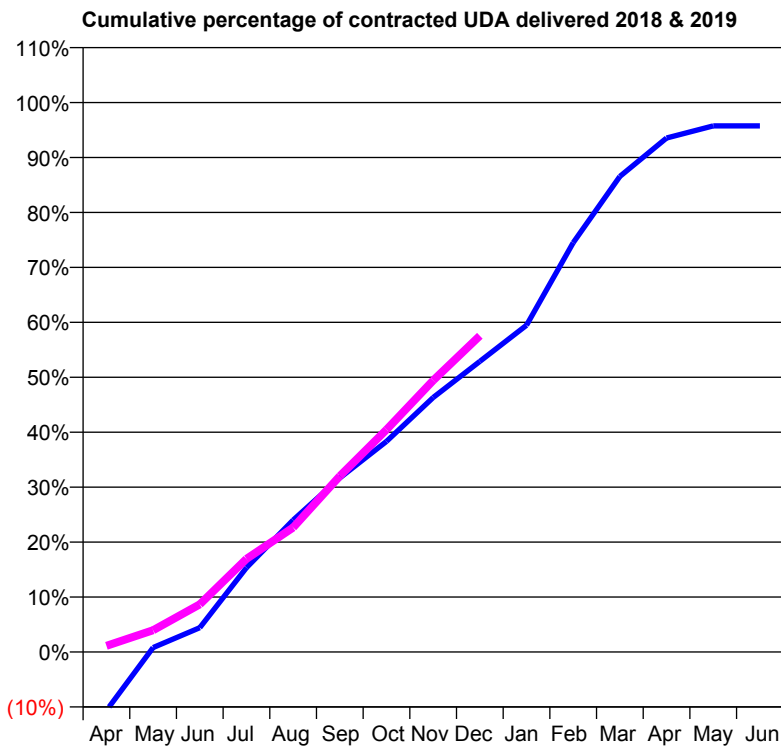
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £654,683.73 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,419         |                               |
| Quarter ending March 2018           | 7,548         | →                             |
| Quarter ending June 2018            | 7,280         | ↓                             |
| Quarter ending September 2018       | 7,280         | →                             |
| Quarter ending December 2018        | 7,323         | →                             |
| <b>Variance since December 2017</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -2,311                            | 269    |
| May       | 177                               | 953    |
| June      | 959                               | 2,083  |
| July      | 3,325                             | 4,067  |
| August    | 5,201                             | 5,436  |
| September | 6,859                             | 7,687  |
| October   | 8,300                             | 9,713  |
| November  | 10,027                            | 11,861 |
| December  | 11,449                            | 13,813 |
| January   | 12,875                            |        |
| February  | 16,127                            |        |
| March     | 18,739                            |        |
| April     | 20,251                            |        |
| May       | 20,730                            |        |
| June      | 20,730                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 125      | 1,294       | 9.7%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 742      | 4,738       | 15.7%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 507      | 1,294       | 39.2%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,605    | 4,738       | 33.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,352    | 5,325       | 25.4%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 5,325       | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 42       | 5,325       | 0.8%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 13          | 84.6%    | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 13          | 76.9%    | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

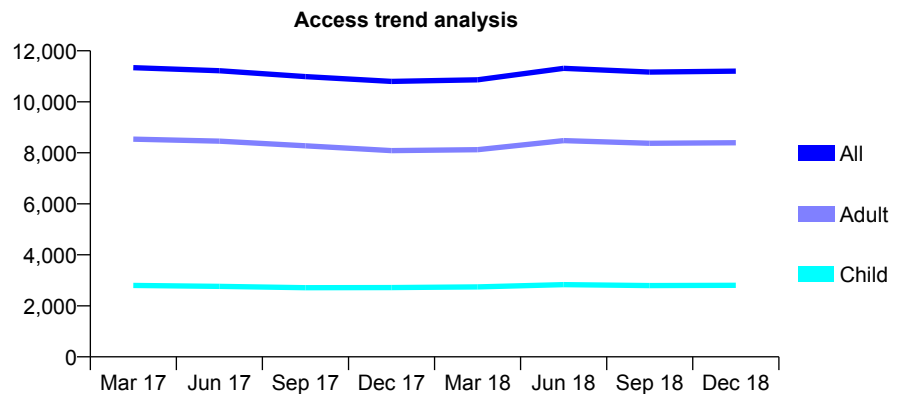
## Q59 - Vital Signs At a Glance Contract Report for 366358/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR A BHATT   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2010   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,900      |
| Carry forward general activity (UDA)        | 250         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £545,465.99 |

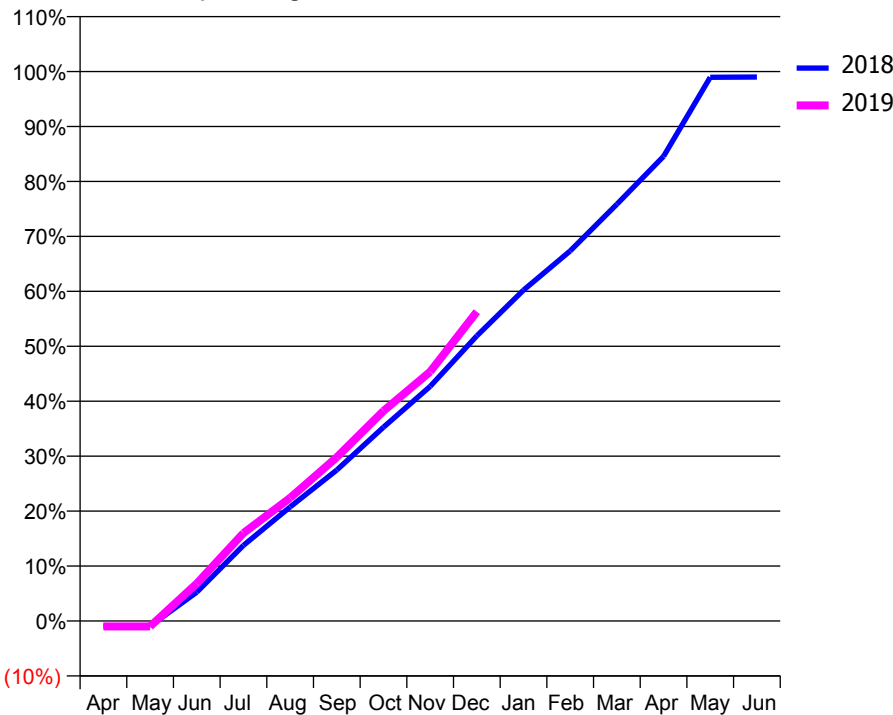
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 10,799      |                               |
| Quarter ending March 2018           | 10,864      | →                             |
| Quarter ending June 2018            | 11,312      | ↑                             |
| Quarter ending September 2018       | 11,168      | ↓                             |
| Quarter ending December 2018        | 11,202      | →                             |
| <b>Variance since December 2017</b> | <b>3.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -234                              | -250   |
| May       | -233                              | -250   |
| June      | 1,310                             | 1,700  |
| July      | 3,427                             | 3,985  |
| August    | 5,171                             | 5,580  |
| September | 6,843                             | 7,426  |
| October   | 8,783                             | 9,518  |
| November  | 10,632                            | 11,299 |
| December  | 12,924                            | 14,013 |
| January   | 14,992                            |        |
| February  | 16,771                            |        |
| March     | 18,889                            |        |
| April     | 21,057                            |        |
| May       | 24,637                            |        |
| June      | 24,650                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 151      | 3,345       | 4.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 775      | 9,397       | 8.2%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,183    | 3,345       | 65.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,841    | 9,397       | 62.2%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 353      | 8,882       | 4.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 72       | 8,882       | 0.8%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 56       | 8,882       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

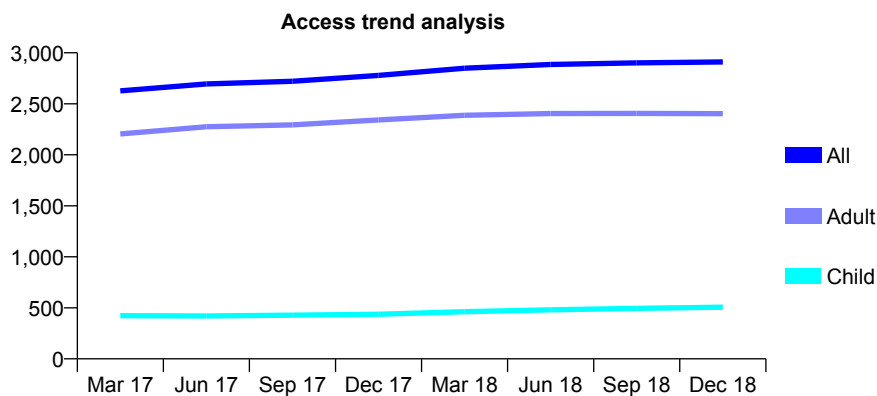
## Q59 - Vital Signs At a Glance Contract Report for 367109/0004 - December 2018

|                      |                    |
|----------------------|--------------------|
| Name or company name | MR R CARLISLE-GOTT |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 05/06/2013         |
| Contract end date    |                    |

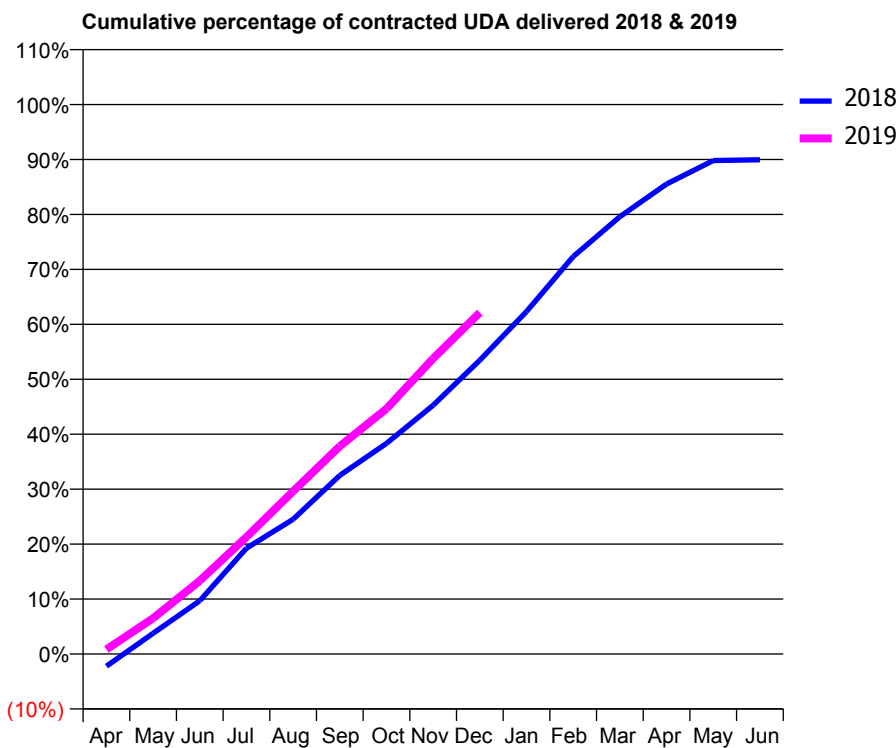
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,828       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £200,125.39 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,779       |                               |
| Quarter ending March 2018           | 2,849       | ↑                             |
| Quarter ending June 2018            | 2,886       | →                             |
| Quarter ending September 2018       | 2,901       | →                             |
| Quarter ending December 2018        | 2,910       | →                             |
| <b>Variance since December 2017</b> | <b>4.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -199                              | 73    |
| May       | 333                               | 575   |
| June      | 856                               | 1,178 |
| July      | 1,701                             | 1,880 |
| August    | 2,166                             | 2,614 |
| September | 2,870                             | 3,339 |
| October   | 3,383                             | 3,940 |
| November  | 3,996                             | 4,748 |
| December  | 4,720                             | 5,485 |
| January   | 5,503                             |       |
| February  | 6,385                             |       |
| March     | 7,025                             |       |
| April     | 7,551                             |       |
| May       | 7,928                             |       |
| June      | 7,940                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 461         | 3.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 343      | 2,327       | 14.7%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 204      | 461         | 44.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,080    | 2,327       | 46.4%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 82       | 2,414       | 3.4%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 2,414       | 2.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 2,414       | 1.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

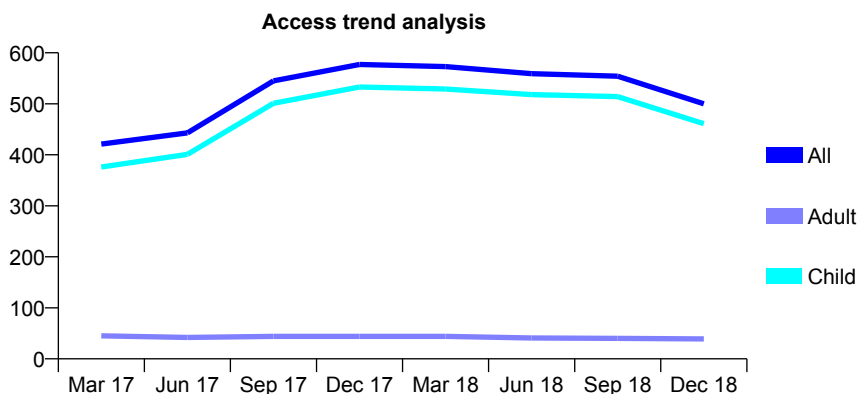
## Q59 - Vital Signs At a Glance Contract Report for 563838/0002 - December 2018

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Mr P R Mapanda & Ms T J Ramsavas |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 06/02/2012                       |
| Contract end date    | 30/09/2018                       |

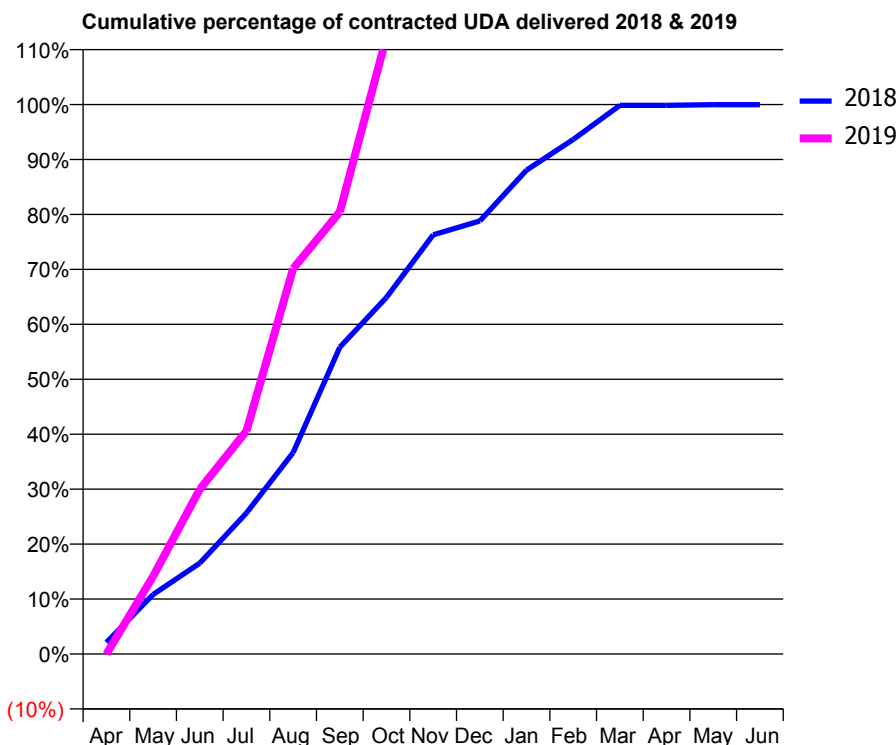
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 475        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,117.16 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 577            |                               |
| Quarter ending March 2018           | 573            | →                             |
| Quarter ending June 2018            | 559            | ↓                             |
| Quarter ending September 2018       | 554            | →                             |
| Quarter ending December 2018        | 500            | ↓                             |
| <b>Variance since December 2017</b> | <b>(13.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 20                                | 0    |
| May       | 103                               | 67   |
| June      | 157                               | 142  |
| July      | 244                               | 193  |
| August    | 348                               | 333  |
| September | 530                               | 382  |
| October   | 617                               | 533  |
| November  | 725                               | 533  |
| December  | 749                               | 533  |
| January   | 836                               |      |
| February  | 890                               |      |
| March     | 949                               |      |
| April     | 949                               |      |
| May       | 950                               |      |
| June      | 950                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 339         | 4.7%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 8           | 0.0%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 152      | 339         | 44.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2        | 8           | 25.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 343         | 1.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 343         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 343         | 1.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

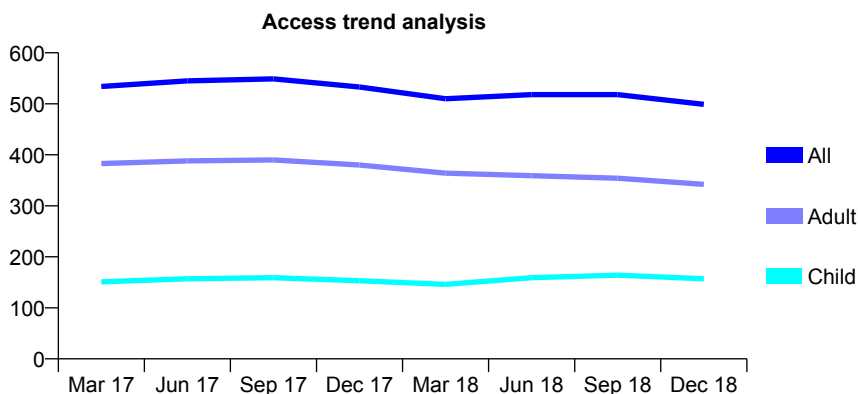
## Q59 - Vital Signs At a Glance Contract Report for 566039/0004 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MS AR LOCKYER |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

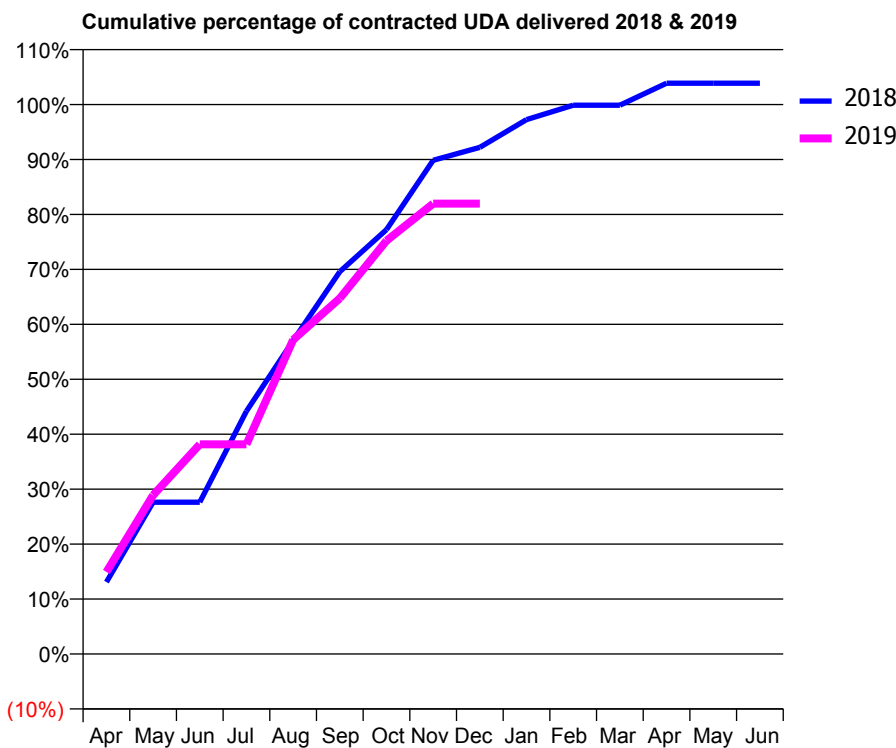
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,076      |
| Carry forward general activity (UDA)        | -22        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £26,772.36 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 533           |                               |
| Quarter ending March 2018           | 510           | ↓                             |
| Quarter ending June 2018            | 518           | →                             |
| Quarter ending September 2018       | 518           | →                             |
| Quarter ending December 2018        | 499           | ↓                             |
| <b>Variance since December 2017</b> | <b>(6.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 141                               | 161  |
| May       | 297                               | 311  |
| June      | 297                               | 411  |
| July      | 476                               | 411  |
| August    | 614                               | 615  |
| September | 749                               | 696  |
| October   | 831                               | 809  |
| November  | 967                               | 882  |
| December  | 992                               | 882  |
| January   | 1,046                             |      |
| February  | 1,075                             |      |
| March     | 1,075                             |      |
| April     | 1,118                             |      |
| May       | 1,118                             |      |
| June      | 1,118                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 125         | 4.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 45       | 255         | 17.6%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 16       | 125         | 12.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 42       | 255         | 16.5%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 371         | 6.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 371         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 371         | 1.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

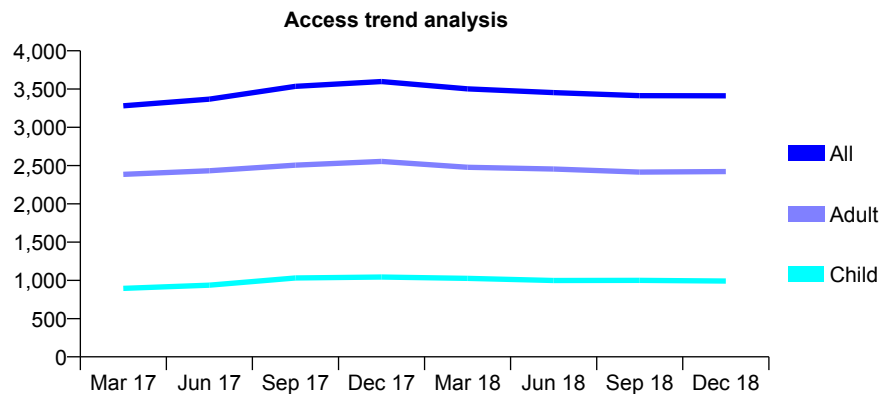
## Q59 - Vital Signs At a Glance Contract Report for 570230/0002 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR RM ALLEN             |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

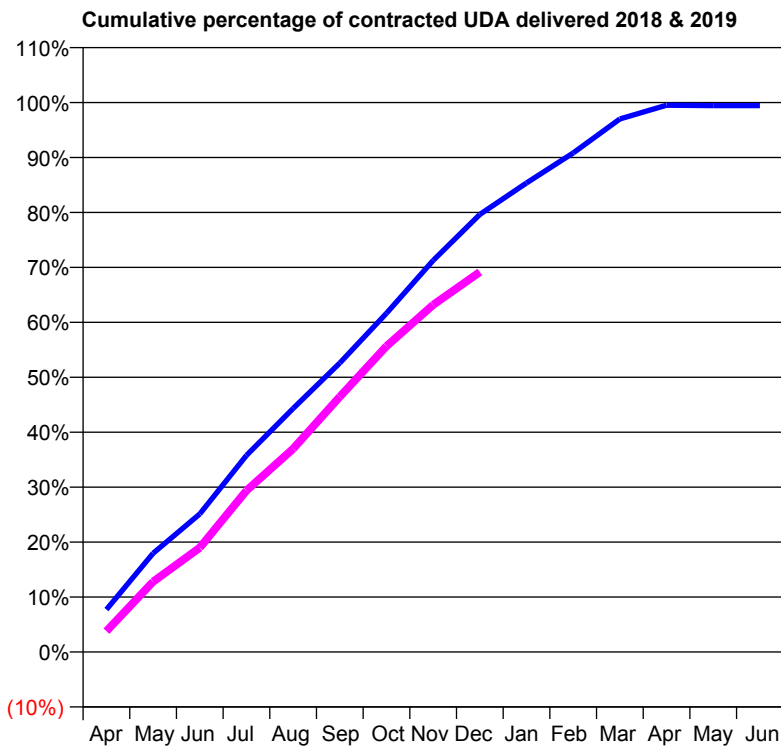
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,599       |
| Carry forward general activity (UDA)        | 50          |
| 18/19 Contracted orthodontic activity (UOA) | 380         |
| Carry forward orthodontic activity (UOA)    | 2           |
| Baseline contract value                     | £280,805.04 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,599         |                               |
| Quarter ending March 2018           | 3,503         | ↓                             |
| Quarter ending June 2018            | 3,453         | ↓                             |
| Quarter ending September 2018       | 3,414         | ↓                             |
| Quarter ending December 2018        | 3,412         | →                             |
| <b>Variance since December 2017</b> | <b>(5.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 741                               | 365   |
| May       | 1,724                             | 1,228 |
| June      | 2,413                             | 1,823 |
| July      | 3,434                             | 2,820 |
| August    | 4,255                             | 3,551 |
| September | 5,048                             | 4,459 |
| October   | 5,918                             | 5,342 |
| November  | 6,841                             | 6,065 |
| December  | 7,644                             | 6,638 |
| January   | 8,194                             |       |
| February  | 8,717                             |       |
| March     | 9,311                             |       |
| April     | 9,552                             |       |
| May       | 9,545                             |       |
| June      | 9,545                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 212      | 1,326       | 16.0%    | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 311      | 2,371       | 13.1%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 842      | 1,326       | 63.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,057    | 2,371       | 44.6%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 328      | 3,559       | 9.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 3,559       | 1.6%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3,559       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

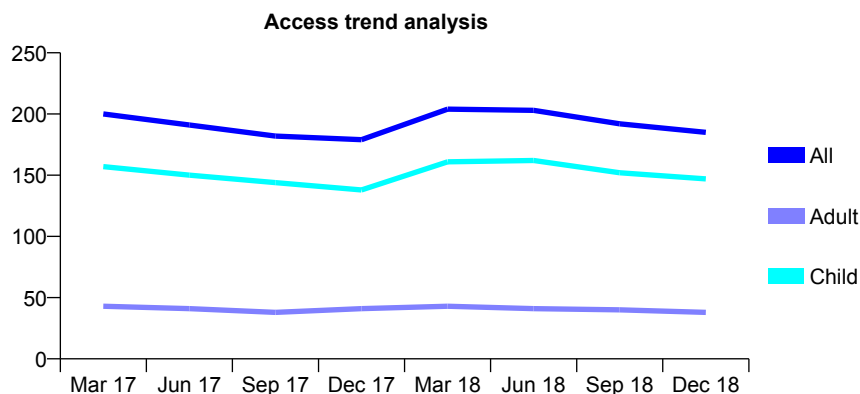
## Q59 - Vital Signs At a Glance Contract Report for 572845/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR PH WILLIAMS |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 386        |
| Carry forward general activity (UDA)        | -7         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,633.72 |

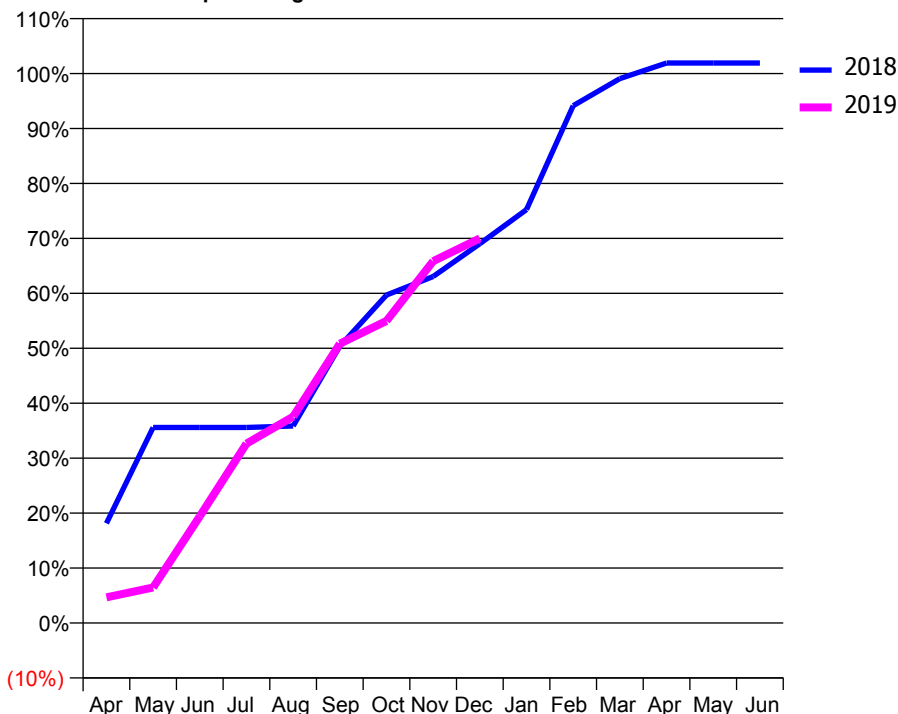
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 179         |                               |
| Quarter ending March 2018           | 204         | ↑                             |
| Quarter ending June 2018            | 203         | →                             |
| Quarter ending September 2018       | 192         | ↓                             |
| Quarter ending December 2018        | 185         | ↓                             |
| <b>Variance since December 2017</b> | <b>3.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 70                                | 18   |
| May       | 137                               | 25   |
| June      | 137                               | 75   |
| July      | 137                               | 126  |
| August    | 138                               | 145  |
| September | 194                               | 196  |
| October   | 230                               | 212  |
| November  | 243                               | 254  |
| December  | 266                               | 270  |
| January   | 290                               |      |
| February  | 363                               |      |
| March     | 382                               |      |
| April     | 393                               |      |
| May       | 393                               |      |
| June      | 393                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 171         | 3.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 31          | 25.8%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 103      | 171         | 60.2%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 16       | 31          | 51.6%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 193         | 0.5%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 193         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 193         | 3.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



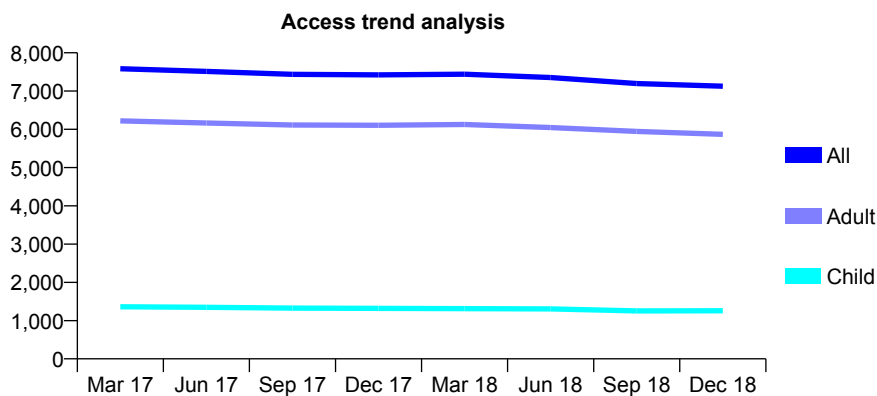
## Q59 - Vital Signs At a Glance Contract Report for 573477/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR TW POWELL            |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 210         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £513,596.80 |

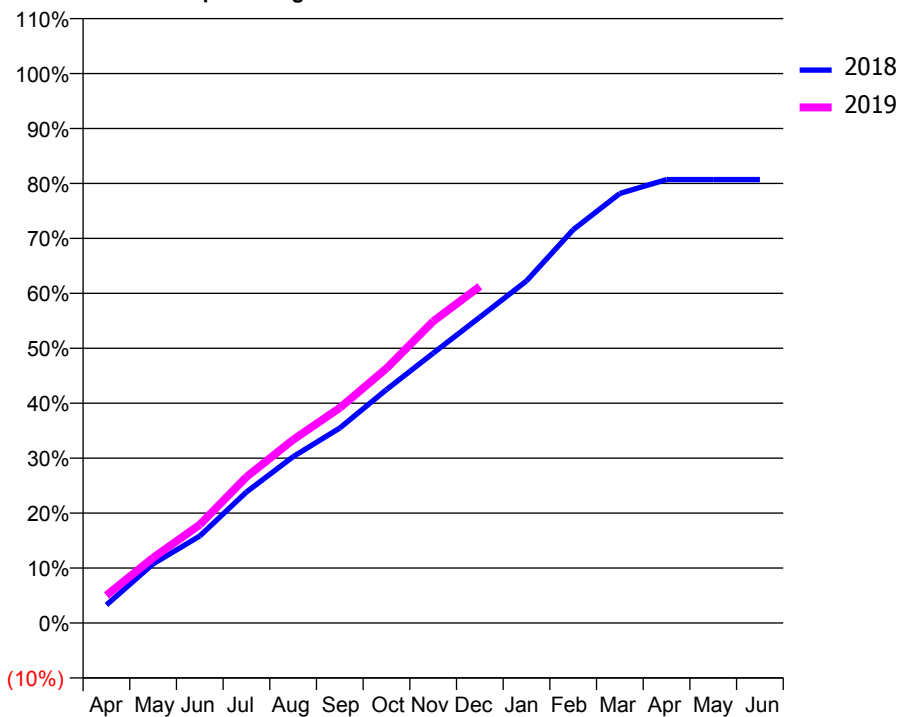
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,423         |                               |
| Quarter ending March 2018           | 7,440         | →                             |
| Quarter ending June 2018            | 7,354         | ↓                             |
| Quarter ending September 2018       | 7,197         | ↓                             |
| Quarter ending December 2018        | 7,126         | →                             |
| <b>Variance since December 2017</b> | <b>(4.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 789                               | 1,005  |
| May       | 2,577                             | 2,377  |
| June      | 3,785                             | 3,582  |
| July      | 5,705                             | 5,319  |
| August    | 7,243                             | 6,673  |
| September | 8,492                             | 7,830  |
| October   | 10,163                            | 9,269  |
| November  | 11,745                            | 10,983 |
| December  | 13,313                            | 12,254 |
| January   | 14,893                            |        |
| February  | 17,122                            |        |
| March     | 18,704                            |        |
| April     | 19,305                            |        |
| May       | 19,308                            |        |
| June      | 19,308                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 1,122       | 7.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,261    | 5,195       | 24.3%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 569      | 1,122       | 50.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,289    | 5,195       | 24.8%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 661      | 6,011       | 11.0%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 270      | 6,011       | 4.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 234      | 6,011       | 3.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

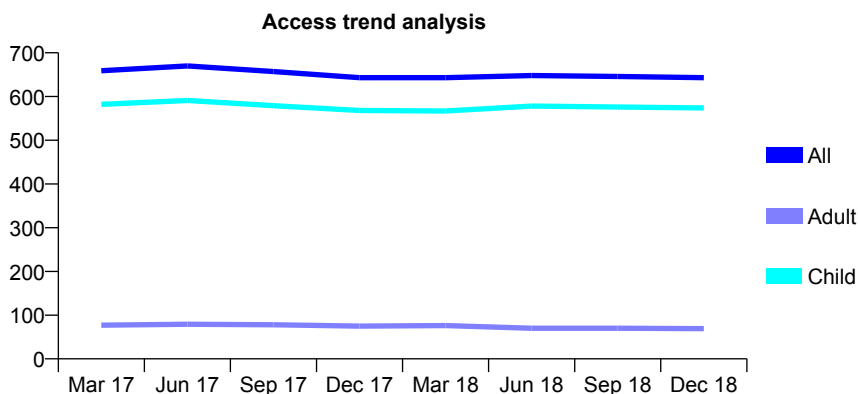
## Q59 - Vital Signs At a Glance Contract Report for 575763/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR GF CLARK  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,300      |
| Carry forward general activity (UDA)        | -26        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £30,387.76 |

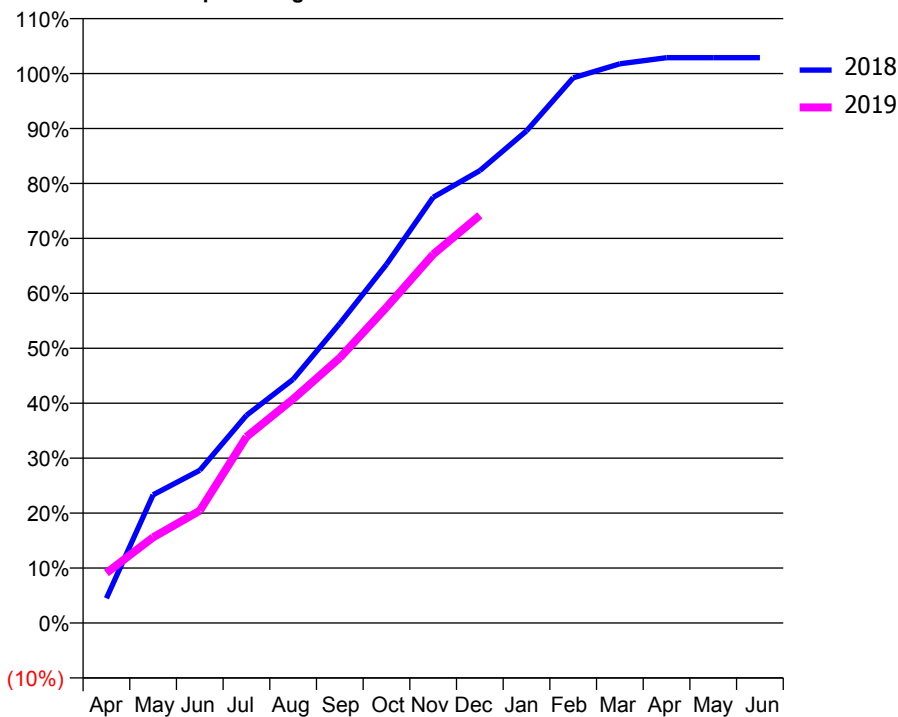
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 643         |                               |
| Quarter ending March 2018           | 643         | →                             |
| Quarter ending June 2018            | 648         | →                             |
| Quarter ending September 2018       | 646         | →                             |
| Quarter ending December 2018        | 643         | →                             |
| <b>Variance since December 2017</b> | <b>0.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 59                                | 118  |
| May       | 303                               | 203  |
| June      | 361                               | 266  |
| July      | 491                               | 441  |
| August    | 577                               | 530  |
| September | 709                               | 627  |
| October   | 849                               | 747  |
| November  | 1,007                             | 872  |
| December  | 1,070                             | 965  |
| January   | 1,164                             |      |
| February  | 1,290                             |      |
| March     | 1,323                             |      |
| April     | 1,337                             |      |
| May       | 1,337                             |      |
| June      | 1,337                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 674         | 4.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 27          | 3.7%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 454      | 674         | 67.4%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 19       | 27          | 70.4%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 18       | 689         | 2.6%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 689         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 689         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

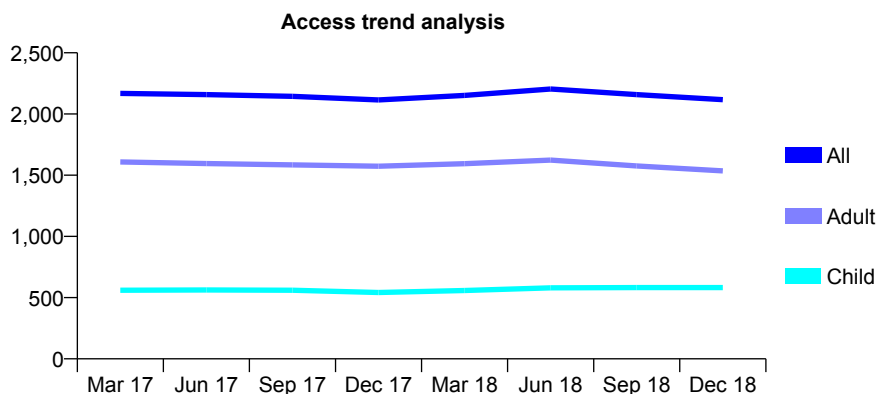
## Q59 - Vital Signs At a Glance Contract Report for 620521/0001 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Mr G. S. Bajwa & Mr F. Desai |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,900       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £130,181.08 |

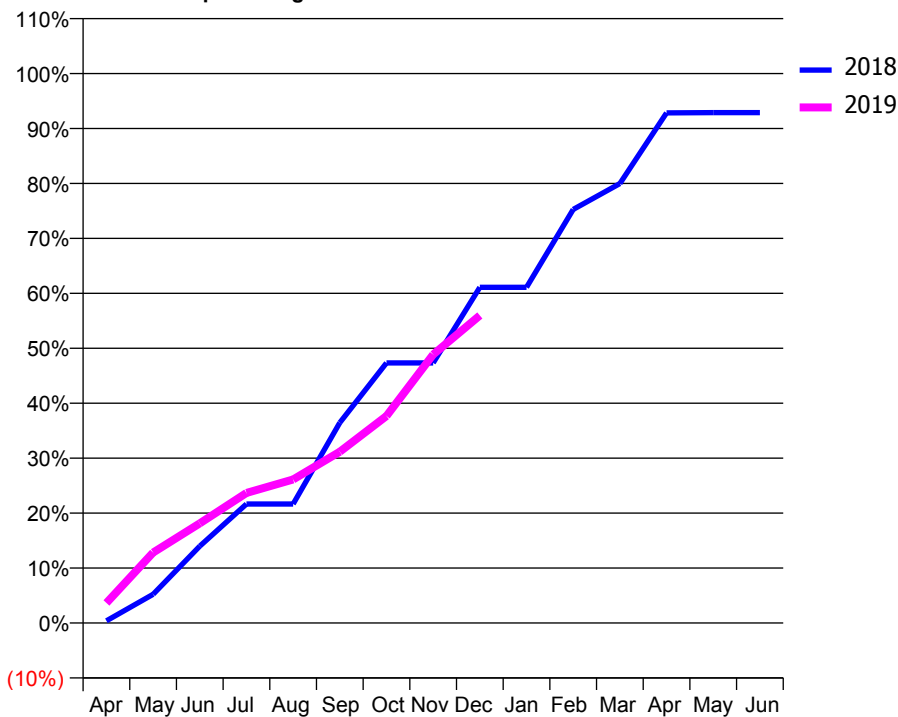
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,115       |                               |
| Quarter ending March 2018           | 2,152       | →                             |
| Quarter ending June 2018            | 2,204       | ↑                             |
| Quarter ending September 2018       | 2,158       | ↓                             |
| Quarter ending December 2018        | 2,117       | ↓                             |
| <b>Variance since December 2017</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 24                                | 215   |
| May       | 309                               | 757   |
| June      | 826                               | 1,070 |
| July      | 1,277                             | 1,396 |
| August    | 1,277                             | 1,541 |
| September | 2,152                             | 1,839 |
| October   | 2,793                             | 2,223 |
| November  | 2,793                             | 2,883 |
| December  | 3,604                             | 3,302 |
| January   | 3,604                             |       |
| February  | 4,441                             |       |
| March     | 4,719                             |       |
| April     | 5,478                             |       |
| May       | 5,480                             |       |
| June      | 5,480                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 783         | 7.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 195      | 1,865       | 10.5%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 549      | 783         | 70.1%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,153    | 1,865       | 61.8%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 155      | 2,228       | 7.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 2,228       | 0.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 2,228       | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

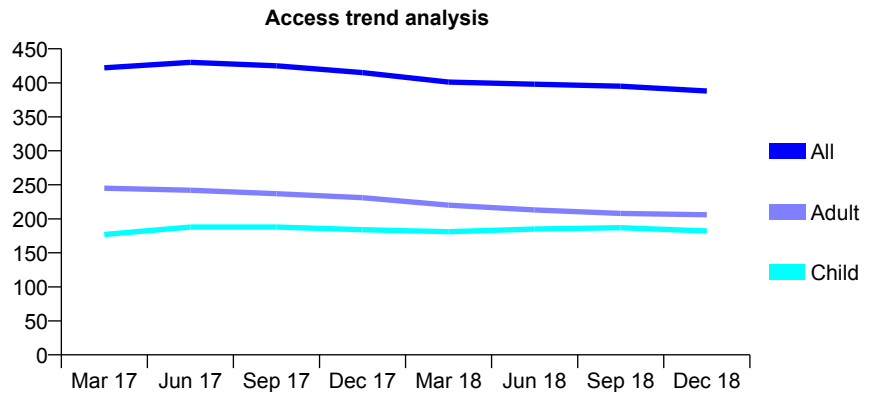
## Q59 - Vital Signs At a Glance Contract Report for 628360/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR R JETHWA  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 03/03/2009   |
| Contract end date    |              |

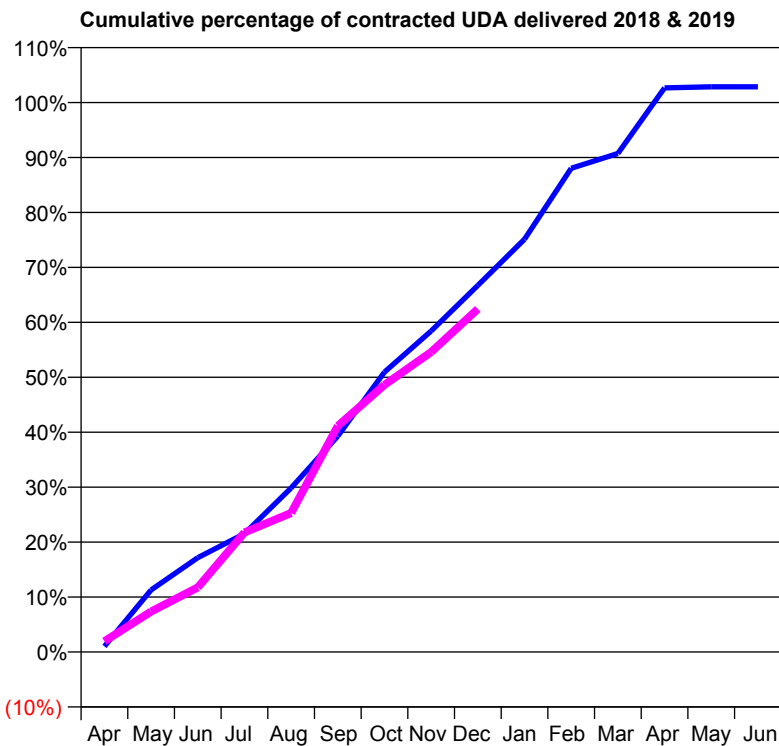
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,072      |
| Carry forward general activity (UDA)        | -21        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,443.42 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 415           |                               |
| Quarter ending March 2018           | 401           | ↓                             |
| Quarter ending June 2018            | 398           | →                             |
| Quarter ending September 2018       | 395           | →                             |
| Quarter ending December 2018        | 388           | ↓                             |
| <b>Variance since December 2017</b> | <b>(6.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 11                                | 21   |
| May       | 121                               | 79   |
| June      | 184                               | 126  |
| July      | 231                               | 233  |
| August    | 320                               | 271  |
| September | 421                               | 441  |
| October   | 546                               | 521  |
| November  | 626                               | 585  |
| December  | 715                               | 669  |
| January   | 805                               |      |
| February  | 944                               |      |
| March     | 973                               |      |
| April     | 1,101                             |      |
| May       | 1,103                             |      |
| June      | 1,103                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 236         | 7.2%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 24       | 196         | 12.2%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 137      | 236         | 58.1%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 122      | 196         | 62.2%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 377         | 0.5%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 377         | 1.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 377         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

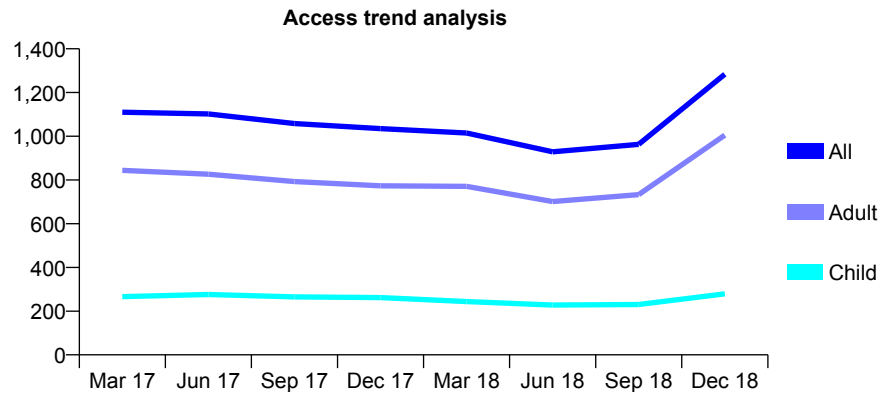
## Q59 - Vital Signs At a Glance Contract Report for 628751/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | Miss D Mehta |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 02/06/2009   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,609      |
| Carry forward general activity (UDA)        | -41        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £66,599.18 |

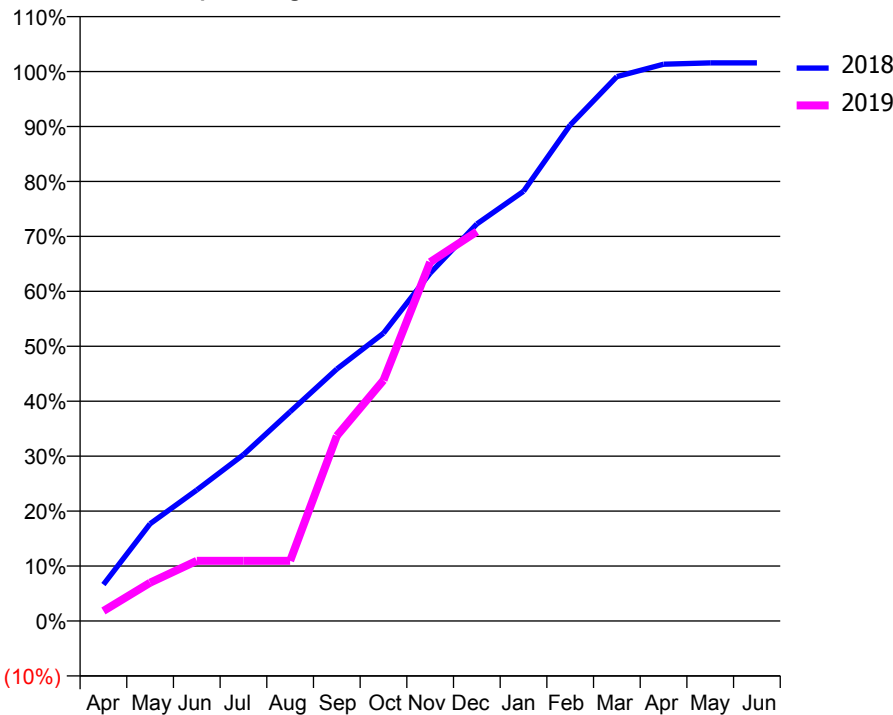
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 1,035        |                               |
| Quarter ending March 2018           | 1,015        | ↓                             |
| Quarter ending June 2018            | 929          | ↓                             |
| Quarter ending September 2018       | 963          | ↑                             |
| Quarter ending December 2018        | 1,284        | ↑                             |
| <b>Variance since December 2017</b> | <b>24.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 173                               | 48    |
| May       | 462                               | 182   |
| June      | 622                               | 286   |
| July      | 790                               | 286   |
| August    | 993                               | 286   |
| September | 1,197                             | 879   |
| October   | 1,367                             | 1,143 |
| November  | 1,652                             | 1,704 |
| December  | 1,885                             | 1,849 |
| January   | 2,040                             |       |
| February  | 2,355                             |       |
| March     | 2,585                             |       |
| April     | 2,644                             |       |
| May       | 2,650                             |       |
| June      | 2,650                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 229         | 3.1%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 70       | 814         | 8.6%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 32       | 229         | 14.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 70       | 814         | 8.6%     | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 76       | 1,007       | 7.5%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,007       | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,007       | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

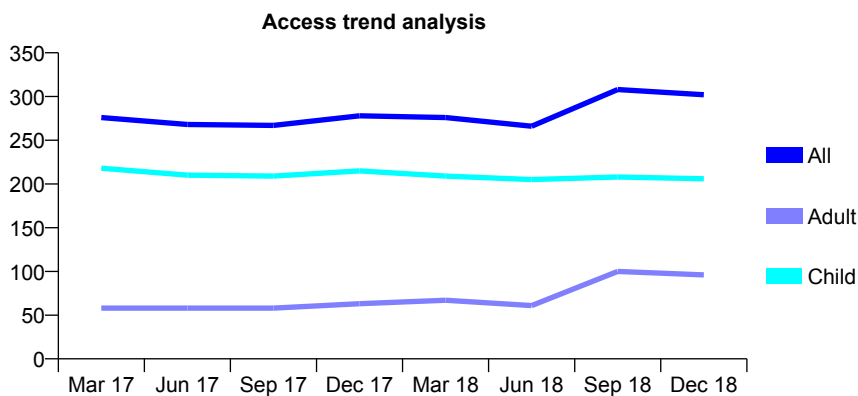
## Q59 - Vital Signs At a Glance Contract Report for 630772/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | M Hamburger & R Sadler |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2006             |
| Contract end date    |                        |

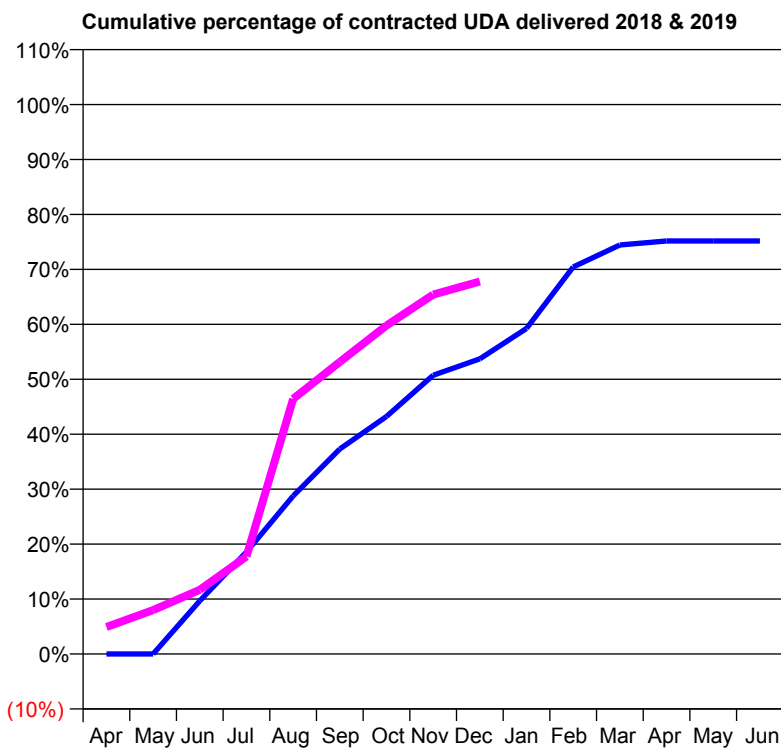
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 550        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,475.67 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 278         |                               |
| Quarter ending March 2018           | 276         | →                             |
| Quarter ending June 2018            | 266         | ↓                             |
| Quarter ending September 2018       | 308         | ↑                             |
| Quarter ending December 2018        | 302         | ↓                             |
| <b>Variance since December 2017</b> | <b>8.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 27   |
| May       | 0                                 | 44   |
| June      | 53                                | 64   |
| July      | 102                               | 98   |
| August    | 158                               | 255  |
| September | 205                               | 292  |
| October   | 238                               | 329  |
| November  | 279                               | 360  |
| December  | 295                               | 373  |
| January   | 326                               |      |
| February  | 387                               |      |
| March     | 409                               |      |
| April     | 413                               |      |
| May       | 413                               |      |
| June      | 413                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 198         | 4.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 70          | 1.4%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 99       | 198         | 50.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 70          | 25.7%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 264         | 3.4%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 264         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 264         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

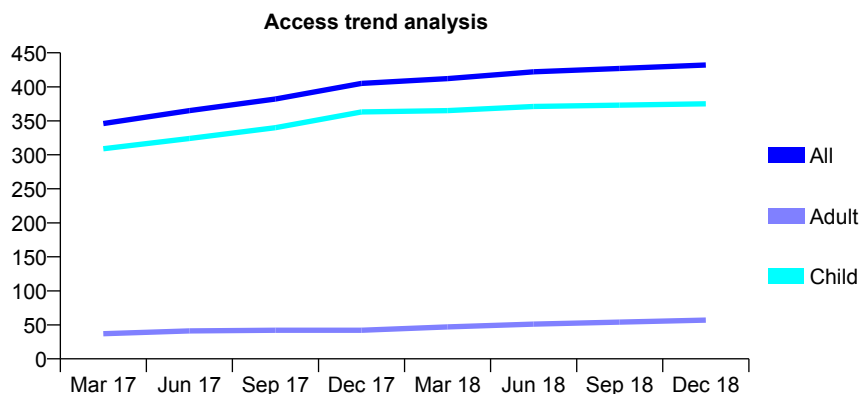
## Q59 - Vital Signs At a Glance Contract Report for 651761/0001 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Mr S Kotecha and Mrs L Kotecha |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 796        |
| Carry forward general activity (UDA)        | -12        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,275.86 |

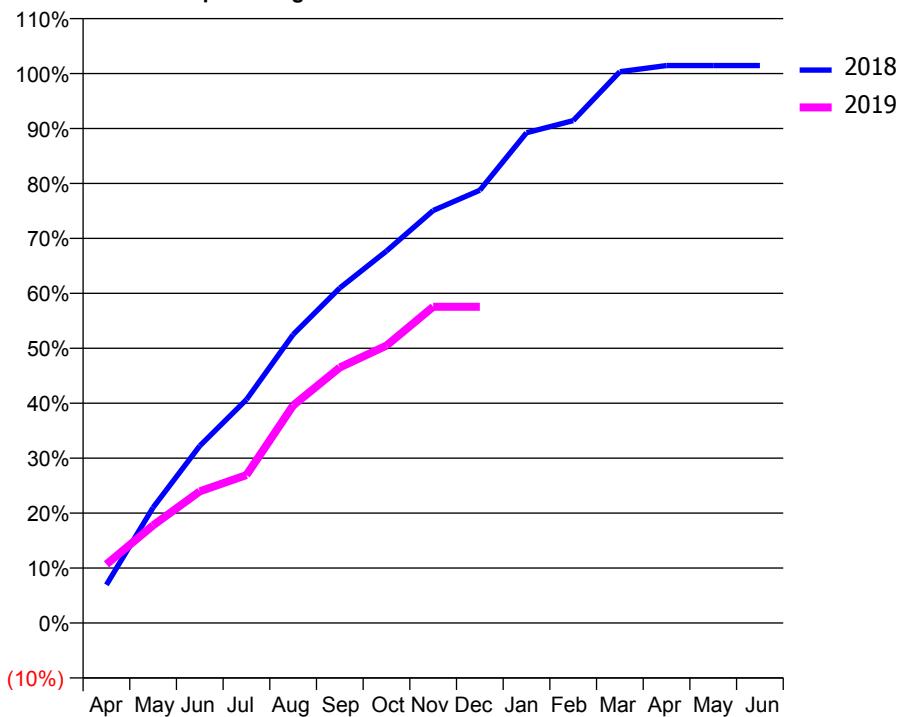
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 405         |                               |
| Quarter ending March 2018           | 412         | →                             |
| Quarter ending June 2018            | 422         | ↑                             |
| Quarter ending September 2018       | 427         | →                             |
| Quarter ending December 2018        | 432         | →                             |
| <b>Variance since December 2017</b> | <b>6.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 55                                | 85   |
| May       | 167                               | 141  |
| June      | 257                               | 191  |
| July      | 324                               | 214  |
| August    | 418                               | 315  |
| September | 485                               | 370  |
| October   | 539                               | 402  |
| November  | 598                               | 458  |
| December  | 627                               | 458  |
| January   | 710                               |      |
| February  | 728                               |      |
| March     | 799                               |      |
| April     | 808                               |      |
| May       | 808                               |      |
| June      | 808                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 369         | 5.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 17          | 0.0%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 261      | 369         | 70.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 11       | 17          | 64.7%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 376         | 5.3%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 376         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 376         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

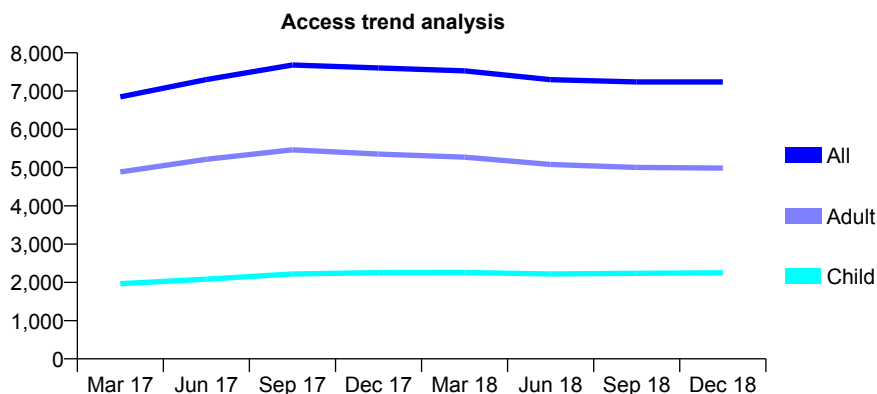
## Q59 - Vital Signs At a Glance Contract Report for 654353/0002 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR S CHANDARANA |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/10/2015      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,983      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £607,381.58 |

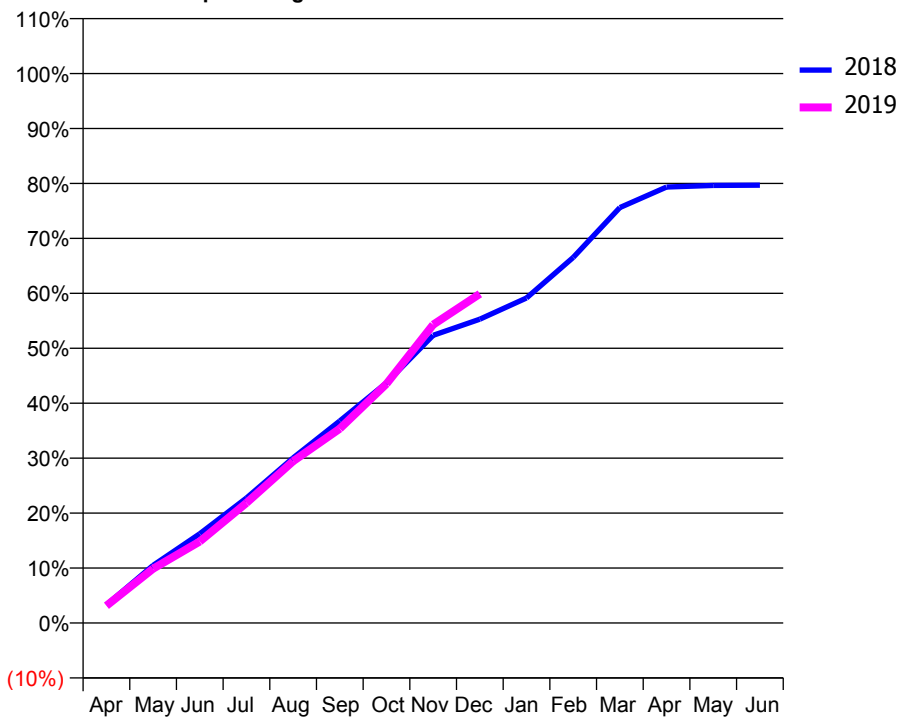
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,606         |                               |
| Quarter ending March 2018           | 7,528         | ↓                             |
| Quarter ending June 2018            | 7,297         | ↓                             |
| Quarter ending September 2018       | 7,239         | →                             |
| Quarter ending December 2018        | 7,237         | →                             |
| <b>Variance since December 2017</b> | <b>(4.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 830                               | 785    |
| May       | 2,623                             | 2,473  |
| June      | 4,058                             | 3,709  |
| July      | 5,684                             | 5,457  |
| August    | 7,506                             | 7,359  |
| September | 9,190                             | 8,839  |
| October   | 10,919                            | 10,872 |
| November  | 13,083                            | 13,566 |
| December  | 13,811                            | 14,964 |
| January   | 14,778                            |        |
| February  | 16,618                            |        |
| March     | 18,887                            |        |
| April     | 19,821                            |        |
| May       | 19,895                            |        |
| June      | 19,909                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 279      | 2,497       | 11.2%    | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 779      | 4,757       | 16.4%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,260    | 2,497       | 50.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,017    | 4,757       | 42.4%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 594      | 6,700       | 8.9%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 6,700       | 0.3%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 76       | 6,700       | 1.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



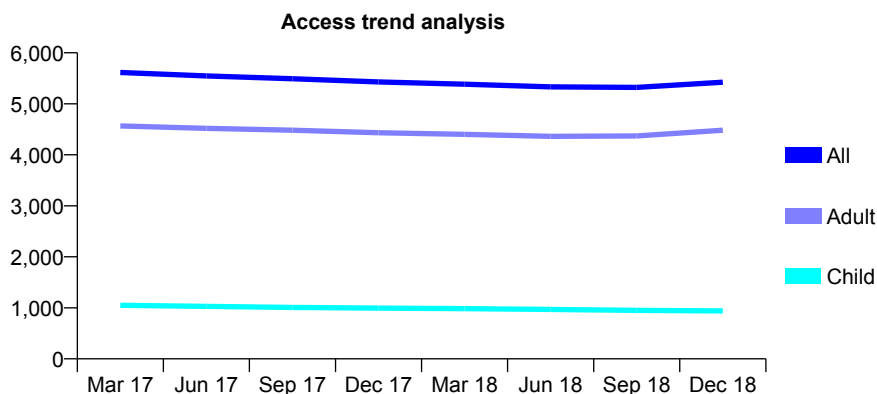
## Q59 - Vital Signs At a Glance Contract Report for 678414/0001 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | MR RN HARTZENBERG |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

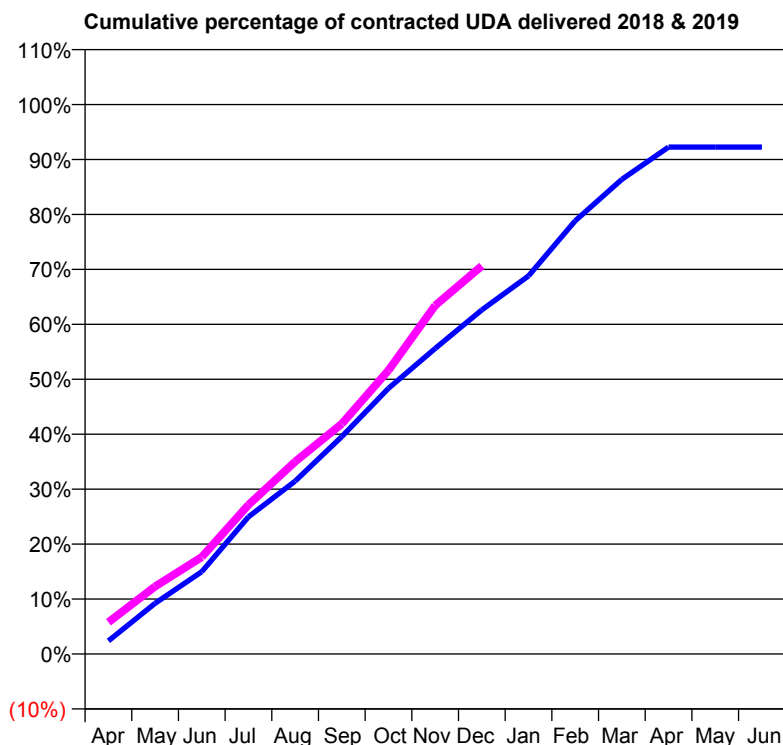
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,000      |
| Carry forward general activity (UDA)        | -300        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £523,524.87 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,429         |                               |
| Quarter ending March 2018           | 5,384         | →                             |
| Quarter ending June 2018            | 5,332         | →                             |
| Quarter ending September 2018       | 5,322         | →                             |
| Quarter ending December 2018        | 5,423         | →                             |
| <b>Variance since December 2017</b> | <b>(0.1%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 480                               | 1,100  |
| May       | 1,849                             | 2,336  |
| June      | 2,999                             | 3,354  |
| July      | 4,990                             | 5,155  |
| August    | 6,295                             | 6,651  |
| September | 7,916                             | 7,959  |
| October   | 9,669                             | 9,808  |
| November  | 11,121                            | 12,052 |
| December  | 12,526                            | 13,419 |
| January   | 13,764                            |        |
| February  | 15,767                            |        |
| March     | 17,277                            |        |
| April     | 18,451                            |        |
| May       | 18,451                            |        |
| June      | 18,451                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 90       | 1,304       | 6.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,147    | 5,729       | 20.0%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 897      | 1,304       | 68.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,233    | 5,729       | 56.4%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 680      | 6,646       | 10.2%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 83       | 6,646       | 1.2%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 147      | 6,646       | 2.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

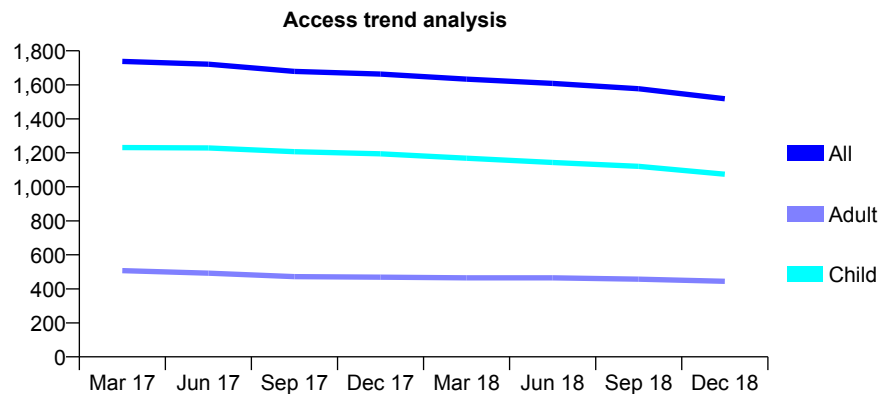
## Q59 - Vital Signs At a Glance Contract Report for 684619/0003 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR A CHAMPANERI |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2009      |
| Contract end date    |                 |

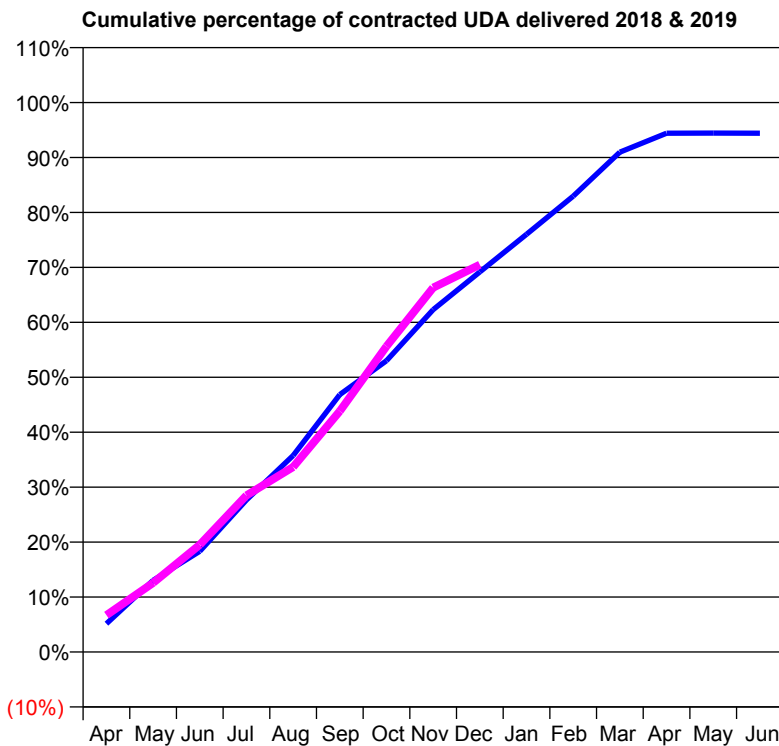
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £69,929.57 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,663         |                               |
| Quarter ending March 2018           | 1,633         | ↓                             |
| Quarter ending June 2018            | 1,608         | ↓                             |
| Quarter ending September 2018       | 1,577         | ↓                             |
| Quarter ending December 2018        | 1,518         | ↓                             |
| <b>Variance since December 2017</b> | <b>(8.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 154                               | 201   |
| May       | 391                               | 378   |
| June      | 550                               | 585   |
| July      | 830                               | 855   |
| August    | 1,073                             | 1,010 |
| September | 1,405                             | 1,315 |
| October   | 1,591                             | 1,669 |
| November  | 1,869                             | 1,989 |
| December  | 2,075                             | 2,115 |
| January   | 2,280                             |       |
| February  | 2,489                             |       |
| March     | 2,729                             |       |
| April     | 2,832                             |       |
| May       | 2,833                             |       |
| June      | 2,832                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 84       | 1,349       | 6.2%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 84       | 422         | 19.9%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 988      | 1,349       | 73.2%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 222      | 422         | 52.6%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 54       | 1,363       | 4.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,363       | 0.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,363       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

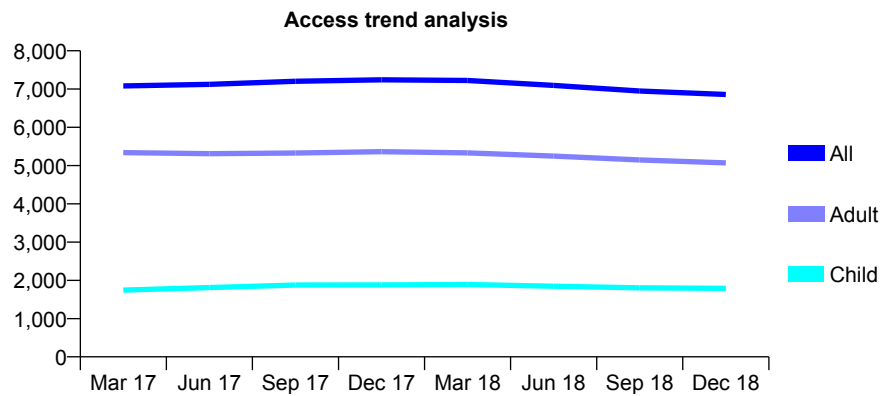
## Q59 - Vital Signs At a Glance Contract Report for 690732/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR B PARMAR  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2014   |
| Contract end date    |              |

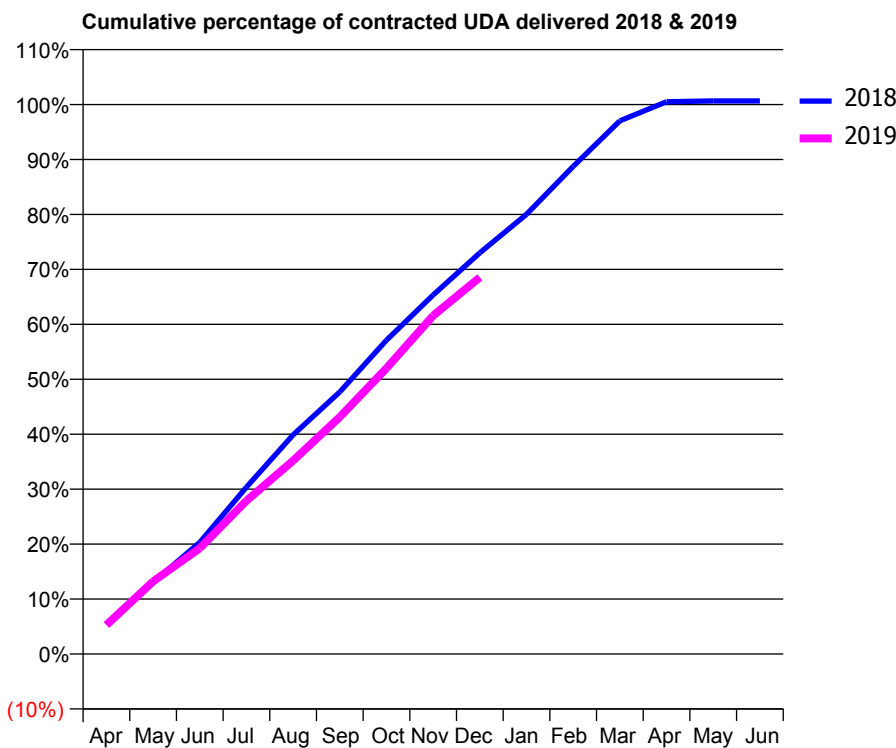
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,170      |
| Carry forward general activity (UDA)        | -118        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £406,240.10 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,241         |                               |
| Quarter ending March 2018           | 7,223         | →                             |
| Quarter ending June 2018            | 7,094         | ↓                             |
| Quarter ending September 2018       | 6,950         | ↓                             |
| Quarter ending December 2018        | 6,860         | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,011                             | 958    |
| May       | 2,374                             | 2,402  |
| June      | 3,692                             | 3,500  |
| July      | 5,519                             | 5,066  |
| August    | 7,248                             | 6,395  |
| September | 8,669                             | 7,836  |
| October   | 10,379                            | 9,450  |
| November  | 11,872                            | 11,190 |
| December  | 13,267                            | 12,453 |
| January   | 14,540                            |        |
| February  | 16,123                            |        |
| March     | 17,629                            |        |
| April     | 18,259                            |        |
| May       | 18,287                            |        |
| June      | 18,288                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 85       | 1,532       | 5.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 460      | 4,232       | 10.9%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 710      | 1,532       | 46.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,755    | 4,232       | 41.5%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 284      | 5,449       | 5.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 82       | 5,449       | 1.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 48       | 5,449       | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

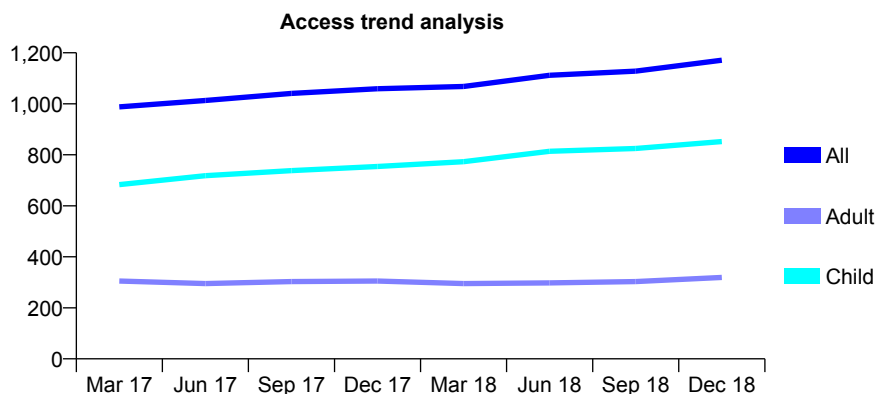
## Q59 - Vital Signs At a Glance Contract Report for 690899/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR A MOOSAJEE |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 03/09/2014    |
| Contract end date    |               |

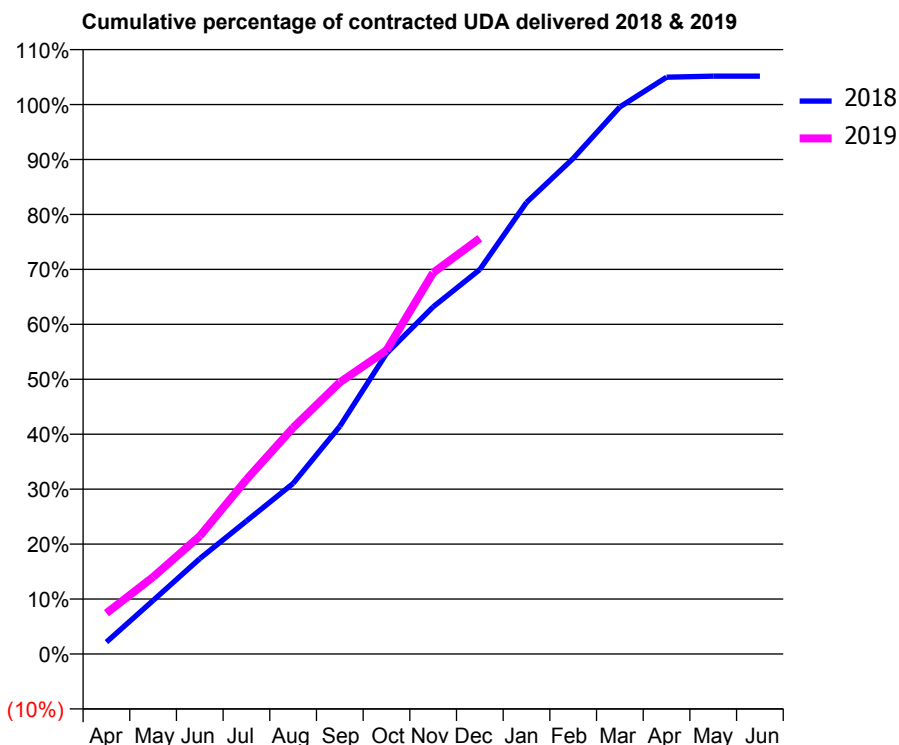
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,819      |
| Carry forward general activity (UDA)        | -56        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £62,407.83 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 1,059        |                               |
| Quarter ending March 2018           | 1,068        | →                             |
| Quarter ending June 2018            | 1,112        | ↑                             |
| Quarter ending September 2018       | 1,128        | →                             |
| Quarter ending December 2018        | 1,171        | ↑                             |
| <b>Variance since December 2017</b> | <b>10.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 61    | 210   |
| May                               | 275   | 395   |
| June                              | 490   | 605   |
| July                              | 683   | 895   |
| August                            | 876   | 1,161 |
| September                         | 1,168 | 1,394 |
| October                           | 1,542 | 1,558 |
| November                          | 1,781 | 1,956 |
| December                          | 1,973 | 2,133 |
| January                           | 2,317 |       |
| February                          | 2,542 |       |
| March                             | 2,807 |       |
| April                             | 2,959 |       |
| May                               | 2,965 |       |
| June                              | 2,965 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 110      | 946         | 11.6%    | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 57       | 286         | 19.9%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 533      | 946         | 56.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 151      | 286         | 52.8%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 56       | 1,115       | 5.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,115       | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,115       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

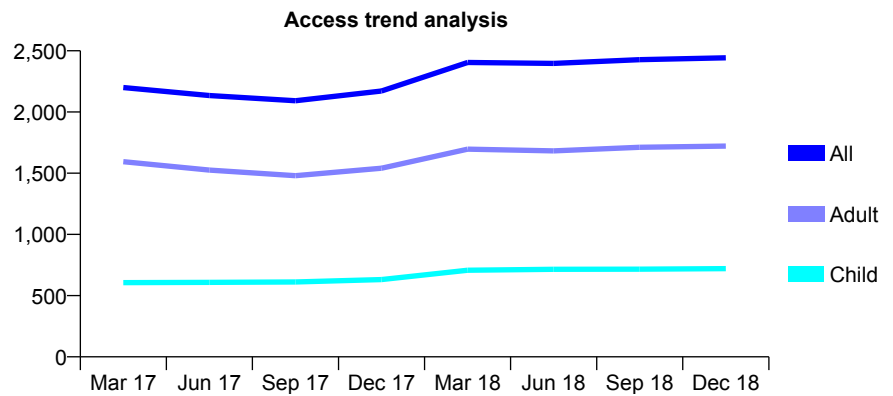
## Q59 - Vital Signs At a Glance Contract Report for 704997/0001 - December 2018

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Mr M Hamburger and Mrs R P Sadler |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General and Orthodontic           |
| Contract start date  | 29/08/2011                        |
| Contract end date    |                                   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,896       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £118,150.86 |

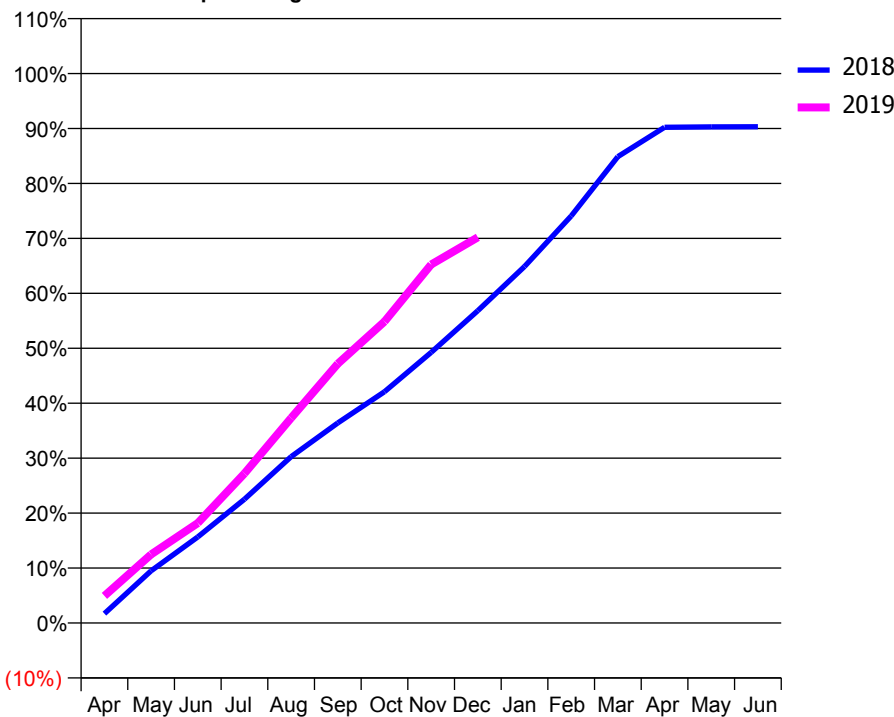
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 2,172        |                               |
| Quarter ending March 2018           | 2,405        | ↑                             |
| Quarter ending June 2018            | 2,397        | →                             |
| Quarter ending September 2018       | 2,428        | →                             |
| Quarter ending December 2018        | 2,443        | →                             |
| <b>Variance since December 2017</b> | <b>12.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 101                               | 291   |
| May       | 560                               | 737   |
| June      | 923                               | 1,072 |
| July      | 1,328                             | 1,604 |
| August    | 1,785                             | 2,200 |
| September | 2,146                             | 2,782 |
| October   | 2,482                             | 3,234 |
| November  | 2,904                             | 3,847 |
| December  | 3,351                             | 4,139 |
| January   | 3,825                             |       |
| February  | 4,367                             |       |
| March     | 5,004                             |       |
| April     | 5,320                             |       |
| May       | 5,324                             |       |
| June      | 5,325                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 800         | 9.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 253      | 1,885       | 13.4%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 408      | 800         | 51.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 940      | 1,885       | 49.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 196      | 2,474       | 7.9%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 2,474       | 1.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 2,474       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

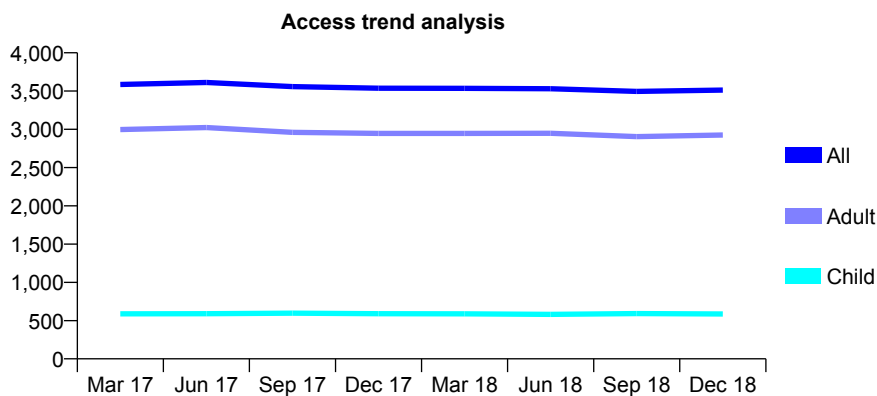
## Q59 - Vital Signs At a Glance Contract Report for 724521/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR PM BALDOCK |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

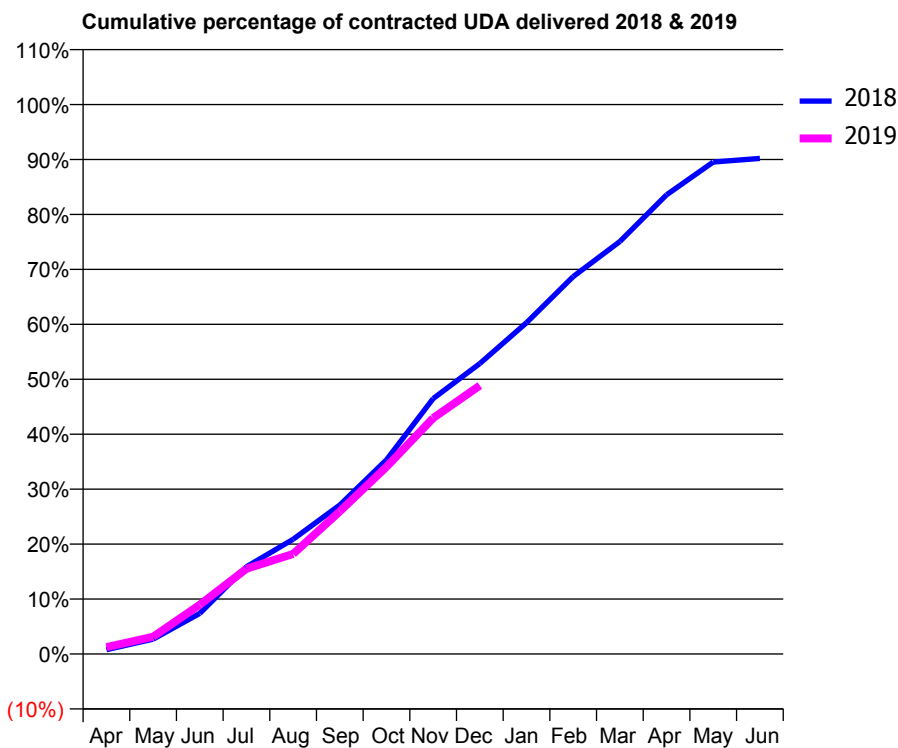
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,620       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £218,073.90 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,537         |                               |
| Quarter ending March 2018           | 3,535         | →                             |
| Quarter ending June 2018            | 3,531         | →                             |
| Quarter ending September 2018       | 3,496         | →                             |
| Quarter ending December 2018        | 3,512         | →                             |
| <b>Variance since December 2017</b> | <b>(0.7%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 75                                | 121   |
| May       | 259                               | 302   |
| June      | 711                               | 863   |
| July      | 1,528                             | 1,493 |
| August    | 2,008                             | 1,753 |
| September | 2,609                             | 2,498 |
| October   | 3,400                             | 3,276 |
| November  | 4,471                             | 4,131 |
| December  | 5,086                             | 4,701 |
| January   | 5,801                             |       |
| February  | 6,609                             |       |
| March     | 7,223                             |       |
| April     | 8,039                             |       |
| May       | 8,613                             |       |
| June      | 8,676                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 705         | 3.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 310      | 3,501       | 8.9%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 526      | 705         | 74.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,434    | 3,501       | 69.5%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 127      | 3,277       | 3.9%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 3,277       | 0.3%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 3,277       | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

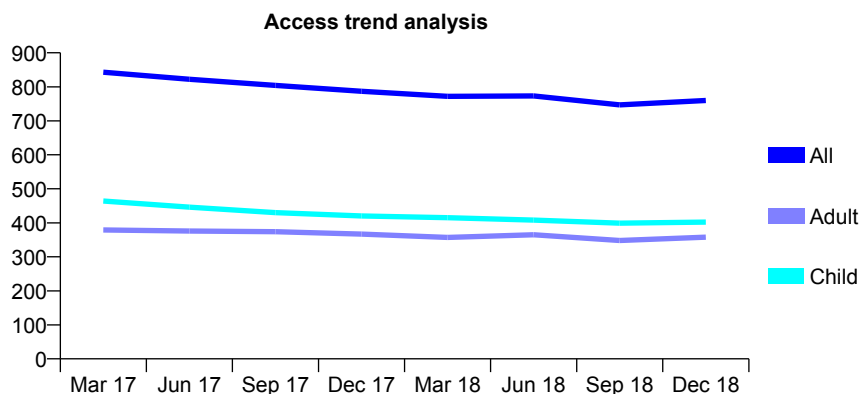
## Q59 - Vital Signs At a Glance Contract Report for 736414/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR P PATEL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

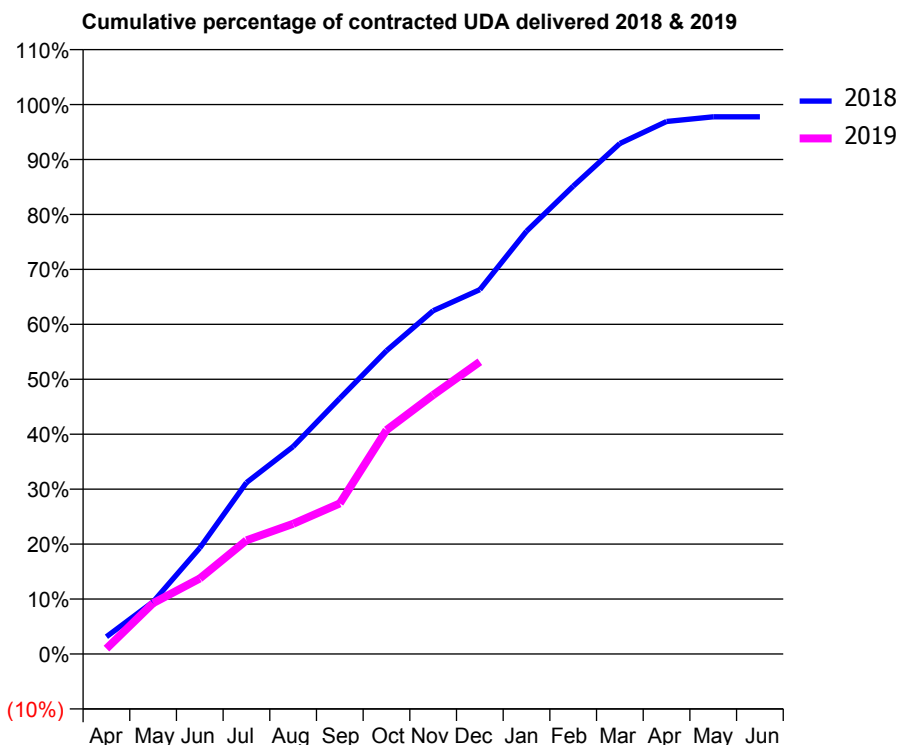
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,900      |
| Carry forward general activity (UDA)        | 43         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £44,367.94 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 787           |                               |
| Quarter ending March 2018           | 772           | ↓                             |
| Quarter ending June 2018            | 773           | →                             |
| Quarter ending September 2018       | 747           | ↓                             |
| Quarter ending December 2018        | 760           | →                             |
| <b>Variance since December 2017</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 60                                | 19    |
| May       | 180                               | 176   |
| June      | 367                               | 261   |
| July      | 593                               | 393   |
| August    | 717                               | 450   |
| September | 884                               | 521   |
| October   | 1,049                             | 774   |
| November  | 1,187                             | 896   |
| December  | 1,260                             | 1,010 |
| January   | 1,462                             |       |
| February  | 1,618                             |       |
| March     | 1,765                             |       |
| April     | 1,841                             |       |
| May       | 1,857                             |       |
| June      | 1,857                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 409         | 6.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 41       | 263         | 15.6%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 257      | 409         | 62.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 118      | 263         | 44.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 44       | 641         | 6.9%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 641         | 0.2%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 641         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

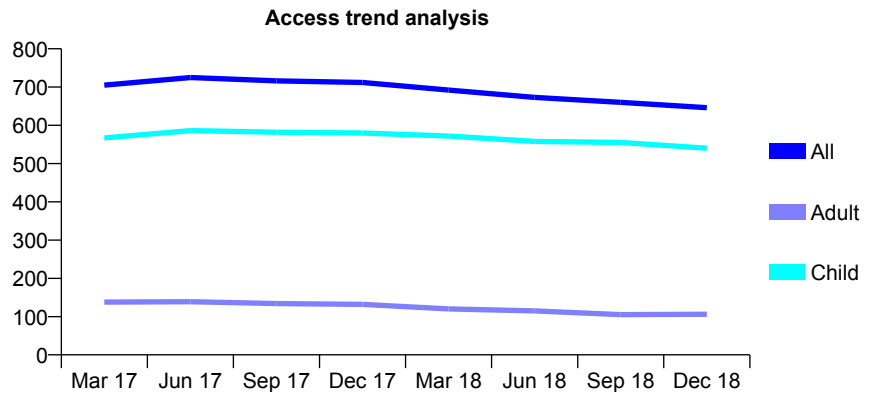
## Q59 - Vital Signs At a Glance Contract Report for 746444/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS ES BUTTERS |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

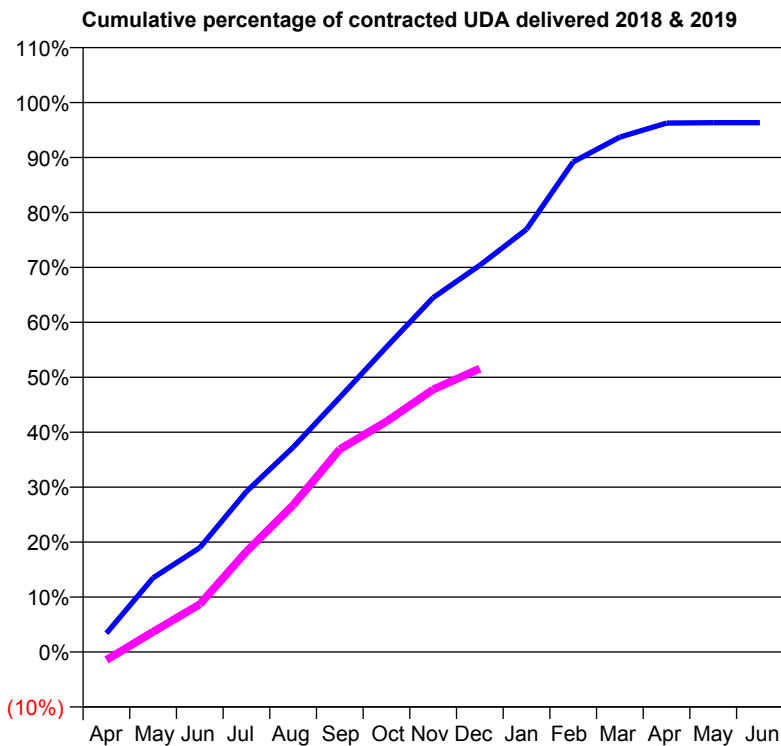
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,500      |
| Carry forward general activity (UDA)        | 55         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £31,237.22 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 712           |                               |
| Quarter ending March 2018           | 692           | ↓                             |
| Quarter ending June 2018            | 673           | ↓                             |
| Quarter ending September 2018       | 660           | ↓                             |
| Quarter ending December 2018        | 646           | ↓                             |
| <b>Variance since December 2017</b> | <b>(9.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 51                                | -22  |
| May       | 203                               | 55   |
| June      | 285                               | 130  |
| July      | 438                               | 274  |
| August    | 559                               | 401  |
| September | 695                               | 554  |
| October   | 833                               | 629  |
| November  | 967                               | 716  |
| December  | 1,056                             | 774  |
| January   | 1,154                             |      |
| February  | 1,338                             |      |
| March     | 1,406                             |      |
| April     | 1,444                             |      |
| May       | 1,445                             |      |
| June      | 1,445                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 644         | 4.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 12       | 61          | 19.7%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 490      | 644         | 76.1%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 37       | 61          | 60.7%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 669         | 3.6%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 669         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 669         | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



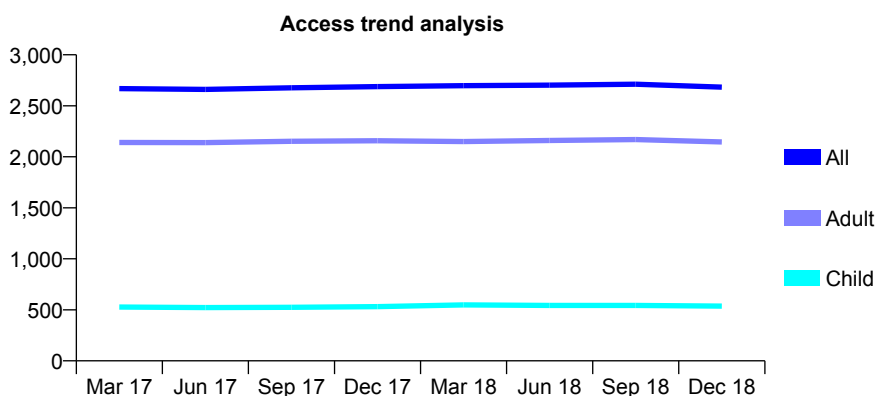
## Q59 - Vital Signs At a Glance Contract Report for 749567/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR M PATEL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,017       |
| Carry forward general activity (UDA)        | -156        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £206,362.35 |

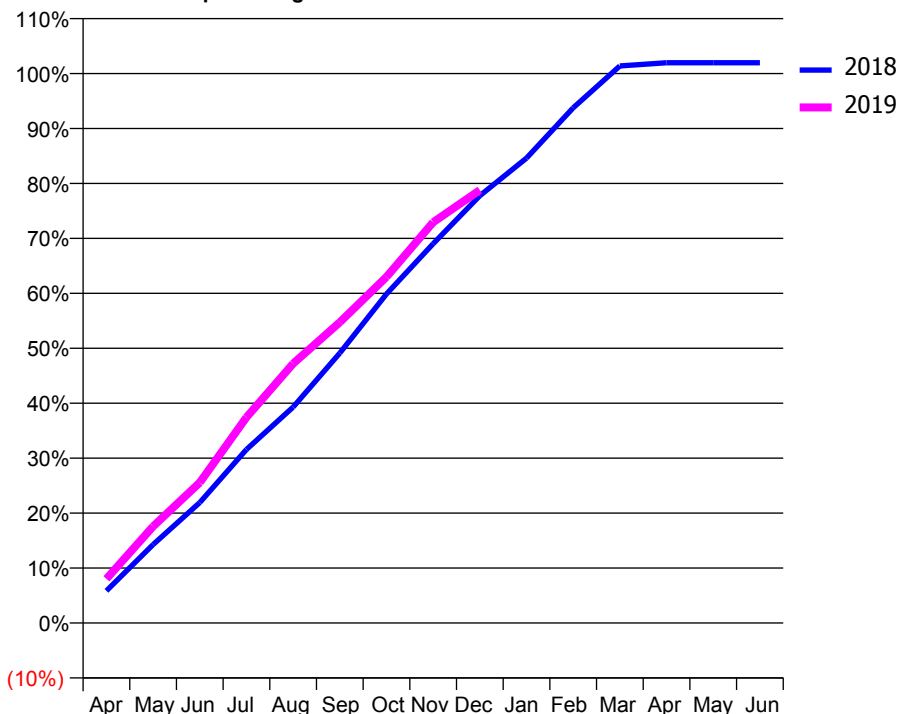
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,688         |                               |
| Quarter ending March 2018           | 2,698         | →                             |
| Quarter ending June 2018            | 2,703         | →                             |
| Quarter ending September 2018       | 2,712         | →                             |
| Quarter ending December 2018        | 2,683         | ↓                             |
| <b>Variance since December 2017</b> | <b>(0.2%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 469                               | 645   |
| May       | 1,145                             | 1,409 |
| June      | 1,757                             | 2,049 |
| July      | 2,532                             | 3,002 |
| August    | 3,151                             | 3,784 |
| September | 3,939                             | 4,389 |
| October   | 4,800                             | 5,049 |
| November  | 5,534                             | 5,846 |
| December  | 6,235                             | 6,316 |
| January   | 6,782                             |       |
| February  | 7,516                             |       |
| March     | 8,127                             |       |
| April     | 8,173                             |       |
| May       | 8,173                             |       |
| June      | 8,173                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 99       | 910         | 10.9%    | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 430      | 3,159       | 13.6%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 689      | 910         | 75.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,369    | 3,159       | 75.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 150      | 4,027       | 3.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 4,027       | 0.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 4,027       | 0.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

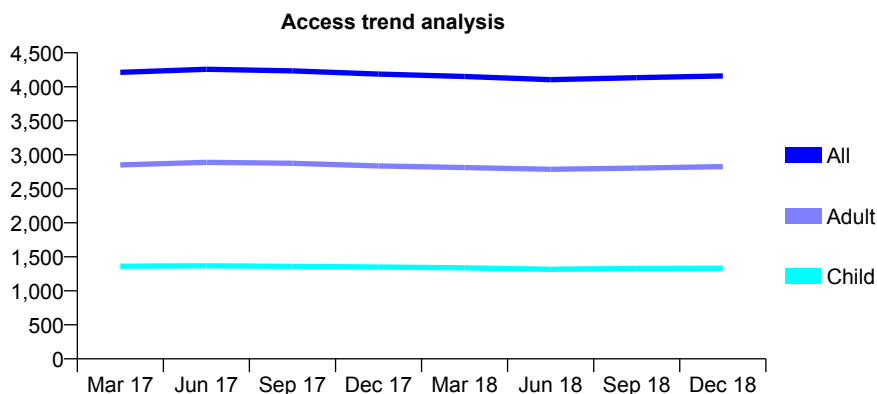
## Q59 - Vital Signs At a Glance Contract Report for 750115/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR H CHOTAI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,039       |
| Carry forward general activity (UDA)        | -181        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £211,841.45 |

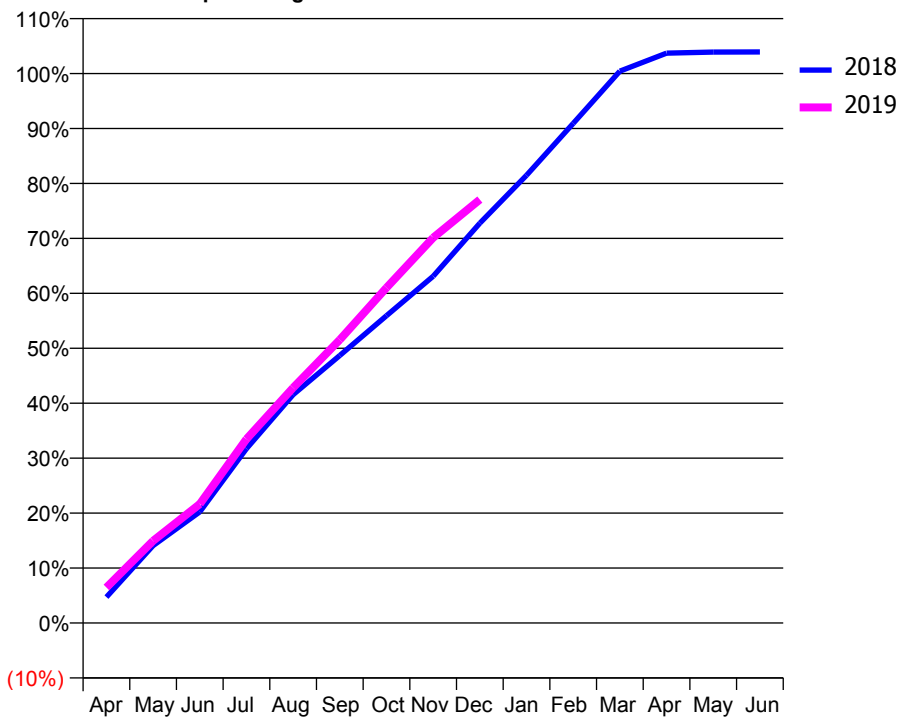
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,187         |                               |
| Quarter ending March 2018           | 4,152         | →                             |
| Quarter ending June 2018            | 4,105         | ↓                             |
| Quarter ending September 2018       | 4,135         | →                             |
| Quarter ending December 2018        | 4,159         | →                             |
| <b>Variance since December 2017</b> | <b>(0.7%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 427                               | 586   |
| May       | 1,274                             | 1,353 |
| June      | 1,829                             | 1,958 |
| July      | 2,868                             | 3,025 |
| August    | 3,757                             | 3,871 |
| September | 4,401                             | 4,660 |
| October   | 5,054                             | 5,515 |
| November  | 5,704                             | 6,338 |
| December  | 6,576                             | 6,965 |
| January   | 7,365                             |       |
| February  | 8,218                             |       |
| March     | 9,078                             |       |
| April     | 9,374                             |       |
| May       | 9,392                             |       |
| June      | 9,393                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 157      | 1,747       | 9.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 350      | 3,181       | 11.0%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,226    | 1,747       | 70.2%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,029    | 3,181       | 63.8%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 225      | 3,940       | 5.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 3,940       | 0.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 3,940       | 0.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

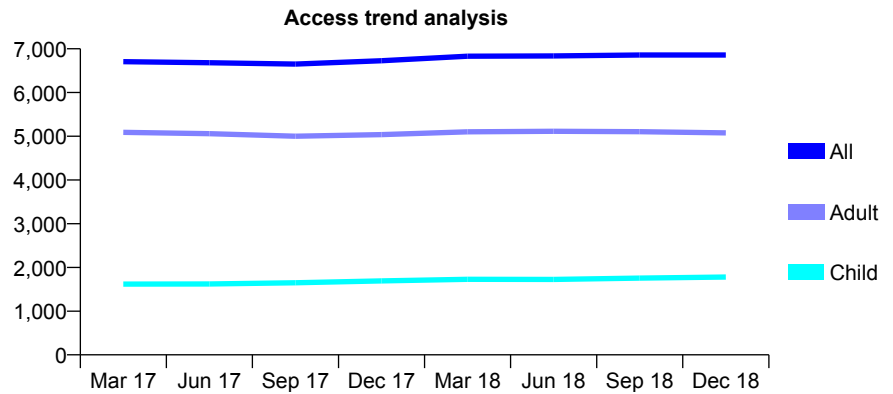
## Q59 - Vital Signs At a Glance Contract Report for 751146/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR MB VADHER |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,749      |
| Carry forward general activity (UDA)        | -355        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £459,033.57 |

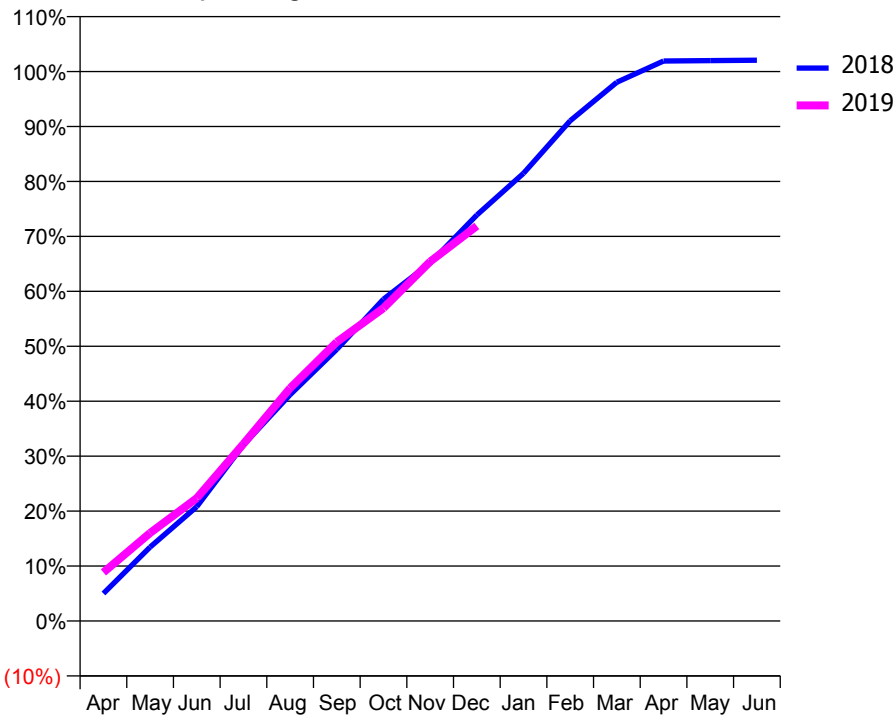
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,728       |                               |
| Quarter ending March 2018           | 6,830       | →                             |
| Quarter ending June 2018            | 6,838       | →                             |
| Quarter ending September 2018       | 6,857       | →                             |
| Quarter ending December 2018        | 6,858       | →                             |
| <b>Variance since December 2017</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 891                               | 1,570  |
| May       | 2,389                             | 2,845  |
| June      | 3,694                             | 3,969  |
| July      | 5,688                             | 5,724  |
| August    | 7,310                             | 7,522  |
| September | 8,774                             | 9,013  |
| October   | 10,394                            | 10,106 |
| November  | 11,562                            | 11,609 |
| December  | 13,111                            | 12,762 |
| January   | 14,459                            |        |
| February  | 16,158                            |        |
| March     | 17,404                            |        |
| April     | 18,086                            |        |
| May       | 18,100                            |        |
| June      | 18,114                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 1,835       | 2.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 298      | 4,275       | 7.0%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,267    | 1,835       | 69.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,284    | 4,275       | 30.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 75       | 5,811       | 1.3%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 5,811       | 0.3%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 5,811       | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

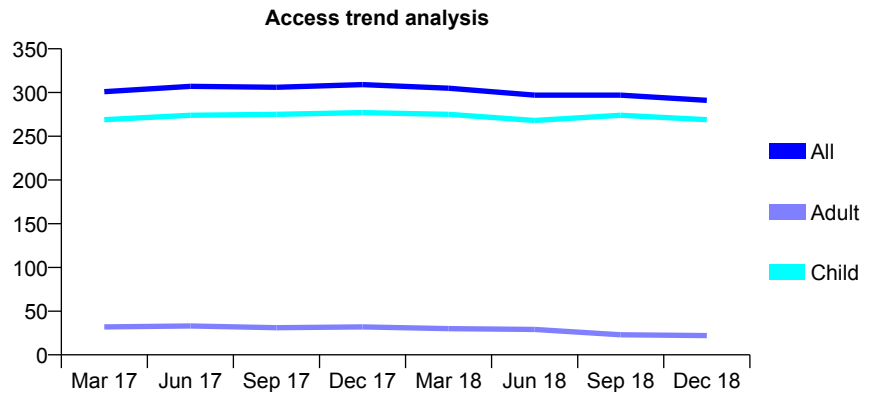
## Q59 - Vital Signs At a Glance Contract Report for 752231/0001 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Dr R Janjua and Dr H Mehboob |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 530        |
| Carry forward general activity (UDA)        | 18         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,620.89 |

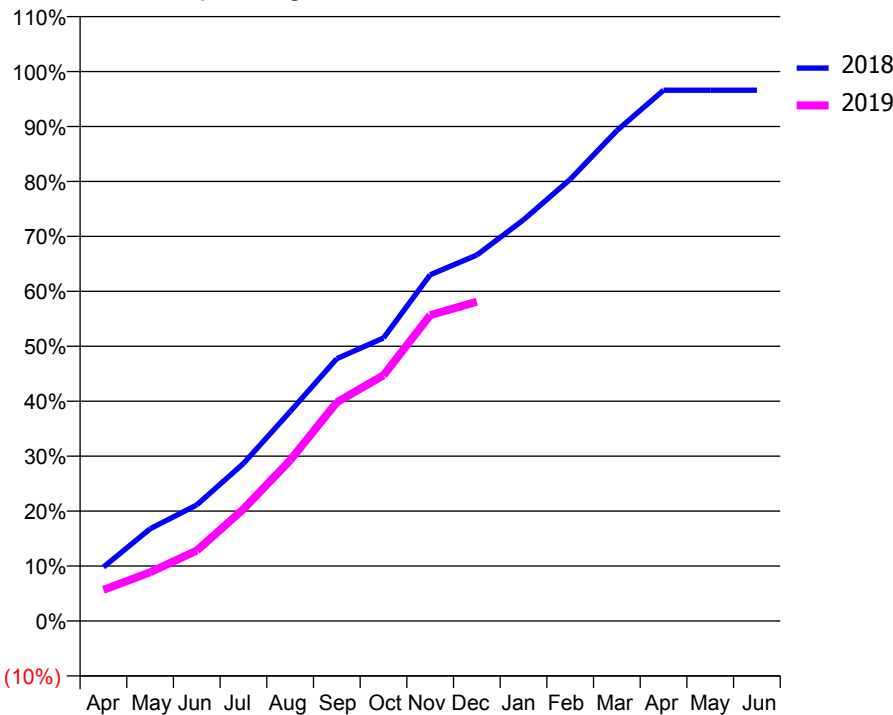
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 309           |                               |
| Quarter ending March 2018           | 305           | ↓                             |
| Quarter ending June 2018            | 297           | ↓                             |
| Quarter ending September 2018       | 297           | →                             |
| Quarter ending December 2018        | 291           | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 52                                | 30   |
| May       | 89                                | 47   |
| June      | 112                               | 68   |
| July      | 152                               | 108  |
| August    | 202                               | 155  |
| September | 253                               | 211  |
| October   | 273                               | 237  |
| November  | 334                               | 295  |
| December  | 353                               | 308  |
| January   | 387                               |      |
| February  | 426                               |      |
| March     | 473                               |      |
| April     | 512                               |      |
| May       | 512                               |      |
| June      | 512                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 305         | 3.3%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 2           | 0.0%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 198      | 305         | 64.9%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 2           | 50.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 275         | 0.4%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 275         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 275         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

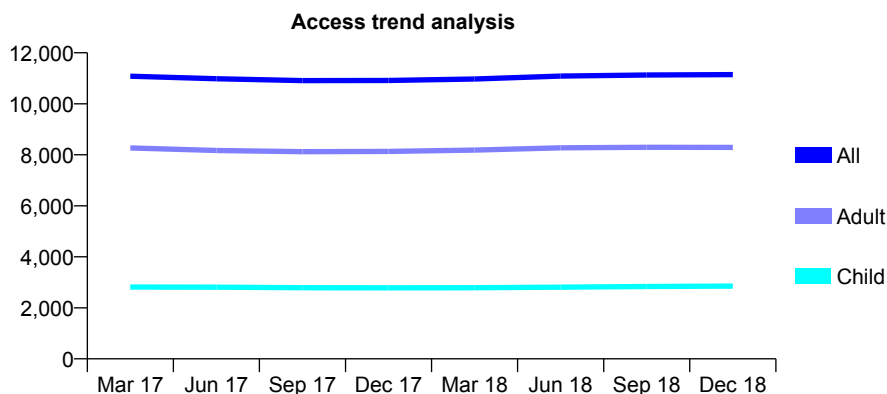
## Q59 - Vital Signs At a Glance Contract Report for 763438/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR M SALEEM  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

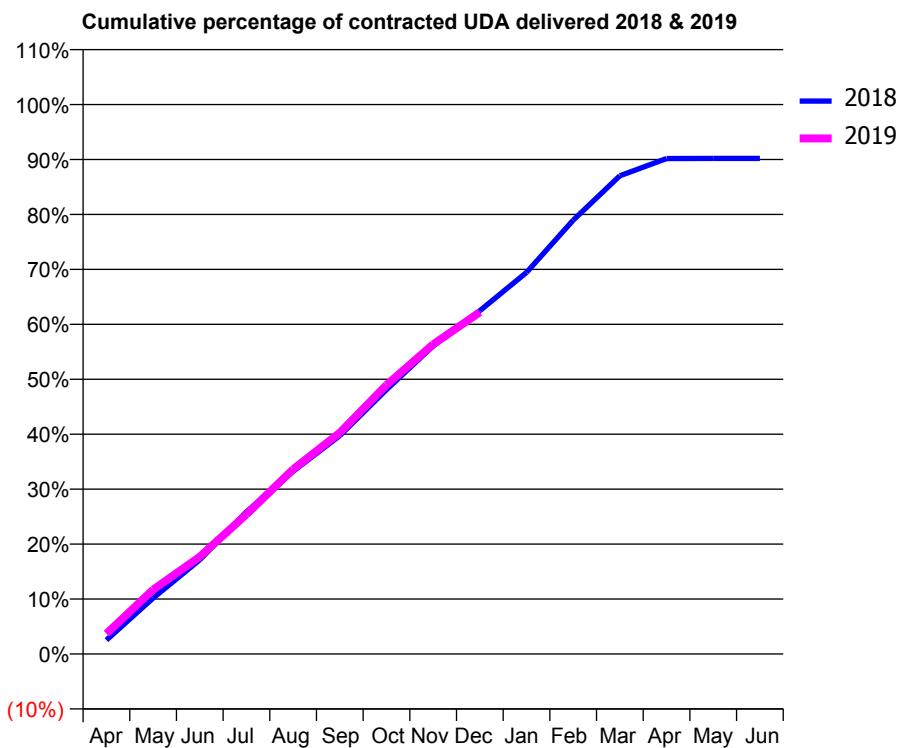
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 34,153      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £774,198.31 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 10,917      |                               |
| Quarter ending March 2018           | 10,975      | →                             |
| Quarter ending June 2018            | 11,090      | →                             |
| Quarter ending September 2018       | 11,131      | →                             |
| Quarter ending December 2018        | 11,144      | →                             |
| <b>Variance since December 2017</b> | <b>2.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 869                               | 1,261  |
| May       | 3,480                             | 3,999  |
| June      | 5,858                             | 6,048  |
| July      | 8,841                             | 8,684  |
| August    | 11,360                            | 11,487 |
| September | 13,571                            | 13,756 |
| October   | 16,432                            | 16,719 |
| November  | 19,151                            | 19,247 |
| December  | 21,338                            | 21,244 |
| January   | 23,713                            |        |
| February  | 26,961                            |        |
| March     | 29,721                            |        |
| April     | 30,792                            |        |
| May       | 30,798                            |        |
| June      | 30,799                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 175      | 3,176       | 5.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,460    | 10,256      | 14.2%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,967    | 3,176       | 61.9%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,353    | 10,256      | 61.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 838      | 12,891      | 6.5%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 184      | 12,891      | 1.4%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 134      | 12,891      | 1.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

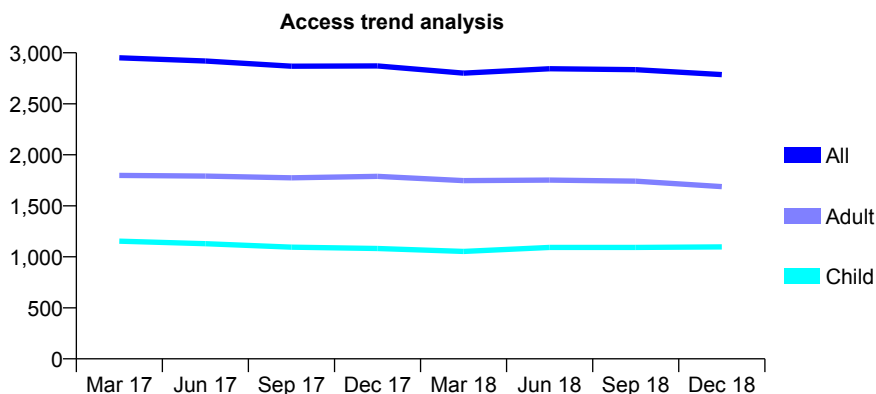
## Q59 - Vital Signs At a Glance Contract Report for 764817/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MISS A GOHIL |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/09/2008   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,985       |
| Carry forward general activity (UDA)        | 174         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £209,871.57 |

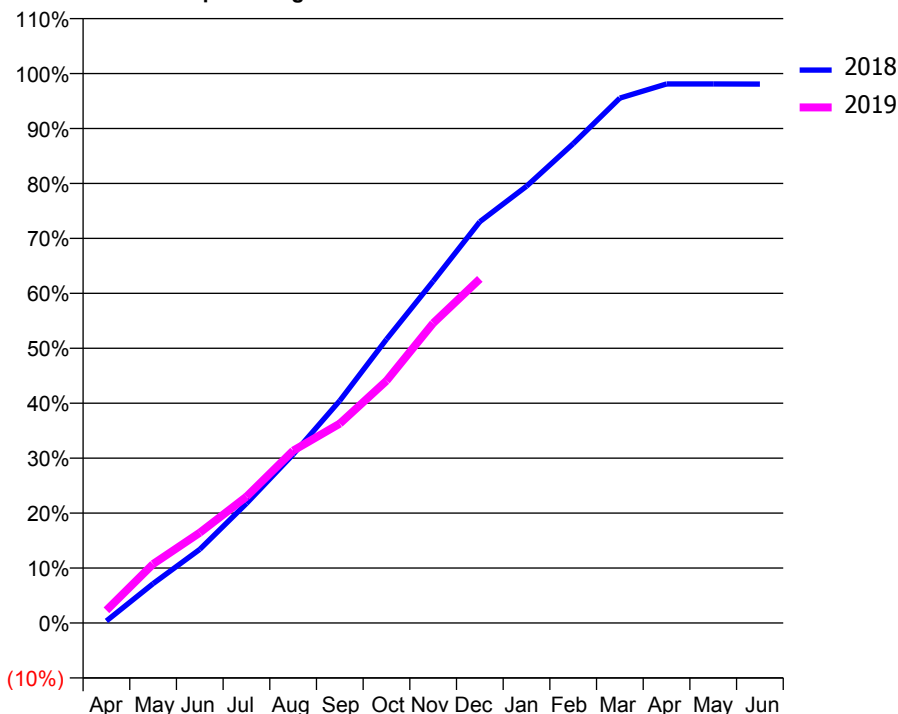
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,871         |                               |
| Quarter ending March 2018           | 2,800         | ↓                             |
| Quarter ending June 2018            | 2,844         | →                             |
| Quarter ending September 2018       | 2,834         | →                             |
| Quarter ending December 2018        | 2,786         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 34                                | 208   |
| May       | 645                               | 966   |
| June      | 1,206                             | 1,476 |
| July      | 1,955                             | 2,065 |
| August    | 2,756                             | 2,817 |
| September | 3,635                             | 3,260 |
| October   | 4,639                             | 3,962 |
| November  | 5,590                             | 4,902 |
| December  | 6,561                             | 5,626 |
| January   | 7,142                             |       |
| February  | 7,838                             |       |
| March     | 8,584                             |       |
| April     | 8,814                             |       |
| May       | 8,814                             |       |
| June      | 8,811                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 85       | 1,218       | 7.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 239      | 1,601       | 14.9%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 709      | 1,218       | 58.2%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 850      | 1,601       | 53.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 165      | 2,731       | 6.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 2,731       | 0.5%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 2,731       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

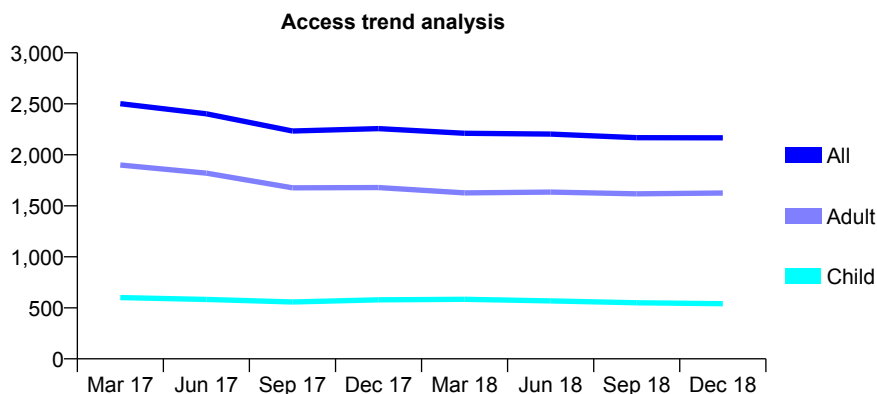
## Q59 - Vital Signs At a Glance Contract Report for 766275/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR CV MARU   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

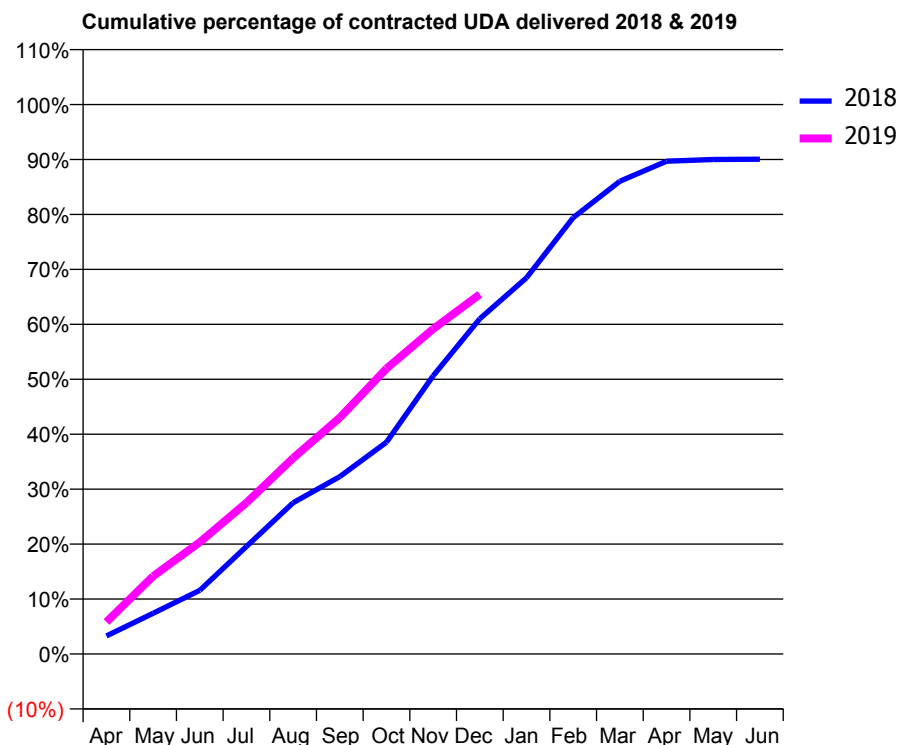
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,414       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £153,802.93 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,257         |                               |
| Quarter ending March 2018           | 2,211         | ↓                             |
| Quarter ending June 2018            | 2,203         | →                             |
| Quarter ending September 2018       | 2,168         | ↓                             |
| Quarter ending December 2018        | 2,167         | →                             |
| <b>Variance since December 2017</b> | <b>(4.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 177                               | 316   |
| May       | 402                               | 767   |
| June      | 628                               | 1,101 |
| July      | 1,059                             | 1,491 |
| August    | 1,490                             | 1,930 |
| September | 1,748                             | 2,329 |
| October   | 2,087                             | 2,813 |
| November  | 2,742                             | 3,202 |
| December  | 3,303                             | 3,544 |
| January   | 3,706                             |       |
| February  | 4,299                             |       |
| March     | 4,658                             |       |
| April     | 4,855                             |       |
| May       | 4,872                             |       |
| June      | 4,875                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 619         | 8.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 260      | 1,972       | 13.2%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 415      | 619         | 67.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,300    | 1,972       | 65.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 121      | 1,888       | 6.4%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 43       | 1,888       | 2.3%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,888       | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

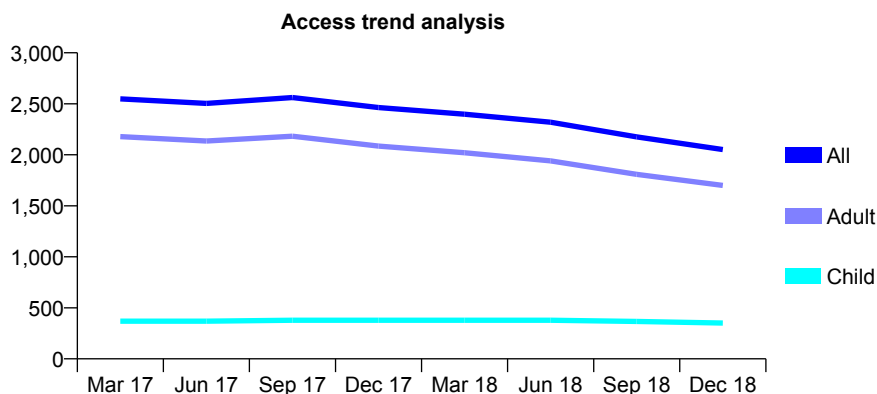
## Q59 - Vital Signs At a Glance Contract Report for 774677/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | Mrs C Patel  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

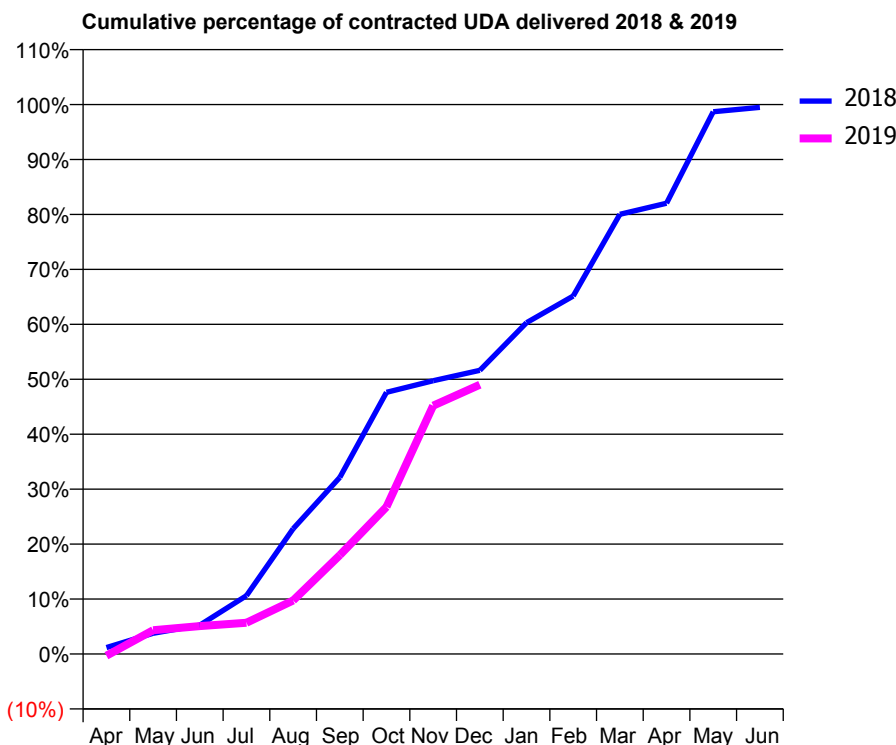
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,072       |
| Carry forward general activity (UDA)        | 37          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £129,163.38 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 2,464          |                               |
| Quarter ending March 2018           | 2,398          | ↓                             |
| Quarter ending June 2018            | 2,319          | ↓                             |
| Quarter ending September 2018       | 2,176          | ↓                             |
| Quarter ending December 2018        | 2,051          | ↓                             |
| <b>Variance since December 2017</b> | <b>(16.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 83                                | -23   |
| May       | 268                               | 306   |
| June      | 371                               | 359   |
| July      | 751                               | 402   |
| August    | 1,612                             | 689   |
| September | 2,272                             | 1,273 |
| October   | 3,368                             | 1,894 |
| November  | 3,518                             | 3,196 |
| December  | 3,651                             | 3,467 |
| January   | 4,263                             |       |
| February  | 4,608                             |       |
| March     | 5,659                             |       |
| April     | 5,801                             |       |
| May       | 6,978                             |       |
| June      | 7,035                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 412         | 12.9%    | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 182      | 1,115       | 16.3%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 237      | 412         | 57.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 430      | 1,115       | 38.6%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 178      | 1,126       | 15.8%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 1,126       | 1.2%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,126       | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



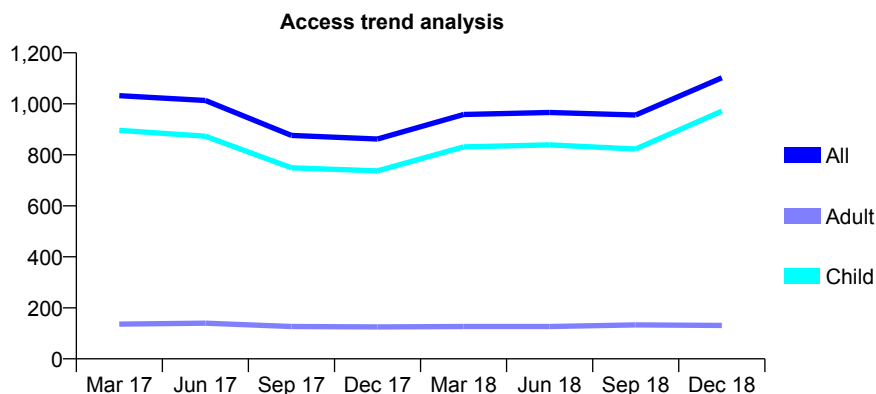
## Q59 - Vital Signs At a Glance Contract Report for 787930/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MISS G DENTITH |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 02/08/2013     |
| Contract end date    |                |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,400      |
| Carry forward general activity (UDA)        | -48        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £89,309.38 |

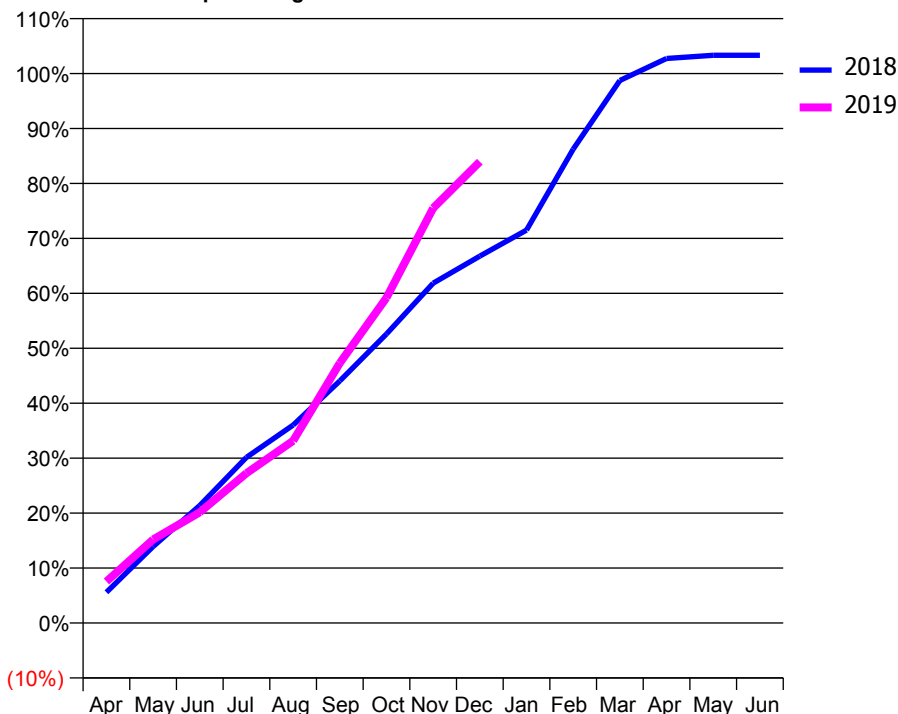
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 862          |                               |
| Quarter ending March 2018           | 958          | ↑                             |
| Quarter ending June 2018            | 966          | →                             |
| Quarter ending September 2018       | 956          | ↓                             |
| Quarter ending December 2018        | 1,102        | ↑                             |
| <b>Variance since December 2017</b> | <b>27.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 134                               | 182   |
| May       | 334                               | 365   |
| June      | 513                               | 484   |
| July      | 723                               | 654   |
| August    | 864                               | 796   |
| September | 1,058                             | 1,135 |
| October   | 1,262                             | 1,421 |
| November  | 1,484                             | 1,812 |
| December  | 1,602                             | 2,015 |
| January   | 1,716                             |       |
| February  | 2,070                             |       |
| March     | 2,369                             |       |
| April     | 2,466                             |       |
| May       | 2,480                             |       |
| June      | 2,480                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 1,116       | 4.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 57          | 10.5%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 630      | 1,116       | 56.5%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 32       | 57          | 56.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 63       | 1,112       | 5.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,112       | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,112       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

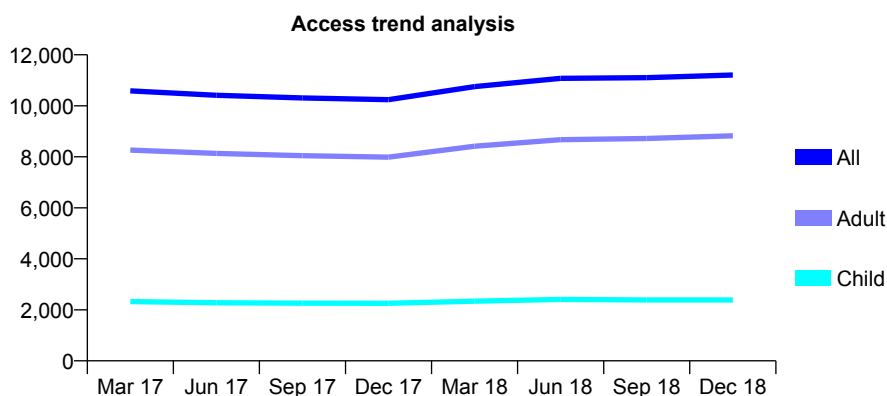
## Q59 - Vital Signs At a Glance Contract Report for 796964/0002 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR A SMITH              |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/08/2014              |
| Contract end date    |                         |

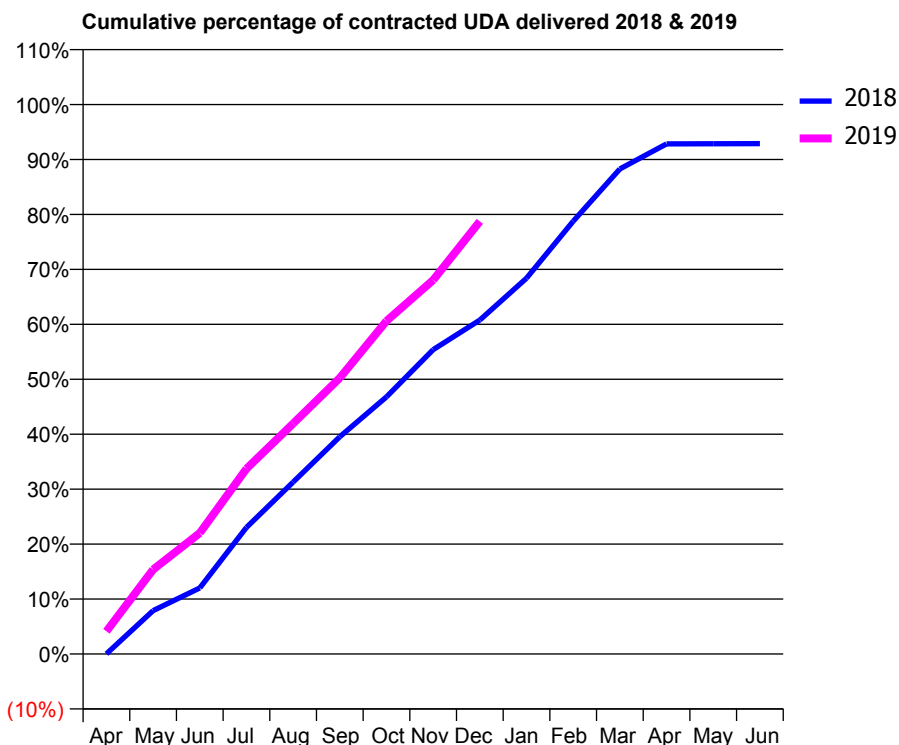
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 33,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 707         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £961,334.38 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 10,243      |                               |
| Quarter ending March 2018           | 10,754      | ↑                             |
| Quarter ending June 2018            | 11,079      | ↑                             |
| Quarter ending September 2018       | 11,104      | →                             |
| Quarter ending December 2018        | 11,210      | →                             |
| <b>Variance since December 2017</b> | <b>9.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 13                                | 1,383  |
| May       | 2,646                             | 5,146  |
| June      | 4,032                             | 7,374  |
| July      | 7,719                             | 11,297 |
| August    | 10,485                            | 14,052 |
| September | 13,247                            | 16,832 |
| October   | 15,677                            | 20,301 |
| November  | 18,554                            | 22,800 |
| December  | 20,357                            | 26,374 |
| January   | 22,914                            |        |
| February  | 26,385                            |        |
| March     | 29,572                            |        |
| April     | 31,098                            |        |
| May       | 31,107                            |        |
| June      | 31,117                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 263      | 3,136       | 8.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2,015    | 12,053      | 16.7%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,182    | 3,136       | 69.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7,678    | 12,053      | 63.7%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 989      | 14,454      | 6.8%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 390      | 14,454      | 2.7%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 241      | 14,454      | 1.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

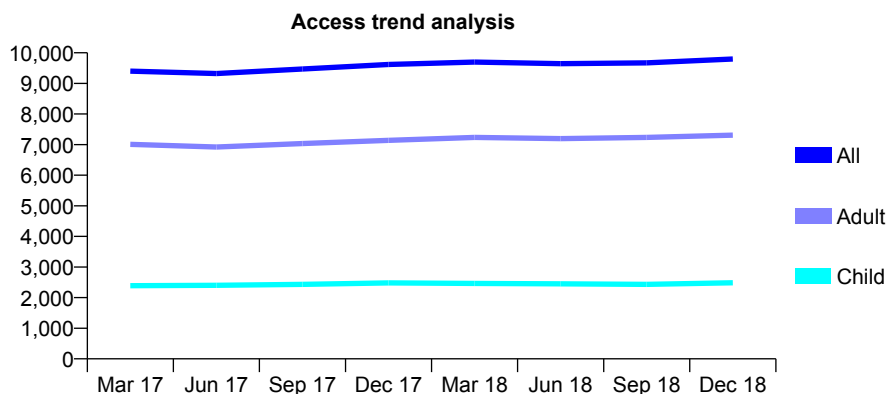
## Q59 - Vital Signs At a Glance Contract Report for 810886/0001 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | E Coyle, N Banton & R Bryant |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,717      |
| Carry forward general activity (UDA)        | 122         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £572,676.10 |

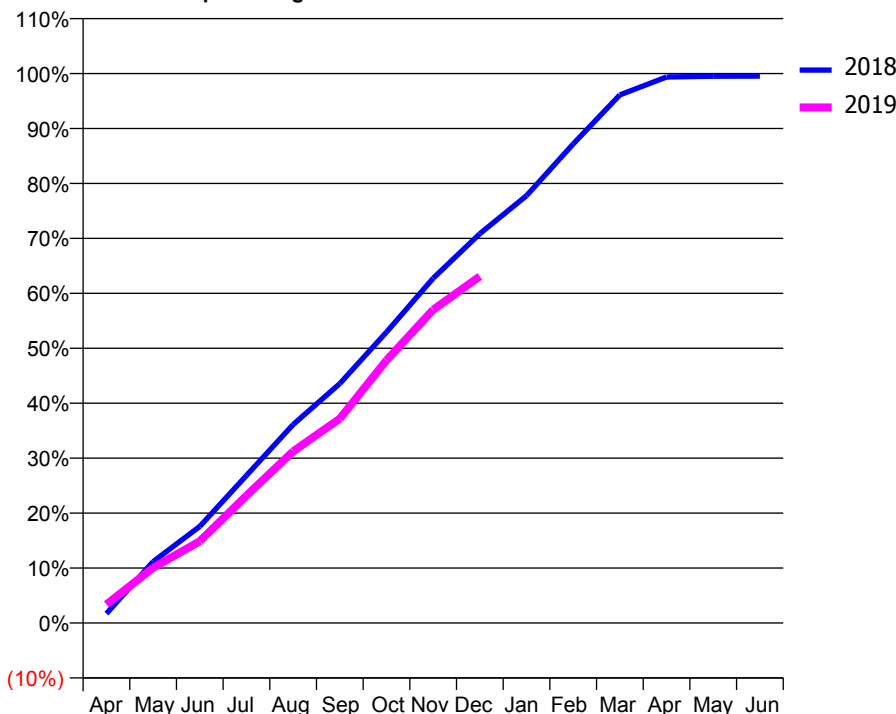
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 9,620       |                               |
| Quarter ending March 2018           | 9,697       | →                             |
| Quarter ending June 2018            | 9,647       | →                             |
| Quarter ending September 2018       | 9,671       | →                             |
| Quarter ending December 2018        | 9,798       | →                             |
| <b>Variance since December 2017</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 443                               | 874    |
| May       | 2,875                             | 2,588  |
| June      | 4,523                             | 3,826  |
| July      | 6,908                             | 5,964  |
| August    | 9,290                             | 8,034  |
| September | 11,203                            | 9,561  |
| October   | 13,617                            | 12,297 |
| November  | 16,134                            | 14,661 |
| December  | 18,217                            | 16,223 |
| January   | 20,000                            |        |
| February  | 22,417                            |        |
| March     | 24,717                            |        |
| April     | 25,552                            |        |
| May       | 25,593                            |        |
| June      | 25,595                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 179      | 2,881       | 6.2%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 833      | 7,777       | 10.7%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,908    | 2,881       | 66.2%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,733    | 7,777       | 60.9%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 637      | 9,501       | 6.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 77       | 9,501       | 0.8%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 52       | 9,501       | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

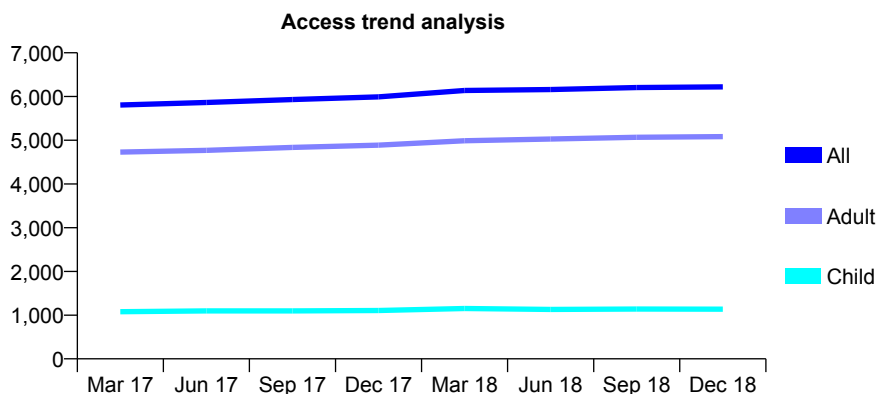
## Q59 - Vital Signs At a Glance Contract Report for 812692/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR RD KIDY              |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

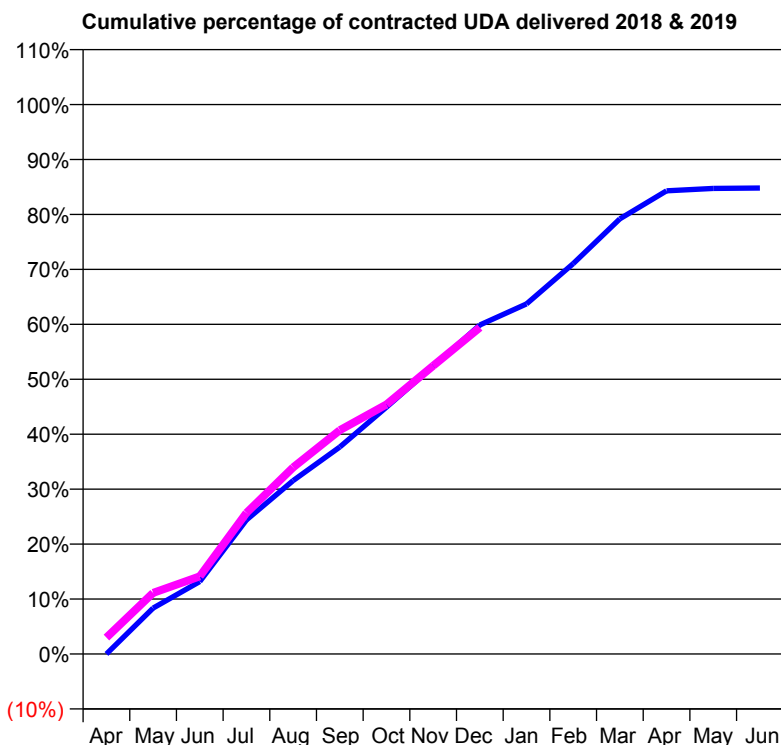
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,737      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 467         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £421,369.82 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,993       |                               |
| Quarter ending March 2018           | 6,137       | ↑                             |
| Quarter ending June 2018            | 6,159       | →                             |
| Quarter ending September 2018       | 6,206       | →                             |
| Quarter ending December 2018        | 6,220       | →                             |
| <b>Variance since December 2017</b> | <b>3.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 560    |
| May       | 1,565                             | 2,084  |
| June      | 2,473                             | 2,647  |
| July      | 4,573                             | 4,813  |
| August    | 5,912                             | 6,363  |
| September | 7,061                             | 7,631  |
| October   | 8,417                             | 8,510  |
| November  | 9,809                             | 9,827  |
| December  | 11,218                            | 11,135 |
| January   | 11,936                            |        |
| February  | 13,309                            |        |
| March     | 14,837                            |        |
| April     | 15,794                            |        |
| May       | 15,875                            |        |
| June      | 15,887                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 1,377       | 5.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 601      | 5,790       | 10.4%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 876      | 1,377       | 63.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,489    | 5,790       | 60.3%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 352      | 6,579       | 5.4%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 6,579       | 0.6%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 6,579       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

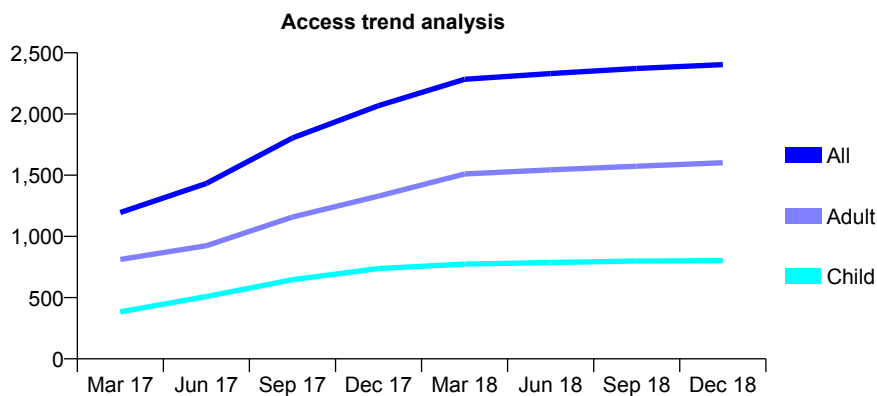
## Q59 - Vital Signs At a Glance Contract Report for 812811/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MRS S KAUR   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,982       |
| Carry forward general activity (UDA)        | -108        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £210,257.12 |

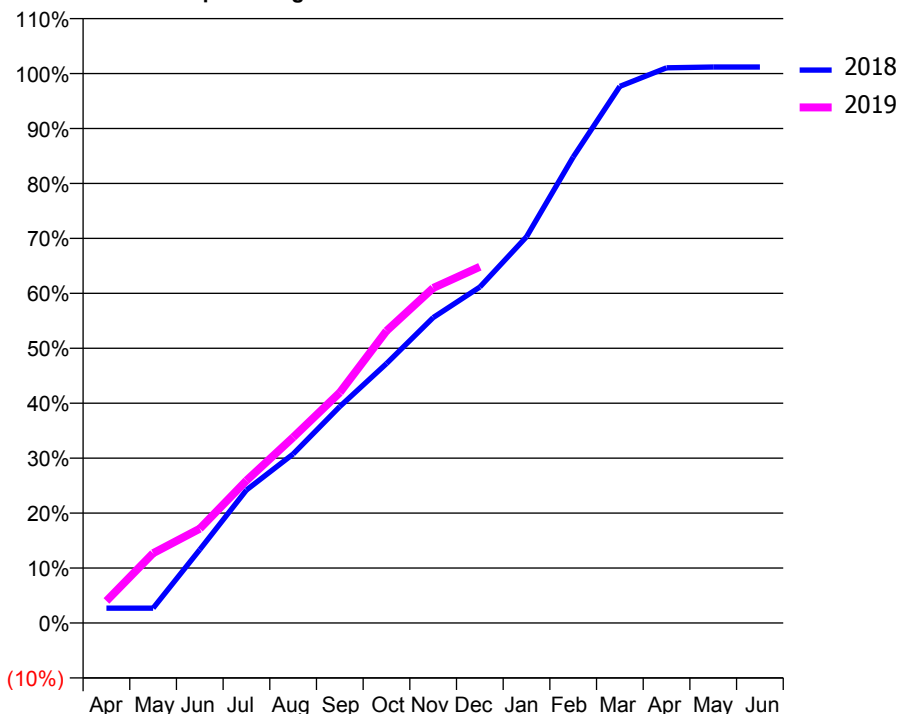
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 2,068        |                               |
| Quarter ending March 2018           | 2,284        | ↑                             |
| Quarter ending June 2018            | 2,331        | ↑                             |
| Quarter ending September 2018       | 2,372        | →                             |
| Quarter ending December 2018        | 2,404        | →                             |
| <b>Variance since December 2017</b> | <b>16.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 216                               | 320   |
| May       | 216                               | 1,015 |
| June      | 1,067                             | 1,371 |
| July      | 1,931                             | 2,069 |
| August    | 2,454                             | 2,698 |
| September | 3,145                             | 3,347 |
| October   | 3,769                             | 4,243 |
| November  | 4,437                             | 4,867 |
| December  | 4,879                             | 5,176 |
| January   | 5,611                             |       |
| February  | 6,769                             |       |
| March     | 7,795                             |       |
| April     | 8,065                             |       |
| May       | 8,077                             |       |
| June      | 8,077                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 117      | 907         | 12.9%    | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 266      | 1,442       | 18.4%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 556      | 907         | 61.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 692      | 1,442       | 48.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 243      | 2,194       | 11.1%    | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 2,194       | 0.7%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 2,194       | 0.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

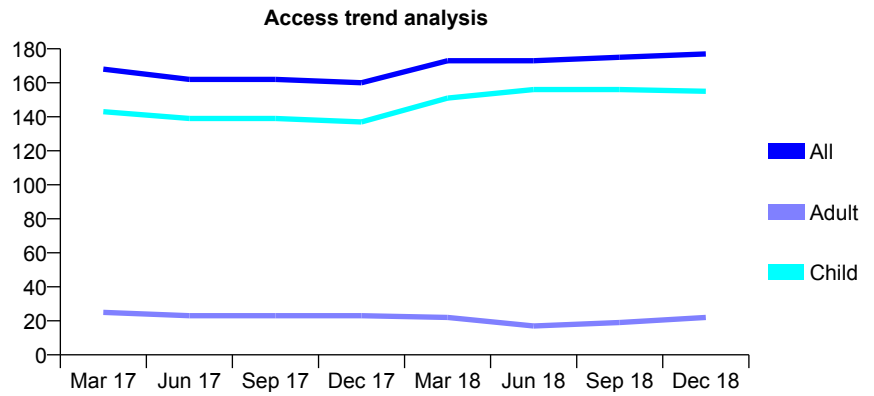
## Q59 - Vital Signs At a Glance Contract Report for 813907/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Dr R Janjua & Dr H Mehboob |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    |                            |

|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 400       |
| Carry forward general activity (UDA)        | -3        |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,300.69 |

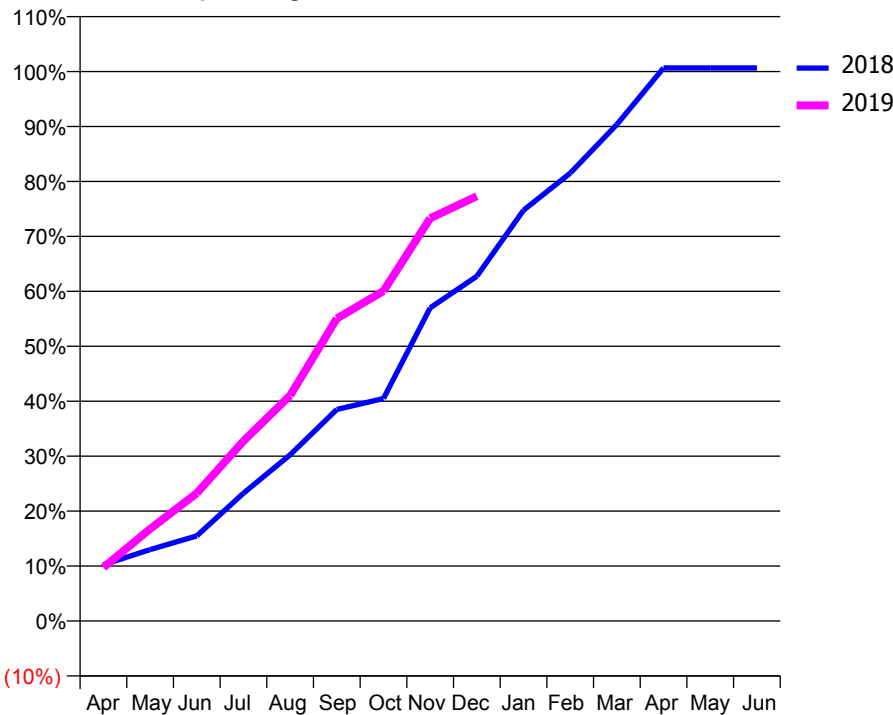
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 160          |                               |
| Quarter ending March 2018           | 173          | ↑                             |
| Quarter ending June 2018            | 173          | →                             |
| Quarter ending September 2018       | 175          | →                             |
| Quarter ending December 2018        | 177          | →                             |
| <b>Variance since December 2017</b> | <b>10.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 41                                | 39   |
| May       | 52                                | 67   |
| June      | 62                                | 93   |
| July      | 93                                | 131  |
| August    | 121                               | 164  |
| September | 154                               | 220  |
| October   | 162                               | 240  |
| November  | 228                               | 293  |
| December  | 251                               | 309  |
| January   | 299                               |      |
| February  | 326                               |      |
| March     | 361                               |      |
| April     | 403                               |      |
| May       | 403                               |      |
| June      | 403                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 204         | 3.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 4           | 0.0%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 139      | 204         | 68.1%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4        | 4           | 100.0%   | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 184         | 0.5%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 184         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 184         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

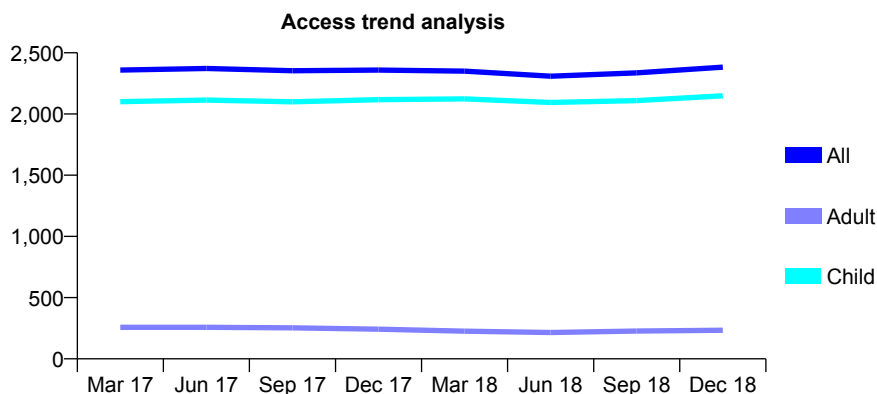
## Q59 - Vital Signs At a Glance Contract Report for 820873/0001 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | MR ST KACZMARCZYK |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £106,018.15 |

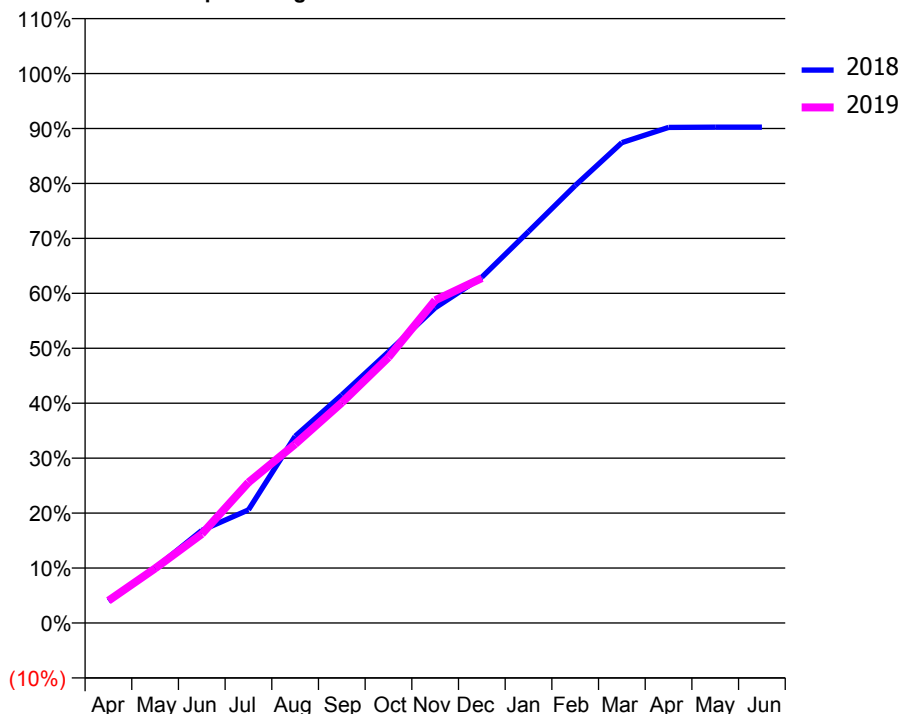
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,359       |                               |
| Quarter ending March 2018           | 2,350       | →                             |
| Quarter ending June 2018            | 2,309       | ↓                             |
| Quarter ending September 2018       | 2,336       | →                             |
| Quarter ending December 2018        | 2,383       | ↑                             |
| <b>Variance since December 2017</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 199                               | 203   |
| May       | 500                               | 497   |
| June      | 842                               | 810   |
| July      | 1,029                             | 1,280 |
| August    | 1,699                             | 1,627 |
| September | 2,075                             | 2,005 |
| October   | 2,467                             | 2,417 |
| November  | 2,867                             | 2,937 |
| December  | 3,147                             | 3,138 |
| January   | 3,562                             |       |
| February  | 3,981                             |       |
| March     | 4,372                             |       |
| April     | 4,510                             |       |
| May       | 4,512                             |       |
| June      | 4,512                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 154      | 2,672       | 5.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,968    | 2,672       | 73.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 95       | 2,542       | 3.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,542       | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,542       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

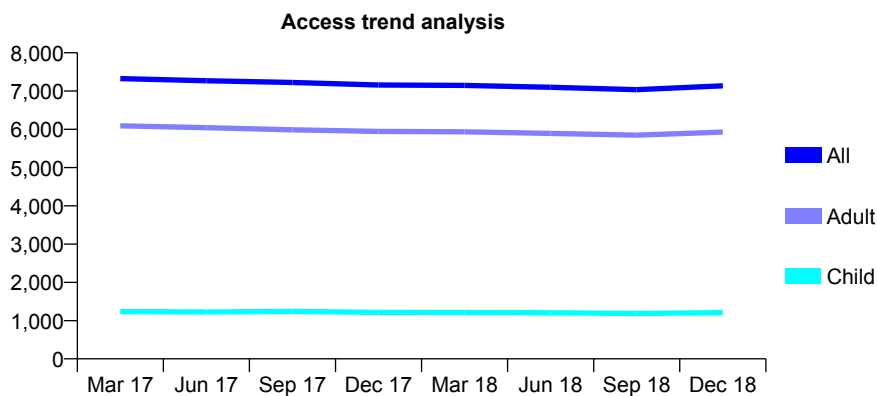
## Q59 - Vital Signs At a Glance Contract Report for 840386/0002 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Ms P Kaur and Mr A Gemmell |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General and Orthodontic    |
| Contract start date  | 01/08/2009                 |
| Contract end date    |                            |

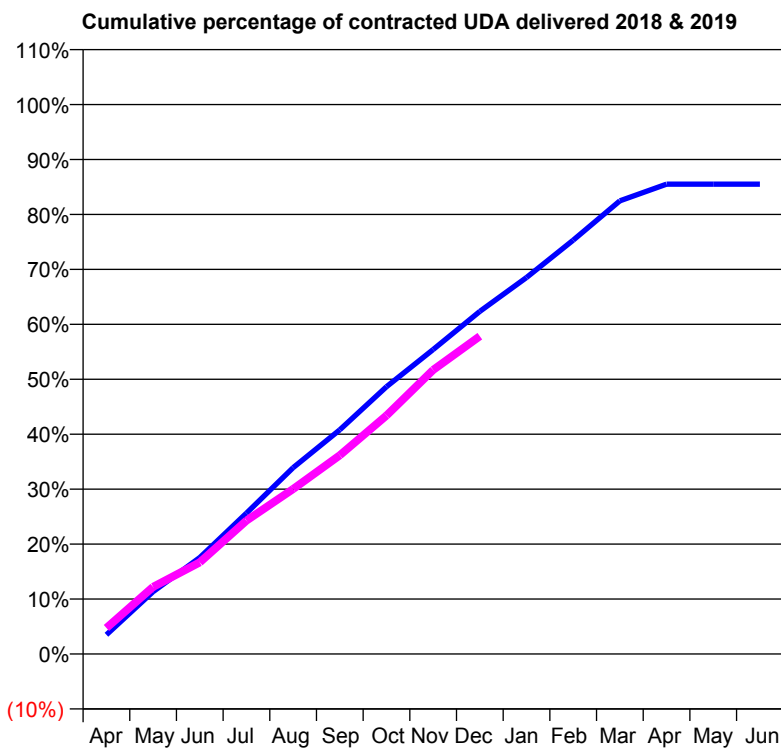
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 660         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £532,374.63 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,158         |                               |
| Quarter ending March 2018           | 7,147         | →                             |
| Quarter ending June 2018            | 7,098         | →                             |
| Quarter ending September 2018       | 7,035         | →                             |
| Quarter ending December 2018        | 7,136         | →                             |
| <b>Variance since December 2017</b> | <b>(0.3%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 755                               | 1,018  |
| May       | 2,437                             | 2,627  |
| June      | 3,777                             | 3,585  |
| July      | 5,510                             | 5,217  |
| August    | 7,291                             | 6,456  |
| September | 8,775                             | 7,778  |
| October   | 10,459                            | 9,333  |
| November  | 11,915                            | 11,114 |
| December  | 13,405                            | 12,433 |
| January   | 14,729                            |        |
| February  | 16,194                            |        |
| March     | 17,732                            |        |
| April     | 18,383                            |        |
| May       | 18,382                            |        |
| June      | 18,382                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 106      | 1,544       | 6.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 901      | 7,139       | 12.6%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,142    | 1,544       | 74.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,550    | 7,139       | 63.7%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 237      | 7,305       | 3.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 77       | 7,305       | 1.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 139      | 7,305       | 1.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



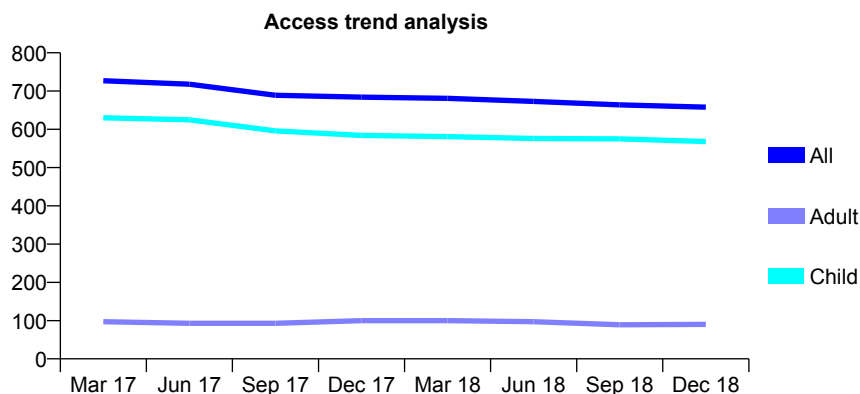
## Q59 - Vital Signs At a Glance Contract Report for 867861/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR DM AUNIANU |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/05/2014    |
| Contract end date    |               |

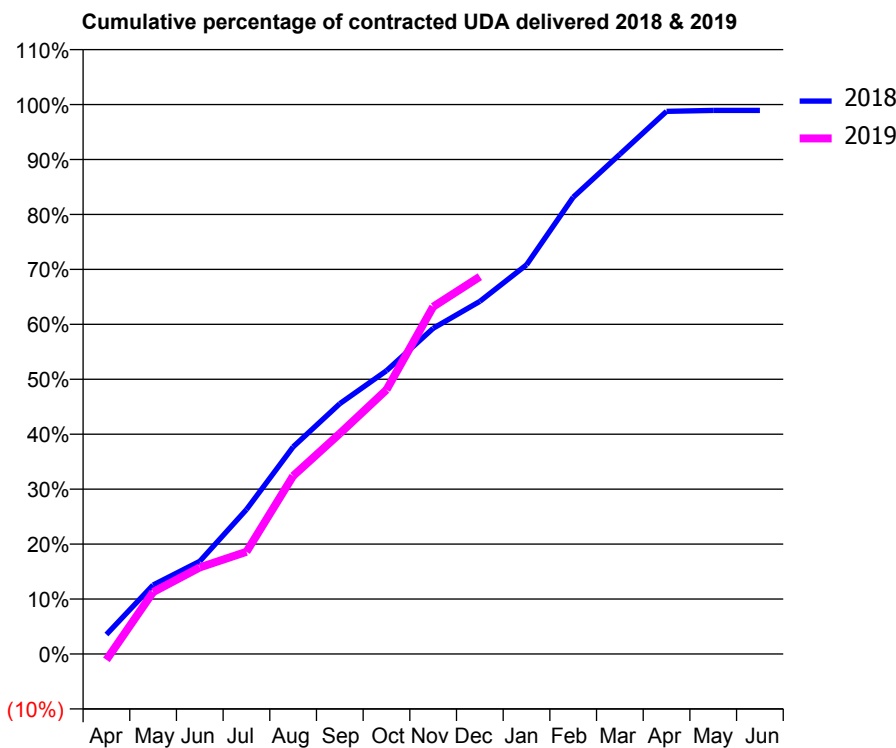
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,219      |
| Carry forward general activity (UDA)        | 24         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £60,906.67 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 684           |                               |
| Quarter ending March 2018           | 681           | →                             |
| Quarter ending June 2018            | 673           | ↓                             |
| Quarter ending September 2018       | 664           | ↓                             |
| Quarter ending December 2018        | 658           | →                             |
| <b>Variance since December 2017</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 79                                | -24   |
| May       | 278                               | 250   |
| June      | 374                               | 350   |
| July      | 584                               | 413   |
| August    | 837                               | 719   |
| September | 1,011                             | 890   |
| October   | 1,144                             | 1,067 |
| November  | 1,315                             | 1,403 |
| December  | 1,424                             | 1,524 |
| January   | 1,571                             |       |
| February  | 1,844                             |       |
| March     | 2,018                             |       |
| April     | 2,191                             |       |
| May       | 2,195                             |       |
| June      | 2,195                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 778         | 8.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 38          | 10.5%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 558      | 778         | 71.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 27       | 38          | 71.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 731         | 1.9%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 731         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 731         | 1.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

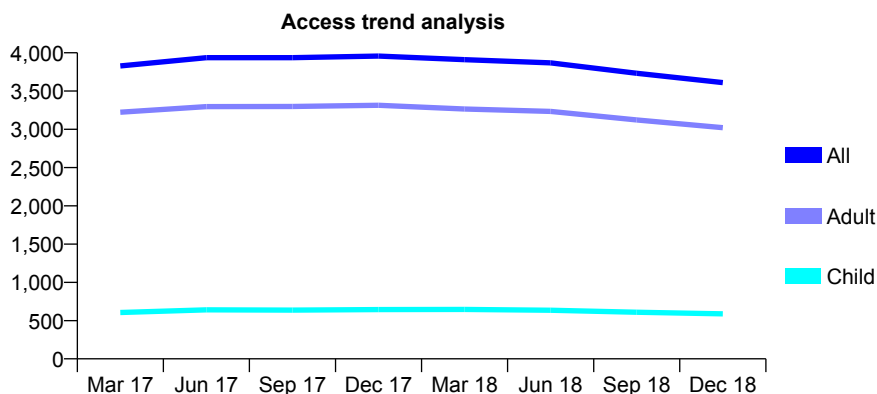
## Q59 - Vital Signs At a Glance Contract Report for 877530/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Mr Porumamilla & Mr Gathani |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/05/2015                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,054      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £203,785.28 |

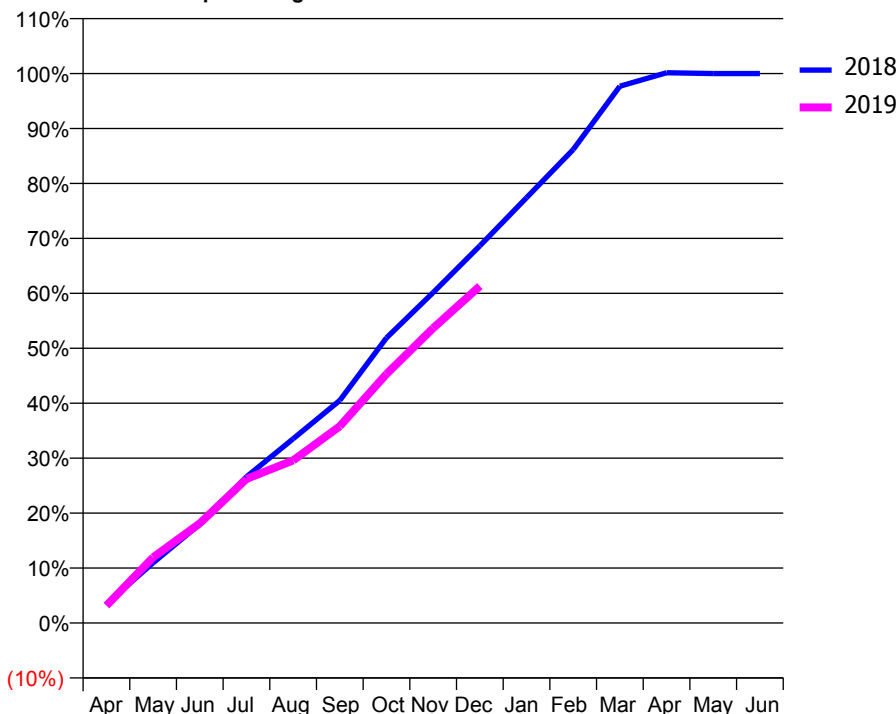
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,958         |                               |
| Quarter ending March 2018           | 3,911         | ↓                             |
| Quarter ending June 2018            | 3,869         | ↓                             |
| Quarter ending September 2018       | 3,732         | ↓                             |
| Quarter ending December 2018        | 3,610         | ↓                             |
| <b>Variance since December 2017</b> | <b>(8.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018   | 2019  |
|-----------|--------|-------|
| April     | 350    | 319   |
| May       | 1,100  | 1,202 |
| June      | 1,810  | 1,824 |
| July      | 2,674  | 2,636 |
| August    | 3,370  | 2,974 |
| September | 4,073  | 3,601 |
| October   | 5,217  | 4,557 |
| November  | 6,047  | 5,395 |
| December  | 6,901  | 6,164 |
| January   | 7,782  |       |
| February  | 8,664  |       |
| March     | 9,821  |       |
| April     | 10,067 |       |
| May       | 10,054 |       |
| June      | 10,054 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 596         | 7.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 313      | 3,014       | 10.4%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 372      | 596         | 62.4%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,004    | 3,014       | 66.5%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 284      | 3,452       | 8.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 3,452       | 0.2%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 3,452       | 0.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

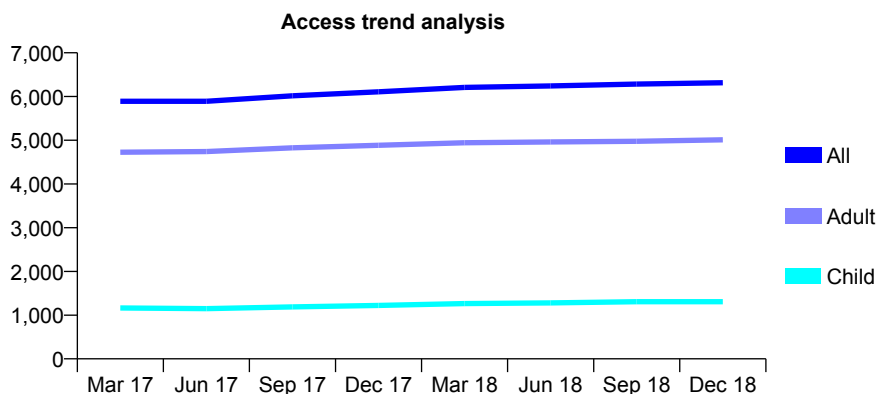
## Q59 - Vital Signs At a Glance Contract Report for 884286/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS R MANDALIA |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2008      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,732      |
| Carry forward general activity (UDA)        | -9          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £435,772.38 |

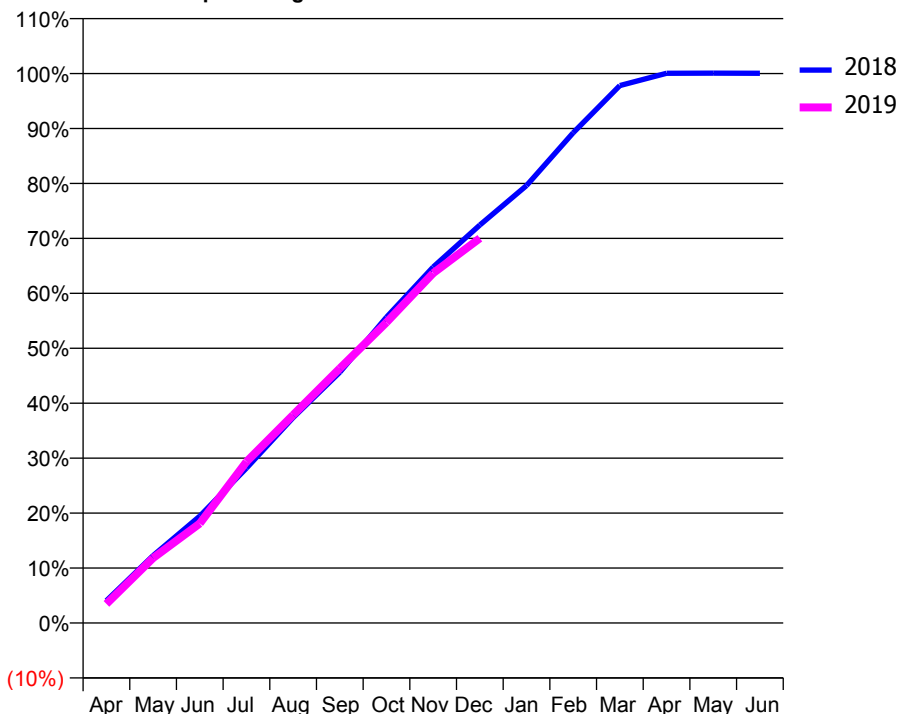
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,107       |                               |
| Quarter ending March 2018           | 6,207       | →                             |
| Quarter ending June 2018            | 6,241       | →                             |
| Quarter ending September 2018       | 6,285       | →                             |
| Quarter ending December 2018        | 6,316       | →                             |
| <b>Variance since December 2017</b> | <b>3.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 722                               | 618    |
| May       | 2,174                             | 2,097  |
| June      | 3,450                             | 3,211  |
| July      | 4,998                             | 5,205  |
| August    | 6,628                             | 6,717  |
| September | 8,090                             | 8,217  |
| October   | 9,868                             | 9,701  |
| November  | 11,485                            | 11,288 |
| December  | 12,841                            | 12,418 |
| January   | 14,114                            |        |
| February  | 15,819                            |        |
| March     | 17,345                            |        |
| April     | 17,740                            |        |
| May       | 17,744                            |        |
| June      | 17,741                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 95       | 1,692       | 5.6%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 591      | 5,849       | 10.1%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,225    | 1,692       | 72.4%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,690    | 5,849       | 63.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 427      | 7,296       | 5.9%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 7,296       | 0.4%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 7,296       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

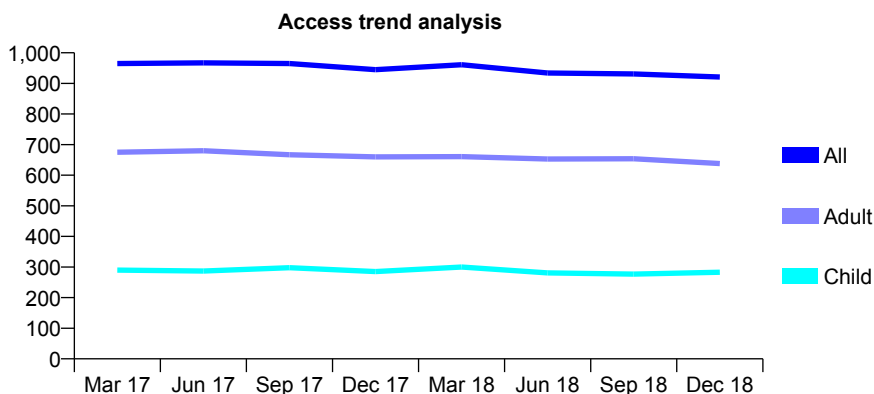
## Q59 - Vital Signs At a Glance Contract Report for 888761/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR JF HAWKINS           |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

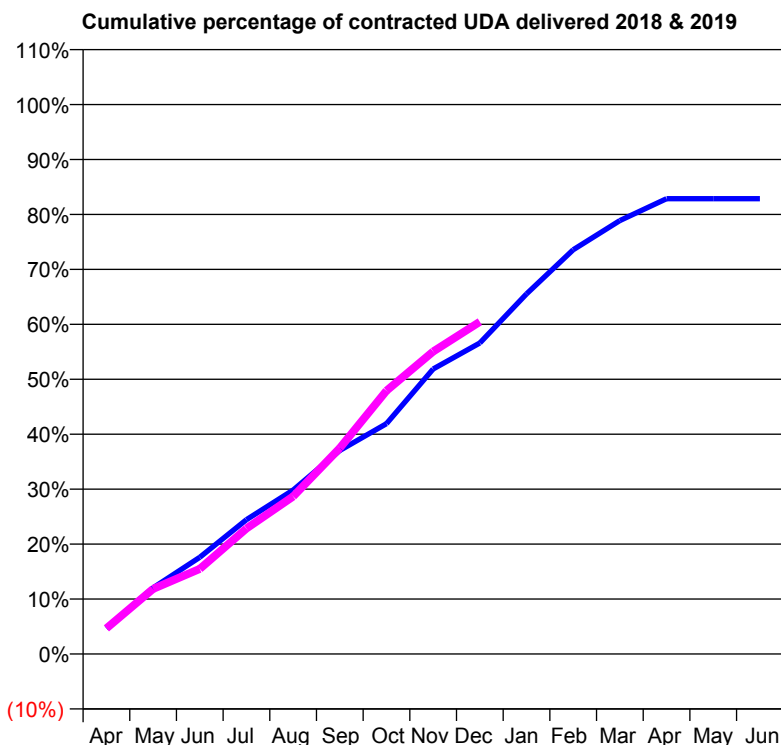
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,400      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 197        |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £67,827.44 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 945           |                               |
| Quarter ending March 2018           | 961           | →                             |
| Quarter ending June 2018            | 934           | ↓                             |
| Quarter ending September 2018       | 931           | →                             |
| Quarter ending December 2018        | 921           | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 112                               | 112   |
| May       | 289                               | 284   |
| June      | 423                               | 372   |
| July      | 587                               | 549   |
| August    | 716                               | 688   |
| September | 889                               | 899   |
| October   | 1,006                             | 1,150 |
| November  | 1,245                             | 1,321 |
| December  | 1,358                             | 1,451 |
| January   | 1,573                             |       |
| February  | 1,766                             |       |
| March     | 1,893                             |       |
| April     | 1,988                             |       |
| May       | 1,988                             |       |
| June      | 1,988                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 337         | 5.6%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 70       | 717         | 9.8%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 218      | 337         | 64.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 473      | 717         | 66.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 29       | 963         | 3.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 963         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 963         | 2.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

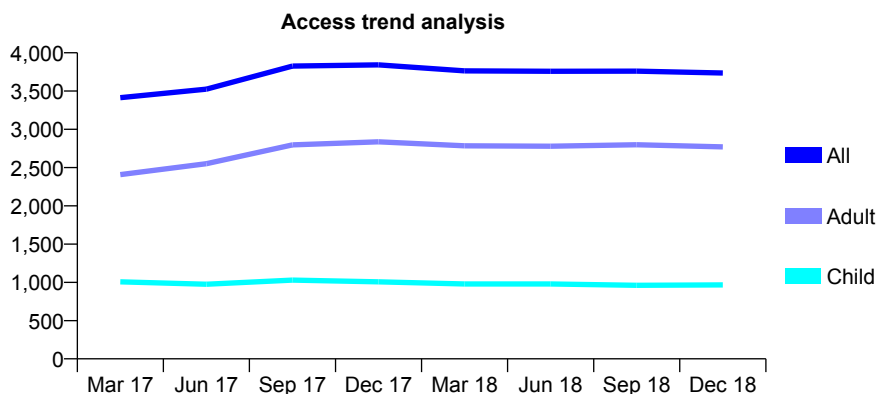
## Q59 - Vital Signs At a Glance Contract Report for 906018/0001 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | P Martin, Shaminder Lidder & Sukhjit Lidde |
| Contract type name   | GDS Contract                               |
| Purpose of contract  | General                                    |
| Contract start date  | 01/04/2006                                 |
| Contract end date    |  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,550      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £287,432.13 |

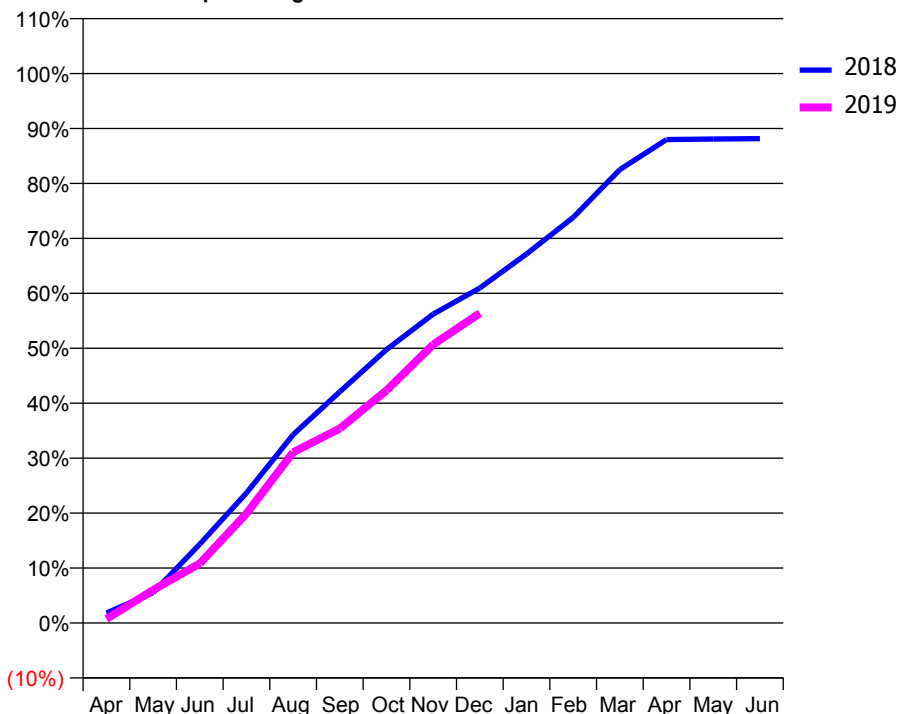
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,843         |                               |
| Quarter ending March 2018           | 3,764         | ↓                             |
| Quarter ending June 2018            | 3,758         | →                             |
| Quarter ending September 2018       | 3,760         | →                             |
| Quarter ending December 2018        | 3,736         | →                             |
| <b>Variance since December 2017</b> | <b>(2.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 249                               | 102   |
| May       | 747                               | 814   |
| June      | 1,943                             | 1,467 |
| July      | 3,206                             | 2,703 |
| August    | 4,644                             | 4,211 |
| September | 5,705                             | 4,796 |
| October   | 6,743                             | 5,738 |
| November  | 7,617                             | 6,867 |
| December  | 8,260                             | 7,640 |
| January   | 9,100                             |       |
| February  | 10,001                            |       |
| March     | 11,181                            |       |
| April     | 11,923                            |       |
| May       | 11,935                            |       |
| June      | 11,946                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 995         | 5.2%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 391      | 2,821       | 13.9%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 560      | 995         | 56.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,558    | 2,821       | 55.2%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 207      | 3,488       | 5.9%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 3,488       | 1.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 3,488       | 0.9%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

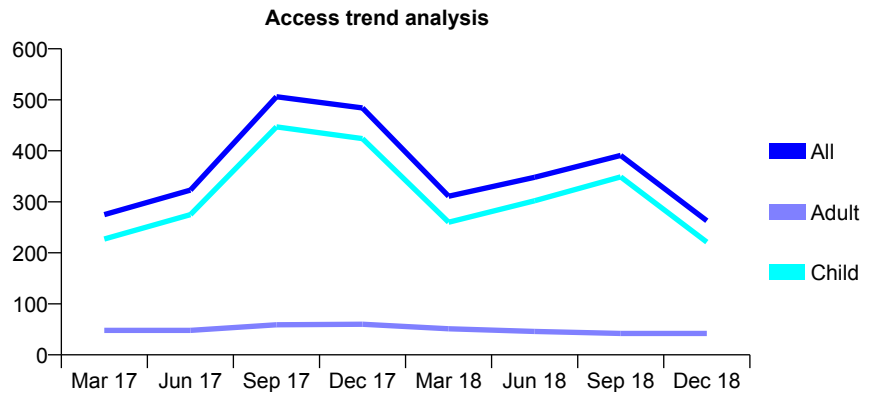
## Q59 - Vital Signs At a Glance Contract Report for 906794/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | Miss N Morjaria |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 750        |
| Carry forward general activity (UDA)        | 1          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,331.12 |

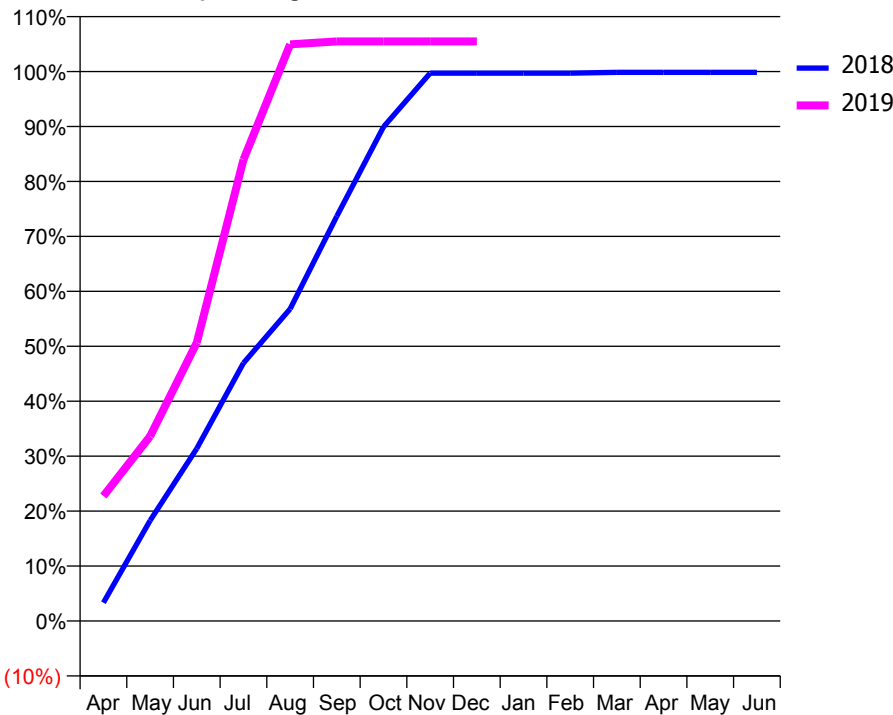
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 484            |                               |
| Quarter ending March 2018           | 311            | ↓                             |
| Quarter ending June 2018            | 348            | ↑                             |
| Quarter ending September 2018       | 391            | ↑                             |
| Quarter ending December 2018        | 263            | ↓                             |
| <b>Variance since December 2017</b> | <b>(45.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 25                                | 171  |
| May       | 137                               | 252  |
| June      | 235                               | 380  |
| July      | 352                               | 630  |
| August    | 426                               | 787  |
| September | 552                               | 791  |
| October   | 674                               | 791  |
| November  | 748                               | 791  |
| December  | 748                               | 791  |
| January   | 748                               |      |
| February  | 748                               |      |
| March     | 749                               |      |
| April     | 749                               |      |
| May       | 749                               |      |
| June      | 749                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 324         | 2.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 10          | 0.0%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 94       | 324         | 29.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 10          | 10.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 333         | 4.8%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 333         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 333         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

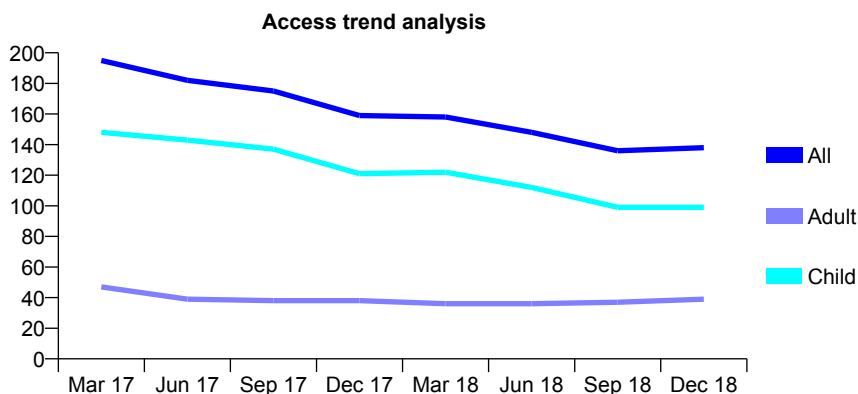
## Q59 - Vital Signs At a Glance Contract Report for 911666/0001 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | MR LT FITZPATRICK |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 260       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,022.06 |

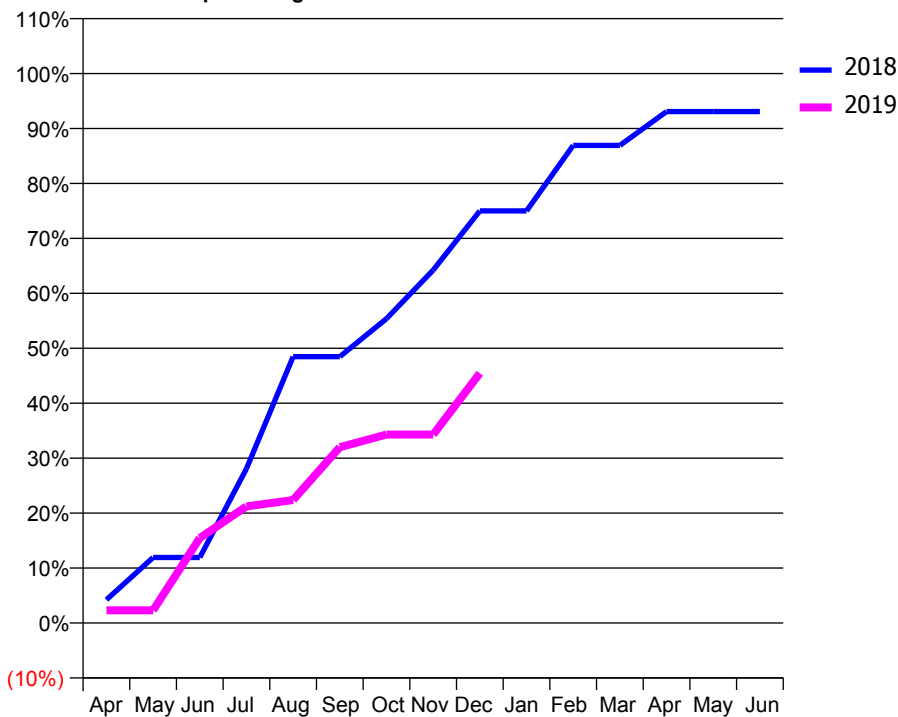
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 159            |                               |
| Quarter ending March 2018           | 158            | →                             |
| Quarter ending June 2018            | 148            | ↓                             |
| Quarter ending September 2018       | 136            | ↓                             |
| Quarter ending December 2018        | 138            | →                             |
| <b>Variance since December 2017</b> | <b>(13.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 11                                | 6    |
| May       | 31                                | 6    |
| June      | 31                                | 40   |
| July      | 73                                | 55   |
| August    | 126                               | 58   |
| September | 126                               | 83   |
| October   | 144                               | 89   |
| November  | 167                               | 89   |
| December  | 195                               | 118  |
| January   | 195                               |      |
| February  | 226                               |      |
| March     | 226                               |      |
| April     | 242                               |      |
| May       | 242                               |      |
| June      | 242                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 116         | 0.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 68       | 116         | 58.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 100         | 1.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 100         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 100         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

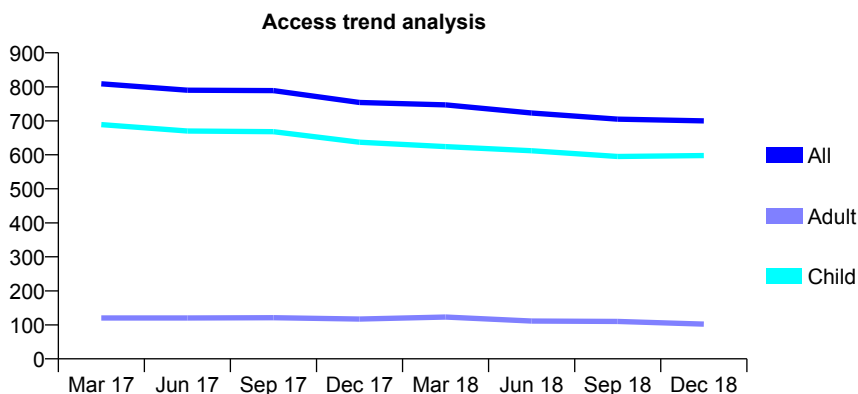
## Q59 - Vital Signs At a Glance Contract Report for 914975/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR CR SUTTON            |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

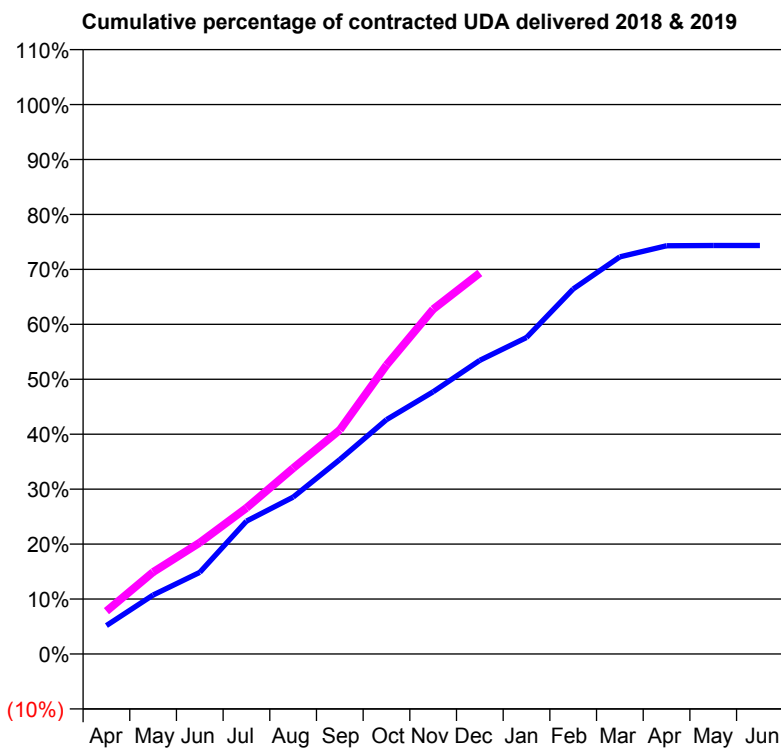
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 1,350       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 1,346       |
| Carry forward orthodontic activity (UOA)    | 33          |
| Baseline contract value                     | £127,750.30 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 754           |                               |
| Quarter ending March 2018           | 747           | →                             |
| Quarter ending June 2018            | 723           | ↓                             |
| Quarter ending September 2018       | 705           | ↓                             |
| Quarter ending December 2018        | 700           | →                             |
| <b>Variance since December 2017</b> | <b>(7.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 88                                | 105  |
| May       | 182                               | 201  |
| June      | 253                               | 274  |
| July      | 411                               | 359  |
| August    | 485                               | 456  |
| September | 602                               | 550  |
| October   | 725                               | 710  |
| November  | 811                               | 847  |
| December  | 909                               | 936  |
| January   | 979                               |      |
| February  | 1,129                             |      |
| March     | 1,229                             |      |
| April     | 1,263                             |      |
| May       | 1,264                             |      |
| June      | 1,264                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 883         | 8.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 8           | 0.0%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 530      | 883         | 60.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2        | 8           | 25.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 17       | 700         | 2.4%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 700         | 0.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 700         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



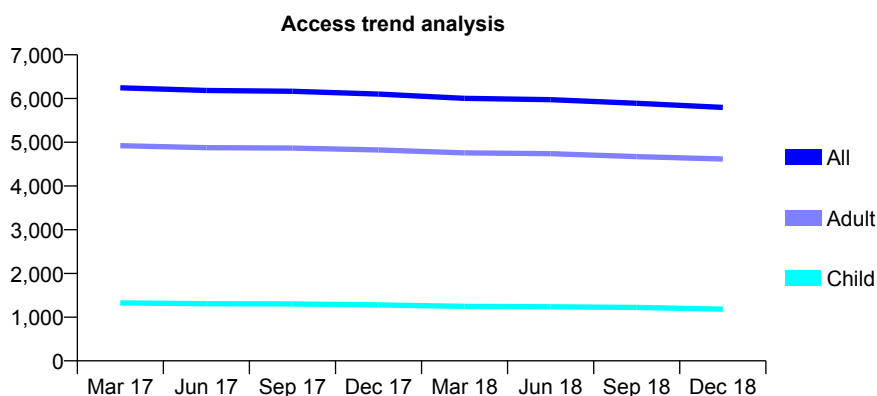
## Q59 - Vital Signs At a Glance Contract Report for 917753/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | MISS LM JAMIESON |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

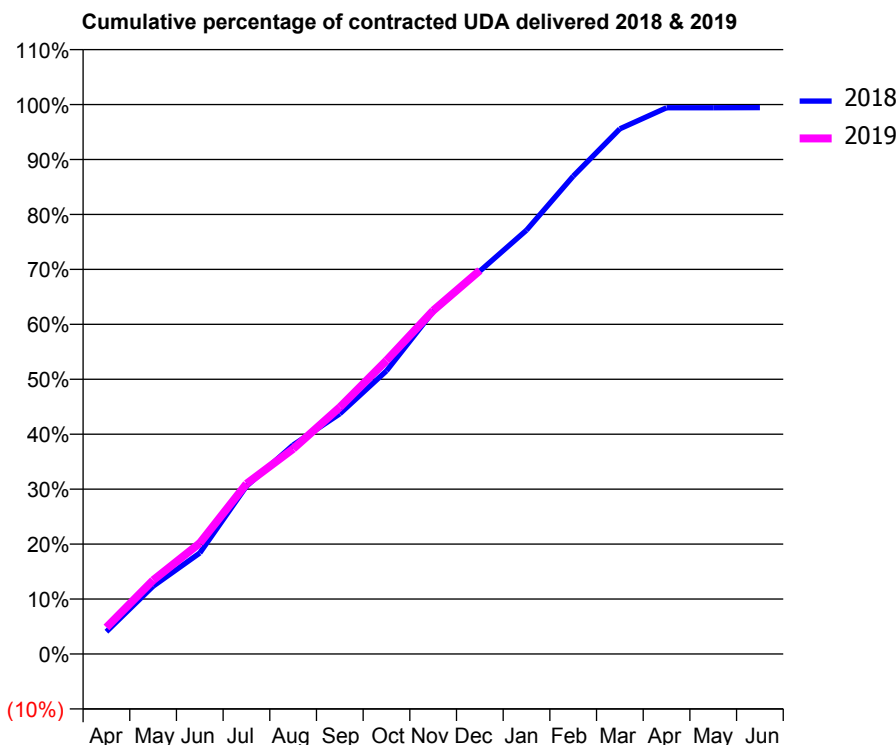
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,000      |
| Carry forward general activity (UDA)        | 101         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £446,248.01 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,103         |                               |
| Quarter ending March 2018           | 6,005         | ↓                             |
| Quarter ending June 2018            | 5,975         | →                             |
| Quarter ending September 2018       | 5,891         | ↓                             |
| Quarter ending December 2018        | 5,798         | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 734                               | 872    |
| May       | 2,219                             | 2,418  |
| June      | 3,307                             | 3,632  |
| July      | 5,497                             | 5,576  |
| August    | 6,846                             | 6,719  |
| September | 7,868                             | 8,084  |
| October   | 9,278                             | 9,617  |
| November  | 11,221                            | 11,251 |
| December  | 12,541                            | 12,565 |
| January   | 13,885                            |        |
| February  | 15,653                            |        |
| March     | 17,205                            |        |
| April     | 17,892                            |        |
| May       | 17,894                            |        |
| June      | 17,899                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,349       | 7.6%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 516      | 5,192       | 9.9%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 891      | 1,349       | 66.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,669    | 5,192       | 70.7%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 269      | 6,251       | 4.3%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 6,251       | 0.4%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 6,251       | 0.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

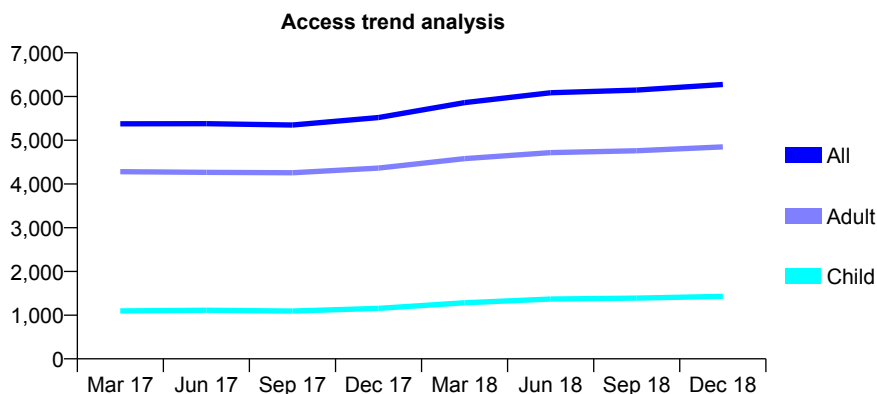
## Q59 - Vital Signs At a Glance Contract Report for 917753/0002 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | MISS LM JAMIESON |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 29/08/2006       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,000      |
| Carry forward general activity (UDA)        | 57          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £446,248.01 |

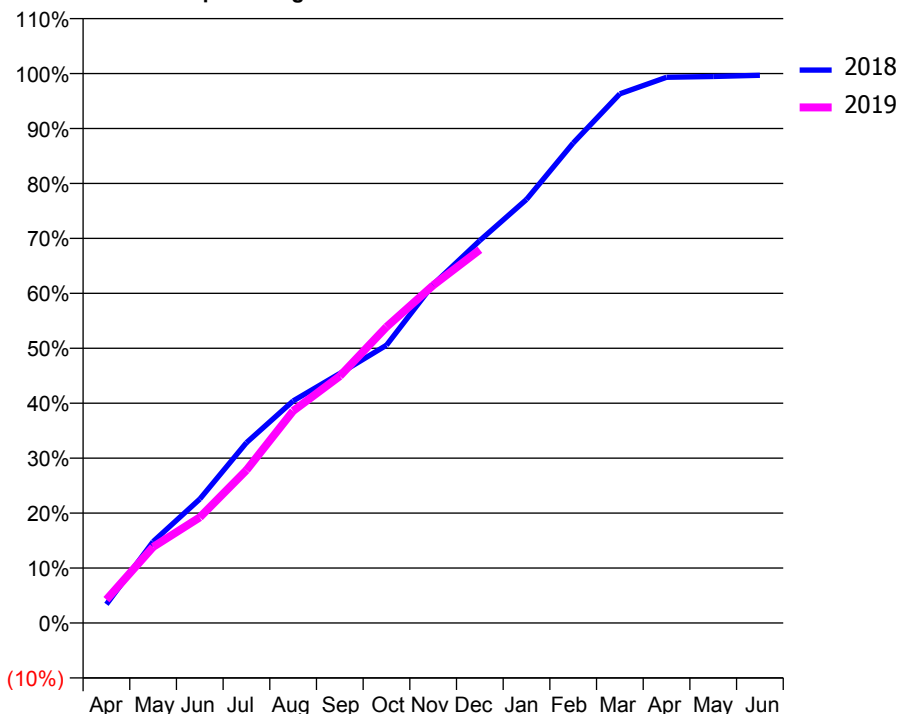
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 5,518        |                               |
| Quarter ending March 2018           | 5,861        | ↑                             |
| Quarter ending June 2018            | 6,085        | ↑                             |
| Quarter ending September 2018       | 6,147        | →                             |
| Quarter ending December 2018        | 6,277        | ↑                             |
| <b>Variance since December 2017</b> | <b>13.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 612                               | 766    |
| May       | 2,666                             | 2,490  |
| June      | 4,061                             | 3,463  |
| July      | 5,907                             | 5,010  |
| August    | 7,274                             | 6,947  |
| September | 8,173                             | 8,086  |
| October   | 9,101                             | 9,700  |
| November  | 11,090                            | 11,062 |
| December  | 12,529                            | 12,227 |
| January   | 13,876                            |        |
| February  | 15,721                            |        |
| March     | 17,335                            |        |
| April     | 17,877                            |        |
| May       | 17,903                            |        |
| June      | 17,943                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 145      | 1,697       | 8.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 425      | 5,335       | 8.0%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,035    | 1,697       | 61.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,563    | 5,335       | 66.8%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 280      | 6,680       | 4.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 6,680       | 0.7%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 50       | 6,680       | 0.7%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

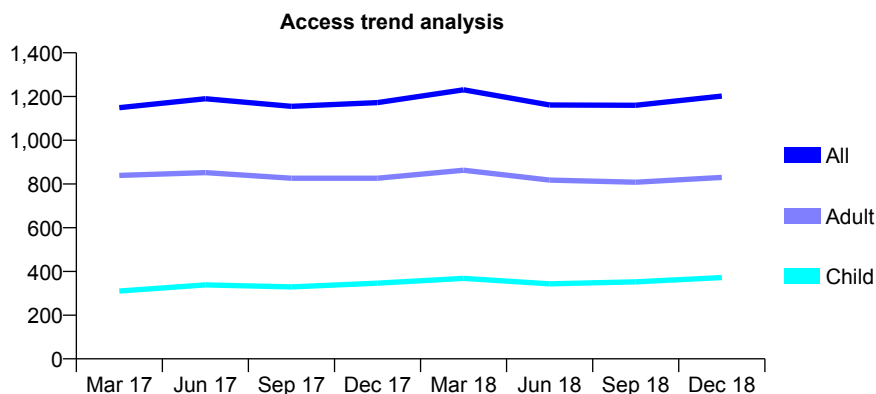
## Q59 - Vital Signs At a Glance Contract Report for 919632/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MRS D SOLANKI |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,046      |
| Carry forward general activity (UDA)        | -61        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £54,935.94 |

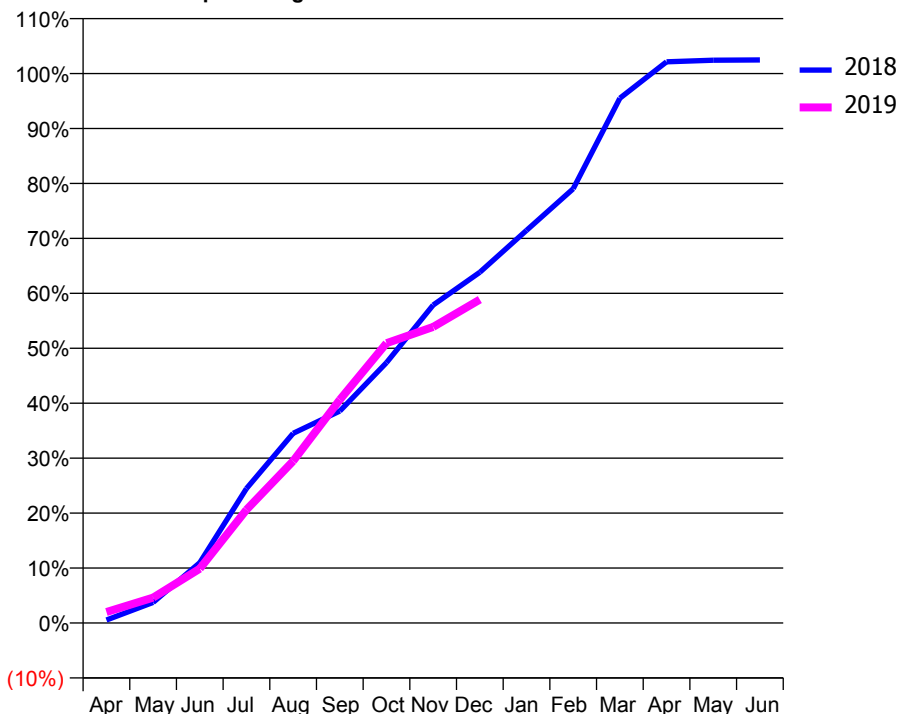
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,172       |                               |
| Quarter ending March 2018           | 1,231       | ↑                             |
| Quarter ending June 2018            | 1,161       | ↓                             |
| Quarter ending September 2018       | 1,160       | →                             |
| Quarter ending December 2018        | 1,202       | ↑                             |
| <b>Variance since December 2017</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 17                                | 61    |
| May       | 114                               | 141   |
| June      | 334                               | 301   |
| July      | 745                               | 628   |
| August    | 1,052                             | 898   |
| September | 1,175                             | 1,238 |
| October   | 1,443                             | 1,551 |
| November  | 1,762                             | 1,641 |
| December  | 1,945                             | 1,793 |
| January   | 2,177                             |       |
| February  | 2,407                             |       |
| March     | 2,909                             |       |
| April     | 3,111                             |       |
| May       | 3,120                             |       |
| June      | 3,121                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 322         | 6.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 78       | 741         | 10.5%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 110      | 322         | 34.2%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 311      | 741         | 42.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 63       | 939         | 6.7%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 939         | 0.1%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 939         | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

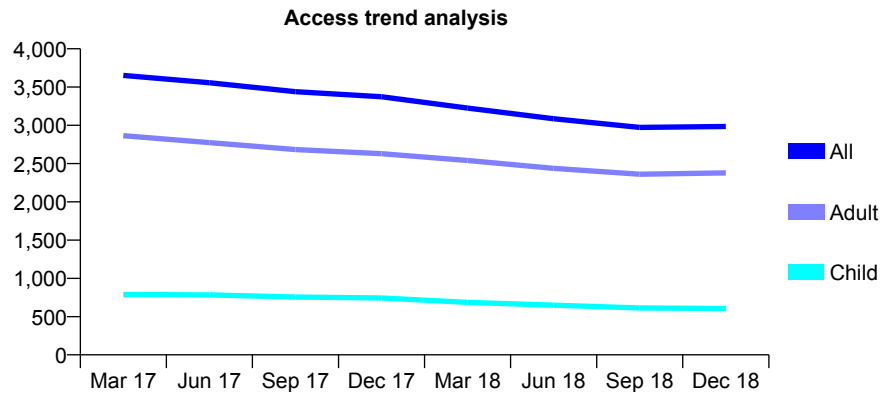
## Q59 - Vital Signs At a Glance Contract Report for 919845/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | MISS H BURNIKELL |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,630       |
| Carry forward general activity (UDA)        | 252         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £231,927.18 |

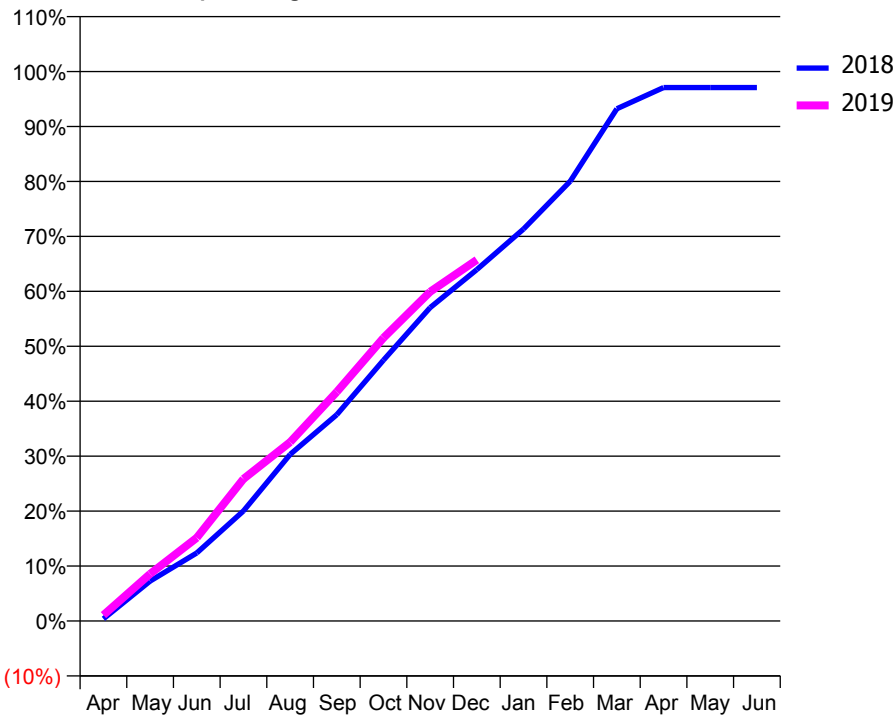
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 3,373          |                               |
| Quarter ending March 2018           | 3,225          | ↓                             |
| Quarter ending June 2018            | 3,086          | ↓                             |
| Quarter ending September 2018       | 2,973          | ↓                             |
| Quarter ending December 2018        | 2,985          | →                             |
| <b>Variance since December 2017</b> | <b>(11.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 34                                | 93    |
| May       | 628                               | 741   |
| June      | 1,070                             | 1,308 |
| July      | 1,730                             | 2,231 |
| August    | 2,616                             | 2,809 |
| September | 3,241                             | 3,599 |
| October   | 4,098                             | 4,447 |
| November  | 4,923                             | 5,172 |
| December  | 5,518                             | 5,673 |
| January   | 6,156                             |       |
| February  | 6,906                             |       |
| March     | 8,044                             |       |
| April     | 8,378                             |       |
| May       | 8,378                             |       |
| June      | 8,378                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 217      | 769         | 28.2%    | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 750      | 2,820       | 26.6%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 367      | 769         | 47.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,485    | 2,820       | 52.7%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 219      | 3,424       | 6.4%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 3,424       | 0.8%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 3,424       | 1.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

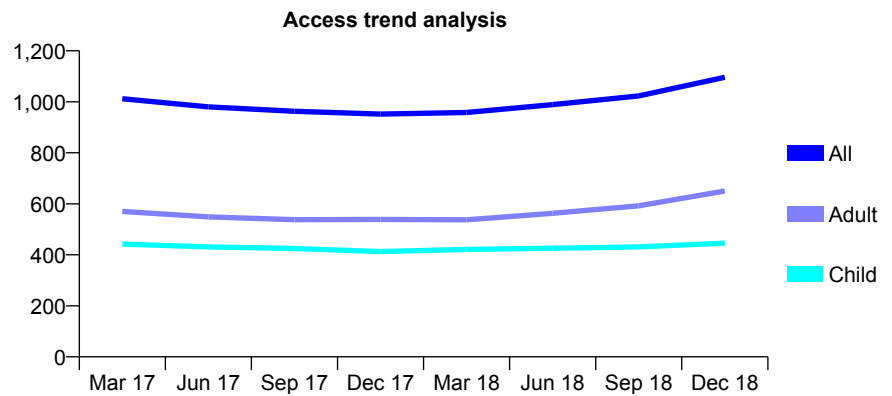
## Q59 - Vital Signs At a Glance Contract Report for 925322/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | Mr P Martin  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,723      |
| Carry forward general activity (UDA)        | 59         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £71,454.55 |

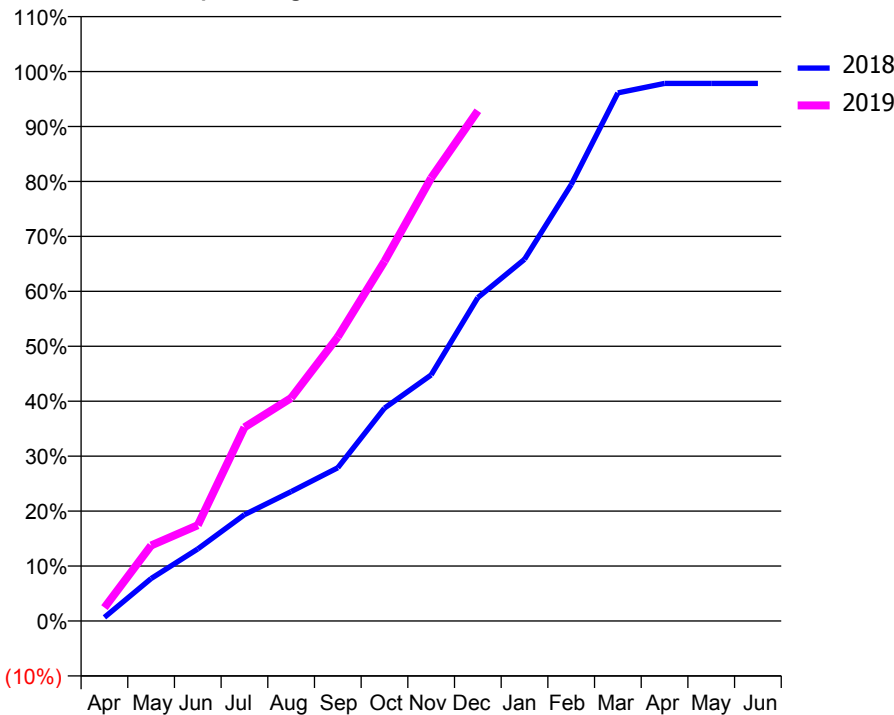
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 952          |                               |
| Quarter ending March 2018           | 958          | →                             |
| Quarter ending June 2018            | 989          | ↑                             |
| Quarter ending September 2018       | 1,023        | ↑                             |
| Quarter ending December 2018        | 1,096        | ↑                             |
| <b>Variance since December 2017</b> | <b>15.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 18                                | 66    |
| May       | 211                               | 375   |
| June      | 357                               | 475   |
| July      | 527                               | 960   |
| August    | 641                               | 1,105 |
| September | 760                               | 1,408 |
| October   | 1,055                             | 1,782 |
| November  | 1,220                             | 2,195 |
| December  | 1,603                             | 2,529 |
| January   | 1,792                             |       |
| February  | 2,162                             |       |
| March     | 2,617                             |       |
| April     | 2,664                             |       |
| May       | 2,664                             |       |
| June      | 2,664                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 455         | 4.4%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 72       | 707         | 10.2%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 220      | 455         | 48.4%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 347      | 707         | 49.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 29       | 1,145       | 2.5%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,145       | 0.2%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,145       | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

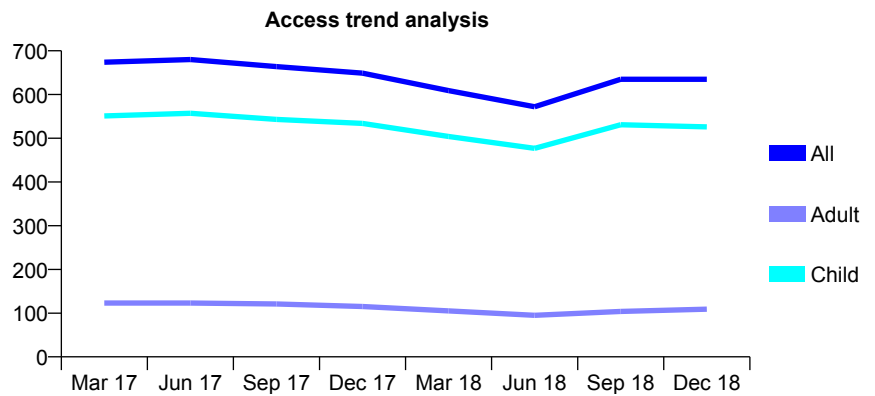
## Q59 - Vital Signs At a Glance Contract Report for 927244/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR TE VISSER |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,300      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,469.79 |

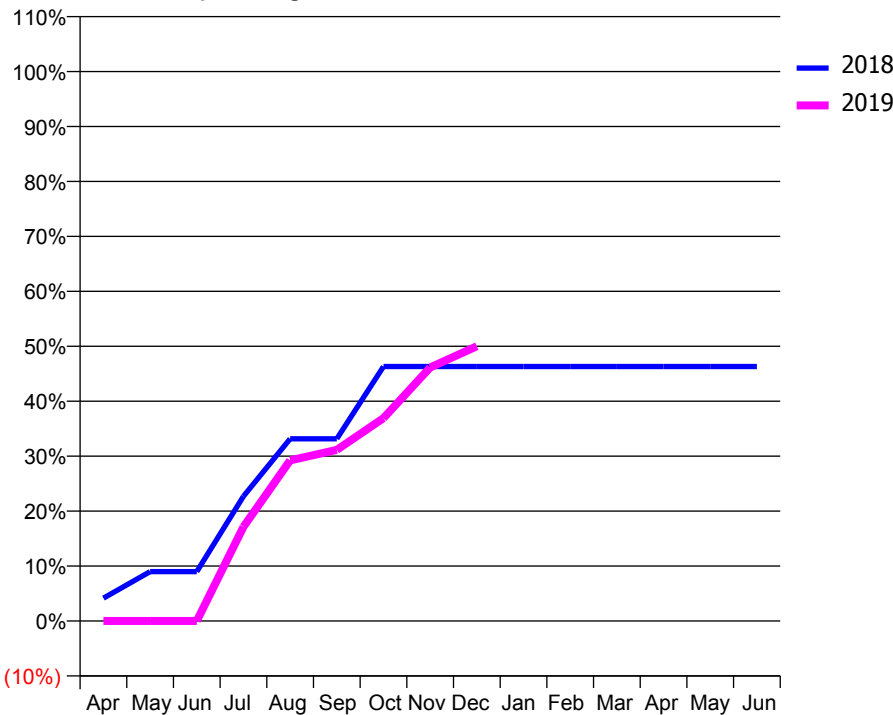
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 649           |                               |
| Quarter ending March 2018           | 609           | ↓                             |
| Quarter ending June 2018            | 572           | ↓                             |
| Quarter ending September 2018       | 635           | ↑                             |
| Quarter ending December 2018        | 635           | →                             |
| <b>Variance since December 2017</b> | <b>(2.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 54                                | 0    |
| May       | 117                               | 0    |
| June      | 117                               | 0    |
| July      | 295                               | 223  |
| August    | 431                               | 380  |
| September | 431                               | 405  |
| October   | 602                               | 480  |
| November  | 602                               | 600  |
| December  | 602                               | 650  |
| January   | 602                               |      |
| February  | 602                               |      |
| March     | 602                               |      |
| April     | 602                               |      |
| May       | 602                               |      |
| June      | 602                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 975         | 4.8%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 56          | 5.4%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 708      | 975         | 72.6%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 42       | 56          | 75.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 641         | 0.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 641         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 641         | 1.2%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

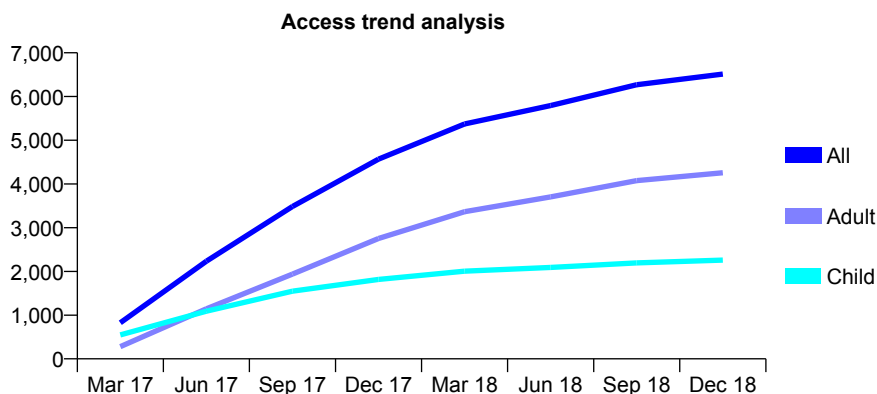
## Q59 - Vital Signs At a Glance Contract Report for 929328/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR VH PEART             |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,638      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 31          |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £465,942.78 |

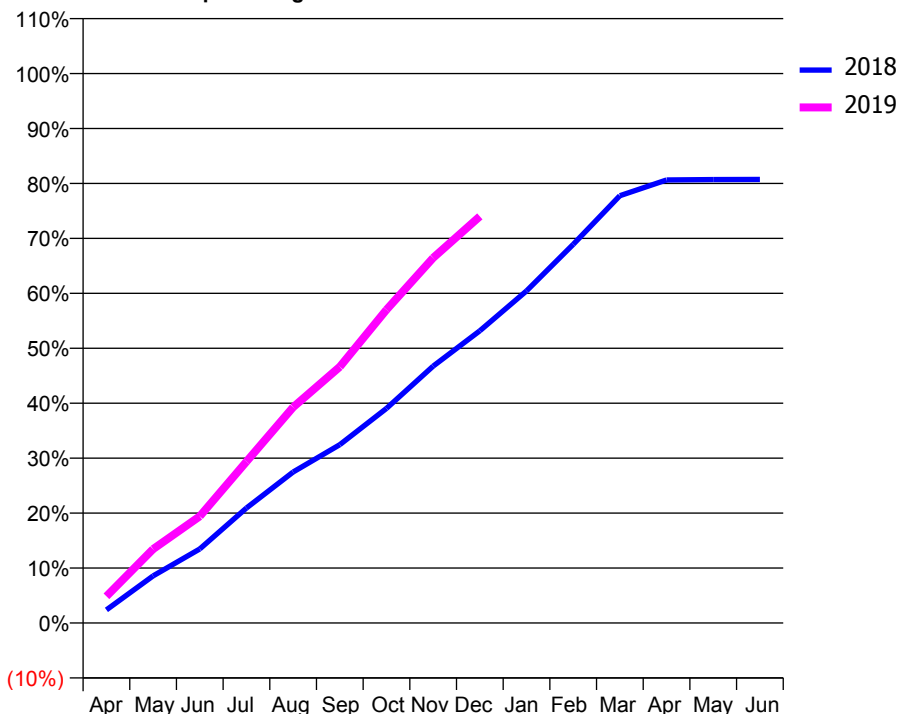
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 4,569        |                               |
| Quarter ending March 2018           | 5,372        | ↑                             |
| Quarter ending June 2018            | 5,795        | ↑                             |
| Quarter ending September 2018       | 6,270        | ↑                             |
| Quarter ending December 2018        | 6,513        | ↑                             |
| <b>Variance since December 2017</b> | <b>42.5%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 446                               | 906    |
| May       | 1,598                             | 2,508  |
| June      | 2,513                             | 3,619  |
| July      | 3,903                             | 5,476  |
| August    | 5,123                             | 7,320  |
| September | 6,052                             | 8,689  |
| October   | 7,281                             | 10,627 |
| November  | 8,715                             | 12,385 |
| December  | 9,910                             | 13,794 |
| January   | 11,265                            |        |
| February  | 12,841                            |        |
| March     | 14,495                            |        |
| April     | 15,027                            |        |
| May       | 15,042                            |        |
| June      | 15,045                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 208      | 3,158       | 6.6%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 570      | 4,909       | 11.6%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,238    | 3,158       | 70.9%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,972    | 4,909       | 40.2%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 350      | 7,739       | 4.5%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 63       | 7,739       | 0.8%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 7,739       | 0.6%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

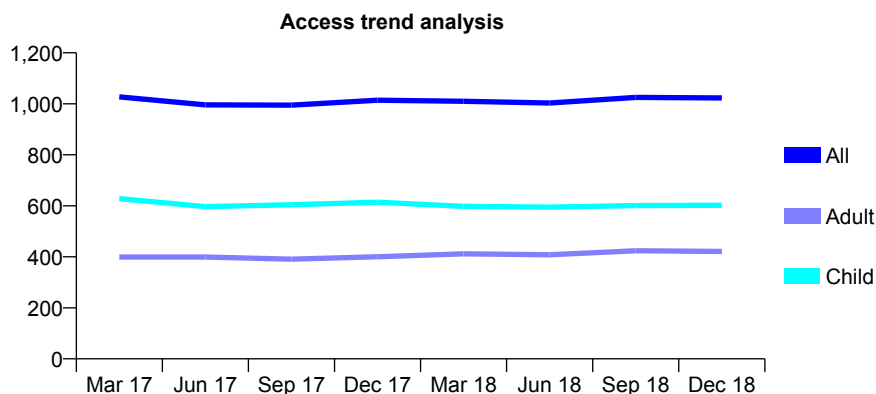
## Q59 - Vital Signs At a Glance Contract Report for 931756/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR RD CASEY  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

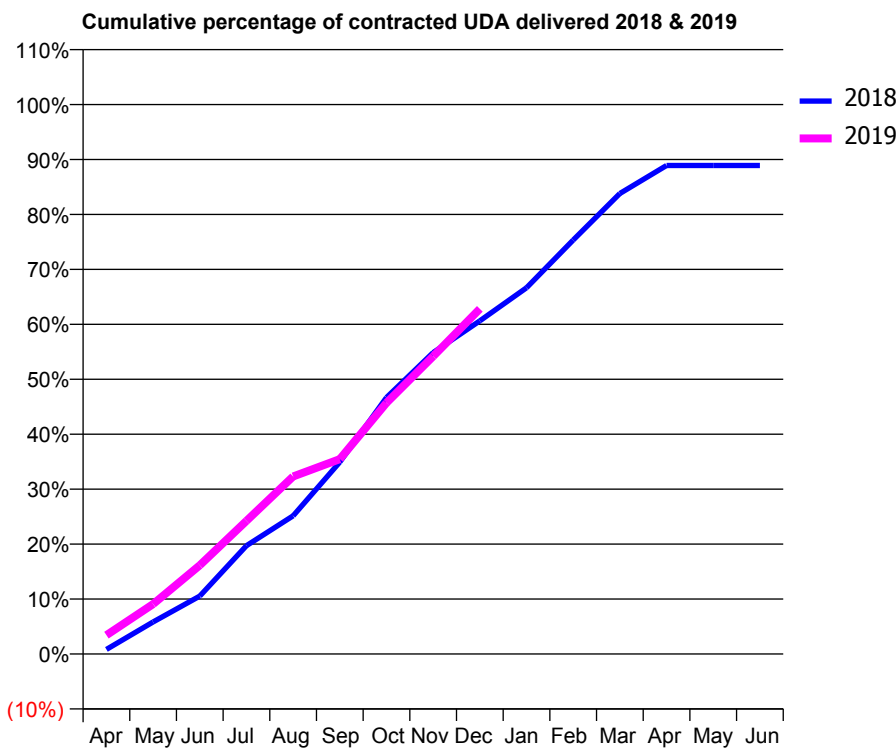
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 3,968       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £109,430.44 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,014       |                               |
| Quarter ending March 2018           | 1,010       | →                             |
| Quarter ending June 2018            | 1,003       | →                             |
| Quarter ending September 2018       | 1,025       | ↑                             |
| Quarter ending December 2018        | 1,023       | →                             |
| <b>Variance since December 2017</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 33    | 137   |
| May                               | 231   | 361   |
| June                              | 418   | 641   |
| July                              | 782   | 961   |
| August                            | 998   | 1,282 |
| September                         | 1,386 | 1,407 |
| October                           | 1,852 | 1,814 |
| November                          | 2,176 | 2,150 |
| December                          | 2,406 | 2,492 |
| January                           | 2,645 |       |
| February                          | 2,989 |       |
| March                             | 3,325 |       |
| April                             | 3,527 |       |
| May                               | 3,527 |       |
| June                              | 3,527 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 662         | 5.9%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 131      | 440         | 29.8%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 436      | 662         | 65.9%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 206      | 440         | 46.8%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 31       | 1,038       | 3.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,038       | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,038       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



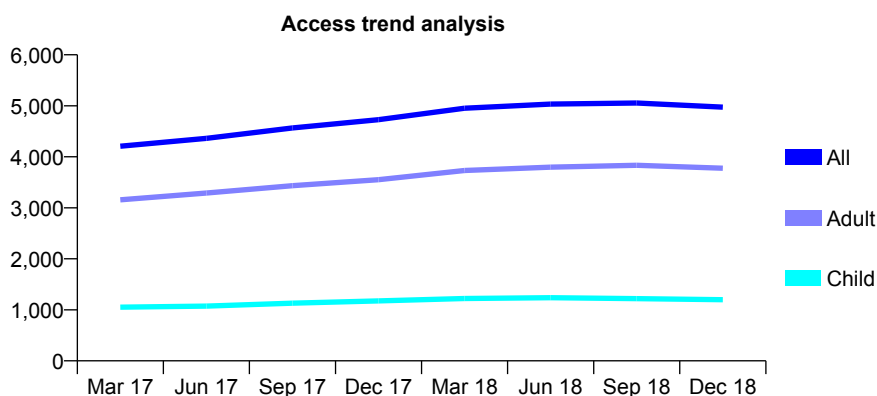
## Q59 - Vital Signs At a Glance Contract Report for 939838/0003 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MISS Z ISHAK |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2008   |
| Contract end date    |              |

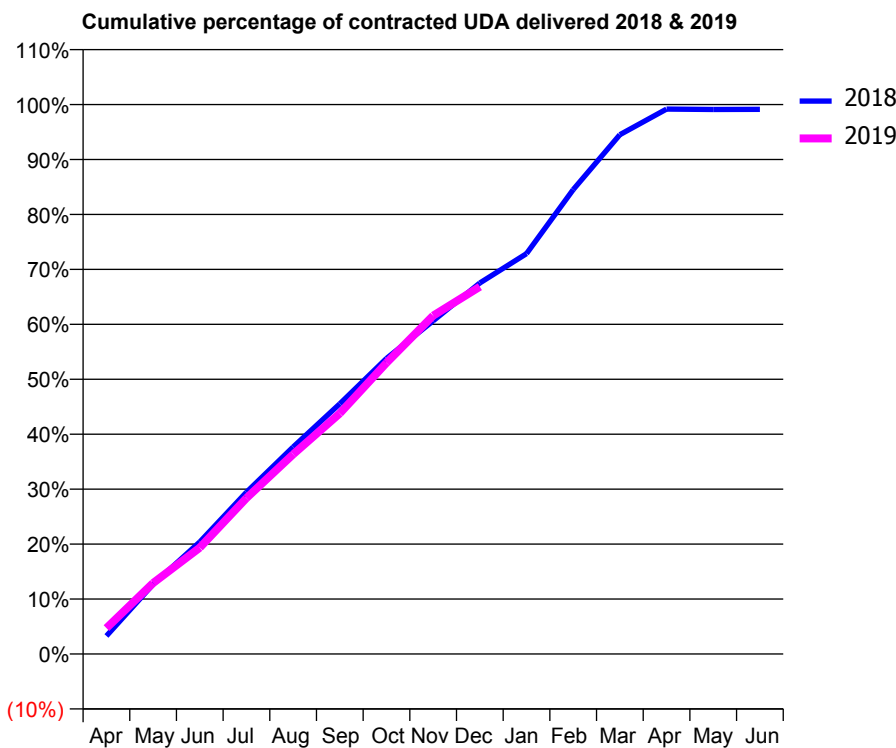
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,328      |
| Carry forward general activity (UDA)        | 136         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £341,690.53 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,728       |                               |
| Quarter ending March 2018           | 4,953       | ↑                             |
| Quarter ending June 2018            | 5,035       | →                             |
| Quarter ending September 2018       | 5,054       | →                             |
| Quarter ending December 2018        | 4,975       | ↓                             |
| <b>Variance since December 2017</b> | <b>5.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 504                               | 725    |
| May       | 1,944                             | 1,982  |
| June      | 3,125                             | 2,968  |
| July      | 4,512                             | 4,350  |
| August    | 5,774                             | 5,569  |
| September | 6,980                             | 6,713  |
| October   | 8,245                             | 8,121  |
| November  | 9,293                             | 9,439  |
| December  | 10,351                            | 10,245 |
| January   | 11,168                            |        |
| February  | 12,952                            |        |
| March     | 14,486                            |        |
| April     | 15,200                            |        |
| May       | 15,191                            |        |
| June      | 15,192                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 111      | 1,533       | 7.2%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 514      | 3,942       | 13.0%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,063    | 1,533       | 69.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,000    | 3,942       | 50.7%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 299      | 5,137       | 5.8%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 5,137       | 0.2%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 71       | 5,137       | 1.4%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

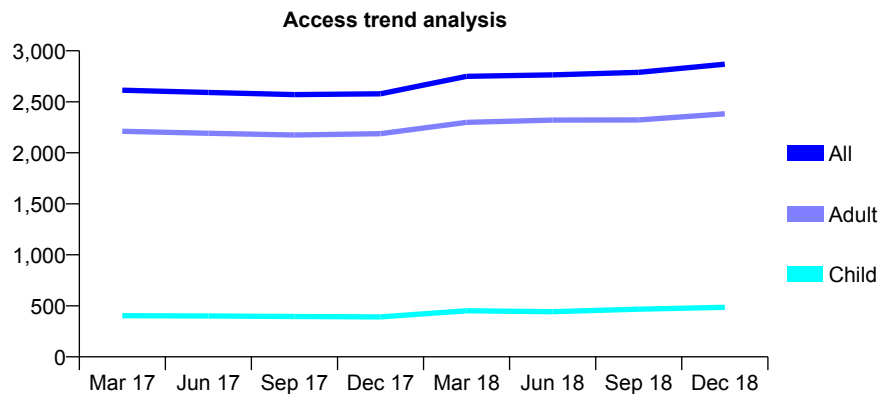
## Q59 - Vital Signs At a Glance Contract Report for 939838/0008 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MISS Z ISHAK |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2013   |
| Contract end date    |              |

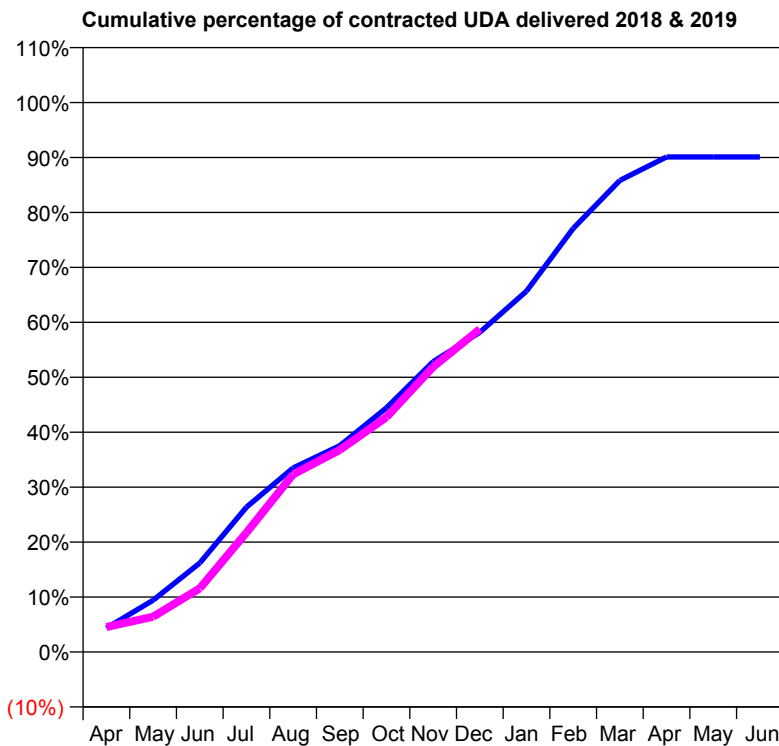
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,144      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £276,385.65 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 2,579        |                               |
| Quarter ending March 2018           | 2,750        | ↑                             |
| Quarter ending June 2018            | 2,764        | →                             |
| Quarter ending September 2018       | 2,789        | →                             |
| Quarter ending December 2018        | 2,868        | ↑                             |
| <b>Variance since December 2017</b> | <b>11.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 443                               | 461   |
| May       | 956                               | 652   |
| June      | 1,642                             | 1,175 |
| July      | 2,675                             | 2,204 |
| August    | 3,399                             | 3,279 |
| September | 3,810                             | 3,730 |
| October   | 4,510                             | 4,335 |
| November  | 5,360                             | 5,263 |
| December  | 5,902                             | 5,961 |
| January   | 6,662                             |       |
| February  | 7,819                             |       |
| March     | 8,706                             |       |
| April     | 9,138                             |       |
| May       | 9,138                             |       |
| June      | 9,138                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 625         | 2.6%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 195      | 2,553       | 7.6%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 433      | 625         | 69.3%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,688    | 2,553       | 66.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 3,037       | 0.0%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 3,037       | 1.4%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 70       | 3,037       | 2.3%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

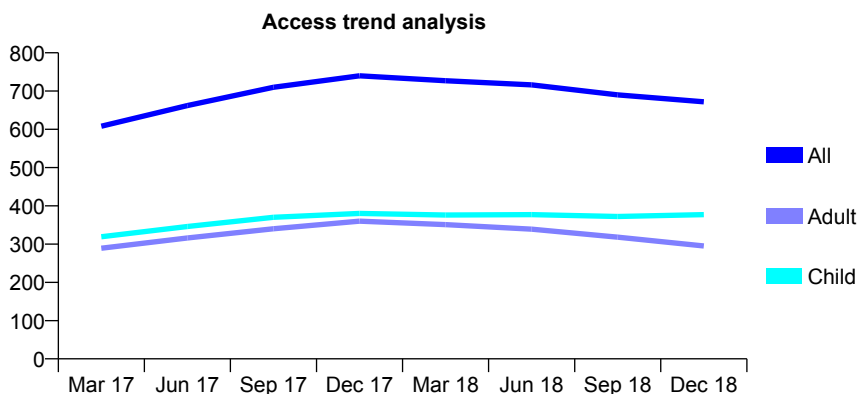
## Q59 - Vital Signs At a Glance Contract Report for 962198/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MRS S HINDOCHA |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 06/02/2016     |
| Contract end date    |                |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,502      |
| Carry forward general activity (UDA)        | -16        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £56,257.72 |

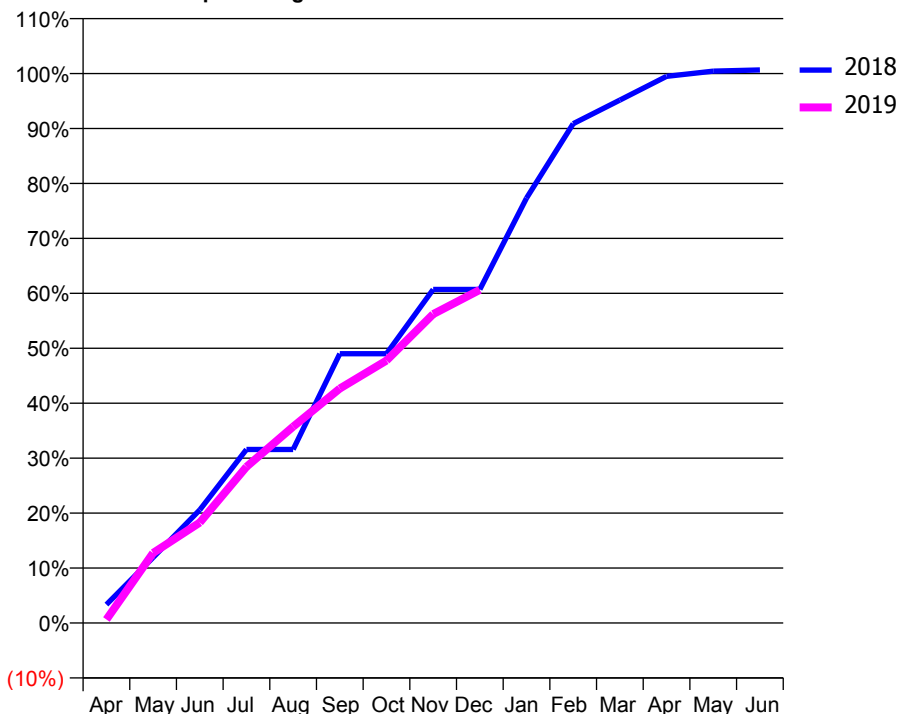
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 740           |                               |
| Quarter ending March 2018           | 727           | ↓                             |
| Quarter ending June 2018            | 716           | ↓                             |
| Quarter ending September 2018       | 690           | ↓                             |
| Quarter ending December 2018        | 672           | ↓                             |
| <b>Variance since December 2017</b> | <b>(9.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 84    | 16    |
| May                               | 299   | 319   |
| June                              | 515   | 458   |
| July                              | 790   | 711   |
| August                            | 790   | 894   |
| September                         | 1,226 | 1,068 |
| October                           | 1,226 | 1,195 |
| November                          | 1,519 | 1,406 |
| December                          | 1,519 | 1,517 |
| January                           | 1,935 |       |
| February                          | 2,274 |       |
| March                             | 2,381 |       |
| April                             | 2,489 |       |
| May                               | 2,513 |       |
| June                              | 2,518 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 443         | 11.5%    | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 84       | 292         | 28.8%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 288      | 443         | 65.0%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 161      | 292         | 55.1%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 51       | 674         | 7.6%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 674         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 674         | 0.1%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

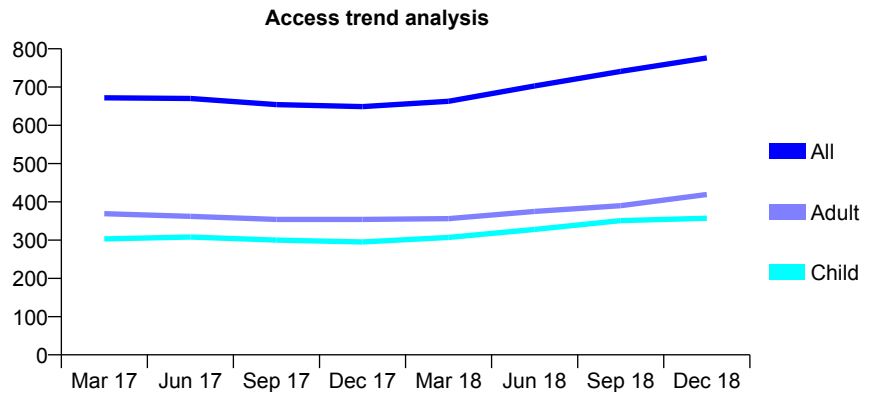
## Q59 - Vital Signs At a Glance Contract Report for 967432/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | Mr S Patel   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2007   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,344      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £63,737.71 |

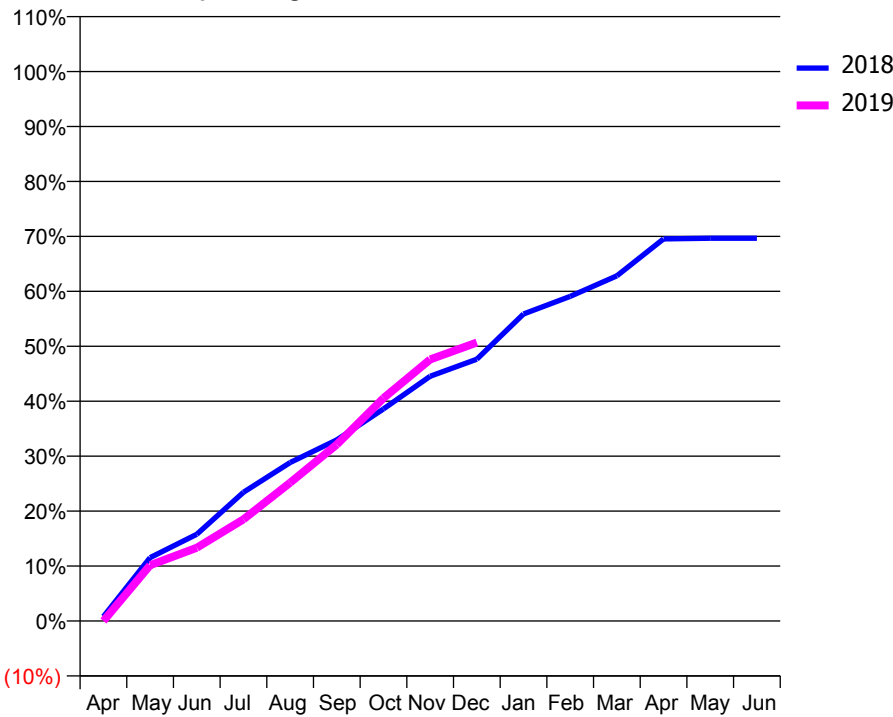
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 649          |                               |
| Quarter ending March 2018           | 663          | ↑                             |
| Quarter ending June 2018            | 703          | ↑                             |
| Quarter ending September 2018       | 741          | ↑                             |
| Quarter ending December 2018        | 776          | ↑                             |
| <b>Variance since December 2017</b> | <b>19.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 27    | 0     |
| May                               | 386   | 340   |
| June                              | 528   | 446   |
| July                              | 783   | 619   |
| August                            | 965   | 842   |
| September                         | 1,102 | 1,074 |
| October                           | 1,291 | 1,357 |
| November                          | 1,489 | 1,592 |
| December                          | 1,593 | 1,695 |
| January                           | 1,869 |       |
| February                          | 1,975 |       |
| March                             | 2,100 |       |
| April                             | 2,326 |       |
| May                               | 2,330 |       |
| June                              | 2,330 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 506         | 10.9%    | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 64       | 448         | 14.3%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 302      | 506         | 59.7%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 215      | 448         | 48.0%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 28       | 871         | 3.2%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 871         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 871         | 0.5%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

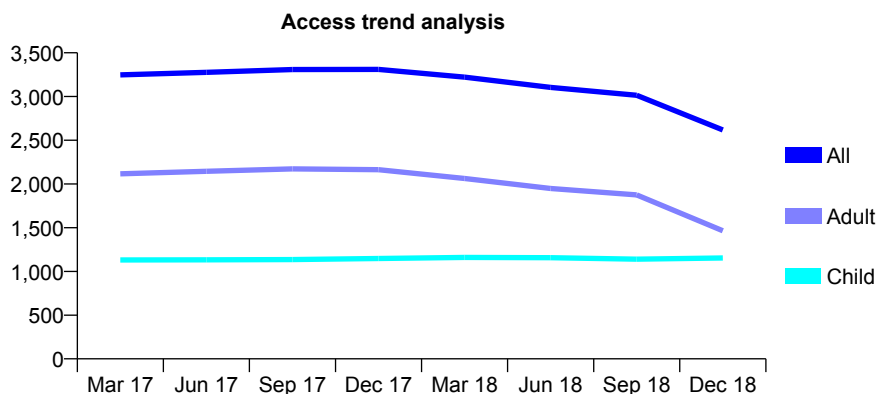
## Q59 - Vital Signs At a Glance Contract Report for 995584/0001 - December 2018

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Mr B Khaseria & Mrs M K Dhariwal |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/01/2016                       |
| Contract end date    |                                  |

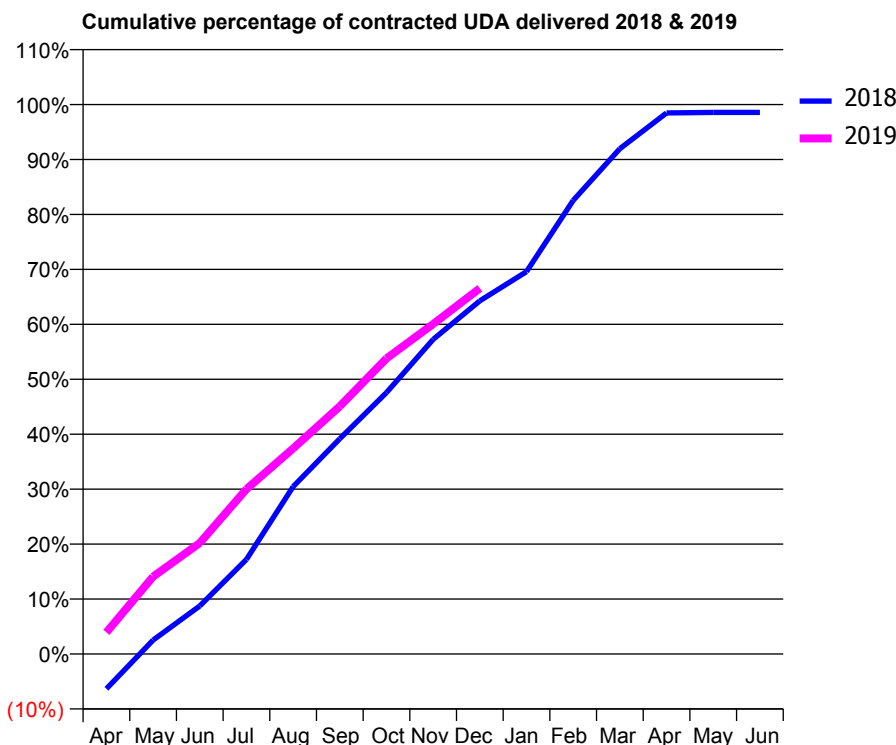
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,032       |
| Carry forward general activity (UDA)        | 73          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £138,609.12 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 3,310          |                               |
| Quarter ending March 2018           | 3,222          | ↓                             |
| Quarter ending June 2018            | 3,104          | ↓                             |
| Quarter ending September 2018       | 3,015          | ↓                             |
| Quarter ending December 2018        | 2,618          | ↓                             |
| <b>Variance since December 2017</b> | <b>(20.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | -319  | 198   |
| May                               | 127   | 709   |
| June                              | 440   | 1,016 |
| July                              | 867   | 1,510 |
| August                            | 1,533 | 1,882 |
| September                         | 1,971 | 2,268 |
| October                           | 2,395 | 2,707 |
| November                          | 2,882 | 3,022 |
| December                          | 3,234 | 3,349 |
| January                           | 3,501 |       |
| February                          | 4,154 |       |
| March                             | 4,627 |       |
| April                             | 4,955 |       |
| May                               | 4,959 |       |
| June                              | 4,959 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 1,297       | 4.5%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 83       | 779         | 10.7%    | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 840      | 1,297       | 64.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 439      | 779         | 56.4%    | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 89       | 1,816       | 4.9%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,816       | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,816       | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

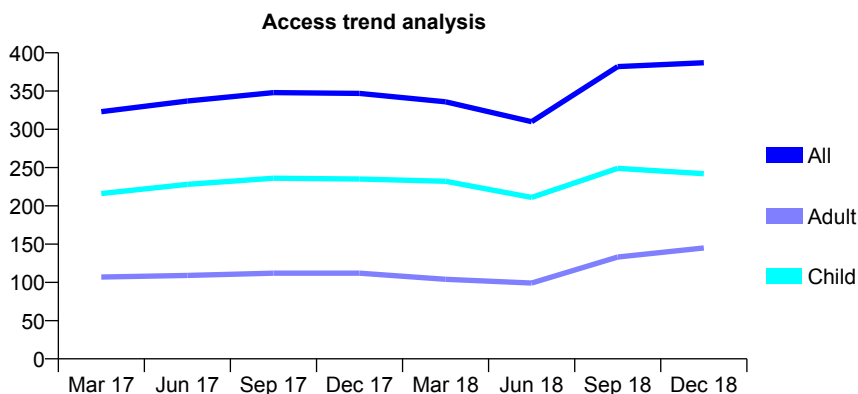
## Q59 - Vital Signs At a Glance Contract Report for 998133/0001 - December 2018

|                      |   |
|----------------------|---|
| Name or company name | Desai, Shah & Thakor (T/A Queens Rd Der |
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/04/2006                              |
| Contract end date    |   |

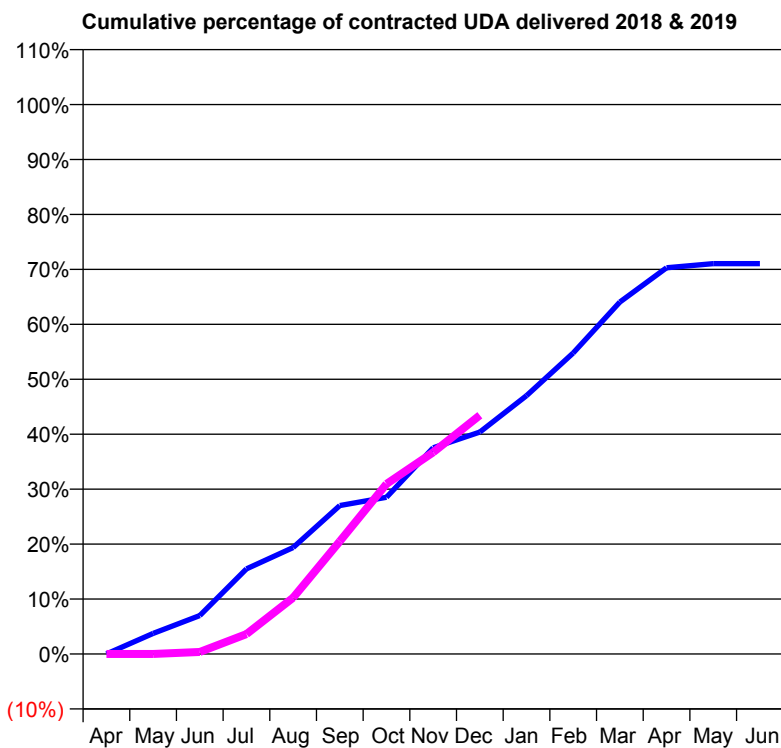
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 800        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,622.21 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 347          |                               |
| Quarter ending March 2018           | 336          | ↓                             |
| Quarter ending June 2018            | 310          | ↓                             |
| Quarter ending September 2018       | 382          | ↑                             |
| Quarter ending December 2018        | 387          | →                             |
| <b>Variance since December 2017</b> | <b>11.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2018 | 2019 |
| April                             | 0    | 0    |
| May                               | 30   | 0    |
| June                              | 56   | 3    |
| July                              | 124  | 29   |
| August                            | 155  | 82   |
| September                         | 216  | 164  |
| October                           | 228  | 248  |
| November                          | 300  | 294  |
| December                          | 323  | 348  |
| January                           | 376  |      |
| February                          | 438  |      |
| March                             | 512  |      |
| April                             | 562  |      |
| May                               | 568  |      |
| June                              | 568  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 152         | 2.0%     | 9.6%  | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 90          | 1.1%     | 14.0% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 24       | 152         | 15.8%    | 61.4% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 90          | 6.7%     | 52.7% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 218         | 1.4%     | 7.7%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 218         | 0.0%     | 0.8%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 218         | 0.0%     | 0.9%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 87.1% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

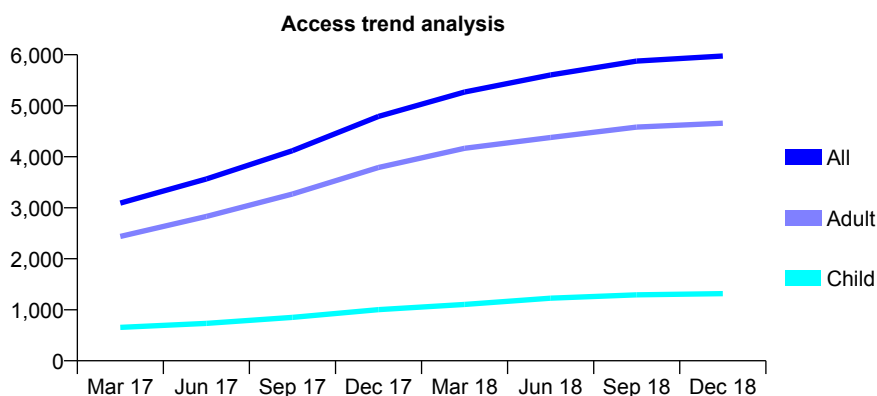
## Q60 - Vital Signs At a Glance Contract Report for 100034/0000 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2016                     |
| Contract end date    |                                |

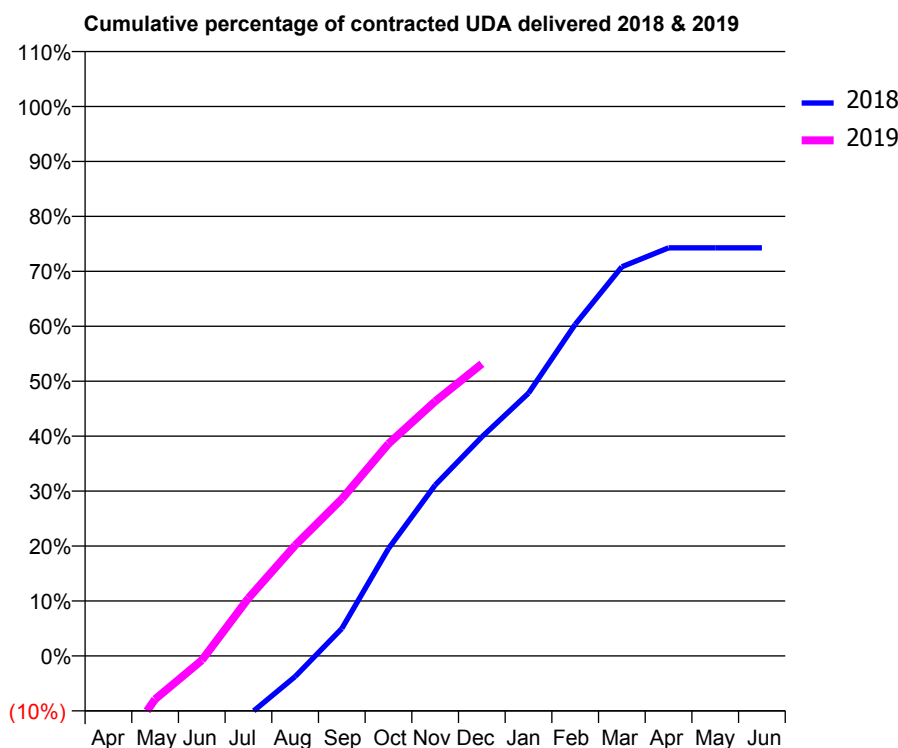
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,000      |
| Carry forward general activity (UDA)        | 4,118       |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £404,128.75 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 4,792        |                               |
| Quarter ending March 2018           | 5,269        | ↑                             |
| Quarter ending June 2018            | 5,605        | ↑                             |
| Quarter ending September 2018       | 5,875        | ↑                             |
| Quarter ending December 2018        | 5,974        | →                             |
| <b>Variance since December 2017</b> | <b>24.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -5,045                            | -3,207 |
| May       | -3,875                            | -1,262 |
| June      | -2,925                            | -131   |
| July      | -1,735                            | 1,684  |
| August    | -604                              | 3,220  |
| September | 799                               | 4,571  |
| October   | 3,127                             | 6,179  |
| November  | 4,977                             | 7,415  |
| December  | 6,379                             | 8,506  |
| January   | 7,650                             |        |
| February  | 9,654                             |        |
| March     | 11,330                            |        |
| April     | 11,883                            |        |
| May       | 11,883                            |        |
| June      | 11,882                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 1,253       | 5.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 639      | 4,475       | 14.3%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 656      | 1,253       | 52.4%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,266    | 4,475       | 50.6%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 425      | 5,494       | 7.7%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 5,494       | 0.7%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 98       | 5,494       | 1.8%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

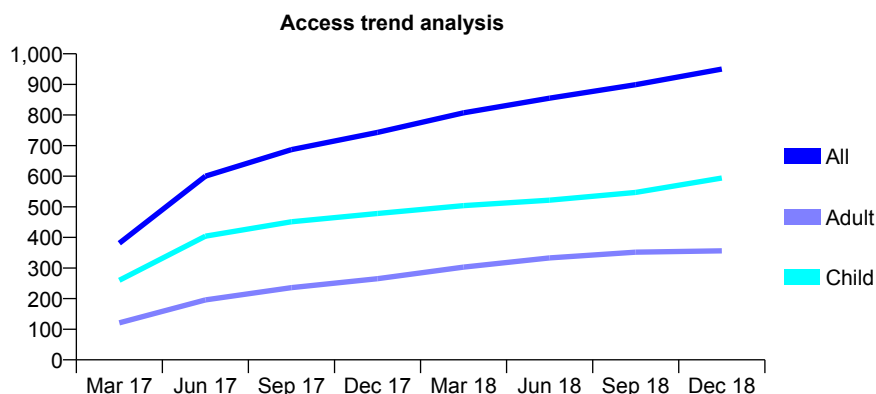
## Q60 - Vital Signs At a Glance Contract Report for 100233/0000 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Willow Street Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/12/2016                    |
| Contract end date    |                               |

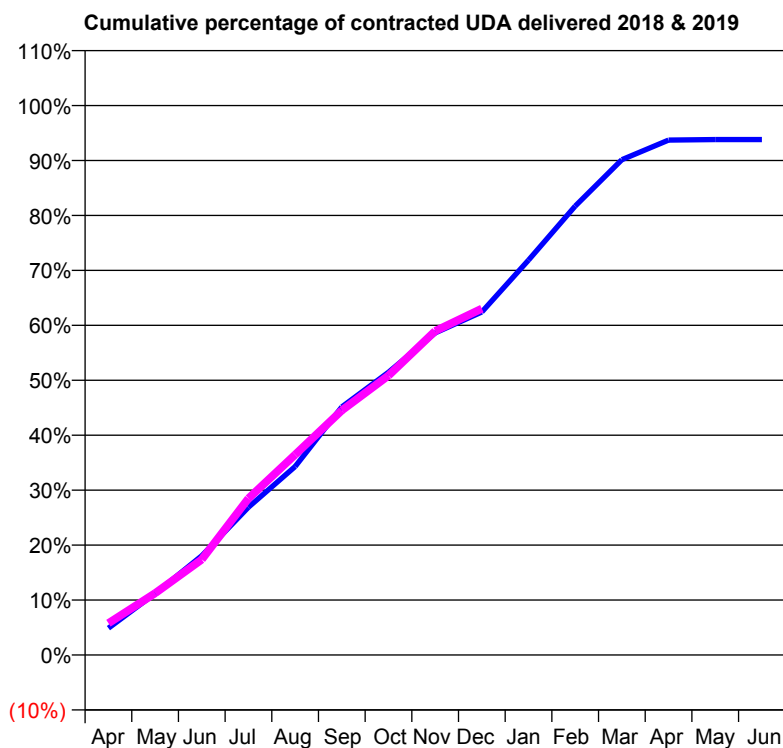
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,110      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £55,659.30 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 743          |                               |
| Quarter ending March 2018           | 807          | ↑                             |
| Quarter ending June 2018            | 855          | ↑                             |
| Quarter ending September 2018       | 899          | ↑                             |
| Quarter ending December 2018        | 950          | ↑                             |
| <b>Variance since December 2017</b> | <b>27.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 103                               | 122   |
| May       | 236                               | 237   |
| June      | 381                               | 367   |
| July      | 567                               | 601   |
| August    | 724                               | 769   |
| September | 952                               | 939   |
| October   | 1,086                             | 1,073 |
| November  | 1,237                             | 1,244 |
| December  | 1,317                             | 1,330 |
| January   | 1,517                             |       |
| February  | 1,724                             |       |
| March     | 1,902                             |       |
| April     | 1,977                             |       |
| May       | 1,979                             |       |
| June      | 1,979                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 782         | 9.3%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 29       | 297         | 9.8%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 503      | 782         | 64.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 178      | 297         | 59.9%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 70       | 1,021       | 6.9%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,021       | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,021       | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



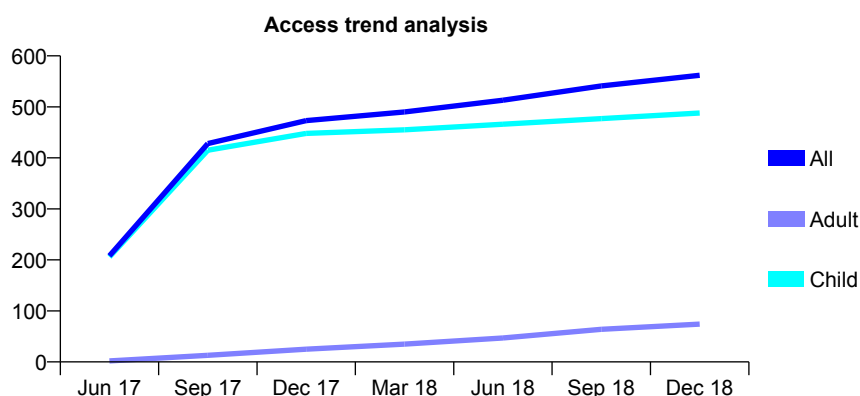
## Q60 - Vital Signs At a Glance Contract Report for 100324/0000 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Hughes & Owen Dental Care |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2017                |
| Contract end date    |                           |

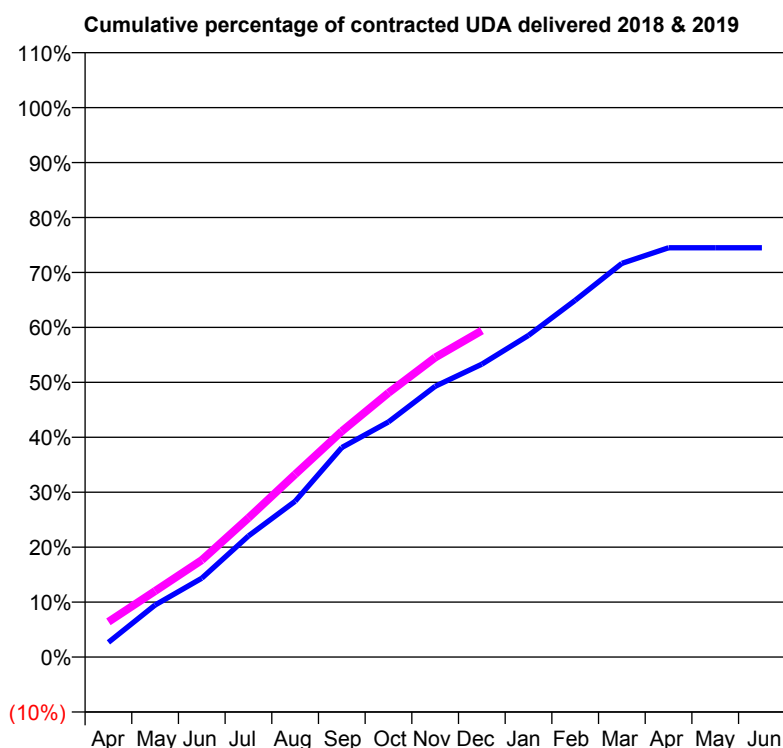
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,250      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £25,902.98 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 473          |                               |
| Quarter ending March 2018           | 490          | ↑                             |
| Quarter ending June 2018            | 513          | ↑                             |
| Quarter ending September 2018       | 541          | ↑                             |
| Quarter ending December 2018        | 562          | ↑                             |
| <b>Variance since December 2017</b> | <b>18.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 39                                | 80   |
| May       | 137                               | 150  |
| June      | 208                               | 221  |
| July      | 320                               | 316  |
| August    | 411                               | 416  |
| September | 553                               | 514  |
| October   | 621                               | 601  |
| November  | 714                               | 681  |
| December  | 773                               | 743  |
| January   | 849                               |      |
| February  | 941                               |      |
| March     | 1,039                             |      |
| April     | 1,080                             |      |
| May       | 1,080                             |      |
| June      | 1,080                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 641         | 7.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 435      | 641         | 67.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 13       | 606         | 2.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 606         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 606         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

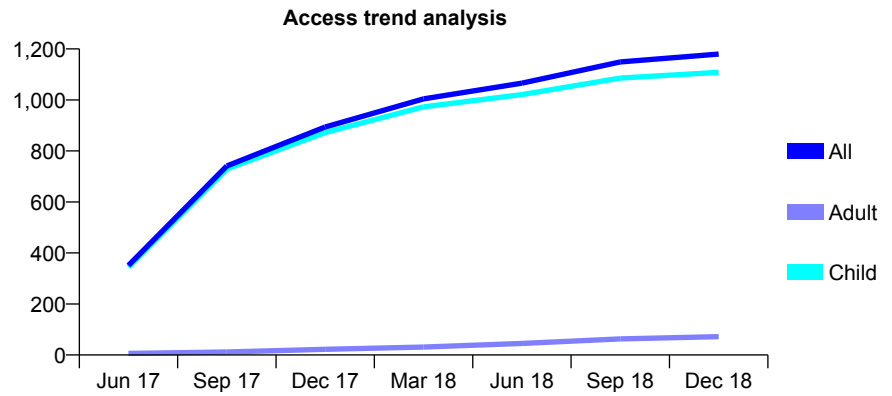
## Q60 - Vital Signs At a Glance Contract Report for 100346/0000 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Burton Family Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2017                    |
| Contract end date    |                               |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,400      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £52,014.32 |

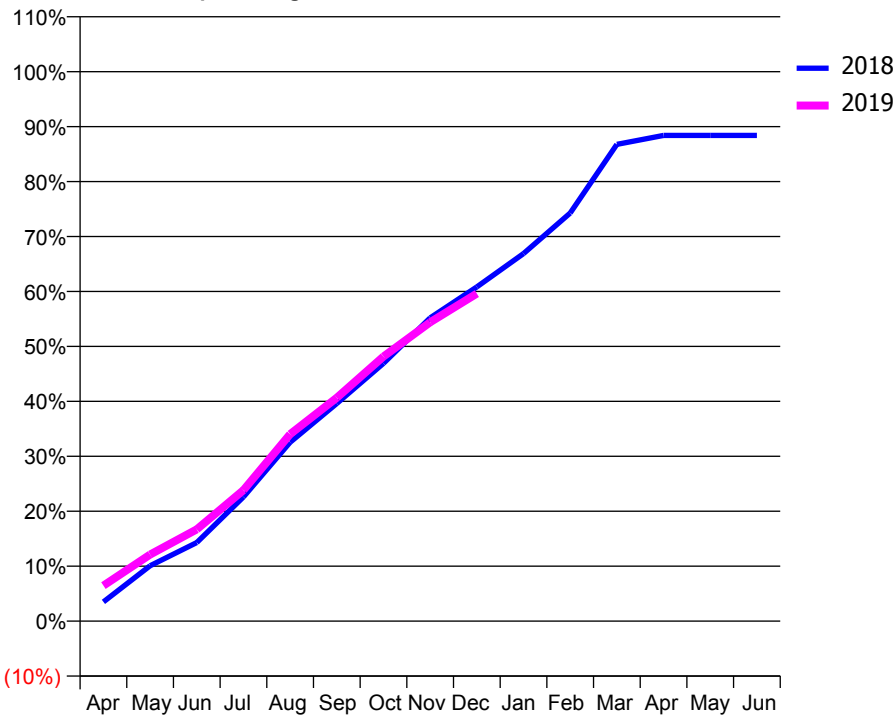
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 894          |                               |
| Quarter ending March 2018           | 1,004        | ↑                             |
| Quarter ending June 2018            | 1,066        | ↑                             |
| Quarter ending September 2018       | 1,149        | ↑                             |
| Quarter ending December 2018        | 1,180        | ↑                             |
| <b>Variance since December 2017</b> | <b>32.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 84                                | 155   |
| May       | 242                               | 291   |
| June      | 343                               | 401   |
| July      | 542                               | 572   |
| August    | 781                               | 817   |
| September | 951                               | 976   |
| October   | 1,126                             | 1,156 |
| November  | 1,324                             | 1,305 |
| December  | 1,460                             | 1,430 |
| January   | 1,605                             |       |
| February  | 1,783                             |       |
| March     | 2,082                             |       |
| April     | 2,122                             |       |
| May       | 2,122                             |       |
| June      | 2,122                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 1,203       | 3.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 801      | 1,203       | 66.6%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 28       | 1,158       | 2.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,158       | 0.1%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,158       | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

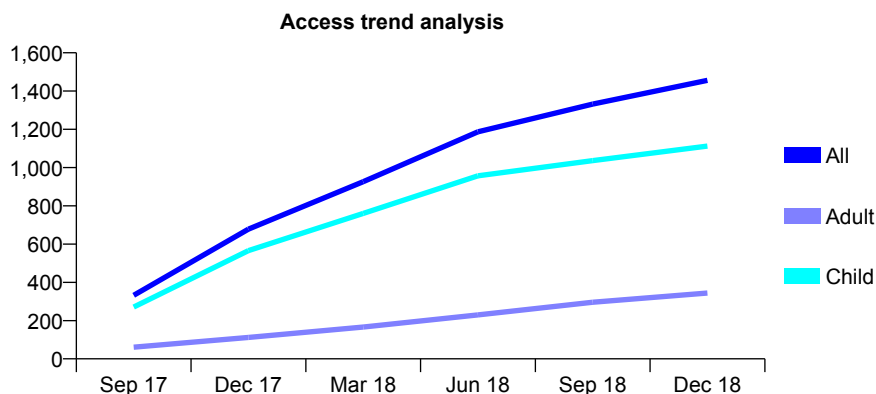
## Q60 - Vital Signs At a Glance Contract Report for 100486/0000 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | New Park House Dental Centre |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General and Orthodontic      |
| Contract start date  | 01/08/2017                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,528       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 839         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £183,407.47 |

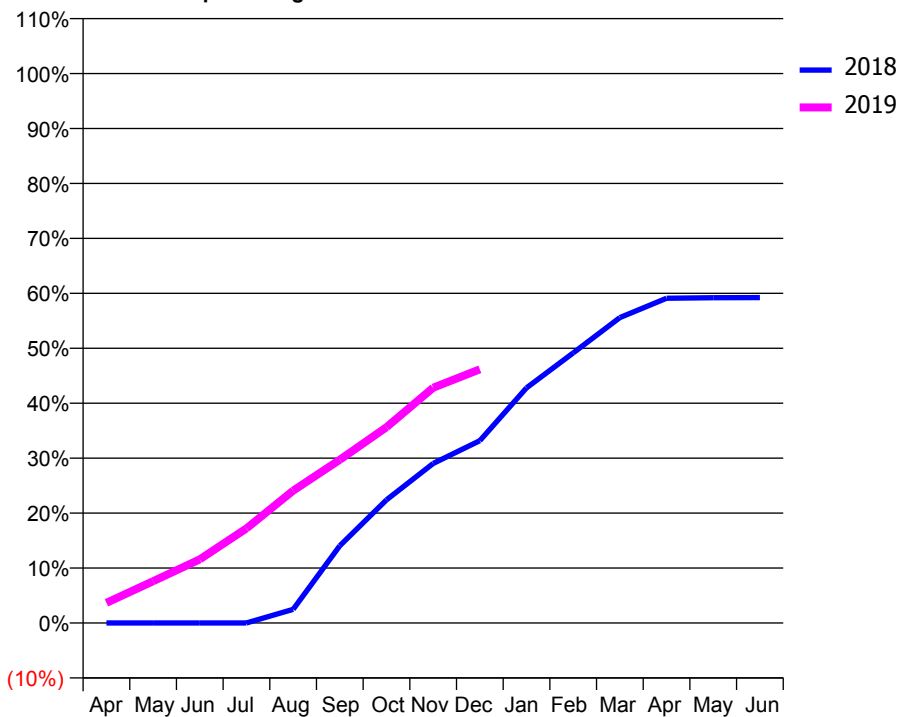
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 678           |                               |
| Quarter ending March 2018           | 926           | ↑                             |
| Quarter ending June 2018            | 1,187         | ↑                             |
| Quarter ending September 2018       | 1,332         | ↑                             |
| Quarter ending December 2018        | 1,456         | ↑                             |
| <b>Variance since December 2017</b> | <b>114.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 0     | 167   |
| May       | 0     | 344   |
| June      | 0     | 525   |
| July      | 0     | 780   |
| August    | 75    | 1,090 |
| September | 424   | 1,345 |
| October   | 676   | 1,614 |
| November  | 876   | 1,939 |
| December  | 1,002 | 2,090 |
| January   | 1,292 |       |
| February  | 1,484 |       |
| March     | 1,678 |       |
| April     | 1,784 |       |
| May       | 1,787 |       |
| June      | 1,788 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 121      | 1,385       | 8.7%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 238         | 7.1%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 632      | 1,385       | 45.6%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 45       | 238         | 18.9%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 43       | 1,433       | 3.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,433       | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,433       | 0.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

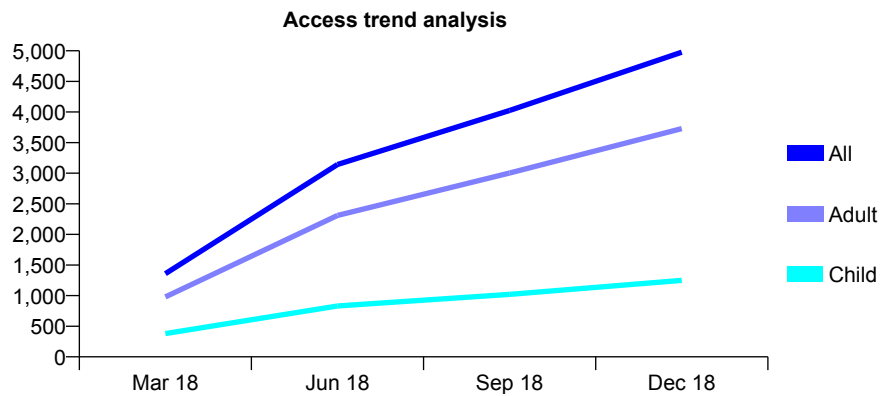
## Q60 - Vital Signs At a Glance Contract Report for 100574/0000 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | Primecare Oral |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/01/2018     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £594,014.56 |

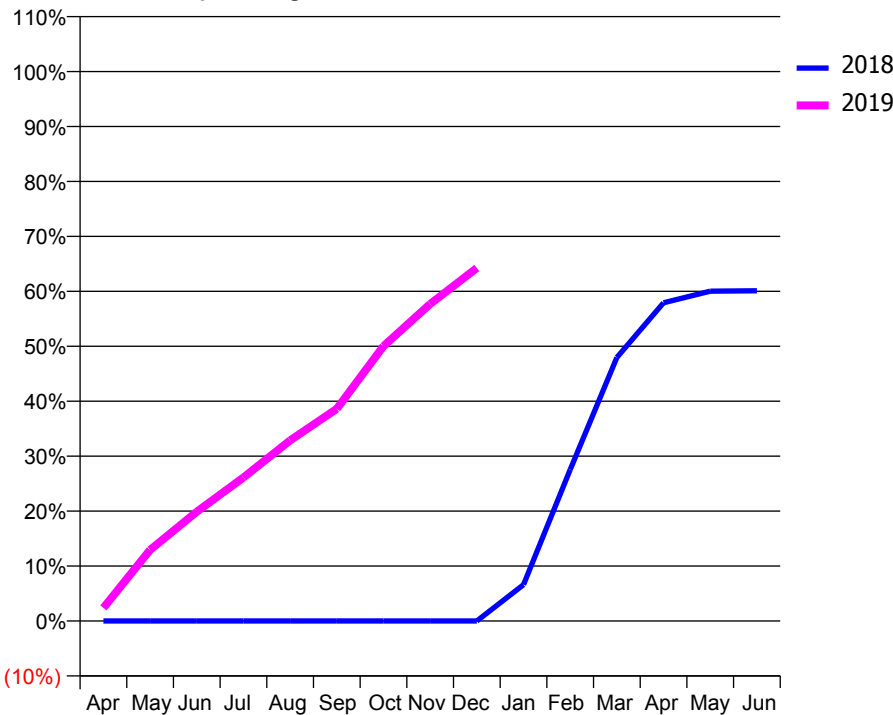
### ACCESS\*

| Patients seen in 24 months          | Total | Change since previous quarter |
|-------------------------------------|-------|-------------------------------|
| Quarter ending December 2017        | 0     |                               |
| Quarter ending March 2018           | 1,359 |                               |
| Quarter ending June 2018            | 3,142 | ↑                             |
| Quarter ending September 2018       | 4,024 | ↑                             |
| Quarter ending December 2018        | 4,978 | ↑                             |
| <b>Variance since December 2017</b> | N/A   |                               |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 552    |
| May       | 0                                 | 2,977  |
| June      | 0                                 | 4,573  |
| July      | 0                                 | 6,009  |
| August    | 0                                 | 7,562  |
| September | 0                                 | 8,881  |
| October   | 0                                 | 11,505 |
| November  | 0                                 | 13,270 |
| December  | 0                                 | 14,775 |
| January   | 380                               |        |
| February  | 1,585                             |        |
| March     | 2,757                             |        |
| April     | 3,331                             |        |
| May       | 3,452                             |        |
| June      | 3,456                             |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 243      | 1,653       | 14.7%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 542      | 4,604       | 11.8%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 405      | 1,653       | 24.5%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,135    | 4,604       | 24.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 318      | 5,913       | 5.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 78       | 5,913       | 1.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 5,913       | 0.7%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

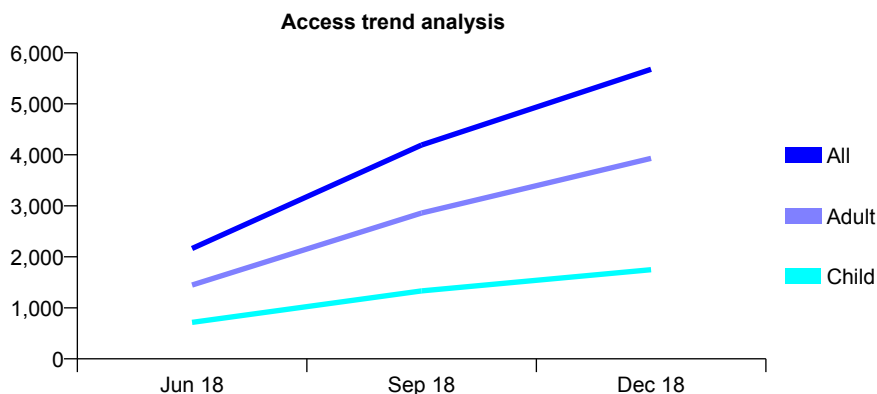
## Q60 - Vital Signs At a Glance Contract Report for 100631/0000 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR A SHAMSI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2018   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 33,093      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £860,657.31 |

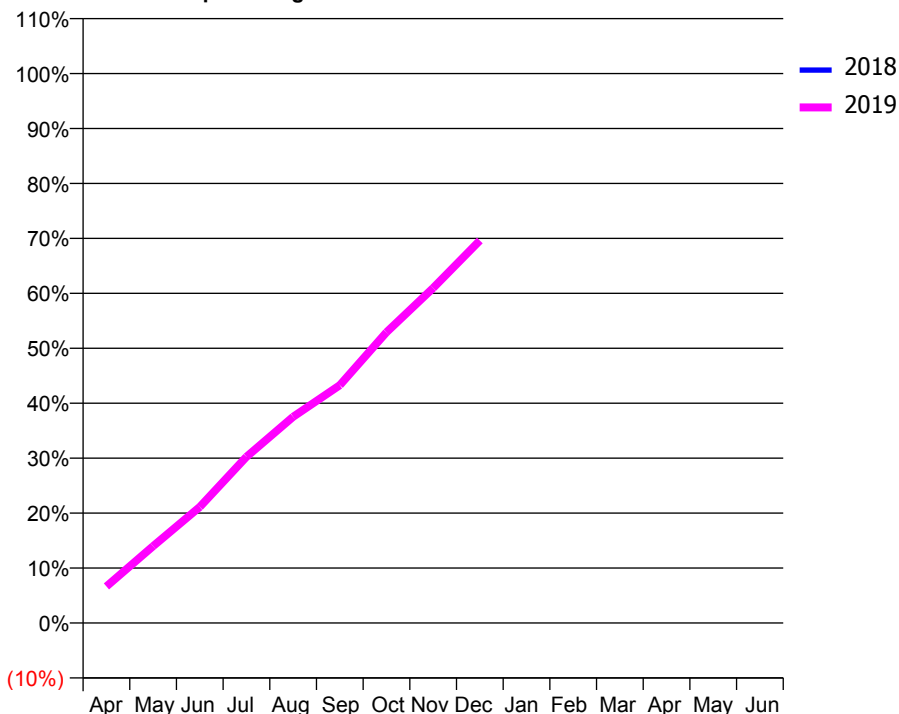
### ACCESS\*

| Patients seen in 24 months          | Total | Change since previous quarter |
|-------------------------------------|-------|-------------------------------|
| Quarter ending December 2017        | 0     |                               |
| Quarter ending March 2018           | 0     |                               |
| Quarter ending June 2018            | 2,163 | ↑                             |
| Quarter ending September 2018       | 4,192 | ↑                             |
| Quarter ending December 2018        | 5,678 | ↑                             |
| <b>Variance since December 2017</b> | N/A   |                               |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 2,202  |
| May       | 0                                 | 4,628  |
| June      | 0                                 | 6,988  |
| July      | 0                                 | 10,011 |
| August    | 0                                 | 12,415 |
| September | 0                                 | 14,324 |
| October   | 0                                 | 17,514 |
| November  | 0                                 | 20,180 |
| December  | 0                                 | 23,033 |
| January   | 0                                 |        |
| February  | 0                                 |        |
| March     | 0                                 |        |
| April     | 0                                 |        |
| May       | 0                                 |        |
| June      | 0                                 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 2,187       | 4.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 290      | 4,860       | 6.0%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 251      | 2,187       | 11.5%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 560      | 4,860       | 11.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 432      | 7,047       | 6.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 7,047       | 0.1%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 7,047       | 0.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

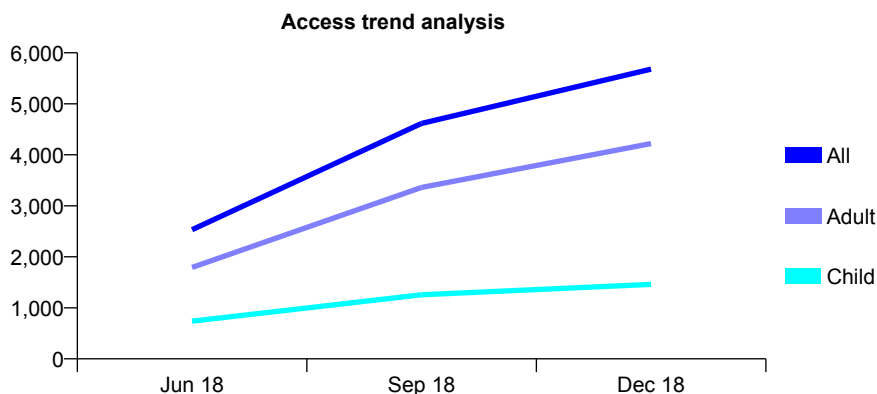
## Q60 - Vital Signs At a Glance Contract Report for 100635/0000 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR D SINGH   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2018   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,440      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £660,264.71 |

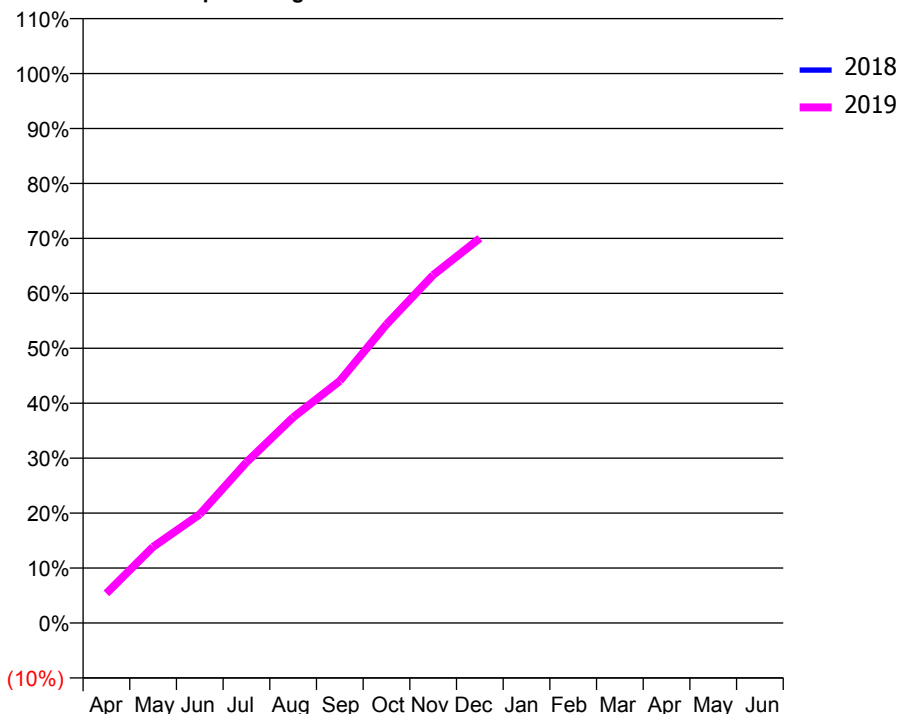
### ACCESS\*

| Patients seen in 24 months          | Total | Change since previous quarter |
|-------------------------------------|-------|-------------------------------|
| Quarter ending December 2017        | 0     |                               |
| Quarter ending March 2018           | 0     |                               |
| Quarter ending June 2018            | 2,531 | ↑                             |
| Quarter ending September 2018       | 4,616 | ↑                             |
| Quarter ending December 2018        | 5,681 | ↑                             |
| <b>Variance since December 2017</b> | N/A   |                               |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 1,426  |
| May       | 0                                 | 3,667  |
| June      | 0                                 | 5,234  |
| July      | 0                                 | 7,732  |
| August    | 0                                 | 9,899  |
| September | 0                                 | 11,646 |
| October   | 0                                 | 14,371 |
| November  | 0                                 | 16,745 |
| December  | 0                                 | 18,511 |
| January   | 0                                 |        |
| February  | 0                                 |        |
| March     | 0                                 |        |
| April     | 0                                 |        |
| May       | 0                                 |        |
| June      | 0                                 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 172      | 2,312       | 7.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 663      | 6,098       | 10.9%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 631      | 2,312       | 27.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,131    | 6,098       | 18.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 641      | 8,312       | 7.7%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 116      | 8,312       | 1.4%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 58       | 8,312       | 0.7%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

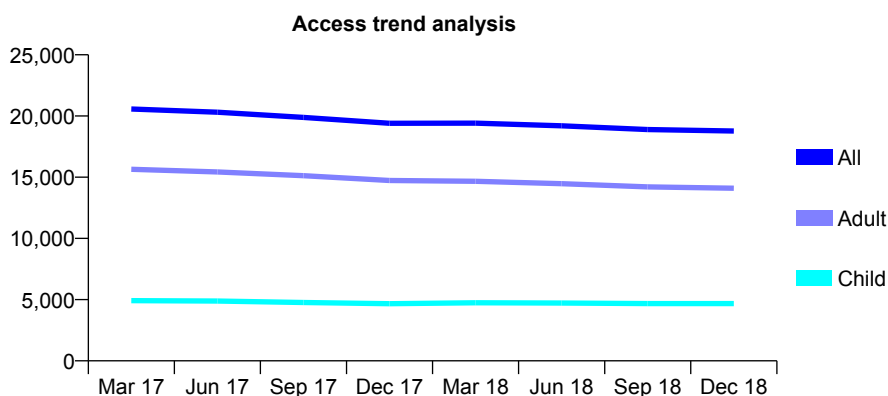
## Q60 - Vital Signs At a Glance Contract Report for 101281/0063 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | OASIS DENTAL CARE LTD   |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 67,013        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 648           |
| Carry forward orthodontic activity (UOA)    | -13           |
| Baseline contract value                     | £1,740,372.23 |

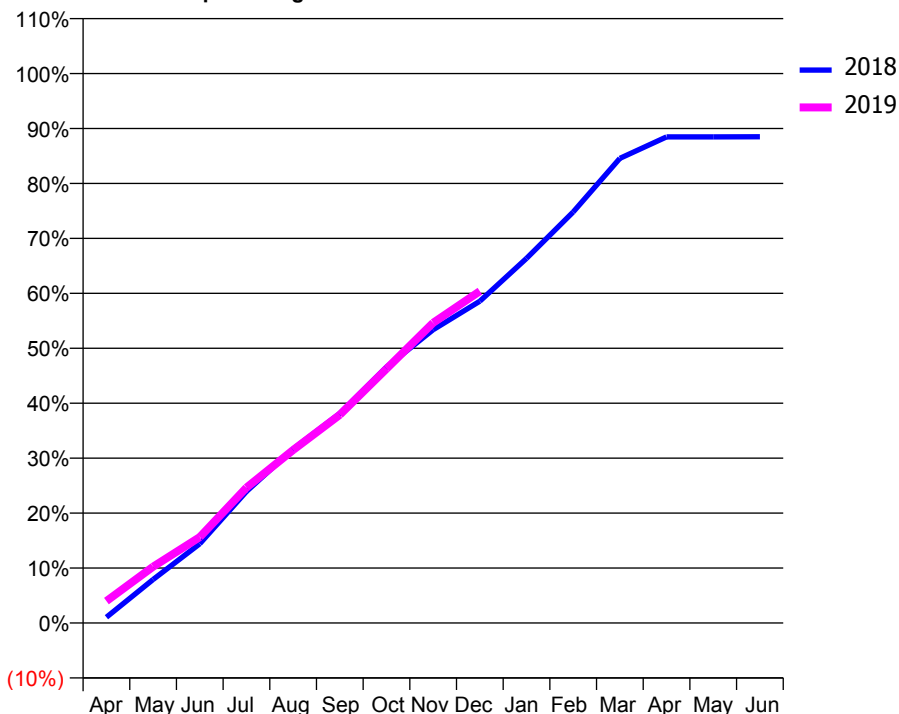
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 19,407        |                               |
| Quarter ending March 2018           | 19,416        | →                             |
| Quarter ending June 2018            | 19,198        | ↓                             |
| Quarter ending September 2018       | 18,895        | ↓                             |
| Quarter ending December 2018        | 18,774        | →                             |
| <b>Variance since December 2017</b> | <b>(3.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 705                               | 2,675  |
| May       | 5,314                             | 6,877  |
| June      | 9,670                             | 10,474 |
| July      | 16,044                            | 16,519 |
| August    | 21,211                            | 21,093 |
| September | 25,561                            | 25,395 |
| October   | 31,221                            | 31,006 |
| November  | 35,772                            | 36,613 |
| December  | 39,247                            | 40,475 |
| January   | 44,467                            |        |
| February  | 50,128                            |        |
| March     | 56,659                            |        |
| April     | 59,288                            |        |
| May       | 59,288                            |        |
| June      | 59,301                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 303      | 5,219       | 5.8%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2,339    | 16,225      | 14.4%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,534    | 5,219       | 67.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10,456   | 16,225      | 64.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,381    | 20,294      | 6.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 413      | 20,294      | 2.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 130      | 20,294      | 0.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 13          | 76.9%    | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 13          | 76.9%    | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

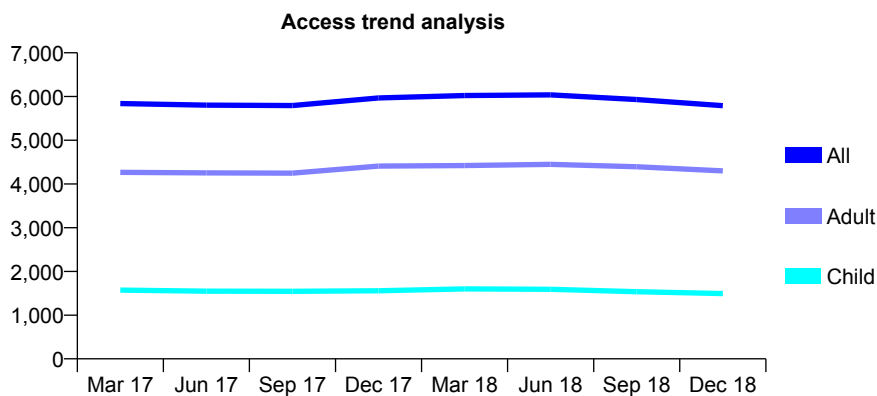
## Q60 - Vital Signs At a Glance Contract Report for 101281/0071 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

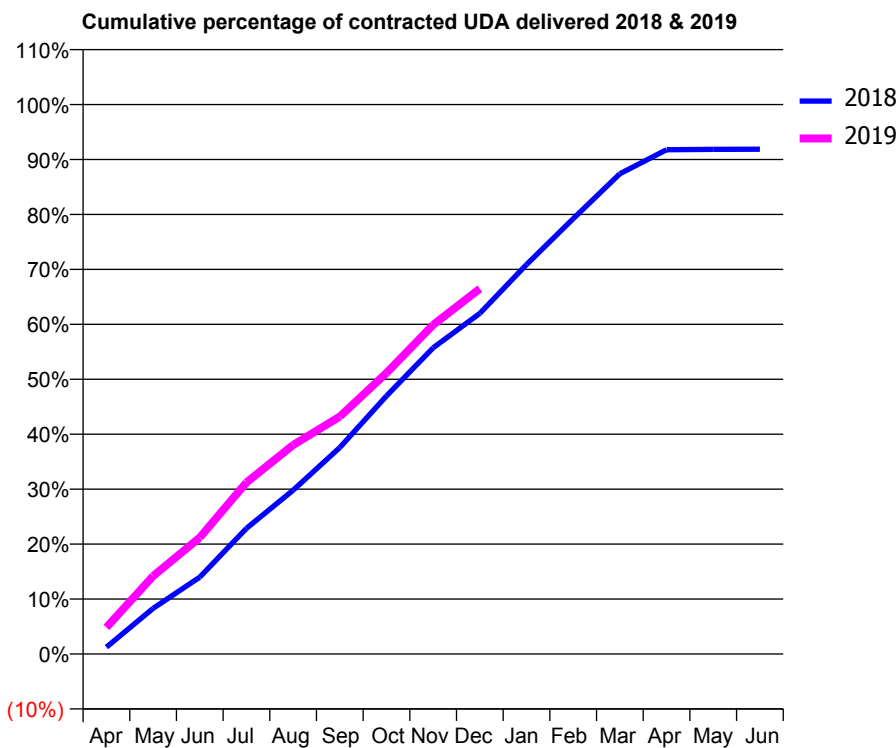
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,322      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £411,490.13 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,967         |                               |
| Quarter ending March 2018           | 6,021         | →                             |
| Quarter ending June 2018            | 6,039         | →                             |
| Quarter ending September 2018       | 5,932         | ↓                             |
| Quarter ending December 2018        | 5,791         | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 239                               | 934    |
| May       | 1,608                             | 2,741  |
| June      | 2,705                             | 4,093  |
| July      | 4,419                             | 6,030  |
| August    | 5,761                             | 7,351  |
| September | 7,259                             | 8,351  |
| October   | 9,077                             | 9,884  |
| November  | 10,767                            | 11,576 |
| December  | 11,979                            | 12,846 |
| January   | 13,695                            |        |
| February  | 15,307                            |        |
| March     | 16,888                            |        |
| April     | 17,729                            |        |
| May       | 17,745                            |        |
| June      | 17,749                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 115      | 1,613       | 7.1%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,049    | 4,938       | 21.2%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 948      | 1,613       | 58.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,611    | 4,938       | 52.9%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 587      | 6,176       | 9.5%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 138      | 6,176       | 2.2%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 240      | 6,176       | 3.9%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



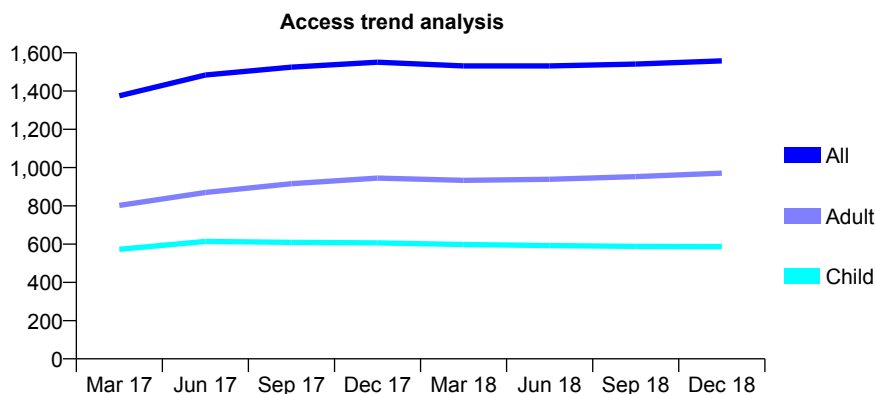
## Q60 - Vital Signs At a Glance Contract Report for 101281/0097 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,956       |
| Carry forward general activity (UDA)        | -38         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £118,892.18 |

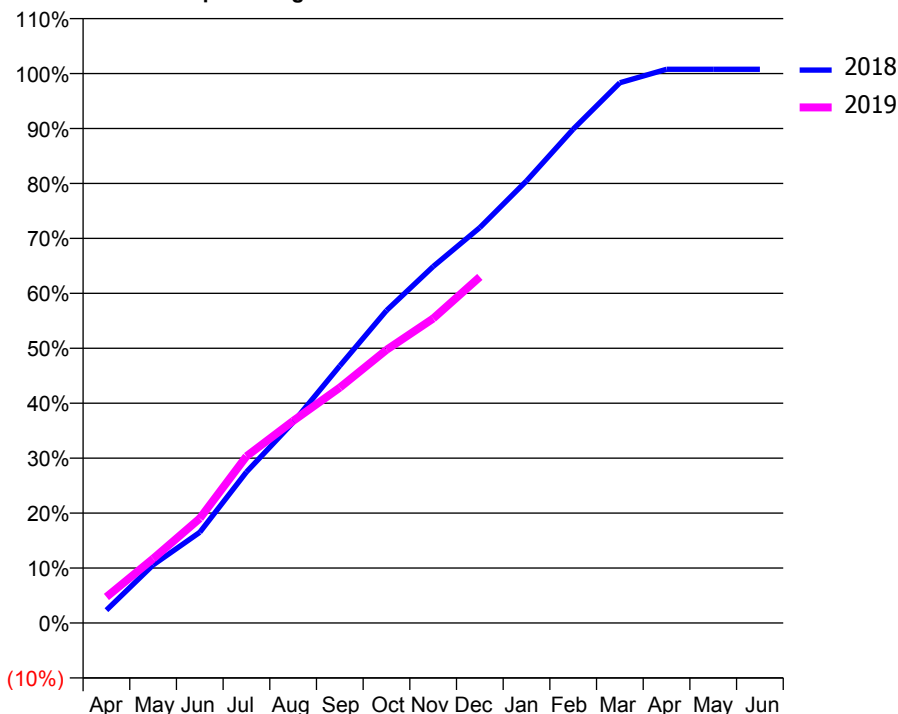
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,551       |                               |
| Quarter ending March 2018           | 1,531       | ↓                             |
| Quarter ending June 2018            | 1,531       | →                             |
| Quarter ending September 2018       | 1,541       | →                             |
| Quarter ending December 2018        | 1,558       | →                             |
| <b>Variance since December 2017</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 117                               | 235   |
| May       | 524                               | 580   |
| June      | 819                               | 944   |
| July      | 1,363                             | 1,504 |
| August    | 1,810                             | 1,823 |
| September | 2,320                             | 2,124 |
| October   | 2,819                             | 2,464 |
| November  | 3,215                             | 2,746 |
| December  | 3,567                             | 3,121 |
| January   | 3,987                             |       |
| February  | 4,454                             |       |
| March     | 4,873                             |       |
| April     | 4,994                             |       |
| May       | 4,994                             |       |
| June      | 4,994                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 687         | 7.3%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 78       | 851         | 9.2%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 475      | 687         | 69.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 532      | 851         | 62.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 76       | 1,496       | 5.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 1,496       | 0.9%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,496       | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

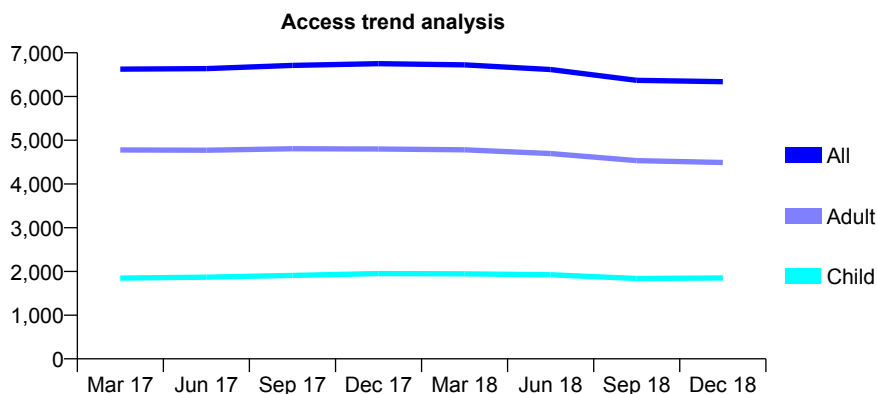
## Q60 - Vital Signs At a Glance Contract Report for 101281/0127 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | OASIS DENTAL CARE LTD   |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

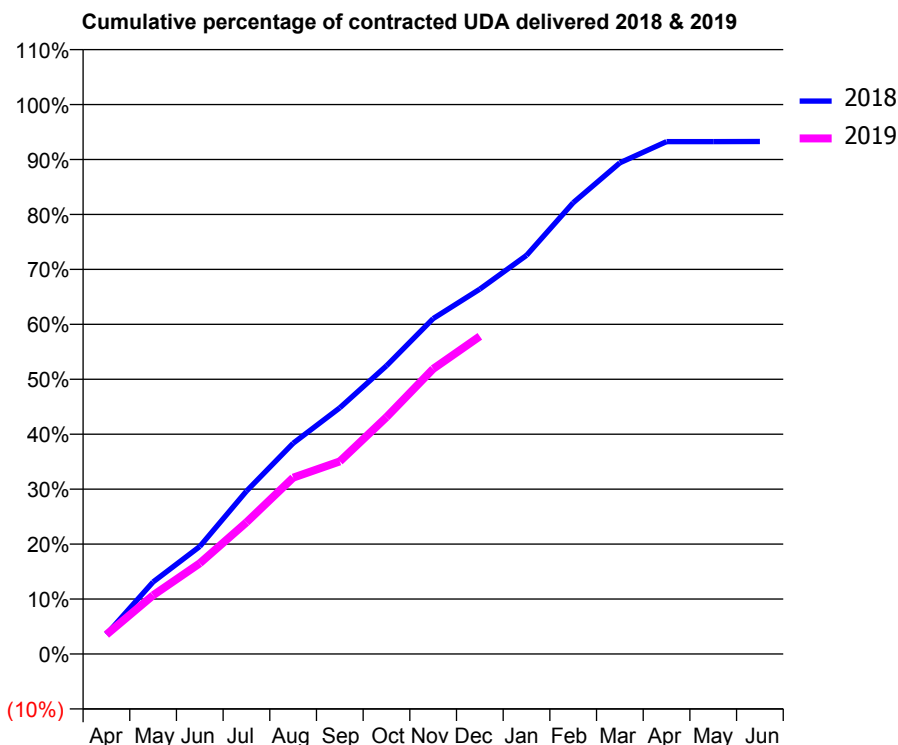
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,147      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £438,730.55 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,751         |                               |
| Quarter ending March 2018           | 6,725         | →                             |
| Quarter ending June 2018            | 6,618         | ↓                             |
| Quarter ending September 2018       | 6,371         | ↓                             |
| Quarter ending December 2018        | 6,341         | →                             |
| <b>Variance since December 2017</b> | <b>(6.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 686                               | 675    |
| May       | 2,512                             | 2,047  |
| June      | 3,749                             | 3,162  |
| July      | 5,674                             | 4,588  |
| August    | 7,343                             | 6,143  |
| September | 8,581                             | 6,712  |
| October   | 10,045                            | 8,252  |
| November  | 11,690                            | 9,938  |
| December  | 12,715                            | 11,070 |
| January   | 13,889                            |        |
| February  | 15,723                            |        |
| March     | 17,113                            |        |
| April     | 17,854                            |        |
| May       | 17,856                            |        |
| June      | 17,858                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 167      | 1,807       | 9.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 839      | 4,092       | 20.5%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 998      | 1,807       | 55.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,864    | 4,092       | 45.6%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 557      | 5,561       | 10.0%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 124      | 5,561       | 2.2%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 141      | 5,561       | 2.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

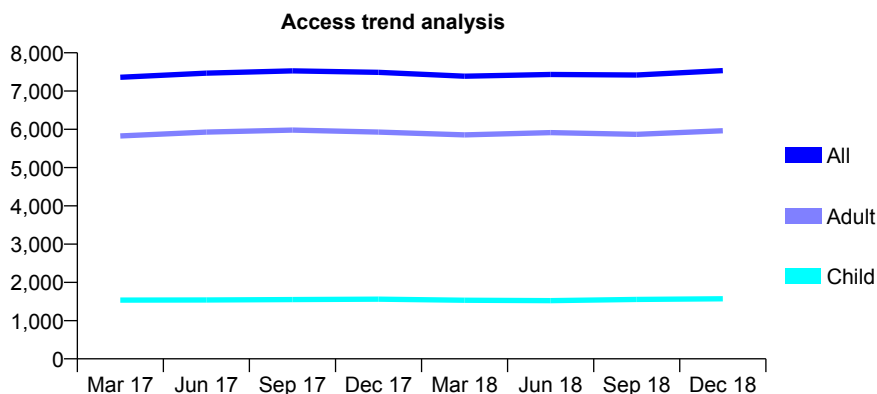
## Q60 - Vital Signs At a Glance Contract Report for 101338/0007 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,220      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £604,219.93 |

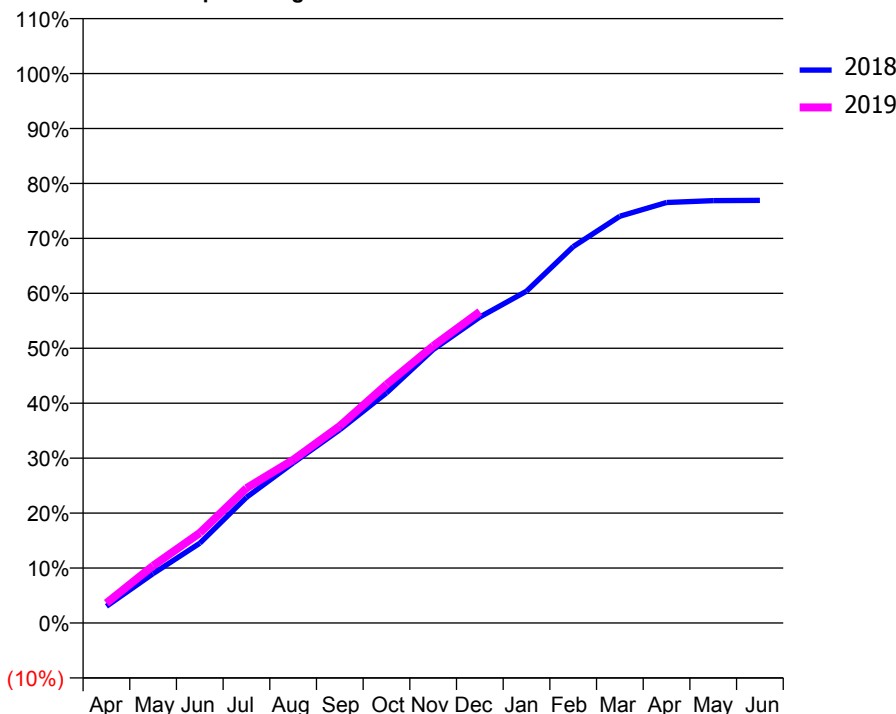
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,489       |                               |
| Quarter ending March 2018           | 7,389       | ↓                             |
| Quarter ending June 2018            | 7,432       | →                             |
| Quarter ending September 2018       | 7,421       | →                             |
| Quarter ending December 2018        | 7,534       | →                             |
| <b>Variance since December 2017</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 740                               | 878    |
| May       | 2,176                             | 2,523  |
| June      | 3,519                             | 3,972  |
| July      | 5,537                             | 5,946  |
| August    | 7,056                             | 7,192  |
| September | 8,521                             | 8,684  |
| October   | 10,142                            | 10,509 |
| November  | 12,054                            | 12,209 |
| December  | 13,488                            | 13,721 |
| January   | 14,624                            |        |
| February  | 16,589                            |        |
| March     | 17,928                            |        |
| April     | 18,536                            |        |
| May       | 18,615                            |        |
| June      | 18,630                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 1,498       | 5.3%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 507      | 5,384       | 9.4%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 796      | 1,498       | 53.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,739    | 5,384       | 50.9%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 209      | 6,508       | 3.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 49       | 6,508       | 0.8%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 103      | 6,508       | 1.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

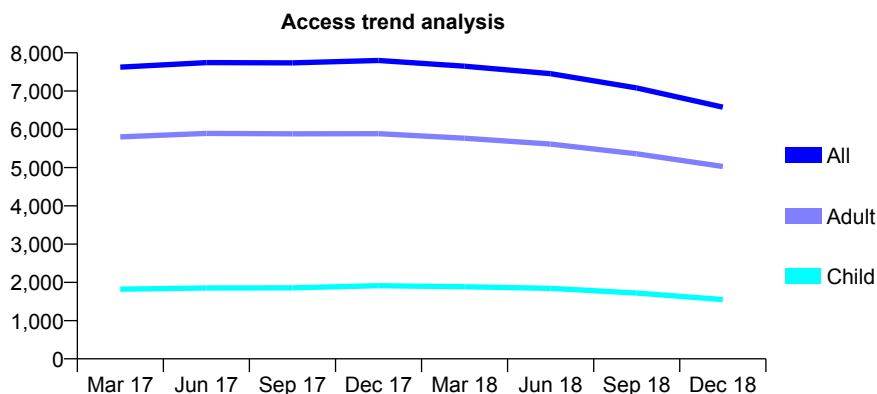
## Q60 - Vital Signs At a Glance Contract Report for 101338/0010 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

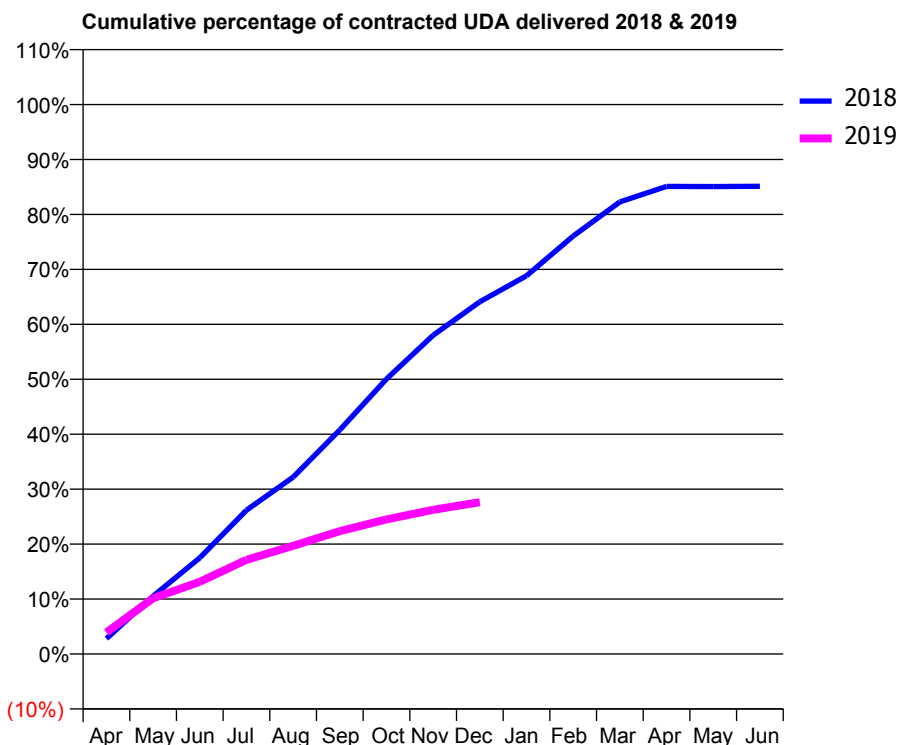
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £673,967.80 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 7,799          |                               |
| Quarter ending March 2018           | 7,650          | ↓                             |
| Quarter ending June 2018            | 7,455          | ↓                             |
| Quarter ending September 2018       | 7,082          | ↓                             |
| Quarter ending December 2018        | 6,578          | ↓                             |
| <b>Variance since December 2017</b> | <b>(15.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 672                               | 938   |
| May       | 2,531                             | 2,438 |
| June      | 4,203                             | 3,156 |
| July      | 6,278                             | 4,116 |
| August    | 7,723                             | 4,724 |
| September | 9,785                             | 5,367 |
| October   | 12,013                            | 5,878 |
| November  | 13,924                            | 6,298 |
| December  | 15,384                            | 6,628 |
| January   | 16,518                            |       |
| February  | 18,254                            |       |
| March     | 19,744                            |       |
| April     | 20,423                            |       |
| May       | 20,418                            |       |
| June      | 20,430                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 665         | 6.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 340      | 2,666       | 12.8%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 254      | 665         | 38.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,197    | 2,666       | 44.9%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 325      | 2,956       | 11.0%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 2,956       | 0.9%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 2,956       | 1.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

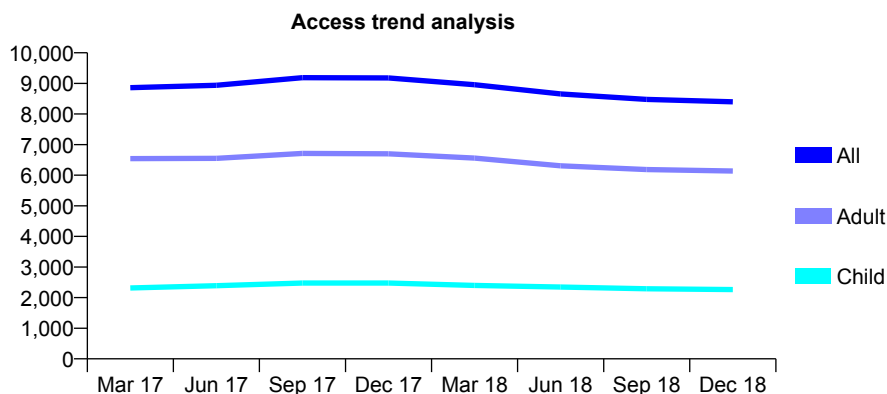
## Q60 - Vital Signs At a Glance Contract Report for 101338/0011 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | Pilot Contract                 |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 27,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £756,889.99 |

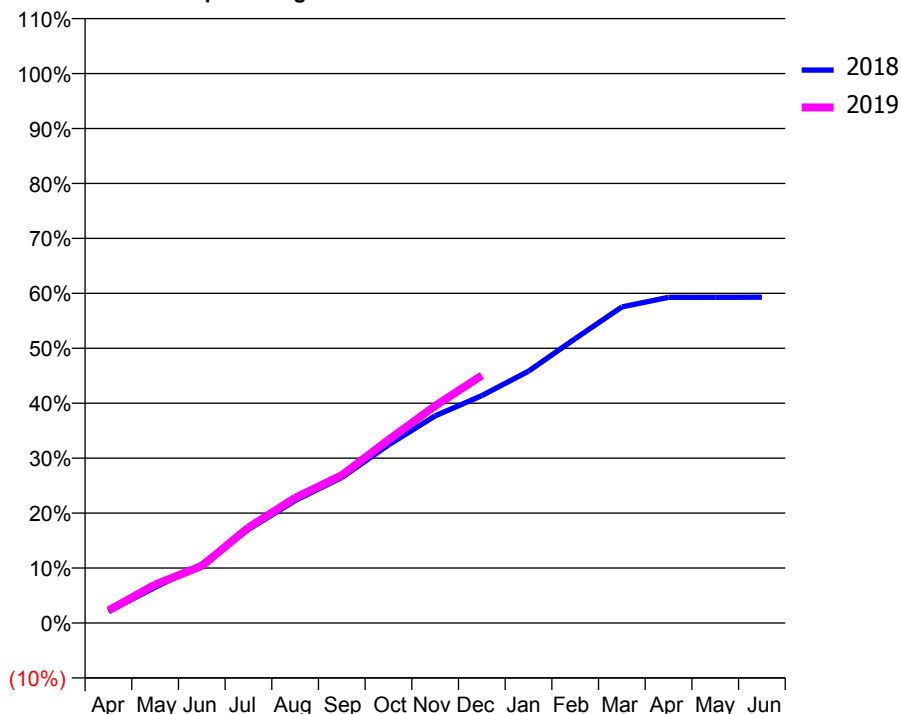
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,177         |                               |
| Quarter ending March 2018           | 8,956         | ↓                             |
| Quarter ending June 2018            | 8,655         | ↓                             |
| Quarter ending September 2018       | 8,476         | ↓                             |
| Quarter ending December 2018        | 8,400         | →                             |
| <b>Variance since December 2017</b> | <b>(8.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 580    | 613    |
| May       | 1,750  | 1,893  |
| June      | 2,892  | 2,804  |
| July      | 4,603  | 4,697  |
| August    | 6,019  | 6,152  |
| September | 7,149  | 7,265  |
| October   | 8,753  | 9,001  |
| November  | 10,175 | 10,669 |
| December  | 11,173 | 12,166 |
| January   | 12,376 |        |
| February  | 13,975 |        |
| March     | 15,529 |        |
| April     | 16,004 |        |
| May       | 16,006 |        |
| June      | 16,008 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 1,704       | 2.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 267      | 3,977       | 6.7%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 477      | 1,704       | 28.0%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 702      | 3,977       | 17.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 337      | 5,432       | 6.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 5,432       | 0.1%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 5,432       | 0.7%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

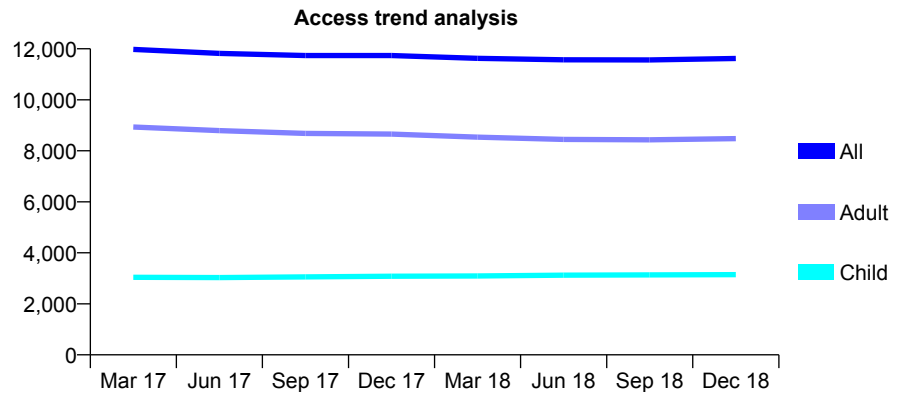
## Q60 - Vital Signs At a Glance Contract Report for 101338/0014 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 27,302      |
| Carry forward general activity (UDA)        | -273        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £753,814.54 |

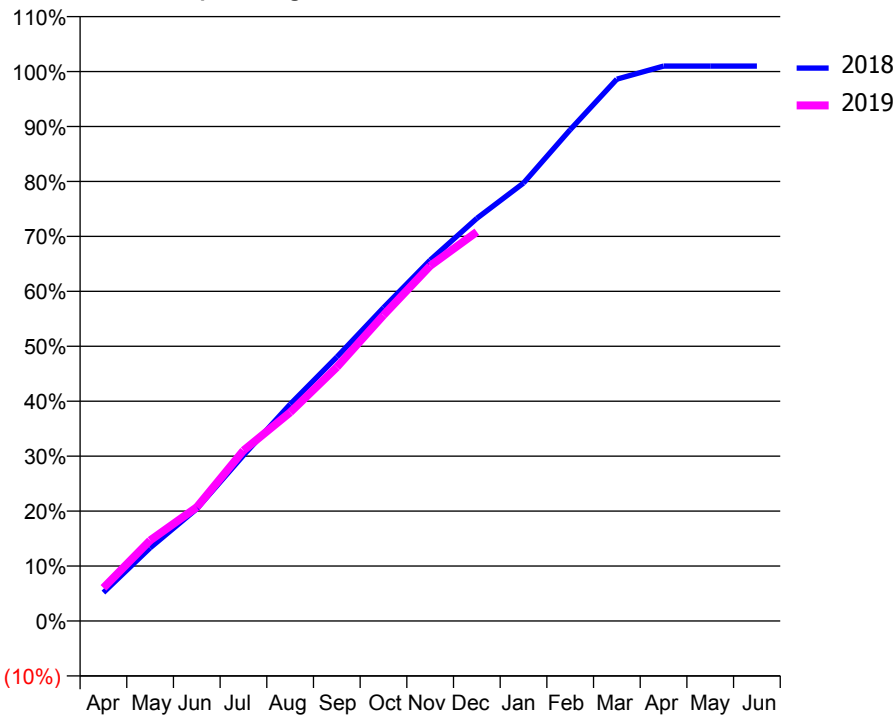
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 11,738        |                               |
| Quarter ending March 2018           | 11,628        | →                             |
| Quarter ending June 2018            | 11,571        | →                             |
| Quarter ending September 2018       | 11,566        | →                             |
| Quarter ending December 2018        | 11,621        | →                             |
| <b>Variance since December 2017</b> | <b>(1.0%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,416                             | 1,644  |
| May       | 3,631                             | 4,005  |
| June      | 5,576                             | 5,657  |
| July      | 8,232                             | 8,471  |
| August    | 10,767                            | 10,367 |
| September | 13,118                            | 12,611 |
| October   | 15,564                            | 15,196 |
| November  | 17,934                            | 17,643 |
| December  | 20,005                            | 19,336 |
| January   | 21,761                            |        |
| February  | 24,410                            |        |
| March     | 26,922                            |        |
| April     | 27,573                            |        |
| May       | 27,575                            |        |
| June      | 27,575                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 182      | 3,092       | 5.9%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 738      | 7,313       | 10.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,535    | 3,092       | 49.6%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,188    | 7,313       | 43.6%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 487      | 10,082      | 4.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 10,082      | 0.4%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 99       | 10,082      | 1.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

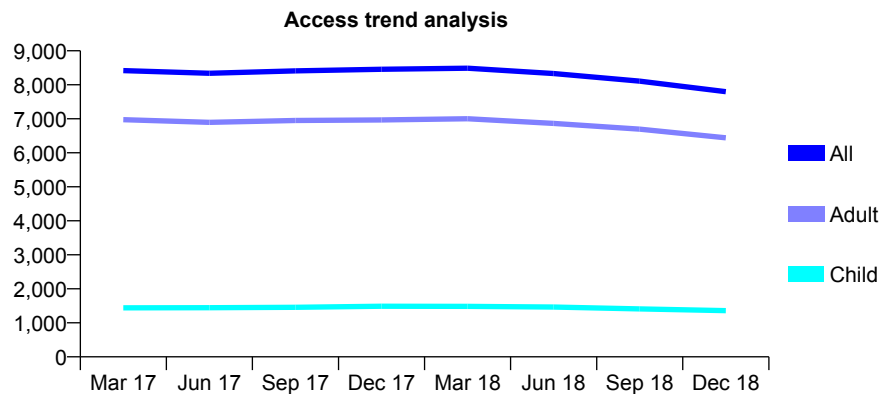
## Q60 - Vital Signs At a Glance Contract Report for 101338/0016 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

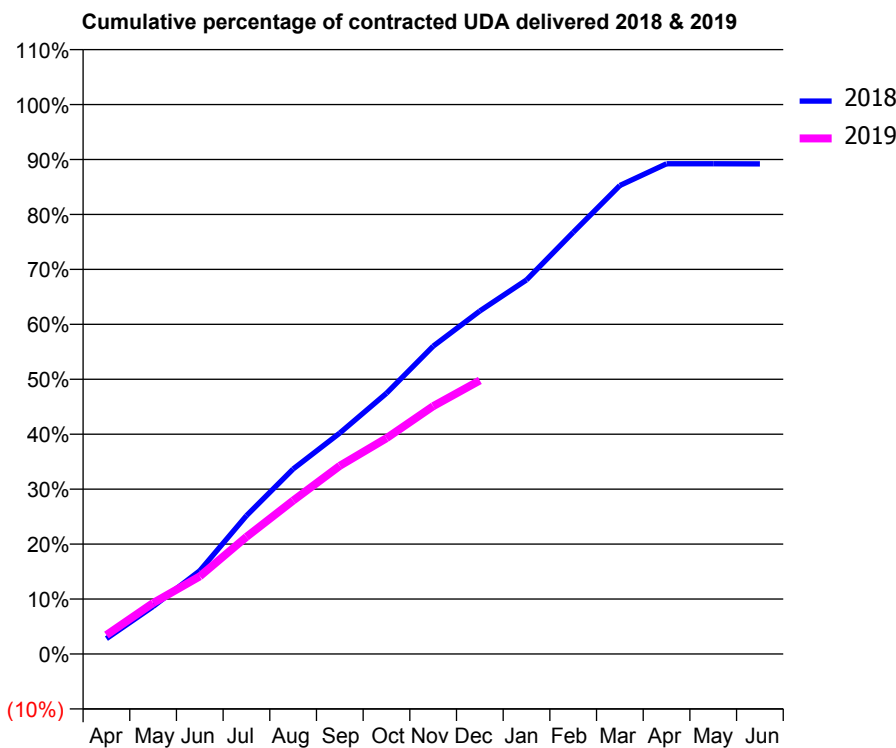
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £682,541.75 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 8,456         |                               |
| Quarter ending March 2018           | 8,487         | →                             |
| Quarter ending June 2018            | 8,330         | ↓                             |
| Quarter ending September 2018       | 8,106         | ↓                             |
| Quarter ending December 2018        | 7,798         | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 673                               | 828    |
| May       | 2,074                             | 2,226  |
| June      | 3,636                             | 3,392  |
| July      | 6,044                             | 5,116  |
| August    | 8,079                             | 6,699  |
| September | 9,653                             | 8,220  |
| October   | 11,389                            | 9,429  |
| November  | 13,443                            | 10,825 |
| December  | 14,982                            | 11,951 |
| January   | 16,340                            |        |
| February  | 18,420                            |        |
| March     | 20,462                            |        |
| April     | 21,411                            |        |
| May       | 21,410                            |        |
| June      | 21,409                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 1,147       | 5.9%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 697      | 5,569       | 12.5%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 678      | 1,147       | 59.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,627    | 5,569       | 47.2%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 493      | 6,280       | 7.9%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 82       | 6,280       | 1.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 126      | 6,280       | 2.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

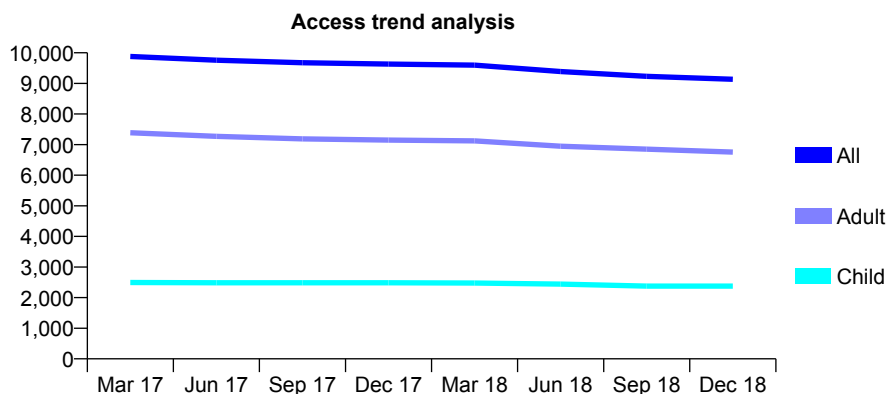
## Q60 - Vital Signs At a Glance Contract Report for 101338/0020 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 31,250      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £877,562.23 |

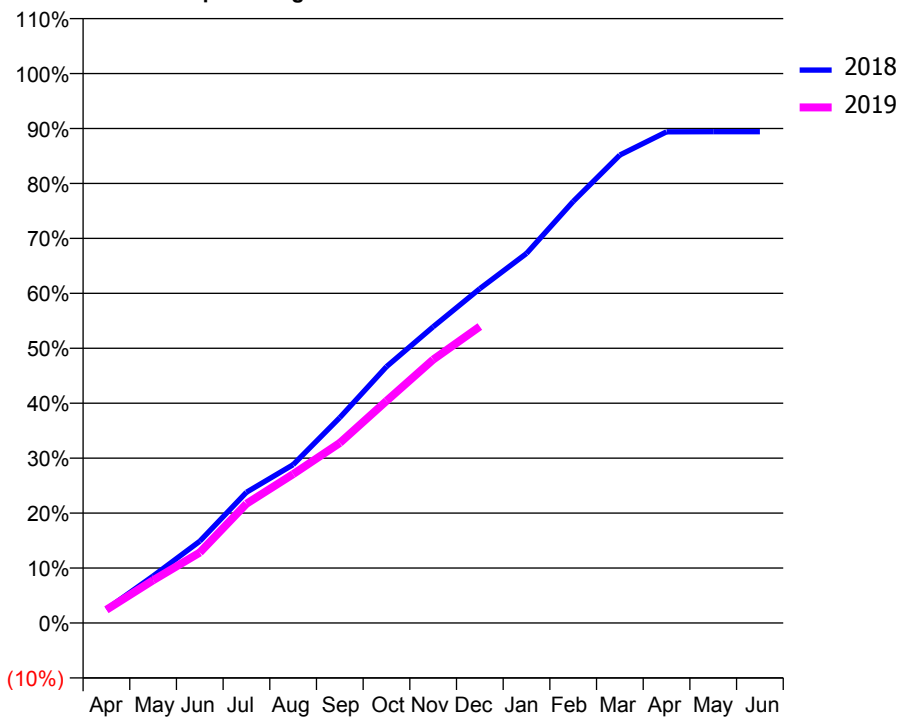
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,631         |                               |
| Quarter ending March 2018           | 9,599         | →                             |
| Quarter ending June 2018            | 9,389         | ↓                             |
| Quarter ending September 2018       | 9,229         | ↓                             |
| Quarter ending December 2018        | 9,133         | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 786                               | 751    |
| May       | 2,673                             | 2,428  |
| June      | 4,651                             | 4,004  |
| July      | 7,434                             | 6,780  |
| August    | 9,008                             | 8,467  |
| September | 11,682                            | 10,240 |
| October   | 14,577                            | 12,634 |
| November  | 16,848                            | 14,982 |
| December  | 19,017                            | 16,865 |
| January   | 21,018                            |        |
| February  | 23,974                            |        |
| March     | 26,617                            |        |
| April     | 27,934                            |        |
| May       | 27,942                            |        |
| June      | 27,944                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 138      | 2,271       | 6.1%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 726      | 6,222       | 11.7%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,242    | 2,271       | 54.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,274    | 6,222       | 52.6%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 644      | 7,945       | 8.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 71       | 7,945       | 0.9%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 73       | 7,945       | 0.9%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



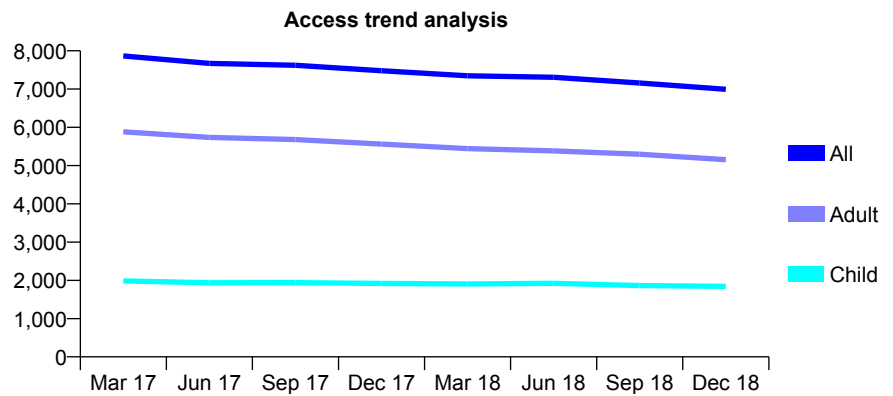
## Q60 - Vital Signs At a Glance Contract Report for 101338/0021 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

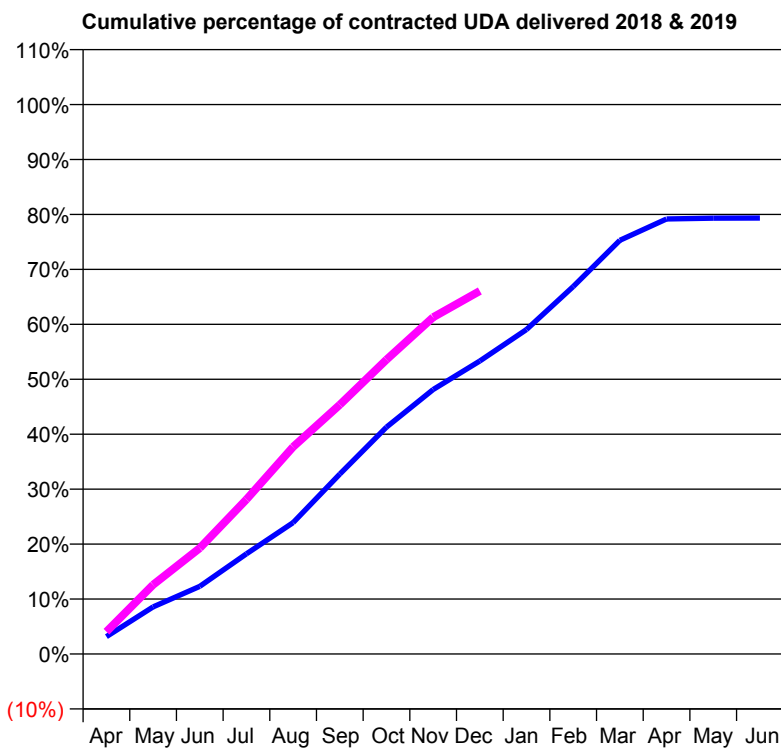
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £702,049.79 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,479         |                               |
| Quarter ending March 2018           | 7,348         | ↓                             |
| Quarter ending June 2018            | 7,309         | →                             |
| Quarter ending September 2018       | 7,159         | ↓                             |
| Quarter ending December 2018        | 6,996         | ↓                             |
| <b>Variance since December 2017</b> | <b>(6.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 792                               | 1,018  |
| May       | 2,142                             | 3,150  |
| June      | 3,077                             | 4,823  |
| July      | 4,558                             | 7,035  |
| August    | 5,978                             | 9,426  |
| September | 8,190                             | 11,340 |
| October   | 10,324                            | 13,391 |
| November  | 12,034                            | 15,323 |
| December  | 13,330                            | 16,514 |
| January   | 14,766                            |        |
| February  | 16,716                            |        |
| March     | 18,823                            |        |
| April     | 19,795                            |        |
| May       | 19,831                            |        |
| June      | 19,834                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 104      | 1,857       | 5.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 653      | 5,159       | 12.7%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,042    | 1,857       | 56.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,514    | 5,159       | 48.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 414      | 6,576       | 6.3%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 6,576       | 0.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 102      | 6,576       | 1.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 12          | 75.0%    | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

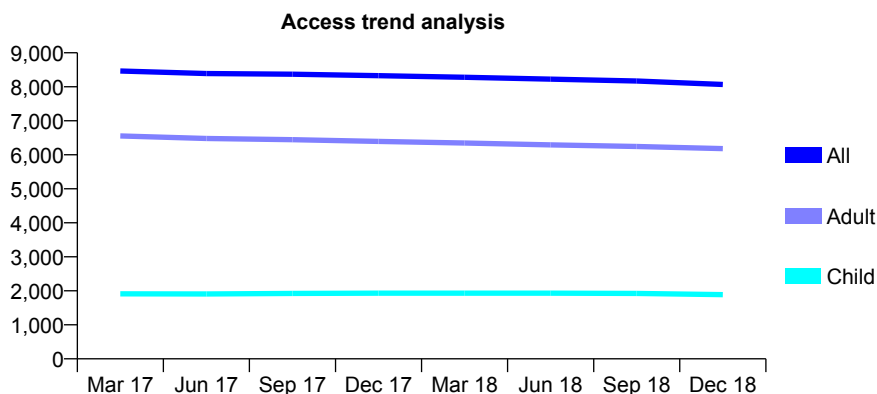
## Q60 - Vital Signs At a Glance Contract Report for 101338/0033 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

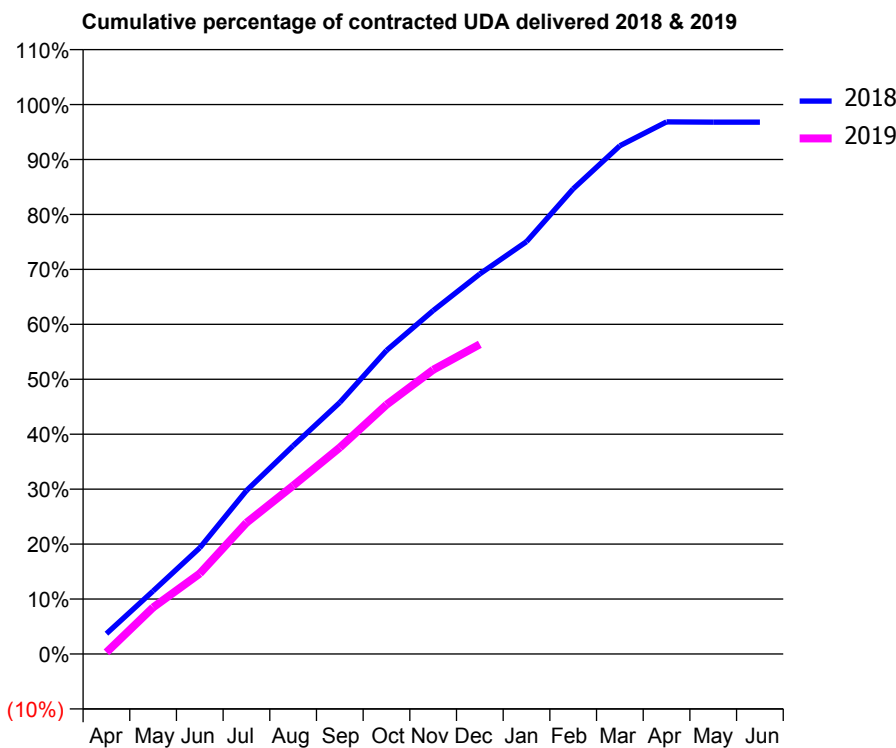
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,788      |
| Carry forward general activity (UDA)        | 670         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £586,689.63 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 8,326         |                               |
| Quarter ending March 2018           | 8,282         | →                             |
| Quarter ending June 2018            | 8,227         | →                             |
| Quarter ending September 2018       | 8,169         | →                             |
| Quarter ending December 2018        | 8,070         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 768                               | 64     |
| May       | 2,384                             | 1,764  |
| June      | 4,020                             | 3,046  |
| July      | 6,181                             | 4,969  |
| August    | 7,879                             | 6,369  |
| September | 9,519                             | 7,811  |
| October   | 11,486                            | 9,431  |
| November  | 12,993                            | 10,752 |
| December  | 14,382                            | 11,714 |
| January   | 15,601                            |        |
| February  | 17,601                            |        |
| March     | 19,227                            |        |
| April     | 20,133                            |        |
| May       | 20,118                            |        |
| June      | 20,118                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 85       | 1,675       | 5.1%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 557      | 5,404       | 10.3%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 867      | 1,675       | 51.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,468    | 5,404       | 45.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 428      | 6,669       | 6.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 6,669       | 0.4%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 85       | 6,669       | 1.3%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

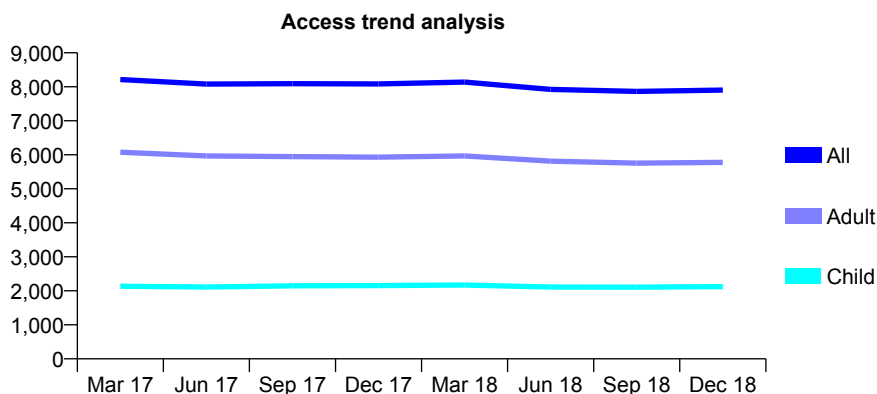
## Q60 - Vital Signs At a Glance Contract Report for 101362/0010 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/09/2008               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,810      |
| Carry forward general activity (UDA)        | 212         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £564,872.64 |

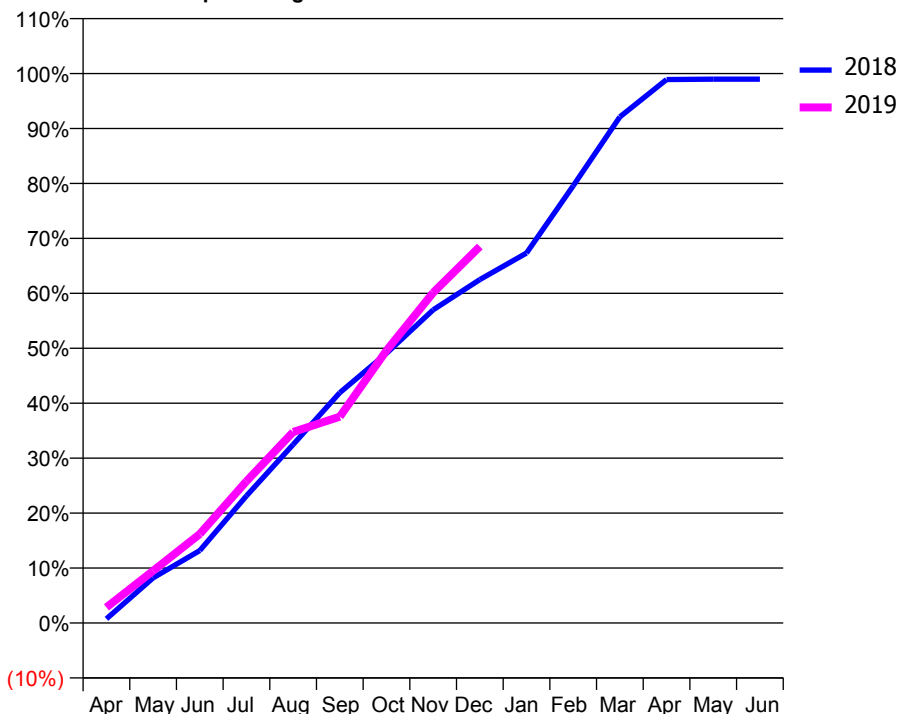
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 8,085         |                               |
| Quarter ending March 2018           | 8,139         | →                             |
| Quarter ending June 2018            | 7,924         | ↓                             |
| Quarter ending September 2018       | 7,863         | →                             |
| Quarter ending December 2018        | 7,902         | →                             |
| <b>Variance since December 2017</b> | <b>(2.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 161                               | 681    |
| May       | 1,710                             | 2,263  |
| June      | 2,743                             | 3,856  |
| July      | 4,814                             | 6,142  |
| August    | 6,760                             | 8,278  |
| September | 8,723                             | 8,939  |
| October   | 10,213                            | 11,804 |
| November  | 11,861                            | 14,315 |
| December  | 13,007                            | 16,313 |
| January   | 14,012                            |        |
| February  | 16,555                            |        |
| March     | 19,169                            |        |
| April     | 20,580                            |        |
| May       | 20,594                            |        |
| June      | 20,598                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 197      | 2,448       | 8.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,040    | 6,288       | 16.5%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,539    | 2,448       | 62.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,662    | 6,288       | 58.2%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 855      | 8,180       | 10.5%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 137      | 8,180       | 1.7%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 47       | 8,180       | 0.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

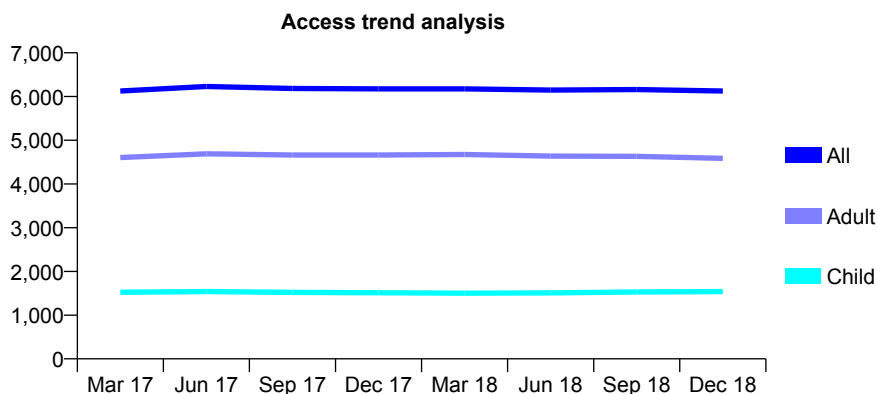
## Q60 - Vital Signs At a Glance Contract Report for 101362/0012 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/11/2008               |
| Contract end date    |                          |

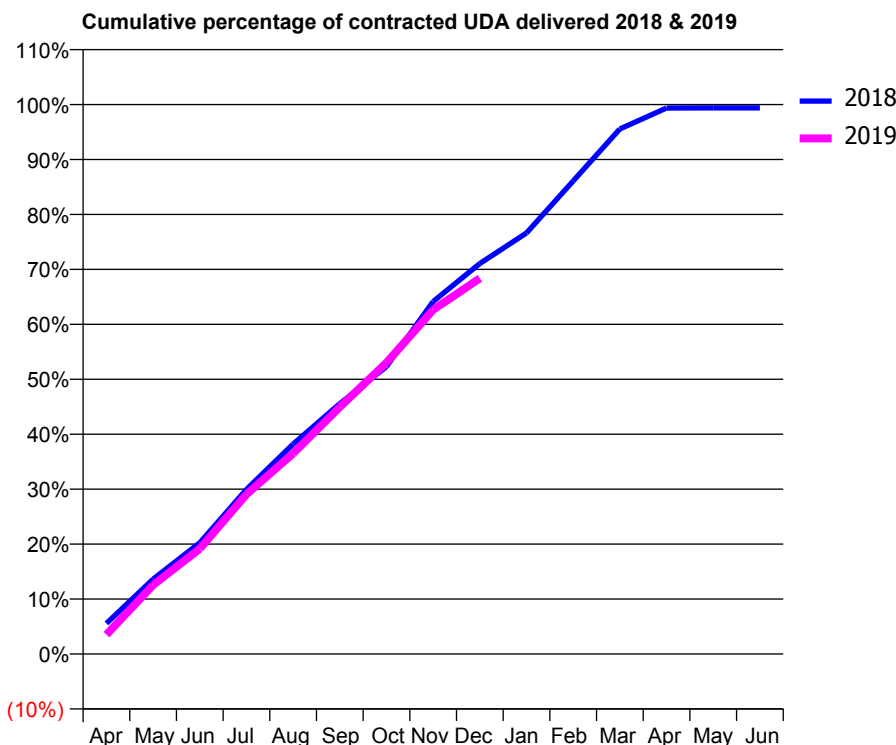
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,586      |
| Carry forward general activity (UDA)        | 102         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £388,563.87 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,175         |                               |
| Quarter ending March 2018           | 6,176         | →                             |
| Quarter ending June 2018            | 6,146         | →                             |
| Quarter ending September 2018       | 6,160         | →                             |
| Quarter ending December 2018        | 6,127         | →                             |
| <b>Variance since December 2017</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 924                               | 584    |
| May       | 2,258                             | 2,082  |
| June      | 3,357                             | 3,177  |
| July      | 4,970                             | 4,819  |
| August    | 6,338                             | 6,055  |
| September | 7,558                             | 7,458  |
| October   | 8,675                             | 8,791  |
| November  | 10,640                            | 10,389 |
| December  | 11,788                            | 11,341 |
| January   | 12,707                            |        |
| February  | 14,278                            |        |
| March     | 15,848                            |        |
| April     | 16,480                            |        |
| May       | 16,482                            |        |
| June      | 16,484                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 115      | 1,515       | 7.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 664      | 4,505       | 14.7%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 762      | 1,515       | 50.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,331    | 4,505       | 51.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 524      | 5,760       | 9.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 75       | 5,760       | 1.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 5,760       | 0.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

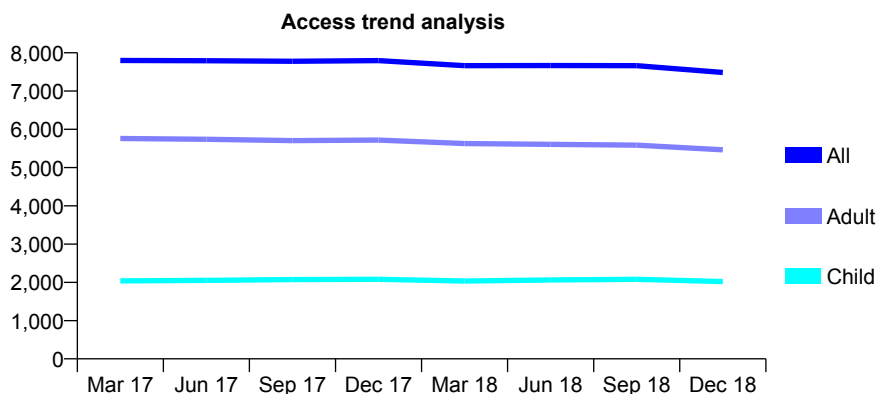
## Q60 - Vital Signs At a Glance Contract Report for 101370/0016 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,134      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £483,878.24 |

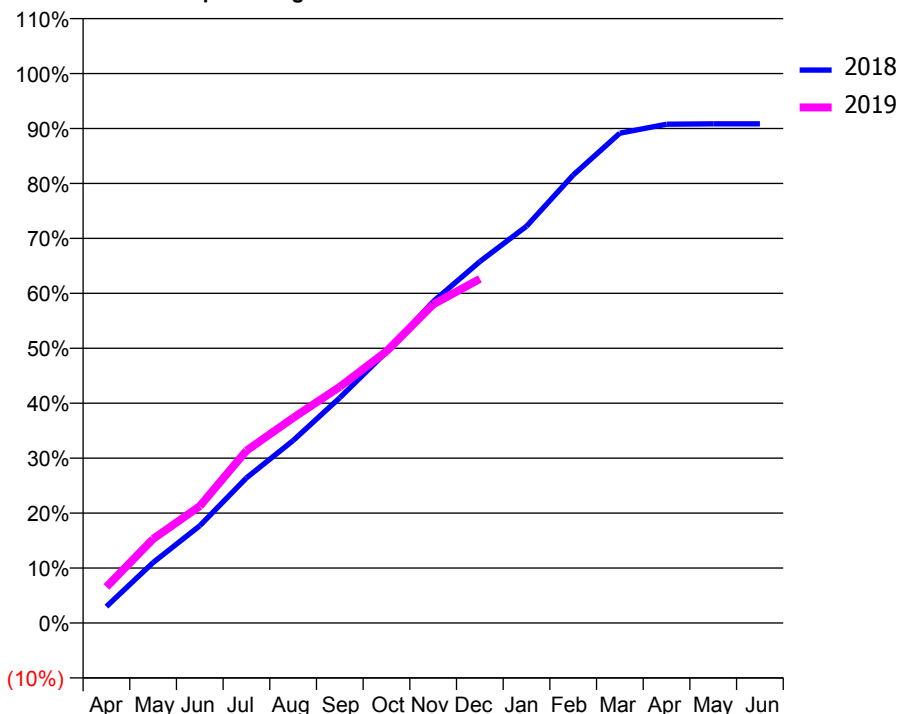
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,796         |                               |
| Quarter ending March 2018           | 7,663         | ↓                             |
| Quarter ending June 2018            | 7,668         | →                             |
| Quarter ending September 2018       | 7,665         | →                             |
| Quarter ending December 2018        | 7,486         | ↓                             |
| <b>Variance since December 2017</b> | <b>(4.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 662                               | 1,454  |
| May       | 2,437                             | 3,387  |
| June      | 3,919                             | 4,706  |
| July      | 5,848                             | 6,940  |
| August    | 7,351                             | 8,264  |
| September | 9,076                             | 9,518  |
| October   | 10,923                            | 10,941 |
| November  | 12,949                            | 12,836 |
| December  | 14,559                            | 13,863 |
| January   | 15,980                            |        |
| February  | 18,046                            |        |
| March     | 19,732                            |        |
| April     | 20,091                            |        |
| May       | 20,107                            |        |
| June      | 20,107                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 1,820       | 2.9%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 290      | 4,390       | 6.6%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 890      | 1,820       | 48.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,996    | 4,390       | 45.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 163      | 6,041       | 2.7%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 6,041       | 0.2%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 6,041       | 0.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

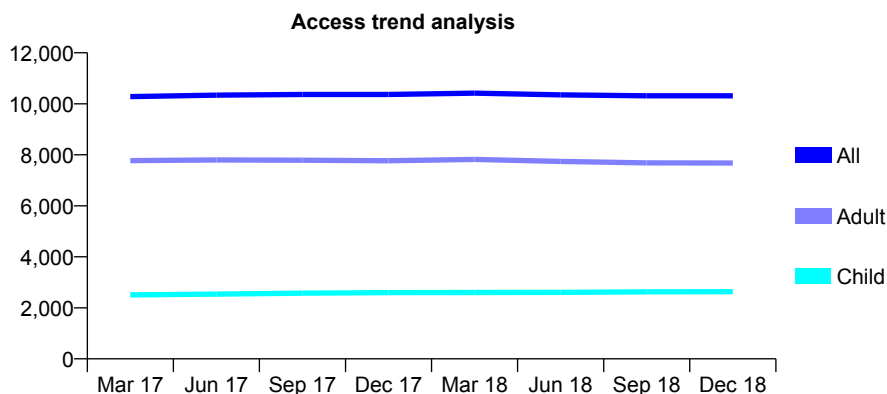
## Q60 - Vital Signs At a Glance Contract Report for 101370/0017 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,778      |
| Carry forward general activity (UDA)        | 445         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £589,719.89 |

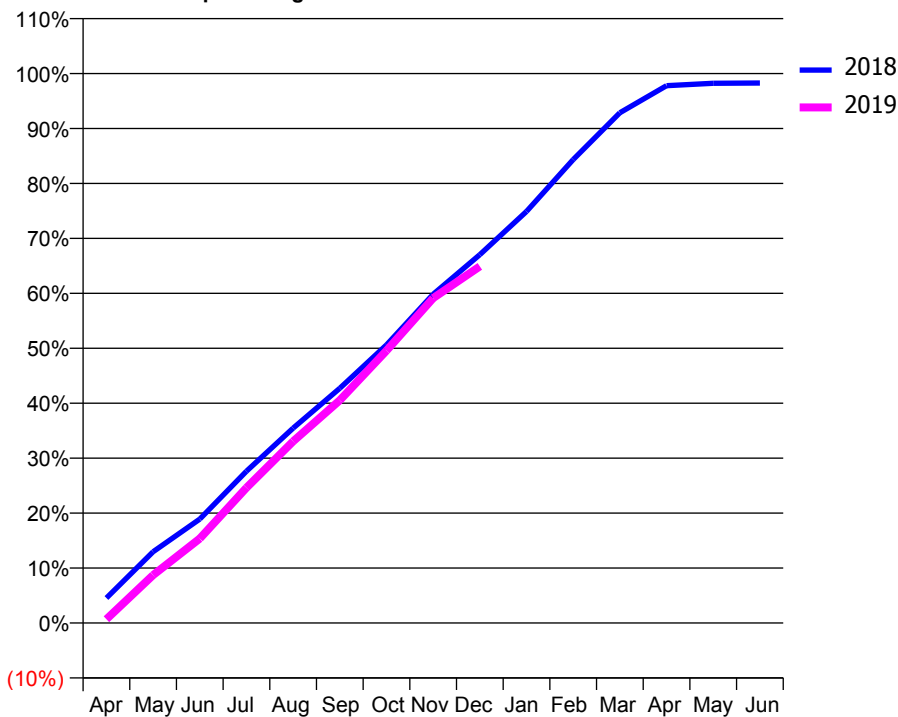
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 10,366        |                               |
| Quarter ending March 2018           | 10,419        | →                             |
| Quarter ending June 2018            | 10,349        | →                             |
| Quarter ending September 2018       | 10,313        | →                             |
| Quarter ending December 2018        | 10,313        | →                             |
| <b>Variance since December 2017</b> | <b>(0.5%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,175                             | 180    |
| May       | 3,341                             | 2,251  |
| June      | 4,874                             | 3,962  |
| July      | 7,119                             | 6,348  |
| August    | 9,144                             | 8,523  |
| September | 11,014                            | 10,452 |
| October   | 13,046                            | 12,778 |
| November  | 15,423                            | 15,242 |
| December  | 17,281                            | 16,730 |
| January   | 19,311                            |        |
| February  | 21,743                            |        |
| March     | 23,937                            |        |
| April     | 25,206                            |        |
| May       | 25,320                            |        |
| June      | 25,333                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 126      | 2,417       | 5.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 661      | 7,261       | 9.1%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,229    | 2,417       | 50.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,952    | 7,261       | 54.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 485      | 9,038       | 5.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 9,038       | 0.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 90       | 9,038       | 1.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

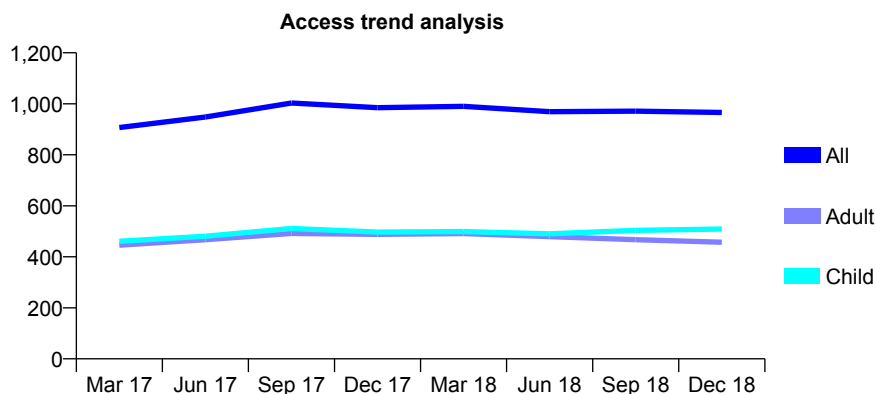
## Q60 - Vital Signs At a Glance Contract Report for 101605/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Thomas Dental Practice |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/10/2015             |
| Contract end date    |                        |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,620      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £57,937.52 |

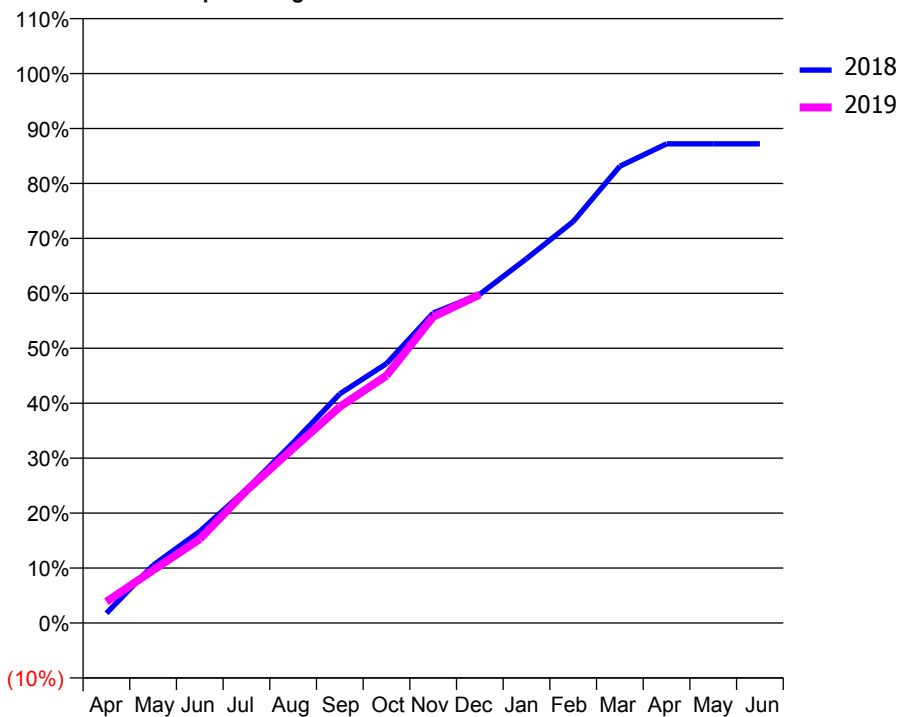
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 985           |                               |
| Quarter ending March 2018           | 990           | →                             |
| Quarter ending June 2018            | 969           | ↓                             |
| Quarter ending September 2018       | 971           | →                             |
| Quarter ending December 2018        | 966           | →                             |
| <b>Variance since December 2017</b> | <b>(1.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 47    | 101   |
| May       | 276   | 252   |
| June      | 437   | 400   |
| July      | 637   | 632   |
| August    | 860   | 833   |
| September | 1,093 | 1,031 |
| October   | 1,237 | 1,180 |
| November  | 1,478 | 1,460 |
| December  | 1,567 | 1,566 |
| January   | 1,738 |       |
| February  | 1,914 |       |
| March     | 2,178 |       |
| April     | 2,285 |       |
| May       | 2,285 |       |
| June      | 2,285 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 571         | 6.8%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 105      | 485         | 21.6%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 357      | 571         | 62.5%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 239      | 485         | 49.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 27       | 984         | 2.7%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 984         | 0.5%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 984         | 1.3%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

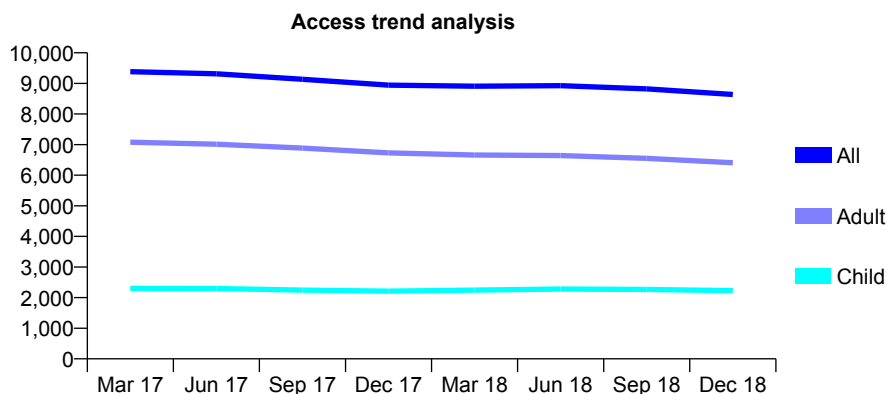
## Q60 - Vital Signs At a Glance Contract Report for 103713/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 09/11/2009               |
| Contract end date    |                          |

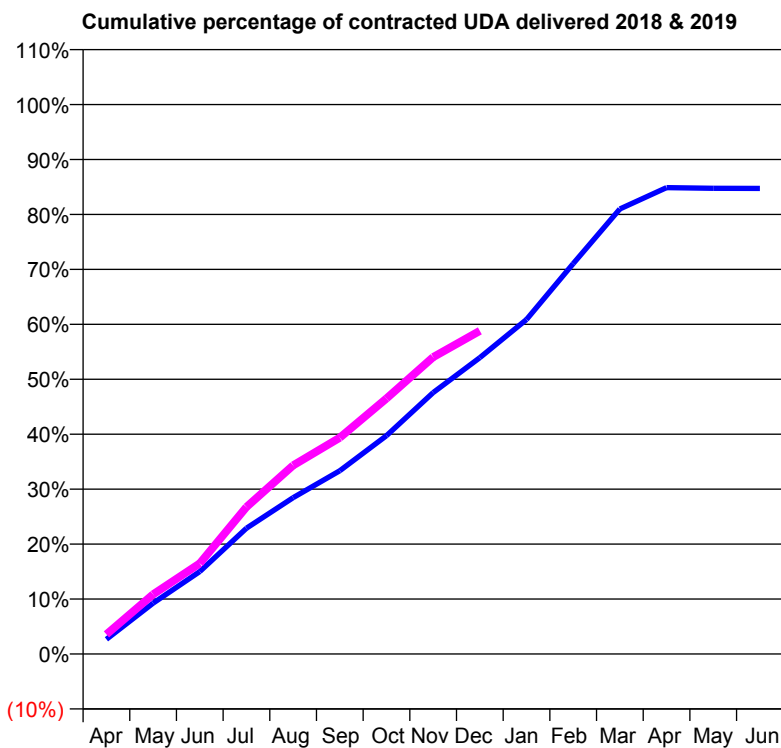
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,418      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £652,788.81 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 8,942         |                               |
| Quarter ending March 2018           | 8,909         | →                             |
| Quarter ending June 2018            | 8,926         | →                             |
| Quarter ending September 2018       | 8,822         | ↓                             |
| Quarter ending December 2018        | 8,638         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 711                               | 942    |
| May       | 2,445                             | 2,871  |
| June      | 3,964                             | 4,353  |
| July      | 6,046                             | 7,066  |
| August    | 7,514                             | 9,065  |
| September | 8,812                             | 10,404 |
| October   | 10,496                            | 12,289 |
| November  | 12,566                            | 14,274 |
| December  | 14,251                            | 15,540 |
| January   | 16,084                            |        |
| February  | 18,766                            |        |
| March     | 21,395                            |        |
| April     | 22,421                            |        |
| May       | 22,393                            |        |
| June      | 22,386                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 198      | 2,349       | 8.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 666      | 6,003       | 11.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,425    | 2,349       | 60.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,516    | 6,003       | 58.6%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 912      | 7,709       | 11.8%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 70       | 7,709       | 0.9%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 7,709       | 0.3%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



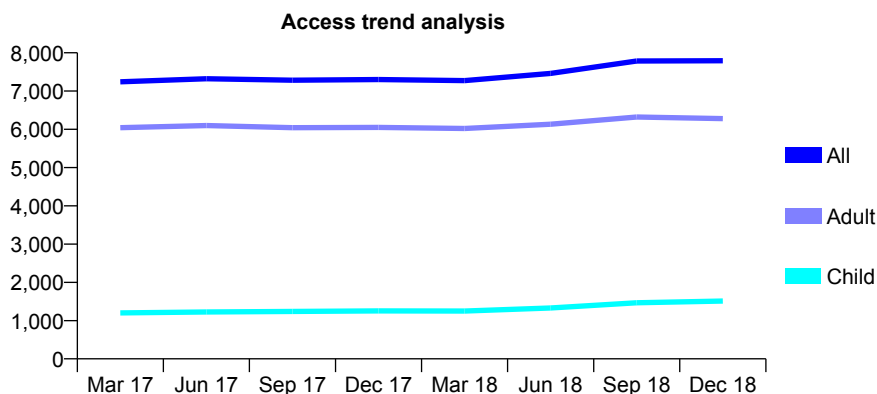
## Q60 - Vital Signs At a Glance Contract Report for 105481/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Simpson, Goodwin and Hanji |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 16/02/2015                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,930      |
| Carry forward general activity (UDA)        | -399        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £589,434.86 |

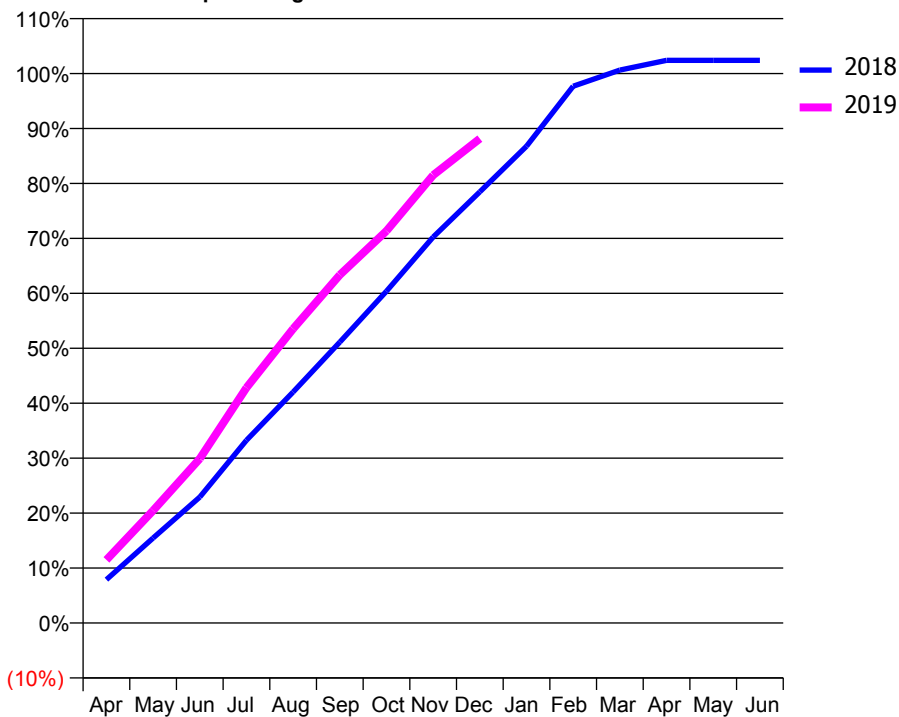
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,301       |                               |
| Quarter ending March 2018           | 7,272       | →                             |
| Quarter ending June 2018            | 7,462       | ↑                             |
| Quarter ending September 2018       | 7,787       | ↑                             |
| Quarter ending December 2018        | 7,791       | →                             |
| <b>Variance since December 2017</b> | <b>6.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,573                             | 2,290  |
| May       | 3,081                             | 4,080  |
| June      | 4,570                             | 5,963  |
| July      | 6,629                             | 8,533  |
| August    | 8,378                             | 10,673 |
| September | 10,190                            | 12,628 |
| October   | 12,035                            | 14,220 |
| November  | 13,999                            | 16,244 |
| December  | 15,640                            | 17,569 |
| January   | 17,294                            |        |
| February  | 19,471                            |        |
| March     | 20,052                            |        |
| April     | 20,408                            |        |
| May       | 20,409                            |        |
| June      | 20,409                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 120      | 1,761       | 6.8%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 844      | 5,757       | 14.7%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 815      | 1,761       | 46.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,538    | 5,757       | 44.1%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 397      | 7,371       | 5.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 122      | 7,371       | 1.7%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 104      | 7,371       | 1.4%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

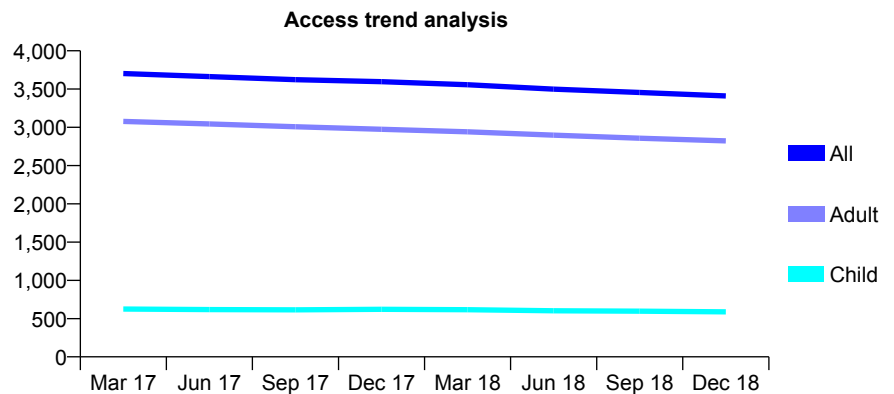
## Q60 - Vital Signs At a Glance Contract Report for 106313/0001 - December 2018

|                      |   |
|----------------------|---|
| Name or company name | Butler and Finnigan Dental Practice (BC) Lt |
| Contract type name   | GDS Contract                                |
| Purpose of contract  | General and Orthodontic                     |
| Contract start date  | 01/04/2014                                  |
| Contract end date    |   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 249         |
| Carry forward orthodontic activity (UOA)    | -5          |
| Baseline contract value                     | £270,453.37 |

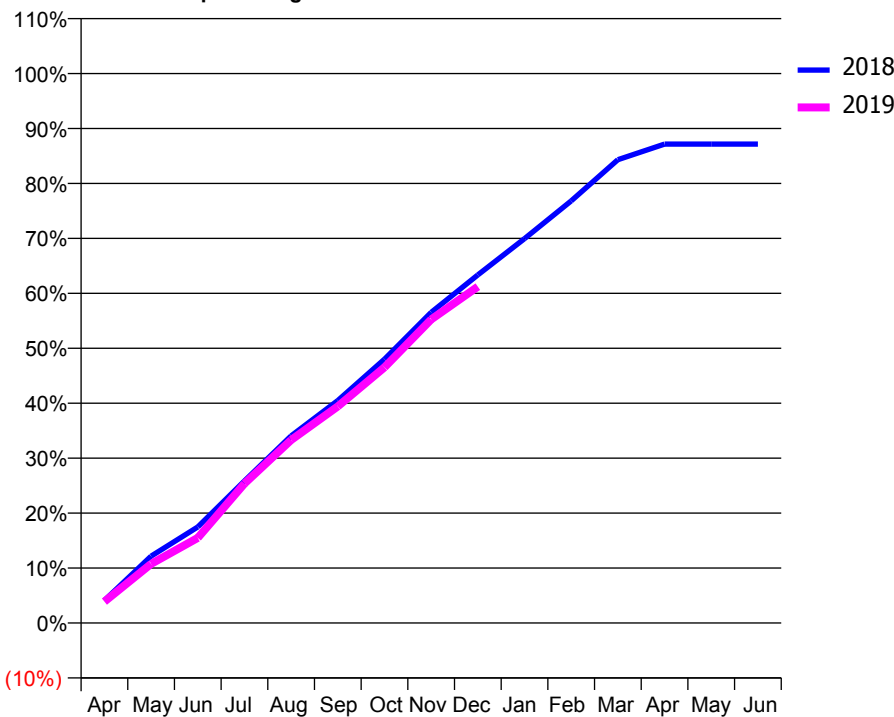
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,597         |                               |
| Quarter ending March 2018           | 3,557         | ↓                             |
| Quarter ending June 2018            | 3,499         | ↓                             |
| Quarter ending September 2018       | 3,455         | ↓                             |
| Quarter ending December 2018        | 3,410         | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 473                               | 410   |
| May       | 1,398                             | 1,131 |
| June      | 2,010                             | 1,627 |
| July      | 2,974                             | 2,664 |
| August    | 3,917                             | 3,496 |
| September | 4,657                             | 4,140 |
| October   | 5,520                             | 4,885 |
| November  | 6,500                             | 5,800 |
| December  | 7,286                             | 6,428 |
| January   | 8,044                             |       |
| February  | 8,835                             |       |
| March     | 9,696                             |       |
| April     | 10,023                            |       |
| May       | 10,023                            |       |
| June      | 10,023                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 743         | 10.5%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 495      | 3,132       | 15.8%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 429      | 743         | 57.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,607    | 3,132       | 51.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 469      | 3,655       | 12.8%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 3,655       | 0.1%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 3,655       | 0.7%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

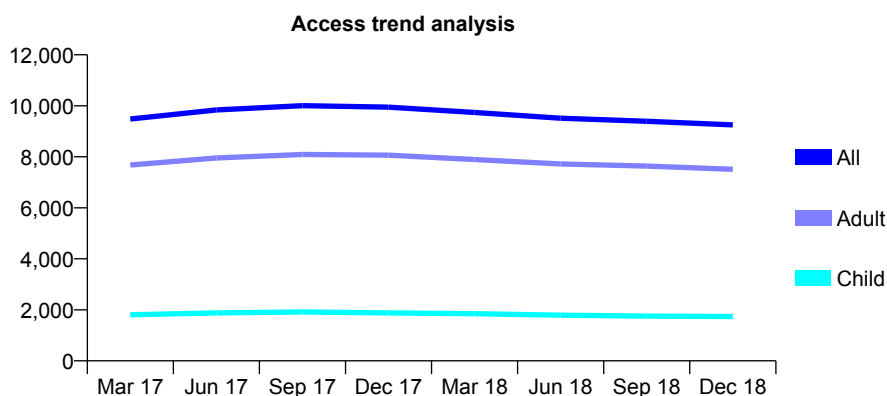
## Q60 - Vital Signs At a Glance Contract Report for 107182/0001 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | Mr Holgate - Green End Dental Practice |
| Contract type name   | GDS Contract                           |
| Purpose of contract  | General and Orthodontic                |
| Contract start date  | 01/04/2013                             |
| Contract end date    |  |

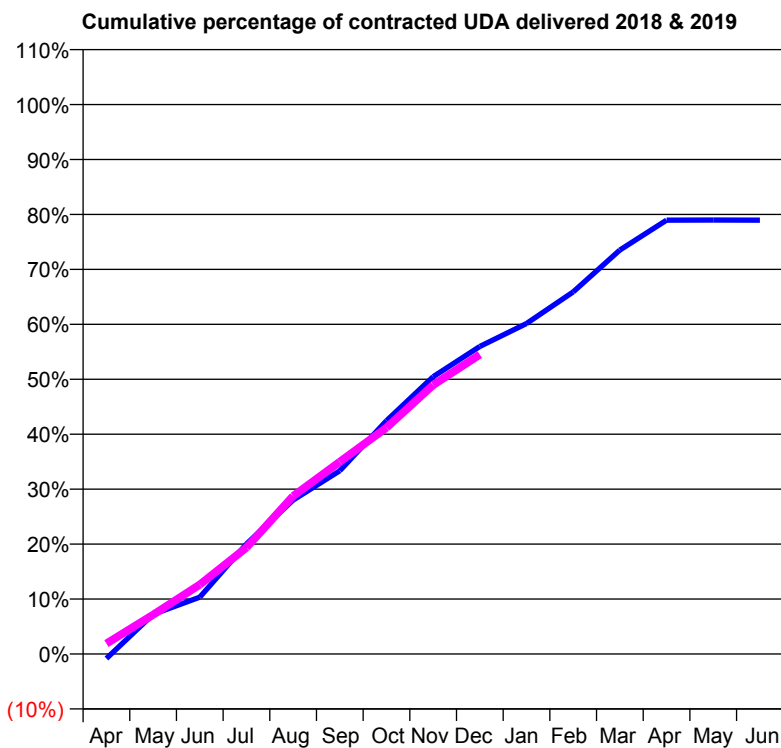
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,717      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 160         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £812,921.68 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,947         |                               |
| Quarter ending March 2018           | 9,741         | ↓                             |
| Quarter ending June 2018            | 9,513         | ↓                             |
| Quarter ending September 2018       | 9,392         | ↓                             |
| Quarter ending December 2018        | 9,253         | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -241                              | 550    |
| May       | 2,075                             | 2,054  |
| June      | 2,972                             | 3,630  |
| July      | 5,751                             | 5,562  |
| August    | 8,049                             | 8,258  |
| September | 9,577                             | 10,043 |
| October   | 12,189                            | 11,828 |
| November  | 14,495                            | 14,061 |
| December  | 16,073                            | 15,651 |
| January   | 17,272                            |        |
| February  | 18,921                            |        |
| March     | 21,114                            |        |
| April     | 22,673                            |        |
| May       | 22,678                            |        |
| June      | 22,671                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 1,515       | 3.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 593      | 6,177       | 9.6%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 709      | 1,515       | 46.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,468    | 6,177       | 40.0%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 600      | 7,249       | 8.3%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 7,249       | 0.7%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 7,249       | 0.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

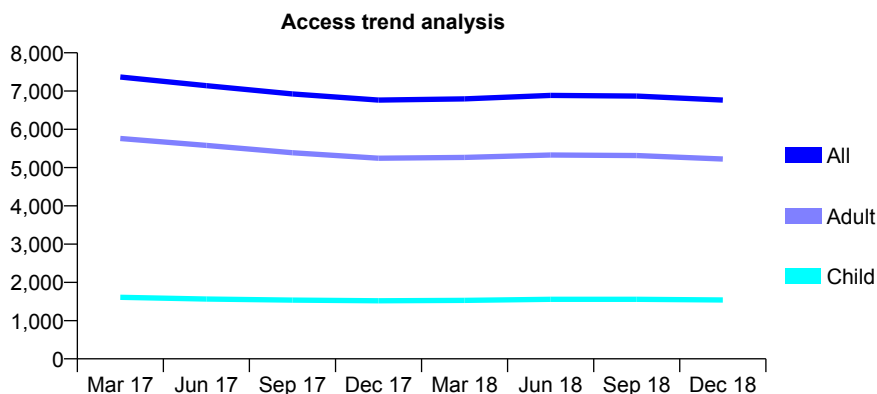
## Q60 - Vital Signs At a Glance Contract Report for 107220/0001 - December 2018

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Castle View House Dental Practice |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General and Orthodontic           |
| Contract start date  | 01/04/2014                        |
| Contract end date    |                                   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,580      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 630         |
| Carry forward orthodontic activity (UOA)    | -1          |
| Baseline contract value                     | £830,692.65 |

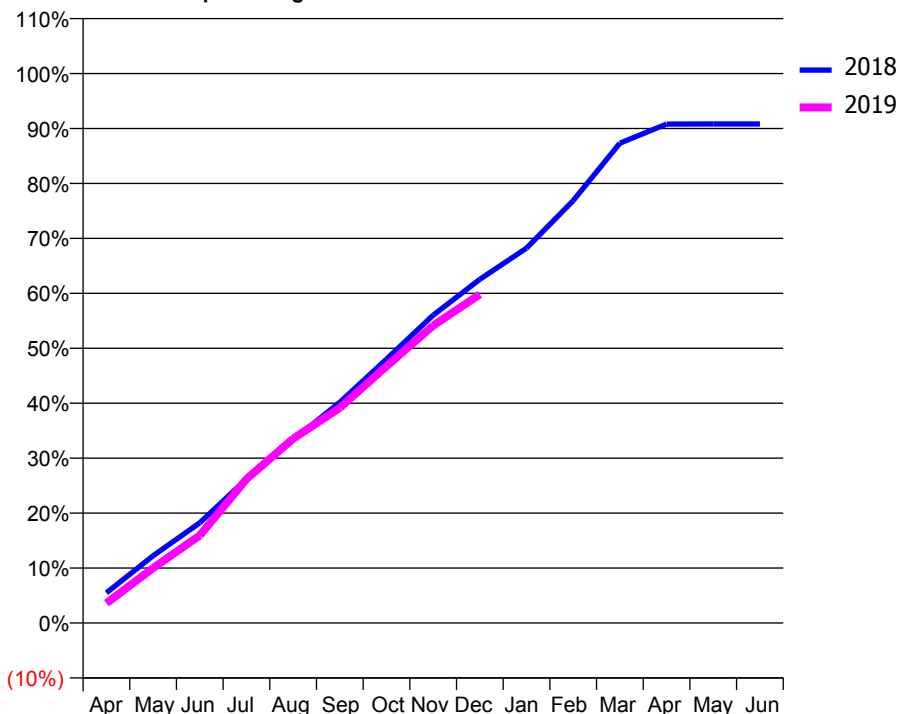
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,764         |                               |
| Quarter ending March 2018           | 6,795         | →                             |
| Quarter ending June 2018            | 6,886         | →                             |
| Quarter ending September 2018       | 6,870         | →                             |
| Quarter ending December 2018        | 6,763         | ↓                             |
| <b>Variance since December 2017</b> | <b>(0.0%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,252                             | 921    |
| May       | 2,787                             | 2,561  |
| June      | 4,155                             | 4,076  |
| July      | 5,966                             | 6,704  |
| August    | 7,590                             | 8,581  |
| September | 9,152                             | 10,018 |
| October   | 10,934                            | 11,950 |
| November  | 12,759                            | 13,844 |
| December  | 14,246                            | 15,298 |
| January   | 15,539                            |        |
| February  | 17,507                            |        |
| March     | 19,890                            |        |
| April     | 20,679                            |        |
| May       | 20,683                            |        |
| June      | 20,684                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 171      | 1,838       | 9.3%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 651      | 5,276       | 12.3%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,052    | 1,838       | 57.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,357    | 5,276       | 44.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 423      | 6,805       | 6.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 6,805       | 0.4%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 119      | 6,805       | 1.7%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

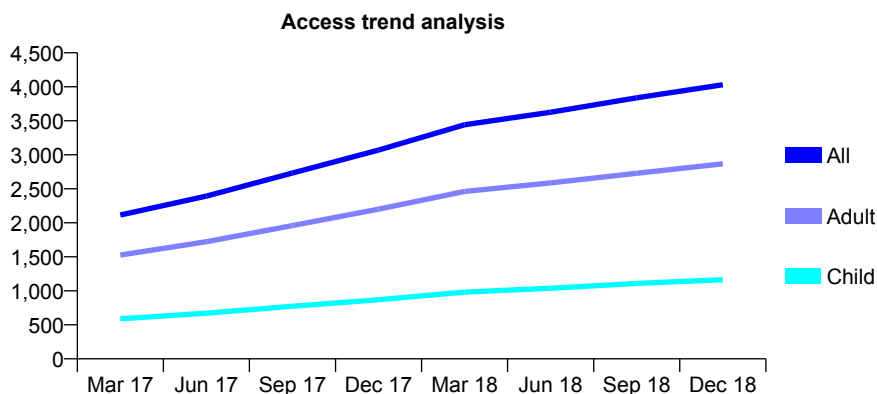
## Q60 - Vital Signs At a Glance Contract Report for 108383/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Hadley Dental Practice |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 13/06/2011             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,550      |
| Carry forward general activity (UDA)        | 91          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £263,316.93 |

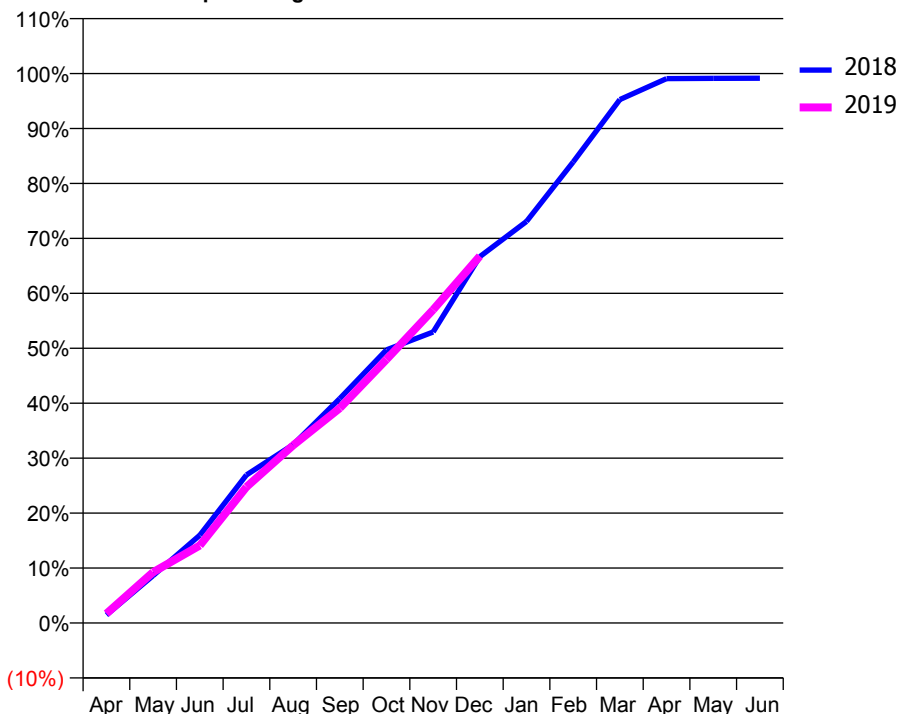
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 3,070        |                               |
| Quarter ending March 2018           | 3,442        | ↑                             |
| Quarter ending June 2018            | 3,627        | ↑                             |
| Quarter ending September 2018       | 3,838        | ↑                             |
| Quarter ending December 2018        | 4,031        | ↑                             |
| <b>Variance since December 2017</b> | <b>31.3%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 155                               | 180   |
| May       | 911                               | 978   |
| June      | 1,687                             | 1,489 |
| July      | 2,842                             | 2,614 |
| August    | 3,425                             | 3,410 |
| September | 4,310                             | 4,127 |
| October   | 5,245                             | 5,060 |
| November  | 5,587                             | 6,016 |
| December  | 7,033                             | 7,043 |
| January   | 7,711                             |       |
| February  | 8,852                             |       |
| March     | 10,051                            |       |
| April     | 10,451                            |       |
| May       | 10,458                            |       |
| June      | 10,459                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 92       | 1,208       | 7.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 358      | 2,853       | 12.5%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 613      | 1,208       | 50.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,437    | 2,853       | 50.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 372      | 3,873       | 9.6%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 3,873       | 0.4%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 3,873       | 0.2%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

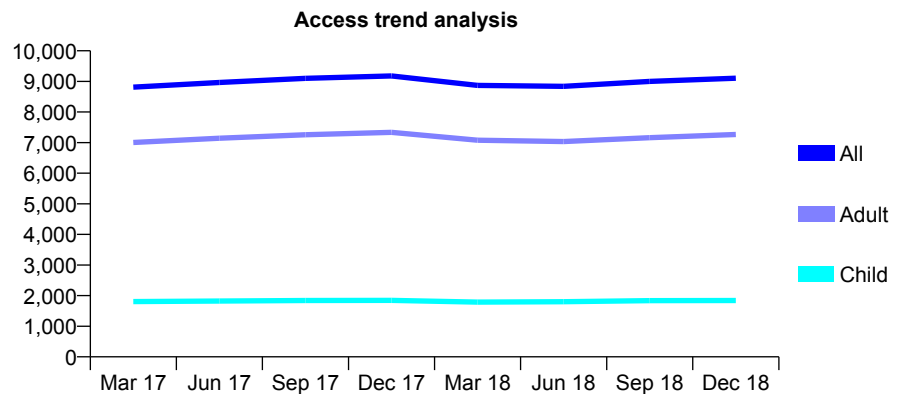
## Q60 - Vital Signs At a Glance Contract Report for 110000/0001 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | Cannock Dental Care |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/02/2012          |
| Contract end date    |                     |

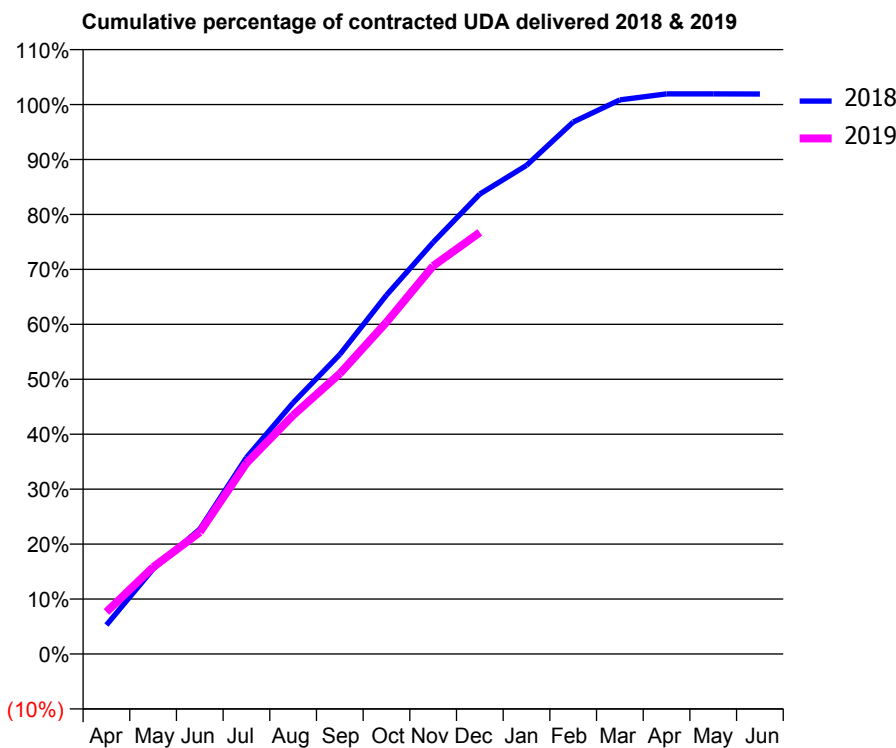
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,702      |
| Carry forward general activity (UDA)        | -493        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £716,749.40 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,180         |                               |
| Quarter ending March 2018           | 8,869         | ↓                             |
| Quarter ending June 2018            | 8,838         | →                             |
| Quarter ending September 2018       | 8,998         | →                             |
| Quarter ending December 2018        | 9,104         | →                             |
| <b>Variance since December 2017</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,356                             | 1,968  |
| May       | 3,975                             | 4,063  |
| June      | 5,841                             | 5,698  |
| July      | 9,193                             | 8,925  |
| August    | 11,752                            | 11,166 |
| September | 14,009                            | 13,113 |
| October   | 16,790                            | 15,520 |
| November  | 19,255                            | 18,155 |
| December  | 21,512                            | 19,720 |
| January   | 22,856                            |        |
| February  | 24,886                            |        |
| March     | 25,918                            |        |
| April     | 26,199                            |        |
| May       | 26,196                            |        |
| June      | 26,195                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 104      | 1,784       | 5.8%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 707      | 6,246       | 11.3%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 870      | 1,784       | 48.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,614    | 6,246       | 41.9%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 757      | 7,876       | 9.6%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 118      | 7,876       | 1.5%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 48       | 7,876       | 0.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

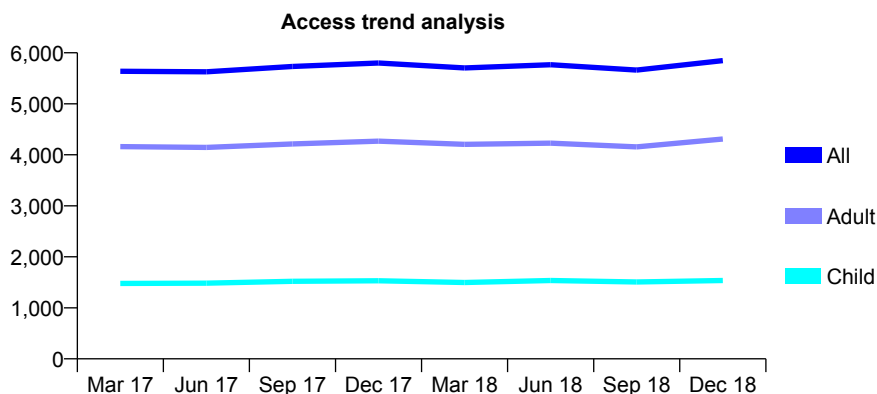
## Q60 - Vital Signs At a Glance Contract Report for 116459/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | High Street Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 15/02/2010                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,250      |
| Carry forward general activity (UDA)        | 29          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £378,316.28 |

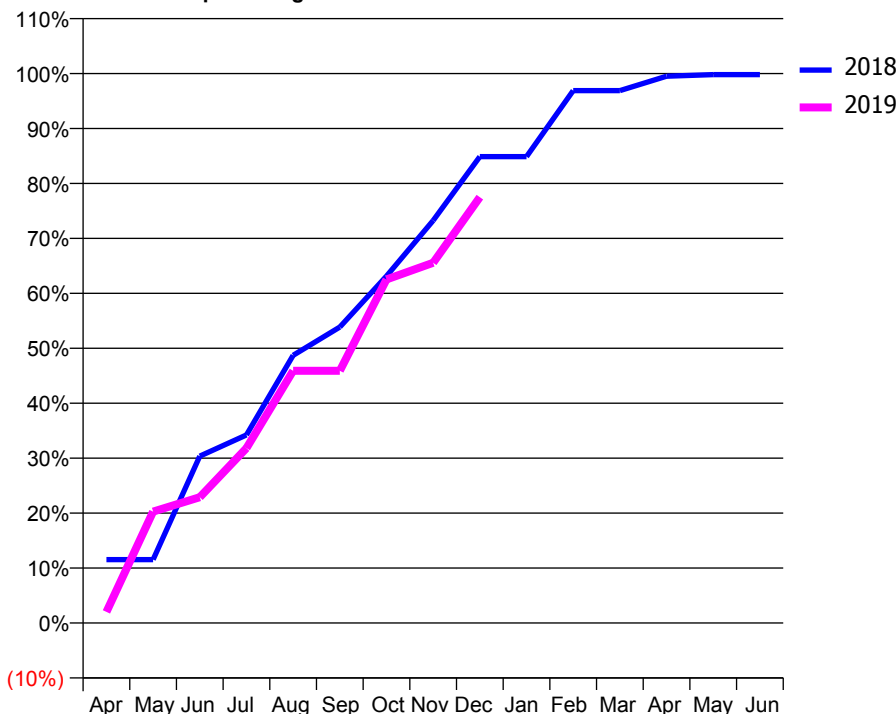
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,799       |                               |
| Quarter ending March 2018           | 5,702       | ↓                             |
| Quarter ending June 2018            | 5,766       | →                             |
| Quarter ending September 2018       | 5,662       | ↓                             |
| Quarter ending December 2018        | 5,847       | ↑                             |
| <b>Variance since December 2017</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2018   | 2019   |
| April                             | 1,760  | 310    |
| May                               | 1,760  | 3,094  |
| June                              | 4,631  | 3,491  |
| July                              | 5,220  | 4,854  |
| August                            | 7,428  | 7,001  |
| September                         | 8,213  | 7,001  |
| October                           | 9,626  | 9,536  |
| November                          | 11,172 | 9,998  |
| December                          | 12,944 | 11,816 |
| January                           | 12,944 |        |
| February                          | 14,776 |        |
| March                             | 14,776 |        |
| April                             | 15,174 |        |
| May                               | 15,221 |        |
| June                              | 15,221 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 1,793       | 4.1%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 394      | 4,517       | 8.7%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,206    | 1,793       | 67.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,227    | 4,517       | 49.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 227      | 6,048       | 3.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 6,048       | 0.7%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 6,048       | 0.3%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

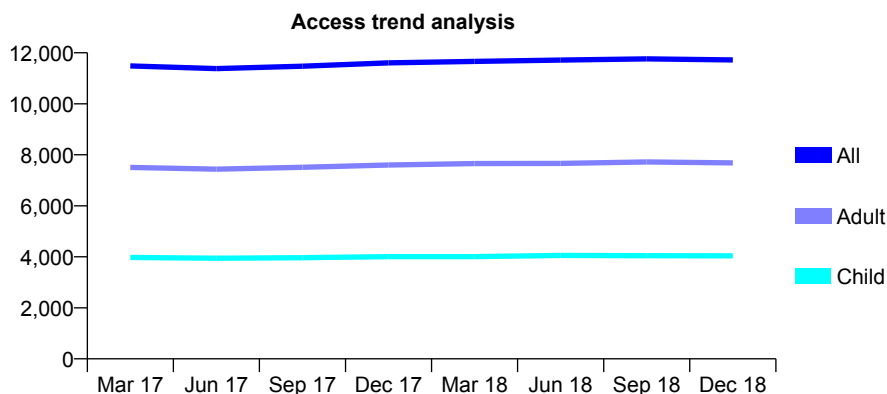
## Q60 - Vital Signs At a Glance Contract Report for 116777/0002 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Alchemy Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 10/11/2008              |
| Contract end date    |                         |

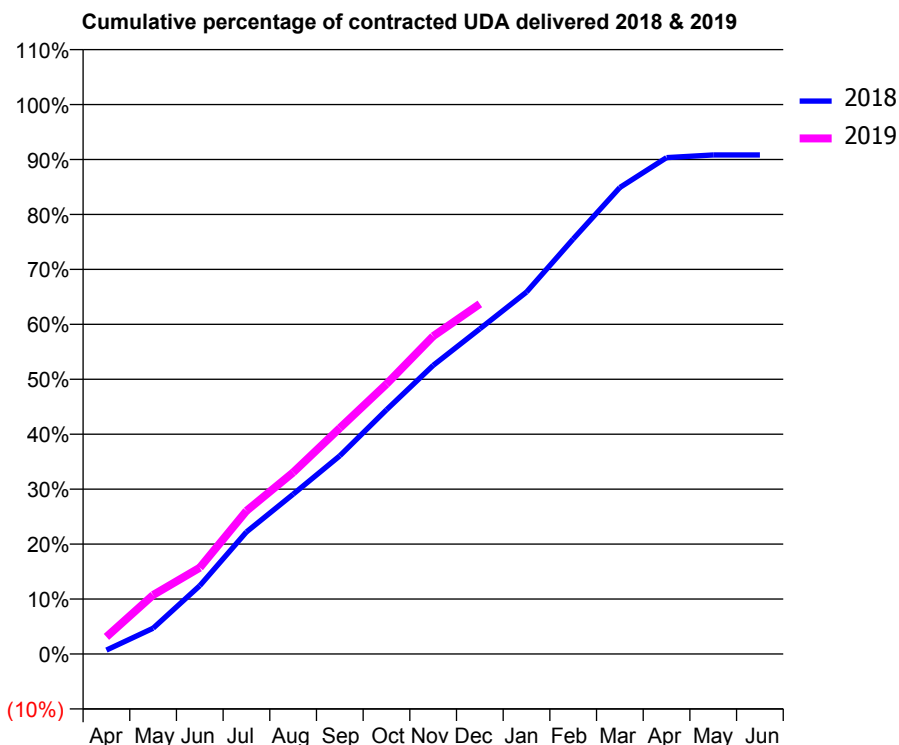
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 30,952      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £742,833.83 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 11,607      |                               |
| Quarter ending March 2018           | 11,663      | →                             |
| Quarter ending June 2018            | 11,717      | →                             |
| Quarter ending September 2018       | 11,761      | →                             |
| Quarter ending December 2018        | 11,722      | →                             |
| <b>Variance since December 2017</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 219                               | 967    |
| May       | 1,455                             | 3,320  |
| June      | 3,846                             | 4,860  |
| July      | 6,873                             | 8,064  |
| August    | 9,005                             | 10,226 |
| September | 11,163                            | 12,725 |
| October   | 13,759                            | 15,203 |
| November  | 16,255                            | 17,901 |
| December  | 18,314                            | 19,719 |
| January   | 20,387                            |        |
| February  | 23,382                            |        |
| March     | 26,277                            |        |
| April     | 27,957                            |        |
| May       | 28,113                            |        |
| June      | 28,113                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 293      | 4,386       | 6.7%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 816      | 6,296       | 13.0%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,509    | 4,386       | 57.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,549    | 6,296       | 40.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,044    | 9,668       | 10.8%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 58       | 9,668       | 0.6%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 45       | 9,668       | 0.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 7           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



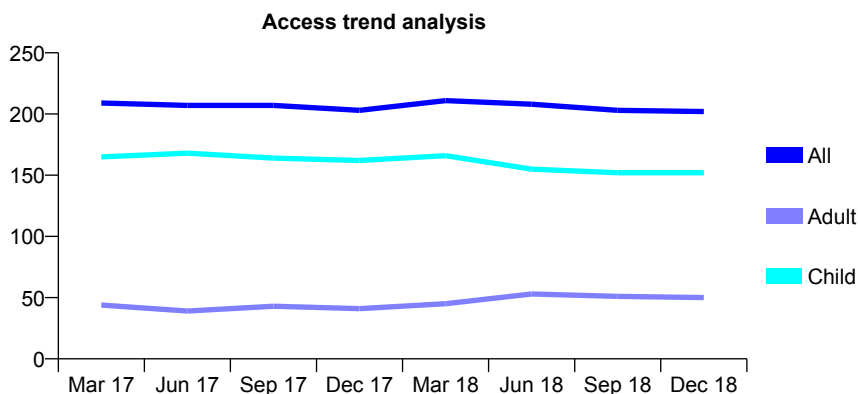
## Q60 - Vital Signs At a Glance Contract Report for 117943/0001 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | The Staffordshire Clinic NHS Contract Part |
| Contract type name   | GDS Contract                               |
| Purpose of contract  | General                                    |
| Contract start date  | 04/09/2014                                 |
| Contract end date    |  |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 450        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,663.60 |

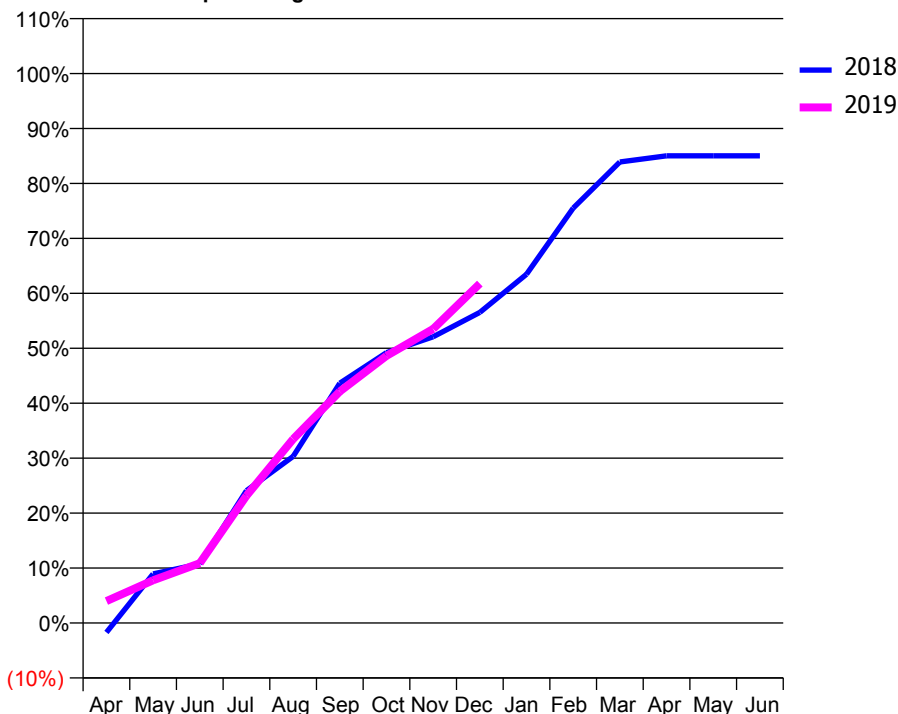
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 203           |                               |
| Quarter ending March 2018           | 211           | ↑                             |
| Quarter ending June 2018            | 208           | ↓                             |
| Quarter ending September 2018       | 203           | ↓                             |
| Quarter ending December 2018        | 202           | →                             |
| <b>Variance since December 2017</b> | <b>(0.5%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -8                                | 18   |
| May       | 40                                | 35   |
| June      | 48                                | 49   |
| July      | 108                               | 104  |
| August    | 136                               | 151  |
| September | 196                               | 190  |
| October   | 221                               | 219  |
| November  | 234                               | 241  |
| December  | 254                               | 278  |
| January   | 286                               |      |
| February  | 340                               |      |
| March     | 378                               |      |
| April     | 383                               |      |
| May       | 383                               |      |
| June      | 383                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 170         | 5.3%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 31          | 3.2%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 109      | 170         | 64.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 19       | 31          | 61.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 192         | 2.6%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 192         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 192         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

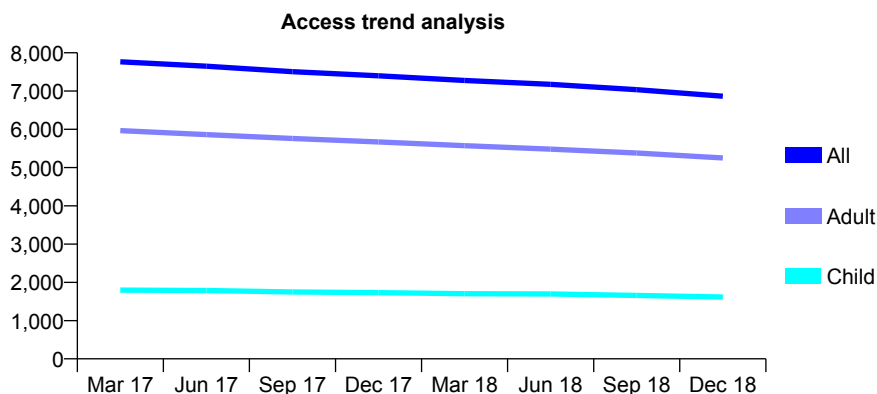
## Q60 - Vital Signs At a Glance Contract Report for 119091/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | TLC 4 Smiles |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/05/2007   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £627,032.83 |

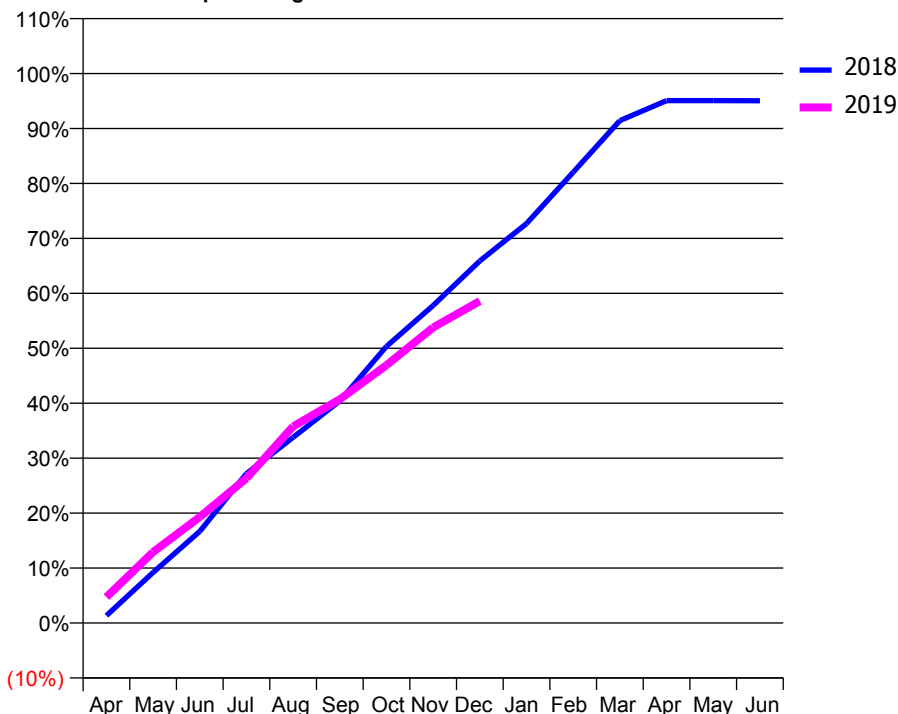
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,399         |                               |
| Quarter ending March 2018           | 7,275         | ↓                             |
| Quarter ending June 2018            | 7,176         | ↓                             |
| Quarter ending September 2018       | 7,036         | ↓                             |
| Quarter ending December 2018        | 6,866         | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 295                               | 1,040  |
| May       | 2,025                             | 2,845  |
| June      | 3,669                             | 4,245  |
| July      | 5,983                             | 5,797  |
| August    | 7,434                             | 7,873  |
| September | 8,893                             | 8,954  |
| October   | 11,075                            | 10,320 |
| November  | 12,713                            | 11,833 |
| December  | 14,495                            | 12,891 |
| January   | 15,991                            |        |
| February  | 18,046                            |        |
| March     | 20,113                            |        |
| April     | 20,914                            |        |
| May       | 20,914                            |        |
| June      | 20,909                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 99       | 1,825       | 5.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 494      | 5,284       | 9.3%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,269    | 1,825       | 69.5%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,568    | 5,284       | 67.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 466      | 6,702       | 7.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 6,702       | 0.8%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 79       | 6,702       | 1.2%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

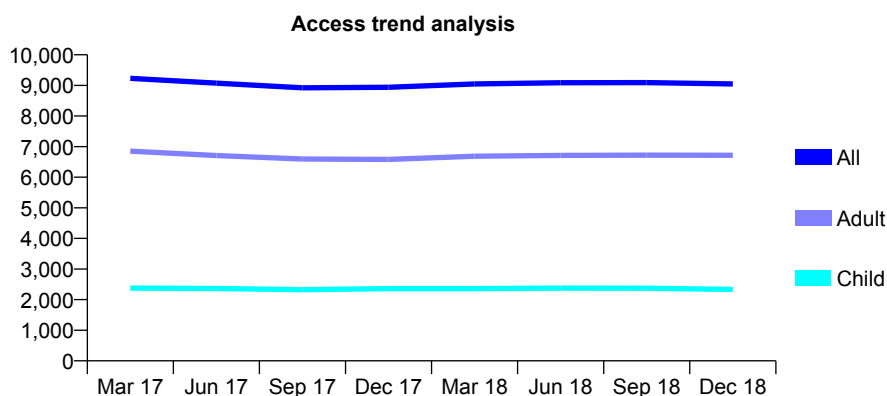
## Q60 - Vital Signs At a Glance Contract Report for 120049/0001 - December 2018

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Sneyd Green Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/06/2010                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,893      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £775,861.23 |

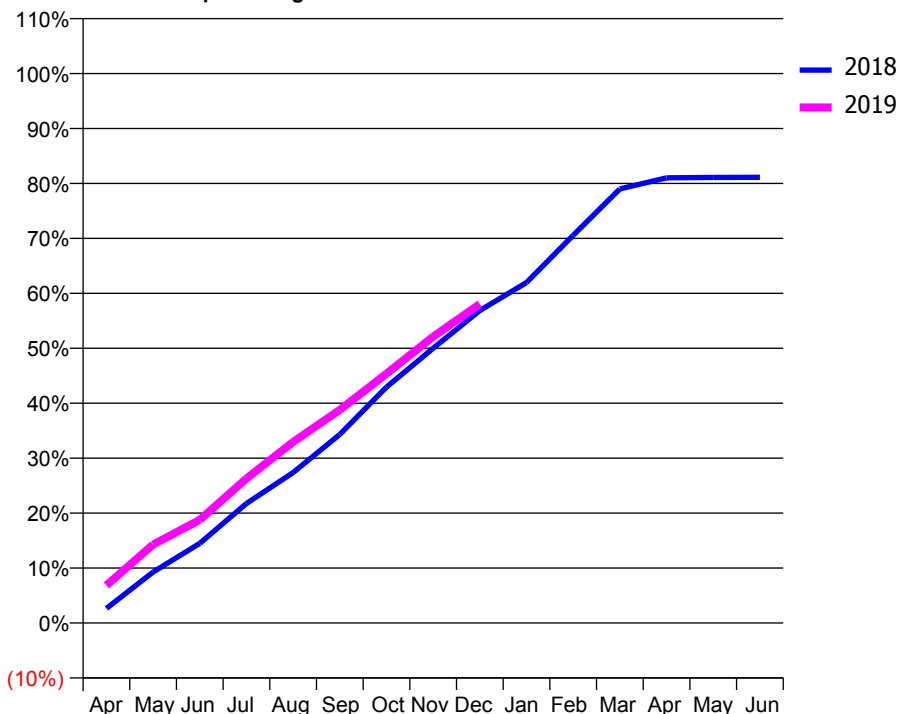
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,941       |                               |
| Quarter ending March 2018           | 9,048       | →                             |
| Quarter ending June 2018            | 9,089       | →                             |
| Quarter ending September 2018       | 9,093       | →                             |
| Quarter ending December 2018        | 9,049       | →                             |
| <b>Variance since December 2017</b> | <b>1.2%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 717                               | 1,841  |
| May       | 2,498                             | 3,838  |
| June      | 3,900                             | 5,050  |
| July      | 5,848                             | 7,073  |
| August    | 7,366                             | 8,859  |
| September | 9,233                             | 10,432 |
| October   | 11,547                            | 12,203 |
| November  | 13,445                            | 14,018 |
| December  | 15,296                            | 15,614 |
| January   | 16,666                            |        |
| February  | 18,974                            |        |
| March     | 21,246                            |        |
| April     | 21,785                            |        |
| May       | 21,808                            |        |
| June      | 21,815                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 90       | 2,260       | 4.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 397      | 5,835       | 6.8%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,232    | 2,260       | 54.5%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,142    | 5,835       | 53.8%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 325      | 7,775       | 4.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 66       | 7,775       | 0.8%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 49       | 7,775       | 0.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

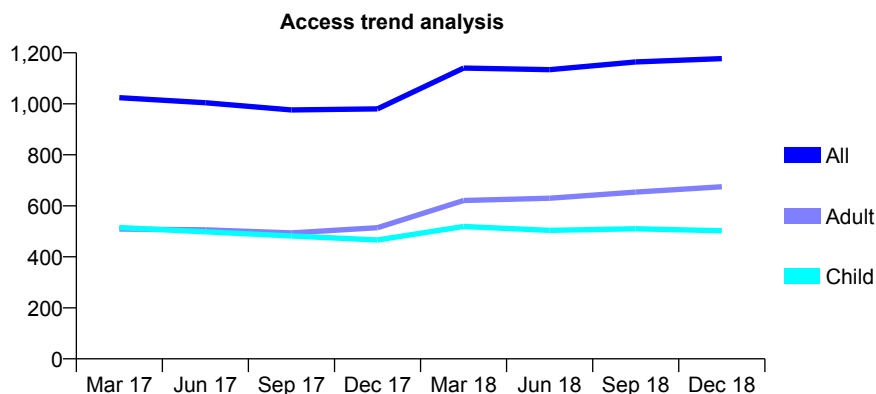
## Q60 - Vital Signs At a Glance Contract Report for 120227/0001 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | SpaDental Wem LLP |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2015        |
| Contract end date    |                   |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,870      |
| Carry forward general activity (UDA)        | 91         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £74,563.70 |

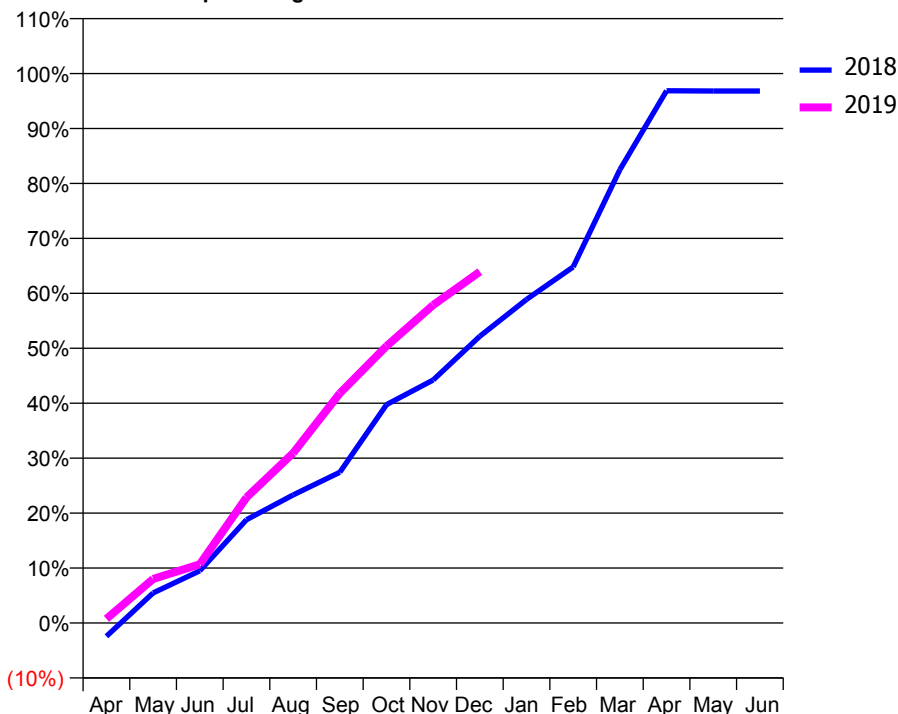
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 980          |                               |
| Quarter ending March 2018           | 1,140        | ↑                             |
| Quarter ending June 2018            | 1,134        | →                             |
| Quarter ending September 2018       | 1,164        | ↑                             |
| Quarter ending December 2018        | 1,177        | →                             |
| <b>Variance since December 2017</b> | <b>20.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -70                               | 22    |
| May       | 157                               | 230   |
| June      | 272                               | 307   |
| July      | 540                               | 656   |
| August    | 669                               | 887   |
| September | 787                               | 1,200 |
| October   | 1,141                             | 1,446 |
| November  | 1,269                             | 1,661 |
| December  | 1,498                             | 1,835 |
| January   | 1,690                             |       |
| February  | 1,860                             |       |
| March     | 2,367                             |       |
| April     | 2,780                             |       |
| May       | 2,779                             |       |
| June      | 2,779                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 738         | 8.5%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 82       | 680         | 12.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 513      | 738         | 69.5%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 359      | 680         | 52.8%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 65       | 1,255       | 5.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,255       | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 1,255       | 1.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

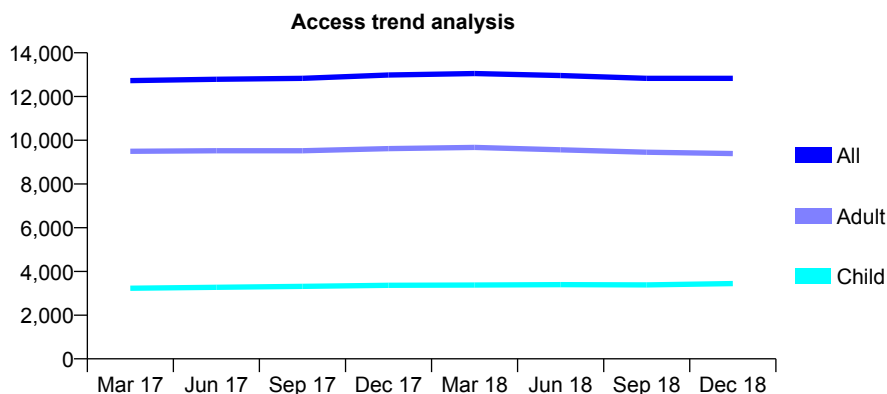
## Q60 - Vital Signs At a Glance Contract Report for 121363/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Boulevard Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/12/2010                |
| Contract end date    |                           |

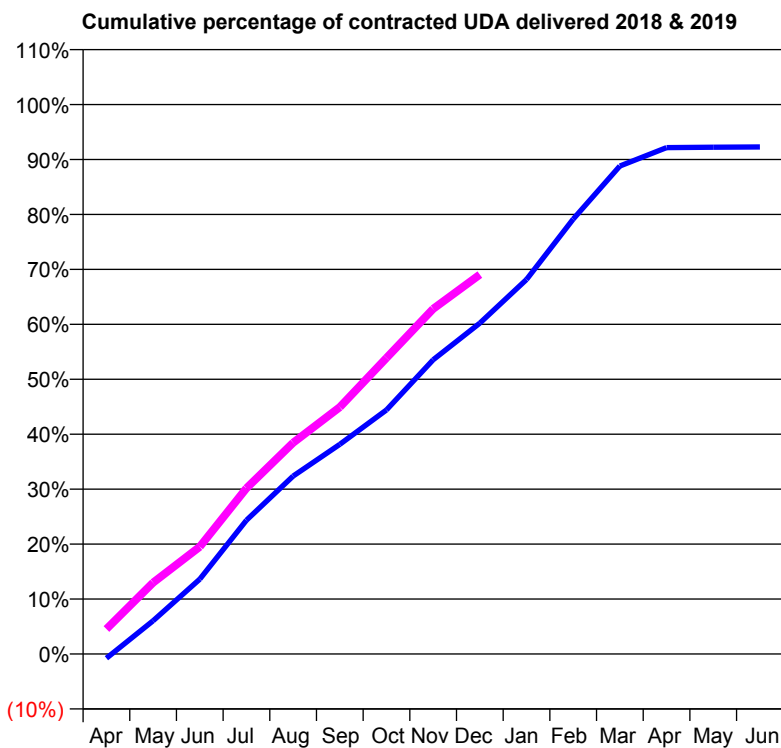
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 30,024      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £847,367.70 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 12,985        |                               |
| Quarter ending March 2018           | 13,049        | →                             |
| Quarter ending June 2018            | 12,958        | →                             |
| Quarter ending September 2018       | 12,834        | →                             |
| Quarter ending December 2018        | 12,834        | →                             |
| <b>Variance since December 2017</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -237                              | 1,366  |
| May       | 1,819                             | 3,900  |
| June      | 4,091                             | 5,860  |
| July      | 7,310                             | 9,057  |
| August    | 9,725                             | 11,541 |
| September | 11,457                            | 13,488 |
| October   | 13,339                            | 16,176 |
| November  | 16,076                            | 18,862 |
| December  | 18,080                            | 20,732 |
| January   | 20,464                            |        |
| February  | 23,763                            |        |
| March     | 26,662                            |        |
| April     | 27,669                            |        |
| May       | 27,691                            |        |
| June      | 27,707                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 148      | 3,522       | 4.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 467      | 7,452       | 6.3%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,121    | 3,522       | 60.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,732    | 7,452       | 36.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 276      | 10,536      | 2.6%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 10,536      | 0.1%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 97       | 10,536      | 0.9%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

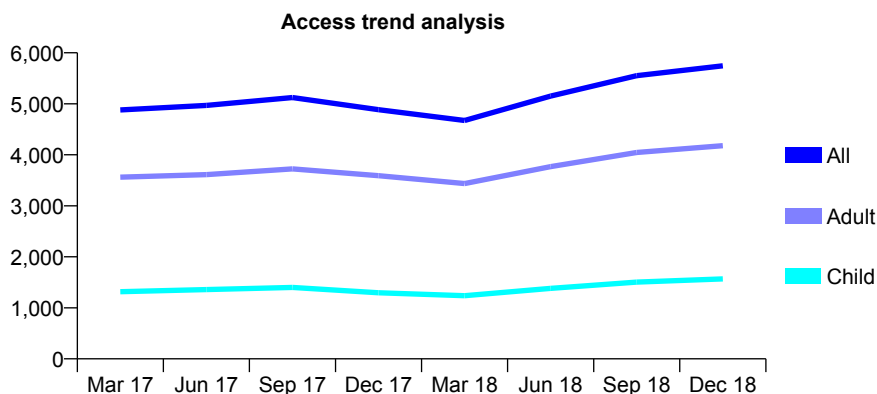
## Q60 - Vital Signs At a Glance Contract Report for 121495/0001 - December 2018

|                      |                    |
|----------------------|--------------------|
| Name or company name | The Smileworks Ltd |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/12/2009         |
| Contract end date    |                    |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,313      |
| Carry forward general activity (UDA)        | 301         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £525,003.52 |

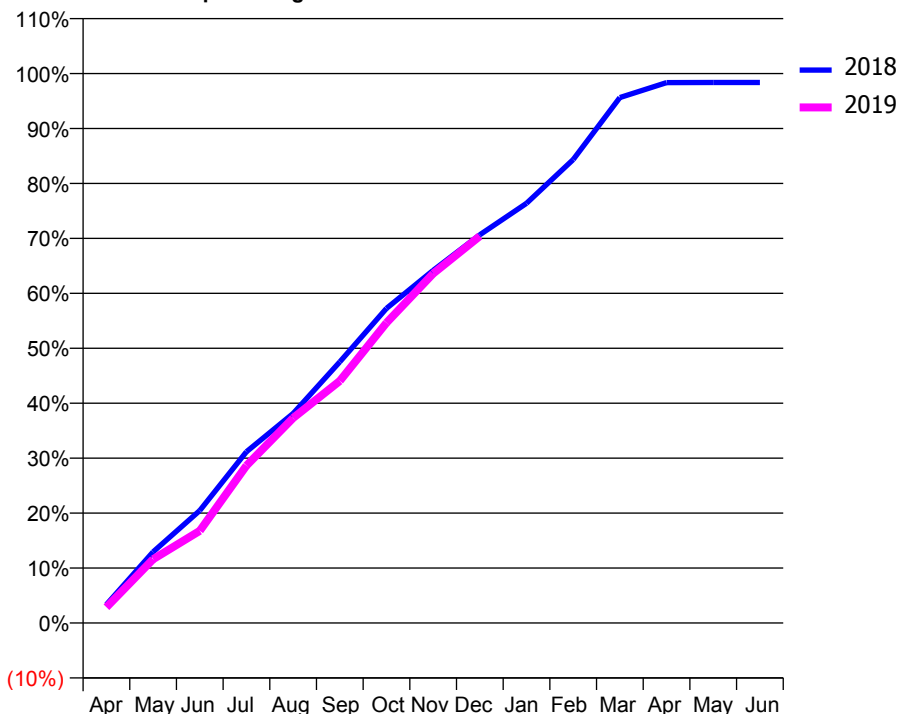
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 4,886        |                               |
| Quarter ending March 2018           | 4,674        | ↓                             |
| Quarter ending June 2018            | 5,152        | ↑                             |
| Quarter ending September 2018       | 5,551        | ↑                             |
| Quarter ending December 2018        | 5,745        | ↑                             |
| <b>Variance since December 2017</b> | <b>17.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 615                               | 528    |
| May       | 2,371                             | 2,126  |
| June      | 3,749                             | 3,072  |
| July      | 5,707                             | 5,247  |
| August    | 6,984                             | 6,834  |
| September | 8,702                             | 8,069  |
| October   | 10,484                            | 10,005 |
| November  | 11,750                            | 11,646 |
| December  | 12,939                            | 12,896 |
| January   | 13,987                            |        |
| February  | 15,445                            |        |
| March     | 17,512                            |        |
| April     | 18,008                            |        |
| May       | 18,012                            |        |
| June      | 18,012                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 189      | 1,915       | 9.9%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 709      | 4,838       | 14.7%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 960      | 1,915       | 50.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,118    | 4,838       | 43.8%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 646      | 6,577       | 9.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 6,577       | 0.4%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 126      | 6,577       | 1.9%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

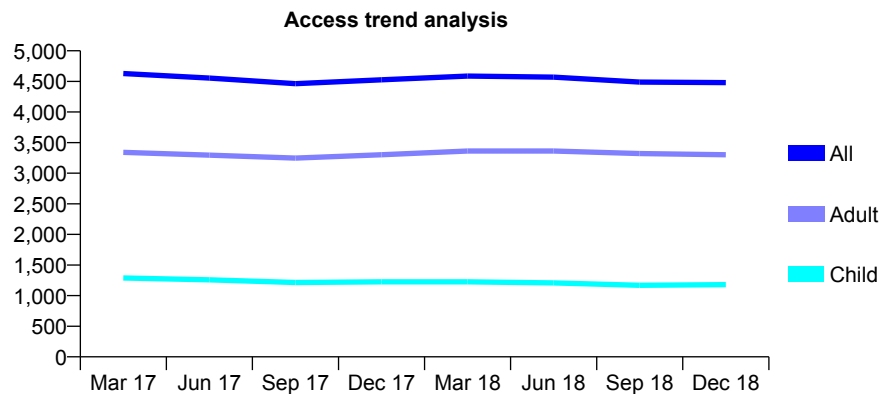
## Q60 - Vital Signs At a Glance Contract Report for 121495/0002 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | The Smileworks Ltd      |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/12/2009              |
| Contract end date    |                         |

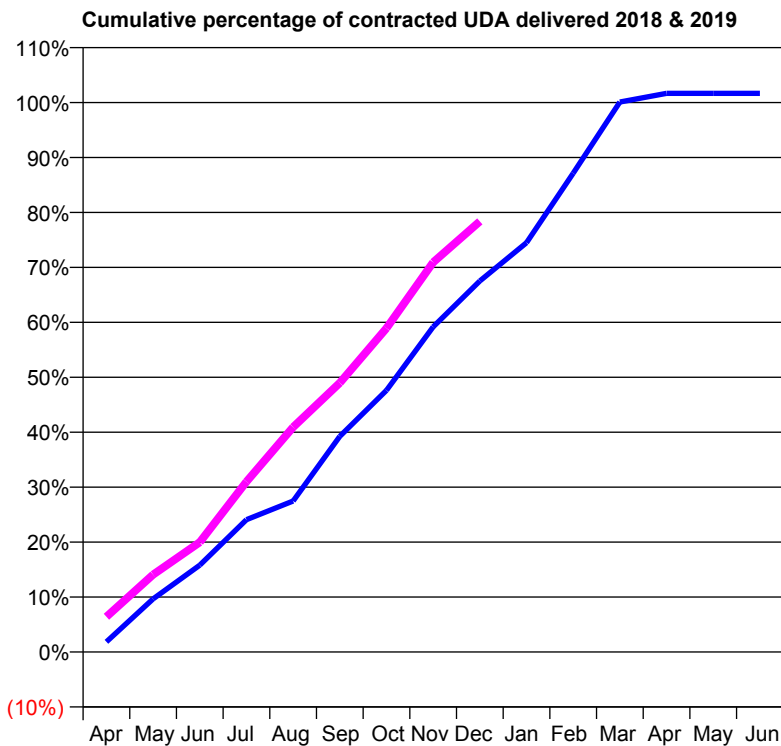
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | -167        |
| 18/19 Contracted orthodontic activity (UOA) | 932         |
| Carry forward orthodontic activity (UOA)    | 6           |
| Baseline contract value                     | £322,194.28 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,527         |                               |
| Quarter ending March 2018           | 4,588         | →                             |
| Quarter ending June 2018            | 4,570         | →                             |
| Quarter ending September 2018       | 4,490         | ↓                             |
| Quarter ending December 2018        | 4,481         | →                             |
| <b>Variance since December 2017</b> | <b>(1.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 186                               | 641   |
| May       | 968                               | 1,410 |
| June      | 1,581                             | 1,998 |
| July      | 2,409                             | 3,099 |
| August    | 2,748                             | 4,092 |
| September | 3,925                             | 4,899 |
| October   | 4,763                             | 5,892 |
| November  | 5,917                             | 7,092 |
| December  | 6,753                             | 7,837 |
| January   | 7,448                             |       |
| February  | 8,713                             |       |
| March     | 10,010                            |       |
| April     | 10,167                            |       |
| May       | 10,167                            |       |
| June      | 10,167                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 1,484       | 6.8%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 395      | 3,570       | 11.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 863      | 1,484       | 58.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,842    | 3,570       | 51.6%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 442      | 4,194       | 10.5%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 4,194       | 0.6%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 4,194       | 0.4%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

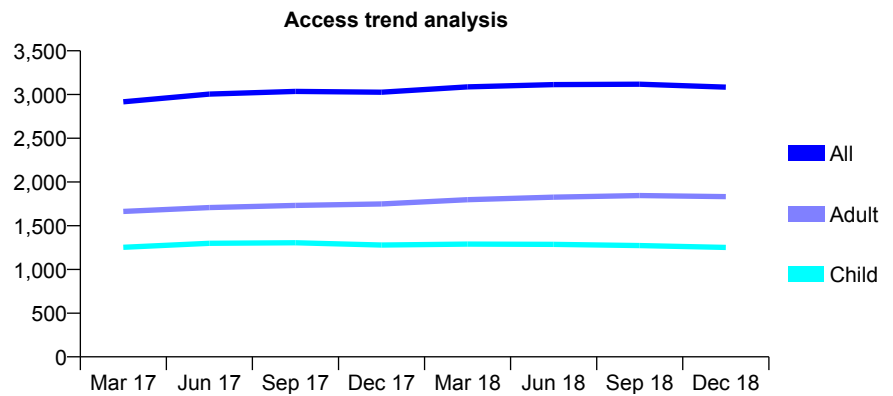
## Q60 - Vital Signs At a Glance Contract Report for 123153/0001 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | MAF Dentistry Ltd |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2010        |
| Contract end date    |                   |

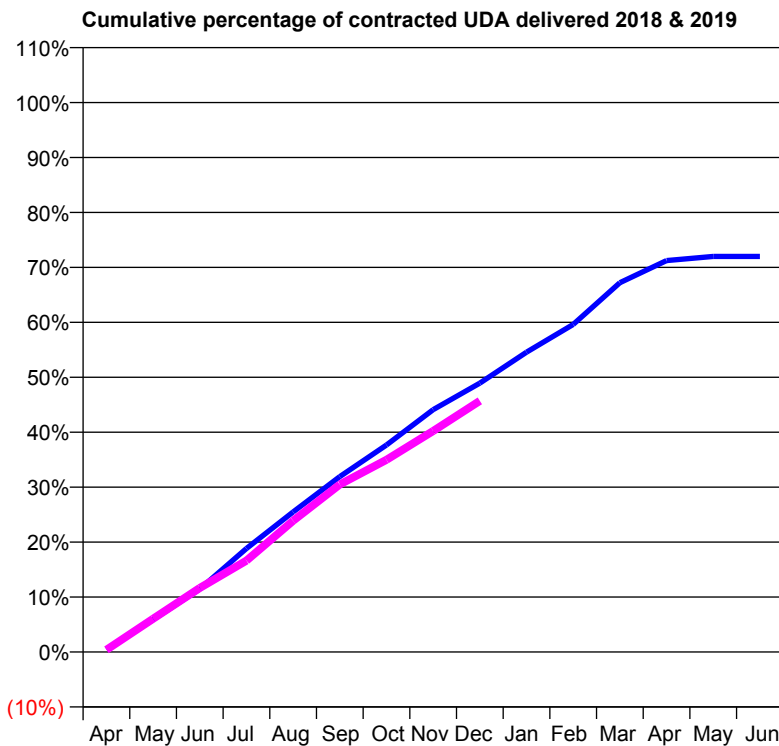
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,804       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £205,668.82 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,027       |                               |
| Quarter ending March 2018           | 3,088       | ↑                             |
| Quarter ending June 2018            | 3,113       | →                             |
| Quarter ending September 2018       | 3,118       | →                             |
| Quarter ending December 2018        | 3,084       | ↓                             |
| <b>Variance since December 2017</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 43    | 36    |
| May                               | 521   | 533   |
| June                              | 1,009 | 1,028 |
| July                              | 1,659 | 1,464 |
| August                            | 2,245 | 2,103 |
| September                         | 2,811 | 2,684 |
| October                           | 3,317 | 3,081 |
| November                          | 3,882 | 3,542 |
| December                          | 4,308 | 4,024 |
| January                           | 4,805 |       |
| February                          | 5,248 |       |
| March                             | 5,916 |       |
| April                             | 6,272 |       |
| May                               | 6,338 |       |
| June                              | 6,338 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 1,268       | 4.7%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 193      | 1,755       | 11.0%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 790      | 1,268       | 62.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,053    | 1,755       | 60.0%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 89       | 2,761       | 3.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 2,761       | 0.1%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 2,761       | 0.2%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



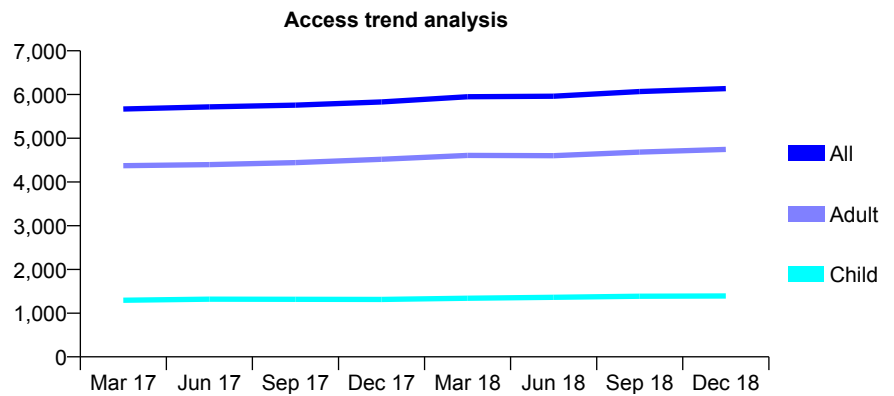
## Q60 - Vital Signs At a Glance Contract Report for 124540/0001 - December 2018

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Campbell Dental Practice Limited |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/04/2014                       |
| Contract end date    |                                  |

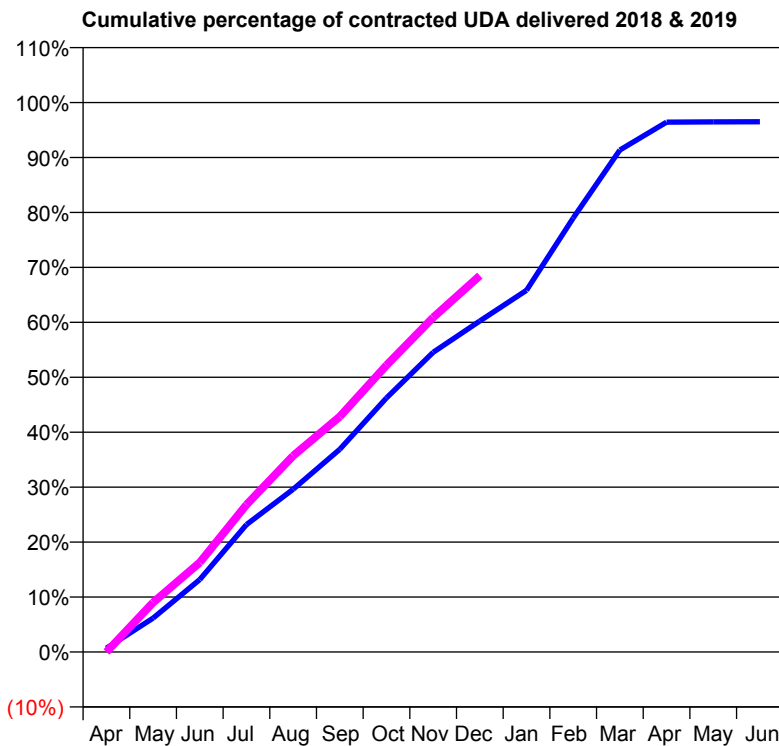
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,388      |
| Carry forward general activity (UDA)        | 820         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £545,949.75 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,831       |                               |
| Quarter ending March 2018           | 5,949       | ↑                             |
| Quarter ending June 2018            | 5,962       | →                             |
| Quarter ending September 2018       | 6,068       | →                             |
| Quarter ending December 2018        | 6,136       | →                             |
| <b>Variance since December 2017</b> | <b>5.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 160                               | -5     |
| May       | 1,447                             | 2,110  |
| June      | 3,085                             | 3,810  |
| July      | 5,423                             | 6,268  |
| August    | 6,930                             | 8,353  |
| September | 8,628                             | 10,021 |
| October   | 10,814                            | 12,204 |
| November  | 12,758                            | 14,236 |
| December  | 14,090                            | 16,017 |
| January   | 15,394                            |        |
| February  | 18,474                            |        |
| March     | 21,367                            |        |
| April     | 22,553                            |        |
| May       | 22,565                            |        |
| June      | 22,568                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 152      | 1,677       | 9.1%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 825      | 5,442       | 15.2%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,007    | 1,677       | 60.0%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,277    | 5,442       | 60.2%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 517      | 6,776       | 7.6%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 126      | 6,776       | 1.9%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 70       | 6,776       | 1.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

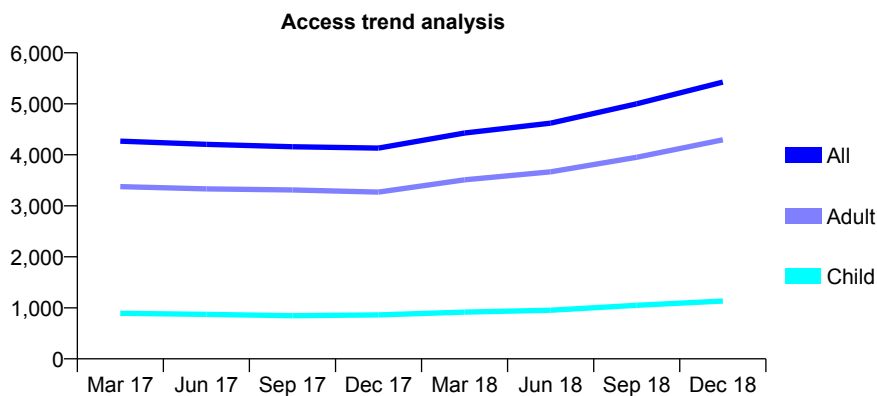
## Q60 - Vital Signs At a Glance Contract Report for 126950/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Monkmoor Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/12/2013               |
| Contract end date    |                          |

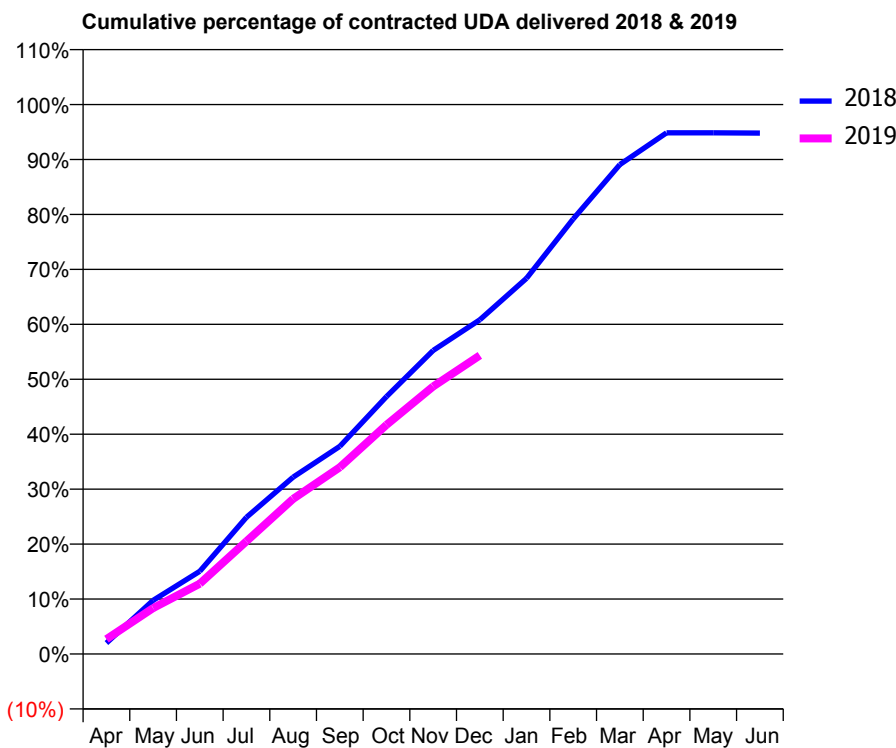
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,051      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £521,432.15 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 4,131        |                               |
| Quarter ending March 2018           | 4,428        | ↑                             |
| Quarter ending June 2018            | 4,620        | ↑                             |
| Quarter ending September 2018       | 5,000        | ↑                             |
| Quarter ending December 2018        | 5,426        | ↑                             |
| <b>Variance since December 2017</b> | <b>31.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 281                               | 569    |
| May       | 1,374                             | 1,758  |
| June      | 2,116                             | 2,694  |
| July      | 3,497                             | 4,319  |
| August    | 4,524                             | 5,943  |
| September | 5,310                             | 7,153  |
| October   | 6,581                             | 8,779  |
| November  | 7,761                             | 10,253 |
| December  | 8,548                             | 11,440 |
| January   | 9,606                             |        |
| February  | 11,123                            |        |
| March     | 12,516                            |        |
| April     | 13,327                            |        |
| May       | 13,326                            |        |
| June      | 13,322                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 166      | 1,529       | 10.9%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 552      | 4,831       | 11.4%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 863      | 1,529       | 56.4%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,476    | 4,831       | 51.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 548      | 5,944       | 9.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 5,944       | 0.5%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 5,944       | 0.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

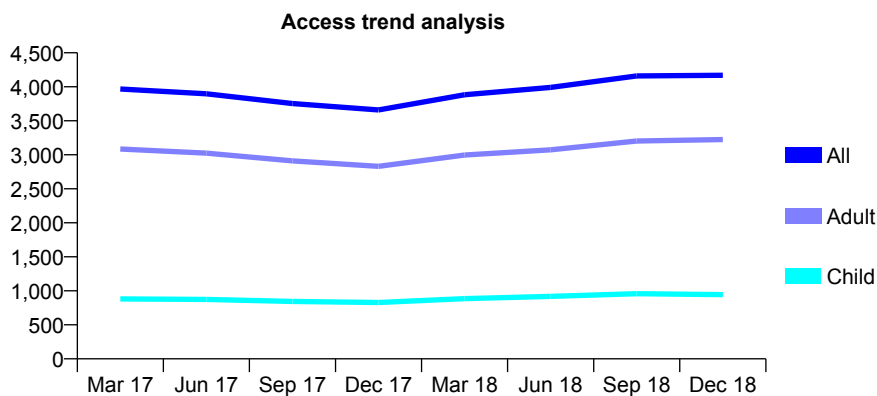
## Q60 - Vital Signs At a Glance Contract Report for 127779/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Brookhouse Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 29/01/2010                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £360,927.65 |

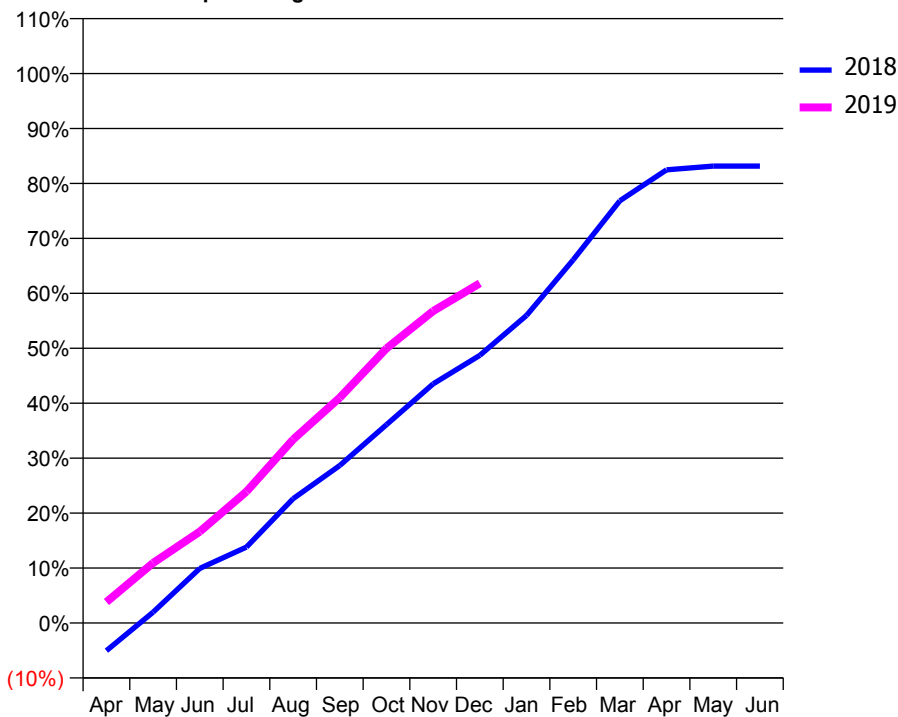
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 3,659        |                               |
| Quarter ending March 2018           | 3,884        | ↑                             |
| Quarter ending June 2018            | 3,992        | ↑                             |
| Quarter ending September 2018       | 4,160        | ↑                             |
| Quarter ending December 2018        | 4,169        | →                             |
| <b>Variance since December 2017</b> | <b>13.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -659                              | 553   |
| May       | 257                               | 1,584 |
| June      | 1,292                             | 2,410 |
| July      | 1,798                             | 3,467 |
| August    | 2,941                             | 4,845 |
| September | 3,727                             | 5,948 |
| October   | 4,694                             | 7,246 |
| November  | 5,657                             | 8,231 |
| December  | 6,333                             | 8,964 |
| January   | 7,278                             |       |
| February  | 8,593                             |       |
| March     | 9,988                             |       |
| April     | 10,720                            |       |
| May       | 10,810                            |       |
| June      | 10,810                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 1,000       | 8.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 471      | 3,576       | 13.2%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 590      | 1,000       | 59.0%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,078    | 3,576       | 58.1%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 347      | 4,263       | 8.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 4,263       | 0.6%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 78       | 4,263       | 1.8%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

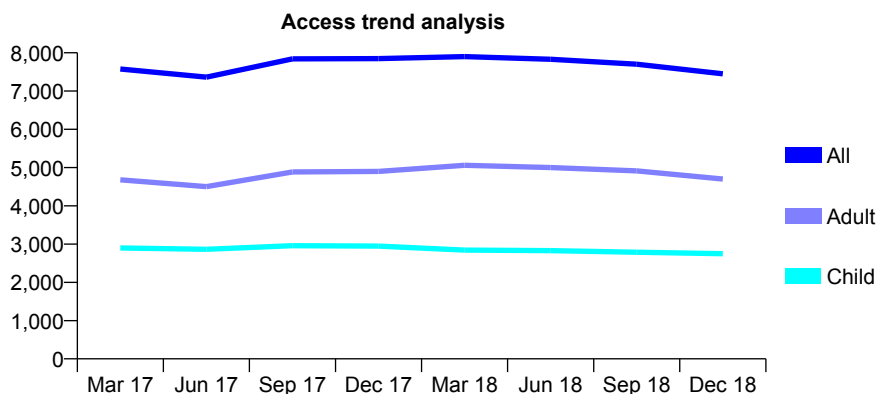
## Q60 - Vital Signs At a Glance Contract Report for 130354/0004 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | NHS Trust      |
| Contract type name   | Pilot Contract |
| Purpose of contract  | General        |
| Contract start date  | 01/11/2013     |
| Contract end date    | 31/03/2019     |

|   |        |
|---|--------|
| 18/19 Contracted general activity (UDA)     | 18,386 |
| Carry forward general activity (UDA)        | 0      |
| 18/19 Contracted orthodontic activity (UOA) | 0      |
| Carry forward orthodontic activity (UOA)    | 0      |
| Baseline contract value                     | £0.00  |

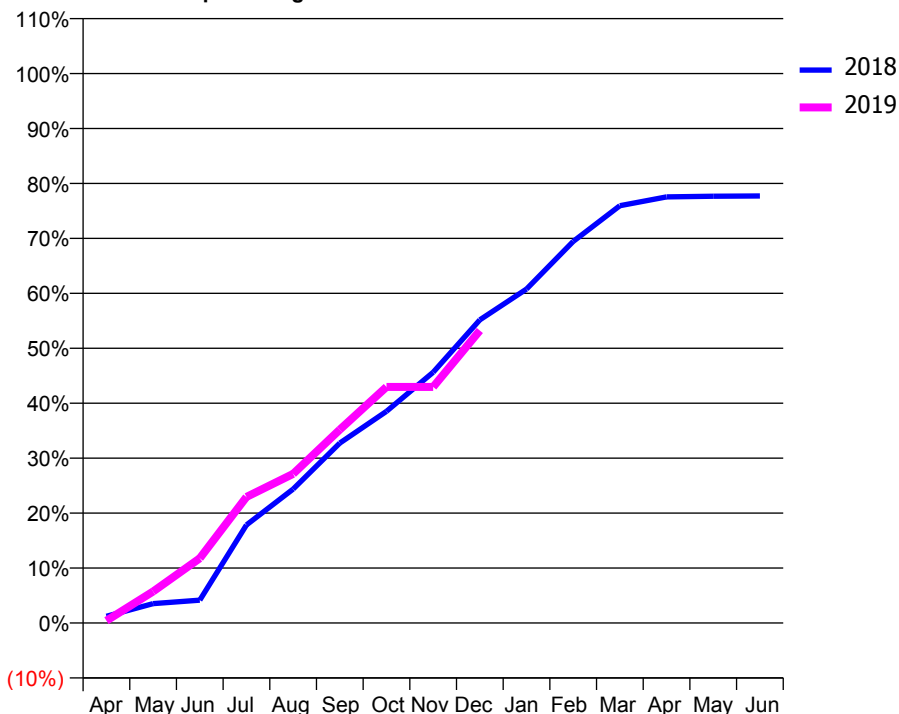
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,848         |                               |
| Quarter ending March 2018           | 7,902         | →                             |
| Quarter ending June 2018            | 7,832         | →                             |
| Quarter ending September 2018       | 7,701         | ↓                             |
| Quarter ending December 2018        | 7,452         | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 223                               | 78    |
| May       | 648                               | 1,057 |
| June      | 765                               | 2,165 |
| July      | 3,282                             | 4,221 |
| August    | 4,483                             | 4,990 |
| September | 6,023                             | 6,471 |
| October   | 7,083                             | 7,899 |
| November  | 8,391                             | 7,899 |
| December  | 10,146                            | 9,787 |
| January   | 11,174                            |       |
| February  | 12,768                            |       |
| March     | 13,962                            |       |
| April     | 14,258                            |       |
| May       | 14,282                            |       |
| June      | 14,287                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 263      | 2,733       | 9.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 264      | 3,567       | 7.4%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 927      | 2,733       | 33.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 557      | 3,567       | 15.6%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 2,658    | 6,031       | 44.1%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 6,031       | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 6,031       | 0.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

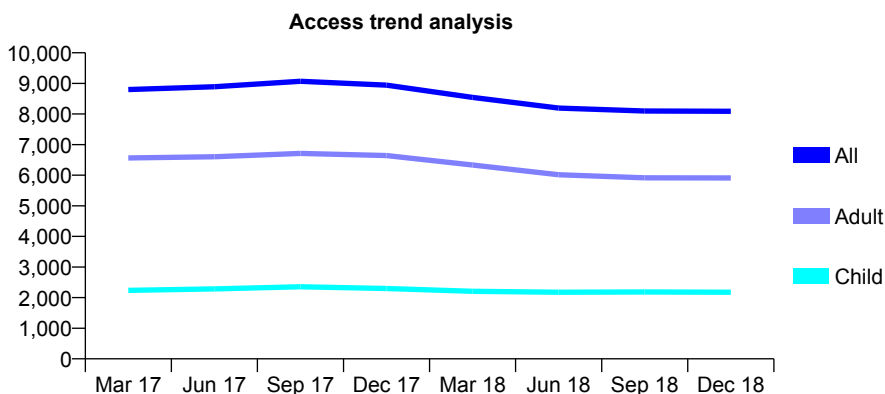
## Q60 - Vital Signs At a Glance Contract Report for 131407/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 14/01/2010               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,500      |
| Carry forward general activity (UDA)        | -164        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £545,374.86 |

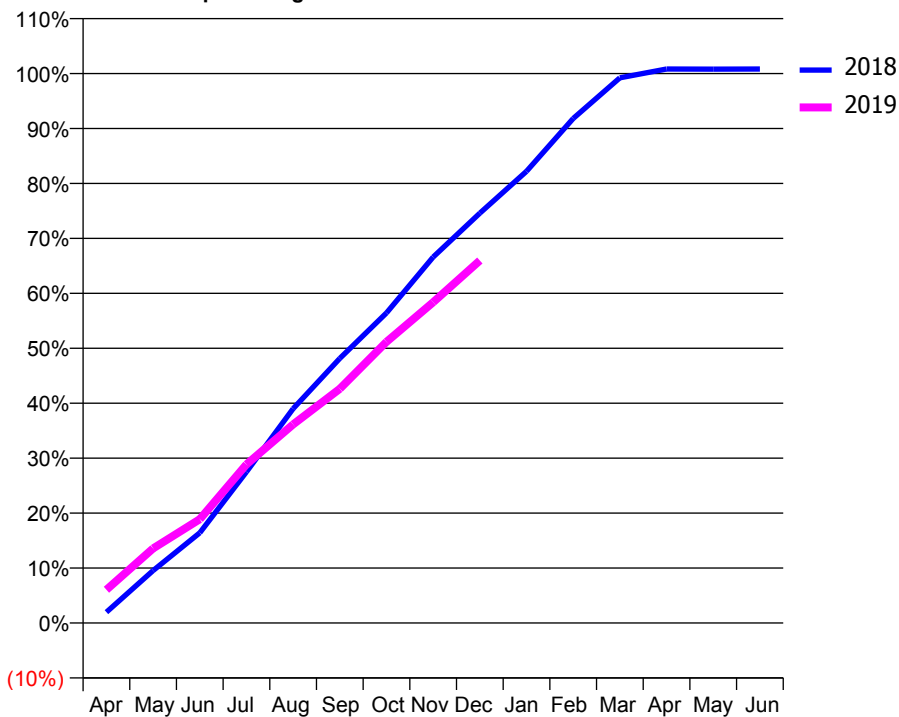
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 8,942         |                               |
| Quarter ending March 2018           | 8,541         | ↓                             |
| Quarter ending June 2018            | 8,193         | ↓                             |
| Quarter ending September 2018       | 8,100         | ↓                             |
| Quarter ending December 2018        | 8,089         | →                             |
| <b>Variance since December 2017</b> | <b>(9.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 398                               | 1,303  |
| May       | 1,910                             | 2,918  |
| June      | 3,285                             | 4,063  |
| July      | 5,500                             | 6,209  |
| August    | 7,801                             | 7,773  |
| September | 9,632                             | 9,164  |
| October   | 11,288                            | 10,999 |
| November  | 13,319                            | 12,550 |
| December  | 14,916                            | 14,183 |
| January   | 16,441                            |        |
| February  | 18,362                            |        |
| March     | 19,845                            |        |
| April     | 20,165                            |        |
| May       | 20,160                            |        |
| June      | 20,164                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 116      | 2,060       | 5.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 649      | 5,355       | 12.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,275    | 2,060       | 61.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,012    | 5,355       | 56.2%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 604      | 7,230       | 8.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 7,230       | 0.7%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 7,230       | 0.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

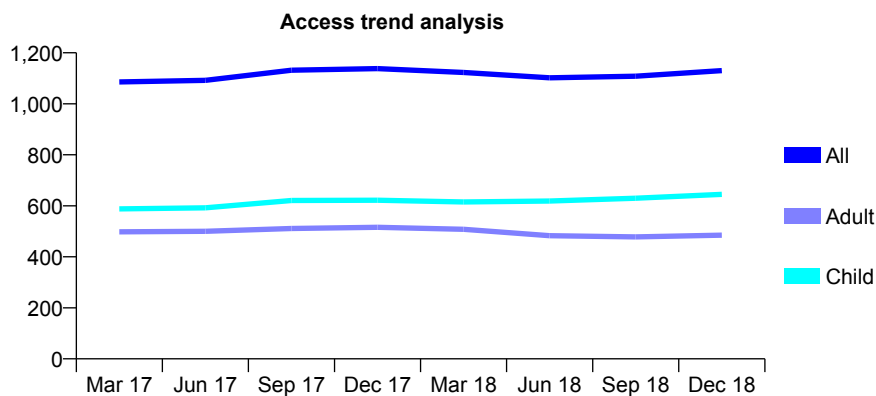
## Q60 - Vital Signs At a Glance Contract Report for 131512/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Bridge Dental Practice Ltd |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/08/2009                 |
| Contract end date    |                            |

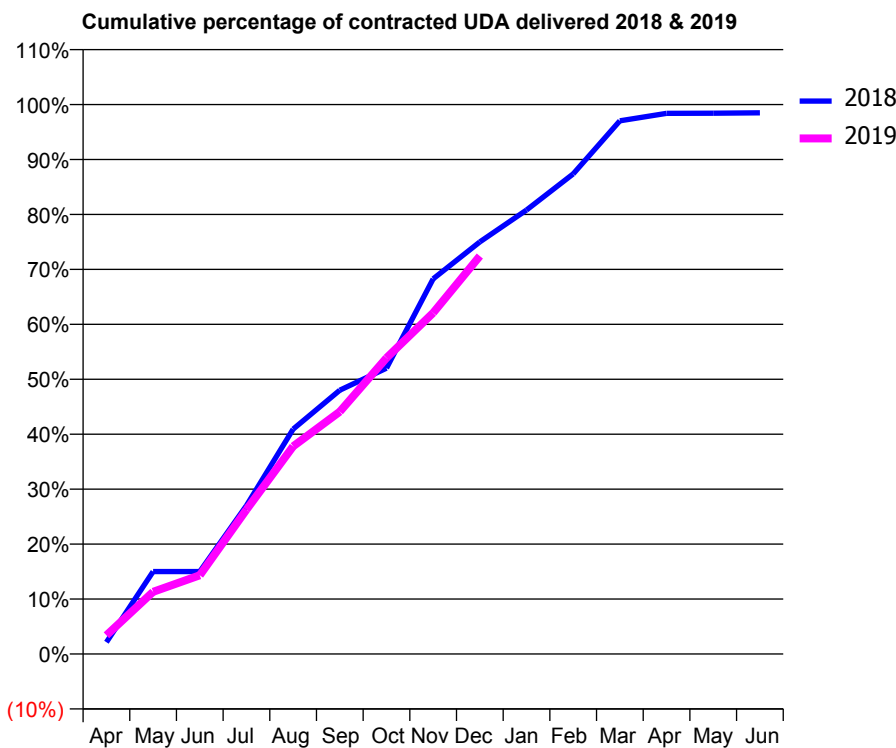
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,882      |
| Carry forward general activity (UDA)        | 43         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £66,784.14 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,138         |                               |
| Quarter ending March 2018           | 1,123         | ↓                             |
| Quarter ending June 2018            | 1,102         | ↓                             |
| Quarter ending September 2018       | 1,108         | →                             |
| Quarter ending December 2018        | 1,130         | →                             |
| <b>Variance since December 2017</b> | <b>(0.7%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 62                                | 99    |
| May       | 433                               | 326   |
| June      | 433                               | 413   |
| July      | 779                               | 757   |
| August    | 1,180                             | 1,089 |
| September | 1,384                             | 1,271 |
| October   | 1,499                             | 1,553 |
| November  | 1,968                             | 1,790 |
| December  | 2,161                             | 2,087 |
| January   | 2,329                             |       |
| February  | 2,518                             |       |
| March     | 2,796                             |       |
| April     | 2,836                             |       |
| May       | 2,837                             |       |
| June      | 2,839                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 793         | 8.8%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 96       | 501         | 19.2%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 492      | 793         | 62.0%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 278      | 501         | 55.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 77       | 1,265       | 6.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,265       | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,265       | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

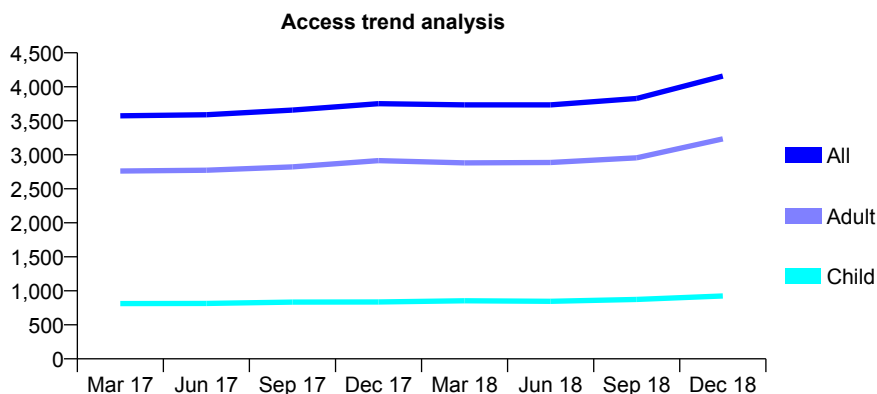
## Q60 - Vital Signs At a Glance Contract Report for 133272/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Pall Mall Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/07/2008               |
| Contract end date    |                          |

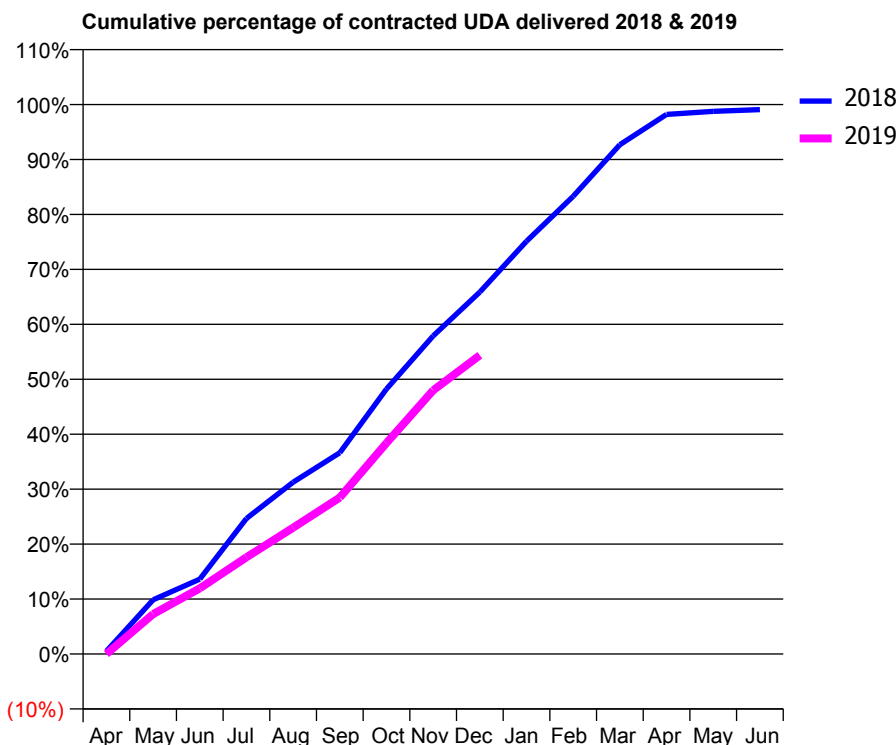
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,793      |
| Carry forward general activity (UDA)        | 120         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £537,243.64 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 3,751        |                               |
| Quarter ending March 2018           | 3,734        | →                             |
| Quarter ending June 2018            | 3,734        | →                             |
| Quarter ending September 2018       | 3,829        | ↑                             |
| Quarter ending December 2018        | 4,158        | ↑                             |
| <b>Variance since December 2017</b> | <b>10.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 68                                | 4      |
| May       | 1,261                             | 1,436  |
| June      | 1,742                             | 2,367  |
| July      | 3,157                             | 3,485  |
| August    | 3,999                             | 4,549  |
| September | 4,686                             | 5,635  |
| October   | 6,172                             | 7,603  |
| November  | 7,405                             | 9,498  |
| December  | 8,428                             | 10,763 |
| January   | 9,610                             |        |
| February  | 10,656                            |        |
| March     | 11,859                            |        |
| April     | 12,563                            |        |
| May       | 12,635                            |        |
| June      | 12,673                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 95       | 1,154       | 8.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 570      | 3,642       | 15.7%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 624      | 1,154       | 54.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,850    | 3,642       | 50.8%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 593      | 4,495       | 13.2%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 4,495       | 0.5%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 68       | 4,495       | 1.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

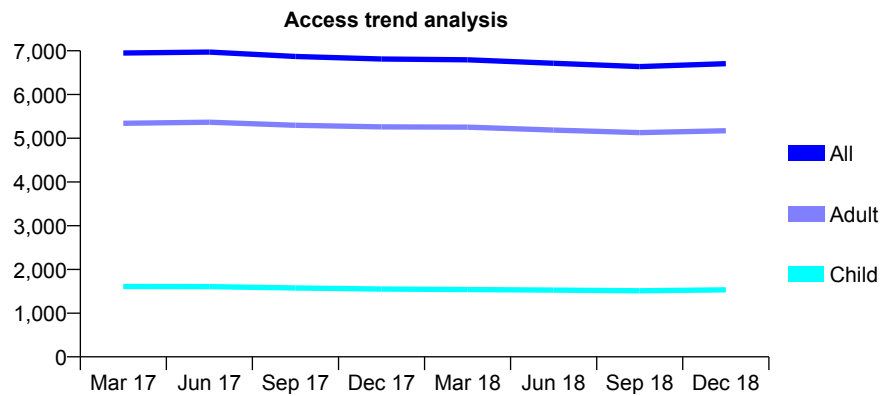
## Q60 - Vital Signs At a Glance Contract Report for 133574/0001 - December 2018

|                      |   |
|----------------------|---|
| Name or company name | The Dividy Road Dental Practice Partnersh |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 22/12/2011                                |
| Contract end date    |   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,205      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £509,500.57 |

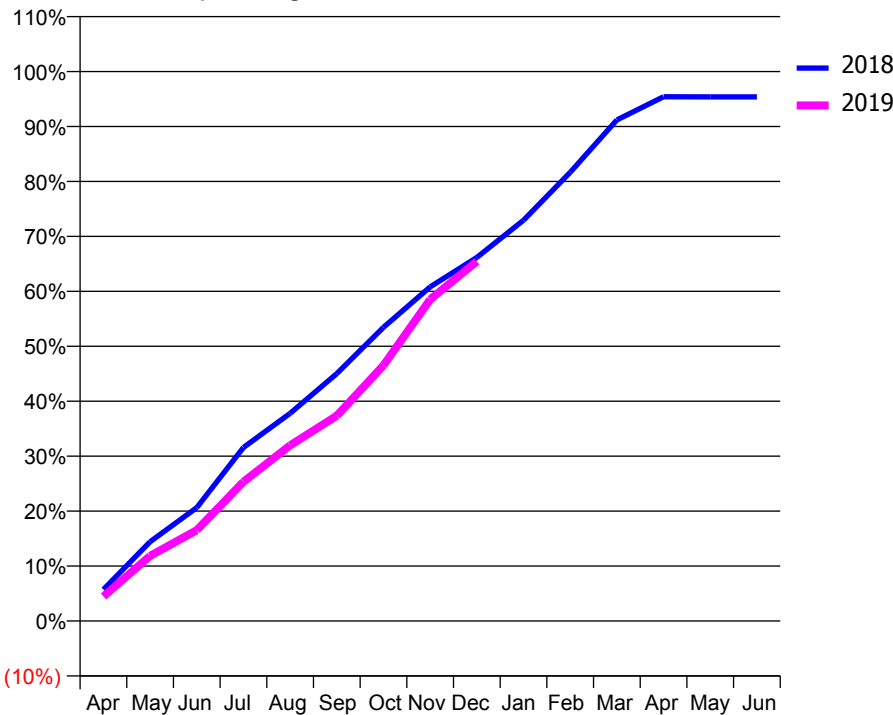
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,812         |                               |
| Quarter ending March 2018           | 6,793         | →                             |
| Quarter ending June 2018            | 6,716         | ↓                             |
| Quarter ending September 2018       | 6,640         | ↓                             |
| Quarter ending December 2018        | 6,705         | →                             |
| <b>Variance since December 2017</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,161                             | 905    |
| May       | 2,917                             | 2,396  |
| June      | 4,170                             | 3,341  |
| July      | 6,381                             | 5,120  |
| August    | 7,639                             | 6,459  |
| September | 9,100                             | 7,547  |
| October   | 10,799                            | 9,402  |
| November  | 12,284                            | 11,822 |
| December  | 13,367                            | 13,225 |
| January   | 14,735                            |        |
| February  | 16,498                            |        |
| March     | 18,421                            |        |
| April     | 19,276                            |        |
| May       | 19,273                            |        |
| June      | 19,273                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 84       | 1,408       | 6.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 530      | 4,833       | 11.0%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 734      | 1,408       | 52.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,370    | 4,833       | 49.0%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 353      | 5,926       | 6.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 5,926       | 0.5%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 99       | 5,926       | 1.7%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



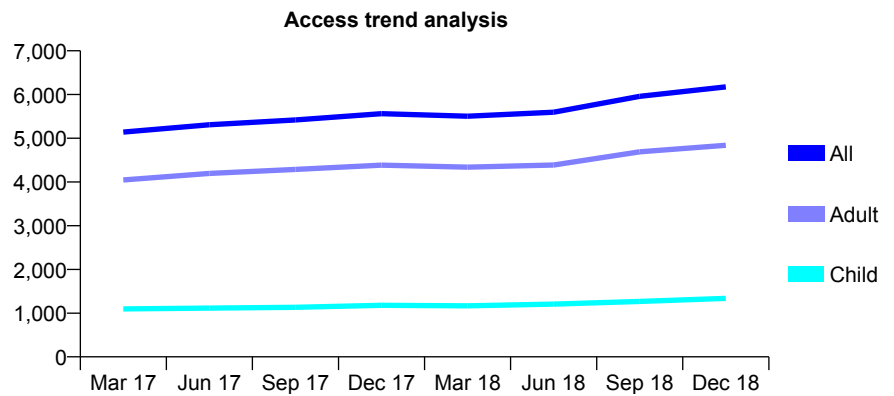
## Q60 - Vital Signs At a Glance Contract Report for 136220/0001 - December 2018

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Abbey House Dental Practice Limited |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/06/2009                          |
| Contract end date    |                                     |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,854      |
| Carry forward general activity (UDA)        | -257        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £412,773.52 |

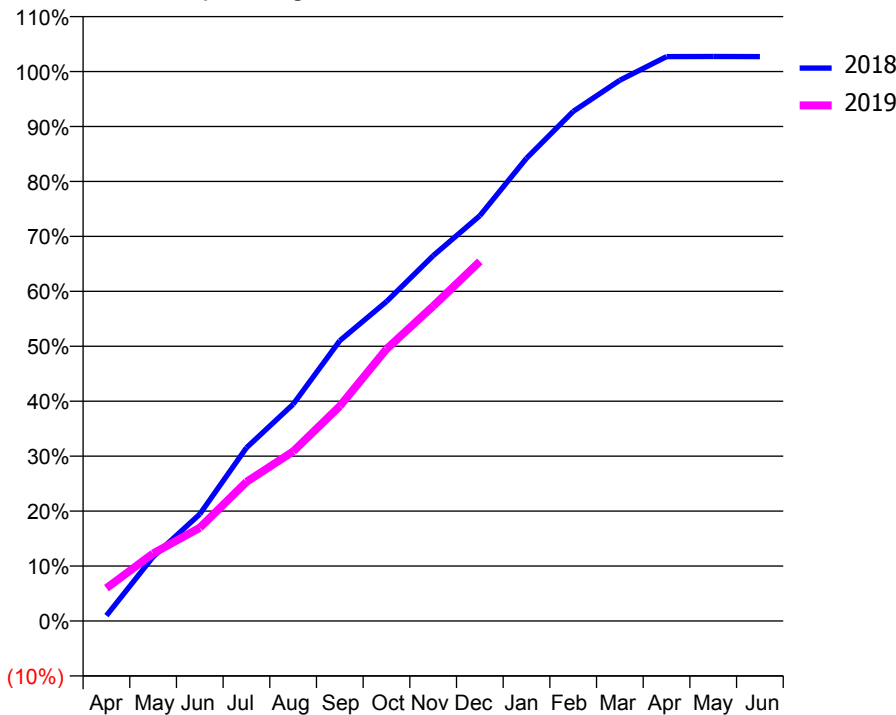
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 5,562        |                               |
| Quarter ending March 2018           | 5,505        | ↓                             |
| Quarter ending June 2018            | 5,594        | →                             |
| Quarter ending September 2018       | 5,958        | ↑                             |
| Quarter ending December 2018        | 6,176        | ↑                             |
| <b>Variance since December 2017</b> | <b>11.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 125                               | 1,008  |
| May       | 1,502                             | 2,071  |
| June      | 2,500                             | 2,859  |
| July      | 4,055                             | 4,270  |
| August    | 5,070                             | 5,202  |
| September | 6,558                             | 6,590  |
| October   | 7,471                             | 8,343  |
| November  | 8,545                             | 9,660  |
| December  | 9,480                             | 11,027 |
| January   | 10,824                            |        |
| February  | 11,921                            |        |
| March     | 12,652                            |        |
| April     | 13,202                            |        |
| May       | 13,205                            |        |
| June      | 13,202                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 92       | 1,442       | 6.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 467      | 4,470       | 10.4%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 794      | 1,442       | 55.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,835    | 4,470       | 41.1%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 383      | 5,607       | 6.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 5,607       | 0.6%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 5,607       | 0.3%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

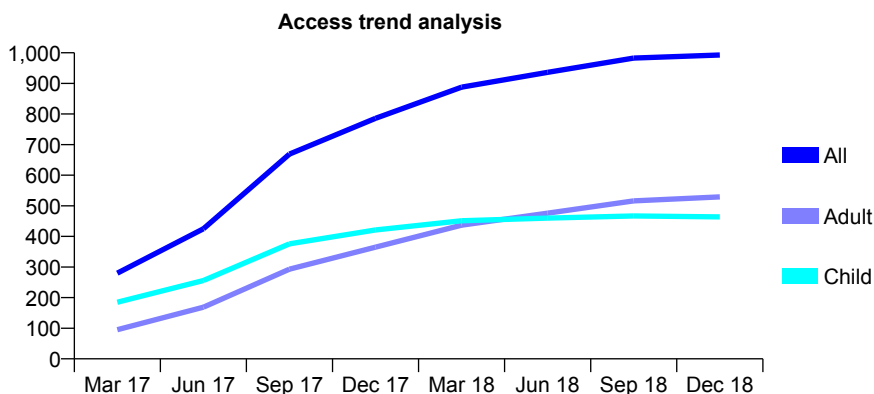
## Q60 - Vital Signs At a Glance Contract Report for 136298/0001 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | MTM Dentistry Ltd |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2010        |
| Contract end date    | 31/12/2018        |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,877      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £45,086.12 |

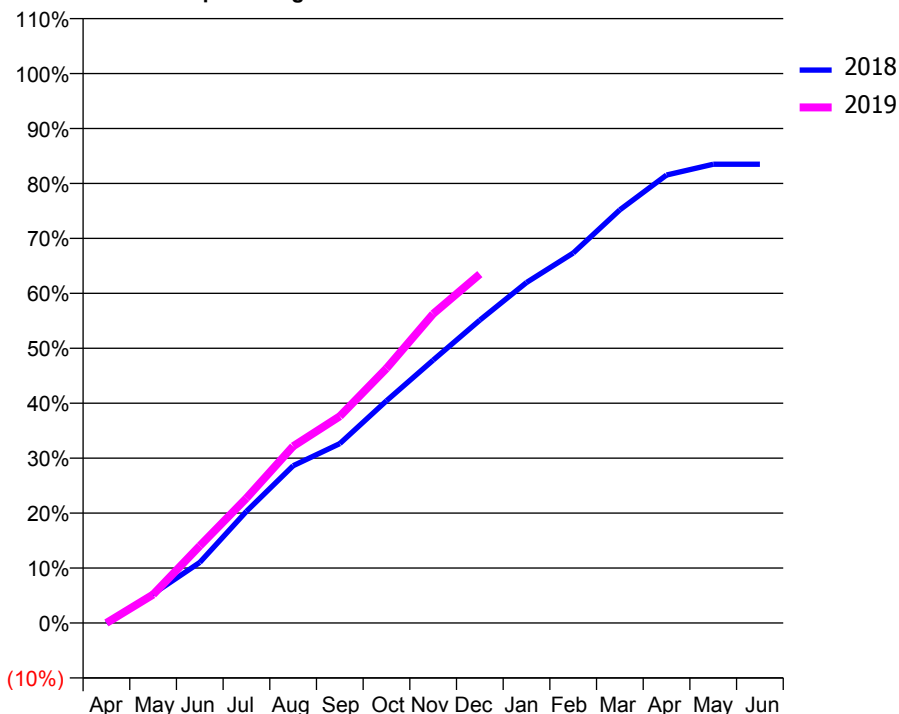
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 786          |                               |
| Quarter ending March 2018           | 888          | ↑                             |
| Quarter ending June 2018            | 936          | ↑                             |
| Quarter ending September 2018       | 983          | ↑                             |
| Quarter ending December 2018        | 993          | →                             |
| <b>Variance since December 2017</b> | <b>26.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 133                               | 97    |
| June      | 276                               | 264   |
| July      | 508                               | 426   |
| August    | 717                               | 604   |
| September | 817                               | 706   |
| October   | 1,012                             | 870   |
| November  | 1,197                             | 1,056 |
| December  | 1,380                             | 1,192 |
| January   | 1,551                             |       |
| February  | 1,685                             |       |
| March     | 1,882                             |       |
| April     | 2,040                             |       |
| May       | 2,090                             |       |
| June      | 2,090                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 477         | 1.9%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 27       | 460         | 5.9%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 294      | 477         | 61.6%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 261      | 460         | 56.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 28       | 802         | 3.5%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 802         | 0.1%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 802         | 0.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

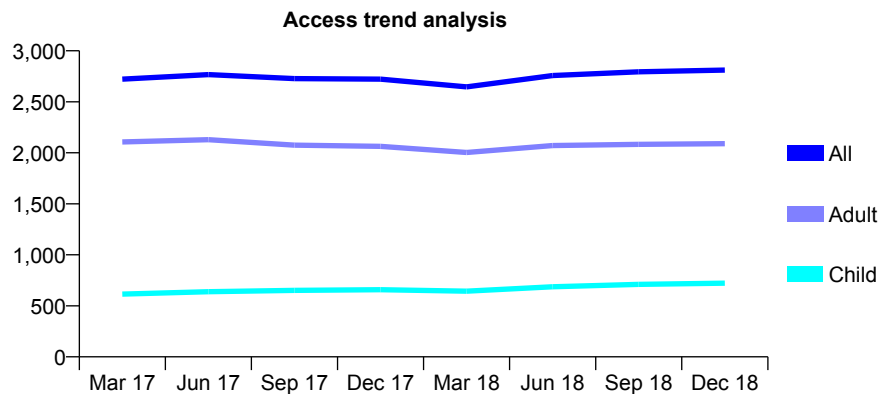
## Q60 - Vital Signs At a Glance Contract Report for 138584/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | SM Dental Care |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2014     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,567      |
| Carry forward general activity (UDA)        | 11          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £320,624.85 |

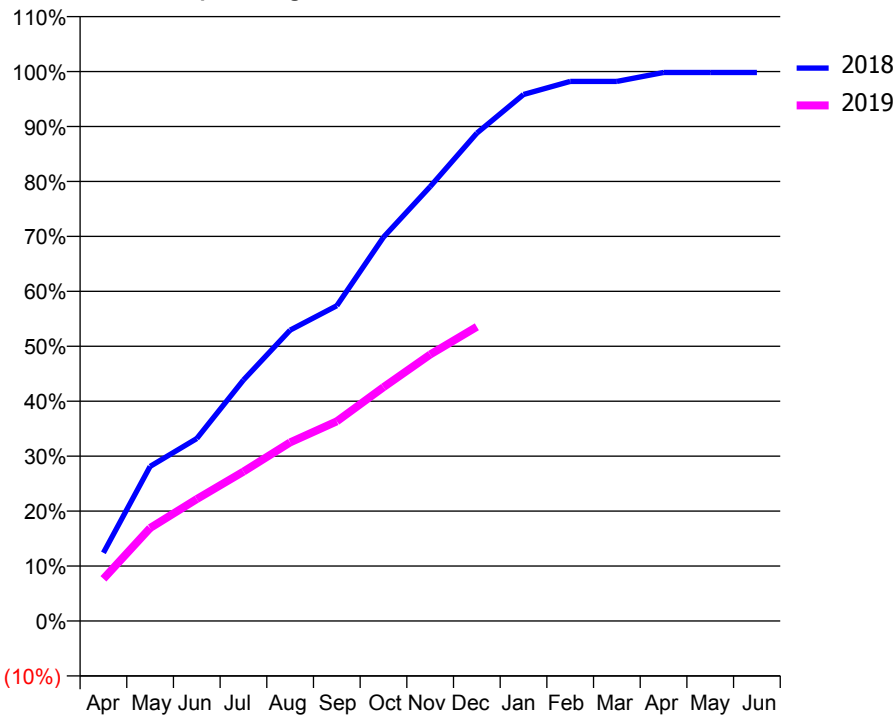
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,722       |                               |
| Quarter ending March 2018           | 2,647       | ↓                             |
| Quarter ending June 2018            | 2,758       | ↑                             |
| Quarter ending September 2018       | 2,794       | →                             |
| Quarter ending December 2018        | 2,811       | →                             |
| <b>Variance since December 2017</b> | <b>3.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 815                               | 1,040 |
| May       | 1,848                             | 2,297 |
| June      | 2,181                             | 3,010 |
| July      | 2,881                             | 3,690 |
| August    | 3,476                             | 4,411 |
| September | 3,767                             | 4,932 |
| October   | 4,588                             | 5,772 |
| November  | 5,190                             | 6,579 |
| December  | 5,830                             | 7,264 |
| January   | 6,292                             |       |
| February  | 6,448                             |       |
| March     | 6,448                             |       |
| April     | 6,556                             |       |
| May       | 6,556                             |       |
| June      | 6,556                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 1,078       | 4.7%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 312      | 2,766       | 11.3%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 711      | 1,078       | 66.0%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,639    | 2,766       | 59.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 130      | 3,419       | 3.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 3,419       | 0.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 97       | 3,419       | 2.8%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

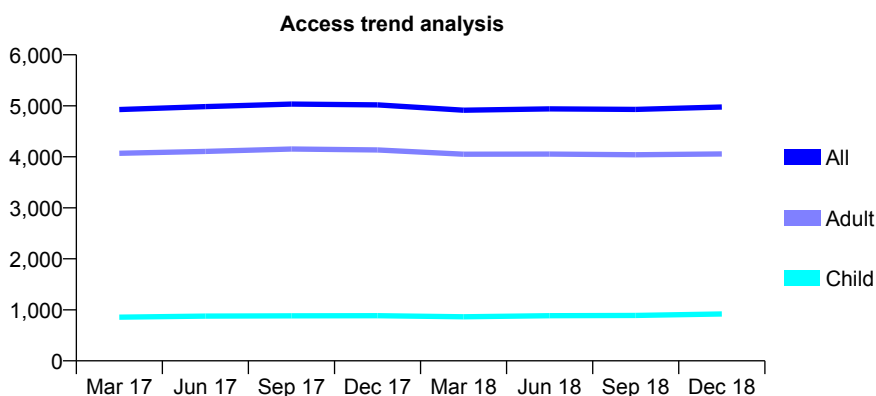
## Q60 - Vital Signs At a Glance Contract Report for 138584/0002 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | SM Dental Care |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2014     |
| Contract end date    |                |

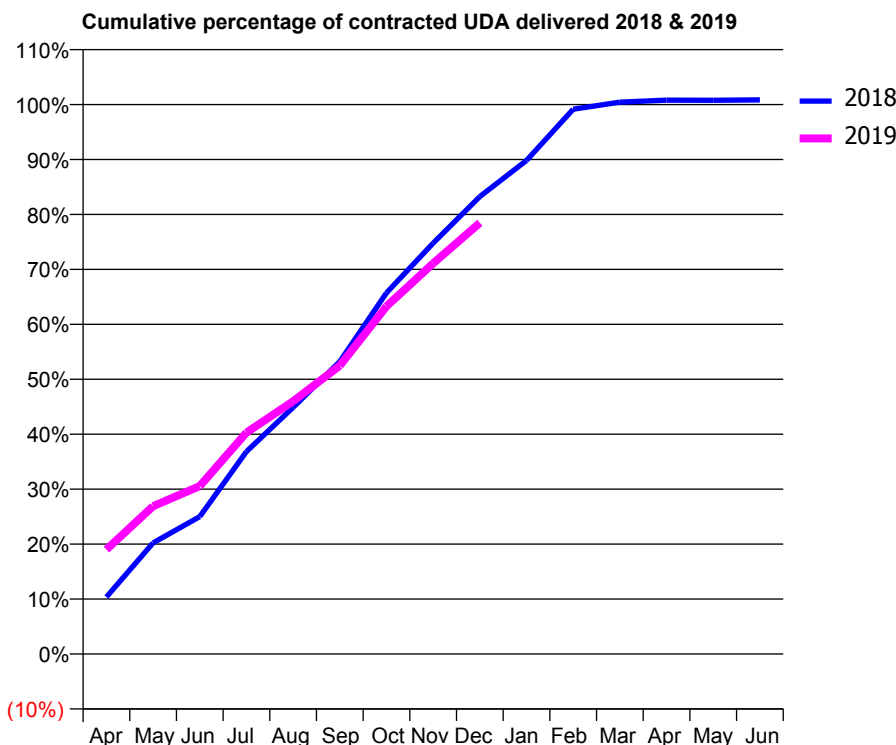
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,106      |
| Carry forward general activity (UDA)        | -137        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £310,120.88 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,019         |                               |
| Quarter ending March 2018           | 4,915         | ↓                             |
| Quarter ending June 2018            | 4,939         | →                             |
| Quarter ending September 2018       | 4,930         | →                             |
| Quarter ending December 2018        | 4,977         | →                             |
| <b>Variance since December 2017</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,672                             | 3,061  |
| May       | 3,258                             | 4,333  |
| June      | 4,029                             | 4,921  |
| July      | 5,934                             | 6,491  |
| August    | 7,230                             | 7,407  |
| September | 8,573                             | 8,452  |
| October   | 10,586                            | 10,190 |
| November  | 12,045                            | 11,450 |
| December  | 13,406                            | 12,637 |
| January   | 14,468                            |        |
| February  | 15,966                            |        |
| March     | 16,176                            |        |
| April     | 16,233                            |        |
| May       | 16,231                            |        |
| June      | 16,243                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 1,325       | 5.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 629      | 5,328       | 11.8%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 969      | 1,325       | 73.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,490    | 5,328       | 65.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 195      | 6,633       | 2.9%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 46       | 6,633       | 0.7%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 171      | 6,633       | 2.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

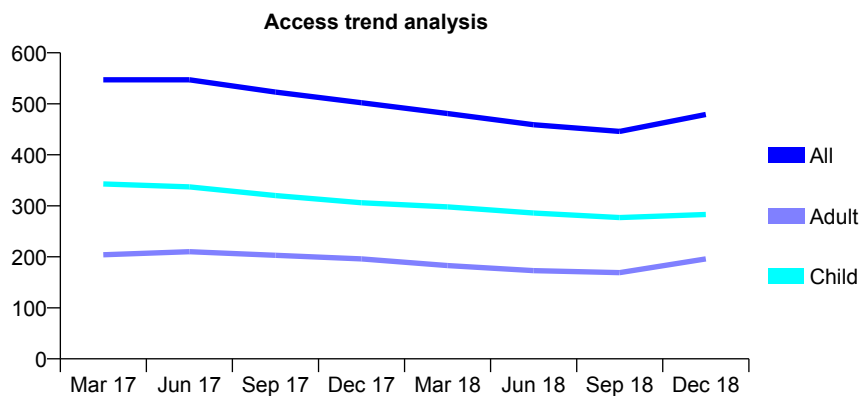
## Q60 - Vital Signs At a Glance Contract Report for 139769/0001 - December 2018

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Winchester House Dental Practice |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/01/2009                       |
| Contract end date    |                                  |

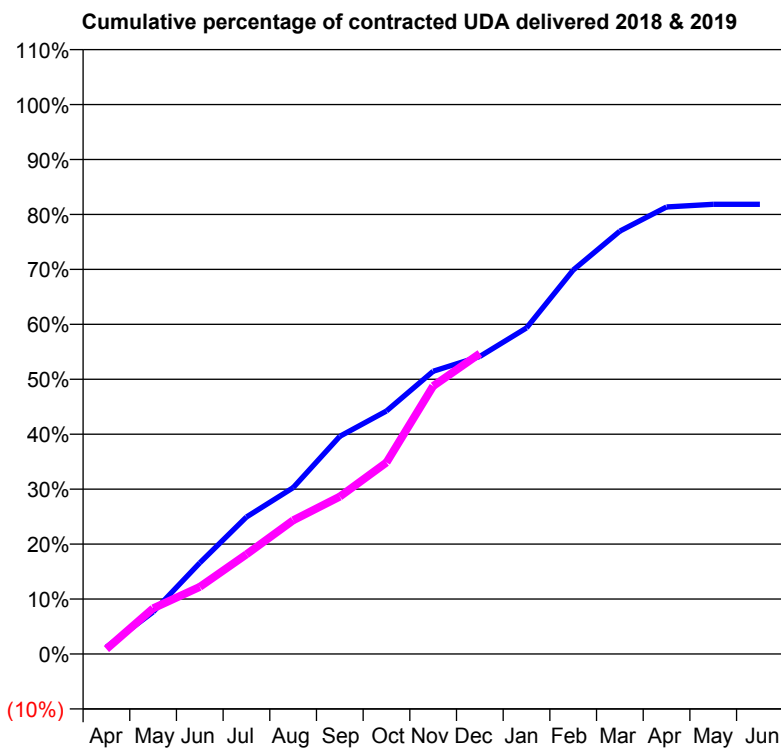
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,200      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,570.75 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 502           |                               |
| Quarter ending March 2018           | 481           | ↓                             |
| Quarter ending June 2018            | 459           | ↓                             |
| Quarter ending September 2018       | 446           | ↓                             |
| Quarter ending December 2018        | 479           | ↑                             |
| <b>Variance since December 2017</b> | <b>(4.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2018 | 2019 |
| April                             | 15   | 11   |
| May                               | 92   | 100  |
| June                              | 199  | 147  |
| July                              | 299  | 218  |
| August                            | 363  | 292  |
| September                         | 475  | 344  |
| October                           | 531  | 418  |
| November                          | 618  | 585  |
| December                          | 650  | 656  |
| January                           | 712  |      |
| February                          | 839  |      |
| March                             | 924  |      |
| April                             | 976  |      |
| May                               | 982  |      |
| June                              | 982  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 331         | 6.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 155         | 8.4%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 185      | 331         | 55.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 60       | 155         | 38.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 446         | 1.3%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 446         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 446         | 2.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

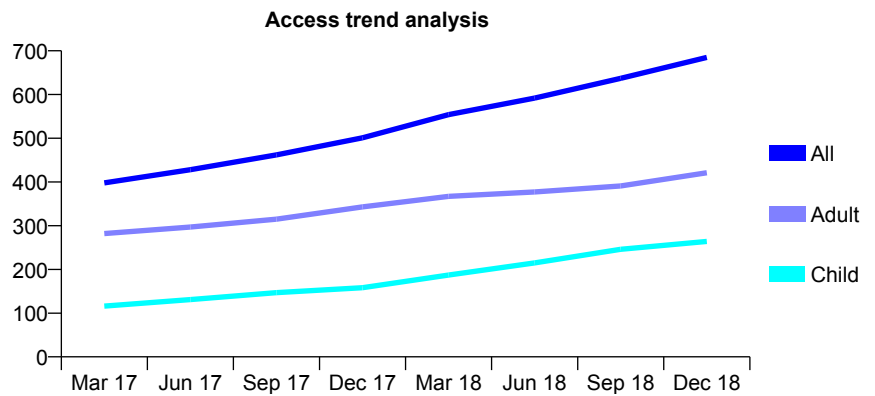
## Q60 - Vital Signs At a Glance Contract Report for 139858/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | SpaDental Whitchurch LLP |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/10/2015               |
| Contract end date    |                          |

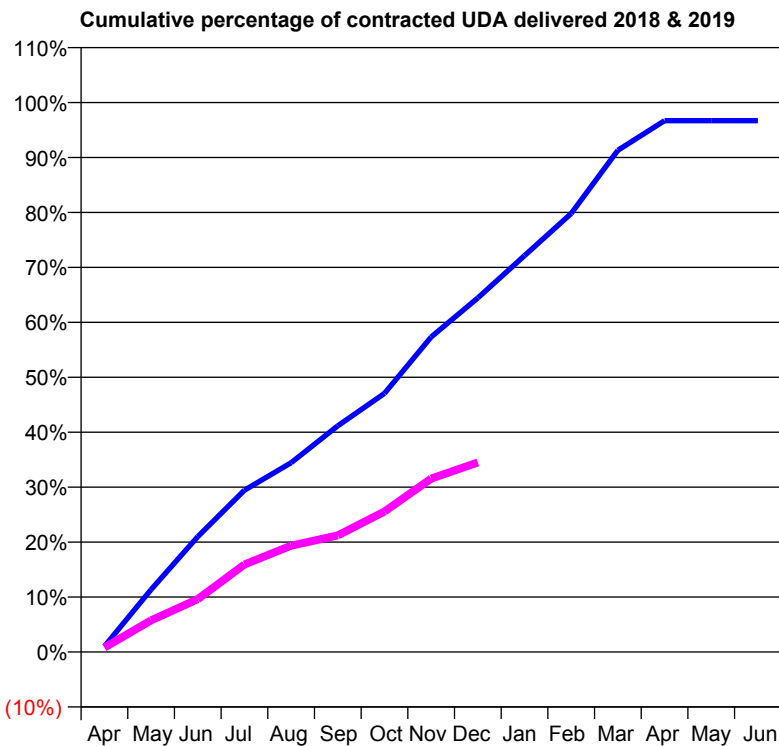
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 4,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £93,589.49 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 501          |                               |
| Quarter ending March 2018           | 554          | ↑                             |
| Quarter ending June 2018            | 592          | ↑                             |
| Quarter ending September 2018       | 637          | ↑                             |
| Quarter ending December 2018        | 685          | ↑                             |
| <b>Variance since December 2017</b> | <b>36.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 24                                | 33    |
| May       | 262                               | 230   |
| June      | 483                               | 385   |
| July      | 677                               | 638   |
| August    | 792                               | 774   |
| September | 947                               | 849   |
| October   | 1,082                             | 1,023 |
| November  | 1,319                             | 1,262 |
| December  | 1,482                             | 1,380 |
| January   | 1,659                             |       |
| February  | 1,836                             |       |
| March     | 2,100                             |       |
| April     | 2,224                             |       |
| May       | 2,224                             |       |
| June      | 2,224                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 253         | 4.3%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 81       | 466         | 17.4%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 111      | 253         | 43.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 264      | 466         | 56.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 61       | 671         | 9.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 671         | 1.2%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 671         | 1.2%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

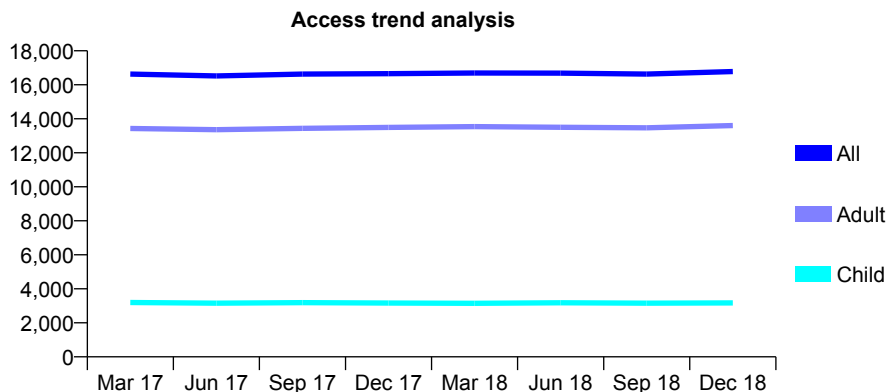
## Q60 - Vital Signs At a Glance Contract Report for 139920/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Shelton Dental Centre   |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2012              |
| Contract end date    |                         |

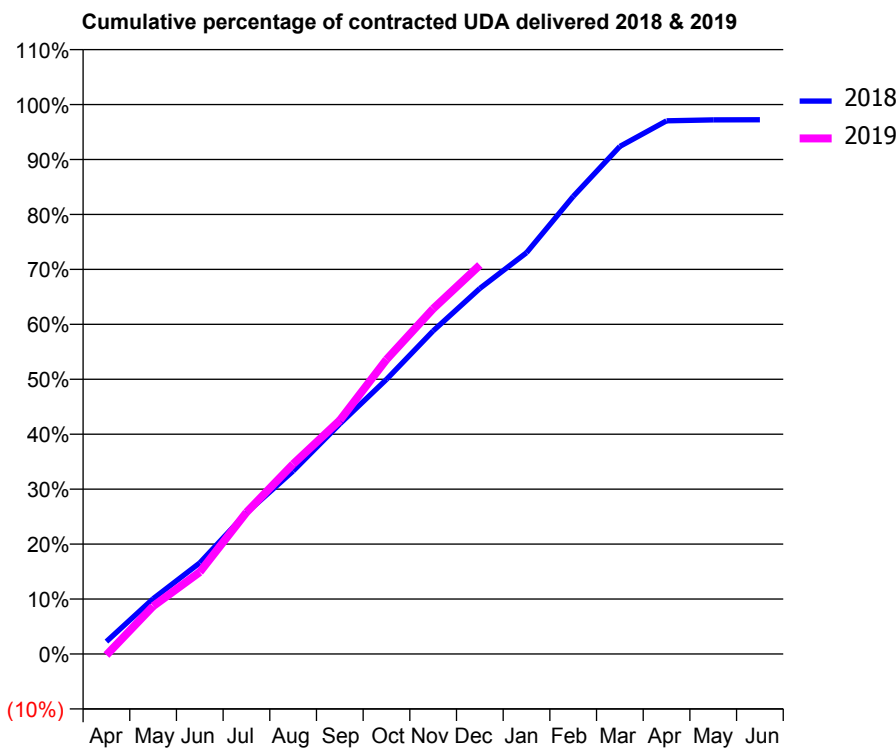
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 47,905        |
| Carry forward general activity (UDA)        | 1,330         |
| 18/19 Contracted orthodontic activity (UOA) | 937           |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,171,560.98 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 16,658      |                               |
| Quarter ending March 2018           | 16,692      | →                             |
| Quarter ending June 2018            | 16,683      | →                             |
| Quarter ending September 2018       | 16,631      | →                             |
| Quarter ending December 2018        | 16,777      | →                             |
| <b>Variance since December 2017</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,091                             | -97    |
| May       | 4,816                             | 4,165  |
| June      | 7,942                             | 7,146  |
| July      | 12,302                            | 12,354 |
| August    | 15,951                            | 16,559 |
| September | 20,054                            | 20,368 |
| October   | 23,942                            | 25,674 |
| November  | 28,176                            | 30,106 |
| December  | 31,867                            | 33,909 |
| January   | 34,991                            |        |
| February  | 39,886                            |        |
| March     | 44,249                            |        |
| April     | 46,486                            |        |
| May       | 46,560                            |        |
| June      | 46,575                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 349      | 3,940       | 8.9%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,920    | 16,648      | 11.5%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,473    | 3,940       | 62.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 11,126   | 16,648      | 66.8%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,057    | 19,323      | 5.5%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 115      | 19,323      | 0.6%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 326      | 19,323      | 1.7%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

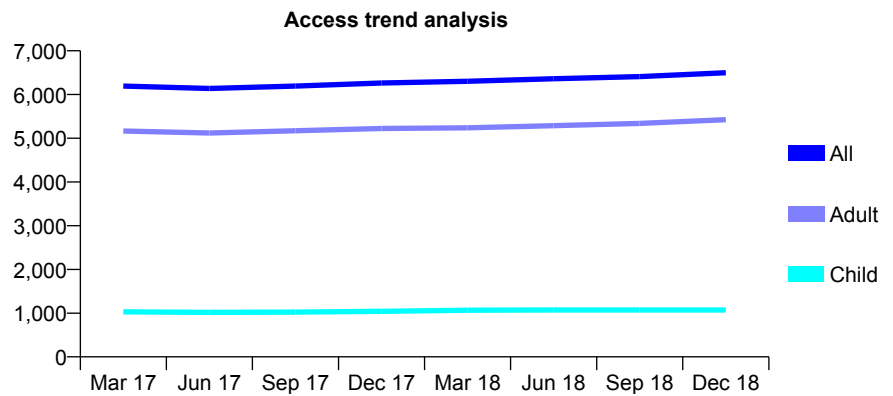
## Q60 - Vital Signs At a Glance Contract Report for 140015/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Shropshire Dental Limited |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General and Orthodontic   |
| Contract start date  | 01/10/2014                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,278      |
| Carry forward general activity (UDA)        | -44         |
| 18/19 Contracted orthodontic activity (UOA) | 981         |
| Carry forward orthodontic activity (UOA)    | 6           |
| Baseline contract value                     | £473,403.08 |

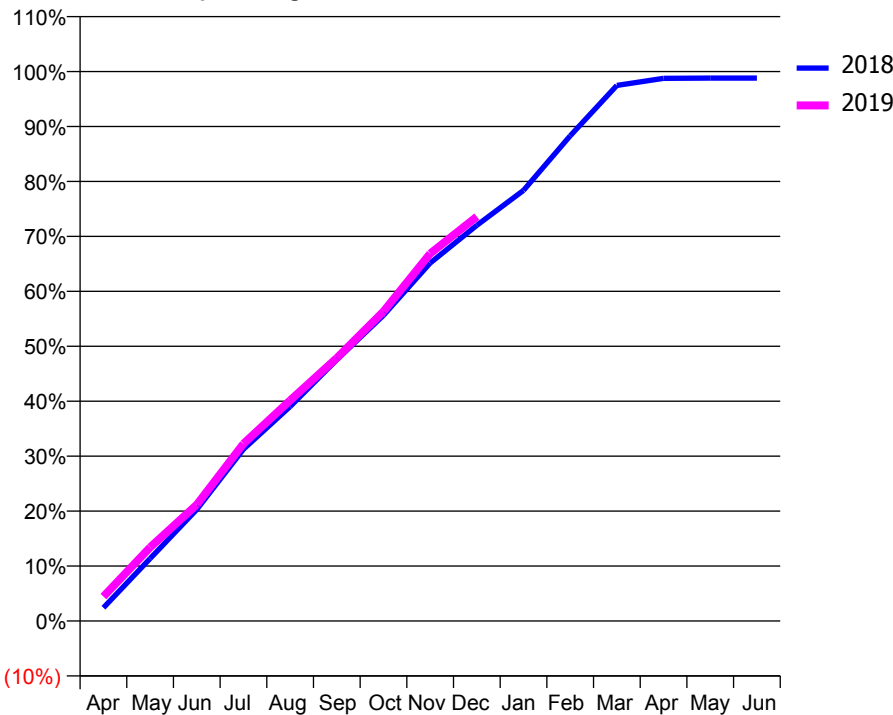
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,263       |                               |
| Quarter ending March 2018           | 6,304       | →                             |
| Quarter ending June 2018            | 6,360       | →                             |
| Quarter ending September 2018       | 6,410       | →                             |
| Quarter ending December 2018        | 6,498       | →                             |
| <b>Variance since December 2017</b> | <b>3.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 369                               | 724    |
| May       | 1,737                             | 2,183  |
| June      | 3,101                             | 3,445  |
| July      | 4,776                             | 5,250  |
| August    | 5,963                             | 6,536  |
| September | 7,266                             | 7,793  |
| October   | 8,500                             | 9,170  |
| November  | 9,953                             | 10,886 |
| December  | 11,002                            | 11,981 |
| January   | 11,974                            |        |
| February  | 13,490                            |        |
| March     | 14,892                            |        |
| April     | 15,087                            |        |
| May       | 15,093                            |        |
| June      | 15,093                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 105      | 1,250       | 8.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 352      | 5,446       | 6.5%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 752      | 1,250       | 60.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,176    | 5,446       | 58.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 198      | 6,430       | 3.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 6,430       | 0.2%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 6,430       | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



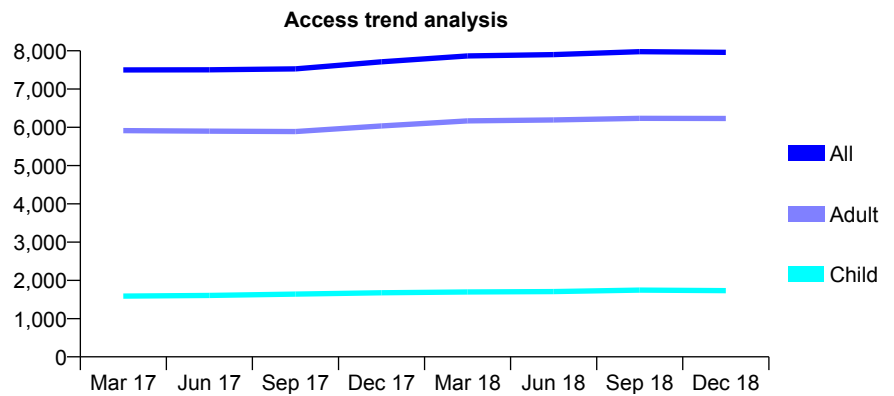
## Q60 - Vital Signs At a Glance Contract Report for 140015/0002 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Shropshire Dental Limited |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/10/2014                |
| Contract end date    |                           |

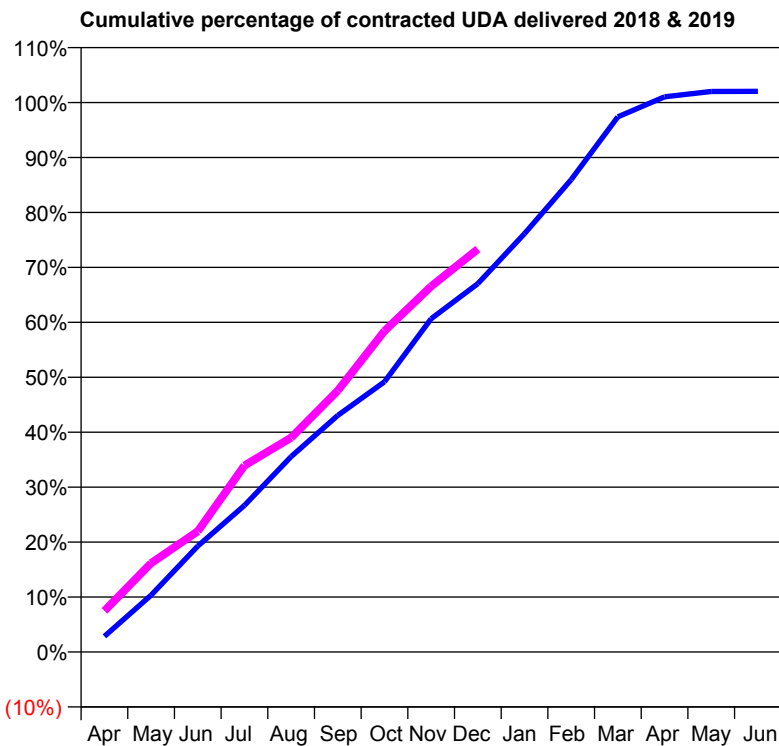
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,421      |
| Carry forward general activity (UDA)        | -368        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £576,163.91 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,712       |                               |
| Quarter ending March 2018           | 7,865       | →                             |
| Quarter ending June 2018            | 7,900       | →                             |
| Quarter ending September 2018       | 7,978       | →                             |
| Quarter ending December 2018        | 7,960       | →                             |
| <b>Variance since December 2017</b> | <b>3.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 523                               | 1,379  |
| May       | 1,905                             | 2,980  |
| June      | 3,549                             | 4,046  |
| July      | 4,917                             | 6,254  |
| August    | 6,550                             | 7,188  |
| September | 7,932                             | 8,762  |
| October   | 9,058                             | 10,761 |
| November  | 11,172                            | 12,259 |
| December  | 12,348                            | 13,506 |
| January   | 14,023                            |        |
| February  | 15,837                            |        |
| March     | 17,941                            |        |
| April     | 18,613                            |        |
| May       | 18,791                            |        |
| June      | 18,796                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 1,908       | 2.7%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 392      | 6,777       | 5.8%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,197    | 1,908       | 62.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,511    | 6,777       | 66.6%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 239      | 8,116       | 2.9%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 8,116       | 0.1%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 8,116       | 0.3%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

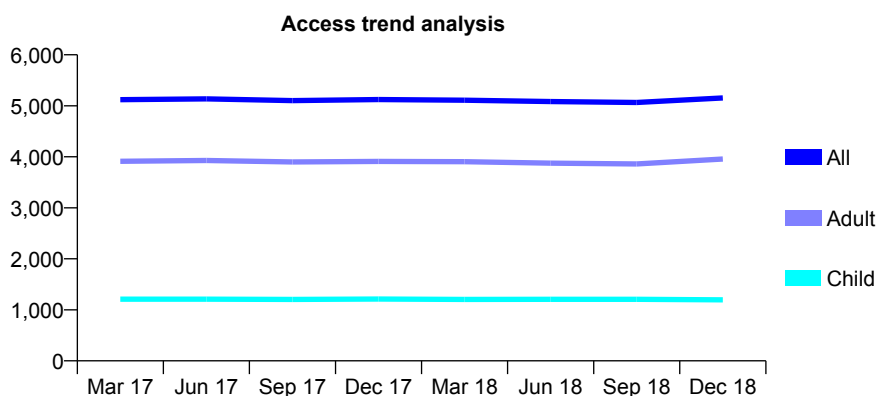
## Q60 - Vital Signs At a Glance Contract Report for 140392/0001 - December 2018

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Regency House Dental Practice Ltd |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General and Orthodontic           |
| Contract start date  | 01/04/2008                        |
| Contract end date    |                                   |

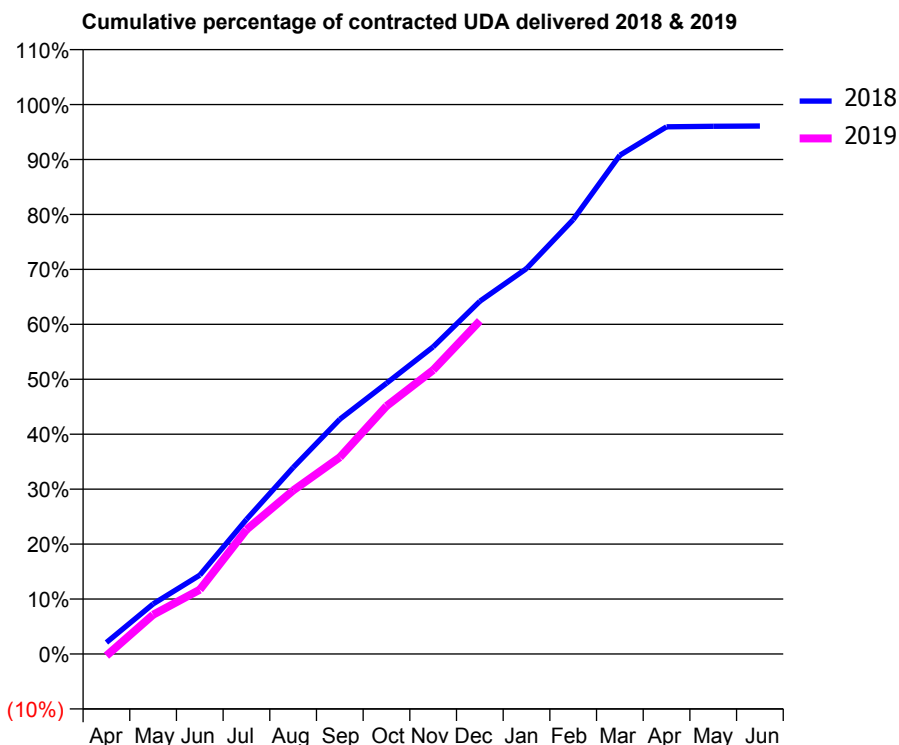
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,694      |
| Carry forward general activity (UDA)        | 577         |
| 18/19 Contracted orthodontic activity (UOA) | 1,001       |
| Carry forward orthodontic activity (UOA)    | 4           |
| Baseline contract value                     | £514,386.03 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,122       |                               |
| Quarter ending March 2018           | 5,109       | →                             |
| Quarter ending June 2018            | 5,083       | →                             |
| Quarter ending September 2018       | 5,065       | →                             |
| Quarter ending December 2018        | 5,154       | →                             |
| <b>Variance since December 2017</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 308                               | -55    |
| May       | 1,337                             | 1,194  |
| June      | 2,108                             | 1,954  |
| July      | 3,600                             | 3,778  |
| August    | 4,986                             | 4,968  |
| September | 6,276                             | 5,978  |
| October   | 7,241                             | 7,533  |
| November  | 8,212                             | 8,629  |
| December  | 9,434                             | 10,120 |
| January   | 10,306                            |        |
| February  | 11,616                            |        |
| March     | 13,339                            |        |
| April     | 14,097                            |        |
| May       | 14,111                            |        |
| June      | 14,117                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 214      | 1,668       | 12.8%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 720      | 4,434       | 16.2%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,014    | 1,668       | 60.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,138    | 4,434       | 48.2%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 501      | 5,674       | 8.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 90       | 5,674       | 1.6%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 61       | 5,674       | 1.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

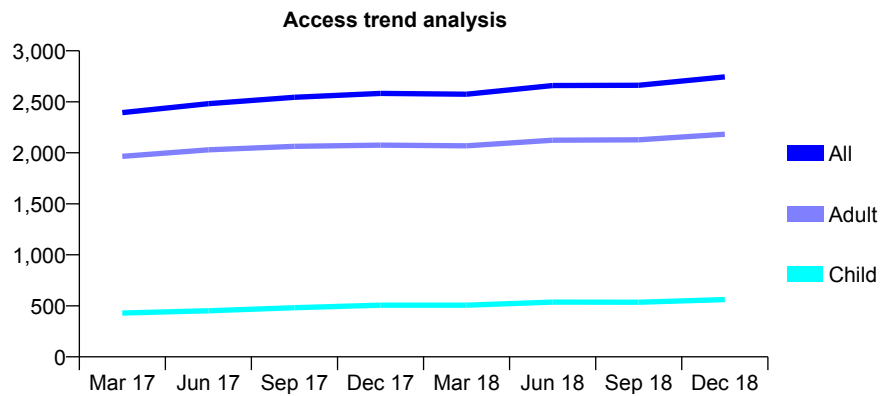
## Q60 - Vital Signs At a Glance Contract Report for 140953/0001 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Bayston Hill Dental Practice |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/07/2013                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,900       |
| Carry forward general activity (UDA)        | 93          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £229,037.13 |

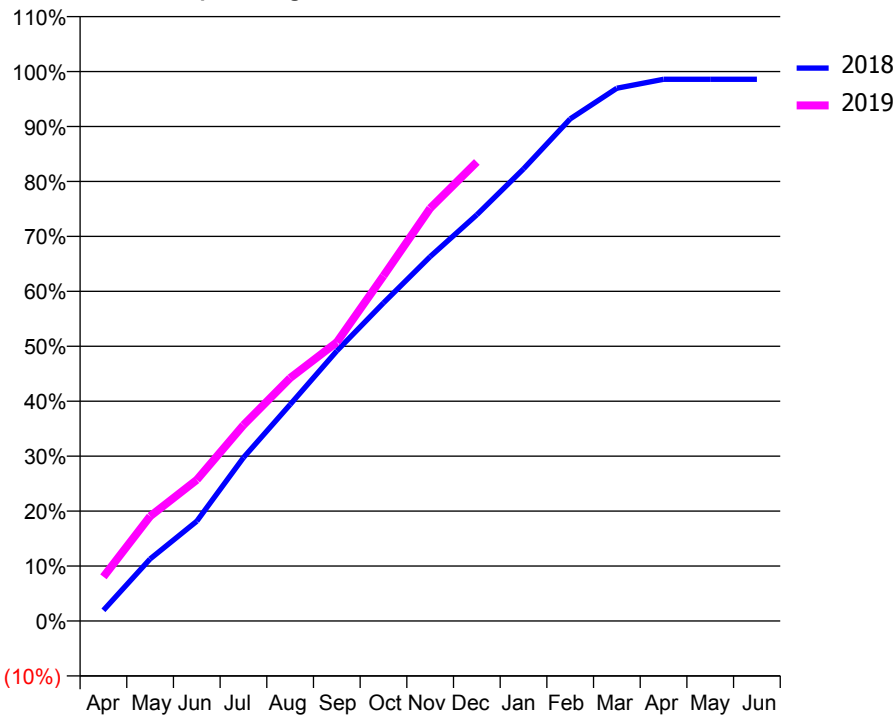
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,582       |                               |
| Quarter ending March 2018           | 2,575       | →                             |
| Quarter ending June 2018            | 2,660       | ↑                             |
| Quarter ending September 2018       | 2,662       | →                             |
| Quarter ending December 2018        | 2,744       | ↑                             |
| <b>Variance since December 2017</b> | <b>6.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 128                               | 555   |
| May       | 740                               | 1,316 |
| June      | 1,190                             | 1,773 |
| July      | 1,948                             | 2,460 |
| August    | 2,581                             | 3,052 |
| September | 3,220                             | 3,500 |
| October   | 3,791                             | 4,334 |
| November  | 4,343                             | 5,183 |
| December  | 4,842                             | 5,765 |
| January   | 5,389                             |       |
| February  | 5,986                             |       |
| March     | 6,351                             |       |
| April     | 6,458                             |       |
| May       | 6,457                             |       |
| June      | 6,457                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 724         | 7.7%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 245      | 2,552       | 9.6%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 461      | 724         | 63.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,585    | 2,552       | 62.1%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 93       | 3,213       | 2.9%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 3,213       | 0.8%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 3,213       | 0.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

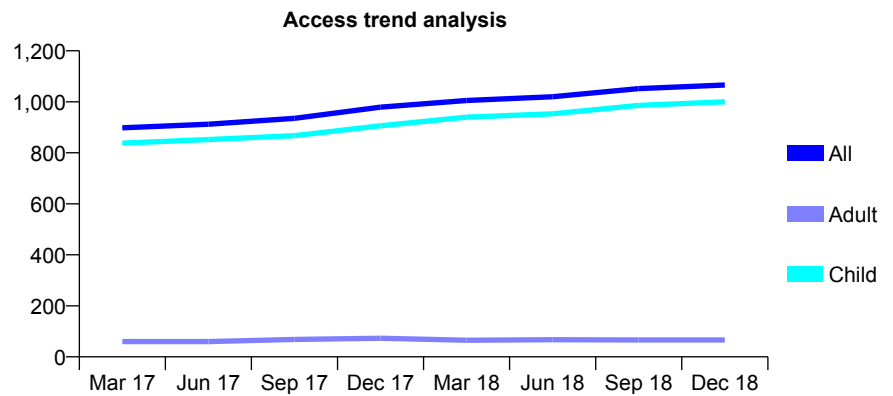
## Q60 - Vital Signs At a Glance Contract Report for 141585/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Shifnal Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/06/2008              |
| Contract end date    |                         |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,010      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £42,919.54 |

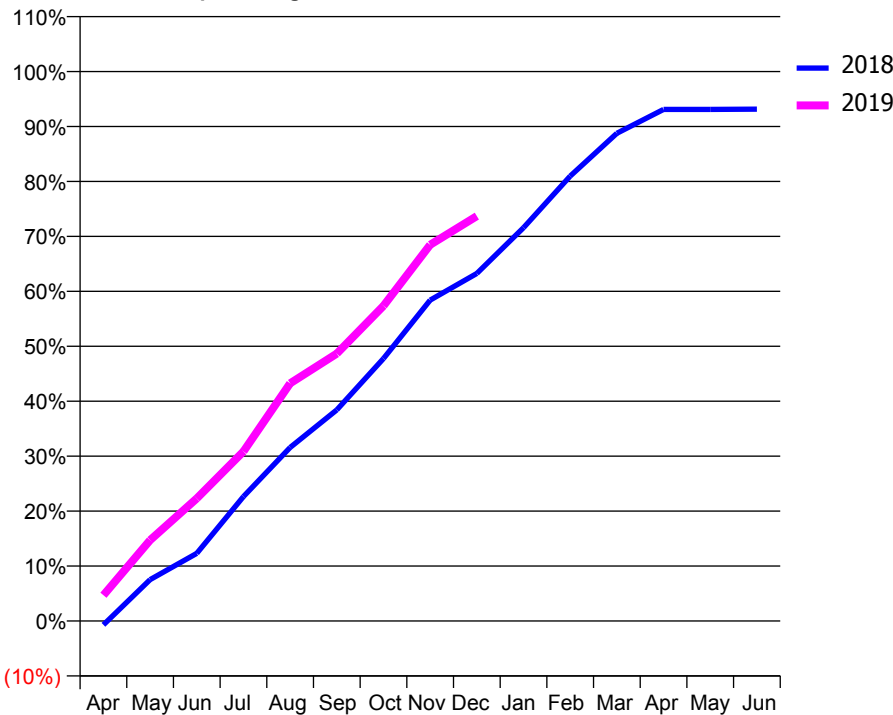
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 979         |                               |
| Quarter ending March 2018           | 1,005       | ↑                             |
| Quarter ending June 2018            | 1,020       | →                             |
| Quarter ending September 2018       | 1,052       | ↑                             |
| Quarter ending December 2018        | 1,066       | →                             |
| <b>Variance since December 2017</b> | <b>8.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -15                               | 95    |
| May       | 151                               | 296   |
| June      | 248                               | 449   |
| July      | 455                               | 620   |
| August    | 635                               | 870   |
| September | 772                               | 978   |
| October   | 960                               | 1,153 |
| November  | 1,174                             | 1,376 |
| December  | 1,271                             | 1,481 |
| January   | 1,439                             |       |
| February  | 1,627                             |       |
| March     | 1,784                             |       |
| April     | 1,871                             |       |
| May       | 1,871                             |       |
| June      | 1,872                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,232       | 8.3%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 821      | 1,232       | 66.6%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 46       | 1,171       | 3.9%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,171       | 0.4%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,171       | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

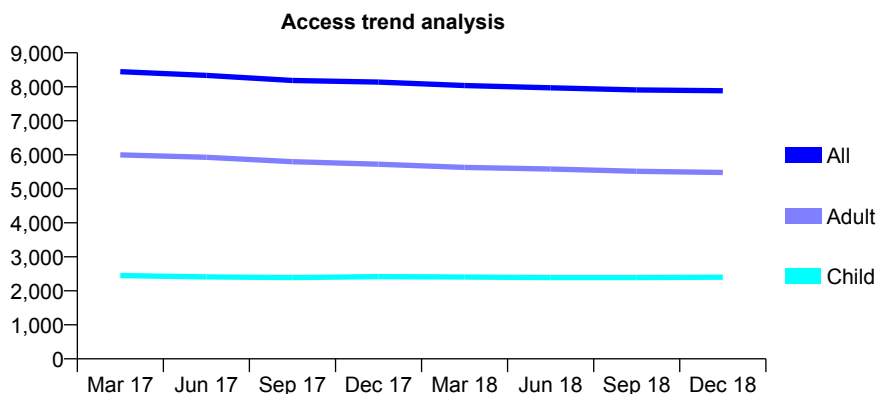
## Q60 - Vital Signs At a Glance Contract Report for 142425/0001 - December 2018

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Waterloo Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2013               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,316      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £714,684.41 |

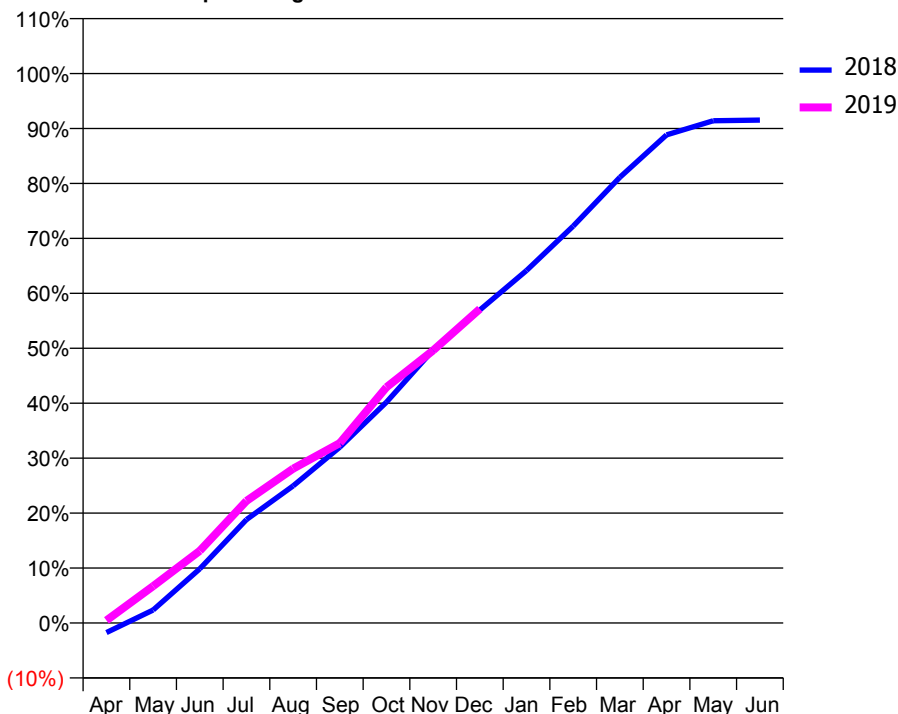
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 8,140         |                               |
| Quarter ending March 2018           | 8,038         | ↓                             |
| Quarter ending June 2018            | 7,971         | →                             |
| Quarter ending September 2018       | 7,909         | →                             |
| Quarter ending December 2018        | 7,885         | →                             |
| <b>Variance since December 2017</b> | <b>(3.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -448                              | 119    |
| May       | 602                               | 1,697  |
| June      | 2,499                             | 3,328  |
| July      | 4,762                             | 5,625  |
| August    | 6,317                             | 7,112  |
| September | 8,100                             | 8,292  |
| October   | 10,174                            | 10,864 |
| November  | 12,577                            | 12,560 |
| December  | 14,423                            | 14,470 |
| January   | 16,241                            |        |
| February  | 18,286                            |        |
| March     | 20,532                            |        |
| April     | 22,491                            |        |
| May       | 23,139                            |        |
| June      | 23,173                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 130      | 2,288       | 5.7%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 705      | 5,845       | 12.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,360    | 2,288       | 59.4%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,635    | 5,845       | 62.2%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 245      | 7,006       | 3.5%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 72       | 7,006       | 1.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 122      | 7,006       | 1.7%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

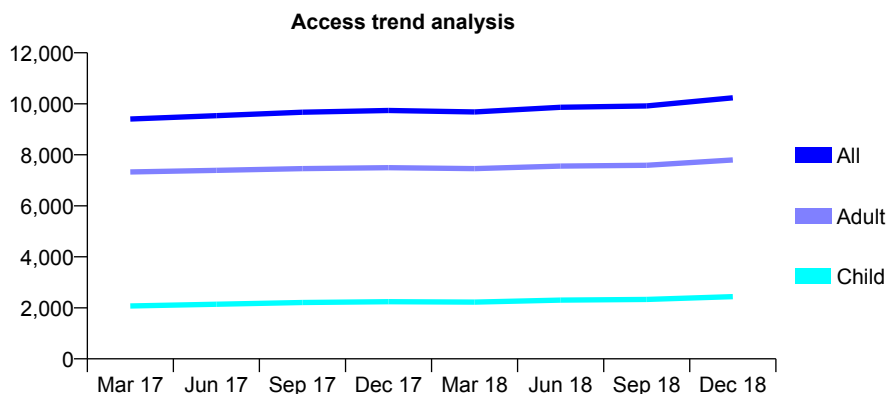
## Q60 - Vital Signs At a Glance Contract Report for 143049/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Stirchley Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2008                |
| Contract end date    |                           |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 41,071        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,185,031.39 |

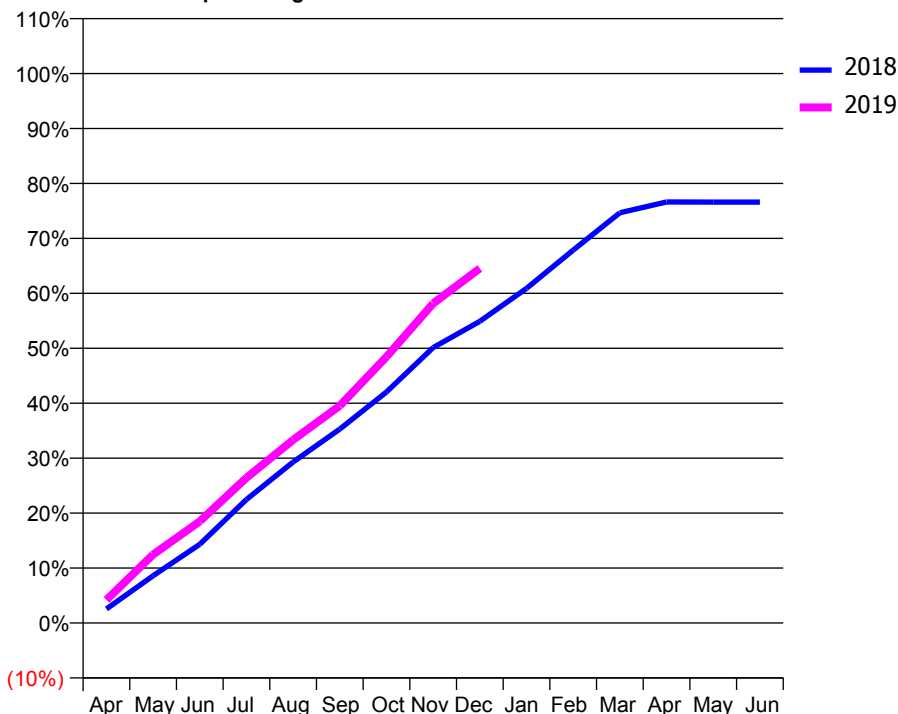
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 9,737       |                               |
| Quarter ending March 2018           | 9,683       | →                             |
| Quarter ending June 2018            | 9,862       | →                             |
| Quarter ending September 2018       | 9,914       | →                             |
| Quarter ending December 2018        | 10,234      | ↑                             |
| <b>Variance since December 2017</b> | <b>5.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,048                             | 1,727  |
| May       | 3,532                             | 5,115  |
| June      | 5,882                             | 7,595  |
| July      | 9,231                             | 10,854 |
| August    | 12,037                            | 13,689 |
| September | 14,500                            | 16,245 |
| October   | 17,268                            | 19,900 |
| November  | 20,590                            | 23,883 |
| December  | 22,552                            | 26,501 |
| January   | 25,016                            |        |
| February  | 27,876                            |        |
| March     | 30,667                            |        |
| April     | 31,467                            |        |
| May       | 31,460                            |        |
| June      | 31,459                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 268      | 3,065       | 8.7%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,531    | 9,369       | 16.3%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,723    | 3,065       | 56.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,880    | 9,369       | 52.1%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 982      | 12,093      | 8.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 344      | 12,093      | 2.8%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 300      | 12,093      | 2.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

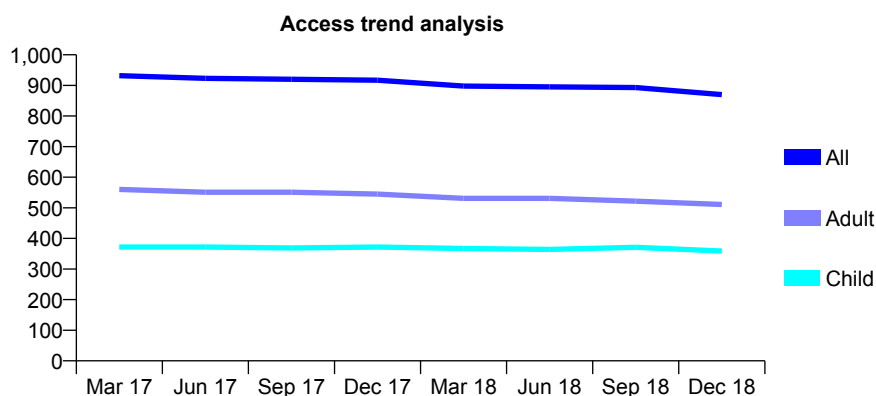
## Q60 - Vital Signs At a Glance Contract Report for 144991/0001 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Sue Meredith / Aquil Rajabali |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2013                    |
| Contract end date    |                               |

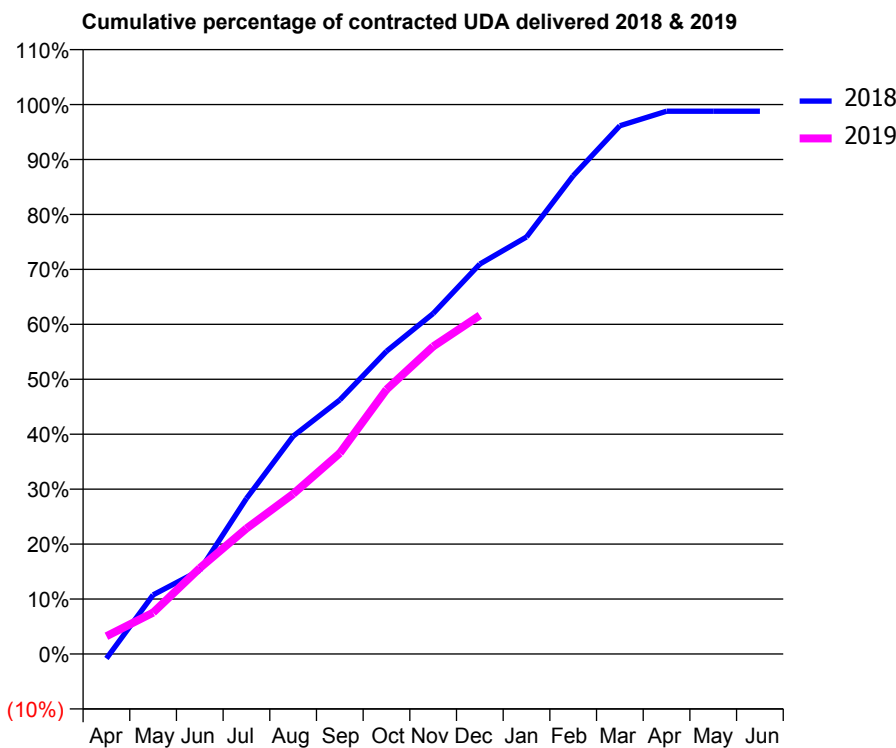
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,731      |
| Carry forward general activity (UDA)        | 33         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £64,122.66 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 917           |                               |
| Quarter ending March 2018           | 898           | ↓                             |
| Quarter ending June 2018            | 895           | →                             |
| Quarter ending September 2018       | 893           | →                             |
| Quarter ending December 2018        | 870           | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -23                               | 88    |
| May       | 294                               | 206   |
| June      | 416                               | 427   |
| July      | 773                               | 624   |
| August    | 1,083                             | 795   |
| September | 1,263                             | 998   |
| October   | 1,505                             | 1,315 |
| November  | 1,692                             | 1,529 |
| December  | 1,938                             | 1,683 |
| January   | 2,073                             |       |
| February  | 2,377                             |       |
| March     | 2,625                             |       |
| April     | 2,698                             |       |
| May       | 2,698                             |       |
| June      | 2,698                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 376         | 8.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 32       | 410         | 7.8%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 229      | 376         | 60.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 225      | 410         | 54.9%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 760         | 1.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 760         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 760         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

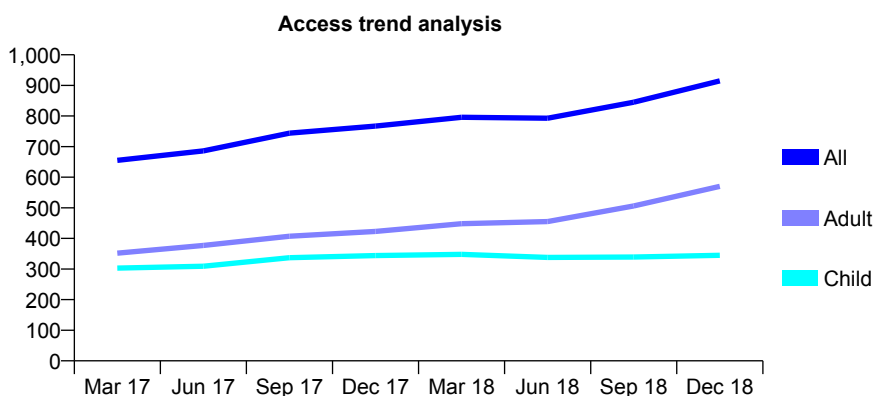
## Q60 - Vital Signs At a Glance Contract Report for 145947/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | Mr A K R Jakhu |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 08/01/2015     |
| Contract end date    |                |

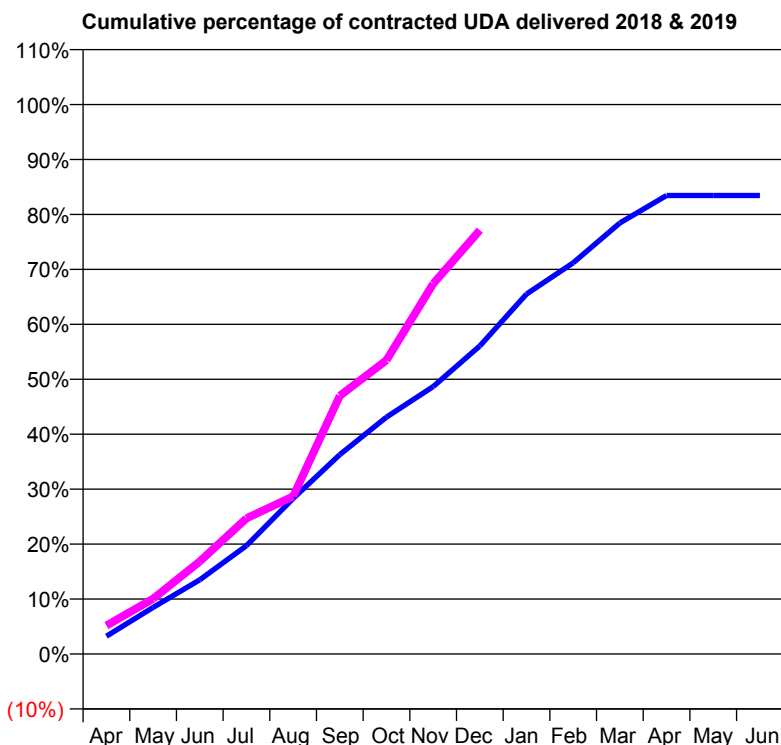
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,058      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £47,074.10 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 767          |                               |
| Quarter ending March 2018           | 796          | ↑                             |
| Quarter ending June 2018            | 793          | →                             |
| Quarter ending September 2018       | 845          | ↑                             |
| Quarter ending December 2018        | 915          | ↑                             |
| <b>Variance since December 2017</b> | <b>19.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 67                                | 106   |
| May       | 175                               | 207   |
| June      | 278                               | 347   |
| July      | 406                               | 508   |
| August    | 583                               | 590   |
| September | 747                               | 967   |
| October   | 887                               | 1,100 |
| November  | 1,002                             | 1,387 |
| December  | 1,154                             | 1,587 |
| January   | 1,348                             |       |
| February  | 1,465                             |       |
| March     | 1,614                             |       |
| April     | 1,717                             |       |
| May       | 1,717                             |       |
| June      | 1,717                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 306         | 10.5%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 77       | 510         | 15.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 139      | 306         | 45.4%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 174      | 510         | 34.1%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 81       | 770         | 10.5%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 770         | 0.8%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 770         | 0.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



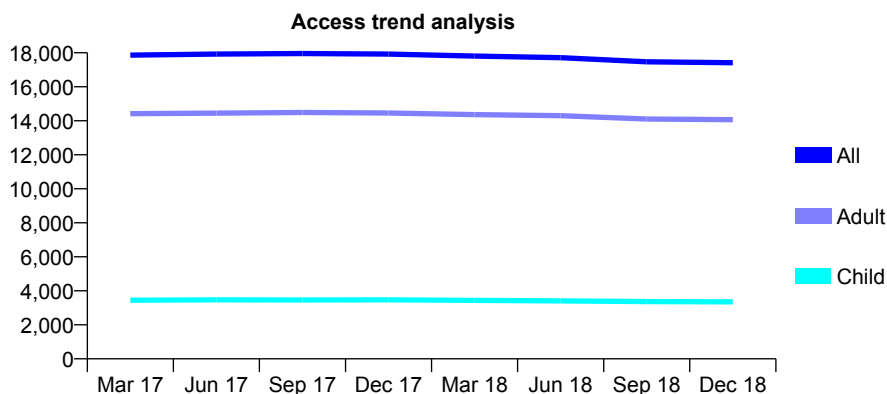
## Q60 - Vital Signs At a Glance Contract Report for 148326/0001 - December 2018

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Bore Street Dental Practice Limited |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/07/2014                          |
| Contract end date    |                                     |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 49,250        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,147,168.48 |

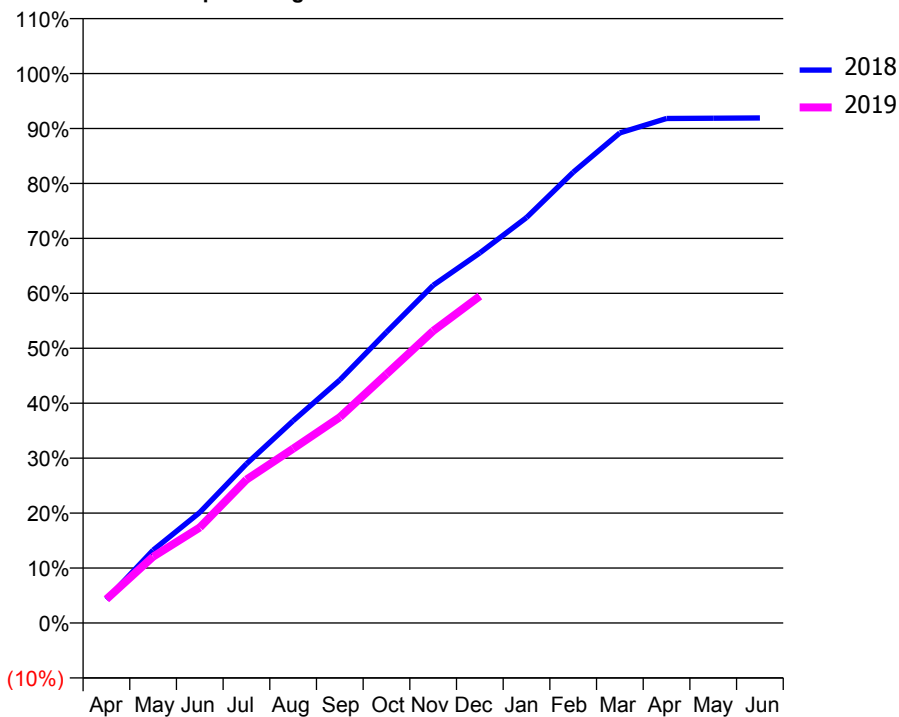
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 17,925        |                               |
| Quarter ending March 2018           | 17,804        | →                             |
| Quarter ending June 2018            | 17,713        | →                             |
| Quarter ending September 2018       | 17,468        | ↓                             |
| Quarter ending December 2018        | 17,416        | →                             |
| <b>Variance since December 2017</b> | <b>(2.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 2,106                             | 2,130  |
| May       | 6,526                             | 5,944  |
| June      | 9,916                             | 8,565  |
| July      | 14,262                            | 12,858 |
| August    | 18,122                            | 15,628 |
| September | 21,783                            | 18,442 |
| October   | 26,074                            | 22,308 |
| November  | 30,265                            | 26,179 |
| December  | 33,174                            | 29,297 |
| January   | 36,334                            |        |
| February  | 40,398                            |        |
| March     | 43,933                            |        |
| April     | 45,222                            |        |
| May       | 45,248                            |        |
| June      | 45,269                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 164      | 3,743       | 4.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,635    | 14,876      | 11.0%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,442    | 3,743       | 65.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8,452    | 14,876      | 56.8%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 743      | 17,811      | 4.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 186      | 17,811      | 1.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 343      | 17,811      | 1.9%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 9           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

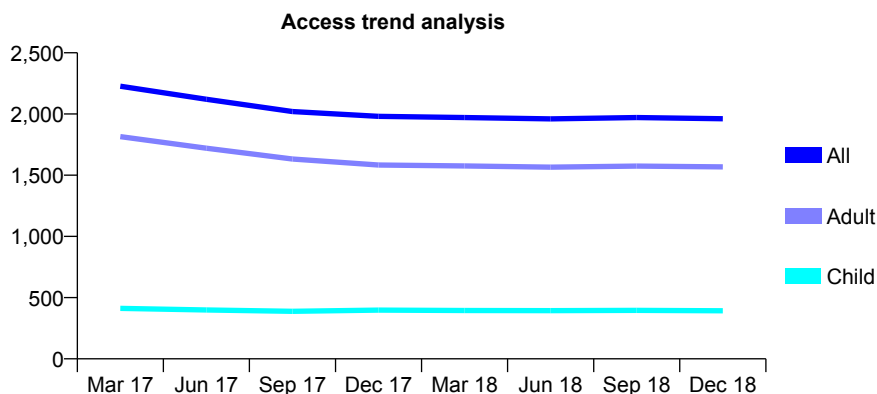
## Q60 - Vital Signs At a Glance Contract Report for 148423/0001 - December 2018

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Kinver Dental and Implant Surgery |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General and Orthodontic           |
| Contract start date  | 05/01/2015                        |
| Contract end date    |                                   |

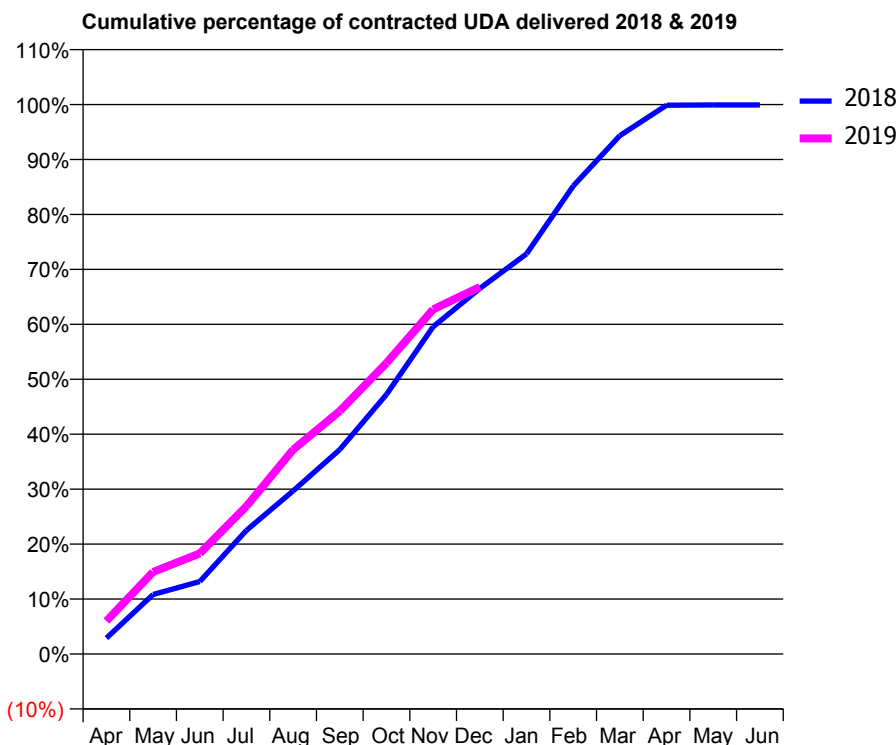
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,076       |
| Carry forward general activity (UDA)        | 5           |
| 18/19 Contracted orthodontic activity (UOA) | 506         |
| Carry forward orthodontic activity (UOA)    | -8          |
| Baseline contract value                     | £191,133.63 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,981         |                               |
| Quarter ending March 2018           | 1,971         | →                             |
| Quarter ending June 2018            | 1,960         | →                             |
| Quarter ending September 2018       | 1,971         | →                             |
| Quarter ending December 2018        | 1,961         | →                             |
| <b>Variance since December 2017</b> | <b>(1.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 205                               | 424   |
| May       | 766                               | 1,057 |
| June      | 934                               | 1,296 |
| July      | 1,592                             | 1,904 |
| August    | 2,102                             | 2,631 |
| September | 2,633                             | 3,130 |
| October   | 3,342                             | 3,748 |
| November  | 4,215                             | 4,439 |
| December  | 4,708                             | 4,727 |
| January   | 5,152                             |       |
| February  | 6,027                             |       |
| March     | 6,675                             |       |
| April     | 7,067                             |       |
| May       | 7,070                             |       |
| June      | 7,071                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 491         | 6.1%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 229      | 1,855       | 12.3%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 340      | 491         | 69.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,256    | 1,855       | 67.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 96       | 2,160       | 4.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 2,160       | 0.8%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 2,160       | 1.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

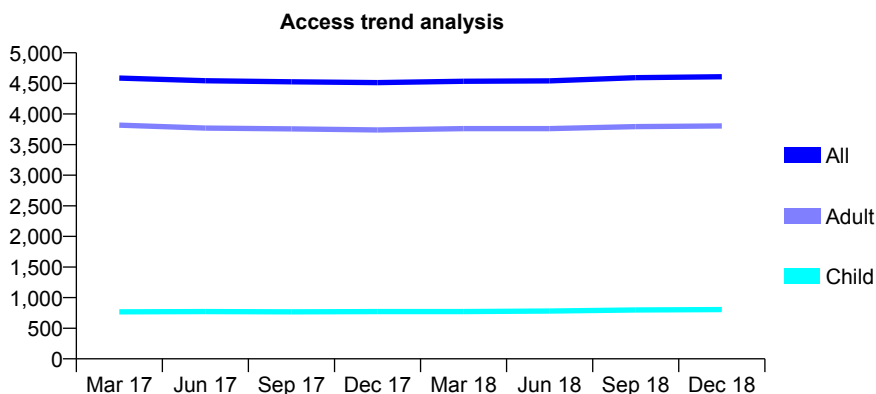
## Q60 - Vital Signs At a Glance Contract Report for 148911/0001 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Bowdlers House Dental Practice |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 16/01/2015                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,360      |
| Carry forward general activity (UDA)        | 315         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £315,469.84 |

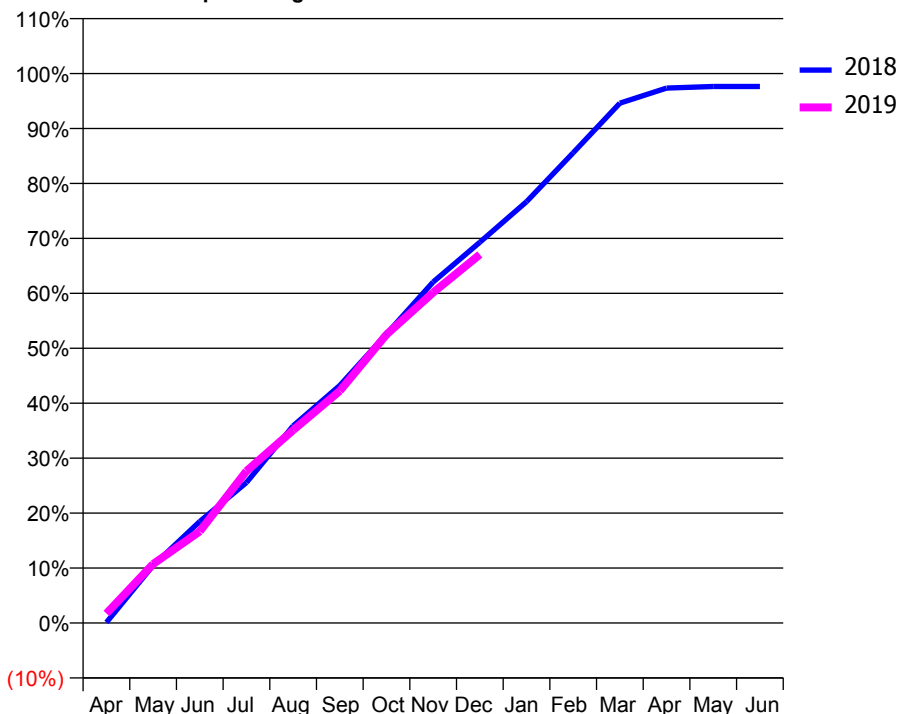
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,513       |                               |
| Quarter ending March 2018           | 4,534       | →                             |
| Quarter ending June 2018            | 4,542       | →                             |
| Quarter ending September 2018       | 4,594       | →                             |
| Quarter ending December 2018        | 4,608       | →                             |
| <b>Variance since December 2017</b> | <b>2.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 14                                | 230   |
| May       | 1,398                             | 1,434 |
| June      | 2,469                             | 2,229 |
| July      | 3,416                             | 3,693 |
| August    | 4,794                             | 4,688 |
| September | 5,776                             | 5,644 |
| October   | 7,027                             | 7,013 |
| November  | 8,292                             | 8,036 |
| December  | 9,256                             | 8,959 |
| January   | 10,243                            |       |
| February  | 11,433                            |       |
| March     | 12,640                            |       |
| April     | 13,005                            |       |
| May       | 13,045                            |       |
| June      | 13,045                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 942         | 7.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 528      | 4,338       | 12.2%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 579      | 942         | 61.5%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,621    | 4,338       | 60.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 478      | 5,175       | 9.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 5,175       | 0.7%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 5,175       | 0.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

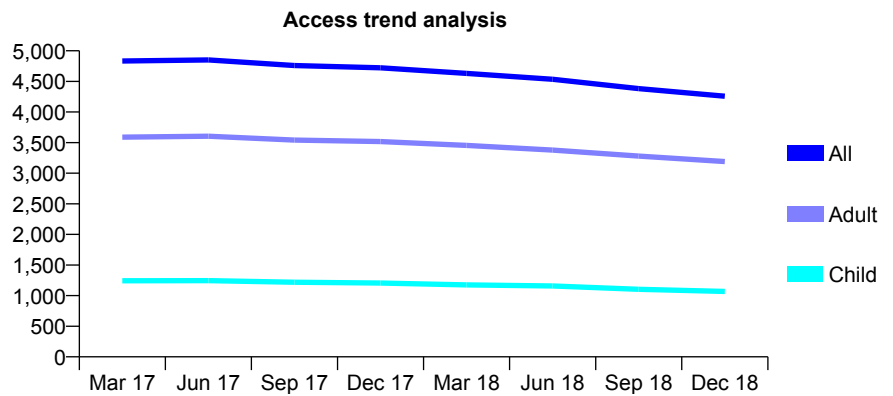
## Q60 - Vital Signs At a Glance Contract Report for 149683/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Avenue Road Partnership |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/09/2014              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,790      |
| Carry forward general activity (UDA)        | 331         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £403,398.10 |

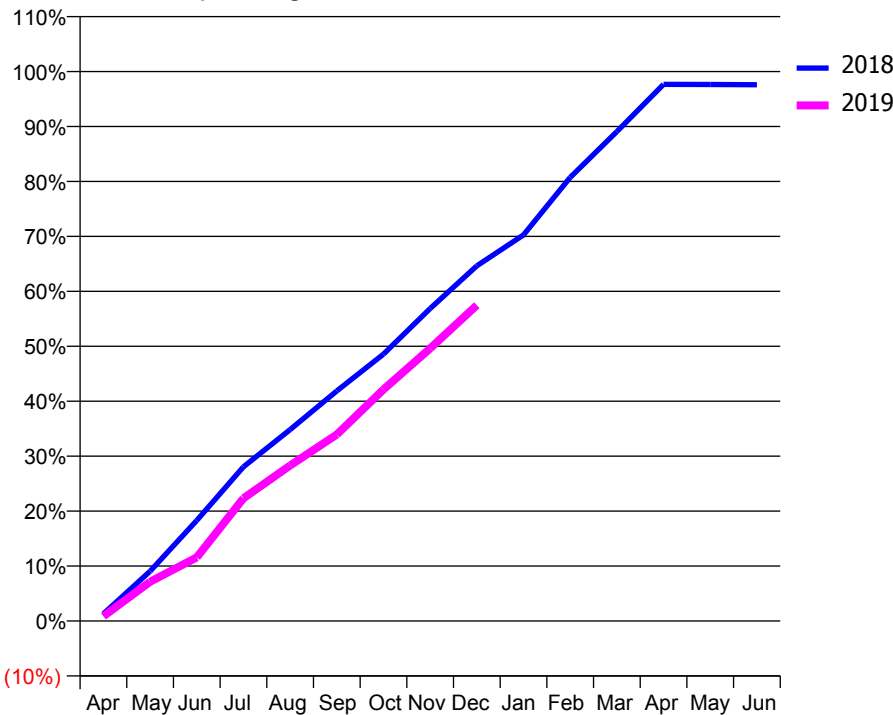
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,723         |                               |
| Quarter ending March 2018           | 4,631         | ↓                             |
| Quarter ending June 2018            | 4,534         | ↓                             |
| Quarter ending September 2018       | 4,383         | ↓                             |
| Quarter ending December 2018        | 4,259         | ↓                             |
| <b>Variance since December 2017</b> | <b>(9.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 181                               | 118   |
| May       | 1,250                             | 987   |
| June      | 2,524                             | 1,598 |
| July      | 3,870                             | 3,079 |
| August    | 4,802                             | 3,904 |
| September | 5,774                             | 4,679 |
| October   | 6,698                             | 5,810 |
| November  | 7,843                             | 6,840 |
| December  | 8,914                             | 7,926 |
| January   | 9,688                             |       |
| February  | 11,133                            |       |
| March     | 12,284                            |       |
| April     | 13,466                            |       |
| May       | 13,465                            |       |
| June      | 13,459                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 1,142       | 5.3%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 401      | 3,220       | 12.5%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 709      | 1,142       | 62.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,936    | 3,220       | 60.1%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 276      | 4,048       | 6.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 80       | 4,048       | 2.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 4,048       | 0.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

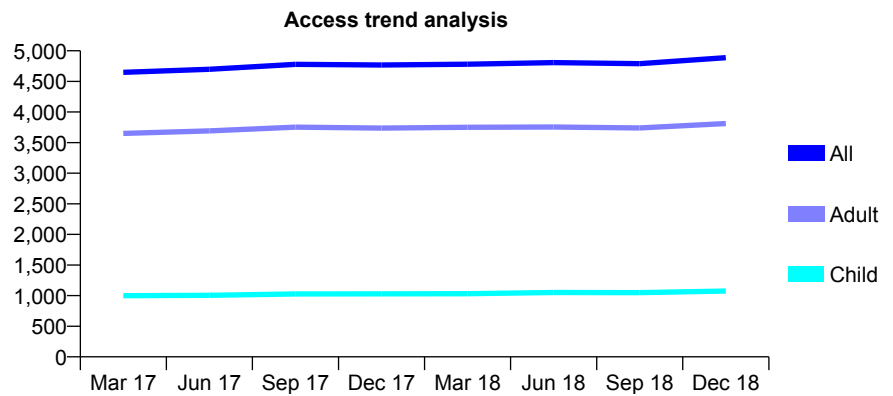
## Q60 - Vital Signs At a Glance Contract Report for 152773/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Pontesbury Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 08/03/2012                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,142      |
| Carry forward general activity (UDA)        | -167        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £390,451.68 |

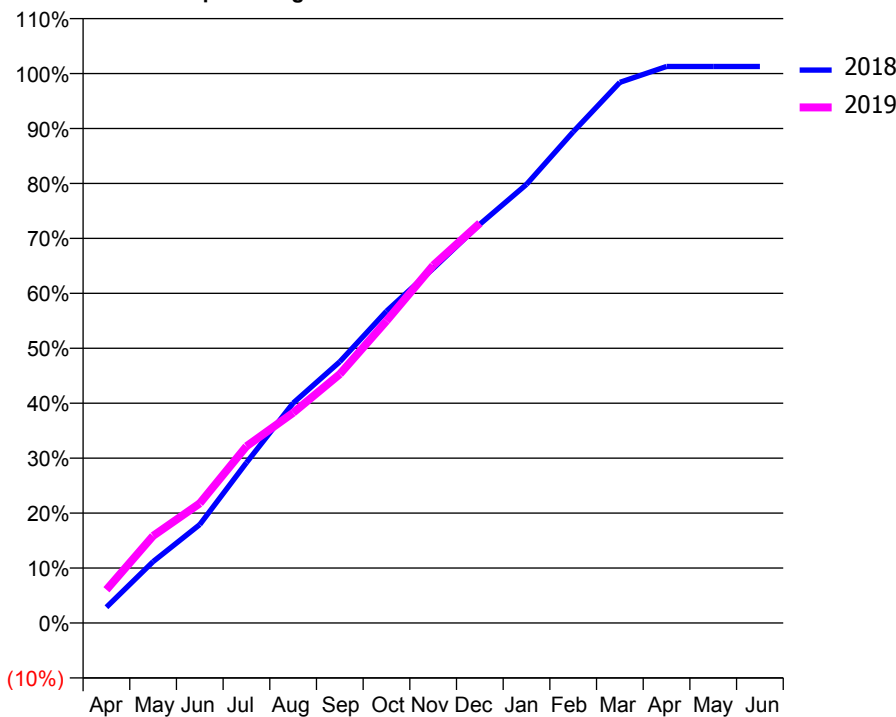
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,768       |                               |
| Quarter ending March 2018           | 4,782       | →                             |
| Quarter ending June 2018            | 4,807       | →                             |
| Quarter ending September 2018       | 4,789       | →                             |
| Quarter ending December 2018        | 4,887       | ↑                             |
| <b>Variance since December 2017</b> | <b>2.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 378                               | 856    |
| May       | 1,469                             | 2,244  |
| June      | 2,357                             | 3,081  |
| July      | 3,833                             | 4,551  |
| August    | 5,260                             | 5,410  |
| September | 6,248                             | 6,405  |
| October   | 7,457                             | 7,775  |
| November  | 8,478                             | 9,202  |
| December  | 9,536                             | 10,290 |
| January   | 10,492                            |        |
| February  | 11,747                            |        |
| March     | 12,931                            |        |
| April     | 13,310                            |        |
| May       | 13,308                            |        |
| June      | 13,309                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 1,220       | 4.9%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 425      | 4,224       | 10.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 821      | 1,220       | 67.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,498    | 4,224       | 59.1%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 330      | 5,275       | 6.3%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 5,275       | 0.4%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 5,275       | 0.9%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

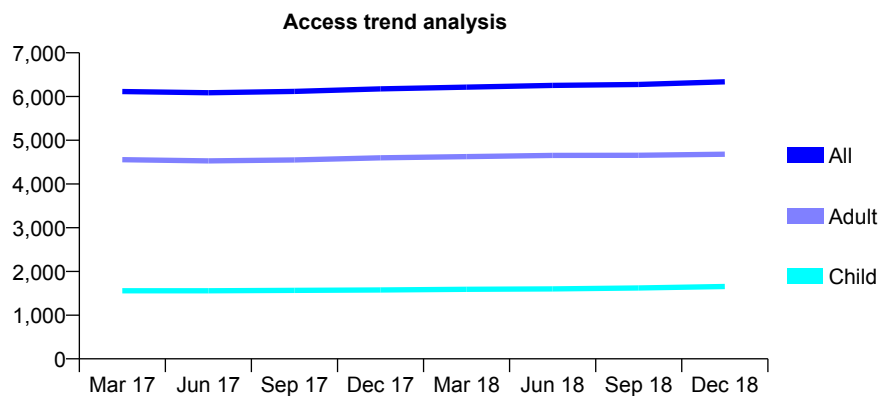
## Q60 - Vital Signs At a Glance Contract Report for 153842/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | P Najran Limited |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/07/2014       |
| Contract end date    |                  |

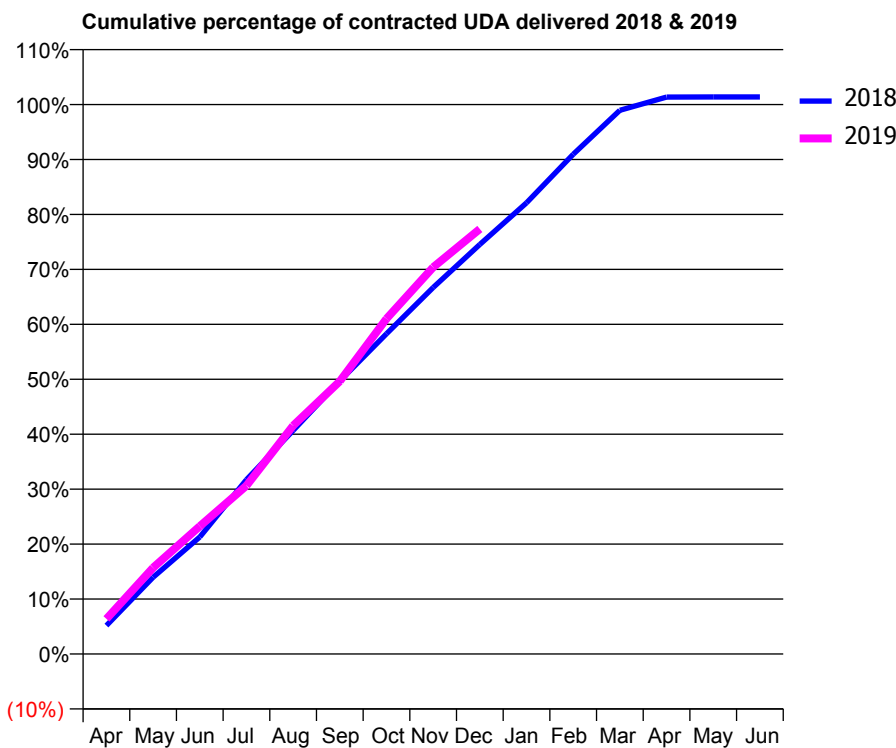
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,157      |
| Carry forward general activity (UDA)        | -263        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £466,462.31 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,175       |                               |
| Quarter ending March 2018           | 6,214       | →                             |
| Quarter ending June 2018            | 6,253       | →                             |
| Quarter ending September 2018       | 6,277       | →                             |
| Quarter ending December 2018        | 6,337       | →                             |
| <b>Variance since December 2017</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 992                               | 1,227  |
| May       | 2,675                             | 3,012  |
| June      | 4,080                             | 4,458  |
| July      | 6,077                             | 5,867  |
| August    | 7,792                             | 7,961  |
| September | 9,519                             | 9,507  |
| October   | 11,166                            | 11,689 |
| November  | 12,779                            | 13,483 |
| December  | 14,279                            | 14,818 |
| January   | 15,727                            |        |
| February  | 17,421                            |        |
| March     | 18,955                            |        |
| April     | 19,415                            |        |
| May       | 19,419                            |        |
| June      | 19,420                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 352      | 2,347       | 15.0%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 605      | 4,889       | 12.4%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,444    | 2,347       | 61.5%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,802    | 4,889       | 57.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 332      | 6,964       | 4.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 90       | 6,964       | 1.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 99       | 6,964       | 1.4%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

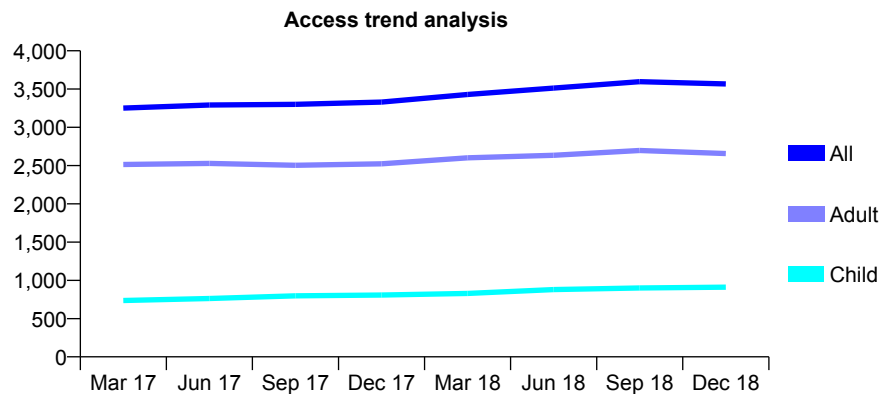
## Q60 - Vital Signs At a Glance Contract Report for 154490/0001 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | Drs Handa and Handa |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/08/2013          |
| Contract end date    |                     |

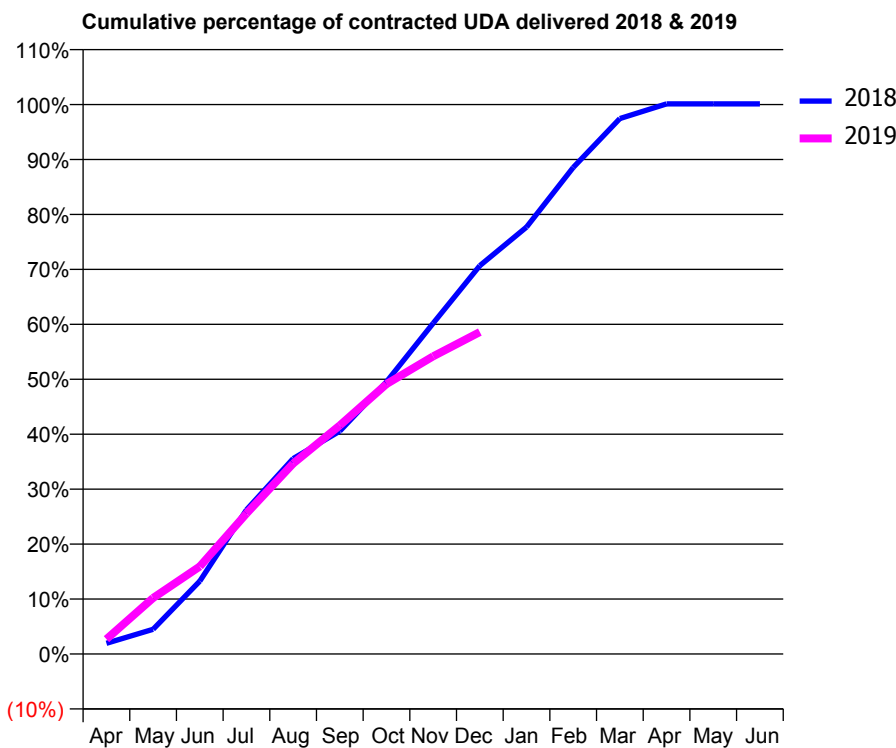
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,506       |
| Carry forward general activity (UDA)        | -8          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £201,930.31 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,330       |                               |
| Quarter ending March 2018           | 3,429       | ↑                             |
| Quarter ending June 2018            | 3,513       | ↑                             |
| Quarter ending September 2018       | 3,597       | ↑                             |
| Quarter ending December 2018        | 3,567       | →                             |
| <b>Variance since December 2017</b> | <b>7.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 137   | 258   |
| May                               | 316   | 970   |
| June                              | 930   | 1,514 |
| July                              | 1,838 | 2,430 |
| August                            | 2,491 | 3,295 |
| September                         | 2,841 | 3,955 |
| October                           | 3,470 | 4,671 |
| November                          | 4,217 | 5,151 |
| December                          | 4,952 | 5,569 |
| January                           | 5,444 |       |
| February                          | 6,204 |       |
| March                             | 6,828 |       |
| April                             | 7,014 |       |
| May                               | 7,014 |       |
| June                              | 7,014 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 973         | 5.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 341      | 2,752       | 12.4%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 553      | 973         | 56.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,530    | 2,752       | 55.6%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 107      | 3,190       | 3.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 3,190       | 0.8%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 56       | 3,190       | 1.8%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

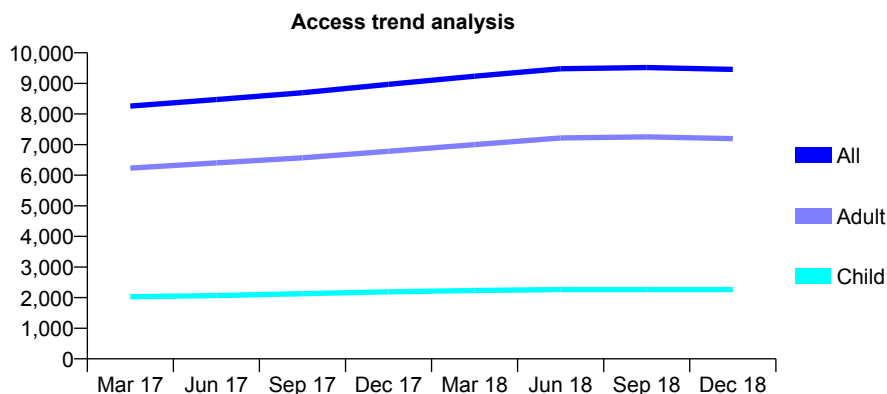
## Q60 - Vital Signs At a Glance Contract Report for 157147/0001 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Stop the Clock Dental Care Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/02/2010                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 29,570      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £740,361.10 |

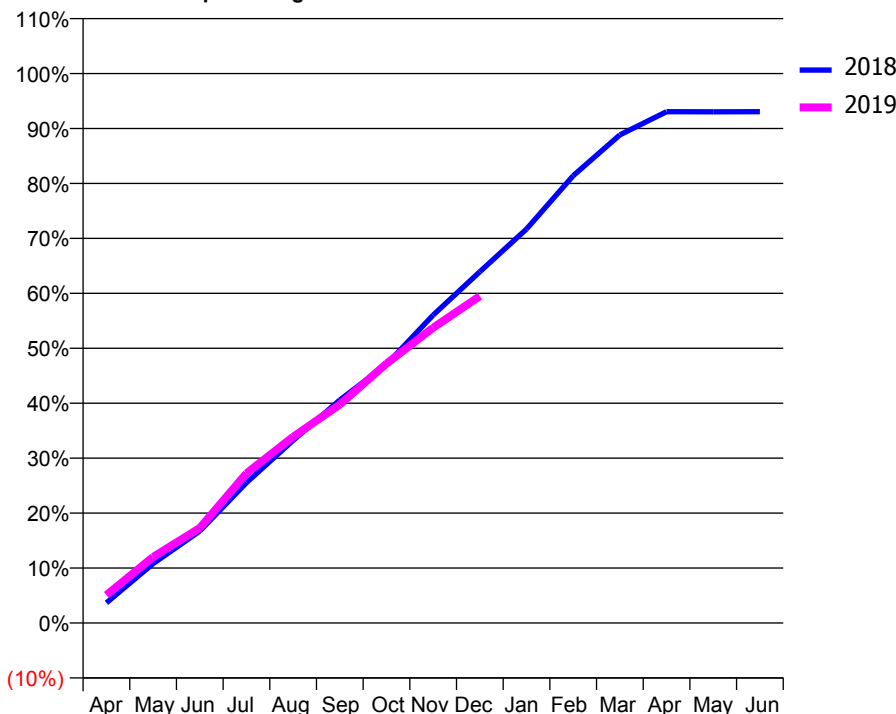
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,970       |                               |
| Quarter ending March 2018           | 9,235       | ↑                             |
| Quarter ending June 2018            | 9,481       | ↑                             |
| Quarter ending September 2018       | 9,518       | →                             |
| Quarter ending December 2018        | 9,459       | →                             |
| <b>Variance since December 2017</b> | <b>5.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,087                             | 1,500  |
| May       | 3,195                             | 3,553  |
| June      | 4,950                             | 5,111  |
| July      | 7,556                             | 8,054  |
| August    | 9,825                             | 10,020 |
| September | 12,003                            | 11,755 |
| October   | 13,915                            | 13,957 |
| November  | 16,575                            | 15,887 |
| December  | 18,902                            | 17,595 |
| January   | 21,203                            |        |
| February  | 24,069                            |        |
| March     | 26,269                            |        |
| April     | 27,517                            |        |
| May       | 27,507                            |        |
| June      | 27,514                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 190      | 2,915       | 6.5%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,187    | 8,863       | 13.4%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,186    | 2,915       | 75.0%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,057    | 8,863       | 68.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 659      | 11,059      | 6.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 249      | 11,059      | 2.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 139      | 11,059      | 1.3%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



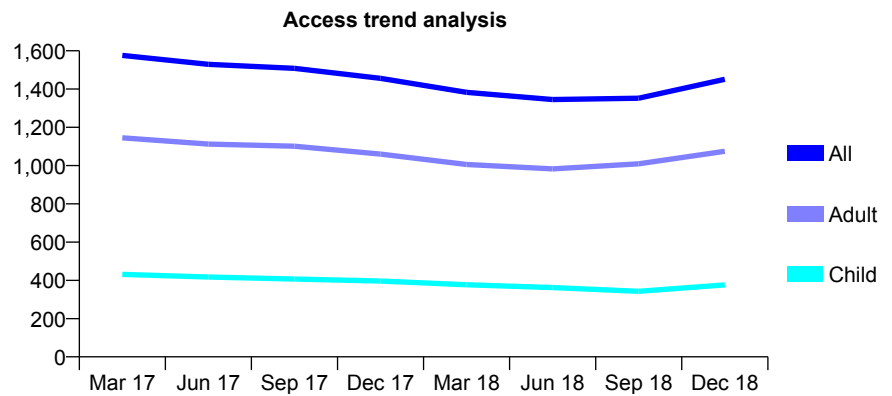
## Q60 - Vital Signs At a Glance Contract Report for 159263/0002 - December 2018

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Broseley Dental Practice Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/07/2009                   |
| Contract end date    |                              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,819       |
| Carry forward general activity (UDA)        | -112        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £182,689.63 |

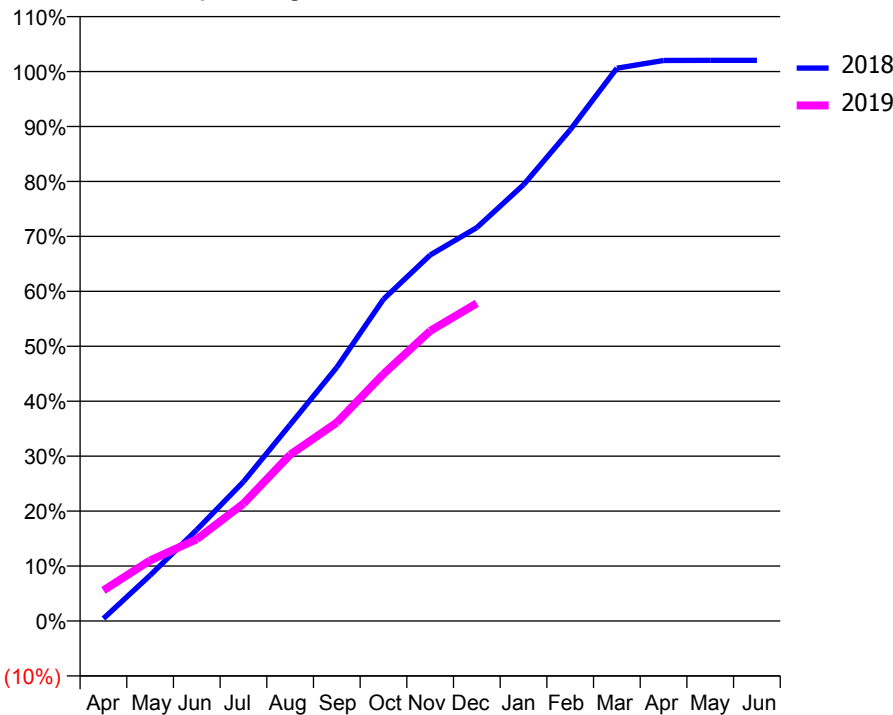
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,456         |                               |
| Quarter ending March 2018           | 1,383         | ↓                             |
| Quarter ending June 2018            | 1,345         | ↓                             |
| Quarter ending September 2018       | 1,352         | →                             |
| Quarter ending December 2018        | 1,451         | ↑                             |
| <b>Variance since December 2017</b> | <b>(0.3%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 25                                | 379   |
| May       | 467                               | 753   |
| June      | 934                               | 1,016 |
| July      | 1,425                             | 1,457 |
| August    | 2,008                             | 2,064 |
| September | 2,594                             | 2,464 |
| October   | 3,291                             | 3,065 |
| November  | 3,742                             | 3,599 |
| December  | 4,024                             | 3,942 |
| January   | 4,461                             |       |
| February  | 5,023                             |       |
| March     | 5,653                             |       |
| April     | 5,732                             |       |
| May       | 5,733                             |       |
| June      | 5,733                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 477         | 10.5%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 121      | 1,084       | 11.2%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 290      | 477         | 60.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 616      | 1,084       | 56.8%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 97       | 1,513       | 6.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 1,513       | 0.9%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 1,513       | 0.4%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

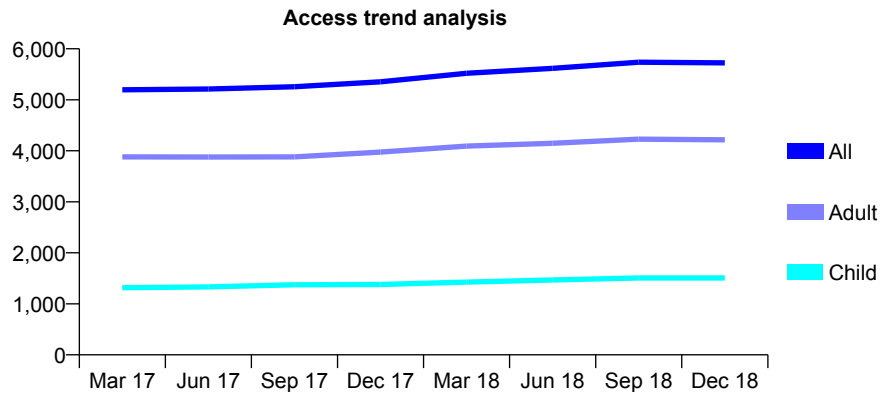
## Q60 - Vital Signs At a Glance Contract Report for 159441/0001 - December 2018

|                      |  |
|----------------------|--|
| Name or company name | <a href="mailto:DentalPerfection@Branston">DentalPerfection@Branston</a> |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General  |
| Contract start date  | 28/01/2011   |
| Contract end date    |  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,786      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £375,743.63 |

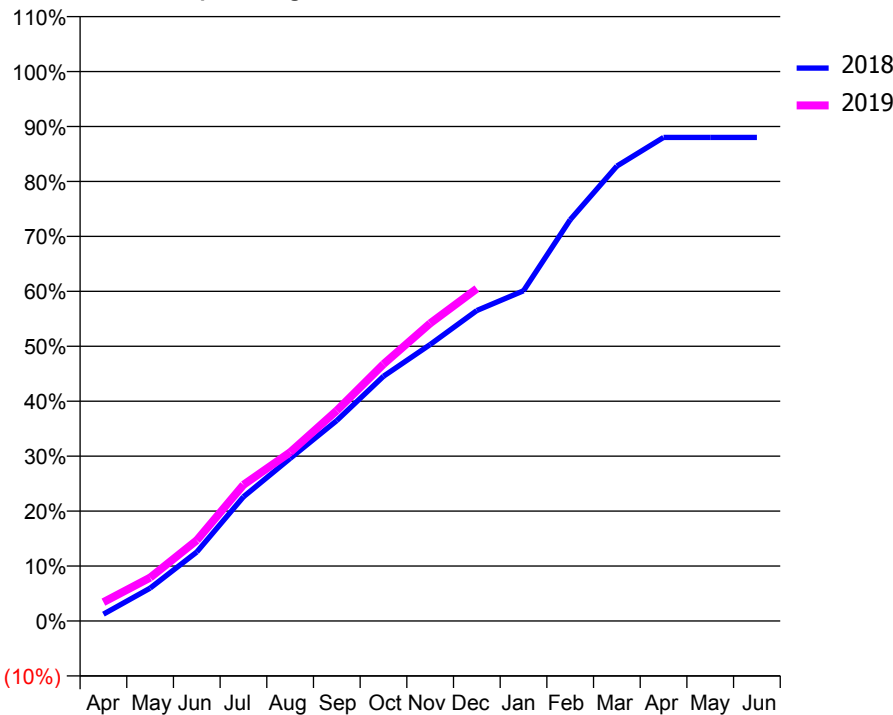
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,354       |                               |
| Quarter ending March 2018           | 5,519       | ↑                             |
| Quarter ending June 2018            | 5,616       | →                             |
| Quarter ending September 2018       | 5,736       | ↑                             |
| Quarter ending December 2018        | 5,723       | →                             |
| <b>Variance since December 2017</b> | <b>6.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 199                               | 543   |
| May       | 946                               | 1,246 |
| June      | 1,982                             | 2,320 |
| July      | 3,567                             | 3,911 |
| August    | 4,671                             | 4,846 |
| September | 5,759                             | 6,048 |
| October   | 7,032                             | 7,380 |
| November  | 7,943                             | 8,552 |
| December  | 8,922                             | 9,548 |
| January   | 9,489                             |       |
| February  | 11,530                            |       |
| March     | 13,067                            |       |
| April     | 13,892                            |       |
| May       | 13,892                            |       |
| June      | 13,893                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 1,487       | 5.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 365      | 3,628       | 10.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 828      | 1,487       | 55.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,771    | 3,628       | 48.8%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 234      | 4,829       | 4.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 4,829       | 0.4%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 76       | 4,829       | 1.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

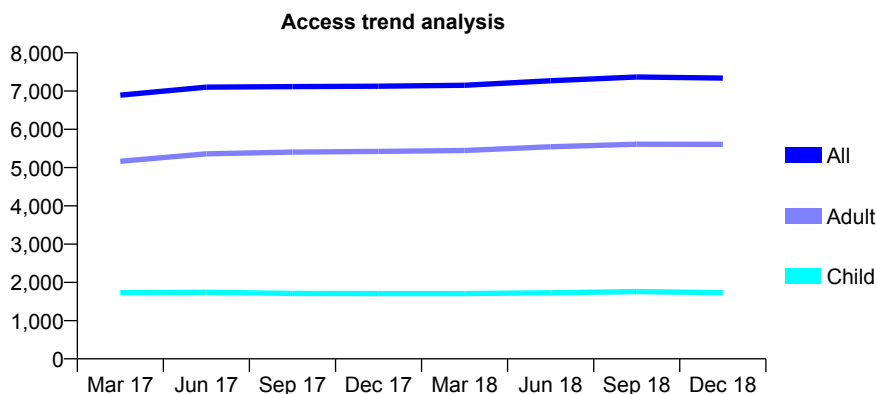
## Q60 - Vital Signs At a Glance Contract Report for 161799/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | Lyme Dental Practice |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 21/10/2013           |
| Contract end date    |                      |

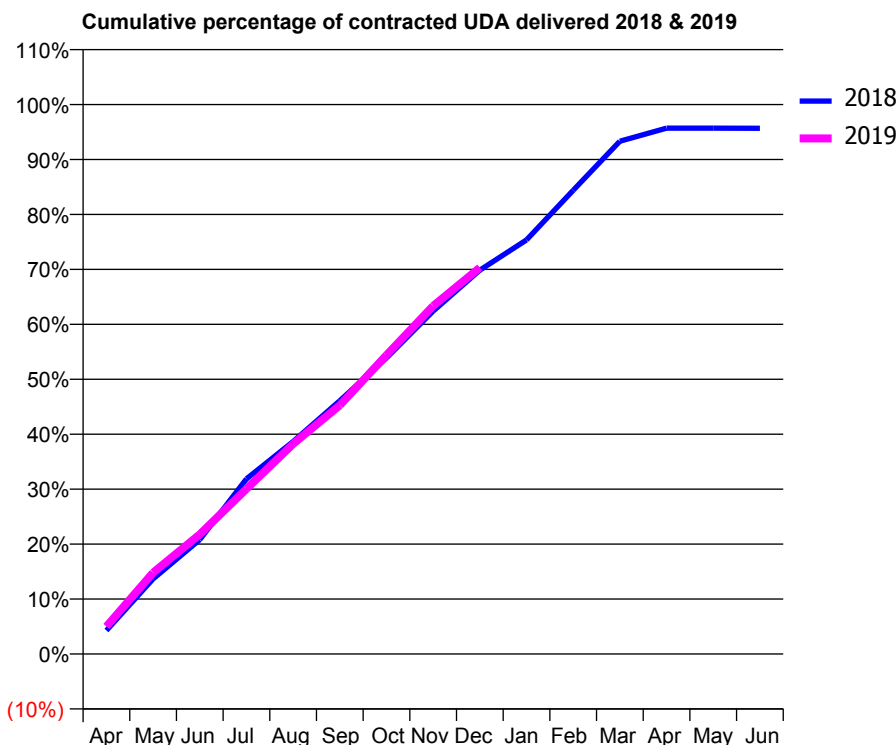
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £442,295.90 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,128       |                               |
| Quarter ending March 2018           | 7,151       | →                             |
| Quarter ending June 2018            | 7,271       | →                             |
| Quarter ending September 2018       | 7,366       | →                             |
| Quarter ending December 2018        | 7,339       | →                             |
| <b>Variance since December 2017</b> | <b>3.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 813                               | 953    |
| May       | 2,599                             | 2,815  |
| June      | 3,956                             | 4,140  |
| July      | 6,056                             | 5,711  |
| August    | 7,349                             | 7,264  |
| September | 8,759                             | 8,603  |
| October   | 10,236                            | 10,333 |
| November  | 11,856                            | 12,038 |
| December  | 13,273                            | 13,359 |
| January   | 14,320                            |        |
| February  | 16,032                            |        |
| March     | 17,729                            |        |
| April     | 18,184                            |        |
| May       | 18,181                            |        |
| June      | 18,180                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 131      | 1,931       | 6.8%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 552      | 5,573       | 9.9%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,169    | 1,931       | 60.5%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,215    | 5,573       | 57.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 400      | 7,294       | 5.5%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 7,294       | 0.6%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 91       | 7,294       | 1.2%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

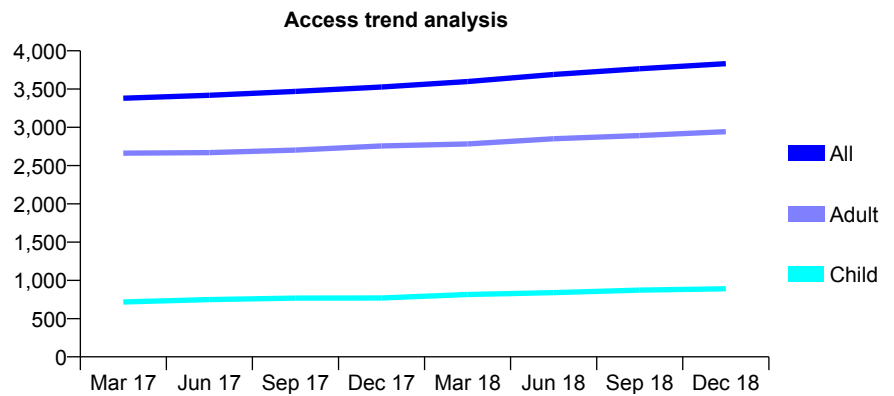
## Q60 - Vital Signs At a Glance Contract Report for 162094/0001 - December 2018

|                      |                    |
|----------------------|--------------------|
| Name or company name | The Dental Surgery |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/10/2009         |
| Contract end date    |                    |

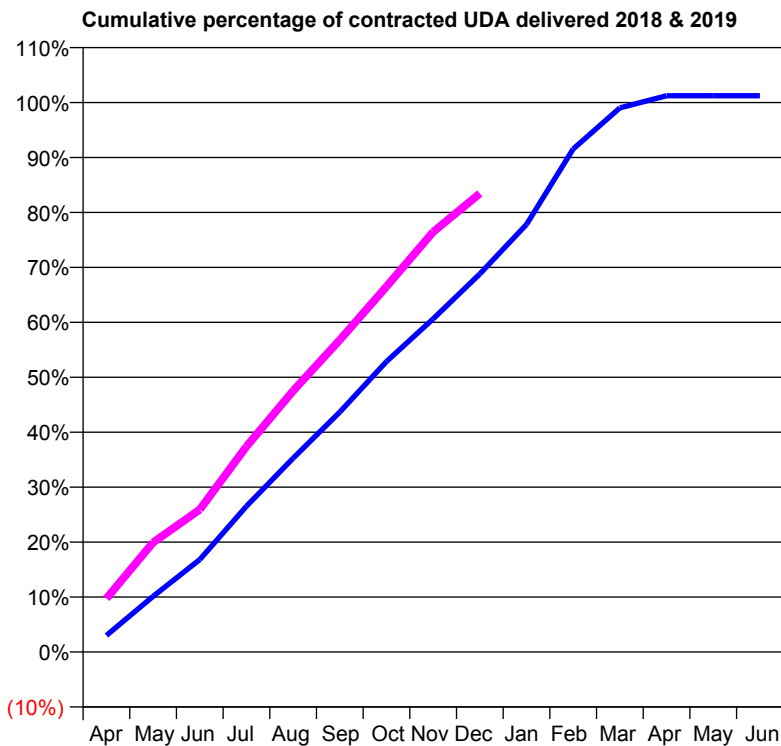
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,964      |
| Carry forward general activity (UDA)        | -136        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £189,599.12 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,526       |                               |
| Quarter ending March 2018           | 3,598       | ↑                             |
| Quarter ending June 2018            | 3,691       | ↑                             |
| Quarter ending September 2018       | 3,766       | ↑                             |
| Quarter ending December 2018        | 3,832       | →                             |
| <b>Variance since December 2017</b> | <b>8.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 332                               | 1,068 |
| May       | 1,111                             | 2,185 |
| June      | 1,845                             | 2,843 |
| July      | 2,910                             | 4,100 |
| August    | 3,868                             | 5,211 |
| September | 4,787                             | 6,227 |
| October   | 5,795                             | 7,291 |
| November  | 6,648                             | 8,381 |
| December  | 7,543                             | 9,149 |
| January   | 8,531                             |       |
| February  | 10,037                            |       |
| March     | 10,857                            |       |
| April     | 11,099                            |       |
| May       | 11,100                            |       |
| June      | 11,100                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 744         | 1.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 145      | 2,463       | 5.9%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 237      | 744         | 31.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,024    | 2,463       | 41.6%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 135      | 3,134       | 4.3%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 3,134       | 0.9%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 3,134       | 0.2%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

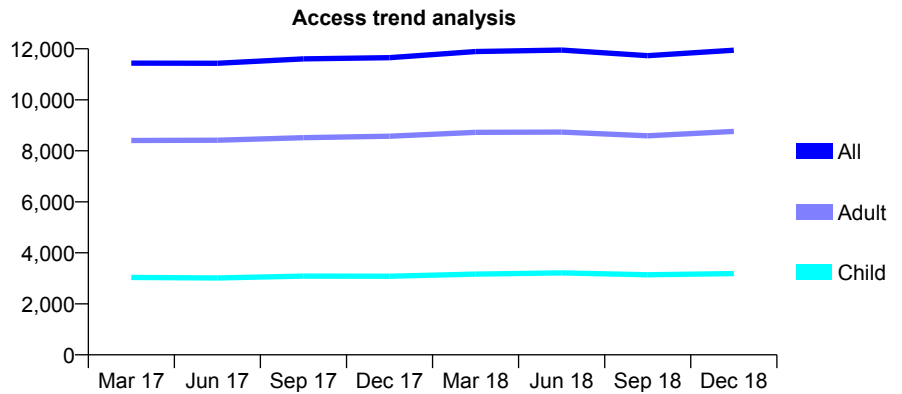
## Q60 - Vital Signs At a Glance Contract Report for 162671/0001 - December 2018

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Smallthorne Family Dental Centre |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/04/2012                       |
| Contract end date    |                                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 31,552      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £933,369.45 |

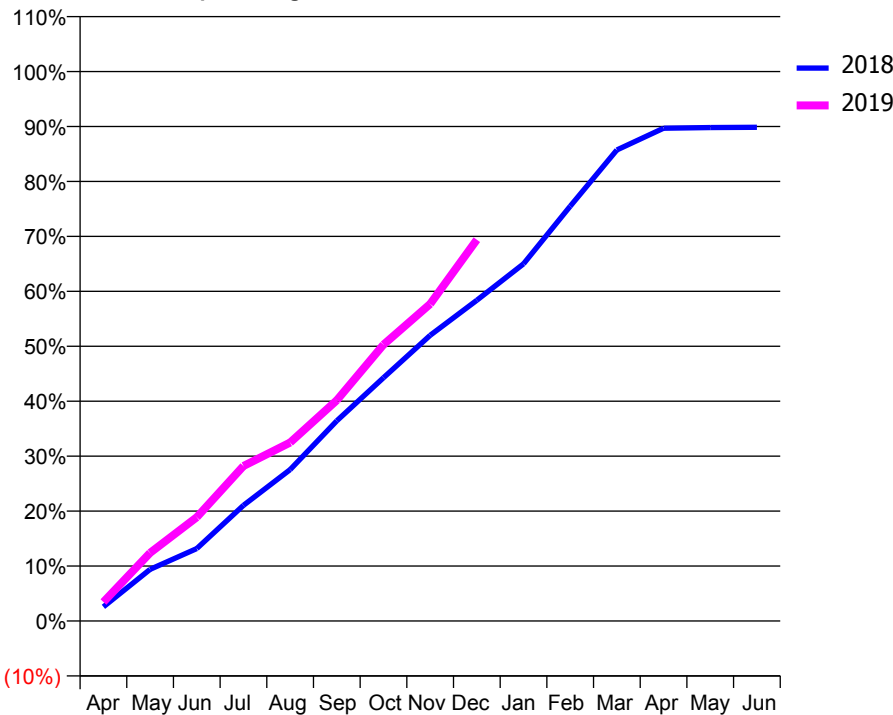
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 11,654      |                               |
| Quarter ending March 2018           | 11,891      | ↑                             |
| Quarter ending June 2018            | 11,948      | →                             |
| Quarter ending September 2018       | 11,732      | ↓                             |
| Quarter ending December 2018        | 11,945      | →                             |
| <b>Variance since December 2017</b> | <b>2.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 815                               | 1,092  |
| May       | 2,971                             | 3,920  |
| June      | 4,163                             | 5,958  |
| July      | 6,642                             | 8,903  |
| August    | 8,693                             | 10,248 |
| September | 11,500                            | 12,673 |
| October   | 13,972                            | 15,871 |
| November  | 16,407                            | 18,203 |
| December  | 18,416                            | 21,897 |
| January   | 20,506                            |        |
| February  | 23,819                            |        |
| March     | 27,049                            |        |
| April     | 28,292                            |        |
| May       | 28,333                            |        |
| June      | 28,349                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 164      | 2,935       | 5.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 904      | 7,633       | 11.8%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,447    | 2,935       | 49.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,679    | 7,633       | 48.2%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 717      | 9,957       | 7.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 123      | 9,957       | 1.2%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 85       | 9,957       | 0.9%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

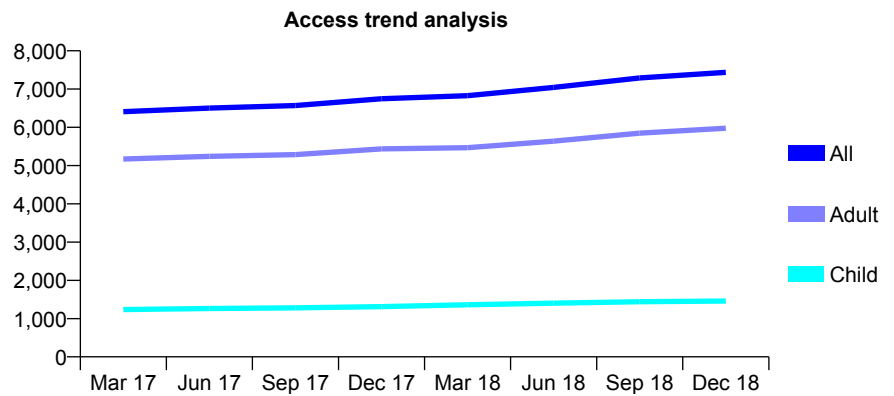
## Q60 - Vital Signs At a Glance Contract Report for 165581/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Meir Health Dental Surgery |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2010                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,250      |
| Carry forward general activity (UDA)        | -240        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £594,057.11 |

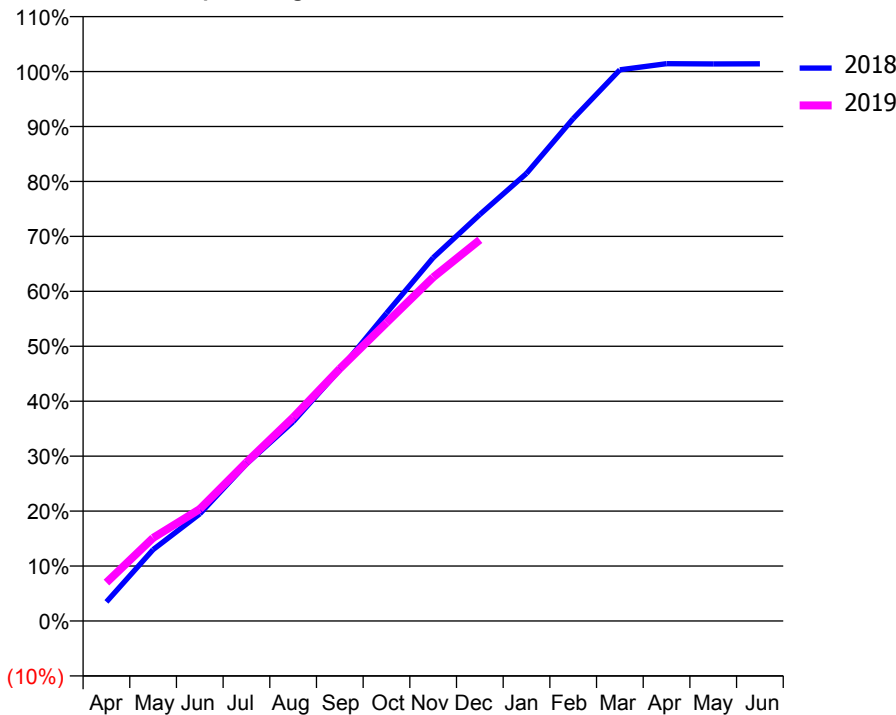
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 6,748        |                               |
| Quarter ending March 2018           | 6,828        | →                             |
| Quarter ending June 2018            | 7,043        | ↑                             |
| Quarter ending September 2018       | 7,289        | ↑                             |
| Quarter ending December 2018        | 7,436        | ↑                             |
| <b>Variance since December 2017</b> | <b>10.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 601                               | 1,555  |
| May       | 2,241                             | 3,369  |
| June      | 3,365                             | 4,532  |
| July      | 4,932                             | 6,426  |
| August    | 6,258                             | 8,243  |
| September | 7,889                             | 10,217 |
| October   | 9,661                             | 12,078 |
| November  | 11,406                            | 13,920 |
| December  | 12,760                            | 15,436 |
| January   | 14,052                            |        |
| February  | 15,772                            |        |
| March     | 17,305                            |        |
| April     | 17,495                            |        |
| May       | 17,488                            |        |
| June      | 17,490                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 67       | 1,510       | 4.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 597      | 6,454       | 9.3%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 867      | 1,510       | 57.4%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,847    | 6,454       | 59.6%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 385      | 7,836       | 4.9%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 63       | 7,836       | 0.8%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 7,836       | 0.3%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

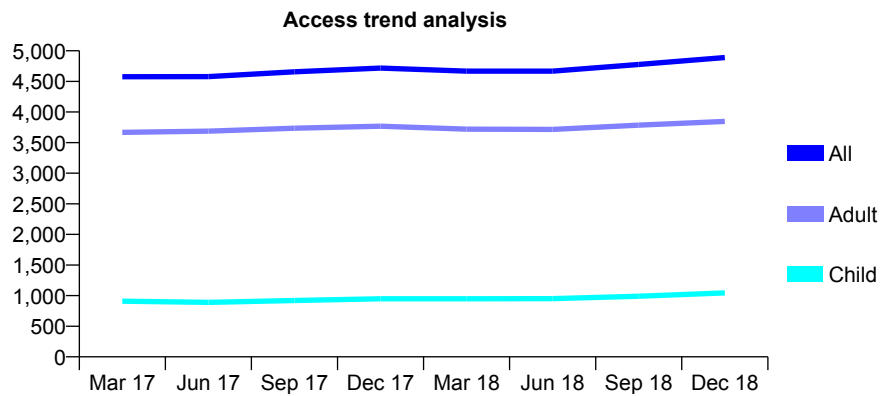
## Q60 - Vital Signs At a Glance Contract Report for 165832/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Dam Street Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 16/05/2012                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,810      |
| Carry forward general activity (UDA)        | -54         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £335,581.64 |

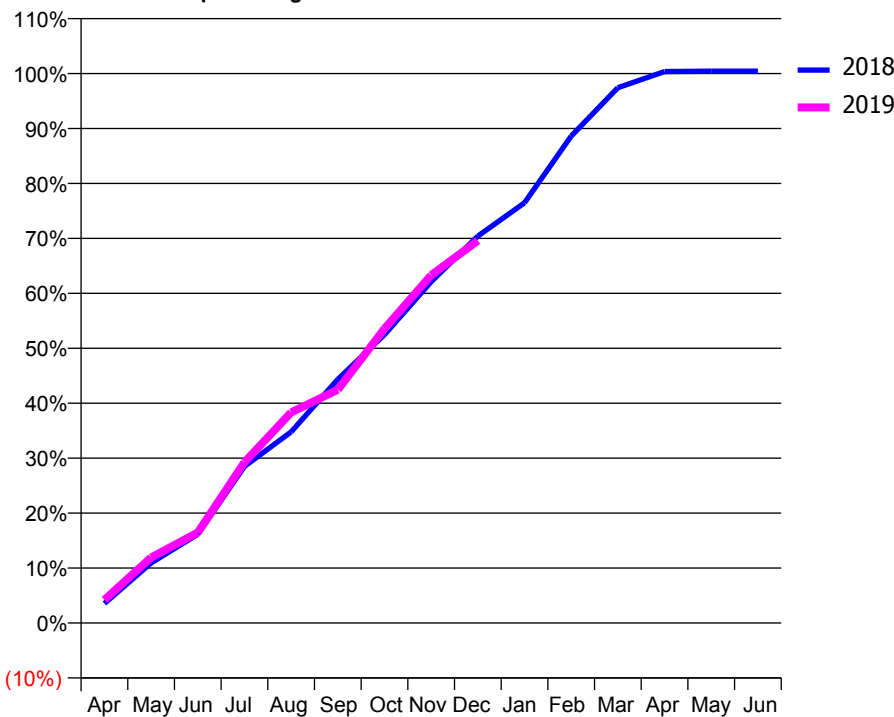
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,717       |                               |
| Quarter ending March 2018           | 4,667       | ↓                             |
| Quarter ending June 2018            | 4,667       | →                             |
| Quarter ending September 2018       | 4,776       | ↑                             |
| Quarter ending December 2018        | 4,891       | ↑                             |
| <b>Variance since December 2017</b> | <b>3.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 435                               | 538   |
| May       | 1,334                             | 1,529 |
| June      | 1,973                             | 2,108 |
| July      | 3,481                             | 3,746 |
| August    | 4,246                             | 4,911 |
| September | 5,414                             | 5,437 |
| October   | 6,407                             | 6,862 |
| November  | 7,585                             | 8,108 |
| December  | 8,598                             | 8,912 |
| January   | 9,336                             |       |
| February  | 10,820                            |       |
| March     | 11,895                            |       |
| April     | 12,254                            |       |
| May       | 12,264                            |       |
| June      | 12,264                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 98       | 1,014       | 9.7%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 610      | 3,850       | 15.8%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 449      | 1,014       | 44.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,865    | 3,850       | 48.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 232      | 4,200       | 5.5%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 4,200       | 1.2%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 99       | 4,200       | 2.4%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

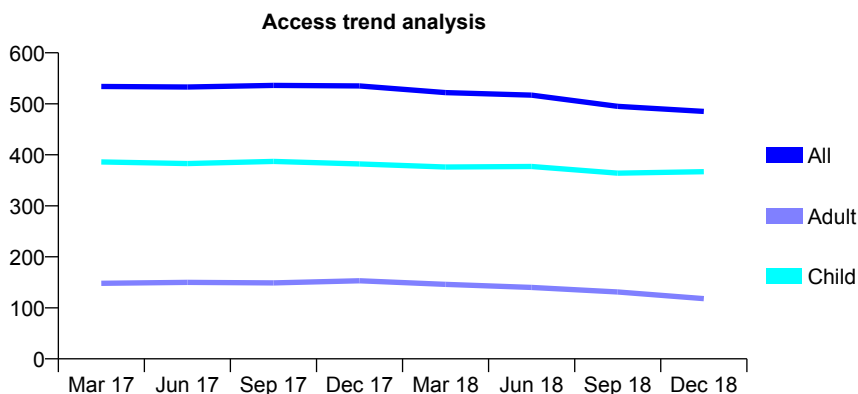
## Q60 - Vital Signs At a Glance Contract Report for 166219/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | Grocott and Vlok |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 18/05/2015       |
| Contract end date    |                  |

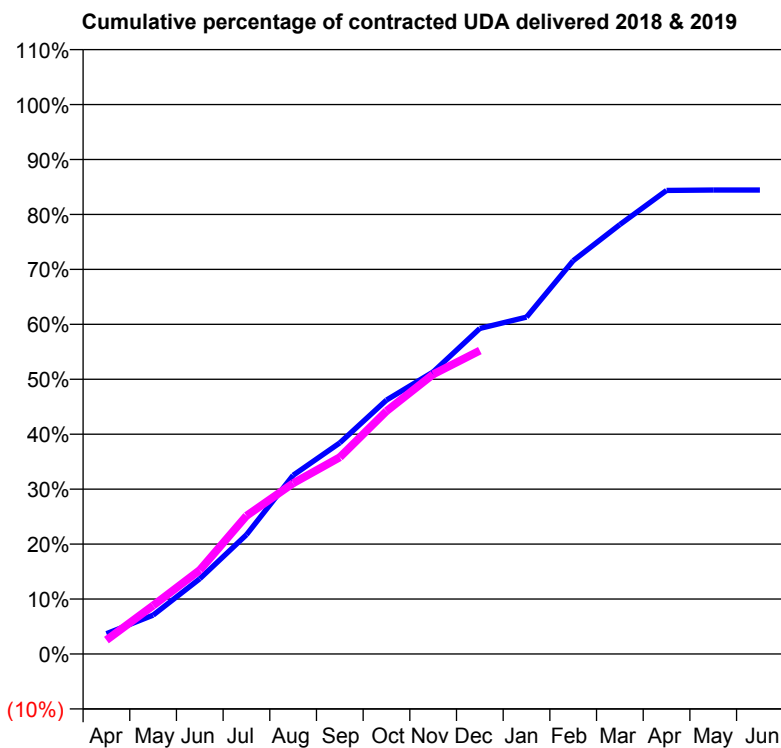
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,471      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £40,467.72 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 535           |                               |
| Quarter ending March 2018           | 522           | ↓                             |
| Quarter ending June 2018            | 517           | →                             |
| Quarter ending September 2018       | 495           | ↓                             |
| Quarter ending December 2018        | 485           | ↓                             |
| <b>Variance since December 2017</b> | <b>(9.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |      |
|-----------------------------------|-------|------|
| Month                             | 2018  | 2019 |
| April                             | 54    | 37   |
| May                               | 104   | 130  |
| June                              | 201   | 225  |
| July                              | 319   | 370  |
| August                            | 479   | 457  |
| September                         | 565   | 527  |
| October                           | 680   | 650  |
| November                          | 755   | 749  |
| December                          | 872   | 812  |
| January                           | 902   |      |
| February                          | 1,053 |      |
| March                             | 1,150 |      |
| April                             | 1,241 |      |
| May                               | 1,242 |      |
| June                              | 1,242 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 386         | 7.5%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 18       | 96          | 18.8%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 238      | 386         | 61.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 50       | 96          | 52.1%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 444         | 3.6%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 444         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 444         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



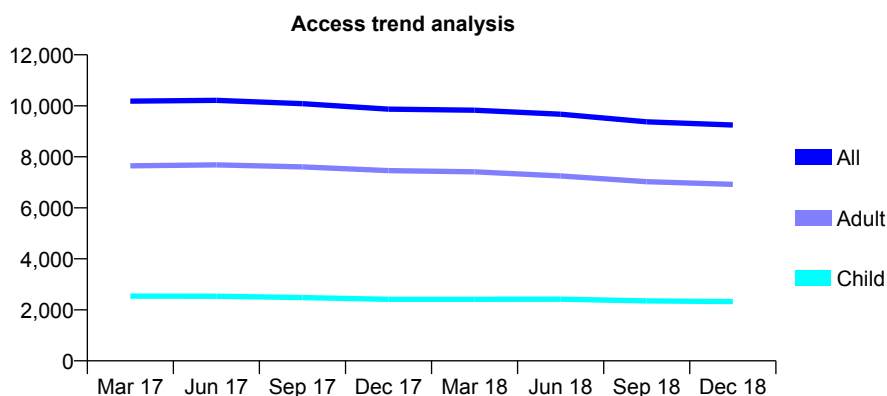
## Q60 - Vital Signs At a Glance Contract Report for 168971/0001 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Blurton Dental Centre |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2012            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,918      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £760,740.59 |

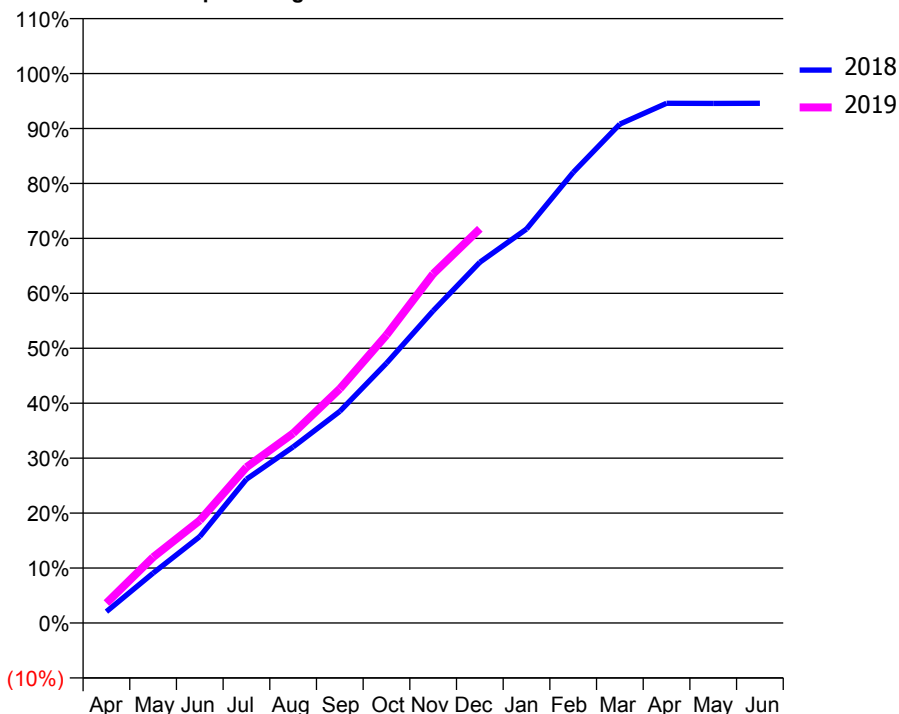
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,871         |                               |
| Quarter ending March 2018           | 9,825         | →                             |
| Quarter ending June 2018            | 9,671         | ↓                             |
| Quarter ending September 2018       | 9,375         | ↓                             |
| Quarter ending December 2018        | 9,246         | ↓                             |
| <b>Variance since December 2017</b> | <b>(6.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 210      | 2,488       | 8.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 962      | 7,547       | 12.7%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,484    | 2,488       | 59.6%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,731    | 7,547       | 62.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 439      | 9,540       | 4.6%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 80       | 9,540       | 0.8%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 180      | 9,540       | 1.9%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

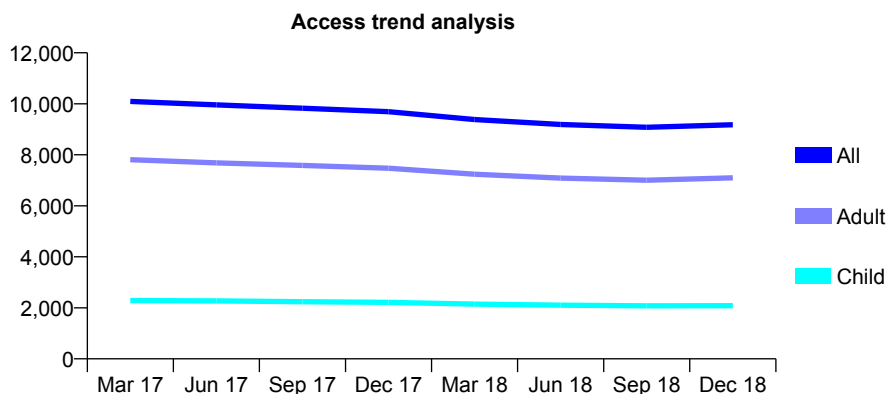
## Q60 - Vital Signs At a Glance Contract Report for 171077/0001 - December 2018

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Avondale House Surgery Ltd |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 04/09/2009                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 30,210      |
| Carry forward general activity (UDA)        | 834         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £817,835.12 |

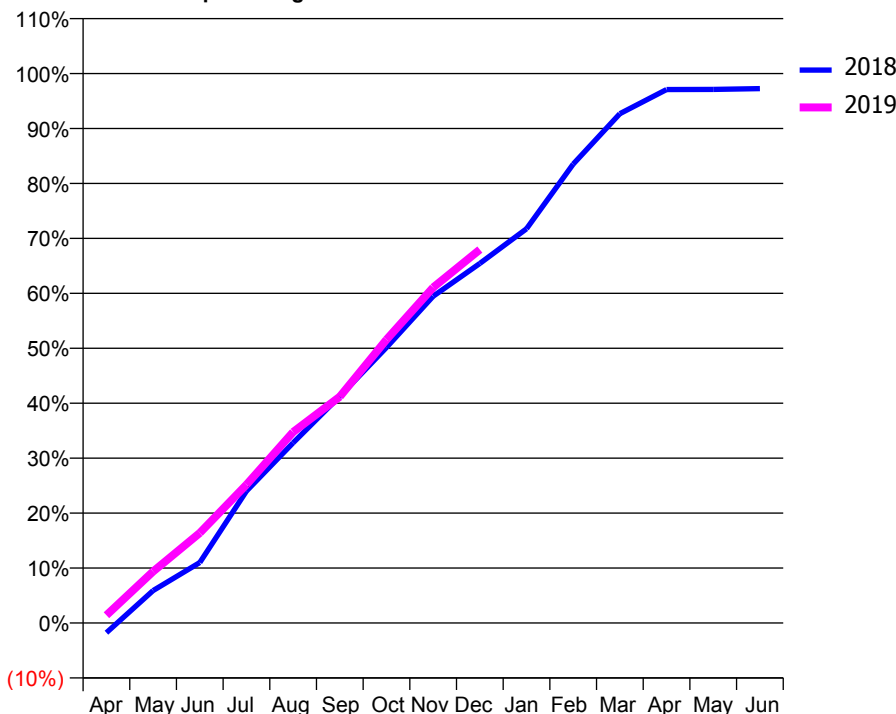
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,690         |                               |
| Quarter ending March 2018           | 9,382         | ↓                             |
| Quarter ending June 2018            | 9,189         | ↓                             |
| Quarter ending September 2018       | 9,080         | ↓                             |
| Quarter ending December 2018        | 9,181         | →                             |
| <b>Variance since December 2017</b> | <b>(5.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -537                              | 426    |
| May       | 1,786                             | 2,834  |
| June      | 3,324                             | 4,952  |
| July      | 7,251                             | 7,607  |
| August    | 9,907                             | 10,499 |
| September | 12,464                            | 12,441 |
| October   | 15,151                            | 15,581 |
| November  | 17,966                            | 18,447 |
| December  | 19,765                            | 20,532 |
| January   | 21,675                            |        |
| February  | 25,233                            |        |
| March     | 28,004                            |        |
| April     | 29,331                            |        |
| May       | 29,332                            |        |
| June      | 29,376                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 159      | 1,997       | 8.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,080    | 6,774       | 15.9%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,064    | 1,997       | 53.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,332    | 6,774       | 49.2%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 739      | 8,273       | 8.9%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 151      | 8,273       | 1.8%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 56       | 8,273       | 0.7%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

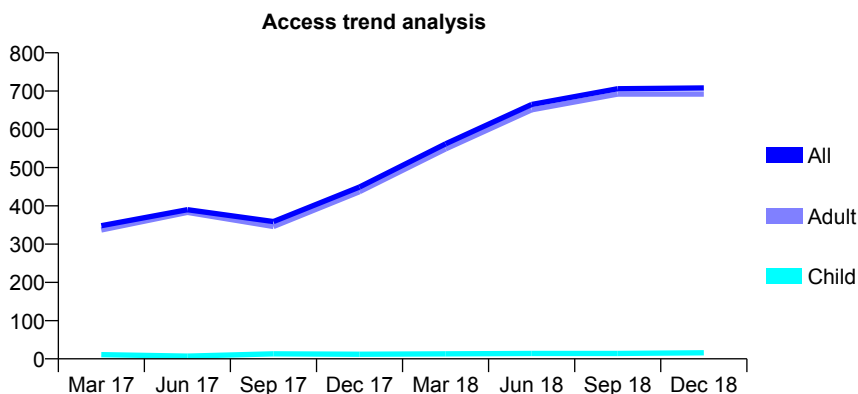
## Q60 - Vital Signs At a Glance Contract Report for 175293/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Stirchley Dental Practice |
| Contract type name   | PDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/07/2015                |
| Contract end date    | 31/03/2020                |

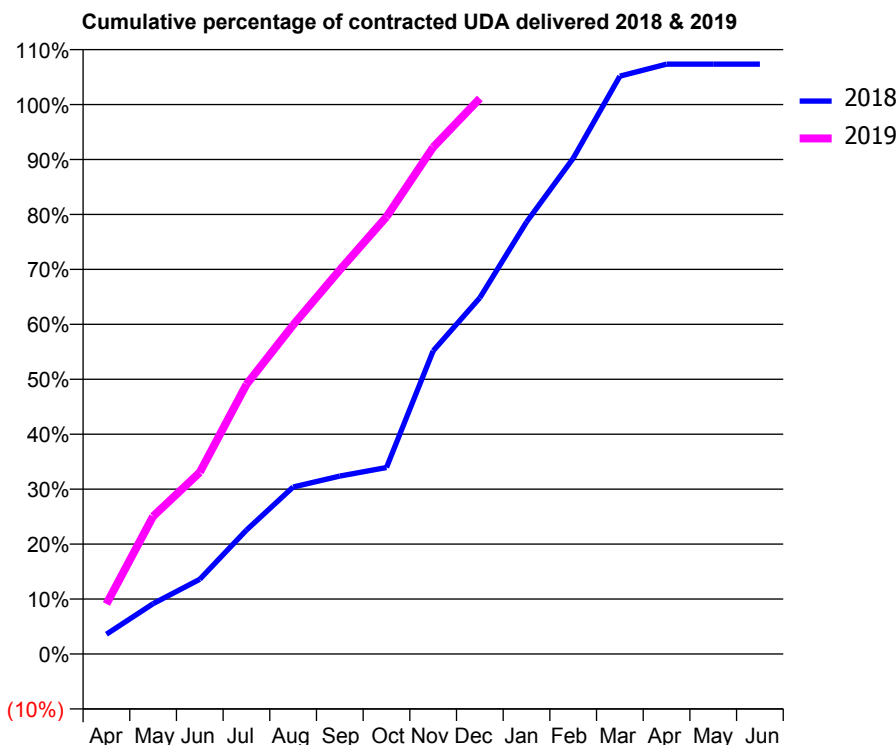
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,800      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £74,617.12 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 449          |                               |
| Quarter ending March 2018           | 562          | ↑                             |
| Quarter ending June 2018            | 665          | ↑                             |
| Quarter ending September 2018       | 706          | ↑                             |
| Quarter ending December 2018        | 708          | →                             |
| <b>Variance since December 2017</b> | <b>57.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 65    | 164   |
| May                               | 165   | 451   |
| June                              | 245   | 595   |
| July                              | 406   | 883   |
| August                            | 547   | 1,078 |
| September                         | 583   | 1,258 |
| October                           | 611   | 1,432 |
| November                          | 993   | 1,660 |
| December                          | 1,167 | 1,820 |
| January                           | 1,415 |       |
| February                          | 1,624 |       |
| March                             | 1,893 |       |
| April                             | 1,932 |       |
| May                               | 1,932 |       |
| June                              | 1,932 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 14          | 0.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 640         | 0.6%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 14          | 0.0%     | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2        | 640         | 0.3%     | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 641         | 0.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 641         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 641         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

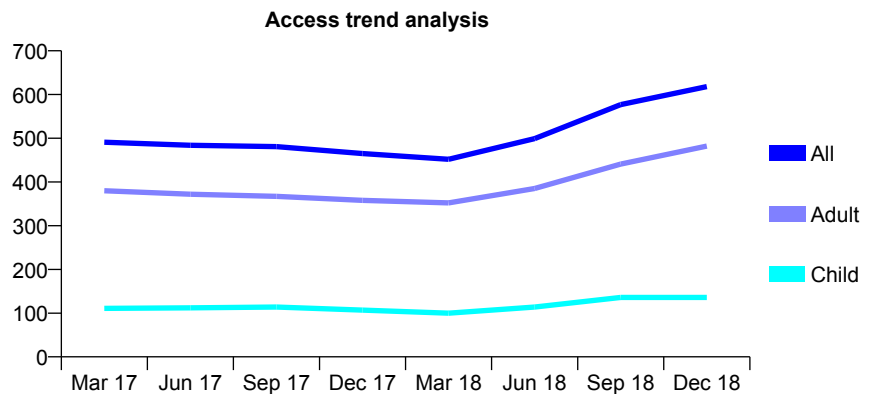
## Q60 - Vital Signs At a Glance Contract Report for 17552/0001 - December 2018

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Britannia House Dental Practice |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/12/2009                      |
| Contract end date    |                                 |

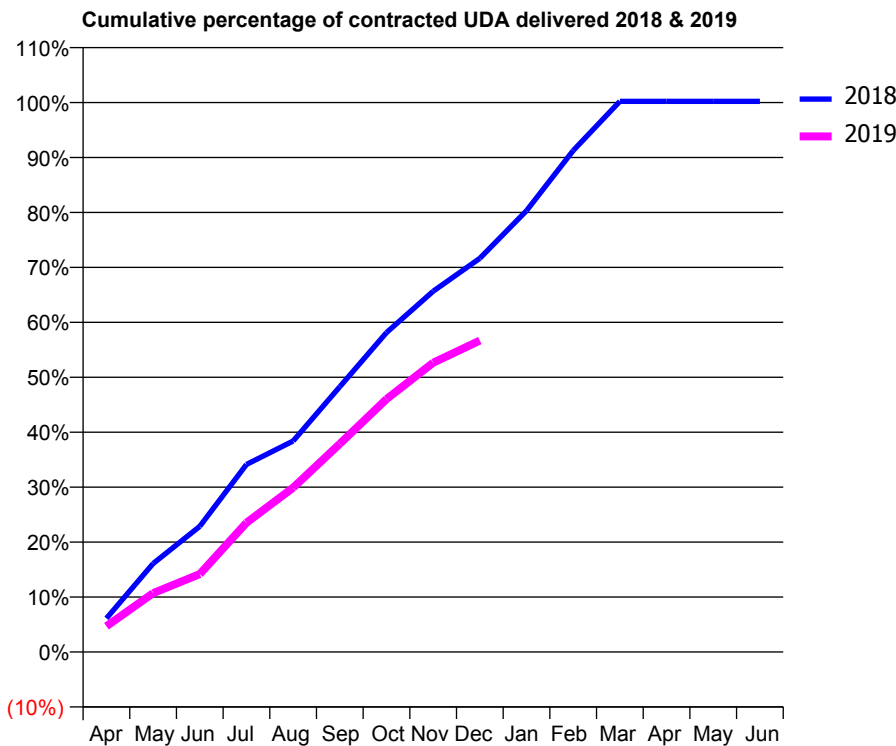
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,762      |
| Carry forward general activity (UDA)        | -3         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £71,919.71 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 465          |                               |
| Quarter ending March 2018           | 452          | ↓                             |
| Quarter ending June 2018            | 499          | ↑                             |
| Quarter ending September 2018       | 577          | ↑                             |
| Quarter ending December 2018        | 618          | ↑                             |
| <b>Variance since December 2017</b> | <b>32.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 88                                | 130   |
| May       | 231                               | 296   |
| June      | 329                               | 392   |
| July      | 491                               | 650   |
| August    | 552                               | 826   |
| September | 694                               | 1,047 |
| October   | 836                               | 1,271 |
| November  | 944                               | 1,454 |
| December  | 1,030                             | 1,566 |
| January   | 1,155                             |       |
| February  | 1,312                             |       |
| March     | 1,441                             |       |
| April     | 1,441                             |       |
| May       | 1,441                             |       |
| June      | 1,441                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 175         | 2.3%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 70       | 584         | 12.0%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 95       | 175         | 54.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 300      | 584         | 51.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 98       | 759         | 12.9%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 759         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 759         | 0.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

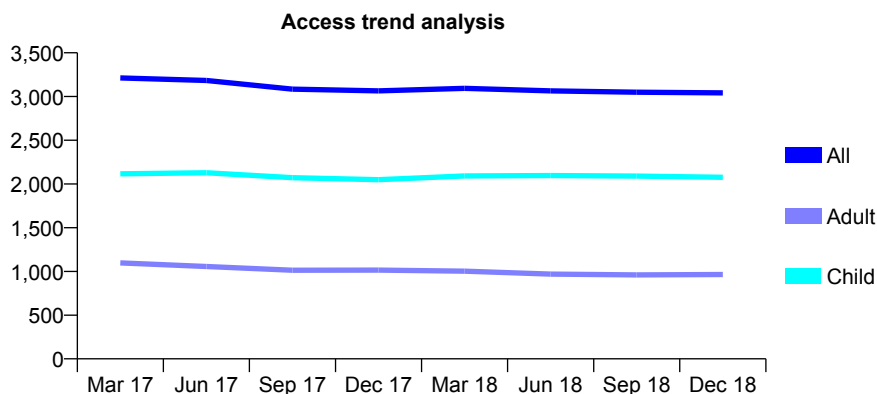
## Q60 - Vital Signs At a Glance Contract Report for 176907/0001 - December 2018

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | The Tutbury Dental Practice Ltd |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/09/2009                      |
| Contract end date    |                                 |

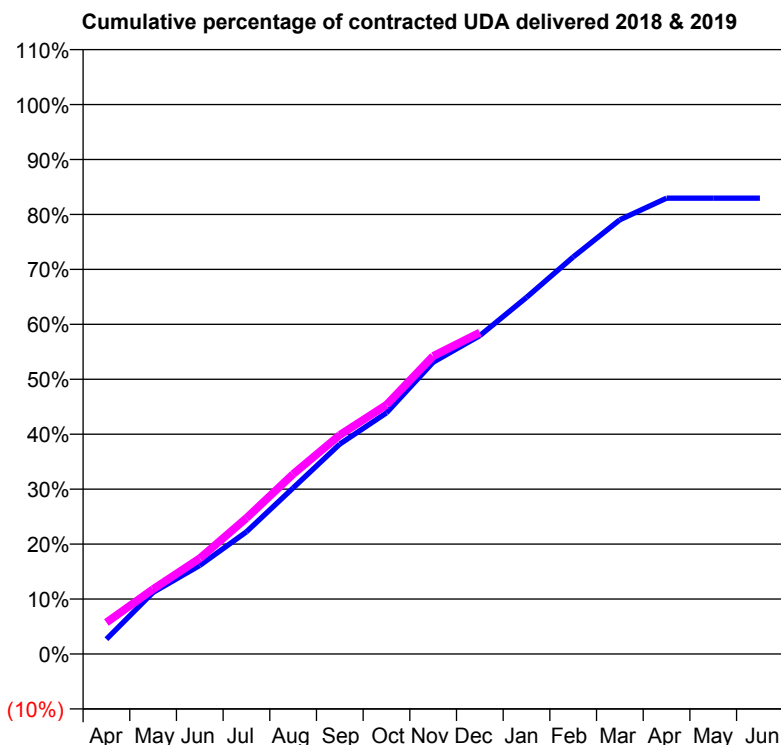
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,200       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £209,477.72 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,064         |                               |
| Quarter ending March 2018           | 3,094         | →                             |
| Quarter ending June 2018            | 3,065         | →                             |
| Quarter ending September 2018       | 3,050         | →                             |
| Quarter ending December 2018        | 3,041         | →                             |
| <b>Variance since December 2017</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 248                               | 528   |
| May       | 1,033                             | 1,087 |
| June      | 1,484                             | 1,602 |
| July      | 2,046                             | 2,277 |
| August    | 2,780                             | 3,012 |
| September | 3,515                             | 3,667 |
| October   | 4,037                             | 4,172 |
| November  | 4,886                             | 4,988 |
| December  | 5,330                             | 5,381 |
| January   | 5,972                             |       |
| February  | 6,647                             |       |
| March     | 7,271                             |       |
| April     | 7,632                             |       |
| May       | 7,633                             |       |
| June      | 7,633                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 257      | 2,816       | 9.1%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 141      | 849         | 16.6%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,062    | 2,816       | 73.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 504      | 849         | 59.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 148      | 3,452       | 4.3%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 3,452       | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 3,452       | 0.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

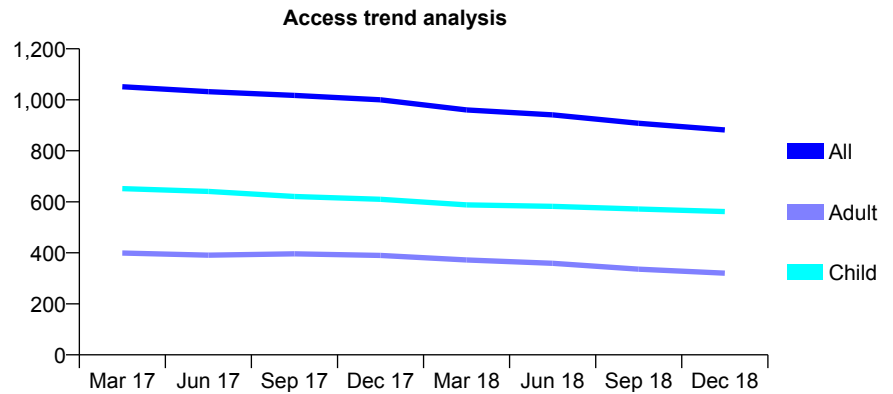
## Q60 - Vital Signs At a Glance Contract Report for 178160/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | Diana Dental |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2013   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,600      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £64,637.98 |

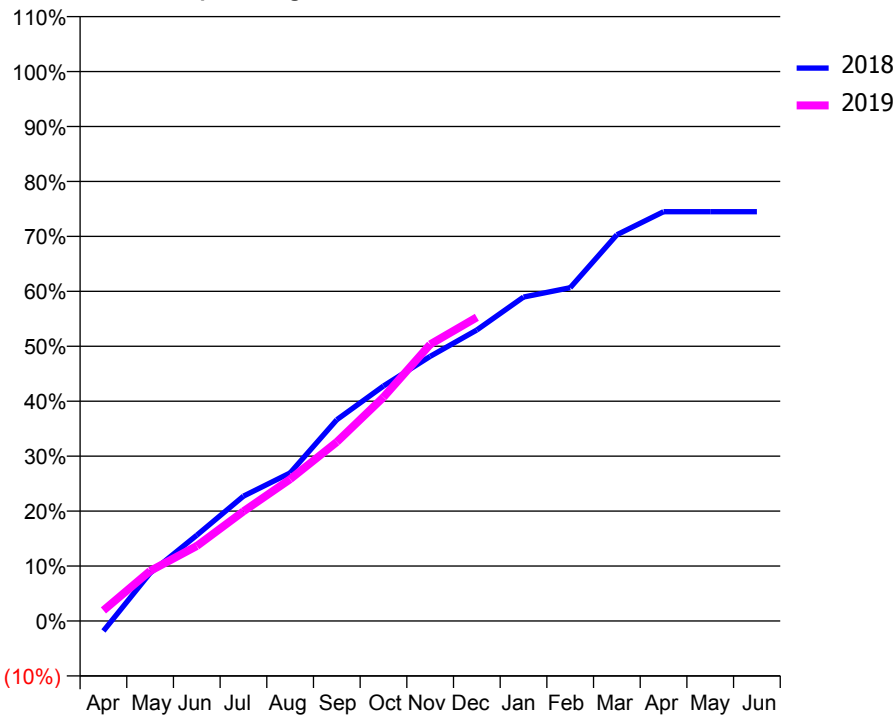
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 1,000          |                               |
| Quarter ending March 2018           | 960            | ↓                             |
| Quarter ending June 2018            | 941            | ↓                             |
| Quarter ending September 2018       | 908            | ↓                             |
| Quarter ending December 2018        | 882            | ↓                             |
| <b>Variance since December 2017</b> | <b>(11.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -55                               | 50    |
| May       | 262                               | 237   |
| June      | 469                               | 355   |
| July      | 682                               | 519   |
| August    | 809                               | 671   |
| September | 1,099                             | 847   |
| October   | 1,283                             | 1,059 |
| November  | 1,445                             | 1,309 |
| December  | 1,589                             | 1,437 |
| January   | 1,769                             |       |
| February  | 1,820                             |       |
| March     | 2,108                             |       |
| April     | 2,234                             |       |
| May       | 2,234                             |       |
| June      | 2,234                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 722         | 6.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 27       | 298         | 9.1%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 498      | 722         | 69.0%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 210      | 298         | 70.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 942         | 1.5%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 942         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 942         | 0.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

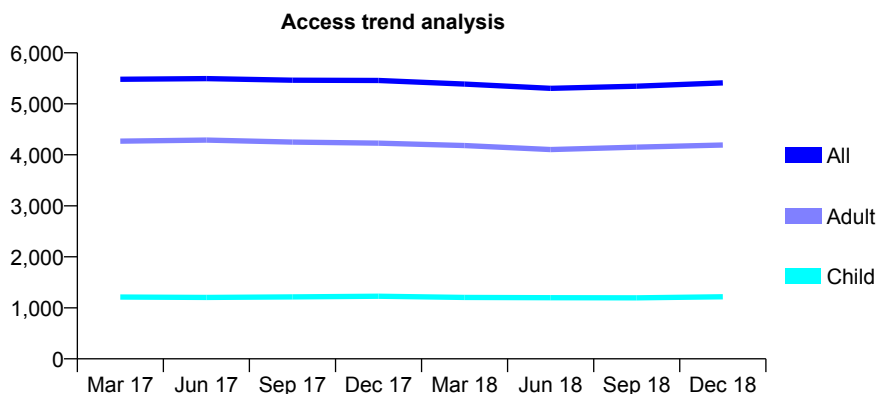
## Q60 - Vital Signs At a Glance Contract Report for 181110/0003 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2008   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,451      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £433,321.24 |

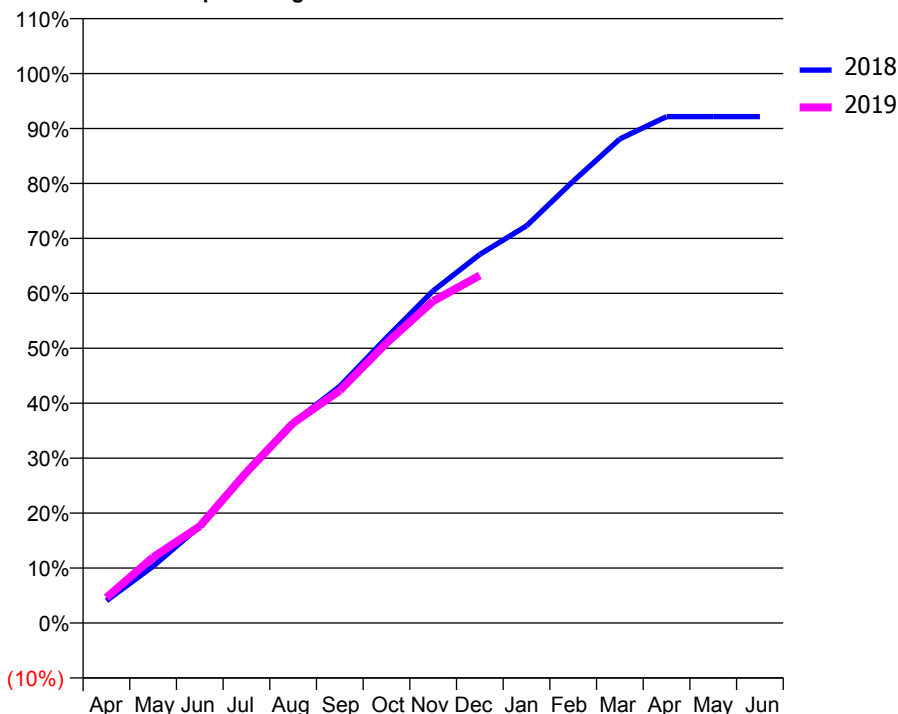
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,457         |                               |
| Quarter ending March 2018           | 5,386         | ↓                             |
| Quarter ending June 2018            | 5,303         | ↓                             |
| Quarter ending September 2018       | 5,346         | →                             |
| Quarter ending December 2018        | 5,411         | →                             |
| <b>Variance since December 2017</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 749                               | 852    |
| May       | 1,904                             | 2,211  |
| June      | 3,249                             | 3,248  |
| July      | 5,037                             | 5,060  |
| August    | 6,726                             | 6,712  |
| September | 7,952                             | 7,806  |
| October   | 9,579                             | 9,401  |
| November  | 11,155                            | 10,811 |
| December  | 12,380                            | 11,672 |
| January   | 13,337                            |        |
| February  | 14,838                            |        |
| March     | 16,255                            |        |
| April     | 17,004                            |        |
| May       | 17,004                            |        |
| June      | 17,004                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 1,158       | 4.7%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 431      | 3,783       | 11.4%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 658      | 1,158       | 56.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,788    | 3,783       | 47.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 268      | 4,707       | 5.7%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 4,707       | 0.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 79       | 4,707       | 1.7%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

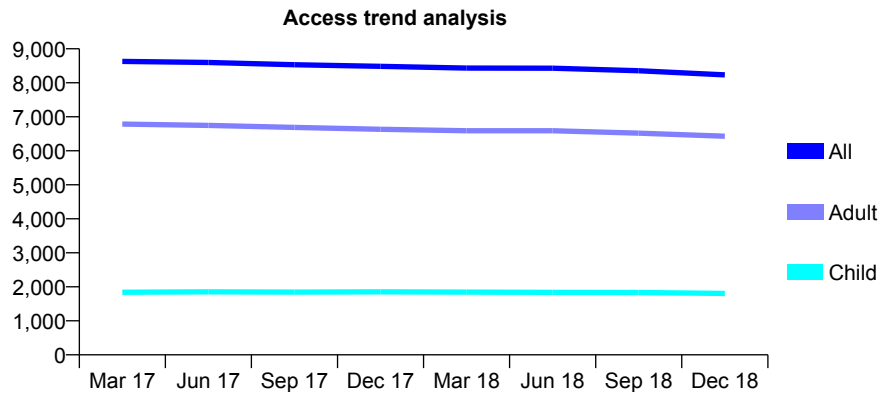
## Q60 - Vital Signs At a Glance Contract Report for 181110/0004 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | IDH Limited             |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/08/2008              |
| Contract end date    |                         |

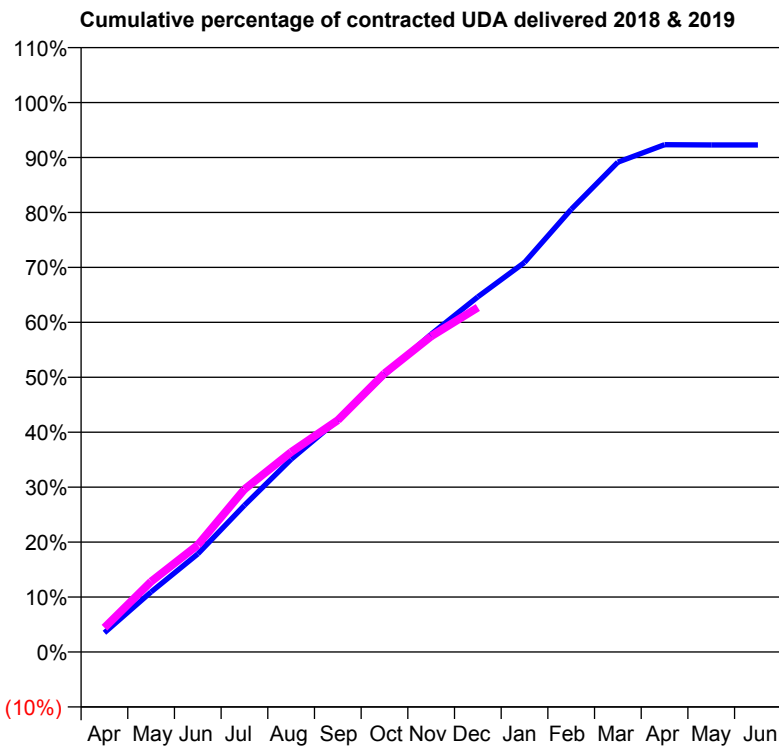
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,040      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 2,792       |
| Carry forward orthodontic activity (UOA)    | 82          |
| Baseline contract value                     | £800,864.64 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 8,486         |                               |
| Quarter ending March 2018           | 8,435         | →                             |
| Quarter ending June 2018            | 8,429         | →                             |
| Quarter ending September 2018       | 8,353         | →                             |
| Quarter ending December 2018        | 8,235         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 876                               | 1,108  |
| May       | 2,736                             | 3,213  |
| June      | 4,467                             | 4,877  |
| July      | 6,690                             | 7,418  |
| August    | 8,784                             | 9,109  |
| September | 10,570                            | 10,563 |
| October   | 12,632                            | 12,694 |
| November  | 14,483                            | 14,389 |
| December  | 16,182                            | 15,699 |
| January   | 17,752                            |        |
| February  | 20,169                            |        |
| March     | 22,322                            |        |
| April     | 23,117                            |        |
| May       | 23,104                            |        |
| June      | 23,104                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 132      | 2,016       | 6.5%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 815      | 6,175       | 13.2%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,042    | 2,016       | 51.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,351    | 6,175       | 54.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 504      | 7,527       | 6.7%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 7,527       | 0.4%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 143      | 7,527       | 1.9%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



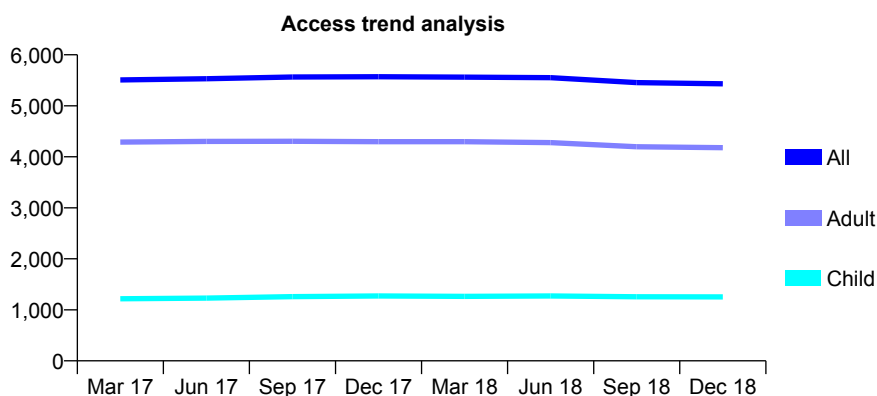
## Q60 - Vital Signs At a Glance Contract Report for 182141/0001 - December 2018

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Audley Dental Practice Partnership |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2012                         |
| Contract end date    |                                    |

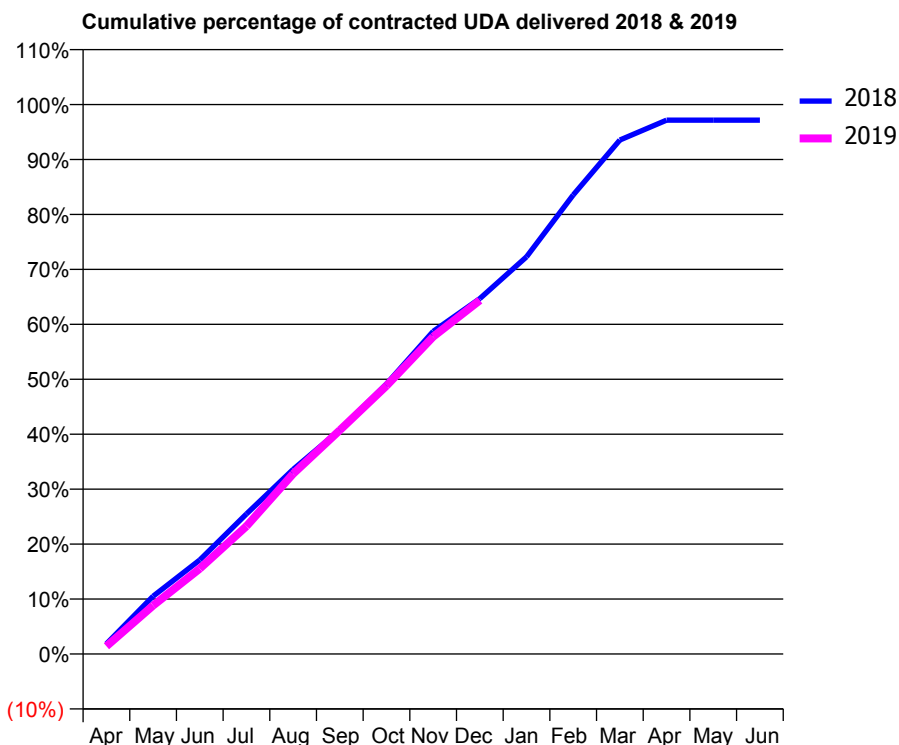
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,106      |
| Carry forward general activity (UDA)        | 457         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £405,499.95 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,570         |                               |
| Quarter ending March 2018           | 5,561         | →                             |
| Quarter ending June 2018            | 5,551         | →                             |
| Quarter ending September 2018       | 5,455         | ↓                             |
| Quarter ending December 2018        | 5,431         | →                             |
| <b>Variance since December 2017</b> | <b>(2.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 298                               | 229    |
| May       | 1,693                             | 1,419  |
| June      | 2,759                             | 2,505  |
| July      | 4,106                             | 3,747  |
| August    | 5,412                             | 5,281  |
| September | 6,570                             | 6,560  |
| October   | 7,916                             | 7,862  |
| November  | 9,457                             | 9,299  |
| December  | 10,419                            | 10,367 |
| January   | 11,641                            |        |
| February  | 13,454                            |        |
| March     | 15,065                            |        |
| April     | 15,649                            |        |
| May       | 15,649                            |        |
| June      | 15,649                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 115      | 1,627       | 7.1%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 352      | 4,606       | 7.6%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,211    | 1,627       | 74.4%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,110    | 4,606       | 67.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 156      | 5,987       | 2.6%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 5,987       | 0.1%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 51       | 5,987       | 0.9%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

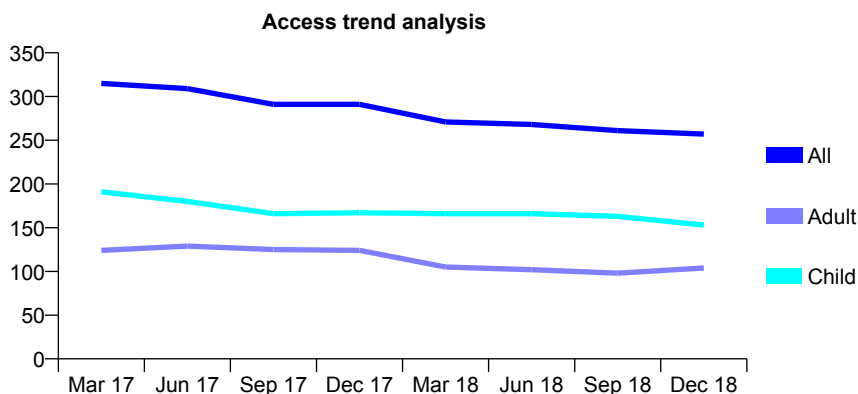
## Q60 - Vital Signs At a Glance Contract Report for 182389/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | Mr W Herath  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 04/01/2013   |
| Contract end date    |              |

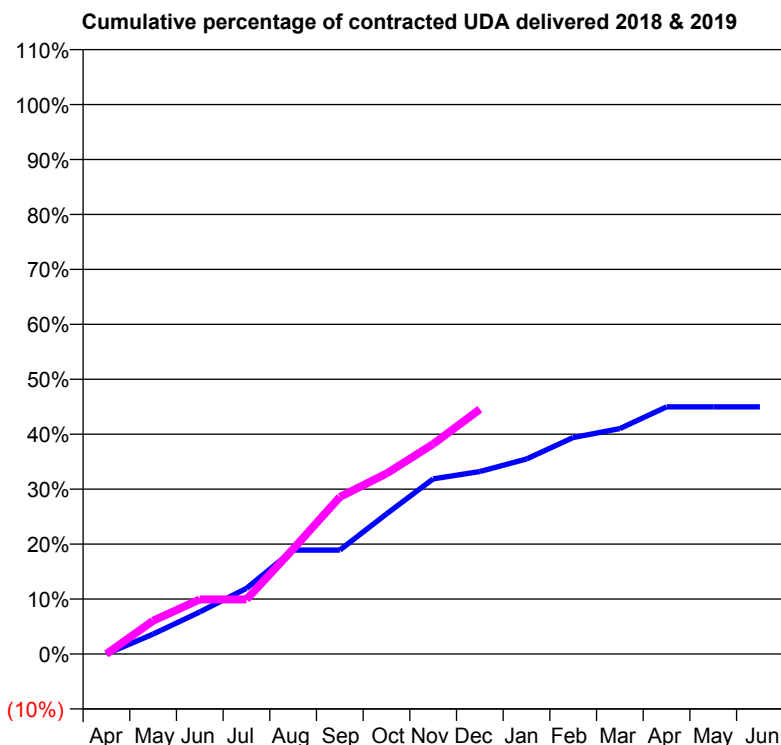
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 700        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,142.79 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 291            |                               |
| Quarter ending March 2018           | 271            | ↓                             |
| Quarter ending June 2018            | 268            | ↓                             |
| Quarter ending September 2018       | 261            | ↓                             |
| Quarter ending December 2018        | 257            | ↓                             |
| <b>Variance since December 2017</b> | <b>(11.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2018 | 2019 |
| April                             | 0    | 0    |
| May                               | 38   | 42   |
| June                              | 80   | 70   |
| July                              | 125  | 70   |
| August                            | 199  | 134  |
| September                         | 199  | 200  |
| October                           | 268  | 230  |
| November                          | 335  | 267  |
| December                          | 349  | 312  |
| January                           | 373  |      |
| February                          | 414  |      |
| March                             | 431  |      |
| April                             | 472  |      |
| May                               | 472  |      |
| June                              | 472  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 166         | 3.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 77          | 14.3%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 95       | 166         | 57.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 29       | 77          | 37.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 212         | 4.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 212         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 212         | 1.4%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

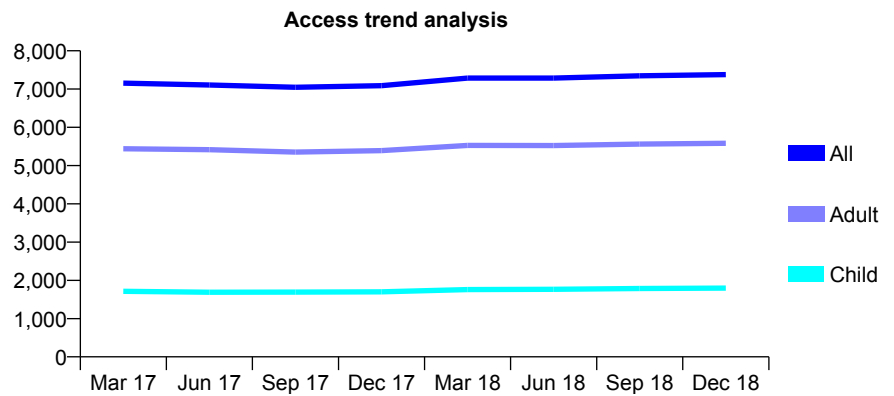
## Q60 - Vital Signs At a Glance Contract Report for 184411/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | Mroke Limited |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2009    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,512      |
| Carry forward general activity (UDA)        | 673         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £564,236.38 |

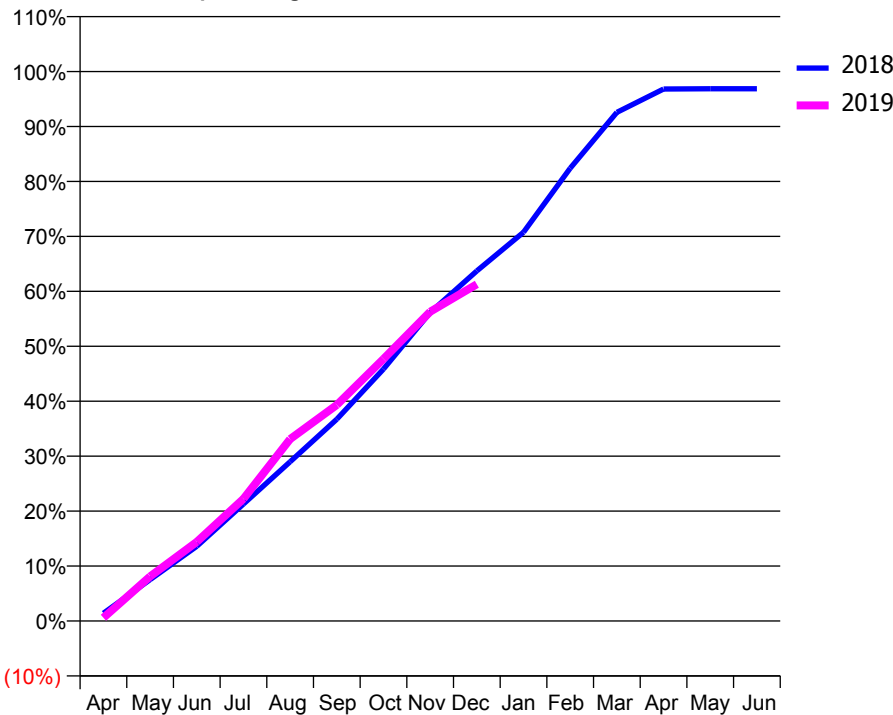
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 7,090       |                               |
| Quarter ending March 2018           | 7,286       | ↑                             |
| Quarter ending June 2018            | 7,288       | →                             |
| Quarter ending September 2018       | 7,348       | →                             |
| Quarter ending December 2018        | 7,379       | →                             |
| <b>Variance since December 2017</b> | <b>4.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 307                               | 127    |
| May       | 1,620                             | 1,749  |
| June      | 2,924                             | 3,099  |
| July      | 4,582                             | 4,785  |
| August    | 6,235                             | 7,124  |
| September | 7,901                             | 8,462  |
| October   | 9,863                             | 10,260 |
| November  | 12,078                            | 12,109 |
| December  | 13,708                            | 13,186 |
| January   | 15,218                            |        |
| February  | 17,727                            |        |
| March     | 19,911                            |        |
| April     | 20,826                            |        |
| May       | 20,837                            |        |
| June      | 20,839                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 126      | 1,940       | 6.5%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 489      | 5,185       | 9.4%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,242    | 1,940       | 64.0%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,863    | 5,185       | 55.2%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 366      | 6,776       | 5.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 49       | 6,776       | 0.7%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 6,776       | 0.4%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

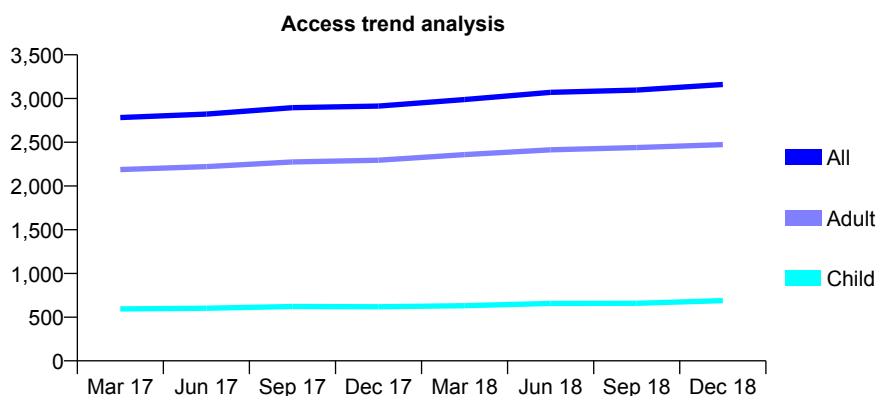
## Q60 - Vital Signs At a Glance Contract Report for 184411/0002 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | Mroke Limited |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2009    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,698       |
| Carry forward general activity (UDA)        | -46         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £200,415.37 |

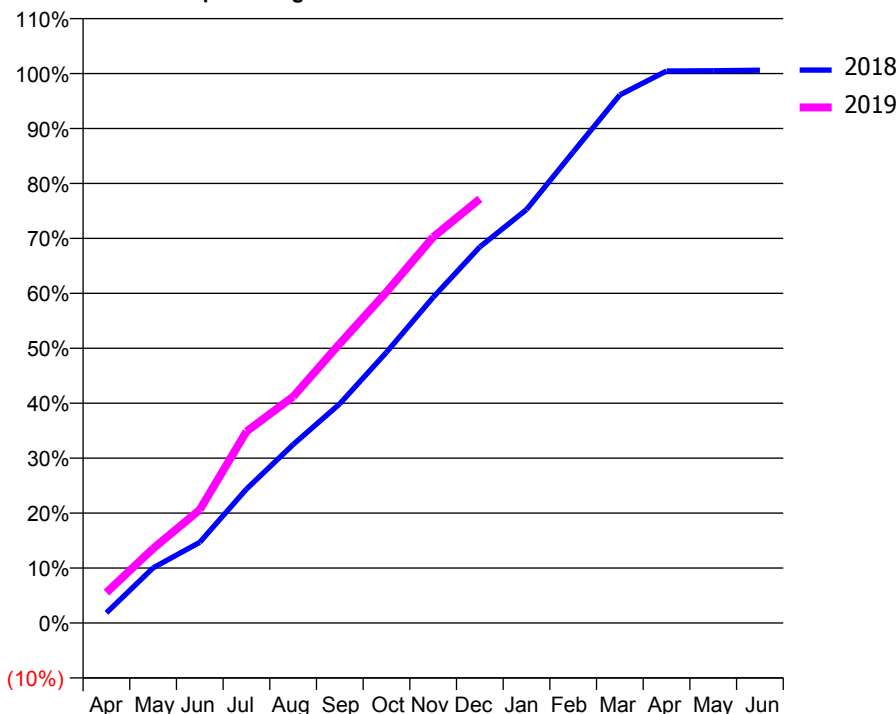
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,913       |                               |
| Quarter ending March 2018           | 2,989       | ↑                             |
| Quarter ending June 2018            | 3,071       | ↑                             |
| Quarter ending September 2018       | 3,097       | →                             |
| Quarter ending December 2018        | 3,161       | ↑                             |
| <b>Variance since December 2017</b> | <b>8.5%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 144                               | 427   |
| May       | 773                               | 1,042 |
| June      | 1,131                             | 1,587 |
| July      | 1,876                             | 2,684 |
| August    | 2,501                             | 3,171 |
| September | 3,073                             | 3,915 |
| October   | 3,793                             | 4,637 |
| November  | 4,564                             | 5,407 |
| December  | 5,269                             | 5,942 |
| January   | 5,792                             |       |
| February  | 6,599                             |       |
| March     | 7,399                             |       |
| April     | 7,733                             |       |
| May       | 7,737                             |       |
| June      | 7,744                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 729         | 7.1%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 349      | 2,674       | 13.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 407      | 729         | 55.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,486    | 2,674       | 55.6%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 215      | 3,248       | 6.6%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 43       | 3,248       | 1.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 3,248       | 1.4%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

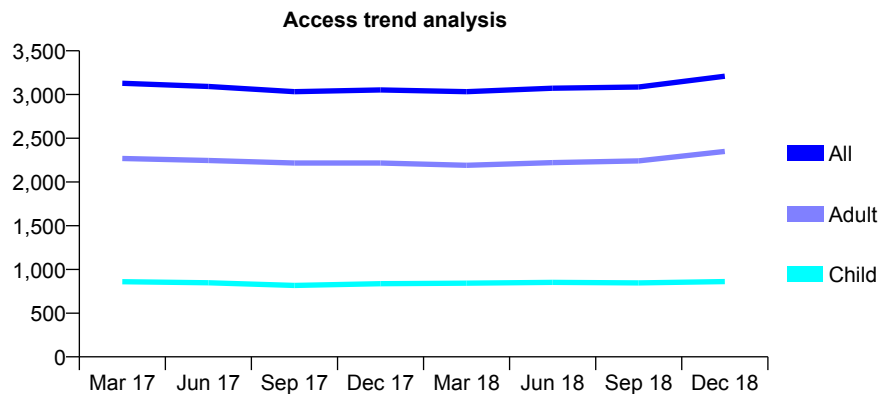
## Q60 - Vital Signs At a Glance Contract Report for 186058/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | The Avenue Dentistry |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/07/2013           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,504       |
| Carry forward general activity (UDA)        | -169        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £271,520.55 |

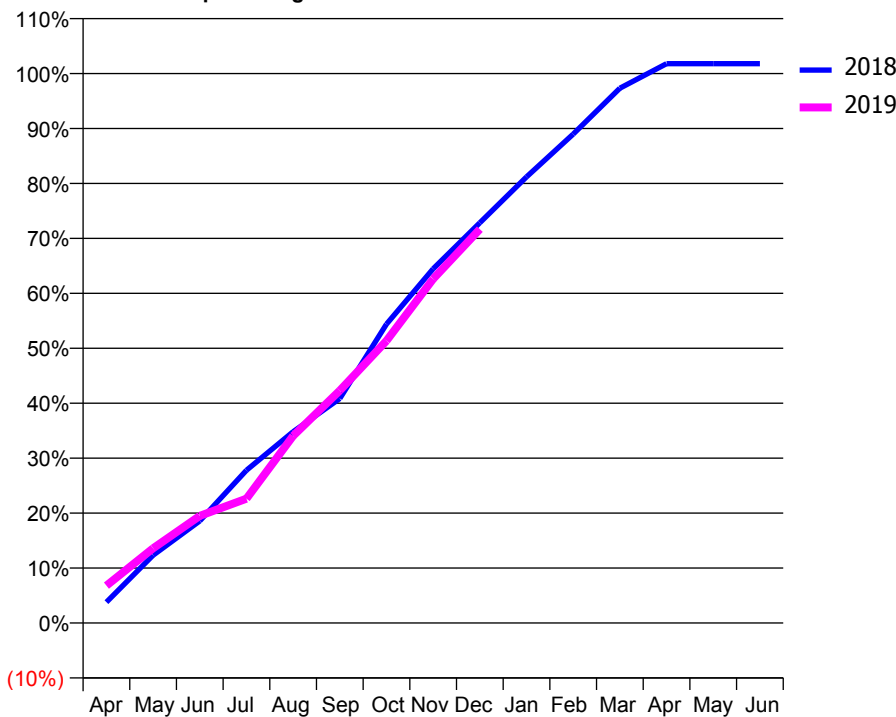
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,053       |                               |
| Quarter ending March 2018           | 3,032       | →                             |
| Quarter ending June 2018            | 3,072       | →                             |
| Quarter ending September 2018       | 3,086       | →                             |
| Quarter ending December 2018        | 3,210       | ↑                             |
| <b>Variance since December 2017</b> | <b>5.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 362                               | 646   |
| May       | 1,172                             | 1,293 |
| June      | 1,767                             | 1,854 |
| July      | 2,642                             | 2,150 |
| August    | 3,308                             | 3,237 |
| September | 3,883                             | 4,020 |
| October   | 5,170                             | 4,882 |
| November  | 6,127                             | 5,952 |
| December  | 6,923                             | 6,812 |
| January   | 7,716                             |       |
| February  | 8,455                             |       |
| March     | 9,250                             |       |
| April     | 9,674                             |       |
| May       | 9,673                             |       |
| June      | 9,673                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,128       | 8.1%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 378      | 2,697       | 14.0%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 741      | 1,128       | 65.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,142    | 2,697       | 42.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 202      | 3,642       | 5.5%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 3,642       | 1.5%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 3,642       | 0.7%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

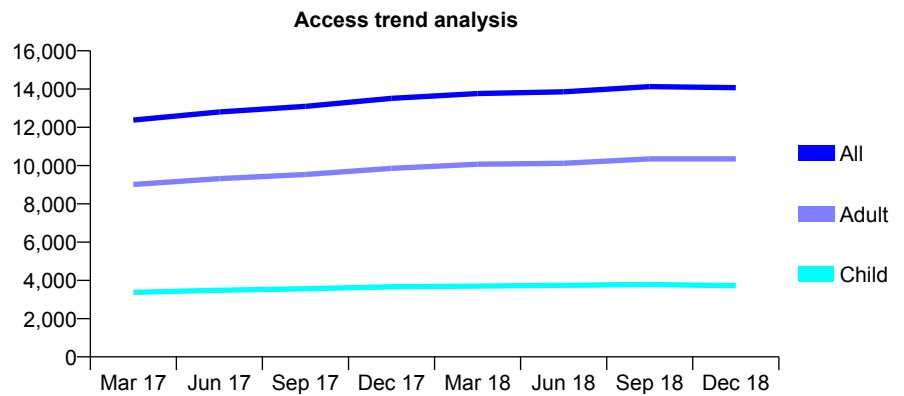
## Q60 - Vital Signs At a Glance Contract Report for 186597/0001 - December 2018

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Dosthill Valley Dental Practice |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/01/2016                      |
| Contract end date    |                                 |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 39,000        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,017,228.76 |

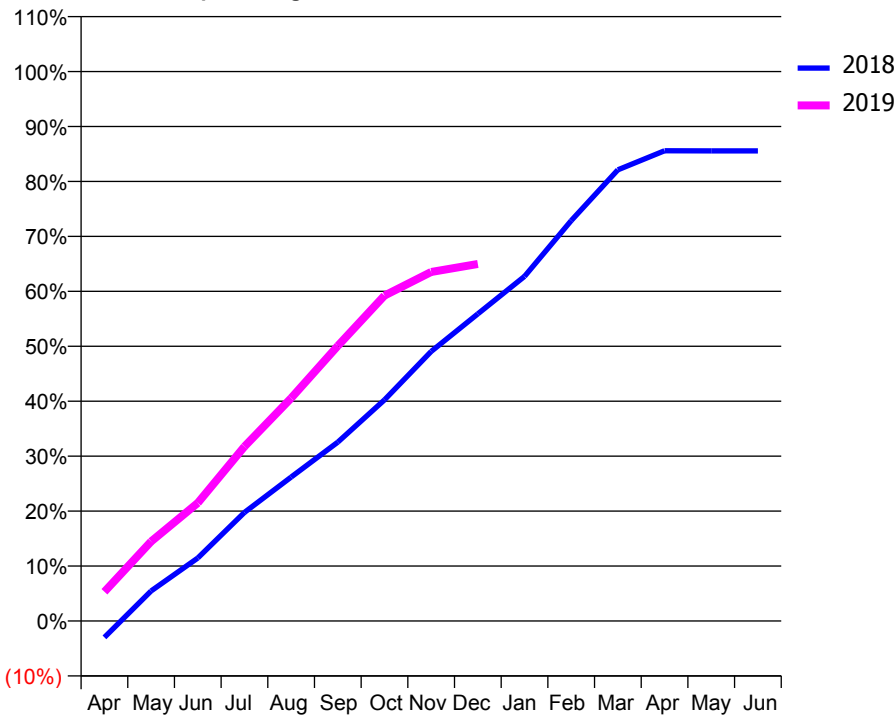
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 13,512      |                               |
| Quarter ending March 2018           | 13,763      | →                             |
| Quarter ending June 2018            | 13,857      | →                             |
| Quarter ending September 2018       | 14,129      | →                             |
| Quarter ending December 2018        | 14,074      | →                             |
| <b>Variance since December 2017</b> | <b>4.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -1,173                            | 2,077  |
| May       | 2,131                             | 5,641  |
| June      | 4,471                             | 8,379  |
| July      | 7,706                             | 12,388 |
| August    | 10,216                            | 15,824 |
| September | 12,697                            | 19,530 |
| October   | 15,695                            | 23,099 |
| November  | 19,136                            | 24,774 |
| December  | 21,798                            | 25,339 |
| January   | 24,461                            |        |
| February  | 28,414                            |        |
| March     | 32,022                            |        |
| April     | 33,377                            |        |
| May       | 33,367                            |        |
| June      | 33,367                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 140      | 3,909       | 3.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 910      | 10,488      | 8.7%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,604    | 3,909       | 66.6%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,756    | 10,488      | 64.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 287      | 13,737      | 2.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 133      | 13,737      | 1.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 132      | 13,737      | 1.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

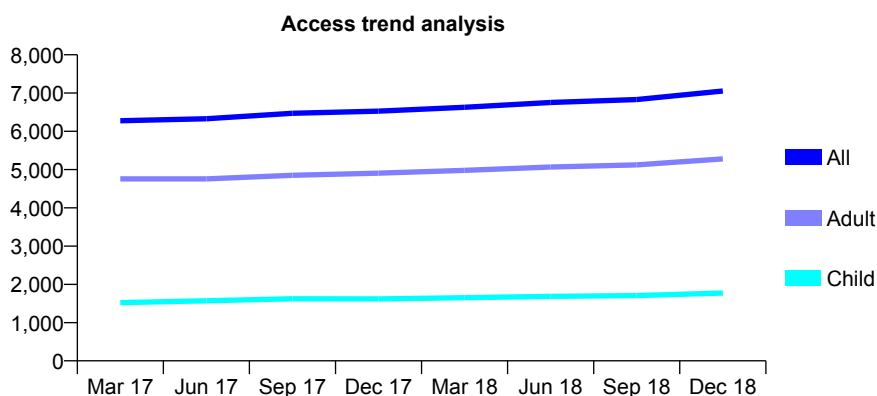
## Q60 - Vital Signs At a Glance Contract Report for 186988/0001 - December 2018

|                      |   |
|----------------------|---|
| Name or company name | The Westbury Park Dental Practice Partner |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 05/12/2013                                |
| Contract end date    |   |

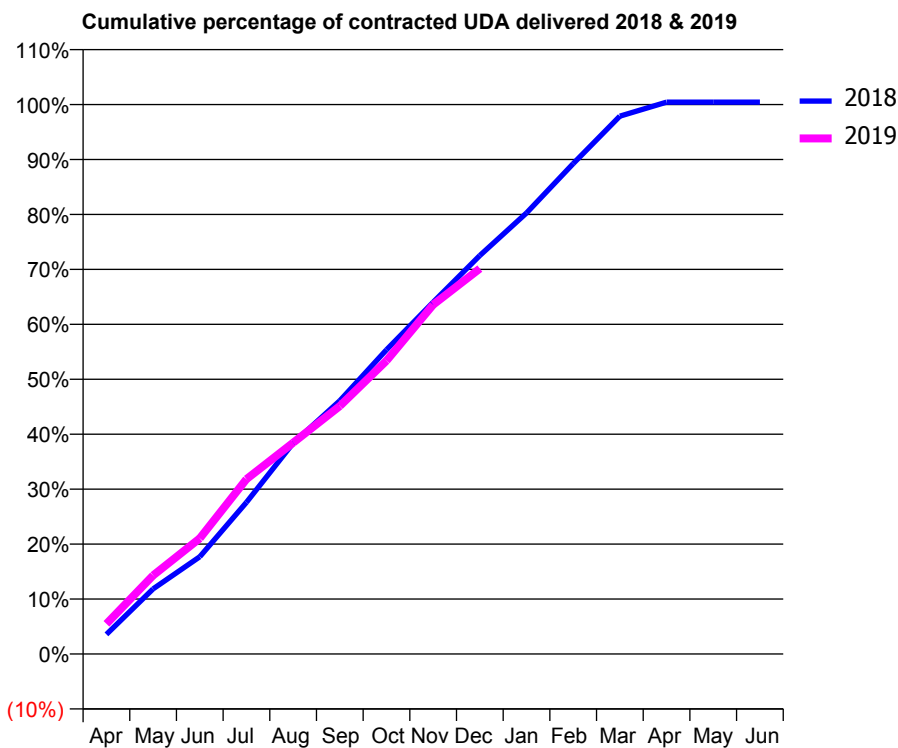
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,842      |
| Carry forward general activity (UDA)        | -81         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £527,210.78 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,527       |                               |
| Quarter ending March 2018           | 6,630       | →                             |
| Quarter ending June 2018            | 6,753       | →                             |
| Quarter ending September 2018       | 6,830       | →                             |
| Quarter ending December 2018        | 7,055       | ↑                             |
| <b>Variance since December 2017</b> | <b>8.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 675                               | 1,037  |
| May       | 2,232                             | 2,696  |
| June      | 3,335                             | 3,968  |
| July      | 5,202                             | 5,994  |
| August    | 7,230                             | 7,243  |
| September | 8,685                             | 8,503  |
| October   | 10,433                            | 10,058 |
| November  | 12,064                            | 11,975 |
| December  | 13,664                            | 13,216 |
| January   | 15,123                            |        |
| February  | 16,813                            |        |
| March     | 18,444                            |        |
| April     | 18,923                            |        |
| May       | 18,923                            |        |
| June      | 18,923                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 1,682       | 4.7%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 442      | 4,819       | 9.2%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 936      | 1,682       | 55.6%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,529    | 4,819       | 52.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 310      | 6,260       | 5.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 6,260       | 0.6%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 87       | 6,260       | 1.4%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

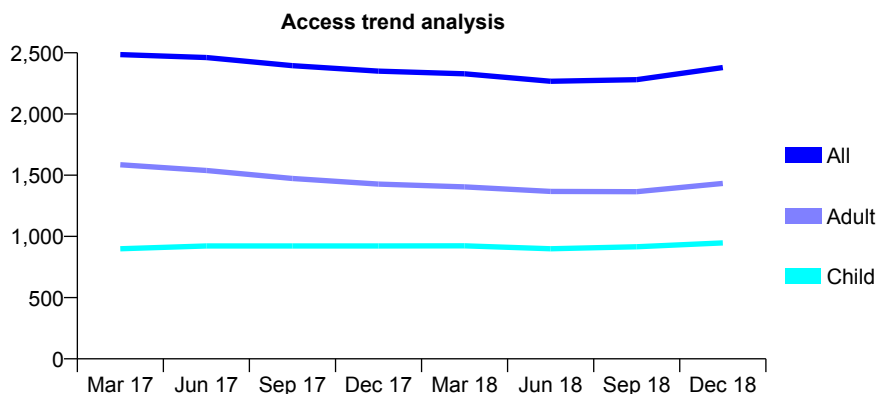
## Q60 - Vital Signs At a Glance Contract Report for 188239/0001 - December 2018

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Dr J S Jandu and Ms K K Bhambra |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General and Orthodontic         |
| Contract start date  | 01/12/2009                      |
| Contract end date    |                                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,309       |
| Carry forward general activity (UDA)        | 86          |
| 18/19 Contracted orthodontic activity (UOA) | 274         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £227,268.97 |

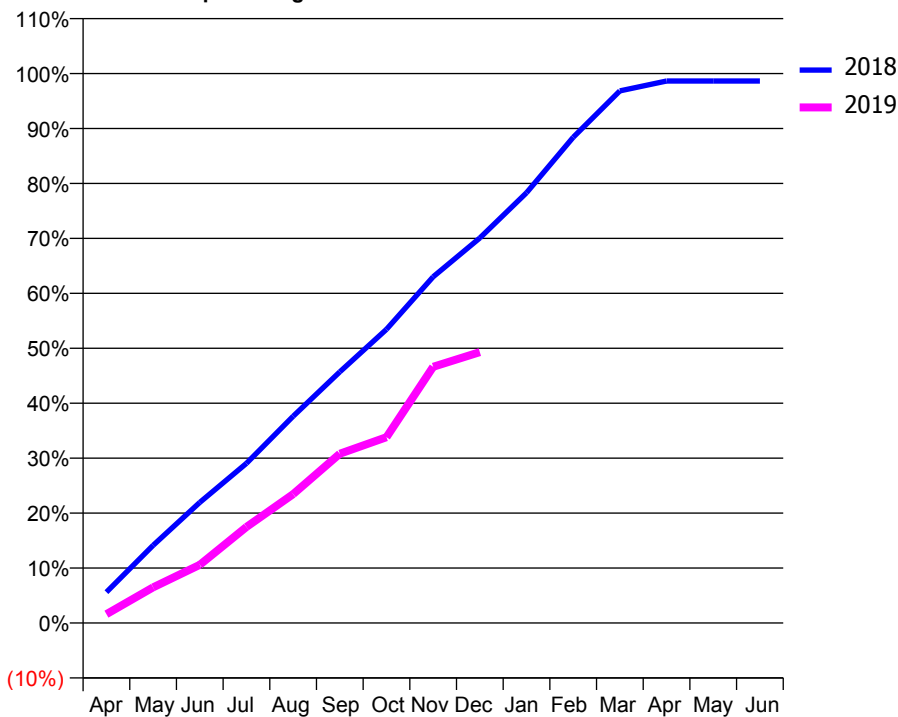
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,350       |                               |
| Quarter ending March 2018           | 2,328       | →                             |
| Quarter ending June 2018            | 2,267       | ↓                             |
| Quarter ending September 2018       | 2,281       | →                             |
| Quarter ending December 2018        | 2,380       | ↑                             |
| <b>Variance since December 2017</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 354                               | 134   |
| May       | 891                               | 540   |
| June      | 1,385                             | 879   |
| July      | 1,833                             | 1,453 |
| August    | 2,373                             | 1,949 |
| September | 2,884                             | 2,560 |
| October   | 3,372                             | 2,810 |
| November  | 3,975                             | 3,875 |
| December  | 4,420                             | 4,097 |
| January   | 4,940                             |       |
| February  | 5,577                             |       |
| March     | 6,109                             |       |
| April     | 6,223                             |       |
| May       | 6,223                             |       |
| June      | 6,223                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 113      | 1,125       | 10.0%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 198      | 1,411       | 14.0%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 698      | 1,125       | 62.0%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 689      | 1,411       | 48.8%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 200      | 2,425       | 8.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 2,425       | 0.2%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 2,425       | 1.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



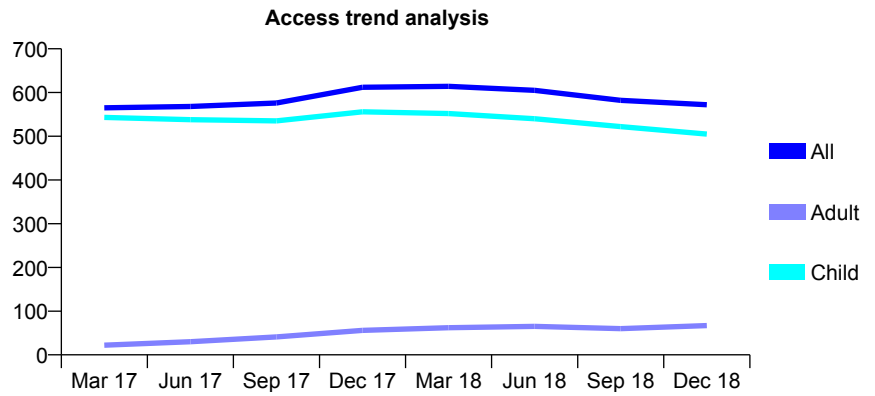
## Q60 - Vital Signs At a Glance Contract Report for 188646/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Grosvenor Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/02/2016                |
| Contract end date    |                           |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,455      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £63,533.66 |

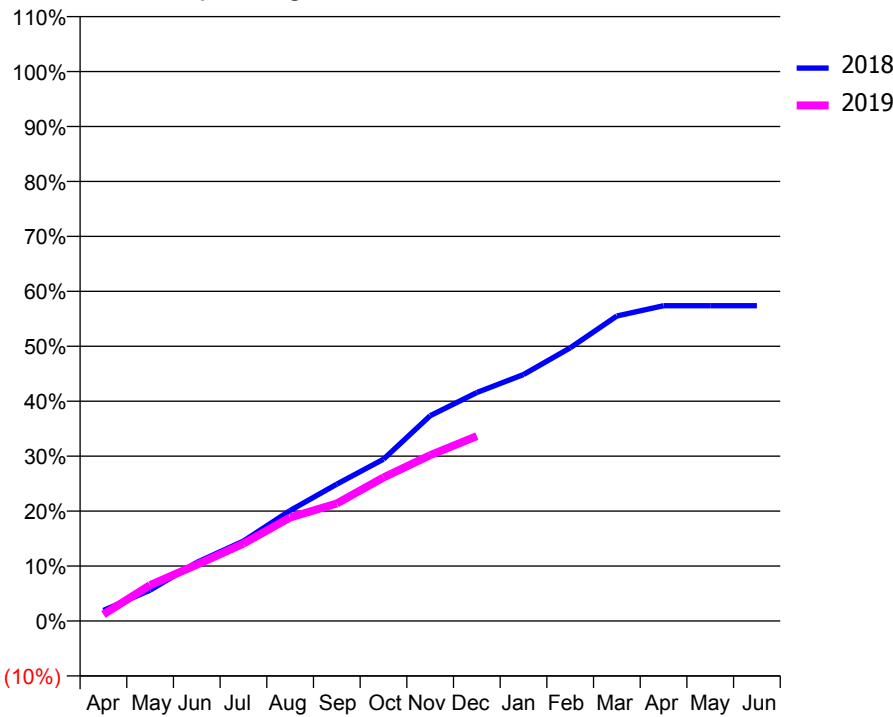
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 612           |                               |
| Quarter ending March 2018           | 614           | →                             |
| Quarter ending June 2018            | 605           | ↓                             |
| Quarter ending September 2018       | 582           | ↓                             |
| Quarter ending December 2018        | 572           | ↓                             |
| <b>Variance since December 2017</b> | <b>(6.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 47                                | 29   |
| May       | 138                               | 160  |
| June      | 262                               | 252  |
| July      | 357                               | 346  |
| August    | 493                               | 462  |
| September | 612                               | 525  |
| October   | 723                               | 642  |
| November  | 917                               | 741  |
| December  | 1,021                             | 826  |
| January   | 1,101                             |      |
| February  | 1,221                             |      |
| March     | 1,363                             |      |
| April     | 1,409                             |      |
| May       | 1,409                             |      |
| June      | 1,409                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 676         | 6.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 520      | 676         | 76.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 639         | 1.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 639         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 639         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

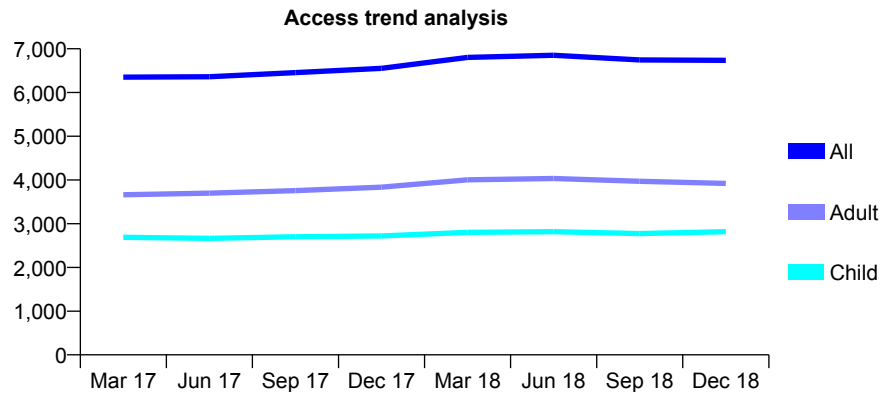
## Q60 - Vital Signs At a Glance Contract Report for 190608/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Dawley Dental Practice |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 23/09/2009             |
| Contract end date    |                        |

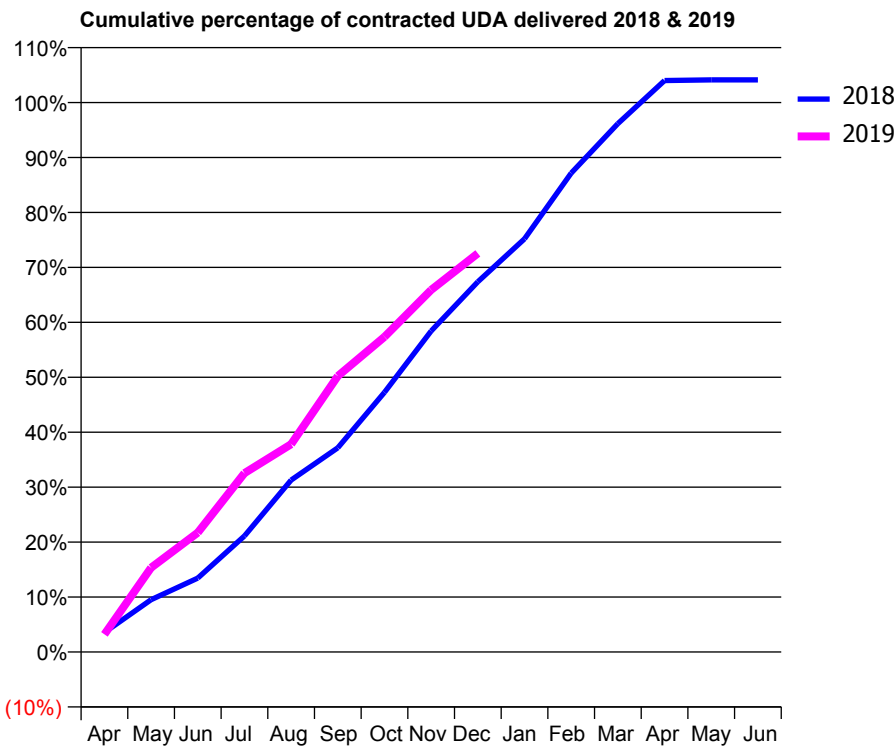
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,919      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £458,538.63 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,552       |                               |
| Quarter ending March 2018           | 6,804       | ↑                             |
| Quarter ending June 2018            | 6,851       | →                             |
| Quarter ending September 2018       | 6,744       | ↓                             |
| Quarter ending December 2018        | 6,736       | →                             |
| <b>Variance since December 2017</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 637                               | 577    |
| May       | 1,705                             | 2,749  |
| June      | 2,411                             | 3,896  |
| July      | 3,785                             | 5,834  |
| August    | 5,608                             | 6,776  |
| September | 6,657                             | 8,999  |
| October   | 8,469                             | 10,277 |
| November  | 10,467                            | 11,808 |
| December  | 12,071                            | 12,999 |
| January   | 13,474                            |        |
| February  | 15,617                            |        |
| March     | 17,232                            |        |
| April     | 18,637                            |        |
| May       | 18,657                            |        |
| June      | 18,657                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 388      | 3,589       | 10.8%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 652      | 4,201       | 15.5%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,276    | 3,589       | 63.4%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,521    | 4,201       | 60.0%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 337      | 6,973       | 4.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 6,973       | 0.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 6,973       | 0.4%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

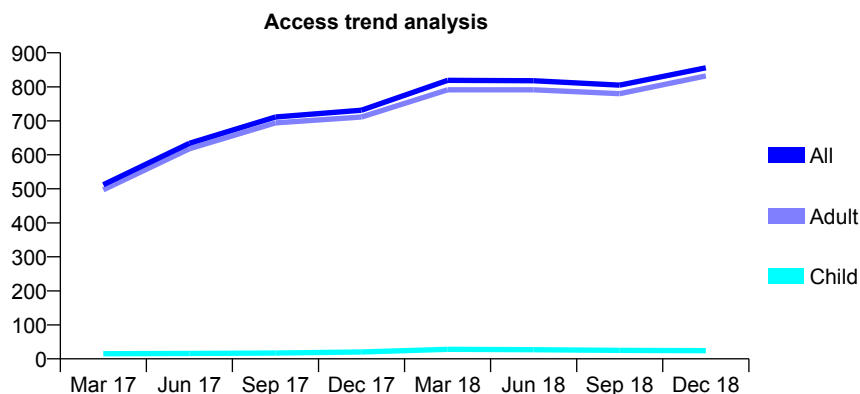
## Q60 - Vital Signs At a Glance Contract Report for 192538/0001 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | The Smile Works Ltd |
| Contract type name   | PDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/07/2015          |
| Contract end date    | 31/03/2020          |

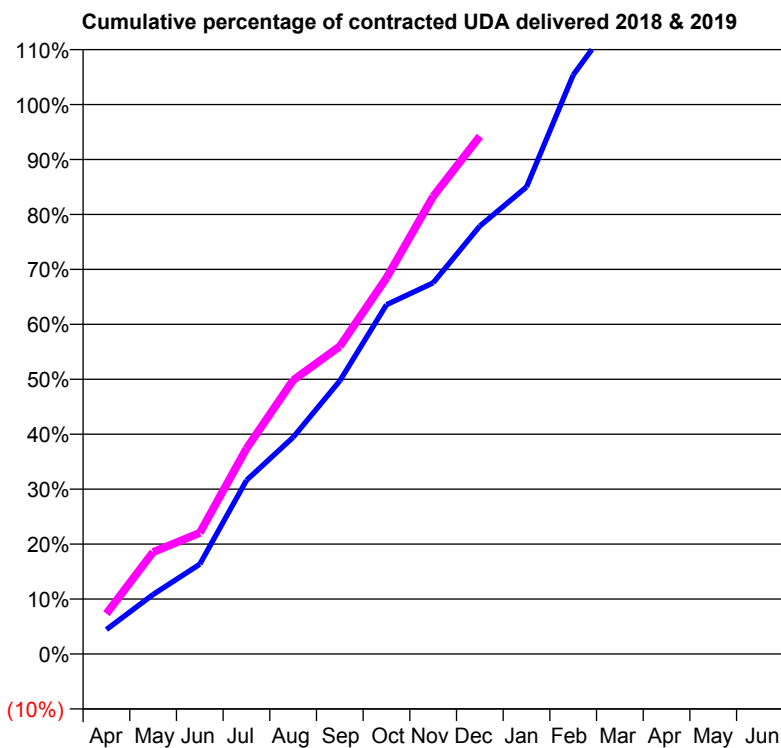
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,800      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £74,617.12 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 731          |                               |
| Quarter ending March 2018           | 819          | ↑                             |
| Quarter ending June 2018            | 818          | →                             |
| Quarter ending September 2018       | 805          | ↓                             |
| Quarter ending December 2018        | 856          | ↑                             |
| <b>Variance since December 2017</b> | <b>17.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 80                                | 132   |
| May       | 195                               | 334   |
| June      | 294                               | 397   |
| July      | 569                               | 673   |
| August    | 710                               | 897   |
| September | 895                               | 1,008 |
| October   | 1,144                             | 1,232 |
| November  | 1,216                             | 1,499 |
| December  | 1,402                             | 1,696 |
| January   | 1,530                             |       |
| February  | 1,897                             |       |
| March     | 2,105                             |       |
| April     | 2,150                             |       |
| May       | 2,150                             |       |
| June      | 2,150                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 27          | 3.7%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 596         | 0.3%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 27          | 0.0%     | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 596         | 0.5%     | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 606         | 0.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 606         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 606         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

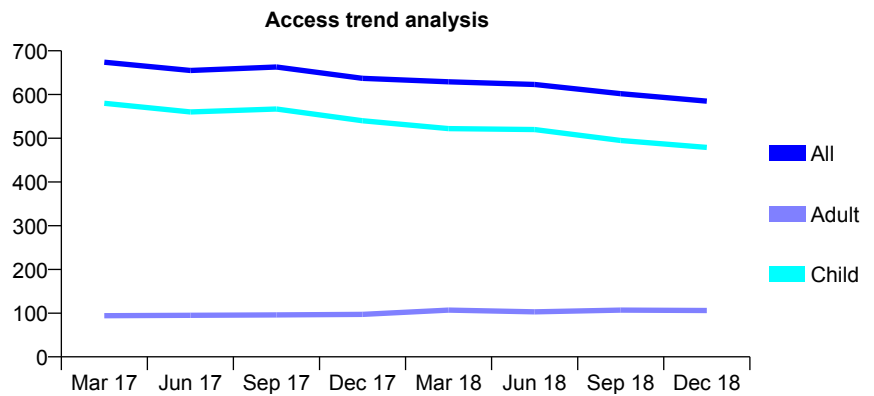
## Q60 - Vital Signs At a Glance Contract Report for 193623/0001 - December 2018

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Beaufort Dental Health Centre Ltd |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/07/2009                        |
| Contract end date    |                                   |

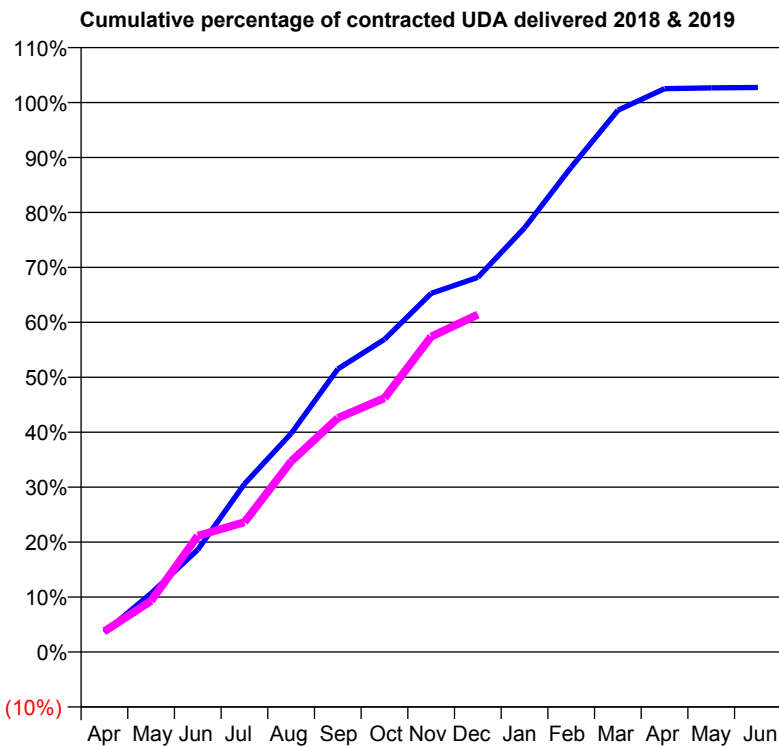
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,380      |
| Carry forward general activity (UDA)        | -28        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £31,043.23 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 637           |                               |
| Quarter ending March 2018           | 629           | ↓                             |
| Quarter ending June 2018            | 623           | →                             |
| Quarter ending September 2018       | 602           | ↓                             |
| Quarter ending December 2018        | 585           | ↓                             |
| <b>Variance since December 2017</b> | <b>(8.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 49                                | 52   |
| May       | 147                               | 128  |
| June      | 257                               | 292  |
| July      | 422                               | 326  |
| August    | 549                               | 479  |
| September | 711                               | 587  |
| October   | 785                               | 638  |
| November  | 901                               | 792  |
| December  | 941                               | 847  |
| January   | 1,065                             |      |
| February  | 1,218                             |      |
| March     | 1,361                             |      |
| April     | 1,415                             |      |
| May       | 1,417                             |      |
| June      | 1,418                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 625         | 5.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 37          | 10.8%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 485      | 625         | 77.6%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 26       | 37          | 70.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 17       | 609         | 2.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 609         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 609         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

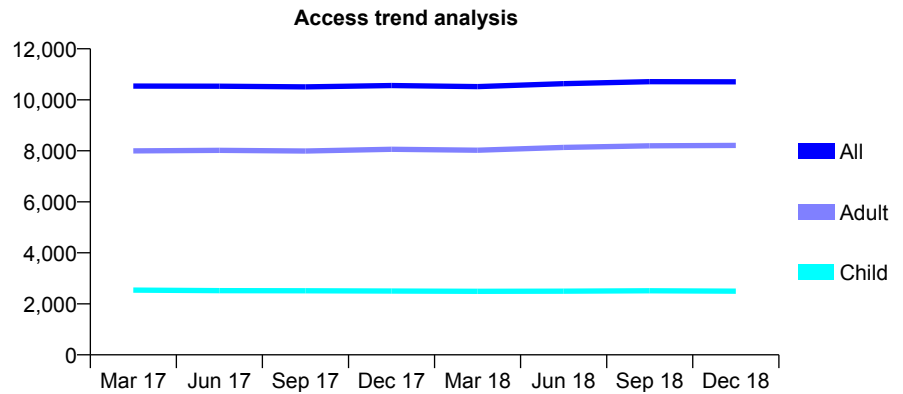
## Q60 - Vital Signs At a Glance Contract Report for 195170/0001 - December 2018

|                      |   |
|----------------------|---|
| Name or company name | Station House Dental Practice (Telford) Ltd |
| Contract type name   | Pilot Contract                              |
| Purpose of contract  | General and Orthodontic                     |
| Contract start date  | 01/12/2009                                  |
| Contract end date    |   |

|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 39,000        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 1,000         |
| Carry forward orthodontic activity (UOA)    | -2            |
| Baseline contract value                     | £1,149,744.54 |

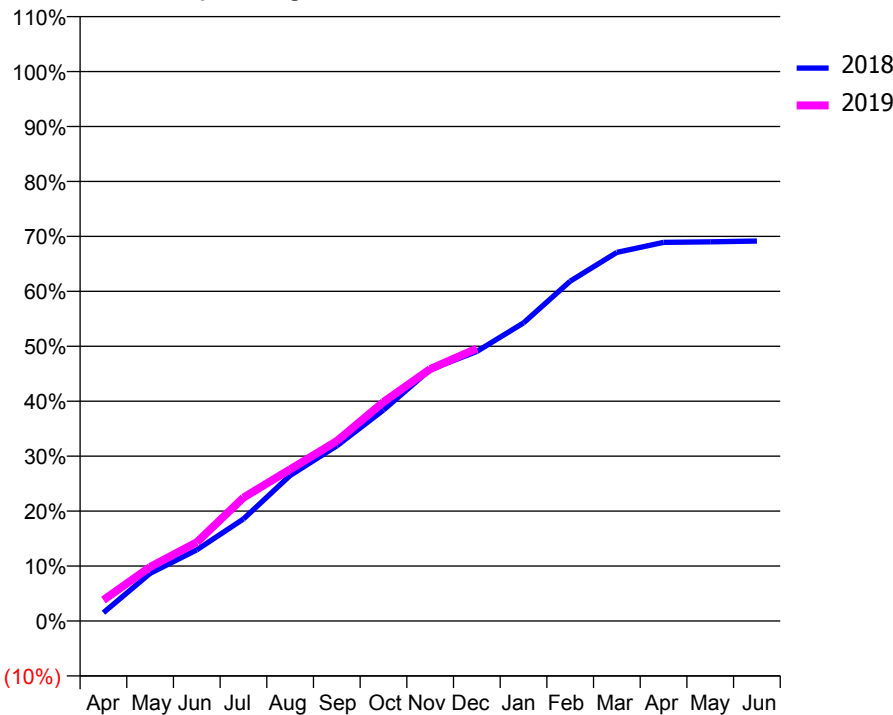
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 10,562      |                               |
| Quarter ending March 2018           | 10,516      | →                             |
| Quarter ending June 2018            | 10,634      | →                             |
| Quarter ending September 2018       | 10,711      | →                             |
| Quarter ending December 2018        | 10,707      | →                             |
| <b>Variance since December 2017</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 596                               | 1,490  |
| May       | 3,380                             | 3,838  |
| June      | 5,044                             | 5,590  |
| July      | 7,246                             | 8,762  |
| August    | 10,329                            | 10,763 |
| September | 12,431                            | 12,775 |
| October   | 14,973                            | 15,545 |
| November  | 17,841                            | 17,880 |
| December  | 19,135                            | 19,342 |
| January   | 21,159                            |        |
| February  | 24,117                            |        |
| March     | 26,167                            |        |
| April     | 26,877                            |        |
| May       | 26,912                            |        |
| June      | 26,970                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 159      | 2,766       | 5.7%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 514      | 7,082       | 7.3%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,701    | 2,766       | 61.5%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,192    | 7,082       | 45.1%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 212      | 8,750       | 2.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 8,750       | 0.4%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 127      | 8,750       | 1.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 11          | 90.9%    | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

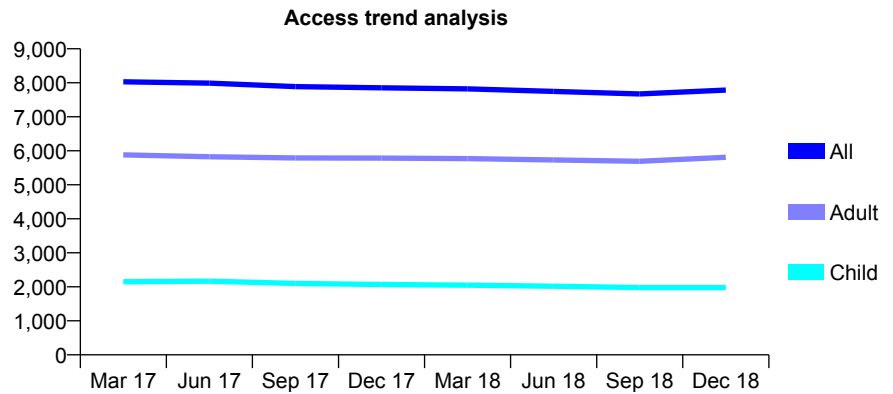
## Q60 - Vital Signs At a Glance Contract Report for 195464/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | Keen Dental Care |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2012       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,530      |
| Carry forward general activity (UDA)        | -425        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £598,316.98 |

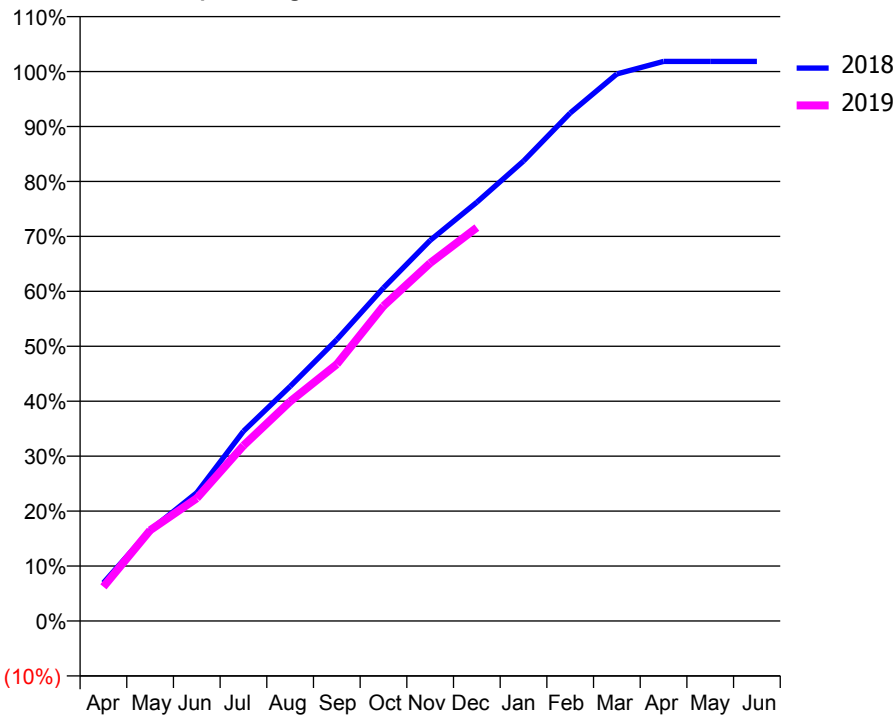
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,852         |                               |
| Quarter ending March 2018           | 7,821         | →                             |
| Quarter ending June 2018            | 7,749         | →                             |
| Quarter ending September 2018       | 7,673         | →                             |
| Quarter ending December 2018        | 7,788         | →                             |
| <b>Variance since December 2017</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,604                             | 1,466  |
| May       | 3,811                             | 3,886  |
| June      | 5,382                             | 5,259  |
| July      | 7,955                             | 7,514  |
| August    | 9,831                             | 9,399  |
| September | 11,797                            | 10,997 |
| October   | 13,963                            | 13,492 |
| November  | 15,952                            | 15,326 |
| December  | 17,552                            | 16,846 |
| January   | 19,279                            |        |
| February  | 21,291                            |        |
| March     | 22,928                            |        |
| April     | 23,454                            |        |
| May       | 23,455                            |        |
| June      | 23,455                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 125      | 2,333       | 5.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 890      | 7,336       | 12.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,622    | 2,333       | 69.5%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,942    | 7,336       | 67.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 397      | 9,389       | 4.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 57       | 9,389       | 0.6%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 227      | 9,389       | 2.4%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

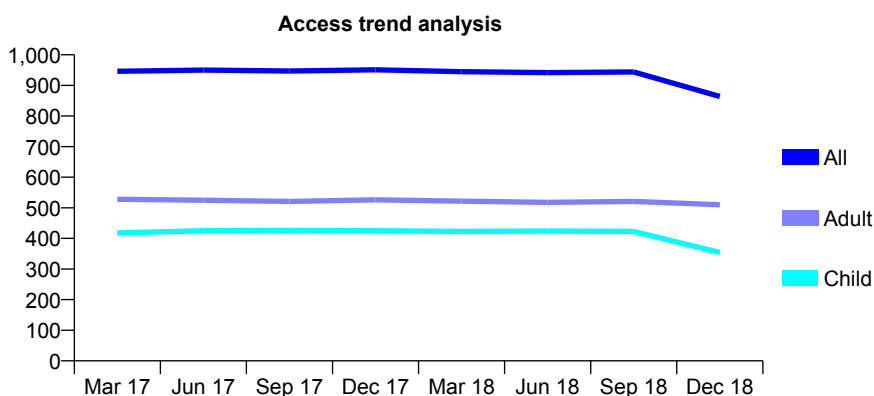
## Q60 - Vital Signs At a Glance Contract Report for 198048/0001 - December 2018

|                      |   |
|----------------------|---|
| Name or company name | The Cherry Orchard Dental Practice Partne |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 05/03/2013                                |
| Contract end date    |   |

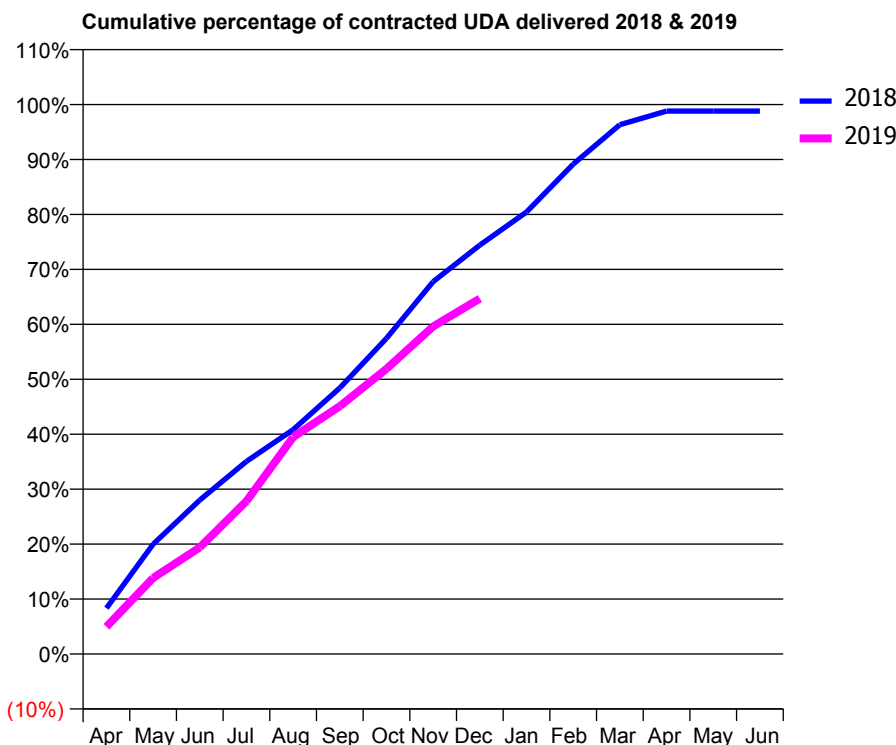
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,200      |
| Carry forward general activity (UDA)        | 27         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £49,184.52 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 951           |                               |
| Quarter ending March 2018           | 945           | →                             |
| Quarter ending June 2018            | 942           | →                             |
| Quarter ending September 2018       | 944           | →                             |
| Quarter ending December 2018        | 864           | ↓                             |
| <b>Variance since December 2017</b> | <b>(9.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 183                               | 109   |
| May       | 440                               | 304   |
| June      | 616                               | 427   |
| July      | 771                               | 612   |
| August    | 898                               | 868   |
| September | 1,066                             | 992   |
| October   | 1,264                             | 1,142 |
| November  | 1,491                             | 1,311 |
| December  | 1,637                             | 1,423 |
| January   | 1,770                             |       |
| February  | 1,961                             |       |
| March     | 2,119                             |       |
| April     | 2,173                             |       |
| May       | 2,173                             |       |
| June      | 2,173                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 517         | 8.1%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 59       | 546         | 10.8%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 397      | 517         | 76.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 378      | 546         | 69.2%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 55       | 1,027       | 5.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,027       | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 1,027       | 1.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

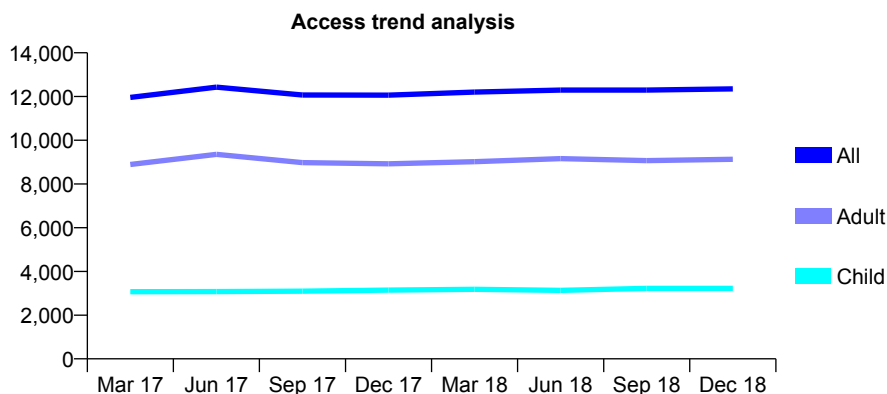
## Q60 - Vital Signs At a Glance Contract Report for 198404/0001 - December 2018

|                      |                                      |
|----------------------|--------------------------------------|
| Name or company name | Tamworth Dental Practice Partnership |
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/04/2014                           |
| Contract end date    |                                      |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 31,797      |
| Carry forward general activity (UDA)        | -168        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £828,189.18 |

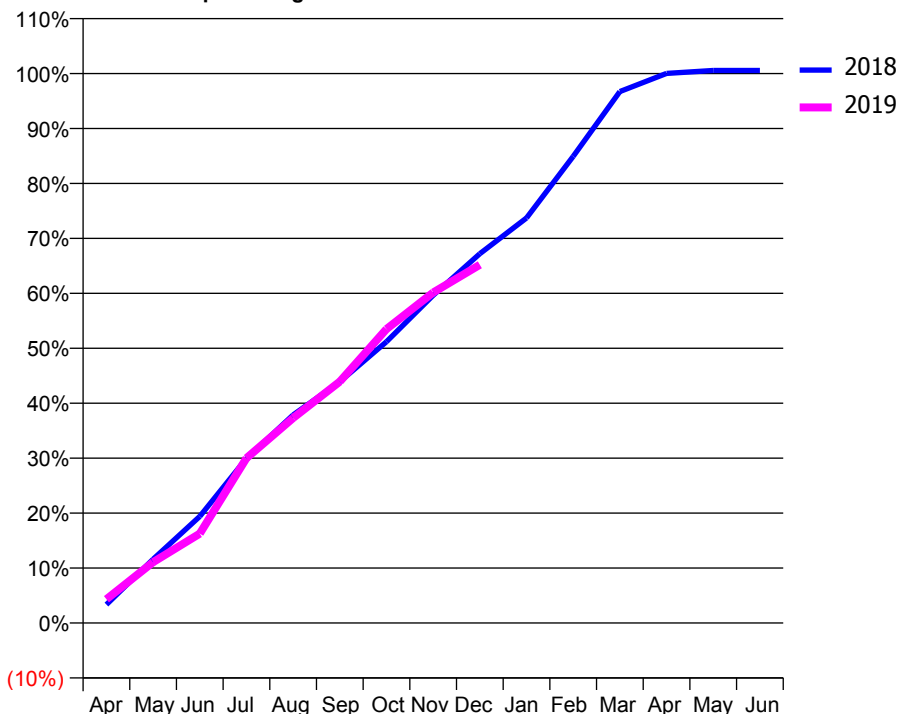
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 12,064      |                               |
| Quarter ending March 2018           | 12,202      | →                             |
| Quarter ending June 2018            | 12,292      | →                             |
| Quarter ending September 2018       | 12,295      | →                             |
| Quarter ending December 2018        | 12,347      | →                             |
| <b>Variance since December 2017</b> | <b>2.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,016                             | 1,375  |
| May       | 3,516                             | 3,522  |
| June      | 5,875                             | 5,173  |
| July      | 9,073                             | 9,543  |
| August    | 11,475                            | 11,864 |
| September | 13,301                            | 13,971 |
| October   | 15,511                            | 17,012 |
| November  | 18,064                            | 19,127 |
| December  | 20,363                            | 20,731 |
| January   | 22,329                            |        |
| February  | 25,729                            |        |
| March     | 29,303                            |        |
| April     | 30,305                            |        |
| May       | 30,464                            |        |
| June      | 30,465                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 130      | 3,118       | 4.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 700      | 6,723       | 10.4%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,877    | 3,118       | 60.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,921    | 6,723       | 43.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1,099    | 9,321       | 11.8%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 9,321       | 0.2%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 79       | 9,321       | 0.8%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



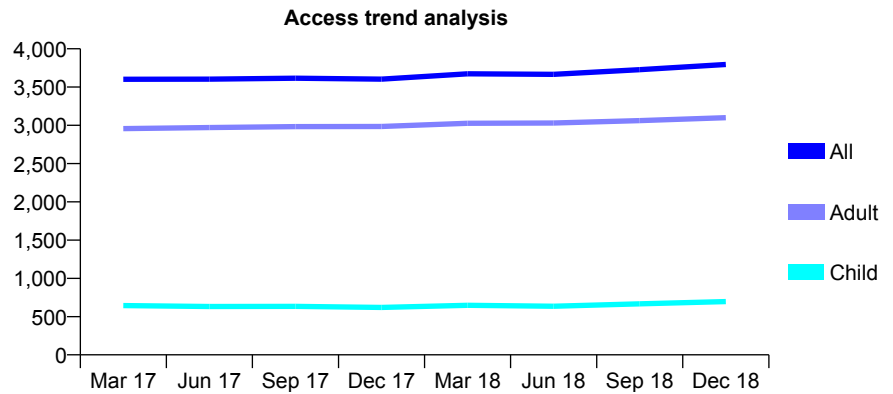
## Q60 - Vital Signs At a Glance Contract Report for 198595/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Khanna Dental Limited   |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/07/2014              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,412      |
| Carry forward general activity (UDA)        | 119         |
| 18/19 Contracted orthodontic activity (UOA) | 280         |
| Carry forward orthodontic activity (UOA)    | -1          |
| Baseline contract value                     | £369,425.01 |

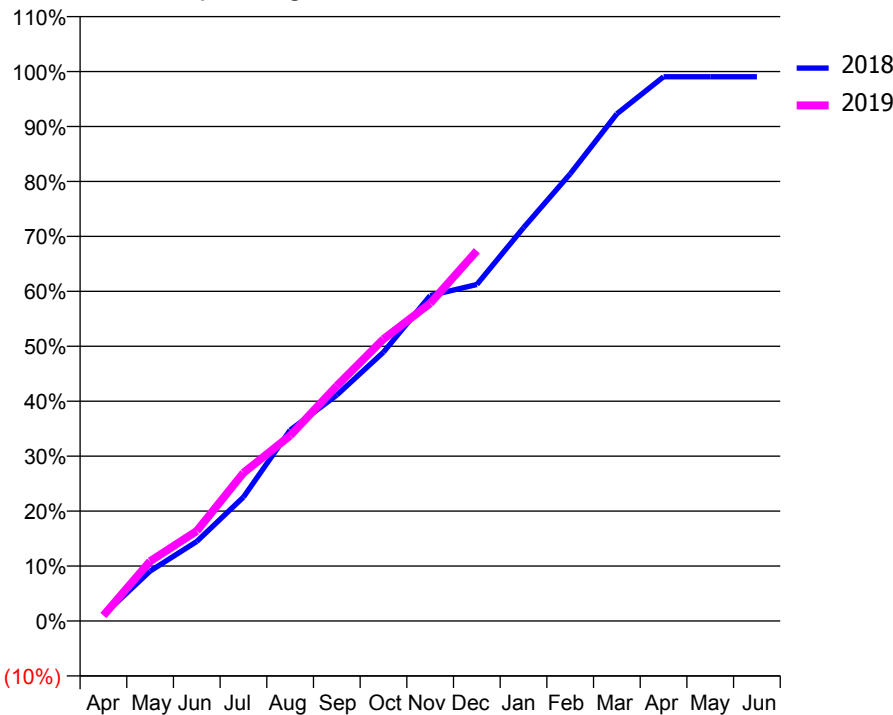
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,604       |                               |
| Quarter ending March 2018           | 3,674       | →                             |
| Quarter ending June 2018            | 3,666       | →                             |
| Quarter ending September 2018       | 3,728       | →                             |
| Quarter ending December 2018        | 3,796       | →                             |
| <b>Variance since December 2017</b> | <b>5.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 138                               | 126   |
| May       | 1,127                             | 1,351 |
| June      | 1,798                             | 2,034 |
| July      | 2,800                             | 3,349 |
| August    | 4,312                             | 4,189 |
| September | 5,103                             | 5,311 |
| October   | 6,073                             | 6,370 |
| November  | 7,352                             | 7,175 |
| December  | 7,601                             | 8,362 |
| January   | 8,885                             |       |
| February  | 10,101                            |       |
| March     | 11,457                            |       |
| April     | 12,294                            |       |
| May       | 12,293                            |       |
| June      | 12,293                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 709         | 6.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 551      | 3,271       | 16.8%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 382      | 709         | 53.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,752    | 3,271       | 53.6%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 467      | 3,744       | 12.5%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 3,744       | 0.8%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 3,744       | 0.4%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

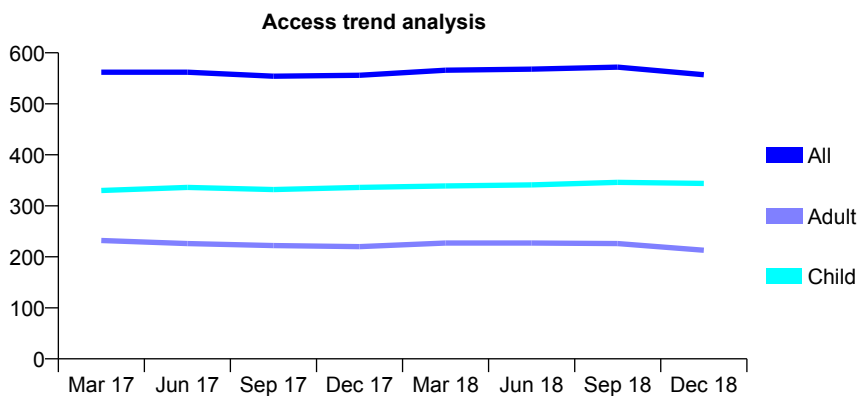
## Q60 - Vital Signs At a Glance Contract Report for 208698/0001 - December 2018

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Chris Bird Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

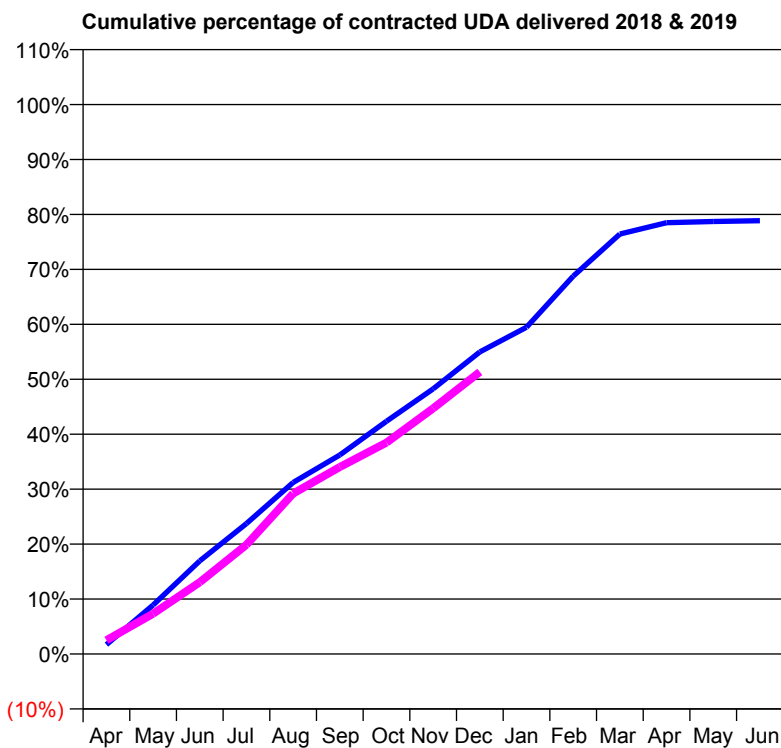
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £45,954.13 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 556         |                               |
| Quarter ending March 2018           | 566         | →                             |
| Quarter ending June 2018            | 568         | →                             |
| Quarter ending September 2018       | 572         | →                             |
| Quarter ending December 2018        | 557         | ↓                             |
| <b>Variance since December 2017</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 34    | 50    |
| May                               | 178   | 147   |
| June                              | 339   | 261   |
| July                              | 475   | 398   |
| August                            | 625   | 584   |
| September                         | 725   | 681   |
| October                           | 847   | 769   |
| November                          | 965   | 894   |
| December                          | 1,100 | 1,027 |
| January                           | 1,189 |       |
| February                          | 1,375 |       |
| March                             | 1,529 |       |
| April                             | 1,570 |       |
| May                               | 1,574 |       |
| June                              | 1,577 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 415         | 8.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 27       | 207         | 13.0%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 269      | 415         | 64.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 130      | 207         | 62.8%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 28       | 596         | 4.7%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 596         | 0.5%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 596         | 0.2%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

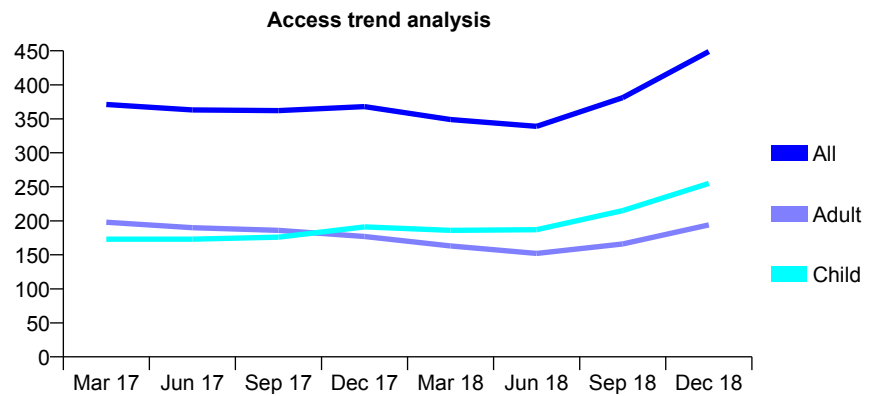
## Q60 - Vital Signs At a Glance Contract Report for 209554/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | Rajdeep Koner |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,136      |
| Carry forward general activity (UDA)        | -14        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £76,349.50 |

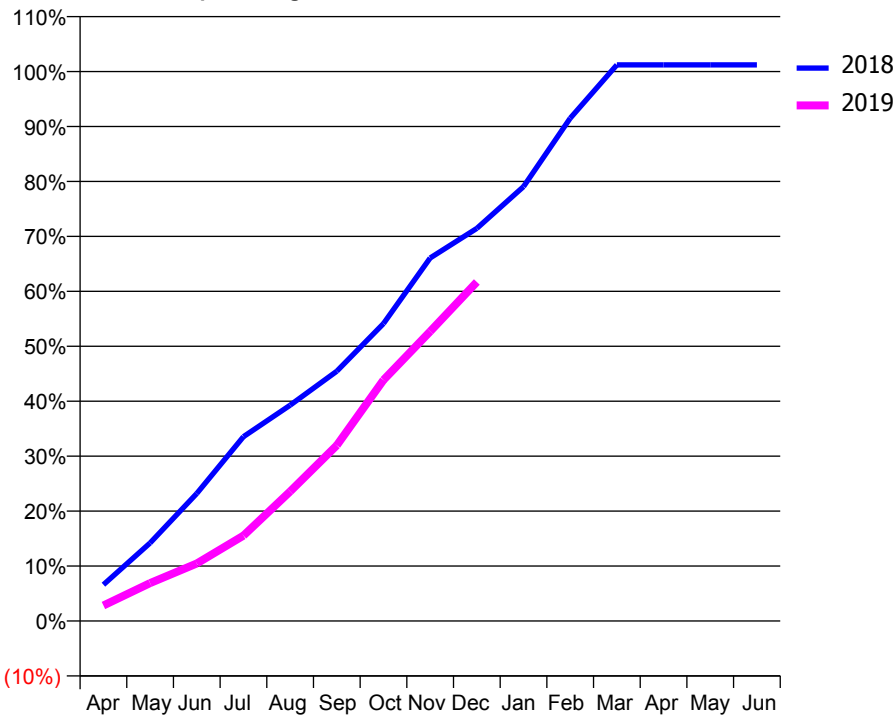
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 368          |                               |
| Quarter ending March 2018           | 349          | ↓                             |
| Quarter ending June 2018            | 339          | ↓                             |
| Quarter ending September 2018       | 381          | ↑                             |
| Quarter ending December 2018        | 449          | ↑                             |
| <b>Variance since December 2017</b> | <b>22.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 75                                | 89    |
| May       | 161                               | 217   |
| June      | 264                               | 328   |
| July      | 381                               | 487   |
| August    | 446                               | 739   |
| September | 516                               | 1,003 |
| October   | 615                               | 1,375 |
| November  | 750                               | 1,653 |
| December  | 812                               | 1,935 |
| January   | 898                               |       |
| February  | 1,039                             |       |
| March     | 1,150                             |       |
| April     | 1,150                             |       |
| May       | 1,150                             |       |
| June      | 1,150                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 284         | 5.3%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 26       | 222         | 11.7%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 119      | 284         | 41.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 89       | 222         | 40.1%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 506         | 3.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 506         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 506         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

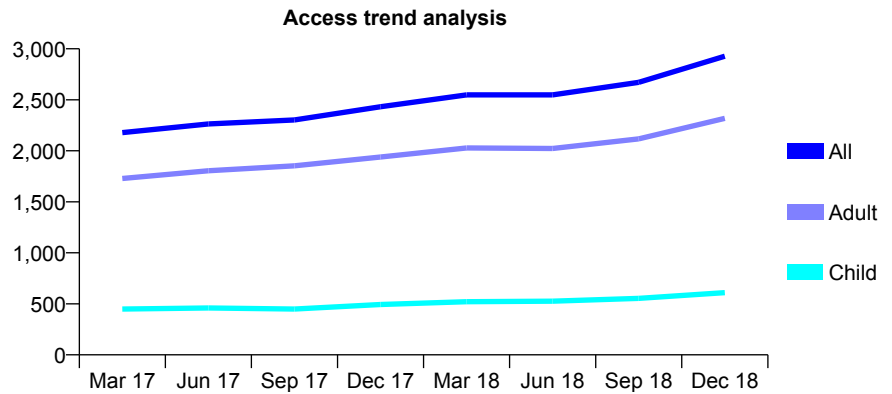
## Q60 - Vital Signs At a Glance Contract Report for 215708/0001 - December 2018

|                      |   |
|----------------------|---|
| Name or company name | Asquith House Dental Practice Partnership |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General and Orthodontic                   |
| Contract start date  | 01/04/2006                                |
| Contract end date    |   |

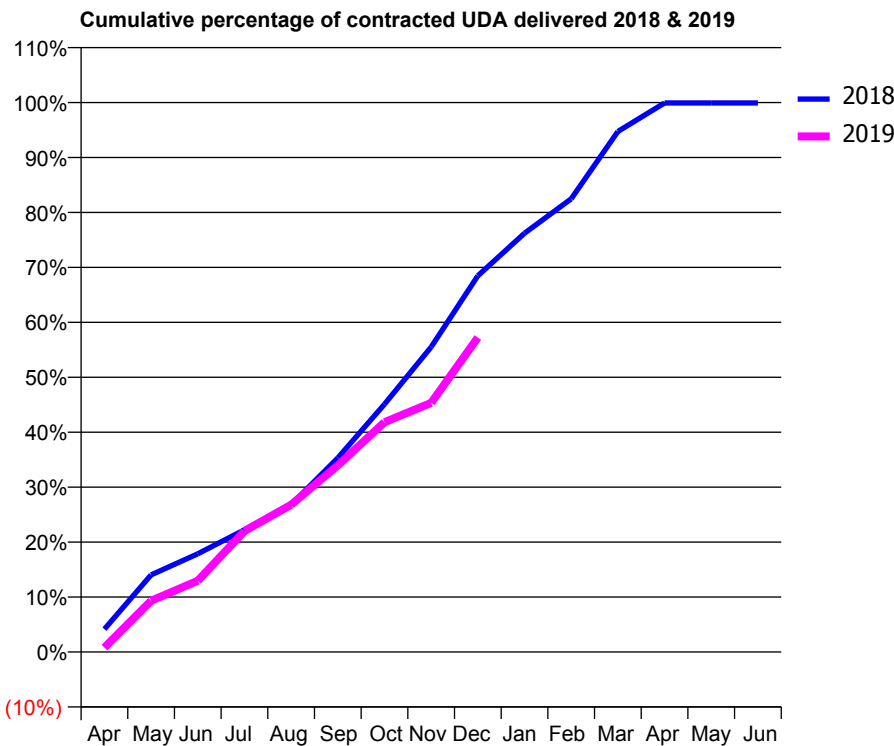
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,628      |
| Carry forward general activity (UDA)        | 8           |
| 18/19 Contracted orthodontic activity (UOA) | 575         |
| Carry forward orthodontic activity (UOA)    | -12         |
| Baseline contract value                     | £338,527.05 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 2,432        |                               |
| Quarter ending March 2018           | 2,549        | ↑                             |
| Quarter ending June 2018            | 2,549        | →                             |
| Quarter ending September 2018       | 2,671        | ↑                             |
| Quarter ending December 2018        | 2,928        | ↑                             |
| <b>Variance since December 2017</b> | <b>20.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 360                               | 87    |
| May       | 1,212                             | 991   |
| June      | 1,542                             | 1,378 |
| July      | 1,919                             | 2,341 |
| August    | 2,315                             | 2,848 |
| September | 3,047                             | 3,609 |
| October   | 3,891                             | 4,446 |
| November  | 4,790                             | 4,819 |
| December  | 5,907                             | 6,082 |
| January   | 6,575                             |       |
| February  | 7,115                             |       |
| March     | 8,172                             |       |
| April     | 8,620                             |       |
| May       | 8,620                             |       |
| June      | 8,620                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 75       | 747         | 10.0%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 244      | 2,473       | 9.9%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 377      | 747         | 50.5%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,449    | 2,473       | 58.6%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 250      | 3,009       | 8.3%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 3,009       | 0.7%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 3,009       | 0.3%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

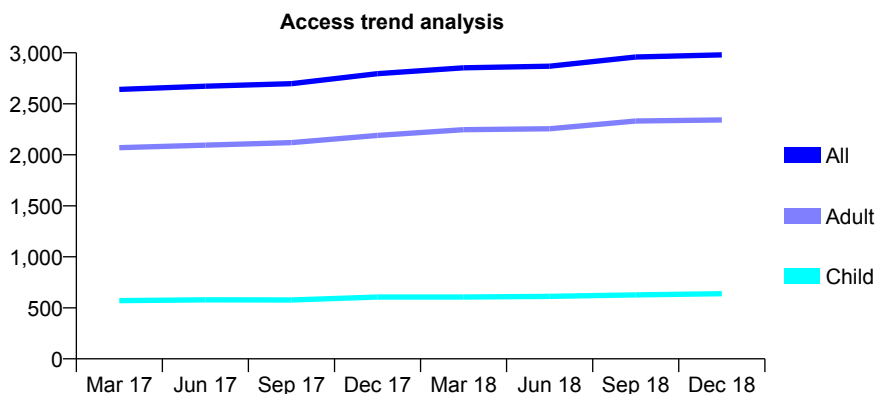
## Q60 - Vital Signs At a Glance Contract Report for 216070/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR B PATEL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 21/12/2011   |
| Contract end date    |              |

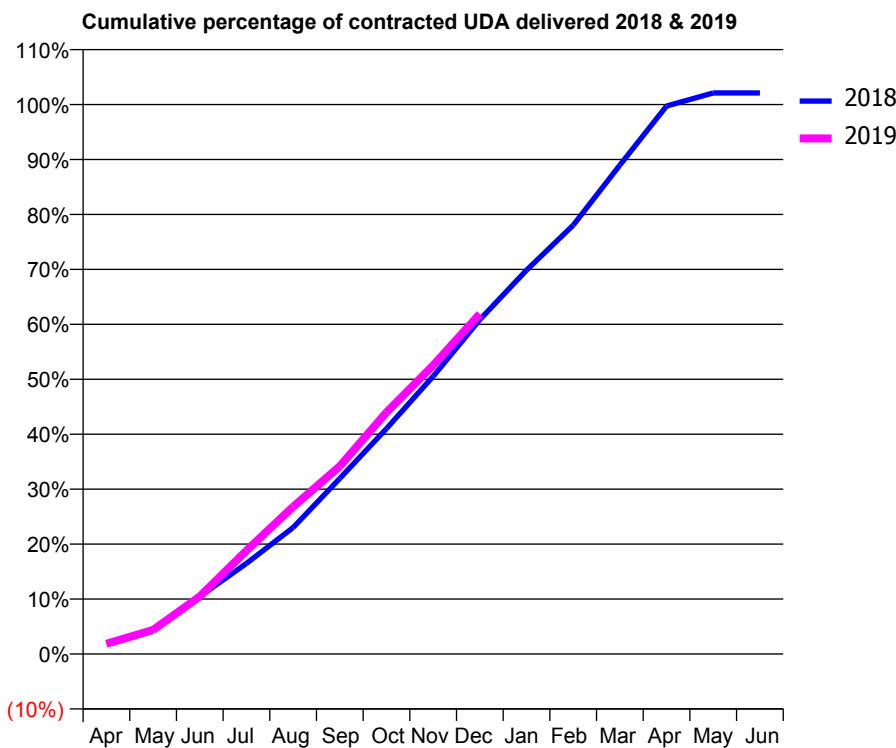
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,987       |
| Carry forward general activity (UDA)        | -130        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £163,053.11 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,796       |                               |
| Quarter ending March 2018           | 2,853       | ↑                             |
| Quarter ending June 2018            | 2,869       | →                             |
| Quarter ending September 2018       | 2,959       | ↑                             |
| Quarter ending December 2018        | 2,980       | →                             |
| <b>Variance since December 2017</b> | <b>6.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 130                               | 130   |
| May       | 292                               | 306   |
| June      | 680                               | 731   |
| July      | 1,070                             | 1,314 |
| August    | 1,493                             | 1,873 |
| September | 2,073                             | 2,389 |
| October   | 2,661                             | 3,073 |
| November  | 3,278                             | 3,671 |
| December  | 3,948                             | 4,324 |
| January   | 4,532                             |       |
| February  | 5,062                             |       |
| March     | 5,772                             |       |
| April     | 6,470                             |       |
| May       | 6,624                             |       |
| June      | 6,624                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 720         | 4.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 237      | 2,757       | 8.6%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 496      | 720         | 68.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,925    | 2,757       | 69.8%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 96       | 2,382       | 4.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 2,382       | 0.5%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 2,382       | 0.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

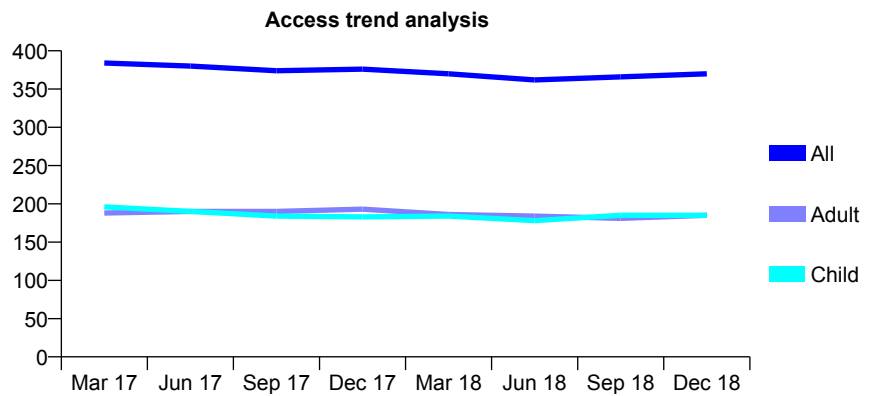
## Q60 - Vital Signs At a Glance Contract Report for 224081/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR GA EVANS  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

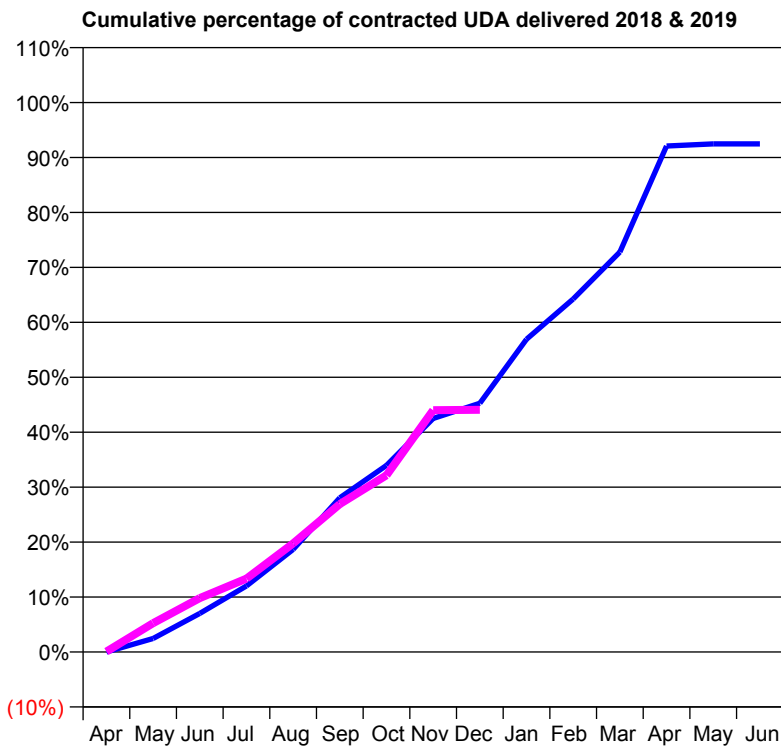
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,300      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,846.75 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 376           |                               |
| Quarter ending March 2018           | 370           | ↓                             |
| Quarter ending June 2018            | 362           | ↓                             |
| Quarter ending September 2018       | 366           | →                             |
| Quarter ending December 2018        | 370           | →                             |
| <b>Variance since December 2017</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |      |
|-----------------------------------|-------|------|
| Month                             | 2018  | 2019 |
| April                             | 0     | 1    |
| May                               | 32    | 68   |
| June                              | 91    | 128  |
| July                              | 156   | 174  |
| August                            | 243   | 257  |
| September                         | 365   | 350  |
| October                           | 441   | 418  |
| November                          | 552   | 572  |
| December                          | 589   | 573  |
| January                           | 740   |      |
| February                          | 835   |      |
| March                             | 946   |      |
| April                             | 1,197 |      |
| May                               | 1,202 |      |
| June                              | 1,202 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 221         | 6.3%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 18       | 147         | 12.2%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 155      | 221         | 70.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 85       | 147         | 57.8%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 295         | 1.7%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 295         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 295         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

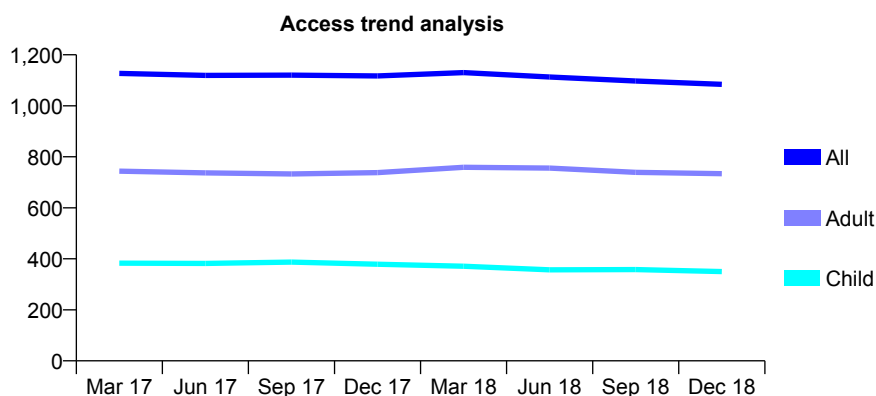
## Q60 - Vital Signs At a Glance Contract Report for 230081/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR P CASWELL            |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

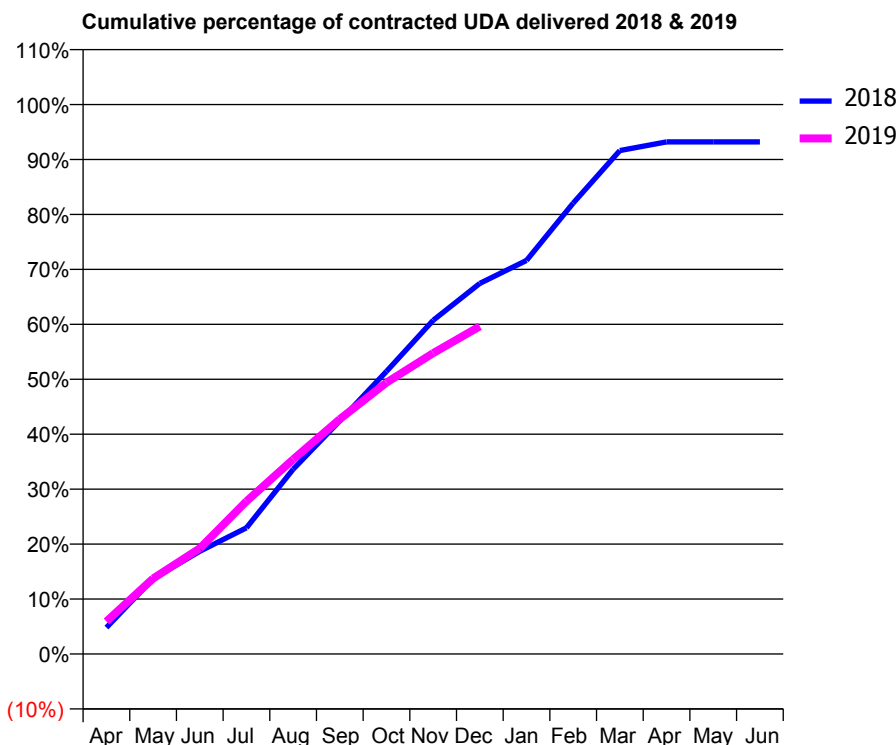
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,900      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £80,985.90 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,117         |                               |
| Quarter ending March 2018           | 1,130         | →                             |
| Quarter ending June 2018            | 1,113         | ↓                             |
| Quarter ending September 2018       | 1,097         | ↓                             |
| Quarter ending December 2018        | 1,084         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 140                               | 172   |
| May       | 397                               | 398   |
| June      | 542                               | 558   |
| July      | 666                               | 806   |
| August    | 975                               | 1,027 |
| September | 1,230                             | 1,239 |
| October   | 1,492                             | 1,432 |
| November  | 1,761                             | 1,588 |
| December  | 1,956                             | 1,729 |
| January   | 2,077                             |       |
| February  | 2,380                             |       |
| March     | 2,657                             |       |
| April     | 2,703                             |       |
| May       | 2,703                             |       |
| June      | 2,703                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 369         | 5.7%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 56       | 658         | 8.5%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 223      | 369         | 60.4%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 388      | 658         | 59.0%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 997         | 1.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 997         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 997         | 0.8%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

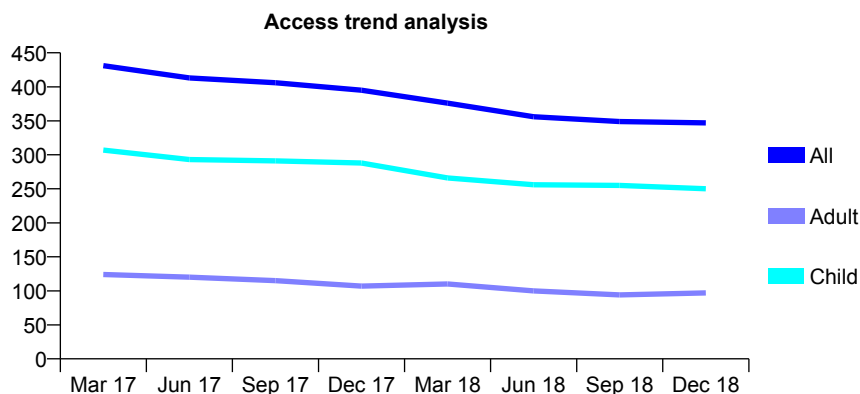
## Q60 - Vital Signs At a Glance Contract Report for 232513/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR AF SINGLETON |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 740        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,809.44 |

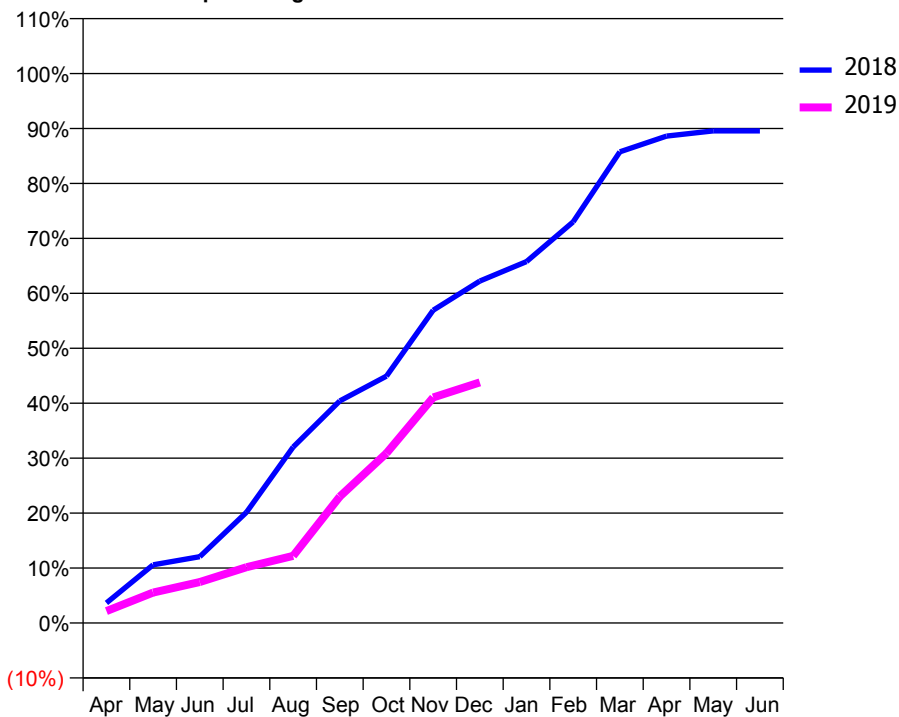
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 395            |                               |
| Quarter ending March 2018           | 376            | ↓                             |
| Quarter ending June 2018            | 356            | ↓                             |
| Quarter ending September 2018       | 349            | ↓                             |
| Quarter ending December 2018        | 347            | →                             |
| <b>Variance since December 2017</b> | <b>(12.2%)</b> | <b>↓</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 27                                | 16   |
| May       | 78                                | 41   |
| June      | 89                                | 55   |
| July      | 149                               | 75   |
| August    | 237                               | 90   |
| September | 299                               | 170  |
| October   | 332                               | 229  |
| November  | 421                               | 304  |
| December  | 461                               | 324  |
| January   | 487                               |      |
| February  | 540                               |      |
| March     | 635                               |      |
| April     | 656                               |      |
| May       | 663                               |      |
| June      | 663                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 213         | 7.5%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 38          | 2.6%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 88       | 213         | 41.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 17       | 38          | 44.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 231         | 2.6%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 231         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 231         | 0.9%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



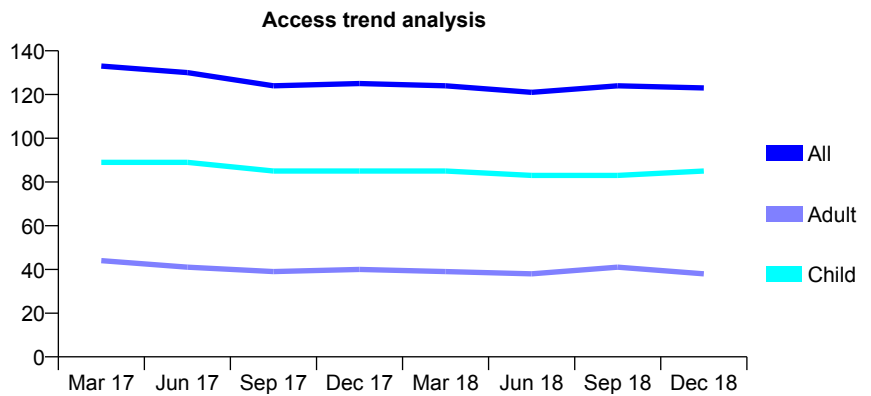
## Q60 - Vital Signs At a Glance Contract Report for 237841/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR NJ HAMMOND |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

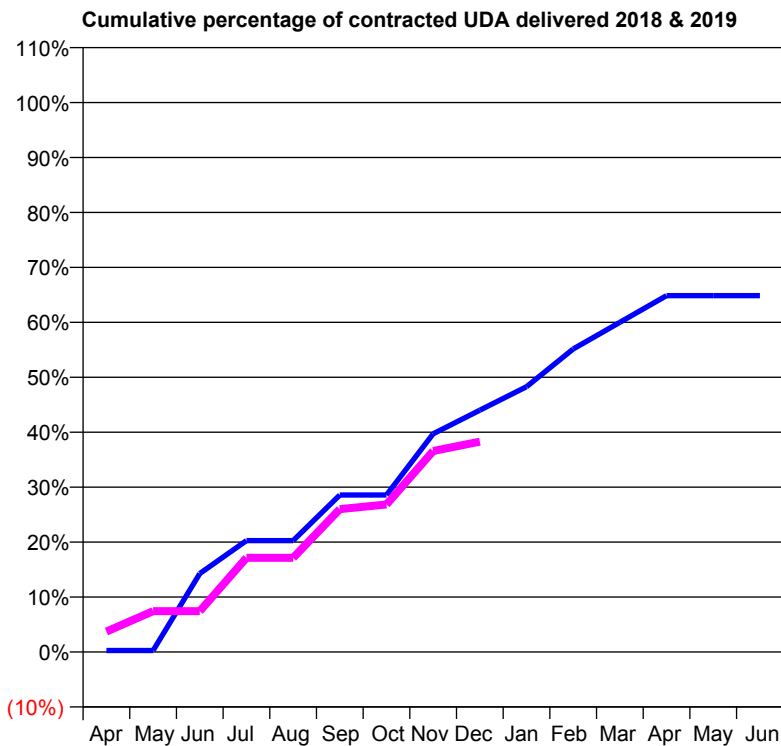
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 350       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £7,933.95 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 125           |                               |
| Quarter ending March 2018           | 124           | →                             |
| Quarter ending June 2018            | 121           | ↓                             |
| Quarter ending September 2018       | 124           | ↑                             |
| Quarter ending December 2018        | 123           | →                             |
| <b>Variance since December 2017</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2018 | 2019 |
| April                             | 1    | 13   |
| May                               | 1    | 26   |
| June                              | 50   | 26   |
| July                              | 71   | 60   |
| August                            | 71   | 60   |
| September                         | 100  | 91   |
| October                           | 100  | 94   |
| November                          | 139  | 128  |
| December                          | 154  | 134  |
| January                           | 169  |      |
| February                          | 193  |      |
| March                             | 210  |      |
| April                             | 227  |      |
| May                               | 227  |      |
| June                              | 227  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 87          | 1.1%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 39          | 17.9%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 66       | 87          | 75.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 27       | 39          | 69.2%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 112         | 0.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 112         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 112         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

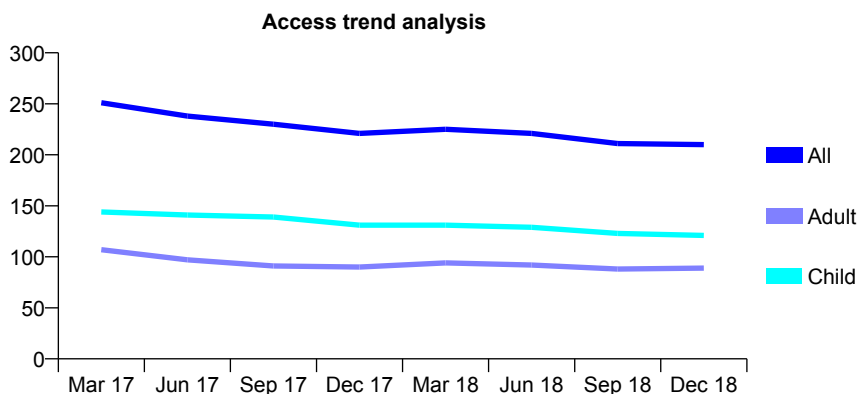
## Q60 - Vital Signs At a Glance Contract Report for 238120/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | DR AS SADHRA            |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

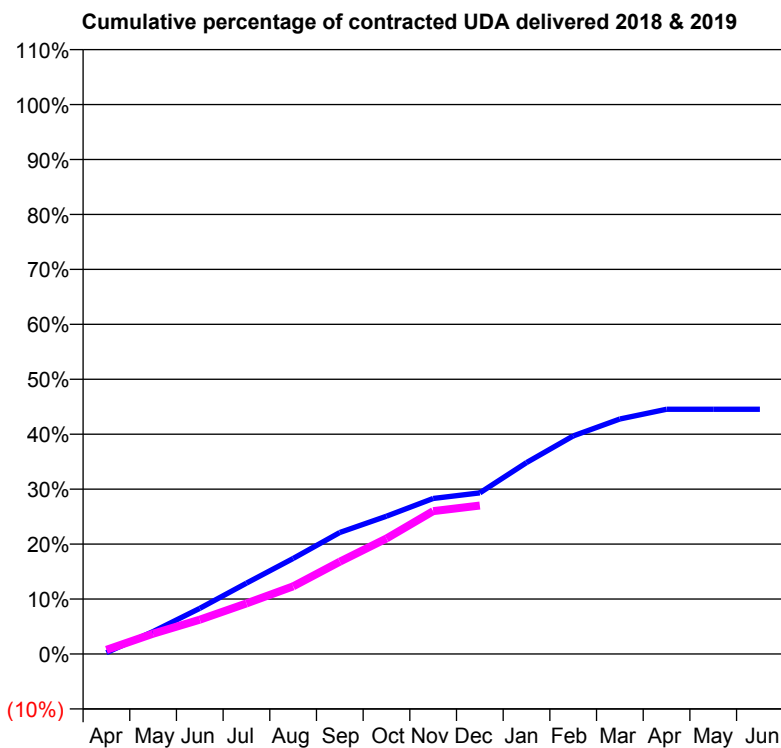
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 783        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 378        |
| Carry forward orthodontic activity (UOA)    | -5         |
| Baseline contract value                     | £37,742.13 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 221           |                               |
| Quarter ending March 2018           | 225           | →                             |
| Quarter ending June 2018            | 221           | ↓                             |
| Quarter ending September 2018       | 211           | ↓                             |
| Quarter ending December 2018        | 210           | →                             |
| <b>Variance since December 2017</b> | <b>(5.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2018 | 2019 |
| April                             | 2    | 6    |
| May                               | 32   | 29   |
| June                              | 65   | 49   |
| July                              | 101  | 72   |
| August                            | 136  | 96   |
| September                         | 173  | 132  |
| October                           | 196  | 165  |
| November                          | 222  | 204  |
| December                          | 230  | 212  |
| January                           | 273  |      |
| February                          | 311  |      |
| March                             | 335  |      |
| April                             | 349  |      |
| May                               | 349  |      |
| June                              | 349  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 127         | 2.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 53          | 15.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 49       | 127         | 38.6%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 21       | 53          | 39.6%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 133         | 2.3%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 133         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 133         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

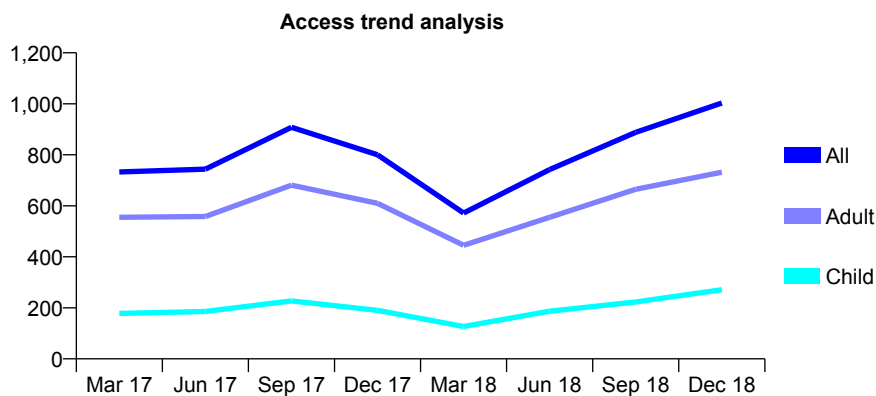
## Q60 - Vital Signs At a Glance Contract Report for 245429/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Stapenhill Dental Care |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/11/2007             |
| Contract end date    |                        |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,250      |
| Carry forward general activity (UDA)        | -35        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £59,431.26 |

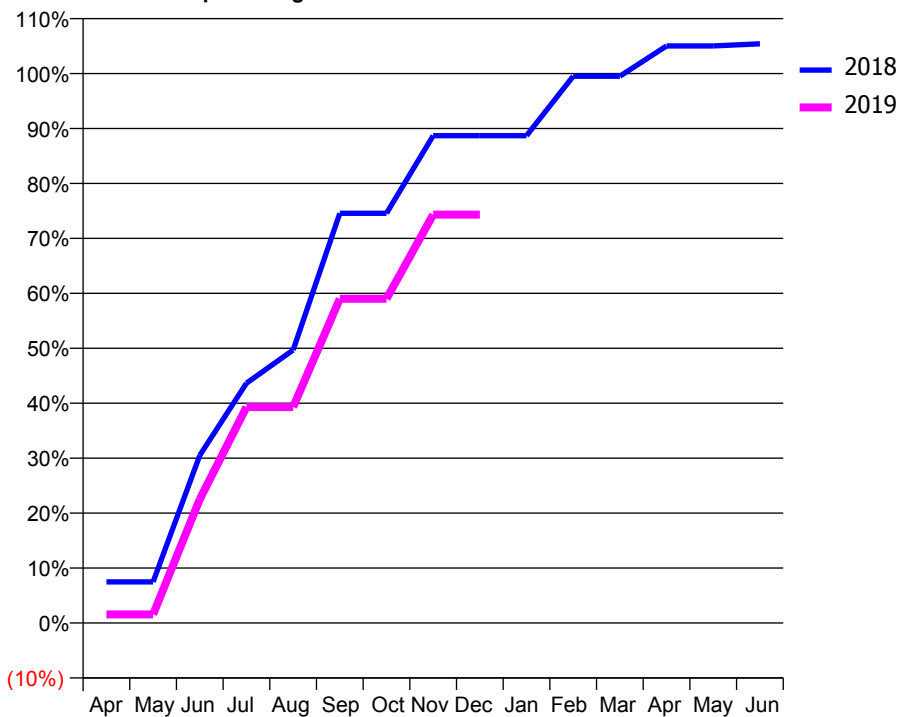
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 800          |                               |
| Quarter ending March 2018           | 572          | ↓                             |
| Quarter ending June 2018            | 742          | ↑                             |
| Quarter ending September 2018       | 888          | ↑                             |
| Quarter ending December 2018        | 1,003        | ↑                             |
| <b>Variance since December 2017</b> | <b>25.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 131                               | 35    |
| May       | 131                               | 35    |
| June      | 534                               | 507   |
| July      | 764                               | 884   |
| August    | 869                               | 884   |
| September | 1,305                             | 1,328 |
| October   | 1,305                             | 1,328 |
| November  | 1,552                             | 1,672 |
| December  | 1,552                             | 1,672 |
| January   | 1,552                             |       |
| February  | 1,741                             |       |
| March     | 1,741                             |       |
| April     | 1,838                             |       |
| May       | 1,838                             |       |
| June      | 1,845                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 263         | 4.9%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 100      | 833         | 12.0%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 57       | 263         | 21.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 248      | 833         | 29.8%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 100      | 1,021       | 9.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,021       | 0.1%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,021       | 0.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

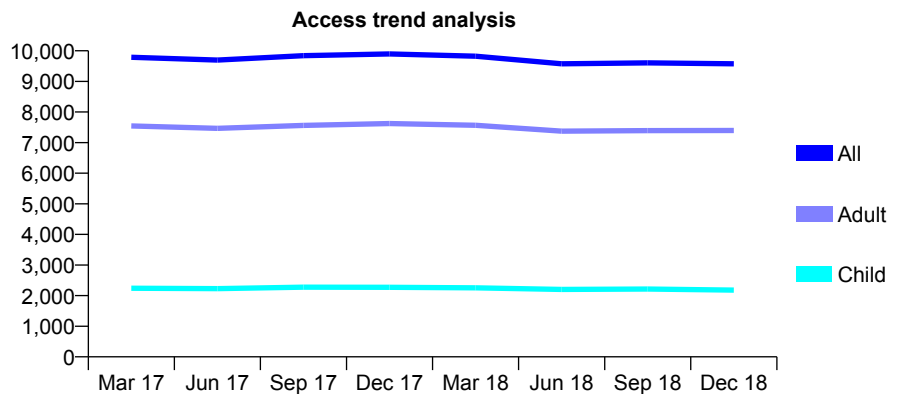
## Q60 - Vital Signs At a Glance Contract Report for 249726/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Hillcrest Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 27,030      |
| Carry forward general activity (UDA)        | 1,074       |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £744,309.83 |

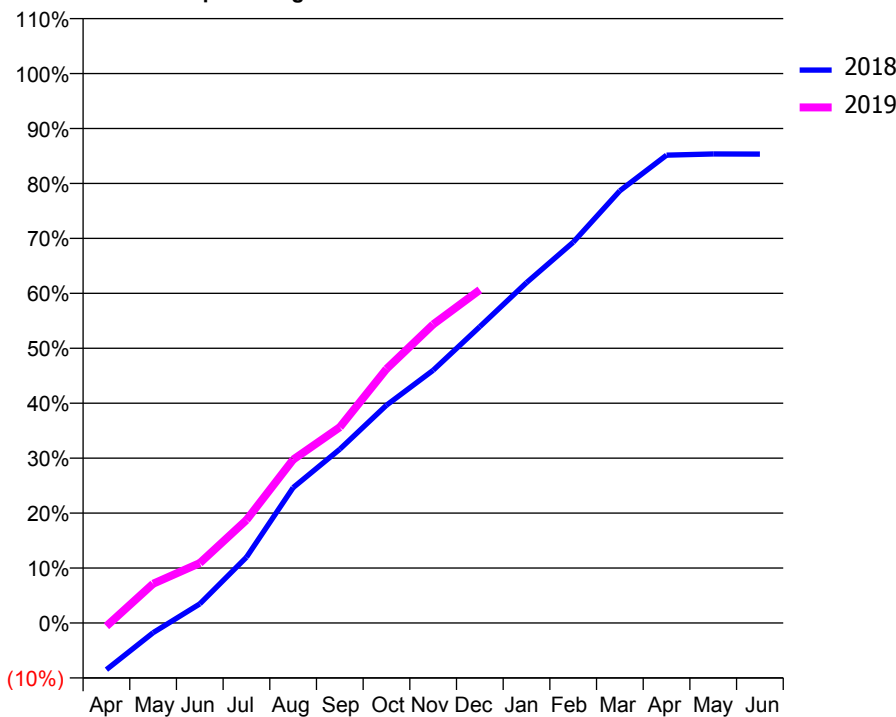
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 9,897         |                               |
| Quarter ending March 2018           | 9,824         | →                             |
| Quarter ending June 2018            | 9,577         | ↓                             |
| Quarter ending September 2018       | 9,607         | →                             |
| Quarter ending December 2018        | 9,575         | →                             |
| <b>Variance since December 2017</b> | <b>(3.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -2,300                            | -163   |
| May       | -484                              | 1,930  |
| June      | 939                               | 2,951  |
| July      | 3,239                             | 5,066  |
| August    | 6,659                             | 8,037  |
| September | 8,552                             | 9,632  |
| October   | 10,718                            | 12,502 |
| November  | 12,431                            | 14,692 |
| December  | 14,579                            | 16,391 |
| January   | 16,741                            |        |
| February  | 18,728                            |        |
| March     | 21,262                            |        |
| April     | 23,011                            |        |
| May       | 23,070                            |        |
| June      | 23,069                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 119      | 2,301       | 5.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 790      | 7,694       | 10.3%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,465    | 2,301       | 63.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,812    | 7,694       | 62.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 579      | 9,086       | 6.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 120      | 9,086       | 1.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 79       | 9,086       | 0.9%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

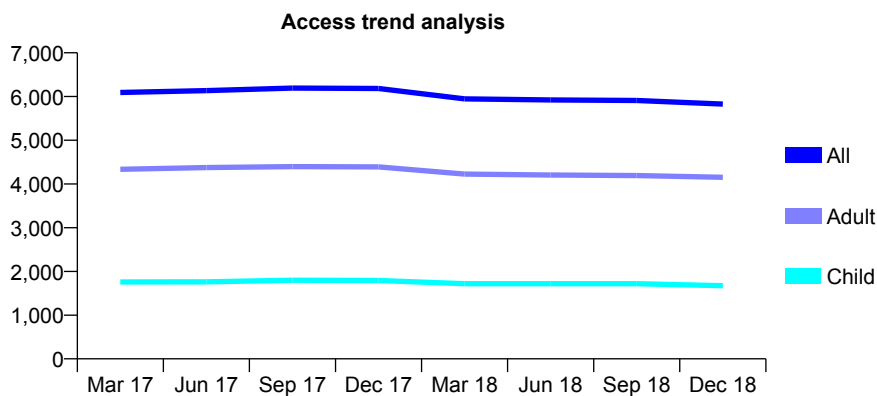
## Q60 - Vital Signs At a Glance Contract Report for 257907/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR CC CHUNG  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

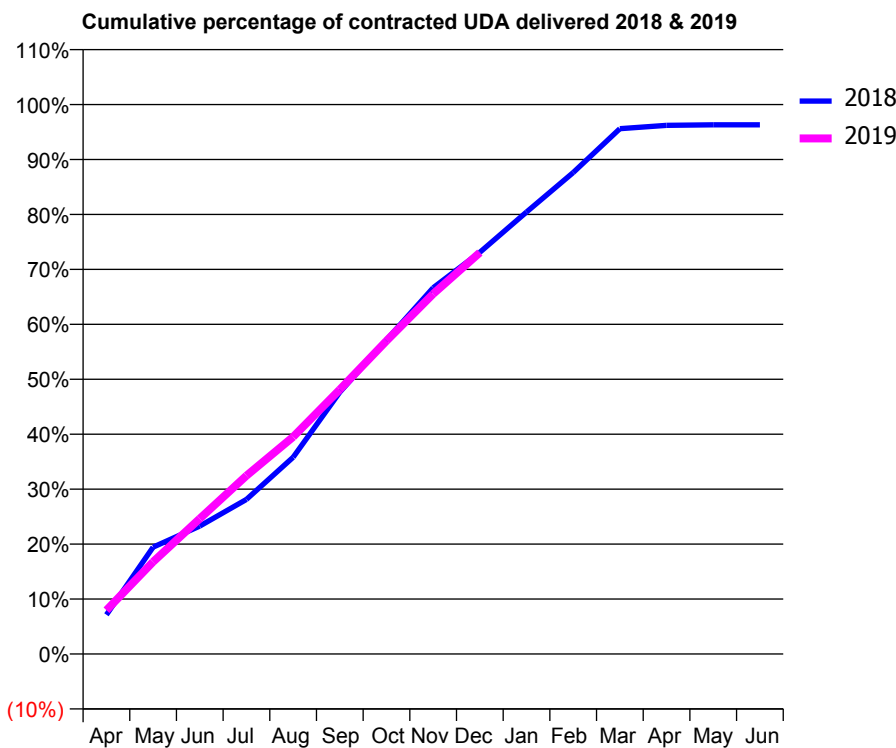
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,443      |
| Carry forward general activity (UDA)        | -142        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £512,725.94 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,183         |                               |
| Quarter ending March 2018           | 5,947         | ↓                             |
| Quarter ending June 2018            | 5,923         | →                             |
| Quarter ending September 2018       | 5,910         | →                             |
| Quarter ending December 2018        | 5,826         | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,320                             | 1,471  |
| May       | 3,588                             | 3,096  |
| June      | 4,292                             | 4,545  |
| July      | 5,191                             | 5,988  |
| August    | 6,604                             | 7,290  |
| September | 8,786                             | 8,877  |
| October   | 10,544                            | 10,510 |
| November  | 12,291                            | 12,086 |
| December  | 13,480                            | 13,476 |
| January   | 14,834                            |        |
| February  | 16,157                            |        |
| March     | 17,630                            |        |
| April     | 17,743                            |        |
| May       | 17,759                            |        |
| June      | 17,759                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 150      | 2,229       | 6.7%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 498      | 5,219       | 9.5%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,620    | 2,229       | 72.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,745    | 5,219       | 71.8%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 345      | 7,380       | 4.7%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 69       | 7,380       | 0.9%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 7,380       | 0.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

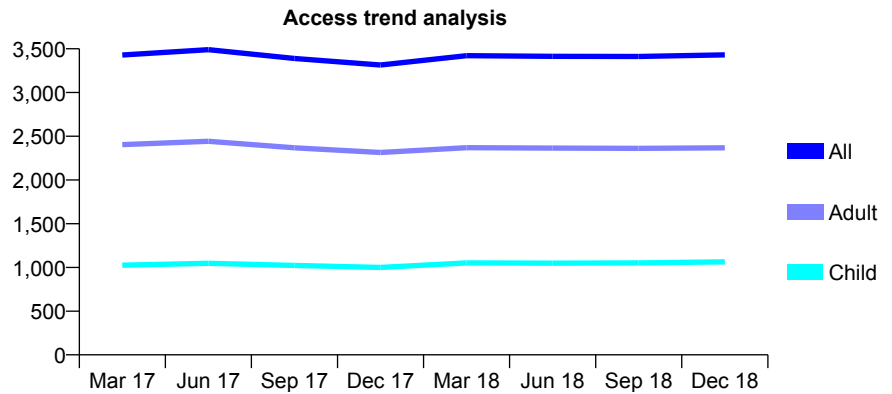
## Q60 - Vital Signs At a Glance Contract Report for 270016/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MISS S KHAN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2013   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,407      |
| Carry forward general activity (UDA)        | 121         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £314,513.09 |

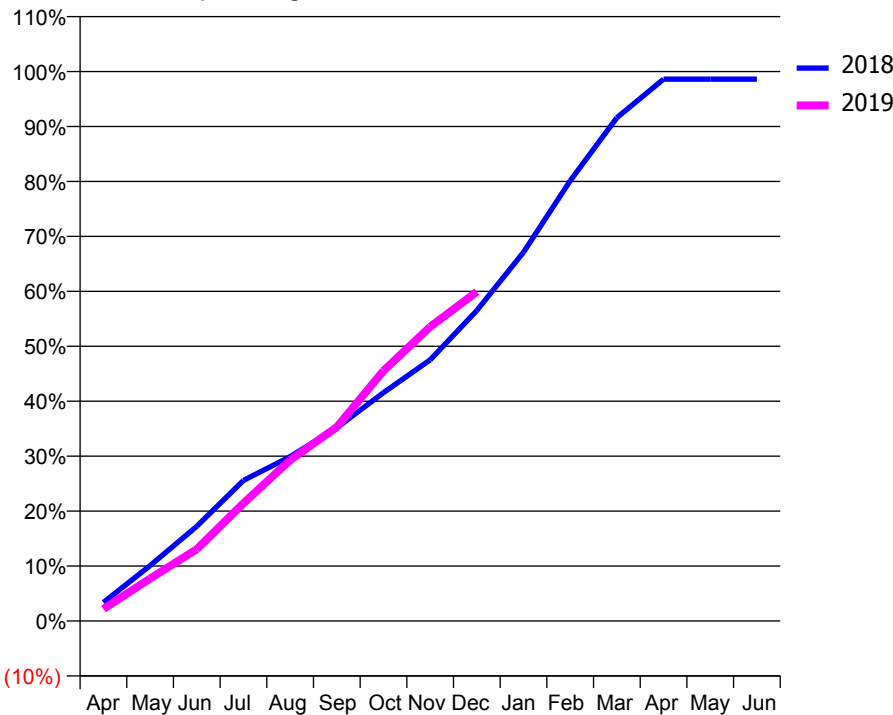
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,314       |                               |
| Quarter ending March 2018           | 3,421       | ↑                             |
| Quarter ending June 2018            | 3,414       | →                             |
| Quarter ending September 2018       | 3,413       | →                             |
| Quarter ending December 2018        | 3,430       | →                             |
| <b>Variance since December 2017</b> | <b>3.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 385                               | 251   |
| May       | 1,151                             | 882   |
| June      | 1,967                             | 1,491 |
| July      | 2,919                             | 2,447 |
| August    | 3,412                             | 3,340 |
| September | 4,013                             | 4,025 |
| October   | 4,739                             | 5,194 |
| November  | 5,421                             | 6,107 |
| December  | 6,446                             | 6,836 |
| January   | 7,656                             |       |
| February  | 9,140                             |       |
| March     | 10,448                            |       |
| April     | 11,249                            |       |
| May       | 11,249                            |       |
| June      | 11,248                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 1,015       | 7.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 333      | 2,295       | 14.5%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 540      | 1,015       | 53.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,117    | 2,295       | 48.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 258      | 3,107       | 8.3%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 3,107       | 1.1%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 3,107       | 0.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

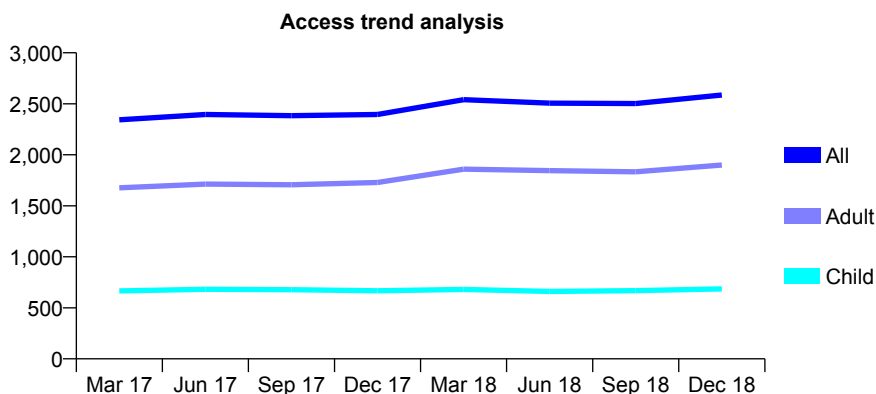
## Q60 - Vital Signs At a Glance Contract Report for 274011/0003 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Twickel Dental Limited |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/05/2008             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £304,232.62 |

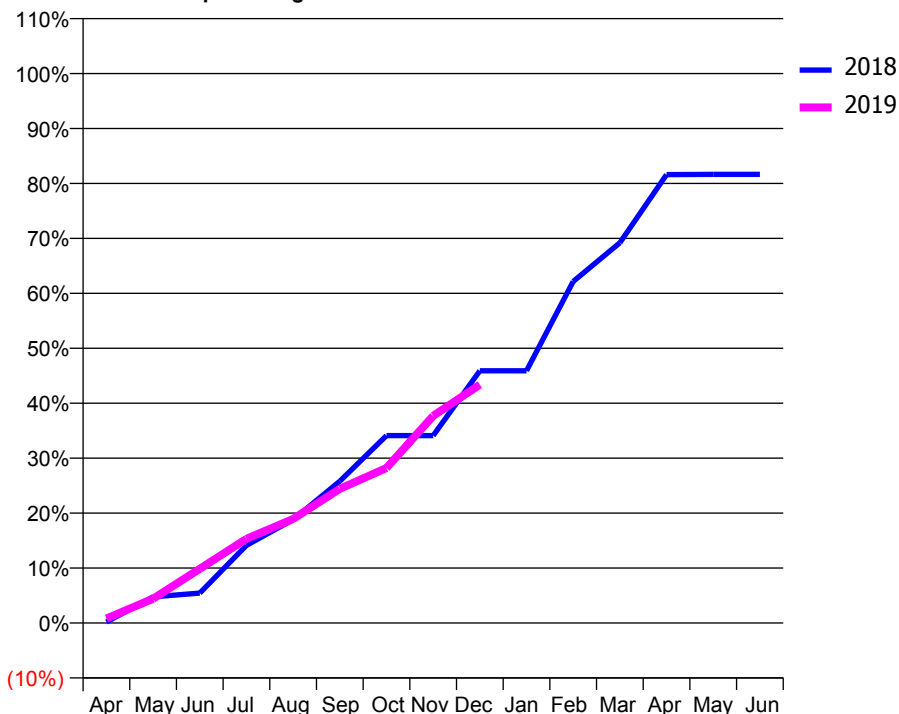
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,396       |                               |
| Quarter ending March 2018           | 2,540       | ↑                             |
| Quarter ending June 2018            | 2,506       | ↓                             |
| Quarter ending September 2018       | 2,502       | →                             |
| Quarter ending December 2018        | 2,586       | ↑                             |
| <b>Variance since December 2017</b> | <b>7.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 20                                | 85    |
| May       | 500                               | 466   |
| June      | 572                               | 1,036 |
| July      | 1,483                             | 1,608 |
| August    | 1,977                             | 1,990 |
| September | 2,710                             | 2,564 |
| October   | 3,580                             | 2,961 |
| November  | 3,580                             | 3,959 |
| December  | 4,820                             | 4,556 |
| January   | 4,820                             |       |
| February  | 6,528                             |       |
| March     | 7,265                             |       |
| April     | 8,568                             |       |
| May       | 8,572                             |       |
| June      | 8,573                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 83       | 807         | 10.3%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 421      | 2,110       | 20.0%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 483      | 807         | 59.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,087    | 2,110       | 51.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 240      | 2,532       | 9.5%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 46       | 2,532       | 1.8%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 2,532       | 1.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

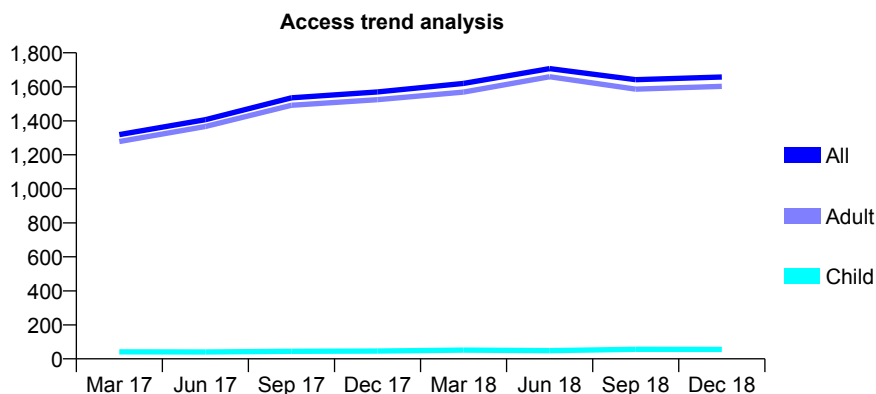
## Q60 - Vital Signs At a Glance Contract Report for 274798/0003 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | MRS R SREENIVASAN |
| Contract type name   | PDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/07/2015        |
| Contract end date    | 31/03/2020        |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 3,600       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £149,234.23 |

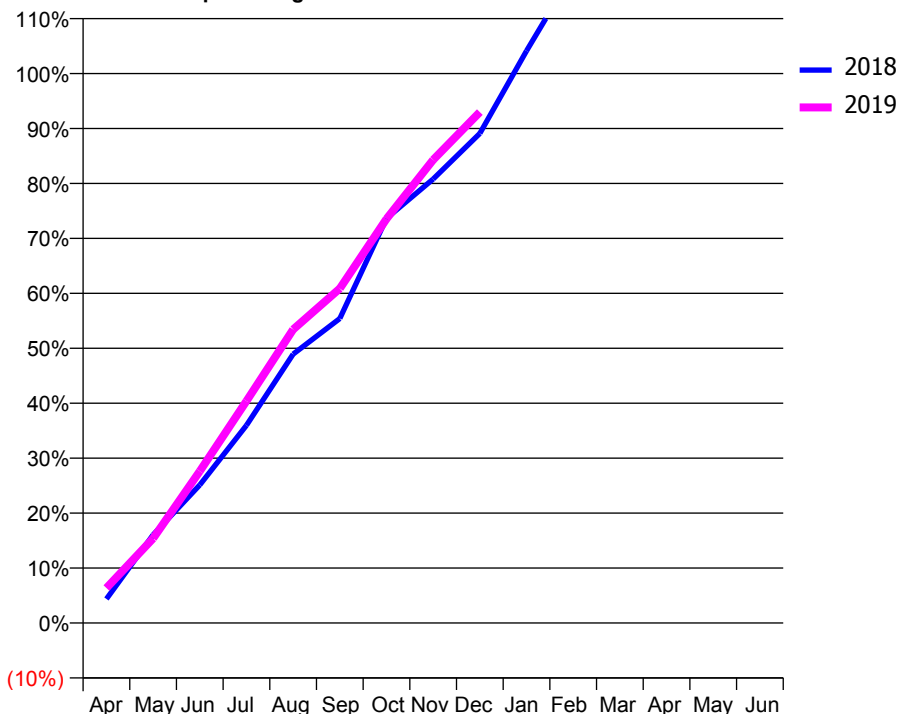
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,570       |                               |
| Quarter ending March 2018           | 1,620       | ↑                             |
| Quarter ending June 2018            | 1,707       | ↑                             |
| Quarter ending September 2018       | 1,642       | ↓                             |
| Quarter ending December 2018        | 1,658       | →                             |
| <b>Variance since December 2017</b> | <b>5.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 158                               | 229   |
| May       | 578                               | 554   |
| June      | 905                               | 995   |
| July      | 1,295                             | 1,454 |
| August    | 1,762                             | 1,923 |
| September | 1,995                             | 2,191 |
| October   | 2,651                             | 2,647 |
| November  | 2,909                             | 3,034 |
| December  | 3,208                             | 3,347 |
| January   | 3,748                             |       |
| February  | 4,257                             |       |
| March     | 4,674                             |       |
| April     | 4,873                             |       |
| May       | 4,873                             |       |
| June      | 4,873                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 51          | 0.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 15       | 1,230       | 1.2%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 51          | 0.0%     | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 14       | 1,230       | 1.1%     | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 1,210       | 0.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,210       | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,210       | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



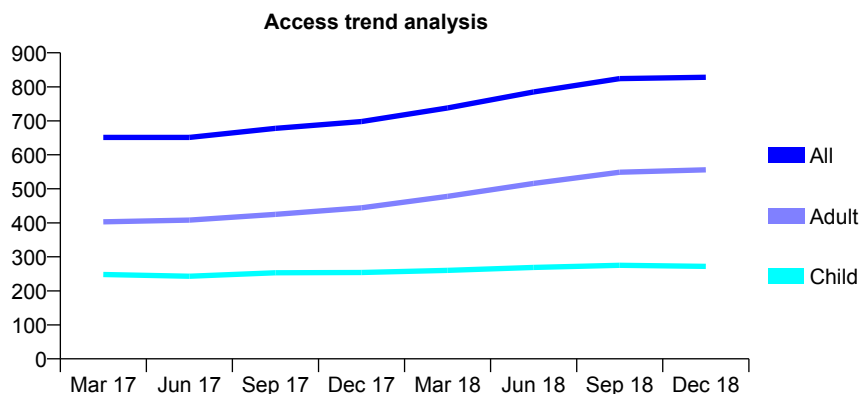
## Q60 - Vital Signs At a Glance Contract Report for 287822/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | COURTYARD DENTAL PRACTICE |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 16/08/2013                |
| Contract end date    |                           |

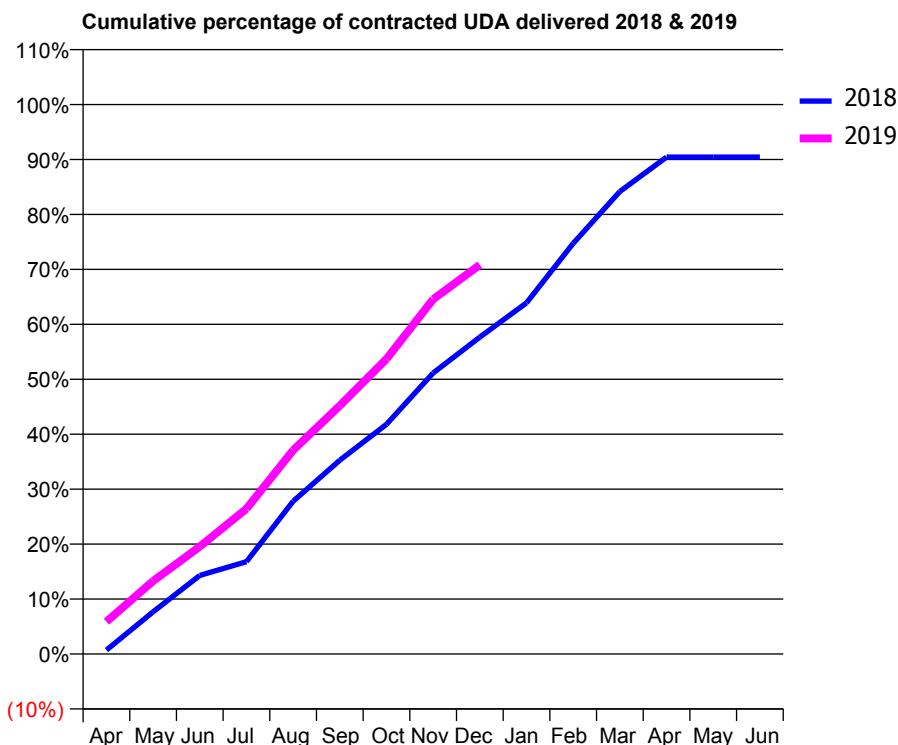
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,700      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £54,475.15 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 698          |                               |
| Quarter ending March 2018           | 738          | ↑                             |
| Quarter ending June 2018            | 785          | ↑                             |
| Quarter ending September 2018       | 824          | ↑                             |
| Quarter ending December 2018        | 828          | →                             |
| <b>Variance since December 2017</b> | <b>18.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 19                                | 159   |
| May       | 207                               | 359   |
| June      | 386                               | 528   |
| July      | 454                               | 714   |
| August    | 751                               | 1,002 |
| September | 952                               | 1,221 |
| October   | 1,128                             | 1,450 |
| November  | 1,381                             | 1,743 |
| December  | 1,557                             | 1,912 |
| January   | 1,725                             |       |
| February  | 2,017                             |       |
| March     | 2,272                             |       |
| April     | 2,441                             |       |
| May       | 2,441                             |       |
| June      | 2,441                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 283         | 3.9%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 61       | 550         | 11.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 175      | 283         | 61.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 280      | 550         | 50.9%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 781         | 0.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 781         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 781         | 2.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

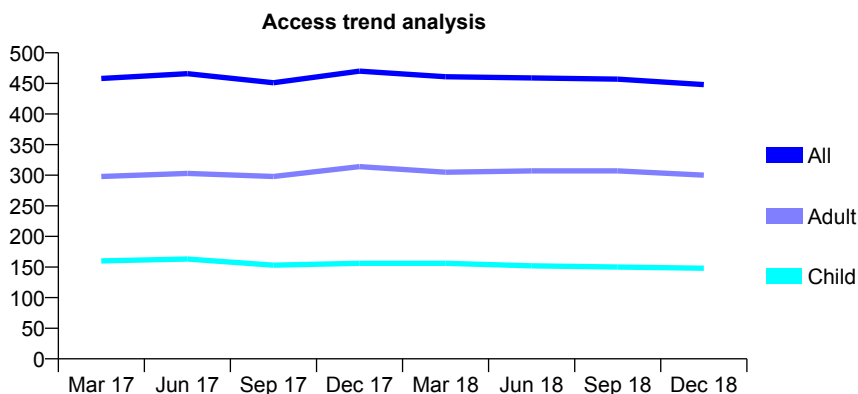
## Q60 - Vital Signs At a Glance Contract Report for 303496/0002 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR AR FEE               |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 13/09/2010              |
| Contract end date    |                         |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,774      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 208        |
| Carry forward orthodontic activity (UOA)    | 1          |
| Baseline contract value                     | £61,680.31 |

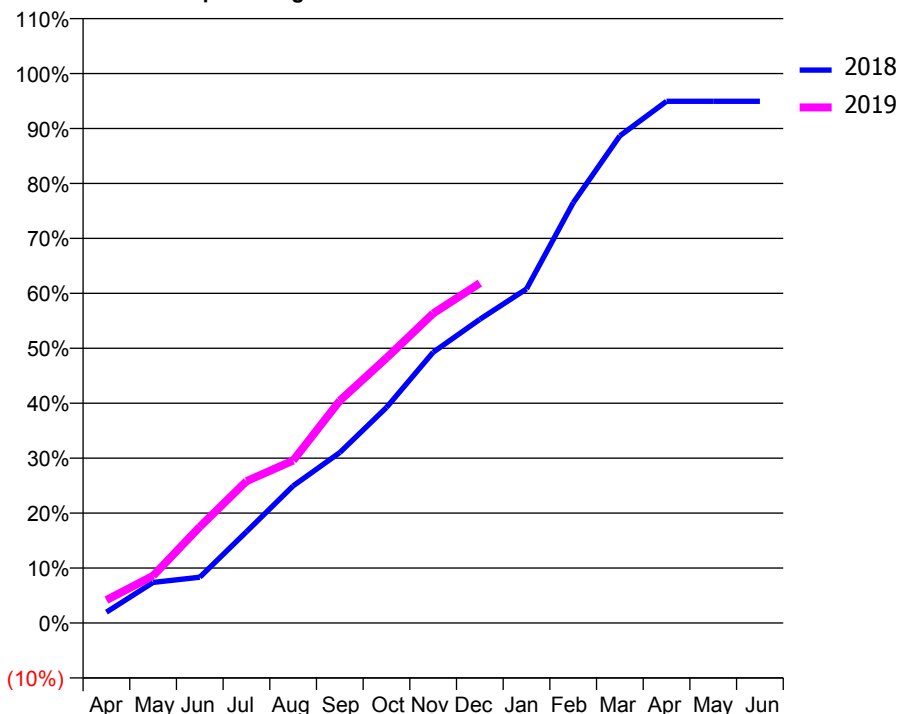
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 470           |                               |
| Quarter ending March 2018           | 461           | ↓                             |
| Quarter ending June 2018            | 459           | →                             |
| Quarter ending September 2018       | 457           | →                             |
| Quarter ending December 2018        | 448           | ↓                             |
| <b>Variance since December 2017</b> | <b>(4.7%)</b> | <b>↓</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 35                                | 74    |
| May       | 131                               | 153   |
| June      | 148                               | 311   |
| July      | 295                               | 458   |
| August    | 443                               | 525   |
| September | 551                               | 718   |
| October   | 696                               | 856   |
| November  | 874                               | 1,000 |
| December  | 980                               | 1,097 |
| January   | 1,079                             |       |
| February  | 1,357                             |       |
| March     | 1,573                             |       |
| April     | 1,684                             |       |
| May       | 1,684                             |       |
| June      | 1,684                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 263         | 6.5%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 39       | 315         | 12.4%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 200      | 263         | 76.0%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 230      | 315         | 73.0%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 26       | 490         | 5.3%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 490         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 490         | 1.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

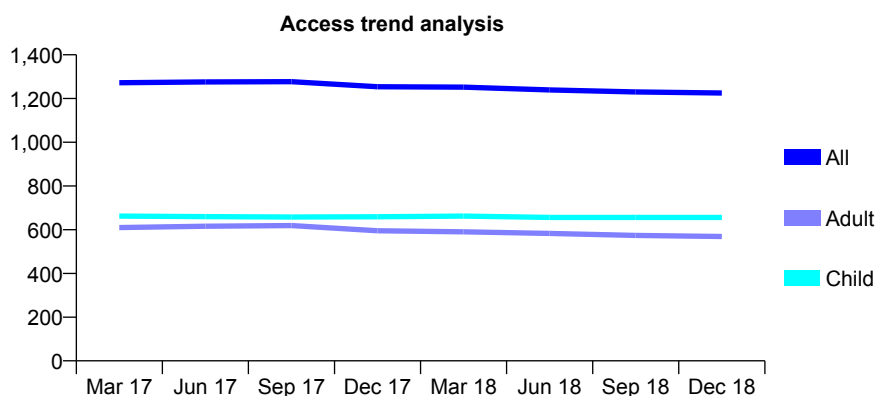
## Q60 - Vital Signs At a Glance Contract Report for 305006/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR TM PARSONS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

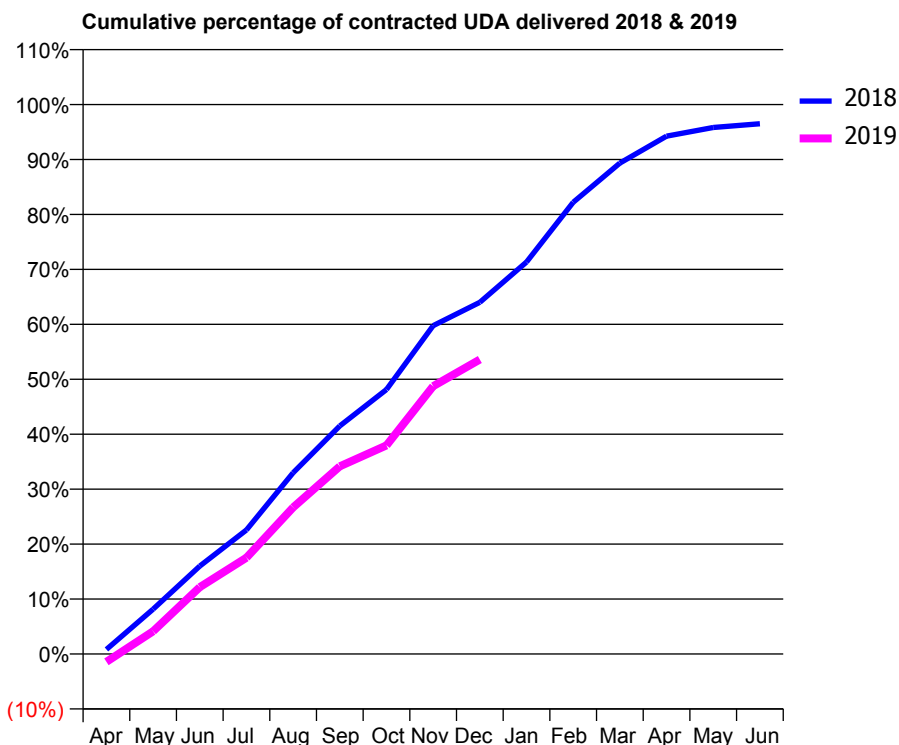
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,977      |
| Carry forward general activity (UDA)        | 104        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £76,963.12 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,254         |                               |
| Quarter ending March 2018           | 1,252         | →                             |
| Quarter ending June 2018            | 1,239         | ↓                             |
| Quarter ending September 2018       | 1,230         | →                             |
| Quarter ending December 2018        | 1,225         | →                             |
| <b>Variance since December 2017</b> | <b>(2.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 25    | -43   |
| May                               | 243   | 123   |
| June                              | 476   | 363   |
| July                              | 672   | 522   |
| August                            | 982   | 795   |
| September                         | 1,236 | 1,017 |
| October                           | 1,433 | 1,130 |
| November                          | 1,779 | 1,451 |
| December                          | 1,905 | 1,596 |
| January                           | 2,123 |       |
| February                          | 2,447 |       |
| March                             | 2,660 |       |
| April                             | 2,805 |       |
| May                               | 2,853 |       |
| June                              | 2,873 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 746         | 6.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 45       | 472         | 9.5%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 451      | 746         | 60.5%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 288      | 472         | 61.0%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 63       | 1,088       | 5.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,088       | 0.2%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,088       | 0.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

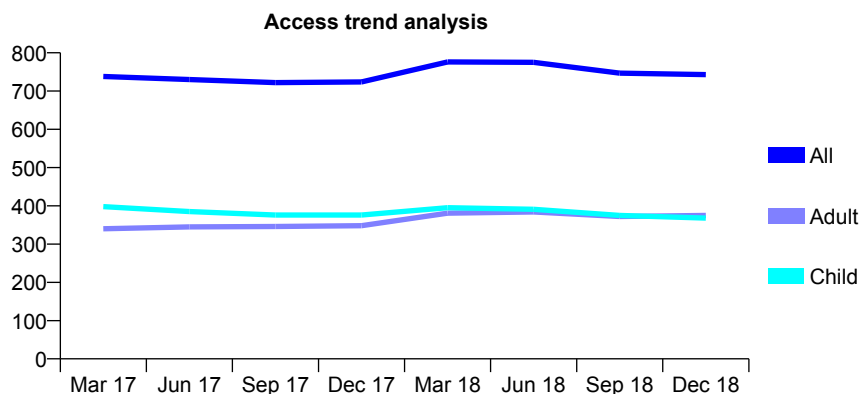
## Q60 - Vital Signs At a Glance Contract Report for 319163/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MRS UF PENCAVEL         |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

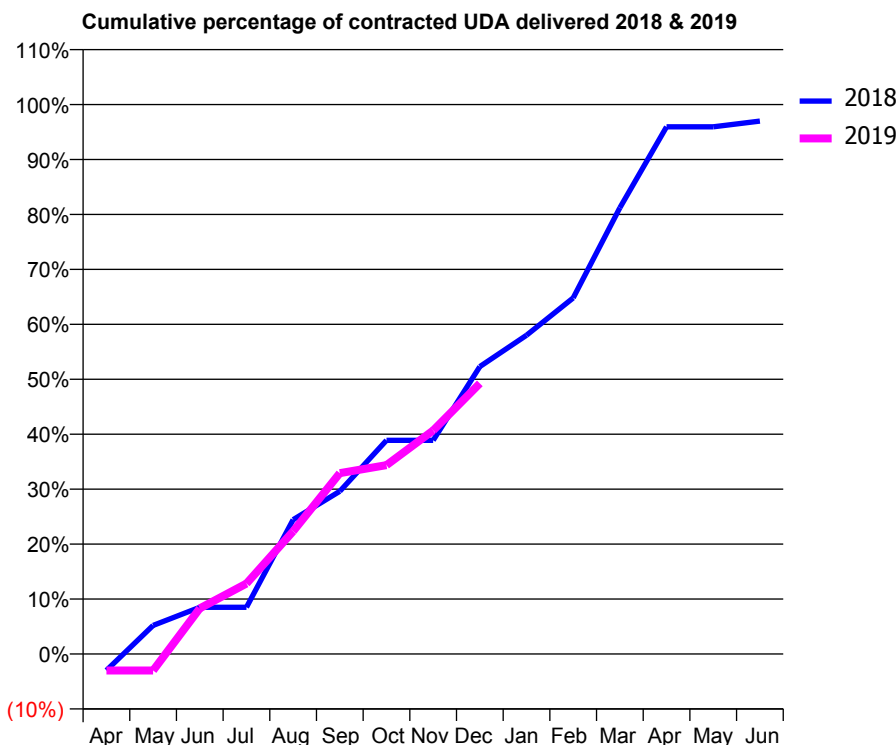
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,276      |
| Carry forward general activity (UDA)        | 69         |
| 18/19 Contracted orthodontic activity (UOA) | 84         |
| Carry forward orthodontic activity (UOA)    | -2         |
| Baseline contract value                     | £63,646.83 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 724         |                               |
| Quarter ending March 2018           | 776         | ↑                             |
| Quarter ending June 2018            | 775         | →                             |
| Quarter ending September 2018       | 747         | ↓                             |
| Quarter ending December 2018        | 743         | →                             |
| <b>Variance since December 2017</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -68                               | -69   |
| May       | 118                               | -69   |
| June      | 194                               | 189   |
| July      | 194                               | 292   |
| August    | 556                               | 508   |
| September | 674                               | 749   |
| October   | 885                               | 782   |
| November  | 885                               | 926   |
| December  | 1,190                             | 1,121 |
| January   | 1,320                             |       |
| February  | 1,475                             |       |
| March     | 1,848                             |       |
| April     | 2,183                             |       |
| May       | 2,183                             |       |
| June      | 2,207                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 471         | 11.9%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 55       | 359         | 15.3%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 323      | 471         | 68.6%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 158      | 359         | 44.0%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 54       | 688         | 7.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 688         | 0.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 688         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

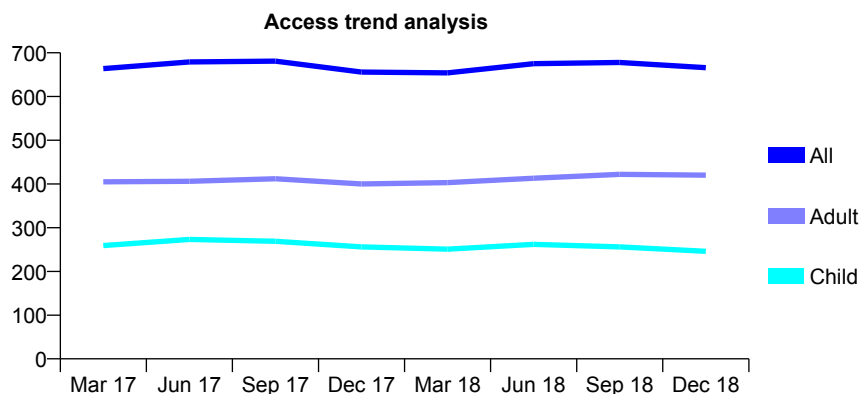
## Q60 - Vital Signs At a Glance Contract Report for 320137/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR LS BARNES |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

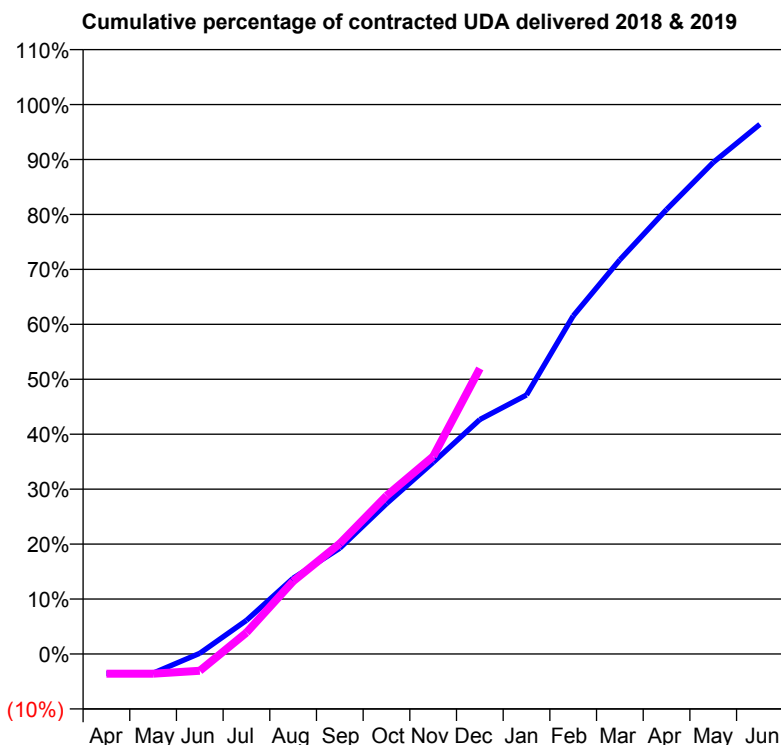
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,000      |
| Carry forward general activity (UDA)        | 72         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £38,126.31 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 656         |                               |
| Quarter ending March 2018           | 654         | →                             |
| Quarter ending June 2018            | 675         | ↑                             |
| Quarter ending September 2018       | 678         | →                             |
| Quarter ending December 2018        | 666         | ↓                             |
| <b>Variance since December 2017</b> | <b>1.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -71                               | -72   |
| May       | -70                               | -72   |
| June      | 3                                 | -62   |
| July      | 123                               | 78    |
| August    | 276                               | 265   |
| September | 385                               | 402   |
| October   | 547                               | 576   |
| November  | 698                               | 719   |
| December  | 854                               | 1,039 |
| January   | 943                               |       |
| February  | 1,231                             |       |
| March     | 1,435                             |       |
| April     | 1,618                             |       |
| May       | 1,789                             |       |
| June      | 1,928                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 316         | 5.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 90       | 498         | 18.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 201      | 316         | 63.6%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 268      | 498         | 53.8%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 572         | 1.9%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 572         | 4.9%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 572         | 0.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

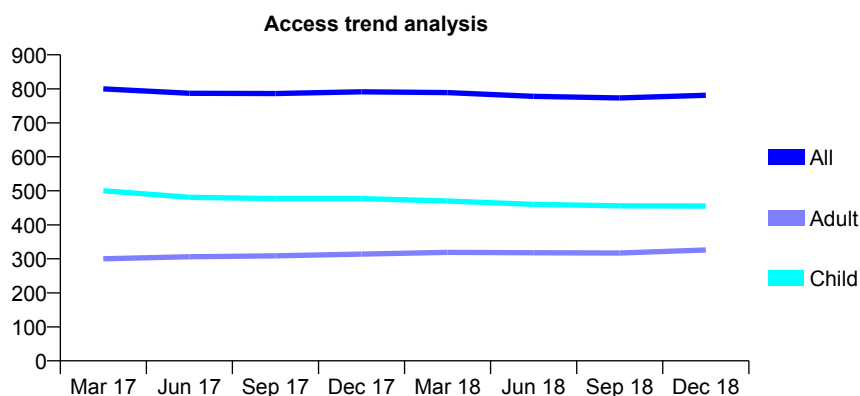
## Q60 - Vital Signs At a Glance Contract Report for 323853/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR PB GARBUTT |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

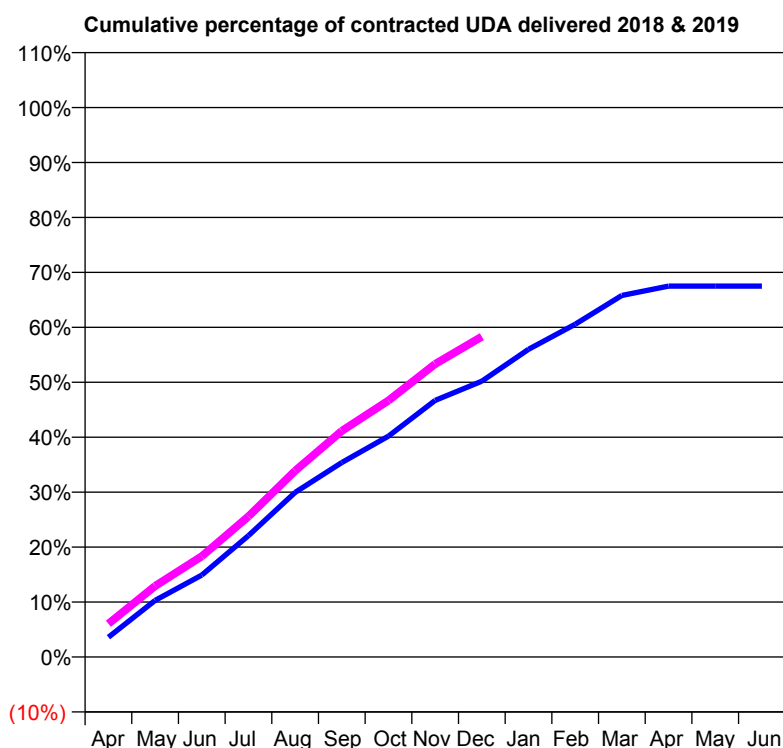
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,750      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £36,214.86 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 791           |                               |
| Quarter ending March 2018           | 789           | →                             |
| Quarter ending June 2018            | 778           | ↓                             |
| Quarter ending September 2018       | 773           | →                             |
| Quarter ending December 2018        | 781           | →                             |
| <b>Variance since December 2017</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 72                                | 106   |
| May       | 206                               | 226   |
| June      | 298                               | 321   |
| July      | 442                               | 448   |
| August    | 599                               | 593   |
| September | 708                               | 720   |
| October   | 804                               | 817   |
| November  | 934                               | 933   |
| December  | 1,004                             | 1,020 |
| January   | 1,120                             |       |
| February  | 1,211                             |       |
| March     | 1,316                             |       |
| April     | 1,350                             |       |
| May       | 1,350                             |       |
| June      | 1,350                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 560         | 5.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 245         | 5.3%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 418      | 560         | 74.6%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 152      | 245         | 62.0%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 775         | 0.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 775         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 775         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

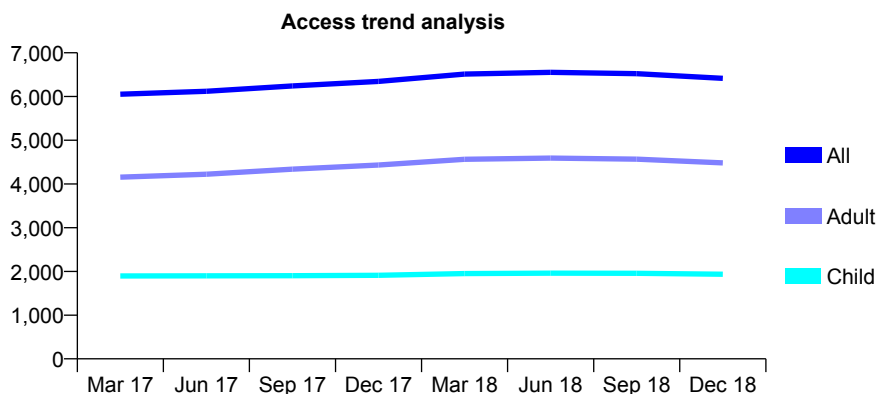
## Q60 - Vital Signs At a Glance Contract Report for 326372/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | Dawley Family Dental |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    |                      |

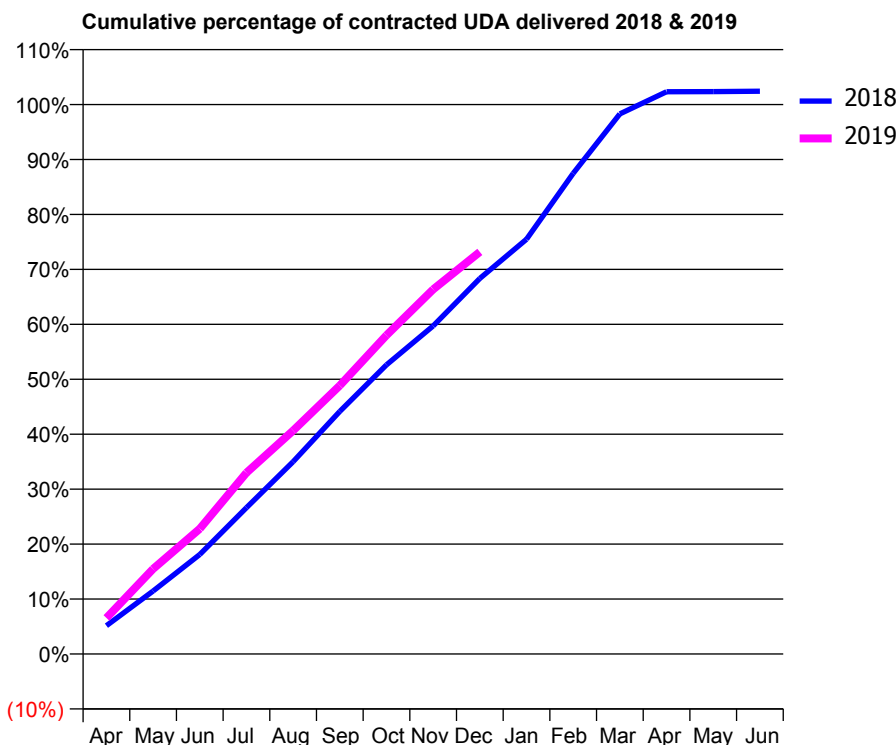
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,726      |
| Carry forward general activity (UDA)        | -395        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £574,247.02 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,345       |                               |
| Quarter ending March 2018           | 6,515       | ↑                             |
| Quarter ending June 2018            | 6,552       | →                             |
| Quarter ending September 2018       | 6,524       | →                             |
| Quarter ending December 2018        | 6,417       | ↓                             |
| <b>Variance since December 2017</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,016                             | 1,297  |
| May       | 2,260                             | 3,058  |
| June      | 3,575                             | 4,498  |
| July      | 5,255                             | 6,509  |
| August    | 6,906                             | 8,022  |
| September | 8,711                             | 9,640  |
| October   | 10,381                            | 11,441 |
| November  | 11,779                            | 13,088 |
| December  | 13,483                            | 14,435 |
| January   | 14,890                            |        |
| February  | 17,254                            |        |
| March     | 19,389                            |        |
| April     | 20,182                            |        |
| May       | 20,188                            |        |
| June      | 20,204                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 175      | 2,033       | 8.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 704      | 4,346       | 16.2%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,174    | 2,033       | 57.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,274    | 4,346       | 52.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 535      | 6,017       | 8.9%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 54       | 6,017       | 0.9%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 161      | 6,017       | 2.7%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

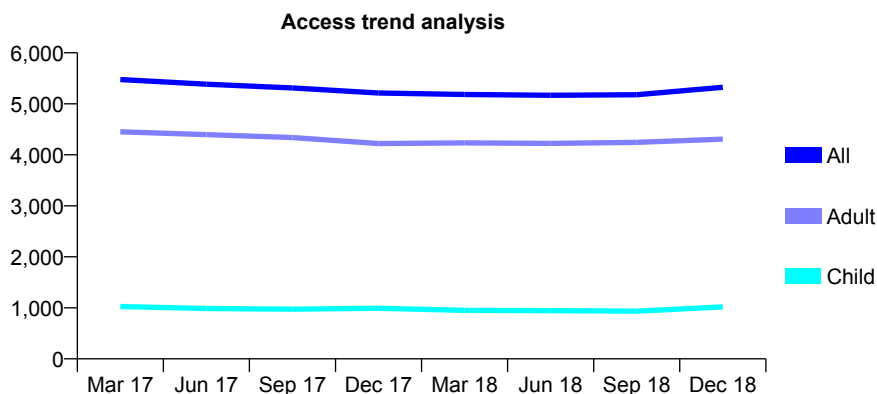
## Q60 - Vital Signs At a Glance Contract Report for 335770/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR PJ MCELHONE |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,159      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £373,042.58 |

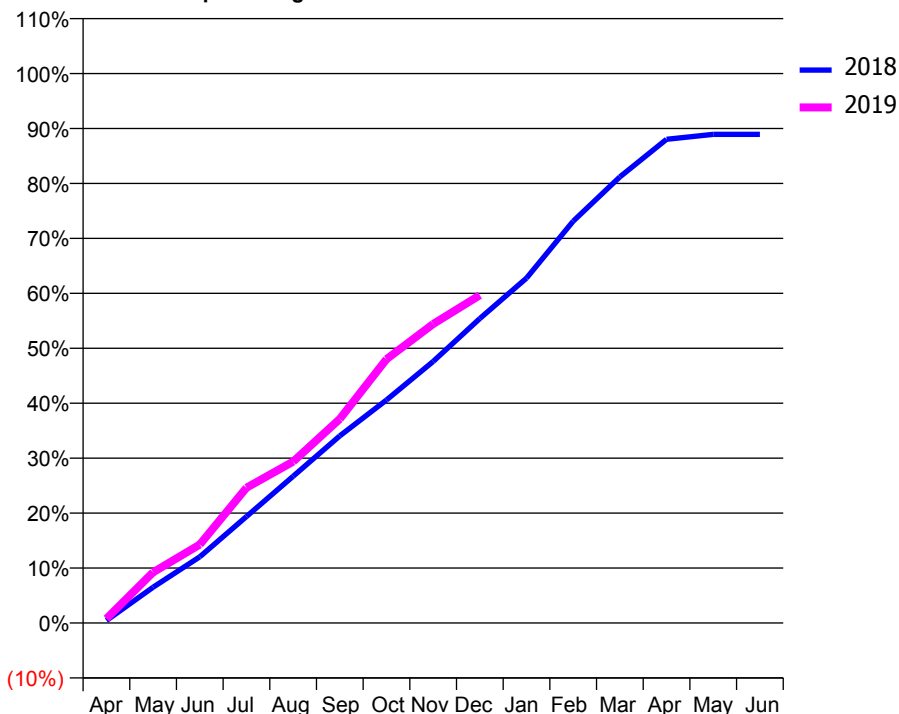
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,212       |                               |
| Quarter ending March 2018           | 5,184       | →                             |
| Quarter ending June 2018            | 5,168       | →                             |
| Quarter ending September 2018       | 5,179       | →                             |
| Quarter ending December 2018        | 5,325       | ↑                             |
| <b>Variance since December 2017</b> | <b>2.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 59                                | 105   |
| May       | 856                               | 1,214 |
| June      | 1,585                             | 1,879 |
| July      | 2,548                             | 3,240 |
| August    | 3,514                             | 3,864 |
| September | 4,482                             | 4,886 |
| October   | 5,341                             | 6,318 |
| November  | 6,263                             | 7,159 |
| December  | 7,291                             | 7,852 |
| January   | 8,259                             |       |
| February  | 9,622                             |       |
| March     | 10,682                            |       |
| April     | 11,585                            |       |
| May       | 11,701                            |       |
| June      | 11,701                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 76       | 898         | 8.5%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 582      | 3,264       | 17.8%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 282      | 898         | 31.4%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 957      | 3,264       | 29.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 460      | 3,704       | 12.4%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 87       | 3,704       | 2.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 3,704       | 1.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



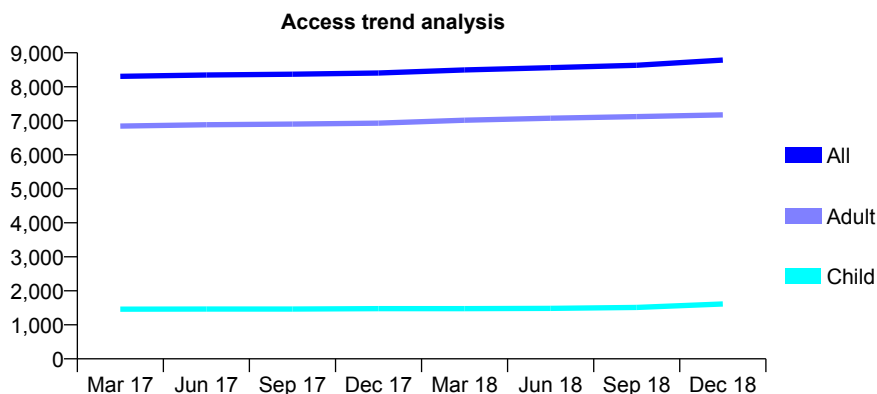
## Q60 - Vital Signs At a Glance Contract Report for 336289/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR AJ GRIFFITHS |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,233      |
| Carry forward general activity (UDA)        | 291         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £649,876.26 |

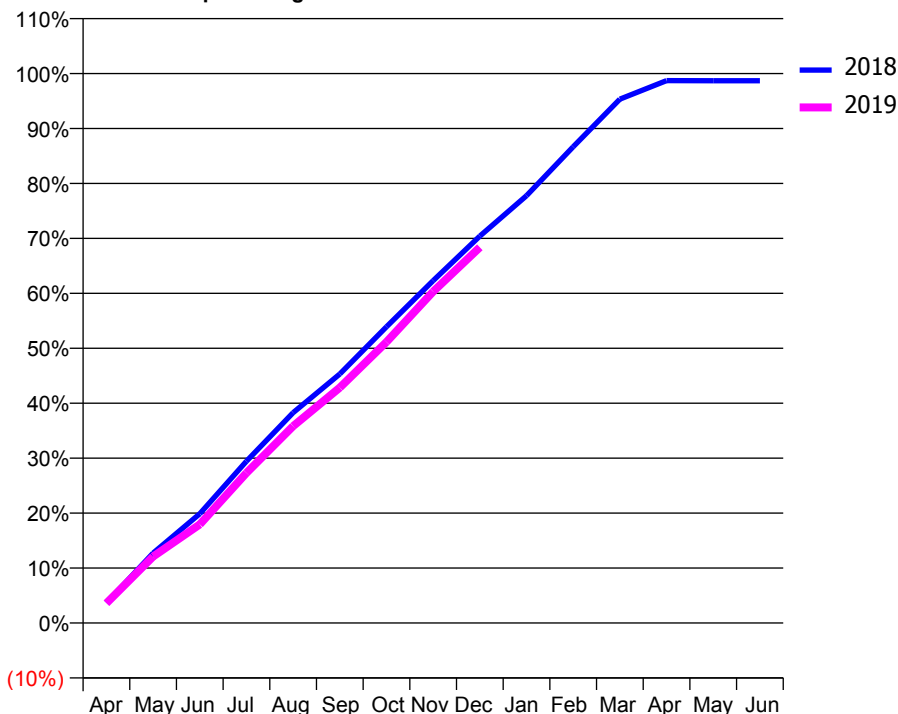
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,406       |                               |
| Quarter ending March 2018           | 8,496       | →                             |
| Quarter ending June 2018            | 8,564       | →                             |
| Quarter ending September 2018       | 8,635       | →                             |
| Quarter ending December 2018        | 8,788       | →                             |
| <b>Variance since December 2017</b> | <b>4.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 817                               | 835    |
| May       | 2,831                             | 2,810  |
| June      | 4,423                             | 4,170  |
| July      | 6,547                             | 6,346  |
| August    | 8,509                             | 8,326  |
| September | 10,073                            | 9,954  |
| October   | 11,986                            | 11,885 |
| November  | 13,854                            | 14,016 |
| December  | 15,656                            | 15,884 |
| January   | 17,289                            |        |
| February  | 19,272                            |        |
| March     | 21,195                            |        |
| April     | 21,948                            |        |
| May       | 21,942                            |        |
| June      | 21,942                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 158      | 2,235       | 7.1%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,264    | 8,410       | 15.0%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,503    | 2,235       | 67.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,941    | 8,410       | 46.9%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 587      | 9,312       | 6.3%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 239      | 9,312       | 2.6%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 149      | 9,312       | 1.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

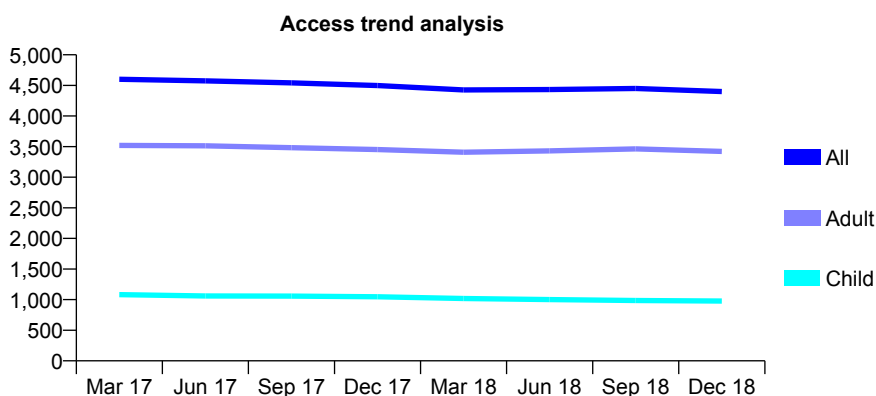
## Q60 - Vital Signs At a Glance Contract Report for 338524/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR M SEGAL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

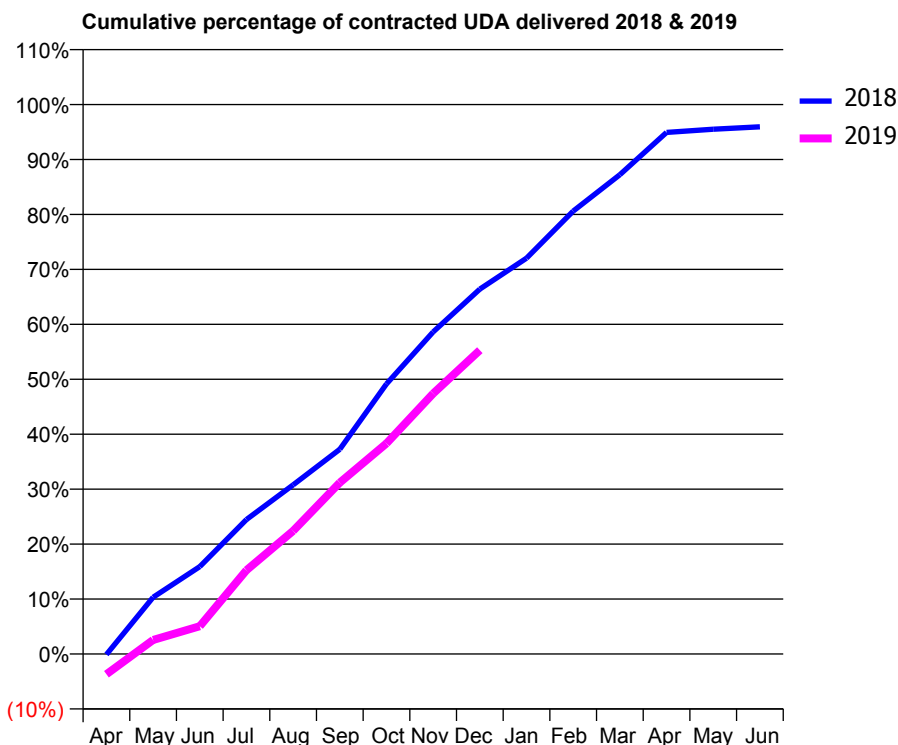
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 608         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £382,203.16 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,497         |                               |
| Quarter ending March 2018           | 4,427         | ↓                             |
| Quarter ending June 2018            | 4,432         | →                             |
| Quarter ending September 2018       | 4,449         | →                             |
| Quarter ending December 2018        | 4,399         | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -17                               | -556  |
| May       | 1,547                             | 384   |
| June      | 2,385                             | 758   |
| July      | 3,669                             | 2,286 |
| August    | 4,616                             | 3,361 |
| September | 5,590                             | 4,678 |
| October   | 7,373                             | 5,751 |
| November  | 8,793                             | 7,111 |
| December  | 9,963                             | 8,294 |
| January   | 10,807                            |       |
| February  | 12,092                            |       |
| March     | 13,084                            |       |
| April     | 14,237                            |       |
| May       | 14,325                            |       |
| June      | 14,392                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 979         | 7.5%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 438      | 2,902       | 15.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 542      | 979         | 55.4%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,075    | 2,902       | 37.0%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 445      | 3,450       | 12.9%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 97       | 3,450       | 2.8%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 3,450       | 0.8%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

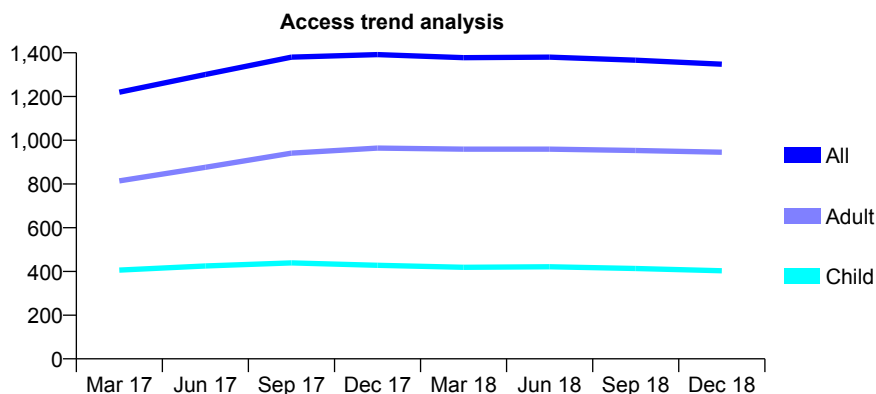
## Q60 - Vital Signs At a Glance Contract Report for 353736/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MRS S SINGH  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 05/05/2009   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,544      |
| Carry forward general activity (UDA)        | -43        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £83,058.36 |

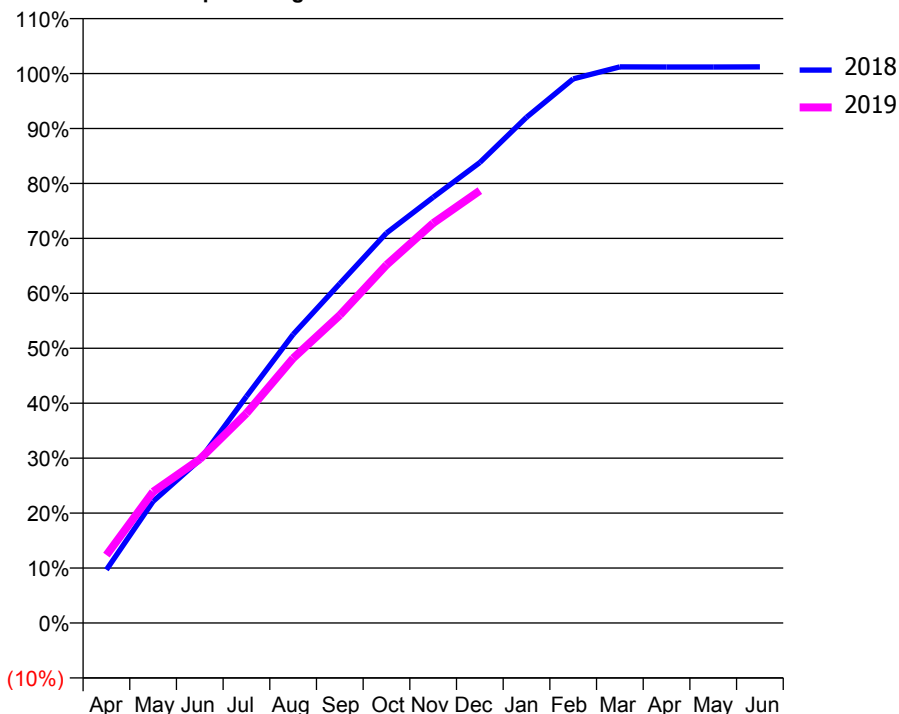
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,392         |                               |
| Quarter ending March 2018           | 1,378         | ↓                             |
| Quarter ending June 2018            | 1,380         | →                             |
| Quarter ending September 2018       | 1,366         | ↓                             |
| Quarter ending December 2018        | 1,348         | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 344                               | 438   |
| May       | 785                               | 847   |
| June      | 1,052                             | 1,056 |
| July      | 1,462                             | 1,353 |
| August    | 1,862                             | 1,708 |
| September | 2,190                             | 1,986 |
| October   | 2,515                             | 2,310 |
| November  | 2,746                             | 2,579 |
| December  | 2,970                             | 2,789 |
| January   | 3,262                             |       |
| February  | 3,509                             |       |
| March     | 3,587                             |       |
| April     | 3,586                             |       |
| May       | 3,586                             |       |
| June      | 3,587                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 110      | 698         | 15.8%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 191      | 1,292       | 14.8%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 473      | 698         | 67.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 816      | 1,292       | 63.2%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 84       | 1,983       | 4.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 1,983       | 0.7%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,983       | 0.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

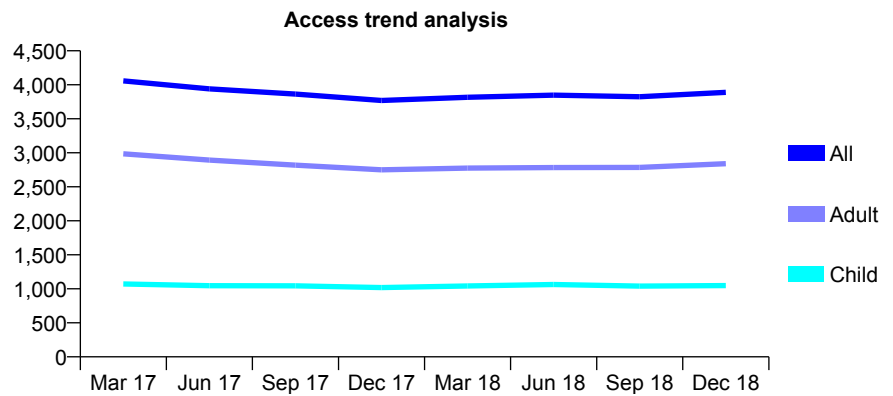
## Q60 - Vital Signs At a Glance Contract Report for 359920/0002 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | MR TJ RATLABYANE |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/12/2006       |
| Contract end date    |                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,516      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £405,387.53 |

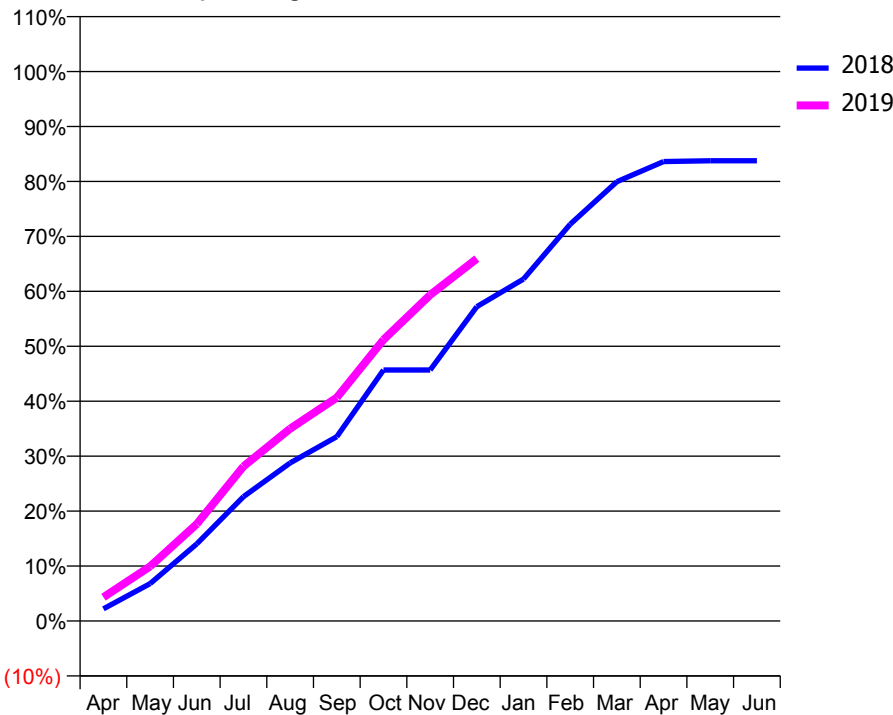
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,769       |                               |
| Quarter ending March 2018           | 3,817       | →                             |
| Quarter ending June 2018            | 3,848       | →                             |
| Quarter ending September 2018       | 3,825       | →                             |
| Quarter ending December 2018        | 3,890       | →                             |
| <b>Variance since December 2017</b> | <b>3.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 344                               | 671    |
| May       | 1,055                             | 1,541  |
| June      | 2,179                             | 2,738  |
| July      | 3,512                             | 4,365  |
| August    | 4,463                             | 5,431  |
| September | 5,205                             | 6,309  |
| October   | 7,086                             | 7,943  |
| November  | 7,086                             | 9,209  |
| December  | 8,877                             | 10,233 |
| January   | 9,655                             |        |
| February  | 11,204                            |        |
| March     | 12,406                            |        |
| April     | 12,972                            |        |
| May       | 12,997                            |        |
| June      | 12,997                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 85       | 1,227       | 6.9%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 437      | 3,387       | 12.9%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 703      | 1,227       | 57.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,972    | 3,387       | 58.2%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 190      | 4,154       | 4.6%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 4,154       | 0.7%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 4,154       | 0.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

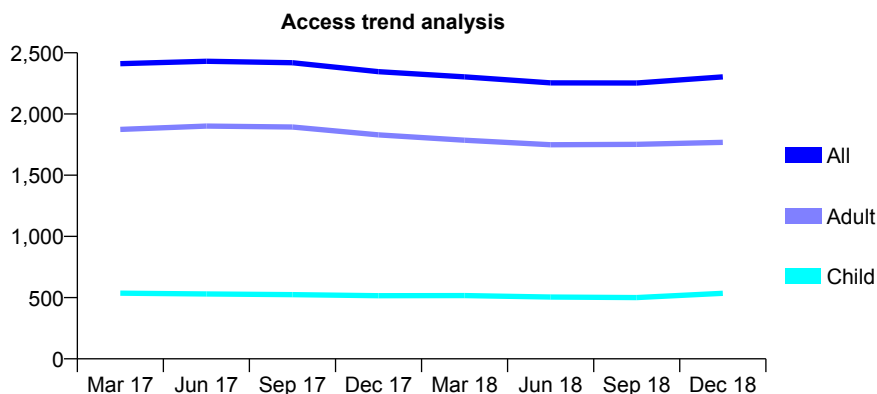
## Q60 - Vital Signs At a Glance Contract Report for 361747/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MRS NK SUNNER           |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/06/2015              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,987       |
| Carry forward general activity (UDA)        | 279         |
| 18/19 Contracted orthodontic activity (UOA) | 214         |
| Carry forward orthodontic activity (UOA)    | 3           |
| Baseline contract value                     | £189,632.66 |

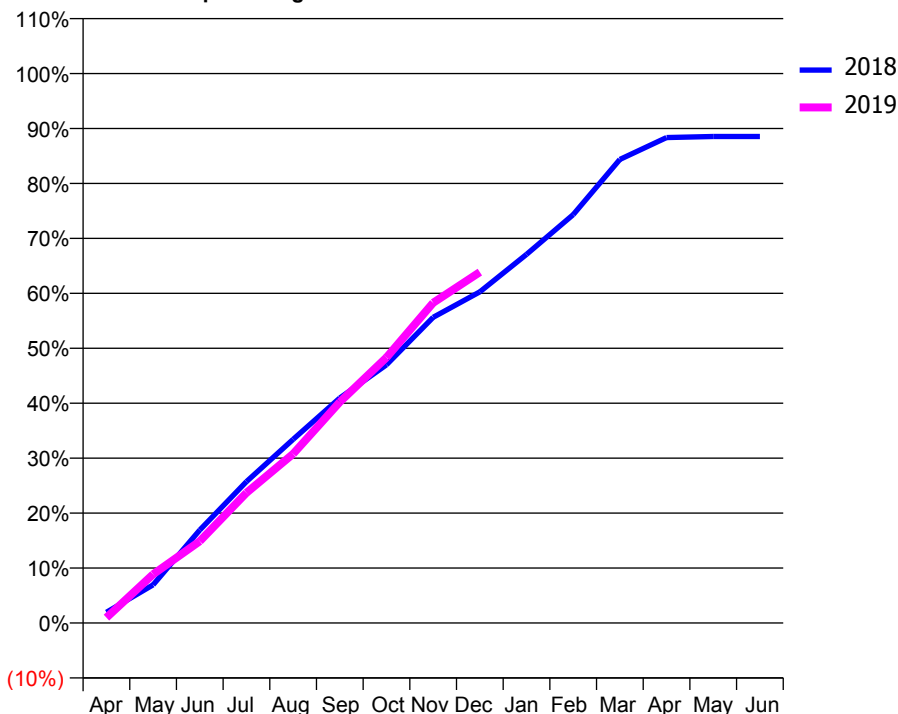
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,346         |                               |
| Quarter ending March 2018           | 2,303         | ↓                             |
| Quarter ending June 2018            | 2,254         | ↓                             |
| Quarter ending September 2018       | 2,253         | →                             |
| Quarter ending December 2018        | 2,303         | ↑                             |
| <b>Variance since December 2017</b> | <b>(1.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 136                               | 69    |
| May       | 486                               | 620   |
| June      | 1,182                             | 1,041 |
| July      | 1,797                             | 1,656 |
| August    | 2,336                             | 2,150 |
| September | 2,860                             | 2,810 |
| October   | 3,283                             | 3,377 |
| November  | 3,888                             | 4,073 |
| December  | 4,211                             | 4,462 |
| January   | 4,687                             |       |
| February  | 5,193                             |       |
| March     | 5,895                             |       |
| April     | 6,172                             |       |
| May       | 6,186                             |       |
| June      | 6,186                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 725         | 3.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 343      | 2,169       | 15.8%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 505      | 725         | 69.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,255    | 2,169       | 57.9%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 136      | 2,729       | 5.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 2,729       | 1.2%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 43       | 2,729       | 1.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

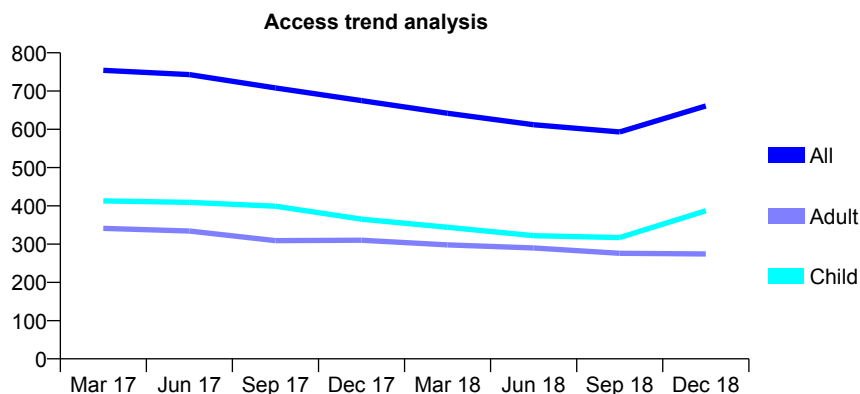
## Q60 - Vital Signs At a Glance Contract Report for 532312/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR GG WU     |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2013   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,326      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,576.01 |

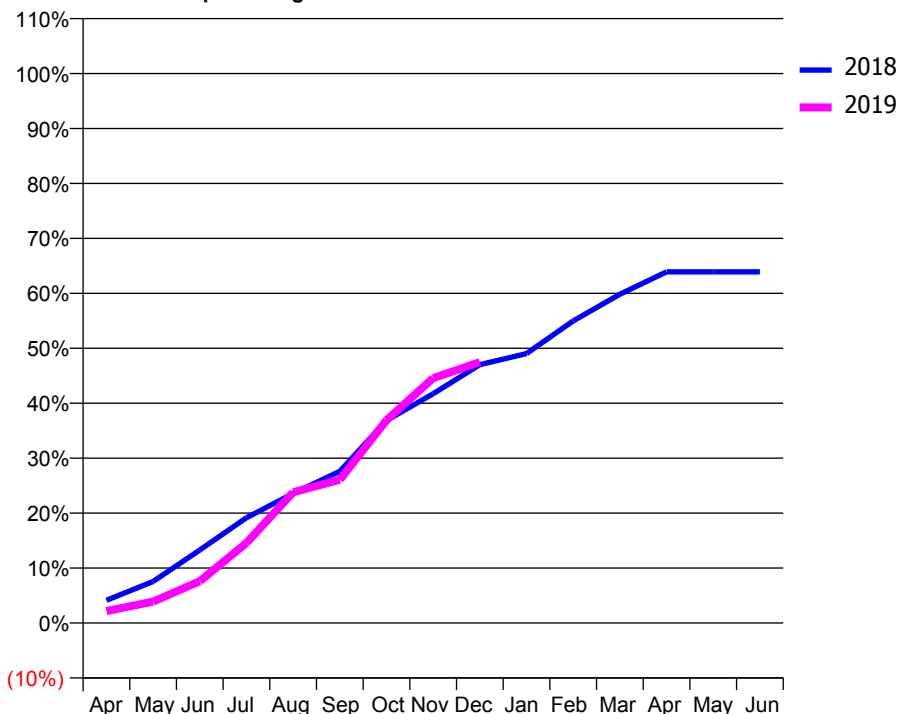
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 675           |                               |
| Quarter ending March 2018           | 642           | ↓                             |
| Quarter ending June 2018            | 612           | ↓                             |
| Quarter ending September 2018       | 593           | ↓                             |
| Quarter ending December 2018        | 661           | ↑                             |
| <b>Variance since December 2017</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 96                                | 50    |
| May       | 176                               | 91    |
| June      | 309                               | 177   |
| July      | 446                               | 339   |
| August    | 548                               | 553   |
| September | 642                               | 607   |
| October   | 857                               | 858   |
| November  | 970                               | 1,036 |
| December  | 1,094                             | 1,104 |
| January   | 1,141                             |       |
| February  | 1,279                             |       |
| March     | 1,391                             |       |
| April     | 1,486                             |       |
| May       | 1,486                             |       |
| June      | 1,486                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 464         | 5.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 28       | 325         | 8.6%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 280      | 464         | 60.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 239      | 325         | 73.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 733         | 3.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 733         | 0.1%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 733         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

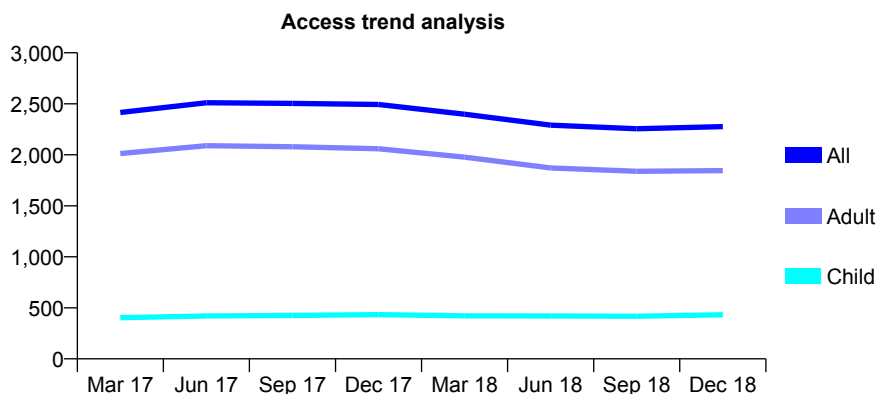
## Q60 - Vital Signs At a Glance Contract Report for 567477/0001 - December 2018

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Z Raza Dental Surgeon |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,500      |
| Carry forward general activity (UDA)        | 6           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £242,336.26 |

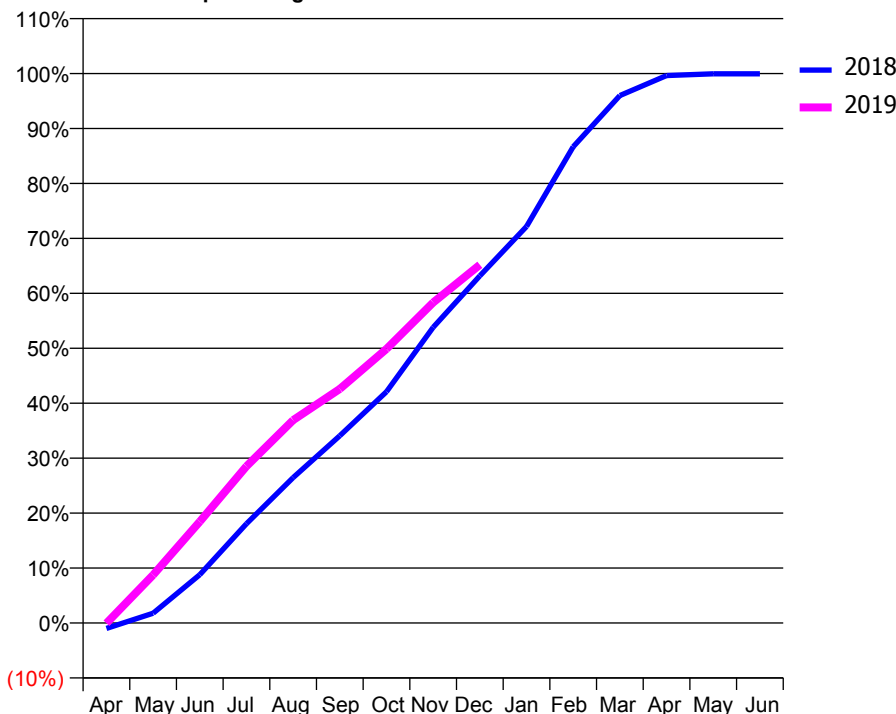
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,493         |                               |
| Quarter ending March 2018           | 2,398         | ↓                             |
| Quarter ending June 2018            | 2,291         | ↓                             |
| Quarter ending September 2018       | 2,256         | ↓                             |
| Quarter ending December 2018        | 2,277         | →                             |
| <b>Variance since December 2017</b> | <b>(8.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 463         | 9.3%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 627      | 2,272       | 27.6%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 204      | 463         | 44.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 958      | 2,272       | 42.2%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 78       | 2,595       | 3.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 156      | 2,595       | 6.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 2,595       | 0.7%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

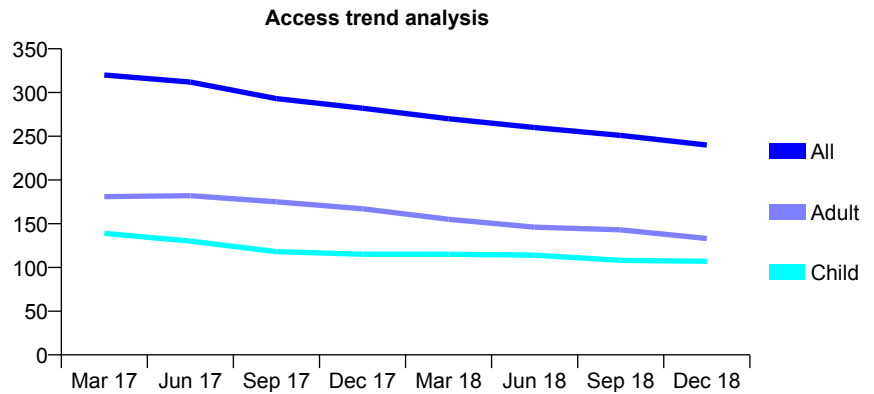
## Q60 - Vital Signs At a Glance Contract Report for 571504/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR IG HUTCHINGS |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 300       |
| Carry forward general activity (UDA)        | 21        |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,458.83 |

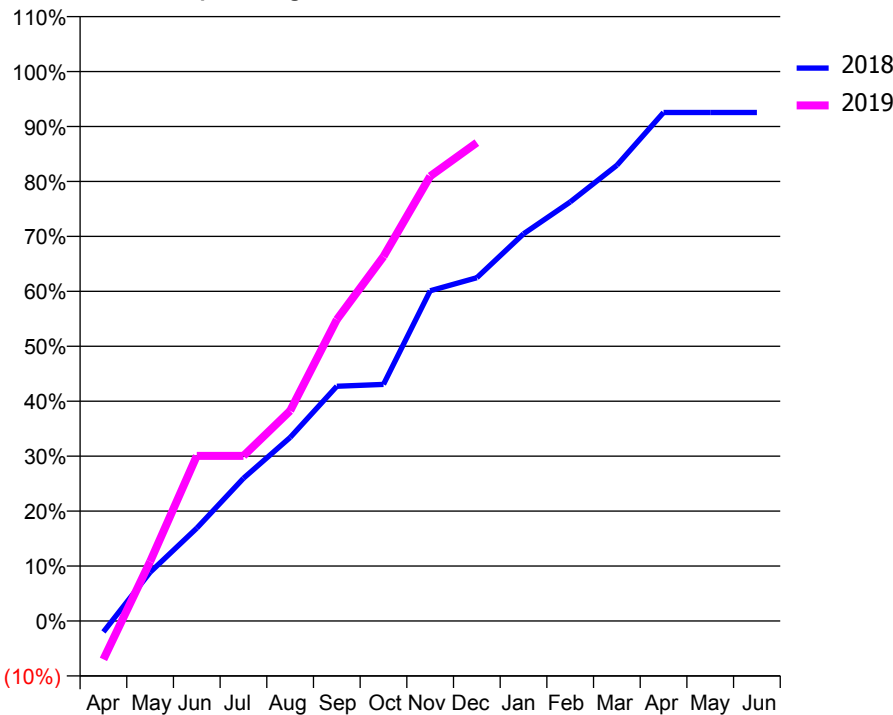
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 282            |                               |
| Quarter ending March 2018           | 270            | ↓                             |
| Quarter ending June 2018            | 260            | ↓                             |
| Quarter ending September 2018       | 251            | ↓                             |
| Quarter ending December 2018        | 240            | ↓                             |
| <b>Variance since December 2017</b> | <b>(14.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -12                               | -21  |
| May       | 53                                | 32   |
| June      | 101                               | 90   |
| July      | 156                               | 90   |
| August    | 200                               | 115  |
| September | 256                               | 165  |
| October   | 258                               | 199  |
| November  | 361                               | 243  |
| December  | 375                               | 261  |
| January   | 423                               |      |
| February  | 458                               |      |
| March     | 498                               |      |
| April     | 555                               |      |
| May       | 555                               |      |
| June      | 555                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 114         | 7.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 108         | 15.7%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 60       | 114         | 52.6%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 64       | 108         | 59.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 31       | 206         | 15.0%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 206         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 206         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



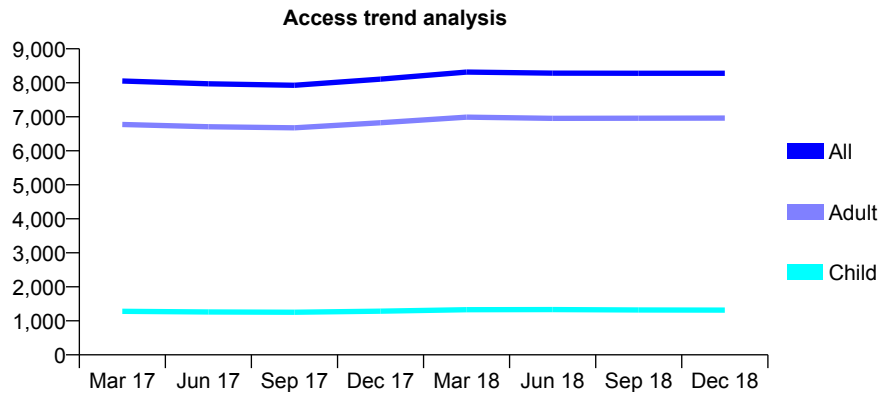
## Q60 - Vital Signs At a Glance Contract Report for 572187/0002 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR PJ PHILLIPS |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/05/2013     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,619      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £630,860.40 |

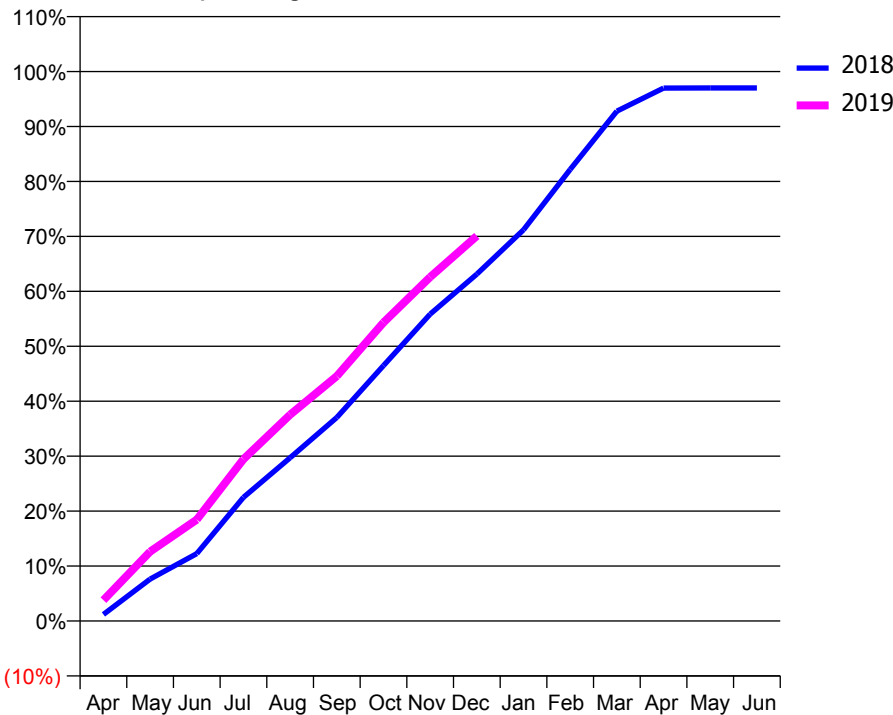
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 8,108       |                               |
| Quarter ending March 2018           | 8,317       | ↑                             |
| Quarter ending June 2018            | 8,285       | →                             |
| Quarter ending September 2018       | 8,280       | →                             |
| Quarter ending December 2018        | 8,279       | →                             |
| <b>Variance since December 2017</b> | <b>2.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 308                               | 975    |
| May       | 1,953                             | 3,233  |
| June      | 3,140                             | 4,729  |
| July      | 5,765                             | 7,546  |
| August    | 7,613                             | 9,619  |
| September | 9,490                             | 11,419 |
| October   | 11,907                            | 13,917 |
| November  | 14,310                            | 16,039 |
| December  | 16,176                            | 17,951 |
| January   | 18,239                            |        |
| February  | 21,055                            |        |
| March     | 23,770                            |        |
| April     | 24,846                            |        |
| May       | 24,851                            |        |
| June      | 24,851                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 195      | 2,541       | 7.7%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,187    | 9,502       | 12.5%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,110    | 2,541       | 83.0%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,788    | 9,502       | 71.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 709      | 11,479      | 6.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 150      | 11,479      | 1.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 156      | 11,479      | 1.4%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

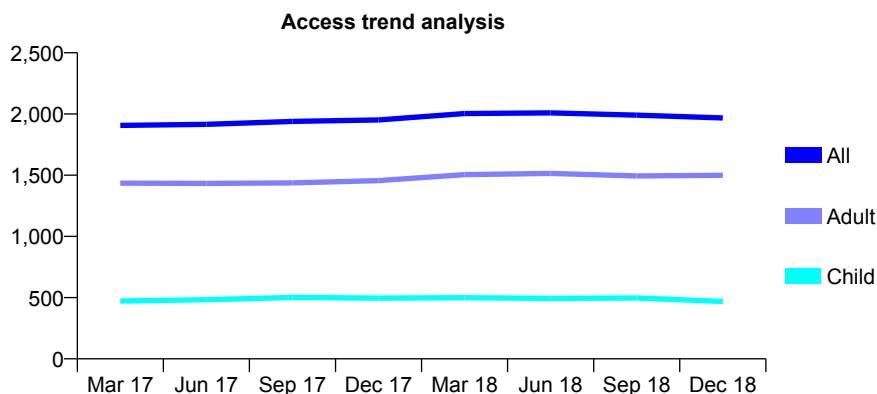
## Q60 - Vital Signs At a Glance Contract Report for 574880/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR MB WARAICH           |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,462       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 1,462       |
| Carry forward orthodontic activity (UOA)    | -29         |
| Baseline contract value                     | £214,924.60 |

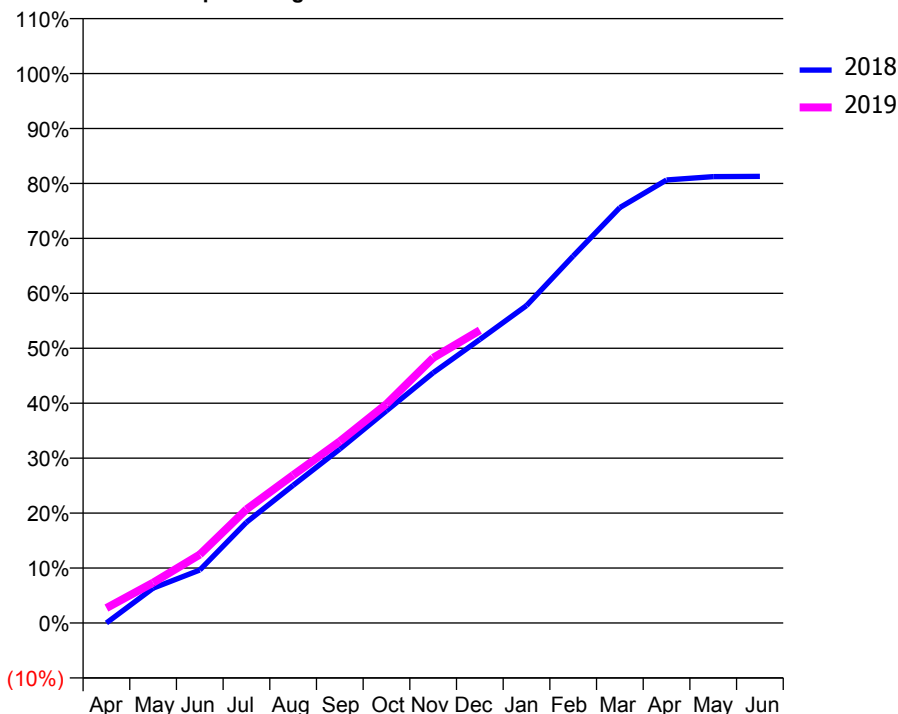
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,952       |                               |
| Quarter ending March 2018           | 2,004       | ↑                             |
| Quarter ending June 2018            | 2,009       | →                             |
| Quarter ending September 2018       | 1,991       | →                             |
| Quarter ending December 2018        | 1,968       | ↓                             |
| <b>Variance since December 2017</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 177   |
| May       | 411                               | 475   |
| June      | 624                               | 806   |
| July      | 1,185                             | 1,336 |
| August    | 1,618                             | 1,739 |
| September | 2,045                             | 2,137 |
| October   | 2,496                             | 2,575 |
| November  | 2,943                             | 3,118 |
| December  | 3,334                             | 3,442 |
| January   | 3,733                             |       |
| February  | 4,317                             |       |
| March     | 4,886                             |       |
| April     | 5,209                             |       |
| May       | 5,250                             |       |
| June      | 5,253                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 585         | 3.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 194      | 1,618       | 12.0%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 264      | 585         | 45.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 994      | 1,618       | 61.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 93       | 1,857       | 5.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,857       | 0.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,857       | 0.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

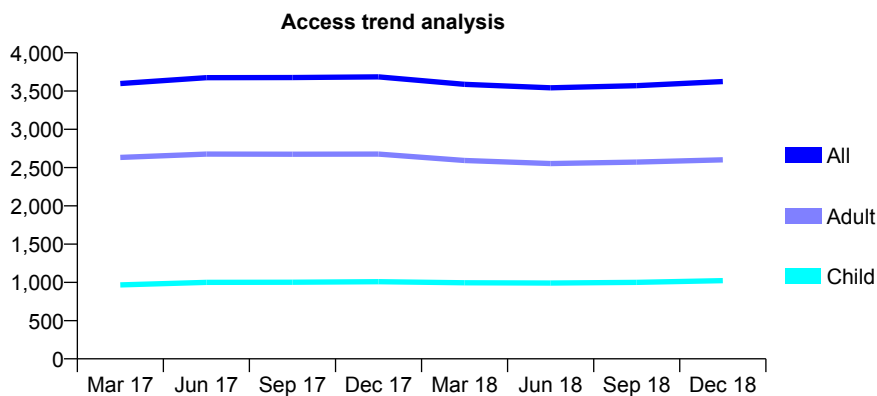
## Q60 - Vital Signs At a Glance Contract Report for 575917/0001 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Ambleside Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,542      |
| Carry forward general activity (UDA)        | -241        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £465,505.03 |

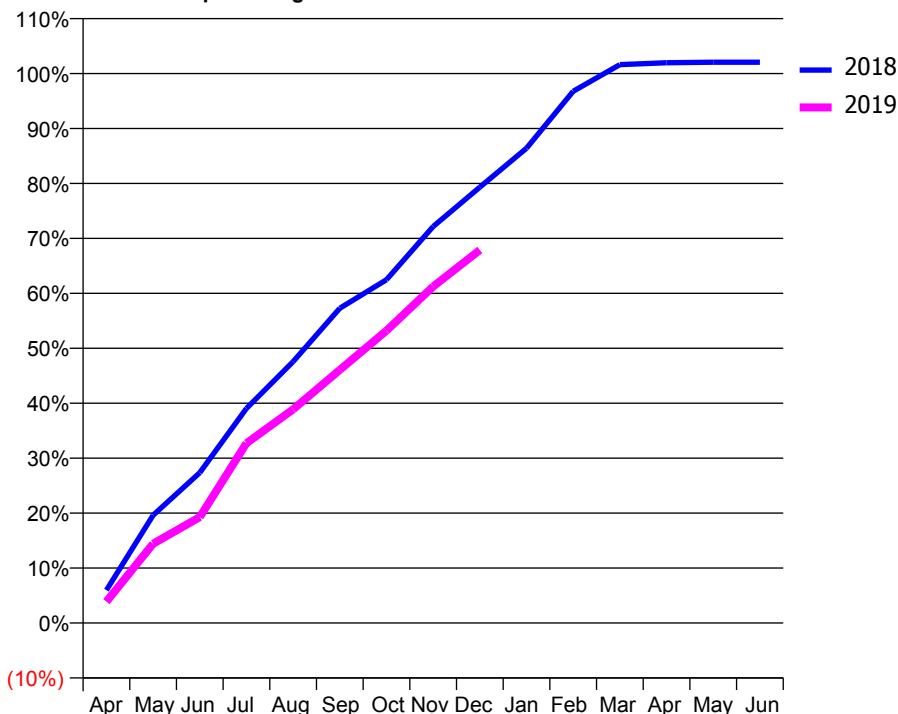
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,685         |                               |
| Quarter ending March 2018           | 3,587         | ↓                             |
| Quarter ending June 2018            | 3,543         | ↓                             |
| Quarter ending September 2018       | 3,571         | →                             |
| Quarter ending December 2018        | 3,624         | →                             |
| <b>Variance since December 2017</b> | <b>(1.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 721                               | 527   |
| May       | 2,367                             | 1,954 |
| June      | 3,303                             | 2,610 |
| July      | 4,713                             | 4,431 |
| August    | 5,741                             | 5,267 |
| September | 6,912                             | 6,239 |
| October   | 7,539                             | 7,204 |
| November  | 8,708                             | 8,294 |
| December  | 9,570                             | 9,194 |
| January   | 10,428                            |       |
| February  | 11,675                            |       |
| March     | 12,262                            |       |
| April     | 12,302                            |       |
| May       | 12,315                            |       |
| June      | 12,316                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 86       | 1,248       | 6.9%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 463      | 3,113       | 14.9%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 804      | 1,248       | 64.4%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,834    | 3,113       | 58.9%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 264      | 4,329       | 6.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 4,329       | 0.9%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 4,329       | 0.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

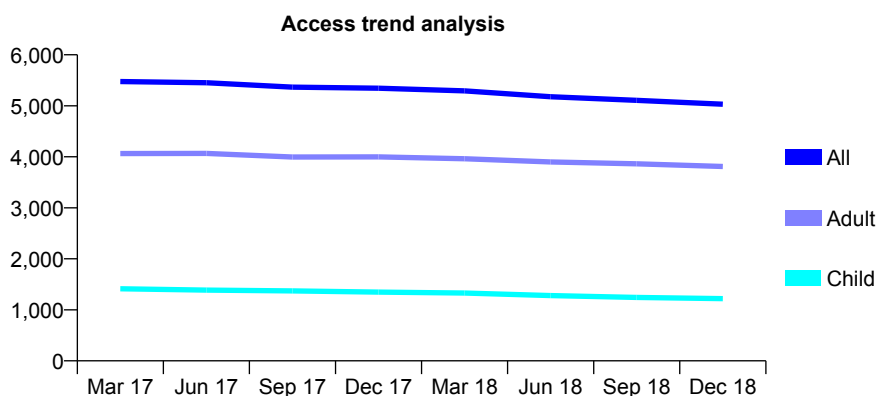
## Q60 - Vital Signs At a Glance Contract Report for 577391/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR KW MYERS  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

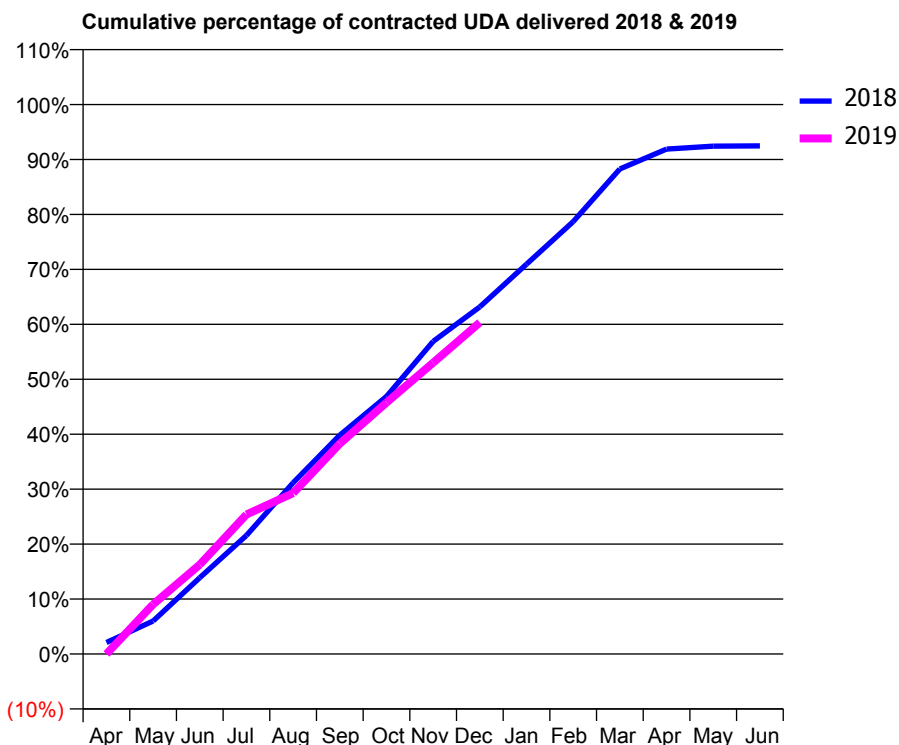
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,335      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £408,953.54 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,345         |                               |
| Quarter ending March 2018           | 5,293         | →                             |
| Quarter ending June 2018            | 5,178         | ↓                             |
| Quarter ending September 2018       | 5,106         | ↓                             |
| Quarter ending December 2018        | 5,031         | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 302                               | 0     |
| May       | 862                               | 1,296 |
| June      | 1,992                             | 2,333 |
| July      | 3,095                             | 3,642 |
| August    | 4,468                             | 4,197 |
| September | 5,710                             | 5,488 |
| October   | 6,721                             | 6,558 |
| November  | 8,155                             | 7,599 |
| December  | 9,056                             | 8,648 |
| January   | 10,171                            |       |
| February  | 11,280                            |       |
| March     | 12,653                            |       |
| April     | 13,171                            |       |
| May       | 13,250                            |       |
| June      | 13,255                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 1,598       | 4.9%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 535      | 3,616       | 14.8%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,249    | 1,598       | 78.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,466    | 3,616       | 40.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 297      | 4,960       | 6.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 4,960       | 0.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 116      | 4,960       | 2.3%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 13          | 84.6%    | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

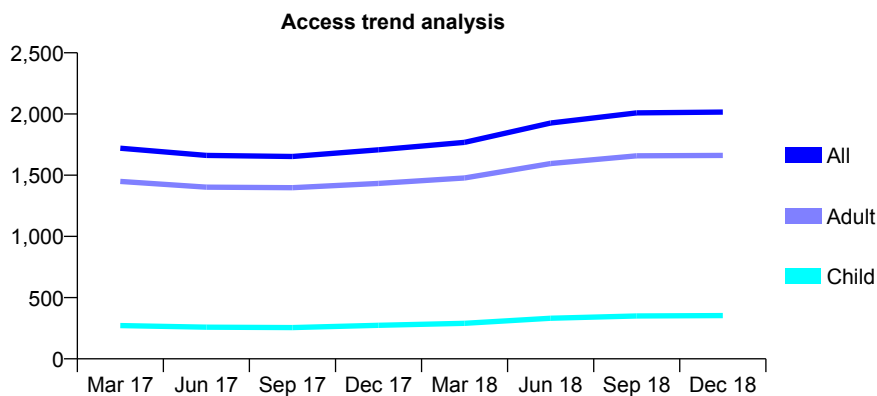
## Q60 - Vital Signs At a Glance Contract Report for 604771/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MRS AK Chohan |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 09/03/2013    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,664       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £173,157.91 |

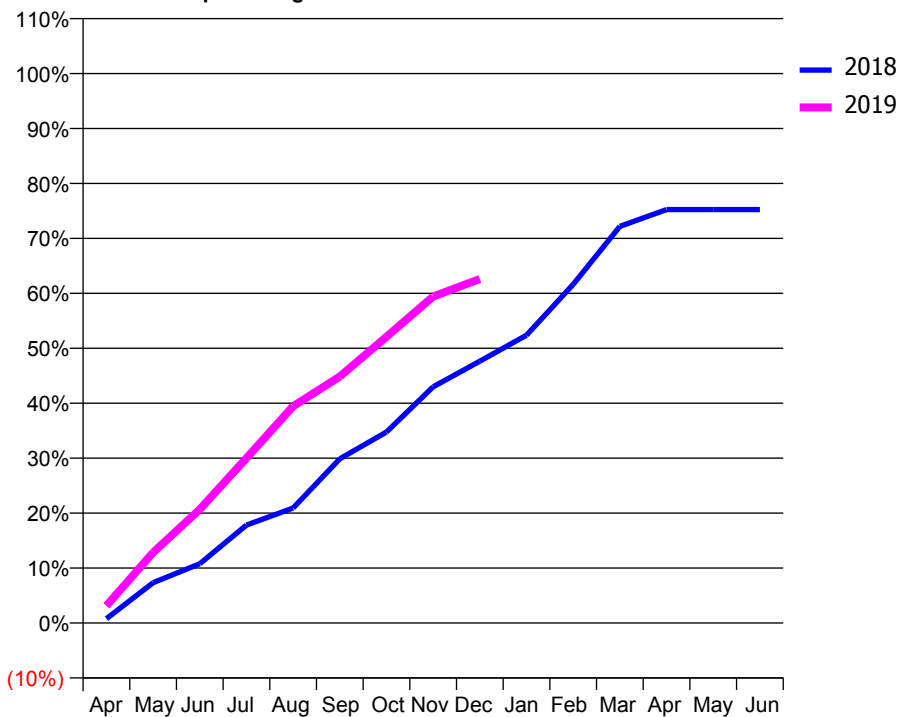
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 1,707        |                               |
| Quarter ending March 2018           | 1,768        | ↑                             |
| Quarter ending June 2018            | 1,927        | ↑                             |
| Quarter ending September 2018       | 2,009        | ↑                             |
| Quarter ending December 2018        | 2,016        | →                             |
| <b>Variance since December 2017</b> | <b>18.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 60                                | 241   |
| May       | 562                               | 984   |
| June      | 827                               | 1,585 |
| July      | 1,365                             | 2,299 |
| August    | 1,604                             | 3,023 |
| September | 2,291                             | 3,438 |
| October   | 2,665                             | 3,992 |
| November  | 3,295                             | 4,554 |
| December  | 3,653                             | 4,797 |
| January   | 4,014                             |       |
| February  | 4,724                             |       |
| March     | 5,533                             |       |
| April     | 5,766                             |       |
| May       | 5,766                             |       |
| June      | 5,766                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 369         | 7.3%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 216      | 1,773       | 12.2%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 168      | 369         | 45.5%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 859      | 1,773       | 48.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 138      | 2,024       | 6.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 2,024       | 1.4%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 2,024       | 0.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

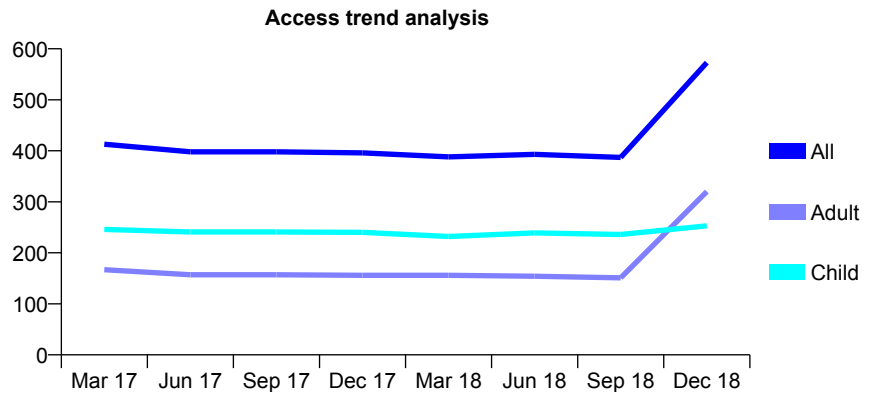
## Q60 - Vital Signs At a Glance Contract Report for 623008/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR H RAVAL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 12/02/2013   |
| Contract end date    |              |

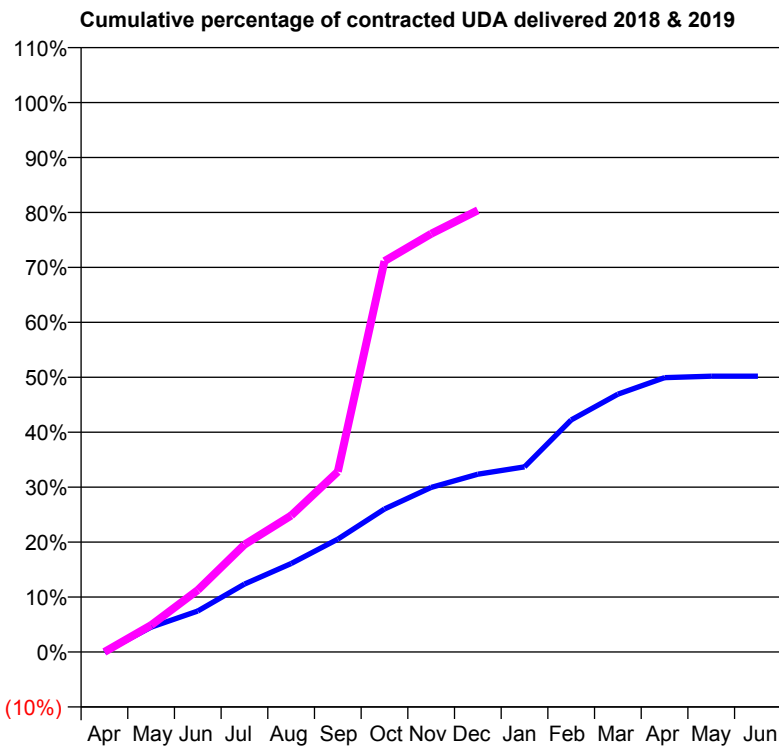
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,882      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £49,399.56 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 396          |                               |
| Quarter ending March 2018           | 388          | ↓                             |
| Quarter ending June 2018            | 393          | →                             |
| Quarter ending September 2018       | 387          | ↓                             |
| Quarter ending December 2018        | 573          | ↑                             |
| <b>Variance since December 2017</b> | <b>44.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 85                                | 92    |
| June      | 140                               | 212   |
| July      | 233                               | 368   |
| August    | 303                               | 467   |
| September | 386                               | 618   |
| October   | 490                               | 1,339 |
| November  | 564                               | 1,433 |
| December  | 609                               | 1,513 |
| January   | 634                               |       |
| February  | 795                               |       |
| March     | 883                               |       |
| April     | 940                               |       |
| May       | 945                               |       |
| June      | 945                               |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 369         | 27.4%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 42       | 340         | 12.4%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 183      | 369         | 49.6%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 63       | 340         | 18.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 29       | 673         | 4.3%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 673         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 673         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

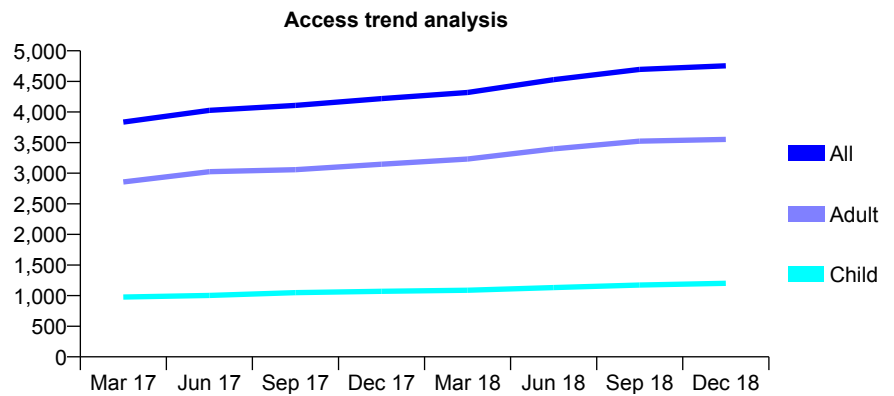
## Q60 - Vital Signs At a Glance Contract Report for 623083/0002 - December 2018

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Woodhouse Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 05/08/2010                |
| Contract end date    |                           |

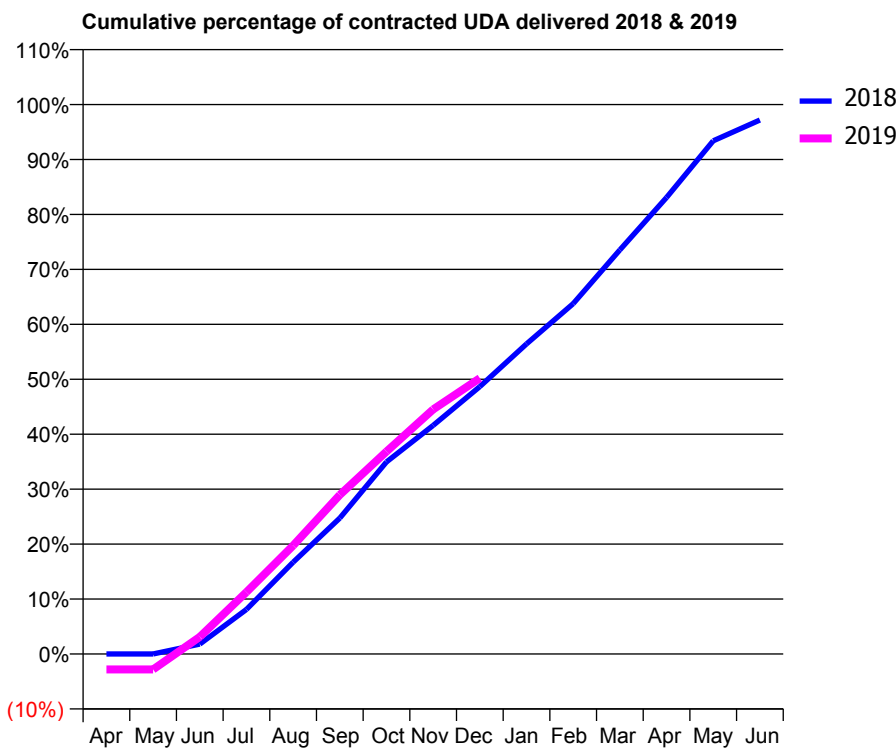
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,902      |
| Carry forward general activity (UDA)        | 393         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £389,084.15 |

### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 4,218        |                               |
| Quarter ending March 2018           | 4,319        | ↑                             |
| Quarter ending June 2018            | 4,529        | ↑                             |
| Quarter ending September 2018       | 4,697        | ↑                             |
| Quarter ending December 2018        | 4,755        | →                             |
| <b>Variance since December 2017</b> | <b>12.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | -393  |
| May       | 0                                 | -393  |
| June      | 250                               | 434   |
| July      | 1,128                             | 1,566 |
| August    | 2,322                             | 2,743 |
| September | 3,438                             | 4,027 |
| October   | 4,861                             | 5,121 |
| November  | 5,785                             | 6,189 |
| December  | 6,764                             | 6,978 |
| January   | 7,844                             |       |
| February  | 8,863                             |       |
| March     | 10,223                            |       |
| April     | 11,550                            |       |
| May       | 12,985                            |       |
| June      | 13,509                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 125      | 1,603       | 7.8%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 448      | 3,789       | 11.8%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,088    | 1,603       | 67.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,111    | 3,789       | 55.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 172      | 3,909       | 4.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 3,909       | 1.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 3,909       | 0.7%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

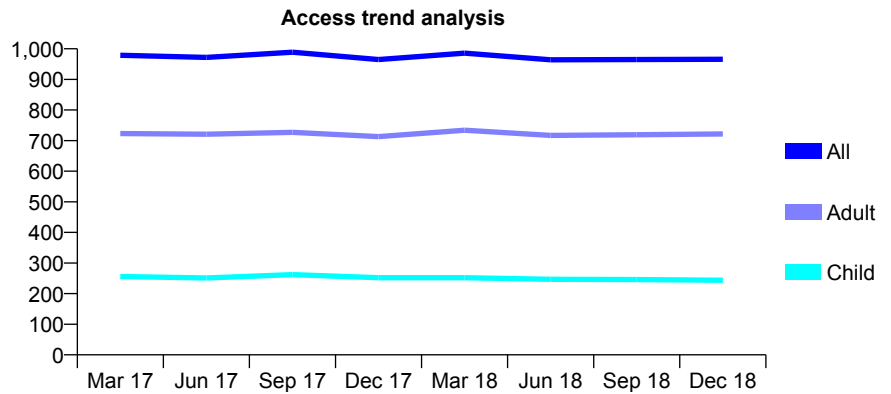
## Q60 - Vital Signs At a Glance Contract Report for 634549/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR JP HEALY  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,427      |
| Carry forward general activity (UDA)        | 93         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £84,923.20 |

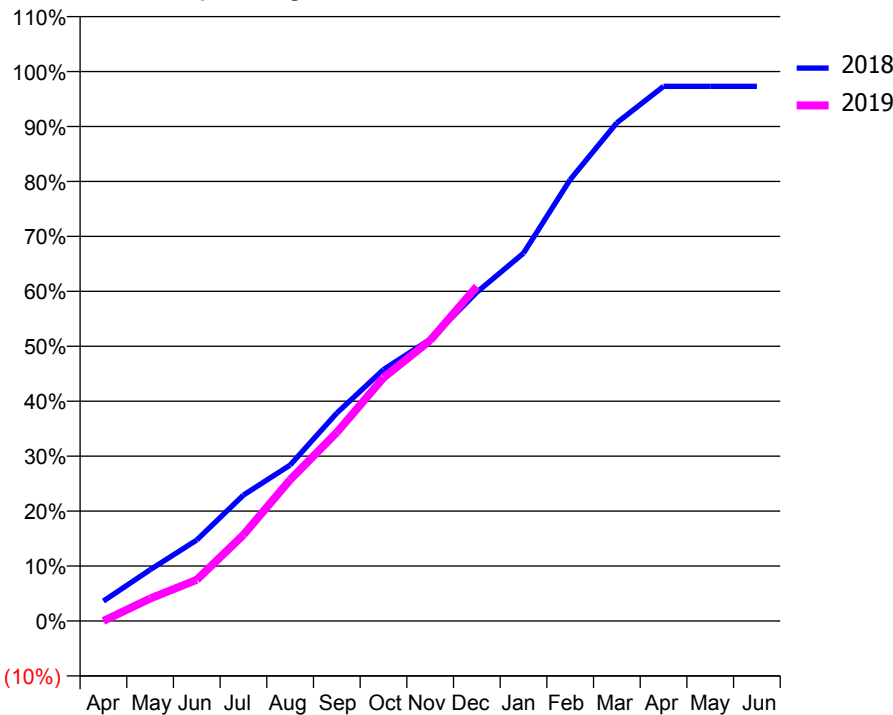
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 965         |                               |
| Quarter ending March 2018           | 986         | ↑                             |
| Quarter ending June 2018            | 964         | ↓                             |
| Quarter ending September 2018       | 965         | →                             |
| Quarter ending December 2018        | 966         | →                             |
| <b>Variance since December 2017</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 125                               | -1    |
| May       | 320                               | 140   |
| June      | 505                               | 258   |
| July      | 785                               | 538   |
| August    | 973                               | 881   |
| September | 1,297                             | 1,176 |
| October   | 1,568                             | 1,517 |
| November  | 1,757                             | 1,750 |
| December  | 2,050                             | 2,086 |
| January   | 2,294                             |       |
| February  | 2,753                             |       |
| March     | 3,107                             |       |
| April     | 3,334                             |       |
| May       | 3,334                             |       |
| June      | 3,334                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 257         | 7.8%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 154      | 906         | 17.0%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 154      | 257         | 59.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 584      | 906         | 64.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 69       | 1,101       | 6.3%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,101       | 0.7%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 1,101       | 1.9%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



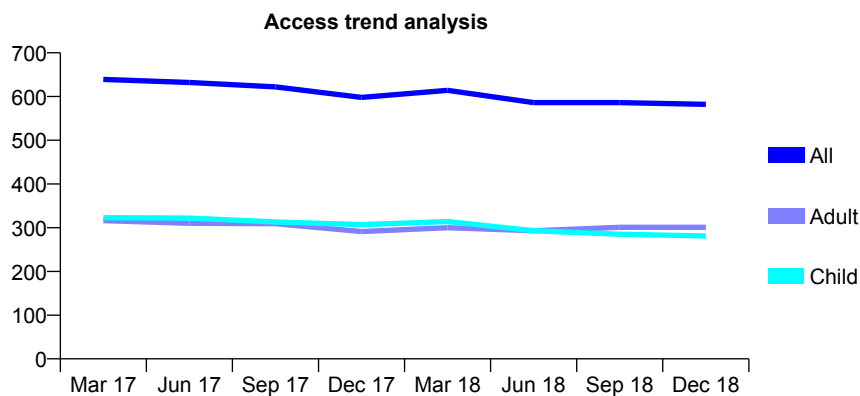
## Q60 - Vital Signs At a Glance Contract Report for 643203/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR GP MANZIE            |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,646      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 492        |
| Carry forward orthodontic activity (UOA)    | -10        |
| Baseline contract value                     | £81,961.99 |

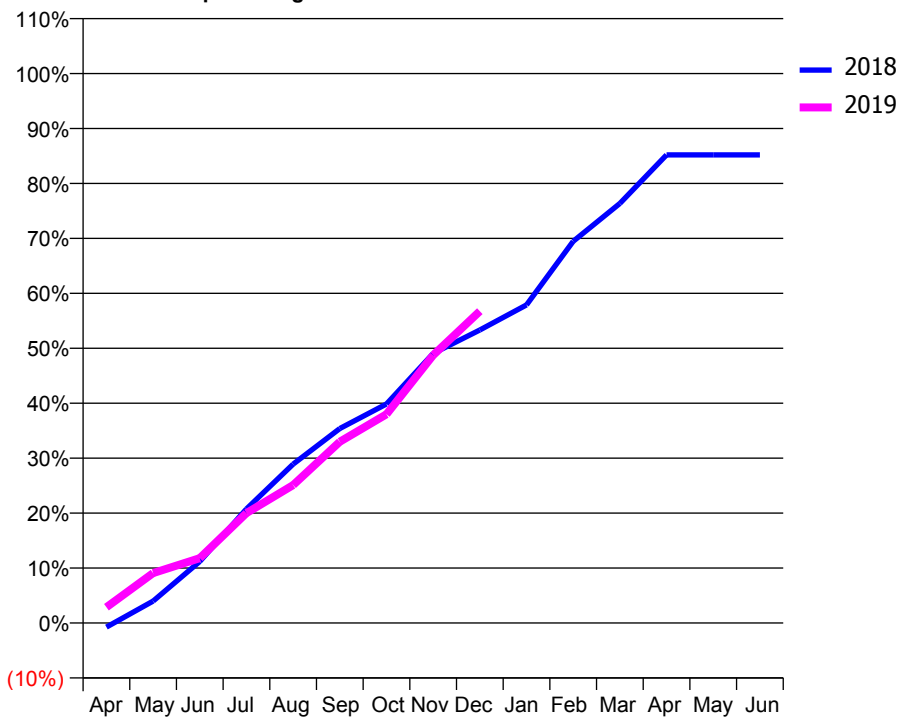
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 598           |                               |
| Quarter ending March 2018           | 614           | ↑                             |
| Quarter ending June 2018            | 586           | ↓                             |
| Quarter ending September 2018       | 586           | →                             |
| Quarter ending December 2018        | 582           | →                             |
| <b>Variance since December 2017</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018  | 2019 |
|-----------|-------|------|
| April     | -13   | 47   |
| May       | 66    | 150  |
| June      | 184   | 194  |
| July      | 342   | 329  |
| August    | 476   | 413  |
| September | 582   | 543  |
| October   | 656   | 625  |
| November  | 807   | 802  |
| December  | 878   | 934  |
| January   | 953   |      |
| February  | 1,143 |      |
| March     | 1,257 |      |
| April     | 1,402 |      |
| May       | 1,402 |      |
| June      | 1,402 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 347         | 6.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 32       | 253         | 12.6%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 188      | 347         | 54.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 111      | 253         | 43.9%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 484         | 5.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 484         | 0.2%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 484         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

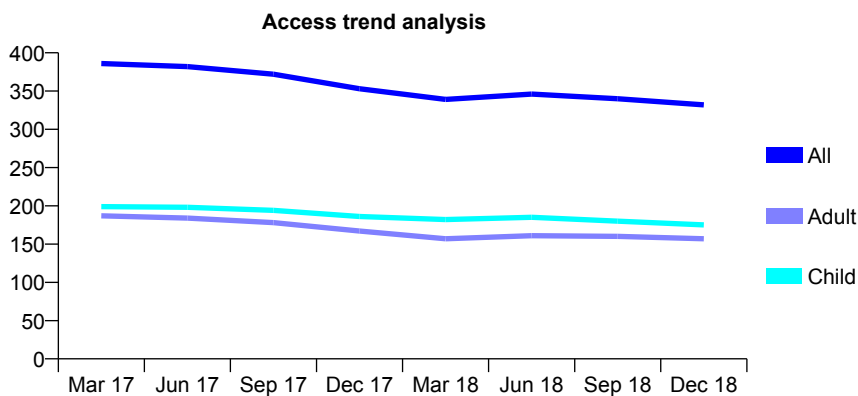
## Q60 - Vital Signs At a Glance Contract Report for 652768/0002 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MRS NC LAVELLE |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/08/2011     |
| Contract end date    |                |

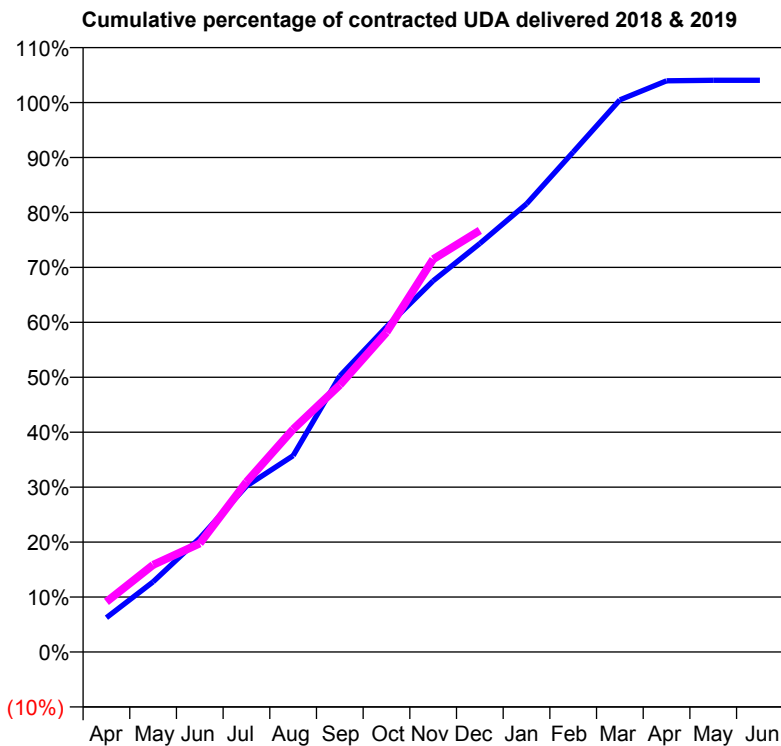
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,349      |
| Carry forward general activity (UDA)        | -27        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,815.22 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 353           |                               |
| Quarter ending March 2018           | 339           | ↓                             |
| Quarter ending June 2018            | 346           | ↑                             |
| Quarter ending September 2018       | 340           | ↓                             |
| Quarter ending December 2018        | 332           | ↓                             |
| <b>Variance since December 2017</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 84    | 123   |
| May       | 172   | 214   |
| June      | 280   | 267   |
| July      | 407   | 418   |
| August    | 482   | 547   |
| September | 678   | 656   |
| October   | 798   | 785   |
| November  | 911   | 964   |
| December  | 1,003 | 1,035 |
| January   | 1,100 |       |
| February  | 1,227 |       |
| March     | 1,355 |       |
| April     | 1,402 |       |
| May       | 1,403 |       |
| June      | 1,403 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 307         | 17.9%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 49       | 199         | 24.6%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 208      | 307         | 67.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 124      | 199         | 62.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 39       | 480         | 8.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 480         | 0.2%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 480         | 1.3%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

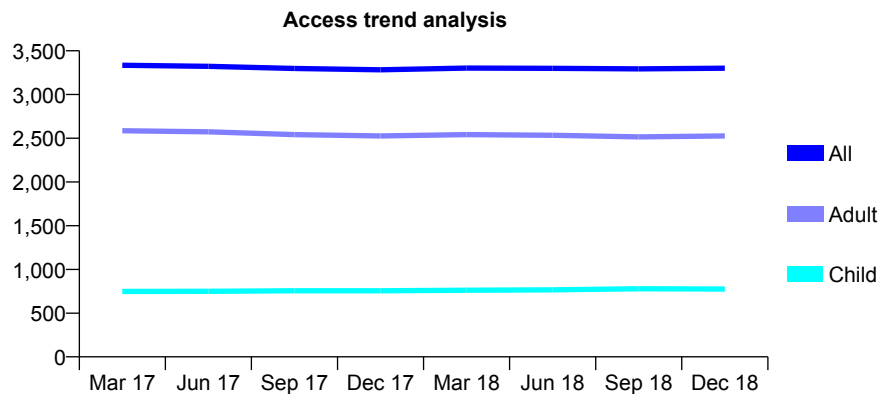
## Q60 - Vital Signs At a Glance Contract Report for 653071/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MISS SS KHAIRA |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/05/2011     |
| Contract end date    |                |

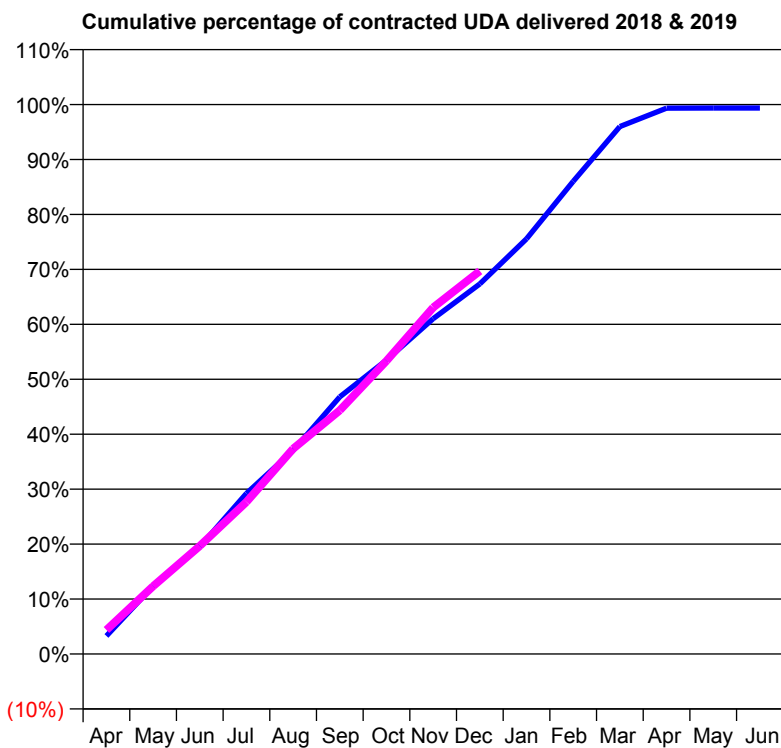
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,251      |
| Carry forward general activity (UDA)        | 64          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £208,939.40 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,282       |                               |
| Quarter ending March 2018           | 3,303       | →                             |
| Quarter ending June 2018            | 3,300       | →                             |
| Quarter ending September 2018       | 3,294       | →                             |
| Quarter ending December 2018        | 3,301       | →                             |
| <b>Variance since December 2017</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 324                               | 449   |
| May       | 1,217                             | 1,265 |
| June      | 1,923                             | 2,017 |
| July      | 2,879                             | 2,836 |
| August    | 3,650                             | 3,830 |
| September | 4,609                             | 4,545 |
| October   | 5,270                             | 5,468 |
| November  | 6,011                             | 6,465 |
| December  | 6,635                             | 7,145 |
| January   | 7,443                             |       |
| February  | 8,473                             |       |
| March     | 9,455                             |       |
| April     | 9,786                             |       |
| May       | 9,787                             |       |
| June      | 9,787                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 950         | 7.5%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 279      | 2,700       | 10.3%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 617      | 950         | 64.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,629    | 2,700       | 60.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 95       | 3,506       | 2.7%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 67       | 3,506       | 1.9%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 3,506       | 0.8%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

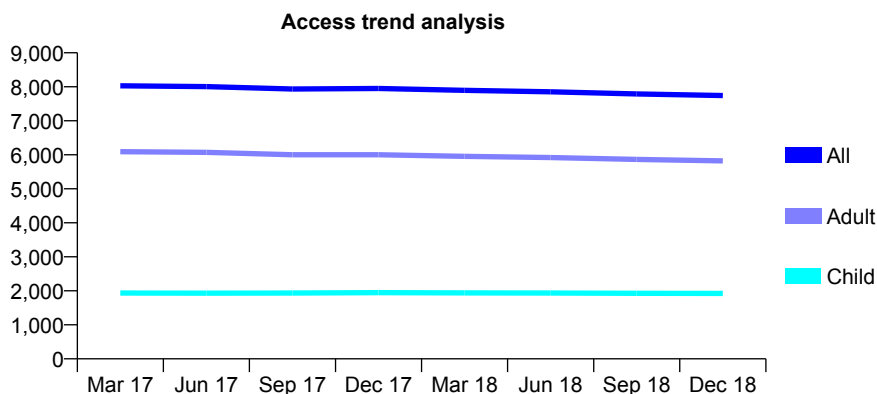
## Q60 - Vital Signs At a Glance Contract Report for 655813/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR PR BASON             |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

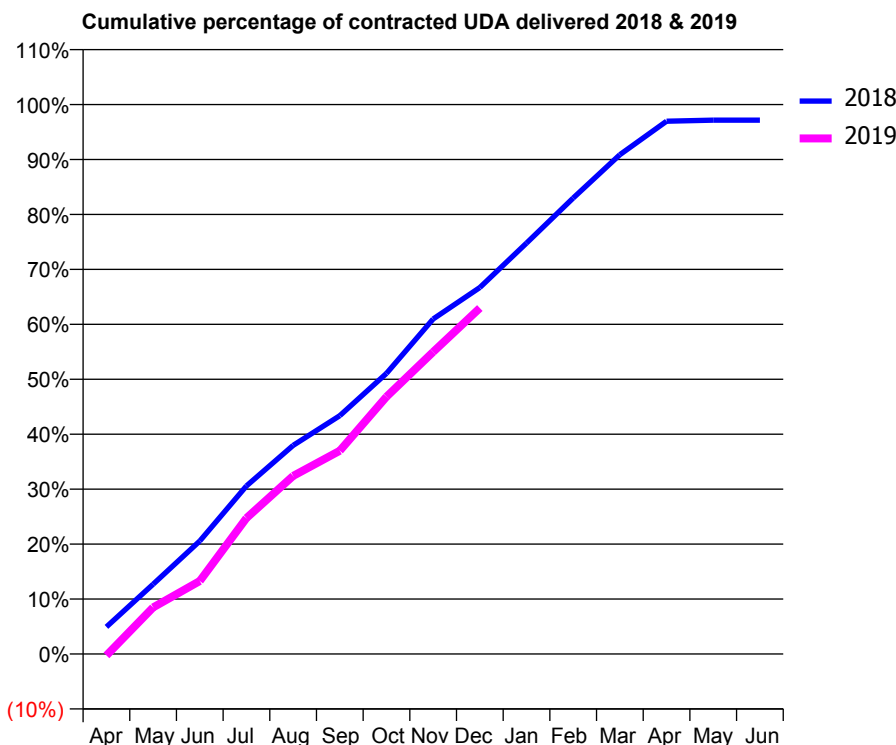
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,040      |
| Carry forward general activity (UDA)        | 656         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £677,146.38 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 7,951         |                               |
| Quarter ending March 2018           | 7,897         | →                             |
| Quarter ending June 2018            | 7,854         | →                             |
| Quarter ending September 2018       | 7,791         | →                             |
| Quarter ending December 2018        | 7,744         | →                             |
| <b>Variance since December 2017</b> | <b>(2.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,139                             | -63    |
| May       | 2,925                             | 1,957  |
| June      | 4,738                             | 3,062  |
| July      | 7,050                             | 5,703  |
| August    | 8,749                             | 7,467  |
| September | 9,992                             | 8,526  |
| October   | 11,765                            | 10,788 |
| November  | 14,046                            | 12,668 |
| December  | 15,370                            | 14,506 |
| January   | 17,232                            |        |
| February  | 19,120                            |        |
| March     | 20,935                            |        |
| April     | 22,341                            |        |
| May       | 22,385                            |        |
| June      | 22,384                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 141      | 2,352       | 6.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 975      | 7,793       | 12.5%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,641    | 2,352       | 69.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,808    | 7,793       | 74.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 224      | 9,336       | 2.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 71       | 9,336       | 0.8%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 309      | 9,336       | 3.3%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

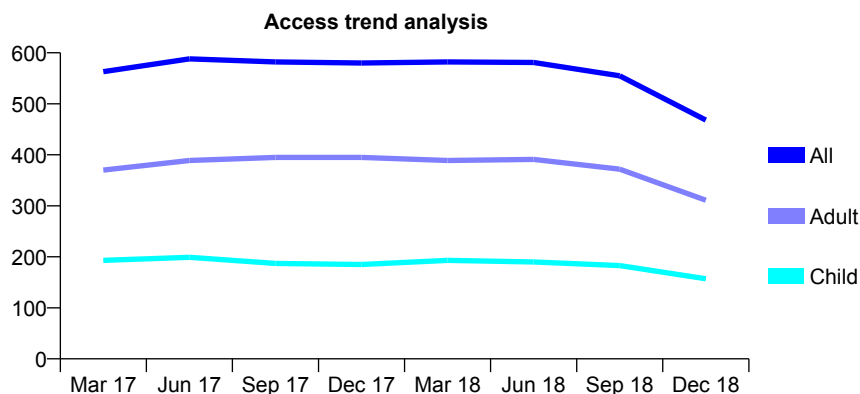
## Q60 - Vital Signs At a Glance Contract Report for 659398/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | MR FD HARRINGTON |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    | 31/10/2018       |

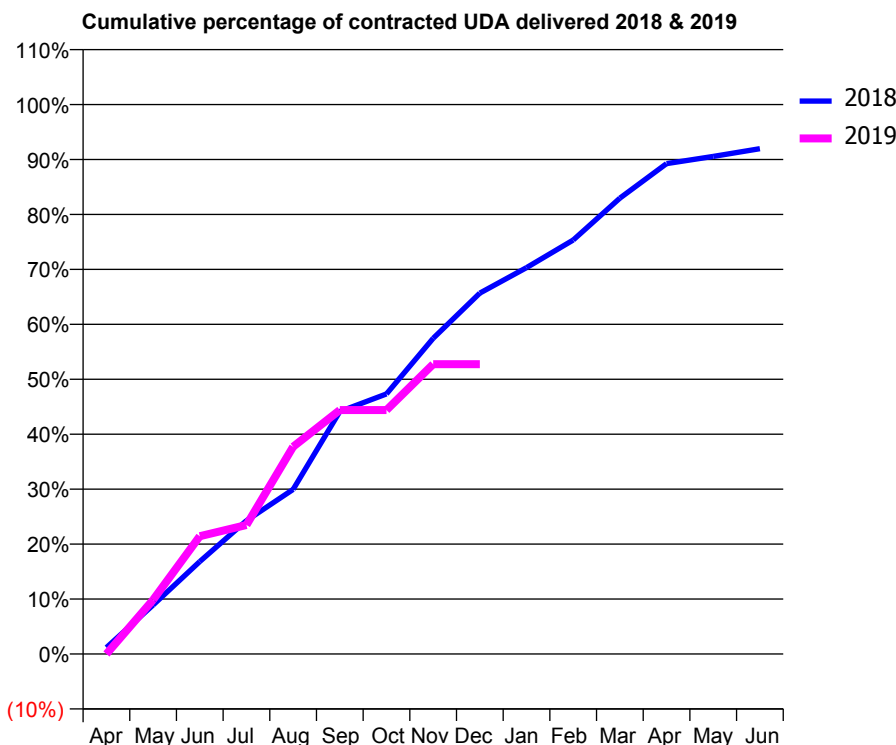
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 748        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £21,360.52 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 580            |                               |
| Quarter ending March 2018           | 582            | →                             |
| Quarter ending June 2018            | 581            | →                             |
| Quarter ending September 2018       | 555            | ↓                             |
| Quarter ending December 2018        | 468            | ↓                             |
| <b>Variance since December 2017</b> | <b>(19.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 15                                | 0    |
| May       | 114                               | 74   |
| June      | 216                               | 160  |
| July      | 311                               | 176  |
| August    | 384                               | 282  |
| September | 566                               | 332  |
| October   | 607                               | 332  |
| November  | 736                               | 395  |
| December  | 842                               | 395  |
| January   | 901                               |      |
| February  | 966                               |      |
| March     | 1,064                             |      |
| April     | 1,144                             |      |
| May       | 1,161                             |      |
| June      | 1,179                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 92          | 5.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 23       | 184         | 12.5%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 30       | 92          | 32.6%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 56       | 184         | 30.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 48       | 217         | 22.1%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 217         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 217         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

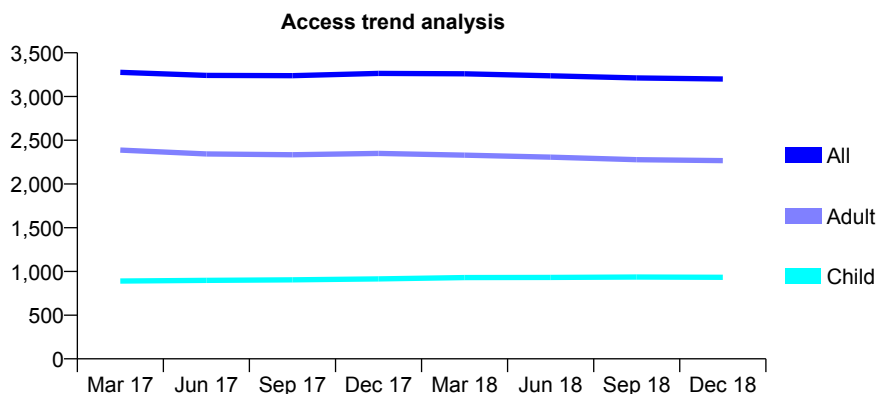
## Q60 - Vital Signs At a Glance Contract Report for 661708/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR HS BASRA  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2013   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,034       |
| Carry forward general activity (UDA)        | -26         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £194,772.69 |

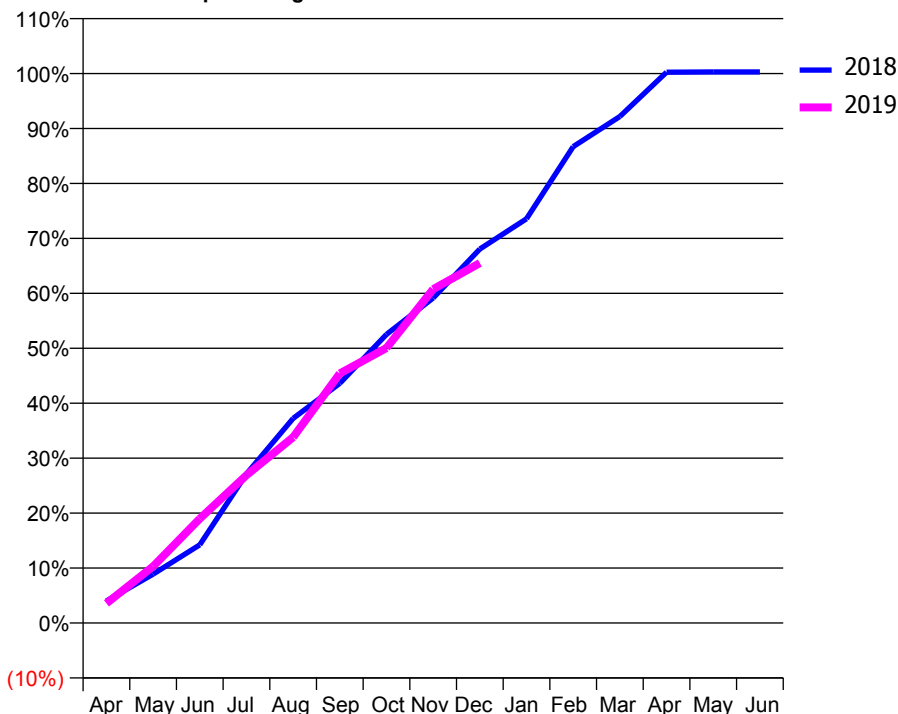
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,265         |                               |
| Quarter ending March 2018           | 3,260         | →                             |
| Quarter ending June 2018            | 3,237         | →                             |
| Quarter ending September 2018       | 3,213         | →                             |
| Quarter ending December 2018        | 3,200         | →                             |
| <b>Variance since December 2017</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 363                               | 322   |
| May       | 804                               | 930   |
| June      | 1,285                             | 1,715 |
| July      | 2,453                             | 2,431 |
| August    | 3,364                             | 3,056 |
| September | 3,941                             | 4,103 |
| October   | 4,744                             | 4,523 |
| November  | 5,343                             | 5,488 |
| December  | 6,149                             | 5,918 |
| January   | 6,645                             |       |
| February  | 7,831                             |       |
| March     | 8,327                             |       |
| April     | 9,056                             |       |
| May       | 9,059                             |       |
| June      | 9,060                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 1,205       | 5.8%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 384      | 2,861       | 13.4%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 879      | 1,205       | 72.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,996    | 2,861       | 69.8%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 254      | 3,648       | 7.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 3,648       | 0.4%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 71       | 3,648       | 1.9%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

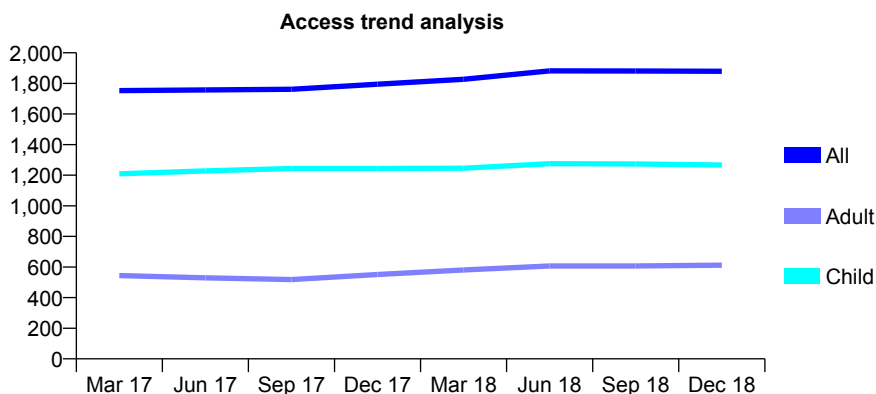
## Q60 - Vital Signs At a Glance Contract Report for 670340/0002 - December 2018

|                      |                   |
|----------------------|-------------------|
| Name or company name | MR LR SUMMERFIELD |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 23/03/2009        |
| Contract end date    |                   |

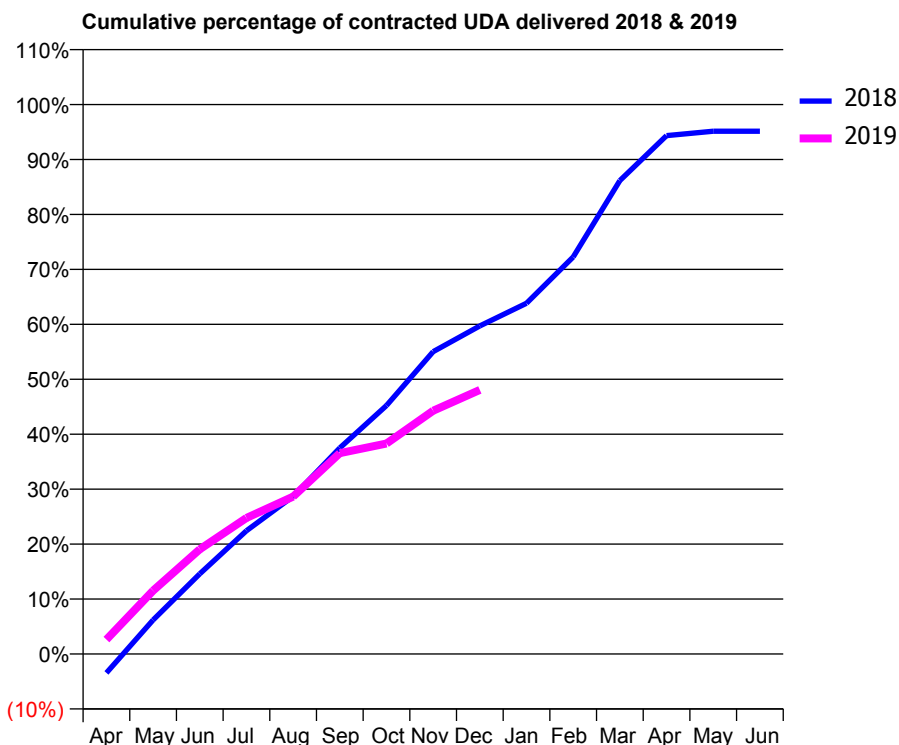
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £137,148.86 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,795       |                               |
| Quarter ending March 2018           | 1,827       | →                             |
| Quarter ending June 2018            | 1,882       | ↑                             |
| Quarter ending September 2018       | 1,881       | →                             |
| Quarter ending December 2018        | 1,879       | →                             |
| <b>Variance since December 2017</b> | <b>4.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -207                              | 132   |
| May       | 372                               | 577   |
| June      | 875                               | 953   |
| July      | 1,347                             | 1,238 |
| August    | 1,722                             | 1,433 |
| September | 2,250                             | 1,827 |
| October   | 2,713                             | 1,916 |
| November  | 3,302                             | 2,213 |
| December  | 3,582                             | 2,403 |
| January   | 3,830                             |       |
| February  | 4,336                             |       |
| March     | 5,170                             |       |
| April     | 5,661                             |       |
| May       | 5,708                             |       |
| June      | 5,708                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 1,036       | 6.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 44       | 397         | 11.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 500      | 1,036       | 48.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 188      | 397         | 47.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 27       | 1,289       | 2.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,289       | 0.2%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,289       | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

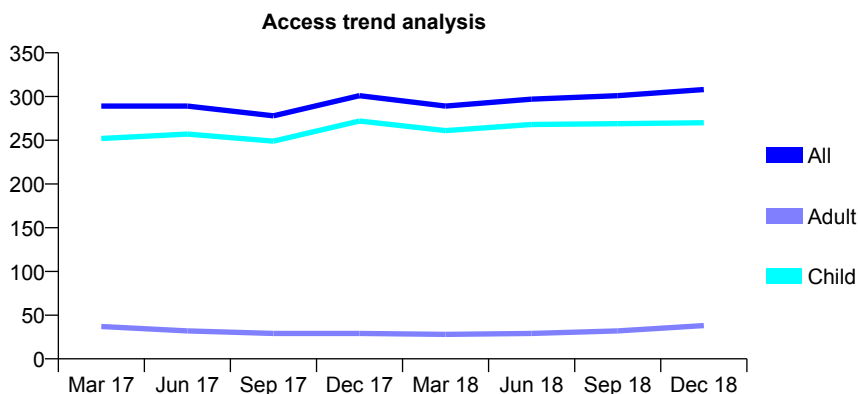
## Q60 - Vital Signs At a Glance Contract Report for 676233/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR NT JENKINS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 15/09/2006    |
| Contract end date    |               |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 829        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,475.50 |

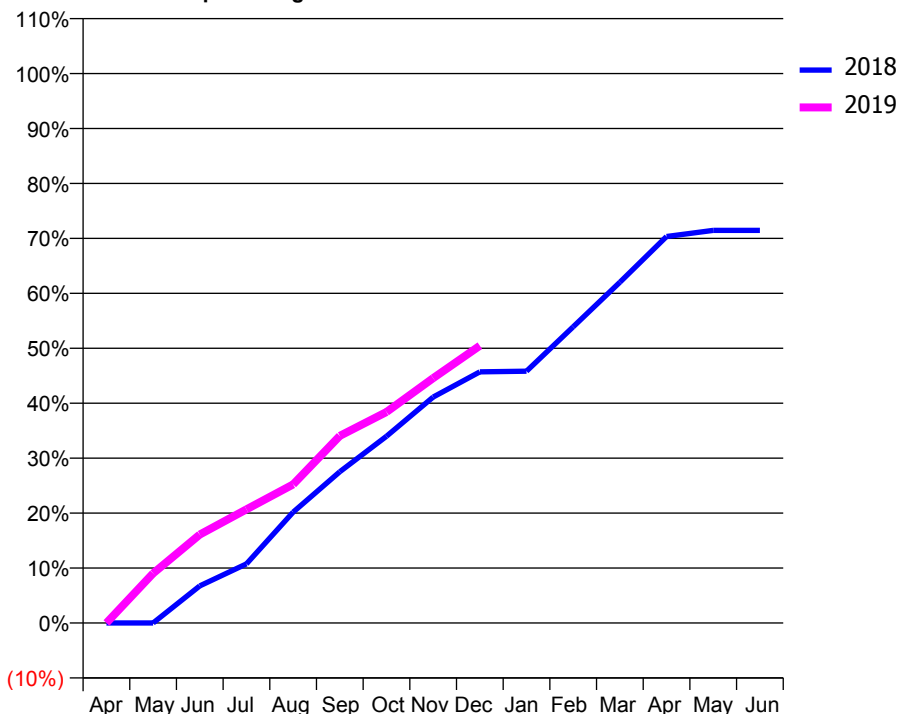
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 301         |                               |
| Quarter ending March 2018           | 289         | ↓                             |
| Quarter ending June 2018            | 297         | ↑                             |
| Quarter ending September 2018       | 301         | →                             |
| Quarter ending December 2018        | 308         | ↑                             |
| <b>Variance since December 2017</b> | <b>2.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 0                                 | 75   |
| June      | 56                                | 133  |
| July      | 89                                | 172  |
| August    | 167                               | 209  |
| September | 228                               | 282  |
| October   | 282                               | 318  |
| November  | 341                               | 369  |
| December  | 379                               | 418  |
| January   | 380                               |      |
| February  | 447                               |      |
| March     | 514                               |      |
| April     | 583                               |      |
| May       | 592                               |      |
| June      | 592                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 339         | 6.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 224      | 339         | 66.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 1           | 100.0%   | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 290         | 2.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 290         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 290         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



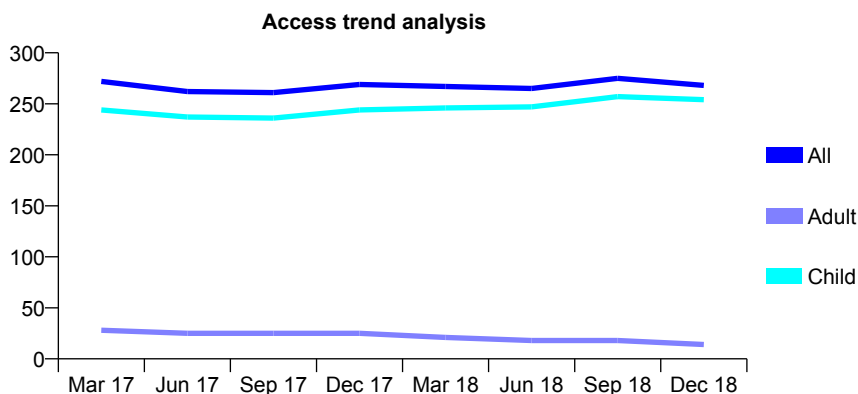
## Q60 - Vital Signs At a Glance Contract Report for 679933/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR CE BROOME |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 315       |
| Carry forward general activity (UDA)        | -6        |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £8,071.21 |

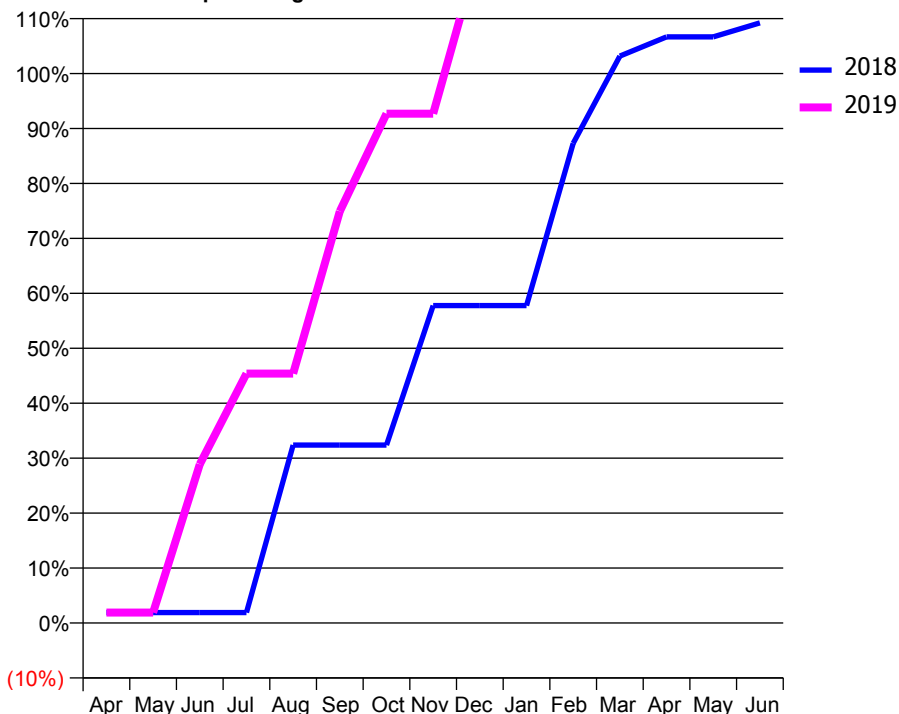
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 269           |                               |
| Quarter ending March 2018           | 267           | →                             |
| Quarter ending June 2018            | 265           | →                             |
| Quarter ending September 2018       | 275           | ↑                             |
| Quarter ending December 2018        | 268           | ↓                             |
| <b>Variance since December 2017</b> | <b>(0.4%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 6                                 | 6    |
| May       | 6                                 | 6    |
| June      | 6                                 | 91   |
| July      | 6                                 | 143  |
| August    | 102                               | 143  |
| September | 102                               | 236  |
| October   | 102                               | 292  |
| November  | 182                               | 292  |
| December  | 182                               | 387  |
| January   | 182                               |      |
| February  | 275                               |      |
| March     | 325                               |      |
| April     | 336                               |      |
| May       | 336                               |      |
| June      | 344                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 286         | 2.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 217      | 286         | 75.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 267         | 0.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 267         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 267         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

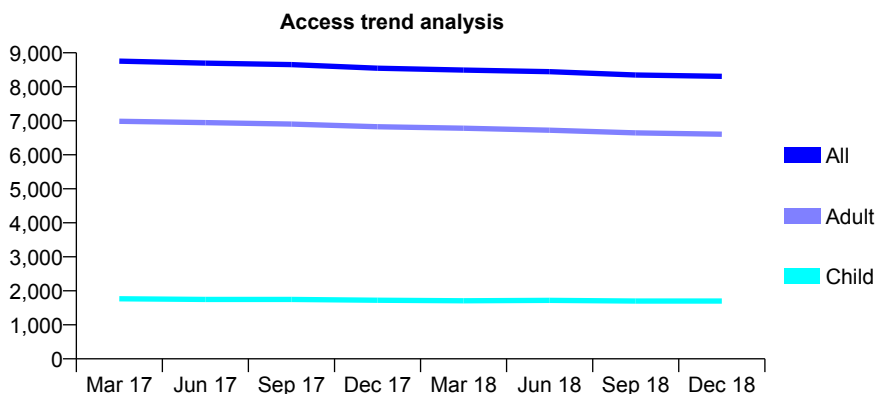
## Q60 - Vital Signs At a Glance Contract Report for 680311/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR D SINGH   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

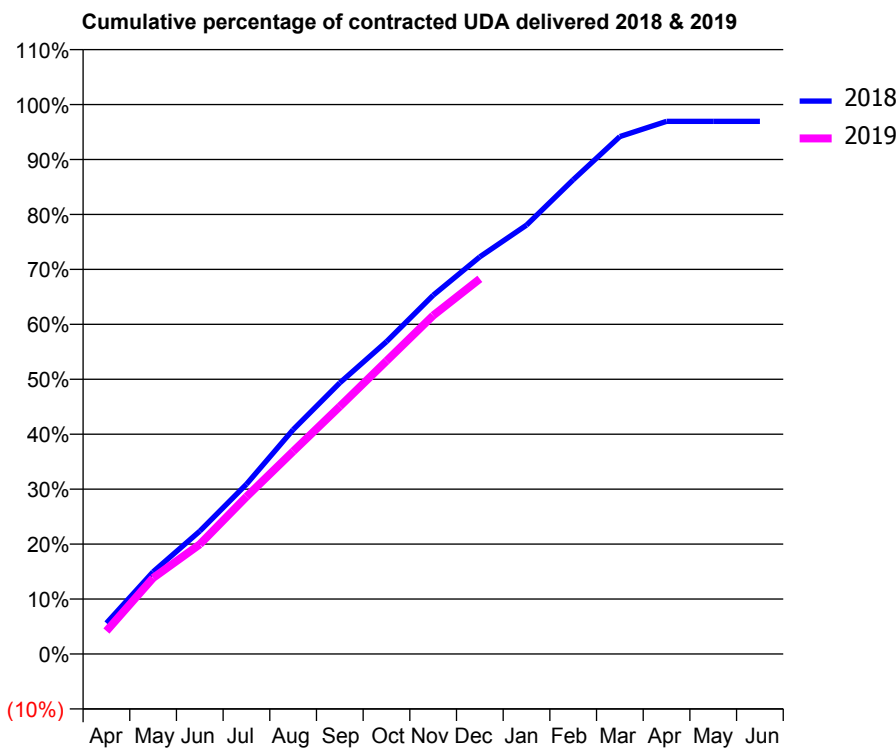
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,500      |
| Carry forward general activity (UDA)        | 784         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £632,811.83 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 8,549         |                               |
| Quarter ending March 2018           | 8,491         | →                             |
| Quarter ending June 2018            | 8,445         | →                             |
| Quarter ending September 2018       | 8,346         | ↓                             |
| Quarter ending December 2018        | 8,306         | →                             |
| <b>Variance since December 2017</b> | <b>(2.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,432                             | 1,069  |
| May       | 3,817                             | 3,533  |
| June      | 5,705                             | 5,089  |
| July      | 7,881                             | 7,299  |
| August    | 10,414                            | 9,403  |
| September | 12,580                            | 11,486 |
| October   | 14,495                            | 13,597 |
| November  | 16,646                            | 15,711 |
| December  | 18,433                            | 17,408 |
| January   | 19,904                            |        |
| February  | 22,007                            |        |
| March     | 24,015                            |        |
| April     | 24,718                            |        |
| May       | 24,716                            |        |
| June      | 24,716                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 242      | 2,115       | 11.4%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,275    | 7,772       | 16.4%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,399    | 2,115       | 66.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,566    | 7,772       | 58.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 746      | 9,264       | 8.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 103      | 9,264       | 1.1%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 9,264       | 0.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

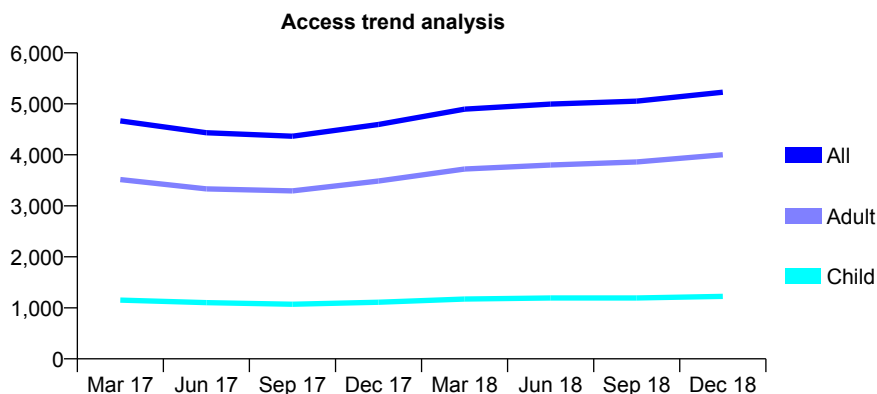
## Q60 - Vital Signs At a Glance Contract Report for 682365/0010 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR QM JAFFRI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/03/2011   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,480      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £424,267.51 |

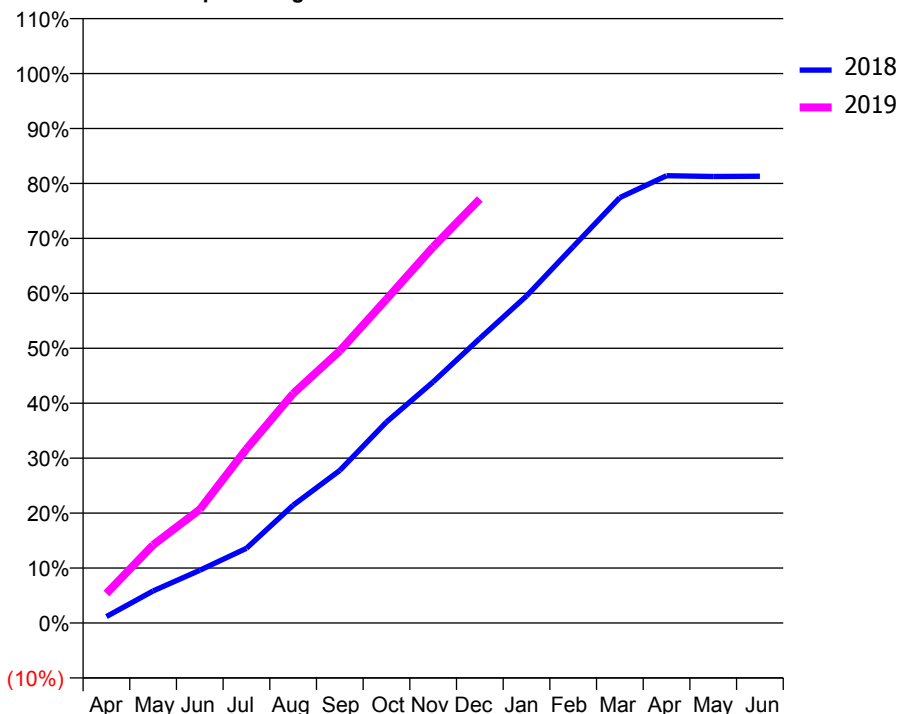
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 4,594        |                               |
| Quarter ending March 2018           | 4,895        | ↑                             |
| Quarter ending June 2018            | 4,994        | ↑                             |
| Quarter ending September 2018       | 5,053        | →                             |
| Quarter ending December 2018        | 5,227        | ↑                             |
| <b>Variance since December 2017</b> | <b>13.8%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 181                               | 832    |
| May       | 905                               | 2,198  |
| June      | 1,487                             | 3,199  |
| July      | 2,104                             | 4,903  |
| August    | 3,320                             | 6,465  |
| September | 4,298                             | 7,671  |
| October   | 5,663                             | 9,124  |
| November  | 6,793                             | 10,594 |
| December  | 8,018                             | 11,943 |
| January   | 9,212                             |        |
| February  | 10,603                            |        |
| March     | 11,987                            |        |
| April     | 12,603                            |        |
| May       | 12,580                            |        |
| June      | 12,588                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 143      | 1,508       | 9.5%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 619      | 4,466       | 13.9%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 858      | 1,508       | 56.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,325    | 4,466       | 52.1%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 533      | 5,686       | 9.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 61       | 5,686       | 1.1%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 5,686       | 0.4%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

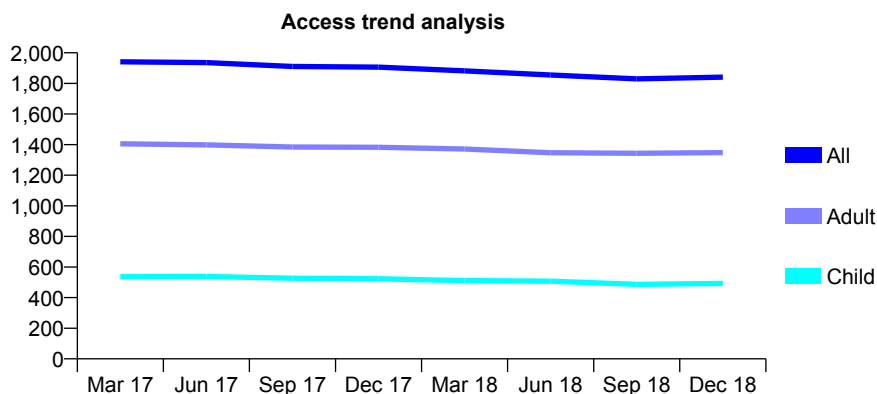
## Q60 - Vital Signs At a Glance Contract Report for 690872/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR NS RAI    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 04/09/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,200       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £180,527.09 |

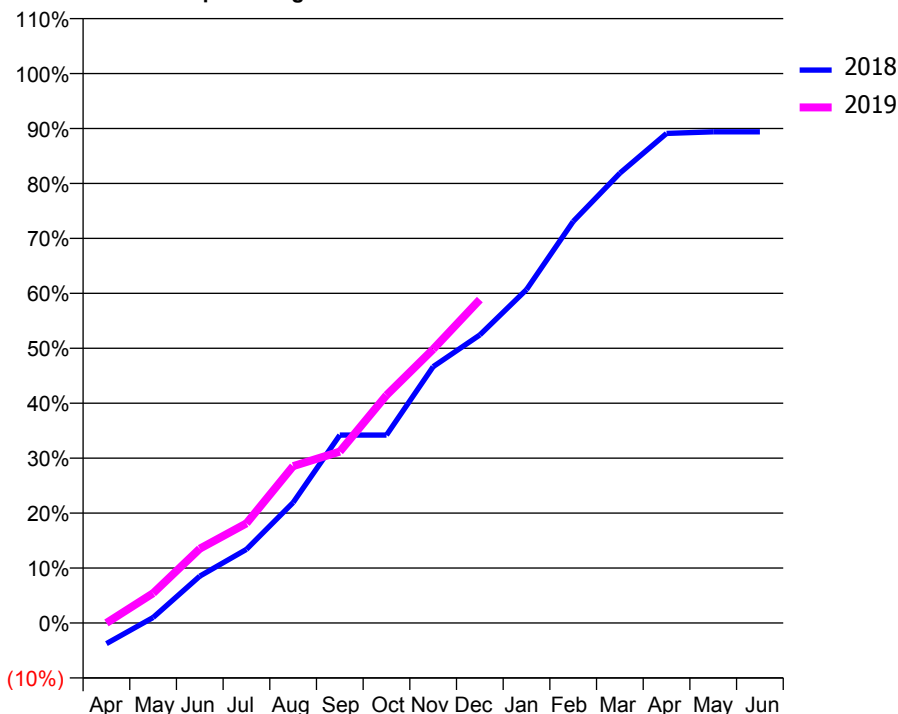
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,906         |                               |
| Quarter ending March 2018           | 1,882         | ↓                             |
| Quarter ending June 2018            | 1,855         | ↓                             |
| Quarter ending September 2018       | 1,830         | ↓                             |
| Quarter ending December 2018        | 1,841         | →                             |
| <b>Variance since December 2017</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -272                              | 0     |
| May       | 73                                | 391   |
| June      | 614                               | 974   |
| July      | 965                               | 1,305 |
| August    | 1,578                             | 2,055 |
| September | 2,463                             | 2,245 |
| October   | 2,463                             | 2,986 |
| November  | 3,359                             | 3,587 |
| December  | 3,774                             | 4,239 |
| January   | 4,369                             |       |
| February  | 5,262                             |       |
| March     | 5,895                             |       |
| April     | 6,414                             |       |
| May       | 6,436                             |       |
| June      | 6,436                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 572         | 9.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 160      | 1,213       | 13.2%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 327      | 572         | 57.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 623      | 1,213       | 51.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 93       | 1,616       | 5.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 1,616       | 0.7%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 1,616       | 1.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

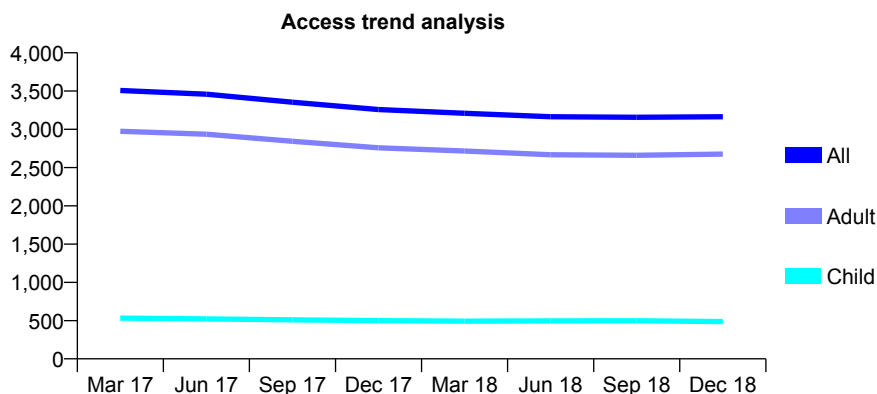
## Q60 - Vital Signs At a Glance Contract Report for 713864/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR VK TOORAY |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2014   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,058      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £231,111.15 |

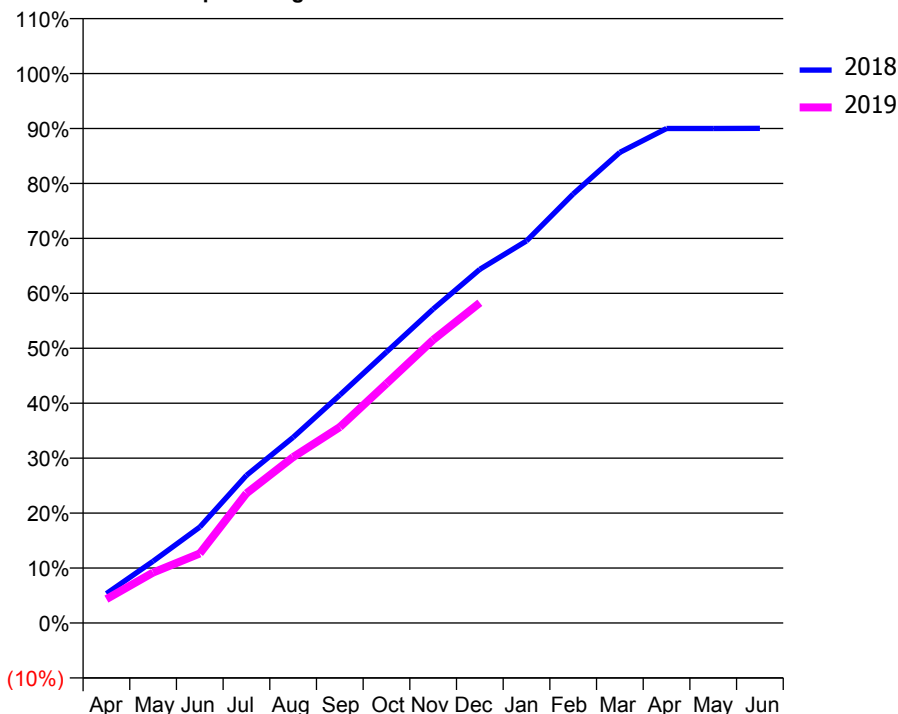
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,258         |                               |
| Quarter ending March 2018           | 3,210         | ↓                             |
| Quarter ending June 2018            | 3,164         | ↓                             |
| Quarter ending September 2018       | 3,158         | →                             |
| Quarter ending December 2018        | 3,164         | →                             |
| <b>Variance since December 2017</b> | <b>(2.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 647                               | 526   |
| May       | 1,358                             | 1,108 |
| June      | 2,105                             | 1,526 |
| July      | 3,241                             | 2,846 |
| August    | 4,074                             | 3,640 |
| September | 5,001                             | 4,301 |
| October   | 5,947                             | 5,255 |
| November  | 6,889                             | 6,215 |
| December  | 7,762                             | 7,027 |
| January   | 8,384                             |       |
| February  | 9,414                             |       |
| March     | 10,327                            |       |
| April     | 10,852                            |       |
| May       | 10,852                            |       |
| June      | 10,855                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 603         | 4.3%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 353      | 3,127       | 11.3%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 397      | 603         | 65.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,056    | 3,127       | 65.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 276      | 3,501       | 7.9%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 3,501       | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 3,501       | 0.7%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

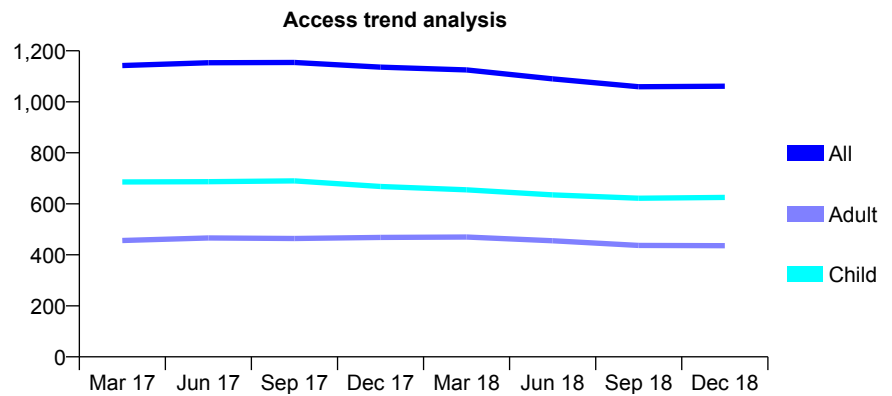
## Q60 - Vital Signs At a Glance Contract Report for 725315/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR IK JARRETT |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 4,451      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £96,482.13 |

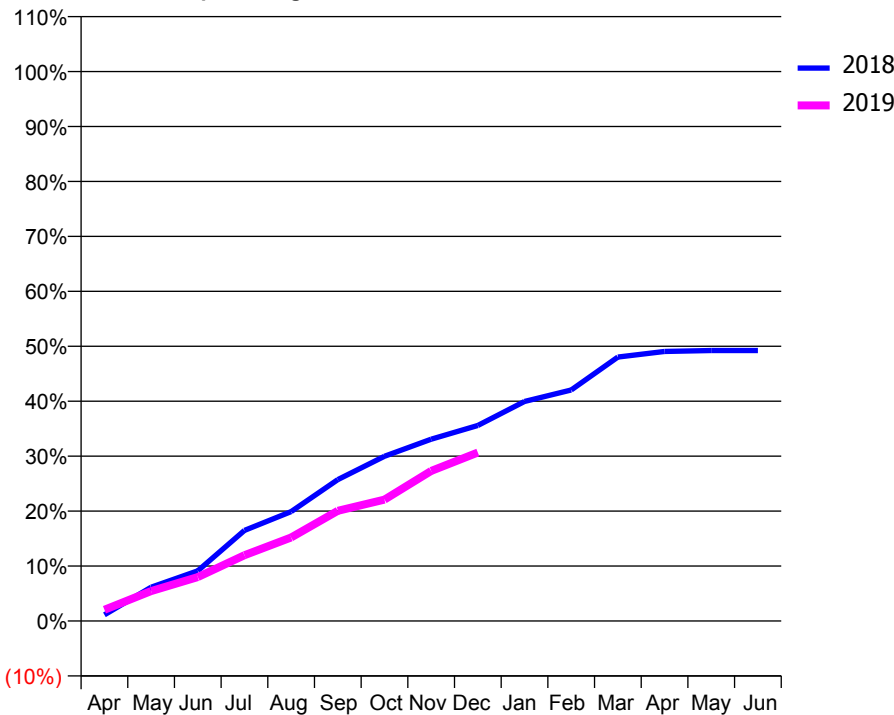
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,136         |                               |
| Quarter ending March 2018           | 1,125         | →                             |
| Quarter ending June 2018            | 1,090         | ↓                             |
| Quarter ending September 2018       | 1,059         | ↓                             |
| Quarter ending December 2018        | 1,061         | →                             |
| <b>Variance since December 2017</b> | <b>(6.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 50                                | 91    |
| May       | 274                               | 243   |
| June      | 407                               | 356   |
| July      | 734                               | 533   |
| August    | 886                               | 677   |
| September | 1,146                             | 893   |
| October   | 1,334                             | 983   |
| November  | 1,473                             | 1,216 |
| December  | 1,584                             | 1,365 |
| January   | 1,779                             |       |
| February  | 1,871                             |       |
| March     | 2,138                             |       |
| April     | 2,184                             |       |
| May       | 2,191                             |       |
| June      | 2,191                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 605         | 4.5%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 20       | 328         | 6.1%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 364      | 605         | 60.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 212      | 328         | 64.6%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 890         | 1.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 890         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 890         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

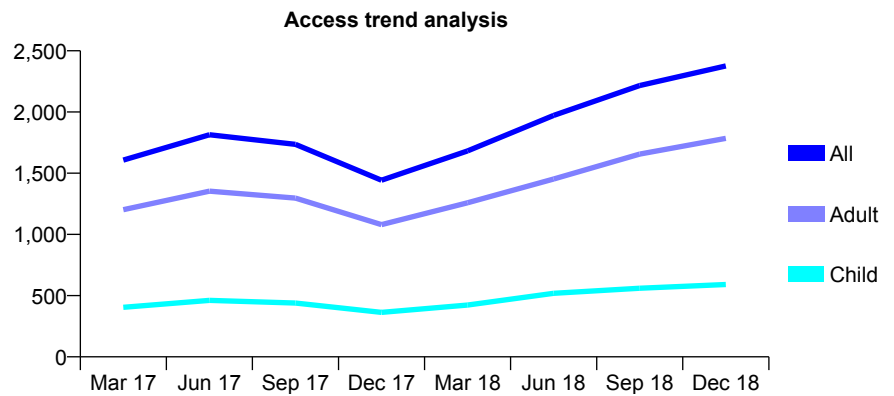
## Q60 - Vital Signs At a Glance Contract Report for 725447/0001 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR PJ MIDDLETON |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,956      |
| Carry forward general activity (UDA)        | 9           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £279,655.25 |

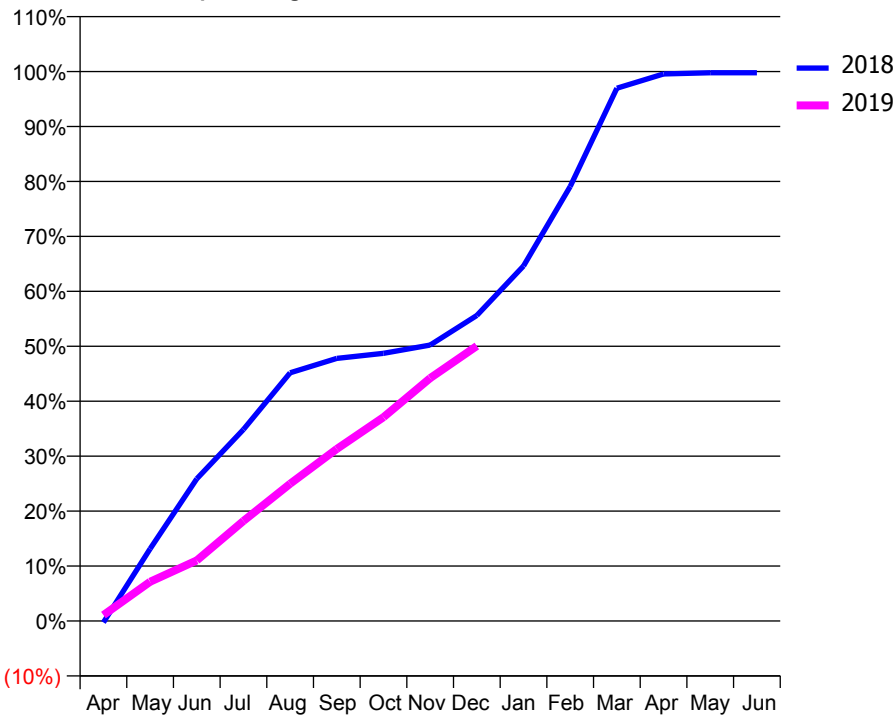
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 1,443        |                               |
| Quarter ending March 2018           | 1,682        | ↑                             |
| Quarter ending June 2018            | 1,972        | ↑                             |
| Quarter ending September 2018       | 2,216        | ↑                             |
| Quarter ending December 2018        | 2,376        | ↑                             |
| <b>Variance since December 2017</b> | <b>64.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -11                               | 118   |
| May       | 519                               | 784   |
| June      | 1,023                             | 1,208 |
| July      | 1,379                             | 1,997 |
| August    | 1,787                             | 2,737 |
| September | 1,891                             | 3,432 |
| October   | 1,927                             | 4,064 |
| November  | 1,987                             | 4,842 |
| December  | 2,200                             | 5,483 |
| January   | 2,556                             |       |
| February  | 3,128                             |       |
| March     | 3,836                             |       |
| April     | 3,938                             |       |
| May       | 3,947                             |       |
| June      | 3,947                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 652         | 9.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 359      | 2,074       | 17.3%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 254      | 652         | 39.0%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 723      | 2,074       | 34.9%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 186      | 2,681       | 6.9%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 2,681       | 0.4%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 66       | 2,681       | 2.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

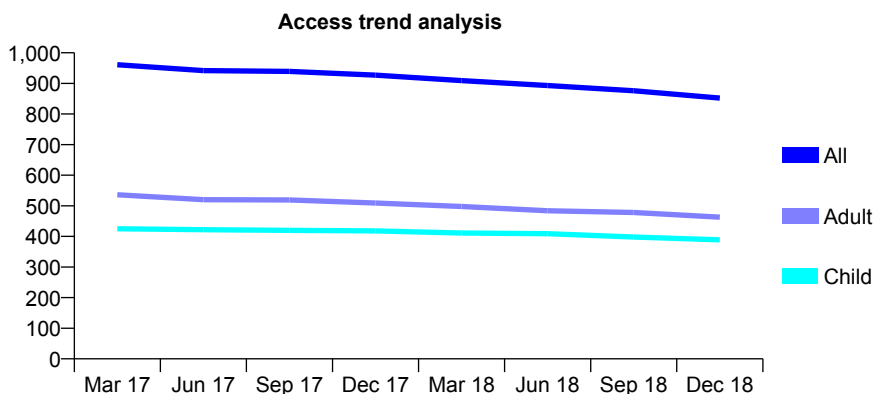
## Q60 - Vital Signs At a Glance Contract Report for 732370/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR AE WOODCOCK |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

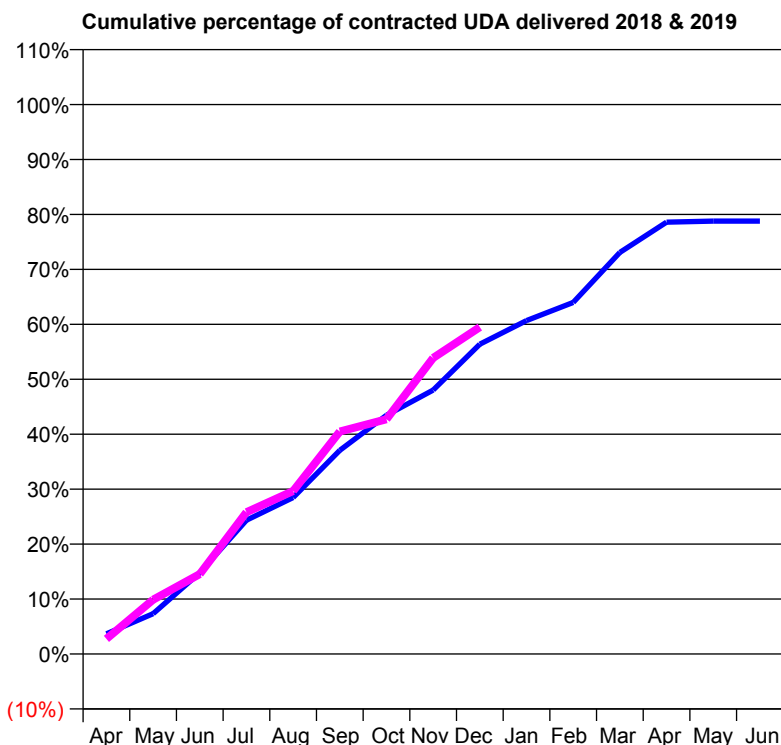
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,220      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £61,059.86 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 927           |                               |
| Quarter ending March 2018           | 909           | ↓                             |
| Quarter ending June 2018            | 893           | ↓                             |
| Quarter ending September 2018       | 876           | ↓                             |
| Quarter ending December 2018        | 852           | ↓                             |
| <b>Variance since December 2017</b> | <b>(8.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 94    | 61    |
| May                               | 187   | 220   |
| June                              | 377   | 323   |
| July                              | 621   | 573   |
| August                            | 726   | 659   |
| September                         | 945   | 899   |
| October                           | 1,108 | 948   |
| November                          | 1,225 | 1,196 |
| December                          | 1,438 | 1,321 |
| January                           | 1,547 |       |
| February                          | 1,631 |       |
| March                             | 1,863 |       |
| April                             | 2,004 |       |
| May                               | 2,009 |       |
| June                              | 2,009 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 341         | 5.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 38       | 336         | 11.3%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 57       | 341         | 16.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 102      | 336         | 30.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 601         | 4.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 601         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 601         | 1.8%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



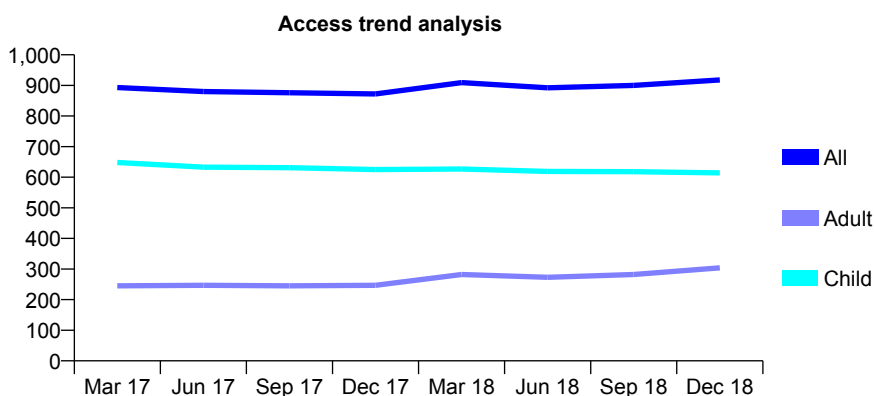
## Q60 - Vital Signs At a Glance Contract Report for 739618/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR J LAMPARD            |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,850      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 38         |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £50,919.98 |

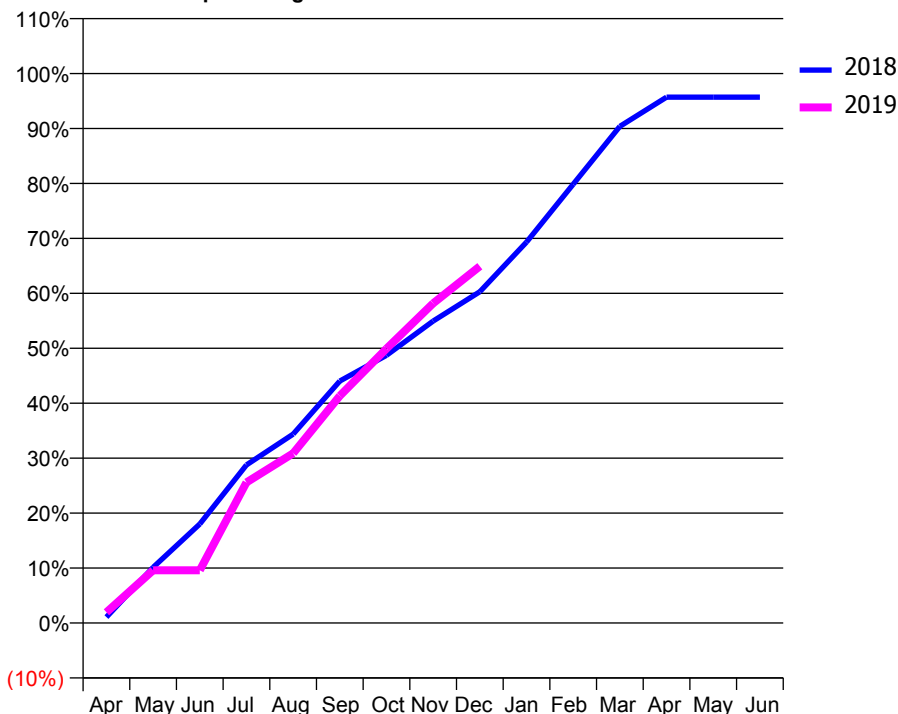
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 872         |                               |
| Quarter ending March 2018           | 909         | ↑                             |
| Quarter ending June 2018            | 892         | ↓                             |
| Quarter ending September 2018       | 900         | →                             |
| Quarter ending December 2018        | 918         | ↑                             |
| <b>Variance since December 2017</b> | <b>5.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 20                                | 36    |
| May       | 188                               | 178   |
| June      | 333                               | 178   |
| July      | 532                               | 474   |
| August    | 636                               | 571   |
| September | 815                               | 765   |
| October   | 901                               | 924   |
| November  | 1,016                             | 1,076 |
| December  | 1,115                             | 1,201 |
| January   | 1,282                             |       |
| February  | 1,477                             |       |
| March     | 1,672                             |       |
| April     | 1,770                             |       |
| May       | 1,770                             |       |
| June      | 1,770                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 782         | 4.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 220         | 2.7%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 598      | 782         | 76.5%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 108      | 220         | 49.1%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 26       | 927         | 2.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 927         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 927         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

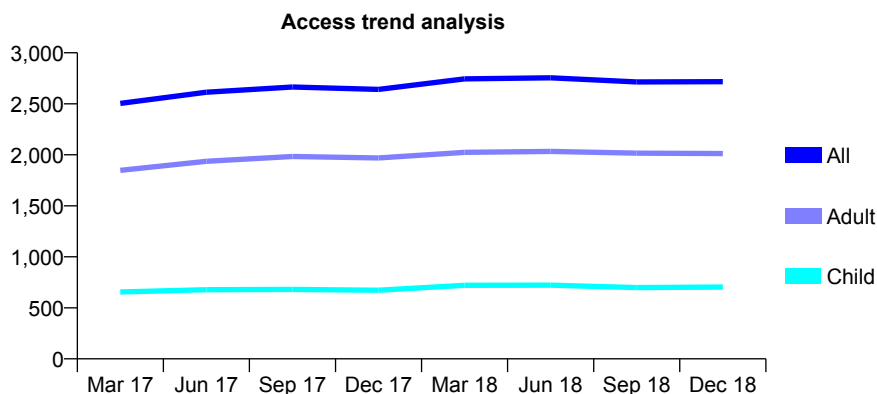
## Q60 - Vital Signs At a Glance Contract Report for 740993/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR JC WONG   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,120       |
| Carry forward general activity (UDA)        | -162        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £238,822.31 |

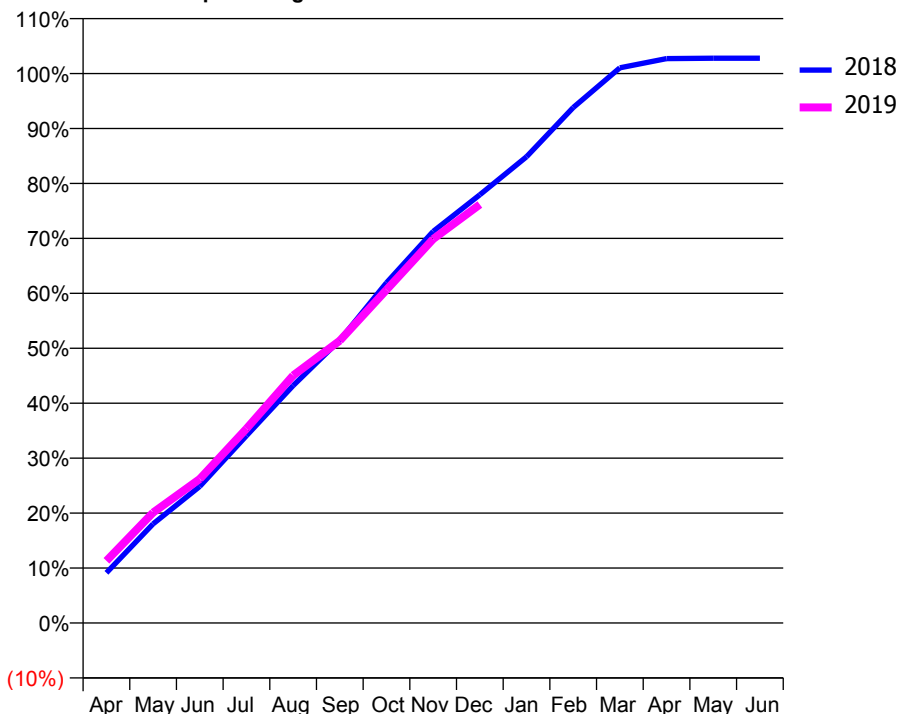
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,641       |                               |
| Quarter ending March 2018           | 2,745       | ↑                             |
| Quarter ending June 2018            | 2,755       | →                             |
| Quarter ending September 2018       | 2,715       | ↓                             |
| Quarter ending December 2018        | 2,717       | →                             |
| <b>Variance since December 2017</b> | <b>2.9%</b> | <b>↑</b>                      |



### ACTIVITY

**Cumulative percentage of contracted UDA delivered 2018 & 2019**



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 742                               | 919   |
| May       | 1,466                             | 1,633 |
| June      | 2,018                             | 2,130 |
| July      | 2,768                             | 2,872 |
| August    | 3,509                             | 3,657 |
| September | 4,180                             | 4,172 |
| October   | 5,028                             | 4,923 |
| November  | 5,787                             | 5,675 |
| December  | 6,329                             | 6,185 |
| January   | 6,889                             |       |
| February  | 7,617                             |       |
| March     | 8,204                             |       |
| April     | 8,341                             |       |
| May       | 8,346                             |       |
| June      | 8,346                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 882         | 4.8%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 293      | 2,603       | 11.3%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 591      | 882         | 67.0%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,707    | 2,603       | 65.6%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 281      | 3,387       | 8.3%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 3,387       | 0.5%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 3,387       | 1.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

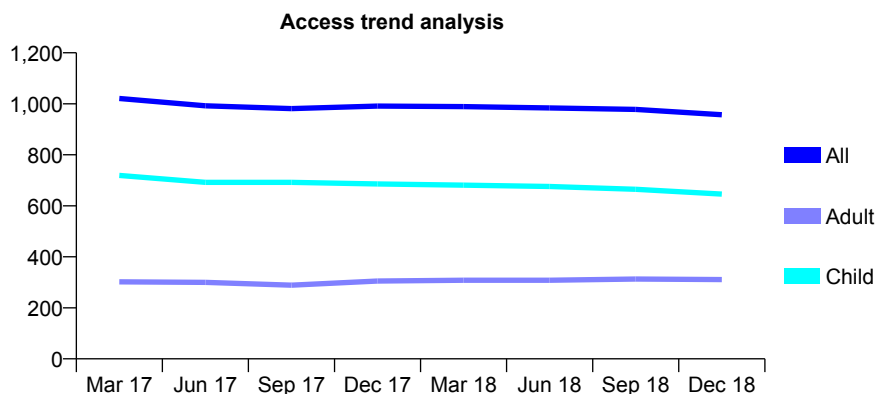
## Q60 - Vital Signs At a Glance Contract Report for 741361/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MISS SM BATHO |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,100      |
| Carry forward general activity (UDA)        | -39        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £48,001.09 |

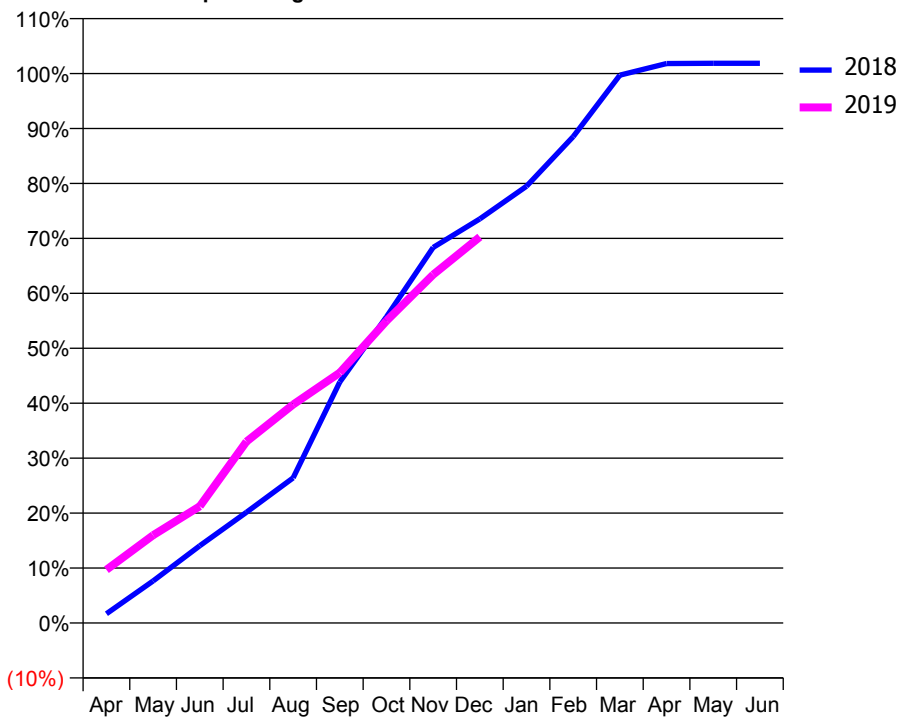
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 991           |                               |
| Quarter ending March 2018           | 989           | →                             |
| Quarter ending June 2018            | 984           | →                             |
| Quarter ending September 2018       | 978           | →                             |
| Quarter ending December 2018        | 957           | ↓                             |
| <b>Variance since December 2017</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 35                                | 203   |
| May       | 161                               | 335   |
| June      | 295                               | 446   |
| July      | 423                               | 693   |
| August    | 555                               | 835   |
| September | 921                               | 957   |
| October   | 1,170                             | 1,155 |
| November  | 1,435                             | 1,331 |
| December  | 1,544                             | 1,476 |
| January   | 1,669                             |       |
| February  | 1,859                             |       |
| March     | 2,094                             |       |
| April     | 2,138                             |       |
| May       | 2,139                             |       |
| June      | 2,139                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 692         | 5.1%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 48       | 287         | 16.7%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 423      | 692         | 61.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 152      | 287         | 53.0%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 55       | 941         | 5.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 941         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 941         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

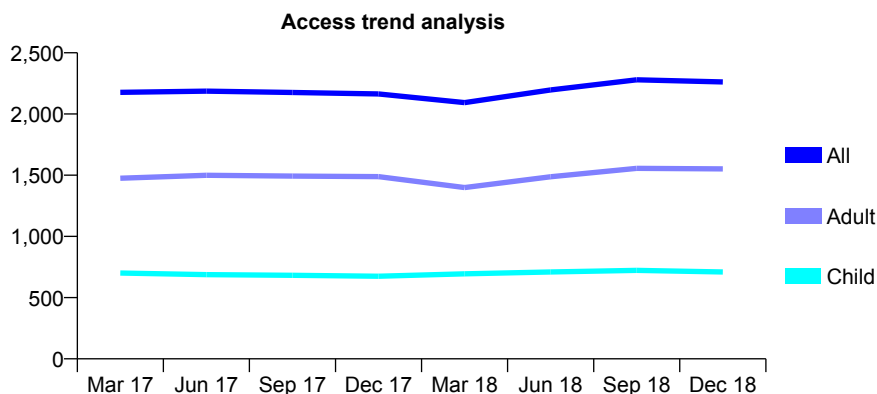
## Q60 - Vital Signs At a Glance Contract Report for 741396/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR D CHILCOTT |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,679       |
| Carry forward general activity (UDA)        | -89         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £177,239.31 |

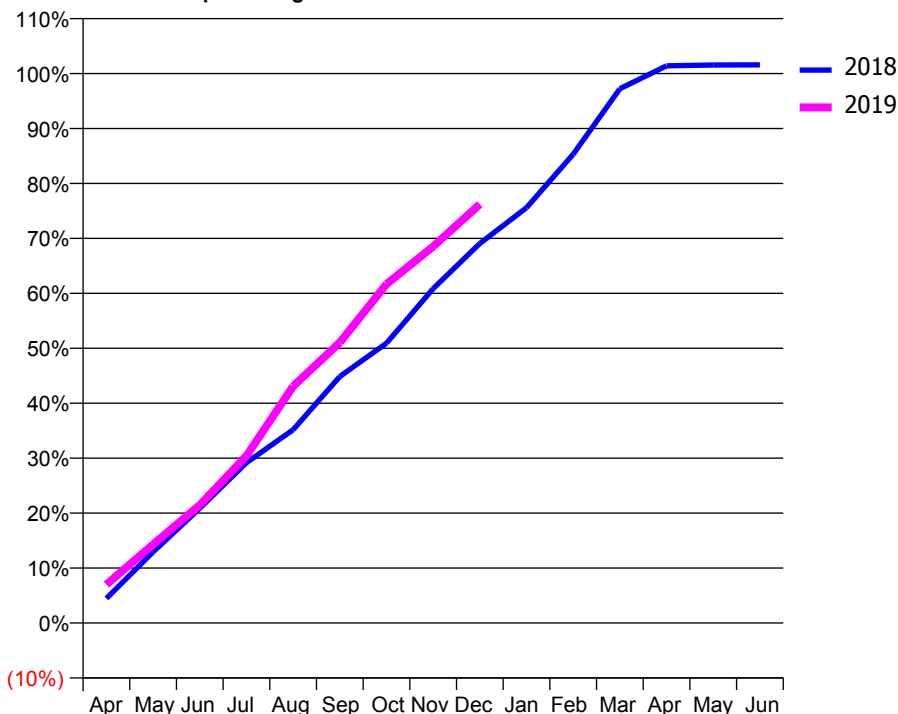
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,164       |                               |
| Quarter ending March 2018           | 2,093       | ↓                             |
| Quarter ending June 2018            | 2,197       | ↑                             |
| Quarter ending September 2018       | 2,279       | ↑                             |
| Quarter ending December 2018        | 2,262       | →                             |
| <b>Variance since December 2017</b> | <b>4.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 254   | 467   |
| May                               | 736   | 956   |
| June                              | 1,186 | 1,433 |
| July                              | 1,657 | 2,032 |
| August                            | 1,998 | 2,878 |
| September                         | 2,548 | 3,410 |
| October                           | 2,892 | 4,120 |
| November                          | 3,456 | 4,576 |
| December                          | 3,923 | 5,091 |
| January                           | 4,292 |       |
| February                          | 4,845 |       |
| March                             | 5,522 |       |
| April                             | 5,759 |       |
| May                               | 5,767 |       |
| June                              | 5,768 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 970         | 7.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 214      | 1,759       | 12.2%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 648      | 970         | 66.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,033    | 1,759       | 58.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 29       | 2,613       | 1.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 2,613       | 1.1%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 2,613       | 1.3%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

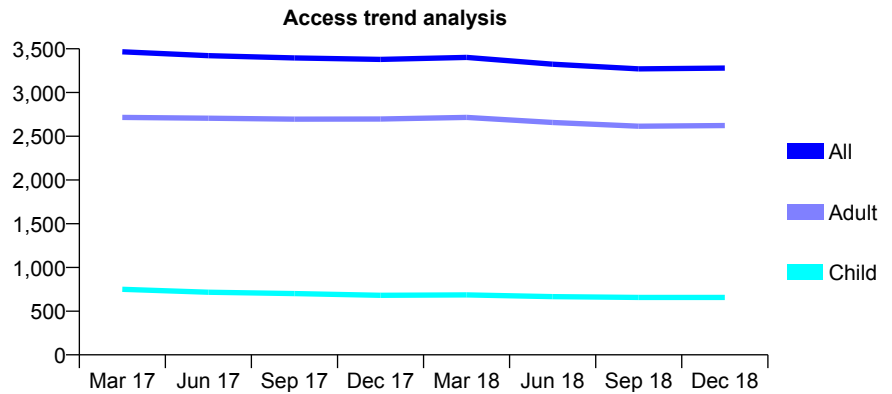
## Q60 - Vital Signs At a Glance Contract Report for 745804/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR YM TSO    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,200       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £243,125.42 |

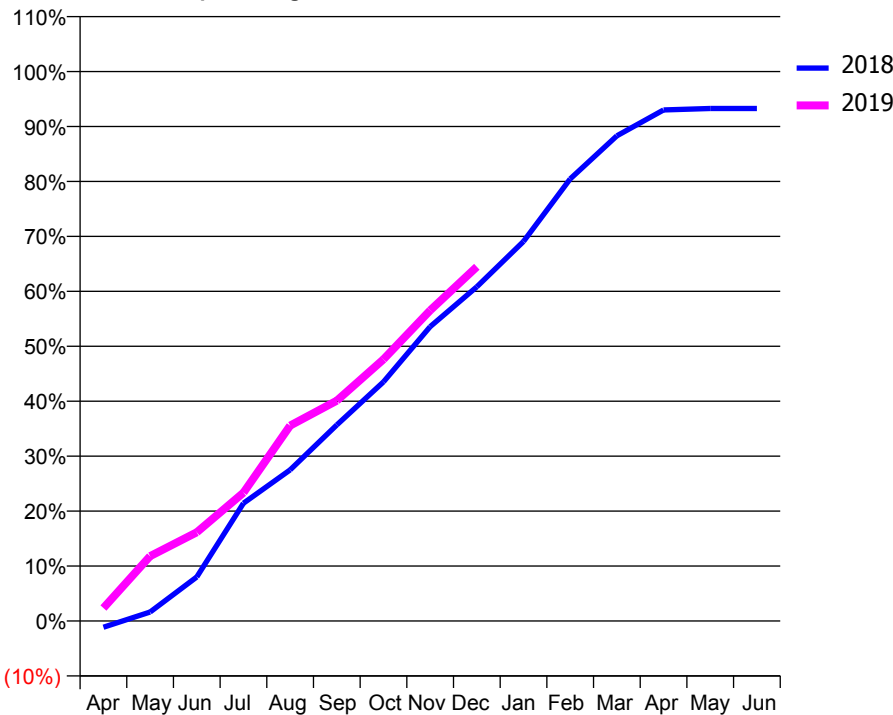
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,378         |                               |
| Quarter ending March 2018           | 3,401         | →                             |
| Quarter ending June 2018            | 3,324         | ↓                             |
| Quarter ending September 2018       | 3,270         | ↓                             |
| Quarter ending December 2018        | 3,279         | →                             |
| <b>Variance since December 2017</b> | <b>(2.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -95                               | 194   |
| May       | 134                               | 969   |
| June      | 657                               | 1,325 |
| July      | 1,758                             | 1,916 |
| August    | 2,256                             | 2,917 |
| September | 2,926                             | 3,289 |
| October   | 3,570                             | 3,905 |
| November  | 4,393                             | 4,636 |
| December  | 4,987                             | 5,287 |
| January   | 5,663                             |       |
| February  | 6,597                             |       |
| March     | 7,241                             |       |
| April     | 7,627                             |       |
| May       | 7,648                             |       |
| June      | 7,648                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 575         | 2.8%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 204      | 2,087       | 9.8%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 166      | 575         | 28.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 531      | 2,087       | 25.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 238      | 2,463       | 9.7%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 2,463       | 0.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 2,463       | 0.8%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

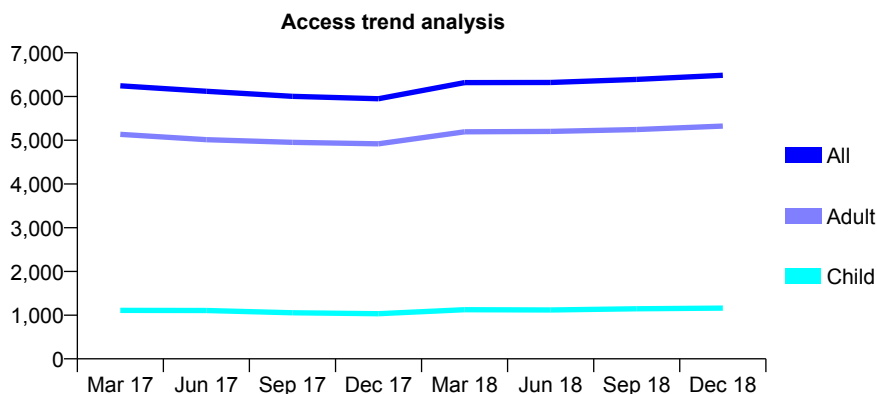
## Q60 - Vital Signs At a Glance Contract Report for 749559/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR JC PREECE |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,778      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £576,981.30 |

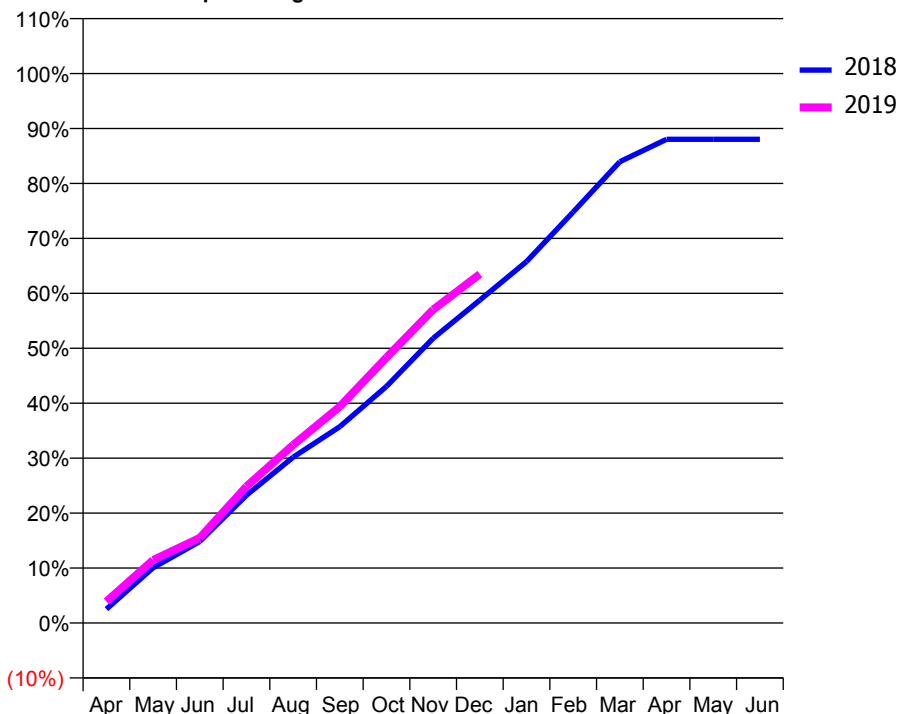
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 5,948       |                               |
| Quarter ending March 2018           | 6,317       | ↑                             |
| Quarter ending June 2018            | 6,321       | →                             |
| Quarter ending September 2018       | 6,392       | →                             |
| Quarter ending December 2018        | 6,485       | →                             |
| <b>Variance since December 2017</b> | <b>9.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 500                               | 777    |
| May       | 1,990                             | 2,269  |
| June      | 2,933                             | 3,062  |
| July      | 4,598                             | 4,919  |
| August    | 5,966                             | 6,410  |
| September | 7,066                             | 7,793  |
| October   | 8,518                             | 9,559  |
| November  | 10,250                            | 11,282 |
| December  | 11,620                            | 12,556 |
| January   | 13,009                            |        |
| February  | 14,792                            |        |
| March     | 16,606                            |        |
| April     | 17,412                            |        |
| May       | 17,410                            |        |
| June      | 17,410                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 1,387       | 4.5%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 729      | 6,512       | 11.2%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 914      | 1,387       | 65.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,474    | 6,512       | 68.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 498      | 7,562       | 6.6%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 57       | 7,562       | 0.8%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 47       | 7,562       | 0.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

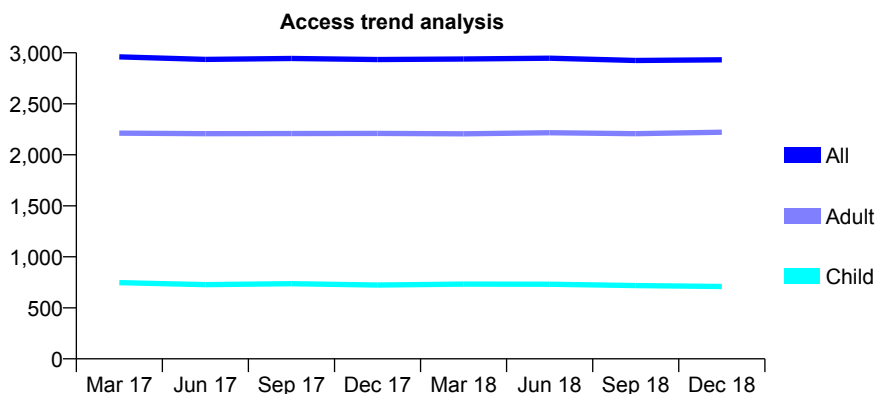
## Q60 - Vital Signs At a Glance Contract Report for 755362/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR KS HUGHES |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

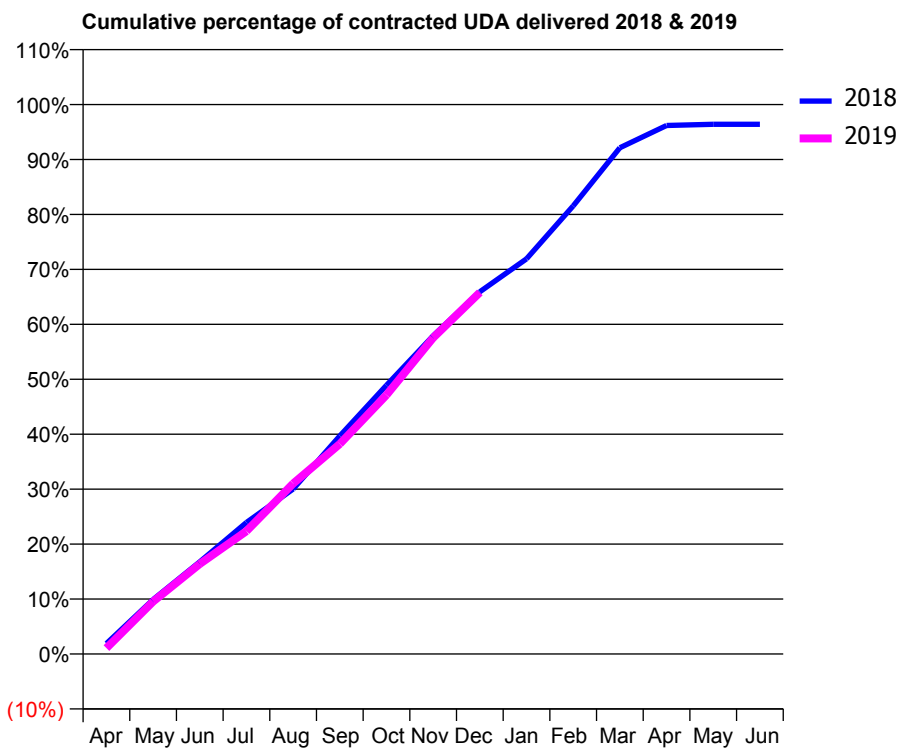
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,315       |
| Carry forward general activity (UDA)        | 335         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £255,170.49 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,934         |                               |
| Quarter ending March 2018           | 2,939         | →                             |
| Quarter ending June 2018            | 2,947         | →                             |
| Quarter ending September 2018       | 2,925         | →                             |
| Quarter ending December 2018        | 2,931         | →                             |
| <b>Variance since December 2017</b> | <b>(0.1%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 178                               | 101   |
| May       | 923                               | 890   |
| June      | 1,563                             | 1,527 |
| July      | 2,229                             | 2,084 |
| August    | 2,798                             | 2,891 |
| September | 3,696                             | 3,562 |
| October   | 4,556                             | 4,390 |
| November  | 5,394                             | 5,360 |
| December  | 6,140                             | 6,130 |
| January   | 6,699                             |       |
| February  | 7,596                             |       |
| March     | 8,581                             |       |
| April     | 8,960                             |       |
| May       | 8,980                             |       |
| June      | 8,980                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 76       | 978         | 7.8%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 350      | 2,731       | 12.8%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 733      | 978         | 74.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,694    | 2,731       | 62.0%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 238      | 3,487       | 6.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 3,487       | 1.2%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 3,487       | 0.9%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

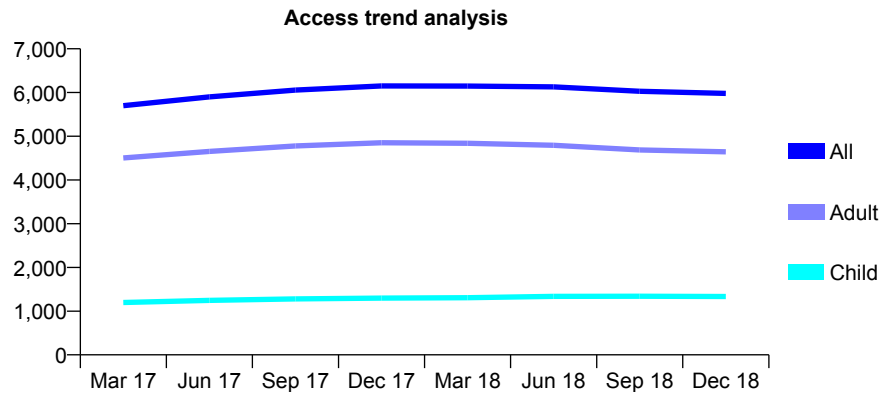
## Q60 - Vital Signs At a Glance Contract Report for 762571/0001 - December 2018

|                      |                                      |
|----------------------|--------------------------------------|
| Name or company name | Cleobury Dental Practice Partnership |
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/12/2011                           |
| Contract end date    |                                      |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | -300        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £397,891.48 |

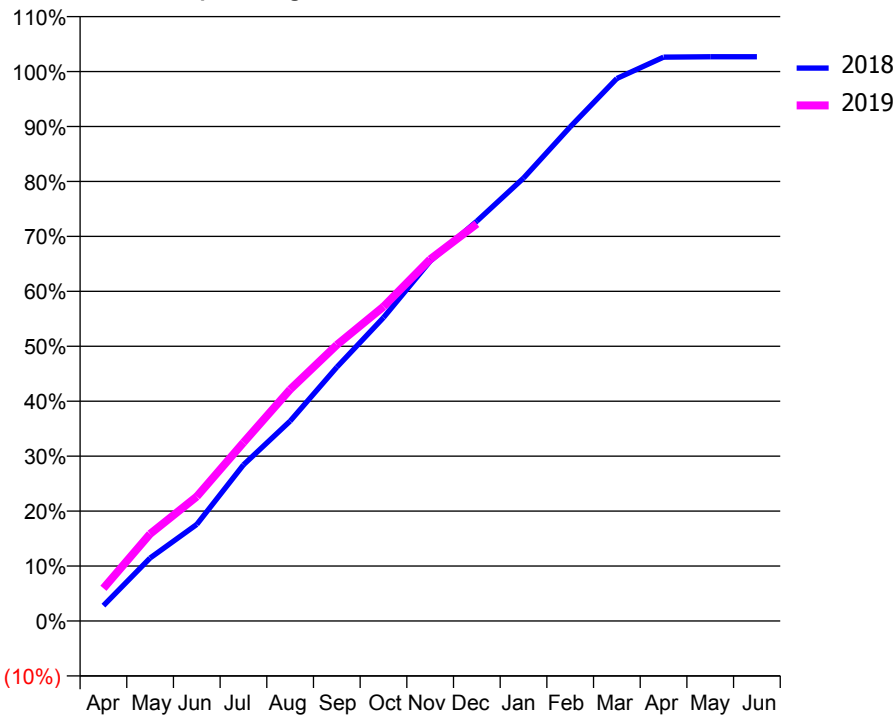
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,150         |                               |
| Quarter ending March 2018           | 6,146         | →                             |
| Quarter ending June 2018            | 6,128         | →                             |
| Quarter ending September 2018       | 6,029         | ↓                             |
| Quarter ending December 2018        | 5,979         | →                             |
| <b>Variance since December 2017</b> | <b>(2.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 422                               | 894    |
| May       | 1,721                             | 2,378  |
| June      | 2,637                             | 3,397  |
| July      | 4,264                             | 4,874  |
| August    | 5,458                             | 6,321  |
| September | 6,928                             | 7,535  |
| October   | 8,284                             | 8,581  |
| November  | 9,823                             | 9,872  |
| December  | 10,913                            | 10,841 |
| January   | 12,090                            |        |
| February  | 13,488                            |        |
| March     | 14,810                            |        |
| April     | 15,392                            |        |
| May       | 15,401                            |        |
| June      | 15,402                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,605       | 6.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 549      | 5,166       | 10.6%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,069    | 1,605       | 66.6%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,272    | 5,166       | 63.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 306      | 5,853       | 5.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 5,853       | 0.8%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 5,853       | 0.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



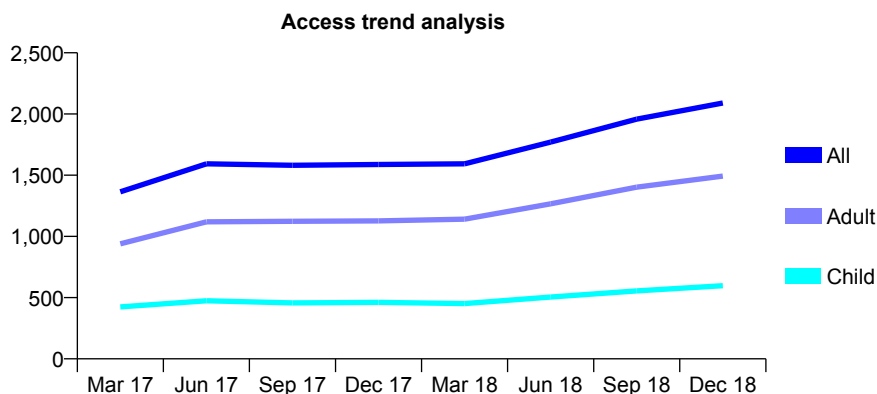
## Q60 - Vital Signs At a Glance Contract Report for 762776/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR A SHAMSI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,500       |
| Carry forward general activity (UDA)        | -112        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £223,125.32 |

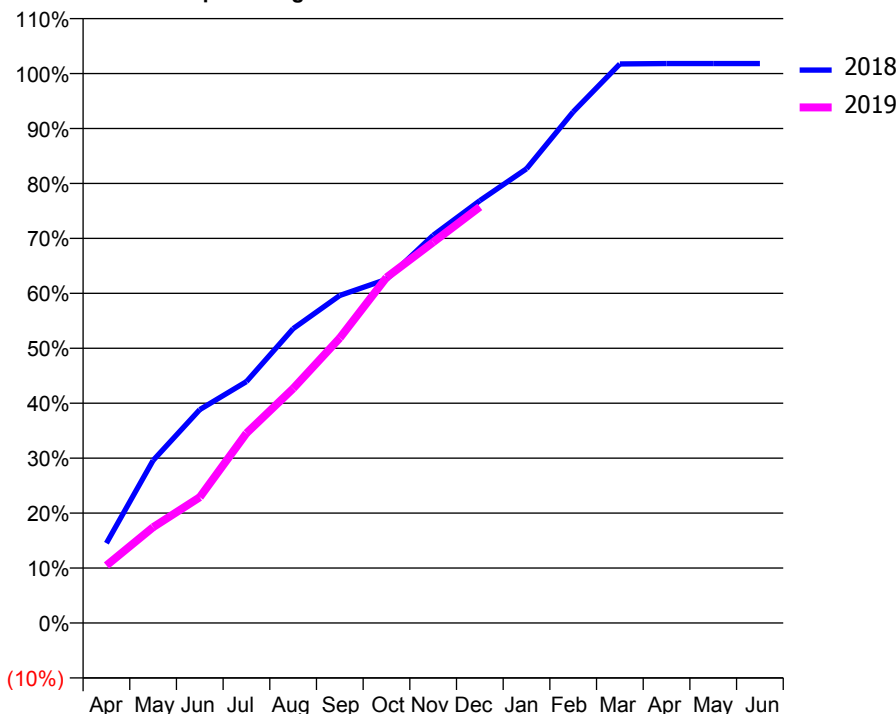
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 1,588        |                               |
| Quarter ending March 2018           | 1,593        | →                             |
| Quarter ending June 2018            | 1,771        | ↑                             |
| Quarter ending September 2018       | 1,958        | ↑                             |
| Quarter ending December 2018        | 2,090        | ↑                             |
| <b>Variance since December 2017</b> | <b>31.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 897   | 890   |
| May       | 1,829 | 1,482 |
| June      | 2,399 | 1,947 |
| July      | 2,714 | 2,936 |
| August    | 3,310 | 3,628 |
| September | 3,683 | 4,410 |
| October   | 3,864 | 5,345 |
| November  | 4,359 | 5,889 |
| December  | 4,748 | 6,436 |
| January   | 5,108 |       |
| February  | 5,747 |       |
| March     | 6,286 |       |
| April     | 6,290 |       |
| May       | 6,290 |       |
| June      | 6,290 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 571         | 2.8%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 127      | 1,388       | 9.1%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 205      | 571         | 35.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 507      | 1,388       | 36.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 44       | 1,958       | 2.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,958       | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 1,958       | 0.4%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

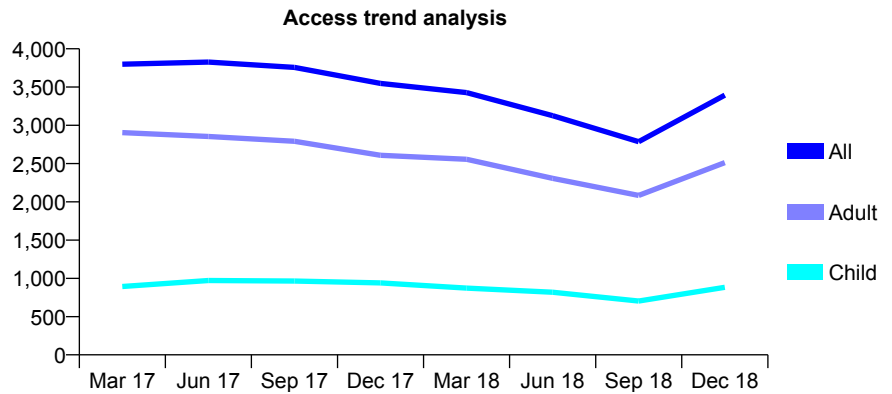
## Q60 - Vital Signs At a Glance Contract Report for 764442/0003 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR KS GAKHAL |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2012   |
| Contract end date    |              |

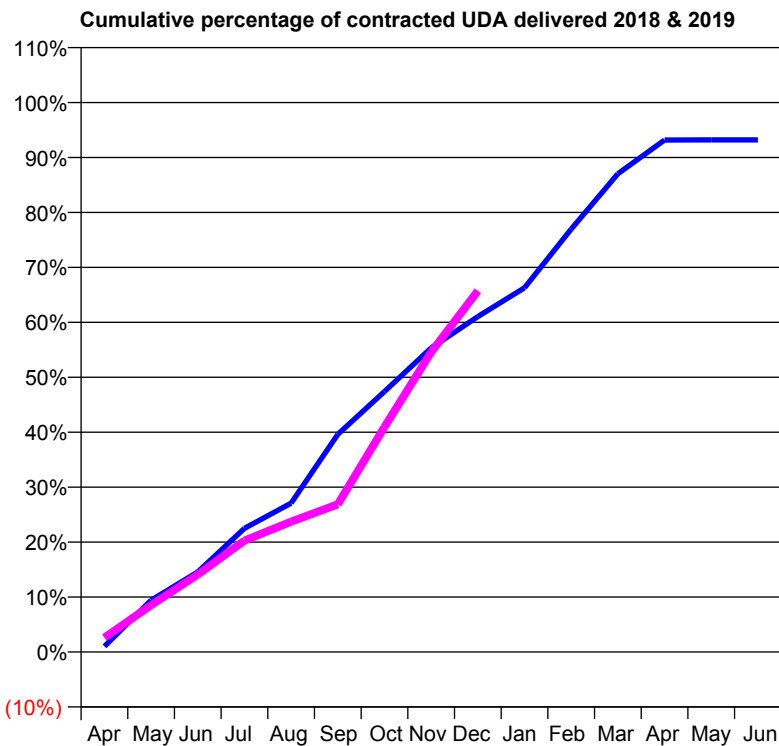
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,882       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £270,883.38 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,548         |                               |
| Quarter ending March 2018           | 3,428         | ↓                             |
| Quarter ending June 2018            | 3,126         | ↓                             |
| Quarter ending September 2018       | 2,786         | ↓                             |
| Quarter ending December 2018        | 3,395         | ↑                             |
| <b>Variance since December 2017</b> | <b>(4.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 102                               | 258   |
| May       | 931                               | 843   |
| June      | 1,439                             | 1,393 |
| July      | 2,223                             | 2,004 |
| August    | 2,678                             | 2,344 |
| September | 3,915                             | 2,656 |
| October   | 4,684                             | 4,046 |
| November  | 5,468                             | 5,392 |
| December  | 6,031                             | 6,495 |
| January   | 6,551                             |       |
| February  | 7,606                             |       |
| March     | 8,600                             |       |
| April     | 9,208                             |       |
| May       | 9,211                             |       |
| June      | 9,211                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 808         | 4.1%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 135      | 2,097       | 6.4%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 247      | 808         | 30.6%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 579      | 2,097       | 27.6%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 531      | 2,716       | 19.6%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 2,716       | 0.4%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 2,716       | 0.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

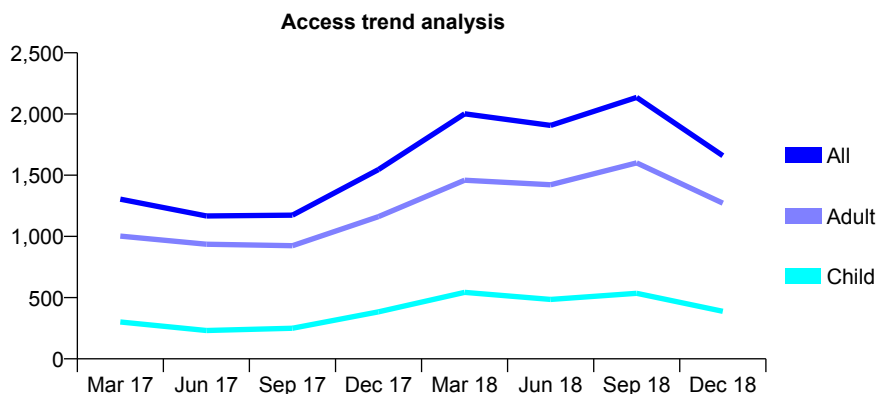
## Q60 - Vital Signs At a Glance Contract Report for 764442/0004 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR KS GAKHAL |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2012   |
| Contract end date    | 31/12/2021   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,401       |
| Carry forward general activity (UDA)        | 2           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £152,736.27 |

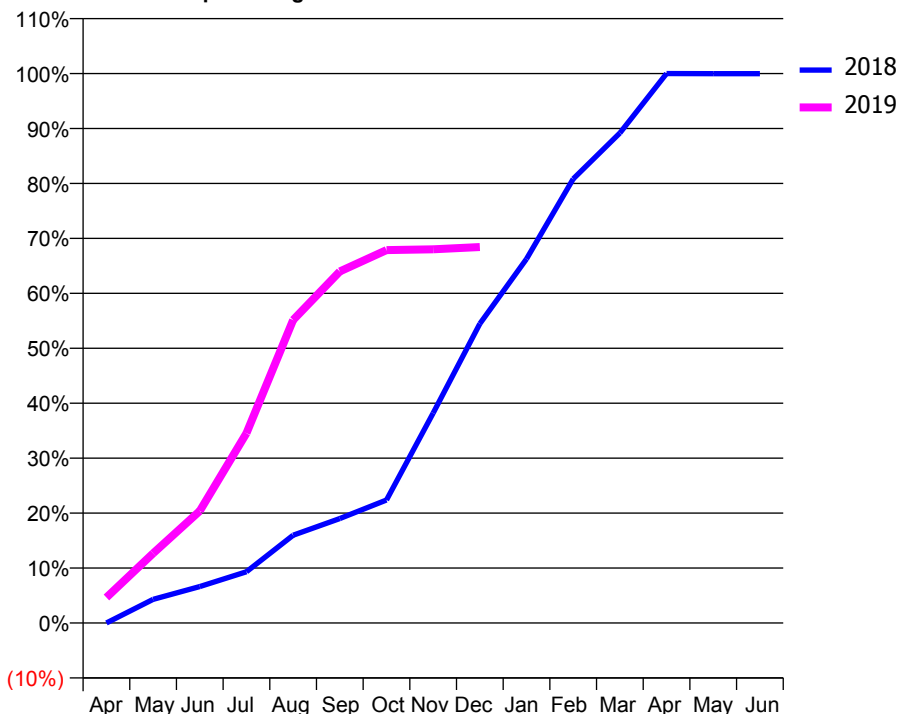
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,546       |                               |
| Quarter ending March 2018           | 2,002       | ↑                             |
| Quarter ending June 2018            | 1,907       | ↓                             |
| Quarter ending September 2018       | 2,136       | ↑                             |
| Quarter ending December 2018        | 1,660       | ↓                             |
| <b>Variance since December 2017</b> | <b>7.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 251   |
| May       | 233                               | 684   |
| June      | 359                               | 1,101 |
| July      | 503                               | 1,866 |
| August    | 863                               | 2,978 |
| September | 1,027                             | 3,456 |
| October   | 1,210                             | 3,666 |
| November  | 2,064                             | 3,673 |
| December  | 2,942                             | 3,695 |
| January   | 3,578                             |       |
| February  | 4,365                             |       |
| March     | 4,816                             |       |
| April     | 5,401                             |       |
| May       | 5,399                             |       |
| June      | 5,399                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 516         | 6.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 138      | 1,437       | 9.6%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 44       | 516         | 8.5%     | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 73       | 1,437       | 5.1%     | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 596      | 1,732       | 34.4%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,732       | 0.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 1,732       | 1.8%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

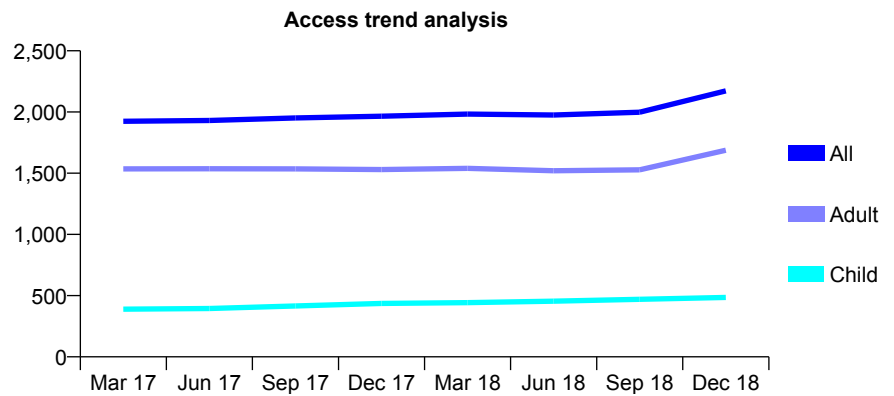
## Q60 - Vital Signs At a Glance Contract Report for 764442/0005 - December 2018

|                      |                 |
|----------------------|-----------------|
| Name or company name | Mr BD Coleyshaw |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2012      |
| Contract end date    |                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,418       |
| Carry forward general activity (UDA)        | -51         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £174,588.64 |

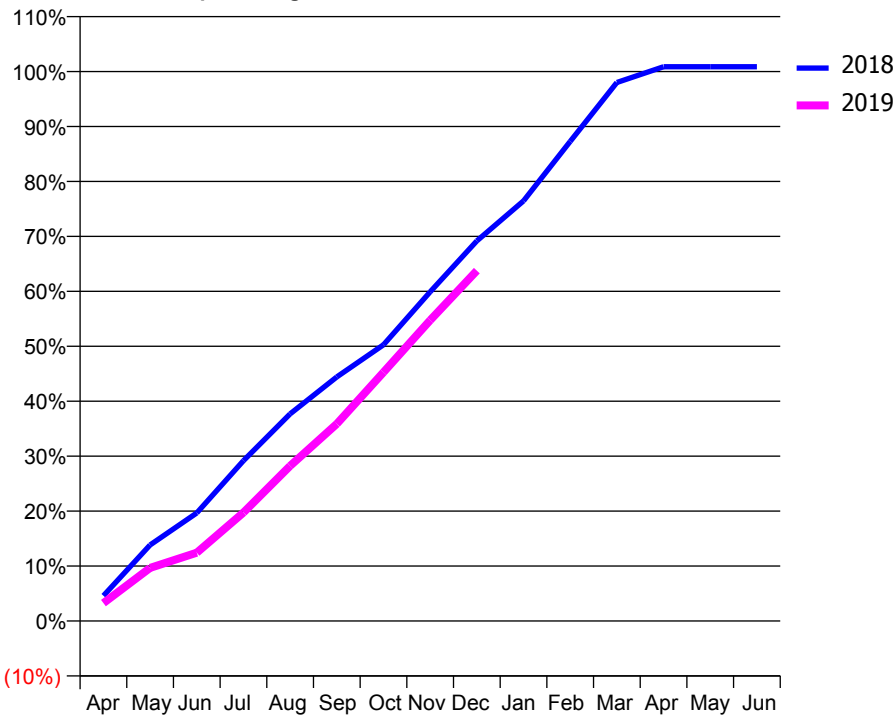
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 1,966        |                               |
| Quarter ending March 2018           | 1,983        | →                             |
| Quarter ending June 2018            | 1,975        | →                             |
| Quarter ending September 2018       | 1,998        | →                             |
| Quarter ending December 2018        | 2,173        | ↑                             |
| <b>Variance since December 2017</b> | <b>10.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 273                               | 242   |
| May       | 820                               | 717   |
| June      | 1,163                             | 923   |
| July      | 1,728                             | 1,465 |
| August    | 2,231                             | 2,094 |
| September | 2,628                             | 2,661 |
| October   | 2,975                             | 3,358 |
| November  | 3,545                             | 4,060 |
| December  | 4,093                             | 4,731 |
| January   | 4,524                             |       |
| February  | 5,165                             |       |
| March     | 5,800                             |       |
| April     | 5,969                             |       |
| May       | 5,969                             |       |
| June      | 5,969                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 526         | 5.5%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 327      | 2,026       | 16.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 296      | 526         | 56.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,141    | 2,026       | 56.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 313      | 2,465       | 12.7%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 2,465       | 0.6%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 2,465       | 1.3%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

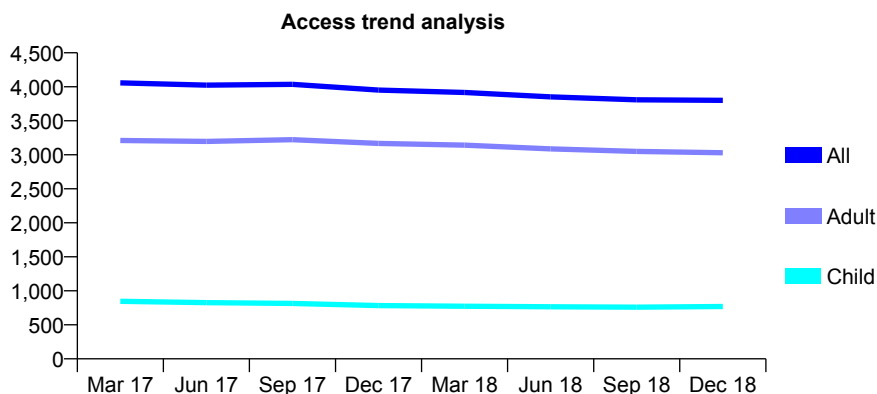
## Q60 - Vital Signs At a Glance Contract Report for 765554/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR MA FARAHZAD |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,601      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £303,966.55 |

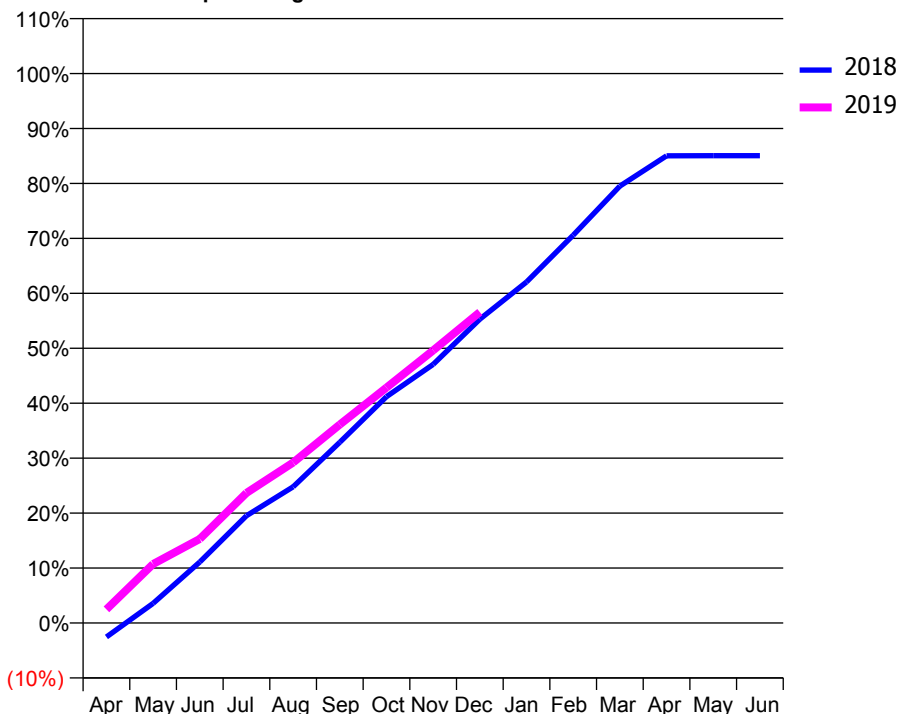
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,952         |                               |
| Quarter ending March 2018           | 3,916         | →                             |
| Quarter ending June 2018            | 3,852         | ↓                             |
| Quarter ending September 2018       | 3,809         | ↓                             |
| Quarter ending December 2018        | 3,800         | →                             |
| <b>Variance since December 2017</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -296                              | 288   |
| May       | 414                               | 1,245 |
| June      | 1,288                             | 1,774 |
| July      | 2,266                             | 2,747 |
| August    | 2,875                             | 3,389 |
| September | 3,817                             | 4,191 |
| October   | 4,779                             | 4,970 |
| November  | 5,461                             | 5,757 |
| December  | 6,413                             | 6,563 |
| January   | 7,199                             |       |
| February  | 8,187                             |       |
| March     | 9,225                             |       |
| April     | 9,864                             |       |
| May       | 9,866                             |       |
| June      | 9,866                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 673         | 6.8%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 365      | 2,740       | 13.3%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 278      | 673         | 41.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,433    | 2,740       | 52.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 200      | 3,142       | 6.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 3,142       | 0.7%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 3,142       | 0.5%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

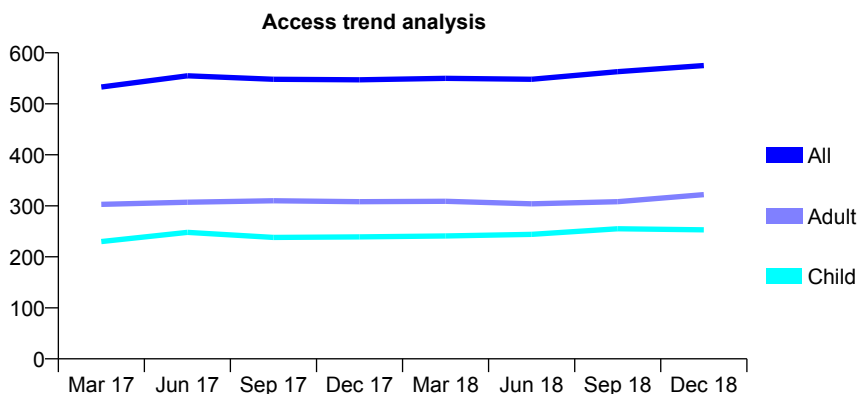
## Q60 - Vital Signs At a Glance Contract Report for 768650/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR RB ROUGH  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 18/01/2013   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,646      |
| Carry forward general activity (UDA)        | -7         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £37,319.86 |

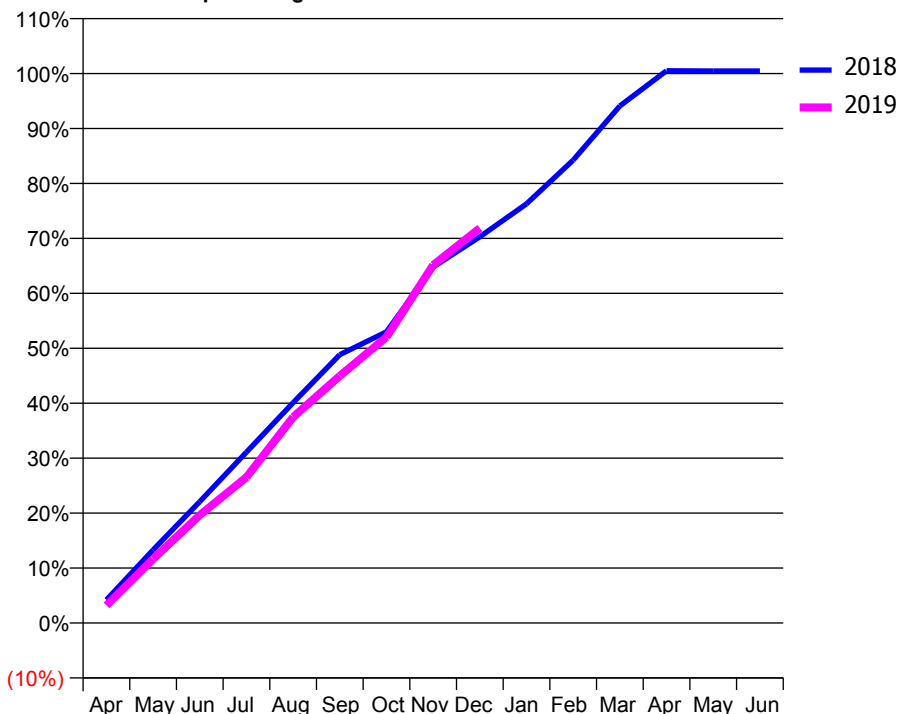
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 547         |                               |
| Quarter ending March 2018           | 550         | →                             |
| Quarter ending June 2018            | 548         | →                             |
| Quarter ending September 2018       | 563         | ↑                             |
| Quarter ending December 2018        | 575         | ↑                             |
| <b>Variance since December 2017</b> | <b>5.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 69                                | 53    |
| May       | 219                               | 192   |
| June      | 364                               | 323   |
| July      | 512                               | 437   |
| August    | 660                               | 617   |
| September | 804                               | 740   |
| October   | 872                               | 856   |
| November  | 1,066                             | 1,072 |
| December  | 1,157                             | 1,183 |
| January   | 1,256                             |       |
| February  | 1,387                             |       |
| March     | 1,549                             |       |
| April     | 1,654                             |       |
| May       | 1,653                             |       |
| June      | 1,653                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 367         | 10.6%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 37       | 328         | 11.3%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 239      | 367         | 65.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 210      | 328         | 64.0%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 40       | 654         | 6.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 654         | 0.2%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 654         | 0.3%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

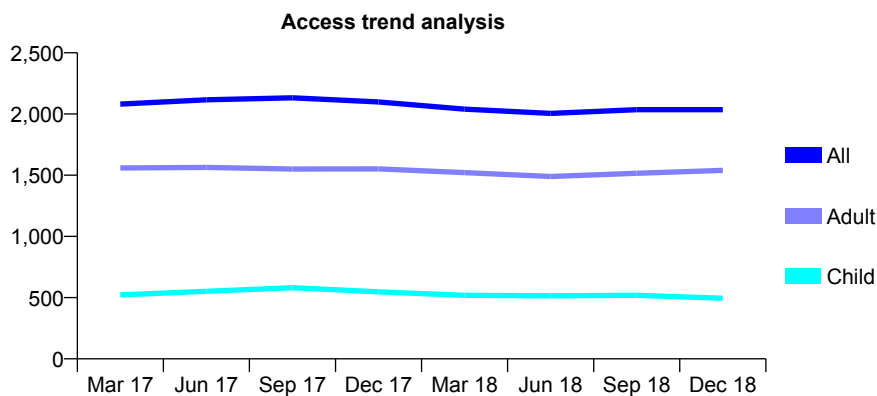
## Q60 - Vital Signs At a Glance Contract Report for 771244/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MRS H HELLER |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,415       |
| Carry forward general activity (UDA)        | -108        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £156,946.36 |

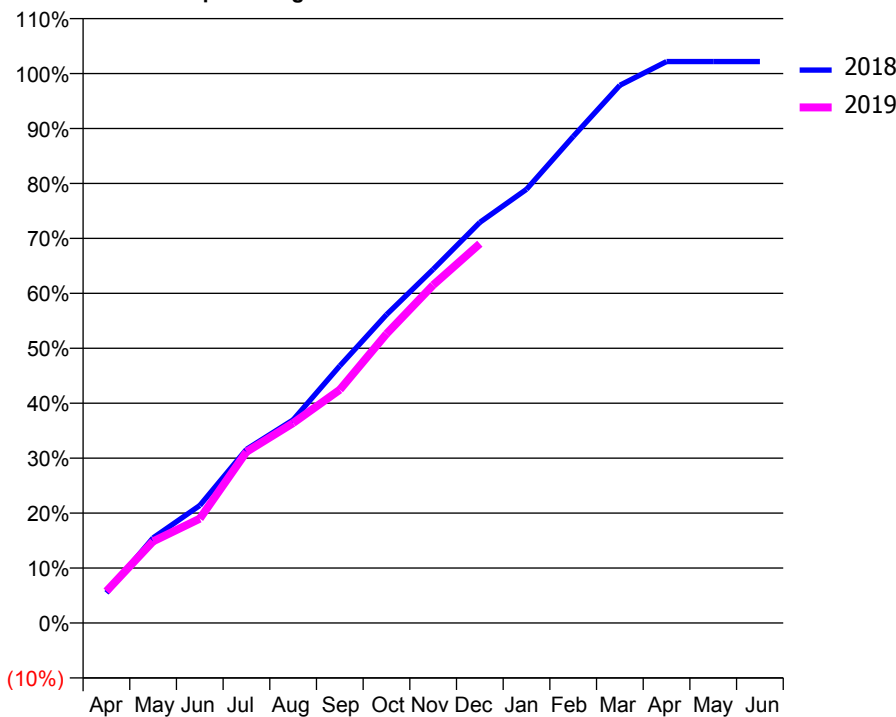
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,099         |                               |
| Quarter ending March 2018           | 2,040         | ↓                             |
| Quarter ending June 2018            | 2,005         | ↓                             |
| Quarter ending September 2018       | 2,035         | →                             |
| Quarter ending December 2018        | 2,035         | →                             |
| <b>Variance since December 2017</b> | <b>(3.0%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 298                               | 314   |
| May       | 839                               | 805   |
| June      | 1,158                             | 1,029 |
| July      | 1,712                             | 1,686 |
| August    | 2,001                             | 1,970 |
| September | 2,534                             | 2,299 |
| October   | 3,039                             | 2,850 |
| November  | 3,486                             | 3,331 |
| December  | 3,948                             | 3,738 |
| January   | 4,274                             |       |
| February  | 4,795                             |       |
| March     | 5,299                             |       |
| April     | 5,532                             |       |
| May       | 5,532                             |       |
| June      | 5,532                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 560         | 2.7%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 184      | 1,642       | 11.2%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 243      | 560         | 43.4%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 637      | 1,642       | 38.8%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 235      | 2,092       | 11.2%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 2,092       | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 2,092       | 1.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

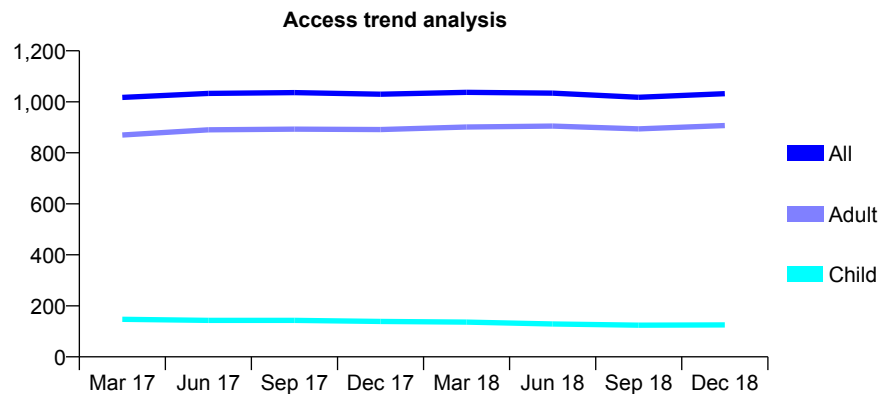
## Q60 - Vital Signs At a Glance Contract Report for 773662/0002 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR N O'DONOVAN |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 10/12/2006     |
| Contract end date    |                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,079       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £145,280.30 |

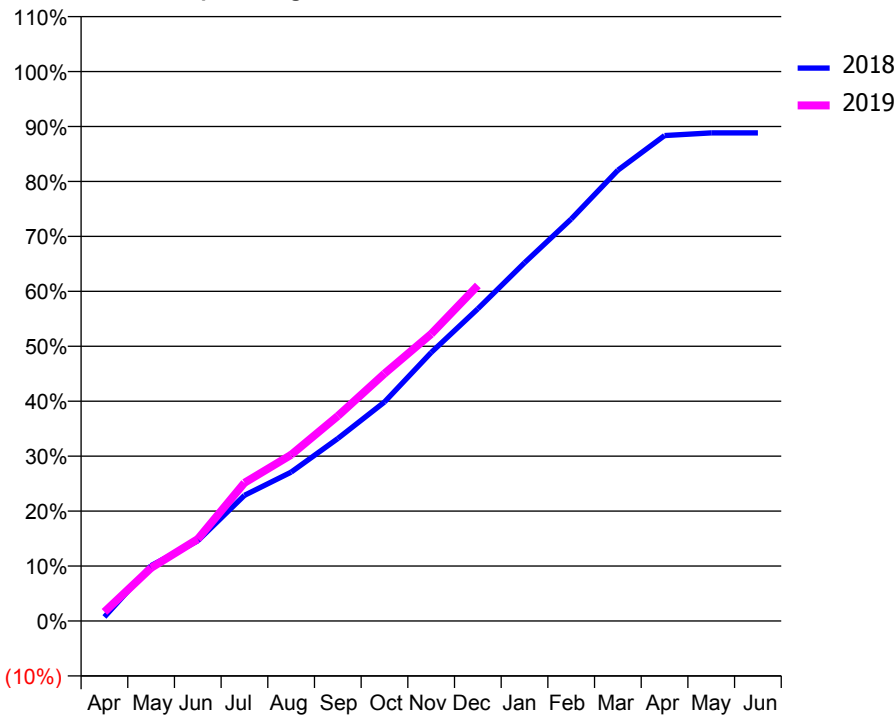
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,030       |                               |
| Quarter ending March 2018           | 1,037       | →                             |
| Quarter ending June 2018            | 1,034       | →                             |
| Quarter ending September 2018       | 1,018       | ↓                             |
| Quarter ending December 2018        | 1,032       | →                             |
| <b>Variance since December 2017</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 31    | 67    |
| May                               | 411   | 394   |
| June                              | 595   | 608   |
| July                              | 933   | 1,026 |
| August                            | 1,105 | 1,234 |
| September                         | 1,354 | 1,522 |
| October                           | 1,626 | 1,836 |
| November                          | 1,993 | 2,131 |
| December                          | 2,318 | 2,491 |
| January                           | 2,660 |       |
| February                          | 2,984 |       |
| March                             | 3,346 |       |
| April                             | 3,604 |       |
| May                               | 3,624 |       |
| June                              | 3,624 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 131         | 5.3%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 107      | 965         | 11.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 62       | 131         | 47.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 583      | 965         | 60.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 28       | 993         | 2.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 993         | 1.8%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 993         | 1.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



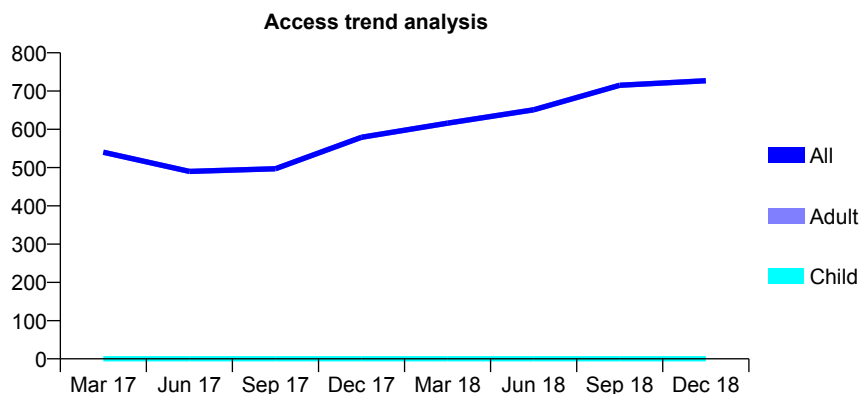
## Q60 - Vital Signs At a Glance Contract Report for 775029/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Mr J S Hear and Partner |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,766      |
| Carry forward general activity (UDA)        | 19         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £84,023.48 |

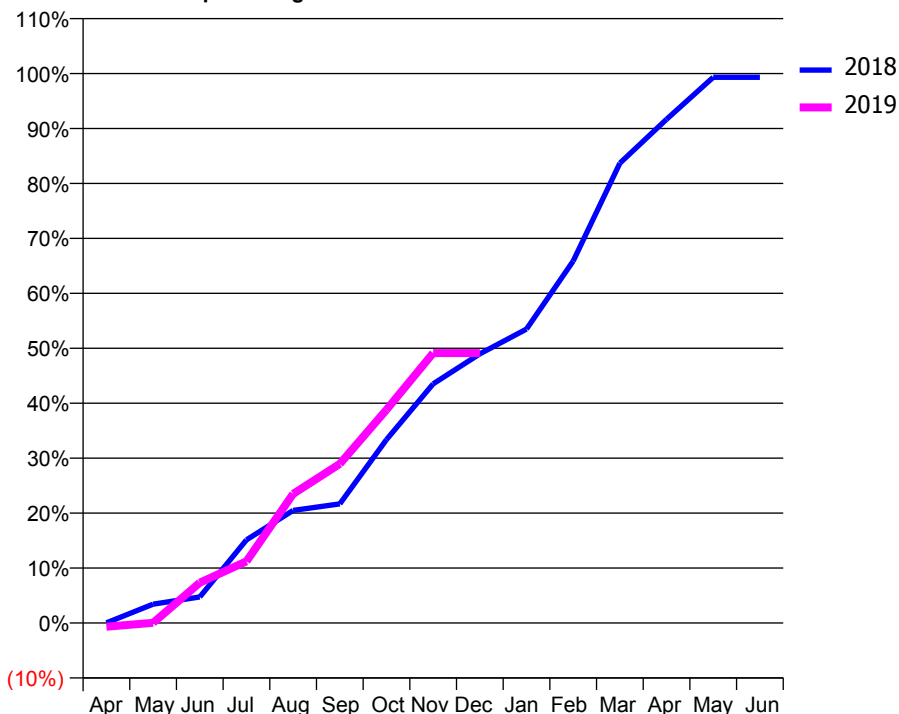
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 579          |                               |
| Quarter ending March 2018           | 616          | ↑                             |
| Quarter ending June 2018            | 651          | ↑                             |
| Quarter ending September 2018       | 715          | ↑                             |
| Quarter ending December 2018        | 727          | →                             |
| <b>Variance since December 2017</b> | <b>25.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 1                                 | -19   |
| May       | 95                                | 1     |
| June      | 131                               | 203   |
| July      | 418                               | 311   |
| August    | 567                               | 650   |
| September | 600                               | 801   |
| October   | 924                               | 1,074 |
| November  | 1,204                             | 1,359 |
| December  | 1,355                             | 1,359 |
| January   | 1,480                             |       |
| February  | 1,822                             |       |
| March     | 2,315                             |       |
| April     | 2,536                             |       |
| May       | 2,747                             |       |
| June      | 2,747                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 37       | 417         | 8.9%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 57       | 417         | 13.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 341         | 3.2%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 341         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 341         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

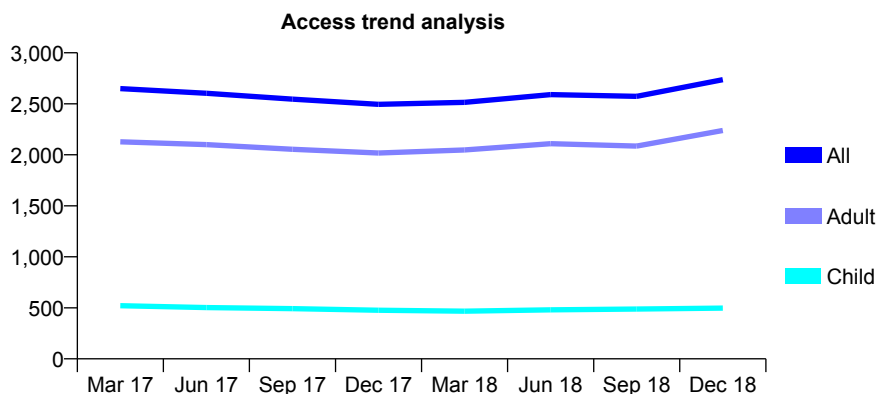
## Q60 - Vital Signs At a Glance Contract Report for 775207/0001 - December 2018

|                      |                        |
|----------------------|------------------------|
| Name or company name | Albert Dental Practice |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 18/11/2007             |
| Contract end date    |                        |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,967       |
| Carry forward general activity (UDA)        | 359         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £216,367.16 |

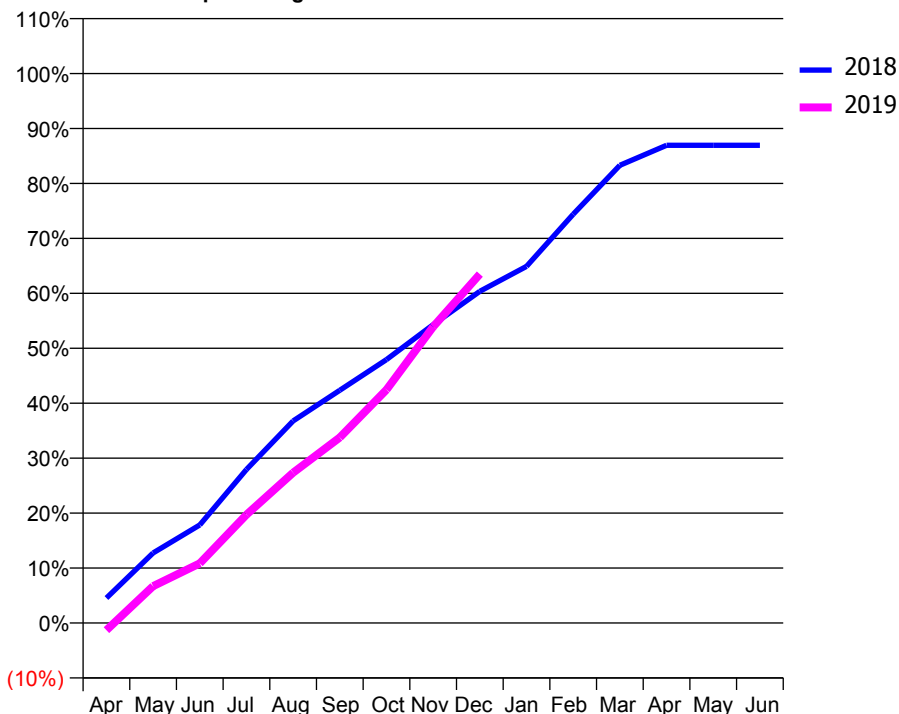
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 2,495       |                               |
| Quarter ending March 2018           | 2,515       | →                             |
| Quarter ending June 2018            | 2,590       | ↑                             |
| Quarter ending September 2018       | 2,573       | →                             |
| Quarter ending December 2018        | 2,737       | ↑                             |
| <b>Variance since December 2017</b> | <b>9.7%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 408                               | -119  |
| May       | 1,144                             | 601   |
| June      | 1,601                             | 974   |
| July      | 2,505                             | 1,767 |
| August    | 3,298                             | 2,454 |
| September | 3,799                             | 3,028 |
| October   | 4,299                             | 3,808 |
| November  | 4,869                             | 4,834 |
| December  | 5,414                             | 5,693 |
| January   | 5,821                             |       |
| February  | 6,671                             |       |
| March     | 7,470                             |       |
| April     | 7,795                             |       |
| May       | 7,795                             |       |
| June      | 7,795                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 619         | 5.5%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 319      | 2,586       | 12.3%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 326      | 619         | 52.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,269    | 2,586       | 49.1%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 321      | 3,052       | 10.5%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 3,052       | 0.7%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 3,052       | 1.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

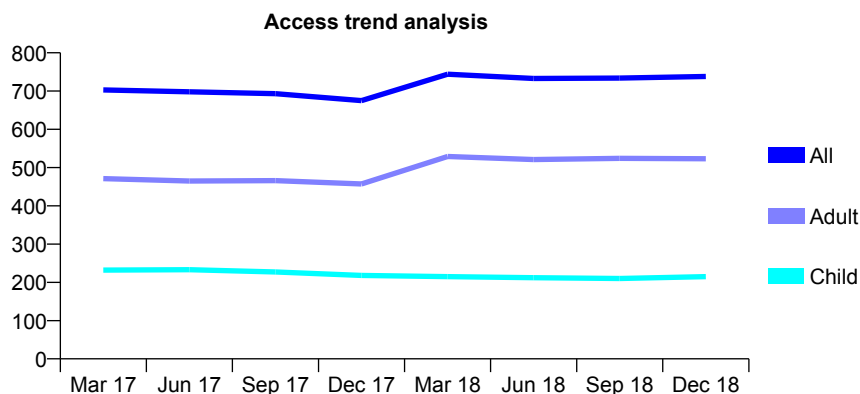
## Q60 - Vital Signs At a Glance Contract Report for 809977/0001 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR JM ATKINSON |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

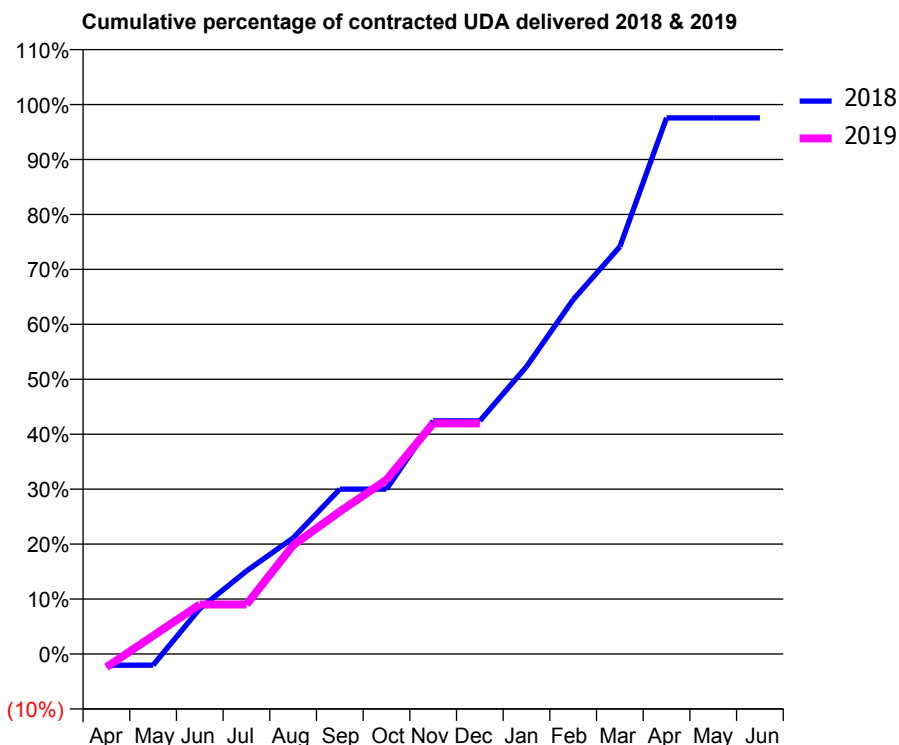
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,904      |
| Carry forward general activity (UDA)        | 46         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £46,870.13 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 675         |                               |
| Quarter ending March 2018           | 744         | ↑                             |
| Quarter ending June 2018            | 733         | ↓                             |
| Quarter ending September 2018       | 734         | →                             |
| Quarter ending December 2018        | 738         | →                             |
| <b>Variance since December 2017</b> | <b>9.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -39                               | -46  |
| May       | -39                               | 63   |
| June      | 157                               | 172  |
| July      | 288                               | 172  |
| August    | 402                               | 377  |
| September | 571                               | 494  |
| October   | 571                               | 604  |
| November  | 808                               | 799  |
| December  | 808                               | 799  |
| January   | 996                               |      |
| February  | 1,228                             |      |
| March     | 1,411                             |      |
| April     | 1,858                             |      |
| May       | 1,858                             |      |
| June      | 1,858                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 229         | 4.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 376         | 4.3%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 140      | 229         | 61.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 206      | 376         | 54.8%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 464         | 1.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 464         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 464         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

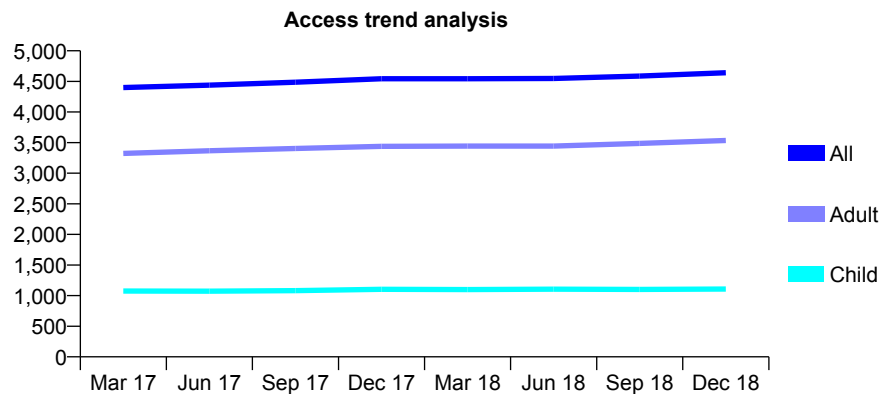
## Q60 - Vital Signs At a Glance Contract Report for 812242/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR JA BLAYNEY |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,840      |
| Carry forward general activity (UDA)        | -176        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £366,474.99 |

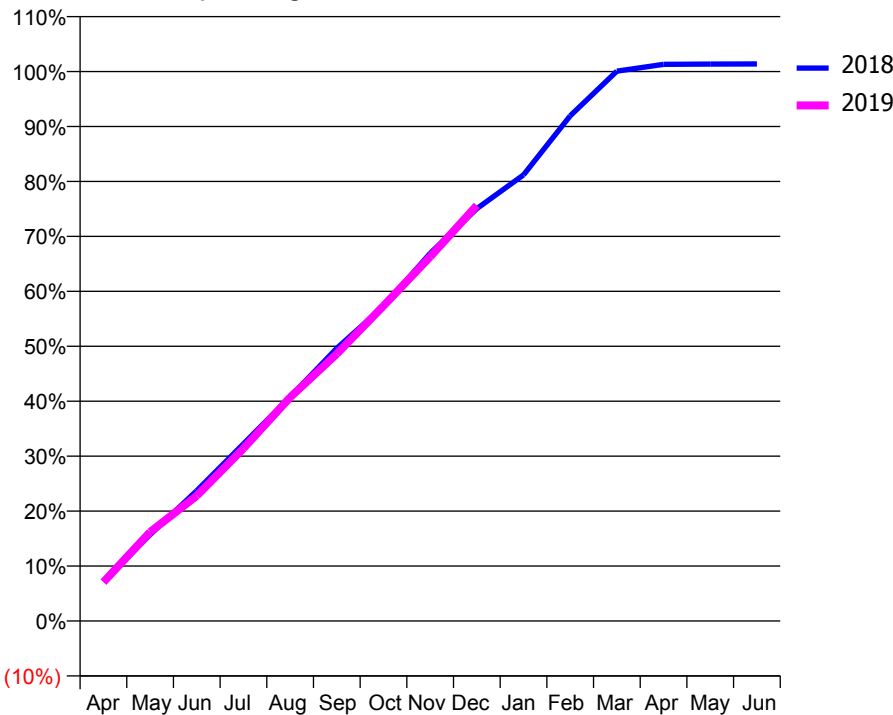
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,544       |                               |
| Quarter ending March 2018           | 4,543       | →                             |
| Quarter ending June 2018            | 4,548       | →                             |
| Quarter ending September 2018       | 4,588       | →                             |
| Quarter ending December 2018        | 4,642       | →                             |
| <b>Variance since December 2017</b> | <b>2.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 922                               | 908   |
| May       | 2,018                             | 2,081 |
| June      | 3,047                             | 2,927 |
| July      | 4,140                             | 4,034 |
| August    | 5,236                             | 5,228 |
| September | 6,375                             | 6,242 |
| October   | 7,351                             | 7,365 |
| November  | 8,591                             | 8,511 |
| December  | 9,635                             | 9,710 |
| January   | 10,425                            |       |
| February  | 11,804                            |       |
| March     | 12,847                            |       |
| April     | 13,006                            |       |
| May       | 13,013                            |       |
| June      | 13,016                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 1,136       | 5.1%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 314      | 3,413       | 9.2%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 627      | 1,136       | 55.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,759    | 3,413       | 51.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 175      | 4,464       | 3.9%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 4,464       | 0.9%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 4,464       | 0.8%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

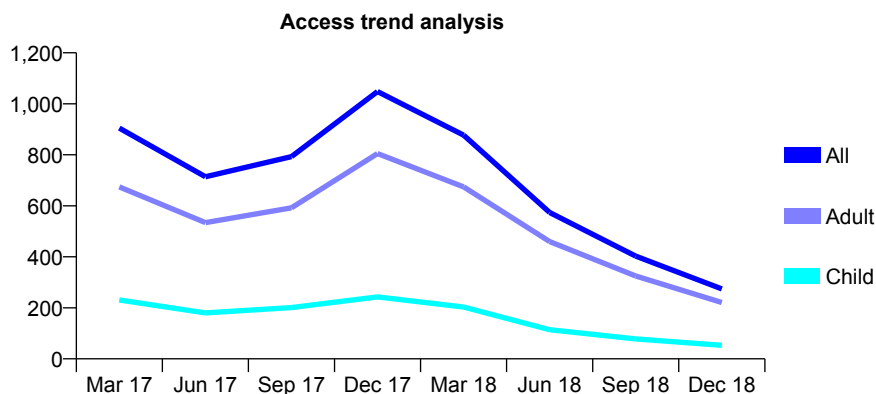
## Q60 - Vital Signs At a Glance Contract Report for 824453/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | Mr P J Middleton |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,428      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £51,503.14 |

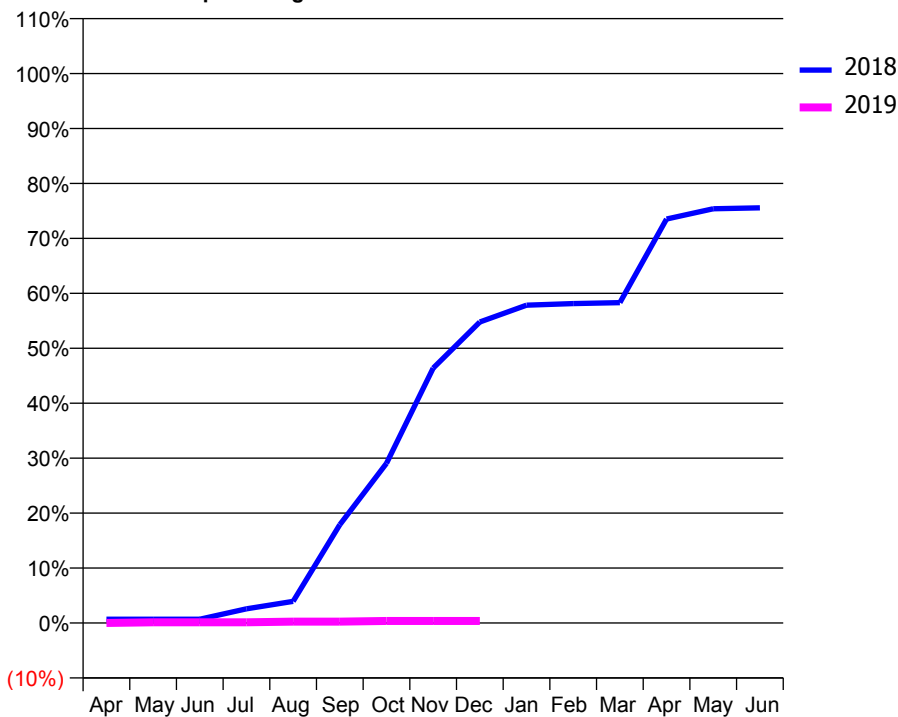
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 1,048          |                               |
| Quarter ending March 2018           | 877            | ↓                             |
| Quarter ending June 2018            | 574            | ↓                             |
| Quarter ending September 2018       | 403            | ↓                             |
| Quarter ending December 2018        | 274            | ↓                             |
| <b>Variance since December 2017</b> | <b>(73.9%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 17                                | 0    |
| May       | 17                                | 3    |
| June      | 17                                | 3    |
| July      | 63                                | 3    |
| August    | 96                                | 6    |
| September | 435                               | 6    |
| October   | 706                               | 9    |
| November  | 1,126                             | 9    |
| December  | 1,330                             | 9    |
| January   | 1,405                             |      |
| February  | 1,412                             |      |
| March     | 1,416                             |      |
| April     | 1,785                             |      |
| May       | 1,830                             |      |
| June      | 1,834                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 29          | 0.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 167         | 2.4%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 6        | 29          | 20.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 43       | 167         | 25.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 3           | 0.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 3           | 66.7%    | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3           | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

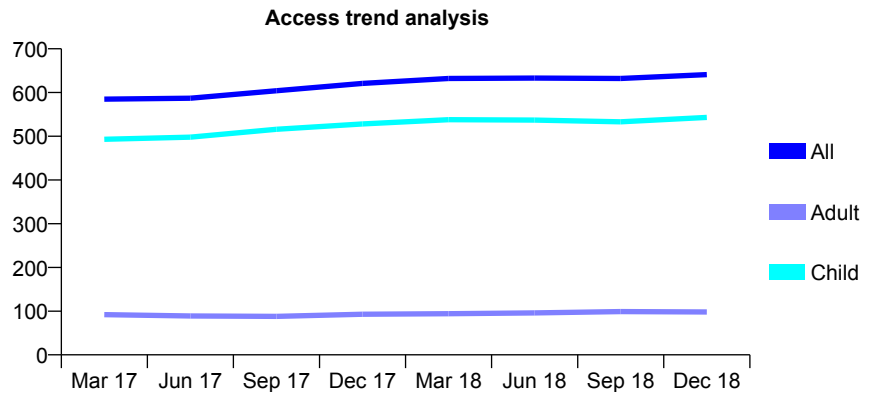
## Q60 - Vital Signs At a Glance Contract Report for 825085/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR PB NADIN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,686      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £44,517.10 |

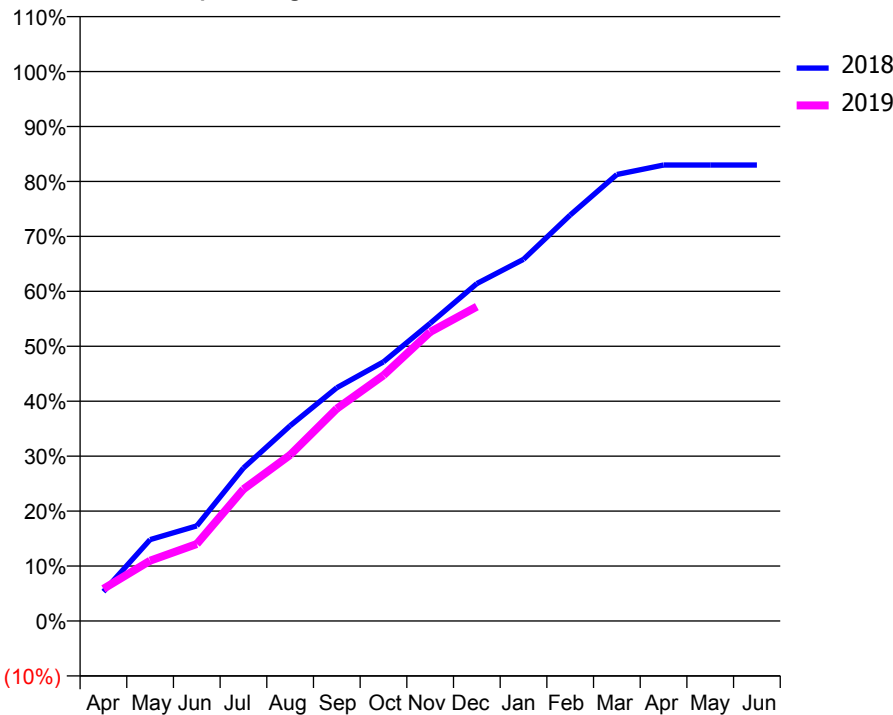
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 621         |                               |
| Quarter ending March 2018           | 632         | →                             |
| Quarter ending June 2018            | 633         | →                             |
| Quarter ending September 2018       | 632         | →                             |
| Quarter ending December 2018        | 641         | →                             |
| <b>Variance since December 2017</b> | <b>3.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 90                                | 99   |
| May       | 250                               | 185  |
| June      | 292                               | 236  |
| July      | 470                               | 404  |
| August    | 599                               | 510  |
| September | 716                               | 651  |
| October   | 795                               | 754  |
| November  | 913                               | 887  |
| December  | 1,035                             | 965  |
| January   | 1,110                             |      |
| February  | 1,246                             |      |
| March     | 1,370                             |      |
| April     | 1,399                             |      |
| May       | 1,399                             |      |
| June      | 1,399                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 698         | 7.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 46          | 17.4%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 495      | 698         | 70.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 27       | 46          | 58.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 43       | 717         | 6.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 717         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 717         | 0.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

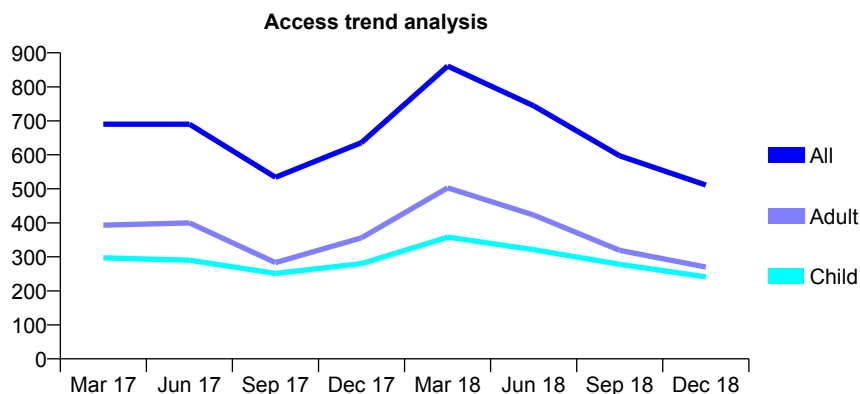
## Q60 - Vital Signs At a Glance Contract Report for 833304/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR AP JAMES             |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    | 30/09/2018              |

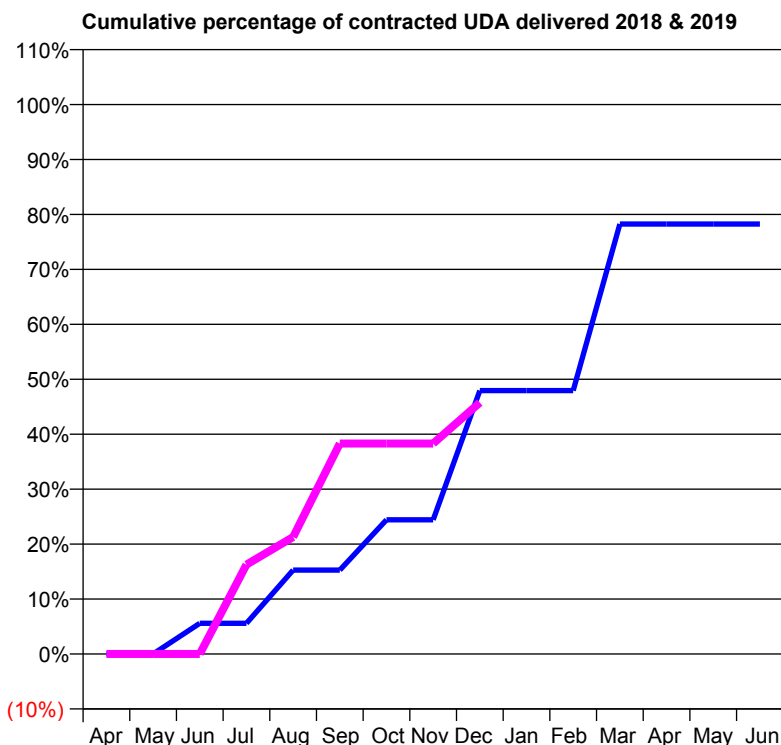
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 763        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £21,387.78 |

### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 636            |                               |
| Quarter ending March 2018           | 861            | ↑                             |
| Quarter ending June 2018            | 744            | ↓                             |
| Quarter ending September 2018       | 597            | ↓                             |
| Quarter ending December 2018        | 511            | ↓                             |
| <b>Variance since December 2017</b> | <b>(19.7%)</b> | ↓                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 0                                 | 0    |
| June      | 85                                | 0    |
| July      | 85                                | 124  |
| August    | 233                               | 162  |
| September | 233                               | 292  |
| October   | 373                               | 292  |
| November  | 373                               | 292  |
| December  | 731                               | 349  |
| January   | 731                               |      |
| February  | 731                               |      |
| March     | 1,194                             |      |
| April     | 1,194                             |      |
| May       | 1,194                             |      |
| June      | 1,194                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 235         | 2.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 221         | 3.2%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 143      | 235         | 60.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 83       | 221         | 37.6%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 358         | 5.3%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 358         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 358         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

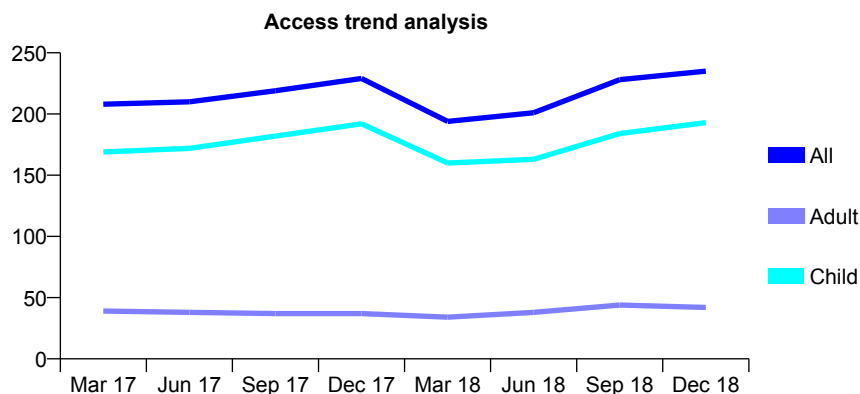
## Q60 - Vital Signs At a Glance Contract Report for 840319/0001 - December 2018

|                      |                  |
|----------------------|------------------|
| Name or company name | MISS SJ WORSKETT |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 373       |
| Carry forward general activity (UDA)        | 2         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £7,869.93 |

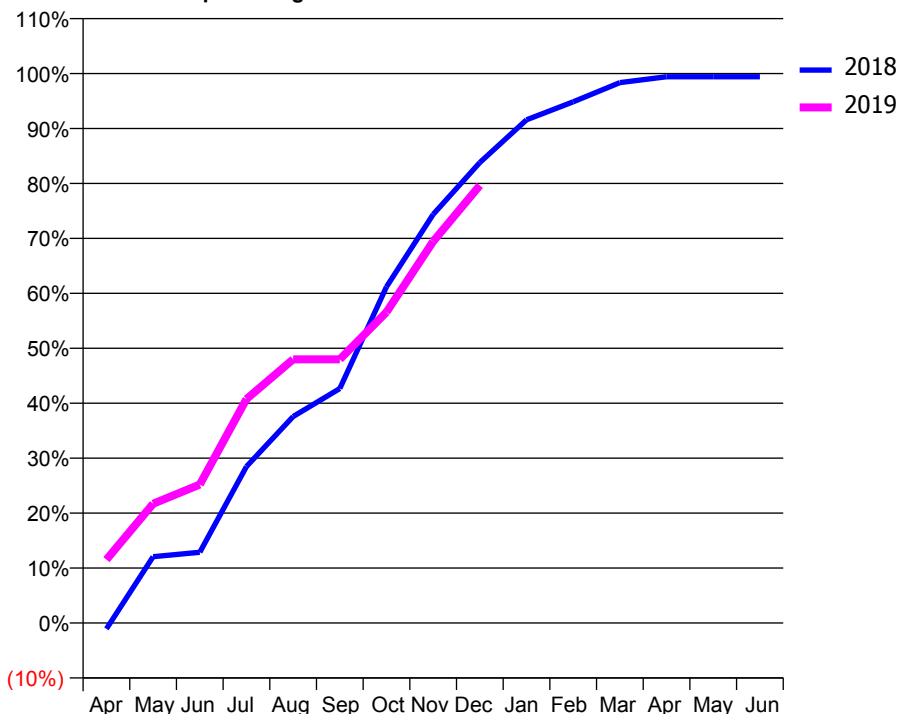
### ACCESS\*

| Patients seen in 24 months          | Total | Change since previous quarter |
|-------------------------------------|-------|-------------------------------|
| Quarter ending December 2017        | 229   |                               |
| Quarter ending March 2018           | 194   | ↓                             |
| Quarter ending June 2018            | 201   | ↑                             |
| Quarter ending September 2018       | 228   | ↑                             |
| Quarter ending December 2018        | 235   | ↑                             |
| <b>Variance since December 2017</b> | 2.6%  | ↑                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -4                                | 43   |
| May       | 45                                | 81   |
| June      | 48                                | 94   |
| July      | 106                               | 152  |
| August    | 140                               | 179  |
| September | 159                               | 179  |
| October   | 228                               | 211  |
| November  | 277                               | 259  |
| December  | 313                               | 297  |
| January   | 342                               |      |
| February  | 354                               |      |
| March     | 367                               |      |
| April     | 371                               |      |
| May       | 371                               |      |
| June      | 371                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 218         | 0.9%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 20          | 5.0%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 122      | 218         | 56.0%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9        | 20          | 45.0%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 232         | 0.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 232         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 232         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



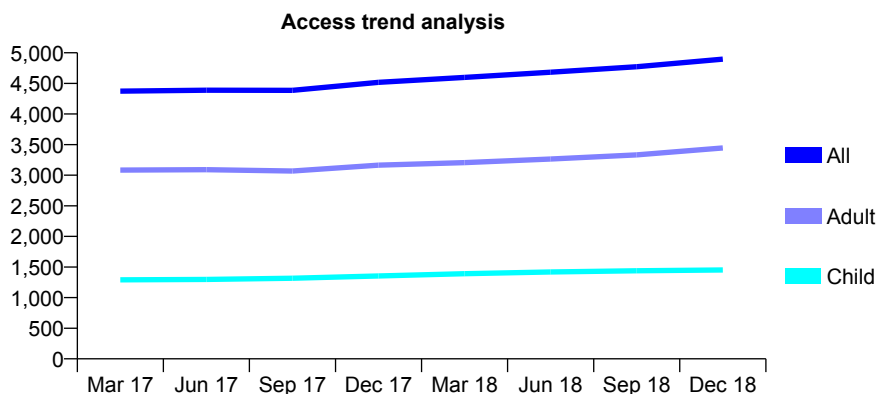
## Q60 - Vital Signs At a Glance Contract Report for 840610/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR RK NAHAR             |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

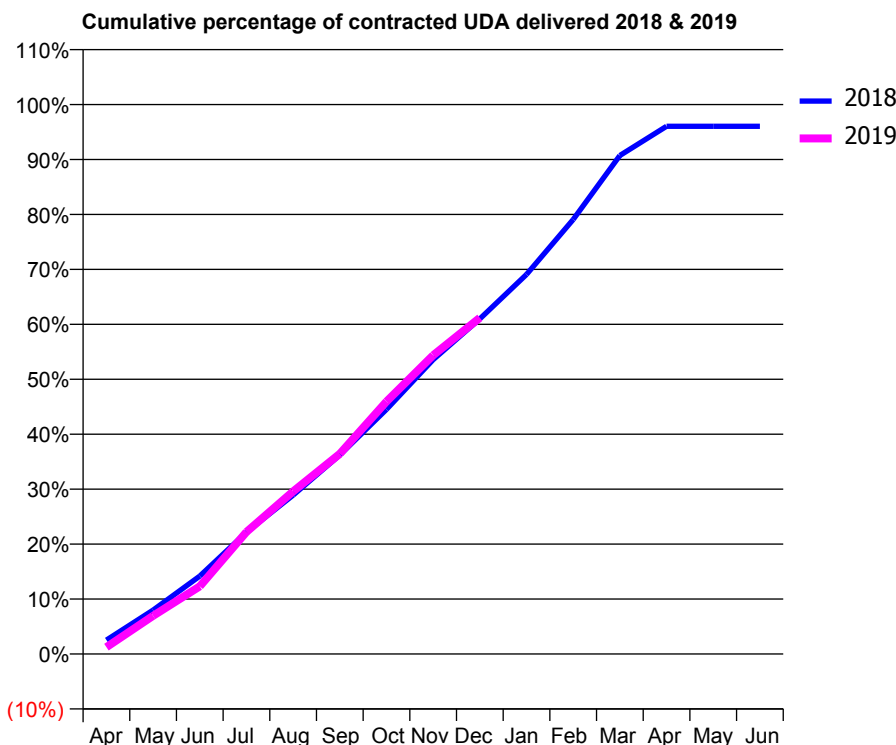
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,203      |
| Carry forward general activity (UDA)        | 562         |
| 18/19 Contracted orthodontic activity (UOA) | 656         |
| Carry forward orthodontic activity (UOA)    | -5          |
| Baseline contract value                     | £461,975.50 |

### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,518       |                               |
| Quarter ending March 2018           | 4,597       | →                             |
| Quarter ending June 2018            | 4,684       | →                             |
| Quarter ending September 2018       | 4,773       | →                             |
| Quarter ending December 2018        | 4,896       | ↑                             |
| <b>Variance since December 2017</b> | <b>8.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 361                               | 215    |
| May       | 1,135                             | 1,195  |
| June      | 2,013                             | 2,119  |
| July      | 3,148                             | 3,822  |
| August    | 4,106                             | 5,089  |
| September | 5,145                             | 6,267  |
| October   | 6,324                             | 7,904  |
| November  | 7,608                             | 9,354  |
| December  | 8,663                             | 10,526 |
| January   | 9,810                             |        |
| February  | 11,232                            |        |
| March     | 12,886                            |        |
| April     | 13,641                            |        |
| May       | 13,641                            |        |
| June      | 13,641                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 231      | 1,890       | 12.2%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 610      | 3,986       | 15.3%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,200    | 1,890       | 63.5%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,284    | 3,986       | 57.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 322      | 5,509       | 5.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 5,509       | 0.5%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 87       | 5,509       | 1.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

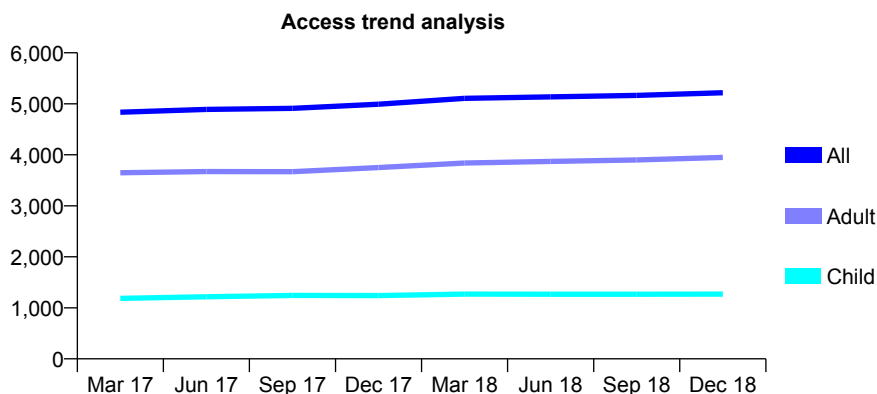
## Q60 - Vital Signs At a Glance Contract Report for 844691/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR G SHIRAVI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,045      |
| Carry forward general activity (UDA)        | -174        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £427,835.37 |

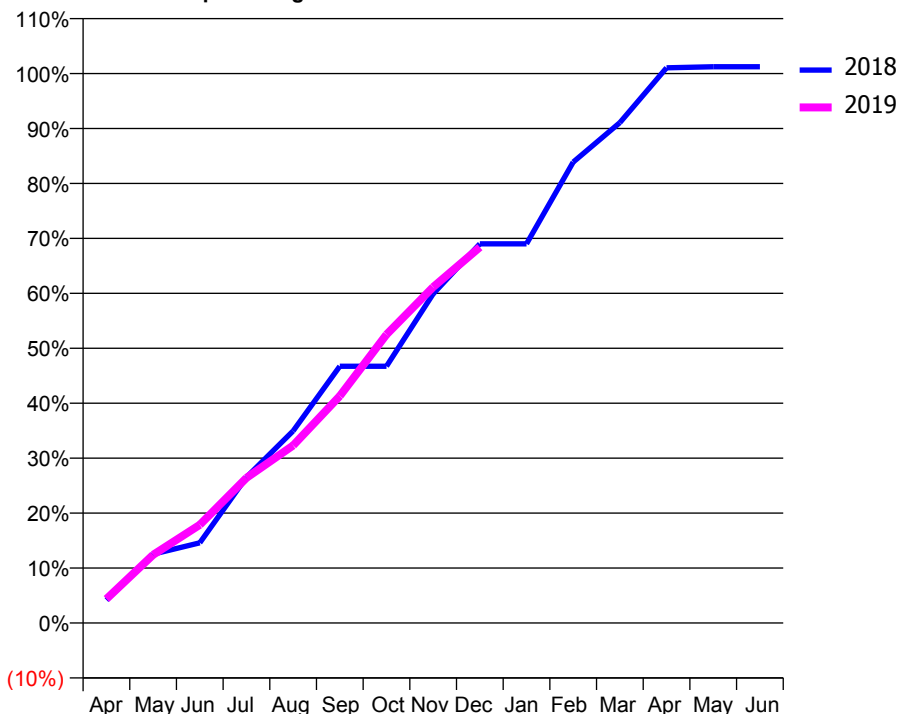
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 4,992       |                               |
| Quarter ending March 2018           | 5,108       | ↑                             |
| Quarter ending June 2018            | 5,137       | →                             |
| Quarter ending September 2018       | 5,166       | →                             |
| Quarter ending December 2018        | 5,218       | →                             |
| <b>Variance since December 2017</b> | <b>4.5%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 600                               | 658    |
| May       | 1,792                             | 1,867  |
| June      | 2,086                             | 2,690  |
| July      | 3,793                             | 3,973  |
| August    | 4,998                             | 4,860  |
| September | 6,680                             | 6,214  |
| October   | 6,680                             | 7,898  |
| November  | 8,563                             | 9,197  |
| December  | 9,864                             | 10,291 |
| January   | 9,864                             |        |
| February  | 11,989                            |        |
| March     | 13,019                            |        |
| April     | 14,444                            |        |
| May       | 14,469                            |        |
| June      | 14,469                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 110      | 1,448       | 7.6%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 632      | 4,491       | 14.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 908      | 1,448       | 62.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,565    | 4,491       | 57.1%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 313      | 5,309       | 5.9%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 5,309       | 0.5%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 69       | 5,309       | 1.3%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

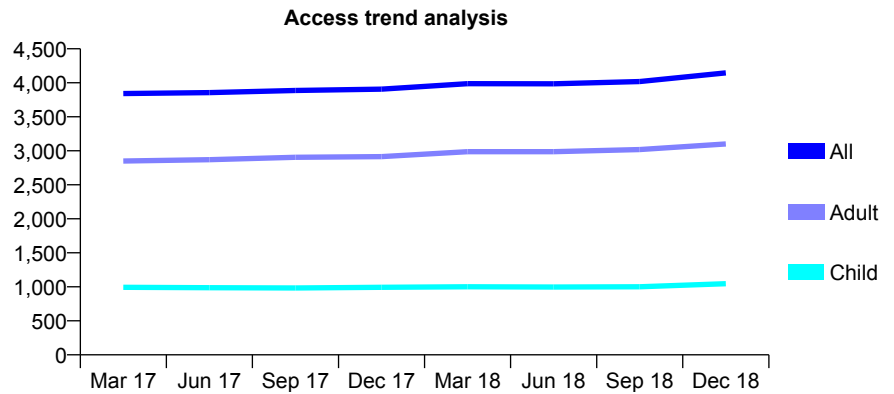
## Q60 - Vital Signs At a Glance Contract Report for 847739/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR E MOORE   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,482      |
| Carry forward general activity (UDA)        | 56          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £278,591.50 |

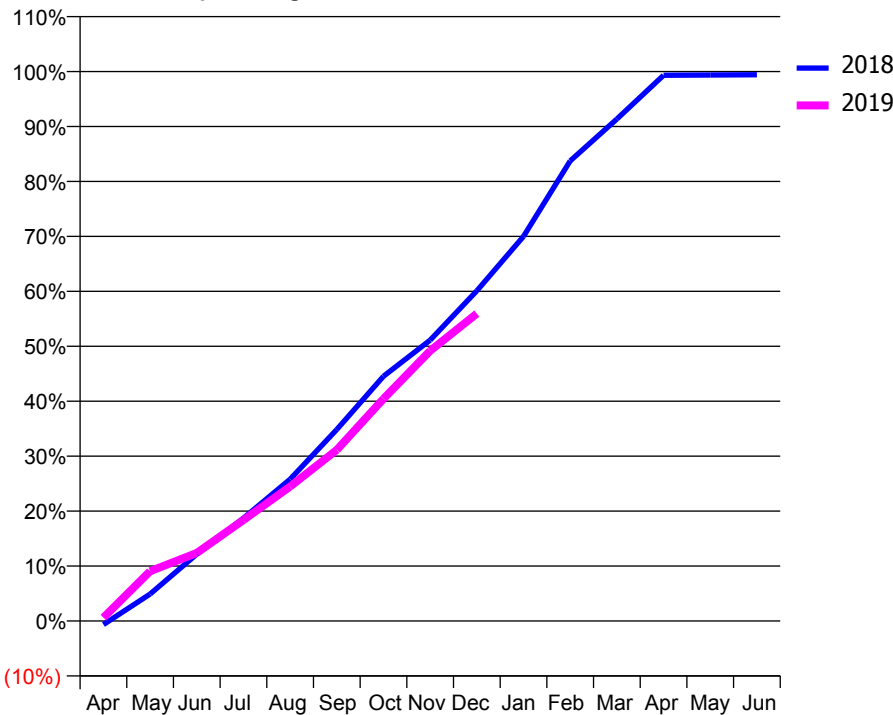
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 3,907       |                               |
| Quarter ending March 2018           | 3,988       | ↑                             |
| Quarter ending June 2018            | 3,986       | →                             |
| Quarter ending September 2018       | 4,019       | →                             |
| Quarter ending December 2018        | 4,146       | ↑                             |
| <b>Variance since December 2017</b> | <b>6.1%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -64                               | 71    |
| May       | 467                               | 1,040 |
| June      | 1,153                             | 1,424 |
| July      | 1,776                             | 2,111 |
| August    | 2,448                             | 2,810 |
| September | 3,306                             | 3,578 |
| October   | 4,225                             | 4,643 |
| November  | 4,848                             | 5,647 |
| December  | 5,699                             | 6,424 |
| January   | 6,638                             |       |
| February  | 7,940                             |       |
| March     | 8,661                             |       |
| April     | 9,418                             |       |
| May       | 9,421                             |       |
| June      | 9,426                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 99       | 1,136       | 8.7%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 389      | 3,104       | 12.5%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 630      | 1,136       | 55.5%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,581    | 3,104       | 50.9%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 204      | 3,319       | 6.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 3,319       | 0.1%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 3,319       | 0.3%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

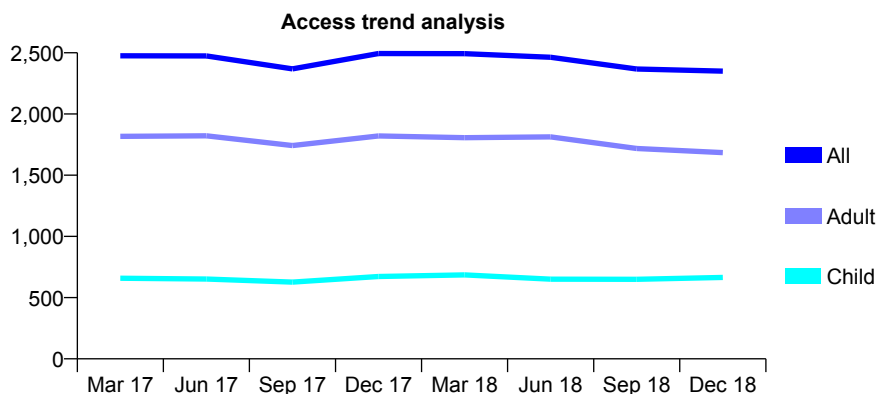
## Q60 - Vital Signs At a Glance Contract Report for 849227/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR BS AHITAN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,030      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £235,424.75 |

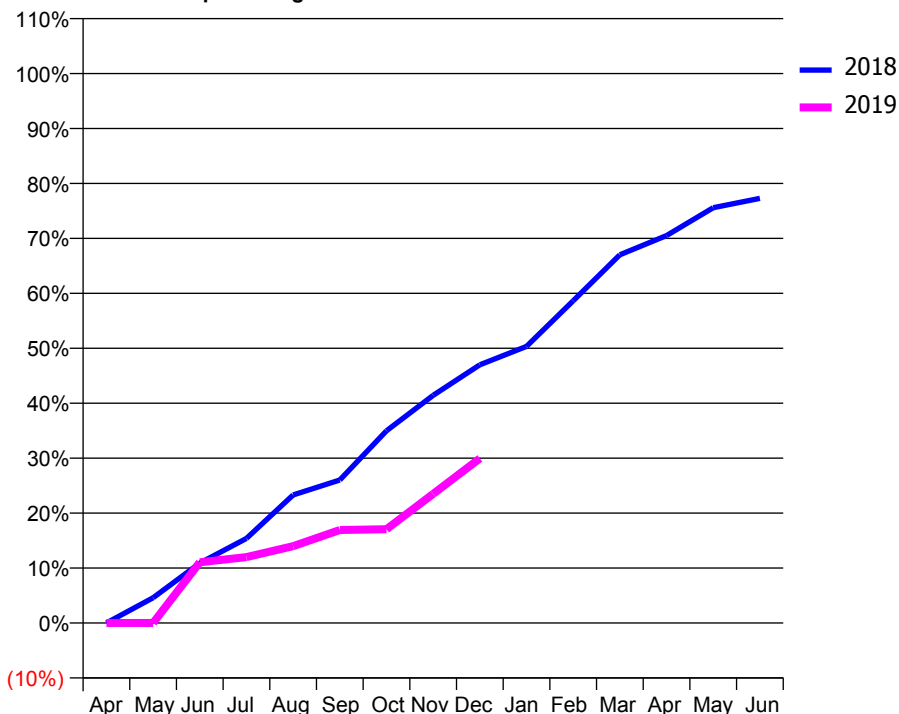
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,494         |                               |
| Quarter ending March 2018           | 2,493         | →                             |
| Quarter ending June 2018            | 2,464         | ↓                             |
| Quarter ending September 2018       | 2,368         | ↓                             |
| Quarter ending December 2018        | 2,350         | →                             |
| <b>Variance since December 2017</b> | <b>(5.8%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 461                               | 0     |
| June      | 1,094                             | 1,108 |
| July      | 1,544                             | 1,204 |
| August    | 2,338                             | 1,402 |
| September | 2,610                             | 1,699 |
| October   | 3,509                             | 1,712 |
| November  | 4,155                             | 2,358 |
| December  | 4,713                             | 3,005 |
| January   | 5,050                             |       |
| February  | 5,881                             |       |
| March     | 6,723                             |       |
| April     | 7,072                             |       |
| May       | 7,581                             |       |
| June      | 7,751                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 531         | 7.3%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 155      | 961         | 16.1%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 200      | 531         | 37.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 253      | 961         | 26.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 27       | 1,076       | 2.5%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 1,076       | 2.9%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 1,076       | 1.2%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

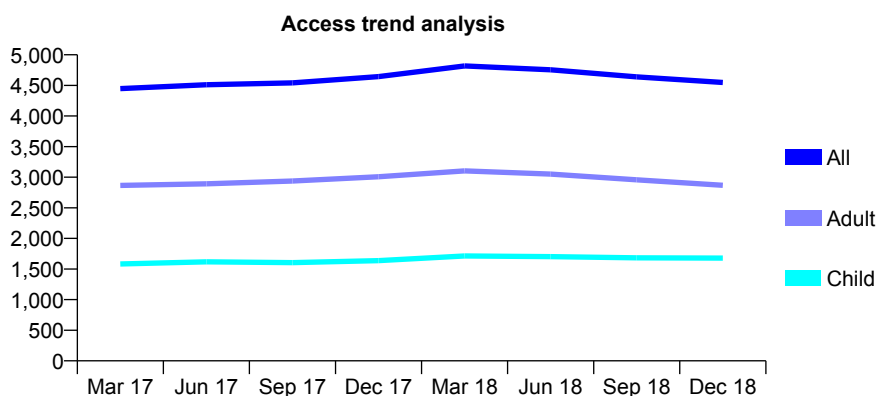
## Q60 - Vital Signs At a Glance Contract Report for 856622/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR N BARCHHA |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,093      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £407,328.75 |

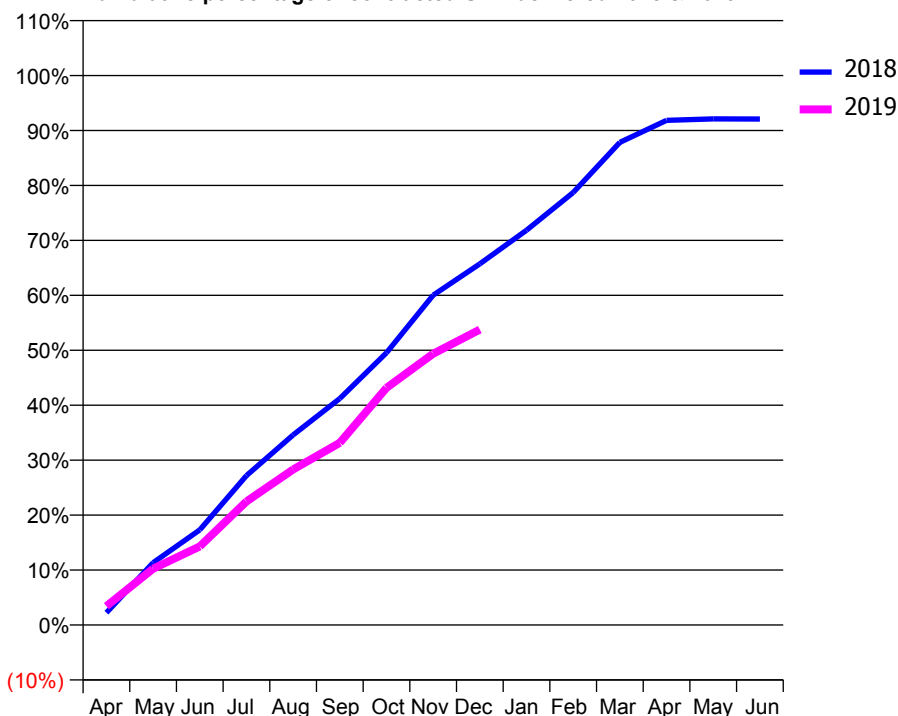
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,644         |                               |
| Quarter ending March 2018           | 4,817         | ↑                             |
| Quarter ending June 2018            | 4,754         | ↓                             |
| Quarter ending September 2018       | 4,640         | ↓                             |
| Quarter ending December 2018        | 4,547         | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 361                               | 553   |
| May       | 1,825                             | 1,652 |
| June      | 2,785                             | 2,302 |
| July      | 4,375                             | 3,619 |
| August    | 5,568                             | 4,557 |
| September | 6,631                             | 5,335 |
| October   | 7,972                             | 6,947 |
| November  | 9,661                             | 7,945 |
| December  | 10,576                            | 8,653 |
| January   | 11,561                            |       |
| February  | 12,665                            |       |
| March     | 14,134                            |       |
| April     | 14,778                            |       |
| May       | 14,821                            |       |
| June      | 14,819                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 144      | 1,963       | 7.3%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 435      | 2,908       | 15.0%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,324    | 1,963       | 67.4%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,784    | 2,908       | 61.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 311      | 4,561       | 6.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 4,561       | 0.6%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 79       | 4,561       | 1.7%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

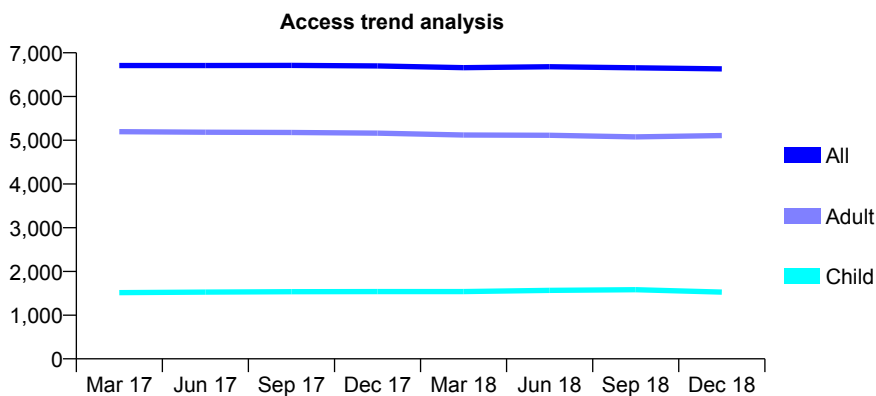
## Q60 - Vital Signs At a Glance Contract Report for 857866/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR LG THOTA  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

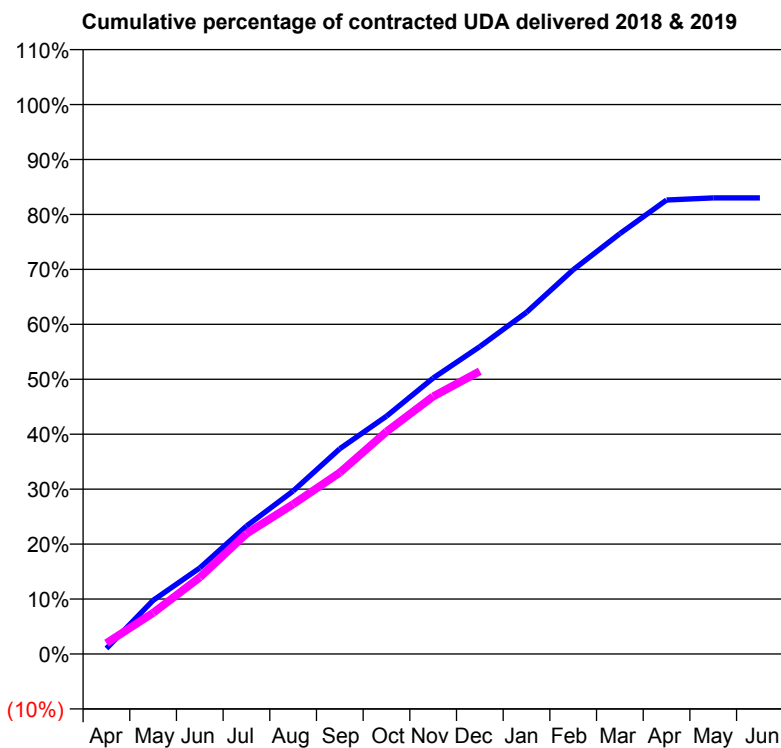
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £572,653.23 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,700         |                               |
| Quarter ending March 2018           | 6,659         | →                             |
| Quarter ending June 2018            | 6,680         | →                             |
| Quarter ending September 2018       | 6,658         | →                             |
| Quarter ending December 2018        | 6,632         | →                             |
| <b>Variance since December 2017</b> | <b>(1.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 266                               | 523    |
| May       | 2,587                             | 1,984  |
| June      | 4,151                             | 3,697  |
| July      | 6,171                             | 5,804  |
| August    | 7,863                             | 7,227  |
| September | 9,899                             | 8,747  |
| October   | 11,469                            | 10,723 |
| November  | 13,308                            | 12,420 |
| December  | 14,829                            | 13,638 |
| January   | 16,476                            |        |
| February  | 18,530                            |        |
| March     | 20,275                            |        |
| April     | 21,890                            |        |
| May       | 21,996                            |        |
| June      | 21,996                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 98       | 1,720       | 5.7%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 715      | 5,840       | 12.2%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,088    | 1,720       | 63.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,736    | 5,840       | 64.0%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 626      | 6,861       | 9.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 6,861       | 0.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 42       | 6,861       | 0.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

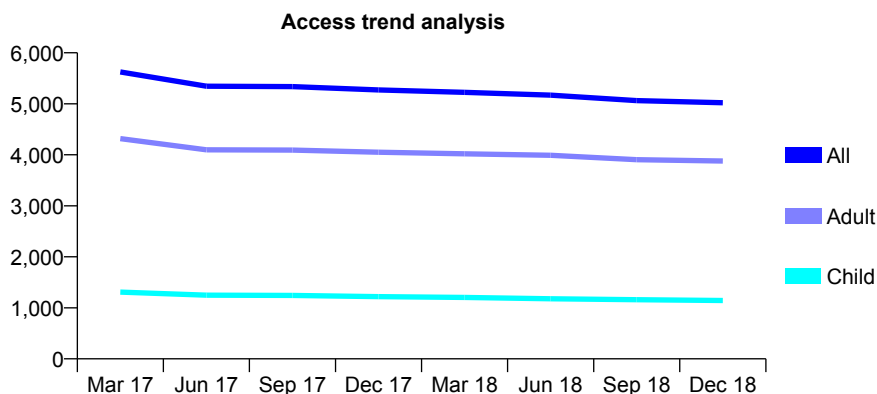
## Q60 - Vital Signs At a Glance Contract Report for 906611/0002 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR RJ COOPER |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2009   |
| Contract end date    |              |

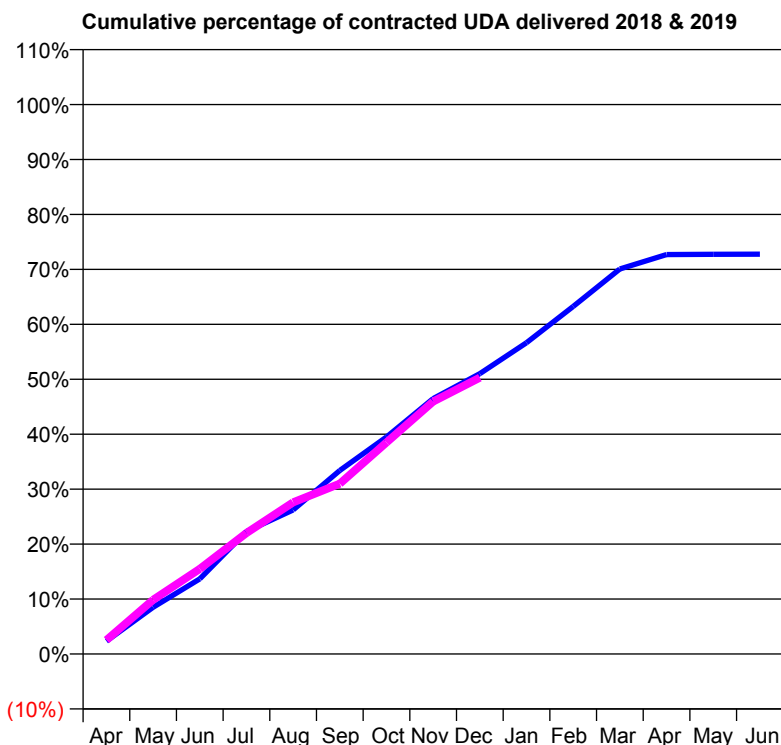
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,833      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £463,799.34 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,272         |                               |
| Quarter ending March 2018           | 5,224         | →                             |
| Quarter ending June 2018            | 5,170         | ↓                             |
| Quarter ending September 2018       | 5,064         | ↓                             |
| Quarter ending December 2018        | 5,021         | →                             |
| <b>Variance since December 2017</b> | <b>(4.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 439                               | 477   |
| May       | 1,601                             | 1,859 |
| June      | 2,574                             | 2,918 |
| July      | 4,199                             | 4,149 |
| August    | 4,937                             | 5,198 |
| September | 6,289                             | 5,839 |
| October   | 7,438                             | 7,253 |
| November  | 8,752                             | 8,654 |
| December  | 9,610                             | 9,473 |
| January   | 10,668                            |       |
| February  | 11,912                            |       |
| March     | 13,197                            |       |
| April     | 13,690                            |       |
| May       | 13,698                            |       |
| June      | 13,702                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 1,194       | 6.8%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 334      | 3,823       | 8.7%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 657      | 1,194       | 55.0%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,193    | 3,823       | 57.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 189      | 4,715       | 4.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 4,715       | 0.3%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 83       | 4,715       | 1.8%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

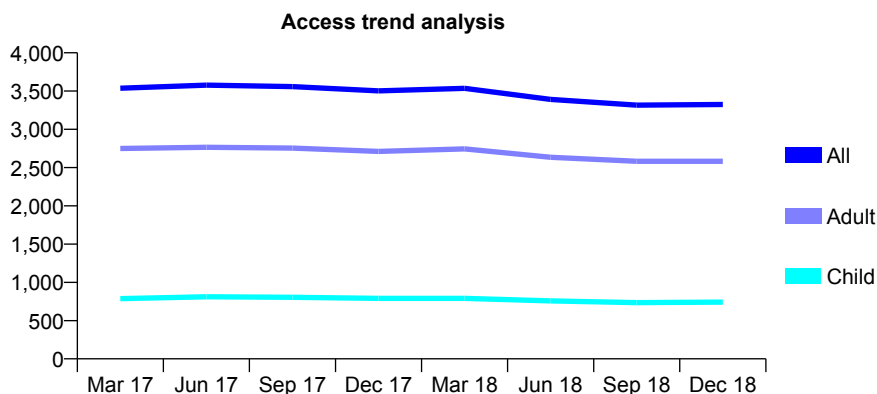
## Q60 - Vital Signs At a Glance Contract Report for 909939/0001 - December 2018

|                      |                     |
|----------------------|---------------------|
| Name or company name | Sandeep Kaur Dhanda |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2006          |
| Contract end date    |                     |

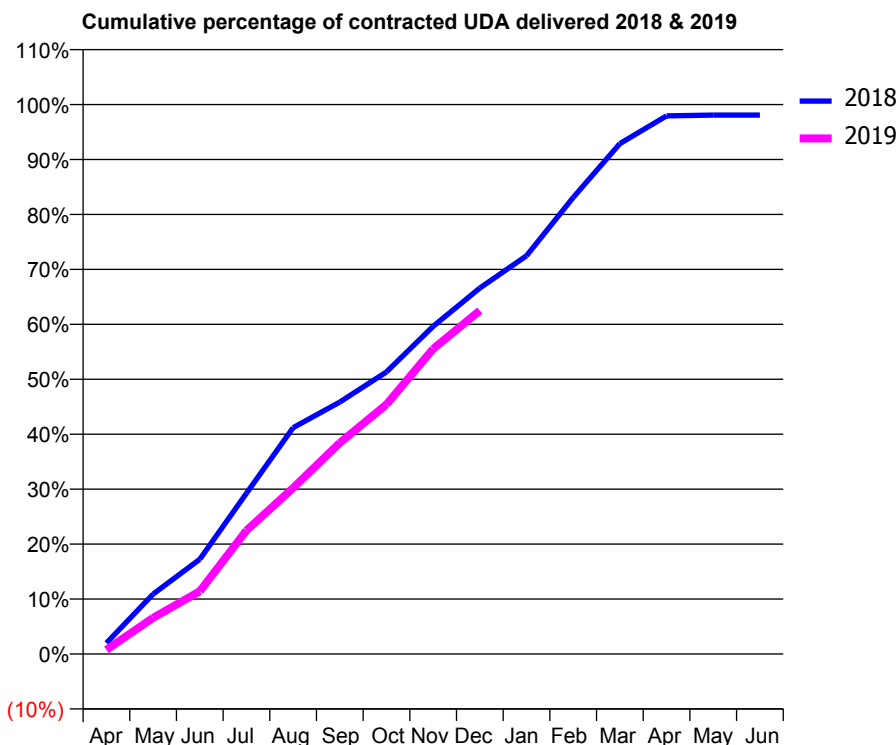
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,800       |
| Carry forward general activity (UDA)        | 169         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £251,058.91 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 3,502         |                               |
| Quarter ending March 2018           | 3,535         | →                             |
| Quarter ending June 2018            | 3,391         | ↓                             |
| Quarter ending September 2018       | 3,316         | ↓                             |
| Quarter ending December 2018        | 3,324         | →                             |
| <b>Variance since December 2017</b> | <b>(5.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 176                               | 67    |
| May       | 961                               | 580   |
| June      | 1,518                             | 1,006 |
| July      | 2,575                             | 1,979 |
| August    | 3,626                             | 2,661 |
| September | 4,034                             | 3,383 |
| October   | 4,519                             | 3,997 |
| November  | 5,248                             | 4,887 |
| December  | 5,860                             | 5,501 |
| January   | 6,377                             |       |
| February  | 7,311                             |       |
| March     | 8,174                             |       |
| April     | 8,618                             |       |
| May       | 8,631                             |       |
| June      | 8,631                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 657         | 4.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 231      | 2,219       | 10.4%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 220      | 657         | 33.5%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 650      | 2,219       | 29.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 145      | 2,685       | 5.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 2,685       | 1.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 2,685       | 0.7%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



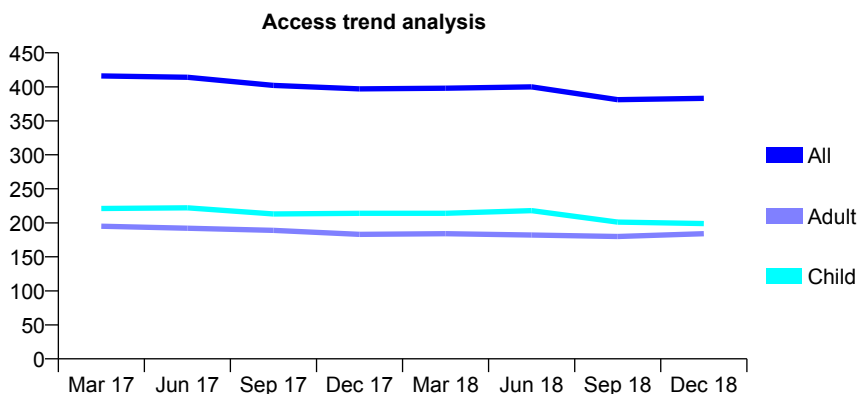
## Q60 - Vital Signs At a Glance Contract Report for 910066/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | DR AJ FAGG              |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

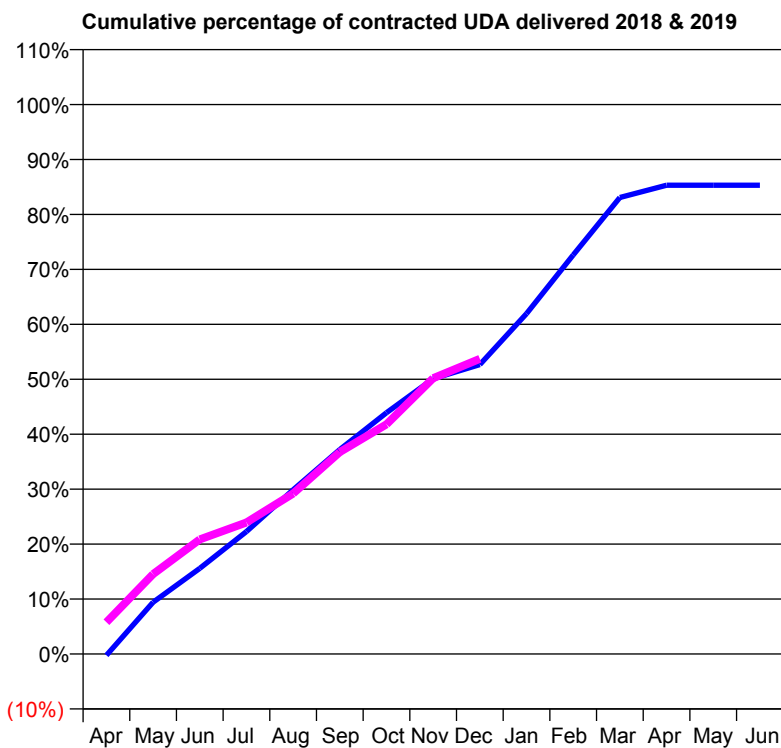
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 777        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 1,378      |
| Carry forward orthodontic activity (UOA)    | -21        |
| Baseline contract value                     | £91,098.60 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 397           |                               |
| Quarter ending March 2018           | 398           | →                             |
| Quarter ending June 2018            | 400           | →                             |
| Quarter ending September 2018       | 381           | ↓                             |
| Quarter ending December 2018        | 383           | →                             |
| <b>Variance since December 2017</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2018 | 2019 |
| April                             | -2   | 45   |
| May                               | 73   | 113  |
| June                              | 121  | 162  |
| July                              | 173  | 186  |
| August                            | 232  | 227  |
| September                         | 289  | 286  |
| October                           | 341  | 325  |
| November                          | 389  | 390  |
| December                          | 409  | 417  |
| January                           | 481  |      |
| February                          | 564  |      |
| March                             | 646  |      |
| April                             | 663  |      |
| May                               | 663  |      |
| June                              | 663  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 253         | 7.1%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 19       | 136         | 14.0%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 103      | 253         | 40.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 75       | 136         | 55.1%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 281         | 2.5%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 281         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 281         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

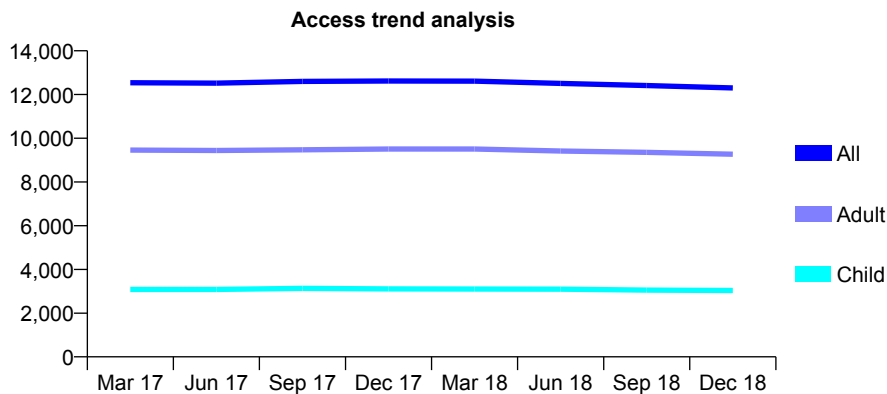
## Q60 - Vital Signs At a Glance Contract Report for 912891/0001 - December 2018

|                      |                      |
|----------------------|----------------------|
| Name or company name | Alaparthi and Fisher |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    |                      |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 37,649      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £843,077.46 |

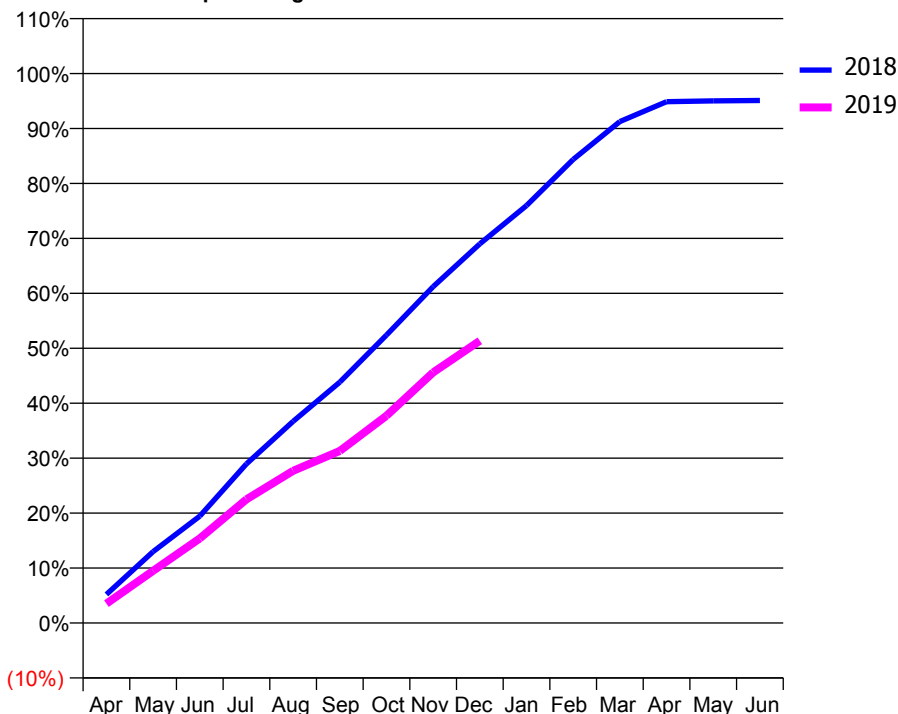
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 12,616        |                               |
| Quarter ending March 2018           | 12,614        | →                             |
| Quarter ending June 2018            | 12,510        | →                             |
| Quarter ending September 2018       | 12,409        | →                             |
| Quarter ending December 2018        | 12,302        | →                             |
| <b>Variance since December 2017</b> | <b>(2.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 123      | 2,909       | 4.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 727      | 9,108       | 8.0%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,782    | 2,909       | 61.3%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,969    | 9,108       | 65.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 548      | 11,253      | 4.9%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 11,253      | 0.4%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 107      | 11,253      | 1.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 13          | 100.0%   | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 13          | 84.6%    | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

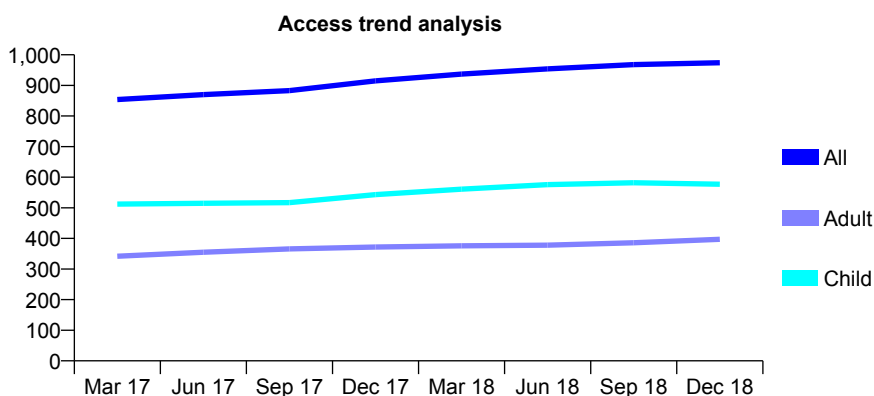
## Q60 - Vital Signs At a Glance Contract Report for 913006/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MRS AJ MORRIS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,400      |
| Carry forward general activity (UDA)        | 166        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £60,518.79 |

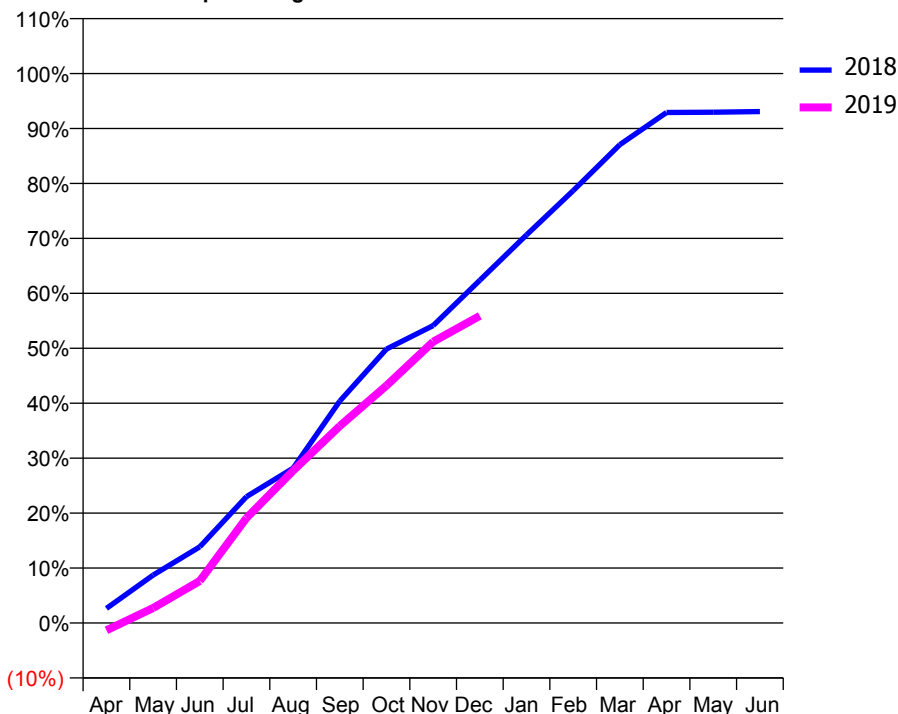
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 915         |                               |
| Quarter ending March 2018           | 937         | ↑                             |
| Quarter ending June 2018            | 954         | →                             |
| Quarter ending September 2018       | 968         | →                             |
| Quarter ending December 2018        | 974         | →                             |
| <b>Variance since December 2017</b> | <b>6.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 64    | -32   |
| May                               | 210   | 65    |
| June                              | 333   | 184   |
| July                              | 552   | 459   |
| August                            | 676   | 665   |
| September                         | 970   | 860   |
| October                           | 1,196 | 1,037 |
| November                          | 1,299 | 1,228 |
| December                          | 1,497 | 1,341 |
| January                           | 1,695 |       |
| February                          | 1,888 |       |
| March                             | 2,089 |       |
| April                             | 2,230 |       |
| May                               | 2,231 |       |
| June                              | 2,234 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 64       | 773         | 8.3%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 55       | 382         | 14.4%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 530      | 773         | 68.6%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 217      | 382         | 56.8%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 72       | 1,060       | 6.8%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,060       | 0.4%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 1,060       | 1.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

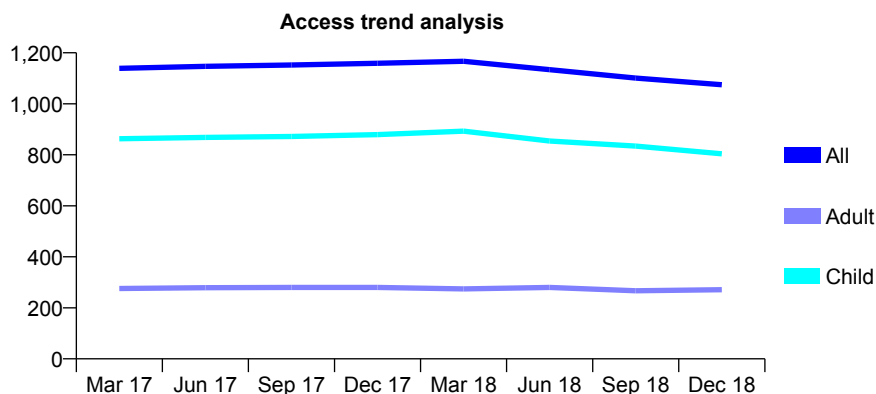
## Q60 - Vital Signs At a Glance Contract Report for 916013/0003 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR BJ GRAINGER          |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 14/04/2008              |
| Contract end date    |                         |

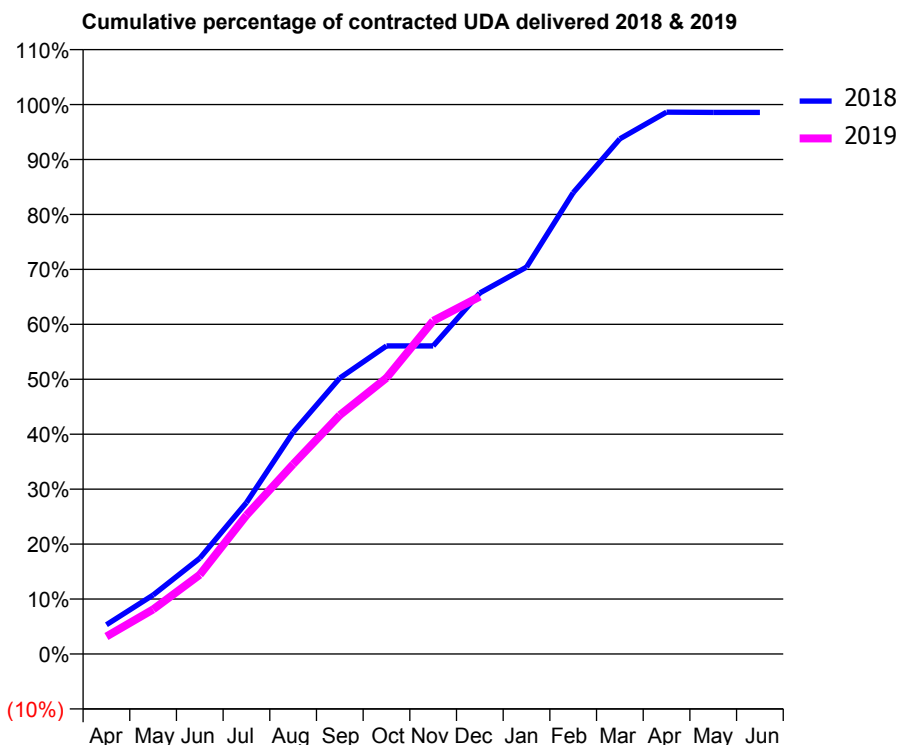
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,850      |
| Carry forward general activity (UDA)        | 29         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £44,784.72 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 1,159         |                               |
| Quarter ending March 2018           | 1,167         | →                             |
| Quarter ending June 2018            | 1,134         | ↓                             |
| Quarter ending September 2018       | 1,101         | ↓                             |
| Quarter ending December 2018        | 1,075         | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 106                               | 59    |
| May       | 215                               | 150   |
| June      | 349                               | 267   |
| July      | 551                               | 467   |
| August    | 807                               | 639   |
| September | 1,005                             | 804   |
| October   | 1,122                             | 929   |
| November  | 1,122                             | 1,122 |
| December  | 1,314                             | 1,204 |
| January   | 1,408                             |       |
| February  | 1,679                             |       |
| March     | 1,875                             |       |
| April     | 1,972                             |       |
| May       | 1,971                             |       |
| June      | 1,971                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 777         | 1.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 162         | 1.9%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 449      | 777         | 57.8%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 70       | 162         | 43.2%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 866         | 0.3%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 866         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 866         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

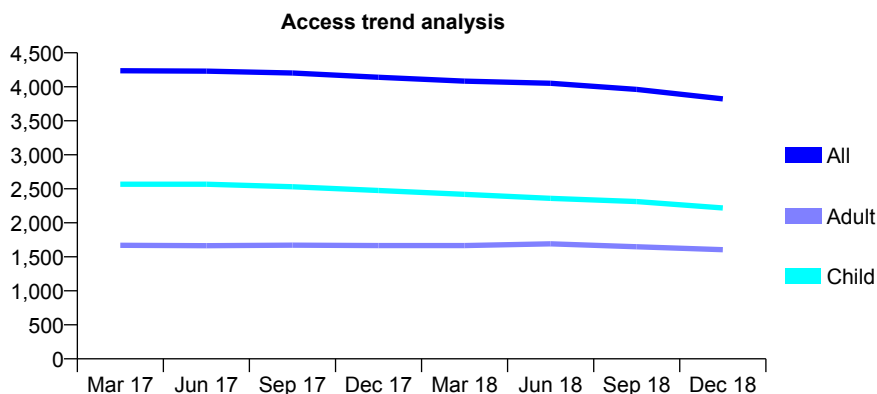
## Q60 - Vital Signs At a Glance Contract Report for 920231/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Madeley Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

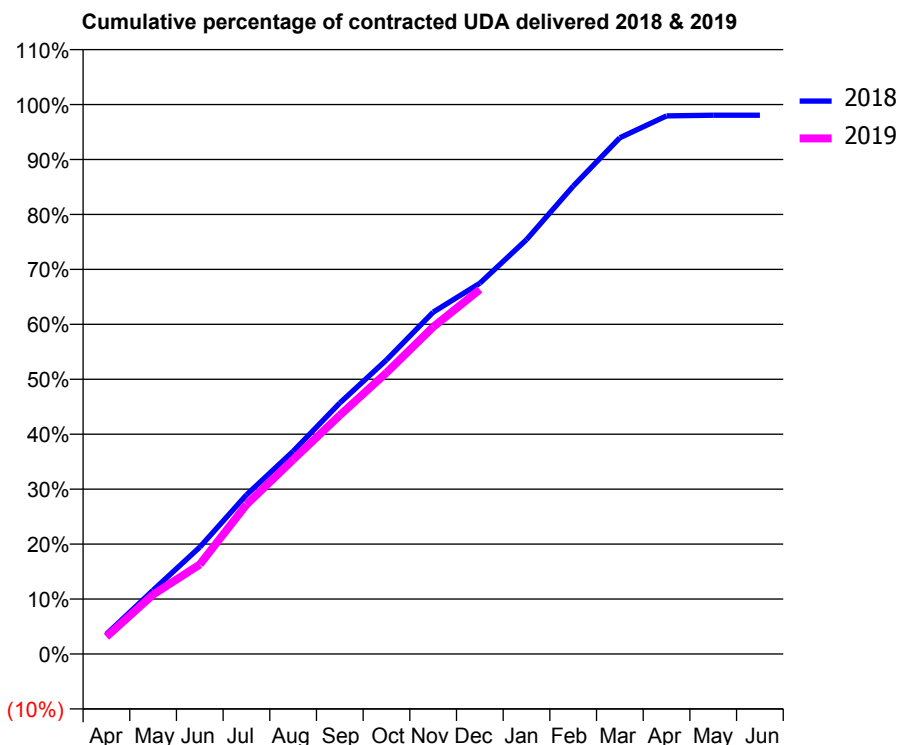
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,000      |
| Carry forward general activity (UDA)        | 214         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £295,138.09 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 4,141         |                               |
| Quarter ending March 2018           | 4,084         | ↓                             |
| Quarter ending June 2018            | 4,051         | →                             |
| Quarter ending September 2018       | 3,961         | ↓                             |
| Quarter ending December 2018        | 3,822         | ↓                             |
| <b>Variance since December 2017</b> | <b>(7.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 395                               | 346   |
| May       | 1,276                             | 1,189 |
| June      | 2,139                             | 1,791 |
| July      | 3,186                             | 2,991 |
| August    | 4,059                             | 3,891 |
| September | 5,024                             | 4,780 |
| October   | 5,886                             | 5,631 |
| November  | 6,842                             | 6,546 |
| December  | 7,421                             | 7,298 |
| January   | 8,296                             |       |
| February  | 9,365                             |       |
| March     | 10,333                            |       |
| April     | 10,773                            |       |
| May       | 10,787                            |       |
| June      | 10,786                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 204      | 2,766       | 7.4%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 211      | 1,679       | 12.6%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,901    | 2,766       | 68.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,015    | 1,679       | 60.5%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 236      | 4,208       | 5.6%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 4,208       | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 4,208       | 0.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

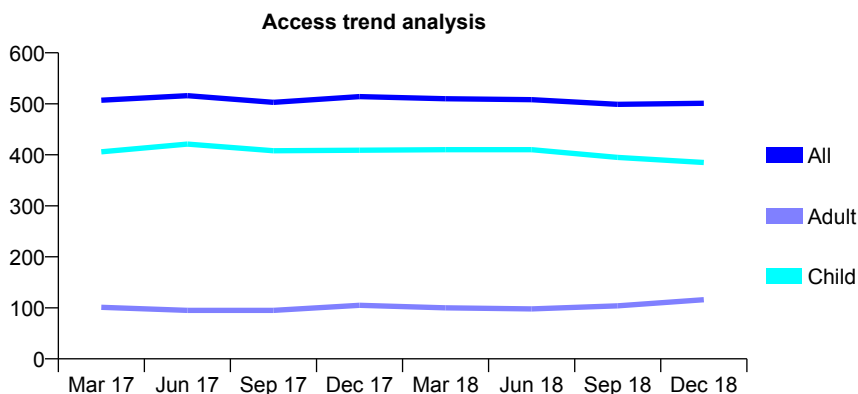
## Q60 - Vital Signs At a Glance Contract Report for 925713/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR IH KHAN   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,200      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,475.80 |

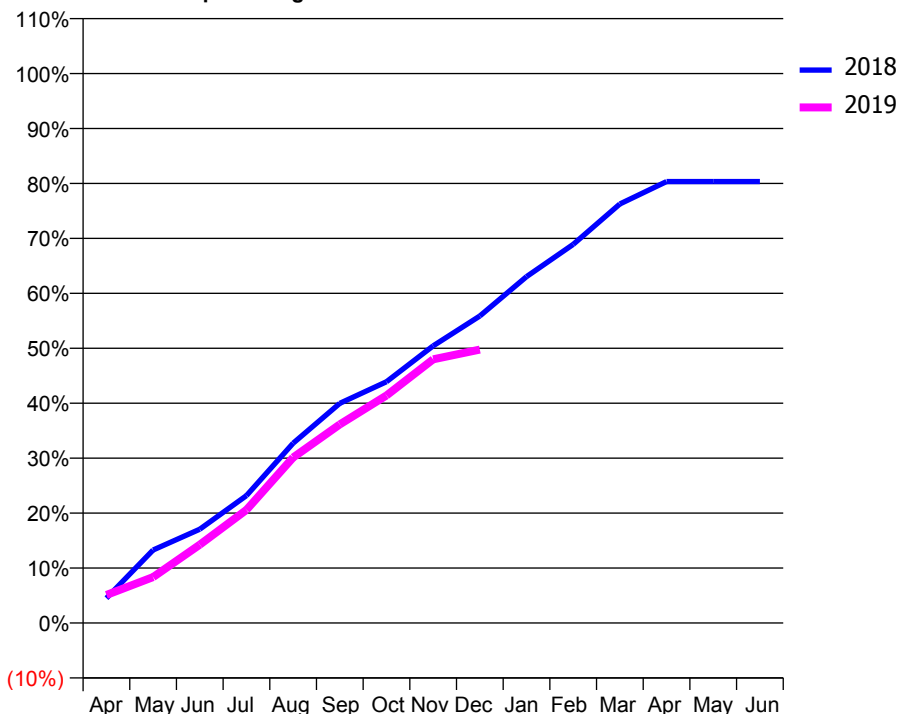
### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 514           |                               |
| Quarter ending March 2018           | 510           | →                             |
| Quarter ending June 2018            | 508           | →                             |
| Quarter ending September 2018       | 499           | ↓                             |
| Quarter ending December 2018        | 501           | →                             |
| <b>Variance since December 2017</b> | <b>(2.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 54                                | 61   |
| May       | 159                               | 100  |
| June      | 205                               | 171  |
| July      | 278                               | 247  |
| August    | 393                               | 361  |
| September | 480                               | 434  |
| October   | 527                               | 497  |
| November  | 605                               | 576  |
| December  | 670                               | 597  |
| January   | 756                               |      |
| February  | 827                               |      |
| March     | 915                               |      |
| April     | 964                               |      |
| May       | 964                               |      |
| June      | 964                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 437         | 5.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 59          | 3.4%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 282      | 437         | 64.5%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 43       | 59          | 72.9%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 457         | 1.1%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 457         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 457         | 0.2%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

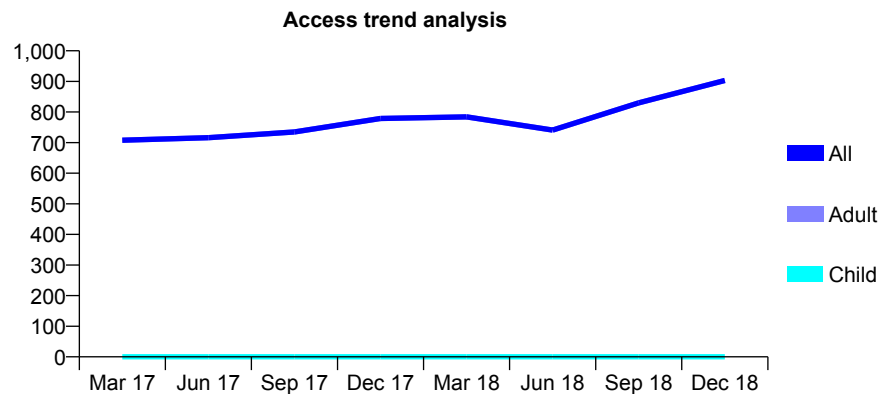
## Q60 - Vital Signs At a Glance Contract Report for 925829/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR KS AULAK  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,901      |
| Carry forward general activity (UDA)        | 411        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £90,507.27 |

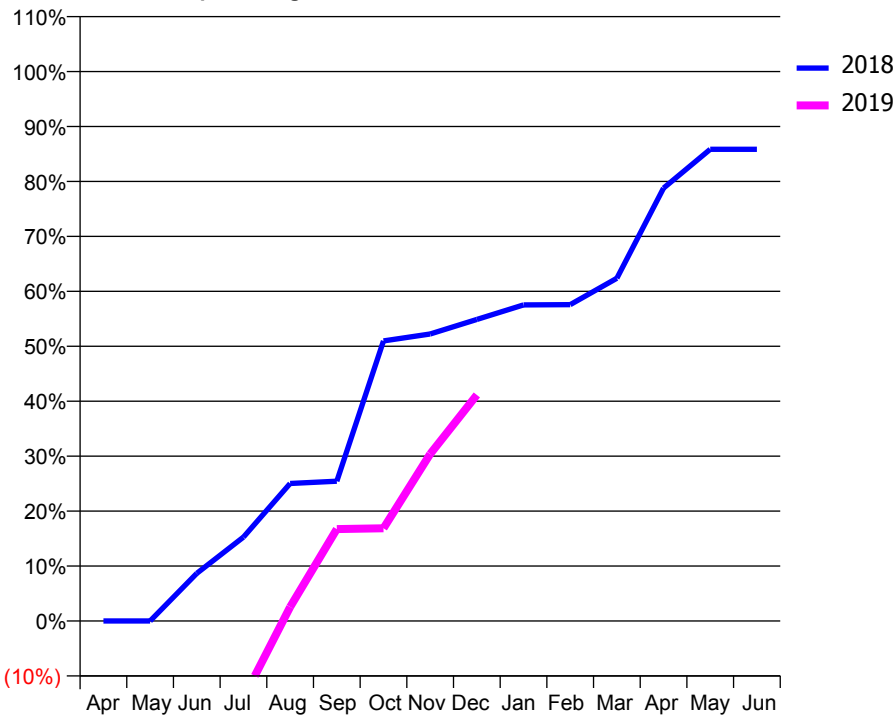
### ACCESS\*

| Patients seen in 24 months          | Total        | Change since previous quarter |
|-------------------------------------|--------------|-------------------------------|
| Quarter ending December 2017        | 779          |                               |
| Quarter ending March 2018           | 784          | →                             |
| Quarter ending June 2018            | 741          | ↓                             |
| Quarter ending September 2018       | 830          | ↑                             |
| Quarter ending December 2018        | 903          | ↑                             |
| <b>Variance since December 2017</b> | <b>15.9%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | -411  |
| May       | 0                                 | -411  |
| June      | 252                               | -411  |
| July      | 443                               | -407  |
| August    | 726                               | 74    |
| September | 738                               | 485   |
| October   | 1,479                             | 490   |
| November  | 1,515                             | 882   |
| December  | 1,592                             | 1,194 |
| January   | 1,669                             |       |
| February  | 1,670                             |       |
| March     | 1,809                             |       |
| April     | 2,285                             |       |
| May       | 2,490                             |       |
| June      | 2,490                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 113      | 697         | 16.2%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 112      | 697         | 16.1%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 121      | 487         | 24.8%    | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 487         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 487         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

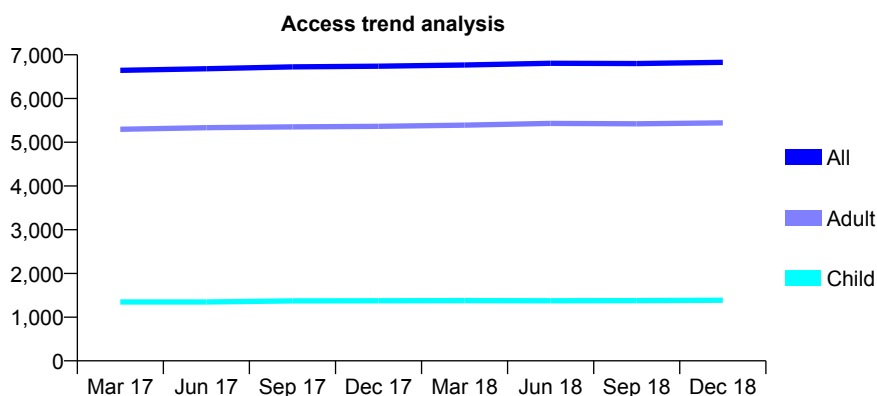
## Q60 - Vital Signs At a Glance Contract Report for 927201/0001 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR N AHMED              |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,708      |
| Carry forward general activity (UDA)        | 29          |
| 18/19 Contracted orthodontic activity (UOA) | 2,688       |
| Carry forward orthodontic activity (UOA)    | 11          |
| Baseline contract value                     | £611,909.93 |

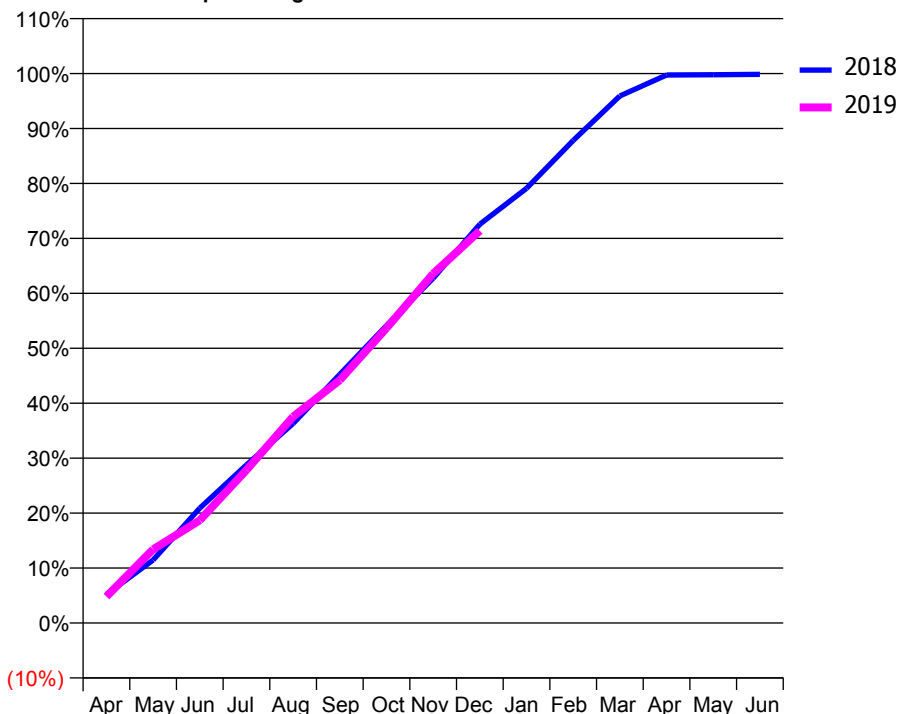
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 6,738       |                               |
| Quarter ending March 2018           | 6,767       | →                             |
| Quarter ending June 2018            | 6,805       | →                             |
| Quarter ending September 2018       | 6,801       | →                             |
| Quarter ending December 2018        | 6,829       | →                             |
| <b>Variance since December 2017</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 920                               | 853    |
| May       | 2,030                             | 2,373  |
| June      | 3,701                             | 3,311  |
| July      | 5,096                             | 4,932  |
| August    | 6,429                             | 6,650  |
| September | 8,014                             | 7,827  |
| October   | 9,585                             | 9,503  |
| November  | 11,111                            | 11,257 |
| December  | 12,852                            | 12,641 |
| January   | 14,006                            |        |
| February  | 15,549                            |        |
| March     | 16,983                            |        |
| April     | 17,661                            |        |
| May       | 17,668                            |        |
| June      | 17,679                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 85       | 1,708       | 5.0%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 364      | 5,483       | 6.6%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 750      | 1,708       | 43.9%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,572    | 5,483       | 46.9%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 35       | 6,560       | 0.5%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 6,560       | 0.5%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 6,560       | 0.6%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



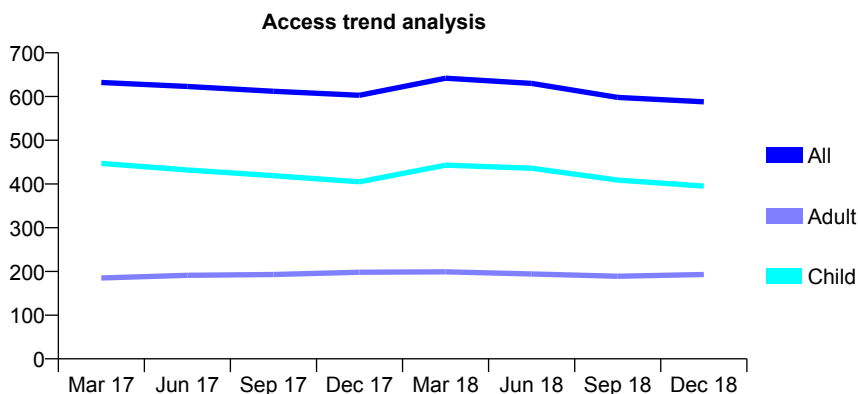
## Q60 - Vital Signs At a Glance Contract Report for 927341/0001 - December 2018

|                      |               |
|----------------------|---------------|
| Name or company name | MR JG LANGLEY |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

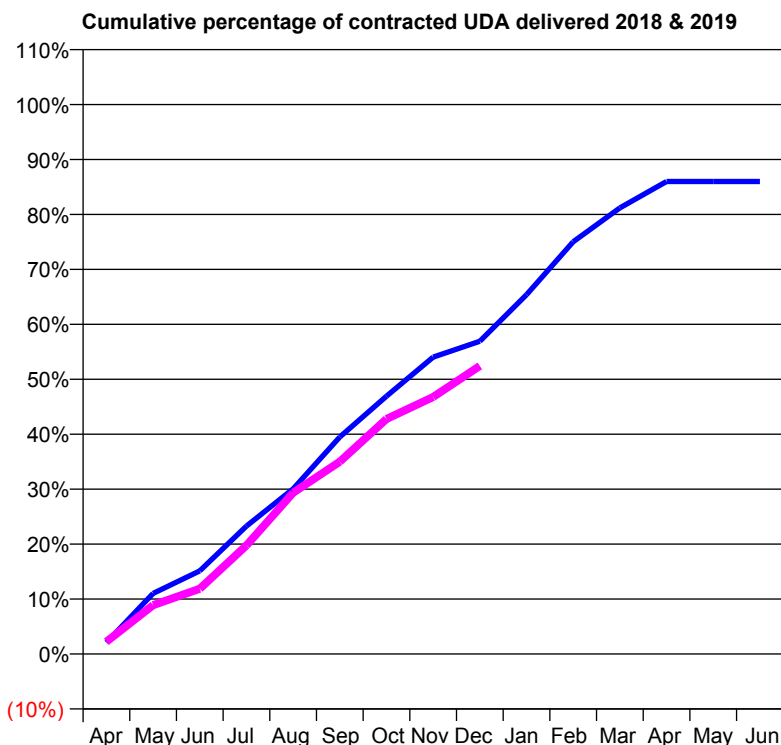
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,380      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £31,130.43 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 603           |                               |
| Quarter ending March 2018           | 642           | ↑                             |
| Quarter ending June 2018            | 630           | ↓                             |
| Quarter ending September 2018       | 598           | ↓                             |
| Quarter ending December 2018        | 588           | ↓                             |
| <b>Variance since December 2017</b> | <b>(2.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 29                                | 31   |
| May       | 152                               | 123  |
| June      | 209                               | 164  |
| July      | 321                               | 273  |
| August    | 415                               | 405  |
| September | 545                               | 483  |
| October   | 647                               | 590  |
| November  | 746                               | 645  |
| December  | 786                               | 724  |
| January   | 902                               |      |
| February  | 1,035                             |      |
| March     | 1,120                             |      |
| April     | 1,187                             |      |
| May       | 1,187                             |      |
| June      | 1,187                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 468         | 3.2%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 116         | 0.9%     | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 323      | 468         | 69.0%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 85       | 116         | 73.3%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 534         | 1.5%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 534         | 0.0%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 534         | 0.0%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

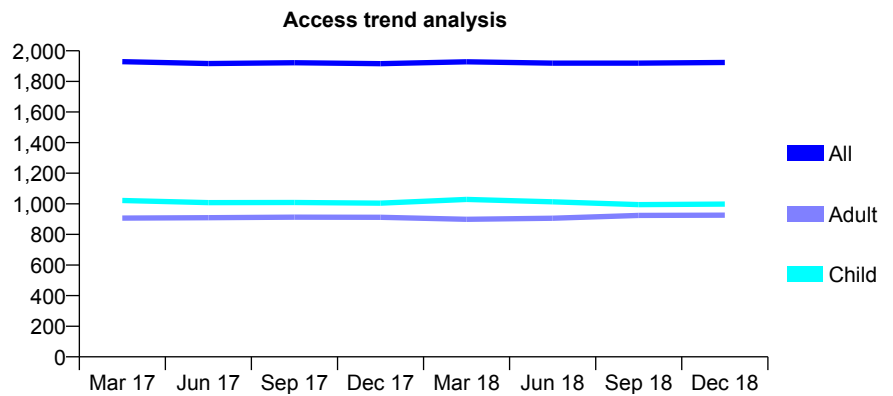
## Q60 - Vital Signs At a Glance Contract Report for 927724/0003 - December 2018

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Thandi, Chana and Dehal |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/06/2008              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,493       |
| Carry forward general activity (UDA)        | -10         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £137,488.00 |

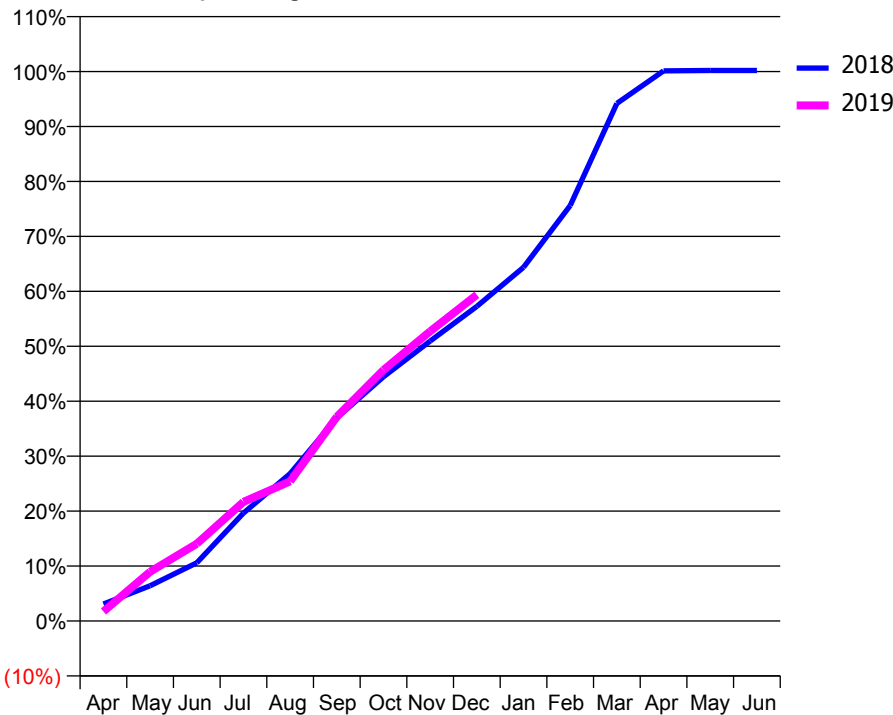
### ACCESS\*

| Patients seen in 24 months          | Total       | Change since previous quarter |
|-------------------------------------|-------------|-------------------------------|
| Quarter ending December 2017        | 1,916       |                               |
| Quarter ending March 2018           | 1,928       | →                             |
| Quarter ending June 2018            | 1,919       | →                             |
| Quarter ending September 2018       | 1,919       | →                             |
| Quarter ending December 2018        | 1,924       | →                             |
| <b>Variance since December 2017</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 170                               | 95    |
| May       | 352                               | 493   |
| June      | 581                               | 772   |
| July      | 1,078                             | 1,191 |
| August    | 1,474                             | 1,396 |
| September | 2,031                             | 2,041 |
| October   | 2,441                             | 2,509 |
| November  | 2,798                             | 2,896 |
| December  | 3,145                             | 3,262 |
| January   | 3,536                             |       |
| February  | 4,153                             |       |
| March     | 5,174                             |       |
| April     | 5,499                             |       |
| May       | 5,503                             |       |
| June      | 5,503                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 187      | 1,433       | 13.0%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 120      | 927         | 12.9%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,056    | 1,433       | 73.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 643      | 927         | 69.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 74       | 2,142       | 3.5%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 2,142       | 0.7%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 2,142       | 1.8%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

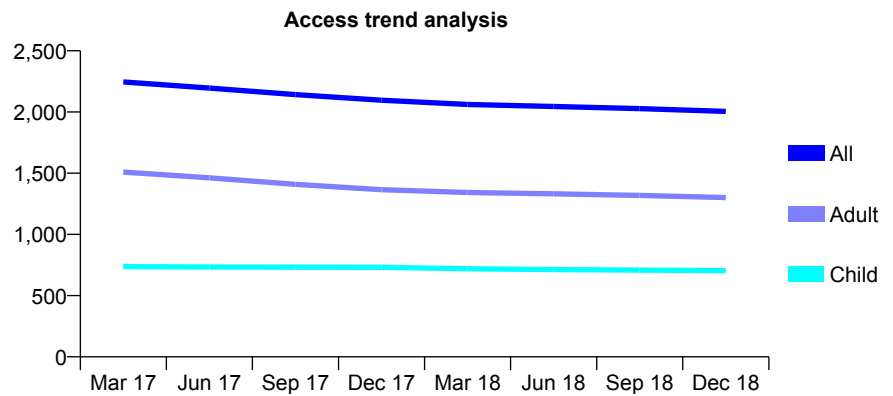
## Q60 - Vital Signs At a Glance Contract Report for 932779/0002 - December 2018

|                      |                |
|----------------------|----------------|
| Name or company name | MR GC CUMMINGS |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/10/2009     |
| Contract end date    |                |

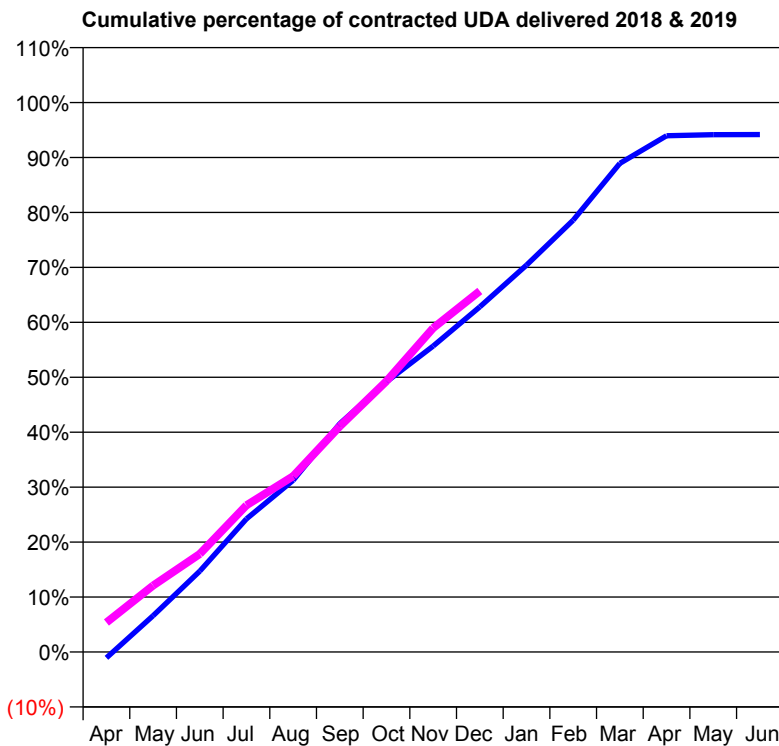
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,764       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £187,940.54 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 2,096         |                               |
| Quarter ending March 2018           | 2,062         | ↓                             |
| Quarter ending June 2018            | 2,045         | →                             |
| Quarter ending September 2018       | 2,028         | →                             |
| Quarter ending December 2018        | 2,005         | ↓                             |
| <b>Variance since December 2017</b> | <b>(4.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | -73   | 364   |
| May                               | 447   | 818   |
| June                              | 995   | 1,207 |
| July                              | 1,640 | 1,807 |
| August                            | 2,113 | 2,164 |
| September                         | 2,811 | 2,779 |
| October                           | 3,326 | 3,334 |
| November                          | 3,766 | 3,987 |
| December                          | 4,248 | 4,444 |
| January                           | 4,762 |       |
| February                          | 5,315 |       |
| March                             | 6,015 |       |
| April                             | 6,354 |       |
| May                               | 6,368 |       |
| June                              | 6,369 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 324      | 1,311       | 24.7%    | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 207      | 1,493       | 13.9%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 814      | 1,311       | 62.1%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,011    | 1,493       | 67.7%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 52       | 2,618       | 2.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 2,618       | 1.2%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 2,618       | 1.1%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

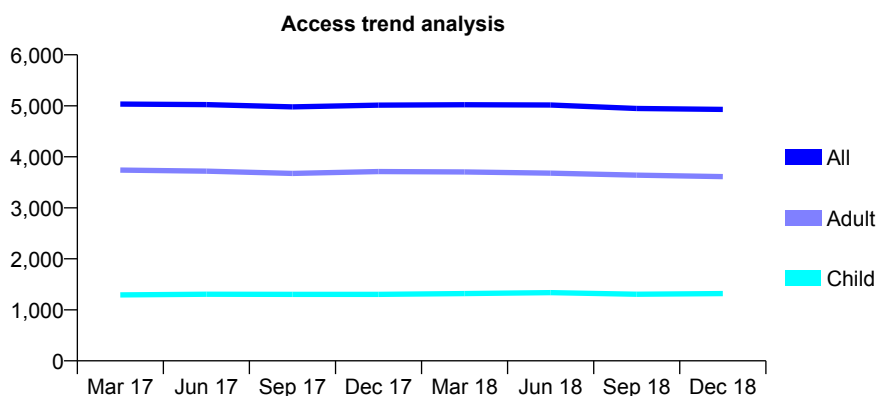
## Q60 - Vital Signs At a Glance Contract Report for 934925/0002 - December 2018

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Lichfield Dental Care Limited |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2006                    |
| Contract end date    |                               |

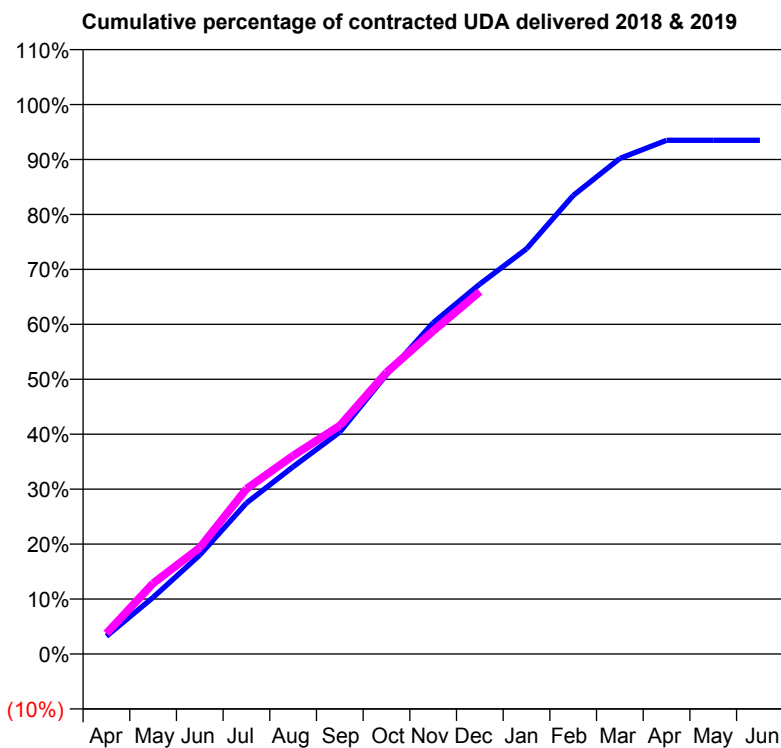
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £400,684.90 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 5,014         |                               |
| Quarter ending March 2018           | 5,022         | →                             |
| Quarter ending June 2018            | 5,015         | →                             |
| Quarter ending September 2018       | 4,947         | ↓                             |
| Quarter ending December 2018        | 4,930         | →                             |
| <b>Variance since December 2017</b> | <b>(1.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 525                               | 598    |
| May       | 1,668                             | 2,059  |
| June      | 2,920                             | 3,097  |
| July      | 4,456                             | 4,807  |
| August    | 5,524                             | 5,775  |
| September | 6,547                             | 6,647  |
| October   | 8,241                             | 8,200  |
| November  | 9,774                             | 9,406  |
| December  | 10,915                            | 10,551 |
| January   | 11,954                            |        |
| February  | 13,528                            |        |
| March     | 14,620                            |        |
| April     | 15,156                            |        |
| May       | 15,157                            |        |
| June      | 15,157                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,499       | 6.1%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 651      | 4,239       | 15.4%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 989      | 1,499       | 66.0%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,756    | 4,239       | 65.0%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 477      | 5,489       | 8.7%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 81       | 5,489       | 1.5%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 5,489       | 0.7%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

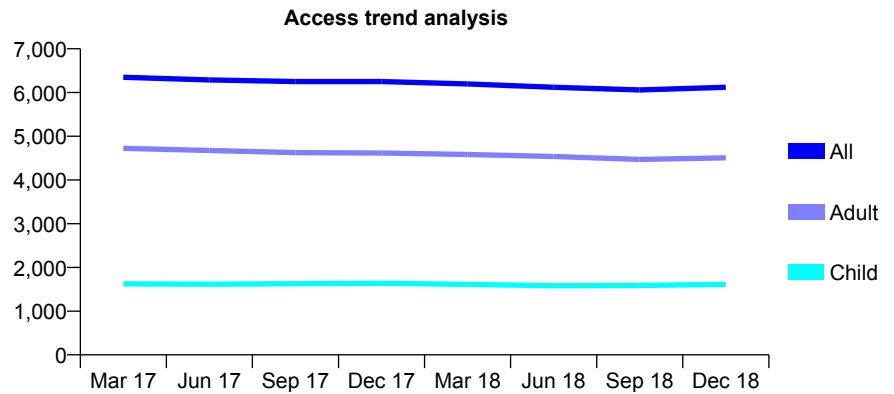
## Q60 - Vital Signs At a Glance Contract Report for 934984/0001 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR P SANGHA  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

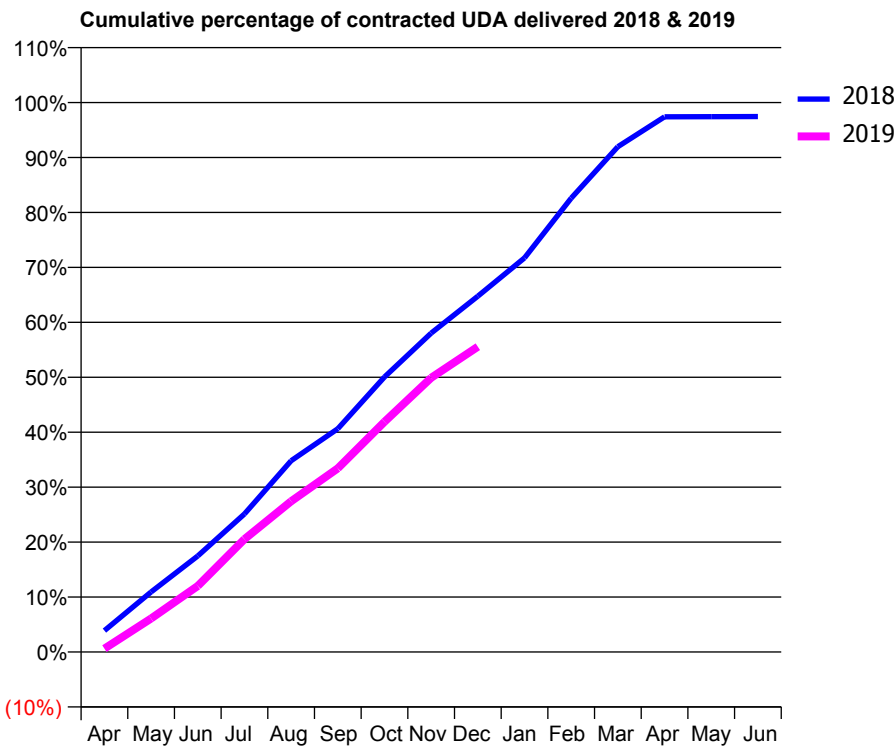
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,888      |
| Carry forward general activity (UDA)        | 485         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £509,605.16 |

### ACCESS\*

| Patients seen in 24 months          | Total         | Change since previous quarter |
|-------------------------------------|---------------|-------------------------------|
| Quarter ending December 2017        | 6,252         |                               |
| Quarter ending March 2018           | 6,197         | →                             |
| Quarter ending June 2018            | 6,119         | ↓                             |
| Quarter ending September 2018       | 6,059         | →                             |
| Quarter ending December 2018        | 6,119         | →                             |
| <b>Variance since December 2017</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 736                               | 127    |
| May       | 2,066                             | 1,275  |
| June      | 3,301                             | 2,509  |
| July      | 4,745                             | 4,290  |
| August    | 6,577                             | 5,729  |
| September | 7,676                             | 6,981  |
| October   | 9,453                             | 8,750  |
| November  | 10,962                            | 10,422 |
| December  | 12,231                            | 11,604 |
| January   | 13,549                            |        |
| February  | 15,599                            |        |
| March     | 17,369                            |        |
| April     | 18,398                            |        |
| May       | 18,402                            |        |
| June      | 18,403                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 143      | 2,082       | 6.9%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 593      | 4,724       | 12.6%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,410    | 2,082       | 67.7%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,688    | 4,724       | 56.9%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 409      | 6,414       | 6.4%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 47       | 6,414       | 0.7%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 6,414       | 0.3%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

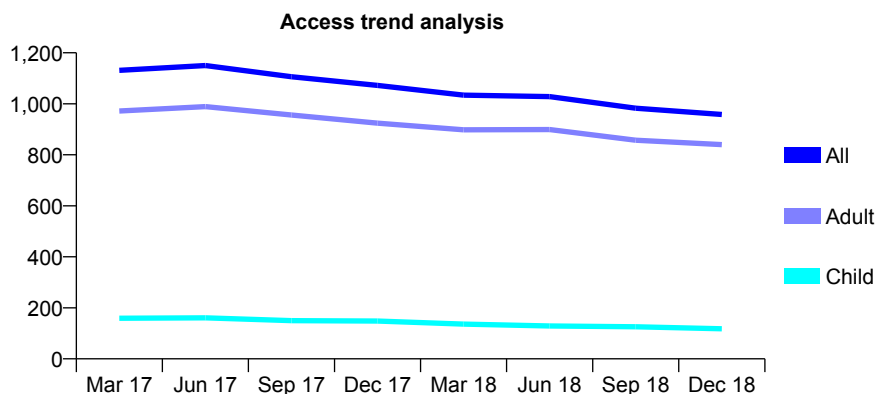
## Q60 - Vital Signs At a Glance Contract Report for 986801/0004 - December 2018

|                      |              |
|----------------------|--------------|
| Name or company name | MR MN DEVLIN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 03/10/2007   |
| Contract end date    |              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,848      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £89,913.41 |

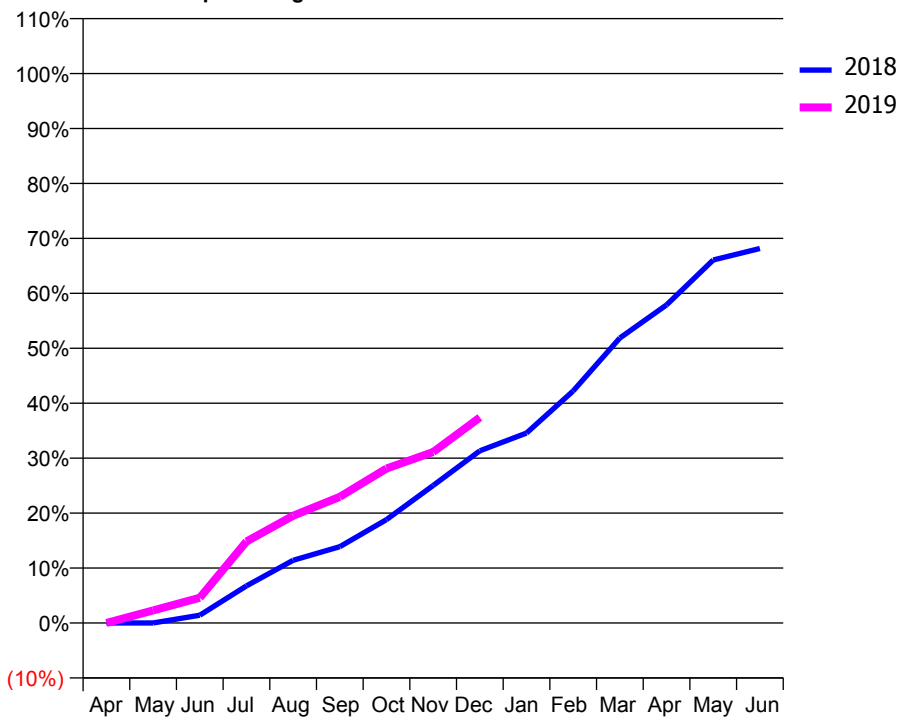
### ACCESS\*

| Patients seen in 24 months          | Total          | Change since previous quarter |
|-------------------------------------|----------------|-------------------------------|
| Quarter ending December 2017        | 1,072          |                               |
| Quarter ending March 2018           | 1,034          | ↓                             |
| Quarter ending June 2018            | 1,028          | →                             |
| Quarter ending September 2018       | 983            | ↓                             |
| Quarter ending December 2018        | 958            | ↓                             |
| <b>Variance since December 2017</b> | <b>(10.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 0                                 | 89    |
| June      | 54                                | 177   |
| July      | 260                               | 571   |
| August    | 439                               | 751   |
| September | 534                               | 884   |
| October   | 724                               | 1,082 |
| November  | 963                               | 1,198 |
| December  | 1,206                             | 1,440 |
| January   | 1,331                             |       |
| February  | 1,626                             |       |
| March     | 1,996                             |       |
| April     | 2,228                             |       |
| May       | 2,542                             |       |
| June      | 2,623                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 130         | 8.5%     | 10.0% | 11.6%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 118      | 938         | 12.6%    | 13.2% | 15.1%  | 15.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 77       | 130         | 59.2%    | 60.9% | 59.9%  | 58.8%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 613      | 938         | 65.4%    | 55.0% | 52.0%  | 51.0%   |
| % of FP17s for Band 1 Urgent Courses  | 60       | 858         | 7.0%     | 7.3%  | 8.0%   | 9.0%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 858         | 0.5%     | 0.9%  | 0.8%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 858         | 0.2%     | 1.1%  | 0.9%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 94.2% | 93.6%  | 93.2%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.6%  | 88.3%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100