

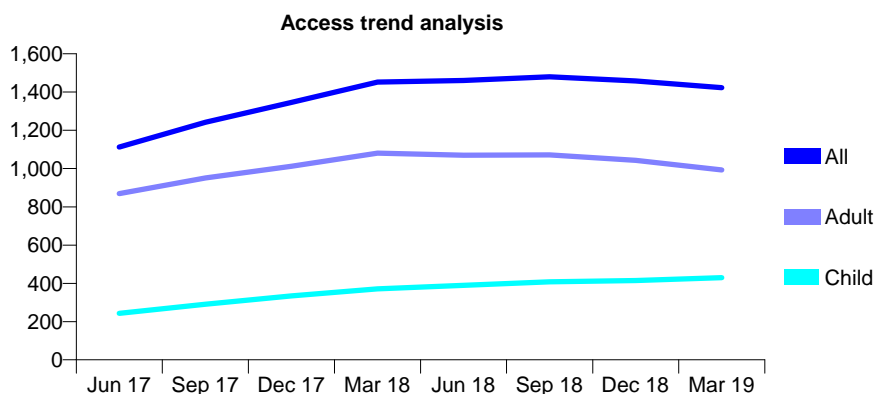
## Q68 - Vital Signs At a Glance Contract Report for 100012/0000 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | Ruta Lagunaite |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/03/2016     |
| Contract end date    |                |

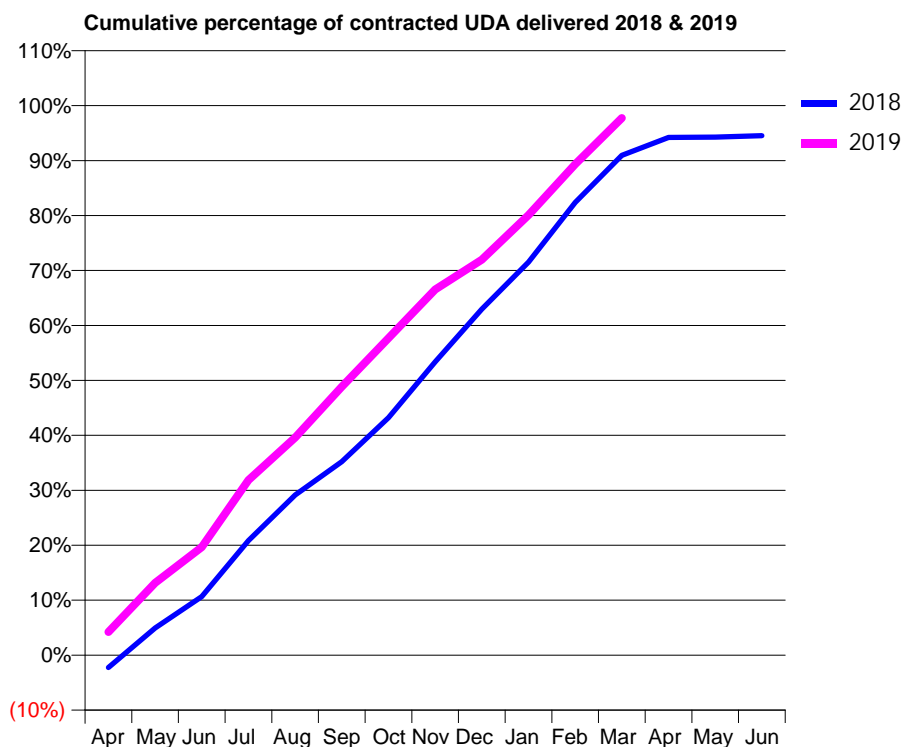
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,009       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £135,771.53 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,452         |                               |
| Quarter ending June 2018         | 1,460         | →                             |
| Quarter ending September 2018    | 1,480         | →                             |
| Quarter ending December 2018     | 1,458         | ↓                             |
| Quarter ending March 2019        | 1,423         | ↓                             |
| <b>Variance since March 2018</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -114                              | 211   |
| May       | 249                               | 659   |
| June      | 534                               | 984   |
| July      | 1,045                             | 1,595 |
| August    | 1,461                             | 1,983 |
| September | 1,763                             | 2,446 |
| October   | 2,165                             | 2,889 |
| November  | 2,673                             | 3,334 |
| December  | 3,154                             | 3,605 |
| January   | 3,582                             | 4,011 |
| February  | 4,126                             | 4,475 |
| March     | 4,555                             | 4,896 |
| April     | 4,719                             |       |
| May       | 4,722                             |       |
| June      | 4,735                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 621         | 10.0%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 306      | 1,522       | 20.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 365      | 621         | 58.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 883      | 1,522       | 58.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 137      | 2,077       | 6.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 2,077       | 1.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 2,077       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

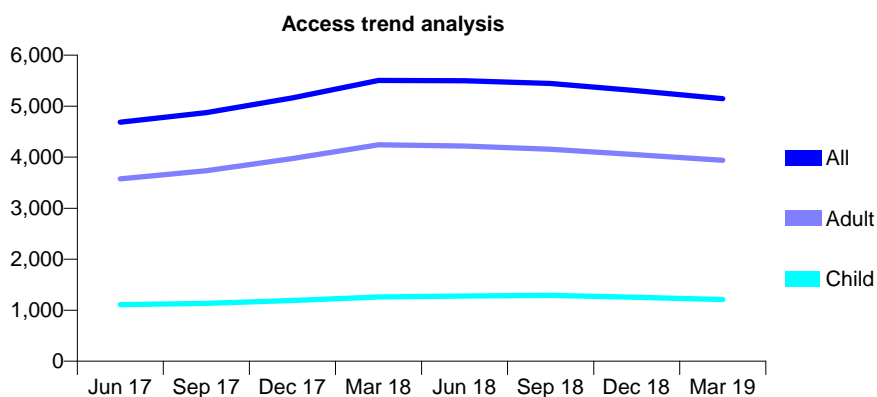
## Q68 - Vital Signs At a Glance Contract Report for 100057/0000 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Battle Road Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2016                  |
| Contract end date    |                             |

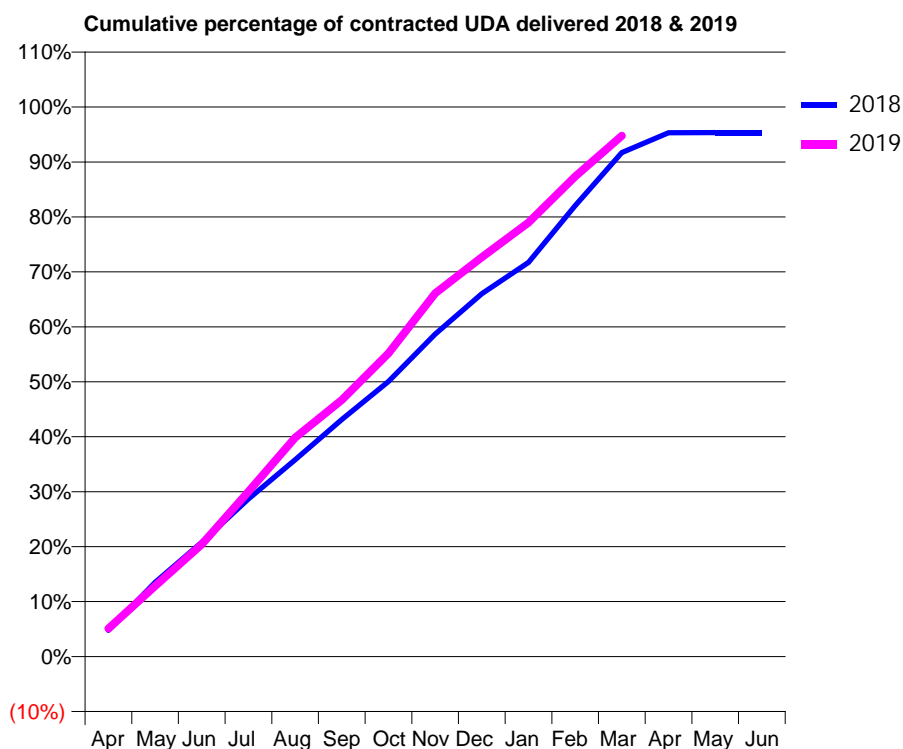
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,312      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £461,998.90 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,505         |                               |
| Quarter ending June 2018         | 5,500         | →                             |
| Quarter ending September 2018    | 5,448         | →                             |
| Quarter ending December 2018     | 5,306         | ↓                             |
| Quarter ending March 2019        | 5,147         | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 777                               | 835    |
| May       | 2,201                             | 2,096  |
| June      | 3,392                             | 3,332  |
| July      | 4,677                             | 4,897  |
| August    | 5,845                             | 6,497  |
| September | 7,038                             | 7,616  |
| October   | 8,164                             | 9,000  |
| November  | 9,569                             | 10,786 |
| December  | 10,771                            | 11,849 |
| January   | 11,700                            | 12,883 |
| February  | 13,385                            | 14,253 |
| March     | 14,956                            | 15,454 |
| April     | 15,548                            |        |
| May       | 15,553                            |        |
| June      | 15,553                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 250      | 1,979       | 12.6%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,221    | 6,295       | 19.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,174    | 1,979       | 59.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,309    | 6,295       | 52.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,322    | 7,995       | 16.5%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 189      | 7,995       | 2.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 100      | 7,995       | 1.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

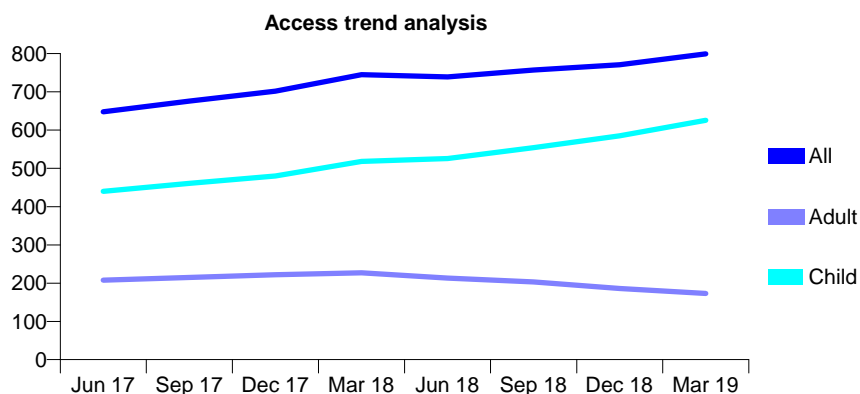
## Q68 - Vital Signs At a Glance Contract Report for 100061/0000 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MISS AR PATEL |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2016    |
| Contract end date    |               |

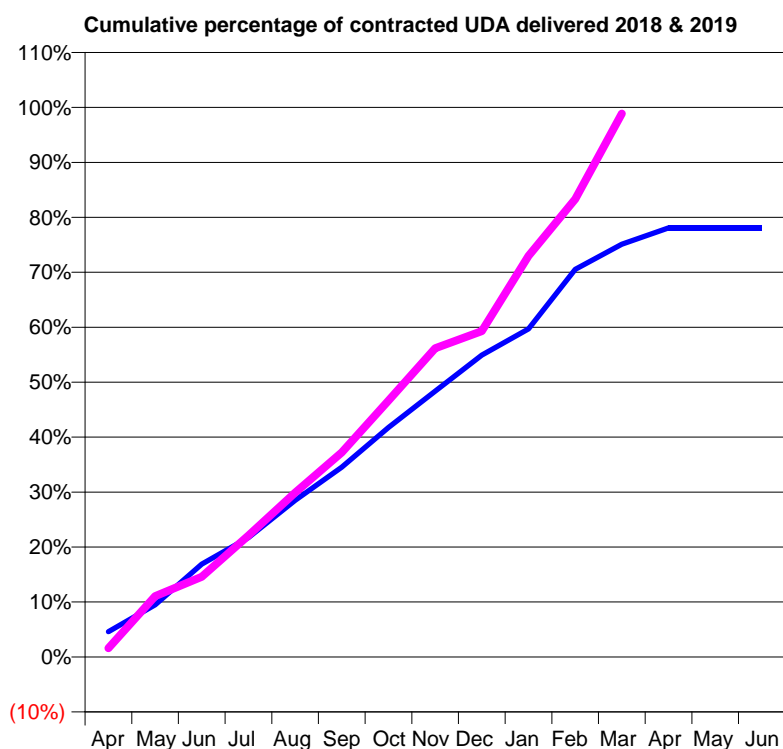
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,800      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £48,402.11 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 745         |                               |
| Quarter ending June 2018         | 739         | →                             |
| Quarter ending September 2018    | 757         | ↑                             |
| Quarter ending December 2018     | 771         | →                             |
| Quarter ending March 2019        | 799         | ↑                             |
| <b>Variance since March 2018</b> | <b>7.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 97                                | 29    |
| May       | 201                               | 200   |
| June      | 356                               | 263   |
| July      | 458                               | 398   |
| August    | 601                               | 538   |
| September | 728                               | 670   |
| October   | 880                               | 840   |
| November  | 1,020                             | 1,011 |
| December  | 1,158                             | 1,067 |
| January   | 1,259                             | 1,314 |
| February  | 1,488                             | 1,500 |
| March     | 1,584                             | 1,780 |
| April     | 1,647                             |       |
| May       | 1,647                             |       |
| June      | 1,647                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 141      | 1,162       | 12.1%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 71          | 9.9%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 684      | 1,162       | 58.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 31       | 71          | 43.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 29       | 1,189       | 2.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,189       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,189       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

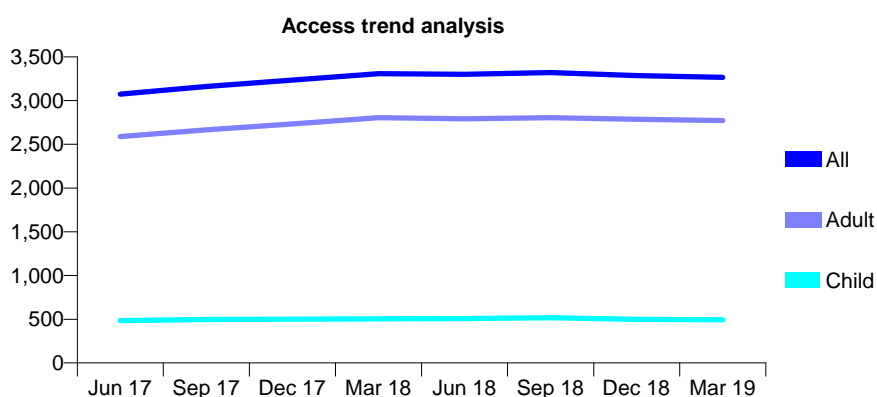
## Q68 - Vital Signs At a Glance Contract Report for 100136/0000 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR JS KAILA  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2016   |
| Contract end date    |              |

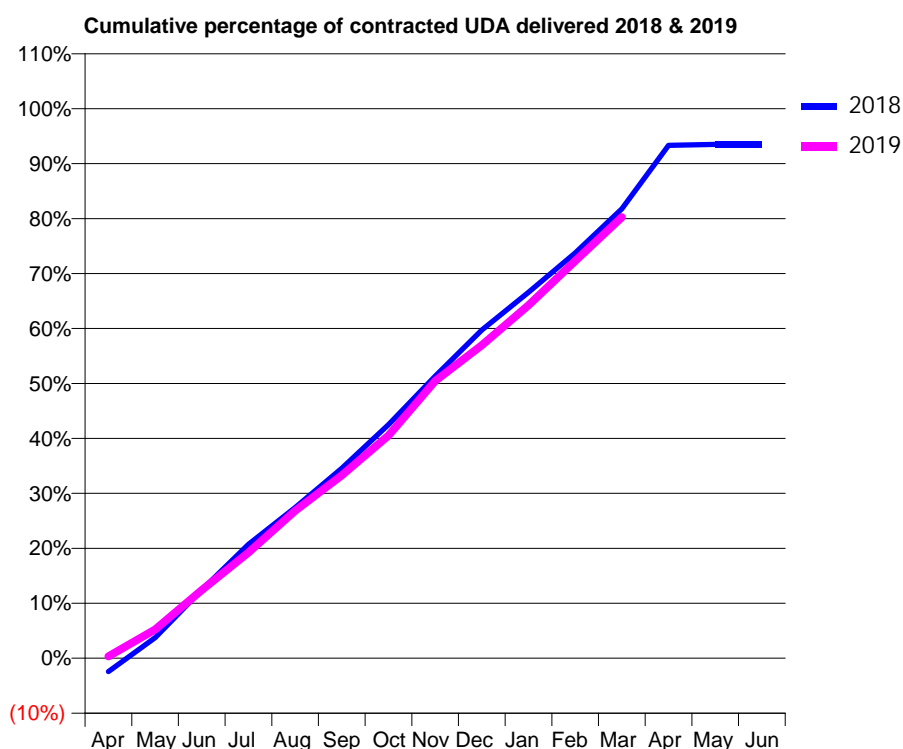
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,191      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £294,446.86 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,309         |                               |
| Quarter ending June 2018         | 3,301         | →                             |
| Quarter ending September 2018    | 3,321         | →                             |
| Quarter ending December 2018     | 3,286         | ↓                             |
| Quarter ending March 2019        | 3,266         | →                             |
| <b>Variance since March 2018</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -273                              | 36    |
| May       | 418                               | 586   |
| June      | 1,392                             | 1,387 |
| July      | 2,322                             | 2,153 |
| August    | 3,066                             | 3,006 |
| September | 3,865                             | 3,725 |
| October   | 4,757                             | 4,533 |
| November  | 5,744                             | 5,647 |
| December  | 6,681                             | 6,372 |
| January   | 7,451                             | 7,186 |
| February  | 8,253                             | 8,092 |
| March     | 9,151                             | 8,980 |
| April     | 10,444                            |       |
| May       | 10,463                            |       |
| June      | 10,463                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 850         | 3.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 860      | 4,907       | 17.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 594      | 850         | 69.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,255    | 4,907       | 66.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 326      | 4,286       | 7.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 4,286       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 97       | 4,286       | 2.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

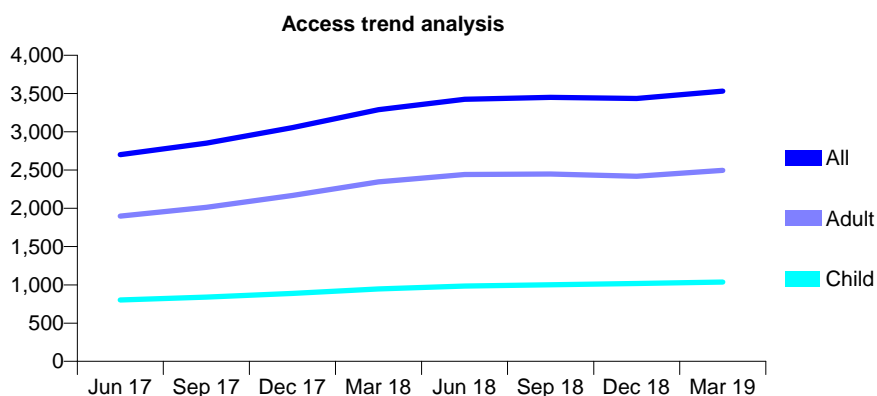
## Q68 - Vital Signs At a Glance Contract Report for 100167/0000 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | ABC Dental Surgery Ltd |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/06/2016             |
| Contract end date    |                        |

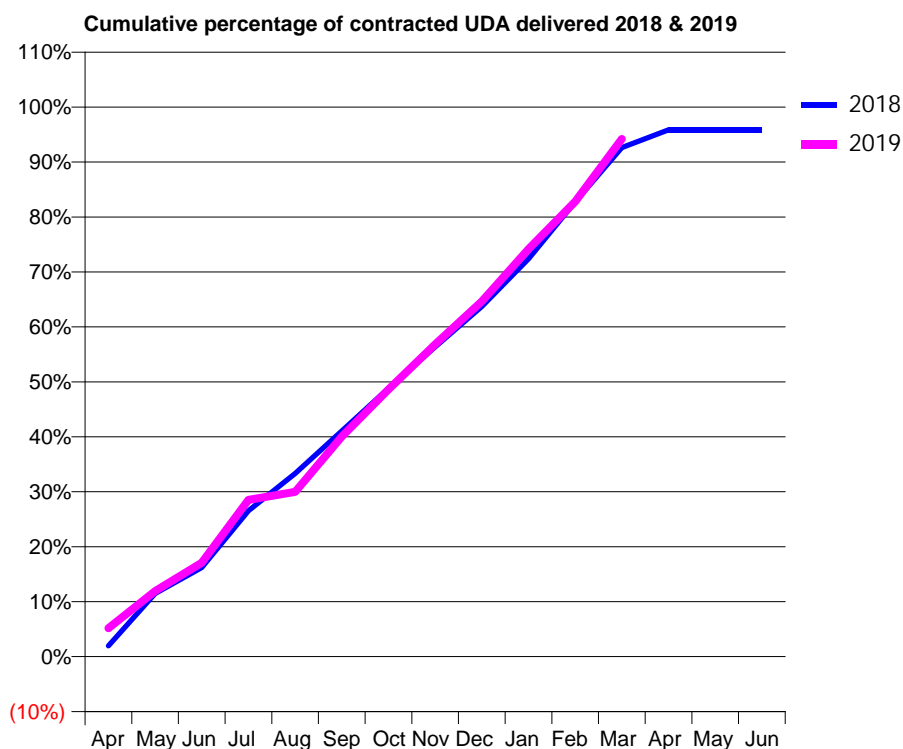
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,371      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £346,169.55 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,290       |                               |
| Quarter ending June 2018         | 3,426       | ↑                             |
| Quarter ending September 2018    | 3,450       | →                             |
| Quarter ending December 2018     | 3,436       | →                             |
| Quarter ending March 2019        | 3,532       | ↑                             |
| <b>Variance since March 2018</b> | <b>7.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 268                               | 694    |
| May       | 1,566                             | 1,596  |
| June      | 2,208                             | 2,284  |
| July      | 3,616                             | 3,815  |
| August    | 4,542                             | 4,010  |
| September | 5,593                             | 5,352  |
| October   | 6,652                             | 6,499  |
| November  | 7,681                             | 7,600  |
| December  | 8,681                             | 8,642  |
| January   | 9,864                             | 9,916  |
| February  | 11,277                            | 11,072 |
| March     | 12,619                            | 12,593 |
| April     | 13,064                            |        |
| May       | 13,064                            |        |
| June      | 13,064                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 126      | 1,593       | 7.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 527      | 3,396       | 15.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 956      | 1,593       | 60.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,790    | 3,396       | 52.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 382      | 4,817       | 7.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 4,817       | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 4,817       | 0.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

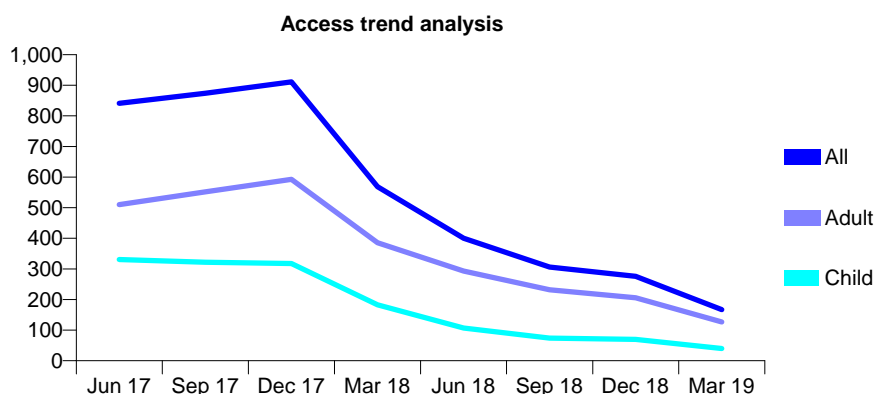
## Q68 - Vital Signs At a Glance Contract Report for 100192/0000 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Apex Dental Care Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2016           |
| Contract end date    |                      |

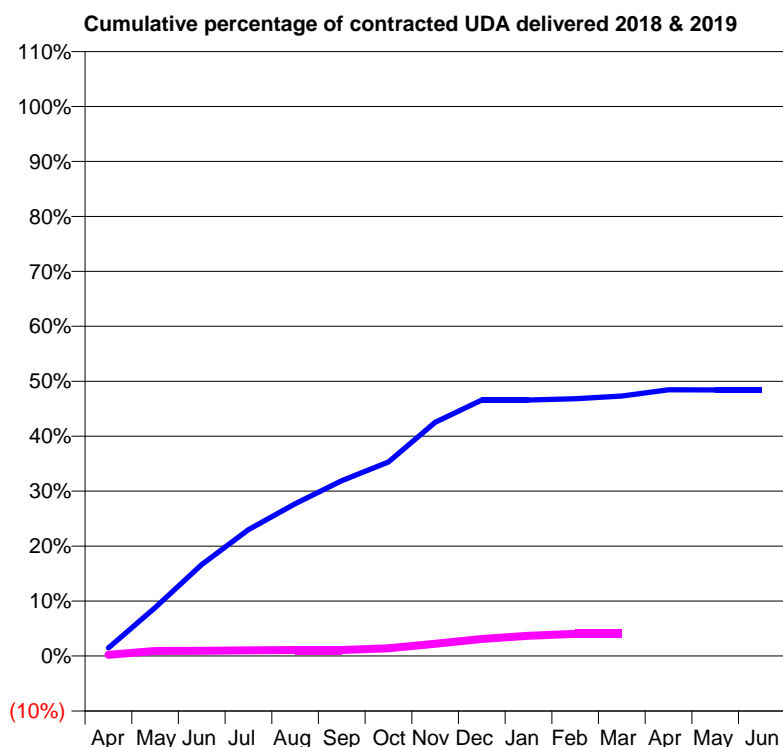
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £139,796.73 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 569            |                               |
| Quarter ending June 2018         | 400            | ↓                             |
| Quarter ending September 2018    | 306            | ↓                             |
| Quarter ending December 2018     | 276            | ↓                             |
| Quarter ending March 2019        | 167            | ↓                             |
| <b>Variance since March 2018</b> | <b>(70.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 73                                | 11   |
| May       | 441                               | 45   |
| June      | 832                               | 48   |
| July      | 1,150                             | 52   |
| August    | 1,387                             | 55   |
| September | 1,595                             | 55   |
| October   | 1,766                             | 71   |
| November  | 2,126                             | 111  |
| December  | 2,329                             | 154  |
| January   | 2,329                             | 185  |
| February  | 2,341                             | 203  |
| March     | 2,366                             | 203  |
| April     | 2,423                             |      |
| May       | 2,421                             |      |
| June      | 2,421                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 22          | 0.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 76          | 9.2%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 22          | 0.0%     | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 76          | 6.6%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 86          | 9.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 86          | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 86          | 1.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

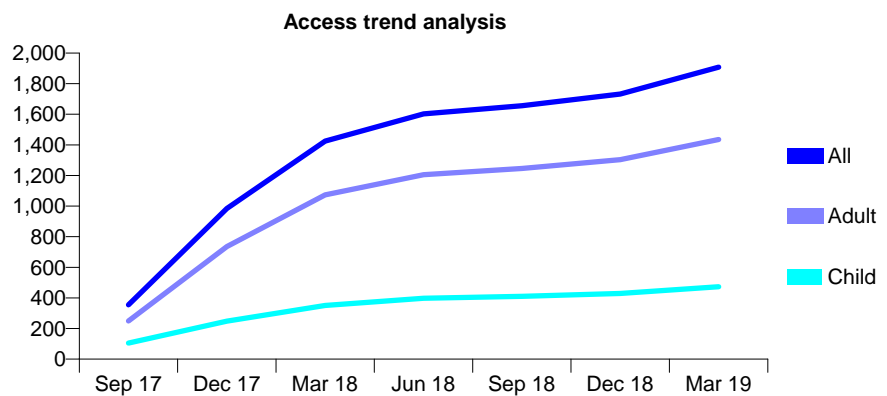
## Q68 - Vital Signs At a Glance Contract Report for 100476/0000 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Jayne Withinshaw Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/08/2017               |
| Contract end date    |                          |

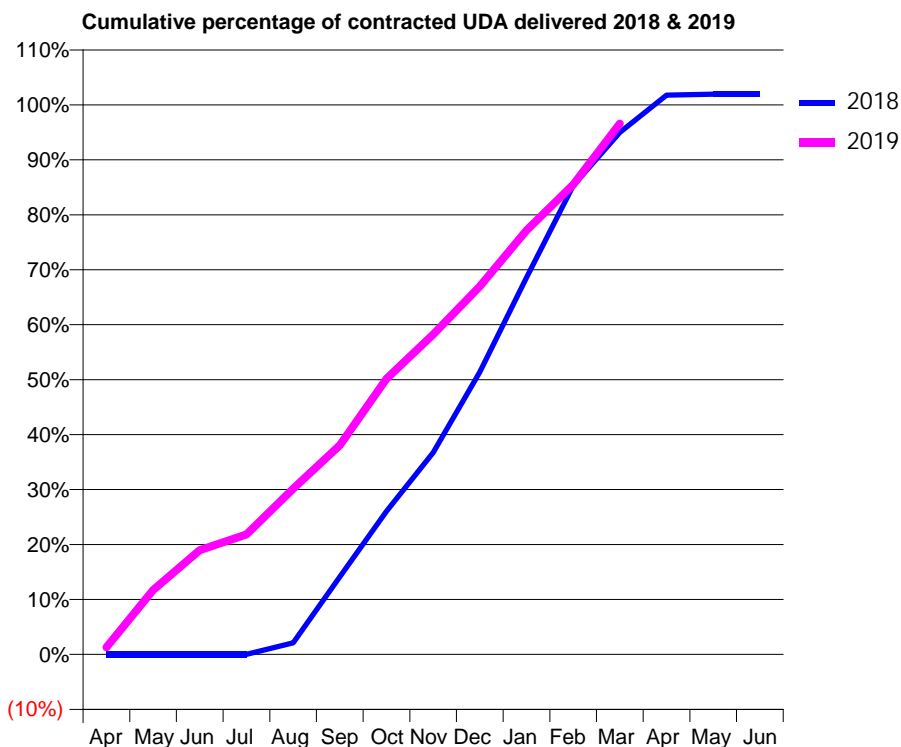
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,950       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £122,543.13 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 1,424        |                               |
| Quarter ending June 2018         | 1,603        | ↑                             |
| Quarter ending September 2018    | 1,656        | ↑                             |
| Quarter ending December 2018     | 1,732        | ↑                             |
| Quarter ending March 2019        | 1,908        | ↑                             |
| <b>Variance since March 2018</b> | <b>34.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 64    |
| May       | 0                                 | 581   |
| June      | 0                                 | 939   |
| July      | 0                                 | 1,080 |
| August    | 69                                | 1,492 |
| September | 459                               | 1,883 |
| October   | 847                               | 2,484 |
| November  | 1,195                             | 2,883 |
| December  | 1,671                             | 3,315 |
| January   | 2,230                             | 3,819 |
| February  | 2,774                             | 4,231 |
| March     | 3,089                             | 4,781 |
| April     | 3,309                             |       |
| May       | 3,315                             |       |
| June      | 3,315                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 642         | 8.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 233      | 1,914       | 12.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 302      | 642         | 47.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 987      | 1,914       | 51.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 30       | 2,419       | 1.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 2,419       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 48       | 2,419       | 2.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

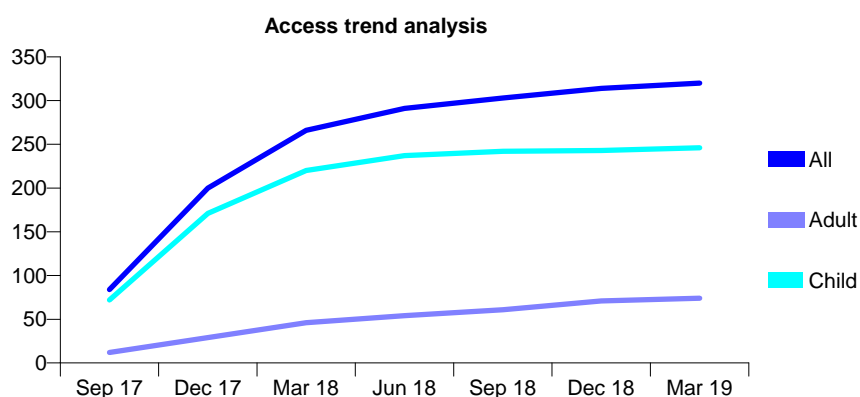
## Q68 - Vital Signs At a Glance Contract Report for 100477/0000 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Knights Dental Surgery Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/08/2017                     |
| Contract end date    |                                |

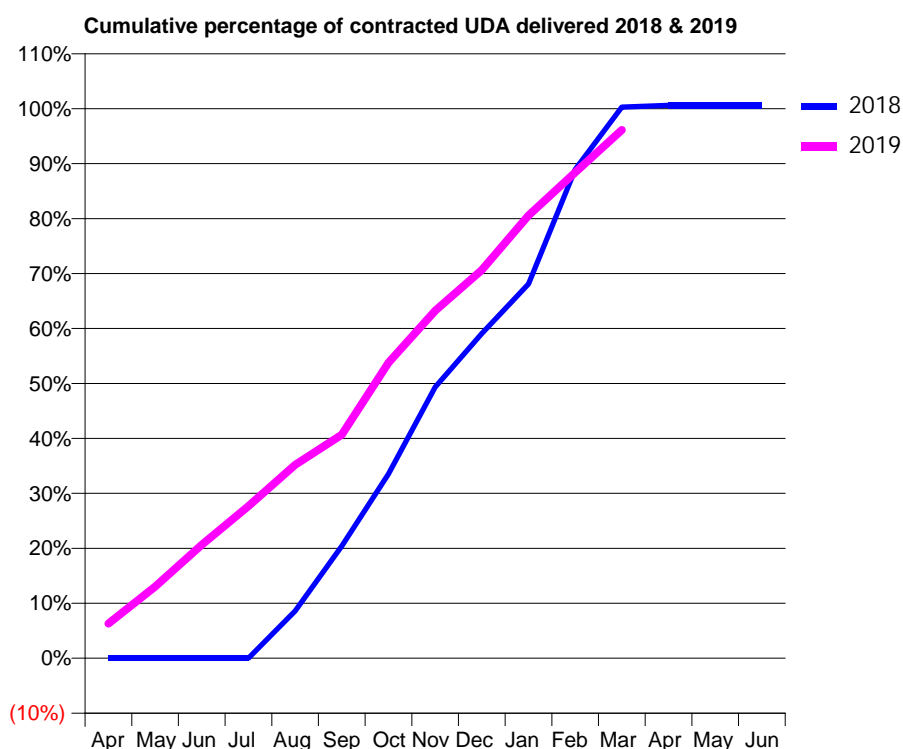
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,140      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £30,118.09 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 266          |                               |
| Quarter ending June 2018         | 291          | ↑                             |
| Quarter ending September 2018    | 303          | ↑                             |
| Quarter ending December 2018     | 314          | ↑                             |
| Quarter ending March 2019        | 320          | →                             |
| <b>Variance since March 2018</b> | <b>20.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018 | 2019  |
|-----------|------|-------|
| April     | 0    | 72    |
| May       | 0    | 149   |
| June      | 0    | 235   |
| July      | 0    | 315   |
| August    | 63   | 401   |
| September | 151  | 464   |
| October   | 248  | 613   |
| November  | 364  | 721   |
| December  | 436  | 805   |
| January   | 503  | 918   |
| February  | 656  | 1,008 |
| March     | 740  | 1,096 |
| April     | 742  |       |
| May       | 742  |       |
| June      | 742  |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 423         | 7.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 24       | 90          | 26.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 318      | 423         | 75.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 44       | 90          | 48.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 33       | 511         | 6.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 511         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 511         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



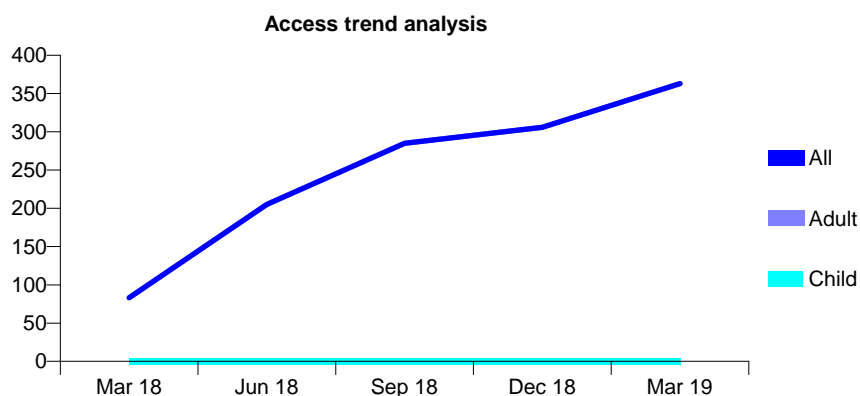
## Q68 - Vital Signs At a Glance Contract Report for 100515/0000 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR D MYERS   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2017   |
| Contract end date    |              |

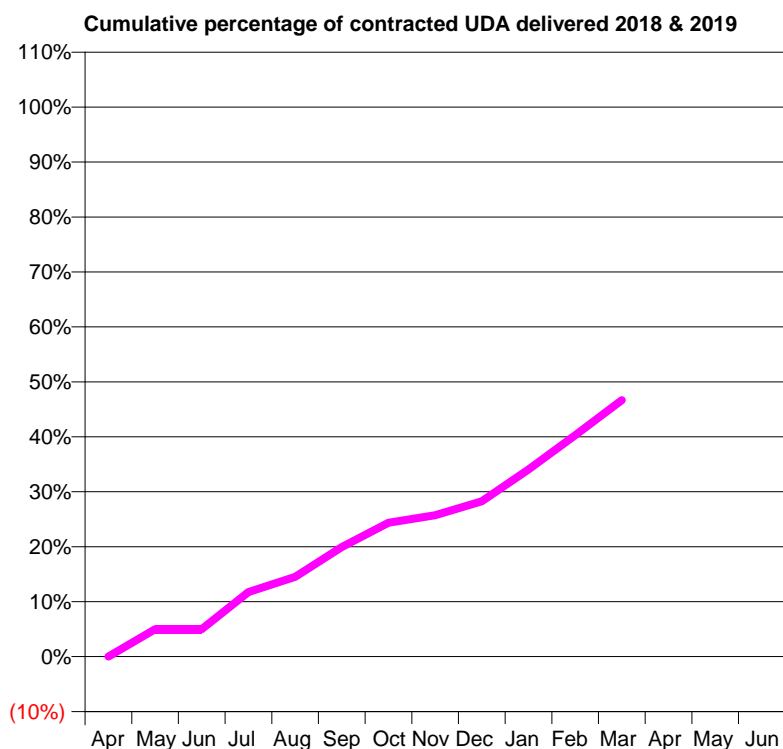
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,587      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £57,308.76 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 83            |                               |
| Quarter ending June 2018         | 205           | ↑                             |
| Quarter ending September 2018    | 285           | ↑                             |
| Quarter ending December 2018     | 306           | ↑                             |
| Quarter ending March 2019        | 363           | ↑                             |
| <b>Variance since March 2018</b> | <b>337.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 0                                 | 79   |
| June      | 0                                 | 79   |
| July      | 0                                 | 186  |
| August    | 0                                 | 230  |
| September | 0                                 | 316  |
| October   | 0                                 | 386  |
| November  | 0                                 | 408  |
| December  | 0                                 | 449  |
| January   | 143                               | 541  |
| February  | 189                               | 640  |
| March     | 241                               | 741  |
| April     | 536                               |      |
| May       | 602                               |      |
| June      | 602                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 346         | 0.3%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 346         | 5.2%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 225         | 1.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 225         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 225         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

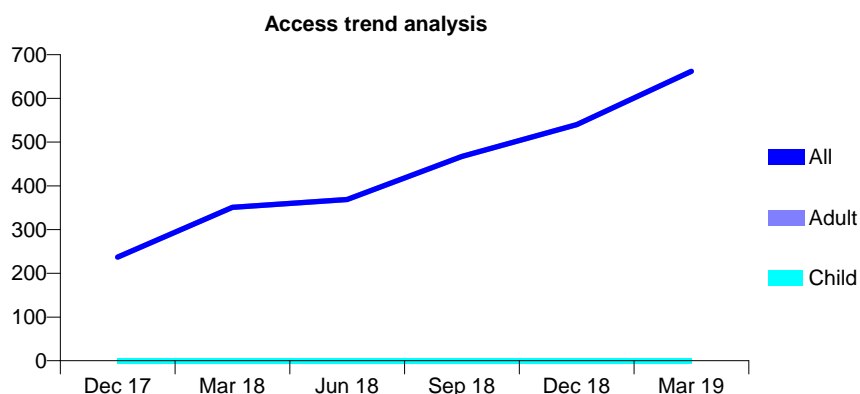
## Q68 - Vital Signs At a Glance Contract Report for 100516/0000 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR WM HOULDEN |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/07/2017    |
| Contract end date    |               |

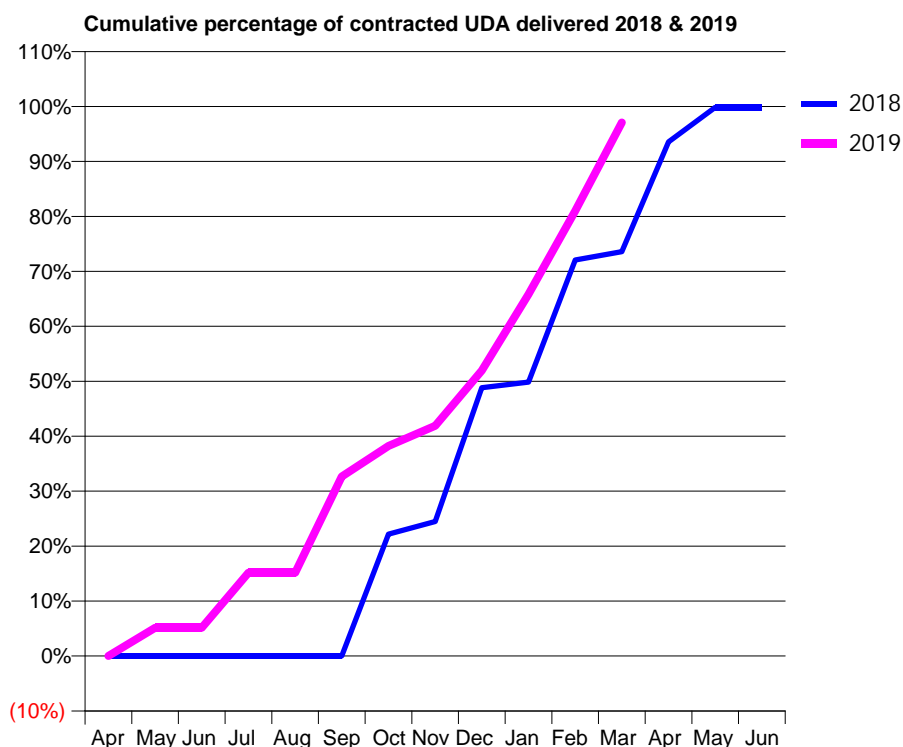
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,800      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £93,840.63 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 351          |                               |
| Quarter ending June 2018         | 369          | ↑                             |
| Quarter ending September 2018    | 467          | ↑                             |
| Quarter ending December 2018     | 540          | ↑                             |
| Quarter ending March 2019        | 662          | ↑                             |
| <b>Variance since March 2018</b> | <b>88.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 0                                 | 143   |
| June      | 0                                 | 143   |
| July      | 0                                 | 424   |
| August    | 0                                 | 424   |
| September | 0                                 | 914   |
| October   | 456                               | 1,070 |
| November  | 504                               | 1,173 |
| December  | 1,005                             | 1,455 |
| January   | 1,026                             | 1,843 |
| February  | 1,483                             | 2,268 |
| March     | 1,514                             | 2,718 |
| April     | 1,925                             |       |
| May       | 2,055                             |       |
| June      | 2,055                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 166      | 779         | 21.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 114      | 779         | 14.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 47       | 645         | 7.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 645         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 645         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

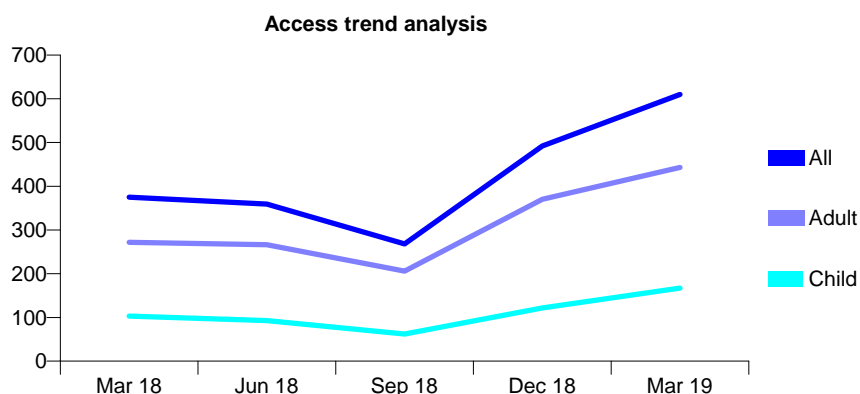
## Q68 - Vital Signs At a Glance Contract Report for 100589/0000 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Mr A Patel and Ms P Patel |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2017                |
| Contract end date    | 31/03/2019                |

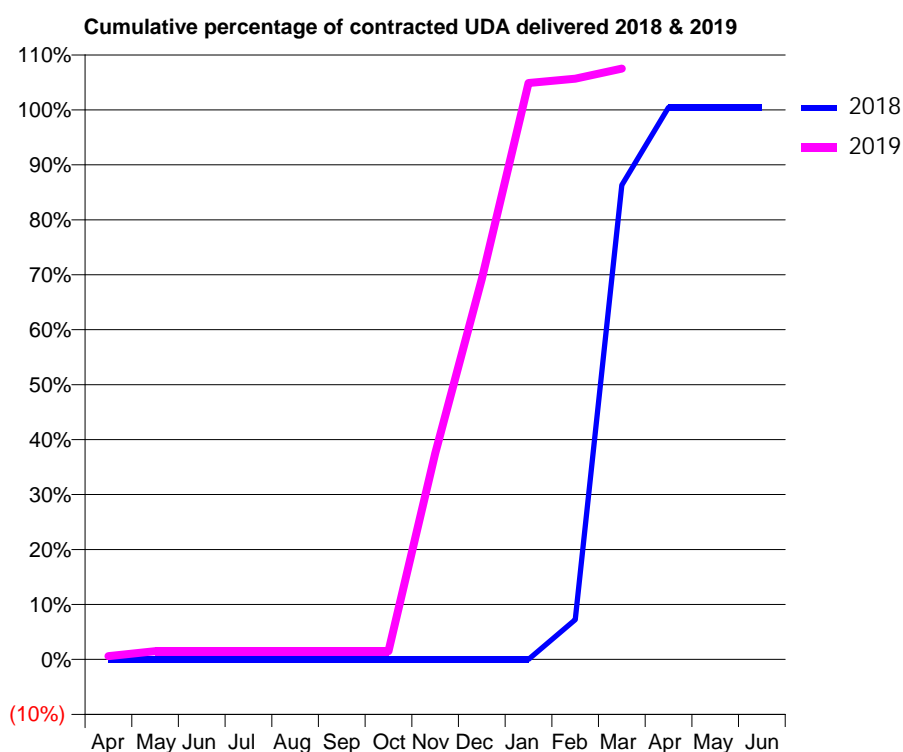
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,625.52 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 375          |                               |
| Quarter ending June 2018         | 359          | ↓                             |
| Quarter ending September 2018    | 268          | ↓                             |
| Quarter ending December 2018     | 492          | ↑                             |
| Quarter ending March 2019        | 610          | ↑                             |
| <b>Variance since March 2018</b> | <b>62.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 6     |
| May       | 0                                 | 15    |
| June      | 0                                 | 15    |
| July      | 0                                 | 15    |
| August    | 0                                 | 15    |
| September | 0                                 | 15    |
| October   | 0                                 | 15    |
| November  | 0                                 | 375   |
| December  | 0                                 | 692   |
| January   | 0                                 | 1,049 |
| February  | 80                                | 1,057 |
| March     | 949                               | 1,075 |
| April     | 1,105                             |       |
| May       | 1,105                             |       |
| June      | 1,105                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 172         | 1.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 479         | 2.1%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 29       | 172         | 16.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 42       | 479         | 8.8%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 61       | 576         | 10.6%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 576         | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 576         | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

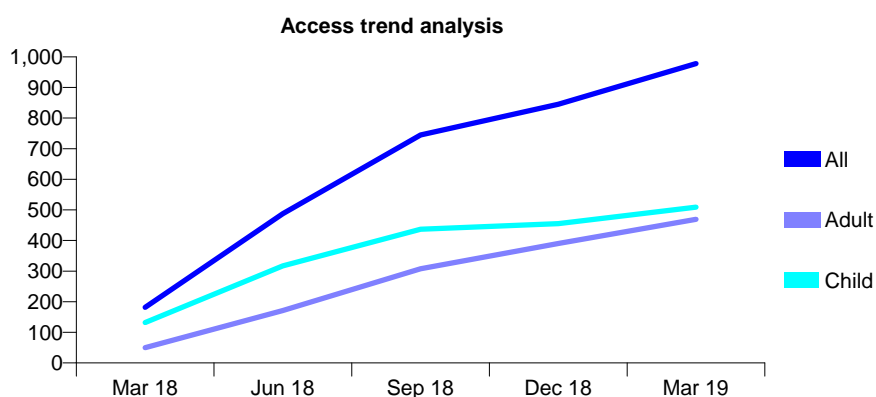
## Q68 - Vital Signs At a Glance Contract Report for 100596/0000 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS NB MUSTAFA |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/02/2018      |
| Contract end date    |                 |

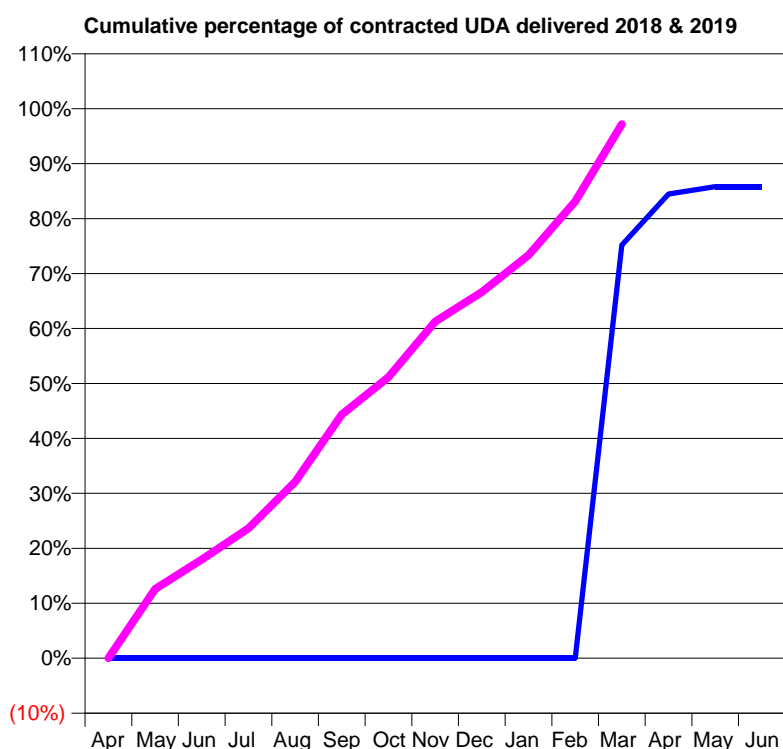
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,174      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £81,199.44 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 182           |                               |
| Quarter ending June 2018         | 488           | ↑                             |
| Quarter ending September 2018    | 745           | ↑                             |
| Quarter ending December 2018     | 845           | ↑                             |
| Quarter ending March 2019        | 978           | ↑                             |
| <b>Variance since March 2018</b> | <b>437.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018 | 2019  |
|-----------|------|-------|
| April     | 0    | 0     |
| May       | 0    | 400   |
| June      | 0    | 571   |
| July      | 0    | 751   |
| August    | 0    | 1,019 |
| September | 0    | 1,408 |
| October   | 0    | 1,624 |
| November  | 0    | 1,945 |
| December  | 0    | 2,115 |
| January   | 0    | 2,328 |
| February  | 0    | 2,638 |
| March     | 398  | 3,085 |
| April     | 447  |       |
| May       | 454  |       |
| June      | 454  |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 897         | 5.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 102      | 733         | 13.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 407      | 897         | 45.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 222      | 733         | 30.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 58       | 1,592       | 3.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,592       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,592       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

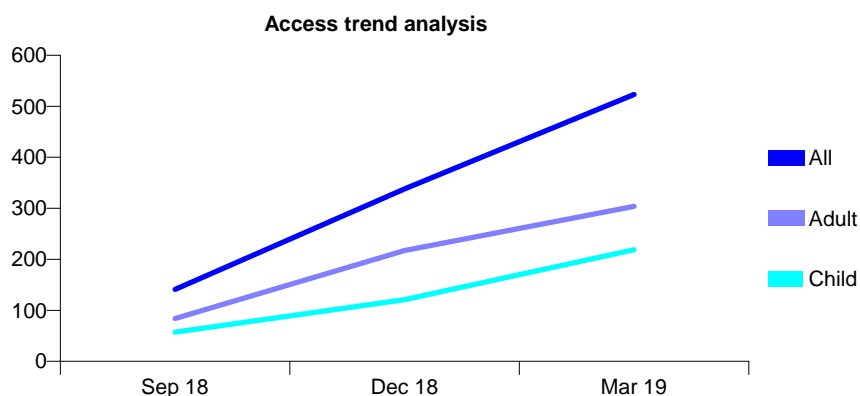
## Q68 - Vital Signs At a Glance Contract Report for 100705/0000 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | MRS A CASTELLHEIM GHAREH |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 28/05/2018               |
| Contract end date    |                          |

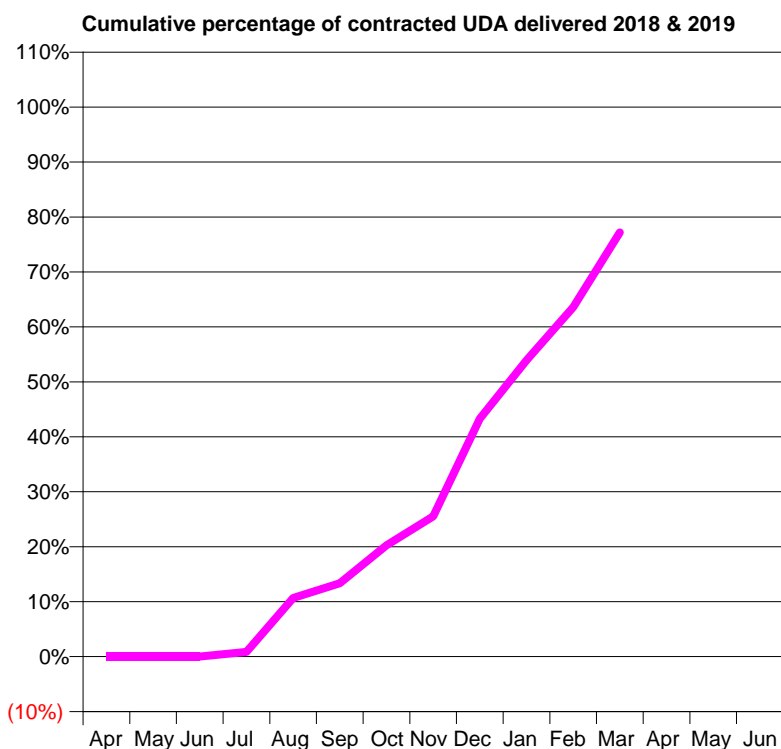
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £57,998.27 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 0     |                               |
| Quarter ending June 2018         | 0     |                               |
| Quarter ending September 2018    | 141   | ↑                             |
| Quarter ending December 2018     | 338   | ↑                             |
| Quarter ending March 2019        | 523   | ↑                             |
| <b>Variance since March 2018</b> | N/A   |                               |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 0                                 | 0     |
| June      | 0                                 | 0     |
| July      | 0                                 | 17    |
| August    | 0                                 | 214   |
| September | 0                                 | 267   |
| October   | 0                                 | 405   |
| November  | 0                                 | 511   |
| December  | 0                                 | 866   |
| January   | 0                                 | 1,078 |
| February  | 0                                 | 1,272 |
| March     | 0                                 | 1,544 |
| April     | 0                                 |       |
| May       | 0                                 |       |
| June      | 0                                 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 270         | 3.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 34       | 384         | 8.9%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 31       | 270         | 11.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 28       | 384         | 7.3%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 79       | 654         | 12.1%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 654         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 654         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

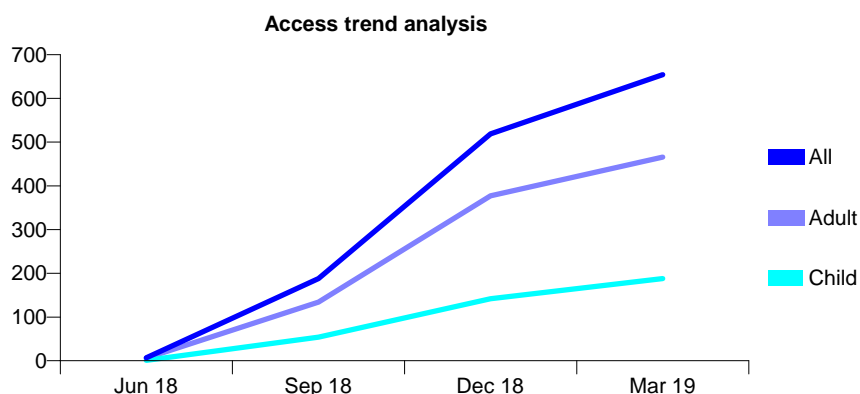
## Q68 - Vital Signs At a Glance Contract Report for 100706/0000 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Priors Croft Partnership |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2018               |
| Contract end date    | 31/03/2025               |

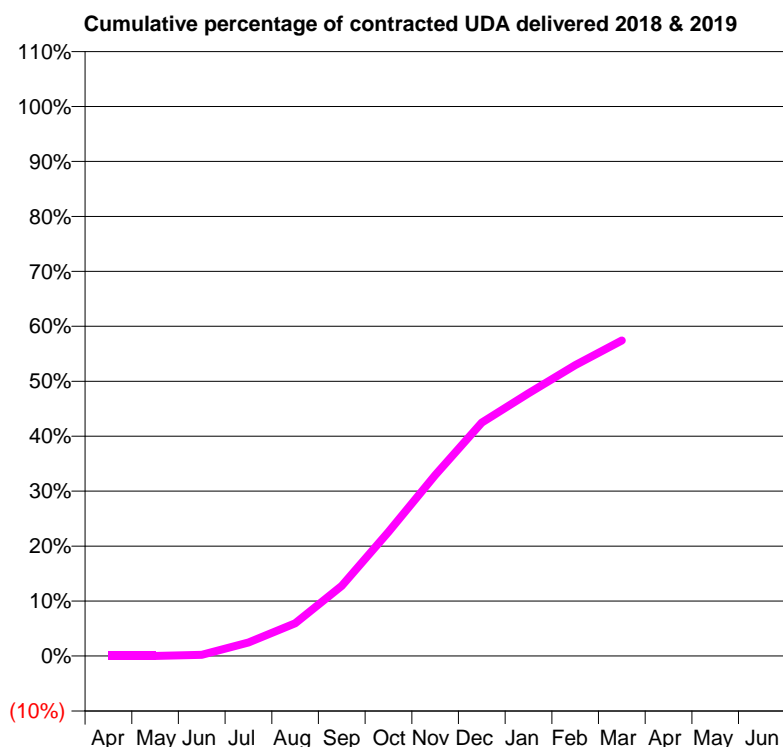
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £78,944.35 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 0     |                               |
| Quarter ending June 2018         | 7     | ↑                             |
| Quarter ending September 2018    | 188   | ↑                             |
| Quarter ending December 2018     | 519   | ↑                             |
| Quarter ending March 2019        | 654   | ↑                             |
| <b>Variance since March 2018</b> | N/A   |                               |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 0                                 | 0     |
| June      | 0                                 | 7     |
| July      | 0                                 | 74    |
| August    | 0                                 | 179   |
| September | 0                                 | 383   |
| October   | 0                                 | 678   |
| November  | 0                                 | 988   |
| December  | 0                                 | 1,274 |
| January   | 0                                 | 1,434 |
| February  | 0                                 | 1,588 |
| March     | 0                                 | 1,723 |
| April     | 0                                 |       |
| May       | 0                                 |       |
| June      | 0                                 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 231         | 3.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 58       | 606         | 9.6%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 9        | 231         | 3.9%     | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 29       | 606         | 4.8%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 65       | 837         | 7.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 837         | 0.8%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 837         | 0.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

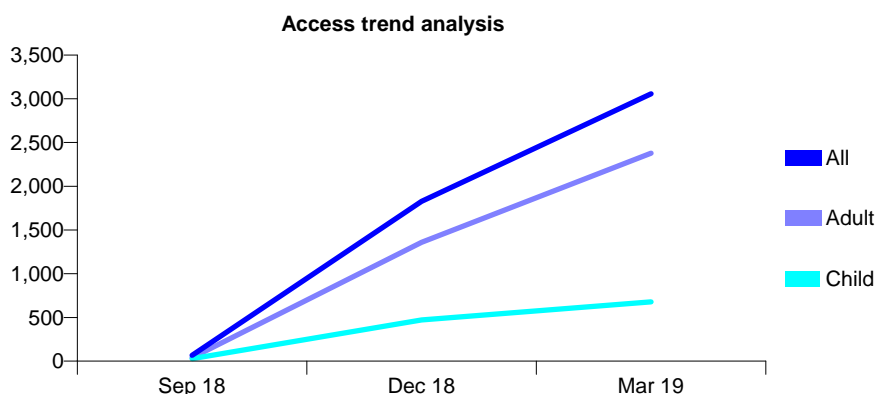
## Q68 - Vital Signs At a Glance Contract Report for 100852/0000 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | Bristol Gardens Dental Practice Partnership |
| Contract type name   | GDS Contract                                |
| Purpose of contract  | General                                     |
| Contract start date  | 10/08/2018                                  |
| Contract end date    |   |

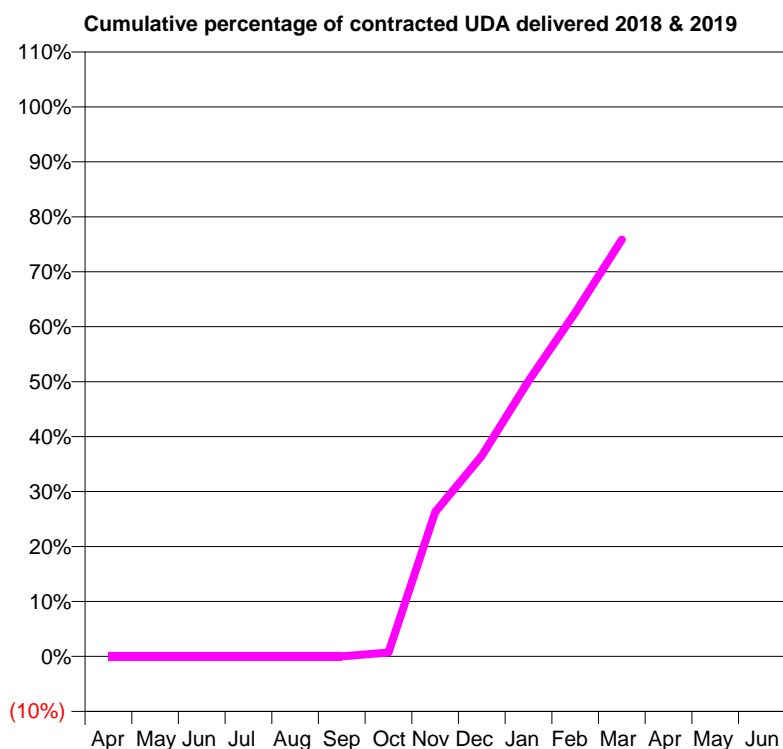
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,745      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £363,503.78 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 0     |                               |
| Quarter ending June 2018         | 0     |                               |
| Quarter ending September 2018    | 67    | ↑                             |
| Quarter ending December 2018     | 1,828 | ↑                             |
| Quarter ending March 2019        | 3,057 | ↑                             |
| <b>Variance since March 2018</b> | N/A   |                               |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 0      |
| May       | 0                                 | 0      |
| June      | 0                                 | 0      |
| July      | 0                                 | 0      |
| August    | 0                                 | 0      |
| September | 0                                 | 0      |
| October   | 0                                 | 104    |
| November  | 0                                 | 3,876  |
| December  | 0                                 | 5,383  |
| January   | 0                                 | 7,390  |
| February  | 0                                 | 9,228  |
| March     | 0                                 | 11,184 |
| April     | 0                                 |        |
| May       | 0                                 |        |
| June      | 0                                 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 786         | 6.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 350      | 2,868       | 12.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 64       | 786         | 8.1%     | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 175      | 2,868       | 6.1%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 366      | 3,654       | 10.0%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 3,654       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 92       | 3,654       | 2.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

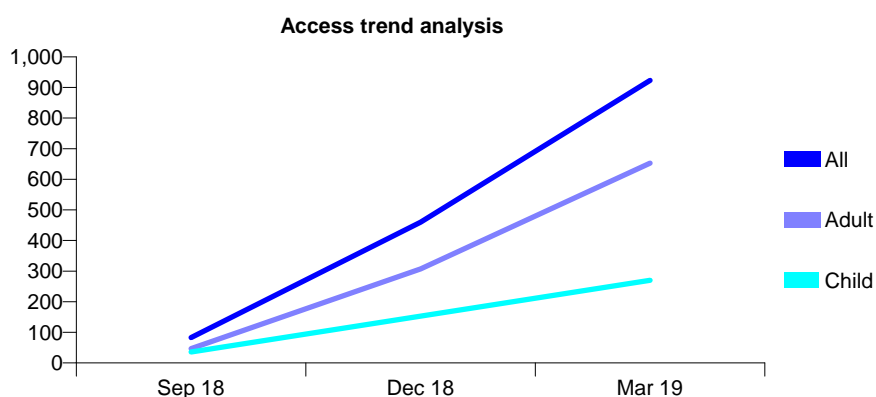
## Q68 - Vital Signs At a Glance Contract Report for 100864/0000 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Mr A Vaidya and Mrs S Vaidya |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/09/2018                   |
| Contract end date    |                              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,444.61 |

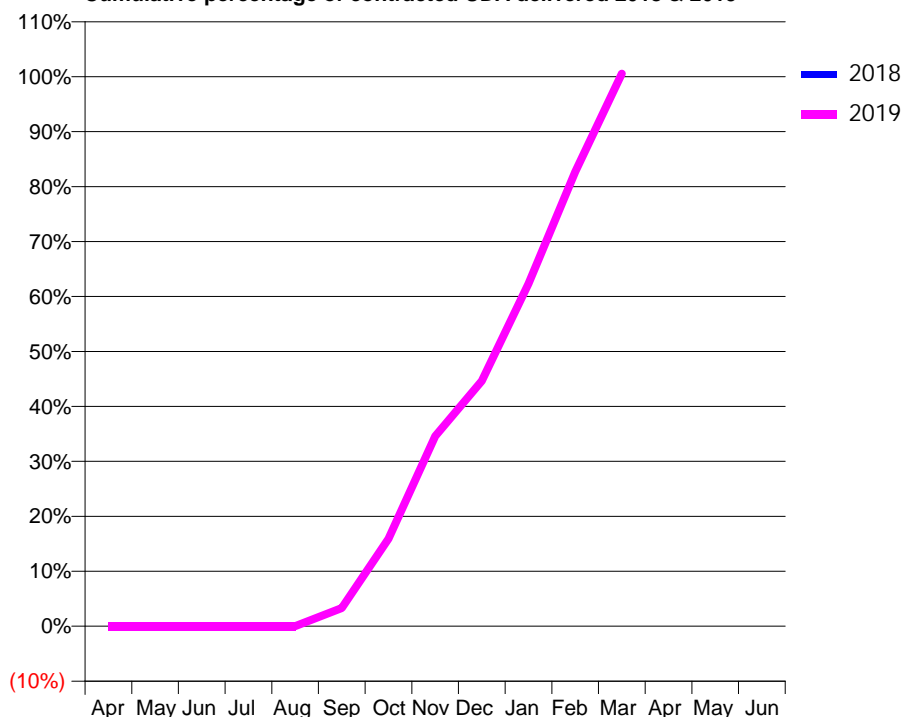
### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 0     |                               |
| Quarter ending June 2018         | 0     |                               |
| Quarter ending September 2018    | 83    | ↑                             |
| Quarter ending December 2018     | 460   | ↑                             |
| Quarter ending March 2019        | 923   | ↑                             |
| <b>Variance since March 2018</b> | N/A   |                               |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018 | 2019  |
|-----------|------|-------|
| April     | 0    | 0     |
| May       | 0    | 0     |
| June      | 0    | 0     |
| July      | 0    | 0     |
| August    | 0    | 0     |
| September | 0    | 33    |
| October   | 0    | 159   |
| November  | 0    | 346   |
| December  | 0    | 446   |
| January   | 0    | 623   |
| February  | 0    | 827   |
| March     | 0    | 1,005 |
| April     | 0    |       |
| May       | 0    |       |
| June      | 0    |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 265         | 2.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 47       | 680         | 6.9%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 8        | 265         | 3.0%     | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 680         | 2.6%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 52       | 644         | 8.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 644         | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 644         | 0.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



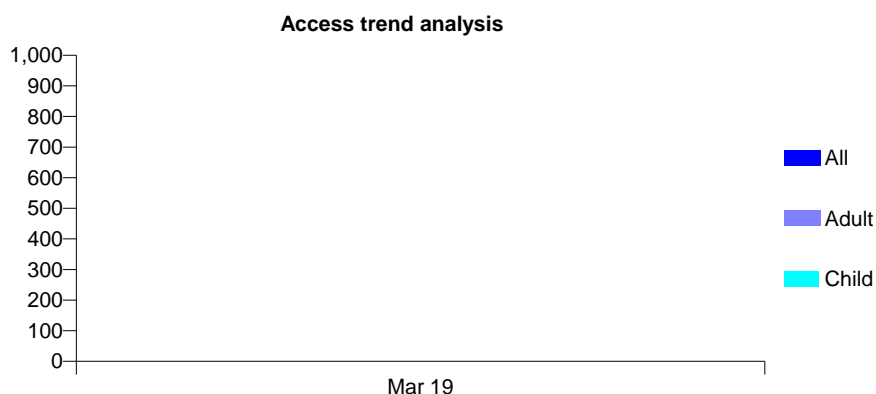
## Q68 - Vital Signs At a Glance Contract Report for 100974/0000 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Trinity Dental Practice Partnership |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2018                          |
| Contract end date    | 31/03/2019                          |

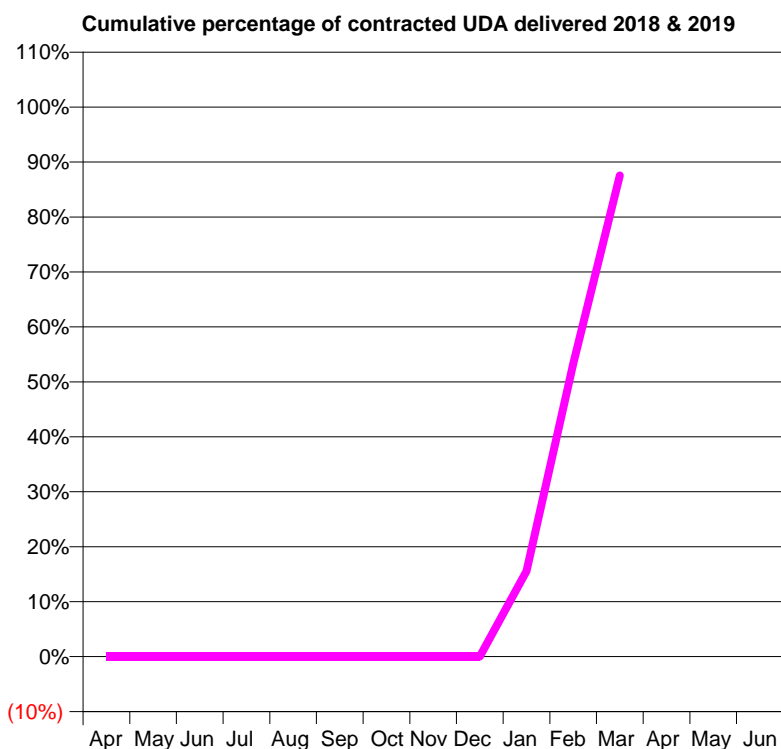
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,500      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £60,019.44 |

### ACCESS\*

| Patients seen in 24 months       | Total      | Change since previous quarter |
|----------------------------------|------------|-------------------------------|
| Quarter ending March 2018        | 0          |                               |
| Quarter ending June 2018         | 0          |                               |
| Quarter ending September 2018    | 0          |                               |
| Quarter ending December 2018     | 0          |                               |
| Quarter ending March 2019        | 908        |                               |
| <b>Variance since March 2018</b> | <b>N/A</b> |                               |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 0                                 | 0     |
| June      | 0                                 | 0     |
| July      | 0                                 | 0     |
| August    | 0                                 | 0     |
| September | 0                                 | 0     |
| October   | 0                                 | 0     |
| November  | 0                                 | 0     |
| December  | 0                                 | 0     |
| January   | 0                                 | 389   |
| February  | 0                                 | 1,333 |
| March     | 0                                 | 2,189 |
| April     | 0                                 |       |
| May       | 0                                 |       |
| June      | 0                                 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 334         | 1.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 31       | 549         | 5.6%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 334         | 0.0%     | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 549         | 0.0%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 50       | 883         | 5.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 883         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 883         | 1.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

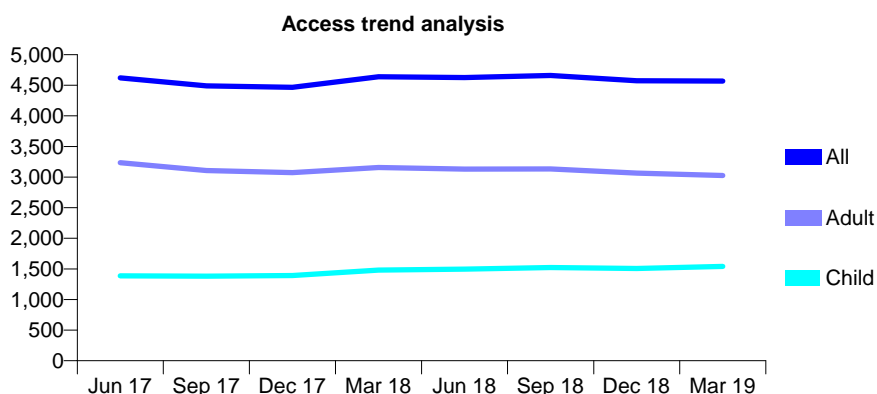
## Q68 - Vital Signs At a Glance Contract Report for 101281/0028 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

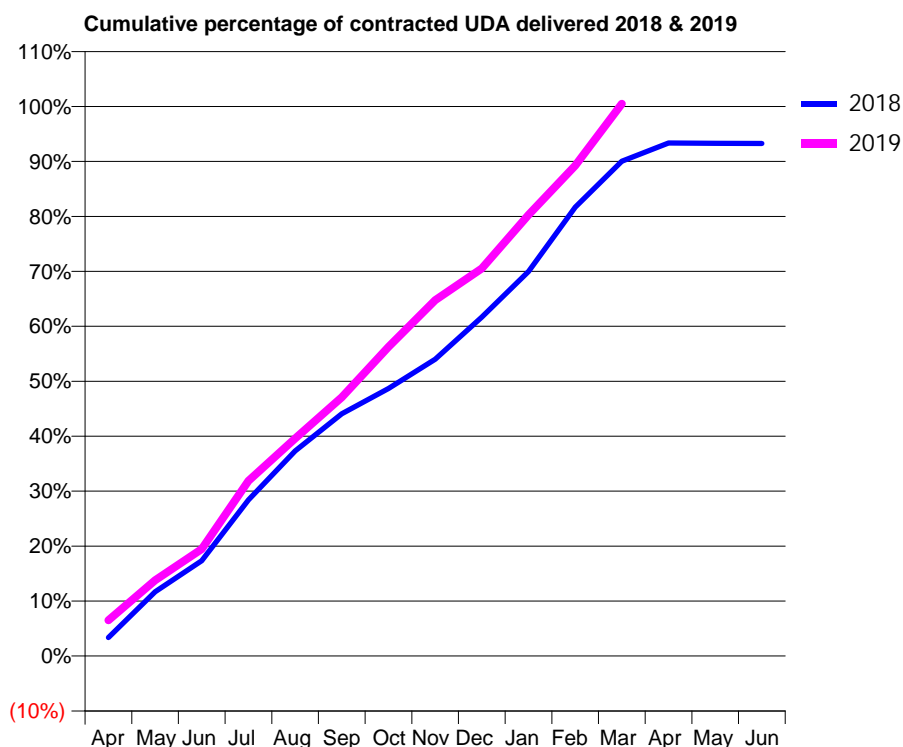
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,520      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £277,513.28 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,640         |                               |
| Quarter ending June 2018         | 4,627         | →                             |
| Quarter ending September 2018    | 4,658         | →                             |
| Quarter ending December 2018     | 4,573         | ↓                             |
| Quarter ending March 2019        | 4,567         | →                             |
| <b>Variance since March 2018</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 387                               | 751    |
| May       | 1,347                             | 1,588  |
| June      | 1,999                             | 2,244  |
| July      | 3,272                             | 3,673  |
| August    | 4,297                             | 4,561  |
| September | 5,079                             | 5,424  |
| October   | 5,609                             | 6,483  |
| November  | 6,222                             | 7,459  |
| December  | 7,105                             | 8,122  |
| January   | 8,060                             | 9,249  |
| February  | 9,408                             | 10,280 |
| March     | 10,373                            | 11,576 |
| April     | 10,752                            |        |
| May       | 10,749                            |        |
| June      | 10,745                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 189      | 2,533       | 7.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 664      | 4,416       | 15.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,574    | 2,533       | 62.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,430    | 4,416       | 55.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 792      | 6,757       | 11.7%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 6,757       | 0.7%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 6,757       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

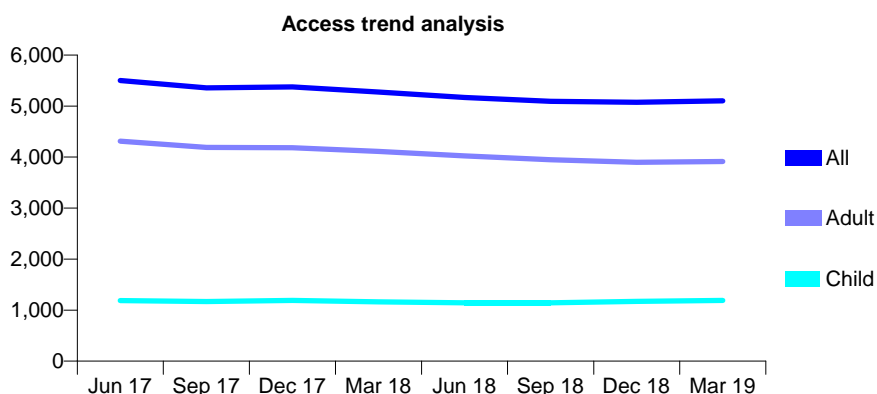
## Q68 - Vital Signs At a Glance Contract Report for 101281/0040 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

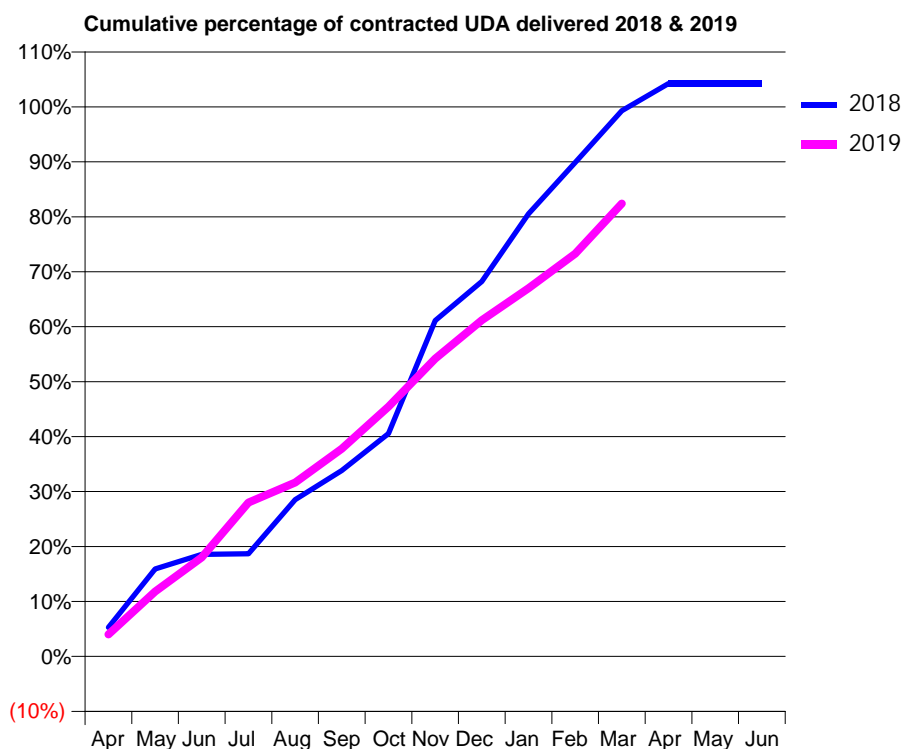
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,400      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £418,313.95 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,274         |                               |
| Quarter ending June 2018         | 5,167         | ↓                             |
| Quarter ending September 2018    | 5,094         | ↓                             |
| Quarter ending December 2018     | 5,072         | →                             |
| Quarter ending March 2019        | 5,103         | →                             |
| <b>Variance since March 2018</b> | <b>(3.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 555                               | 660    |
| May       | 1,670                             | 1,935  |
| June      | 1,951                             | 2,957  |
| July      | 1,961                             | 4,595  |
| August    | 2,996                             | 5,193  |
| September | 3,550                             | 6,200  |
| October   | 4,259                             | 7,454  |
| November  | 6,418                             | 8,886  |
| December  | 7,164                             | 10,031 |
| January   | 8,456                             | 10,986 |
| February  | 9,440                             | 12,017 |
| March     | 10,426                            | 13,513 |
| April     | 10,945                            |        |
| May       | 10,946                            |        |
| June      | 10,946                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 131      | 1,950       | 6.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 962      | 5,682       | 16.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,176    | 1,950       | 60.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,462    | 5,682       | 43.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 964      | 7,315       | 13.2%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 176      | 7,315       | 2.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 7,315       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

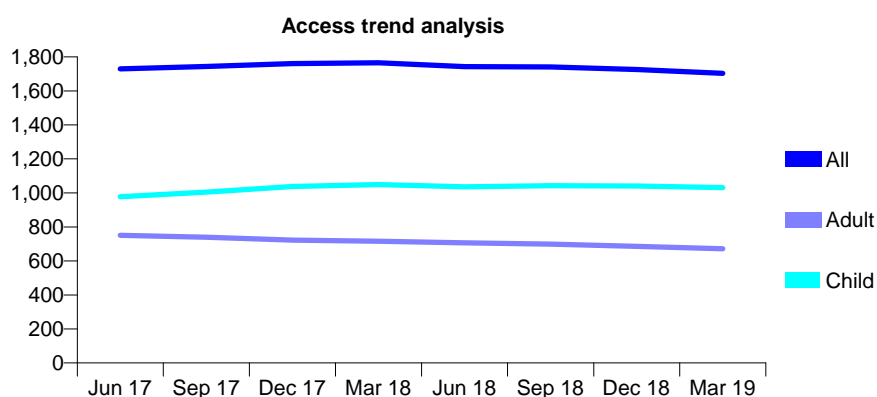
## Q68 - Vital Signs At a Glance Contract Report for 101281/0056 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

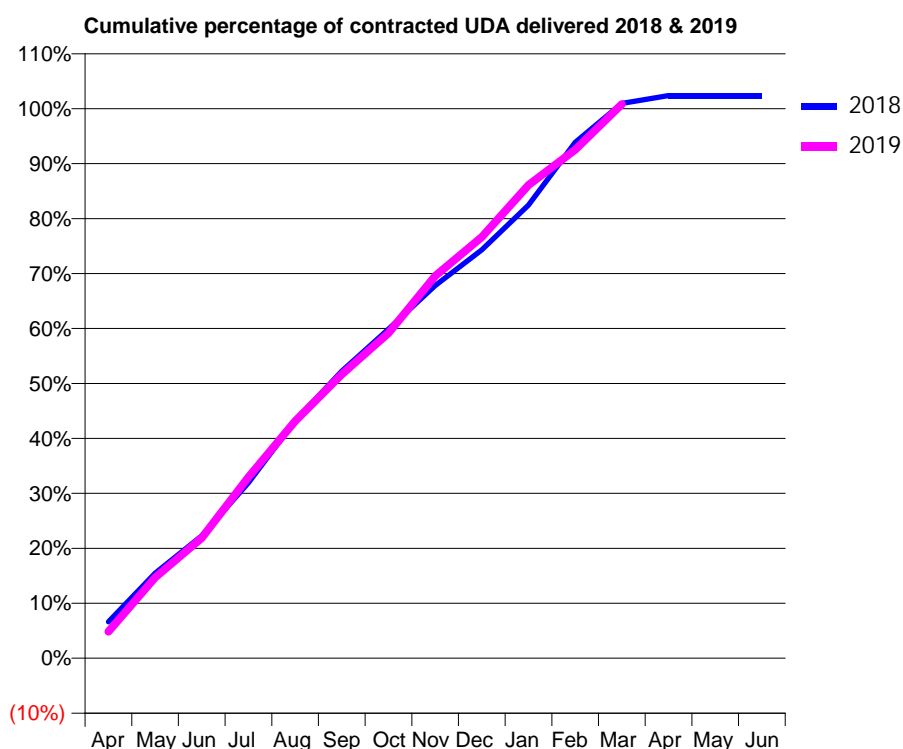
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,474      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £84,731.18 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,765         |                               |
| Quarter ending June 2018         | 1,742         | ↓                             |
| Quarter ending September 2018    | 1,741         | →                             |
| Quarter ending December 2018     | 1,726         | →                             |
| Quarter ending March 2019        | 1,703         | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 231   | 168   |
| May                               | 538   | 511   |
| June                              | 774   | 760   |
| July                              | 1,109 | 1,146 |
| August                            | 1,501 | 1,499 |
| September                         | 1,814 | 1,794 |
| October                           | 2,081 | 2,055 |
| November                          | 2,356 | 2,416 |
| December                          | 2,582 | 2,662 |
| January                           | 2,865 | 2,991 |
| February                          | 3,261 | 3,215 |
| March                             | 3,506 | 3,501 |
| April                             | 3,556 |       |
| May                               | 3,556 |       |
| June                              | 3,556 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 130      | 1,439       | 9.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 125      | 757         | 16.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 796      | 1,439       | 55.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 278      | 757         | 36.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 141      | 2,169       | 6.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 2,169       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 2,169       | 1.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

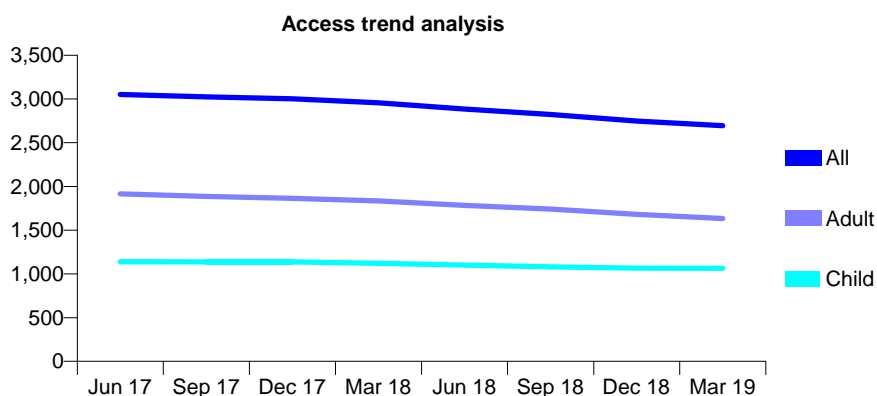
## Q68 - Vital Signs At a Glance Contract Report for 101281/0057 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

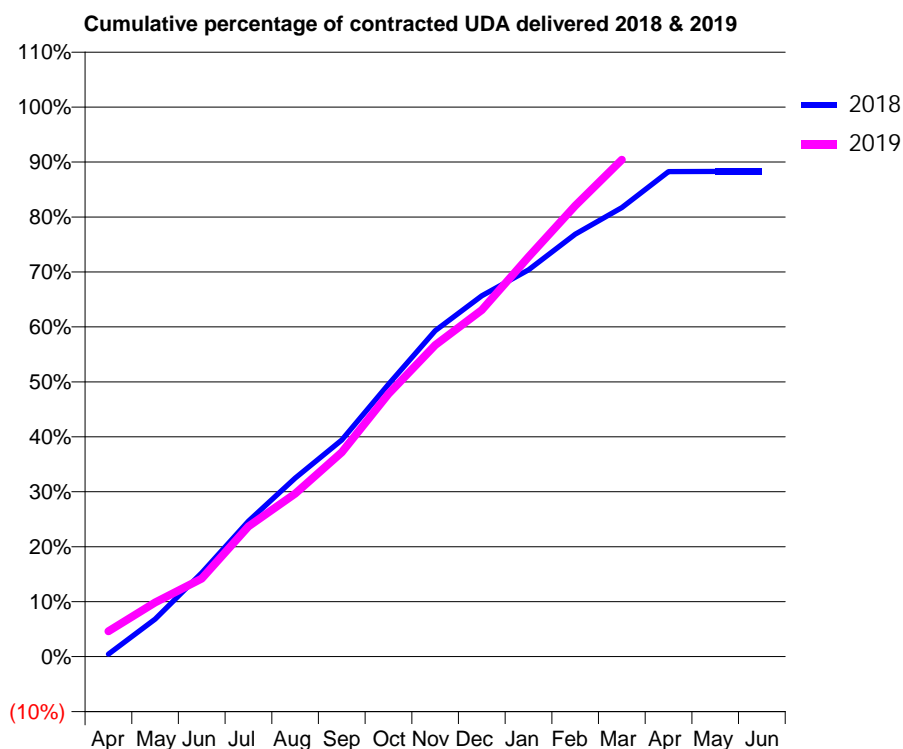
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,931       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £176,552.66 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,956         |                               |
| Quarter ending June 2018         | 2,885         | ↓                             |
| Quarter ending September 2018    | 2,822         | ↓                             |
| Quarter ending December 2018     | 2,748         | ↓                             |
| Quarter ending March 2019        | 2,696         | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 32                                | 320   |
| May       | 490                               | 684   |
| June      | 1,095                             | 985   |
| July      | 1,771                             | 1,642 |
| August    | 2,333                             | 2,057 |
| September | 2,831                             | 2,576 |
| October   | 3,558                             | 3,313 |
| November  | 4,258                             | 3,929 |
| December  | 4,715                             | 4,370 |
| January   | 5,052                             | 5,042 |
| February  | 5,519                             | 5,687 |
| March     | 5,866                             | 6,266 |
| April     | 6,338                             |       |
| May       | 6,341                             |       |
| June      | 6,341                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 1,645       | 4.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 281      | 2,218       | 12.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,014    | 1,645       | 61.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,258    | 2,218       | 56.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 245      | 3,567       | 6.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 43       | 3,567       | 1.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3,567       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

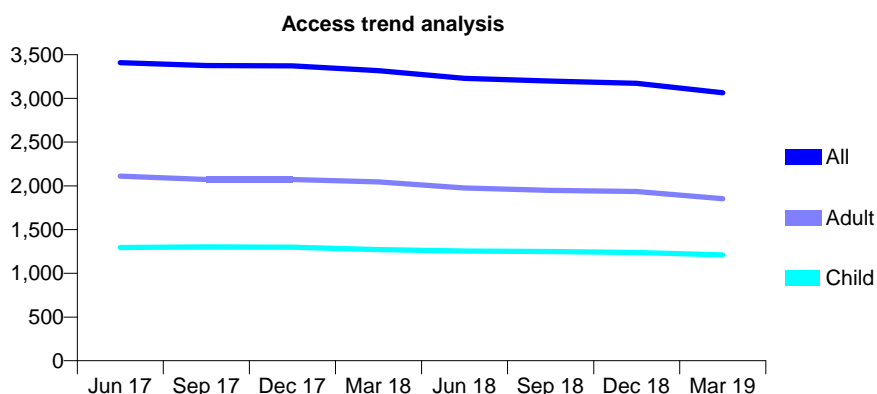
## Q68 - Vital Signs At a Glance Contract Report for 101281/0090 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,650       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £198,602.98 |

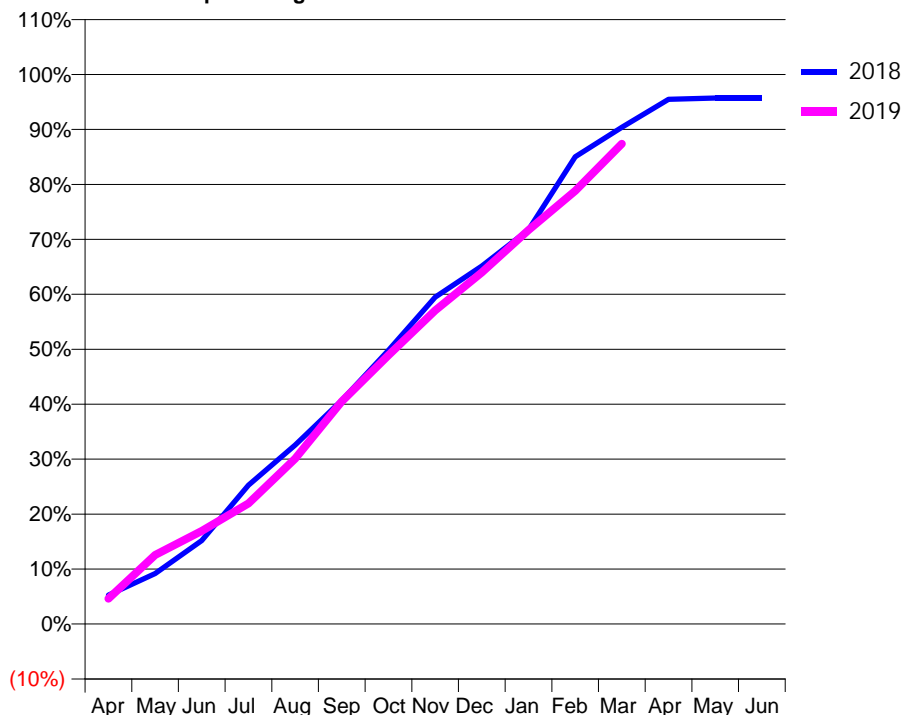
### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,316         |                               |
| Quarter ending June 2018         | 3,230         | ↓                             |
| Quarter ending September 2018    | 3,198         | →                             |
| Quarter ending December 2018     | 3,173         | →                             |
| Quarter ending March 2019        | 3,064         | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 402   | 353   |
| May       | 703   | 963   |
| June      | 1,162 | 1,294 |
| July      | 1,933 | 1,679 |
| August    | 2,492 | 2,303 |
| September | 3,115 | 3,098 |
| October   | 3,810 | 3,741 |
| November  | 4,551 | 4,365 |
| December  | 4,981 | 4,895 |
| January   | 5,489 | 5,485 |
| February  | 6,505 | 6,030 |
| March     | 6,914 | 6,684 |
| April     | 7,304 |       |
| May       | 7,323 |       |
| June      | 7,323 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 141      | 1,728       | 8.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 379      | 2,335       | 16.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 946      | 1,728       | 54.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,114    | 2,335       | 47.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 403      | 3,864       | 10.4%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 3,864       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 86       | 3,864       | 2.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

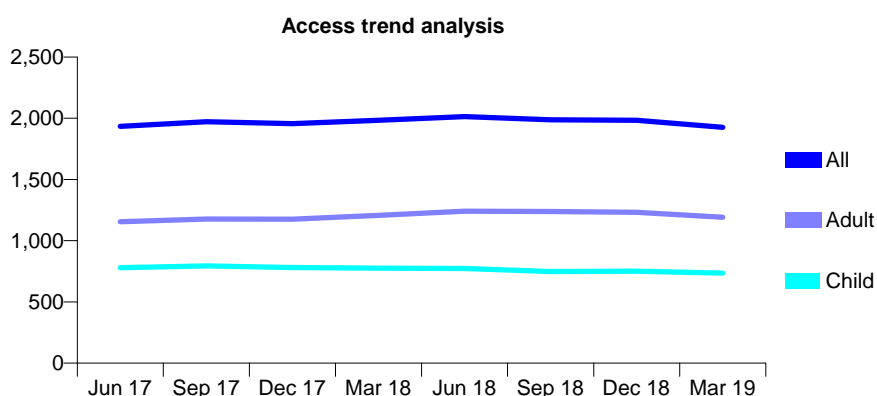
## Q68 - Vital Signs At a Glance Contract Report for 101281/0123 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

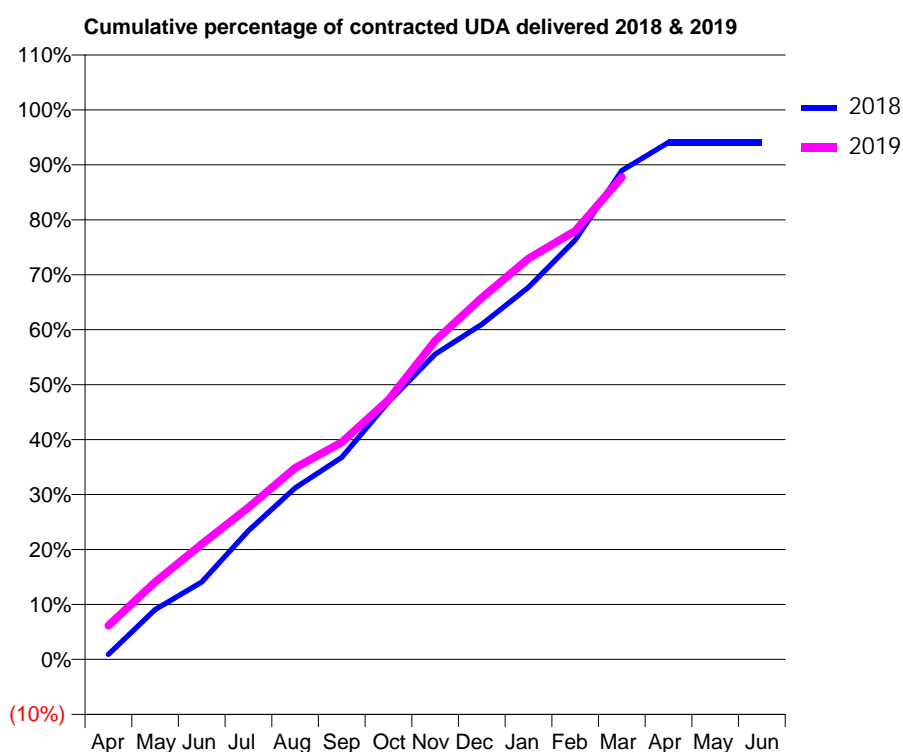
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,664       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £126,260.05 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,984         |                               |
| Quarter ending June 2018         | 2,014         | →                             |
| Quarter ending September 2018    | 1,988         | ↓                             |
| Quarter ending December 2018     | 1,984         | →                             |
| Quarter ending March 2019        | 1,927         | ↓                             |
| <b>Variance since March 2018</b> | <b>(2.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 53    | 350   |
| May       | 515   | 798   |
| June      | 798   | 1,189 |
| July      | 1,326 | 1,567 |
| August    | 1,767 | 1,975 |
| September | 2,083 | 2,238 |
| October   | 2,655 | 2,674 |
| November  | 3,147 | 3,285 |
| December  | 3,453 | 3,726 |
| January   | 3,835 | 4,131 |
| February  | 4,322 | 4,417 |
| March     | 5,038 | 4,969 |
| April     | 5,328 |       |
| May       | 5,328 |       |
| June      | 5,328 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 1,140       | 5.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 235      | 1,612       | 14.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 738      | 1,140       | 64.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 932      | 1,612       | 57.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 152      | 2,640       | 5.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 2,640       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 49       | 2,640       | 1.9%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

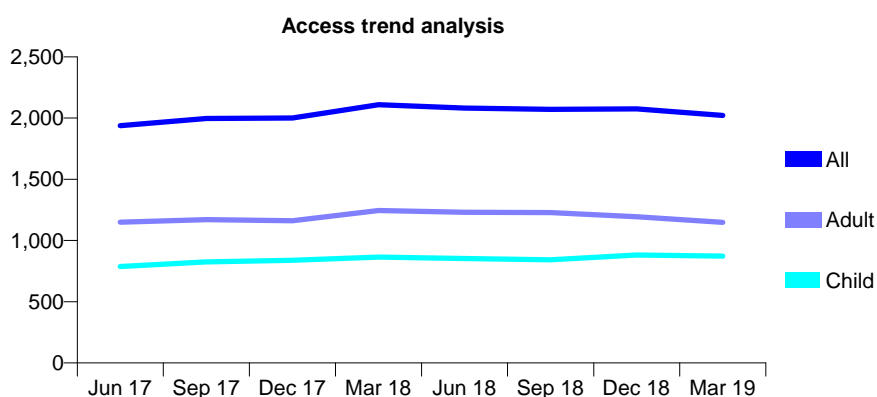
## Q68 - Vital Signs At a Glance Contract Report for 101281/0137 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

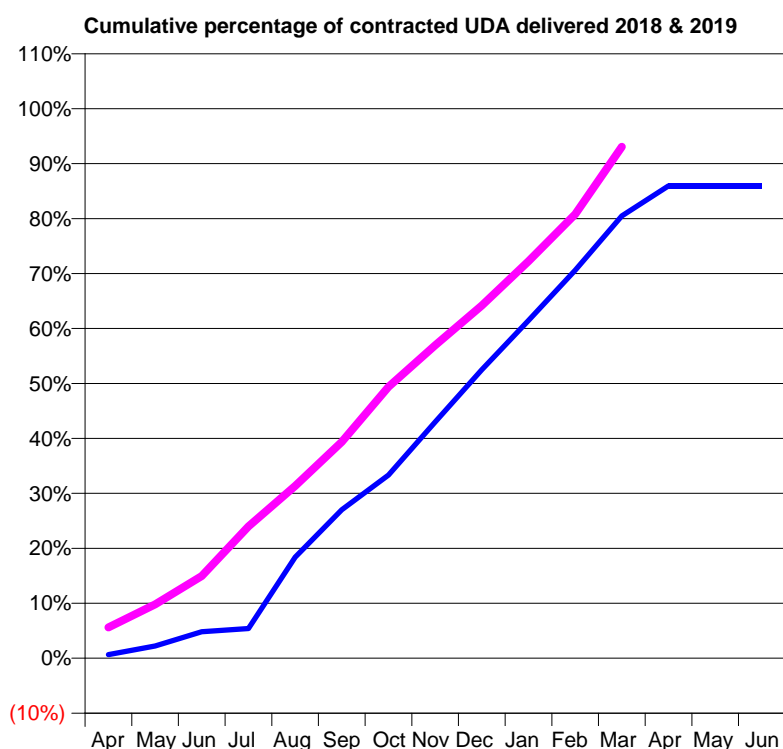
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £163,965.31 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,109         |                               |
| Quarter ending June 2018         | 2,082         | ↓                             |
| Quarter ending September 2018    | 2,071         | →                             |
| Quarter ending December 2018     | 2,076         | →                             |
| Quarter ending March 2019        | 2,021         | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 40    | 337   |
| May       | 133   | 587   |
| June      | 289   | 898   |
| July      | 325   | 1,440 |
| August    | 1,105 | 1,880 |
| September | 1,621 | 2,362 |
| October   | 2,000 | 2,962 |
| November  | 2,580 | 3,416 |
| December  | 3,150 | 3,851 |
| January   | 3,688 | 4,334 |
| February  | 4,237 | 4,848 |
| March     | 4,828 | 5,583 |
| April     | 5,157 |       |
| May       | 5,157 |       |
| June      | 5,157 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 128      | 1,537       | 8.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 324      | 1,739       | 18.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,027    | 1,537       | 66.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,028    | 1,739       | 59.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 37       | 3,107       | 1.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 3,107       | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 162      | 3,107       | 5.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



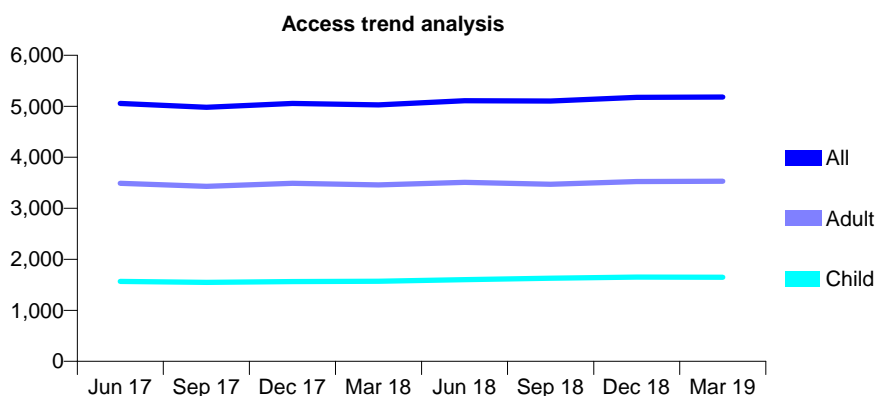
## Q68 - Vital Signs At a Glance Contract Report for 101281/0140 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

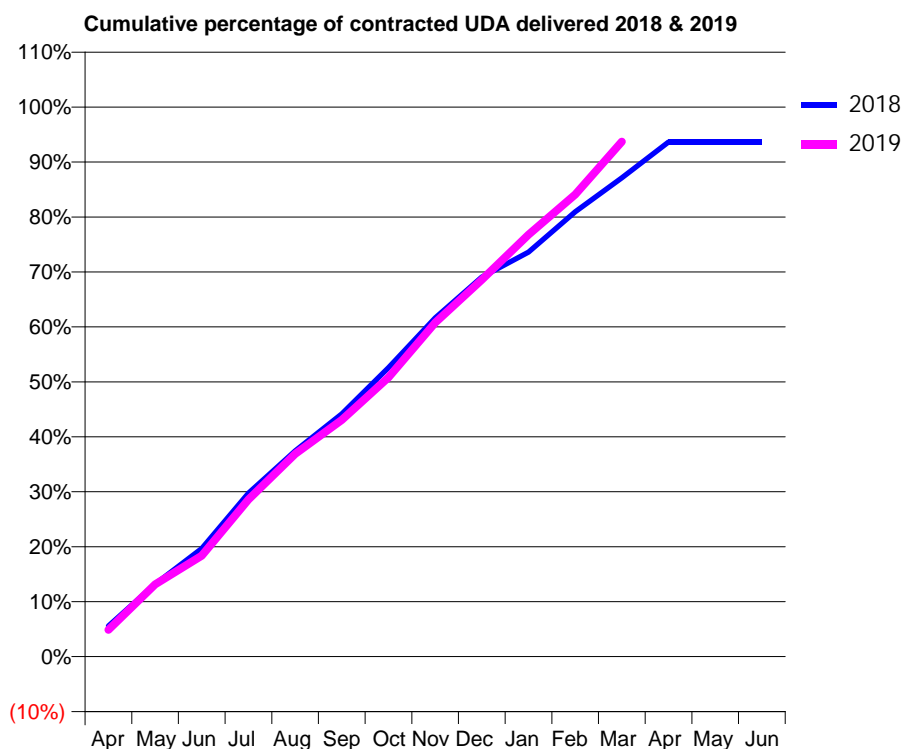
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £313,196.72 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,030       |                               |
| Quarter ending June 2018         | 5,111       | →                             |
| Quarter ending September 2018    | 5,101       | →                             |
| Quarter ending December 2018     | 5,176       | →                             |
| Quarter ending March 2019        | 5,181       | →                             |
| <b>Variance since March 2018</b> | <b>3.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 725                               | 635    |
| May       | 1,717                             | 1,711  |
| June      | 2,556                             | 2,387  |
| July      | 3,866                             | 3,717  |
| August    | 4,866                             | 4,793  |
| September | 5,744                             | 5,599  |
| October   | 6,835                             | 6,603  |
| November  | 8,014                             | 7,899  |
| December  | 8,981                             | 8,913  |
| January   | 9,571                             | 9,981  |
| February  | 10,521                            | 10,933 |
| March     | 11,326                            | 12,180 |
| April     | 12,172                            |        |
| May       | 12,172                            |        |
| June      | 12,172                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 173      | 2,872       | 6.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 617      | 4,895       | 12.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,969    | 2,872       | 68.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,532    | 4,895       | 51.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 587      | 7,084       | 8.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 7,084       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 75       | 7,084       | 1.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

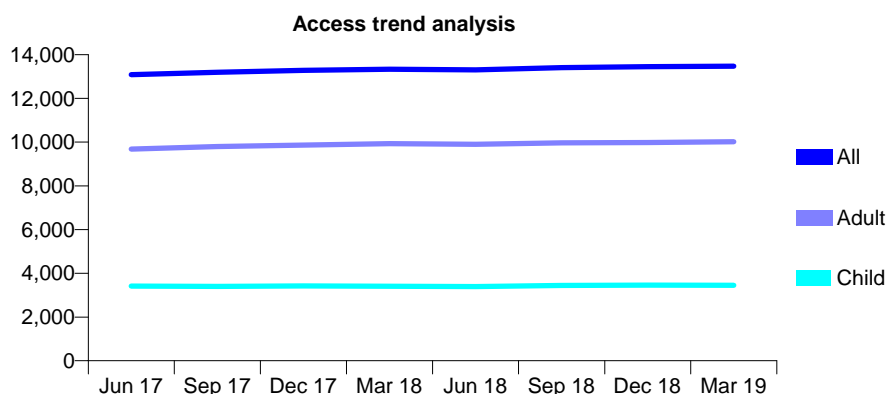
## Q68 - Vital Signs At a Glance Contract Report for 101281/0163 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/11/2006            |
| Contract end date    |                       |

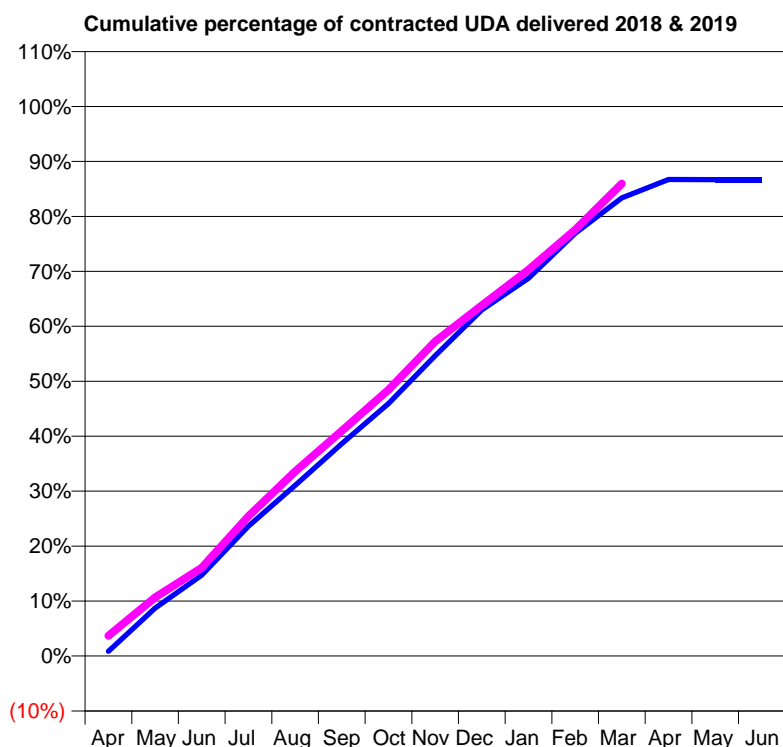
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 37,431      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £895,671.54 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 13,333      |                               |
| Quarter ending June 2018         | 13,299      | →                             |
| Quarter ending September 2018    | 13,407      | →                             |
| Quarter ending December 2018     | 13,449      | →                             |
| Quarter ending March 2019        | 13,470      | →                             |
| <b>Variance since March 2018</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 320                               | 1,383  |
| May       | 3,262                             | 4,001  |
| June      | 5,507                             | 6,020  |
| July      | 8,847                             | 9,522  |
| August    | 11,618                            | 12,572 |
| September | 14,454                            | 15,327 |
| October   | 17,201                            | 18,138 |
| November  | 20,459                            | 21,422 |
| December  | 23,576                            | 23,878 |
| January   | 25,730                            | 26,314 |
| February  | 28,790                            | 29,037 |
| March     | 31,202                            | 32,168 |
| April     | 32,461                            |        |
| May       | 32,455                            |        |
| June      | 32,445                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 363      | 4,926       | 7.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,565    | 12,595      | 12.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,521    | 4,926       | 51.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,160    | 12,595      | 41.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,686    | 16,945      | 9.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 128      | 16,945      | 0.8%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 16,945      | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

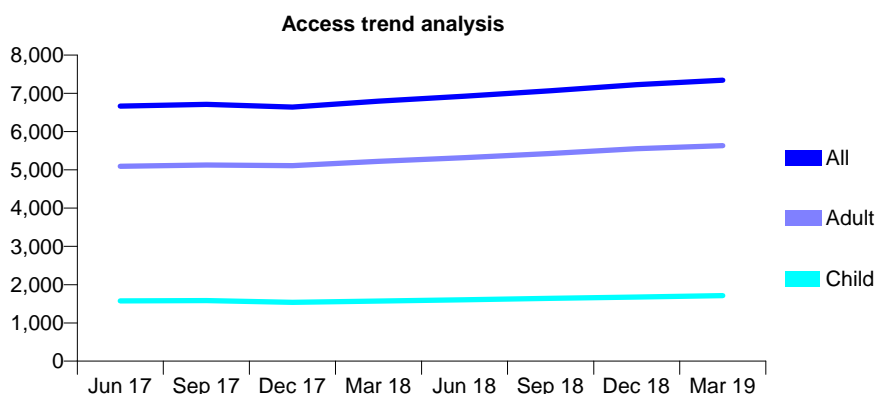
## Q68 - Vital Signs At a Glance Contract Report for 101281/0177 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | Pilot Contract        |
| Purpose of contract  | General               |
| Contract start date  | 01/03/2008            |
| Contract end date    | 31/03/2020            |

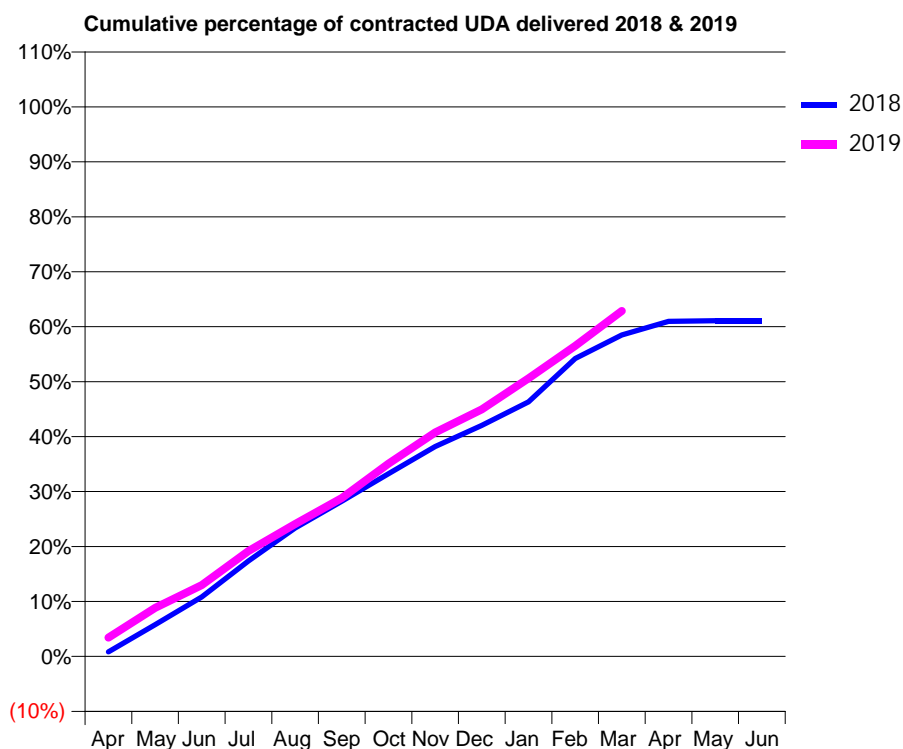
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,911      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £671,856.65 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 6,794       |                               |
| Quarter ending June 2018         | 6,924       | →                             |
| Quarter ending September 2018    | 7,069       | ↑                             |
| Quarter ending December 2018     | 7,228       | ↑                             |
| Quarter ending March 2019        | 7,344       | →                             |
| <b>Variance since March 2018</b> | <b>8.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 215                               | 890    |
| May       | 1,497                             | 2,290  |
| June      | 2,804                             | 3,363  |
| July      | 4,505                             | 4,969  |
| August    | 6,059                             | 6,250  |
| September | 7,315                             | 7,467  |
| October   | 8,614                             | 9,089  |
| November  | 9,903                             | 10,562 |
| December  | 10,895                            | 11,648 |
| January   | 12,002                            | 13,112 |
| February  | 14,048                            | 14,643 |
| March     | 15,157                            | 16,287 |
| April     | 15,801                            |        |
| May       | 15,828                            |        |
| June      | 15,827                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 103      | 2,253       | 4.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 866      | 6,798       | 12.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,079    | 2,253       | 47.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,459    | 6,798       | 36.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 680      | 8,467       | 8.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 65       | 8,467       | 0.8%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 88       | 8,467       | 1.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

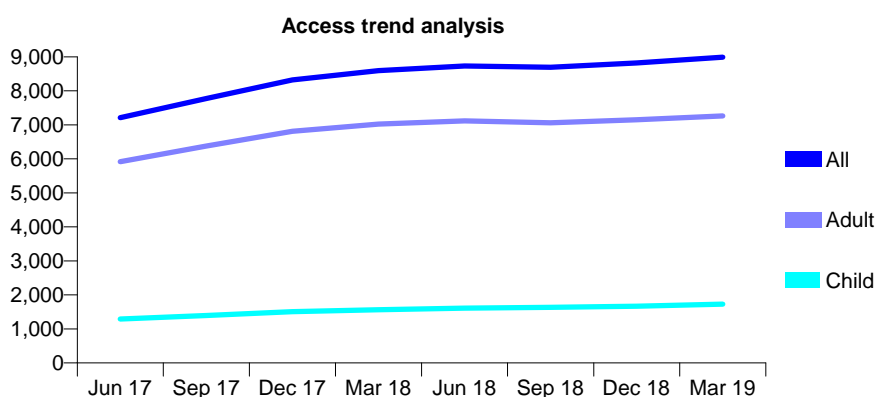
## Q68 - Vital Signs At a Glance Contract Report for 101281/0231 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2011            |
| Contract end date    |                       |

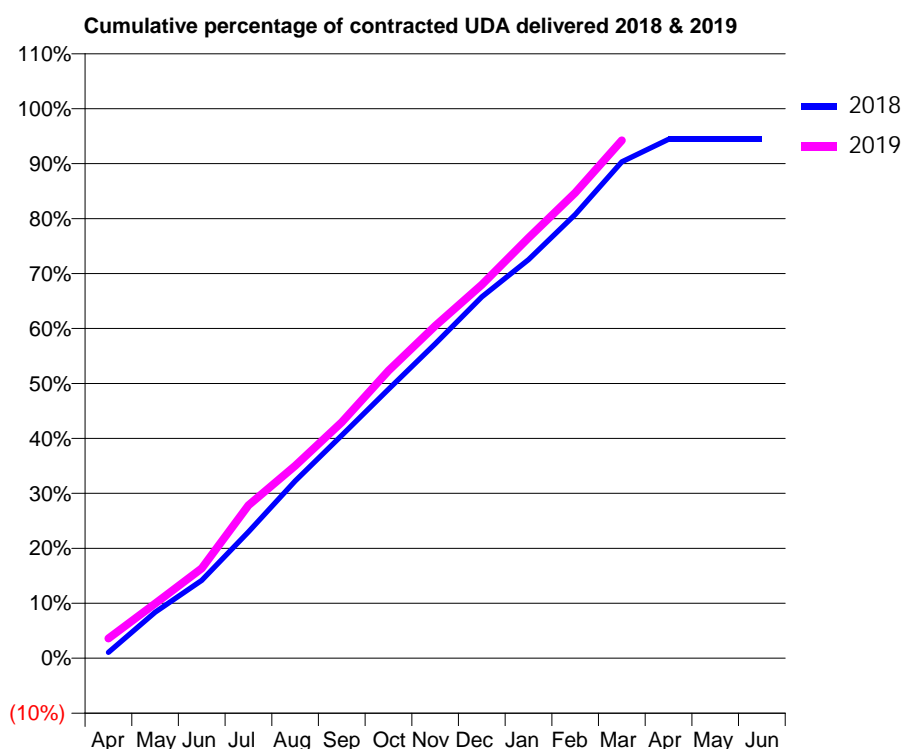
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,836      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £703,605.39 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 8,593       |                               |
| Quarter ending June 2018         | 8,731       | →                             |
| Quarter ending September 2018    | 8,697       | →                             |
| Quarter ending December 2018     | 8,820       | →                             |
| Quarter ending March 2019        | 8,992       | →                             |
| <b>Variance since March 2018</b> | <b>4.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 293    | 967    |
| May       | 2,249  | 2,675  |
| June      | 3,802  | 4,391  |
| July      | 6,173  | 7,466  |
| August    | 8,659  | 9,397  |
| September | 10,888 | 11,524 |
| October   | 13,130 | 14,036 |
| November  | 15,352 | 16,232 |
| December  | 17,644 | 18,236 |
| January   | 19,464 | 20,523 |
| February  | 21,667 | 22,730 |
| March     | 24,243 | 25,281 |
| April     | 25,341 |        |
| May       | 25,341 |        |
| June      | 25,342 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 222      | 2,608       | 8.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,814    | 10,432      | 17.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,519    | 2,608       | 58.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,527    | 10,432      | 53.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 883      | 12,523      | 7.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 196      | 12,523      | 1.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 379      | 12,523      | 3.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

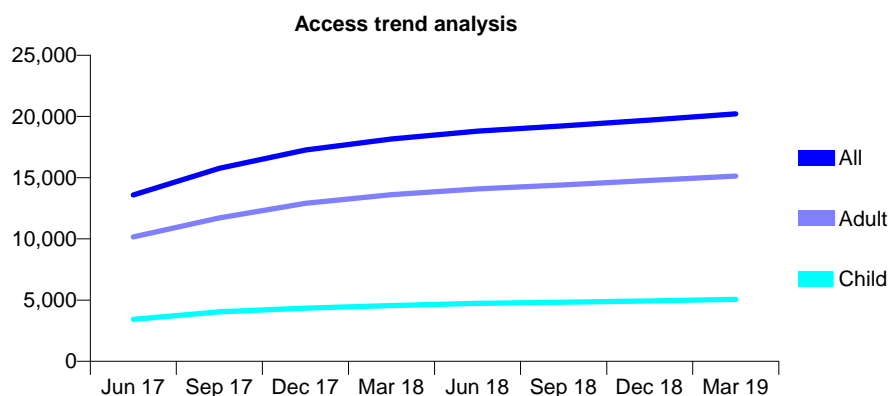
## Q68 - Vital Signs At a Glance Contract Report for 101370/0063 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

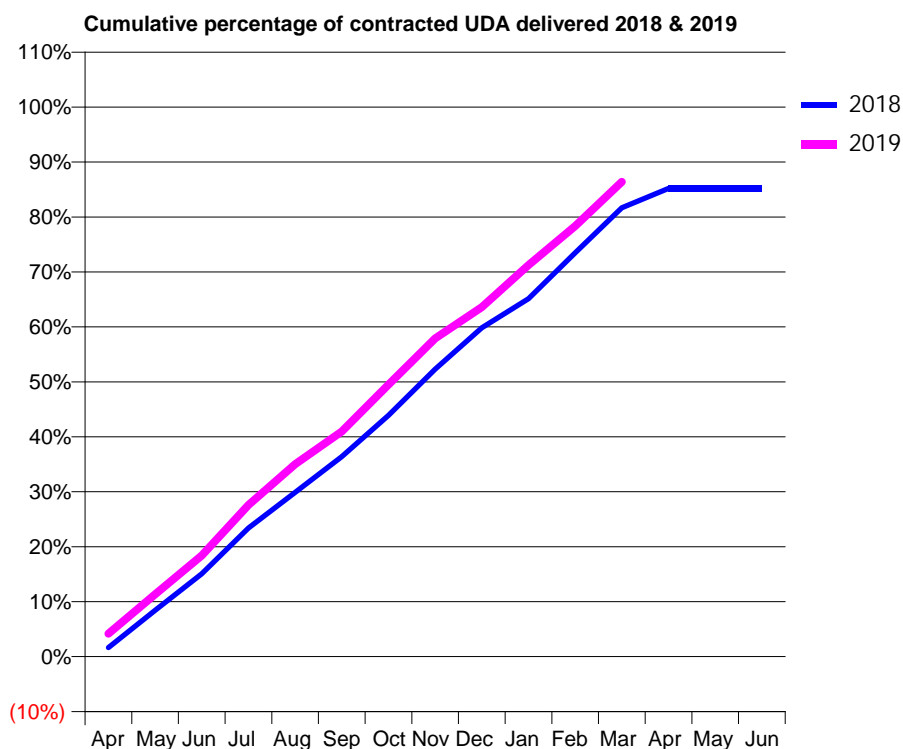
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 64,074        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,885,647.06 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 18,167       |                               |
| Quarter ending June 2018         | 18,812       | ↑                             |
| Quarter ending September 2018    | 19,237       | ↑                             |
| Quarter ending December 2018     | 19,703       | ↑                             |
| Quarter ending March 2019        | 20,209       | ↑                             |
| <b>Variance since March 2018</b> | <b>11.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,053                             | 2,682  |
| May       | 5,401                             | 7,270  |
| June      | 9,664                             | 11,789 |
| July      | 14,997                            | 17,687 |
| August    | 19,143                            | 22,443 |
| September | 23,315                            | 26,250 |
| October   | 28,129                            | 31,713 |
| November  | 33,533                            | 37,101 |
| December  | 38,337                            | 40,748 |
| January   | 41,729                            | 45,638 |
| February  | 47,085                            | 50,196 |
| March     | 52,326                            | 55,365 |
| April     | 54,582                            |        |
| May       | 54,581                            |        |
| June      | 54,579                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 324      | 7,722       | 4.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,988    | 20,619      | 9.6%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 5,040    | 7,722       | 65.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 12,159   | 20,619      | 59.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,439    | 27,381      | 5.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 121      | 27,381      | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 317      | 27,381      | 1.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

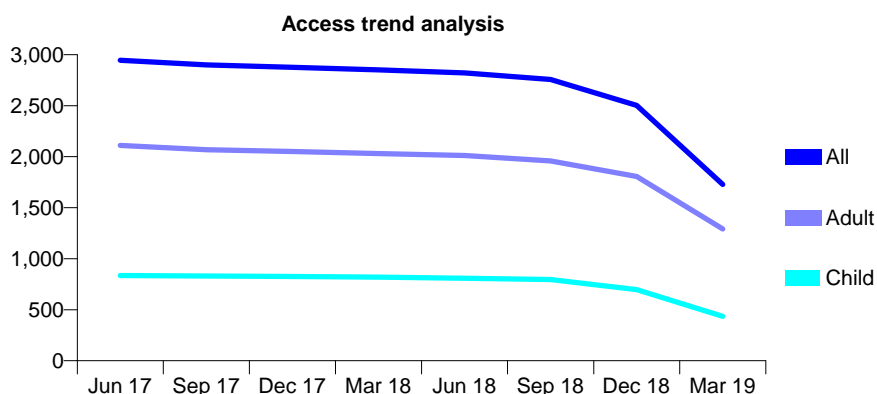
## Q68 - Vital Signs At a Glance Contract Report for 101435/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 31/01/2019   |

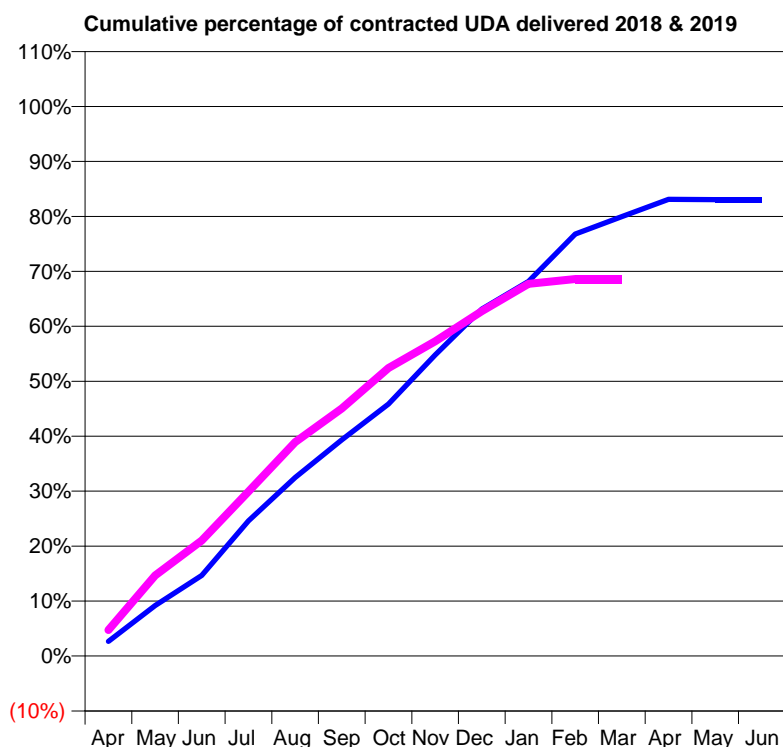
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,001       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £173,802.90 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 2,850          |                               |
| Quarter ending June 2018         | 2,821          | ↓                             |
| Quarter ending September 2018    | 2,756          | ↓                             |
| Quarter ending December 2018     | 2,503          | ↓                             |
| Quarter ending March 2019        | 1,728          | ↓                             |
| <b>Variance since March 2018</b> | <b>(39.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 226                               | 332   |
| May       | 773                               | 1,028 |
| June      | 1,232                             | 1,470 |
| July      | 2,065                             | 2,096 |
| August    | 2,729                             | 2,726 |
| September | 3,304                             | 3,153 |
| October   | 3,851                             | 3,670 |
| November  | 4,603                             | 4,009 |
| December  | 5,304                             | 4,392 |
| January   | 5,726                             | 4,740 |
| February  | 6,452                             | 4,801 |
| March     | 6,715                             | 4,801 |
| April     | 6,981                             |       |
| May       | 6,977                             |       |
| June      | 6,976                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 922         | 6.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 240      | 2,093       | 11.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 614      | 922         | 66.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,214    | 2,093       | 58.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 252      | 2,879       | 8.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 2,879       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 2,879       | 0.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

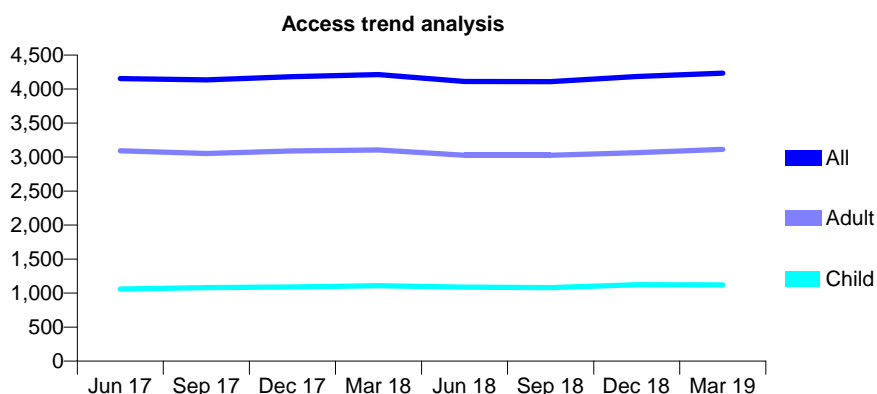
## Q68 - Vital Signs At a Glance Contract Report for 101435/0038 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

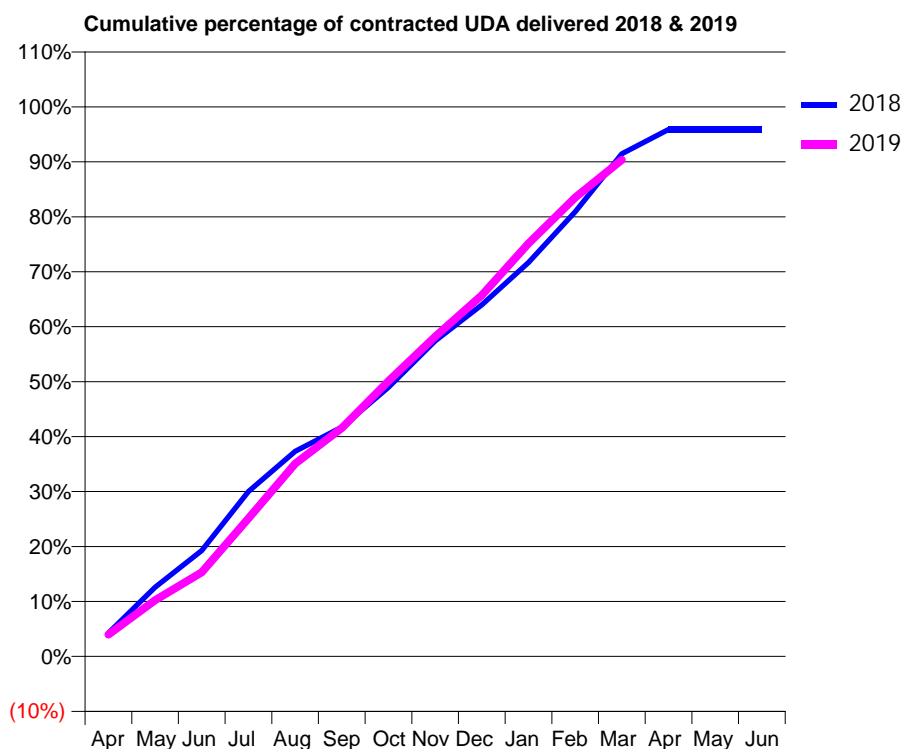
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,828      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £318,209.75 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,212       |                               |
| Quarter ending June 2018         | 4,113       | ↓                             |
| Quarter ending September 2018    | 4,109       | →                             |
| Quarter ending December 2018     | 4,185       | →                             |
| Quarter ending March 2019        | 4,235       | →                             |
| <b>Variance since March 2018</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018   | 2019  |
|-----------|--------|-------|
| April     | 461    | 432   |
| May       | 1,366  | 1,108 |
| June      | 2,089  | 1,658 |
| July      | 3,249  | 2,721 |
| August    | 4,043  | 3,797 |
| September | 4,518  | 4,498 |
| October   | 5,304  | 5,424 |
| November  | 6,215  | 6,302 |
| December  | 6,926  | 7,117 |
| January   | 7,762  | 8,136 |
| February  | 8,763  | 9,042 |
| March     | 9,903  | 9,785 |
| April     | 10,383 |       |
| May       | 10,383 |       |
| June      | 10,383 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 76       | 1,328       | 5.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 474      | 3,265       | 14.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 549      | 1,328       | 41.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,231    | 3,265       | 37.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 385      | 4,417       | 8.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 4,417       | 0.9%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 83       | 4,417       | 1.9%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

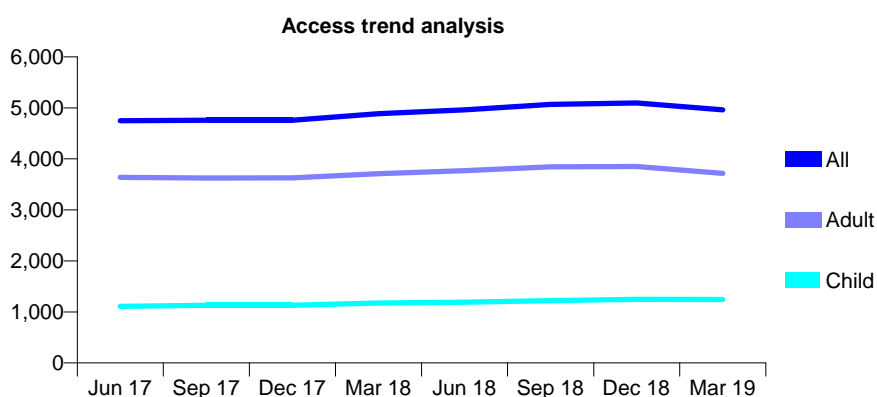
## Q68 - Vital Signs At a Glance Contract Report for 101435/0039 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

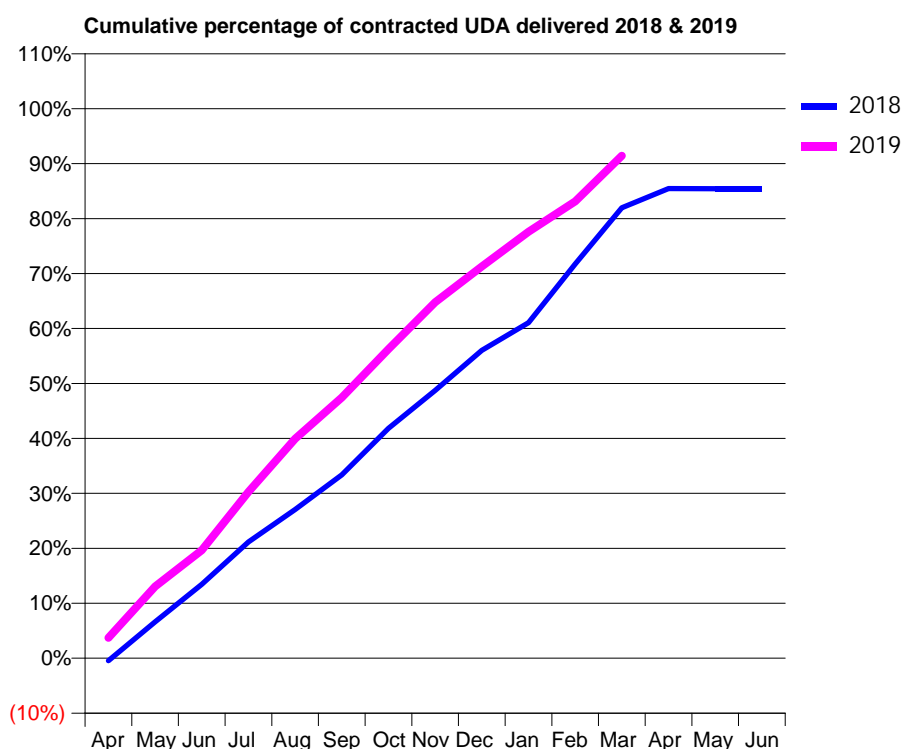
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,788      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £458,231.34 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 4,885 |                               |
| Quarter ending June 2018         | 4,960 | →                             |
| Quarter ending September 2018    | 5,068 | ↑                             |
| Quarter ending December 2018     | 5,097 | →                             |
| Quarter ending March 2019        | 4,961 | ↓                             |
| <b>Variance since March 2018</b> | 1.6%  | →                             |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | -73    | 587    |
| May       | 1,047  | 2,061  |
| June      | 2,120  | 3,102  |
| July      | 3,342  | 4,778  |
| August    | 4,274  | 6,307  |
| September | 5,266  | 7,488  |
| October   | 6,606  | 8,882  |
| November  | 7,695  | 10,228 |
| December  | 8,846  | 11,253 |
| January   | 9,640  | 12,250 |
| February  | 11,327 | 13,126 |
| March     | 12,939 | 14,435 |
| April     | 13,490 |        |
| May       | 13,489 |        |
| June      | 13,489 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 1,528       | 5.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 371      | 4,283       | 8.7%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 772      | 1,528       | 50.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,072    | 4,283       | 48.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 284      | 5,643       | 5.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 5,643       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 62       | 5,643       | 1.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



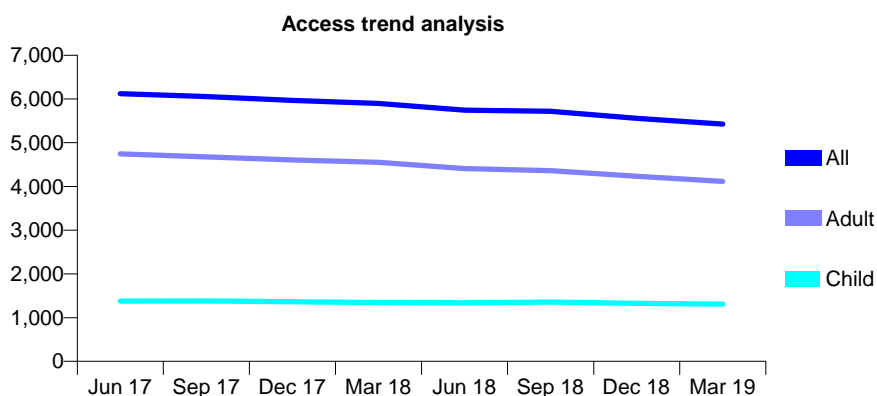
## Q68 - Vital Signs At a Glance Contract Report for 101435/0041 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

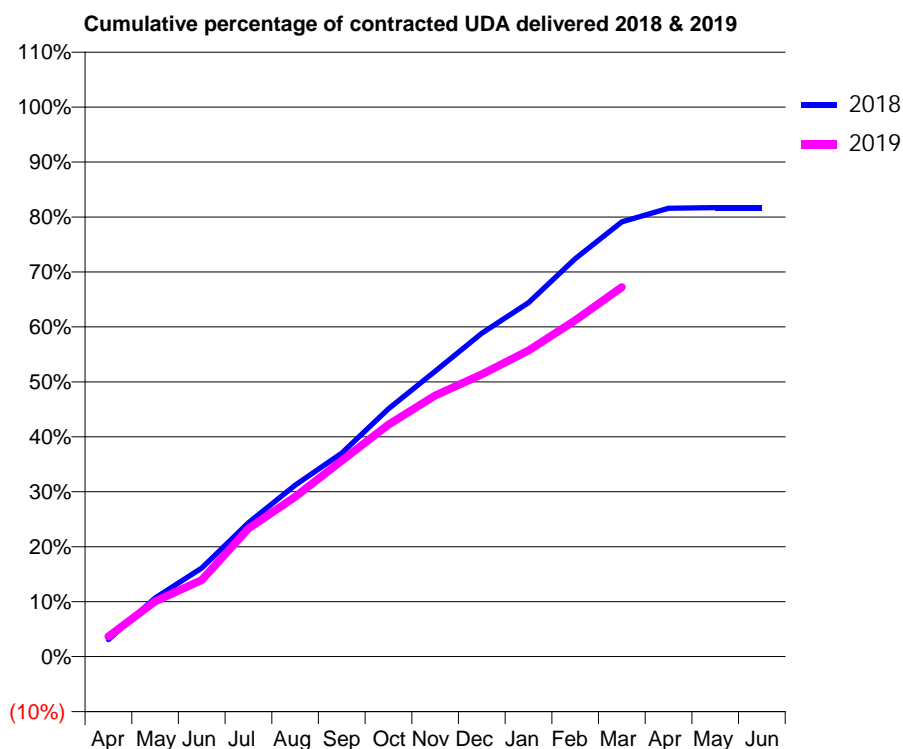
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,081      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £592,722.16 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,897         |                               |
| Quarter ending June 2018         | 5,745         | ↓                             |
| Quarter ending September 2018    | 5,716         | →                             |
| Quarter ending December 2018     | 5,558         | ↓                             |
| Quarter ending March 2019        | 5,424         | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 559                               | 659    |
| May       | 1,930                             | 1,817  |
| June      | 2,915                             | 2,521  |
| July      | 4,407                             | 4,215  |
| August    | 5,642                             | 5,261  |
| September | 6,694                             | 6,449  |
| October   | 8,156                             | 7,631  |
| November  | 9,394                             | 8,589  |
| December  | 10,637                            | 9,287  |
| January   | 11,646                            | 10,073 |
| February  | 13,093                            | 11,063 |
| March     | 14,306                            | 12,155 |
| April     | 14,756                            |        |
| May       | 14,771                            |        |
| June      | 14,771                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 1,487       | 5.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 645      | 4,320       | 14.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 710      | 1,487       | 47.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,739    | 4,320       | 40.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 880      | 5,623       | 15.7%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 5,623       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 5,623       | 0.8%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

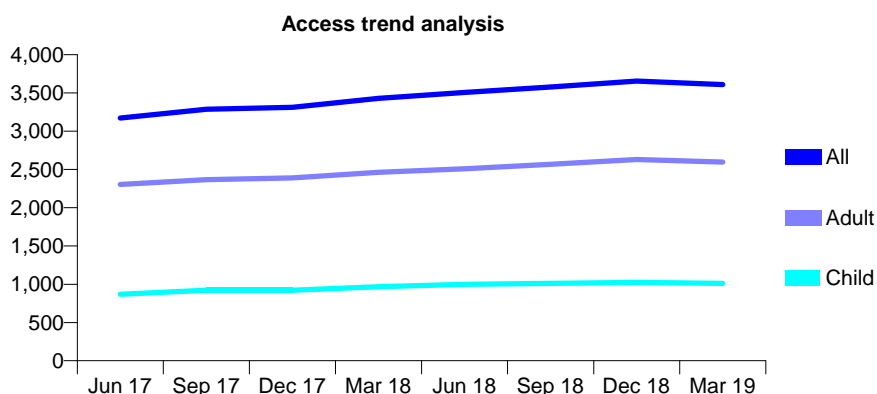
## Q68 - Vital Signs At a Glance Contract Report for 101435/0043 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

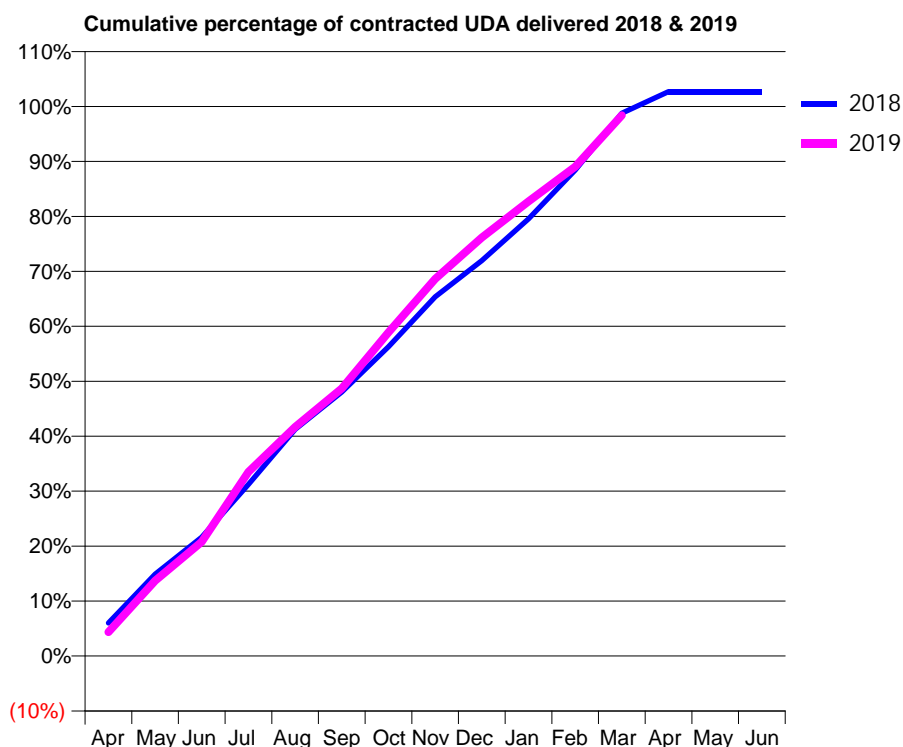
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,058       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £216,154.71 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,430       |                               |
| Quarter ending June 2018         | 3,506       | ↑                             |
| Quarter ending September 2018    | 3,577       | ↑                             |
| Quarter ending December 2018     | 3,655       | ↑                             |
| Quarter ending March 2019        | 3,608       | ↓                             |
| <b>Variance since March 2018</b> | <b>5.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 544                               | 394   |
| May       | 1,351                             | 1,242 |
| June      | 1,959                             | 1,884 |
| July      | 2,829                             | 3,033 |
| August    | 3,738                             | 3,775 |
| September | 4,351                             | 4,408 |
| October   | 5,098                             | 5,335 |
| November  | 5,920                             | 6,218 |
| December  | 6,516                             | 6,898 |
| January   | 7,205                             | 7,492 |
| February  | 8,009                             | 8,066 |
| March     | 8,947                             | 8,911 |
| April     | 9,301                             |       |
| May       | 9,303                             |       |
| June      | 9,303                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 1,131       | 6.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 220      | 2,477       | 8.9%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 403      | 1,131       | 35.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 840      | 2,477       | 33.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 238      | 3,493       | 6.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 3,493       | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 3,493       | 0.9%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

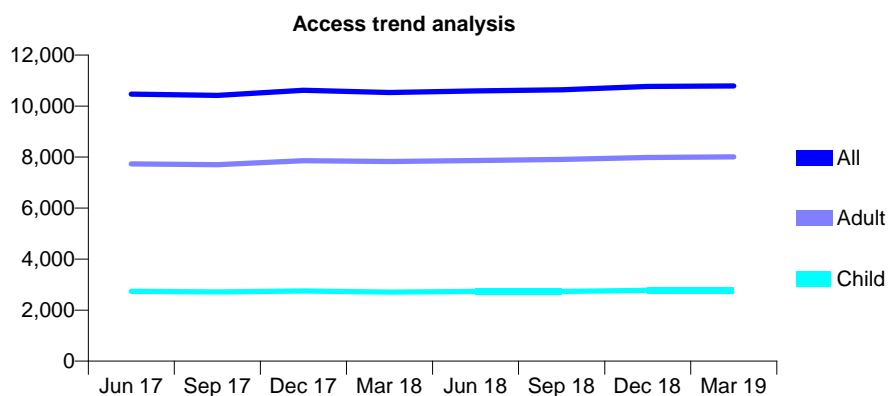
## Q68 - Vital Signs At a Glance Contract Report for 101435/0044 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 15/05/2006   |
| Contract end date    |              |

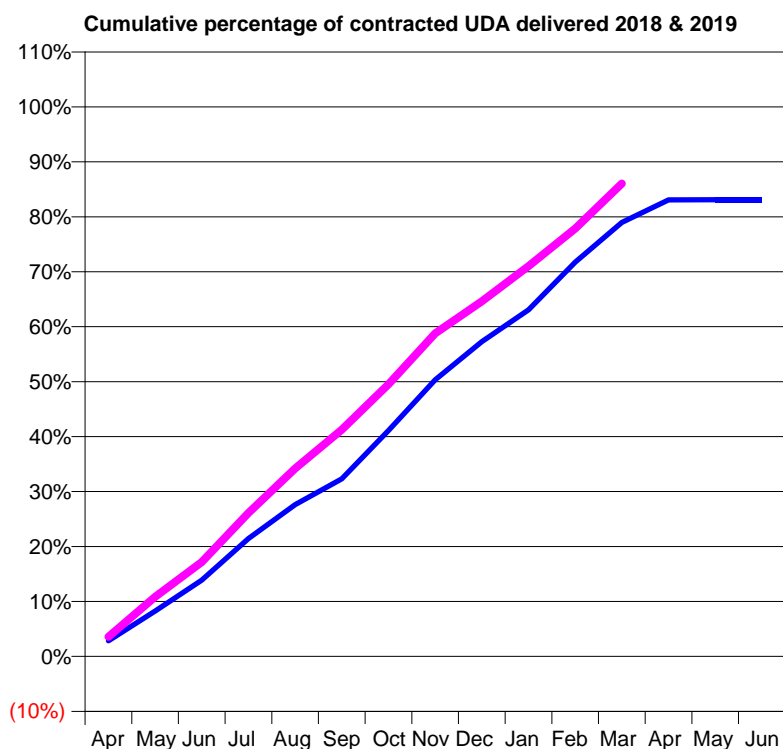
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,158      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £812,988.26 |

### ACCESS\*

| Patients seen in 24 months       | Total  | Change since previous quarter |
|----------------------------------|--------|-------------------------------|
| Quarter ending March 2018        | 10,533 |                               |
| Quarter ending June 2018         | 10,597 | →                             |
| Quarter ending September 2018    | 10,637 | →                             |
| Quarter ending December 2018     | 10,770 | →                             |
| Quarter ending March 2019        | 10,788 | →                             |
| <b>Variance since March 2018</b> | 2.4%   | ↑                             |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 800    | 1,011  |
| May       | 2,328  | 3,057  |
| June      | 3,906  | 4,836  |
| July      | 6,047  | 7,353  |
| August    | 7,776  | 9,630  |
| September | 9,098  | 11,615 |
| October   | 11,569 | 13,943 |
| November  | 14,172 | 16,551 |
| December  | 16,129 | 18,192 |
| January   | 17,754 | 20,000 |
| February  | 20,200 | 21,924 |
| March     | 22,236 | 24,225 |
| April     | 23,395 |        |
| May       | 23,398 |        |
| June      | 23,399 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 121      | 3,658       | 3.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 623      | 9,285       | 6.7%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,034    | 3,658       | 55.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,913    | 9,285       | 52.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 773      | 12,298      | 6.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 12,298      | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 12,298      | 0.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

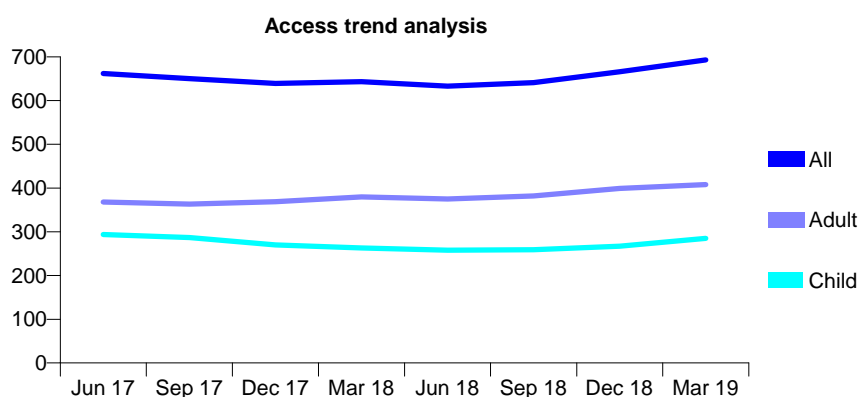
## Q68 - Vital Signs At a Glance Contract Report for 102091/0001 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Gresham Dental Practice Limited |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/10/2011                      |
| Contract end date    |                                 |

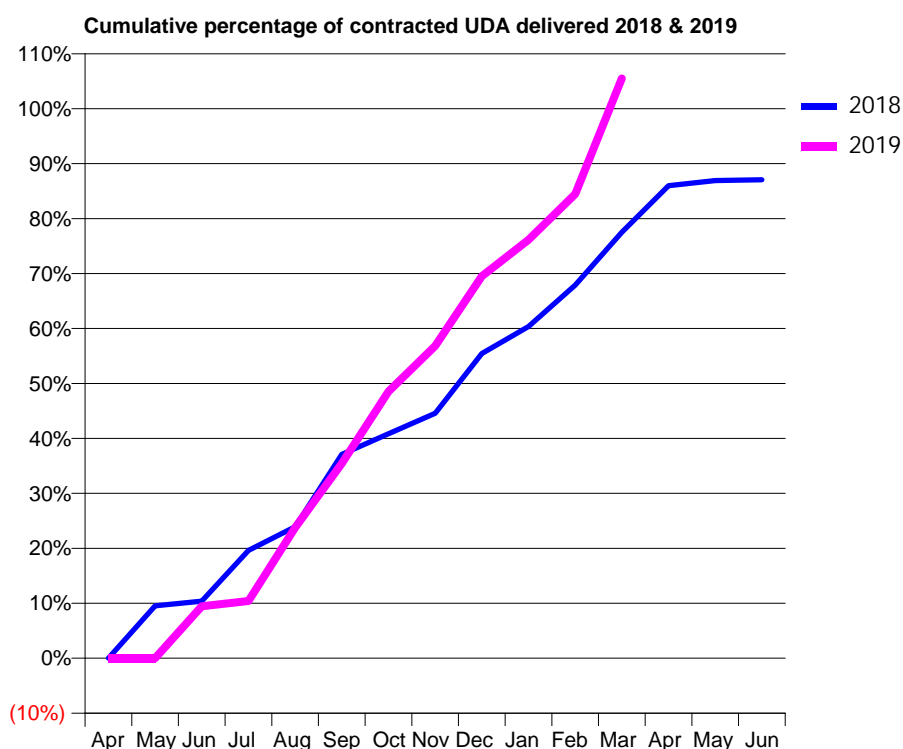
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,132      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £25,616.42 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 643         |                               |
| Quarter ending June 2018         | 633         | ↓                             |
| Quarter ending September 2018    | 641         | →                             |
| Quarter ending December 2018     | 666         | ↑                             |
| Quarter ending March 2019        | 693         | ↑                             |
| <b>Variance since March 2018</b> | <b>7.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 0     | 0     |
| May                               | 124   | 0     |
| June                              | 135   | 107   |
| July                              | 255   | 118   |
| August                            | 311   | 269   |
| September                         | 482   | 401   |
| October                           | 531   | 549   |
| November                          | 579   | 644   |
| December                          | 721   | 787   |
| January                           | 785   | 862   |
| February                          | 883   | 956   |
| March                             | 1,008 | 1,194 |
| April                             | 1,118 |       |
| May                               | 1,130 |       |
| June                              | 1,132 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 312         | 2.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 22       | 405         | 5.4%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 120      | 312         | 38.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 154      | 405         | 38.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 663         | 1.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 663         | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 663         | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

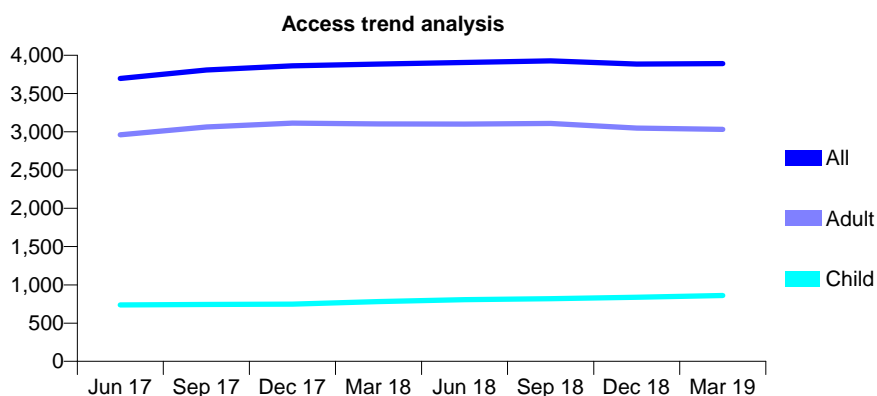
## Q68 - Vital Signs At a Glance Contract Report for 102326/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | Dental Surgery |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 15/10/2015     |
| Contract end date    |                |

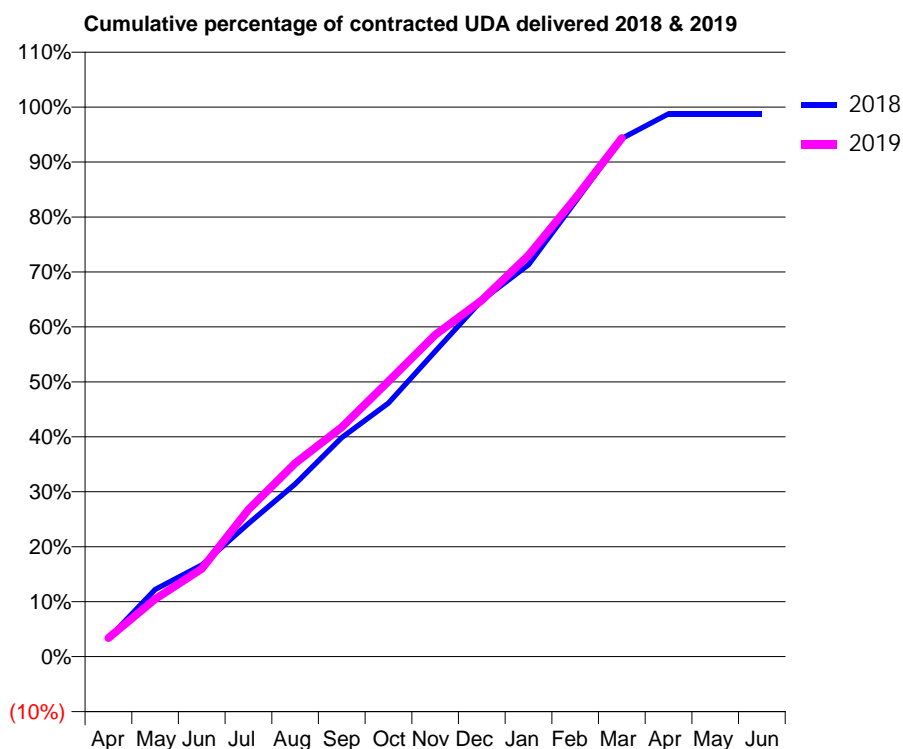
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,566      |
| Carry forward general activity (UDA)        | 176         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £316,832.94 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,885       |                               |
| Quarter ending June 2018         | 3,906       | →                             |
| Quarter ending September 2018    | 3,926       | →                             |
| Quarter ending December 2018     | 3,886       | ↓                             |
| Quarter ending March 2019        | 3,891       | →                             |
| <b>Variance since March 2018</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 481                               | 492    |
| May       | 1,779                             | 1,524  |
| June      | 2,431                             | 2,329  |
| July      | 3,531                             | 3,897  |
| August    | 4,575                             | 5,128  |
| September | 5,804                             | 6,080  |
| October   | 6,722                             | 7,296  |
| November  | 8,093                             | 8,527  |
| December  | 9,443                             | 9,444  |
| January   | 10,385                            | 10,639 |
| February  | 12,055                            | 12,146 |
| March     | 13,734                            | 13,741 |
| April     | 14,385                            |        |
| May       | 14,389                            |        |
| June      | 14,389                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 116      | 1,161       | 10.0%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 785      | 4,430       | 17.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 667      | 1,161       | 57.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,619    | 4,430       | 59.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 723      | 5,395       | 13.4%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 5,395       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 5,395       | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

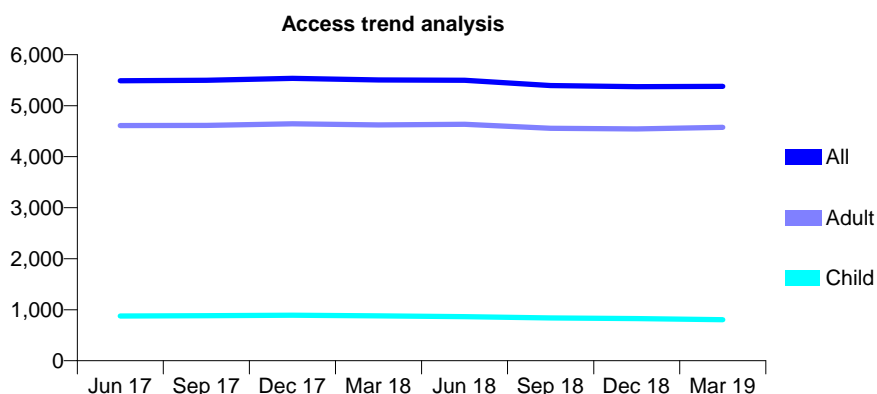
## Q68 - Vital Signs At a Glance Contract Report for 102474/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | Elizabeth Horn |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/09/2012     |
| Contract end date    |                |

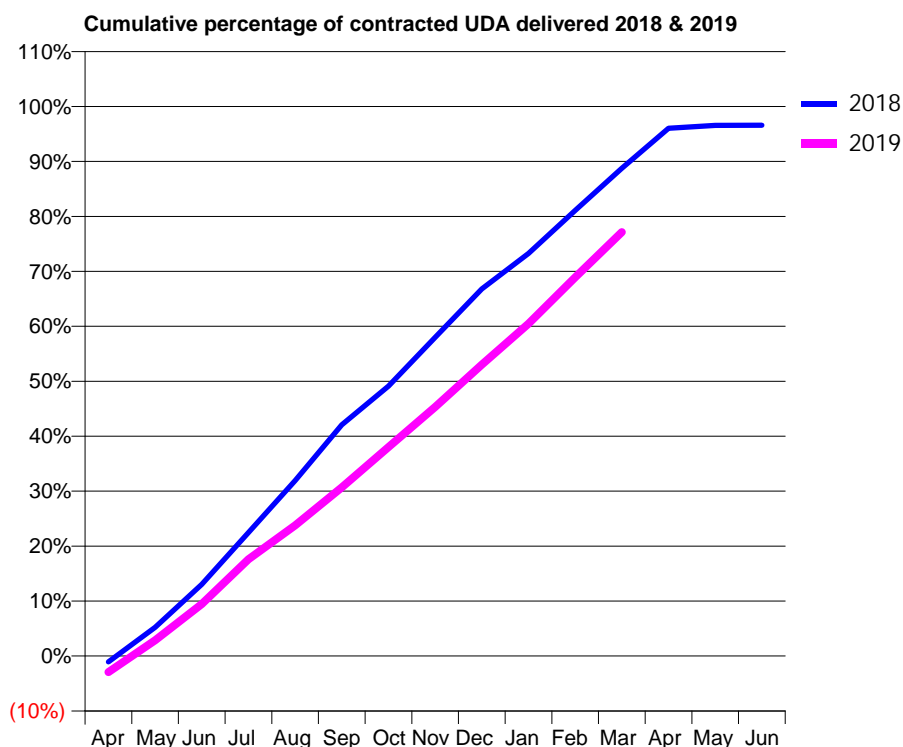
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,133      |
| Carry forward general activity (UDA)        | 552         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £503,246.43 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,504         |                               |
| Quarter ending June 2018         | 5,497         | →                             |
| Quarter ending September 2018    | 5,394         | ↓                             |
| Quarter ending December 2018     | 5,371         | →                             |
| Quarter ending March 2019        | 5,380         | →                             |
| <b>Variance since March 2018</b> | <b>(2.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -176                              | -475   |
| May       | 842                               | 464    |
| June      | 2,104                             | 1,526  |
| July      | 3,622                             | 2,841  |
| August    | 5,151                             | 3,836  |
| September | 6,788                             | 4,949  |
| October   | 7,928                             | 6,132  |
| November  | 9,358                             | 7,311  |
| December  | 10,776                            | 8,552  |
| January   | 11,817                            | 9,755  |
| February  | 13,081                            | 11,115 |
| March     | 14,319                            | 12,444 |
| April     | 15,494                            |        |
| May       | 15,577                            |        |
| June      | 15,580                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 830         | 4.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 451      | 4,895       | 9.2%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 219      | 830         | 26.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,709    | 4,895       | 34.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 207      | 5,246       | 3.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 5,246       | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 5,246       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

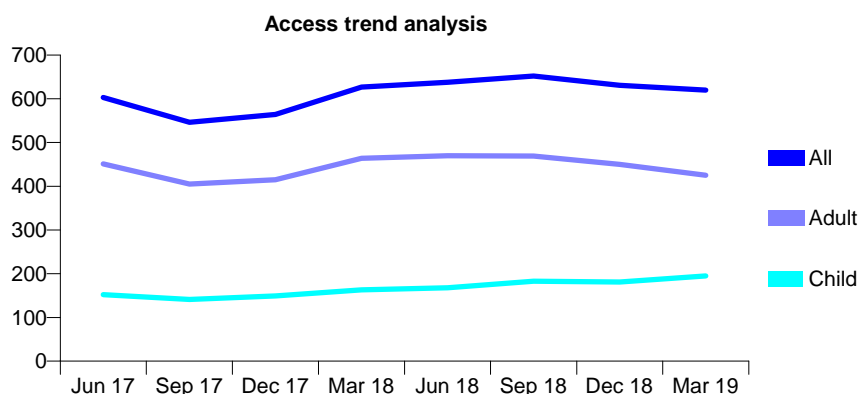
## Q68 - Vital Signs At a Glance Contract Report for 102822/0001 - March 2019

|                      |                    |
|----------------------|--------------------|
| Name or company name | Aisha Maria Asghar |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/02/2014         |
| Contract end date    |                    |

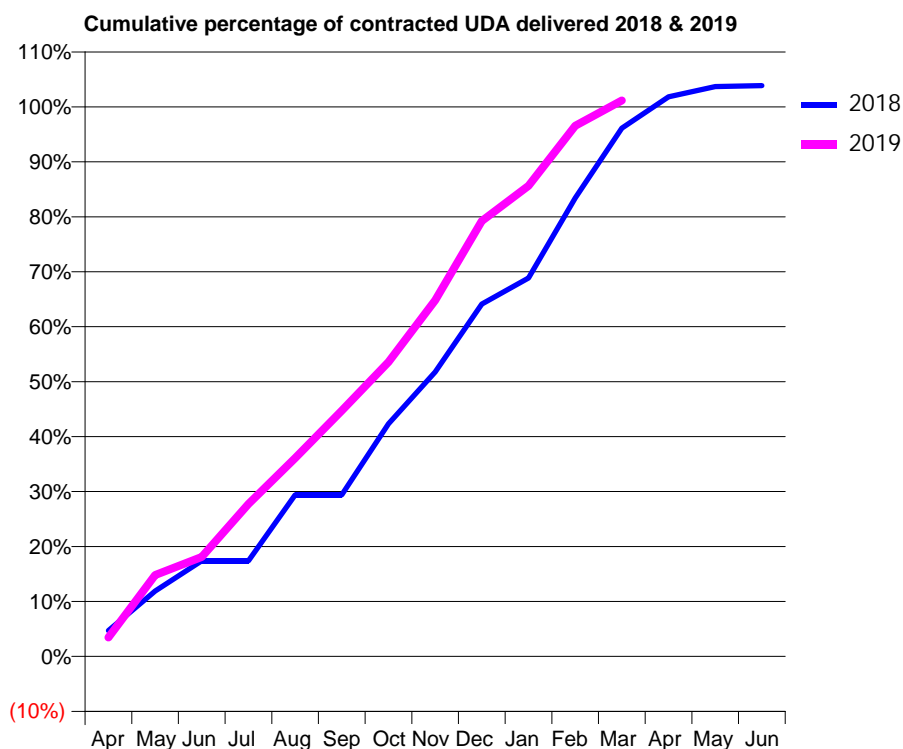
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,567      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £44,104.83 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 627           |                               |
| Quarter ending June 2018         | 638           | →                             |
| Quarter ending September 2018    | 652           | ↑                             |
| Quarter ending December 2018     | 631           | ↓                             |
| Quarter ending March 2019        | 620           | ↓                             |
| <b>Variance since March 2018</b> | <b>(1.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 74                                | 54    |
| May       | 186                               | 232   |
| June      | 273                               | 284   |
| July      | 273                               | 435   |
| August    | 461                               | 566   |
| September | 461                               | 701   |
| October   | 663                               | 839   |
| November  | 811                               | 1,015 |
| December  | 1,005                             | 1,241 |
| January   | 1,079                             | 1,342 |
| February  | 1,307                             | 1,513 |
| March     | 1,506                             | 1,585 |
| April     | 1,596                             |       |
| May       | 1,625                             |       |
| June      | 1,628                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 319         | 7.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 70       | 539         | 13.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 180      | 319         | 56.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 342      | 539         | 63.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 62       | 809         | 7.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 809         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 809         | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

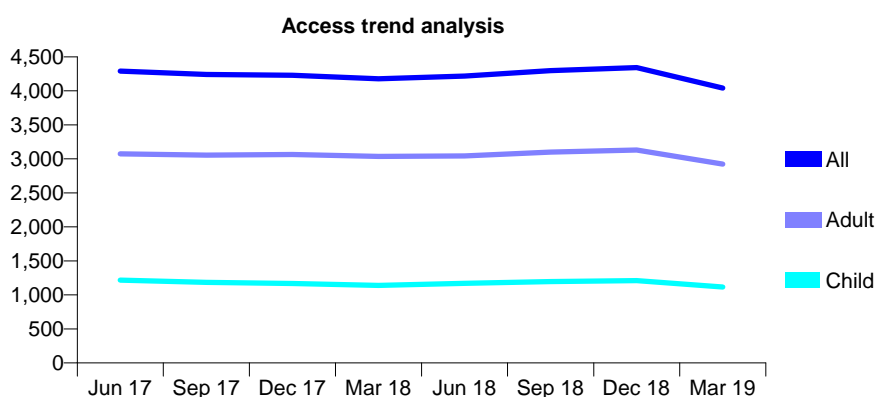
## Q68 - Vital Signs At a Glance Contract Report for 103985/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Northgate Dental Care Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/11/2007                |
| Contract end date    |                           |

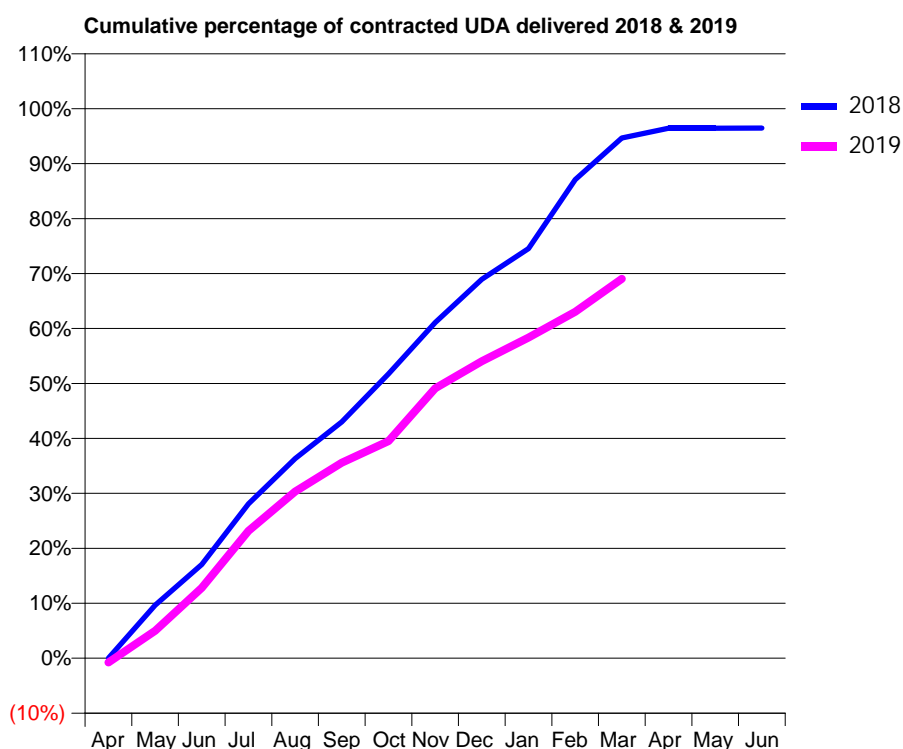
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,756      |
| Carry forward general activity (UDA)        | 415         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £312,547.83 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,178         |                               |
| Quarter ending June 2018         | 4,216         | →                             |
| Quarter ending September 2018    | 4,297         | →                             |
| Quarter ending December 2018     | 4,342         | →                             |
| Quarter ending March 2019        | 4,041         | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | -94   |
| May       | 1,135                             | 586   |
| June      | 2,004                             | 1,505 |
| July      | 3,303                             | 2,723 |
| August    | 4,272                             | 3,568 |
| September | 5,053                             | 4,184 |
| October   | 6,082                             | 4,644 |
| November  | 7,182                             | 5,777 |
| December  | 8,106                             | 6,352 |
| January   | 8,761                             | 6,861 |
| February  | 10,238                            | 7,412 |
| March     | 11,126                            | 8,114 |
| April     | 11,336                            |       |
| May       | 11,339                            |       |
| June      | 11,341                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 1,263       | 5.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 325      | 2,749       | 11.8%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 522      | 1,263       | 41.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 883      | 2,749       | 32.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 708      | 3,961       | 17.9%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 3,961       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 62       | 3,961       | 1.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



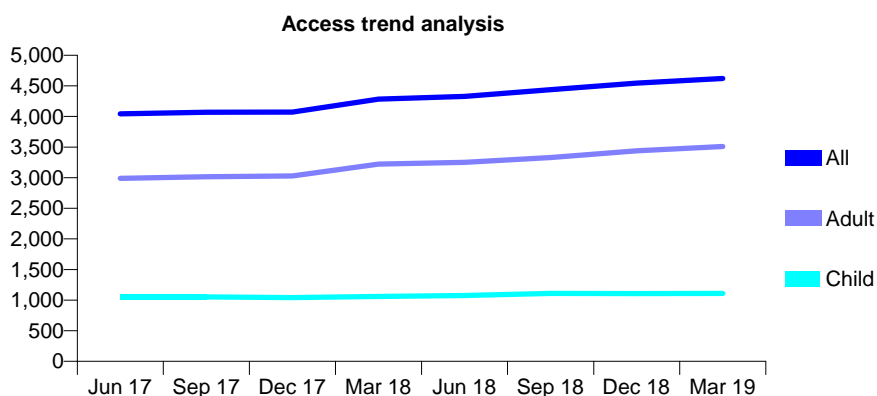
## Q68 - Vital Signs At a Glance Contract Report for 104051/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Mermaid Dental Care Limited |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/11/2010                  |
| Contract end date    |                             |

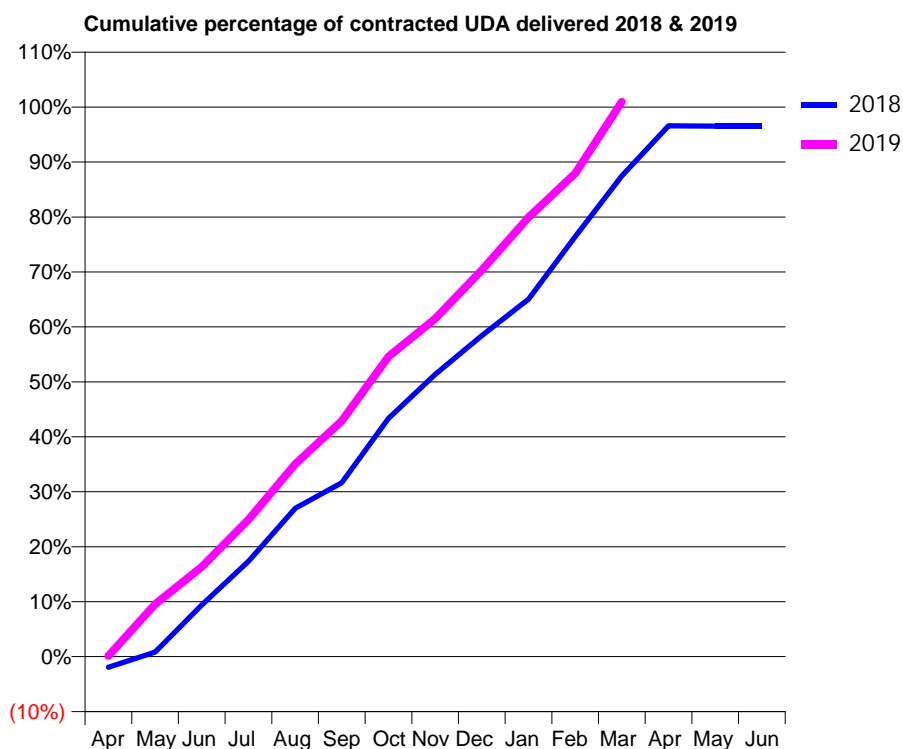
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,475      |
| Carry forward general activity (UDA)        | 467         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £457,546.69 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,285       |                               |
| Quarter ending June 2018         | 4,327       | →                             |
| Quarter ending September 2018    | 4,440       | ↑                             |
| Quarter ending December 2018     | 4,546       | ↑                             |
| Quarter ending March 2019        | 4,621       | →                             |
| <b>Variance since March 2018</b> | <b>7.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -263                              | 19     |
| May       | 113                               | 1,288  |
| June      | 1,268                             | 2,201  |
| July      | 2,337                             | 3,356  |
| August    | 3,635                             | 4,720  |
| September | 4,266                             | 5,781  |
| October   | 5,841                             | 7,356  |
| November  | 6,921                             | 8,284  |
| December  | 7,870                             | 9,476  |
| January   | 8,765                             | 10,770 |
| February  | 10,298                            | 11,849 |
| March     | 11,787                            | 13,604 |
| April     | 13,013                            |        |
| May       | 13,007                            |        |
| June      | 13,007                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 1,453       | 6.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 911      | 4,464       | 20.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 720      | 1,453       | 49.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,380    | 4,464       | 30.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 861      | 5,566       | 15.5%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 5,566       | 1.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 135      | 5,566       | 2.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

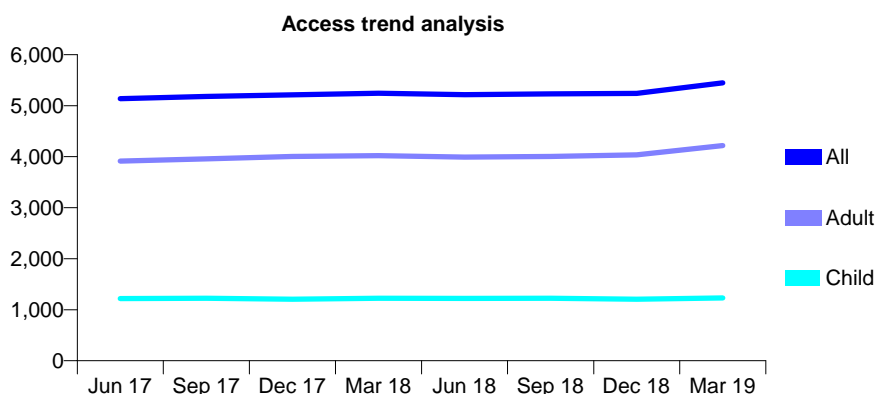
## Q68 - Vital Signs At a Glance Contract Report for 104051/0002 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Mermaid Dental Care Limited |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/11/2010                  |
| Contract end date    |                             |

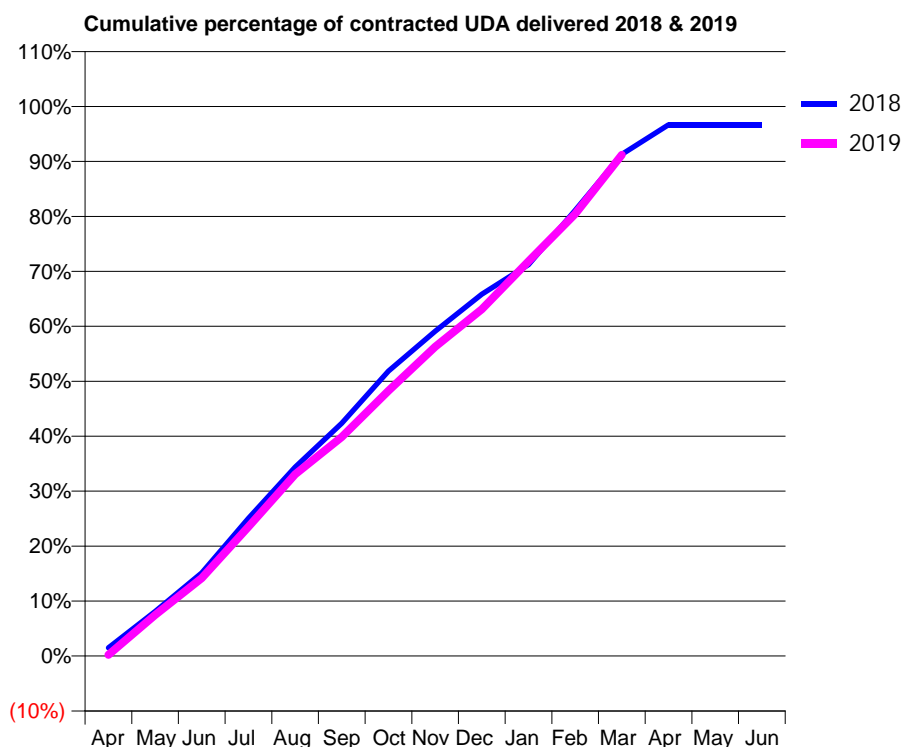
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,855      |
| Carry forward general activity (UDA)        | 596         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £490,610.16 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,244       |                               |
| Quarter ending June 2018         | 5,216       | →                             |
| Quarter ending September 2018    | 5,230       | →                             |
| Quarter ending December 2018     | 5,241       | →                             |
| Quarter ending March 2019        | 5,448       | ↑                             |
| <b>Variance since March 2018</b> | <b>3.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 267                               | 42     |
| May       | 1,450                             | 1,331  |
| June      | 2,701                             | 2,533  |
| July      | 4,474                             | 4,199  |
| August    | 6,139                             | 5,905  |
| September | 7,562                             | 7,118  |
| October   | 9,257                             | 8,621  |
| November  | 10,553                            | 10,052 |
| December  | 11,753                            | 11,267 |
| January   | 12,715                            | 12,824 |
| February  | 14,482                            | 14,366 |
| March     | 16,296                            | 16,281 |
| April     | 17,259                            |        |
| May       | 17,259                            |        |
| June      | 17,259                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,723       | 5.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 727      | 5,276       | 13.8%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 916      | 1,723       | 53.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,136    | 5,276       | 40.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 699      | 6,727       | 10.4%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 6,727       | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 138      | 6,727       | 2.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

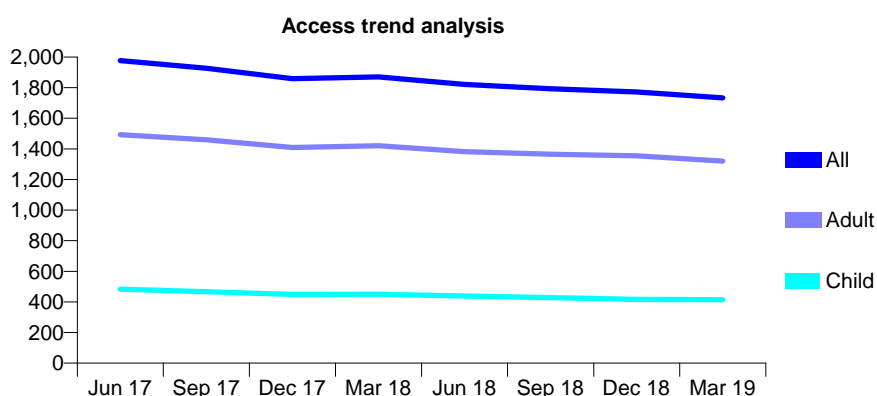
## Q68 - Vital Signs At a Glance Contract Report for 104833/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | J F Royle and R N Chadha |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 07/12/2009               |
| Contract end date    |                          |

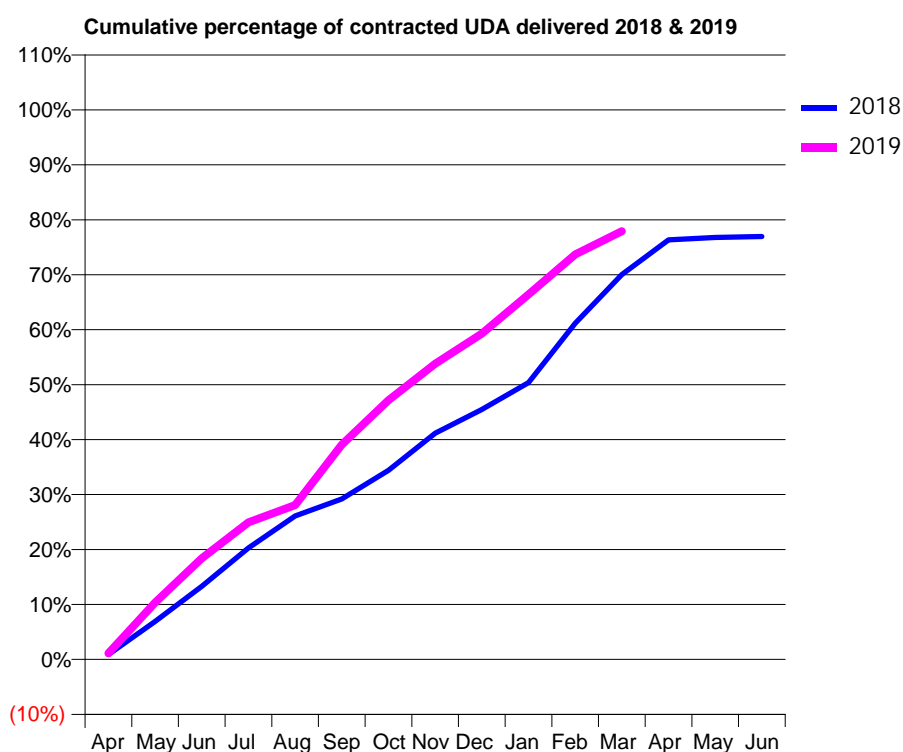
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,200       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £134,259.18 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,871         |                               |
| Quarter ending June 2018         | 1,821         | ↓                             |
| Quarter ending September 2018    | 1,793         | ↓                             |
| Quarter ending December 2018     | 1,772         | ↓                             |
| Quarter ending March 2019        | 1,734         | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 48                                | 58    |
| May       | 374                               | 539   |
| June      | 719                               | 956   |
| July      | 1,095                             | 1,298 |
| August    | 1,409                             | 1,460 |
| September | 1,577                             | 2,032 |
| October   | 1,858                             | 2,453 |
| November  | 2,223                             | 2,798 |
| December  | 2,457                             | 3,082 |
| January   | 2,720                             | 3,453 |
| February  | 3,302                             | 3,832 |
| March     | 3,782                             | 4,051 |
| April     | 4,122                             |       |
| May       | 4,147                             |       |
| June      | 4,156                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 547         | 6.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 216      | 1,687       | 12.8%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 281      | 547         | 51.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 736      | 1,687       | 43.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 270      | 2,056       | 13.1%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 2,056       | 0.7%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 2,056       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

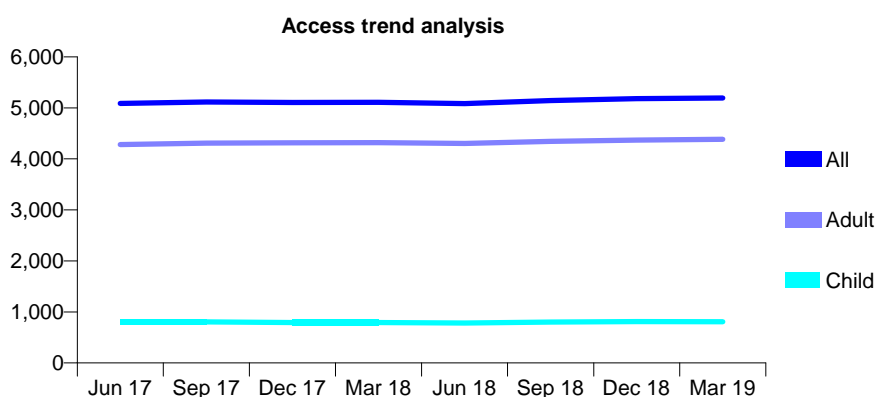
## Q68 - Vital Signs At a Glance Contract Report for 104922/0001 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Queens Crescent Dental Practice Ltd |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/02/2007                          |
| Contract end date    |                                     |

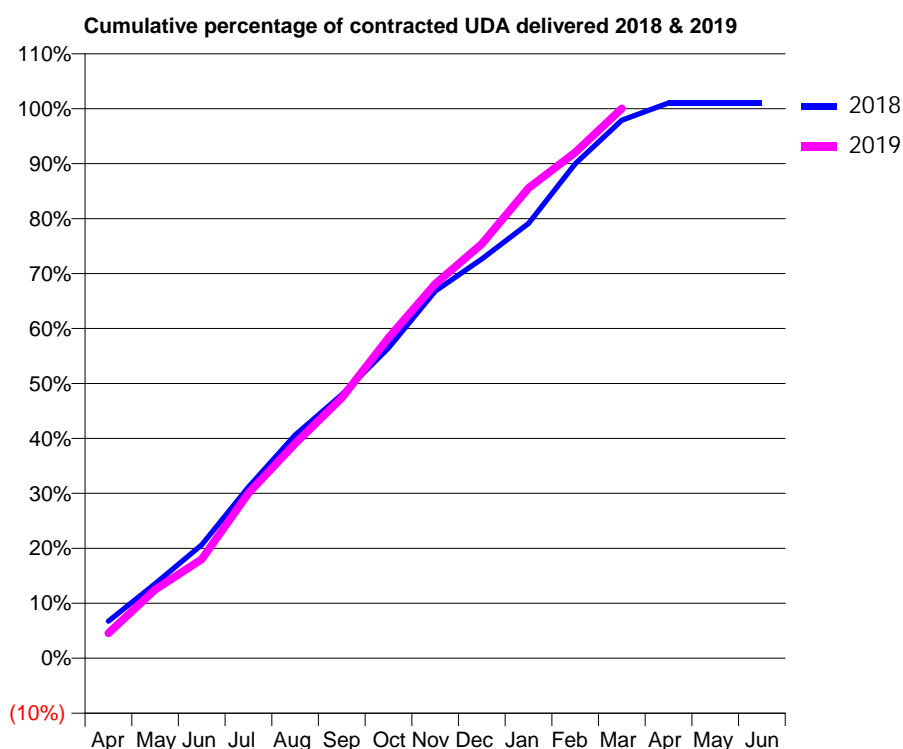
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,639      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £437,431.52 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,110       |                               |
| Quarter ending June 2018         | 5,084       | →                             |
| Quarter ending September 2018    | 5,145       | →                             |
| Quarter ending December 2018     | 5,180       | →                             |
| Quarter ending March 2019        | 5,193       | →                             |
| <b>Variance since March 2018</b> | <b>1.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 1,053  | 710    |
| May       | 2,120  | 1,951  |
| June      | 3,227  | 2,817  |
| July      | 4,870  | 4,701  |
| August    | 6,352  | 6,113  |
| September | 7,501  | 7,408  |
| October   | 8,829  | 9,117  |
| November  | 10,447 | 10,649 |
| December  | 11,362 | 11,789 |
| January   | 12,371 | 13,379 |
| February  | 14,069 | 14,393 |
| March     | 15,307 | 15,643 |
| April     | 15,803 |        |
| May       | 15,803 |        |
| June      | 15,803 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 1,193       | 3.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 981      | 6,769       | 14.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 727      | 1,193       | 60.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,971    | 6,769       | 58.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 540      | 7,721       | 7.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 7,721       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 92       | 7,721       | 1.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

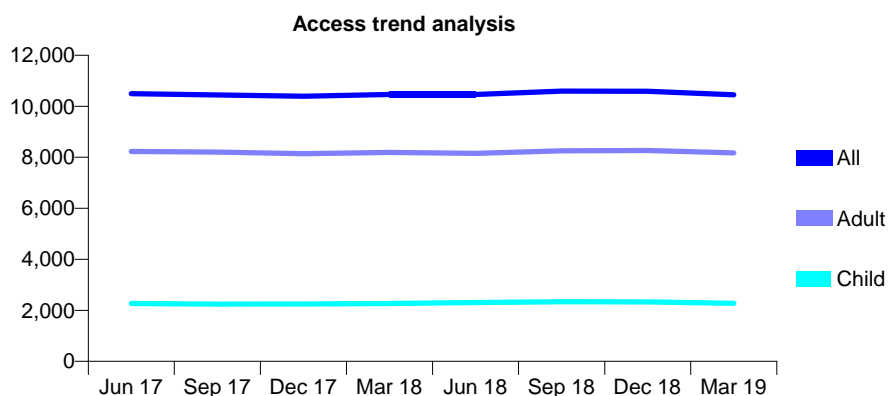
## Q68 - Vital Signs At a Glance Contract Report for 105414/0002 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | First Choice Dental Limited |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

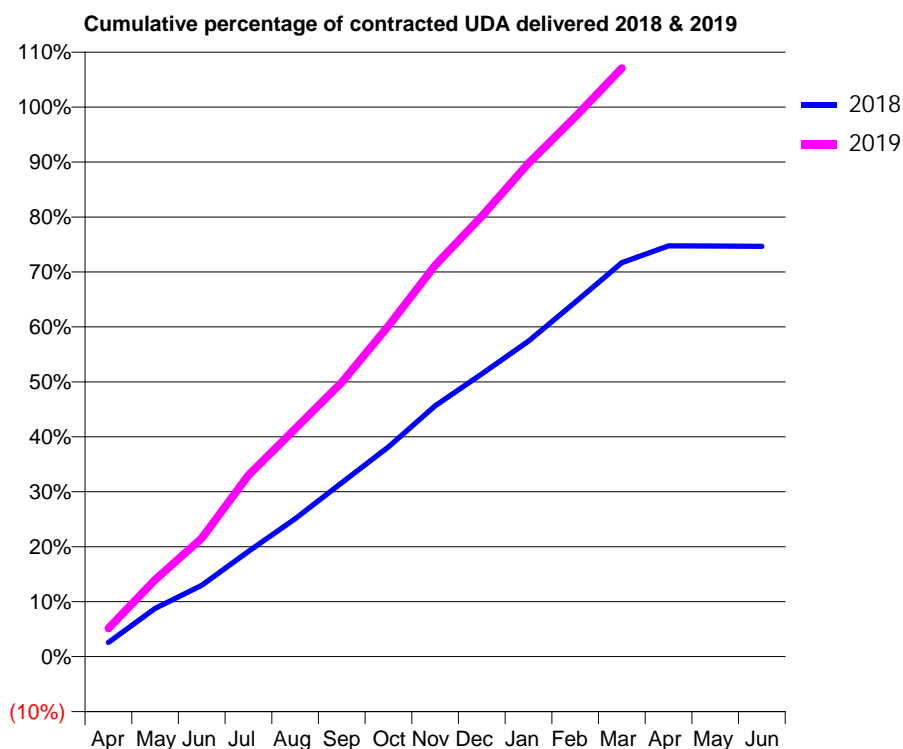
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,600      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £732,452.82 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 10,460        |                               |
| Quarter ending June 2018         | 10,459        | →                             |
| Quarter ending September 2018    | 10,596        | →                             |
| Quarter ending December 2018     | 10,591        | →                             |
| Quarter ending March 2019        | 10,449        | ↓                             |
| <b>Variance since March 2018</b> | <b>(0.1%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 963                               | 1,476  |
| May       | 3,256                             | 4,000  |
| June      | 4,815                             | 6,161  |
| July      | 7,110                             | 9,440  |
| August    | 9,308                             | 11,859 |
| September | 11,743                            | 14,270 |
| October   | 14,153                            | 17,217 |
| November  | 16,936                            | 20,366 |
| December  | 19,084                            | 22,911 |
| January   | 21,293                            | 25,673 |
| February  | 23,926                            | 28,090 |
| March     | 26,592                            | 30,617 |
| April     | 27,734                            |        |
| May       | 27,713                            |        |
| June      | 27,701                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 197      | 3,198       | 6.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,029    | 9,943       | 10.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,861    | 3,198       | 58.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,257    | 9,943       | 42.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 610      | 12,694      | 4.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 53       | 12,694      | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 214      | 12,694      | 1.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

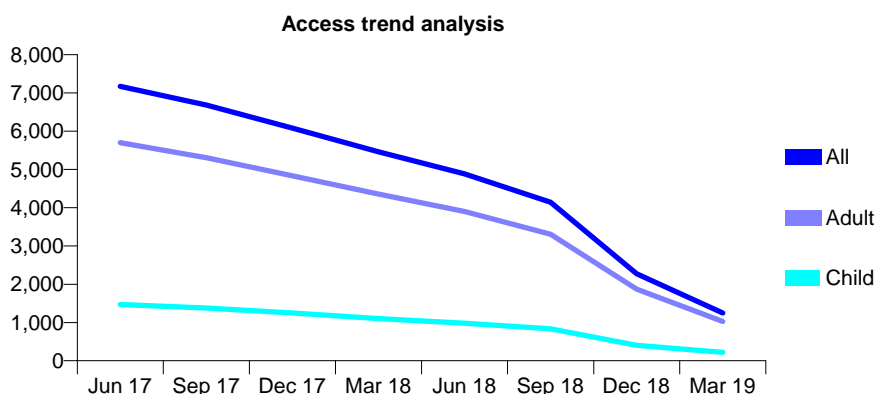
## Q68 - Vital Signs At a Glance Contract Report for 105414/0009 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | First Choice Dental Limited |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/07/2007                  |
| Contract end date    | 09/08/2018                  |

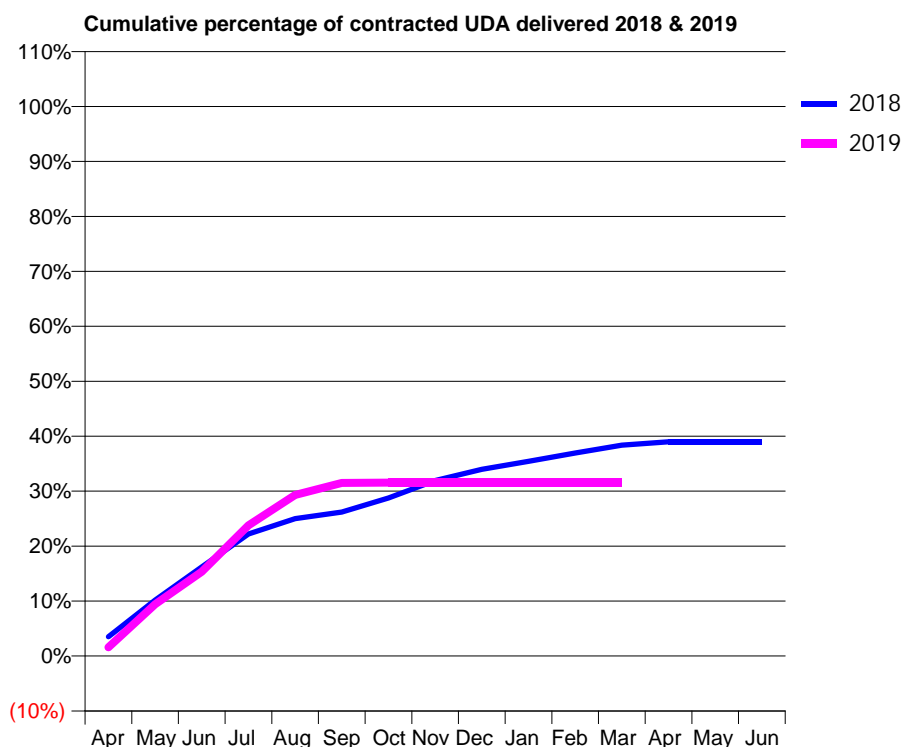
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,206       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £202,282.87 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 5,460          |                               |
| Quarter ending June 2018         | 4,883          | ↓                             |
| Quarter ending September 2018    | 4,142          | ↓                             |
| Quarter ending December 2018     | 2,274          | ↓                             |
| Quarter ending March 2019        | 1,248          | ↓                             |
| <b>Variance since March 2018</b> | <b>(77.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 802                               | 131   |
| May       | 2,338                             | 774   |
| June      | 3,719                             | 1,260 |
| July      | 5,102                             | 1,950 |
| August    | 5,742                             | 2,407 |
| September | 6,015                             | 2,585 |
| October   | 6,601                             | 2,590 |
| November  | 7,331                             | 2,590 |
| December  | 7,802                             | 2,590 |
| January   | 8,126                             | 2,590 |
| February  | 8,480                             | 2,590 |
| March     | 8,809                             | 2,590 |
| April     | 8,947                             |       |
| May       | 8,947                             |       |
| June      | 8,947                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 221         | 4.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 83       | 851         | 9.8%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 47       | 221         | 21.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 234      | 851         | 27.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 125      | 1,019       | 12.3%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,019       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 1,019       | 0.8%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

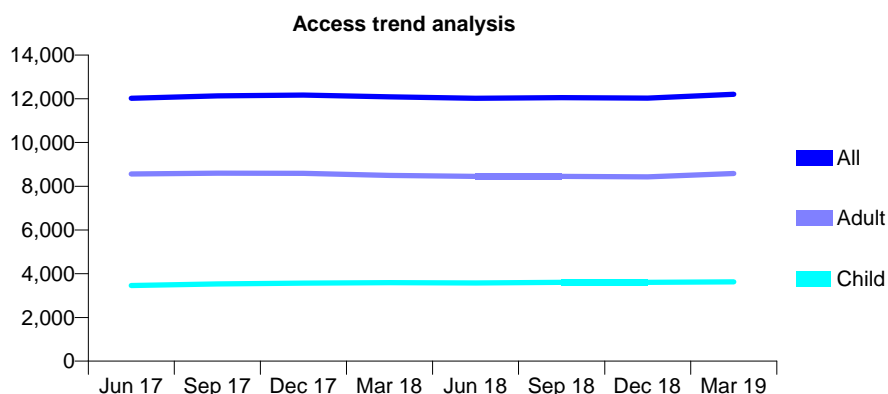
## Q68 - Vital Signs At a Glance Contract Report for 105759/0002 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Mr S Dattani & Mr J Patel |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/07/2007                |
| Contract end date    |                           |

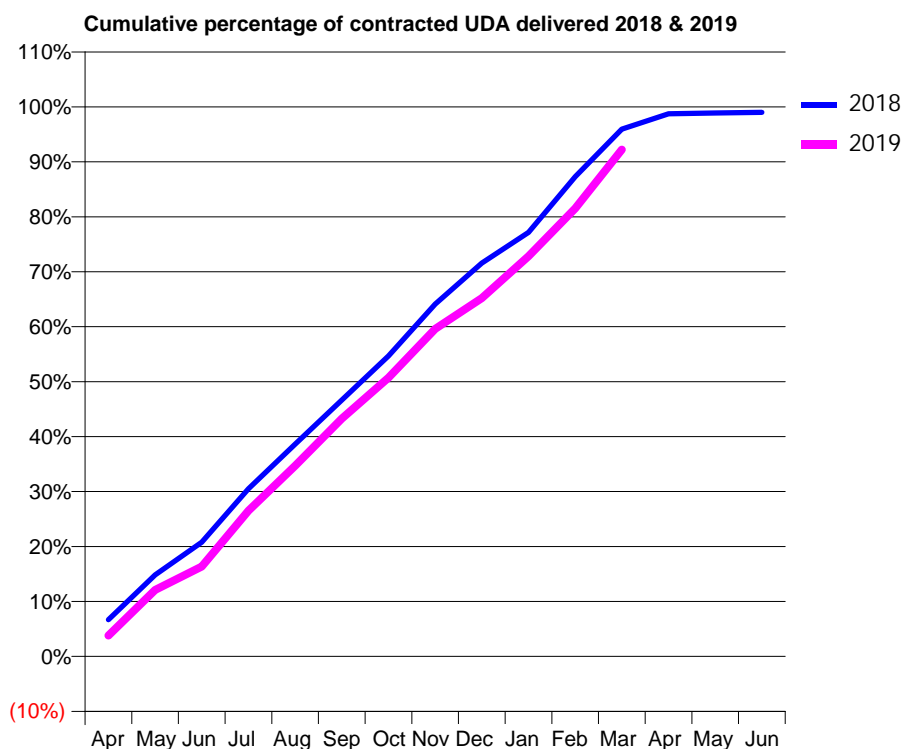
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,987      |
| Carry forward general activity (UDA)        | 237         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £692,358.14 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 12,085      |                               |
| Quarter ending June 2018         | 12,026      | →                             |
| Quarter ending September 2018    | 12,052      | →                             |
| Quarter ending December 2018     | 12,034      | →                             |
| Quarter ending March 2019        | 12,203      | →                             |
| <b>Variance since March 2018</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,602                             | 912    |
| May       | 3,562                             | 2,899  |
| June      | 4,985                             | 3,922  |
| July      | 7,322                             | 6,357  |
| August    | 9,271                             | 8,318  |
| September | 11,182                            | 10,377 |
| October   | 13,118                            | 12,163 |
| November  | 15,380                            | 14,295 |
| December  | 17,171                            | 15,640 |
| January   | 18,506                            | 17,468 |
| February  | 20,943                            | 19,557 |
| March     | 23,014                            | 22,118 |
| April     | 23,685                            |        |
| May       | 23,715                            |        |
| June      | 23,749                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 180      | 4,891       | 3.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 745      | 9,629       | 7.7%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,920    | 4,891       | 59.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,691    | 9,629       | 48.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 646      | 13,486      | 4.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 13,486      | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 13,486      | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 7           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

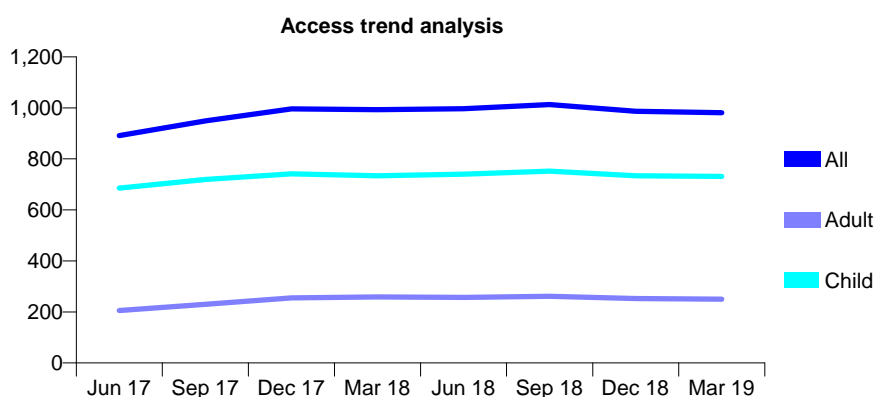
## Q68 - Vital Signs At a Glance Contract Report for 107948/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Mr N Kennedy and Mr S Rosier |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/10/2015                   |
| Contract end date    |                              |

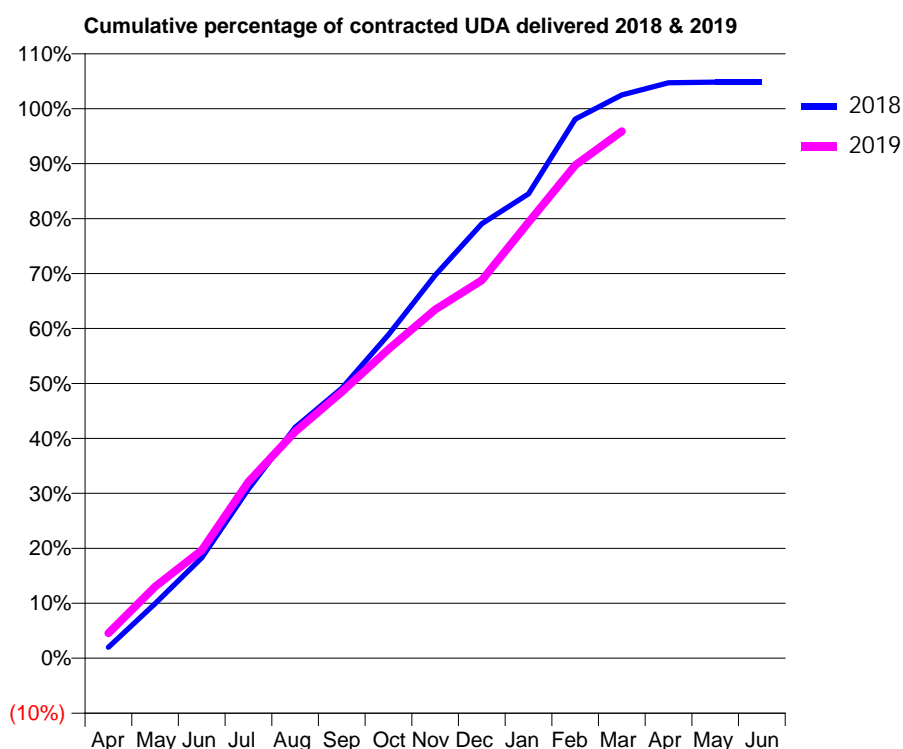
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,850      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £68,990.58 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 993           |                               |
| Quarter ending June 2018         | 997           | →                             |
| Quarter ending September 2018    | 1,013         | →                             |
| Quarter ending December 2018     | 987           | ↓                             |
| Quarter ending March 2019        | 981           | →                             |
| <b>Variance since March 2018</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 57    | 129   |
| May                               | 284   | 372   |
| June                              | 521   | 560   |
| July                              | 878   | 915   |
| August                            | 1,198 | 1,175 |
| September                         | 1,400 | 1,381 |
| October                           | 1,678 | 1,602 |
| November                          | 1,987 | 1,808 |
| December                          | 2,253 | 1,960 |
| January                           | 2,408 | 2,261 |
| February                          | 2,796 | 2,557 |
| March                             | 2,921 | 2,733 |
| April                             | 2,984 |       |
| May                               | 2,988 |       |
| June                              | 2,988 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 1,141       | 8.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 27       | 292         | 9.2%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 734      | 1,141       | 64.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 186      | 292         | 63.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 87       | 1,377       | 6.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,377       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,377       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



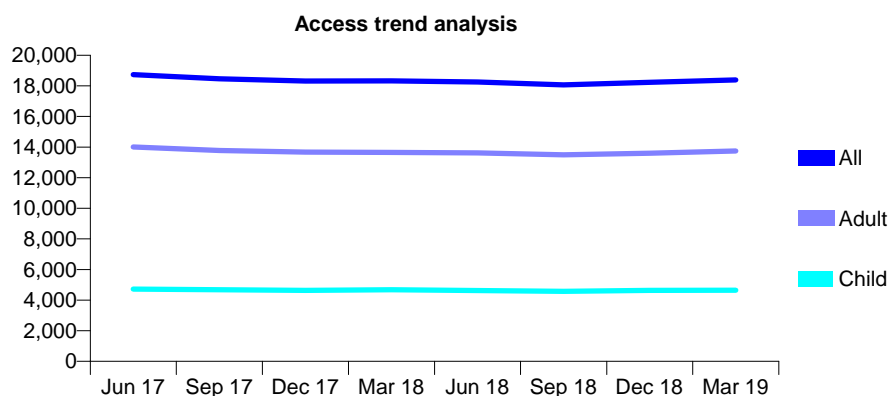
## Q68 - Vital Signs At a Glance Contract Report for 108103/0001 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | Mr Barry Westwood and Mr William Westwo |
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 27/07/2011                              |
| Contract end date    |   |

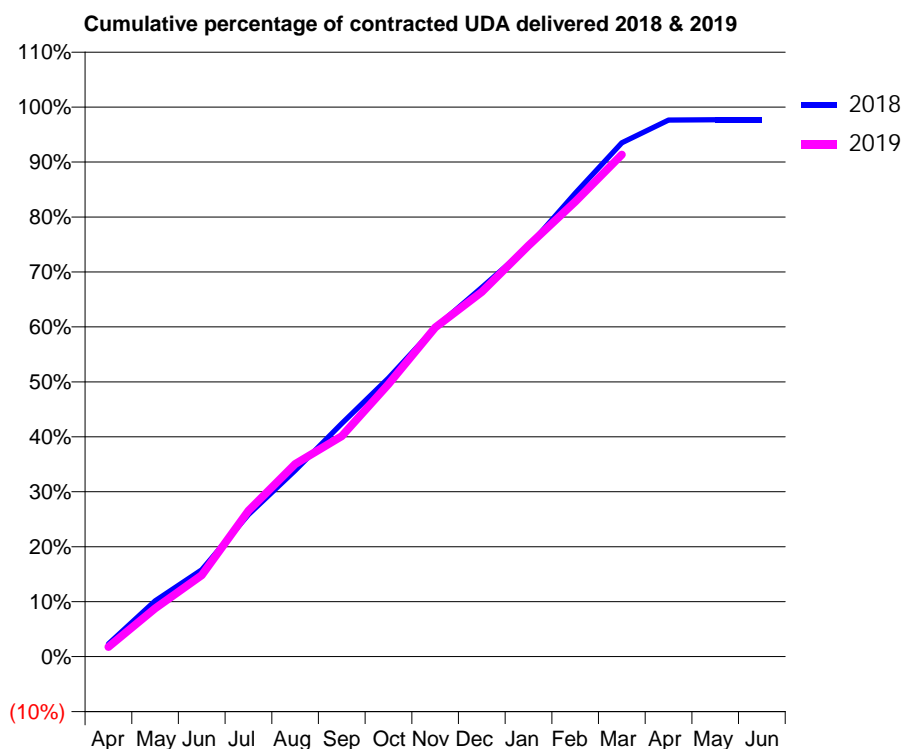
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 48,198        |
| Carry forward general activity (UDA)        | 1,115         |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,200,659.96 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 18,322      |                               |
| Quarter ending June 2018         | 18,254      | →                             |
| Quarter ending September 2018    | 18,072      | →                             |
| Quarter ending December 2018     | 18,235      | →                             |
| Quarter ending March 2019        | 18,393      | →                             |
| <b>Variance since March 2018</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,121                             | 846    |
| May       | 4,891                             | 4,234  |
| June      | 7,622                             | 7,144  |
| July      | 12,462                            | 12,801 |
| August    | 16,328                            | 16,892 |
| September | 20,447                            | 19,338 |
| October   | 24,427                            | 23,902 |
| November  | 28,857                            | 28,860 |
| December  | 32,386                            | 31,980 |
| January   | 35,988                            | 36,055 |
| February  | 40,637                            | 39,906 |
| March     | 45,057                            | 44,027 |
| April     | 47,064                            |        |
| May       | 47,083                            |        |
| June      | 47,083                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 304      | 7,098       | 4.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2,156    | 18,362      | 11.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,929    | 7,098       | 69.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9,059    | 18,362      | 49.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,653    | 24,506      | 6.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 86       | 24,506      | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 117      | 24,506      | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

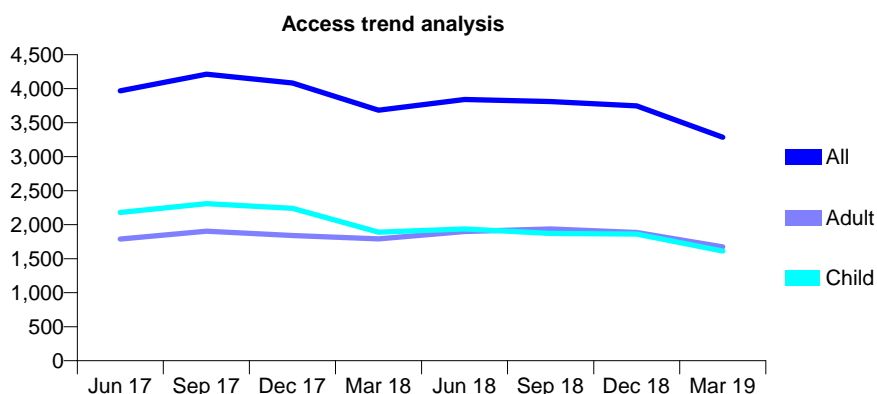
## Q68 - Vital Signs At a Glance Contract Report for 108812/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | St Faiths Clinic Limited |
| Contract type name   | PDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/08/2015               |
| Contract end date    | 31/03/2021               |

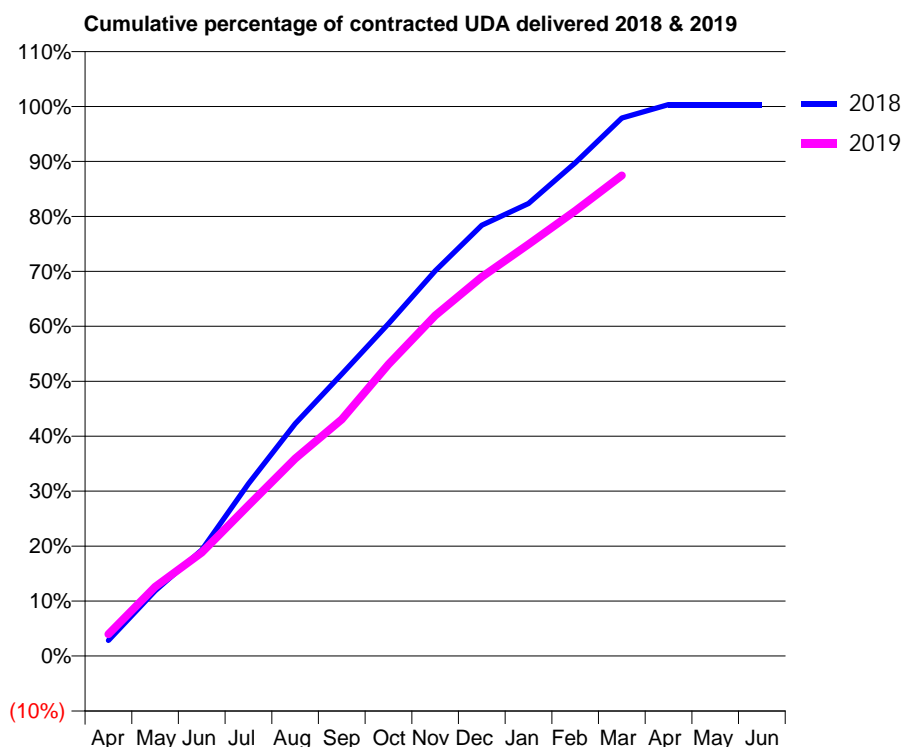
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,626      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £662,061.01 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 3,683          |                               |
| Quarter ending June 2018         | 3,840          | ↑                             |
| Quarter ending September 2018    | 3,811          | →                             |
| Quarter ending December 2018     | 3,746          | ↓                             |
| Quarter ending March 2019        | 3,286          | ↓                             |
| <b>Variance since March 2018</b> | <b>(10.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 360                               | 505    |
| May       | 1,499                             | 1,593  |
| June      | 2,438                             | 2,379  |
| July      | 3,957                             | 3,464  |
| August    | 5,336                             | 4,538  |
| September | 6,475                             | 5,437  |
| October   | 7,636                             | 6,702  |
| November  | 8,850                             | 7,824  |
| December  | 9,894                             | 8,711  |
| January   | 10,398                            | 9,461  |
| February  | 11,333                            | 10,227 |
| March     | 12,359                            | 11,042 |
| April     | 12,667                            |        |
| May       | 12,667                            |        |
| June      | 12,667                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 2,213       | 0.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 1,633       | 1.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 6        | 2,213       | 0.3%     | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 1,633       | 0.4%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 3,742       | 0.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 3,742       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 3,742       | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

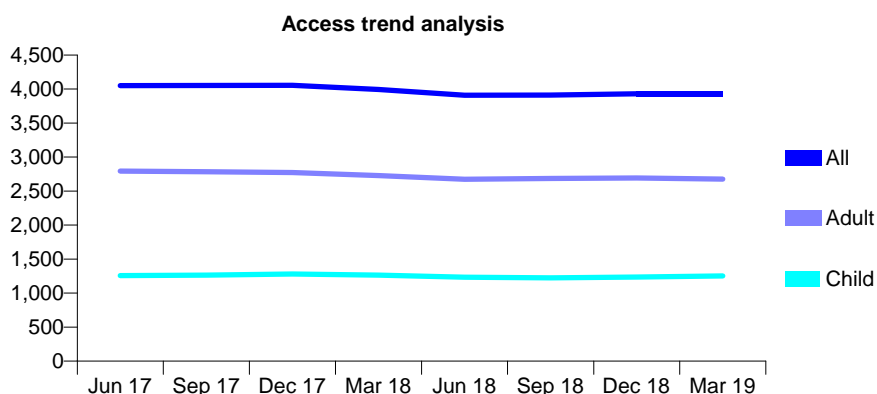
## Q68 - Vital Signs At a Glance Contract Report for 111104/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Mr M Mousavi & Ms F Mirsiaghi |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/12/2014                    |
| Contract end date    |                               |

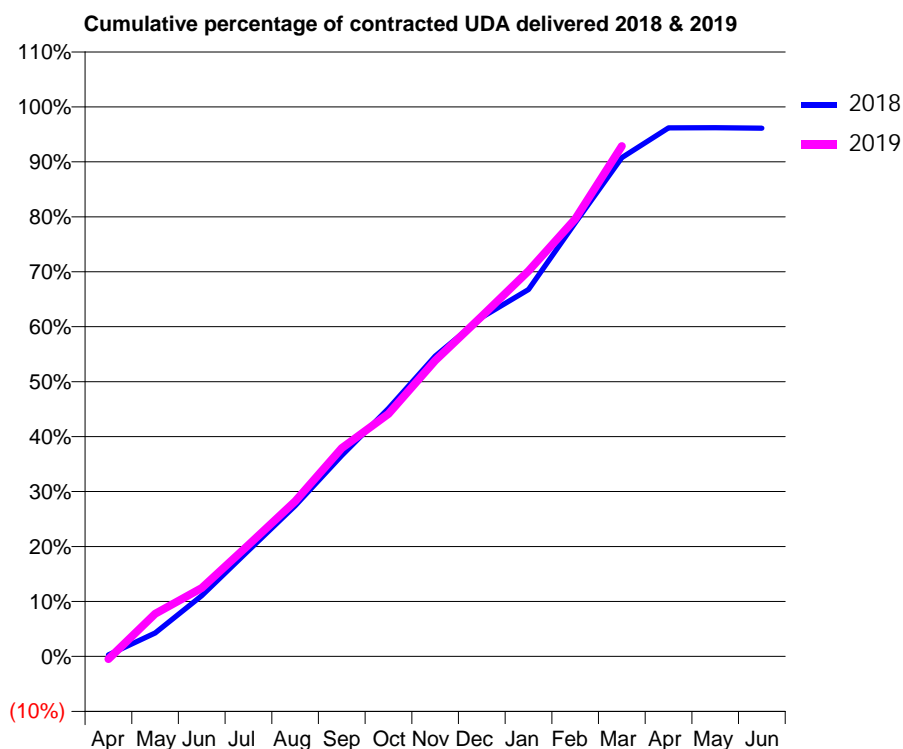
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,310      |
| Carry forward general activity (UDA)        | 480         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £360,541.99 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,993         |                               |
| Quarter ending June 2018         | 3,908         | ↓                             |
| Quarter ending September 2018    | 3,910         | →                             |
| Quarter ending December 2018     | 3,930         | →                             |
| Quarter ending March 2019        | 3,931         | →                             |
| <b>Variance since March 2018</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 33                                | -62    |
| May       | 525                               | 955    |
| June      | 1,361                             | 1,533  |
| July      | 2,372                             | 2,499  |
| August    | 3,376                             | 3,476  |
| September | 4,501                             | 4,665  |
| October   | 5,554                             | 5,432  |
| November  | 6,728                             | 6,628  |
| December  | 7,596                             | 7,620  |
| January   | 8,218                             | 8,634  |
| February  | 9,712                             | 9,800  |
| March     | 11,169                            | 11,430 |
| April     | 11,840                            |        |
| May       | 11,842                            |        |
| June      | 11,830                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,627       | 5.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 336      | 2,885       | 11.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 890      | 1,627       | 54.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,135    | 2,885       | 39.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 453      | 4,276       | 10.6%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 76       | 4,276       | 1.8%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 4,276       | 0.8%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

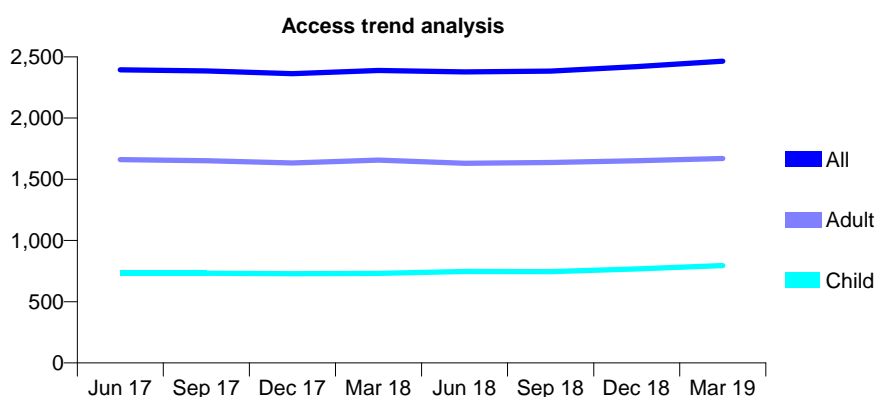
## Q68 - Vital Signs At a Glance Contract Report for 111740/0001 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | Mr Mayuran Senthilnathan & Mr Amit Dodia |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 06/06/2010                               |
| Contract end date    |  |

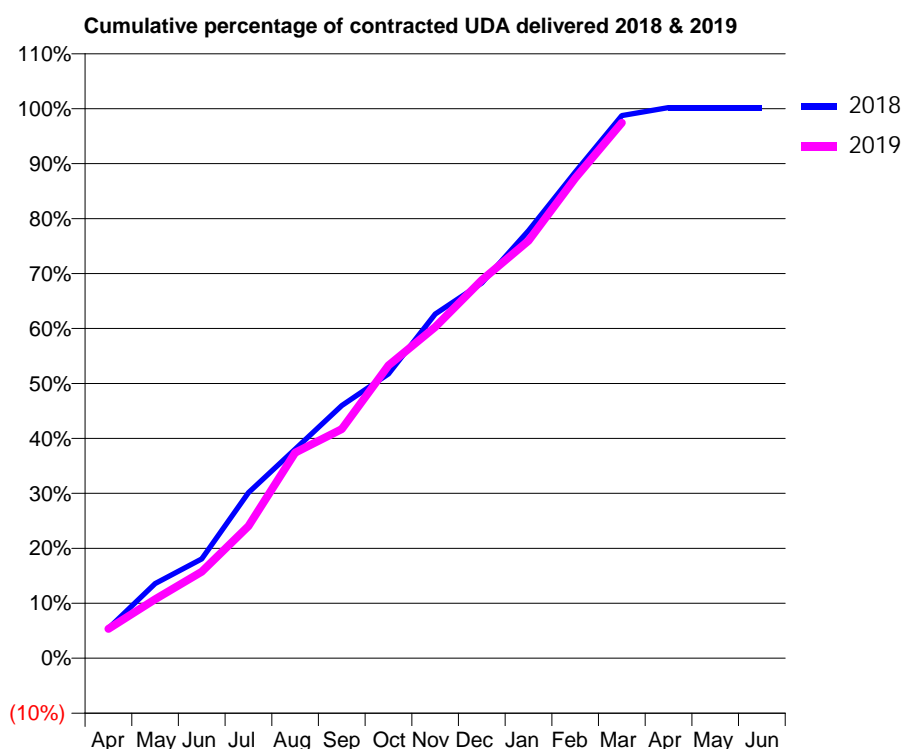
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,827       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £178,899.27 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,388       |                               |
| Quarter ending June 2018         | 2,377       | →                             |
| Quarter ending September 2018    | 2,384       | →                             |
| Quarter ending December 2018     | 2,420       | →                             |
| Quarter ending March 2019        | 2,465       | →                             |
| <b>Variance since March 2018</b> | <b>3.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 424   | 418   |
| May       | 1,064 | 841   |
| June      | 1,413 | 1,231 |
| July      | 2,358 | 1,882 |
| August    | 2,978 | 2,928 |
| September | 3,598 | 3,263 |
| October   | 4,049 | 4,170 |
| November  | 4,901 | 4,717 |
| December  | 5,344 | 5,386 |
| January   | 6,090 | 5,946 |
| February  | 6,925 | 6,836 |
| March     | 7,728 | 7,624 |
| April     | 7,841 |       |
| May       | 7,841 |       |
| June      | 7,841 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 151      | 1,337       | 11.3%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 385      | 2,408       | 16.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 816      | 1,337       | 61.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,407    | 2,408       | 58.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 302      | 3,674       | 8.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 3,674       | 1.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 3,674       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

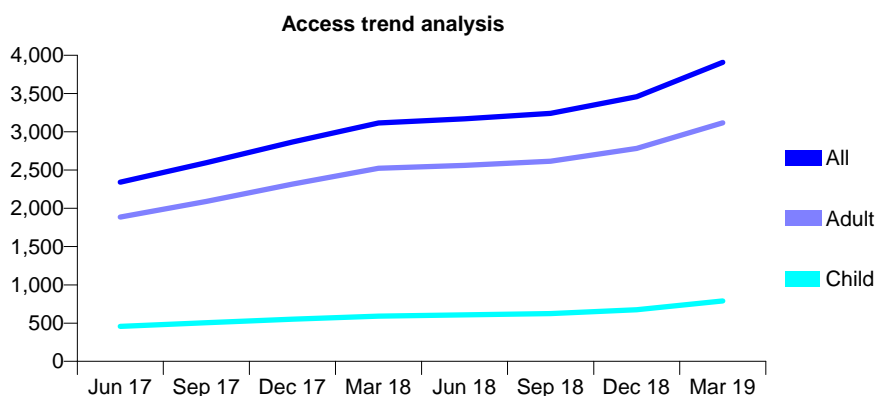
## Q68 - Vital Signs At a Glance Contract Report for 113611/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | North Chailey Dental Care |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 13/11/2015                |
| Contract end date    |                           |

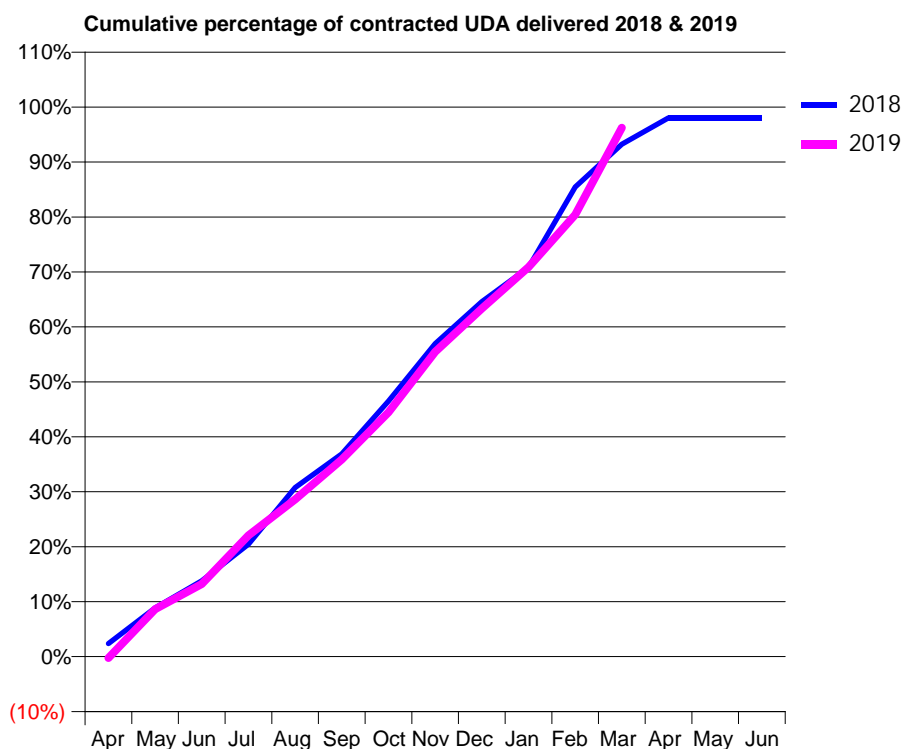
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | 233         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £313,247.17 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 3,115        |                               |
| Quarter ending June 2018         | 3,169        | →                             |
| Quarter ending September 2018    | 3,241        | ↑                             |
| Quarter ending December 2018     | 3,458        | ↑                             |
| Quarter ending March 2019        | 3,908        | ↑                             |
| <b>Variance since March 2018</b> | <b>25.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 286                               | -32    |
| May       | 1,062                             | 1,036  |
| June      | 1,649                             | 1,586  |
| July      | 2,448                             | 2,650  |
| August    | 3,682                             | 3,434  |
| September | 4,411                             | 4,303  |
| October   | 5,560                             | 5,333  |
| November  | 6,809                             | 6,654  |
| December  | 7,724                             | 7,598  |
| January   | 8,466                             | 8,506  |
| February  | 10,219                            | 9,649  |
| March     | 11,150                            | 11,547 |
| April     | 11,723                            |        |
| May       | 11,725                            |        |
| June      | 11,725                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 970         | 4.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 410      | 3,745       | 10.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 451      | 970         | 46.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,736    | 3,745       | 46.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 444      | 4,510       | 9.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 4,510       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 4,510       | 0.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

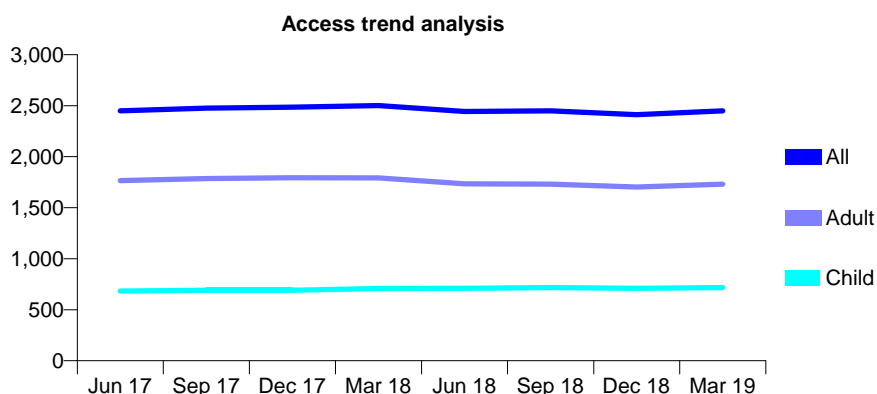
## Q68 - Vital Signs At a Glance Contract Report for 114073/0001 - March 2019

|                      |                                       |
|----------------------|---------------------------------------|
| Name or company name | Mr Mohammed Farmanand Miss Sarah Alia |
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 01/07/2014                            |
| Contract end date    |                                       |

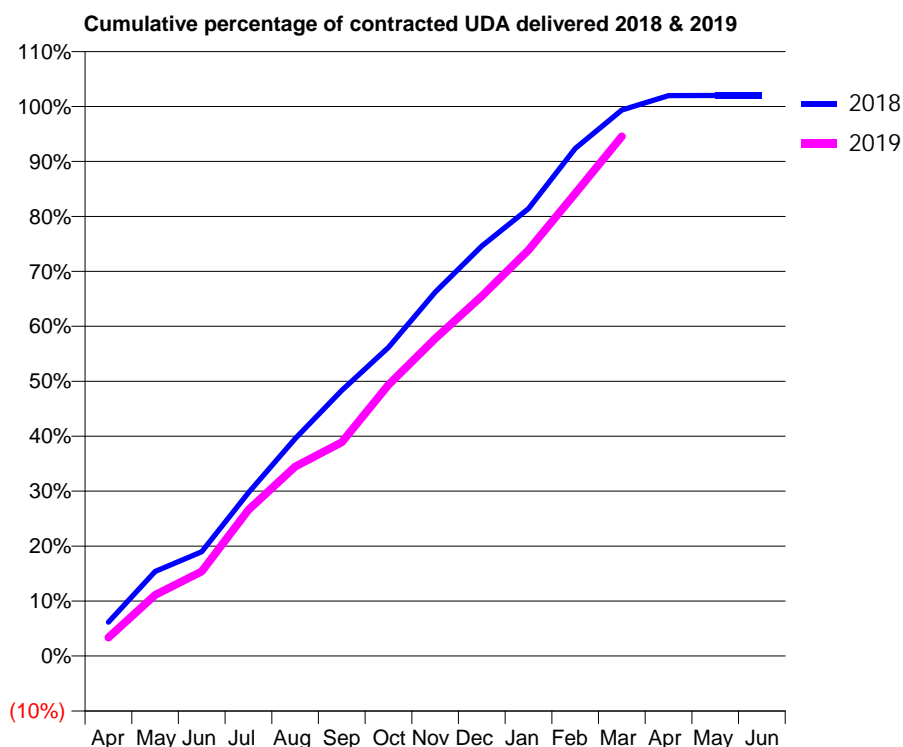
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,501       |
| Carry forward general activity (UDA)        | 150         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £175,439.70 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,501         |                               |
| Quarter ending June 2018         | 2,444         | ↓                             |
| Quarter ending September 2018    | 2,449         | →                             |
| Quarter ending December 2018     | 2,412         | ↓                             |
| Quarter ending March 2019        | 2,449         | →                             |
| <b>Variance since March 2018</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 463                               | 252   |
| May       | 1,155                             | 833   |
| June      | 1,425                             | 1,156 |
| July      | 2,229                             | 1,995 |
| August    | 2,969                             | 2,586 |
| September | 3,624                             | 2,917 |
| October   | 4,213                             | 3,702 |
| November  | 4,966                             | 4,333 |
| December  | 5,595                             | 4,913 |
| January   | 6,106                             | 5,541 |
| February  | 6,929                             | 6,313 |
| March     | 7,453                             | 7,092 |
| April     | 7,649                             |       |
| May       | 7,652                             |       |
| June      | 7,652                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 814         | 3.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 222      | 1,969       | 11.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 348      | 814         | 42.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 944      | 1,969       | 47.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 223      | 2,701       | 8.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,701       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 2,701       | 0.9%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

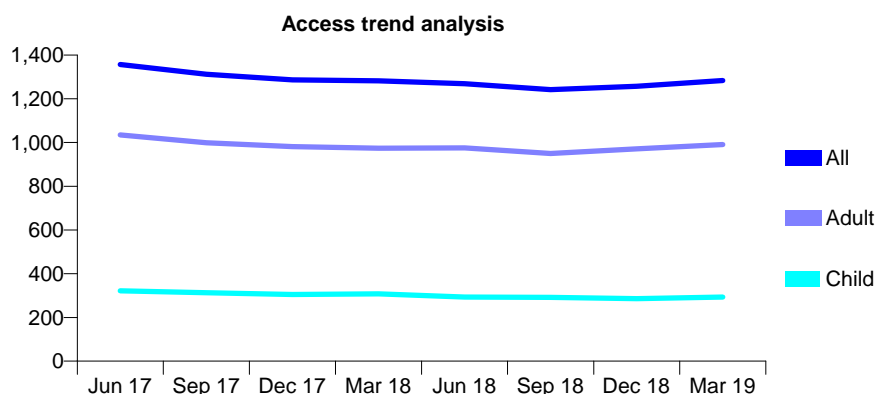
## Q68 - Vital Signs At a Glance Contract Report for 115673/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Rye Dental Surgery Partnership |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 13/09/2014                     |
| Contract end date    |                                |

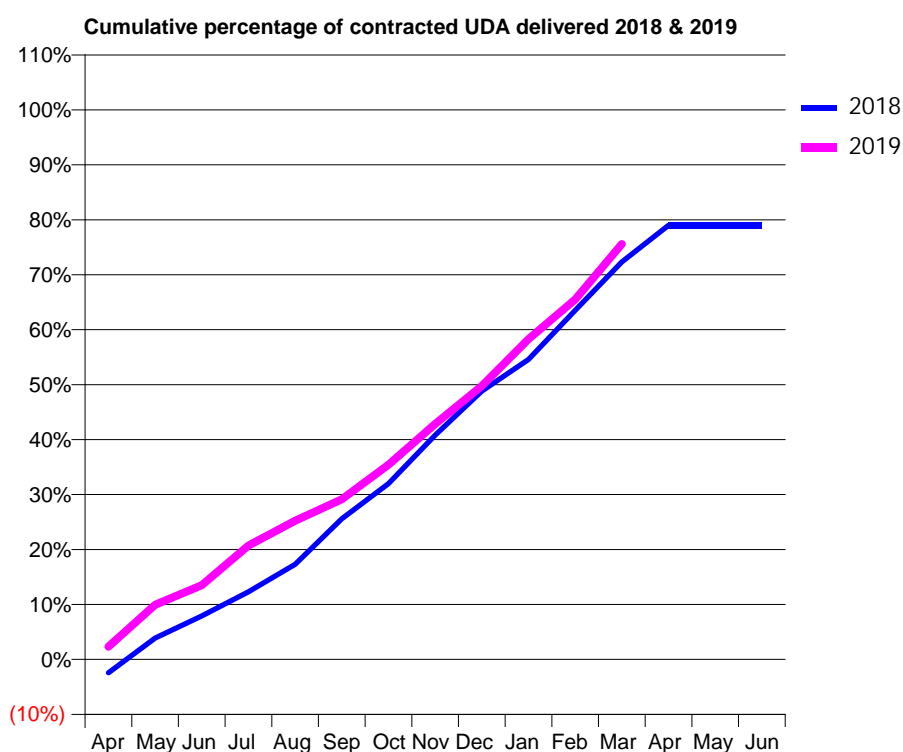
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £121,818.33 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 1,282 |                               |
| Quarter ending June 2018         | 1,269 | ↓                             |
| Quarter ending September 2018    | 1,242 | ↓                             |
| Quarter ending December 2018     | 1,257 | →                             |
| Quarter ending March 2019        | 1,284 | ↑                             |
| <b>Variance since March 2018</b> | 0.2%  | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -122                              | 116   |
| May       | 195                               | 498   |
| June      | 396                               | 675   |
| July      | 616                               | 1,037 |
| August    | 865                               | 1,261 |
| September | 1,280                             | 1,457 |
| October   | 1,600                             | 1,771 |
| November  | 2,041                             | 2,143 |
| December  | 2,442                             | 2,488 |
| January   | 2,730                             | 2,915 |
| February  | 3,177                             | 3,276 |
| March     | 3,617                             | 3,779 |
| April     | 3,951                             |       |
| May       | 3,951                             |       |
| June      | 3,951                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 339         | 4.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 144      | 1,170       | 12.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 160      | 339         | 47.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 562      | 1,170       | 48.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 69       | 1,410       | 4.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,410       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 1,410       | 2.9%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

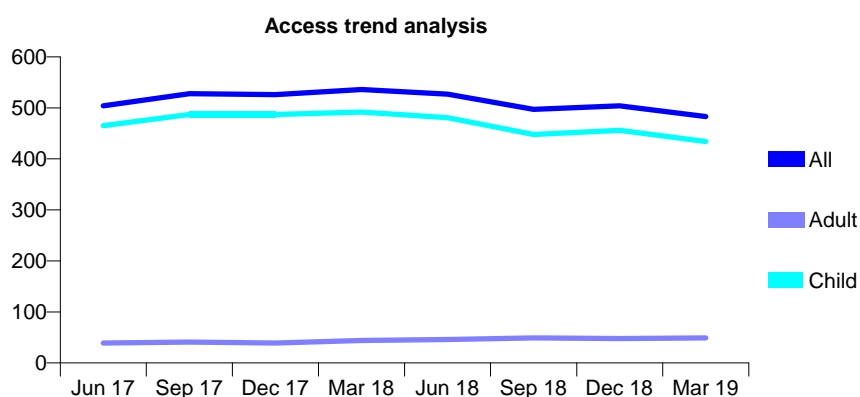
## Q68 - Vital Signs At a Glance Contract Report for 115851/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | The Clinic Dental Facial Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/01/2007                   |
| Contract end date    |                              |

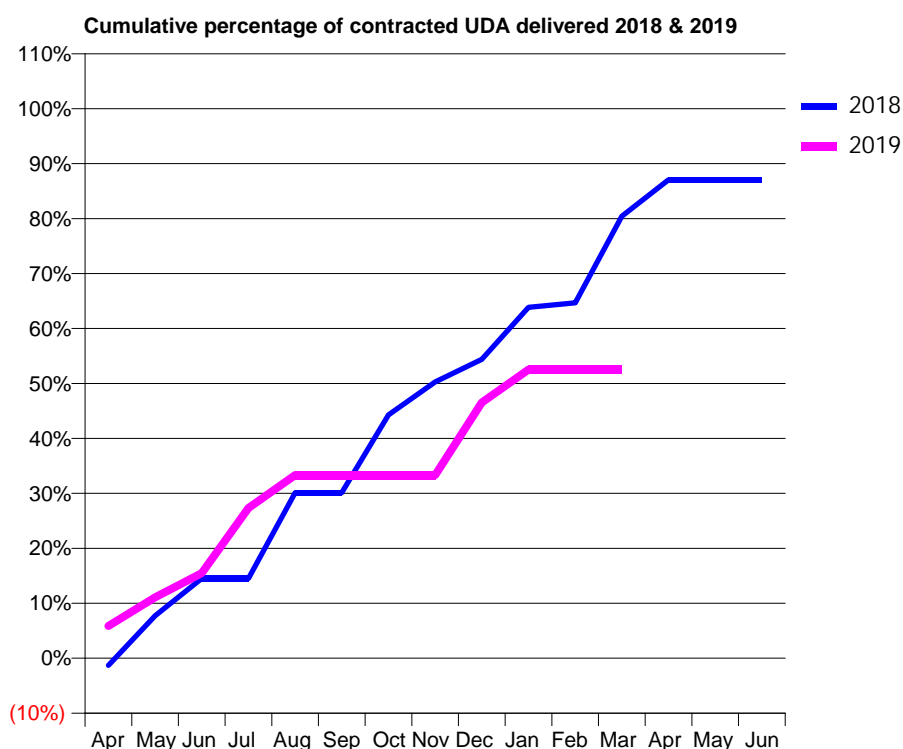
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 750        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £25,058.09 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 536           |                               |
| Quarter ending June 2018         | 527           | ↓                             |
| Quarter ending September 2018    | 497           | ↓                             |
| Quarter ending December 2018     | 504           | →                             |
| Quarter ending March 2019        | 483           | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | -10  | 44   |
| May       | 58   | 83   |
| June      | 109  | 116  |
| July      | 109  | 205  |
| August    | 226  | 250  |
| September | 226  | 250  |
| October   | 332  | 250  |
| November  | 377  | 250  |
| December  | 408  | 349  |
| January   | 479  | 394  |
| February  | 485  | 394  |
| March     | 603  | 394  |
| April     | 653  |      |
| May       | 653  |      |
| June      | 653  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 445         | 4.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 178      | 445         | 40.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 401         | 0.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 401         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 401         | 0.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



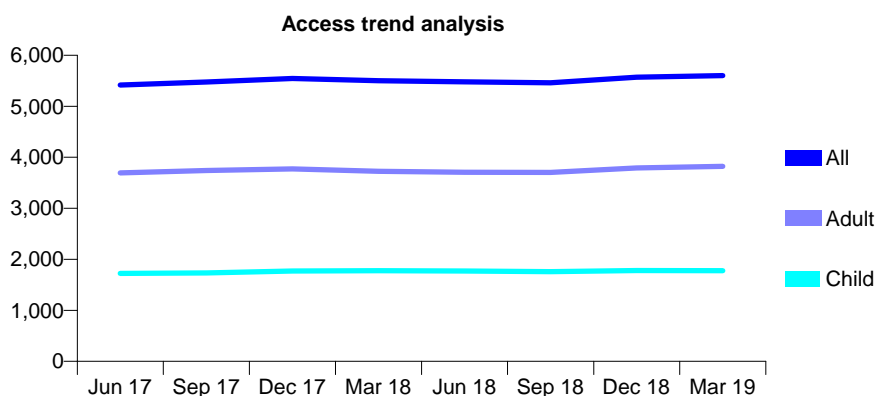
## Q68 - Vital Signs At a Glance Contract Report for 116513/0001 - March 2019

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Fairfield Dental Surgery Limited |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/05/2007                       |
| Contract end date    |                                  |

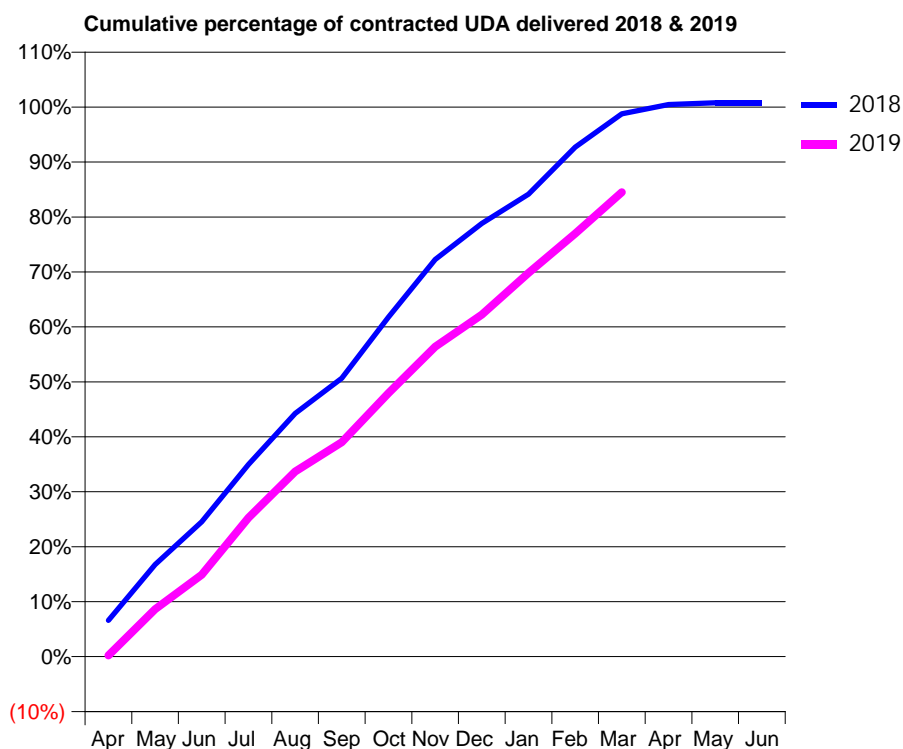
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,859      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £294,995.66 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,501       |                               |
| Quarter ending June 2018         | 5,478       | →                             |
| Quarter ending September 2018    | 5,461       | →                             |
| Quarter ending December 2018     | 5,569       | →                             |
| Quarter ending March 2019        | 5,601       | →                             |
| <b>Variance since March 2018</b> | <b>1.8%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 848                               | 29     |
| May       | 2,155                             | 1,109  |
| June      | 3,156                             | 1,913  |
| July      | 4,494                             | 3,251  |
| August    | 5,690                             | 4,333  |
| September | 6,513                             | 5,015  |
| October   | 7,944                             | 6,166  |
| November  | 9,290                             | 7,254  |
| December  | 10,136                            | 8,001  |
| January   | 10,820                            | 8,980  |
| February  | 11,920                            | 9,901  |
| March     | 12,701                            | 10,863 |
| April     | 12,916                            |        |
| May       | 12,956                            |        |
| June      | 12,956                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 150      | 2,809       | 5.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 378      | 4,671       | 8.1%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,948    | 2,809       | 69.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,656    | 4,671       | 56.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 431      | 7,299       | 5.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 7,299       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 73       | 7,299       | 1.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

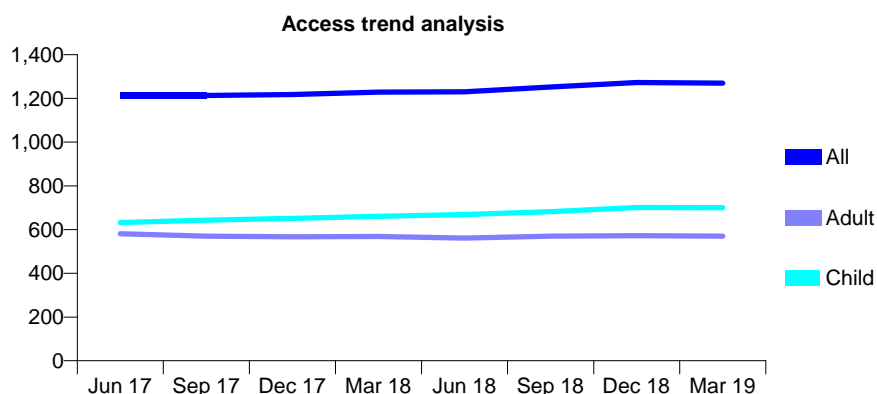
## Q68 - Vital Signs At a Glance Contract Report for 116513/0003 - March 2019

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Fairfield Dental Surgery Limited |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/08/2011                       |
| Contract end date    |                                  |

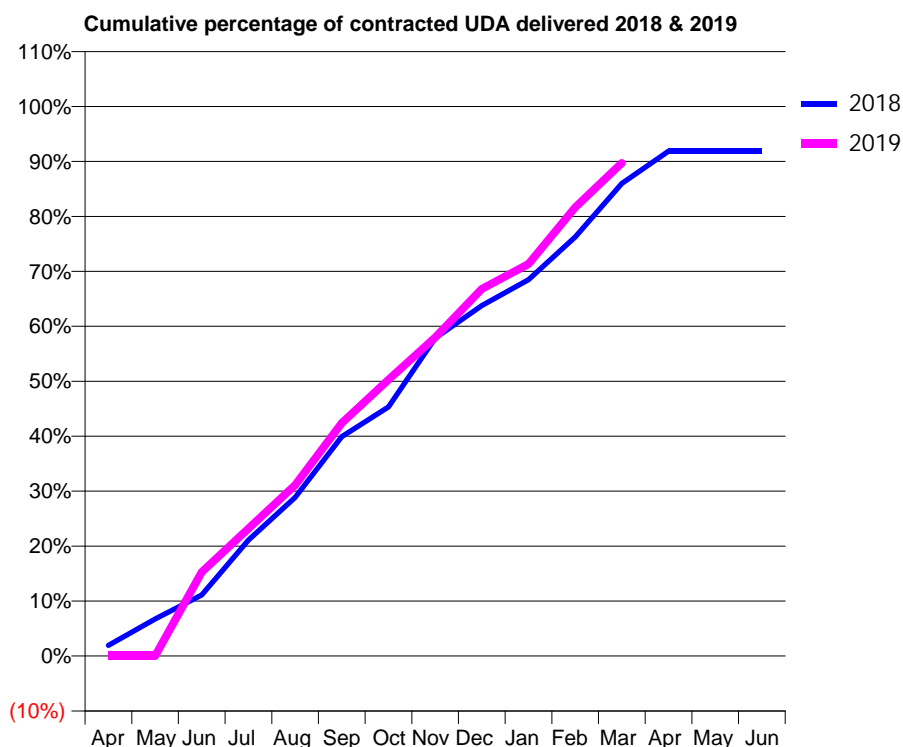
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,500      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £79,943.29 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,229       |                               |
| Quarter ending June 2018         | 1,230       | →                             |
| Quarter ending September 2018    | 1,252       | →                             |
| Quarter ending December 2018     | 1,273       | →                             |
| Quarter ending March 2019        | 1,270       | →                             |
| <b>Variance since March 2018</b> | <b>3.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 67                                | 0     |
| May       | 236                               | 0     |
| June      | 388                               | 534   |
| July      | 739                               | 812   |
| August    | 1,011                             | 1,089 |
| September | 1,397                             | 1,483 |
| October   | 1,587                             | 1,760 |
| November  | 2,024                             | 2,029 |
| December  | 2,232                             | 2,338 |
| January   | 2,396                             | 2,496 |
| February  | 2,669                             | 2,857 |
| March     | 3,010                             | 3,140 |
| April     | 3,215                             |       |
| May       | 3,215                             |       |
| June      | 3,215                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 1,166       | 8.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 80       | 784         | 10.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 777      | 1,166       | 66.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 510      | 784         | 65.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 55       | 1,869       | 2.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,869       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,869       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

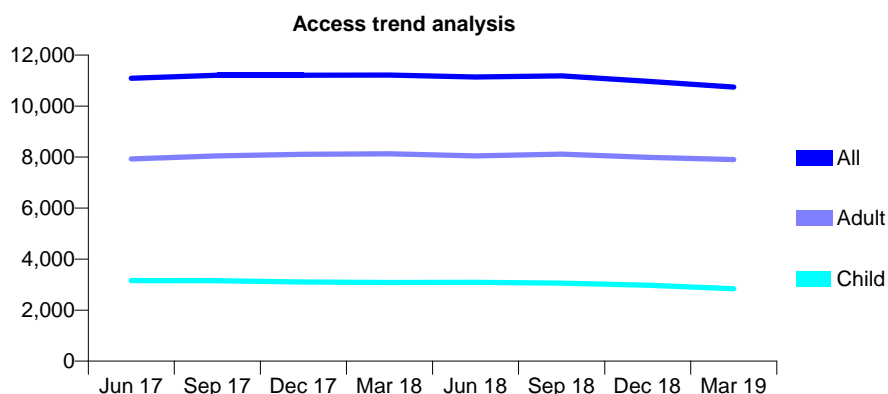
## Q68 - Vital Signs At a Glance Contract Report for 117013/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Family Dental Centre Limited |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2010                   |
| Contract end date    |                              |

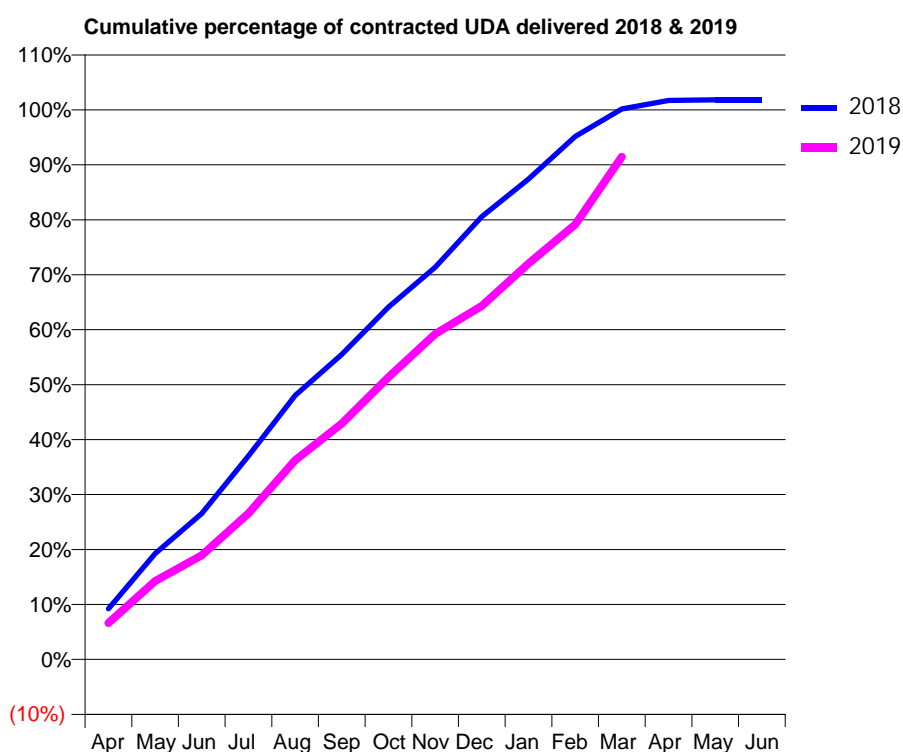
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 41,003        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,544,772.64 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 11,211        |                               |
| Quarter ending June 2018         | 11,140        | →                             |
| Quarter ending September 2018    | 11,180        | →                             |
| Quarter ending December 2018     | 10,972        | ↓                             |
| Quarter ending March 2019        | 10,743        | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 3,785                             | 2,716  |
| May       | 7,905                             | 5,841  |
| June      | 10,894                            | 7,767  |
| July      | 15,180                            | 10,896 |
| August    | 19,693                            | 14,863 |
| September | 22,755                            | 17,594 |
| October   | 26,296                            | 21,058 |
| November  | 29,254                            | 24,281 |
| December  | 33,044                            | 26,368 |
| January   | 35,834                            | 29,535 |
| February  | 39,018                            | 32,450 |
| March     | 41,069                            | 37,494 |
| April     | 41,703                            |        |
| May       | 41,748                            |        |
| June      | 41,745                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 267      | 4,407       | 6.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,405    | 11,271      | 12.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,609    | 4,407       | 59.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,782    | 11,271      | 51.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,169    | 14,594      | 8.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 54       | 14,594      | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 48       | 14,594      | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

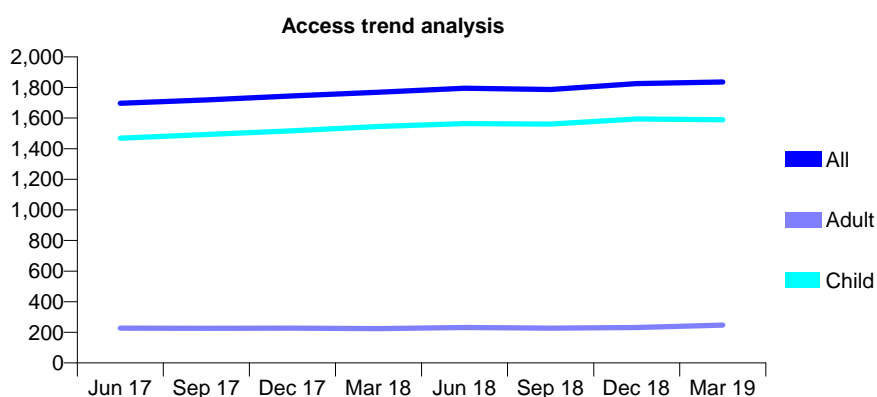
## Q68 - Vital Signs At a Glance Contract Report for 117188/0001 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | Mr Andrew Kenneth Pritchard and Mrs Cath |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 21/06/2014                               |
| Contract end date    |  |

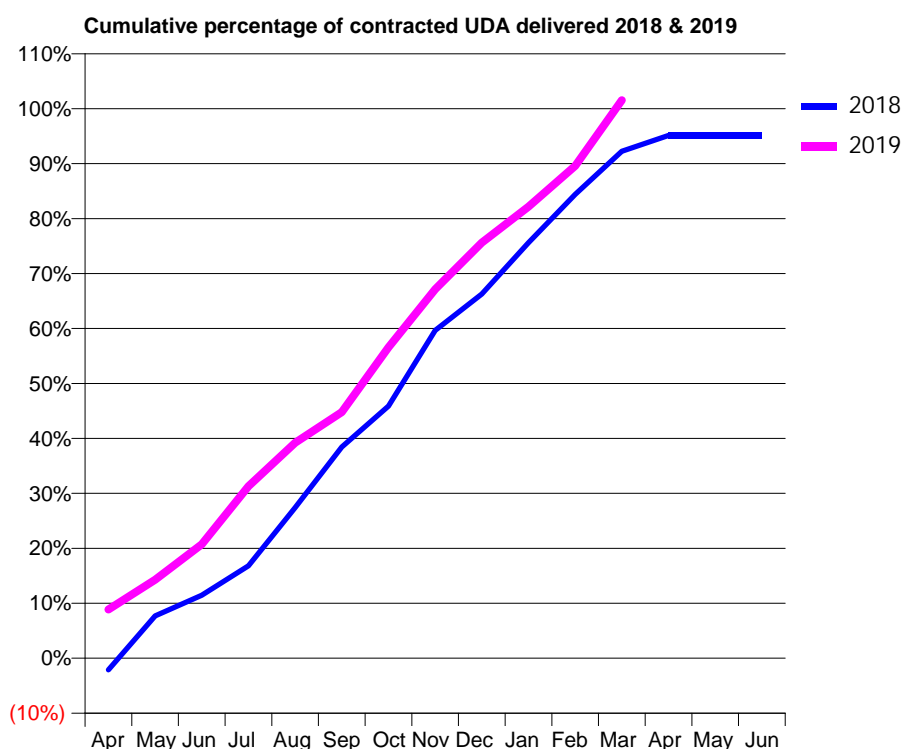
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,424      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £78,244.61 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,769       |                               |
| Quarter ending June 2018         | 1,795       | →                             |
| Quarter ending September 2018    | 1,787       | →                             |
| Quarter ending December 2018     | 1,825       | ↑                             |
| Quarter ending March 2019        | 1,836       | →                             |
| <b>Variance since March 2018</b> | <b>3.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | -77   | 303   |
| May       | 277   | 489   |
| June      | 413   | 709   |
| July      | 606   | 1,071 |
| August    | 988   | 1,343 |
| September | 1,384 | 1,533 |
| October   | 1,652 | 1,937 |
| November  | 2,148 | 2,299 |
| December  | 2,385 | 2,589 |
| January   | 2,722 | 2,813 |
| February  | 3,039 | 3,067 |
| March     | 3,321 | 3,477 |
| April     | 3,424 |       |
| May       | 3,424 |       |
| June      | 3,424 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 341      | 2,710       | 12.6%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 123         | 4.9%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,741    | 2,710       | 64.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 80       | 123         | 65.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 100      | 2,747       | 3.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,747       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,747       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

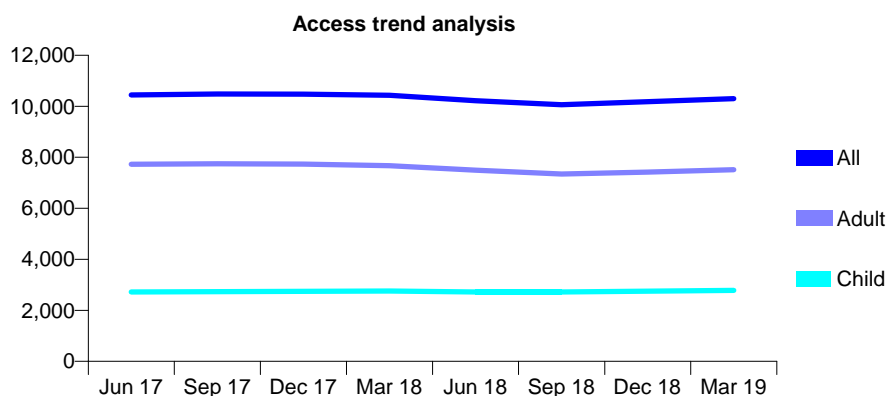
## Q68 - Vital Signs At a Glance Contract Report for 117900/0002 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Northdene Services Limited |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2007                 |
| Contract end date    |                            |

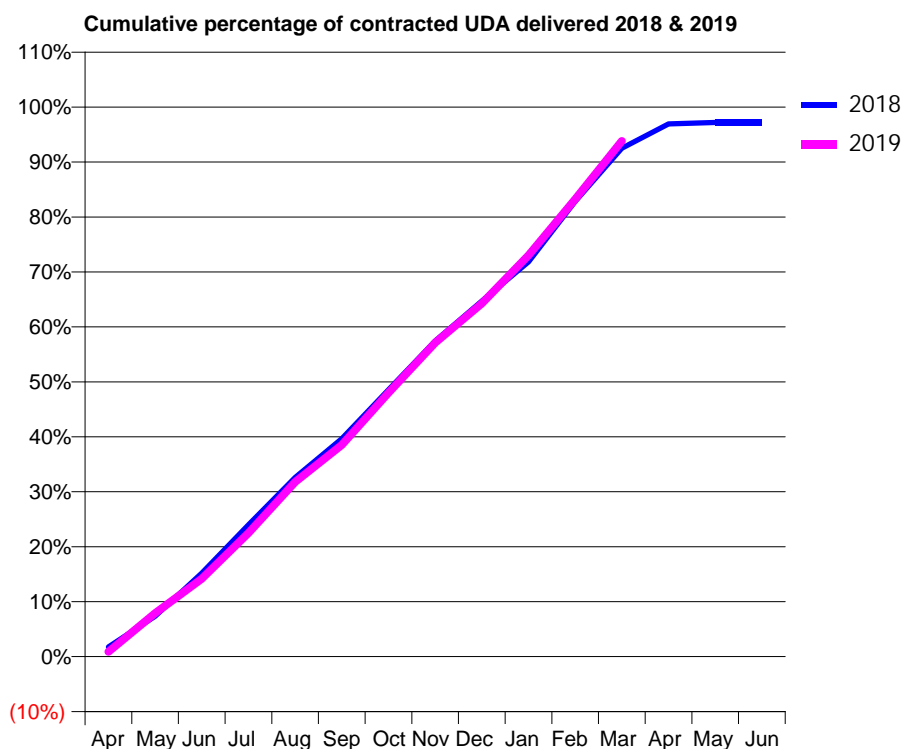
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,218      |
| Carry forward general activity (UDA)        | 793         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £770,984.85 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 10,430        |                               |
| Quarter ending June 2018         | 10,220        | ↓                             |
| Quarter ending September 2018    | 10,063        | ↓                             |
| Quarter ending December 2018     | 10,178        | →                             |
| Quarter ending March 2019        | 10,298        | →                             |
| <b>Variance since March 2018</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 497                               | 252    |
| May       | 2,080                             | 2,231  |
| June      | 4,283                             | 4,003  |
| July      | 6,770                             | 6,351  |
| August    | 9,200                             | 8,965  |
| September | 11,193                            | 10,873 |
| October   | 13,708                            | 13,547 |
| November  | 16,209                            | 16,124 |
| December  | 18,260                            | 18,128 |
| January   | 20,273                            | 20,605 |
| February  | 23,375                            | 23,491 |
| March     | 26,098                            | 26,475 |
| April     | 27,350                            |        |
| May       | 27,427                            |        |
| June      | 27,425                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 255      | 3,893       | 6.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,266    | 9,309       | 13.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,170    | 3,893       | 55.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,460    | 9,309       | 47.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,037    | 12,708      | 8.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 72       | 12,708      | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 140      | 12,708      | 1.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

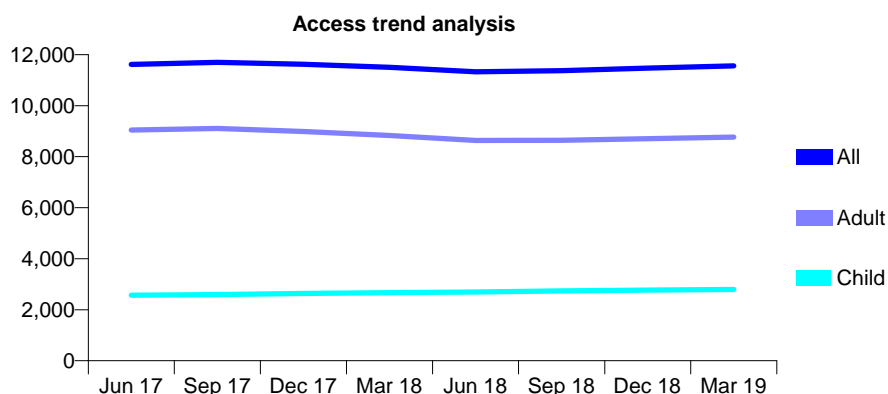
## Q68 - Vital Signs At a Glance Contract Report for 117986/0001 - March 2019

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Mr S H Sachedina and Mr M O'Hara |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/05/2015                       |
| Contract end date    |                                  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 29,663      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £754,113.61 |

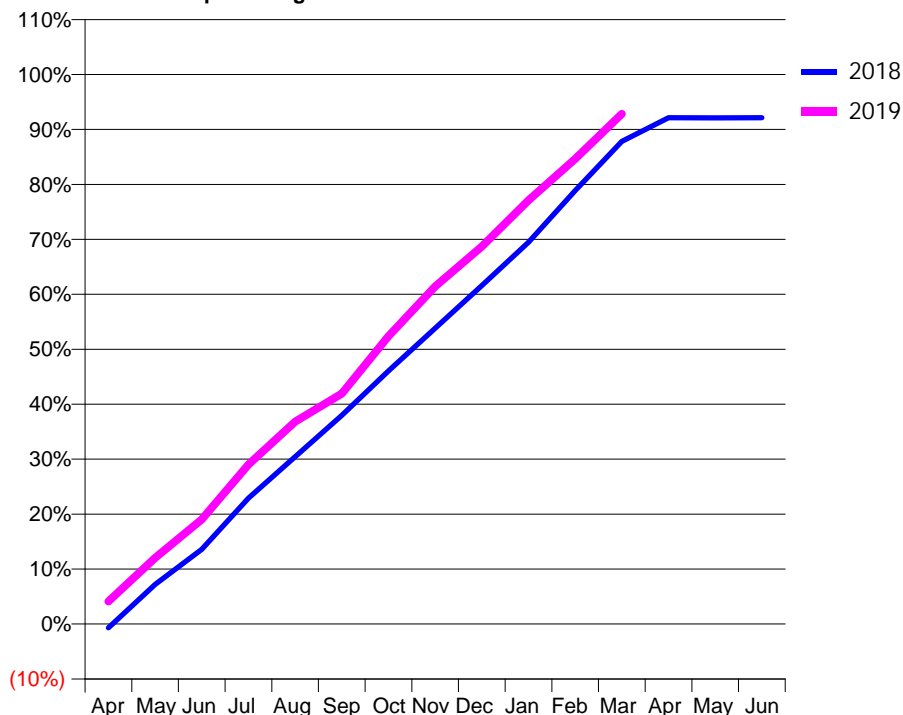
### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 11,506      |                               |
| Quarter ending June 2018         | 11,327      | ↓                             |
| Quarter ending September 2018    | 11,377      | →                             |
| Quarter ending December 2018     | 11,475      | →                             |
| Quarter ending March 2019        | 11,561      | →                             |
| <b>Variance since March 2018</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | -207   | 1,227  |
| May       | 2,138  | 3,573  |
| June      | 4,037  | 5,644  |
| July      | 6,799  | 8,613  |
| August    | 9,031  | 10,922 |
| September | 11,264 | 12,434 |
| October   | 13,668 | 15,534 |
| November  | 15,966 | 18,221 |
| December  | 18,268 | 20,377 |
| January   | 20,606 | 22,873 |
| February  | 23,399 | 25,103 |
| March     | 26,049 | 27,538 |
| April     | 27,326 |        |
| May       | 27,321 |        |
| June      | 27,327 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 253      | 4,414       | 5.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,798    | 12,842      | 14.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,866    | 4,414       | 64.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7,179    | 12,842      | 55.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,610    | 16,651      | 9.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 120      | 16,651      | 0.7%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 58       | 16,651      | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

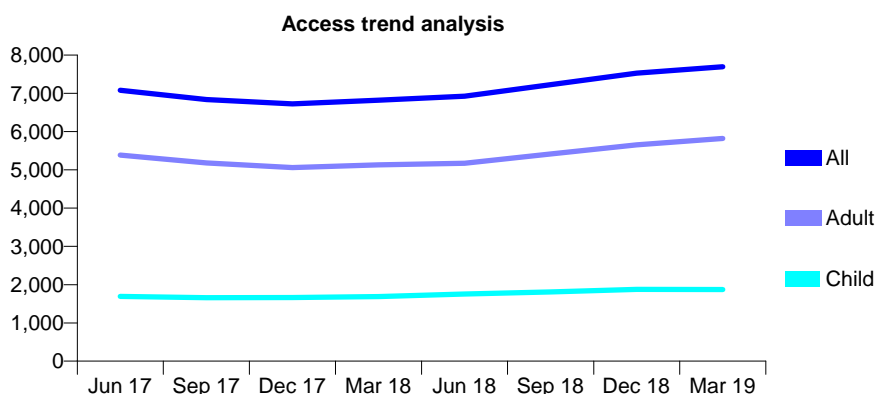
## Q68 - Vital Signs At a Glance Contract Report for 119296/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Pearl Dental Studios Limited |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2011                   |
| Contract end date    |                              |

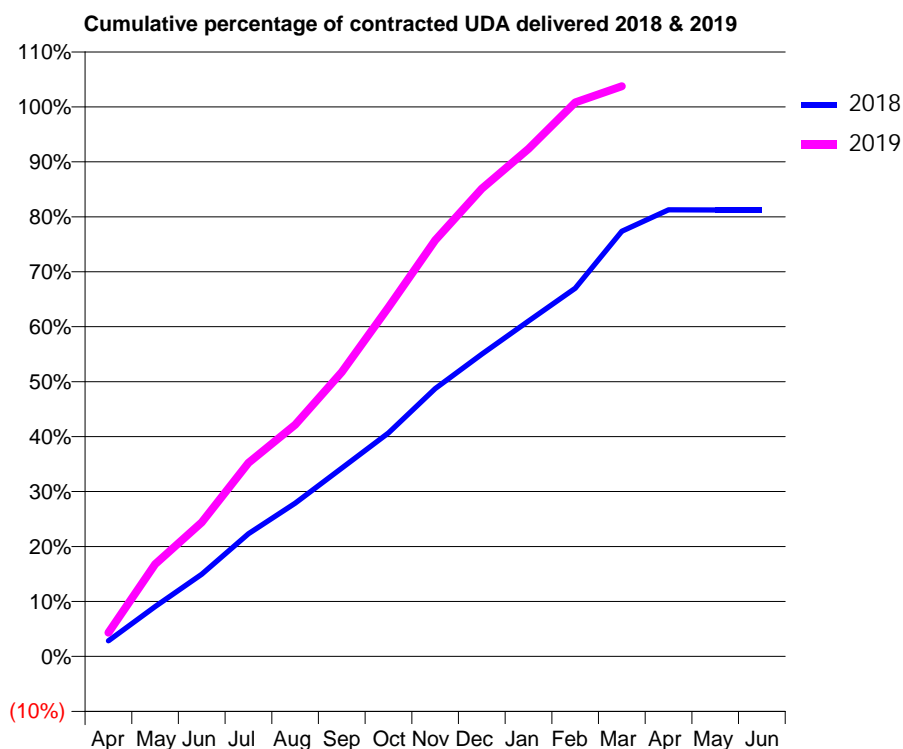
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £533,377.90 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 6,820        |                               |
| Quarter ending June 2018         | 6,926        | →                             |
| Quarter ending September 2018    | 7,223        | ↑                             |
| Quarter ending December 2018     | 7,529        | ↑                             |
| Quarter ending March 2019        | 7,695        | ↑                             |
| <b>Variance since March 2018</b> | <b>12.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 543                               | 824    |
| May       | 1,724                             | 3,187  |
| June      | 2,843                             | 4,634  |
| July      | 4,246                             | 6,691  |
| August    | 5,299                             | 8,010  |
| September | 6,511                             | 9,829  |
| October   | 7,724                             | 12,069 |
| November  | 9,260                             | 14,390 |
| December  | 10,450                            | 16,171 |
| January   | 11,592                            | 17,551 |
| February  | 12,728                            | 19,153 |
| March     | 14,701                            | 19,714 |
| April     | 15,441                            |        |
| May       | 15,435                            |        |
| June      | 15,434                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 149      | 2,571       | 5.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,289    | 7,794       | 16.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,253    | 2,571       | 48.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,867    | 7,794       | 36.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,448    | 10,026      | 14.4%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 10,026      | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 10,026      | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

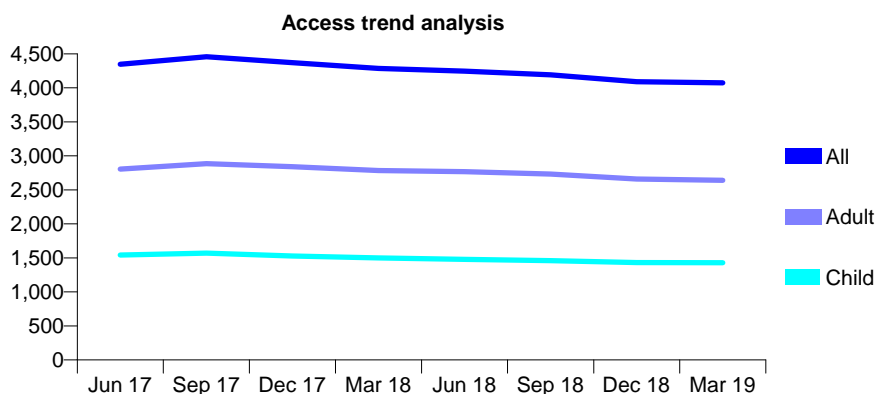
## Q68 - Vital Signs At a Glance Contract Report for 120545/0001 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Henfield Dental Surgery Partnership |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 31/10/2015                          |
| Contract end date    |                                     |

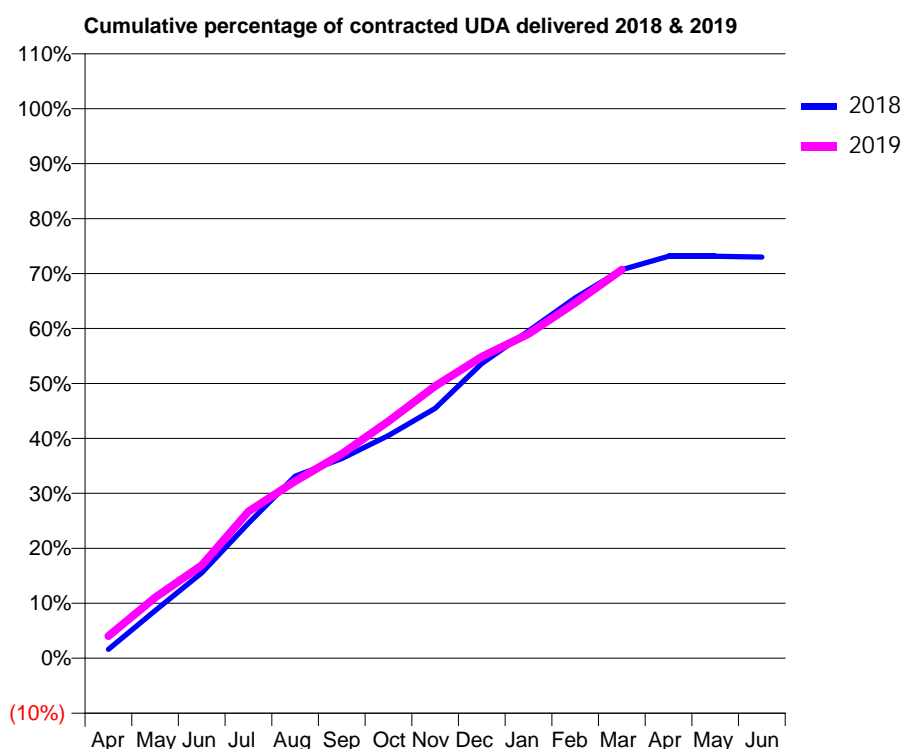
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £349,729.54 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,285         |                               |
| Quarter ending June 2018         | 4,246         | →                             |
| Quarter ending September 2018    | 4,191         | ↓                             |
| Quarter ending December 2018     | 4,092         | ↓                             |
| Quarter ending March 2019        | 4,073         | →                             |
| <b>Variance since March 2018</b> | <b>(4.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 210   | 526   |
| May       | 1,127 | 1,437 |
| June      | 2,020 | 2,196 |
| July      | 3,195 | 3,471 |
| August    | 4,308 | 4,188 |
| September | 4,725 | 4,830 |
| October   | 5,271 | 5,605 |
| November  | 5,914 | 6,438 |
| December  | 6,969 | 7,131 |
| January   | 7,740 | 7,671 |
| February  | 8,525 | 8,405 |
| March     | 9,191 | 9,191 |
| April     | 9,510 |       |
| May       | 9,510 |       |
| June      | 9,490 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 104      | 2,043       | 5.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 405      | 3,525       | 11.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,133    | 2,043       | 55.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,904    | 3,525       | 54.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 350      | 5,368       | 6.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 5,368       | 0.8%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 59       | 5,368       | 1.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



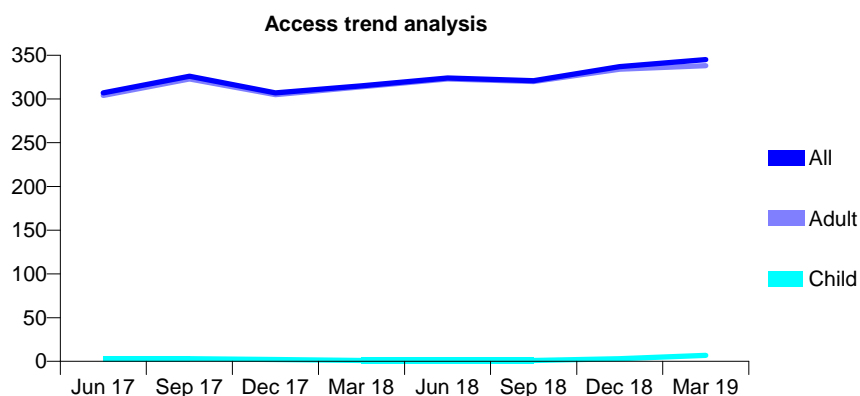
## Q68 - Vital Signs At a Glance Contract Report for 121371/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Sussex Community NHS Trust |
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2021                 |

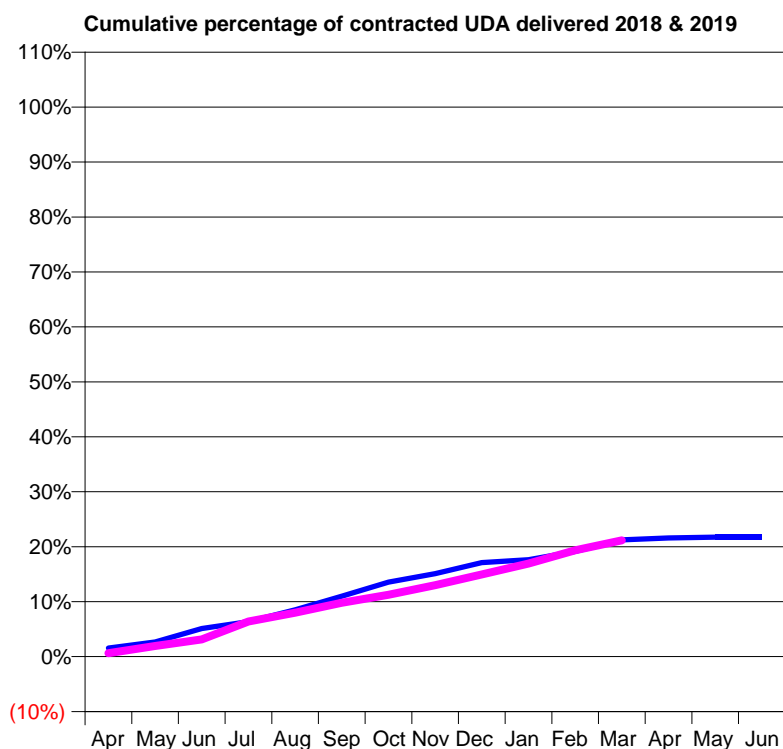
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 2,000         |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £2,277,742.58 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 315         |                               |
| Quarter ending June 2018         | 324         | ↑                             |
| Quarter ending September 2018    | 321         | →                             |
| Quarter ending December 2018     | 337         | ↑                             |
| Quarter ending March 2019        | 345         | ↑                             |
| <b>Variance since March 2018</b> | <b>9.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 31                                | 13   |
| May       | 53                                | 39   |
| June      | 102                               | 63   |
| July      | 128                               | 128  |
| August    | 171                               | 160  |
| September | 220                               | 196  |
| October   | 271                               | 225  |
| November  | 302                               | 260  |
| December  | 343                               | 299  |
| January   | 353                               | 339  |
| February  | 383                               | 387  |
| March     | 425                               | 423  |
| April     | 432                               |      |
| May       | 435                               |      |
| June      | 435                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 5           | 0.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 218         | 2.8%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2        | 5           | 40.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 218         | 8.3%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 215         | 2.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 215         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 215         | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

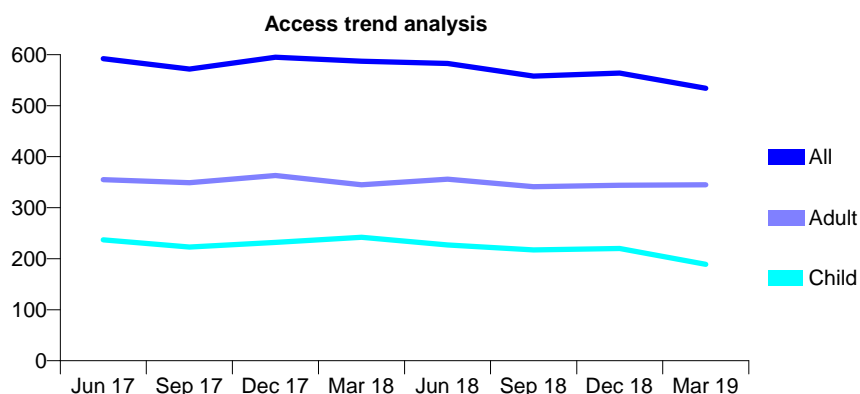
## Q68 - Vital Signs At a Glance Contract Report for 121371/0002 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Sussex Community NHS Trust |
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2021                 |

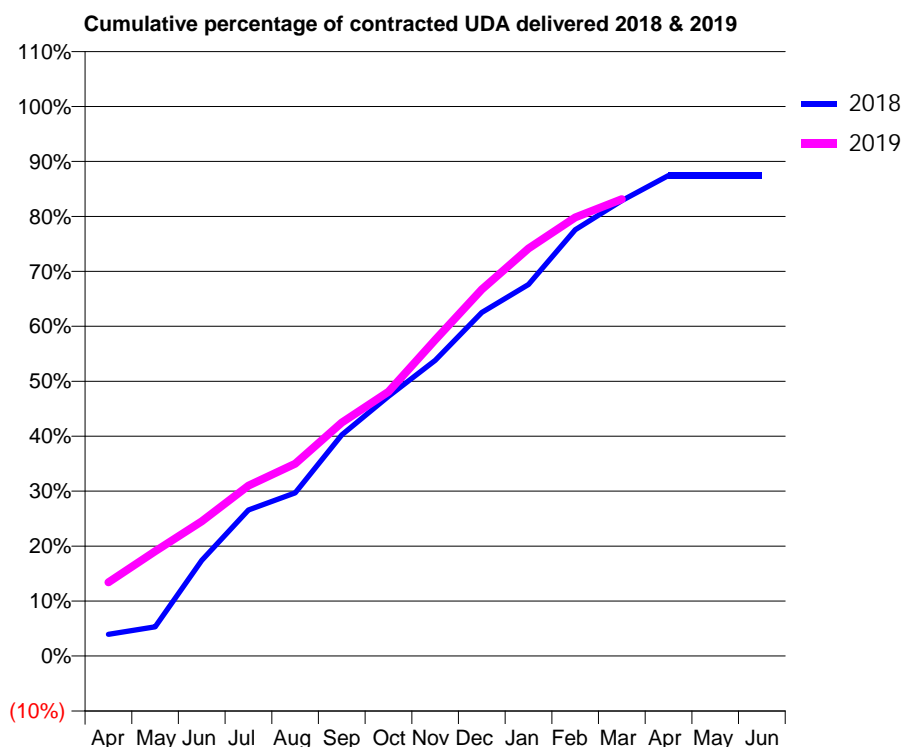
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,600      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £35,877.80 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 587           |                               |
| Quarter ending June 2018         | 583           | →                             |
| Quarter ending September 2018    | 558           | ↓                             |
| Quarter ending December 2018     | 564           | →                             |
| Quarter ending March 2019        | 534           | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 63                                | 214   |
| May       | 85                                | 305   |
| June      | 278                               | 392   |
| July      | 425                               | 496   |
| August    | 475                               | 560   |
| September | 643                               | 680   |
| October   | 756                               | 769   |
| November  | 861                               | 920   |
| December  | 1,000                             | 1,067 |
| January   | 1,082                             | 1,186 |
| February  | 1,241                             | 1,277 |
| March     | 1,326                             | 1,330 |
| April     | 1,399                             |       |
| May       | 1,399                             |       |
| June      | 1,399                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 374         | 3.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 39       | 421         | 9.3%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 112      | 374         | 29.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 179      | 421         | 42.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 36       | 672         | 5.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 672         | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 672         | 0.9%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

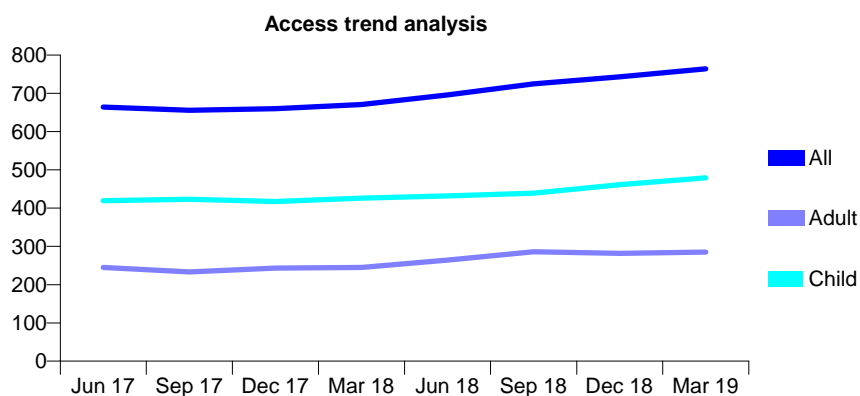
## Q68 - Vital Signs At a Glance Contract Report for 121371/0004 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Sussex Community NHS Trust |
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2021                 |

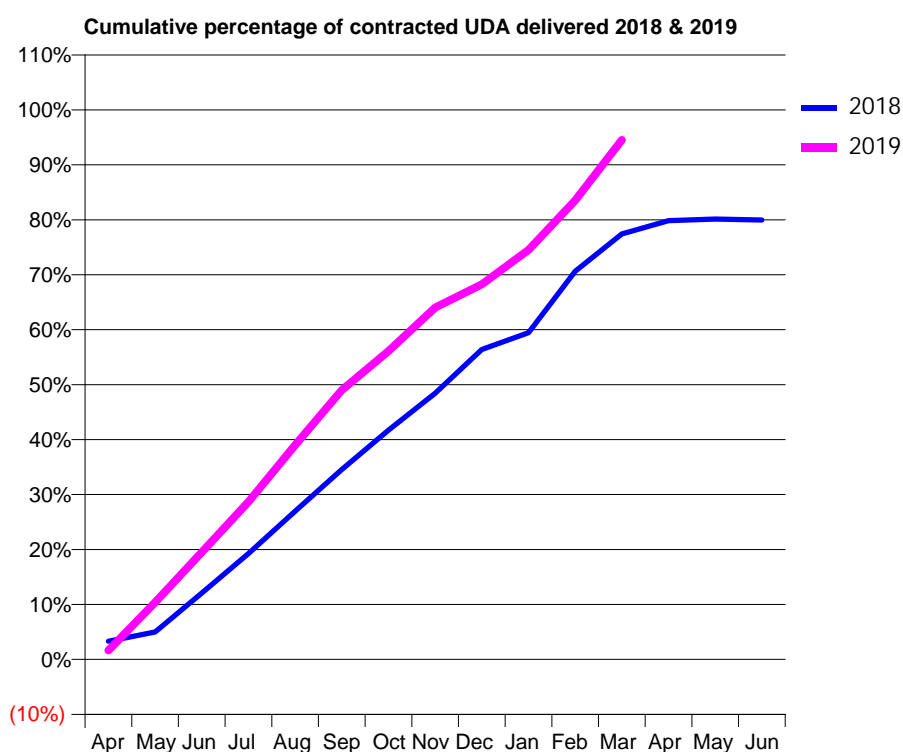
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,450      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £70,872.37 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 671   |                               |
| Quarter ending June 2018         | 696   | ↑                             |
| Quarter ending September 2018    | 725   | ↑                             |
| Quarter ending December 2018     | 743   | ↑                             |
| Quarter ending March 2019        | 764   | ↑                             |
| <b>Variance since March 2018</b> | 13.9% | ↑                             |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 81    | 40    |
| May       | 122   | 255   |
| June      | 296   | 478   |
| July      | 472   | 702   |
| August    | 661   | 956   |
| September | 846   | 1,201 |
| October   | 1,022 | 1,375 |
| November  | 1,187 | 1,568 |
| December  | 1,382 | 1,672 |
| January   | 1,457 | 1,826 |
| February  | 1,730 | 2,047 |
| March     | 1,897 | 2,315 |
| April     | 1,957 |       |
| May       | 1,963 |       |
| June      | 1,959 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 823         | 9.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 43       | 381         | 11.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 194      | 823         | 23.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 162      | 381         | 42.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 1,170       | 1.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,170       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,170       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

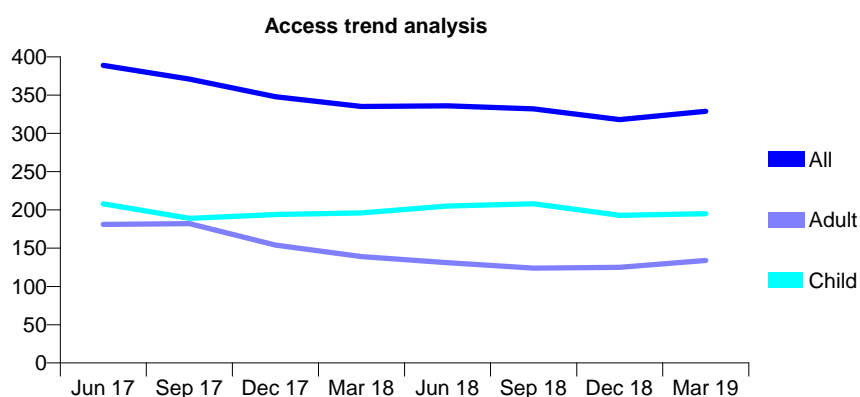
## Q68 - Vital Signs At a Glance Contract Report for 121371/0005 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Sussex Community NHS Trust |
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2021                 |

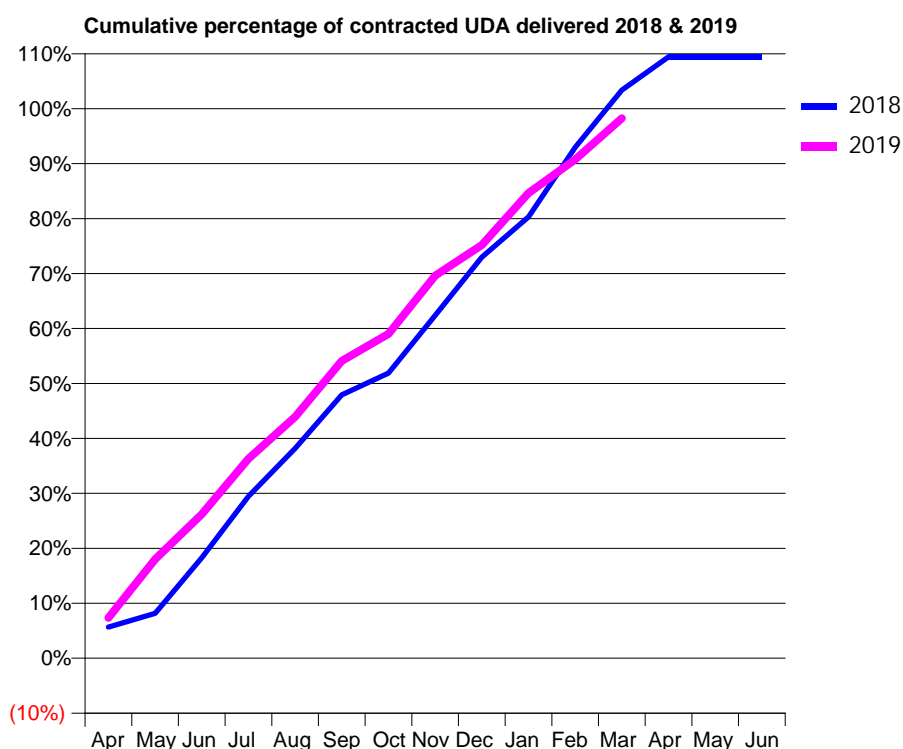
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 760        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,931.76 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 335           |                               |
| Quarter ending June 2018         | 336           | →                             |
| Quarter ending September 2018    | 332           | ↓                             |
| Quarter ending December 2018     | 318           | ↓                             |
| Quarter ending March 2019        | 329           | ↑                             |
| <b>Variance since March 2018</b> | <b>(1.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 43   | 56   |
| May       | 62   | 137  |
| June      | 139  | 199  |
| July      | 224  | 276  |
| August    | 290  | 334  |
| September | 364  | 411  |
| October   | 394  | 448  |
| November  | 474  | 529  |
| December  | 554  | 571  |
| January   | 610  | 643  |
| February  | 707  | 690  |
| March     | 786  | 747  |
| April     | 832  |      |
| May       | 832  |      |
| June      | 832  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 278         | 6.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 21       | 146         | 14.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 61       | 278         | 21.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 65       | 146         | 44.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 404         | 2.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 404         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 404         | 1.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

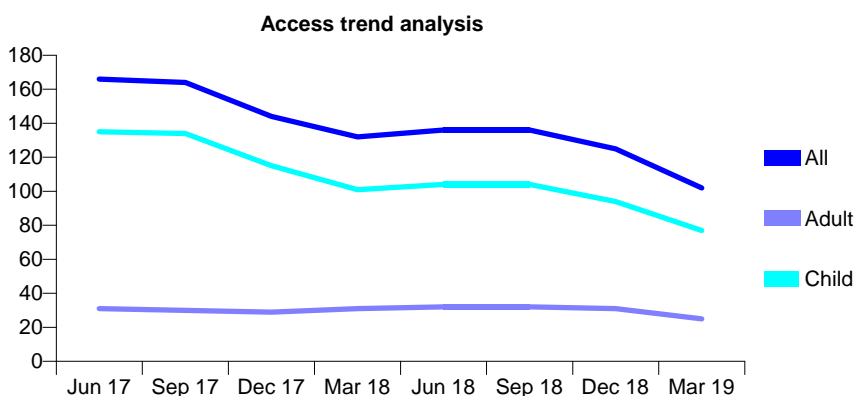
## Q68 - Vital Signs At a Glance Contract Report for 121371/0006 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Sussex Community NHS Trust |
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2019                 |

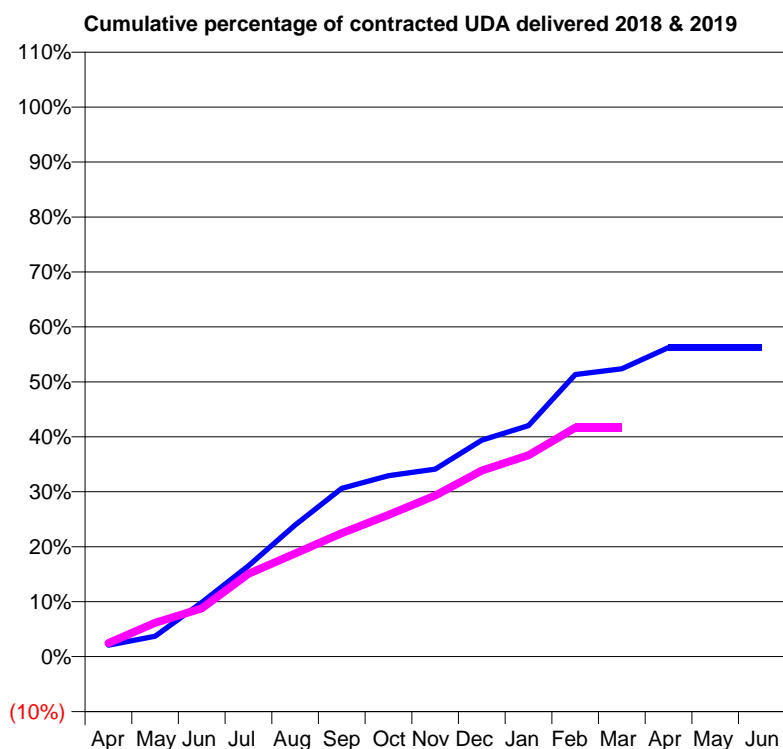
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 570        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,881.11 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 132            |                               |
| Quarter ending June 2018         | 136            | ↑                             |
| Quarter ending September 2018    | 136            | →                             |
| Quarter ending December 2018     | 125            | ↓                             |
| Quarter ending March 2019        | 102            | ↓                             |
| <b>Variance since March 2018</b> | <b>(22.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 12                                | 14   |
| May       | 21                                | 35   |
| June      | 56                                | 50   |
| July      | 94                                | 86   |
| August    | 137                               | 107  |
| September | 175                               | 128  |
| October   | 188                               | 147  |
| November  | 195                               | 167  |
| December  | 225                               | 193  |
| January   | 240                               | 209  |
| February  | 293                               | 237  |
| March     | 299                               | 237  |
| April     | 321                               |      |
| May       | 321                               |      |
| June      | 321                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 145         | 6.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 45          | 8.9%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 62       | 145         | 42.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 26       | 45          | 57.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 173         | 1.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 173         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 173         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

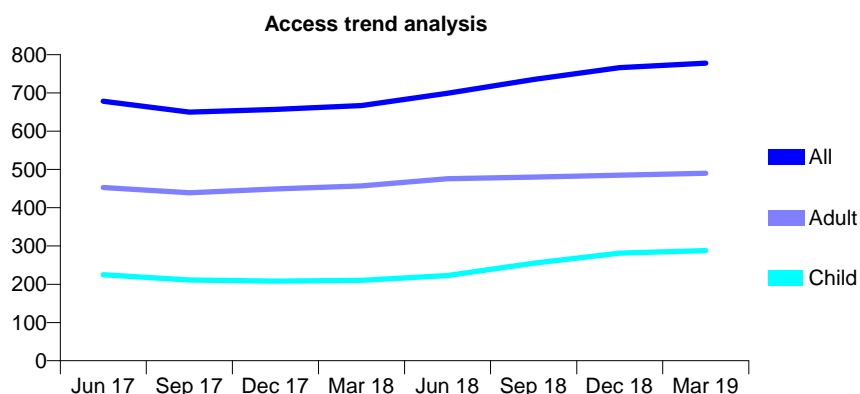
## Q68 - Vital Signs At a Glance Contract Report for 121371/0007 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Sussex Community NHS Trust |
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2021                 |

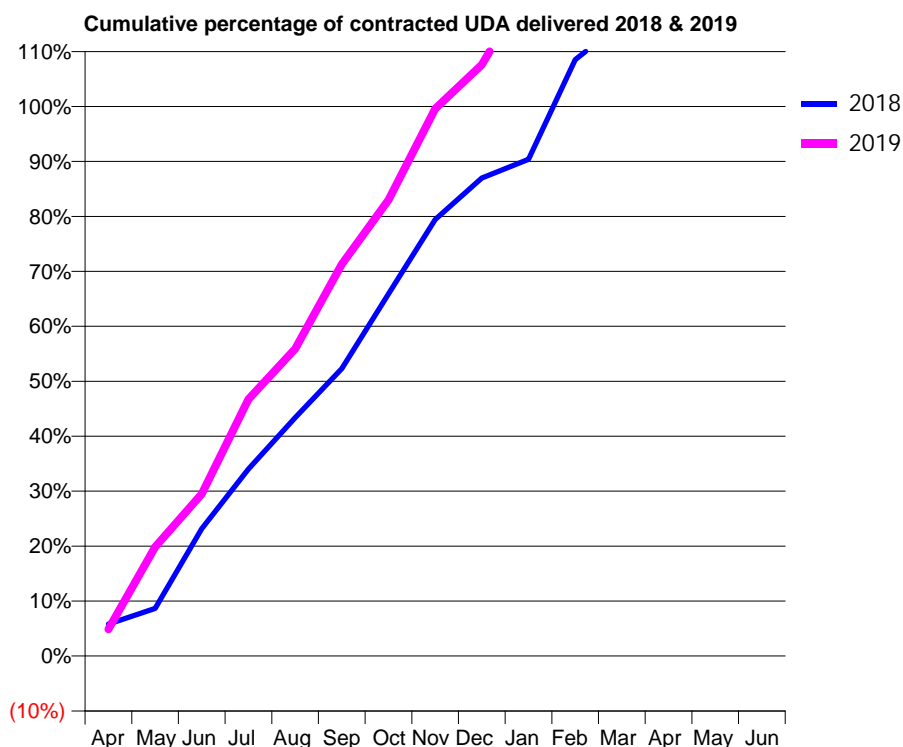
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 1,320       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £141,246.27 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 667          |                               |
| Quarter ending June 2018         | 699          | ↑                             |
| Quarter ending September 2018    | 735          | ↑                             |
| Quarter ending December 2018     | 766          | ↑                             |
| Quarter ending March 2019        | 778          | →                             |
| <b>Variance since March 2018</b> | <b>16.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 77                                | 65    |
| May       | 115                               | 262   |
| June      | 306                               | 389   |
| July      | 449                               | 617   |
| August    | 573                               | 738   |
| September | 690                               | 941   |
| October   | 870                               | 1,095 |
| November  | 1,049                             | 1,314 |
| December  | 1,148                             | 1,420 |
| January   | 1,193                             | 1,609 |
| February  | 1,433                             | 1,787 |
| March     | 1,520                             | 1,943 |
| April     | 1,592                             |       |
| May       | 1,587                             |       |
| June      | 1,587                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 520         | 6.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 81       | 687         | 11.8%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 168      | 520         | 32.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 354      | 687         | 51.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 40       | 1,157       | 3.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,157       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,157       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

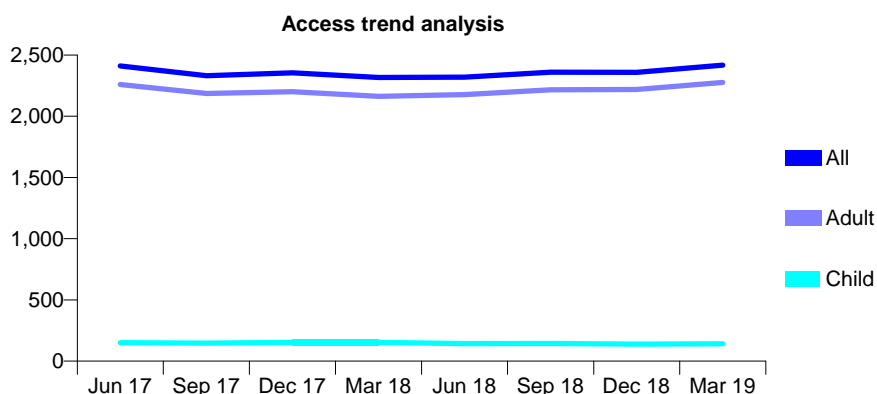
## Q68 - Vital Signs At a Glance Contract Report for 121371/0009 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Sussex Community NHS Trust |
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2021                 |

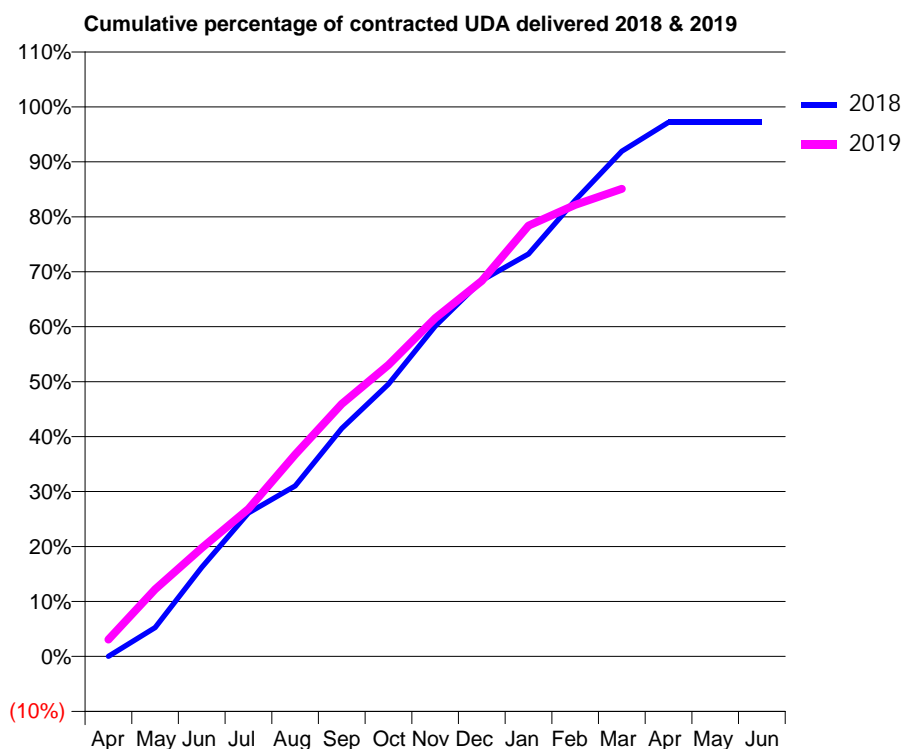
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £241,347.11 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,317       |                               |
| Quarter ending June 2018         | 2,320       | →                             |
| Quarter ending September 2018    | 2,360       | →                             |
| Quarter ending December 2018     | 2,359       | →                             |
| Quarter ending March 2019        | 2,418       | ↑                             |
| <b>Variance since March 2018</b> | <b>4.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 0     | 122   |
| May       | 210   | 488   |
| June      | 649   | 790   |
| July      | 1,044 | 1,074 |
| August    | 1,241 | 1,469 |
| September | 1,660 | 1,838 |
| October   | 1,981 | 2,121 |
| November  | 2,404 | 2,462 |
| December  | 2,737 | 2,733 |
| January   | 2,929 | 3,135 |
| February  | 3,320 | 3,286 |
| March     | 3,677 | 3,404 |
| April     | 3,888 |       |
| May       | 3,888 |       |
| June      | 3,888 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 252         | 2.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 160      | 2,829       | 5.7%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3        | 252         | 1.2%     | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 112      | 2,829       | 4.0%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2,881    | 2,882       | 100.0%   | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,882       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,882       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

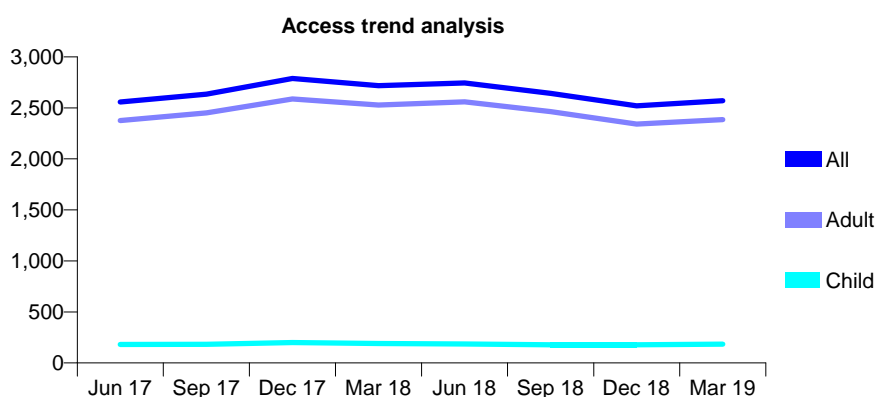
## Q68 - Vital Signs At a Glance Contract Report for 121371/0010 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Sussex Community NHS Trust |
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2021                 |

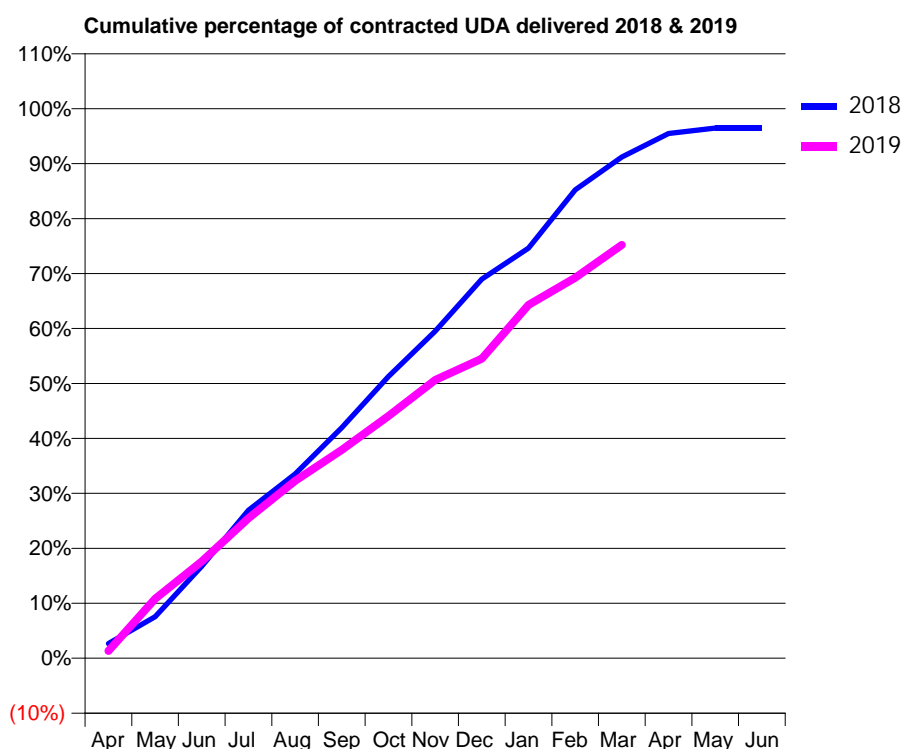
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £203,346.52 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,717         |                               |
| Quarter ending June 2018         | 2,745         | →                             |
| Quarter ending September 2018    | 2,642         | ↓                             |
| Quarter ending December 2018     | 2,519         | ↓                             |
| Quarter ending March 2019        | 2,570         | ↑                             |
| <b>Variance since March 2018</b> | <b>(5.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 107   | 53    |
| May       | 302   | 433   |
| June      | 670   | 704   |
| July      | 1,077 | 1,019 |
| August    | 1,342 | 1,291 |
| September | 1,678 | 1,516 |
| October   | 2,050 | 1,763 |
| November  | 2,380 | 2,025 |
| December  | 2,759 | 2,180 |
| January   | 2,985 | 2,572 |
| February  | 3,409 | 2,770 |
| March     | 3,647 | 3,008 |
| April     | 3,819 |       |
| May       | 3,859 |       |
| June      | 3,859 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 280         | 3.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 118      | 2,535       | 4.7%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3        | 280         | 1.1%     | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 82       | 2,535       | 3.2%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2,614    | 2,617       | 99.9%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,617       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,617       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



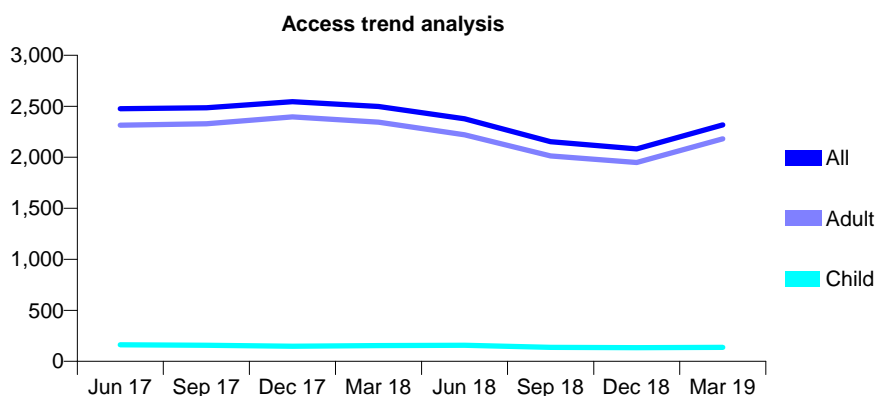
## Q68 - Vital Signs At a Glance Contract Report for 121371/0011 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Sussex Community NHS Trust |
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2021                 |

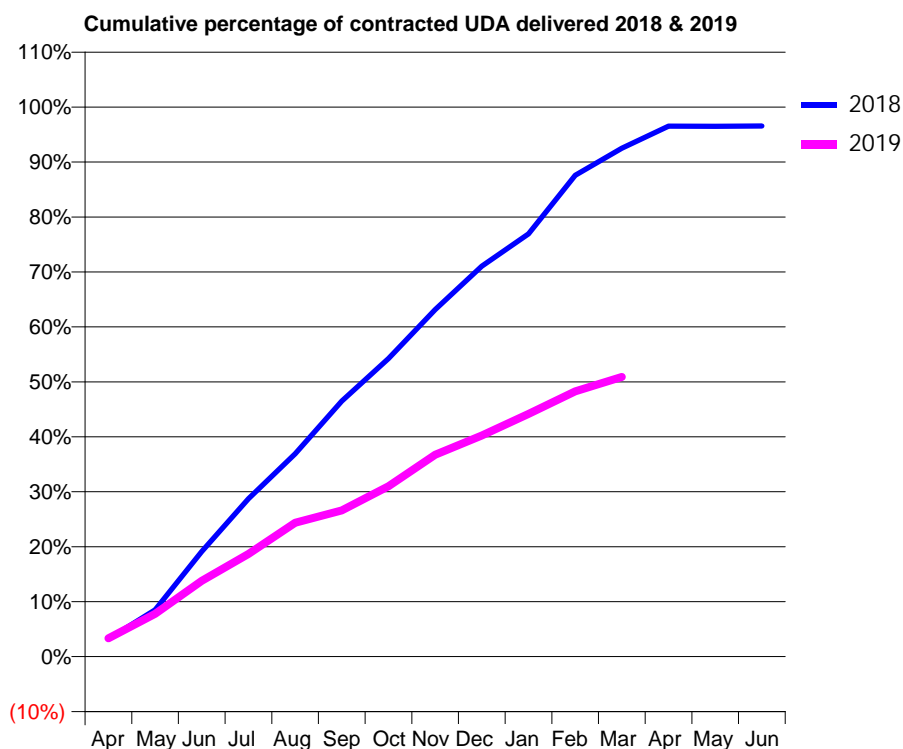
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £224,429.16 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,499         |                               |
| Quarter ending June 2018         | 2,377         | ↓                             |
| Quarter ending September 2018    | 2,152         | ↓                             |
| Quarter ending December 2018     | 2,083         | ↓                             |
| Quarter ending March 2019        | 2,317         | ↑                             |
| <b>Variance since March 2018</b> | <b>(7.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 128                               | 133   |
| May       | 341                               | 312   |
| June      | 764                               | 552   |
| July      | 1,150                             | 747   |
| August    | 1,477                             | 974   |
| September | 1,860                             | 1,064 |
| October   | 2,170                             | 1,240 |
| November  | 2,526                             | 1,469 |
| December  | 2,842                             | 1,609 |
| January   | 3,077                             | 1,767 |
| February  | 3,504                             | 1,932 |
| March     | 3,700                             | 2,036 |
| April     | 3,861                             |       |
| May       | 3,860                             |       |
| June      | 3,862                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 213         | 2.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 38       | 1,863       | 2.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2        | 213         | 0.9%     | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 50       | 1,863       | 2.7%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,844    | 1,849       | 99.7%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,849       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,849       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

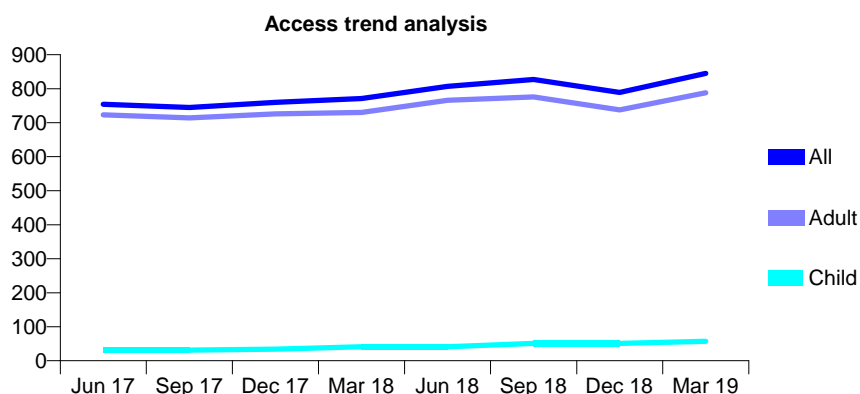
## Q68 - Vital Signs At a Glance Contract Report for 121371/0012 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Sussex Community NHS Trust |
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2021                 |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 1,500       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £118,442.39 |

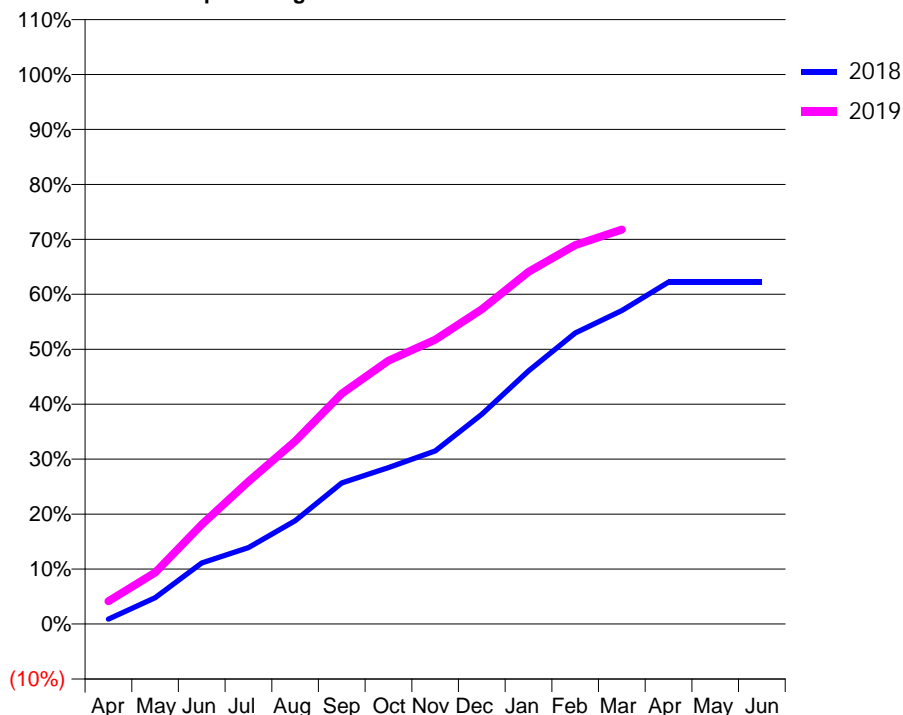
### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 771         |                               |
| Quarter ending June 2018         | 807         | ↑                             |
| Quarter ending September 2018    | 827         | ↑                             |
| Quarter ending December 2018     | 789         | ↓                             |
| Quarter ending March 2019        | 845         | ↑                             |
| <b>Variance since March 2018</b> | <b>9.6%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018 | 2019  |
|-----------|------|-------|
| April     | 13   | 62    |
| May       | 72   | 140   |
| June      | 167  | 271   |
| July      | 209  | 389   |
| August    | 282  | 499   |
| September | 385  | 629   |
| October   | 427  | 719   |
| November  | 473  | 776   |
| December  | 572  | 859   |
| January   | 691  | 961   |
| February  | 794  | 1,034 |
| March     | 856  | 1,076 |
| April     | 934  |       |
| May       | 934  |       |
| June      | 934  |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 100         | 0.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 965         | 0.9%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1        | 100         | 1.0%     | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 14       | 965         | 1.5%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 937      | 939         | 99.8%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 939         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 939         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

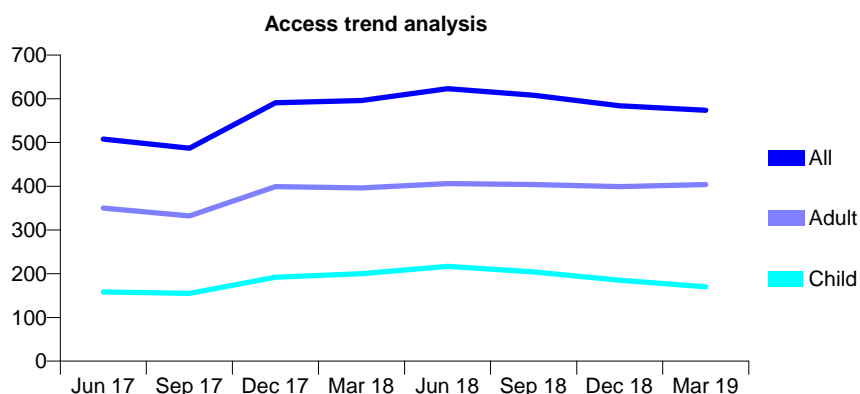
## Q68 - Vital Signs At a Glance Contract Report for 121371/0014 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Sussex Community NHS Trust |
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2021                 |

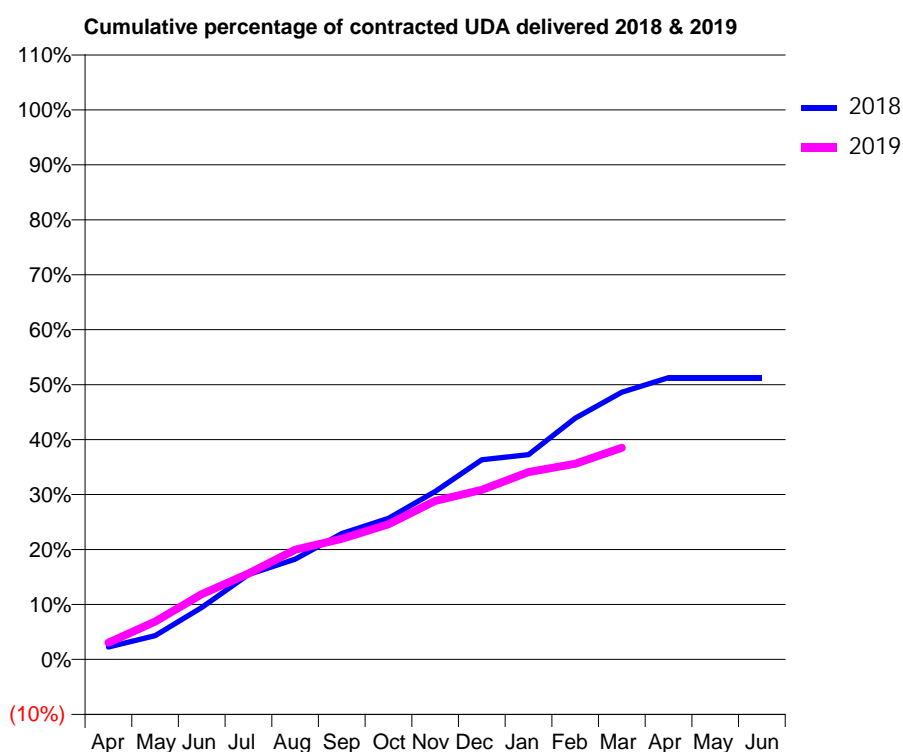
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,425      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £13,620.05 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 596           |                               |
| Quarter ending June 2018         | 623           | ↑                             |
| Quarter ending September 2018    | 608           | ↓                             |
| Quarter ending December 2018     | 584           | ↓                             |
| Quarter ending March 2019        | 574           | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 55                                | 74   |
| May       | 105                               | 167  |
| June      | 229                               | 288  |
| July      | 374                               | 379  |
| August    | 443                               | 484  |
| September | 555                               | 532  |
| October   | 622                               | 596  |
| November  | 741                               | 699  |
| December  | 881                               | 748  |
| January   | 903                               | 827  |
| February  | 1,065                             | 864  |
| March     | 1,179                             | 934  |
| April     | 1,243                             |      |
| May       | 1,243                             |      |
| June      | 1,243                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 245         | 5.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 30       | 397         | 7.6%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 84       | 245         | 34.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 177      | 397         | 44.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 605         | 2.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 605         | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 605         | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

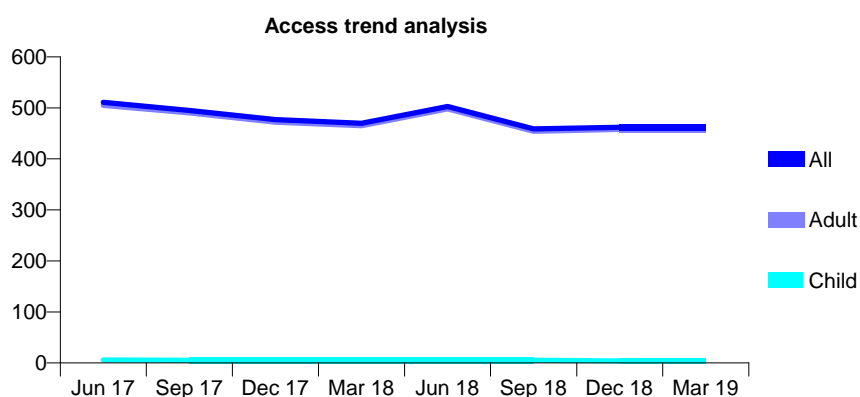
## Q68 - Vital Signs At a Glance Contract Report for 121371/0015 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Sussex Community NHS Trust |
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/10/2012                 |
| Contract end date    | 31/03/2021                 |

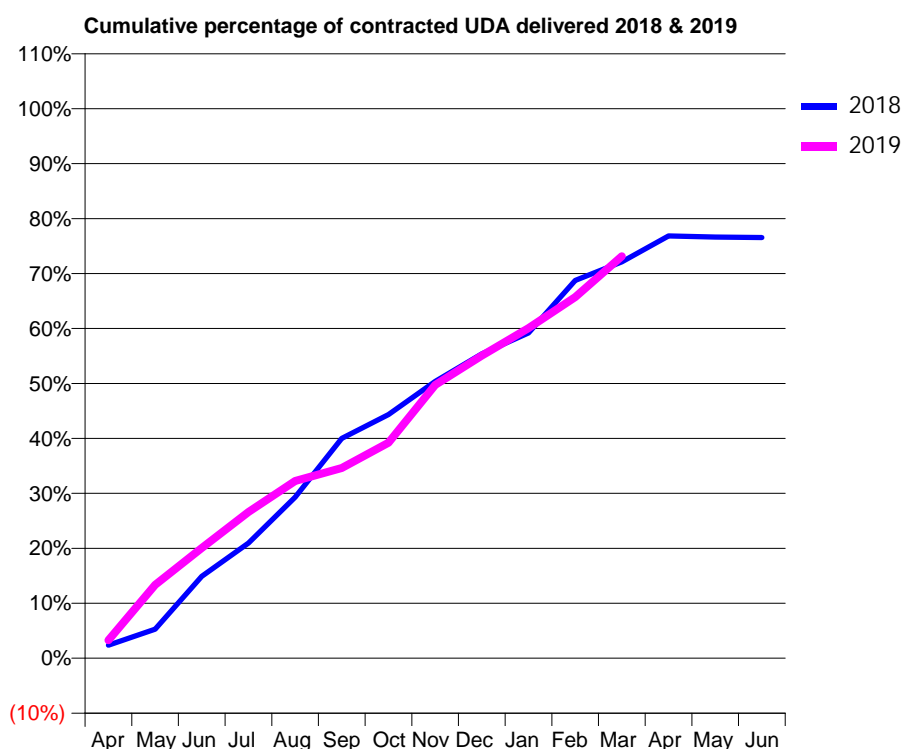
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £86,580.20 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 470           |                               |
| Quarter ending June 2018         | 503           | ↑                             |
| Quarter ending September 2018    | 459           | ↓                             |
| Quarter ending December 2018     | 462           | →                             |
| Quarter ending March 2019        | 462           | →                             |
| <b>Variance since March 2018</b> | <b>(1.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 24   | 33   |
| May       | 53   | 134  |
| June      | 149  | 201  |
| July      | 210  | 266  |
| August    | 293  | 323  |
| September | 400  | 346  |
| October   | 443  | 392  |
| November  | 504  | 497  |
| December  | 554  | 551  |
| January   | 592  | 601  |
| February  | 687  | 657  |
| March     | 721  | 731  |
| April     | 768  |      |
| May       | 766  |      |
| June      | 765  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 5           | 0.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 300         | 2.3%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1        | 5           | 20.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 41       | 300         | 13.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 21       | 293         | 7.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 293         | 2.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 293         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

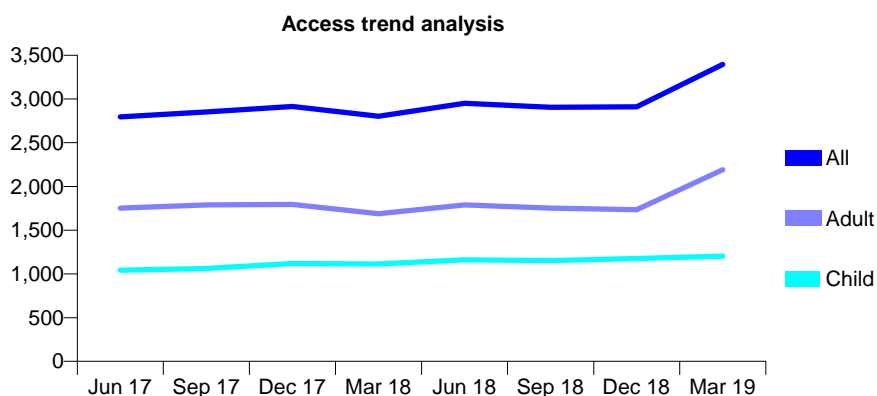
## Q68 - Vital Signs At a Glance Contract Report for 122327/0001 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | Mr O Adelstone, Mr M Patel and Ms P Pate |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 05/02/2014                               |
| Contract end date    |  |

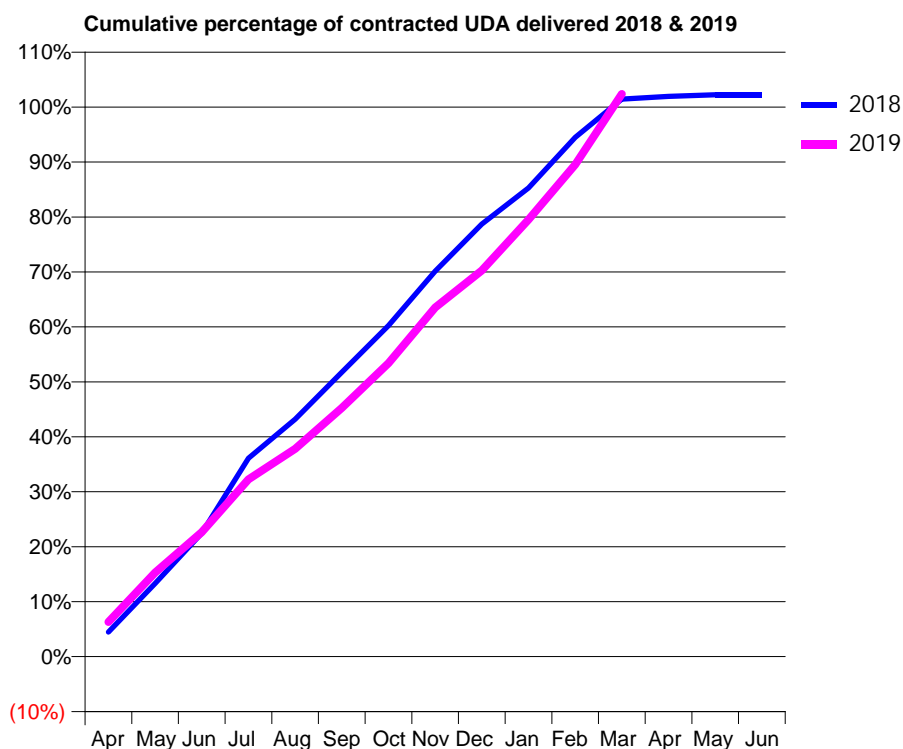
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,500       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £259,391.01 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 2,802        |                               |
| Quarter ending June 2018         | 2,951        | ↑                             |
| Quarter ending September 2018    | 2,905        | ↓                             |
| Quarter ending December 2018     | 2,911        | →                             |
| Quarter ending March 2019        | 3,395        | ↑                             |
| <b>Variance since March 2018</b> | <b>21.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 425                               | 600   |
| May       | 1,267                             | 1,452 |
| June      | 2,135                             | 2,151 |
| July      | 3,430                             | 3,065 |
| August    | 4,105                             | 3,594 |
| September | 4,914                             | 4,298 |
| October   | 5,722                             | 5,072 |
| November  | 6,663                             | 6,037 |
| December  | 7,478                             | 6,675 |
| January   | 8,101                             | 7,553 |
| February  | 8,977                             | 8,505 |
| March     | 9,637                             | 9,724 |
| April     | 9,684                             |       |
| May       | 9,711                             |       |
| June      | 9,711                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,666       | 4.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 180      | 2,351       | 7.7%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 973      | 1,666       | 58.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 678      | 2,351       | 28.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 157      | 3,978       | 3.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 3,978       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 3,978       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

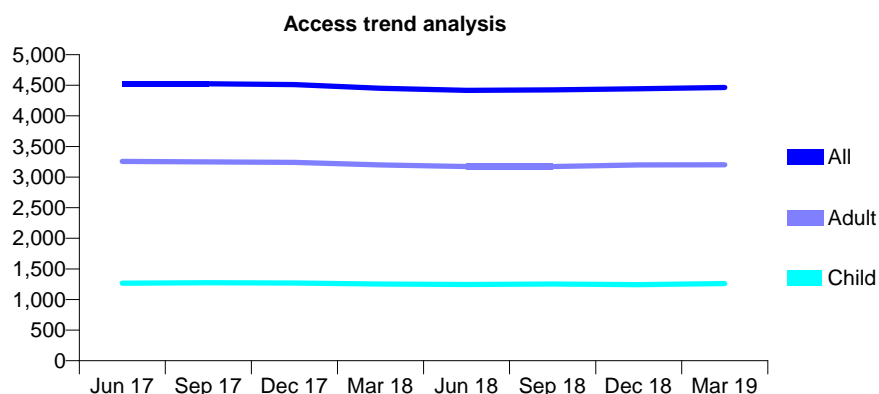
## Q68 - Vital Signs At a Glance Contract Report for 122351/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | DR S KHORAMI LTD |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/09/2007       |
| Contract end date    |                  |

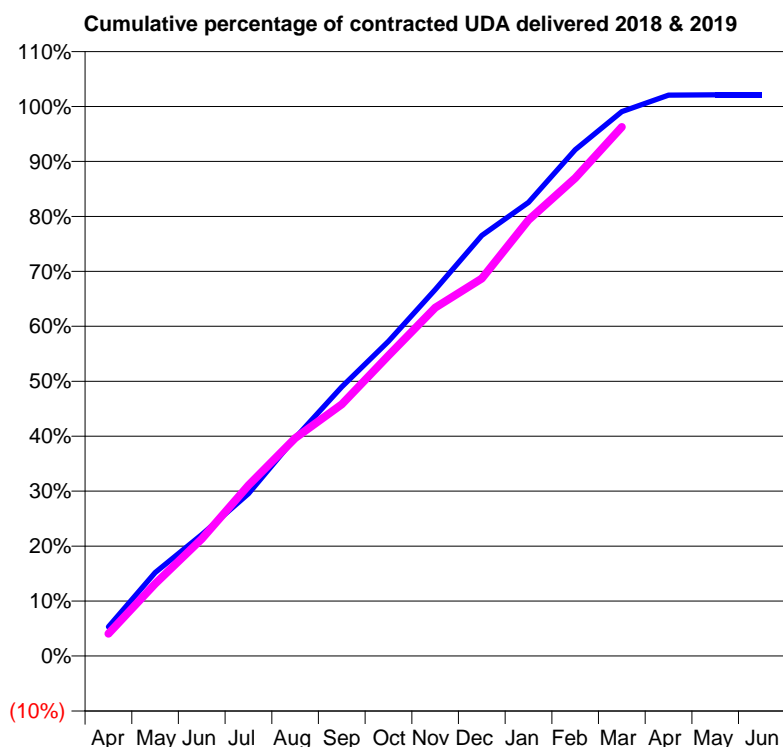
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,828       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £241,316.27 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,453       |                               |
| Quarter ending June 2018         | 4,418       | →                             |
| Quarter ending September 2018    | 4,427       | →                             |
| Quarter ending December 2018     | 4,443       | →                             |
| Quarter ending March 2019        | 4,462       | →                             |
| <b>Variance since March 2018</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 471                               | 358   |
| May       | 1,342                             | 1,160 |
| June      | 1,950                             | 1,879 |
| July      | 2,609                             | 2,743 |
| August    | 3,503                             | 3,501 |
| September | 4,324                             | 4,043 |
| October   | 5,055                             | 4,827 |
| November  | 5,887                             | 5,596 |
| December  | 6,756                             | 6,064 |
| January   | 7,286                             | 7,004 |
| February  | 8,134                             | 7,677 |
| March     | 8,743                             | 8,498 |
| April     | 9,009                             |       |
| May       | 9,015                             |       |
| June      | 9,015                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 117      | 2,066       | 5.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 768      | 5,099       | 15.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,413    | 2,066       | 68.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,086    | 5,099       | 60.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 510      | 5,681       | 9.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 5,681       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 5,681       | 0.8%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

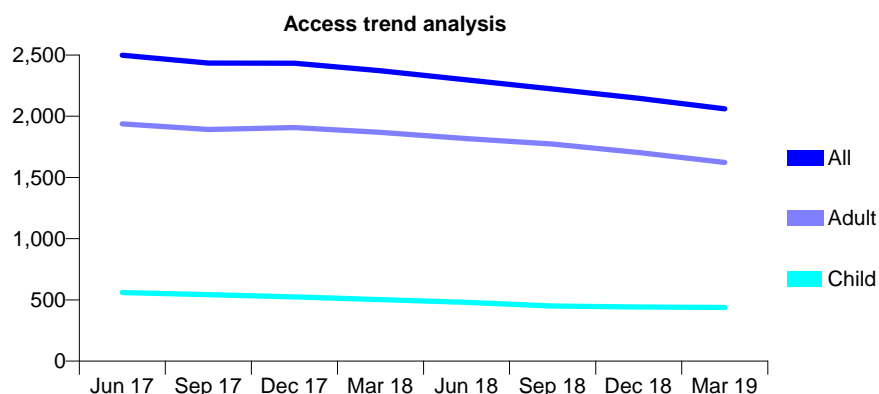
## Q68 - Vital Signs At a Glance Contract Report for 122963/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | Nuvo Dent Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/06/2007    |
| Contract end date    |               |

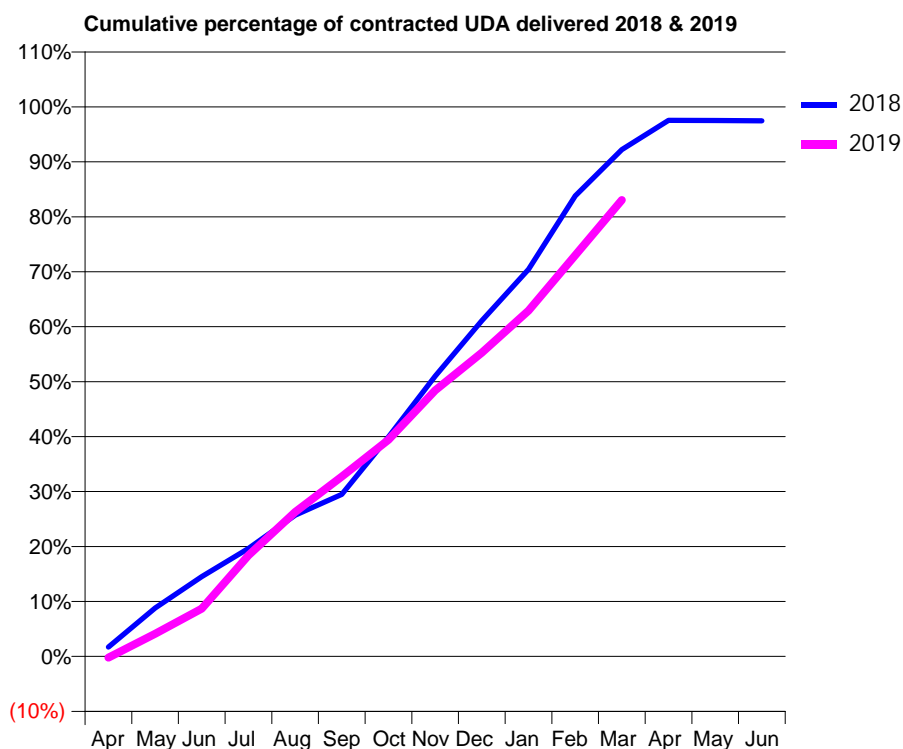
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,000       |
| Carry forward general activity (UDA)        | 176         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £228,637.08 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 2,372          |                               |
| Quarter ending June 2018         | 2,297          | ↓                             |
| Quarter ending September 2018    | 2,223          | ↓                             |
| Quarter ending December 2018     | 2,147          | ↓                             |
| Quarter ending March 2019        | 2,061          | ↓                             |
| <b>Variance since March 2018</b> | <b>(13.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 119                               | -17   |
| May       | 618                               | 289   |
| June      | 1,017                             | 610   |
| July      | 1,375                             | 1,288 |
| August    | 1,801                             | 1,841 |
| September | 2,066                             | 2,291 |
| October   | 2,796                             | 2,759 |
| November  | 3,571                             | 3,389 |
| December  | 4,276                             | 3,869 |
| January   | 4,930                             | 4,404 |
| February  | 5,867                             | 5,108 |
| March     | 6,455                             | 5,812 |
| April     | 6,828                             |       |
| May       | 6,826                             |       |
| June      | 6,823                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 559         | 7.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 223      | 1,975       | 11.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 304      | 559         | 54.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,077    | 1,975       | 54.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 154      | 2,449       | 6.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,449       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 2,449       | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

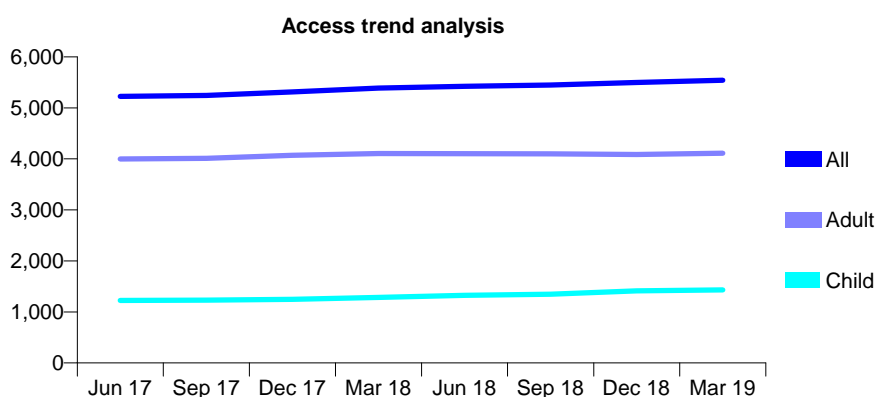
## Q68 - Vital Signs At a Glance Contract Report for 123137/0001 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | South England Dental Practice Partnership |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/02/2013                                |
| Contract end date    |   |

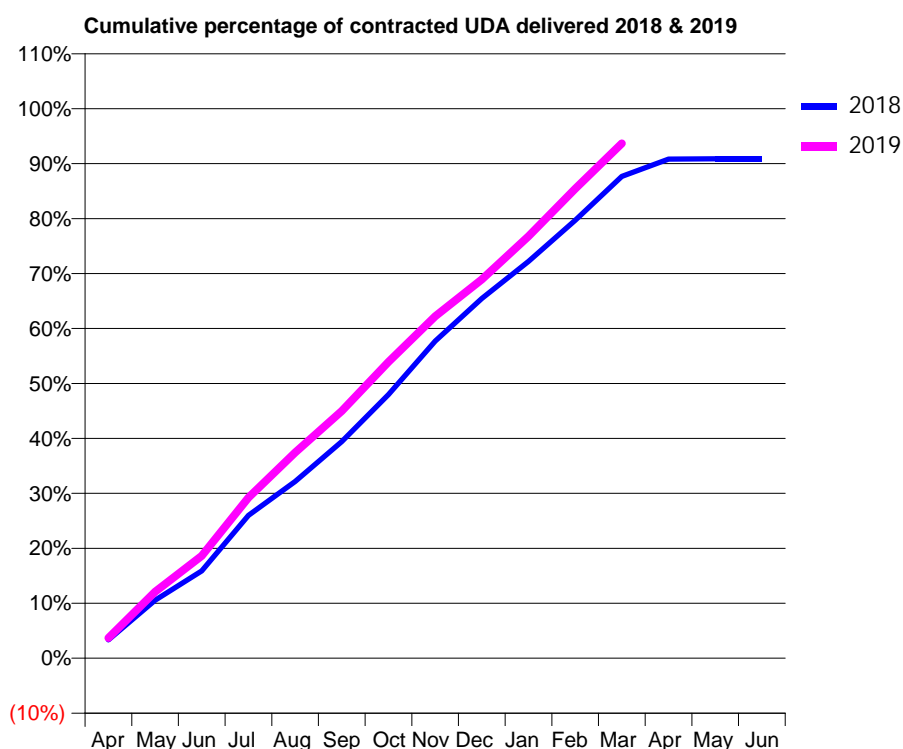
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £397,181.27 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,390       |                               |
| Quarter ending June 2018         | 5,424       | →                             |
| Quarter ending September 2018    | 5,446       | →                             |
| Quarter ending December 2018     | 5,500       | →                             |
| Quarter ending March 2019        | 5,541       | →                             |
| <b>Variance since March 2018</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 484    | 536    |
| May       | 1,533  | 1,754  |
| June      | 2,303  | 2,699  |
| July      | 3,769  | 4,239  |
| August    | 4,664  | 5,427  |
| September | 5,715  | 6,523  |
| October   | 6,958  | 7,821  |
| November  | 8,367  | 9,020  |
| December  | 9,490  | 9,992  |
| January   | 10,471 | 11,137 |
| February  | 11,553 | 12,386 |
| March     | 12,712 | 13,580 |
| April     | 13,169 |        |
| May       | 13,174 |        |
| June      | 13,176 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 100      | 1,707       | 5.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 404      | 4,164       | 9.7%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 787      | 1,707       | 46.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,621    | 4,164       | 38.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 426      | 5,677       | 7.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 5,677       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 56       | 5,677       | 1.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



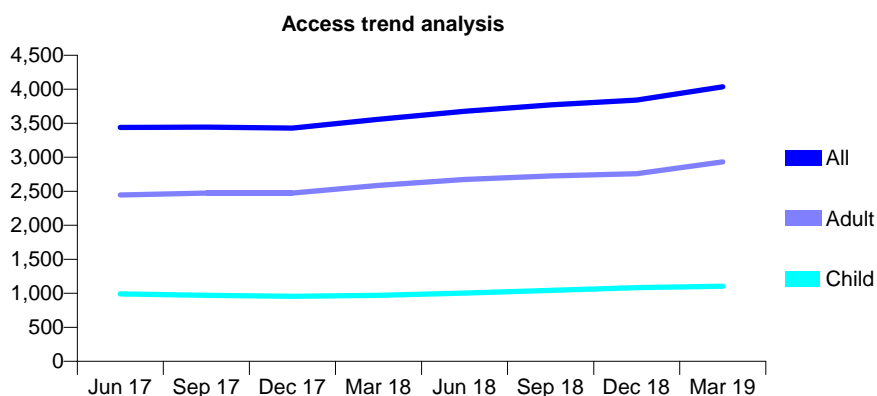
## Q68 - Vital Signs At a Glance Contract Report for 123196/0001 - March 2019

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Hangleton Dental Practice Limited |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/09/2007                        |
| Contract end date    |                                   |

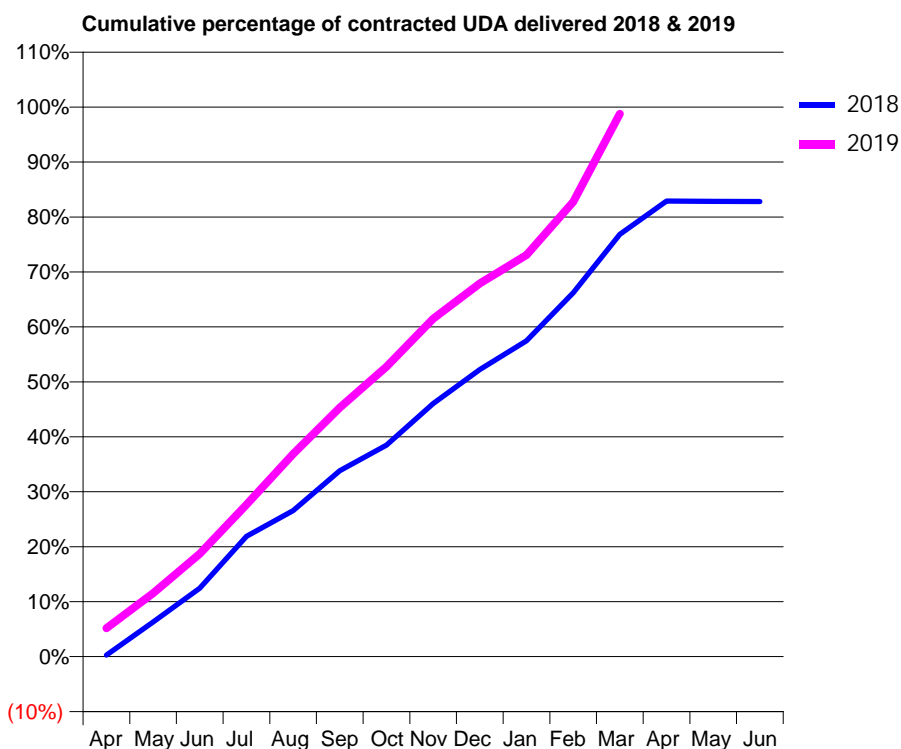
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,721      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £304,971.37 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 3,559        |                               |
| Quarter ending June 2018         | 3,675        | ↑                             |
| Quarter ending September 2018    | 3,771        | ↑                             |
| Quarter ending December 2018     | 3,842        | →                             |
| Quarter ending March 2019        | 4,037        | ↑                             |
| <b>Variance since March 2018</b> | <b>13.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 31                                | 607    |
| May       | 741                               | 1,354  |
| June      | 1,460                             | 2,195  |
| July      | 2,567                             | 3,242  |
| August    | 3,117                             | 4,323  |
| September | 3,963                             | 5,310  |
| October   | 4,511                             | 6,182  |
| November  | 5,396                             | 7,205  |
| December  | 6,122                             | 7,958  |
| January   | 6,735                             | 8,565  |
| February  | 7,761                             | 9,700  |
| March     | 9,007                             | 11,575 |
| April     | 9,718                             |        |
| May       | 9,709                             |        |
| June      | 9,706                             |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 84       | 1,586       | 5.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 431      | 3,862       | 11.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 888      | 1,586       | 56.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,756    | 3,862       | 45.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 460      | 5,243       | 8.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 5,243       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 5,243       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

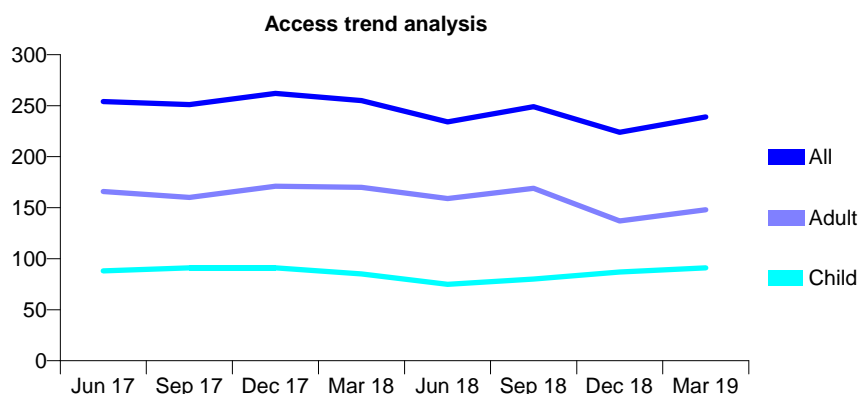
## Q68 - Vital Signs At a Glance Contract Report for 123323/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | Guyver & Patel |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/08/2013     |
| Contract end date    |                |

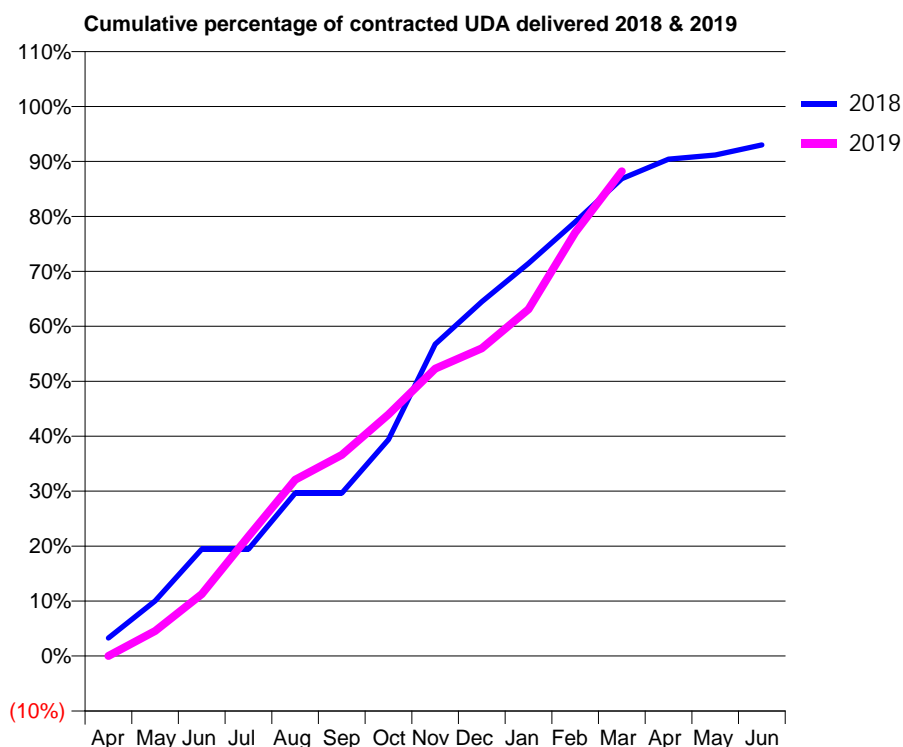
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 820        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,189.00 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 255           |                               |
| Quarter ending June 2018         | 234           | ↓                             |
| Quarter ending September 2018    | 249           | ↑                             |
| Quarter ending December 2018     | 224           | ↓                             |
| Quarter ending March 2019        | 239           | ↑                             |
| <b>Variance since March 2018</b> | <b>(6.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 27                                | 0    |
| May       | 82                                | 37   |
| June      | 159                               | 92   |
| July      | 159                               | 179  |
| August    | 243                               | 263  |
| September | 243                               | 300  |
| October   | 323                               | 360  |
| November  | 465                               | 429  |
| December  | 529                               | 459  |
| January   | 586                               | 517  |
| February  | 648                               | 632  |
| March     | 712                               | 723  |
| April     | 741                               |      |
| May       | 748                               |      |
| June      | 763                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 111         | 5.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 31       | 169         | 18.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 45       | 111         | 40.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 67       | 169         | 39.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 31       | 263         | 11.8%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 263         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 263         | 1.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

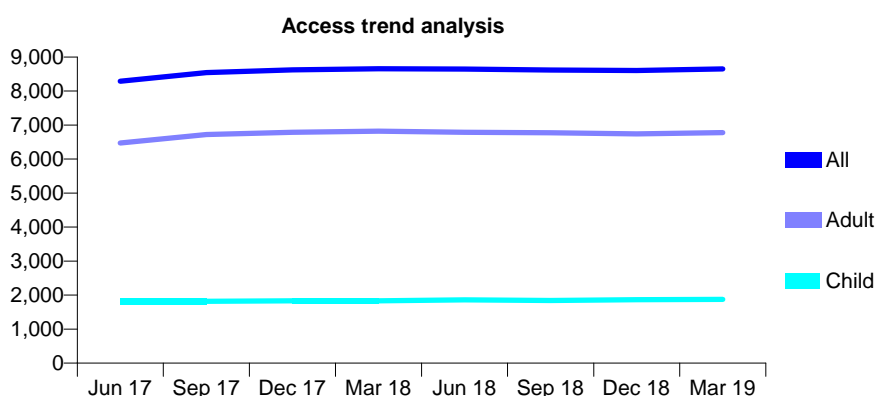
## Q68 - Vital Signs At a Glance Contract Report for 123773/0002 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | Dr Simon J Chard and Dr Meghan P Chard |
| Contract type name   | GDS Contract                           |
| Purpose of contract  | General                                |
| Contract start date  | 07/09/2015                             |
| Contract end date    |  |

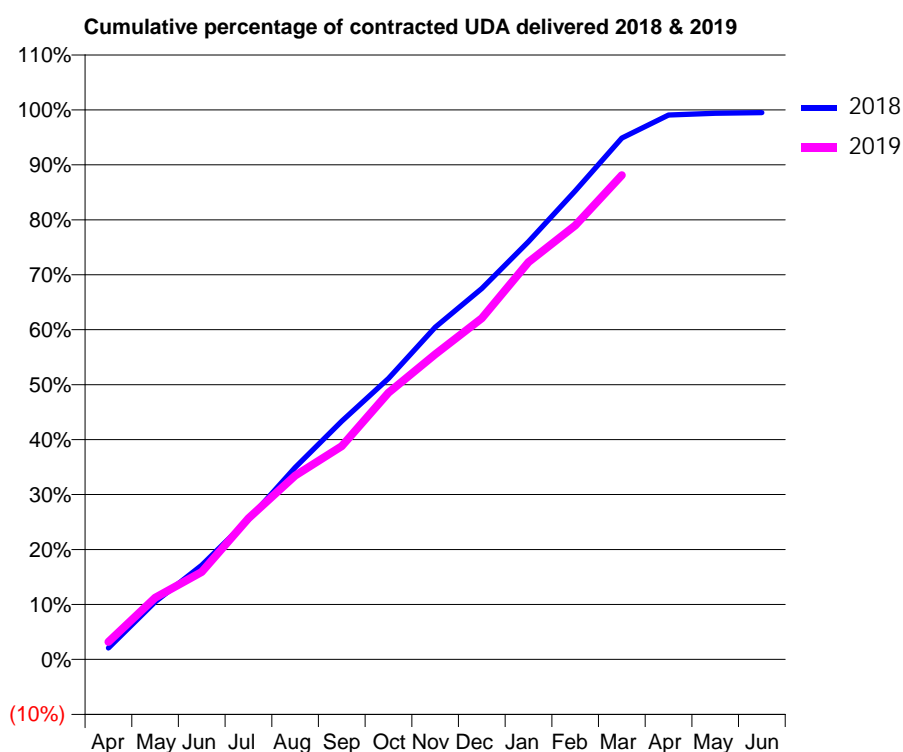
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,746      |
| Carry forward general activity (UDA)        | 128         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £599,784.79 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 8,655         |                               |
| Quarter ending June 2018         | 8,648         | →                             |
| Quarter ending September 2018    | 8,617         | →                             |
| Quarter ending December 2018     | 8,605         | →                             |
| Quarter ending March 2019        | 8,654         | →                             |
| <b>Variance since March 2018</b> | <b>(0.0%)</b> | →                             |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 521    | 792    |
| May       | 2,592  | 2,779  |
| June      | 4,240  | 3,939  |
| July      | 6,301  | 6,348  |
| August    | 8,647  | 8,279  |
| September | 10,727 | 9,602  |
| October   | 12,651 | 12,013 |
| November  | 14,955 | 13,743 |
| December  | 16,702 | 15,362 |
| January   | 18,809 | 17,891 |
| February  | 21,101 | 19,544 |
| March     | 23,478 | 21,802 |
| April     | 24,513 |        |
| May       | 24,594 |        |
| June      | 24,617 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 190      | 2,943       | 6.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,837    | 10,053      | 18.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,955    | 2,943       | 66.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,718    | 10,053      | 56.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,592    | 12,442      | 12.8%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 68       | 12,442      | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 210      | 12,442      | 1.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

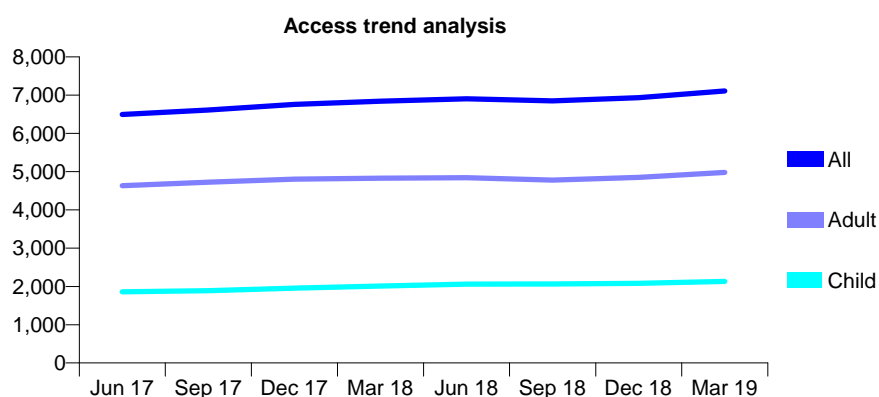
## Q68 - Vital Signs At a Glance Contract Report for 125776/0004 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Apex Dental Care Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/08/2009           |
| Contract end date    |                      |

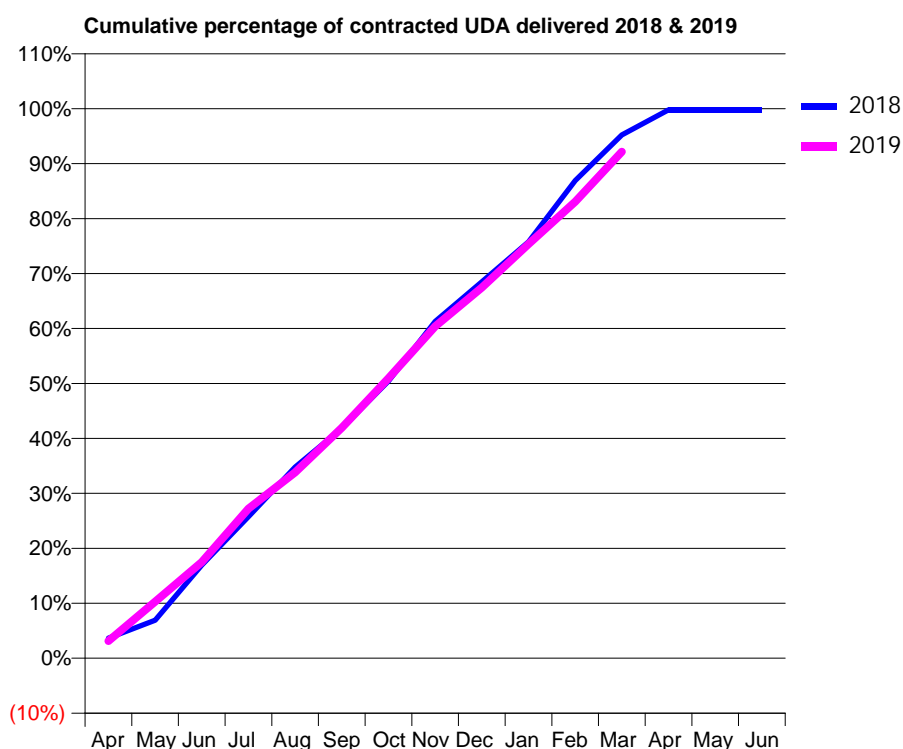
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,978      |
| Carry forward general activity (UDA)        | 34          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £427,555.61 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 6,841       |                               |
| Quarter ending June 2018         | 6,902       | →                             |
| Quarter ending September 2018    | 6,849       | →                             |
| Quarter ending December 2018     | 6,934       | →                             |
| Quarter ending March 2019        | 7,110       | ↑                             |
| <b>Variance since March 2018</b> | <b>3.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 620    | 534    |
| May       | 1,175  | 1,750  |
| June      | 2,872  | 2,967  |
| July      | 4,373  | 4,619  |
| August    | 5,908  | 5,747  |
| September | 7,107  | 7,117  |
| October   | 8,563  | 8,649  |
| November  | 10,404 | 10,252 |
| December  | 11,627 | 11,448 |
| January   | 12,866 | 12,795 |
| February  | 14,758 | 14,103 |
| March     | 16,166 | 15,645 |
| April     | 16,942 |        |
| May       | 16,943 |        |
| June      | 16,943 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 306      | 3,688       | 8.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 865      | 7,537       | 11.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,473    | 3,688       | 67.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,810    | 7,537       | 63.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 808      | 10,627      | 7.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 77       | 10,627      | 0.7%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 10,627      | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

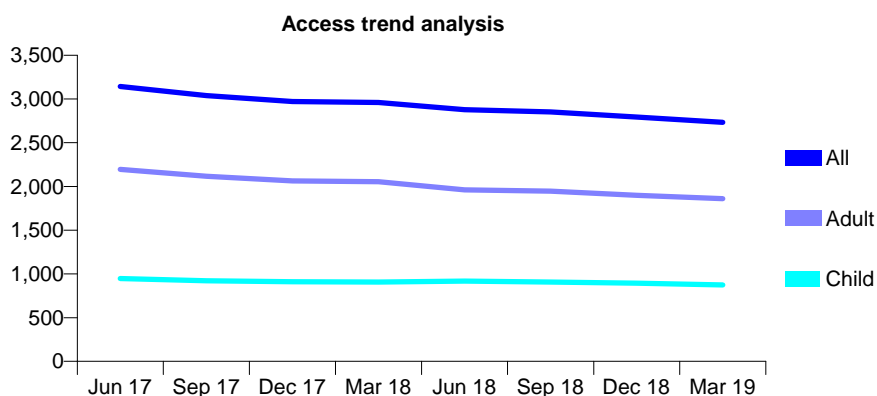
## Q68 - Vital Signs At a Glance Contract Report for 125776/0005 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Apex Dental Care Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/08/2009           |
| Contract end date    |                      |

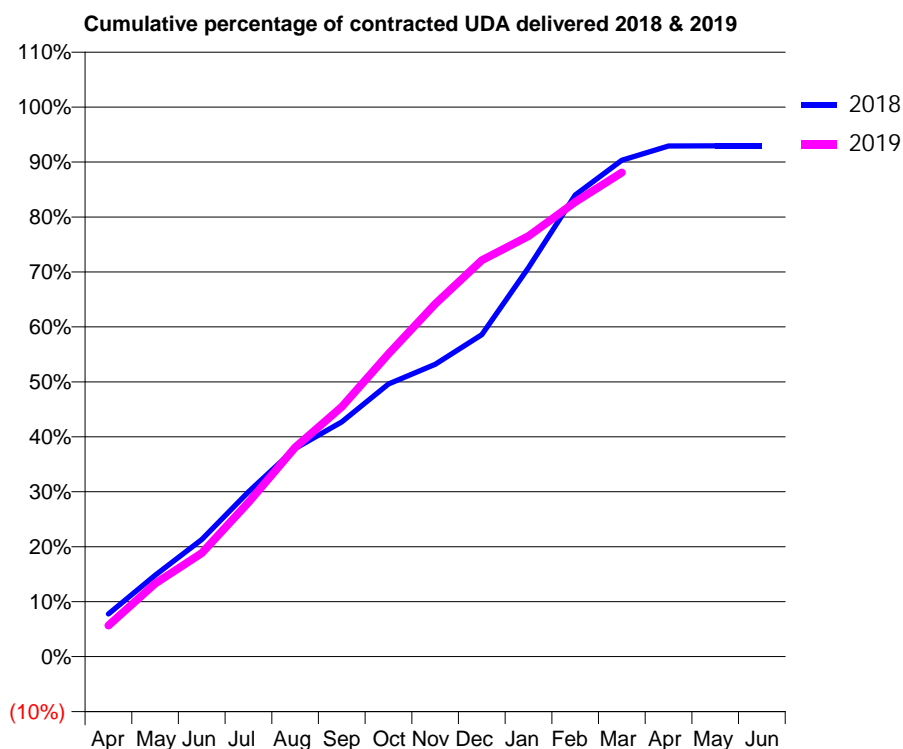
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,125       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £193,158.70 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,960         |                               |
| Quarter ending June 2018         | 2,878         | ↓                             |
| Quarter ending September 2018    | 2,852         | →                             |
| Quarter ending December 2018     | 2,793         | ↓                             |
| Quarter ending March 2019        | 2,733         | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 553                               | 404   |
| May       | 1,055                             | 948   |
| June      | 1,519                             | 1,342 |
| July      | 2,136                             | 2,000 |
| August    | 2,697                             | 2,714 |
| September | 3,045                             | 3,237 |
| October   | 3,534                             | 3,926 |
| November  | 3,789                             | 4,573 |
| December  | 4,175                             | 5,139 |
| January   | 5,042                             | 5,453 |
| February  | 5,986                             | 5,893 |
| March     | 6,435                             | 6,275 |
| April     | 6,620                             |       |
| May       | 6,621                             |       |
| June      | 6,621                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 92       | 1,362       | 6.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 365      | 2,457       | 14.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 889      | 1,362       | 65.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,359    | 2,457       | 55.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 395      | 3,719       | 10.6%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 3,719       | 0.8%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 3,719       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

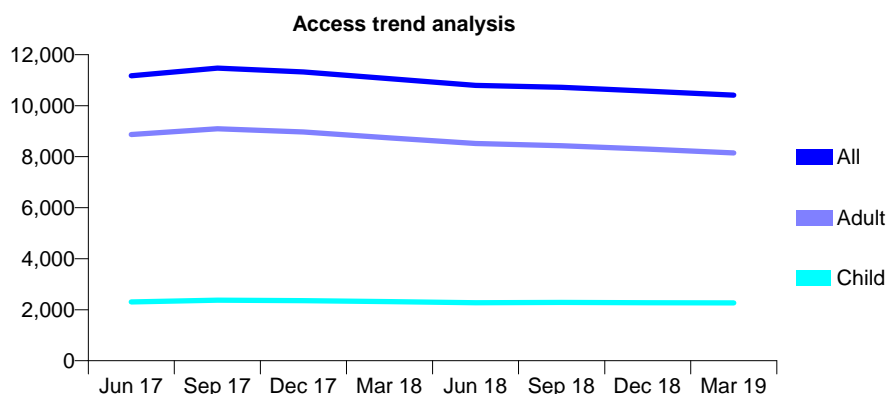
## Q68 - Vital Signs At a Glance Contract Report for 125776/0011 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Apex Dental Care Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/06/2011           |
| Contract end date    |                      |

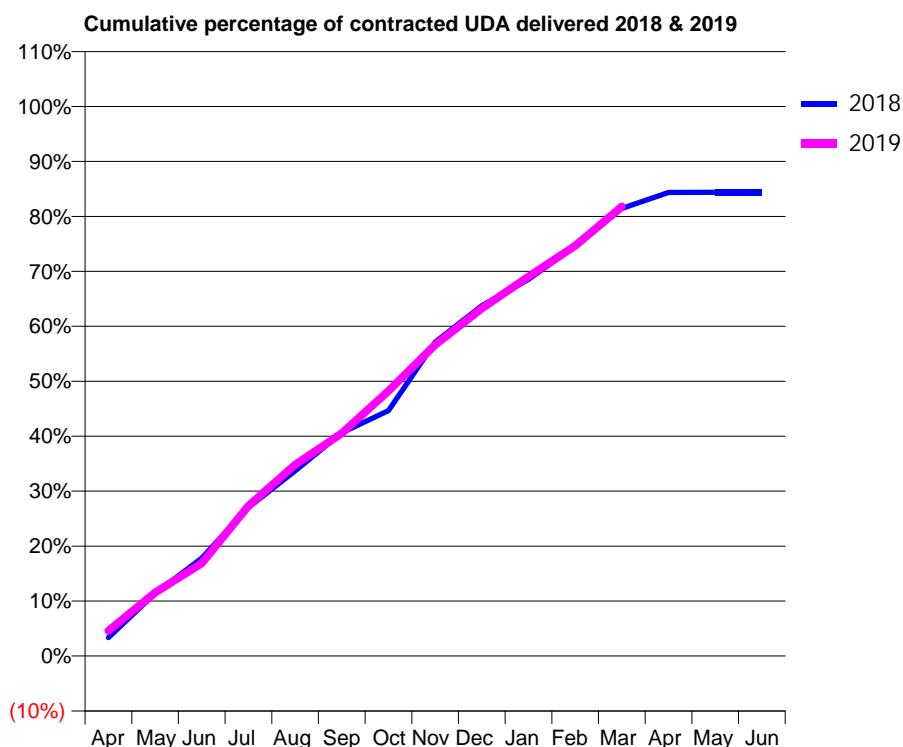
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 36,901      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £970,868.73 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 11,057        |                               |
| Quarter ending June 2018         | 10,793        | ↓                             |
| Quarter ending September 2018    | 10,721        | →                             |
| Quarter ending December 2018     | 10,570        | ↓                             |
| Quarter ending March 2019        | 10,412        | ↓                             |
| <b>Variance since March 2018</b> | <b>(5.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,340                             | 1,699  |
| May       | 4,554                             | 4,263  |
| June      | 7,112                             | 6,227  |
| July      | 10,792                            | 10,085 |
| August    | 13,451                            | 12,847 |
| September | 16,205                            | 14,946 |
| October   | 17,823                            | 17,805 |
| November  | 22,789                            | 20,894 |
| December  | 25,431                            | 23,342 |
| January   | 27,346                            | 25,468 |
| February  | 29,769                            | 27,551 |
| March     | 32,498                            | 30,178 |
| April     | 33,659                            |        |
| May       | 33,668                            |        |
| June      | 33,672                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 274      | 3,319       | 8.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,930    | 11,750      | 16.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,098    | 3,319       | 63.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7,092    | 11,750      | 60.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,917    | 14,524      | 13.2%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 92       | 14,524      | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 51       | 14,524      | 0.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

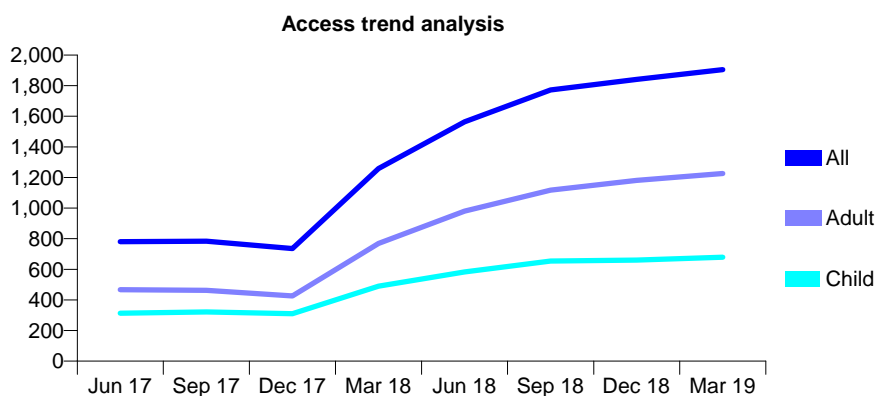
## Q68 - Vital Signs At a Glance Contract Report for 125776/0013 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Apex Dental Care Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 09/02/2013           |
| Contract end date    |                      |

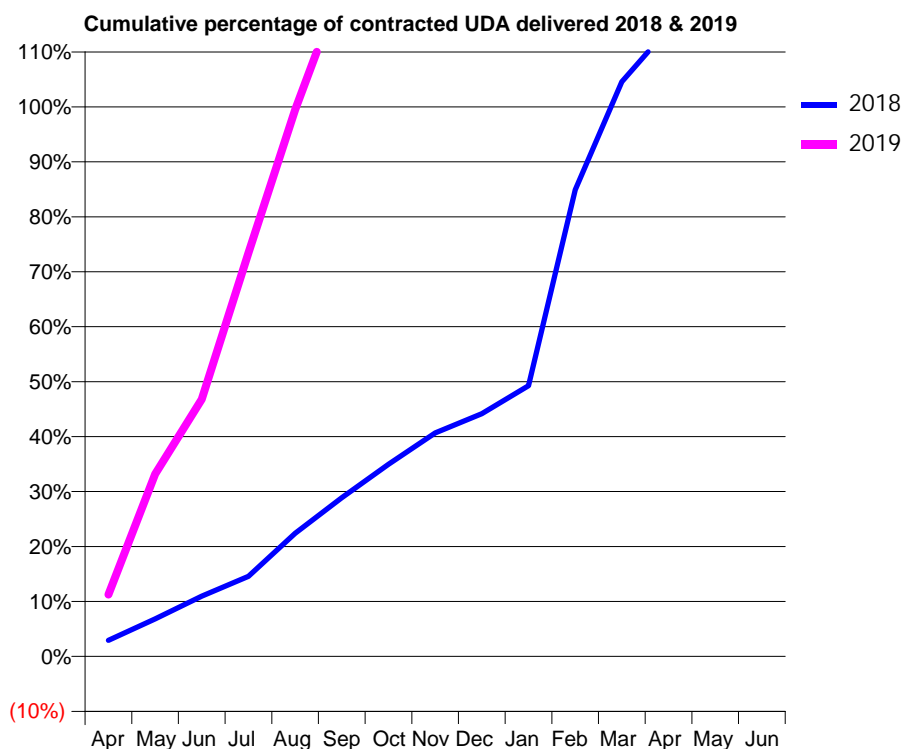
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,035      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £57,052.64 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 1,259 |                               |
| Quarter ending June 2018         | 1,564 | ↑                             |
| Quarter ending September 2018    | 1,772 | ↑                             |
| Quarter ending December 2018     | 1,841 | ↑                             |
| Quarter ending March 2019        | 1,905 | ↑                             |
| <b>Variance since March 2018</b> | 51.3% | ↑                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 60                                | 229   |
| May       | 139                               | 675   |
| June      | 223                               | 952   |
| July      | 296                               | 1,494 |
| August    | 456                               | 2,025 |
| September | 588                               | 2,486 |
| October   | 712                               | 3,117 |
| November  | 828                               | 3,640 |
| December  | 899                               | 4,071 |
| January   | 1,003                             | 4,571 |
| February  | 1,728                             | 5,036 |
| March     | 2,128                             | 5,414 |
| April     | 2,325                             |       |
| May       | 2,324                             |       |
| June      | 2,320                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 84       | 1,103       | 7.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 353      | 2,008       | 17.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 582      | 1,103       | 52.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 890      | 2,008       | 44.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 365      | 2,999       | 12.2%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 2,999       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 2,999       | 1.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

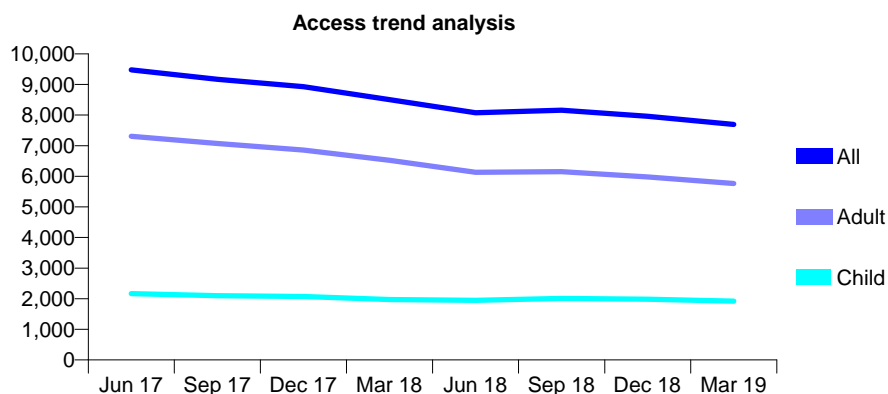
## Q68 - Vital Signs At a Glance Contract Report for 125776/0014 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Apex Dental Care Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 09/02/2013           |
| Contract end date    |                      |

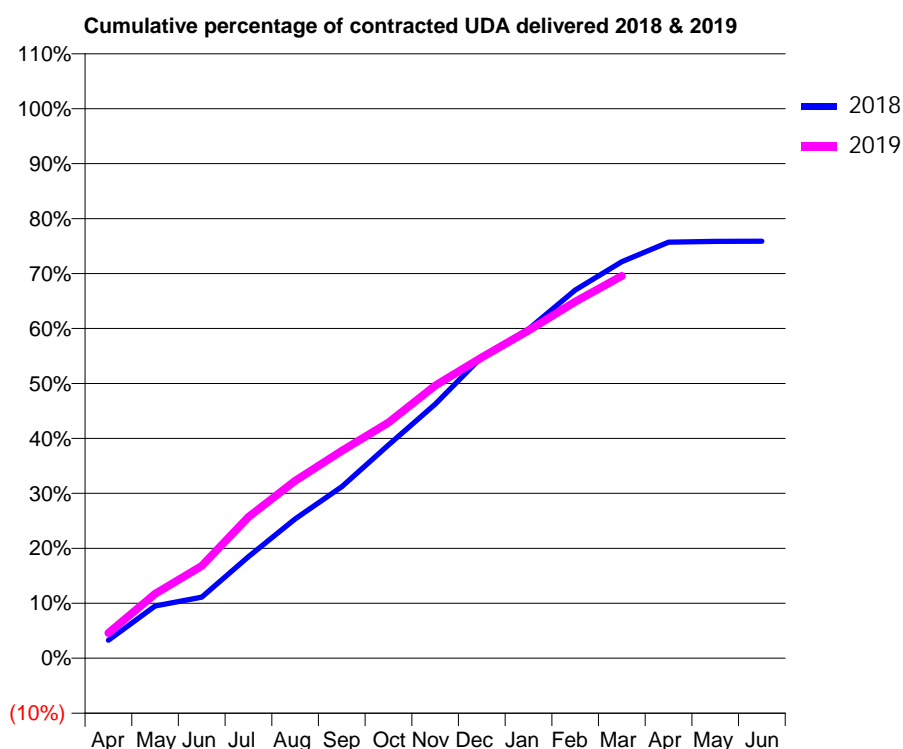
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 30,661      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £857,261.58 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 8,505         |                               |
| Quarter ending June 2018         | 8,076         | ↓                             |
| Quarter ending September 2018    | 8,161         | →                             |
| Quarter ending December 2018     | 7,964         | ↓                             |
| Quarter ending March 2019        | 7,692         | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 1,007  | 1,410  |
| May       | 2,917  | 3,598  |
| June      | 3,402  | 5,145  |
| July      | 5,665  | 7,885  |
| August    | 7,774  | 9,900  |
| September | 9,571  | 11,569 |
| October   | 11,897 | 13,151 |
| November  | 14,176 | 15,215 |
| December  | 16,809 | 16,785 |
| January   | 18,364 | 18,286 |
| February  | 20,542 | 19,890 |
| March     | 22,124 | 21,327 |
| April     | 23,212 |        |
| May       | 23,258 |        |
| June      | 23,261 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 164      | 2,525       | 6.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,127    | 8,000       | 14.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,315    | 2,525       | 52.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,323    | 8,000       | 54.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 765      | 9,956       | 7.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 58       | 9,956       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 148      | 9,956       | 1.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



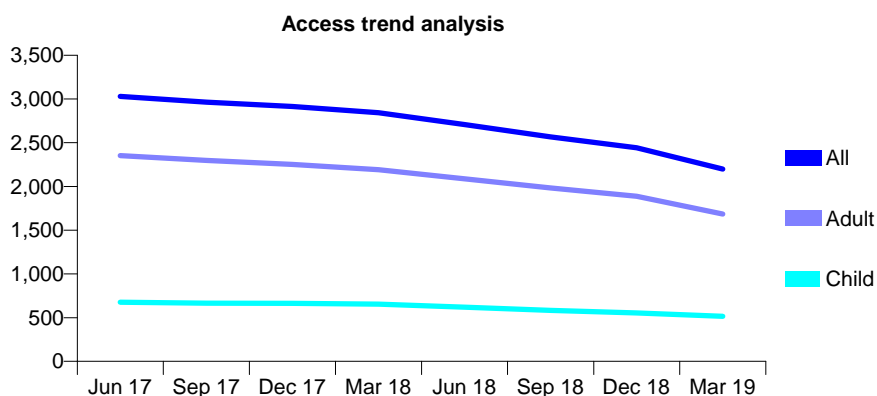
## Q68 - Vital Signs At a Glance Contract Report for 126470/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Steyning Dental Care Ltd |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/05/2011               |
| Contract end date    |                          |

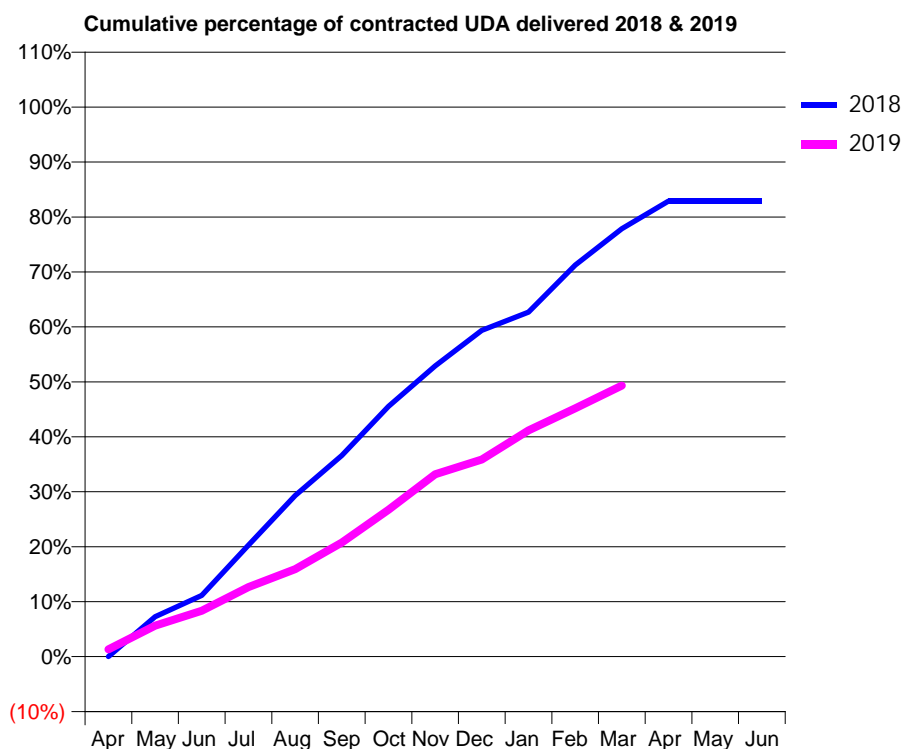
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £316,543.78 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 2,843          |                               |
| Quarter ending June 2018         | 2,707          | ↓                             |
| Quarter ending September 2018    | 2,568          | ↓                             |
| Quarter ending December 2018     | 2,442          | ↓                             |
| Quarter ending March 2019        | 2,199          | ↓                             |
| <b>Variance since March 2018</b> | <b>(22.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 145   |
| May       | 655                               | 620   |
| June      | 1,004                             | 920   |
| July      | 1,827                             | 1,393 |
| August    | 2,639                             | 1,752 |
| September | 3,294                             | 2,283 |
| October   | 4,099                             | 2,942 |
| November  | 4,761                             | 3,650 |
| December  | 5,342                             | 3,945 |
| January   | 5,642                             | 4,529 |
| February  | 6,411                             | 4,972 |
| March     | 7,007                             | 5,426 |
| April     | 7,461                             |       |
| May       | 7,460                             |       |
| June      | 7,462                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 642         | 8.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 443      | 2,210       | 20.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 296      | 642         | 46.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 968      | 2,210       | 43.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 330      | 2,700       | 12.2%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 2,700       | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 70       | 2,700       | 2.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

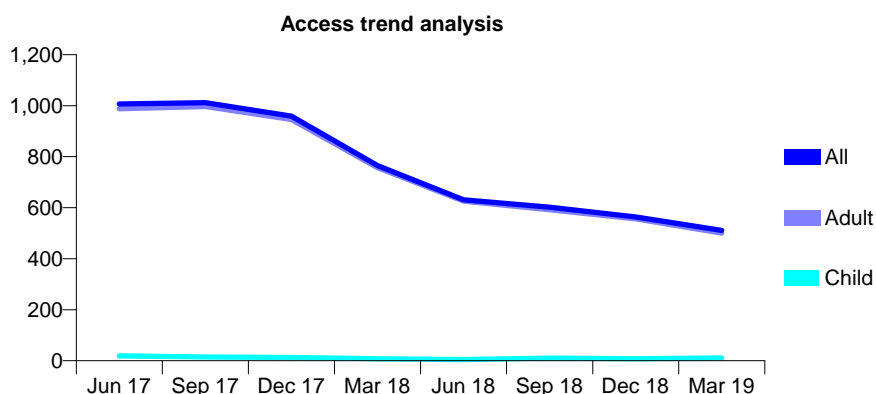
## Q68 - Vital Signs At a Glance Contract Report for 126470/0002 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Steyning Dental Care Ltd |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/05/2011               |
| Contract end date    |                          |

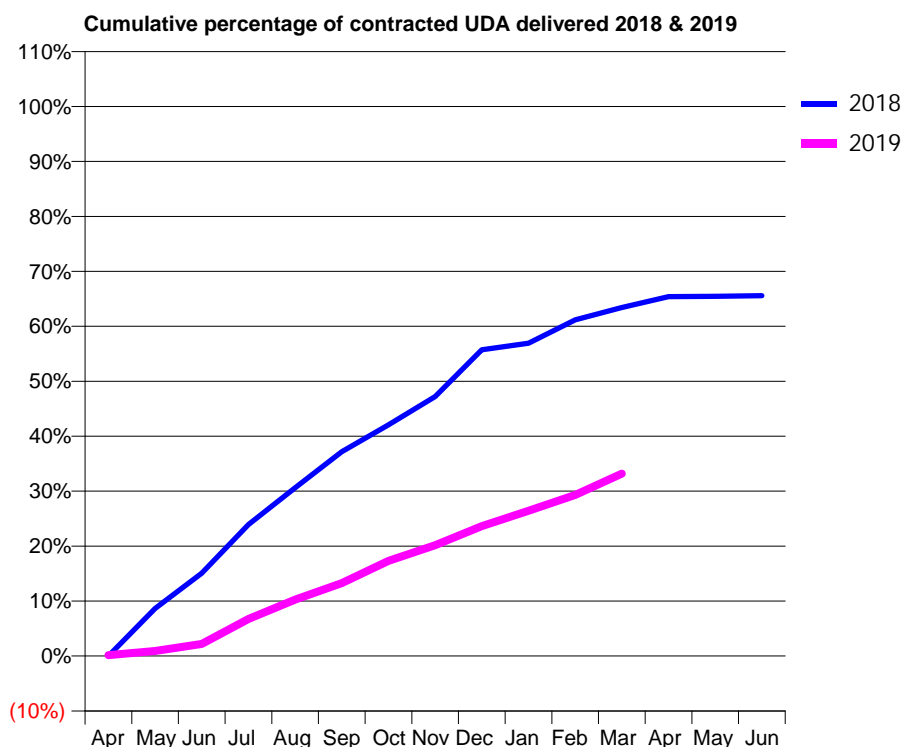
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 3,600       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £190,588.04 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 765            |                               |
| Quarter ending June 2018         | 631            | ↓                             |
| Quarter ending September 2018    | 602            | ↓                             |
| Quarter ending December 2018     | 564            | ↓                             |
| Quarter ending March 2019        | 511            | ↓                             |
| <b>Variance since March 2018</b> | <b>(33.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 6     |
| May       | 312                               | 33    |
| June      | 543                               | 79    |
| July      | 862                               | 243   |
| August    | 1,102                             | 370   |
| September | 1,339                             | 477   |
| October   | 1,514                             | 623   |
| November  | 1,700                             | 726   |
| December  | 2,006                             | 851   |
| January   | 2,049                             | 952   |
| February  | 2,202                             | 1,056 |
| March     | 2,283                             | 1,195 |
| April     | 2,354                             |       |
| May       | 2,357                             |       |
| June      | 2,360                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 25          | 0.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 411         | 1.7%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2        | 25          | 8.0%     | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 411         | 0.7%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 408         | 0.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 408         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 408         | 1.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

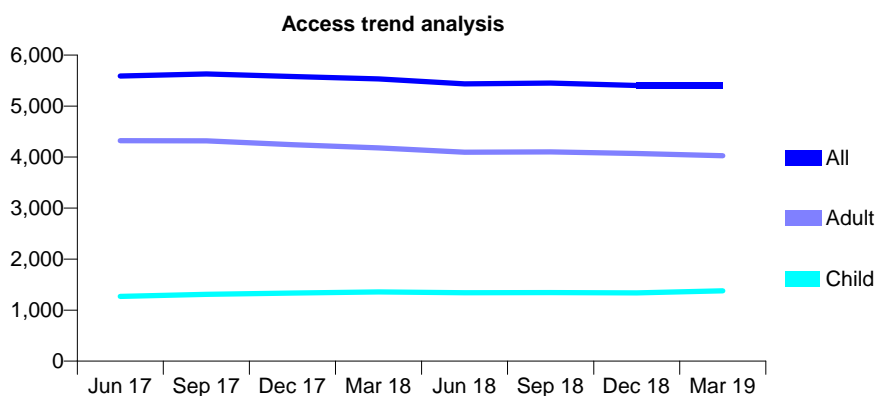
## Q68 - Vital Signs At a Glance Contract Report for 128279/0001 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | Bright DS Limited |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/07/2011        |
| Contract end date    |                   |

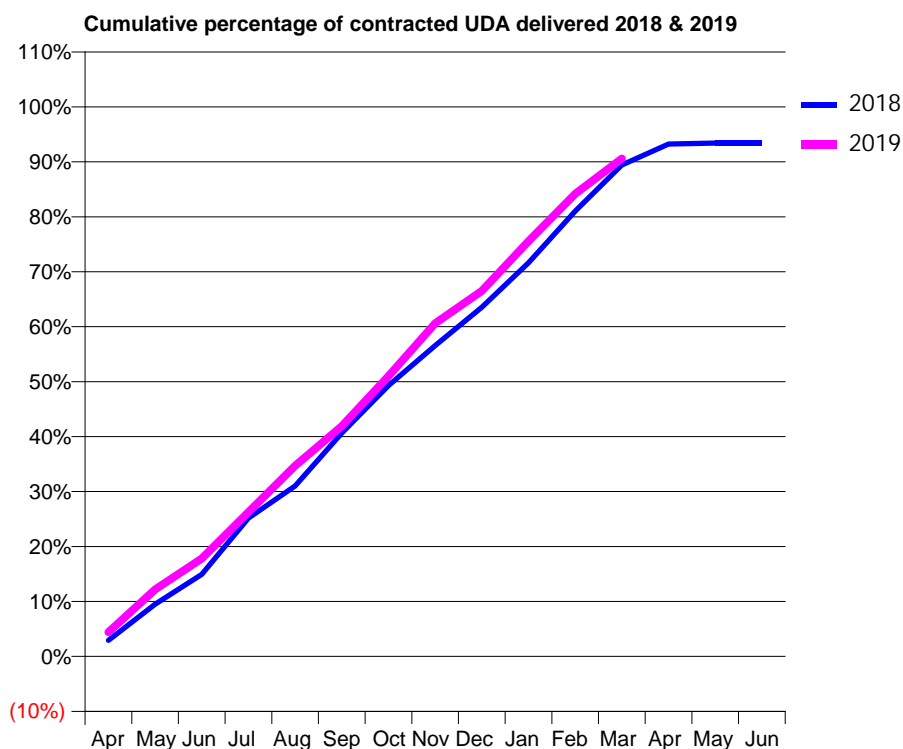
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £411,855.95 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,533         |                               |
| Quarter ending June 2018         | 5,437         | ↓                             |
| Quarter ending September 2018    | 5,450         | →                             |
| Quarter ending December 2018     | 5,404         | →                             |
| Quarter ending March 2019        | 5,405         | →                             |
| <b>Variance since March 2018</b> | <b>(2.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 438                               | 665    |
| May       | 1,423                             | 1,829  |
| June      | 2,240                             | 2,674  |
| July      | 3,776                             | 3,938  |
| August    | 4,653                             | 5,205  |
| September | 6,097                             | 6,284  |
| October   | 7,393                             | 7,654  |
| November  | 8,487                             | 9,091  |
| December  | 9,532                             | 9,977  |
| January   | 10,744                            | 11,335 |
| February  | 12,154                            | 12,626 |
| March     | 13,412                            | 13,585 |
| April     | 13,987                            |        |
| May       | 14,011                            |        |
| June      | 14,011                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 145      | 1,795       | 8.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 767      | 4,519       | 17.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 810      | 1,795       | 45.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,650    | 4,519       | 36.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,108    | 6,112       | 18.1%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 6,112       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 6,112       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

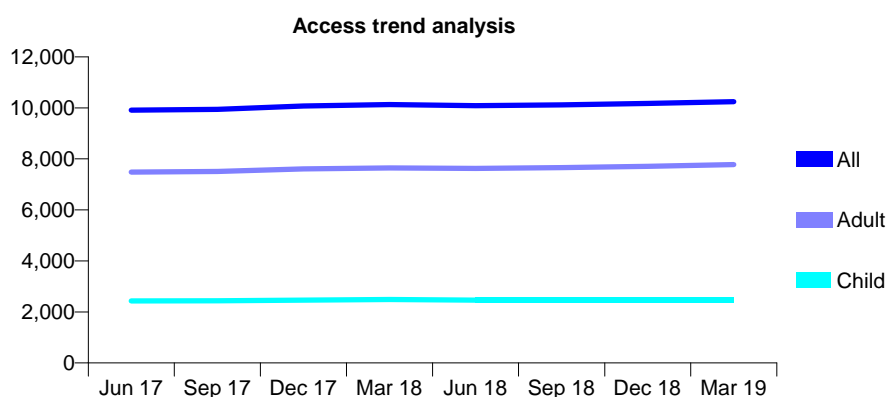
## Q68 - Vital Signs At a Glance Contract Report for 128503/0001 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | E Lazanakis Limited trading as Sussex Den |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/04/2013                                |
| Contract end date    |   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 30,203      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £937,212.97 |

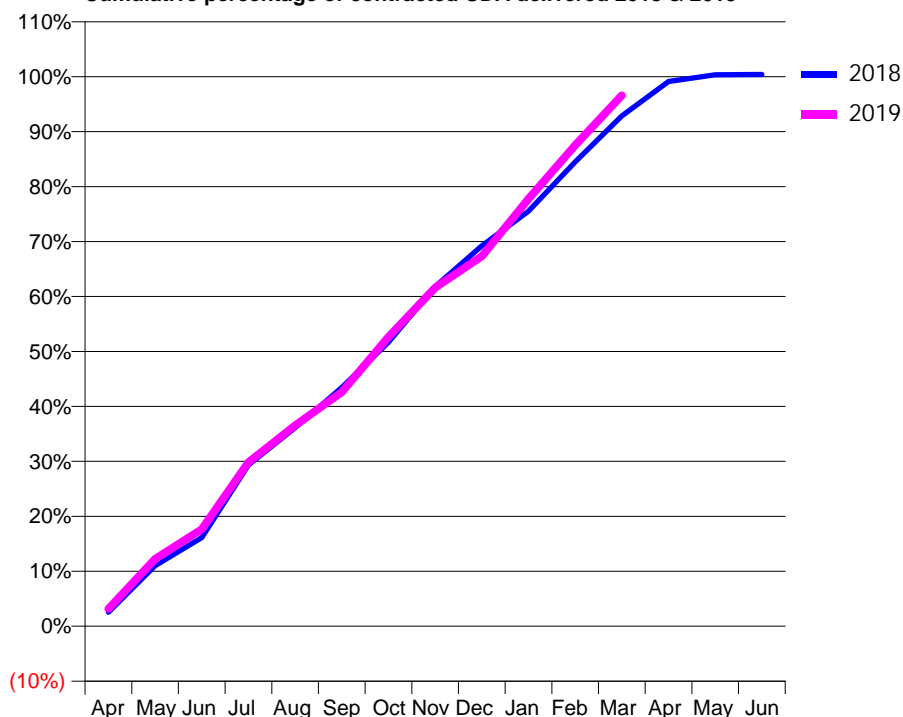
### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 10,131      |                               |
| Quarter ending June 2018         | 10,085      | →                             |
| Quarter ending September 2018    | 10,122      | →                             |
| Quarter ending December 2018     | 10,173      | →                             |
| Quarter ending March 2019        | 10,242      | →                             |
| <b>Variance since March 2018</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 770    | 957    |
| May       | 3,329  | 3,701  |
| June      | 4,871  | 5,322  |
| July      | 8,862  | 9,008  |
| August    | 10,908 | 11,037 |
| September | 13,114 | 12,868 |
| October   | 15,608 | 15,900 |
| November  | 18,671 | 18,607 |
| December  | 20,901 | 20,337 |
| January   | 22,813 | 23,485 |
| February  | 25,518 | 26,434 |
| March     | 28,049 | 29,172 |
| April     | 29,940 |        |
| May       | 30,303 |        |
| June      | 30,325 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 305      | 4,264       | 7.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,769    | 11,839      | 14.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,943    | 4,264       | 69.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,016    | 11,839      | 50.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2,380    | 15,077      | 15.8%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 63       | 15,077      | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 126      | 15,077      | 0.8%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

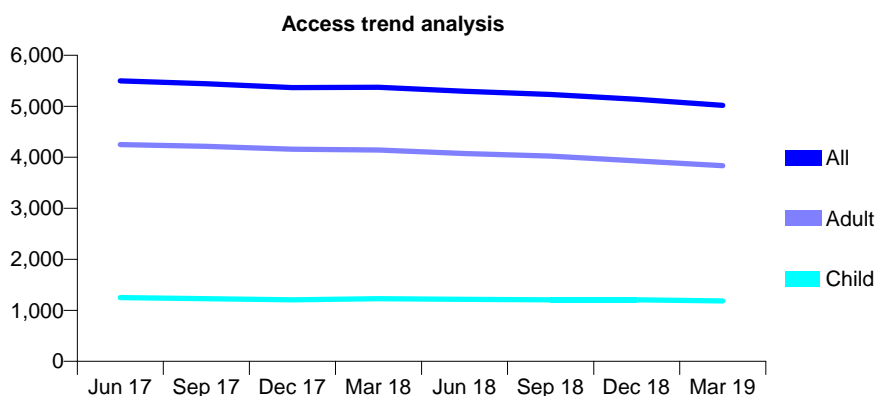
## Q68 - Vital Signs At a Glance Contract Report for 128503/0003 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | E Lazanakis Limited trading as Sussex Den |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/04/2013                                |
| Contract end date    |   |

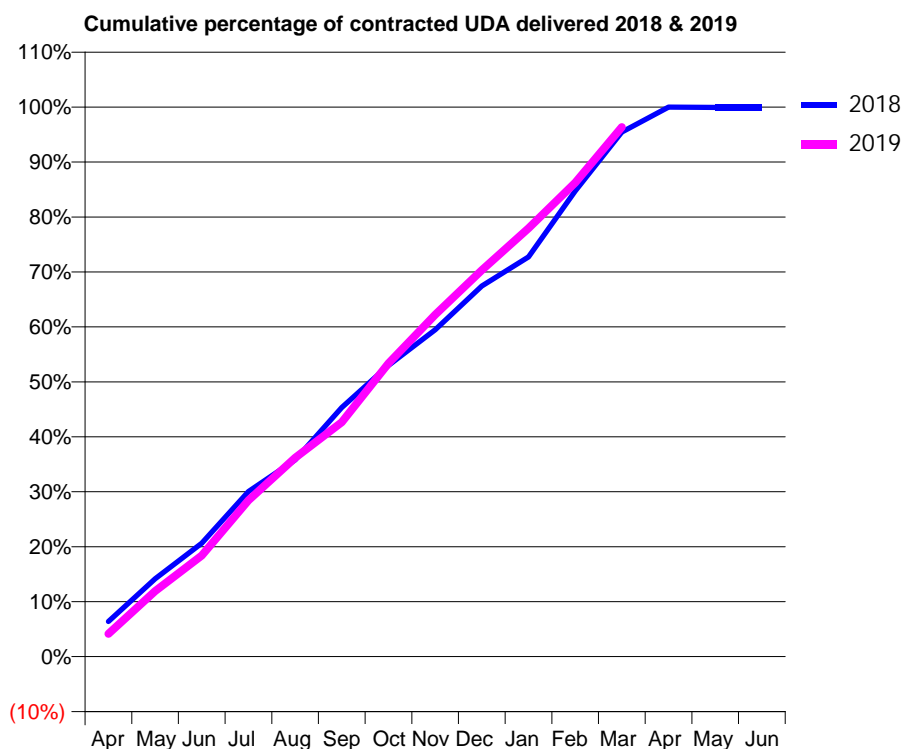
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,352      |
| Carry forward general activity (UDA)        | 11          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £393,279.35 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,370         |                               |
| Quarter ending June 2018         | 5,293         | ↓                             |
| Quarter ending September 2018    | 5,231         | ↓                             |
| Quarter ending December 2018     | 5,137         | ↓                             |
| Quarter ending March 2019        | 5,019         | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 983                               | 638    |
| May       | 2,176                             | 1,831  |
| June      | 3,170                             | 2,823  |
| July      | 4,614                             | 4,369  |
| August    | 5,498                             | 5,558  |
| September | 6,962                             | 6,549  |
| October   | 8,133                             | 8,195  |
| November  | 9,132                             | 9,550  |
| December  | 10,350                            | 10,794 |
| January   | 11,167                            | 11,963 |
| February  | 13,008                            | 13,239 |
| March     | 14,653                            | 14,791 |
| April     | 15,351                            |        |
| May       | 15,341                            |        |
| June      | 15,341                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 131      | 1,657       | 7.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 793      | 4,939       | 16.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 987      | 1,657       | 59.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,343    | 4,939       | 47.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 744      | 6,346       | 11.7%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 6,346       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 6,346       | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

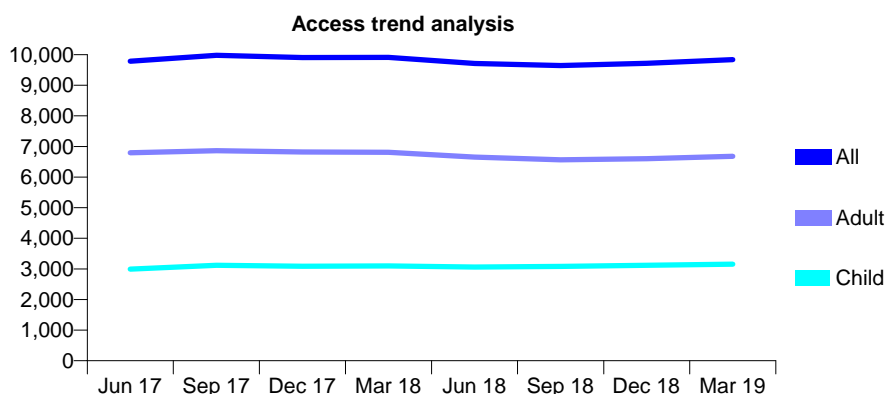
## Q68 - Vital Signs At a Glance Contract Report for 128503/0004 - March 2019

|                      |                     |
|----------------------|---------------------|
| Name or company name | E Lazanakis Limited |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2013          |
| Contract end date    |                     |

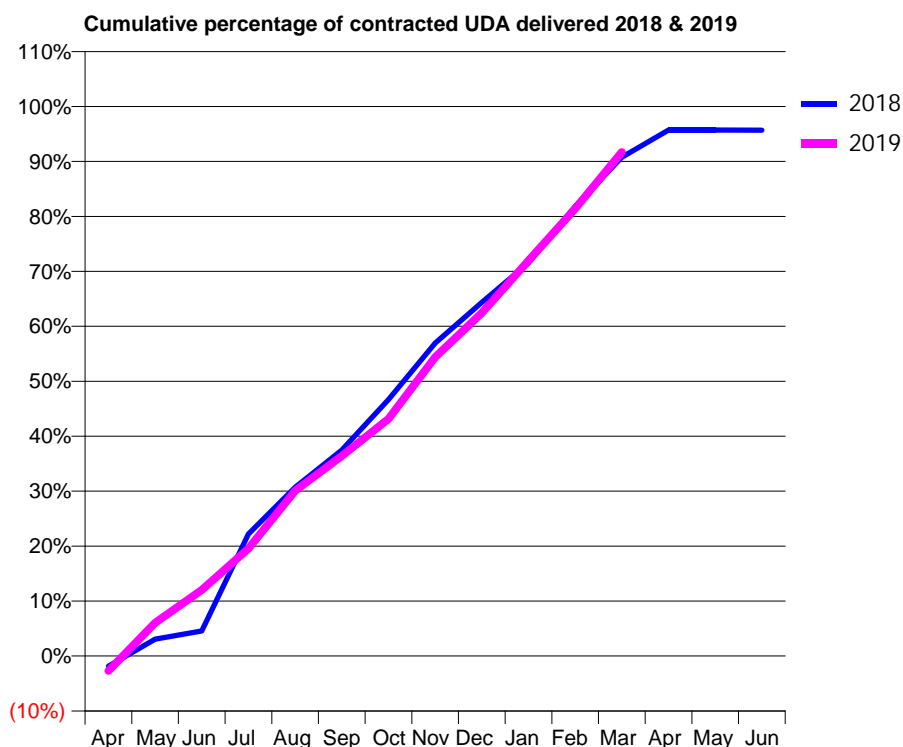
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,200      |
| Carry forward general activity (UDA)        | 1,123       |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £756,623.84 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 9,909         |                               |
| Quarter ending June 2018         | 9,711         | ↓                             |
| Quarter ending September 2018    | 9,647         | →                             |
| Quarter ending December 2018     | 9,720         | →                             |
| Quarter ending March 2019        | 9,835         | →                             |
| <b>Variance since March 2018</b> | <b>(0.7%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -527                              | -763   |
| May       | 863                               | 1,709  |
| June      | 1,285                             | 3,391  |
| July      | 6,267                             | 5,513  |
| August    | 8,662                             | 8,481  |
| September | 10,570                            | 10,260 |
| October   | 13,160                            | 12,170 |
| November  | 16,060                            | 15,341 |
| December  | 18,147                            | 17,603 |
| January   | 20,174                            | 20,289 |
| February  | 23,069                            | 22,959 |
| March     | 25,599                            | 25,856 |
| April     | 26,986                            |        |
| May       | 26,995                            |        |
| June      | 26,980                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 307      | 4,995       | 6.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,029    | 8,663       | 11.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,173    | 4,995       | 63.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,263    | 8,663       | 49.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,519    | 13,039      | 11.6%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 13,039      | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 13,039      | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

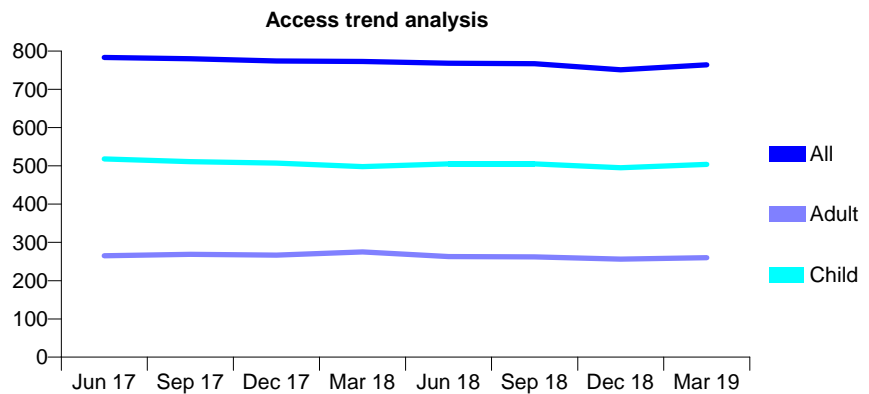
## Q68 - Vital Signs At a Glance Contract Report for 129828/0002 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Mr SM Frost and Mr P Holmes |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 04/04/2015                  |
| Contract end date    |                             |

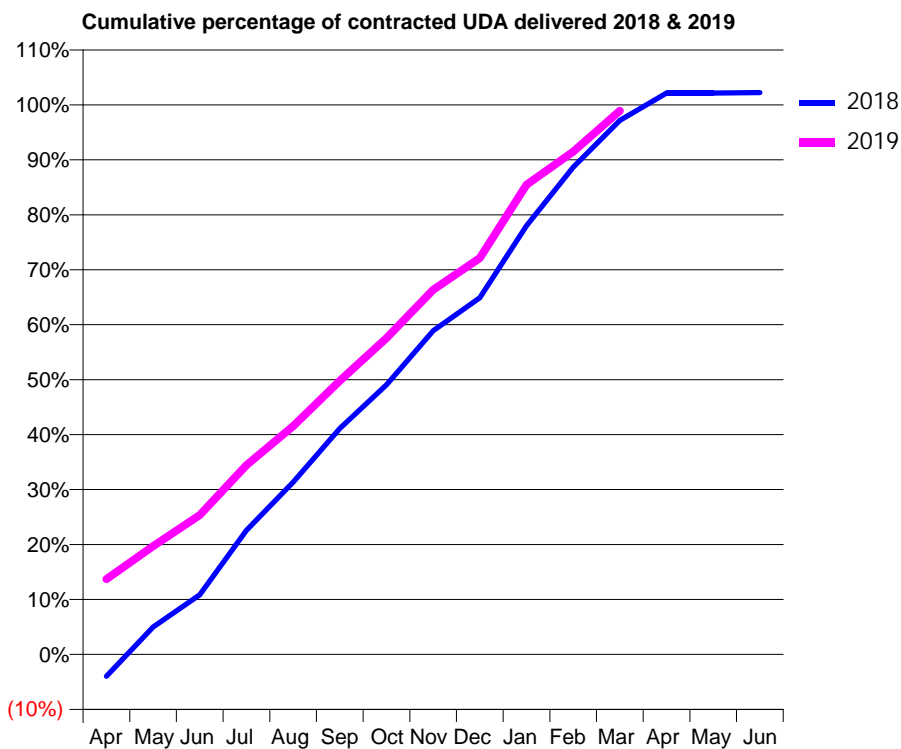
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,600      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £44,581.61 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 773           |                               |
| Quarter ending June 2018         | 768           | →                             |
| Quarter ending September 2018    | 767           | →                             |
| Quarter ending December 2018     | 751           | ↓                             |
| Quarter ending March 2019        | 764           | →                             |
| <b>Variance since March 2018</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | -64   | 219   |
| May       | 80    | 315   |
| June      | 174   | 406   |
| July      | 361   | 551   |
| August    | 502   | 665   |
| September | 657   | 796   |
| October   | 785   | 921   |
| November  | 942   | 1,062 |
| December  | 1,039 | 1,154 |
| January   | 1,248 | 1,367 |
| February  | 1,418 | 1,464 |
| March     | 1,554 | 1,583 |
| April     | 1,634 |       |
| May       | 1,634 |       |
| June      | 1,635 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 832         | 5.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 14       | 262         | 5.3%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 561      | 832         | 67.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 183      | 262         | 69.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 13       | 1,029       | 1.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,029       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 1,029       | 2.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

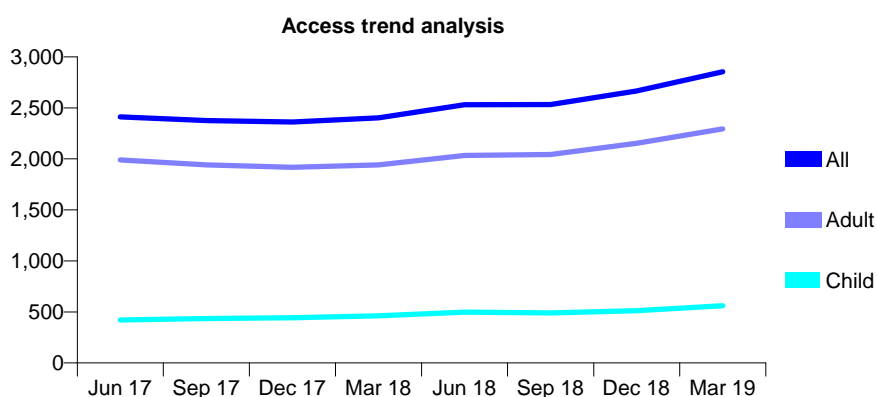
## Q68 - Vital Signs At a Glance Contract Report for 130648/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Claremont Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 23/02/2009                |
| Contract end date    |                           |

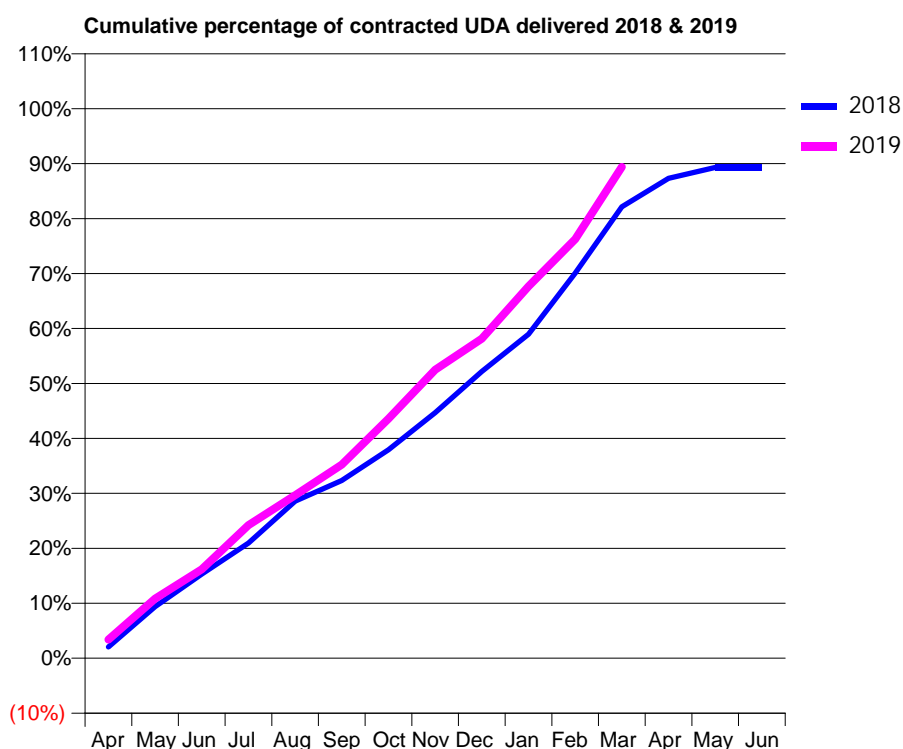
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,219       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £249,217.01 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 2,402        |                               |
| Quarter ending June 2018         | 2,531        | ↑                             |
| Quarter ending September 2018    | 2,533        | →                             |
| Quarter ending December 2018     | 2,666        | ↑                             |
| Quarter ending March 2019        | 2,854        | ↑                             |
| <b>Variance since March 2018</b> | <b>18.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 189   | 314   |
| May       | 866   | 1,000 |
| June      | 1,411 | 1,491 |
| July      | 1,932 | 2,235 |
| August    | 2,635 | 2,735 |
| September | 2,980 | 3,246 |
| October   | 3,497 | 4,018 |
| November  | 4,120 | 4,840 |
| December  | 4,809 | 5,358 |
| January   | 5,436 | 6,239 |
| February  | 6,460 | 7,030 |
| March     | 7,572 | 8,241 |
| April     | 8,049 |       |
| May       | 8,233 |       |
| June      | 8,233 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 800         | 5.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 477      | 3,291       | 14.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 449      | 800         | 56.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,679    | 3,291       | 51.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 362      | 3,878       | 9.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 3,878       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 3,878       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



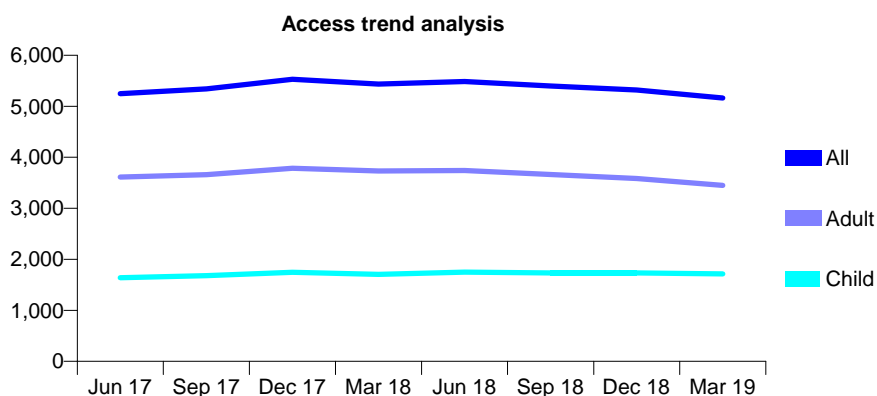
## Q68 - Vital Signs At a Glance Contract Report for 131148/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Iosis Clinic (Godalming) Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2010                   |
| Contract end date    |                              |

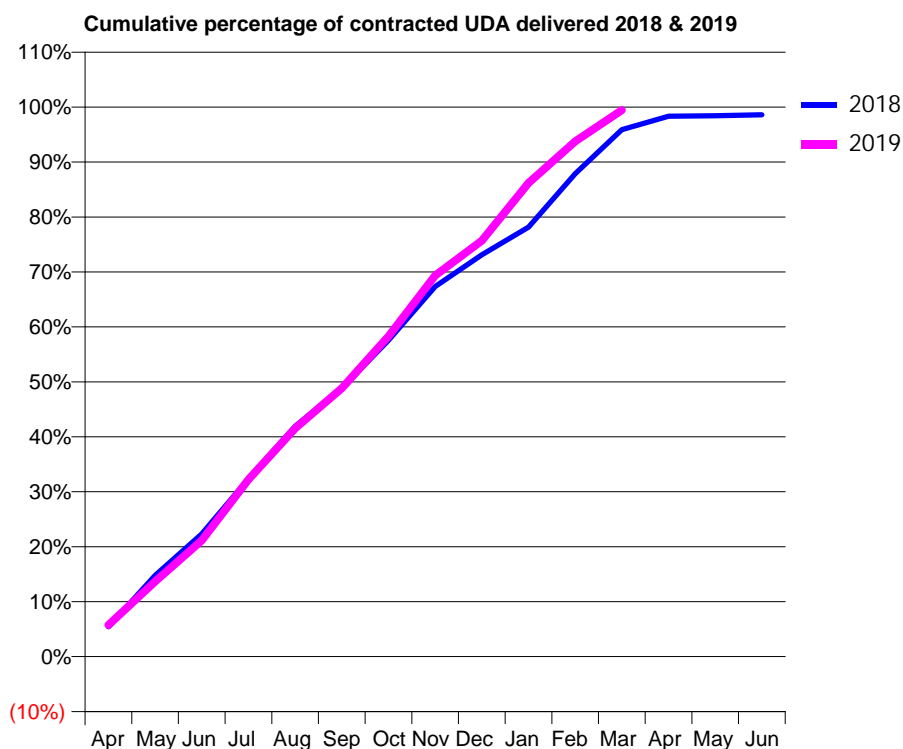
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,232      |
| Carry forward general activity (UDA)        | 186         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £482,889.90 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,437         |                               |
| Quarter ending June 2018         | 5,487         | →                             |
| Quarter ending September 2018    | 5,398         | ↓                             |
| Quarter ending December 2018     | 5,318         | ↓                             |
| Quarter ending March 2019        | 5,162         | ↓                             |
| <b>Variance since March 2018</b> | <b>(5.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 720                               | 763    |
| May       | 1,958                             | 1,810  |
| June      | 2,952                             | 2,794  |
| July      | 4,281                             | 4,267  |
| August    | 5,547                             | 5,497  |
| September | 6,456                             | 6,460  |
| October   | 7,619                             | 7,713  |
| November  | 8,912                             | 9,175  |
| December  | 9,674                             | 10,014 |
| January   | 10,340                            | 11,403 |
| February  | 11,628                            | 12,407 |
| March     | 12,687                            | 13,156 |
| April     | 13,013                            |        |
| May       | 13,023                            |        |
| June      | 13,045                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 146      | 3,070       | 4.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 703      | 5,154       | 13.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,261    | 3,070       | 73.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,809    | 5,154       | 54.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 744      | 7,893       | 9.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 7,893       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 49       | 7,893       | 0.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

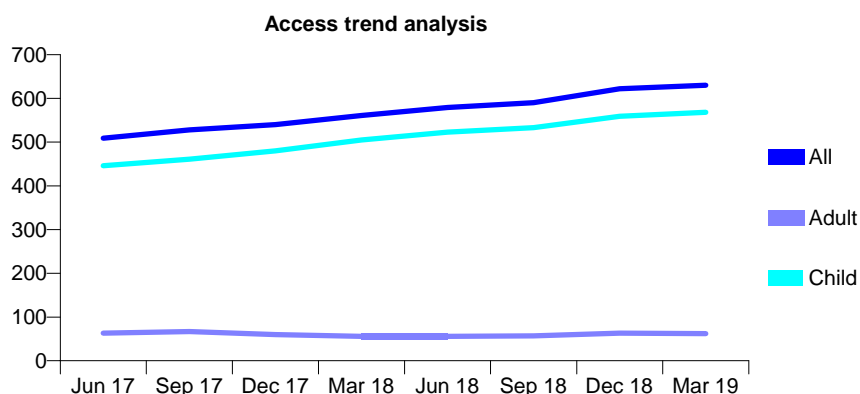
## Q68 - Vital Signs At a Glance Contract Report for 131695/0001 - March 2019

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Down House Dental Practice Limited |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2011                         |
| Contract end date    |                                    |

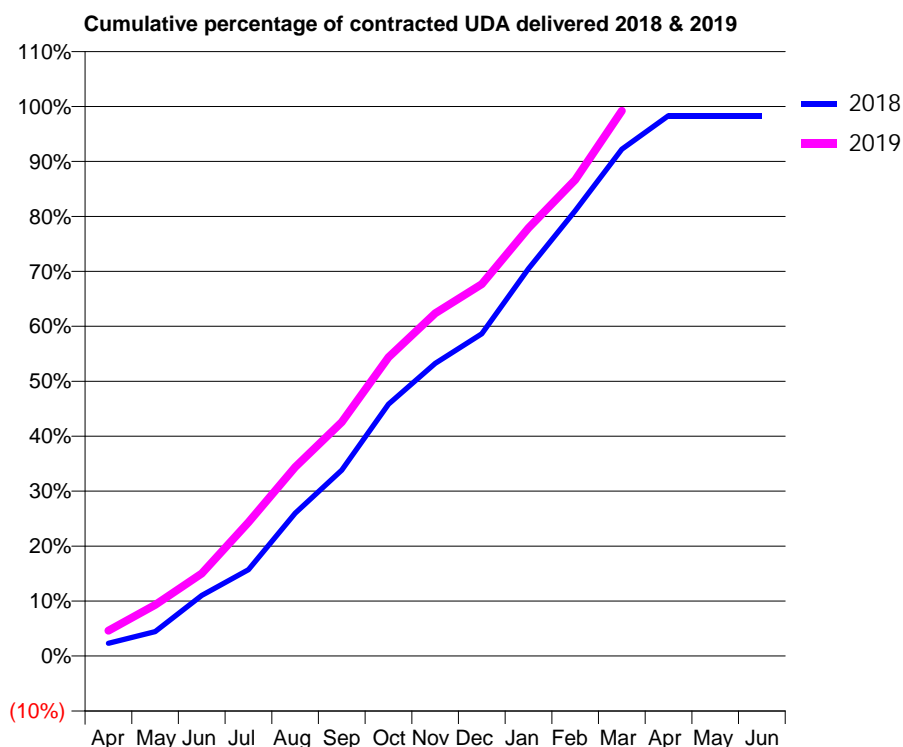
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,306      |
| Carry forward general activity (UDA)        | 21         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £43,724.09 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 561          |                               |
| Quarter ending June 2018         | 579          | ↑                             |
| Quarter ending September 2018    | 590          | →                             |
| Quarter ending December 2018     | 622          | ↑                             |
| Quarter ending March 2019        | 630          | →                             |
| <b>Variance since March 2018</b> | <b>12.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 30                                | 60    |
| May       | 58                                | 121   |
| June      | 144                               | 196   |
| July      | 205                               | 318   |
| August    | 340                               | 449   |
| September | 442                               | 556   |
| October   | 599                               | 710   |
| November  | 695                               | 815   |
| December  | 766                               | 884   |
| January   | 920                               | 1,017 |
| February  | 1,058                             | 1,132 |
| March     | 1,204                             | 1,296 |
| April     | 1,284                             |       |
| May       | 1,284                             |       |
| June      | 1,284                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 117      | 1,094       | 10.7%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 741      | 1,094       | 67.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 1,036       | 1.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,036       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 1,036       | 1.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

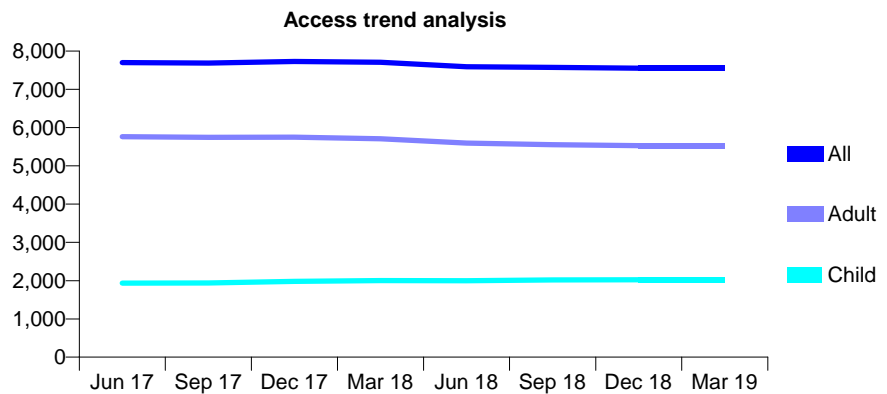
## Q68 - Vital Signs At a Glance Contract Report for 131970/0001 - March 2019

|                      |                     |
|----------------------|---------------------|
| Name or company name | Colin Bunce Limited |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/11/2010          |
| Contract end date    |                     |

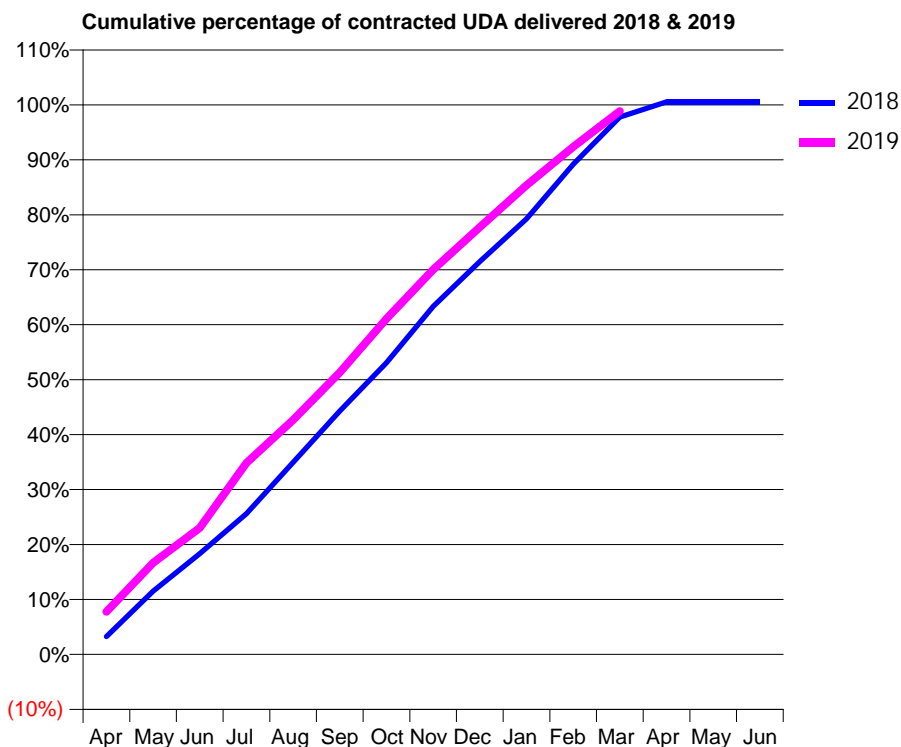
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,568      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £623,231.70 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 7,708         |                               |
| Quarter ending June 2018         | 7,592         | ↓                             |
| Quarter ending September 2018    | 7,572         | →                             |
| Quarter ending December 2018     | 7,553         | →                             |
| Quarter ending March 2019        | 7,551         | →                             |
| <b>Variance since March 2018</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 801    | 1,910  |
| May       | 2,829  | 4,101  |
| June      | 4,505  | 5,653  |
| July      | 6,296  | 8,560  |
| August    | 8,587  | 10,487 |
| September | 10,878 | 12,607 |
| October   | 13,040 | 15,012 |
| November  | 15,558 | 17,204 |
| December  | 17,562 | 19,098 |
| January   | 19,469 | 20,975 |
| February  | 21,914 | 22,695 |
| March     | 24,022 | 24,284 |
| April     | 24,706 |        |
| May       | 24,705 |        |
| June      | 24,704 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 310      | 3,724       | 8.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 799      | 8,480       | 9.4%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,703    | 3,724       | 72.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,888    | 8,480       | 69.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 560      | 11,885      | 4.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 80       | 11,885      | 0.7%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 59       | 11,885      | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

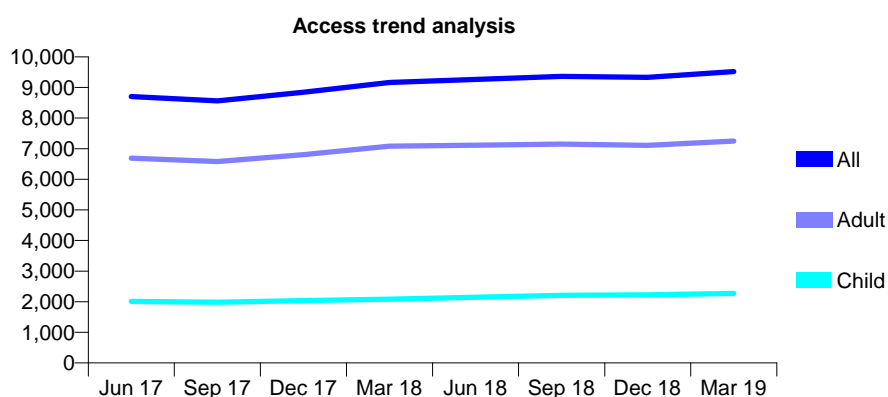
## Q68 - Vital Signs At a Glance Contract Report for 132012/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Mr RK Sethi and Mr J Patel |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/05/2011                 |
| Contract end date    |                            |

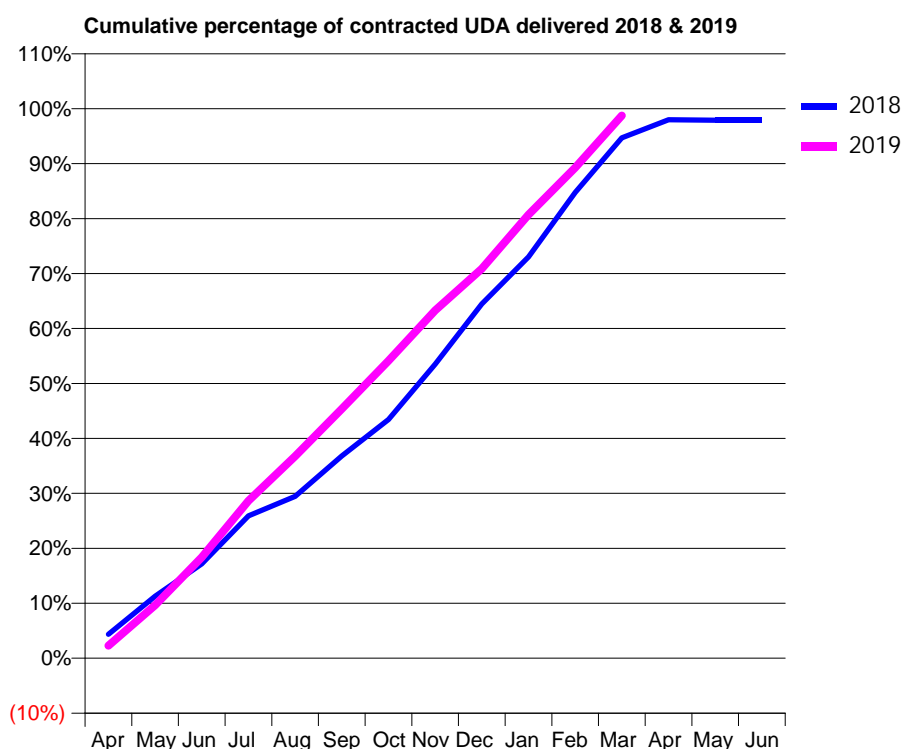
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,609      |
| Carry forward general activity (UDA)        | 293         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £512,442.53 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 9,164       |                               |
| Quarter ending June 2018         | 9,260       | →                             |
| Quarter ending September 2018    | 9,360       | →                             |
| Quarter ending December 2018     | 9,333       | →                             |
| Quarter ending March 2019        | 9,520       | ↑                             |
| <b>Variance since March 2018</b> | <b>3.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 897                               | 471    |
| May       | 2,326                             | 1,994  |
| June      | 3,540                             | 3,782  |
| July      | 5,336                             | 5,903  |
| August    | 6,075                             | 7,581  |
| September | 7,586                             | 9,349  |
| October   | 8,956                             | 11,154 |
| November  | 11,029                            | 13,043 |
| December  | 13,283                            | 14,606 |
| January   | 15,050                            | 16,635 |
| February  | 17,467                            | 18,395 |
| March     | 19,513                            | 20,347 |
| April     | 20,191                            |        |
| May       | 20,177                            |        |
| June      | 20,171                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 187      | 3,123       | 6.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,090    | 9,451       | 11.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,687    | 3,123       | 54.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,564    | 9,451       | 48.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 915      | 11,497      | 8.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 11,497      | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 11,497      | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

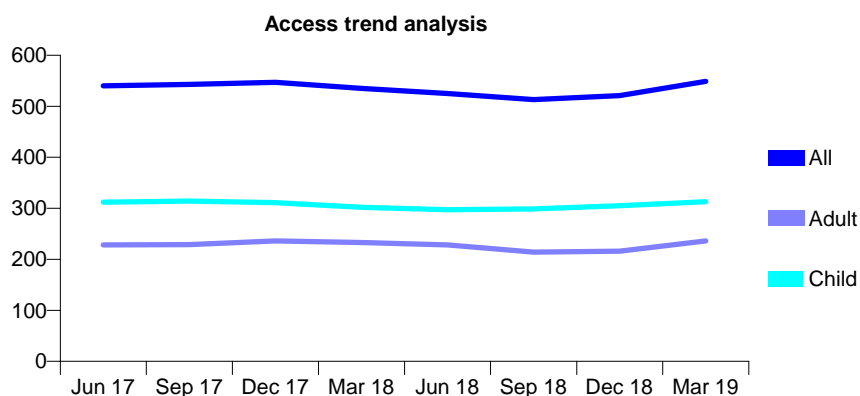
## Q68 - Vital Signs At a Glance Contract Report for 132772/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | The Sutton Dental Practice Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/06/2011                     |
| Contract end date    |                                |

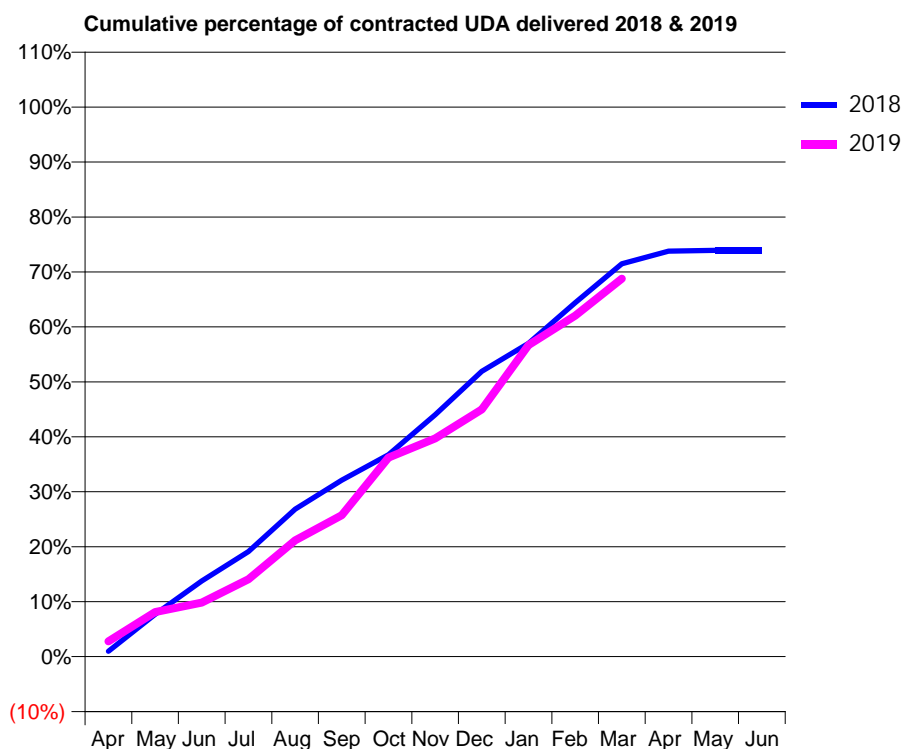
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,450      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £44,036.15 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 535         |                               |
| Quarter ending June 2018         | 525         | ↓                             |
| Quarter ending September 2018    | 513         | ↓                             |
| Quarter ending December 2018     | 521         | →                             |
| Quarter ending March 2019        | 549         | ↑                             |
| <b>Variance since March 2018</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 14                                | 40   |
| May       | 112                               | 118  |
| June      | 200                               | 143  |
| July      | 277                               | 204  |
| August    | 389                               | 307  |
| September | 466                               | 373  |
| October   | 533                               | 525  |
| November  | 638                               | 576  |
| December  | 753                               | 652  |
| January   | 827                               | 822  |
| February  | 934                               | 900  |
| March     | 1,037                             | 997  |
| April     | 1,070                             |      |
| May       | 1,072                             |      |
| June      | 1,072                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 397         | 5.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 40       | 257         | 15.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 194      | 397         | 48.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 113      | 257         | 44.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 32       | 628         | 5.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 628         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 628         | 1.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

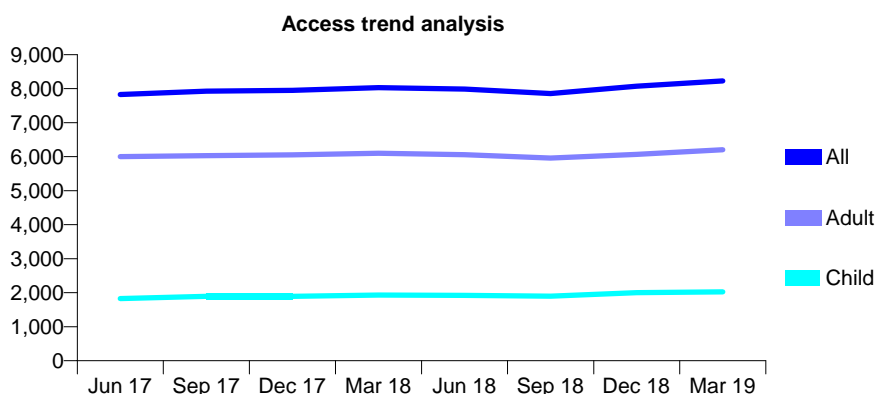
## Q68 - Vital Signs At a Glance Contract Report for 132888/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Lowcroft Dental Surgery Ltd |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/01/2013                  |
| Contract end date    |                             |

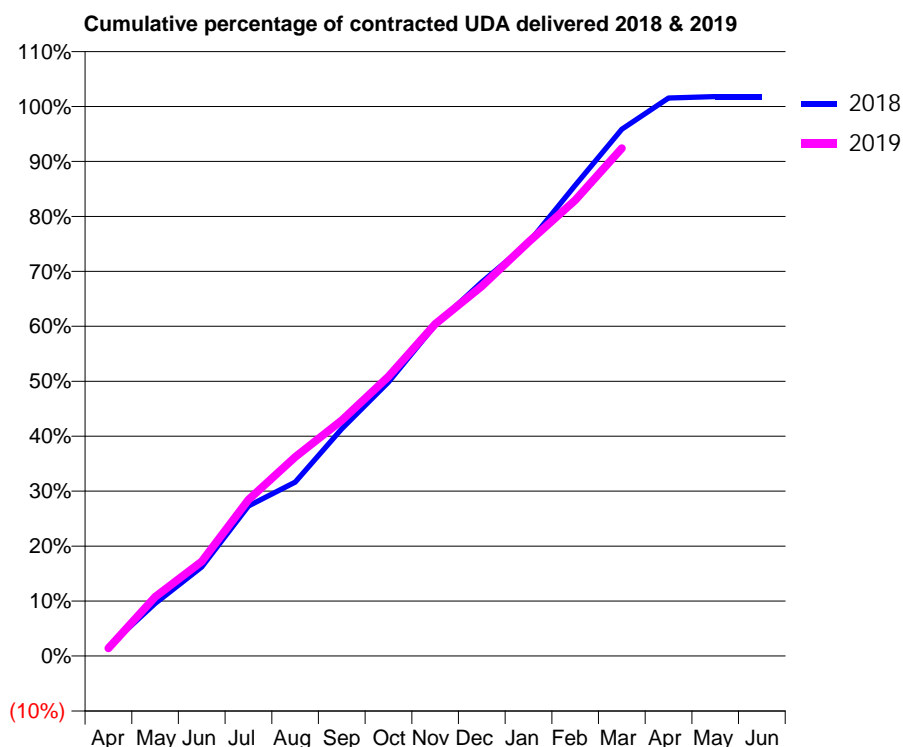
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,217      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £601,579.85 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 8,029       |                               |
| Quarter ending June 2018         | 7,986       | →                             |
| Quarter ending September 2018    | 7,857       | ↓                             |
| Quarter ending December 2018     | 8,071       | ↑                             |
| Quarter ending March 2019        | 8,229       | →                             |
| <b>Variance since March 2018</b> | <b>2.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 380                               | 313    |
| May       | 2,125                             | 2,393  |
| June      | 3,602                             | 3,819  |
| July      | 6,067                             | 6,314  |
| August    | 7,034                             | 8,045  |
| September | 9,184                             | 9,530  |
| October   | 11,070                            | 11,298 |
| November  | 13,381                            | 13,424 |
| December  | 15,117                            | 14,945 |
| January   | 16,713                            | 16,738 |
| February  | 19,027                            | 18,430 |
| March     | 21,293                            | 20,527 |
| April     | 22,562                            |        |
| May       | 22,613                            |        |
| June      | 22,612                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 127      | 2,812       | 4.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,036    | 8,300       | 12.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,717    | 2,812       | 61.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,745    | 8,300       | 57.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 642      | 10,510      | 6.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 104      | 10,510      | 1.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 58       | 10,510      | 0.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

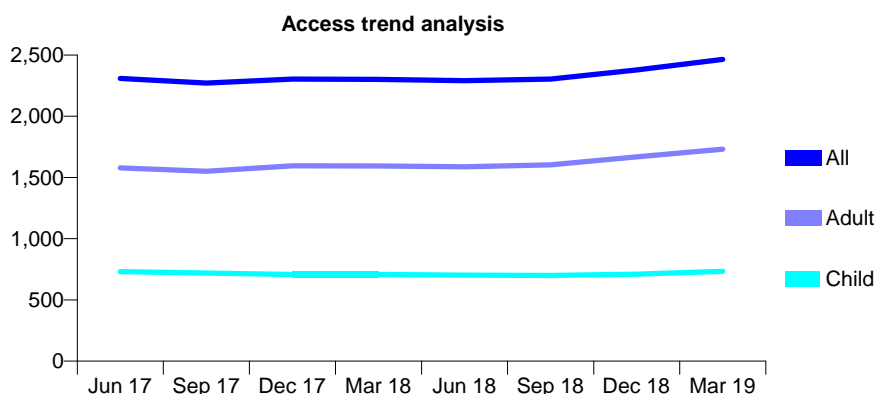
## Q68 - Vital Signs At a Glance Contract Report for 133817/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Mr A Patel   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2013   |
| Contract end date    |              |

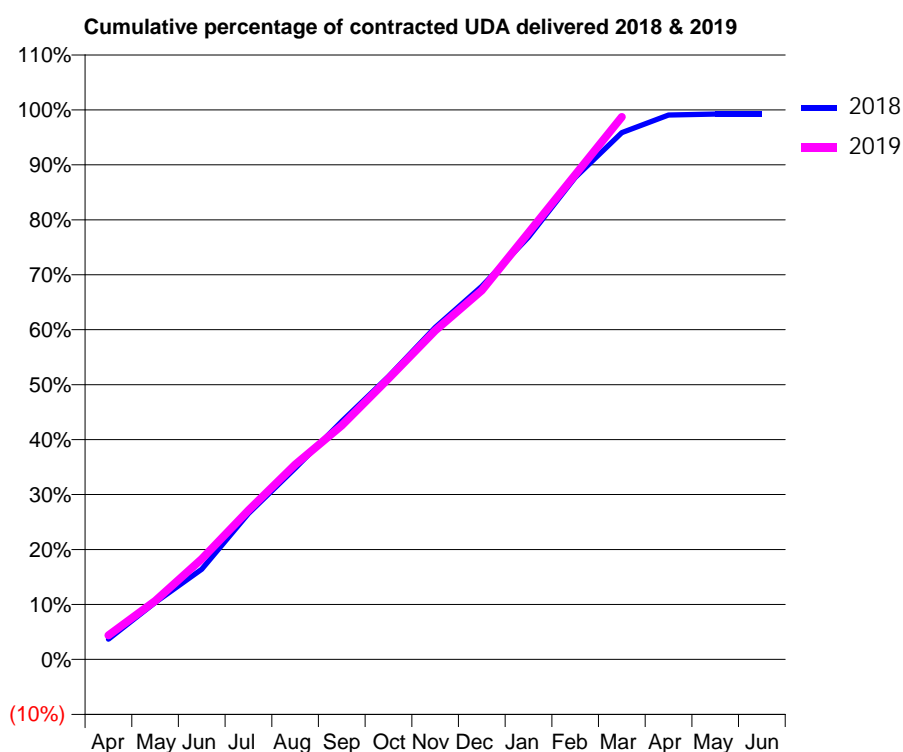
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,536       |
| Carry forward general activity (UDA)        | 49          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £206,613.00 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,301       |                               |
| Quarter ending June 2018         | 2,290       | →                             |
| Quarter ending September 2018    | 2,303       | →                             |
| Quarter ending December 2018     | 2,379       | ↑                             |
| Quarter ending March 2019        | 2,465       | ↑                             |
| <b>Variance since March 2018</b> | <b>7.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 242   | 286   |
| May       | 676   | 696   |
| June      | 1,073 | 1,195 |
| July      | 1,736 | 1,775 |
| August    | 2,274 | 2,318 |
| September | 2,832 | 2,783 |
| October   | 3,365 | 3,340 |
| November  | 3,948 | 3,911 |
| December  | 4,436 | 4,388 |
| January   | 5,022 | 5,075 |
| February  | 5,731 | 5,764 |
| March     | 6,266 | 6,451 |
| April     | 6,475 |       |
| May       | 6,487 |       |
| June      | 6,487 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 1,310       | 5.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 211      | 2,553       | 8.3%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 925      | 1,310       | 70.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,695    | 2,553       | 66.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 135      | 3,746       | 3.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 3,746       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 3,746       | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

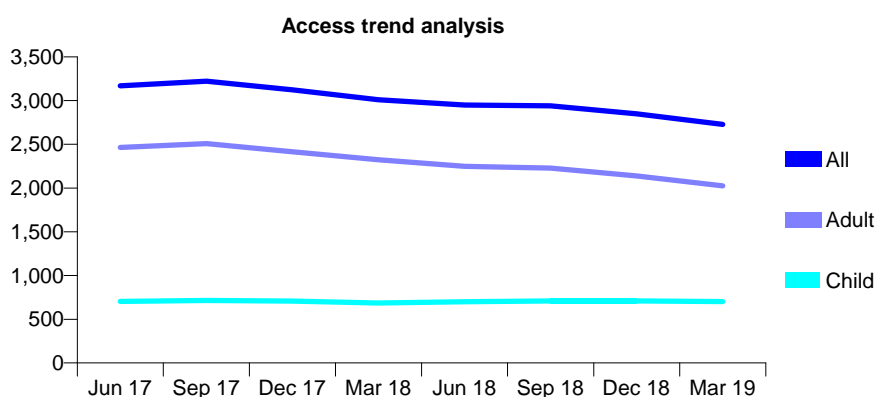
## Q68 - Vital Signs At a Glance Contract Report for 134023/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Bright Dental Clinic Limited |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2014                   |
| Contract end date    |                              |

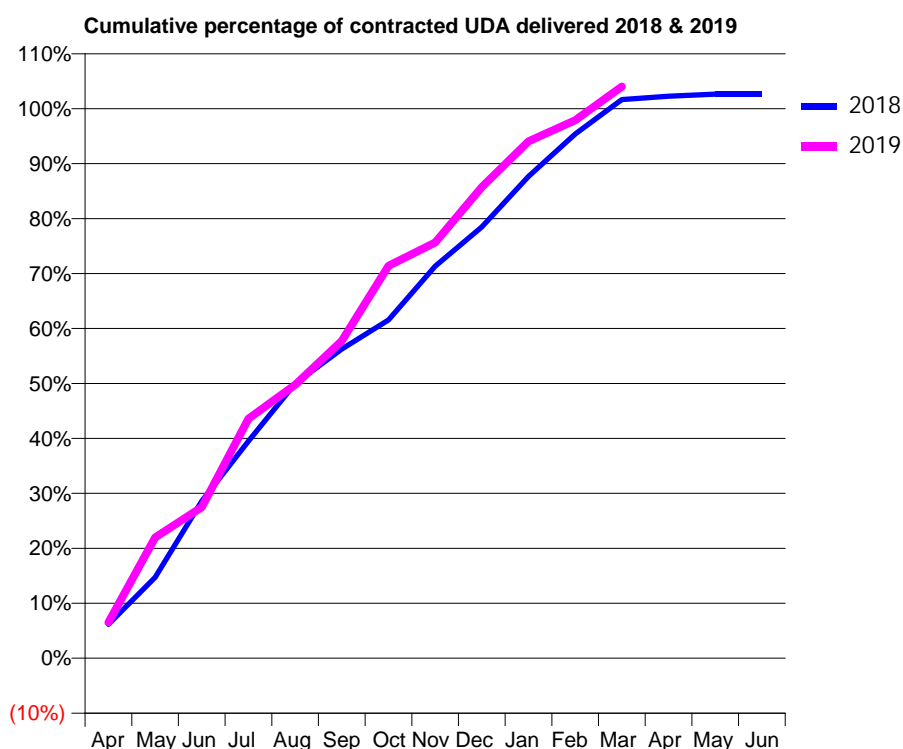
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,557       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £198,872.60 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,009         |                               |
| Quarter ending June 2018         | 2,949         | ↓                             |
| Quarter ending September 2018    | 2,939         | →                             |
| Quarter ending December 2018     | 2,848         | ↓                             |
| Quarter ending March 2019        | 2,728         | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 465   | 492   |
| May                               | 1,111 | 1,660 |
| June                              | 2,161 | 2,077 |
| July                              | 2,986 | 3,292 |
| August                            | 3,776 | 3,760 |
| September                         | 4,253 | 4,364 |
| October                           | 4,651 | 5,396 |
| November                          | 5,391 | 5,717 |
| December                          | 5,930 | 6,478 |
| January                           | 6,625 | 7,108 |
| February                          | 7,208 | 7,397 |
| March                             | 7,682 | 7,862 |
| April                             | 7,727 |       |
| May                               | 7,755 |       |
| June                              | 7,755 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 93       | 1,191       | 7.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 452      | 2,915       | 15.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 765      | 1,191       | 64.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,568    | 2,915       | 53.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 419      | 4,082       | 10.3%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 4,082       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 4,082       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



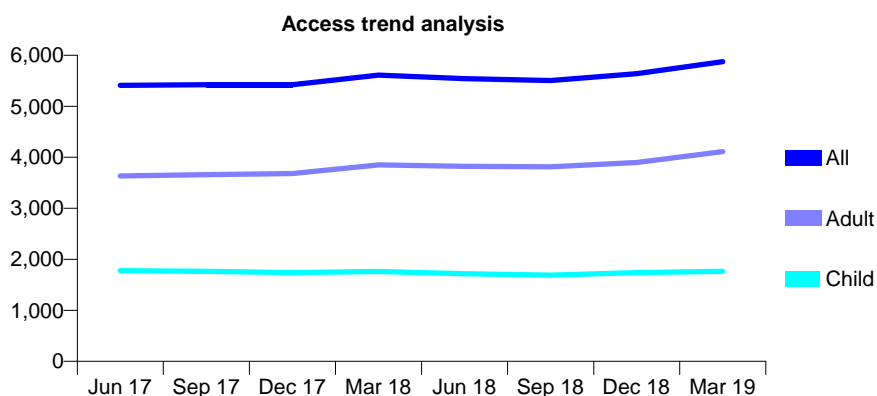
## Q68 - Vital Signs At a Glance Contract Report for 134635/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | The Bosham Clinic Limited |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2011                |
| Contract end date    |                           |

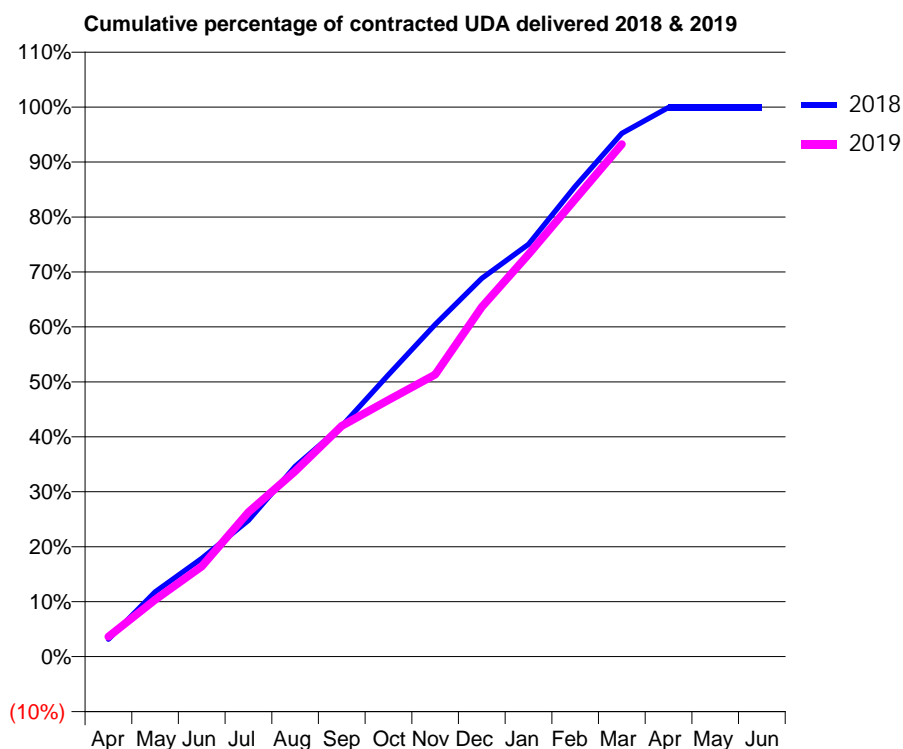
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,055      |
| Carry forward general activity (UDA)        | 11          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £422,410.75 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,613       |                               |
| Quarter ending June 2018         | 5,541       | ↓                             |
| Quarter ending September 2018    | 5,504       | →                             |
| Quarter ending December 2018     | 5,637       | ↑                             |
| Quarter ending March 2019        | 5,876       | ↑                             |
| <b>Variance since March 2018</b> | <b>4.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 507                               | 582    |
| May       | 1,893                             | 1,663  |
| June      | 2,870                             | 2,634  |
| July      | 3,984                             | 4,221  |
| August    | 5,558                             | 5,418  |
| September | 6,734                             | 6,741  |
| October   | 8,238                             | 7,500  |
| November  | 9,703                             | 8,243  |
| December  | 11,051                            | 10,215 |
| January   | 12,050                            | 11,753 |
| February  | 13,741                            | 13,366 |
| March     | 15,288                            | 14,969 |
| April     | 16,044                            |        |
| May       | 16,044                            |        |
| June      | 16,044                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 158      | 2,757       | 5.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 690      | 6,182       | 11.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,827    | 2,757       | 66.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,957    | 6,182       | 64.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 345      | 8,587       | 4.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 8,587       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 162      | 8,587       | 1.9%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

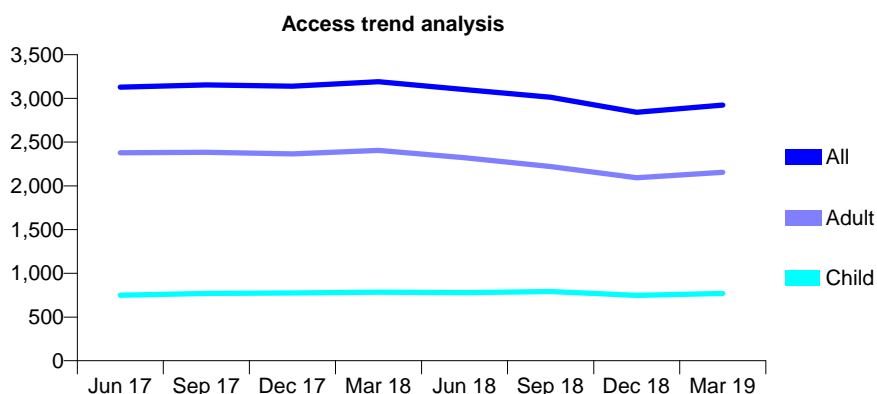
## Q68 - Vital Signs At a Glance Contract Report for 137006/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | Dr Waseem Akhtar |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2015       |
| Contract end date    |                  |

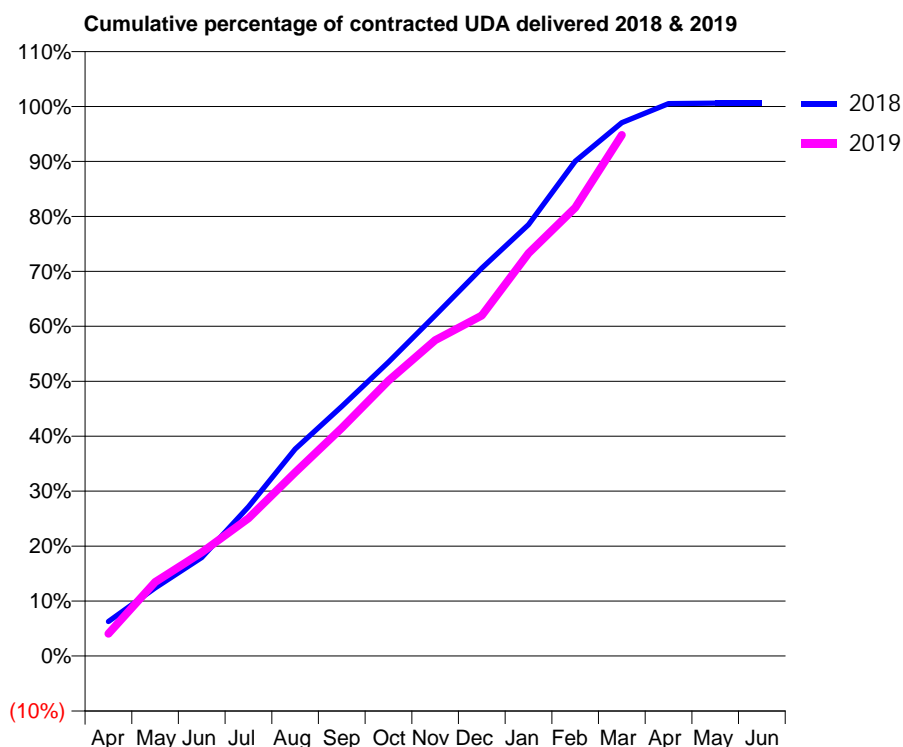
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,158       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £197,309.93 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,191         |                               |
| Quarter ending June 2018         | 3,101         | ↓                             |
| Quarter ending September 2018    | 3,012         | ↓                             |
| Quarter ending December 2018     | 2,841         | ↓                             |
| Quarter ending March 2019        | 2,925         | ↑                             |
| <b>Variance since March 2018</b> | <b>(8.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 513                               | 332   |
| May       | 1,012                             | 1,099 |
| June      | 1,462                             | 1,539 |
| July      | 2,217                             | 2,043 |
| August    | 3,073                             | 2,728 |
| September | 3,705                             | 3,385 |
| October   | 4,364                             | 4,087 |
| November  | 5,058                             | 4,689 |
| December  | 5,758                             | 5,056 |
| January   | 6,403                             | 5,979 |
| February  | 7,345                             | 6,655 |
| March     | 7,919                             | 7,734 |
| April     | 8,201                             |       |
| May       | 8,207                             |       |
| June      | 8,207                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 849         | 6.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 173      | 2,012       | 8.6%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 300      | 849         | 35.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 647      | 2,012       | 32.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 506      | 2,770       | 18.3%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 2,770       | 0.9%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 2,770       | 0.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

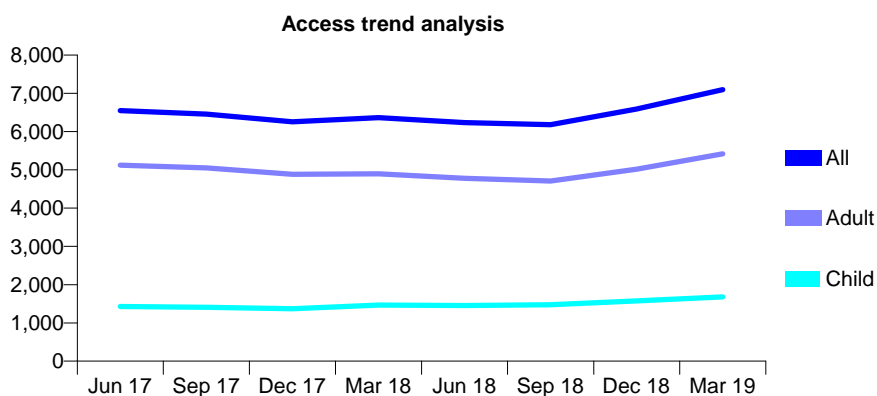
## Q68 - Vital Signs At a Glance Contract Report for 137227/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Mr A Pangotra and Associates |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/08/2012                   |
| Contract end date    |                              |

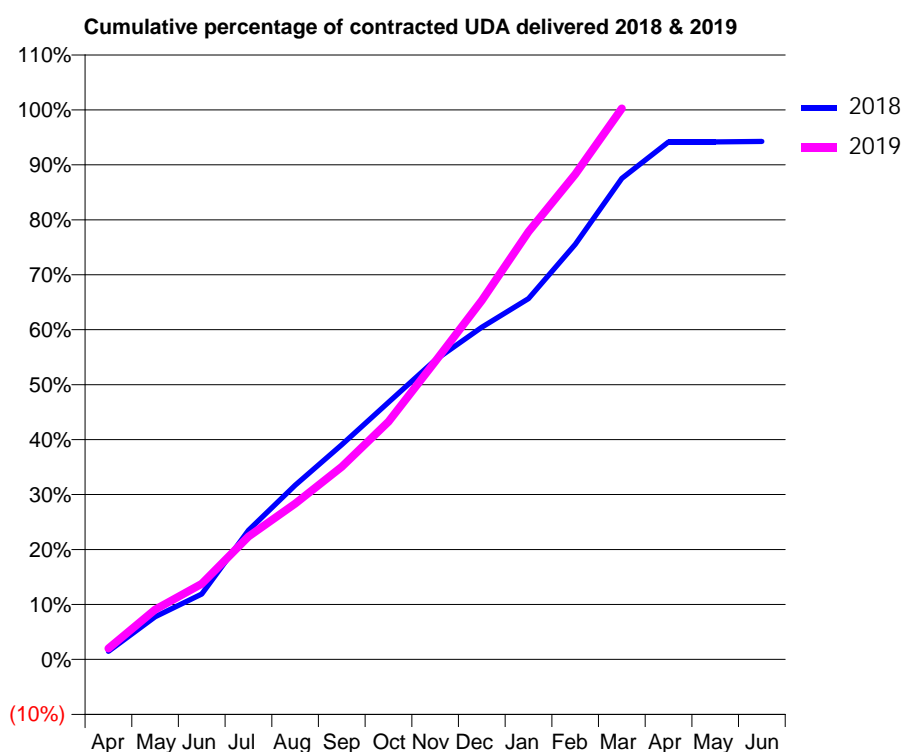
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £692,113.58 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 6,362        |                               |
| Quarter ending June 2018         | 6,233        | ↓                             |
| Quarter ending September 2018    | 6,180        | →                             |
| Quarter ending December 2018     | 6,591        | ↑                             |
| Quarter ending March 2019        | 7,095        | ↑                             |
| <b>Variance since March 2018</b> | <b>11.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 339    | 458    |
| May       | 1,789  | 2,092  |
| June      | 2,738  | 3,170  |
| July      | 5,397  | 5,144  |
| August    | 7,291  | 6,524  |
| September | 8,983  | 8,064  |
| October   | 10,763 | 9,947  |
| November  | 12,526 | 12,471 |
| December  | 13,901 | 15,025 |
| January   | 15,101 | 17,901 |
| February  | 17,370 | 20,304 |
| March     | 20,130 | 23,062 |
| April     | 21,659 |        |
| May       | 21,659 |        |
| June      | 21,682 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 146      | 2,092       | 7.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,247    | 6,868       | 18.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 845      | 2,092       | 40.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,468    | 6,868       | 35.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,335    | 8,549       | 15.6%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 8,549       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 93       | 8,549       | 1.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

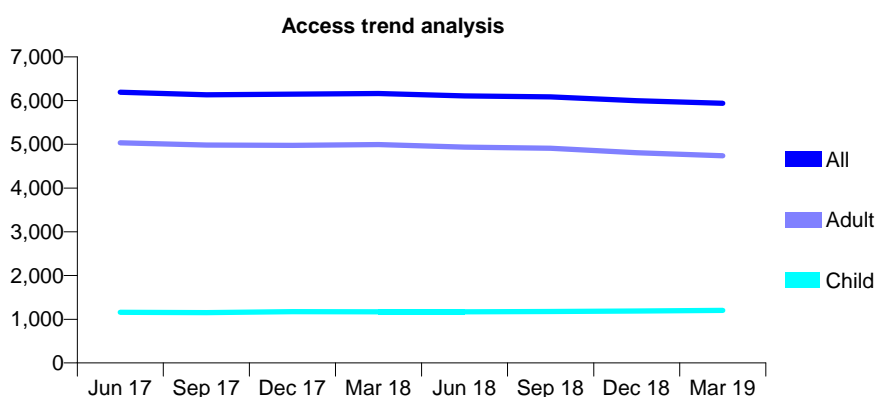
## Q68 - Vital Signs At a Glance Contract Report for 138053/0001 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Richmond House Practice Limited |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/10/2011                      |
| Contract end date    |                                 |

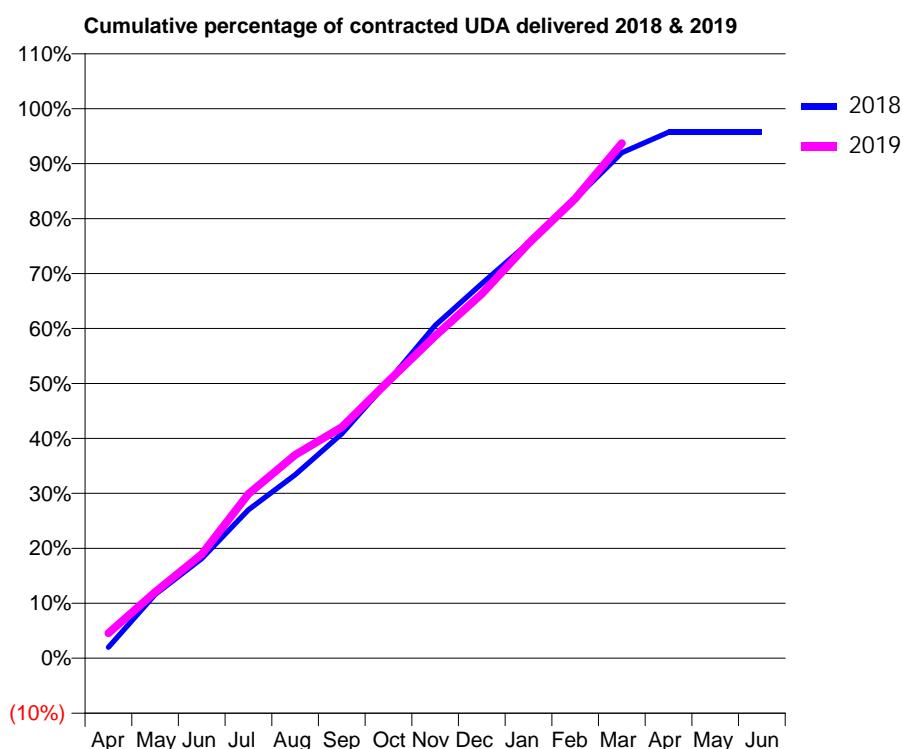
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,550      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £469,544.08 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 6,164         |                               |
| Quarter ending June 2018         | 6,107         | →                             |
| Quarter ending September 2018    | 6,084         | →                             |
| Quarter ending December 2018     | 5,999         | ↓                             |
| Quarter ending March 2019        | 5,941         | →                             |
| <b>Variance since March 2018</b> | <b>(3.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 332    | 754    |
| May       | 1,921  | 1,996  |
| June      | 3,003  | 3,131  |
| July      | 4,473  | 4,950  |
| August    | 5,528  | 6,124  |
| September | 6,761  | 6,957  |
| October   | 8,342  | 8,343  |
| November  | 10,022 | 9,703  |
| December  | 11,280 | 10,974 |
| January   | 12,505 | 12,493 |
| February  | 13,841 | 13,840 |
| March     | 15,224 | 15,509 |
| April     | 15,837 |        |
| May       | 15,838 |        |
| June      | 15,837 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 100      | 1,851       | 5.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 691      | 6,530       | 10.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,216    | 1,851       | 65.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,851    | 6,530       | 59.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 257      | 8,110       | 3.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 8,110       | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 183      | 8,110       | 2.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

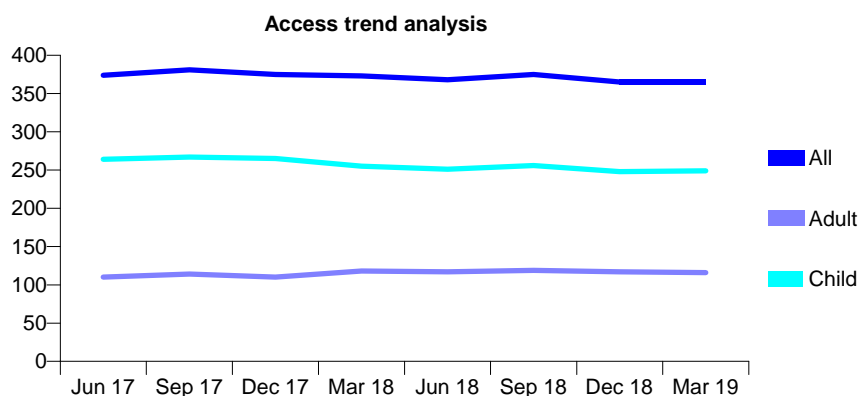
## Q68 - Vital Signs At a Glance Contract Report for 141011/0001 - March 2019

|                      |                     |
|----------------------|---------------------|
| Name or company name | APF Dental Practice |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2006          |
| Contract end date    |                     |

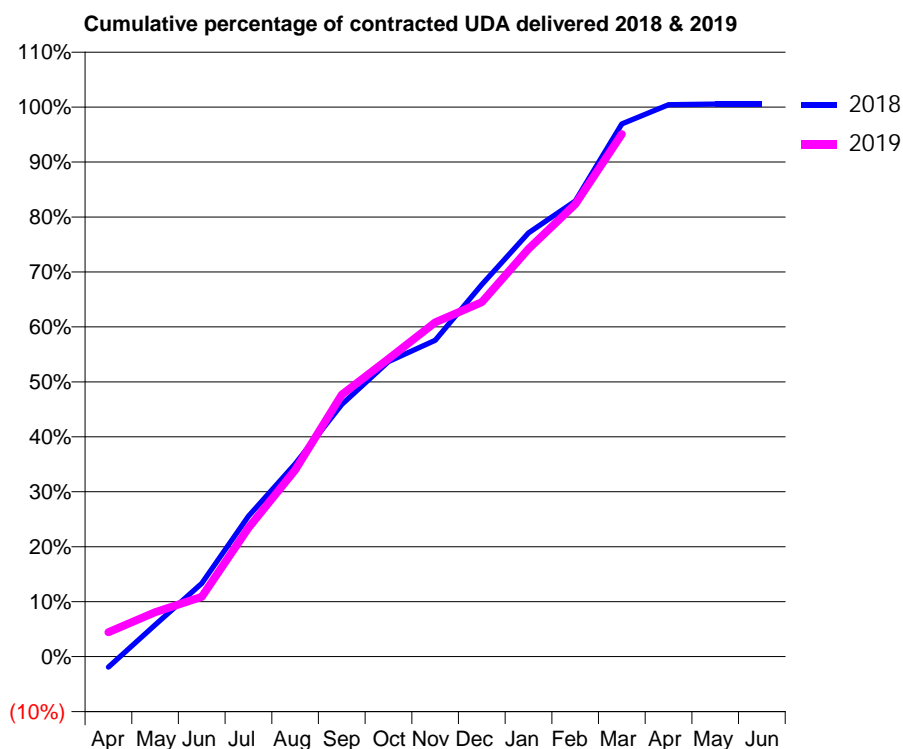
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 830        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,697.43 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 373           |                               |
| Quarter ending June 2018         | 368           | ↓                             |
| Quarter ending September 2018    | 375           | →                             |
| Quarter ending December 2018     | 365           | ↓                             |
| Quarter ending March 2019        | 365           | →                             |
| <b>Variance since March 2018</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -16                               | 37   |
| May       | 48                                | 67   |
| June      | 111                               | 90   |
| July      | 212                               | 194  |
| August    | 291                               | 282  |
| September | 381                               | 395  |
| October   | 446                               | 450  |
| November  | 478                               | 505  |
| December  | 562                               | 535  |
| January   | 640                               | 616  |
| February  | 688                               | 683  |
| March     | 805                               | 789  |
| April     | 834                               |      |
| May       | 835                               |      |
| June      | 835                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 445         | 4.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 14       | 160         | 8.8%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 353      | 445         | 79.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 120      | 160         | 75.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 579         | 4.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 579         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 579         | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

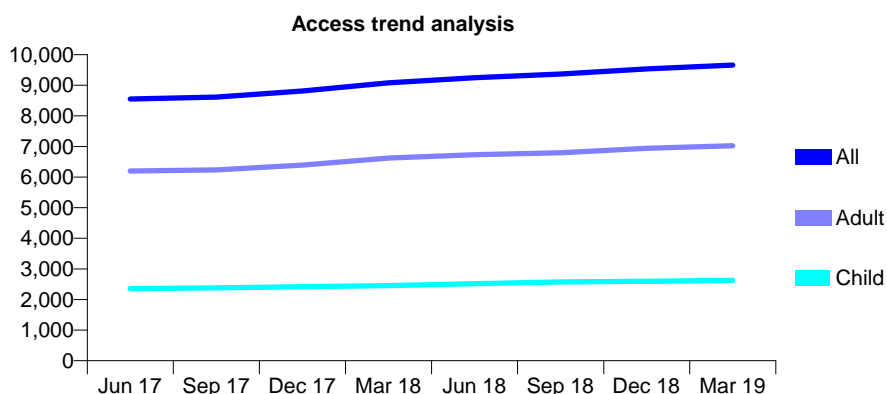
## Q68 - Vital Signs At a Glance Contract Report for 141127/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Mr S A Butt & Mr S Butt |
| Contract type name   | Pilot Contract          |
| Purpose of contract  | General                 |
| Contract start date  | 01/08/2011              |
| Contract end date    |                         |

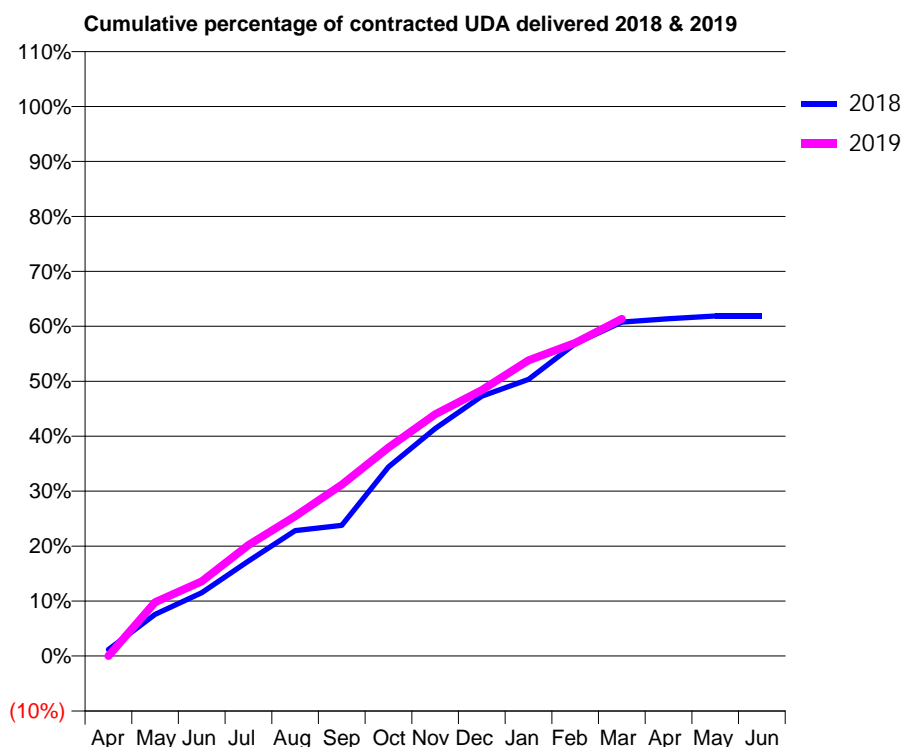
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 31,276      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £767,802.19 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 9,077       |                               |
| Quarter ending June 2018         | 9,247       | →                             |
| Quarter ending September 2018    | 9,368       | →                             |
| Quarter ending December 2018     | 9,538       | →                             |
| Quarter ending March 2019        | 9,659       | →                             |
| <b>Variance since March 2018</b> | <b>6.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 365                               | 0      |
| May       | 2,375                             | 3,060  |
| June      | 3,601                             | 4,254  |
| July      | 5,409                             | 6,321  |
| August    | 7,140                             | 7,960  |
| September | 7,441                             | 9,748  |
| October   | 10,760                            | 11,869 |
| November  | 12,949                            | 13,755 |
| December  | 14,788                            | 15,140 |
| January   | 15,748                            | 16,833 |
| February  | 17,773                            | 17,825 |
| March     | 19,001                            | 19,187 |
| April     | 19,198                            |        |
| May       | 19,349                            |        |
| June      | 19,350                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 285      | 3,693       | 7.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,261    | 7,859       | 16.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,937    | 3,693       | 52.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,457    | 7,859       | 31.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,218    | 9,792       | 12.4%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 46       | 9,792       | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 9,792       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

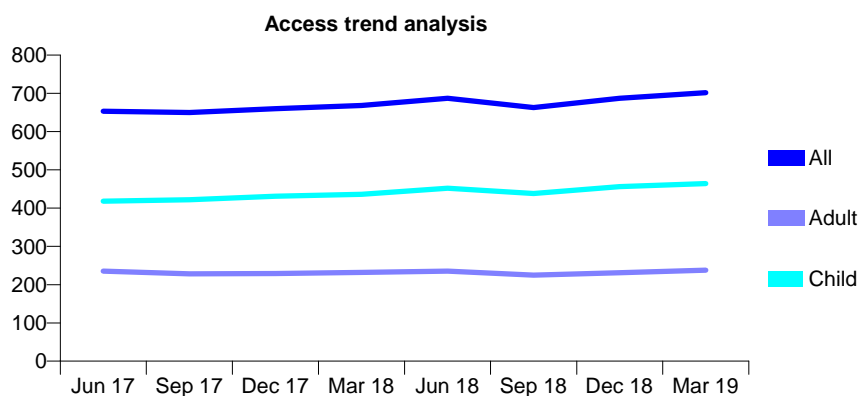
## Q68 - Vital Signs At a Glance Contract Report for 141410/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Ucer Ltd     |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2009   |
| Contract end date    |              |

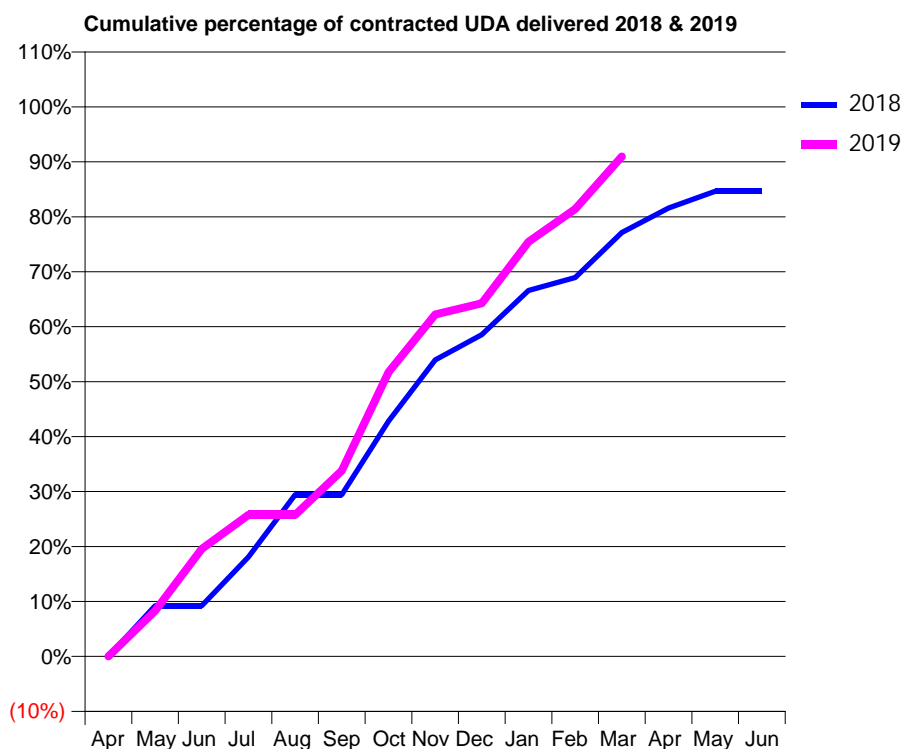
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,300      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,708.79 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 668         |                               |
| Quarter ending June 2018         | 687         | ↑                             |
| Quarter ending September 2018    | 663         | ↓                             |
| Quarter ending December 2018     | 687         | ↑                             |
| Quarter ending March 2019        | 702         | ↑                             |
| <b>Variance since March 2018</b> | <b>5.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 147                               | 108   |
| June      | 147                               | 254   |
| July      | 290                               | 335   |
| August    | 471                               | 335   |
| September | 471                               | 439   |
| October   | 685                               | 672   |
| November  | 863                               | 809   |
| December  | 937                               | 836   |
| January   | 1,065                             | 981   |
| February  | 1,103                             | 1,058 |
| March     | 1,234                             | 1,182 |
| April     | 1,306                             |       |
| May       | 1,354                             |       |
| June      | 1,354                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 673         | 4.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 28       | 273         | 10.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 409      | 673         | 60.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 140      | 273         | 51.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 52       | 881         | 5.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 881         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 881         | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

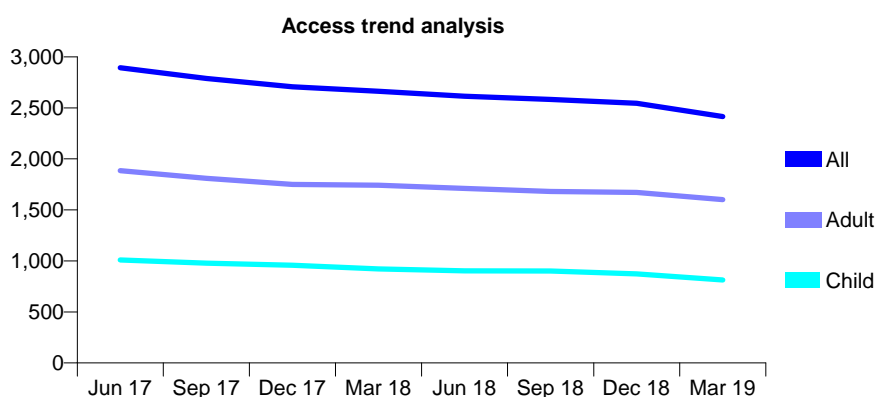
## Q68 - Vital Signs At a Glance Contract Report for 144258/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Brighton Dental Services |
| Contract type name   | PDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    | 31/03/2021               |

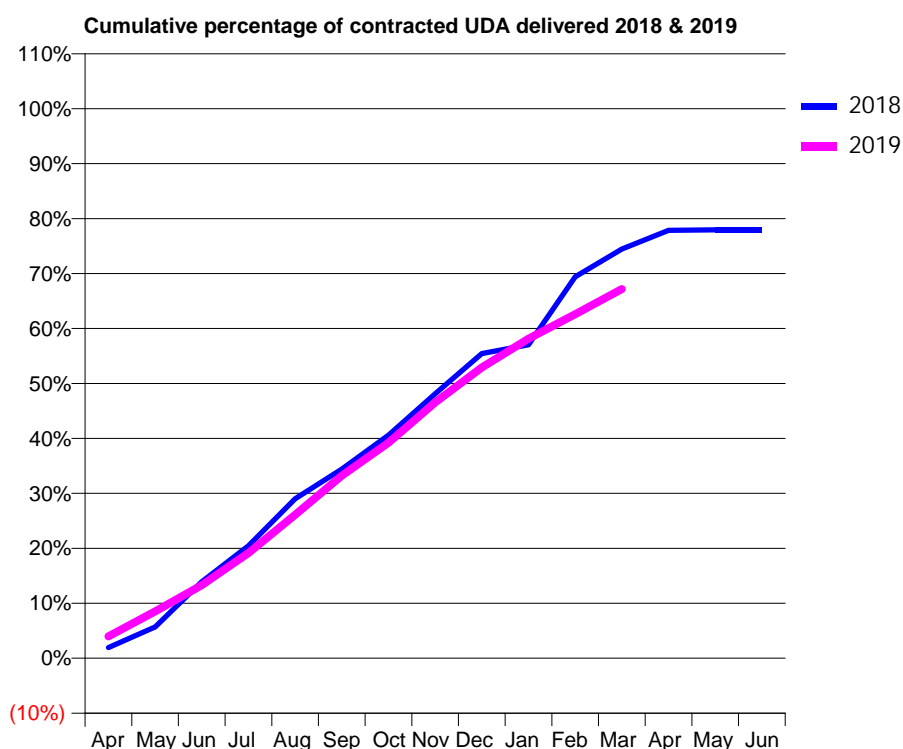
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 8,074         |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,680,913.69 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,663         |                               |
| Quarter ending June 2018         | 2,614         | ↓                             |
| Quarter ending September 2018    | 2,582         | ↓                             |
| Quarter ending December 2018     | 2,544         | ↓                             |
| Quarter ending March 2019        | 2,415         | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 155   | 321   |
| May       | 460   | 689   |
| June      | 1,124 | 1,075 |
| July      | 1,652 | 1,548 |
| August    | 2,341 | 2,110 |
| September | 2,777 | 2,681 |
| October   | 3,277 | 3,165 |
| November  | 3,885 | 3,759 |
| December  | 4,477 | 4,273 |
| January   | 4,605 | 4,696 |
| February  | 5,605 | 5,055 |
| March     | 6,011 | 5,422 |
| April     | 6,286 |       |
| May       | 6,295 |       |
| June      | 6,295 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,018       | 8.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 199      | 1,496       | 13.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 428      | 1,018       | 42.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 570      | 1,496       | 38.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 191      | 2,368       | 8.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 2,368       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 2,368       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



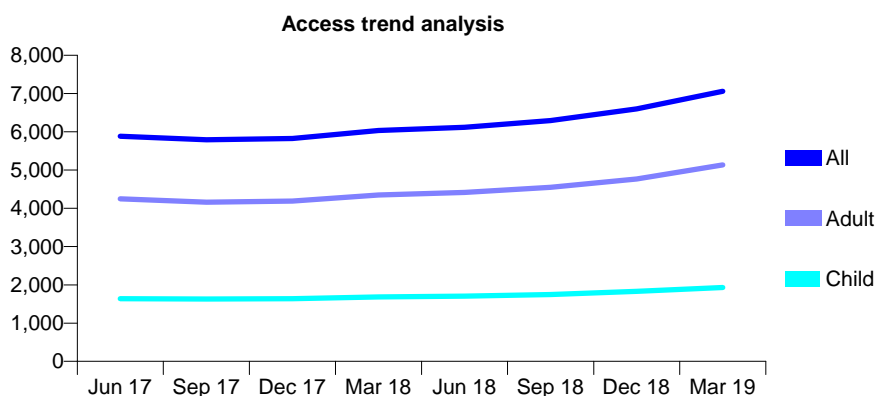
## Q68 - Vital Signs At a Glance Contract Report for 146773/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Shoreham Oral Care Limited |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/12/2006                 |
| Contract end date    |                            |

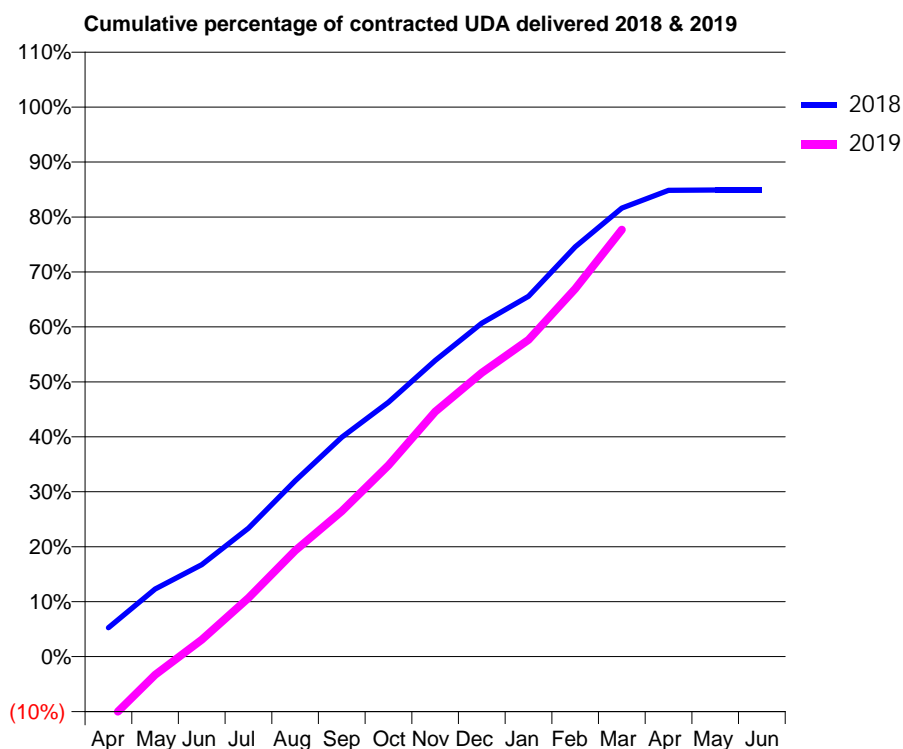
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,826      |
| Carry forward general activity (UDA)        | 3,445       |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £676,573.57 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 6,033        |                               |
| Quarter ending June 2018         | 6,119        | →                             |
| Quarter ending September 2018    | 6,292        | ↑                             |
| Quarter ending December 2018     | 6,598        | ↑                             |
| Quarter ending March 2019        | 7,062        | ↑                             |
| <b>Variance since March 2018</b> | <b>17.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,200                             | -2,679 |
| May       | 2,814                             | -763   |
| June      | 3,817                             | 698    |
| July      | 5,334                             | 2,436  |
| August    | 7,305                             | 4,407  |
| September | 9,111                             | 6,041  |
| October   | 10,567                            | 7,948  |
| November  | 12,300                            | 10,173 |
| December  | 13,850                            | 11,789 |
| January   | 14,972                            | 13,161 |
| February  | 17,019                            | 15,277 |
| March     | 18,631                            | 17,734 |
| April     | 19,370                            |        |
| May       | 19,378                            |        |
| June      | 19,380                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 137      | 2,969       | 4.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 895      | 7,391       | 12.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,873    | 2,969       | 63.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,910    | 7,391       | 52.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 661      | 9,992       | 6.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 9,992       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 97       | 9,992       | 1.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

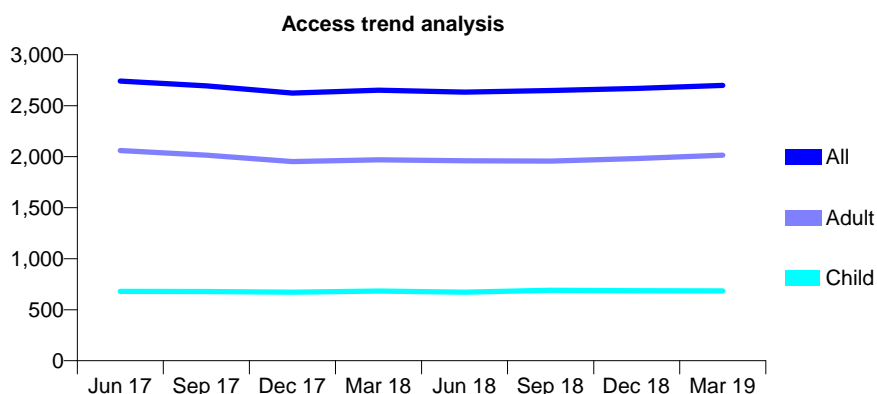
## Q68 - Vital Signs At a Glance Contract Report for 147400/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Woodcroft Dental Practice Ltd |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2010                    |
| Contract end date    |                               |

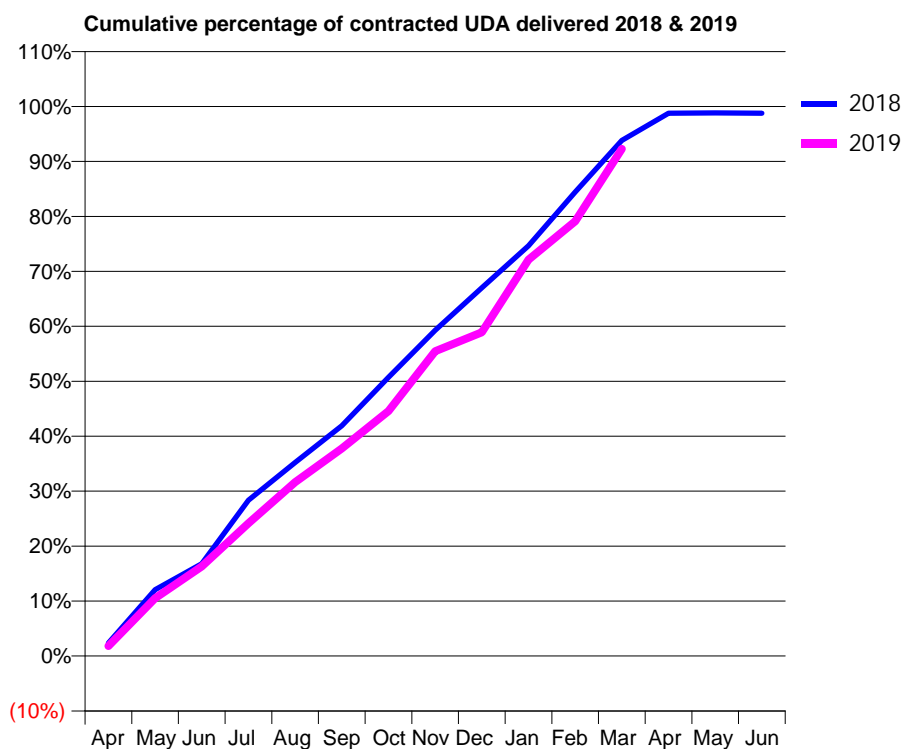
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,400       |
| Carry forward general activity (UDA)        | 113         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £315,171.62 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,652       |                               |
| Quarter ending June 2018         | 2,633       | →                             |
| Quarter ending September 2018    | 2,649       | →                             |
| Quarter ending December 2018     | 2,668       | →                             |
| Quarter ending March 2019        | 2,699       | →                             |
| <b>Variance since March 2018</b> | <b>1.8%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 223                               | 173   |
| May       | 1,136                             | 990   |
| June      | 1,576                             | 1,531 |
| July      | 2,665                             | 2,272 |
| August    | 3,311                             | 2,974 |
| September | 3,937                             | 3,548 |
| October   | 4,766                             | 4,190 |
| November  | 5,571                             | 5,214 |
| December  | 6,298                             | 5,537 |
| January   | 7,018                             | 6,778 |
| February  | 7,938                             | 7,435 |
| March     | 8,818                             | 8,673 |
| April     | 9,286                             |       |
| May       | 9,289                             |       |
| June      | 9,286                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 94       | 1,129       | 8.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 523      | 3,325       | 15.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 813      | 1,129       | 72.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,180    | 3,325       | 65.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 331      | 4,297       | 7.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 4,297       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 4,297       | 0.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

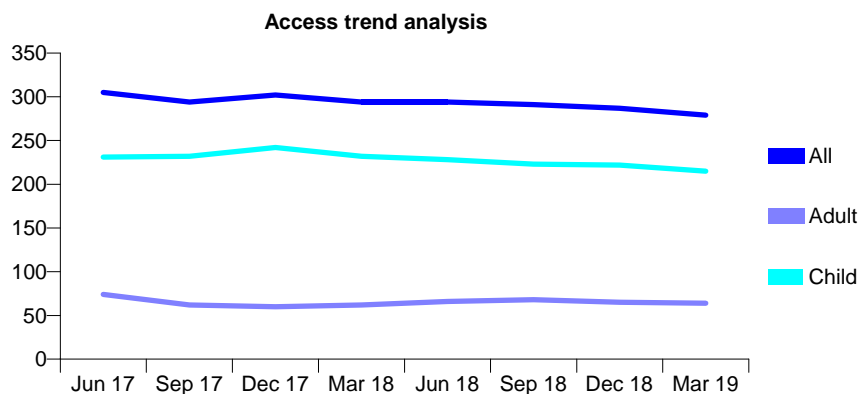
## Q68 - Vital Signs At a Glance Contract Report for 148245/0001 - March 2019

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Donovan's Dental Practice Limited |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/04/2011                        |
| Contract end date    |                                   |

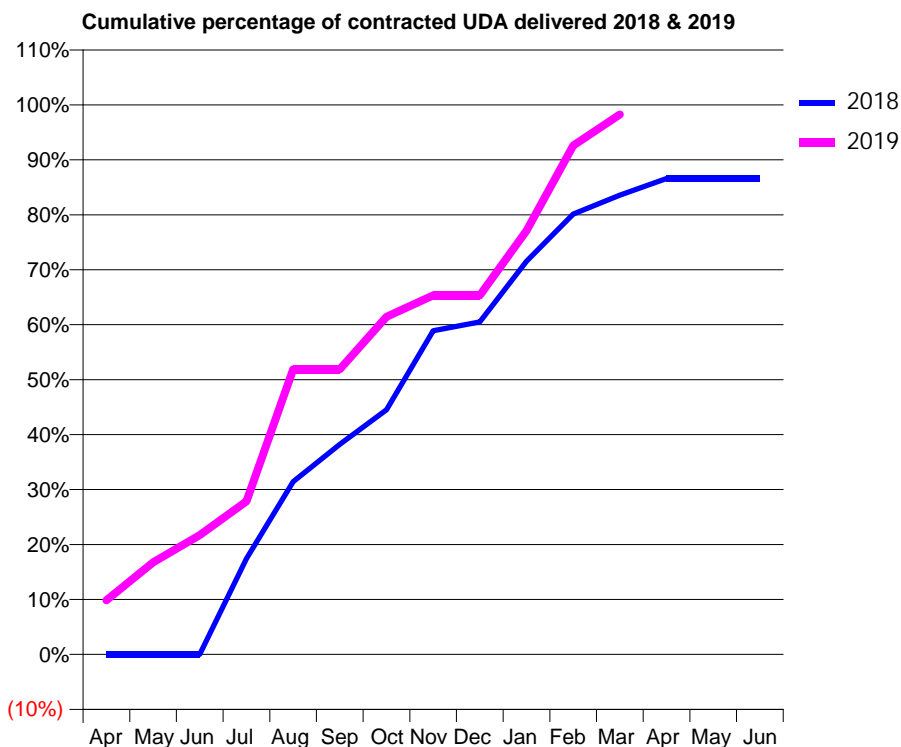
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 408       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,906.18 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 294           |                               |
| Quarter ending June 2018         | 294           | →                             |
| Quarter ending September 2018    | 291           | ↓                             |
| Quarter ending December 2018     | 287           | ↓                             |
| Quarter ending March 2019        | 279           | ↓                             |
| <b>Variance since March 2018</b> | <b>(5.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 0    | 40   |
| May       | 0    | 68   |
| June      | 0    | 89   |
| July      | 87   | 114  |
| August    | 157  | 212  |
| September | 191  | 212  |
| October   | 223  | 251  |
| November  | 295  | 267  |
| December  | 303  | 267  |
| January   | 358  | 315  |
| February  | 401  | 378  |
| March     | 418  | 401  |
| April     | 433  |      |
| May       | 433  |      |
| June      | 433  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 282         | 3.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 29          | 0.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 166      | 282         | 58.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 22       | 29          | 75.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 298         | 1.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 298         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 298         | 0.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

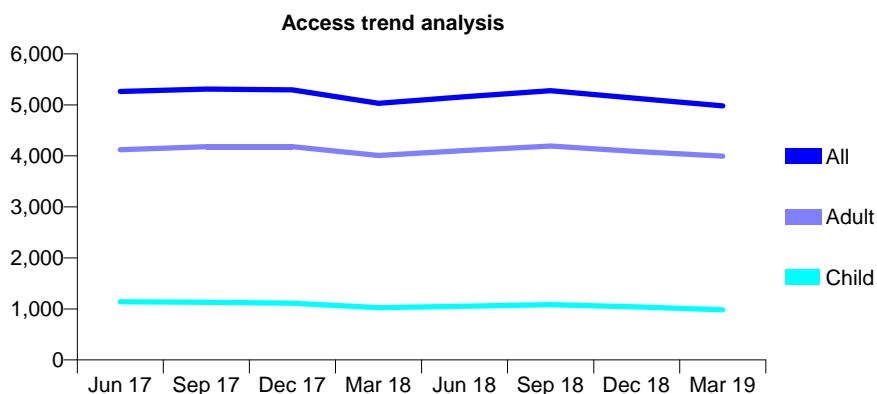
## Q68 - Vital Signs At a Glance Contract Report for 148539/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Mr A Patel and Ms P Patel |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/12/2013                |
| Contract end date    |                           |

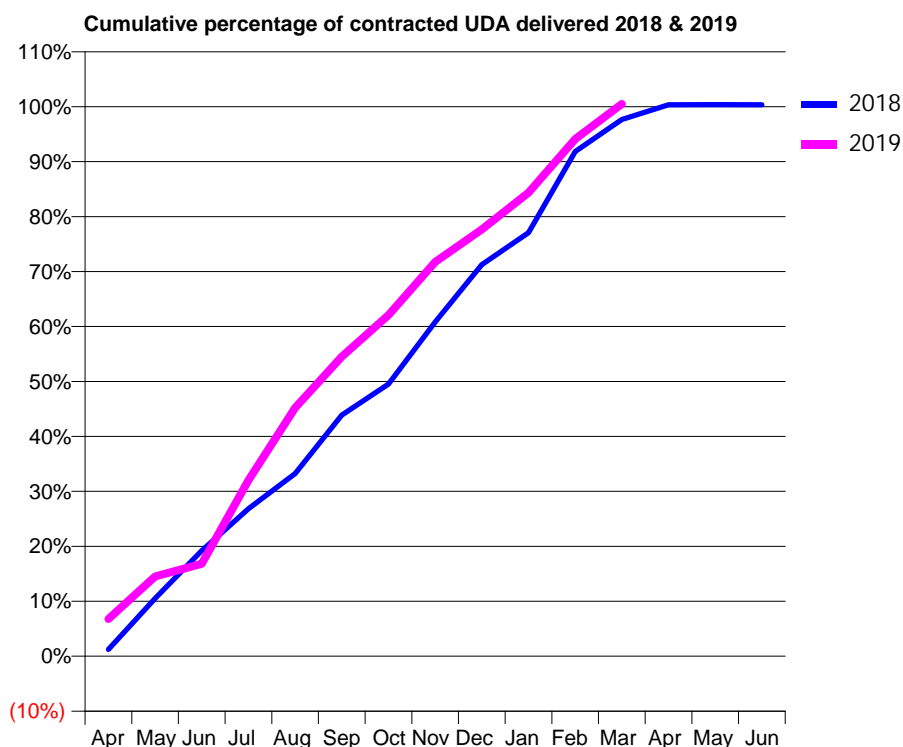
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,952      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £294,349.51 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,031         |                               |
| Quarter ending June 2018         | 5,159         | ↑                             |
| Quarter ending September 2018    | 5,277         | ↑                             |
| Quarter ending December 2018     | 5,127         | ↓                             |
| Quarter ending March 2019        | 4,980         | ↓                             |
| <b>Variance since March 2018</b> | <b>(1.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 149    | 811    |
| May       | 1,261  | 1,736  |
| June      | 2,296  | 2,013  |
| July      | 3,205  | 3,828  |
| August    | 3,975  | 5,405  |
| September | 5,246  | 6,516  |
| October   | 5,919  | 7,420  |
| November  | 7,269  | 8,574  |
| December  | 8,515  | 9,281  |
| January   | 9,210  | 10,079 |
| February  | 10,976 | 11,246 |
| March     | 11,674 | 12,010 |
| April     | 11,992 |        |
| May       | 11,994 |        |
| June      | 11,990 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,614       | 6.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 797      | 5,817       | 13.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 983      | 1,614       | 60.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,944    | 5,817       | 50.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 583      | 6,275       | 9.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 147      | 6,275       | 2.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 6,275       | 0.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

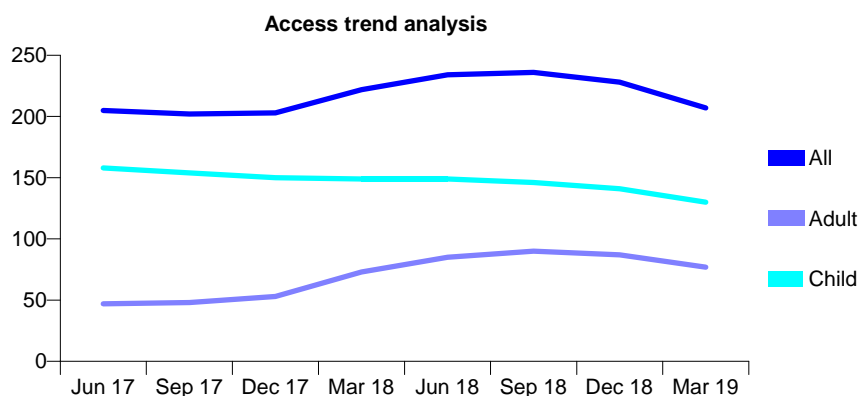
## Q68 - Vital Signs At a Glance Contract Report for 150207/0001 - March 2019

|                      |                                      |
|----------------------|--------------------------------------|
| Name or company name | Church House Dental Practice Limited |
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/11/2009                           |
| Contract end date    |                                      |

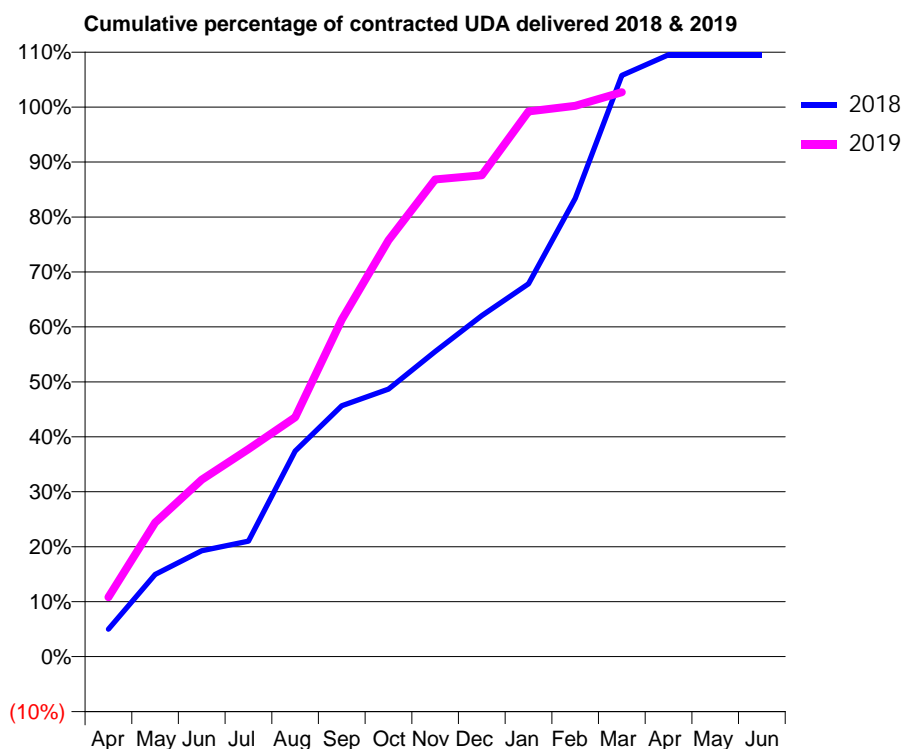
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 400        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,172.11 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 222           |                               |
| Quarter ending June 2018         | 234           | ↑                             |
| Quarter ending September 2018    | 236           | →                             |
| Quarter ending December 2018     | 228           | ↓                             |
| Quarter ending March 2019        | 207           | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 20                                | 43   |
| May       | 60                                | 98   |
| June      | 77                                | 129  |
| July      | 84                                | 151  |
| August    | 150                               | 174  |
| September | 183                               | 245  |
| October   | 195                               | 303  |
| November  | 222                               | 347  |
| December  | 248                               | 350  |
| January   | 271                               | 397  |
| February  | 334                               | 401  |
| March     | 423                               | 411  |
| April     | 438                               |      |
| May       | 438                               |      |
| June      | 438                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 181         | 6.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 67          | 13.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 109      | 181         | 60.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 28       | 67          | 41.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 240         | 5.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 240         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 240         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

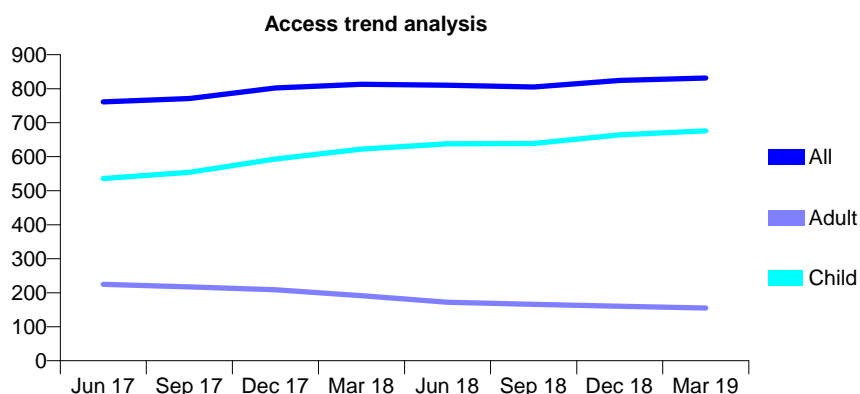
## Q68 - Vital Signs At a Glance Contract Report for 153516/0001 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | Amirreza Farahani |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 21/02/2015        |
| Contract end date    |                   |

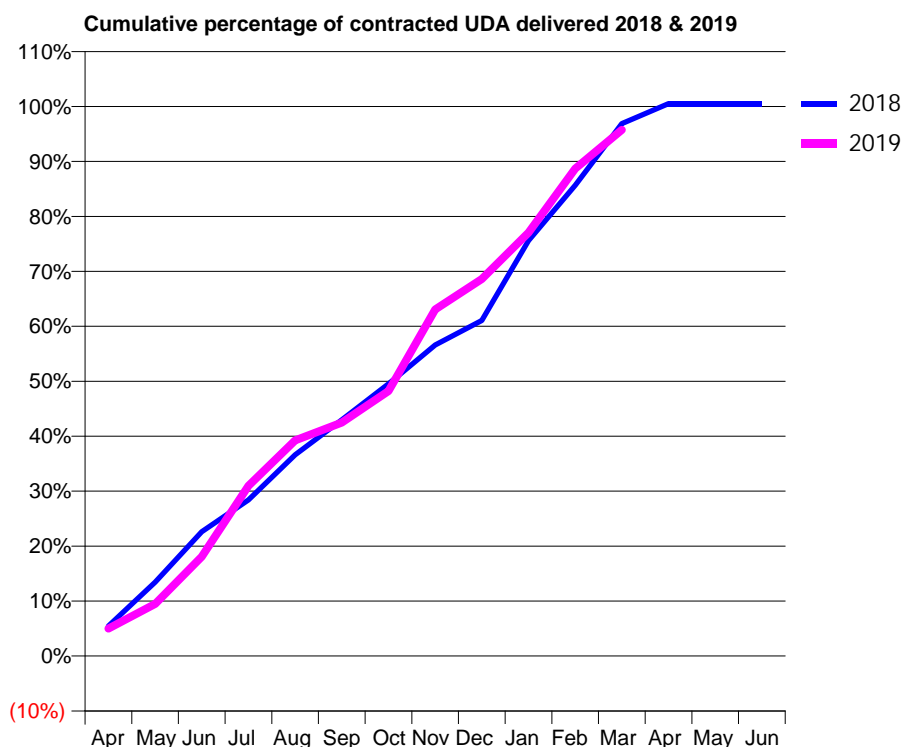
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,700      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £45,028.32 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 813         |                               |
| Quarter ending June 2018         | 810         | →                             |
| Quarter ending September 2018    | 805         | →                             |
| Quarter ending December 2018     | 824         | ↑                             |
| Quarter ending March 2019        | 831         | →                             |
| <b>Variance since March 2018</b> | <b>2.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 93                                | 85    |
| May       | 228                               | 161   |
| June      | 385                               | 307   |
| July      | 483                               | 527   |
| August    | 623                               | 667   |
| September | 731                               | 722   |
| October   | 842                               | 820   |
| November  | 962                               | 1,072 |
| December  | 1,038                             | 1,166 |
| January   | 1,285                             | 1,310 |
| February  | 1,456                             | 1,508 |
| March     | 1,647                             | 1,628 |
| April     | 1,708                             |       |
| May       | 1,708                             |       |
| June      | 1,708                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 952         | 4.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 128         | 7.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 564      | 952         | 59.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 74       | 128         | 57.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 38       | 1,040       | 3.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,040       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,040       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

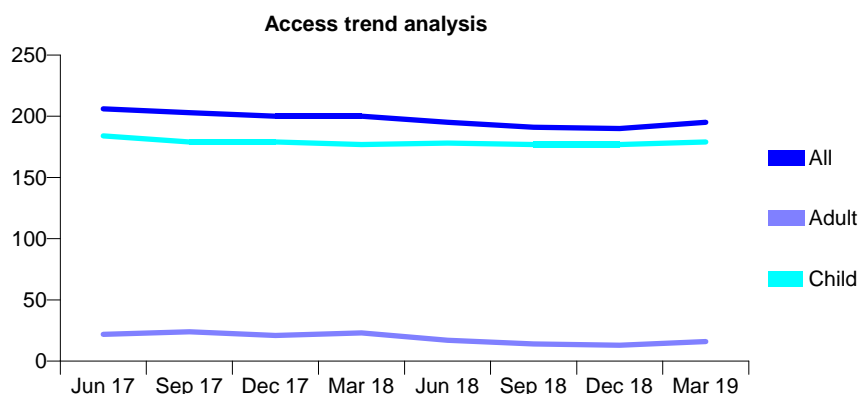
## Q68 - Vital Signs At a Glance Contract Report for 153974/0001 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | Phillip Price Ltd |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2007        |
| Contract end date    |                   |

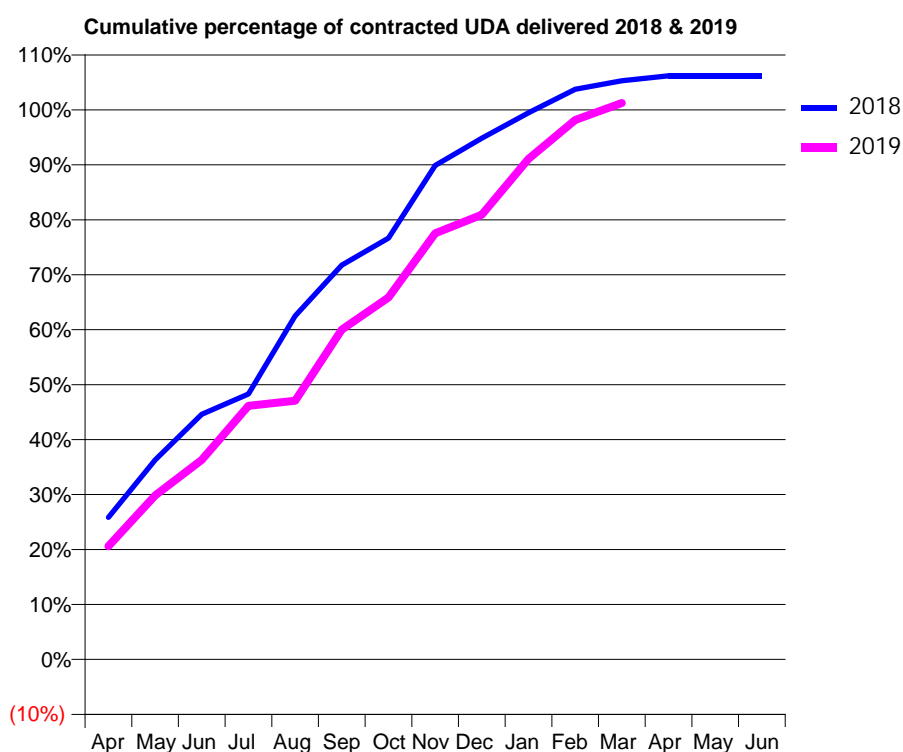
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 325       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £7,180.76 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 200           |                               |
| Quarter ending June 2018         | 195           | ↓                             |
| Quarter ending September 2018    | 191           | ↓                             |
| Quarter ending December 2018     | 190           | →                             |
| Quarter ending March 2019        | 195           | ↑                             |
| <b>Variance since March 2018</b> | <b>(2.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 84                                | 67   |
| May       | 118                               | 97   |
| June      | 145                               | 118  |
| July      | 157                               | 150  |
| August    | 203                               | 153  |
| September | 233                               | 195  |
| October   | 249                               | 214  |
| November  | 292                               | 252  |
| December  | 308                               | 263  |
| January   | 323                               | 296  |
| February  | 337                               | 319  |
| March     | 342                               | 329  |
| April     | 345                               |      |
| May       | 345                               |      |
| June      | 345                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 306         | 2.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 228      | 306         | 74.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 303         | 0.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 303         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 303         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

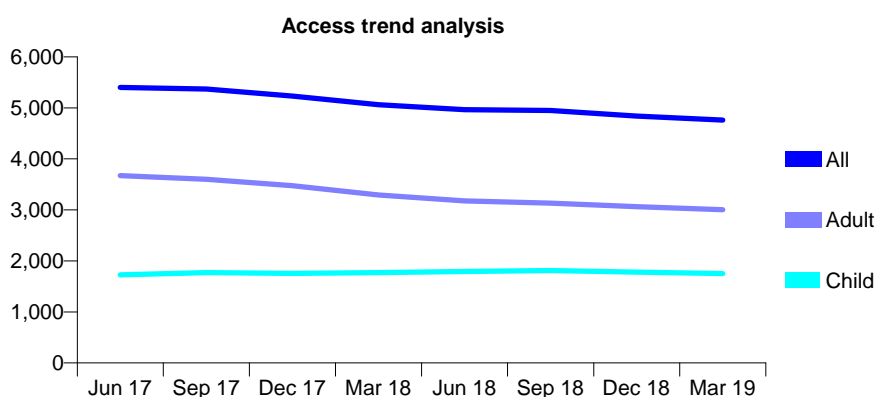
## Q68 - Vital Signs At a Glance Contract Report for 154229/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Jonathan Lee |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 11/03/2009   |
| Contract end date    |              |

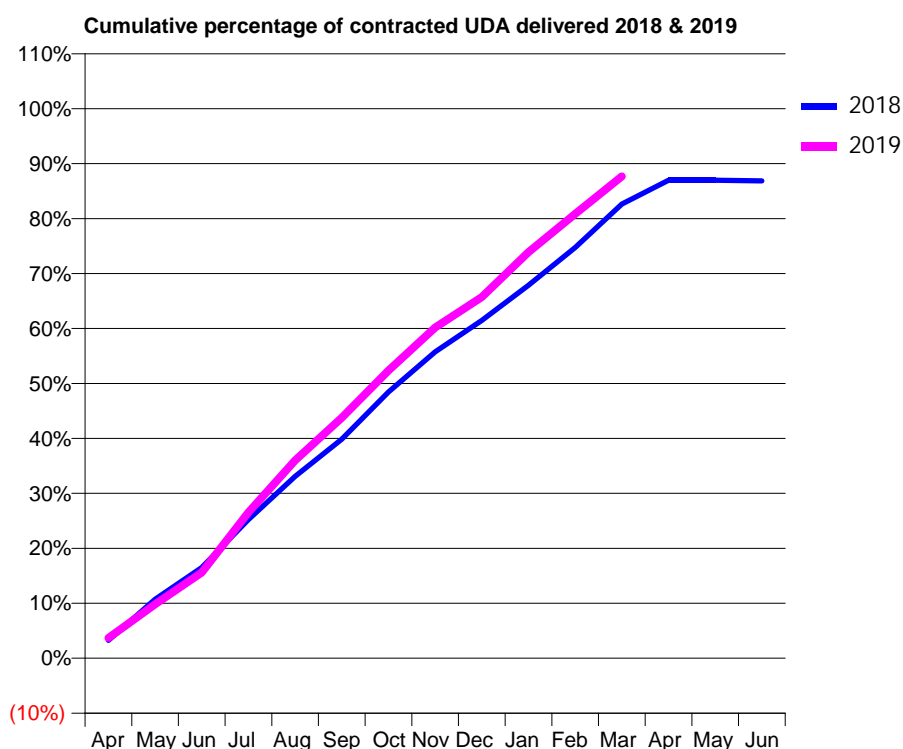
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £329,412.66 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,063         |                               |
| Quarter ending June 2018         | 4,967         | ↓                             |
| Quarter ending September 2018    | 4,948         | →                             |
| Quarter ending December 2018     | 4,840         | ↓                             |
| Quarter ending March 2019        | 4,759         | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 470    | 440    |
| May       | 1,556  | 1,181  |
| June      | 2,392  | 1,870  |
| July      | 3,657  | 3,188  |
| August    | 4,800  | 4,319  |
| September | 5,781  | 5,252  |
| October   | 7,024  | 6,283  |
| November  | 8,085  | 7,220  |
| December  | 8,910  | 7,887  |
| January   | 9,838  | 8,870  |
| February  | 10,836 | 9,701  |
| March     | 11,981 | 10,521 |
| April     | 12,612 |        |
| May       | 12,608 |        |
| June      | 12,595 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 211      | 2,606       | 8.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 358      | 3,597       | 10.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,502    | 2,606       | 57.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,868    | 3,597       | 51.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 442      | 5,906       | 7.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 5,906       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 5,906       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



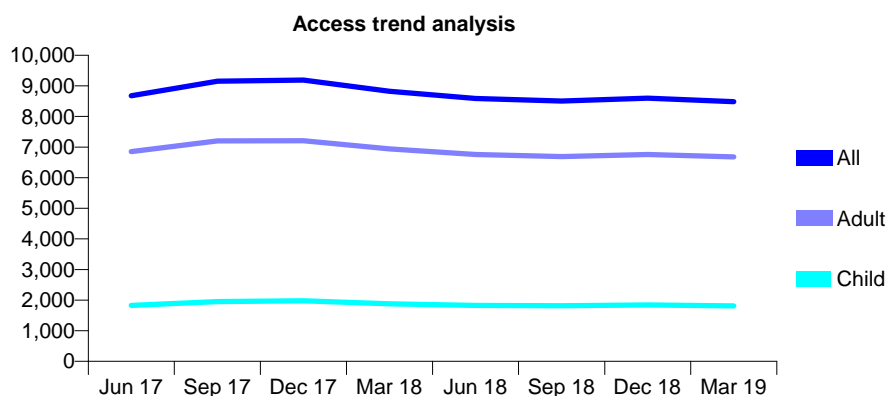
## Q68 - Vital Signs At a Glance Contract Report for 156329/0001 - March 2019

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Little London Dental Care Limited |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/01/2008                        |
| Contract end date    |                                   |

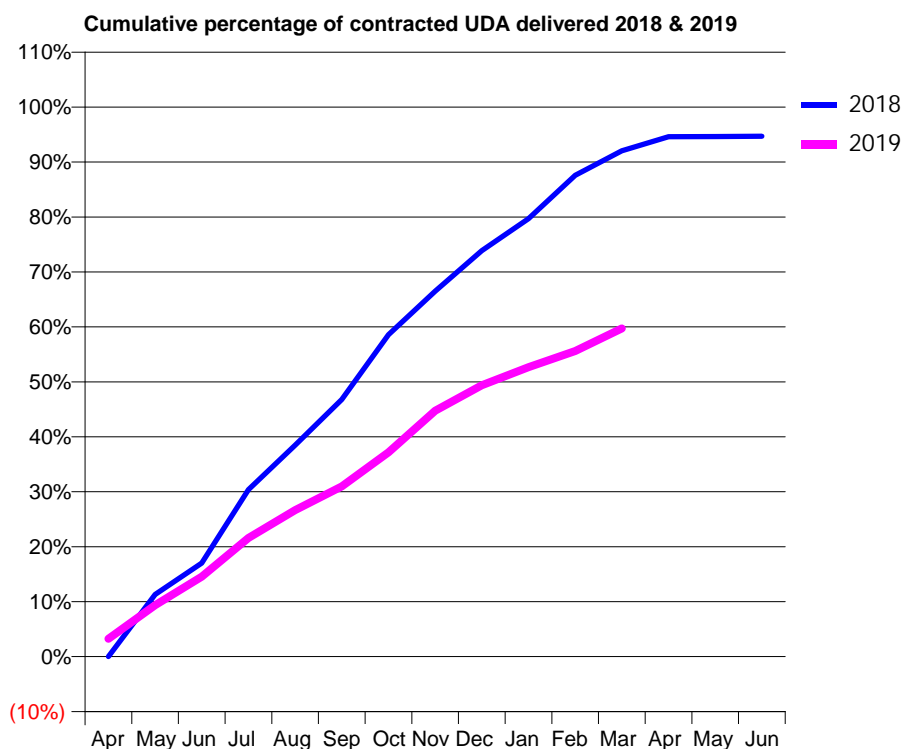
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 37,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £909,528.56 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 8,822         |                               |
| Quarter ending June 2018         | 8,585         | ↓                             |
| Quarter ending September 2018    | 8,503         | →                             |
| Quarter ending December 2018     | 8,600         | →                             |
| Quarter ending March 2019        | 8,487         | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 1,223  |
| May       | 4,242                             | 3,520  |
| June      | 6,383                             | 5,456  |
| July      | 11,394                            | 8,105  |
| August    | 14,430                            | 9,999  |
| September | 17,544                            | 11,620 |
| October   | 21,960                            | 13,948 |
| November  | 24,938                            | 16,788 |
| December  | 27,697                            | 18,515 |
| January   | 29,877                            | 19,756 |
| February  | 32,850                            | 20,855 |
| March     | 34,509                            | 22,392 |
| April     | 35,478                            |        |
| May       | 35,487                            |        |
| June      | 35,513                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 112      | 2,222       | 5.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 893      | 8,176       | 10.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,209    | 2,222       | 54.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,583    | 8,176       | 56.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 880      | 9,994       | 8.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 111      | 9,994       | 1.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 68       | 9,994       | 0.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

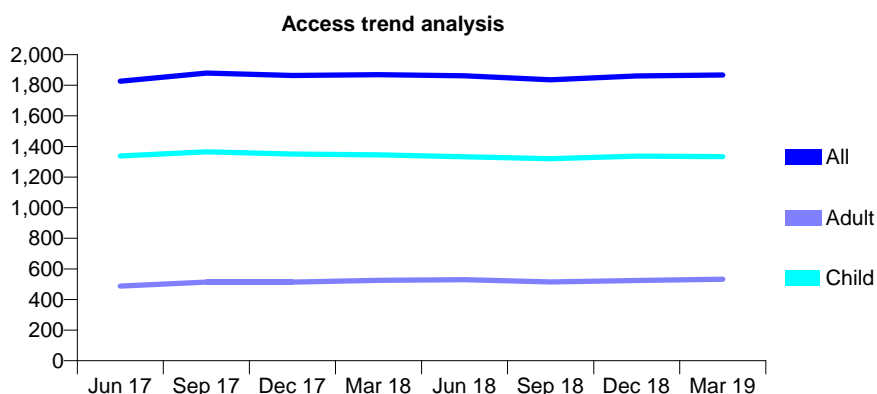
## Q68 - Vital Signs At a Glance Contract Report for 156981/0001 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Mr M Mawjee & Mr M Ali |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/10/2008             |
| Contract end date    |                        |

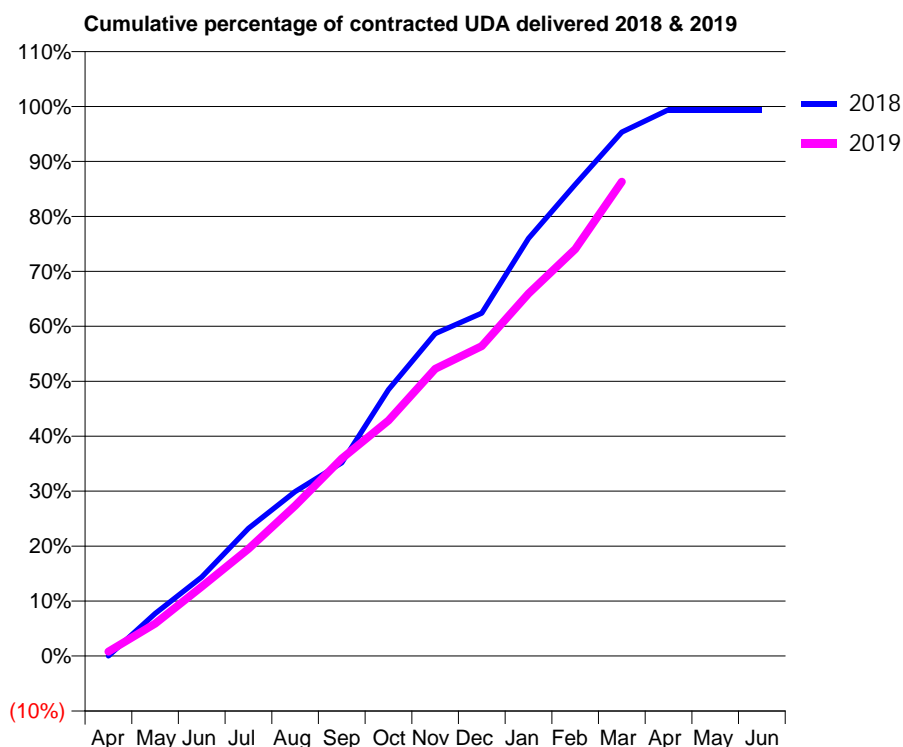
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,610       |
| Carry forward general activity (UDA)        | 27          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £105,369.69 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,870         |                               |
| Quarter ending June 2018         | 1,862         | →                             |
| Quarter ending September 2018    | 1,836         | ↓                             |
| Quarter ending December 2018     | 1,861         | →                             |
| Quarter ending March 2019        | 1,867         | →                             |
| <b>Variance since March 2018</b> | <b>(0.2%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 37    |
| May       | 356                               | 273   |
| June      | 662                               | 583   |
| July      | 1,071                             | 899   |
| August    | 1,380                             | 1,262 |
| September | 1,621                             | 1,657 |
| October   | 2,235                             | 1,976 |
| November  | 2,705                             | 2,409 |
| December  | 2,877                             | 2,600 |
| January   | 3,503                             | 3,040 |
| February  | 3,956                             | 3,413 |
| March     | 4,395                             | 3,978 |
| April     | 4,583                             |       |
| May       | 4,583                             |       |
| June      | 4,583                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 122      | 1,976       | 6.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 67       | 599         | 11.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,241    | 1,976       | 62.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 360      | 599         | 60.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 120      | 2,434       | 4.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,434       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,434       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

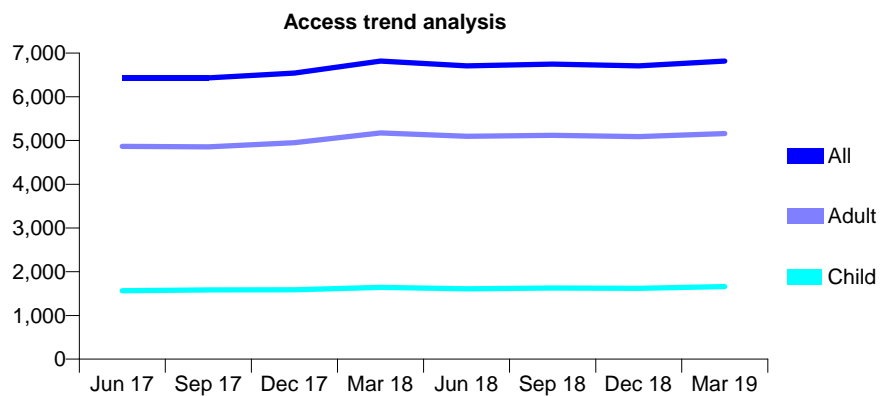
## Q68 - Vital Signs At a Glance Contract Report for 157163/0001 - March 2019

|                      |                                       |
|----------------------|---------------------------------------|
| Name or company name | Chichester Smiles Dental Practice Ltd |
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 01/12/2007                            |
| Contract end date    |                                       |

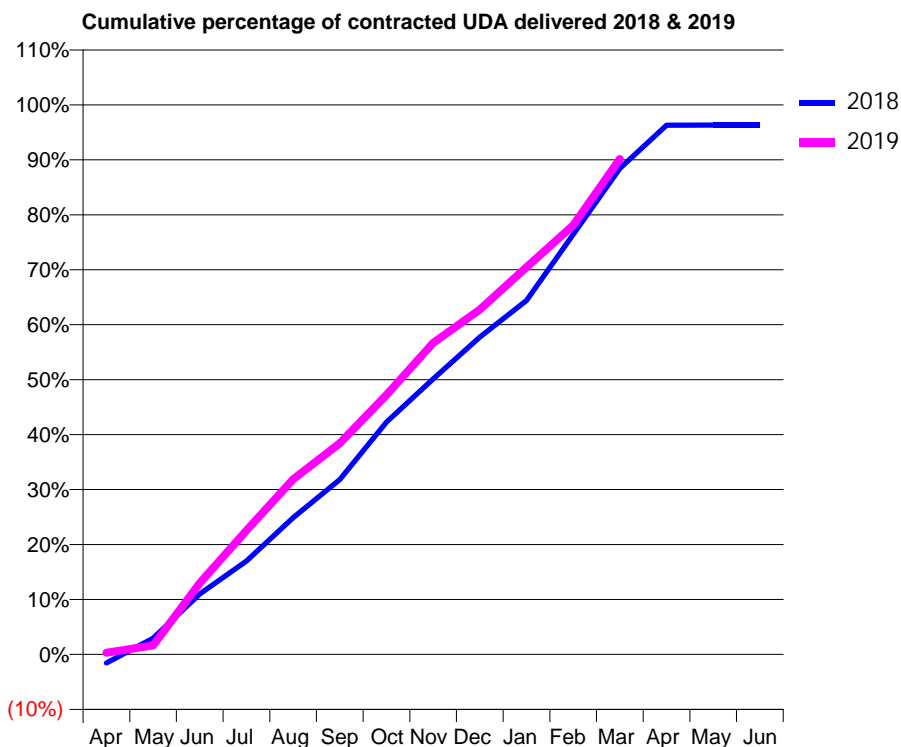
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,324      |
| Carry forward general activity (UDA)        | 673         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £522,917.21 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 6,817       |                               |
| Quarter ending June 2018         | 6,705       | ↓                             |
| Quarter ending September 2018    | 6,749       | →                             |
| Quarter ending December 2018     | 6,709       | →                             |
| Quarter ending March 2019        | 6,819       | →                             |
| <b>Variance since March 2018</b> | <b>0.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -287                              | 57     |
| May       | 540                               | 305    |
| June      | 2,017                             | 2,376  |
| July      | 3,115                             | 4,133  |
| August    | 4,559                             | 5,841  |
| September | 5,831                             | 7,042  |
| October   | 7,745                             | 8,653  |
| November  | 9,190                             | 10,391 |
| December  | 10,580                            | 11,497 |
| January   | 11,798                            | 12,913 |
| February  | 14,007                            | 14,313 |
| March     | 16,207                            | 16,515 |
| April     | 17,647                            |        |
| May       | 17,652                            |        |
| June      | 17,650                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 146      | 2,650       | 5.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,021    | 7,641       | 13.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,856    | 2,650       | 70.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,825    | 7,641       | 63.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 955      | 9,711       | 9.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 78       | 9,711       | 0.8%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 9,711       | 0.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

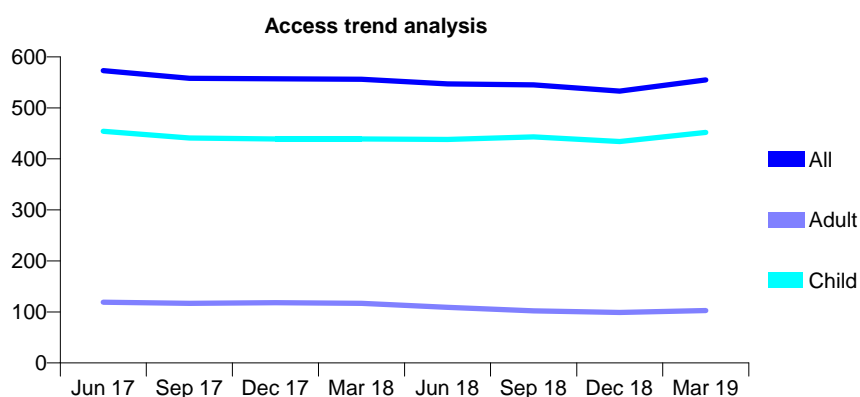
## Q68 - Vital Signs At a Glance Contract Report for 157430/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Mr R Patel & Mr S Dhanoa |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 24/12/2010               |
| Contract end date    |                          |

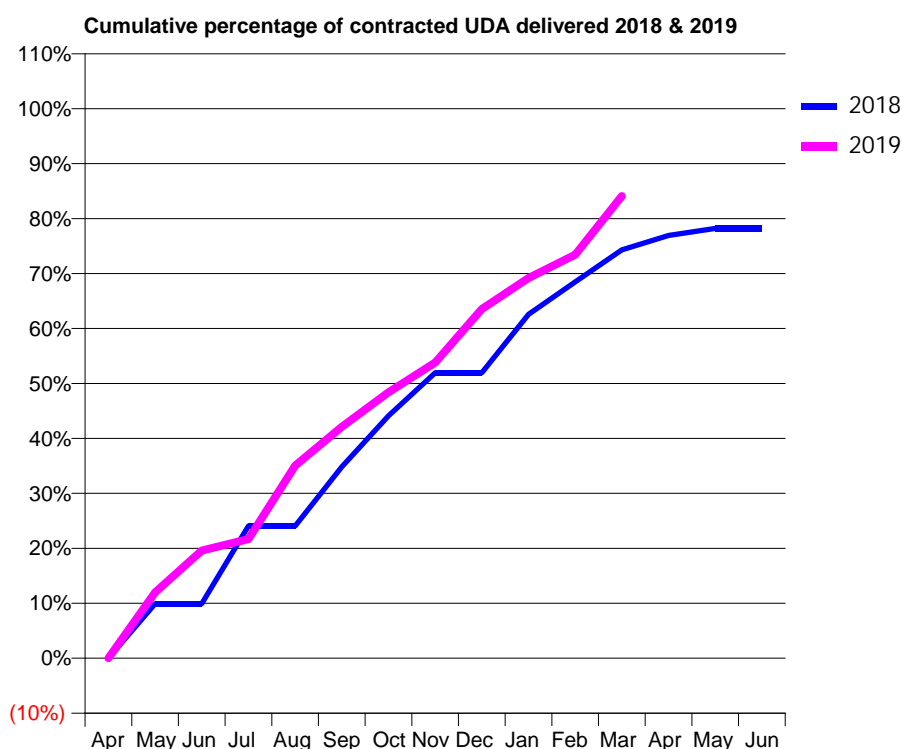
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,200      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,727.82 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 556           |                               |
| Quarter ending June 2018         | 547           | ↓                             |
| Quarter ending September 2018    | 545           | →                             |
| Quarter ending December 2018     | 533           | ↓                             |
| Quarter ending March 2019        | 555           | ↑                             |
| <b>Variance since March 2018</b> | <b>(0.2%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018 | 2019  |
|-----------|------|-------|
| April     | 0    | 0     |
| May       | 119  | 144   |
| June      | 119  | 235   |
| July      | 289  | 260   |
| August    | 289  | 421   |
| September | 418  | 505   |
| October   | 529  | 581   |
| November  | 623  | 646   |
| December  | 623  | 762   |
| January   | 751  | 830   |
| February  | 822  | 881   |
| March     | 891  | 1,009 |
| April     | 923  |       |
| May       | 938  |       |
| June      | 938  |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 767         | 3.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 61          | 4.9%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 534      | 767         | 69.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 48       | 61          | 78.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 795         | 2.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 795         | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 795         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

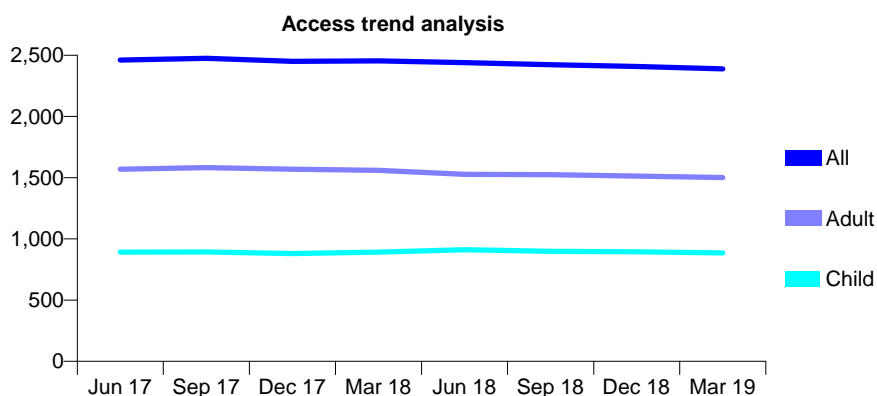
## Q68 - Vital Signs At a Glance Contract Report for 157538/0001 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Bewbush Dental Limited |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2015             |
| Contract end date    |                        |

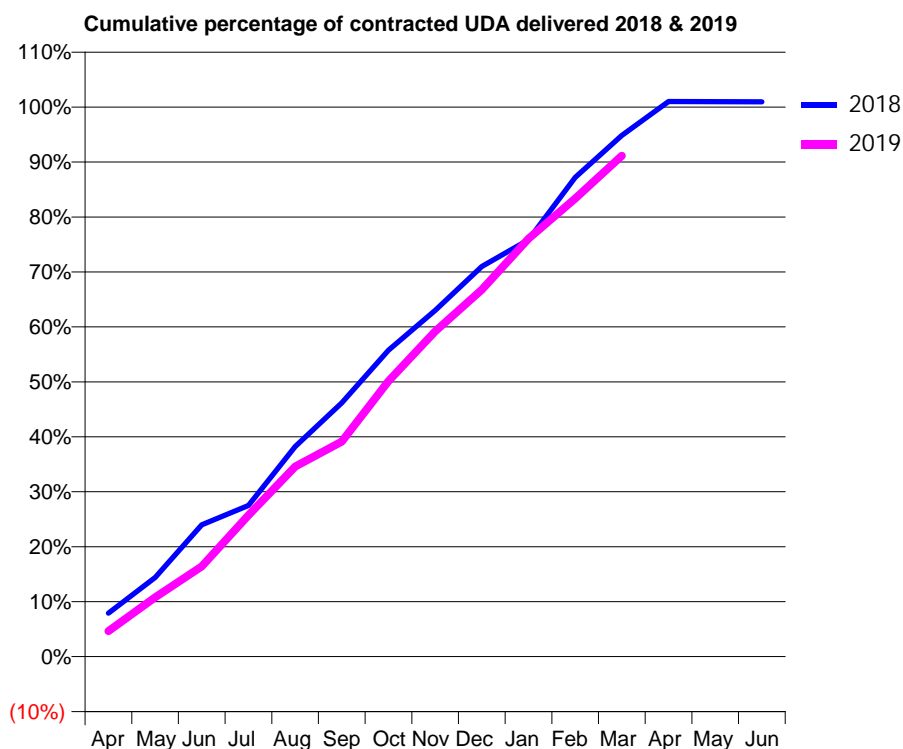
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,265       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £134,145.21 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,454         |                               |
| Quarter ending June 2018         | 2,439         | →                             |
| Quarter ending September 2018    | 2,423         | →                             |
| Quarter ending December 2018     | 2,409         | →                             |
| Quarter ending March 2019        | 2,388         | →                             |
| <b>Variance since March 2018</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 416                               | 245   |
| May       | 758                               | 568   |
| June      | 1,264                             | 864   |
| July      | 1,449                             | 1,355 |
| August    | 2,012                             | 1,821 |
| September | 2,431                             | 2,060 |
| October   | 2,936                             | 2,639 |
| November  | 3,317                             | 3,117 |
| December  | 3,738                             | 3,515 |
| January   | 3,994                             | 4,004 |
| February  | 4,591                             | 4,390 |
| March     | 4,993                             | 4,798 |
| April     | 5,318                             |       |
| May       | 5,317                             |       |
| June      | 5,316                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 142      | 1,826       | 7.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 300      | 2,484       | 12.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,224    | 1,826       | 67.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,495    | 2,484       | 60.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 287      | 2,827       | 10.2%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 2,827       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,827       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

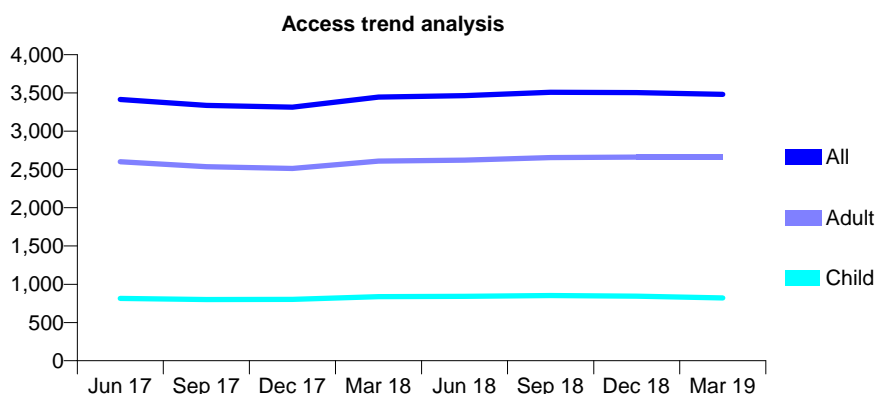
## Q68 - Vital Signs At a Glance Contract Report for 158275/0001 - March 2019

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Esmail Harunani and Murtaza Kanani |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/10/2009                         |
| Contract end date    |                                    |

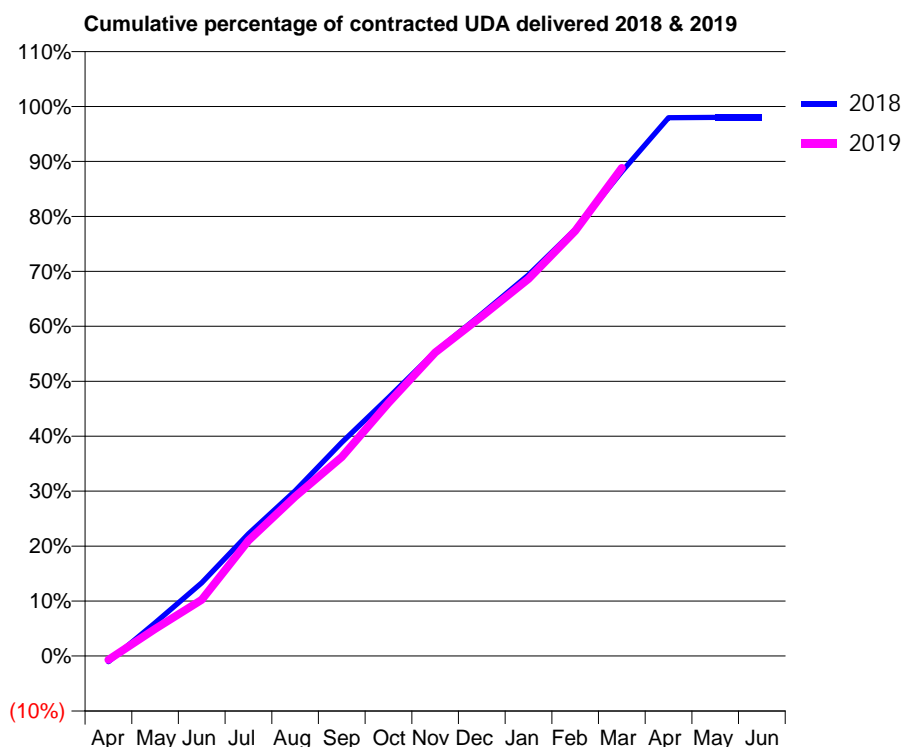
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,150      |
| Carry forward general activity (UDA)        | 203         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £246,803.69 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,445       |                               |
| Quarter ending June 2018         | 3,464       | →                             |
| Quarter ending September 2018    | 3,507       | →                             |
| Quarter ending December 2018     | 3,504       | →                             |
| Quarter ending March 2019        | 3,482       | →                             |
| <b>Variance since March 2018</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -107                              | -74   |
| May       | 614                               | 501   |
| June      | 1,354                             | 1,041 |
| July      | 2,257                             | 2,135 |
| August    | 3,054                             | 2,948 |
| September | 3,945                             | 3,677 |
| October   | 4,771                             | 4,676 |
| November  | 5,623                             | 5,605 |
| December  | 6,320                             | 6,274 |
| January   | 7,041                             | 6,966 |
| February  | 7,878                             | 7,853 |
| March     | 8,944                             | 9,014 |
| April     | 9,943                             |       |
| May       | 9,946                             |       |
| June      | 9,946                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 1,060       | 5.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 334      | 3,036       | 11.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 607      | 1,060       | 57.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,338    | 3,036       | 44.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 308      | 3,801       | 8.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 3,801       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 50       | 3,801       | 1.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

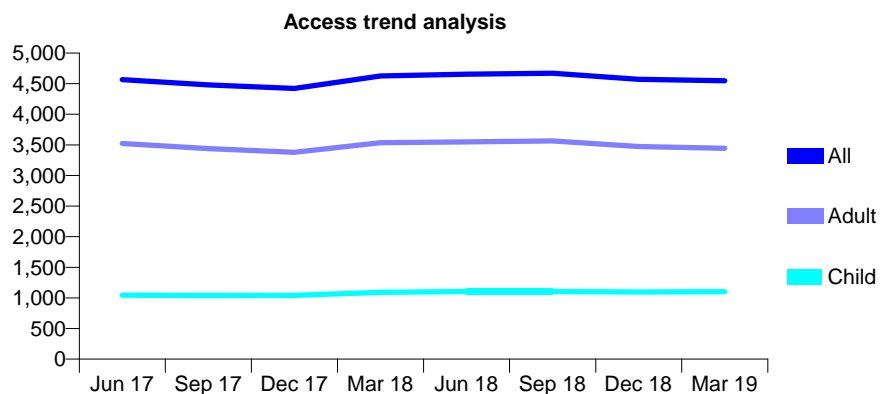
## Q68 - Vital Signs At a Glance Contract Report for 158275/0002 - March 2019

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Esmail Harunani and Murtaza Kanani |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/10/2009                         |
| Contract end date    |                                    |

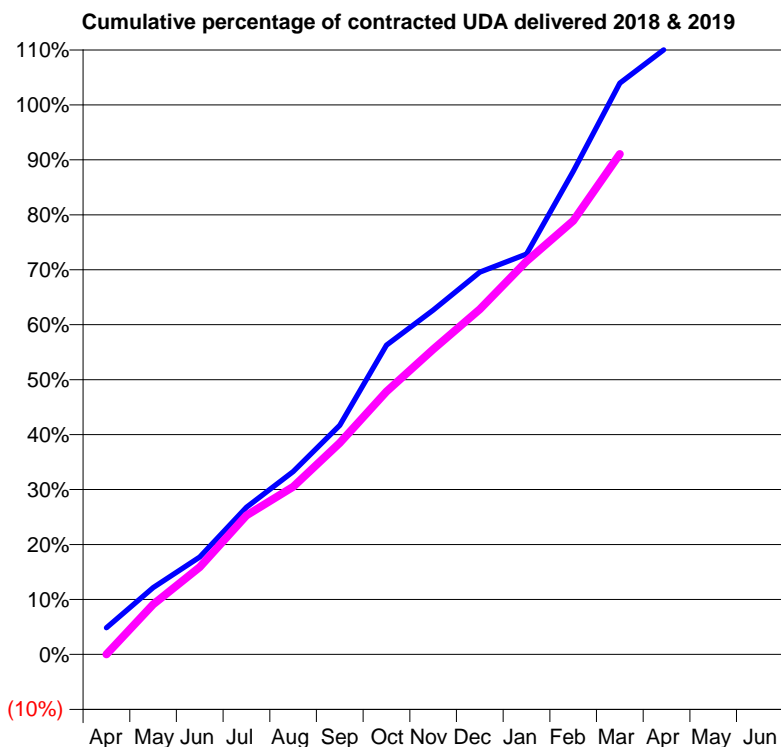
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,900      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £336,216.06 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,626         |                               |
| Quarter ending June 2018         | 4,654         | →                             |
| Quarter ending September 2018    | 4,669         | →                             |
| Quarter ending December 2018     | 4,571         | ↓                             |
| Quarter ending March 2019        | 4,548         | →                             |
| <b>Variance since March 2018</b> | <b>(1.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 677    | 0      |
| May       | 1,692  | 1,267  |
| June      | 2,466  | 2,209  |
| July      | 3,723  | 3,517  |
| August    | 4,626  | 4,240  |
| September | 5,797  | 5,346  |
| October   | 7,825  | 6,651  |
| November  | 8,710  | 7,720  |
| December  | 9,668  | 8,728  |
| January   | 10,124 | 9,943  |
| February  | 12,220 | 10,968 |
| March     | 14,449 | 12,653 |
| April     | 15,347 |        |
| May       | 15,413 |        |
| June      | 15,445 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 98       | 1,432       | 6.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 817      | 4,568       | 17.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 804      | 1,432       | 56.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,207    | 4,568       | 48.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 642      | 4,735       | 13.6%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 4,735       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 4,735       | 0.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

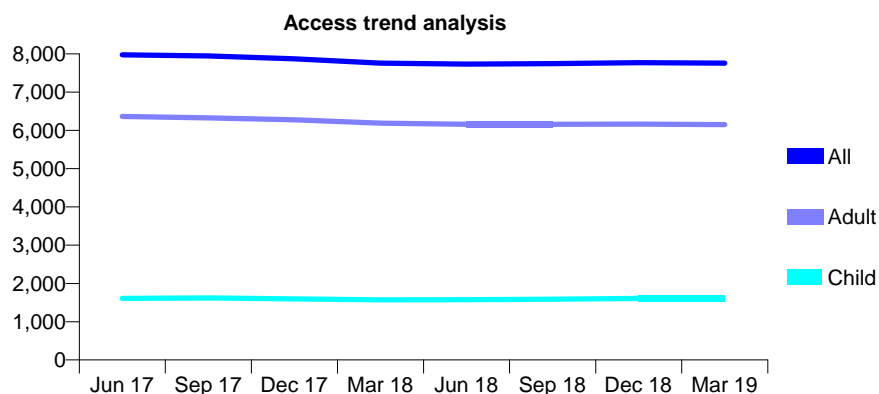
## Q68 - Vital Signs At a Glance Contract Report for 160237/0001 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Five Rivers Dental Ltd |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/10/2008             |
| Contract end date    |                        |

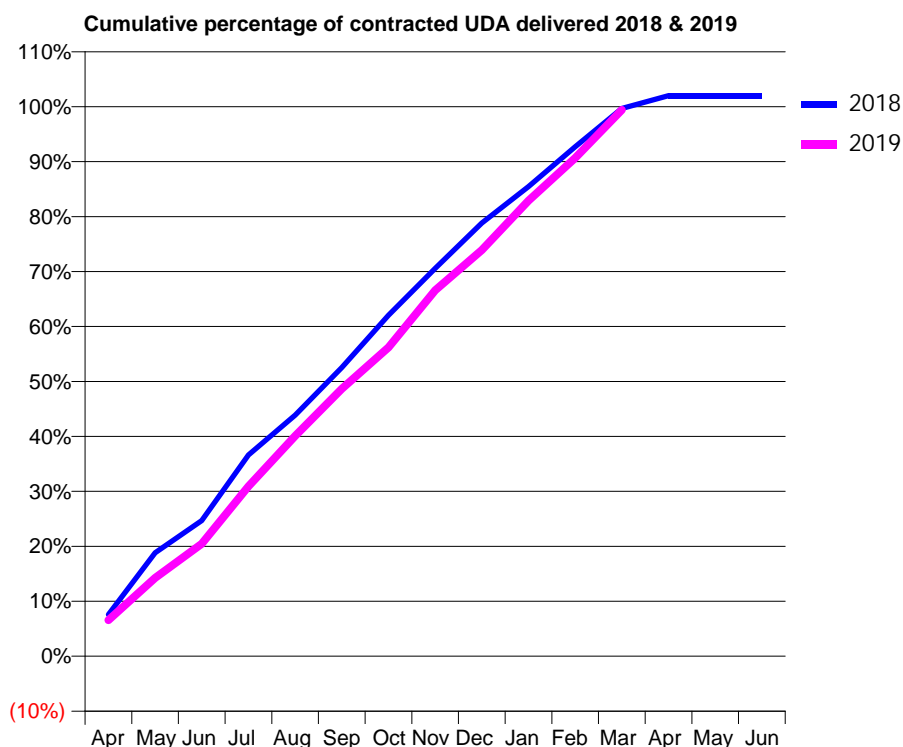
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,127      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £610,118.85 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,758       |                               |
| Quarter ending June 2018         | 7,734       | →                             |
| Quarter ending September 2018    | 7,744       | →                             |
| Quarter ending December 2018     | 7,773       | →                             |
| Quarter ending March 2019        | 7,759       | →                             |
| <b>Variance since March 2018</b> | <b>0.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 1,676  | 1,451  |
| May       | 4,167  | 3,152  |
| June      | 5,465  | 4,531  |
| July      | 8,106  | 6,836  |
| August    | 9,709  | 8,875  |
| September | 11,624 | 10,763 |
| October   | 13,727 | 12,434 |
| November  | 15,617 | 14,735 |
| December  | 17,442 | 16,355 |
| January   | 18,910 | 18,347 |
| February  | 20,512 | 20,064 |
| March     | 22,055 | 21,998 |
| April     | 22,570 |        |
| May       | 22,570 |        |
| June      | 22,568 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 220      | 3,051       | 7.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,235    | 9,736       | 12.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,242    | 3,051       | 73.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,565    | 9,736       | 57.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 769      | 12,501      | 6.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 94       | 12,501      | 0.8%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 178      | 12,501      | 1.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



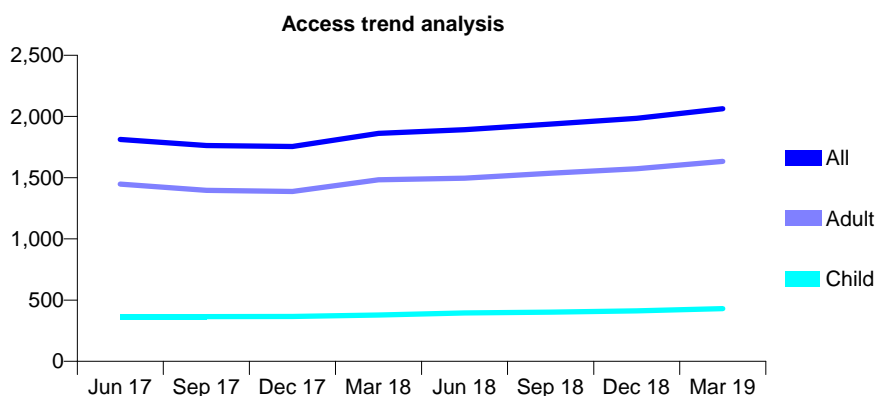
## Q68 - Vital Signs At a Glance Contract Report for 160237/0002 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Five Rivers Dental Ltd |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/10/2008             |
| Contract end date    |                        |

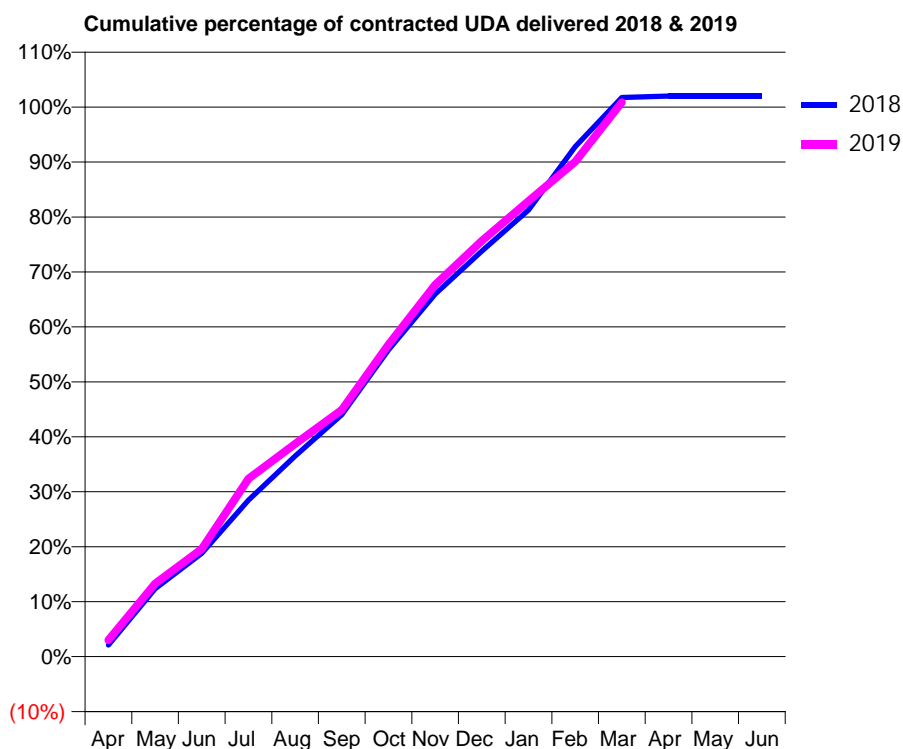
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,800       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £137,454.23 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 1,862        |                               |
| Quarter ending June 2018         | 1,892        | →                             |
| Quarter ending September 2018    | 1,938        | ↑                             |
| Quarter ending December 2018     | 1,985        | ↑                             |
| Quarter ending March 2019        | 2,064        | ↑                             |
| <b>Variance since March 2018</b> | <b>10.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 102                               | 145   |
| May       | 594                               | 638   |
| June      | 902                               | 941   |
| July      | 1,367                             | 1,555 |
| August    | 1,752                             | 1,858 |
| September | 2,113                             | 2,154 |
| October   | 2,680                             | 2,725 |
| November  | 3,166                             | 3,249 |
| December  | 3,542                             | 3,631 |
| January   | 3,901                             | 3,980 |
| February  | 4,454                             | 4,323 |
| March     | 4,884                             | 4,841 |
| April     | 4,896                             |       |
| May       | 4,896                             |       |
| June      | 4,896                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 758         | 8.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 320      | 2,788       | 11.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 486      | 758         | 64.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,730    | 2,788       | 62.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 115      | 2,625       | 4.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 2,625       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 2,625       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

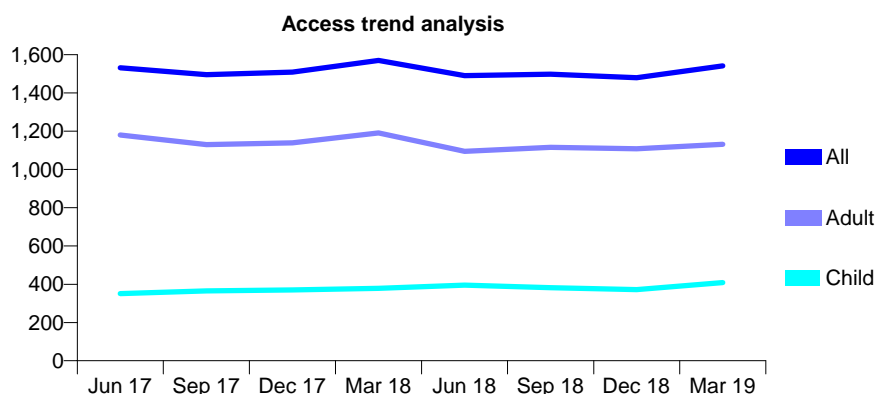
## Q68 - Vital Signs At a Glance Contract Report for 160482/0001 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | Mr W Clinton, Mr Y Noorani and Miss M No |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/11/2014                               |
| Contract end date    |  |

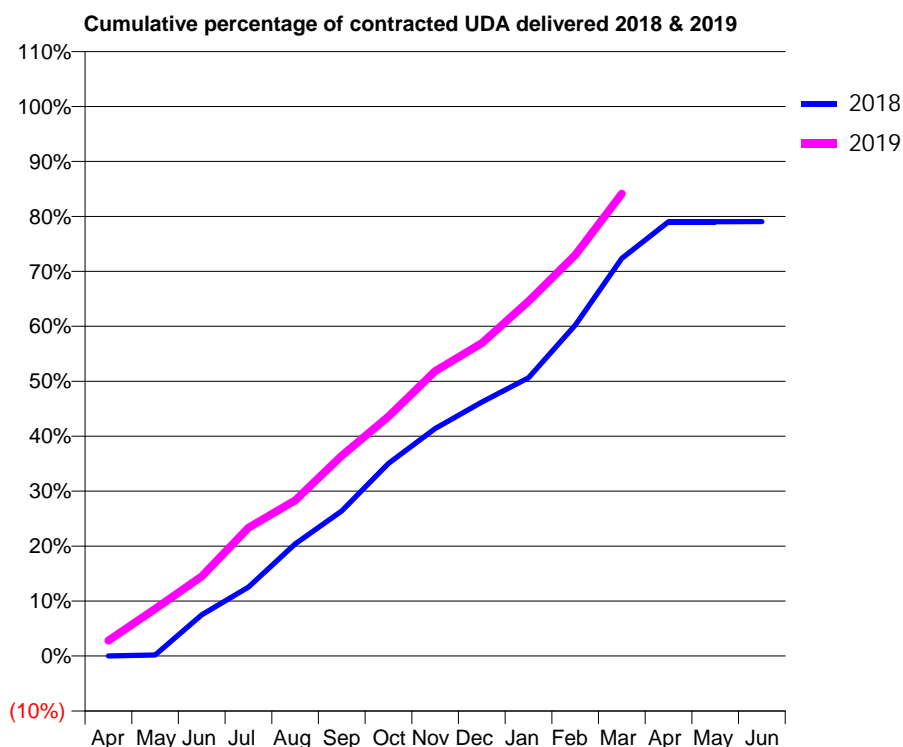
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,187       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £145,120.28 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,570         |                               |
| Quarter ending June 2018         | 1,490         | ↓                             |
| Quarter ending September 2018    | 1,498         | →                             |
| Quarter ending December 2018     | 1,480         | ↓                             |
| Quarter ending March 2019        | 1,541         | ↑                             |
| <b>Variance since March 2018</b> | <b>(1.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 173   |
| May       | 11                                | 531   |
| June      | 465                               | 898   |
| July      | 776                               | 1,444 |
| August    | 1,263                             | 1,753 |
| September | 1,633                             | 2,254 |
| October   | 2,169                             | 2,698 |
| November  | 2,561                             | 3,208 |
| December  | 2,859                             | 3,521 |
| January   | 3,133                             | 3,993 |
| February  | 3,726                             | 4,513 |
| March     | 4,476                             | 5,204 |
| April     | 4,890                             |       |
| May       | 4,890                             |       |
| June      | 4,891                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 611         | 8.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 433      | 1,774       | 24.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 314      | 611         | 51.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 828      | 1,774       | 46.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 285      | 2,268       | 12.6%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 92       | 2,268       | 4.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 2,268       | 0.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

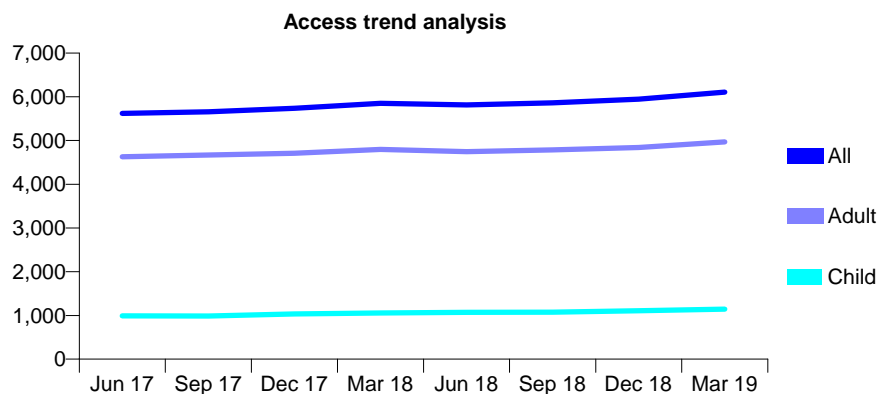
## Q68 - Vital Signs At a Glance Contract Report for 161098/0001 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Mr A Fridmann and Mr A Pangotra |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 17/12/2012                      |
| Contract end date    |                                 |

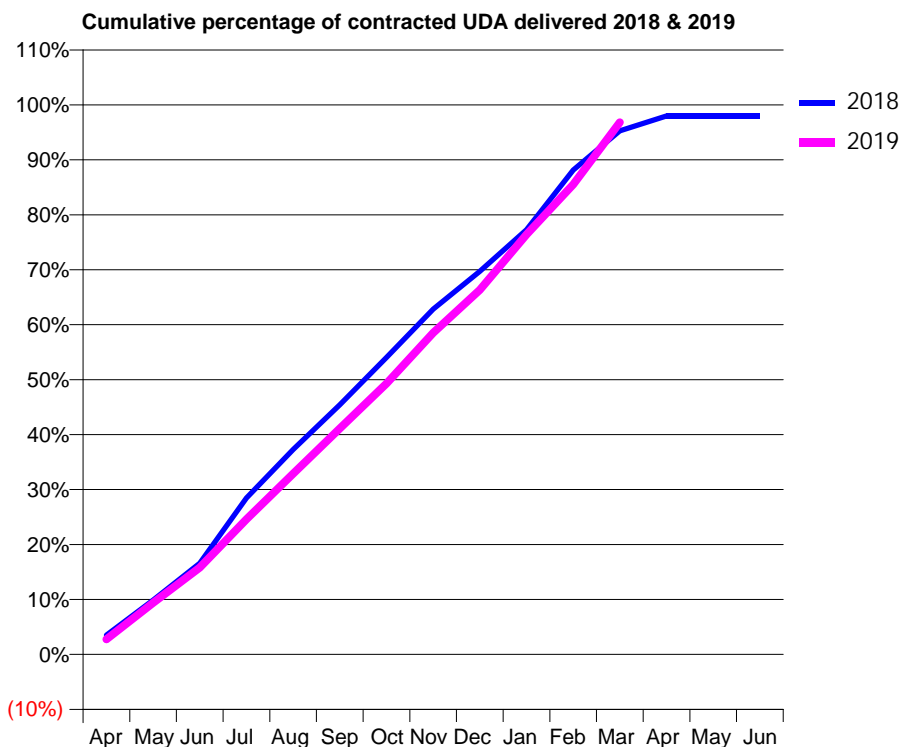
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,150      |
| Carry forward general activity (UDA)        | 367         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £550,766.69 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,853       |                               |
| Quarter ending June 2018         | 5,816       | →                             |
| Quarter ending September 2018    | 5,861       | →                             |
| Quarter ending December 2018     | 5,947       | →                             |
| Quarter ending March 2019        | 6,109       | ↑                             |
| <b>Variance since March 2018</b> | <b>4.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 635                               | 501    |
| May       | 1,796                             | 1,706  |
| June      | 3,011                             | 2,868  |
| July      | 5,167                             | 4,463  |
| August    | 6,766                             | 5,970  |
| September | 8,243                             | 7,464  |
| October   | 9,805                             | 8,948  |
| November  | 11,406                            | 10,620 |
| December  | 12,650                            | 12,040 |
| January   | 14,025                            | 13,866 |
| February  | 16,000                            | 15,521 |
| March     | 17,294                            | 17,571 |
| April     | 17,783                            |        |
| May       | 17,783                            |        |
| June      | 17,783                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 135      | 1,873       | 7.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 712      | 6,278       | 11.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,114    | 1,873       | 59.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,376    | 6,278       | 37.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 605      | 7,973       | 7.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 7,973       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 76       | 7,973       | 1.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

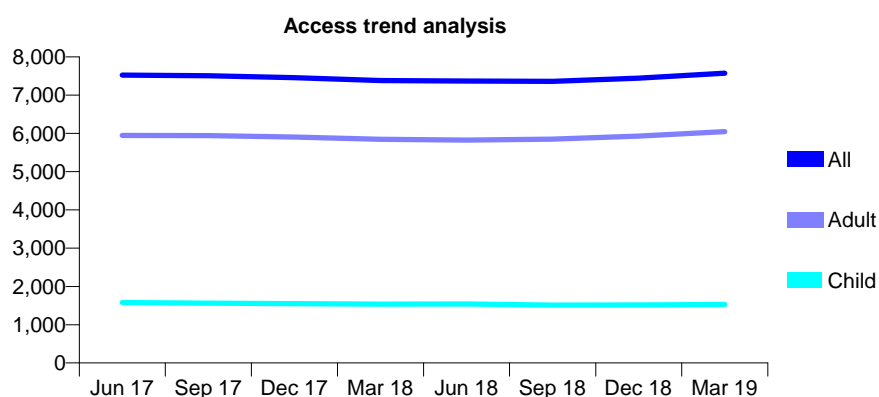
## Q68 - Vital Signs At a Glance Contract Report for 161322/0001 - March 2019

|                      |                     |
|----------------------|---------------------|
| Name or company name | Ilias Triantafyllou |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2008          |
| Contract end date    |                     |

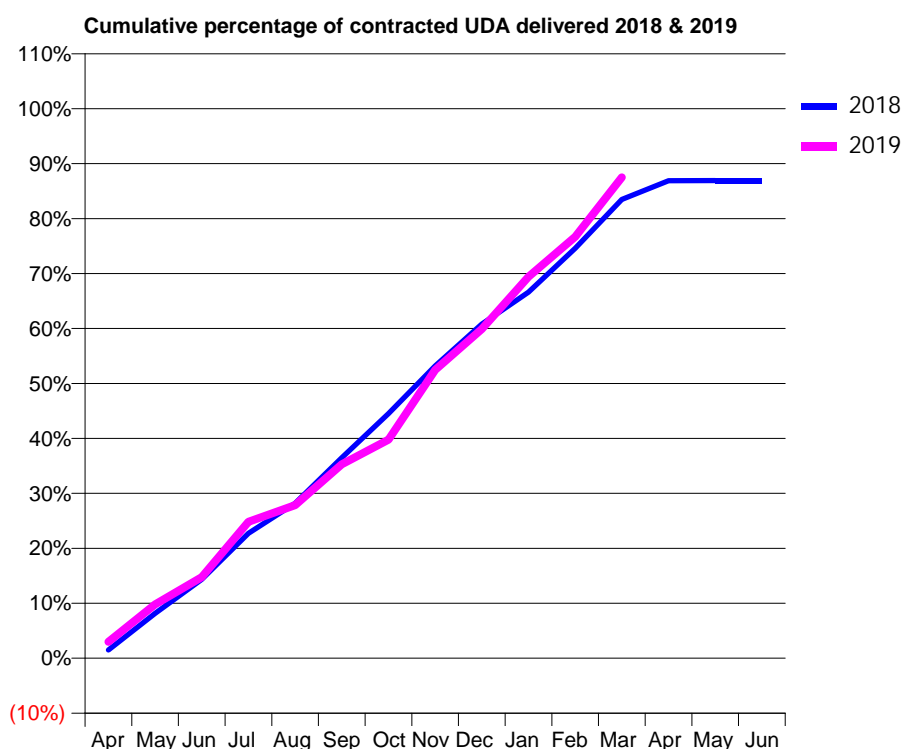
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,769      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £752,196.20 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,383       |                               |
| Quarter ending June 2018         | 7,367       | →                             |
| Quarter ending September 2018    | 7,362       | →                             |
| Quarter ending December 2018     | 7,444       | →                             |
| Quarter ending March 2019        | 7,574       | →                             |
| <b>Variance since March 2018</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 392    | 773    |
| May       | 2,104  | 2,532  |
| June      | 3,702  | 3,801  |
| July      | 5,855  | 6,398  |
| August    | 7,270  | 7,185  |
| September | 9,399  | 9,090  |
| October   | 11,471 | 10,244 |
| November  | 13,702 | 13,517 |
| December  | 15,666 | 15,437 |
| January   | 17,167 | 17,886 |
| February  | 19,227 | 19,761 |
| March     | 21,510 | 22,545 |
| April     | 22,391 |        |
| May       | 22,399 |        |
| June      | 22,399 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 230      | 2,250       | 10.2%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,479    | 8,157       | 18.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,333    | 2,250       | 59.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,512    | 8,157       | 43.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,345    | 10,072      | 13.4%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 61       | 10,072      | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 60       | 10,072      | 0.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

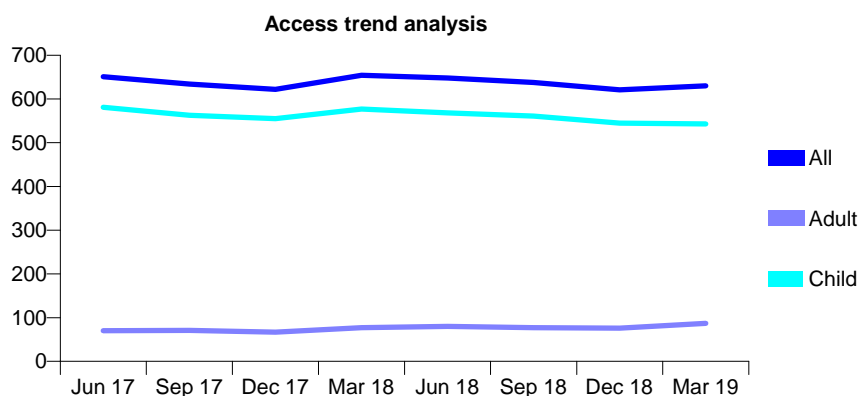
## Q68 - Vital Signs At a Glance Contract Report for 162108/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Mr M Clery and Ms R Amlani |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2010                 |
| Contract end date    |                            |

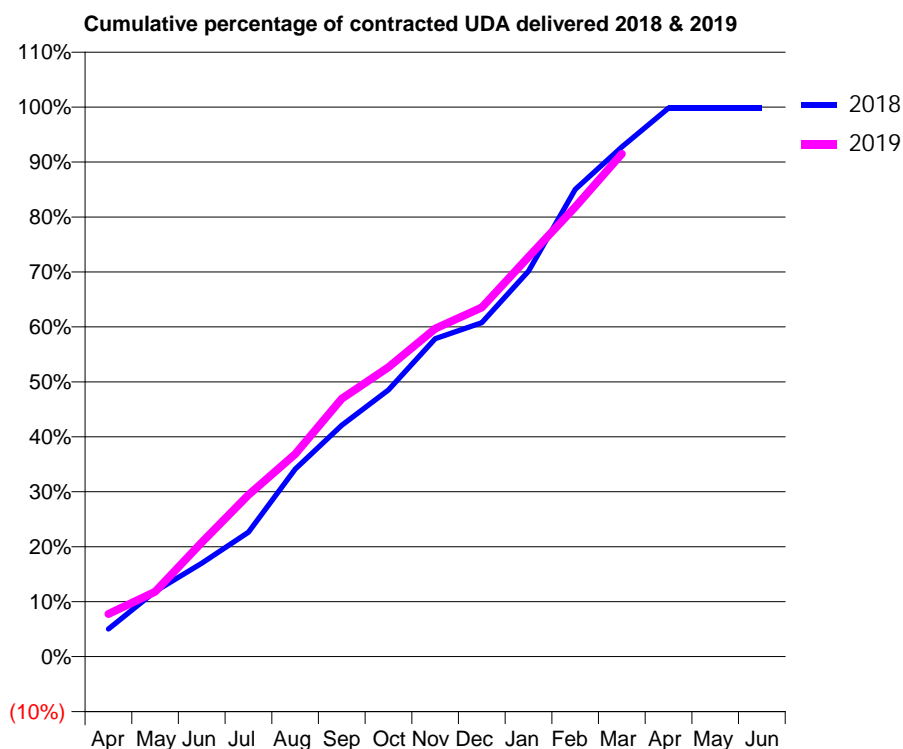
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,170      |
| Carry forward general activity (UDA)        | 2          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £30,650.50 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 654           |                               |
| Quarter ending June 2018         | 648           | →                             |
| Quarter ending September 2018    | 638           | ↓                             |
| Quarter ending December 2018     | 621           | ↓                             |
| Quarter ending March 2019        | 630           | →                             |
| <b>Variance since March 2018</b> | <b>(3.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 59                                | 91    |
| May       | 139                               | 138   |
| June      | 199                               | 243   |
| July      | 265                               | 344   |
| August    | 399                               | 431   |
| September | 492                               | 549   |
| October   | 568                               | 616   |
| November  | 677                               | 698   |
| December  | 711                               | 743   |
| January   | 821                               | 851   |
| February  | 995                               | 957   |
| March     | 1,085                             | 1,070 |
| April     | 1,168                             |       |
| May       | 1,168                             |       |
| June      | 1,168                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 876         | 4.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 52          | 1.9%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 644      | 876         | 73.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 32       | 52          | 61.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 894         | 0.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 894         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 894         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

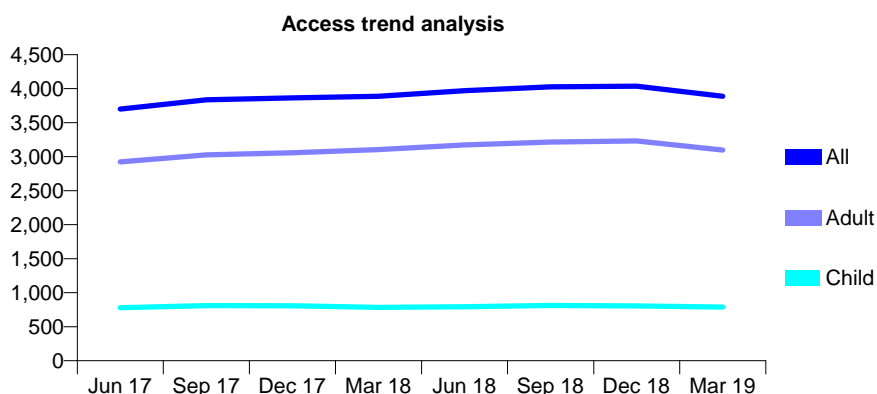
## Q68 - Vital Signs At a Glance Contract Report for 162434/0001 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | Mr A Eyrumlu, Mr M Eyrumlu & Mr M Darab |
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/08/2014                              |
| Contract end date    |   |

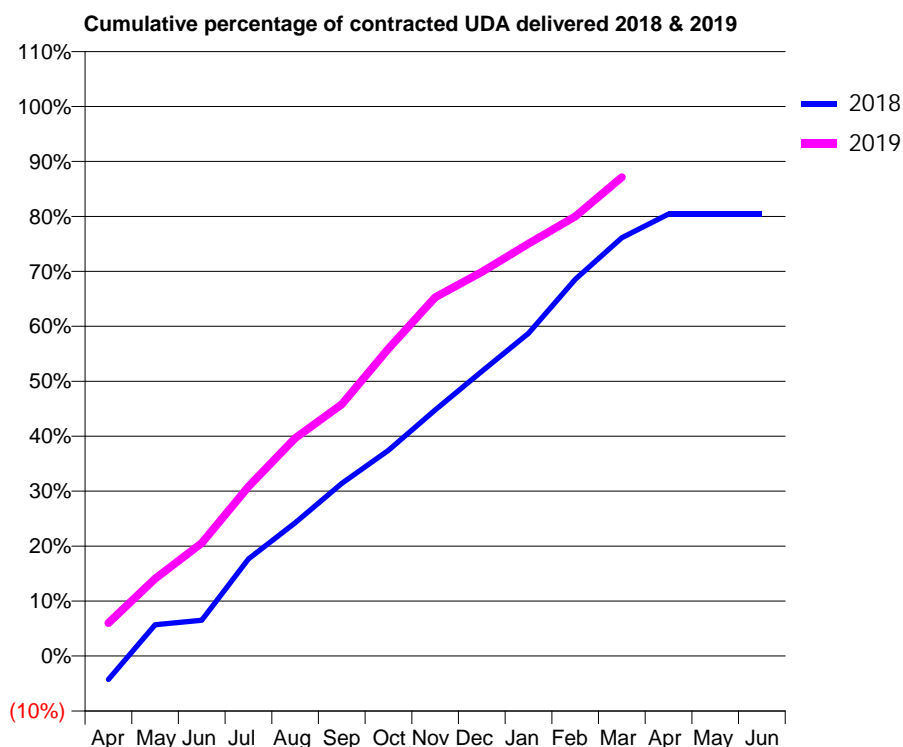
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £369,538.76 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,889         |                               |
| Quarter ending June 2018         | 3,969         | ↑                             |
| Quarter ending September 2018    | 4,027         | →                             |
| Quarter ending December 2018     | 4,037         | →                             |
| Quarter ending March 2019        | 3,887         | ↓                             |
| <b>Variance since March 2018</b> | <b>(0.1%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -514                              | 780    |
| May       | 684                               | 1,832  |
| June      | 782                               | 2,671  |
| July      | 2,122                             | 4,009  |
| August    | 2,910                             | 5,157  |
| September | 3,770                             | 5,954  |
| October   | 4,493                             | 7,270  |
| November  | 5,374                             | 8,486  |
| December  | 6,214                             | 9,085  |
| January   | 7,046                             | 9,754  |
| February  | 8,224                             | 10,399 |
| March     | 9,135                             | 11,324 |
| April     | 9,649                             |        |
| May       | 9,649                             |        |
| June      | 9,651                             |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 64       | 1,113       | 5.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 791      | 4,384       | 18.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 663      | 1,113       | 59.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,259    | 4,384       | 51.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 455      | 5,290       | 8.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 5,290       | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 209      | 5,290       | 4.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

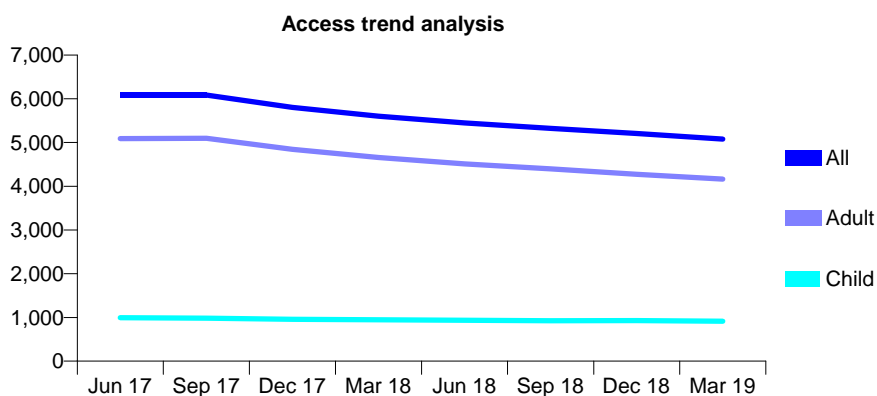
## Q68 - Vital Signs At a Glance Contract Report for 162531/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | The Dental Surgery Partnership |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/08/2015                     |
| Contract end date    |                                |

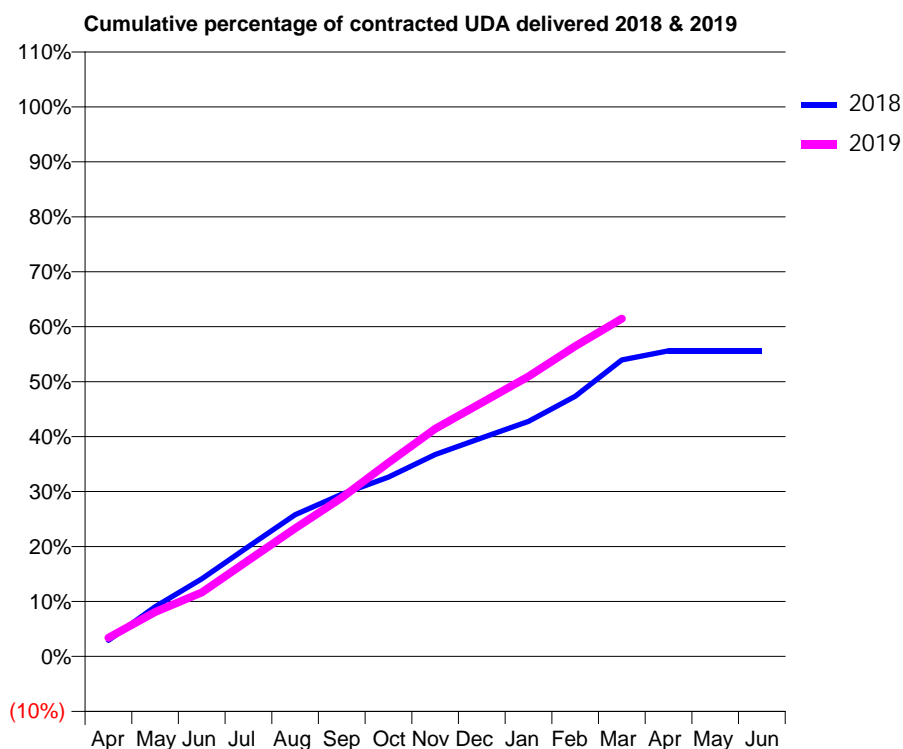
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,012      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £555,013.07 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,602         |                               |
| Quarter ending June 2018         | 5,448         | ↓                             |
| Quarter ending September 2018    | 5,323         | ↓                             |
| Quarter ending December 2018     | 5,204         | ↓                             |
| Quarter ending March 2019        | 5,078         | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 615                               | 716    |
| May       | 1,900                             | 1,703  |
| June      | 2,965                             | 2,446  |
| July      | 4,203                             | 3,676  |
| August    | 5,418                             | 4,899  |
| September | 6,203                             | 6,068  |
| October   | 6,858                             | 7,404  |
| November  | 7,719                             | 8,706  |
| December  | 8,356                             | 9,702  |
| January   | 8,987                             | 10,706 |
| February  | 9,946                             | 11,863 |
| March     | 11,335                            | 12,914 |
| April     | 11,685                            |        |
| May       | 11,685                            |        |
| June      | 11,685                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 1,175       | 5.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 589      | 4,879       | 12.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 595      | 1,175       | 50.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,137    | 4,879       | 43.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 481      | 5,913       | 8.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 5,913       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 5,913       | 0.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

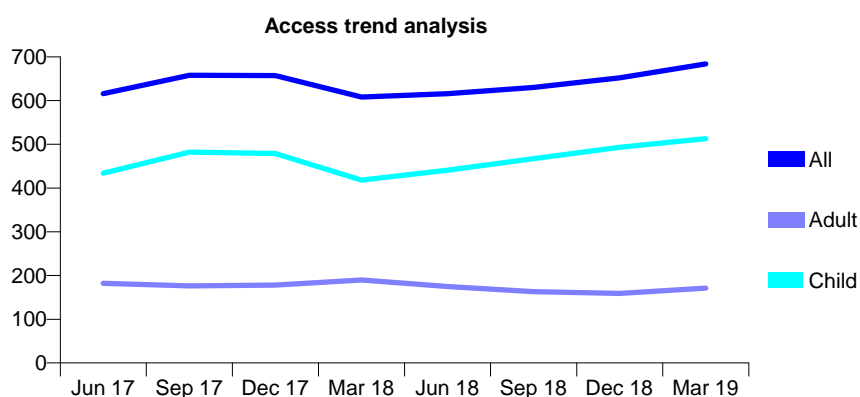
## Q68 - Vital Signs At a Glance Contract Report for 162639/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR M SEIFOURI |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/09/2015    |
| Contract end date    |               |

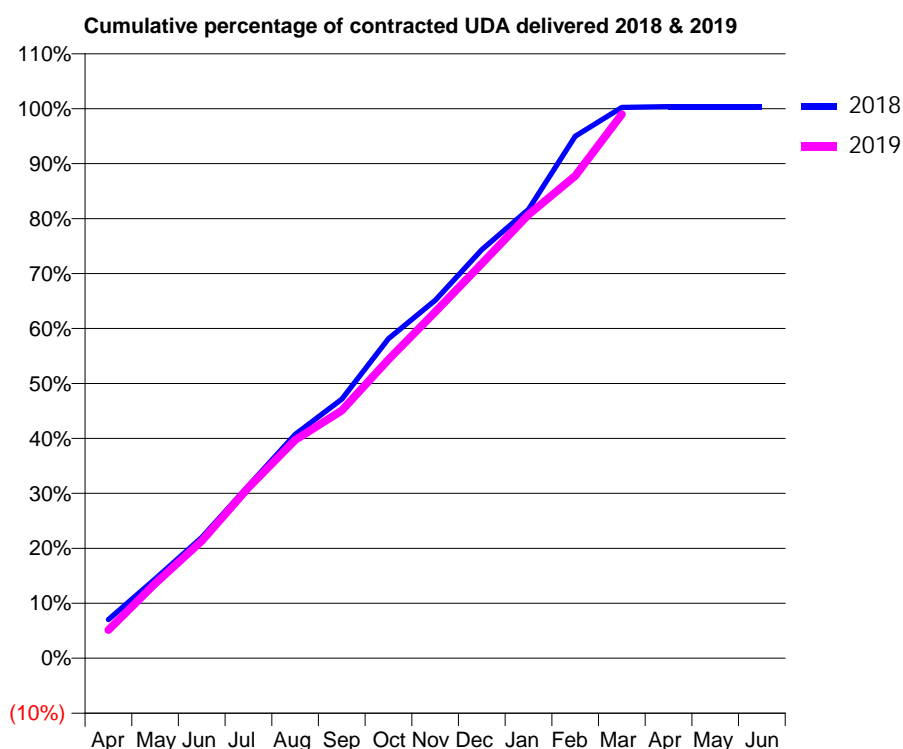
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,434      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £33,633.01 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 608   |                               |
| Quarter ending June 2018         | 616   | →                             |
| Quarter ending September 2018    | 630   | ↑                             |
| Quarter ending December 2018     | 652   | ↑                             |
| Quarter ending March 2019        | 684   | ↑                             |
| <b>Variance since March 2018</b> | 12.5% | ↑                             |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 101   | 74    |
| May                               | 207   | 195   |
| June                              | 315   | 306   |
| July                              | 450   | 445   |
| August                            | 584   | 569   |
| September                         | 676   | 646   |
| October                           | 834   | 779   |
| November                          | 934   | 903   |
| December                          | 1,066 | 1,029 |
| January                           | 1,171 | 1,157 |
| February                          | 1,362 | 1,258 |
| March                             | 1,437 | 1,419 |
| April                             | 1,439 |       |
| May                               | 1,439 |       |
| June                              | 1,439 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 785         | 3.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 170         | 6.5%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 453      | 785         | 57.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 35       | 170         | 20.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 954         | 0.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 954         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 954         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



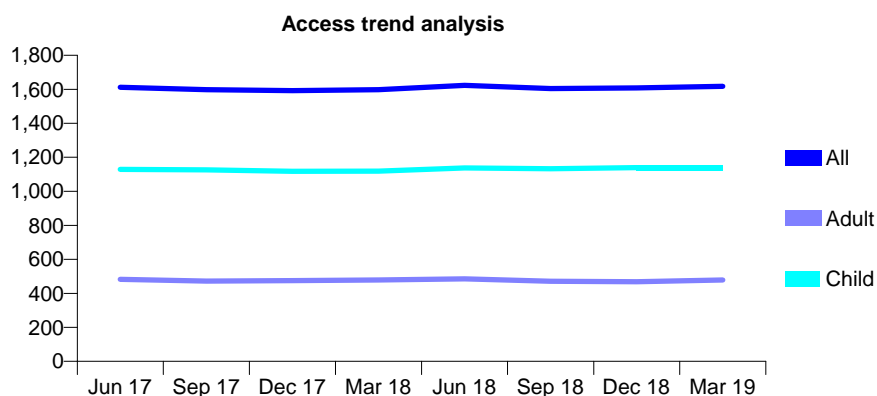
## Q68 - Vital Signs At a Glance Contract Report for 163430/0001 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | Ashley Dental Ltd |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2013        |
| Contract end date    |                   |

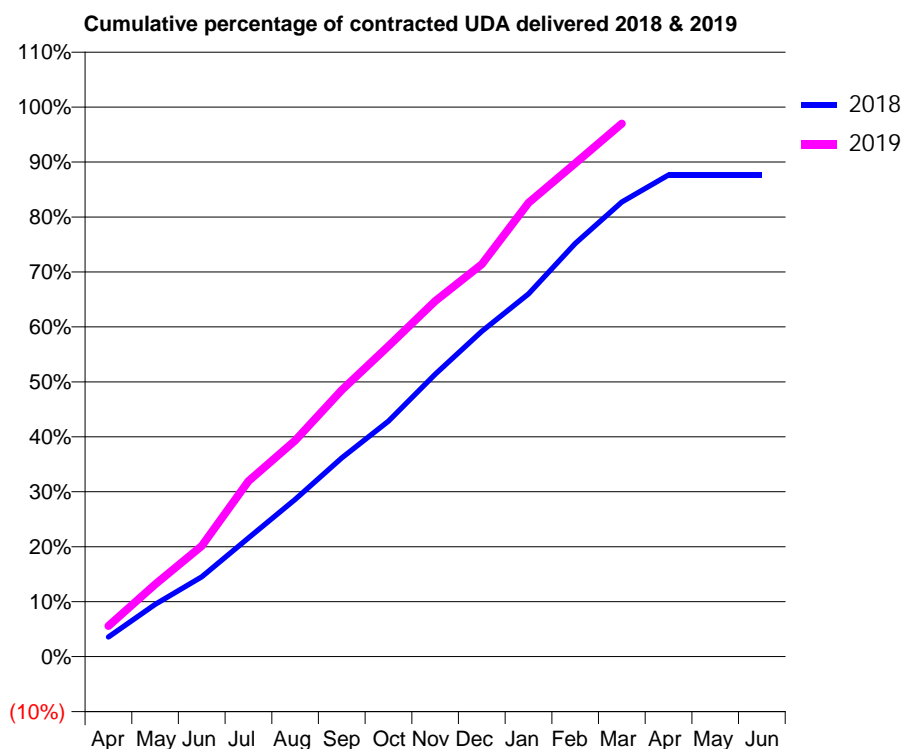
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,896      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £98,983.44 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,598       |                               |
| Quarter ending June 2018         | 1,623       | →                             |
| Quarter ending September 2018    | 1,604       | ↓                             |
| Quarter ending December 2018     | 1,608       | →                             |
| Quarter ending March 2019        | 1,618       | →                             |
| <b>Variance since March 2018</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 140                               | 217   |
| May       | 371                               | 512   |
| June      | 565                               | 786   |
| July      | 842                               | 1,244 |
| August    | 1,115                             | 1,532 |
| September | 1,409                             | 1,889 |
| October   | 1,669                             | 2,201 |
| November  | 2,002                             | 2,520 |
| December  | 2,306                             | 2,782 |
| January   | 2,572                             | 3,217 |
| February  | 2,930                             | 3,497 |
| March     | 3,223                             | 3,778 |
| April     | 3,415                             |       |
| May       | 3,415                             |       |
| June      | 3,415                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,644       | 5.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 99       | 508         | 19.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 936      | 1,644       | 56.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 216      | 508         | 42.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 68       | 2,081       | 3.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 2,081       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 2,081       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

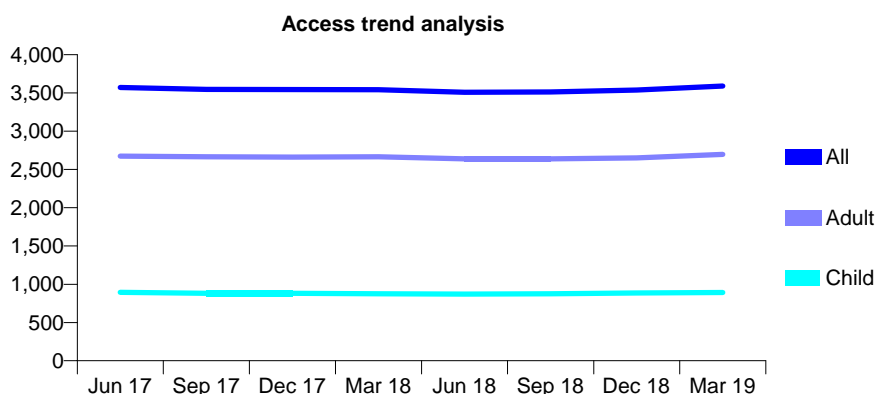
## Q68 - Vital Signs At a Glance Contract Report for 164550/0001 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Mr R Pant & Mrs R Pant |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2012             |
| Contract end date    |                        |

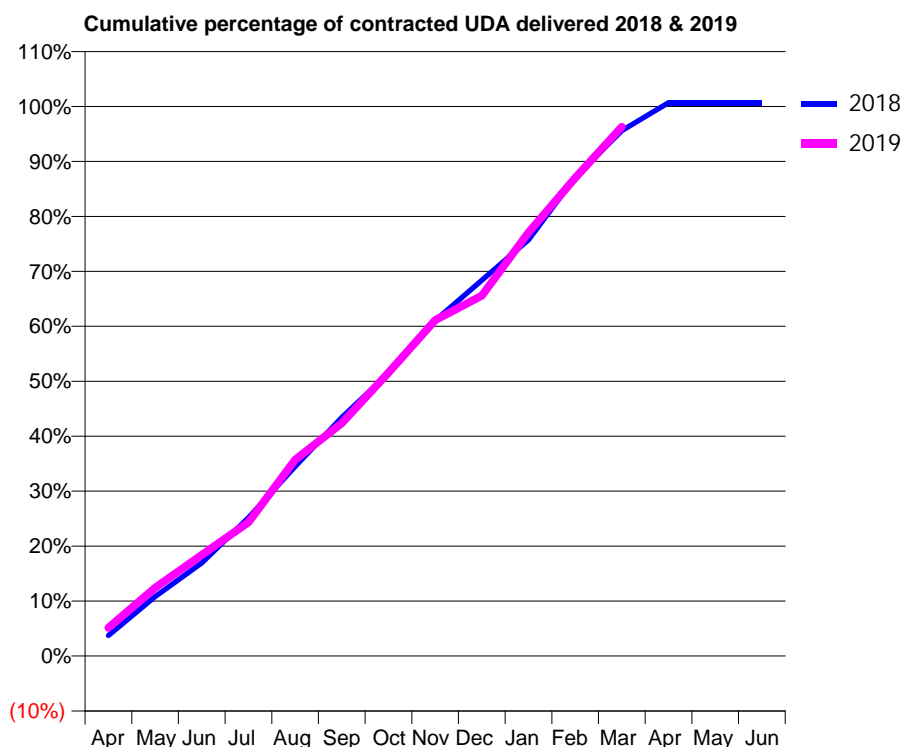
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,273      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £417,332.55 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,542       |                               |
| Quarter ending June 2018         | 3,508       | →                             |
| Quarter ending September 2018    | 3,513       | →                             |
| Quarter ending December 2018     | 3,537       | →                             |
| Quarter ending March 2019        | 3,589       | →                             |
| <b>Variance since March 2018</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 497                               | 683    |
| May       | 1,434                             | 1,652  |
| June      | 2,250                             | 2,440  |
| July      | 3,341                             | 3,229  |
| August    | 4,577                             | 4,740  |
| September | 5,760                             | 5,622  |
| October   | 6,822                             | 6,844  |
| November  | 8,105                             | 8,112  |
| December  | 9,075                             | 8,705  |
| January   | 10,052                            | 10,227 |
| February  | 11,562                            | 11,548 |
| March     | 12,689                            | 12,780 |
| April     | 13,365                            |        |
| May       | 13,364                            |        |
| June      | 13,364                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 1,510       | 4.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 488      | 4,607       | 10.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,126    | 1,510       | 74.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,504    | 4,607       | 76.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 305      | 5,867       | 5.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 84       | 5,867       | 1.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 5,867       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

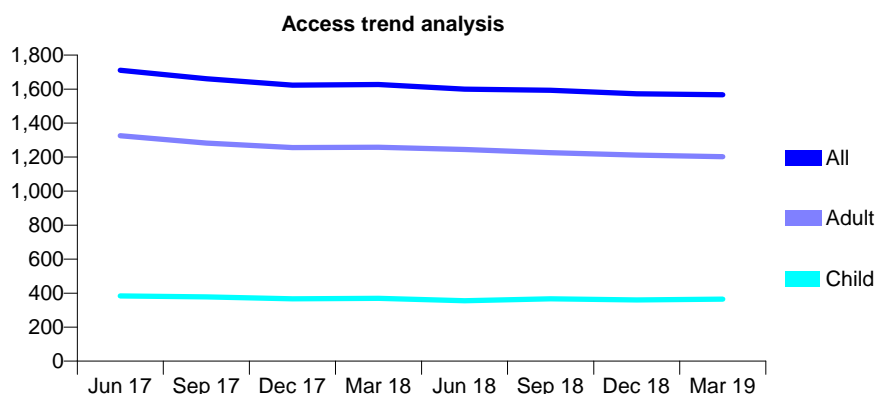
## Q68 - Vital Signs At a Glance Contract Report for 164747/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Ferring Dental Practice Ltd |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/11/2011                  |
| Contract end date    |                             |

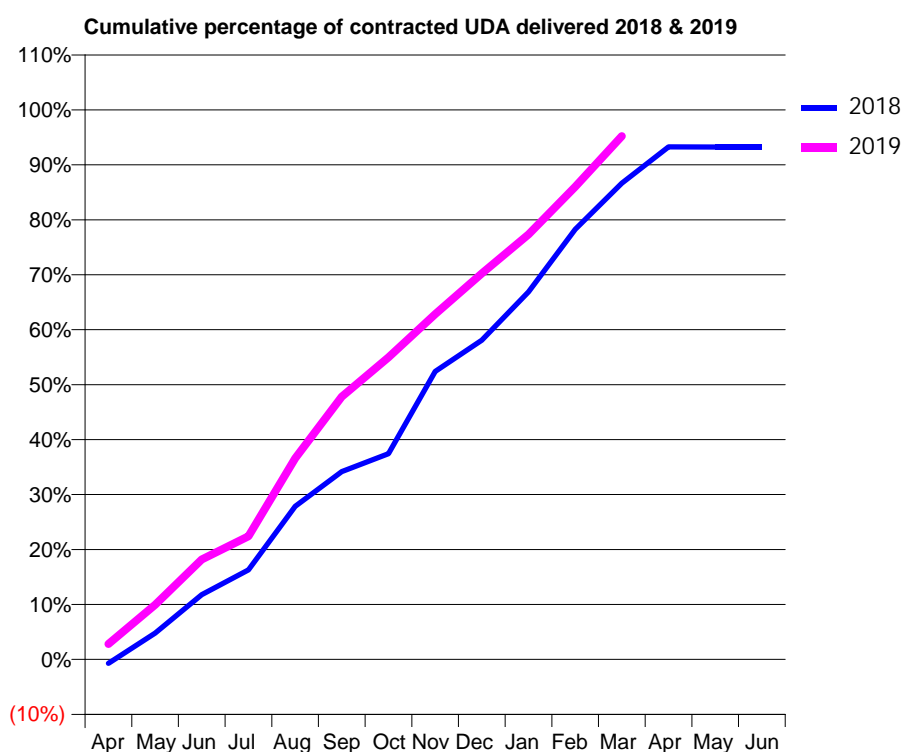
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,340       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £134,262.39 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,627         |                               |
| Quarter ending June 2018         | 1,600         | ↓                             |
| Quarter ending September 2018    | 1,593         | →                             |
| Quarter ending December 2018     | 1,572         | ↓                             |
| Quarter ending March 2019        | 1,567         | →                             |
| <b>Variance since March 2018</b> | <b>(3.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -43                               | 150   |
| May       | 274                               | 532   |
| June      | 675                               | 971   |
| July      | 933                               | 1,196 |
| August    | 1,595                             | 1,954 |
| September | 1,957                             | 2,553 |
| October   | 2,143                             | 2,935 |
| November  | 3,001                             | 3,356 |
| December  | 3,326                             | 3,750 |
| January   | 3,829                             | 4,129 |
| February  | 4,481                             | 4,593 |
| March     | 4,961                             | 5,084 |
| April     | 5,341                             |       |
| May       | 5,339                             |       |
| June      | 5,340                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 549         | 4.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 293      | 1,941       | 15.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 386      | 549         | 70.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,330    | 1,941       | 68.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 214      | 2,366       | 9.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 2,366       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 2,366       | 0.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

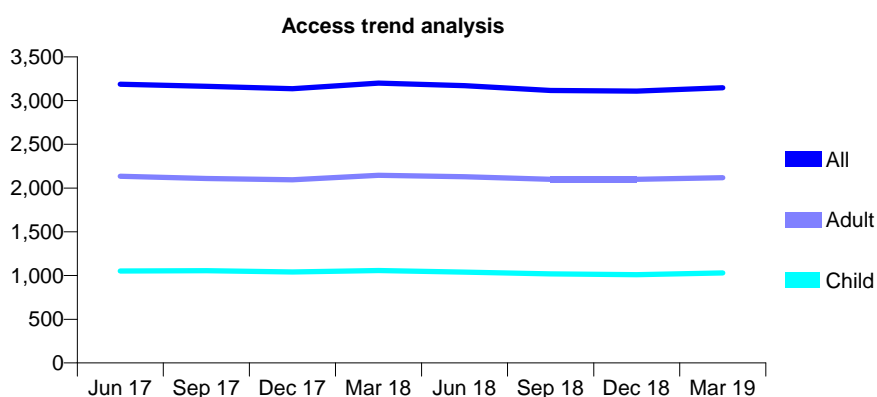
## Q68 - Vital Signs At a Glance Contract Report for 165786/0001 - March 2019

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Mr A Mykoniatis and Mr S Kolonidis |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 06/04/2015                         |
| Contract end date    |                                    |

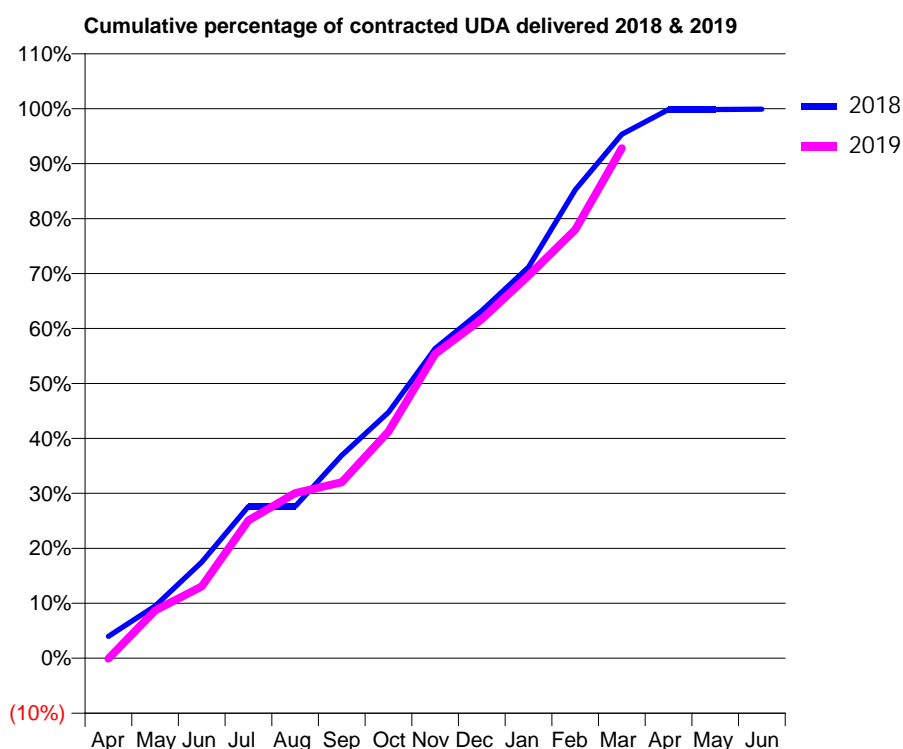
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,500      |
| Carry forward general activity (UDA)        | 12          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £297,991.67 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,201         |                               |
| Quarter ending June 2018         | 3,170         | →                             |
| Quarter ending September 2018    | 3,117         | ↓                             |
| Quarter ending December 2018     | 3,109         | →                             |
| Quarter ending March 2019        | 3,147         | →                             |
| <b>Variance since March 2018</b> | <b>(1.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 500    | -12    |
| May       | 1,188  | 1,087  |
| June      | 2,185  | 1,632  |
| July      | 3,454  | 3,135  |
| August    | 3,454  | 3,753  |
| September | 4,615  | 4,004  |
| October   | 5,592  | 5,155  |
| November  | 7,045  | 6,922  |
| December  | 7,904  | 7,712  |
| January   | 8,896  | 8,701  |
| February  | 10,654 | 9,746  |
| March     | 11,917 | 11,597 |
| April     | 12,480 |        |
| May       | 12,481 |        |
| June      | 12,488 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 76       | 1,632       | 4.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 412      | 3,263       | 12.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,136    | 1,632       | 69.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,106    | 3,263       | 64.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 340      | 4,666       | 7.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 4,666       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 4,666       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

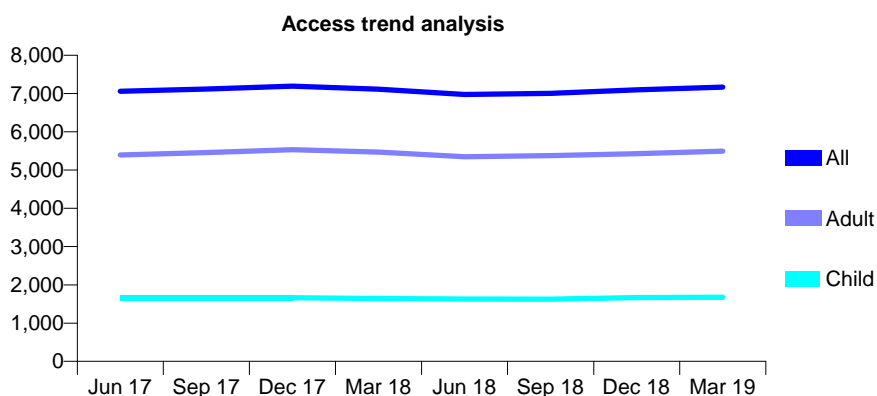
## Q68 - Vital Signs At a Glance Contract Report for 166030/0001 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Cranleigh Practice Ltd |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2008             |
| Contract end date    |                        |

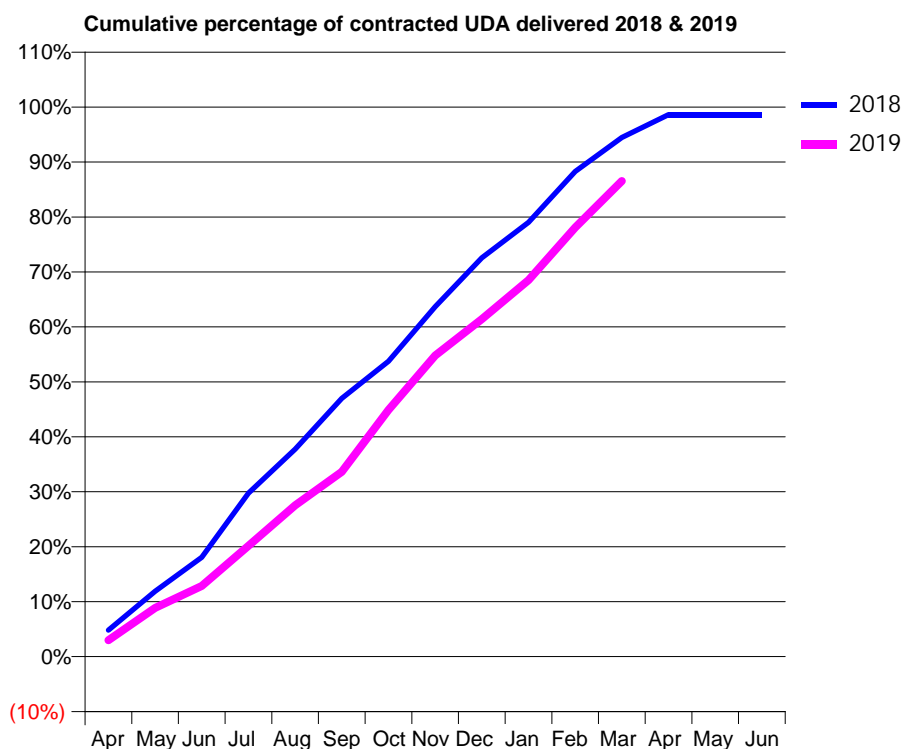
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,581      |
| Carry forward general activity (UDA)        | 129         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £501,512.81 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,112       |                               |
| Quarter ending June 2018         | 6,978       | ↓                             |
| Quarter ending September 2018    | 7,004       | →                             |
| Quarter ending December 2018     | 7,095       | →                             |
| Quarter ending March 2019        | 7,170       | →                             |
| <b>Variance since March 2018</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 894                               | 556    |
| May       | 2,211                             | 1,648  |
| June      | 3,355                             | 2,391  |
| July      | 5,525                             | 3,751  |
| August    | 7,020                             | 5,117  |
| September | 8,733                             | 6,246  |
| October   | 9,987                             | 8,338  |
| November  | 11,834                            | 10,185 |
| December  | 13,484                            | 11,412 |
| January   | 14,685                            | 12,730 |
| February  | 16,406                            | 14,513 |
| March     | 17,553                            | 16,076 |
| April     | 18,325                            |        |
| May       | 18,325                            |        |
| June      | 18,325                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 2,385       | 3.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 616      | 7,725       | 8.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,488    | 2,385       | 62.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,922    | 7,725       | 63.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 427      | 9,318       | 4.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 9,318       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 117      | 9,318       | 1.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

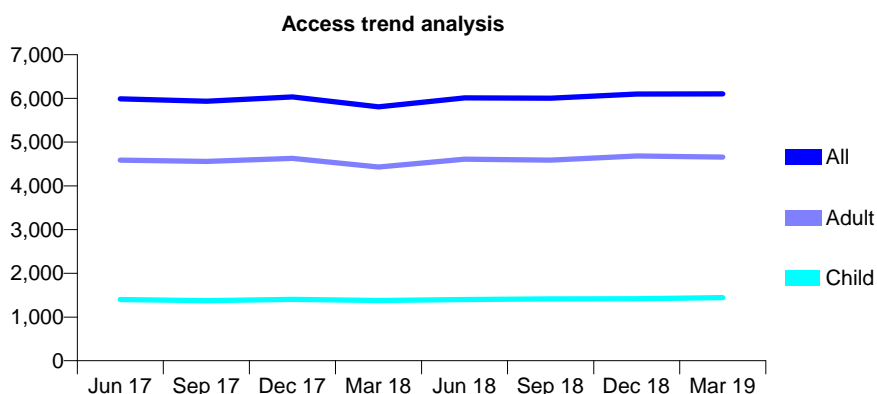
## Q68 - Vital Signs At a Glance Contract Report for 166782/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | Alfa Dental Ltd |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/08/2007      |
| Contract end date    |                 |

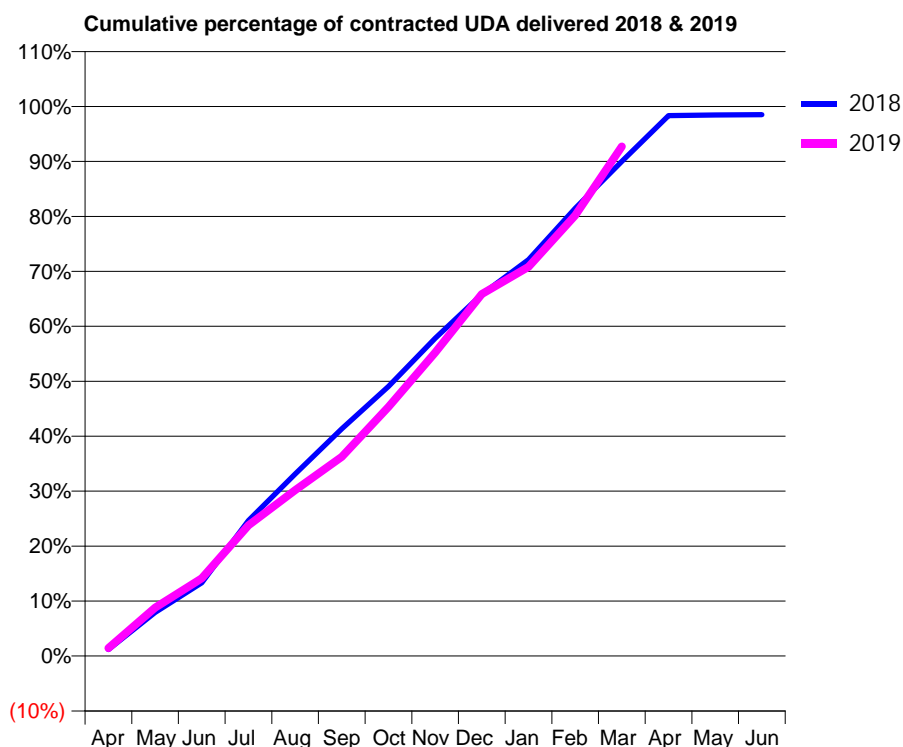
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,646      |
| Carry forward general activity (UDA)        | 306         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £648,836.45 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,806       |                               |
| Quarter ending June 2018         | 6,014       | ↑                             |
| Quarter ending September 2018    | 6,003       | →                             |
| Quarter ending December 2018     | 6,100       | →                             |
| Quarter ending March 2019        | 6,103       | →                             |
| <b>Variance since March 2018</b> | <b>5.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 241                               | 298    |
| May       | 1,639                             | 1,822  |
| June      | 2,751                             | 2,919  |
| July      | 5,095                             | 4,908  |
| August    | 6,839                             | 6,233  |
| September | 8,534                             | 7,483  |
| October   | 10,126                            | 9,358  |
| November  | 11,936                            | 11,407 |
| December  | 13,587                            | 13,597 |
| January   | 14,891                            | 14,619 |
| February  | 16,820                            | 16,555 |
| March     | 18,580                            | 19,141 |
| April     | 20,301                            |        |
| May       | 20,321                            |        |
| June      | 20,339                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 151      | 1,972       | 7.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 766      | 5,772       | 13.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 965      | 1,972       | 48.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,624    | 5,772       | 45.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 670      | 7,332       | 9.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 7,332       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 7,332       | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

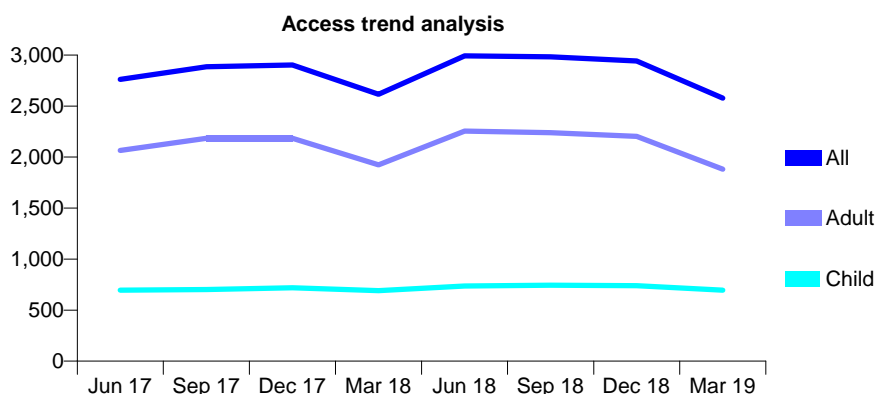
## Q68 - Vital Signs At a Glance Contract Report for 166782/0002 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | Alfa Dental Ltd |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/08/2007      |
| Contract end date    |                 |

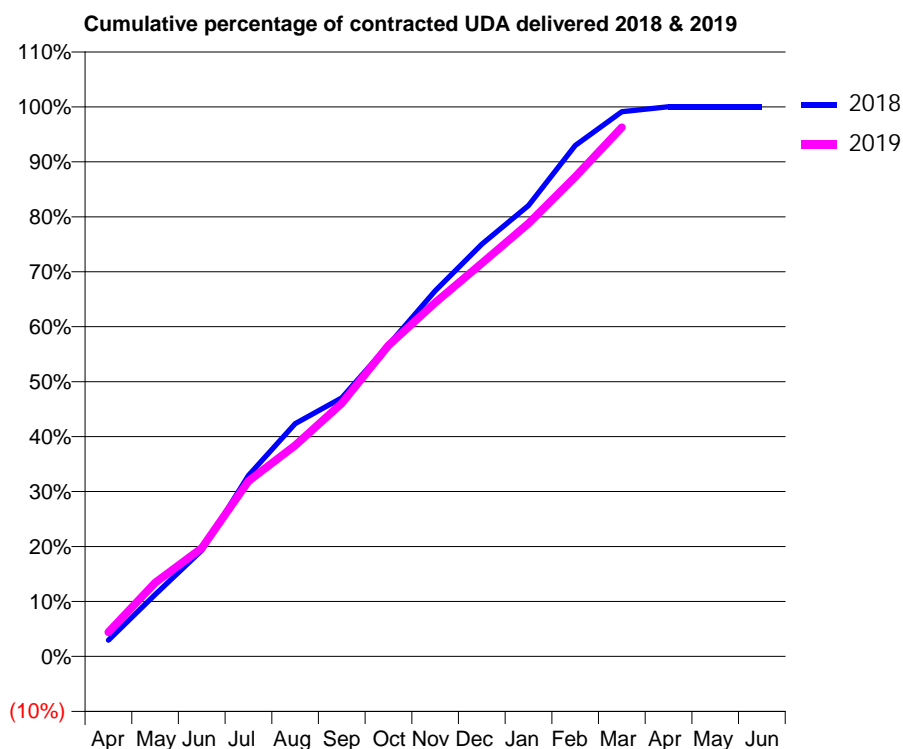
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,694       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £427,276.50 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,615         |                               |
| Quarter ending June 2018         | 2,991         | ↑                             |
| Quarter ending September 2018    | 2,983         | →                             |
| Quarter ending December 2018     | 2,942         | ↓                             |
| Quarter ending March 2019        | 2,578         | ↓                             |
| <b>Variance since March 2018</b> | <b>(1.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 286                               | 426   |
| May       | 1,092                             | 1,299 |
| June      | 1,870                             | 1,910 |
| July      | 3,190                             | 3,092 |
| August    | 4,107                             | 3,722 |
| September | 4,560                             | 4,466 |
| October   | 5,494                             | 5,487 |
| November  | 6,449                             | 6,239 |
| December  | 7,270                             | 6,936 |
| January   | 7,954                             | 7,637 |
| February  | 9,013                             | 8,460 |
| March     | 9,607                             | 9,332 |
| April     | 9,695                             |       |
| May       | 9,696                             |       |
| June      | 9,696                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 90       | 1,037       | 8.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 332      | 2,599       | 12.8%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 498      | 1,037       | 48.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,026    | 2,599       | 39.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 320      | 3,587       | 8.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 3,587       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 3,587       | 0.8%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

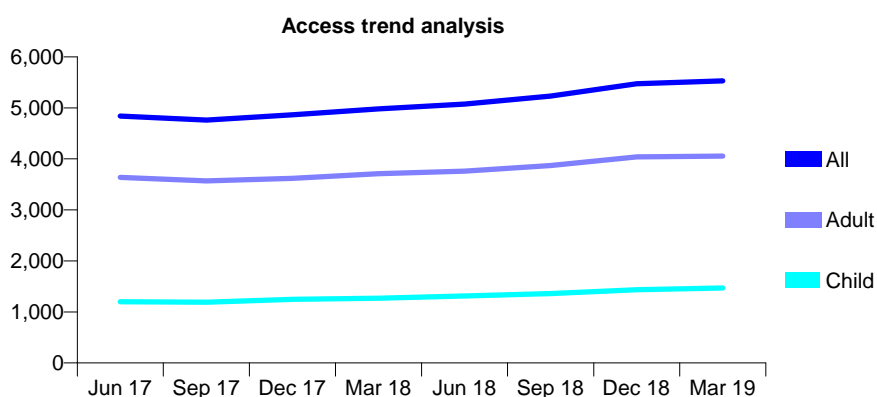
## Q68 - Vital Signs At a Glance Contract Report for 166960/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Dumbledore Dental Care Ltd |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2008                 |
| Contract end date    |                            |

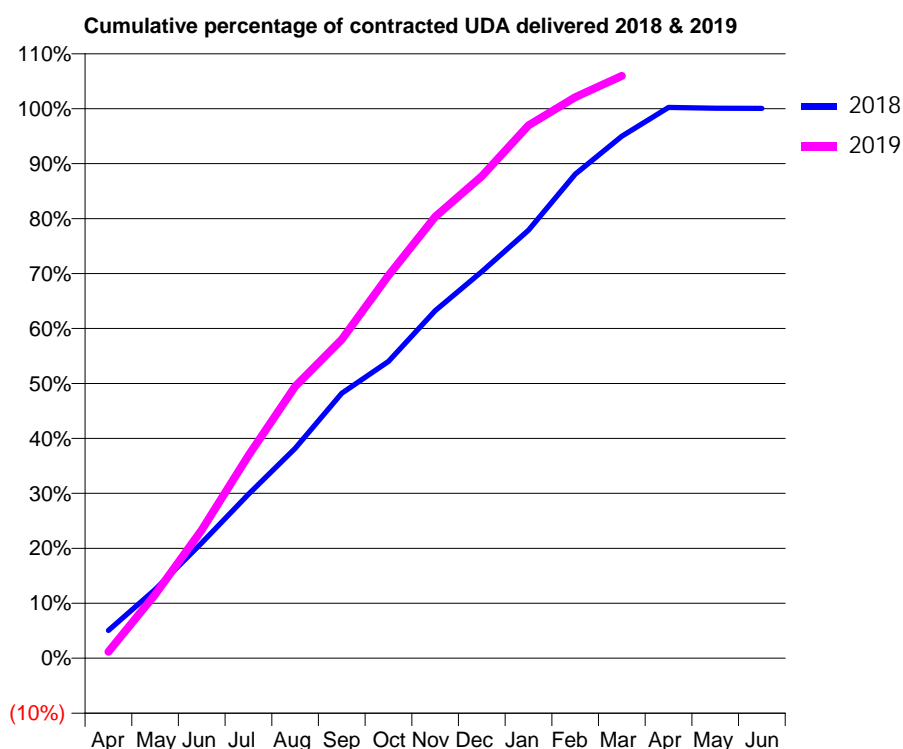
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,000      |
| Carry forward general activity (UDA)        | 265         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £348,247.67 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 4,979        |                               |
| Quarter ending June 2018         | 5,073        | →                             |
| Quarter ending September 2018    | 5,231        | ↑                             |
| Quarter ending December 2018     | 5,474        | ↑                             |
| Quarter ending March 2019        | 5,527        | →                             |
| <b>Variance since March 2018</b> | <b>11.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 607    | 152    |
| May       | 1,502  | 1,510  |
| June      | 2,516  | 3,036  |
| July      | 3,580  | 4,795  |
| August    | 4,585  | 6,432  |
| September | 5,783  | 7,539  |
| October   | 6,480  | 9,057  |
| November  | 7,588  | 10,445 |
| December  | 8,441  | 11,398 |
| January   | 9,345  | 12,604 |
| February  | 10,569 | 13,270 |
| March     | 11,398 | 13,775 |
| April     | 12,025 |        |
| May       | 12,009 |        |
| June      | 12,006 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 86       | 2,310       | 3.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 505      | 5,159       | 9.8%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,416    | 2,310       | 61.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,700    | 5,159       | 52.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 554      | 7,148       | 7.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 7,148       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 7,148       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 16          | 100.0%   | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 16          | 93.8%    | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



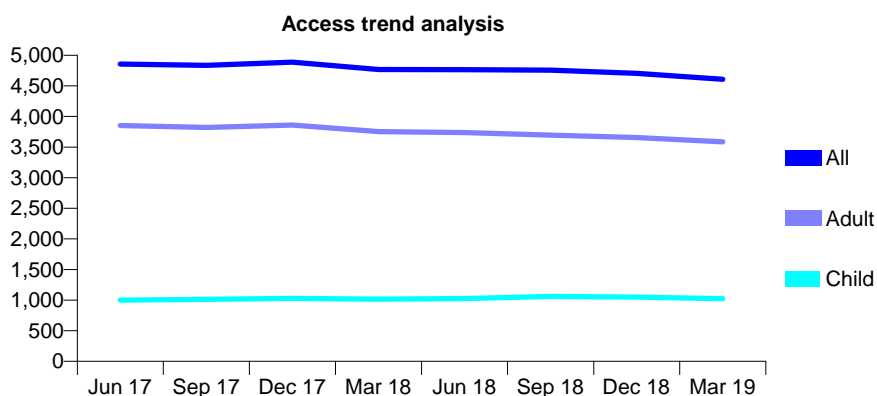
## Q68 - Vital Signs At a Glance Contract Report for 167525/0001 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Brunswick Practice Ltd |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/08/2007             |
| Contract end date    |                        |

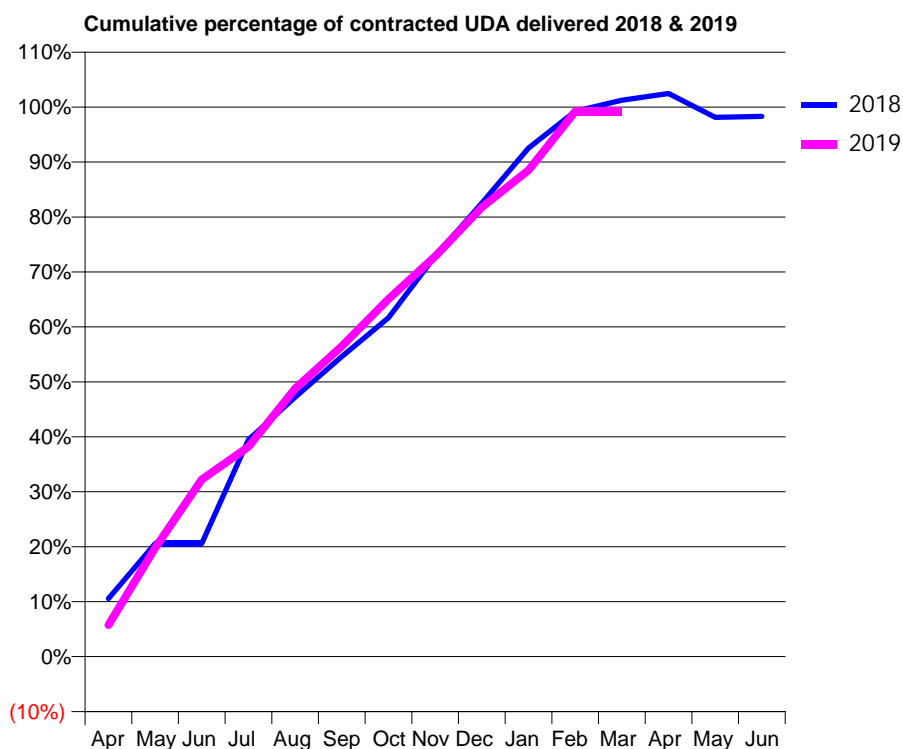
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,742      |
| Carry forward general activity (UDA)        | 250         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £480,301.06 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,768         |                               |
| Quarter ending June 2018         | 4,766         | →                             |
| Quarter ending September 2018    | 4,756         | →                             |
| Quarter ending December 2018     | 4,705         | ↓                             |
| Quarter ending March 2019        | 4,609         | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,558                             | 850    |
| May       | 3,035                             | 2,916  |
| June      | 3,035                             | 4,750  |
| July      | 5,819                             | 5,629  |
| August    | 6,963                             | 7,192  |
| September | 8,047                             | 8,327  |
| October   | 9,092                             | 9,592  |
| November  | 10,744                            | 10,742 |
| December  | 12,163                            | 12,055 |
| January   | 13,642                            | 13,049 |
| February  | 14,630                            | 14,624 |
| March     | 14,923                            | 14,624 |
| April     | 15,105                            |        |
| May       | 14,465                            |        |
| June      | 14,492                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 109      | 1,237       | 8.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 629      | 3,905       | 16.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 450      | 1,237       | 36.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,282    | 3,905       | 32.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 653      | 5,309       | 12.3%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 5,309       | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 5,309       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

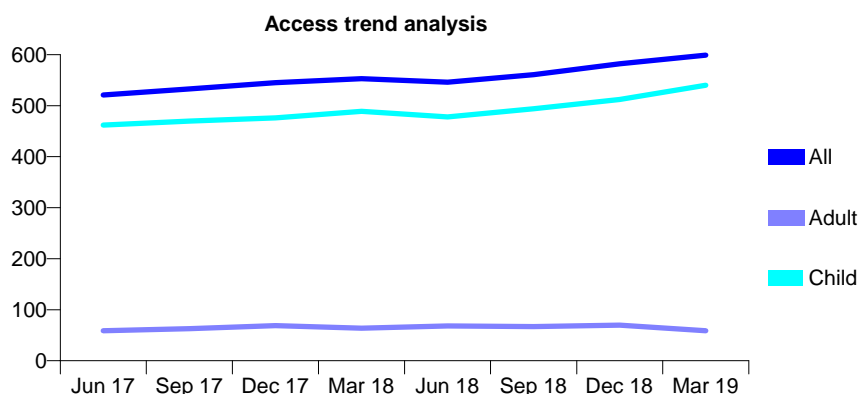
## Q68 - Vital Signs At a Glance Contract Report for 167835/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MDS Dental Care |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/09/2009      |
| Contract end date    |                 |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,460      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £51,622.05 |

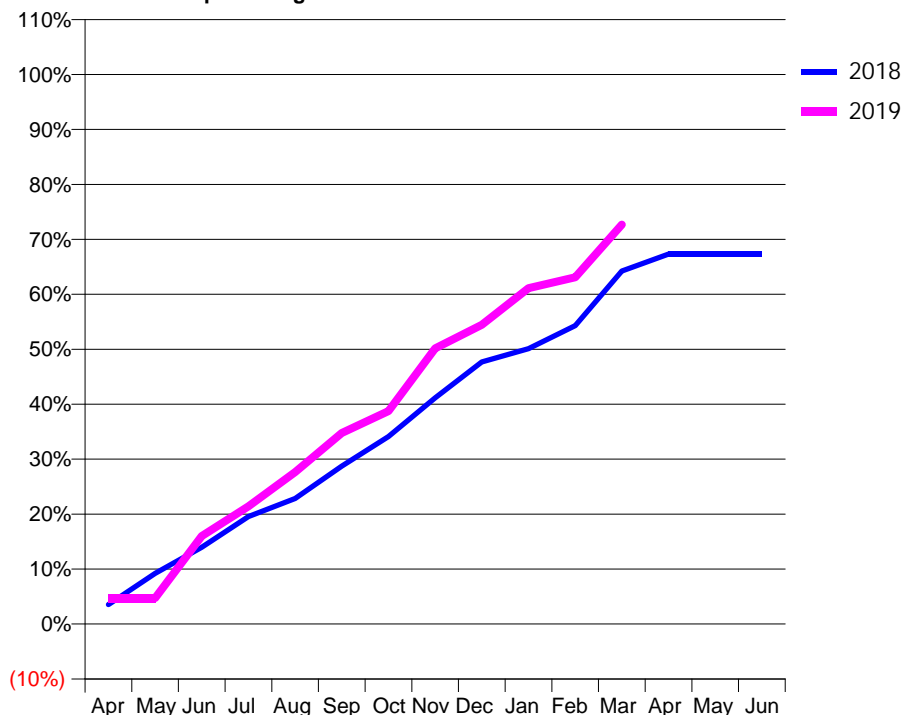
### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 553         |                               |
| Quarter ending June 2018         | 546         | ↓                             |
| Quarter ending September 2018    | 561         | ↑                             |
| Quarter ending December 2018     | 582         | ↑                             |
| Quarter ending March 2019        | 599         | ↑                             |
| <b>Variance since March 2018</b> | <b>8.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 51                                | 69    |
| May       | 134                               | 69    |
| June      | 204                               | 234   |
| July      | 286                               | 313   |
| August    | 334                               | 404   |
| September | 419                               | 508   |
| October   | 498                               | 566   |
| November  | 601                               | 732   |
| December  | 696                               | 795   |
| January   | 731                               | 892   |
| February  | 793                               | 921   |
| March     | 938                               | 1,061 |
| April     | 983                               |       |
| May       | 983                               |       |
| June      | 983                               |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 769         | 6.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 425      | 769         | 55.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 1           | 0.0%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 742         | 3.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 742         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 742         | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

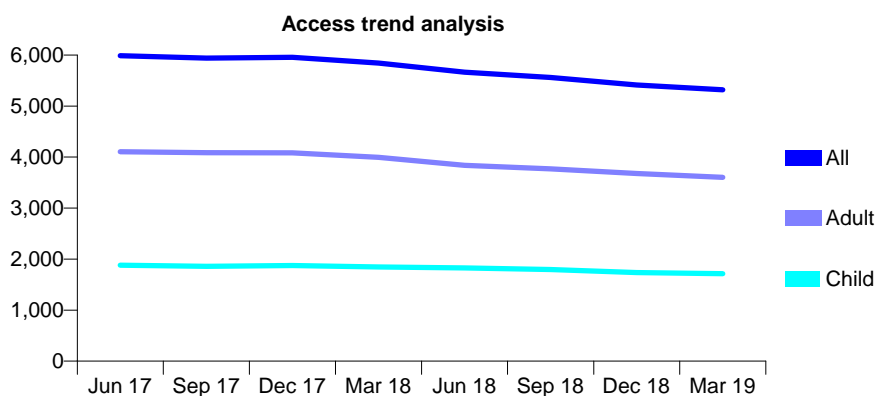
## Q68 - Vital Signs At a Glance Contract Report for 168319/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Tooth Smart  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2013   |
| Contract end date    |              |

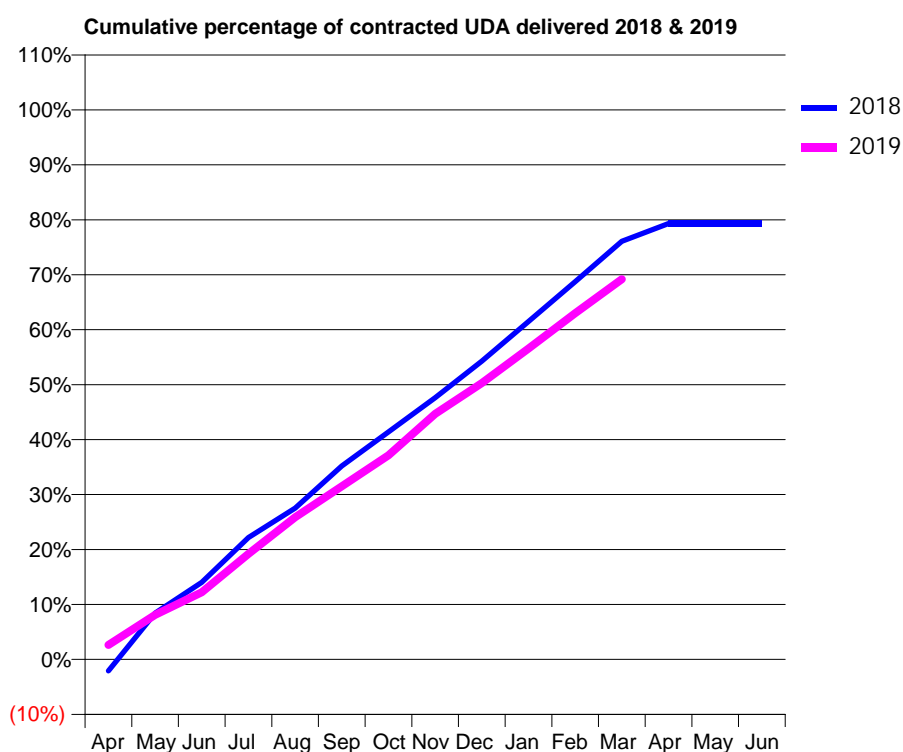
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,083      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £477,071.20 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,841         |                               |
| Quarter ending June 2018         | 5,665         | ↓                             |
| Quarter ending September 2018    | 5,563         | ↓                             |
| Quarter ending December 2018     | 5,414         | ↓                             |
| Quarter ending March 2019        | 5,318         | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -379                              | 475    |
| May       | 1,525                             | 1,469  |
| June      | 2,538                             | 2,208  |
| July      | 4,007                             | 3,471  |
| August    | 4,979                             | 4,682  |
| September | 6,363                             | 5,692  |
| October   | 7,487                             | 6,715  |
| November  | 8,612                             | 8,083  |
| December  | 9,816                             | 9,095  |
| January   | 11,122                            | 10,230 |
| February  | 12,429                            | 11,394 |
| March     | 13,761                            | 12,507 |
| April     | 14,341                            |        |
| May       | 14,341                            |        |
| June      | 14,341                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 93       | 2,018       | 4.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 616      | 4,291       | 14.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 839      | 2,018       | 41.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,903    | 4,291       | 44.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 722      | 6,038       | 12.0%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 6,038       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 6,038       | 0.8%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

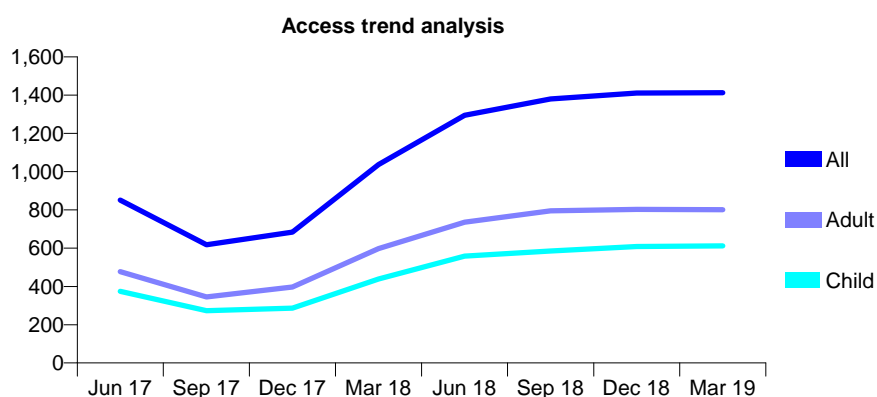
## Q68 - Vital Signs At a Glance Contract Report for 168858/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Ms A Jawahar |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2015   |
| Contract end date    |              |

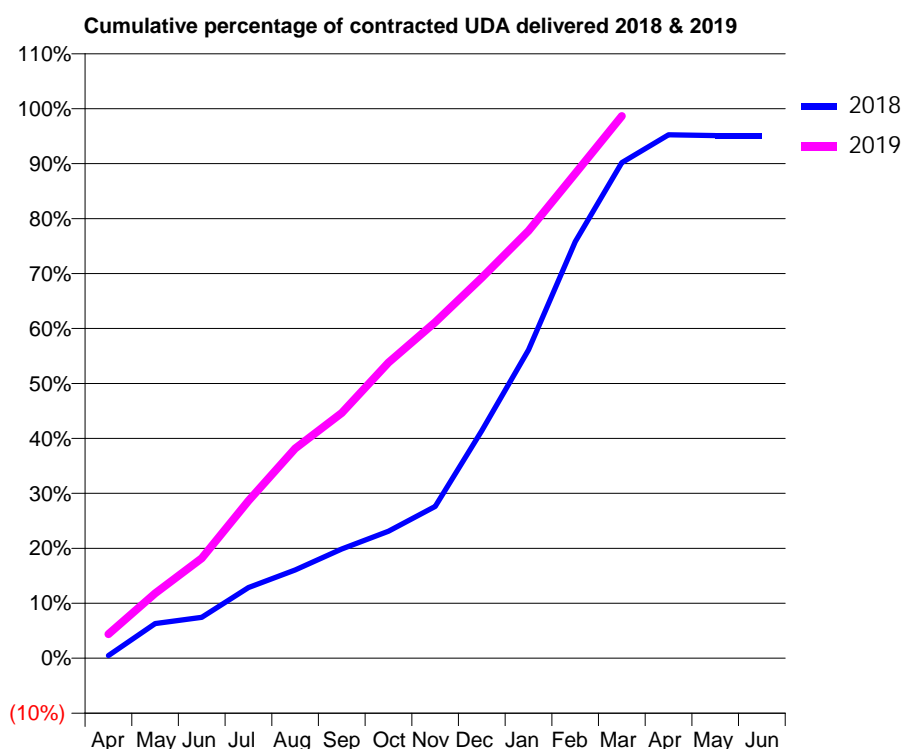
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,410       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £100,415.28 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 1,037        |                               |
| Quarter ending June 2018         | 1,295        | ↑                             |
| Quarter ending September 2018    | 1,380        | ↑                             |
| Quarter ending December 2018     | 1,411        | ↑                             |
| Quarter ending March 2019        | 1,413        | →                             |
| <b>Variance since March 2018</b> | <b>36.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 11                                | 193   |
| May       | 139                               | 520   |
| June      | 165                               | 802   |
| July      | 285                               | 1,264 |
| August    | 355                               | 1,683 |
| September | 440                               | 1,968 |
| October   | 511                               | 2,373 |
| November  | 611                               | 2,696 |
| December  | 915                               | 3,053 |
| January   | 1,240                             | 3,430 |
| February  | 1,675                             | 3,890 |
| March     | 1,993                             | 4,351 |
| April     | 2,105                             |       |
| May       | 2,102                             |       |
| June      | 2,102                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 75       | 1,062       | 7.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 255      | 1,446       | 17.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 604      | 1,062       | 56.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 792      | 1,446       | 54.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 173      | 2,433       | 7.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 2,433       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 2,433       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

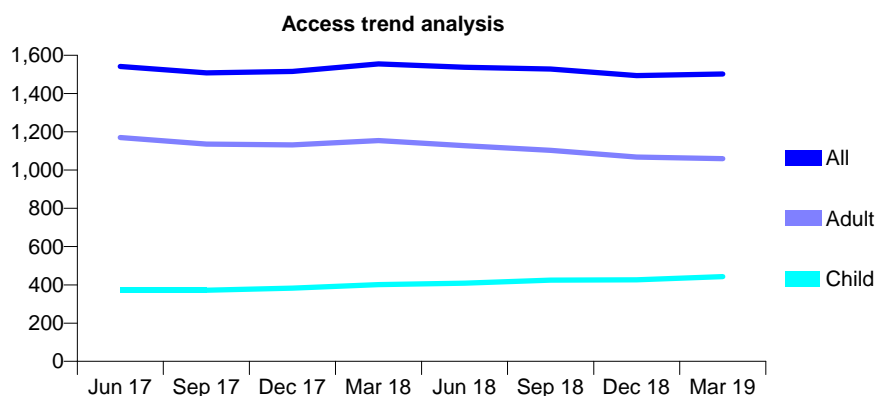
## Q68 - Vital Signs At a Glance Contract Report for 169927/0002 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | Kings Dental Care |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2015        |
| Contract end date    |                   |

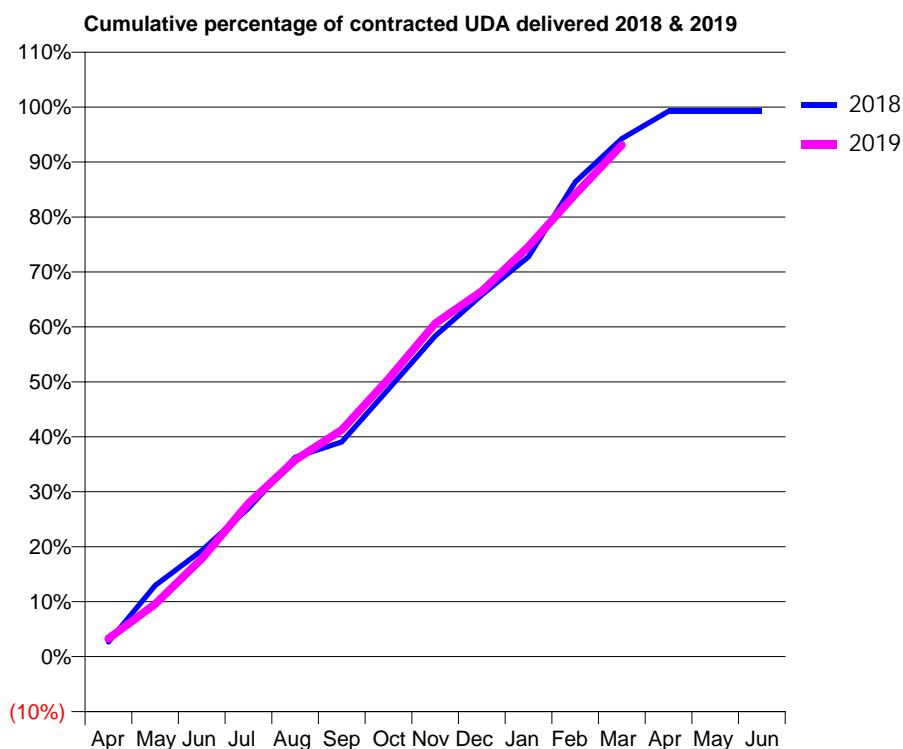
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,840       |
| Carry forward general activity (UDA)        | 36          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £120,890.93 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,555         |                               |
| Quarter ending June 2018         | 1,537         | ↓                             |
| Quarter ending September 2018    | 1,528         | →                             |
| Quarter ending December 2018     | 1,494         | ↓                             |
| Quarter ending March 2019        | 1,502         | →                             |
| <b>Variance since March 2018</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 129                               | 159   |
| May       | 627                               | 463   |
| June      | 935                               | 862   |
| July      | 1,308                             | 1,350 |
| August    | 1,756                             | 1,732 |
| September | 1,892                             | 1,996 |
| October   | 2,355                             | 2,446 |
| November  | 2,824                             | 2,934 |
| December  | 3,184                             | 3,219 |
| January   | 3,522                             | 3,613 |
| February  | 4,179                             | 4,072 |
| March     | 4,561                             | 4,504 |
| April     | 4,803                             |       |
| May       | 4,803                             |       |
| June      | 4,803                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 632         | 5.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 204      | 1,591       | 12.8%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 336      | 632         | 53.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 943      | 1,591       | 59.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 177      | 2,135       | 8.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 2,135       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 2,135       | 1.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

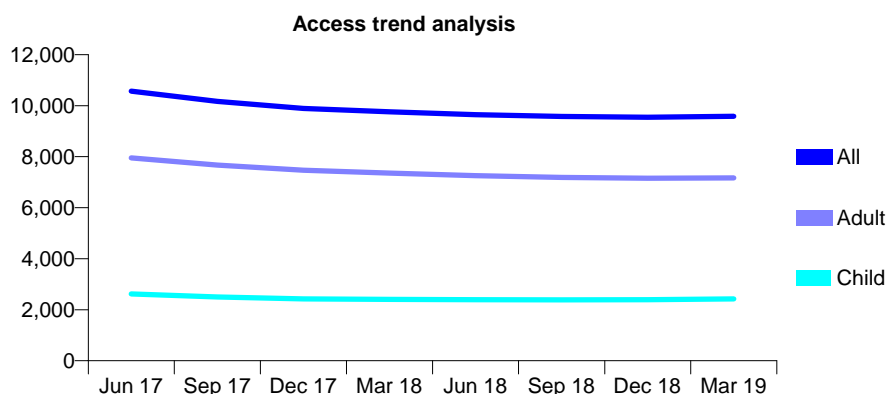
## Q68 - Vital Signs At a Glance Contract Report for 170534/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR P MARSDEN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 02/03/2015   |
| Contract end date    |              |

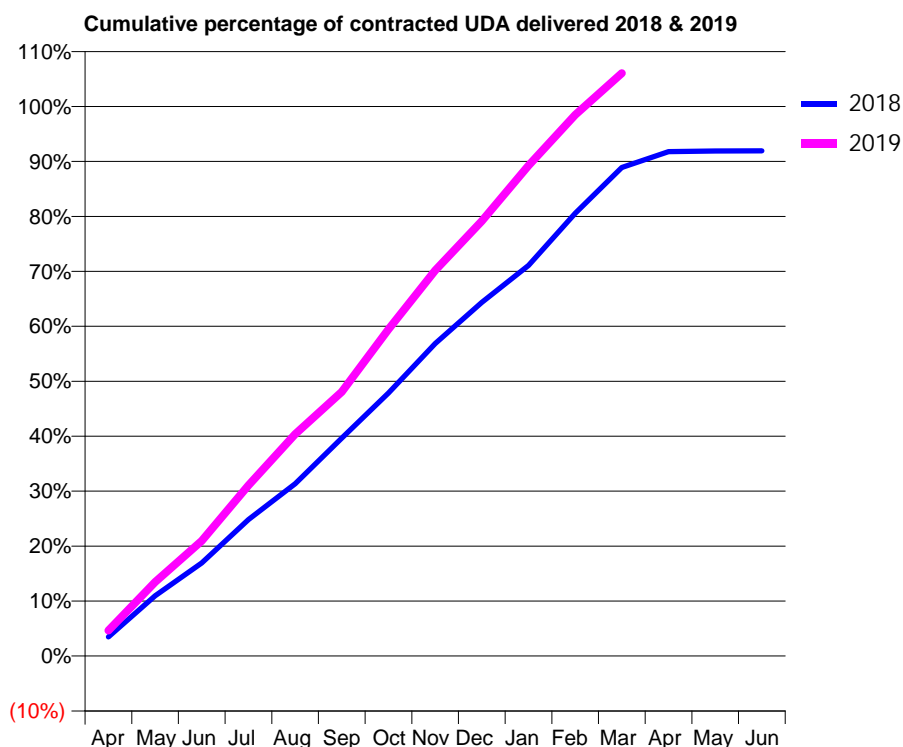
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £720,224.20 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 9,760         |                               |
| Quarter ending June 2018         | 9,650         | ↓                             |
| Quarter ending September 2018    | 9,576         | →                             |
| Quarter ending December 2018     | 9,544         | →                             |
| Quarter ending March 2019        | 9,589         | →                             |
| <b>Variance since March 2018</b> | <b>(1.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 938                               | 1,207  |
| May       | 2,955                             | 3,508  |
| June      | 4,559                             | 5,448  |
| July      | 6,679                             | 8,073  |
| August    | 8,429                             | 10,493 |
| September | 10,668                            | 12,494 |
| October   | 12,871                            | 15,462 |
| November  | 15,295                            | 18,241 |
| December  | 17,303                            | 20,575 |
| January   | 19,112                            | 23,206 |
| February  | 21,665                            | 25,608 |
| March     | 23,908                            | 27,575 |
| April     | 24,679                            |        |
| May       | 24,711                            |        |
| June      | 24,720                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 254      | 3,333       | 7.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,957    | 10,533      | 18.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,805    | 3,333       | 54.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,356    | 10,533      | 50.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,294    | 12,597      | 10.3%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 103      | 12,597      | 0.8%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 252      | 12,597      | 2.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

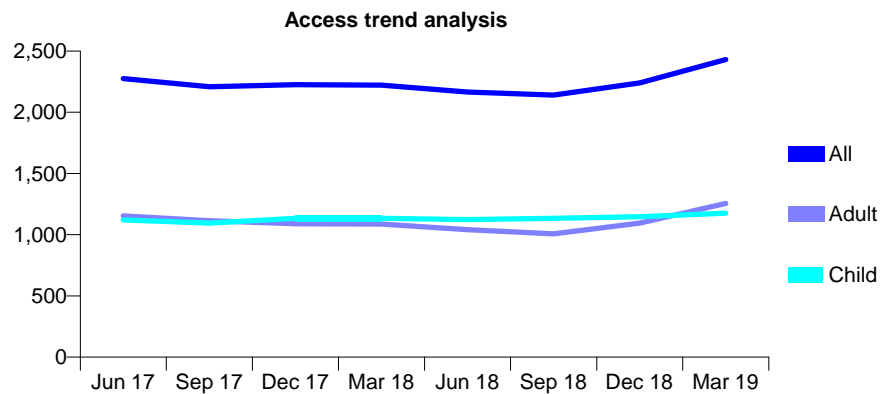
## Q68 - Vital Signs At a Glance Contract Report for 171107/0001 - March 2019

|                      |                                      |
|----------------------|--------------------------------------|
| Name or company name | Mr Sachin Anand & Miss Shalini Anand |
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 02/03/2009                           |
| Contract end date    |                                      |

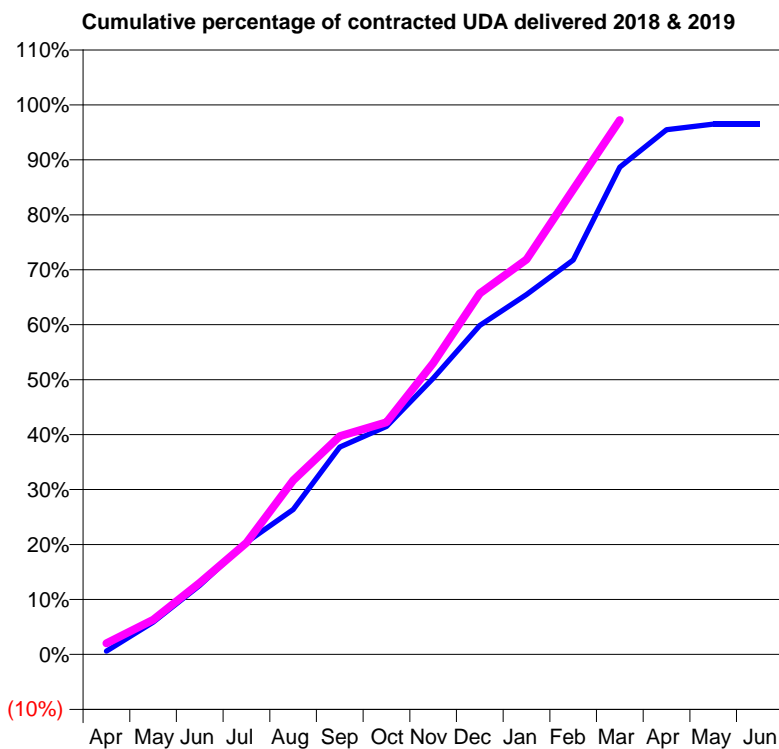
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,855       |
| Carry forward general activity (UDA)        | 204         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £133,825.97 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,222       |                               |
| Quarter ending June 2018         | 2,165       | ↓                             |
| Quarter ending September 2018    | 2,141       | ↓                             |
| Quarter ending December 2018     | 2,240       | ↑                             |
| Quarter ending March 2019        | 2,431       | ↑                             |
| <b>Variance since March 2018</b> | <b>9.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 35    | 118   |
| May       | 344   | 371   |
| June      | 736   | 764   |
| July      | 1,194 | 1,189 |
| August    | 1,543 | 1,854 |
| September | 2,209 | 2,325 |
| October   | 2,429 | 2,473 |
| November  | 2,941 | 3,103 |
| December  | 3,504 | 3,846 |
| January   | 3,834 | 4,207 |
| February  | 4,202 | 4,953 |
| March     | 5,191 | 5,693 |
| April     | 5,590 |       |
| May       | 5,650 |       |
| June      | 5,650 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 152      | 1,785       | 8.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 198      | 1,744       | 11.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,105    | 1,785       | 61.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 884      | 1,744       | 50.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 236      | 3,371       | 7.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 80       | 3,371       | 2.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 3,371       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

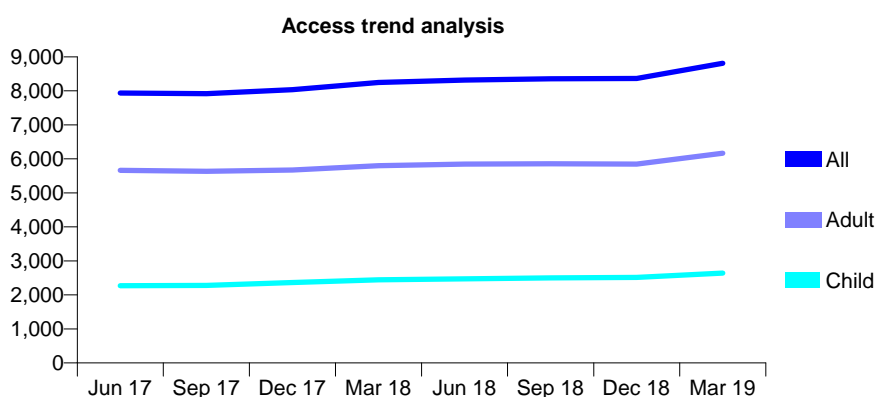
## Q68 - Vital Signs At a Glance Contract Report for 171107/0002 - March 2019

|                      |                                      |
|----------------------|--------------------------------------|
| Name or company name | Mr Sachin Anand & Miss Shalini Anand |
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/12/2012                           |
| Contract end date    |                                      |

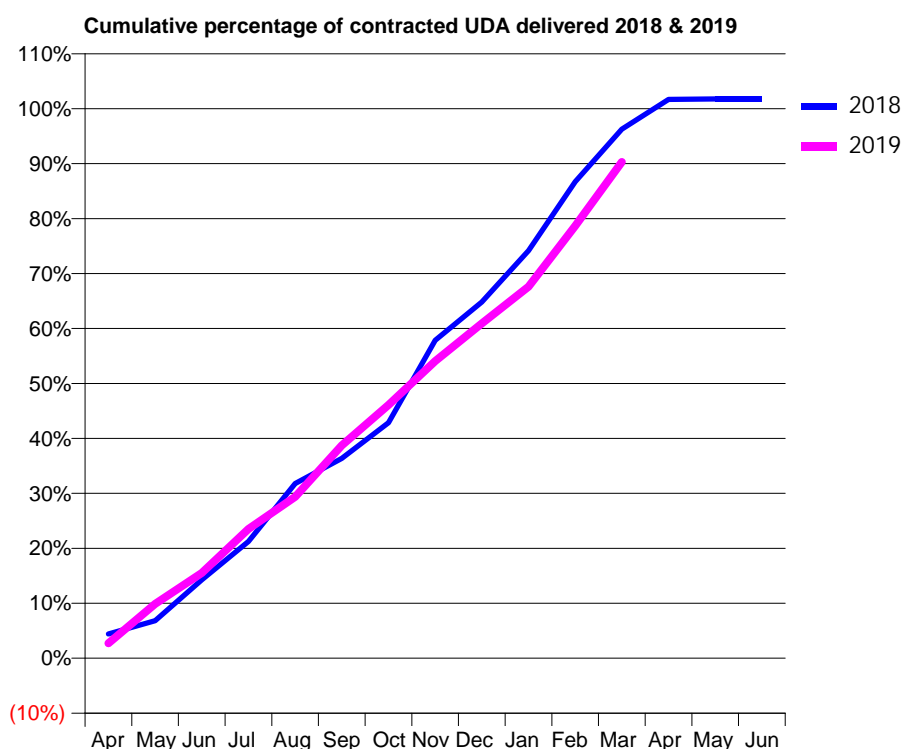
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £579,254.16 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 8,245       |                               |
| Quarter ending June 2018         | 8,319       | →                             |
| Quarter ending September 2018    | 8,354       | →                             |
| Quarter ending December 2018     | 8,362       | →                             |
| Quarter ending March 2019        | 8,808       | ↑                             |
| <b>Variance since March 2018</b> | <b>6.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 946    | 571    |
| May       | 1,467  | 2,076  |
| June      | 3,064  | 3,258  |
| July      | 4,569  | 4,939  |
| August    | 6,840  | 6,169  |
| September | 7,818  | 8,131  |
| October   | 9,213  | 9,679  |
| November  | 12,438 | 11,353 |
| December  | 13,932 | 12,786 |
| January   | 15,942 | 14,193 |
| February  | 18,645 | 16,525 |
| March     | 20,692 | 18,958 |
| April     | 21,859 |        |
| May       | 21,878 |        |
| June      | 21,878 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 252      | 4,318       | 5.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 950      | 8,214       | 11.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,006    | 4,318       | 69.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,017    | 8,214       | 48.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 537      | 10,905      | 4.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 102      | 10,905      | 0.9%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 10,905      | 0.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



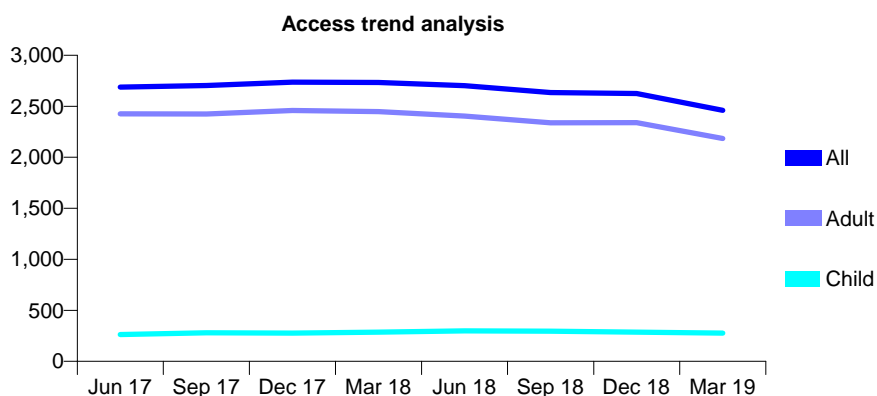
## Q68 - Vital Signs At a Glance Contract Report for 171719/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Mr A Elamin  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2014   |
| Contract end date    |              |

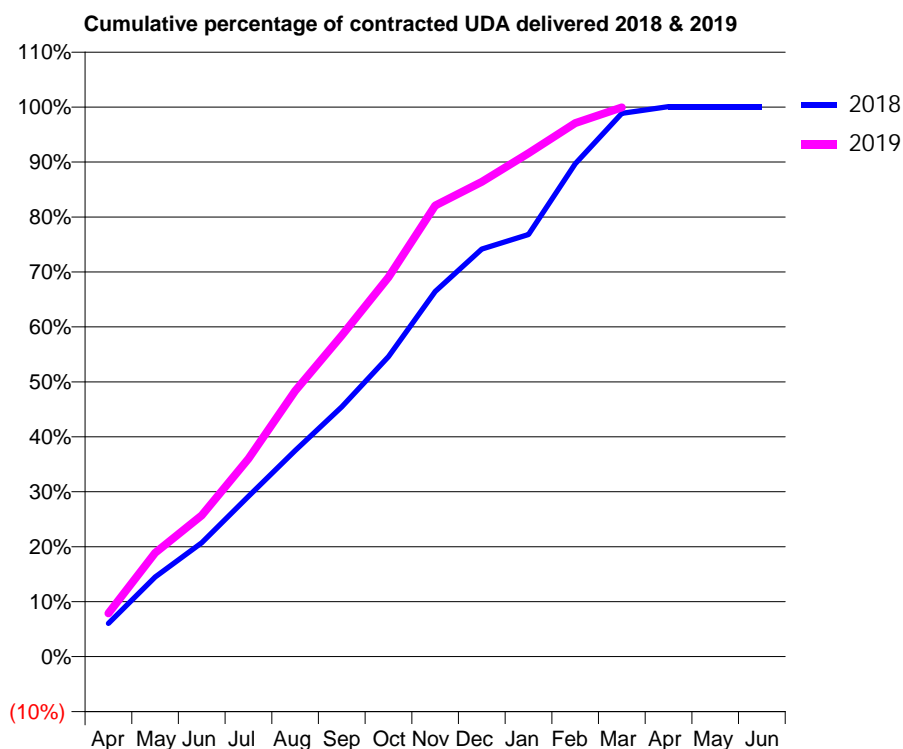
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,255       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £169,244.13 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 2,734          |                               |
| Quarter ending June 2018         | 2,703          | ↓                             |
| Quarter ending September 2018    | 2,634          | ↓                             |
| Quarter ending December 2018     | 2,625          | →                             |
| Quarter ending March 2019        | 2,461          | ↓                             |
| <b>Variance since March 2018</b> | <b>(10.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 379                               | 493   |
| May       | 906                               | 1,182 |
| June      | 1,295                             | 1,608 |
| July      | 1,824                             | 2,252 |
| August    | 2,347                             | 3,025 |
| September | 2,842                             | 3,656 |
| October   | 3,415                             | 4,317 |
| November  | 4,156                             | 5,134 |
| December  | 4,637                             | 5,404 |
| January   | 4,805                             | 5,729 |
| February  | 5,609                             | 6,073 |
| March     | 6,183                             | 6,250 |
| April     | 6,260                             |       |
| May       | 6,260                             |       |
| June      | 6,259                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 306         | 11.8%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 457      | 1,909       | 23.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 104      | 306         | 34.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 314      | 1,909       | 16.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 477      | 2,177       | 21.9%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 2,177       | 1.7%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 51       | 2,177       | 2.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

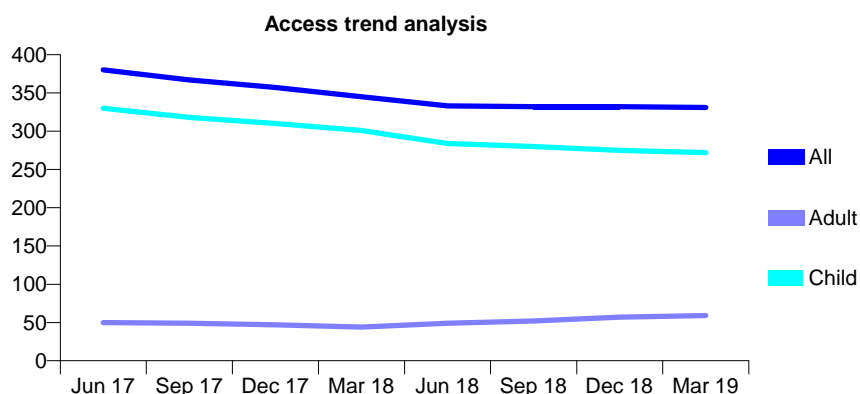
## Q68 - Vital Signs At a Glance Contract Report for 171891/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Chertsey Dental Practice Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/10/2012                   |
| Contract end date    |                              |

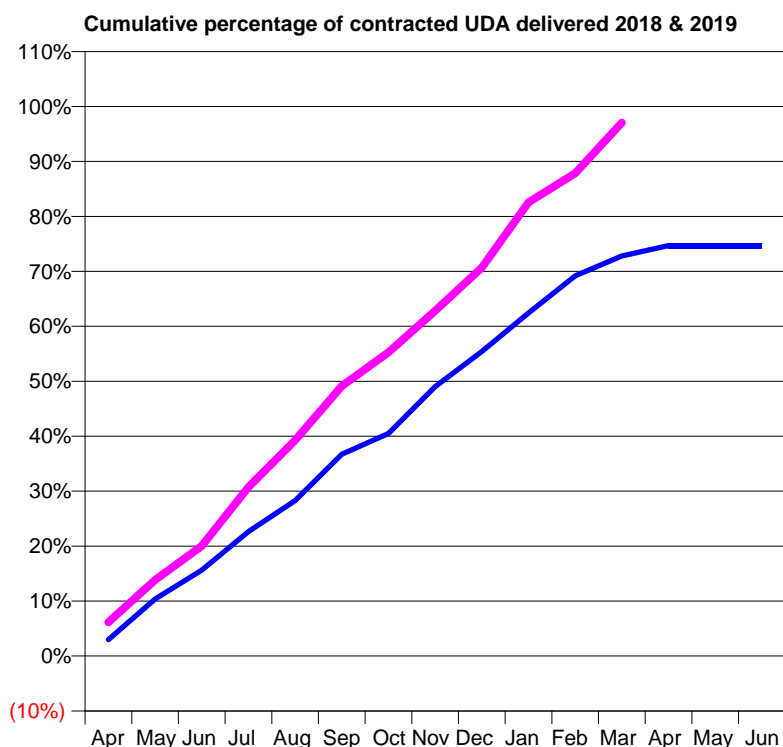
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 600        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,419.30 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 345           |                               |
| Quarter ending June 2018         | 333           | ↓                             |
| Quarter ending September 2018    | 332           | →                             |
| Quarter ending December 2018     | 332           | →                             |
| Quarter ending March 2019        | 331           | →                             |
| <b>Variance since March 2018</b> | <b>(4.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 24                                | 37   |
| May       | 83                                | 83   |
| June      | 125                               | 120  |
| July      | 181                               | 184  |
| August    | 226                               | 236  |
| September | 294                               | 295  |
| October   | 324                               | 332  |
| November  | 392                               | 377  |
| December  | 443                               | 424  |
| January   | 499                               | 495  |
| February  | 553                               | 527  |
| March     | 582                               | 582  |
| April     | 597                               |      |
| May       | 597                               |      |
| June      | 597                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 446         | 7.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 18          | 11.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 300      | 446         | 67.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 12       | 18          | 66.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 452         | 1.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 452         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 452         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

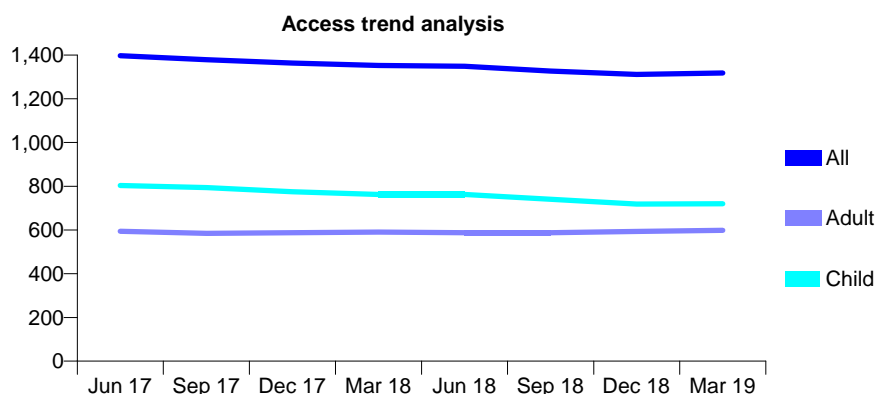
## Q68 - Vital Signs At a Glance Contract Report for 171913/0001 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Andrew J S Mussett Ltd |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/11/2009             |
| Contract end date    |                        |

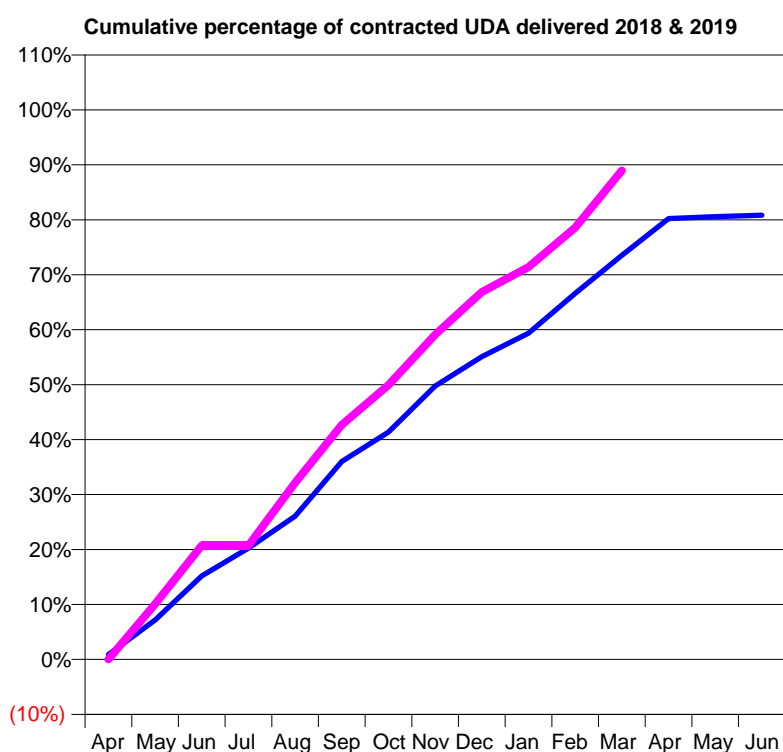
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,845      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £71,817.81 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,352         |                               |
| Quarter ending June 2018         | 1,349         | →                             |
| Quarter ending September 2018    | 1,327         | ↓                             |
| Quarter ending December 2018     | 1,311         | ↓                             |
| Quarter ending March 2019        | 1,318         | →                             |
| <b>Variance since March 2018</b> | <b>(2.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 31                                | 0     |
| May       | 253                               | 287   |
| June      | 535                               | 590   |
| July      | 713                               | 590   |
| August    | 918                               | 915   |
| September | 1,267                             | 1,214 |
| October   | 1,456                             | 1,421 |
| November  | 1,751                             | 1,681 |
| December  | 1,940                             | 1,902 |
| January   | 2,090                             | 2,031 |
| February  | 2,345                             | 2,236 |
| March     | 2,588                             | 2,531 |
| April     | 2,824                             |       |
| May       | 2,837                             |       |
| June      | 2,845                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 1,199       | 3.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 89       | 873         | 10.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 857      | 1,199       | 71.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 637      | 873         | 73.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 38       | 1,892       | 2.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,892       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,892       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

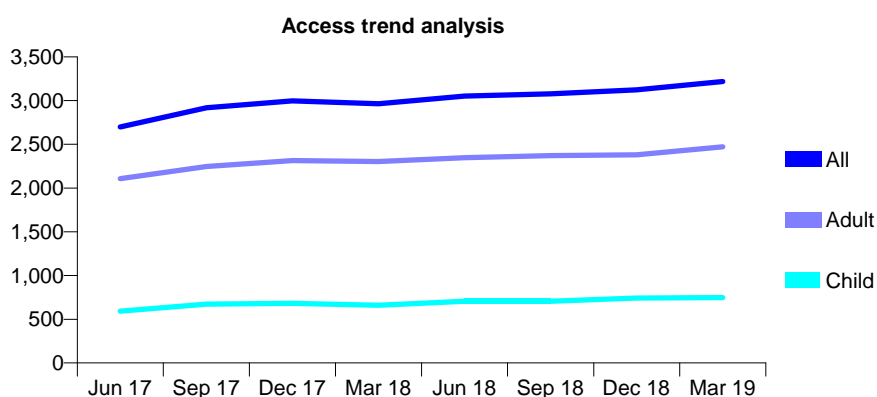
## Q68 - Vital Signs At a Glance Contract Report for 175633/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Mr M Eyrumlu & Mr A Eyrumlu |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/12/2010                  |
| Contract end date    |                             |

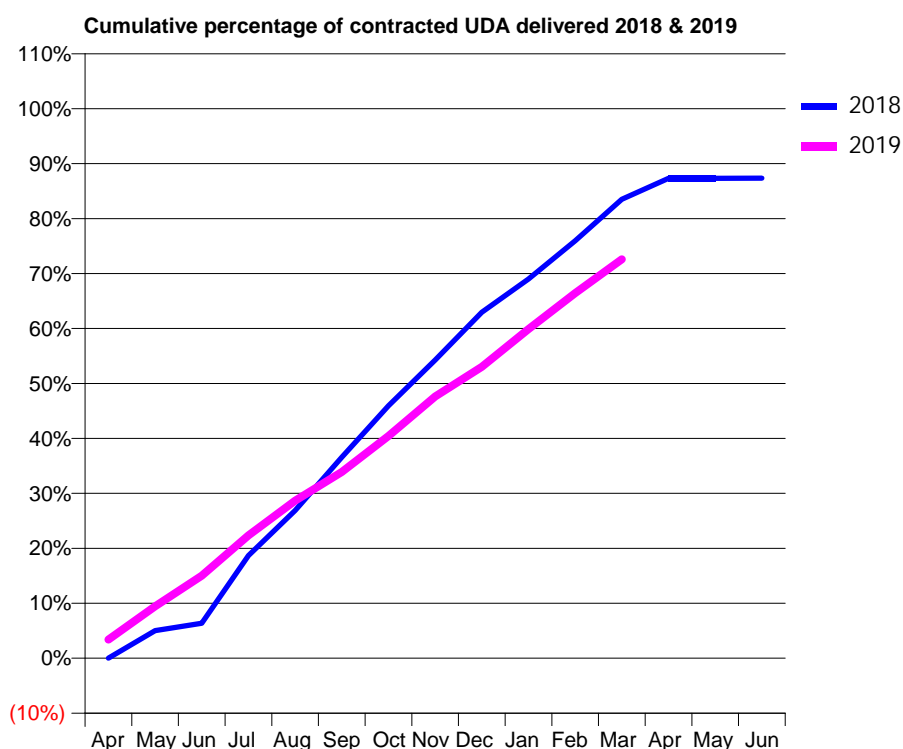
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,150      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £300,217.69 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,964       |                               |
| Quarter ending June 2018         | 3,053       | ↑                             |
| Quarter ending September 2018    | 3,077       | →                             |
| Quarter ending December 2018     | 3,122       | →                             |
| Quarter ending March 2019        | 3,219       | ↑                             |
| <b>Variance since March 2018</b> | <b>8.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 0     | 411   |
| May       | 462   | 1,149 |
| June      | 583   | 1,823 |
| July      | 1,708 | 2,716 |
| August    | 2,461 | 3,482 |
| September | 3,346 | 4,116 |
| October   | 4,205 | 4,914 |
| November  | 4,966 | 5,786 |
| December  | 5,759 | 6,441 |
| January   | 6,313 | 7,278 |
| February  | 6,952 | 8,076 |
| March     | 7,642 | 8,822 |
| April     | 7,989 |       |
| May       | 7,990 |       |
| June      | 7,993 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 1,080       | 3.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 364      | 3,287       | 11.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 614      | 1,080       | 56.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,759    | 3,287       | 53.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 53       | 4,237       | 1.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 4,237       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 137      | 4,237       | 3.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

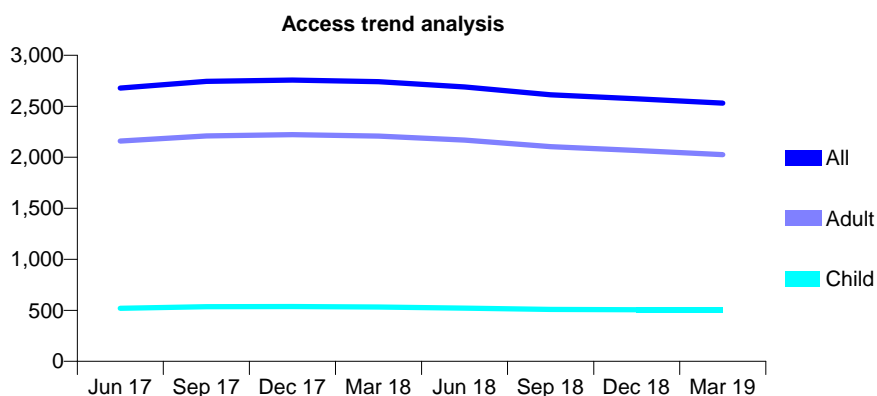
## Q68 - Vital Signs At a Glance Contract Report for 176214/0001 - March 2019

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Warrior Square Dental Practice Ltd |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/07/2015                         |
| Contract end date    |                                    |

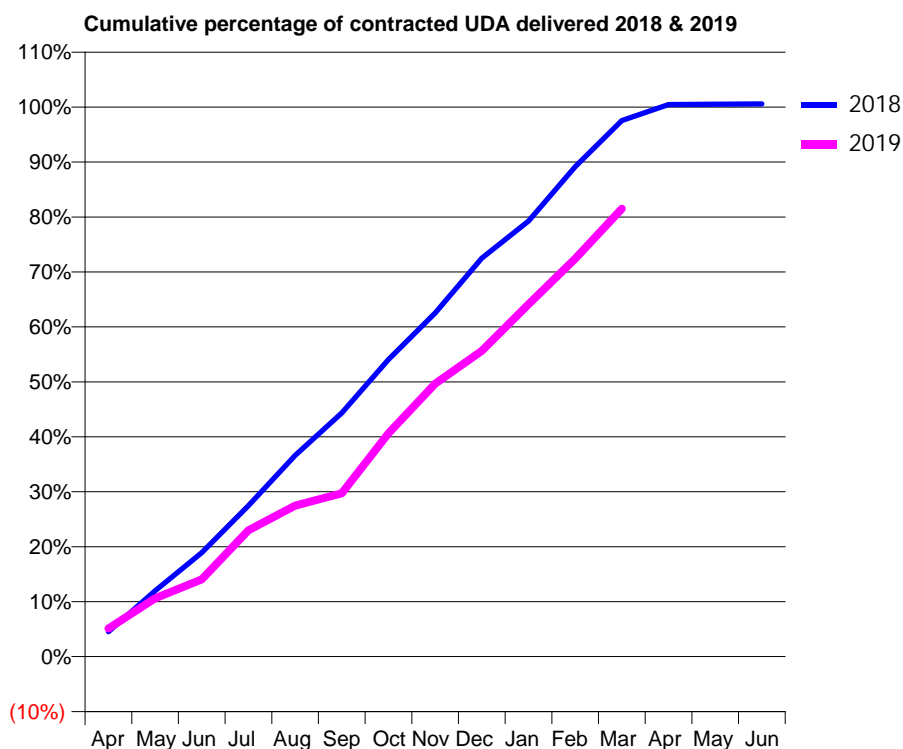
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £176,249.82 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,740         |                               |
| Quarter ending June 2018         | 2,689         | ↓                             |
| Quarter ending September 2018    | 2,613         | ↓                             |
| Quarter ending December 2018     | 2,573         | ↓                             |
| Quarter ending March 2019        | 2,531         | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 317                               | 358   |
| May       | 839                               | 742   |
| June      | 1,324                             | 985   |
| July      | 1,924                             | 1,610 |
| August    | 2,565                             | 1,924 |
| September | 3,105                             | 2,079 |
| October   | 3,786                             | 2,844 |
| November  | 4,379                             | 3,476 |
| December  | 5,075                             | 3,895 |
| January   | 5,549                             | 4,487 |
| February  | 6,241                             | 5,068 |
| March     | 6,828                             | 5,704 |
| April     | 7,032                             |       |
| May       | 7,035                             |       |
| June      | 7,041                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 67       | 823         | 8.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 564      | 3,297       | 17.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 423      | 823         | 51.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,863    | 3,297       | 56.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 296      | 3,271       | 9.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 3,271       | 0.9%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 3,271       | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

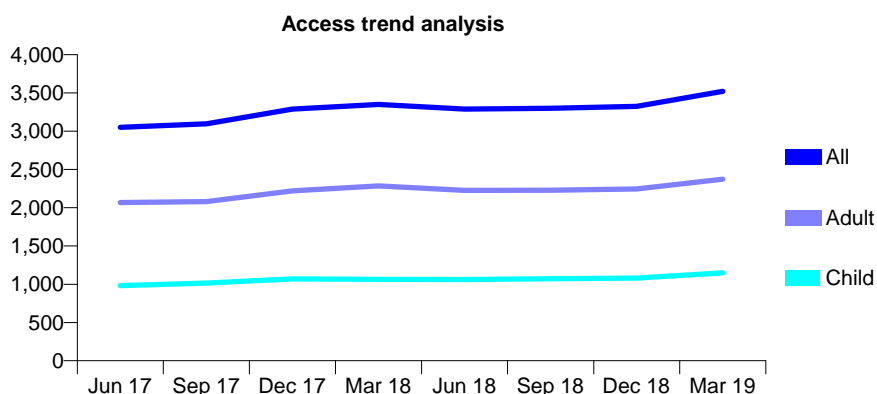
## Q68 - Vital Signs At a Glance Contract Report for 176451/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Tilgate Dental Care Ltd |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/11/2007              |
| Contract end date    |                         |

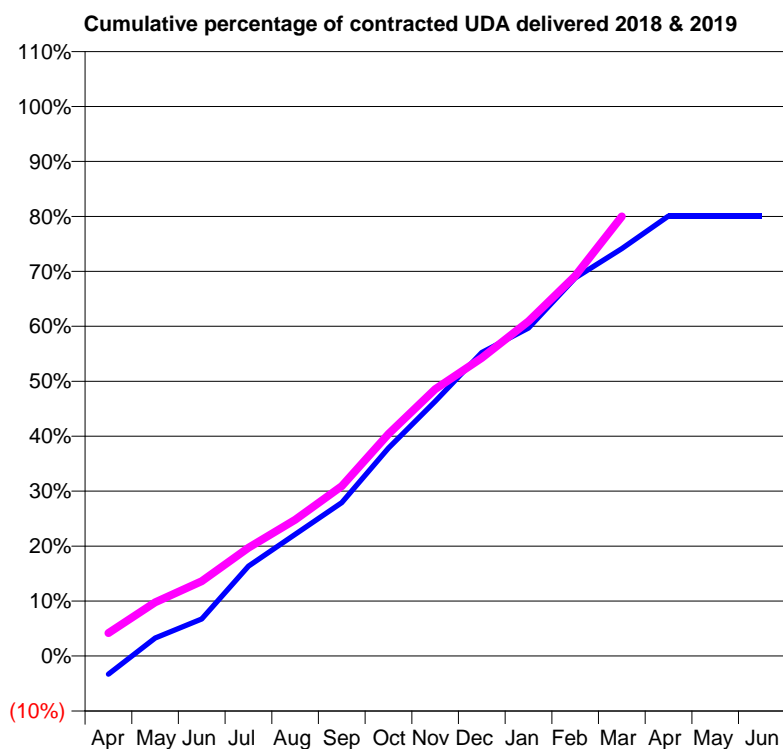
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,656      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £338,156.90 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,349       |                               |
| Quarter ending June 2018         | 3,288       | ↓                             |
| Quarter ending September 2018    | 3,300       | →                             |
| Quarter ending December 2018     | 3,324       | →                             |
| Quarter ending March 2019        | 3,522       | ↑                             |
| <b>Variance since March 2018</b> | <b>5.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -354                              | 446   |
| May       | 350                               | 1,040 |
| June      | 721                               | 1,451 |
| July      | 1,741                             | 2,100 |
| August    | 2,361                             | 2,641 |
| September | 2,975                             | 3,293 |
| October   | 4,031                             | 4,306 |
| November  | 4,938                             | 5,176 |
| December  | 5,885                             | 5,781 |
| January   | 6,360                             | 6,492 |
| February  | 7,331                             | 7,371 |
| March     | 7,900                             | 8,522 |
| April     | 8,532                             |       |
| May       | 8,532                             |       |
| June      | 8,532                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,484       | 5.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 353      | 2,846       | 12.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 739      | 1,484       | 49.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,074    | 2,846       | 37.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 467      | 4,098       | 11.4%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 4,098       | 1.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 72       | 4,098       | 1.8%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

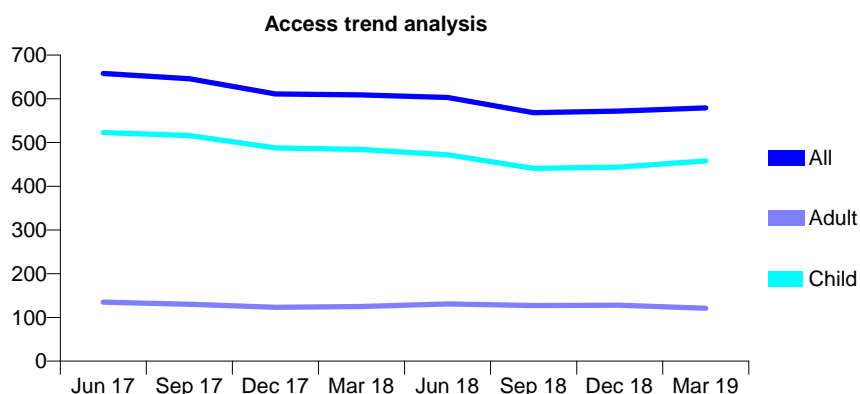
## Q68 - Vital Signs At a Glance Contract Report for 177202/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Mr P Poole and Mr J Drewett |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2014                  |
| Contract end date    |                             |

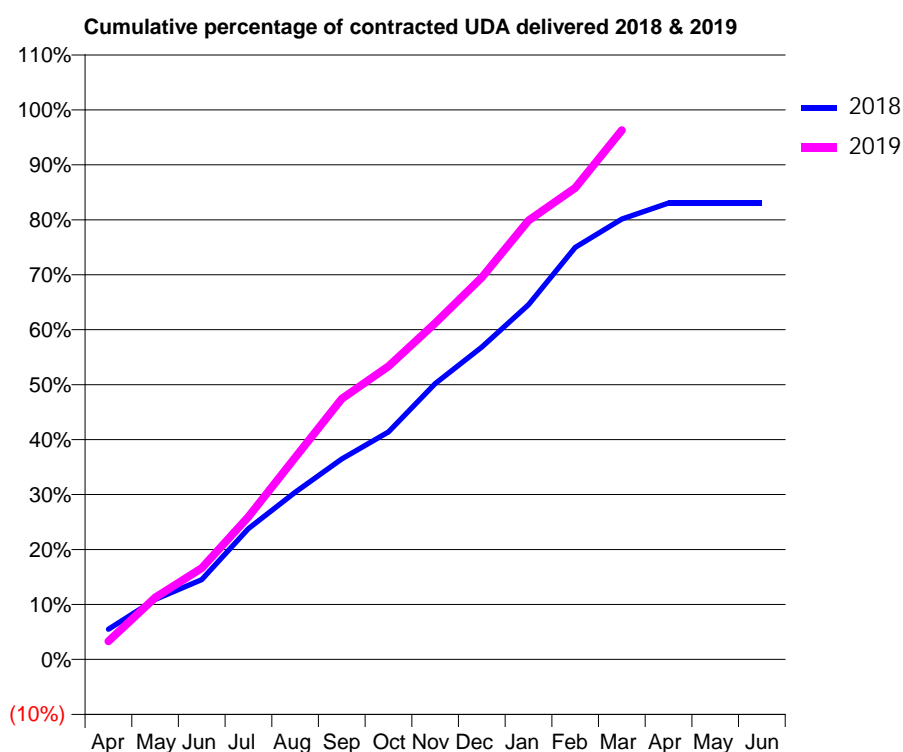
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,029      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,515.65 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 609           |                               |
| Quarter ending June 2018         | 603           | →                             |
| Quarter ending September 2018    | 568           | ↓                             |
| Quarter ending December 2018     | 572           | →                             |
| Quarter ending March 2019        | 579           | →                             |
| <b>Variance since March 2018</b> | <b>(4.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 68                                | 34   |
| May       | 135                               | 116  |
| June      | 180                               | 171  |
| July      | 295                               | 267  |
| August    | 377                               | 378  |
| September | 452                               | 488  |
| October   | 513                               | 549  |
| November  | 622                               | 630  |
| December  | 704                               | 715  |
| January   | 800                               | 822  |
| February  | 929                               | 883  |
| March     | 993                               | 991  |
| April     | 1,029                             |      |
| May       | 1,029                             |      |
| June      | 1,029                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 623         | 2.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 100         | 5.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 403      | 623         | 64.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 56       | 100         | 56.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 701         | 0.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 701         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 701         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

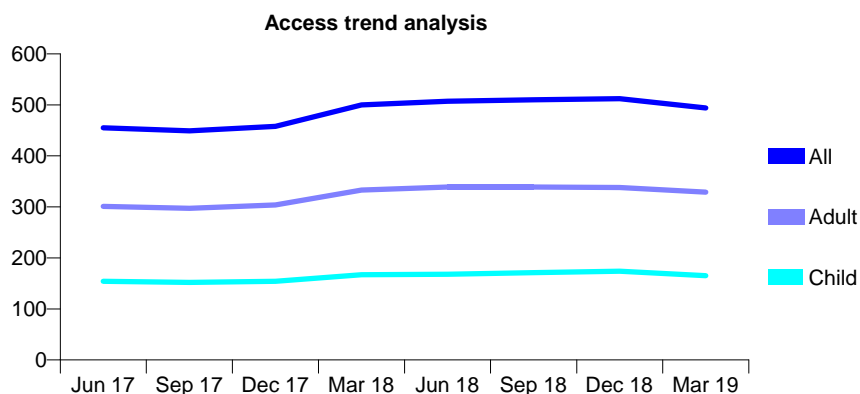
## Q68 - Vital Signs At a Glance Contract Report for 178330/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Tangmere Dental Care Limited |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2011                   |
| Contract end date    |                              |

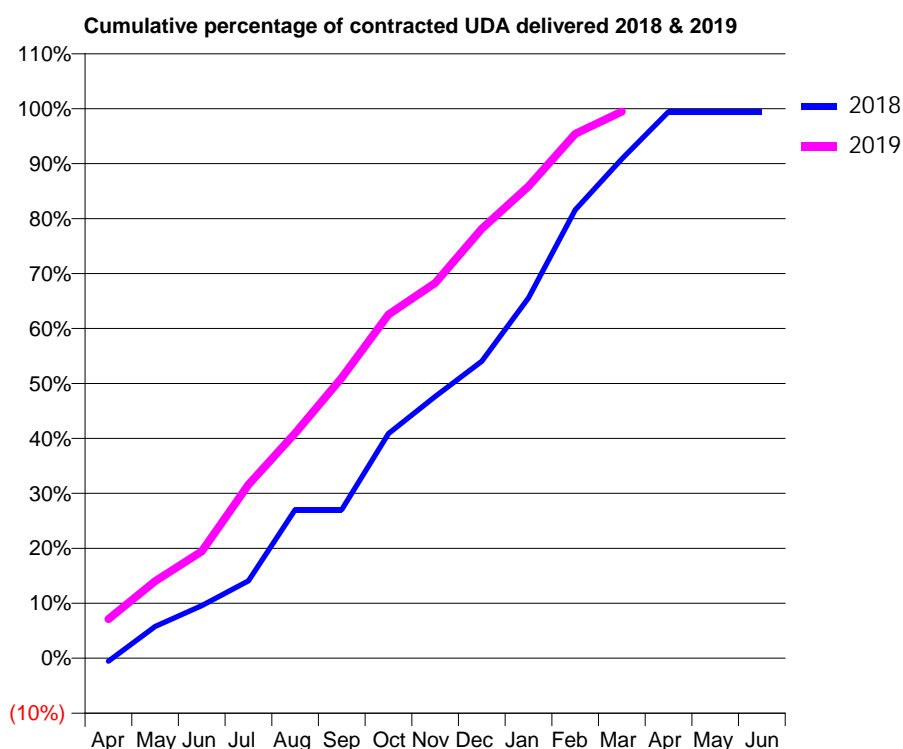
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,960      |
| Carry forward general activity (UDA)        | 11         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £54,212.95 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 500           |                               |
| Quarter ending June 2018         | 507           | →                             |
| Quarter ending September 2018    | 510           | →                             |
| Quarter ending December 2018     | 512           | →                             |
| Quarter ending March 2019        | 494           | ↓                             |
| <b>Variance since March 2018</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -11                               | 139   |
| May       | 113                               | 275   |
| June      | 187                               | 381   |
| July      | 276                               | 619   |
| August    | 530                               | 803   |
| September | 530                               | 1,001 |
| October   | 801                               | 1,226 |
| November  | 934                               | 1,338 |
| December  | 1,059                             | 1,532 |
| January   | 1,285                             | 1,683 |
| February  | 1,599                             | 1,870 |
| March     | 1,780                             | 1,950 |
| April     | 1,949                             |       |
| May       | 1,949                             |       |
| June      | 1,949                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 317         | 9.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 81       | 513         | 15.8%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 239      | 317         | 75.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 312      | 513         | 60.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 53       | 785         | 6.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 785         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 785         | 2.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



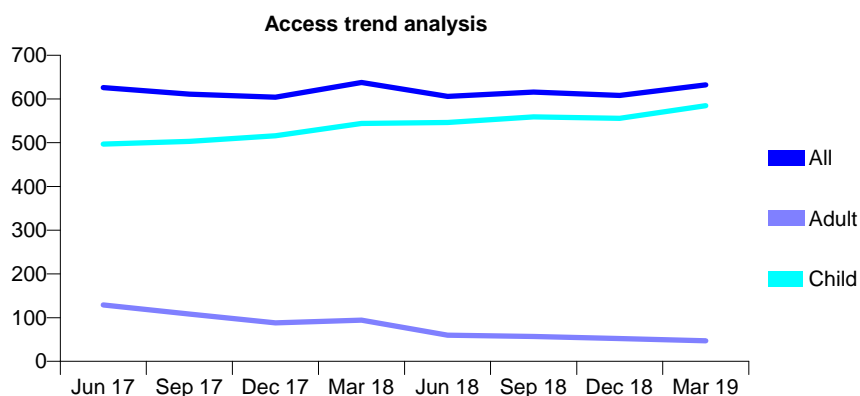
## Q68 - Vital Signs At a Glance Contract Report for 178462/0002 - March 2019

|                      |                     |
|----------------------|---------------------|
| Name or company name | IQ Orthodontics Ltd |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2014          |
| Contract end date    |                     |

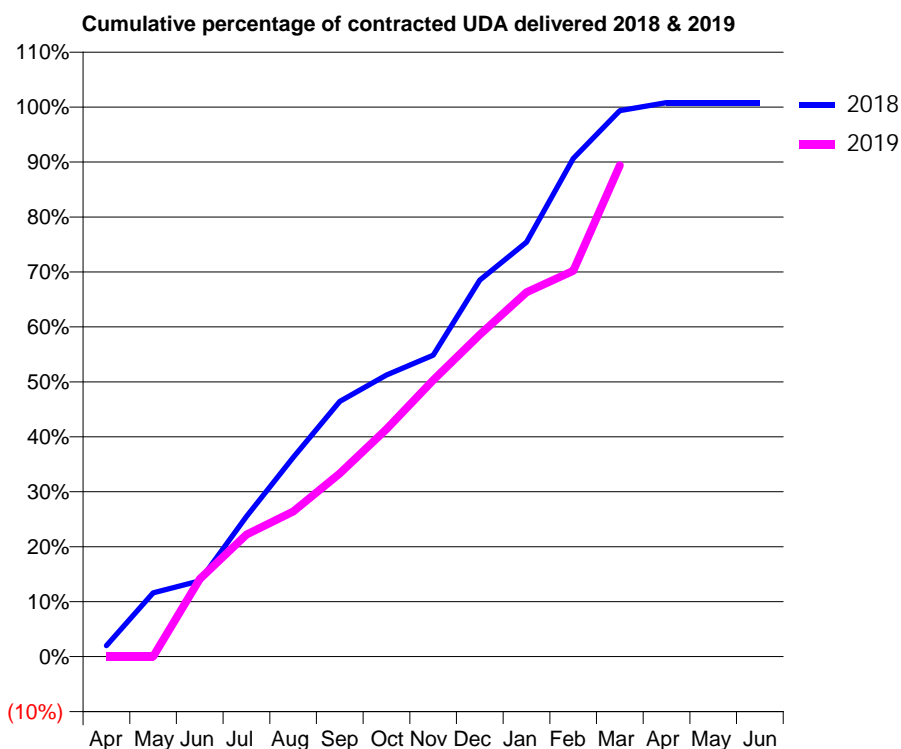
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,852.90 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 638           |                               |
| Quarter ending June 2018         | 606           | ↓                             |
| Quarter ending September 2018    | 616           | →                             |
| Quarter ending December 2018     | 608           | ↓                             |
| Quarter ending March 2019        | 632           | ↑                             |
| <b>Variance since March 2018</b> | <b>(0.9%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 20                                | 0    |
| May       | 116                               | 0    |
| June      | 138                               | 141  |
| July      | 255                               | 222  |
| August    | 362                               | 264  |
| September | 464                               | 333  |
| October   | 512                               | 414  |
| November  | 549                               | 503  |
| December  | 685                               | 586  |
| January   | 754                               | 663  |
| February  | 906                               | 702  |
| March     | 994                               | 894  |
| April     | 1,008                             |      |
| May       | 1,008                             |      |
| June      | 1,008                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 695         | 4.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 14          | 14.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 346      | 695         | 49.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 14          | 42.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 690         | 1.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 690         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 690         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

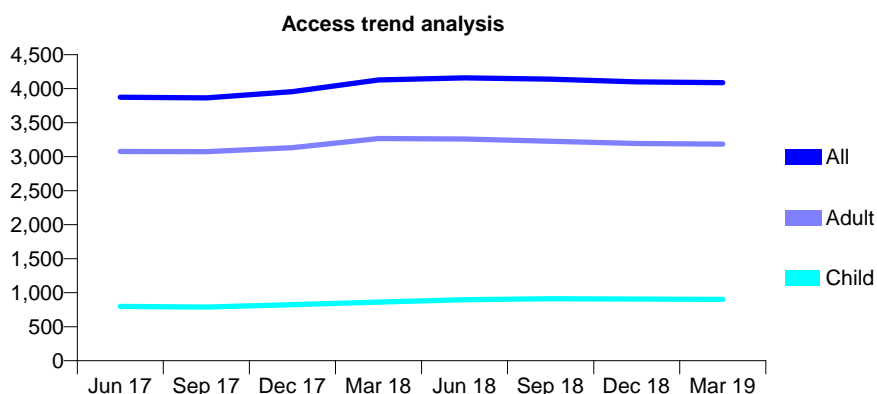
## Q68 - Vital Signs At a Glance Contract Report for 178934/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Newholme Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/01/2015               |
| Contract end date    |                          |

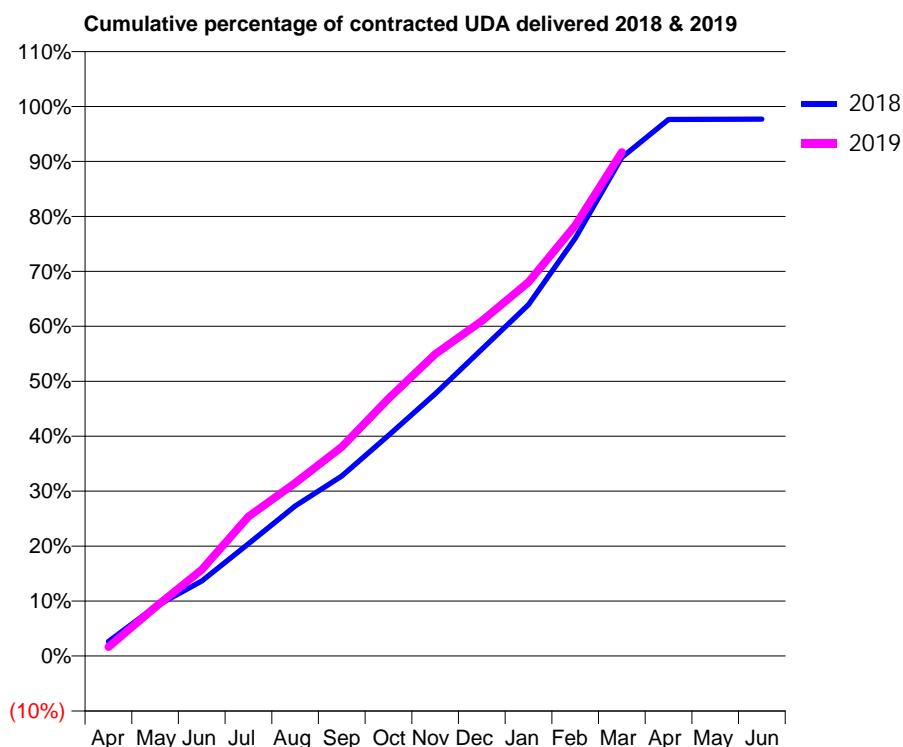
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,635      |
| Carry forward general activity (UDA)        | 315         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £321,572.63 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,129         |                               |
| Quarter ending June 2018         | 4,157         | →                             |
| Quarter ending September 2018    | 4,140         | →                             |
| Quarter ending December 2018     | 4,101         | →                             |
| Quarter ending March 2019        | 4,087         | →                             |
| <b>Variance since March 2018</b> | <b>(1.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 360                               | 227    |
| May       | 1,227                             | 1,209  |
| June      | 1,862                             | 2,143  |
| July      | 2,785                             | 3,464  |
| August    | 3,724                             | 4,297  |
| September | 4,464                             | 5,191  |
| October   | 5,474                             | 6,387  |
| November  | 6,506                             | 7,494  |
| December  | 7,612                             | 8,312  |
| January   | 8,719                             | 9,276  |
| February  | 10,365                            | 10,683 |
| March     | 12,370                            | 12,502 |
| April     | 13,312                            |        |
| May       | 13,315                            |        |
| June      | 13,319                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 77       | 1,259       | 6.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 597      | 4,350       | 13.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 784      | 1,259       | 62.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,443    | 4,350       | 56.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 342      | 5,369       | 6.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 5,369       | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 5,369       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

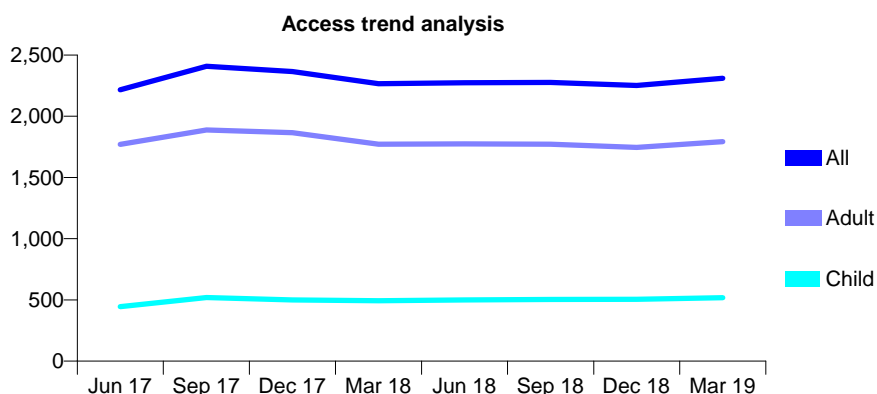
## Q68 - Vital Signs At a Glance Contract Report for 179434/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Mr M Eyrumlu & Mr A Eyrumlu |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/11/2010                  |
| Contract end date    |                             |

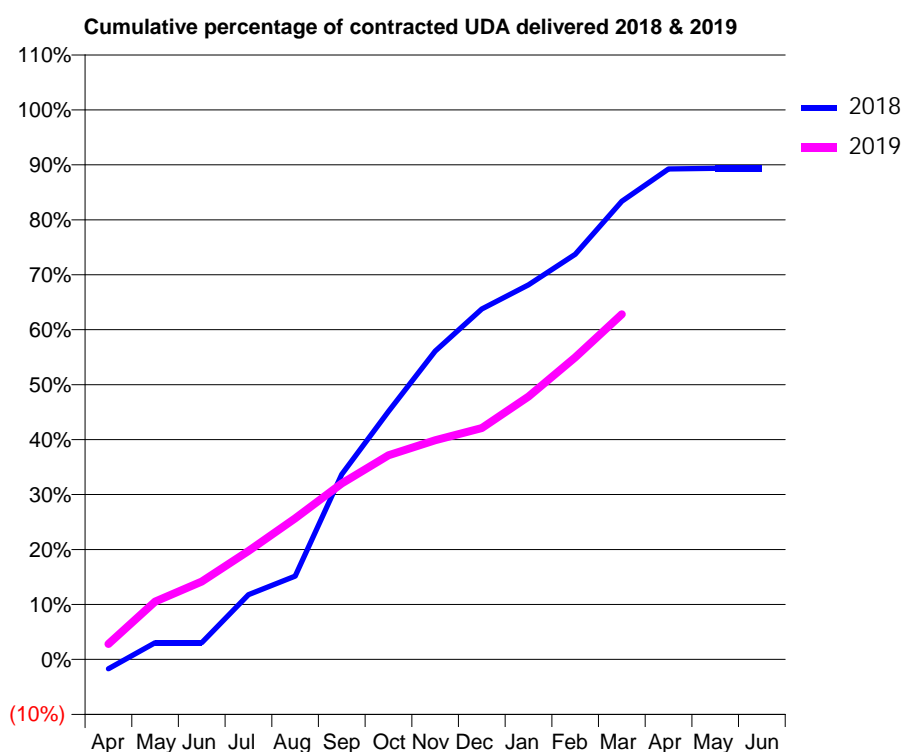
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,052      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £272,199.47 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 2,266 |                               |
| Quarter ending June 2018         | 2,274 | →                             |
| Quarter ending September 2018    | 2,276 | →                             |
| Quarter ending December 2018     | 2,251 | ↓                             |
| Quarter ending March 2019        | 2,311 | ↑                             |
| <b>Variance since March 2018</b> | 2.0%  | →                             |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | -173  | 309   |
| May       | 307   | 1,163 |
| June      | 307   | 1,565 |
| July      | 1,185 | 2,181 |
| August    | 1,522 | 2,839 |
| September | 3,386 | 3,538 |
| October   | 4,536 | 4,106 |
| November  | 5,640 | 4,408 |
| December  | 6,410 | 4,653 |
| January   | 6,851 | 5,288 |
| February  | 7,412 | 6,076 |
| March     | 8,380 | 6,940 |
| April     | 8,972 |       |
| May       | 8,983 |       |
| June      | 8,983 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 600         | 10.5%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 348      | 2,104       | 16.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 255      | 600         | 42.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 903      | 2,104       | 42.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 228      | 2,517       | 9.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 2,517       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 96       | 2,517       | 3.8%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

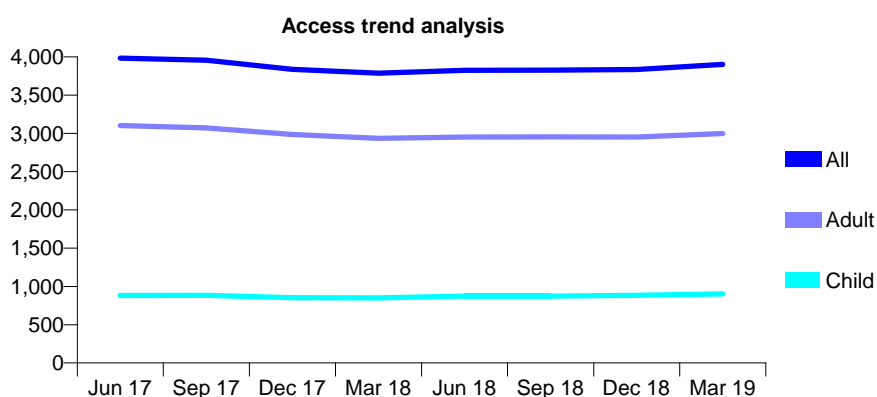
## Q68 - Vital Signs At a Glance Contract Report for 179434/0002 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Mr M Eyrumlu & Mr A Eyrumlu |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 10/05/2014                  |
| Contract end date    |                             |

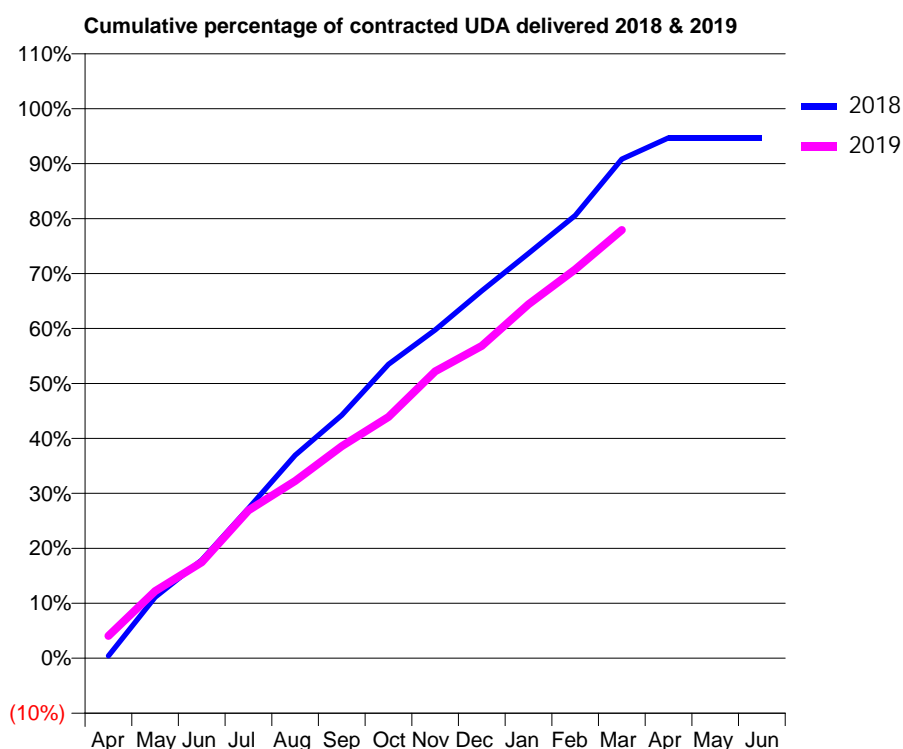
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,350      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £373,724.67 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,786       |                               |
| Quarter ending June 2018         | 3,824       | →                             |
| Quarter ending September 2018    | 3,827       | →                             |
| Quarter ending December 2018     | 3,836       | →                             |
| Quarter ending March 2019        | 3,901       | →                             |
| <b>Variance since March 2018</b> | <b>3.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 60                                | 582    |
| May       | 1,596                             | 1,754  |
| June      | 2,564                             | 2,507  |
| July      | 3,914                             | 3,859  |
| August    | 5,303                             | 4,629  |
| September | 6,348                             | 5,535  |
| October   | 7,673                             | 6,301  |
| November  | 8,574                             | 7,492  |
| December  | 9,591                             | 8,156  |
| January   | 10,572                            | 9,244  |
| February  | 11,562                            | 10,153 |
| March     | 13,031                            | 11,180 |
| April     | 13,585                            |        |
| May       | 13,587                            |        |
| June      | 13,587                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 83       | 1,323       | 6.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 483      | 4,040       | 12.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 822      | 1,323       | 62.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,417    | 4,040       | 59.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 477      | 5,182       | 9.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 5,182       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 54       | 5,182       | 1.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

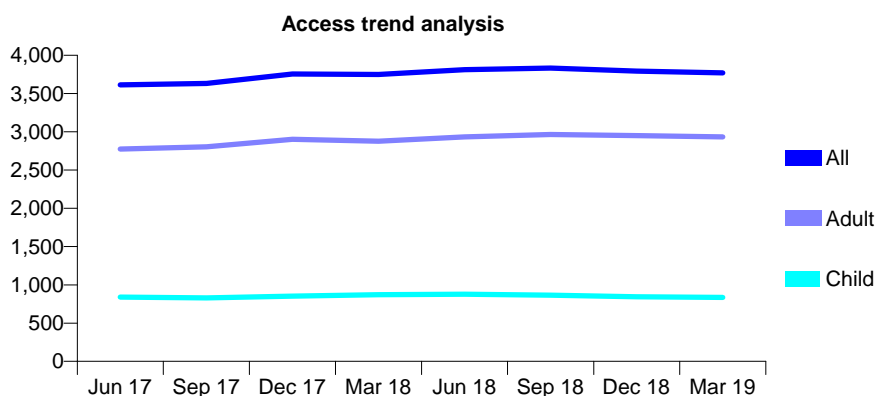
## Q68 - Vital Signs At a Glance Contract Report for 179434/0003 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Mr M Eyrumlu & Mr A Eyrumlu |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/06/2014                  |
| Contract end date    |                             |

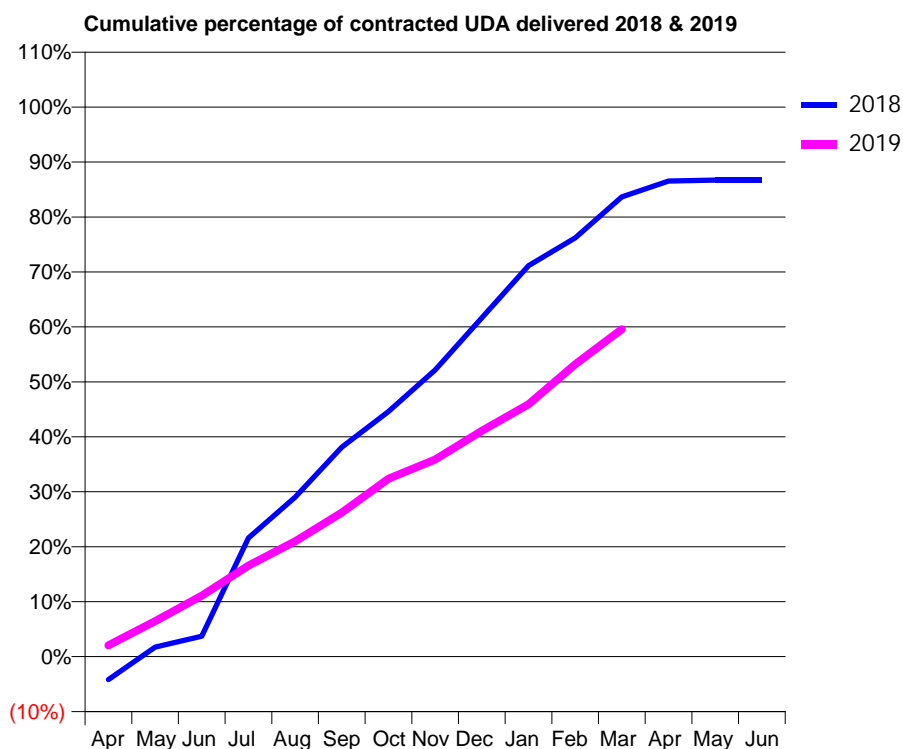
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £477,608.34 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,748       |                               |
| Quarter ending June 2018         | 3,812       | →                             |
| Quarter ending September 2018    | 3,832       | →                             |
| Quarter ending December 2018     | 3,794       | →                             |
| Quarter ending March 2019        | 3,769       | →                             |
| <b>Variance since March 2018</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -546                              | 358    |
| May       | 225                               | 1,131  |
| June      | 484                               | 1,939  |
| July      | 2,810                             | 2,898  |
| August    | 3,772                             | 3,673  |
| September | 4,955                             | 4,586  |
| October   | 5,801                             | 5,664  |
| November  | 6,783                             | 6,274  |
| December  | 8,015                             | 7,188  |
| January   | 9,247                             | 8,038  |
| February  | 9,908                             | 9,312  |
| March     | 10,877                            | 10,422 |
| April     | 11,251                            |        |
| May       | 11,274                            |        |
| June      | 11,274                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 121      | 1,157       | 10.5%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 822      | 4,122       | 19.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 553      | 1,157       | 47.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,835    | 4,122       | 44.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 681      | 5,109       | 13.3%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 5,109       | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 148      | 5,109       | 2.9%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

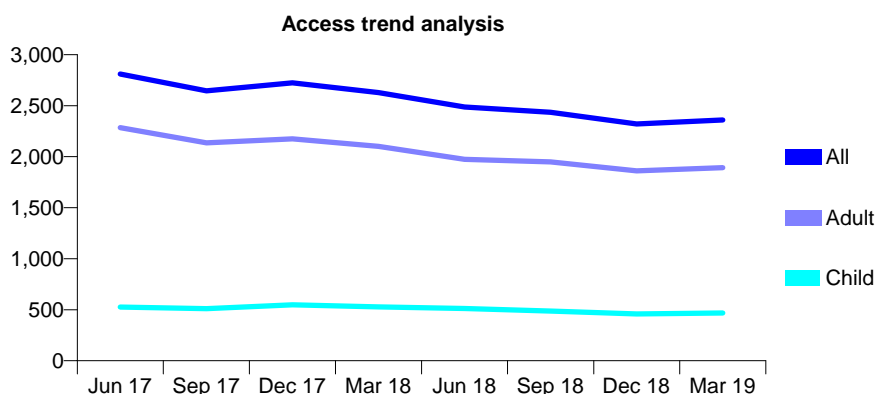
## Q68 - Vital Signs At a Glance Contract Report for 179434/0004 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Mr M Eyrumlu & Mr A Eyrumlu |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/06/2014                  |
| Contract end date    |                             |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,369      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £338,844.82 |

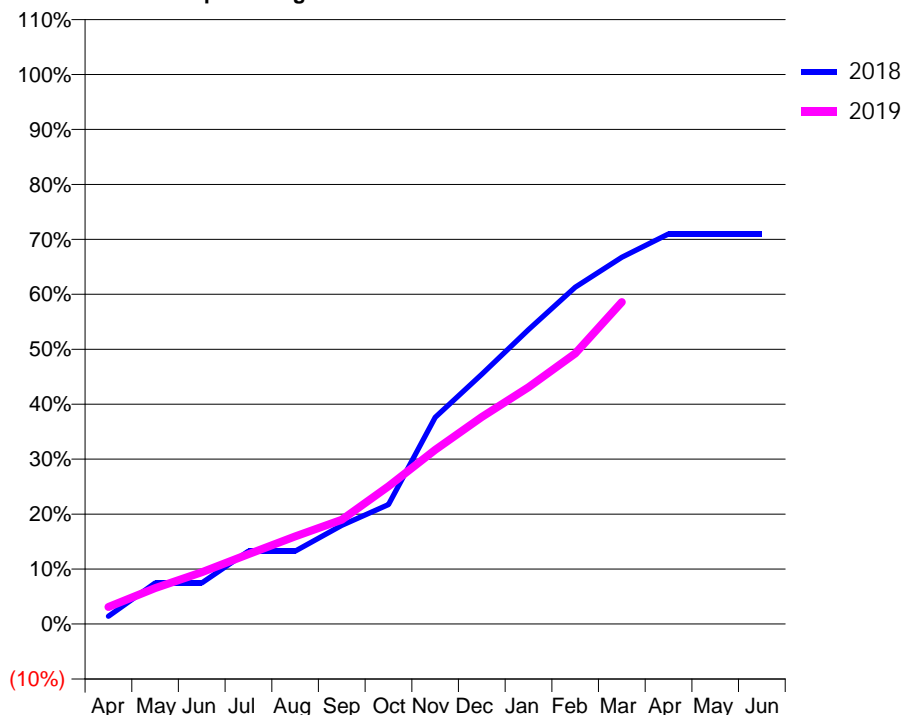
### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 2,628          |                               |
| Quarter ending June 2018         | 2,487          | ↓                             |
| Quarter ending September 2018    | 2,435          | ↓                             |
| Quarter ending December 2018     | 2,321          | ↓                             |
| Quarter ending March 2019        | 2,360          | →                             |
| <b>Variance since March 2018</b> | <b>(10.2%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 132   | 418   |
| May       | 699   | 873   |
| June      | 699   | 1,261 |
| July      | 1,241 | 1,698 |
| August    | 1,241 | 2,134 |
| September | 1,680 | 2,535 |
| October   | 2,036 | 3,348 |
| November  | 3,526 | 4,238 |
| December  | 4,256 | 5,036 |
| January   | 5,019 | 5,761 |
| February  | 5,742 | 6,581 |
| March     | 6,253 | 7,832 |
| April     | 6,652 |       |
| May       | 6,651 |       |
| June      | 6,651 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 524         | 5.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 341      | 2,356       | 14.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 209      | 524         | 39.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,133    | 2,356       | 48.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 218      | 2,777       | 7.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 2,777       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 73       | 2,777       | 2.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

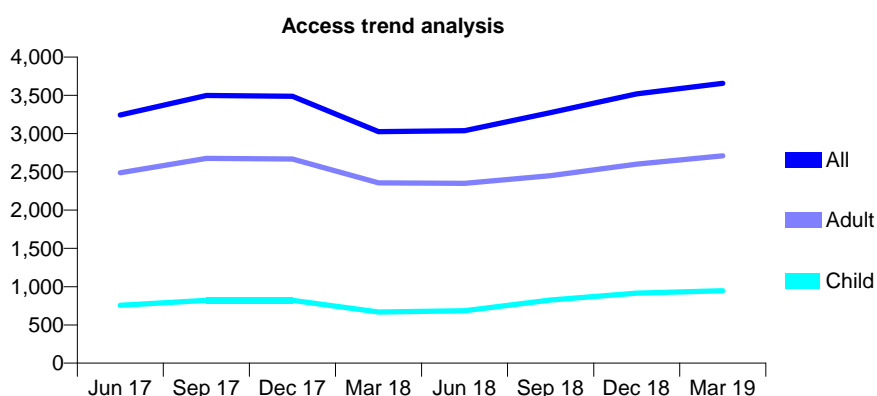
## Q68 - Vital Signs At a Glance Contract Report for 179434/0005 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Mr M Eyrumlu & Mr A Eyrumlu |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 10/05/2014                  |
| Contract end date    |                             |

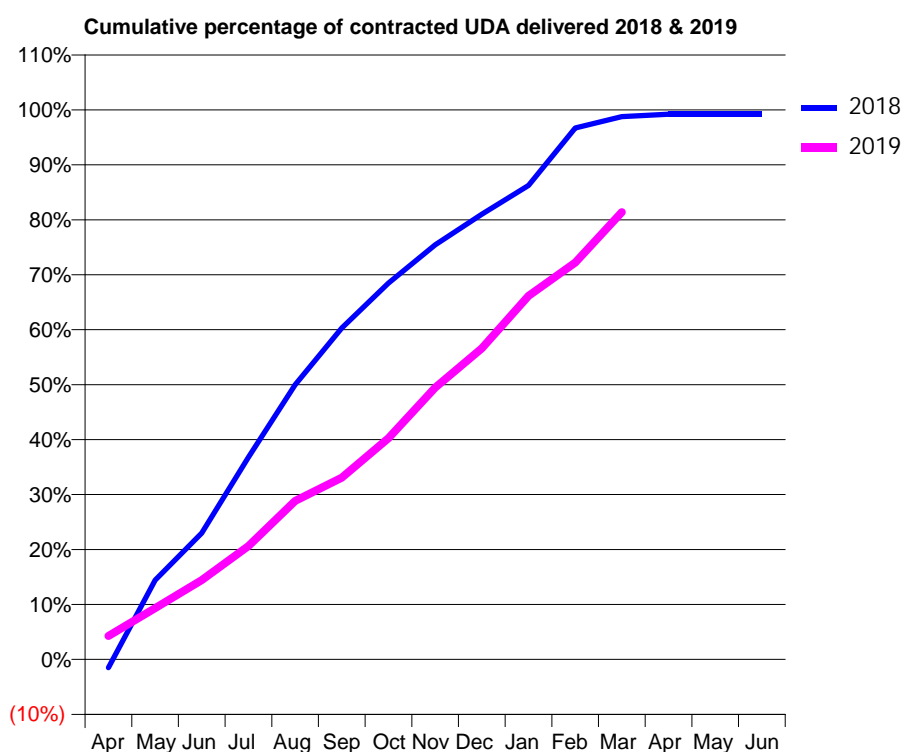
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,000      |
| Carry forward general activity (UDA)        | 113         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £389,181.27 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 3,025        |                               |
| Quarter ending June 2018         | 3,037        | →                             |
| Quarter ending September 2018    | 3,274        | ↑                             |
| Quarter ending December 2018     | 3,518        | ↑                             |
| Quarter ending March 2019        | 3,657        | ↑                             |
| <b>Variance since March 2018</b> | <b>20.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | -211   | 601    |
| May       | 2,021  | 1,308  |
| June      | 3,219  | 2,021  |
| July      | 5,154  | 2,888  |
| August    | 7,001  | 4,038  |
| September | 8,441  | 4,628  |
| October   | 9,586  | 5,637  |
| November  | 10,561 | 6,926  |
| December  | 11,342 | 7,924  |
| January   | 12,076 | 9,264  |
| February  | 13,538 | 10,108 |
| March     | 13,825 | 11,393 |
| April     | 13,887 |        |
| May       | 13,887 |        |
| June      | 13,887 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 1,244       | 4.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 434      | 3,094       | 14.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 552      | 1,244       | 44.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,004    | 3,094       | 32.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 381      | 4,328       | 8.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 4,328       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 79       | 4,328       | 1.8%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

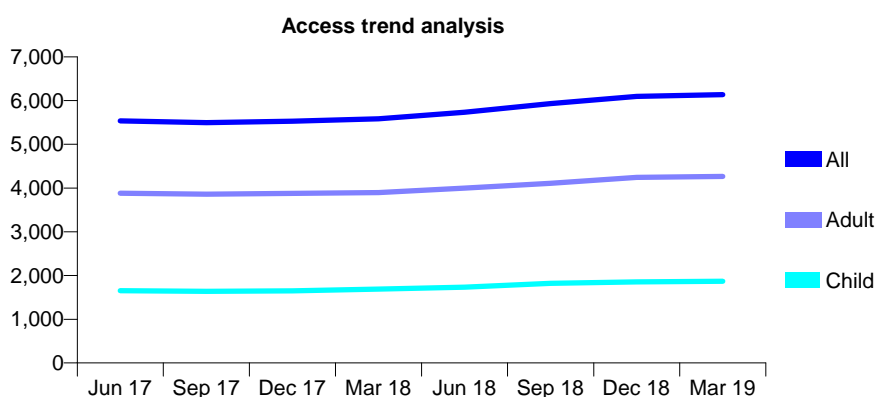
## Q68 - Vital Signs At a Glance Contract Report for 179434/0006 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Mr M Eyrumlu & Mr A Eyrumlu |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/12/2014                  |
| Contract end date    |                             |

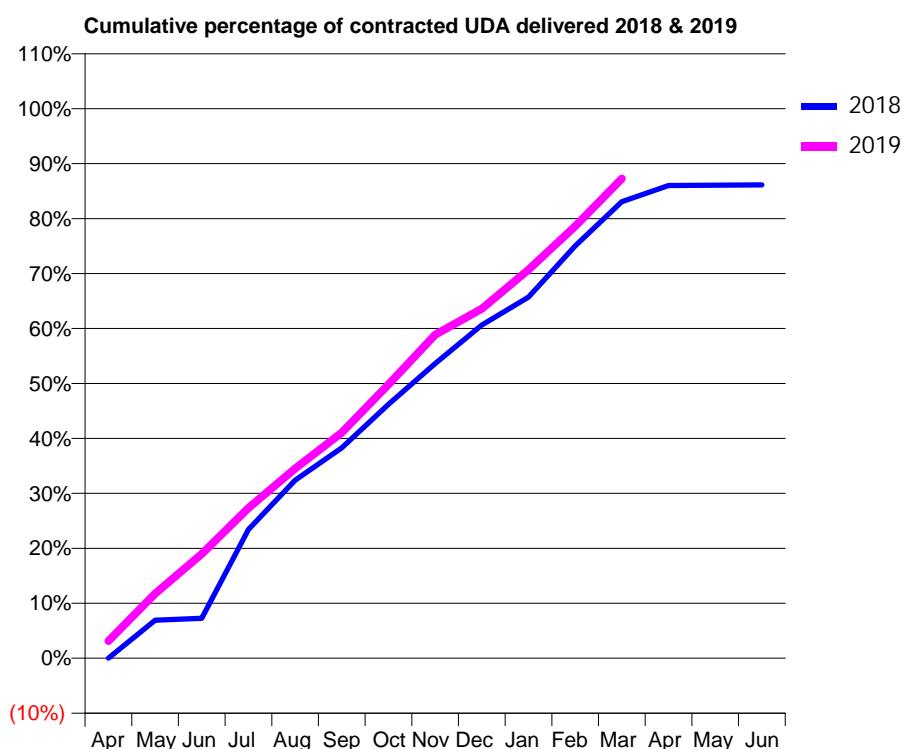
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,022      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £438,004.61 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,583       |                               |
| Quarter ending June 2018         | 5,733       | ↑                             |
| Quarter ending September 2018    | 5,930       | ↑                             |
| Quarter ending December 2018     | 6,097       | ↑                             |
| Quarter ending March 2019        | 6,134       | →                             |
| <b>Variance since March 2018</b> | <b>9.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 0      | 505    |
| May       | 1,110  | 1,882  |
| June      | 1,166  | 3,041  |
| July      | 3,754  | 4,381  |
| August    | 5,194  | 5,532  |
| September | 6,135  | 6,577  |
| October   | 7,403  | 7,980  |
| November  | 8,592  | 9,433  |
| December  | 9,709  | 10,188 |
| January   | 10,526 | 11,327 |
| February  | 12,021 | 12,596 |
| March     | 13,312 | 13,980 |
| April     | 13,782 |        |
| May       | 13,788 |        |
| June      | 13,800 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 192      | 2,723       | 7.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 805      | 5,664       | 14.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,655    | 2,723       | 60.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,793    | 5,664       | 49.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 856      | 8,162       | 10.5%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 8,162       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 8,162       | 0.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



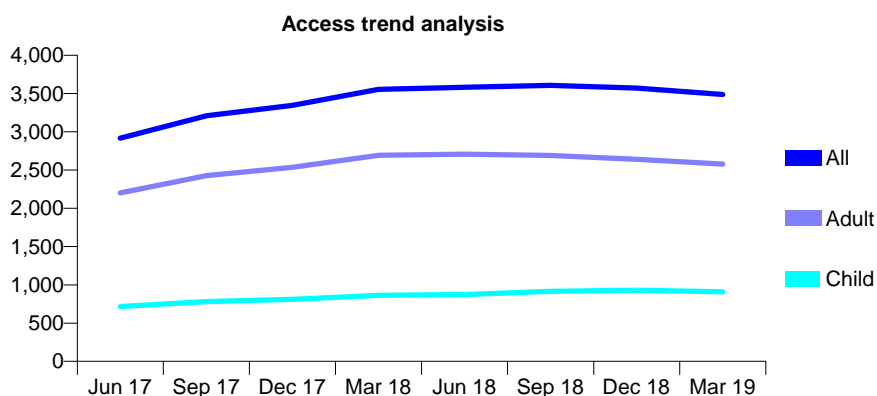
## Q68 - Vital Signs At a Glance Contract Report for 179434/0007 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Mr M Eyrumlu & Mr A Eyrumlu |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/09/2015                  |
| Contract end date    |                             |

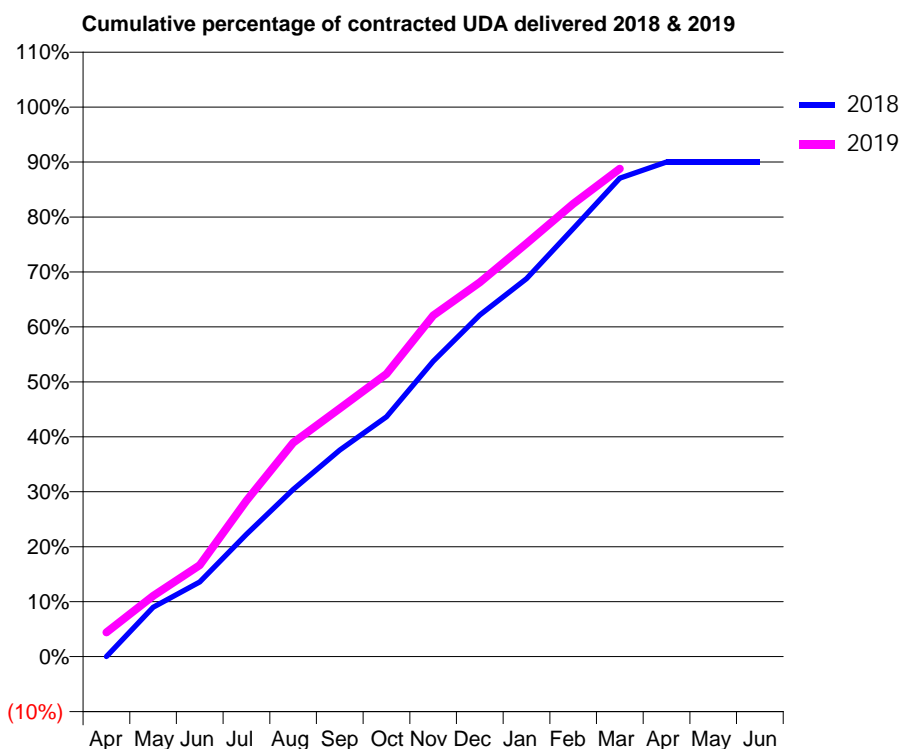
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,631      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £332,341.36 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,554         |                               |
| Quarter ending June 2018         | 3,580         | →                             |
| Quarter ending September 2018    | 3,607         | →                             |
| Quarter ending December 2018     | 3,571         | →                             |
| Quarter ending March 2019        | 3,487         | ↓                             |
| <b>Variance since March 2018</b> | <b>(1.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 561    |
| May       | 1,136                             | 1,396  |
| June      | 1,719                             | 2,101  |
| July      | 2,812                             | 3,585  |
| August    | 3,842                             | 4,917  |
| September | 4,745                             | 5,701  |
| October   | 5,513                             | 6,499  |
| November  | 6,789                             | 7,842  |
| December  | 7,851                             | 8,603  |
| January   | 8,689                             | 9,497  |
| February  | 9,837                             | 10,408 |
| March     | 10,996                            | 11,212 |
| April     | 11,368                            |        |
| May       | 11,368                            |        |
| June      | 11,368                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 124      | 1,123       | 11.0%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 581      | 3,137       | 18.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 482      | 1,123       | 42.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,120    | 3,137       | 35.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,172    | 4,105       | 28.6%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 4,105       | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 78       | 4,105       | 1.9%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

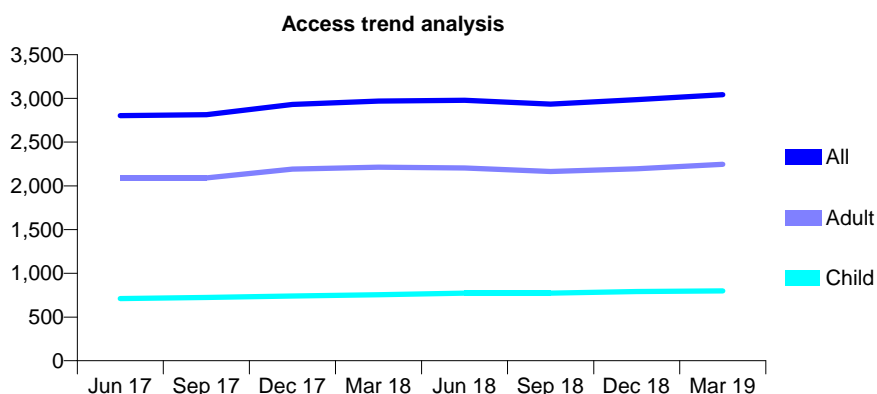
## Q68 - Vital Signs At a Glance Contract Report for 179655/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | S Oikonomou  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/09/2012   |
| Contract end date    |              |

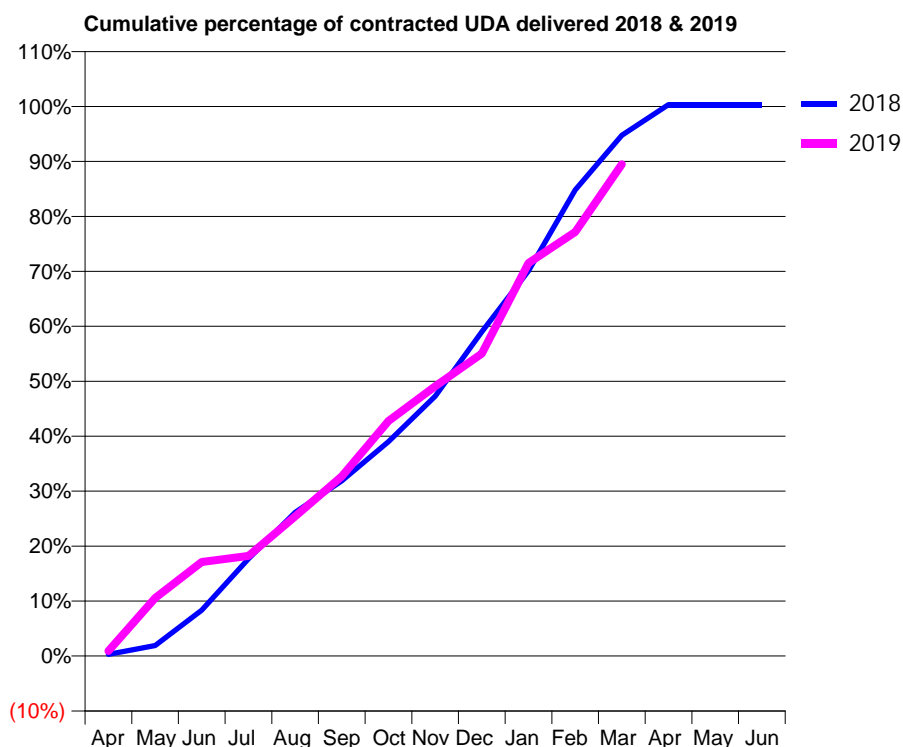
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,106       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £220,492.38 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,969       |                               |
| Quarter ending June 2018         | 2,978       | →                             |
| Quarter ending September 2018    | 2,935       | ↓                             |
| Quarter ending December 2018     | 2,986       | →                             |
| Quarter ending March 2019        | 3,044       | →                             |
| <b>Variance since March 2018</b> | <b>2.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 28                                | 84    |
| May       | 173                               | 961   |
| June      | 762                               | 1,559 |
| July      | 1,613                             | 1,657 |
| August    | 2,381                             | 2,314 |
| September | 2,902                             | 2,977 |
| October   | 3,552                             | 3,895 |
| November  | 4,305                             | 4,469 |
| December  | 5,372                             | 5,011 |
| January   | 6,383                             | 6,511 |
| February  | 7,723                             | 7,026 |
| March     | 8,628                             | 8,149 |
| April     | 9,137                             |       |
| May       | 9,137                             |       |
| June      | 9,137                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 997         | 3.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 249      | 2,652       | 9.4%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 572      | 997         | 57.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,505    | 2,652       | 56.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 262      | 3,463       | 7.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 3,463       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 3,463       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

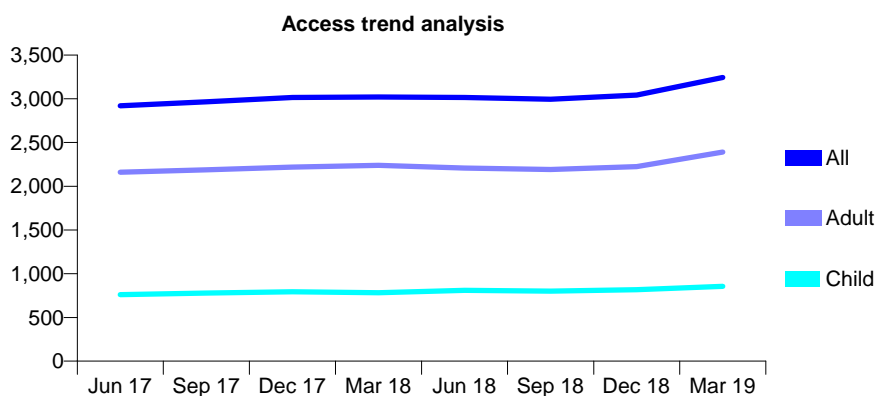
## Q68 - Vital Signs At a Glance Contract Report for 180408/0001 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Richard Johns Limited |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/09/2011            |
| Contract end date    |                       |

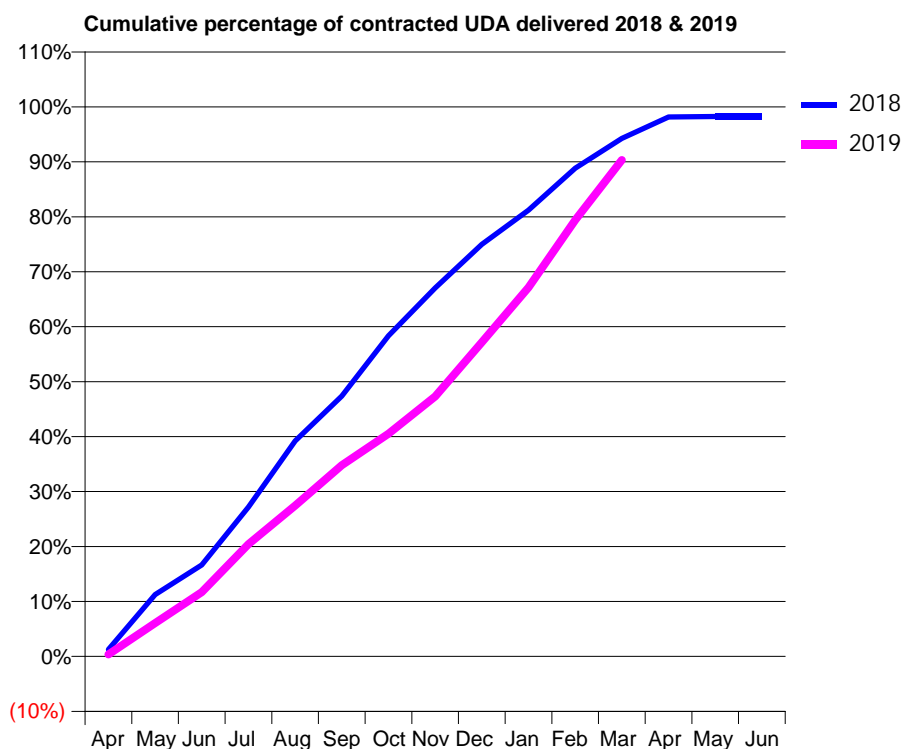
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,342      |
| Carry forward general activity (UDA)        | 181         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £291,168.06 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,021       |                               |
| Quarter ending June 2018         | 3,016       | →                             |
| Quarter ending September 2018    | 2,994       | →                             |
| Quarter ending December 2018     | 3,041       | →                             |
| Quarter ending March 2019        | 3,245       | ↑                             |
| <b>Variance since March 2018</b> | <b>7.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 132                               | 39    |
| May       | 1,162                             | 630   |
| June      | 1,719                             | 1,207 |
| July      | 2,813                             | 2,116 |
| August    | 4,053                             | 2,839 |
| September | 4,899                             | 3,596 |
| October   | 6,036                             | 4,190 |
| November  | 6,936                             | 4,891 |
| December  | 7,754                             | 5,911 |
| January   | 8,399                             | 6,943 |
| February  | 9,188                             | 8,213 |
| March     | 9,748                             | 9,343 |
| April     | 10,152                            |       |
| May       | 10,161                            |       |
| June      | 10,161                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 1,336       | 5.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 462      | 3,355       | 13.8%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 871      | 1,336       | 65.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,936    | 3,355       | 57.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 284      | 3,468       | 8.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 3,468       | 0.7%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 3,468       | 1.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

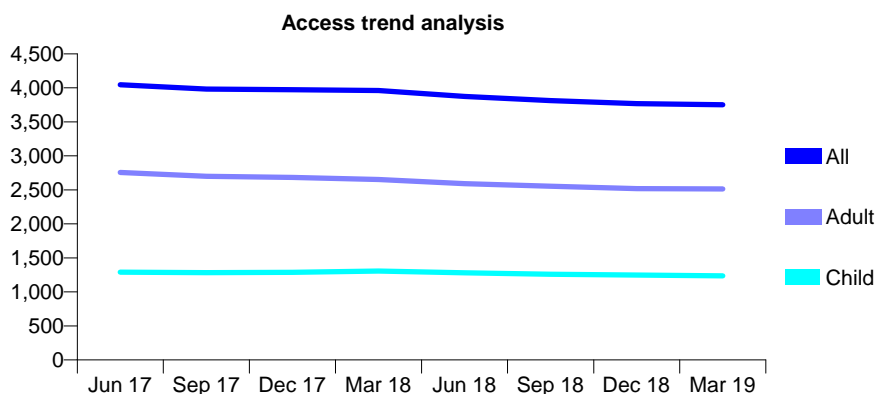
## Q68 - Vital Signs At a Glance Contract Report for 182451/0001 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Dentistree Horley Ltd |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/12/2008            |
| Contract end date    |                       |

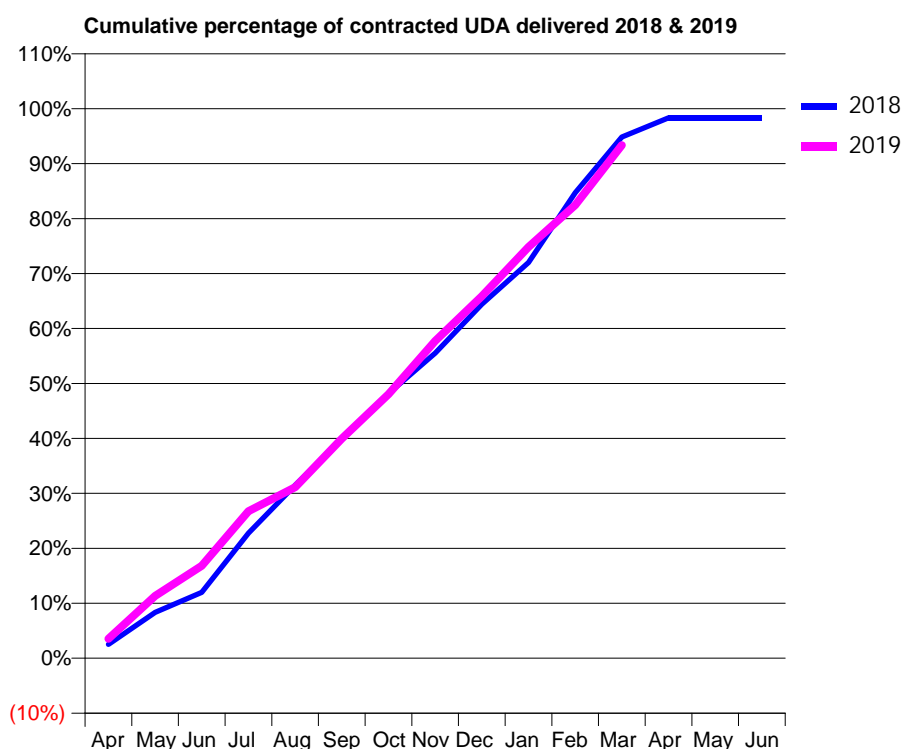
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,250      |
| Carry forward general activity (UDA)        | 186         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £308,294.99 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,961         |                               |
| Quarter ending June 2018         | 3,874         | ↓                             |
| Quarter ending September 2018    | 3,812         | ↓                             |
| Quarter ending December 2018     | 3,768         | ↓                             |
| Quarter ending March 2019        | 3,751         | →                             |
| <b>Variance since March 2018</b> | <b>(5.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 282    | 397    |
| May       | 938    | 1,276  |
| June      | 1,349  | 1,892  |
| July      | 2,558  | 3,011  |
| August    | 3,544  | 3,502  |
| September | 4,480  | 4,493  |
| October   | 5,418  | 5,404  |
| November  | 6,248  | 6,495  |
| December  | 7,244  | 7,410  |
| January   | 8,101  | 8,418  |
| February  | 9,529  | 9,277  |
| March     | 10,671 | 10,500 |
| April     | 11,063 |        |
| May       | 11,063 |        |
| June      | 11,063 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 174      | 2,305       | 7.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 526      | 3,844       | 13.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,744    | 2,305       | 75.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,442    | 3,844       | 63.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 566      | 5,955       | 9.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 5,955       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 56       | 5,955       | 0.9%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

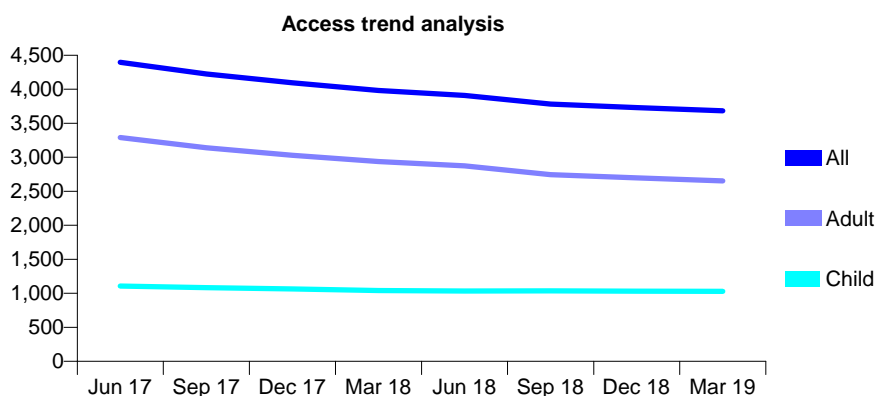
## Q68 - Vital Signs At a Glance Contract Report for 185396/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Crowborough Dental Care Ltd |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 21/01/2011                  |
| Contract end date    |                             |

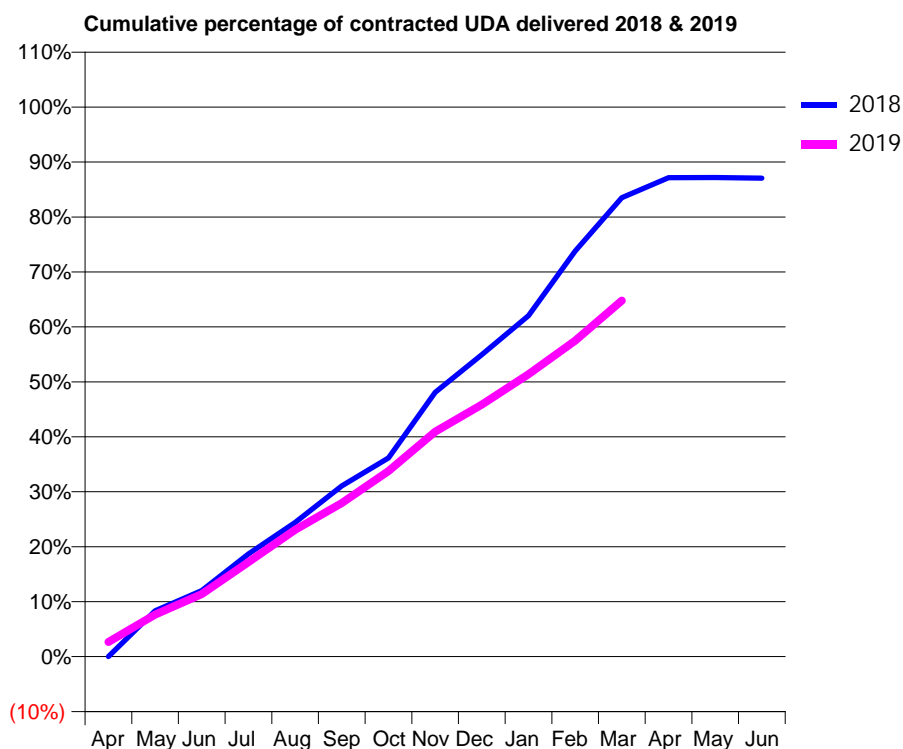
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,692      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £394,511.48 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,981         |                               |
| Quarter ending June 2018         | 3,909         | ↓                             |
| Quarter ending September 2018    | 3,781         | ↓                             |
| Quarter ending December 2018     | 3,730         | ↓                             |
| Quarter ending March 2019        | 3,684         | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 417    |
| May       | 974                               | 1,202  |
| June      | 1,405                             | 1,786  |
| July      | 2,185                             | 2,698  |
| August    | 2,854                             | 3,622  |
| September | 3,632                             | 4,386  |
| October   | 4,225                             | 5,297  |
| November  | 5,625                             | 6,422  |
| December  | 6,425                             | 7,196  |
| January   | 7,253                             | 8,064  |
| February  | 8,631                             | 9,022  |
| March     | 9,764                             | 10,164 |
| April     | 10,190                            |        |
| May       | 10,193                            |        |
| June      | 10,178                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,329       | 7.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 468      | 3,087       | 15.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 639      | 1,329       | 48.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,272    | 3,087       | 41.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 584      | 4,249       | 13.7%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 4,249       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 50       | 4,249       | 1.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

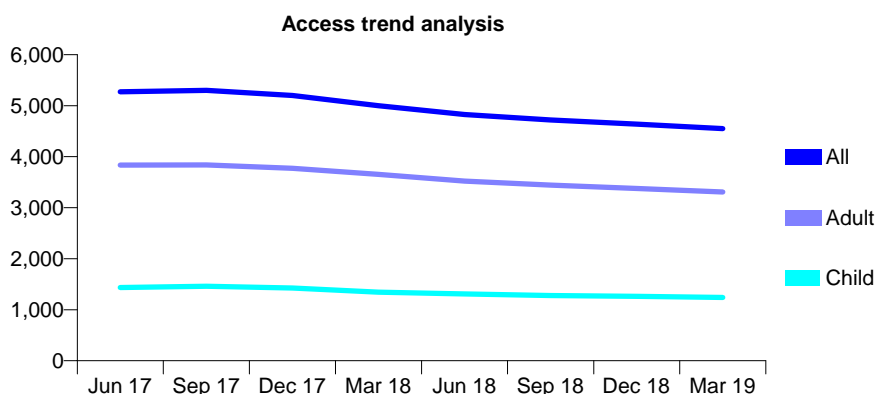
## Q68 - Vital Signs At a Glance Contract Report for 185825/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Horsham Dental Care Ltd |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/11/2007              |
| Contract end date    |                         |

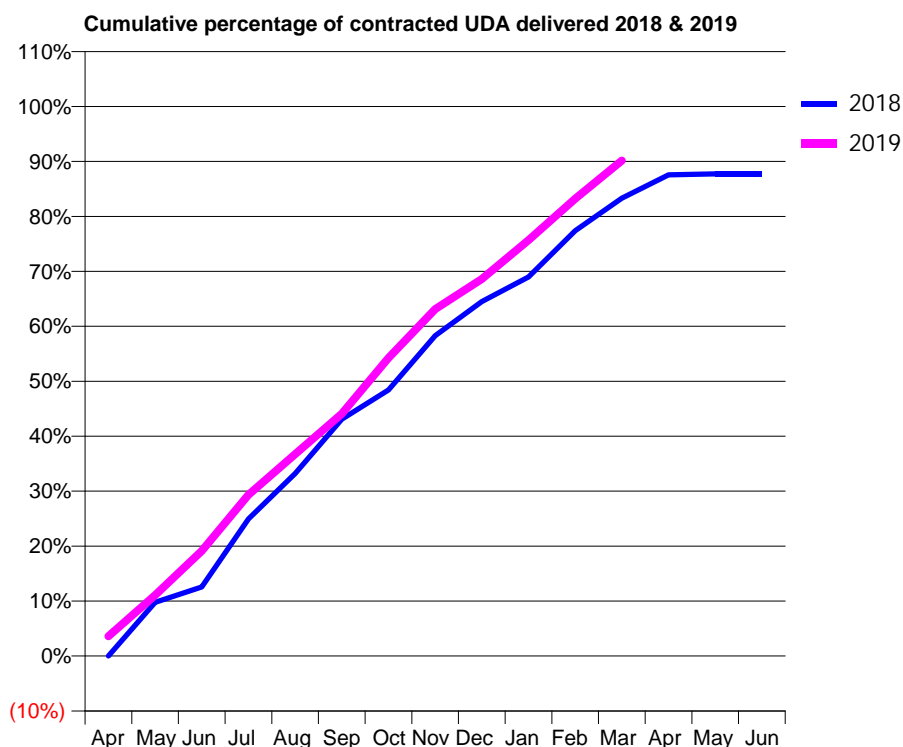
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,482      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £387,816.46 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,999         |                               |
| Quarter ending June 2018         | 4,827         | ↓                             |
| Quarter ending September 2018    | 4,720         | ↓                             |
| Quarter ending December 2018     | 4,639         | ↓                             |
| Quarter ending March 2019        | 4,550         | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 522    |
| May       | 1,414                             | 1,605  |
| June      | 1,817                             | 2,768  |
| July      | 3,610                             | 4,250  |
| August    | 4,808                             | 5,322  |
| September | 6,239                             | 6,384  |
| October   | 7,013                             | 7,856  |
| November  | 8,441                             | 9,144  |
| December  | 9,338                             | 9,935  |
| January   | 9,991                             | 10,959 |
| February  | 11,209                            | 12,051 |
| March     | 12,063                            | 13,054 |
| April     | 12,681                            |        |
| May       | 12,704                            |        |
| June      | 12,704                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 88       | 1,606       | 5.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 489      | 3,904       | 12.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 730      | 1,606       | 45.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,531    | 3,904       | 39.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 463      | 5,222       | 8.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 5,222       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 66       | 5,222       | 1.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

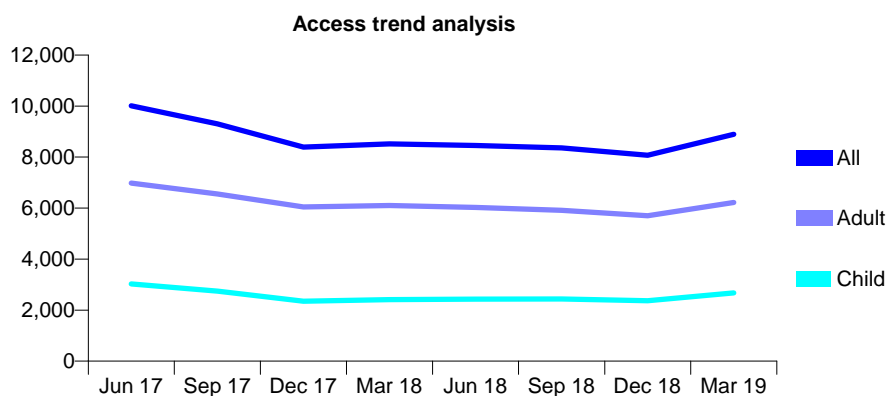
## Q68 - Vital Signs At a Glance Contract Report for 186031/0001 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Holbrook Practice Ltd |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2010            |
| Contract end date    |                       |

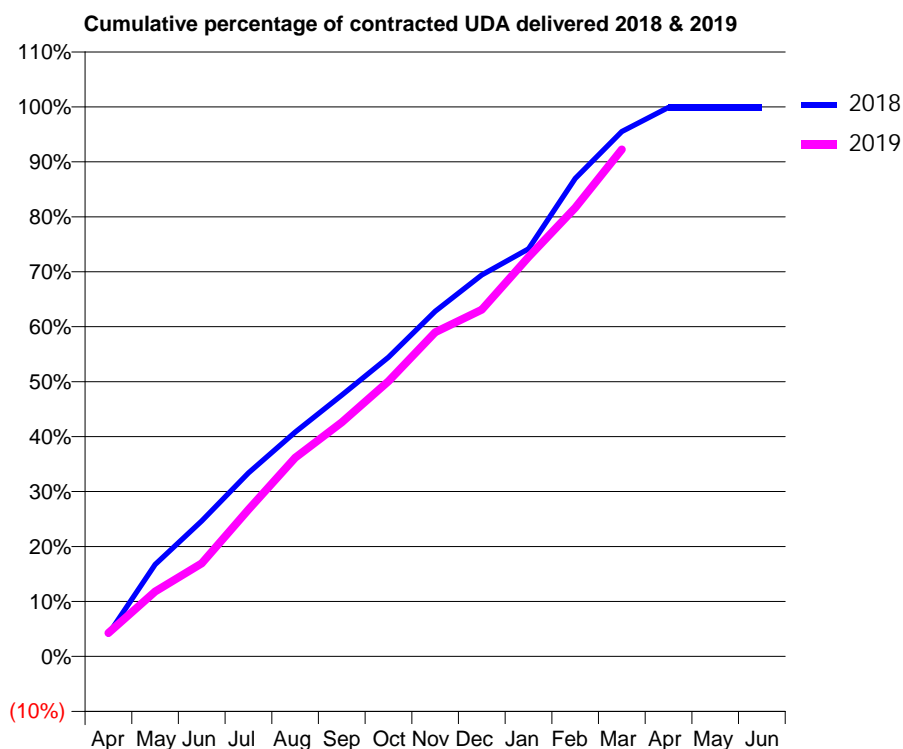
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,652      |
| Carry forward general activity (UDA)        | 25          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £663,130.43 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 8,517       |                               |
| Quarter ending June 2018         | 8,457       | →                             |
| Quarter ending September 2018    | 8,356       | ↓                             |
| Quarter ending December 2018     | 8,069       | ↓                             |
| Quarter ending March 2019        | 8,893       | ↑                             |
| <b>Variance since March 2018</b> | <b>4.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,045                             | 1,099  |
| May       | 4,292                             | 3,028  |
| June      | 6,328                             | 4,344  |
| July      | 8,566                             | 6,854  |
| August    | 10,467                            | 9,269  |
| September | 12,198                            | 10,929 |
| October   | 13,967                            | 12,843 |
| November  | 16,111                            | 15,132 |
| December  | 17,807                            | 16,185 |
| January   | 19,017                            | 18,642 |
| February  | 22,309                            | 20,945 |
| March     | 24,498                            | 23,664 |
| April     | 25,624                            |        |
| May       | 25,627                            |        |
| June      | 25,627                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 238      | 3,915       | 6.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 829      | 8,307       | 10.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,915    | 3,915       | 48.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,202    | 8,307       | 50.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 951      | 11,703      | 8.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 11,703      | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 62       | 11,703      | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 5           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

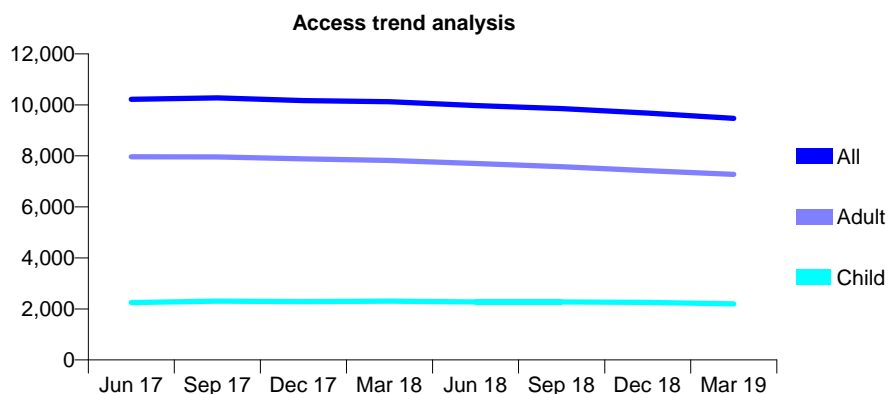
## Q68 - Vital Signs At a Glance Contract Report for 186643/0002 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Moat Road Dental Care |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/09/2008            |
| Contract end date    |                       |

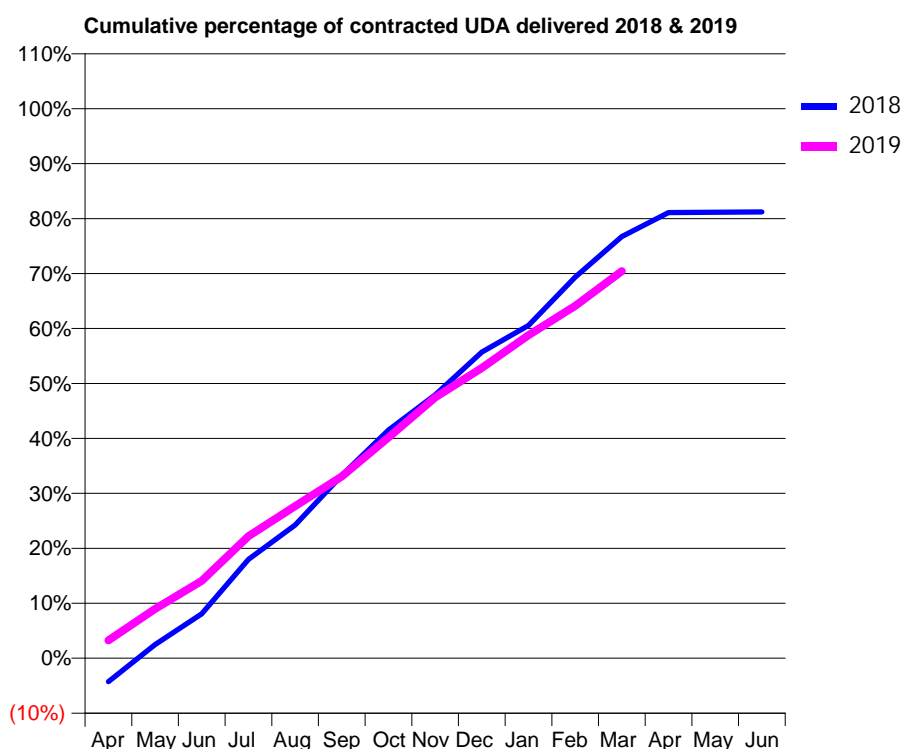
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 37,171      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £917,533.75 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 10,128        |                               |
| Quarter ending June 2018         | 9,974         | ↓                             |
| Quarter ending September 2018    | 9,851         | ↓                             |
| Quarter ending December 2018     | 9,674         | ↓                             |
| Quarter ending March 2019        | 9,474         | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | -1,462 | 1,208  |
| May       | 851    | 3,342  |
| June      | 2,764  | 5,239  |
| July      | 6,148  | 8,262  |
| August    | 8,284  | 10,290 |
| September | 11,370 | 12,288 |
| October   | 14,181 | 14,930 |
| November  | 16,372 | 17,641 |
| December  | 19,035 | 19,634 |
| January   | 20,695 | 21,856 |
| February  | 23,704 | 23,832 |
| March     | 26,216 | 26,183 |
| April     | 27,709 |        |
| May       | 27,728 |        |
| June      | 27,746 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 229      | 2,947       | 7.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,213    | 9,023       | 13.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,587    | 2,947       | 53.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,415    | 9,023       | 48.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 966      | 11,404      | 8.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 125      | 11,404      | 1.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 294      | 11,404      | 2.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



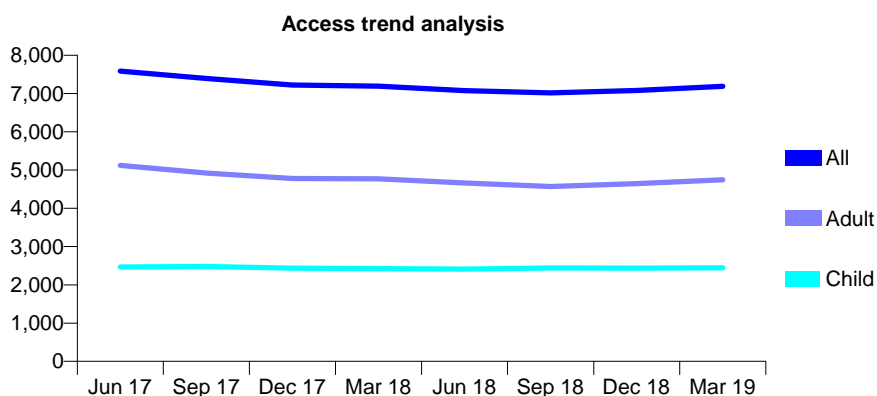
## Q68 - Vital Signs At a Glance Contract Report for 188255/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Mr A Vaidya and Mrs S Vaidya |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 15/12/2008                   |
| Contract end date    |                              |

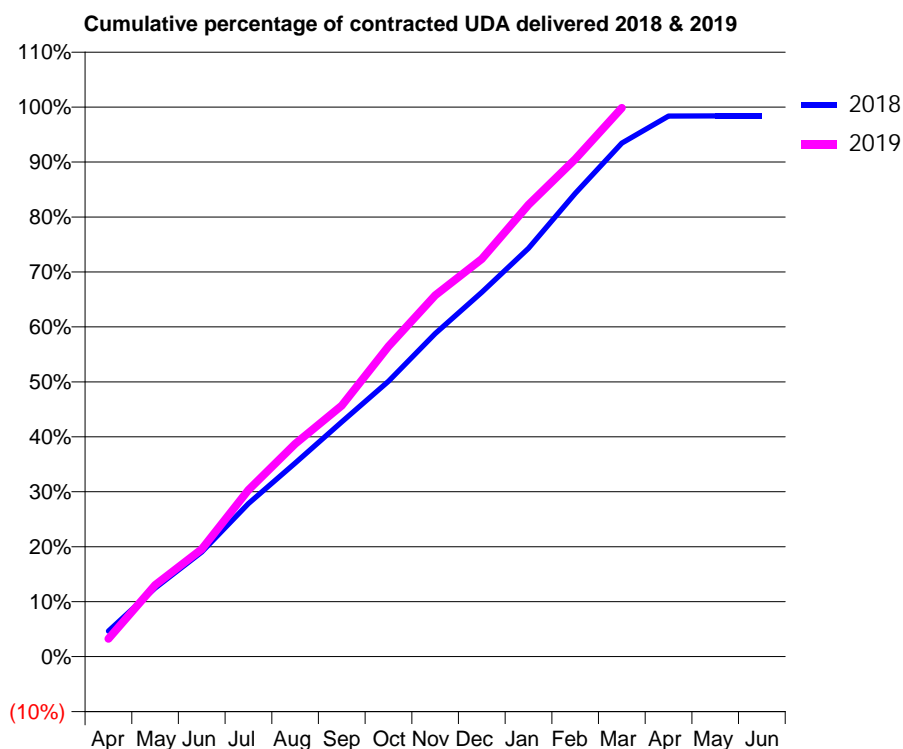
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,000      |
| Carry forward general activity (UDA)        | 224         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £356,779.91 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 7,193         |                               |
| Quarter ending June 2018         | 7,073         | ↓                             |
| Quarter ending September 2018    | 7,015         | →                             |
| Quarter ending December 2018     | 7,083         | →                             |
| Quarter ending March 2019        | 7,191         | →                             |
| <b>Variance since March 2018</b> | <b>(0.0%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 652                               | 421    |
| May       | 1,748                             | 1,696  |
| June      | 2,665                             | 2,541  |
| July      | 3,897                             | 3,941  |
| August    | 4,931                             | 5,032  |
| September | 5,981                             | 5,939  |
| October   | 7,015                             | 7,340  |
| November  | 8,229                             | 8,547  |
| December  | 9,283                             | 9,407  |
| January   | 10,400                            | 10,691 |
| February  | 11,802                            | 11,768 |
| March     | 13,081                            | 12,981 |
| April     | 13,772                            |        |
| May       | 13,776                            |        |
| June      | 13,776                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 204      | 3,453       | 5.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 615      | 5,833       | 10.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,044    | 3,453       | 59.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,053    | 5,833       | 52.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 705      | 8,300       | 8.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 8,300       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 47       | 8,300       | 0.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

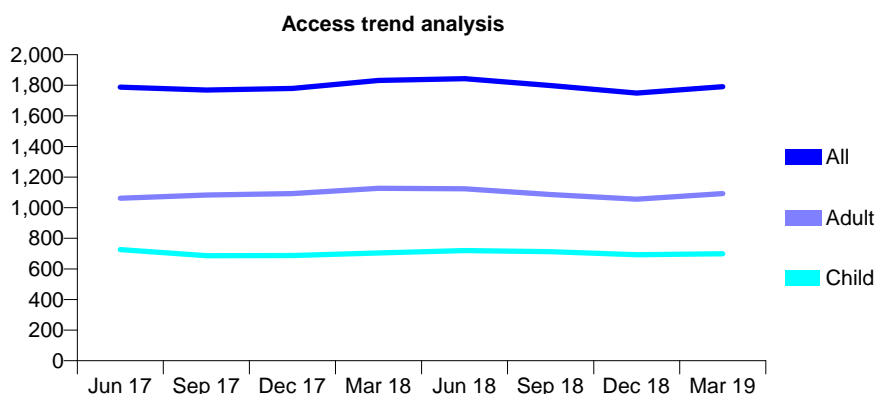
## Q68 - Vital Signs At a Glance Contract Report for 188751/0002 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Mr P Boamah & Mr C Amin. |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2011               |
| Contract end date    |                          |

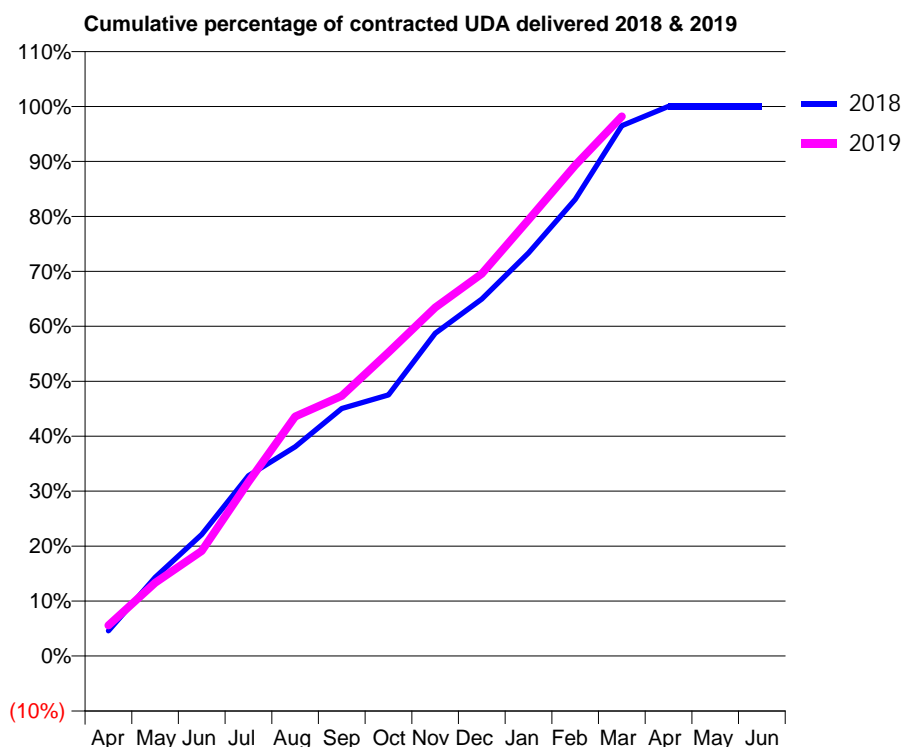
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £101,658.48 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,831         |                               |
| Quarter ending June 2018         | 1,844         | →                             |
| Quarter ending September 2018    | 1,798         | ↓                             |
| Quarter ending December 2018     | 1,749         | ↓                             |
| Quarter ending March 2019        | 1,791         | ↑                             |
| <b>Variance since March 2018</b> | <b>(2.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 184                               | 224   |
| May       | 573                               | 534   |
| June      | 885                               | 765   |
| July      | 1,312                             | 1,267 |
| August    | 1,523                             | 1,743 |
| September | 1,801                             | 1,893 |
| October   | 1,900                             | 2,211 |
| November  | 2,350                             | 2,537 |
| December  | 2,598                             | 2,783 |
| January   | 2,934                             | 3,175 |
| February  | 3,324                             | 3,572 |
| March     | 3,860                             | 3,928 |
| April     | 4,001                             |       |
| May       | 4,001                             |       |
| June      | 4,001                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 1,097       | 4.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 180      | 1,540       | 11.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 664      | 1,097       | 60.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 817      | 1,540       | 53.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 163      | 2,546       | 6.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 2,546       | 0.9%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 2,546       | 0.8%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

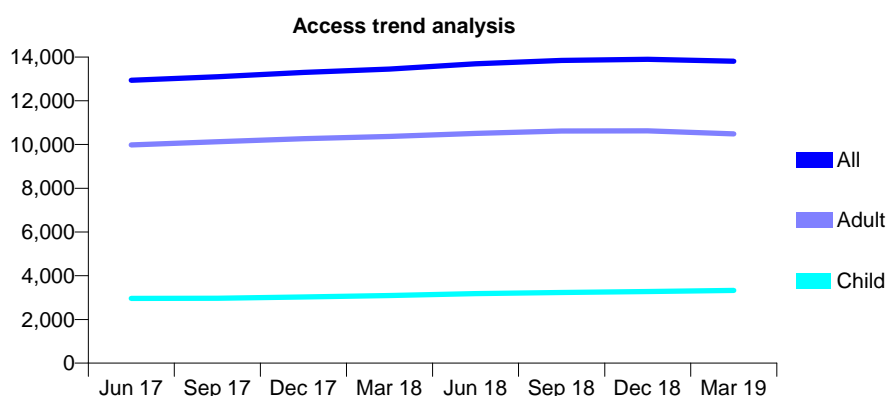
## Q68 - Vital Signs At a Glance Contract Report for 189111/0001 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Seaside Dental Practice Limited |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/10/2010                      |
| Contract end date    |                                 |

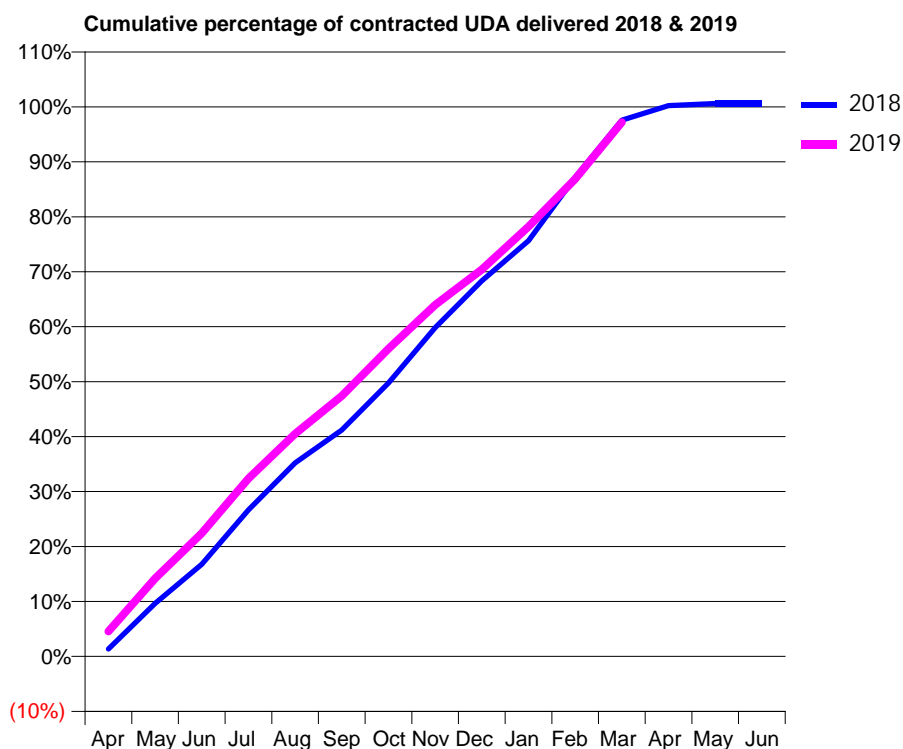
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 37,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £931,337.75 |

### ACCESS\*

| Patients seen in 24 months       | Total  | Change since previous quarter |
|----------------------------------|--------|-------------------------------|
| Quarter ending March 2018        | 13,456 |                               |
| Quarter ending June 2018         | 13,693 | →                             |
| Quarter ending September 2018    | 13,843 | →                             |
| Quarter ending December 2018     | 13,898 | →                             |
| Quarter ending March 2019        | 13,809 | →                             |
| <b>Variance since March 2018</b> | 2.6%   | ↑                             |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 496    | 1,693  |
| May       | 3,582  | 5,260  |
| June      | 6,204  | 8,288  |
| July      | 9,862  | 11,983 |
| August    | 13,037 | 14,988 |
| September | 15,240 | 17,538 |
| October   | 18,408 | 20,718 |
| November  | 22,134 | 23,664 |
| December  | 25,287 | 26,053 |
| January   | 27,988 | 28,933 |
| February  | 32,265 | 32,151 |
| March     | 36,098 | 35,962 |
| April     | 37,088 |        |
| May       | 37,223 |        |
| June      | 37,220 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 298      | 5,028       | 5.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,604    | 14,140      | 11.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,905    | 5,028       | 57.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,291    | 14,140      | 44.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,516    | 18,620      | 8.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 100      | 18,620      | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 260      | 18,620      | 1.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 7           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 7           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

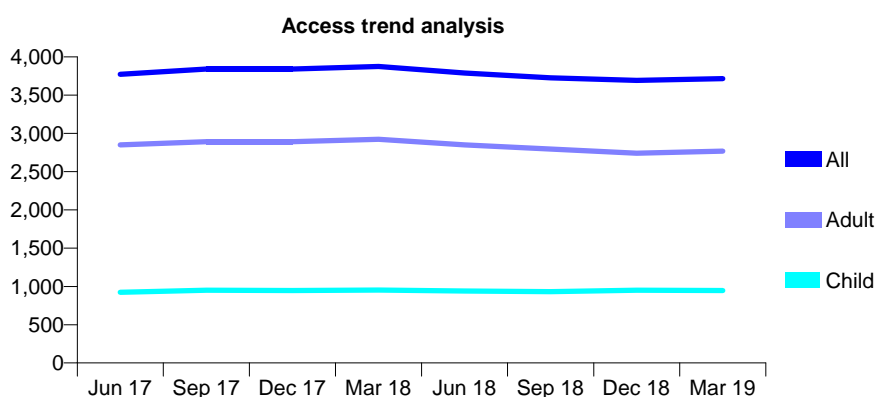
## Q68 - Vital Signs At a Glance Contract Report for 189650/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Mr A Gill and Ms K Kaur |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2009              |
| Contract end date    |                         |

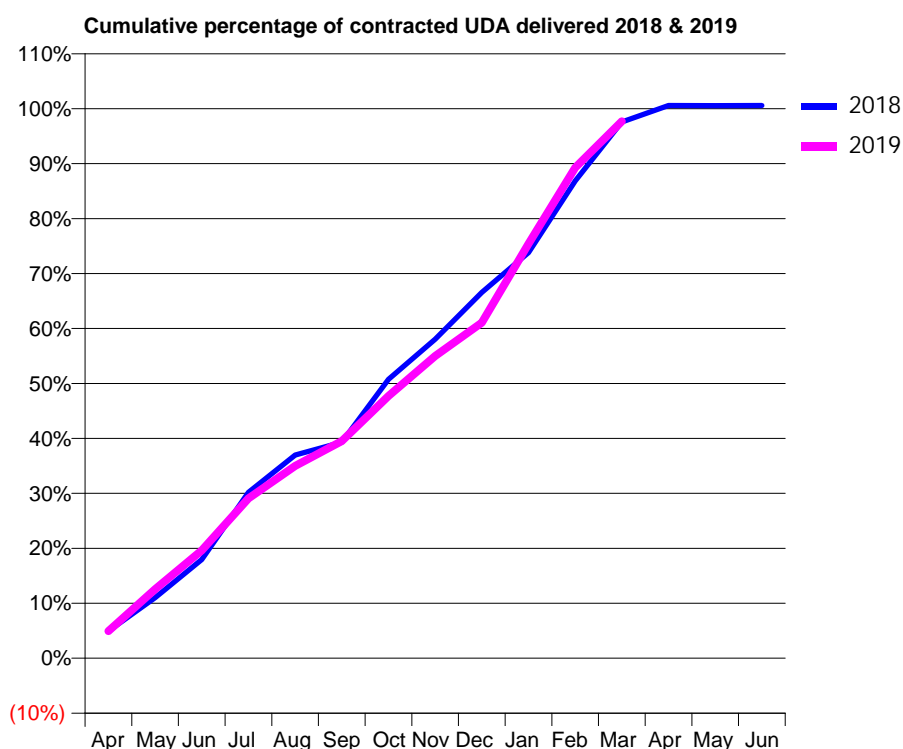
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,018      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £301,693.47 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,876         |                               |
| Quarter ending June 2018         | 3,788         | ↓                             |
| Quarter ending September 2018    | 3,725         | ↓                             |
| Quarter ending December 2018     | 3,692         | →                             |
| Quarter ending March 2019        | 3,715         | →                             |
| <b>Variance since March 2018</b> | <b>(4.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 543    | 544    |
| May       | 1,216  | 1,387  |
| June      | 1,979  | 2,161  |
| July      | 3,328  | 3,204  |
| August    | 4,073  | 3,858  |
| September | 4,330  | 4,352  |
| October   | 5,592  | 5,258  |
| November  | 6,396  | 6,060  |
| December  | 7,332  | 6,725  |
| January   | 8,132  | 8,308  |
| February  | 9,571  | 9,834  |
| March     | 10,750 | 10,764 |
| April     | 11,081 |        |
| May       | 11,079 |        |
| June      | 11,081 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 111      | 1,524       | 7.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 482      | 3,744       | 12.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 996      | 1,524       | 65.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,069    | 3,744       | 55.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 377      | 5,108       | 7.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 5,108       | 0.9%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 5,108       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

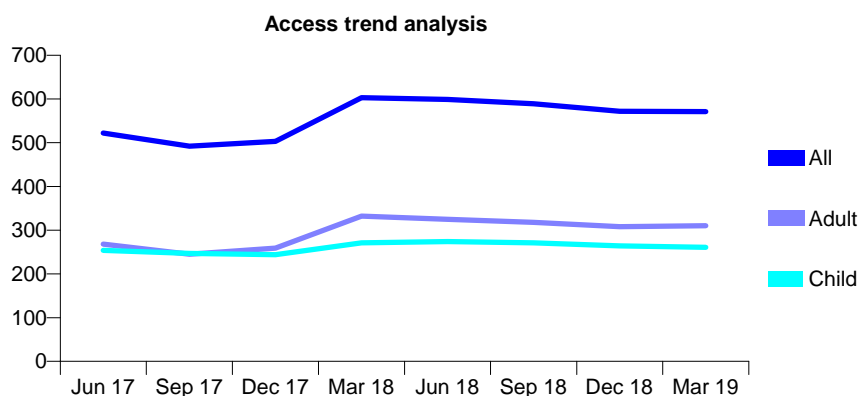
## Q68 - Vital Signs At a Glance Contract Report for 190195/0021 - March 2019

|                      |                    |
|----------------------|--------------------|
| Name or company name | Xeon Smiles UK Ltd |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/01/2013         |
| Contract end date    |                    |

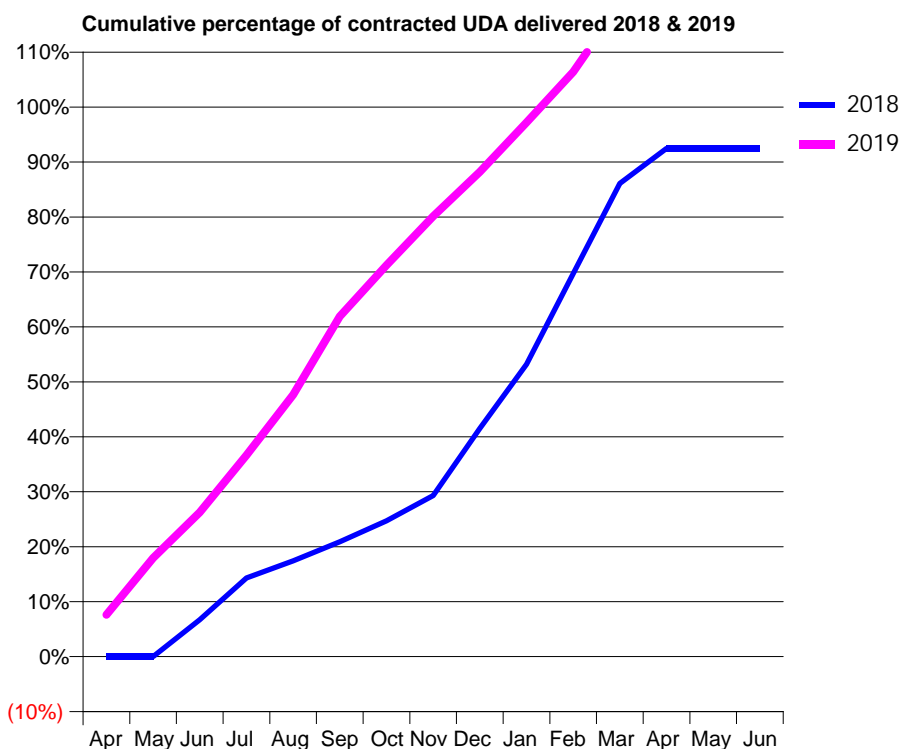
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,134      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £26,507.51 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 603           |                               |
| Quarter ending June 2018         | 599           | →                             |
| Quarter ending September 2018    | 589           | ↓                             |
| Quarter ending December 2018     | 572           | ↓                             |
| Quarter ending March 2019        | 571           | →                             |
| <b>Variance since March 2018</b> | <b>(5.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 87    |
| May       | 0                                 | 204   |
| June      | 76                                | 298   |
| July      | 163                               | 416   |
| August    | 198                               | 541   |
| September | 237                               | 702   |
| October   | 280                               | 807   |
| November  | 332                               | 909   |
| December  | 471                               | 1,000 |
| January   | 603                               | 1,102 |
| February  | 790                               | 1,207 |
| March     | 976                               | 1,344 |
| April     | 1,049                             |       |
| May       | 1,049                             |       |
| June      | 1,049                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 436         | 8.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 67       | 378         | 17.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 318      | 436         | 72.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 225      | 378         | 59.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 50       | 781         | 6.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 781         | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 781         | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

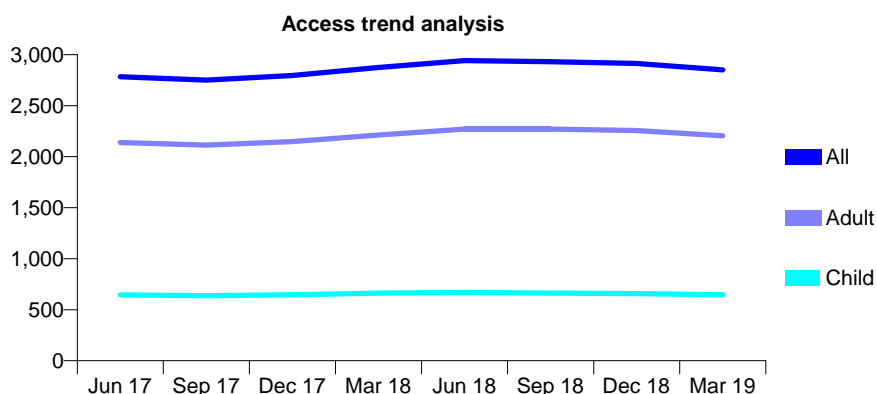
## Q68 - Vital Signs At a Glance Contract Report for 190829/0001 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | The Sea Road Dental Practice Partnership |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 20/01/2014                               |
| Contract end date    |  |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,800       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £182,972.58 |

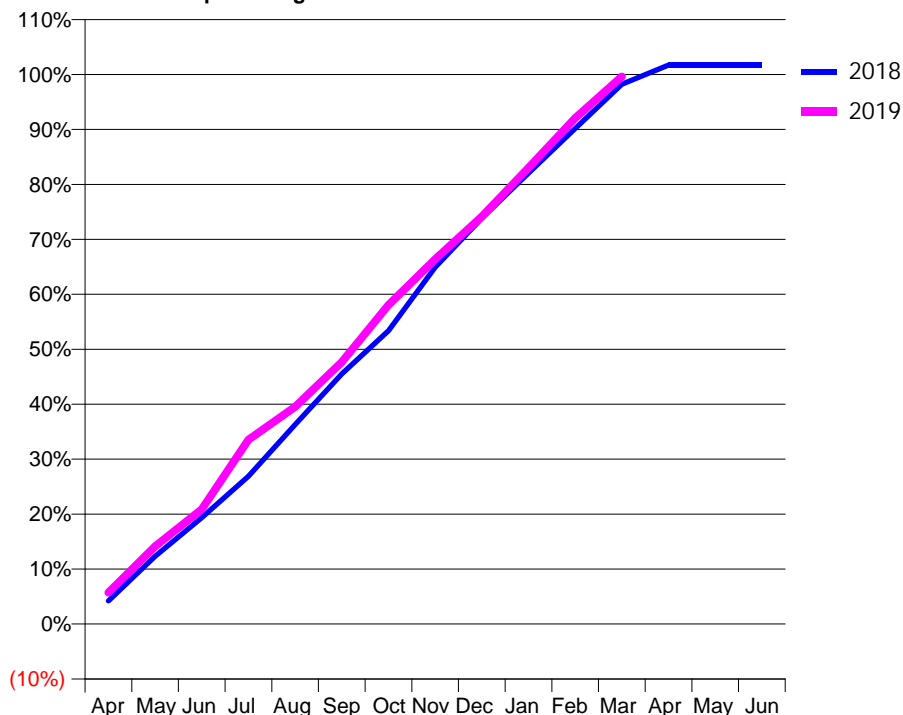
### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,875         |                               |
| Quarter ending June 2018         | 2,942         | ↑                             |
| Quarter ending September 2018    | 2,932         | →                             |
| Quarter ending December 2018     | 2,915         | →                             |
| Quarter ending March 2019        | 2,851         | ↓                             |
| <b>Variance since March 2018</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 286                               | 390   |
| May       | 840                               | 961   |
| June      | 1,316                             | 1,418 |
| July      | 1,830                             | 2,280 |
| August    | 2,468                             | 2,689 |
| September | 3,096                             | 3,242 |
| October   | 3,630                             | 3,948 |
| November  | 4,415                             | 4,513 |
| December  | 5,020                             | 5,041 |
| January   | 5,580                             | 5,645 |
| February  | 6,133                             | 6,262 |
| March     | 6,679                             | 6,773 |
| April     | 6,917                             |       |
| May       | 6,917                             |       |
| June      | 6,917                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 1,037       | 2.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 245      | 2,900       | 8.4%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 767      | 1,037       | 74.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,540    | 2,900       | 53.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 146      | 3,827       | 3.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 3,827       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 3,827       | 0.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

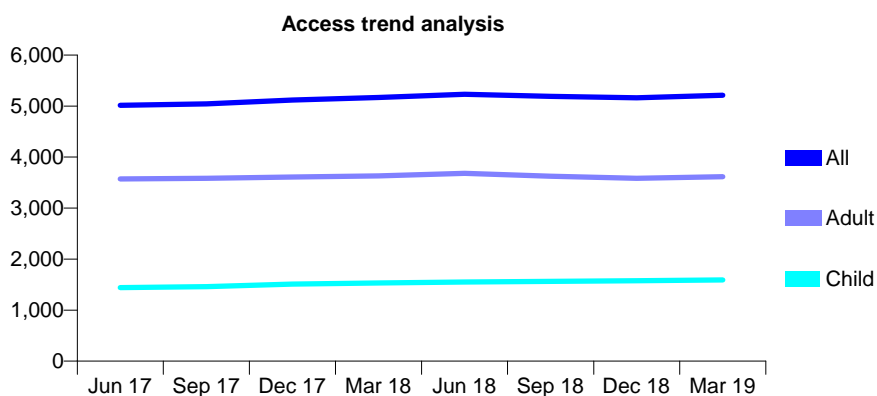
## Q68 - Vital Signs At a Glance Contract Report for 191043/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Pembroke Practice Limited |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/03/2011                |
| Contract end date    |                           |

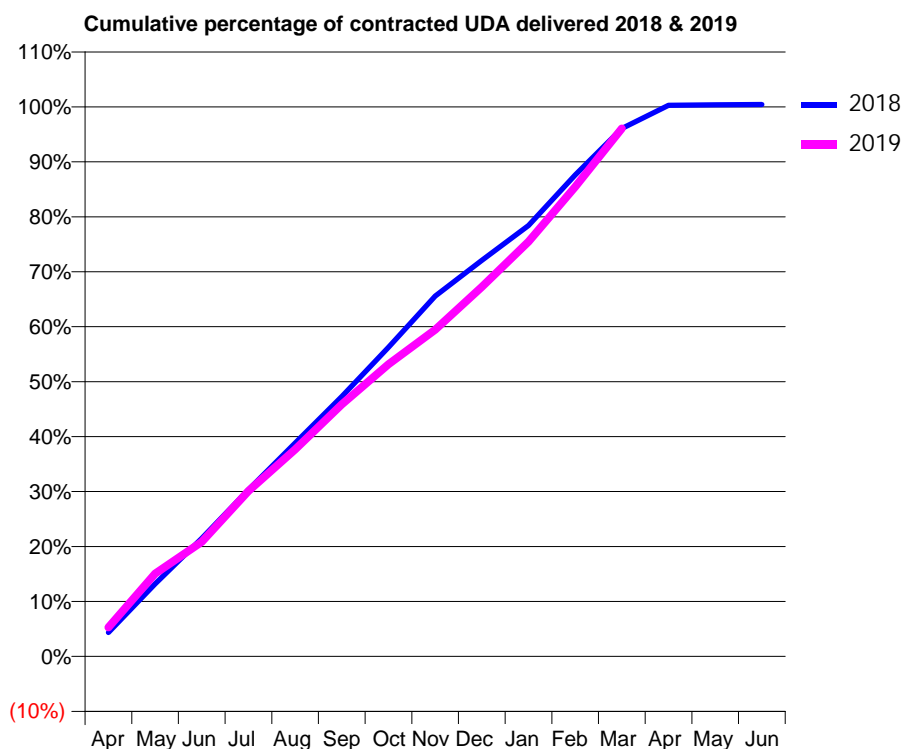
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,464      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £327,930.62 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,167       |                               |
| Quarter ending June 2018         | 5,233       | →                             |
| Quarter ending September 2018    | 5,192       | →                             |
| Quarter ending December 2018     | 5,161       | →                             |
| Quarter ending March 2019        | 5,212       | →                             |
| <b>Variance since March 2018</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 544                               | 661    |
| May       | 1,647                             | 1,878  |
| June      | 2,678                             | 2,597  |
| July      | 3,778                             | 3,753  |
| August    | 4,841                             | 4,696  |
| September | 5,892                             | 5,716  |
| October   | 7,014                             | 6,627  |
| November  | 8,173                             | 7,411  |
| December  | 8,981                             | 8,379  |
| January   | 9,773                             | 9,404  |
| February  | 10,921                            | 10,651 |
| March     | 11,974                            | 11,974 |
| April     | 12,499                            |        |
| May       | 12,513                            |        |
| June      | 12,517                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 127      | 2,210       | 5.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 547      | 4,503       | 12.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,245    | 2,210       | 56.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,222    | 4,503       | 49.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 680      | 6,441       | 10.6%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 6,441       | 0.7%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 6,441       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

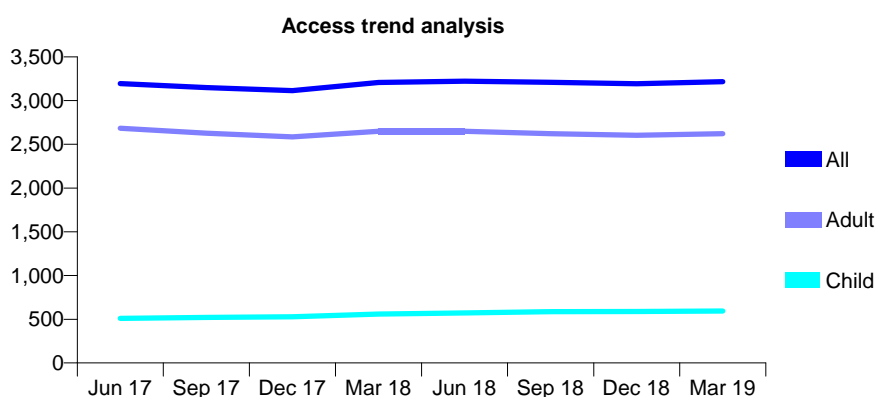
## Q68 - Vital Signs At a Glance Contract Report for 191264/0002 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | Steyndent Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/11/2008    |
| Contract end date    |               |

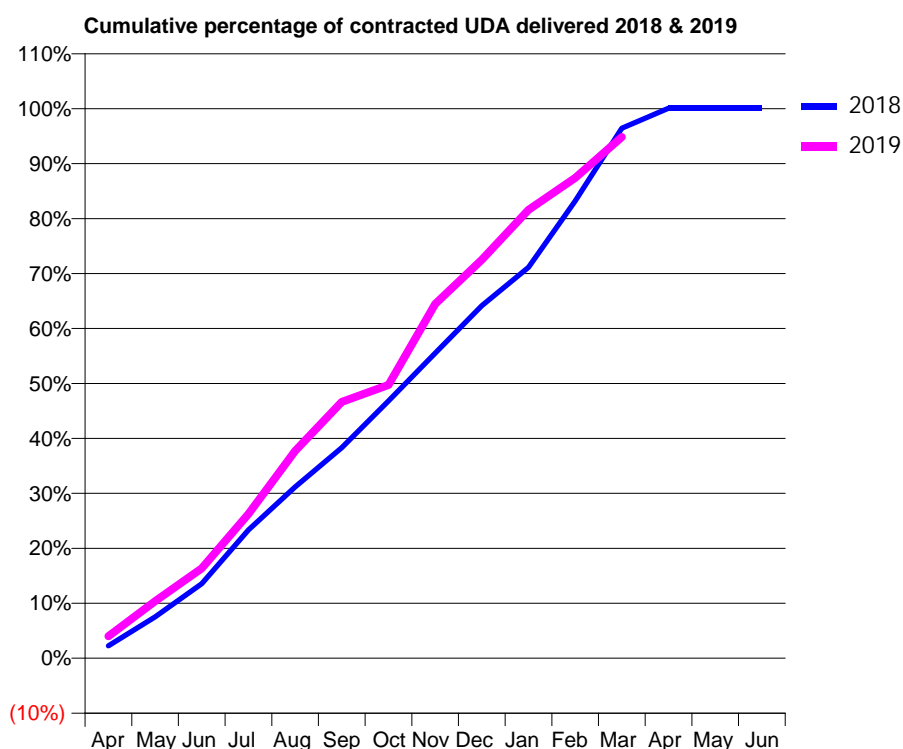
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,196       |
| Carry forward general activity (UDA)        | 12          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £254,044.33 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,207       |                               |
| Quarter ending June 2018         | 3,221       | →                             |
| Quarter ending September 2018    | 3,210       | →                             |
| Quarter ending December 2018     | 3,192       | →                             |
| Quarter ending March 2019        | 3,215       | →                             |
| <b>Variance since March 2018</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 206   | 369   |
| May                               | 685   | 954   |
| June                              | 1,232 | 1,503 |
| July                              | 2,125 | 2,414 |
| August                            | 2,836 | 3,470 |
| September                         | 3,484 | 4,290 |
| October                           | 4,258 | 4,574 |
| November                          | 5,050 | 5,929 |
| December                          | 5,834 | 6,666 |
| January                           | 6,471 | 7,505 |
| February                          | 7,571 | 8,039 |
| March                             | 8,770 | 8,719 |
| April                             | 9,104 |       |
| May                               | 9,104 |       |
| June                              | 9,103 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 938         | 6.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 598      | 3,885       | 15.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 577      | 938         | 61.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,996    | 3,885       | 51.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 469      | 4,647       | 10.1%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 144      | 4,647       | 3.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 43       | 4,647       | 0.9%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



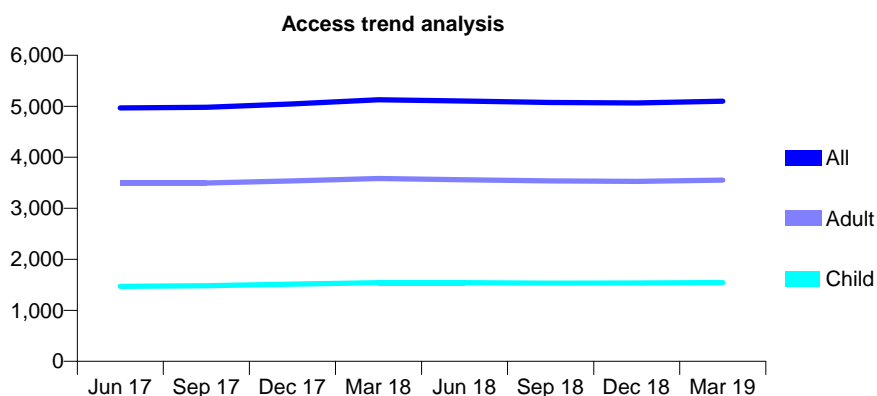
## Q68 - Vital Signs At a Glance Contract Report for 192228/0001 - March 2019

|                      |                                       |
|----------------------|---------------------------------------|
| Name or company name | Mr A Memaripour and Mr N Zadeh Davani |
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 01/04/2010                            |
| Contract end date    |                                       |

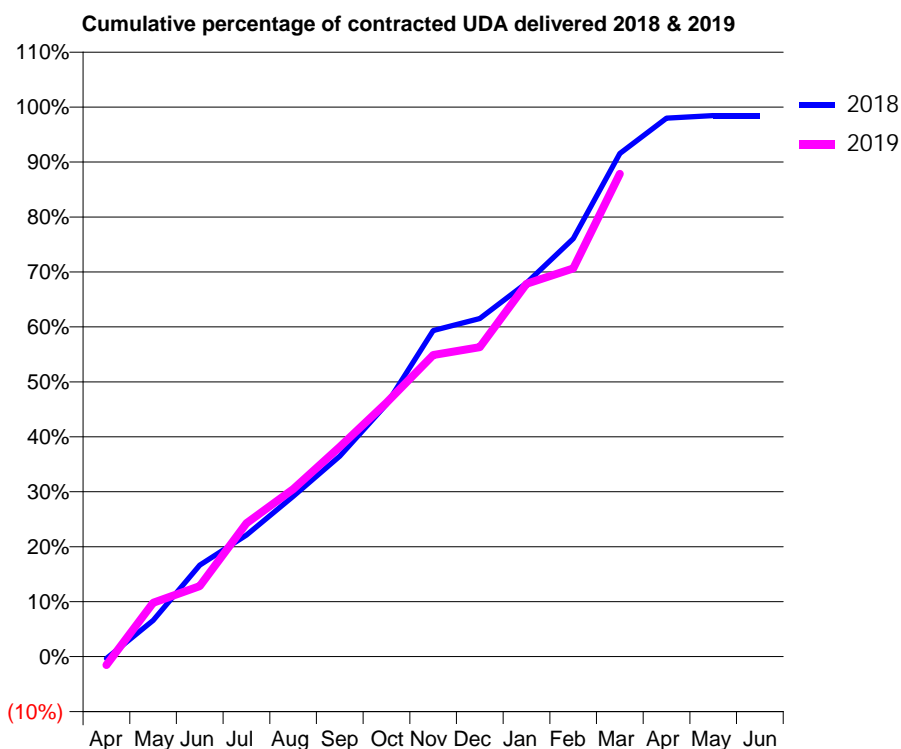
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,266      |
| Carry forward general activity (UDA)        | 268         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £466,748.95 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,127         |                               |
| Quarter ending June 2018         | 5,101         | →                             |
| Quarter ending September 2018    | 5,072         | →                             |
| Quarter ending December 2018     | 5,066         | →                             |
| Quarter ending March 2019        | 5,100         | →                             |
| <b>Variance since March 2018</b> | <b>(0.5%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -60                               | -268   |
| May       | 1,138                             | 1,689  |
| June      | 2,873                             | 2,216  |
| July      | 3,818                             | 4,194  |
| August    | 5,035                             | 5,265  |
| September | 6,300                             | 6,589  |
| October   | 7,926                             | 7,981  |
| November  | 10,248                            | 9,475  |
| December  | 10,624                            | 9,723  |
| January   | 11,737                            | 11,715 |
| February  | 13,129                            | 12,196 |
| March     | 15,807                            | 15,168 |
| April     | 16,916                            |        |
| May       | 16,998                            |        |
| June      | 16,998                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 211      | 2,274       | 9.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 694      | 4,273       | 16.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,350    | 2,274       | 59.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,944    | 4,273       | 45.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 668      | 6,211       | 10.8%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 6,211       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 6,211       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

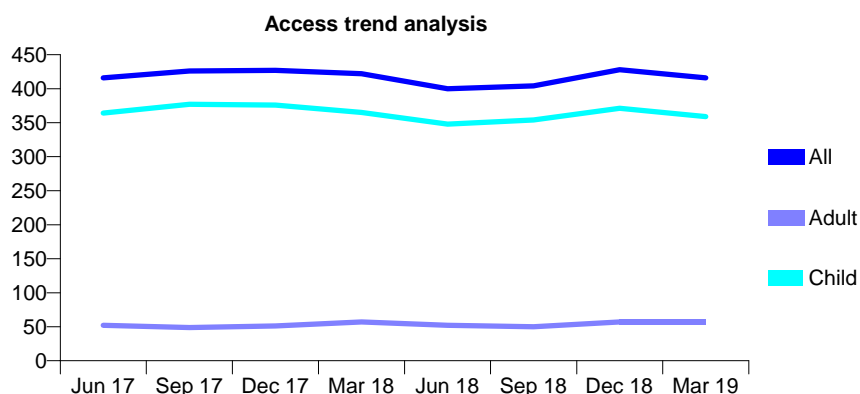
## Q68 - Vital Signs At a Glance Contract Report for 192325/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | CDP (UK) Ltd |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2011   |
| Contract end date    |              |

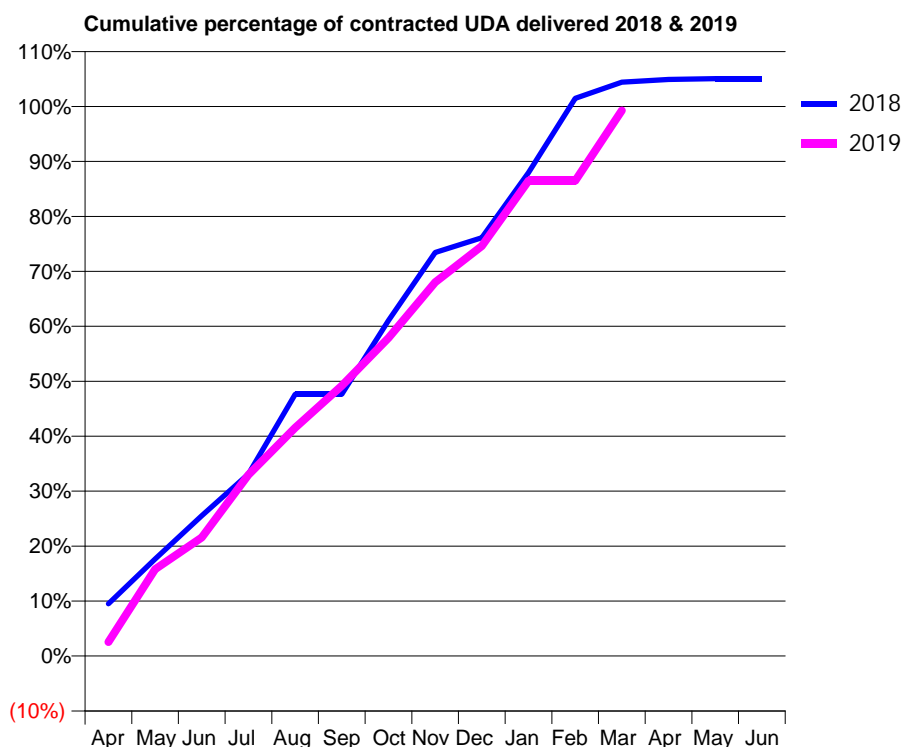
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 779        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,384.71 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 422           |                               |
| Quarter ending June 2018         | 400           | ↓                             |
| Quarter ending September 2018    | 404           | →                             |
| Quarter ending December 2018     | 428           | ↑                             |
| Quarter ending March 2019        | 416           | ↓                             |
| <b>Variance since March 2018</b> | <b>(1.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 74                                | 20   |
| May       | 138                               | 123  |
| June      | 199                               | 168  |
| July      | 258                               | 257  |
| August    | 371                               | 324  |
| September | 371                               | 383  |
| October   | 476                               | 451  |
| November  | 572                               | 530  |
| December  | 593                               | 581  |
| January   | 685                               | 674  |
| February  | 790                               | 674  |
| March     | 813                               | 773  |
| April     | 817                               |      |
| May       | 818                               |      |
| June      | 818                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 541         | 7.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 32          | 9.4%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 309      | 541         | 57.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 32          | 56.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 36       | 564         | 6.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 564         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 564         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

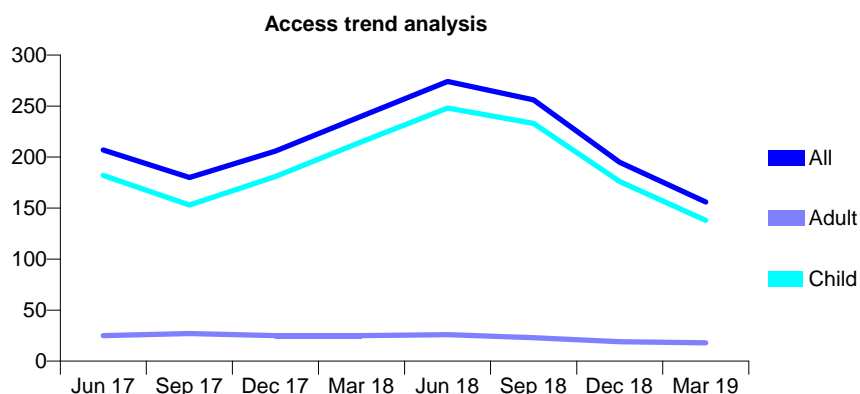
## Q68 - Vital Signs At a Glance Contract Report for 192686/0001 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Apex Dental Care Merrow Partnership |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2014                          |
| Contract end date    |                                     |

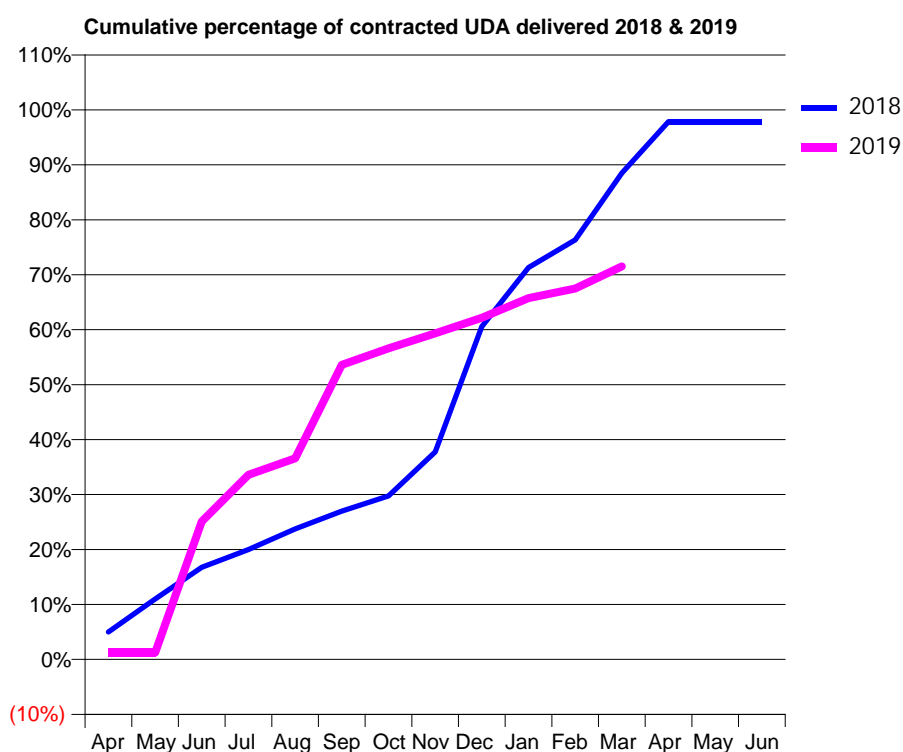
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 400        |
| Carry forward general activity (UDA)        | 8          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,199.31 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 240            |                               |
| Quarter ending June 2018         | 274            | ↑                             |
| Quarter ending September 2018    | 256            | ↓                             |
| Quarter ending December 2018     | 195            | ↓                             |
| Quarter ending March 2019        | 156            | ↓                             |
| <b>Variance since March 2018</b> | <b>(35.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 20                                | 5    |
| May       | 44                                | 5    |
| June      | 67                                | 100  |
| July      | 80                                | 134  |
| August    | 95                                | 146  |
| September | 108                               | 214  |
| October   | 119                               | 226  |
| November  | 151                               | 237  |
| December  | 242                               | 249  |
| January   | 285                               | 263  |
| February  | 305                               | 270  |
| March     | 354                               | 286  |
| April     | 391                               |      |
| May       | 391                               |      |
| June      | 391                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 261         | 4.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 6           | 0.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 100      | 261         | 38.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2        | 6           | 33.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 243         | 2.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 243         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 243         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

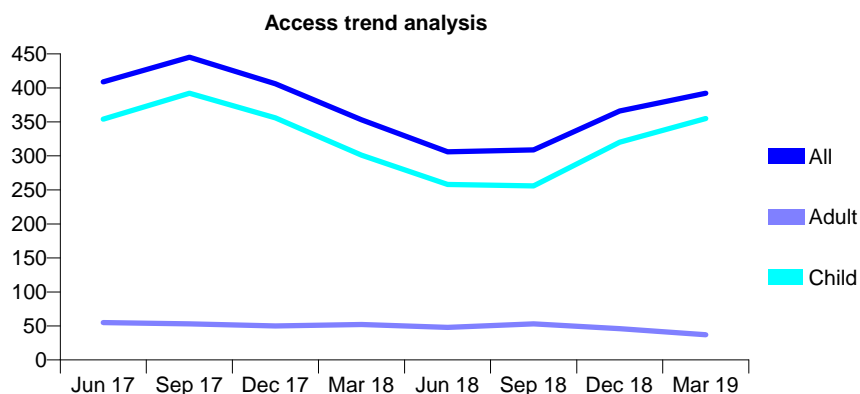
## Q68 - Vital Signs At a Glance Contract Report for 192686/0002 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Apex Dental Care Merrow Partnership |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2014                          |
| Contract end date    |                                     |

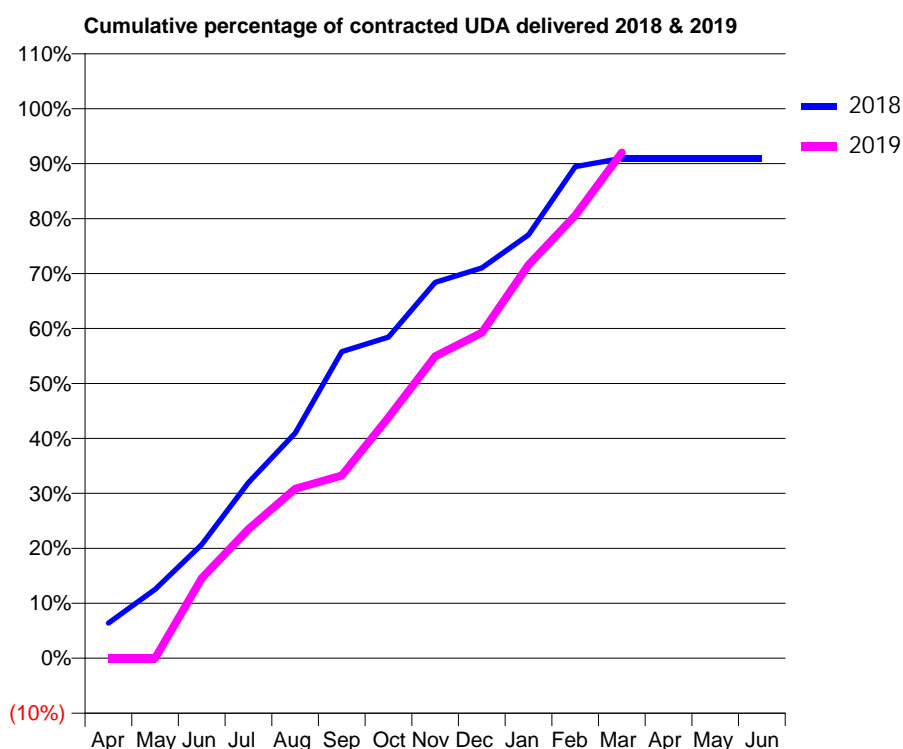
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 750        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,340.46 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 353   |                               |
| Quarter ending June 2018         | 306   | ↓                             |
| Quarter ending September 2018    | 309   | →                             |
| Quarter ending December 2018     | 366   | ↑                             |
| Quarter ending March 2019        | 392   | ↑                             |
| <b>Variance since March 2018</b> | 11.0% | ↑                             |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 48   | 0    |
| May       | 94   | 0    |
| June      | 155  | 109  |
| July      | 240  | 176  |
| August    | 307  | 231  |
| September | 418  | 249  |
| October   | 438  | 329  |
| November  | 513  | 412  |
| December  | 533  | 444  |
| January   | 578  | 537  |
| February  | 671  | 604  |
| March     | 682  | 690  |
| April     | 682  |      |
| May       | 682  |      |
| June      | 682  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 526         | 6.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 16          | 0.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 236      | 526         | 44.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8        | 16          | 50.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 539         | 3.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 539         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 539         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

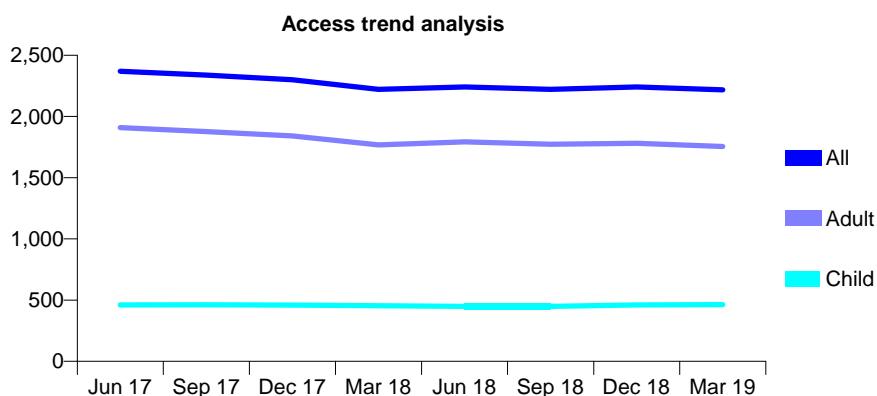
## Q68 - Vital Signs At a Glance Contract Report for 192783/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Mr Redstone & Associates |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/11/2012               |
| Contract end date    |                          |

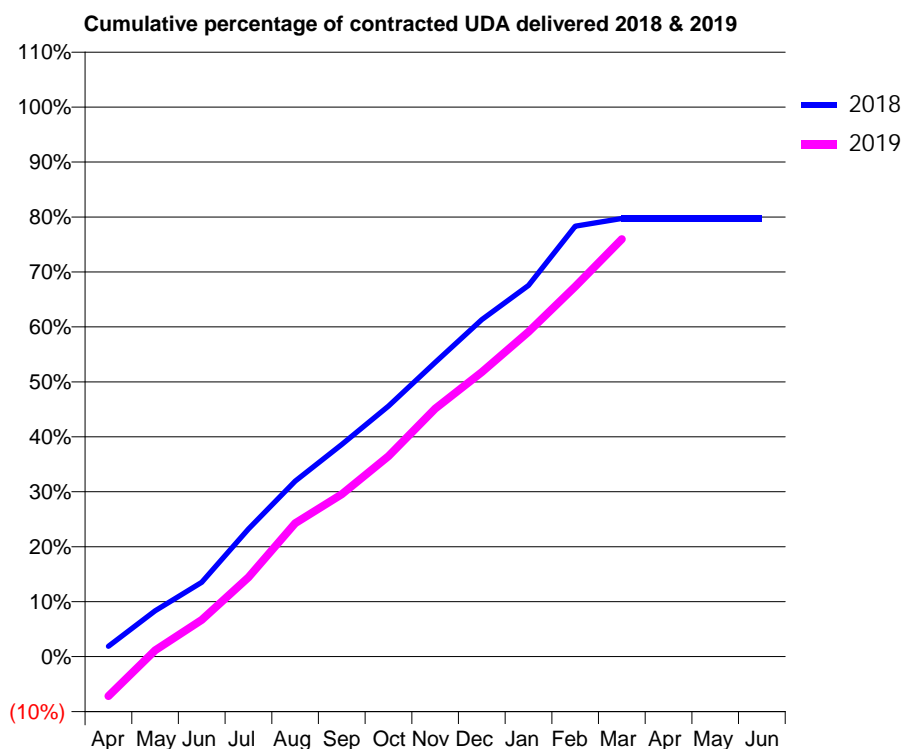
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,762       |
| Carry forward general activity (UDA)        | 810         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £179,912.39 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,222         |                               |
| Quarter ending June 2018         | 2,241         | →                             |
| Quarter ending September 2018    | 2,222         | →                             |
| Quarter ending December 2018     | 2,241         | →                             |
| Quarter ending March 2019        | 2,217         | ↓                             |
| <b>Variance since March 2018</b> | <b>(0.2%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 145                               | -558  |
| May       | 647                               | 90    |
| June      | 1,050                             | 520   |
| July      | 1,803                             | 1,120 |
| August    | 2,479                             | 1,884 |
| September | 2,996                             | 2,293 |
| October   | 3,539                             | 2,831 |
| November  | 4,155                             | 3,502 |
| December  | 4,760                             | 4,018 |
| January   | 5,244                             | 4,587 |
| February  | 6,080                             | 5,228 |
| March     | 6,189                             | 5,897 |
| April     | 6,189                             |       |
| May       | 6,189                             |       |
| June      | 6,189                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 757         | 4.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 357      | 2,753       | 13.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 444      | 757         | 58.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,436    | 2,753       | 52.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 323      | 3,510       | 9.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 3,510       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 3,510       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

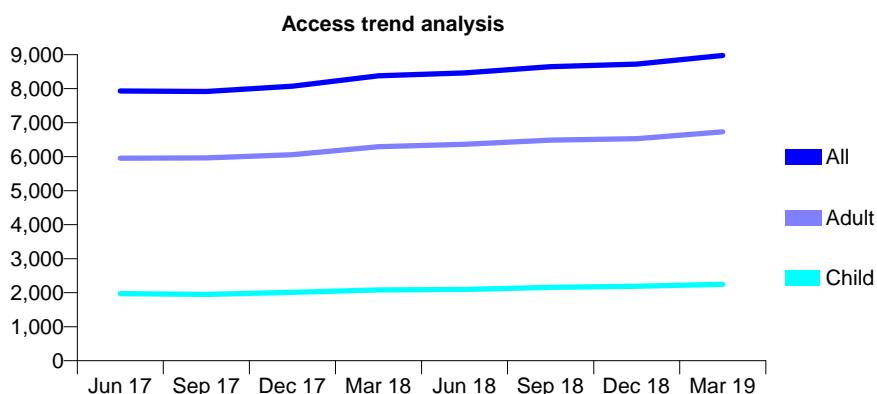
## Q68 - Vital Signs At a Glance Contract Report for 193186/0001 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | M W Botha Limited |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2010        |
| Contract end date    |                   |

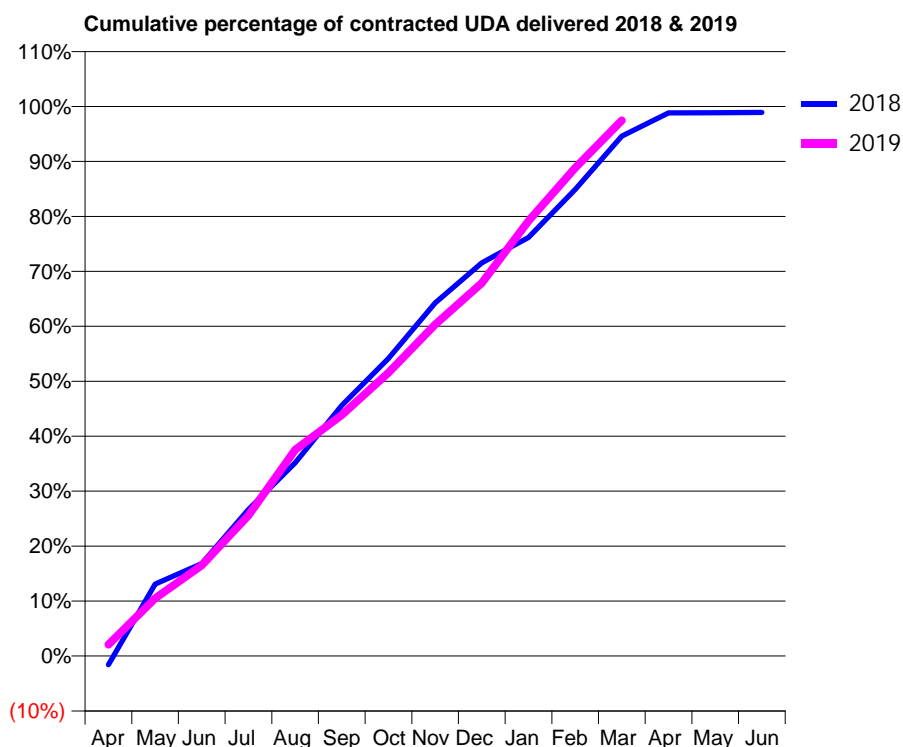
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,440      |
| Carry forward general activity (UDA)        | 230         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £673,354.09 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 8,377       |                               |
| Quarter ending June 2018         | 8,463       | →                             |
| Quarter ending September 2018    | 8,647       | ↑                             |
| Quarter ending December 2018     | 8,724       | →                             |
| Quarter ending March 2019        | 8,977       | ↑                             |
| <b>Variance since March 2018</b> | <b>7.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -345                              | 446    |
| May       | 2,808                             | 2,253  |
| June      | 3,607                             | 3,533  |
| July      | 5,718                             | 5,484  |
| August    | 7,542                             | 8,046  |
| September | 9,773                             | 9,397  |
| October   | 11,609                            | 11,054 |
| November  | 13,782                            | 12,934 |
| December  | 15,337                            | 14,548 |
| January   | 16,329                            | 16,974 |
| February  | 18,204                            | 19,044 |
| March     | 20,285                            | 20,896 |
| April     | 21,187                            |        |
| May       | 21,194                            |        |
| June      | 21,210                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 220      | 3,013       | 7.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,474    | 7,817       | 18.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,466    | 3,013       | 48.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,806    | 7,817       | 35.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2,053    | 10,404      | 19.7%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 10,404      | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 10,404      | 0.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

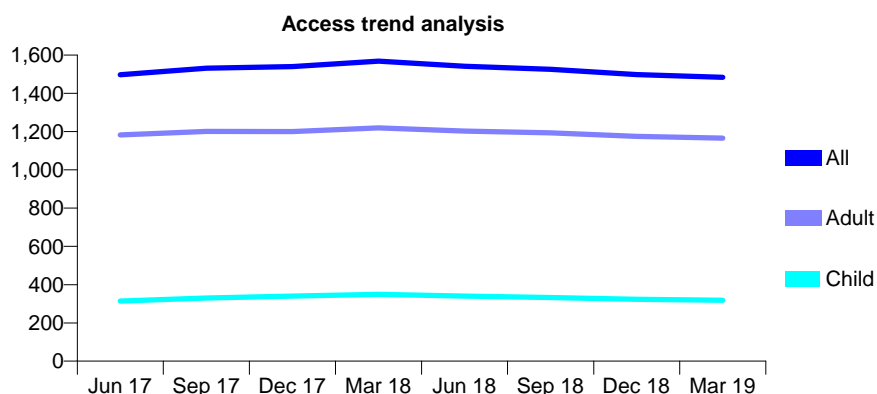
## Q68 - Vital Signs At a Glance Contract Report for 193240/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Timberhill Dental Practice Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/09/2009                     |
| Contract end date    |                                |

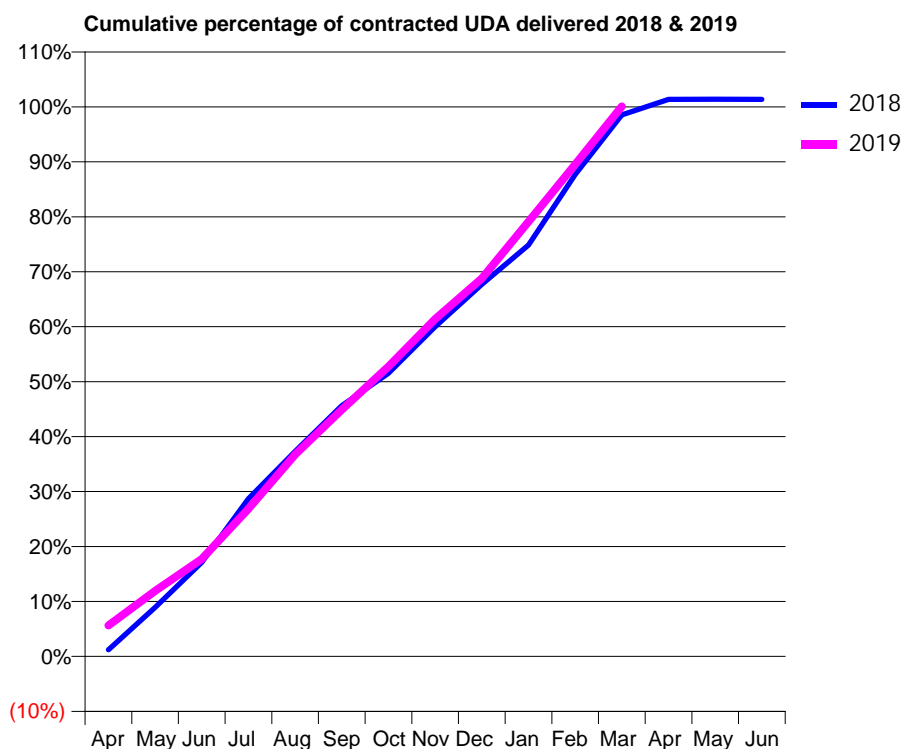
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,942       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £117,583.38 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,568         |                               |
| Quarter ending June 2018         | 1,542         | ↓                             |
| Quarter ending September 2018    | 1,526         | ↓                             |
| Quarter ending December 2018     | 1,498         | ↓                             |
| Quarter ending March 2019        | 1,484         | →                             |
| <b>Variance since March 2018</b> | <b>(5.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 60                                | 279   |
| May       | 441                               | 589   |
| June      | 846                               | 876   |
| July      | 1,418                             | 1,328 |
| August    | 1,846                             | 1,815 |
| September | 2,254                             | 2,220 |
| October   | 2,547                             | 2,607 |
| November  | 2,965                             | 3,034 |
| December  | 3,345                             | 3,399 |
| January   | 3,699                             | 3,909 |
| February  | 4,333                             | 4,424 |
| March     | 4,870                             | 4,945 |
| April     | 5,009                             |       |
| May       | 5,011                             |       |
| June      | 5,008                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 604         | 10.1%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 243      | 1,926       | 12.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 438      | 604         | 72.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,328    | 1,926       | 69.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 135      | 2,460       | 5.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 2,460       | 1.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 2,460       | 0.9%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

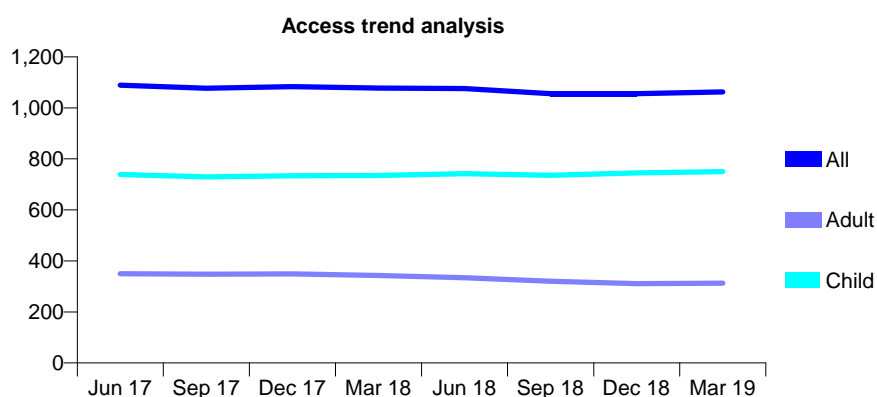
## Q68 - Vital Signs At a Glance Contract Report for 193402/0001 - March 2019

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Burgess Hill Dental Care Limited |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/06/2011                       |
| Contract end date    |                                  |

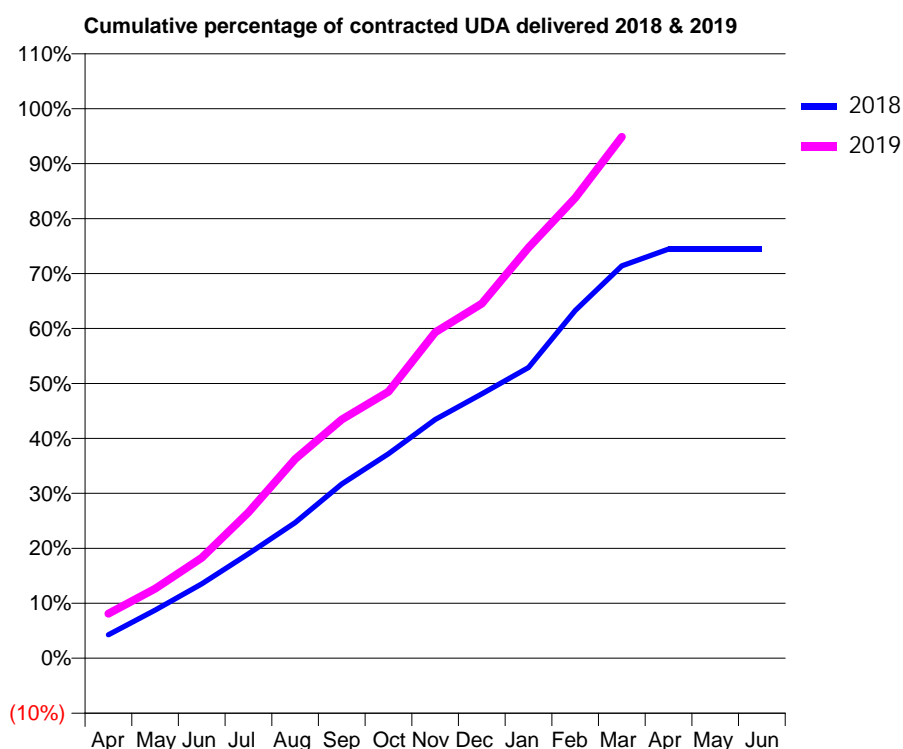
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,250      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £52,963.97 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,078         |                               |
| Quarter ending June 2018         | 1,076         | →                             |
| Quarter ending September 2018    | 1,056         | ↓                             |
| Quarter ending December 2018     | 1,056         | →                             |
| Quarter ending March 2019        | 1,063         | →                             |
| <b>Variance since March 2018</b> | <b>(1.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 127   | 182   |
| May       | 260   | 285   |
| June      | 402   | 412   |
| July      | 566   | 597   |
| August    | 734   | 816   |
| September | 943   | 977   |
| October   | 1,107 | 1,091 |
| November  | 1,292 | 1,335 |
| December  | 1,431 | 1,452 |
| January   | 1,574 | 1,681 |
| February  | 1,883 | 1,885 |
| March     | 2,124 | 2,135 |
| April     | 2,216 |       |
| May       | 2,216 |       |
| June      | 2,216 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 85       | 1,314       | 6.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 20       | 311         | 6.4%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 949      | 1,314       | 72.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 193      | 311         | 62.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 33       | 1,563       | 2.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,563       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 1,563       | 1.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



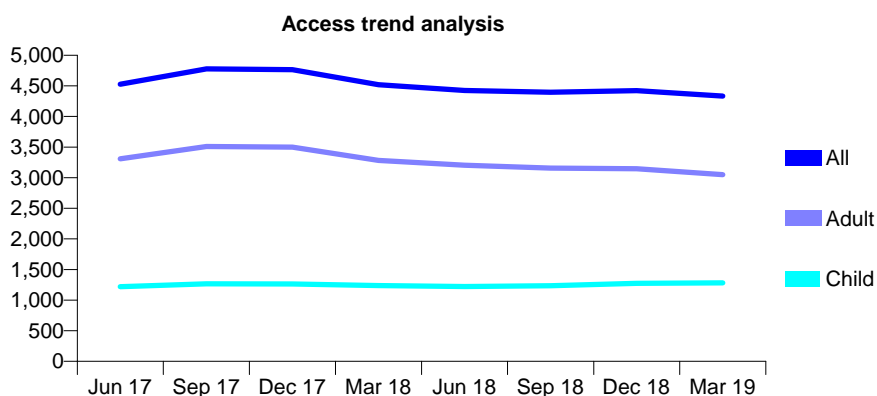
## Q68 - Vital Signs At a Glance Contract Report for 193569/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Hollybush Dental Care Limited |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/01/2008                    |
| Contract end date    |                               |

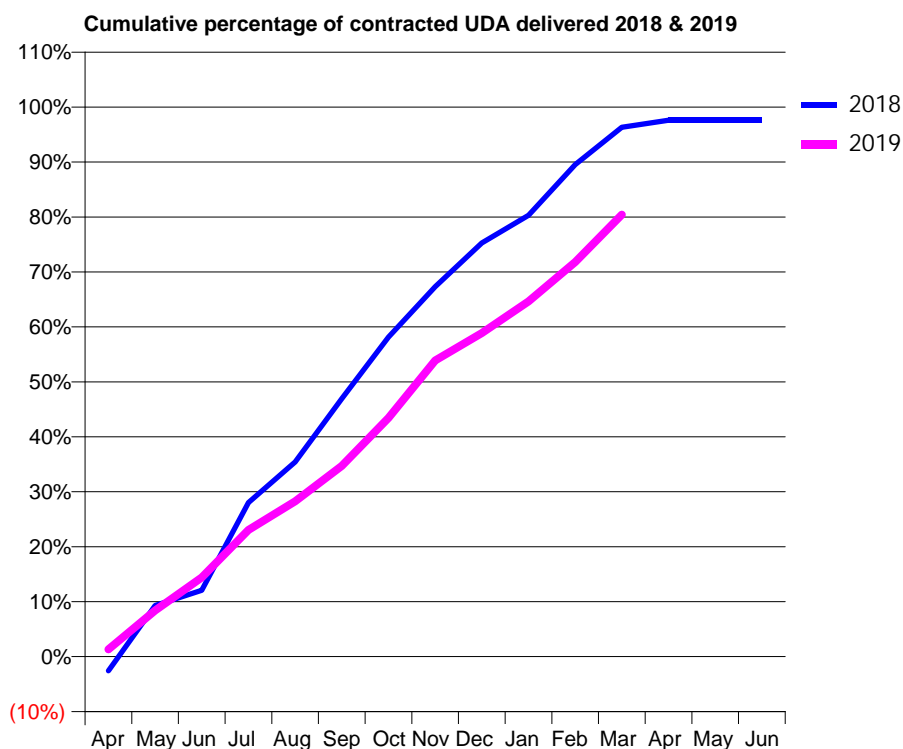
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,760      |
| Carry forward general activity (UDA)        | 256         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £290,797.73 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,520         |                               |
| Quarter ending June 2018         | 4,425         | ↓                             |
| Quarter ending September 2018    | 4,396         | →                             |
| Quarter ending December 2018     | 4,422         | →                             |
| Quarter ending March 2019        | 4,333         | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -279                              | 142   |
| May       | 1,003                             | 904   |
| June      | 1,299                             | 1,549 |
| July      | 3,018                             | 2,478 |
| August    | 3,812                             | 3,042 |
| September | 5,050                             | 3,736 |
| October   | 6,256                             | 4,675 |
| November  | 7,244                             | 5,797 |
| December  | 8,099                             | 6,336 |
| January   | 8,642                             | 6,955 |
| February  | 9,633                             | 7,726 |
| March     | 10,365                            | 8,651 |
| April     | 10,504                            |       |
| May       | 10,504                            |       |
| June      | 10,504                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 94       | 1,410       | 6.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 350      | 2,933       | 11.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 518      | 1,410       | 36.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 898      | 2,933       | 30.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 617      | 4,320       | 14.3%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 4,320       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 78       | 4,320       | 1.8%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

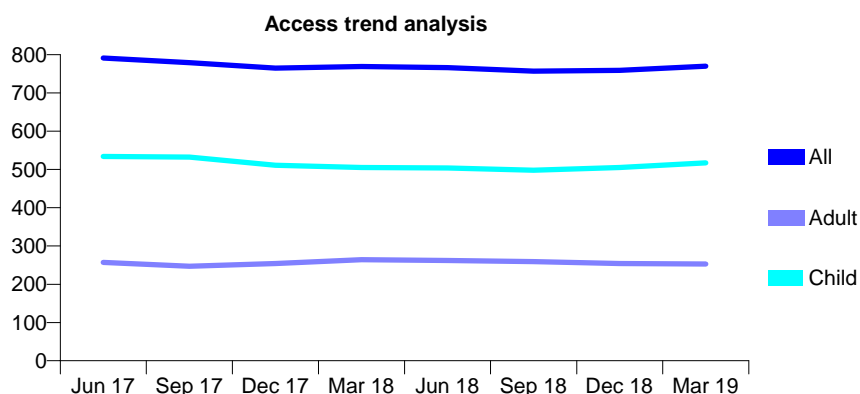
## Q68 - Vital Signs At a Glance Contract Report for 193593/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Westdene Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 07/04/2015               |
| Contract end date    |                          |

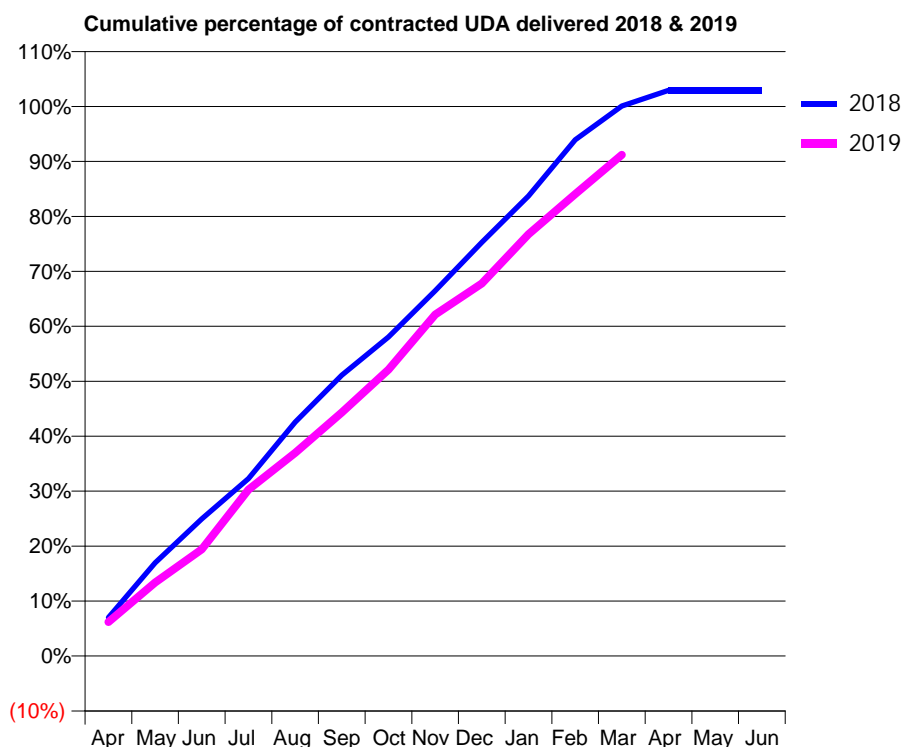
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,450      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32,854.04 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 769         |                               |
| Quarter ending June 2018         | 766         | →                             |
| Quarter ending September 2018    | 757         | ↓                             |
| Quarter ending December 2018     | 759         | →                             |
| Quarter ending March 2019        | 770         | →                             |
| <b>Variance since March 2018</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 102                               | 90    |
| May       | 246                               | 194   |
| June      | 361                               | 281   |
| July      | 468                               | 439   |
| August    | 617                               | 536   |
| September | 741                               | 642   |
| October   | 842                               | 756   |
| November  | 964                               | 901   |
| December  | 1,091                             | 983   |
| January   | 1,214                             | 1,113 |
| February  | 1,362                             | 1,219 |
| March     | 1,451                             | 1,322 |
| April     | 1,493                             |       |
| May       | 1,493                             |       |
| June      | 1,493                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 763         | 5.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 21       | 238         | 8.8%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 483      | 763         | 63.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 120      | 238         | 50.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 966         | 1.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 966         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 966         | 1.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

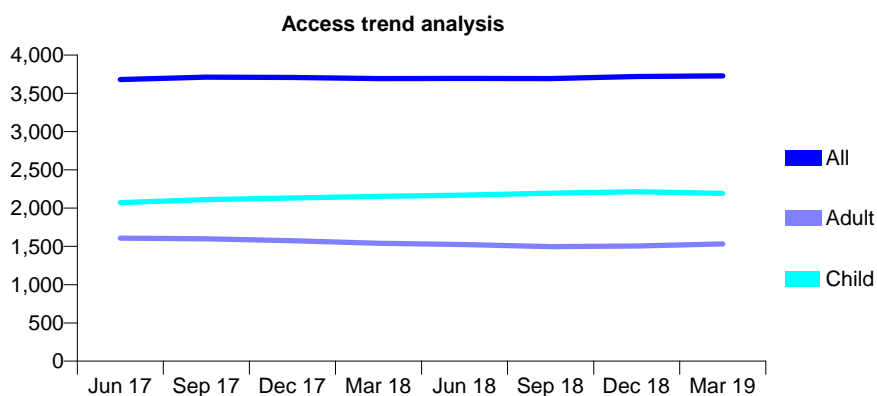
## Q68 - Vital Signs At a Glance Contract Report for 193739/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Grand Avenue Dental Practice |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

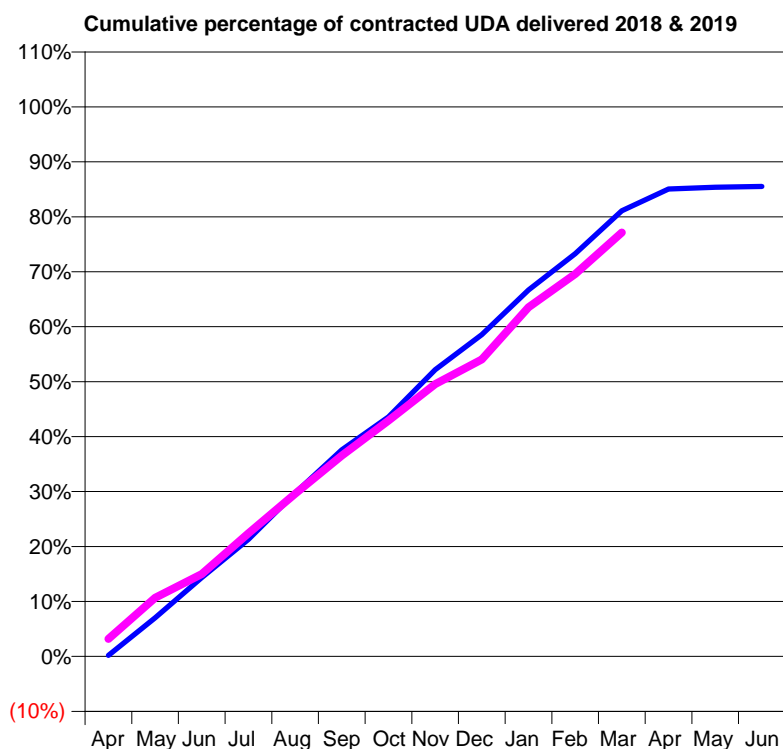
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,425       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £165,394.50 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,693       |                               |
| Quarter ending June 2018         | 3,694       | →                             |
| Quarter ending September 2018    | 3,692       | →                             |
| Quarter ending December 2018     | 3,720       | →                             |
| Quarter ending March 2019        | 3,727       | →                             |
| <b>Variance since March 2018</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 13                                | 238   |
| May       | 522                               | 792   |
| June      | 1,065                             | 1,112 |
| July      | 1,583                             | 1,663 |
| August    | 2,208                             | 2,198 |
| September | 2,790                             | 2,712 |
| October   | 3,237                             | 3,186 |
| November  | 3,873                             | 3,678 |
| December  | 4,348                             | 4,012 |
| January   | 4,950                             | 4,718 |
| February  | 5,440                             | 5,166 |
| March     | 6,021                             | 5,726 |
| April     | 6,314                             |       |
| May       | 6,341                             |       |
| June      | 6,351                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 169      | 3,193       | 5.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 117      | 1,574       | 7.4%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,036    | 3,193       | 63.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 914      | 1,574       | 58.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 225      | 4,514       | 5.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 4,514       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 4,514       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

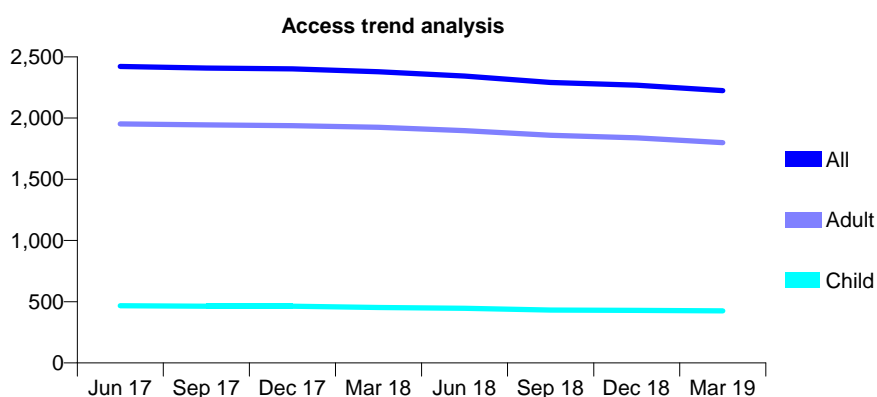
## Q68 - Vital Signs At a Glance Contract Report for 193828/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Rottingdean Dental Care |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/11/2009              |
| Contract end date    |                         |

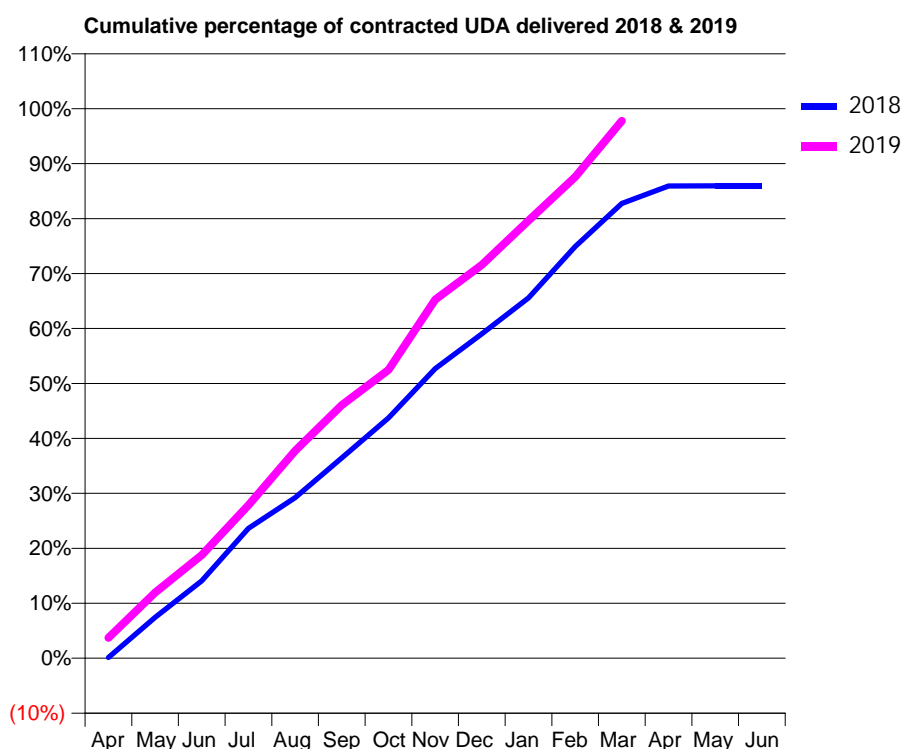
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,878       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £180,847.63 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,378         |                               |
| Quarter ending June 2018         | 2,343         | ↓                             |
| Quarter ending September 2018    | 2,291         | ↓                             |
| Quarter ending December 2018     | 2,268         | ↓                             |
| Quarter ending March 2019        | 2,224         | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 10    | 256   |
| May                               | 595   | 823   |
| June                              | 1,127 | 1,291 |
| July                              | 1,891 | 1,916 |
| August                            | 2,339 | 2,597 |
| September                         | 2,916 | 3,167 |
| October                           | 3,499 | 3,608 |
| November                          | 4,216 | 4,487 |
| December                          | 4,720 | 4,923 |
| January                           | 5,244 | 5,477 |
| February                          | 5,994 | 6,025 |
| March                             | 6,621 | 6,725 |
| April                             | 6,873 |       |
| May                               | 6,876 |       |
| June                              | 6,878 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 794         | 12.8%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 509      | 3,056       | 16.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 548      | 794         | 69.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,065    | 3,056       | 67.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 299      | 3,711       | 8.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 3,711       | 1.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 3,711       | 0.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

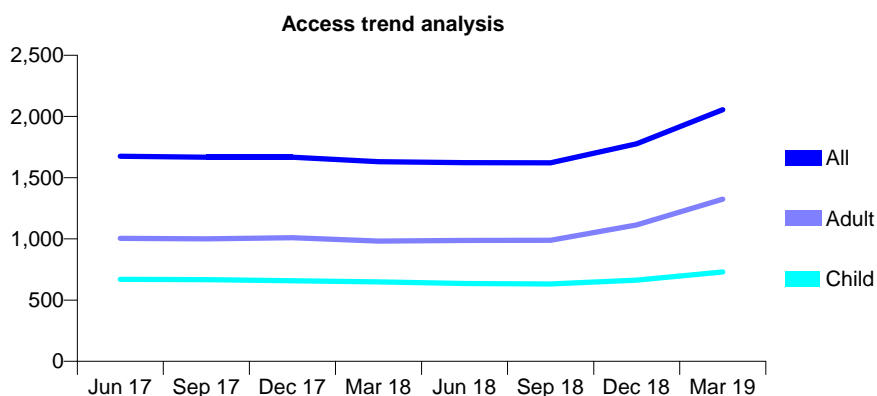
## Q68 - Vital Signs At a Glance Contract Report for 194883/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Church Road Dental Care |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2013              |
| Contract end date    |                         |

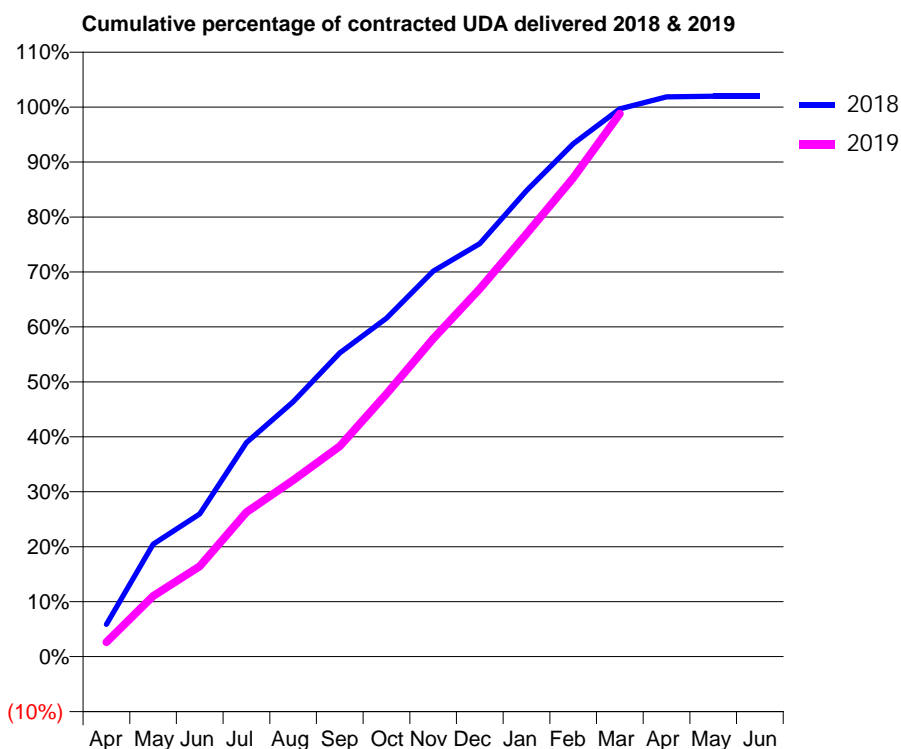
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,438      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £84,364.02 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 1,631        |                               |
| Quarter ending June 2018         | 1,623        | →                             |
| Quarter ending September 2018    | 1,621        | →                             |
| Quarter ending December 2018     | 1,777        | ↑                             |
| Quarter ending March 2019        | 2,055        | ↑                             |
| <b>Variance since March 2018</b> | <b>26.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 202                               | 91    |
| May       | 704                               | 379   |
| June      | 893                               | 565   |
| July      | 1,340                             | 904   |
| August    | 1,595                             | 1,104 |
| September | 1,900                             | 1,316 |
| October   | 2,117                             | 1,644 |
| November  | 2,411                             | 1,989 |
| December  | 2,583                             | 2,301 |
| January   | 2,916                             | 2,644 |
| February  | 3,208                             | 2,995 |
| March     | 3,427                             | 3,397 |
| April     | 3,502                             |       |
| May       | 3,505                             |       |
| June      | 3,505                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 930         | 5.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 124      | 1,401       | 8.9%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 409      | 930         | 44.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 423      | 1,401       | 30.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 145      | 1,951       | 7.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,951       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,951       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

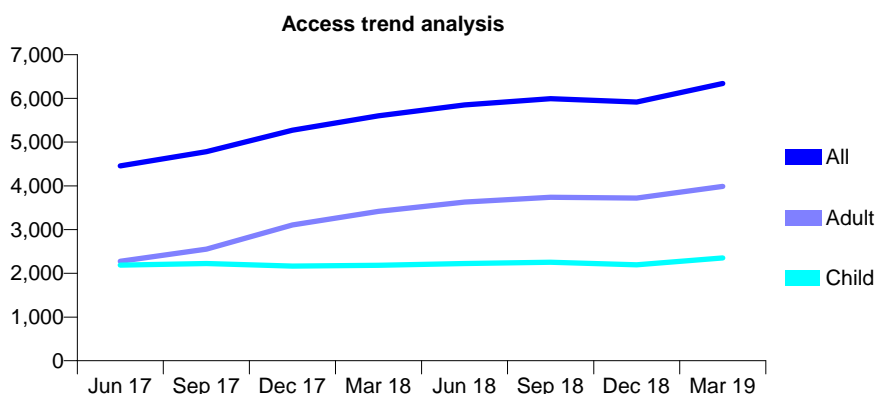
## Q68 - Vital Signs At a Glance Contract Report for 195138/0001 - March 2019

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Mr Manish Patel & Mrs Preeti Patel |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 16/01/2012                         |
| Contract end date    |                                    |

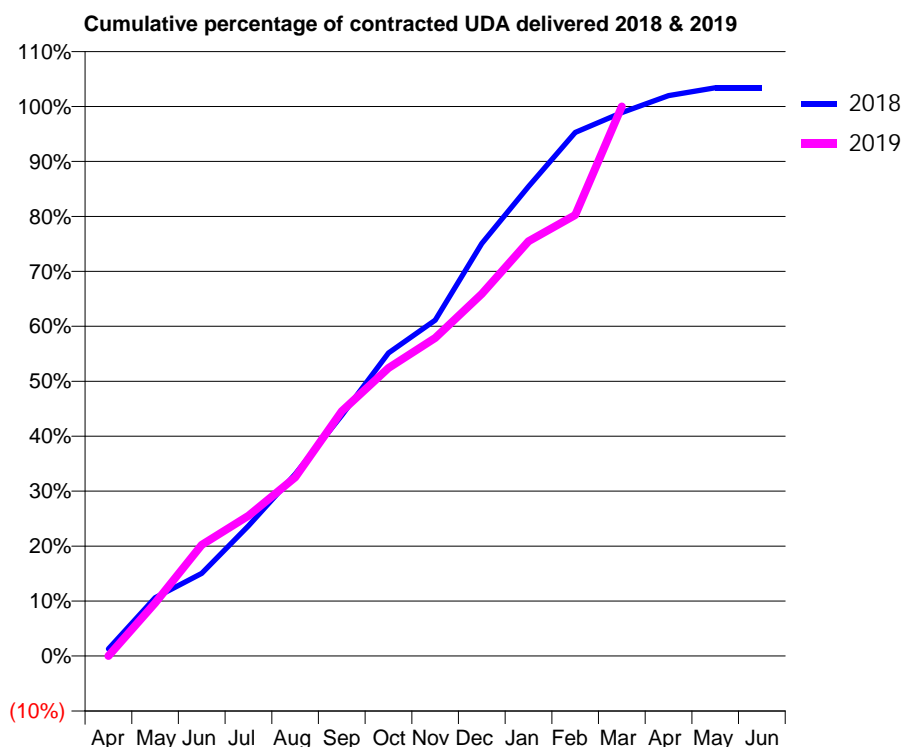
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £413,602.52 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 5,601        |                               |
| Quarter ending June 2018         | 5,853        | ↑                             |
| Quarter ending September 2018    | 5,991        | ↑                             |
| Quarter ending December 2018     | 5,917        | ↓                             |
| Quarter ending March 2019        | 6,339        | ↑                             |
| <b>Variance since March 2018</b> | <b>13.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 194                               | 0      |
| May       | 1,594                             | 1,449  |
| June      | 2,255                             | 3,034  |
| July      | 3,555                             | 3,830  |
| August    | 4,967                             | 4,880  |
| September | 6,569                             | 6,683  |
| October   | 8,273                             | 7,862  |
| November  | 9,169                             | 8,682  |
| December  | 11,262                            | 9,886  |
| January   | 12,816                            | 11,320 |
| February  | 14,287                            | 12,037 |
| March     | 14,830                            | 15,000 |
| April     | 15,299                            |        |
| May       | 15,509                            |        |
| June      | 15,508                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 157      | 2,915       | 5.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 214      | 3,264       | 6.6%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,159    | 2,915       | 39.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 981      | 3,264       | 30.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 232      | 5,916       | 3.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 5,916       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 5,916       | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

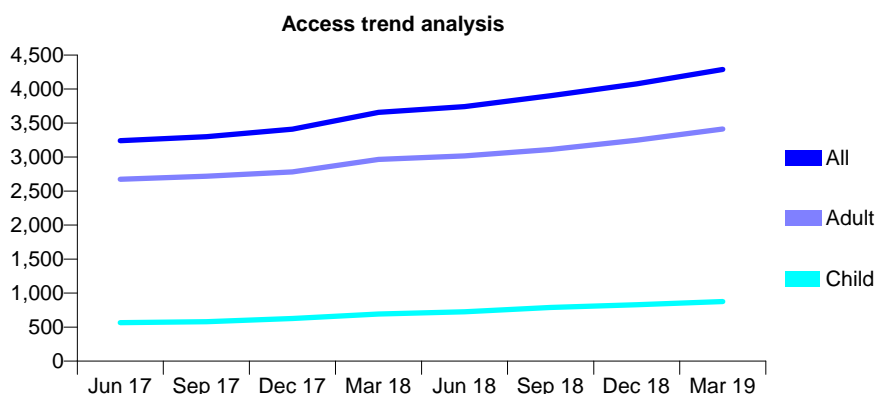
## Q68 - Vital Signs At a Glance Contract Report for 195553/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Dr Satnam Louis Limited |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2010              |
| Contract end date    |                         |

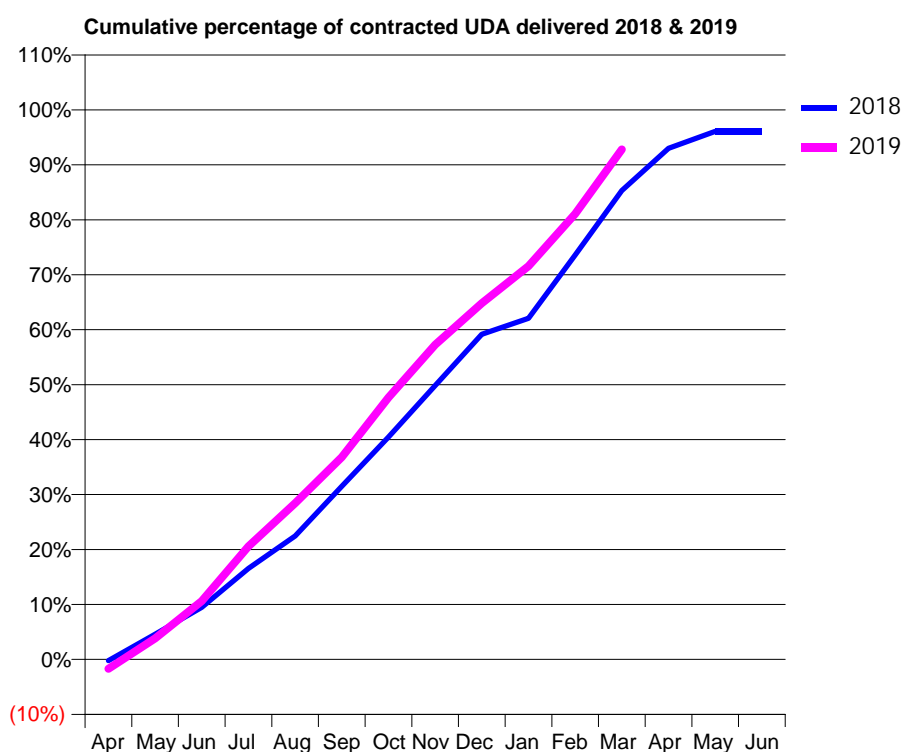
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,000      |
| Carry forward general activity (UDA)        | 431         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £346,964.75 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 3,658        |                               |
| Quarter ending June 2018         | 3,743        | ↑                             |
| Quarter ending September 2018    | 3,902        | ↑                             |
| Quarter ending December 2018     | 4,078        | ↑                             |
| Quarter ending March 2019        | 4,288        | ↑                             |
| <b>Variance since March 2018</b> | <b>17.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -24                               | -189   |
| May       | 507                               | 422    |
| June      | 1,043                             | 1,167  |
| July      | 1,822                             | 2,263  |
| August    | 2,474                             | 3,126  |
| September | 3,464                             | 4,049  |
| October   | 4,450                             | 5,244  |
| November  | 5,482                             | 6,300  |
| December  | 6,507                             | 7,129  |
| January   | 6,829                             | 7,873  |
| February  | 8,096                             | 8,920  |
| March     | 9,384                             | 10,205 |
| April     | 10,231                            |        |
| May       | 10,568                            |        |
| June      | 10,568                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 1,201       | 5.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 557      | 4,963       | 11.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 665      | 1,201       | 55.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,791    | 4,963       | 56.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 412      | 5,755       | 7.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 5,755       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 42       | 5,755       | 0.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

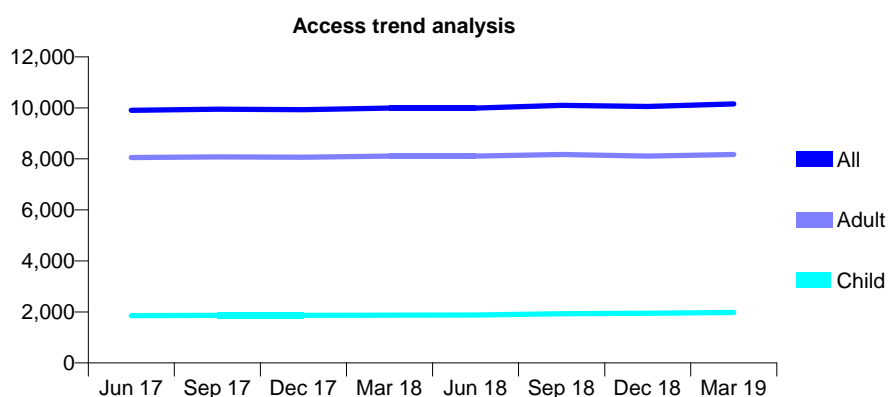
## Q68 - Vital Signs At a Glance Contract Report for 197440/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Hinal Patel and Shivali Patel |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/10/2010                    |
| Contract end date    |                               |

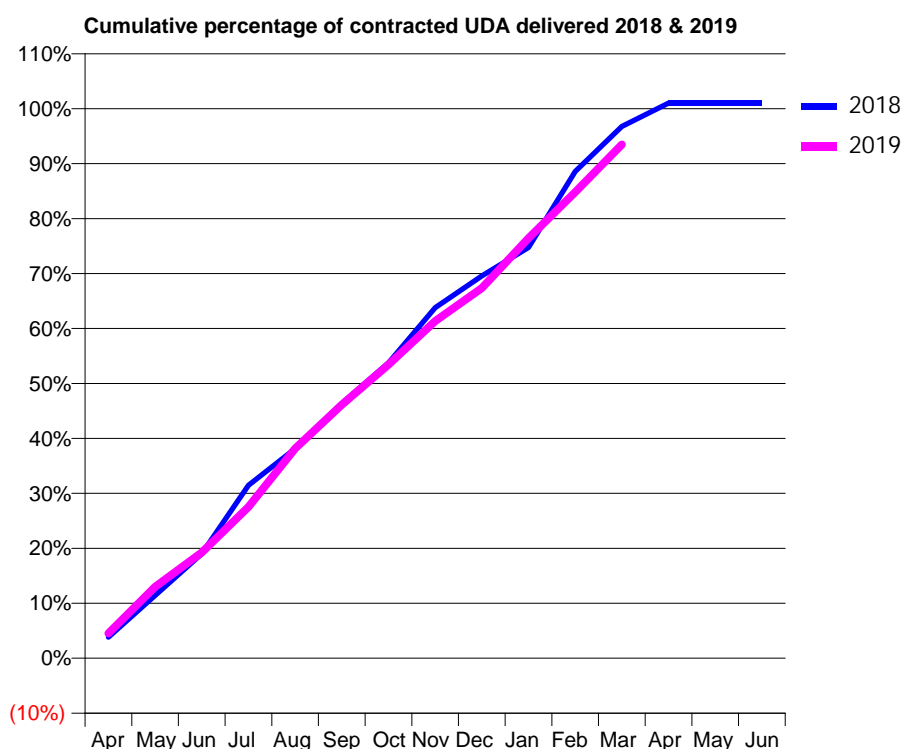
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,271      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £654,457.29 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 9,990       |                               |
| Quarter ending June 2018         | 9,997       | →                             |
| Quarter ending September 2018    | 10,099      | →                             |
| Quarter ending December 2018     | 10,059      | →                             |
| Quarter ending March 2019        | 10,157      | →                             |
| <b>Variance since March 2018</b> | <b>1.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,081                             | 1,281  |
| May       | 3,237                             | 3,672  |
| June      | 5,374                             | 5,437  |
| July      | 8,895                             | 7,782  |
| August    | 10,781                            | 10,788 |
| September | 13,110                            | 13,036 |
| October   | 15,191                            | 15,101 |
| November  | 18,032                            | 17,340 |
| December  | 19,668                            | 19,042 |
| January   | 21,132                            | 21,608 |
| February  | 25,045                            | 23,982 |
| March     | 27,358                            | 26,426 |
| April     | 28,559                            |        |
| May       | 28,560                            |        |
| June      | 28,560                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 210      | 3,168       | 6.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,700    | 12,392      | 13.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,050    | 3,168       | 64.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7,416    | 12,392      | 59.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,104    | 15,011      | 7.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 104      | 15,011      | 0.7%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 318      | 15,011      | 2.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



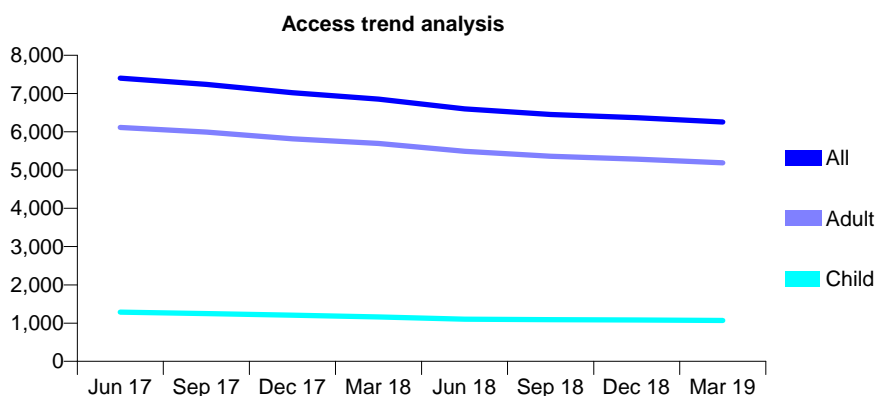
## Q68 - Vital Signs At a Glance Contract Report for 198374/0001 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | The Brassey Avenue Dental Practice Partne |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/07/2015                                |
| Contract end date    |   |

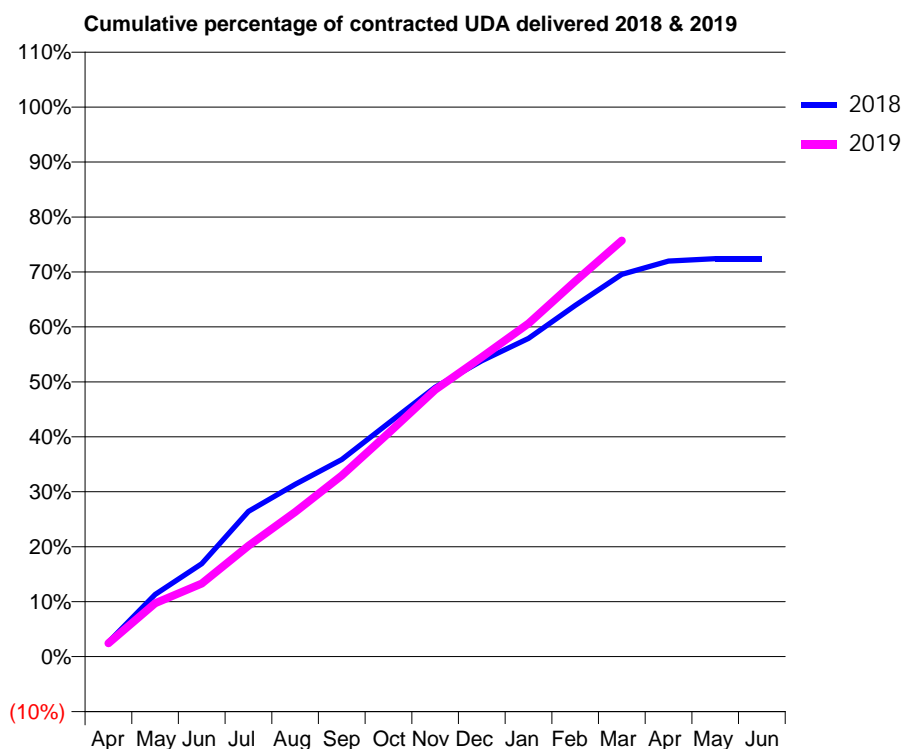
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,773      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £431,410.64 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 6,855         |                               |
| Quarter ending June 2018         | 6,598         | ↓                             |
| Quarter ending September 2018    | 6,449         | ↓                             |
| Quarter ending December 2018     | 6,369         | ↓                             |
| Quarter ending March 2019        | 6,257         | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 495                               | 456    |
| May       | 2,126                             | 1,824  |
| June      | 3,175                             | 2,494  |
| July      | 4,962                             | 3,786  |
| August    | 5,887                             | 4,940  |
| September | 6,733                             | 6,187  |
| October   | 7,977                             | 7,640  |
| November  | 9,204                             | 9,119  |
| December  | 10,109                            | 10,230 |
| January   | 10,871                            | 11,376 |
| February  | 11,997                            | 12,821 |
| March     | 13,059                            | 14,212 |
| April     | 13,516                            |        |
| May       | 13,590                            |        |
| June      | 13,590                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 1,468       | 3.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 685      | 7,332       | 9.3%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 687      | 1,468       | 46.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,171    | 7,332       | 43.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 602      | 8,513       | 7.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 8,513       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 69       | 8,513       | 0.8%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

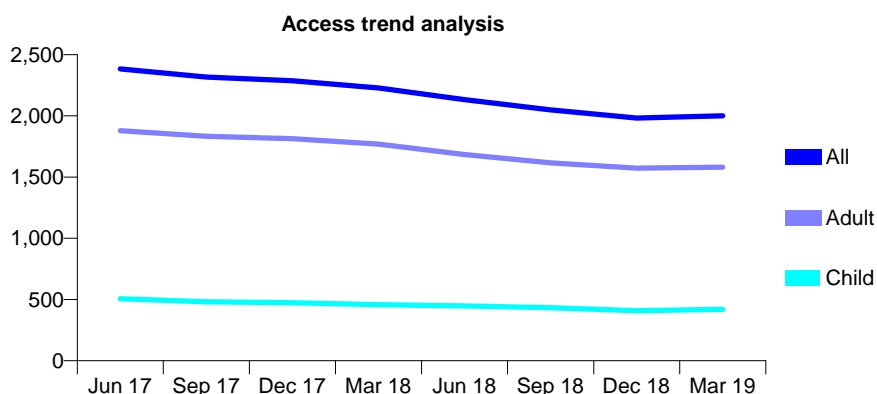
## Q68 - Vital Signs At a Glance Contract Report for 198420/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Eaton Road Dental Practice Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/10/2007                     |
| Contract end date    |                                |

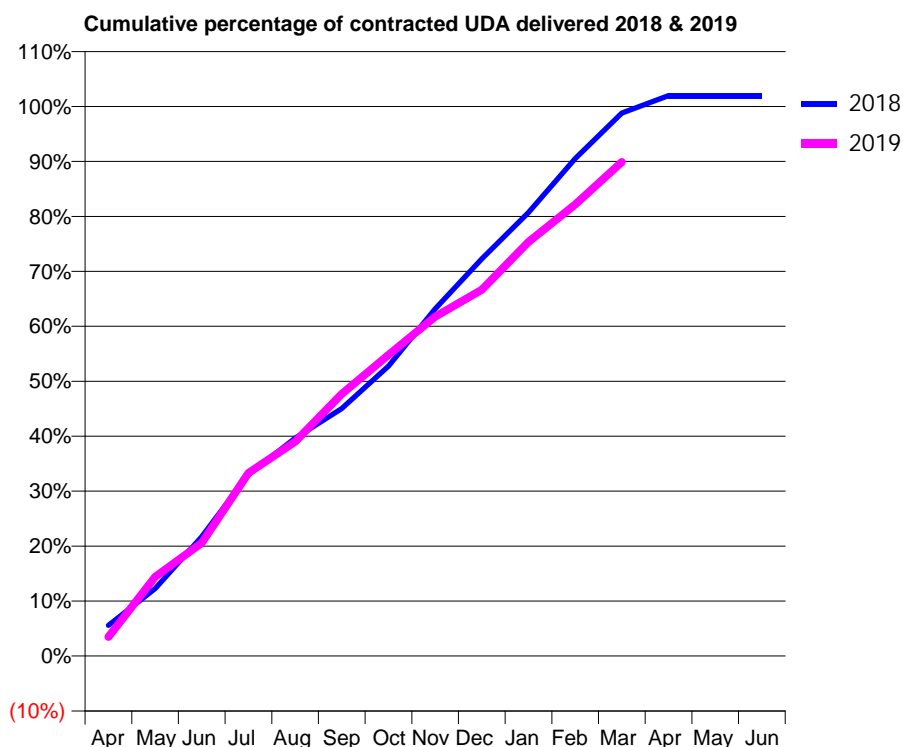
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,243       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £137,024.83 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 2,228          |                               |
| Quarter ending June 2018         | 2,132          | ↓                             |
| Quarter ending September 2018    | 2,049          | ↓                             |
| Quarter ending December 2018     | 1,982          | ↓                             |
| Quarter ending March 2019        | 2,001          | →                             |
| <b>Variance since March 2018</b> | <b>(10.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 236                               | 148   |
| May       | 520                               | 612   |
| June      | 921                               | 872   |
| July      | 1,401                             | 1,414 |
| August    | 1,682                             | 1,655 |
| September | 1,912                             | 2,024 |
| October   | 2,239                             | 2,325 |
| November  | 2,681                             | 2,620 |
| December  | 3,066                             | 2,828 |
| January   | 3,425                             | 3,198 |
| February  | 3,841                             | 3,487 |
| March     | 4,192                             | 3,813 |
| April     | 4,326                             |       |
| May       | 4,326                             |       |
| June      | 4,326                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 407         | 1.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 88       | 1,435       | 6.1%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 139      | 407         | 34.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 412      | 1,435       | 28.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 112      | 1,799       | 6.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,799       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,799       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

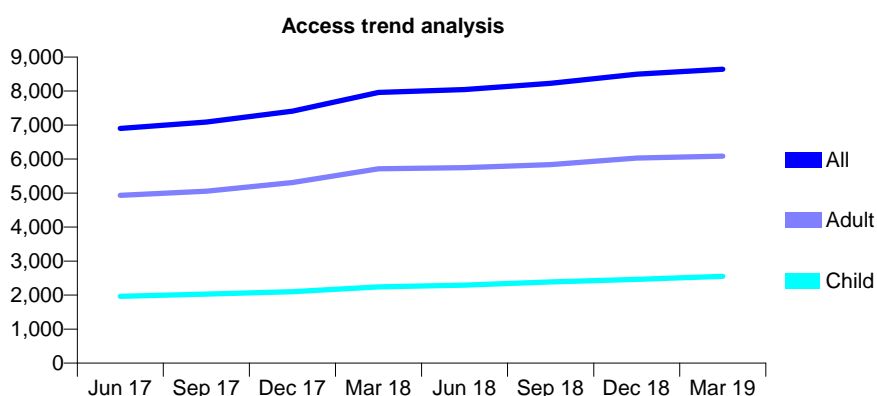
## Q68 - Vital Signs At a Glance Contract Report for 198684/0002 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | Mr Michael Frank Lee and Mr Bahader Sing |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/05/2014                               |
| Contract end date    |  |

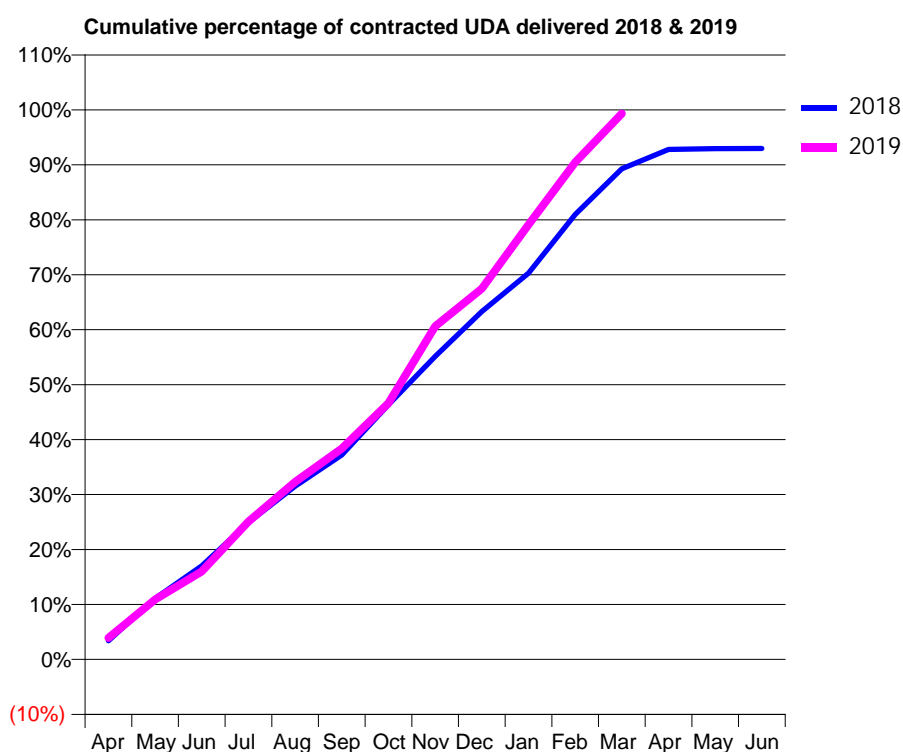
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,283      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £434,734.41 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,959       |                               |
| Quarter ending June 2018         | 8,044       | →                             |
| Quarter ending September 2018    | 8,228       | ↑                             |
| Quarter ending December 2018     | 8,495       | ↑                             |
| Quarter ending March 2019        | 8,642       | →                             |
| <b>Variance since March 2018</b> | <b>8.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 556                               | 636    |
| May       | 1,813                             | 1,777  |
| June      | 2,774                             | 2,608  |
| July      | 4,058                             | 4,086  |
| August    | 5,134                             | 5,260  |
| September | 6,059                             | 6,249  |
| October   | 7,546                             | 7,594  |
| November  | 8,979                             | 9,872  |
| December  | 10,306                            | 10,983 |
| January   | 11,447                            | 12,880 |
| February  | 13,185                            | 14,730 |
| March     | 14,536                            | 16,173 |
| April     | 15,106                            |        |
| May       | 15,135                            |        |
| June      | 15,138                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 279      | 3,577       | 7.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,146    | 7,283       | 15.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,086    | 3,577       | 58.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,284    | 7,283       | 45.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,381    | 9,691       | 14.3%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 9,691       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 9,691       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

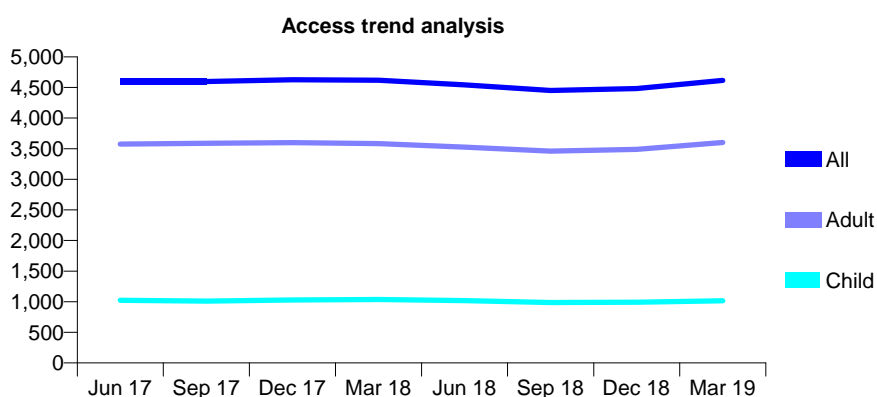
## Q68 - Vital Signs At a Glance Contract Report for 199028/0001 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | HARTLEY DENTAL LIMITED |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/09/2008             |
| Contract end date    |                        |

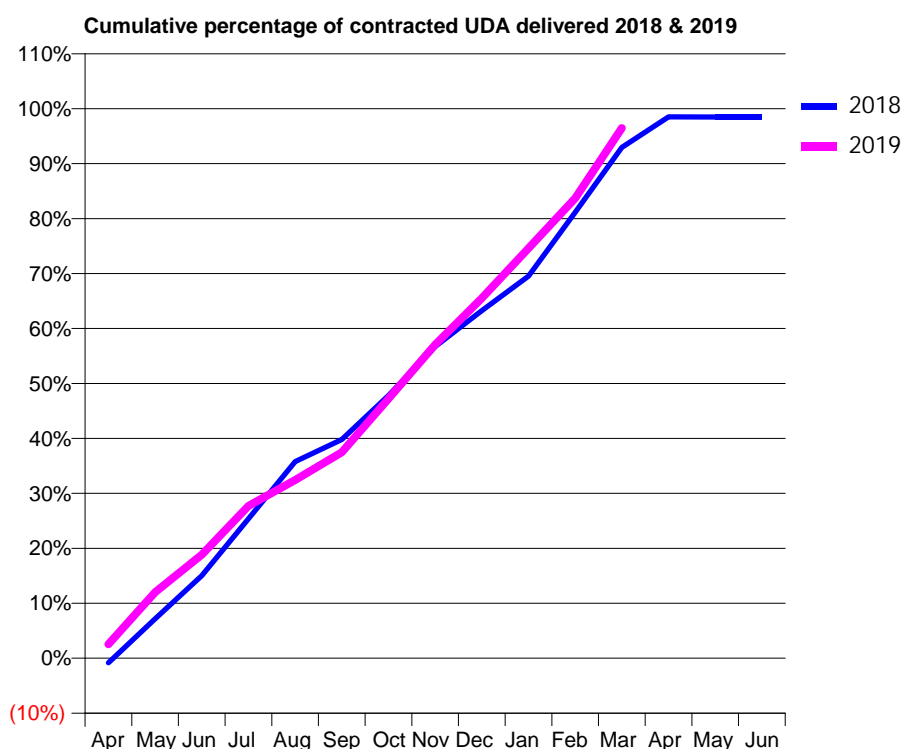
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,250      |
| Carry forward general activity (UDA)        | 245         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £382,565.23 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,617         |                               |
| Quarter ending June 2018         | 4,544         | ↓                             |
| Quarter ending September 2018    | 4,450         | ↓                             |
| Quarter ending December 2018     | 4,483         | →                             |
| Quarter ending March 2019        | 4,616         | ↑                             |
| <b>Variance since March 2018</b> | <b>(0.0%)</b> | →                             |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | -141   | 415    |
| May       | 1,169  | 1,952  |
| June      | 2,440  | 3,064  |
| July      | 4,121  | 4,507  |
| August    | 5,814  | 5,270  |
| September | 6,464  | 6,089  |
| October   | 7,771  | 7,675  |
| November  | 9,217  | 9,272  |
| December  | 10,278 | 10,644 |
| January   | 11,299 | 12,120 |
| February  | 13,183 | 13,601 |
| March     | 15,107 | 15,676 |
| April     | 16,008 |        |
| May       | 16,004 |        |
| June      | 16,004 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 88       | 1,541       | 5.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 664      | 4,979       | 13.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 962      | 1,541       | 62.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,670    | 4,979       | 53.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 416      | 6,224       | 6.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 6,224       | 0.9%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 65       | 6,224       | 1.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

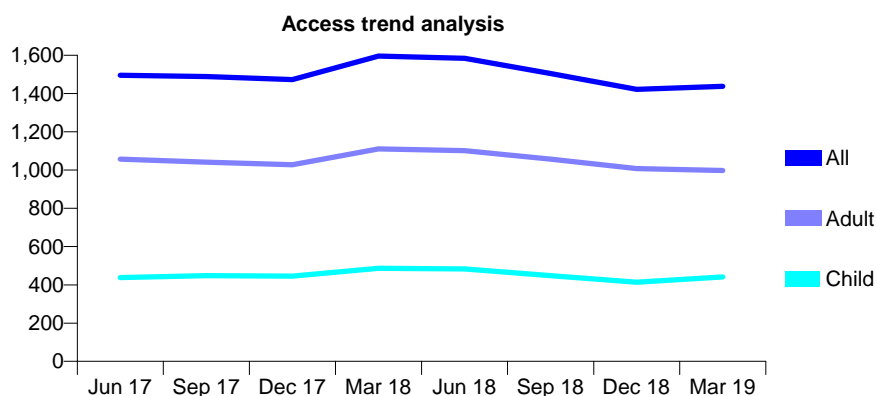
## Q68 - Vital Signs At a Glance Contract Report for 199370/0001 - March 2019

|                      |                    |
|----------------------|--------------------|
| Name or company name | Pittham Dental Ltd |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/09/2007         |
| Contract end date    |                    |

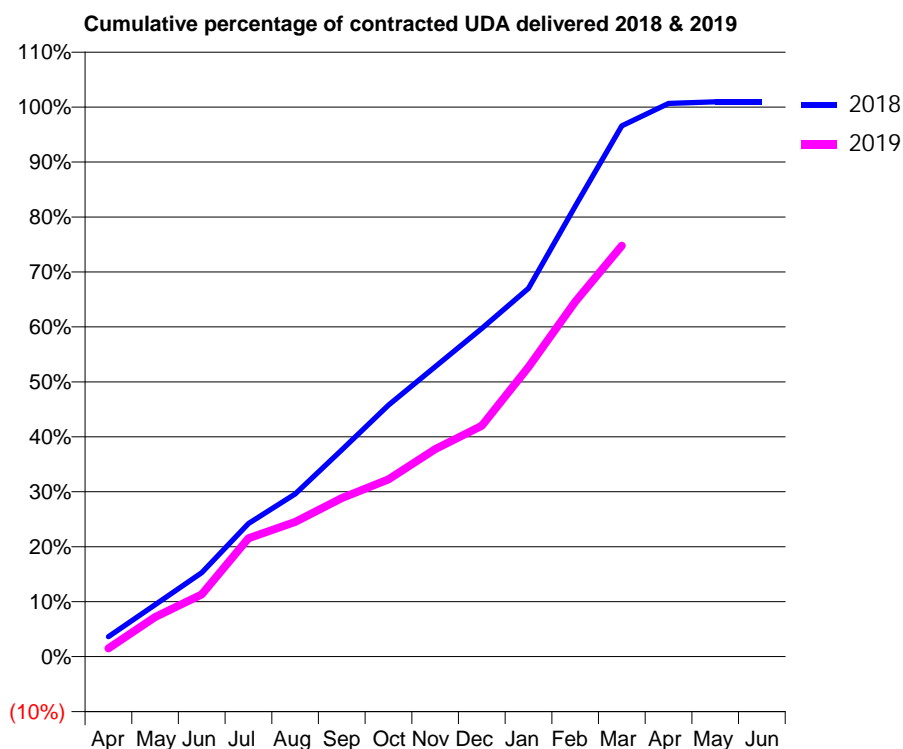
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,800       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £106,105.05 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,596         |                               |
| Quarter ending June 2018         | 1,584         | →                             |
| Quarter ending September 2018    | 1,505         | ↓                             |
| Quarter ending December 2018     | 1,422         | ↓                             |
| Quarter ending March 2019        | 1,438         | →                             |
| <b>Variance since March 2018</b> | <b>(9.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 174                               | 71    |
| May       | 454                               | 347   |
| June      | 733                               | 543   |
| July      | 1,163                             | 1,034 |
| August    | 1,422                             | 1,175 |
| September | 1,806                             | 1,384 |
| October   | 2,196                             | 1,548 |
| November  | 2,532                             | 1,812 |
| December  | 2,866                             | 2,017 |
| January   | 3,217                             | 2,529 |
| February  | 3,934                             | 3,100 |
| March     | 4,636                             | 3,590 |
| April     | 4,831                             |       |
| May       | 4,845                             |       |
| June      | 4,845                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 627         | 6.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 159      | 1,337       | 11.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 338      | 627         | 53.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 759      | 1,337       | 56.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 113      | 1,873       | 6.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 1,873       | 0.9%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 1,873       | 0.9%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

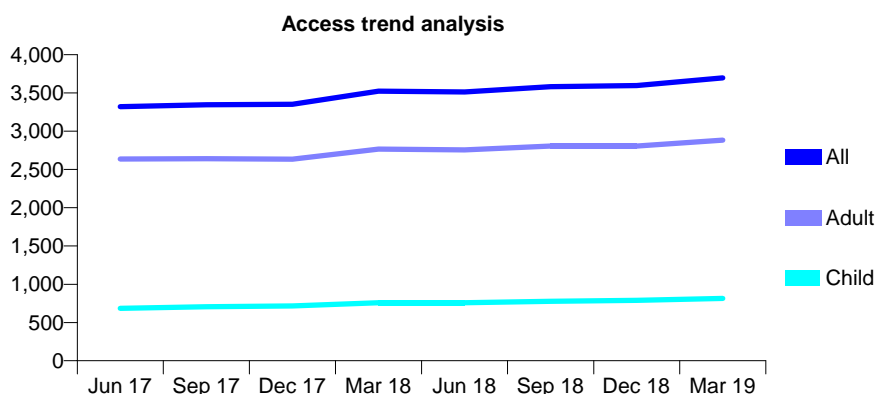
## Q68 - Vital Signs At a Glance Contract Report for 199389/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Pure Dental Surgery Limited |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/05/2012                  |
| Contract end date    |                             |

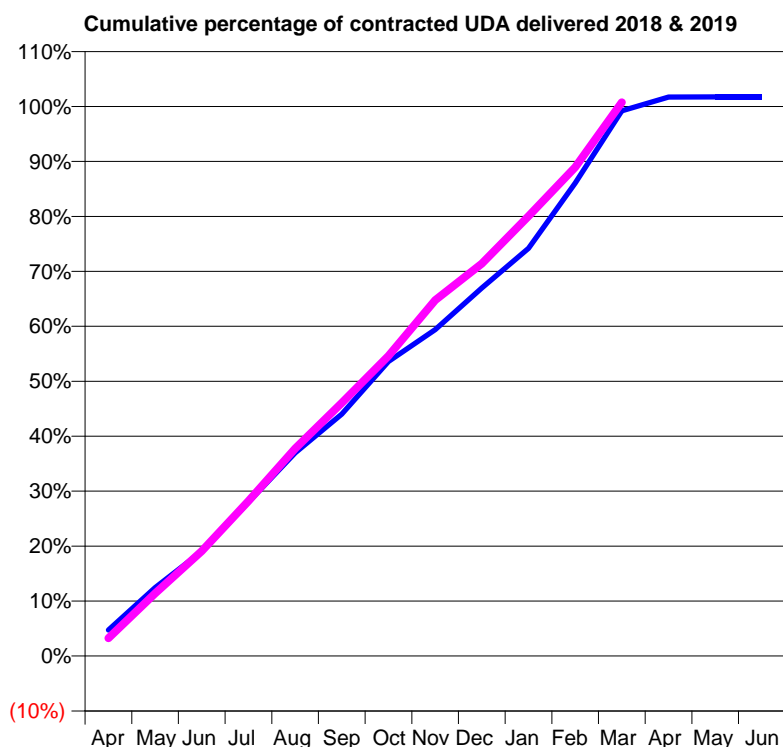
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,066      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £262,862.56 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,523       |                               |
| Quarter ending June 2018         | 3,512       | →                             |
| Quarter ending September 2018    | 3,582       | →                             |
| Quarter ending December 2018     | 3,596       | →                             |
| Quarter ending March 2019        | 3,697       | ↑                             |
| <b>Variance since March 2018</b> | <b>4.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 526                               | 357    |
| May       | 1,380                             | 1,265  |
| June      | 2,107                             | 2,111  |
| July      | 3,097                             | 3,121  |
| August    | 4,091                             | 4,179  |
| September | 4,872                             | 5,097  |
| October   | 5,930                             | 6,044  |
| November  | 6,573                             | 7,165  |
| December  | 7,410                             | 7,902  |
| January   | 8,211                             | 8,858  |
| February  | 9,525                             | 9,842  |
| March     | 10,976                            | 11,148 |
| April     | 11,257                            |        |
| May       | 11,259                            |        |
| June      | 11,258                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 87       | 1,230       | 7.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 567      | 4,416       | 12.8%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 755      | 1,230       | 61.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,867    | 4,416       | 64.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 352      | 5,519       | 6.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 5,519       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 5,519       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

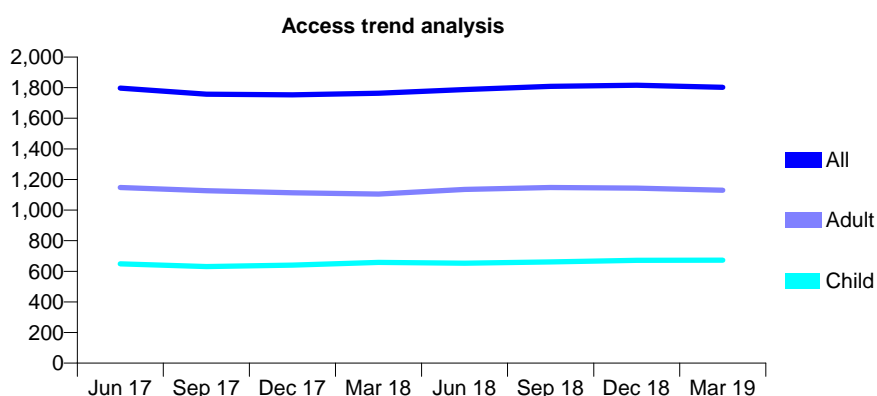
## Q68 - Vital Signs At a Glance Contract Report for 199516/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Pamela Noon and Shernaz Wadia |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/03/2012                    |
| Contract end date    |                               |

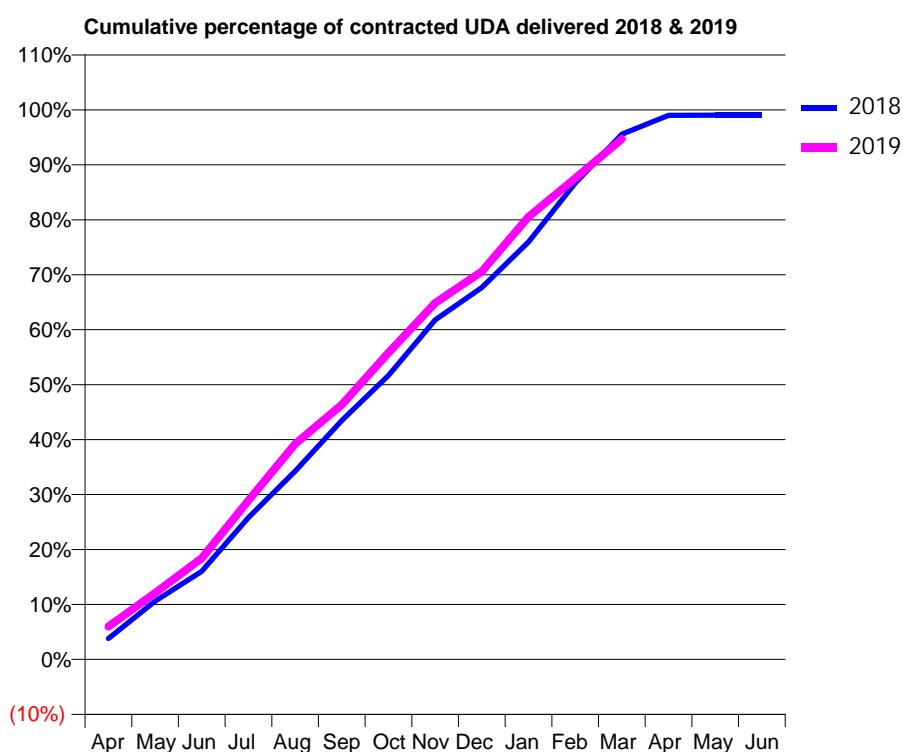
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,100       |
| Carry forward general activity (UDA)        | 60          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £174,695.85 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,763       |                               |
| Quarter ending June 2018         | 1,788       | →                             |
| Quarter ending September 2018    | 1,809       | →                             |
| Quarter ending December 2018     | 1,816       | →                             |
| Quarter ending March 2019        | 1,803       | →                             |
| <b>Variance since March 2018</b> | <b>2.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 232   | 366   |
| May       | 647   | 738   |
| June      | 978   | 1,124 |
| July      | 1,576 | 1,766 |
| August    | 2,090 | 2,391 |
| September | 2,652 | 2,828 |
| October   | 3,152 | 3,405 |
| November  | 3,769 | 3,957 |
| December  | 4,128 | 4,305 |
| January   | 4,634 | 4,913 |
| February  | 5,288 | 5,340 |
| March     | 5,829 | 5,777 |
| April     | 6,039 |       |
| May       | 6,040 |       |
| June      | 6,040 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 124      | 1,289       | 9.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 233      | 1,933       | 12.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 962      | 1,289       | 74.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,385    | 1,933       | 71.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 127      | 3,114       | 4.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 3,114       | 0.9%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 3,114       | 0.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

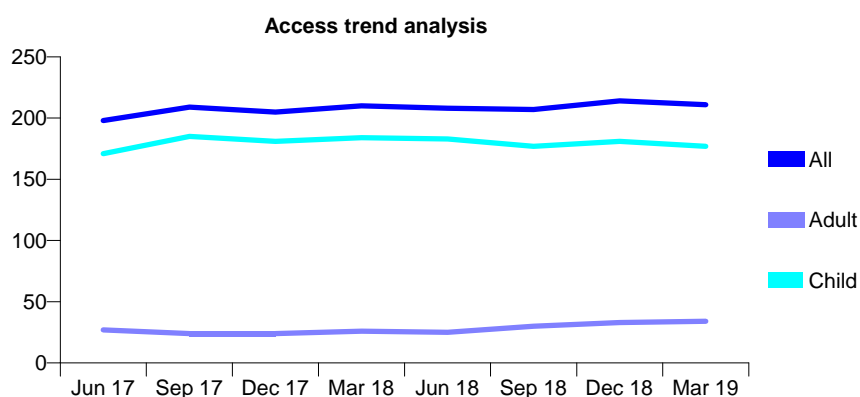
## Q68 - Vital Signs At a Glance Contract Report for 199737/0001 - March 2019

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Rectory House Dental Practice Ltd |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/08/2009                        |
| Contract end date    |                                   |

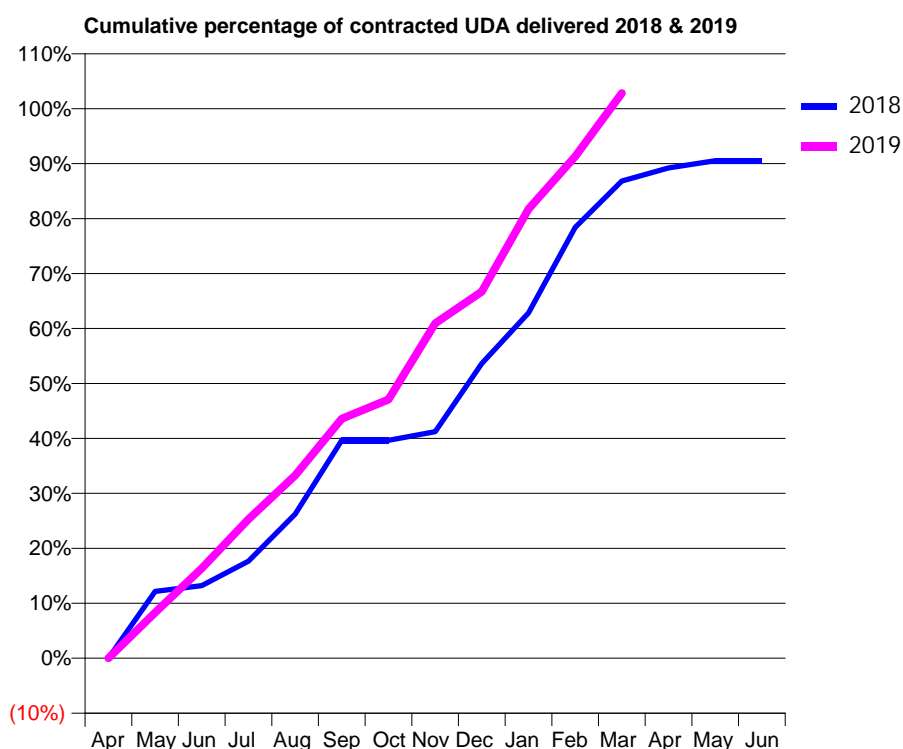
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 313       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £7,154.16 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 210         |                               |
| Quarter ending June 2018         | 208         | →                             |
| Quarter ending September 2018    | 207         | →                             |
| Quarter ending December 2018     | 214         | ↑                             |
| Quarter ending March 2019        | 211         | ↓                             |
| <b>Variance since March 2018</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 46                                | 26   |
| June      | 50                                | 51   |
| July      | 67                                | 79   |
| August    | 100                               | 104  |
| September | 151                               | 136  |
| October   | 151                               | 147  |
| November  | 157                               | 191  |
| December  | 204                               | 209  |
| January   | 239                               | 256  |
| February  | 298                               | 286  |
| March     | 330                               | 322  |
| April     | 339                               |      |
| May       | 344                               |      |
| June      | 344                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 238         | 6.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 124      | 238         | 52.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 1           | 0.0%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 227         | 1.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 227         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 227         | 1.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



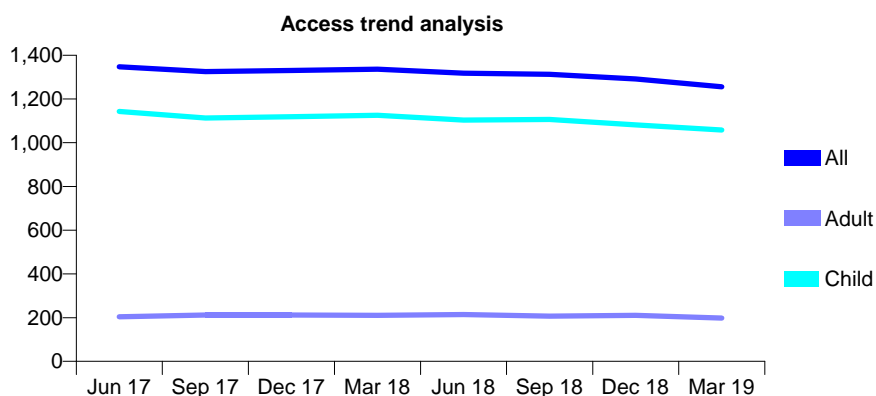
## Q68 - Vital Signs At a Glance Contract Report for 207993/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR MT COPPEN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

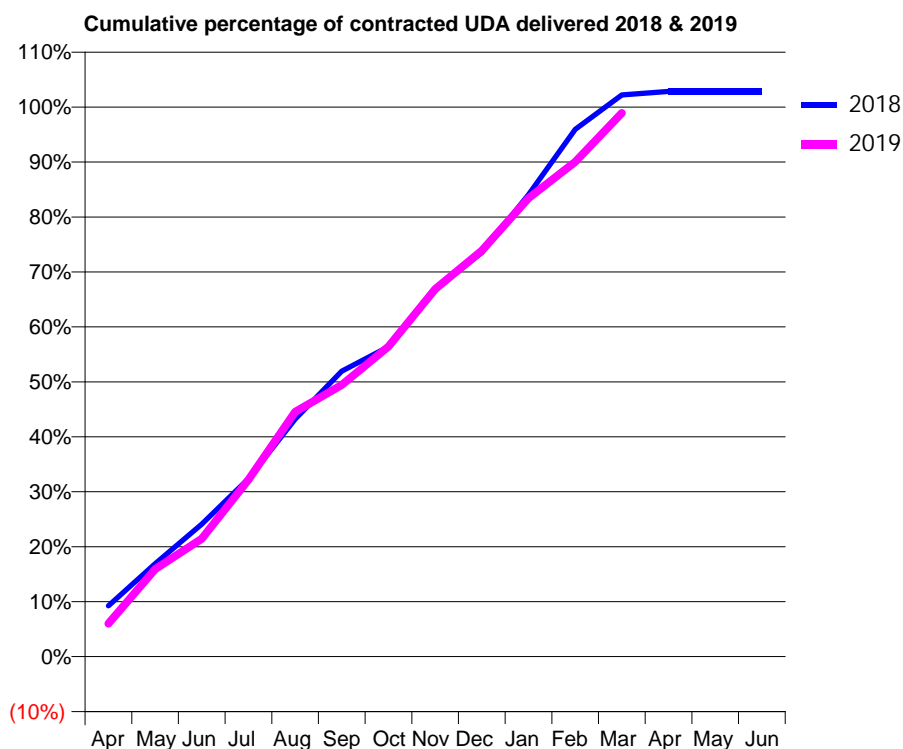
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,479      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £78,800.21 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,336         |                               |
| Quarter ending June 2018         | 1,318         | ↓                             |
| Quarter ending September 2018    | 1,313         | →                             |
| Quarter ending December 2018     | 1,292         | ↓                             |
| Quarter ending March 2019        | 1,256         | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 322                               | 210   |
| May       | 588                               | 554   |
| June      | 838                               | 746   |
| July      | 1,127                             | 1,120 |
| August    | 1,504                             | 1,550 |
| September | 1,807                             | 1,720 |
| October   | 1,962                             | 1,963 |
| November  | 2,327                             | 2,326 |
| December  | 2,558                             | 2,570 |
| January   | 2,924                             | 2,902 |
| February  | 3,337                             | 3,132 |
| March     | 3,555                             | 3,441 |
| April     | 3,579                             |       |
| May       | 3,579                             |       |
| June      | 3,579                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 159      | 1,906       | 8.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 117         | 8.5%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,341    | 1,906       | 70.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 79       | 117         | 67.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 103      | 2,006       | 5.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,006       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 2,006       | 1.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

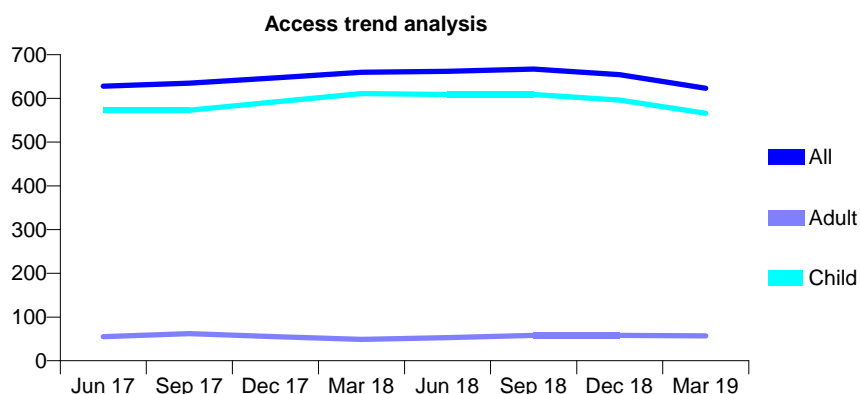
## Q68 - Vital Signs At a Glance Contract Report for 209104/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Summerfield Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

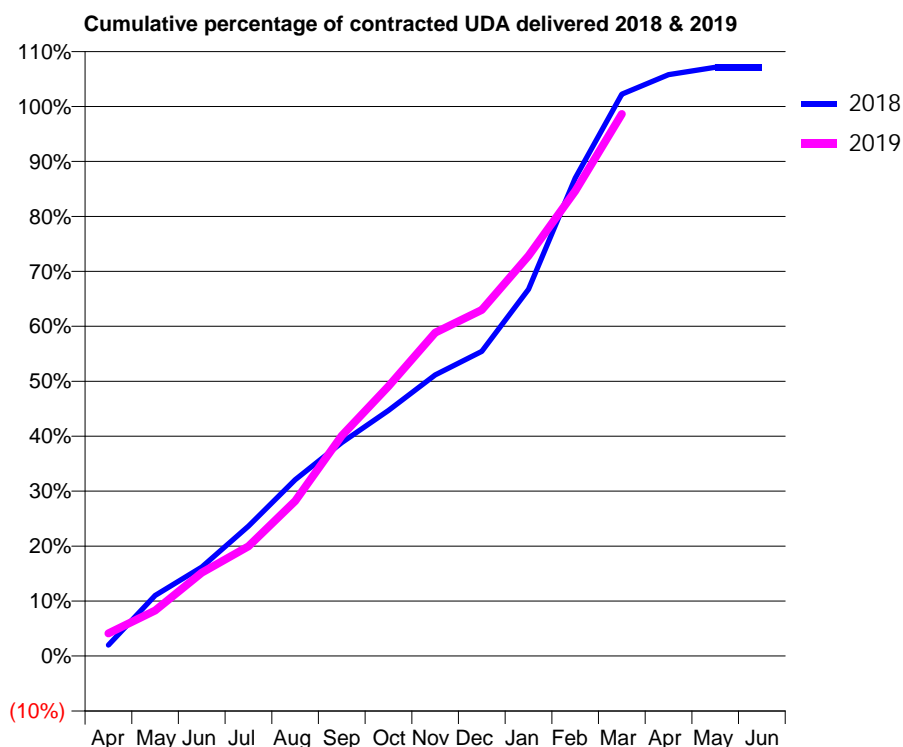
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 900        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,433.80 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 660           |                               |
| Quarter ending June 2018         | 662           | →                             |
| Quarter ending September 2018    | 667           | →                             |
| Quarter ending December 2018     | 654           | ↓                             |
| Quarter ending March 2019        | 623           | ↓                             |
| <b>Variance since March 2018</b> | <b>(5.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 18                                | 37   |
| May       | 99                                | 75   |
| June      | 146                               | 136  |
| July      | 213                               | 180  |
| August    | 289                               | 254  |
| September | 350                               | 361  |
| October   | 402                               | 442  |
| November  | 461                               | 530  |
| December  | 499                               | 567  |
| January   | 600                               | 655  |
| February  | 783                               | 761  |
| March     | 920                               | 888  |
| April     | 952                               |      |
| May       | 964                               |      |
| June      | 964                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 644         | 3.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 326      | 644         | 50.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 23       | 606         | 3.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 606         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 606         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

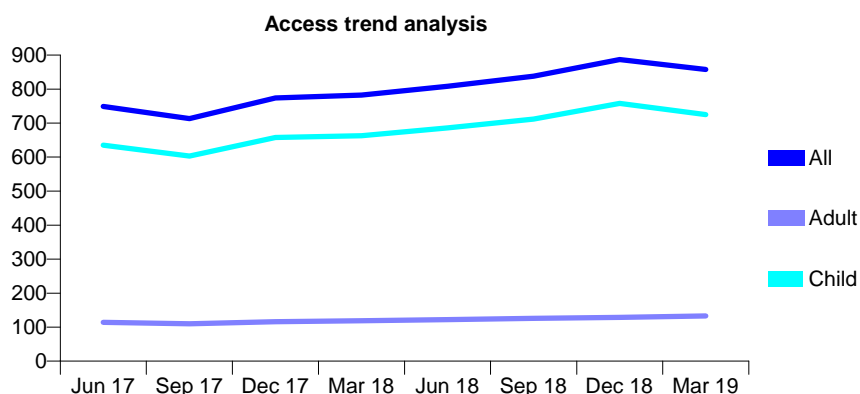
## Q68 - Vital Signs At a Glance Contract Report for 214698/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS DA MAHONEY |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

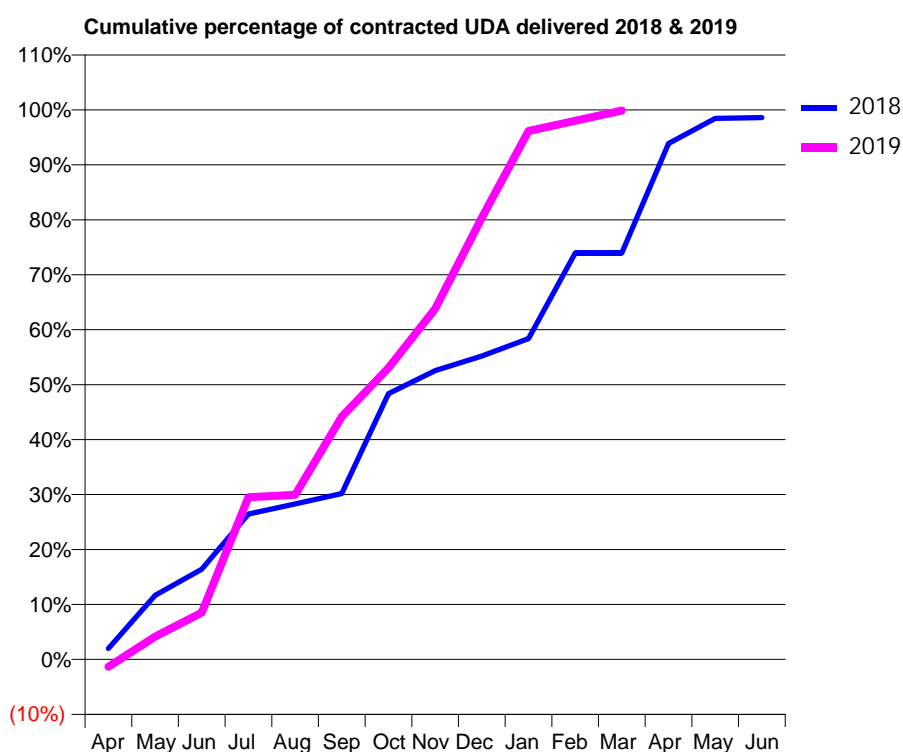
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,400      |
| Carry forward general activity (UDA)        | 19         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32,285.42 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 782   |                               |
| Quarter ending June 2018         | 808   | ↑                             |
| Quarter ending September 2018    | 838   | ↑                             |
| Quarter ending December 2018     | 887   | ↑                             |
| Quarter ending March 2019        | 858   | ↓                             |
| <b>Variance since March 2018</b> | 9.7%  | ↑                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 28                                | -19   |
| May       | 163                               | 58    |
| June      | 230                               | 119   |
| July      | 370                               | 413   |
| August    | 396                               | 419   |
| September | 422                               | 618   |
| October   | 677                               | 743   |
| November  | 736                               | 894   |
| December  | 773                               | 1,125 |
| January   | 817                               | 1,346 |
| February  | 1,035                             | 1,372 |
| March     | 1,035                             | 1,398 |
| April     | 1,314                             |       |
| May       | 1,378                             |       |
| June      | 1,380                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 94       | 1,202       | 7.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 115         | 7.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 665      | 1,202       | 55.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 54       | 115         | 47.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 36       | 1,053       | 3.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,053       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,053       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

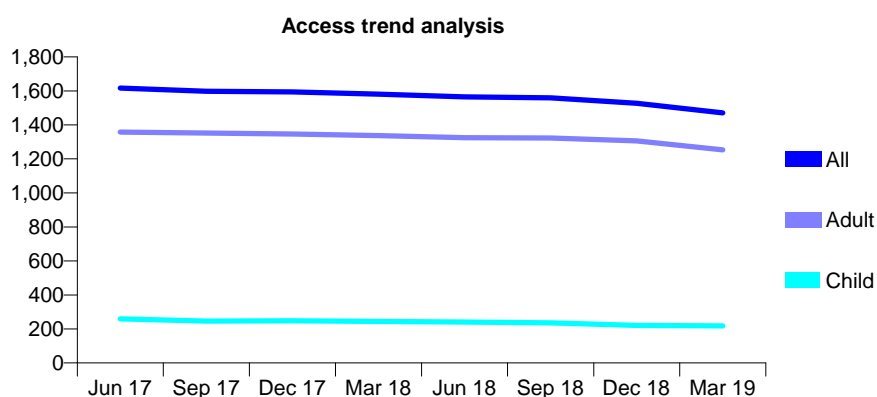
## Q68 - Vital Signs At a Glance Contract Report for 219541/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR SN ROUSSOS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

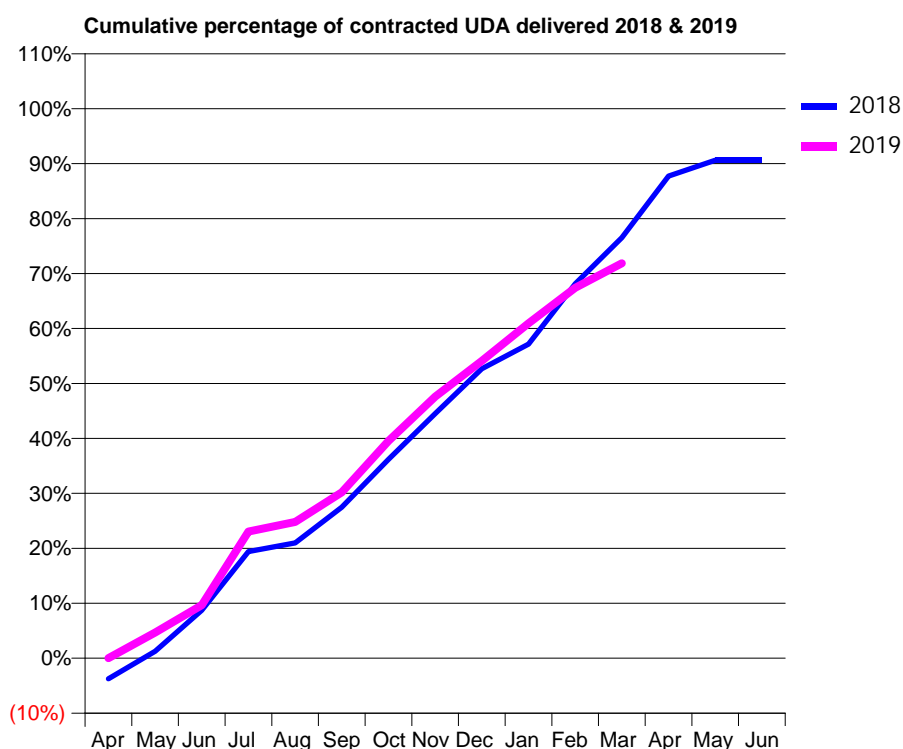
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £191,132.10 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,581         |                               |
| Quarter ending June 2018         | 1,564         | ↓                             |
| Quarter ending September 2018    | 1,559         | →                             |
| Quarter ending December 2018     | 1,527         | ↓                             |
| Quarter ending March 2019        | 1,471         | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -305                              | 0     |
| May       | 103                               | 373   |
| June      | 709                               | 771   |
| July      | 1,577                             | 1,845 |
| August    | 1,705                             | 1,985 |
| September | 2,236                             | 2,416 |
| October   | 2,943                             | 3,164 |
| November  | 3,621                             | 3,808 |
| December  | 4,283                             | 4,329 |
| January   | 4,649                             | 4,876 |
| February  | 5,541                             | 5,392 |
| March     | 6,224                             | 5,750 |
| April     | 7,134                             |       |
| May       | 7,368                             |       |
| June      | 7,368                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 308         | 9.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 322      | 1,699       | 19.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 167      | 308         | 54.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 902      | 1,699       | 53.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 150      | 1,737       | 8.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,737       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,737       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

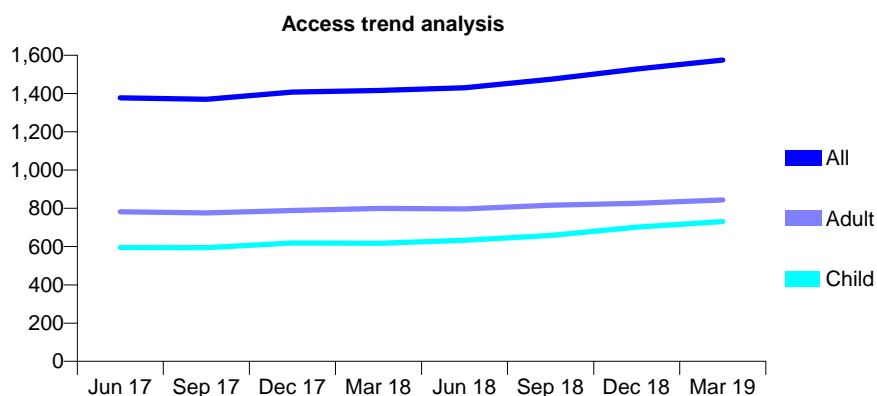
## Q68 - Vital Signs At a Glance Contract Report for 219894/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR JP GRIFFITHS |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

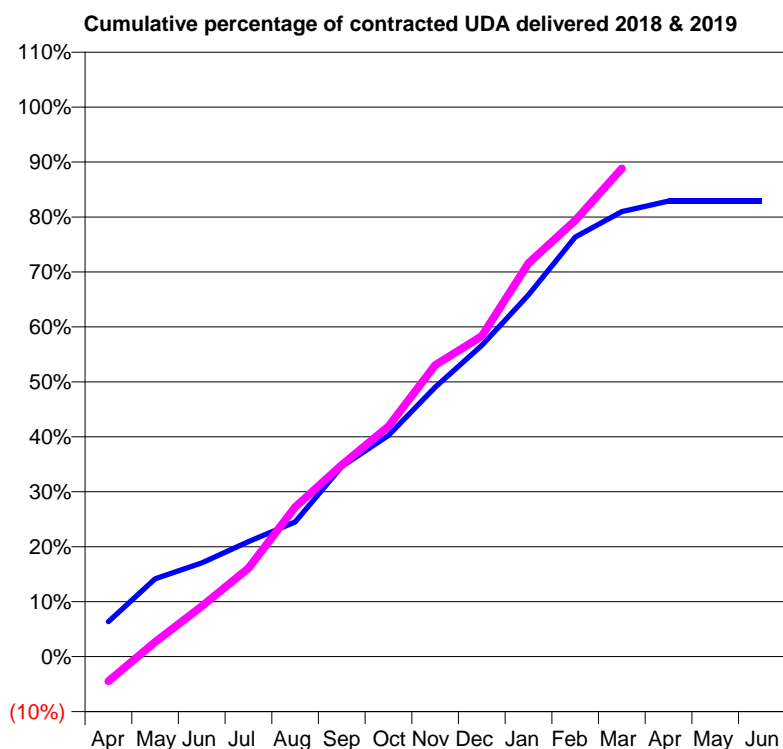
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,500      |
| Carry forward general activity (UDA)        | 374        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £85,996.13 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 1,416        |                               |
| Quarter ending June 2018         | 1,430        | →                             |
| Quarter ending September 2018    | 1,474        | ↑                             |
| Quarter ending December 2018     | 1,528        | ↑                             |
| Quarter ending March 2019        | 1,575        | ↑                             |
| <b>Variance since March 2018</b> | <b>11.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 223                               | -157  |
| May       | 497                               | 93    |
| June      | 597                               | 321   |
| July      | 732                               | 564   |
| August    | 858                               | 952   |
| September | 1,210                             | 1,221 |
| October   | 1,410                             | 1,467 |
| November  | 1,716                             | 1,857 |
| December  | 1,982                             | 2,042 |
| January   | 2,304                             | 2,506 |
| February  | 2,672                             | 2,778 |
| March     | 2,834                             | 3,108 |
| April     | 2,901                             |       |
| May       | 2,901                             |       |
| June      | 2,901                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 1,152       | 6.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 112      | 1,187       | 9.4%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 658      | 1,152       | 57.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 688      | 1,187       | 58.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 115      | 2,293       | 5.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 2,293       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 2,293       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

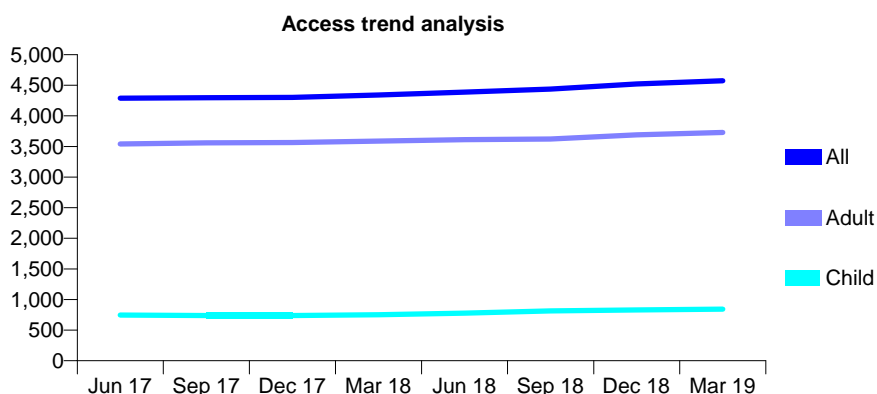
## Q68 - Vital Signs At a Glance Contract Report for 220868/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR N SUCHAK  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

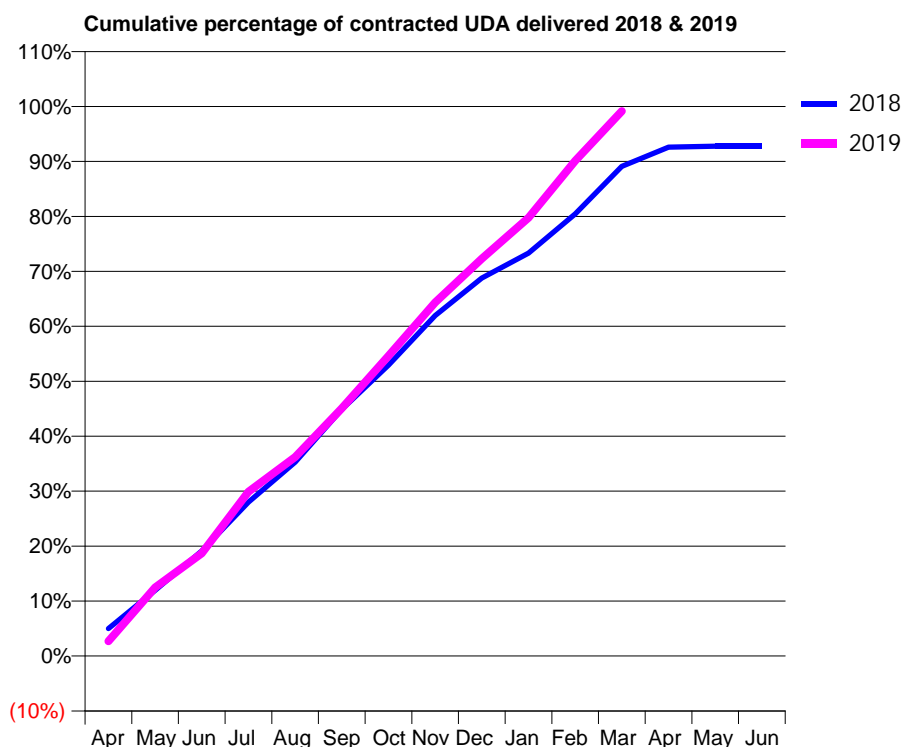
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,428      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £380,339.31 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,340       |                               |
| Quarter ending June 2018         | 4,389       | →                             |
| Quarter ending September 2018    | 4,436       | →                             |
| Quarter ending December 2018     | 4,522       | →                             |
| Quarter ending March 2019        | 4,573       | →                             |
| <b>Variance since March 2018</b> | <b>5.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 670                               | 364    |
| May       | 1,606                             | 1,677  |
| June      | 2,570                             | 2,506  |
| July      | 3,758                             | 4,017  |
| August    | 4,740                             | 4,863  |
| September | 6,024                             | 6,053  |
| October   | 7,109                             | 7,335  |
| November  | 8,320                             | 8,639  |
| December  | 9,232                             | 9,709  |
| January   | 9,845                             | 10,711 |
| February  | 10,805                            | 12,100 |
| March     | 11,963                            | 13,314 |
| April     | 12,435                            |        |
| May       | 12,457                            |        |
| June      | 12,457                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 117      | 1,314       | 8.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,177    | 5,939       | 19.8%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 712      | 1,314       | 54.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,848    | 5,939       | 48.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 538      | 6,865       | 7.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 231      | 6,865       | 3.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 101      | 6,865       | 1.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

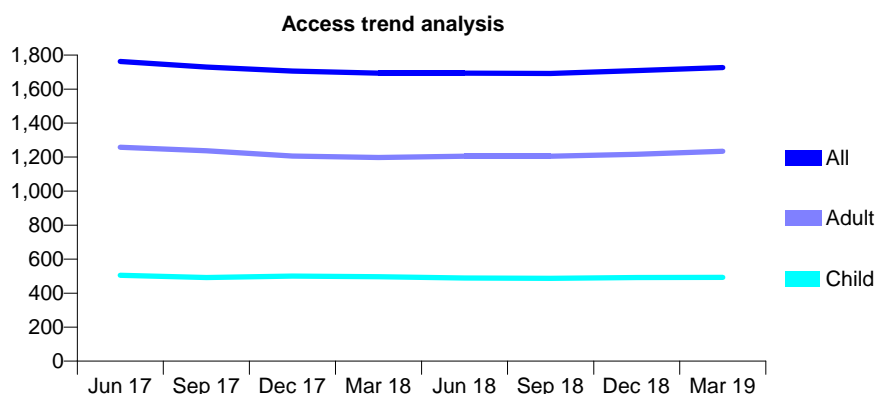
## Q68 - Vital Signs At a Glance Contract Report for 220868/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR N SUCHAK  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

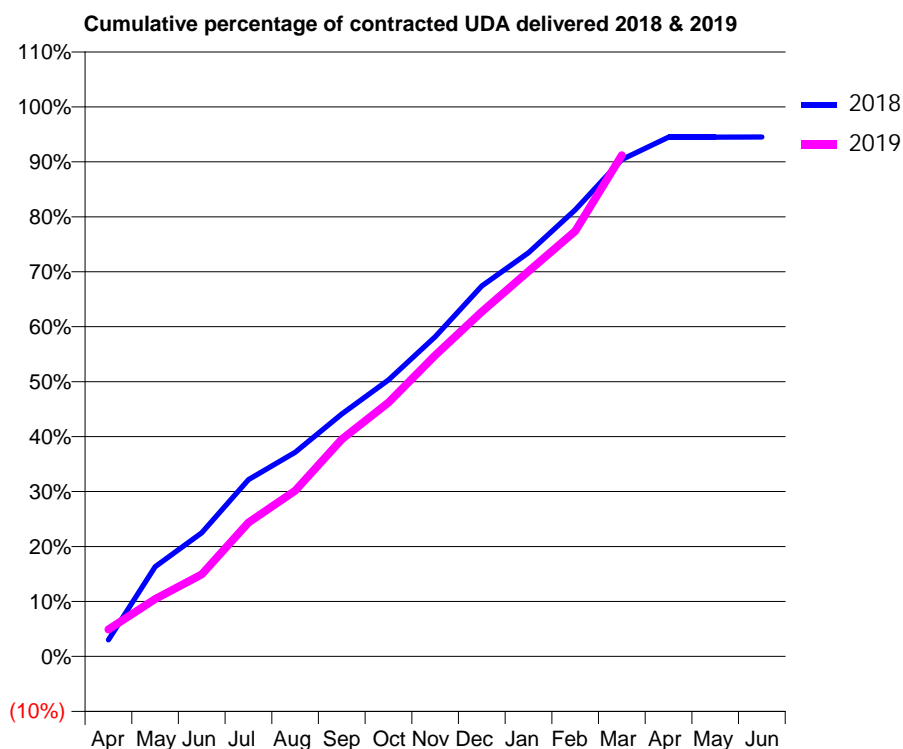
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 3,650       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £121,243.75 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,694       |                               |
| Quarter ending June 2018         | 1,694       | →                             |
| Quarter ending September 2018    | 1,692       | →                             |
| Quarter ending December 2018     | 1,709       | →                             |
| Quarter ending March 2019        | 1,727       | →                             |
| <b>Variance since March 2018</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 110                               | 180   |
| May       | 596                               | 381   |
| June      | 822                               | 545   |
| July      | 1,174                             | 890   |
| August    | 1,356                             | 1,101 |
| September | 1,610                             | 1,442 |
| October   | 1,837                             | 1,687 |
| November  | 2,123                             | 1,999 |
| December  | 2,460                             | 2,289 |
| January   | 2,681                             | 2,559 |
| February  | 2,966                             | 2,825 |
| March     | 3,300                             | 3,329 |
| April     | 3,448                             |       |
| May       | 3,448                             |       |
| June      | 3,449                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 764         | 6.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 272      | 1,726       | 15.8%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 489      | 764         | 64.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 867      | 1,726       | 50.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 93       | 1,722       | 5.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 1,722       | 1.9%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 1,722       | 1.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

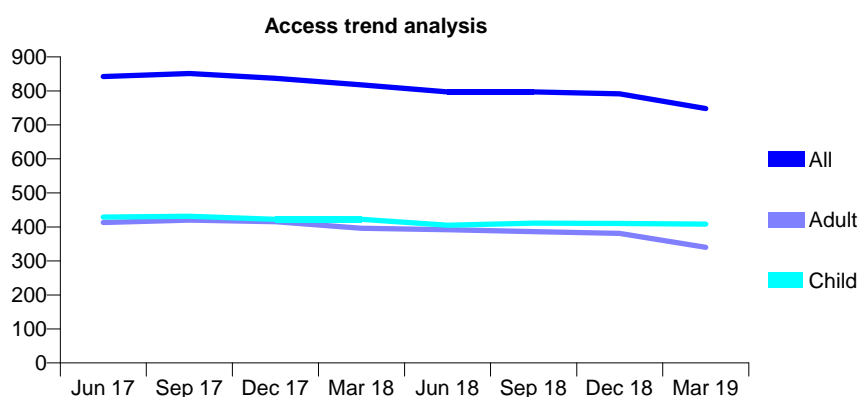
## Q68 - Vital Signs At a Glance Contract Report for 222267/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Massetts Road Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2006                    |
| Contract end date    |                               |

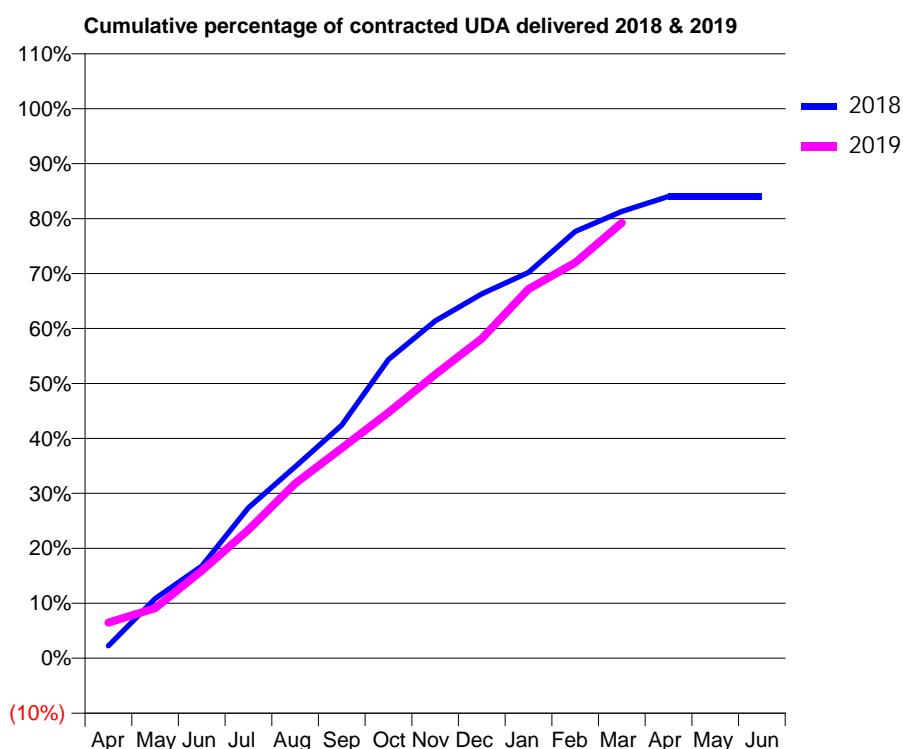
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,672      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £38,210.07 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 818           |                               |
| Quarter ending June 2018         | 797           | ↓                             |
| Quarter ending September 2018    | 797           | →                             |
| Quarter ending December 2018     | 791           | →                             |
| Quarter ending March 2019        | 748           | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 45    | 108   |
| May       | 216   | 152   |
| June      | 333   | 266   |
| July      | 545   | 391   |
| August    | 693   | 531   |
| September | 844   | 639   |
| October   | 1,082 | 747   |
| November  | 1,222 | 863   |
| December  | 1,319 | 973   |
| January   | 1,397 | 1,123 |
| February  | 1,545 | 1,204 |
| March     | 1,618 | 1,325 |
| April     | 1,672 |       |
| May       | 1,672 |       |
| June      | 1,672 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 650         | 4.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 25       | 381         | 6.6%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 468      | 650         | 72.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 247      | 381         | 64.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 38       | 987         | 3.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 987         | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 987         | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



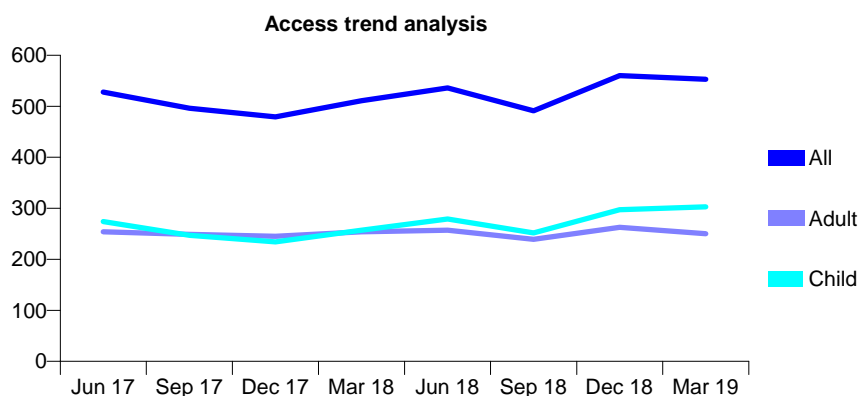
## Q68 - Vital Signs At a Glance Contract Report for 228494/0002 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | Warren House Dental Practice - Cranleigh |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 31/08/2010                               |
| Contract end date    |  |

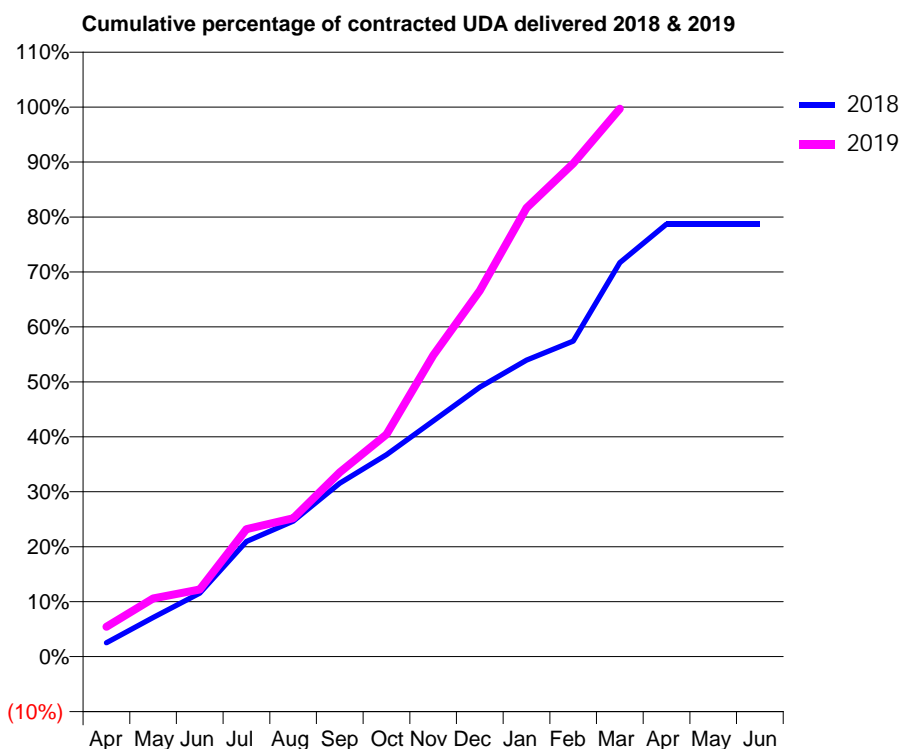
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,215      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £30,439.22 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 511         |                               |
| Quarter ending June 2018         | 536         | ↑                             |
| Quarter ending September 2018    | 491         | ↓                             |
| Quarter ending December 2018     | 560         | ↑                             |
| Quarter ending March 2019        | 553         | ↓                             |
| <b>Variance since March 2018</b> | <b>8.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 30                                | 66    |
| May       | 86                                | 129   |
| June      | 141                               | 149   |
| July      | 255                               | 282   |
| August    | 300                               | 306   |
| September | 383                               | 407   |
| October   | 447                               | 491   |
| November  | 521                               | 666   |
| December  | 596                               | 809   |
| January   | 656                               | 992   |
| February  | 698                               | 1,091 |
| March     | 871                               | 1,211 |
| April     | 956                               |       |
| May       | 956                               |       |
| June      | 956                               |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 475         | 6.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 263         | 3.4%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 196      | 475         | 41.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 111      | 263         | 42.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 43       | 689         | 6.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 689         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 689         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

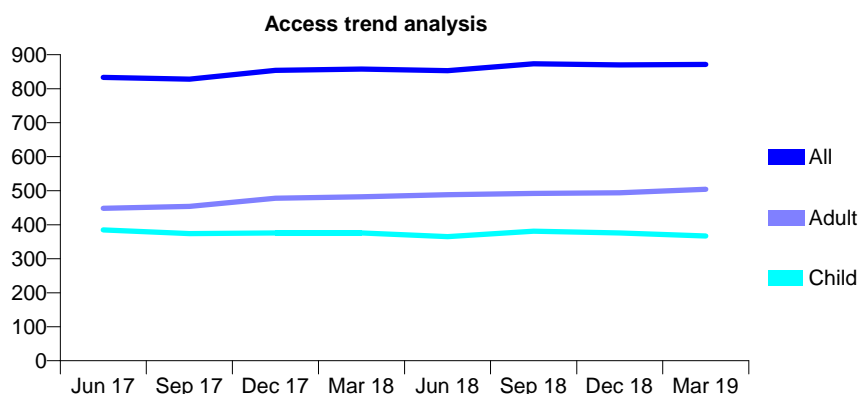
## Q68 - Vital Signs At a Glance Contract Report for 229733/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR PJ CASSAR |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

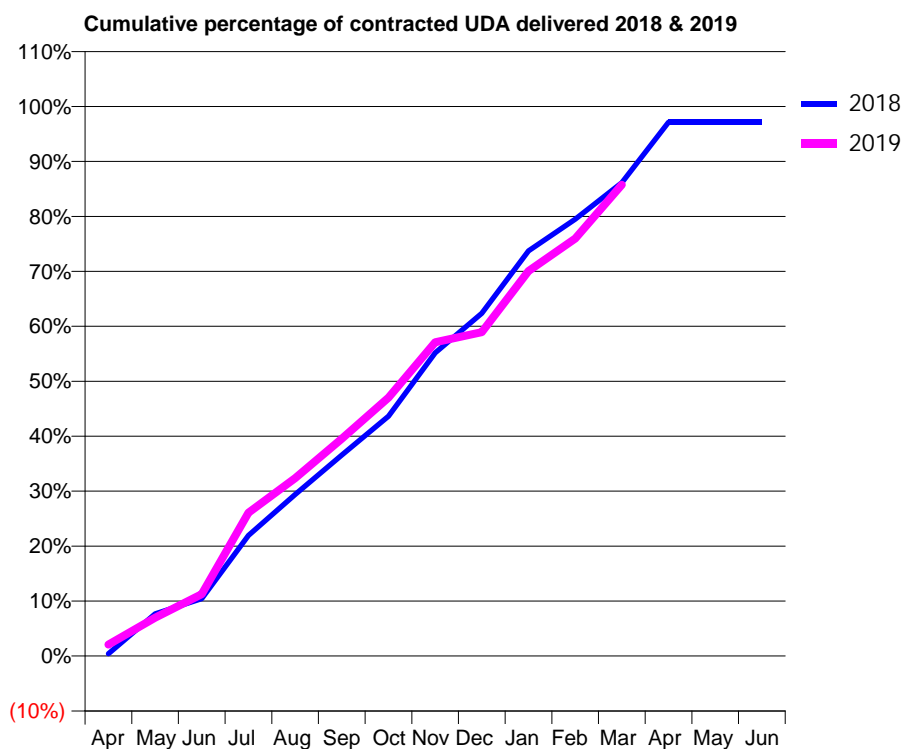
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,800      |
| Carry forward general activity (UDA)        | 80         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £96,389.99 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 858         |                               |
| Quarter ending June 2018         | 853         | →                             |
| Quarter ending September 2018    | 873         | ↑                             |
| Quarter ending December 2018     | 870         | →                             |
| Quarter ending March 2019        | 871         | →                             |
| <b>Variance since March 2018</b> | <b>1.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 12                                | 58    |
| May       | 215                               | 195   |
| June      | 293                               | 316   |
| July      | 615                               | 730   |
| August    | 823                               | 907   |
| September | 1,023                             | 1,107 |
| October   | 1,222                             | 1,317 |
| November  | 1,545                             | 1,598 |
| December  | 1,746                             | 1,650 |
| January   | 2,064                             | 1,961 |
| February  | 2,226                             | 2,127 |
| March     | 2,412                             | 2,401 |
| April     | 2,719                             |       |
| May       | 2,719                             |       |
| June      | 2,719                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 553         | 9.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 129      | 683         | 18.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 355      | 553         | 64.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 368      | 683         | 53.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 36       | 1,126       | 3.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,126       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 51       | 1,126       | 4.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

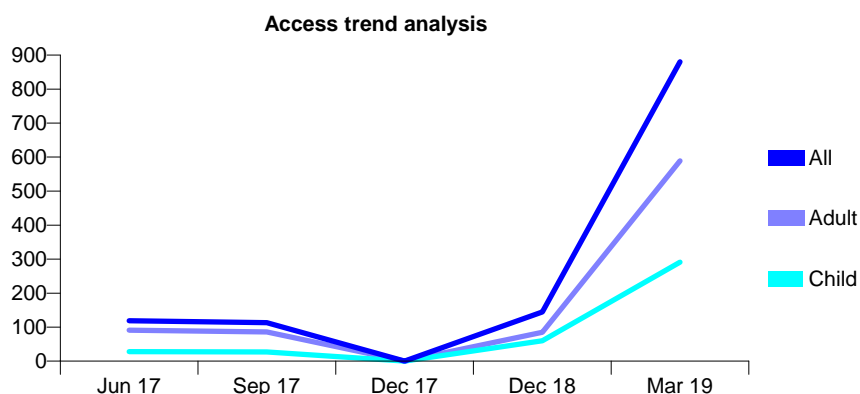
## Q68 - Vital Signs At a Glance Contract Report for 232998/0001 - March 2019

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Family Dental Centre Partnership |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/04/2006                       |
| Contract end date    |                                  |

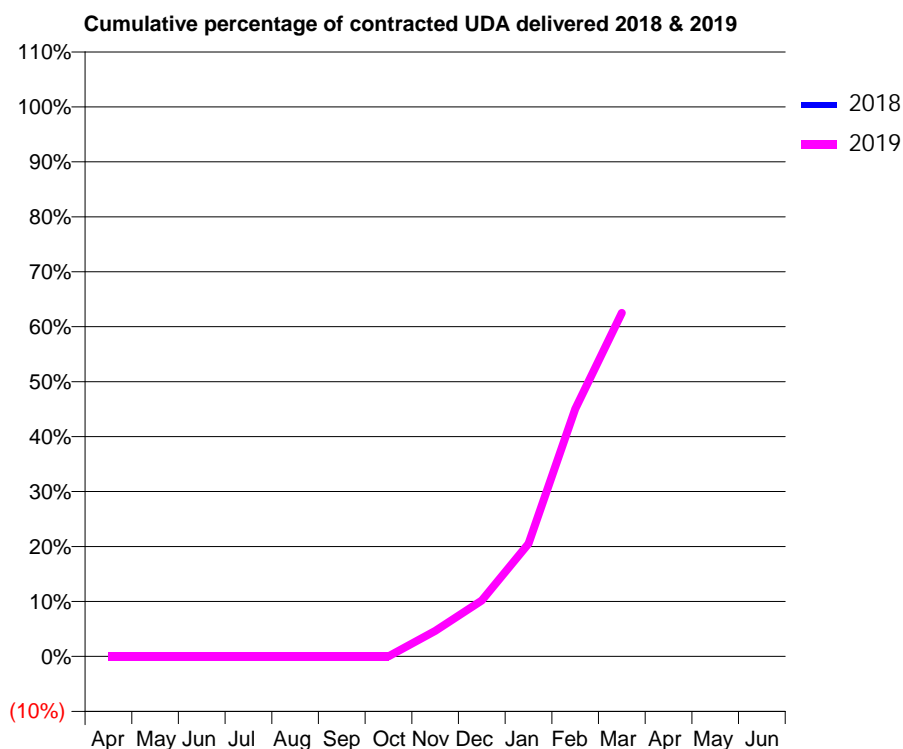
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,606      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £73,033.92 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 0     |                               |
| Quarter ending June 2018         | 0     |                               |
| Quarter ending September 2018    | 0     |                               |
| Quarter ending December 2018     | 145   | ↑                             |
| Quarter ending March 2019        | 880   | ↑                             |
| <b>Variance since March 2018</b> | N/A   |                               |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 0                                 | 0     |
| June      | 0                                 | 0     |
| July      | 0                                 | 0     |
| August    | 0                                 | 0     |
| September | 0                                 | 0     |
| October   | 0                                 | 0     |
| November  | 0                                 | 121   |
| December  | 0                                 | 265   |
| January   | 0                                 | 535   |
| February  | 0                                 | 1,174 |
| March     | 0                                 | 1,629 |
| April     | 0                                 |       |
| May       | 0                                 |       |
| June      | 0                                 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 253         | 0.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 523         | 1.9%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 253         | 0.0%     | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 523         | 0.2%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 55       | 776         | 7.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 776         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 776         | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

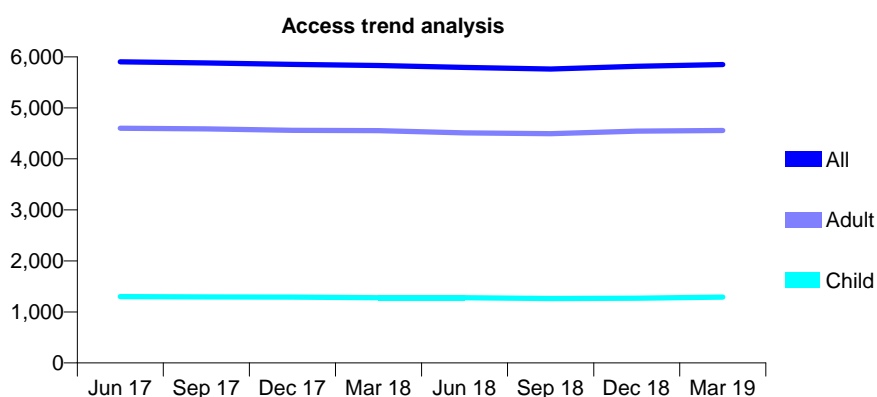
## Q68 - Vital Signs At a Glance Contract Report for 234540/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR SN GALVIN |
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 31/03/2026   |

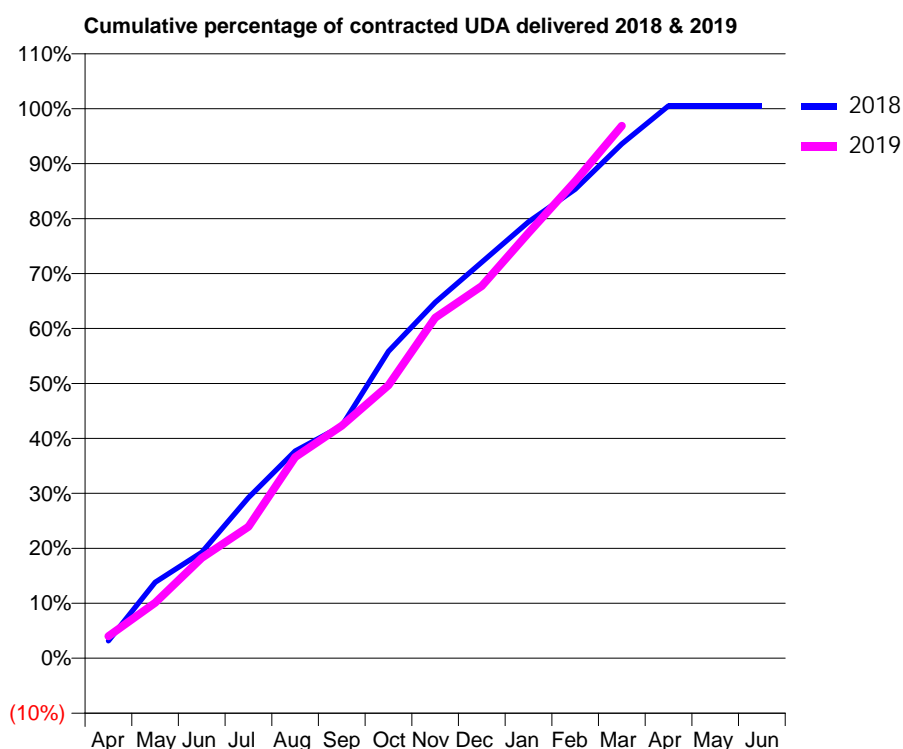
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,053      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £561,066.54 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,832       |                               |
| Quarter ending June 2018         | 5,791       | →                             |
| Quarter ending September 2018    | 5,760       | →                             |
| Quarter ending December 2018     | 5,816       | →                             |
| Quarter ending March 2019        | 5,849       | →                             |
| <b>Variance since March 2018</b> | <b>0.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 574                               | 725    |
| May       | 2,497                             | 1,819  |
| June      | 3,475                             | 3,296  |
| July      | 5,275                             | 4,316  |
| August    | 6,805                             | 6,608  |
| September | 7,632                             | 7,639  |
| October   | 10,084                            | 8,966  |
| November  | 11,692                            | 11,186 |
| December  | 13,010                            | 12,227 |
| January   | 14,333                            | 13,974 |
| February  | 15,405                            | 15,668 |
| March     | 16,893                            | 17,492 |
| April     | 18,147                            |        |
| May       | 18,145                            |        |
| June      | 18,146                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 117      | 2,238       | 5.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,201    | 8,006       | 15.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,539    | 2,238       | 68.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,142    | 8,006       | 64.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 920      | 9,619       | 9.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 199      | 9,619       | 2.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 91       | 9,619       | 0.9%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

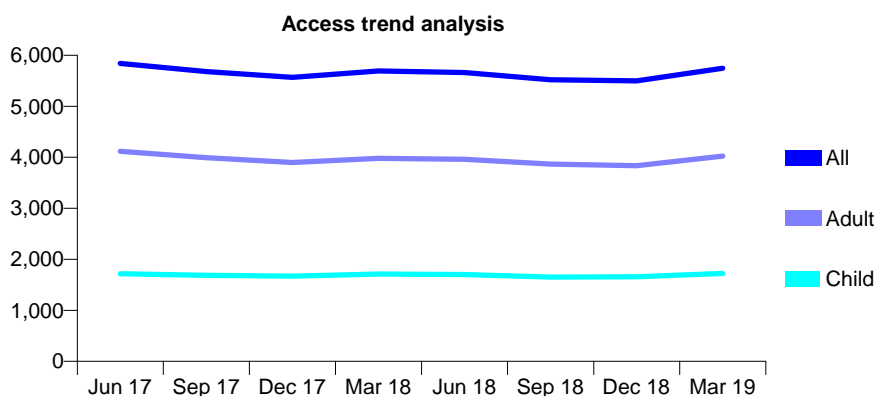
## Q68 - Vital Signs At a Glance Contract Report for 234745/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR KH NASSER |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

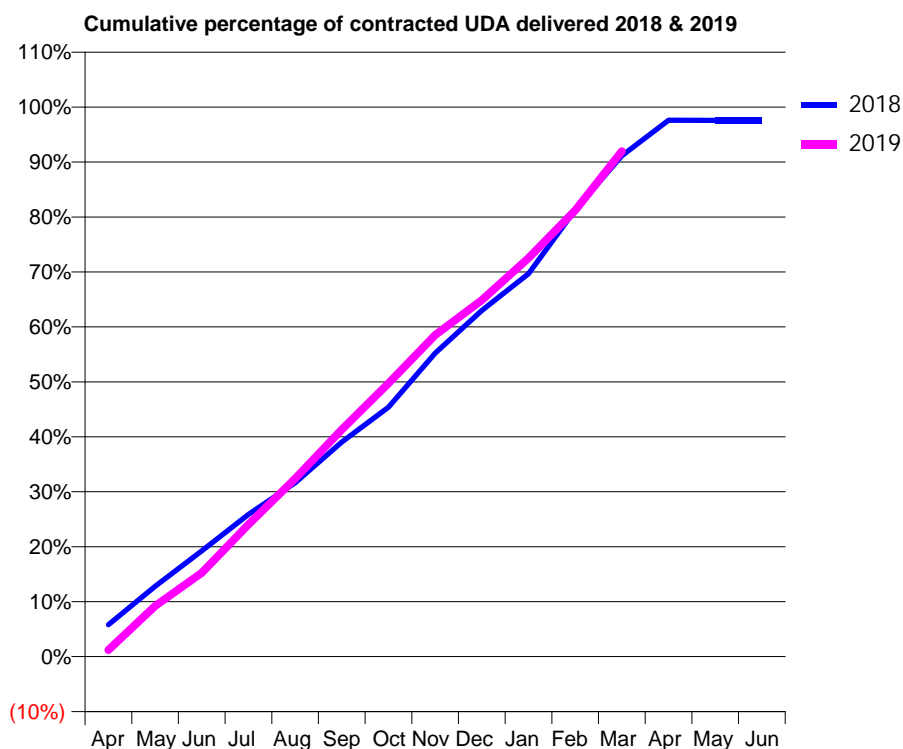
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,942      |
| Carry forward general activity (UDA)        | 363         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £401,813.69 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,693       |                               |
| Quarter ending June 2018         | 5,662       | →                             |
| Quarter ending September 2018    | 5,520       | ↓                             |
| Quarter ending December 2018     | 5,496       | →                             |
| Quarter ending March 2019        | 5,746       | ↑                             |
| <b>Variance since March 2018</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 870                               | 181    |
| May       | 1,913                             | 1,378  |
| June      | 2,874                             | 2,277  |
| July      | 3,868                             | 3,590  |
| August    | 4,729                             | 4,844  |
| September | 5,834                             | 6,173  |
| October   | 6,784                             | 7,432  |
| November  | 8,251                             | 8,745  |
| December  | 9,413                             | 9,694  |
| January   | 10,411                            | 10,836 |
| February  | 12,150                            | 12,133 |
| March     | 13,619                            | 13,741 |
| April     | 14,583                            |        |
| May       | 14,579                            |        |
| June      | 14,579                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 189      | 2,692       | 7.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 570      | 5,404       | 10.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,713    | 2,692       | 63.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,140    | 5,404       | 58.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 677      | 7,751       | 8.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 49       | 7,751       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 7,751       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

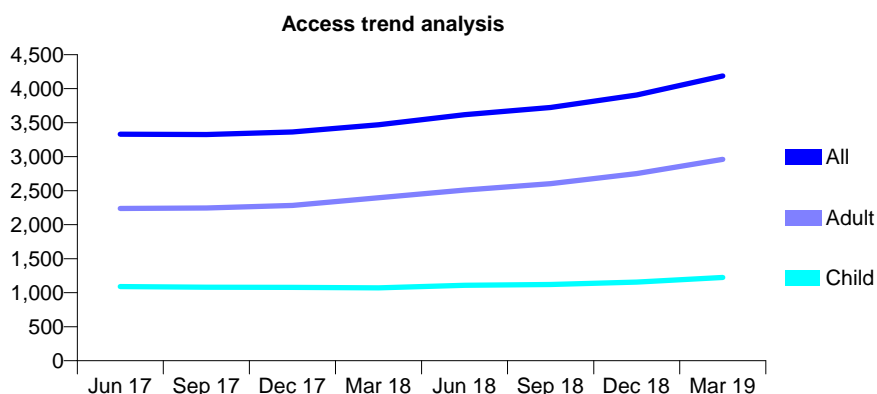
## Q68 - Vital Signs At a Glance Contract Report for 238392/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR VS AMIN   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

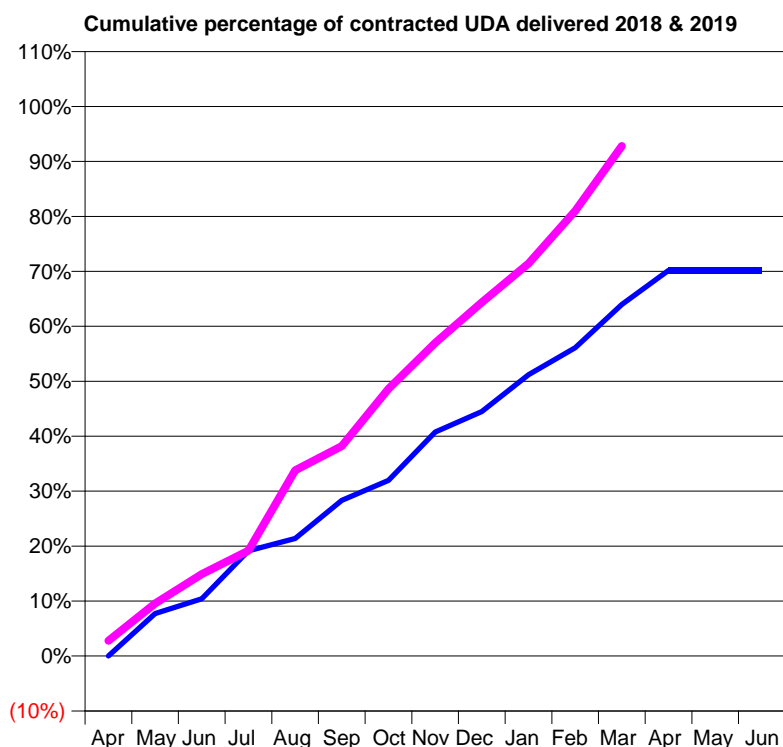
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £240,797.00 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 3,469        |                               |
| Quarter ending June 2018         | 3,616        | ↑                             |
| Quarter ending September 2018    | 3,724        | ↑                             |
| Quarter ending December 2018     | 3,906        | ↑                             |
| Quarter ending March 2019        | 4,187        | ↑                             |
| <b>Variance since March 2018</b> | <b>20.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 279   |
| May       | 781                               | 957   |
| June      | 1,052                             | 1,489 |
| July      | 1,935                             | 1,919 |
| August    | 2,159                             | 3,379 |
| September | 2,861                             | 3,818 |
| October   | 3,228                             | 4,863 |
| November  | 4,116                             | 5,696 |
| December  | 4,493                             | 6,435 |
| January   | 5,171                             | 7,144 |
| February  | 5,668                             | 8,101 |
| March     | 6,462                             | 9,282 |
| April     | 7,086                             |       |
| May       | 7,086                             |       |
| June      | 7,086                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 1,989       | 4.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 433      | 4,676       | 9.3%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,271    | 1,989       | 63.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,700    | 4,676       | 57.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 424      | 5,584       | 7.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 5,584       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 5,584       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

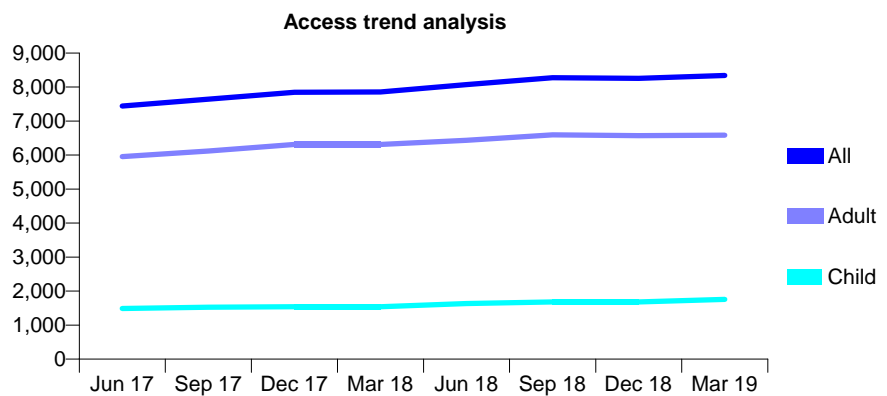
## Q68 - Vital Signs At a Glance Contract Report for 238783/0003 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR AN ZYBUTZ |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

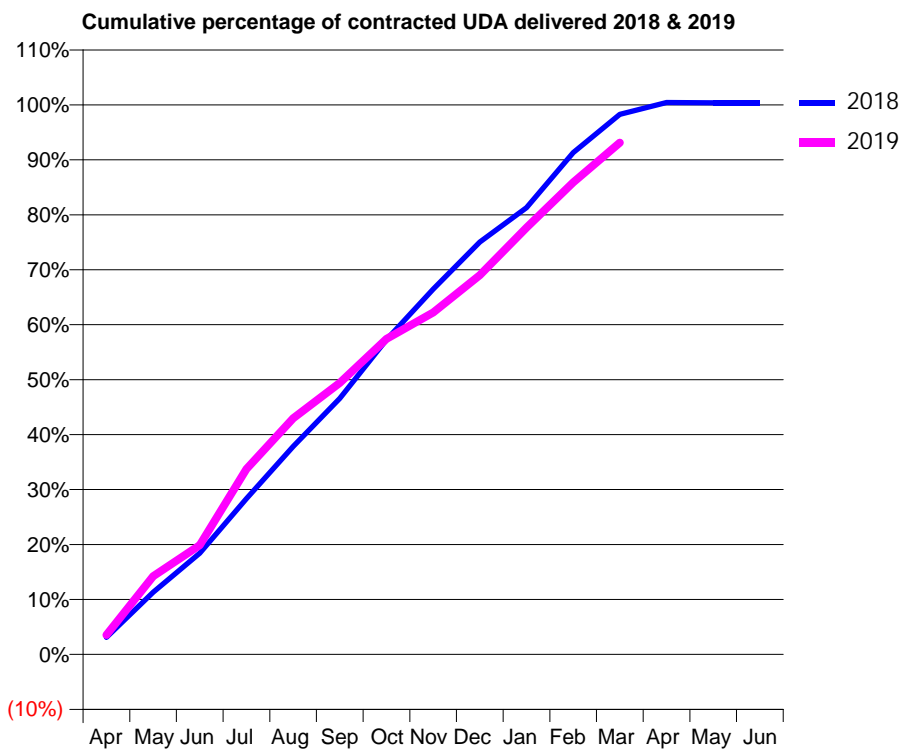
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 27,623      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £751,516.42 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,855       |                               |
| Quarter ending June 2018         | 8,072       | ↑                             |
| Quarter ending September 2018    | 8,277       | ↑                             |
| Quarter ending December 2018     | 8,257       | →                             |
| Quarter ending March 2019        | 8,344       | →                             |
| <b>Variance since March 2018</b> | <b>6.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 861                               | 981    |
| May       | 3,124                             | 3,931  |
| June      | 5,091                             | 5,491  |
| July      | 7,836                             | 9,319  |
| August    | 10,456                            | 11,870 |
| September | 12,866                            | 13,651 |
| October   | 15,823                            | 15,857 |
| November  | 18,363                            | 17,187 |
| December  | 20,723                            | 19,064 |
| January   | 22,462                            | 21,455 |
| February  | 25,220                            | 23,723 |
| March     | 27,145                            | 25,725 |
| April     | 27,739                            |        |
| May       | 27,726                            |        |
| June      | 27,725                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 118      | 2,048       | 5.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,450    | 7,998       | 18.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 905      | 2,048       | 44.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,267    | 7,998       | 40.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,355    | 9,845       | 13.8%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 64       | 9,845       | 0.7%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 251      | 9,845       | 2.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

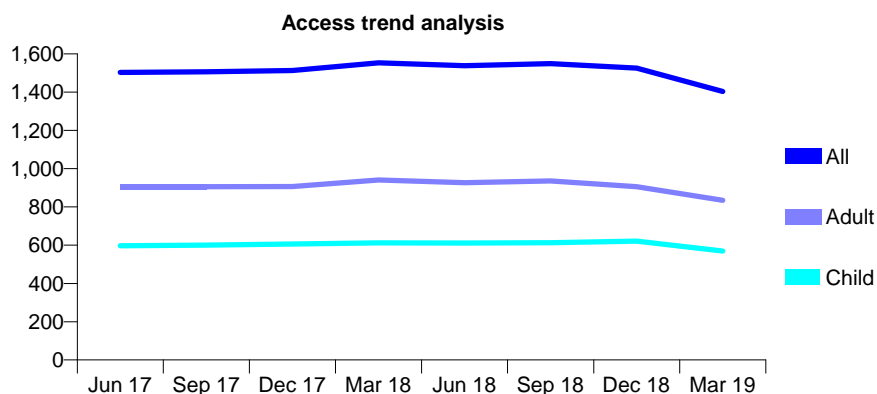
## Q68 - Vital Signs At a Glance Contract Report for 239410/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR DB DEWSON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

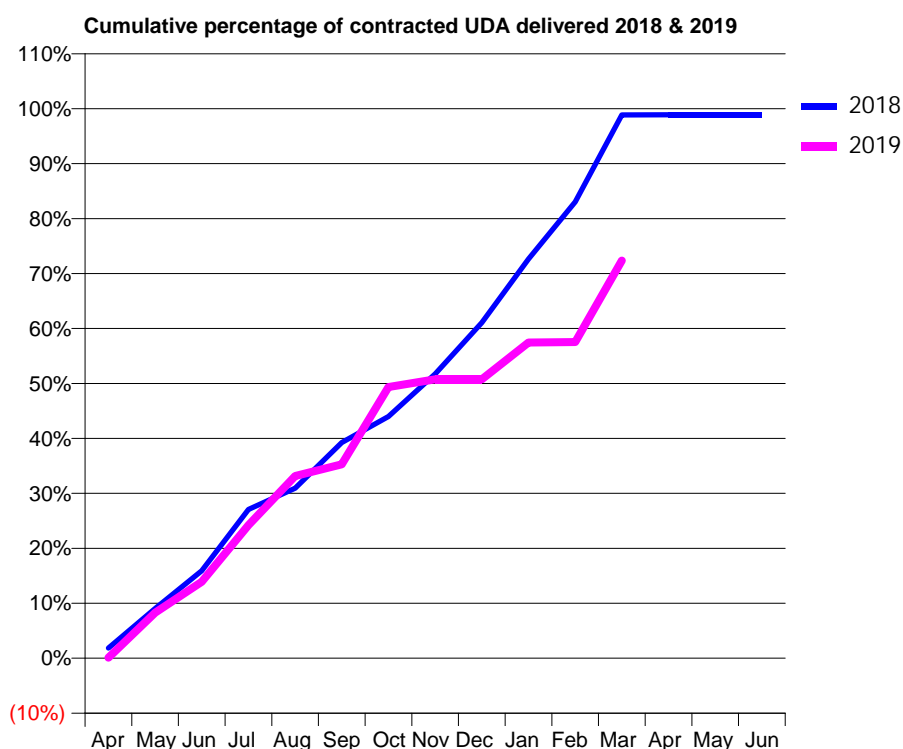
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,806       |
| Carry forward general activity (UDA)        | 65          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £146,768.07 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,553         |                               |
| Quarter ending June 2018         | 1,538         | →                             |
| Quarter ending September 2018    | 1,549         | →                             |
| Quarter ending December 2018     | 1,526         | ↓                             |
| Quarter ending March 2019        | 1,404         | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 107   | 7     |
| May       | 525   | 481   |
| June      | 925   | 808   |
| July      | 1,571 | 1,405 |
| August    | 1,796 | 1,926 |
| September | 2,279 | 2,048 |
| October   | 2,554 | 2,865 |
| November  | 3,003 | 2,947 |
| December  | 3,546 | 2,947 |
| January   | 4,218 | 3,336 |
| February  | 4,822 | 3,339 |
| March     | 5,739 | 4,201 |
| April     | 5,740 |       |
| May       | 5,740 |       |
| June      | 5,740 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 571         | 3.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 40       | 645         | 6.2%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 242      | 571         | 42.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 263      | 645         | 40.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 1,215       | 0.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,215       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 1,215       | 2.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



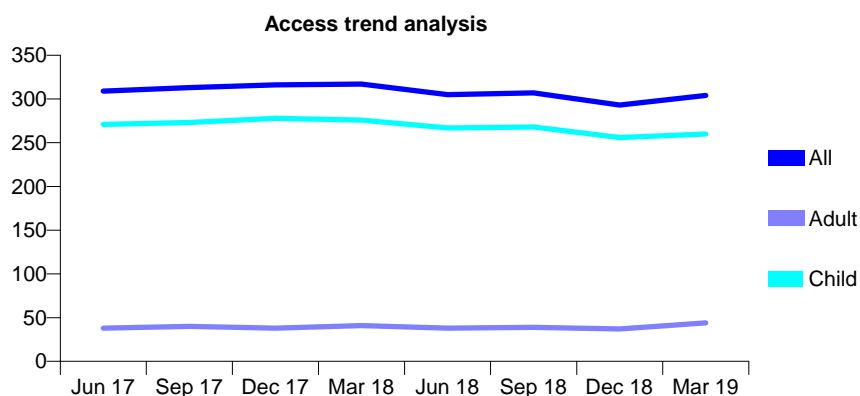
## Q68 - Vital Signs At a Glance Contract Report for 239437/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR JT DOWNEY |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

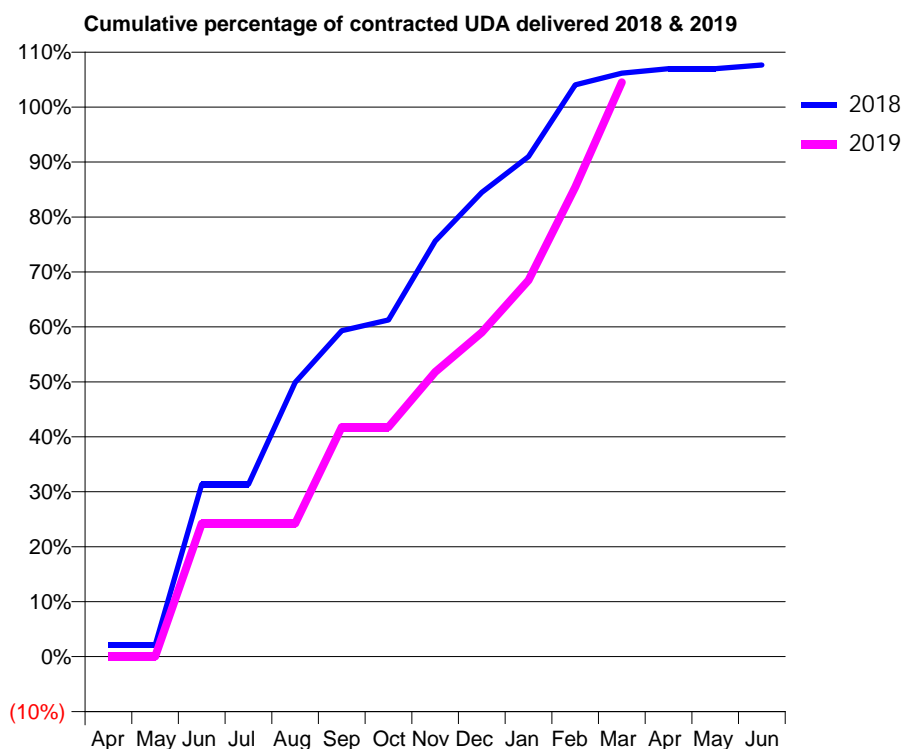
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 475        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £13,035.66 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 317           |                               |
| Quarter ending June 2018         | 305           | ↓                             |
| Quarter ending September 2018    | 307           | →                             |
| Quarter ending December 2018     | 293           | ↓                             |
| Quarter ending March 2019        | 304           | ↑                             |
| <b>Variance since March 2018</b> | <b>(4.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 10                                | 0    |
| May       | 10                                | 0    |
| June      | 149                               | 115  |
| July      | 149                               | 115  |
| August    | 237                               | 115  |
| September | 282                               | 198  |
| October   | 291                               | 198  |
| November  | 359                               | 246  |
| December  | 401                               | 280  |
| January   | 432                               | 325  |
| February  | 494                               | 406  |
| March     | 504                               | 496  |
| April     | 508                               |      |
| May       | 508                               |      |
| June      | 511                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 406         | 3.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 24          | 8.3%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 234      | 406         | 57.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 11       | 24          | 45.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 422         | 2.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 422         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 422         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

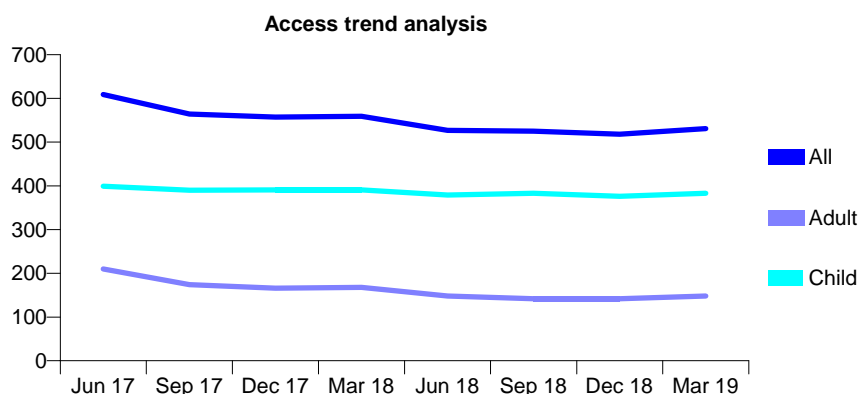
## Q68 - Vital Signs At a Glance Contract Report for 239461/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR SW GREAVES |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 18/06/2012    |
| Contract end date    |               |

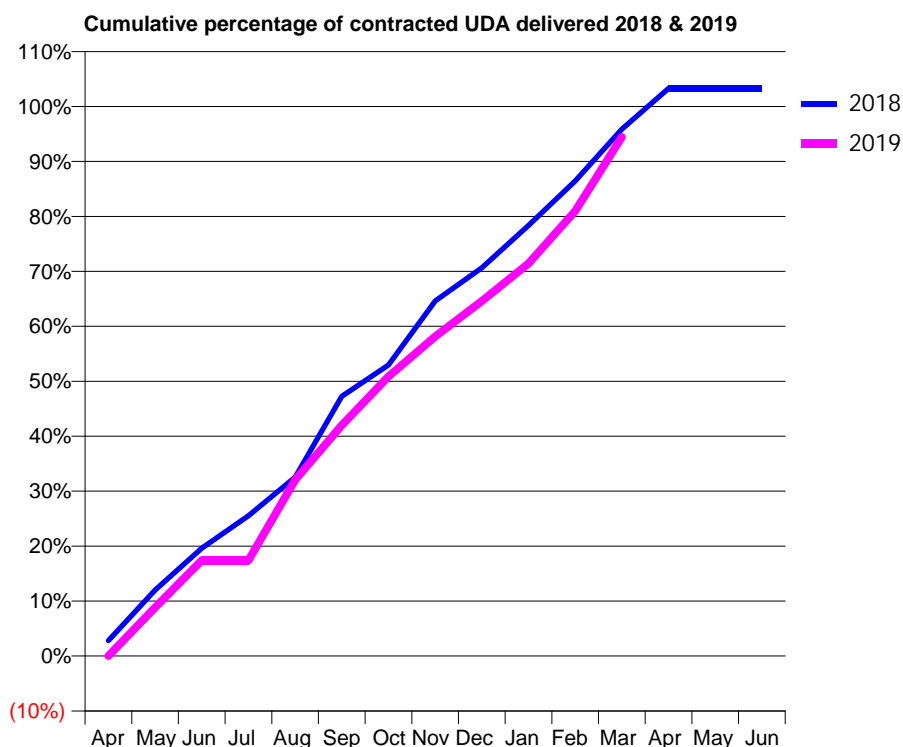
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,857.18 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 559           |                               |
| Quarter ending June 2018         | 527           | ↓                             |
| Quarter ending September 2018    | 525           | →                             |
| Quarter ending December 2018     | 518           | ↓                             |
| Quarter ending March 2019        | 531           | ↑                             |
| <b>Variance since March 2018</b> | <b>(5.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 28                                | 0    |
| May       | 120                               | 88   |
| June      | 196                               | 174  |
| July      | 255                               | 174  |
| August    | 326                               | 320  |
| September | 473                               | 420  |
| October   | 530                               | 509  |
| November  | 646                               | 582  |
| December  | 706                               | 646  |
| January   | 783                               | 714  |
| February  | 864                               | 810  |
| March     | 958                               | 944  |
| April     | 1,033                             |      |
| May       | 1,033                             |      |
| June      | 1,033                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 618         | 2.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 142         | 12.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 431      | 618         | 69.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 73       | 142         | 51.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 22       | 706         | 3.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 706         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 706         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

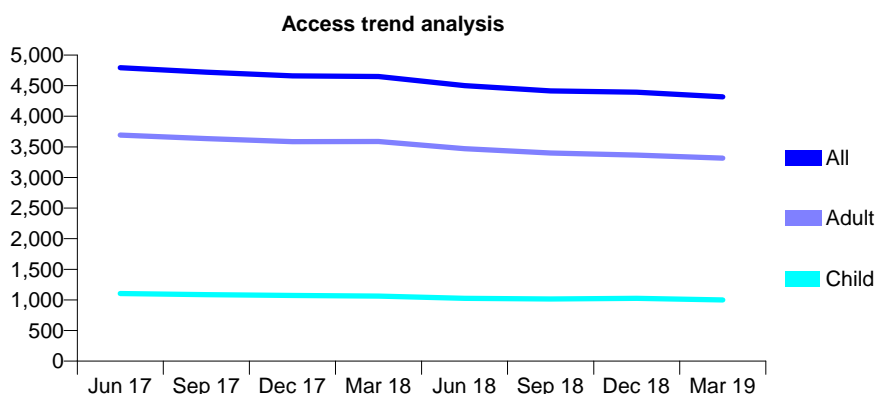
## Q68 - Vital Signs At a Glance Contract Report for 241423/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR R SIVA    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2007   |
| Contract end date    |              |

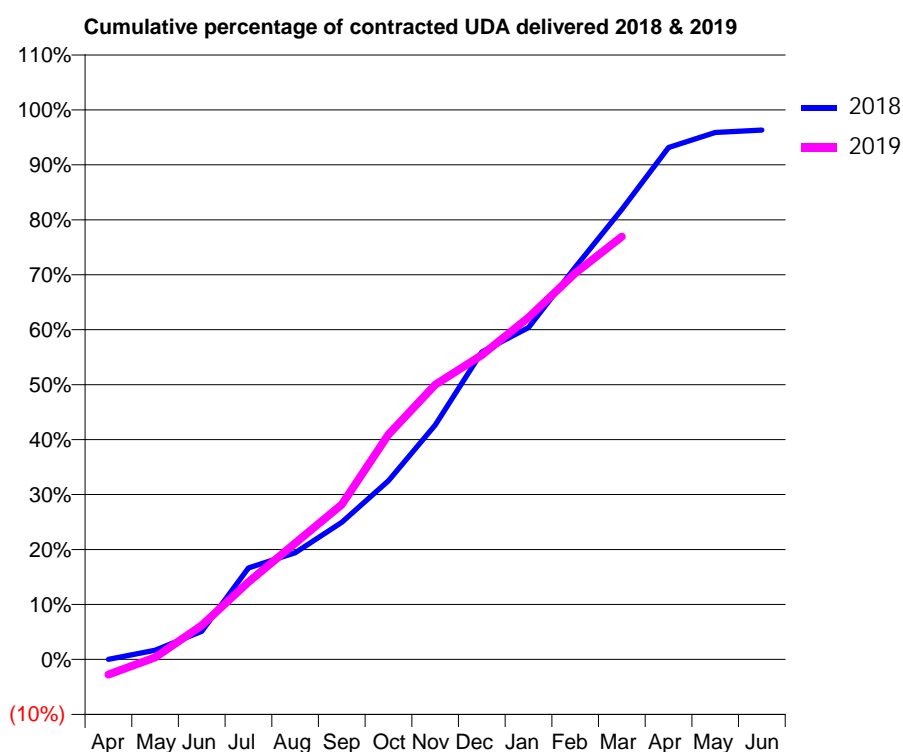
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,100      |
| Carry forward general activity (UDA)        | 544         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £366,396.66 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,651         |                               |
| Quarter ending June 2018         | 4,499         | ↓                             |
| Quarter ending September 2018    | 4,415         | ↓                             |
| Quarter ending December 2018     | 4,394         | →                             |
| Quarter ending March 2019        | 4,317         | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | -421   |
| May       | 250                               | 58     |
| June      | 756                               | 936    |
| July      | 2,460                             | 2,128  |
| August    | 2,877                             | 3,194  |
| September | 3,691                             | 4,258  |
| October   | 4,812                             | 6,179  |
| November  | 6,314                             | 7,546  |
| December  | 8,278                             | 8,363  |
| January   | 8,937                             | 9,395  |
| February  | 10,560                            | 10,614 |
| March     | 12,116                            | 11,616 |
| April     | 13,785                            |        |
| May       | 14,194                            |        |
| June      | 14,257                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 113      | 1,274       | 8.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 822      | 4,312       | 19.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 478      | 1,274       | 37.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,402    | 4,312       | 32.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 778      | 5,079       | 15.3%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 5,079       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 5,079       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

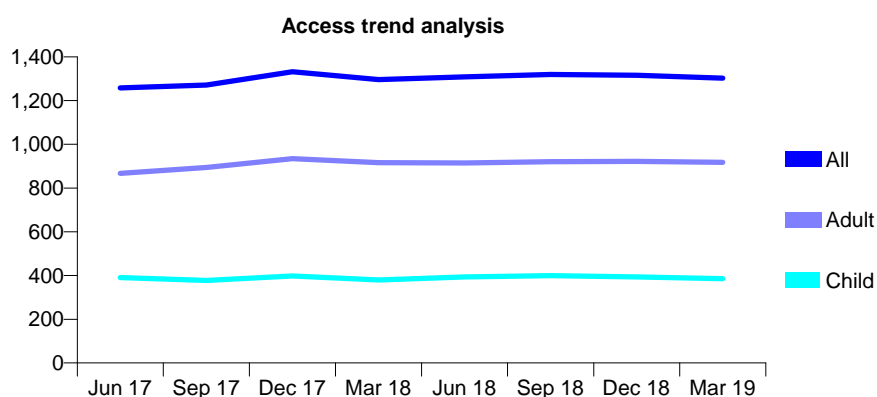
## Q68 - Vital Signs At a Glance Contract Report for 245003/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR K ABODI   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

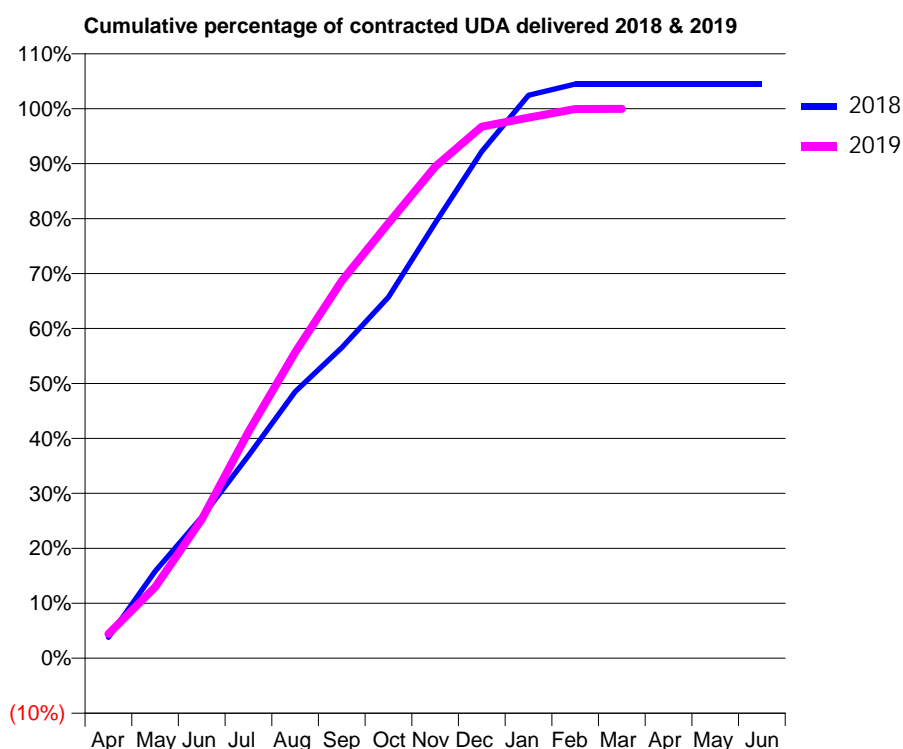
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,477      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £62,314.33 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,296       |                               |
| Quarter ending June 2018         | 1,308       | →                             |
| Quarter ending September 2018    | 1,319       | →                             |
| Quarter ending December 2018     | 1,316       | →                             |
| Quarter ending March 2019        | 1,303       | →                             |
| <b>Variance since March 2018</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 94    | 109   |
| May                               | 392   | 321   |
| June                              | 636   | 626   |
| July                              | 913   | 1,020 |
| August                            | 1,201 | 1,379 |
| September                         | 1,400 | 1,701 |
| October                           | 1,628 | 1,961 |
| November                          | 1,962 | 2,215 |
| December                          | 2,285 | 2,395 |
| January                           | 2,538 | 2,436 |
| February                          | 2,588 | 2,475 |
| March                             | 2,588 | 2,476 |
| April                             | 2,588 |       |
| May                               | 2,588 |       |
| June                              | 2,588 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 538         | 3.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 67       | 888         | 7.5%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 319      | 538         | 59.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 372      | 888         | 41.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 84       | 1,426       | 5.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,426       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,426       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

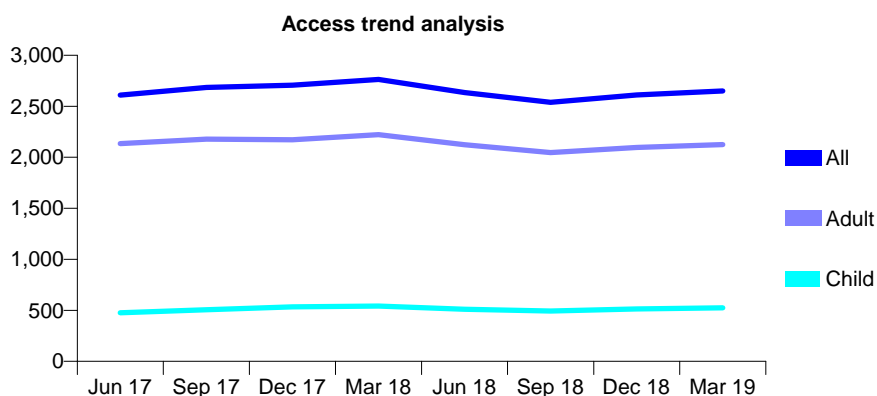
## Q68 - Vital Signs At a Glance Contract Report for 249599/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Mr Ambrose Ebhohimen |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    |                      |

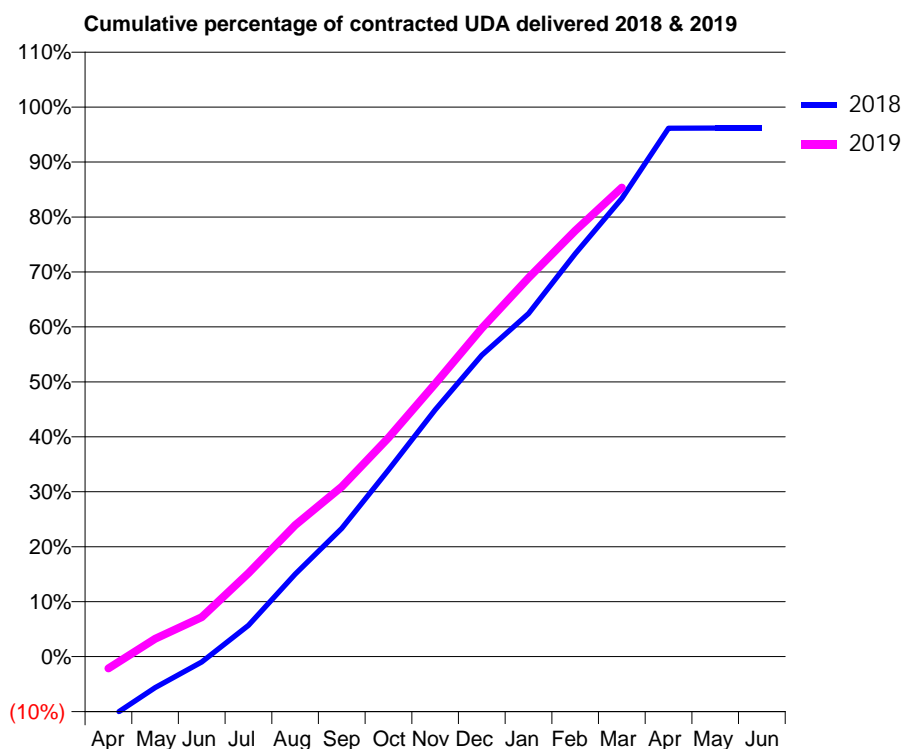
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,545       |
| Carry forward general activity (UDA)        | 364         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £217,877.42 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,763         |                               |
| Quarter ending June 2018         | 2,634         | ↓                             |
| Quarter ending September 2018    | 2,539         | ↓                             |
| Quarter ending December 2018     | 2,611         | ↑                             |
| Quarter ending March 2019        | 2,650         | →                             |
| <b>Variance since March 2018</b> | <b>(4.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -1,078                            | -207  |
| May       | -541                              | 312   |
| June      | -97                               | 687   |
| July      | 543                               | 1,451 |
| August    | 1,433                             | 2,284 |
| September | 2,226                             | 2,950 |
| October   | 3,242                             | 3,801 |
| November  | 4,288                             | 4,740 |
| December  | 5,236                             | 5,701 |
| January   | 5,958                             | 6,576 |
| February  | 6,999                             | 7,396 |
| March     | 7,957                             | 8,145 |
| April     | 9,179                             |       |
| May       | 9,181                             |       |
| June      | 9,181                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 694         | 8.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 402      | 2,975       | 13.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 405      | 694         | 58.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,762    | 2,975       | 59.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 241      | 3,372       | 7.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 3,372       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 3,372       | 1.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

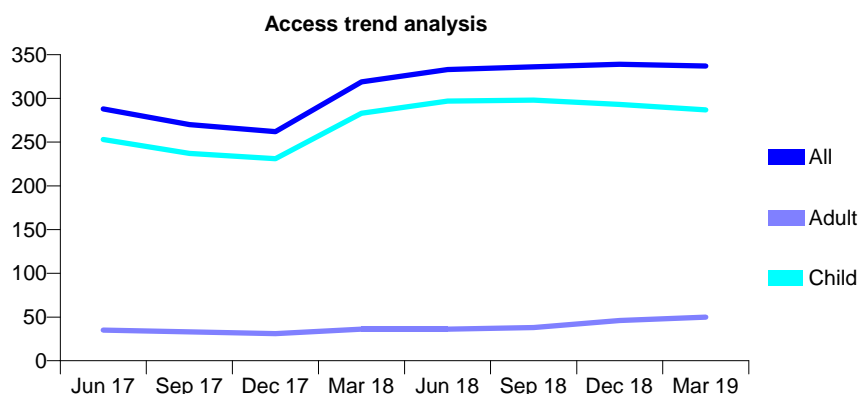
## Q68 - Vital Signs At a Glance Contract Report for 250414/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | MRS EL CLAYTON-JONES |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/12/2011           |
| Contract end date    |                      |

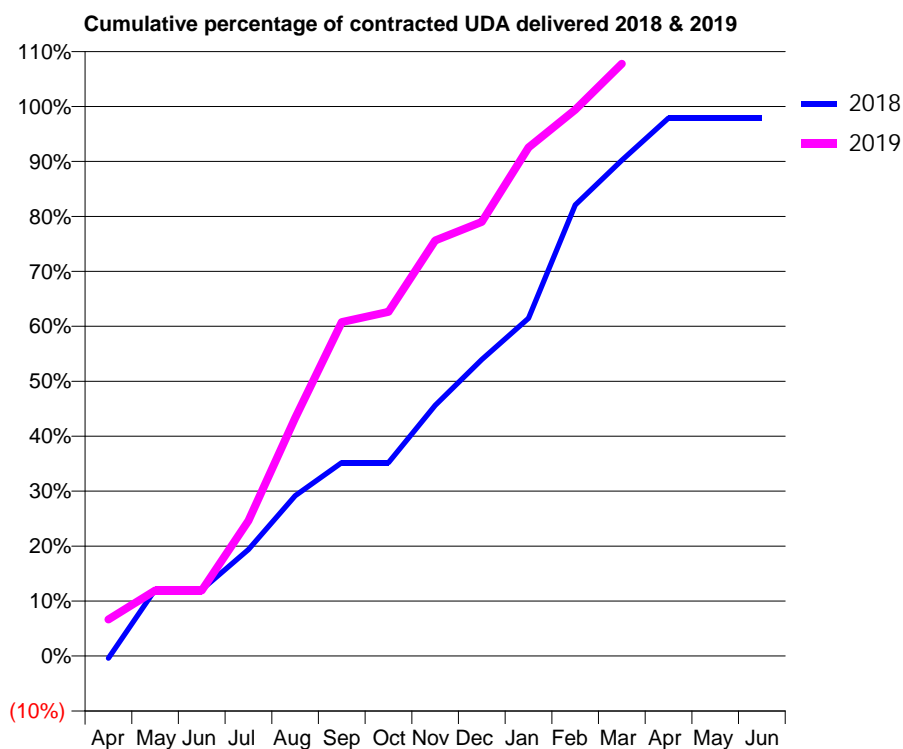
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 480        |
| Carry forward general activity (UDA)        | 10         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,968.86 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 319         |                               |
| Quarter ending June 2018         | 333         | ↑                             |
| Quarter ending September 2018    | 336         | →                             |
| Quarter ending December 2018     | 339         | →                             |
| Quarter ending March 2019        | 337         | →                             |
| <b>Variance since March 2018</b> | <b>5.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -2                                | 32   |
| May       | 58                                | 57   |
| June      | 58                                | 57   |
| July      | 93                                | 118  |
| August    | 140                               | 208  |
| September | 169                               | 292  |
| October   | 169                               | 301  |
| November  | 219                               | 363  |
| December  | 259                               | 379  |
| January   | 295                               | 444  |
| February  | 394                               | 477  |
| March     | 433                               | 517  |
| April     | 470                               |      |
| May       | 470                               |      |
| June      | 470                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 459         | 6.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 22          | 0.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 306      | 459         | 66.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 16       | 22          | 72.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 448         | 3.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 448         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 448         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

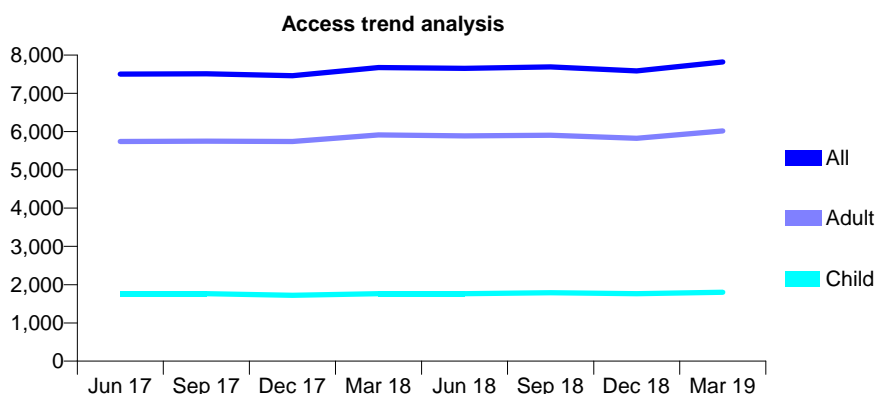
## Q68 - Vital Signs At a Glance Contract Report for 251739/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MS BS BHATT  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

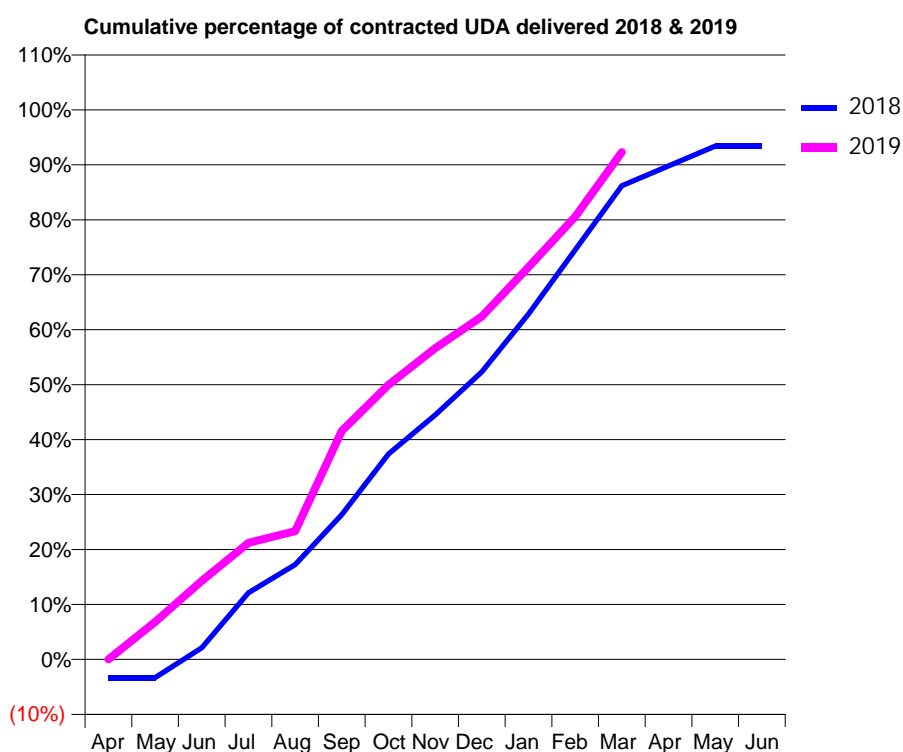
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,944      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £387,219.84 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 7,673 |                               |
| Quarter ending June 2018         | 7,654 | →                             |
| Quarter ending September 2018    | 7,692 | →                             |
| Quarter ending December 2018     | 7,587 | ↓                             |
| Quarter ending March 2019        | 7,821 | ↑                             |
| <b>Variance since March 2018</b> | 1.9%  | →                             |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | -567   | 0      |
| May       | -567   | 1,157  |
| June      | 362    | 2,421  |
| July      | 2,058  | 3,597  |
| August    | 2,926  | 3,953  |
| September | 4,465  | 7,047  |
| October   | 6,333  | 8,462  |
| November  | 7,537  | 9,596  |
| December  | 8,866  | 10,574 |
| January   | 10,650 | 12,094 |
| February  | 12,629 | 13,654 |
| March     | 14,602 | 15,638 |
| April     | 15,215 |        |
| May       | 15,828 |        |
| June      | 15,828 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 157      | 2,484       | 6.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 936      | 7,611       | 12.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,385    | 2,484       | 55.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,007    | 7,611       | 52.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 582      | 9,427       | 6.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 9,427       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 9,427       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

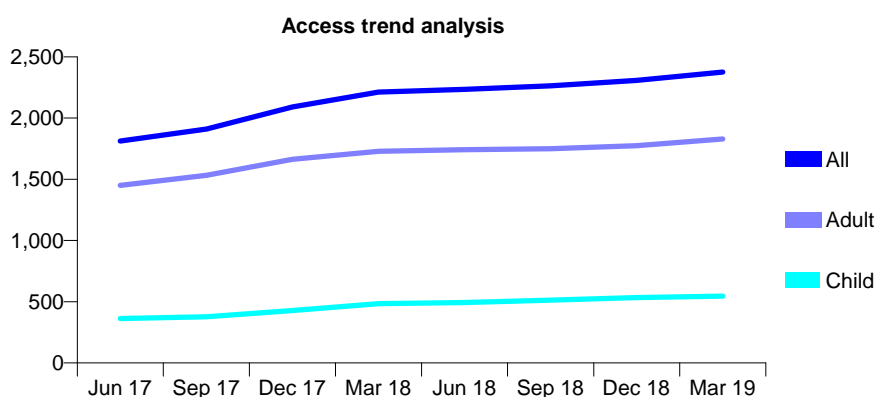
## Q68 - Vital Signs At a Glance Contract Report for 252247/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR DI MIHAYLOV |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/10/2015     |
| Contract end date    |                |

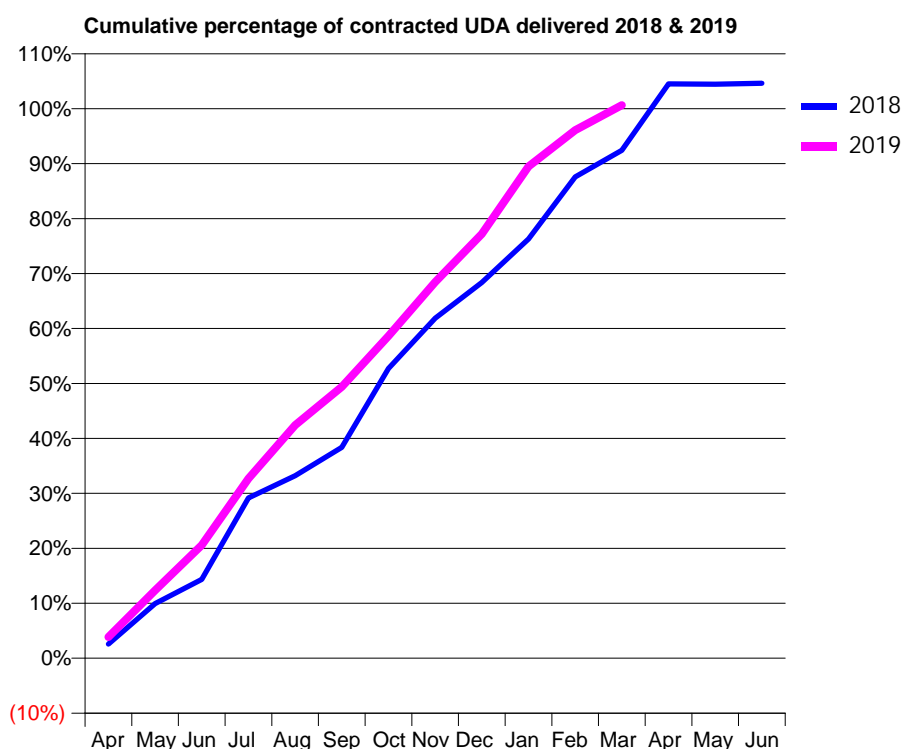
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,490       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £153,418.89 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,213       |                               |
| Quarter ending June 2018         | 2,235       | →                             |
| Quarter ending September 2018    | 2,263       | →                             |
| Quarter ending December 2018     | 2,308       | →                             |
| Quarter ending March 2019        | 2,375       | ↑                             |
| <b>Variance since March 2018</b> | <b>7.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 167                               | 251   |
| May       | 645                               | 802   |
| June      | 932                               | 1,334 |
| July      | 1,894                             | 2,122 |
| August    | 2,155                             | 2,752 |
| September | 2,491                             | 3,203 |
| October   | 3,422                             | 3,806 |
| November  | 4,016                             | 4,442 |
| December  | 4,437                             | 5,008 |
| January   | 4,950                             | 5,808 |
| February  | 5,684                             | 6,237 |
| March     | 5,999                             | 6,531 |
| April     | 6,783                             |       |
| May       | 6,779                             |       |
| June      | 6,791                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 823         | 8.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 307      | 2,470       | 12.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 476      | 823         | 57.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,258    | 2,470       | 50.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 261      | 2,986       | 8.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 2,986       | 0.7%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 2,986       | 0.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



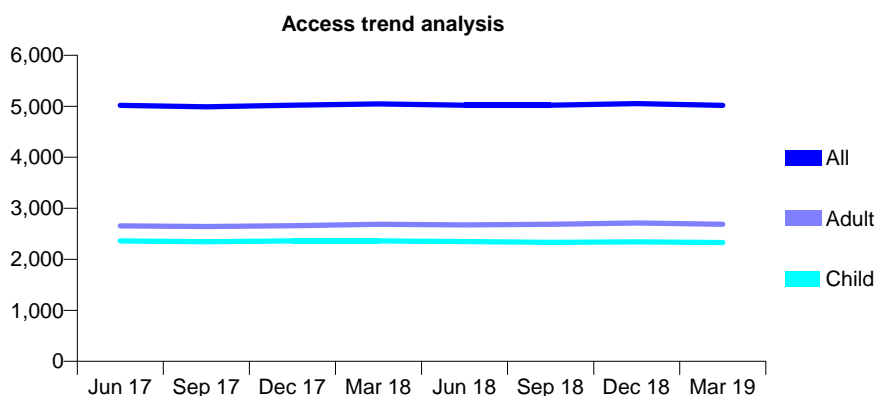
## Q68 - Vital Signs At a Glance Contract Report for 253294/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR PA CARR   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 17/02/2015   |
| Contract end date    |              |

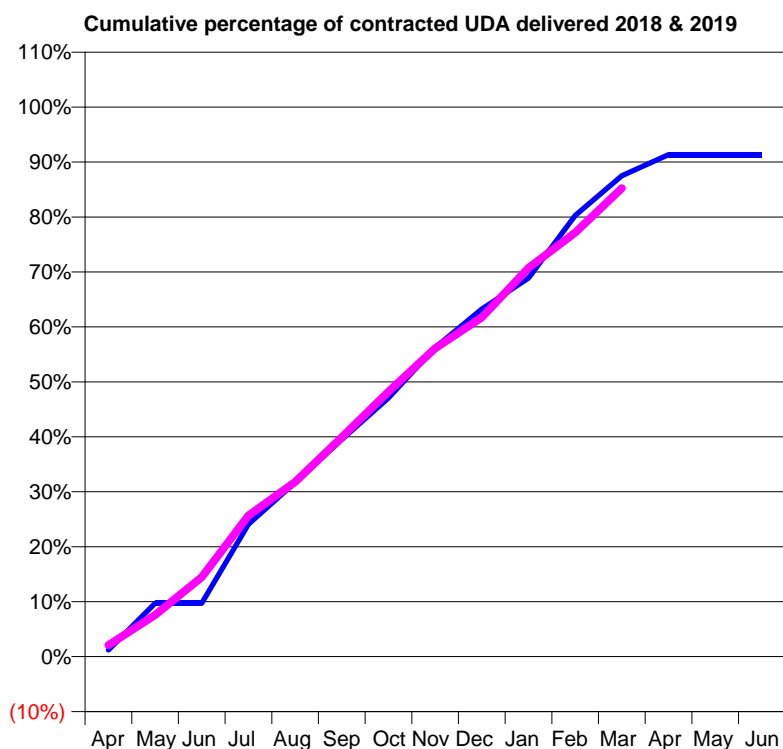
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,800      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £293,384.82 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,047         |                               |
| Quarter ending June 2018         | 5,020         | →                             |
| Quarter ending September 2018    | 5,020         | →                             |
| Quarter ending December 2018     | 5,052         | →                             |
| Quarter ending March 2019        | 5,017         | →                             |
| <b>Variance since March 2018</b> | <b>(0.6%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 158                               | 265    |
| May       | 1,243                             | 970    |
| June      | 1,243                             | 1,851  |
| July      | 3,087                             | 3,285  |
| August    | 4,058                             | 4,071  |
| September | 5,056                             | 5,109  |
| October   | 6,024                             | 6,170  |
| November  | 7,202                             | 7,181  |
| December  | 8,097                             | 7,899  |
| January   | 8,816                             | 9,053  |
| February  | 10,272                            | 9,876  |
| March     | 11,198                            | 10,910 |
| April     | 11,691                            |        |
| May       | 11,691                            |        |
| June      | 11,692                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 240      | 3,487       | 6.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 488      | 3,448       | 14.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,193    | 3,487       | 62.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,690    | 3,448       | 49.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 595      | 6,624       | 9.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 6,624       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 88       | 6,624       | 1.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

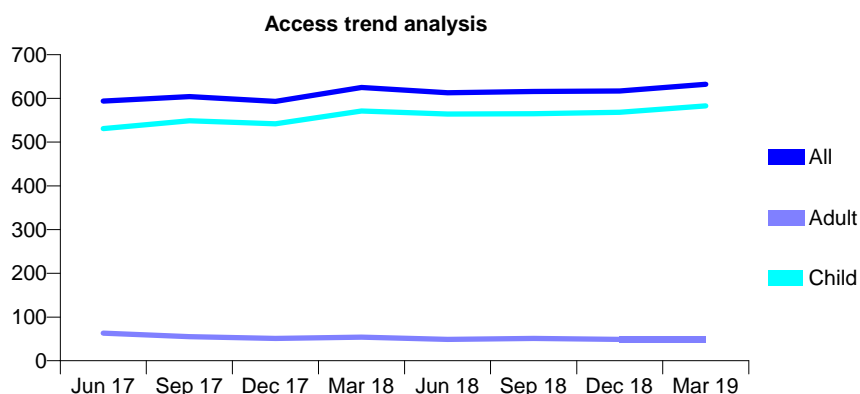
## Q68 - Vital Signs At a Glance Contract Report for 253405/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR J BAROTIAN |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

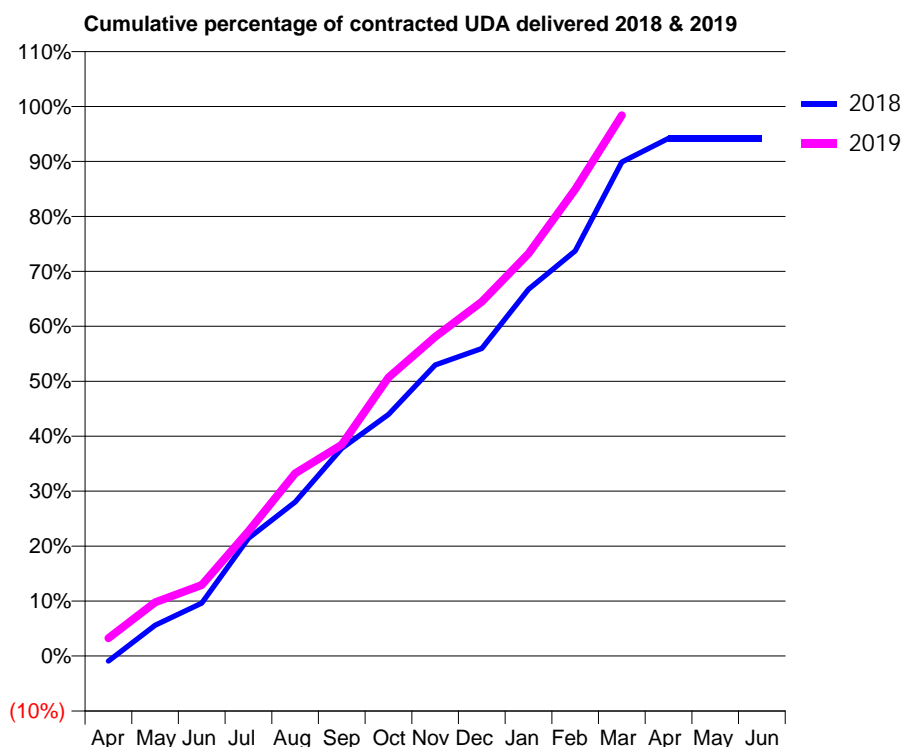
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,300      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £33,918.50 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 625         |                               |
| Quarter ending June 2018         | 613         | ↓                             |
| Quarter ending September 2018    | 616         | →                             |
| Quarter ending December 2018     | 617         | →                             |
| Quarter ending March 2019        | 632         | ↑                             |
| <b>Variance since March 2018</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -12                               | 42    |
| May       | 73                                | 127   |
| June      | 125                               | 168   |
| July      | 278                               | 295   |
| August    | 364                               | 432   |
| September | 491                               | 500   |
| October   | 571                               | 659   |
| November  | 688                               | 755   |
| December  | 727                               | 838   |
| January   | 867                               | 952   |
| February  | 958                               | 1,104 |
| March     | 1,168                             | 1,279 |
| April     | 1,224                             |       |
| May       | 1,224                             |       |
| June      | 1,224                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 932         | 3.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 641      | 932         | 68.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 896         | 0.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 896         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 896         | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

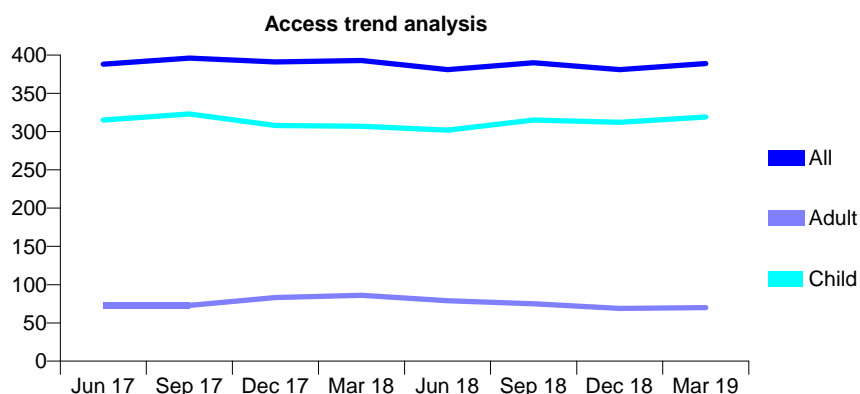
## Q68 - Vital Signs At a Glance Contract Report for 253529/0002 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Walton Dental Surgery |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/11/2006            |
| Contract end date    |                       |

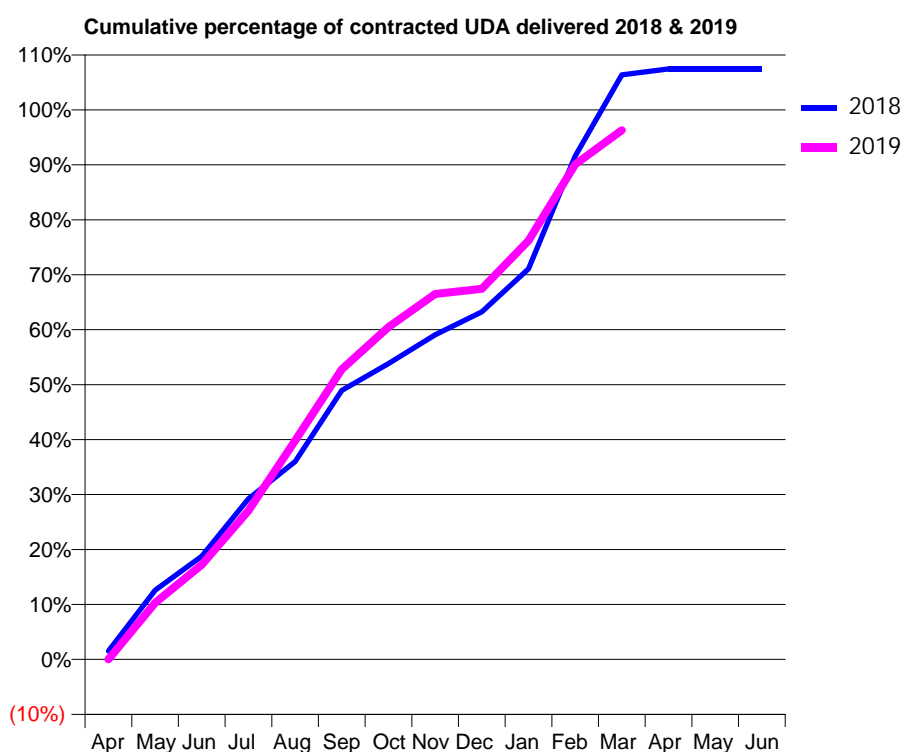
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 650        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,856.86 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 393           |                               |
| Quarter ending June 2018         | 381           | ↓                             |
| Quarter ending September 2018    | 390           | ↑                             |
| Quarter ending December 2018     | 381           | ↓                             |
| Quarter ending March 2019        | 389           | ↑                             |
| <b>Variance since March 2018</b> | <b>(1.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 10                                | 0    |
| May       | 82                                | 67   |
| June      | 122                               | 112  |
| July      | 190                               | 176  |
| August    | 234                               | 259  |
| September | 318                               | 343  |
| October   | 350                               | 393  |
| November  | 384                               | 432  |
| December  | 411                               | 438  |
| January   | 462                               | 495  |
| February  | 595                               | 586  |
| March     | 691                               | 626  |
| April     | 698                               |      |
| May       | 698                               |      |
| June      | 698                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 360         | 3.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 31          | 6.5%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 172      | 360         | 47.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 11       | 31          | 35.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 386         | 1.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 386         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 386         | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

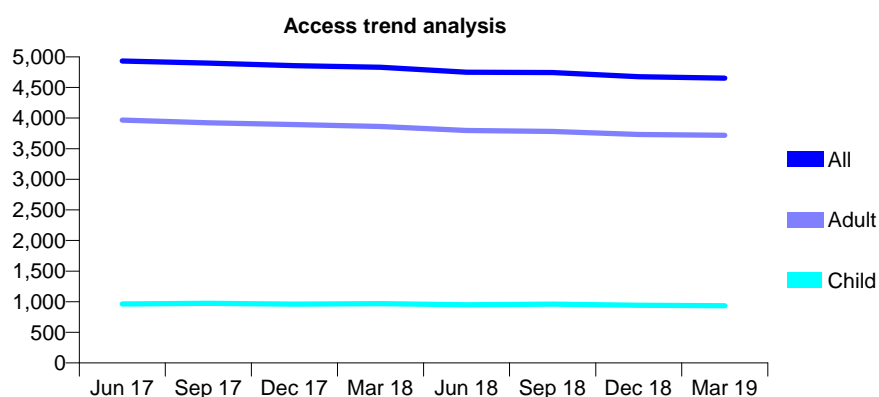
## Q68 - Vital Signs At a Glance Contract Report for 253634/0002 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR K CHRISTIAN |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

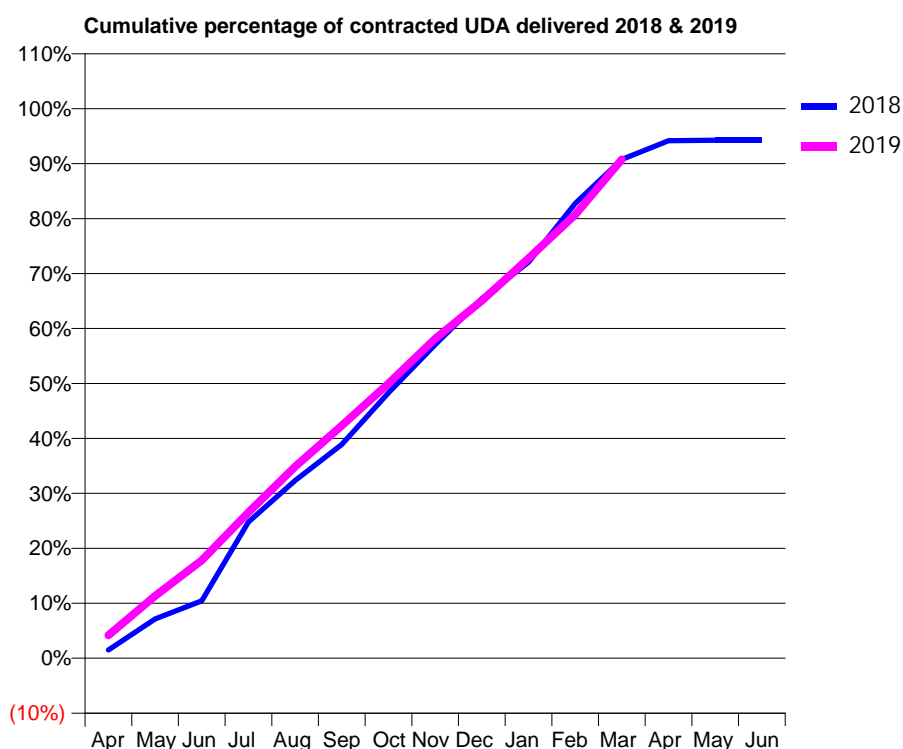
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,660      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £289,365.76 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,832         |                               |
| Quarter ending June 2018         | 4,748         | ↓                             |
| Quarter ending September 2018    | 4,743         | →                             |
| Quarter ending December 2018     | 4,677         | ↓                             |
| Quarter ending March 2019        | 4,653         | →                             |
| <b>Variance since March 2018</b> | <b>(3.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 189    | 531    |
| May       | 904    | 1,435  |
| June      | 1,322  | 2,257  |
| July      | 3,140  | 3,360  |
| August    | 4,094  | 4,415  |
| September | 4,925  | 5,360  |
| October   | 6,115  | 6,328  |
| November  | 7,224  | 7,362  |
| December  | 8,282  | 8,236  |
| January   | 9,122  | 9,212  |
| February  | 10,479 | 10,220 |
| March     | 11,491 | 11,489 |
| April     | 11,921 |        |
| May       | 11,931 |        |
| June      | 11,931 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,545       | 5.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 661      | 5,794       | 11.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,080    | 1,545       | 69.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,985    | 5,794       | 68.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 463      | 7,059       | 6.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 7,059       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 7,059       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

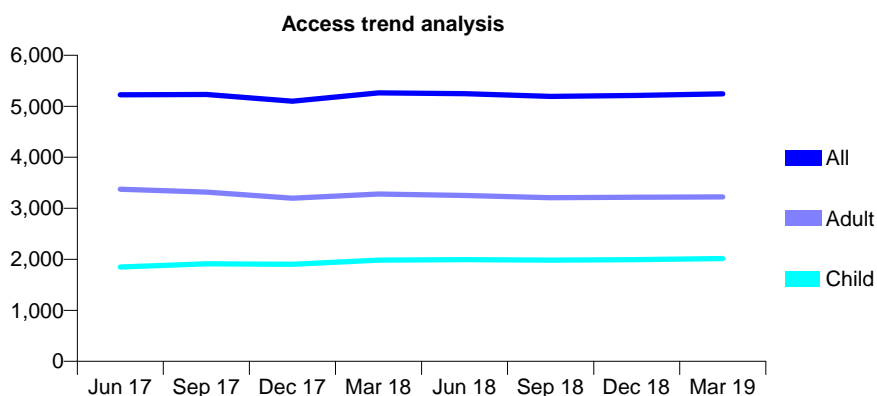
## Q68 - Vital Signs At a Glance Contract Report for 262803/0004 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR SA BUTT   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

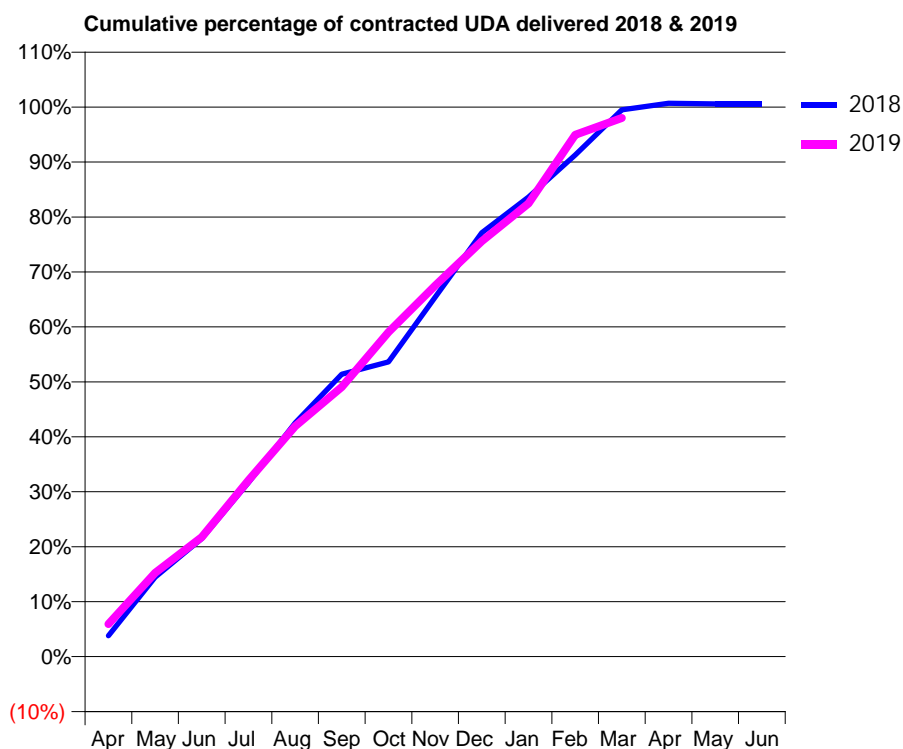
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,741       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £205,572.79 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,262         |                               |
| Quarter ending June 2018         | 5,245         | →                             |
| Quarter ending September 2018    | 5,193         | →                             |
| Quarter ending December 2018     | 5,211         | →                             |
| Quarter ending March 2019        | 5,242         | →                             |
| <b>Variance since March 2018</b> | <b>(0.4%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 332                               | 518   |
| May       | 1,263                             | 1,333 |
| June      | 1,878                             | 1,902 |
| July      | 2,768                             | 2,802 |
| August    | 3,718                             | 3,665 |
| September | 4,492                             | 4,289 |
| October   | 4,686                             | 5,162 |
| November  | 5,721                             | 5,902 |
| December  | 6,742                             | 6,606 |
| January   | 7,308                             | 7,209 |
| February  | 7,978                             | 8,299 |
| March     | 8,696                             | 8,566 |
| April     | 8,802                             |       |
| May       | 8,791                             |       |
| June      | 8,791                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 209      | 2,809       | 7.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 513      | 3,512       | 14.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,424    | 2,809       | 50.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,380    | 3,512       | 39.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 630      | 4,431       | 14.2%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 4,431       | 0.8%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 4,431       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

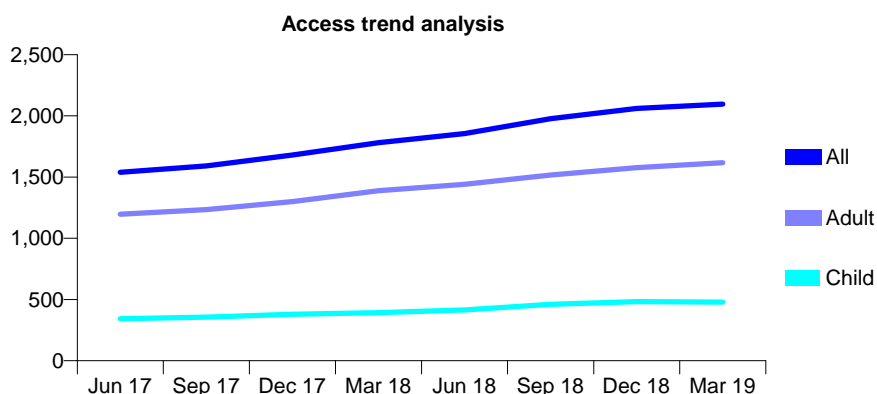
## Q68 - Vital Signs At a Glance Contract Report for 263656/0004 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | Sarah Almashat |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/09/2011     |
| Contract end date    |                |

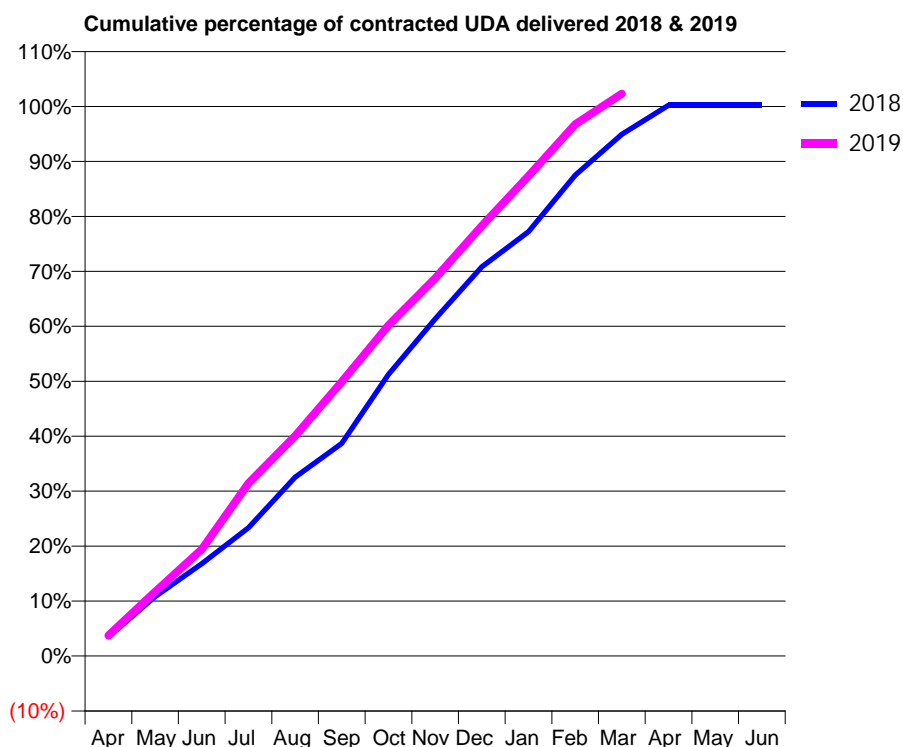
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £131,411.05 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 1,782        |                               |
| Quarter ending June 2018         | 1,856        | ↑                             |
| Quarter ending September 2018    | 1,978        | ↑                             |
| Quarter ending December 2018     | 2,060        | ↑                             |
| Quarter ending March 2019        | 2,096        | →                             |
| <b>Variance since March 2018</b> | <b>17.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 175                               | 188   |
| May       | 541                               | 586   |
| June      | 841                               | 971   |
| July      | 1,166                             | 1,572 |
| August    | 1,628                             | 2,003 |
| September | 1,935                             | 2,496 |
| October   | 2,562                             | 3,009 |
| November  | 3,068                             | 3,437 |
| December  | 3,541                             | 3,914 |
| January   | 3,860                             | 4,367 |
| February  | 4,375                             | 4,839 |
| March     | 4,746                             | 5,116 |
| April     | 5,012                             |       |
| May       | 5,012                             |       |
| June      | 5,012                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 694         | 7.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 305      | 2,169       | 14.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 367      | 694         | 52.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,102    | 2,169       | 50.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 210      | 2,761       | 7.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 2,761       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 2,761       | 1.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

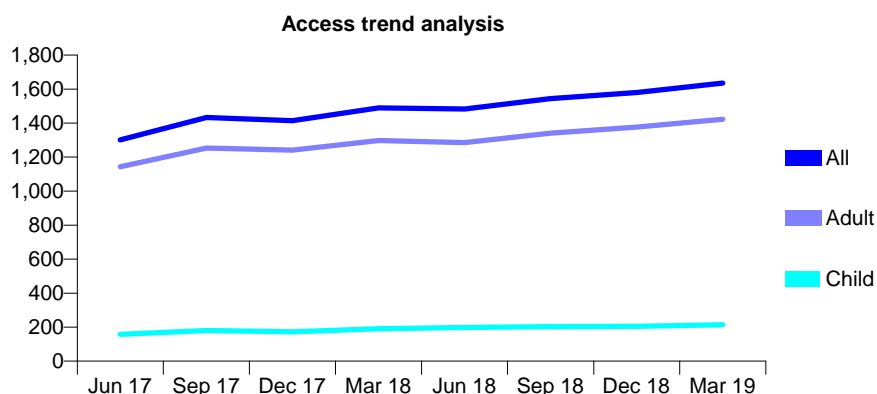
## Q68 - Vital Signs At a Glance Contract Report for 268763/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR KR MAYALL |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2012   |
| Contract end date    |              |

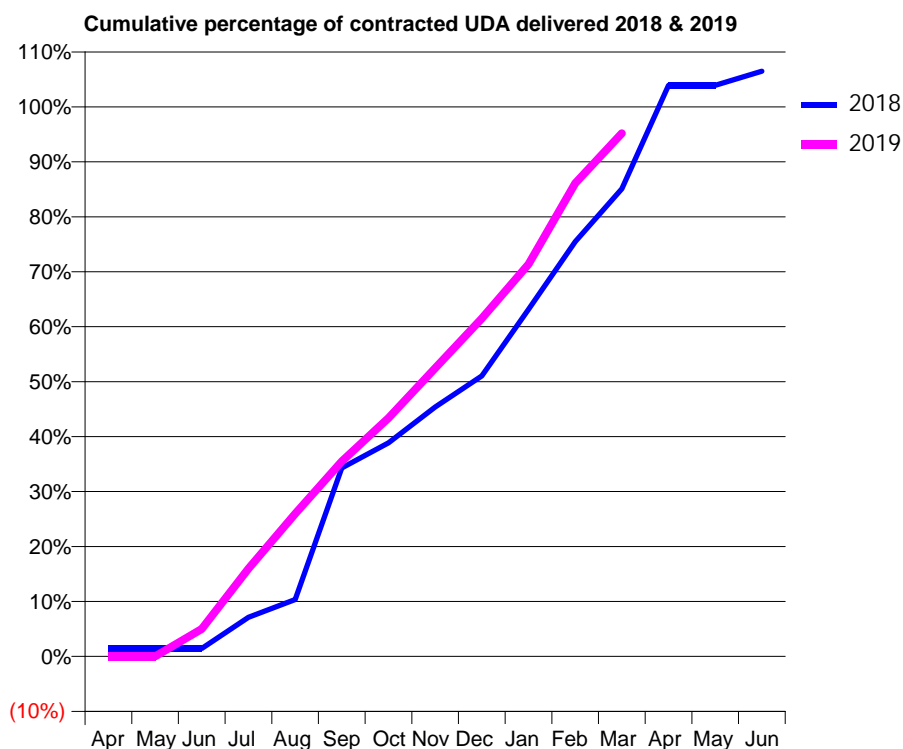
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,778       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £138,652.22 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 1,489 |                               |
| Quarter ending June 2018         | 1,483 | →                             |
| Quarter ending September 2018    | 1,544 | ↑                             |
| Quarter ending December 2018     | 1,580 | ↑                             |
| Quarter ending March 2019        | 1,636 | ↑                             |
| <b>Variance since March 2018</b> | 9.9%  | ↑                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 69                                | 0     |
| May       | 69                                | 0     |
| June      | 69                                | 238   |
| July      | 341                               | 764   |
| August    | 494                               | 1,240 |
| September | 1,639                             | 1,695 |
| October   | 1,857                             | 2,072 |
| November  | 2,169                             | 2,507 |
| December  | 2,439                             | 2,939 |
| January   | 3,018                             | 3,409 |
| February  | 3,606                             | 4,114 |
| March     | 4,064                             | 4,549 |
| April     | 4,966                             |       |
| May       | 4,966                             |       |
| June      | 5,088                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 224         | 4.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 193      | 1,479       | 13.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 73       | 224         | 32.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 431      | 1,479       | 29.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 228      | 1,458       | 15.6%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,458       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,458       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

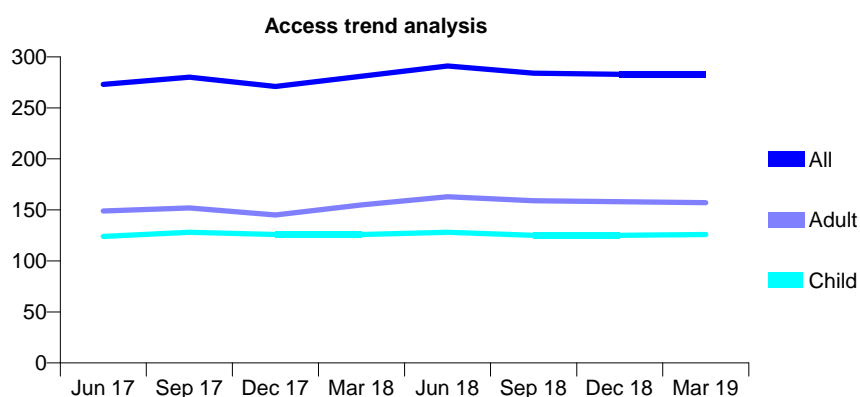
## Q68 - Vital Signs At a Glance Contract Report for 272388/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MISS B LOGAN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 17/06/2011   |
| Contract end date    |              |

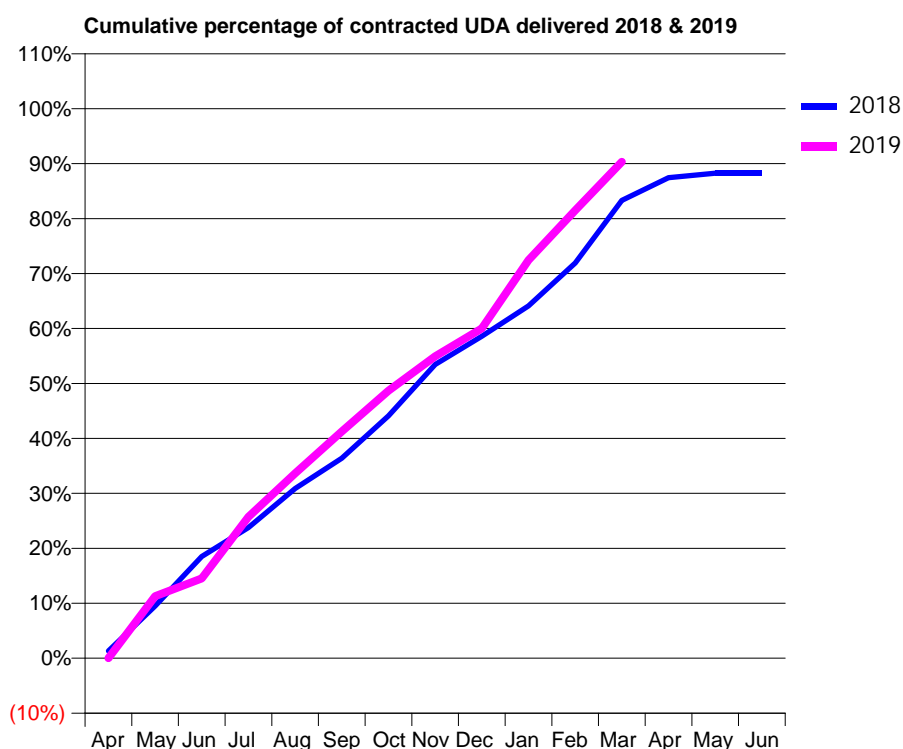
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 662        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,931.79 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 281         |                               |
| Quarter ending June 2018         | 291         | ↑                             |
| Quarter ending September 2018    | 284         | ↓                             |
| Quarter ending December 2018     | 283         | →                             |
| Quarter ending March 2019        | 283         | →                             |
| <b>Variance since March 2018</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2018 | 2019 |
| April                             | 10   | 0    |
| May                               | 71   | 75   |
| June                              | 139  | 96   |
| July                              | 178  | 170  |
| August                            | 232  | 223  |
| September                         | 273  | 273  |
| October                           | 331  | 322  |
| November                          | 401  | 364  |
| December                          | 439  | 397  |
| January                           | 481  | 480  |
| February                          | 539  | 540  |
| March                             | 625  | 598  |
| April                             | 656  |      |
| May                               | 662  |      |
| June                              | 662  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 210         | 6.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 35       | 230         | 15.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 145      | 210         | 69.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 125      | 230         | 54.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 36       | 417         | 8.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 417         | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 417         | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



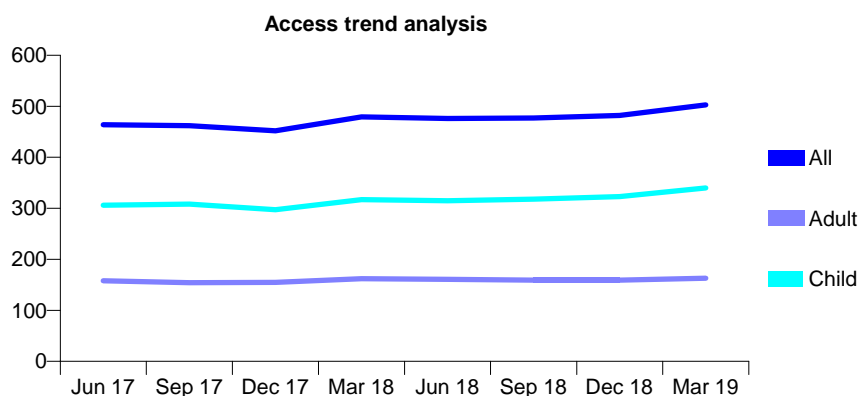
## Q68 - Vital Signs At a Glance Contract Report for 274089/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR CJ METZNER |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 19/12/2014    |
| Contract end date    |               |

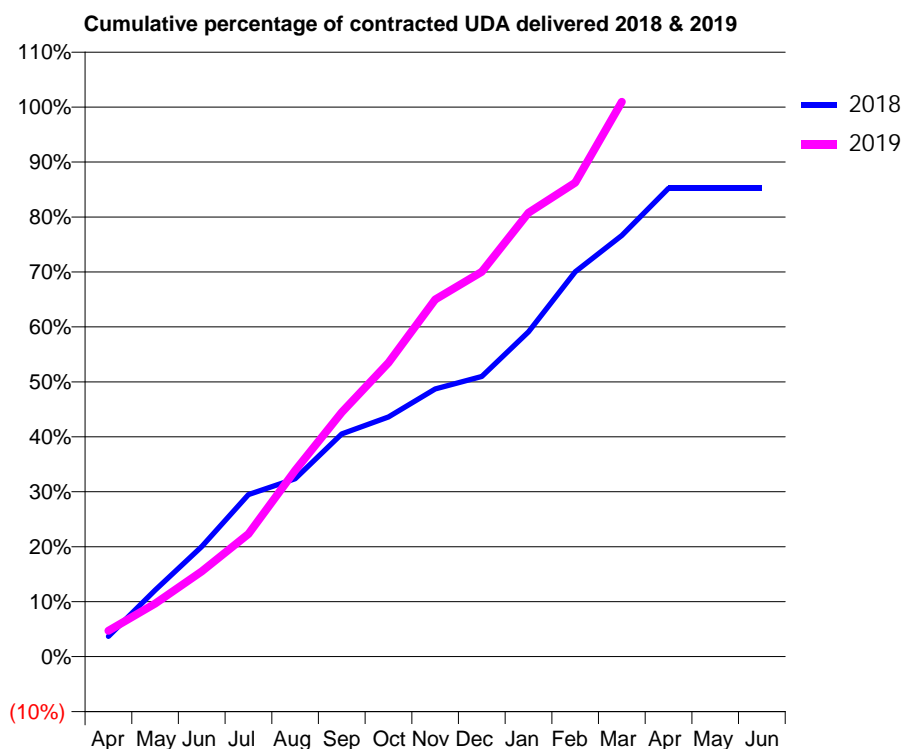
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,023      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,774.21 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 479         |                               |
| Quarter ending June 2018         | 476         | →                             |
| Quarter ending September 2018    | 477         | →                             |
| Quarter ending December 2018     | 482         | →                             |
| Quarter ending March 2019        | 503         | ↑                             |
| <b>Variance since March 2018</b> | <b>5.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 44                                | 48    |
| May       | 145                               | 99    |
| June      | 240                               | 159   |
| July      | 354                               | 229   |
| August    | 388                               | 347   |
| September | 486                               | 455   |
| October   | 523                               | 547   |
| November  | 585                               | 665   |
| December  | 612                               | 716   |
| January   | 709                               | 826   |
| February  | 840                               | 882   |
| March     | 920                               | 1,033 |
| April     | 1,023                             |       |
| May       | 1,023                             |       |
| June      | 1,023                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 518         | 6.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 164         | 5.5%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 293      | 518         | 56.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 100      | 164         | 61.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 651         | 2.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 651         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 651         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

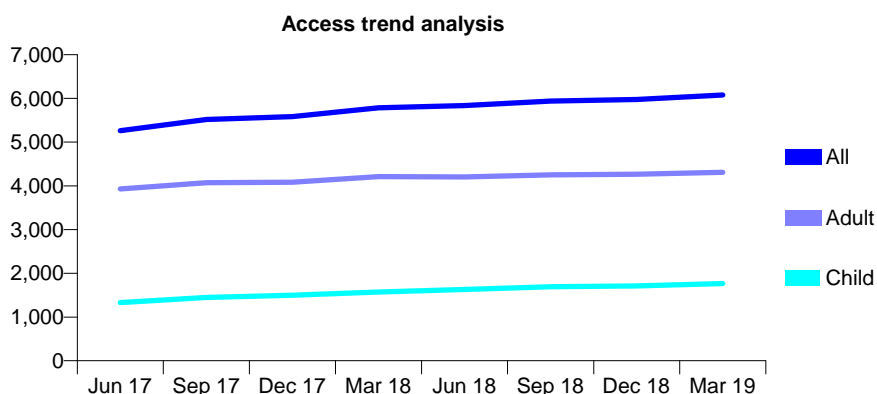
## Q68 - Vital Signs At a Glance Contract Report for 274194/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR S PATEL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2008   |
| Contract end date    |              |

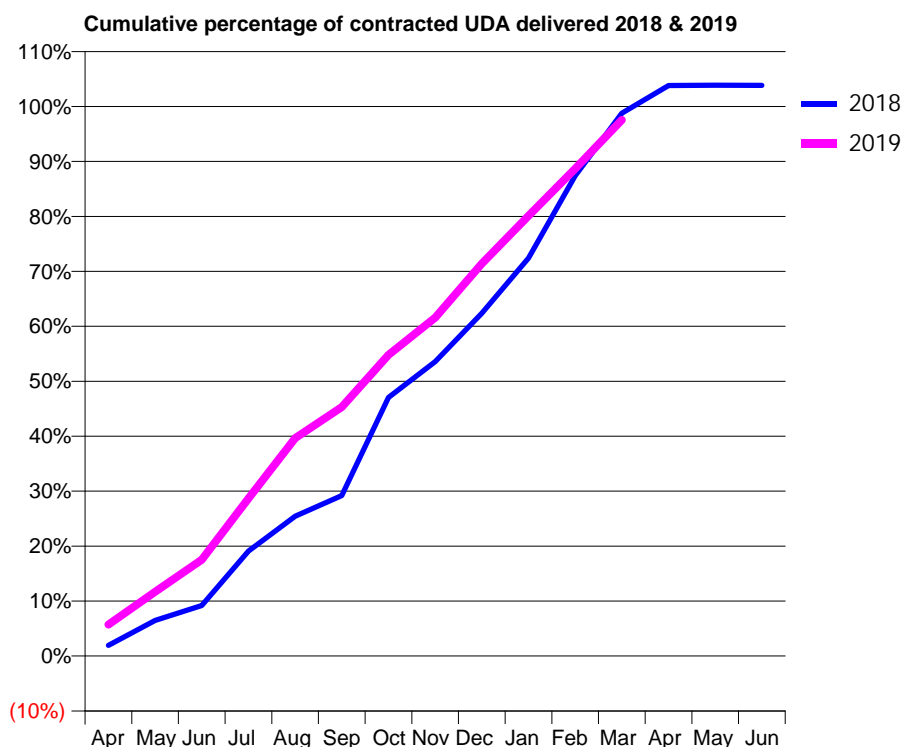
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,881      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £271,515.50 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,784       |                               |
| Quarter ending June 2018         | 5,837       | →                             |
| Quarter ending September 2018    | 5,940       | →                             |
| Quarter ending December 2018     | 5,978       | →                             |
| Quarter ending March 2019        | 6,078       | →                             |
| <b>Variance since March 2018</b> | <b>5.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 233                               | 683    |
| May       | 772                               | 1,390  |
| June      | 1,091                             | 2,083  |
| July      | 2,269                             | 3,406  |
| August    | 3,024                             | 4,709  |
| September | 3,469                             | 5,380  |
| October   | 5,589                             | 6,510  |
| November  | 6,365                             | 7,315  |
| December  | 7,408                             | 8,481  |
| January   | 8,601                             | 9,517  |
| February  | 10,386                            | 10,537 |
| March     | 11,733                            | 11,589 |
| April     | 12,331                            |        |
| May       | 12,339                            |        |
| June      | 12,336                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 214      | 2,596       | 8.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 724      | 5,421       | 13.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,504    | 2,596       | 57.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,744    | 5,421       | 50.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 674      | 6,469       | 10.4%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 6,469       | 0.7%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 6,469       | 0.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

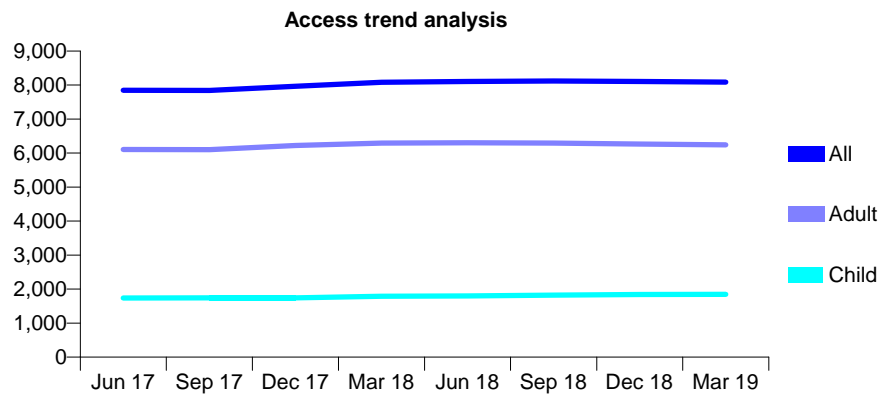
## Q68 - Vital Signs At a Glance Contract Report for 274410/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR HM PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2008   |
| Contract end date    |              |

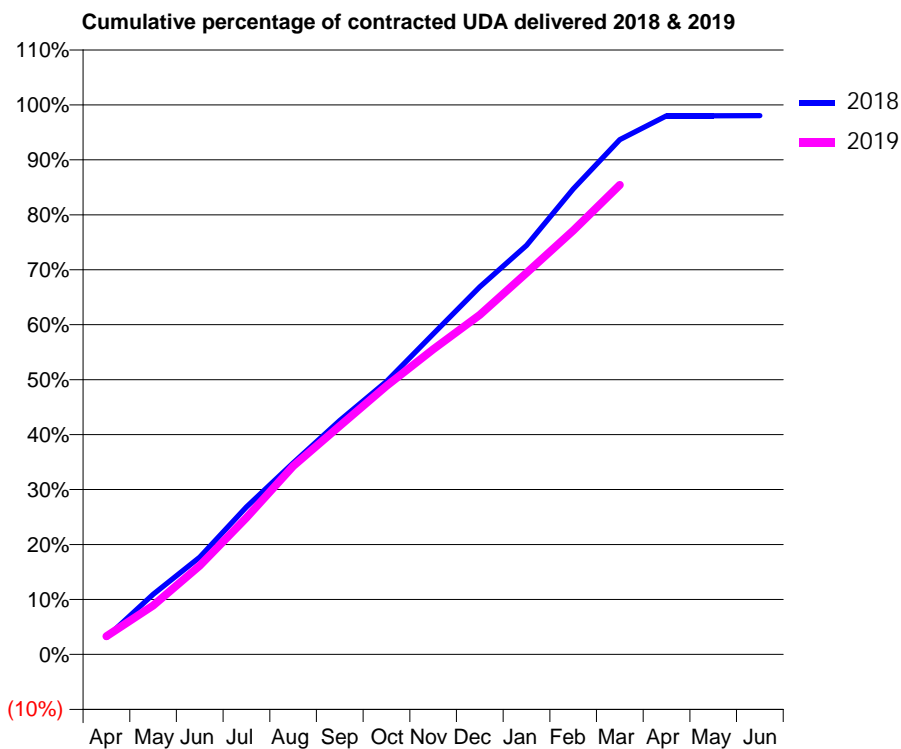
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,808      |
| Carry forward general activity (UDA)        | 369         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £503,870.74 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 8,083       |                               |
| Quarter ending June 2018         | 8,102       | →                             |
| Quarter ending September 2018    | 8,121       | →                             |
| Quarter ending December 2018     | 8,106       | →                             |
| Quarter ending March 2019        | 8,088       | →                             |
| <b>Variance since March 2018</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 582                               | 621    |
| May       | 2,056                             | 1,673  |
| June      | 3,331                             | 3,038  |
| July      | 5,046                             | 4,683  |
| August    | 6,557                             | 6,442  |
| September | 8,003                             | 7,821  |
| October   | 9,341                             | 9,192  |
| November  | 10,972                            | 10,446 |
| December  | 12,578                            | 11,624 |
| January   | 13,994                            | 13,055 |
| February  | 15,930                            | 14,509 |
| March     | 17,617                            | 16,068 |
| April     | 18,431                            |        |
| May       | 18,432                            |        |
| June      | 18,439                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 188      | 2,734       | 6.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 872      | 8,058       | 10.8%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,810    | 2,734       | 66.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,620    | 8,058       | 57.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 983      | 10,407      | 9.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 47       | 10,407      | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 10,407      | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

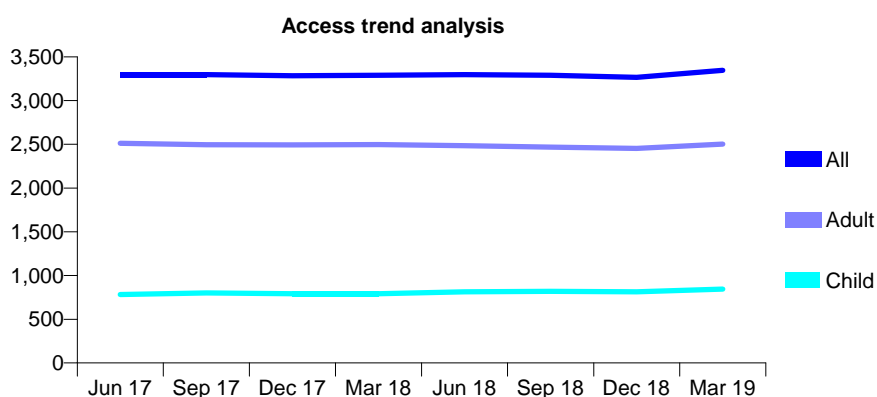
## Q68 - Vital Signs At a Glance Contract Report for 275042/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR MR TAKHAYORI |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

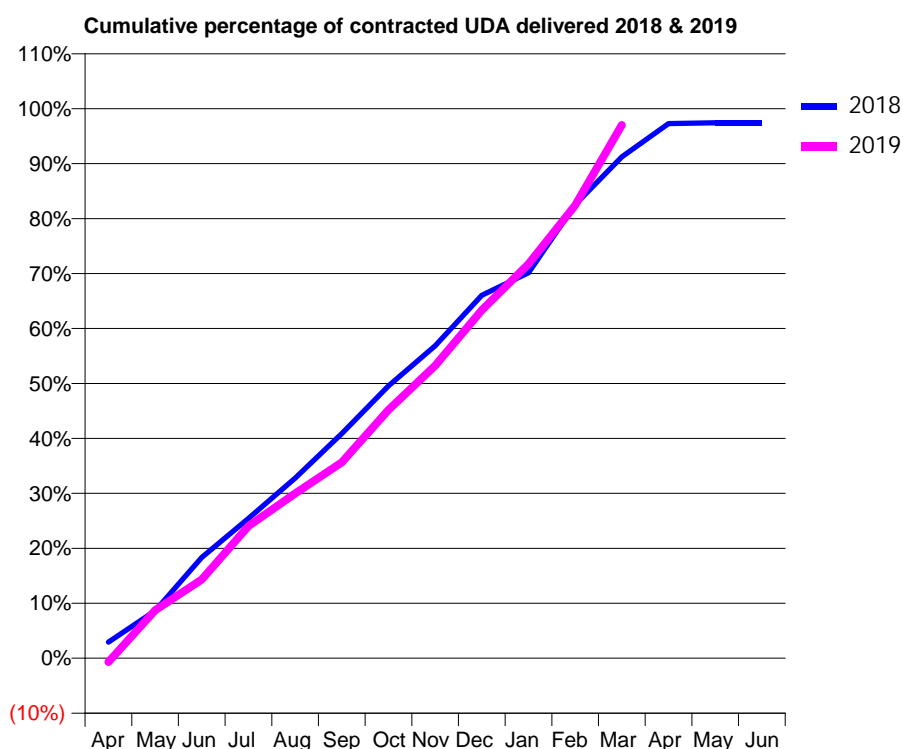
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,916      |
| Carry forward general activity (UDA)        | 282         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £329,928.17 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,289       |                               |
| Quarter ending June 2018         | 3,296       | →                             |
| Quarter ending September 2018    | 3,289       | →                             |
| Quarter ending December 2018     | 3,266       | →                             |
| Quarter ending March 2019        | 3,346       | ↑                             |
| <b>Variance since March 2018</b> | <b>1.7%</b> | <b>→</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2018   | 2019   |
| April                             | 318    | -75    |
| May                               | 945    | 953    |
| June                              | 2,002  | 1,562  |
| July                              | 2,776  | 2,623  |
| August                            | 3,577  | 3,274  |
| September                         | 4,463  | 3,890  |
| October                           | 5,409  | 4,930  |
| November                          | 6,208  | 5,813  |
| December                          | 7,209  | 6,912  |
| January                           | 7,656  | 7,831  |
| February                          | 9,010  | 8,997  |
| March                             | 9,958  | 10,592 |
| April                             | 10,619 |        |
| May                               | 10,634 |        |
| June                              | 10,634 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 83       | 1,082       | 7.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 660      | 3,428       | 19.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 518      | 1,082       | 47.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,497    | 3,428       | 43.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 692      | 4,265       | 16.2%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 4,265       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 4,265       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

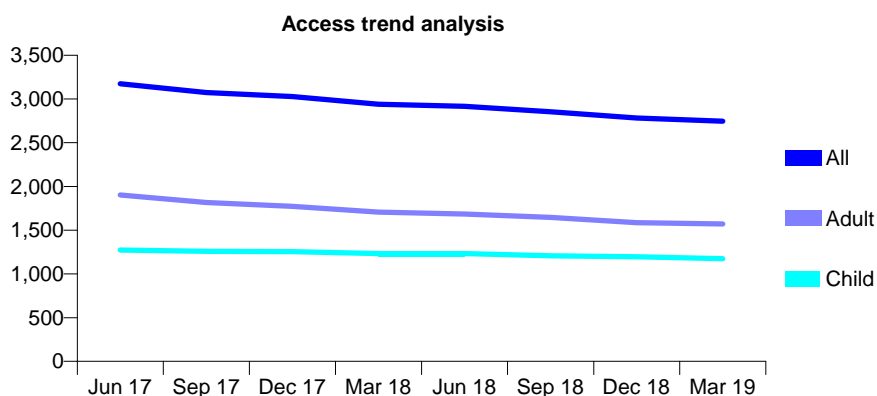
## Q68 - Vital Signs At a Glance Contract Report for 287741/0001 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | MISS T MOTALLEB ZADEH |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/11/2010            |
| Contract end date    |                       |

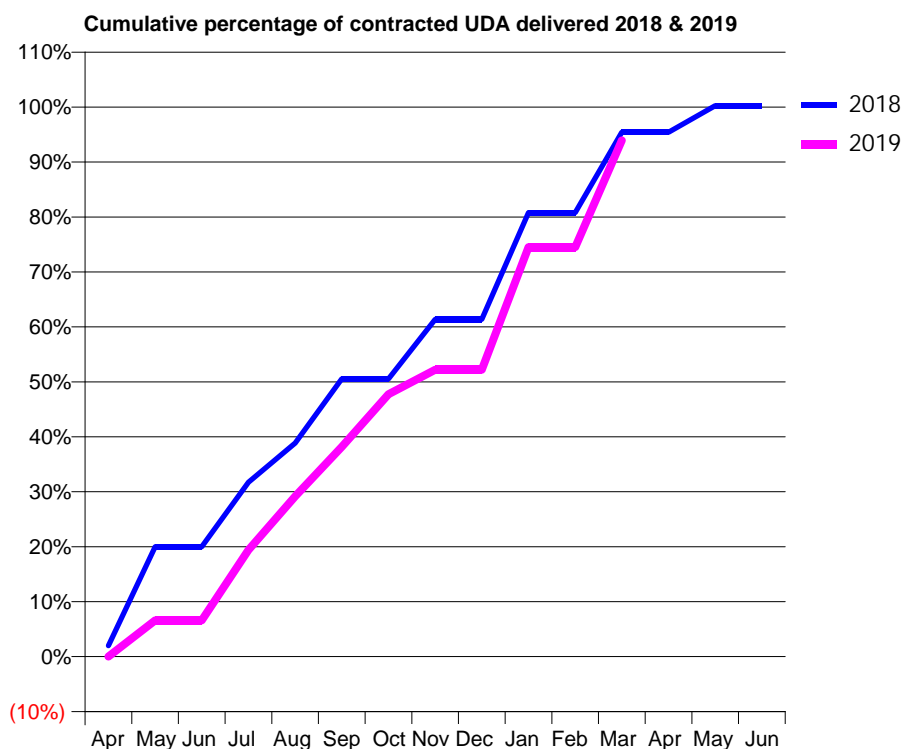
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,974       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £181,132.55 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,939         |                               |
| Quarter ending June 2018         | 2,917         | →                             |
| Quarter ending September 2018    | 2,854         | ↓                             |
| Quarter ending December 2018     | 2,782         | ↓                             |
| Quarter ending March 2019        | 2,746         | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 139                               | 0     |
| May       | 1,393                             | 462   |
| June      | 1,393                             | 462   |
| July      | 2,214                             | 1,353 |
| August    | 2,710                             | 2,033 |
| September | 3,524                             | 2,662 |
| October   | 3,524                             | 3,330 |
| November  | 4,280                             | 3,642 |
| December  | 4,280                             | 3,642 |
| January   | 5,635                             | 5,196 |
| February  | 5,635                             | 5,196 |
| March     | 6,656                             | 6,551 |
| April     | 6,656                             |       |
| May       | 6,992                             |       |
| June      | 6,992                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 1,792       | 6.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 328      | 2,279       | 14.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,124    | 1,792       | 62.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,303    | 2,279       | 57.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 241      | 3,295       | 7.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 3,295       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 3,295       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

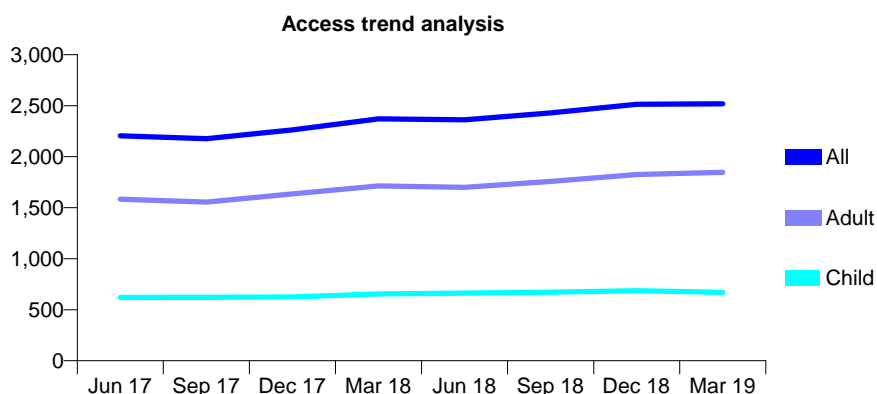
## Q68 - Vital Signs At a Glance Contract Report for 296341/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR AP FENECH |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2013   |
| Contract end date    |              |

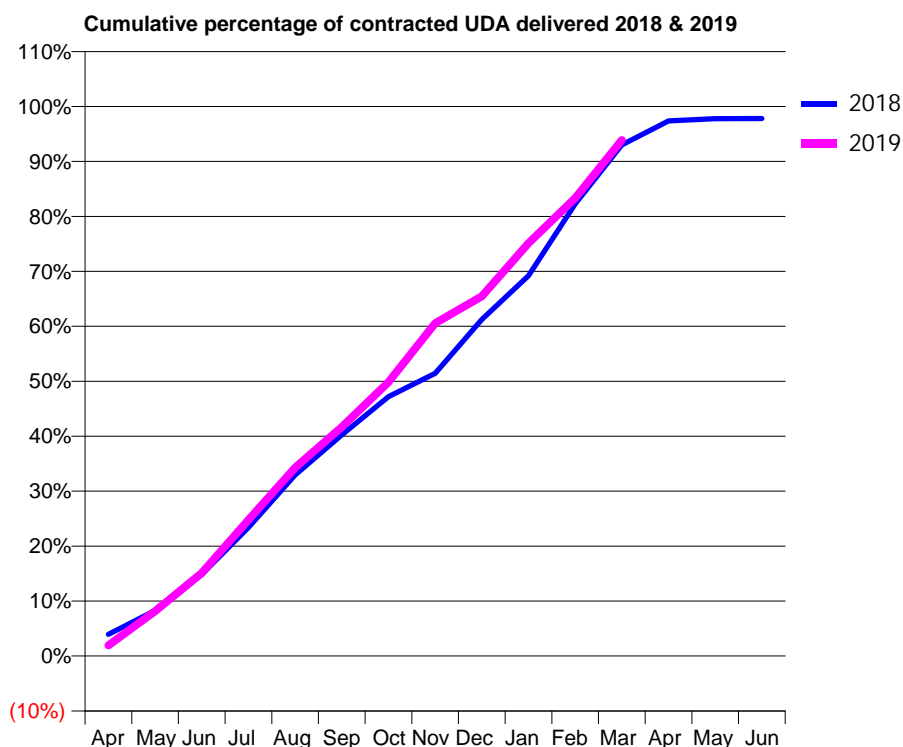
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,083       |
| Carry forward general activity (UDA)        | 155         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £184,062.20 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,371       |                               |
| Quarter ending June 2018         | 2,362       | →                             |
| Quarter ending September 2018    | 2,430       | ↑                             |
| Quarter ending December 2018     | 2,513       | ↑                             |
| Quarter ending March 2019        | 2,518       | →                             |
| <b>Variance since March 2018</b> | <b>6.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 280                               | 136   |
| May       | 587                               | 578   |
| June      | 1,051                             | 1,070 |
| July      | 1,658                             | 1,754 |
| August    | 2,335                             | 2,430 |
| September | 2,850                             | 2,951 |
| October   | 3,342                             | 3,532 |
| November  | 3,643                             | 4,289 |
| December  | 4,337                             | 4,637 |
| January   | 4,903                             | 5,321 |
| February  | 5,827                             | 5,902 |
| March     | 6,587                             | 6,649 |
| April     | 6,897                             |       |
| May       | 6,925                             |       |
| June      | 6,927                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 963         | 6.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 397      | 2,656       | 14.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 625      | 963         | 64.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,501    | 2,656       | 56.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 298      | 3,495       | 8.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 3,495       | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 83       | 3,495       | 2.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

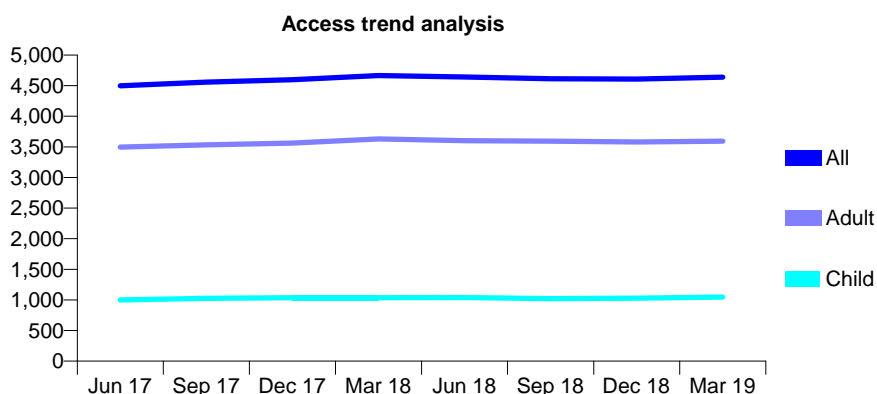
## Q68 - Vital Signs At a Glance Contract Report for 297674/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR SR PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 25/12/2013   |
| Contract end date    |              |

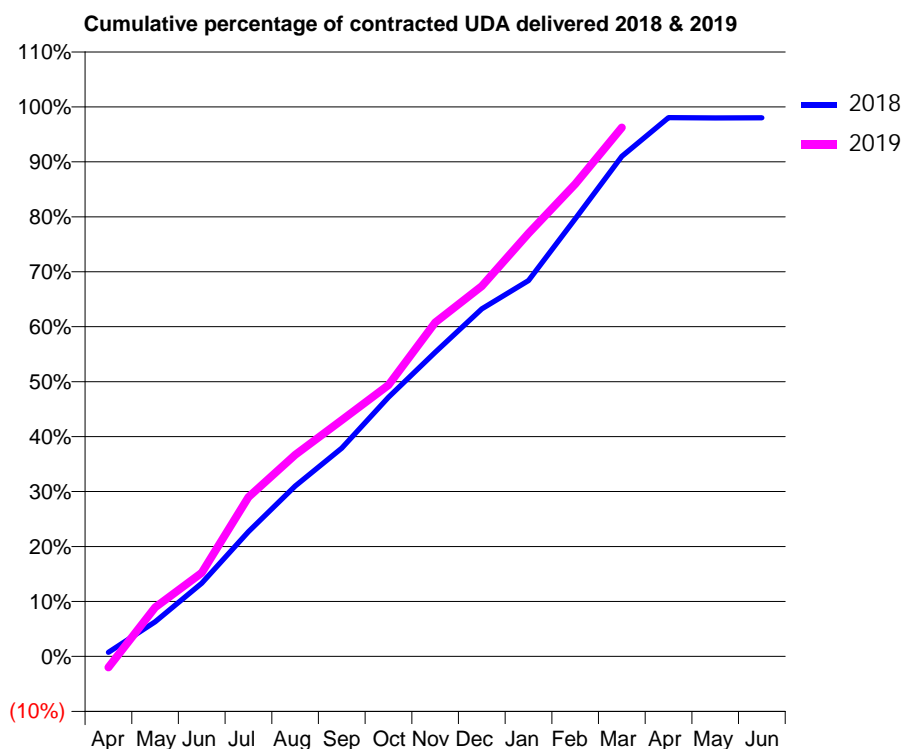
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,000      |
| Carry forward general activity (UDA)        | 281         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £351,718.87 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,666         |                               |
| Quarter ending June 2018         | 4,641         | →                             |
| Quarter ending September 2018    | 4,614         | →                             |
| Quarter ending December 2018     | 4,610         | →                             |
| Quarter ending March 2019        | 4,639         | →                             |
| <b>Variance since March 2018</b> | <b>(0.6%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 104                               | -281   |
| May       | 886                               | 1,253  |
| June      | 1,868                             | 2,133  |
| July      | 3,179                             | 4,058  |
| August    | 4,342                             | 5,135  |
| September | 5,309                             | 6,022  |
| October   | 6,604                             | 6,911  |
| November  | 7,748                             | 8,505  |
| December  | 8,852                             | 9,431  |
| January   | 9,574                             | 10,779 |
| February  | 11,148                            | 12,034 |
| March     | 12,738                            | 13,472 |
| April     | 13,726                            |        |
| May       | 13,718                            |        |
| June      | 13,719                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 121      | 1,801       | 6.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 662      | 5,343       | 12.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,239    | 1,801       | 68.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,272    | 5,343       | 61.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 485      | 6,792       | 7.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 6,792       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 51       | 6,792       | 0.8%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

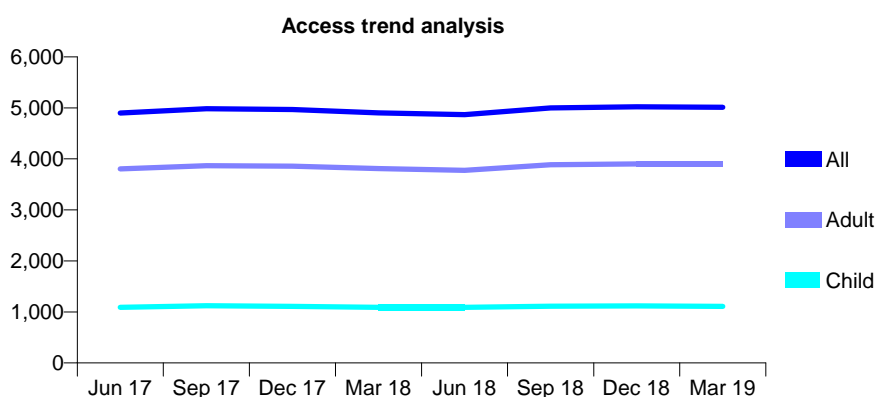
## Q68 - Vital Signs At a Glance Contract Report for 298212/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR MS CHABRA |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/05/2014   |
| Contract end date    |              |

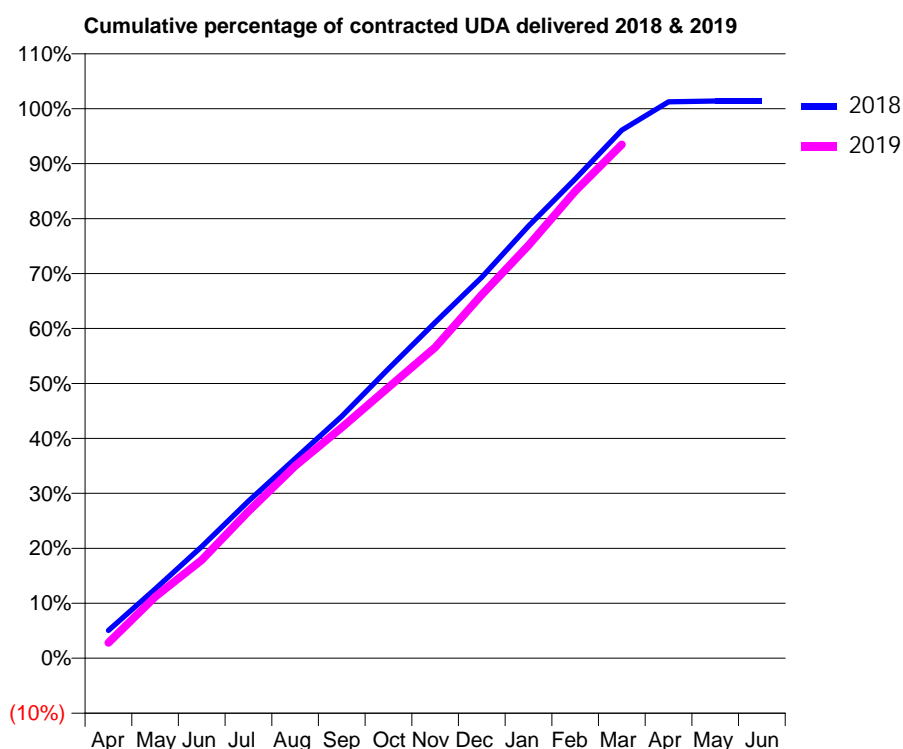
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,307      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £398,776.74 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,900       |                               |
| Quarter ending June 2018         | 4,866       | →                             |
| Quarter ending September 2018    | 4,999       | ↑                             |
| Quarter ending December 2018     | 5,020       | →                             |
| Quarter ending March 2019        | 5,012       | →                             |
| <b>Variance since March 2018</b> | <b>2.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 722                               | 402    |
| May       | 1,805                             | 1,599  |
| June      | 2,909                             | 2,558  |
| July      | 4,089                             | 3,823  |
| August    | 5,199                             | 5,003  |
| September | 6,299                             | 6,005  |
| October   | 7,535                             | 7,053  |
| November  | 8,743                             | 8,095  |
| December  | 9,919                             | 9,461  |
| January   | 11,250                            | 10,747 |
| February  | 12,475                            | 12,161 |
| March     | 13,748                            | 13,373 |
| April     | 14,485                            |        |
| May       | 14,506                            |        |
| June      | 14,506                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 147      | 1,761       | 8.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,102    | 5,642       | 19.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,041    | 1,761       | 59.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,536    | 5,642       | 44.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 889      | 6,973       | 12.7%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 74       | 6,973       | 1.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 6,973       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



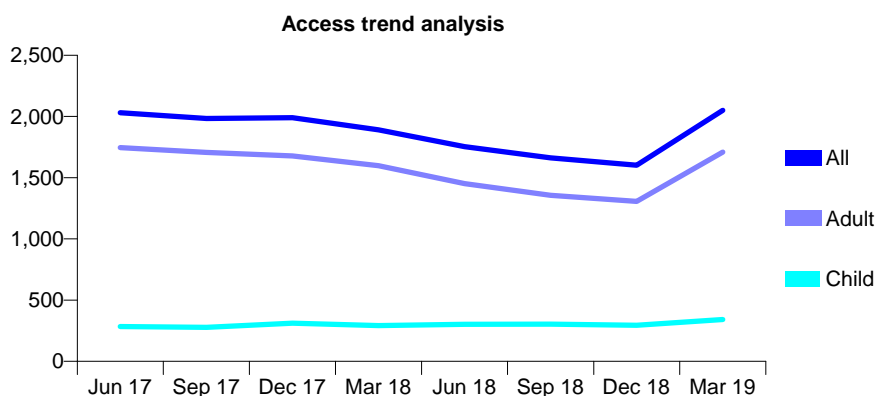
## Q68 - Vital Signs At a Glance Contract Report for 301558/0002 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Dental Surgery Partnership |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 27/07/2013                 |
| Contract end date    |                            |

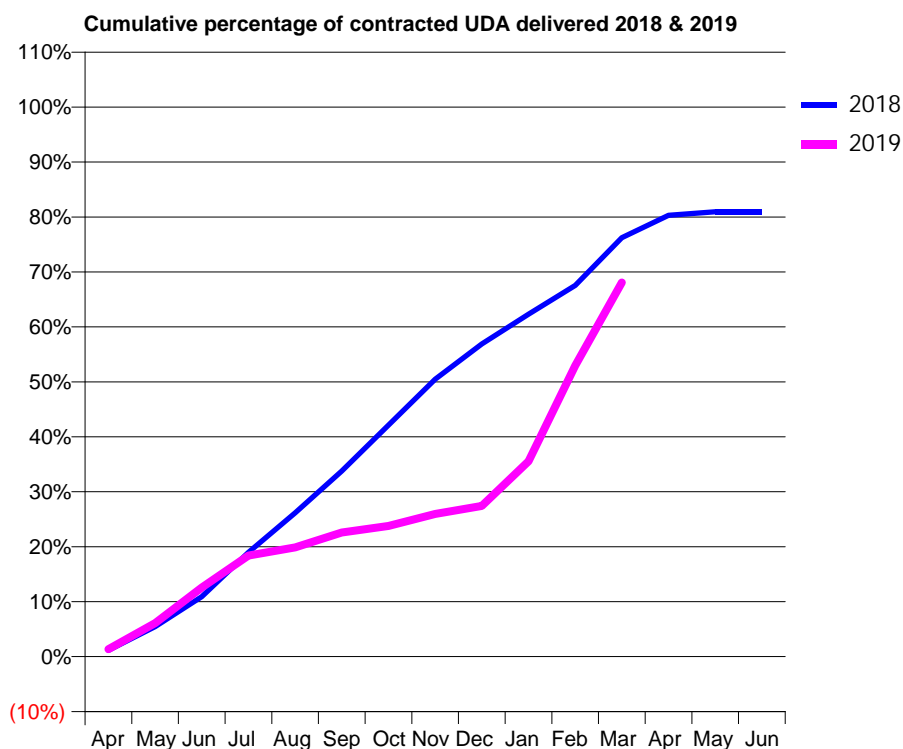
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,250       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £132,170.09 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,890       |                               |
| Quarter ending June 2018         | 1,753       | ↓                             |
| Quarter ending September 2018    | 1,662       | ↓                             |
| Quarter ending December 2018     | 1,602       | ↓                             |
| Quarter ending March 2019        | 2,051       | ↑                             |
| <b>Variance since March 2018</b> | <b>8.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 73                                | 85    |
| May       | 343                               | 381   |
| June      | 682                               | 786   |
| July      | 1,187                             | 1,148 |
| August    | 1,636                             | 1,243 |
| September | 2,111                             | 1,411 |
| October   | 2,634                             | 1,487 |
| November  | 3,156                             | 1,623 |
| December  | 3,556                             | 1,712 |
| January   | 3,895                             | 2,221 |
| February  | 4,222                             | 3,310 |
| March     | 4,765                             | 4,255 |
| April     | 5,020                             |       |
| May       | 5,060                             |       |
| June      | 5,060                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 340         | 3.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 184      | 1,478       | 12.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 73       | 340         | 21.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 242      | 1,478       | 16.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 257      | 1,695       | 15.2%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,695       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 1,695       | 0.9%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

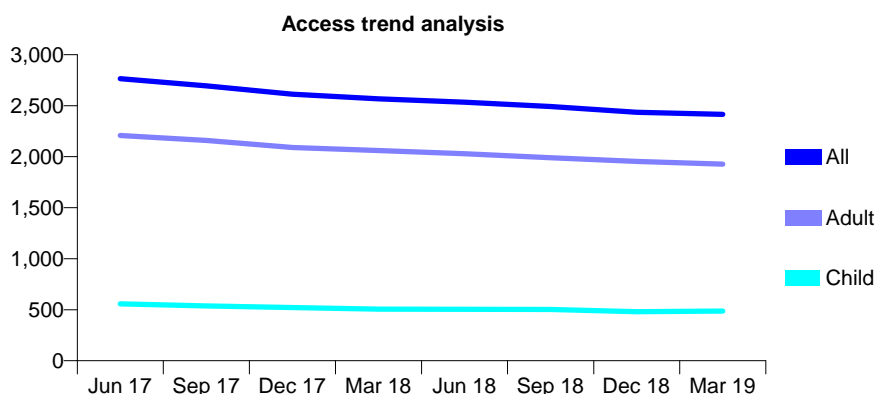
## Q68 - Vital Signs At a Glance Contract Report for 302619/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR RG EVANS  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

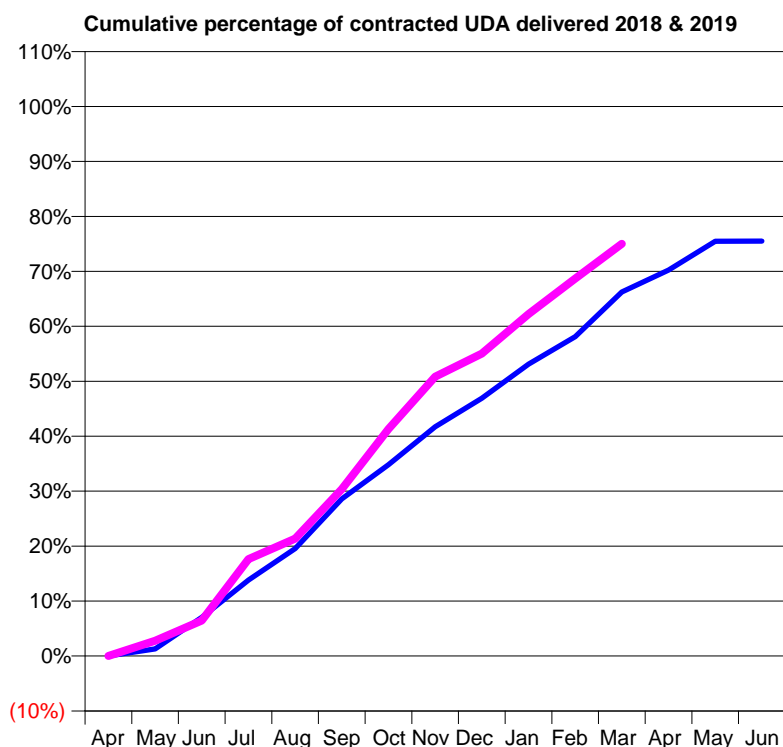
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,834       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £151,786.46 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,567         |                               |
| Quarter ending June 2018         | 2,534         | ↓                             |
| Quarter ending September 2018    | 2,492         | ↓                             |
| Quarter ending December 2018     | 2,434         | ↓                             |
| Quarter ending March 2019        | 2,415         | →                             |
| <b>Variance since March 2018</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 100                               | 162   |
| June      | 542                               | 377   |
| July      | 1,068                             | 1,028 |
| August    | 1,513                             | 1,247 |
| September | 2,208                             | 1,772 |
| October   | 2,690                             | 2,410 |
| November  | 3,223                             | 2,965 |
| December  | 3,624                             | 3,211 |
| January   | 4,104                             | 3,631 |
| February  | 4,490                             | 4,007 |
| March     | 5,118                             | 4,376 |
| April     | 5,426                             |       |
| May       | 5,831                             |       |
| June      | 5,834                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 436         | 1.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 150      | 1,923       | 7.8%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 183      | 436         | 42.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 754      | 1,923       | 39.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 35       | 1,990       | 1.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,990       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,990       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

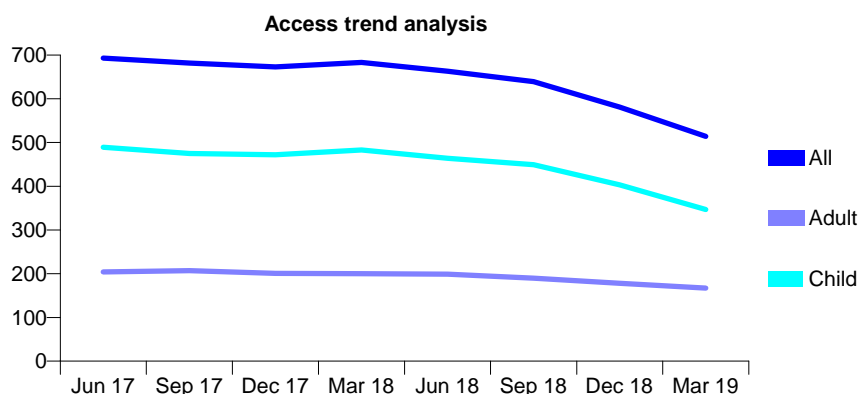
## Q68 - Vital Signs At a Glance Contract Report for 307068/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | McNulty Tan  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 28/02/2019   |

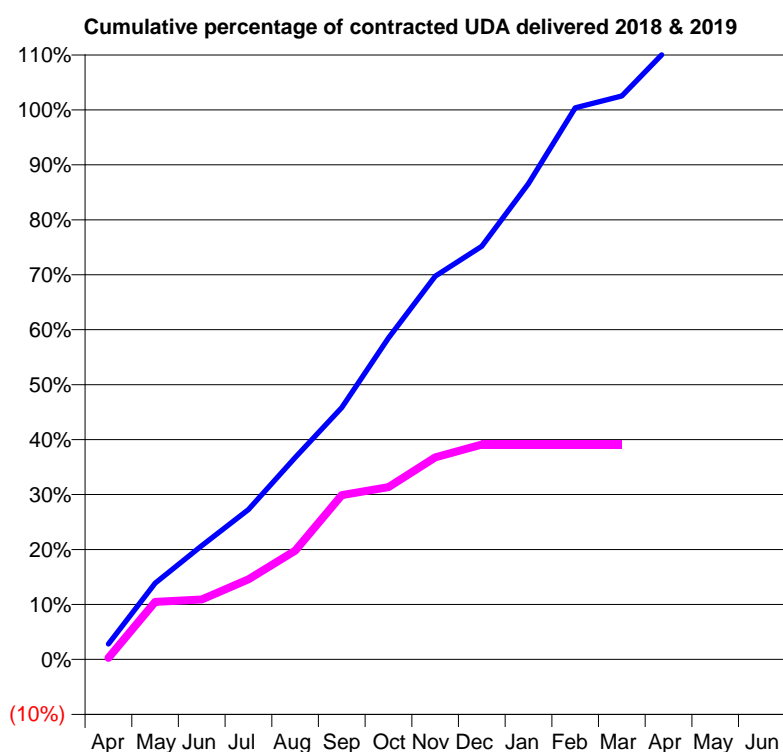
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 688        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,154.70 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 683            |                               |
| Quarter ending June 2018         | 663            | ↓                             |
| Quarter ending September 2018    | 639            | ↓                             |
| Quarter ending December 2018     | 581            | ↓                             |
| Quarter ending March 2019        | 514            | ↓                             |
| <b>Variance since March 2018</b> | <b>(24.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 21                                | 2    |
| May       | 104                               | 72   |
| June      | 155                               | 75   |
| July      | 204                               | 100  |
| August    | 276                               | 136  |
| September | 344                               | 206  |
| October   | 439                               | 216  |
| November  | 523                               | 253  |
| December  | 564                               | 269  |
| January   | 649                               | 269  |
| February  | 753                               | 269  |
| March     | 769                               | 269  |
| April     | 835                               |      |
| May       | 846                               |      |
| June      | 846                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 869         | 3.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 214         | 3.3%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 458      | 869         | 52.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 91       | 214         | 42.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 234         | 2.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 234         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 234         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

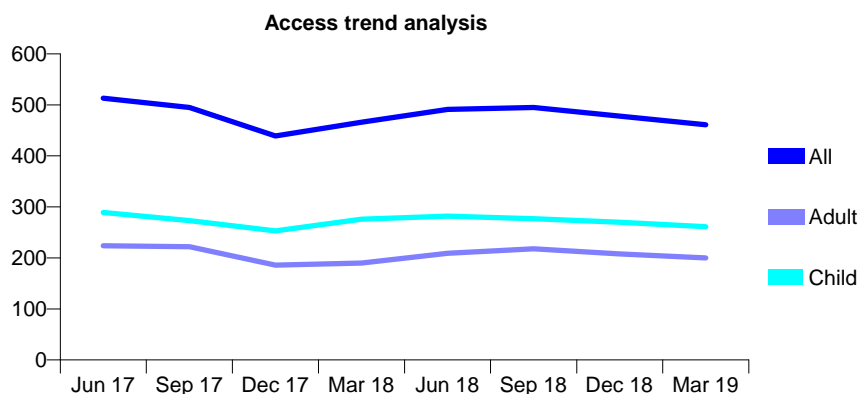
## Q68 - Vital Signs At a Glance Contract Report for 308129/0003 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MISS M JADIDI |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 26/05/2015    |
| Contract end date    |               |

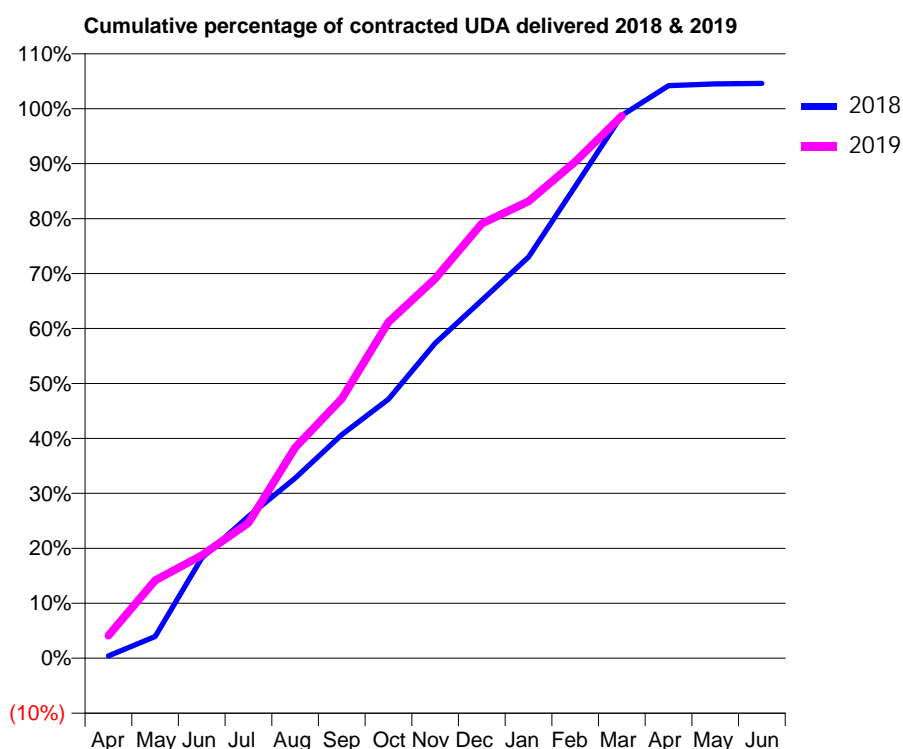
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,014      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £25,742.46 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 466           |                               |
| Quarter ending June 2018         | 491           | ↑                             |
| Quarter ending September 2018    | 495           | →                             |
| Quarter ending December 2018     | 478           | ↓                             |
| Quarter ending March 2019        | 461           | ↓                             |
| <b>Variance since March 2018</b> | <b>(1.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 4     | 42    |
| May                               | 40    | 144   |
| June                              | 185   | 190   |
| July                              | 262   | 250   |
| August                            | 332   | 389   |
| September                         | 413   | 479   |
| October                           | 478   | 620   |
| November                          | 581   | 700   |
| December                          | 660   | 802   |
| January                           | 740   | 843   |
| February                          | 871   | 916   |
| March                             | 1,001 | 1,001 |
| April                             | 1,057 |       |
| May                               | 1,060 |       |
| June                              | 1,061 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 429         | 3.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 269         | 4.8%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 280      | 429         | 65.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 73       | 269         | 27.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 38       | 659         | 5.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 659         | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 659         | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

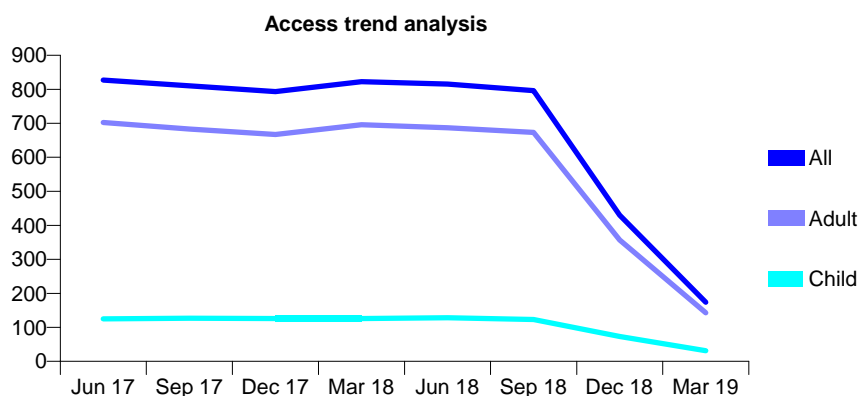
## Q68 - Vital Signs At a Glance Contract Report for 309885/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR DR KELLY  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 31/08/2018   |

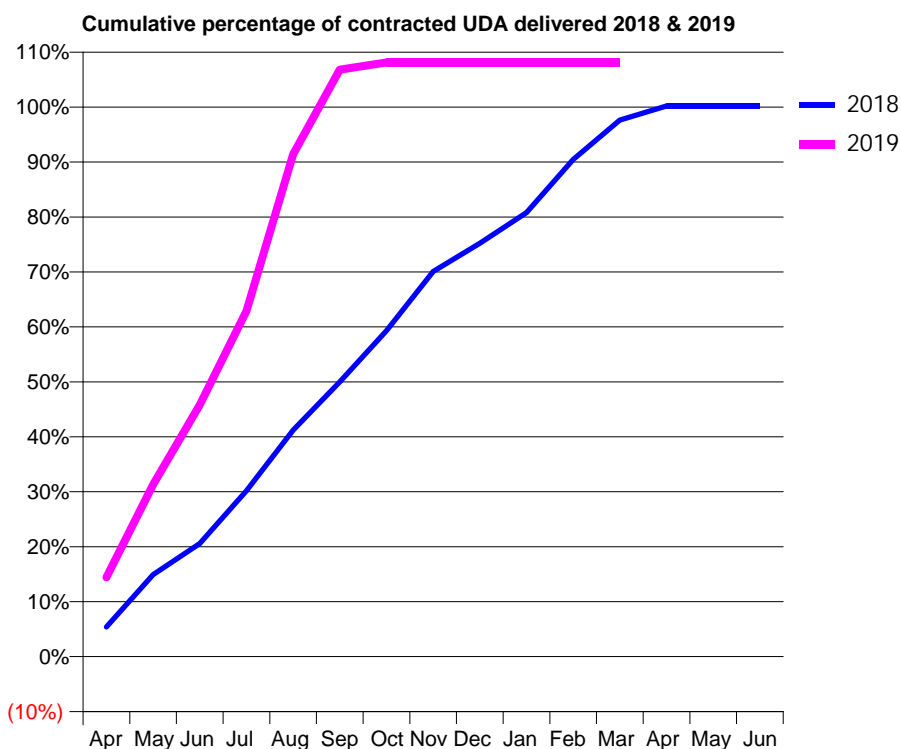
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 914        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £21,454.08 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 822            |                               |
| Quarter ending June 2018         | 815            | →                             |
| Quarter ending September 2018    | 796            | ↓                             |
| Quarter ending December 2018     | 430            | ↓                             |
| Quarter ending March 2019        | 174            | ↓                             |
| <b>Variance since March 2018</b> | <b>(78.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 118                               | 132  |
| May       | 327                               | 286  |
| June      | 451                               | 419  |
| July      | 662                               | 575  |
| August    | 904                               | 836  |
| September | 1,096                             | 976  |
| October   | 1,301                             | 988  |
| November  | 1,537                             | 988  |
| December  | 1,650                             | 988  |
| January   | 1,772                             | 988  |
| February  | 1,984                             | 988  |
| March     | 2,141                             | 988  |
| April     | 2,197                             |      |
| May       | 2,197                             |      |
| June      | 2,197                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 105         | 3.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 55       | 532         | 10.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 77       | 105         | 73.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 298      | 532         | 56.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 56       | 601         | 9.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 601         | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 601         | 1.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

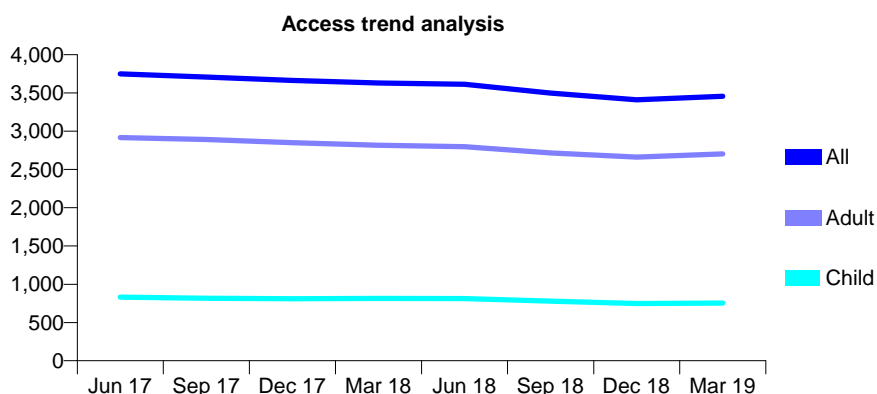
## Q68 - Vital Signs At a Glance Contract Report for 318817/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Imran Sumar and Dalia Al-Haj |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

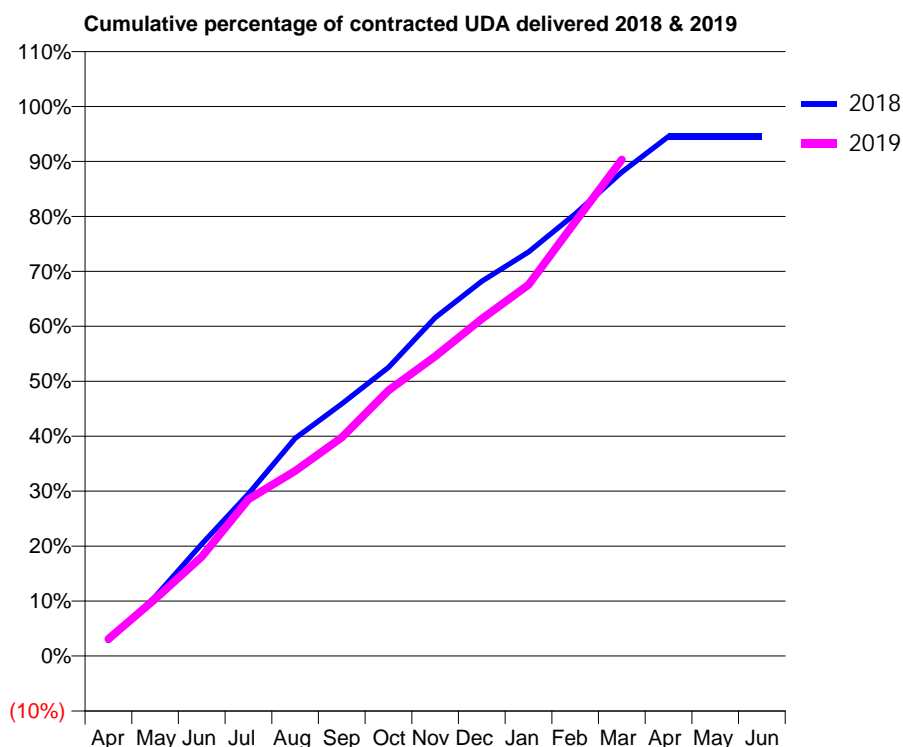
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,903       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £241,221.10 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,630         |                               |
| Quarter ending June 2018         | 3,612         | →                             |
| Quarter ending September 2018    | 3,497         | ↓                             |
| Quarter ending December 2018     | 3,410         | ↓                             |
| Quarter ending March 2019        | 3,456         | →                             |
| <b>Variance since March 2018</b> | <b>(4.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 281                               | 307   |
| May       | 1,067                             | 1,029 |
| June      | 2,018                             | 1,789 |
| July      | 2,923                             | 2,825 |
| August    | 3,924                             | 3,336 |
| September | 4,543                             | 3,938 |
| October   | 5,201                             | 4,787 |
| November  | 6,097                             | 5,402 |
| December  | 6,752                             | 6,076 |
| January   | 7,281                             | 6,689 |
| February  | 7,969                             | 7,826 |
| March     | 8,721                             | 8,946 |
| April     | 9,362                             |       |
| May       | 9,362                             |       |
| June      | 9,362                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 1,096       | 4.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 504      | 3,628       | 13.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 654      | 1,096       | 59.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,968    | 3,628       | 54.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 319      | 4,484       | 7.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 59       | 4,484       | 1.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 4,484       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

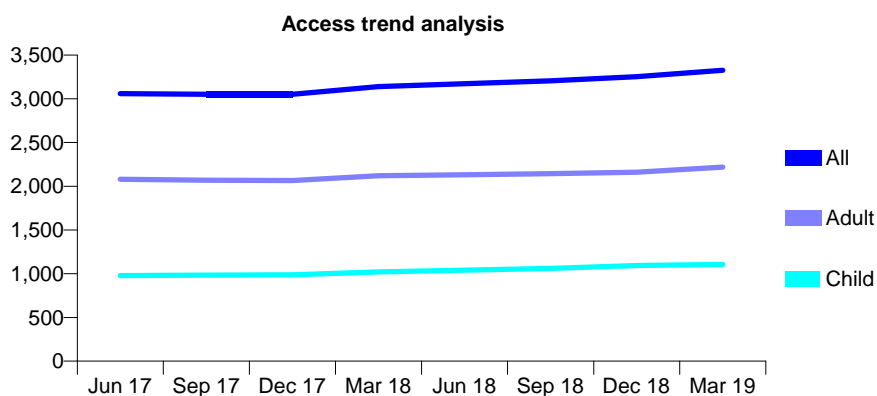
## Q68 - Vital Signs At a Glance Contract Report for 319333/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Ball Tree Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

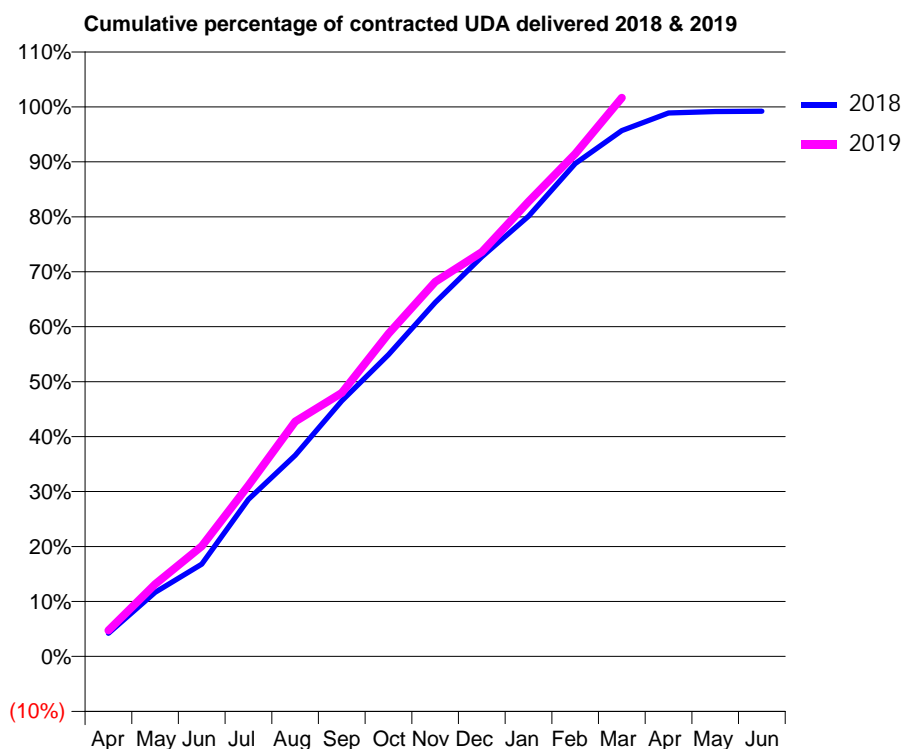
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,875       |
| Carry forward general activity (UDA)        | 72          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £352,952.71 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,139       |                               |
| Quarter ending June 2018         | 3,173       | →                             |
| Quarter ending September 2018    | 3,205       | →                             |
| Quarter ending December 2018     | 3,254       | →                             |
| Quarter ending March 2019        | 3,325       | ↑                             |
| <b>Variance since March 2018</b> | <b>5.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 374   | 420   |
| May       | 1,036 | 1,166 |
| June      | 1,492 | 1,781 |
| July      | 2,536 | 2,763 |
| August    | 3,248 | 3,795 |
| September | 4,125 | 4,257 |
| October   | 4,873 | 5,212 |
| November  | 5,716 | 6,049 |
| December  | 6,454 | 6,530 |
| January   | 7,109 | 7,342 |
| February  | 7,959 | 8,116 |
| March     | 8,492 | 9,021 |
| April     | 8,776 |       |
| May       | 8,799 |       |
| June      | 8,803 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 265      | 2,093       | 12.7%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 461      | 3,623       | 12.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,344    | 2,093       | 64.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,386    | 3,623       | 65.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 330      | 4,983       | 6.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 4,983       | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 4,983       | 0.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

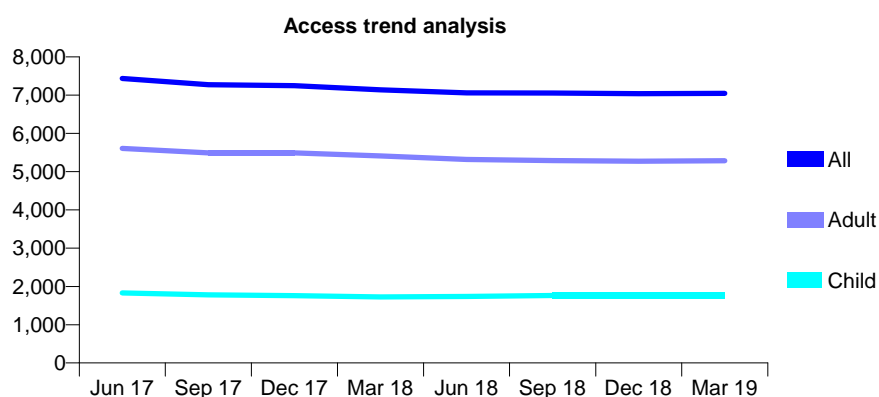
## Q68 - Vital Signs At a Glance Contract Report for 320285/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR GS SANDHU |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

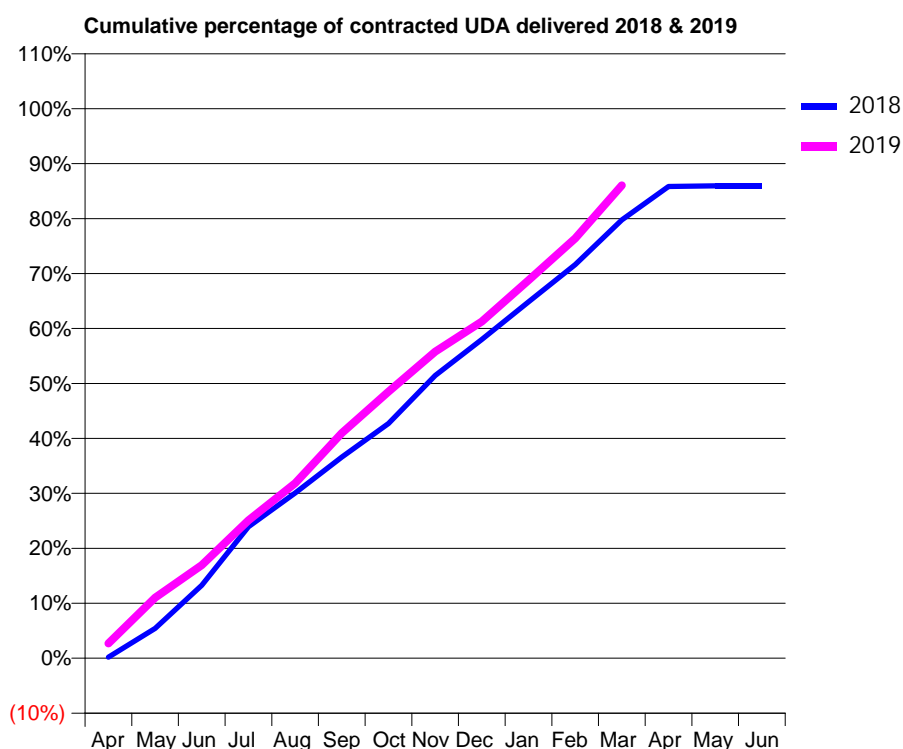
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,689      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £815,453.65 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 7,137         |                               |
| Quarter ending June 2018         | 7,056         | ↓                             |
| Quarter ending September 2018    | 7,052         | →                             |
| Quarter ending December 2018     | 7,035         | →                             |
| Quarter ending March 2019        | 7,047         | →                             |
| <b>Variance since March 2018</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 50     | 696    |
| May       | 1,392  | 2,833  |
| June      | 3,410  | 4,351  |
| July      | 6,141  | 6,448  |
| August    | 7,725  | 8,180  |
| September | 9,396  | 10,520 |
| October   | 10,973 | 12,457 |
| November  | 13,217 | 14,328 |
| December  | 14,898 | 15,740 |
| January   | 16,653 | 17,661 |
| February  | 18,396 | 19,630 |
| March     | 20,488 | 22,103 |
| April     | 22,053 |        |
| May       | 22,085 |        |
| June      | 22,087 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 149      | 2,311       | 6.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,156    | 7,202       | 16.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 978      | 2,311       | 42.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,483    | 7,202       | 48.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,083    | 8,945       | 12.1%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 8,945       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 124      | 8,945       | 1.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



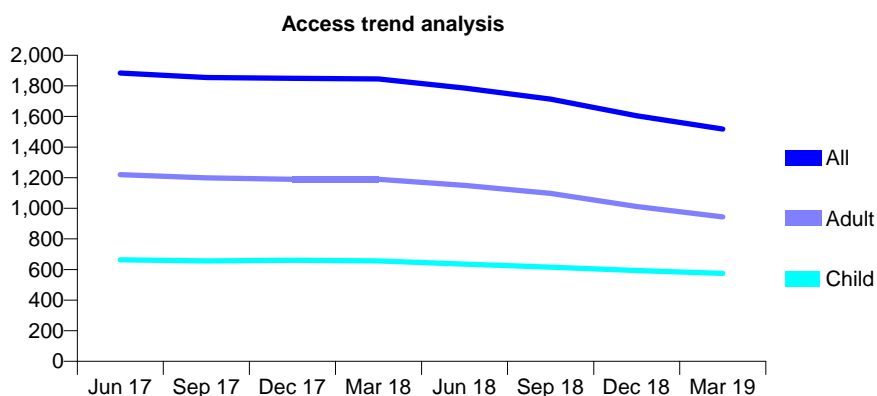
## Q68 - Vital Signs At a Glance Contract Report for 320315/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR JS KETTLE |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2007   |
| Contract end date    |              |

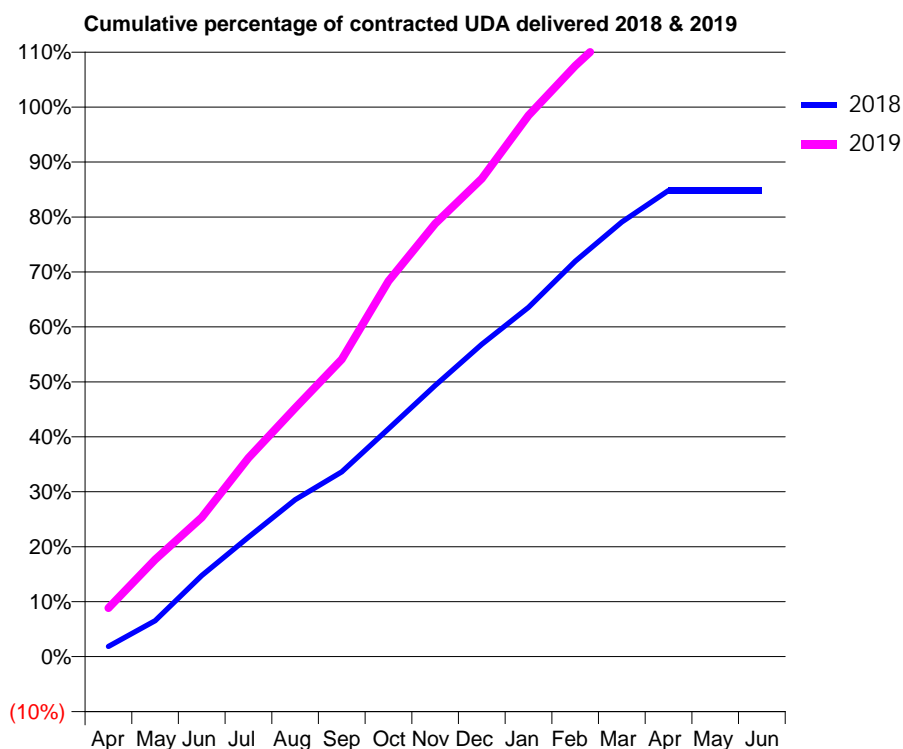
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,800      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £40,623.43 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 1,845          |                               |
| Quarter ending June 2018         | 1,786          | ↓                             |
| Quarter ending September 2018    | 1,714          | ↓                             |
| Quarter ending December 2018     | 1,605          | ↓                             |
| Quarter ending March 2019        | 1,518          | ↓                             |
| <b>Variance since March 2018</b> | <b>(17.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 44                                | 159   |
| May       | 157                               | 318   |
| June      | 355                               | 456   |
| July      | 522                               | 651   |
| August    | 685                               | 815   |
| September | 807                               | 974   |
| October   | 995                               | 1,230 |
| November  | 1,185                             | 1,418 |
| December  | 1,364                             | 1,565 |
| January   | 1,525                             | 1,773 |
| February  | 1,727                             | 1,935 |
| March     | 1,898                             | 2,076 |
| April     | 2,036                             |       |
| May       | 2,036                             |       |
| June      | 2,036                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 855         | 3.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 161      | 1,074       | 15.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 575      | 855         | 67.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 593      | 1,074       | 55.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 72       | 1,333       | 5.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,333       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 1,333       | 1.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

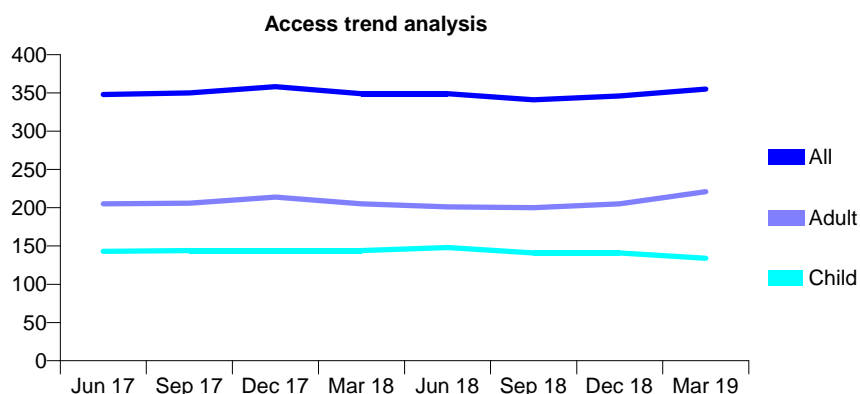
## Q68 - Vital Signs At a Glance Contract Report for 320811/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR AH CURTIS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

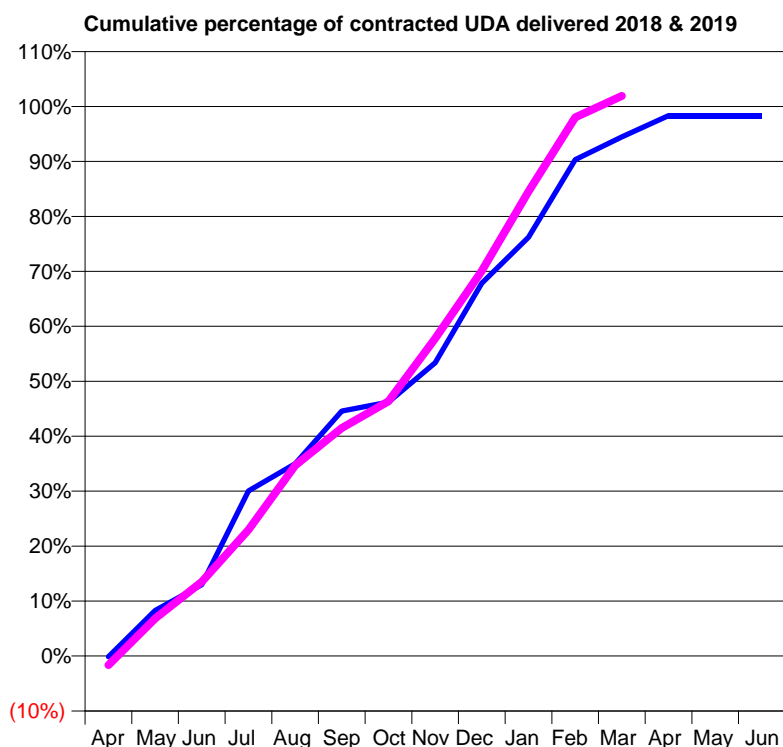
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 604        |
| Carry forward general activity (UDA)        | 10         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,199.12 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 349         |                               |
| Quarter ending June 2018         | 349         | →                             |
| Quarter ending September 2018    | 341         | ↓                             |
| Quarter ending December 2018     | 346         | →                             |
| Quarter ending March 2019        | 355         | ↑                             |
| <b>Variance since March 2018</b> | <b>1.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -1                                | -10  |
| May       | 50                                | 41   |
| June      | 78                                | 82   |
| July      | 181                               | 139  |
| August    | 211                               | 209  |
| September | 269                               | 251  |
| October   | 279                               | 280  |
| November  | 322                               | 349  |
| December  | 410                               | 423  |
| January   | 460                               | 511  |
| February  | 546                               | 592  |
| March     | 571                               | 616  |
| April     | 594                               |      |
| May       | 594                               |      |
| June      | 594                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 208         | 1.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 207         | 3.9%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 141      | 208         | 67.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 84       | 207         | 40.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 23       | 393         | 5.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 393         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 393         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

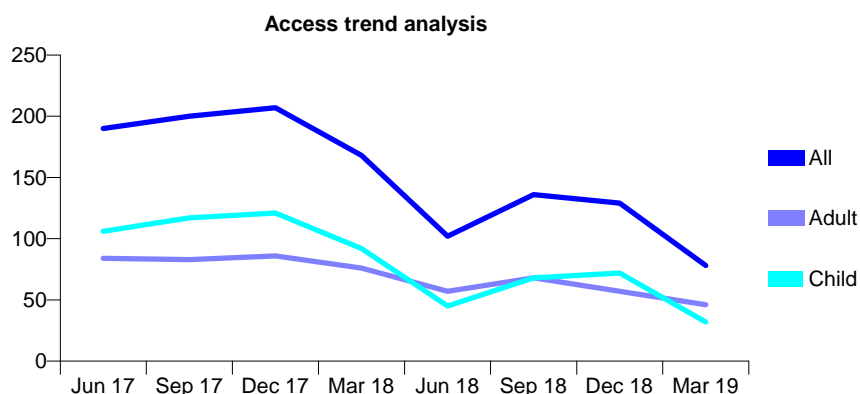
## Q68 - Vital Signs At a Glance Contract Report for 322091/0001 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | Warren House Dental Practice - Cranleigh |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/04/2006                               |
| Contract end date    |  |

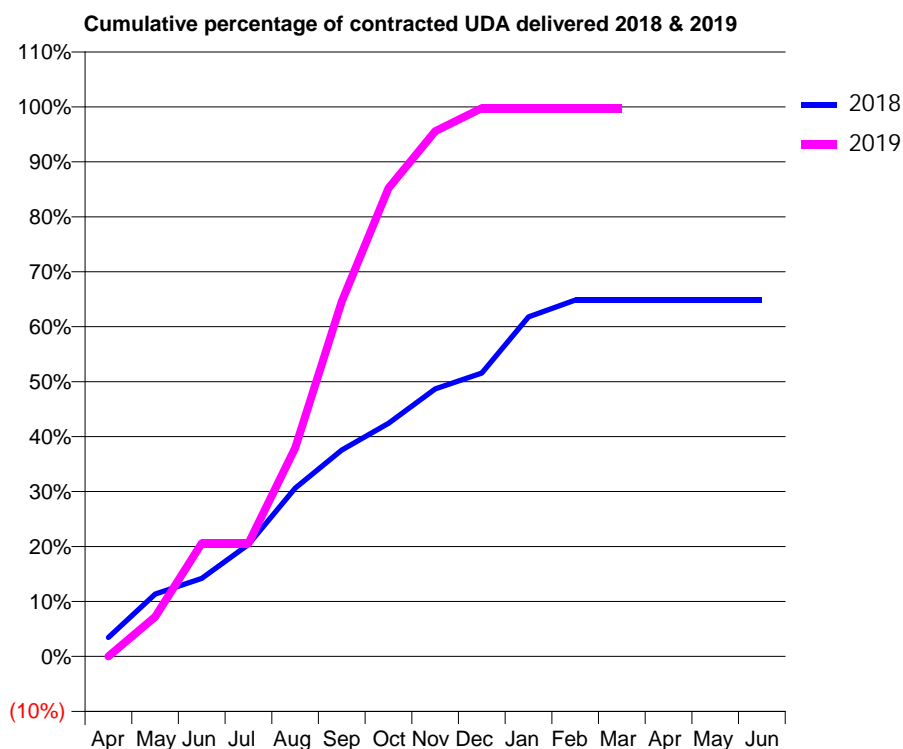
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 166       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £3,981.03 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 168            |                               |
| Quarter ending June 2018         | 102            | ↓                             |
| Quarter ending September 2018    | 136            | ↑                             |
| Quarter ending December 2018     | 129            | ↓                             |
| Quarter ending March 2019        | 78             | ↓                             |
| <b>Variance since March 2018</b> | <b>(53.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 23                                | 0    |
| May       | 75                                | 12   |
| June      | 94                                | 34   |
| July      | 135                               | 34   |
| August    | 203                               | 63   |
| September | 249                               | 107  |
| October   | 282                               | 141  |
| November  | 323                               | 159  |
| December  | 342                               | 166  |
| January   | 410                               | 166  |
| February  | 430                               | 166  |
| March     | 430                               | 166  |
| April     | 430                               |      |
| May       | 430                               |      |
| June      | 430                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 75          | 1.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 32          | 0.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 75          | 0.0%     | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 32          | 0.0%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 107         | 7.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 107         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 107         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

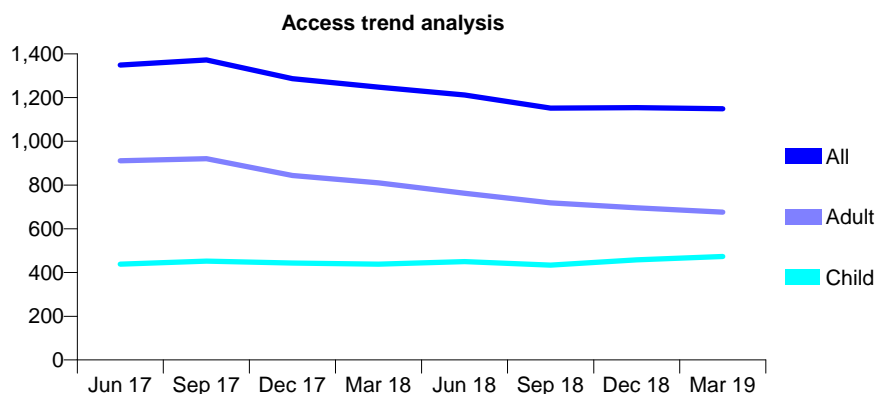
## Q68 - Vital Signs At a Glance Contract Report for 324213/0001 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Abraham Askari-Yagane |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

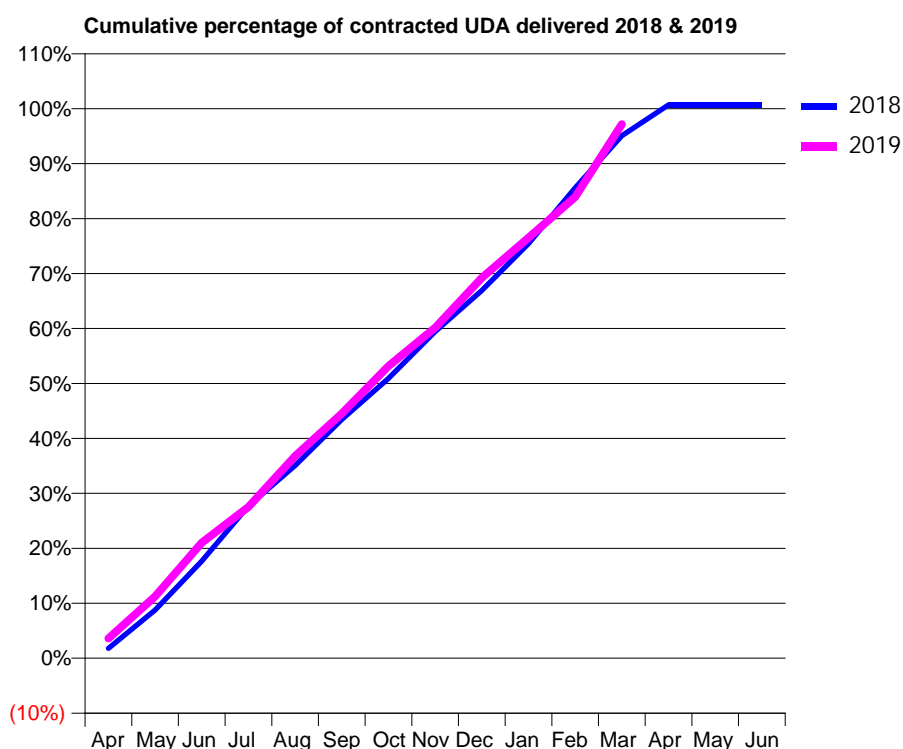
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,561      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £88,223.02 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,248         |                               |
| Quarter ending June 2018         | 1,212         | ↓                             |
| Quarter ending September 2018    | 1,152         | ↓                             |
| Quarter ending December 2018     | 1,154         | →                             |
| Quarter ending March 2019        | 1,149         | →                             |
| <b>Variance since March 2018</b> | <b>(7.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 63                                | 128   |
| May       | 312                               | 401   |
| June      | 630                               | 749   |
| July      | 987                               | 980   |
| August    | 1,249                             | 1,311 |
| September | 1,547                             | 1,585 |
| October   | 1,814                             | 1,893 |
| November  | 2,116                             | 2,142 |
| December  | 2,383                             | 2,465 |
| January   | 2,686                             | 2,725 |
| February  | 3,049                             | 2,989 |
| March     | 3,385                             | 3,459 |
| April     | 3,586                             |       |
| May       | 3,586                             |       |
| June      | 3,586                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 735         | 3.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 67       | 932         | 7.2%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 467      | 735         | 63.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 587      | 932         | 63.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 66       | 1,563       | 4.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,563       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,563       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

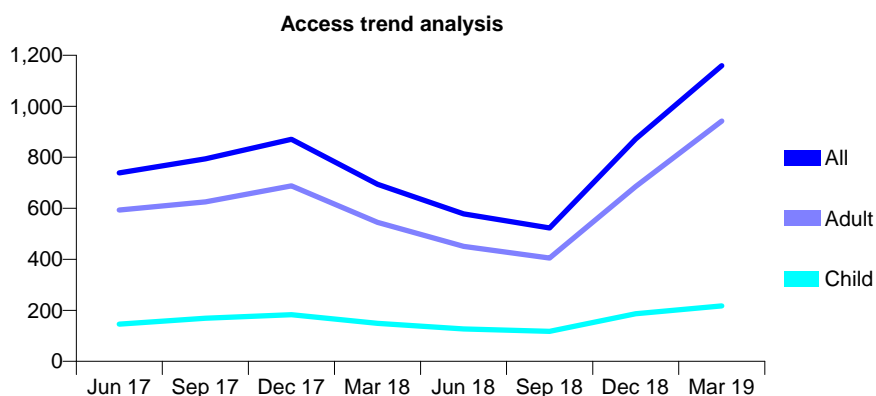
## Q68 - Vital Signs At a Glance Contract Report for 324477/0001 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Montpelier Dental Care |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2006             |
| Contract end date    |                        |

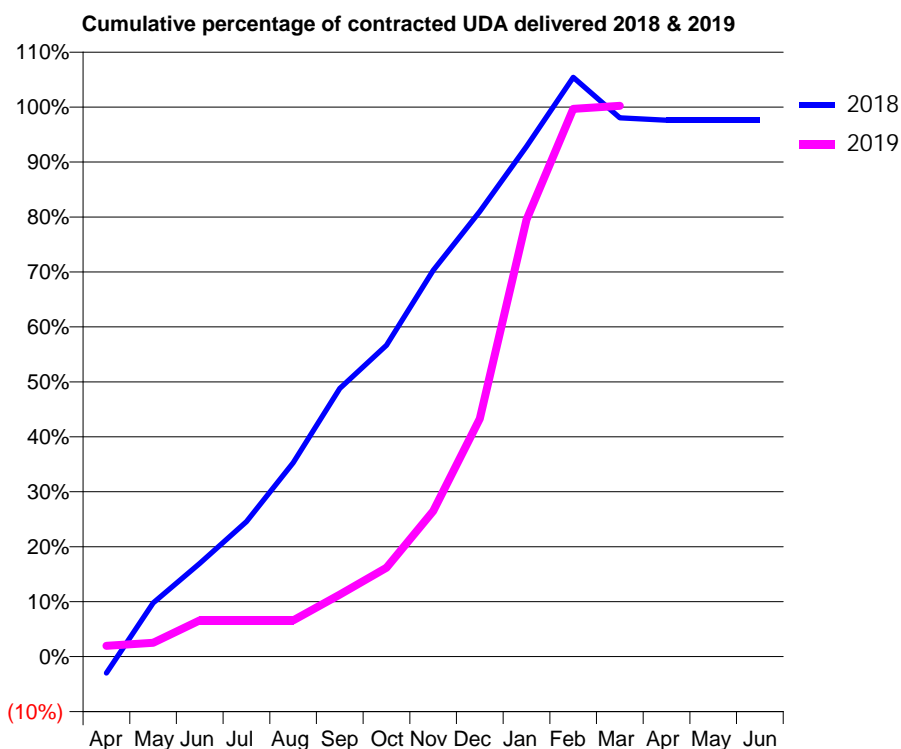
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,932      |
| Carry forward general activity (UDA)        | 70         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £95,895.32 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 694          |                               |
| Quarter ending June 2018         | 578          | ↓                             |
| Quarter ending September 2018    | 523          | ↓                             |
| Quarter ending December 2018     | 872          | ↑                             |
| Quarter ending March 2019        | 1,159        | ↑                             |
| <b>Variance since March 2018</b> | <b>67.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -87                               | 58    |
| May       | 285                               | 73    |
| June      | 496                               | 193   |
| July      | 719                               | 193   |
| August    | 1,032                             | 193   |
| September | 1,427                             | 331   |
| October   | 1,657                             | 474   |
| November  | 2,056                             | 776   |
| December  | 2,369                             | 1,269 |
| January   | 2,715                             | 2,331 |
| February  | 3,083                             | 2,923 |
| March     | 2,868                             | 2,939 |
| April     | 2,855                             |       |
| May       | 2,855                             |       |
| June      | 2,855                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 235         | 3.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 82       | 1,088       | 7.5%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2        | 235         | 0.9%     | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 40       | 1,088       | 3.7%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 199      | 1,320       | 15.1%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,320       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 1,320       | 1.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

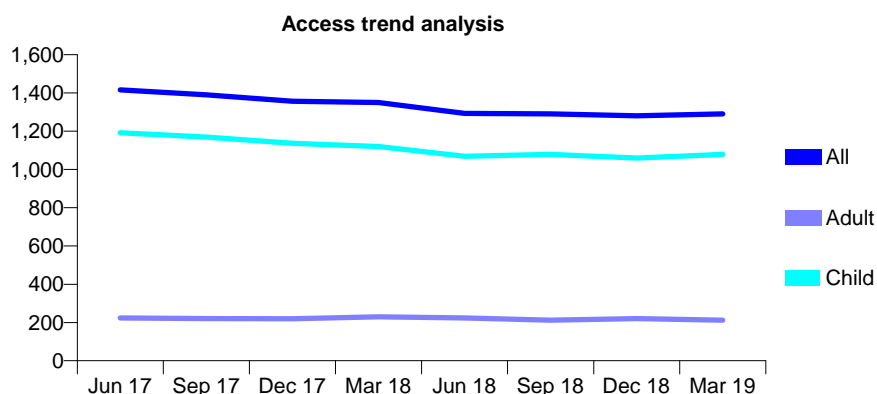
## Q68 - Vital Signs At a Glance Contract Report for 324655/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MRS SC TAYLOR |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

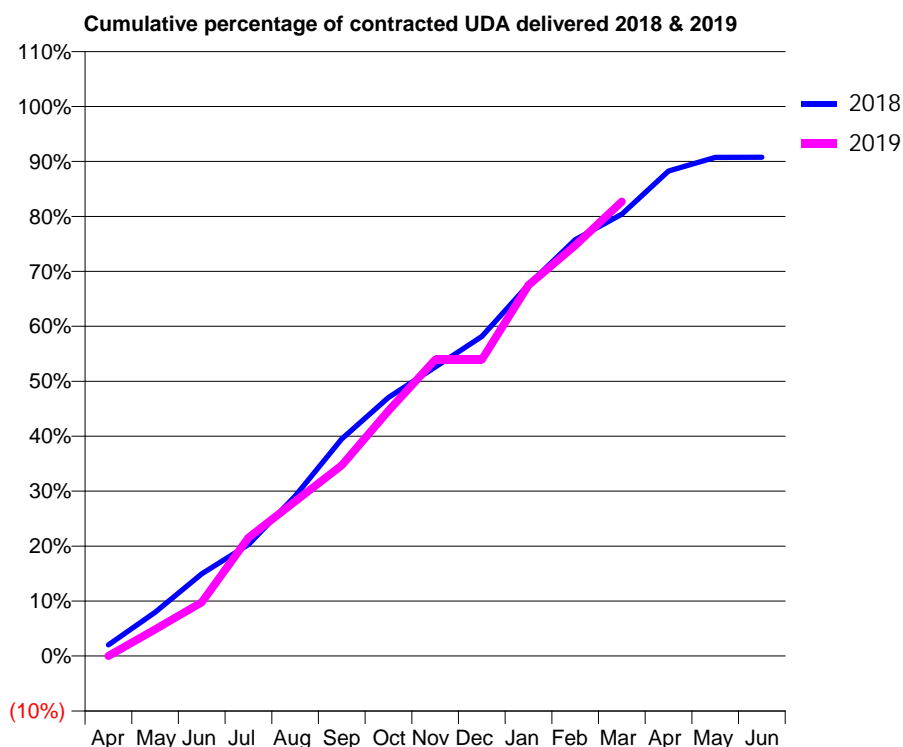
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,221      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £54,684.57 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,350         |                               |
| Quarter ending June 2018         | 1,293         | ↓                             |
| Quarter ending September 2018    | 1,291         | →                             |
| Quarter ending December 2018     | 1,280         | →                             |
| Quarter ending March 2019        | 1,291         | →                             |
| <b>Variance since March 2018</b> | <b>(4.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 45                                | 0     |
| May       | 177                               | 108   |
| June      | 332                               | 217   |
| July      | 450                               | 478   |
| August    | 647                               | 625   |
| September | 877                               | 771   |
| October   | 1,045                             | 992   |
| November  | 1,168                             | 1,197 |
| December  | 1,292                             | 1,197 |
| January   | 1,501                             | 1,499 |
| February  | 1,683                             | 1,659 |
| March     | 1,785                             | 1,837 |
| April     | 1,960                             |       |
| May       | 2,015                             |       |
| June      | 2,016                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 1,488       | 5.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 99          | 4.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 856      | 1,488       | 57.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 52       | 99          | 52.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 54       | 1,410       | 3.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,410       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,410       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

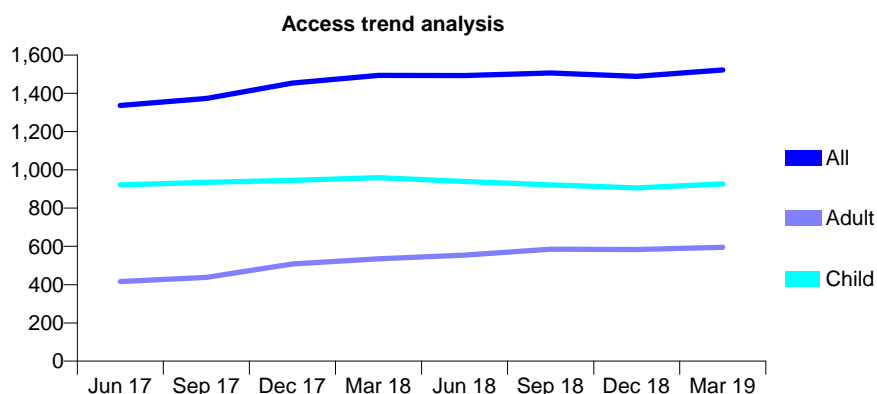
## Q68 - Vital Signs At a Glance Contract Report for 325422/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR AM HOPKINS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

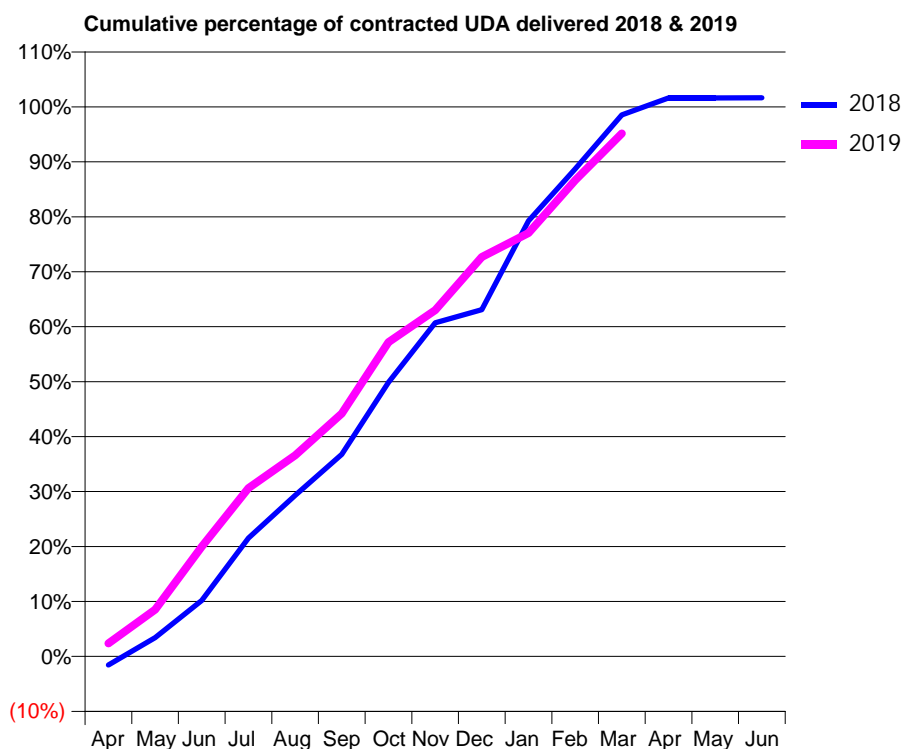
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,200      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £90,946.08 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 1,494 |                               |
| Quarter ending June 2018         | 1,493 | →                             |
| Quarter ending September 2018    | 1,506 | →                             |
| Quarter ending December 2018     | 1,489 | ↓                             |
| Quarter ending March 2019        | 1,522 | ↑                             |
| <b>Variance since March 2018</b> | 1.9%  | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -50                               | 76    |
| May       | 110                               | 273   |
| June      | 325                               | 639   |
| July      | 689                               | 980   |
| August    | 938                               | 1,171 |
| September | 1,177                             | 1,415 |
| October   | 1,596                             | 1,830 |
| November  | 1,942                             | 2,016 |
| December  | 2,019                             | 2,326 |
| January   | 2,536                             | 2,465 |
| February  | 2,840                             | 2,773 |
| March     | 3,153                             | 3,045 |
| April     | 3,252                             |       |
| May       | 3,252                             |       |
| June      | 3,253                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 118      | 1,447       | 8.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 95       | 469         | 20.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 950      | 1,447       | 65.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 160      | 469         | 34.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 169      | 1,836       | 9.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 47       | 1,836       | 2.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,836       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

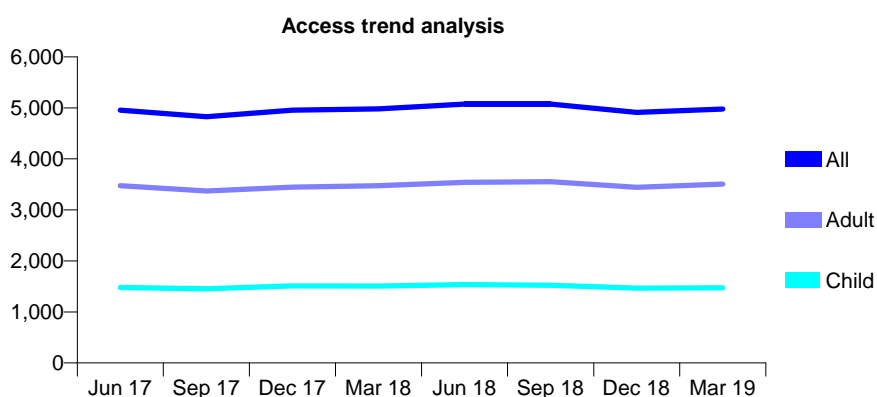
## Q68 - Vital Signs At a Glance Contract Report for 325902/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | AJ Dental Group |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

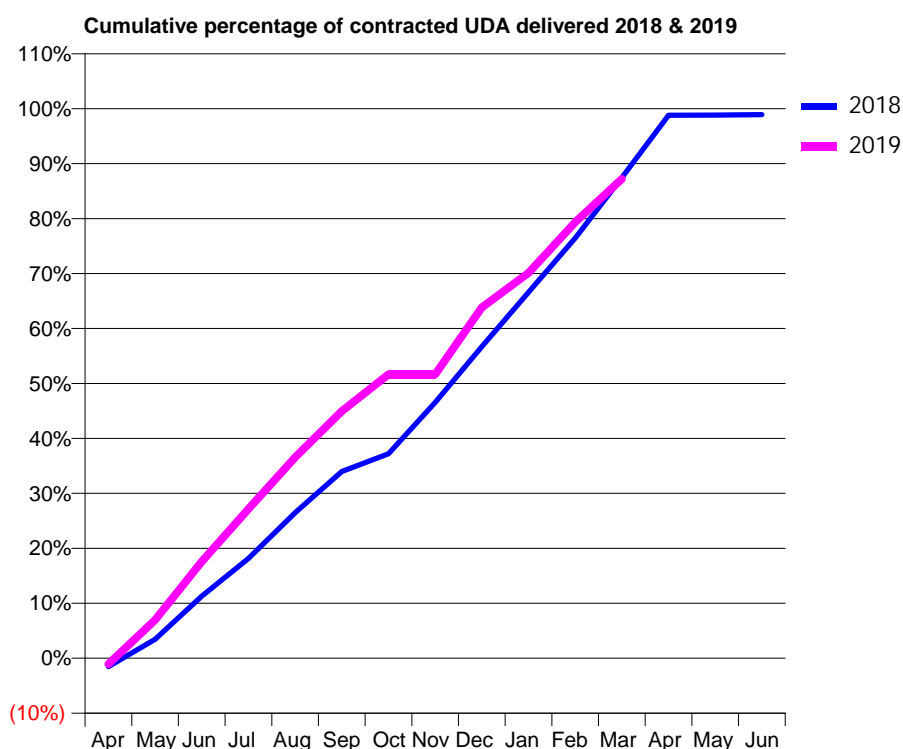
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,612      |
| Carry forward general activity (UDA)        | 170         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £380,818.39 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,983         |                               |
| Quarter ending June 2018         | 5,077         | →                             |
| Quarter ending September 2018    | 5,075         | →                             |
| Quarter ending December 2018     | 4,910         | ↓                             |
| Quarter ending March 2019        | 4,976         | →                             |
| <b>Variance since March 2018</b> | <b>(0.1%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | -239   | -170   |
| May       | 538    | 1,089  |
| June      | 1,763  | 2,745  |
| July      | 2,836  | 4,243  |
| August    | 4,135  | 5,708  |
| September | 5,306  | 7,019  |
| October   | 5,809  | 8,064  |
| November  | 7,267  | 8,064  |
| December  | 8,848  | 9,967  |
| January   | 10,397 | 10,947 |
| February  | 11,936 | 12,385 |
| March     | 13,650 | 13,616 |
| April     | 15,425 |        |
| May       | 15,429 |        |
| June      | 15,442 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 211      | 2,355       | 9.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 896      | 5,212       | 17.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,502    | 2,355       | 63.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,070    | 5,212       | 58.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 762      | 6,787       | 11.2%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 122      | 6,787       | 1.8%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 6,787       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



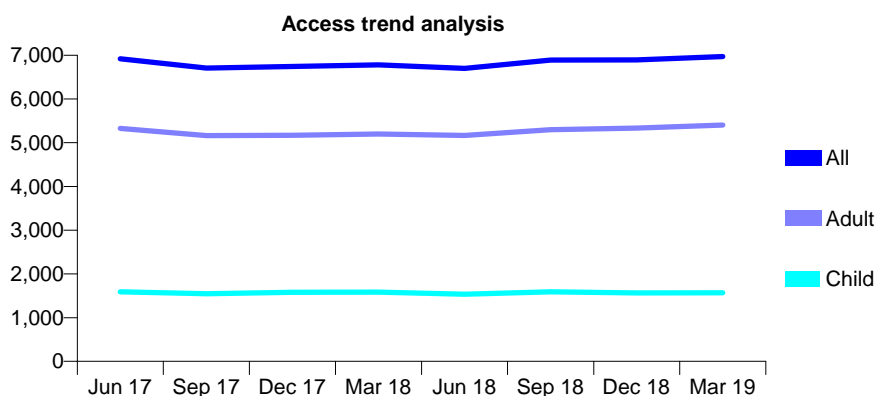
## Q68 - Vital Signs At a Glance Contract Report for 325902/0002 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | AJ Dental Group |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

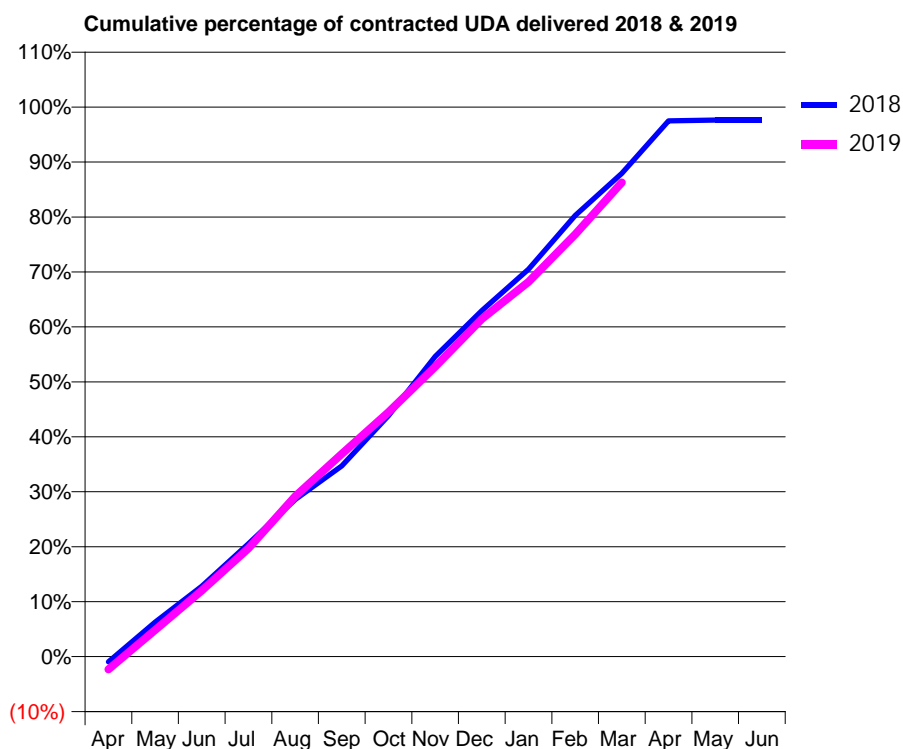
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,284      |
| Carry forward general activity (UDA)        | 548         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £612,605.34 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 6,783       |                               |
| Quarter ending June 2018         | 6,701       | ↓                             |
| Quarter ending September 2018    | 6,890       | ↑                             |
| Quarter ending December 2018     | 6,894       | →                             |
| Quarter ending March 2019        | 6,972       | →                             |
| <b>Variance since March 2018</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -222                              | -548   |
| May       | 1,460                             | 1,128  |
| June      | 2,981                             | 2,802  |
| July      | 4,780                             | 4,592  |
| August    | 6,659                             | 6,795  |
| September | 8,085                             | 8,593  |
| October   | 10,206                            | 10,362 |
| November  | 12,717                            | 12,279 |
| December  | 14,659                            | 14,302 |
| January   | 16,414                            | 15,883 |
| February  | 18,688                            | 17,892 |
| March     | 20,474                            | 20,091 |
| April     | 22,699                            |        |
| May       | 22,736                            |        |
| June      | 22,736                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 185      | 2,574       | 7.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,146    | 8,272       | 13.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,642    | 2,574       | 63.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,152    | 8,272       | 62.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 985      | 9,838       | 10.0%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 115      | 9,838       | 1.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 9,838       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

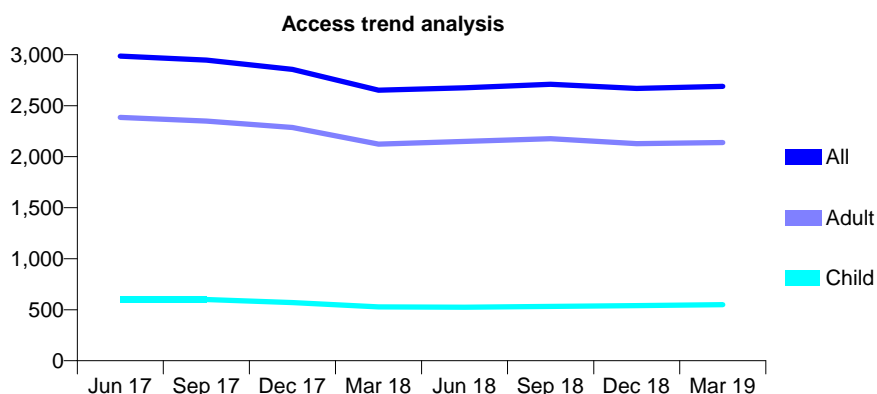
## Q68 - Vital Signs At a Glance Contract Report for 326011/0001 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Firs Dental Surgery Partnership |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2006                      |
| Contract end date    |                                 |

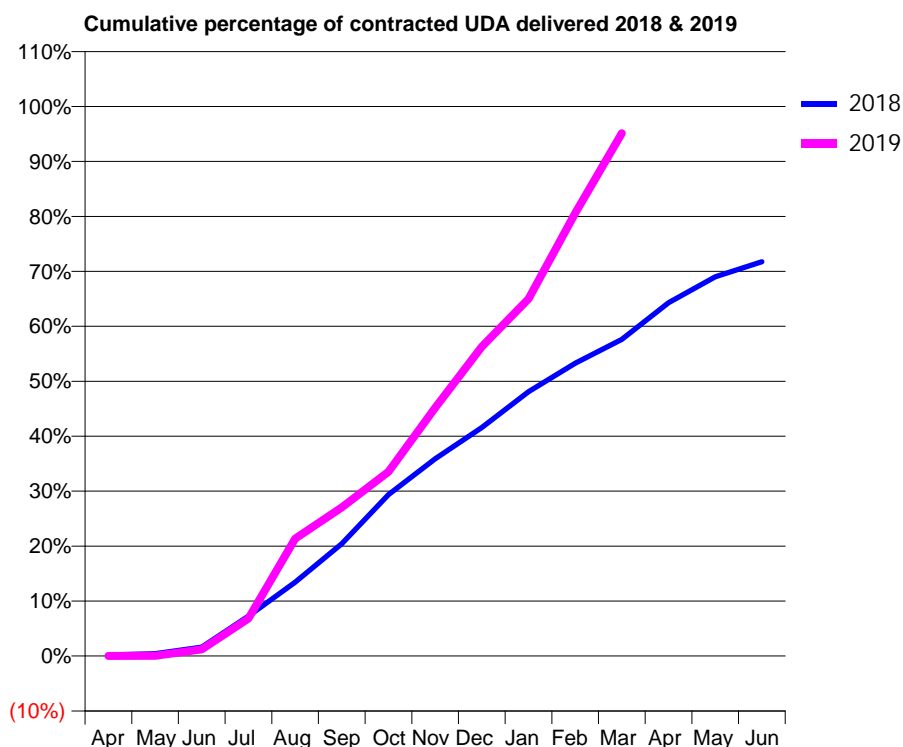
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,700       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £225,140.68 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,651       |                               |
| Quarter ending June 2018         | 2,675       | →                             |
| Quarter ending September 2018    | 2,710       | →                             |
| Quarter ending December 2018     | 2,668       | ↓                             |
| Quarter ending March 2019        | 2,689       | →                             |
| <b>Variance since March 2018</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 21                                | 0     |
| May       | 44                                | 3     |
| June      | 167                               | 118   |
| July      | 748                               | 663   |
| August    | 1,386                             | 2,074 |
| September | 2,105                             | 2,624 |
| October   | 3,025                             | 3,252 |
| November  | 3,699                             | 4,383 |
| December  | 4,283                             | 5,461 |
| January   | 4,955                             | 6,306 |
| February  | 5,487                             | 7,819 |
| March     | 5,934                             | 9,228 |
| April     | 6,623                             |       |
| May       | 7,107                             |       |
| June      | 7,390                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 742         | 6.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 376      | 3,058       | 12.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 352      | 742         | 47.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,526    | 3,058       | 49.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 244      | 3,087       | 7.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 3,087       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3,087       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

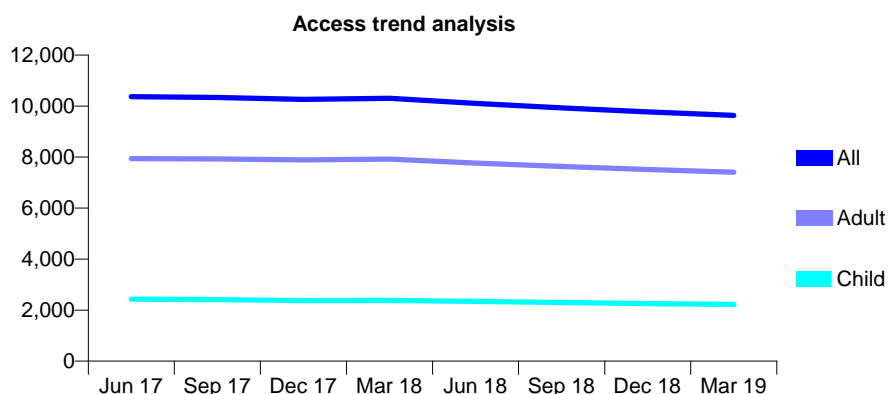
## Q68 - Vital Signs At a Glance Contract Report for 331279/0002 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Battle Road Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2008                  |
| Contract end date    |                             |

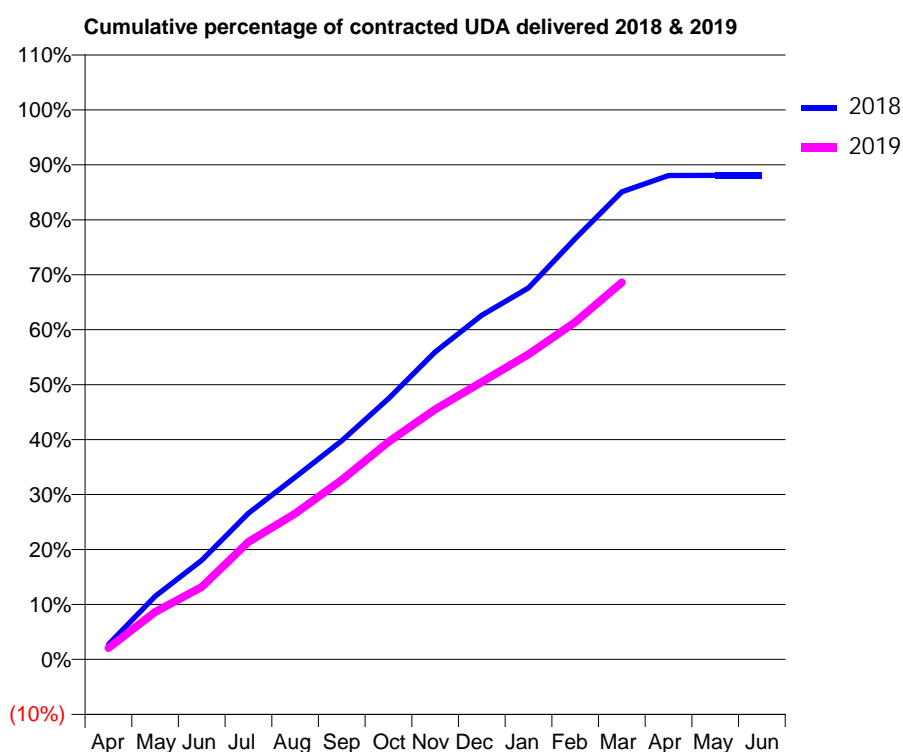
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 30,290      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £828,415.04 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 10,301        |                               |
| Quarter ending June 2018         | 10,106        | ↓                             |
| Quarter ending September 2018    | 9,932         | ↓                             |
| Quarter ending December 2018     | 9,770         | ↓                             |
| Quarter ending March 2019        | 9,633         | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 828    | 628    |
| May       | 3,478  | 2,615  |
| June      | 5,464  | 3,997  |
| July      | 8,063  | 6,480  |
| August    | 10,042 | 8,036  |
| September | 12,055 | 9,900  |
| October   | 14,377 | 11,995 |
| November  | 16,944 | 13,782 |
| December  | 18,966 | 15,293 |
| January   | 20,483 | 16,821 |
| February  | 23,193 | 18,596 |
| March     | 25,776 | 20,775 |
| April     | 26,674 |        |
| May       | 26,676 |        |
| June      | 26,676 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 258      | 3,263       | 7.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,574    | 10,218      | 15.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,086    | 3,263       | 63.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,849    | 10,218      | 57.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,566    | 11,716      | 13.4%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 102      | 11,716      | 0.9%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 58       | 11,716      | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

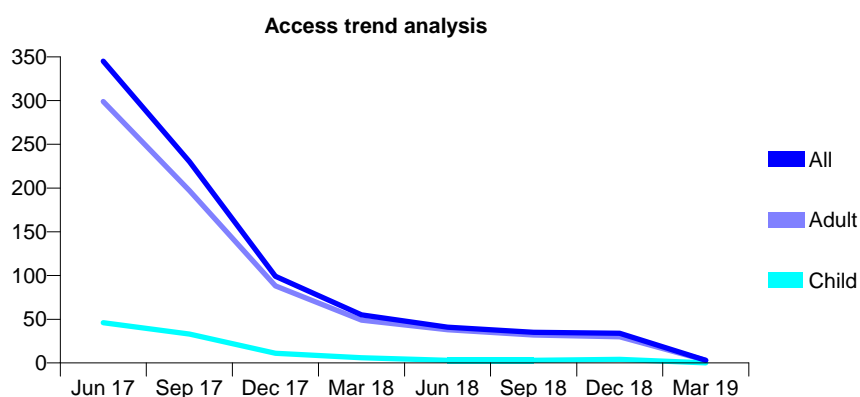
## Q68 - Vital Signs At a Glance Contract Report for 331279/0005 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Battle Road Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2012                  |
| Contract end date    |                             |

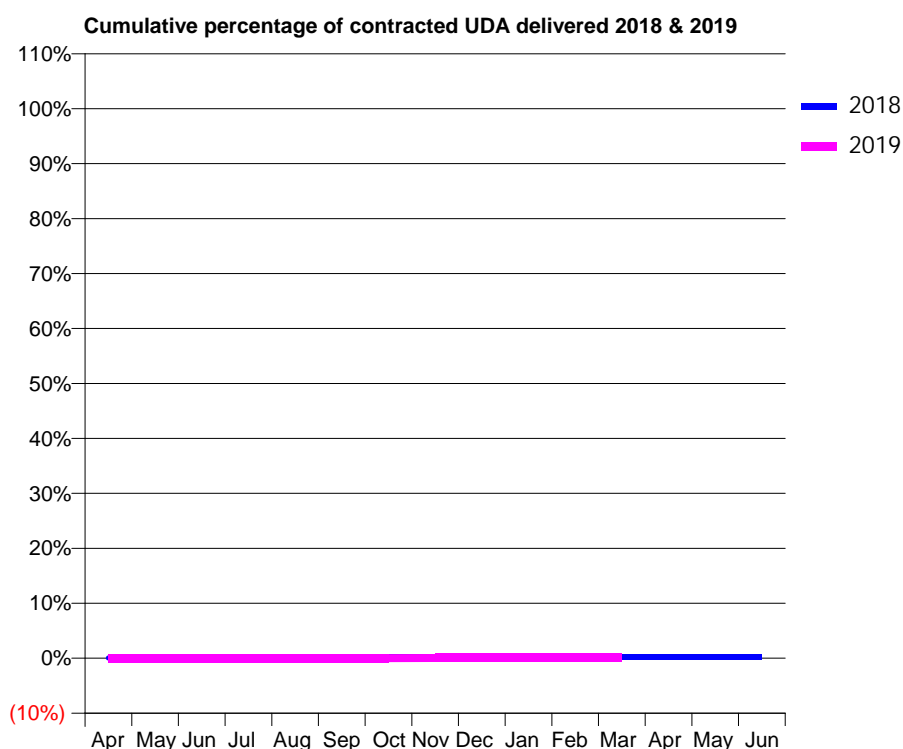
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,939       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £114,831.62 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 55             |                               |
| Quarter ending June 2018         | 41             | ↓                             |
| Quarter ending September 2018    | 35             | ↓                             |
| Quarter ending December 2018     | 34             | ↓                             |
| Quarter ending March 2019        | 3              | ↓                             |
| <b>Variance since March 2018</b> | <b>(94.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 3                                 | 0    |
| May       | 7                                 | 0    |
| June      | 7                                 | 0    |
| July      | 7                                 | 0    |
| August    | 7                                 | 0    |
| September | 7                                 | 0    |
| October   | 7                                 | 0    |
| November  | 8                                 | 3    |
| December  | 9                                 | 3    |
| January   | 9                                 | 3    |
| February  | 10                                | 3    |
| March     | 10                                | 3    |
| April     | 10                                |      |
| May       | 10                                |      |
| June      | 10                                |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 1           | 0.0%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 1           | 0.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1           | 100.0%   | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1           | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

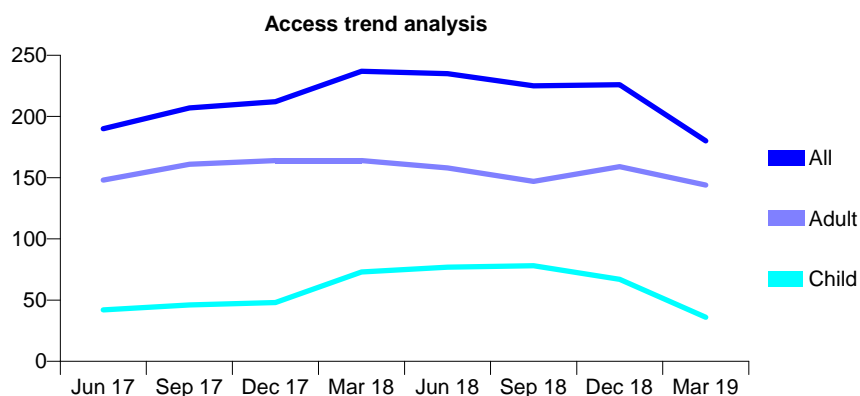
## Q68 - Vital Signs At a Glance Contract Report for 331910/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MRS RV EVANS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2006   |
| Contract end date    |              |

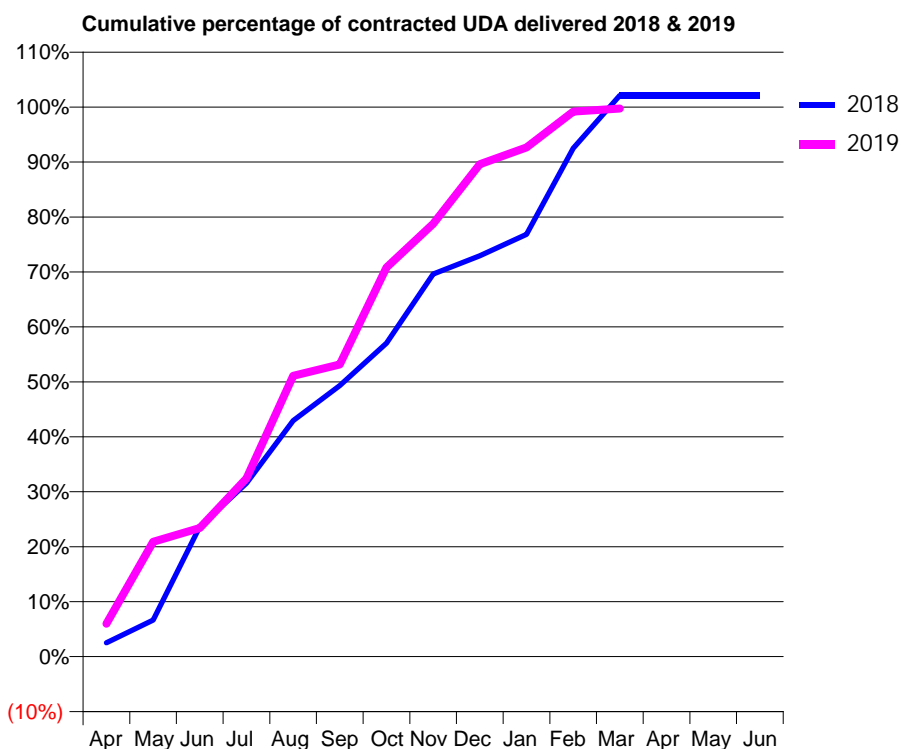
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 720        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,985.38 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 237            |                               |
| Quarter ending June 2018         | 235            | →                             |
| Quarter ending September 2018    | 225            | ↓                             |
| Quarter ending December 2018     | 226            | →                             |
| Quarter ending March 2019        | 180            | ↓                             |
| <b>Variance since March 2018</b> | <b>(24.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 18                                | 43   |
| May       | 48                                | 151  |
| June      | 170                               | 169  |
| July      | 227                               | 234  |
| August    | 309                               | 368  |
| September | 355                               | 383  |
| October   | 411                               | 510  |
| November  | 501                               | 567  |
| December  | 525                               | 645  |
| January   | 553                               | 667  |
| February  | 666                               | 714  |
| March     | 735                               | 718  |
| April     | 735                               |      |
| May       | 735                               |      |
| June      | 735                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 77          | 1.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 12       | 206         | 5.8%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 10       | 77          | 13.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 24       | 206         | 11.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 282         | 3.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 282         | 4.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 282         | 1.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

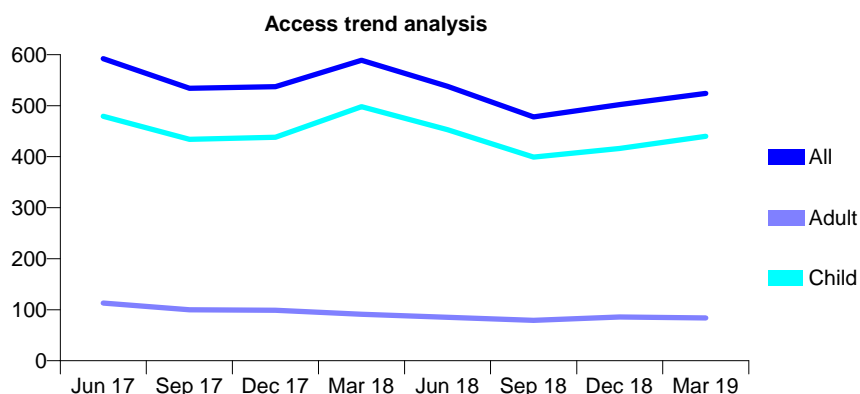
## Q68 - Vital Signs At a Glance Contract Report for 332313/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR JJ DREWETT |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

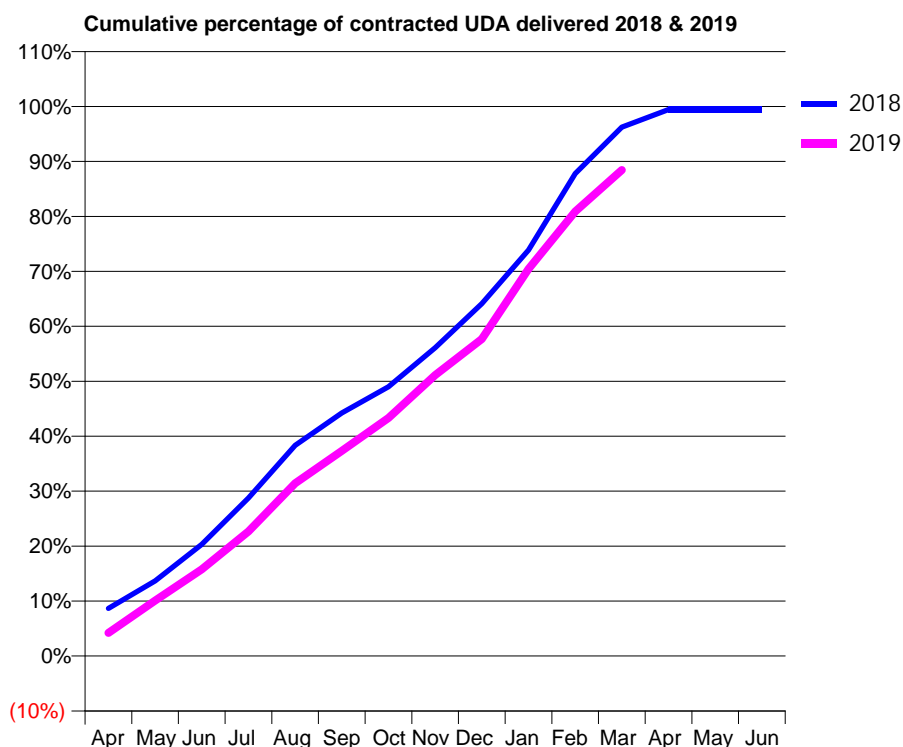
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 900        |
| Carry forward general activity (UDA)        | 5          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,653.50 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 589            |                               |
| Quarter ending June 2018         | 538            | ↓                             |
| Quarter ending September 2018    | 478            | ↓                             |
| Quarter ending December 2018     | 502            | ↑                             |
| Quarter ending March 2019        | 524            | ↑                             |
| <b>Variance since March 2018</b> | <b>(11.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 78                                | 38   |
| May       | 123                               | 91   |
| June      | 183                               | 142  |
| July      | 259                               | 204  |
| August    | 345                               | 283  |
| September | 398                               | 336  |
| October   | 441                               | 390  |
| November  | 505                               | 460  |
| December  | 577                               | 519  |
| January   | 665                               | 634  |
| February  | 790                               | 728  |
| March     | 866                               | 796  |
| April     | 895                               |      |
| May       | 895                               |      |
| June      | 895                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 619         | 3.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 48          | 2.1%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 360      | 619         | 58.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 31       | 48          | 64.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 642         | 0.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 642         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 642         | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

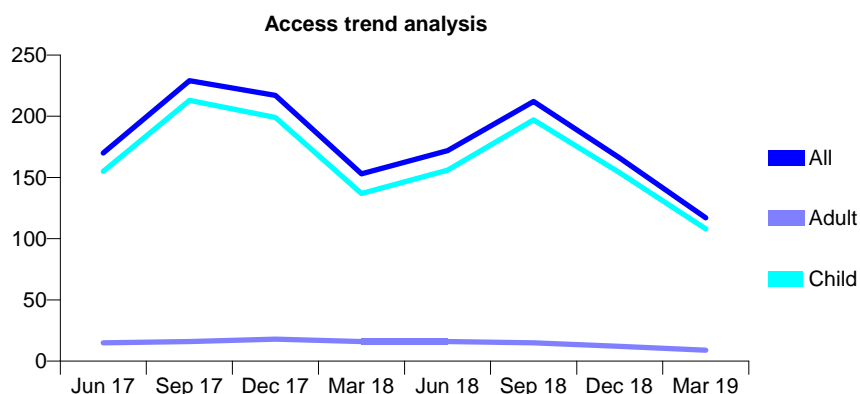
## Q68 - Vital Signs At a Glance Contract Report for 332313/0002 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR JJ DREWETT |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 12/05/2014    |
| Contract end date    |               |

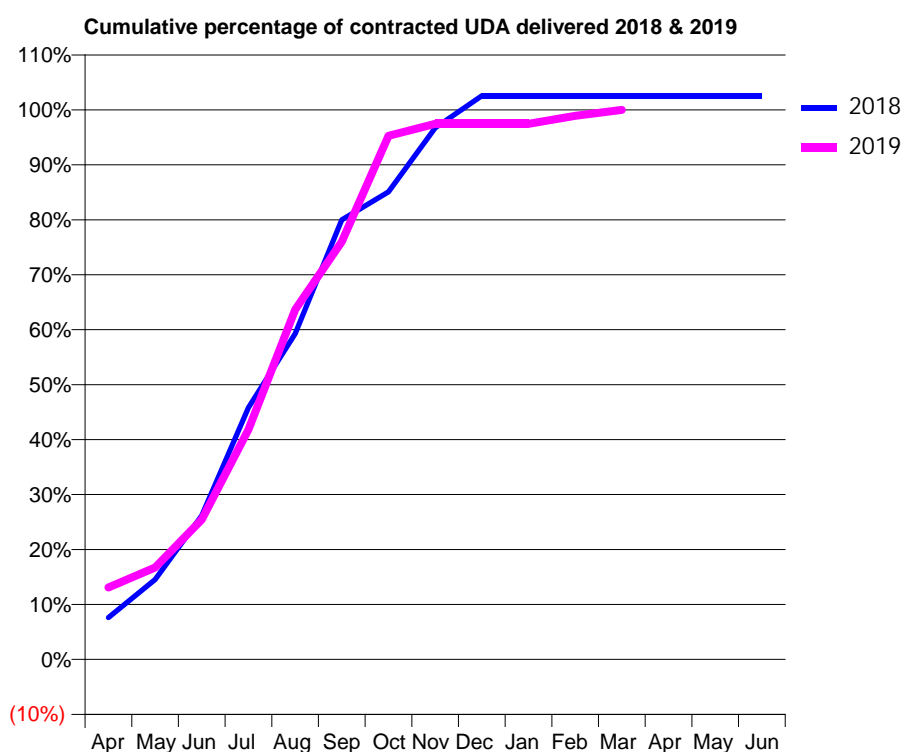
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 275       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,284.25 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 153            |                               |
| Quarter ending June 2018         | 172            | ↑                             |
| Quarter ending September 2018    | 212            | ↑                             |
| Quarter ending December 2018     | 166            | ↓                             |
| Quarter ending March 2019        | 117            | ↓                             |
| <b>Variance since March 2018</b> | <b>(23.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 21                                | 36   |
| May       | 40                                | 46   |
| June      | 72                                | 70   |
| July      | 126                               | 115  |
| August    | 163                               | 175  |
| September | 220                               | 209  |
| October   | 234                               | 262  |
| November  | 266                               | 268  |
| December  | 282                               | 268  |
| January   | 282                               | 268  |
| February  | 282                               | 272  |
| March     | 282                               | 275  |
| April     | 282                               |      |
| May       | 282                               |      |
| June      | 282                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 210         | 6.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 9           | 0.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 51       | 210         | 24.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 9           | 33.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 219         | 0.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 219         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 219         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

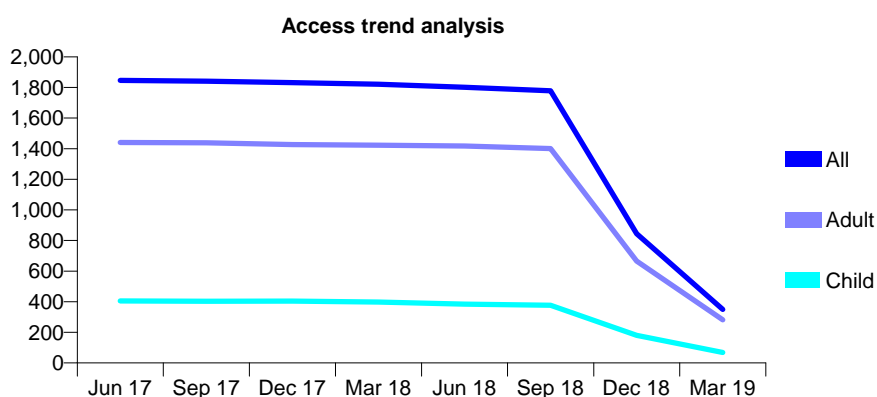
## Q68 - Vital Signs At a Glance Contract Report for 333506/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MISS TL TRAN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 31/08/2018   |

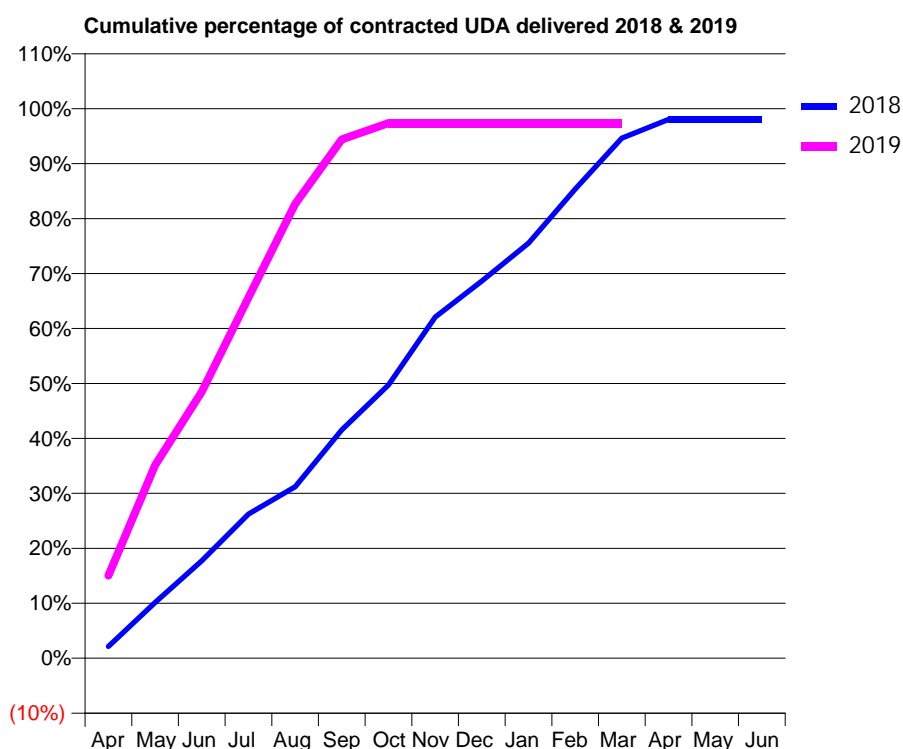
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,117      |
| Carry forward general activity (UDA)        | 99         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,094.50 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 1,821          |                               |
| Quarter ending June 2018         | 1,801          | ↓                             |
| Quarter ending September 2018    | 1,778          | ↓                             |
| Quarter ending December 2018     | 845            | ↓                             |
| Quarter ending March 2019        | 350            | ↓                             |
| <b>Variance since March 2018</b> | <b>(80.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 110   | 319   |
| May       | 516   | 743   |
| June      | 901   | 1,026 |
| July      | 1,332 | 1,390 |
| August    | 1,586 | 1,750 |
| September | 2,112 | 1,998 |
| October   | 2,527 | 2,061 |
| November  | 3,153 | 2,061 |
| December  | 3,488 | 2,061 |
| January   | 3,837 | 2,061 |
| February  | 4,338 | 2,061 |
| March     | 4,808 | 2,061 |
| April     | 4,982 |       |
| May       | 4,982 |       |
| June      | 4,982 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 315         | 1.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 109      | 1,100       | 9.9%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 243      | 315         | 77.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 798      | 1,100       | 72.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 27       | 1,301       | 2.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,301       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 1,301       | 3.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



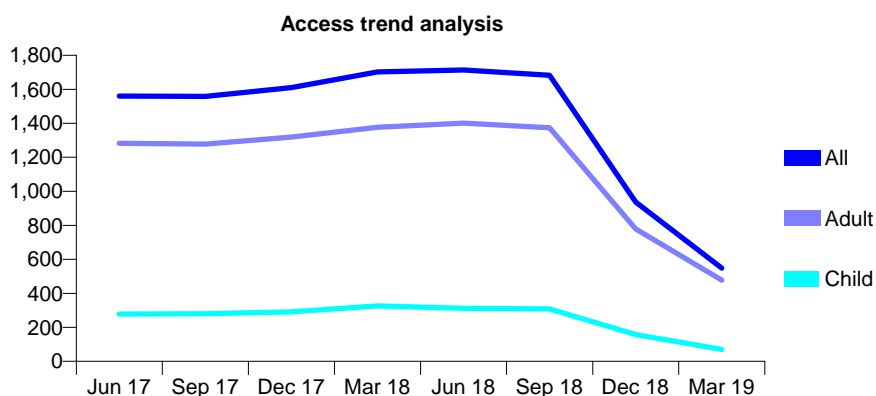
## Q68 - Vital Signs At a Glance Contract Report for 333506/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MISS TL TRAN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2015   |
| Contract end date    | 31/08/2018   |

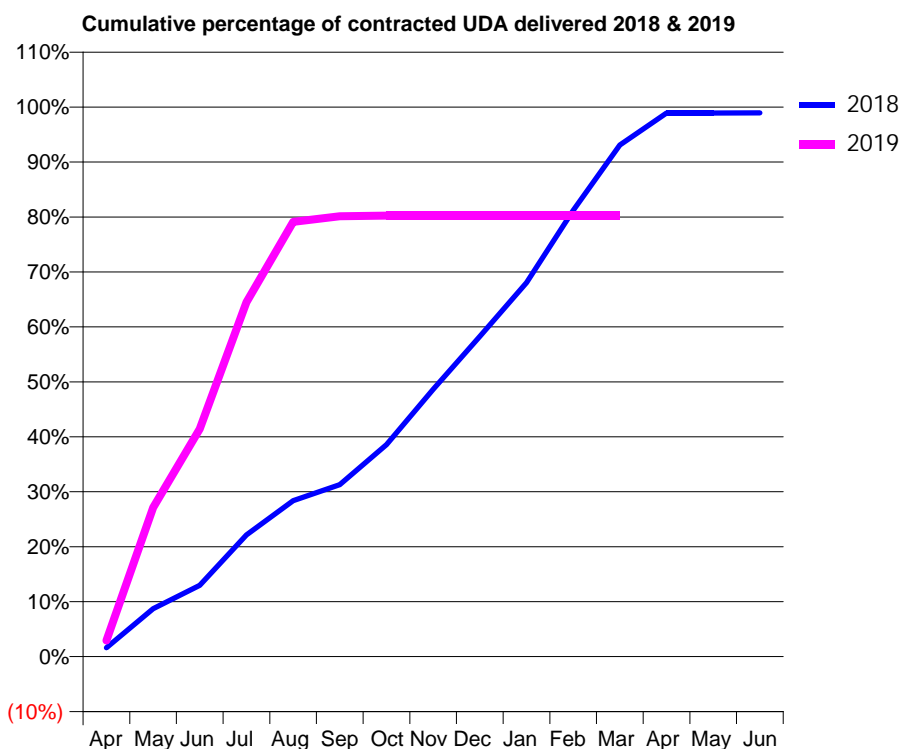
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,375      |
| Carry forward general activity (UDA)        | 60         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £54,284.65 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 1,702          |                               |
| Quarter ending June 2018         | 1,713          | →                             |
| Quarter ending September 2018    | 1,683          | ↓                             |
| Quarter ending December 2018     | 937            | ↓                             |
| Quarter ending March 2019        | 548            | ↓                             |
| <b>Variance since March 2018</b> | <b>(67.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 92                                | 69    |
| May       | 497                               | 644   |
| June      | 739                               | 984   |
| July      | 1,262                             | 1,531 |
| August    | 1,617                             | 1,879 |
| September | 1,784                             | 1,903 |
| October   | 2,198                             | 1,906 |
| November  | 2,773                             | 1,906 |
| December  | 3,320                             | 1,906 |
| January   | 3,878                             | 1,906 |
| February  | 4,629                             | 1,906 |
| March     | 5,307                             | 1,906 |
| April     | 5,637                             |       |
| May       | 5,637                             |       |
| June      | 5,640                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 208         | 4.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 99       | 830         | 11.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 114      | 208         | 54.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 452      | 830         | 54.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 38       | 946         | 4.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 946         | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 946         | 2.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

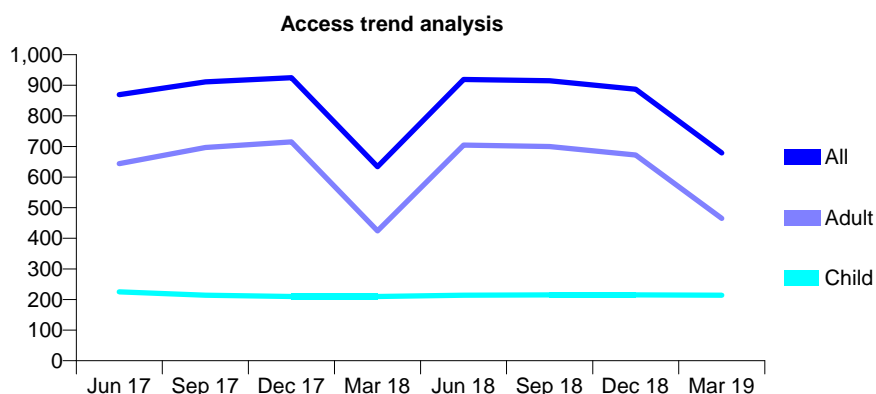
## Q68 - Vital Signs At a Glance Contract Report for 334251/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR AD BROWN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

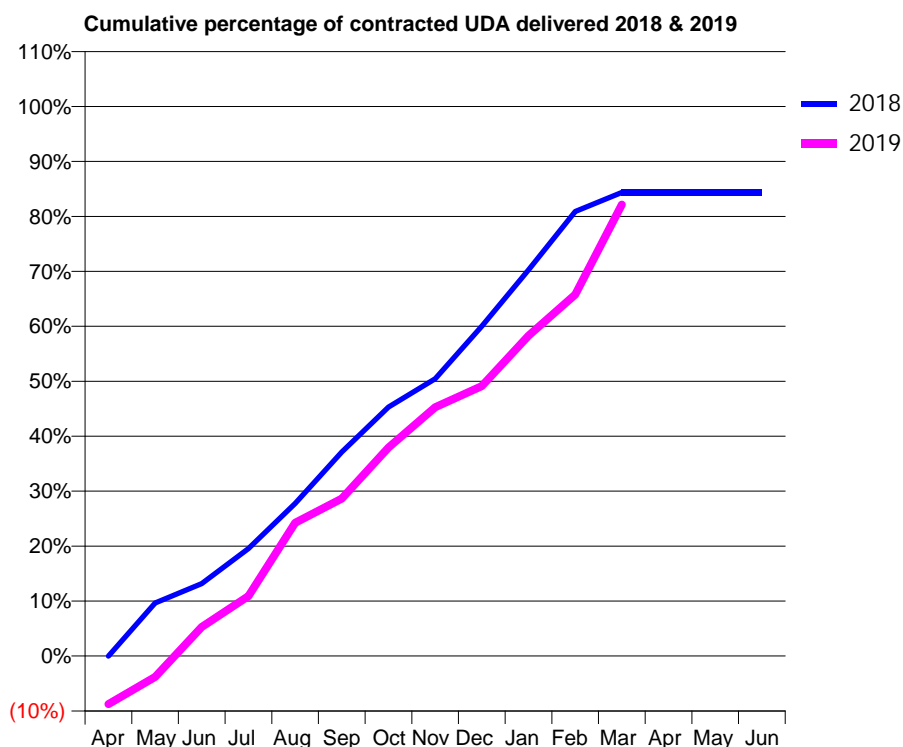
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,392      |
| Carry forward general activity (UDA)        | 250        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £59,191.56 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 634         |                               |
| Quarter ending June 2018         | 919         | ↑                             |
| Quarter ending September 2018    | 915         | →                             |
| Quarter ending December 2018     | 887         | ↓                             |
| Quarter ending March 2019        | 679         | ↓                             |
| <b>Variance since March 2018</b> | <b>7.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -1                                | -210  |
| May       | 231                               | -91   |
| June      | 315                               | 127   |
| July      | 468                               | 261   |
| August    | 665                               | 580   |
| September | 888                               | 685   |
| October   | 1,083                             | 907   |
| November  | 1,207                             | 1,083 |
| December  | 1,435                             | 1,175 |
| January   | 1,681                             | 1,395 |
| February  | 1,935                             | 1,573 |
| March     | 2,017                             | 1,965 |
| April     | 2,017                             |       |
| May       | 2,017                             |       |
| June      | 2,017                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 275         | 2.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 41       | 794         | 5.2%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 118      | 275         | 42.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 144      | 794         | 18.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 34       | 1,069       | 3.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,069       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,069       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

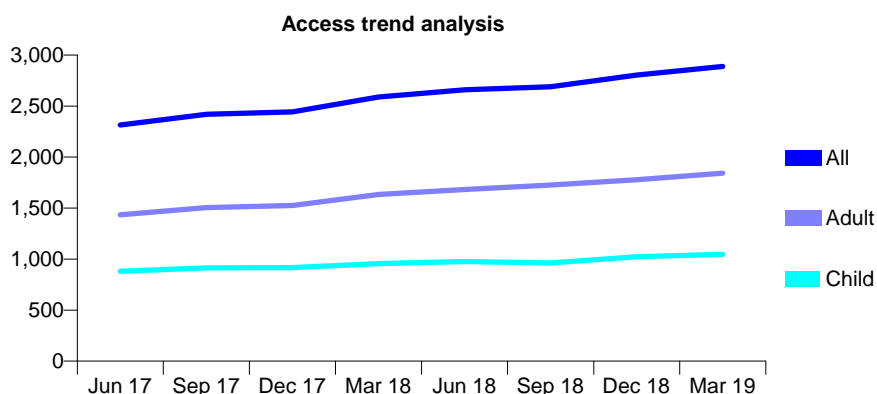
## Q68 - Vital Signs At a Glance Contract Report for 336688/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MISS CR CAREY |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/11/2006    |
| Contract end date    |               |

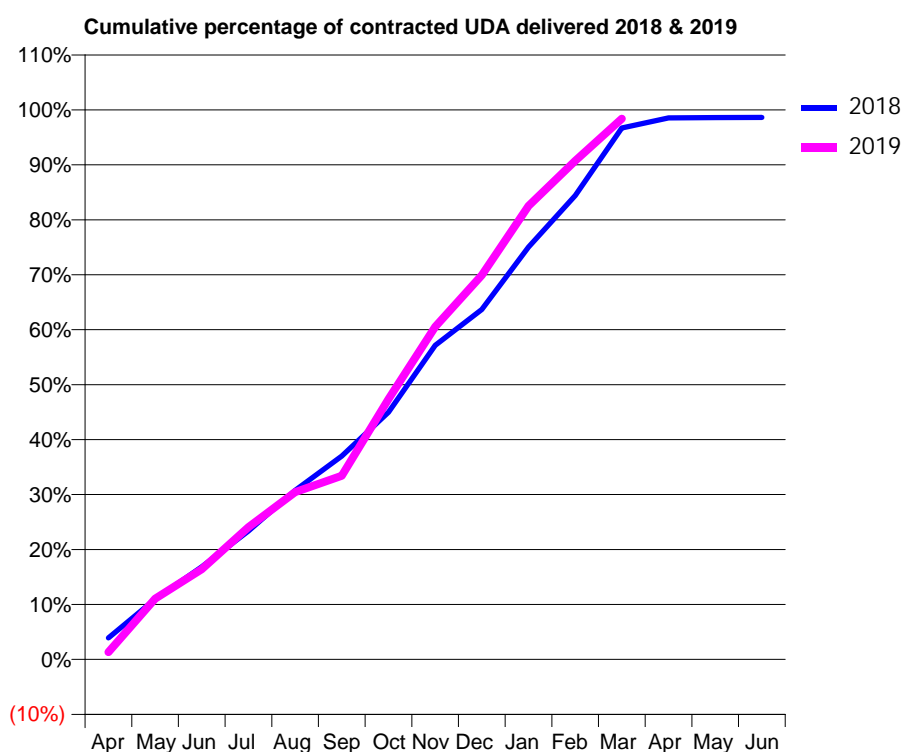
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,000       |
| Carry forward general activity (UDA)        | 69          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £117,369.13 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 2,589        |                               |
| Quarter ending June 2018         | 2,659        | ↑                             |
| Quarter ending September 2018    | 2,689        | →                             |
| Quarter ending December 2018     | 2,803        | ↑                             |
| Quarter ending March 2019        | 2,888        | ↑                             |
| <b>Variance since March 2018</b> | <b>11.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 196                               | 66    |
| May       | 547                               | 553   |
| June      | 843                               | 821   |
| July      | 1,169                             | 1,205 |
| August    | 1,540                             | 1,522 |
| September | 1,850                             | 1,672 |
| October   | 2,248                             | 2,369 |
| November  | 2,858                             | 3,027 |
| December  | 3,184                             | 3,495 |
| January   | 3,751                             | 4,126 |
| February  | 4,220                             | 4,536 |
| March     | 4,834                             | 4,920 |
| April     | 4,927                             |       |
| May       | 4,929                             |       |
| June      | 4,931                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 159      | 1,844       | 8.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 330      | 2,498       | 13.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,155    | 1,844       | 62.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,319    | 2,498       | 52.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 123      | 3,200       | 3.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 3,200       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 3,200       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

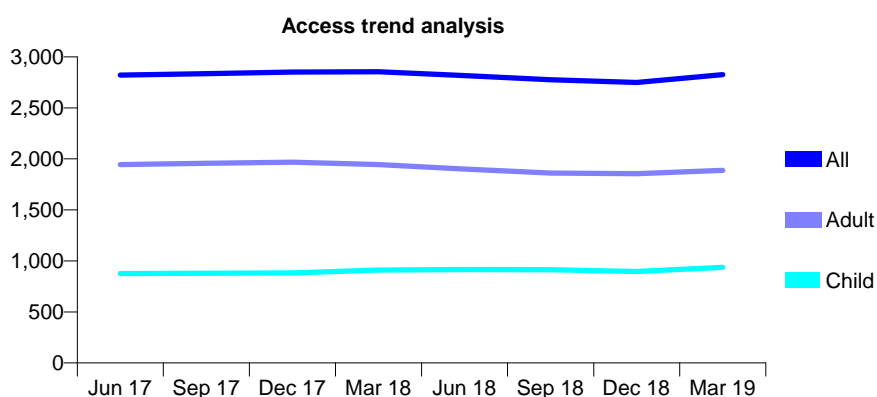
## Q68 - Vital Signs At a Glance Contract Report for 336785/0005 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MRS KS RADIA |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 09/07/2014   |
| Contract end date    |              |

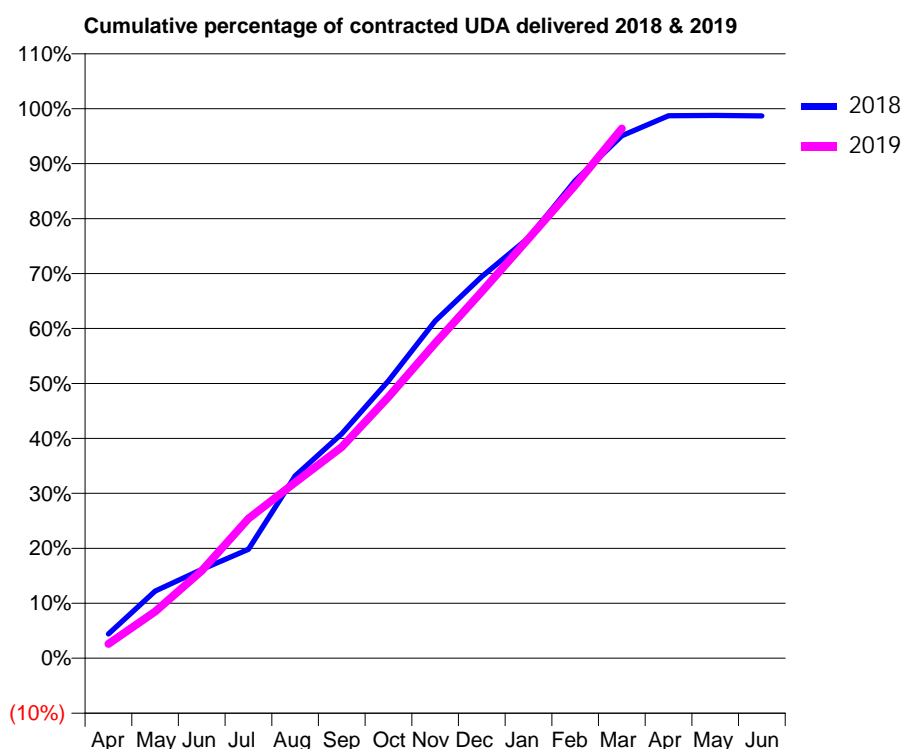
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,000       |
| Carry forward general activity (UDA)        | 91          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £159,989.70 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,854         |                               |
| Quarter ending June 2018         | 2,816         | ↓                             |
| Quarter ending September 2018    | 2,776         | ↓                             |
| Quarter ending December 2018     | 2,750         | →                             |
| Quarter ending March 2019        | 2,826         | ↑                             |
| <b>Variance since March 2018</b> | <b>(1.0%)</b> | →                             |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 311   | 183   |
| May       | 856   | 594   |
| June      | 1,131 | 1,115 |
| July      | 1,386 | 1,779 |
| August    | 2,323 | 2,239 |
| September | 2,860 | 2,690 |
| October   | 3,534 | 3,328 |
| November  | 4,296 | 4,013 |
| December  | 4,861 | 4,668 |
| January   | 5,353 | 5,343 |
| February  | 6,084 | 6,025 |
| March     | 6,654 | 6,747 |
| April     | 6,909 |       |
| May       | 6,914 |       |
| June      | 6,908 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 1,544       | 6.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 353      | 2,616       | 13.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,034    | 1,544       | 67.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,405    | 2,616       | 53.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 367      | 4,018       | 9.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 4,018       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 4,018       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

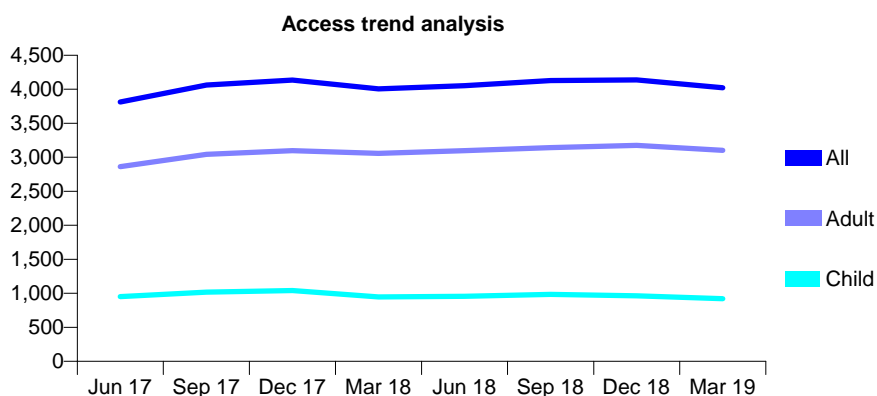
## Q68 - Vital Signs At a Glance Contract Report for 337242/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | MR CI ANDREASSON |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

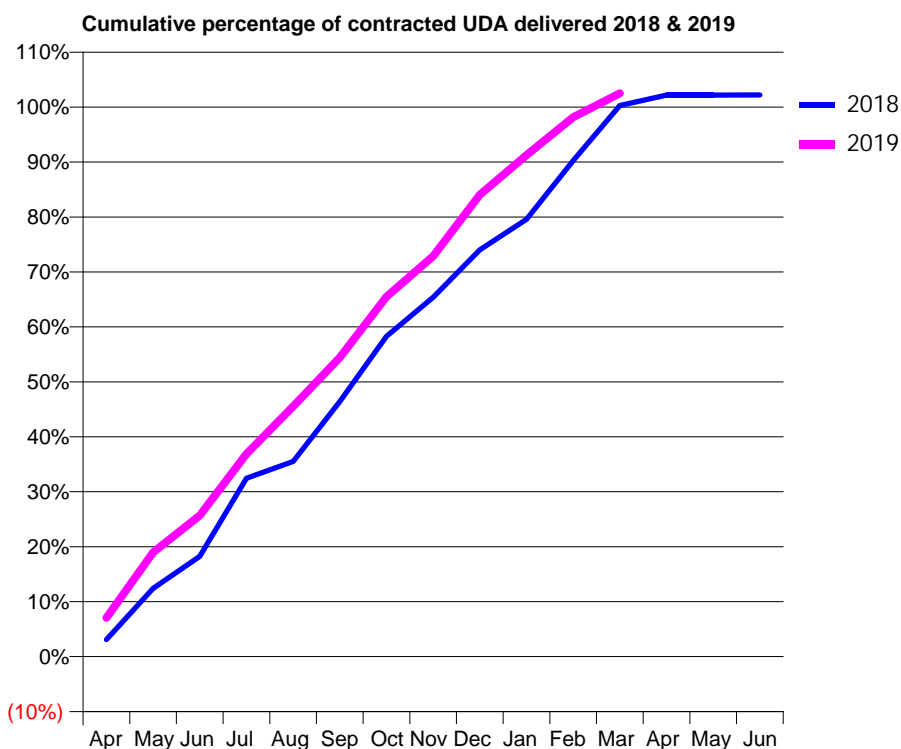
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,656      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £450,834.35 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,007       |                               |
| Quarter ending June 2018         | 4,053       | →                             |
| Quarter ending September 2018    | 4,128       | →                             |
| Quarter ending December 2018     | 4,139       | →                             |
| Quarter ending March 2019        | 4,023       | ↓                             |
| <b>Variance since March 2018</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 393                               | 896    |
| May       | 1,571                             | 2,402  |
| June      | 2,312                             | 3,247  |
| July      | 4,107                             | 4,670  |
| August    | 4,495                             | 5,763  |
| September | 5,873                             | 6,888  |
| October   | 7,379                             | 8,287  |
| November  | 8,275                             | 9,223  |
| December  | 9,367                             | 10,635 |
| January   | 10,073                            | 11,548 |
| February  | 11,422                            | 12,422 |
| March     | 12,691                            | 12,972 |
| April     | 12,930                            |        |
| May       | 12,932                            |        |
| June      | 12,933                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 1,414       | 5.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 647      | 4,624       | 14.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 784      | 1,414       | 55.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,252    | 4,624       | 48.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 434      | 5,966       | 7.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 5,966       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 5,966       | 0.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

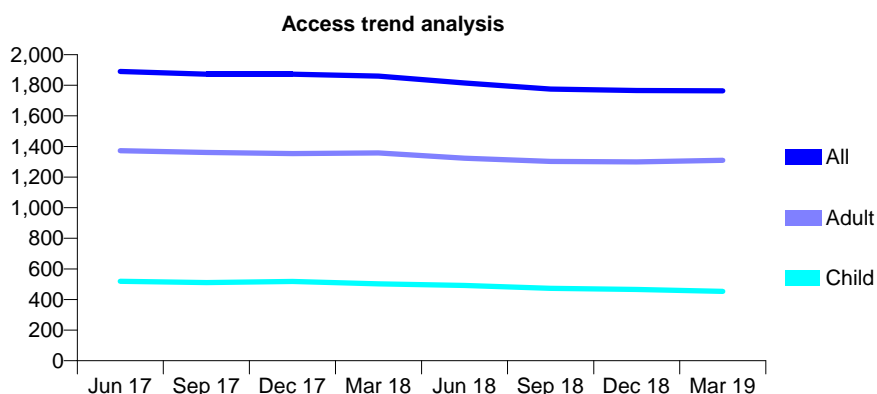
## Q68 - Vital Signs At a Glance Contract Report for 337358/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR NS KONDEL |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

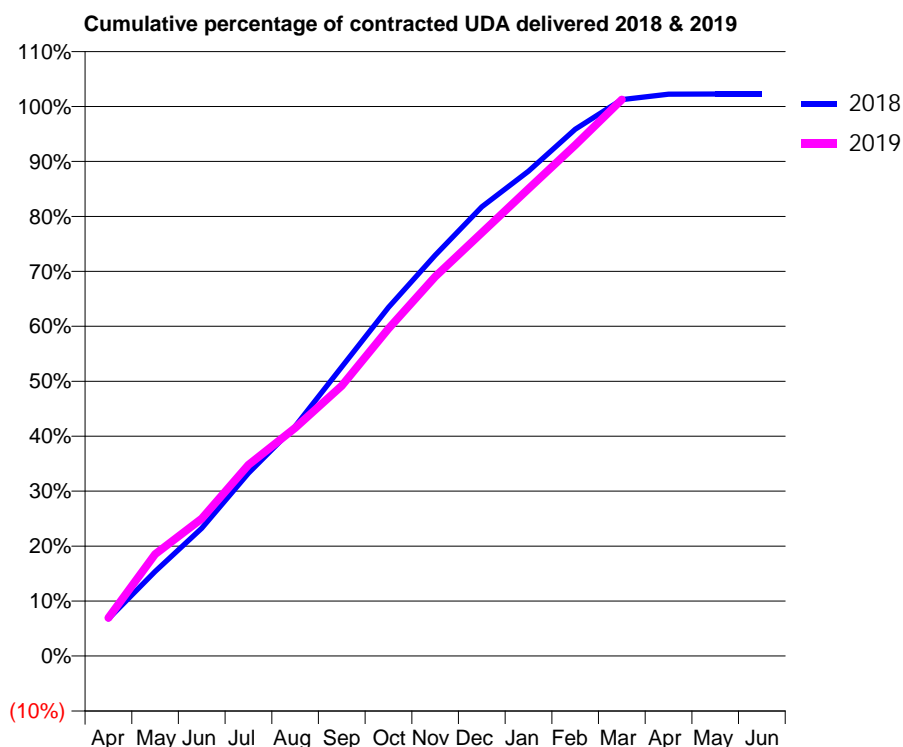
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,535       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £139,481.15 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,860         |                               |
| Quarter ending June 2018         | 1,815         | ↓                             |
| Quarter ending September 2018    | 1,776         | ↓                             |
| Quarter ending December 2018     | 1,766         | →                             |
| Quarter ending March 2019        | 1,763         | →                             |
| <b>Variance since March 2018</b> | <b>(5.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 375                               | 384   |
| May       | 853                               | 1,027 |
| June      | 1,287                             | 1,384 |
| July      | 1,842                             | 1,925 |
| August    | 2,314                             | 2,297 |
| September | 2,911                             | 2,722 |
| October   | 3,512                             | 3,297 |
| November  | 4,036                             | 3,821 |
| December  | 4,525                             | 4,263 |
| January   | 4,883                             | 4,706 |
| February  | 5,306                             | 5,146 |
| March     | 5,605                             | 5,604 |
| April     | 5,658                             |       |
| May       | 5,659                             |       |
| June      | 5,659                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 118      | 816         | 14.5%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 470      | 2,235       | 21.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 516      | 816         | 63.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,351    | 2,235       | 60.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 307      | 3,008       | 10.2%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 3,008       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 3,008       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

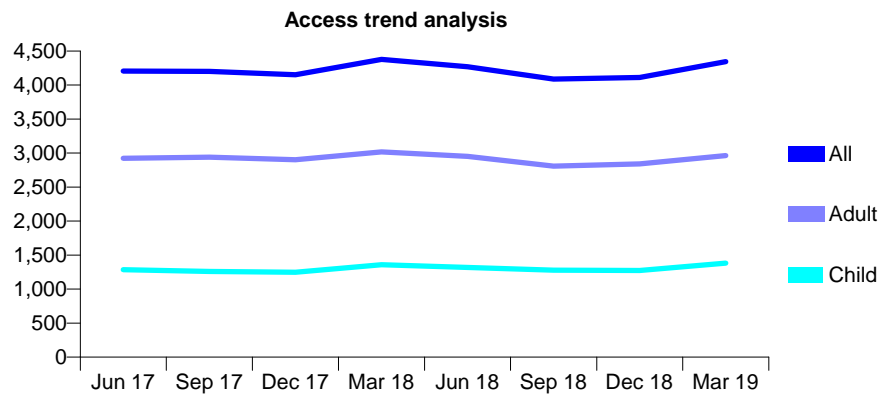
## Q68 - Vital Signs At a Glance Contract Report for 340286/0003 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MS V BDIANAT |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2008   |
| Contract end date    |              |

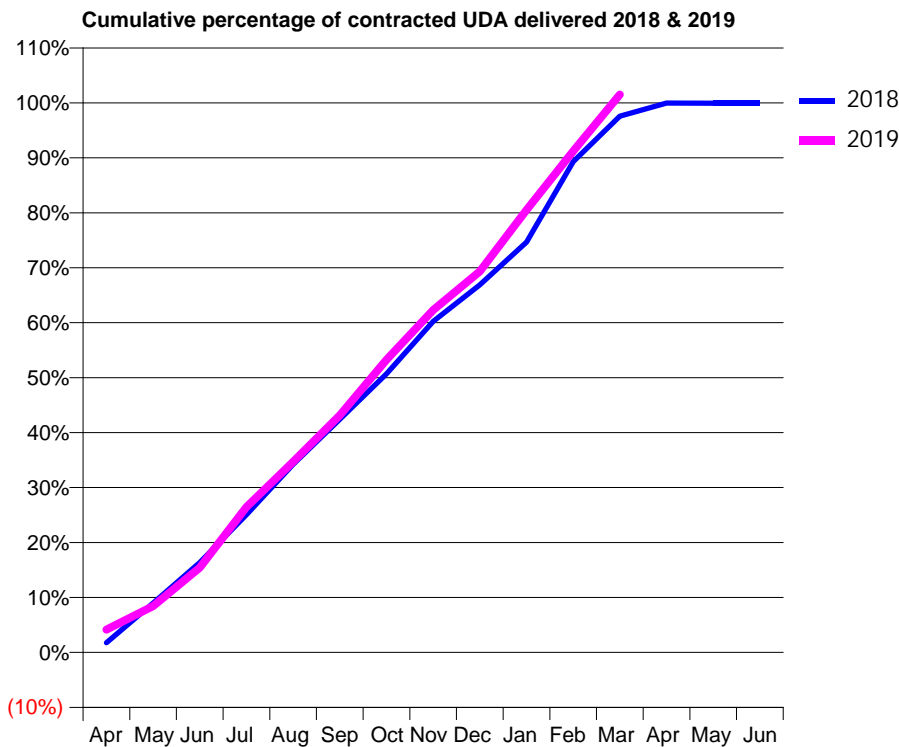
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,000      |
| Carry forward general activity (UDA)        | 5           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £318,453.95 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,377         |                               |
| Quarter ending June 2018         | 4,269         | ↓                             |
| Quarter ending September 2018    | 4,089         | ↓                             |
| Quarter ending December 2018     | 4,113         | →                             |
| Quarter ending March 2019        | 4,344         | ↑                             |
| <b>Variance since March 2018</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 195    | 458    |
| May       | 989    | 926    |
| June      | 1,801  | 1,696  |
| July      | 2,755  | 2,912  |
| August    | 3,764  | 3,816  |
| September | 4,668  | 4,744  |
| October   | 5,574  | 5,858  |
| November  | 6,626  | 6,853  |
| December  | 7,359  | 7,626  |
| January   | 8,212  | 8,856  |
| February  | 9,824  | 10,037 |
| March     | 10,732 | 11,163 |
| April     | 10,995 |        |
| May       | 10,993 |        |
| June      | 10,994 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 111      | 2,057       | 5.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 419      | 3,996       | 10.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,215    | 2,057       | 59.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,282    | 3,996       | 57.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 402      | 5,885       | 6.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 5,885       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 5,885       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

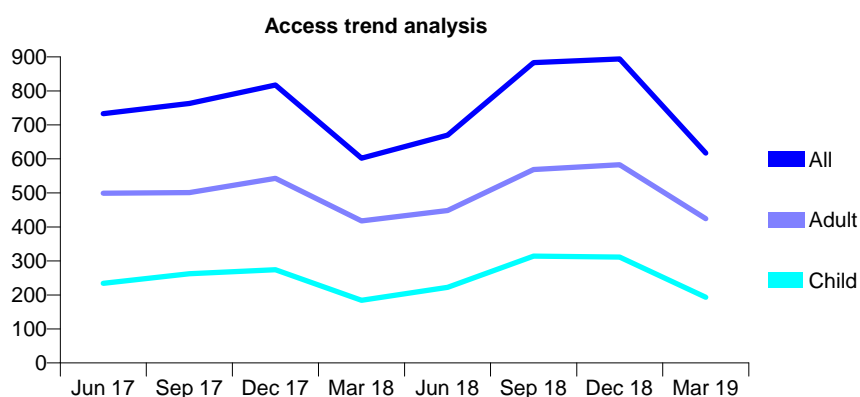
## Q68 - Vital Signs At a Glance Contract Report for 340286/0004 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MS V BADIANT |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2011   |
| Contract end date    |              |

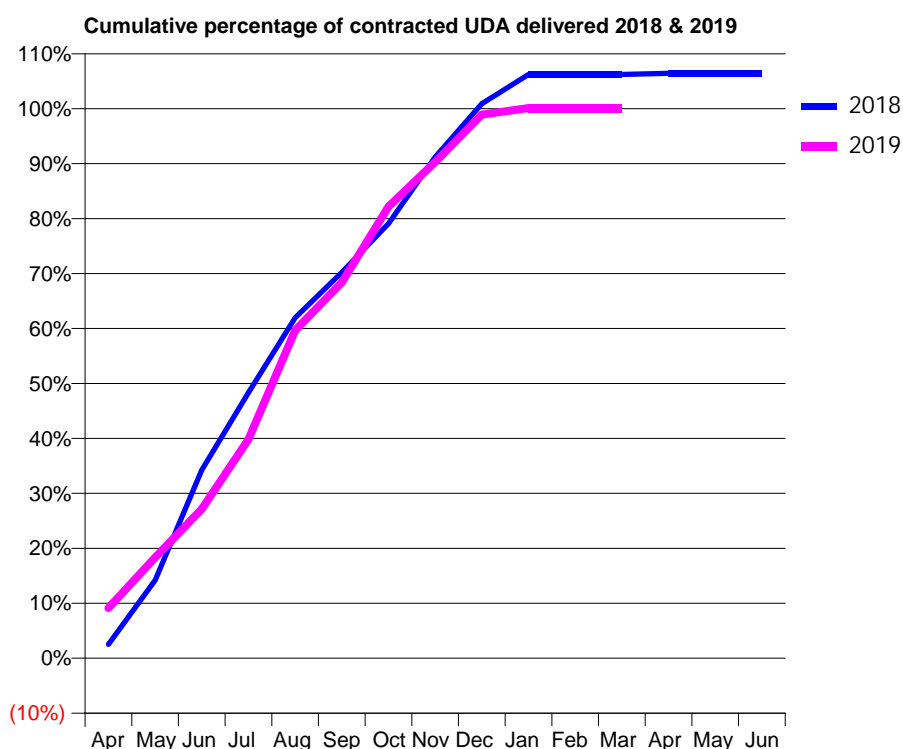
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,670      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £49,004.09 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 602         |                               |
| Quarter ending June 2018         | 670         | ↑                             |
| Quarter ending September 2018    | 883         | ↑                             |
| Quarter ending December 2018     | 894         | →                             |
| Quarter ending March 2019        | 617         | ↓                             |
| <b>Variance since March 2018</b> | <b>2.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 42                                | 152   |
| May       | 237                               | 306   |
| June      | 572                               | 453   |
| July      | 807                               | 665   |
| August    | 1,035                             | 996   |
| September | 1,172                             | 1,142 |
| October   | 1,321                             | 1,372 |
| November  | 1,523                             | 1,508 |
| December  | 1,685                             | 1,652 |
| January   | 1,774                             | 1,672 |
| February  | 1,774                             | 1,672 |
| March     | 1,774                             | 1,672 |
| April     | 1,777                             |       |
| May       | 1,777                             |       |
| June      | 1,777                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 402         | 7.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 53       | 635         | 8.3%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 157      | 402         | 39.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 195      | 635         | 30.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 99       | 1,019       | 9.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,019       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,019       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



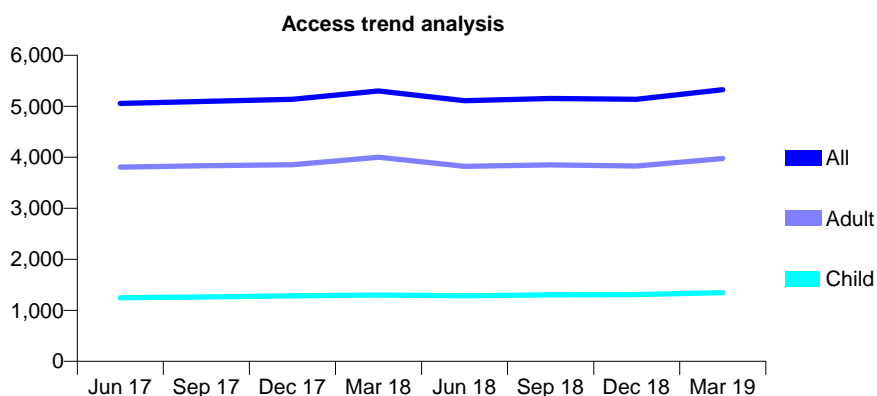
## Q68 - Vital Signs At a Glance Contract Report for 341541/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MISS S IMANI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

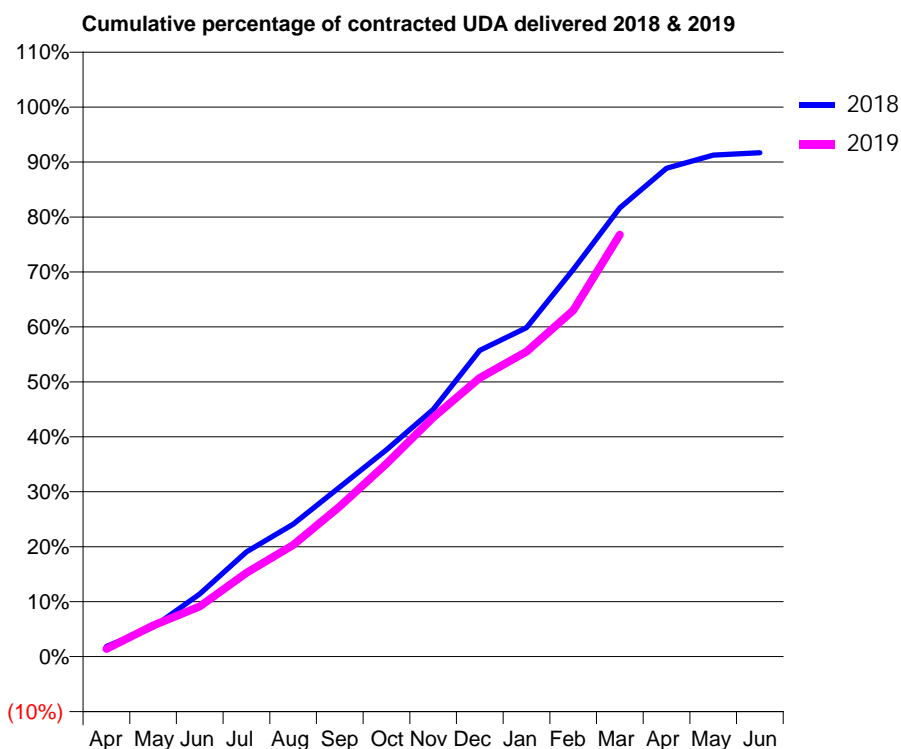
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,333      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £478,422.30 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,300       |                               |
| Quarter ending June 2018         | 5,110       | ↓                             |
| Quarter ending September 2018    | 5,154       | →                             |
| Quarter ending December 2018     | 5,139       | →                             |
| Quarter ending March 2019        | 5,323       | ↑                             |
| <b>Variance since March 2018</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 330                               | 274    |
| May       | 959                               | 1,096  |
| June      | 2,038                             | 1,765  |
| July      | 3,400                             | 2,949  |
| August    | 4,301                             | 3,930  |
| September | 5,502                             | 5,285  |
| October   | 6,713                             | 6,788  |
| November  | 8,021                             | 8,413  |
| December  | 9,938                             | 9,801  |
| January   | 10,674                            | 10,726 |
| February  | 12,561                            | 12,184 |
| March     | 14,560                            | 14,841 |
| April     | 15,845                            |        |
| May       | 16,274                            |        |
| June      | 16,353                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 187      | 1,633       | 11.5%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,069    | 5,006       | 21.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 698      | 1,633       | 42.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,046    | 5,006       | 40.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,426    | 6,209       | 23.0%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 62       | 6,209       | 1.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 6,209       | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

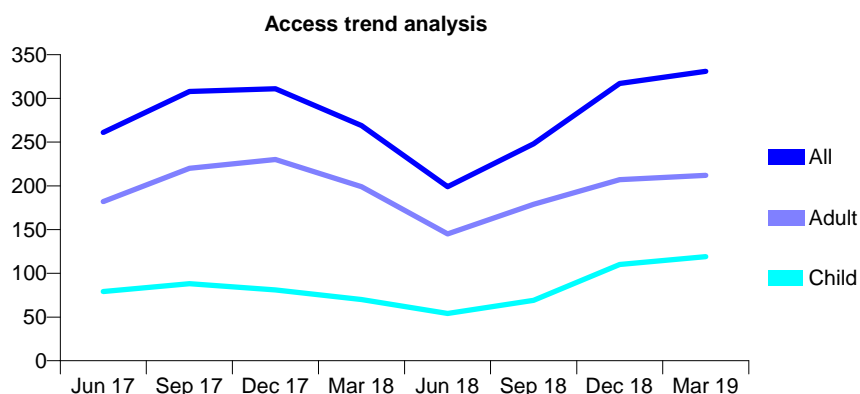
## Q68 - Vital Signs At a Glance Contract Report for 341541/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MISS S IMANI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

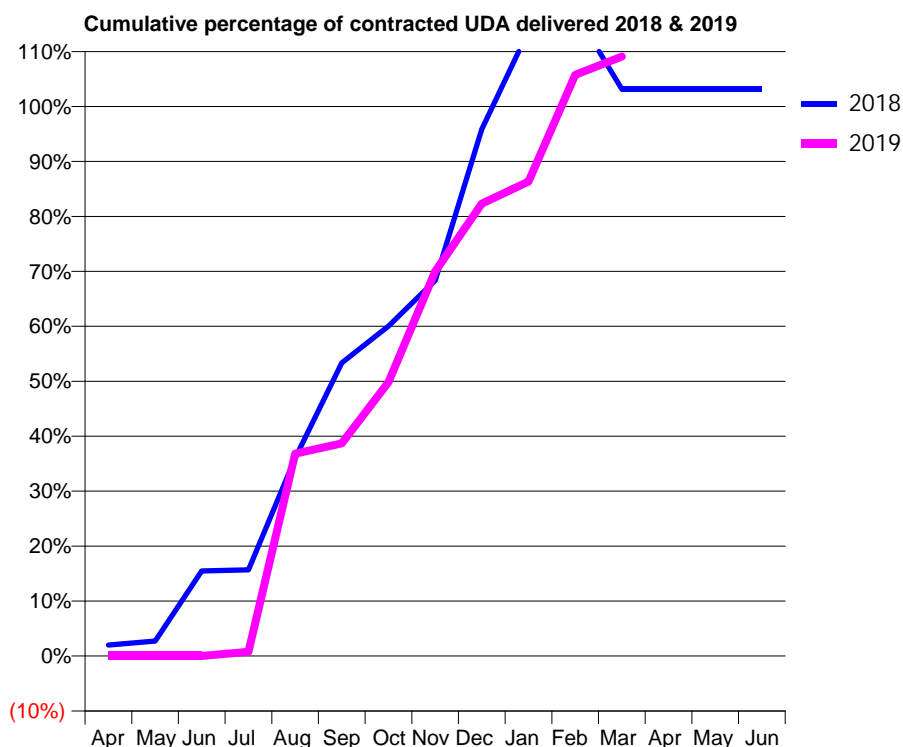
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 600        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,844.13 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 269          |                               |
| Quarter ending June 2018         | 199          | ↓                             |
| Quarter ending September 2018    | 248          | ↑                             |
| Quarter ending December 2018     | 317          | ↑                             |
| Quarter ending March 2019        | 331          | ↑                             |
| <b>Variance since March 2018</b> | <b>23.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 12                                | 0    |
| May       | 16                                | 0    |
| June      | 93                                | 0    |
| July      | 94                                | 5    |
| August    | 216                               | 221  |
| September | 320                               | 232  |
| October   | 360                               | 299  |
| November  | 410                               | 420  |
| December  | 575                               | 494  |
| January   | 682                               | 518  |
| February  | 703                               | 634  |
| March     | 619                               | 654  |
| April     | 619                               |      |
| May       | 619                               |      |
| June      | 619                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 137         | 8.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 14       | 170         | 8.2%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 17       | 137         | 12.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 16       | 170         | 9.4%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 58       | 305         | 19.0%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 305         | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 305         | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

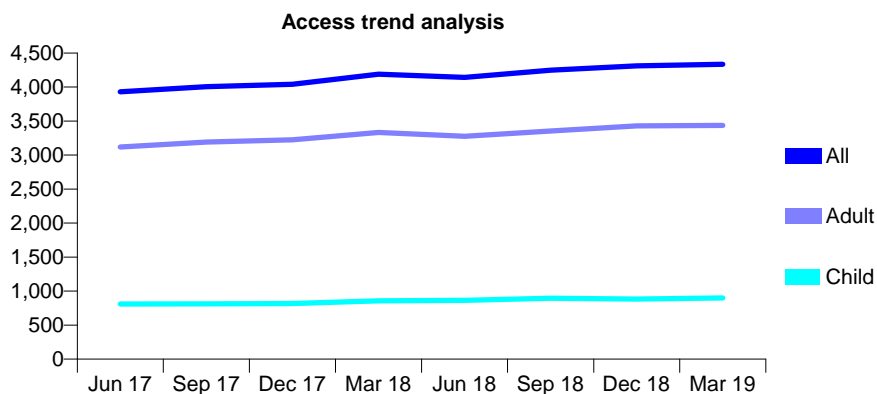
## Q68 - Vital Signs At a Glance Contract Report for 346063/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MRS K PIRAYESH |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

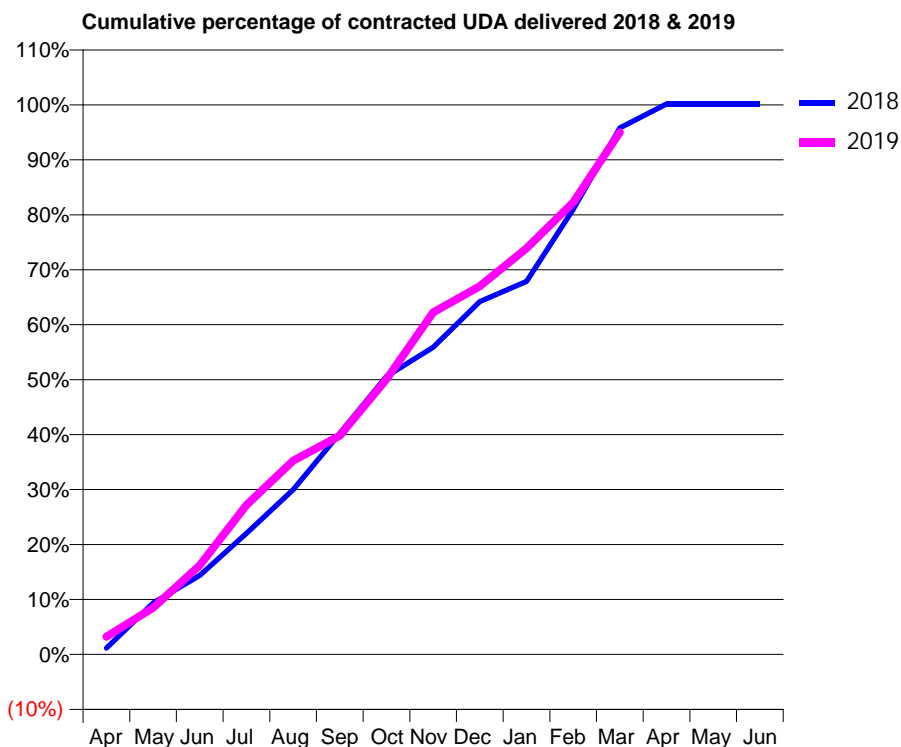
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,906      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £336,925.22 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,190       |                               |
| Quarter ending June 2018         | 4,142       | ↓                             |
| Quarter ending September 2018    | 4,249       | ↑                             |
| Quarter ending December 2018     | 4,312       | →                             |
| Quarter ending March 2019        | 4,337       | →                             |
| <b>Variance since March 2018</b> | <b>3.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 149                               | 415    |
| May       | 1,207                             | 1,096  |
| June      | 1,857                             | 2,093  |
| July      | 2,845                             | 3,511  |
| August    | 3,871                             | 4,550  |
| September | 5,191                             | 5,136  |
| October   | 6,531                             | 6,462  |
| November  | 7,213                             | 8,036  |
| December  | 8,286                             | 8,647  |
| January   | 8,758                             | 9,539  |
| February  | 10,453                            | 10,616 |
| March     | 12,363                            | 12,262 |
| April     | 12,927                            |        |
| May       | 12,926                            |        |
| June      | 12,927                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 84       | 1,273       | 6.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 615      | 4,438       | 13.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 707      | 1,273       | 55.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,155    | 4,438       | 48.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 668      | 5,541       | 12.1%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 5,541       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 76       | 5,541       | 1.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

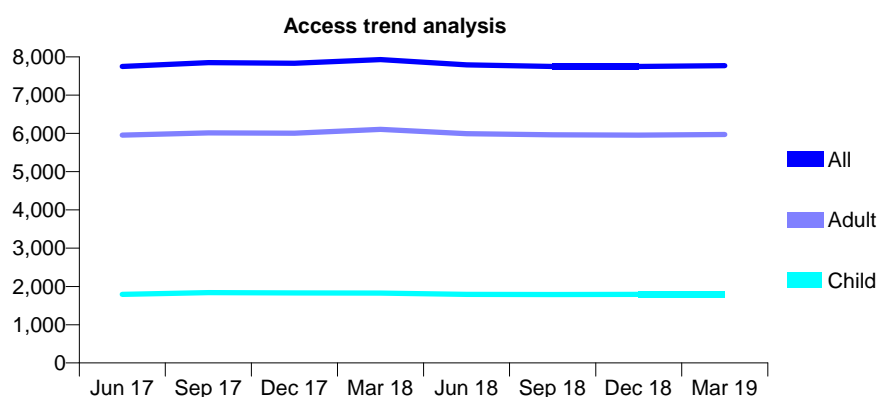
## Q68 - Vital Signs At a Glance Contract Report for 346098/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MISS A ALAVI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

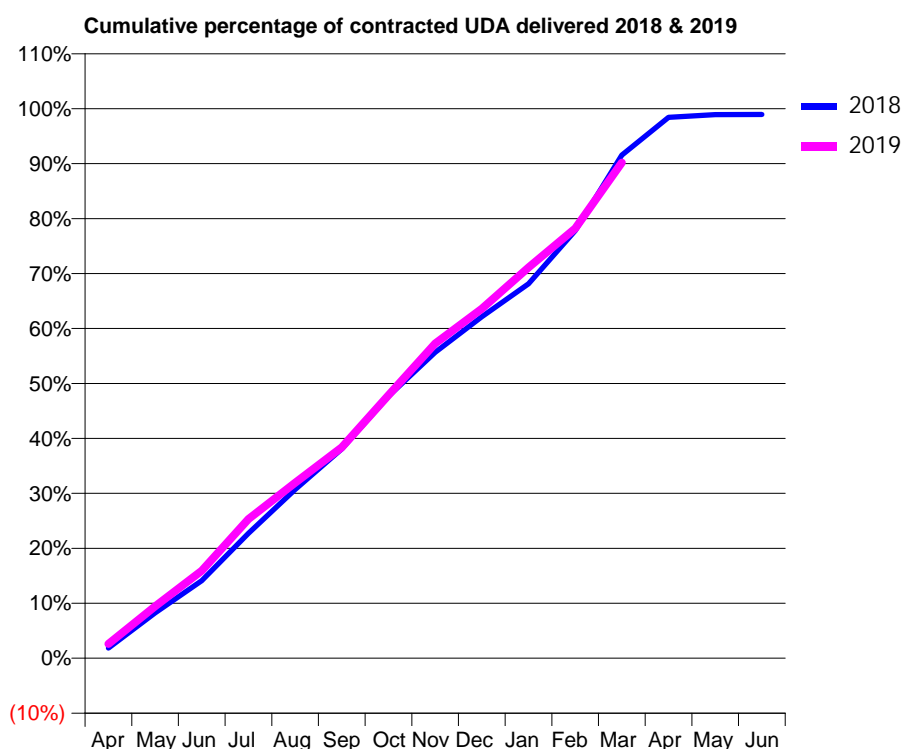
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,013      |
| Carry forward general activity (UDA)        | 253         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £641,864.00 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 7,930         |                               |
| Quarter ending June 2018         | 7,790         | ↓                             |
| Quarter ending September 2018    | 7,751         | →                             |
| Quarter ending December 2018     | 7,749         | →                             |
| Quarter ending March 2019        | 7,767         | →                             |
| <b>Variance since March 2018</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 446    | 629    |
| May       | 1,984  | 2,269  |
| June      | 3,390  | 3,817  |
| July      | 5,459  | 6,083  |
| August    | 7,375  | 7,670  |
| September | 9,149  | 9,214  |
| October   | 11,452 | 11,493 |
| November  | 13,365 | 13,751 |
| December  | 14,919 | 15,272 |
| January   | 16,360 | 17,076 |
| February  | 18,677 | 18,778 |
| March     | 21,984 | 21,655 |
| April     | 23,630 |        |
| May       | 23,756 |        |
| June      | 23,760 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 140      | 2,531       | 5.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,019    | 8,406       | 12.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,614    | 2,531       | 63.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,095    | 8,406       | 60.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 654      | 10,411      | 6.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 85       | 10,411      | 0.8%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 152      | 10,411      | 1.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

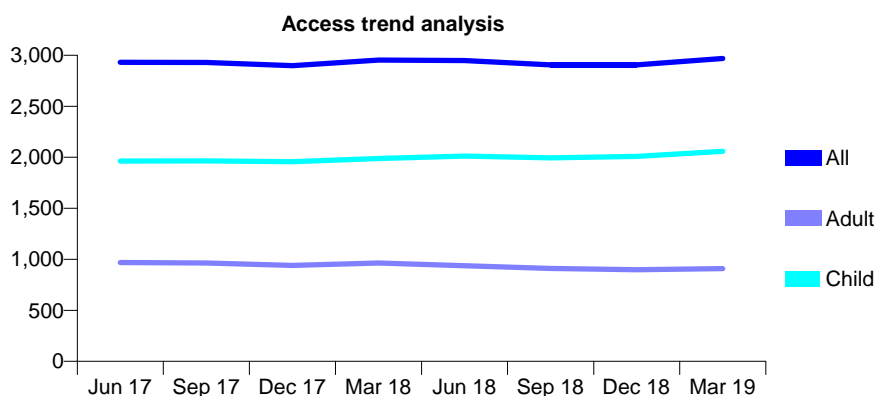
## Q68 - Vital Signs At a Glance Contract Report for 355046/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Mr MA Crowley and Mr AW Smith |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2006                    |
| Contract end date    |                               |

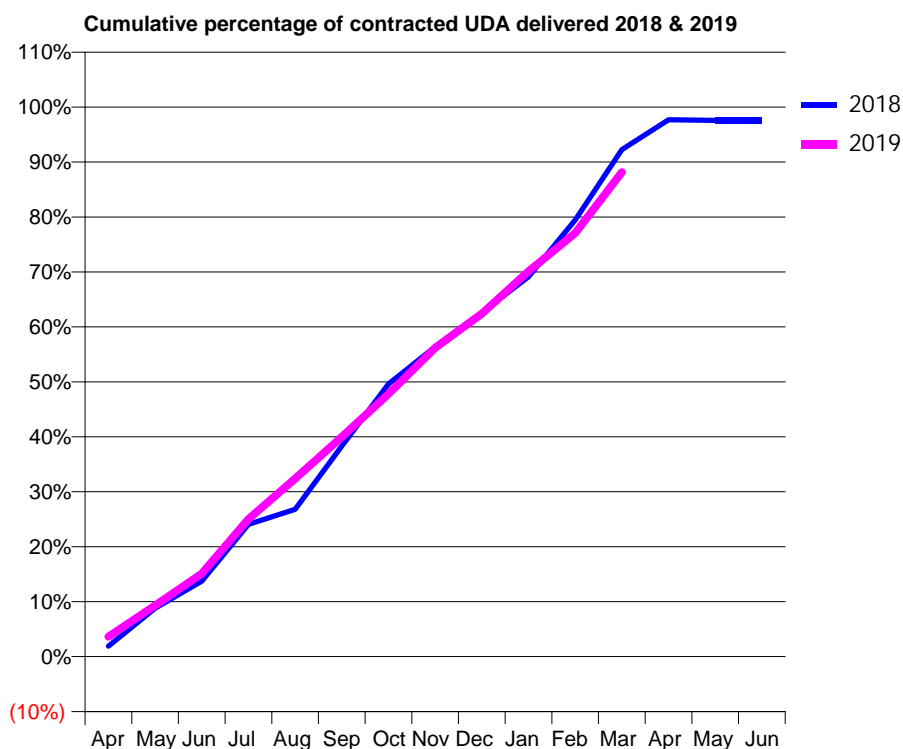
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,028       |
| Carry forward general activity (UDA)        | 171         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £180,289.26 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,953       |                               |
| Quarter ending June 2018         | 2,948       | →                             |
| Quarter ending September 2018    | 2,905       | ↓                             |
| Quarter ending December 2018     | 2,907       | →                             |
| Quarter ending March 2019        | 2,969       | ↑                             |
| <b>Variance since March 2018</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 134                               | 255   |
| May       | 620                               | 655   |
| June      | 967                               | 1,062 |
| July      | 1,690                             | 1,758 |
| August    | 1,884                             | 2,278 |
| September | 2,692                             | 2,811 |
| October   | 3,487                             | 3,360 |
| November  | 3,964                             | 3,949 |
| December  | 4,400                             | 4,385 |
| January   | 4,857                             | 4,928 |
| February  | 5,585                             | 5,416 |
| March     | 6,484                             | 6,194 |
| April     | 6,866                             |       |
| May       | 6,856                             |       |
| June      | 6,856                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 185      | 3,143       | 5.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 133      | 938         | 14.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,897    | 3,143       | 60.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 448      | 938         | 47.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 187      | 3,897       | 4.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 3,897       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 3,897       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

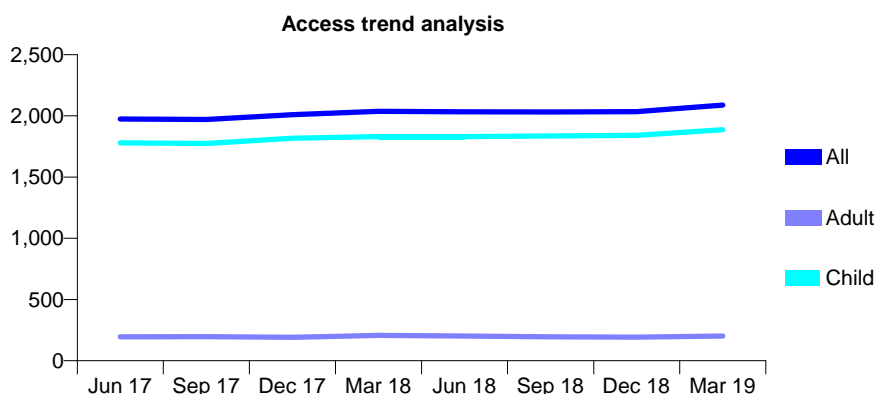
## Q68 - Vital Signs At a Glance Contract Report for 355410/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR C AMIN    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2012   |
| Contract end date    |              |

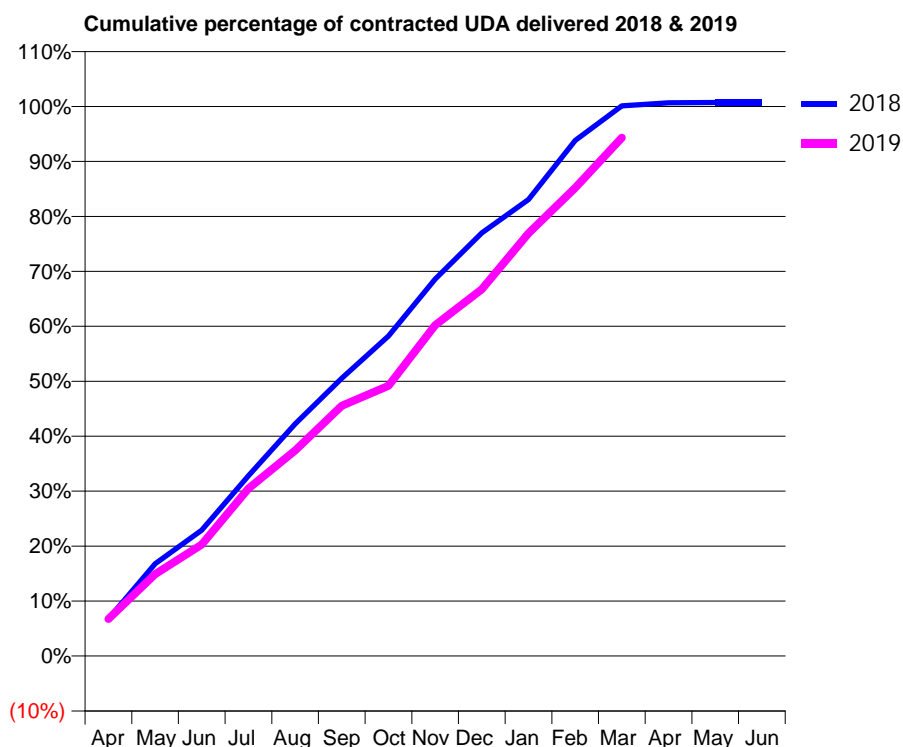
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 3,800       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £102,882.55 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,038       |                               |
| Quarter ending June 2018         | 2,033       | →                             |
| Quarter ending September 2018    | 2,032       | →                             |
| Quarter ending December 2018     | 2,034       | →                             |
| Quarter ending March 2019        | 2,089       | ↑                             |
| <b>Variance since March 2018</b> | <b>2.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 258                               | 257   |
| May       | 638                               | 566   |
| June      | 870                               | 771   |
| July      | 1,246                             | 1,159 |
| August    | 1,605                             | 1,422 |
| September | 1,921                             | 1,731 |
| October   | 2,212                             | 1,868 |
| November  | 2,606                             | 2,289 |
| December  | 2,925                             | 2,536 |
| January   | 3,157                             | 2,922 |
| February  | 3,565                             | 3,237 |
| March     | 3,804                             | 3,584 |
| April     | 3,824                             |       |
| May       | 3,827                             |       |
| June      | 3,827                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 148      | 2,277       | 6.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 85          | 10.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,145    | 2,277       | 50.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 37       | 85          | 43.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 66       | 2,352       | 2.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 2,352       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 2,352       | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

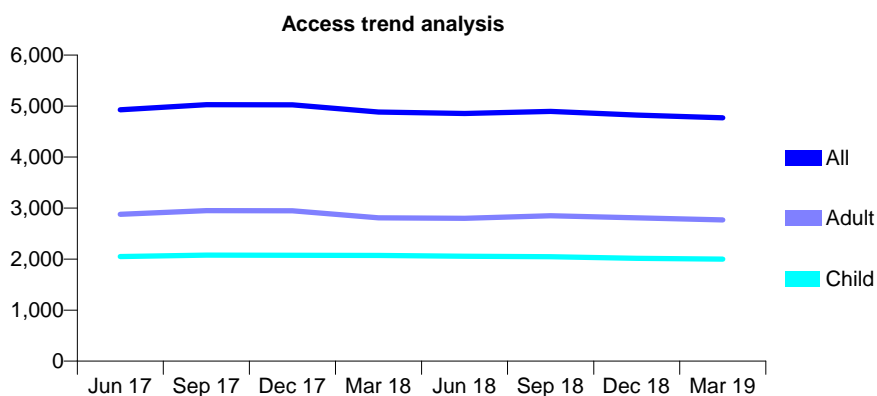
## Q68 - Vital Signs At a Glance Contract Report for 355569/0003 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | Maycroft Dental Care Centre Partnership |
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 02/07/2012                              |
| Contract end date    |   |

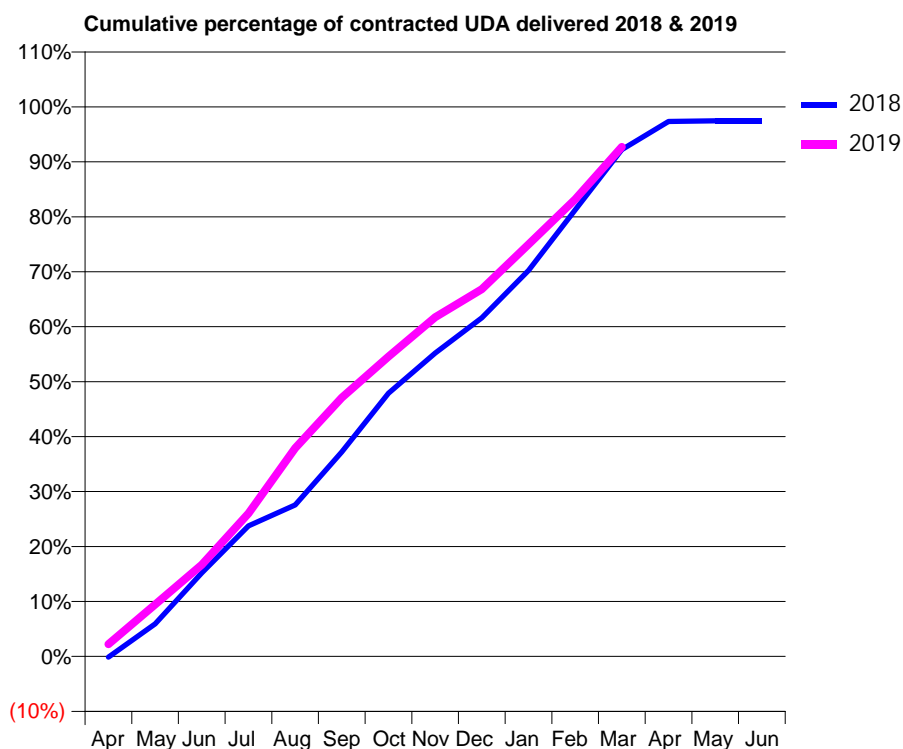
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,500      |
| Carry forward general activity (UDA)        | 290         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £394,183.05 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,883         |                               |
| Quarter ending June 2018         | 4,855         | →                             |
| Quarter ending September 2018    | 4,896         | →                             |
| Quarter ending December 2018     | 4,823         | ↓                             |
| Quarter ending March 2019        | 4,770         | ↓                             |
| <b>Variance since March 2018</b> | <b>(2.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -18                               | 255    |
| May       | 681                               | 1,087  |
| June      | 1,745                             | 1,919  |
| July      | 2,729                             | 2,992  |
| August    | 3,169                             | 4,357  |
| September | 4,280                             | 5,414  |
| October   | 5,507                             | 6,274  |
| November  | 6,346                             | 7,098  |
| December  | 7,083                             | 7,685  |
| January   | 8,076                             | 8,623  |
| February  | 9,344                             | 9,566  |
| March     | 10,602                            | 10,661 |
| April     | 11,194                            |        |
| May       | 11,207                            |        |
| June      | 11,210                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 154      | 2,904       | 5.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 522      | 3,474       | 15.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,687    | 2,904       | 58.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,730    | 3,474       | 49.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 535      | 6,118       | 8.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 6,118       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 6,118       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

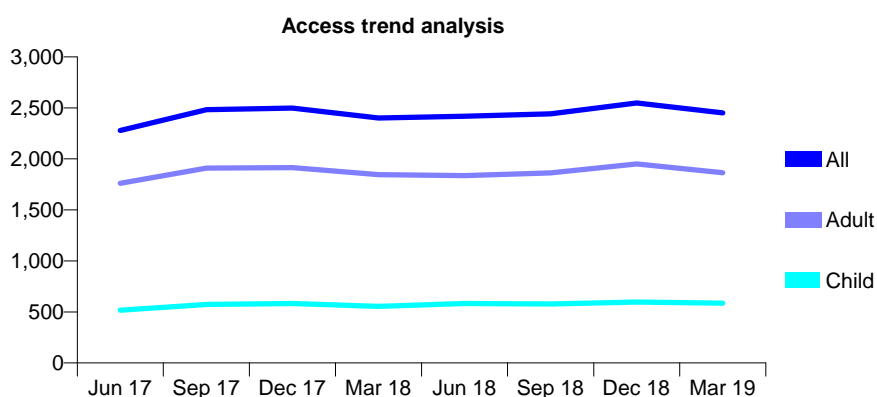
## Q68 - Vital Signs At a Glance Contract Report for 359270/0022 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Dr Amit Rai & Dr Ali Reza Roxar |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/02/2013                      |
| Contract end date    |                                 |

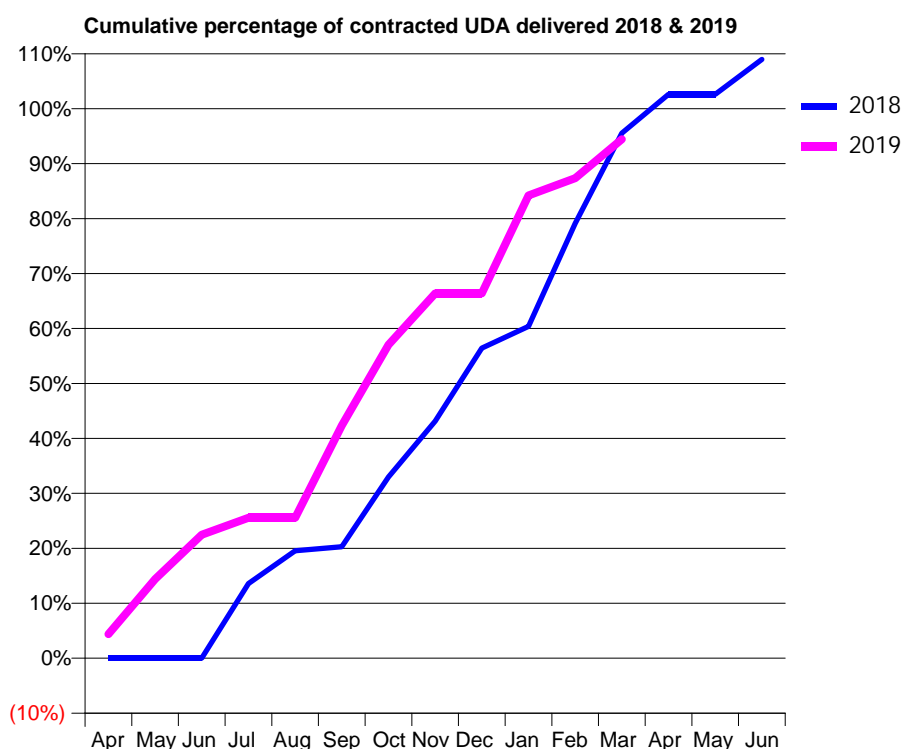
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,710       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £226,234.06 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 2,400 |                               |
| Quarter ending June 2018         | 2,418 | →                             |
| Quarter ending September 2018    | 2,441 | →                             |
| Quarter ending December 2018     | 2,548 | ↑                             |
| Quarter ending March 2019        | 2,451 | ↓                             |
| <b>Variance since March 2018</b> | 2.1%  | ↑                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 382   |
| May       | 0                                 | 1,254 |
| June      | 0                                 | 1,958 |
| July      | 734                               | 2,227 |
| August    | 1,056                             | 2,227 |
| September | 1,095                             | 3,688 |
| October   | 1,782                             | 4,968 |
| November  | 2,329                             | 5,782 |
| December  | 3,047                             | 5,782 |
| January   | 3,261                             | 7,336 |
| February  | 4,274                             | 7,607 |
| March     | 5,158                             | 8,225 |
| April     | 5,541                             |       |
| May       | 5,541                             |       |
| June      | 5,885                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 736         | 7.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 359      | 2,219       | 16.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 378      | 736         | 51.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 919      | 2,219       | 41.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 162      | 2,788       | 5.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 2,788       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 127      | 2,788       | 4.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



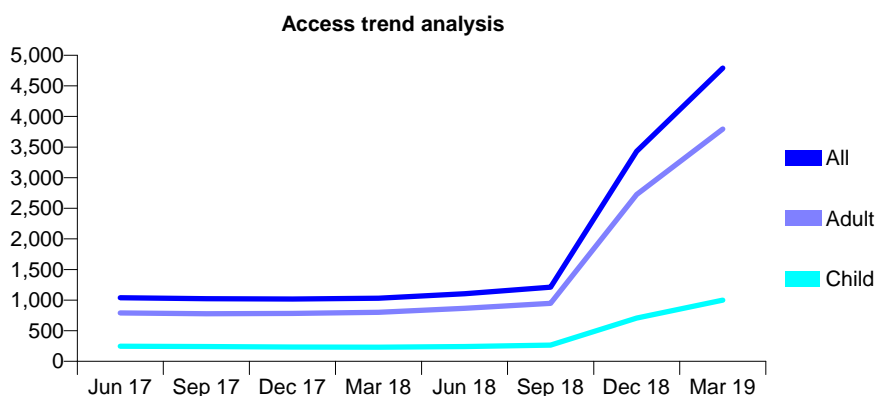
## Q68 - Vital Signs At a Glance Contract Report for 359408/0001 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Dene Lodge Partnership |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2006             |
| Contract end date    |                        |

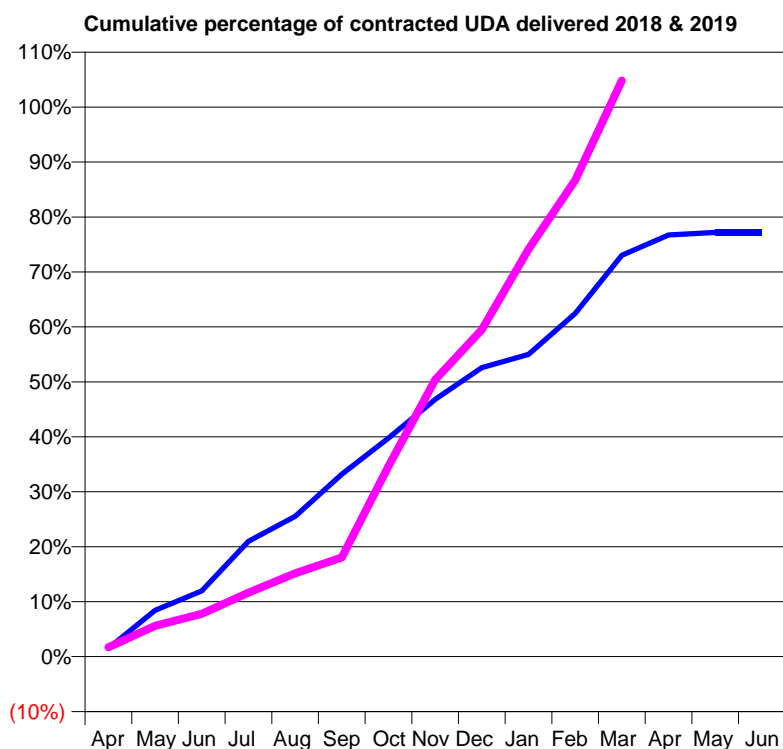
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,147      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £299,199.36 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,032         |                               |
| Quarter ending June 2018         | 1,106         | ↑                             |
| Quarter ending September 2018    | 1,213         | ↑                             |
| Quarter ending December 2018     | 3,432         | ↑                             |
| Quarter ending March 2019        | 4,793         | ↑                             |
| <b>Variance since March 2018</b> | <b>364.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 71                                | 209    |
| May       | 386                               | 682    |
| June      | 547                               | 947    |
| July      | 961                               | 1,413  |
| August    | 1,168                             | 1,840  |
| September | 1,520                             | 2,192  |
| October   | 1,821                             | 4,209  |
| November  | 2,144                             | 6,121  |
| December  | 2,408                             | 7,226  |
| January   | 2,519                             | 9,003  |
| February  | 2,860                             | 10,533 |
| March     | 3,344                             | 12,732 |
| April     | 3,513                             |        |
| May       | 3,534                             |        |
| June      | 3,534                             |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 64       | 1,315       | 4.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 600      | 5,220       | 11.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 387      | 1,315       | 29.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,421    | 5,220       | 27.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 291      | 6,457       | 4.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 6,457       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 125      | 6,457       | 1.9%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

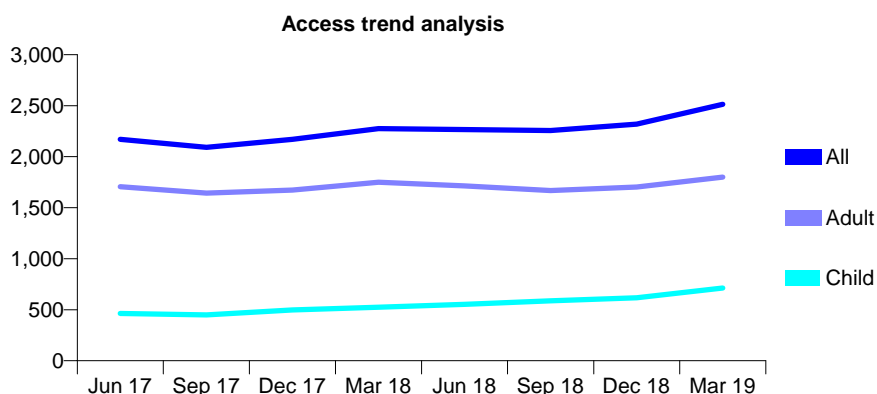
## Q68 - Vital Signs At a Glance Contract Report for 363863/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR G BILLIS  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2015   |
| Contract end date    |              |

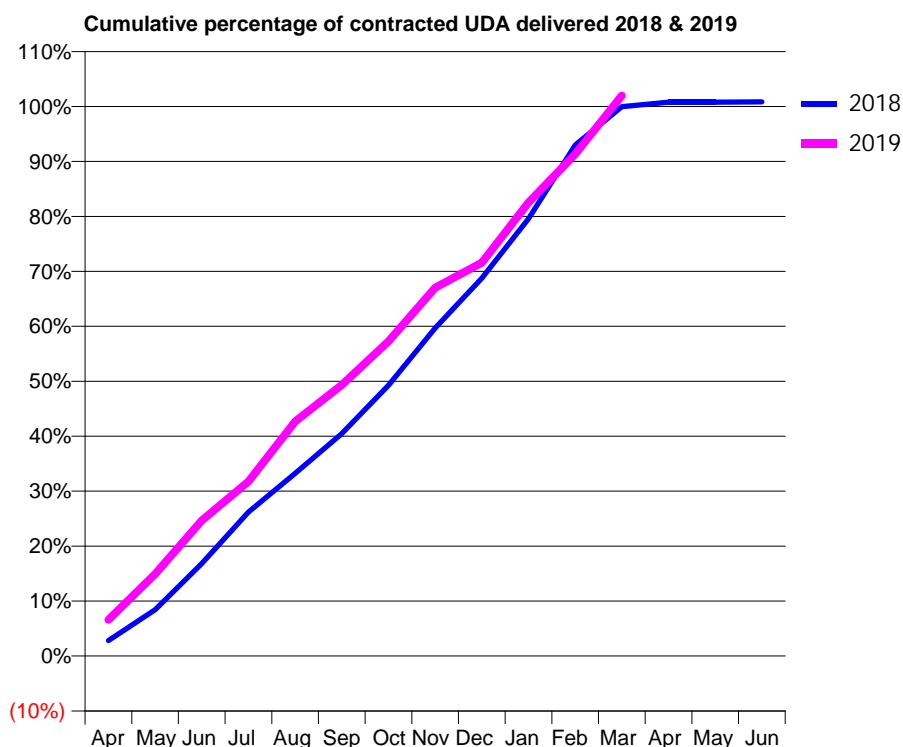
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £149,508.10 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 2,275        |                               |
| Quarter ending June 2018         | 2,266        | →                             |
| Quarter ending September 2018    | 2,257        | →                             |
| Quarter ending December 2018     | 2,320        | ↑                             |
| Quarter ending March 2019        | 2,514        | ↑                             |
| <b>Variance since March 2018</b> | <b>10.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 168                               | 397   |
| May       | 506                               | 897   |
| June      | 1,010                             | 1,481 |
| July      | 1,572                             | 1,905 |
| August    | 1,994                             | 2,560 |
| September | 2,427                             | 2,960 |
| October   | 2,956                             | 3,438 |
| November  | 3,580                             | 4,023 |
| December  | 4,125                             | 4,294 |
| January   | 4,775                             | 4,952 |
| February  | 5,579                             | 5,479 |
| March     | 5,998                             | 6,119 |
| April     | 6,045                             |       |
| May       | 6,047                             |       |
| June      | 6,051                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 990         | 4.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 258      | 2,421       | 10.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 551      | 990         | 55.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,418    | 2,421       | 58.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 271      | 3,381       | 8.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 3,381       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 3,381       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

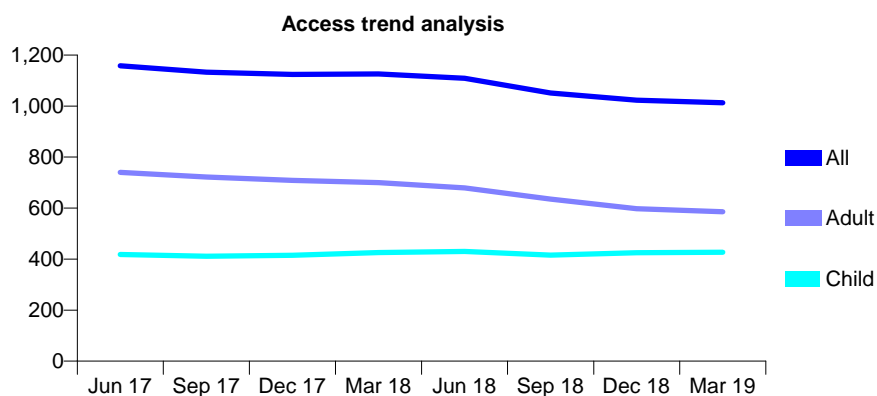
## Q68 - Vital Signs At a Glance Contract Report for 368156/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | MRS N SRINIVASAN |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/07/2011       |
| Contract end date    |                  |

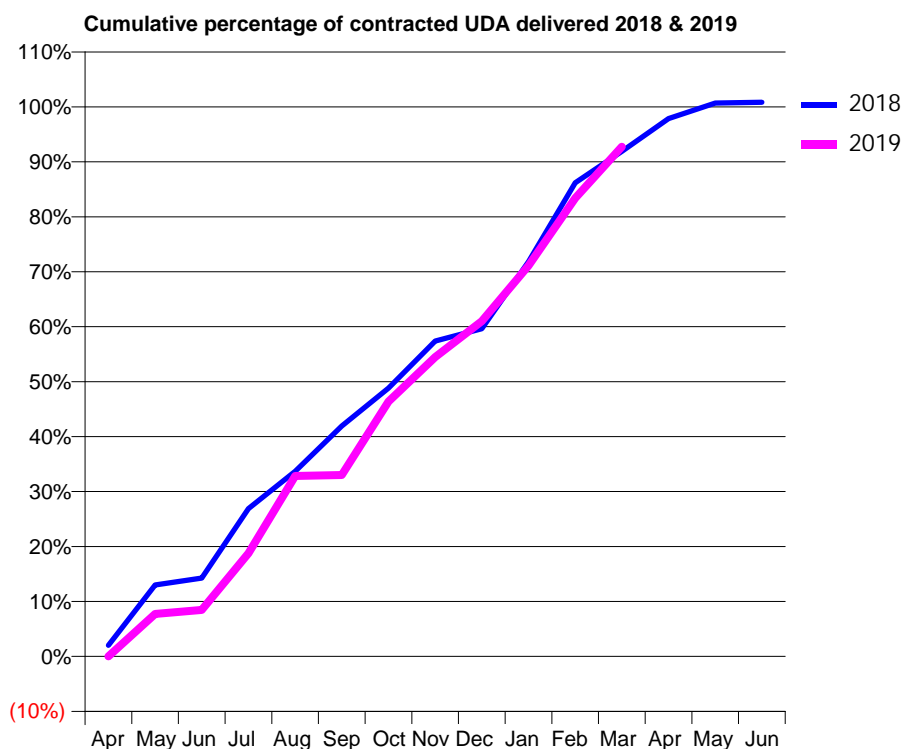
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,265      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £57,384.87 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 1,126          |                               |
| Quarter ending June 2018         | 1,109          | ↓                             |
| Quarter ending September 2018    | 1,051          | ↓                             |
| Quarter ending December 2018     | 1,023          | ↓                             |
| Quarter ending March 2019        | 1,013          | →                             |
| <b>Variance since March 2018</b> | <b>(10.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 46                                | 0     |
| May       | 295                               | 175   |
| June      | 323                               | 192   |
| July      | 609                               | 425   |
| August    | 763                               | 744   |
| September | 950                               | 748   |
| October   | 1,105                             | 1,051 |
| November  | 1,300                             | 1,234 |
| December  | 1,351                             | 1,382 |
| January   | 1,627                             | 1,610 |
| February  | 1,952                             | 1,889 |
| March     | 2,081                             | 2,101 |
| April     | 2,216                             |       |
| May       | 2,281                             |       |
| June      | 2,284                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 687         | 5.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 129      | 827         | 15.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 421      | 687         | 61.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 456      | 827         | 55.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 99       | 1,396       | 7.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,396       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,396       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

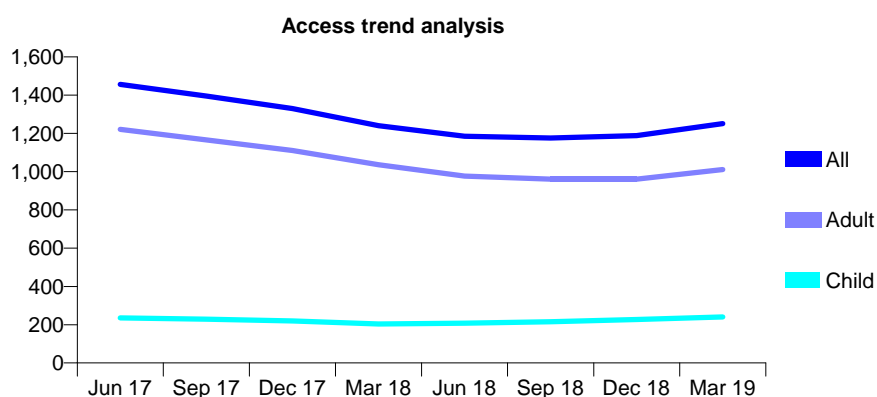
## Q68 - Vital Signs At a Glance Contract Report for 389382/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR MB FAHAMI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 05/07/2006   |
| Contract end date    |              |

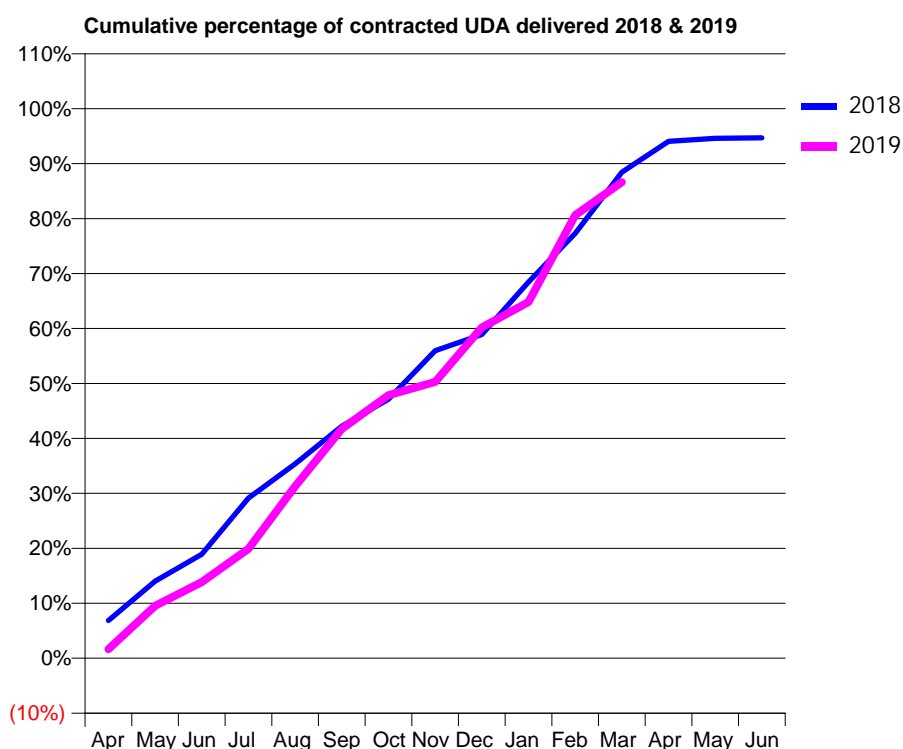
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,100       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £145,025.20 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 1,240 |                               |
| Quarter ending June 2018         | 1,185 | ↓                             |
| Quarter ending September 2018    | 1,176 | →                             |
| Quarter ending December 2018     | 1,188 | →                             |
| Quarter ending March 2019        | 1,251 | ↑                             |
| <b>Variance since March 2018</b> | 0.9%  | →                             |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 281   | 68    |
| May       | 575   | 391   |
| June      | 775   | 567   |
| July      | 1,194 | 816   |
| August    | 1,451 | 1,283 |
| September | 1,731 | 1,711 |
| October   | 1,933 | 1,962 |
| November  | 2,294 | 2,062 |
| December  | 2,415 | 2,468 |
| January   | 2,806 | 2,657 |
| February  | 3,170 | 3,306 |
| March     | 3,626 | 3,551 |
| April     | 3,856 |       |
| May       | 3,879 |       |
| June      | 3,882 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 369         | 3.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 217      | 1,356       | 16.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 200      | 369         | 54.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 582      | 1,356       | 42.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 202      | 1,655       | 12.2%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,655       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,655       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

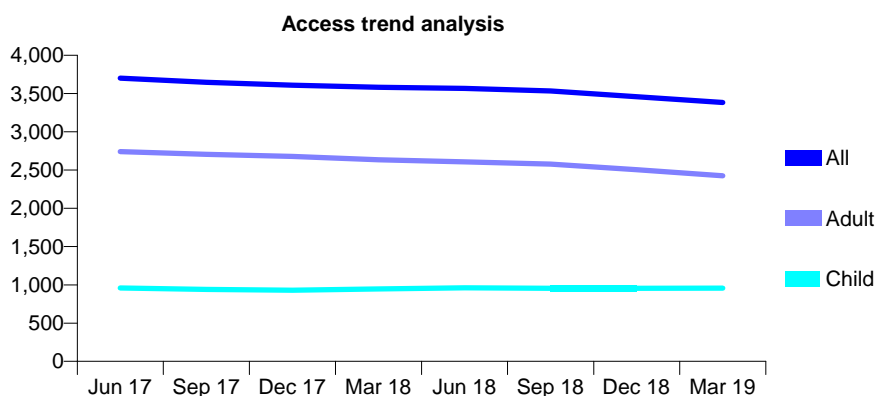
## Q68 - Vital Signs At a Glance Contract Report for 396710/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Old Mill Dental Surgery |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

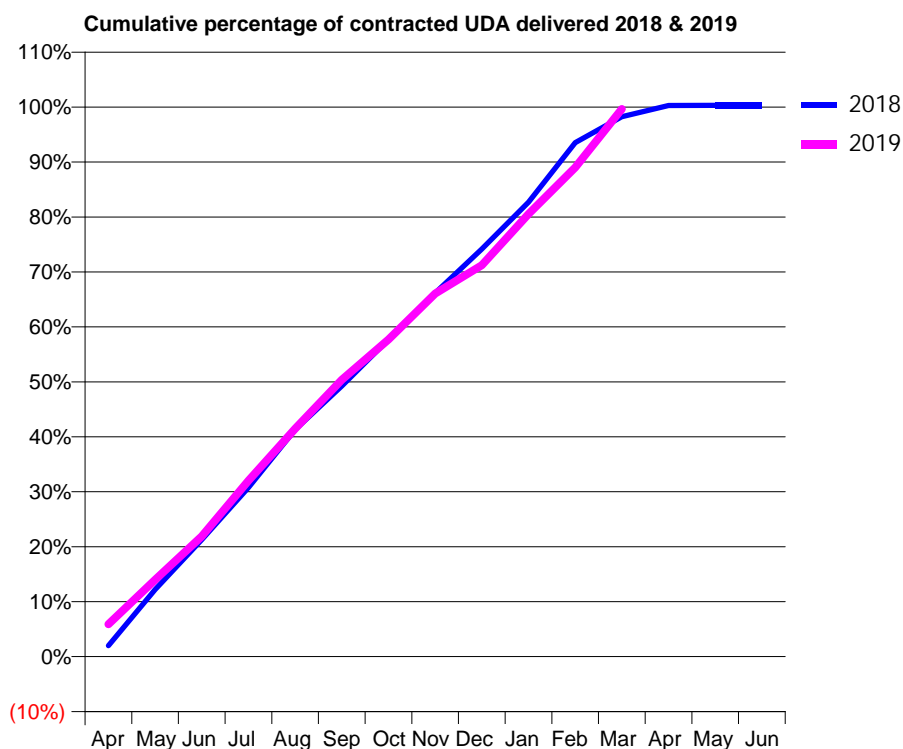
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,029       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £172,175.72 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,580         |                               |
| Quarter ending June 2018         | 3,567         | →                             |
| Quarter ending September 2018    | 3,533         | →                             |
| Quarter ending December 2018     | 3,459         | ↓                             |
| Quarter ending March 2019        | 3,382         | ↓                             |
| <b>Variance since March 2018</b> | <b>(5.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 161                               | 475   |
| May       | 981                               | 1,123 |
| June      | 1,709                             | 1,757 |
| July      | 2,471                             | 2,571 |
| August    | 3,317                             | 3,331 |
| September | 3,952                             | 4,044 |
| October   | 4,635                             | 4,632 |
| November  | 5,314                             | 5,305 |
| December  | 5,955                             | 5,718 |
| January   | 6,639                             | 6,466 |
| February  | 7,510                             | 7,149 |
| March     | 7,888                             | 7,998 |
| April     | 8,051                             |       |
| May       | 8,053                             |       |
| June      | 8,054                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 160      | 1,558       | 10.3%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 317      | 3,036       | 10.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 849      | 1,558       | 54.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,275    | 3,036       | 42.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 307      | 4,496       | 6.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 4,496       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 4,496       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

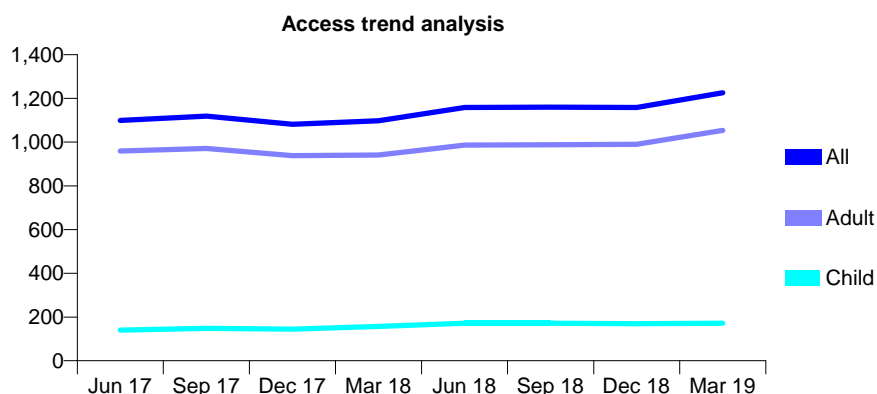
## Q68 - Vital Signs At a Glance Contract Report for 398144/0002 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MISS DR BECKER |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/11/2015     |
| Contract end date    |                |

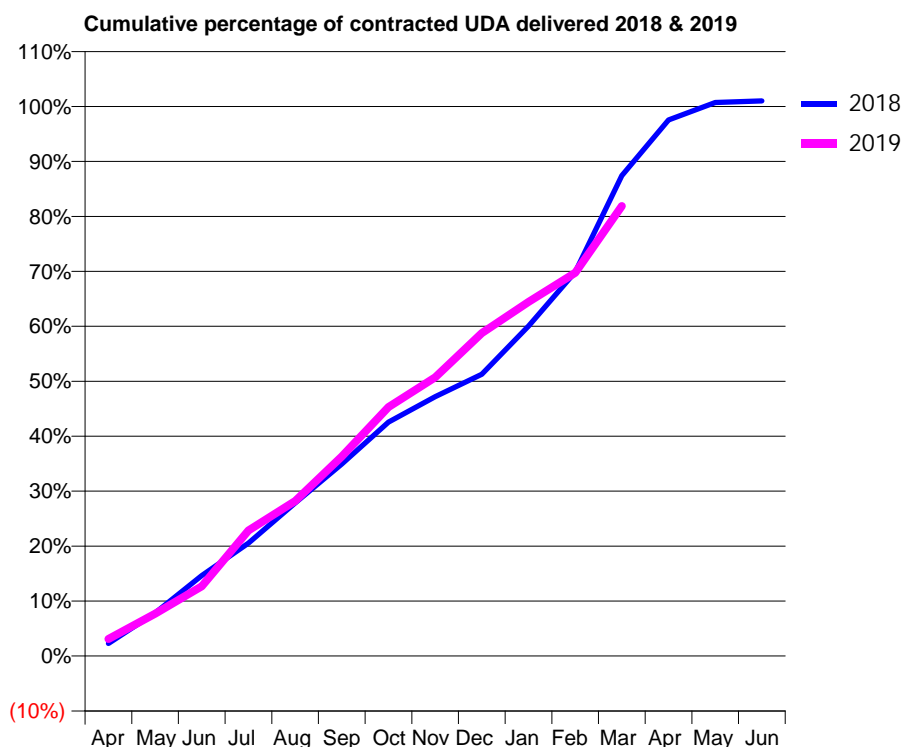
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,156       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £116,745.41 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 1,098        |                               |
| Quarter ending June 2018         | 1,158        | ↑                             |
| Quarter ending September 2018    | 1,160        | →                             |
| Quarter ending December 2018     | 1,159        | →                             |
| Quarter ending March 2019        | 1,226        | ↑                             |
| <b>Variance since March 2018</b> | <b>11.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 95                                | 128   |
| May       | 326                               | 321   |
| June      | 609                               | 527   |
| July      | 854                               | 949   |
| August    | 1,158                             | 1,172 |
| September | 1,452                             | 1,509 |
| October   | 1,769                             | 1,882 |
| November  | 1,961                             | 2,108 |
| December  | 2,131                             | 2,442 |
| January   | 2,494                             | 2,679 |
| February  | 2,904                             | 2,898 |
| March     | 3,632                             | 3,402 |
| April     | 4,054                             |       |
| May       | 4,186                             |       |
| June      | 4,198                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 258         | 7.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 152      | 1,599       | 9.5%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 163      | 258         | 63.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,036    | 1,599       | 64.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 115      | 1,699       | 6.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,699       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,699       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

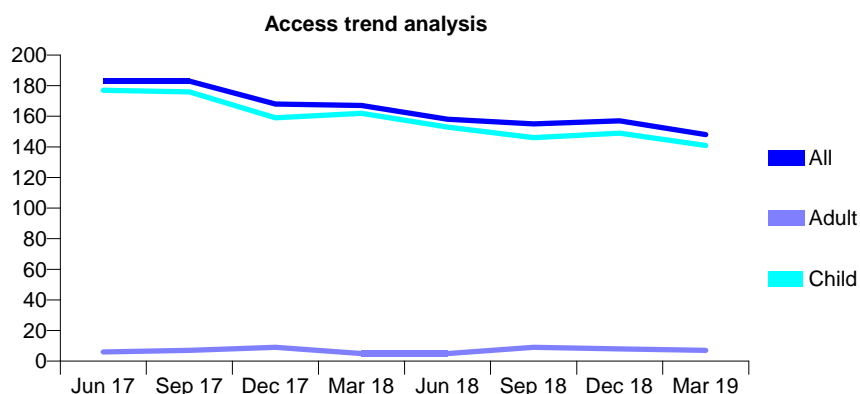
## Q68 - Vital Signs At a Glance Contract Report for 557056/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR S URDANG  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 02/07/2008   |
| Contract end date    |              |

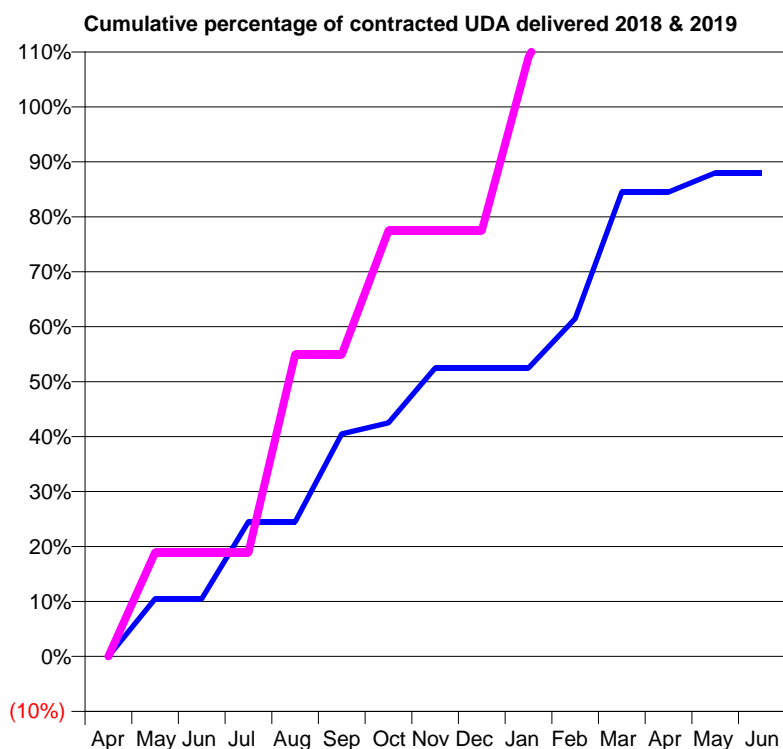
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 111       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £2,572.77 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 167            |                               |
| Quarter ending June 2018         | 158            | ↓                             |
| Quarter ending September 2018    | 155            | ↓                             |
| Quarter ending December 2018     | 157            | →                             |
| Quarter ending March 2019        | 148            | ↓                             |
| <b>Variance since March 2018</b> | <b>(11.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 21                                | 21   |
| June      | 21                                | 21   |
| July      | 49                                | 21   |
| August    | 49                                | 61   |
| September | 81                                | 61   |
| October   | 85                                | 86   |
| November  | 105                               | 86   |
| December  | 105                               | 86   |
| January   | 105                               | 121  |
| February  | 123                               | 138  |
| March     | 169                               | 141  |
| April     | 169                               |      |
| May       | 176                               |      |
| June      | 176                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 150         | 3.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 64       | 150         | 42.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 143         | 0.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 143         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 143         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

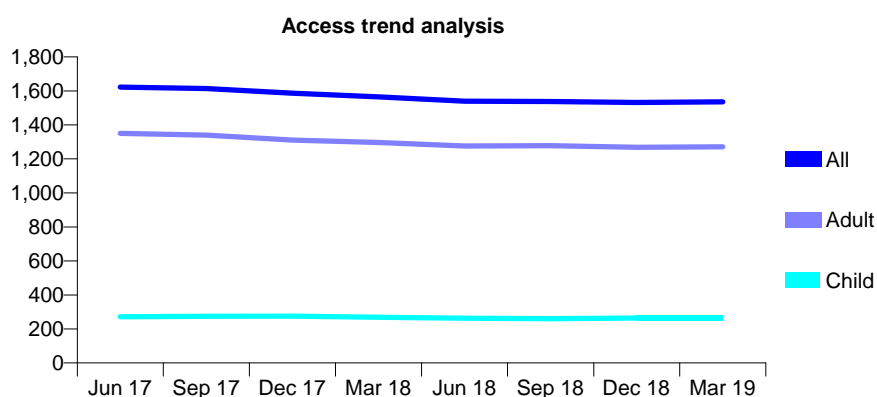
## Q68 - Vital Signs At a Glance Contract Report for 558222/0005 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR NJ VAID   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2011   |
| Contract end date    |              |

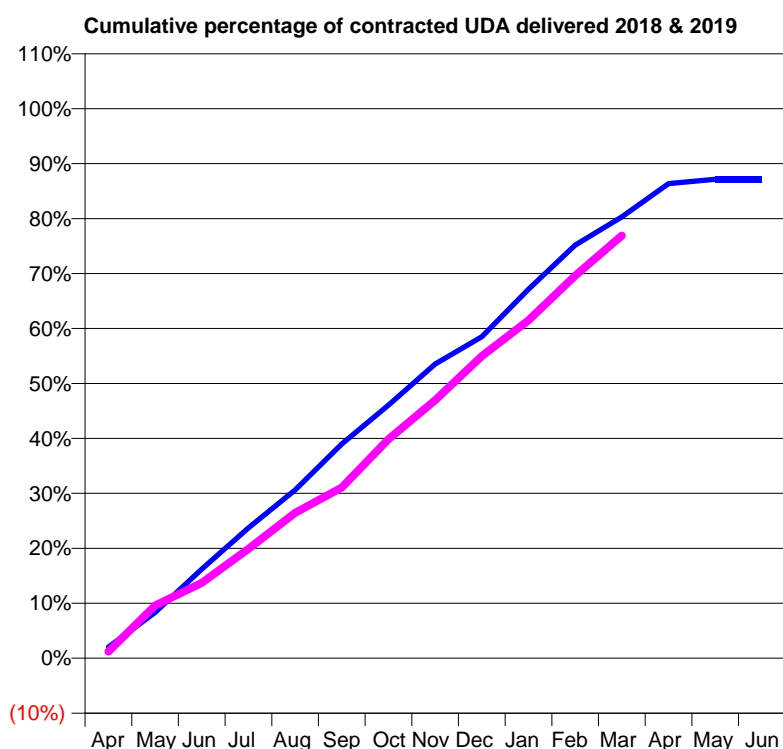
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,235       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £125,218.13 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,565         |                               |
| Quarter ending June 2018         | 1,539         | ↓                             |
| Quarter ending September 2018    | 1,538         | →                             |
| Quarter ending December 2018     | 1,532         | →                             |
| Quarter ending March 2019        | 1,535         | →                             |
| <b>Variance since March 2018</b> | <b>(1.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 106   | 63    |
| May       | 437   | 503   |
| June      | 849   | 717   |
| July      | 1,242 | 1,042 |
| August    | 1,604 | 1,386 |
| September | 2,040 | 1,627 |
| October   | 2,412 | 2,087 |
| November  | 2,803 | 2,458 |
| December  | 3,063 | 2,877 |
| January   | 3,515 | 3,220 |
| February  | 3,936 | 3,644 |
| March     | 4,204 | 4,026 |
| April     | 4,521 |       |
| May       | 4,562 |       |
| June      | 4,562 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 394         | 5.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 418      | 2,230       | 18.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 236      | 394         | 59.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,341    | 2,230       | 60.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 251      | 2,418       | 10.4%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 2,418       | 0.7%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 56       | 2,418       | 2.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



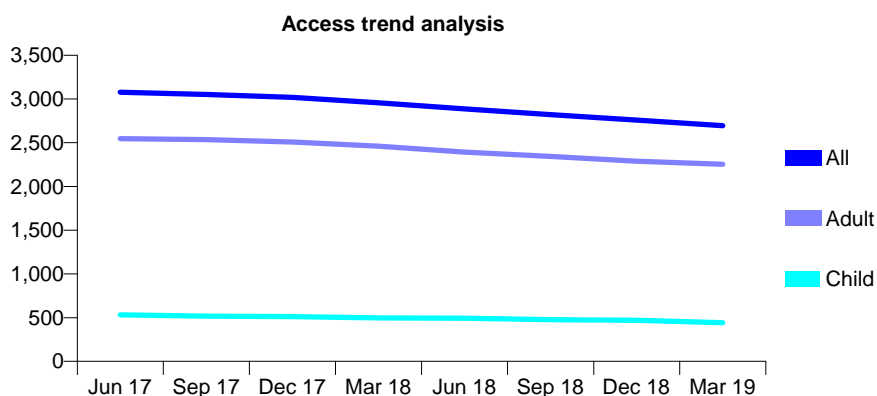
## Q68 - Vital Signs At a Glance Contract Report for 558222/0006 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR NJ VAID   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2011   |
| Contract end date    |              |

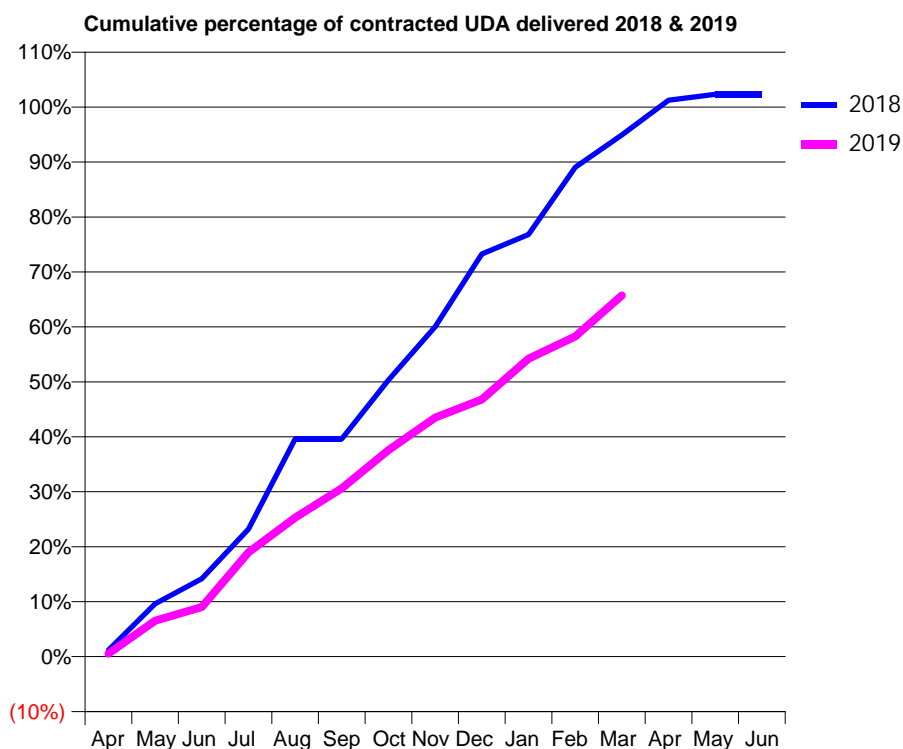
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,603      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £275,392.91 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,957         |                               |
| Quarter ending June 2018         | 2,886         | ↓                             |
| Quarter ending September 2018    | 2,820         | ↓                             |
| Quarter ending December 2018     | 2,758         | ↓                             |
| Quarter ending March 2019        | 2,695         | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 94                                | 58    |
| May       | 770                               | 692   |
| June      | 1,135                             | 957   |
| July      | 1,858                             | 2,012 |
| August    | 3,171                             | 2,681 |
| September | 3,171                             | 3,245 |
| October   | 4,028                             | 3,984 |
| November  | 4,806                             | 4,611 |
| December  | 5,862                             | 4,962 |
| January   | 6,147                             | 5,746 |
| February  | 7,126                             | 6,176 |
| March     | 7,597                             | 6,968 |
| April     | 8,101                             |       |
| May       | 8,189                             |       |
| June      | 8,189                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 699         | 6.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 487      | 3,626       | 13.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 411      | 699         | 58.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,073    | 3,626       | 57.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 275      | 3,932       | 7.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 63       | 3,932       | 1.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 3,932       | 0.9%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

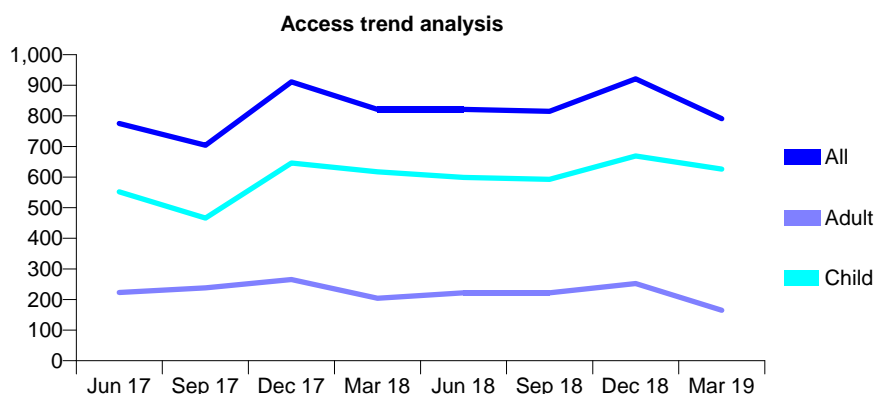
## Q68 - Vital Signs At a Glance Contract Report for 558745/0004 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR VH WIFFEN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2010   |
| Contract end date    |              |

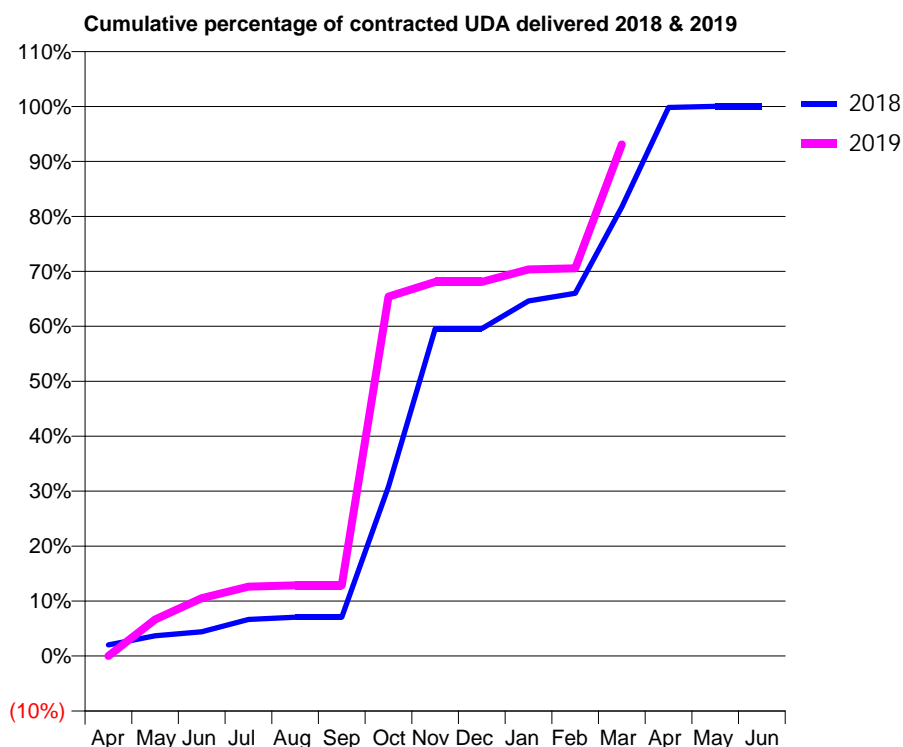
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,532      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £44,720.77 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 821           |                               |
| Quarter ending June 2018         | 821           | →                             |
| Quarter ending September 2018    | 815           | →                             |
| Quarter ending December 2018     | 921           | ↑                             |
| Quarter ending March 2019        | 791           | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 31                                | 0     |
| May       | 56                                | 102   |
| June      | 67                                | 161   |
| July      | 102                               | 193   |
| August    | 108                               | 197   |
| September | 108                               | 197   |
| October   | 472                               | 1,002 |
| November  | 912                               | 1,043 |
| December  | 912                               | 1,043 |
| January   | 990                               | 1,077 |
| February  | 1,011                             | 1,081 |
| March     | 1,252                             | 1,426 |
| April     | 1,529                             |       |
| May       | 1,532                             |       |
| June      | 1,532                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 1,217       | 2.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 69          | 1.4%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 743      | 1,217       | 61.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 43       | 69          | 62.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 29       | 1,030       | 2.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,030       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,030       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

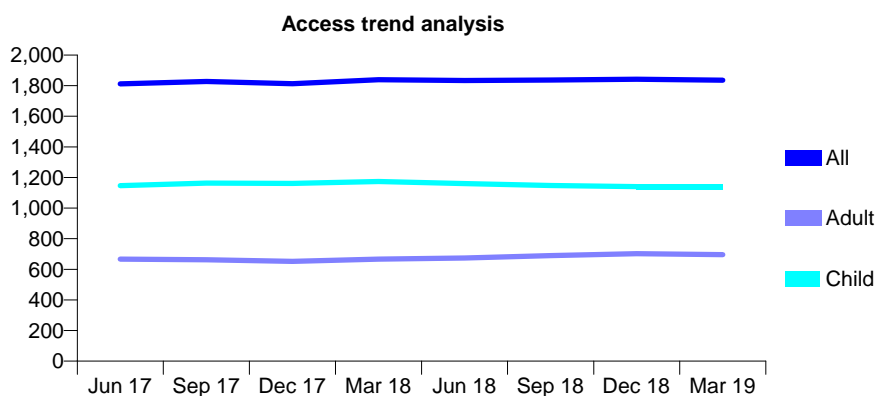
## Q68 - Vital Signs At a Glance Contract Report for 565113/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR MA PARKER |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

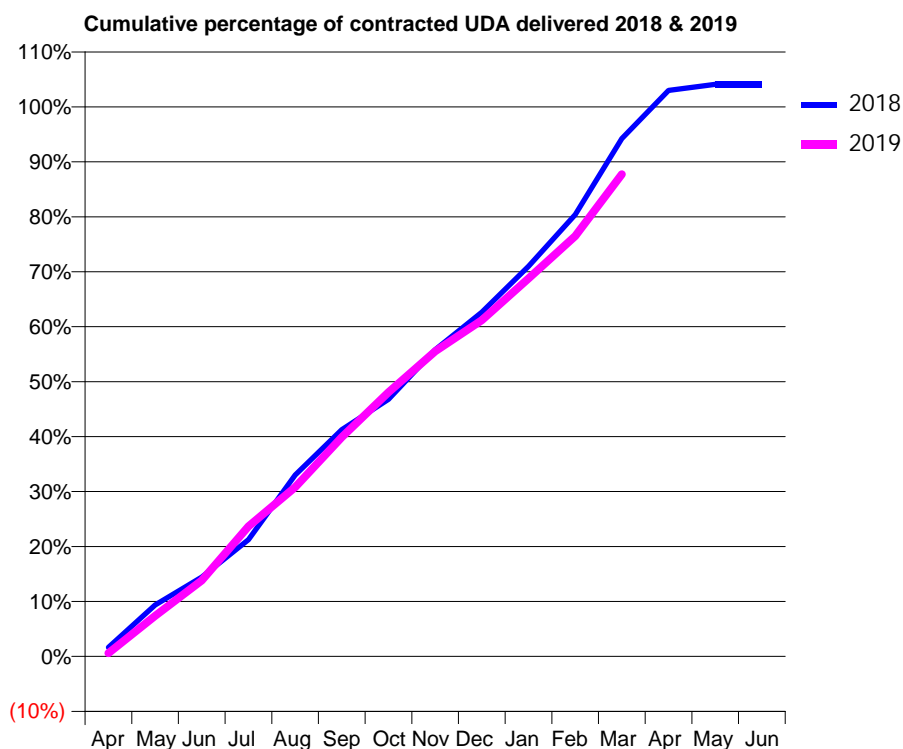
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,272      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £74,774.74 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,839         |                               |
| Quarter ending June 2018         | 1,834         | →                             |
| Quarter ending September 2018    | 1,837         | →                             |
| Quarter ending December 2018     | 1,842         | →                             |
| Quarter ending March 2019        | 1,836         | →                             |
| <b>Variance since March 2018</b> | <b>(0.2%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 54                                | 19    |
| May       | 306                               | 242   |
| June      | 472                               | 452   |
| July      | 695                               | 775   |
| August    | 1,081                             | 1,008 |
| September | 1,350                             | 1,305 |
| October   | 1,531                             | 1,573 |
| November  | 1,826                             | 1,816 |
| December  | 2,049                             | 2,001 |
| January   | 2,323                             | 2,250 |
| February  | 2,630                             | 2,502 |
| March     | 3,083                             | 2,871 |
| April     | 3,369                             |       |
| May       | 3,406                             |       |
| June      | 3,406                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 1,438       | 6.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 31       | 527         | 5.9%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 774      | 1,438       | 53.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 134      | 527         | 25.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 88       | 1,785       | 4.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,785       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,785       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

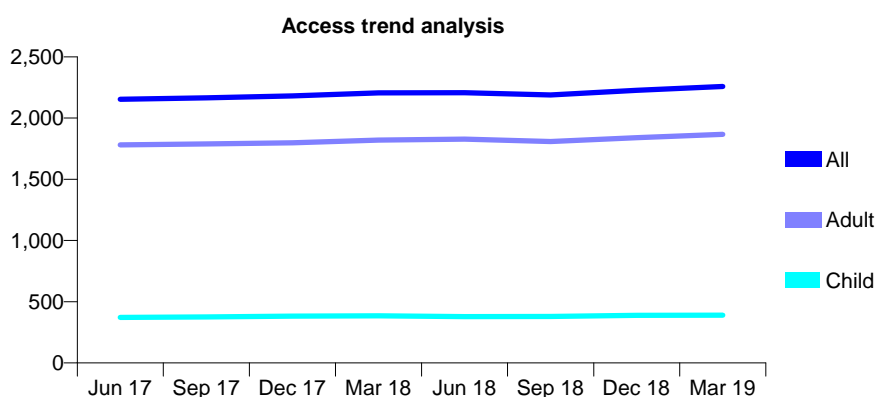
## Q68 - Vital Signs At a Glance Contract Report for 567612/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR AM SINGER |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

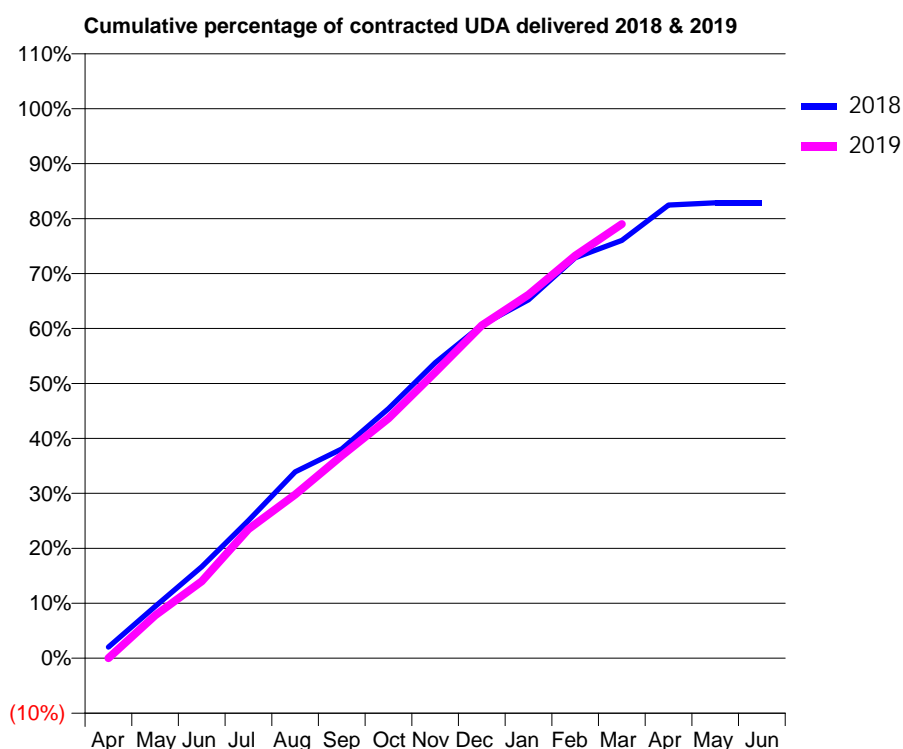
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,509       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £174,634.41 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 2,205 |                               |
| Quarter ending June 2018         | 2,207 | →                             |
| Quarter ending September 2018    | 2,189 | →                             |
| Quarter ending December 2018     | 2,227 | →                             |
| Quarter ending March 2019        | 2,259 | →                             |
| <b>Variance since March 2018</b> | 2.4%  | ↑                             |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 152   | 0     |
| May                               | 708   | 586   |
| June                              | 1,249 | 1,051 |
| July                              | 1,881 | 1,766 |
| August                            | 2,546 | 2,237 |
| September                         | 2,859 | 2,767 |
| October                           | 3,410 | 3,277 |
| November                          | 4,038 | 3,908 |
| December                          | 4,552 | 4,546 |
| January                           | 4,897 | 4,967 |
| February                          | 5,472 | 5,500 |
| March                             | 5,708 | 5,932 |
| April                             | 6,192 |       |
| May                               | 6,223 |       |
| June                              | 6,223 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 449         | 2.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 449      | 2,736       | 16.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 137      | 449         | 30.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,043    | 2,736       | 38.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 294      | 2,937       | 10.0%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 2,937       | 1.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 95       | 2,937       | 3.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

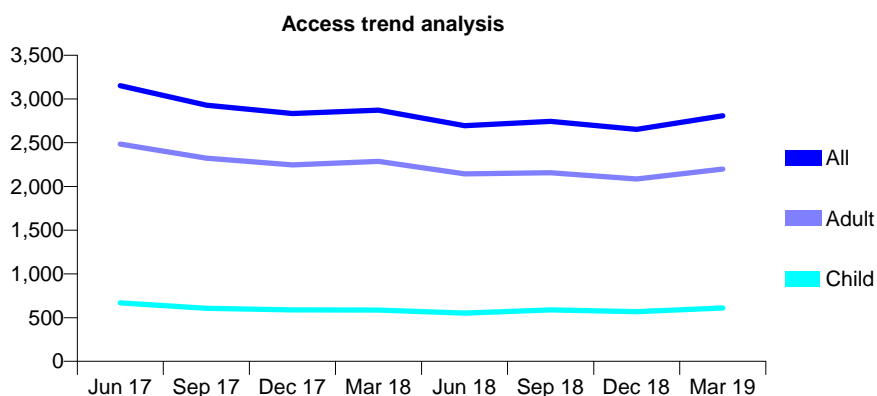
## Q68 - Vital Signs At a Glance Contract Report for 568171/0001 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Milford Dental Centre |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

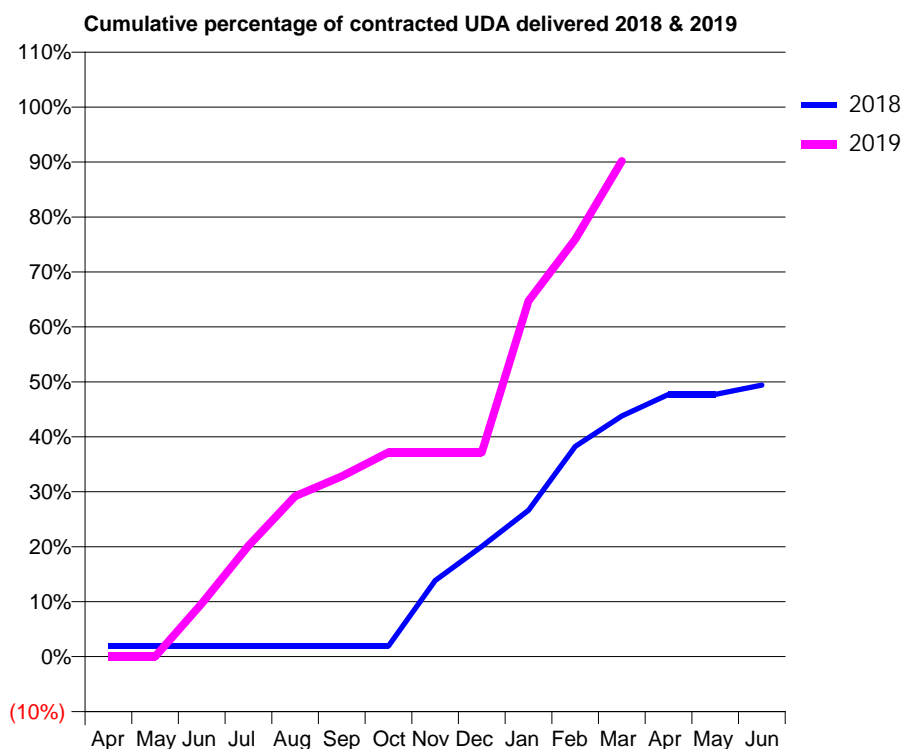
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £205,710.28 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,873         |                               |
| Quarter ending June 2018         | 2,695         | ↓                             |
| Quarter ending September 2018    | 2,745         | →                             |
| Quarter ending December 2018     | 2,653         | ↓                             |
| Quarter ending March 2019        | 2,809         | ↑                             |
| <b>Variance since March 2018</b> | <b>(2.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 175                               | 0     |
| May       | 175                               | 0     |
| June      | 175                               | 869   |
| July      | 175                               | 1,816 |
| August    | 175                               | 2,629 |
| September | 175                               | 2,951 |
| October   | 175                               | 3,345 |
| November  | 1,245                             | 3,345 |
| December  | 1,805                             | 3,345 |
| January   | 2,396                             | 5,827 |
| February  | 3,444                             | 6,836 |
| March     | 3,940                             | 8,114 |
| April     | 4,294                             |       |
| May       | 4,294                             |       |
| June      | 4,447                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 864         | 5.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 488      | 3,125       | 15.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 427      | 864         | 49.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,404    | 3,125       | 44.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 225      | 3,729       | 6.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 3,729       | 0.8%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 62       | 3,729       | 1.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

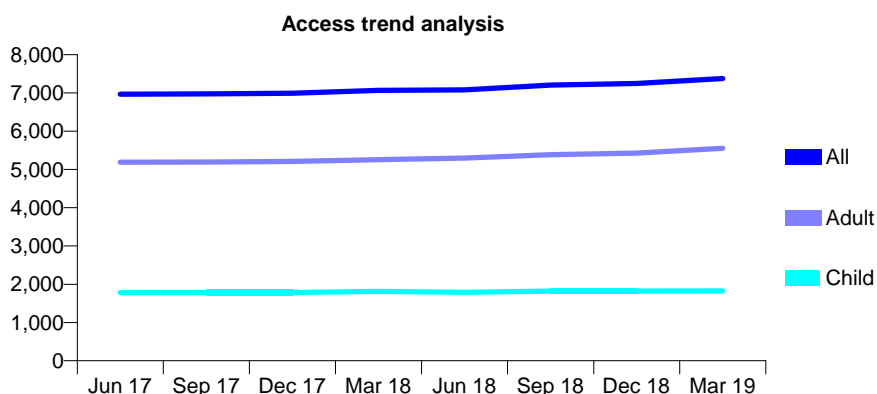
## Q68 - Vital Signs At a Glance Contract Report for 570052/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR AN MOORE  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

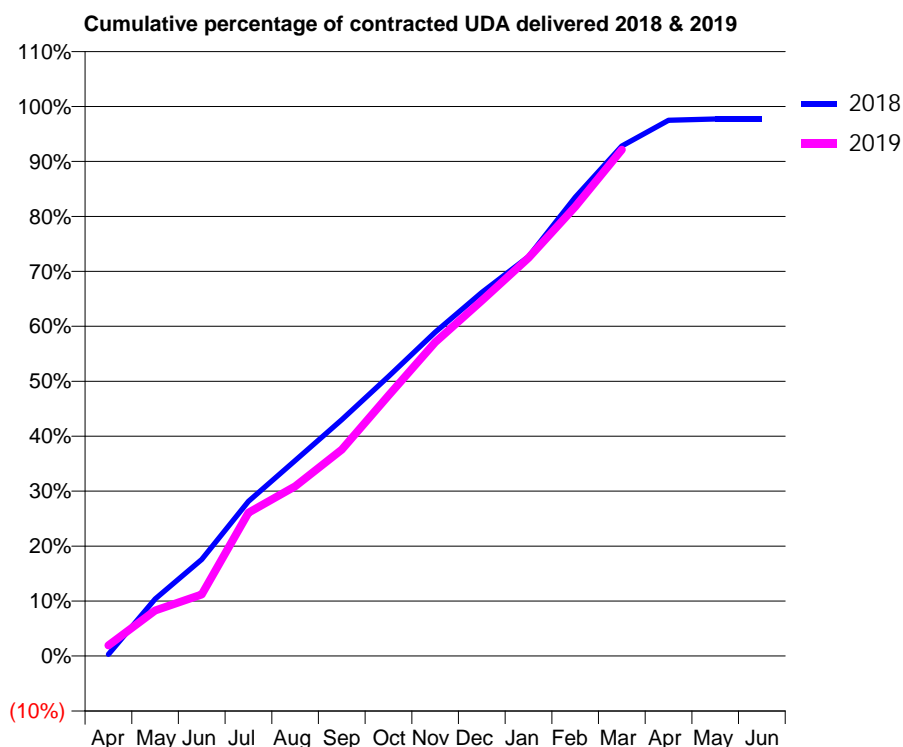
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,877      |
| Carry forward general activity (UDA)        | 363         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £457,586.03 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,069       |                               |
| Quarter ending June 2018         | 7,083       | →                             |
| Quarter ending September 2018    | 7,205       | →                             |
| Quarter ending December 2018     | 7,246       | →                             |
| Quarter ending March 2019        | 7,377       | →                             |
| <b>Variance since March 2018</b> | <b>4.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 47                                | 305    |
| May       | 1,651                             | 1,315  |
| June      | 2,790                             | 1,780  |
| July      | 4,468                             | 4,138  |
| August    | 5,652                             | 4,901  |
| September | 6,829                             | 5,962  |
| October   | 8,072                             | 7,528  |
| November  | 9,355                             | 9,062  |
| December  | 10,506                            | 10,267 |
| January   | 11,539                            | 11,502 |
| February  | 13,253                            | 12,982 |
| March     | 14,735                            | 14,627 |
| April     | 15,480                            |        |
| May       | 15,514                            |        |
| June      | 15,514                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 115      | 2,165       | 5.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 856      | 6,129       | 14.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,009    | 2,165       | 46.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,962    | 6,129       | 32.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 993      | 7,954       | 12.5%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 7,954       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 7,954       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

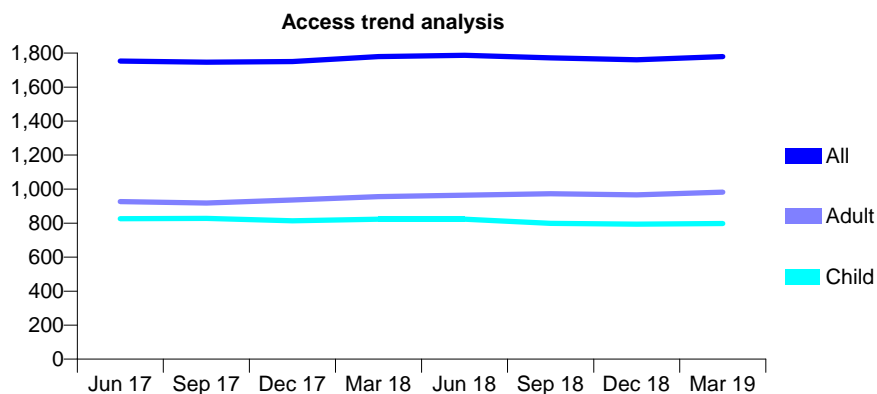
## Q68 - Vital Signs At a Glance Contract Report for 572721/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR IP MCLEAN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

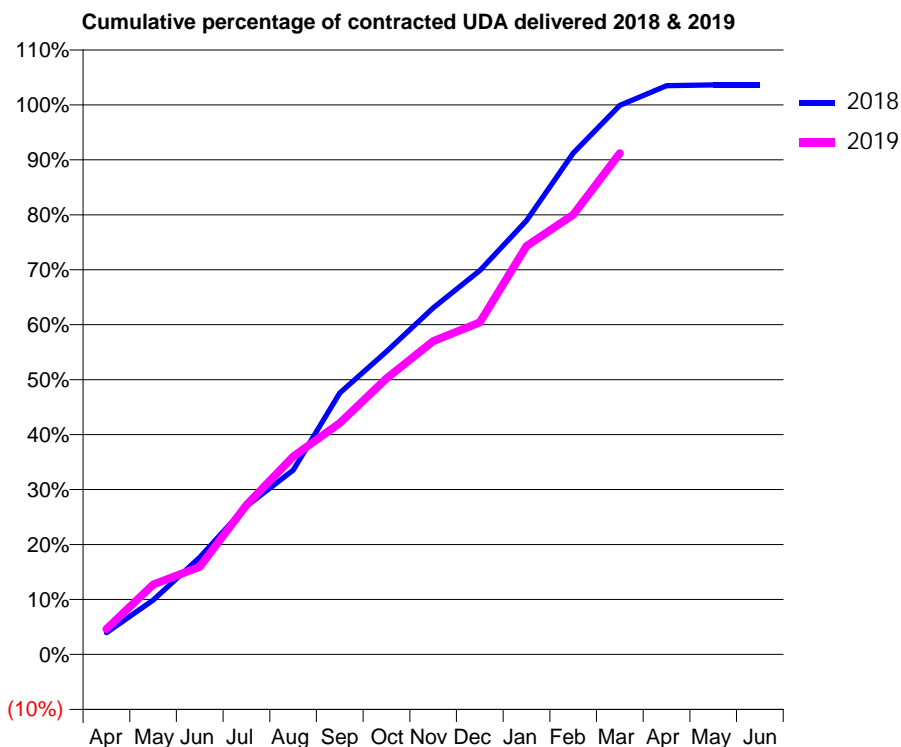
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,463       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £111,023.98 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,779       |                               |
| Quarter ending June 2018         | 1,787       | →                             |
| Quarter ending September 2018    | 1,772       | →                             |
| Quarter ending December 2018     | 1,760       | →                             |
| Quarter ending March 2019        | 1,779       | →                             |
| <b>Variance since March 2018</b> | <b>0.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 176                               | 207   |
| May       | 441                               | 567   |
| June      | 789                               | 712   |
| July      | 1,204                             | 1,214 |
| August    | 1,496                             | 1,608 |
| September | 2,124                             | 1,879 |
| October   | 2,461                             | 2,241 |
| November  | 2,815                             | 2,545 |
| December  | 3,117                             | 2,696 |
| January   | 3,523                             | 3,316 |
| February  | 4,071                             | 3,571 |
| March     | 4,459                             | 4,071 |
| April     | 4,619                             |       |
| May       | 4,625                             |       |
| June      | 4,625                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 1,371       | 5.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 126      | 1,236       | 10.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,000    | 1,371       | 72.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 828      | 1,236       | 67.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 84       | 2,531       | 3.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,531       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 2,531       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

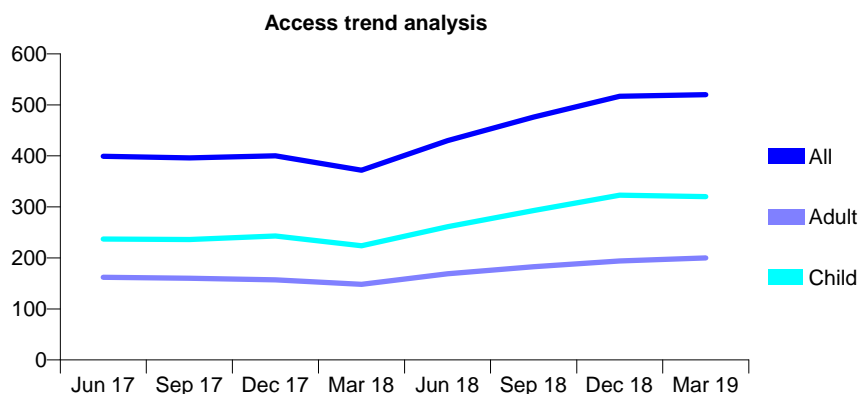
## Q68 - Vital Signs At a Glance Contract Report for 576735/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MS S SADR    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

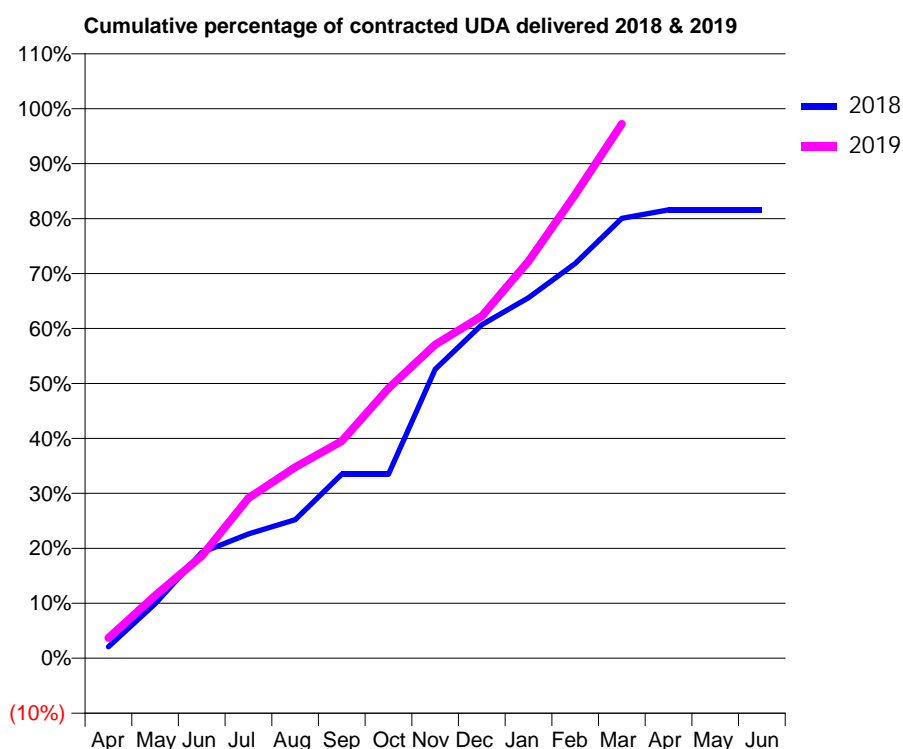
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,360      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £30,303.62 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 372          |                               |
| Quarter ending June 2018         | 430          | ↑                             |
| Quarter ending September 2018    | 476          | ↑                             |
| Quarter ending December 2018     | 517          | ↑                             |
| Quarter ending March 2019        | 520          | →                             |
| <b>Variance since March 2018</b> | <b>39.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018 | 2019  |
|-----------|------|-------|
| April     | 18   | 50    |
| May       | 85   | 155   |
| June      | 165  | 253   |
| July      | 195  | 396   |
| August    | 217  | 473   |
| September | 288  | 537   |
| October   | 288  | 668   |
| November  | 452  | 776   |
| December  | 522  | 847   |
| January   | 564  | 982   |
| February  | 618  | 1,148 |
| March     | 688  | 1,322 |
| April     | 702  |       |
| May       | 702  |       |
| June      | 702  |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 423         | 5.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 43       | 267         | 16.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 140      | 423         | 33.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 112      | 267         | 41.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 61       | 680         | 9.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 680         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 680         | 0.9%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



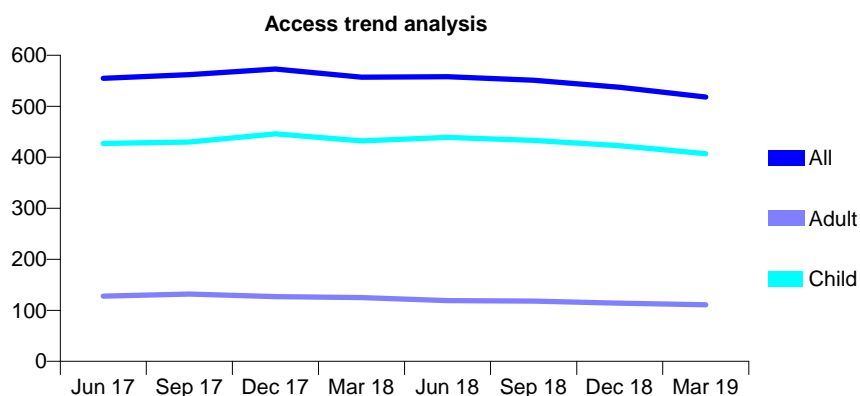
## Q68 - Vital Signs At a Glance Contract Report for 578150/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR AJ WHITEHEAD |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

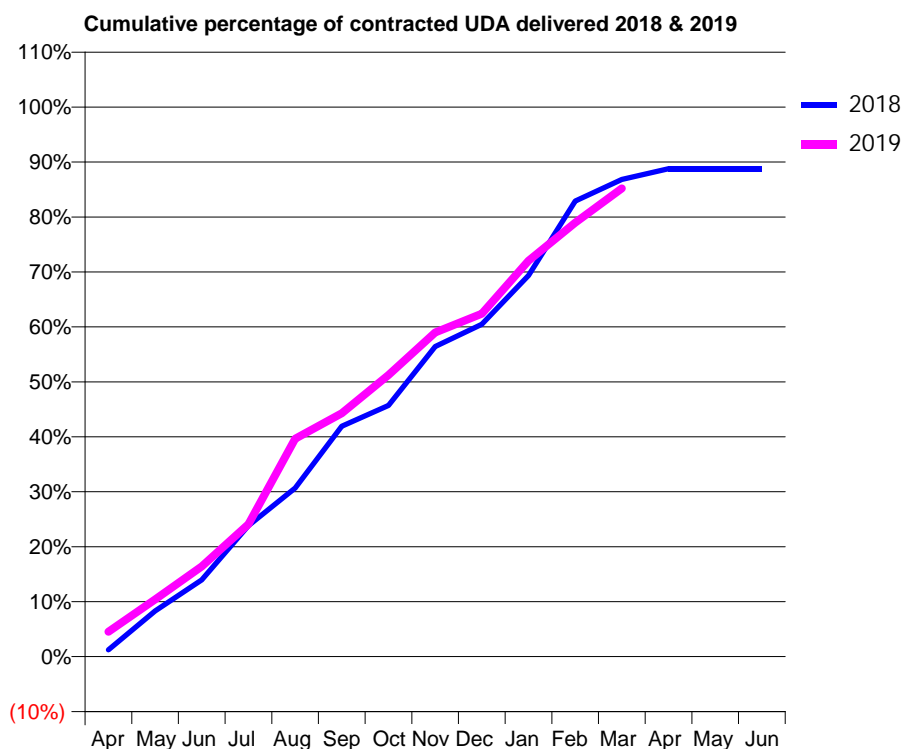
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,287      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32,496.98 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 557           |                               |
| Quarter ending June 2018         | 558           | →                             |
| Quarter ending September 2018    | 551           | ↓                             |
| Quarter ending December 2018     | 537           | ↓                             |
| Quarter ending March 2019        | 518           | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 18                                | 58    |
| May       | 120                               | 134   |
| June      | 203                               | 211   |
| July      | 346                               | 310   |
| August    | 445                               | 510   |
| September | 608                               | 570   |
| October   | 663                               | 660   |
| November  | 818                               | 759   |
| December  | 877                               | 803   |
| January   | 1,006                             | 927   |
| February  | 1,202                             | 1,016 |
| March     | 1,259                             | 1,096 |
| April     | 1,287                             |       |
| May       | 1,287                             |       |
| June      | 1,287                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 586         | 5.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 15       | 93          | 16.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 365      | 586         | 62.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 52       | 93          | 55.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 17       | 661         | 2.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 661         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 661         | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

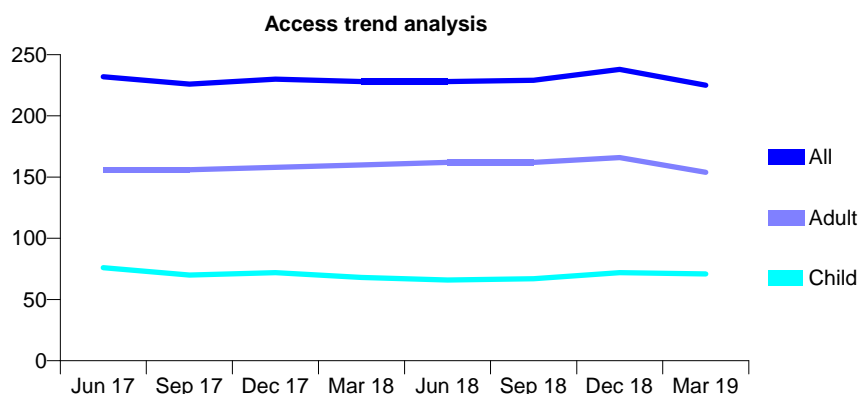
## Q68 - Vital Signs At a Glance Contract Report for 608696/0001 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Carlisle Parade Dental Practice |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2012                      |
| Contract end date    |                                 |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 750        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,429.63 |

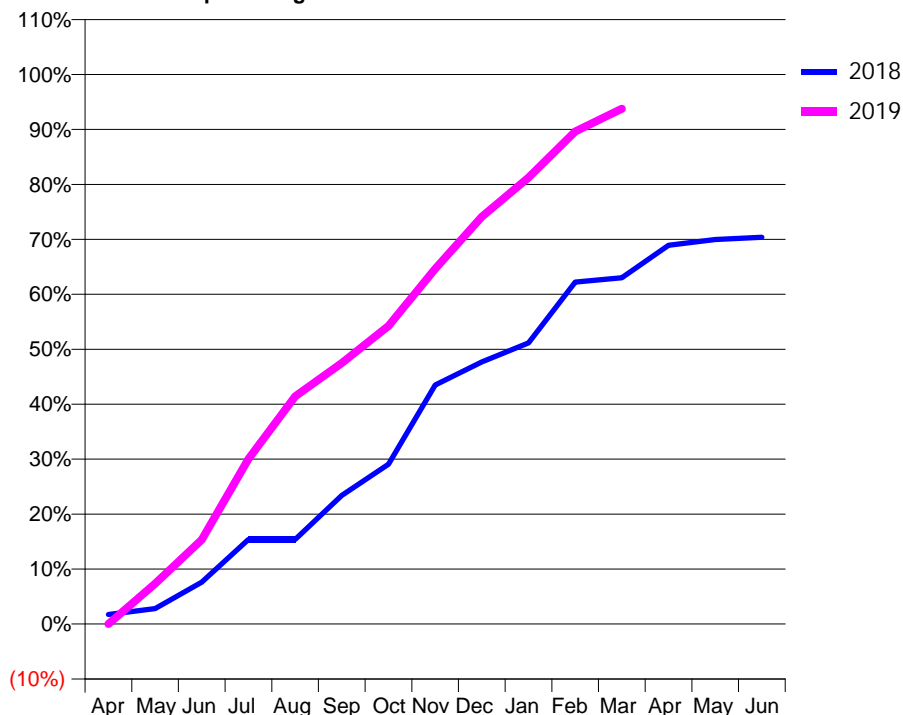
### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 228           |                               |
| Quarter ending June 2018         | 228           | →                             |
| Quarter ending September 2018    | 229           | →                             |
| Quarter ending December 2018     | 238           | ↑                             |
| Quarter ending March 2019        | 225           | ↓                             |
| <b>Variance since March 2018</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 13                                | 0    |
| May       | 21                                | 55   |
| June      | 57                                | 115  |
| July      | 115                               | 225  |
| August    | 115                               | 311  |
| September | 176                               | 356  |
| October   | 218                               | 407  |
| November  | 326                               | 485  |
| December  | 358                               | 556  |
| January   | 384                               | 609  |
| February  | 467                               | 672  |
| March     | 473                               | 703  |
| April     | 517                               |      |
| May       | 525                               |      |
| June      | 528                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 90          | 2.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 23       | 215         | 10.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 46       | 90          | 51.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 119      | 215         | 55.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 276         | 5.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 276         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 276         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

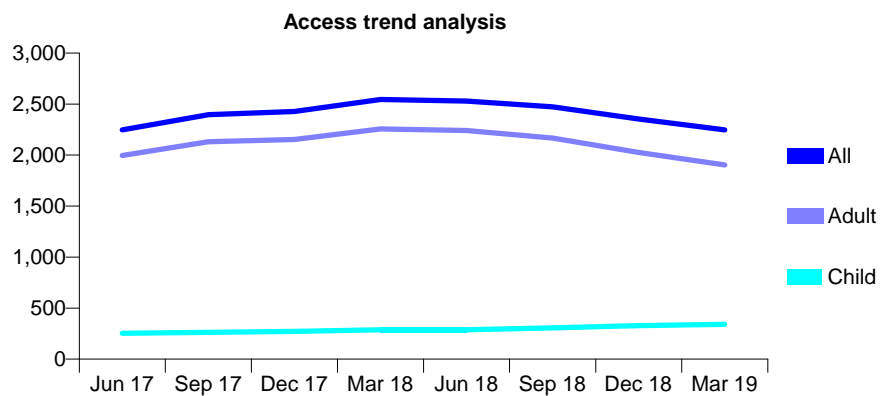
## Q68 - Vital Signs At a Glance Contract Report for 610216/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR R HASSANI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2015   |
| Contract end date    |              |

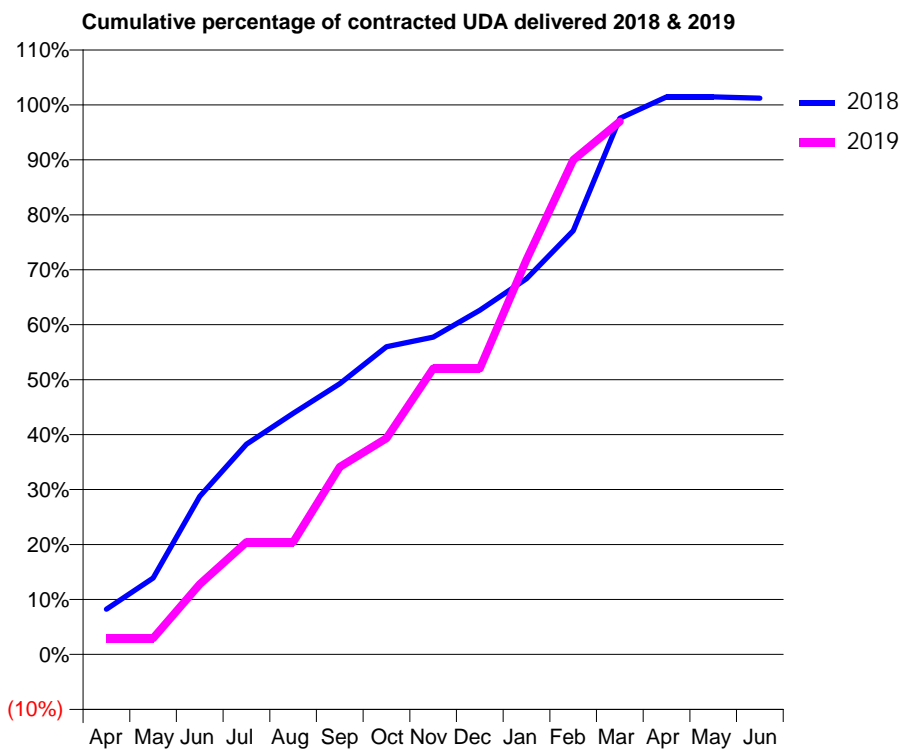
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,148       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £109,543.73 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 2,545          |                               |
| Quarter ending June 2018         | 2,529          | →                             |
| Quarter ending September 2018    | 2,473          | ↓                             |
| Quarter ending December 2018     | 2,354          | ↓                             |
| Quarter ending March 2019        | 2,246          | ↓                             |
| <b>Variance since March 2018</b> | <b>(11.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 424                               | 152   |
| May       | 717                               | 152   |
| June      | 1,481                             | 658   |
| July      | 1,969                             | 1,053 |
| August    | 2,259                             | 1,053 |
| September | 2,537                             | 1,756 |
| October   | 2,883                             | 2,025 |
| November  | 2,973                             | 2,679 |
| December  | 3,224                             | 2,679 |
| January   | 3,520                             | 3,698 |
| February  | 3,970                             | 4,631 |
| March     | 5,021                             | 4,991 |
| April     | 5,223                             |       |
| May       | 5,223                             |       |
| June      | 5,211                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 404         | 4.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 76       | 1,636       | 4.6%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 179      | 404         | 44.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 531      | 1,636       | 32.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 56       | 1,971       | 2.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 1,971       | 0.8%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,971       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

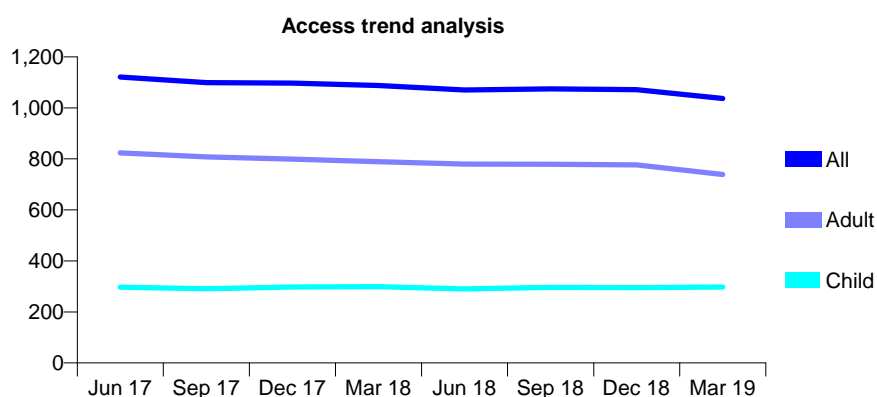
## Q68 - Vital Signs At a Glance Contract Report for 616621/0001 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | MR A ARVANDI ROODSARI |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/10/2011            |
| Contract end date    |                       |

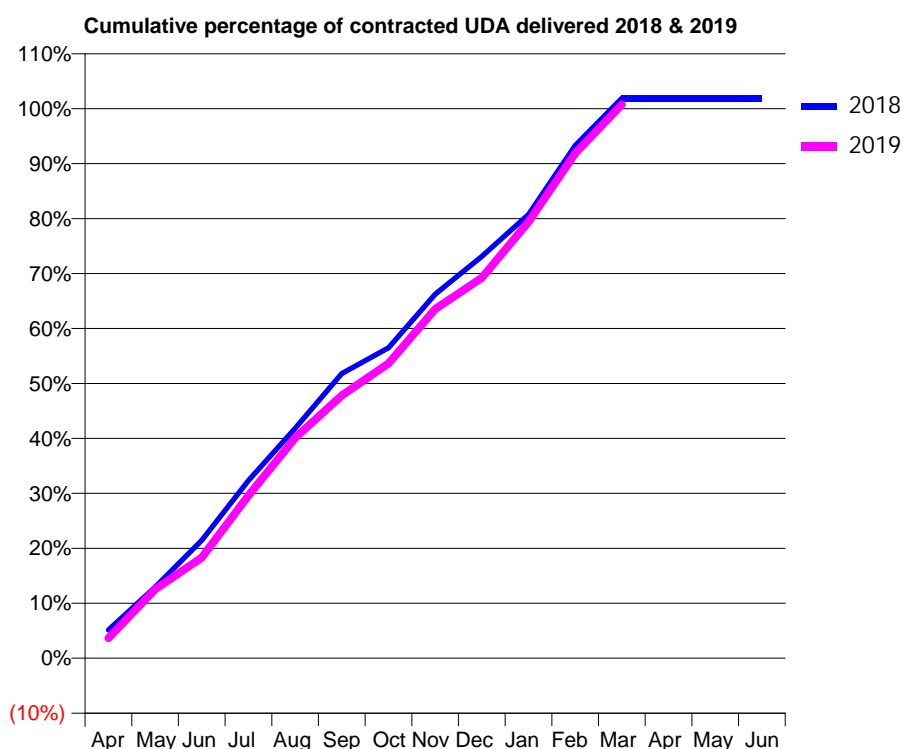
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,737      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £80,056.04 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,088         |                               |
| Quarter ending June 2018         | 1,070         | ↓                             |
| Quarter ending September 2018    | 1,075         | →                             |
| Quarter ending December 2018     | 1,071         | →                             |
| Quarter ending March 2019        | 1,037         | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 140   | 100   |
| May                               | 355   | 343   |
| June                              | 588   | 501   |
| July                              | 885   | 810   |
| August                            | 1,145 | 1,098 |
| September                         | 1,418 | 1,308 |
| October                           | 1,546 | 1,467 |
| November                          | 1,813 | 1,738 |
| December                          | 2,001 | 1,894 |
| January                           | 2,210 | 2,174 |
| February                          | 2,553 | 2,514 |
| March                             | 2,788 | 2,757 |
| April                             | 2,788 |       |
| May                               | 2,788 |       |
| June                              | 2,788 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 531         | 2.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 73       | 1,129       | 6.5%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 438      | 531         | 82.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 710      | 1,129       | 62.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 81       | 1,660       | 4.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,660       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,660       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

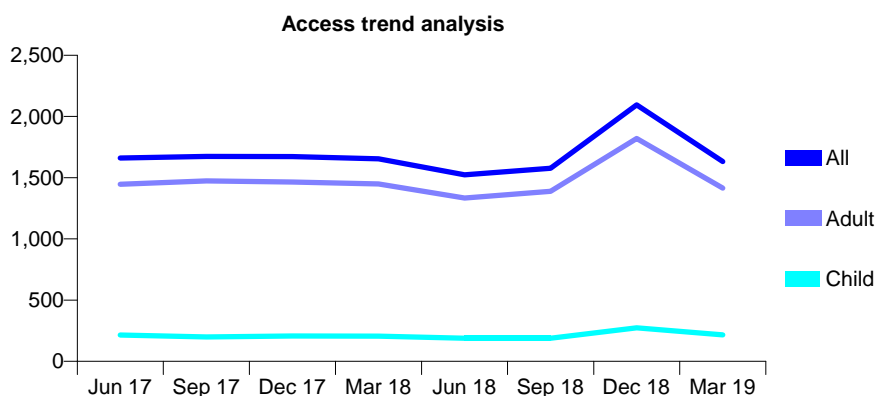
## Q68 - Vital Signs At a Glance Contract Report for 622966/0003 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Dental Surgery Partnership |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 05/03/2012                 |
| Contract end date    |                            |

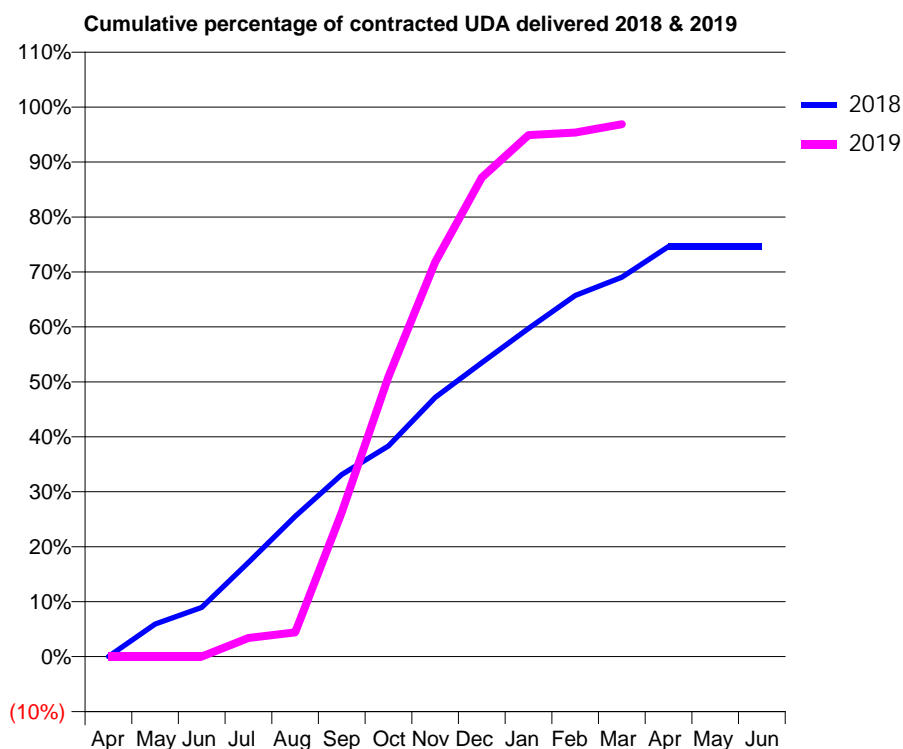
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,766       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £149,790.92 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,654         |                               |
| Quarter ending June 2018         | 1,523         | ↓                             |
| Quarter ending September 2018    | 1,577         | ↑                             |
| Quarter ending December 2018     | 2,095         | ↑                             |
| Quarter ending March 2019        | 1,632         | ↓                             |
| <b>Variance since March 2018</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 343                               | 0     |
| June      | 517                               | 0     |
| July      | 988                               | 196   |
| August    | 1,473                             | 255   |
| September | 1,910                             | 1,513 |
| October   | 2,211                             | 2,937 |
| November  | 2,719                             | 4,140 |
| December  | 3,084                             | 5,027 |
| January   | 3,443                             | 5,472 |
| February  | 3,788                             | 5,498 |
| March     | 3,981                             | 5,587 |
| April     | 4,304                             |       |
| May       | 4,304                             |       |
| June      | 4,304                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 278         | 4.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 242      | 1,962       | 12.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 46       | 278         | 16.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 455      | 1,962       | 23.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 249      | 2,039       | 12.2%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 2,039       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 2,039       | 0.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

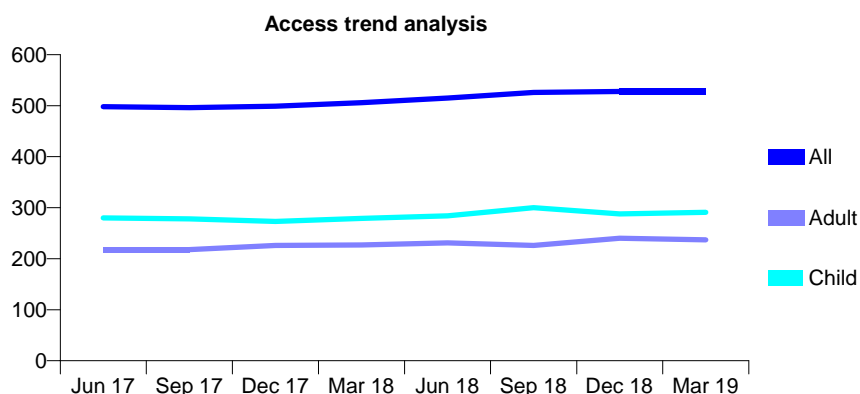
## Q68 - Vital Signs At a Glance Contract Report for 629804/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR MS WRIGHT |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

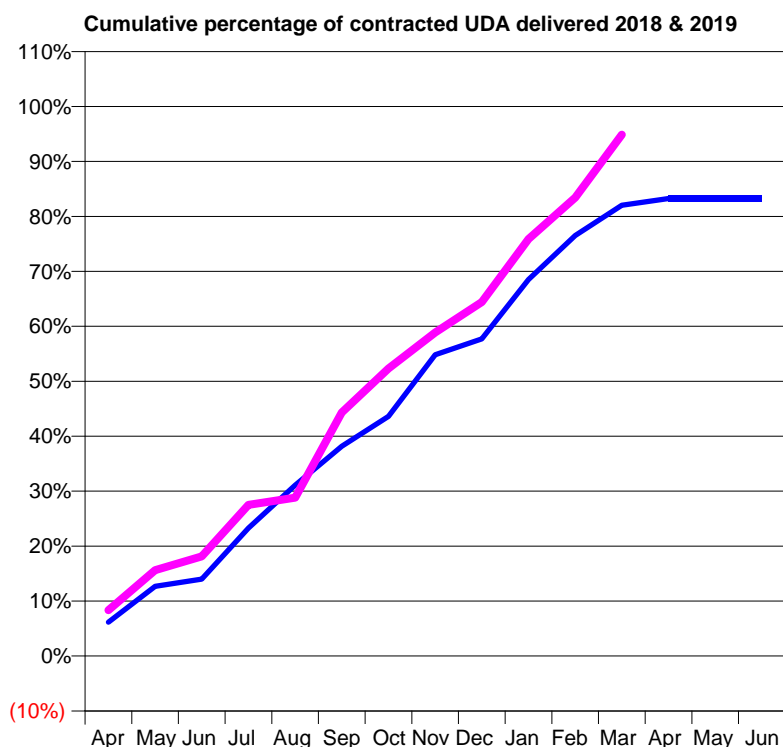
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,150      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,890.64 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 506         |                               |
| Quarter ending June 2018         | 515         | →                             |
| Quarter ending September 2018    | 526         | ↑                             |
| Quarter ending December 2018     | 528         | →                             |
| Quarter ending March 2019        | 528         | →                             |
| <b>Variance since March 2018</b> | <b>4.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 80                                | 96    |
| May       | 165                               | 180   |
| June      | 182                               | 209   |
| July      | 303                               | 316   |
| August    | 404                               | 331   |
| September | 496                               | 509   |
| October   | 567                               | 601   |
| November  | 713                               | 677   |
| December  | 750                               | 741   |
| January   | 891                               | 872   |
| February  | 995                               | 959   |
| March     | 1,066                             | 1,091 |
| April     | 1,082                             |       |
| May       | 1,082                             |       |
| June      | 1,082                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 507         | 4.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 26       | 253         | 10.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 375      | 507         | 74.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 129      | 253         | 51.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 30       | 746         | 4.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 746         | 1.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 746         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

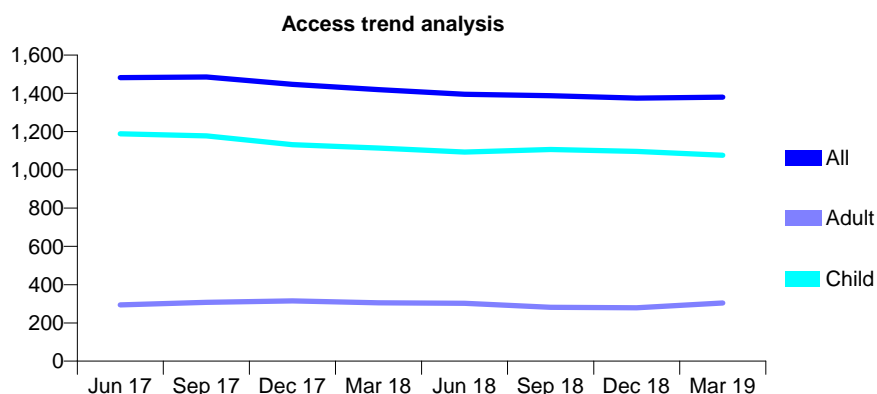
## Q68 - Vital Signs At a Glance Contract Report for 630624/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR RP MILNE  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

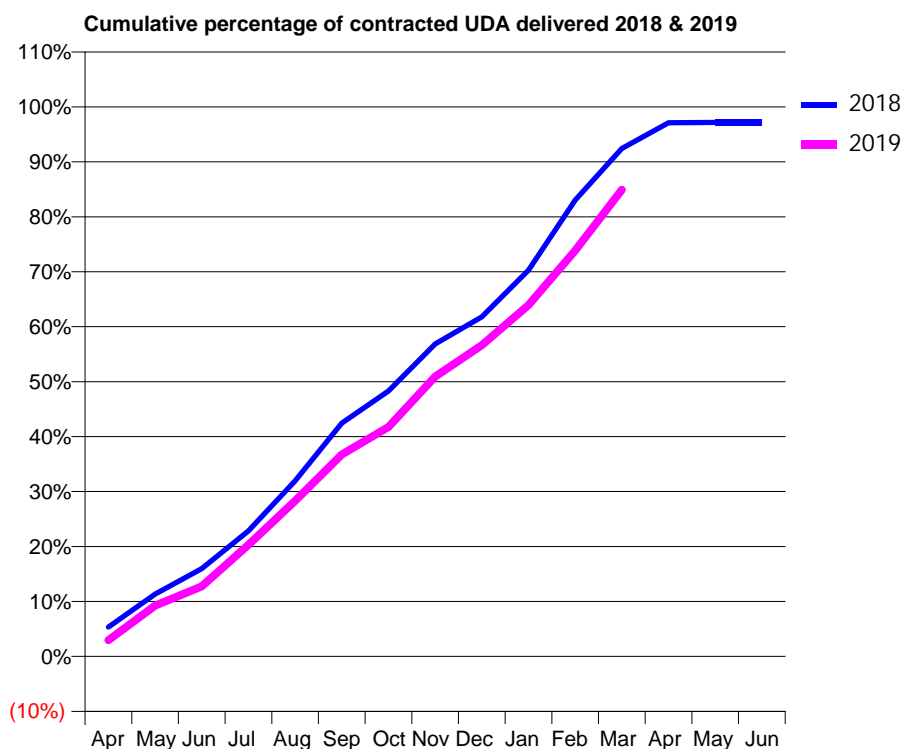
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,700      |
| Carry forward general activity (UDA)        | 77         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £68,934.83 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,419         |                               |
| Quarter ending June 2018         | 1,395         | ↓                             |
| Quarter ending September 2018    | 1,388         | →                             |
| Quarter ending December 2018     | 1,375         | →                             |
| Quarter ending March 2019        | 1,380         | →                             |
| <b>Variance since March 2018</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 144                               | 79    |
| May       | 306                               | 250   |
| June      | 431                               | 345   |
| July      | 617                               | 549   |
| August    | 863                               | 765   |
| September | 1,146                             | 993   |
| October   | 1,304                             | 1,127 |
| November  | 1,536                             | 1,375 |
| December  | 1,669                             | 1,529 |
| January   | 1,898                             | 1,726 |
| February  | 2,242                             | 1,995 |
| March     | 2,496                             | 2,292 |
| April     | 2,622                             |       |
| May       | 2,623                             |       |
| June      | 2,623                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,680       | 5.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 157         | 7.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,042    | 1,680       | 62.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 111      | 157         | 70.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 55       | 1,747       | 3.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,747       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 1,747       | 1.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

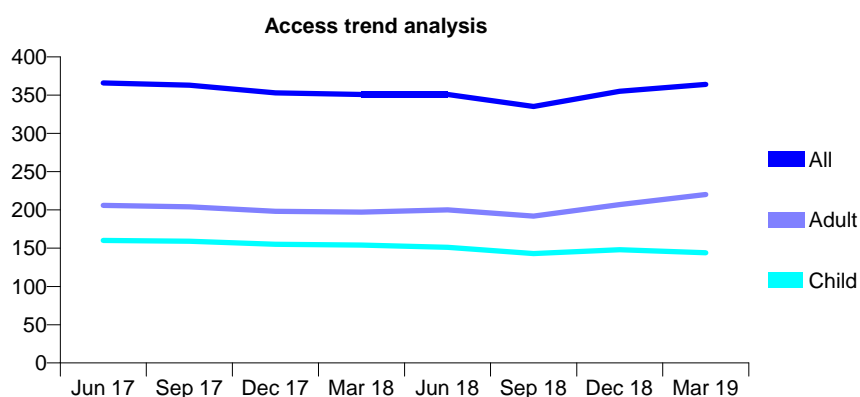
## Q68 - Vital Signs At a Glance Contract Report for 634727/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR RC SCOTT  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

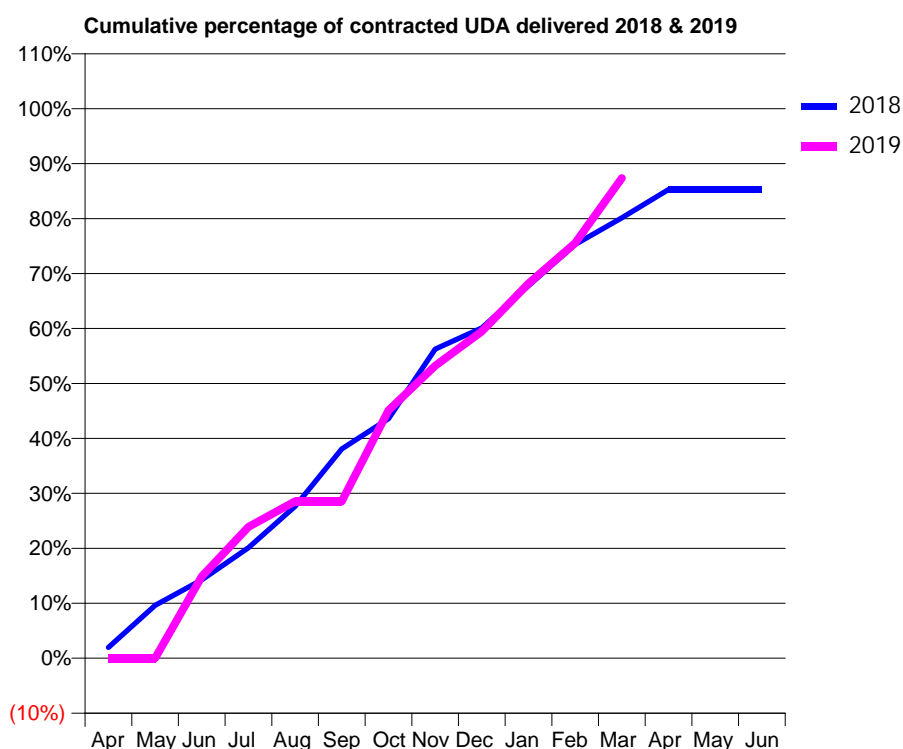
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 911        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,055.04 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 351         |                               |
| Quarter ending June 2018         | 351         | →                             |
| Quarter ending September 2018    | 335         | ↓                             |
| Quarter ending December 2018     | 355         | ↑                             |
| Quarter ending March 2019        | 364         | ↑                             |
| <b>Variance since March 2018</b> | <b>3.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2018 | 2019 |
| April                             | 18   | 0    |
| May                               | 88   | 0    |
| June                              | 130  | 135  |
| July                              | 183  | 218  |
| August                            | 252  | 260  |
| September                         | 347  | 260  |
| October                           | 397  | 411  |
| November                          | 512  | 485  |
| December                          | 547  | 542  |
| January                           | 618  | 621  |
| February                          | 686  | 688  |
| March                             | 730  | 796  |
| April                             | 777  |      |
| May                               | 777  |      |
| June                              | 777  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 196         | 5.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 19       | 251         | 7.6%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 110      | 196         | 56.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 112      | 251         | 44.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 35       | 423         | 8.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 423         | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 423         | 1.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



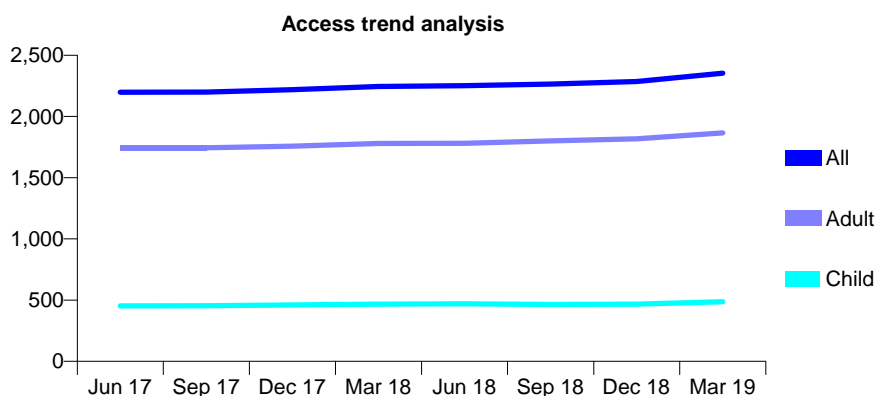
## Q68 - Vital Signs At a Glance Contract Report for 635391/0001 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | Tokajuk & Guttery |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

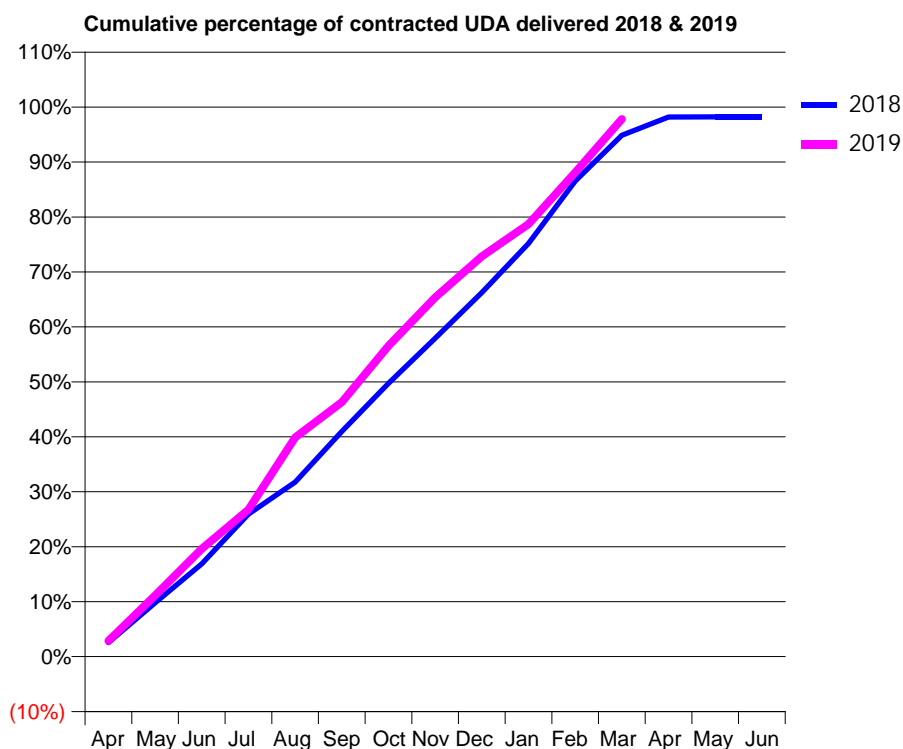
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,185       |
| Carry forward general activity (UDA)        | 110         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £184,375.00 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,246       |                               |
| Quarter ending June 2018         | 2,252       | →                             |
| Quarter ending September 2018    | 2,265       | →                             |
| Quarter ending December 2018     | 2,286       | →                             |
| Quarter ending March 2019        | 2,353       | ↑                             |
| <b>Variance since March 2018</b> | <b>4.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 158                               | 179   |
| May       | 607                               | 690   |
| June      | 1,043                             | 1,214 |
| July      | 1,604                             | 1,655 |
| August    | 1,963                             | 2,466 |
| September | 2,533                             | 2,863 |
| October   | 3,076                             | 3,496 |
| November  | 3,583                             | 4,042 |
| December  | 4,097                             | 4,504 |
| January   | 4,649                             | 4,868 |
| February  | 5,352                             | 5,449 |
| March     | 5,868                             | 6,049 |
| April     | 6,072                             |       |
| May       | 6,075                             |       |
| June      | 6,075                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 772         | 8.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 493      | 2,858       | 17.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 454      | 772         | 58.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,549    | 2,858       | 54.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 313      | 3,516       | 8.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 3,516       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 82       | 3,516       | 2.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

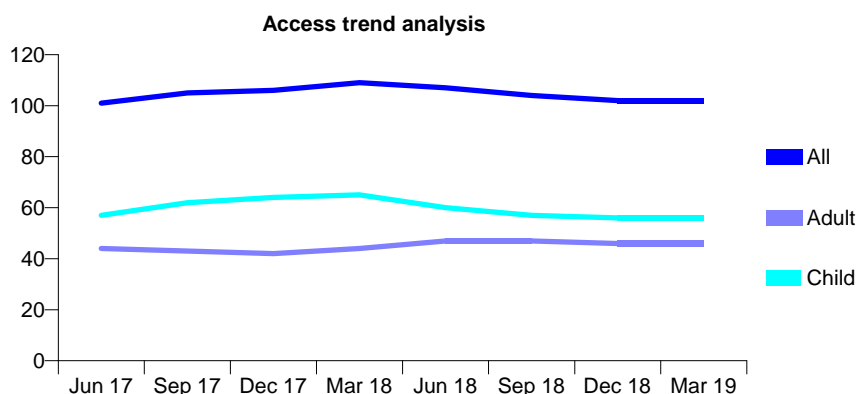
## Q68 - Vital Signs At a Glance Contract Report for 638730/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR DA RHODEN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

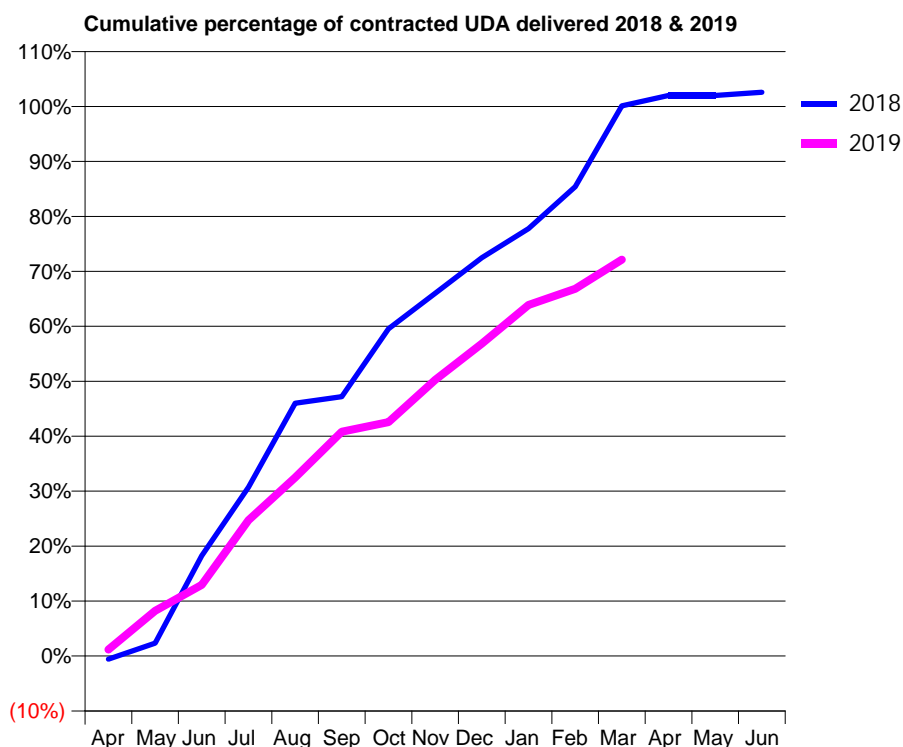
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 170       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £3,971.39 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 109           |                               |
| Quarter ending June 2018         | 107           | ↓                             |
| Quarter ending September 2018    | 104           | ↓                             |
| Quarter ending December 2018     | 102           | ↓                             |
| Quarter ending March 2019        | 102           | →                             |
| <b>Variance since March 2018</b> | <b>(6.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -1                                | 2    |
| May       | 4                                 | 14   |
| June      | 31                                | 22   |
| July      | 52                                | 42   |
| August    | 78                                | 55   |
| September | 80                                | 69   |
| October   | 101                               | 72   |
| November  | 112                               | 85   |
| December  | 123                               | 97   |
| January   | 132                               | 109  |
| February  | 145                               | 114  |
| March     | 170                               | 123  |
| April     | 173                               |      |
| May       | 173                               |      |
| June      | 174                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 69          | 1.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 30          | 3.3%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 38       | 69          | 55.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 16       | 30          | 53.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 94          | 3.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 94          | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 94          | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

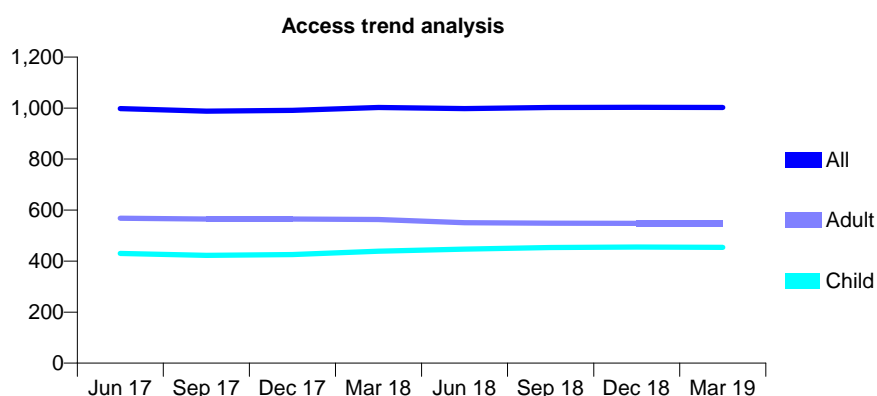
## Q68 - Vital Signs At a Glance Contract Report for 643440/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR KA GOWER  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

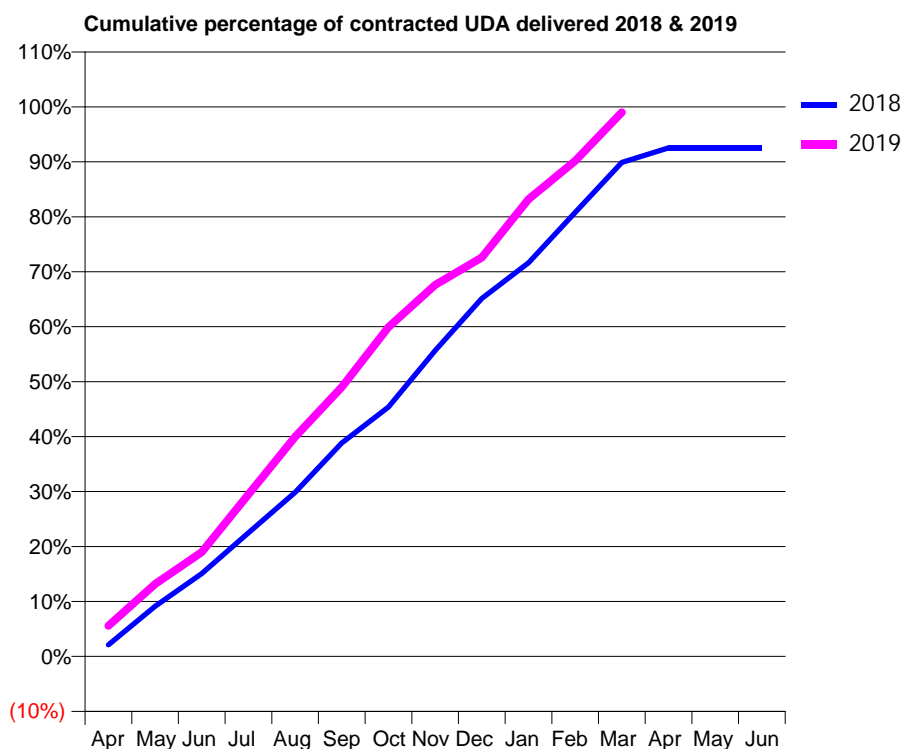
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,240      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £51,199.00 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,002       |                               |
| Quarter ending June 2018         | 998         | →                             |
| Quarter ending September 2018    | 1,002       | →                             |
| Quarter ending December 2018     | 1,003       | →                             |
| Quarter ending March 2019        | 1,002       | →                             |
| <b>Variance since March 2018</b> | <b>0.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 48    | 125   |
| May       | 205   | 296   |
| June      | 338   | 425   |
| July      | 504   | 661   |
| August    | 669   | 896   |
| September | 870   | 1,098 |
| October   | 1,017 | 1,342 |
| November  | 1,247 | 1,515 |
| December  | 1,459 | 1,626 |
| January   | 1,604 | 1,863 |
| February  | 1,810 | 2,019 |
| March     | 2,014 | 2,217 |
| April     | 2,073 |       |
| May       | 2,073 |       |
| June      | 2,073 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 763         | 7.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 97       | 750         | 12.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 509      | 763         | 66.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 402      | 750         | 53.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 102      | 1,482       | 6.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,482       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,482       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

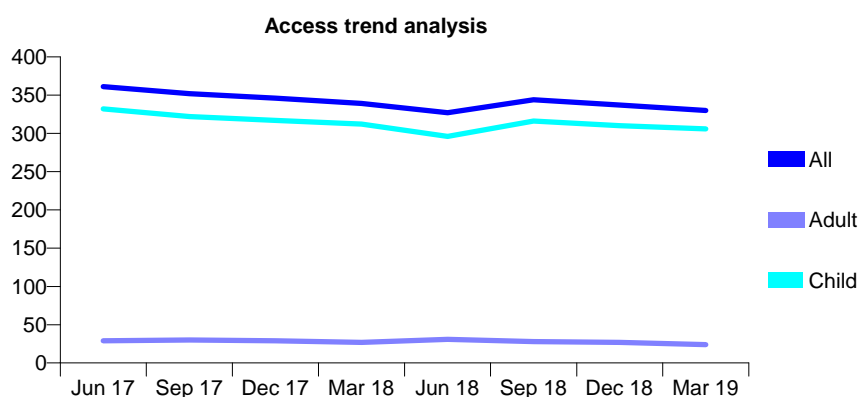
## Q68 - Vital Signs At a Glance Contract Report for 644951/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR NJ JULLIEN |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

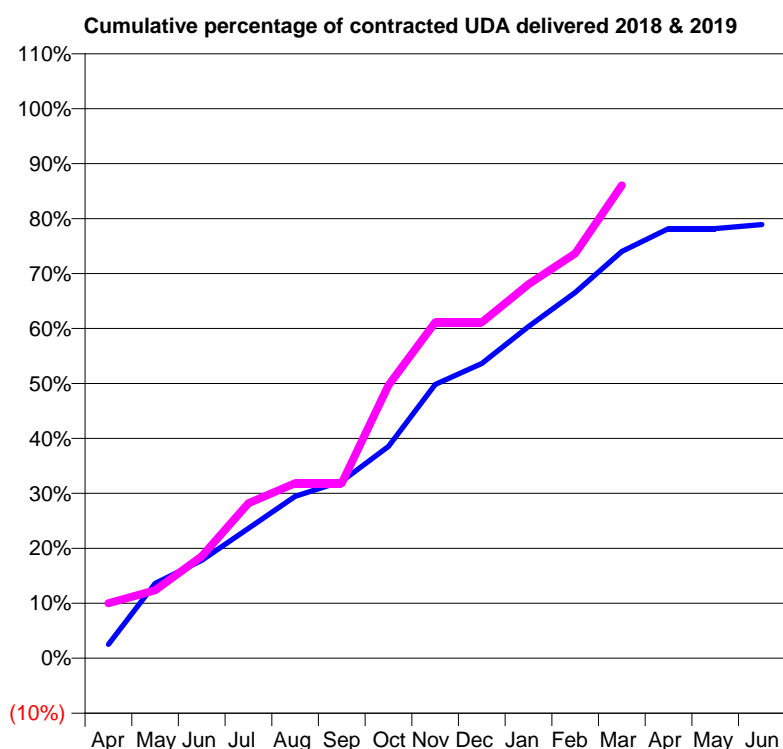
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 550        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,571.20 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 339           |                               |
| Quarter ending June 2018         | 327           | ↓                             |
| Quarter ending September 2018    | 344           | ↑                             |
| Quarter ending December 2018     | 337           | ↓                             |
| Quarter ending March 2019        | 330           | ↓                             |
| <b>Variance since March 2018</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 14   | 55   |
| May       | 75   | 68   |
| June      | 98   | 102  |
| July      | 130  | 155  |
| August    | 162  | 175  |
| September | 177  | 175  |
| October   | 212  | 273  |
| November  | 274  | 336  |
| December  | 295  | 336  |
| January   | 332  | 374  |
| February  | 366  | 405  |
| March     | 407  | 473  |
| April     | 430  |      |
| May       | 430  |      |
| June      | 434  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 383         | 2.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 3           | 0.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 209      | 383         | 54.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 3           | 0.0%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 366         | 0.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 366         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 366         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

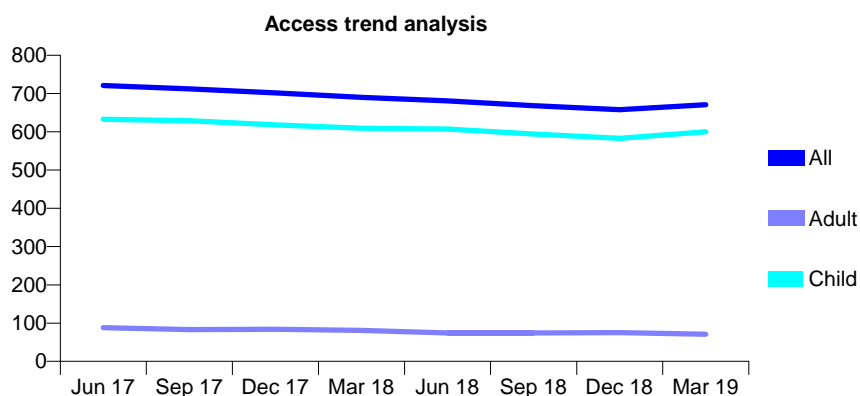
## Q68 - Vital Signs At a Glance Contract Report for 649473/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR AB DAVIDSON |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

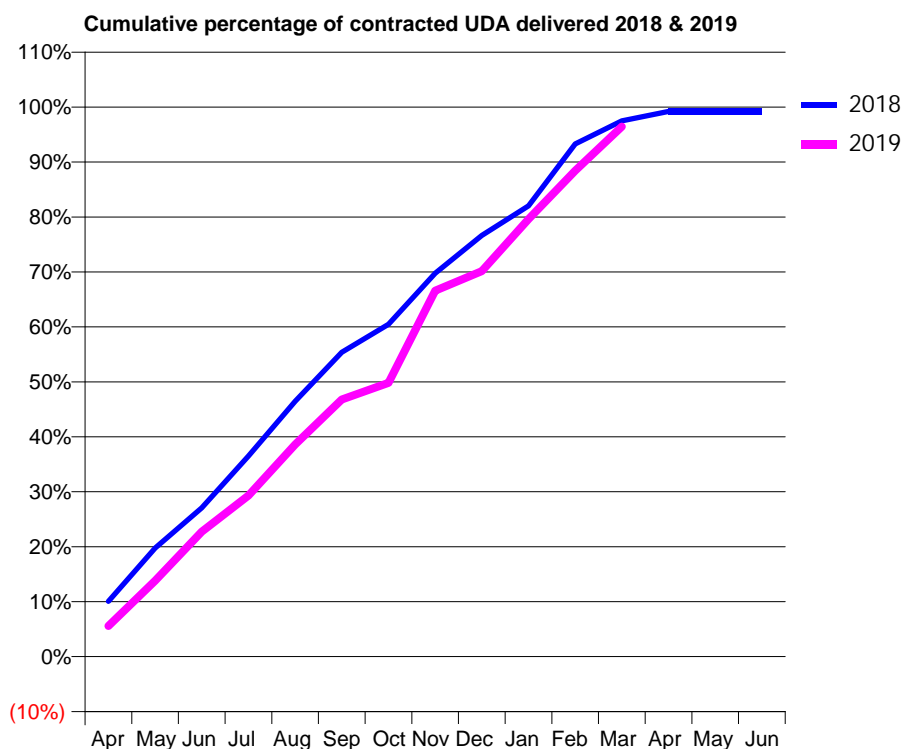
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,200      |
| Carry forward general activity (UDA)        | 9          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £31,040.57 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 690           |                               |
| Quarter ending June 2018         | 681           | ↓                             |
| Quarter ending September 2018    | 668           | ↓                             |
| Quarter ending December 2018     | 658           | ↓                             |
| Quarter ending March 2019        | 671           | →                             |
| <b>Variance since March 2018</b> | <b>(2.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 121                               | 67    |
| May       | 237                               | 166   |
| June      | 325                               | 273   |
| July      | 438                               | 352   |
| August    | 558                               | 463   |
| September | 664                               | 562   |
| October   | 725                               | 598   |
| November  | 837                               | 799   |
| December  | 920                               | 842   |
| January   | 984                               | 955   |
| February  | 1,120                             | 1,061 |
| March     | 1,170                             | 1,157 |
| April     | 1,191                             |       |
| May       | 1,191                             |       |
| June      | 1,191                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 926         | 5.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 7           | 57.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 576      | 926         | 62.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2        | 7           | 28.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 26       | 917         | 2.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 917         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 917         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

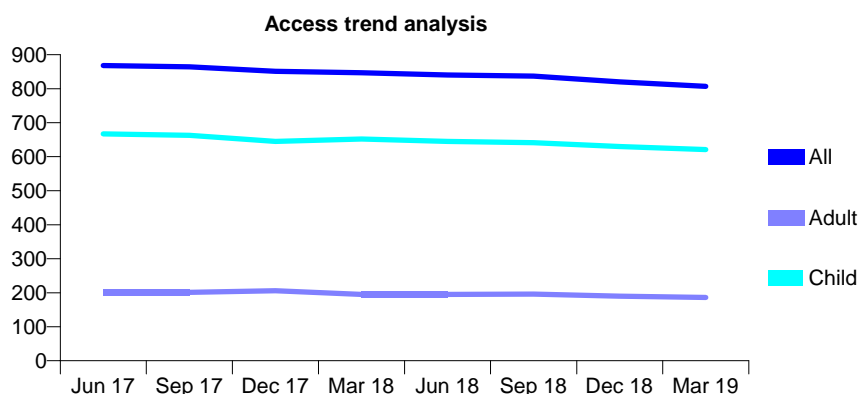
## Q68 - Vital Signs At a Glance Contract Report for 649848/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | Strand Dental |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

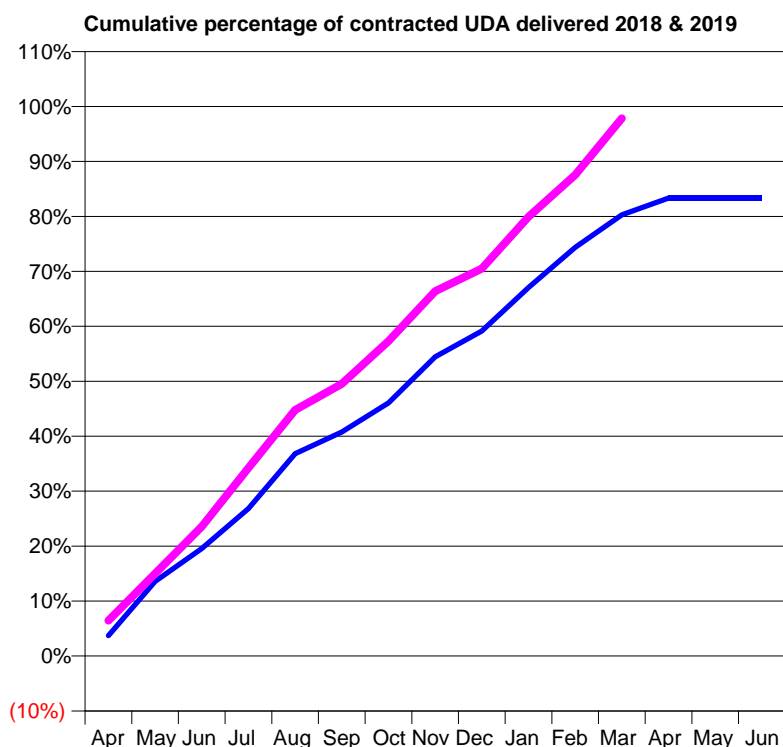
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,443      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £35,979.27 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 847           |                               |
| Quarter ending June 2018         | 840           | →                             |
| Quarter ending September 2018    | 837           | →                             |
| Quarter ending December 2018     | 820           | ↓                             |
| Quarter ending March 2019        | 807           | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 67                                | 93    |
| May       | 244                               | 217   |
| June      | 352                               | 340   |
| July      | 483                               | 494   |
| August    | 663                               | 646   |
| September | 734                               | 714   |
| October   | 829                               | 827   |
| November  | 980                               | 958   |
| December  | 1,064                             | 1,017 |
| January   | 1,207                             | 1,153 |
| February  | 1,339                             | 1,263 |
| March     | 1,445                             | 1,412 |
| April     | 1,500                             |       |
| May       | 1,500                             |       |
| June      | 1,500                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 1,017       | 3.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 142         | 1.4%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 747      | 1,017       | 73.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 94       | 142         | 66.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 13       | 1,112       | 1.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,112       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,112       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

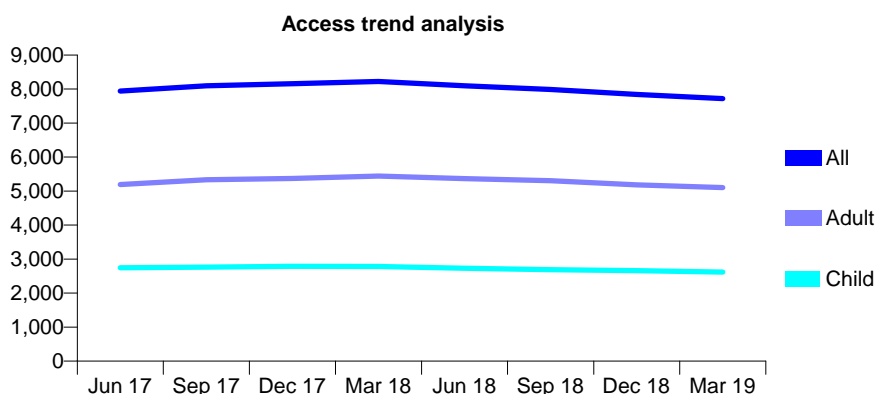
## Q68 - Vital Signs At a Glance Contract Report for 653381/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR SG QUELCH |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

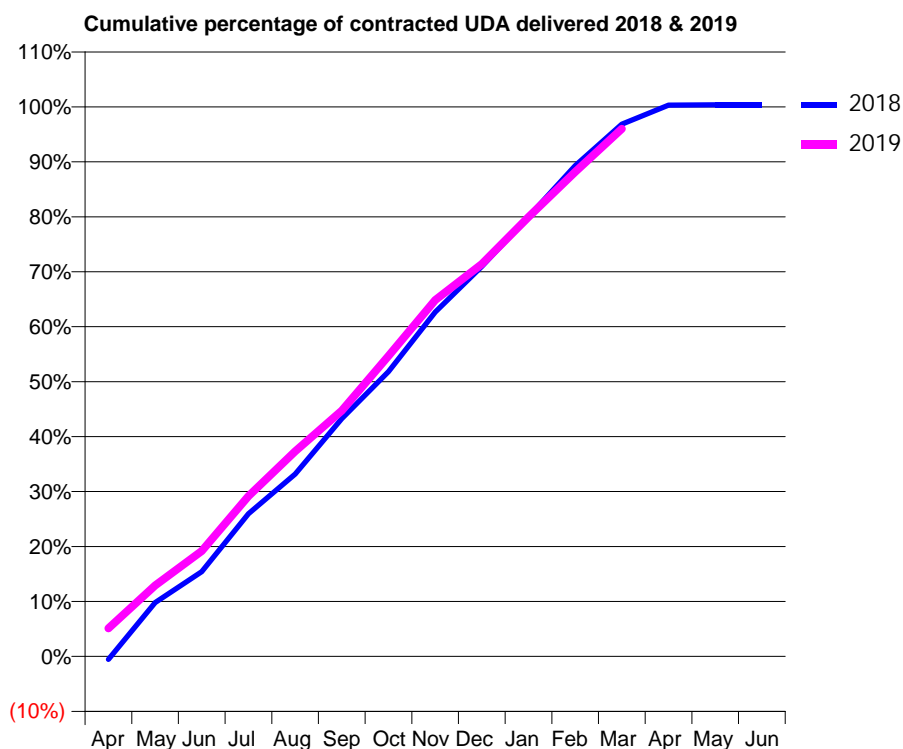
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,527      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £563,313.52 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 8,225         |                               |
| Quarter ending June 2018         | 8,096         | ↓                             |
| Quarter ending September 2018    | 7,992         | ↓                             |
| Quarter ending December 2018     | 7,841         | ↓                             |
| Quarter ending March 2019        | 7,721         | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -95                               | 896    |
| May       | 1,719                             | 2,266  |
| June      | 2,701                             | 3,363  |
| July      | 4,555                             | 5,115  |
| August    | 5,817                             | 6,541  |
| September | 7,580                             | 7,835  |
| October   | 9,083                             | 9,586  |
| November  | 10,982                            | 11,365 |
| December  | 12,435                            | 12,516 |
| January   | 14,024                            | 14,013 |
| February  | 15,651                            | 15,454 |
| March     | 16,972                            | 16,824 |
| April     | 17,581                            |        |
| May       | 17,588                            |        |
| June      | 17,590                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 422      | 4,681       | 9.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 832      | 7,023       | 11.8%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,346    | 4,681       | 71.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,953    | 7,023       | 56.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 798      | 11,252      | 7.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 11,252      | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 11,252      | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 4           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

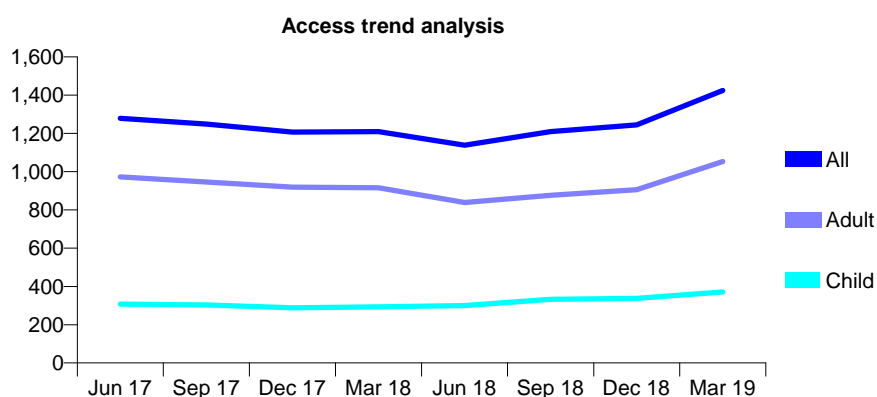
## Q68 - Vital Signs At a Glance Contract Report for 657182/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Marine Parade Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2006                    |
| Contract end date    |                               |

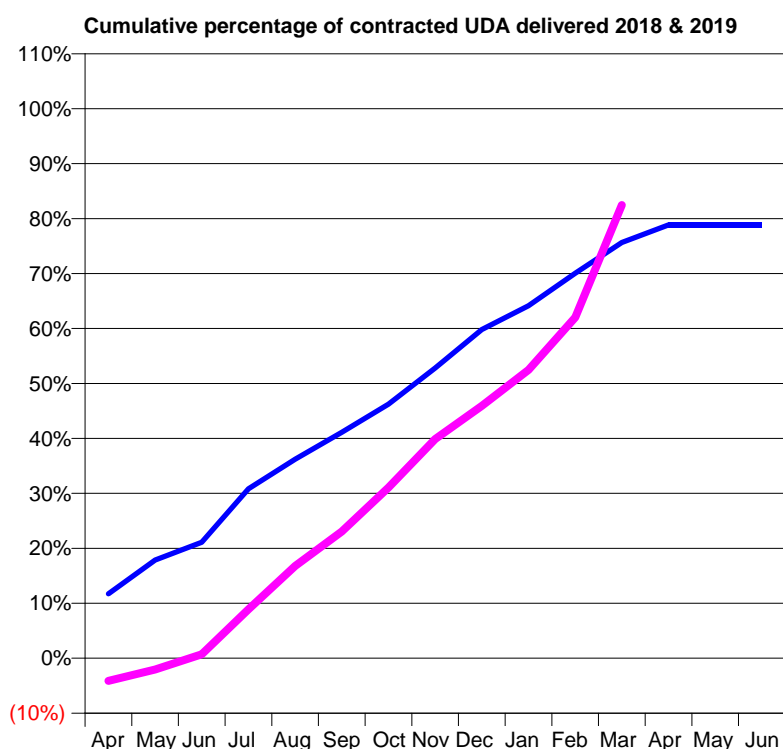
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,000       |
| Carry forward general activity (UDA)        | 320         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £116,738.32 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 1,209        |                               |
| Quarter ending June 2018         | 1,138        | ↓                             |
| Quarter ending September 2018    | 1,209        | ↑                             |
| Quarter ending December 2018     | 1,244        | ↑                             |
| Quarter ending March 2019        | 1,424        | ↑                             |
| <b>Variance since March 2018</b> | <b>17.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 469   | -165  |
| May       | 715   | -83   |
| June      | 844   | 28    |
| July      | 1,233 | 355   |
| August    | 1,449 | 671   |
| September | 1,645 | 921   |
| October   | 1,850 | 1,242 |
| November  | 2,113 | 1,595 |
| December  | 2,392 | 1,837 |
| January   | 2,566 | 2,098 |
| February  | 2,802 | 2,480 |
| March     | 3,026 | 3,299 |
| April     | 3,154 |       |
| May       | 3,154 |       |
| June      | 3,154 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 486         | 3.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 83       | 1,019       | 8.1%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 222      | 486         | 45.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 287      | 1,019       | 28.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 130      | 1,468       | 8.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,468       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 1,468       | 0.9%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



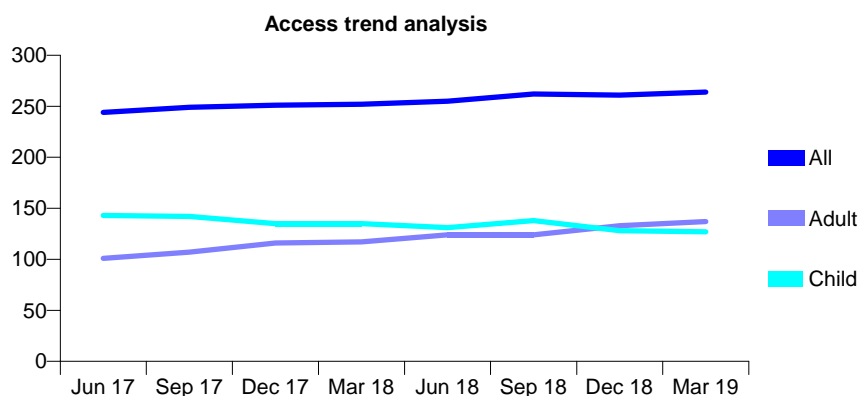
## Q68 - Vital Signs At a Glance Contract Report for 657867/0002 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR L VAN ROOY |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/07/2006    |
| Contract end date    |               |

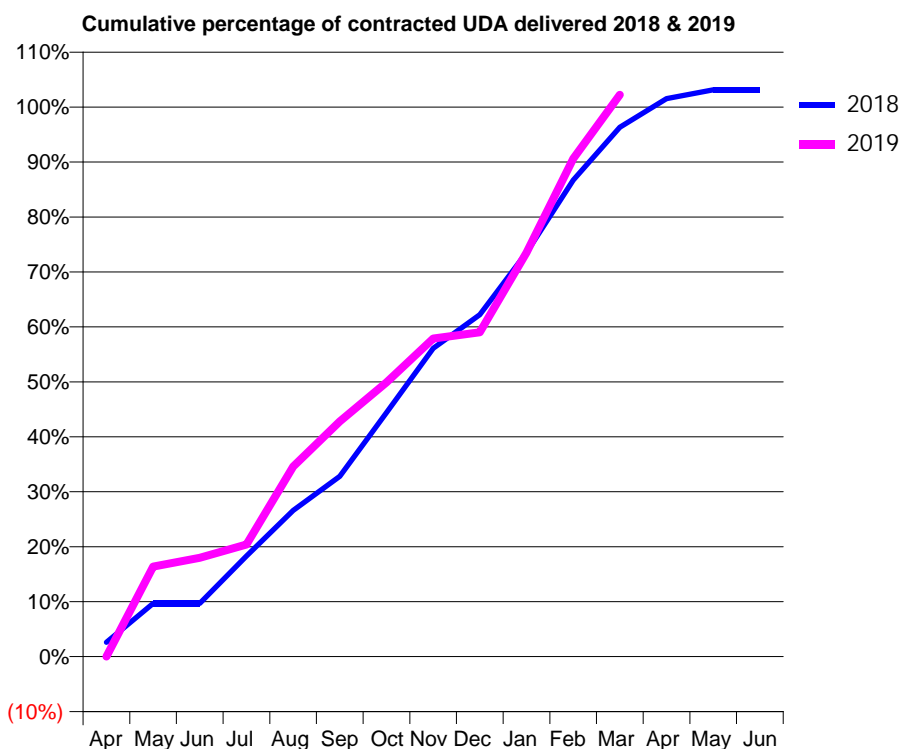
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,536.86 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 252         |                               |
| Quarter ending June 2018         | 255         | →                             |
| Quarter ending September 2018    | 262         | ↑                             |
| Quarter ending December 2018     | 261         | →                             |
| Quarter ending March 2019        | 264         | →                             |
| <b>Variance since March 2018</b> | <b>4.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 26                                | 0     |
| May       | 97                                | 164   |
| June      | 97                                | 180   |
| July      | 183                               | 204   |
| August    | 266                               | 346   |
| September | 328                               | 428   |
| October   | 444                               | 499   |
| November  | 561                               | 579   |
| December  | 622                               | 590   |
| January   | 735                               | 735   |
| February  | 867                               | 906   |
| March     | 963                               | 1,022 |
| April     | 1,015                             |       |
| May       | 1,031                             |       |
| June      | 1,031                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 179         | 3.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 111         | 11.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 91       | 179         | 50.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 36       | 111         | 32.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 269         | 0.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 269         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 269         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

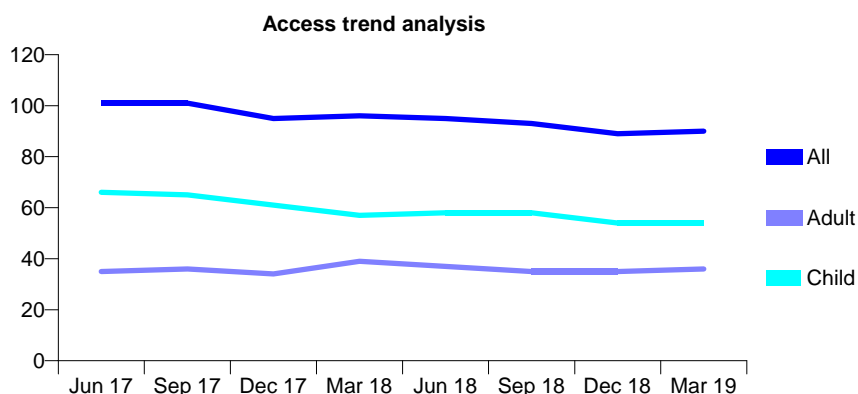
## Q68 - Vital Signs At a Glance Contract Report for 661015/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR S MAGNANI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2007   |
| Contract end date    |              |

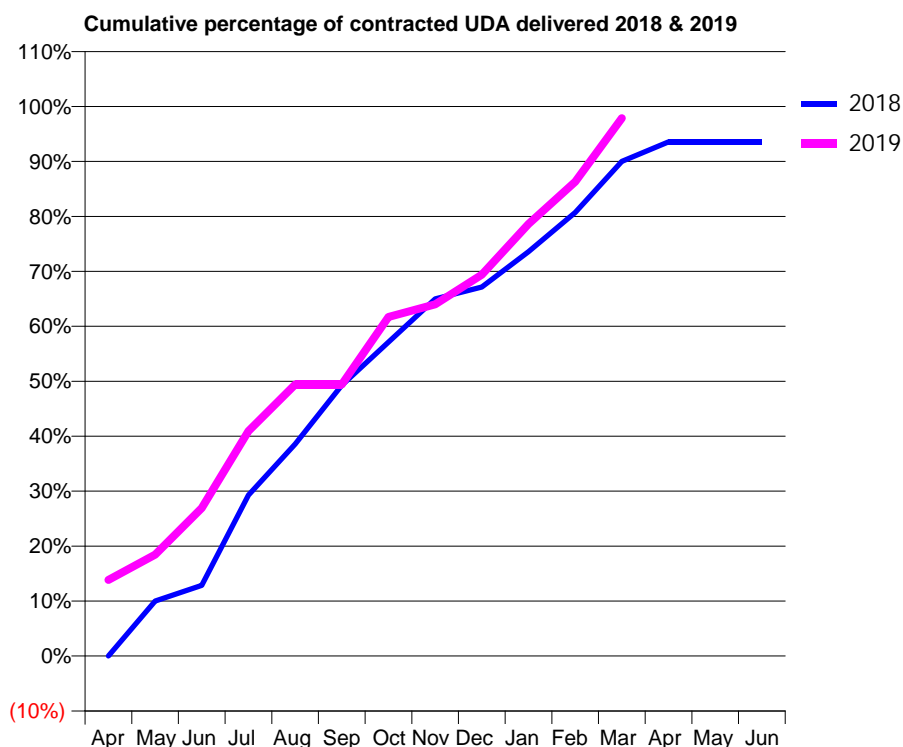
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 130       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £3,641.13 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 96            |                               |
| Quarter ending June 2018         | 95            | ↓                             |
| Quarter ending September 2018    | 93            | ↓                             |
| Quarter ending December 2018     | 89            | ↓                             |
| Quarter ending March 2019        | 90            | →                             |
| <b>Variance since March 2018</b> | <b>(6.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 18   |
| May       | 14                                | 24   |
| June      | 18                                | 35   |
| July      | 41                                | 53   |
| August    | 54                                | 64   |
| September | 69                                | 64   |
| October   | 80                                | 80   |
| November  | 91                                | 83   |
| December  | 94                                | 90   |
| January   | 103                               | 102  |
| February  | 113                               | 112  |
| March     | 126                               | 127  |
| April     | 131                               |      |
| May       | 131                               |      |
| June      | 131                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 76          | 1.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 20          | 5.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 40       | 76          | 52.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7        | 20          | 35.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 93          | 1.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 93          | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 93          | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

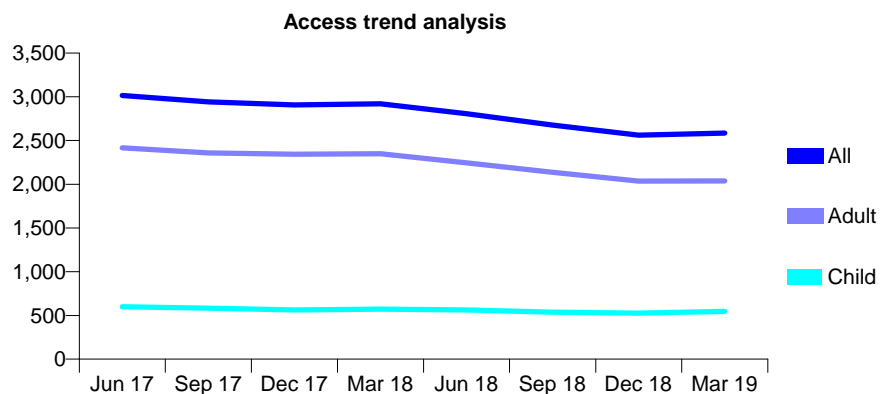
## Q68 - Vital Signs At a Glance Contract Report for 673285/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Shah & Pouladi Partnership |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    |                            |

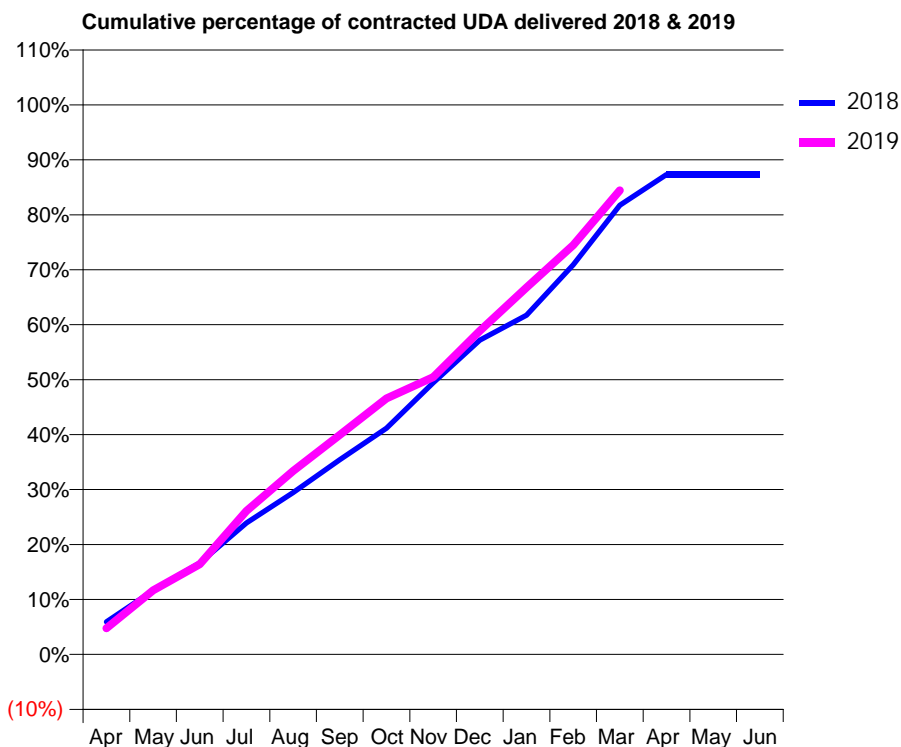
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,380      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £267,193.41 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 2,920          |                               |
| Quarter ending June 2018         | 2,807          | ↓                             |
| Quarter ending September 2018    | 2,675          | ↓                             |
| Quarter ending December 2018     | 2,562          | ↓                             |
| Quarter ending March 2019        | 2,585          | →                             |
| <b>Variance since March 2018</b> | <b>(11.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 615                               | 495   |
| May       | 1,208                             | 1,209 |
| June      | 1,730                             | 1,703 |
| July      | 2,482                             | 2,713 |
| August    | 3,056                             | 3,466 |
| September | 3,677                             | 4,146 |
| October   | 4,274                             | 4,834 |
| November  | 5,131                             | 5,238 |
| December  | 5,935                             | 6,109 |
| January   | 6,406                             | 6,931 |
| February  | 7,360                             | 7,732 |
| March     | 8,486                             | 8,765 |
| April     | 9,065                             |       |
| May       | 9,065                             |       |
| June      | 9,065                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 793         | 6.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 562      | 3,100       | 18.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 413      | 793         | 52.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,704    | 3,100       | 55.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 260      | 3,746       | 6.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 3,746       | 1.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 48       | 3,746       | 1.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

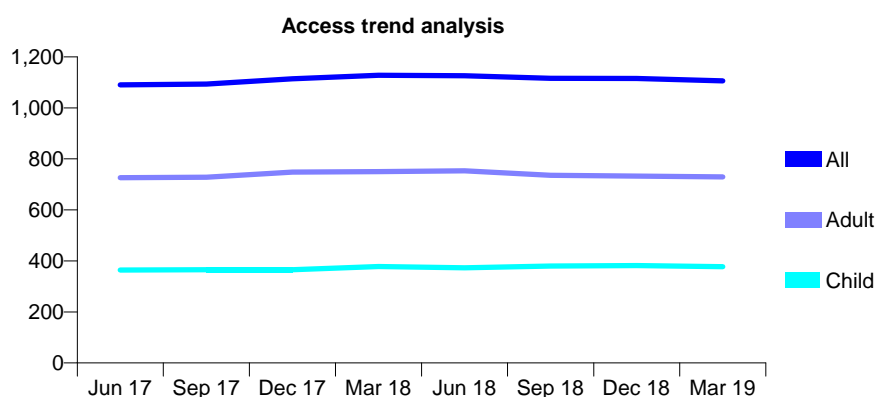
## Q68 - Vital Signs At a Glance Contract Report for 673323/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR F RAFATNIA |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/03/2014    |
| Contract end date    |               |

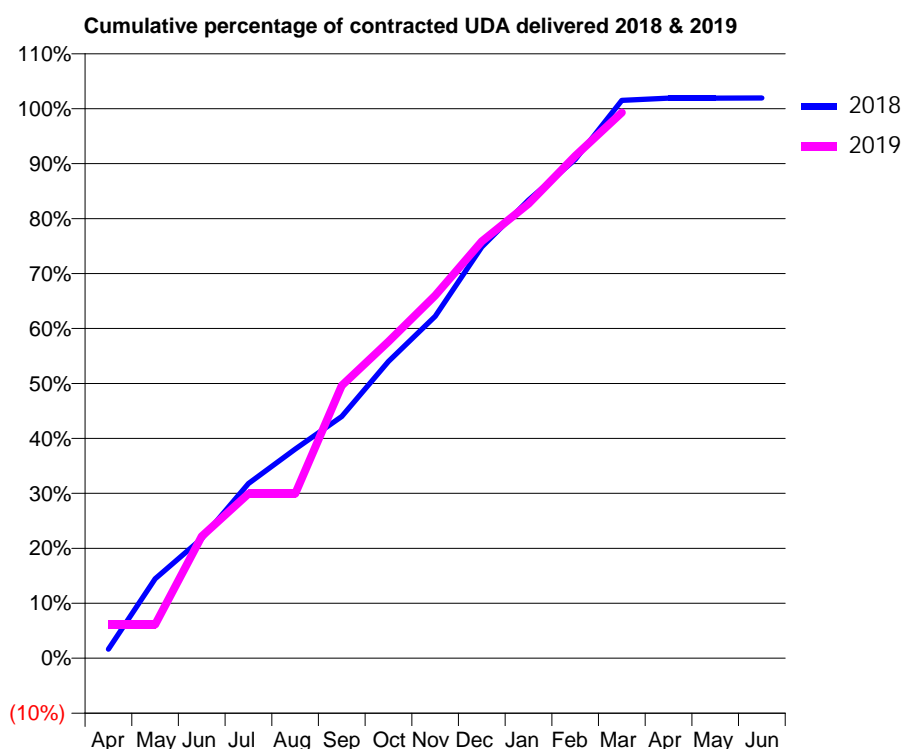
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,771      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £84,298.34 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,128         |                               |
| Quarter ending June 2018         | 1,126         | →                             |
| Quarter ending September 2018    | 1,116         | →                             |
| Quarter ending December 2018     | 1,115         | →                             |
| Quarter ending March 2019        | 1,106         | →                             |
| <b>Variance since March 2018</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 62                                | 231   |
| May       | 546                               | 231   |
| June      | 822                               | 836   |
| July      | 1,198                             | 1,129 |
| August    | 1,435                             | 1,129 |
| September | 1,659                             | 1,871 |
| October   | 2,037                             | 2,173 |
| November  | 2,346                             | 2,489 |
| December  | 2,821                             | 2,860 |
| January   | 3,143                             | 3,118 |
| February  | 3,423                             | 3,447 |
| March     | 3,828                             | 3,745 |
| April     | 3,843                             |       |
| May       | 3,843                             |       |
| June      | 3,844                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 624         | 9.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 154      | 1,201       | 12.8%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 434      | 624         | 69.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 833      | 1,201       | 69.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 69       | 1,809       | 3.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,809       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,809       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

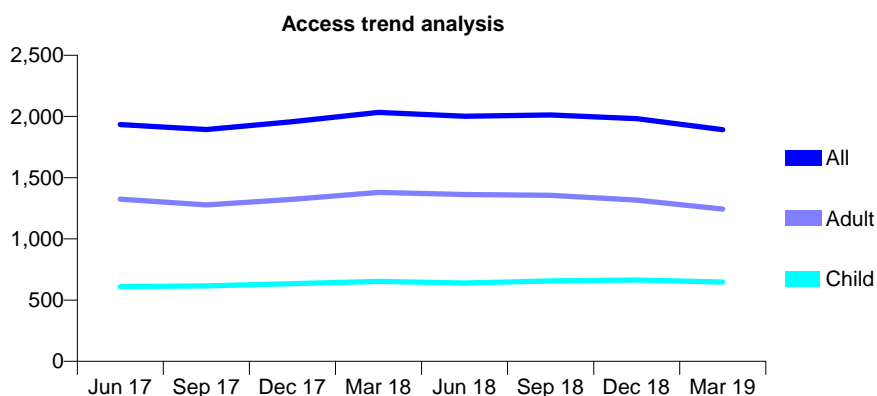
## Q68 - Vital Signs At a Glance Contract Report for 673978/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR F SHARIFZAD |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

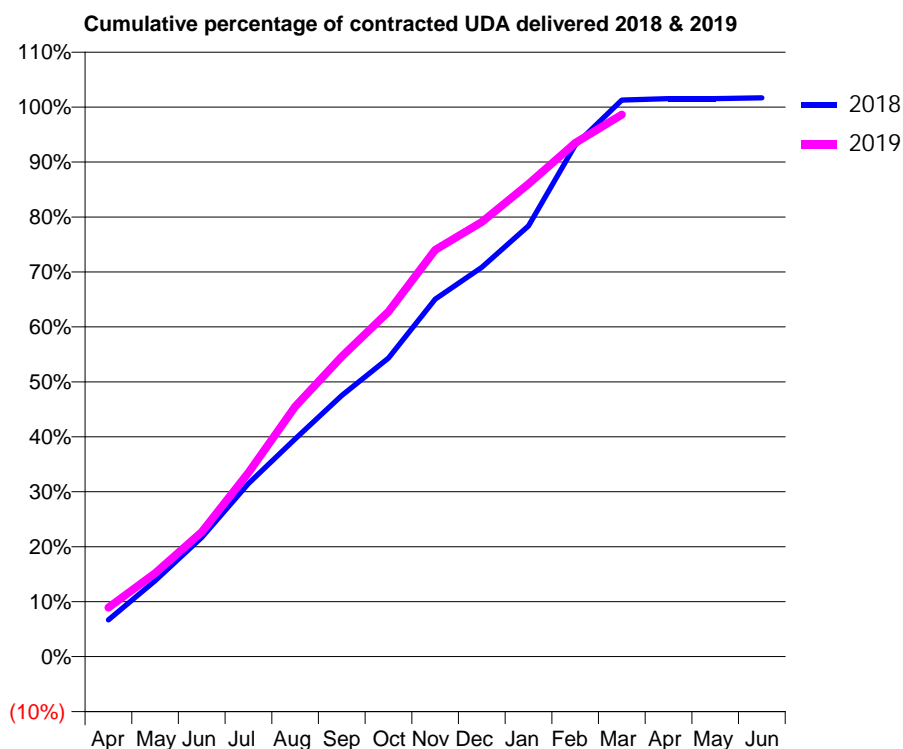
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,409       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £137,634.68 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,033         |                               |
| Quarter ending June 2018         | 2,002         | ↓                             |
| Quarter ending September 2018    | 2,013         | →                             |
| Quarter ending December 2018     | 1,982         | ↓                             |
| Quarter ending March 2019        | 1,892         | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 362                               | 484   |
| May       | 748                               | 821   |
| June      | 1,173                             | 1,227 |
| July      | 1,704                             | 1,811 |
| August    | 2,143                             | 2,462 |
| September | 2,570                             | 2,952 |
| October   | 2,938                             | 3,395 |
| November  | 3,519                             | 4,003 |
| December  | 3,832                             | 4,277 |
| January   | 4,240                             | 4,652 |
| February  | 5,036                             | 5,055 |
| March     | 5,478                             | 5,334 |
| April     | 5,491                             |       |
| May       | 5,491                             |       |
| June      | 5,499                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 98       | 901         | 10.9%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 285      | 1,619       | 17.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 524      | 901         | 58.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 868      | 1,619       | 53.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 364      | 2,489       | 14.6%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,489       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,489       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

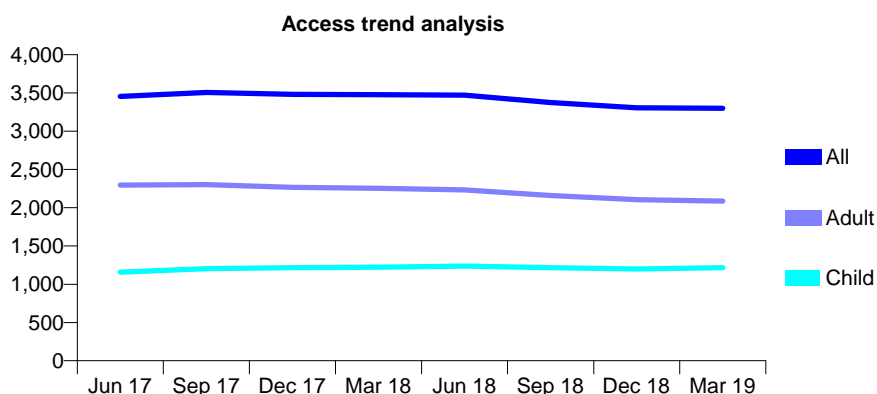
## Q68 - Vital Signs At a Glance Contract Report for 674885/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | MR HR DARAFSHIAN |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

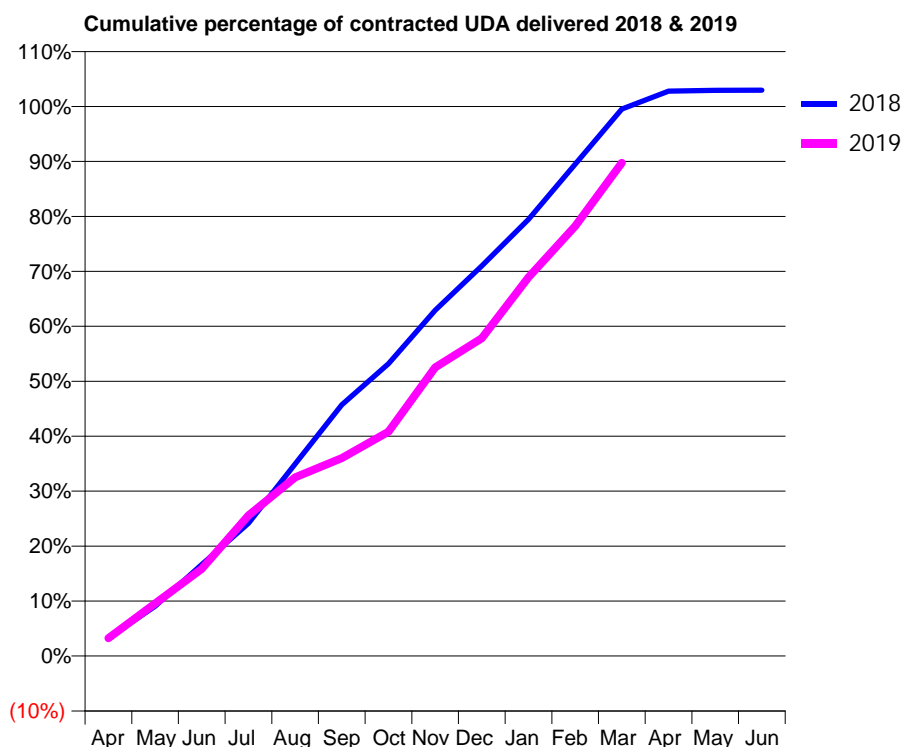
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,085      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £309,465.96 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,477         |                               |
| Quarter ending June 2018         | 3,471         | →                             |
| Quarter ending September 2018    | 3,376         | ↓                             |
| Quarter ending December 2018     | 3,305         | ↓                             |
| Quarter ending March 2019        | 3,300         | →                             |
| <b>Variance since March 2018</b> | <b>(5.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 360                               | 363   |
| May       | 1,004                             | 1,062 |
| June      | 1,847                             | 1,758 |
| July      | 2,679                             | 2,836 |
| August    | 3,876                             | 3,602 |
| September | 5,066                             | 3,991 |
| October   | 5,894                             | 4,526 |
| November  | 6,973                             | 5,823 |
| December  | 7,871                             | 6,410 |
| January   | 8,809                             | 7,640 |
| February  | 9,922                             | 8,675 |
| March     | 11,032                            | 9,945 |
| April     | 11,395                            |       |
| May       | 11,410                            |       |
| June      | 11,413                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 127      | 2,021       | 6.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 527      | 3,218       | 16.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,385    | 2,021       | 68.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,996    | 3,218       | 62.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 665      | 5,081       | 13.1%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 5,081       | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 5,081       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

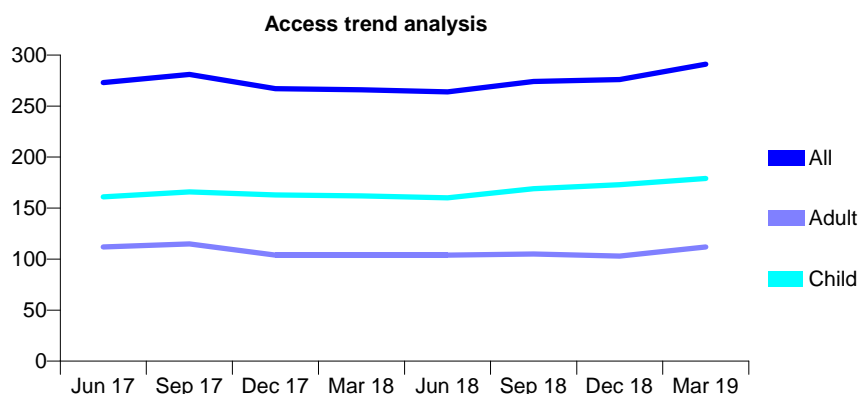
## Q68 - Vital Signs At a Glance Contract Report for 674885/0002 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | MR HR DARAFSHIAN |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2010       |
| Contract end date    |                  |

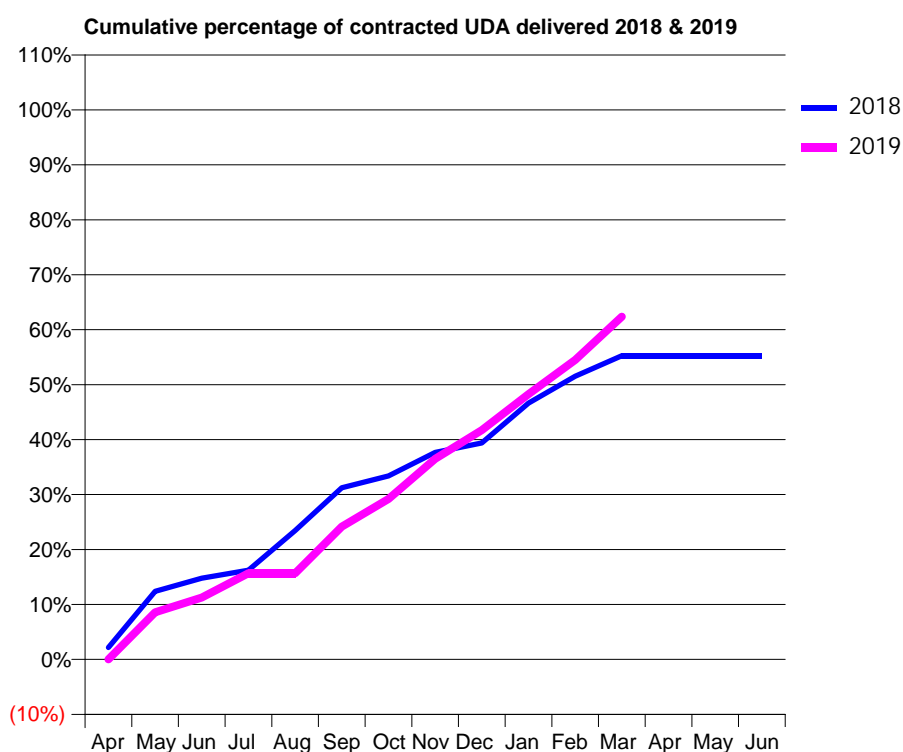
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,917.54 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 266         |                               |
| Quarter ending June 2018         | 264         | →                             |
| Quarter ending September 2018    | 274         | ↑                             |
| Quarter ending December 2018     | 276         | →                             |
| Quarter ending March 2019        | 291         | ↑                             |
| <b>Variance since March 2018</b> | <b>9.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 22                                | 0    |
| May       | 124                               | 86   |
| June      | 148                               | 113  |
| July      | 162                               | 157  |
| August    | 235                               | 157  |
| September | 312                               | 242  |
| October   | 334                               | 292  |
| November  | 377                               | 365  |
| December  | 394                               | 417  |
| January   | 466                               | 483  |
| February  | 515                               | 545  |
| March     | 553                               | 624  |
| April     | 553                               |      |
| May       | 553                               |      |
| June      | 553                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 236         | 3.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 103         | 7.8%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 104      | 236         | 44.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 32       | 103         | 31.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 31       | 338         | 9.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 338         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 338         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

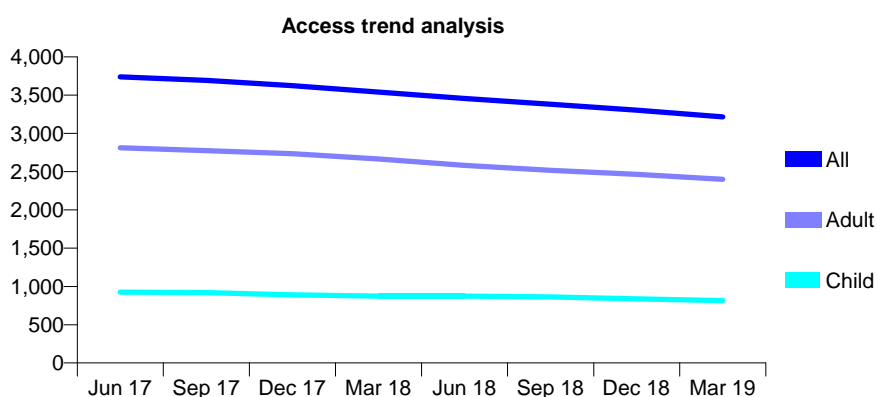
## Q68 - Vital Signs At a Glance Contract Report for 677302/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR M POURANI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

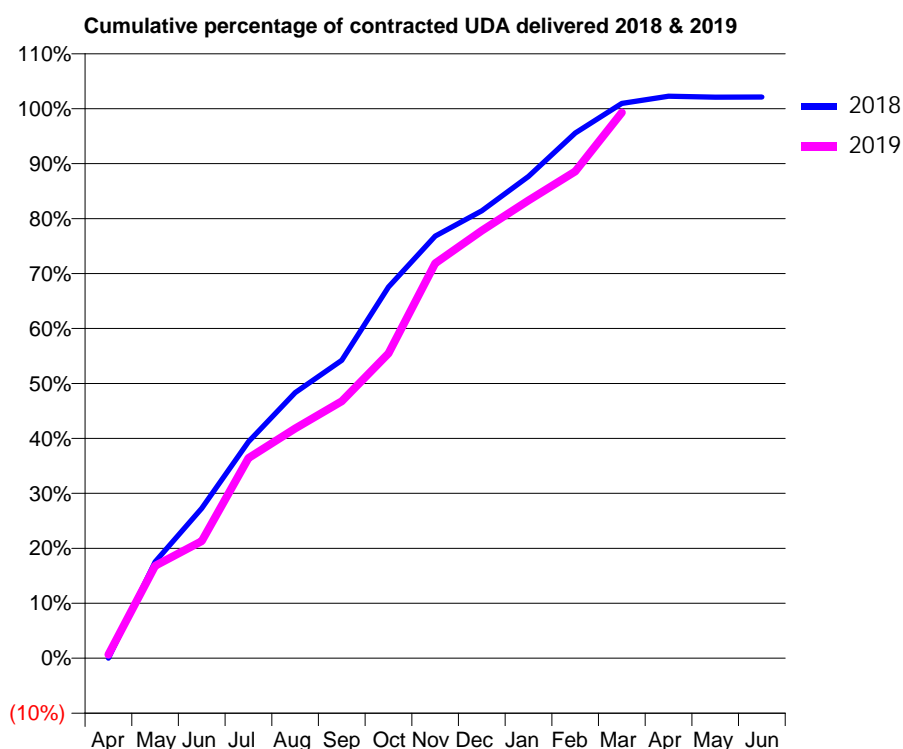
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,100      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £465,018.45 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,540         |                               |
| Quarter ending June 2018         | 3,455         | ↓                             |
| Quarter ending September 2018    | 3,381         | ↓                             |
| Quarter ending December 2018     | 3,303         | ↓                             |
| Quarter ending March 2019        | 3,215         | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 95     |
| May       | 2,474                             | 2,375  |
| June      | 3,847                             | 3,007  |
| July      | 5,553                             | 5,134  |
| August    | 6,815                             | 5,894  |
| September | 7,641                             | 6,592  |
| October   | 9,526                             | 7,819  |
| November  | 10,833                            | 10,134 |
| December  | 11,476                            | 10,966 |
| January   | 12,360                            | 11,746 |
| February  | 13,477                            | 12,486 |
| March     | 14,234                            | 13,999 |
| April     | 14,420                            |        |
| May       | 14,395                            |        |
| June      | 14,401                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 1,117       | 6.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 374      | 3,321       | 11.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 632      | 1,117       | 56.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,114    | 3,321       | 63.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 52       | 4,342       | 1.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 4,342       | 0.9%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 4,342       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



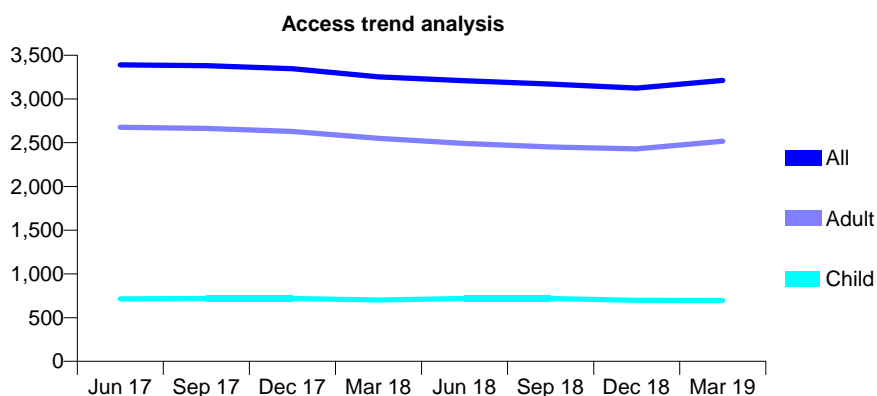
## Q68 - Vital Signs At a Glance Contract Report for 680885/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR A JAFARI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2010   |
| Contract end date    |              |

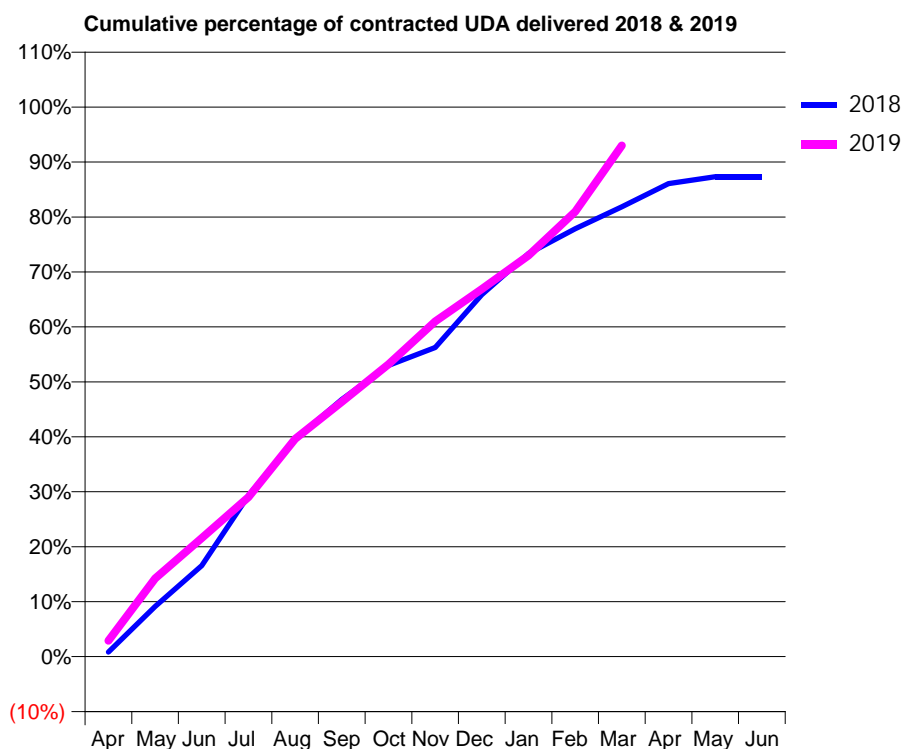
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,714       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £265,391.24 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,252         |                               |
| Quarter ending June 2018         | 3,209         | ↓                             |
| Quarter ending September 2018    | 3,170         | ↓                             |
| Quarter ending December 2018     | 3,126         | ↓                             |
| Quarter ending March 2019        | 3,213         | ↑                             |
| <b>Variance since March 2018</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 81                                | 283   |
| May       | 887                               | 1,381 |
| June      | 1,609                             | 2,094 |
| July      | 2,849                             | 2,818 |
| August    | 3,846                             | 3,849 |
| September | 4,545                             | 4,500 |
| October   | 5,148                             | 5,168 |
| November  | 5,465                             | 5,924 |
| December  | 6,400                             | 6,495 |
| January   | 7,124                             | 7,090 |
| February  | 7,563                             | 7,865 |
| March     | 7,951                             | 9,035 |
| April     | 8,360                             |       |
| May       | 8,484                             |       |
| June      | 8,484                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 955         | 8.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 514      | 3,079       | 16.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 448      | 955         | 46.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,053    | 3,079       | 34.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 605      | 3,789       | 16.0%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 3,789       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 43       | 3,789       | 1.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

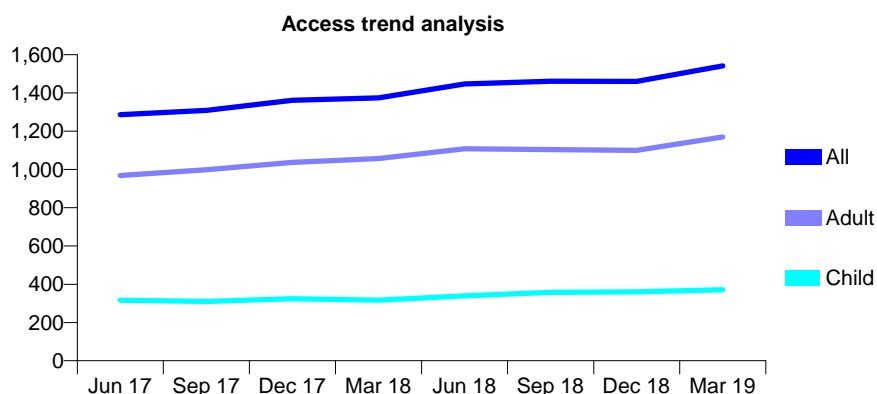
## Q68 - Vital Signs At a Glance Contract Report for 680885/0003 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR A JAFARI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2013   |
| Contract end date    |              |

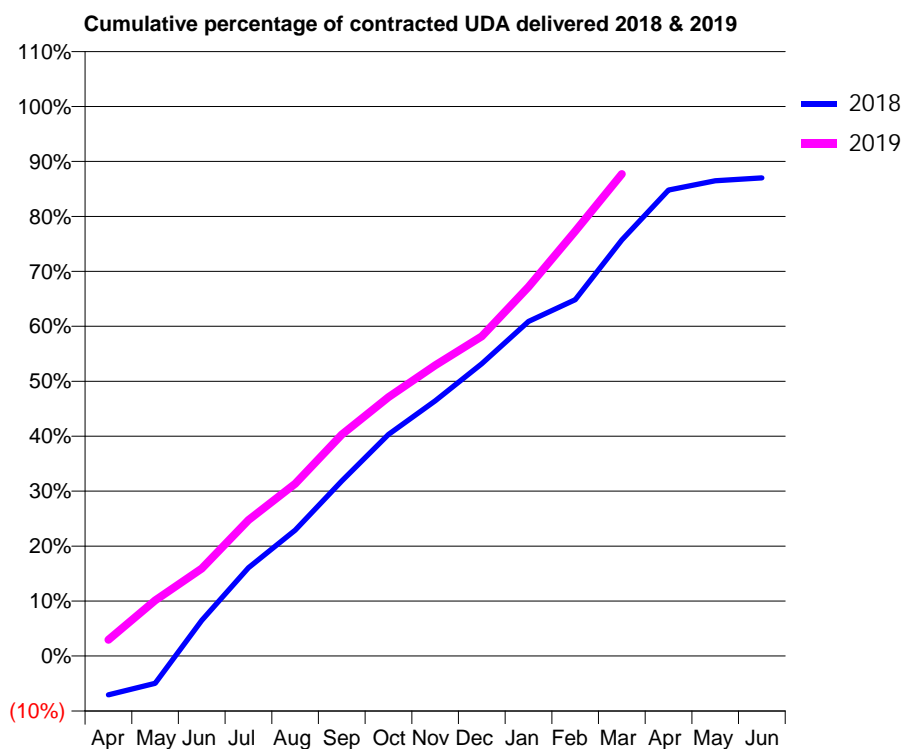
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £133,124.88 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 1,374        |                               |
| Quarter ending June 2018         | 1,447        | ↑                             |
| Quarter ending September 2018    | 1,461        | →                             |
| Quarter ending December 2018     | 1,460        | →                             |
| Quarter ending March 2019        | 1,541        | ↑                             |
| <b>Variance since March 2018</b> | <b>12.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -354                              | 148   |
| May       | -249                              | 506   |
| June      | 324                               | 795   |
| July      | 803                               | 1,237 |
| August    | 1,145                             | 1,567 |
| September | 1,593                             | 2,014 |
| October   | 2,015                             | 2,356 |
| November  | 2,321                             | 2,645 |
| December  | 2,659                             | 2,909 |
| January   | 3,044                             | 3,358 |
| February  | 3,241                             | 3,865 |
| March     | 3,785                             | 4,384 |
| April     | 4,240                             |       |
| May       | 4,324                             |       |
| June      | 4,351                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 483         | 7.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 228      | 1,431       | 15.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 200      | 483         | 41.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 464      | 1,431       | 32.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 386      | 1,768       | 21.8%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,768       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 1,768       | 0.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

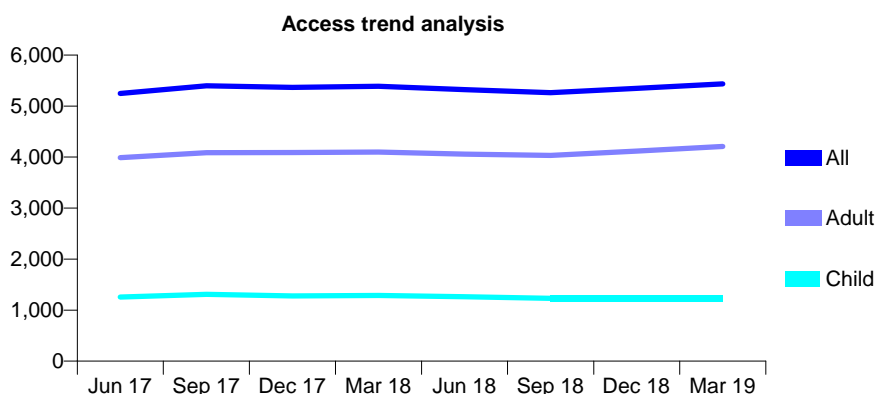
## Q68 - Vital Signs At a Glance Contract Report for 680923/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR K AMIRAZODY |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

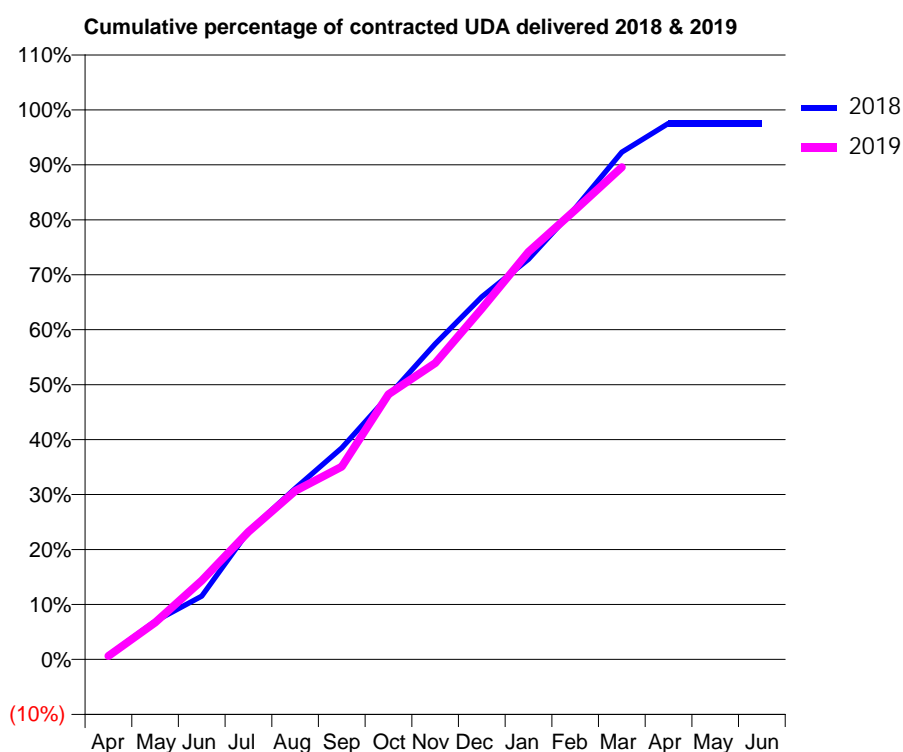
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,830      |
| Carry forward general activity (UDA)        | 389         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £454,107.18 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,386       |                               |
| Quarter ending June 2018         | 5,322       | ↓                             |
| Quarter ending September 2018    | 5,262       | ↓                             |
| Quarter ending December 2018     | 5,348       | →                             |
| Quarter ending March 2019        | 5,436       | →                             |
| <b>Variance since March 2018</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 119                               | 103    |
| May       | 1,102                             | 1,064  |
| June      | 1,822                             | 2,271  |
| July      | 3,689                             | 3,677  |
| August    | 4,926                             | 4,853  |
| September | 6,092                             | 5,551  |
| October   | 7,589                             | 7,639  |
| November  | 9,085                             | 8,538  |
| December  | 10,443                            | 10,100 |
| January   | 11,525                            | 11,739 |
| February  | 12,999                            | 12,947 |
| March     | 14,612                            | 14,178 |
| April     | 15,440                            |        |
| May       | 15,440                            |        |
| June      | 15,440                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 1,398       | 3.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 404      | 4,792       | 8.4%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 672      | 1,398       | 48.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,465    | 4,792       | 51.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 53       | 5,871       | 0.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 5,871       | 0.7%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 5,871       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

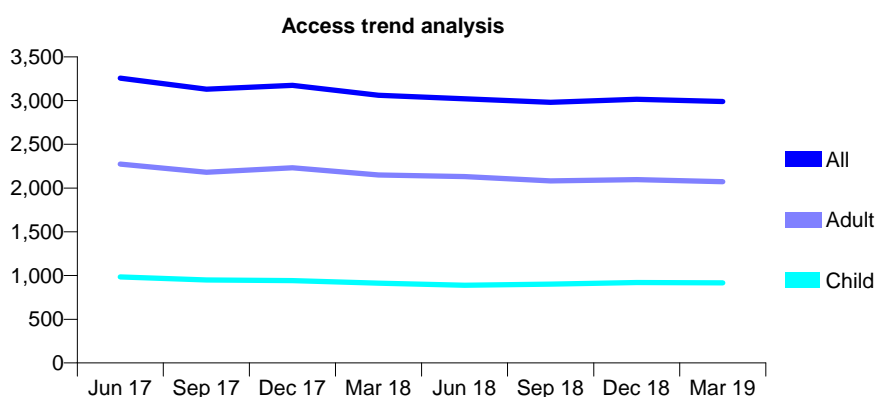
## Q68 - Vital Signs At a Glance Contract Report for 681881/0001 - March 2019

|                      |                    |
|----------------------|--------------------|
| Name or company name | MR S YOURDASHAHYAN |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

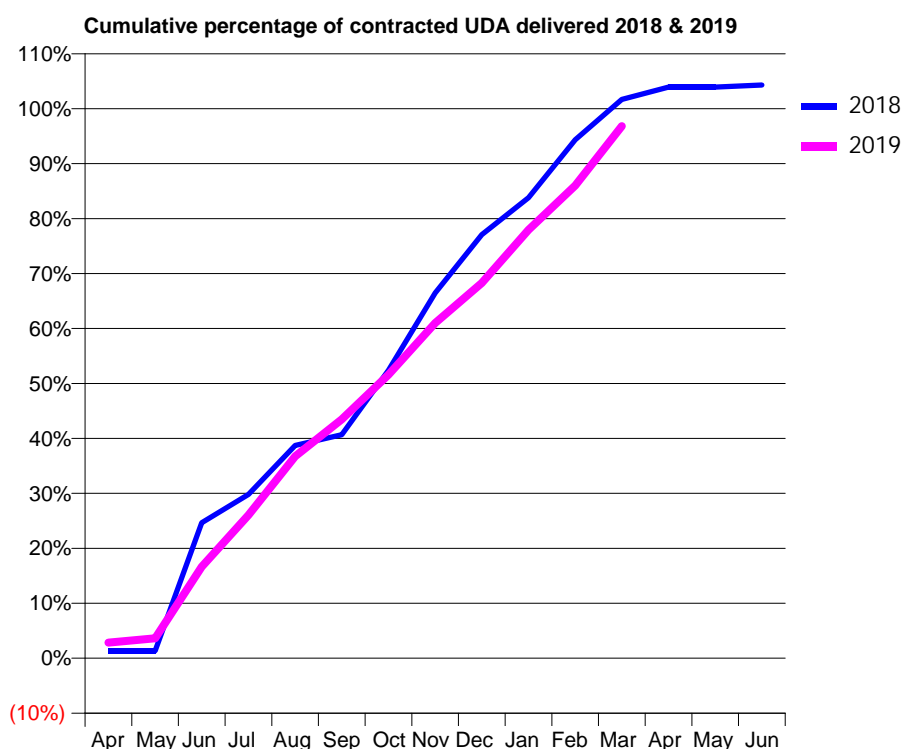
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,170       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £257,002.12 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,062         |                               |
| Quarter ending June 2018         | 3,020         | ↓                             |
| Quarter ending September 2018    | 2,981         | ↓                             |
| Quarter ending December 2018     | 3,016         | →                             |
| Quarter ending March 2019        | 2,990         | →                             |
| <b>Variance since March 2018</b> | <b>(2.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 113                               | 233   |
| May       | 113                               | 296   |
| June      | 2,013                             | 1,359 |
| July      | 2,436                             | 2,128 |
| August    | 3,163                             | 3,000 |
| September | 3,325                             | 3,552 |
| October   | 4,281                             | 4,214 |
| November  | 5,432                             | 4,983 |
| December  | 6,297                             | 5,578 |
| January   | 6,847                             | 6,367 |
| February  | 7,707                             | 7,027 |
| March     | 8,308                             | 7,910 |
| April     | 8,491                             |       |
| May       | 8,491                             |       |
| June      | 8,522                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 1,184       | 3.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 170      | 2,103       | 8.1%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 653      | 1,184       | 55.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 854      | 2,103       | 40.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 132      | 3,185       | 4.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 3,185       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3,185       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

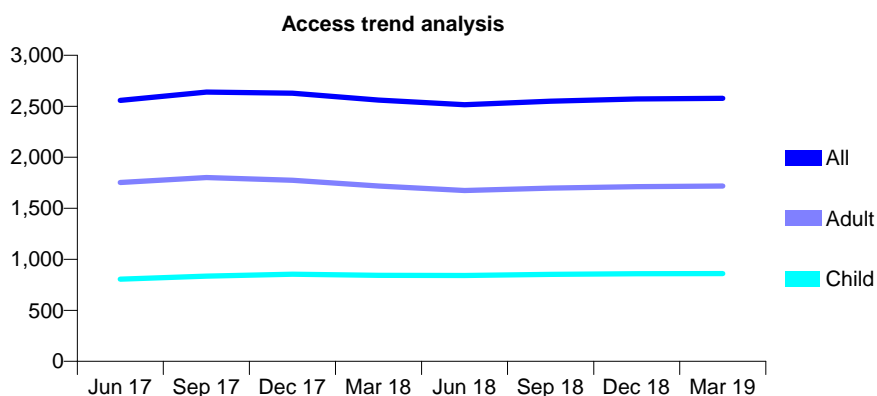
## Q68 - Vital Signs At a Glance Contract Report for 683736/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MRS A RAHIM  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/03/2008   |
| Contract end date    |              |

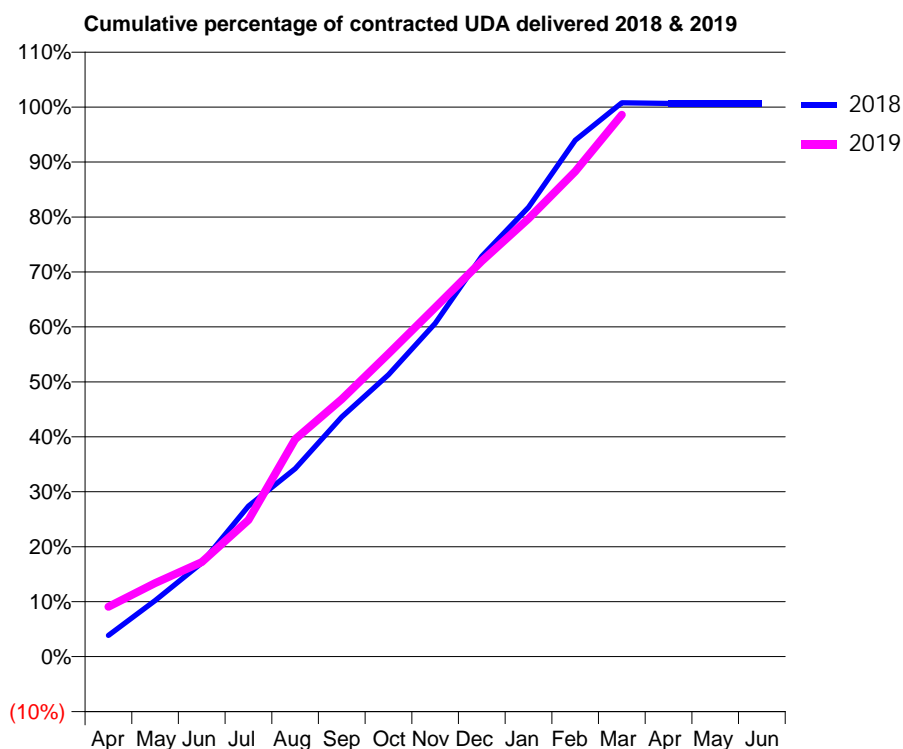
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,800       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £168,749.39 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,561       |                               |
| Quarter ending June 2018         | 2,516       | ↓                             |
| Quarter ending September 2018    | 2,550       | →                             |
| Quarter ending December 2018     | 2,572       | →                             |
| Quarter ending March 2019        | 2,579       | →                             |
| <b>Variance since March 2018</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 264                               | 616   |
| May       | 694                               | 910   |
| June      | 1,159                             | 1,170 |
| July      | 1,862                             | 1,690 |
| August    | 2,325                             | 2,690 |
| September | 2,967                             | 3,186 |
| October   | 3,488                             | 3,748 |
| November  | 4,124                             | 4,319 |
| December  | 4,954                             | 4,894 |
| January   | 5,560                             | 5,419 |
| February  | 6,388                             | 6,004 |
| March     | 6,852                             | 6,703 |
| April     | 6,846                             |       |
| May       | 6,846                             |       |
| June      | 6,846                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 77       | 1,307       | 5.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 391      | 2,508       | 15.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 887      | 1,307       | 67.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,460    | 2,508       | 58.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 348      | 3,800       | 9.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 3,800       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 3,800       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

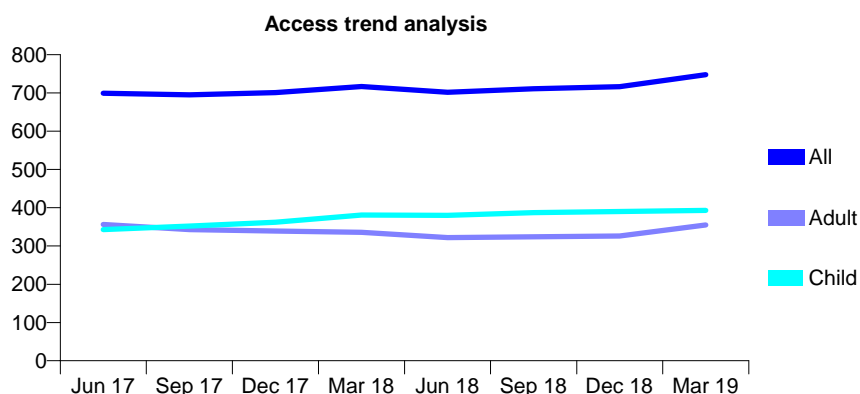
## Q68 - Vital Signs At a Glance Contract Report for 684112/0001 - March 2019

|                      |                    |
|----------------------|--------------------|
| Name or company name | MR TS SOOSAIPILLAI |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

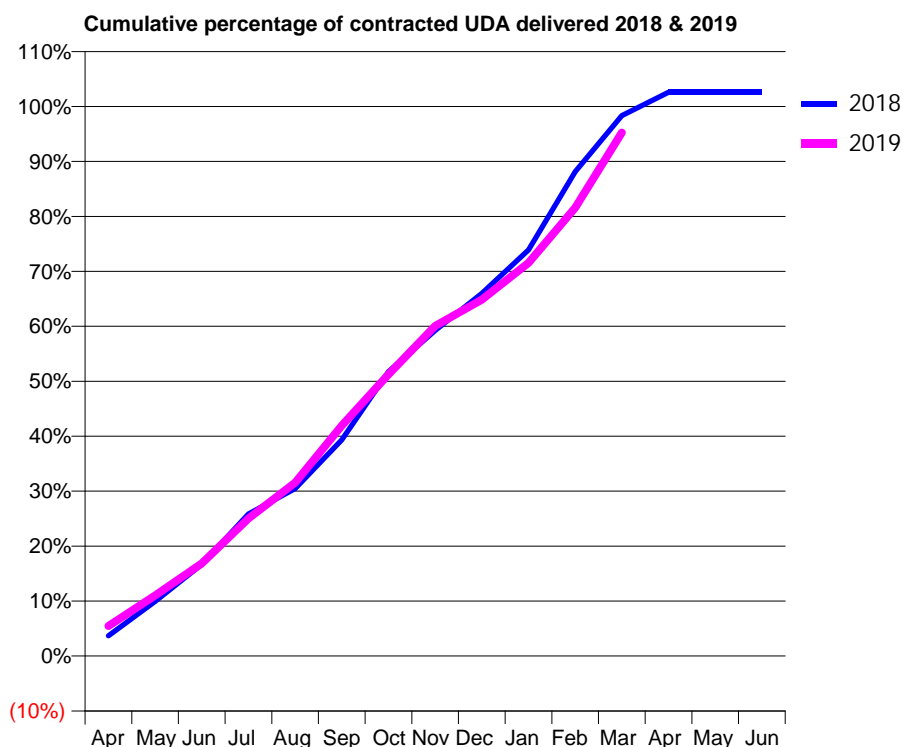
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,978      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £47,370.11 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 717         |                               |
| Quarter ending June 2018         | 702         | ↓                             |
| Quarter ending September 2018    | 711         | →                             |
| Quarter ending December 2018     | 716         | →                             |
| Quarter ending March 2019        | 748         | ↑                             |
| <b>Variance since March 2018</b> | <b>4.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 73                                | 108   |
| May       | 197                               | 218   |
| June      | 330                               | 333   |
| July      | 511                               | 495   |
| August    | 603                               | 624   |
| September | 778                               | 829   |
| October   | 1,024                             | 1,013 |
| November  | 1,172                             | 1,188 |
| December  | 1,305                             | 1,282 |
| January   | 1,462                             | 1,415 |
| February  | 1,743                             | 1,614 |
| March     | 1,945                             | 1,884 |
| April     | 2,029                             |       |
| May       | 2,029                             |       |
| June      | 2,029                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 100      | 787         | 12.7%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 29       | 483         | 6.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 546      | 787         | 69.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 324      | 483         | 67.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 1,203       | 0.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,203       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,203       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

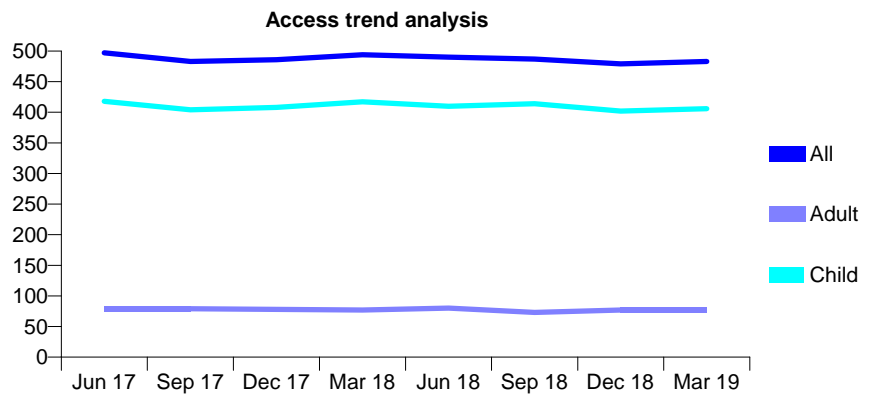
## Q68 - Vital Signs At a Glance Contract Report for 688746/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR G KHEDUN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 18/09/2008   |
| Contract end date    |              |

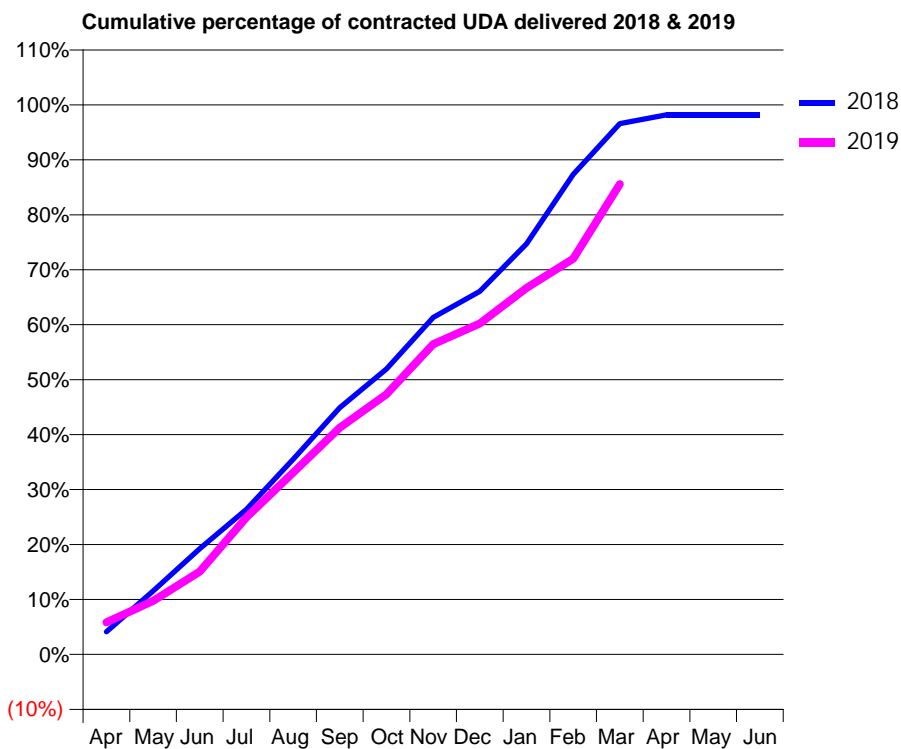
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 822        |
| Carry forward general activity (UDA)        | 15         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,487.79 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 494           |                               |
| Quarter ending June 2018         | 490           | →                             |
| Quarter ending September 2018    | 487           | →                             |
| Quarter ending December 2018     | 479           | ↓                             |
| Quarter ending March 2019        | 483           | →                             |
| <b>Variance since March 2018</b> | <b>(2.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 34                                | 48   |
| May       | 95                                | 80   |
| June      | 158                               | 124  |
| July      | 217                               | 205  |
| August    | 292                               | 272  |
| September | 369                               | 339  |
| October   | 427                               | 389  |
| November  | 504                               | 464  |
| December  | 543                               | 495  |
| January   | 614                               | 548  |
| February  | 718                               | 592  |
| March     | 794                               | 703  |
| April     | 807                               |      |
| May       | 807                               |      |
| June      | 807                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 555         | 2.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 35          | 0.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 370      | 555         | 66.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 20       | 35          | 57.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 579         | 0.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 579         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 579         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

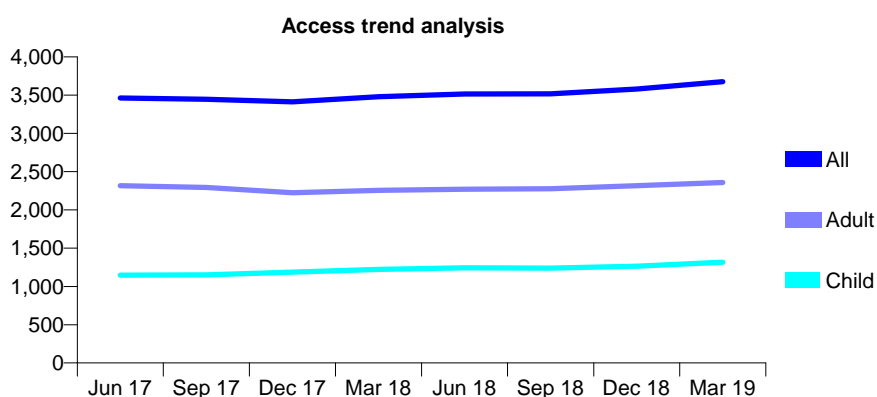
## Q68 - Vital Signs At a Glance Contract Report for 689416/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR MB PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 19/09/2008   |
| Contract end date    |              |

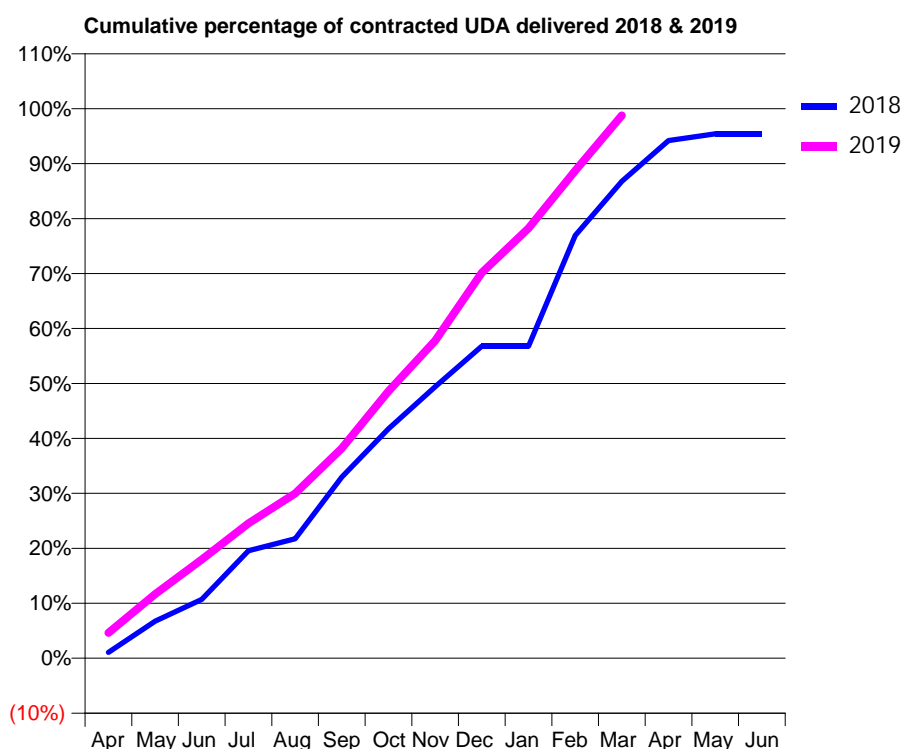
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,500       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £249,250.57 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 3,480 |                               |
| Quarter ending June 2018         | 3,514 | →                             |
| Quarter ending September 2018    | 3,517 | →                             |
| Quarter ending December 2018     | 3,579 | →                             |
| Quarter ending March 2019        | 3,675 | ↑                             |
| <b>Variance since March 2018</b> | 5.6%  | ↑                             |



### ACTIVITY



| Month     | 2018   | 2019  |
|-----------|--------|-------|
| April     | 114    | 439   |
| May       | 709    | 1,109 |
| June      | 1,125  | 1,708 |
| July      | 2,053  | 2,332 |
| August    | 2,283  | 2,848 |
| September | 3,461  | 3,628 |
| October   | 4,383  | 4,617 |
| November  | 5,187  | 5,491 |
| December  | 5,962  | 6,663 |
| January   | 5,962  | 7,432 |
| February  | 8,077  | 8,429 |
| March     | 9,109  | 9,385 |
| April     | 9,891  |       |
| May       | 10,021 |       |
| June      | 10,021 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 1,769       | 5.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 271      | 2,556       | 10.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,007    | 1,769       | 56.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,029    | 2,556       | 40.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 345      | 4,076       | 8.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 4,076       | 0.7%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 4,076       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



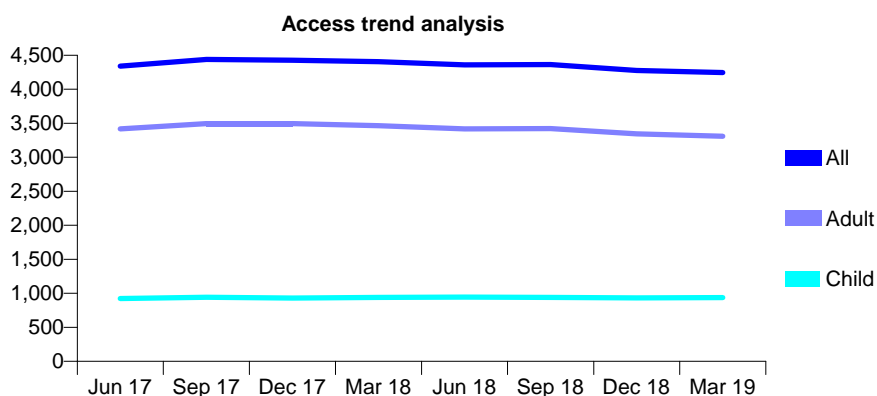
## Q68 - Vital Signs At a Glance Contract Report for 692026/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR LE TOLEFE |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 07/09/2007   |
| Contract end date    |              |

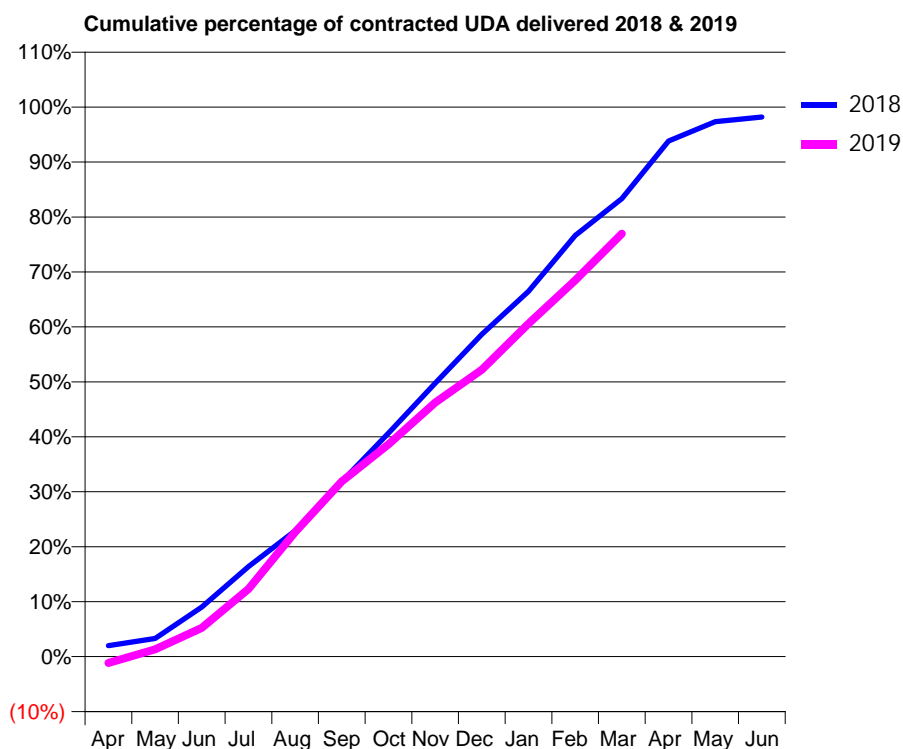
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,800      |
| Carry forward general activity (UDA)        | 215         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £299,337.92 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,407         |                               |
| Quarter ending June 2018         | 4,360         | ↓                             |
| Quarter ending September 2018    | 4,363         | →                             |
| Quarter ending December 2018     | 4,276         | ↓                             |
| Quarter ending March 2019        | 4,246         | →                             |
| <b>Variance since March 2018</b> | <b>(3.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 237                               | -140  |
| May       | 391                               | 157   |
| June      | 1,065                             | 616   |
| July      | 1,935                             | 1,453 |
| August    | 2,706                             | 2,675 |
| September | 3,757                             | 3,762 |
| October   | 4,800                             | 4,557 |
| November  | 5,871                             | 5,457 |
| December  | 6,920                             | 6,160 |
| January   | 7,845                             | 7,149 |
| February  | 9,045                             | 8,081 |
| March     | 9,831                             | 9,082 |
| April     | 11,073                            |       |
| May       | 11,487                            |       |
| June      | 11,585                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 1,304       | 5.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 553      | 4,770       | 11.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 730      | 1,304       | 56.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,022    | 4,770       | 63.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 141      | 4,491       | 3.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 4,491       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 4,491       | 0.8%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 12          | 83.3%    | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 12          | 75.0%    | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

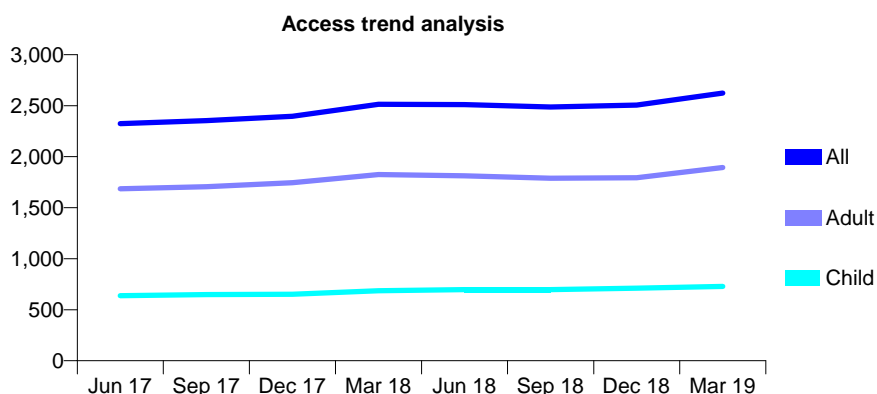
## Q68 - Vital Signs At a Glance Contract Report for 694967/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR ND MAHANI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2008   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,878       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £151,738.49 |

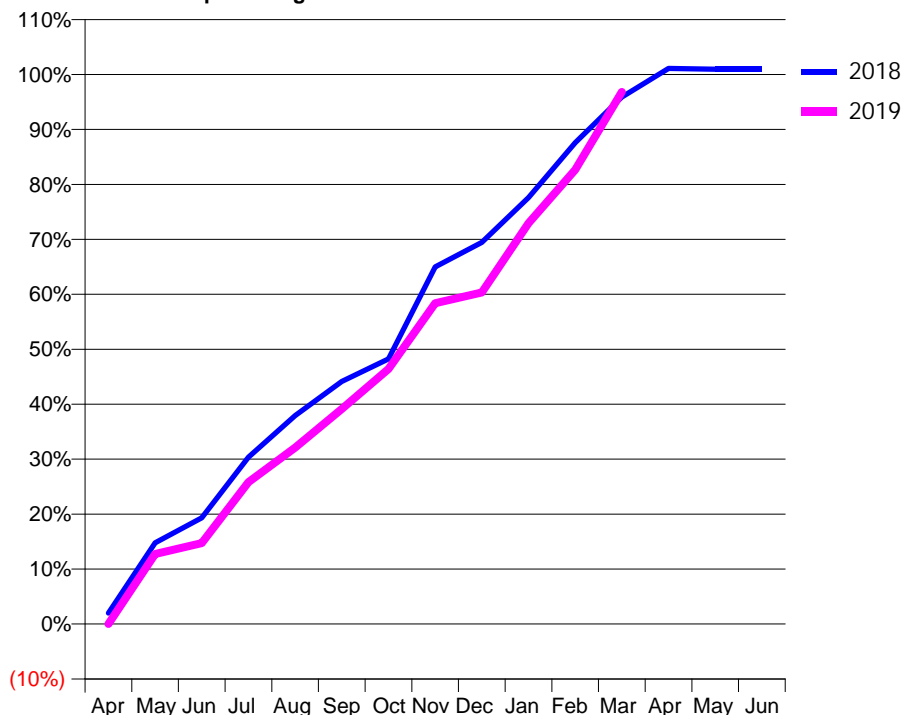
### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,513       |                               |
| Quarter ending June 2018         | 2,510       | →                             |
| Quarter ending September 2018    | 2,487       | →                             |
| Quarter ending December 2018     | 2,506       | →                             |
| Quarter ending March 2019        | 2,623       | ↑                             |
| <b>Variance since March 2018</b> | <b>4.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 118                               | 0     |
| May       | 869                               | 749   |
| June      | 1,136                             | 866   |
| July      | 1,785                             | 1,518 |
| August    | 2,231                             | 1,888 |
| September | 2,594                             | 2,301 |
| October   | 2,835                             | 2,728 |
| November  | 3,821                             | 3,431 |
| December  | 4,081                             | 3,545 |
| January   | 4,562                             | 4,287 |
| February  | 5,148                             | 4,859 |
| March     | 5,637                             | 5,691 |
| April     | 5,942                             |       |
| May       | 5,934                             |       |
| June      | 5,933                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 1,208       | 4.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 276      | 2,650       | 10.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 869      | 1,208       | 71.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,638    | 2,650       | 61.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 298      | 3,663       | 8.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 3,663       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 3,663       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

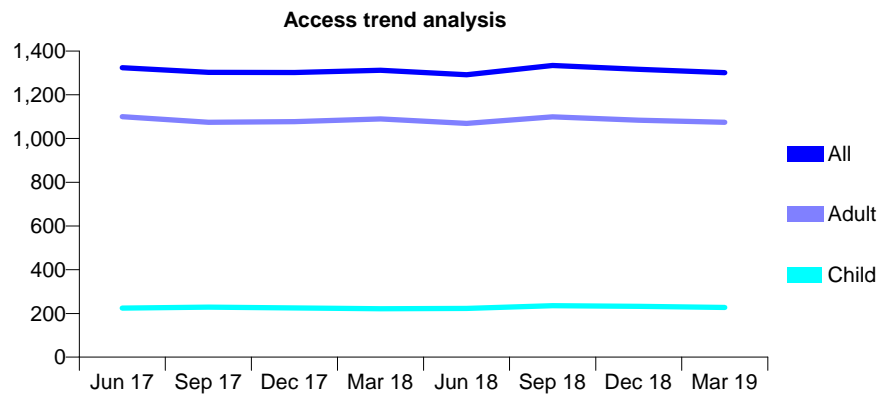
## Q68 - Vital Signs At a Glance Contract Report for 695084/0002 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | MS JJ WOJTASIEWICZ-SKOLMOWSKA |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2008                    |
| Contract end date    |                               |

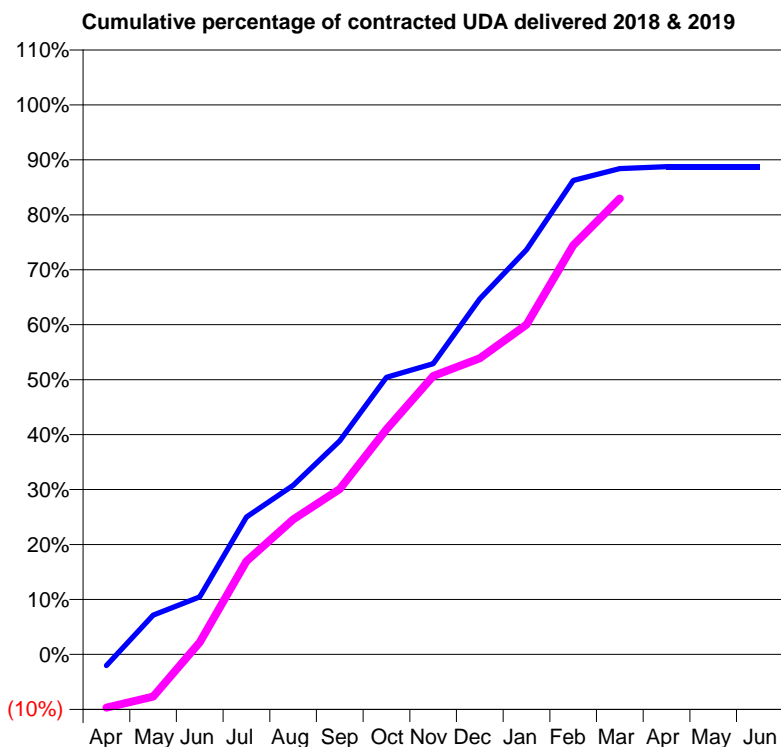
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,029       |
| Carry forward general activity (UDA)        | 678         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £139,737.79 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,312         |                               |
| Quarter ending June 2018         | 1,292         | ↓                             |
| Quarter ending September 2018    | 1,334         | ↑                             |
| Quarter ending December 2018     | 1,317         | ↓                             |
| Quarter ending March 2019        | 1,301         | ↓                             |
| <b>Variance since March 2018</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | -123  | -585  |
| May       | 430   | -465  |
| June      | 632   | 132   |
| July      | 1,508 | 1,024 |
| August    | 1,854 | 1,481 |
| September | 2,343 | 1,814 |
| October   | 3,039 | 2,468 |
| November  | 3,188 | 3,055 |
| December  | 3,901 | 3,248 |
| January   | 4,440 | 3,618 |
| February  | 5,199 | 4,488 |
| March     | 5,329 | 5,001 |
| April     | 5,351 |       |
| May       | 5,351 |       |
| June      | 5,351 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 389         | 8.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 384      | 1,860       | 20.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 233      | 389         | 59.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 865      | 1,860       | 46.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 349      | 2,235       | 15.6%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 58       | 2,235       | 2.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 2,235       | 0.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

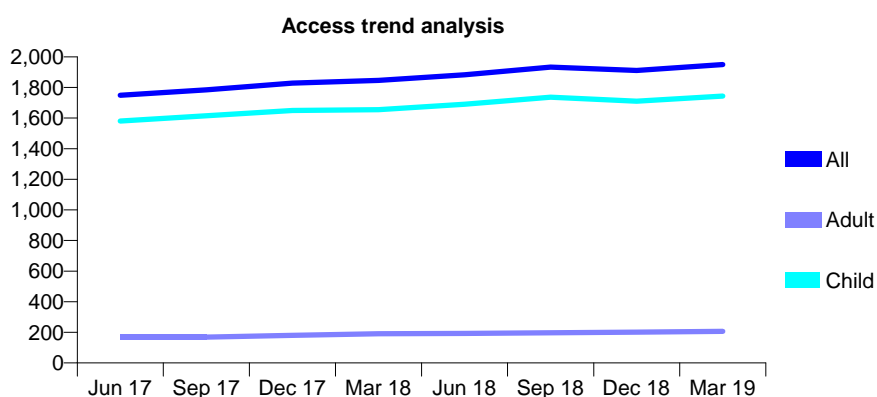
## Q68 - Vital Signs At a Glance Contract Report for 723878/0002 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MRS JM HATTON |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/11/2010    |
| Contract end date    |               |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 4,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £91,411.66 |

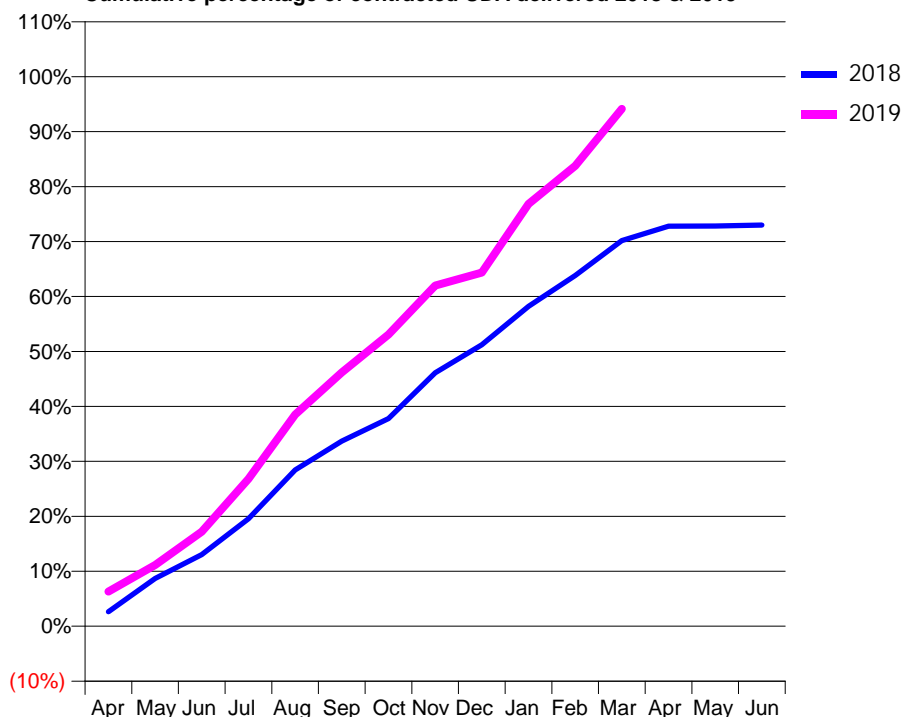
### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 1,846 |                               |
| Quarter ending June 2018         | 1,883 | ↑                             |
| Quarter ending September 2018    | 1,933 | ↑                             |
| Quarter ending December 2018     | 1,911 | ↓                             |
| Quarter ending March 2019        | 1,950 | ↑                             |
| <b>Variance since March 2018</b> | 5.6%  | ↑                             |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 131   | 252   |
| May       | 435   | 446   |
| June      | 652   | 688   |
| July      | 979   | 1,072 |
| August    | 1,423 | 1,541 |
| September | 1,683 | 1,847 |
| October   | 1,889 | 2,124 |
| November  | 2,306 | 2,480 |
| December  | 2,561 | 2,574 |
| January   | 2,911 | 3,073 |
| February  | 3,191 | 3,350 |
| March     | 3,508 | 3,766 |
| April     | 3,639 |       |
| May       | 3,640 |       |
| June      | 3,651 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 211      | 2,894       | 7.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 138         | 12.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,899    | 2,894       | 65.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 75       | 138         | 54.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 95       | 2,900       | 3.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,900       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,900       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

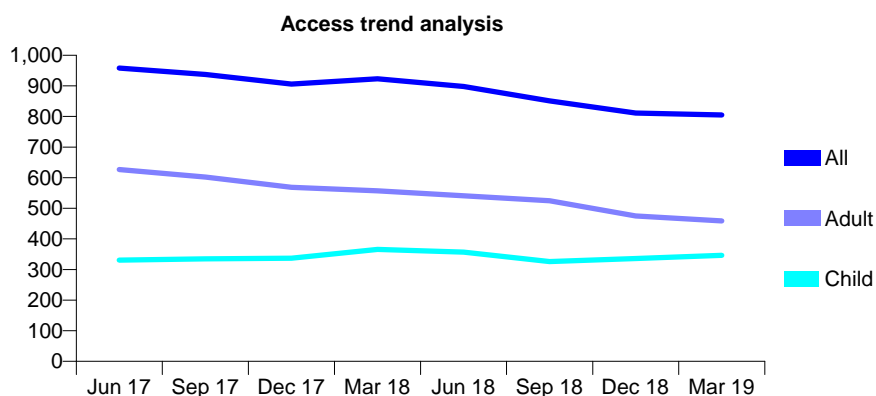
## Q68 - Vital Signs At a Glance Contract Report for 725188/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | White House Dental Partnership |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

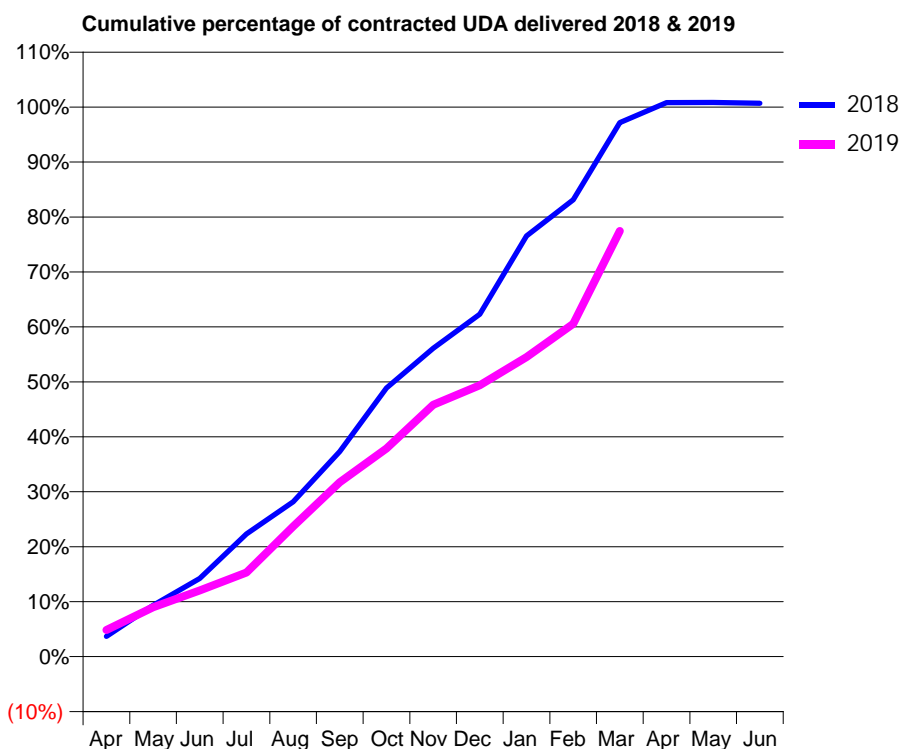
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,186      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £51,580.74 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 923            |                               |
| Quarter ending June 2018         | 898            | ↓                             |
| Quarter ending September 2018    | 851            | ↓                             |
| Quarter ending December 2018     | 811            | ↓                             |
| Quarter ending March 2019        | 805            | →                             |
| <b>Variance since March 2018</b> | <b>(12.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 81                                | 106   |
| May       | 204                               | 196   |
| June      | 311                               | 263   |
| July      | 488                               | 335   |
| August    | 616                               | 518   |
| September | 815                               | 693   |
| October   | 1,069                             | 828   |
| November  | 1,227                             | 1,002 |
| December  | 1,362                             | 1,079 |
| January   | 1,673                             | 1,192 |
| February  | 1,817                             | 1,324 |
| March     | 2,124                             | 1,693 |
| April     | 2,203                             |       |
| May       | 2,204                             |       |
| June      | 2,201                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 541         | 4.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 46       | 541         | 8.5%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 350      | 541         | 64.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 338      | 541         | 62.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 39       | 1,037       | 3.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,037       | 0.9%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 1,037       | 1.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

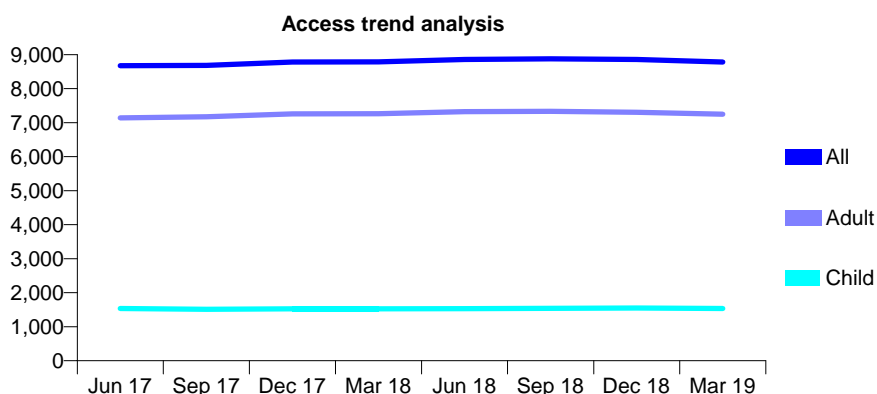
## Q68 - Vital Signs At a Glance Contract Report for 725536/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | Manochehr Soltan |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2007       |
| Contract end date    |                  |

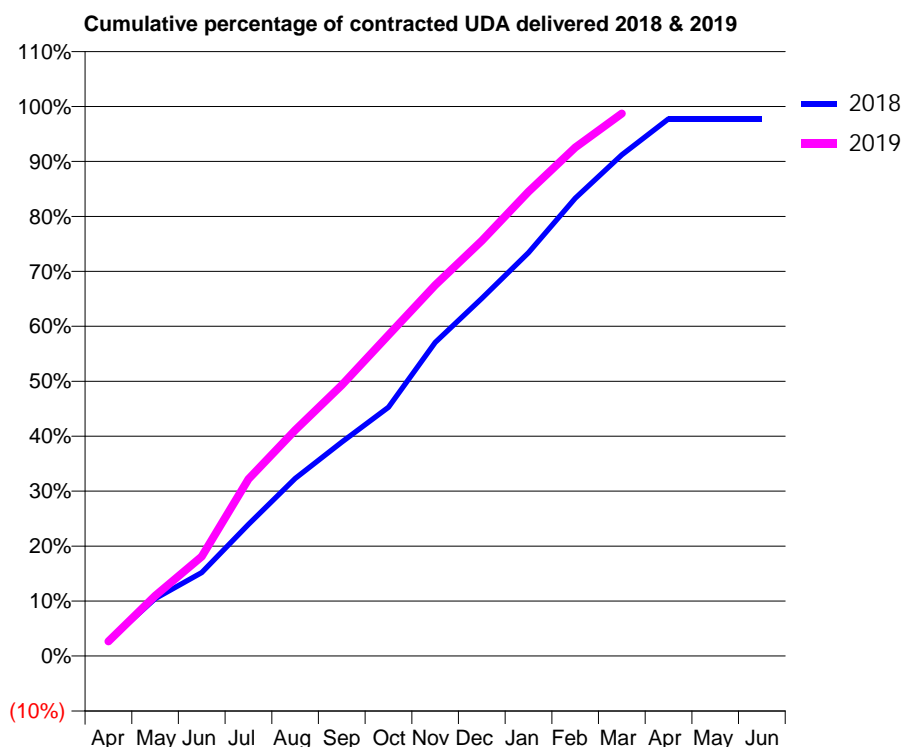
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,520      |
| Carry forward general activity (UDA)        | 551         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £563,386.82 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 8,792         |                               |
| Quarter ending June 2018         | 8,858         | →                             |
| Quarter ending September 2018    | 8,878         | →                             |
| Quarter ending December 2018     | 8,857         | →                             |
| Quarter ending March 2019        | 8,784         | →                             |
| <b>Variance since March 2018</b> | <b>(0.1%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 666                               | 649    |
| May       | 2,566                             | 2,695  |
| June      | 3,732                             | 4,440  |
| July      | 5,886                             | 7,894  |
| August    | 7,935                             | 10,080 |
| September | 9,565                             | 12,089 |
| October   | 11,121                            | 14,318 |
| November  | 14,015                            | 16,553 |
| December  | 15,983                            | 18,524 |
| January   | 18,030                            | 20,722 |
| February  | 20,462                            | 22,693 |
| March     | 22,405                            | 24,200 |
| April     | 24,008                            |        |
| May       | 24,011                            |        |
| June      | 24,013                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 168      | 2,117       | 7.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,888    | 10,258      | 18.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,064    | 2,117       | 50.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,156    | 10,258      | 50.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,428    | 11,834      | 12.1%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 146      | 11,834      | 1.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 11,834      | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

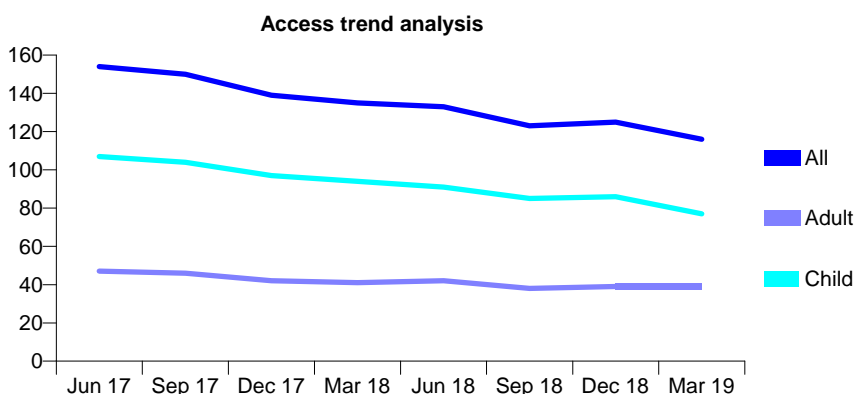
## Q68 - Vital Signs At a Glance Contract Report for 729175/0004 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Saner Murray Partnership |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2014               |
| Contract end date    |                          |

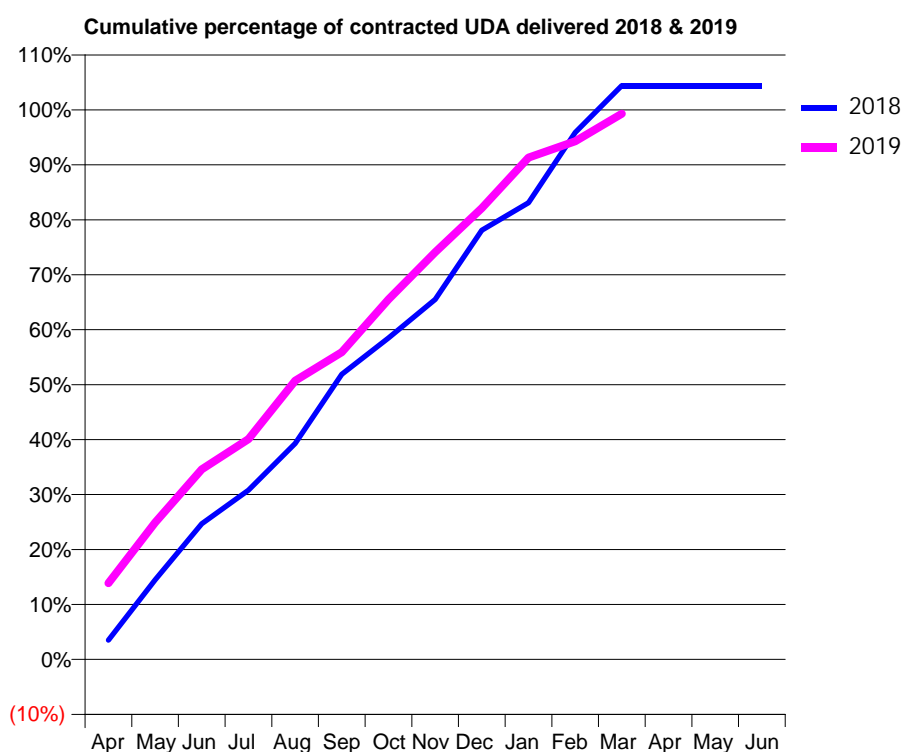
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 200       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £5,262.96 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 135            |                               |
| Quarter ending June 2018         | 133            | ↓                             |
| Quarter ending September 2018    | 123            | ↓                             |
| Quarter ending December 2018     | 125            | →                             |
| Quarter ending March 2019        | 116            | ↓                             |
| <b>Variance since March 2018</b> | <b>(14.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 7                                 | 28   |
| May       | 29                                | 50   |
| June      | 49                                | 69   |
| July      | 62                                | 80   |
| August    | 79                                | 101  |
| September | 104                               | 112  |
| October   | 117                               | 131  |
| November  | 131                               | 148  |
| December  | 156                               | 164  |
| January   | 166                               | 183  |
| February  | 192                               | 189  |
| March     | 209                               | 199  |
| April     | 209                               |      |
| May       | 209                               |      |
| June      | 209                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 108         | 6.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 41          | 22.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 60       | 108         | 55.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 14       | 41          | 34.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 13       | 149         | 8.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 149         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 149         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

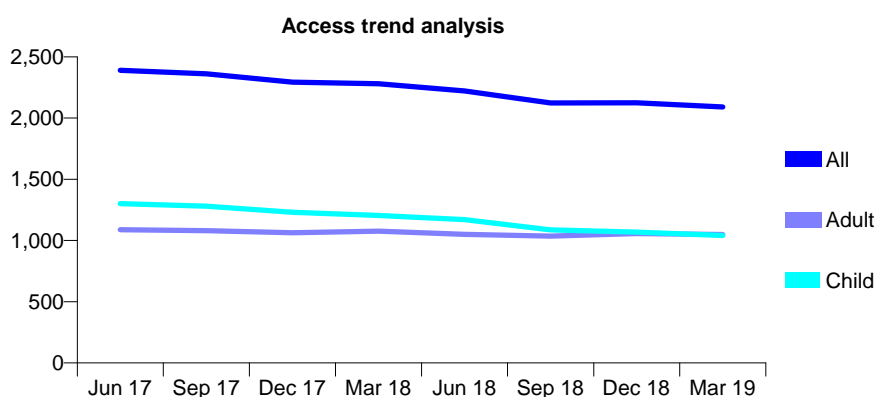
## Q68 - Vital Signs At a Glance Contract Report for 729299/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS MB QUEENAN |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

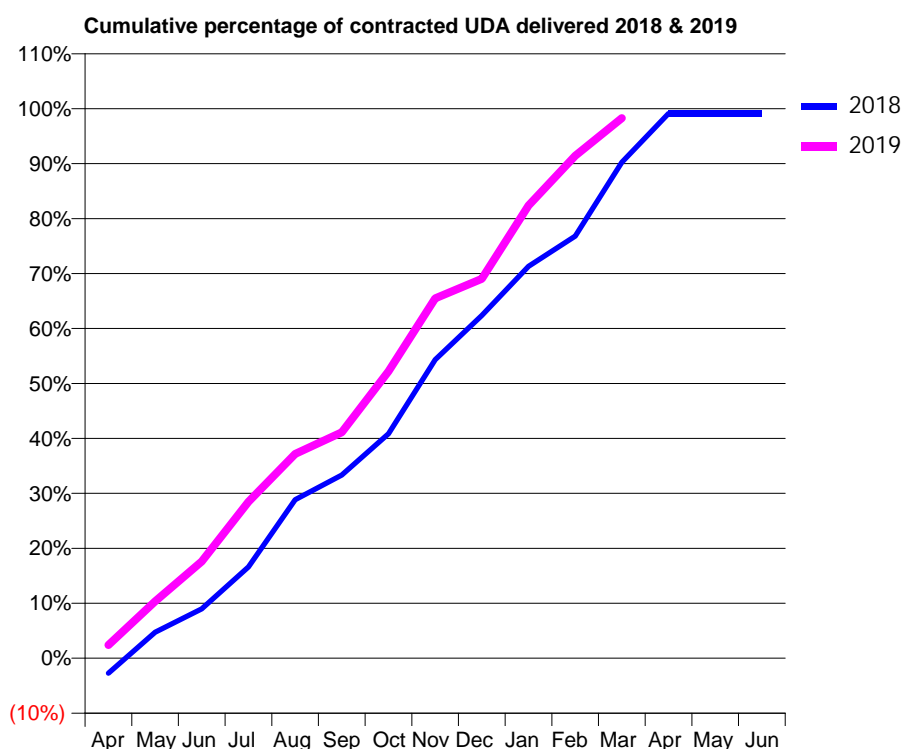
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 4,368      |
| Carry forward general activity (UDA)        | 38         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £99,838.05 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,281         |                               |
| Quarter ending June 2018         | 2,222         | ↓                             |
| Quarter ending September 2018    | 2,124         | ↓                             |
| Quarter ending December 2018     | 2,125         | →                             |
| Quarter ending March 2019        | 2,091         | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | -120  | 106   |
| May       | 208   | 452   |
| June      | 393   | 769   |
| July      | 725   | 1,244 |
| August    | 1,260 | 1,624 |
| September | 1,455 | 1,796 |
| October   | 1,784 | 2,281 |
| November  | 2,373 | 2,860 |
| December  | 2,723 | 3,015 |
| January   | 3,115 | 3,598 |
| February  | 3,356 | 3,994 |
| March     | 3,942 | 4,293 |
| April     | 4,329 |       |
| May       | 4,329 |       |
| June      | 4,329 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 1,596       | 6.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 165      | 1,231       | 13.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,016    | 1,596       | 63.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 550      | 1,231       | 44.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 153      | 2,634       | 5.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,634       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 2,634       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



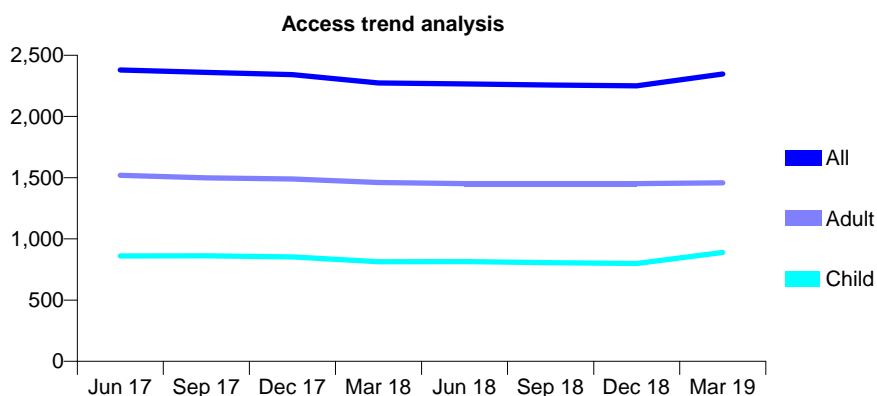
## Q68 - Vital Signs At a Glance Contract Report for 729809/0002 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Priory House Dental Centre |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    |                            |

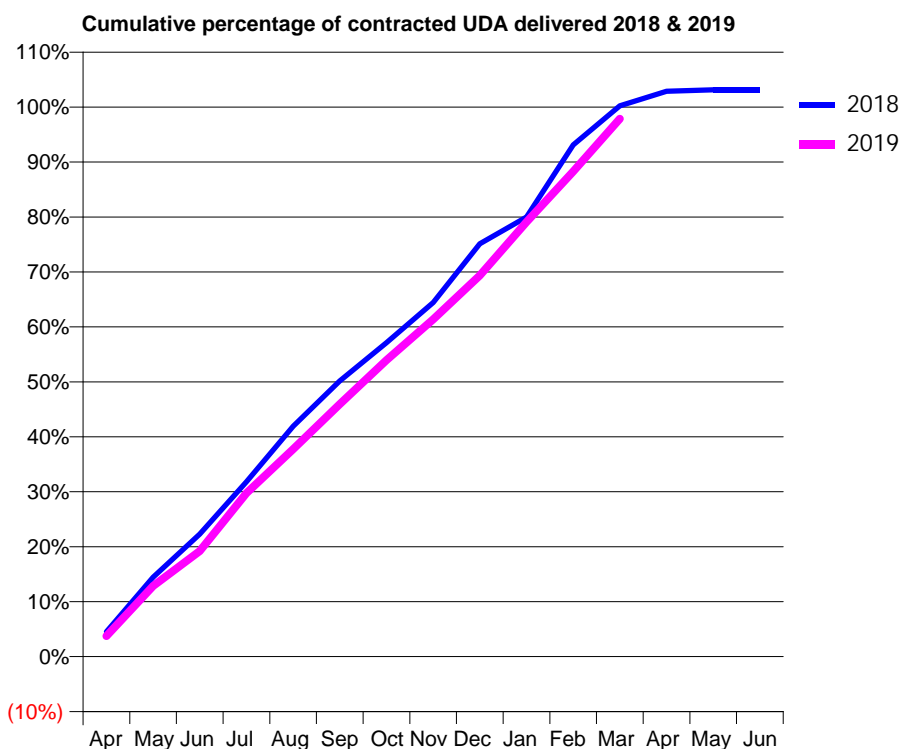
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,300       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £134,575.86 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,274       |                               |
| Quarter ending June 2018         | 2,266       | →                             |
| Quarter ending September 2018    | 2,257       | →                             |
| Quarter ending December 2018     | 2,250       | →                             |
| Quarter ending March 2019        | 2,347       | ↑                             |
| <b>Variance since March 2018</b> | <b>3.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 240                               | 199   |
| May       | 765                               | 681   |
| June      | 1,182                             | 1,019 |
| July      | 1,687                             | 1,577 |
| August    | 2,222                             | 2,002 |
| September | 2,659                             | 2,435 |
| October   | 3,028                             | 2,859 |
| November  | 3,415                             | 3,253 |
| December  | 3,981                             | 3,675 |
| January   | 4,240                             | 4,191 |
| February  | 4,935                             | 4,678 |
| March     | 5,312                             | 5,186 |
| April     | 5,452                             |       |
| May       | 5,466                             |       |
| June      | 5,466                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 75       | 1,276       | 5.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 304      | 2,210       | 13.8%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 738      | 1,276       | 57.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,308    | 2,210       | 59.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 115      | 3,392       | 3.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 3,392       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 3,392       | 0.8%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

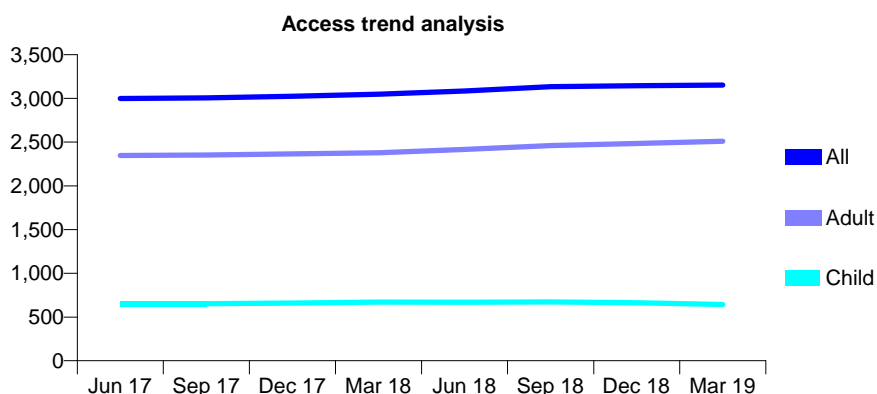
## Q68 - Vital Signs At a Glance Contract Report for 732303/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR TM GLYNN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 31/08/2011   |
| Contract end date    |              |

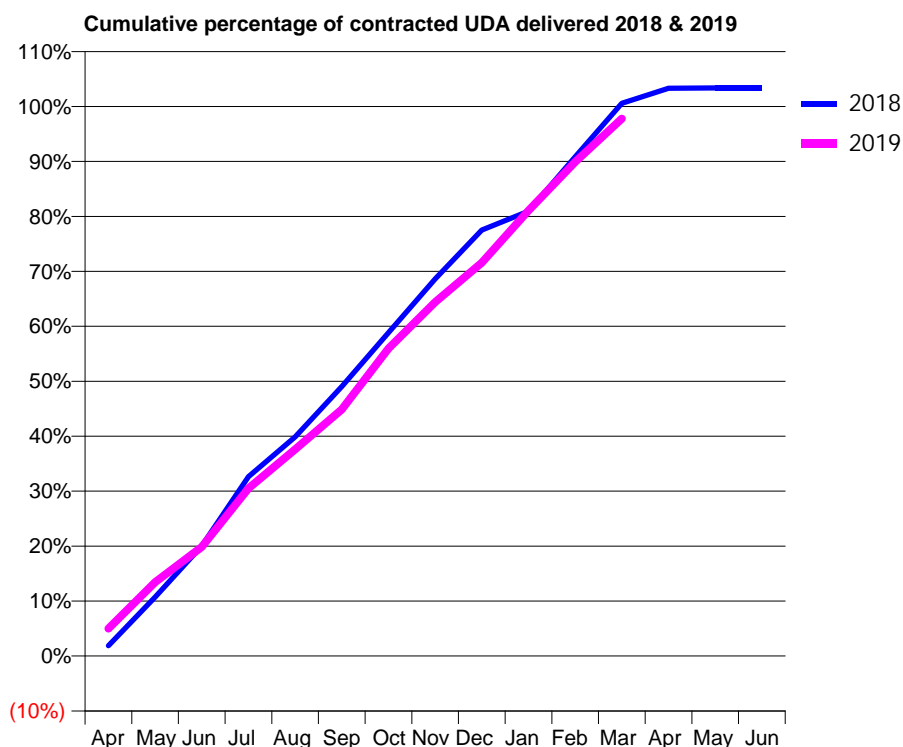
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,554       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £183,170.19 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,048       |                               |
| Quarter ending June 2018         | 3,084       | →                             |
| Quarter ending September 2018    | 3,133       | →                             |
| Quarter ending December 2018     | 3,145       | →                             |
| Quarter ending March 2019        | 3,152       | →                             |
| <b>Variance since March 2018</b> | <b>3.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 142                               | 379   |
| May       | 811                               | 1,016 |
| June      | 1,512                             | 1,499 |
| July      | 2,465                             | 2,306 |
| August    | 3,013                             | 2,841 |
| September | 3,704                             | 3,388 |
| October   | 4,445                             | 4,229 |
| November  | 5,185                             | 4,863 |
| December  | 5,855                             | 5,406 |
| January   | 6,114                             | 6,123 |
| February  | 6,863                             | 6,793 |
| March     | 7,597                             | 7,387 |
| April     | 7,805                             |       |
| May       | 7,807                             |       |
| June      | 7,807                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 831         | 3.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 261      | 3,169       | 8.2%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 446      | 831         | 53.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,747    | 3,169       | 55.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 224      | 3,915       | 5.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 3,915       | 0.8%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3,915       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

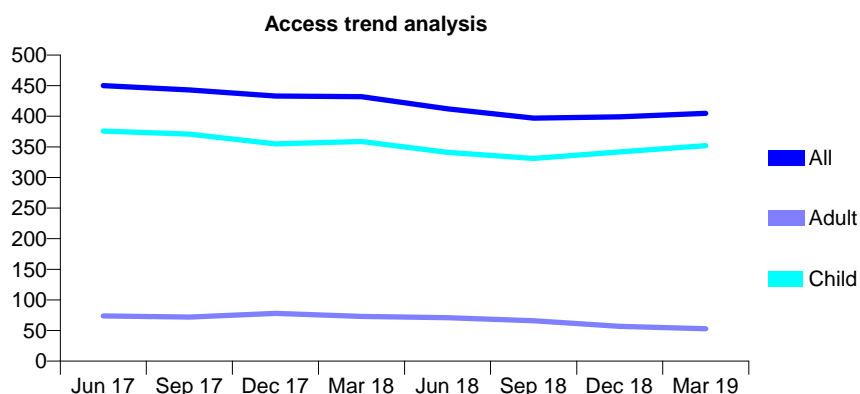
## Q68 - Vital Signs At a Glance Contract Report for 739987/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR PJ ELLIS  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

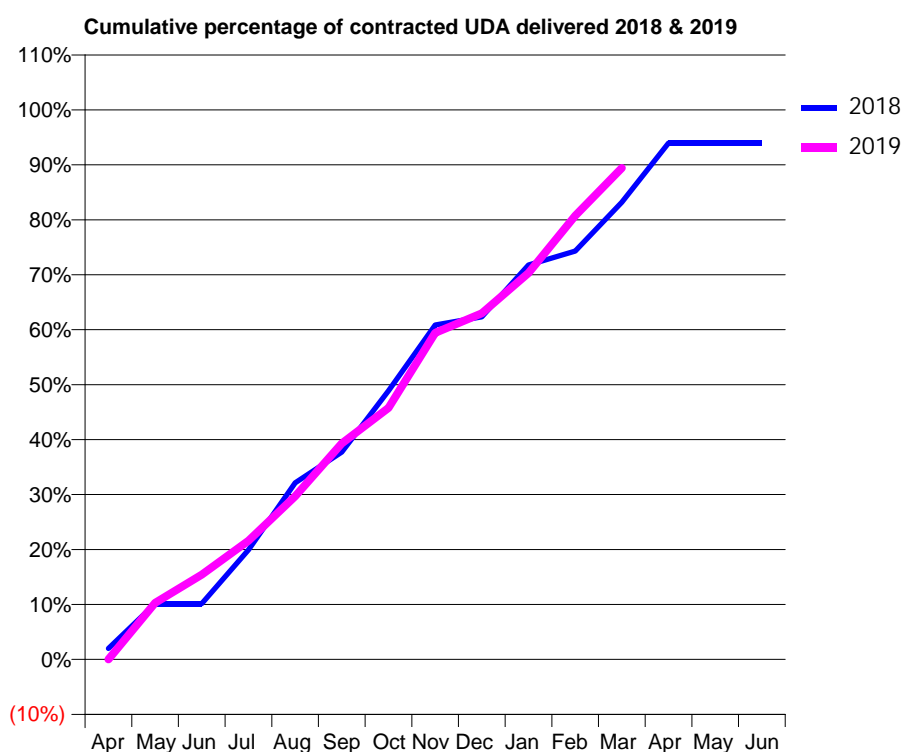
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 750        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,138.87 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 432           |                               |
| Quarter ending June 2018         | 412           | ↓                             |
| Quarter ending September 2018    | 397           | ↓                             |
| Quarter ending December 2018     | 399           | →                             |
| Quarter ending March 2019        | 405           | →                             |
| <b>Variance since March 2018</b> | <b>(6.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 15                                | 0    |
| May       | 76                                | 77   |
| June      | 76                                | 116  |
| July      | 150                               | 162  |
| August    | 241                               | 223  |
| September | 283                               | 295  |
| October   | 367                               | 343  |
| November  | 456                               | 446  |
| December  | 467                               | 472  |
| January   | 538                               | 527  |
| February  | 557                               | 606  |
| March     | 624                               | 671  |
| April     | 705                               |      |
| May       | 705                               |      |
| June      | 705                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 514         | 7.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 25          | 4.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 311      | 514         | 60.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 16       | 25          | 64.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 48       | 475         | 10.1%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 475         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 475         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

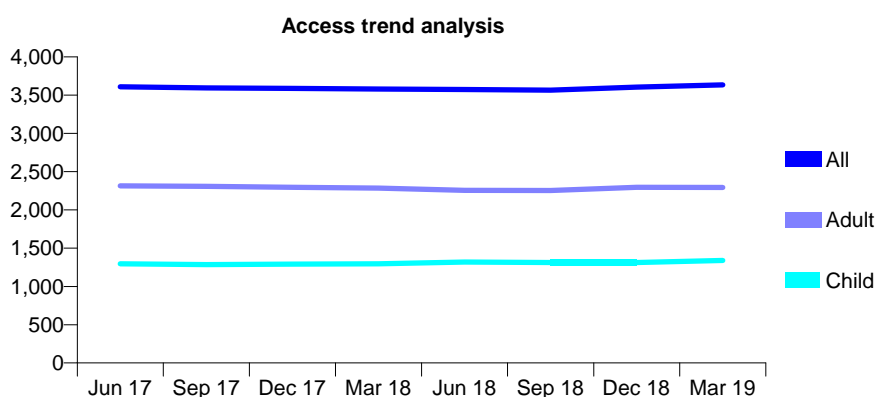
## Q68 - Vital Signs At a Glance Contract Report for 740217/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR PC JENKINSON |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

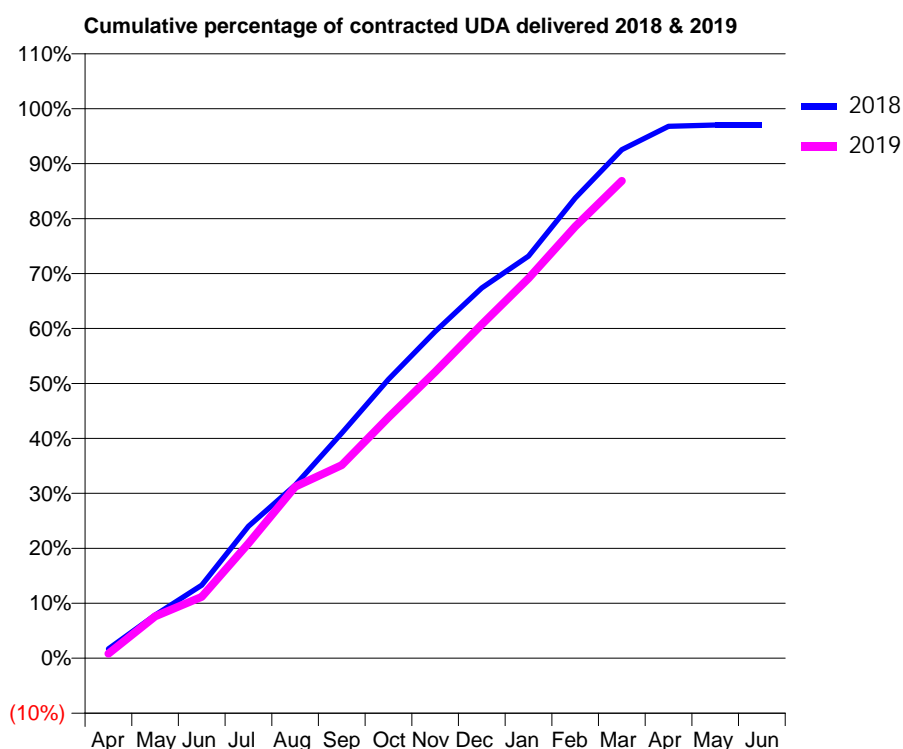
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,817       |
| Carry forward general activity (UDA)        | 234         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £217,258.20 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,579       |                               |
| Quarter ending June 2018         | 3,574       | →                             |
| Quarter ending September 2018    | 3,565       | →                             |
| Quarter ending December 2018     | 3,606       | →                             |
| Quarter ending March 2019        | 3,633       | →                             |
| <b>Variance since March 2018</b> | <b>1.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 134   | 66    |
| May       | 614   | 596   |
| June      | 1,038 | 874   |
| July      | 1,878 | 1,634 |
| August    | 2,463 | 2,439 |
| September | 3,201 | 2,748 |
| October   | 3,967 | 3,425 |
| November  | 4,649 | 4,073 |
| December  | 5,267 | 4,748 |
| January   | 5,720 | 5,403 |
| February  | 6,546 | 6,141 |
| March     | 7,234 | 6,789 |
| April     | 7,567 |       |
| May       | 7,583 |       |
| June      | 7,583 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 112      | 1,928       | 5.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 274      | 2,789       | 9.8%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,181    | 1,928       | 61.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,424    | 2,789       | 51.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 143      | 3,737       | 3.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 3,737       | 0.8%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 3,737       | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

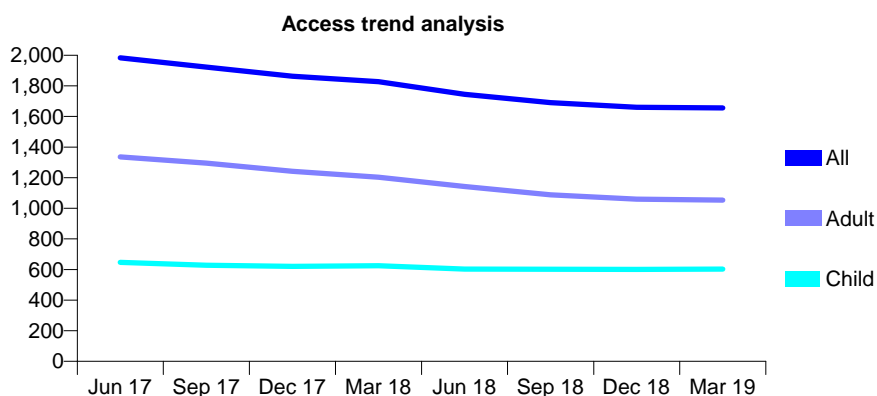
## Q68 - Vital Signs At a Glance Contract Report for 741736/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Gatehouse Dental Partnership |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

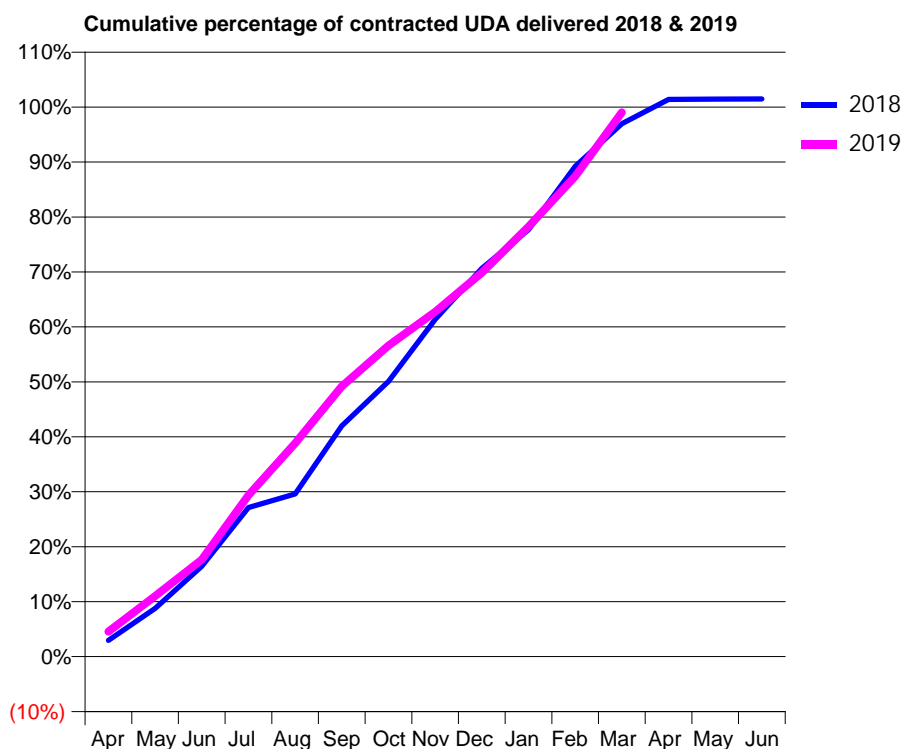
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,167       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £143,460.67 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,828         |                               |
| Quarter ending June 2018         | 1,745         | ↓                             |
| Quarter ending September 2018    | 1,690         | ↓                             |
| Quarter ending December 2018     | 1,661         | ↓                             |
| Quarter ending March 2019        | 1,656         | →                             |
| <b>Variance since March 2018</b> | <b>(9.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 152                               | 236   |
| May       | 454                               | 570   |
| June      | 849                               | 911   |
| July      | 1,401                             | 1,518 |
| August    | 1,529                             | 2,006 |
| September | 2,170                             | 2,541 |
| October   | 2,587                             | 2,924 |
| November  | 3,172                             | 3,242 |
| December  | 3,649                             | 3,609 |
| January   | 4,015                             | 4,042 |
| February  | 4,610                             | 4,515 |
| March     | 5,009                             | 5,117 |
| April     | 5,238                             |       |
| May       | 5,242                             |       |
| June      | 5,243                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 951         | 2.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 78       | 1,518       | 5.1%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 665      | 951         | 69.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,130    | 1,518       | 74.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 53       | 2,365       | 2.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 2,365       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 2,365       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

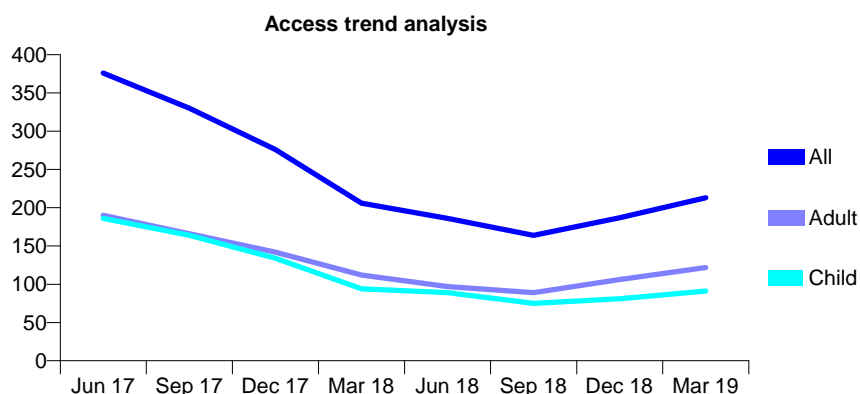
## Q68 - Vital Signs At a Glance Contract Report for 742430/0002 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | Alpha Dental Care |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 04/07/2011        |
| Contract end date    |                   |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,500      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £33,465.33 |

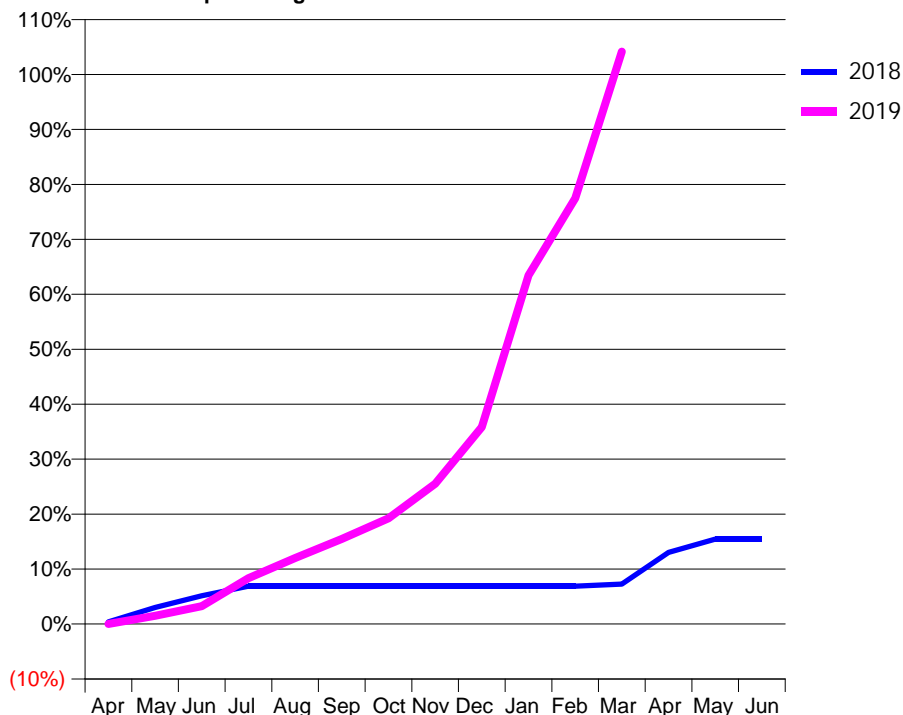
### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 206         |                               |
| Quarter ending June 2018         | 186         | ↓                             |
| Quarter ending September 2018    | 164         | ↓                             |
| Quarter ending December 2018     | 187         | ↑                             |
| Quarter ending March 2019        | 213         | ↑                             |
| <b>Variance since March 2018</b> | <b>3.4%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 6                                 | 0     |
| May       | 45                                | 22    |
| June      | 77                                | 49    |
| July      | 103                               | 125   |
| August    | 103                               | 180   |
| September | 103                               | 232   |
| October   | 103                               | 289   |
| November  | 103                               | 383   |
| December  | 103                               | 537   |
| January   | 103                               | 952   |
| February  | 103                               | 1,162 |
| March     | 109                               | 1,562 |
| April     | 196                               |       |
| May       | 232                               |       |
| June      | 232                               |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 140         | 9.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 44       | 204         | 21.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 20       | 140         | 14.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 27       | 204         | 13.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 17       | 299         | 5.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 299         | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 299         | 1.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

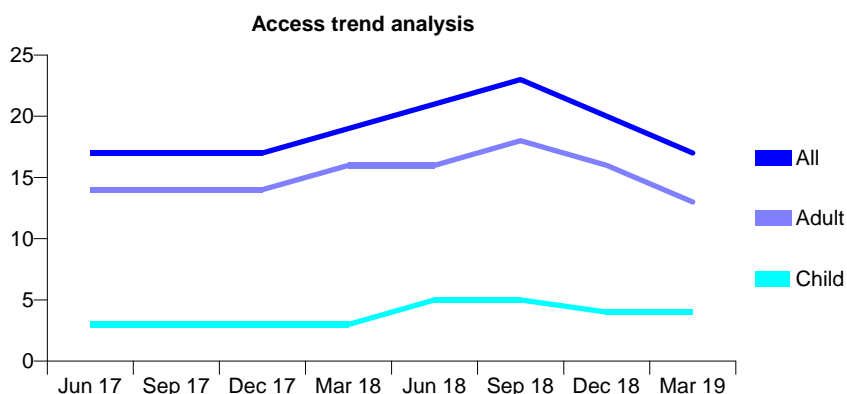
## Q68 - Vital Signs At a Glance Contract Report for 745022/0003 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR NH DOUGLAS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

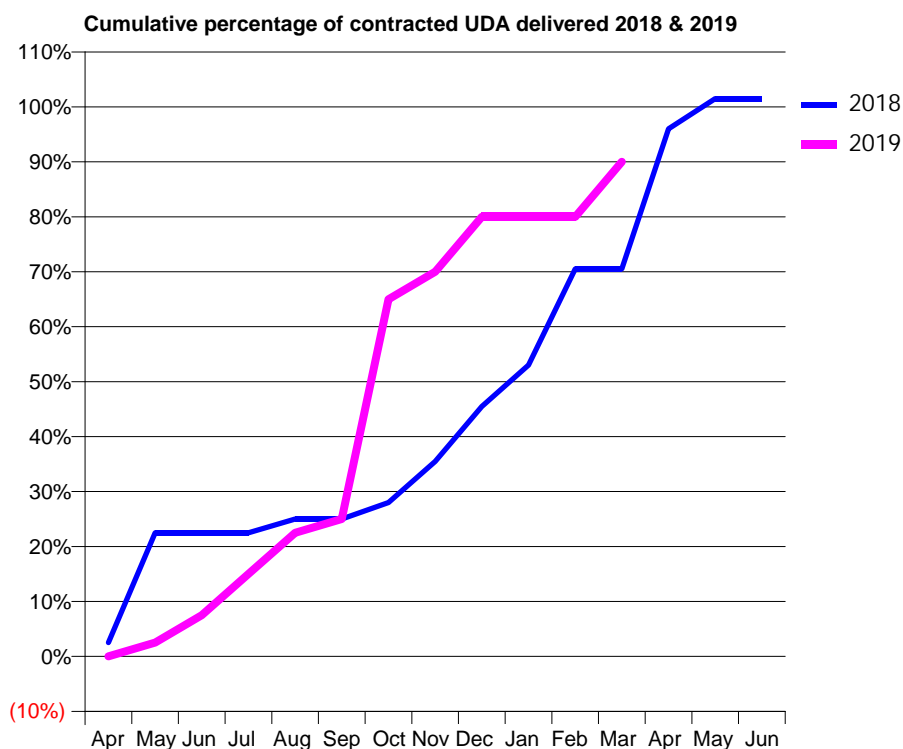
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 40        |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £1,155.16 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 19             |                               |
| Quarter ending June 2018         | 21             | ↑                             |
| Quarter ending September 2018    | 23             | ↑                             |
| Quarter ending December 2018     | 20             | ↓                             |
| Quarter ending March 2019        | 17             | ↓                             |
| <b>Variance since March 2018</b> | <b>(10.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 1                                 | 0    |
| May       | 9                                 | 1    |
| June      | 9                                 | 3    |
| July      | 9                                 | 6    |
| August    | 10                                | 9    |
| September | 10                                | 10   |
| October   | 11                                | 26   |
| November  | 14                                | 28   |
| December  | 18                                | 32   |
| January   | 21                                | 32   |
| February  | 28                                | 32   |
| March     | 28                                | 36   |
| April     | 38                                |      |
| May       | 41                                |      |
| June      | 41                                |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 7           | 0.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 15          | 6.7%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2        | 7           | 28.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 15          | 33.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 15          | 0.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 15          | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 15          | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

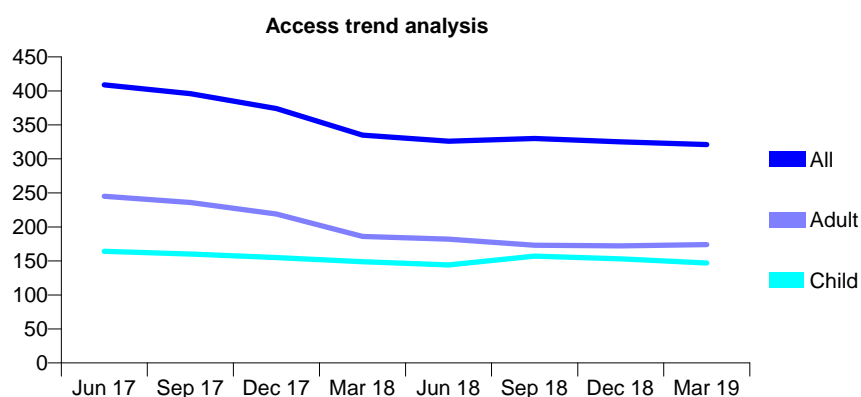
## Q68 - Vital Signs At a Glance Contract Report for 745197/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR MA LUNN   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

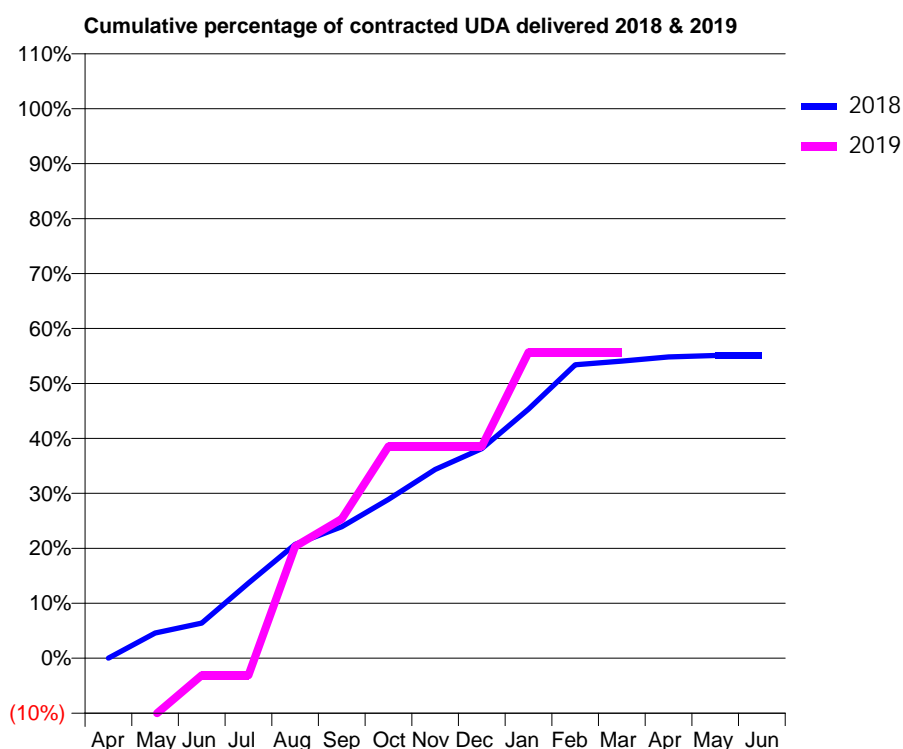
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 900        |
| Carry forward general activity (UDA)        | 139        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,230.81 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 335           |                               |
| Quarter ending June 2018         | 326           | ↓                             |
| Quarter ending September 2018    | 330           | →                             |
| Quarter ending December 2018     | 325           | ↓                             |
| Quarter ending March 2019        | 321           | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | -101 |
| May       | 61                                | -93  |
| June      | 85                                | -28  |
| July      | 182                               | -28  |
| August    | 275                               | 183  |
| September | 318                               | 228  |
| October   | 384                               | 347  |
| November  | 457                               | 347  |
| December  | 507                               | 347  |
| January   | 603                               | 501  |
| February  | 710                               | 501  |
| March     | 719                               | 501  |
| April     | 729                               |      |
| May       | 732                               |      |
| June      | 732                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 180         | 4.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 15       | 186         | 8.1%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 90       | 180         | 50.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 70       | 186         | 37.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 359         | 7.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 359         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 359         | 0.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



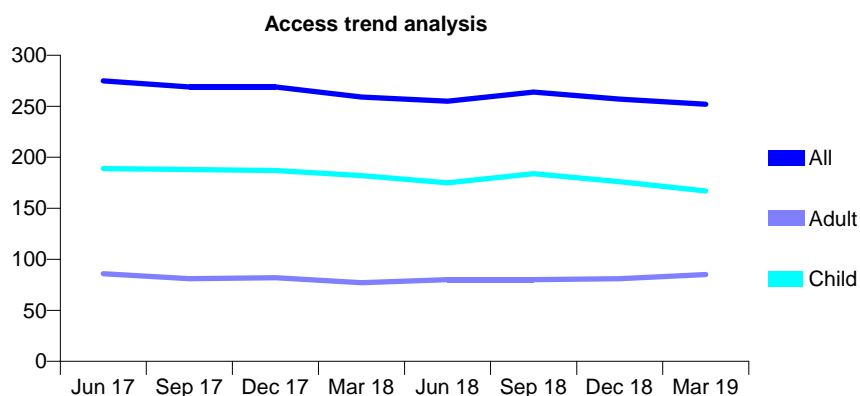
## Q68 - Vital Signs At a Glance Contract Report for 745480/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR GH BURGESS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

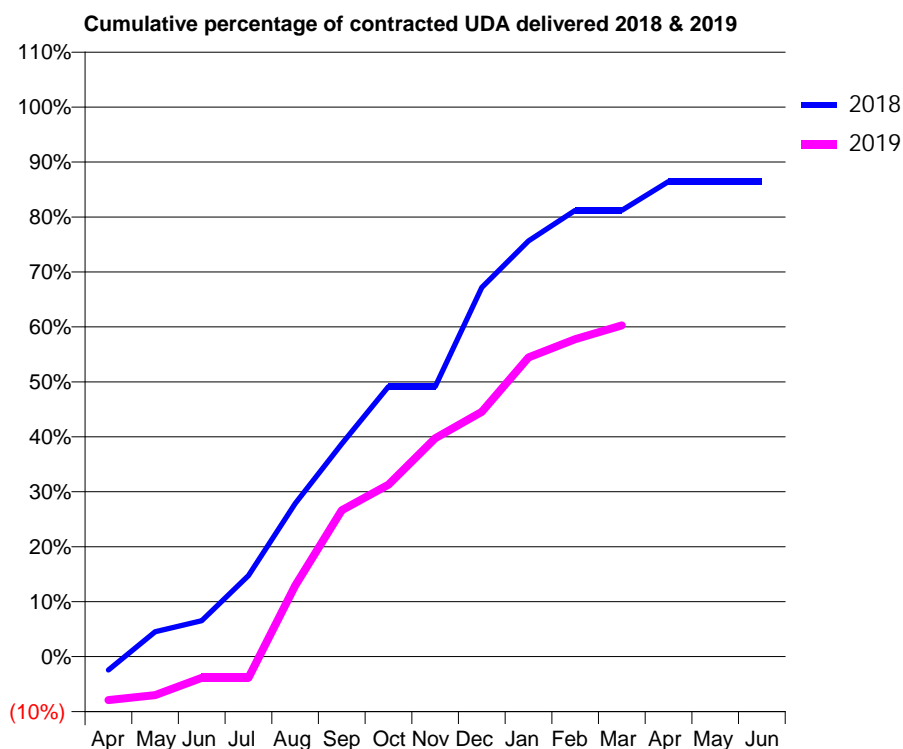
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 450        |
| Carry forward general activity (UDA)        | 61         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,048.39 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 259           |                               |
| Quarter ending June 2018         | 255           | ↓                             |
| Quarter ending September 2018    | 264           | ↑                             |
| Quarter ending December 2018     | 257           | ↓                             |
| Quarter ending March 2019        | 252           | ↓                             |
| <b>Variance since March 2018</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -11                               | -36  |
| May       | 20                                | -32  |
| June      | 29                                | -17  |
| July      | 66                                | -17  |
| August    | 125                               | 58   |
| September | 174                               | 120  |
| October   | 221                               | 141  |
| November  | 221                               | 179  |
| December  | 302                               | 200  |
| January   | 340                               | 245  |
| February  | 365                               | 260  |
| March     | 365                               | 271  |
| April     | 389                               |      |
| May       | 389                               |      |
| June      | 389                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 200         | 0.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 83          | 3.6%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 96       | 200         | 48.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 83          | 12.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 272         | 7.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 272         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 272         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

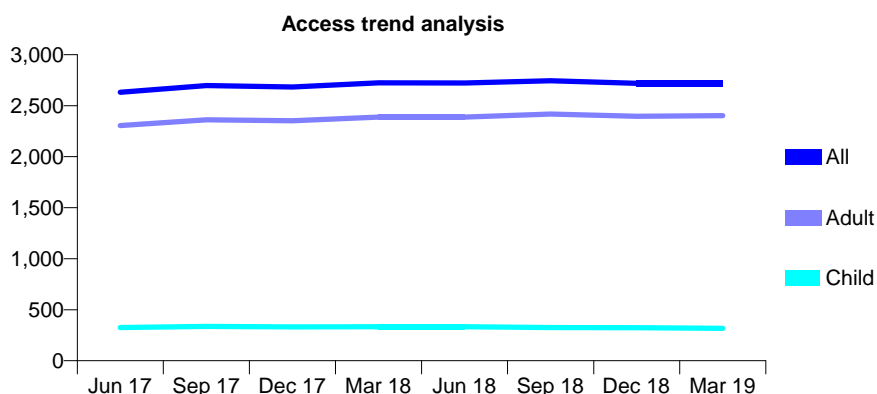
## Q68 - Vital Signs At a Glance Contract Report for 748943/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR JD BRODERICK         |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,070       |
| Carry forward general activity (UDA)        | 302         |
| 18/19 Contracted orthodontic activity (UOA) | 336         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £236,401.04 |

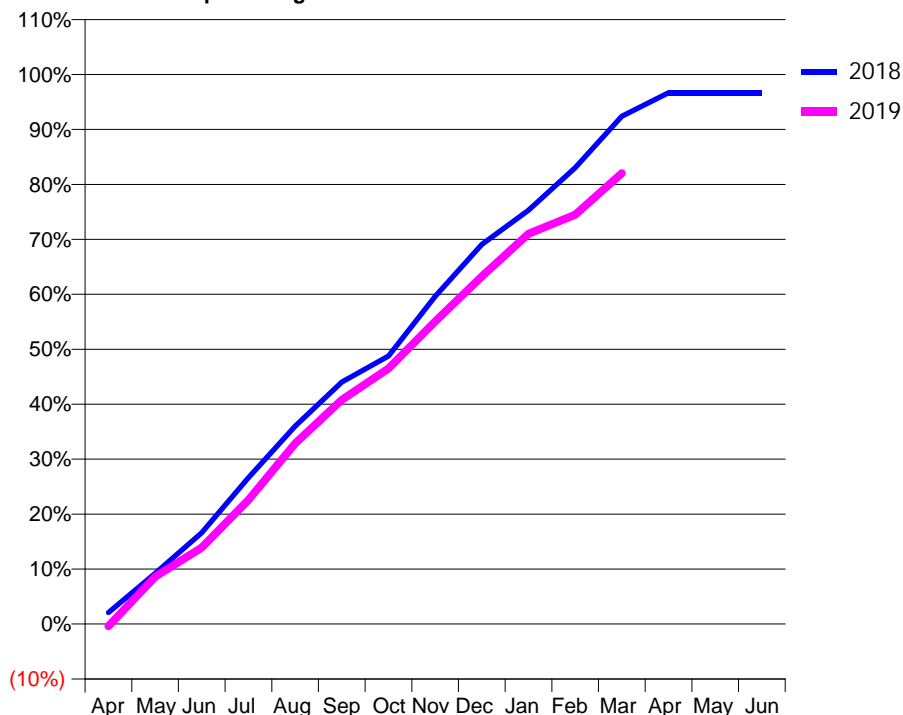
### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,723         |                               |
| Quarter ending June 2018         | 2,722         | →                             |
| Quarter ending September 2018    | 2,744         | →                             |
| Quarter ending December 2018     | 2,719         | →                             |
| Quarter ending March 2019        | 2,719         | →                             |
| <b>Variance since March 2018</b> | <b>(0.1%)</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 190   | -38   |
| May       | 838   | 780   |
| June      | 1,507 | 1,262 |
| July      | 2,417 | 2,048 |
| August    | 3,266 | 2,982 |
| September | 3,992 | 3,699 |
| October   | 4,423 | 4,218 |
| November  | 5,408 | 4,992 |
| December  | 6,265 | 5,737 |
| January   | 6,828 | 6,441 |
| February  | 7,530 | 6,756 |
| March     | 8,381 | 7,440 |
| April     | 8,767 |       |
| May       | 8,767 |       |
| June      | 8,767 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 411         | 4.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 369      | 3,362       | 11.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 234      | 411         | 56.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,023    | 3,362       | 60.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 170      | 3,636       | 4.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 3,636       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 71       | 3,636       | 2.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

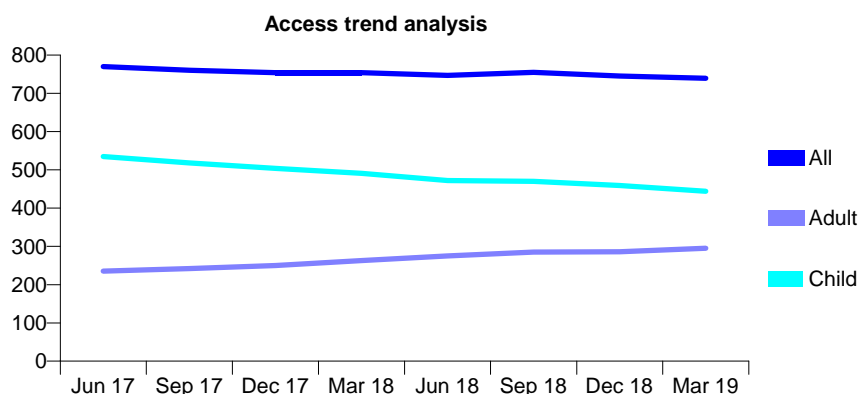
## Q68 - Vital Signs At a Glance Contract Report for 748978/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | MISS EH BLIGNAUT |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

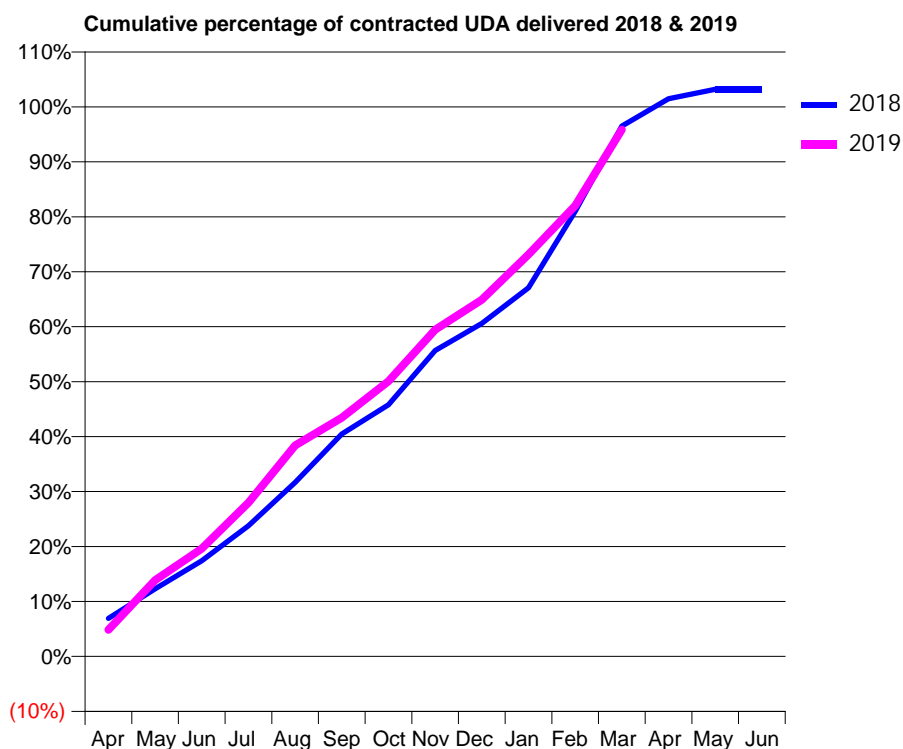
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,733      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £70,938.18 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 754           |                               |
| Quarter ending June 2018         | 747           | →                             |
| Quarter ending September 2018    | 755           | →                             |
| Quarter ending December 2018     | 745           | ↓                             |
| Quarter ending March 2019        | 739           | →                             |
| <b>Variance since March 2018</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 120                               | 84    |
| May       | 213                               | 241   |
| June      | 302                               | 340   |
| July      | 412                               | 485   |
| August    | 549                               | 665   |
| September | 701                               | 753   |
| October   | 794                               | 868   |
| November  | 965                               | 1,030 |
| December  | 1,050                             | 1,125 |
| January   | 1,162                             | 1,267 |
| February  | 1,404                             | 1,422 |
| March     | 1,672                             | 1,661 |
| April     | 1,758                             |       |
| May       | 1,788                             |       |
| June      | 1,788                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 711         | 8.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 32       | 266         | 12.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 432      | 711         | 60.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 113      | 266         | 42.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 32       | 942         | 3.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 942         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 942         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

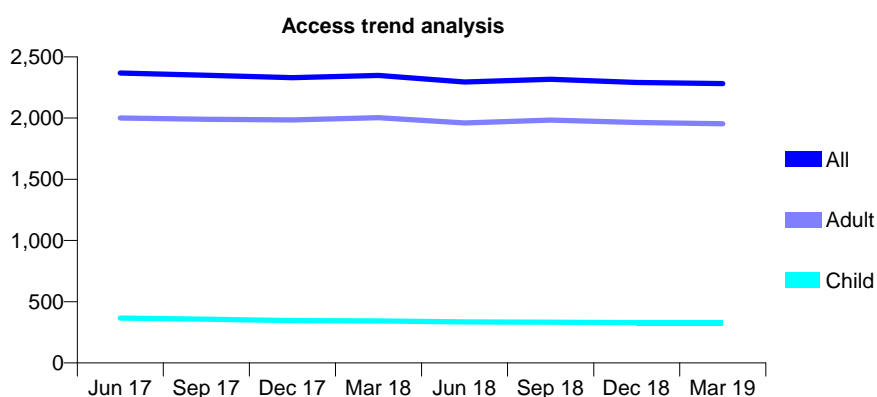
## Q68 - Vital Signs At a Glance Contract Report for 754358/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR TE CRONIN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

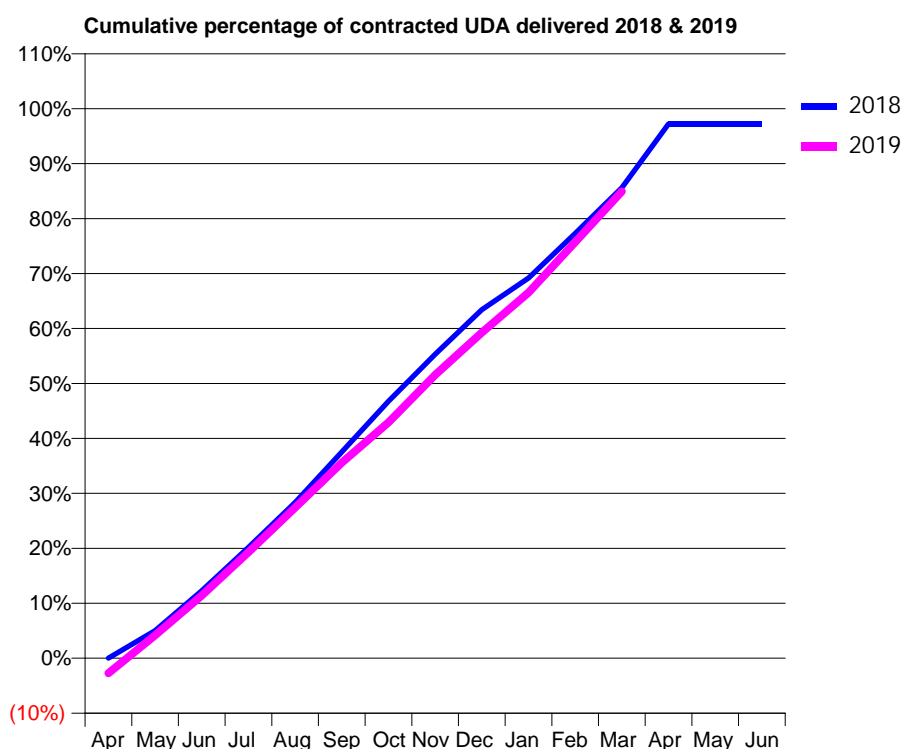
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,110       |
| Carry forward general activity (UDA)        | 252         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £224,430.65 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,348         |                               |
| Quarter ending June 2018         | 2,295         | ↓                             |
| Quarter ending September 2018    | 2,316         | →                             |
| Quarter ending December 2018     | 2,291         | ↓                             |
| Quarter ending March 2019        | 2,282         | →                             |
| <b>Variance since March 2018</b> | <b>(2.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | -252  |
| May       | 458                               | 382   |
| June      | 1,117                             | 1,037 |
| July      | 1,838                             | 1,758 |
| August    | 2,583                             | 2,497 |
| September | 3,418                             | 3,239 |
| October   | 4,259                             | 3,910 |
| November  | 5,040                             | 4,697 |
| December  | 5,777                             | 5,398 |
| January   | 6,302                             | 6,062 |
| February  | 7,041                             | 6,900 |
| March     | 7,799                             | 7,739 |
| April     | 8,857                             |       |
| May       | 8,857                             |       |
| June      | 8,857                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 455         | 4.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 377      | 3,098       | 12.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 248      | 455         | 54.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,947    | 3,098       | 62.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 174      | 3,168       | 5.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 3,168       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 73       | 3,168       | 2.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

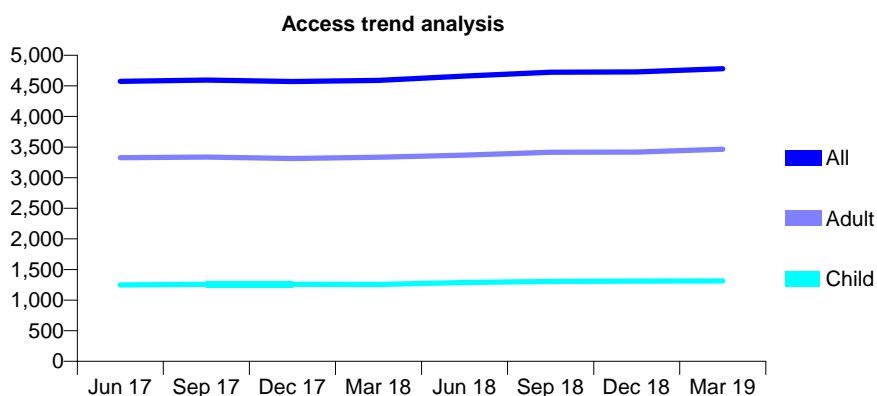
## Q68 - Vital Signs At a Glance Contract Report for 755389/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR SD KELL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2007   |
| Contract end date    |              |

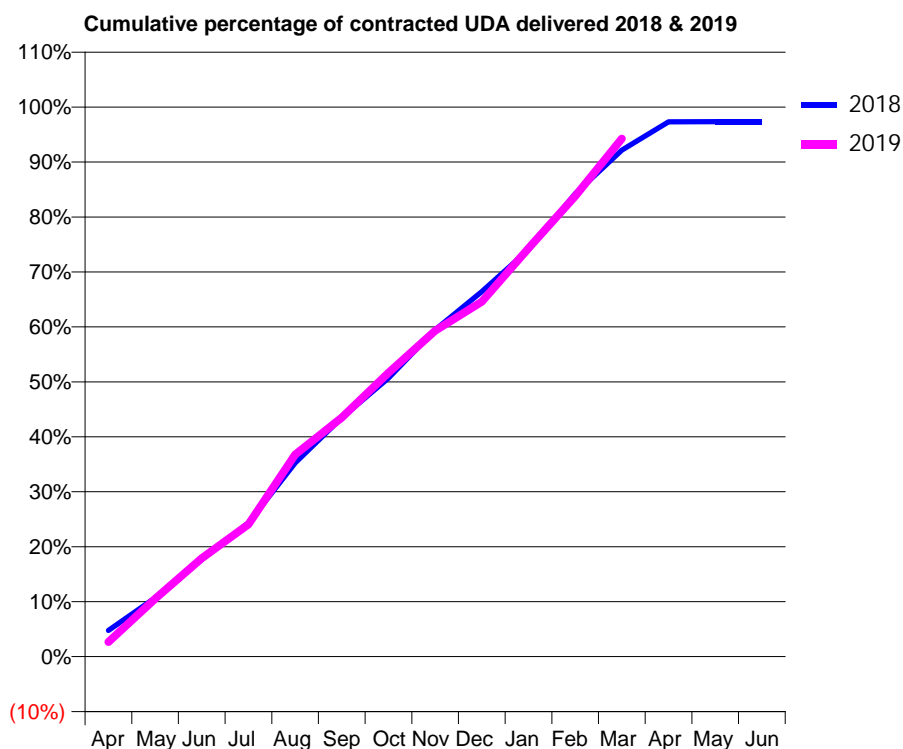
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,216      |
| Carry forward general activity (UDA)        | 324         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £296,224.93 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,590       |                               |
| Quarter ending June 2018         | 4,658       | →                             |
| Quarter ending September 2018    | 4,723       | →                             |
| Quarter ending December 2018     | 4,728       | →                             |
| Quarter ending March 2019        | 4,780       | →                             |
| <b>Variance since March 2018</b> | <b>4.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 583                               | 326    |
| May       | 1,309                             | 1,284  |
| June      | 2,160                             | 2,185  |
| July      | 2,972                             | 2,938  |
| August    | 4,305                             | 4,492  |
| September | 5,310                             | 5,314  |
| October   | 6,191                             | 6,310  |
| November  | 7,269                             | 7,242  |
| December  | 8,113                             | 7,890  |
| January   | 9,047                             | 9,079  |
| February  | 10,292                            | 10,238 |
| March     | 11,257                            | 11,512 |
| April     | 11,890                            |        |
| May       | 11,892                            |        |
| June      | 11,892                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 136      | 2,170       | 6.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 648      | 5,439       | 11.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,488    | 2,170       | 68.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,544    | 5,439       | 65.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 332      | 6,392       | 5.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 43       | 6,392       | 0.7%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 6,392       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

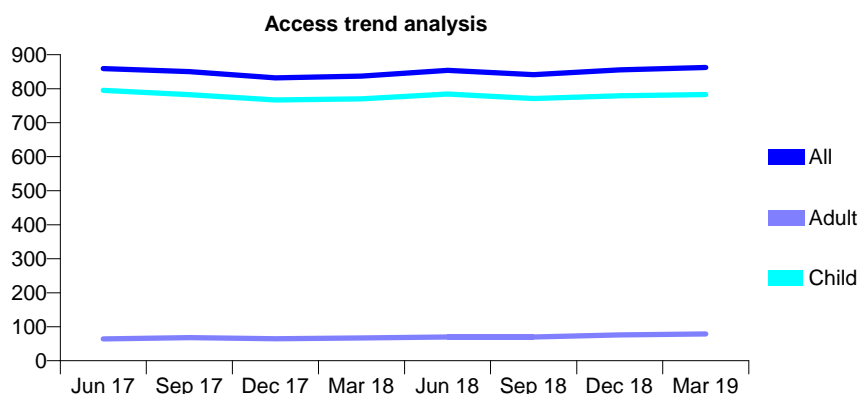
## Q68 - Vital Signs At a Glance Contract Report for 762113/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR M SABAH   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

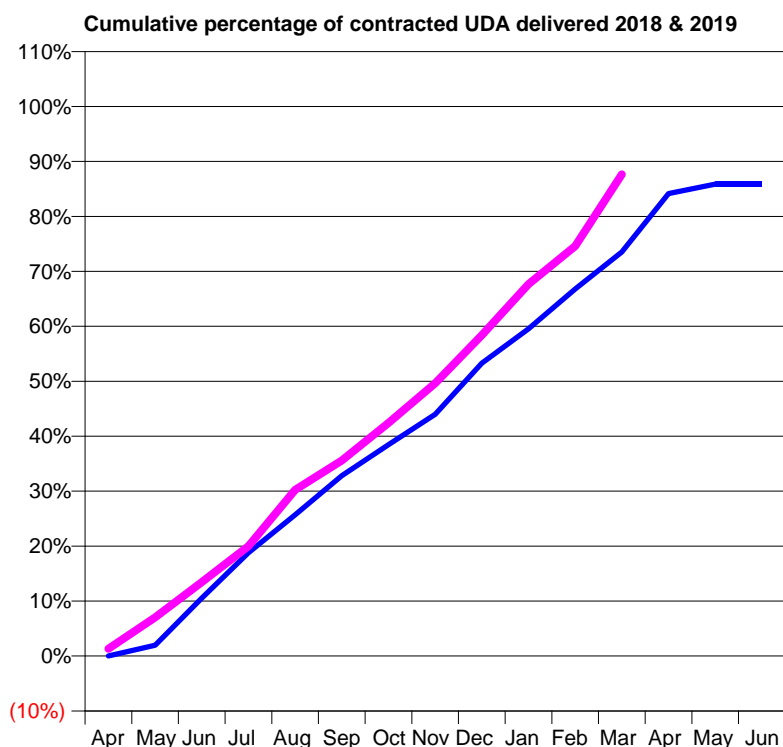
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,500      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32,294.99 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 837         |                               |
| Quarter ending June 2018         | 854         | ↑                             |
| Quarter ending September 2018    | 841         | ↓                             |
| Quarter ending December 2018     | 855         | →                             |
| Quarter ending March 2019        | 862         | →                             |
| <b>Variance since March 2018</b> | <b>3.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 20    |
| May       | 36                                | 106   |
| June      | 189                               | 202   |
| July      | 338                               | 300   |
| August    | 463                               | 454   |
| September | 591                               | 534   |
| October   | 692                               | 636   |
| November  | 792                               | 744   |
| December  | 959                               | 876   |
| January   | 1,072                             | 1,015 |
| February  | 1,202                             | 1,119 |
| March     | 1,323                             | 1,315 |
| April     | 1,515                             |       |
| May       | 1,546                             |       |
| June      | 1,546                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 1,121       | 5.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 29          | 0.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 670      | 1,121       | 59.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 19       | 29          | 65.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 39       | 995         | 3.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 995         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 995         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

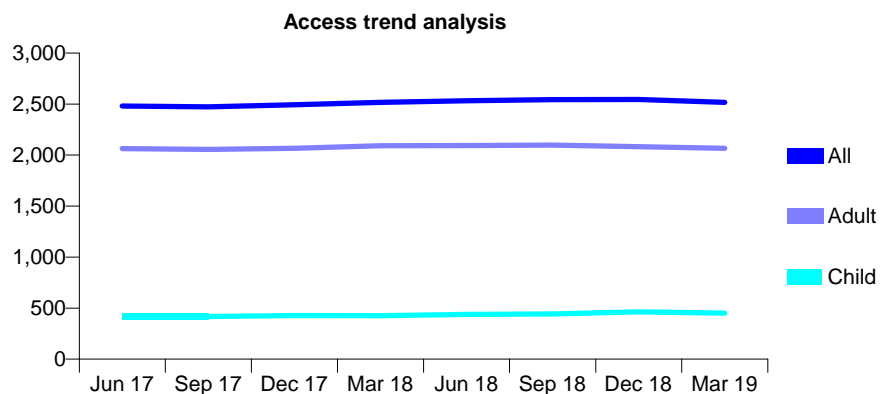
## Q68 - Vital Signs At a Glance Contract Report for 762369/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR F DIRAKVAND |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

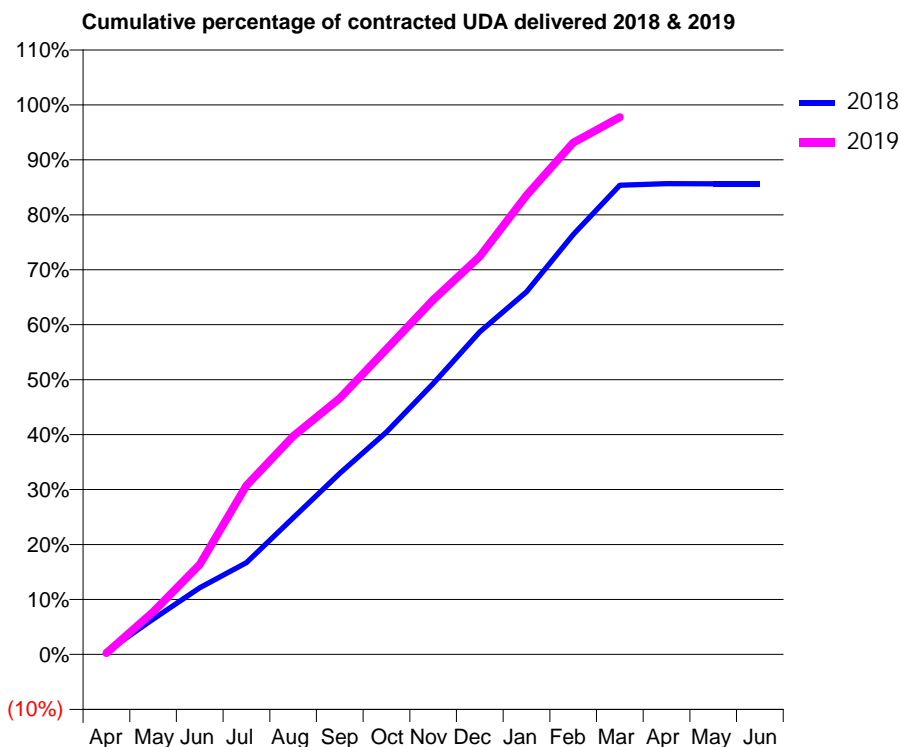
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,356       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £211,971.85 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 2,517 |                               |
| Quarter ending June 2018         | 2,533 | →                             |
| Quarter ending September 2018    | 2,543 | →                             |
| Quarter ending December 2018     | 2,546 | →                             |
| Quarter ending March 2019        | 2,517 | ↓                             |
| <b>Variance since March 2018</b> | 0.0%  | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 41                                | 21    |
| May       | 537                               | 646   |
| June      | 1,012                             | 1,368 |
| July      | 1,396                             | 2,568 |
| August    | 2,077                             | 3,319 |
| September | 2,755                             | 3,894 |
| October   | 3,381                             | 4,642 |
| November  | 4,120                             | 5,391 |
| December  | 4,903                             | 6,050 |
| January   | 5,513                             | 6,981 |
| February  | 6,384                             | 7,781 |
| March     | 7,134                             | 8,169 |
| April     | 7,158                             |       |
| May       | 7,155                             |       |
| June      | 7,155                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 547         | 3.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 244      | 2,611       | 9.3%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 302      | 547         | 55.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,534    | 2,611       | 58.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 122      | 3,157       | 3.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 3,157       | 1.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3,157       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

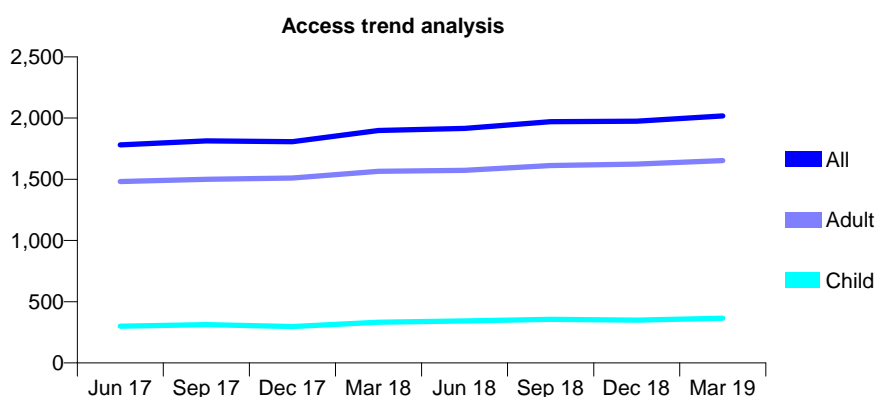
## Q68 - Vital Signs At a Glance Contract Report for 763233/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR H MOTAMEDI |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

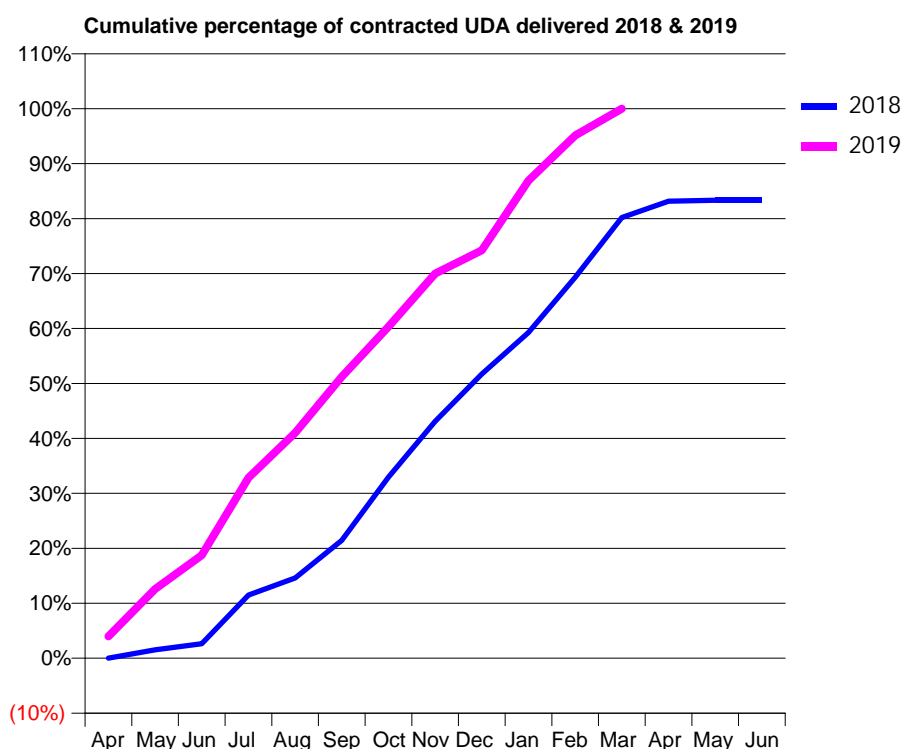
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,159       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £181,880.18 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,898       |                               |
| Quarter ending June 2018         | 1,916       | →                             |
| Quarter ending September 2018    | 1,970       | ↑                             |
| Quarter ending December 2018     | 1,974       | →                             |
| Quarter ending March 2019        | 2,018       | ↑                             |
| <b>Variance since March 2018</b> | <b>6.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 0     | 286   |
| May       | 111   | 903   |
| June      | 188   | 1,342 |
| July      | 823   | 2,352 |
| August    | 1,046 | 2,937 |
| September | 1,535 | 3,667 |
| October   | 2,359 | 4,318 |
| November  | 3,087 | 5,011 |
| December  | 3,702 | 5,313 |
| January   | 4,243 | 6,222 |
| February  | 4,962 | 6,812 |
| March     | 5,740 | 7,159 |
| April     | 5,952 |       |
| May       | 5,965 |       |
| June      | 5,966 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 494         | 4.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 159      | 2,114       | 7.5%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 240      | 494         | 48.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,187    | 2,114       | 56.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 70       | 2,543       | 2.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 2,543       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 2,543       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



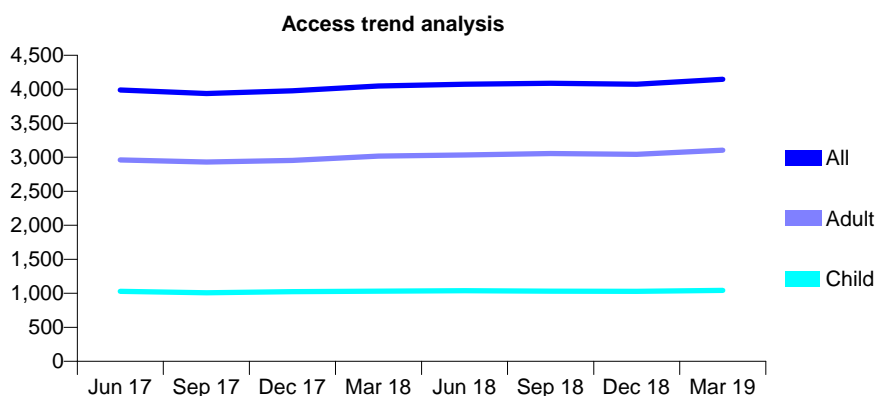
## Q68 - Vital Signs At a Glance Contract Report for 763535/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR A SAMI    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2006   |
| Contract end date    |              |

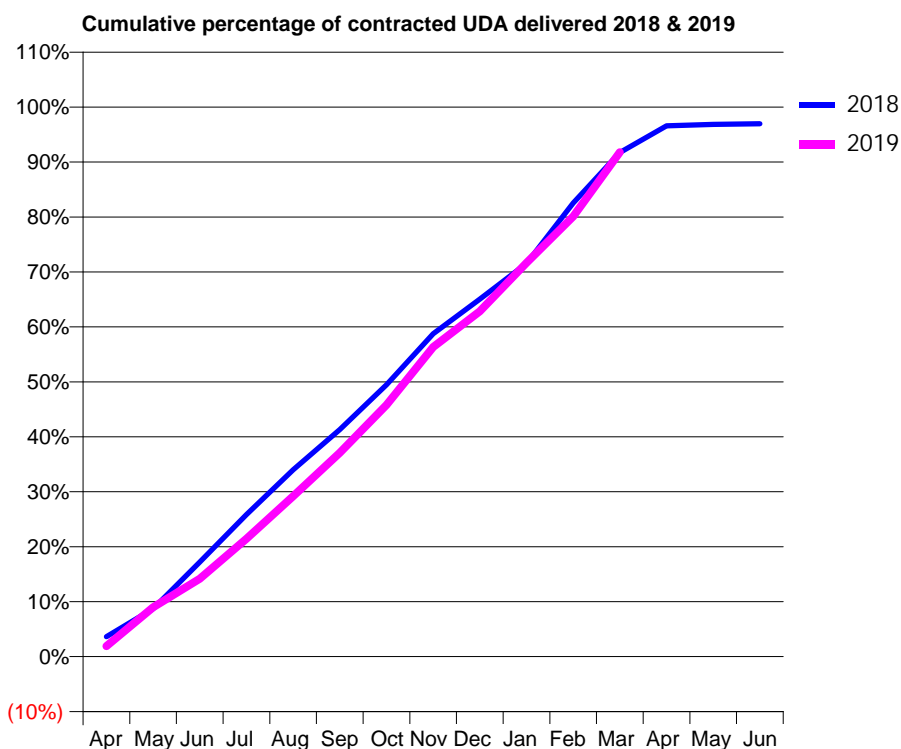
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,310      |
| Carry forward general activity (UDA)        | 312         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £248,554.59 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,049       |                               |
| Quarter ending June 2018         | 4,074       | →                             |
| Quarter ending September 2018    | 4,088       | →                             |
| Quarter ending December 2018     | 4,074       | →                             |
| Quarter ending March 2019        | 4,149       | →                             |
| <b>Variance since March 2018</b> | <b>2.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 373                               | 197   |
| May       | 899                               | 927   |
| June      | 1,773                             | 1,464 |
| July      | 2,665                             | 2,214 |
| August    | 3,506                             | 3,010 |
| September | 4,260                             | 3,823 |
| October   | 5,100                             | 4,723 |
| November  | 6,059                             | 5,808 |
| December  | 6,707                             | 6,479 |
| January   | 7,378                             | 7,388 |
| February  | 8,510                             | 8,258 |
| March     | 9,457                             | 9,465 |
| April     | 9,955                             |       |
| May       | 9,984                             |       |
| June      | 9,998                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 89       | 1,323       | 6.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 473      | 3,403       | 13.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 590      | 1,323       | 44.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,234    | 3,403       | 36.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 441      | 4,507       | 9.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 4,507       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 99       | 4,507       | 2.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

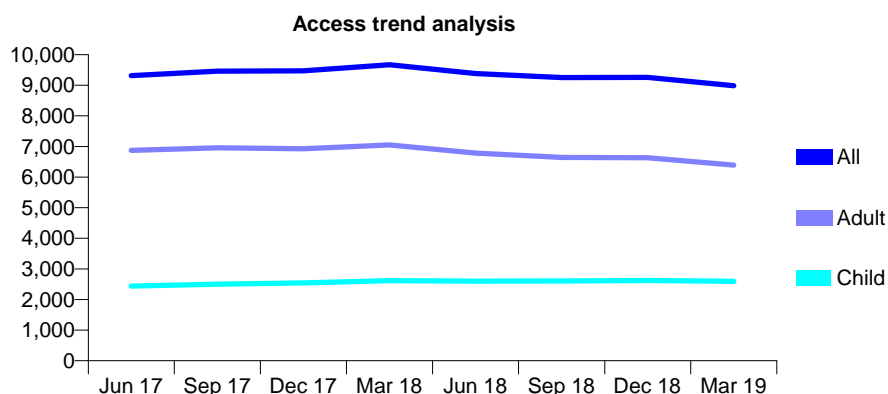
## Q68 - Vital Signs At a Glance Contract Report for 772100/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR BM SILVA  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

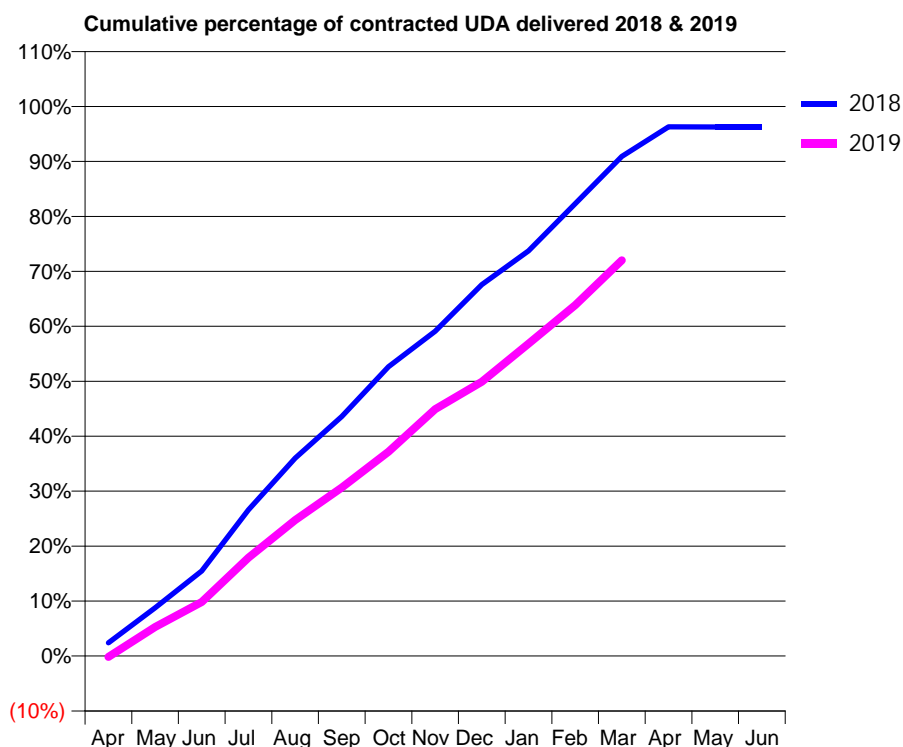
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 29,792      |
| Carry forward general activity (UDA)        | 1,112       |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £783,979.05 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 9,671         |                               |
| Quarter ending June 2018         | 9,383         | ↓                             |
| Quarter ending September 2018    | 9,251         | ↓                             |
| Quarter ending December 2018     | 9,255         | →                             |
| Quarter ending March 2019        | 8,988         | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 718                               | -58    |
| May       | 2,619                             | 1,578  |
| June      | 4,618                             | 2,932  |
| July      | 7,929                             | 5,333  |
| August    | 10,730                            | 7,374  |
| September | 12,984                            | 9,136  |
| October   | 15,688                            | 11,081 |
| November  | 17,605                            | 13,388 |
| December  | 20,134                            | 14,865 |
| January   | 21,960                            | 16,931 |
| February  | 24,517                            | 19,026 |
| March     | 27,078                            | 21,452 |
| April     | 28,683                            |        |
| May       | 28,679                            |        |
| June      | 28,679                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 275      | 3,487       | 7.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,068    | 7,487       | 14.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,972    | 3,487       | 56.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,126    | 7,487       | 55.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 873      | 10,424      | 8.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 10,424      | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 10,424      | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

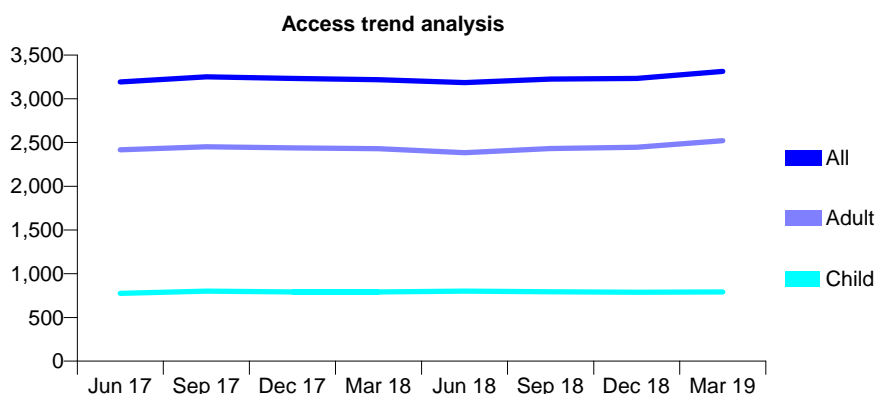
## Q68 - Vital Signs At a Glance Contract Report for 772100/0003 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR BM SILVA  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 06/02/2012   |
| Contract end date    |              |

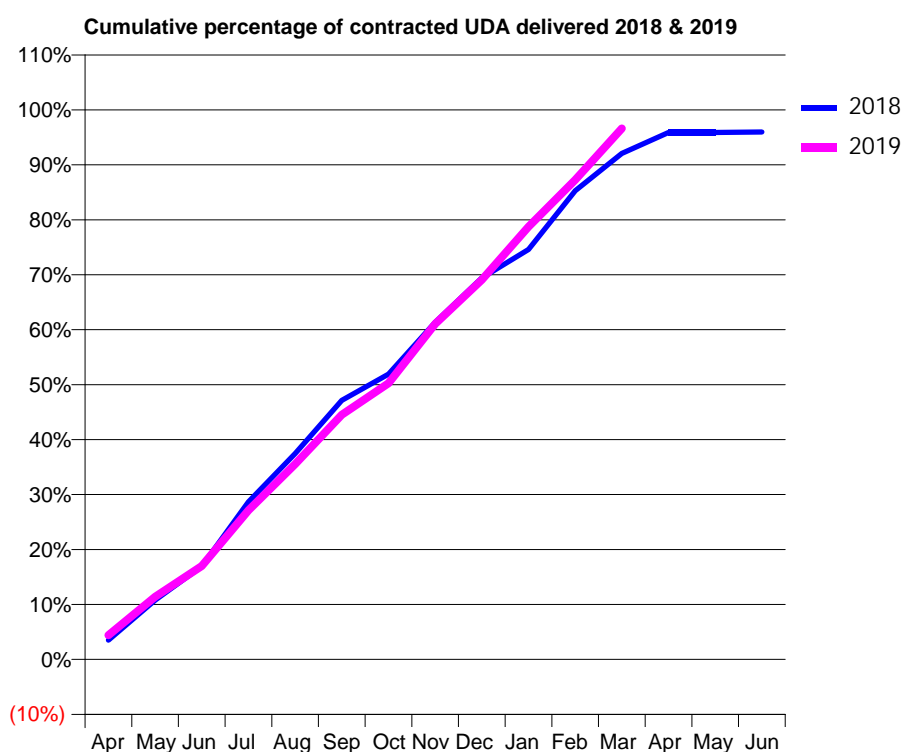
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £226,577.51 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 3,219 |                               |
| Quarter ending June 2018         | 3,185 | ↓                             |
| Quarter ending September 2018    | 3,226 | →                             |
| Quarter ending December 2018     | 3,232 | →                             |
| Quarter ending March 2019        | 3,313 | ↑                             |
| <b>Variance since March 2018</b> | 2.9%  | ↑                             |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 350   | 440   |
| May       | 1,079 | 1,141 |
| June      | 1,696 | 1,700 |
| July      | 2,867 | 2,712 |
| August    | 3,745 | 3,553 |
| September | 4,714 | 4,451 |
| October   | 5,192 | 5,023 |
| November  | 6,133 | 6,105 |
| December  | 6,941 | 6,905 |
| January   | 7,459 | 7,874 |
| February  | 8,528 | 8,726 |
| March     | 9,207 | 9,662 |
| April     | 9,589 |       |
| May       | 9,589 |       |
| June      | 9,596 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 1,119       | 6.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 528      | 3,619       | 14.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 639      | 1,119       | 57.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,032    | 3,619       | 56.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 564      | 4,563       | 12.4%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 4,563       | 0.8%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 4,563       | 0.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

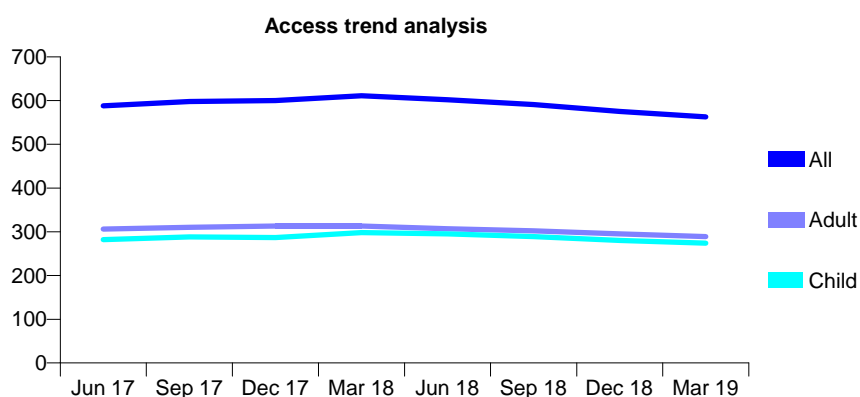
## Q68 - Vital Signs At a Glance Contract Report for 776327/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MS S BARAHIMI |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/10/2012    |
| Contract end date    |               |

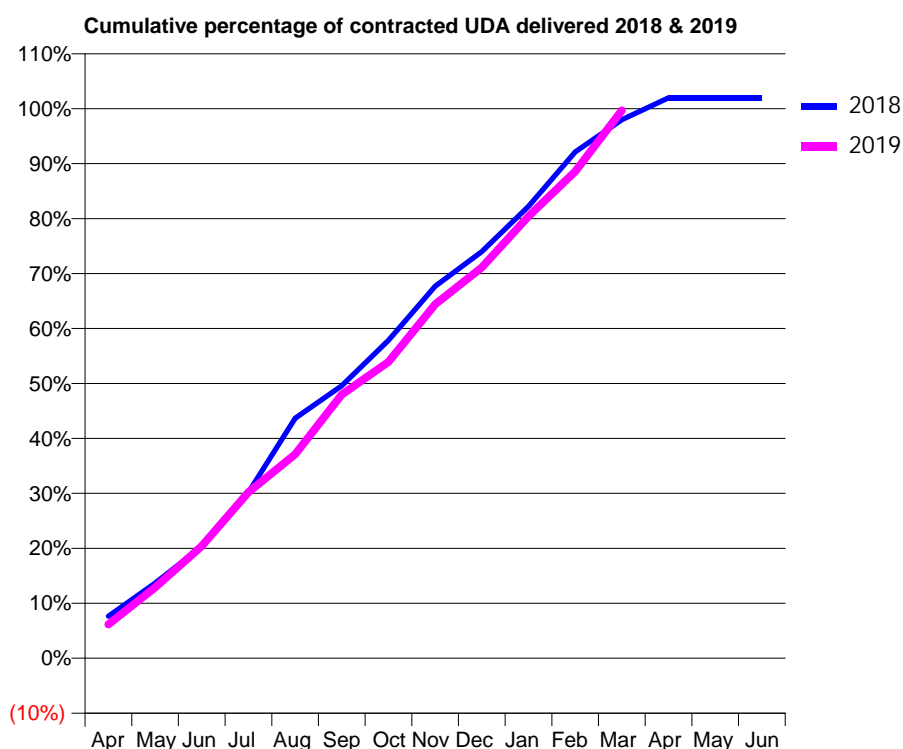
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,334      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £30,485.78 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 611           |                               |
| Quarter ending June 2018         | 602           | ↓                             |
| Quarter ending September 2018    | 591           | ↓                             |
| Quarter ending December 2018     | 575           | ↓                             |
| Quarter ending March 2019        | 563           | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 102   | 82    |
| May       | 182   | 172   |
| June      | 271   | 272   |
| July      | 402   | 403   |
| August    | 582   | 495   |
| September | 662   | 640   |
| October   | 772   | 719   |
| November  | 903   | 859   |
| December  | 987   | 948   |
| January   | 1,097 | 1,073 |
| February  | 1,229 | 1,182 |
| March     | 1,307 | 1,330 |
| April     | 1,360 |       |
| May       | 1,360 |       |
| June      | 1,360 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 354         | 2.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 335         | 3.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 188      | 354         | 53.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 193      | 335         | 57.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 660         | 0.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 660         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 660         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

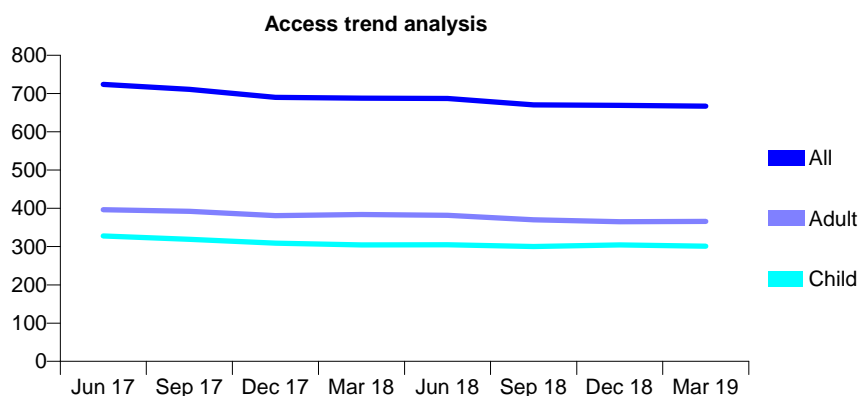
## Q68 - Vital Signs At a Glance Contract Report for 781223/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | Anitha Diwakar |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/09/2012     |
| Contract end date    |                |

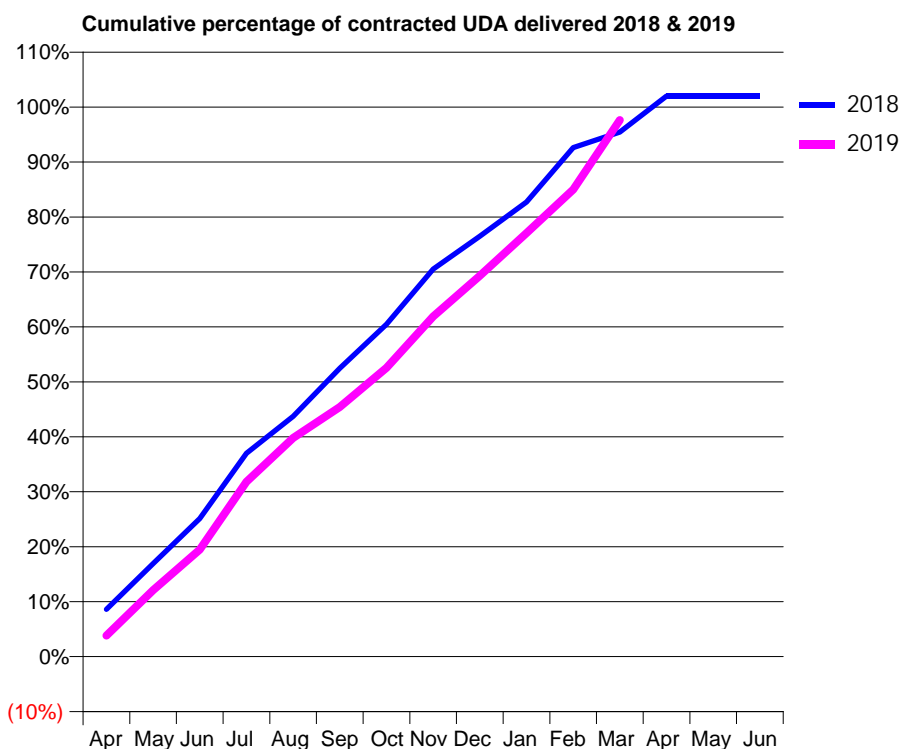
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,614      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £39,221.12 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 688           |                               |
| Quarter ending June 2018         | 687           | →                             |
| Quarter ending September 2018    | 670           | ↓                             |
| Quarter ending December 2018     | 669           | →                             |
| Quarter ending March 2019        | 667           | →                             |
| <b>Variance since March 2018</b> | <b>(3.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 139                               | 62    |
| May       | 273                               | 195   |
| June      | 406                               | 314   |
| July      | 597                               | 514   |
| August    | 706                               | 642   |
| September | 847                               | 733   |
| October   | 976                               | 848   |
| November  | 1,138                             | 999   |
| December  | 1,235                             | 1,119 |
| January   | 1,335                             | 1,244 |
| February  | 1,495                             | 1,372 |
| March     | 1,541                             | 1,576 |
| April     | 1,646                             |       |
| May       | 1,646                             |       |
| June      | 1,646                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 515         | 7.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 70       | 524         | 13.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 354      | 515         | 68.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 315      | 524         | 60.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 90       | 981         | 9.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 981         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 981         | 0.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

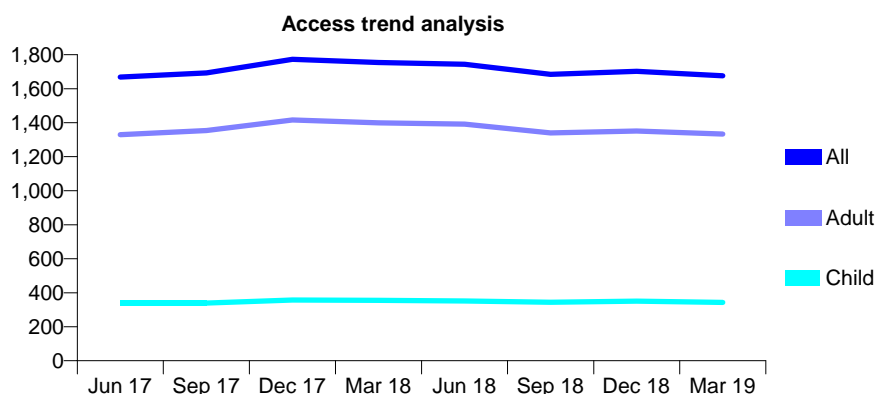
## Q68 - Vital Signs At a Glance Contract Report for 785881/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | MR HR FORGHANI ASHKEZARI |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/11/2010               |
| Contract end date    |                          |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,668       |
| Carry forward general activity (UDA)        | 50          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £171,891.48 |

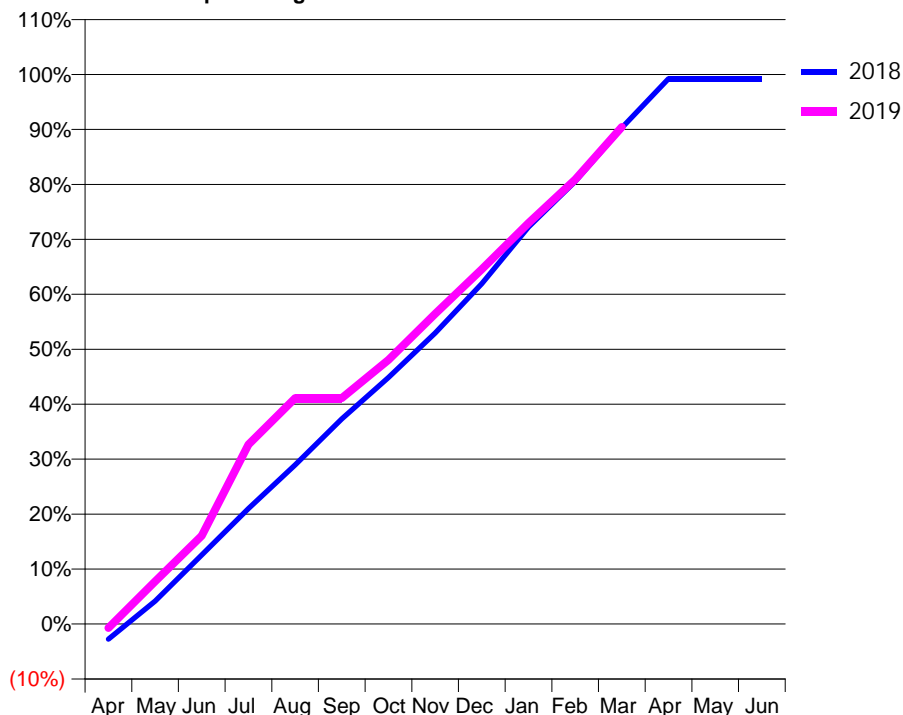
### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,754         |                               |
| Quarter ending June 2018         | 1,744         | →                             |
| Quarter ending September 2018    | 1,684         | ↓                             |
| Quarter ending December 2018     | 1,702         | →                             |
| Quarter ending March 2019        | 1,676         | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.4%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -185                              | -50   |
| May       | 279                               | 519   |
| June      | 837                               | 1,070 |
| July      | 1,401                             | 2,179 |
| August    | 1,932                             | 2,740 |
| September | 2,487                             | 2,740 |
| October   | 2,990                             | 3,204 |
| November  | 3,531                             | 3,764 |
| December  | 4,129                             | 4,306 |
| January   | 4,817                             | 4,864 |
| February  | 5,370                             | 5,394 |
| March     | 6,020                             | 6,030 |
| April     | 6,618                             |       |
| May       | 6,618                             |       |
| June      | 6,618                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 87       | 615         | 14.1%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 251      | 2,042       | 12.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 377      | 615         | 61.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,401    | 2,042       | 68.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 82       | 2,442       | 3.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 2,442       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 65       | 2,442       | 2.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

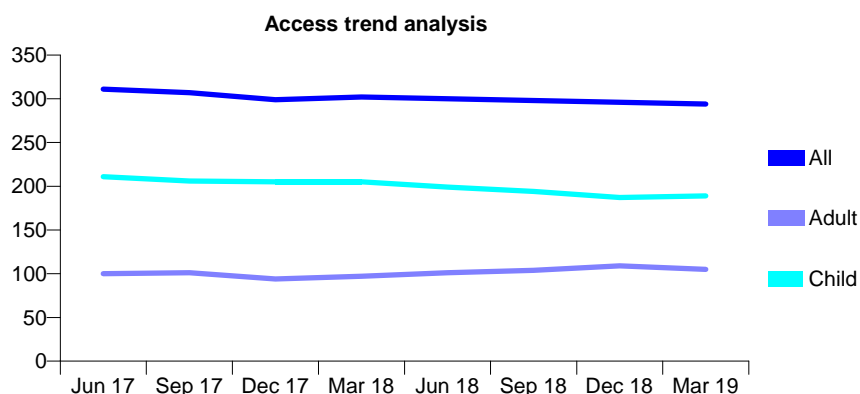
## Q68 - Vital Signs At a Glance Contract Report for 807710/0001 - March 2019

|                      |                     |
|----------------------|---------------------|
| Name or company name | MR PL DUKOFF-GORDON |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2006          |
| Contract end date    |                     |

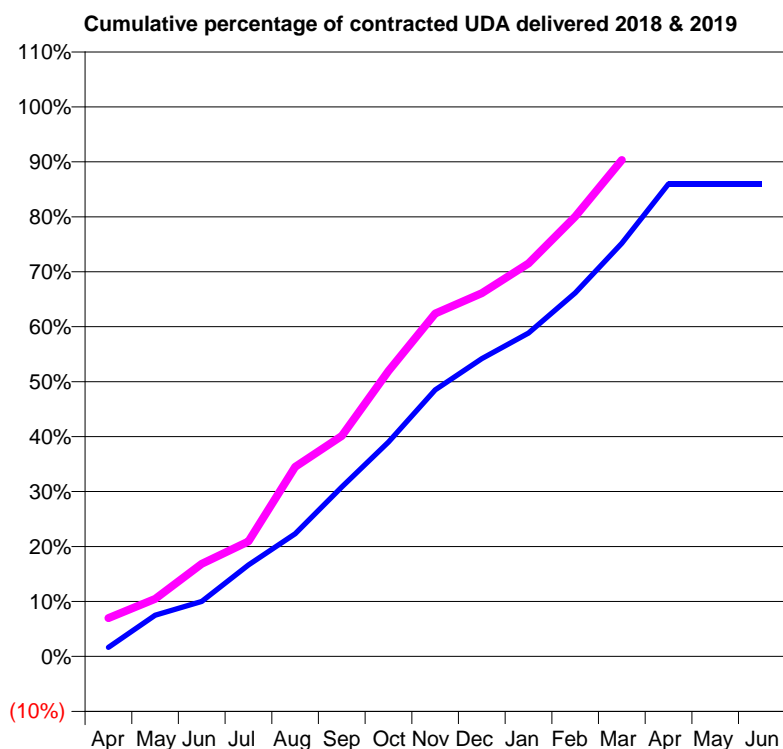
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 516        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,949.17 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 302           |                               |
| Quarter ending June 2018         | 300           | →                             |
| Quarter ending September 2018    | 298           | →                             |
| Quarter ending December 2018     | 296           | →                             |
| Quarter ending March 2019        | 294           | →                             |
| <b>Variance since March 2018</b> | <b>(2.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 10                                | 36   |
| May       | 45                                | 54   |
| June      | 60                                | 87   |
| July      | 100                               | 108  |
| August    | 134                               | 178  |
| September | 185                               | 207  |
| October   | 234                               | 268  |
| November  | 291                               | 322  |
| December  | 325                               | 341  |
| January   | 353                               | 369  |
| February  | 397                               | 413  |
| March     | 451                               | 466  |
| April     | 516                               |      |
| May       | 516                               |      |
| June      | 516                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 310         | 1.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 104         | 1.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 226      | 310         | 72.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 76       | 104         | 73.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 377         | 0.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 377         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 377         | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

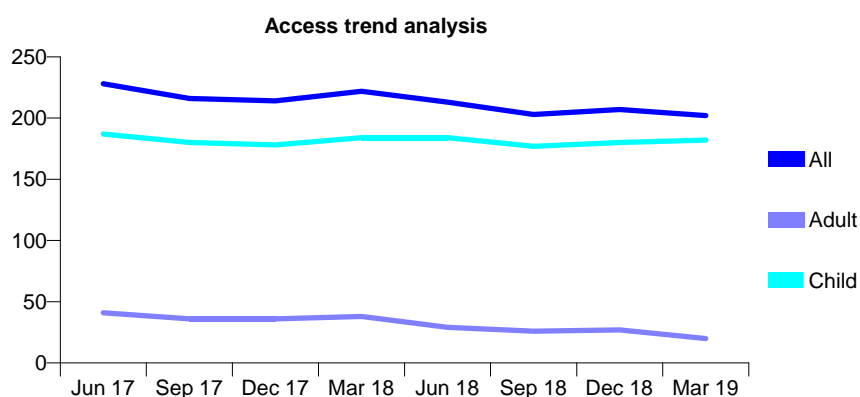
## Q68 - Vital Signs At a Glance Contract Report for 810010/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR RN HARDING |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

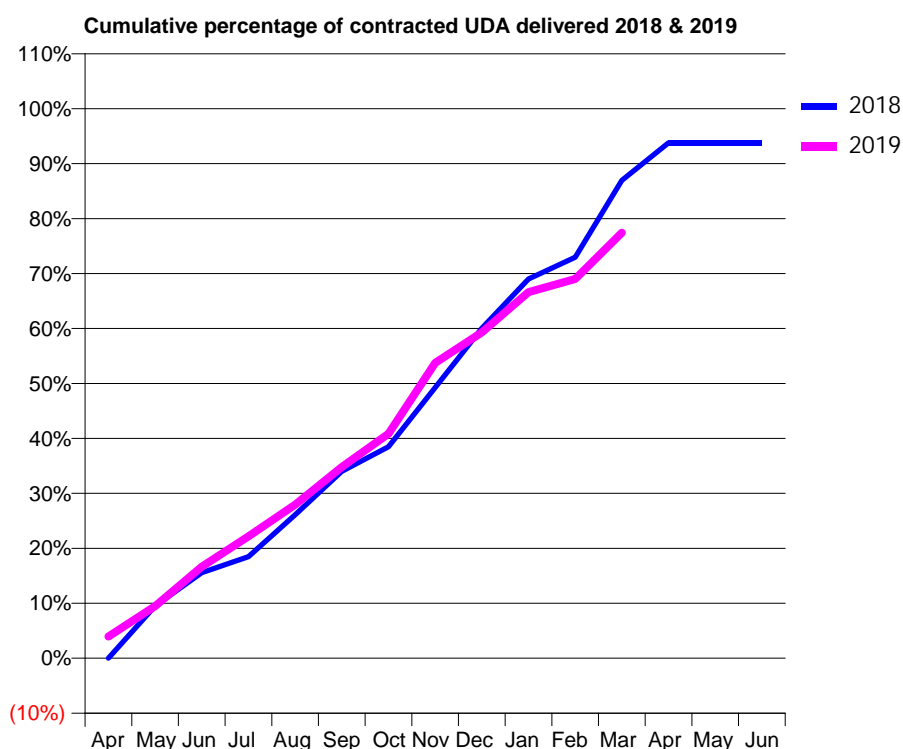
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 380       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,143.55 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 222           |                               |
| Quarter ending June 2018         | 213           | ↓                             |
| Quarter ending September 2018    | 203           | ↓                             |
| Quarter ending December 2018     | 207           | →                             |
| Quarter ending March 2019        | 202           | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 0    | 15   |
| May       | 36   | 36   |
| June      | 59   | 63   |
| July      | 70   | 84   |
| August    | 99   | 106  |
| September | 129  | 132  |
| October   | 146  | 155  |
| November  | 187  | 204  |
| December  | 228  | 225  |
| January   | 262  | 253  |
| February  | 277  | 262  |
| March     | 330  | 294  |
| April     | 356  |      |
| May       | 356  |      |
| June      | 356  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 220         | 3.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 7           | 0.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 116      | 220         | 52.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4        | 7           | 57.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 214         | 0.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 214         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 214         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



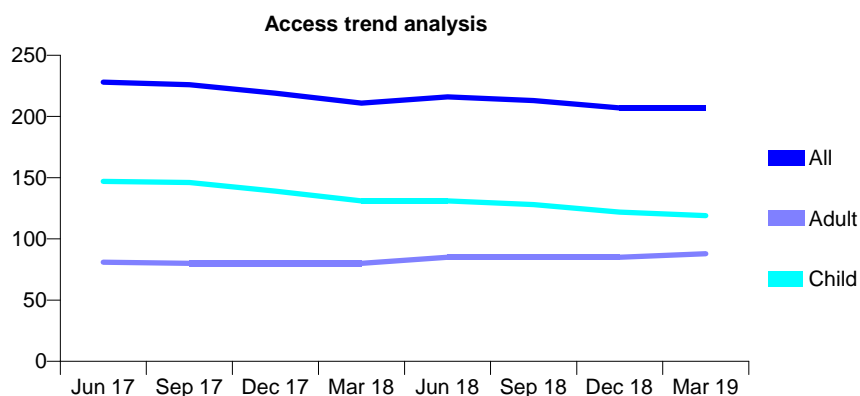
## Q68 - Vital Signs At a Glance Contract Report for 811157/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MISS DE ALLEN |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

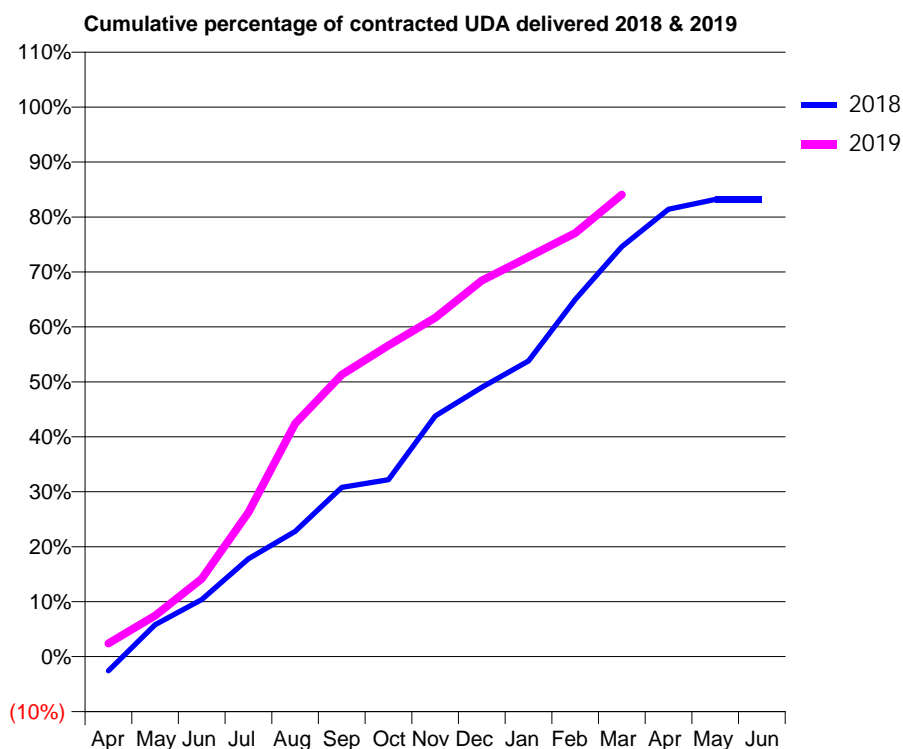
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 416        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,839.57 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 211           |                               |
| Quarter ending June 2018         | 216           | ↑                             |
| Quarter ending September 2018    | 213           | ↓                             |
| Quarter ending December 2018     | 207           | ↓                             |
| Quarter ending March 2019        | 207           | →                             |
| <b>Variance since March 2018</b> | <b>(1.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -13                               | 10   |
| May       | 29                                | 31   |
| June      | 52                                | 59   |
| July      | 89                                | 109  |
| August    | 114                               | 176  |
| September | 154                               | 213  |
| October   | 161                               | 236  |
| November  | 219                               | 257  |
| December  | 245                               | 285  |
| January   | 269                               | 303  |
| February  | 325                               | 321  |
| March     | 373                               | 350  |
| April     | 407                               |      |
| May       | 416                               |      |
| June      | 416                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 162         | 5.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 86          | 7.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 110      | 162         | 67.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 50       | 86          | 58.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 232         | 0.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 232         | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 232         | 0.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

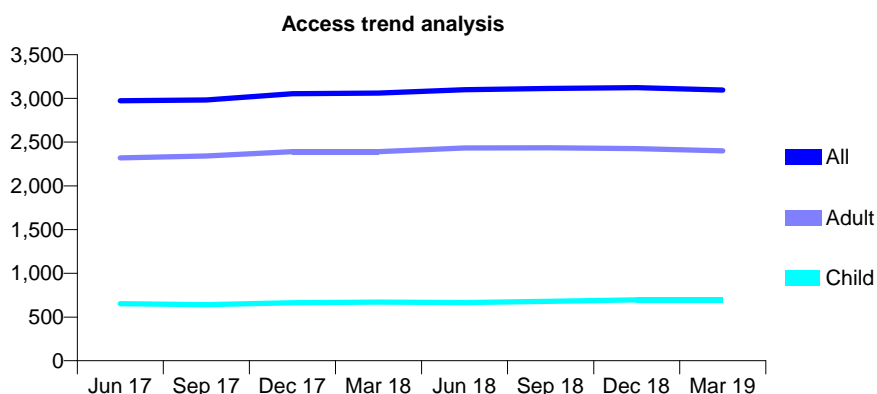
## Q68 - Vital Signs At a Glance Contract Report for 812471/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | MR ND THORPE-BEESTON |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    |                      |

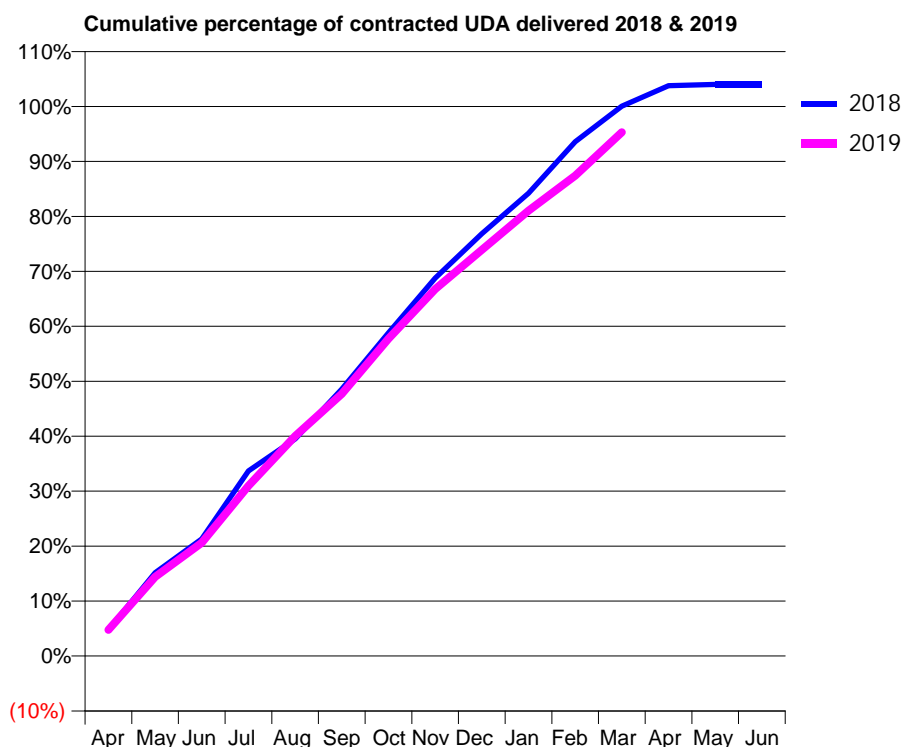
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,238       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £197,937.65 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,061       |                               |
| Quarter ending June 2018         | 3,099       | →                             |
| Quarter ending September 2018    | 3,113       | →                             |
| Quarter ending December 2018     | 3,122       | →                             |
| Quarter ending March 2019        | 3,095       | →                             |
| <b>Variance since March 2018</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 395                               | 394   |
| May       | 1,249                             | 1,187 |
| June      | 1,757                             | 1,699 |
| July      | 2,775                             | 2,551 |
| August    | 3,254                             | 3,298 |
| September | 4,001                             | 3,930 |
| October   | 4,844                             | 4,757 |
| November  | 5,667                             | 5,500 |
| December  | 6,329                             | 6,088 |
| January   | 6,937                             | 6,676 |
| February  | 7,709                             | 7,201 |
| March     | 8,241                             | 7,852 |
| April     | 8,550                             |       |
| May       | 8,568                             |       |
| June      | 8,568                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 867         | 6.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 439      | 2,956       | 14.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 352      | 867         | 40.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,214    | 2,956       | 41.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 424      | 3,674       | 11.5%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 3,674       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 3,674       | 0.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

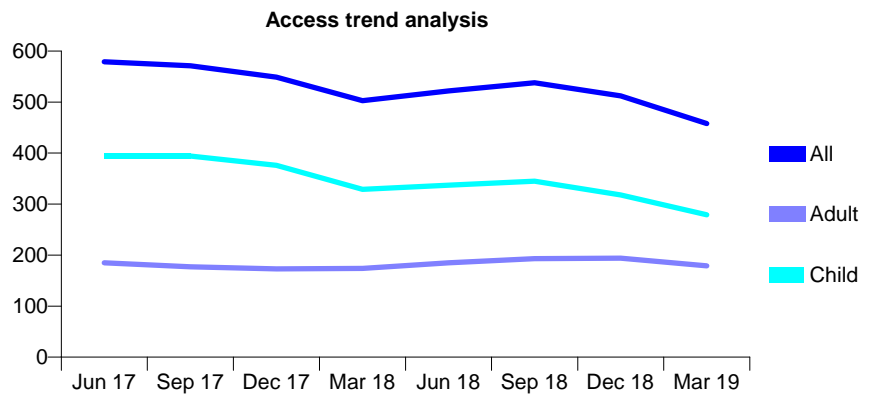
## Q68 - Vital Signs At a Glance Contract Report for 812838/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR HD PHILLIPS |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

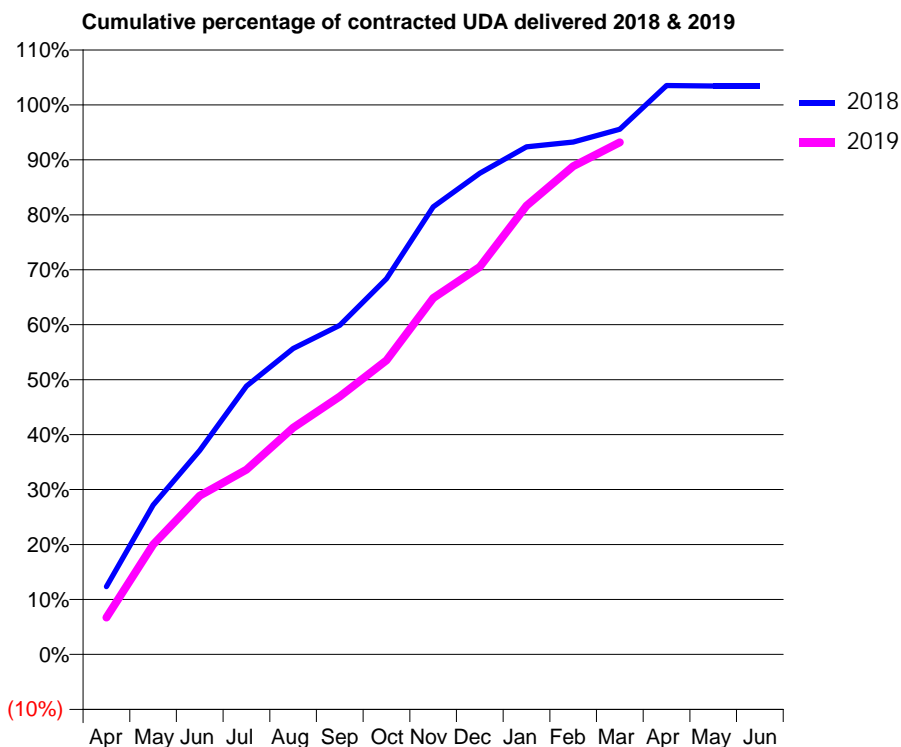
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,242      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,383.33 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 503           |                               |
| Quarter ending June 2018         | 522           | ↑                             |
| Quarter ending September 2018    | 538           | ↑                             |
| Quarter ending December 2018     | 512           | ↓                             |
| Quarter ending March 2019        | 458           | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 153   | 83    |
| May       | 338   | 249   |
| June      | 461   | 359   |
| July      | 607   | 418   |
| August    | 691   | 512   |
| September | 744   | 583   |
| October   | 849   | 665   |
| November  | 1,011 | 806   |
| December  | 1,087 | 876   |
| January   | 1,147 | 1,014 |
| February  | 1,158 | 1,103 |
| March     | 1,187 | 1,157 |
| April     | 1,286 |       |
| May       | 1,285 |       |
| June      | 1,285 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 509         | 6.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 15       | 178         | 8.4%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 265      | 509         | 52.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 74       | 178         | 41.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 646         | 2.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 646         | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 646         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

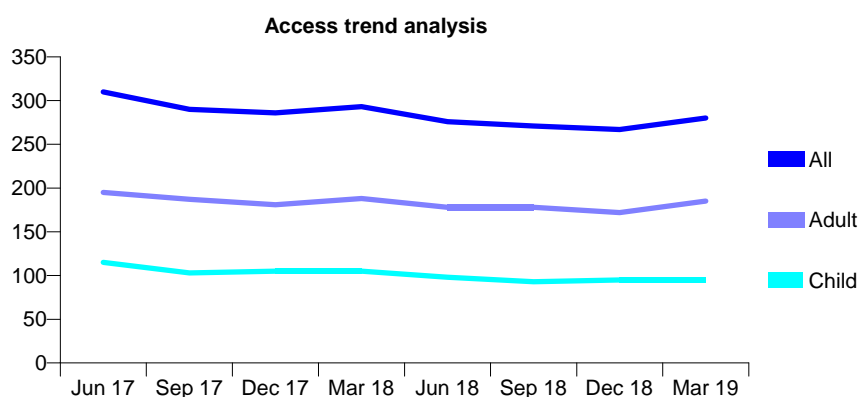
## Q68 - Vital Signs At a Glance Contract Report for 812889/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR D PATTINSON |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

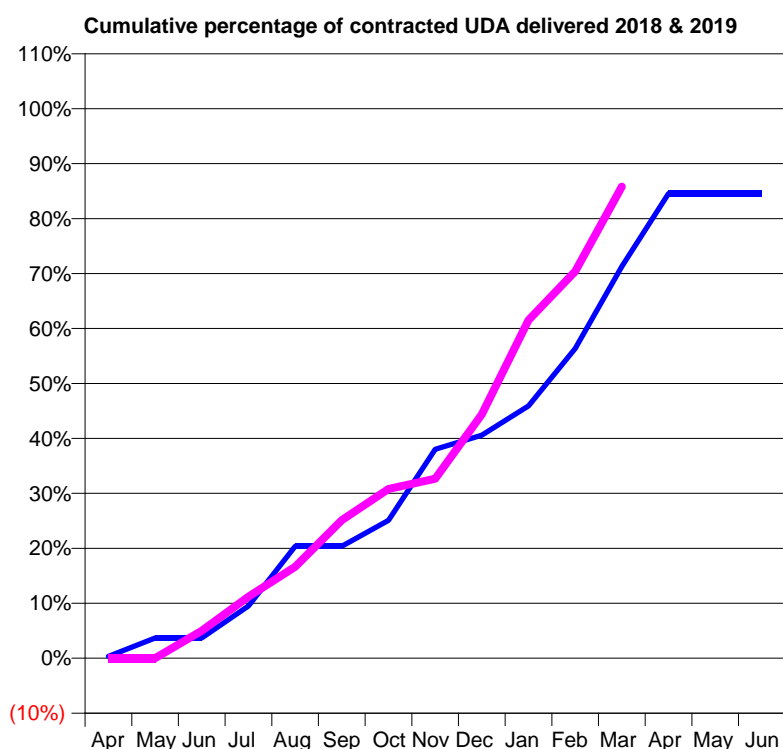
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 750        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,142.53 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 293           |                               |
| Quarter ending June 2018         | 276           | ↓                             |
| Quarter ending September 2018    | 271           | ↓                             |
| Quarter ending December 2018     | 267           | ↓                             |
| Quarter ending March 2019        | 280           | ↑                             |
| <b>Variance since March 2018</b> | <b>(4.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 3    | 0    |
| May       | 33   | 0    |
| June      | 33   | 38   |
| July      | 86   | 84   |
| August    | 183  | 125  |
| September | 183  | 188  |
| October   | 226  | 231  |
| November  | 342  | 245  |
| December  | 365  | 333  |
| January   | 413  | 461  |
| February  | 507  | 528  |
| March     | 642  | 643  |
| April     | 761  |      |
| May       | 761  |      |
| June      | 761  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 139         | 7.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 30       | 226         | 13.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 82       | 139         | 59.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 109      | 226         | 48.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 57       | 334         | 17.1%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 334         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 334         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

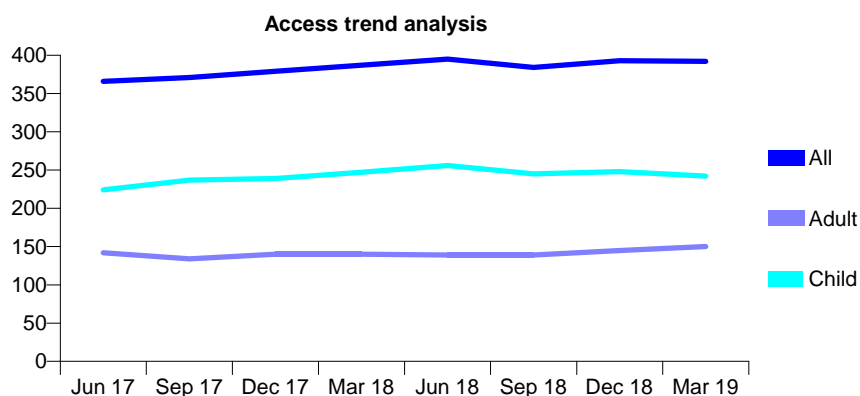
## Q68 - Vital Signs At a Glance Contract Report for 817376/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR JP HYDER  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

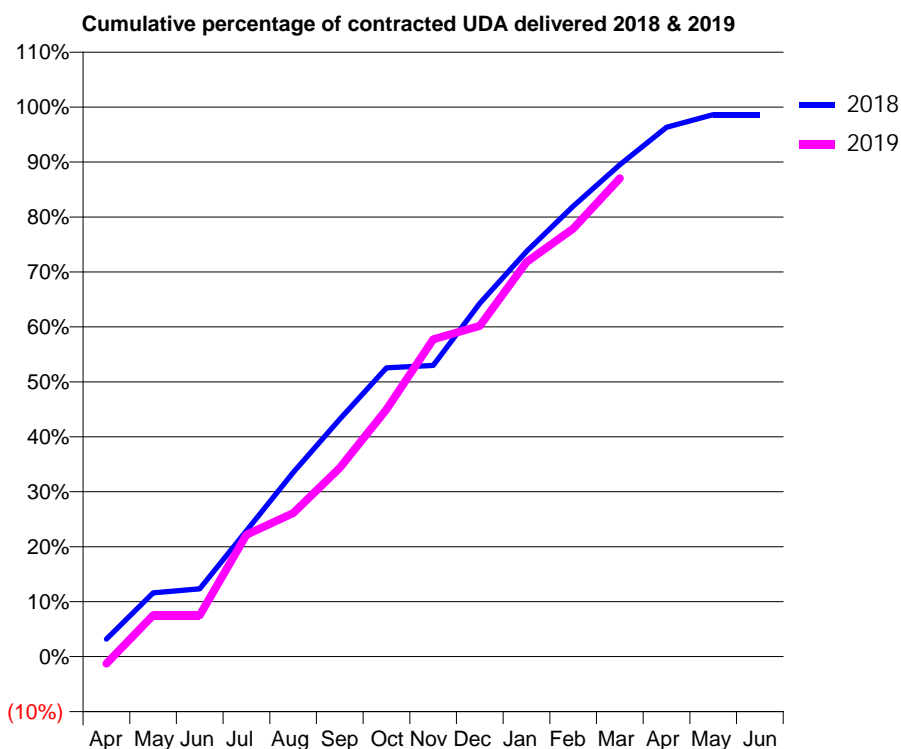
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 690        |
| Carry forward general activity (UDA)        | 9          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,008.13 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 387         |                               |
| Quarter ending June 2018         | 395         | ↑                             |
| Quarter ending September 2018    | 384         | ↓                             |
| Quarter ending December 2018     | 393         | ↑                             |
| Quarter ending March 2019        | 392         | →                             |
| <b>Variance since March 2018</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 22                                | -9   |
| May       | 80                                | 52   |
| June      | 85                                | 52   |
| July      | 158                               | 153  |
| August    | 231                               | 180  |
| September | 298                               | 237  |
| October   | 363                               | 310  |
| November  | 366                               | 398  |
| December  | 444                               | 415  |
| January   | 509                               | 495  |
| February  | 566                               | 537  |
| March     | 618                               | 601  |
| April     | 665                               |      |
| May       | 681                               |      |
| June      | 681                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 399         | 3.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 174         | 5.7%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 258      | 399         | 64.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 116      | 174         | 66.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 523         | 0.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 523         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 523         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

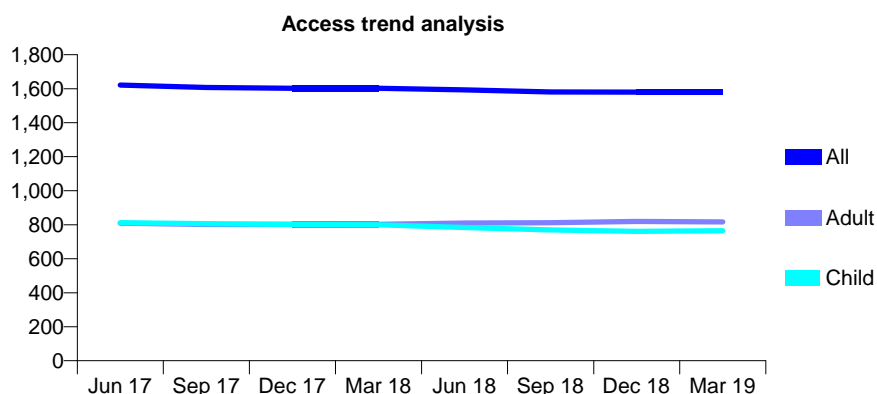
## Q68 - Vital Signs At a Glance Contract Report for 817546/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR JS SANDHU |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

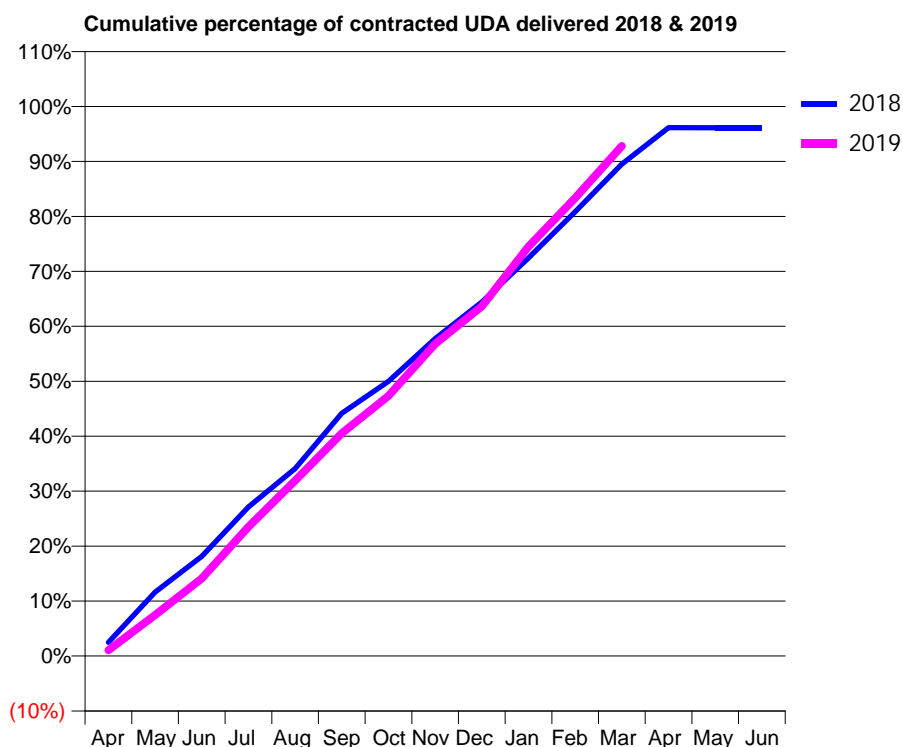
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,500       |
| Carry forward general activity (UDA)        | 185         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £115,735.53 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,603         |                               |
| Quarter ending June 2018         | 1,593         | →                             |
| Quarter ending September 2018    | 1,581         | →                             |
| Quarter ending December 2018     | 1,580         | →                             |
| Quarter ending March 2019        | 1,580         | →                             |
| <b>Variance since March 2018</b> | <b>(1.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 118                               | 48    |
| May       | 552                               | 336   |
| June      | 861                               | 635   |
| July      | 1,288                             | 1,059 |
| August    | 1,621                             | 1,437 |
| September | 2,099                             | 1,824 |
| October   | 2,375                             | 2,130 |
| November  | 2,744                             | 2,556 |
| December  | 3,059                             | 2,862 |
| January   | 3,441                             | 3,353 |
| February  | 3,840                             | 3,751 |
| March     | 4,251                             | 4,176 |
| April     | 4,568                             |       |
| May       | 4,565                             |       |
| June      | 4,565                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 83       | 1,343       | 6.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 150      | 1,271       | 11.8%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,002    | 1,343       | 74.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 884      | 1,271       | 69.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 84       | 2,463       | 3.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 2,463       | 1.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 2,463       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

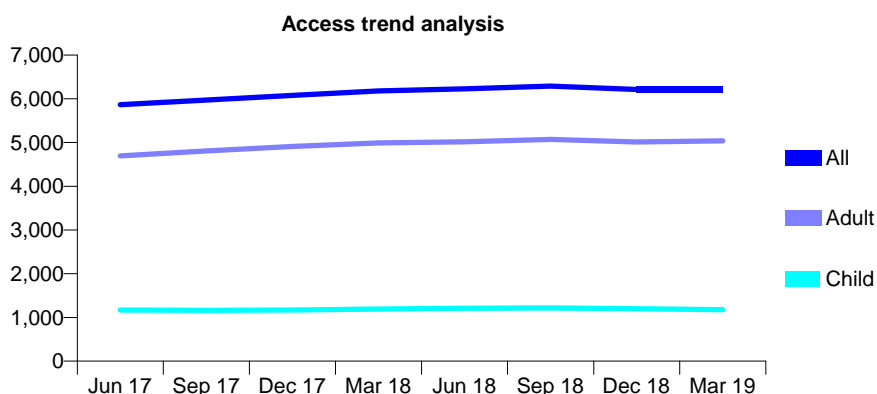
## Q68 - Vital Signs At a Glance Contract Report for 817783/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | Mr J Dhaliwal |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

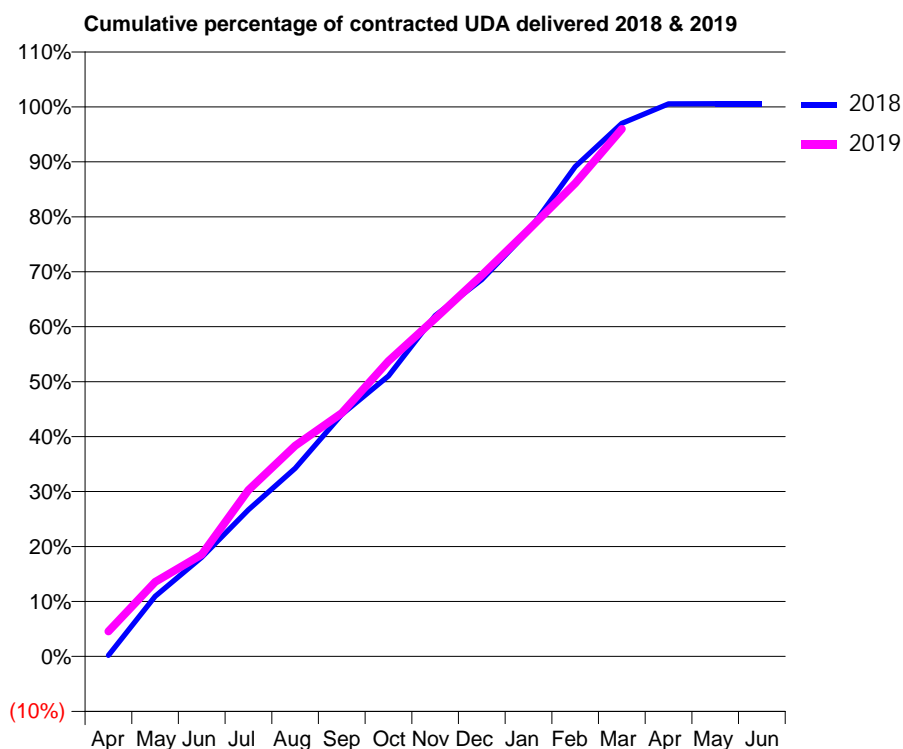
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,470      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £588,760.04 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 6,181       |                               |
| Quarter ending June 2018         | 6,226       | →                             |
| Quarter ending September 2018    | 6,290       | →                             |
| Quarter ending December 2018     | 6,213       | ↓                             |
| Quarter ending March 2019        | 6,212       | →                             |
| <b>Variance since March 2018</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 35     | 885    |
| May       | 2,127  | 2,637  |
| June      | 3,513  | 3,607  |
| July      | 5,201  | 5,892  |
| August    | 6,664  | 7,465  |
| September | 8,569  | 8,622  |
| October   | 9,941  | 10,465 |
| November  | 12,075 | 11,970 |
| December  | 13,352 | 13,504 |
| January   | 15,071 | 15,114 |
| February  | 17,351 | 16,759 |
| March     | 18,885 | 18,683 |
| April     | 19,578 |        |
| May       | 19,581 |        |
| June      | 19,582 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 112      | 1,898       | 5.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,095    | 7,856       | 13.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,328    | 1,898       | 70.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,285    | 7,856       | 67.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 892      | 9,370       | 9.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 9,370       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 9,370       | 0.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

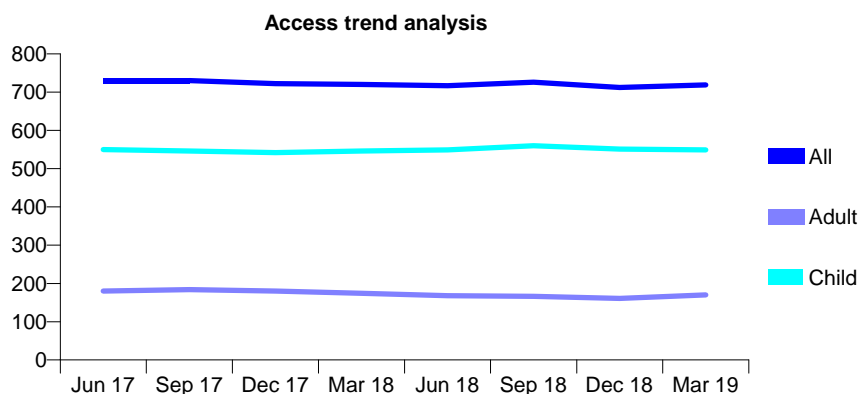
## Q68 - Vital Signs At a Glance Contract Report for 817910/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR GD LOADER |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

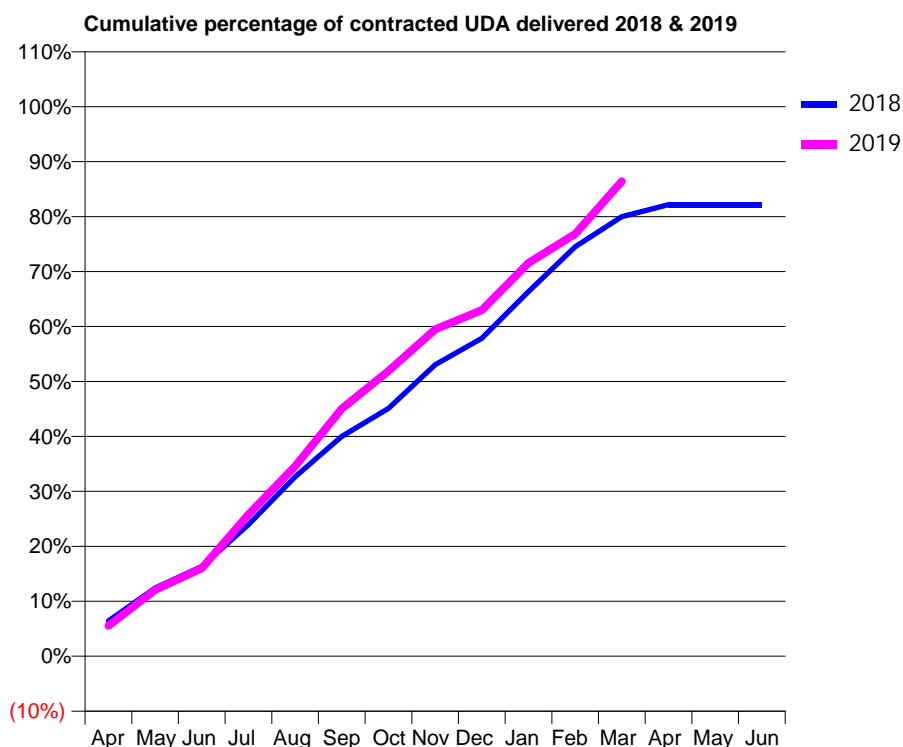
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,350      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £31,983.05 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 720           |                               |
| Quarter ending June 2018         | 717           | →                             |
| Quarter ending September 2018    | 726           | →                             |
| Quarter ending December 2018     | 712           | ↓                             |
| Quarter ending March 2019        | 719           | →                             |
| <b>Variance since March 2018</b> | <b>(0.1%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 98                                | 75    |
| May       | 189                               | 163   |
| June      | 248                               | 216   |
| July      | 364                               | 348   |
| August    | 496                               | 467   |
| September | 608                               | 608   |
| October   | 686                               | 701   |
| November  | 807                               | 803   |
| December  | 880                               | 850   |
| January   | 1,009                             | 966   |
| February  | 1,133                             | 1,037 |
| March     | 1,216                             | 1,167 |
| April     | 1,249                             |       |
| May       | 1,249                             |       |
| June      | 1,249                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 879         | 4.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 140         | 0.7%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 590      | 879         | 67.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 86       | 140         | 61.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 990         | 0.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 990         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 990         | 0.8%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



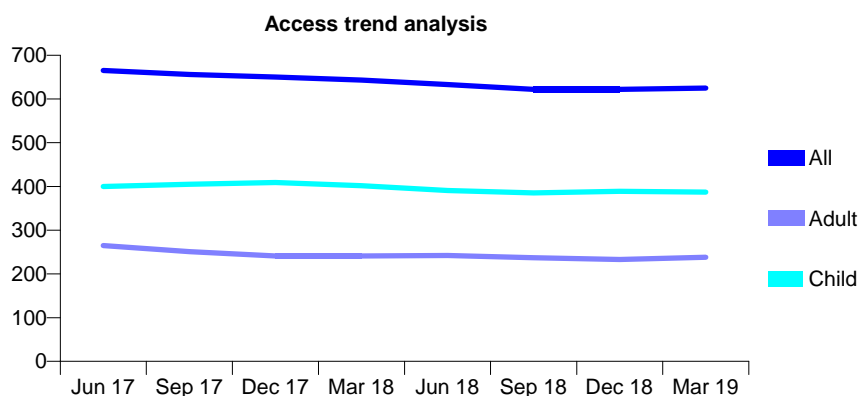
## Q68 - Vital Signs At a Glance Contract Report for 819158/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MRS NJ GRAINGE |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

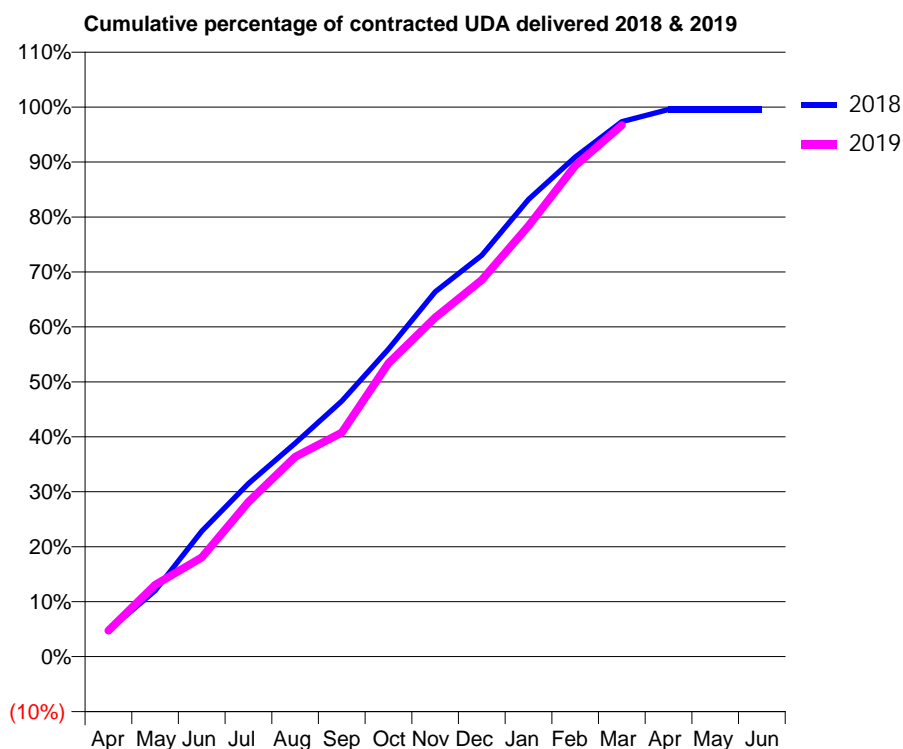
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,450      |
| Carry forward general activity (UDA)        | 6          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £30,799.61 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 643           |                               |
| Quarter ending June 2018         | 633           | ↓                             |
| Quarter ending September 2018    | 622           | ↓                             |
| Quarter ending December 2018     | 622           | →                             |
| Quarter ending March 2019        | 625           | →                             |
| <b>Variance since March 2018</b> | <b>(2.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 69                                | 69    |
| May       | 174                               | 189   |
| June      | 331                               | 262   |
| July      | 456                               | 408   |
| August    | 563                               | 527   |
| September | 674                               | 591   |
| October   | 811                               | 774   |
| November  | 963                               | 895   |
| December  | 1,059                             | 994   |
| January   | 1,206                             | 1,136 |
| February  | 1,318                             | 1,295 |
| March     | 1,412                             | 1,402 |
| April     | 1,444                             |       |
| May       | 1,444                             |       |
| June      | 1,444                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 646         | 5.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 34       | 281         | 12.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 473      | 646         | 73.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 129      | 281         | 45.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 35       | 905         | 3.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 905         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 905         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

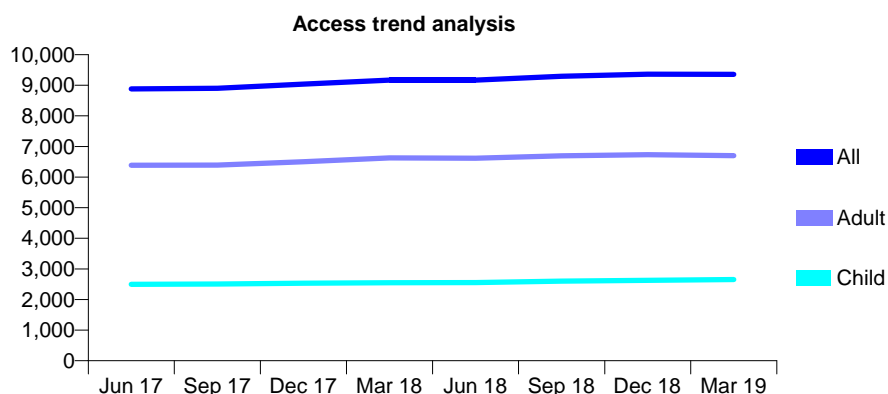
## Q68 - Vital Signs At a Glance Contract Report for 819492/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MISS KT TANNA |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

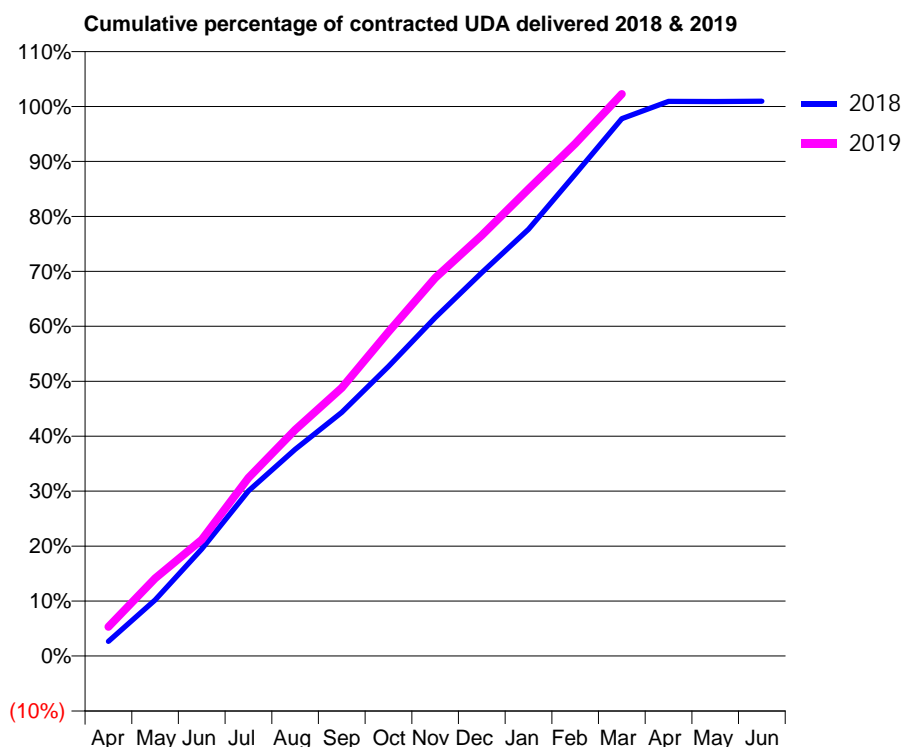
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,150      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £596,794.26 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 9,170       |                               |
| Quarter ending June 2018         | 9,171       | →                             |
| Quarter ending September 2018    | 9,295       | →                             |
| Quarter ending December 2018     | 9,360       | →                             |
| Quarter ending March 2019        | 9,356       | →                             |
| <b>Variance since March 2018</b> | <b>2.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 537                               | 1,073  |
| May       | 2,054                             | 2,849  |
| June      | 3,923                             | 4,265  |
| July      | 6,050                             | 6,534  |
| August    | 7,578                             | 8,295  |
| September | 8,935                             | 9,832  |
| October   | 10,619                            | 11,884 |
| November  | 12,409                            | 13,863 |
| December  | 14,055                            | 15,423 |
| January   | 15,643                            | 17,123 |
| February  | 17,665                            | 18,789 |
| March     | 19,706                            | 20,606 |
| April     | 20,336                            |        |
| May       | 20,331                            |        |
| June      | 20,345                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 212      | 4,143       | 5.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,017    | 8,950       | 11.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,833    | 4,143       | 68.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,056    | 8,950       | 56.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,248    | 12,704      | 9.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 78       | 12,704      | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 12,704      | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

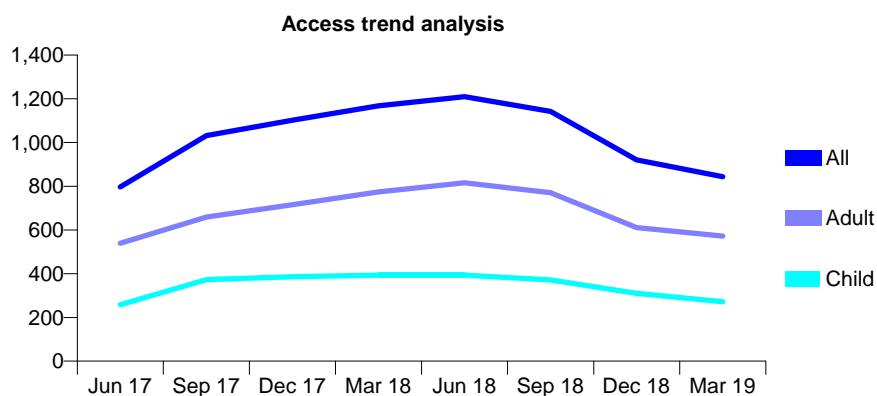
## Q68 - Vital Signs At a Glance Contract Report for 819921/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Priors Croft Partnership |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

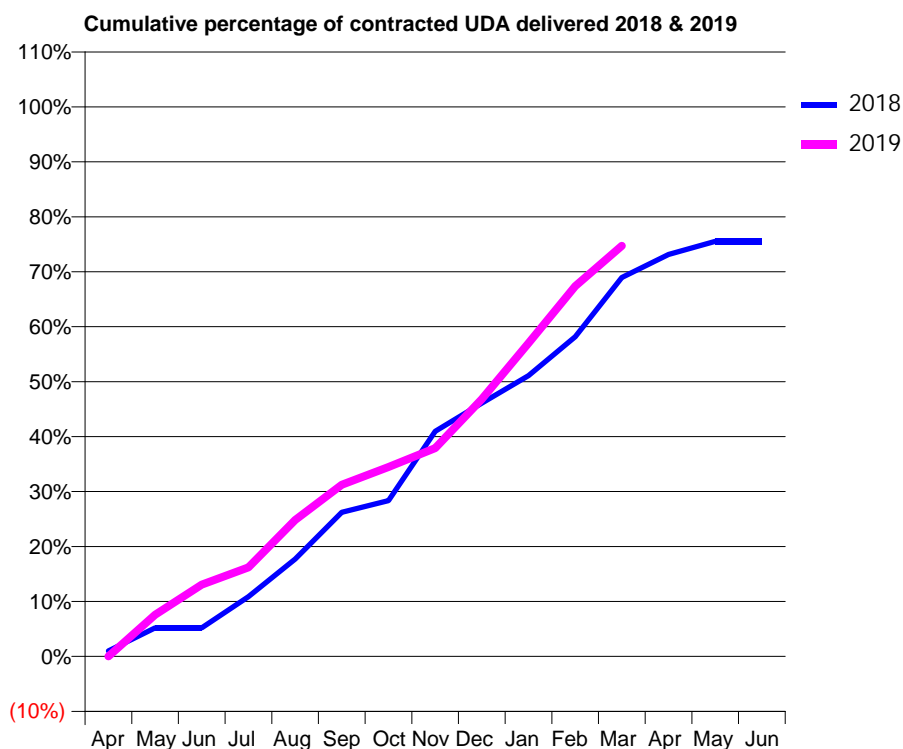
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,800      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £41,498.03 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 1,168          |                               |
| Quarter ending June 2018         | 1,210          | ↑                             |
| Quarter ending September 2018    | 1,142          | ↓                             |
| Quarter ending December 2018     | 921            | ↓                             |
| Quarter ending March 2019        | 844            | ↓                             |
| <b>Variance since March 2018</b> | <b>(27.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 18                                | 0     |
| May       | 94                                | 137   |
| June      | 94                                | 235   |
| July      | 196                               | 292   |
| August    | 319                               | 447   |
| September | 472                               | 563   |
| October   | 510                               | 620   |
| November  | 737                               | 683   |
| December  | 830                               | 843   |
| January   | 920                               | 1,026 |
| February  | 1,047                             | 1,213 |
| March     | 1,241                             | 1,345 |
| April     | 1,316                             |       |
| May       | 1,360                             |       |
| June      | 1,360                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 496         | 4.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 123      | 862         | 14.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 348      | 496         | 70.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 390      | 862         | 45.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 58       | 826         | 7.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 826         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 826         | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

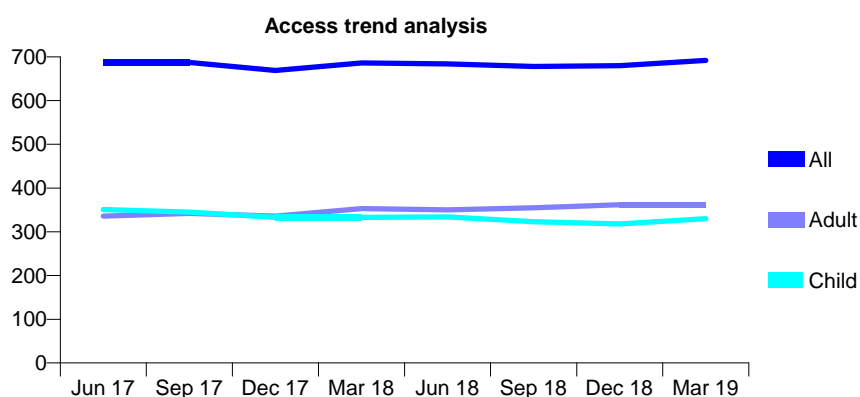
## Q68 - Vital Signs At a Glance Contract Report for 820938/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MISS VJ MOON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

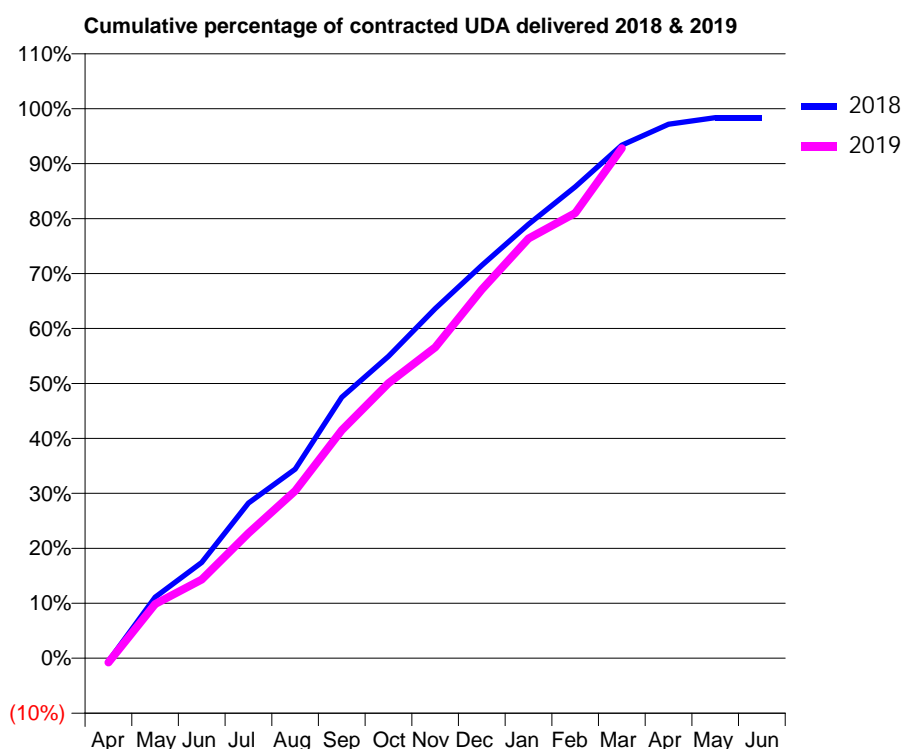
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,040      |
| Carry forward general activity (UDA)        | 33         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £51,700.79 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 686         |                               |
| Quarter ending June 2018         | 684         | →                             |
| Quarter ending September 2018    | 678         | →                             |
| Quarter ending December 2018     | 680         | →                             |
| Quarter ending March 2019        | 692         | →                             |
| <b>Variance since March 2018</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | -11   | -16   |
| May       | 227   | 201   |
| June      | 356   | 292   |
| July      | 576   | 464   |
| August    | 702   | 621   |
| September | 969   | 846   |
| October   | 1,121 | 1,021 |
| November  | 1,298 | 1,154 |
| December  | 1,458 | 1,369 |
| January   | 1,611 | 1,558 |
| February  | 1,750 | 1,652 |
| March     | 1,904 | 1,893 |
| April     | 1,983 |       |
| May       | 2,007 |       |
| June      | 2,007 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 620         | 8.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 72       | 530         | 13.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 469      | 620         | 75.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 331      | 530         | 62.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 57       | 1,081       | 5.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,081       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,081       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

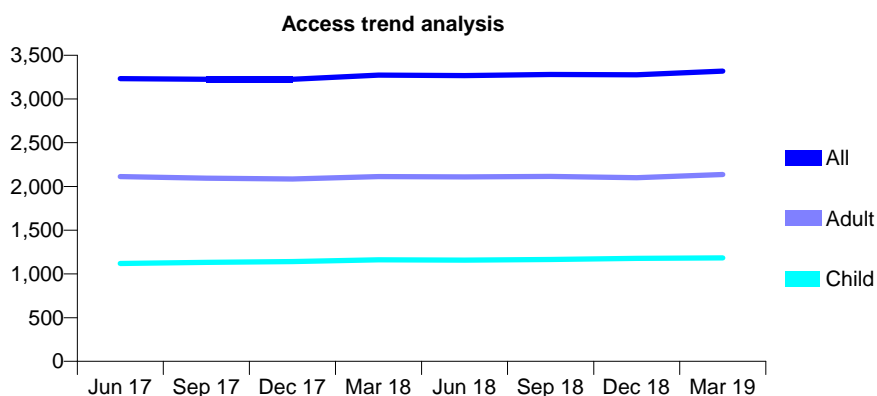
## Q68 - Vital Signs At a Glance Contract Report for 82221/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MRS NE VADASZ |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

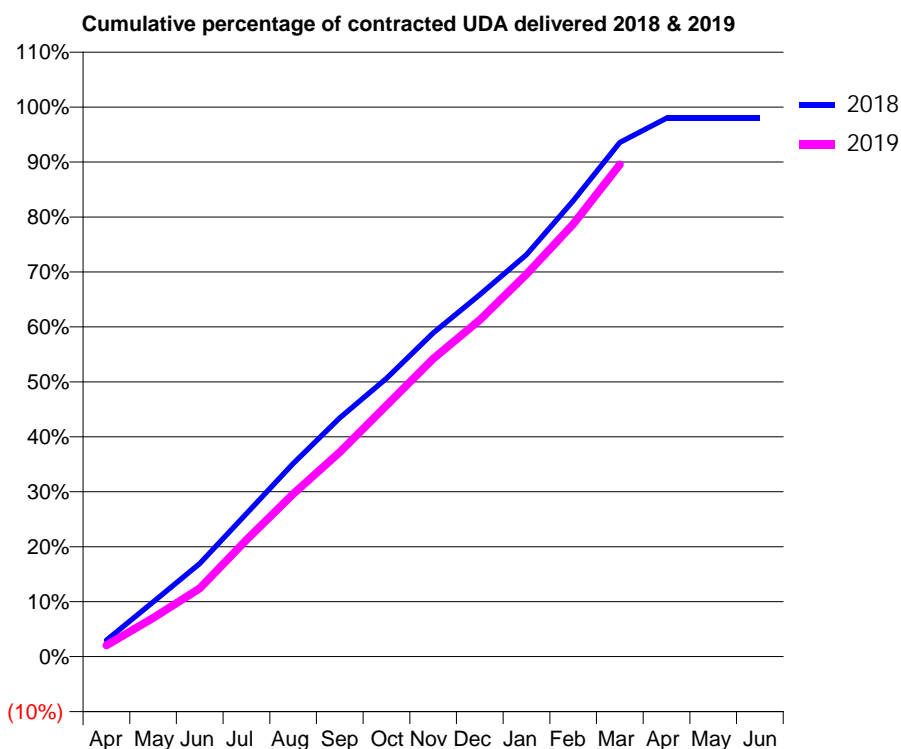
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,130       |
| Carry forward general activity (UDA)        | 185         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £244,404.36 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,274       |                               |
| Quarter ending June 2018         | 3,268       | →                             |
| Quarter ending September 2018    | 3,279       | →                             |
| Quarter ending December 2018     | 3,277       | →                             |
| Quarter ending March 2019        | 3,320       | →                             |
| <b>Variance since March 2018</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 273                               | 187   |
| May       | 907                               | 644   |
| June      | 1,546                             | 1,135 |
| July      | 2,375                             | 1,939 |
| August    | 3,206                             | 2,703 |
| September | 3,965                             | 3,398 |
| October   | 4,623                             | 4,174 |
| November  | 5,378                             | 4,948 |
| December  | 6,013                             | 5,594 |
| January   | 6,679                             | 6,352 |
| February  | 7,575                             | 7,187 |
| March     | 8,543                             | 8,174 |
| April     | 8,944                             |       |
| May       | 8,944                             |       |
| June      | 8,944                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 114      | 1,955       | 5.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 340      | 2,793       | 12.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,410    | 1,955       | 72.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,250    | 2,793       | 44.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 316      | 4,564       | 6.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 4,564       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 4,564       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

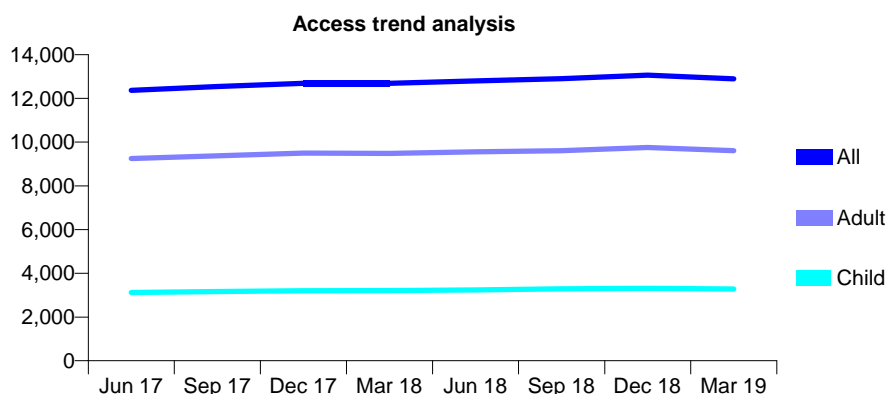
## Q68 - Vital Signs At a Glance Contract Report for 825107/0003 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR S OBERAI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

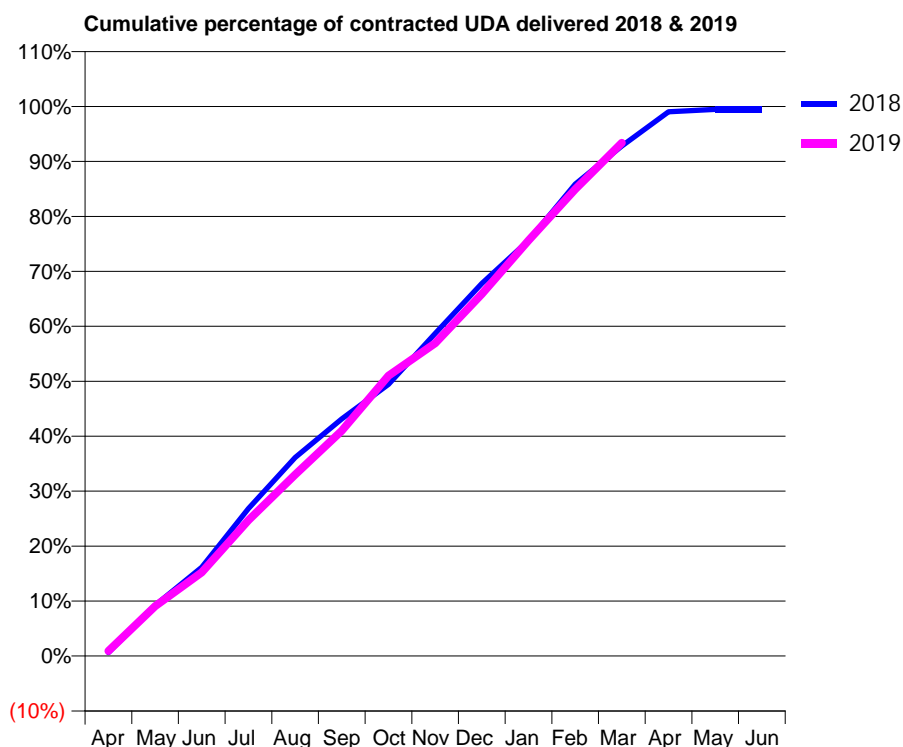
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 33,874      |
| Carry forward general activity (UDA)        | 184         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £903,587.62 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 12,694      |                               |
| Quarter ending June 2018         | 12,799      | →                             |
| Quarter ending September 2018    | 12,899      | →                             |
| Quarter ending December 2018     | 13,066      | →                             |
| Quarter ending March 2019        | 12,893      | ↓                             |
| <b>Variance since March 2018</b> | <b>1.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 219                               | 308    |
| May       | 3,133                             | 3,070  |
| June      | 5,473                             | 5,158  |
| July      | 9,084                             | 8,369  |
| August    | 12,237                            | 11,181 |
| September | 14,623                            | 13,888 |
| October   | 16,746                            | 17,280 |
| November  | 19,881                            | 19,282 |
| December  | 22,963                            | 22,302 |
| January   | 25,613                            | 25,613 |
| February  | 29,085                            | 28,768 |
| March     | 31,426                            | 31,631 |
| April     | 33,542                            |        |
| May       | 33,693                            |        |
| June      | 33,690                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 256      | 3,820       | 6.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,374    | 9,806       | 14.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,547    | 3,820       | 40.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,091    | 9,806       | 31.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2,367    | 12,759      | 18.6%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 12,759      | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 12,759      | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

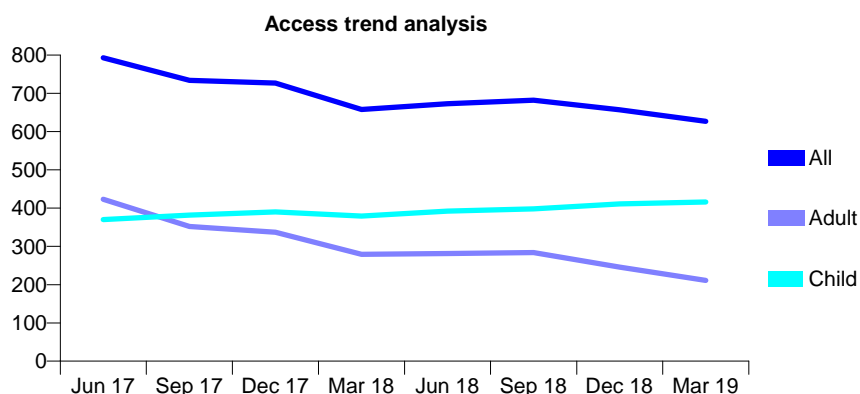
## Q68 - Vital Signs At a Glance Contract Report for 825107/0011 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | Dr M Al-Zibari trading as West Horsley Den |
| Contract type name   | GDS Contract                               |
| Purpose of contract  | General                                    |
| Contract start date  | 01/05/2012                                 |
| Contract end date    |  |

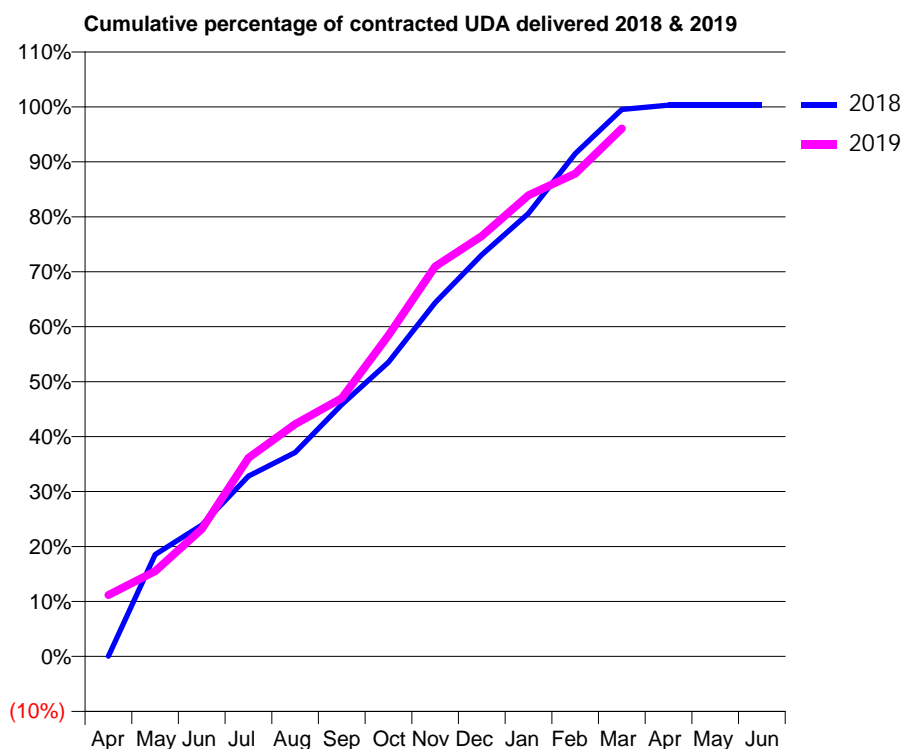
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,676      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £40,591.17 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 658           |                               |
| Quarter ending June 2018         | 673           | ↑                             |
| Quarter ending September 2018    | 682           | →                             |
| Quarter ending December 2018     | 657           | ↓                             |
| Quarter ending March 2019        | 627           | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 1                                 | 187   |
| May       | 310                               | 260   |
| June      | 400                               | 388   |
| July      | 550                               | 605   |
| August    | 622                               | 708   |
| September | 768                               | 788   |
| October   | 897                               | 979   |
| November  | 1,079                             | 1,190 |
| December  | 1,225                             | 1,282 |
| January   | 1,351                             | 1,406 |
| February  | 1,533                             | 1,472 |
| March     | 1,668                             | 1,610 |
| April     | 1,681                             |       |
| May       | 1,681                             |       |
| June      | 1,681                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 659         | 11.1%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 32       | 199         | 16.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 368      | 659         | 55.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 92       | 199         | 46.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 830         | 2.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 830         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 830         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

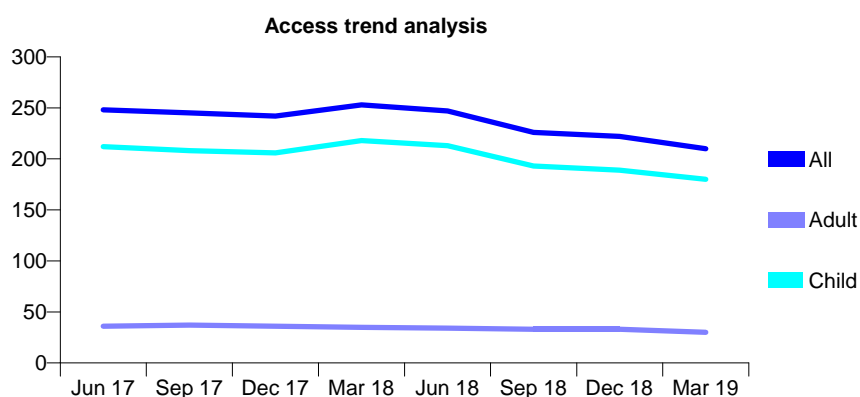
## Q68 - Vital Signs At a Glance Contract Report for 829196/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | DR JA JULLIEN |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

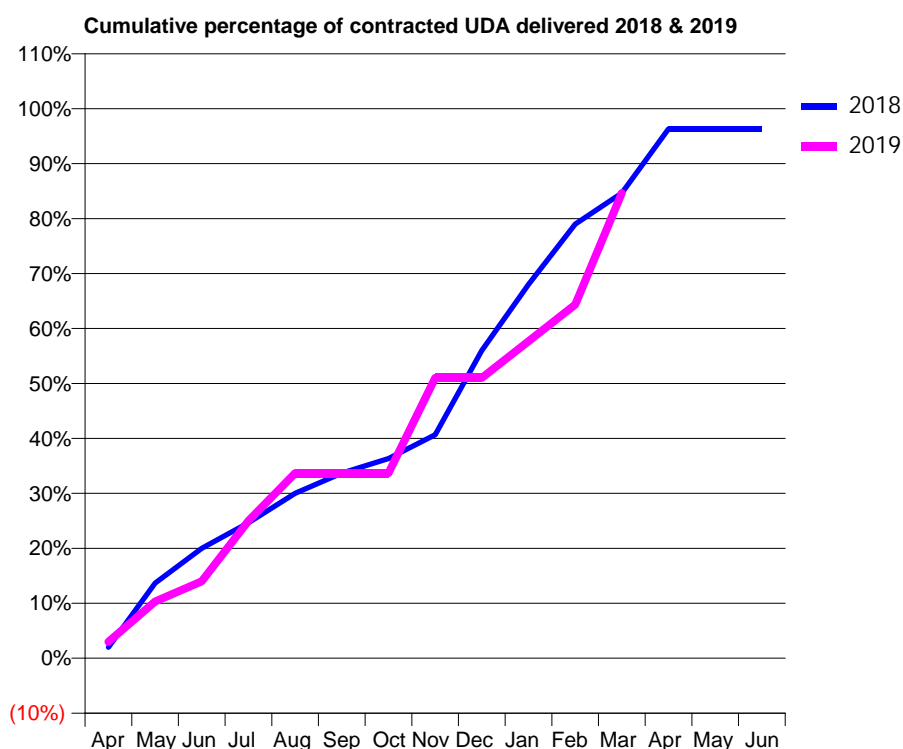
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 300       |
| Carry forward general activity (UDA)        | 11        |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,857.00 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 253            |                               |
| Quarter ending June 2018         | 247            | ↓                             |
| Quarter ending September 2018    | 226            | ↓                             |
| Quarter ending December 2018     | 222            | ↓                             |
| Quarter ending March 2019        | 210            | ↓                             |
| <b>Variance since March 2018</b> | <b>(17.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 6                                 | 9    |
| May       | 41                                | 31   |
| June      | 60                                | 42   |
| July      | 74                                | 75   |
| August    | 90                                | 101  |
| September | 101                               | 101  |
| October   | 109                               | 101  |
| November  | 122                               | 153  |
| December  | 168                               | 153  |
| January   | 204                               | 173  |
| February  | 237                               | 193  |
| March     | 254                               | 254  |
| April     | 289                               |      |
| May       | 289                               |      |
| June      | 289                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 258         | 3.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 4           | 25.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 130      | 258         | 50.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 4           | 75.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 233         | 0.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 233         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 233         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



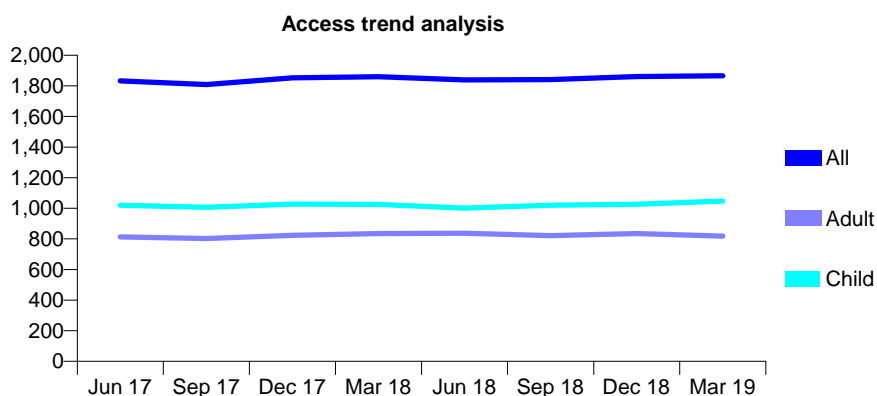
## Q68 - Vital Signs At a Glance Contract Report for 831514/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR NC GREEN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

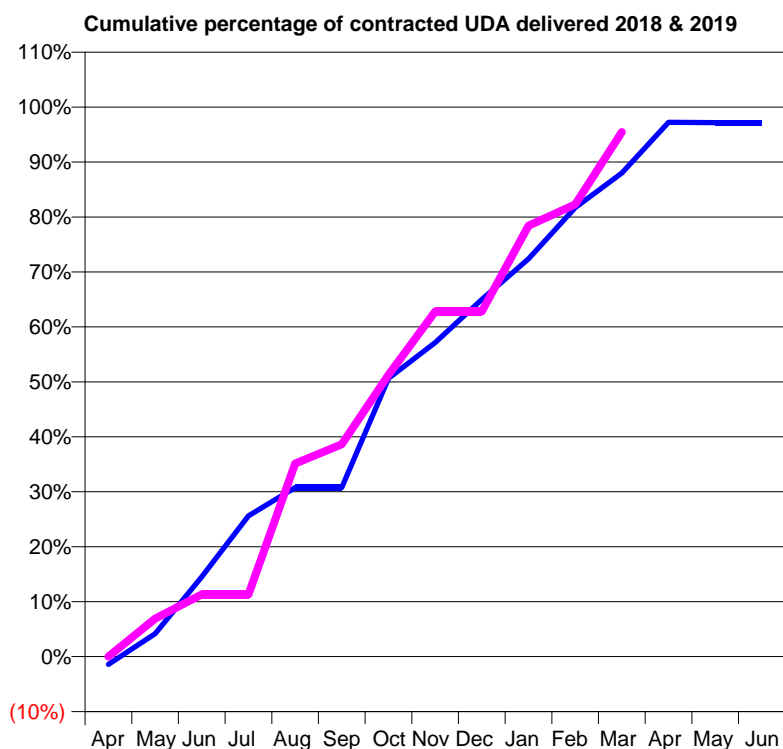
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,250       |
| Carry forward general activity (UDA)        | 119         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £103,121.87 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,860       |                               |
| Quarter ending June 2018         | 1,839       | ↓                             |
| Quarter ending September 2018    | 1,841       | →                             |
| Quarter ending December 2018     | 1,861       | →                             |
| Quarter ending March 2019        | 1,866       | →                             |
| <b>Variance since March 2018</b> | <b>0.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -60                               | 0     |
| May       | 178                               | 295   |
| June      | 617                               | 481   |
| July      | 1,088                             | 481   |
| August    | 1,307                             | 1,493 |
| September | 1,307                             | 1,642 |
| October   | 2,152                             | 2,179 |
| November  | 2,430                             | 2,669 |
| December  | 2,762                             | 2,669 |
| January   | 3,076                             | 3,333 |
| February  | 3,472                             | 3,497 |
| March     | 3,740                             | 4,057 |
| April     | 4,132                             |       |
| May       | 4,129                             |       |
| June      | 4,130                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 67       | 1,638       | 4.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 139      | 1,169       | 11.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,057    | 1,638       | 64.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 764      | 1,169       | 65.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 2,625       | 1.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 2,625       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 2,625       | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

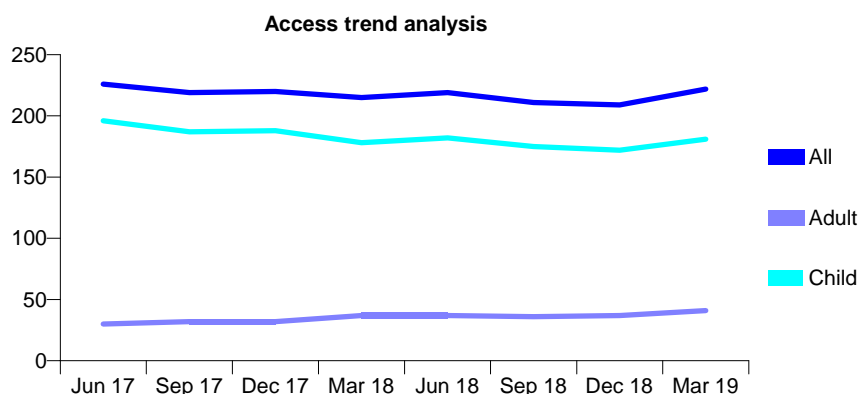
## Q68 - Vital Signs At a Glance Contract Report for 833215/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MRS A SIMPKINS |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

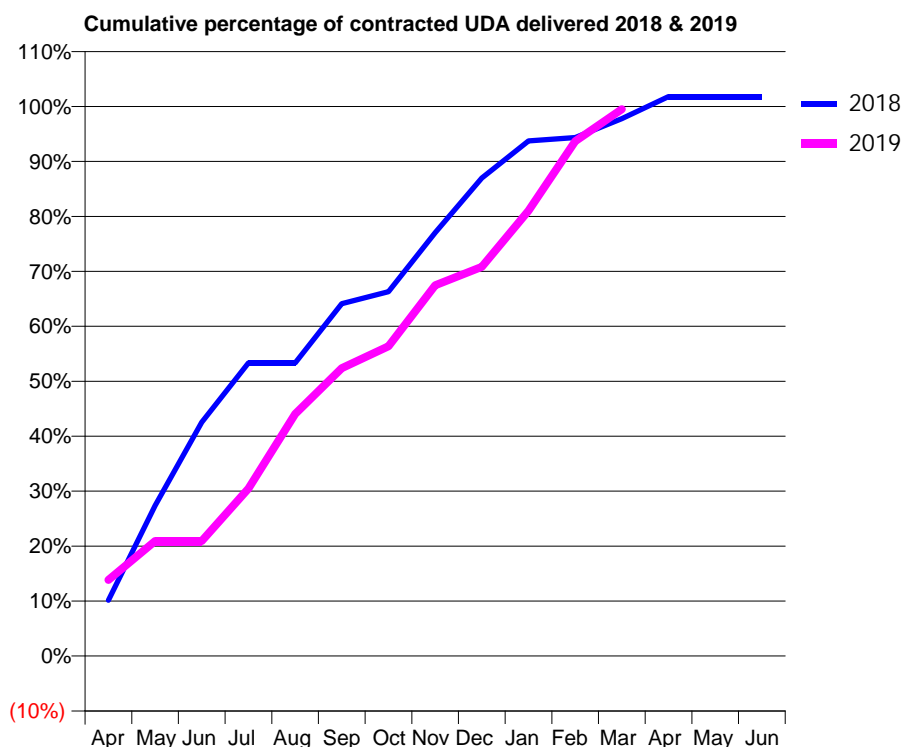
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 325       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,514.00 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 215         |                               |
| Quarter ending June 2018         | 219         | →                             |
| Quarter ending September 2018    | 211         | ↓                             |
| Quarter ending December 2018     | 209         | →                             |
| Quarter ending March 2019        | 222         | ↑                             |
| <b>Variance since March 2018</b> | <b>3.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 33                                | 45   |
| May       | 89                                | 68   |
| June      | 138                               | 68   |
| July      | 173                               | 99   |
| August    | 173                               | 143  |
| September | 208                               | 170  |
| October   | 215                               | 183  |
| November  | 250                               | 219  |
| December  | 283                               | 230  |
| January   | 305                               | 263  |
| February  | 307                               | 304  |
| March     | 318                               | 323  |
| April     | 331                               |      |
| May       | 331                               |      |
| June      | 331                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 265         | 1.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 14          | 0.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 126      | 265         | 47.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 14          | 42.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 269         | 1.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 269         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 269         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

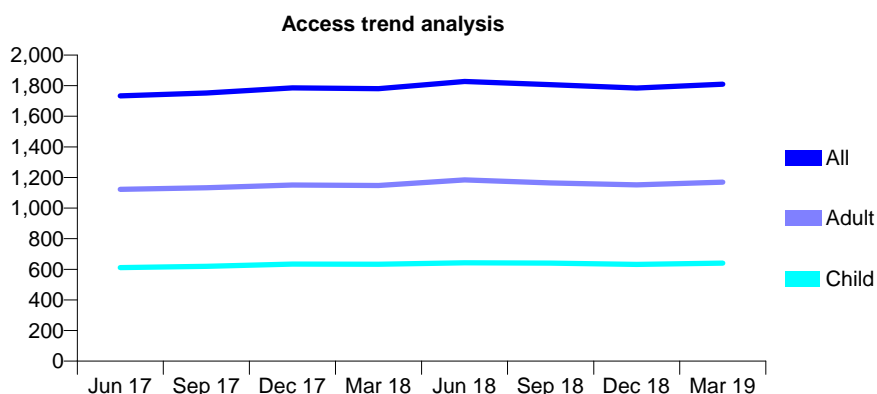
## Q68 - Vital Signs At a Glance Contract Report for 833576/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR CS HOUSTON |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

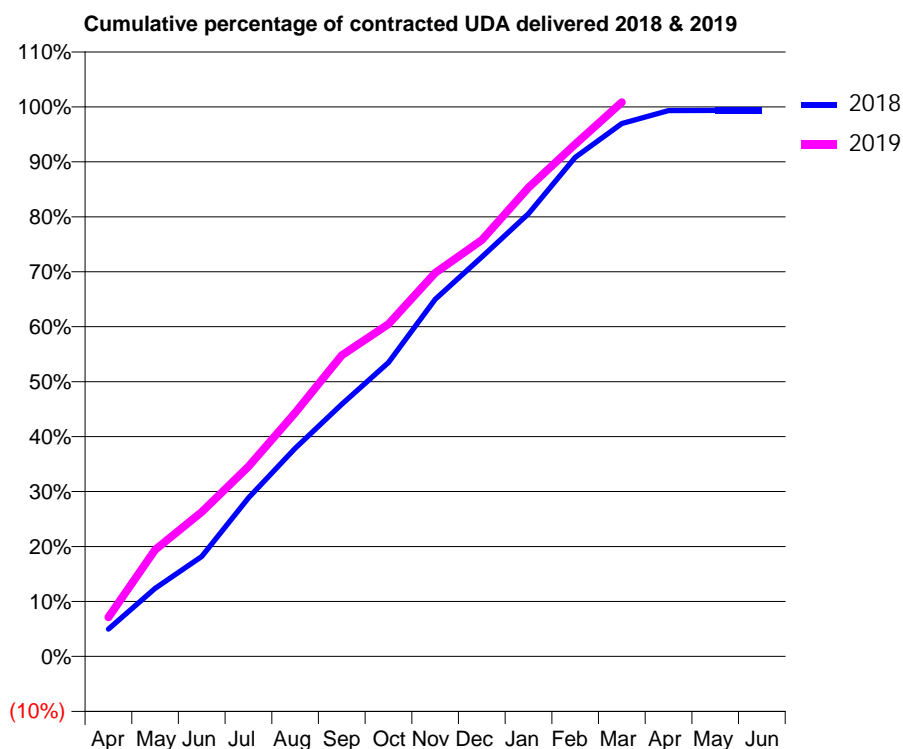
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,304       |
| Carry forward general activity (UDA)        | 33          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £169,537.15 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,781       |                               |
| Quarter ending June 2018         | 1,827       | ↑                             |
| Quarter ending September 2018    | 1,806       | ↓                             |
| Quarter ending December 2018     | 1,784       | ↓                             |
| Quarter ending March 2019        | 1,810       | →                             |
| <b>Variance since March 2018</b> | <b>1.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 264   | 378   |
| May       | 657   | 1,031 |
| June      | 965   | 1,394 |
| July      | 1,530 | 1,832 |
| August    | 2,009 | 2,352 |
| September | 2,434 | 2,907 |
| October   | 2,836 | 3,206 |
| November  | 3,448 | 3,702 |
| December  | 3,854 | 4,020 |
| January   | 4,274 | 4,525 |
| February  | 4,817 | 4,943 |
| March     | 5,143 | 5,349 |
| April     | 5,267 |       |
| May       | 5,270 |       |
| June      | 5,270 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 88       | 1,048       | 8.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 183      | 1,663       | 11.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 723      | 1,048       | 69.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,048    | 1,663       | 63.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 220      | 2,642       | 8.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,642       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 2,642       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

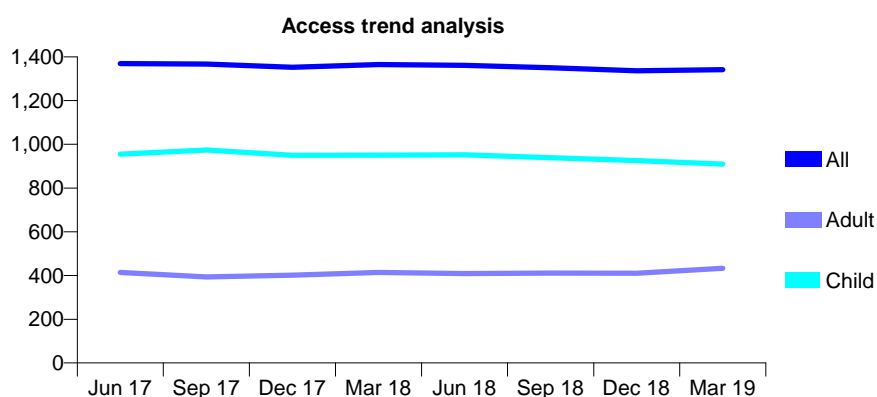
## Q68 - Vital Signs At a Glance Contract Report for 834777/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR C WOOD    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

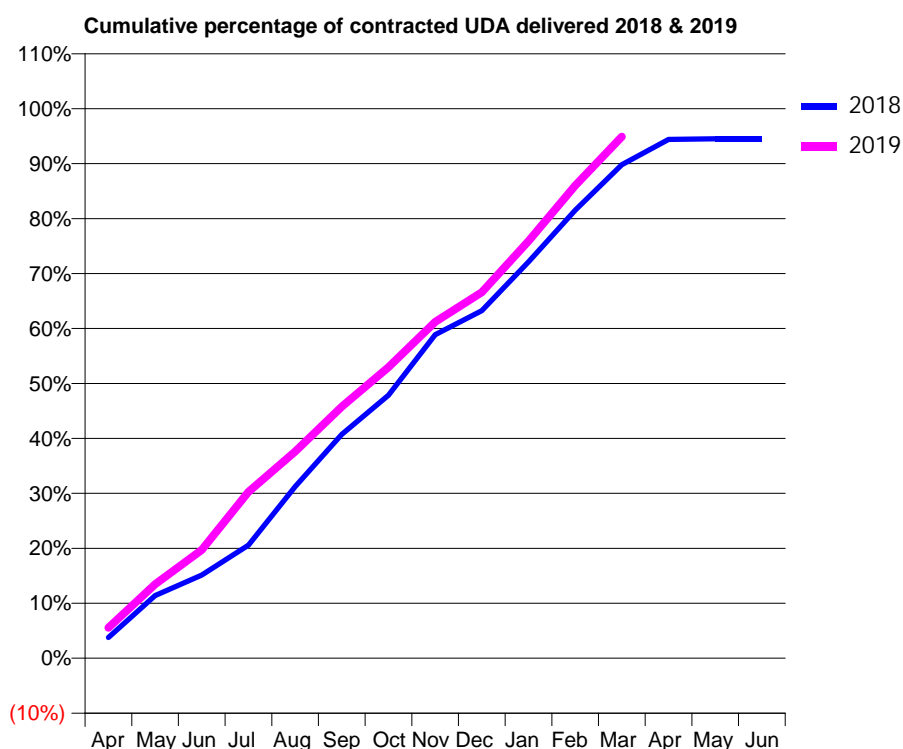
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £72,572.71 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,365         |                               |
| Quarter ending June 2018         | 1,361         | →                             |
| Quarter ending September 2018    | 1,350         | →                             |
| Quarter ending December 2018     | 1,336         | ↓                             |
| Quarter ending March 2019        | 1,342         | →                             |
| <b>Variance since March 2018</b> | <b>(1.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 113   | 167   |
| May       | 342   | 405   |
| June      | 454   | 591   |
| July      | 618   | 908   |
| August    | 938   | 1,128 |
| September | 1,222 | 1,373 |
| October   | 1,436 | 1,589 |
| November  | 1,766 | 1,837 |
| December  | 1,898 | 1,998 |
| January   | 2,164 | 2,278 |
| February  | 2,446 | 2,580 |
| March     | 2,694 | 2,847 |
| April     | 2,832 |       |
| May       | 2,835 |       |
| June      | 2,835 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 86       | 1,530       | 5.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 45       | 491         | 9.2%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,022    | 1,530       | 66.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 289      | 491         | 58.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 105      | 1,946       | 5.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,946       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 1,946       | 0.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

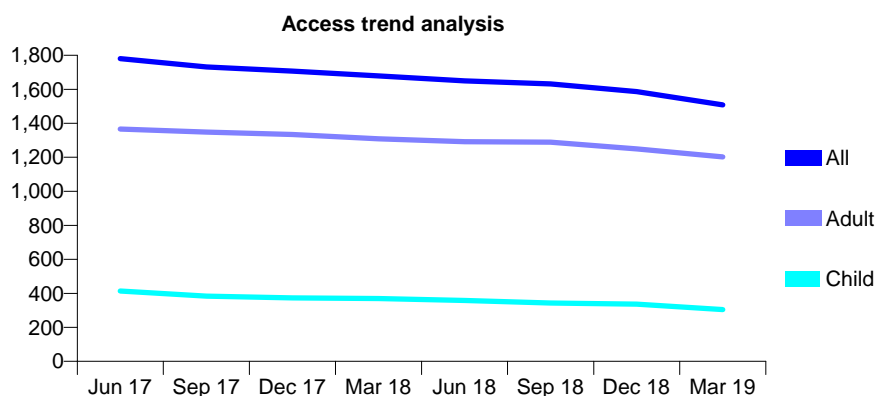
## Q68 - Vital Signs At a Glance Contract Report for 835005/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR R FERNANDES |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

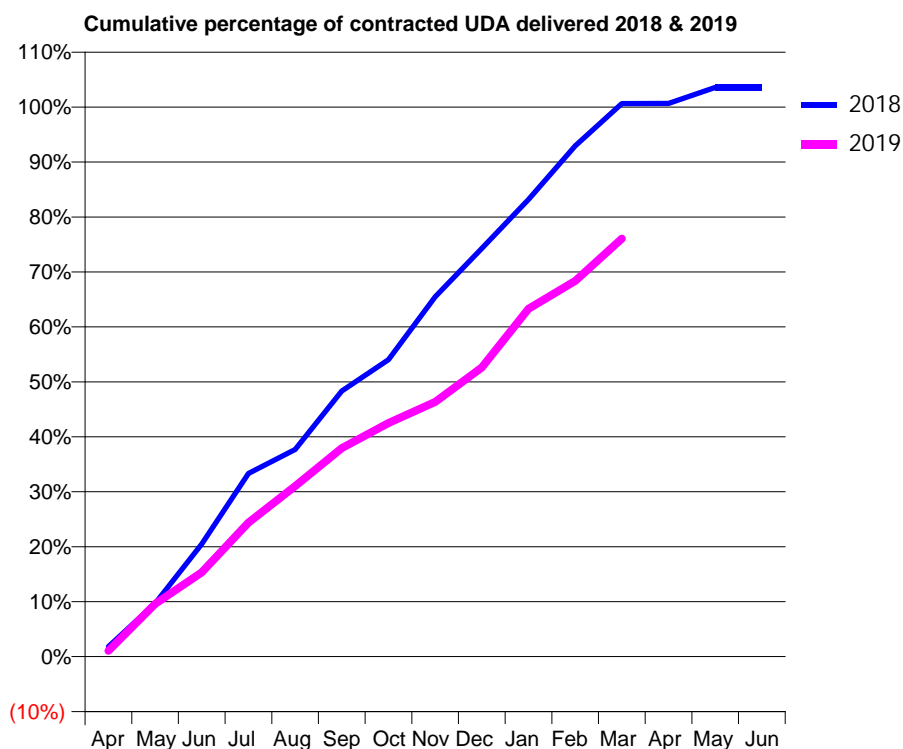
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,748       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £216,141.97 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 1,679          |                               |
| Quarter ending June 2018         | 1,650          | ↓                             |
| Quarter ending September 2018    | 1,632          | ↓                             |
| Quarter ending December 2018     | 1,586          | ↓                             |
| Quarter ending March 2019        | 1,508          | ↓                             |
| <b>Variance since March 2018</b> | <b>(10.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 142                               | 82    |
| May       | 751                               | 743   |
| June      | 1,587                             | 1,189 |
| July      | 2,583                             | 1,890 |
| August    | 2,920                             | 2,404 |
| September | 3,745                             | 2,939 |
| October   | 4,186                             | 3,294 |
| November  | 5,075                             | 3,592 |
| December  | 5,754                             | 4,078 |
| January   | 6,444                             | 4,905 |
| February  | 7,201                             | 5,298 |
| March     | 7,796                             | 5,893 |
| April     | 7,800                             |       |
| May       | 8,026                             |       |
| June      | 8,026                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 308         | 3.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 156      | 1,395       | 11.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 117      | 308         | 38.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 680      | 1,395       | 48.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 94       | 1,624       | 5.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,624       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 1,624       | 1.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

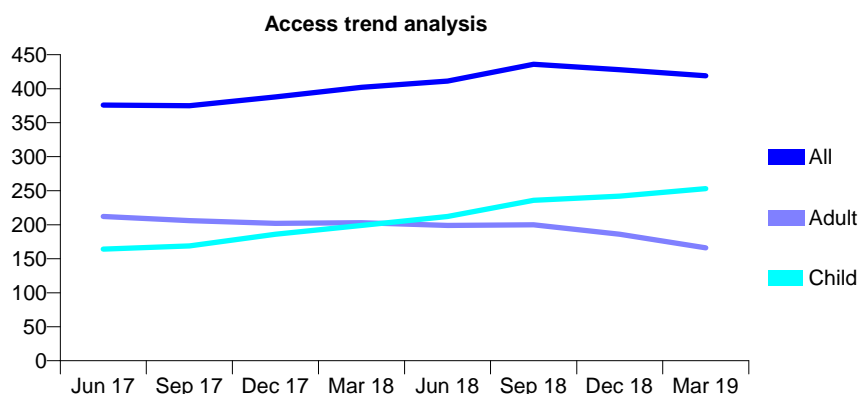
## Q68 - Vital Signs At a Glance Contract Report for 836206/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | MISS DA BRUMMITT |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

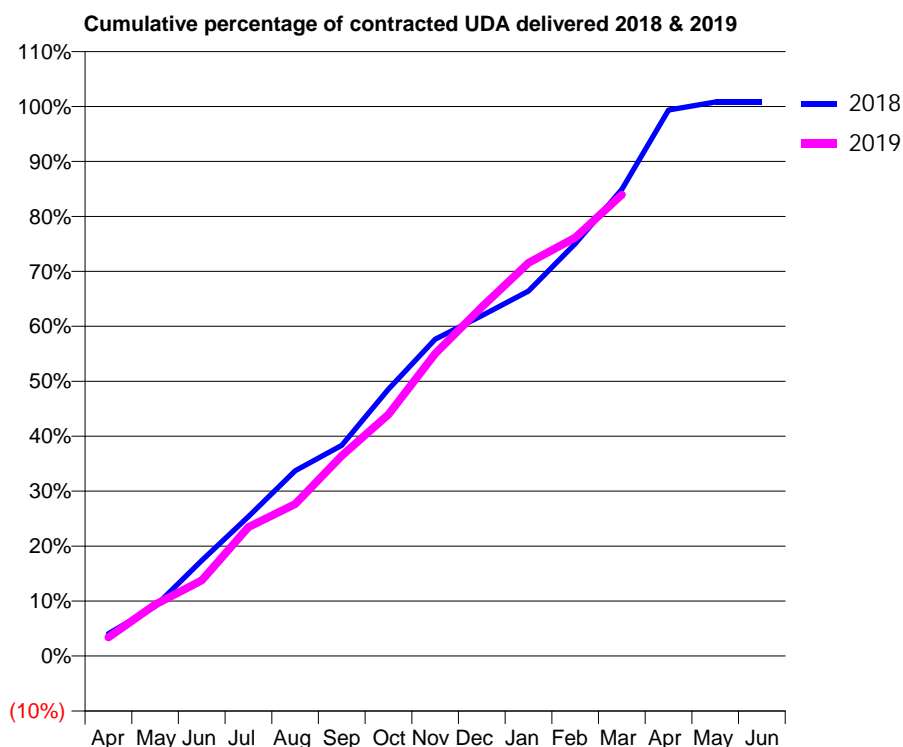
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,801      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £43,725.40 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 402         |                               |
| Quarter ending June 2018         | 411         | ↑                             |
| Quarter ending September 2018    | 436         | ↑                             |
| Quarter ending December 2018     | 428         | ↓                             |
| Quarter ending March 2019        | 419         | ↓                             |
| <b>Variance since March 2018</b> | <b>4.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 73                                | 61    |
| May       | 163                               | 169   |
| June      | 313                               | 248   |
| July      | 457                               | 422   |
| August    | 607                               | 498   |
| September | 690                               | 656   |
| October   | 875                               | 792   |
| November  | 1,038                             | 991   |
| December  | 1,115                             | 1,143 |
| January   | 1,196                             | 1,289 |
| February  | 1,351                             | 1,371 |
| March     | 1,529                             | 1,512 |
| April     | 1,789                             |       |
| May       | 1,815                             |       |
| June      | 1,815                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 161      | 624         | 25.8%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 50       | 237         | 21.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 334      | 624         | 53.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 140      | 237         | 59.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 36       | 741         | 4.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 741         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 741         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

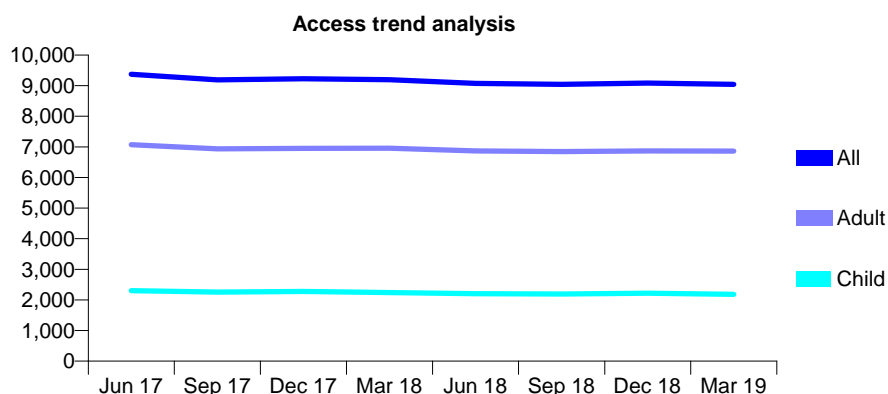
## Q68 - Vital Signs At a Glance Contract Report for 840130/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR RW GORROD |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2014   |
| Contract end date    |              |

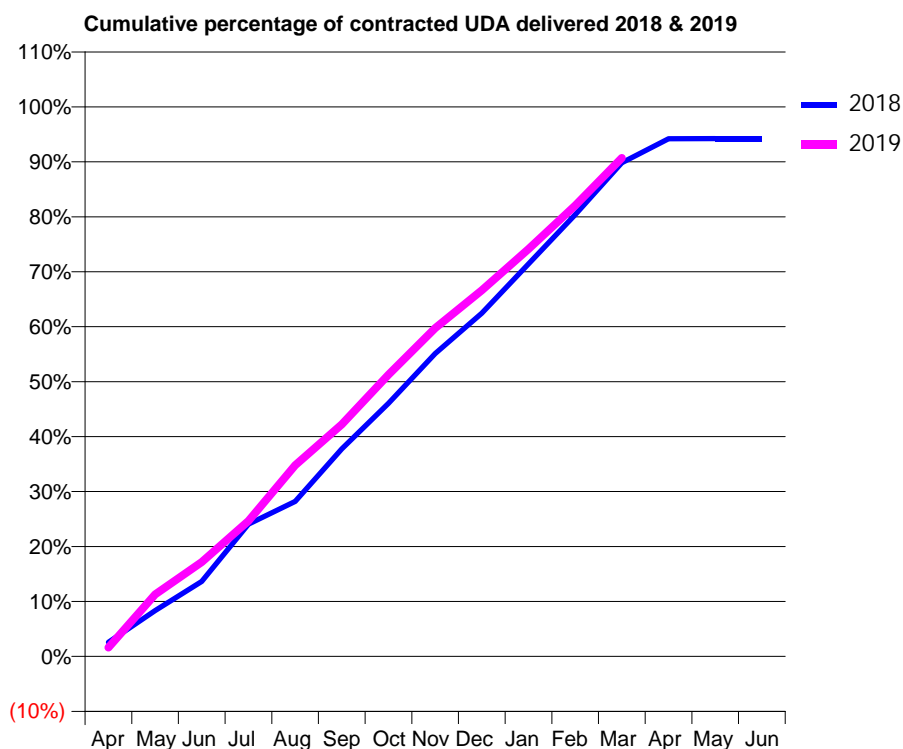
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,200      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £585,667.42 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 9,196         |                               |
| Quarter ending June 2018         | 9,075         | ↓                             |
| Quarter ending September 2018    | 9,042         | →                             |
| Quarter ending December 2018     | 9,088         | →                             |
| Quarter ending March 2019        | 9,045         | →                             |
| <b>Variance since March 2018</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 644                               | 377    |
| May       | 2,077                             | 2,619  |
| June      | 3,390                             | 3,985  |
| July      | 5,980                             | 5,721  |
| August    | 7,003                             | 8,071  |
| September | 9,370                             | 9,795  |
| October   | 11,431                            | 11,891 |
| November  | 13,684                            | 13,859 |
| December  | 15,500                            | 15,456 |
| January   | 17,730                            | 17,195 |
| February  | 19,954                            | 19,038 |
| March     | 22,297                            | 21,044 |
| April     | 23,383                            |        |
| May       | 23,386                            |        |
| June      | 23,387                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 105      | 2,731       | 3.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 815      | 7,953       | 10.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,509    | 2,731       | 55.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,073    | 7,953       | 38.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 466      | 10,161      | 4.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 10,161      | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 172      | 10,161      | 1.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

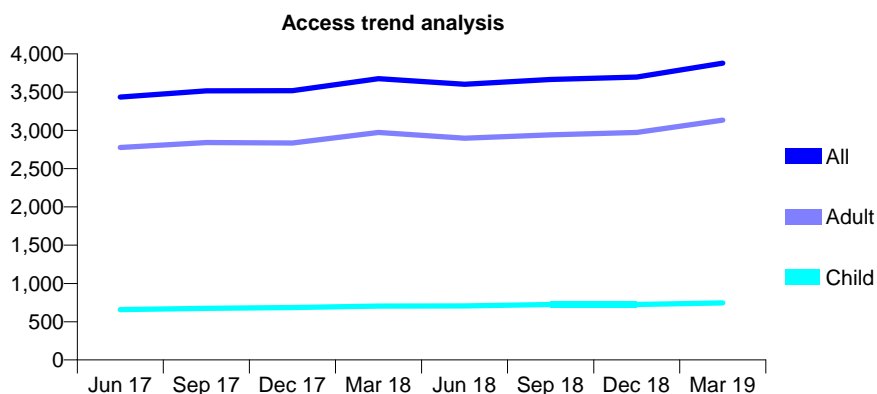
## Q68 - Vital Signs At a Glance Contract Report for 842796/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR T GHASEMI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

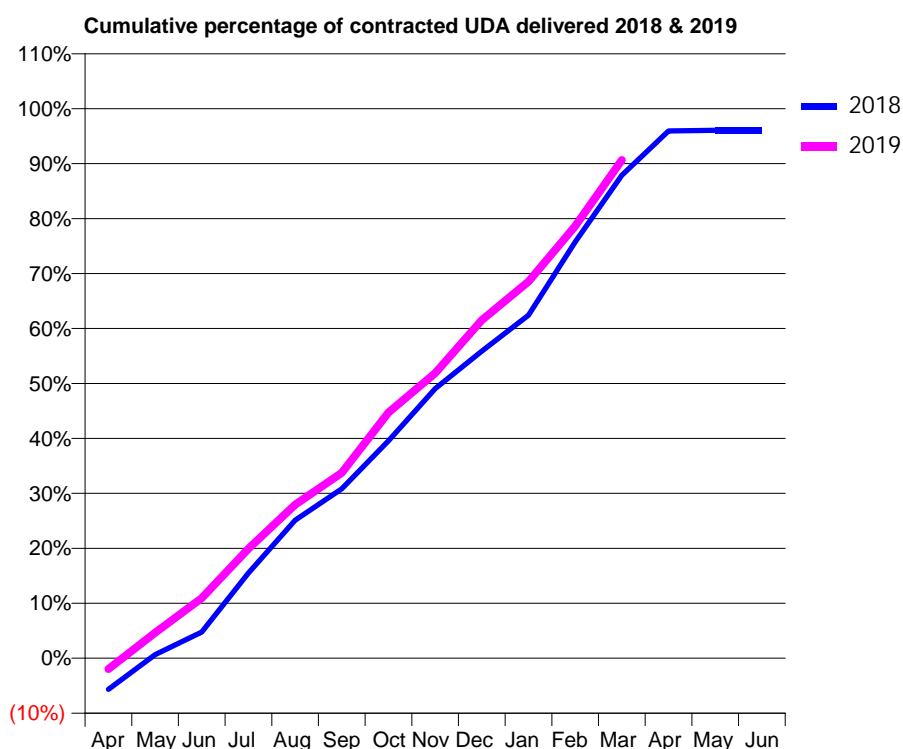
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,559      |
| Carry forward general activity (UDA)        | 414         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £351,970.91 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,677       |                               |
| Quarter ending June 2018         | 3,603       | ↓                             |
| Quarter ending September 2018    | 3,665       | →                             |
| Quarter ending December 2018     | 3,697       | →                             |
| Quarter ending March 2019        | 3,879       | ↑                             |
| <b>Variance since March 2018</b> | <b>5.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2018   | 2019  |
| April                             | -600   | -210  |
| May                               | 71     | 491   |
| June                              | 504    | 1,155 |
| July                              | 1,638  | 2,104 |
| August                            | 2,653  | 2,951 |
| September                         | 3,256  | 3,564 |
| October                           | 4,179  | 4,720 |
| November                          | 5,179  | 5,478 |
| December                          | 5,899  | 6,497 |
| January                           | 6,591  | 7,238 |
| February                          | 7,998  | 8,303 |
| March                             | 9,280  | 9,571 |
| April                             | 10,131 |       |
| May                               | 10,144 |       |
| June                              | 10,144 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 847         | 3.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 359      | 3,660       | 9.8%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 348      | 847         | 41.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,652    | 3,660       | 45.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 278      | 4,285       | 6.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 4,285       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 4,285       | 0.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



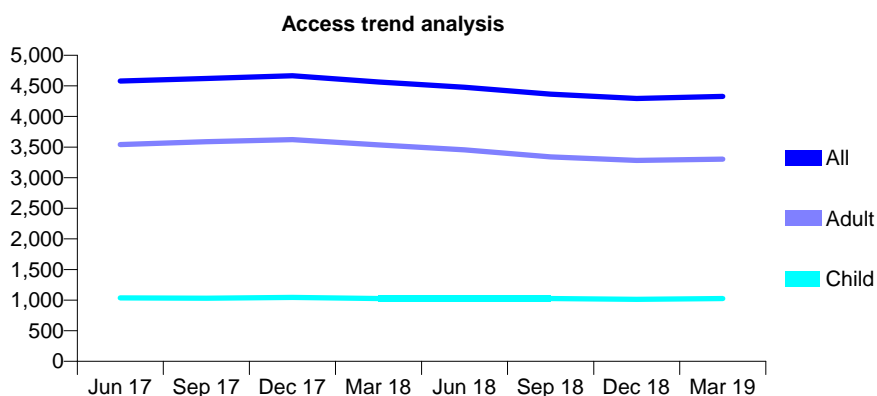
## Q68 - Vital Signs At a Glance Contract Report for 842885/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Quality Dental Brighton |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 08/05/2006              |
| Contract end date    |                         |

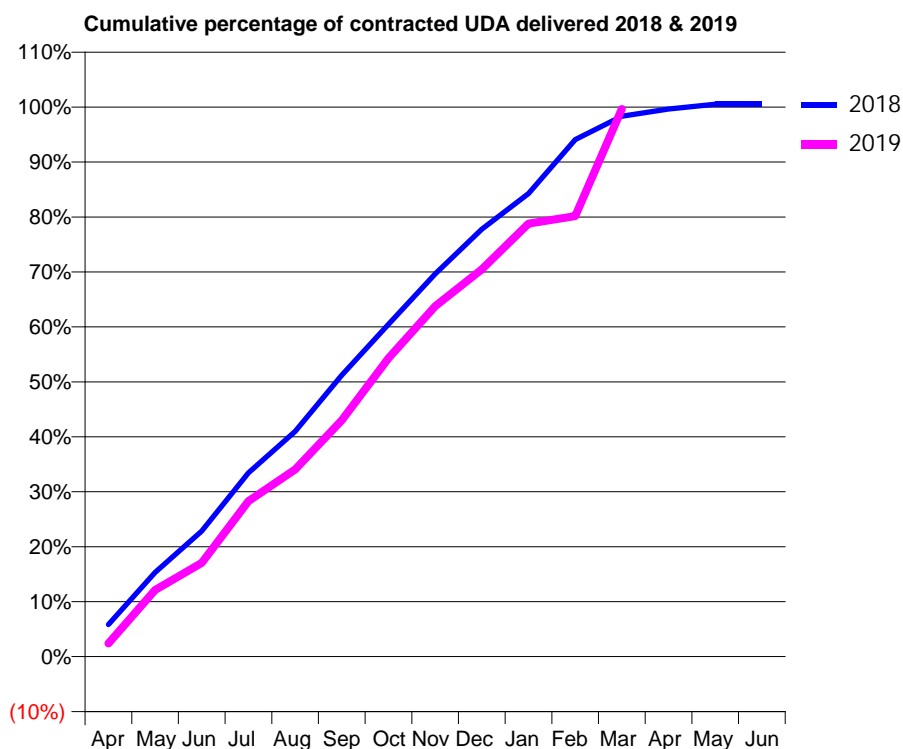
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,574       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £255,721.46 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,564         |                               |
| Quarter ending June 2018         | 4,479         | ↓                             |
| Quarter ending September 2018    | 4,366         | ↓                             |
| Quarter ending December 2018     | 4,296         | ↓                             |
| Quarter ending March 2019        | 4,327         | →                             |
| <b>Variance since March 2018</b> | <b>(5.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 559                               | 232   |
| May       | 1,467                             | 1,160 |
| June      | 2,187                             | 1,631 |
| July      | 3,203                             | 2,711 |
| August    | 3,926                             | 3,261 |
| September | 4,903                             | 4,117 |
| October   | 5,790                             | 5,199 |
| November  | 6,666                             | 6,104 |
| December  | 7,446                             | 6,745 |
| January   | 8,067                             | 7,542 |
| February  | 9,007                             | 7,675 |
| March     | 9,412                             | 9,539 |
| April     | 9,538                             |       |
| May       | 9,622                             |       |
| June      | 9,624                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 95       | 1,475       | 6.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 439      | 4,389       | 10.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 812      | 1,475       | 55.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,444    | 4,389       | 55.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 425      | 5,601       | 7.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 5,601       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 5,601       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

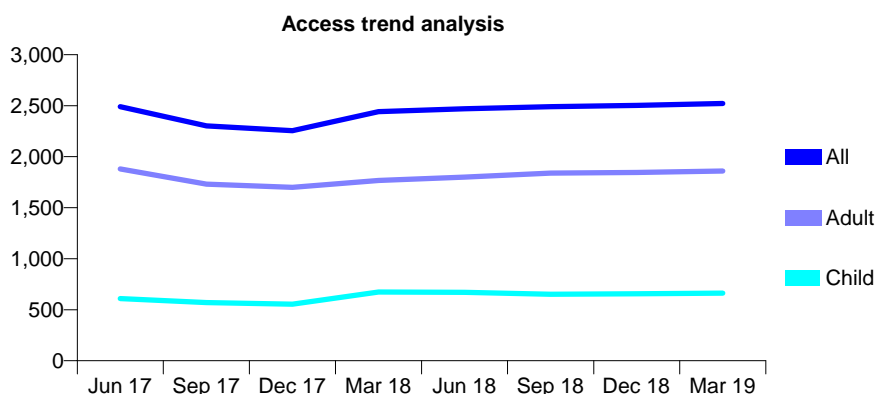
## Q68 - Vital Signs At a Glance Contract Report for 842974/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | MRS ME LARSSON ANDREASSON |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

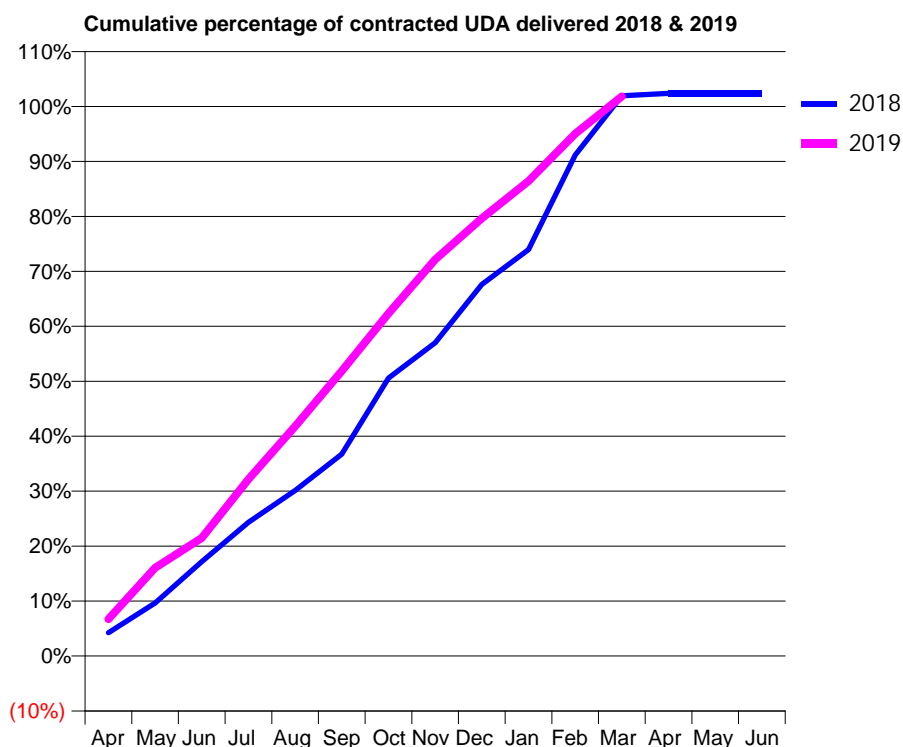
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,847       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £190,349.93 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,441       |                               |
| Quarter ending June 2018         | 2,470       | →                             |
| Quarter ending September 2018    | 2,491       | →                             |
| Quarter ending December 2018     | 2,502       | →                             |
| Quarter ending March 2019        | 2,521       | →                             |
| <b>Variance since March 2018</b> | <b>3.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 289                               | 460   |
| May       | 663                               | 1,100 |
| June      | 1,176                             | 1,471 |
| July      | 1,666                             | 2,202 |
| August    | 2,062                             | 2,861 |
| September | 2,516                             | 3,551 |
| October   | 3,462                             | 4,268 |
| November  | 3,905                             | 4,941 |
| December  | 4,631                             | 5,453 |
| January   | 5,063                             | 5,917 |
| February  | 6,241                             | 6,508 |
| March     | 6,979                             | 6,972 |
| April     | 7,009                             |       |
| May       | 7,009                             |       |
| June      | 7,009                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 1,007       | 5.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 275      | 2,549       | 10.8%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 505      | 1,007       | 50.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 948      | 2,549       | 37.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 374      | 3,539       | 10.6%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 3,539       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 3,539       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

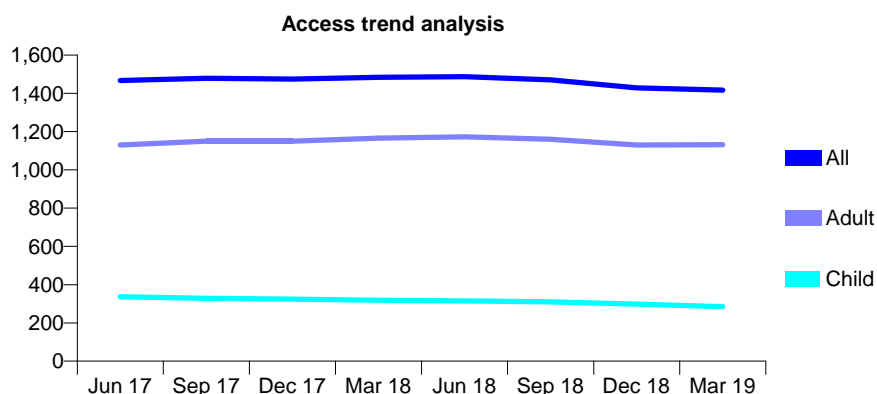
## Q68 - Vital Signs At a Glance Contract Report for 843024/0001 - March 2019

|                      |                                      |
|----------------------|--------------------------------------|
| Name or company name | Guildford Dental Surgery Partnership |
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/04/2006                           |
| Contract end date    |                                      |

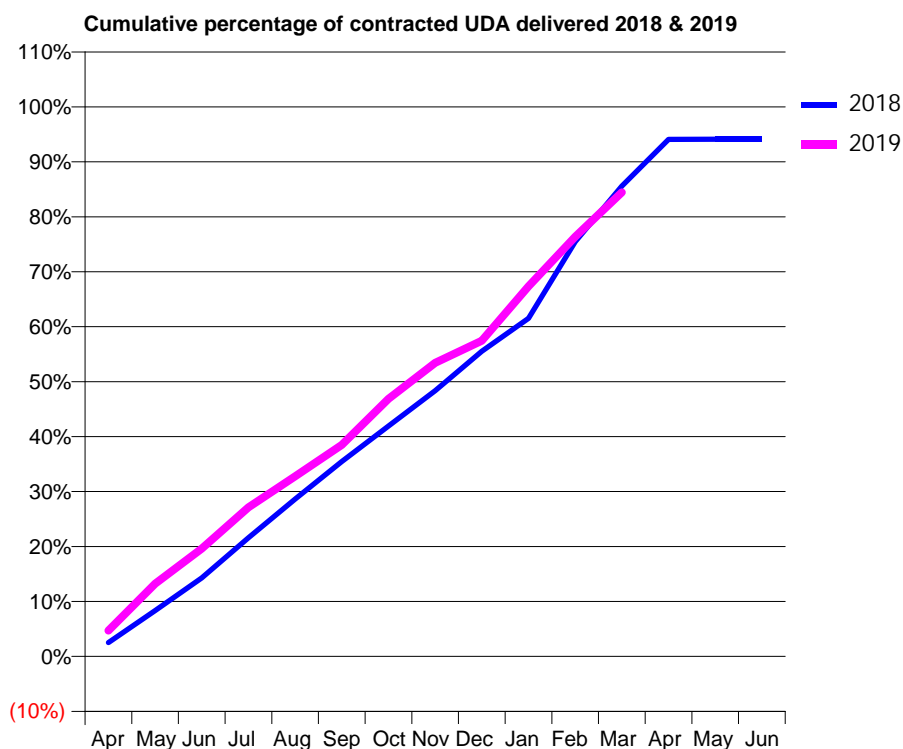
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,491       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £127,665.70 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,484         |                               |
| Quarter ending June 2018         | 1,487         | →                             |
| Quarter ending September 2018    | 1,470         | ↓                             |
| Quarter ending December 2018     | 1,428         | ↓                             |
| Quarter ending March 2019        | 1,417         | →                             |
| <b>Variance since March 2018</b> | <b>(4.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 140   | 257   |
| May       | 457   | 727   |
| June      | 784   | 1,077 |
| July      | 1,185 | 1,491 |
| August    | 1,572 | 1,799 |
| September | 1,947 | 2,114 |
| October   | 2,302 | 2,574 |
| November  | 2,656 | 2,934 |
| December  | 3,050 | 3,155 |
| January   | 3,379 | 3,699 |
| February  | 4,145 | 4,193 |
| March     | 4,699 | 4,636 |
| April     | 5,165 |       |
| May       | 5,168 |       |
| June      | 5,168 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 438         | 8.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 293      | 1,651       | 17.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 276      | 438         | 63.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 899      | 1,651       | 54.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 283      | 1,943       | 14.6%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,943       | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,943       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

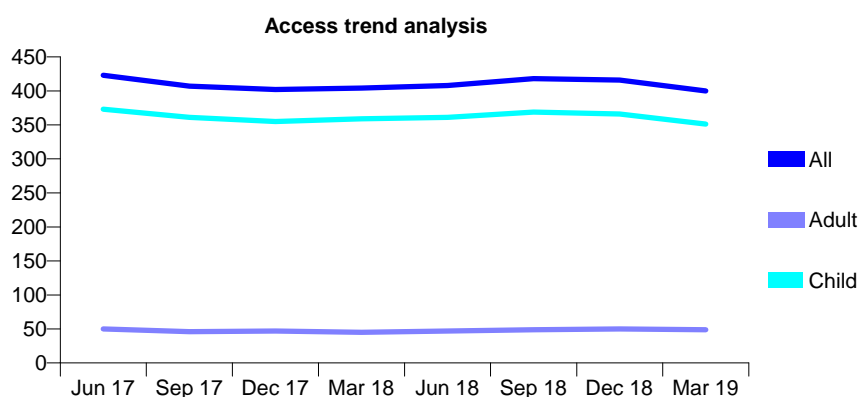
## Q68 - Vital Signs At a Glance Contract Report for 843695/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR A HOMMASI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

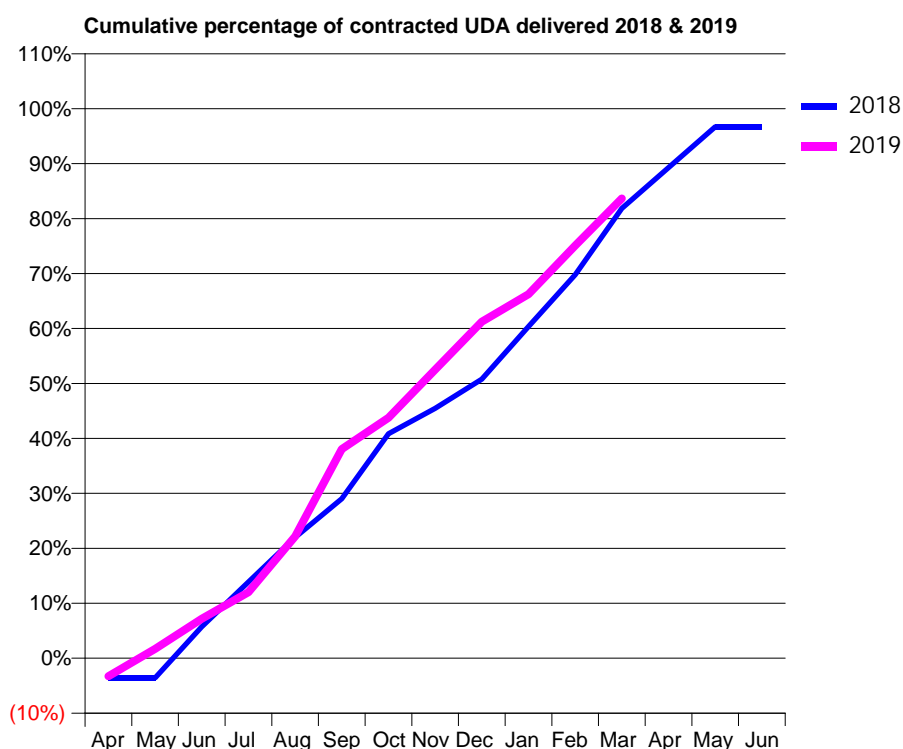
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 700        |
| Carry forward general activity (UDA)        | 23         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £21,302.53 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 404           |                               |
| Quarter ending June 2018         | 408           | →                             |
| Quarter ending September 2018    | 418           | ↑                             |
| Quarter ending December 2018     | 416           | →                             |
| Quarter ending March 2019        | 400           | ↓                             |
| <b>Variance since March 2018</b> | <b>(1.0%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | -25  | -23  |
| May       | -25  | 12   |
| June      | 40   | 50   |
| July      | 97   | 84   |
| August    | 154  | 155  |
| September | 203  | 266  |
| October   | 286  | 306  |
| November  | 318  | 368  |
| December  | 355  | 429  |
| January   | 423  | 464  |
| February  | 489  | 526  |
| March     | 573  | 586  |
| April     | 625  |      |
| May       | 677  |      |
| June      | 677  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 447         | 5.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 28          | 10.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 251      | 447         | 56.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 14       | 28          | 50.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 407         | 0.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 407         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 407         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

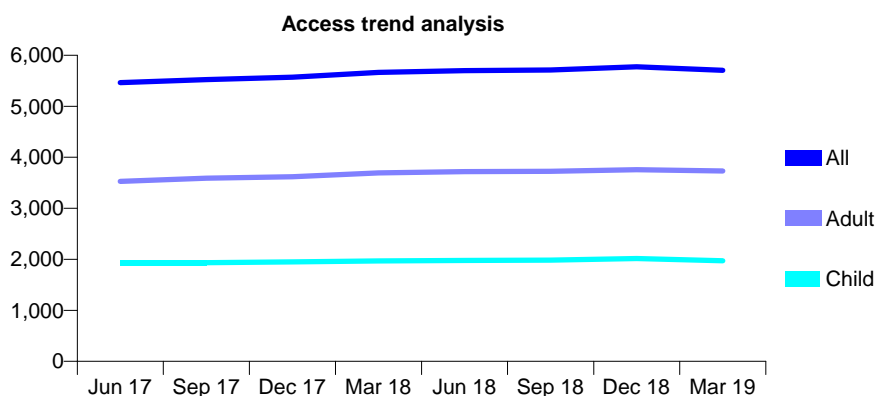
## Q68 - Vital Signs At a Glance Contract Report for 847364/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MRS A GOR    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2006   |
| Contract end date    |              |

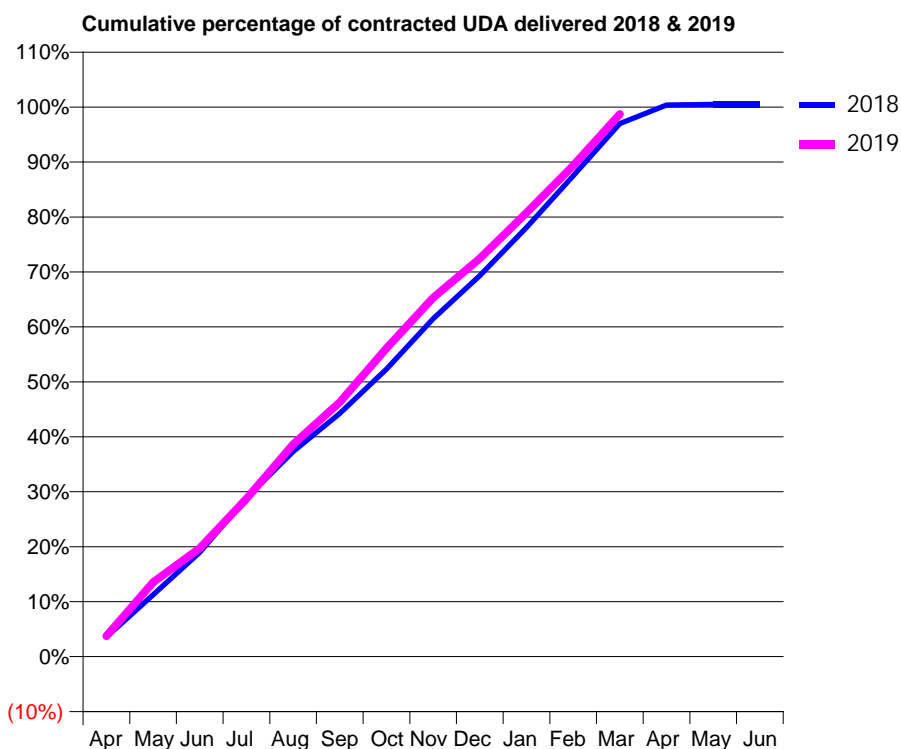
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £381,816.98 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,664       |                               |
| Quarter ending June 2018         | 5,697       | →                             |
| Quarter ending September 2018    | 5,712       | →                             |
| Quarter ending December 2018     | 5,774       | →                             |
| Quarter ending March 2019        | 5,705       | ↓                             |
| <b>Variance since March 2018</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 502                               | 524    |
| May       | 1,575                             | 1,896  |
| June      | 2,657                             | 2,764  |
| July      | 4,042                             | 4,023  |
| August    | 5,224                             | 5,409  |
| September | 6,195                             | 6,482  |
| October   | 7,326                             | 7,854  |
| November  | 8,606                             | 9,145  |
| December  | 9,704                             | 10,142 |
| January   | 10,930                            | 11,307 |
| February  | 12,248                            | 12,512 |
| March     | 13,577                            | 13,817 |
| April     | 14,052                            |        |
| May       | 14,067                            |        |
| June      | 14,067                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 170      | 3,149       | 5.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 696      | 5,319       | 13.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,169    | 3,149       | 68.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,040    | 5,319       | 57.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 446      | 8,246       | 5.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 8,246       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 85       | 8,246       | 1.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

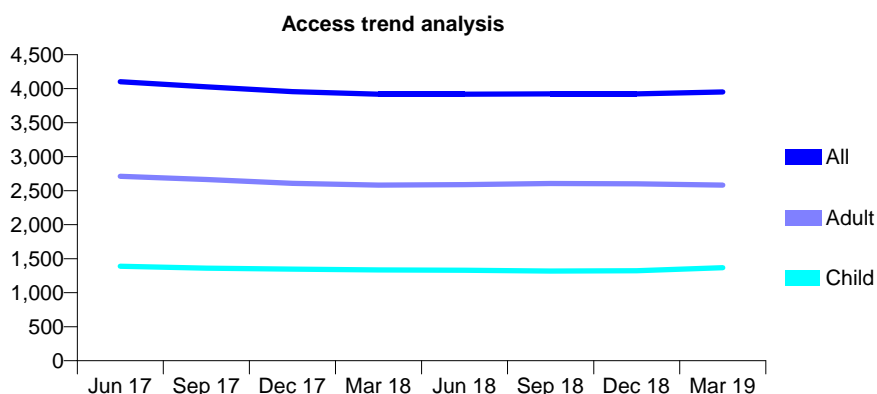
## Q68 - Vital Signs At a Glance Contract Report for 847402/0002 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | MR MN MAKRAZAKIS |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

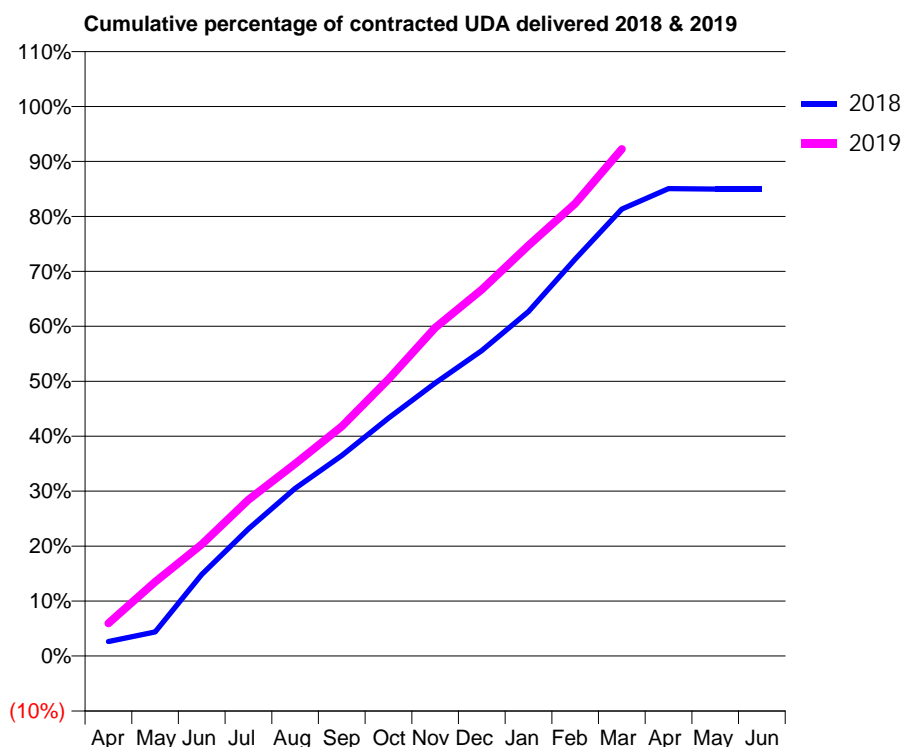
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,893      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £359,908.96 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,918       |                               |
| Quarter ending June 2018         | 3,919       | →                             |
| Quarter ending September 2018    | 3,923       | →                             |
| Quarter ending December 2018     | 3,925       | →                             |
| Quarter ending March 2019        | 3,951       | →                             |
| <b>Variance since March 2018</b> | <b>0.8%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 366                               | 828    |
| May       | 610                               | 1,876  |
| June      | 2,063                             | 2,822  |
| July      | 3,215                             | 3,952  |
| August    | 4,240                             | 4,859  |
| September | 5,069                             | 5,805  |
| October   | 6,017                             | 6,997  |
| November  | 6,898                             | 8,302  |
| December  | 7,722                             | 9,264  |
| January   | 8,711                             | 10,379 |
| February  | 10,034                            | 11,441 |
| March     | 11,299                            | 12,818 |
| April     | 11,816                            |        |
| May       | 11,803                            |        |
| June      | 11,803                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 110      | 2,094       | 5.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 544      | 3,958       | 13.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,317    | 2,094       | 62.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,227    | 3,958       | 56.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 595      | 5,833       | 10.2%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 5,833       | 0.8%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 5,833       | 0.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

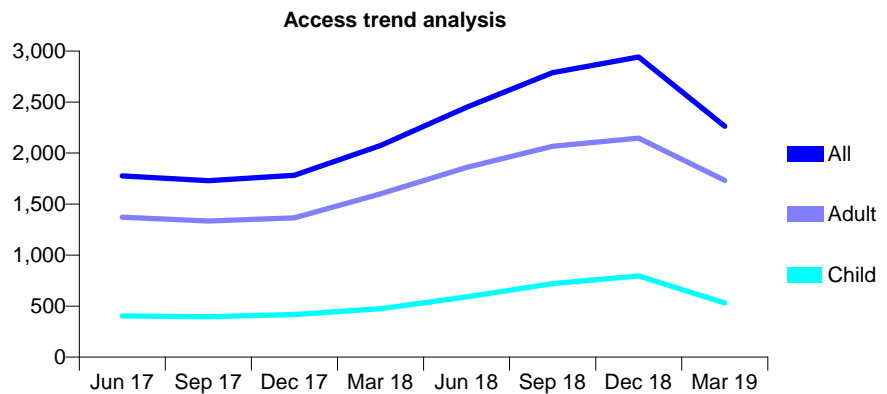
## Q68 - Vital Signs At a Glance Contract Report for 851477/0001 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Trinity Dental Practice Partnership |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 13/01/2014                          |
| Contract end date    |                                     |

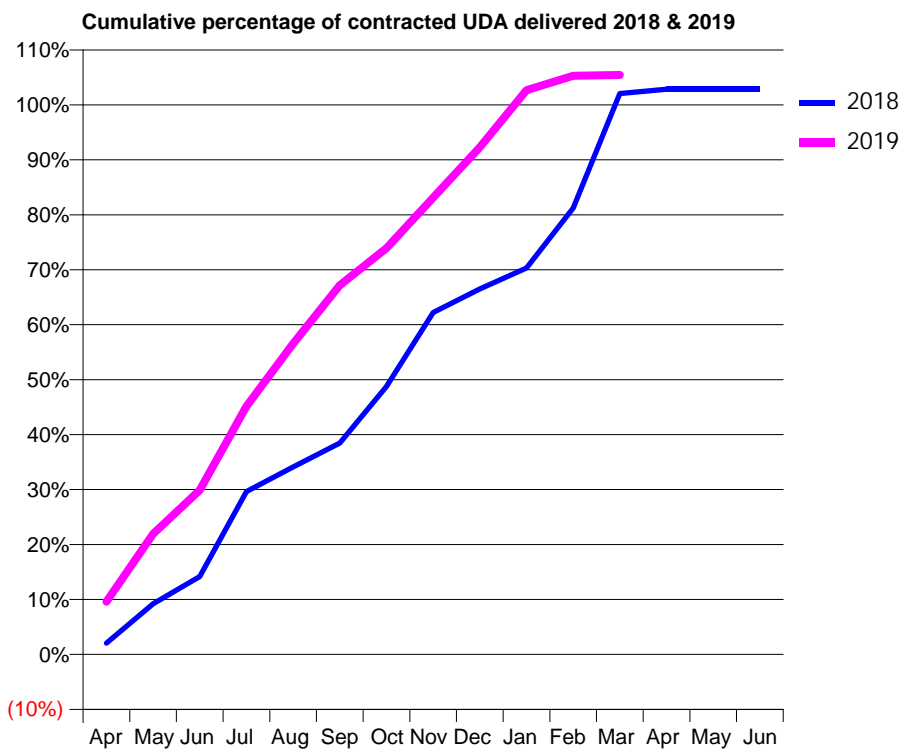
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £152,206.12 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 2,075 |                               |
| Quarter ending June 2018         | 2,449 | ↑                             |
| Quarter ending September 2018    | 2,788 | ↑                             |
| Quarter ending December 2018     | 2,942 | ↑                             |
| Quarter ending March 2019        | 2,264 | ↓                             |
| <b>Variance since March 2018</b> | 9.1%  | ↑                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 123                               | 576   |
| May       | 555                               | 1,316 |
| June      | 850                               | 1,793 |
| July      | 1,778                             | 2,709 |
| August    | 2,048                             | 3,394 |
| September | 2,306                             | 4,029 |
| October   | 2,925                             | 4,436 |
| November  | 3,733                             | 4,988 |
| December  | 3,990                             | 5,537 |
| January   | 4,218                             | 6,159 |
| February  | 4,873                             | 6,317 |
| March     | 6,123                             | 6,325 |
| April     | 6,169                             |       |
| May       | 6,169                             |       |
| June      | 6,169                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 963         | 4.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 284      | 2,000       | 14.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 376      | 963         | 39.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 676      | 2,000       | 33.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 267      | 2,940       | 9.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 2,940       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 48       | 2,940       | 1.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

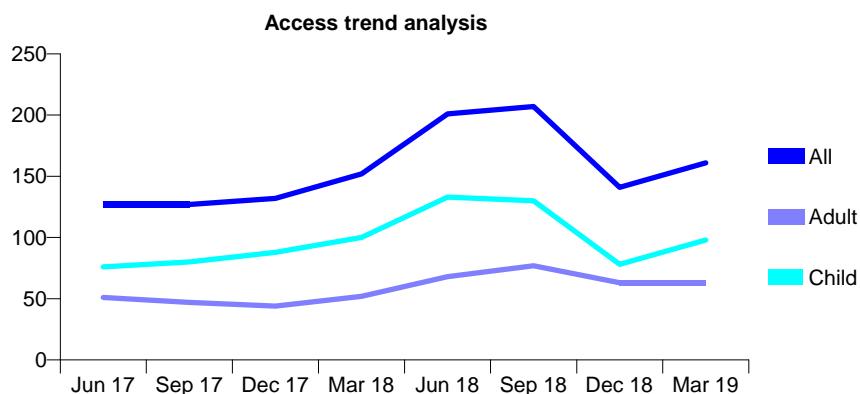
## Q68 - Vital Signs At a Glance Contract Report for 853119/0001 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | Warren House Dental Practice - Cranleigh |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/06/2011                               |
| Contract end date    |  |

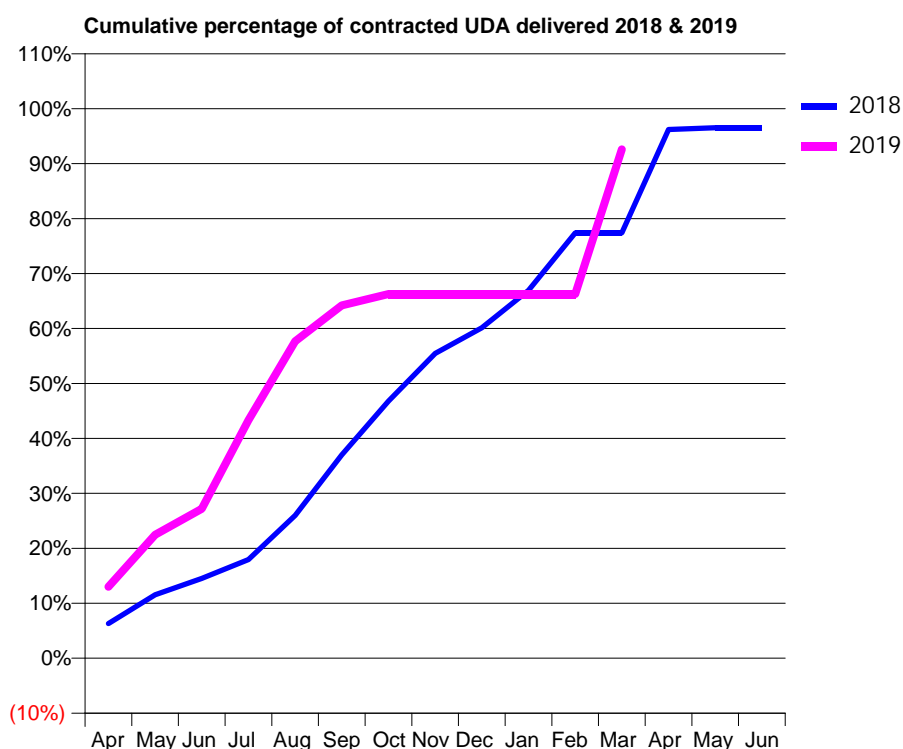
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 300       |
| Carry forward general activity (UDA)        | 10        |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £7,172.01 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 152   |                               |
| Quarter ending June 2018         | 201   | ↑                             |
| Quarter ending September 2018    | 207   | ↑                             |
| Quarter ending December 2018     | 141   | ↓                             |
| Quarter ending March 2019        | 161   | ↑                             |
| <b>Variance since March 2018</b> | 5.9%  | ↑                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 19                                | 39   |
| May       | 35                                | 67   |
| June      | 44                                | 82   |
| July      | 54                                | 130  |
| August    | 78                                | 173  |
| September | 111                               | 193  |
| October   | 140                               | 199  |
| November  | 166                               | 199  |
| December  | 180                               | 199  |
| January   | 201                               | 199  |
| February  | 232                               | 199  |
| March     | 232                               | 278  |
| April     | 289                               |      |
| May       | 290                               |      |
| June      | 290                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 203         | 1.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 69          | 2.9%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 50       | 203         | 24.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 20       | 69          | 29.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 221         | 8.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 221         | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 221         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



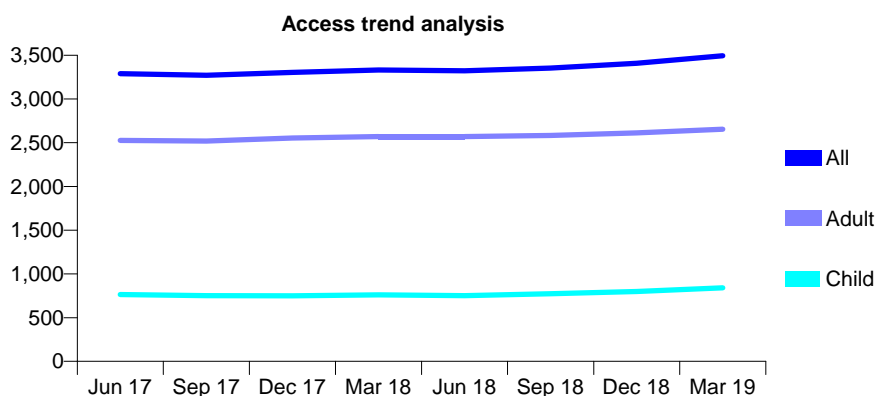
## Q68 - Vital Signs At a Glance Contract Report for 853429/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR MR MOHAMMADI |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

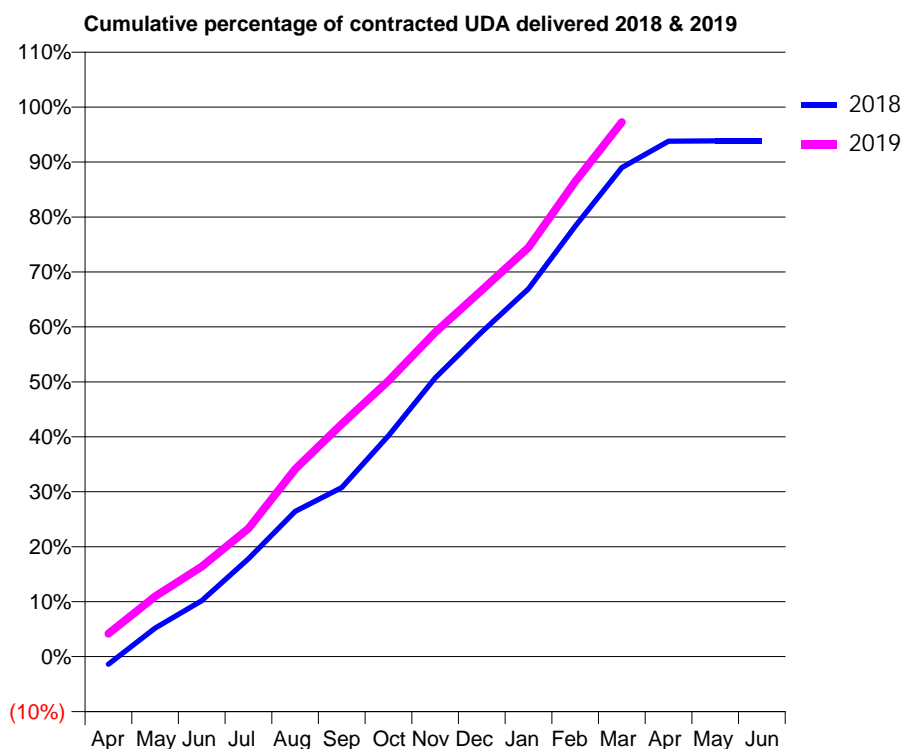
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £410,202.59 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,331       |                               |
| Quarter ending June 2018         | 3,322       | →                             |
| Quarter ending September 2018    | 3,355       | →                             |
| Quarter ending December 2018     | 3,410       | →                             |
| Quarter ending March 2019        | 3,495       | ↑                             |
| <b>Variance since March 2018</b> | <b>4.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -224                              | 670    |
| May       | 834                               | 1,754  |
| June      | 1,627                             | 2,624  |
| July      | 2,853                             | 3,728  |
| August    | 4,230                             | 5,458  |
| September | 4,926                             | 6,772  |
| October   | 6,431                             | 8,032  |
| November  | 8,119                             | 9,439  |
| December  | 9,453                             | 10,668 |
| January   | 10,709                            | 11,912 |
| February  | 12,530                            | 13,831 |
| March     | 14,238                            | 15,558 |
| April     | 15,007                            |        |
| May       | 15,016                            |        |
| June      | 15,016                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 134      | 1,418       | 9.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 748      | 4,453       | 16.8%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 887      | 1,418       | 62.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,673    | 4,453       | 60.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 421      | 5,653       | 7.4%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 5,653       | 0.7%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 96       | 5,653       | 1.7%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

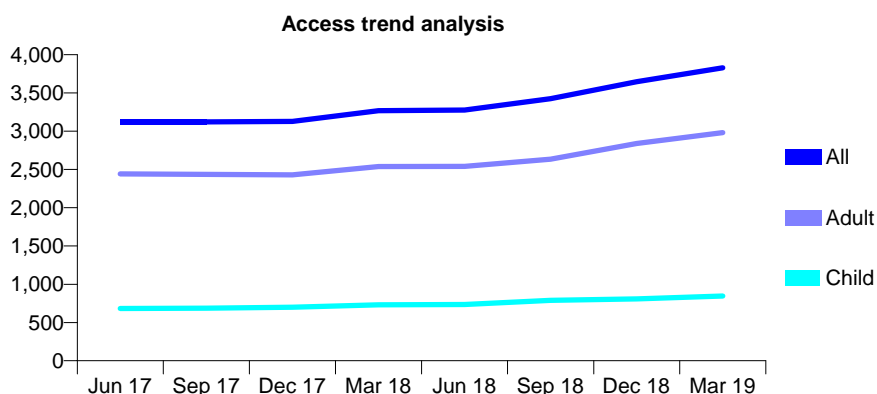
## Q68 - Vital Signs At a Glance Contract Report for 855022/0004 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MS S MOUSAVI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2008   |
| Contract end date    |              |

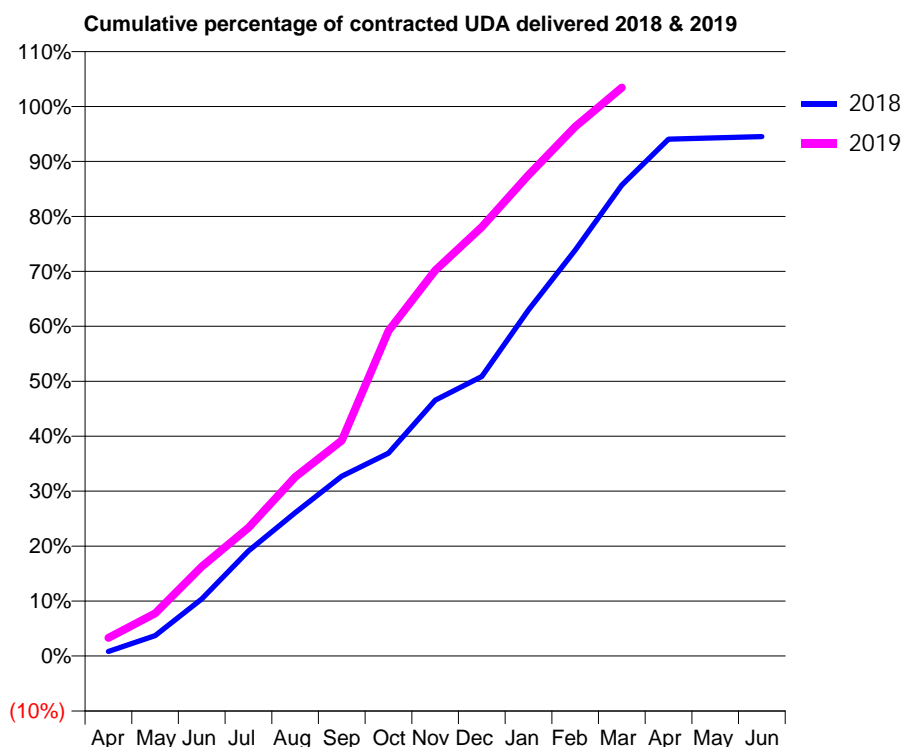
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,716      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £236,790.86 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 3,269        |                               |
| Quarter ending June 2018         | 3,275        | →                             |
| Quarter ending September 2018    | 3,424        | ↑                             |
| Quarter ending December 2018     | 3,647        | ↑                             |
| Quarter ending March 2019        | 3,829        | ↑                             |
| <b>Variance since March 2018</b> | <b>17.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 89                                | 354    |
| May       | 400                               | 835    |
| June      | 1,114                             | 1,744  |
| July      | 2,051                             | 2,503  |
| August    | 2,795                             | 3,492  |
| September | 3,507                             | 4,200  |
| October   | 3,956                             | 6,340  |
| November  | 4,990                             | 7,520  |
| December  | 5,451                             | 8,365  |
| January   | 6,750                             | 9,379  |
| February  | 7,913                             | 10,323 |
| March     | 9,183                             | 11,082 |
| April     | 10,078                            |        |
| May       | 10,104                            |        |
| June      | 10,128                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 95       | 1,113       | 8.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 484      | 3,697       | 13.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 425      | 1,113       | 38.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,358    | 3,697       | 36.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 794      | 4,606       | 17.2%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 4,606       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 4,606       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

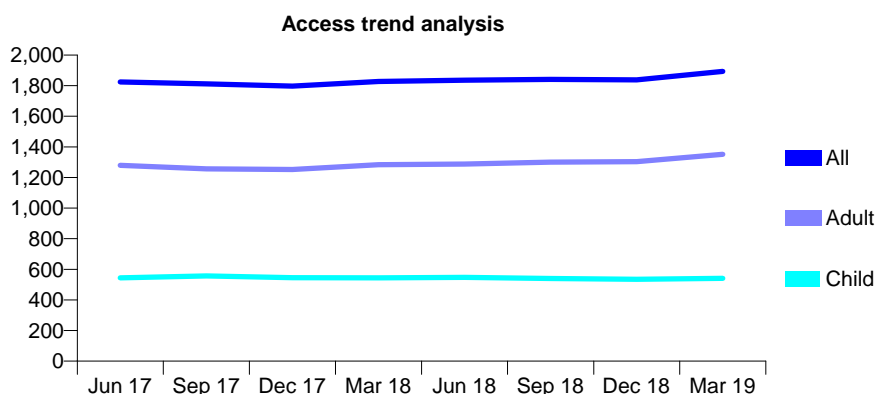
## Q68 - Vital Signs At a Glance Contract Report for 855138/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | Mr Ashish Patel |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/11/2006      |
| Contract end date    |                 |

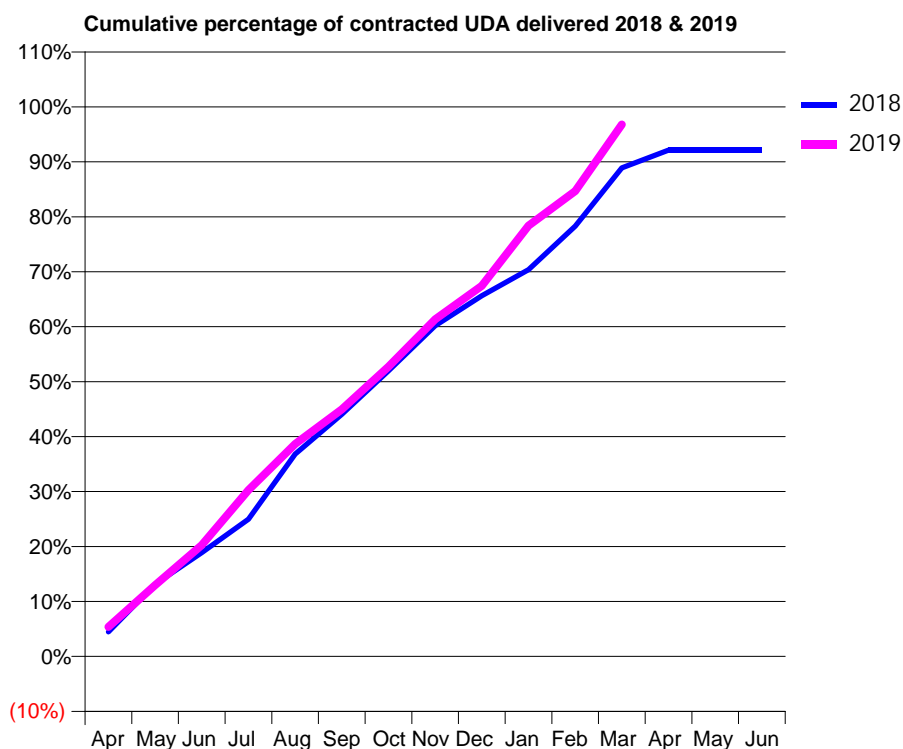
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,700       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £135,274.59 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,827       |                               |
| Quarter ending June 2018         | 1,836       | →                             |
| Quarter ending September 2018    | 1,841       | →                             |
| Quarter ending December 2018     | 1,838       | →                             |
| Quarter ending March 2019        | 1,893       | ↑                             |
| <b>Variance since March 2018</b> | <b>3.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 264   | 306   |
| May       | 777   | 739   |
| June      | 1,118 | 1,154 |
| July      | 1,480 | 1,725 |
| August    | 2,180 | 2,204 |
| September | 2,608 | 2,562 |
| October   | 3,077 | 3,005 |
| November  | 3,565 | 3,495 |
| December  | 3,886 | 3,844 |
| January   | 4,166 | 4,468 |
| February  | 4,636 | 4,826 |
| March     | 5,264 | 5,516 |
| April     | 5,454 |       |
| May       | 5,454 |       |
| June      | 5,454 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 880         | 3.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 245      | 2,148       | 11.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 632      | 880         | 71.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,403    | 2,148       | 65.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 157      | 2,948       | 5.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 2,948       | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 2,948       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

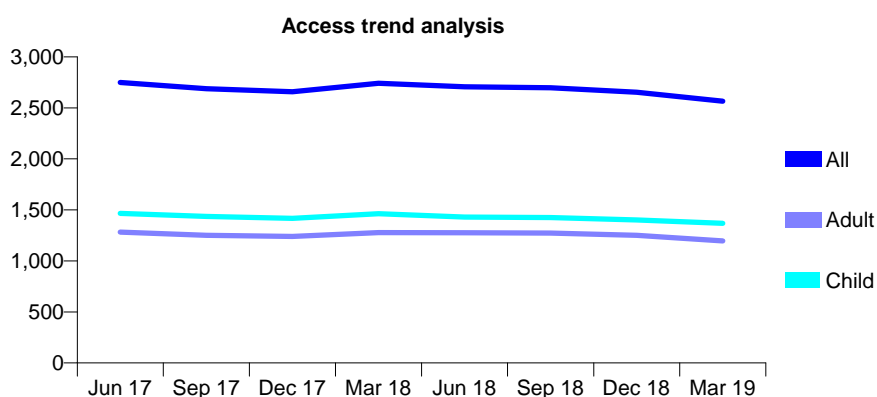
## Q68 - Vital Signs At a Glance Contract Report for 859370/0001 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Heathcote House Dental Practice |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2009                      |
| Contract end date    |                                 |

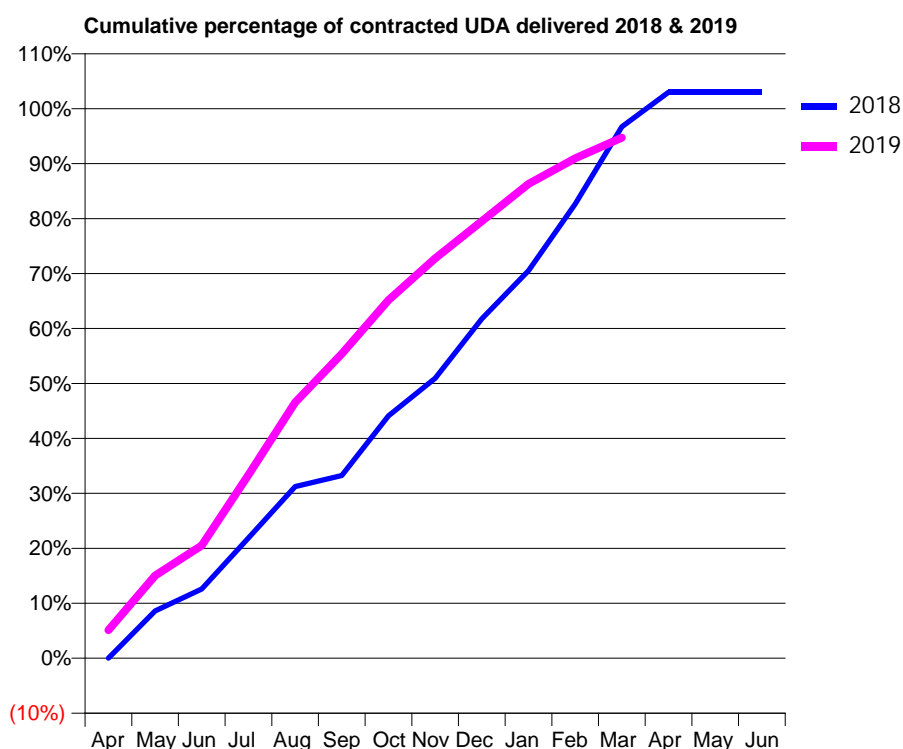
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,700      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £89,336.10 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,741         |                               |
| Quarter ending June 2018         | 2,706         | ↓                             |
| Quarter ending September 2018    | 2,698         | →                             |
| Quarter ending December 2018     | 2,653         | ↓                             |
| Quarter ending March 2019        | 2,565         | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 0     | 189   |
| May       | 319   | 556   |
| June      | 467   | 759   |
| July      | 810   | 1,234 |
| August    | 1,156 | 1,722 |
| September | 1,230 | 2,049 |
| October   | 1,632 | 2,411 |
| November  | 1,885 | 2,693 |
| December  | 2,284 | 2,942 |
| January   | 2,610 | 3,193 |
| February  | 3,058 | 3,366 |
| March     | 3,577 | 3,505 |
| April     | 3,811 |       |
| May       | 3,811 |       |
| June      | 3,811 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 123      | 1,798       | 6.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 102      | 1,109       | 9.2%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 908      | 1,798       | 50.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 543      | 1,109       | 49.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 164      | 2,722       | 6.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,722       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 2,722       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

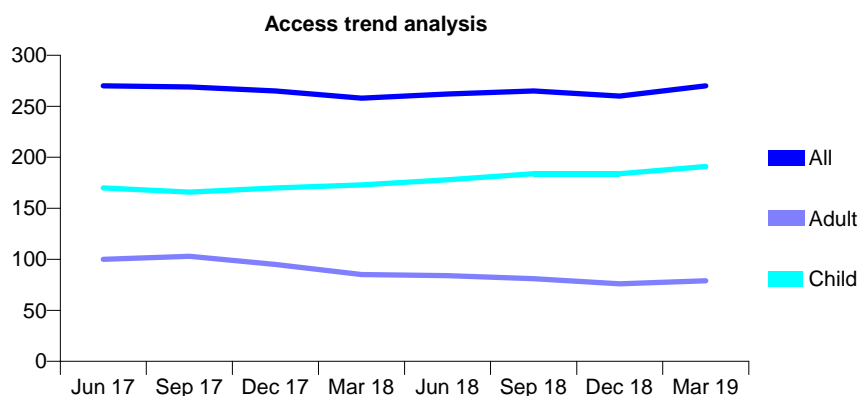
## Q68 - Vital Signs At a Glance Contract Report for 861189/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR K SHAH    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 20/09/2012   |
| Contract end date    |              |

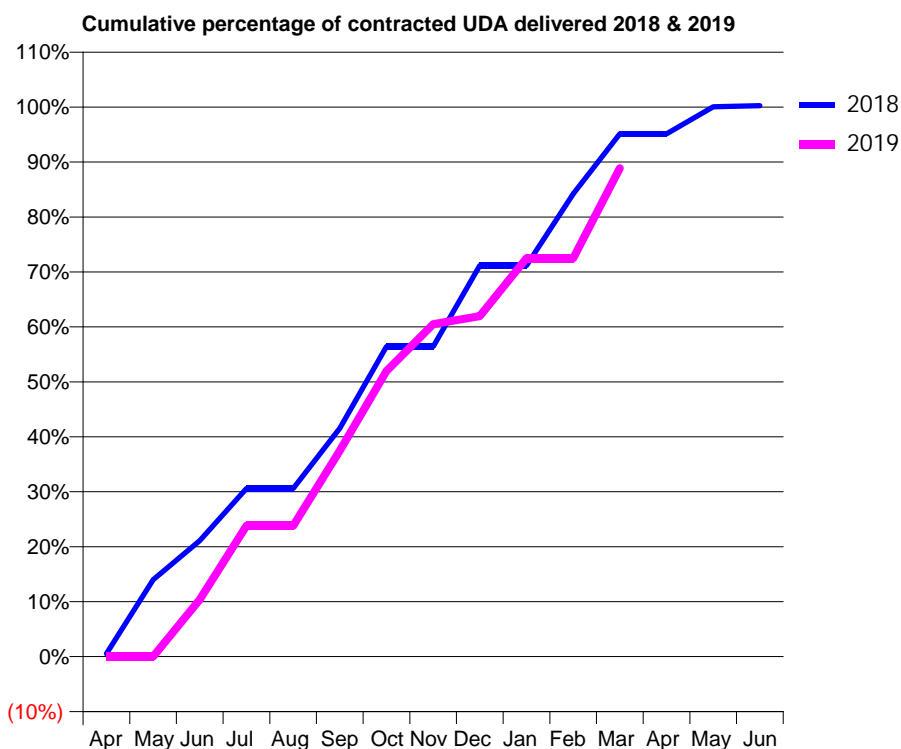
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 550        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,124.96 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 258         |                               |
| Quarter ending June 2018         | 262         | →                             |
| Quarter ending September 2018    | 265         | →                             |
| Quarter ending December 2018     | 260         | ↓                             |
| Quarter ending March 2019        | 270         | ↑                             |
| <b>Variance since March 2018</b> | <b>4.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 3                                 | 0    |
| May       | 77                                | 0    |
| June      | 116                               | 57   |
| July      | 168                               | 131  |
| August    | 168                               | 131  |
| September | 228                               | 206  |
| October   | 310                               | 286  |
| November  | 310                               | 333  |
| December  | 391                               | 341  |
| January   | 391                               | 399  |
| February  | 463                               | 399  |
| March     | 523                               | 489  |
| April     | 523                               |      |
| May       | 550                               |      |
| June      | 551                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 305         | 1.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 65          | 3.1%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 207      | 305         | 67.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 29       | 65          | 44.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 349         | 1.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 349         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 349         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

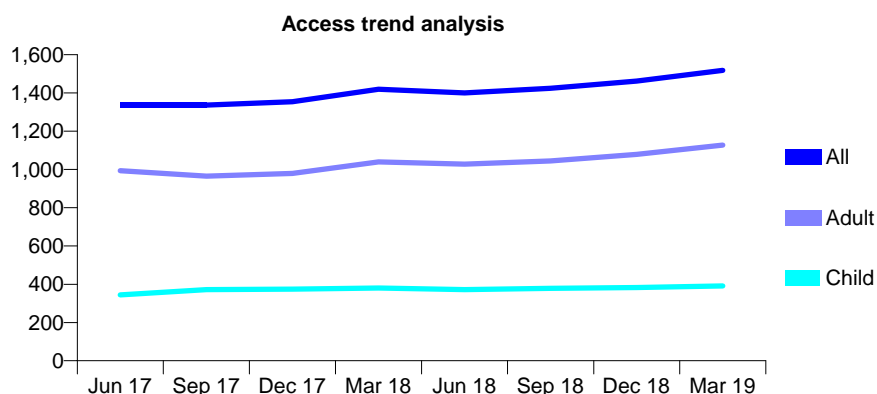
## Q68 - Vital Signs At a Glance Contract Report for 878650/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MS M YANMAZ  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2012   |
| Contract end date    |              |

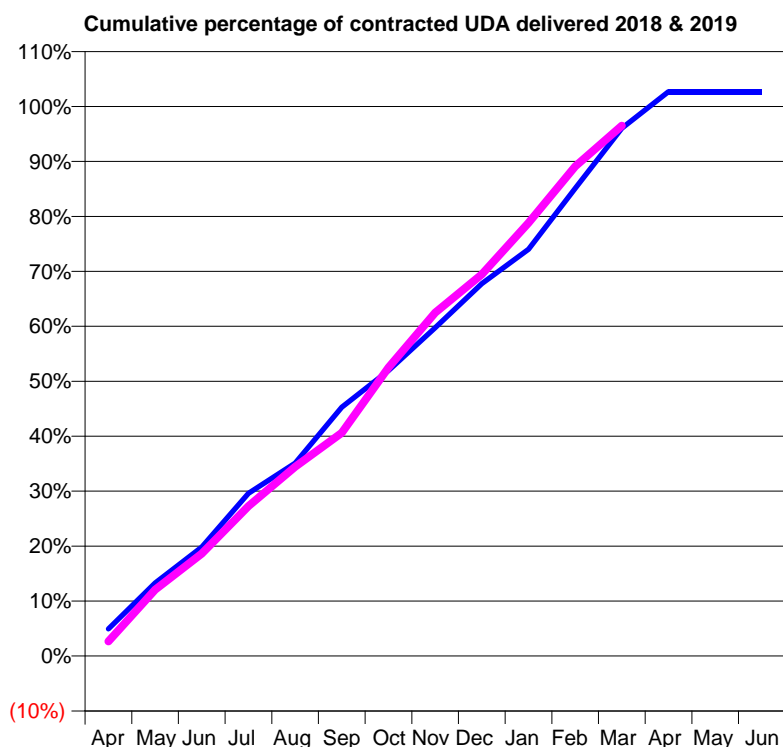
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £129,124.59 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,419       |                               |
| Quarter ending June 2018         | 1,400       | ↓                             |
| Quarter ending September 2018    | 1,424       | →                             |
| Quarter ending December 2018     | 1,462       | ↑                             |
| Quarter ending March 2019        | 1,518       | ↑                             |
| <b>Variance since March 2018</b> | <b>7.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 247                               | 134   |
| May       | 665                               | 603   |
| June      | 991                               | 931   |
| July      | 1,480                             | 1,365 |
| August    | 1,756                             | 1,722 |
| September | 2,263                             | 2,030 |
| October   | 2,597                             | 2,626 |
| November  | 2,987                             | 3,124 |
| December  | 3,388                             | 3,472 |
| January   | 3,700                             | 3,940 |
| February  | 4,256                             | 4,455 |
| March     | 4,801                             | 4,825 |
| April     | 5,135                             |       |
| May       | 5,135                             |       |
| June      | 5,135                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 556         | 5.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 280      | 1,740       | 16.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 353      | 556         | 63.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 987      | 1,740       | 56.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 175      | 2,193       | 8.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 2,193       | 0.7%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 2,193       | 1.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

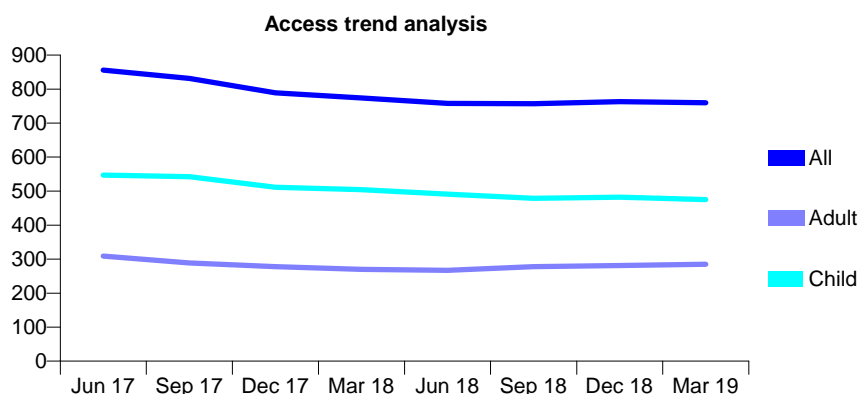
## Q68 - Vital Signs At a Glance Contract Report for 898872/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR NP WILLIS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

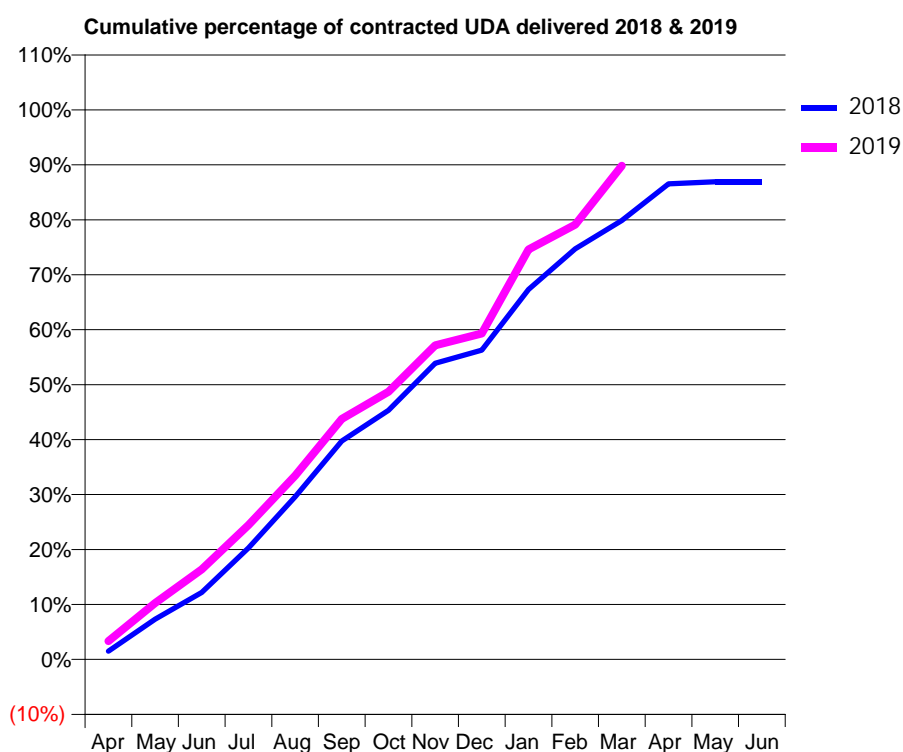
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,550      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £76,435.09 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 774           |                               |
| Quarter ending June 2018         | 758           | ↓                             |
| Quarter ending September 2018    | 757           | →                             |
| Quarter ending December 2018     | 763           | →                             |
| Quarter ending March 2019        | 760           | →                             |
| <b>Variance since March 2018</b> | <b>(1.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 42    | 85    |
| May       | 205   | 262   |
| June      | 341   | 418   |
| July      | 568   | 624   |
| August    | 829   | 853   |
| September | 1,113 | 1,116 |
| October   | 1,269 | 1,242 |
| November  | 1,509 | 1,457 |
| December  | 1,576 | 1,512 |
| January   | 1,884 | 1,902 |
| February  | 2,092 | 2,017 |
| March     | 2,237 | 2,290 |
| April     | 2,424 |       |
| May       | 2,434 |       |
| June      | 2,434 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 160      | 989         | 16.2%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 60       | 319         | 18.8%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 622      | 989         | 62.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 151      | 319         | 47.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 1,201       | 0.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,201       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,201       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

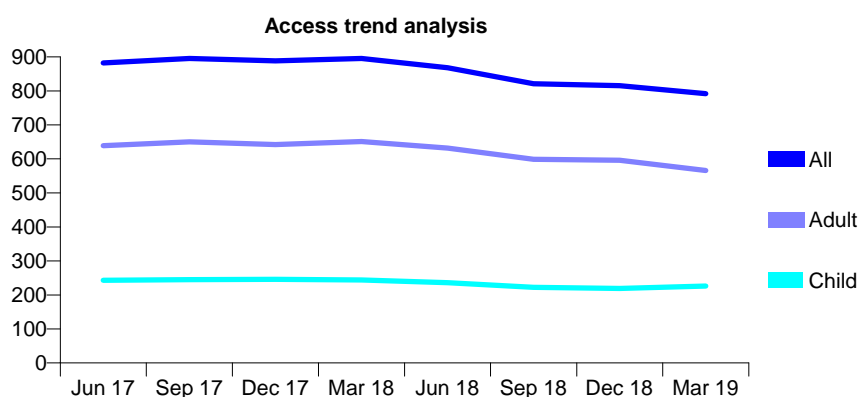
## Q68 - Vital Signs At a Glance Contract Report for 906301/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Stoneylands Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

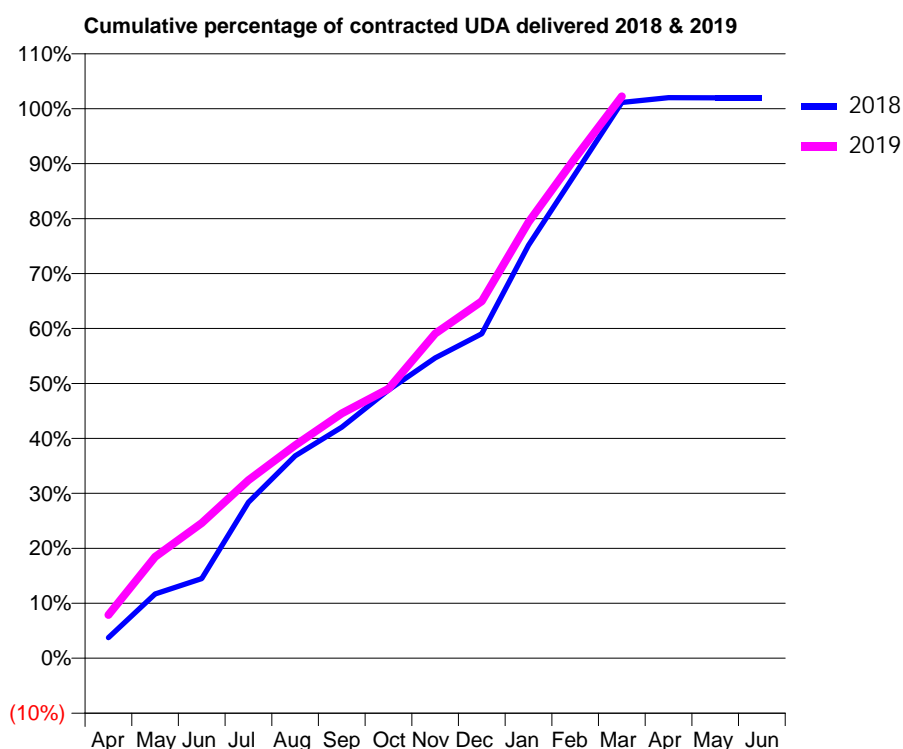
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £45,038.77 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 895            |                               |
| Quarter ending June 2018         | 868            | ↓                             |
| Quarter ending September 2018    | 821            | ↓                             |
| Quarter ending December 2018     | 815            | →                             |
| Quarter ending March 2019        | 792            | ↓                             |
| <b>Variance since March 2018</b> | <b>(11.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 75    | 157   |
| May                               | 234   | 369   |
| June                              | 290   | 492   |
| July                              | 568   | 648   |
| August                            | 736   | 775   |
| September                         | 841   | 891   |
| October                           | 976   | 981   |
| November                          | 1,093 | 1,181 |
| December                          | 1,181 | 1,299 |
| January                           | 1,503 | 1,587 |
| February                          | 1,763 | 1,821 |
| March                             | 2,023 | 2,044 |
| April                             | 2,040 |       |
| May                               | 2,039 |       |
| June                              | 2,039 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 335         | 11.9%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 157      | 769         | 20.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 179      | 335         | 53.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 396      | 769         | 51.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 99       | 1,094       | 9.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,094       | 0.8%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,094       | 0.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



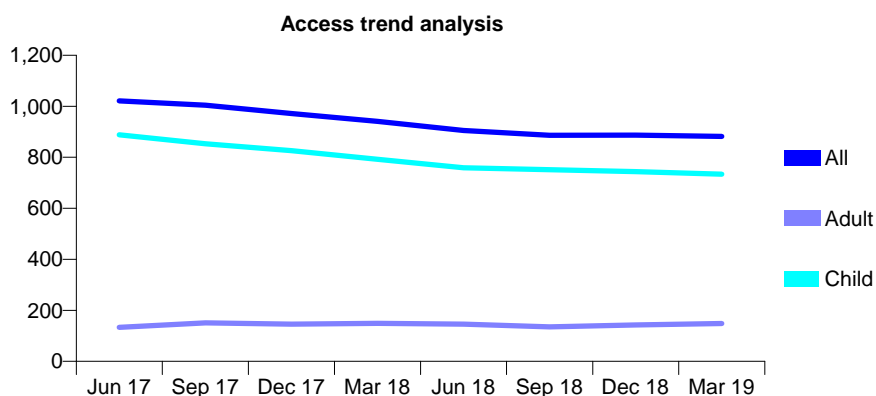
## Q68 - Vital Signs At a Glance Contract Report for 906743/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Elms Lea Dental Care |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    |                      |

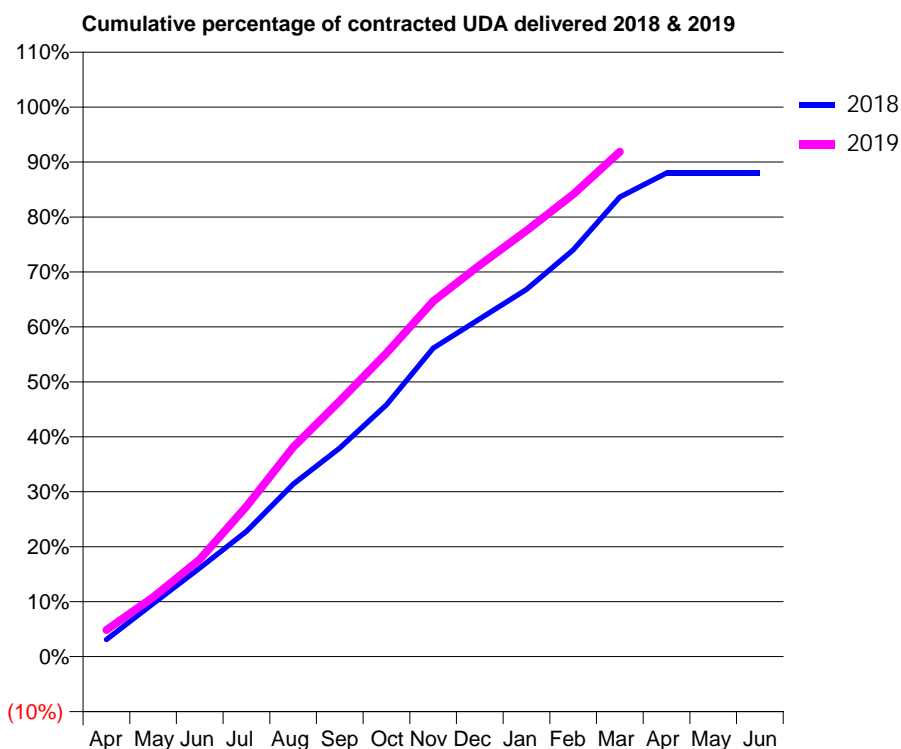
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,799      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £39,372.70 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 941           |                               |
| Quarter ending June 2018         | 905           | ↓                             |
| Quarter ending September 2018    | 886           | ↓                             |
| Quarter ending December 2018     | 887           | →                             |
| Quarter ending March 2019        | 882           | →                             |
| <b>Variance since March 2018</b> | <b>(6.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 56                                | 87    |
| May       | 174                               | 194   |
| June      | 290                               | 319   |
| July      | 410                               | 492   |
| August    | 565                               | 686   |
| September | 683                               | 837   |
| October   | 824                               | 993   |
| November  | 1,010                             | 1,163 |
| December  | 1,106                             | 1,282 |
| January   | 1,202                             | 1,395 |
| February  | 1,331                             | 1,513 |
| March     | 1,504                             | 1,653 |
| April     | 1,583                             |       |
| May       | 1,583                             |       |
| June      | 1,583                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 1,004       | 5.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 87          | 3.4%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 594      | 1,004       | 59.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 50       | 87          | 57.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 29       | 1,063       | 2.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,063       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,063       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

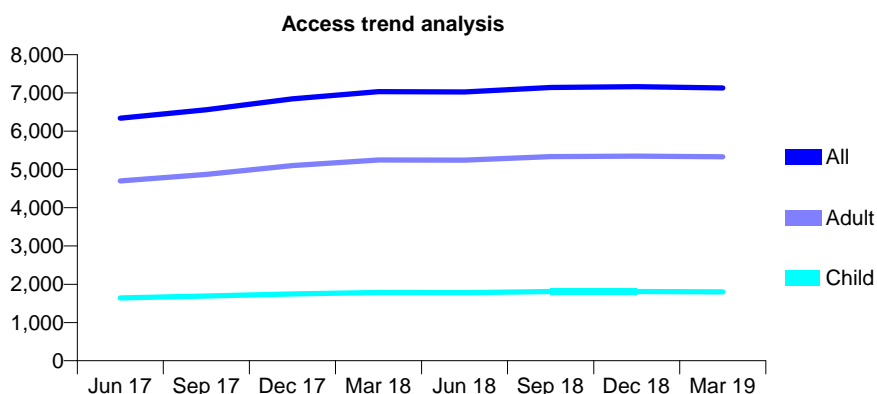
## Q68 - Vital Signs At a Glance Contract Report for 906956/0002 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Somerhill Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

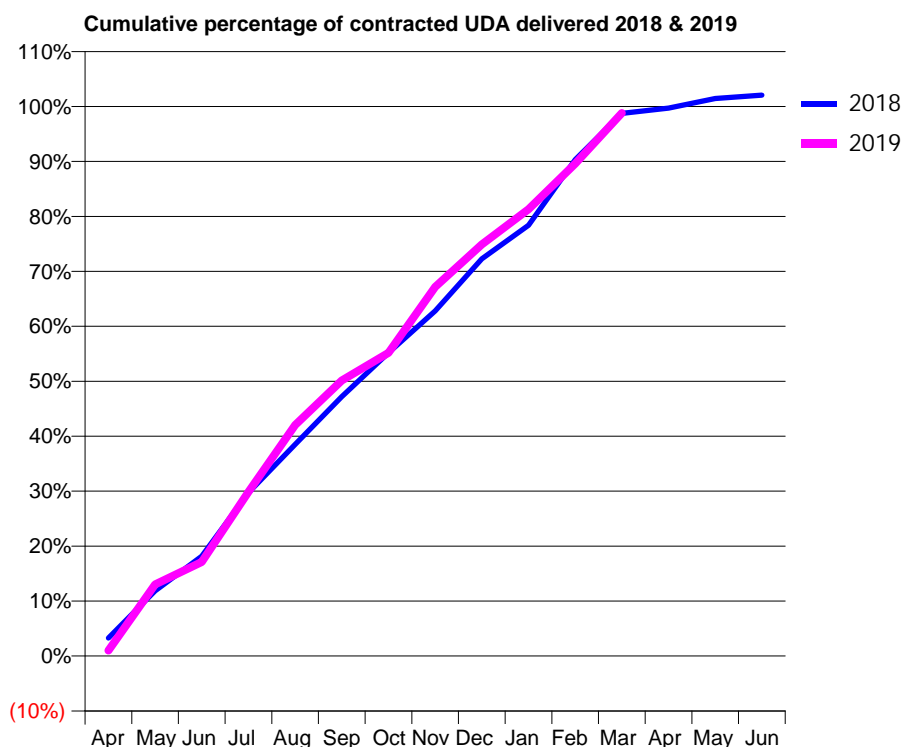
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,423      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £645,635.07 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,031       |                               |
| Quarter ending June 2018         | 7,025       | →                             |
| Quarter ending September 2018    | 7,142       | →                             |
| Quarter ending December 2018     | 7,160       | →                             |
| Quarter ending March 2019        | 7,130       | →                             |
| <b>Variance since March 2018</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 706                               | 213    |
| May       | 2,547                             | 2,793  |
| June      | 3,894                             | 3,668  |
| July      | 6,368                             | 6,400  |
| August    | 8,254                             | 9,009  |
| September | 10,109                            | 10,741 |
| October   | 11,821                            | 11,817 |
| November  | 13,453                            | 14,387 |
| December  | 15,478                            | 16,046 |
| January   | 16,789                            | 17,418 |
| February  | 19,348                            | 19,197 |
| March     | 21,151                            | 21,165 |
| April     | 21,357                            |        |
| May       | 21,734                            |        |
| June      | 21,865                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 146      | 2,449       | 6.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,220    | 7,060       | 17.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,216    | 2,449       | 49.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,966    | 7,060       | 42.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 689      | 7,894       | 8.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 93       | 7,894       | 1.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 7,894       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

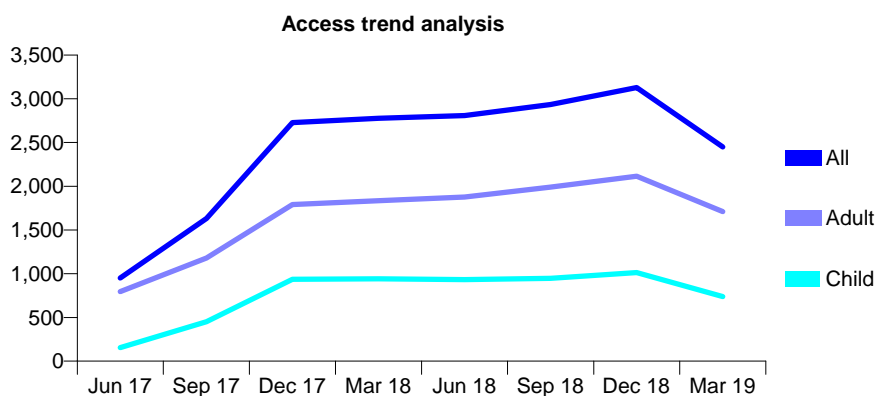
## Q68 - Vital Signs At a Glance Contract Report for 907707/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MRS ZK KEYHANI NOORALII |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

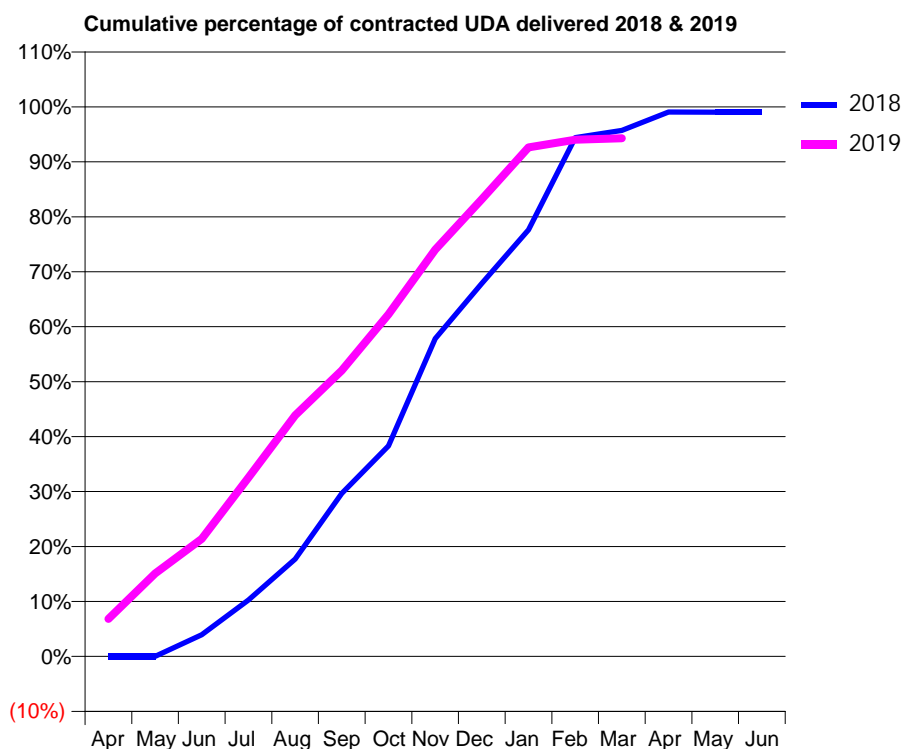
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,857       |
| Carry forward general activity (UDA)        | 66          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £168,885.96 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 2,778          |                               |
| Quarter ending June 2018         | 2,809          | →                             |
| Quarter ending September 2018    | 2,935          | ↑                             |
| Quarter ending December 2018     | 3,128          | ↑                             |
| Quarter ending March 2019        | 2,450          | ↓                             |
| <b>Variance since March 2018</b> | <b>(11.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 468   |
| May       | 0                                 | 1,037 |
| June      | 270                               | 1,466 |
| July      | 705                               | 2,232 |
| August    | 1,216                             | 3,007 |
| September | 2,035                             | 3,568 |
| October   | 2,627                             | 4,268 |
| November  | 3,965                             | 5,076 |
| December  | 4,653                             | 5,704 |
| January   | 5,323                             | 6,350 |
| February  | 6,472                             | 6,447 |
| March     | 6,563                             | 6,466 |
| April     | 6,792                             |       |
| May       | 6,791                             |       |
| June      | 6,791                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 1,284       | 3.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 136      | 2,471       | 5.5%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 546      | 1,284       | 42.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 802      | 2,471       | 32.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 261      | 3,671       | 7.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 3,671       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 3,671       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

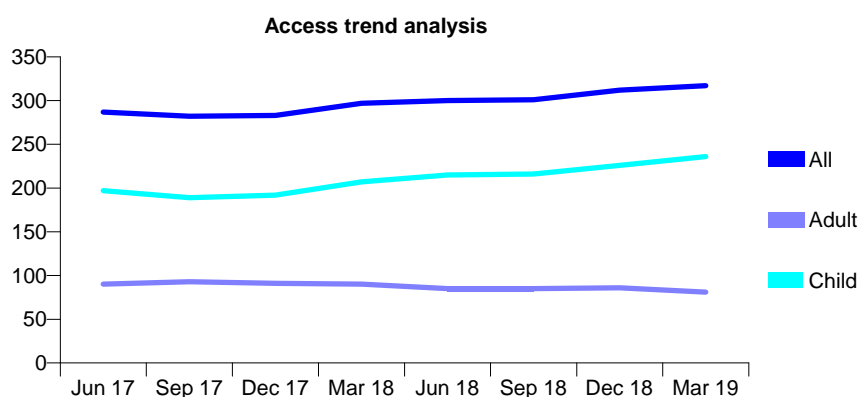
## Q68 - Vital Signs At a Glance Contract Report for 911445/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR JE REED   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

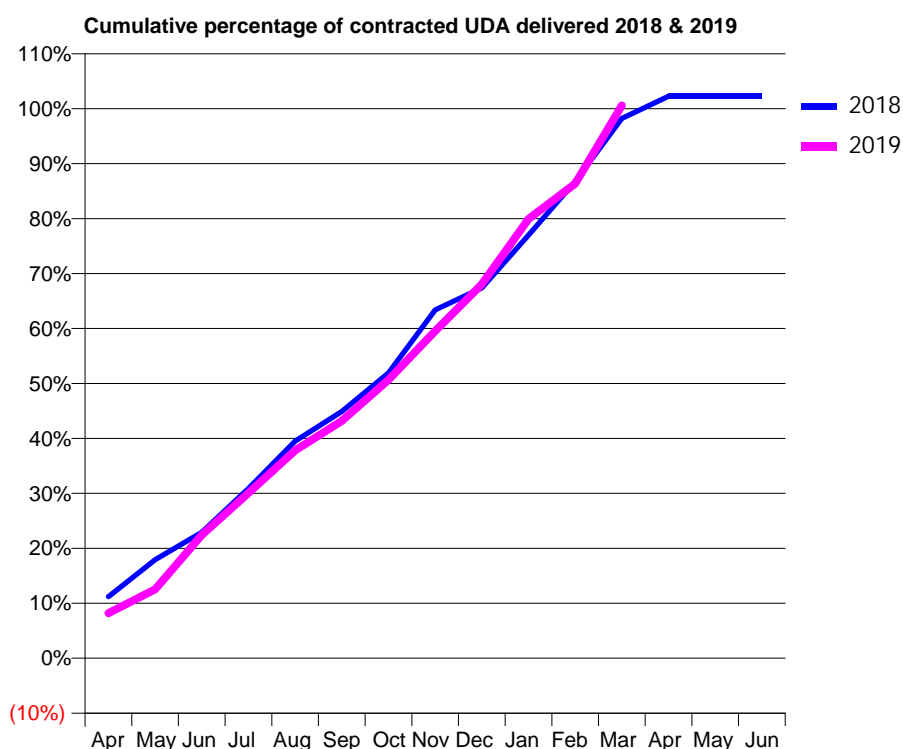
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 700        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,637.14 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 297         |                               |
| Quarter ending June 2018         | 300         | →                             |
| Quarter ending September 2018    | 301         | →                             |
| Quarter ending December 2018     | 312         | ↑                             |
| Quarter ending March 2019        | 317         | →                             |
| <b>Variance since March 2018</b> | <b>6.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2018 | 2019 |
| April                             | 83   | 57   |
| May                               | 134  | 88   |
| June                              | 171  | 157  |
| July                              | 230  | 211  |
| August                            | 294  | 265  |
| September                         | 335  | 302  |
| October                           | 387  | 355  |
| November                          | 472  | 417  |
| December                          | 502  | 476  |
| January                           | 574  | 559  |
| February                          | 646  | 604  |
| March                             | 732  | 704  |
| April                             | 762  |      |
| May                               | 762  |      |
| June                              | 762  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 416         | 9.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 21       | 84          | 25.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 255      | 416         | 61.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 32       | 84          | 38.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 30       | 486         | 6.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 486         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 486         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

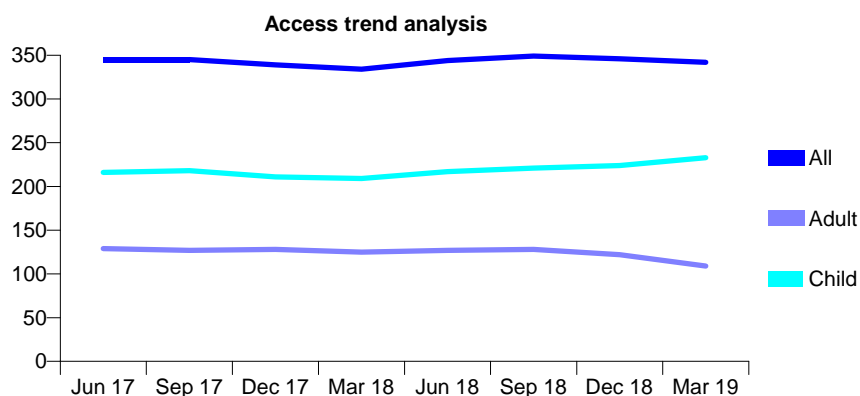
## Q68 - Vital Signs At a Glance Contract Report for 911607/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR NJ MARSHALL |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

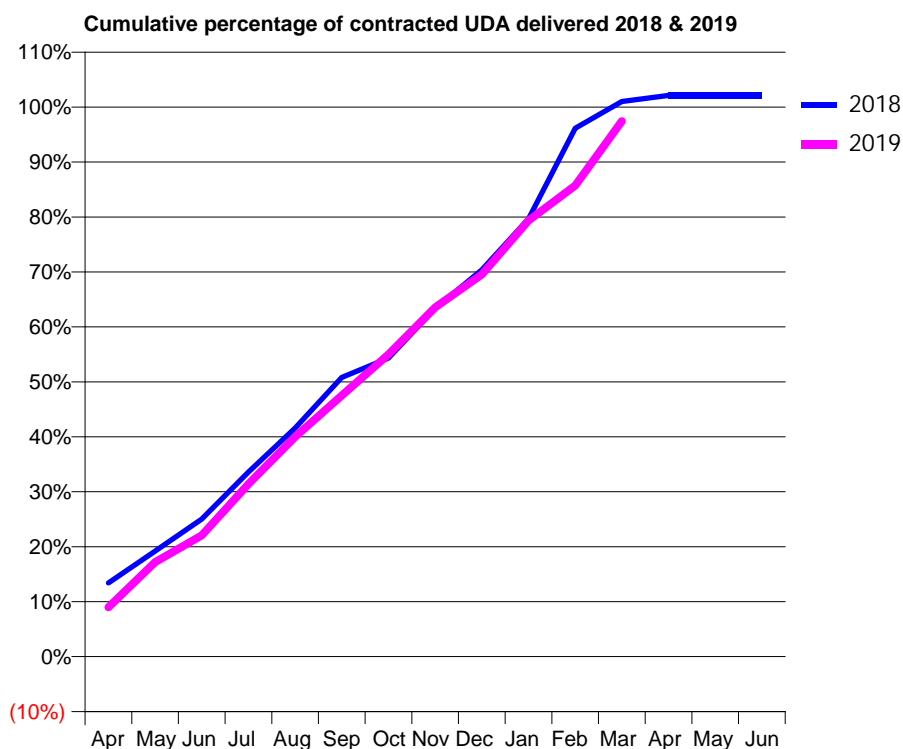
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 656        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,945.63 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 334         |                               |
| Quarter ending June 2018         | 344         | ↑                             |
| Quarter ending September 2018    | 349         | →                             |
| Quarter ending December 2018     | 346         | →                             |
| Quarter ending March 2019        | 342         | ↓                             |
| <b>Variance since March 2018</b> | <b>2.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 88                                | 59   |
| May       | 126                               | 113  |
| June      | 164                               | 145  |
| July      | 220                               | 206  |
| August    | 273                               | 262  |
| September | 333                               | 312  |
| October   | 356                               | 361  |
| November  | 416                               | 417  |
| December  | 462                               | 456  |
| January   | 523                               | 520  |
| February  | 631                               | 562  |
| March     | 663                               | 639  |
| April     | 670                               |      |
| May       | 670                               |      |
| June      | 670                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 353         | 3.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 106         | 6.6%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 231      | 353         | 65.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 61       | 106         | 57.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 452         | 3.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 452         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 452         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

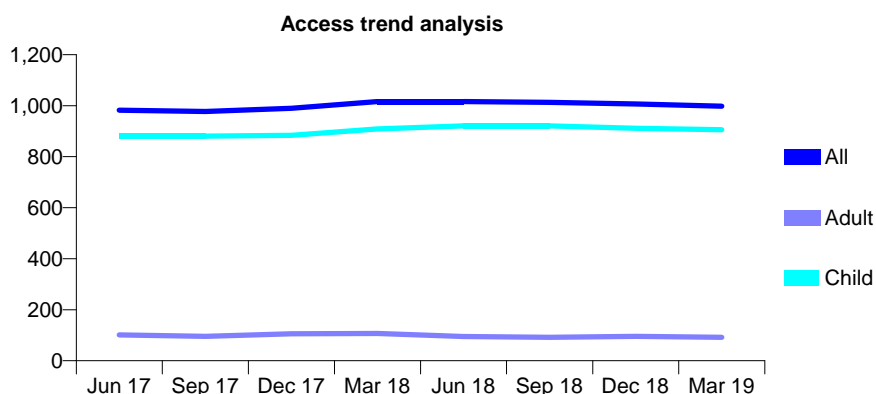
## Q68 - Vital Signs At a Glance Contract Report for 913219/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR AO REEVES |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

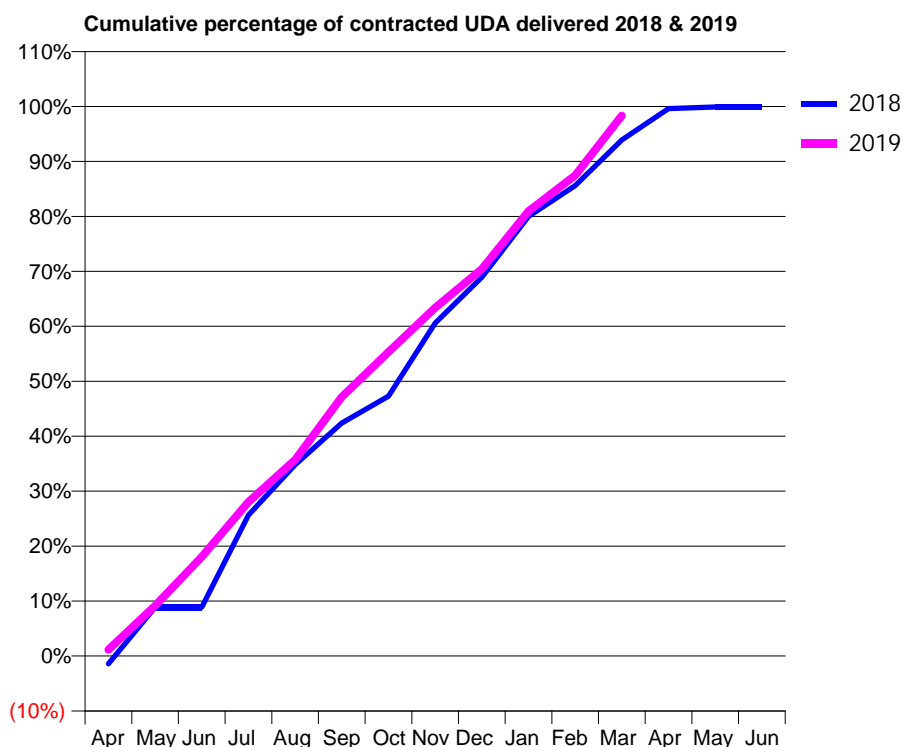
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,987      |
| Carry forward general activity (UDA)        | 2          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £45,408.75 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,016         |                               |
| Quarter ending June 2018         | 1,016         | →                             |
| Quarter ending September 2018    | 1,013         | →                             |
| Quarter ending December 2018     | 1,007         | →                             |
| Quarter ending March 2019        | 998           | →                             |
| <b>Variance since March 2018</b> | <b>(1.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -28                               | 23    |
| May       | 176                               | 182   |
| June      | 176                               | 359   |
| July      | 510                               | 557   |
| August    | 692                               | 710   |
| September | 842                               | 937   |
| October   | 940                               | 1,099 |
| November  | 1,204                             | 1,260 |
| December  | 1,369                             | 1,399 |
| January   | 1,590                             | 1,608 |
| February  | 1,701                             | 1,738 |
| March     | 1,866                             | 1,954 |
| April     | 1,979                             |       |
| May       | 1,985                             |       |
| June      | 1,985                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 1,598       | 2.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 2           | 0.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,223    | 1,598       | 76.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 2           | 0.0%     | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 31       | 1,521       | 2.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,521       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,521       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

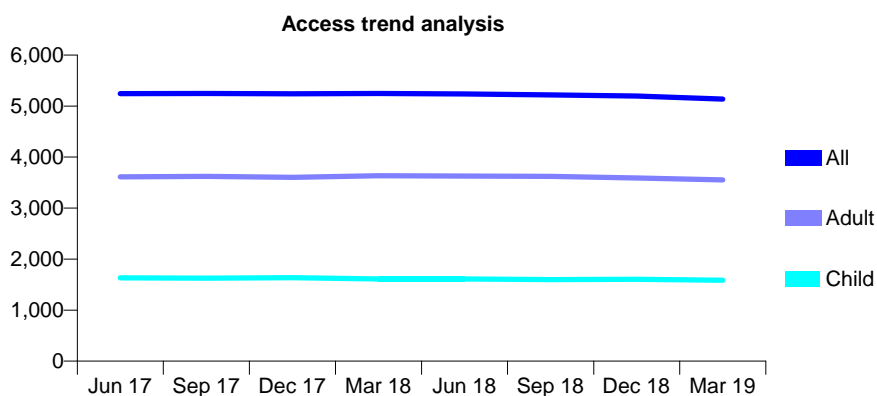
## Q68 - Vital Signs At a Glance Contract Report for 913553/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR AM BROWN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

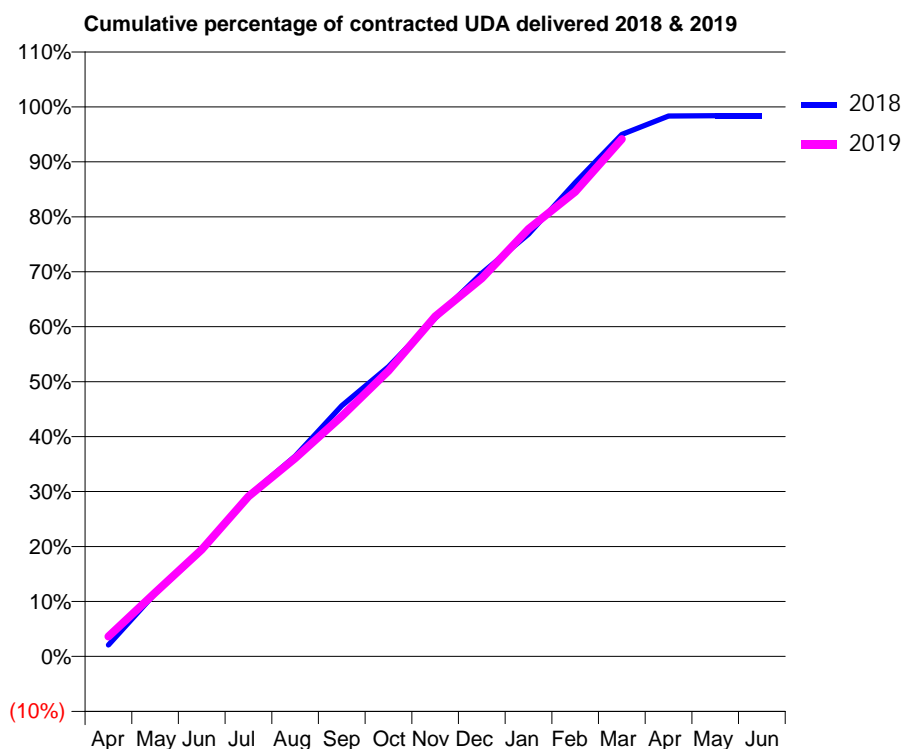
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,982      |
| Carry forward general activity (UDA)        | 192         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £288,220.93 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,247         |                               |
| Quarter ending June 2018         | 5,238         | →                             |
| Quarter ending September 2018    | 5,220         | →                             |
| Quarter ending December 2018     | 5,195         | →                             |
| Quarter ending March 2019        | 5,139         | ↓                             |
| <b>Variance since March 2018</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 248    | 435    |
| May       | 1,373  | 1,393  |
| June      | 2,311  | 2,330  |
| July      | 3,503  | 3,489  |
| August    | 4,365  | 4,322  |
| September | 5,469  | 5,236  |
| October   | 6,317  | 6,226  |
| November  | 7,375  | 7,414  |
| December  | 8,356  | 8,246  |
| January   | 9,208  | 9,317  |
| February  | 10,328 | 10,133 |
| March     | 11,378 | 11,281 |
| April     | 11,779 |        |
| May       | 11,789 |        |
| June      | 11,789 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 130      | 2,633       | 4.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 543      | 5,160       | 10.5%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,894    | 2,633       | 71.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,866    | 5,160       | 55.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 579      | 7,522       | 7.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 7,522       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 7,522       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

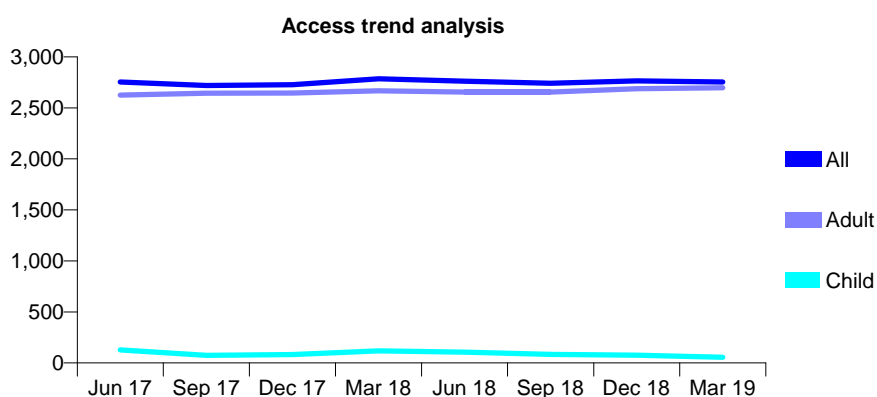
## Q68 - Vital Signs At a Glance Contract Report for 914673/0002 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR M SEIFOURI |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/08/2011    |
| Contract end date    |               |

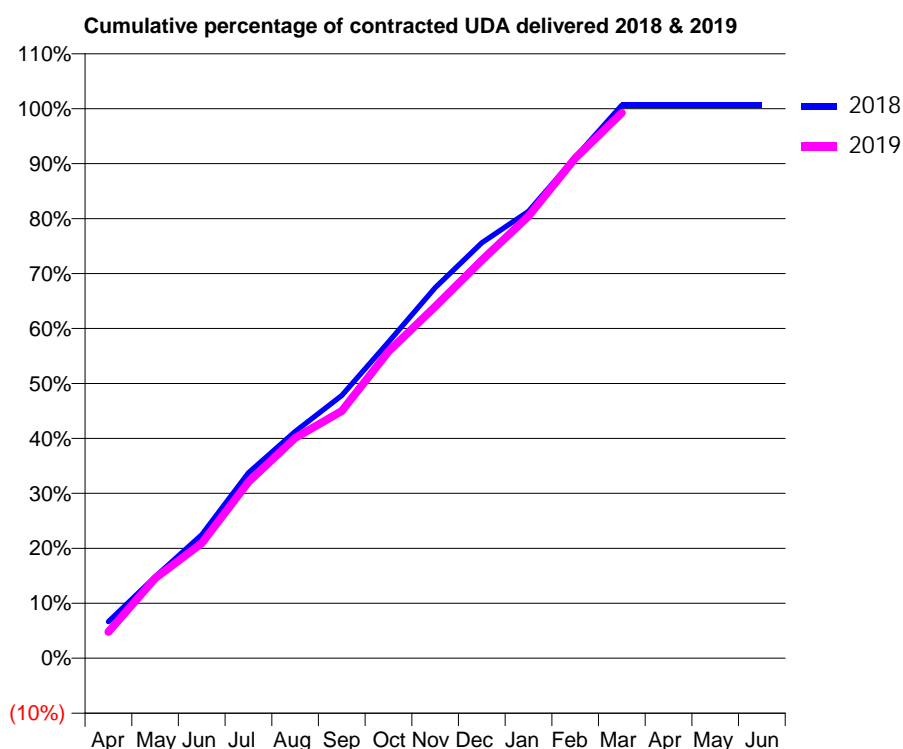
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,753       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £230,366.57 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,785         |                               |
| Quarter ending June 2018         | 2,761         | →                             |
| Quarter ending September 2018    | 2,740         | →                             |
| Quarter ending December 2018     | 2,764         | →                             |
| Quarter ending March 2019        | 2,753         | →                             |
| <b>Variance since March 2018</b> | <b>(1.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 516                               | 371   |
| May       | 1,149                             | 1,128 |
| June      | 1,744                             | 1,622 |
| July      | 2,617                             | 2,486 |
| August    | 3,199                             | 3,108 |
| September | 3,707                             | 3,488 |
| October   | 4,459                             | 4,329 |
| November  | 5,228                             | 4,962 |
| December  | 5,860                             | 5,614 |
| January   | 6,305                             | 6,238 |
| February  | 7,066                             | 7,055 |
| March     | 7,802                             | 7,693 |
| April     | 7,802                             |       |
| May       | 7,802                             |       |
| June      | 7,802                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 97          | 0.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 215      | 3,240       | 6.6%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 13       | 97          | 13.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,218    | 3,240       | 37.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 32       | 3,336       | 1.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 3,336       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3,336       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



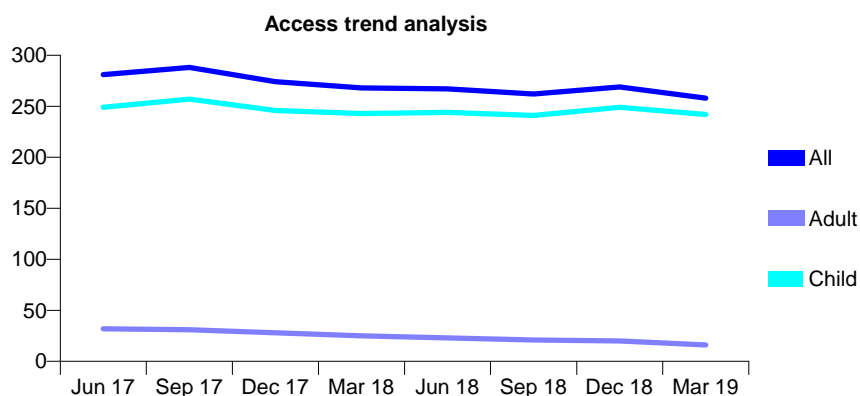
## Q68 - Vital Signs At a Glance Contract Report for 916994/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR MD SETTERS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

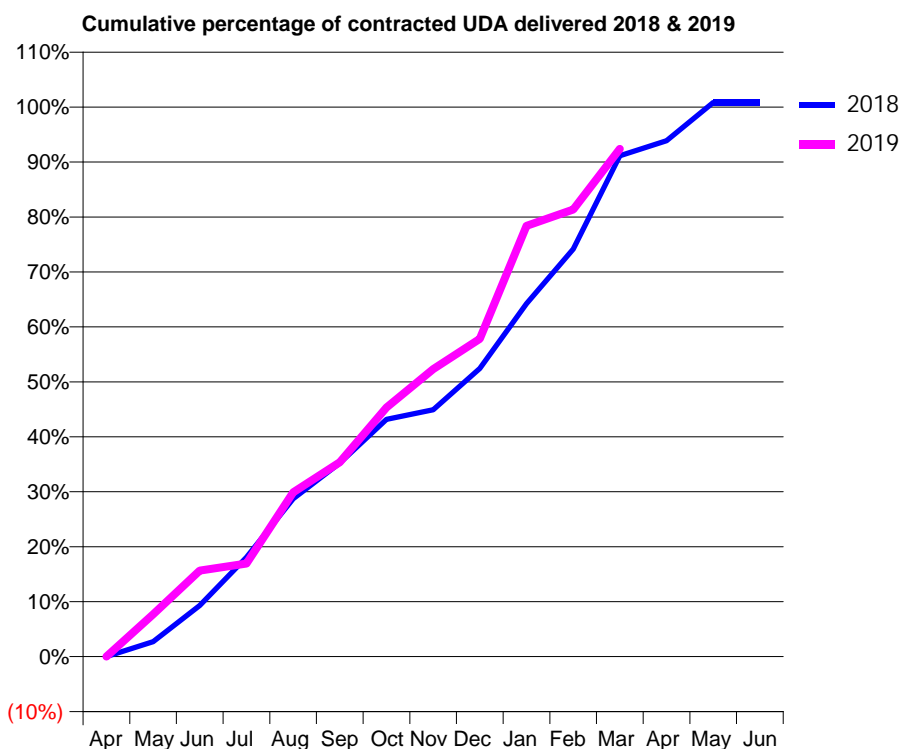
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 402        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,020.44 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 268           |                               |
| Quarter ending June 2018         | 267           | →                             |
| Quarter ending September 2018    | 262           | ↓                             |
| Quarter ending December 2018     | 269           | ↑                             |
| Quarter ending March 2019        | 258           | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 11                                | 31   |
| June      | 37                                | 63   |
| July      | 73                                | 68   |
| August    | 116                               | 120  |
| September | 142                               | 142  |
| October   | 174                               | 182  |
| November  | 181                               | 210  |
| December  | 211                               | 232  |
| January   | 258                               | 315  |
| February  | 298                               | 327  |
| March     | 366                               | 371  |
| April     | 377                               |      |
| May       | 405                               |      |
| June      | 405                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 350         | 6.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 217      | 350         | 62.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 316         | 2.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 316         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 316         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

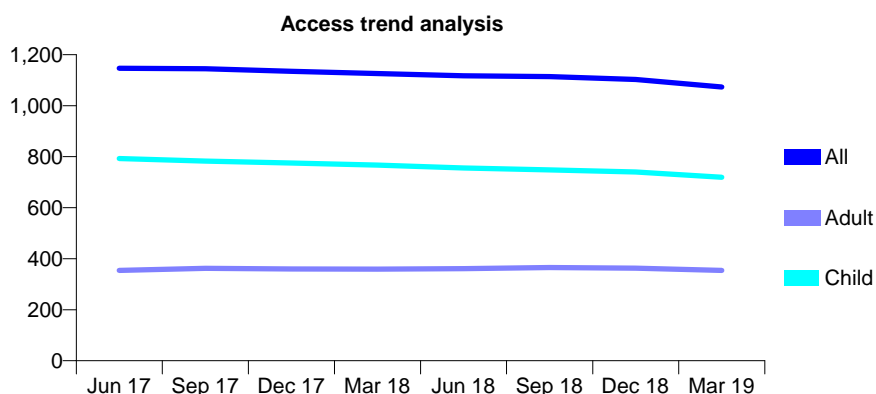
## Q68 - Vital Signs At a Glance Contract Report for 917982/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS M SPEAKMAN |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2014      |
| Contract end date    |                 |

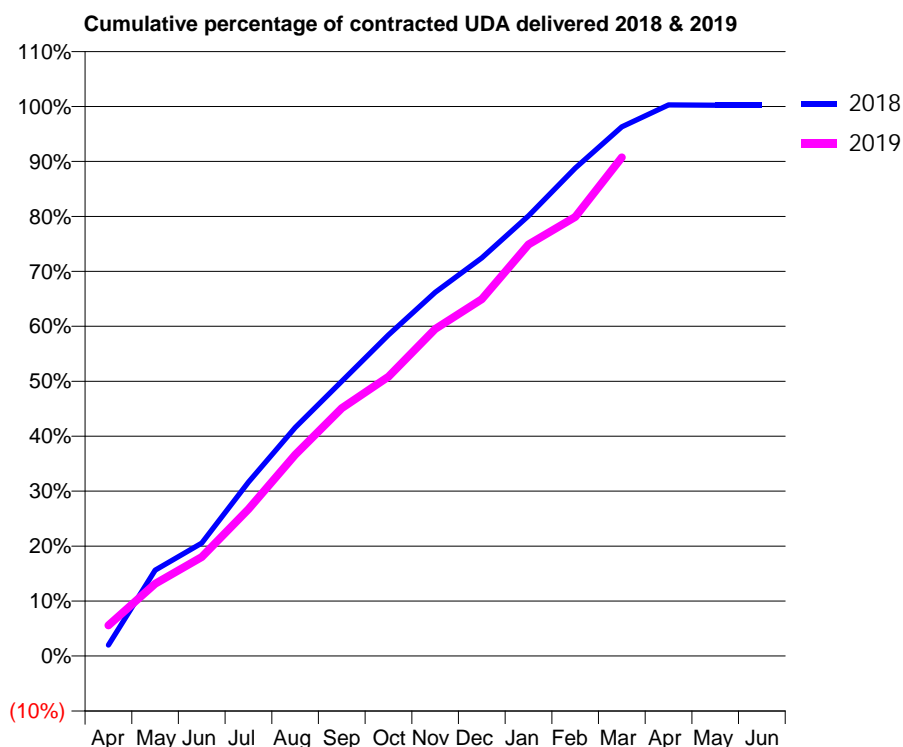
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,100      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £47,988.82 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,126         |                               |
| Quarter ending June 2018         | 1,117         | →                             |
| Quarter ending September 2018    | 1,114         | →                             |
| Quarter ending December 2018     | 1,103         | →                             |
| Quarter ending March 2019        | 1,073         | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 42                                | 118   |
| May       | 328                               | 277   |
| June      | 431                               | 378   |
| July      | 664                               | 561   |
| August    | 873                               | 769   |
| September | 1,050                             | 947   |
| October   | 1,227                             | 1,067 |
| November  | 1,390                             | 1,250 |
| December  | 1,522                             | 1,363 |
| January   | 1,682                             | 1,572 |
| February  | 1,864                             | 1,678 |
| March     | 2,023                             | 1,905 |
| April     | 2,106                             |       |
| May       | 2,105                             |       |
| June      | 2,105                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 1,169       | 5.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 18       | 337         | 5.3%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 806      | 1,169       | 68.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 183      | 337         | 54.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 41       | 1,433       | 2.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,433       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,433       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

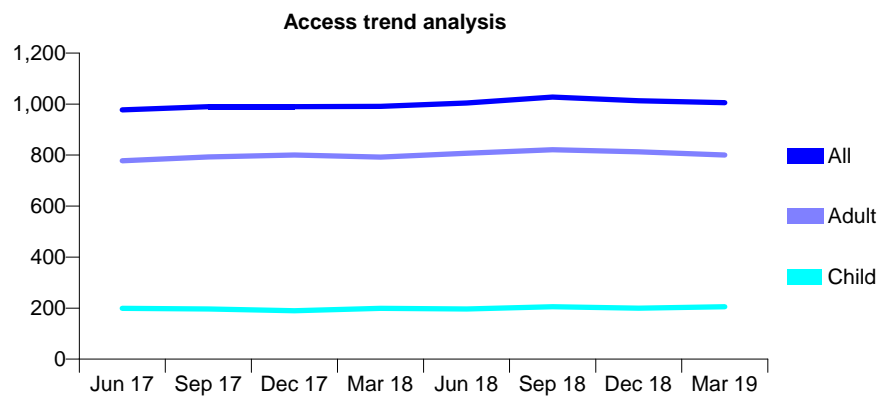
## Q68 - Vital Signs At a Glance Contract Report for 919977/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MS JF ROYLE  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

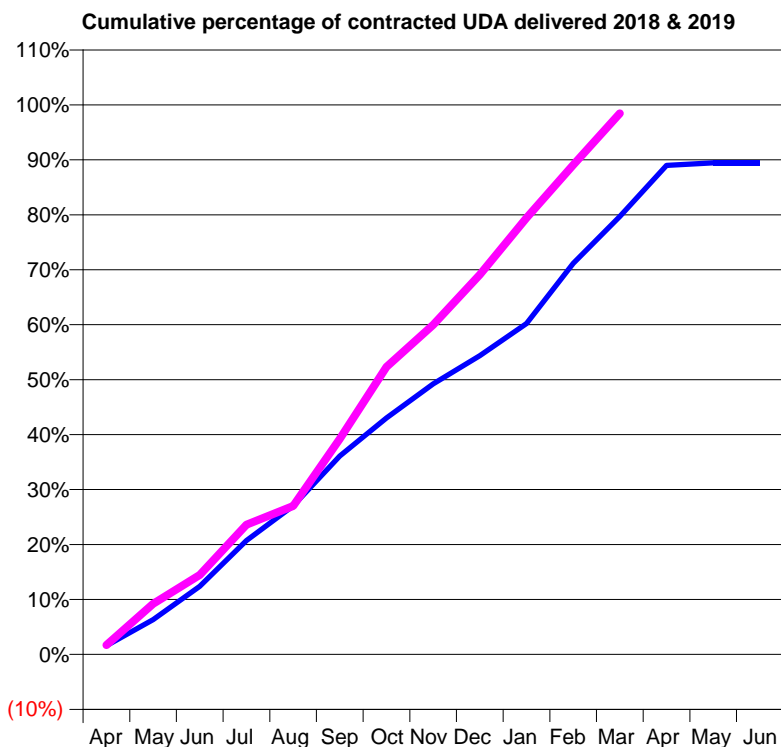
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,600      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £67,129.58 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 991         |                               |
| Quarter ending June 2018         | 1,004       | →                             |
| Quarter ending September 2018    | 1,027       | ↑                             |
| Quarter ending December 2018     | 1,013       | ↓                             |
| Quarter ending March 2019        | 1,006       | →                             |
| <b>Variance since March 2018</b> | <b>1.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 45                                | 45    |
| May       | 177                               | 240   |
| June      | 347                               | 376   |
| July      | 580                               | 614   |
| August    | 757                               | 703   |
| September | 1,011                             | 1,020 |
| October   | 1,205                             | 1,360 |
| November  | 1,378                             | 1,560 |
| December  | 1,522                             | 1,797 |
| January   | 1,686                             | 2,065 |
| February  | 1,993                             | 2,316 |
| March     | 2,232                             | 2,559 |
| April     | 2,491                             |       |
| May       | 2,505                             |       |
| June      | 2,505                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 291         | 5.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 142      | 1,084       | 13.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 147      | 291         | 50.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 485      | 1,084       | 44.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 153      | 1,294       | 11.8%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 1,294       | 1.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,294       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

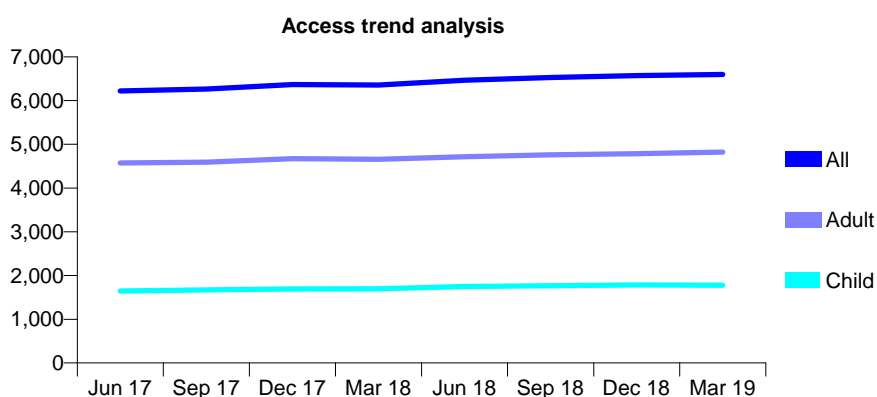
## Q68 - Vital Signs At a Glance Contract Report for 921645/0004 - March 2019

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Brightsmile Dental Care (Tadworth) |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2006                         |
| Contract end date    |                                    |

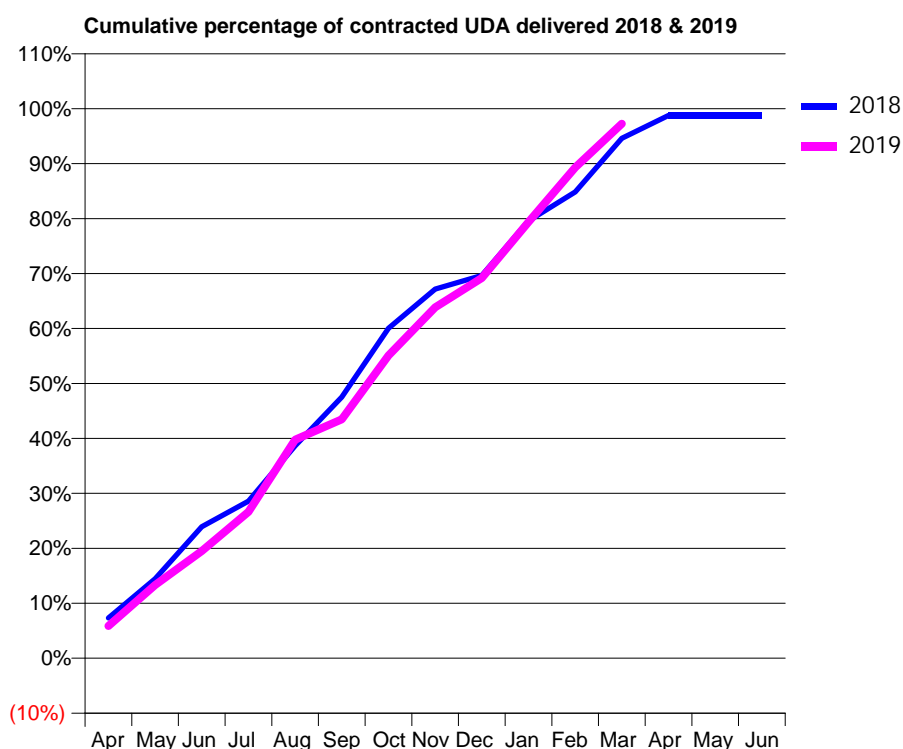
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,552      |
| Carry forward general activity (UDA)        | 206         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £456,994.64 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 6,355       |                               |
| Quarter ending June 2018         | 6,464       | →                             |
| Quarter ending September 2018    | 6,529       | →                             |
| Quarter ending December 2018     | 6,570       | →                             |
| Quarter ending March 2019        | 6,597       | →                             |
| <b>Variance since March 2018</b> | <b>3.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2018   | 2019   |
| April                             | 1,215  | 971    |
| May                               | 2,398  | 2,206  |
| June                              | 3,963  | 3,227  |
| July                              | 4,730  | 4,409  |
| August                            | 6,402  | 6,582  |
| September                         | 7,861  | 7,194  |
| October                           | 9,941  | 9,115  |
| November                          | 11,120 | 10,572 |
| December                          | 11,527 | 11,448 |
| January                           | 13,171 | 13,135 |
| February                          | 14,044 | 14,779 |
| March                             | 15,661 | 16,095 |
| April                             | 16,346 |        |
| May                               | 16,345 |        |
| June                              | 16,345 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 98       | 2,314       | 4.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 582      | 5,826       | 10.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,279    | 2,314       | 55.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,821    | 5,826       | 48.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 562      | 7,109       | 7.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 7,109       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 7,109       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

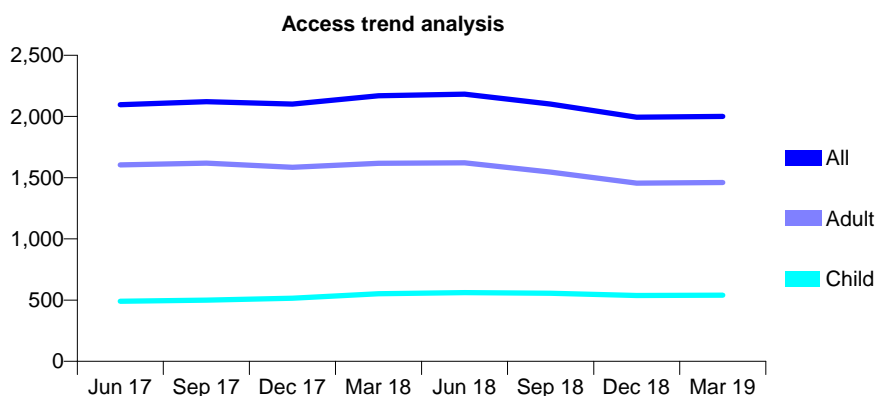
## Q68 - Vital Signs At a Glance Contract Report for 921645/0005 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Brightsmile Dental Care (Epsom) |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 04/11/2009                      |
| Contract end date    |                                 |

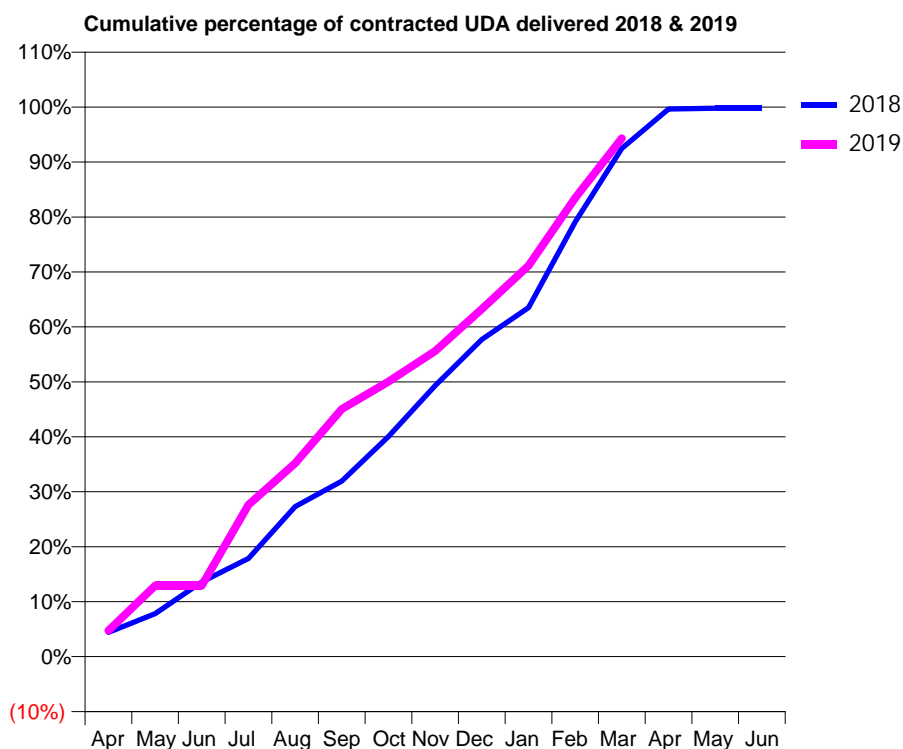
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,000       |
| Carry forward general activity (UDA)        | 11          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £138,048.15 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,169         |                               |
| Quarter ending June 2018         | 2,183         | →                             |
| Quarter ending September 2018    | 2,101         | ↓                             |
| Quarter ending December 2018     | 1,994         | ↓                             |
| Quarter ending March 2019        | 2,001         | →                             |
| <b>Variance since March 2018</b> | <b>(7.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 221                               | 237   |
| May       | 392                               | 647   |
| June      | 679                               | 647   |
| July      | 894                               | 1,382 |
| August    | 1,365                             | 1,760 |
| September | 1,597                             | 2,253 |
| October   | 2,003                             | 2,503 |
| November  | 2,466                             | 2,780 |
| December  | 2,884                             | 3,162 |
| January   | 3,174                             | 3,557 |
| February  | 3,957                             | 4,173 |
| March     | 4,623                             | 4,716 |
| April     | 4,983                             |       |
| May       | 4,989                             |       |
| June      | 4,989                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 623         | 4.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 166      | 1,426       | 11.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 334      | 623         | 53.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 516      | 1,426       | 36.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 189      | 1,954       | 9.7%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,954       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,954       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

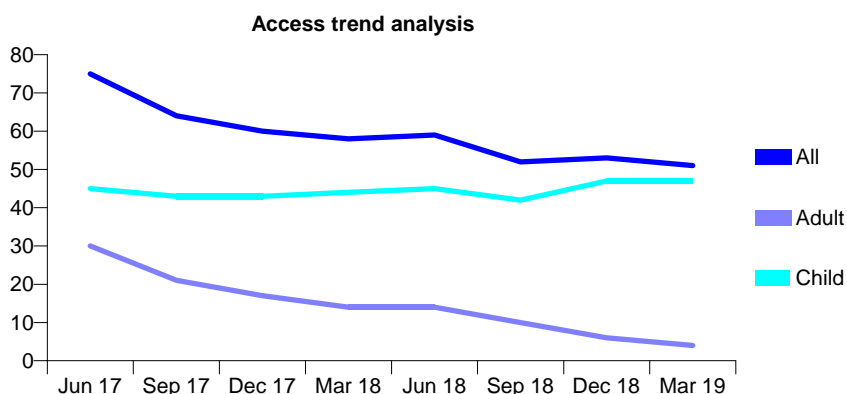
## Q68 - Vital Signs At a Glance Contract Report for 921653/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MS RN CHADHA |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 163       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £4,208.51 |

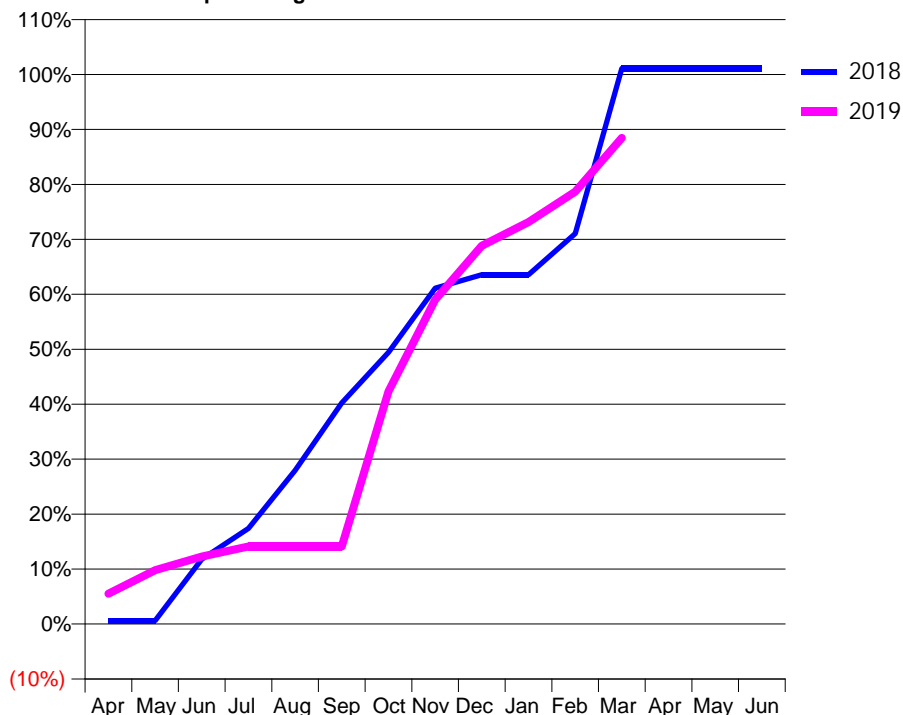
### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 58             |                               |
| Quarter ending June 2018         | 59             | →                             |
| Quarter ending September 2018    | 52             | ↓                             |
| Quarter ending December 2018     | 53             | →                             |
| Quarter ending March 2019        | 51             | ↓                             |
| <b>Variance since March 2018</b> | <b>(12.1%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 1    | 9    |
| May       | 1    | 16   |
| June      | 19   | 20   |
| July      | 28   | 23   |
| August    | 46   | 23   |
| September | 66   | 23   |
| October   | 81   | 69   |
| November  | 100  | 96   |
| December  | 104  | 112  |
| January   | 104  | 119  |
| February  | 116  | 128  |
| March     | 165  | 144  |
| April     | 165  |      |
| May       | 165  |      |
| June      | 165  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 63          | 4.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 4           | 0.0%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 40       | 63          | 63.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2        | 4           | 50.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 67          | 1.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 67          | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 67          | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

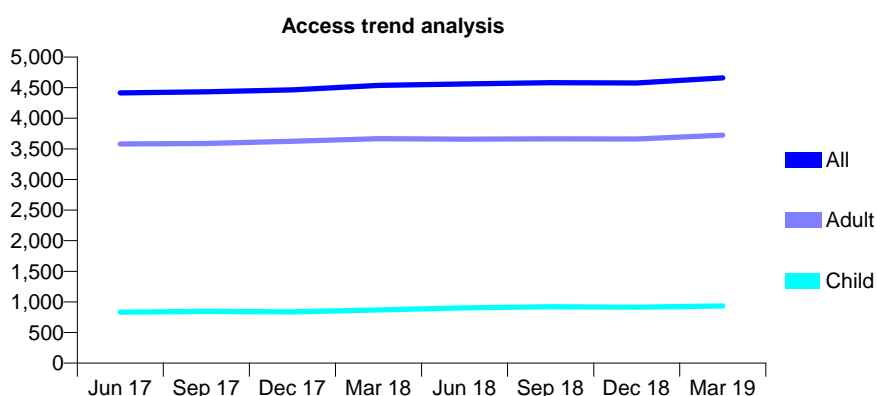
## Q68 - Vital Signs At a Glance Contract Report for 921807/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR RJ CURTIS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

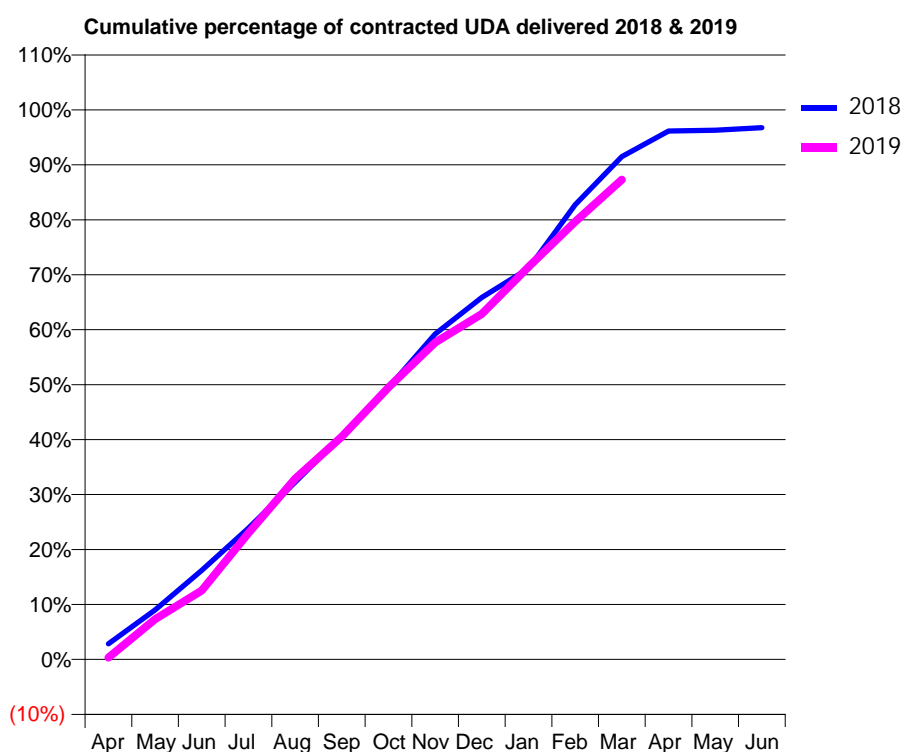
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,645      |
| Carry forward general activity (UDA)        | 440         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £316,668.05 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,538       |                               |
| Quarter ending June 2018         | 4,562       | →                             |
| Quarter ending September 2018    | 4,583       | →                             |
| Quarter ending December 2018     | 4,576       | →                             |
| Quarter ending March 2019        | 4,660       | →                             |
| <b>Variance since March 2018</b> | <b>2.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 389                               | 48     |
| May       | 1,231                             | 998    |
| June      | 2,213                             | 1,711  |
| July      | 3,260                             | 3,136  |
| August    | 4,401                             | 4,489  |
| September | 5,554                             | 5,532  |
| October   | 6,749                             | 6,753  |
| November  | 8,080                             | 7,869  |
| December  | 8,988                             | 8,577  |
| January   | 9,706                             | 9,747  |
| February  | 11,294                            | 10,868 |
| March     | 12,482                            | 11,913 |
| April     | 13,120                            |        |
| May       | 13,141                            |        |
| June      | 13,205                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 1,423       | 3.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 720      | 5,651       | 12.7%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 971      | 1,423       | 68.2%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,574    | 5,651       | 63.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 259      | 6,734       | 3.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 6,734       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 160      | 6,734       | 2.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

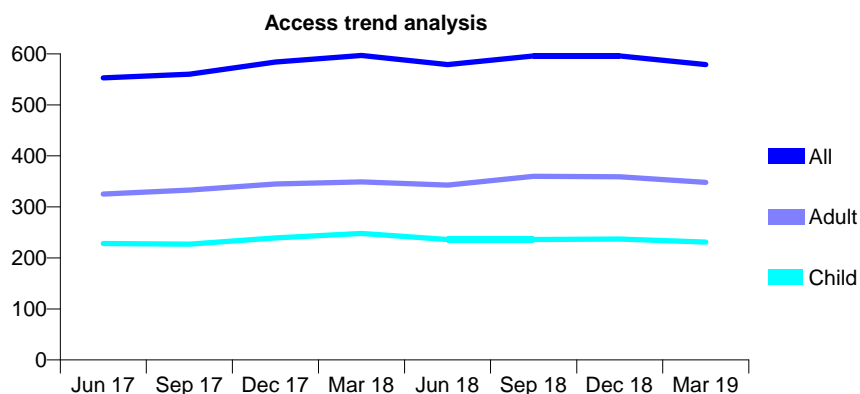
## Q68 - Vital Signs At a Glance Contract Report for 929255/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MISS SR YOUSEF |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

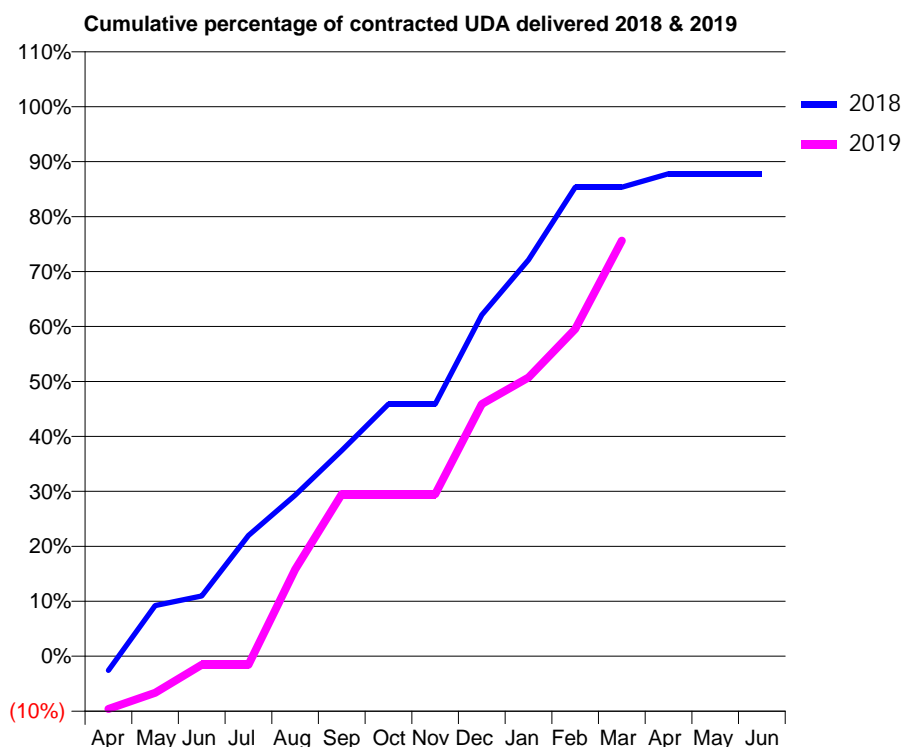
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,311      |
| Carry forward general activity (UDA)        | 160        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £30,216.17 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 597           |                               |
| Quarter ending June 2018         | 579           | ↓                             |
| Quarter ending September 2018    | 596           | ↑                             |
| Quarter ending December 2018     | 596           | →                             |
| Quarter ending March 2019        | 579           | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019 |
|-----------|-------|------|
| April     | -34   | -126 |
| May       | 121   | -88  |
| June      | 144   | -21  |
| July      | 288   | -21  |
| August    | 384   | 207  |
| September | 491   | 387  |
| October   | 601   | 387  |
| November  | 601   | 387  |
| December  | 814   | 602  |
| January   | 946   | 665  |
| February  | 1,119 | 780  |
| March     | 1,119 | 991  |
| April     | 1,151 |      |
| May       | 1,151 |      |
| June      | 1,151 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 295         | 4.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 46       | 503         | 9.1%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 115      | 295         | 39.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 198      | 503         | 39.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 38       | 780         | 4.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 780         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 780         | 1.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



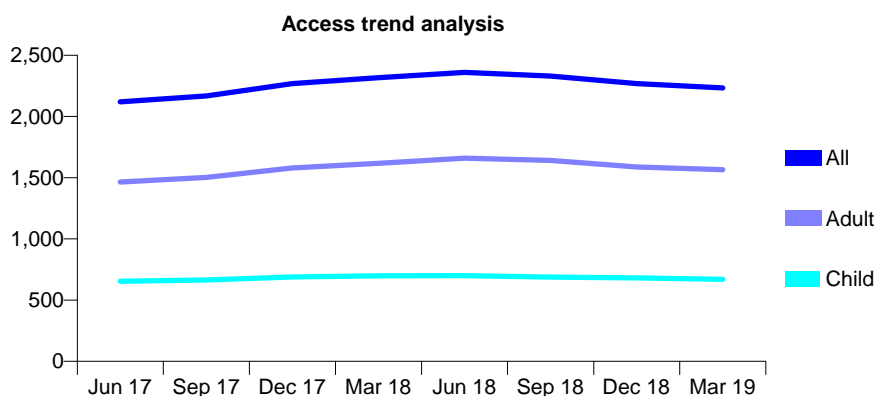
## Q68 - Vital Signs At a Glance Contract Report for 931888/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MRS JN MASON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

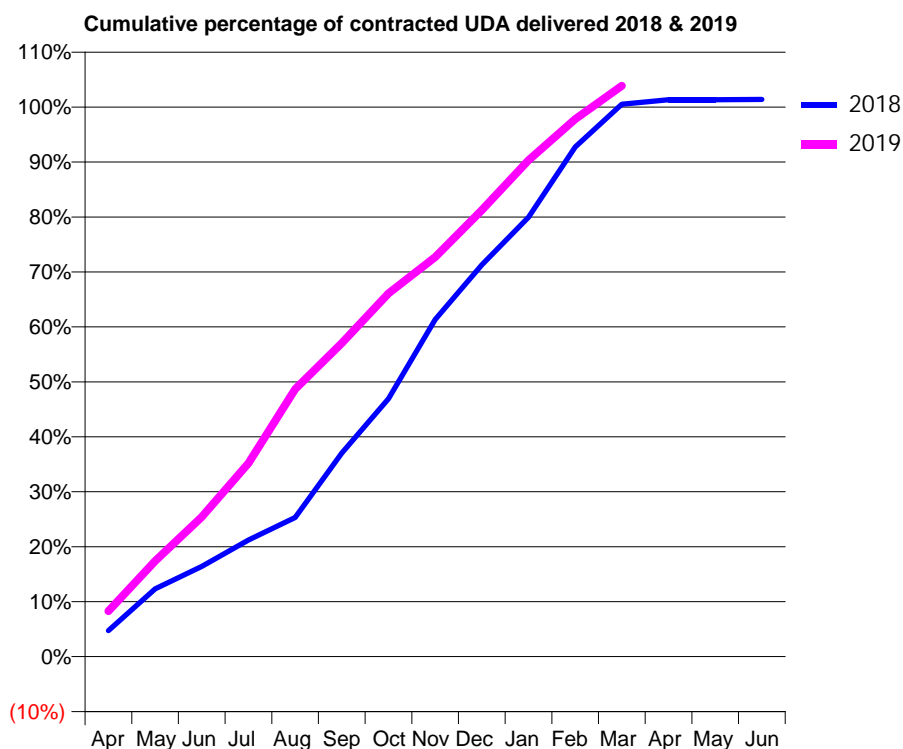
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,652       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £110,548.10 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,316         |                               |
| Quarter ending June 2018         | 2,360         | →                             |
| Quarter ending September 2018    | 2,329         | ↓                             |
| Quarter ending December 2018     | 2,269         | ↓                             |
| Quarter ending March 2019        | 2,234         | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 220                               | 386   |
| May       | 574                               | 810   |
| June      | 763                               | 1,182 |
| July      | 987                               | 1,638 |
| August    | 1,178                             | 2,264 |
| September | 1,722                             | 2,654 |
| October   | 2,183                             | 3,075 |
| November  | 2,855                             | 3,383 |
| December  | 3,317                             | 3,779 |
| January   | 3,719                             | 4,203 |
| February  | 4,314                             | 4,550 |
| March     | 4,675                             | 4,833 |
| April     | 4,714                             |       |
| May       | 4,714                             |       |
| June      | 4,717                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,040       | 7.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 328      | 2,306       | 14.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 729      | 1,040       | 70.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,464    | 2,306       | 63.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 104      | 2,454       | 4.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 2,454       | 0.7%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 68       | 2,454       | 2.8%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

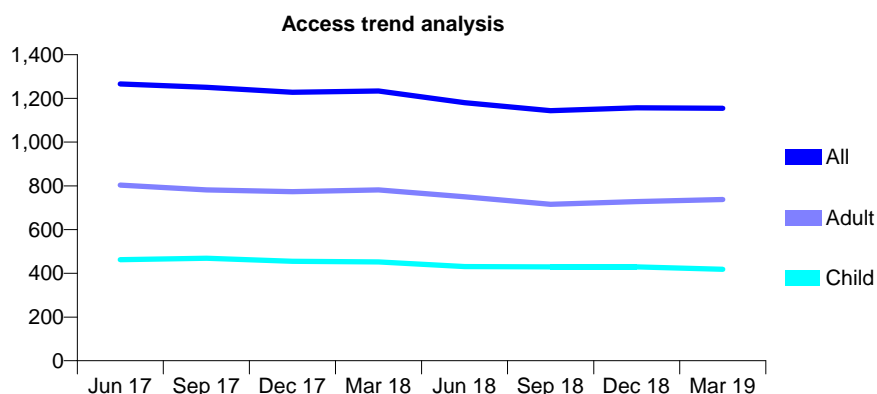
## Q68 - Vital Signs At a Glance Contract Report for 932515/0003 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Church Road Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

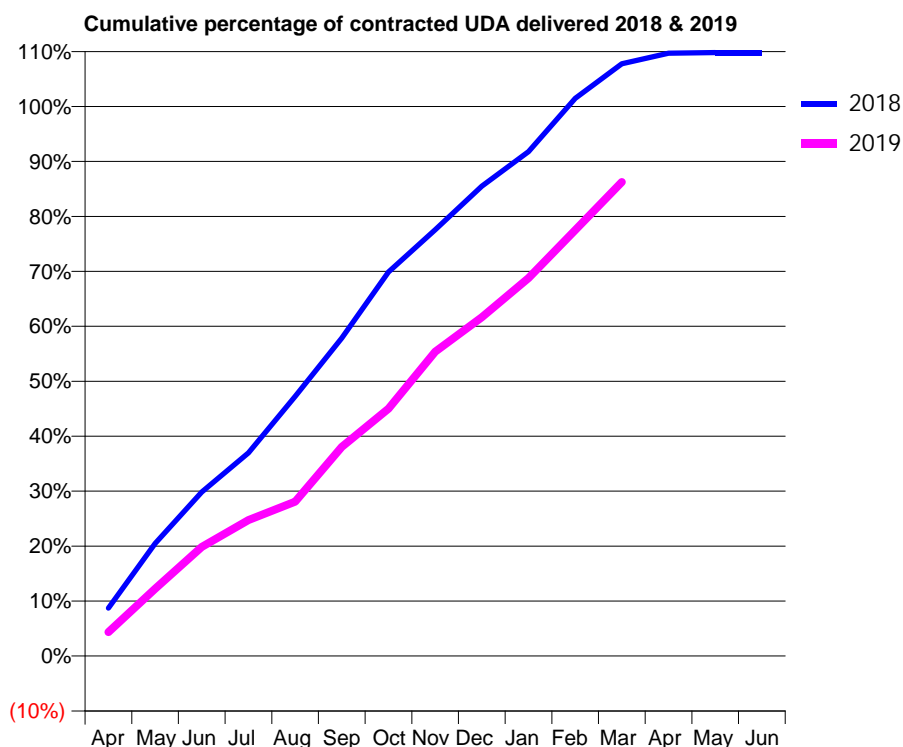
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 3,568       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £109,851.23 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,234         |                               |
| Quarter ending June 2018         | 1,181         | ↓                             |
| Quarter ending September 2018    | 1,144         | ↓                             |
| Quarter ending December 2018     | 1,157         | →                             |
| Quarter ending March 2019        | 1,155         | →                             |
| <b>Variance since March 2018</b> | <b>(6.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 311                               | 155   |
| May       | 731                               | 437   |
| June      | 1,065                             | 707   |
| July      | 1,319                             | 882   |
| August    | 1,687                             | 1,003 |
| September | 2,065                             | 1,358 |
| October   | 2,493                             | 1,605 |
| November  | 2,768                             | 1,976 |
| December  | 3,050                             | 2,199 |
| January   | 3,275                             | 2,454 |
| February  | 3,620                             | 2,766 |
| March     | 3,845                             | 3,076 |
| April     | 3,913                             |       |
| May       | 3,917                             |       |
| June      | 3,917                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 407         | 6.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 146      | 802         | 18.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 171      | 407         | 42.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 299      | 802         | 37.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 157      | 1,175       | 13.4%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,175       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 1,175       | 1.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

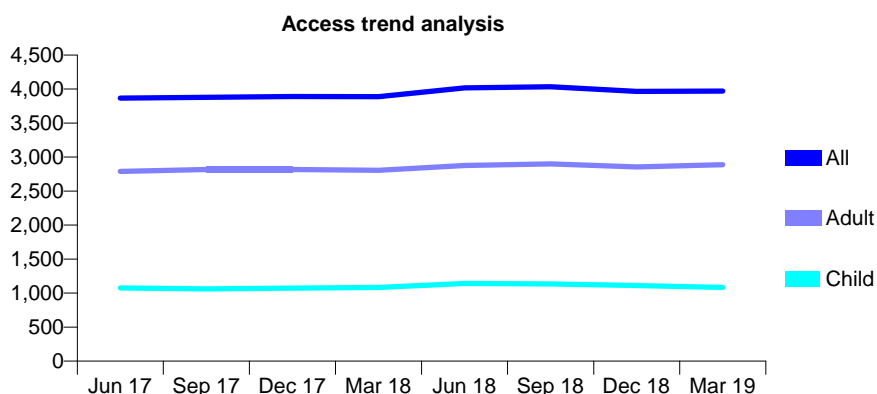
## Q68 - Vital Signs At a Glance Contract Report for 932752/0003 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | MRS A CASTELLHEIM GHAREH |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/01/2008               |
| Contract end date    |                          |

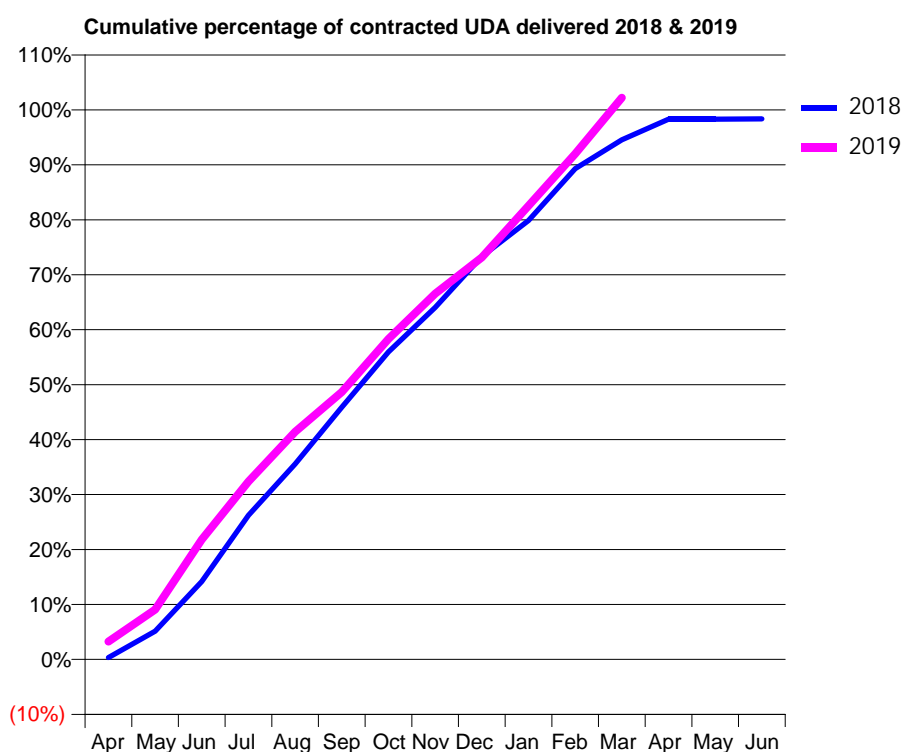
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,670      |
| Carry forward general activity (UDA)        | 207         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £309,459.77 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,888       |                               |
| Quarter ending June 2018         | 4,019       | ↑                             |
| Quarter ending September 2018    | 4,034       | →                             |
| Quarter ending December 2018     | 3,966       | ↓                             |
| Quarter ending March 2019        | 3,972       | →                             |
| <b>Variance since March 2018</b> | <b>2.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 45                                | 347    |
| May       | 651                               | 971    |
| June      | 1,795                             | 2,327  |
| July      | 3,323                             | 3,456  |
| August    | 4,509                             | 4,421  |
| September | 5,813                             | 5,189  |
| October   | 7,090                             | 6,224  |
| November  | 8,116                             | 7,100  |
| December  | 9,290                             | 7,805  |
| January   | 10,122                            | 8,809  |
| February  | 11,315                            | 9,817  |
| March     | 11,980                            | 10,906 |
| April     | 12,455                            |        |
| May       | 12,455                            |        |
| June      | 12,463                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 75       | 1,768       | 4.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 256      | 3,794       | 6.7%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,159    | 1,768       | 65.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,152    | 3,794       | 56.7%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 229      | 5,314       | 4.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 5,314       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 5,314       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

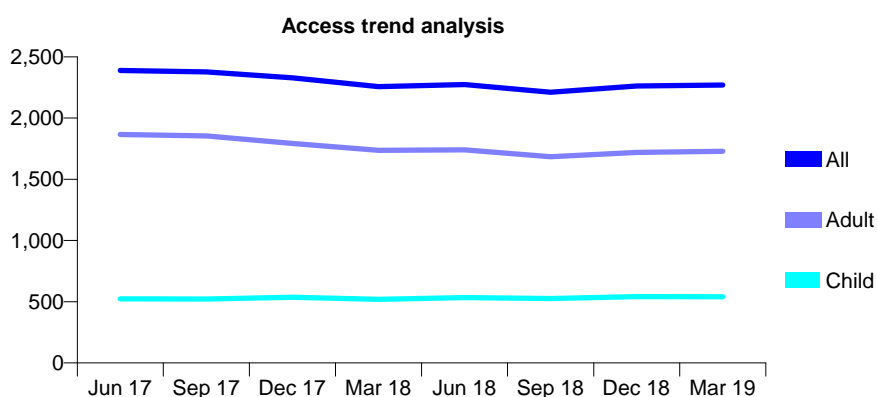
## Q68 - Vital Signs At a Glance Contract Report for 934941/0002 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MISS M JADIDI |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

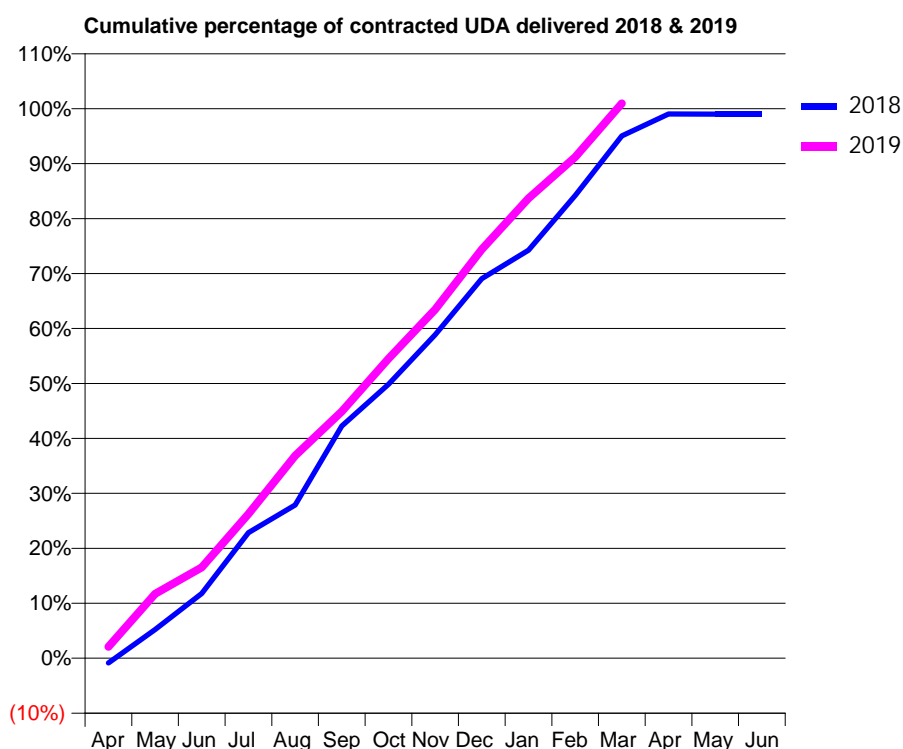
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,290       |
| Carry forward general activity (UDA)        | 53          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £131,424.59 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,257       |                               |
| Quarter ending June 2018         | 2,274       | →                             |
| Quarter ending September 2018    | 2,211       | ↓                             |
| Quarter ending December 2018     | 2,262       | ↑                             |
| Quarter ending March 2019        | 2,270       | →                             |
| <b>Variance since March 2018</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -47                               | 111   |
| May       | 277                               | 621   |
| June      | 624                               | 875   |
| July      | 1,208                             | 1,389 |
| August    | 1,475                             | 1,949 |
| September | 2,235                             | 2,375 |
| October   | 2,637                             | 2,883 |
| November  | 3,115                             | 3,357 |
| December  | 3,652                             | 3,935 |
| January   | 3,928                             | 4,427 |
| February  | 4,455                             | 4,824 |
| March     | 5,028                             | 5,341 |
| April     | 5,238                             |       |
| May       | 5,237                             |       |
| June      | 5,237                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 892         | 1.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 191      | 2,518       | 7.6%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 615      | 892         | 68.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,591    | 2,518       | 63.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 207      | 3,282       | 6.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 3,282       | 0.5%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 3,282       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

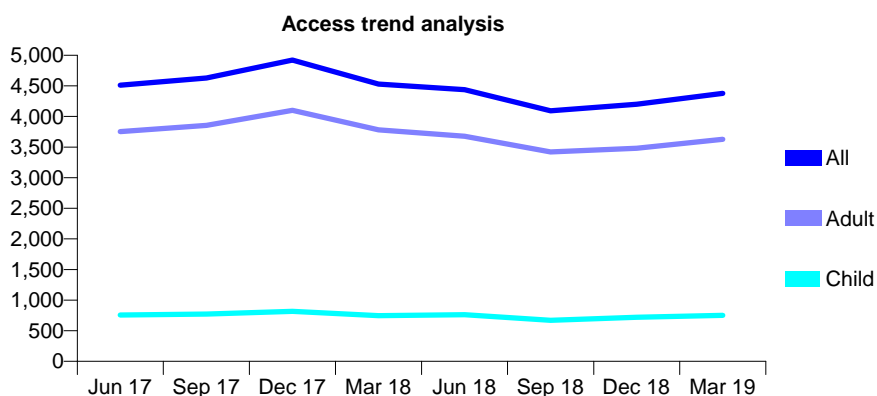
## Q68 - Vital Signs At a Glance Contract Report for 937479/0001 - March 2019

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Mr A Pitchforth and Miss M Elalami |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2006                         |
| Contract end date    |                                    |

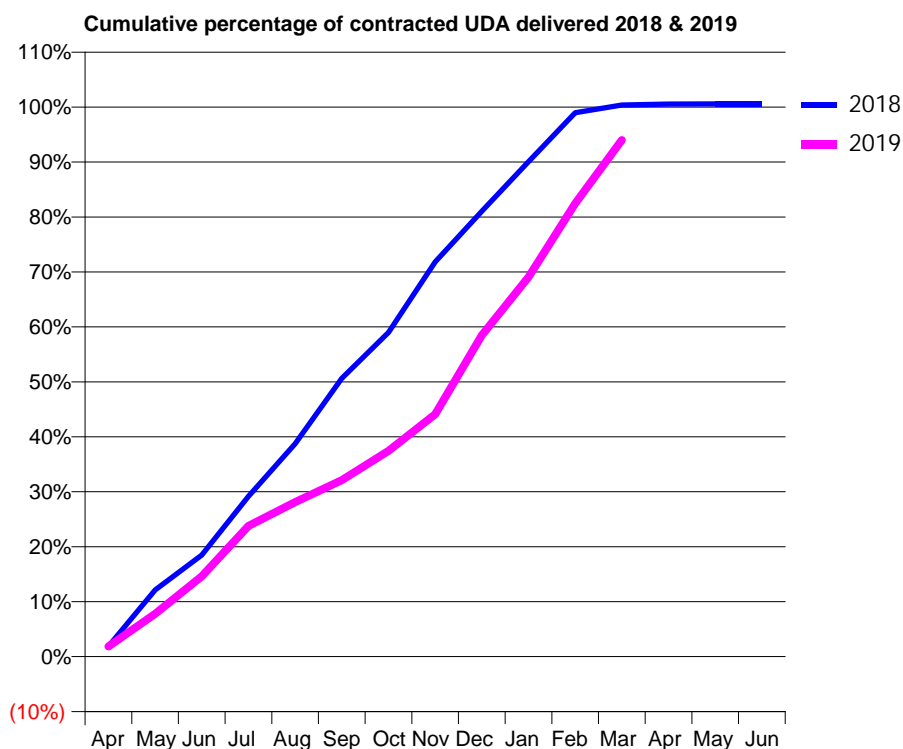
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,452      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £250,929.30 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,528         |                               |
| Quarter ending June 2018         | 4,437         | ↓                             |
| Quarter ending September 2018    | 4,092         | ↓                             |
| Quarter ending December 2018     | 4,200         | ↑                             |
| Quarter ending March 2019        | 4,378         | ↑                             |
| <b>Variance since March 2018</b> | <b>(3.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 243                               | 194   |
| May       | 1,569                             | 815   |
| June      | 2,392                             | 1,525 |
| July      | 3,776                             | 2,487 |
| August    | 5,019                             | 2,938 |
| September | 6,557                             | 3,357 |
| October   | 7,638                             | 3,913 |
| November  | 9,305                             | 4,610 |
| December  | 10,496                            | 6,113 |
| January   | 11,666                            | 7,219 |
| February  | 12,817                            | 8,617 |
| March     | 13,001                            | 9,825 |
| April     | 13,022                            |       |
| May       | 13,026                            |       |
| June      | 13,025                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 967         | 3.8%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 329      | 3,370       | 9.8%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 429      | 967         | 44.4%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,153    | 3,370       | 34.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 388      | 4,331       | 9.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 4,331       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 4,331       | 0.3%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

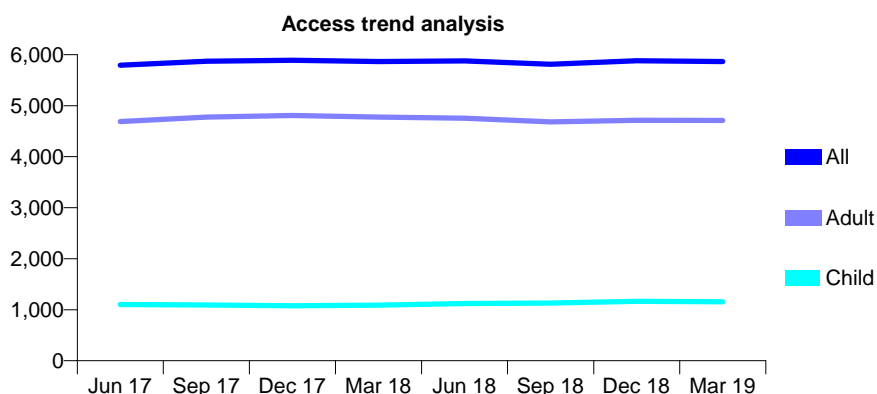
## Q68 - Vital Signs At a Glance Contract Report for 937479/0003 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Springfield Road Dental Surgery |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2006                      |
| Contract end date    |                                 |

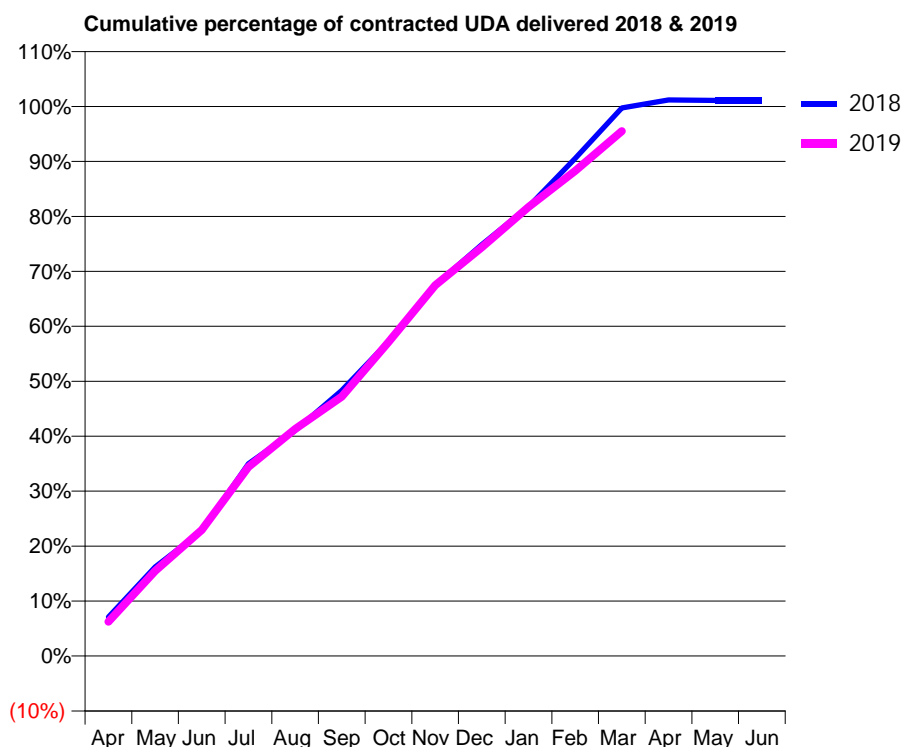
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,978      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £484,624.59 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,866       |                               |
| Quarter ending June 2018         | 5,878       | →                             |
| Quarter ending September 2018    | 5,814       | ↓                             |
| Quarter ending December 2018     | 5,882       | →                             |
| Quarter ending March 2019        | 5,866       | →                             |
| <b>Variance since March 2018</b> | <b>0.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,418                             | 1,248  |
| May       | 3,240                             | 3,094  |
| June      | 4,547                             | 4,583  |
| July      | 6,994                             | 6,876  |
| August    | 8,200                             | 8,252  |
| September | 9,655                             | 9,425  |
| October   | 11,429                            | 11,408 |
| November  | 13,488                            | 13,475 |
| December  | 14,956                            | 14,858 |
| January   | 16,333                            | 16,320 |
| February  | 18,093                            | 17,635 |
| March     | 19,923                            | 19,078 |
| April     | 20,213                            |        |
| May       | 20,200                            |        |
| June      | 20,200                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 1,652       | 6.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 997      | 6,229       | 16.0%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 910      | 1,652       | 55.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,059    | 6,229       | 49.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 888      | 7,780       | 11.4%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 101      | 7,780       | 1.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 89       | 7,780       | 1.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

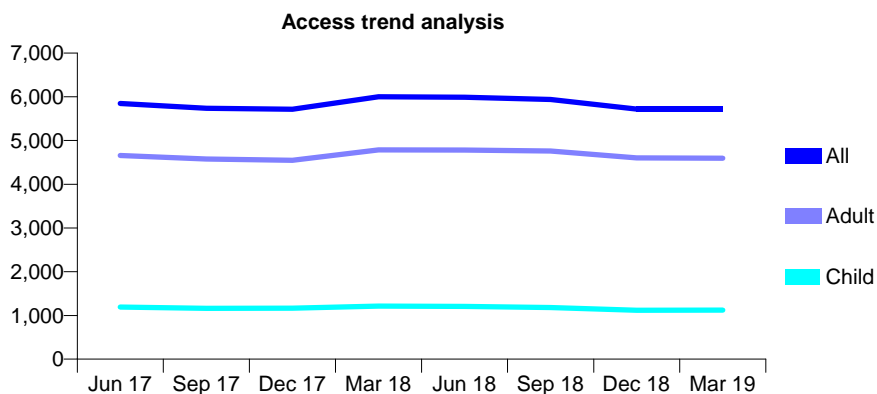
## Q68 - Vital Signs At a Glance Contract Report for 939730/0001 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Montpelier Dental Care |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2006             |
| Contract end date    |                        |

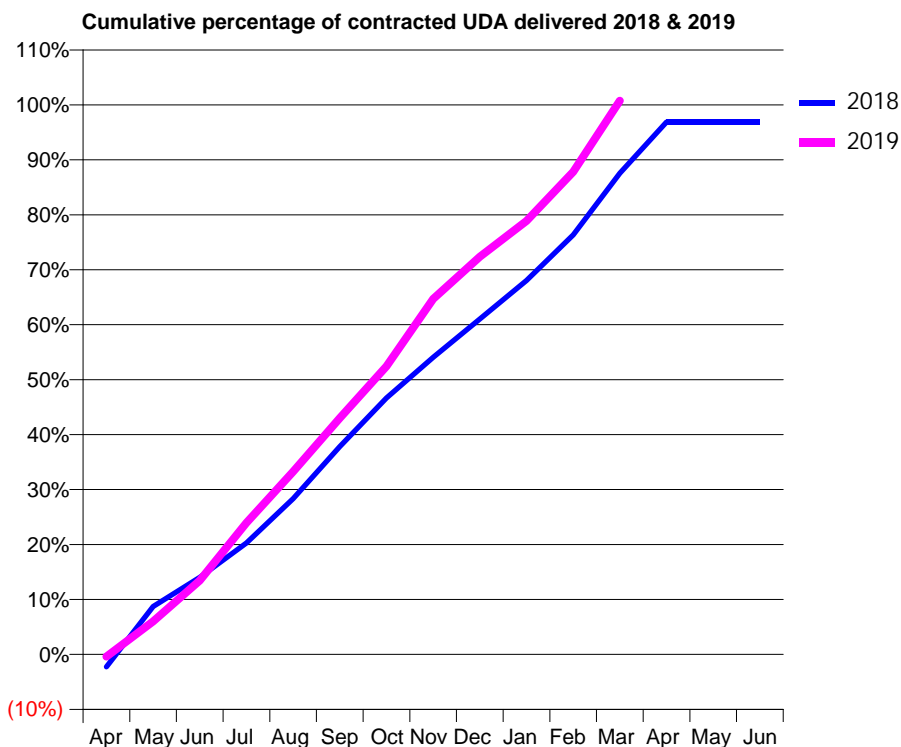
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,305      |
| Carry forward general activity (UDA)        | 507         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £446,112.26 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 6,001         |                               |
| Quarter ending June 2018         | 5,988         | →                             |
| Quarter ending September 2018    | 5,940         | →                             |
| Quarter ending December 2018     | 5,720         | ↓                             |
| Quarter ending March 2019        | 5,718         | →                             |
| <b>Variance since March 2018</b> | <b>(4.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -368                              | -71    |
| May       | 1,423                             | 979    |
| June      | 2,287                             | 2,190  |
| July      | 3,307                             | 3,908  |
| August    | 4,623                             | 5,428  |
| September | 6,166                             | 7,014  |
| October   | 7,612                             | 8,550  |
| November  | 8,815                             | 10,550 |
| December  | 9,949                             | 11,798 |
| January   | 11,095                            | 12,860 |
| February  | 12,446                            | 14,318 |
| March     | 14,274                            | 16,425 |
| April     | 15,799                            |        |
| May       | 15,798                            |        |
| June      | 15,798                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 1,389       | 7.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,009    | 5,590       | 18.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 597      | 1,389       | 43.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,898    | 5,590       | 34.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 942      | 6,569       | 14.3%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 6,569       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 132      | 6,569       | 2.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

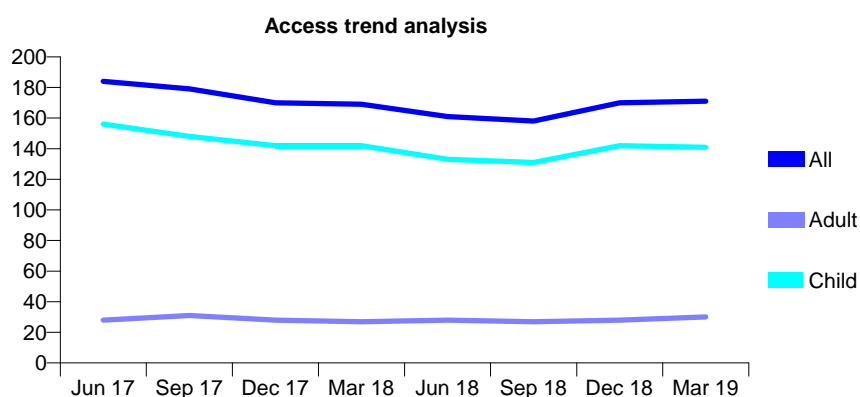
## Q68 - Vital Signs At a Glance Contract Report for 940720/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR CR GOVES  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

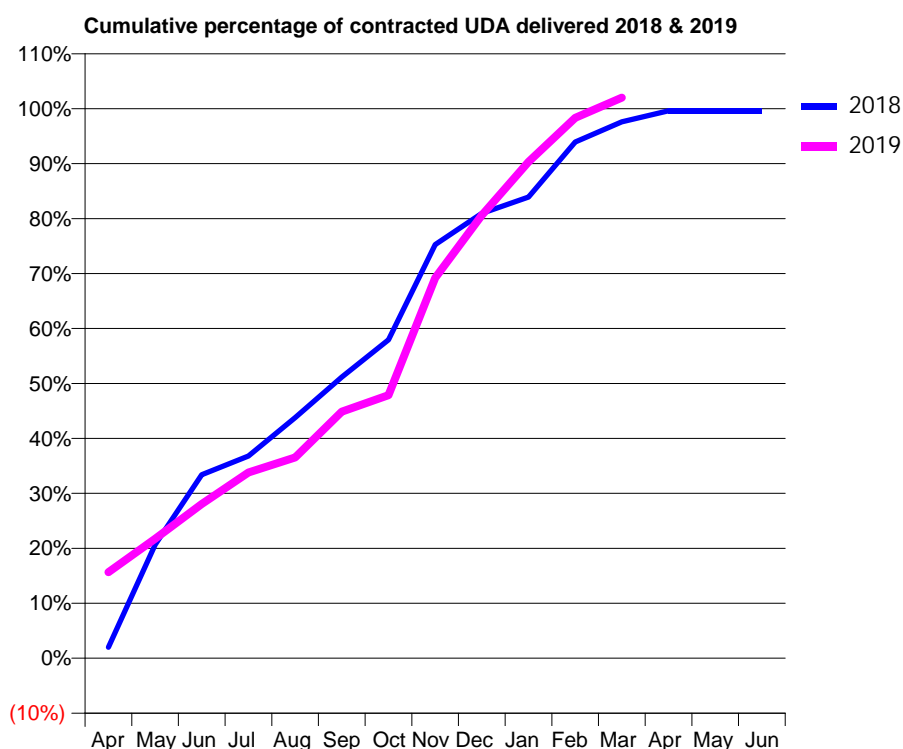
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 300       |
| Carry forward general activity (UDA)        | 1         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,873.43 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 169   |                               |
| Quarter ending June 2018         | 161   | ↓                             |
| Quarter ending September 2018    | 158   | ↓                             |
| Quarter ending December 2018     | 170   | ↑                             |
| Quarter ending March 2019        | 171   | →                             |
| <b>Variance since March 2018</b> | 1.2%  | →                             |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 6    | 47   |
| May       | 62   | 65   |
| June      | 100  | 84   |
| July      | 110  | 101  |
| August    | 131  | 110  |
| September | 153  | 135  |
| October   | 174  | 144  |
| November  | 226  | 208  |
| December  | 243  | 242  |
| January   | 252  | 271  |
| February  | 282  | 295  |
| March     | 293  | 306  |
| April     | 299  |      |
| May       | 299  |      |
| June      | 299  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 235         | 5.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 147      | 235         | 62.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 224         | 2.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 224         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 224         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



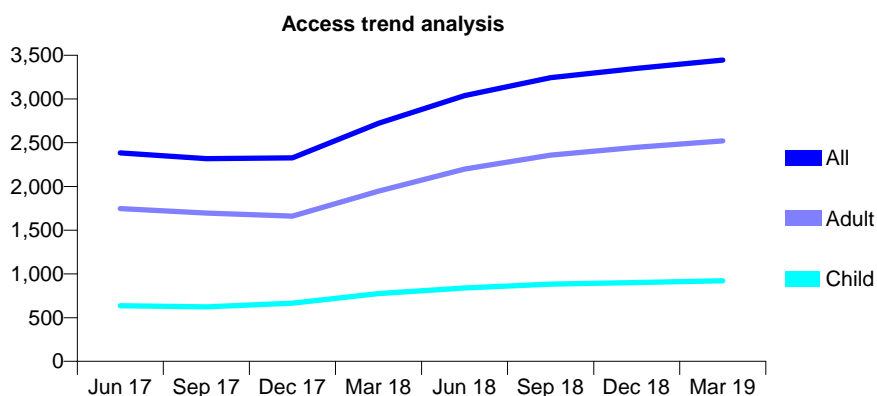
## Q68 - Vital Signs At a Glance Contract Report for 941719/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MISS F SHAMELI |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

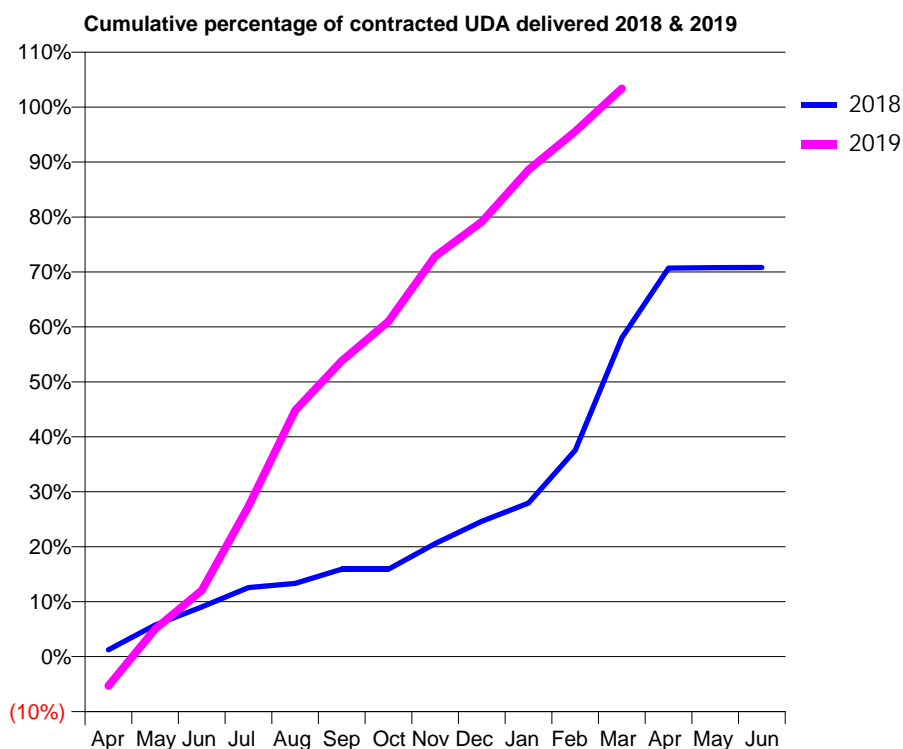
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,000       |
| Carry forward general activity (UDA)        | 665         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £169,890.38 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 2,722        |                               |
| Quarter ending June 2018         | 3,038        | ↑                             |
| Quarter ending September 2018    | 3,243        | ↑                             |
| Quarter ending December 2018     | 3,350        | ↑                             |
| Quarter ending March 2019        | 3,444        | ↑                             |
| <b>Variance since March 2018</b> | <b>26.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 88                                | -374  |
| May       | 404                               | 353   |
| June      | 633                               | 843   |
| July      | 880                               | 1,914 |
| August    | 934                               | 3,137 |
| September | 1,114                             | 3,767 |
| October   | 1,114                             | 4,269 |
| November  | 1,440                             | 5,100 |
| December  | 1,723                             | 5,538 |
| January   | 1,955                             | 6,199 |
| February  | 2,628                             | 6,690 |
| March     | 4,058                             | 7,236 |
| April     | 4,950                             |       |
| May       | 4,955                             |       |
| June      | 4,957                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 85       | 1,143       | 7.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 370      | 2,797       | 13.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 524      | 1,143       | 45.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 684      | 2,797       | 24.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 436      | 3,687       | 11.8%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 3,687       | 0.6%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 3,687       | 1.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

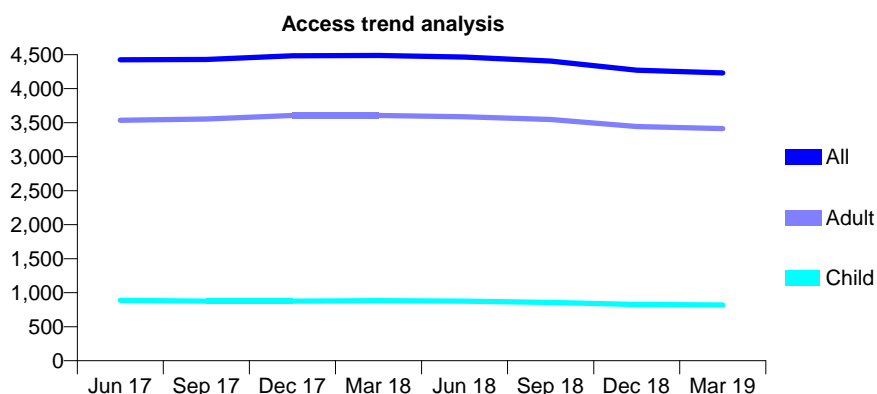
## Q68 - Vital Signs At a Glance Contract Report for 941964/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR C OUALI   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 17/06/2011   |
| Contract end date    |              |

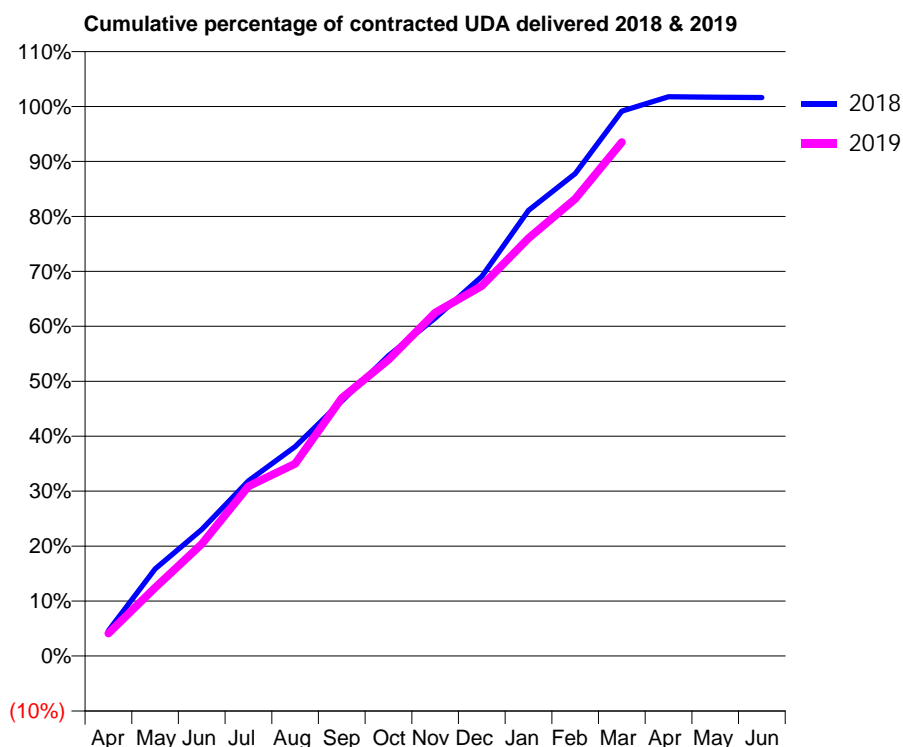
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,410      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £370,519.68 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,487         |                               |
| Quarter ending June 2018         | 4,463         | →                             |
| Quarter ending September 2018    | 4,404         | ↓                             |
| Quarter ending December 2018     | 4,272         | ↓                             |
| Quarter ending March 2019        | 4,232         | →                             |
| <b>Variance since March 2018</b> | <b>(5.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 620                               | 552    |
| May       | 2,127                             | 1,670  |
| June      | 3,086                             | 2,731  |
| July      | 4,273                             | 4,140  |
| August    | 5,109                             | 4,696  |
| September | 6,221                             | 6,294  |
| October   | 7,329                             | 7,228  |
| November  | 8,246                             | 8,379  |
| December  | 9,261                             | 9,031  |
| January   | 10,872                            | 10,194 |
| February  | 11,773                            | 11,157 |
| March     | 13,295                            | 12,536 |
| April     | 13,646                            |        |
| May       | 13,634                            |        |
| June      | 13,626                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 1,296       | 4.6%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 710      | 5,357       | 13.3%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 945      | 1,296       | 72.9%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,567    | 5,357       | 66.6%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 326      | 6,471       | 5.0%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 6,471       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 6,471       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

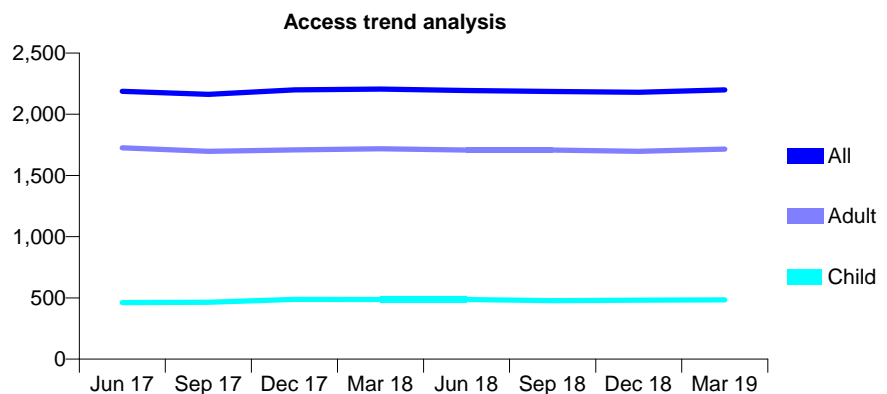
## Q68 - Vital Signs At a Glance Contract Report for 946273/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR M GHOLAMI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

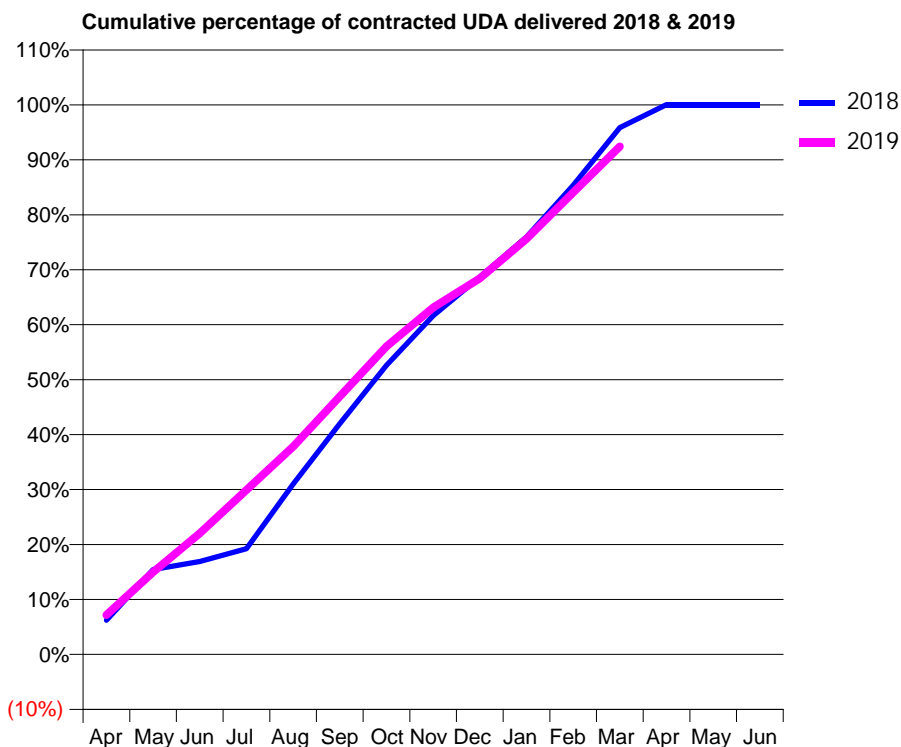
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,495       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £260,764.98 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,205         |                               |
| Quarter ending June 2018         | 2,194         | →                             |
| Quarter ending September 2018    | 2,186         | →                             |
| Quarter ending December 2018     | 2,180         | →                             |
| Quarter ending March 2019        | 2,200         | →                             |
| <b>Variance since March 2018</b> | <b>(0.2%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 591                               | 681   |
| May       | 1,466                             | 1,422 |
| June      | 1,605                             | 2,093 |
| July      | 1,826                             | 2,843 |
| August    | 2,943                             | 3,590 |
| September | 3,987                             | 4,457 |
| October   | 4,995                             | 5,322 |
| November  | 5,852                             | 5,995 |
| December  | 6,520                             | 6,495 |
| January   | 7,214                             | 7,180 |
| February  | 8,104                             | 7,983 |
| March     | 9,100                             | 8,775 |
| April     | 9,499                             |       |
| May       | 9,499                             |       |
| June      | 9,499                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 734         | 3.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 392      | 2,758       | 14.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 505      | 734         | 68.8%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,762    | 2,758       | 63.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 194      | 3,366       | 5.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 3,366       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 3,366       | 0.4%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

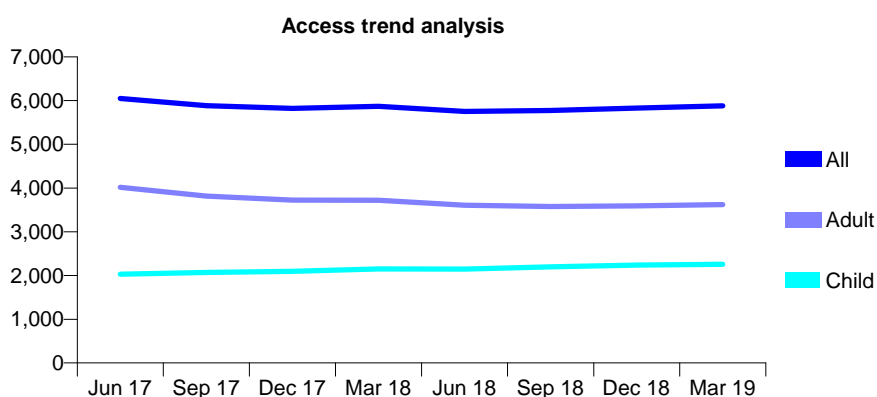
## Q68 - Vital Signs At a Glance Contract Report for 947822/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR HS DHALIWAL |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2009     |
| Contract end date    |                |

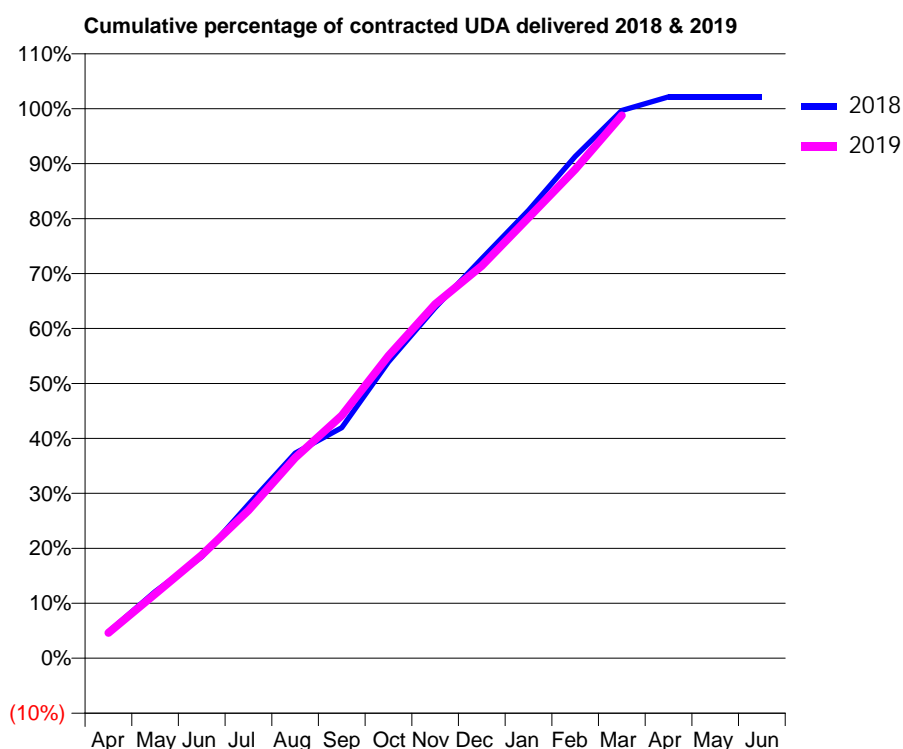
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £373,016.53 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,869       |                               |
| Quarter ending June 2018         | 5,751       | ↓                             |
| Quarter ending September 2018    | 5,772       | →                             |
| Quarter ending December 2018     | 5,828       | →                             |
| Quarter ending March 2019        | 5,878       | →                             |
| <b>Variance since March 2018</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 648    | 623    |
| May       | 1,638  | 1,580  |
| June      | 2,492  | 2,534  |
| July      | 3,780  | 3,632  |
| August    | 5,037  | 4,927  |
| September | 5,661  | 5,965  |
| October   | 7,279  | 7,428  |
| November  | 8,611  | 8,699  |
| December  | 9,817  | 9,639  |
| January   | 11,002 | 10,823 |
| February  | 12,326 | 12,008 |
| March     | 13,456 | 13,331 |
| April     | 13,791 |        |
| May       | 13,791 |        |
| June      | 13,791 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 261      | 3,399       | 7.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 750      | 4,804       | 15.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,178    | 3,399       | 64.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,465    | 4,804       | 51.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 713      | 7,987       | 8.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 78       | 7,987       | 1.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 83       | 7,987       | 1.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

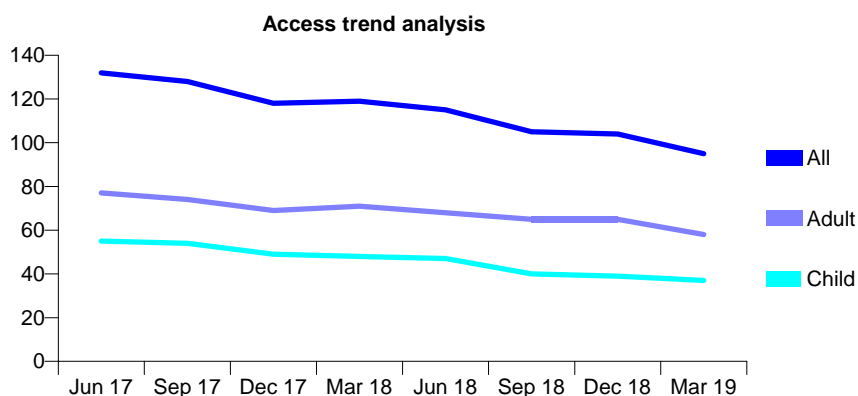
## Q68 - Vital Signs At a Glance Contract Report for 949469/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR HC PAGE   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2010   |
| Contract end date    |              |

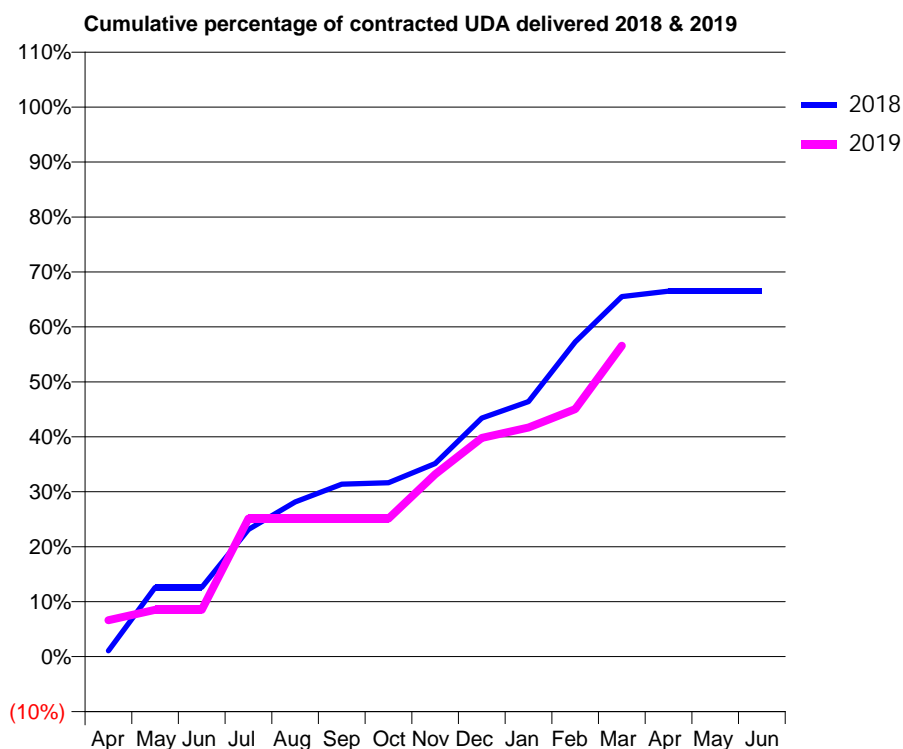
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 211       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,422.59 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 119            |                               |
| Quarter ending June 2018         | 115            | ↓                             |
| Quarter ending September 2018    | 105            | ↓                             |
| Quarter ending December 2018     | 104            | →                             |
| Quarter ending March 2019        | 95             | ↓                             |
| <b>Variance since March 2018</b> | <b>(20.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 4                                 | 14   |
| May       | 50                                | 18   |
| June      | 50                                | 18   |
| July      | 93                                | 53   |
| August    | 113                               | 53   |
| September | 126                               | 53   |
| October   | 127                               | 53   |
| November  | 141                               | 70   |
| December  | 174                               | 84   |
| January   | 186                               | 88   |
| February  | 229                               | 95   |
| March     | 262                               | 119  |
| April     | 266                               |      |
| May       | 266                               |      |
| June      | 266                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 41          | 4.9%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 37          | 8.1%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 19       | 41          | 46.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 21       | 37          | 56.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 72          | 5.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 72          | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 72          | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

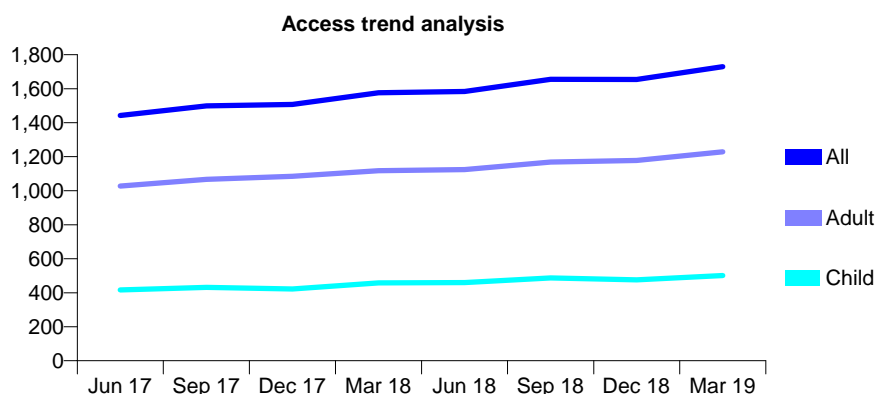
## Q68 - Vital Signs At a Glance Contract Report for 949973/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR A DARGAHI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

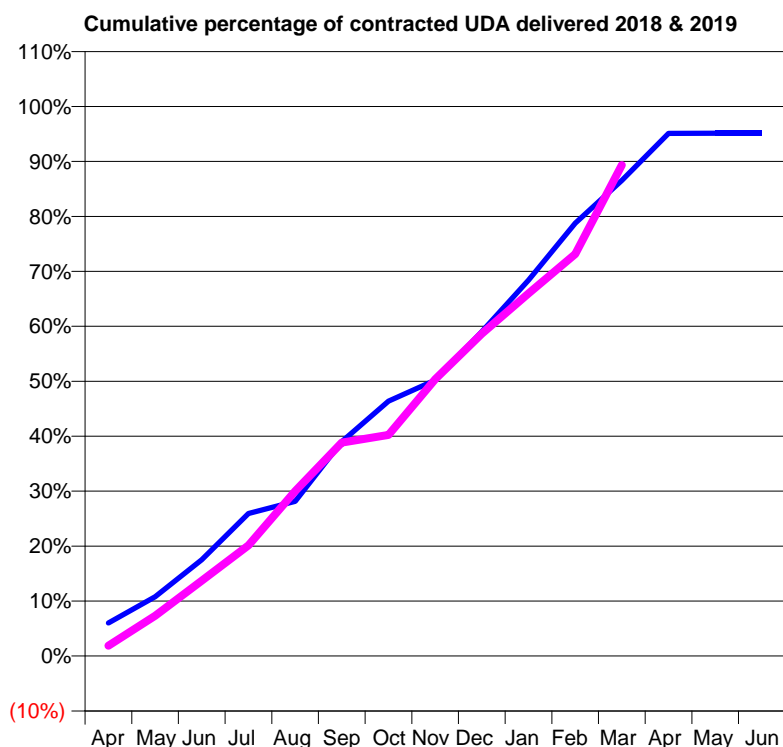
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £147,295.51 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,576       |                               |
| Quarter ending June 2018         | 1,584       | →                             |
| Quarter ending September 2018    | 1,655       | ↑                             |
| Quarter ending December 2018     | 1,654       | →                             |
| Quarter ending March 2019        | 1,730       | ↑                             |
| <b>Variance since March 2018</b> | <b>9.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 301                               | 94    |
| May       | 540                               | 366   |
| June      | 876                               | 685   |
| July      | 1,297                             | 1,006 |
| August    | 1,408                             | 1,501 |
| September | 1,950                             | 1,942 |
| October   | 2,319                             | 2,011 |
| November  | 2,510                             | 2,518 |
| December  | 2,952                             | 2,932 |
| January   | 3,420                             | 3,299 |
| February  | 3,938                             | 3,656 |
| March     | 4,327                             | 4,466 |
| April     | 4,754                             |       |
| May       | 4,757                             |       |
| June      | 4,756                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 799         | 5.0%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 155      | 1,492       | 10.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 514      | 799         | 64.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 718      | 1,492       | 48.1%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 207      | 2,171       | 9.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 2,171       | 0.4%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 2,171       | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

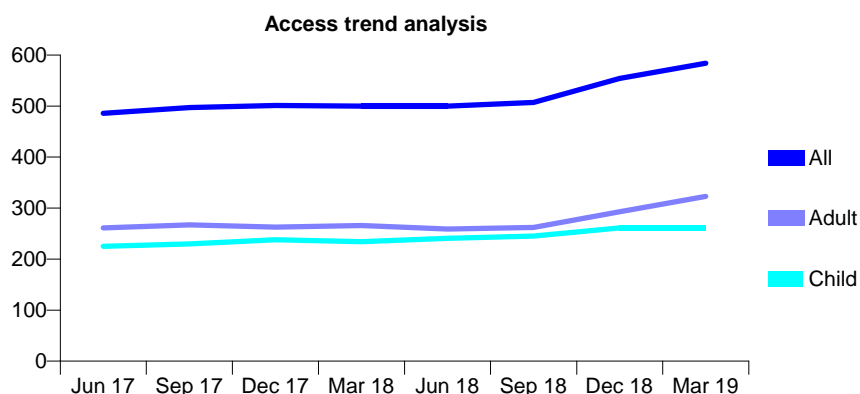
## Q68 - Vital Signs At a Glance Contract Report for 953156/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Mr QG Omondi |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2012   |
| Contract end date    |              |

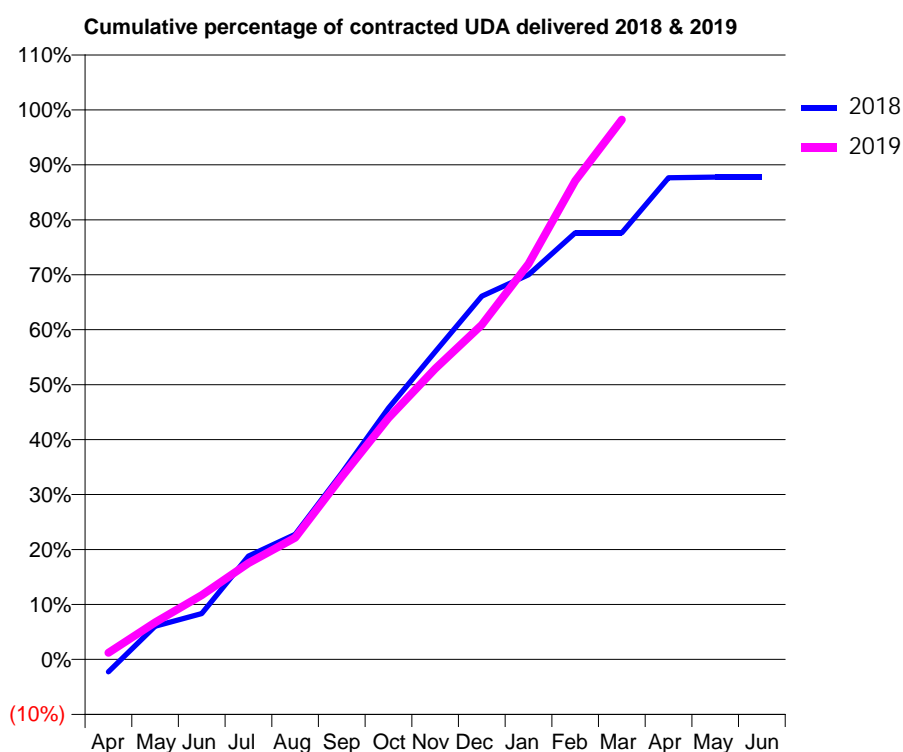
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,666      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £38,072.96 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 500          |                               |
| Quarter ending June 2018         | 500          | →                             |
| Quarter ending September 2018    | 507          | →                             |
| Quarter ending December 2018     | 554          | ↑                             |
| Quarter ending March 2019        | 584          | ↑                             |
| <b>Variance since March 2018</b> | <b>16.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | -38   | 20    |
| May       | 101   | 112   |
| June      | 139   | 195   |
| July      | 313   | 292   |
| August    | 379   | 369   |
| September | 565   | 554   |
| October   | 762   | 732   |
| November  | 933   | 881   |
| December  | 1,101 | 1,014 |
| January   | 1,166 | 1,199 |
| February  | 1,293 | 1,451 |
| March     | 1,293 | 1,636 |
| April     | 1,460 |       |
| May       | 1,462 |       |
| June      | 1,462 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 405         | 3.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 44       | 469         | 9.4%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 216      | 405         | 53.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 226      | 469         | 48.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 22       | 762         | 2.9%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 762         | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 762         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

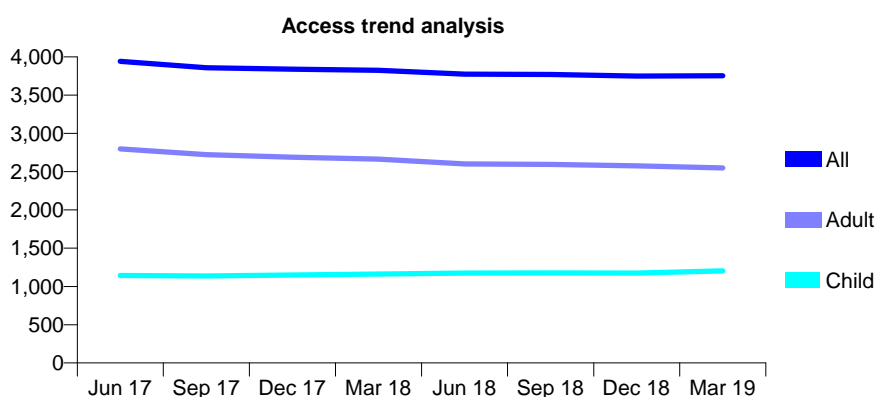
## Q68 - Vital Signs At a Glance Contract Report for 959391/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR MM BADRBEIGI |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

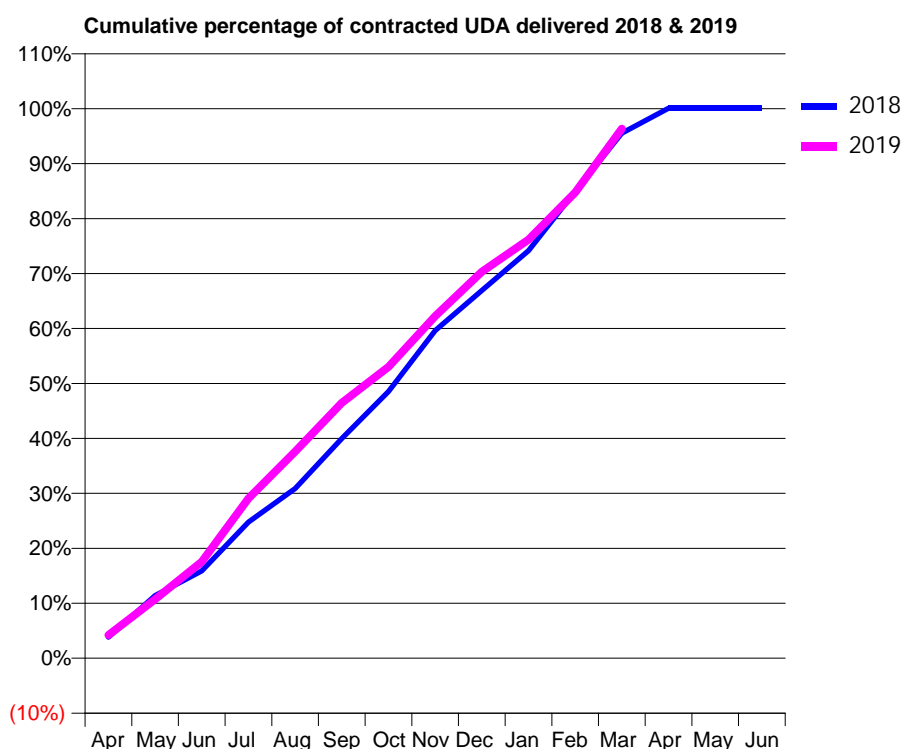
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,138      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £326,166.30 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,825         |                               |
| Quarter ending June 2018         | 3,775         | ↓                             |
| Quarter ending September 2018    | 3,771         | →                             |
| Quarter ending December 2018     | 3,749         | →                             |
| Quarter ending March 2019        | 3,753         | →                             |
| <b>Variance since March 2018</b> | <b>(1.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 468    | 510    |
| May       | 1,383  | 1,302  |
| June      | 1,928  | 2,132  |
| July      | 3,006  | 3,531  |
| August    | 3,747  | 4,563  |
| September | 4,852  | 5,640  |
| October   | 5,893  | 6,436  |
| November  | 7,239  | 7,558  |
| December  | 8,121  | 8,534  |
| January   | 9,003  | 9,244  |
| February  | 10,314 | 10,288 |
| March     | 11,595 | 11,695 |
| April     | 12,146 |        |
| May       | 12,146 |        |
| June      | 12,146 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 95       | 1,666       | 5.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 472      | 3,393       | 13.9%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,002    | 1,666       | 60.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,839    | 3,393       | 54.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 232      | 4,864       | 4.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 4,864       | 0.2%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 4,864       | 0.2%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



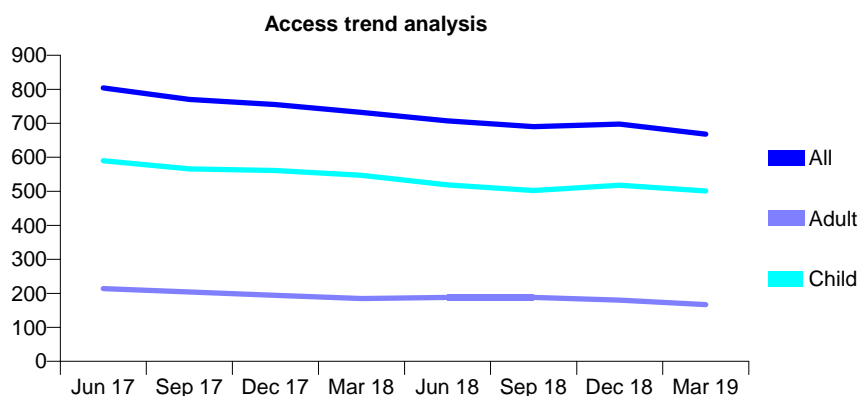
## Q68 - Vital Signs At a Glance Contract Report for 960365/0001 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | MRS N HEIDARI-ROBINSON |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2012             |
| Contract end date    |                        |

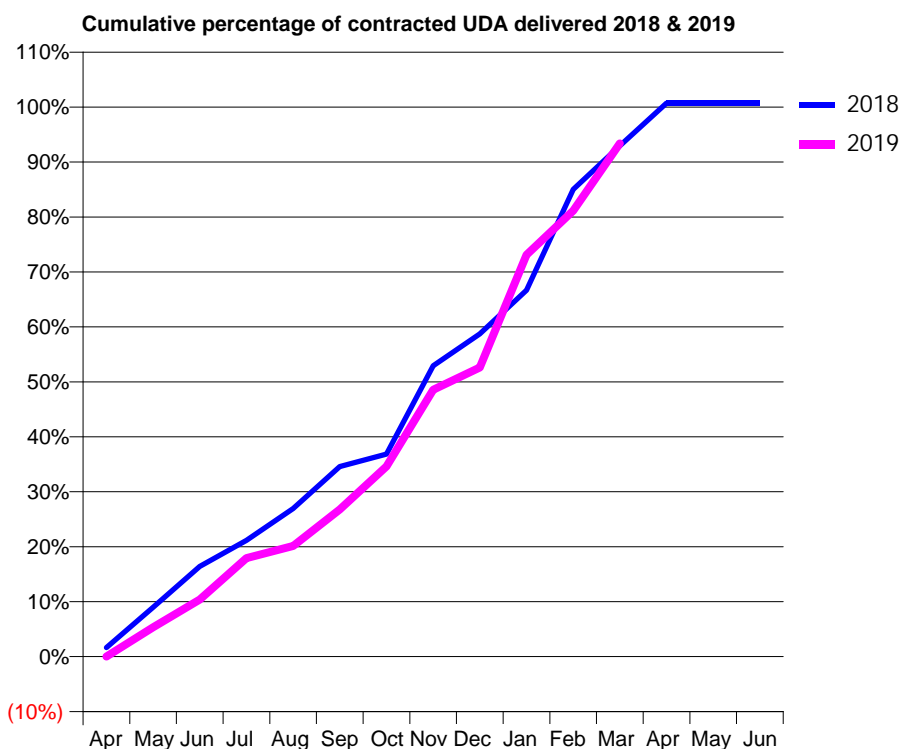
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,300      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £83,305.36 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 732           |                               |
| Quarter ending June 2018         | 707           | ↓                             |
| Quarter ending September 2018    | 690           | ↓                             |
| Quarter ending December 2018     | 698           | →                             |
| Quarter ending March 2019        | 668           | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 54                                | 0     |
| May       | 296                               | 176   |
| June      | 542                               | 342   |
| July      | 699                               | 591   |
| August    | 890                               | 664   |
| September | 1,142                             | 884   |
| October   | 1,216                             | 1,142 |
| November  | 1,747                             | 1,603 |
| December  | 1,938                             | 1,737 |
| January   | 2,201                             | 2,412 |
| February  | 2,805                             | 2,679 |
| March     | 3,068                             | 3,082 |
| April     | 3,324                             |       |
| May       | 3,324                             |       |
| June      | 3,324                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 261      | 1,130       | 23.1%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 59       | 208         | 28.4%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 655      | 1,130       | 58.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 119      | 208         | 57.2%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 1,255       | 1.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,255       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,255       | 0.1%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

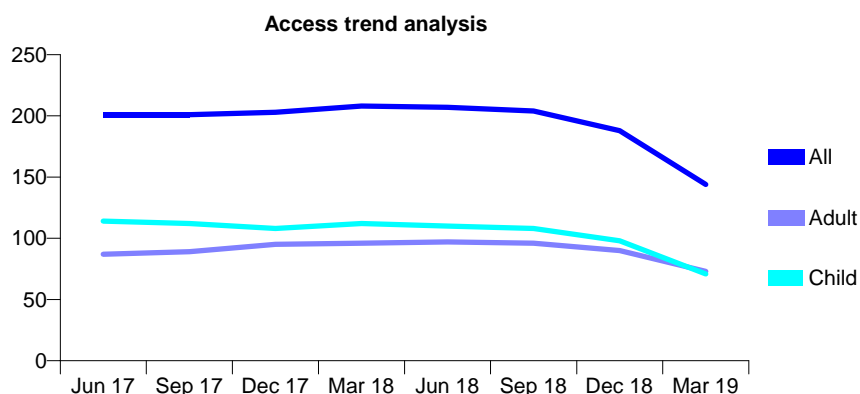
## Q68 - Vital Signs At a Glance Contract Report for 962384/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MISS S JIWANI |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/11/2011    |
| Contract end date    | 30/11/2018    |

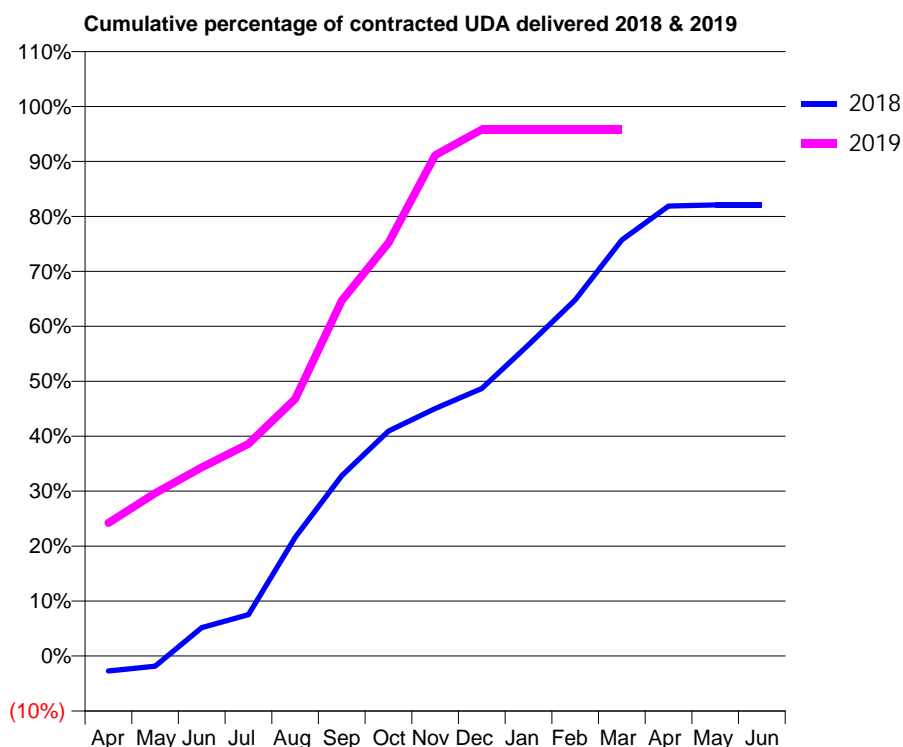
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 257       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,873.55 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 208            |                               |
| Quarter ending June 2018         | 207            | →                             |
| Quarter ending September 2018    | 204            | ↓                             |
| Quarter ending December 2018     | 188            | ↓                             |
| Quarter ending March 2019        | 144            | ↓                             |
| <b>Variance since March 2018</b> | <b>(30.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -13                               | 62   |
| May       | -9                                | 76   |
| June      | 24                                | 88   |
| July      | 35                                | 99   |
| August    | 102                               | 120  |
| September | 154                               | 166  |
| October   | 192                               | 193  |
| November  | 212                               | 234  |
| December  | 229                               | 246  |
| January   | 266                               | 246  |
| February  | 305                               | 246  |
| March     | 356                               | 246  |
| April     | 385                               |      |
| May       | 386                               |      |
| June      | 386                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 113         | 5.3%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 68          | 5.9%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 87       | 113         | 77.0%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 42       | 68          | 61.8%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 156         | 0.6%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 156         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 156         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

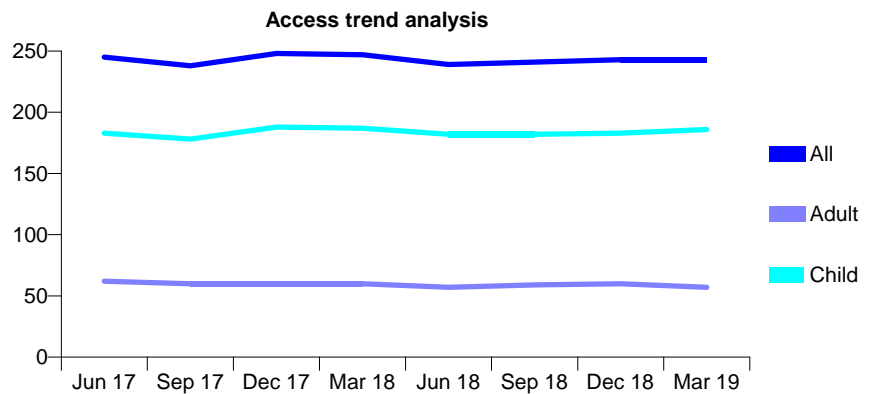
## Q68 - Vital Signs At a Glance Contract Report for 963712/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR RJ FRANCSICS |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/06/2012      |
| Contract end date    |                 |

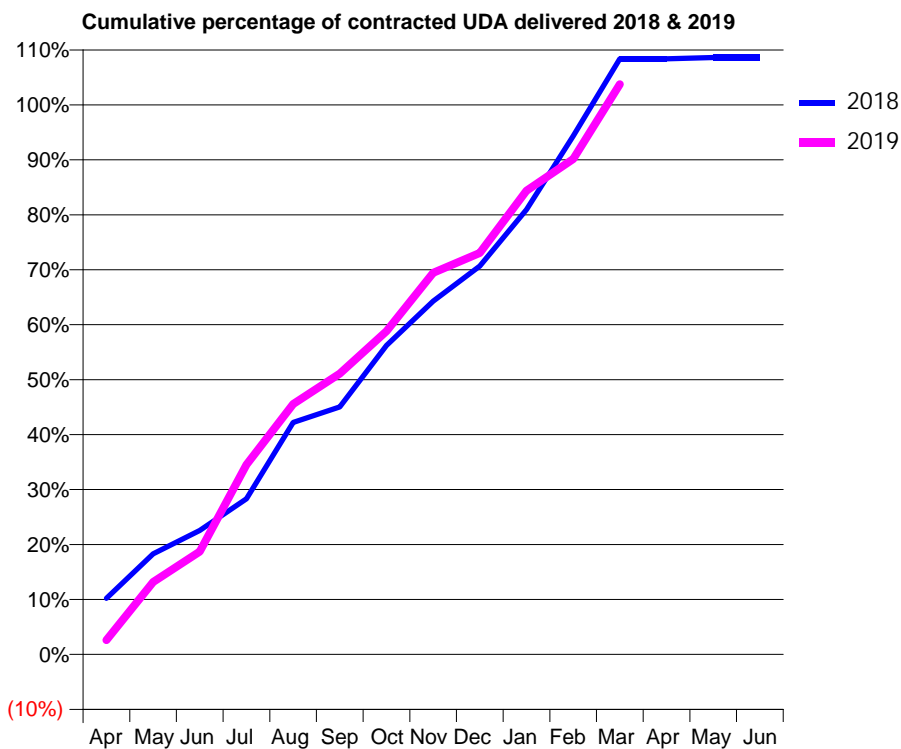
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 420        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,274.71 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 247           |                               |
| Quarter ending June 2018         | 239           | ↓                             |
| Quarter ending September 2018    | 241           | →                             |
| Quarter ending December 2018     | 243           | →                             |
| Quarter ending March 2019        | 243           | →                             |
| <b>Variance since March 2018</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 48                                | 11   |
| May       | 86                                | 55   |
| June      | 106                               | 79   |
| July      | 133                               | 145  |
| August    | 198                               | 191  |
| September | 212                               | 215  |
| October   | 264                               | 247  |
| November  | 302                               | 292  |
| December  | 332                               | 307  |
| January   | 380                               | 354  |
| February  | 443                               | 379  |
| March     | 509                               | 436  |
| April     | 509                               |      |
| May       | 510                               |      |
| June      | 510                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 266         | 4.1%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 42          | 9.5%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 156      | 266         | 58.6%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 22       | 42          | 52.4%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 305         | 6.2%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 305         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 305         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

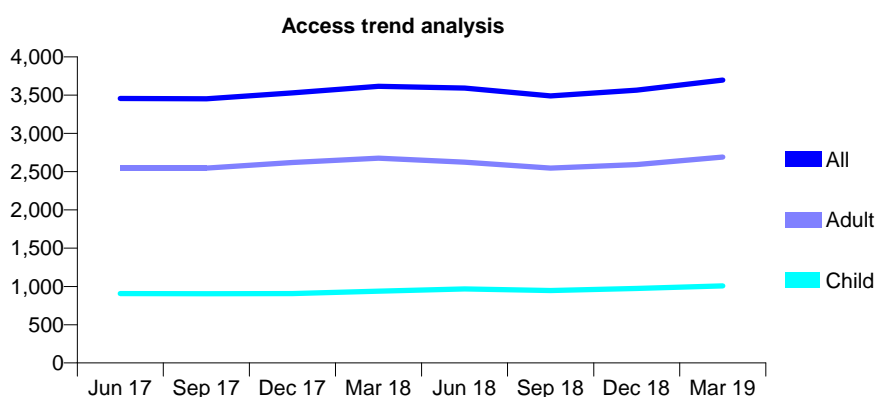
## Q68 - Vital Signs At a Glance Contract Report for 972029/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MISS KM BOLES |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/09/2013    |
| Contract end date    |               |

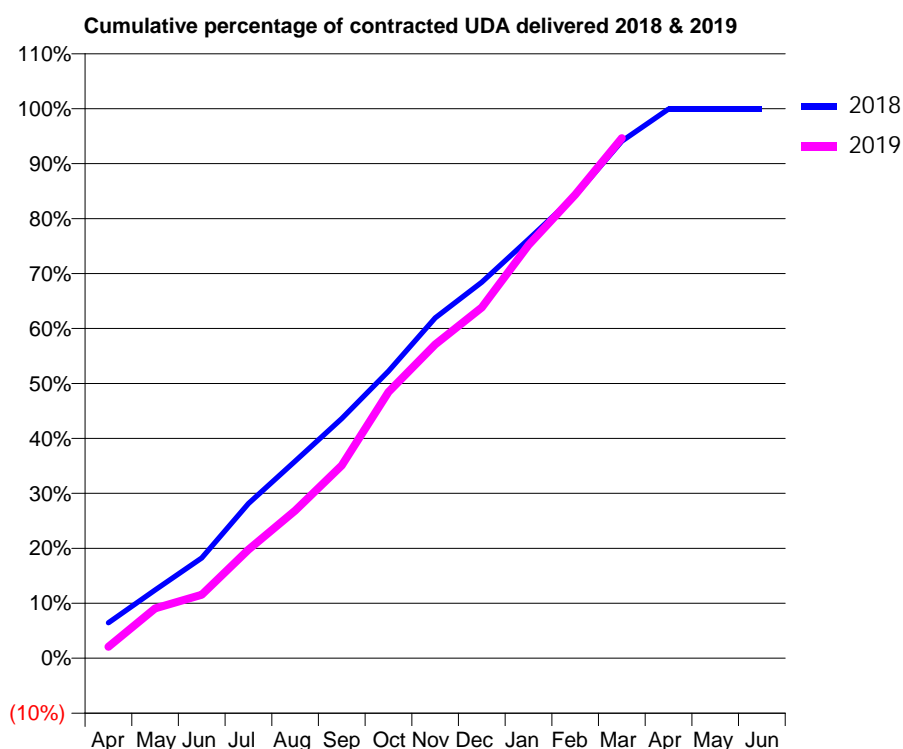
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,284       |
| Carry forward general activity (UDA)        | 6           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £216,262.46 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 3,615 |                               |
| Quarter ending June 2018         | 3,592 | →                             |
| Quarter ending September 2018    | 3,491 | ↓                             |
| Quarter ending December 2018     | 3,566 | ↑                             |
| Quarter ending March 2019        | 3,696 | ↑                             |
| <b>Variance since March 2018</b> | 2.2%  | ↑                             |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 534   | 174   |
| May                               | 1,029 | 750   |
| June                              | 1,511 | 956   |
| July                              | 2,334 | 1,638 |
| August                            | 2,970 | 2,226 |
| September                         | 3,614 | 2,905 |
| October                           | 4,327 | 4,013 |
| November                          | 5,130 | 4,729 |
| December                          | 5,667 | 5,287 |
| January                           | 6,315 | 6,228 |
| February                          | 6,972 | 6,990 |
| March                             | 7,793 | 7,840 |
| April                             | 8,279 |       |
| May                               | 8,276 |       |
| June                              | 8,277 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 161      | 1,532       | 10.5%    | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 566      | 3,635       | 15.6%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 817      | 1,532       | 53.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,854    | 3,635       | 51.0%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 474      | 4,208       | 11.3%    | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 4,208       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 4,208       | 0.6%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

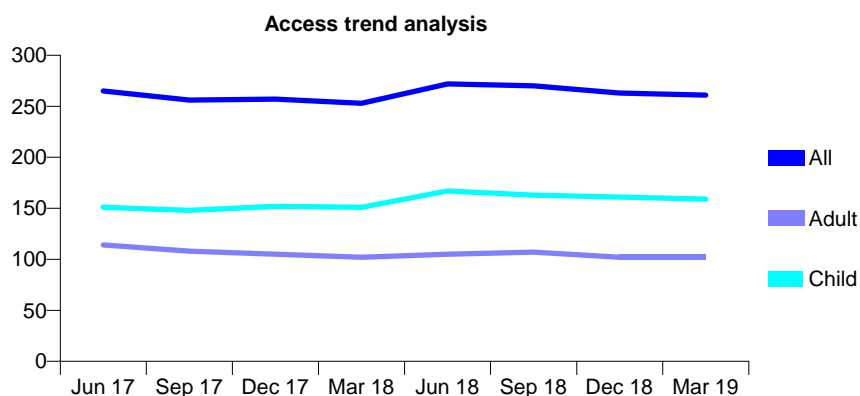
## Q68 - Vital Signs At a Glance Contract Report for 974498/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR MA TREMMEL |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 24/12/2011    |
| Contract end date    |               |

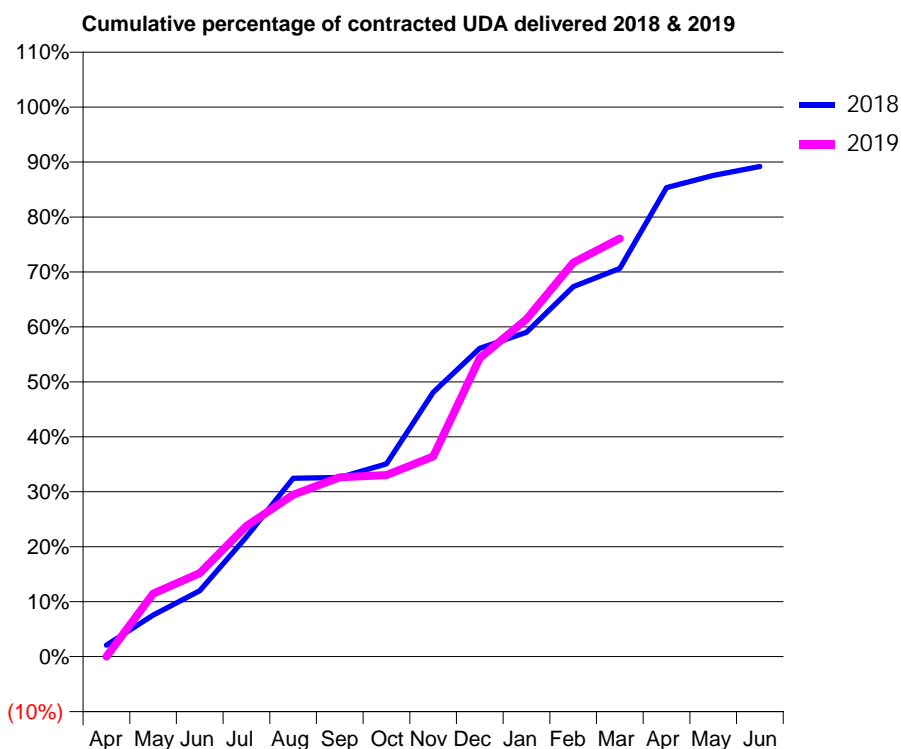
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 727        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,852.88 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 253         |                               |
| Quarter ending June 2018         | 272         | ↑                             |
| Quarter ending September 2018    | 270         | →                             |
| Quarter ending December 2018     | 263         | ↓                             |
| Quarter ending March 2019        | 261         | →                             |
| <b>Variance since March 2018</b> | <b>3.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 15                                | 0    |
| May       | 55                                | 83   |
| June      | 87                                | 111  |
| July      | 159                               | 173  |
| August    | 236                               | 214  |
| September | 237                               | 237  |
| October   | 255                               | 240  |
| November  | 350                               | 265  |
| December  | 408                               | 395  |
| January   | 429                               | 446  |
| February  | 489                               | 521  |
| March     | 513                               | 553  |
| April     | 620                               |      |
| May       | 636                               |      |
| June      | 648                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 243         | 4.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 93          | 6.5%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 116      | 243         | 47.7%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 52       | 93          | 55.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 13       | 300         | 4.3%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 300         | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 300         | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

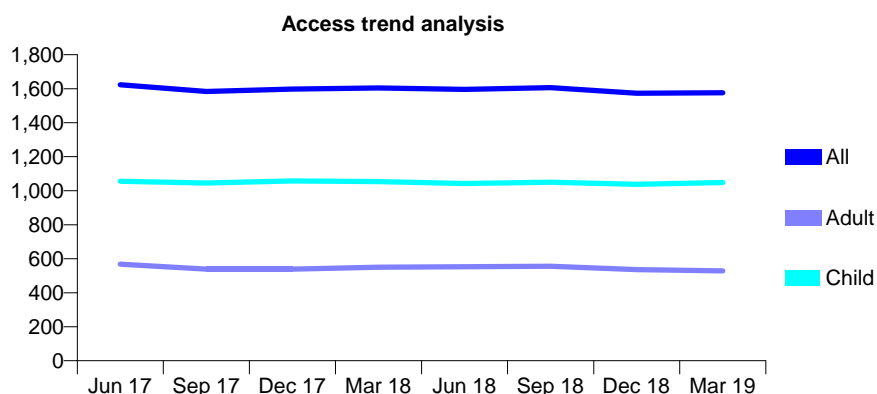
## Q68 - Vital Signs At a Glance Contract Report for 979481/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Forestmead Dental Surgery |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

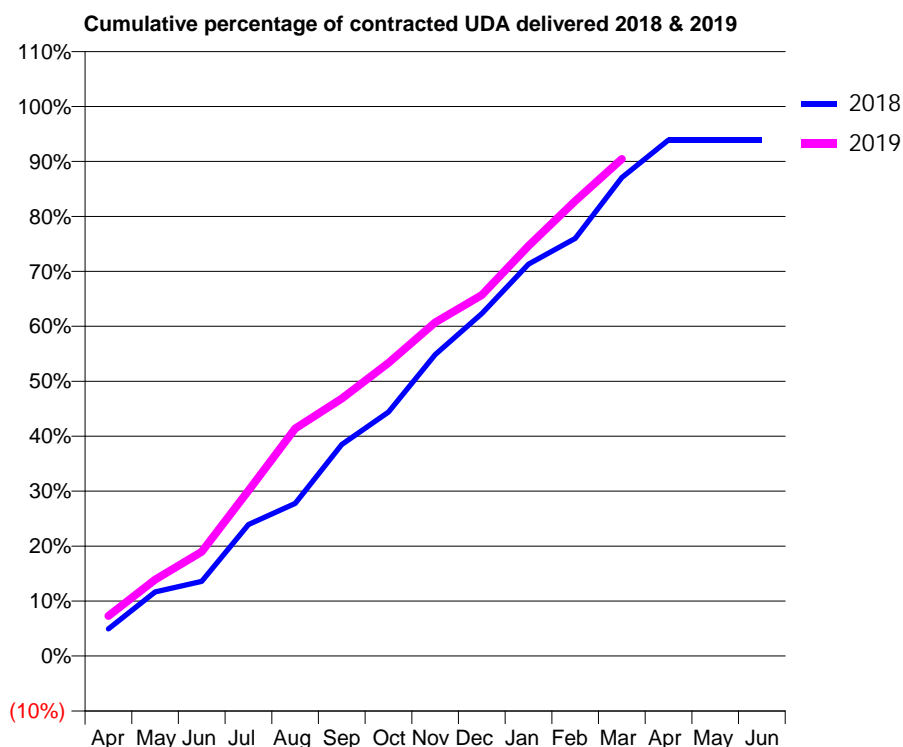
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,911      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £64,115.33 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,604         |                               |
| Quarter ending June 2018         | 1,596         | →                             |
| Quarter ending September 2018    | 1,606         | →                             |
| Quarter ending December 2018     | 1,573         | ↓                             |
| Quarter ending March 2019        | 1,576         | →                             |
| <b>Variance since March 2018</b> | <b>(1.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 153                               | 212   |
| May       | 362                               | 405   |
| June      | 421                               | 552   |
| July      | 742                               | 876   |
| August    | 861                               | 1,205 |
| September | 1,193                             | 1,364 |
| October   | 1,376                             | 1,553 |
| November  | 1,701                             | 1,767 |
| December  | 1,932                             | 1,912 |
| January   | 2,211                             | 2,173 |
| February  | 2,355                             | 2,411 |
| March     | 2,699                             | 2,633 |
| April     | 2,911                             |       |
| May       | 2,911                             |       |
| June      | 2,911                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 1,576       | 4.5%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 45       | 515         | 8.7%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 932      | 1,576       | 59.1%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 285      | 515         | 55.3%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 75       | 1,974       | 3.8%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,974       | 0.1%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 1,974       | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

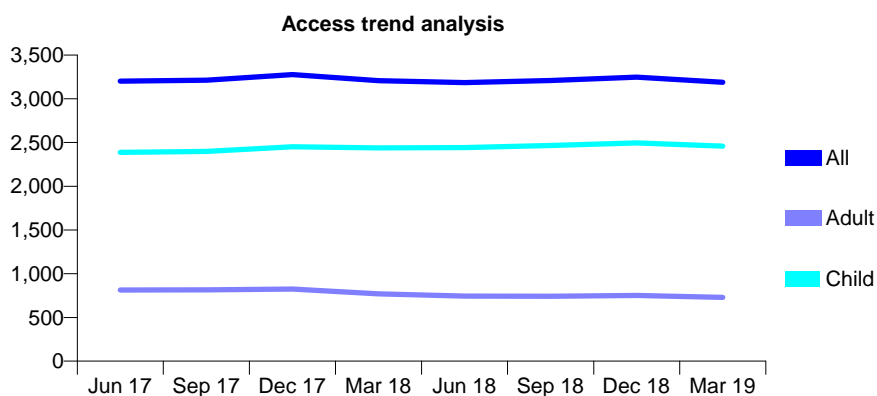
## Q68 - Vital Signs At a Glance Contract Report for 981893/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MS MN VO     |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 18/08/2014   |
| Contract end date    |              |

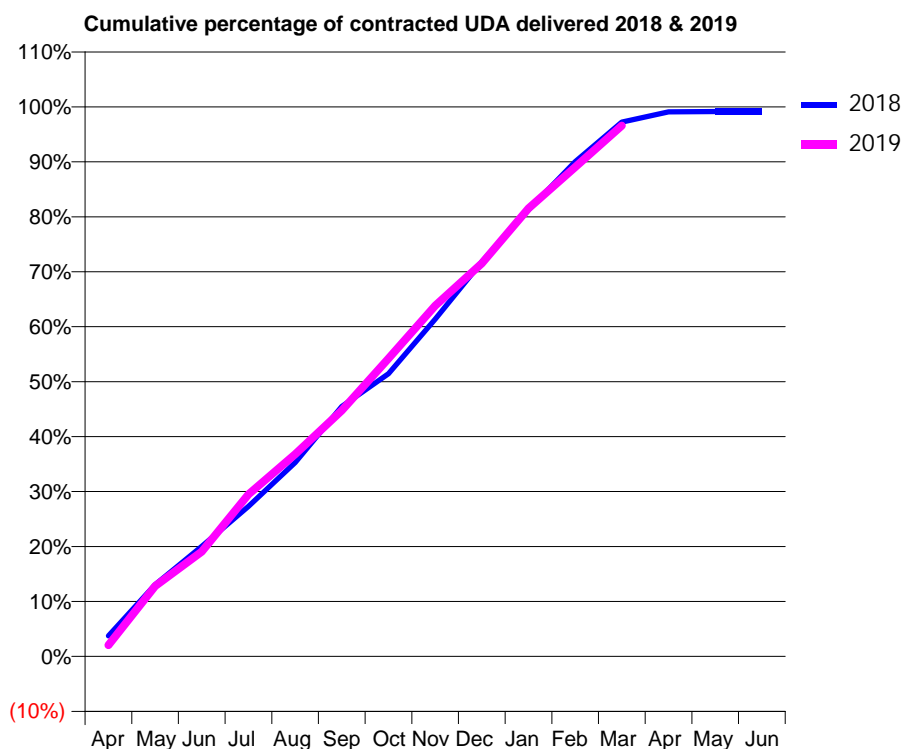
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,000       |
| Carry forward general activity (UDA)        | 51          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £152,152.08 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,208         |                               |
| Quarter ending June 2018         | 3,185         | →                             |
| Quarter ending September 2018    | 3,209         | →                             |
| Quarter ending December 2018     | 3,247         | →                             |
| Quarter ending March 2019        | 3,188         | ↓                             |
| <b>Variance since March 2018</b> | <b>(0.6%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 225                               | 123   |
| May       | 785                               | 768   |
| June      | 1,202                             | 1,144 |
| July      | 1,639                             | 1,770 |
| August    | 2,116                             | 2,208 |
| September | 2,729                             | 2,684 |
| October   | 3,087                             | 3,252 |
| November  | 3,683                             | 3,829 |
| December  | 4,307                             | 4,290 |
| January   | 4,876                             | 4,891 |
| February  | 5,401                             | 5,343 |
| March     | 5,833                             | 5,794 |
| April     | 5,946                             |       |
| May       | 5,948                             |       |
| June      | 5,948                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 227      | 3,650       | 6.2%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 48       | 513         | 9.4%     | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,281    | 3,650       | 62.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 177      | 513         | 34.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 224      | 4,081       | 5.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 4,081       | 0.0%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 4,081       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

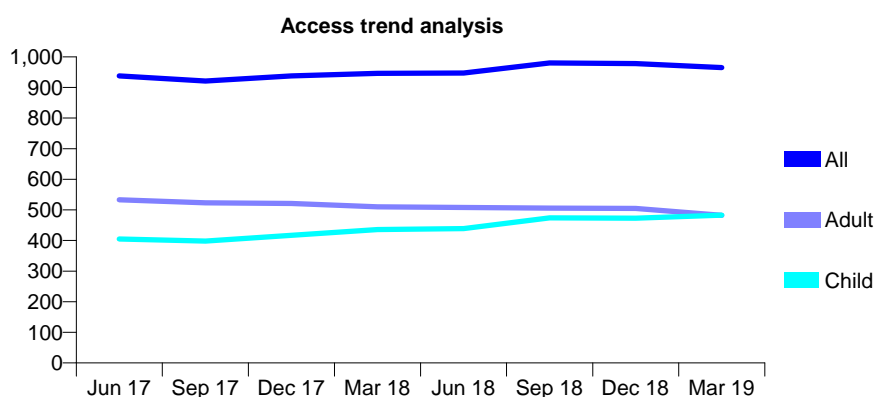
## Q68 - Vital Signs At a Glance Contract Report for 982784/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MISS ME DAVIES |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

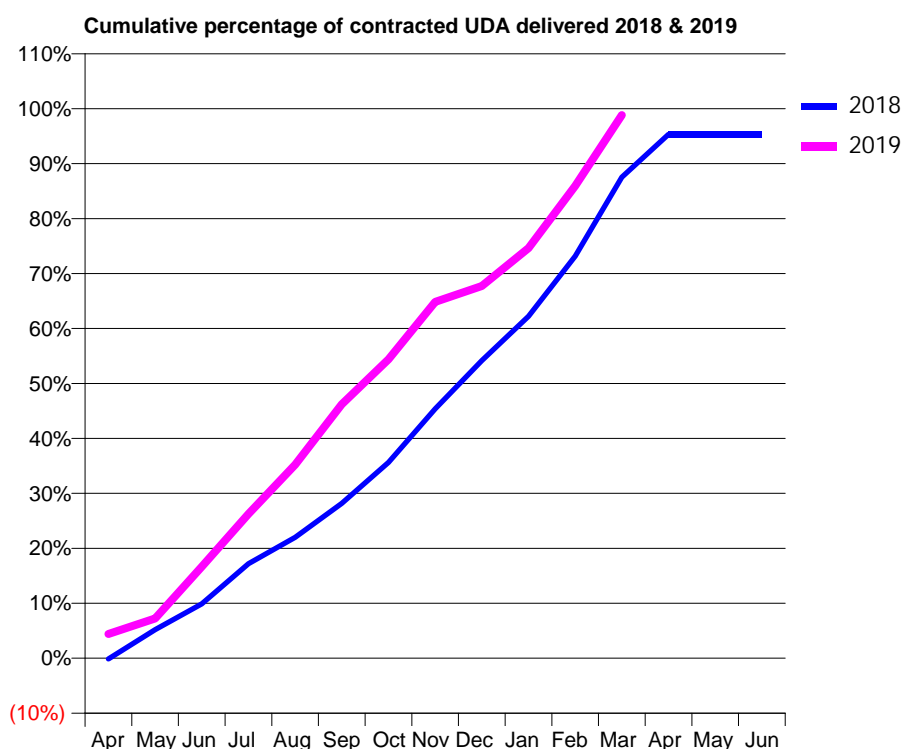
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,505      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £59,415.61 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 946   |                               |
| Quarter ending June 2018         | 947   | →                             |
| Quarter ending September 2018    | 980   | ↑                             |
| Quarter ending December 2018     | 978   | →                             |
| Quarter ending March 2019        | 965   | ↓                             |
| <b>Variance since March 2018</b> | 2.0%  | ↑                             |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | -4    | 111   |
| May                               | 131   | 182   |
| June                              | 248   | 417   |
| July                              | 430   | 657   |
| August                            | 551   | 883   |
| September                         | 706   | 1,157 |
| October                           | 893   | 1,363 |
| November                          | 1,137 | 1,624 |
| December                          | 1,357 | 1,697 |
| January                           | 1,559 | 1,869 |
| February                          | 1,833 | 2,153 |
| March                             | 2,192 | 2,476 |
| April                             | 2,388 |       |
| May                               | 2,388 |       |
| June                              | 2,388 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 994         | 4.7%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 96       | 785         | 12.2%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 788      | 994         | 79.3%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 572      | 785         | 72.9%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 59       | 1,700       | 3.5%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,700       | 0.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,700       | 0.0%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



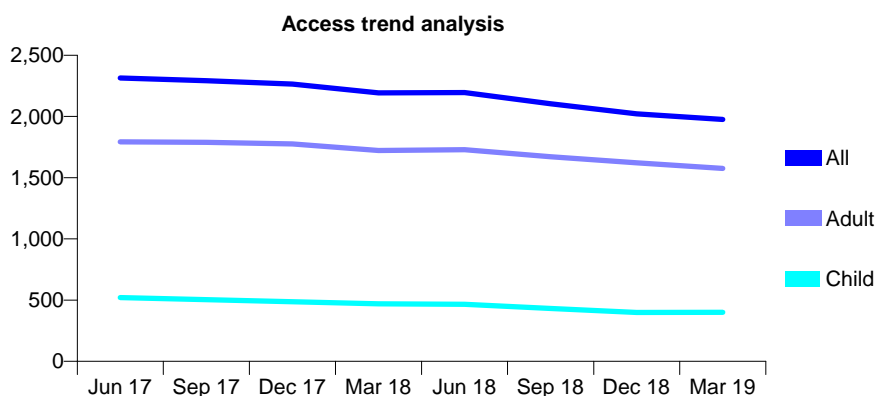
## Q68 - Vital Signs At a Glance Contract Report for 993980/0002 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | MISS SH WILKINSON |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/07/2007        |
| Contract end date    |                   |

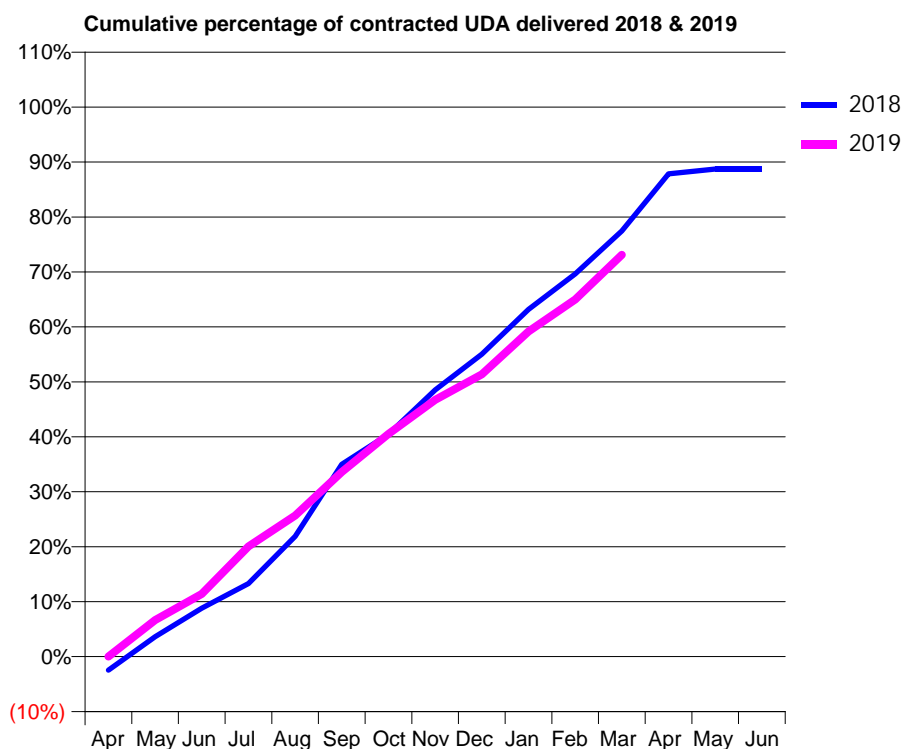
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,500       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £169,675.56 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,192         |                               |
| Quarter ending June 2018         | 2,195         | →                             |
| Quarter ending September 2018    | 2,104         | ↓                             |
| Quarter ending December 2018     | 2,021         | ↓                             |
| Quarter ending March 2019        | 1,976         | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -161                              | 0     |
| May       | 236                               | 433   |
| June      | 573                               | 742   |
| July      | 866                               | 1,304 |
| August    | 1,424                             | 1,670 |
| September | 2,274                             | 2,184 |
| October   | 2,630                             | 2,633 |
| November  | 3,154                             | 3,037 |
| December  | 3,577                             | 3,338 |
| January   | 4,106                             | 3,845 |
| February  | 4,528                             | 4,225 |
| March     | 5,034                             | 4,752 |
| April     | 5,711                             |       |
| May       | 5,767                             |       |
| June      | 5,767                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 374         | 2.4%     | 9.6%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 160      | 1,580       | 10.1%    | 15.2% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 159      | 374         | 42.5%    | 60.2% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 688      | 1,580       | 43.5%    | 51.3% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 1,713       | 0.1%     | 9.4%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 1,713       | 1.3%     | 0.5%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,713       | 0.5%     | 0.8%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.4% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.4% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

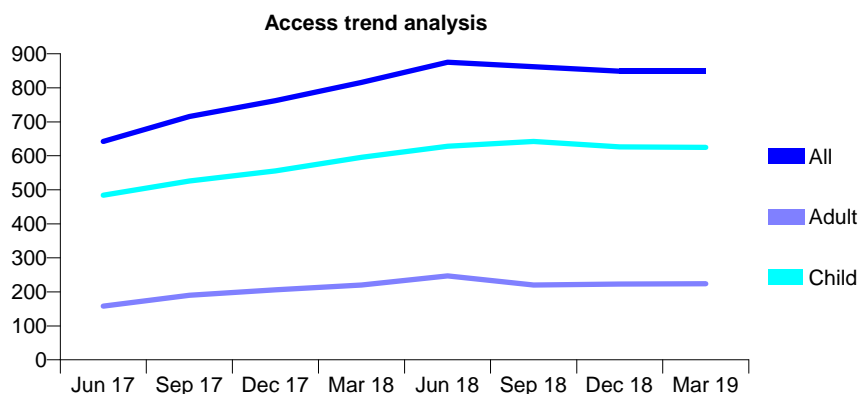
## Q69 - Vital Signs At a Glance Contract Report for 100194/0000 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Chalfont St Peter Partnership |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/08/2016                    |
| Contract end date    |                               |

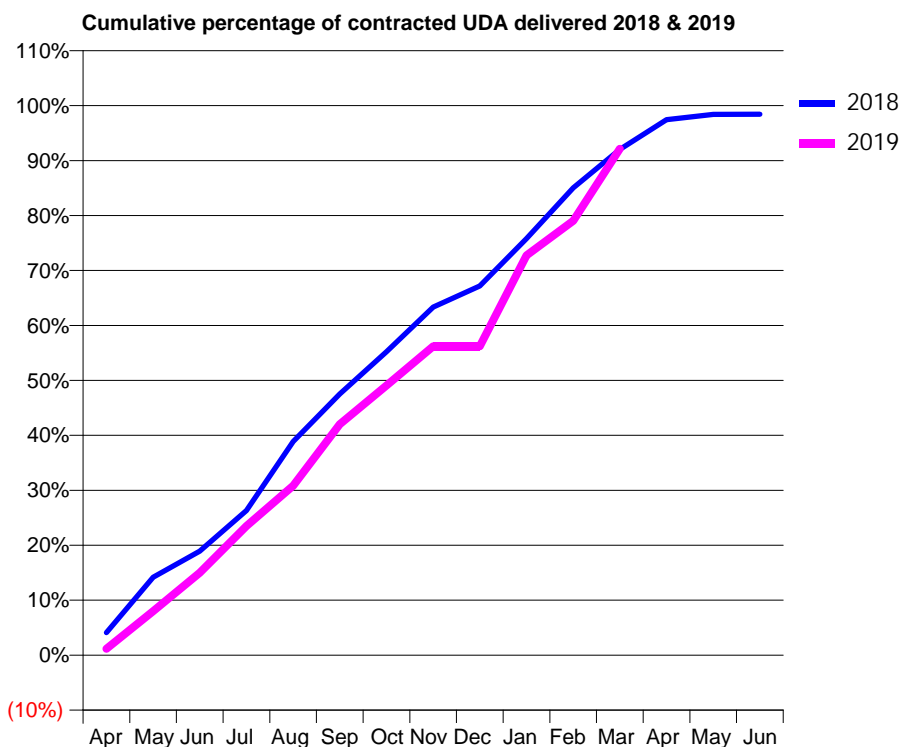
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,744      |
| Carry forward general activity (UDA)        | 24         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £45,609.58 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 816         |                               |
| Quarter ending June 2018         | 875         | ↑                             |
| Quarter ending September 2018    | 862         | ↓                             |
| Quarter ending December 2018     | 849         | ↓                             |
| Quarter ending March 2019        | 849         | →                             |
| <b>Variance since March 2018</b> | <b>4.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 66                                | 20    |
| May       | 227                               | 140   |
| June      | 303                               | 261   |
| July      | 421                               | 410   |
| August    | 622                               | 538   |
| September | 761                               | 733   |
| October   | 884                               | 856   |
| November  | 1,013                             | 980   |
| December  | 1,075                             | 980   |
| January   | 1,213                             | 1,268 |
| February  | 1,360                             | 1,378 |
| March     | 1,472                             | 1,607 |
| April     | 1,559                             |       |
| May       | 1,574                             |       |
| June      | 1,575                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 846         | 4.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 173         | 5.2%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 457      | 846         | 54.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 72       | 173         | 41.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 28       | 959         | 2.9%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 959         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 959         | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

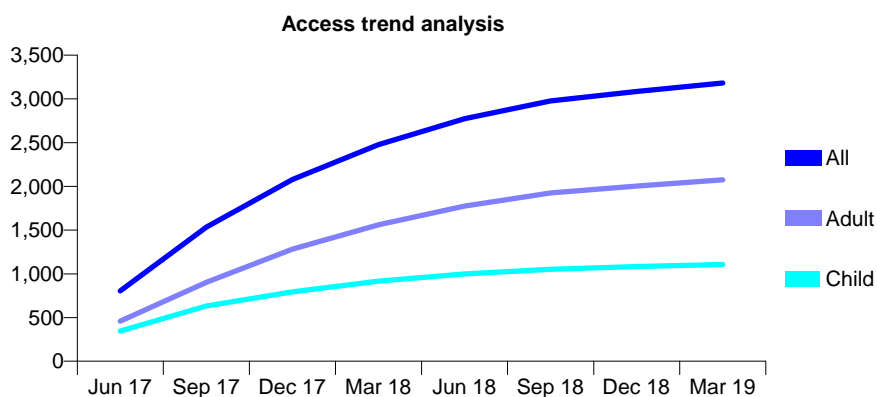
## Q69 - Vital Signs At a Glance Contract Report for 100313/0000 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | OPTIMA CARE (MAIDENHEAD) Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2017                   |
| Contract end date    |                              |

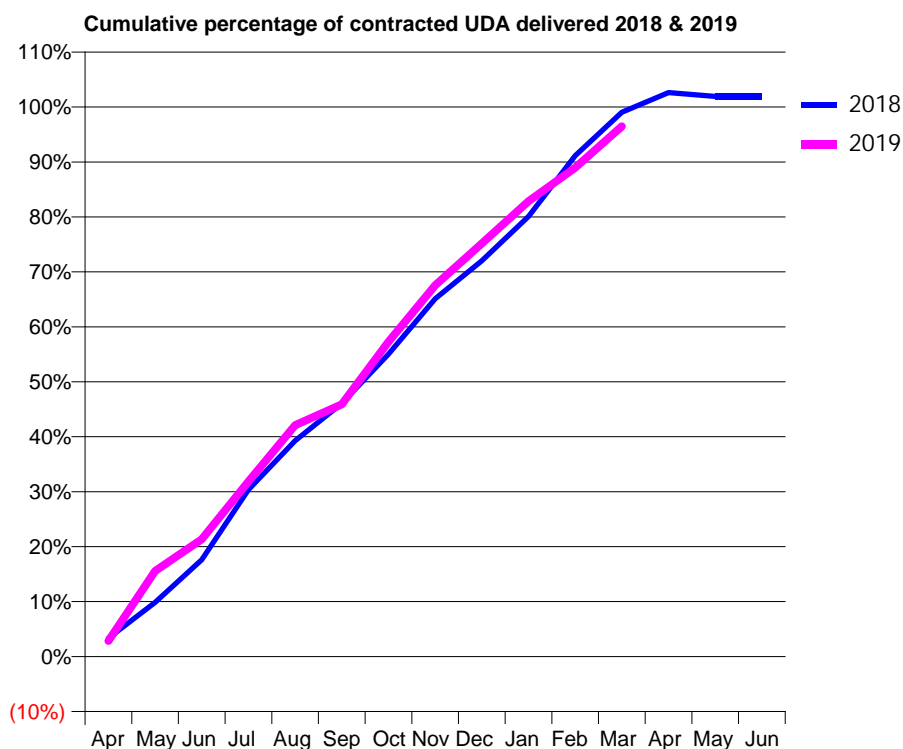
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,869       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £181,336.27 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 2,478        |                               |
| Quarter ending June 2018         | 2,774        | ↑                             |
| Quarter ending September 2018    | 2,977        | ↑                             |
| Quarter ending December 2018     | 3,086        | ↑                             |
| Quarter ending March 2019        | 3,182        | ↑                             |
| <b>Variance since March 2018</b> | <b>28.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 231                               | 196   |
| May       | 677                               | 1,071 |
| June      | 1,210                             | 1,466 |
| July      | 2,085                             | 2,188 |
| August    | 2,696                             | 2,894 |
| September | 3,162                             | 3,152 |
| October   | 3,778                             | 3,935 |
| November  | 4,470                             | 4,640 |
| December  | 4,943                             | 5,164 |
| January   | 5,496                             | 5,689 |
| February  | 6,256                             | 6,112 |
| March     | 6,799                             | 6,626 |
| April     | 7,044                             |       |
| May       | 6,996                             |       |
| June      | 6,996                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 76       | 1,469       | 5.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 197      | 2,242       | 8.8%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 724      | 1,469       | 49.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 762      | 2,242       | 34.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 274      | 3,041       | 9.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 3,041       | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 3,041       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

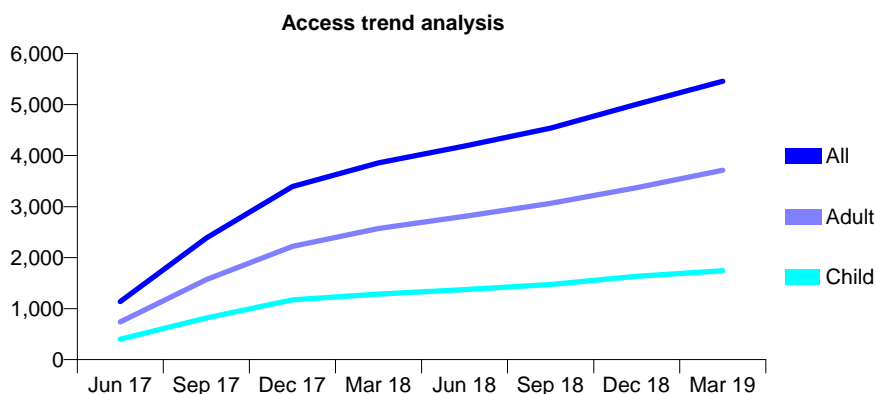
## Q69 - Vital Signs At a Glance Contract Report for 100322/0000 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Mr F Tahir   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2017   |
| Contract end date    |              |

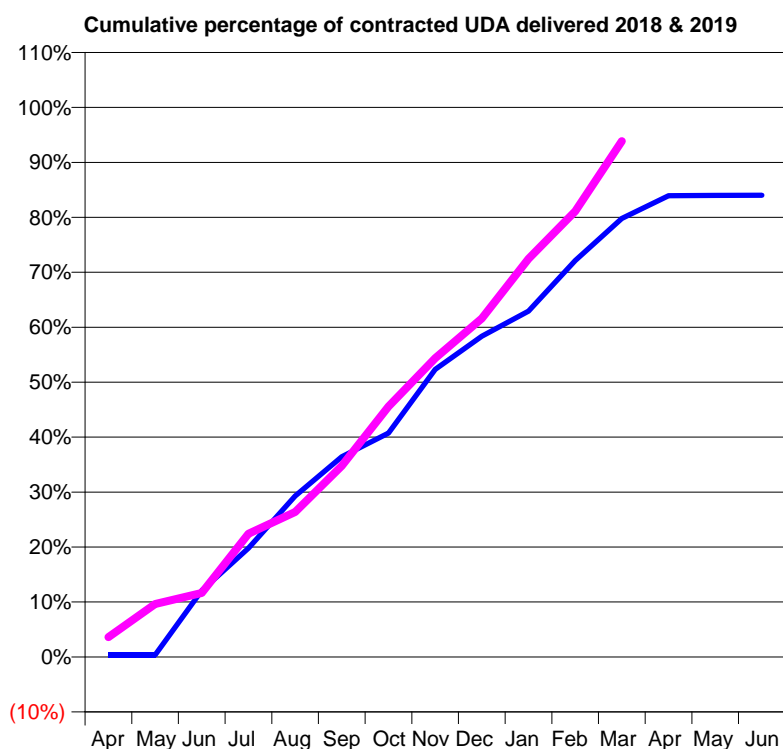
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,340      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £308,959.66 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 3,858        |                               |
| Quarter ending June 2018         | 4,188        | ↑                             |
| Quarter ending September 2018    | 4,539        | ↑                             |
| Quarter ending December 2018     | 5,006        | ↑                             |
| Quarter ending March 2019        | 5,457        | ↑                             |
| <b>Variance since March 2018</b> | <b>41.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 49                                | 482    |
| May       | 49                                | 1,286  |
| June      | 1,617                             | 1,556  |
| July      | 2,653                             | 2,990  |
| August    | 3,927                             | 3,521  |
| September | 4,882                             | 4,639  |
| October   | 5,456                             | 6,078  |
| November  | 7,011                             | 7,253  |
| December  | 7,819                             | 8,219  |
| January   | 8,432                             | 9,665  |
| February  | 9,663                             | 10,818 |
| March     | 10,690                            | 12,520 |
| April     | 11,245                            |        |
| May       | 11,251                            |        |
| June      | 11,253                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 157      | 2,403       | 6.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 604      | 4,683       | 12.9%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,291    | 2,403       | 53.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,219    | 4,683       | 47.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 558      | 6,814       | 8.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 62       | 6,814       | 0.9%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 6,814       | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

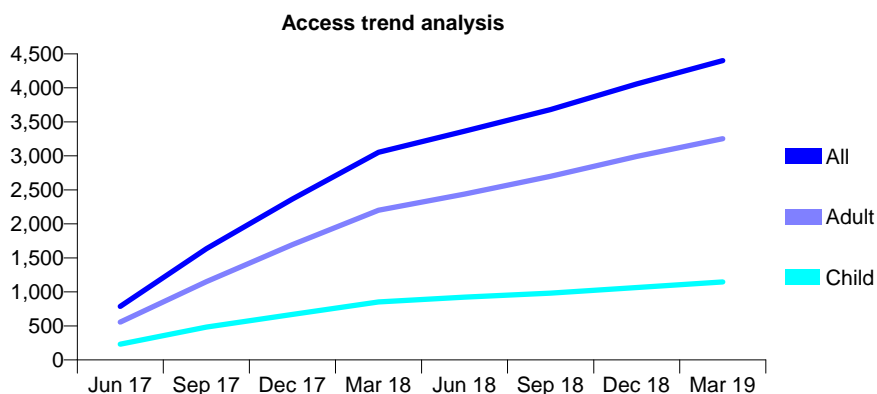
## Q69 - Vital Signs At a Glance Contract Report for 100323/0000 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Mr F Tahir   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2017   |
| Contract end date    |              |

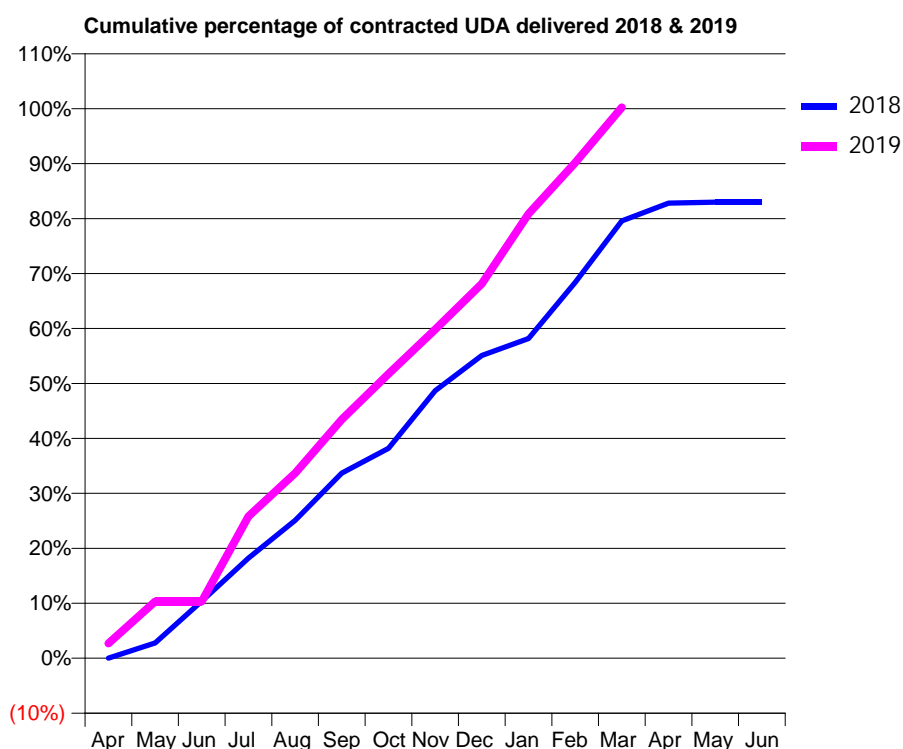
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,351      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £285,787.95 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 3,053        |                               |
| Quarter ending June 2018         | 3,363        | ↑                             |
| Quarter ending September 2018    | 3,682        | ↑                             |
| Quarter ending December 2018     | 4,057        | ↑                             |
| Quarter ending March 2019        | 4,400        | ↑                             |
| <b>Variance since March 2018</b> | <b>44.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 334    |
| May       | 342                               | 1,275  |
| June      | 1,281                             | 1,275  |
| July      | 2,248                             | 3,188  |
| August    | 3,102                             | 4,162  |
| September | 4,162                             | 5,364  |
| October   | 4,720                             | 6,388  |
| November  | 6,011                             | 7,389  |
| December  | 6,806                             | 8,415  |
| January   | 7,185                             | 9,985  |
| February  | 8,448                             | 11,137 |
| March     | 9,829                             | 12,376 |
| April     | 10,229                            |        |
| May       | 10,248                            |        |
| June      | 10,248                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 117      | 1,576       | 7.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 841      | 4,126       | 20.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 796      | 1,576       | 50.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,653    | 4,126       | 40.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 647      | 5,493       | 11.8%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 5,493       | 0.8%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 5,493       | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

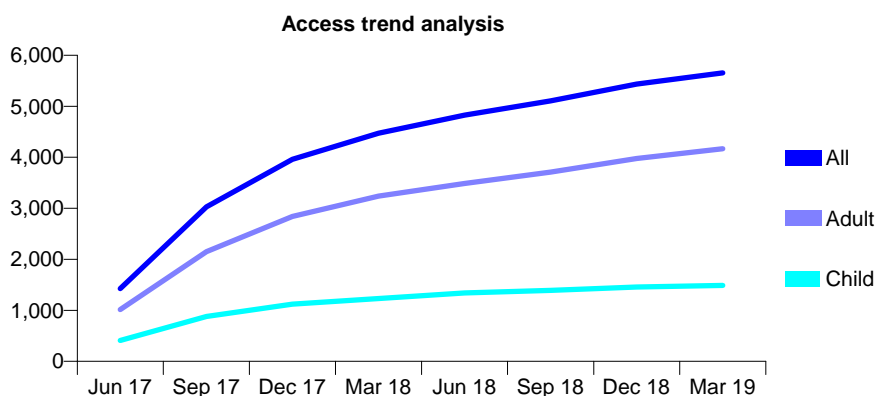
## Q69 - Vital Signs At a Glance Contract Report for 100333/0000 - March 2019

|                      |                    |
|----------------------|--------------------|
| Name or company name | Dentalcare Limited |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2017         |
| Contract end date    |                    |

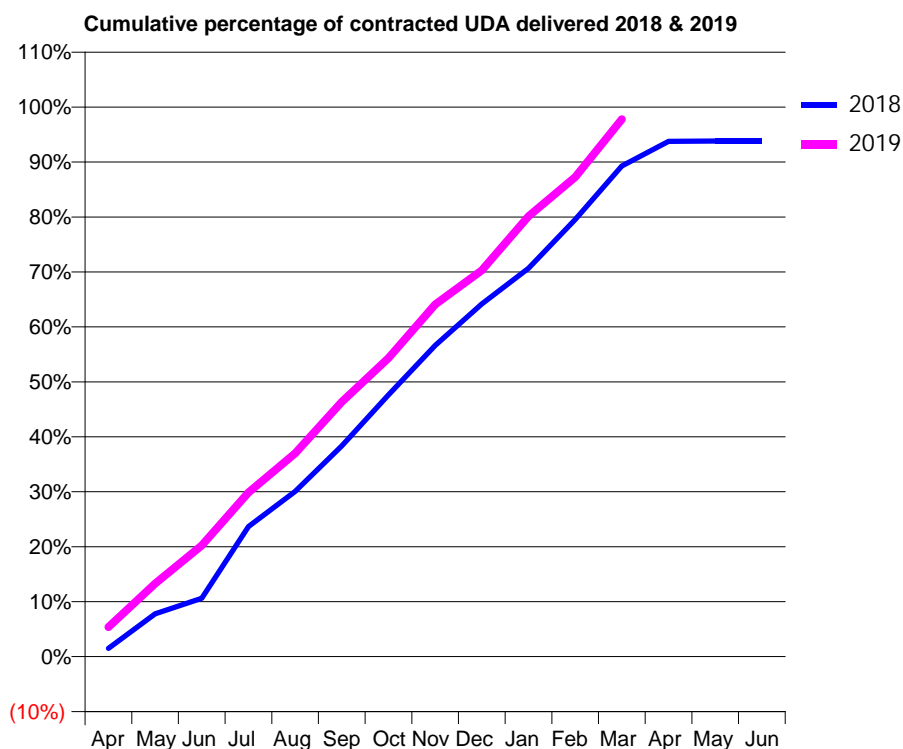
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,195      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £351,640.10 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 4,471        |                               |
| Quarter ending June 2018         | 4,827        | ↑                             |
| Quarter ending September 2018    | 5,104        | ↑                             |
| Quarter ending December 2018     | 5,433        | ↑                             |
| Quarter ending March 2019        | 5,656        | ↑                             |
| <b>Variance since March 2018</b> | <b>26.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 216                               | 818    |
| May       | 1,130                             | 2,017  |
| June      | 1,538                             | 3,072  |
| July      | 3,428                             | 4,538  |
| August    | 4,355                             | 5,621  |
| September | 5,549                             | 7,040  |
| October   | 6,894                             | 8,255  |
| November  | 8,198                             | 9,737  |
| December  | 9,287                             | 10,681 |
| January   | 10,230                            | 12,173 |
| February  | 11,517                            | 13,262 |
| March     | 12,920                            | 14,859 |
| April     | 13,570                            |        |
| May       | 13,579                            |        |
| June      | 13,580                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 123      | 2,354       | 5.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 895      | 6,190       | 14.5%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,525    | 2,354       | 64.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,409    | 6,190       | 55.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 691      | 8,199       | 8.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 68       | 8,199       | 0.8%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 8,199       | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

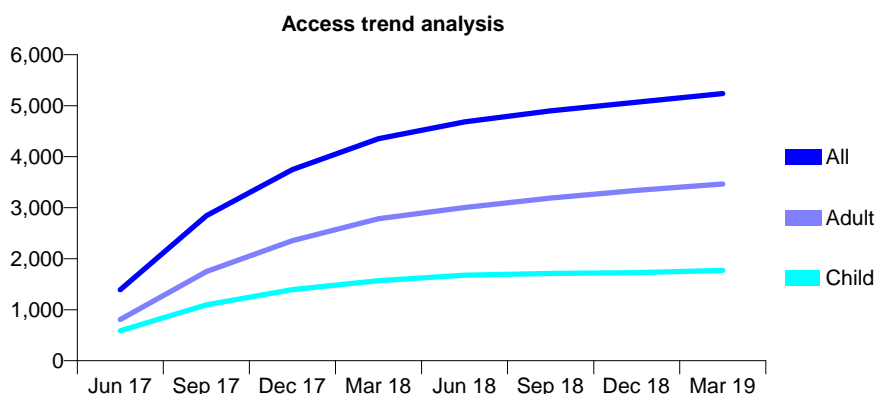
## Q69 - Vital Signs At a Glance Contract Report for 100347/0000 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | PURESMILE EARLEY LTD |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2017           |
| Contract end date    |                      |

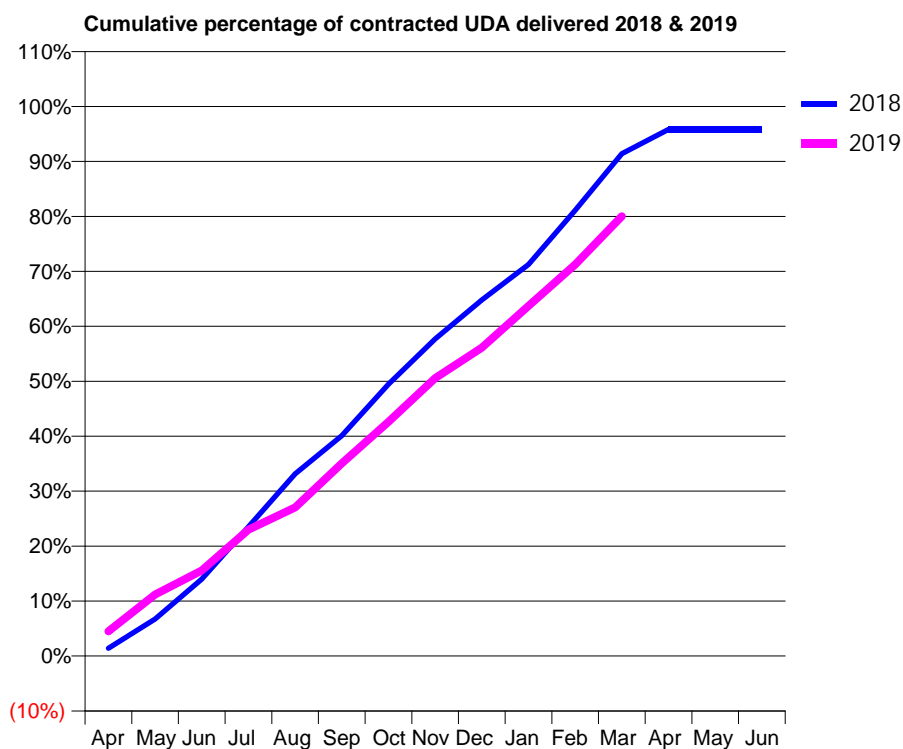
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,151      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £344,496.65 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 4,354        |                               |
| Quarter ending June 2018         | 4,683        | ↑                             |
| Quarter ending September 2018    | 4,897        | ↑                             |
| Quarter ending December 2018     | 5,069        | ↑                             |
| Quarter ending March 2019        | 5,237        | ↑                             |
| <b>Variance since March 2018</b> | <b>20.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 209                               | 681    |
| May       | 983                               | 1,696  |
| June      | 2,047                             | 2,360  |
| July      | 3,441                             | 3,483  |
| August    | 4,850                             | 4,098  |
| September | 5,862                             | 5,309  |
| October   | 7,236                             | 6,457  |
| November  | 8,444                             | 7,664  |
| December  | 9,475                             | 8,503  |
| January   | 10,421                            | 9,652  |
| February  | 11,865                            | 10,792 |
| March     | 13,369                            | 12,123 |
| April     | 14,015                            |        |
| May       | 14,017                            |        |
| June      | 14,016                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 142      | 2,422       | 5.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 473      | 3,994       | 11.8%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,390    | 2,422       | 57.4%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,096    | 3,994       | 52.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 515      | 6,124       | 8.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 80       | 6,124       | 1.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 6,124       | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

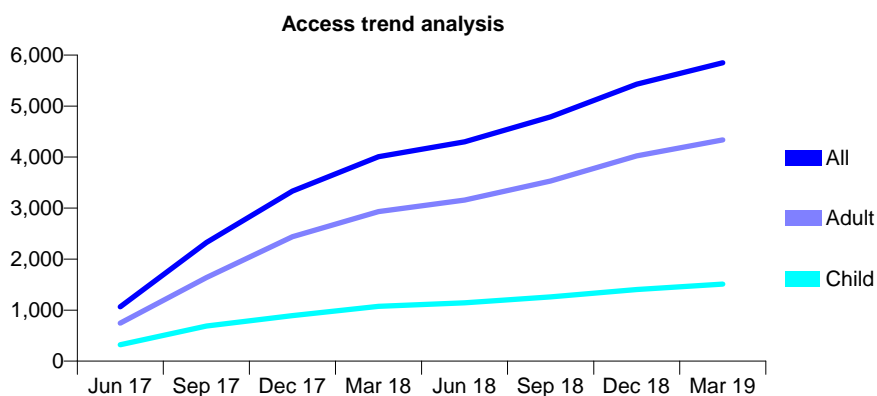
## Q69 - Vital Signs At a Glance Contract Report for 100374/0000 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR AF RAI    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2017   |
| Contract end date    |              |

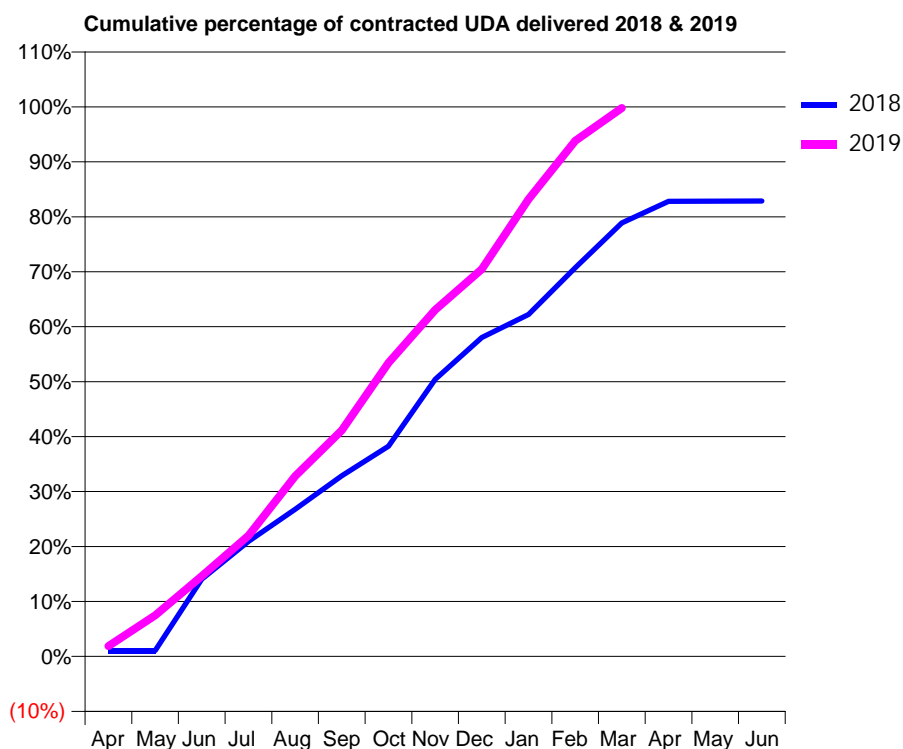
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £323,017.17 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 4,008        |                               |
| Quarter ending June 2018         | 4,300        | ↑                             |
| Quarter ending September 2018    | 4,789        | ↑                             |
| Quarter ending December 2018     | 5,430        | ↑                             |
| Quarter ending March 2019        | 5,849        | ↑                             |
| <b>Variance since March 2018</b> | <b>45.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 163    | 283    |
| May       | 163    | 1,123  |
| June      | 2,174  | 2,189  |
| July      | 3,238  | 3,297  |
| August    | 4,143  | 4,919  |
| September | 5,084  | 6,172  |
| October   | 5,918  | 8,012  |
| November  | 7,798  | 9,460  |
| December  | 8,978  | 10,570 |
| January   | 9,623  | 12,482 |
| February  | 10,944 | 14,074 |
| March     | 12,203 | 14,968 |
| April     | 12,813 |        |
| May       | 12,817 |        |
| June      | 12,820 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 184      | 1,933       | 9.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 913      | 5,093       | 17.9%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 829      | 1,933       | 42.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,876    | 5,093       | 36.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 971      | 6,757       | 14.4%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 6,757       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 152      | 6,757       | 2.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



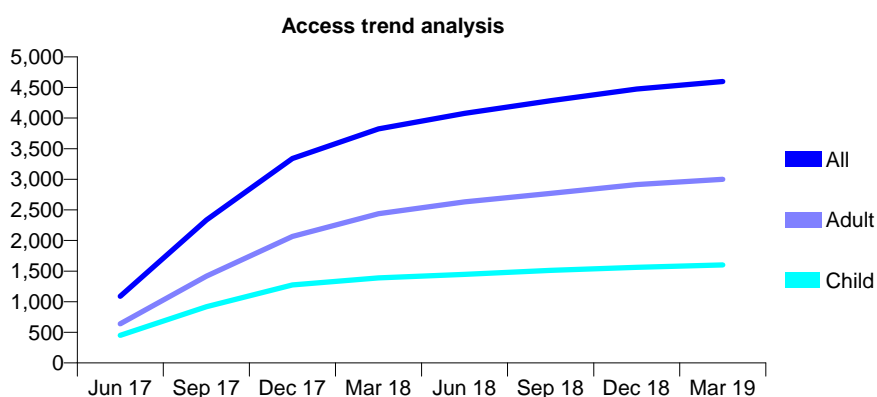
## Q69 - Vital Signs At a Glance Contract Report for 100394/0000 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | Puresmile Marlow |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2017       |
| Contract end date    |                  |

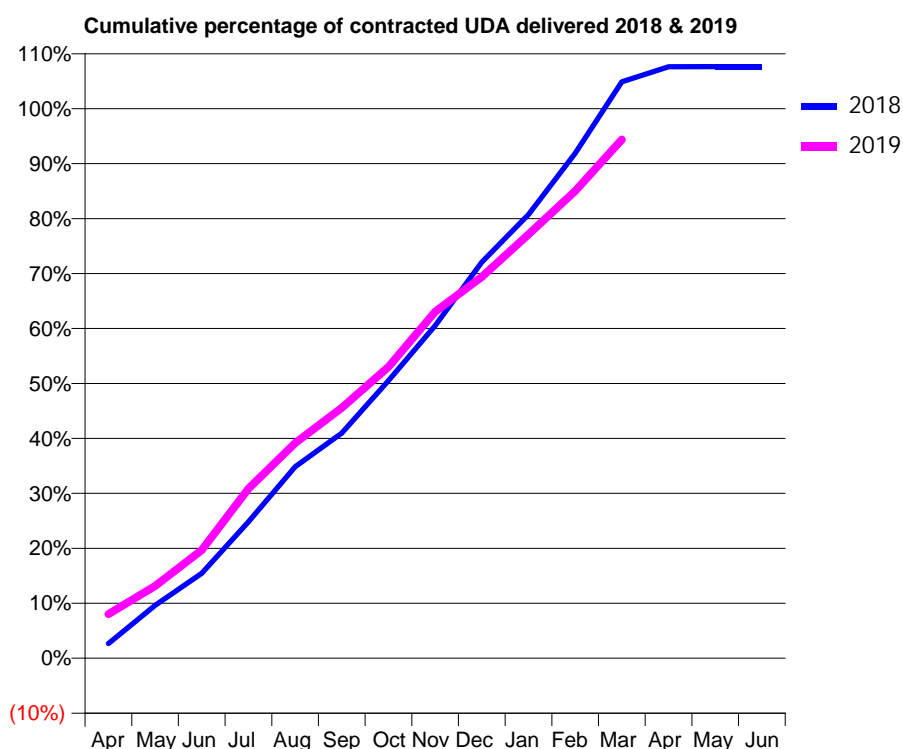
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,080      |
| Carry forward general activity (UDA)        | -240        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £282,209.55 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 3,824        |                               |
| Quarter ending June 2018         | 4,077        | ↑                             |
| Quarter ending September 2018    | 4,284        | ↑                             |
| Quarter ending December 2018     | 4,473        | ↑                             |
| Quarter ending March 2019        | 4,599        | ↑                             |
| <b>Variance since March 2018</b> | <b>20.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 319                               | 1,049  |
| May       | 1,155                             | 1,722  |
| June      | 1,855                             | 2,571  |
| July      | 2,979                             | 4,036  |
| August    | 4,182                             | 5,121  |
| September | 4,918                             | 5,961  |
| October   | 6,062                             | 6,935  |
| November  | 7,265                             | 8,248  |
| December  | 8,647                             | 9,075  |
| January   | 9,689                             | 10,089 |
| February  | 11,027                            | 11,120 |
| March     | 12,583                            | 12,343 |
| April     | 12,915                            |        |
| May       | 12,917                            |        |
| June      | 12,917                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 168      | 2,424       | 6.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 559      | 3,649       | 15.3%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,528    | 2,424       | 63.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,836    | 3,649       | 50.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 529      | 5,931       | 8.9%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 94       | 5,931       | 1.6%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 5,931       | 0.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

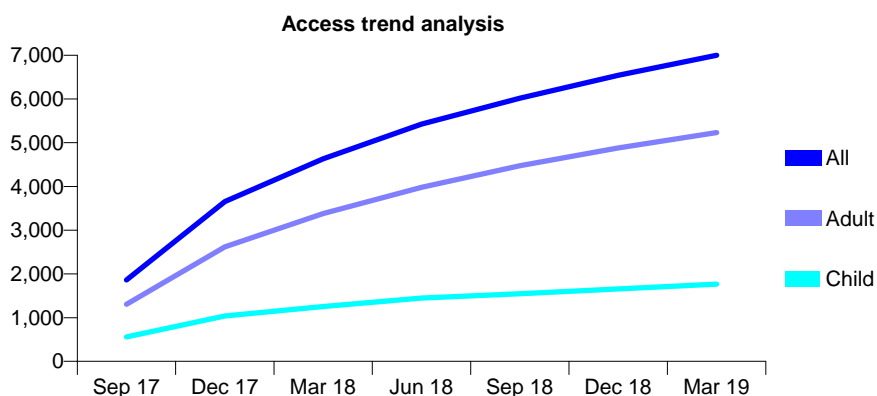
## Q69 - Vital Signs At a Glance Contract Report for 100472/0000 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/07/2017               |
| Contract end date    |                          |

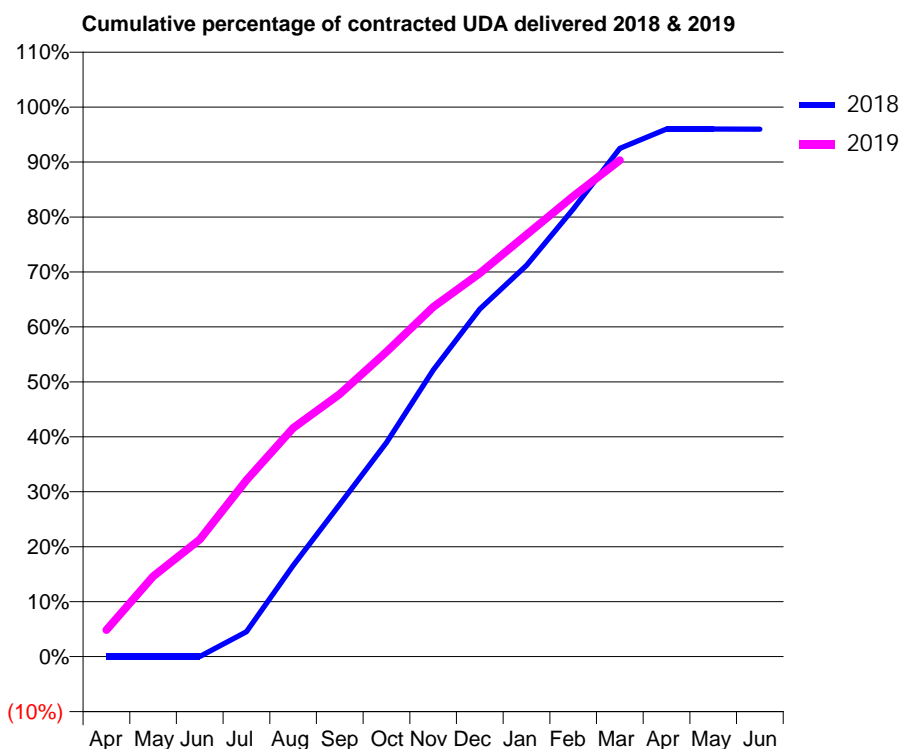
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,000      |
| Carry forward general activity (UDA)        | 104         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £471,286.80 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 4,633        |                               |
| Quarter ending June 2018         | 5,427        | ↑                             |
| Quarter ending September 2018    | 6,019        | ↑                             |
| Quarter ending December 2018     | 6,540        | ↑                             |
| Quarter ending March 2019        | 6,999        | ↑                             |
| <b>Variance since March 2018</b> | <b>51.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 871    |
| May       | 0                                 | 2,626  |
| June      | 0                                 | 3,833  |
| July      | 612                               | 5,782  |
| August    | 2,247                             | 7,489  |
| September | 3,753                             | 8,598  |
| October   | 5,278                             | 9,985  |
| November  | 7,062                             | 11,449 |
| December  | 8,563                             | 12,558 |
| January   | 9,641                             | 13,822 |
| February  | 11,030                            | 15,075 |
| March     | 12,525                            | 16,258 |
| April     | 13,003                            |        |
| May       | 12,999                            |        |
| June      | 12,996                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 155      | 2,280       | 6.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 769      | 6,055       | 12.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,154    | 2,280       | 50.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,462    | 6,055       | 40.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 575      | 7,763       | 7.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 7,763       | 0.7%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 61       | 7,763       | 0.8%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

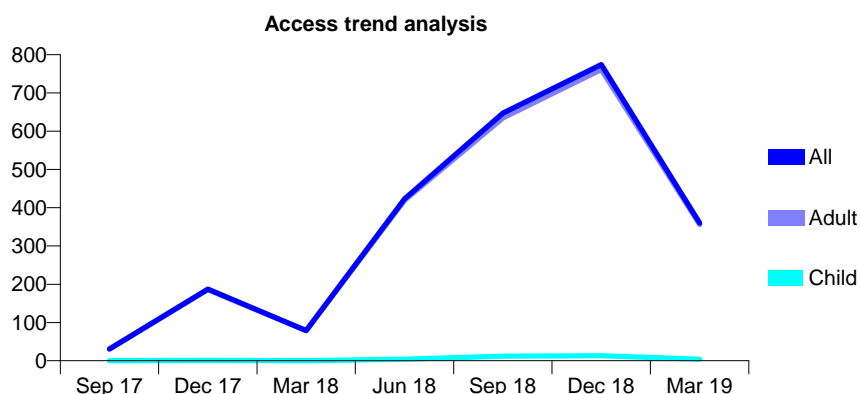
## Q69 - Vital Signs At a Glance Contract Report for 100474/0000 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Oxfordshire Priority Dental Service |
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/07/2017                          |
| Contract end date    | 31/03/2020                          |

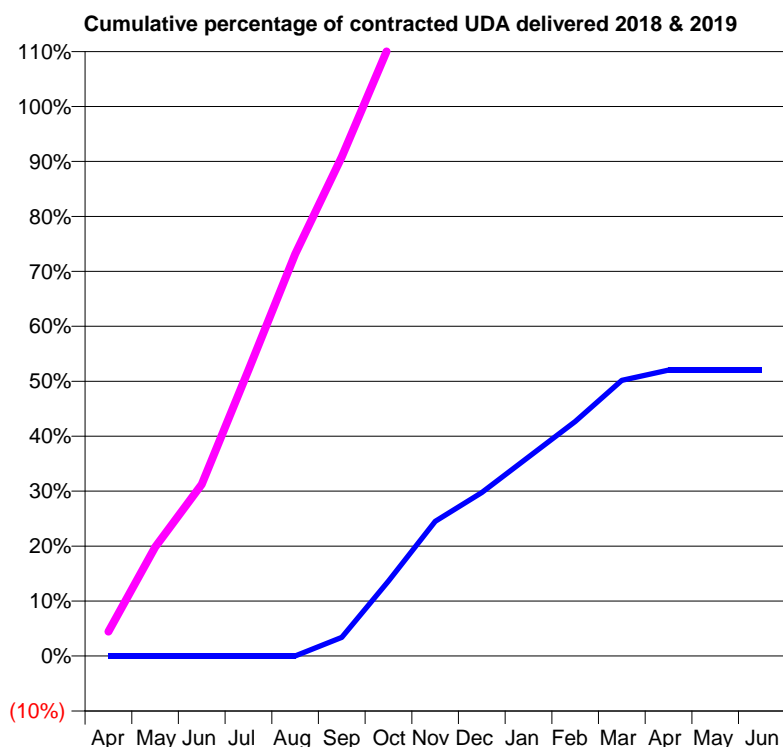
|   |       |
|---|-------|
| 18/19 Contracted general activity (UDA)     | 2,000 |
| Carry forward general activity (UDA)        | 0     |
| 18/19 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 79            |                               |
| Quarter ending June 2018         | 423           | ↑                             |
| Quarter ending September 2018    | 647           | ↑                             |
| Quarter ending December 2018     | 774           | ↑                             |
| Quarter ending March 2019        | 360           | ↓                             |
| <b>Variance since March 2018</b> | <b>355.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 89    |
| May       | 0                                 | 396   |
| June      | 0                                 | 625   |
| July      | 0                                 | 1,041 |
| August    | 0                                 | 1,463 |
| September | 68                                | 1,816 |
| October   | 273                               | 2,216 |
| November  | 490                               | 2,470 |
| December  | 595                               | 2,837 |
| January   | 724                               | 3,221 |
| February  | 853                               | 3,674 |
| March     | 1,003                             | 4,047 |
| April     | 1,041                             |       |
| May       | 1,041                             |       |
| June      | 1,041                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 22          | 0.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 1,495       | 0.6%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 22          | 0.0%     | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 1,495       | 0.4%     | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 40       | 1,494       | 2.7%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,494       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,494       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

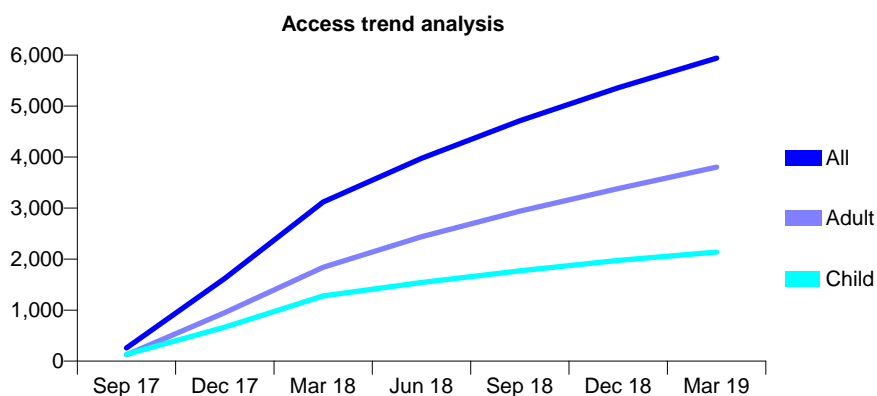
## Q69 - Vital Signs At a Glance Contract Report for 100506/0000 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/07/2017               |
| Contract end date    |                          |

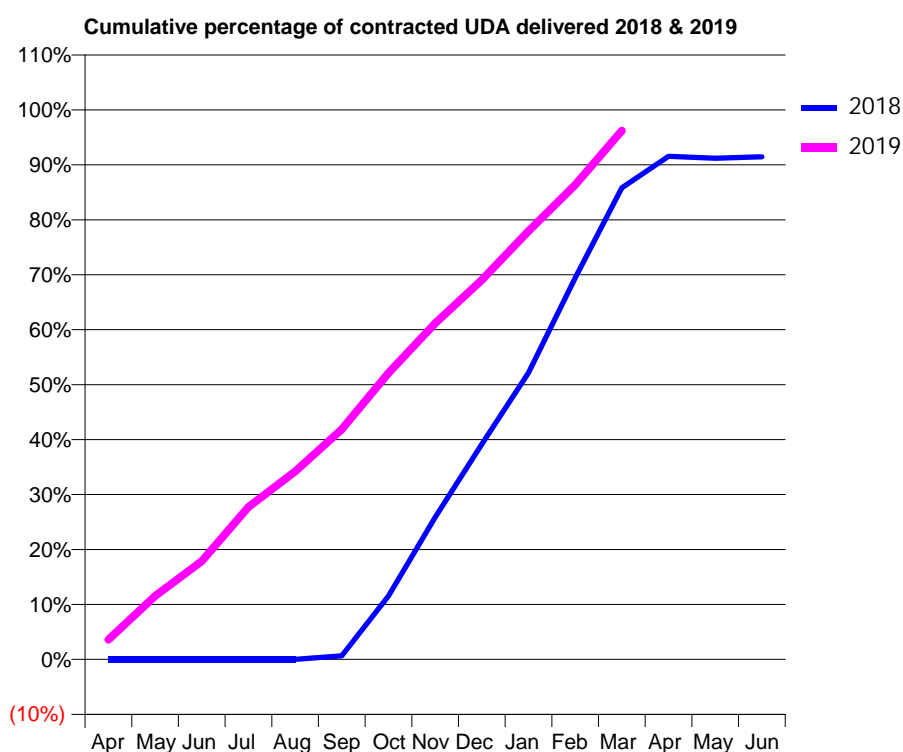
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £400,609.92 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 3,121        |                               |
| Quarter ending June 2018         | 3,978        | ↑                             |
| Quarter ending September 2018    | 4,713        | ↑                             |
| Quarter ending December 2018     | 5,361        | ↑                             |
| Quarter ending March 2019        | 5,942        | ↑                             |
| <b>Variance since March 2018</b> | <b>90.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 542    |
| May       | 0                                 | 1,731  |
| June      | 0                                 | 2,682  |
| July      | 0                                 | 4,162  |
| August    | 0                                 | 5,130  |
| September | 59                                | 6,282  |
| October   | 1,012                             | 7,817  |
| November  | 2,264                             | 9,176  |
| December  | 3,425                             | 10,355 |
| January   | 4,567                             | 11,693 |
| February  | 6,076                             | 12,952 |
| March     | 7,506                             | 14,430 |
| April     | 8,010                             |        |
| May       | 7,982                             |        |
| June      | 8,002                             |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 460      | 3,510       | 13.1%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 608      | 4,574       | 13.3%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,724    | 3,510       | 49.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,240    | 4,574       | 27.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 514      | 7,821       | 6.6%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 7,821       | 0.6%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 7,821       | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

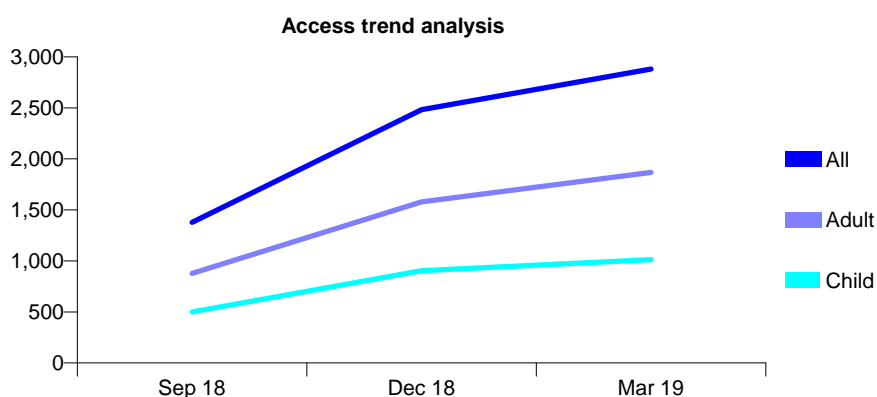
## Q69 - Vital Signs At a Glance Contract Report for 100508/0000 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Aspire Dental Care Limited |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/09/2017                 |
| Contract end date    |                            |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £310,042.66 |

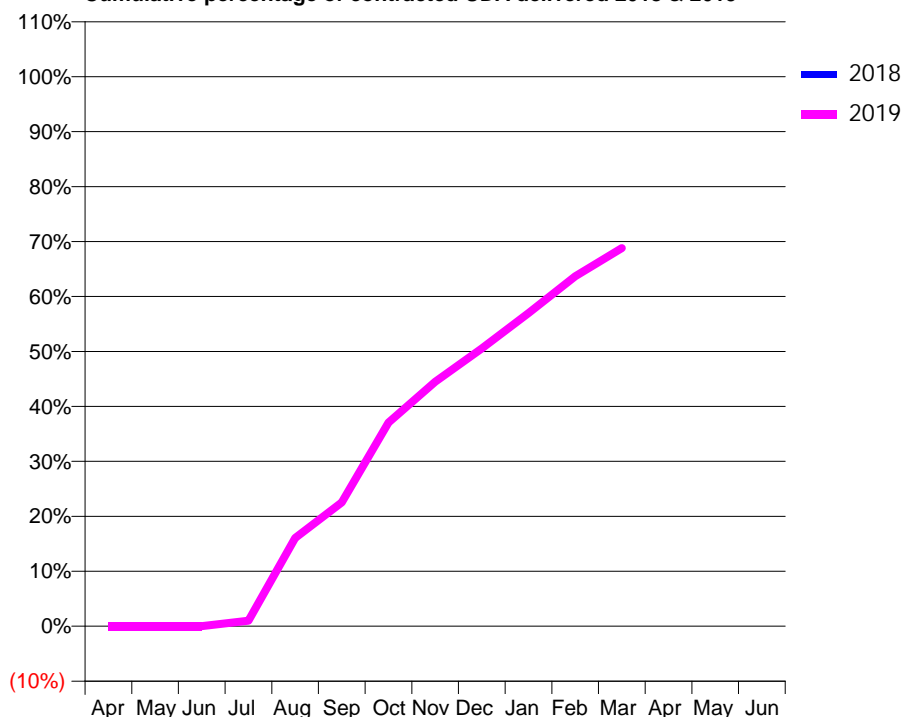
### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 0     |                               |
| Quarter ending June 2018         | 0     |                               |
| Quarter ending September 2018    | 1,378 | ↑                             |
| Quarter ending December 2018     | 2,483 | ↑                             |
| Quarter ending March 2019        | 2,880 | ↑                             |
| <b>Variance since March 2018</b> | N/A   |                               |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018 | 2019  |
|-----------|------|-------|
| April     | 0    | 0     |
| May       | 0    | 0     |
| June      | 0    | 0     |
| July      | 0    | 121   |
| August    | 0    | 1,925 |
| September | 0    | 2,704 |
| October   | 0    | 4,448 |
| November  | 0    | 5,341 |
| December  | 0    | 6,065 |
| January   | 0    | 6,835 |
| February  | 0    | 7,642 |
| March     | 0    | 8,258 |
| April     | 0    |       |
| May       | 0    |       |
| June      | 0    |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 132      | 1,703       | 7.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 510      | 3,232       | 15.8%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 331      | 1,703       | 19.4%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 492      | 3,232       | 15.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 706      | 4,935       | 14.3%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 4,935       | 0.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 4,935       | 0.6%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

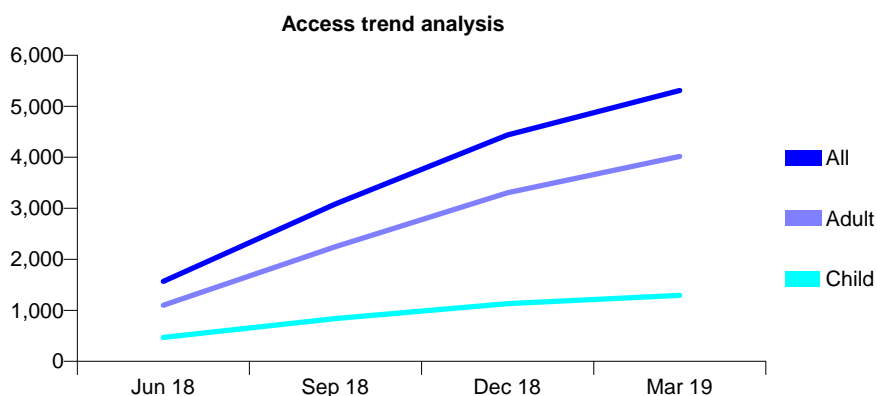
## Q69 - Vital Signs At a Glance Contract Report for 100649/0000 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2018               |
| Contract end date    |                          |

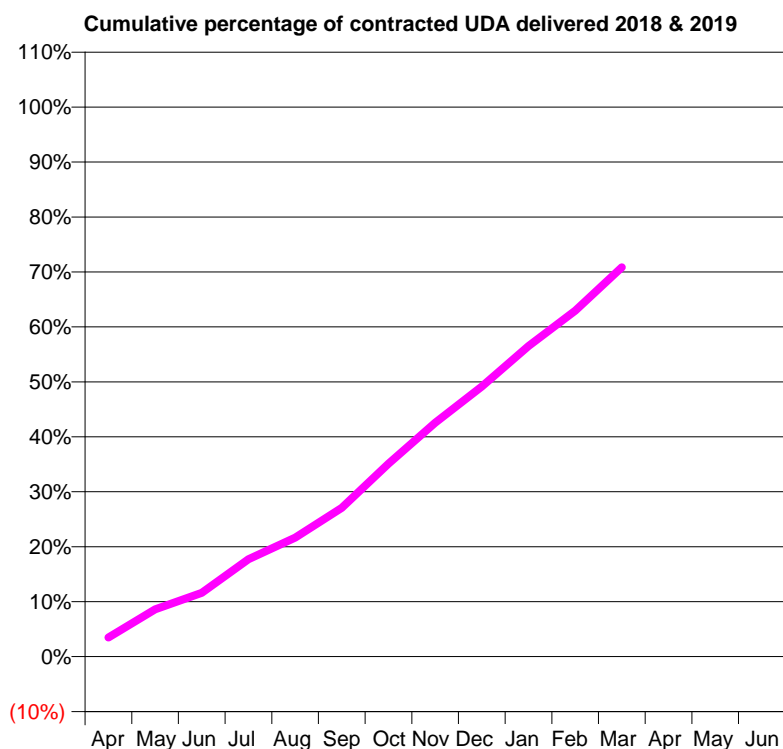
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,015      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £517,532.34 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 0     |                               |
| Quarter ending June 2018         | 1,568 | ↑                             |
| Quarter ending September 2018    | 3,087 | ↑                             |
| Quarter ending December 2018     | 4,438 | ↑                             |
| Quarter ending March 2019        | 5,311 | ↑                             |
| <b>Variance since March 2018</b> | N/A   |                               |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 698    |
| May       | 0                                 | 1,721  |
| June      | 0                                 | 2,324  |
| July      | 0                                 | 3,549  |
| August    | 0                                 | 4,335  |
| September | 0                                 | 5,419  |
| October   | 0                                 | 7,027  |
| November  | 0                                 | 8,514  |
| December  | 0                                 | 9,836  |
| January   | 0                                 | 11,308 |
| February  | 0                                 | 12,595 |
| March     | 0                                 | 14,180 |
| April     | 0                                 |        |
| May       | 0                                 |        |
| June      | 0                                 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 1,998       | 3.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 456      | 5,830       | 7.8%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 484      | 1,998       | 24.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,177    | 5,830       | 20.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 646      | 7,828       | 8.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 7,828       | 0.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 7,828       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 5           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

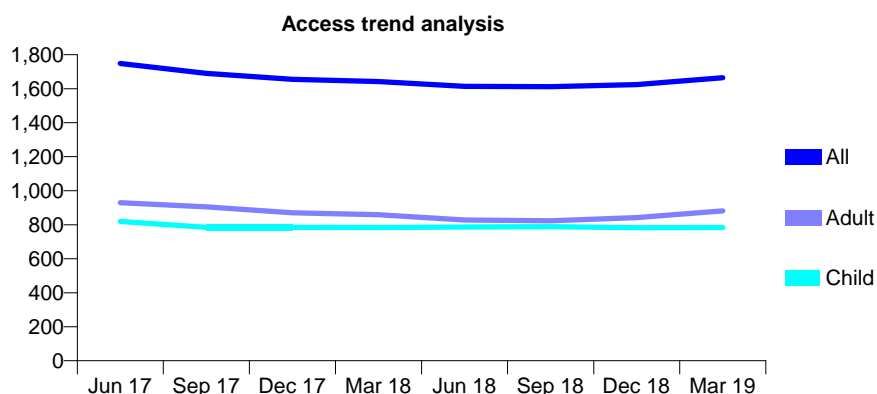
## Q69 - Vital Signs At a Glance Contract Report for 101281/0060 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

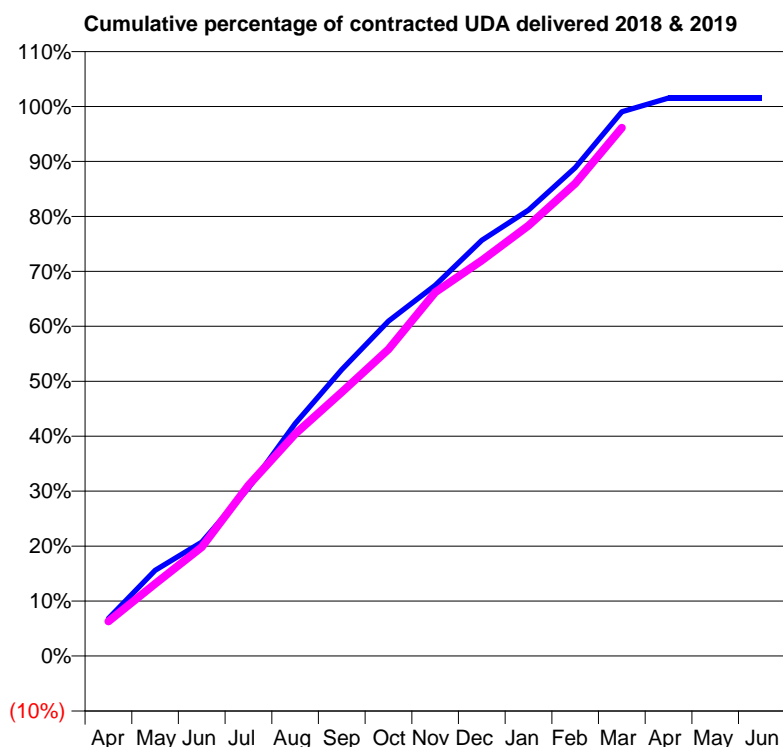
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,680      |
| Carry forward general activity (UDA)        | -56        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £85,375.01 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,642       |                               |
| Quarter ending June 2018         | 1,614       | ↓                             |
| Quarter ending September 2018    | 1,611       | →                             |
| Quarter ending December 2018     | 1,624       | →                             |
| Quarter ending March 2019        | 1,665       | ↑                             |
| <b>Variance since March 2018</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 252                               | 233   |
| May       | 574                               | 484   |
| June      | 762                               | 730   |
| July      | 1,124                             | 1,143 |
| August    | 1,557                             | 1,487 |
| September | 1,918                             | 1,767 |
| October   | 2,243                             | 2,054 |
| November  | 2,482                             | 2,435 |
| December  | 2,784                             | 2,648 |
| January   | 2,986                             | 2,882 |
| February  | 3,270                             | 3,165 |
| March     | 3,644                             | 3,537 |
| April     | 3,736                             |       |
| May       | 3,736                             |       |
| June      | 3,736                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,233       | 7.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 132      | 1,048       | 12.6%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 798      | 1,233       | 64.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 536      | 1,048       | 51.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 186      | 2,233       | 8.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 2,233       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 2,233       | 1.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

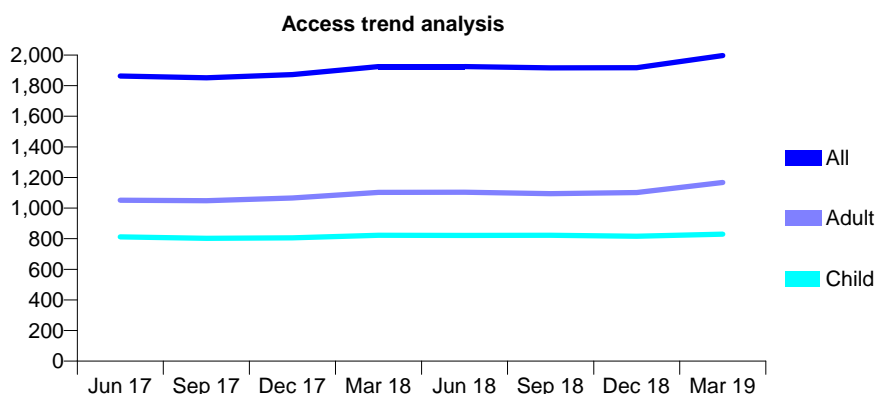
## Q69 - Vital Signs At a Glance Contract Report for 101281/0061 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

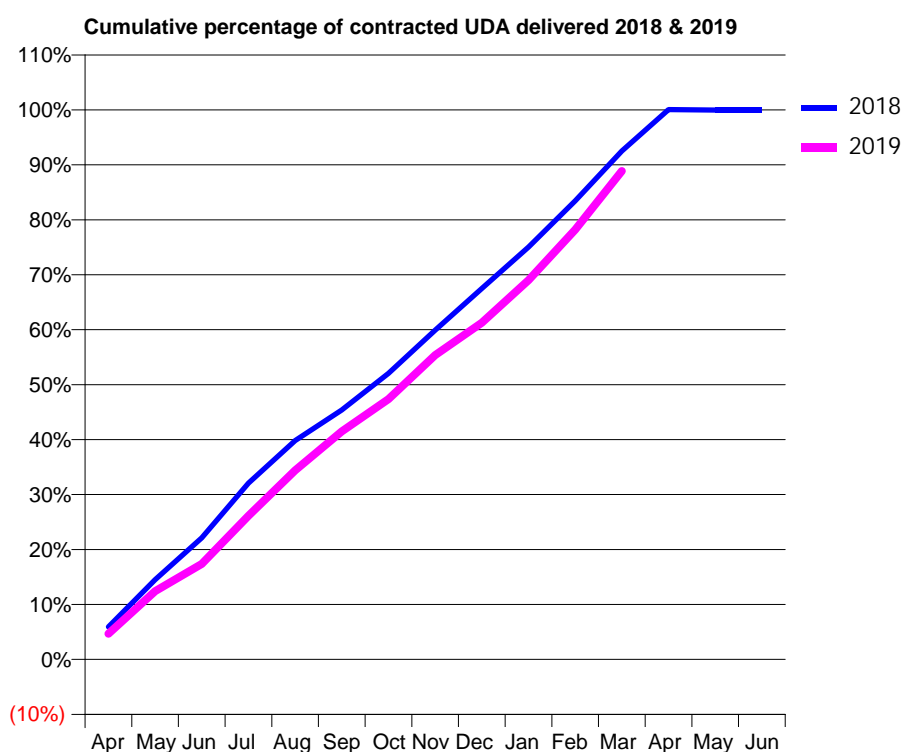
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 4,153      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £91,123.18 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,925       |                               |
| Quarter ending June 2018         | 1,925       | →                             |
| Quarter ending September 2018    | 1,916       | →                             |
| Quarter ending December 2018     | 1,918       | →                             |
| Quarter ending March 2019        | 1,997       | ↑                             |
| <b>Variance since March 2018</b> | <b>3.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 246   | 194   |
| May       | 603   | 515   |
| June      | 919   | 721   |
| July      | 1,333 | 1,086 |
| August    | 1,655 | 1,429 |
| September | 1,885 | 1,723 |
| October   | 2,163 | 1,967 |
| November  | 2,489 | 2,300 |
| December  | 2,803 | 2,544 |
| January   | 3,115 | 2,865 |
| February  | 3,466 | 3,247 |
| March     | 3,842 | 3,691 |
| April     | 4,155 |       |
| May       | 4,152 |       |
| June      | 4,152 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 1,188       | 5.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 138      | 1,328       | 10.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 635      | 1,188       | 53.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 535      | 1,328       | 40.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 167      | 2,374       | 7.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,374       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 2,374       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



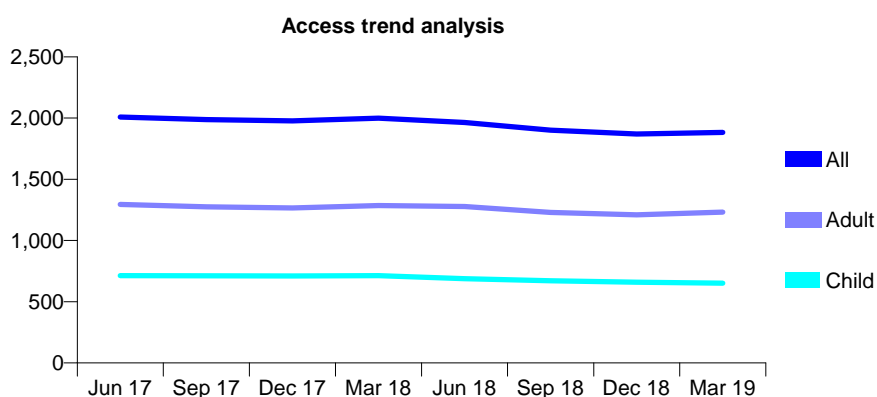
## Q69 - Vital Signs At a Glance Contract Report for 101281/0073 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

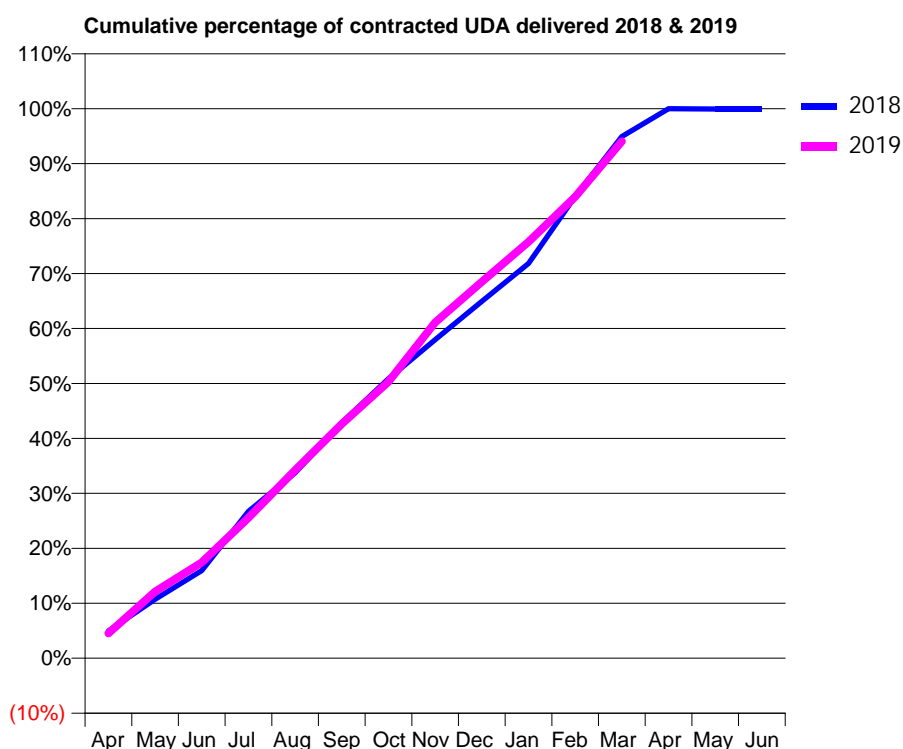
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,800       |
| Carry forward general activity (UDA)        | 2           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £111,442.63 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,999         |                               |
| Quarter ending June 2018         | 1,965         | ↓                             |
| Quarter ending September 2018    | 1,901         | ↓                             |
| Quarter ending December 2018     | 1,870         | ↓                             |
| Quarter ending March 2019        | 1,883         | →                             |
| <b>Variance since March 2018</b> | <b>(5.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 238   | 217   |
| May       | 516   | 582   |
| June      | 766   | 837   |
| July      | 1,283 | 1,227 |
| August    | 1,620 | 1,643 |
| September | 2,057 | 2,046 |
| October   | 2,441 | 2,415 |
| November  | 2,783 | 2,933 |
| December  | 3,116 | 3,287 |
| January   | 3,448 | 3,637 |
| February  | 4,033 | 4,031 |
| March     | 4,557 | 4,514 |
| April     | 4,800 |       |
| May       | 4,798 |       |
| June      | 4,798 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 979         | 7.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 122      | 1,460       | 8.4%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 602      | 979         | 61.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 827      | 1,460       | 56.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 147      | 2,342       | 6.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 2,342       | 1.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 2,342       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

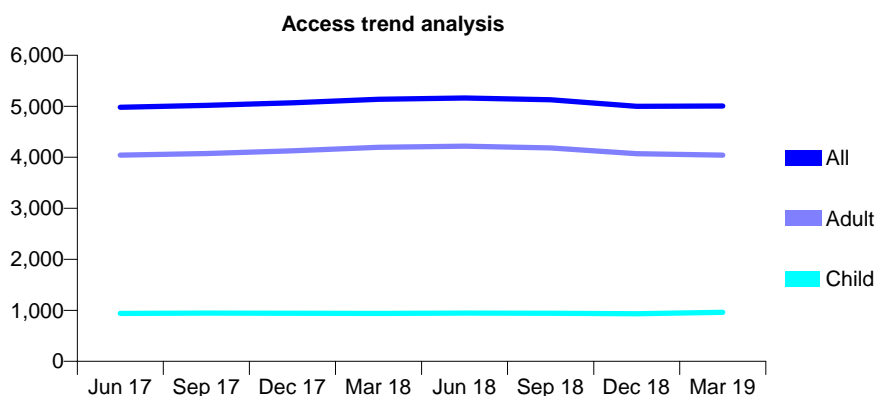
## Q69 - Vital Signs At a Glance Contract Report for 101281/0074 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

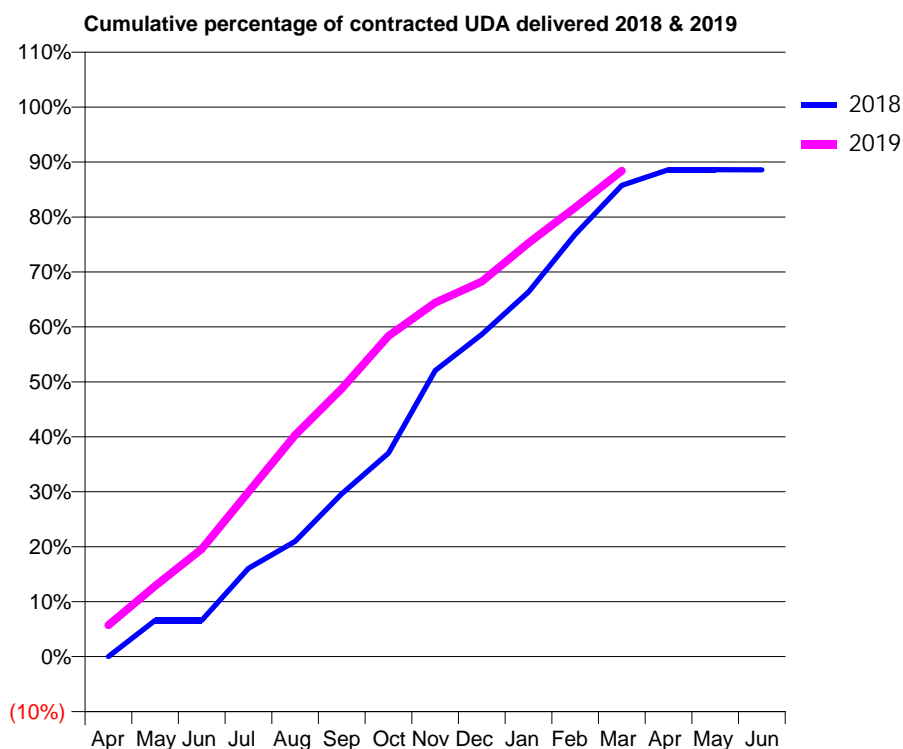
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,288      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £278,292.51 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,135         |                               |
| Quarter ending June 2018         | 5,162         | →                             |
| Quarter ending September 2018    | 5,128         | →                             |
| Quarter ending December 2018     | 5,001         | ↓                             |
| Quarter ending March 2019        | 5,006         | →                             |
| <b>Variance since March 2018</b> | <b>(2.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 703    |
| May       | 810                               | 1,580  |
| June      | 810                               | 2,409  |
| July      | 1,973                             | 3,683  |
| August    | 2,579                             | 4,955  |
| September | 3,641                             | 5,992  |
| October   | 4,551                             | 7,171  |
| November  | 6,398                             | 7,913  |
| December  | 7,205                             | 8,387  |
| January   | 8,153                             | 9,247  |
| February  | 9,441                             | 10,041 |
| March     | 10,536                            | 10,860 |
| April     | 10,888                            |        |
| May       | 10,887                            |        |
| June      | 10,886                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 1,256       | 4.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 528      | 4,348       | 12.1%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 636      | 1,256       | 50.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,685    | 4,348       | 38.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 562      | 5,413       | 10.4%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 5,413       | 0.6%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 5,413       | 0.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

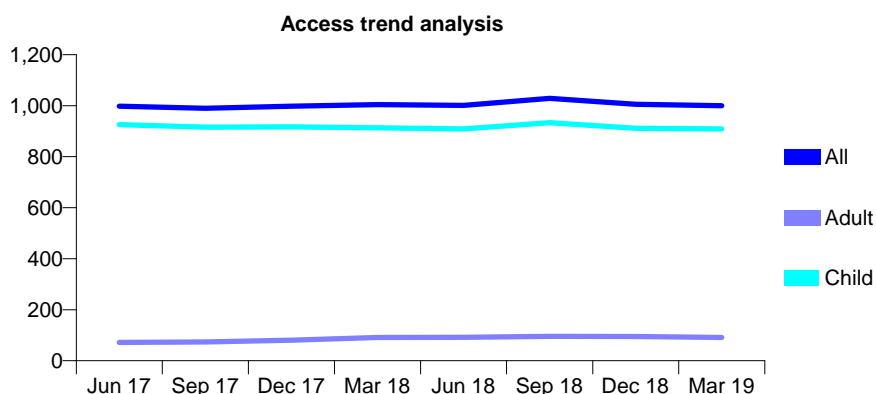
## Q69 - Vital Signs At a Glance Contract Report for 101281/0099 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

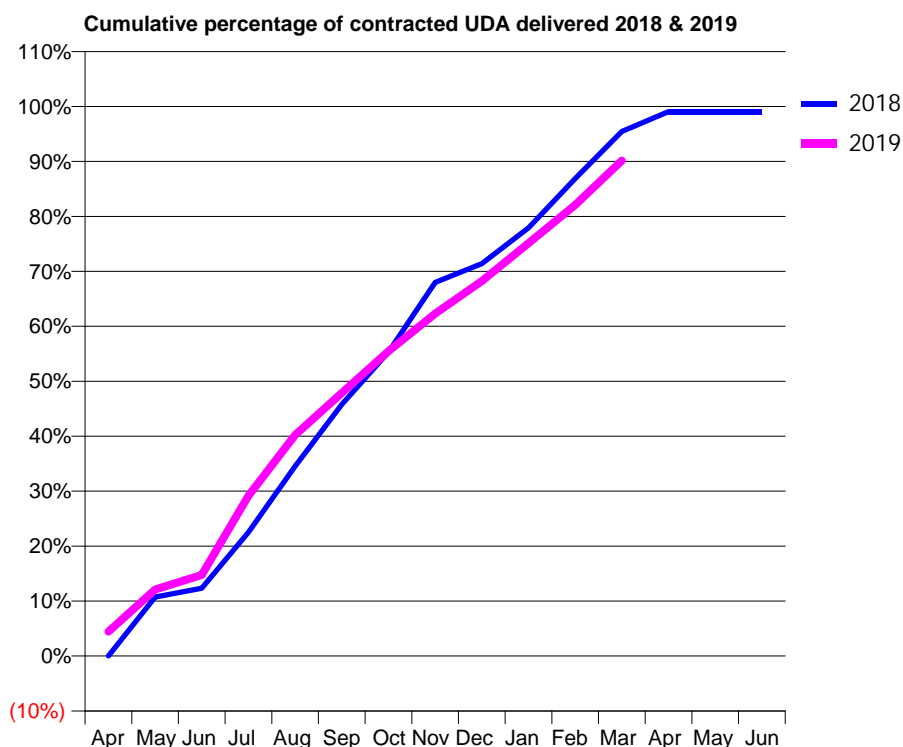
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,883      |
| Carry forward general activity (UDA)        | 17         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £42,050.48 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,004         |                               |
| Quarter ending June 2018         | 1,001         | →                             |
| Quarter ending September 2018    | 1,029         | ↑                             |
| Quarter ending December 2018     | 1,006         | ↓                             |
| Quarter ending March 2019        | 1,000         | →                             |
| <b>Variance since March 2018</b> | <b>(0.4%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 84    |
| May       | 202                               | 228   |
| June      | 232                               | 278   |
| July      | 424                               | 550   |
| August    | 651                               | 758   |
| September | 862                               | 901   |
| October   | 1,042                             | 1,044 |
| November  | 1,280                             | 1,173 |
| December  | 1,344                             | 1,285 |
| January   | 1,467                             | 1,415 |
| February  | 1,636                             | 1,546 |
| March     | 1,797                             | 1,697 |
| April     | 1,866                             |       |
| May       | 1,866                             |       |
| June      | 1,866                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 93       | 1,330       | 7.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 764      | 1,330       | 57.4%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 36       | 1,272       | 2.8%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,272       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 1,272       | 3.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

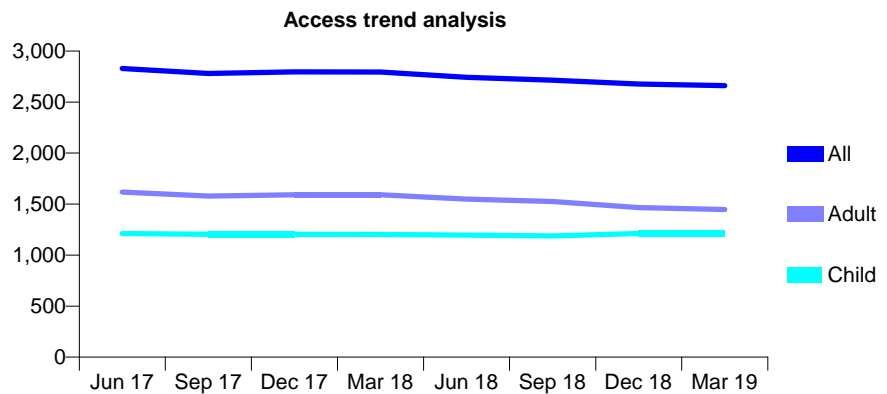
## Q69 - Vital Signs At a Glance Contract Report for 101281/0100 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

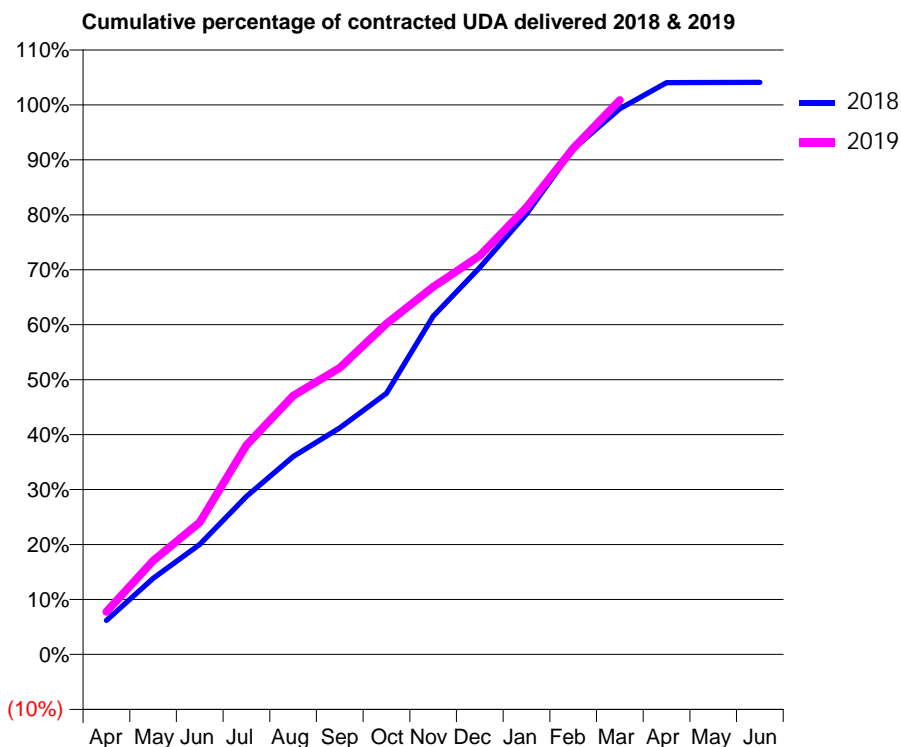
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,179       |
| Carry forward general activity (UDA)        | -143        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £167,494.35 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,794         |                               |
| Quarter ending June 2018         | 2,743         | ↓                             |
| Quarter ending September 2018    | 2,714         | ↓                             |
| Quarter ending December 2018     | 2,677         | ↓                             |
| Quarter ending March 2019        | 2,661         | →                             |
| <b>Variance since March 2018</b> | <b>(4.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 445   | 558   |
| May       | 994   | 1,223 |
| June      | 1,437 | 1,725 |
| July      | 2,065 | 2,734 |
| August    | 2,586 | 3,379 |
| September | 2,960 | 3,742 |
| October   | 3,412 | 4,320 |
| November  | 4,418 | 4,802 |
| December  | 5,054 | 5,208 |
| January   | 5,754 | 5,841 |
| February  | 6,603 | 6,612 |
| March     | 7,128 | 7,241 |
| April     | 7,469 |       |
| May       | 7,472 |       |
| June      | 7,474 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 183      | 2,098       | 8.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 329      | 1,973       | 16.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,357    | 2,098       | 64.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,156    | 1,973       | 58.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 251      | 3,905       | 6.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 3,905       | 0.8%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 85       | 3,905       | 2.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

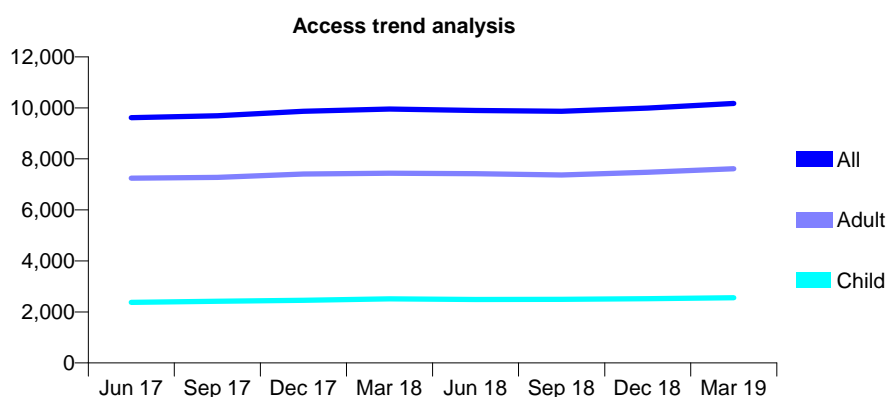
## Q69 - Vital Signs At a Glance Contract Report for 101362/0004 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2007               |
| Contract end date    |                          |

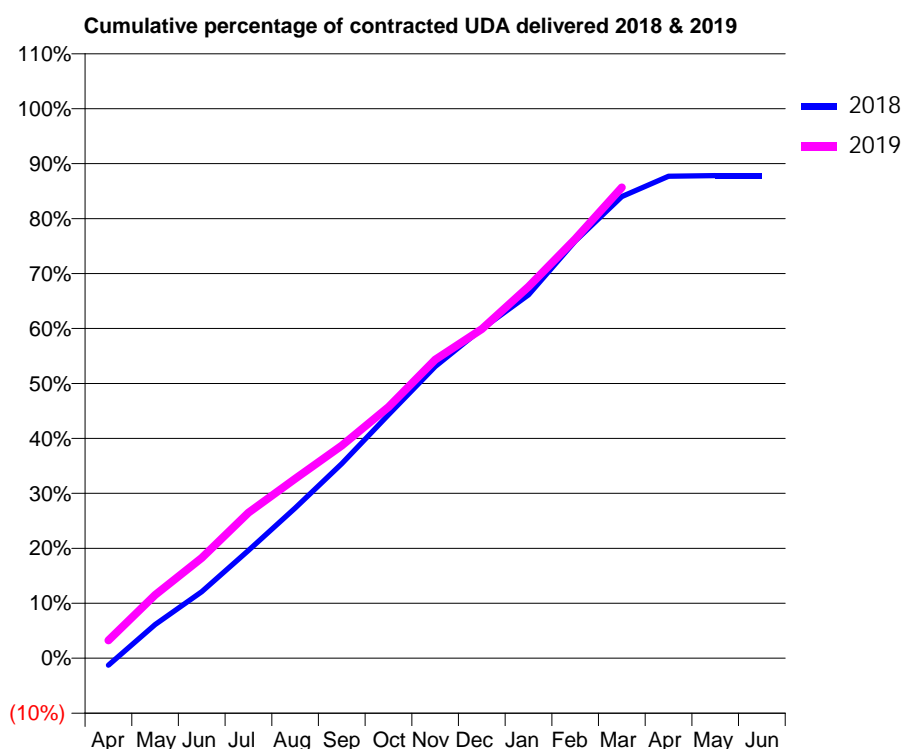
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,406      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £694,546.07 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 9,952       |                               |
| Quarter ending June 2018         | 9,903       | →                             |
| Quarter ending September 2018    | 9,864       | →                             |
| Quarter ending December 2018     | 9,991       | →                             |
| Quarter ending March 2019        | 10,171      | →                             |
| <b>Variance since March 2018</b> | <b>2.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2018   | 2019   |
| April                             | -361   | 929    |
| May                               | 1,739  | 3,269  |
| June                              | 3,435  | 5,190  |
| July                              | 5,574  | 7,527  |
| August                            | 7,765  | 9,281  |
| September                         | 10,055 | 10,989 |
| October                           | 12,593 | 12,980 |
| November                          | 15,080 | 15,430 |
| December                          | 17,022 | 17,018 |
| January                           | 18,779 | 19,210 |
| February                          | 21,567 | 21,666 |
| March                             | 23,864 | 24,330 |
| April                             | 24,915 |        |
| May                               | 24,946 |        |
| June                              | 24,945 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 303      | 3,558       | 8.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,627    | 9,194       | 17.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,983    | 3,558       | 55.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,647    | 9,194       | 39.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,820    | 11,925      | 15.3%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 160      | 11,925      | 1.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 108      | 11,925      | 0.9%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

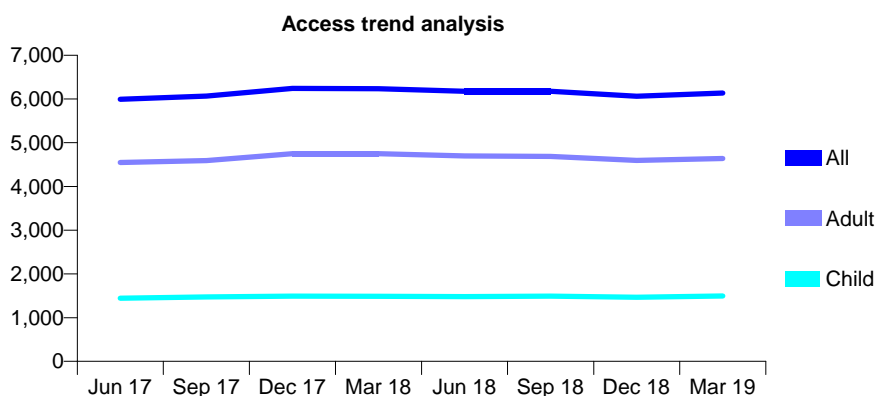
## Q69 - Vital Signs At a Glance Contract Report for 101362/0016 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/05/2009               |
| Contract end date    |                          |

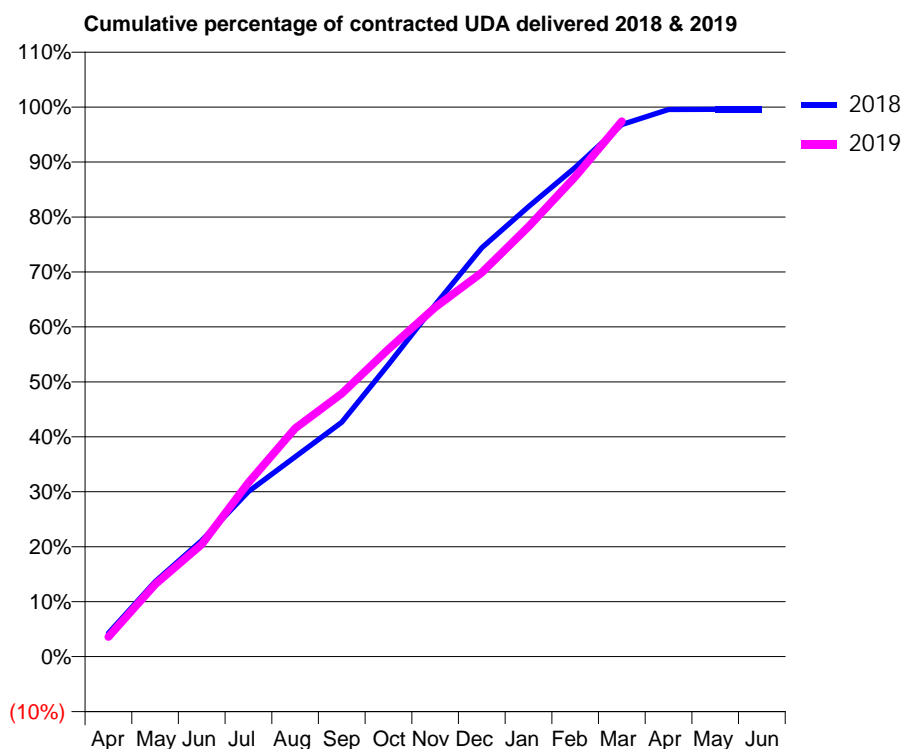
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,000      |
| Carry forward general activity (UDA)        | 57          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £335,845.24 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 6,237         |                               |
| Quarter ending June 2018         | 6,178         | →                             |
| Quarter ending September 2018    | 6,177         | →                             |
| Quarter ending December 2018     | 6,063         | ↓                             |
| Quarter ending March 2019        | 6,135         | →                             |
| <b>Variance since March 2018</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 601                               | 505    |
| May       | 1,910                             | 1,841  |
| June      | 2,957                             | 2,862  |
| July      | 4,204                             | 4,435  |
| August    | 5,091                             | 5,816  |
| September | 5,972                             | 6,702  |
| October   | 7,441                             | 7,832  |
| November  | 8,965                             | 8,901  |
| December  | 10,413                            | 9,781  |
| January   | 11,462                            | 10,955 |
| February  | 12,462                            | 12,225 |
| March     | 13,552                            | 13,636 |
| April     | 13,936                            |        |
| May       | 13,941                            |        |
| June      | 13,942                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 111      | 2,031       | 5.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 684      | 5,627       | 12.2%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,203    | 2,031       | 59.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,671    | 5,627       | 47.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 982      | 7,460       | 13.2%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 124      | 7,460       | 1.7%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 7,460       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

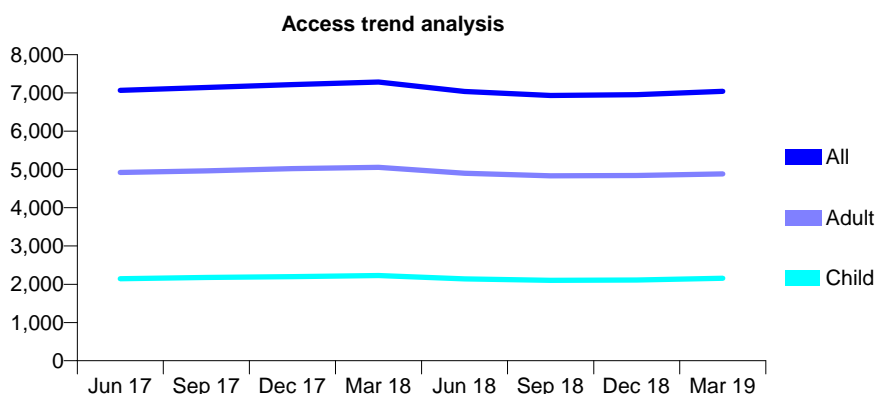
## Q69 - Vital Signs At a Glance Contract Report for 101362/0017 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/07/2009               |
| Contract end date    |                          |

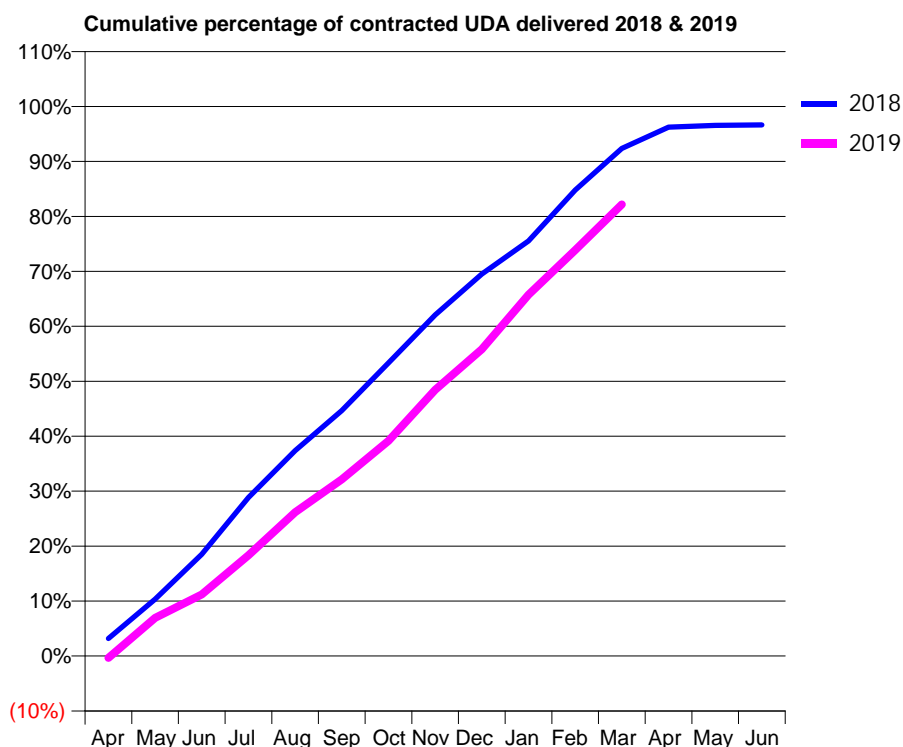
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,048      |
| Carry forward general activity (UDA)        | 740         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £560,418.16 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 7,283         |                               |
| Quarter ending June 2018         | 7,038         | ↓                             |
| Quarter ending September 2018    | 6,936         | ↓                             |
| Quarter ending December 2018     | 6,952         | →                             |
| Quarter ending March 2019        | 7,043         | →                             |
| <b>Variance since March 2018</b> | <b>(3.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 703                               | -78    |
| May       | 2,280                             | 1,532  |
| June      | 4,078                             | 2,471  |
| July      | 6,357                             | 4,041  |
| August    | 8,245                             | 5,772  |
| September | 9,850                             | 7,088  |
| October   | 11,758                            | 8,635  |
| November  | 13,687                            | 10,681 |
| December  | 15,325                            | 12,309 |
| January   | 16,653                            | 14,496 |
| February  | 18,698                            | 16,287 |
| March     | 20,365                            | 18,119 |
| April     | 21,217                            |        |
| May       | 21,286                            |        |
| June      | 21,308                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 282      | 2,801       | 10.1%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,168    | 5,796       | 20.2%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,454    | 2,801       | 51.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,203    | 5,796       | 38.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,411    | 8,254       | 17.1%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 53       | 8,254       | 0.6%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 8,254       | 0.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

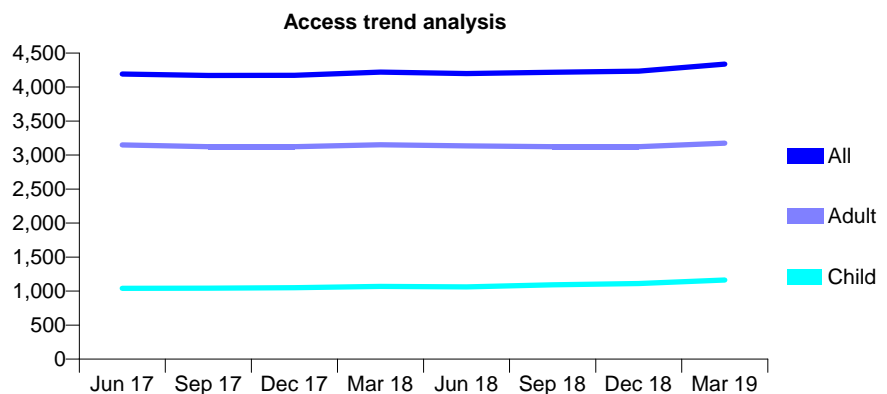
## Q69 - Vital Signs At a Glance Contract Report for 101362/0019 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/07/2009               |
| Contract end date    |                          |

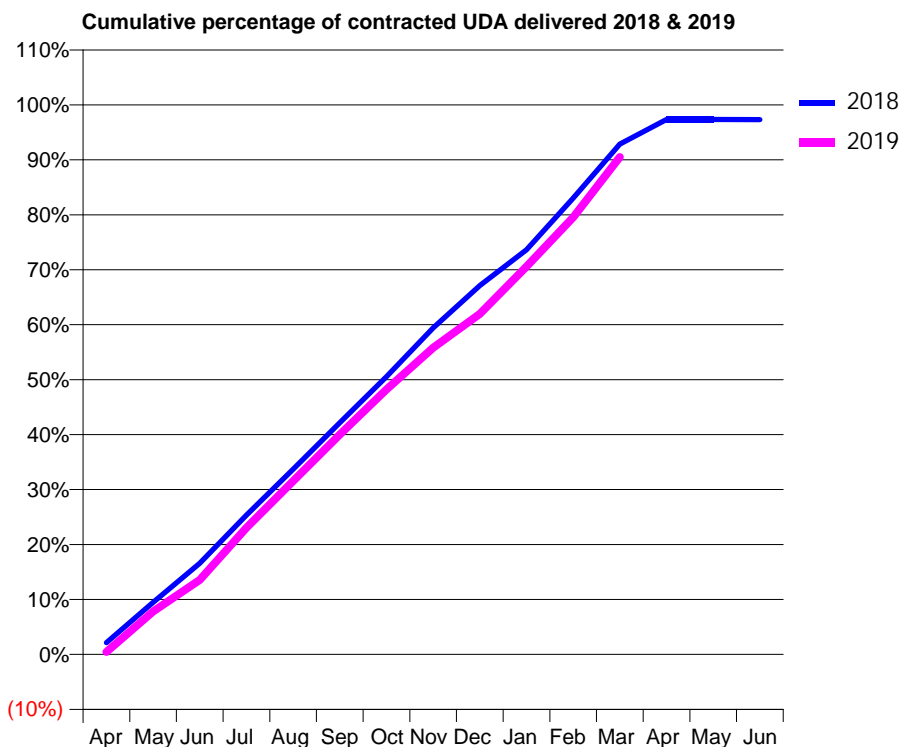
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | 268         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £239,889.45 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,220       |                               |
| Quarter ending June 2018         | 4,199       | →                             |
| Quarter ending September 2018    | 4,216       | →                             |
| Quarter ending December 2018     | 4,234       | →                             |
| Quarter ending March 2019        | 4,339       | ↑                             |
| <b>Variance since March 2018</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 215   | 45    |
| May       | 948   | 782   |
| June      | 1,659 | 1,355 |
| July      | 2,535 | 2,307 |
| August    | 3,372 | 3,155 |
| September | 4,216 | 4,000 |
| October   | 5,054 | 4,820 |
| November  | 5,941 | 5,583 |
| December  | 6,711 | 6,196 |
| January   | 7,364 | 7,057 |
| February  | 8,306 | 7,955 |
| March     | 9,287 | 9,051 |
| April     | 9,735 |       |
| May       | 9,735 |       |
| June      | 9,731 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 143      | 1,470       | 9.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 581      | 3,401       | 17.1%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 689      | 1,470       | 46.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,125    | 3,401       | 33.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 652      | 4,020       | 16.2%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 4,020       | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 4,020       | 0.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



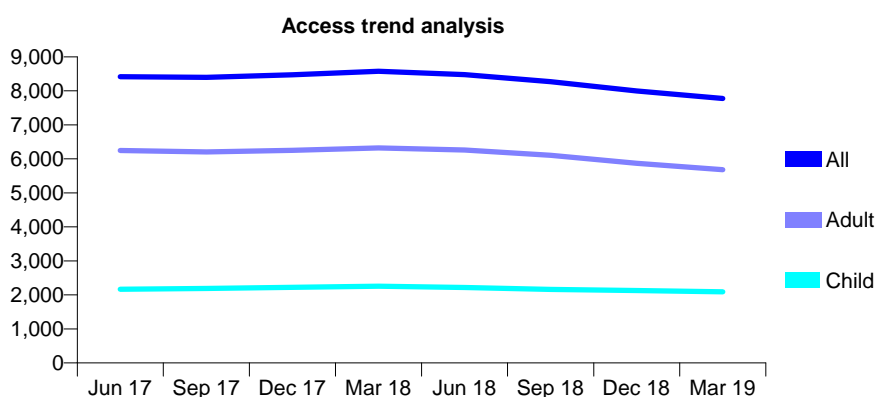
## Q69 - Vital Signs At a Glance Contract Report for 101370/0073 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Petrie Tucker & Partners Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/08/2006                   |
| Contract end date    |                              |

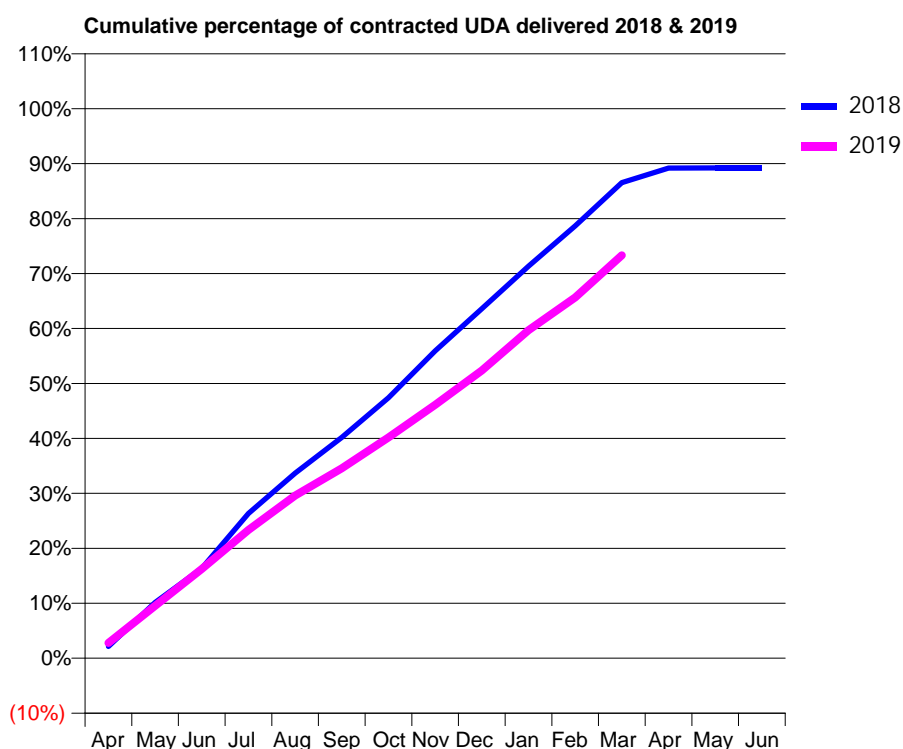
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £607,499.38 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 8,578         |                               |
| Quarter ending June 2018         | 8,476         | ↓                             |
| Quarter ending September 2018    | 8,270         | ↓                             |
| Quarter ending December 2018     | 7,999         | ↓                             |
| Quarter ending March 2019        | 7,776         | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 481    | 626    |
| May       | 2,283  | 2,149  |
| June      | 3,680  | 3,656  |
| July      | 5,925  | 5,253  |
| August    | 7,582  | 6,664  |
| September | 9,042  | 7,777  |
| October   | 10,665 | 9,040  |
| November  | 12,583 | 10,374 |
| December  | 14,309 | 11,778 |
| January   | 16,050 | 13,426 |
| February  | 17,698 | 14,775 |
| March     | 19,473 | 16,499 |
| April     | 20,071 |        |
| May       | 20,072 |        |
| June      | 20,072 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 106      | 2,643       | 4.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 642      | 6,254       | 10.3%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,487    | 2,643       | 56.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,546    | 6,254       | 40.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 630      | 8,590       | 7.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 8,590       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 85       | 8,590       | 1.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

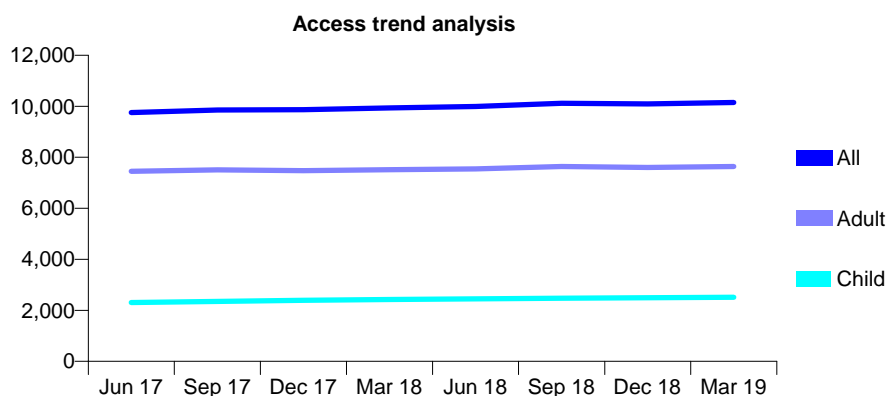
## Q69 - Vital Signs At a Glance Contract Report for 101435/0014 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

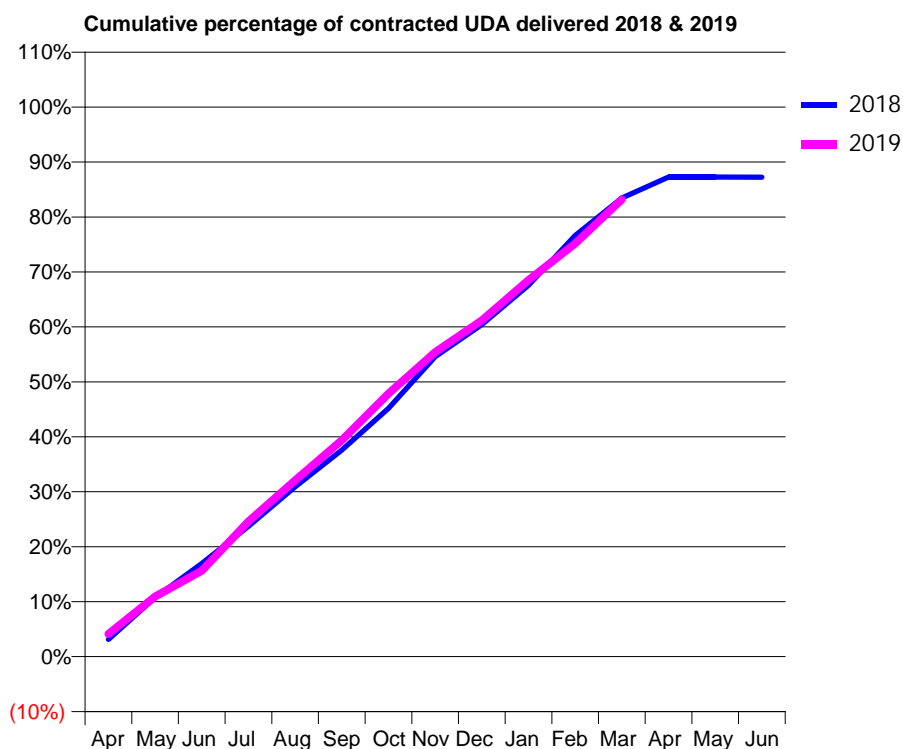
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 32,539      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £739,189.45 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 9,937       |                               |
| Quarter ending June 2018         | 9,990       | →                             |
| Quarter ending September 2018    | 10,115      | →                             |
| Quarter ending December 2018     | 10,092      | →                             |
| Quarter ending March 2019        | 10,150      | →                             |
| <b>Variance since March 2018</b> | <b>2.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,021                             | 1,336  |
| May       | 3,500                             | 3,560  |
| June      | 5,504                             | 5,081  |
| July      | 7,716                             | 8,005  |
| August    | 10,059                            | 10,446 |
| September | 12,231                            | 12,811 |
| October   | 14,698                            | 15,579 |
| November  | 17,764                            | 18,028 |
| December  | 19,659                            | 19,903 |
| January   | 21,984                            | 22,292 |
| February  | 24,931                            | 24,458 |
| March     | 27,152                            | 27,072 |
| April     | 28,395                            |        |
| May       | 28,388                            |        |
| June      | 28,384                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 199      | 3,349       | 5.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 844      | 8,387       | 10.1%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,812    | 3,349       | 54.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,470    | 8,387       | 41.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 581      | 11,260      | 5.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 11,260      | 0.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 177      | 11,260      | 1.6%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

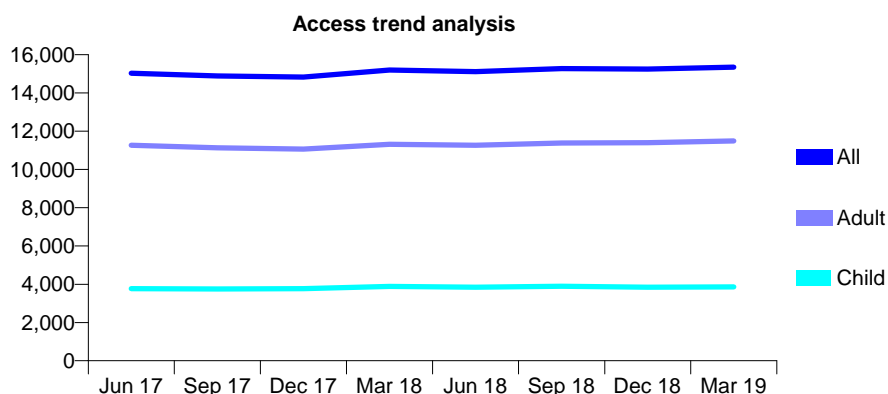
## Q69 - Vital Signs At a Glance Contract Report for 101435/0035 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

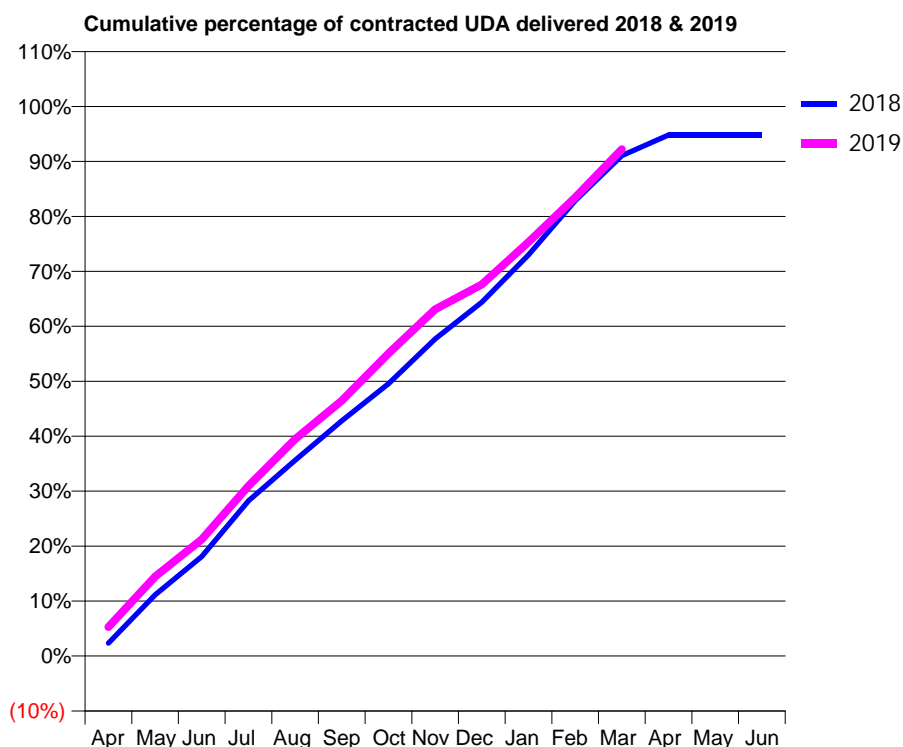
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 35,138      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £784,569.05 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 15,193      |                               |
| Quarter ending June 2018         | 15,112      | →                             |
| Quarter ending September 2018    | 15,273      | →                             |
| Quarter ending December 2018     | 15,243      | →                             |
| Quarter ending March 2019        | 15,348      | →                             |
| <b>Variance since March 2018</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 819                               | 1,852  |
| May       | 3,917                             | 5,082  |
| June      | 6,364                             | 7,460  |
| July      | 9,922                             | 10,873 |
| August    | 12,522                            | 13,869 |
| September | 15,035                            | 16,326 |
| October   | 17,407                            | 19,346 |
| November  | 20,278                            | 22,177 |
| December  | 22,615                            | 23,748 |
| January   | 25,647                            | 26,475 |
| February  | 29,112                            | 29,319 |
| March     | 31,990                            | 32,409 |
| April     | 33,307                            |        |
| May       | 33,311                            |        |
| June      | 33,307                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 188      | 4,790       | 3.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,089    | 12,921      | 8.4%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,434    | 4,790       | 50.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,575    | 12,921      | 43.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,040    | 17,067      | 6.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 65       | 17,067      | 0.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 106      | 17,067      | 0.6%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

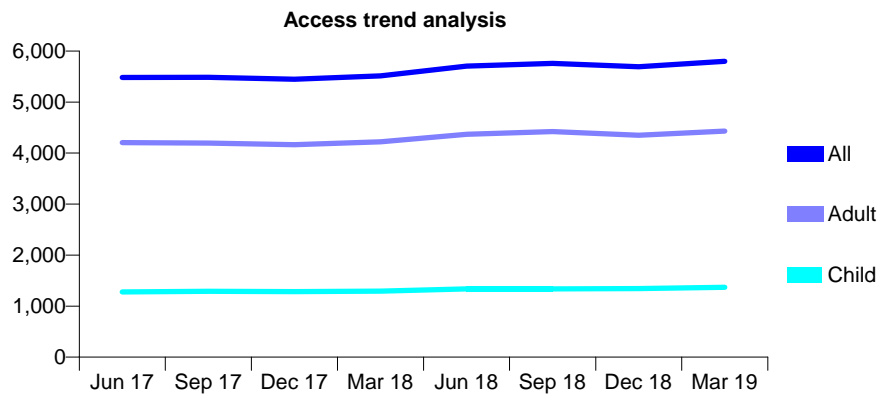
## Q69 - Vital Signs At a Glance Contract Report for 101435/0054 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2006   |
| Contract end date    |              |

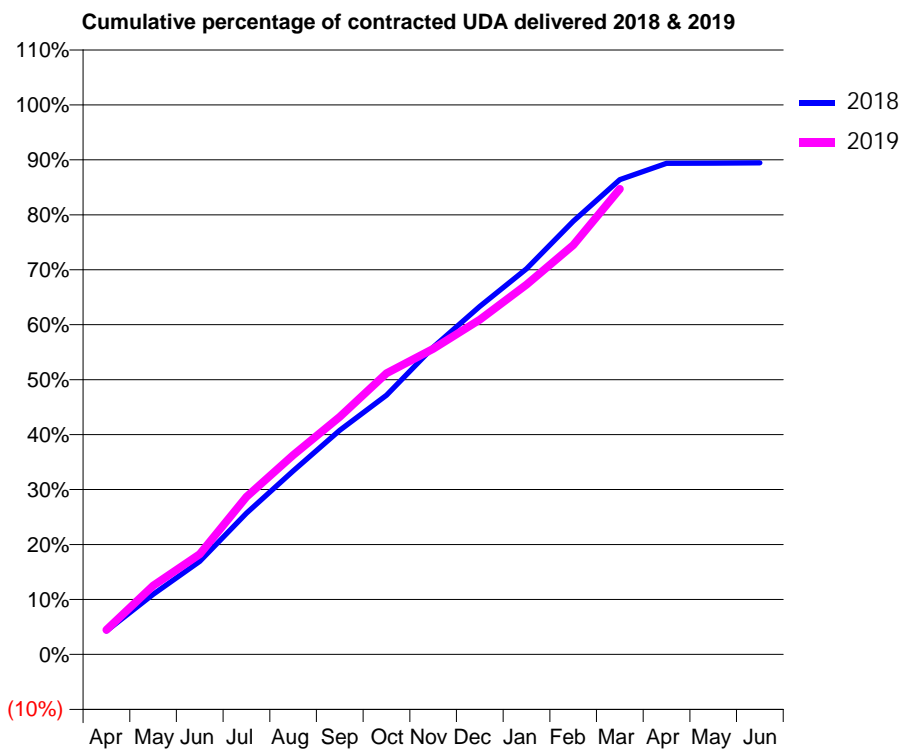
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,010      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £331,556.33 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,515       |                               |
| Quarter ending June 2018         | 5,707       | ↑                             |
| Quarter ending September 2018    | 5,759       | →                             |
| Quarter ending December 2018     | 5,692       | ↓                             |
| Quarter ending March 2019        | 5,800       | →                             |
| <b>Variance since March 2018</b> | <b>5.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 554                               | 582    |
| May       | 1,423                             | 1,629  |
| June      | 2,207                             | 2,375  |
| July      | 3,345                             | 3,730  |
| August    | 4,346                             | 4,720  |
| September | 5,306                             | 5,625  |
| October   | 6,134                             | 6,657  |
| November  | 7,274                             | 7,233  |
| December  | 8,239                             | 7,923  |
| January   | 9,127                             | 8,752  |
| February  | 10,253                            | 9,691  |
| March     | 11,238                            | 11,019 |
| April     | 11,625                            |        |
| May       | 11,629                            |        |
| June      | 11,637                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 1,575       | 5.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 444      | 4,712       | 9.4%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 784      | 1,575       | 49.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,175    | 4,712       | 46.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 529      | 6,063       | 8.7%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 6,063       | 0.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 6,063       | 0.7%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

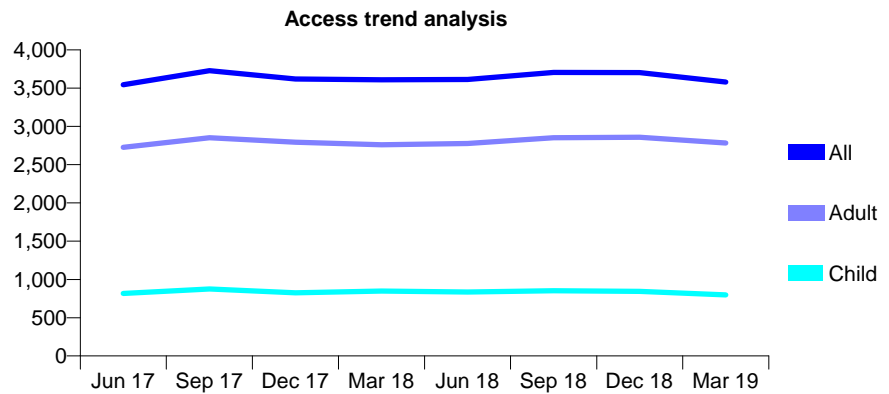
## Q69 - Vital Signs At a Glance Contract Report for 101435/0109 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2008   |
| Contract end date    |              |

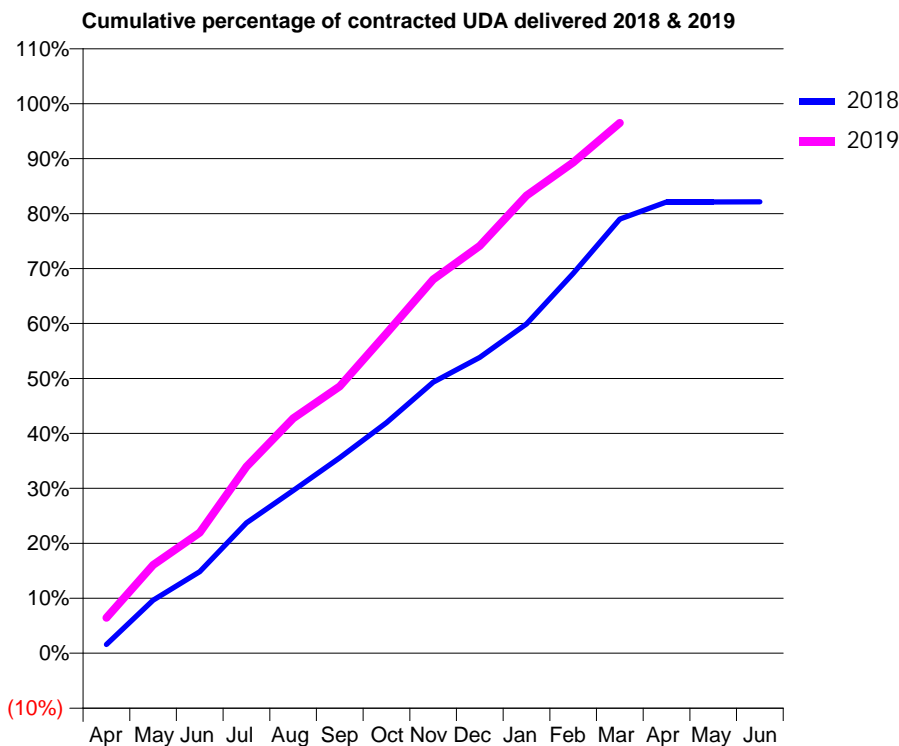
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,590      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £254,206.17 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,608         |                               |
| Quarter ending June 2018         | 3,612         | →                             |
| Quarter ending September 2018    | 3,704         | ↑                             |
| Quarter ending December 2018     | 3,702         | →                             |
| Quarter ending March 2019        | 3,579         | ↓                             |
| <b>Variance since March 2018</b> | <b>(0.8%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018  | 2019   |
|-----------|-------|--------|
| April     | 167   | 682    |
| May       | 1,025 | 1,704  |
| June      | 1,572 | 2,324  |
| July      | 2,511 | 3,594  |
| August    | 3,137 | 4,527  |
| September | 3,765 | 5,143  |
| October   | 4,442 | 6,164  |
| November  | 5,223 | 7,203  |
| December  | 5,702 | 7,850  |
| January   | 6,346 | 8,819  |
| February  | 7,320 | 9,459  |
| March     | 8,366 | 10,220 |
| April     | 8,696 |        |
| May       | 8,696 |        |
| June      | 8,697 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 72       | 1,161       | 6.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 362      | 3,199       | 11.3%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 509      | 1,161       | 43.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,083    | 3,199       | 33.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 339      | 4,196       | 8.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 4,196       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 42       | 4,196       | 1.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

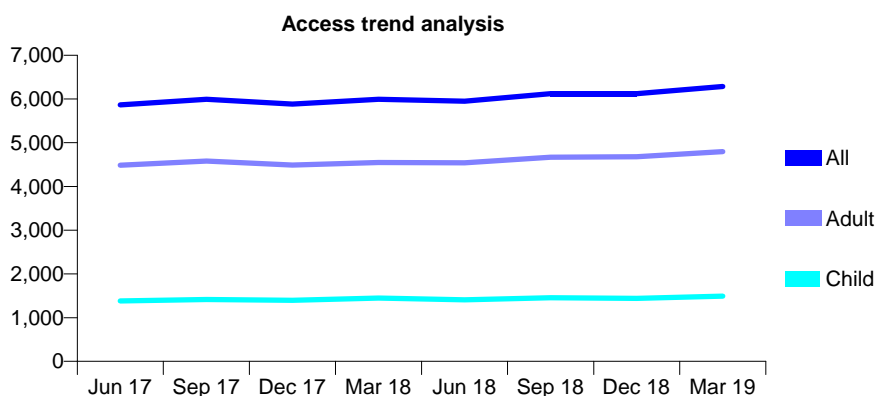
## Q69 - Vital Signs At a Glance Contract Report for 102504/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Chess House (UK) Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/05/2010               |
| Contract end date    |                          |

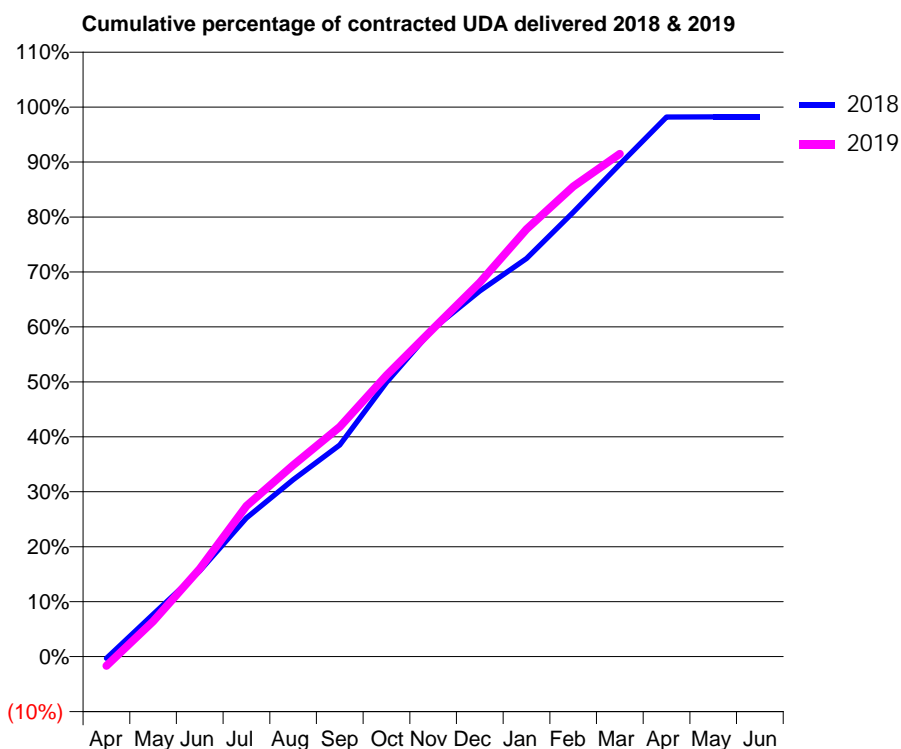
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,520      |
| Carry forward general activity (UDA)        | 279         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £384,808.10 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,993       |                               |
| Quarter ending June 2018         | 5,950       | →                             |
| Quarter ending September 2018    | 6,120       | ↑                             |
| Quarter ending December 2018     | 6,122       | →                             |
| Quarter ending March 2019        | 6,287       | ↑                             |
| <b>Variance since March 2018</b> | <b>4.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -50                               | -279   |
| May       | 1,203                             | 1,059  |
| June      | 2,436                             | 2,639  |
| July      | 3,943                             | 4,527  |
| August    | 5,028                             | 5,760  |
| September | 6,018                             | 6,905  |
| October   | 7,794                             | 8,455  |
| November  | 9,324                             | 9,859  |
| December  | 10,392                            | 11,248 |
| January   | 11,315                            | 12,846 |
| February  | 12,627                            | 14,134 |
| March     | 13,991                            | 15,113 |
| April     | 15,337                            |        |
| May       | 15,341                            |        |
| June      | 15,340                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 202      | 2,024       | 10.0%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,284    | 6,752       | 19.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,030    | 2,024       | 50.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,405    | 6,752       | 50.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,202    | 8,066       | 14.9%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 8,066       | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 82       | 8,066       | 1.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

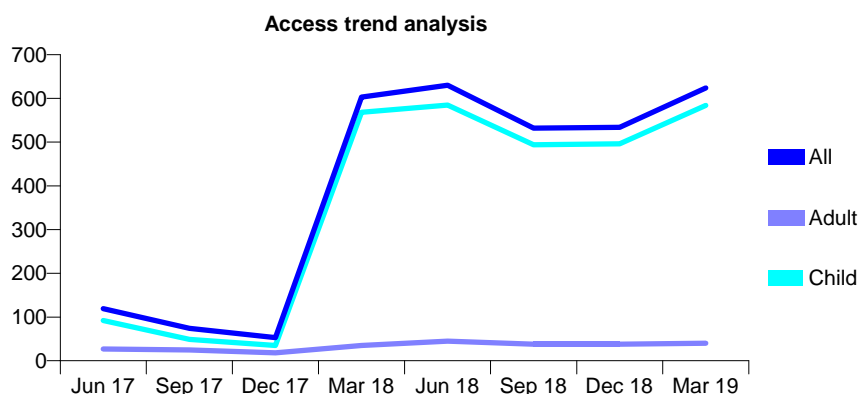
## Q69 - Vital Signs At a Glance Contract Report for 103284/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Grove Green Dental Surgery |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/07/2011                 |
| Contract end date    |                            |

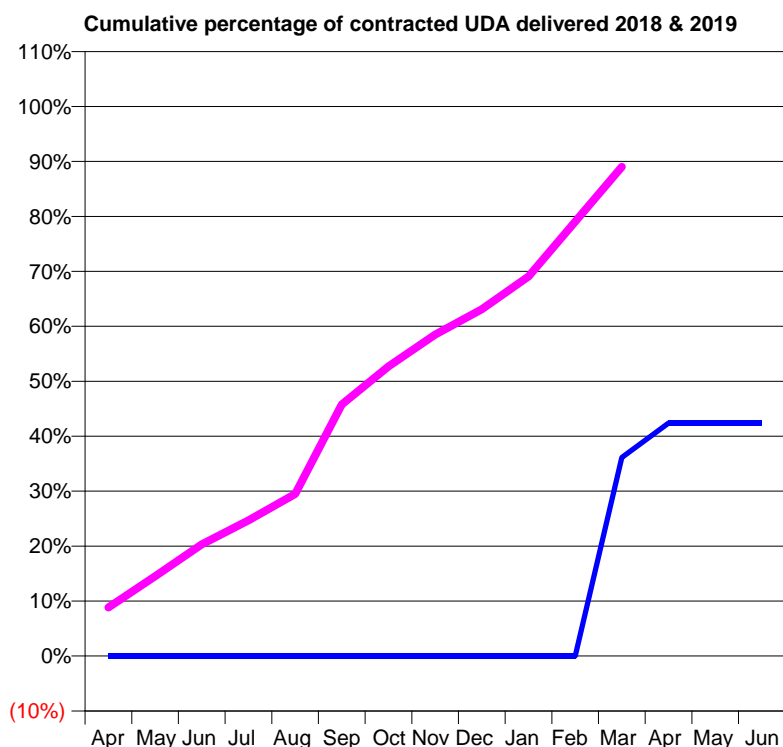
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,277      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £31,051.07 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 603         |                               |
| Quarter ending June 2018         | 630         | ↑                             |
| Quarter ending September 2018    | 532         | ↓                             |
| Quarter ending December 2018     | 534         | →                             |
| Quarter ending March 2019        | 624         | ↑                             |
| <b>Variance since March 2018</b> | <b>3.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 113   |
| May       | 0                                 | 185   |
| June      | 0                                 | 259   |
| July      | 0                                 | 315   |
| August    | 0                                 | 377   |
| September | 0                                 | 584   |
| October   | 0                                 | 673   |
| November  | 0                                 | 747   |
| December  | 0                                 | 806   |
| January   | 0                                 | 882   |
| February  | 0                                 | 1,009 |
| March     | 461                               | 1,137 |
| April     | 541                               |       |
| May       | 541                               |       |
| June      | 541                               |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 892         | 5.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 15          | 6.7%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 315      | 892         | 35.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 15          | 33.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 23       | 861         | 2.7%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 861         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 861         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

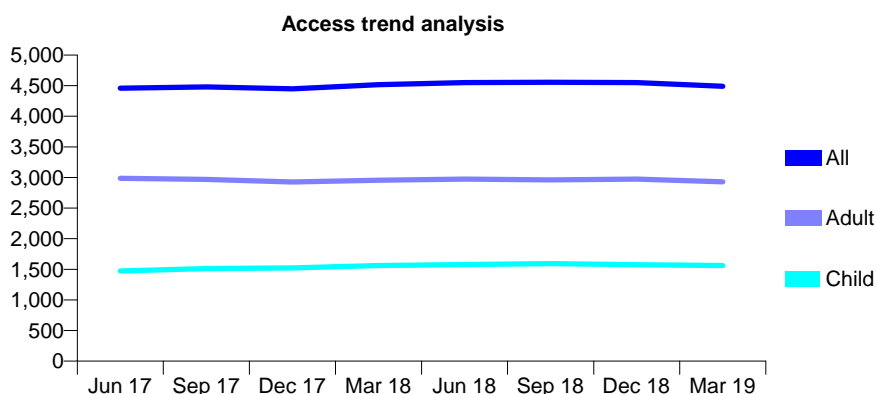
## Q69 - Vital Signs At a Glance Contract Report for 103624/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | CASTLE HILL DENTAL CARE LTD |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/08/2012                  |
| Contract end date    |                             |

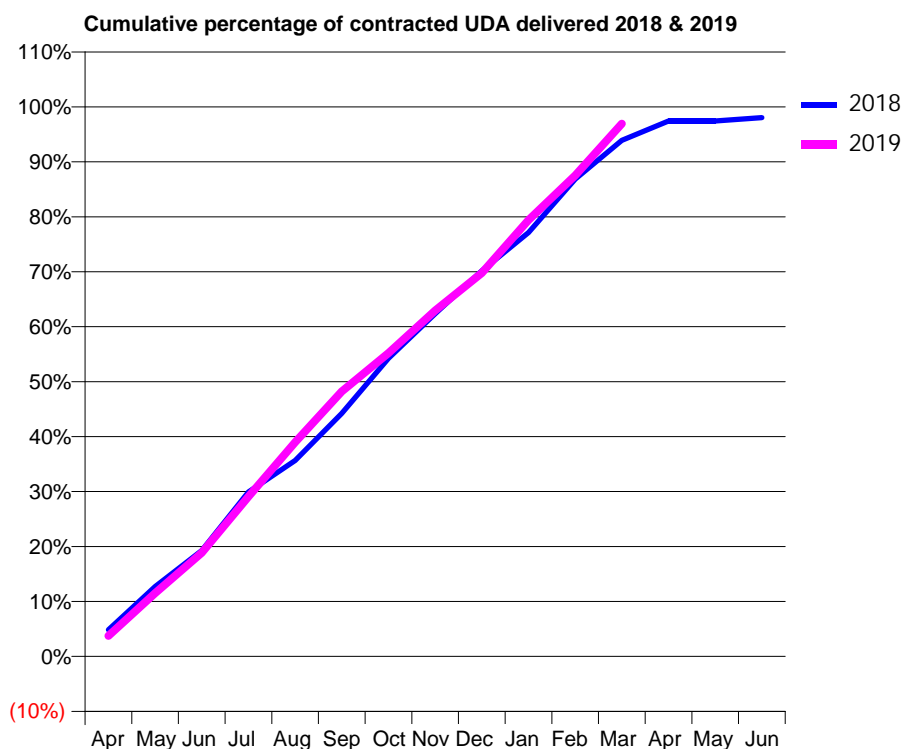
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,075       |
| Carry forward general activity (UDA)        | 178         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £220,100.12 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,515         |                               |
| Quarter ending June 2018         | 4,551         | →                             |
| Quarter ending September 2018    | 4,555         | →                             |
| Quarter ending December 2018     | 4,551         | →                             |
| Quarter ending March 2019        | 4,489         | ↓                             |
| <b>Variance since March 2018</b> | <b>(0.6%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 440                               | 339   |
| May       | 1,153                             | 1,045 |
| June      | 1,748                             | 1,712 |
| July      | 2,716                             | 2,639 |
| August    | 3,236                             | 3,537 |
| September | 4,013                             | 4,375 |
| October   | 4,924                             | 5,008 |
| November  | 5,661                             | 5,714 |
| December  | 6,367                             | 6,330 |
| January   | 7,000                             | 7,206 |
| February  | 7,882                             | 7,942 |
| March     | 8,521                             | 8,796 |
| April     | 8,840                             |       |
| May       | 8,840                             |       |
| June      | 8,896                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 147      | 2,128       | 6.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 508      | 3,395       | 15.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,017    | 2,128       | 47.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,252    | 3,395       | 36.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 522      | 5,199       | 10.0%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 5,199       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 5,199       | 0.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



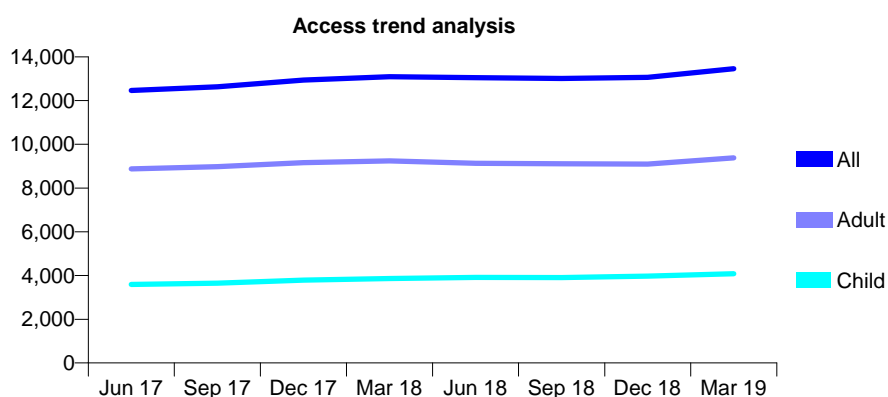
## Q69 - Vital Signs At a Glance Contract Report for 104280/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | BUSBY HOUSE DENTAL CENTRE LTD |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/10/2010                    |
| Contract end date    |                               |

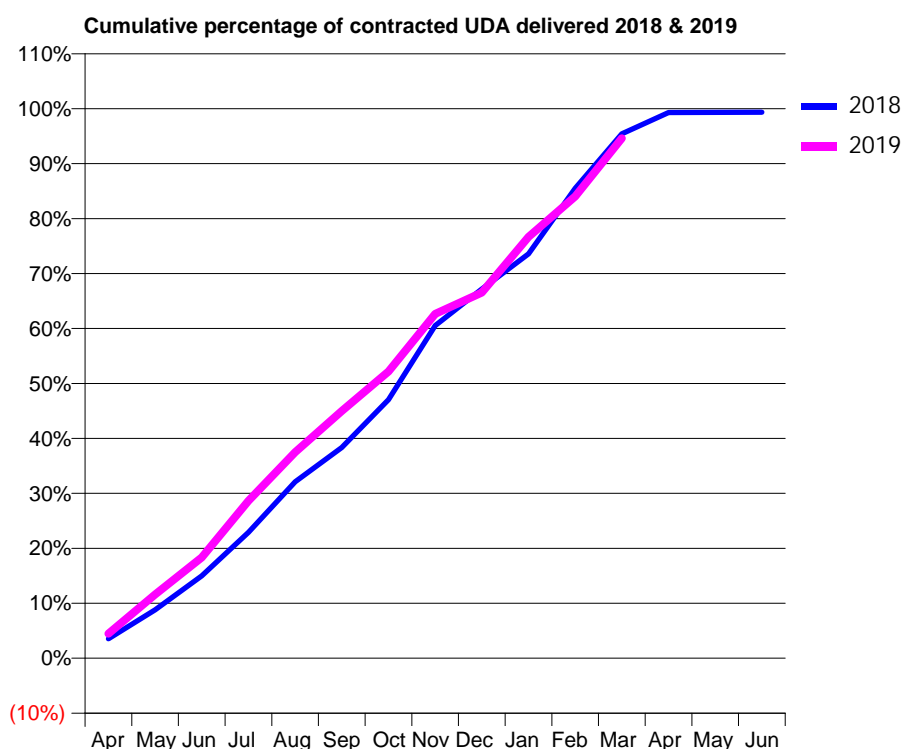
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 29,407      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £717,142.85 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 13,095      |                               |
| Quarter ending June 2018         | 13,046      | →                             |
| Quarter ending September 2018    | 13,016      | →                             |
| Quarter ending December 2018     | 13,062      | →                             |
| Quarter ending March 2019        | 13,461      | ↑                             |
| <b>Variance since March 2018</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 1,047  | 1,316  |
| May       | 2,597  | 3,413  |
| June      | 4,408  | 5,392  |
| July      | 6,741  | 8,421  |
| August    | 9,442  | 11,028 |
| September | 11,274 | 13,224 |
| October   | 13,831 | 15,340 |
| November  | 17,803 | 18,420 |
| December  | 19,748 | 19,567 |
| January   | 21,630 | 22,548 |
| February  | 25,150 | 24,707 |
| March     | 28,055 | 27,821 |
| April     | 29,198 |        |
| May       | 29,205 |        |
| June      | 29,218 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 469      | 6,147       | 7.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2,296    | 12,570      | 18.3%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,744    | 6,147       | 60.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,451    | 12,570      | 51.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2,052    | 16,374      | 12.5%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 137      | 16,374      | 0.8%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 62       | 16,374      | 0.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

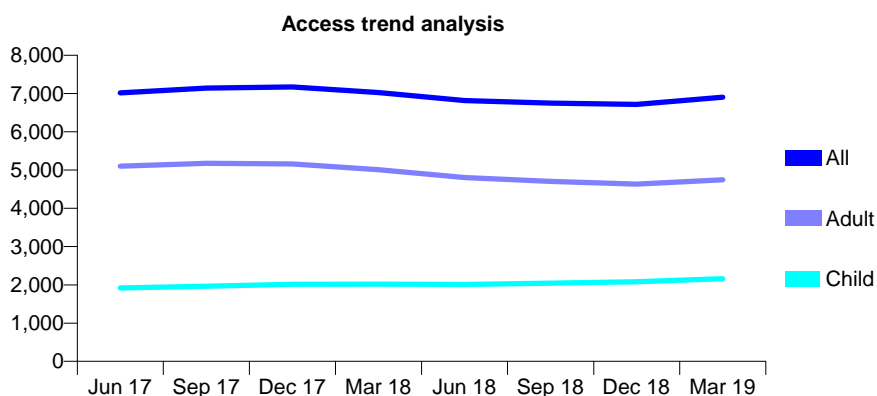
## Q69 - Vital Signs At a Glance Contract Report for 104345/0001 - March 2019

|                      |                    |
|----------------------|--------------------|
| Name or company name | Michael Fahami LTD |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/08/2010         |
| Contract end date    |                    |

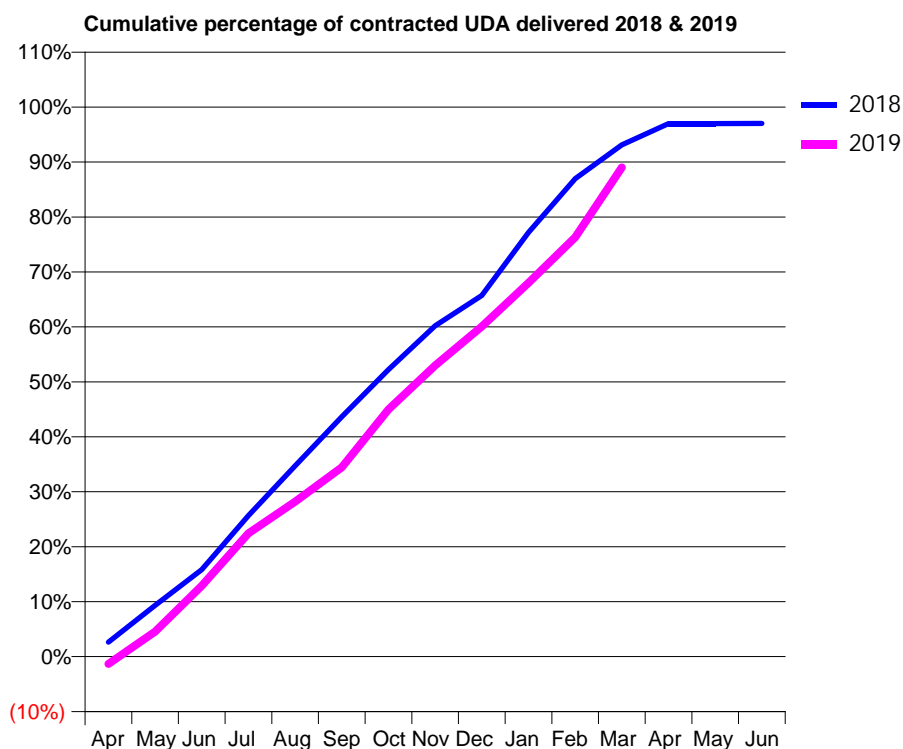
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,700      |
| Carry forward general activity (UDA)        | 462         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £365,399.98 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 7,027         |                               |
| Quarter ending June 2018         | 6,815         | ↓                             |
| Quarter ending September 2018    | 6,750         | →                             |
| Quarter ending December 2018     | 6,715         | →                             |
| Quarter ending March 2019        | 6,905         | ↑                             |
| <b>Variance since March 2018</b> | <b>(1.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 407                               | -196   |
| May       | 1,437                             | 674    |
| June      | 2,440                             | 1,897  |
| July      | 3,954                             | 3,299  |
| August    | 5,350                             | 4,147  |
| September | 6,722                             | 5,064  |
| October   | 8,045                             | 6,611  |
| November  | 9,275                             | 7,791  |
| December  | 10,119                            | 8,830  |
| January   | 11,888                            | 9,996  |
| February  | 13,396                            | 11,219 |
| March     | 14,340                            | 13,085 |
| April     | 14,935                            |        |
| May       | 14,934                            |        |
| June      | 14,938                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 219      | 3,170       | 6.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 718      | 5,967       | 12.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,857    | 3,170       | 58.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,194    | 5,967       | 53.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 553      | 8,045       | 6.9%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 8,045       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 8,045       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

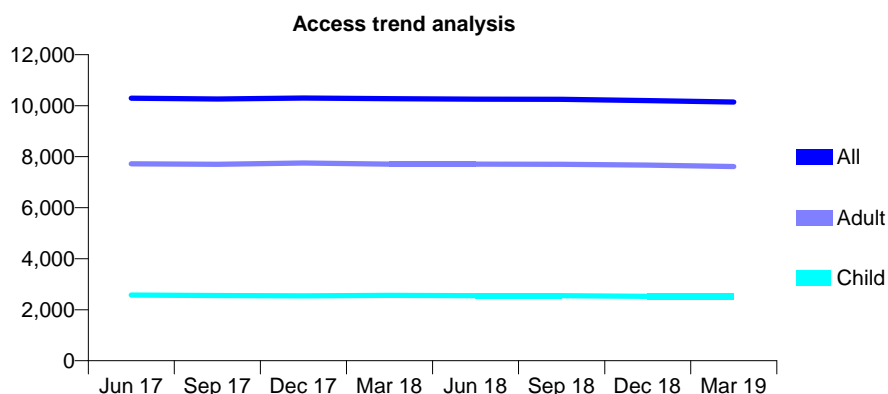
## Q69 - Vital Signs At a Glance Contract Report for 105961/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Roundshill Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    |                            |

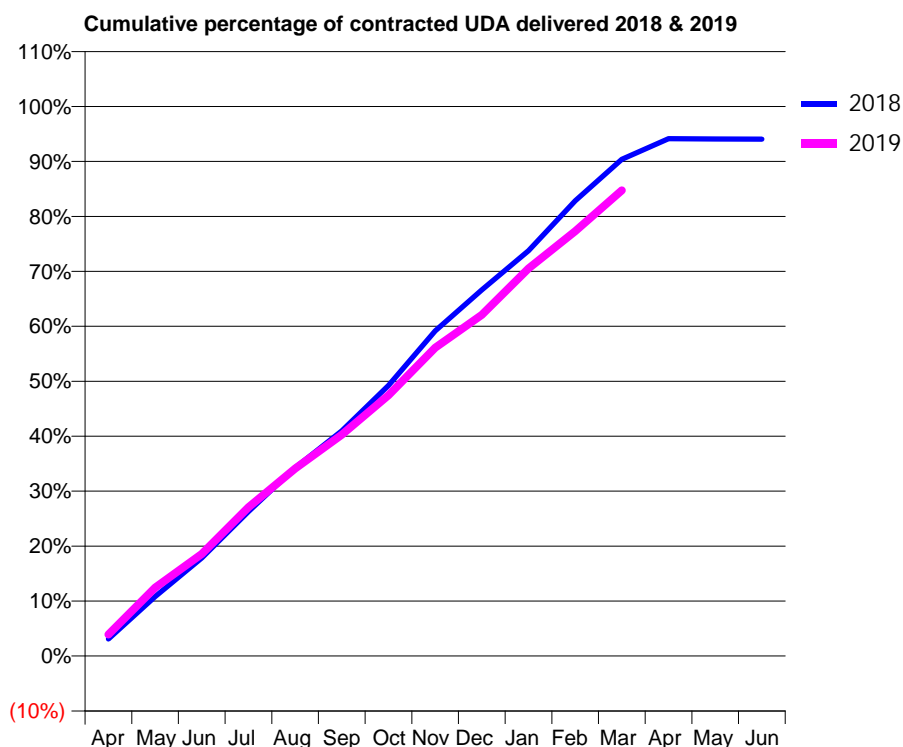
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,935      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £596,135.01 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 10,273        |                               |
| Quarter ending June 2018         | 10,257        | →                             |
| Quarter ending September 2018    | 10,249        | →                             |
| Quarter ending December 2018     | 10,201        | →                             |
| Quarter ending March 2019        | 10,142        | →                             |
| <b>Variance since March 2018</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 716                               | 900    |
| May       | 2,486                             | 2,855  |
| June      | 4,095                             | 4,259  |
| July      | 6,030                             | 6,206  |
| August    | 7,855                             | 7,829  |
| September | 9,400                             | 9,238  |
| October   | 11,292                            | 10,883 |
| November  | 13,564                            | 12,868 |
| December  | 15,281                            | 14,236 |
| January   | 16,917                            | 16,169 |
| February  | 19,001                            | 17,731 |
| March     | 20,728                            | 19,432 |
| April     | 21,594                            |        |
| May       | 21,574                            |        |
| June      | 21,571                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 179      | 3,317       | 5.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,113    | 9,326       | 11.9%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,834    | 3,317       | 55.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,376    | 9,326       | 46.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,272    | 12,150      | 10.5%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 103      | 12,150      | 0.8%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 12,150      | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

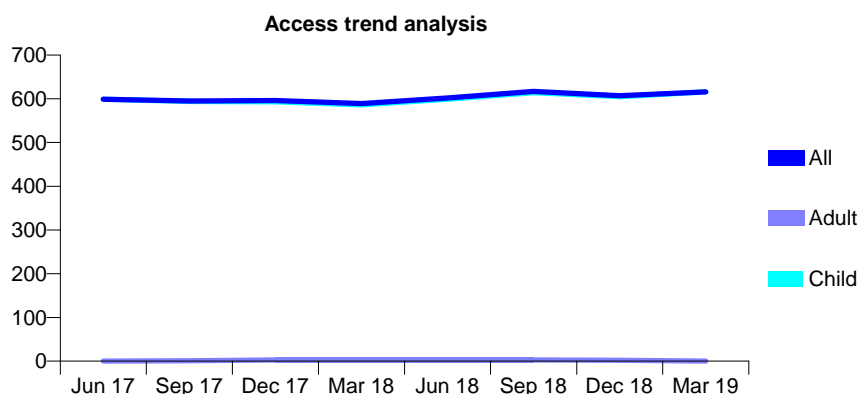
## Q69 - Vital Signs At a Glance Contract Report for 108715/0001 - March 2019

|                      |                                       |
|----------------------|---------------------------------------|
| Name or company name | Williams and Sanghera Dental Practice |
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 01/11/2014                            |
| Contract end date    |                                       |

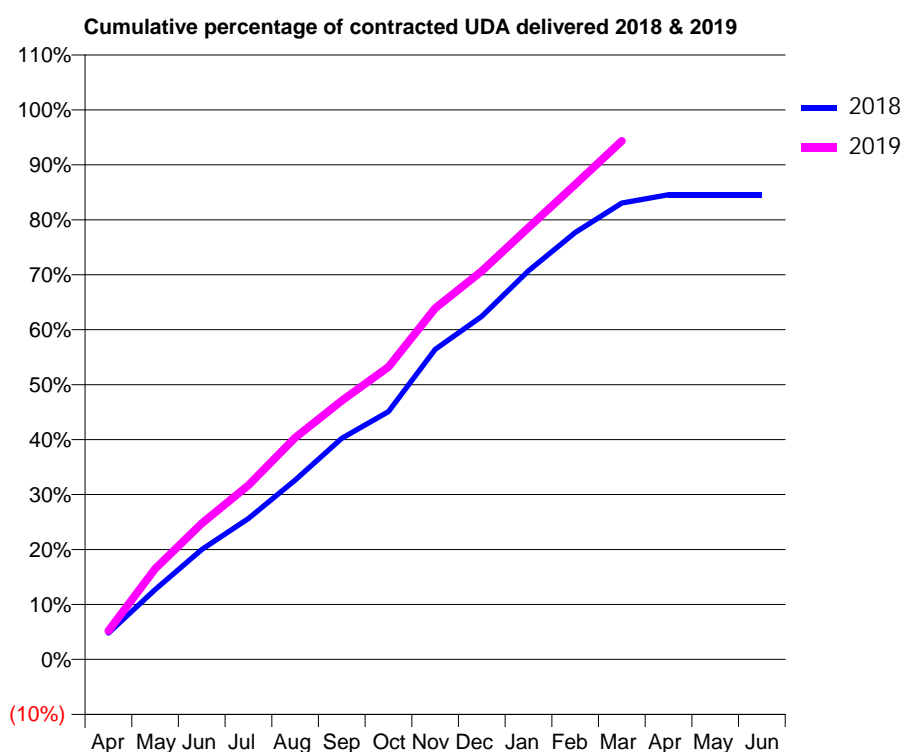
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,305      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,152.08 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 589         |                               |
| Quarter ending June 2018         | 602         | ↑                             |
| Quarter ending September 2018    | 617         | ↑                             |
| Quarter ending December 2018     | 607         | ↓                             |
| Quarter ending March 2019        | 616         | →                             |
| <b>Variance since March 2018</b> | <b>4.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 68                                | 68    |
| May       | 181                               | 216   |
| June      | 285                               | 323   |
| July      | 365                               | 414   |
| August    | 465                               | 527   |
| September | 573                               | 614   |
| October   | 643                               | 695   |
| November  | 804                               | 834   |
| December  | 890                               | 922   |
| January   | 1,008                             | 1,026 |
| February  | 1,107                             | 1,128 |
| March     | 1,184                             | 1,231 |
| April     | 1,205                             |       |
| May       | 1,205                             |       |
| June      | 1,205                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 979         | 4.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 729      | 979         | 74.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 962         | 2.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 962         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 962         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

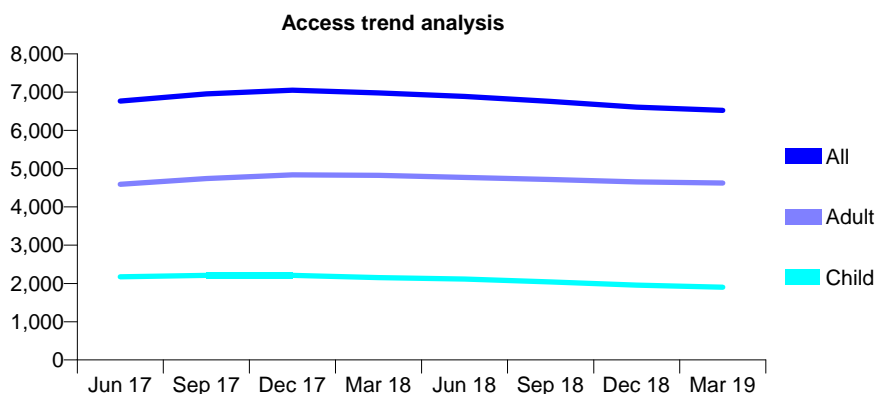
## Q69 - Vital Signs At a Glance Contract Report for 111945/0001 - March 2019

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Gloucester House Dental Practice |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/02/2016                       |
| Contract end date    |                                  |

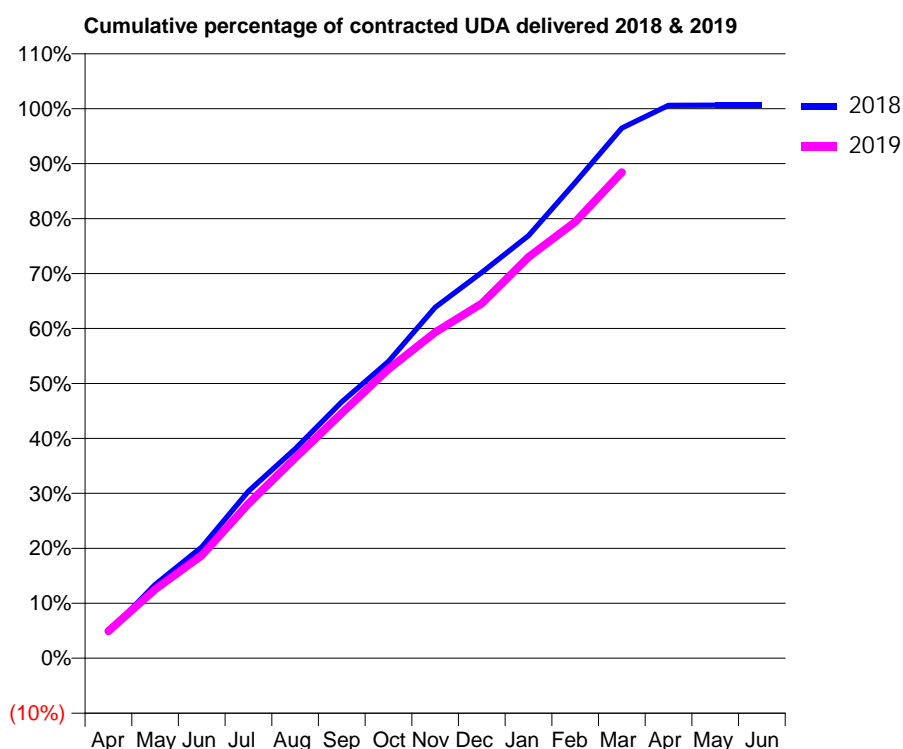
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,387      |
| Carry forward general activity (UDA)        | -121        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £576,526.81 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 6,979         |                               |
| Quarter ending June 2018         | 6,886         | ↓                             |
| Quarter ending September 2018    | 6,759         | ↓                             |
| Quarter ending December 2018     | 6,607         | ↓                             |
| Quarter ending March 2019        | 6,524         | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 909    | 959    |
| May       | 2,597  | 2,432  |
| June      | 3,923  | 3,631  |
| July      | 5,894  | 5,453  |
| August    | 7,390  | 7,067  |
| September | 9,040  | 8,650  |
| October   | 10,472 | 10,196 |
| November  | 12,380 | 11,494 |
| December  | 13,606 | 12,515 |
| January   | 14,905 | 14,154 |
| February  | 16,785 | 15,390 |
| March     | 18,702 | 17,147 |
| April     | 19,501 |        |
| May       | 19,506 |        |
| June      | 19,508 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 299      | 3,473       | 8.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,090    | 7,635       | 14.3%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,677    | 3,473       | 77.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,400    | 7,635       | 70.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 752      | 10,648      | 7.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 92       | 10,648      | 0.9%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 48       | 10,648      | 0.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

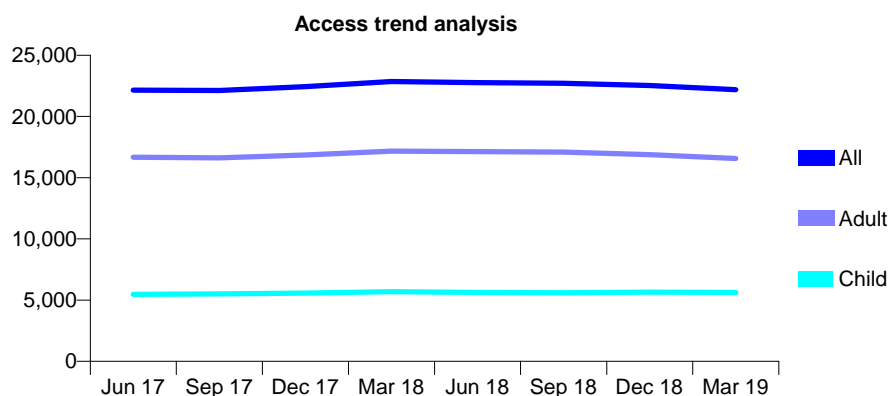
## Q69 - Vital Signs At a Glance Contract Report for 111988/0001 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | OXFORD DENTAL CARE LTD |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2009             |
| Contract end date    |                        |

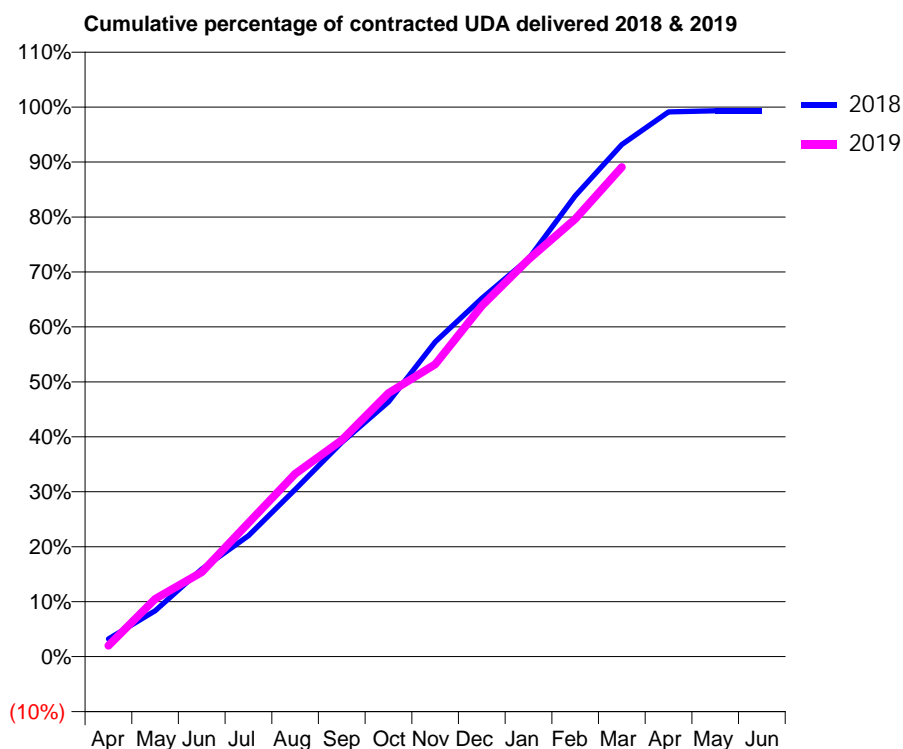
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 56,758        |
| Carry forward general activity (UDA)        | 389           |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,487,614.70 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 22,864        |                               |
| Quarter ending June 2018         | 22,762        | →                             |
| Quarter ending September 2018    | 22,704        | →                             |
| Quarter ending December 2018     | 22,529        | →                             |
| Quarter ending March 2019        | 22,195        | ↓                             |
| <b>Variance since March 2018</b> | <b>(2.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,823                             | 1,133  |
| May       | 4,731                             | 5,957  |
| June      | 9,043                             | 8,720  |
| July      | 12,487                            | 13,814 |
| August    | 17,263                            | 18,893 |
| September | 22,124                            | 22,366 |
| October   | 26,319                            | 27,205 |
| November  | 32,515                            | 30,201 |
| December  | 37,009                            | 36,217 |
| January   | 41,073                            | 41,019 |
| February  | 47,598                            | 45,196 |
| March     | 52,878                            | 50,555 |
| April     | 56,259                            |        |
| May       | 56,369                            |        |
| June      | 56,369                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 628      | 7,531       | 8.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3,518    | 20,609      | 17.1%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,008    | 7,531       | 53.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9,717    | 20,609      | 47.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 3,486    | 25,404      | 13.7%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 335      | 25,404      | 1.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 158      | 25,404      | 0.6%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 8           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

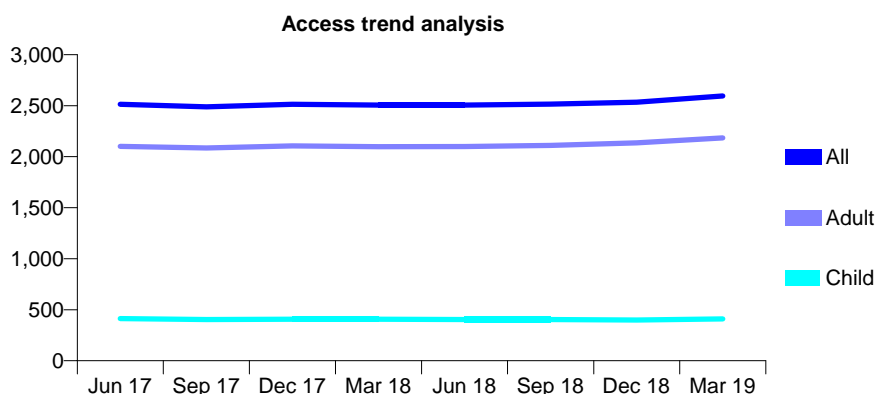
## Q69 - Vital Signs At a Glance Contract Report for 113735/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | E. Leondaki Ltd |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2009      |
| Contract end date    |                 |

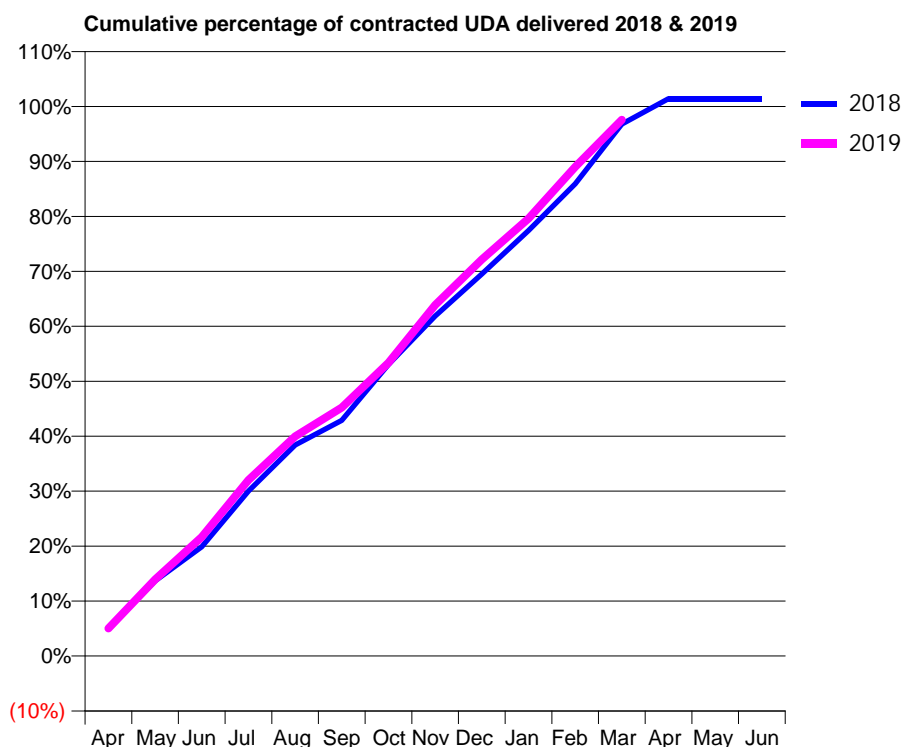
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,160       |
| Carry forward general activity (UDA)        | -116        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £207,269.84 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,505       |                               |
| Quarter ending June 2018         | 2,505       | →                             |
| Quarter ending September 2018    | 2,516       | →                             |
| Quarter ending December 2018     | 2,534       | →                             |
| Quarter ending March 2019        | 2,595       | ↑                             |
| <b>Variance since March 2018</b> | <b>3.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 425                               | 411   |
| May       | 1,116                             | 1,138 |
| June      | 1,622                             | 1,766 |
| July      | 2,448                             | 2,613 |
| August    | 3,134                             | 3,263 |
| September | 3,500                             | 3,689 |
| October   | 4,328                             | 4,356 |
| November  | 5,049                             | 5,213 |
| December  | 5,670                             | 5,888 |
| January   | 6,317                             | 6,496 |
| February  | 7,011                             | 7,262 |
| March     | 7,897                             | 7,960 |
| April     | 8,277                             |       |
| May       | 8,277                             |       |
| June      | 8,277                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 681         | 8.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 466      | 3,527       | 13.2%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 456      | 681         | 67.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,255    | 3,527       | 63.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 192      | 4,063       | 4.7%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 4,063       | 0.9%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 58       | 4,063       | 1.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

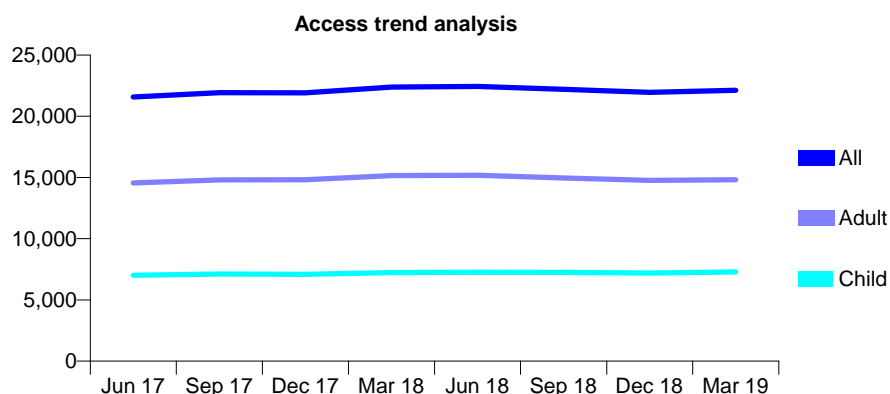
## Q69 - Vital Signs At a Glance Contract Report for 113913/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Eastgate Dental Centre LTD |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/11/2012                 |
| Contract end date    |                            |

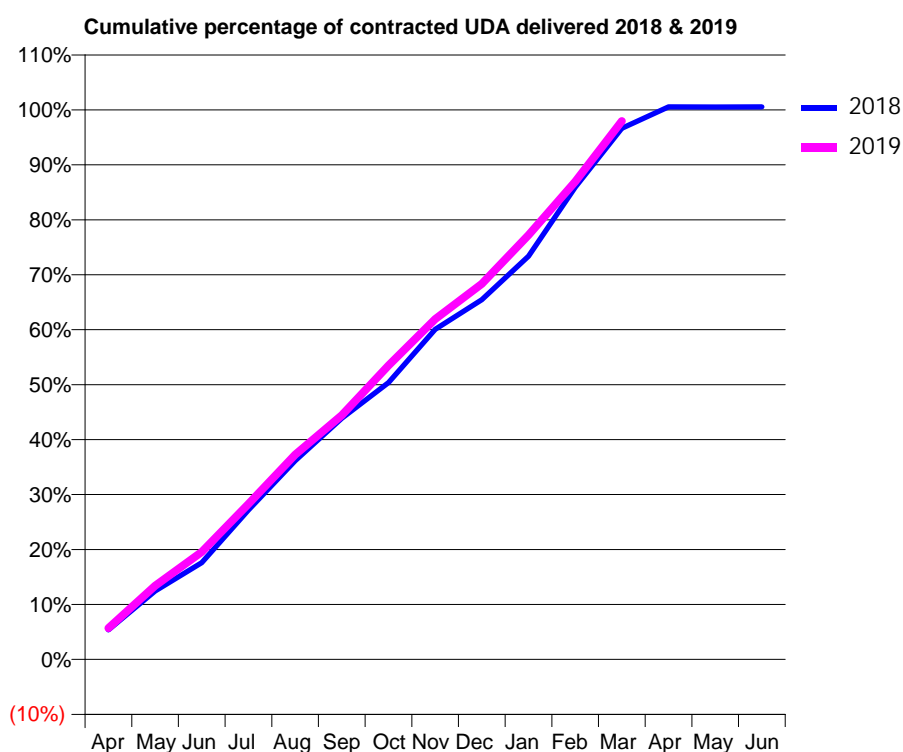
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 43,213        |
| Carry forward general activity (UDA)        | -232          |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,122,992.73 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 22,393        |                               |
| Quarter ending June 2018         | 22,437        | →                             |
| Quarter ending September 2018    | 22,206        | ↓                             |
| Quarter ending December 2018     | 21,959        | ↓                             |
| Quarter ending March 2019        | 22,114        | →                             |
| <b>Variance since March 2018</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 2,303  | 2,462  |
| May       | 5,335  | 5,791  |
| June      | 7,532  | 8,450  |
| July      | 11,635 | 12,231 |
| August    | 15,475 | 16,100 |
| September | 18,782 | 19,197 |
| October   | 21,554 | 23,106 |
| November  | 25,717 | 26,768 |
| December  | 28,018 | 29,529 |
| January   | 31,400 | 33,365 |
| February  | 36,776 | 37,573 |
| March     | 41,364 | 42,325 |
| April     | 43,037 |        |
| May       | 43,029 |        |
| June      | 43,033 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 842      | 10,651      | 7.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2,403    | 17,458      | 13.8%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 6,391    | 10,651      | 60.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8,283    | 17,458      | 47.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 3,548    | 26,079      | 13.6%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 86       | 26,079      | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 26,079      | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



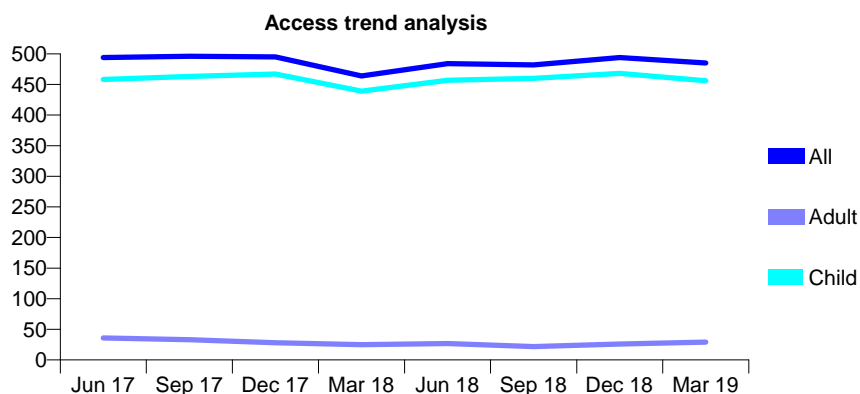
## Q69 - Vital Signs At a Glance Contract Report for 114502/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | Oakthorpe Dental |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2012       |
| Contract end date    |                  |

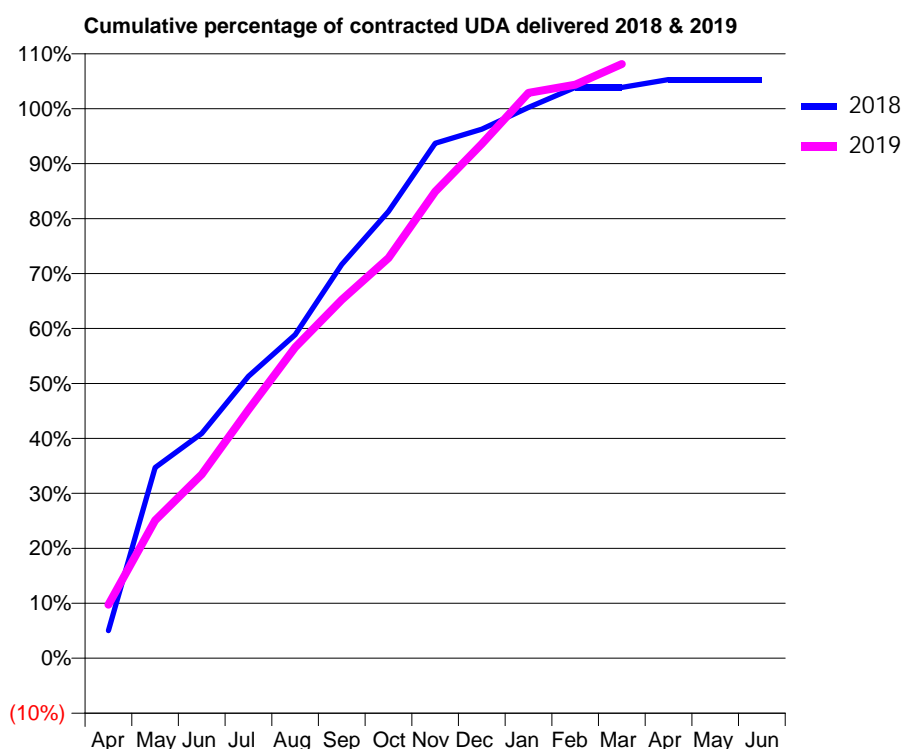
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 556        |
| Carry forward general activity (UDA)        | -11        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,443.30 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 464         |                               |
| Quarter ending June 2018         | 484         | ↑                             |
| Quarter ending September 2018    | 482         | →                             |
| Quarter ending December 2018     | 494         | ↑                             |
| Quarter ending March 2019        | 485         | ↓                             |
| <b>Variance since March 2018</b> | <b>4.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2018 | 2019 |
| April                             | 28   | 54   |
| May                               | 193  | 140  |
| June                              | 227  | 186  |
| July                              | 285  | 251  |
| August                            | 327  | 315  |
| September                         | 398  | 363  |
| October                           | 452  | 405  |
| November                          | 521  | 472  |
| December                          | 535  | 520  |
| January                           | 557  | 572  |
| February                          | 578  | 580  |
| March                             | 578  | 601  |
| April                             | 585  |      |
| May                               | 585  |      |
| June                              | 585  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 483         | 5.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 4           | 0.0%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 132      | 483         | 27.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 4           | 0.0%     | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 472         | 3.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 472         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 472         | 1.7%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

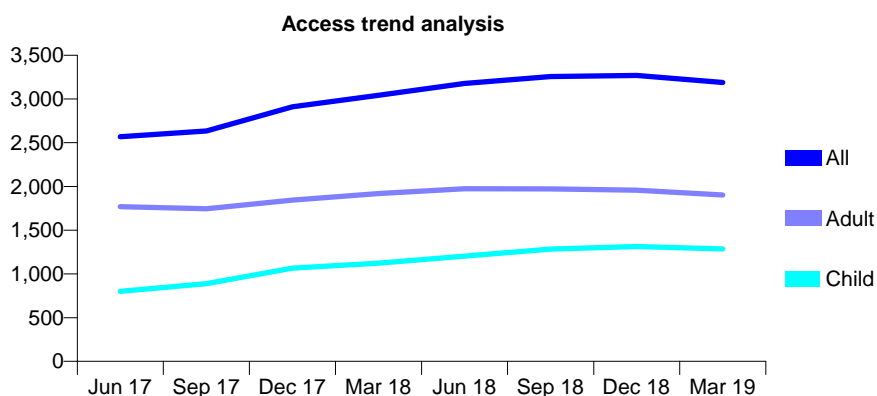
## Q69 - Vital Signs At a Glance Contract Report for 114790/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | GENTLE DENTAL CARE 4U LTD |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/12/2012                |
| Contract end date    |                           |

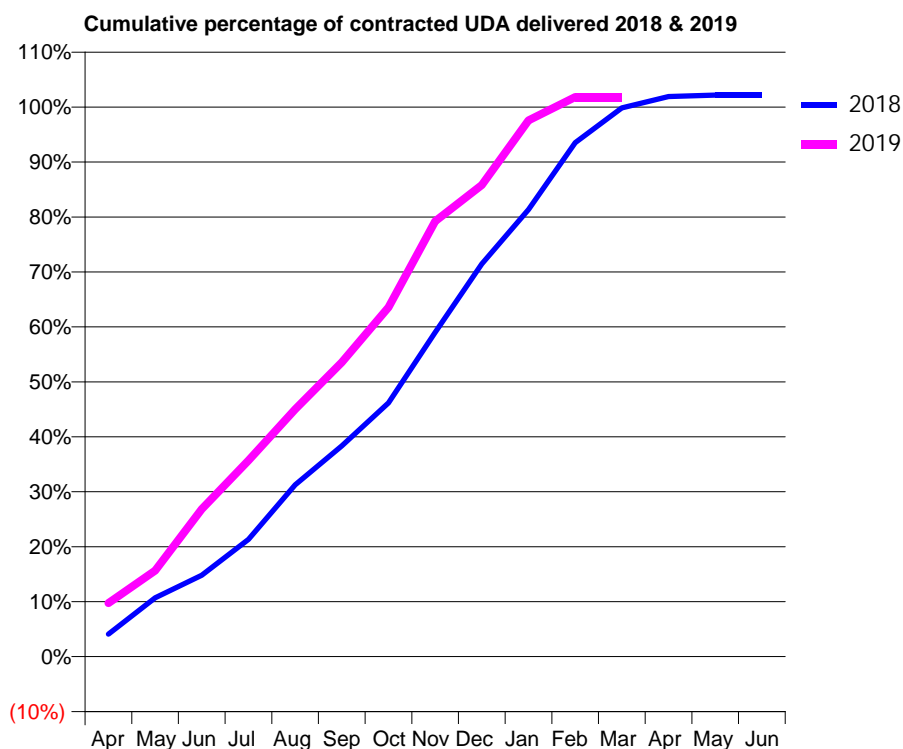
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,434       |
| Carry forward general activity (UDA)        | -120        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £172,297.44 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,042       |                               |
| Quarter ending June 2018         | 3,178       | ↑                             |
| Quarter ending September 2018    | 3,257       | ↑                             |
| Quarter ending December 2018     | 3,269       | →                             |
| Quarter ending March 2019        | 3,188       | ↓                             |
| <b>Variance since March 2018</b> | <b>4.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 220                               | 627   |
| May       | 577                               | 1,007 |
| June      | 798                               | 1,727 |
| July      | 1,150                             | 2,296 |
| August    | 1,686                             | 2,895 |
| September | 2,066                             | 3,446 |
| October   | 2,488                             | 4,091 |
| November  | 3,181                             | 5,097 |
| December  | 3,851                             | 5,520 |
| January   | 4,384                             | 6,277 |
| February  | 5,040                             | 6,551 |
| March     | 5,381                             | 6,553 |
| April     | 5,492                             |       |
| May       | 5,507                             |       |
| June      | 5,507                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 158      | 2,128       | 7.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 365      | 2,437       | 15.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,363    | 2,128       | 64.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,354    | 2,437       | 55.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 289      | 3,727       | 7.8%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 3,727       | 0.7%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 3,727       | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

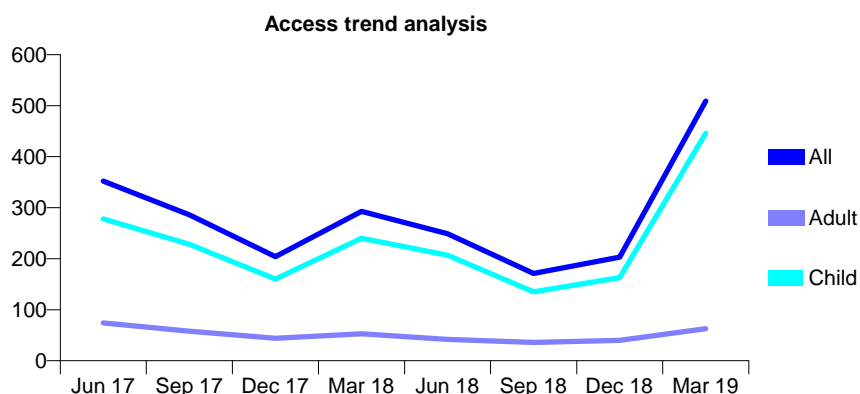
## Q69 - Vital Signs At a Glance Contract Report for 115452/0001 - March 2019

|                      |                     |
|----------------------|---------------------|
| Name or company name | Eynsham Dental Care |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/09/2012          |
| Contract end date    | 31/03/2019          |

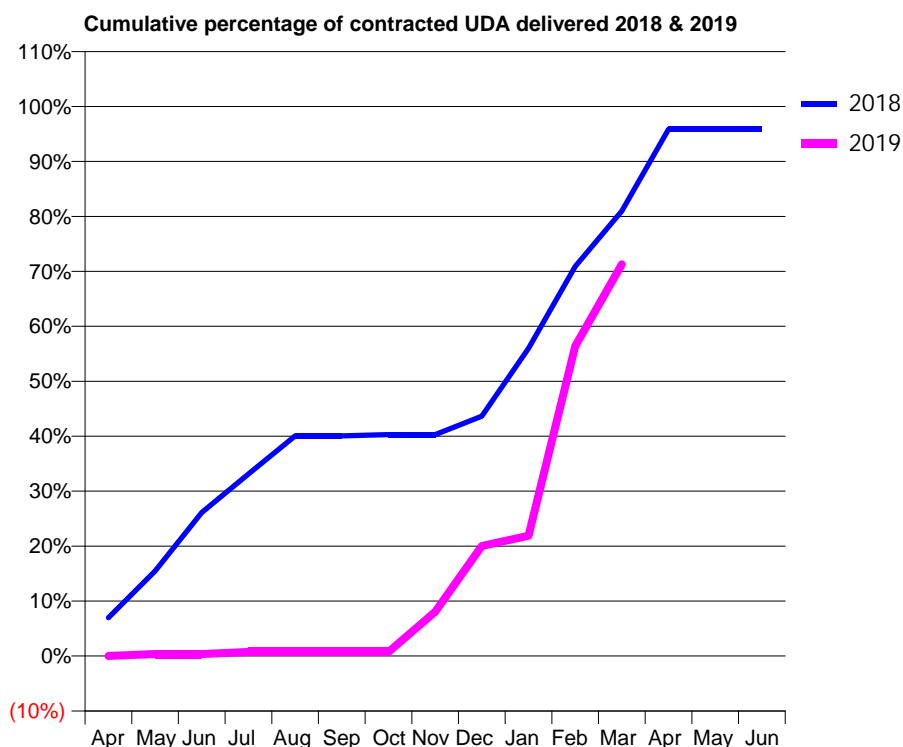
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 811        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,635.40 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 293          |                               |
| Quarter ending June 2018         | 249          | ↓                             |
| Quarter ending September 2018    | 171          | ↓                             |
| Quarter ending December 2018     | 203          | ↑                             |
| Quarter ending March 2019        | 509          | ↑                             |
| <b>Variance since March 2018</b> | <b>73.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 57                                | 0    |
| May       | 126                               | 3    |
| June      | 212                               | 3    |
| July      | 269                               | 6    |
| August    | 325                               | 6    |
| September | 325                               | 6    |
| October   | 327                               | 6    |
| November  | 327                               | 65   |
| December  | 354                               | 162  |
| January   | 454                               | 177  |
| February  | 575                               | 457  |
| March     | 657                               | 578  |
| April     | 777                               |      |
| May       | 777                               |      |
| June      | 777                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 493         | 3.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 47          | 8.5%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 12       | 493         | 2.4%     | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 47          | 10.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 461         | 2.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 461         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 461         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

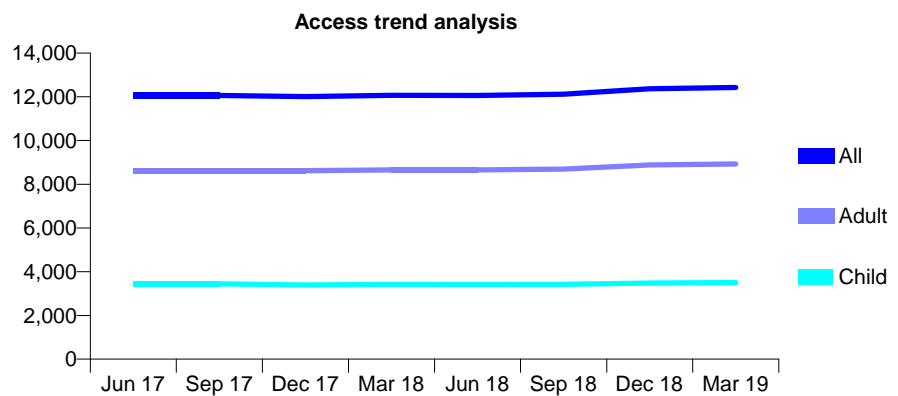
## Q69 - Vital Signs At a Glance Contract Report for 115622/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Greytown Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

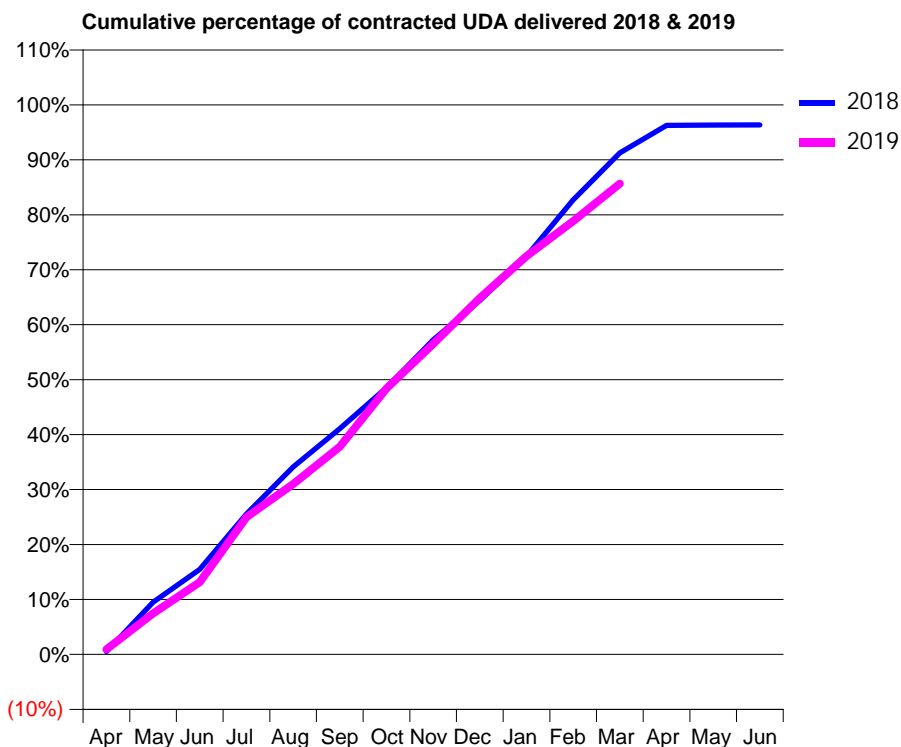
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 35,605      |
| Carry forward general activity (UDA)        | 1,297       |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £880,801.10 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 12,071      |                               |
| Quarter ending June 2018         | 12,066      | →                             |
| Quarter ending September 2018    | 12,119      | →                             |
| Quarter ending December 2018     | 12,366      | ↑                             |
| Quarter ending March 2019        | 12,431      | →                             |
| <b>Variance since March 2018</b> | <b>3.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 189                               | 320    |
| May       | 3,393                             | 2,660  |
| June      | 5,519                             | 4,678  |
| July      | 9,106                             | 8,892  |
| August    | 12,150                            | 11,036 |
| September | 14,622                            | 13,457 |
| October   | 17,276                            | 17,224 |
| November  | 20,380                            | 20,117 |
| December  | 22,923                            | 23,087 |
| January   | 25,801                            | 25,801 |
| February  | 29,451                            | 28,073 |
| March     | 32,488                            | 30,497 |
| April     | 34,272                            |        |
| May       | 34,298                            |        |
| June      | 34,307                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 287      | 5,751       | 5.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,460    | 12,714      | 11.5%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,879    | 5,751       | 67.4%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,797    | 12,714      | 53.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,488    | 17,448      | 8.5%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 98       | 17,448      | 0.6%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 17,448      | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

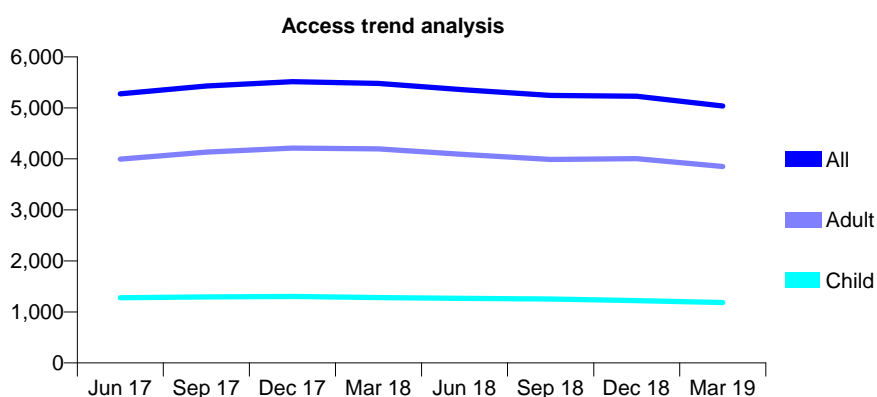
## Q69 - Vital Signs At a Glance Contract Report for 116955/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | The Morgan Clinic - Henley |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/11/2015                 |
| Contract end date    |                            |

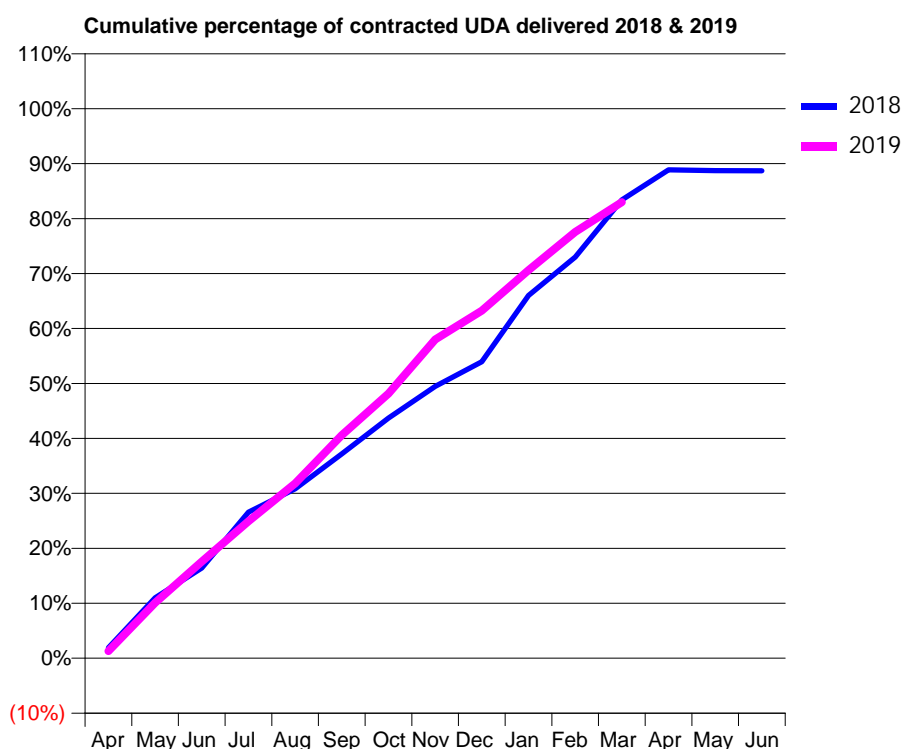
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,864      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £592,867.90 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,478         |                               |
| Quarter ending June 2018         | 5,353         | ↓                             |
| Quarter ending September 2018    | 5,243         | ↓                             |
| Quarter ending December 2018     | 5,227         | →                             |
| Quarter ending March 2019        | 5,036         | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 405                               | 270    |
| May       | 2,349                             | 2,109  |
| June      | 3,507                             | 3,666  |
| July      | 5,679                             | 5,197  |
| August    | 6,589                             | 6,640  |
| September | 7,945                             | 8,468  |
| October   | 9,335                             | 10,049 |
| November  | 10,569                            | 12,098 |
| December  | 11,529                            | 13,195 |
| January   | 14,105                            | 14,732 |
| February  | 15,597                            | 16,183 |
| March     | 17,815                            | 17,312 |
| April     | 18,986                            |        |
| May       | 18,956                            |        |
| June      | 18,944                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 145      | 1,848       | 7.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 885      | 5,166       | 17.1%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,157    | 1,848       | 62.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,676    | 5,166       | 51.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 750      | 6,682       | 11.2%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 65       | 6,682       | 1.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 6,682       | 0.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

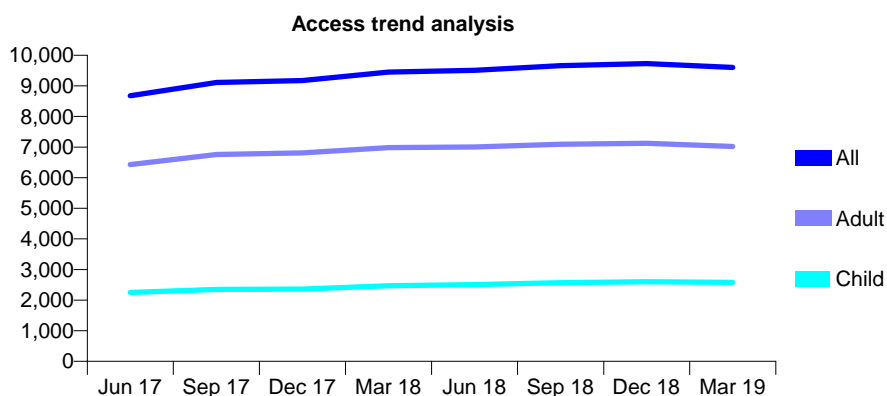
## Q69 - Vital Signs At a Glance Contract Report for 117625/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | The Morgan Clinic - Maidenhead |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/11/2015                     |
| Contract end date    |                                |

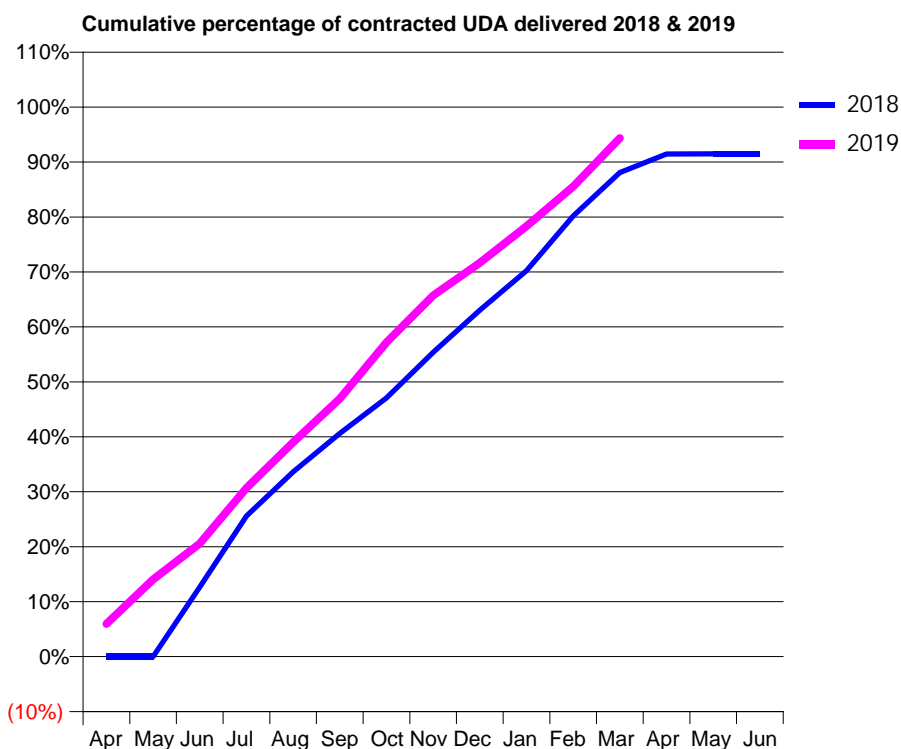
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,628      |
| Carry forward general activity (UDA)        | -139        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £726,695.47 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 9,451       |                               |
| Quarter ending June 2018         | 9,510       | →                             |
| Quarter ending September 2018    | 9,661       | →                             |
| Quarter ending December 2018     | 9,726       | →                             |
| Quarter ending March 2019        | 9,602       | ↓                             |
| <b>Variance since March 2018</b> | <b>1.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 1,529  |
| May       | 0                                 | 3,603  |
| June      | 3,086                             | 5,280  |
| July      | 6,248                             | 7,865  |
| August    | 8,207                             | 10,000 |
| September | 9,913                             | 12,028 |
| October   | 11,490                            | 14,658 |
| November  | 13,515                            | 16,838 |
| December  | 15,383                            | 18,362 |
| January   | 17,145                            | 20,070 |
| February  | 19,574                            | 21,923 |
| March     | 21,496                            | 24,177 |
| April     | 22,321                            |        |
| May       | 22,325                            |        |
| June      | 22,329                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 312      | 4,082       | 7.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,233    | 9,168       | 13.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,511    | 4,082       | 61.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,590    | 9,168       | 50.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,537    | 12,223      | 12.6%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 115      | 12,223      | 0.9%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 12,223      | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

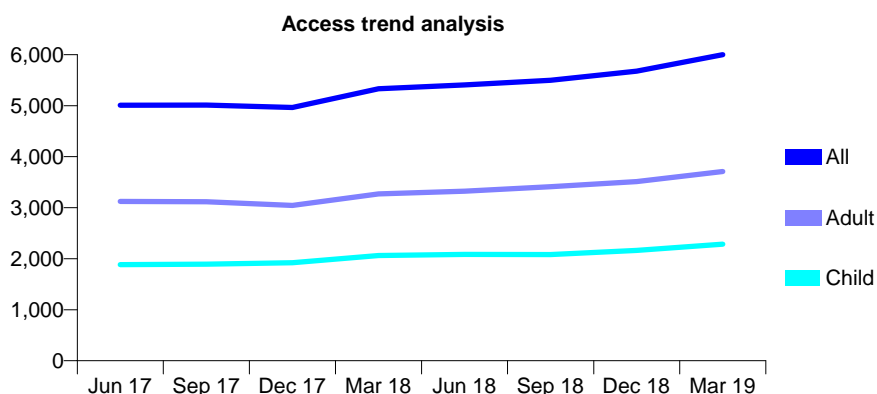
## Q69 - Vital Signs At a Glance Contract Report for 118710/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Smile Care Cippenham Ltd |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/07/2013               |
| Contract end date    |                          |

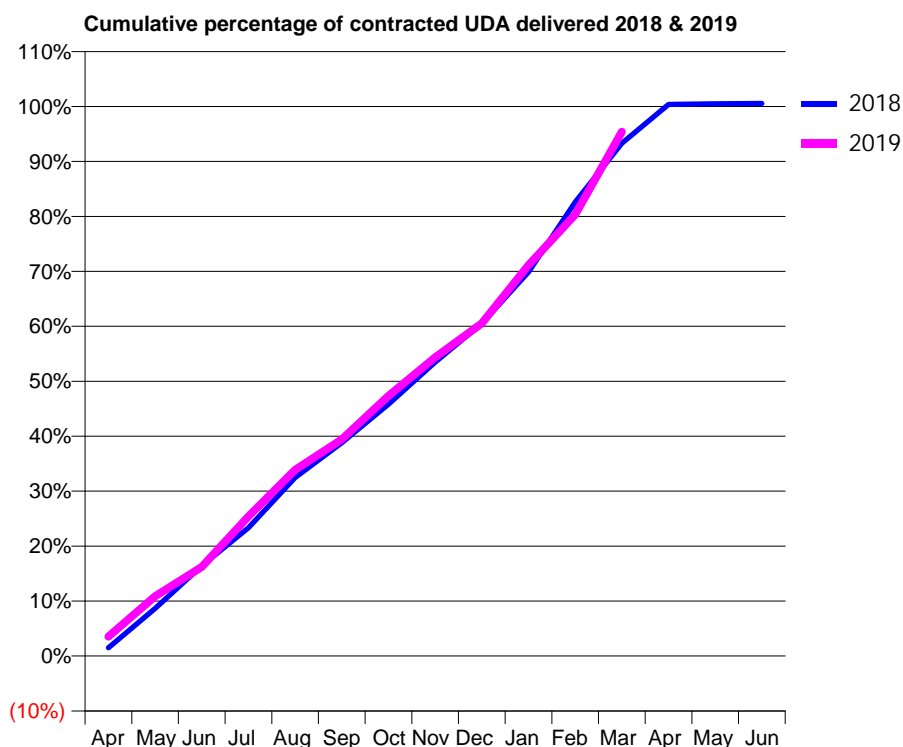
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,388      |
| Carry forward general activity (UDA)        | -54         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £268,239.34 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 5,332        |                               |
| Quarter ending June 2018         | 5,409        | →                             |
| Quarter ending September 2018    | 5,497        | →                             |
| Quarter ending December 2018     | 5,676        | ↑                             |
| Quarter ending March 2019        | 5,998        | ↑                             |
| <b>Variance since March 2018</b> | <b>12.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 148                               | 369   |
| May       | 859                               | 1,131 |
| June      | 1,625                             | 1,684 |
| July      | 2,311                             | 2,640 |
| August    | 3,214                             | 3,521 |
| September | 3,840                             | 4,095 |
| October   | 4,534                             | 4,918 |
| November  | 5,291                             | 5,644 |
| December  | 5,986                             | 6,288 |
| January   | 6,913                             | 7,389 |
| February  | 8,172                             | 8,346 |
| March     | 9,229                             | 9,908 |
| April     | 9,932                             |       |
| May       | 9,941                             |       |
| June      | 9,948                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 248      | 3,076       | 8.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 625      | 4,291       | 14.6%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,510    | 3,076       | 49.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,587    | 4,291       | 37.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 708      | 4,904       | 14.4%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 4,904       | 0.6%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 4,904       | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

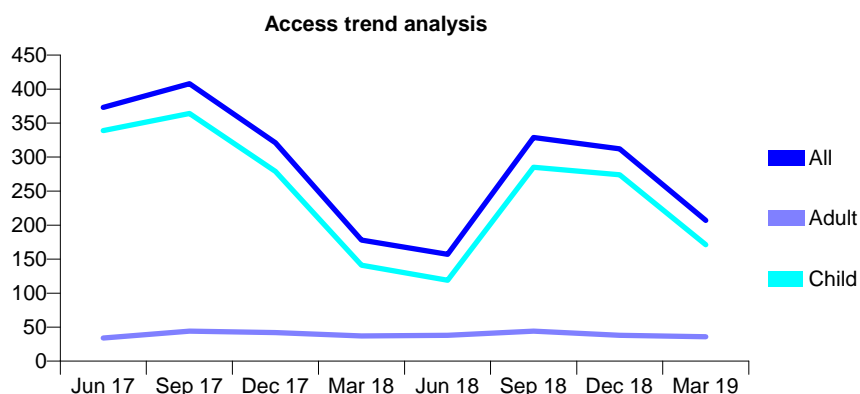
## Q69 - Vital Signs At a Glance Contract Report for 122297/0001 - March 2019

|                      |                     |
|----------------------|---------------------|
| Name or company name | Makhani and Makhani |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2015          |
| Contract end date    |                     |

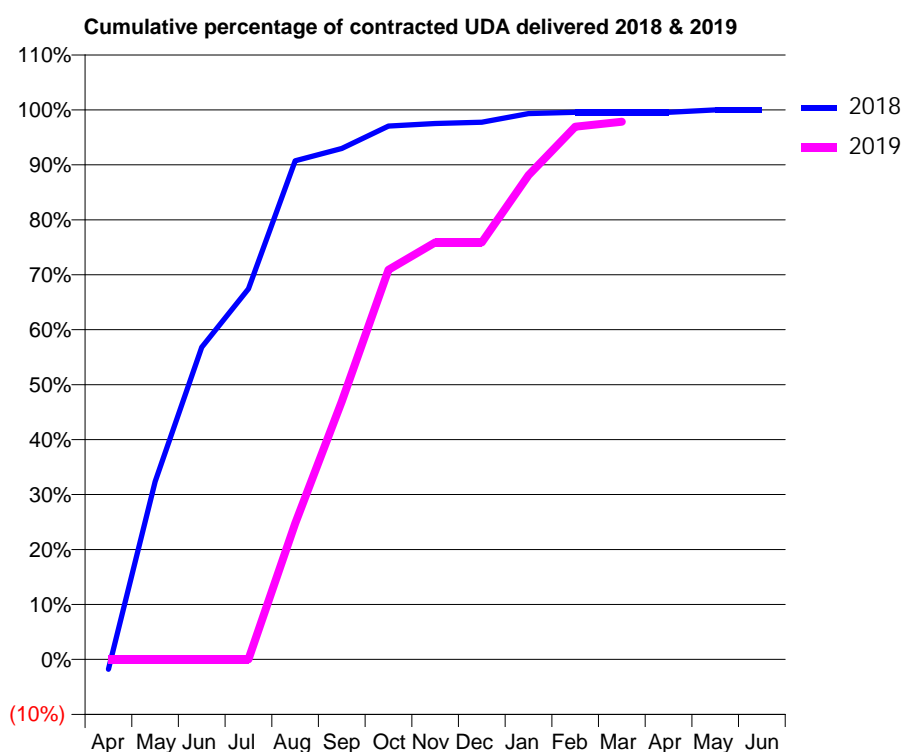
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 442       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,388.97 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 178          |                               |
| Quarter ending June 2018         | 157          | ↓                             |
| Quarter ending September 2018    | 329          | ↑                             |
| Quarter ending December 2018     | 312          | ↓                             |
| Quarter ending March 2019        | 207          | ↓                             |
| <b>Variance since March 2018</b> | <b>16.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -8                                | 0    |
| May       | 143                               | 0    |
| June      | 251                               | 0    |
| July      | 298                               | 0    |
| August    | 401                               | 109  |
| September | 411                               | 207  |
| October   | 429                               | 313  |
| November  | 431                               | 335  |
| December  | 432                               | 335  |
| January   | 439                               | 389  |
| February  | 440                               | 428  |
| March     | 440                               | 432  |
| April     | 440                               |      |
| May       | 442                               |      |
| June      | 442                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 275         | 3.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 13          | 0.0%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 10       | 275         | 3.6%     | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 13          | 0.0%     | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 284         | 0.7%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 284         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 284         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



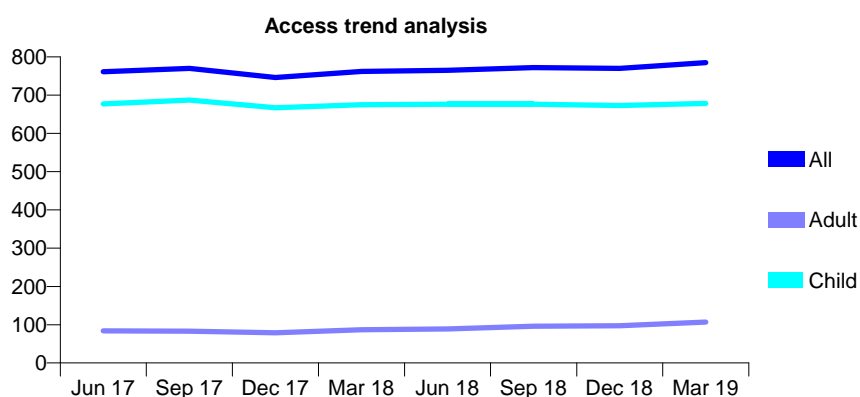
## Q69 - Vital Signs At a Glance Contract Report for 122645/0001 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | THEALE SURGERY LIMITED |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/12/2010             |
| Contract end date    |                        |

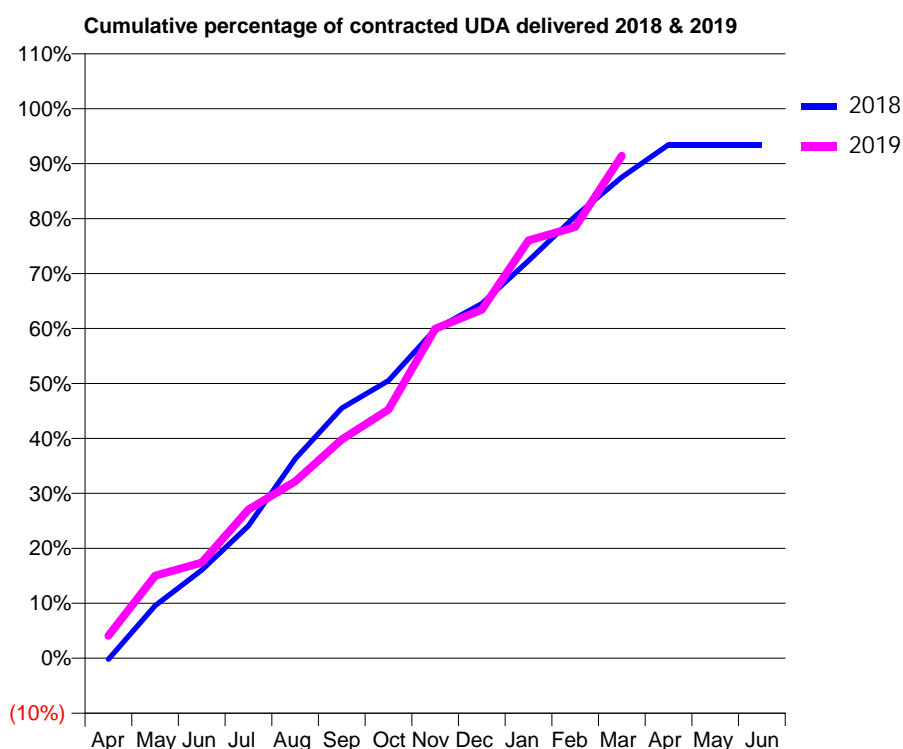
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £43,477.89 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 762         |                               |
| Quarter ending June 2018         | 765         | →                             |
| Quarter ending September 2018    | 772         | →                             |
| Quarter ending December 2018     | 770         | →                             |
| Quarter ending March 2019        | 785         | →                             |
| <b>Variance since March 2018</b> | <b>3.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -4                                | 82    |
| May       | 192                               | 300   |
| June      | 321                               | 348   |
| July      | 482                               | 541   |
| August    | 725                               | 643   |
| September | 910                               | 796   |
| October   | 1,010                             | 905   |
| November  | 1,197                             | 1,199 |
| December  | 1,290                             | 1,268 |
| January   | 1,447                             | 1,520 |
| February  | 1,609                             | 1,569 |
| March     | 1,750                             | 1,829 |
| April     | 1,869                             |       |
| May       | 1,869                             |       |
| June      | 1,869                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 95       | 1,053       | 9.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 55          | 3.6%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 597      | 1,053       | 56.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 31       | 55          | 56.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 48       | 1,039       | 4.6%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,039       | 0.1%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,039       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

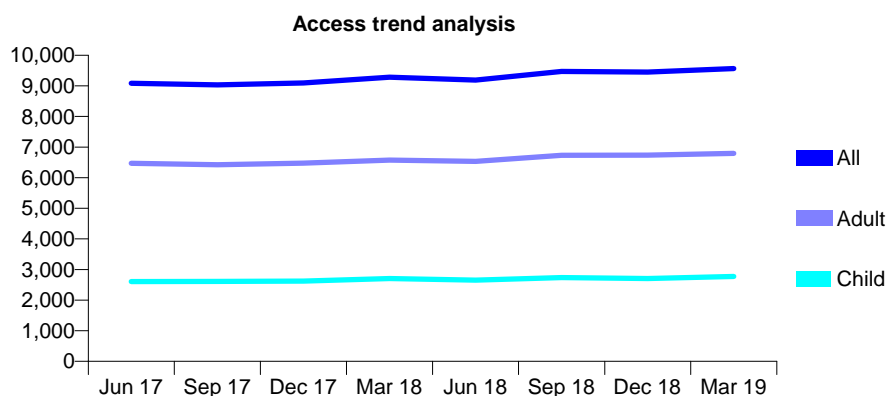
## Q69 - Vital Signs At a Glance Contract Report for 122866/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Puresmile Reading Limited |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2012                |
| Contract end date    |                           |

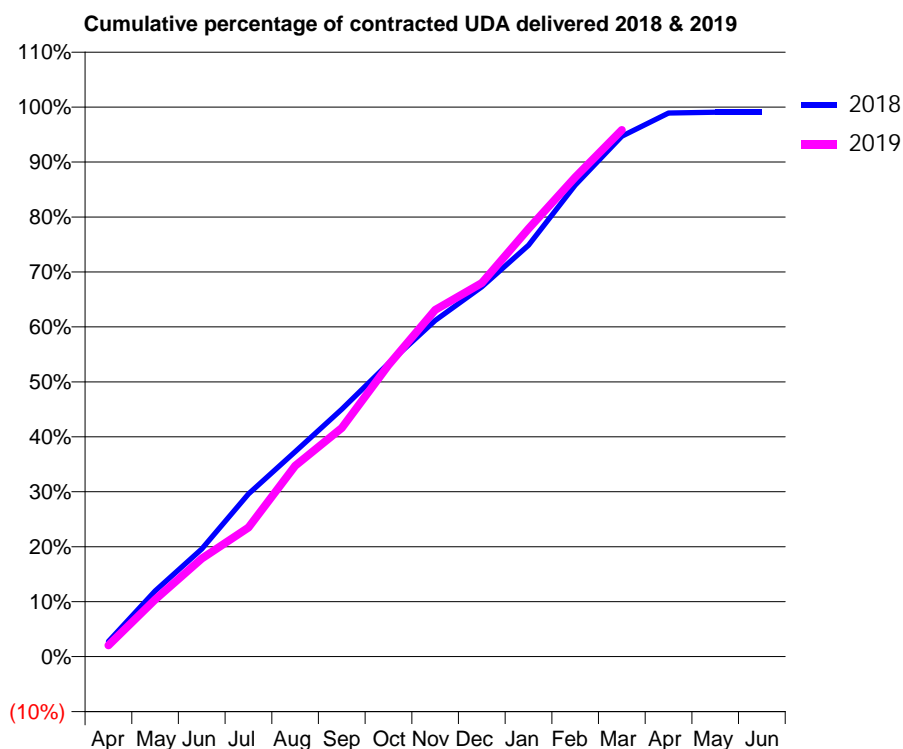
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 30,476      |
| Carry forward general activity (UDA)        | 283         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £777,507.69 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 9,284       |                               |
| Quarter ending June 2018         | 9,188       | ↓                             |
| Quarter ending September 2018    | 9,469       | ↑                             |
| Quarter ending December 2018     | 9,448       | →                             |
| Quarter ending March 2019        | 9,568       | →                             |
| <b>Variance since March 2018</b> | <b>3.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 830                               | 625    |
| May       | 3,610                             | 3,159  |
| June      | 5,918                             | 5,443  |
| July      | 8,935                             | 7,164  |
| August    | 11,256                            | 10,584 |
| September | 13,586                            | 12,678 |
| October   | 16,108                            | 16,171 |
| November  | 18,462                            | 19,230 |
| December  | 20,313                            | 20,715 |
| January   | 22,592                            | 23,727 |
| February  | 25,907                            | 26,580 |
| March     | 28,586                            | 29,202 |
| April     | 29,851                            |        |
| May       | 29,899                            |        |
| June      | 29,902                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 316      | 3,698       | 8.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 969      | 7,255       | 13.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,932    | 3,698       | 52.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,978    | 7,255       | 41.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 476      | 10,428      | 4.6%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 135      | 10,428      | 1.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 66       | 10,428      | 0.6%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 6           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

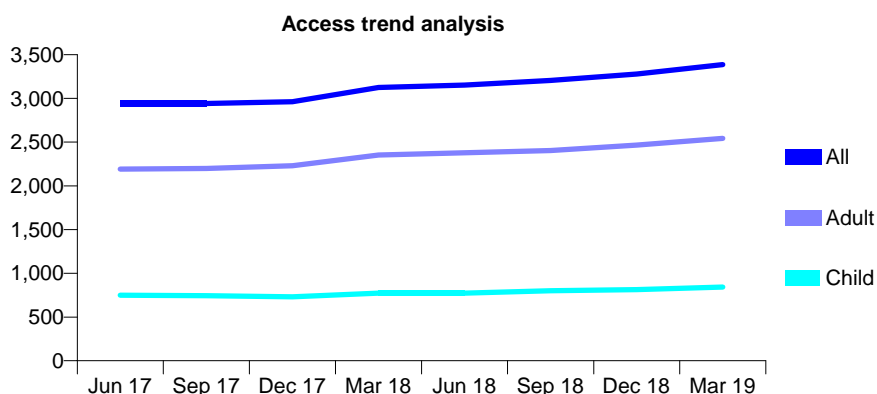
## Q69 - Vital Signs At a Glance Contract Report for 127051/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Sensura (UK) Limited |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2012           |
| Contract end date    |                      |

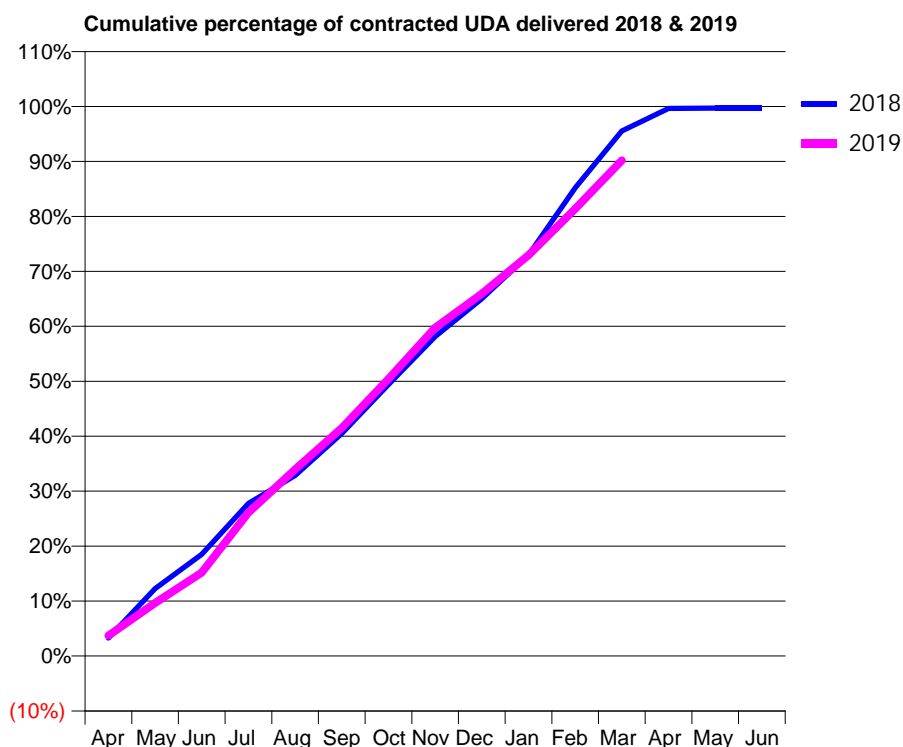
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,300      |
| Carry forward general activity (UDA)        | 35          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £298,636.43 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,125       |                               |
| Quarter ending June 2018         | 3,153       | →                             |
| Quarter ending September 2018    | 3,205       | →                             |
| Quarter ending December 2018     | 3,278       | ↑                             |
| Quarter ending March 2019        | 3,386       | ↑                             |
| <b>Variance since March 2018</b> | <b>8.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 371                               | 421    |
| May       | 1,386                             | 1,090  |
| June      | 2,091                             | 1,717  |
| July      | 3,137                             | 2,952  |
| August    | 3,715                             | 3,838  |
| September | 4,575                             | 4,686  |
| October   | 5,585                             | 5,697  |
| November  | 6,573                             | 6,750  |
| December  | 7,348                             | 7,448  |
| January   | 8,243                             | 8,241  |
| February  | 9,625                             | 9,197  |
| March     | 10,795                            | 10,192 |
| April     | 11,260                            |        |
| May       | 11,265                            |        |
| June      | 11,265                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 1,235       | 8.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 351      | 3,010       | 11.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 662      | 1,235       | 53.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,373    | 3,010       | 45.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 337      | 4,072       | 8.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 4,072       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 4,072       | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

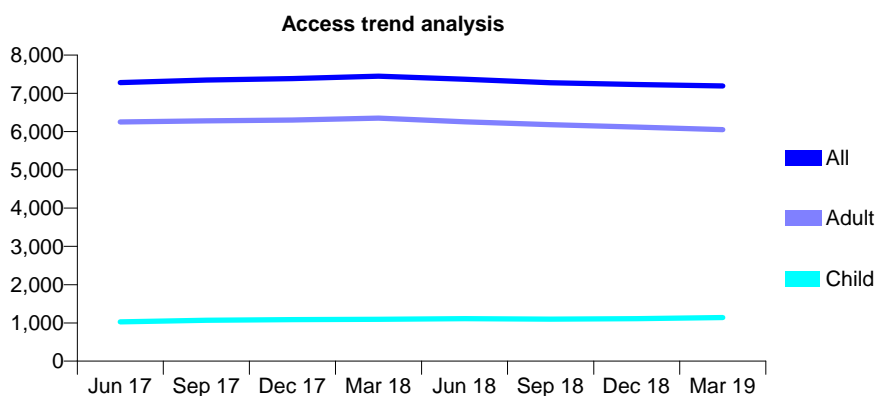
## Q69 - Vital Signs At a Glance Contract Report for 127558/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Friar Street Dental Surgery |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2013                  |
| Contract end date    |                             |

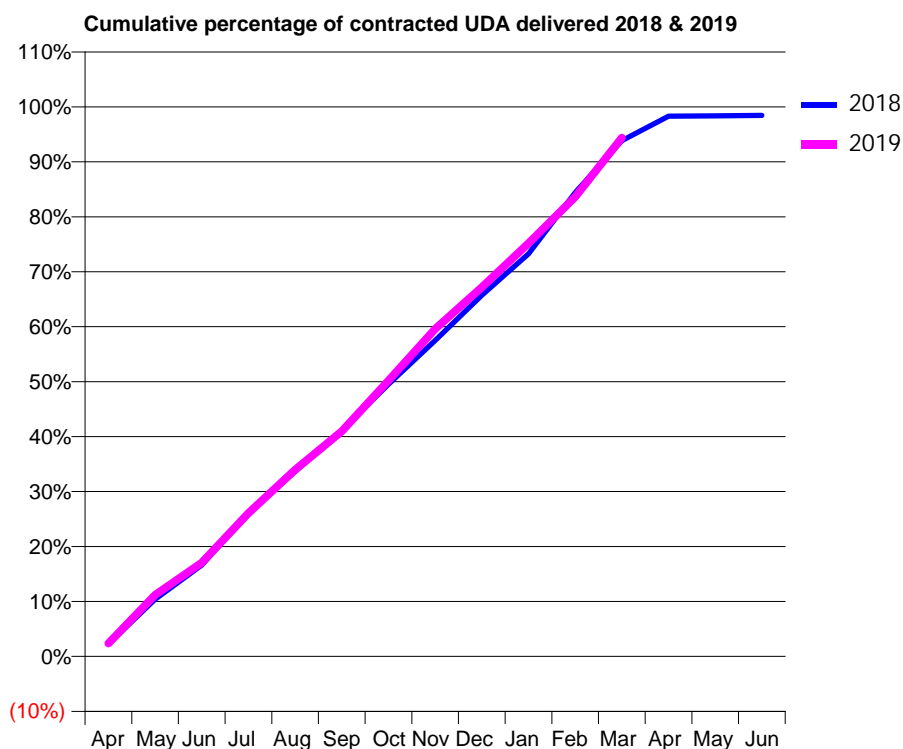
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,041      |
| Carry forward general activity (UDA)        | 359         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £499,703.01 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 7,446         |                               |
| Quarter ending June 2018         | 7,367         | ↓                             |
| Quarter ending September 2018    | 7,278         | ↓                             |
| Quarter ending December 2018     | 7,231         | →                             |
| Quarter ending March 2019        | 7,192         | →                             |
| <b>Variance since March 2018</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 520    | 525    |
| May       | 2,390  | 2,466  |
| June      | 3,808  | 3,757  |
| July      | 5,990  | 5,746  |
| August    | 7,724  | 7,490  |
| September | 9,418  | 9,032  |
| October   | 11,352 | 11,064 |
| November  | 13,180 | 13,138 |
| December  | 15,069 | 14,803 |
| January   | 16,792 | 16,569 |
| February  | 19,350 | 18,430 |
| March     | 21,516 | 20,797 |
| April     | 22,533 |        |
| May       | 22,548 |        |
| June      | 22,564 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 147      | 1,628       | 9.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 842      | 7,704       | 10.9%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 907      | 1,628       | 55.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,385    | 7,704       | 56.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,253    | 8,983       | 13.9%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 64       | 8,983       | 0.7%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 8,983       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

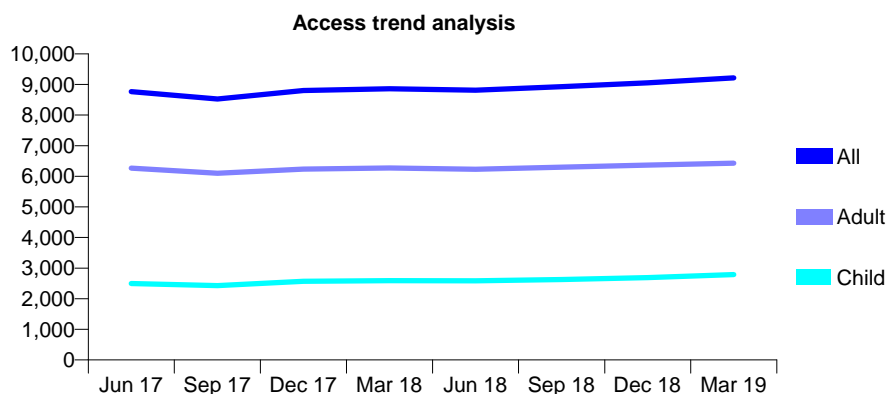
## Q69 - Vital Signs At a Glance Contract Report for 128163/0004 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Aspire Dental Care Limited |
| Contract type name   | PDS Plus Contract          |
| Purpose of contract  | General                    |
| Contract start date  | 10/12/2012                 |
| Contract end date    | 31/08/2020                 |

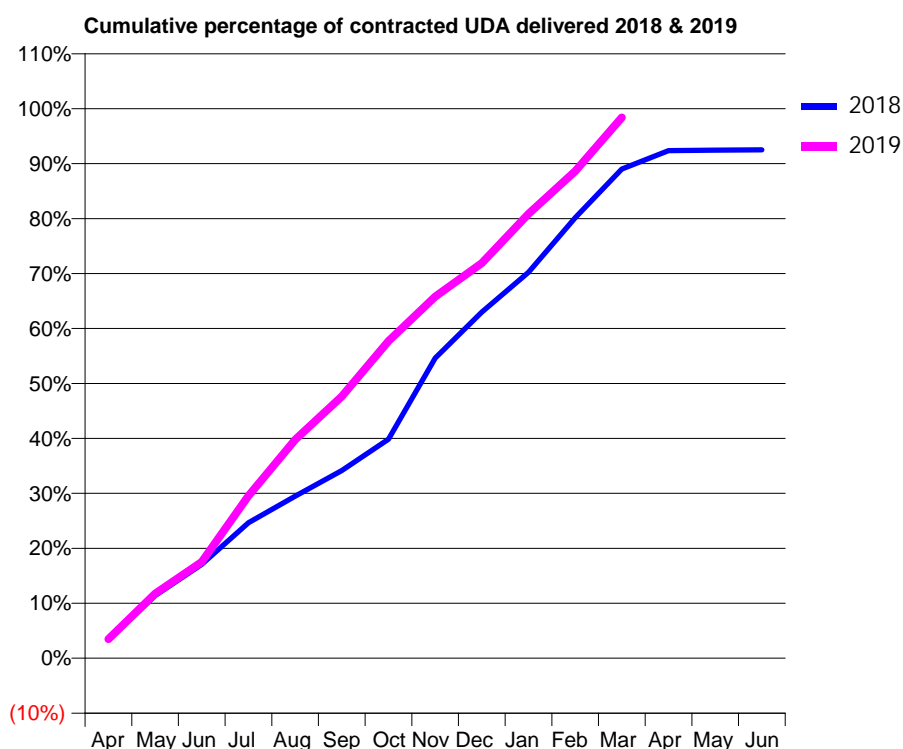
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £322,993.81 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 8,862       |                               |
| Quarter ending June 2018         | 8,813       | →                             |
| Quarter ending September 2018    | 8,924       | →                             |
| Quarter ending December 2018     | 9,054       | →                             |
| Quarter ending March 2019        | 9,220       | →                             |
| <b>Variance since March 2018</b> | <b>4.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 809    | 836    |
| May       | 2,732  | 2,822  |
| June      | 4,102  | 4,199  |
| July      | 5,922  | 7,092  |
| August    | 7,079  | 9,546  |
| September | 8,198  | 11,431 |
| October   | 9,568  | 13,848 |
| November  | 13,107 | 15,792 |
| December  | 15,114 | 17,254 |
| January   | 16,856 | 19,410 |
| February  | 19,242 | 21,271 |
| March     | 21,362 | 23,616 |
| April     | 22,163 |        |
| May       | 22,186 |        |
| June      | 22,198 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 355      | 3,718       | 9.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,521    | 7,803       | 19.5%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,791    | 3,718       | 48.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,791    | 7,803       | 35.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2,186    | 11,124      | 19.7%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 11,124      | 0.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 11,124      | 0.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

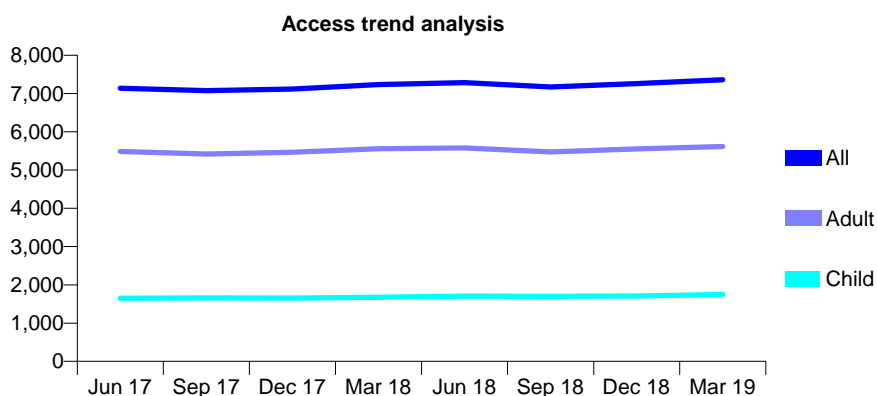
## Q69 - Vital Signs At a Glance Contract Report for 128244/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | The Dental Surgery Burnham Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2008                     |
| Contract end date    |                                |

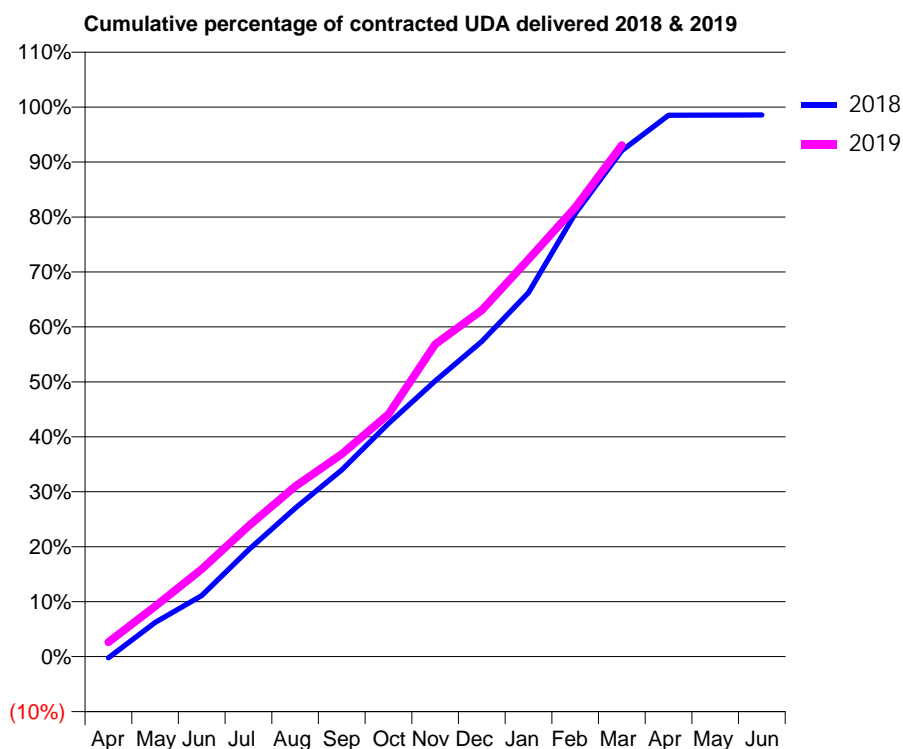
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,419      |
| Carry forward general activity (UDA)        | 267         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £476,756.02 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,234       |                               |
| Quarter ending June 2018         | 7,282       | →                             |
| Quarter ending September 2018    | 7,173       | ↓                             |
| Quarter ending December 2018     | 7,260       | →                             |
| Quarter ending March 2019        | 7,362       | →                             |
| <b>Variance since March 2018</b> | <b>1.8%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -41                               | 513    |
| May       | 1,153                             | 1,780  |
| June      | 2,058                             | 3,088  |
| July      | 3,590                             | 4,609  |
| August    | 4,999                             | 6,013  |
| September | 6,285                             | 7,157  |
| October   | 7,843                             | 8,566  |
| November  | 9,281                             | 11,033 |
| December  | 10,606                            | 12,238 |
| January   | 12,249                            | 14,041 |
| February  | 14,913                            | 15,873 |
| March     | 17,032                            | 18,068 |
| April     | 18,220                            |        |
| May       | 18,221                            |        |
| June      | 18,226                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 205      | 2,825       | 7.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,225    | 7,428       | 16.5%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,756    | 2,825       | 62.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,529    | 7,428       | 47.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 729      | 8,996       | 8.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 125      | 8,996       | 1.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 73       | 8,996       | 0.8%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

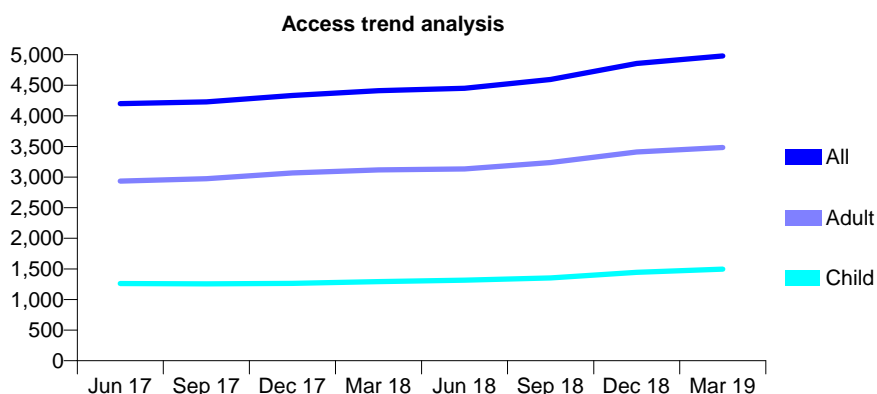
## Q69 - Vital Signs At a Glance Contract Report for 129038/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Oxfordshire Therapy Limited |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2014                  |
| Contract end date    |                             |

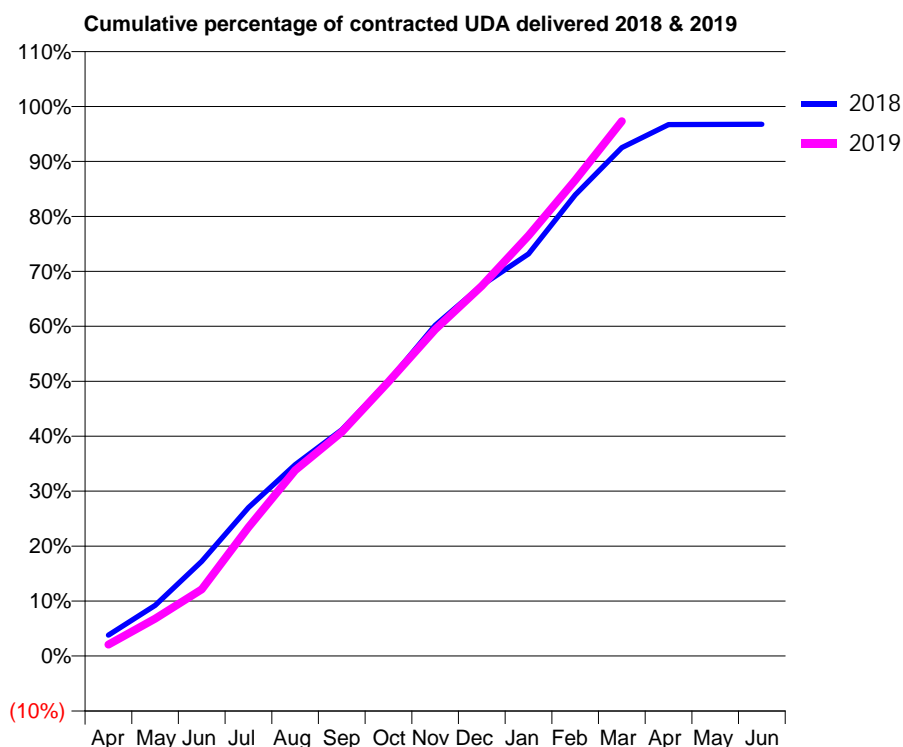
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,500      |
| Carry forward general activity (UDA)        | 404         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £309,400.63 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 4,411        |                               |
| Quarter ending June 2018         | 4,449        | →                             |
| Quarter ending September 2018    | 4,593        | ↑                             |
| Quarter ending December 2018     | 4,856        | ↑                             |
| Quarter ending March 2019        | 4,979        | ↑                             |
| <b>Variance since March 2018</b> | <b>12.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 473                               | 260    |
| May       | 1,156                             | 850    |
| June      | 2,153                             | 1,519  |
| July      | 3,378                             | 2,930  |
| August    | 4,353                             | 4,225  |
| September | 5,146                             | 5,094  |
| October   | 6,254                             | 6,238  |
| November  | 7,521                             | 7,427  |
| December  | 8,433                             | 8,418  |
| January   | 9,146                             | 9,564  |
| February  | 10,490                            | 10,823 |
| March     | 11,566                            | 12,166 |
| April     | 12,086                            |        |
| May       | 12,093                            |        |
| June      | 12,096                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 207      | 2,575       | 8.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 753      | 5,278       | 14.3%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,642    | 2,575       | 63.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,116    | 5,278       | 59.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 729      | 7,515       | 9.7%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 7,515       | 0.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 7,515       | 0.7%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

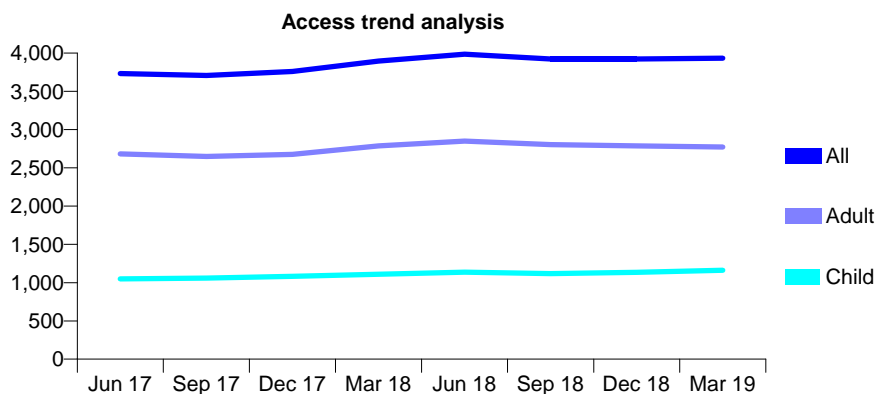
## Q69 - Vital Signs At a Glance Contract Report for 129917/0001 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Ash Tree House Dental |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 21/08/2012            |
| Contract end date    |                       |

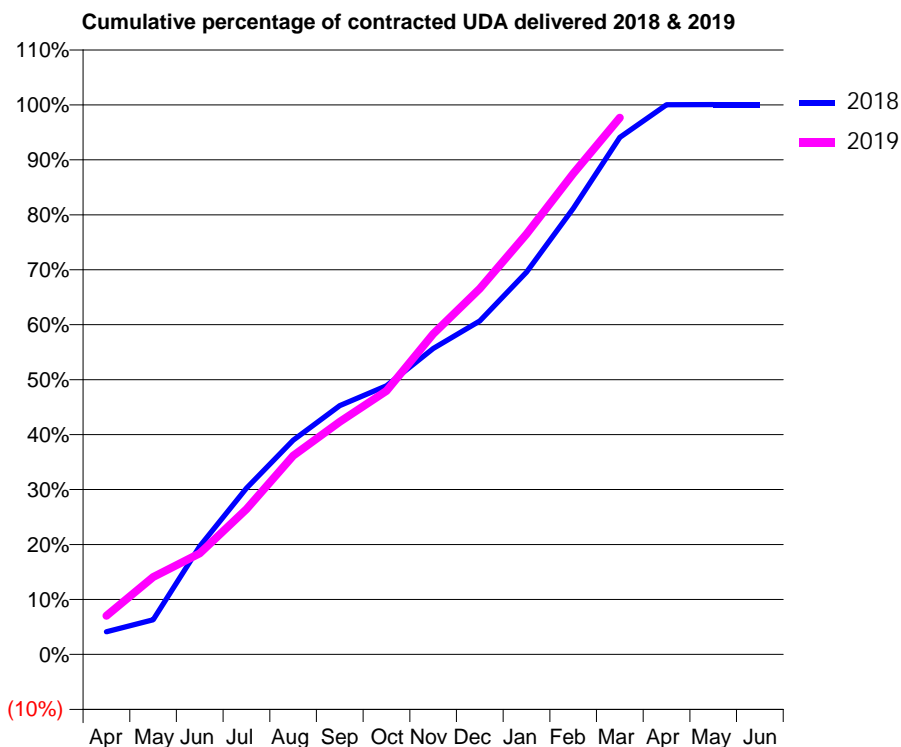
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,380       |
| Carry forward general activity (UDA)        | -3          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £142,868.23 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,896       |                               |
| Quarter ending June 2018         | 3,985       | ↑                             |
| Quarter ending September 2018    | 3,922       | ↓                             |
| Quarter ending December 2018     | 3,923       | →                             |
| Quarter ending March 2019        | 3,933       | →                             |
| <b>Variance since March 2018</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 263                               | 448   |
| May       | 403                               | 899   |
| June      | 1,256                             | 1,174 |
| July      | 1,930                             | 1,687 |
| August    | 2,487                             | 2,307 |
| September | 2,889                             | 2,701 |
| October   | 3,119                             | 3,061 |
| November  | 3,550                             | 3,722 |
| December  | 3,871                             | 4,247 |
| January   | 4,438                             | 4,879 |
| February  | 5,178                             | 5,582 |
| March     | 6,002                             | 6,232 |
| April     | 6,381                             |       |
| May       | 6,383                             |       |
| June      | 6,383                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 140      | 1,848       | 7.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 457      | 3,358       | 13.6%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,192    | 1,848       | 64.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,399    | 3,358       | 41.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 398      | 3,837       | 10.4%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 3,837       | 1.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 3,837       | 0.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



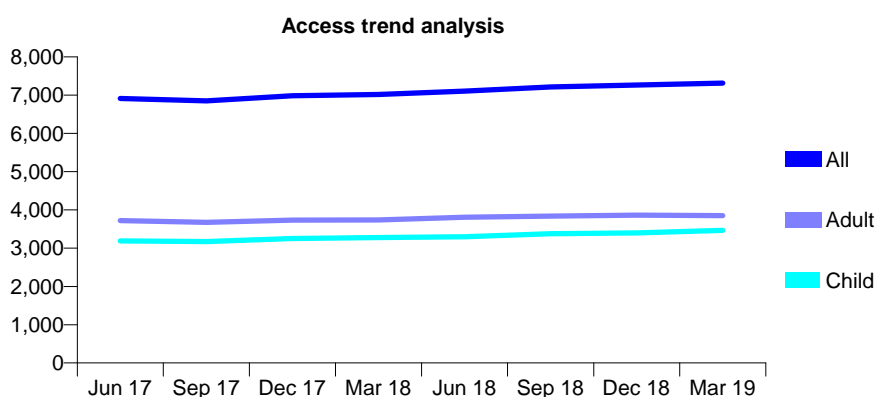
## Q69 - Vital Signs At a Glance Contract Report for 130230/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | WEXHAM ROAD DENTAL SURGERY LTD |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 04/04/2008                     |
| Contract end date    |                                |

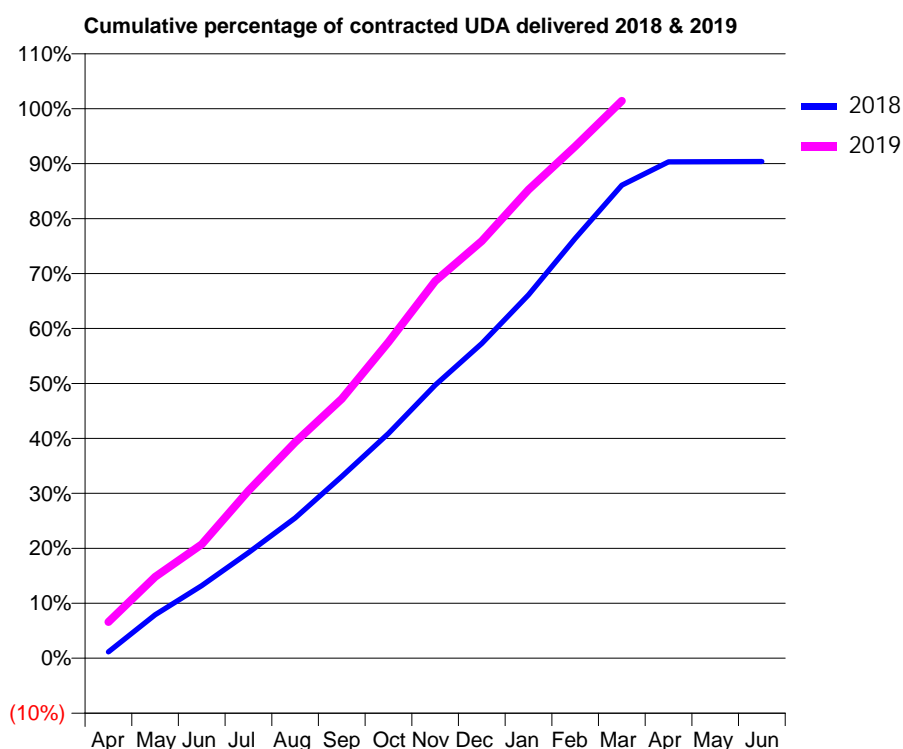
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,630      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £582,899.27 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,020       |                               |
| Quarter ending June 2018         | 7,105       | →                             |
| Quarter ending September 2018    | 7,215       | →                             |
| Quarter ending December 2018     | 7,264       | →                             |
| Quarter ending March 2019        | 7,316       | →                             |
| <b>Variance since March 2018</b> | <b>4.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2018   | 2019   |
| April                             | 193    | 1,162  |
| May                               | 1,317  | 2,611  |
| June                              | 2,199  | 3,652  |
| July                              | 3,194  | 5,376  |
| August                            | 4,242  | 6,929  |
| September                         | 5,499  | 8,317  |
| October                           | 6,800  | 10,141 |
| November                          | 8,267  | 12,102 |
| December                          | 9,523  | 13,380 |
| January                           | 10,996 | 15,033 |
| February                          | 12,708 | 16,422 |
| March                             | 14,314 | 17,882 |
| April                             | 15,022 |        |
| May                               | 15,028 |        |
| June                              | 15,029 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 547      | 4,507       | 12.1%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 883      | 4,199       | 21.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,804    | 4,507       | 40.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,228    | 4,199       | 29.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,224    | 7,780       | 15.7%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 7,780       | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 54       | 7,780       | 0.7%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

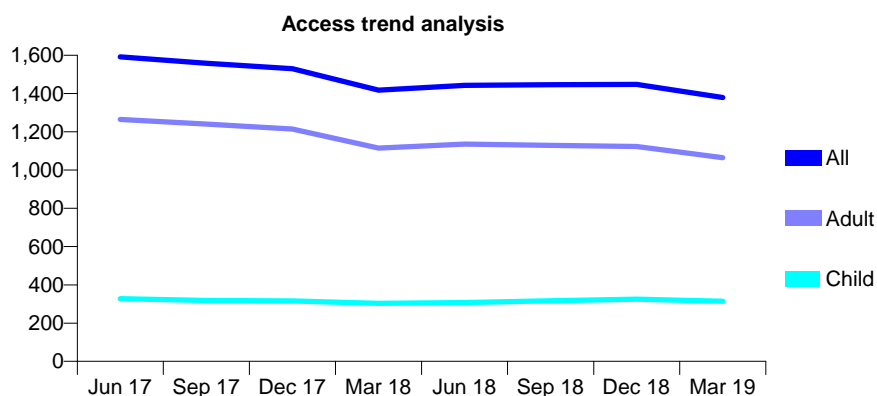
## Q69 - Vital Signs At a Glance Contract Report for 131539/0001 - March 2019

|                      |                    |
|----------------------|--------------------|
| Name or company name | Eurodental Limited |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/01/2009         |
| Contract end date    |                    |

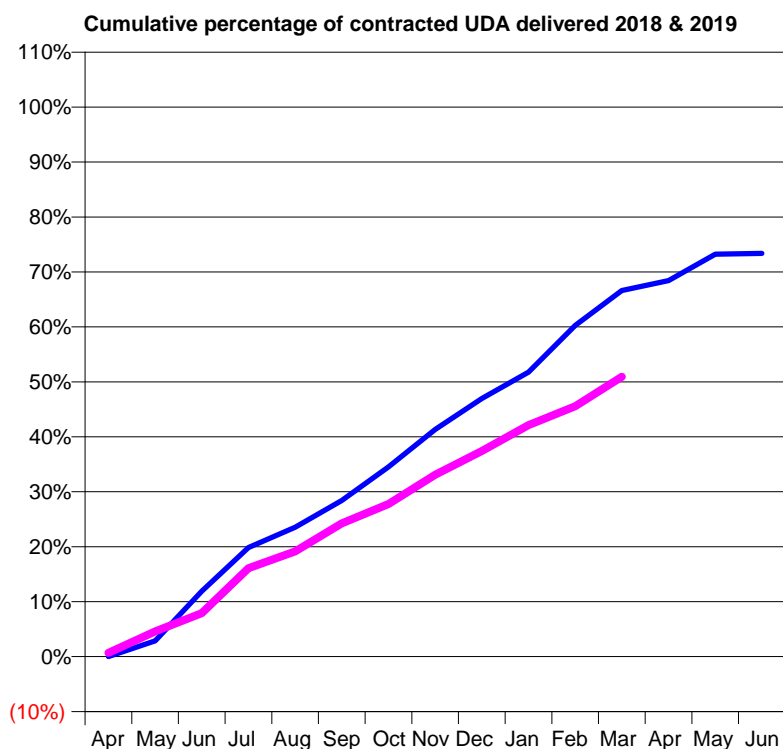
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,541       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £207,718.51 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,418         |                               |
| Quarter ending June 2018         | 1,443         | →                             |
| Quarter ending September 2018    | 1,446         | →                             |
| Quarter ending December 2018     | 1,448         | →                             |
| Quarter ending March 2019        | 1,379         | ↓                             |
| <b>Variance since March 2018</b> | <b>(2.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 59    |
| May       | 246                               | 392   |
| June      | 1,016                             | 676   |
| July      | 1,694                             | 1,376 |
| August    | 2,011                             | 1,636 |
| September | 2,426                             | 2,072 |
| October   | 2,949                             | 2,372 |
| November  | 3,530                             | 2,825 |
| December  | 4,012                             | 3,195 |
| January   | 4,423                             | 3,599 |
| February  | 5,148                             | 3,892 |
| March     | 5,691                             | 4,350 |
| April     | 5,843                             |       |
| May       | 6,254                             |       |
| June      | 6,267                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 474         | 14.3%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 230      | 1,256       | 18.3%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 239      | 474         | 50.4%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 518      | 1,256       | 41.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 260      | 1,587       | 16.4%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,587       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 32       | 1,587       | 2.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

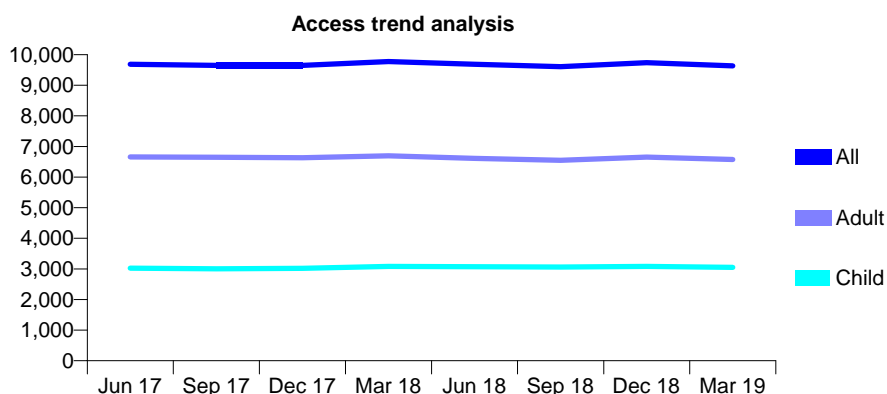
## Q69 - Vital Signs At a Glance Contract Report for 133752/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Winnersh Dental Practice Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 05/02/2010                   |
| Contract end date    |                              |

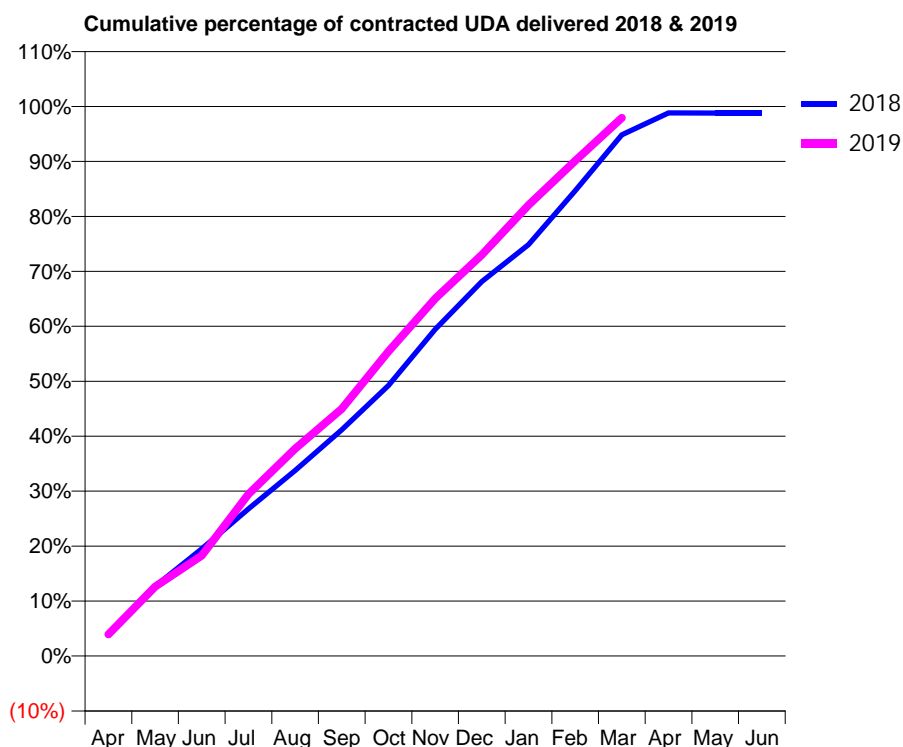
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,809      |
| Carry forward general activity (UDA)        | 283         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £596,880.10 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 9,776         |                               |
| Quarter ending June 2018         | 9,684         | →                             |
| Quarter ending September 2018    | 9,610         | →                             |
| Quarter ending December 2018     | 9,736         | →                             |
| Quarter ending March 2019        | 9,631         | ↓                             |
| <b>Variance since March 2018</b> | <b>(1.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 963                               | 940    |
| May       | 3,026                             | 3,007  |
| June      | 4,644                             | 4,351  |
| July      | 6,375                             | 7,017  |
| August    | 8,037                             | 8,983  |
| September | 9,804                             | 10,709 |
| October   | 11,719                            | 13,198 |
| November  | 14,161                            | 15,490 |
| December  | 16,221                            | 17,374 |
| January   | 17,823                            | 19,540 |
| February  | 20,161                            | 21,458 |
| March     | 22,575                            | 23,319 |
| April     | 23,530                            |        |
| May       | 23,523                            |        |
| June      | 23,526                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 404      | 4,728       | 8.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,375    | 8,408       | 16.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,004    | 4,728       | 63.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,254    | 8,408       | 50.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,229    | 12,700      | 9.7%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 156      | 12,700      | 1.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 12,700      | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 7           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

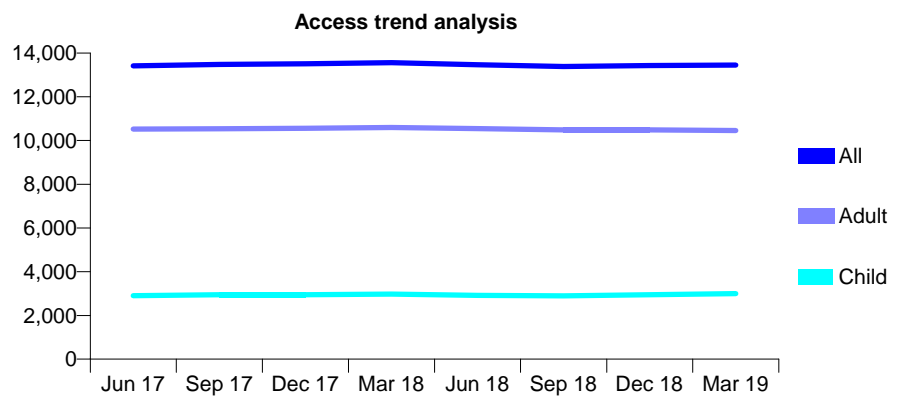
## Q69 - Vital Signs At a Glance Contract Report for 134384/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | Sam Health Ltd |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/05/2013     |
| Contract end date    |                |

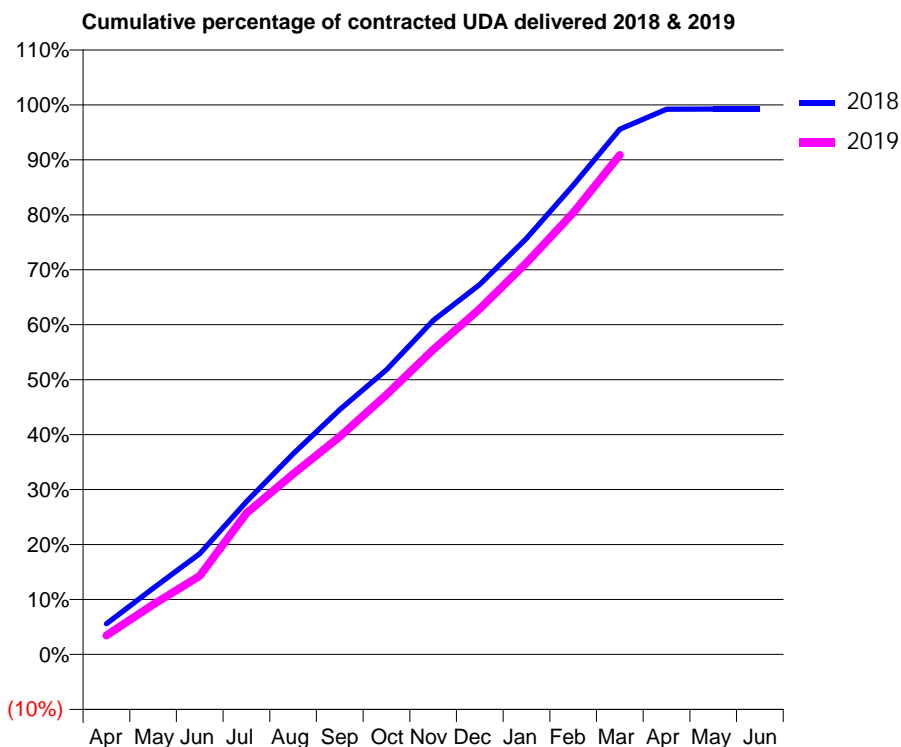
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 40,939        |
| Carry forward general activity (UDA)        | 308           |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,015,948.39 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 13,566        |                               |
| Quarter ending June 2018         | 13,464        | →                             |
| Quarter ending September 2018    | 13,384        | →                             |
| Quarter ending December 2018     | 13,430        | →                             |
| Quarter ending March 2019        | 13,455        | →                             |
| <b>Variance since March 2018</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 2,279                             | 1,418  |
| May       | 4,934                             | 3,711  |
| June      | 7,505                             | 5,849  |
| July      | 11,380                            | 10,522 |
| August    | 14,949                            | 13,448 |
| September | 18,235                            | 16,215 |
| October   | 21,204                            | 19,349 |
| November  | 24,883                            | 22,702 |
| December  | 27,566                            | 25,741 |
| January   | 30,996                            | 29,166 |
| February  | 34,957                            | 32,899 |
| March     | 39,131                            | 37,201 |
| April     | 40,615                            |        |
| May       | 40,631                            |        |
| June      | 40,631                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 384      | 4,621       | 8.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2,467    | 14,089      | 17.5%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,691    | 4,621       | 58.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,821    | 14,089      | 48.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,984    | 18,031      | 11.0%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 221      | 18,031      | 1.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 161      | 18,031      | 0.9%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 17          | 100.0%   | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 17          | 94.1%    | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

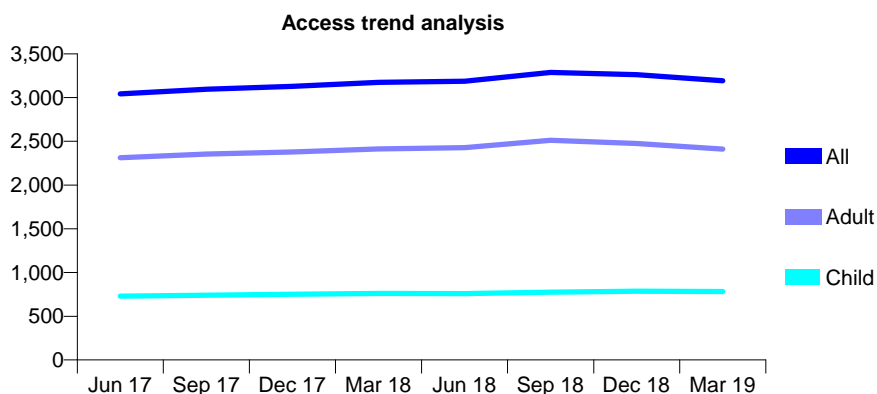
## Q69 - Vital Signs At a Glance Contract Report for 136425/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Barsar Ltd   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/09/2011   |
| Contract end date    |              |

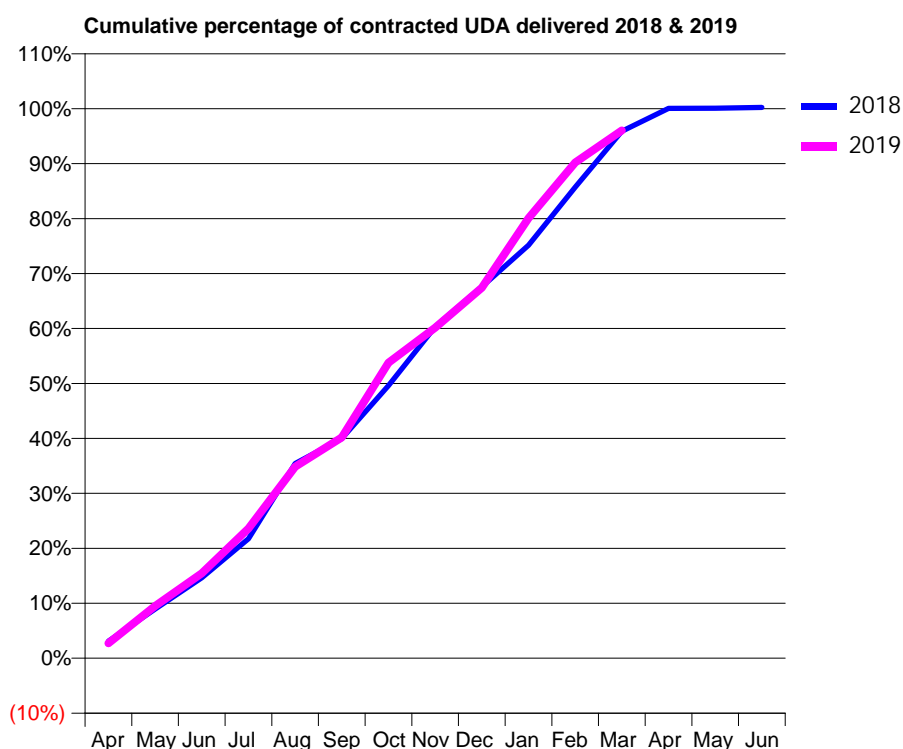
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,016       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £150,959.37 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,174       |                               |
| Quarter ending June 2018         | 3,186       | →                             |
| Quarter ending September 2018    | 3,288       | ↑                             |
| Quarter ending December 2018     | 3,262       | →                             |
| Quarter ending March 2019        | 3,193       | ↓                             |
| <b>Variance since March 2018</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 217   | 191   |
| May                               | 630   | 667   |
| June                              | 1,027 | 1,084 |
| July                              | 1,524 | 1,655 |
| August                            | 2,486 | 2,445 |
| September                         | 2,806 | 2,818 |
| October                           | 3,481 | 3,772 |
| November                          | 4,234 | 4,220 |
| December                          | 4,740 | 4,729 |
| January                           | 5,272 | 5,617 |
| February                          | 6,014 | 6,330 |
| March                             | 6,727 | 6,738 |
| April                             | 7,019 |       |
| May                               | 7,021 |       |
| June                              | 7,033 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 970         | 6.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 549      | 2,978       | 18.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 518      | 970         | 53.4%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,360    | 2,978       | 45.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 529      | 3,185       | 16.6%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 3,185       | 1.6%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 3,185       | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

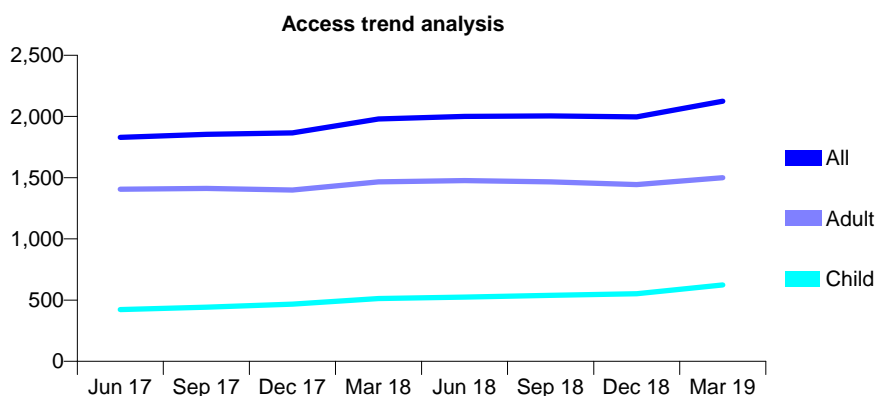
## Q69 - Vital Signs At a Glance Contract Report for 136425/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Barsar Ltd   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 20/01/2015   |
| Contract end date    |              |

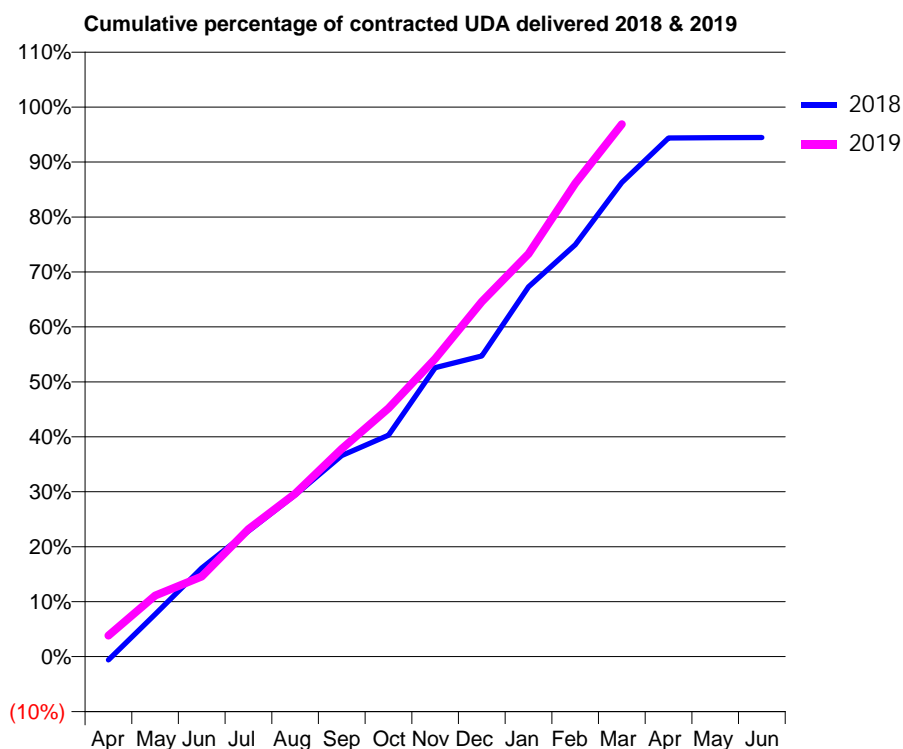
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 4,510      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £98,450.64 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,980       |                               |
| Quarter ending June 2018         | 2,001       | →                             |
| Quarter ending September 2018    | 2,005       | →                             |
| Quarter ending December 2018     | 1,997       | →                             |
| Quarter ending March 2019        | 2,125       | ↑                             |
| <b>Variance since March 2018</b> | <b>7.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -28                               | 172   |
| May       | 348                               | 501   |
| June      | 727                               | 658   |
| July      | 1,030                             | 1,047 |
| August    | 1,327                             | 1,338 |
| September | 1,651                             | 1,705 |
| October   | 1,817                             | 2,038 |
| November  | 2,371                             | 2,446 |
| December  | 2,467                             | 2,913 |
| January   | 3,034                             | 3,305 |
| February  | 3,380                             | 3,883 |
| March     | 3,891                             | 4,369 |
| April     | 4,256                             |       |
| May       | 4,259                             |       |
| June      | 4,260                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 844         | 6.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 239      | 1,813       | 13.2%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 443      | 844         | 52.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 791      | 1,813       | 43.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 298      | 2,215       | 13.5%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 2,215       | 0.7%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 2,215       | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

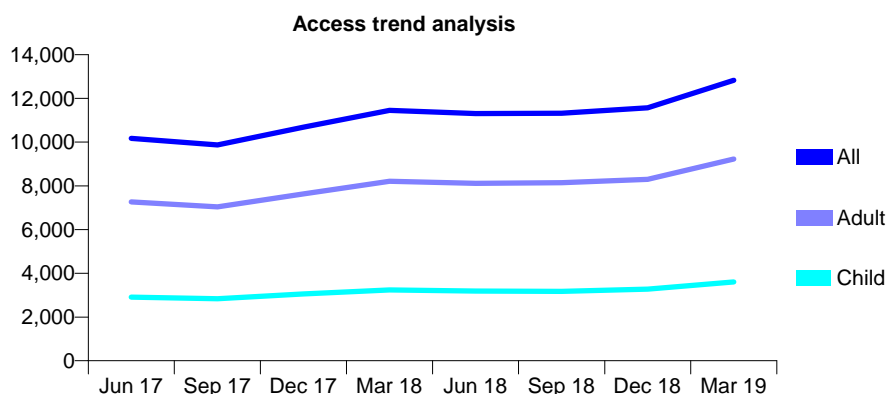
## Q69 - Vital Signs At a Glance Contract Report for 137588/0006 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Damira Dental Studios Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2015                |
| Contract end date    |                           |

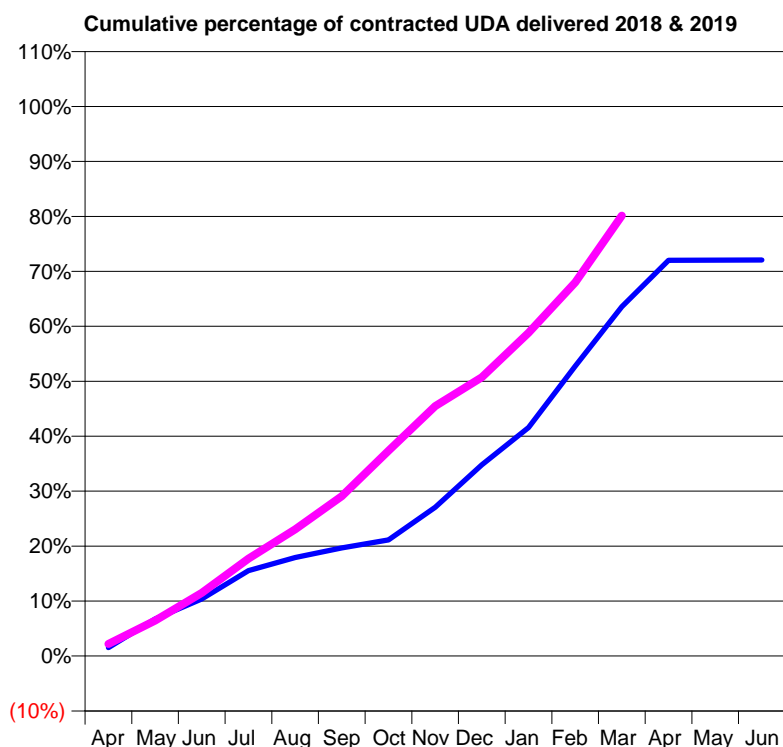
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 47,203        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,249,554.31 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 11,453       |                               |
| Quarter ending June 2018         | 11,306       | ↓                             |
| Quarter ending September 2018    | 11,321       | →                             |
| Quarter ending December 2018     | 11,571       | ↑                             |
| Quarter ending March 2019        | 12,834       | ↑                             |
| <b>Variance since March 2018</b> | <b>12.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 725                               | 1,033  |
| May       | 3,140                             | 3,037  |
| June      | 4,843                             | 5,425  |
| July      | 7,260                             | 8,368  |
| August    | 8,374                             | 10,888 |
| September | 9,191                             | 13,731 |
| October   | 9,865                             | 17,636 |
| November  | 12,643                            | 21,458 |
| December  | 16,249                            | 23,932 |
| January   | 19,418                            | 27,760 |
| February  | 24,645                            | 32,093 |
| March     | 29,690                            | 37,814 |
| April     | 33,628                            |        |
| May       | 33,637                            |        |
| June      | 33,650                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 452      | 5,633       | 8.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,755    | 12,105      | 14.5%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,448    | 5,633       | 61.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,625    | 12,105      | 46.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,979    | 16,593      | 11.9%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 67       | 16,593      | 0.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 89       | 16,593      | 0.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

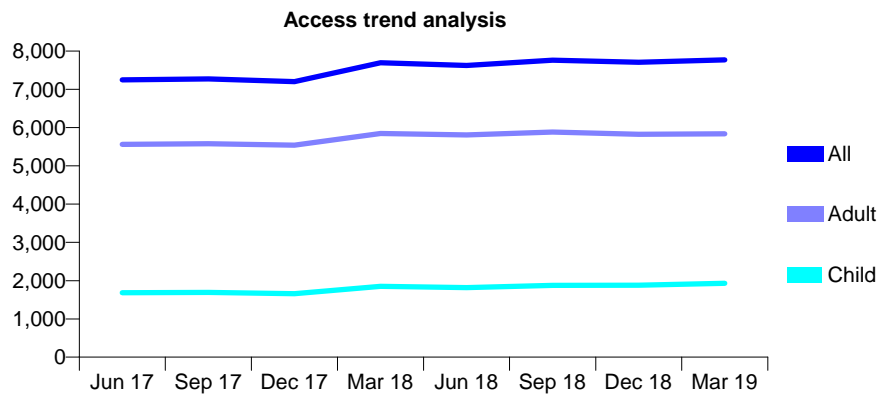
## Q69 - Vital Signs At a Glance Contract Report for 137588/0007 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Damira Dental Studios Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2015                |
| Contract end date    |                           |

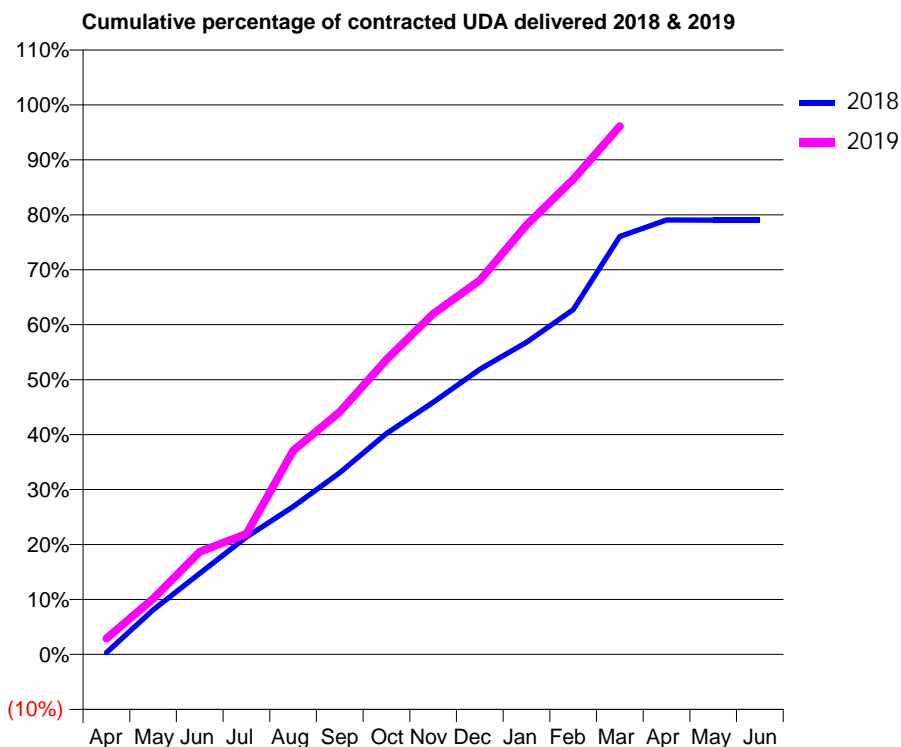
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,500      |
| Carry forward general activity (UDA)        | 98          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £558,374.24 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,694       |                               |
| Quarter ending June 2018         | 7,627       | →                             |
| Quarter ending September 2018    | 7,761       | →                             |
| Quarter ending December 2018     | 7,706       | →                             |
| Quarter ending March 2019        | 7,767       | →                             |
| <b>Variance since March 2018</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 78                                | 654    |
| May       | 1,827                             | 2,286  |
| June      | 3,323                             | 4,203  |
| July      | 4,808                             | 4,941  |
| August    | 6,053                             | 8,343  |
| September | 7,439                             | 9,929  |
| October   | 9,046                             | 12,077 |
| November  | 10,322                            | 13,949 |
| December  | 11,674                            | 15,317 |
| January   | 12,778                            | 17,587 |
| February  | 14,119                            | 19,450 |
| March     | 17,109                            | 21,625 |
| April     | 17,784                            |        |
| May       | 17,780                            |        |
| June      | 17,779                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 418      | 3,046       | 13.7%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,728    | 7,883       | 21.9%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,446    | 3,046       | 47.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,724    | 7,883       | 34.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2,440    | 9,910       | 24.6%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 73       | 9,910       | 0.7%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 9,910       | 0.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



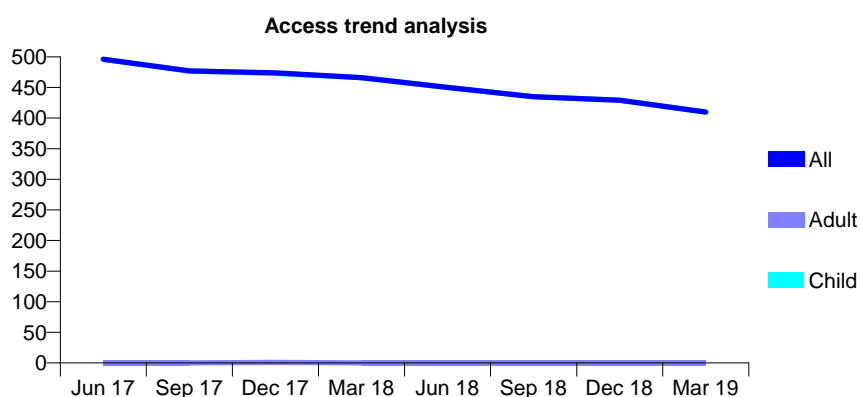
## Q69 - Vital Signs At a Glance Contract Report for 138770/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Greystone Dental Surgery |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 18/03/2014               |
| Contract end date    |                          |

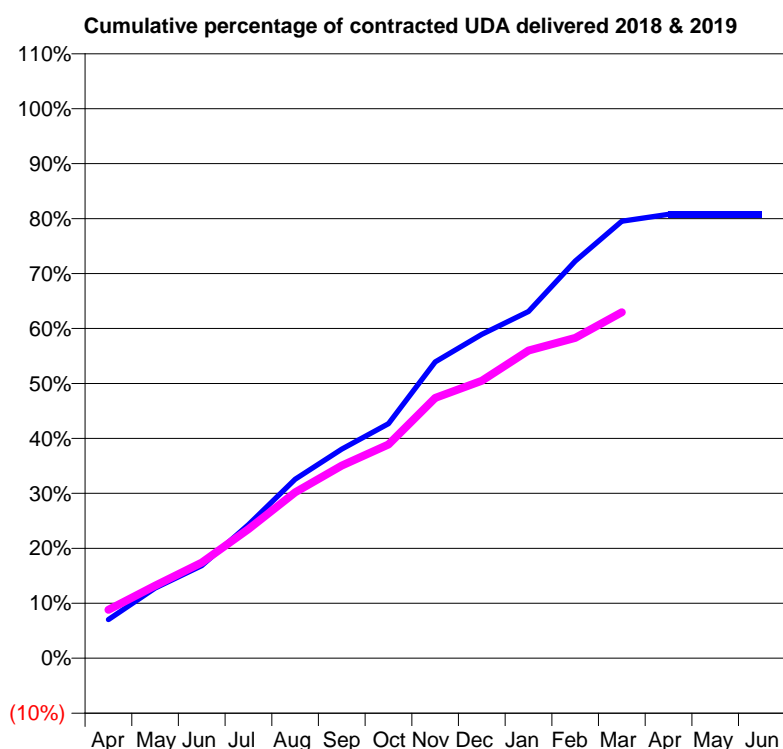
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 963        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,525.16 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 466            |                               |
| Quarter ending June 2018         | 450            | ↓                             |
| Quarter ending September 2018    | 435            | ↓                             |
| Quarter ending December 2018     | 429            | ↓                             |
| Quarter ending March 2019        | 410            | ↓                             |
| <b>Variance since March 2018</b> | <b>(12.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 68   | 85   |
| May       | 123  | 127  |
| June      | 162  | 168  |
| July      | 234  | 226  |
| August    | 314  | 291  |
| September | 367  | 338  |
| October   | 411  | 375  |
| November  | 519  | 456  |
| December  | 568  | 486  |
| January   | 608  | 539  |
| February  | 696  | 561  |
| March     | 766  | 606  |
| April     | 778  |      |
| May       | 778  |      |
| June      | 778  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 512         | 5.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 357      | 512         | 69.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 502         | 2.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 502         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 502         | 1.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

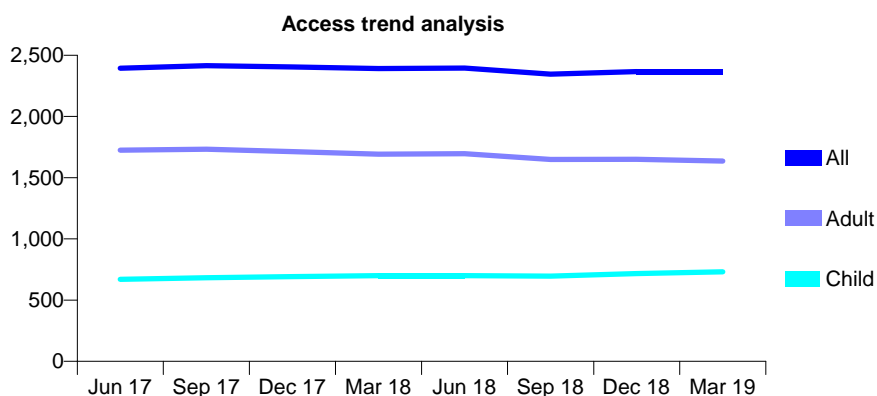
## Q69 - Vital Signs At a Glance Contract Report for 139610/0002 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | OPTIMA CARE (MAIDENHEAD) Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 24/09/2012                   |
| Contract end date    |                              |

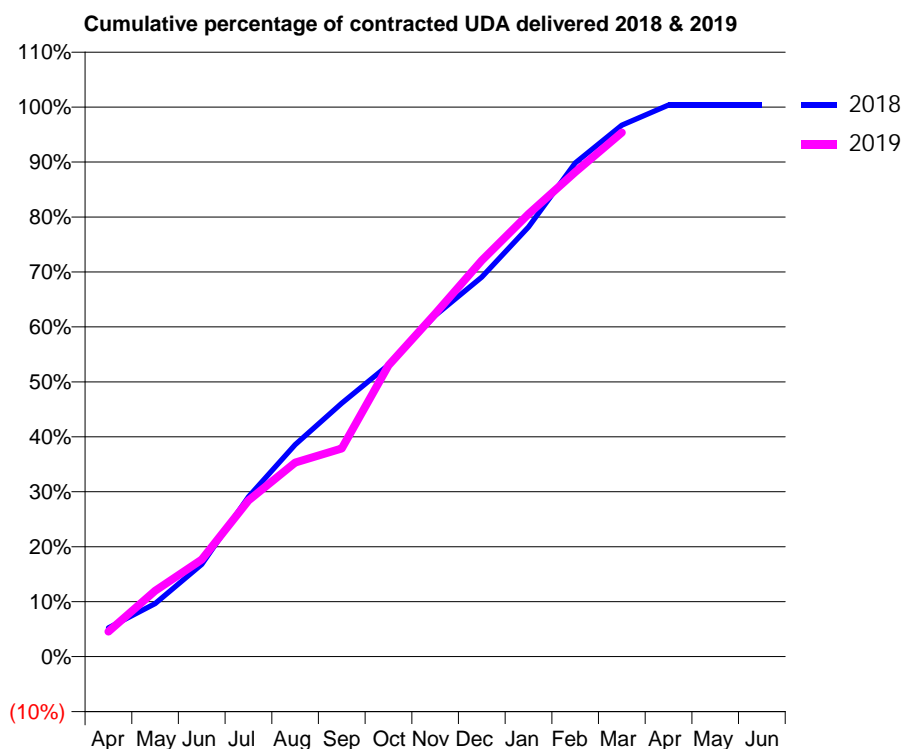
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,658       |
| Carry forward general activity (UDA)        | -16         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £109,447.56 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,392         |                               |
| Quarter ending June 2018         | 2,395         | →                             |
| Quarter ending September 2018    | 2,346         | ↓                             |
| Quarter ending December 2018     | 2,367         | →                             |
| Quarter ending March 2019        | 2,367         | →                             |
| <b>Variance since March 2018</b> | <b>(1.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 243                               | 213   |
| May       | 451                               | 558   |
| June      | 783                               | 823   |
| July      | 1,355                             | 1,323 |
| August    | 1,796                             | 1,645 |
| September | 2,149                             | 1,764 |
| October   | 2,473                             | 2,468 |
| November  | 2,891                             | 2,907 |
| December  | 3,218                             | 3,358 |
| January   | 3,641                             | 3,751 |
| February  | 4,184                             | 4,107 |
| March     | 4,504                             | 4,442 |
| April     | 4,675                             |       |
| May       | 4,674                             |       |
| June      | 4,674                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 961         | 4.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 155      | 1,744       | 8.9%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 456      | 961         | 47.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 619      | 1,744       | 35.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 202      | 2,217       | 9.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 2,217       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 2,217       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

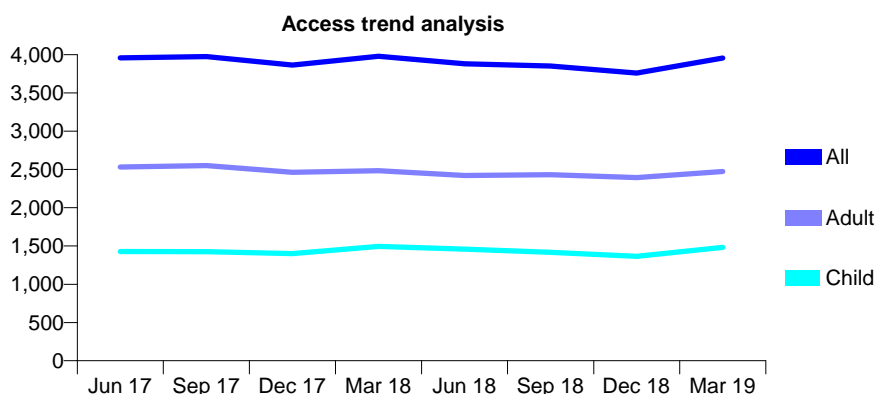
## Q69 - Vital Signs At a Glance Contract Report for 139777/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | Alluradent Ltd |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/12/2010     |
| Contract end date    |                |

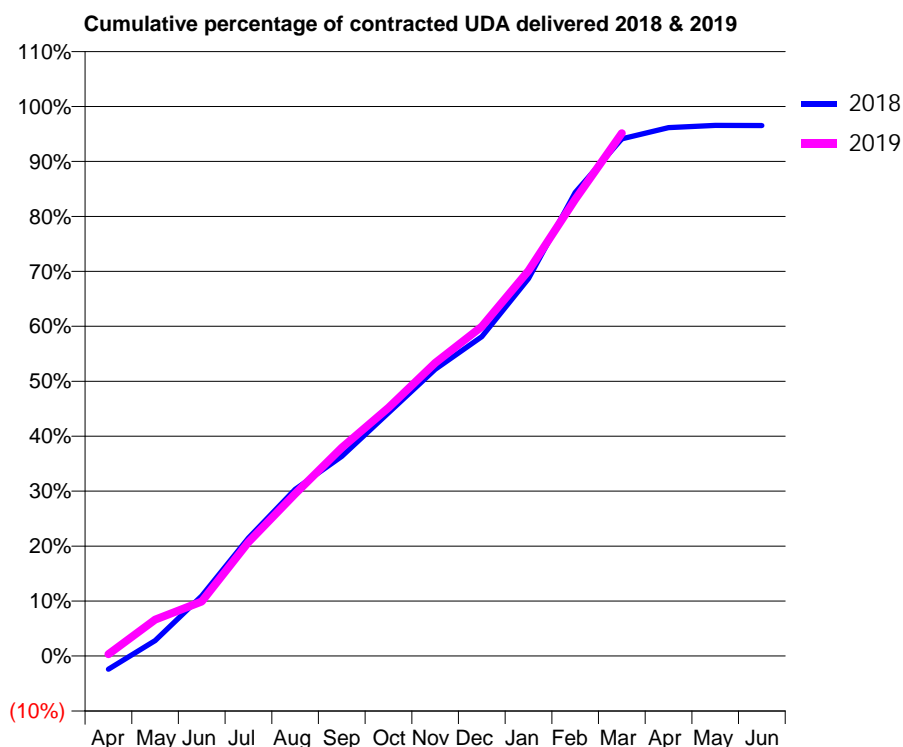
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,346       |
| Carry forward general activity (UDA)        | 243         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £172,075.50 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,980         |                               |
| Quarter ending June 2018         | 3,881         | ↓                             |
| Quarter ending September 2018    | 3,851         | →                             |
| Quarter ending December 2018     | 3,760         | ↓                             |
| Quarter ending March 2019        | 3,956         | ↑                             |
| <b>Variance since March 2018</b> | <b>(0.6%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -169                              | 25    |
| May       | 197                               | 488   |
| June      | 766                               | 728   |
| July      | 1,504                             | 1,522 |
| August    | 2,124                             | 2,169 |
| September | 2,543                             | 2,786 |
| October   | 3,095                             | 3,319 |
| November  | 3,651                             | 3,920 |
| December  | 4,065                             | 4,405 |
| January   | 4,806                             | 5,150 |
| February  | 5,900                             | 6,104 |
| March     | 6,585                             | 6,990 |
| April     | 6,728                             |       |
| May       | 6,754                             |       |
| June      | 6,753                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 144      | 1,951       | 7.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 439      | 2,762       | 15.9%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 739      | 1,951       | 37.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 711      | 2,762       | 25.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 439      | 3,939       | 11.1%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 3,939       | 1.1%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 3,939       | 0.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

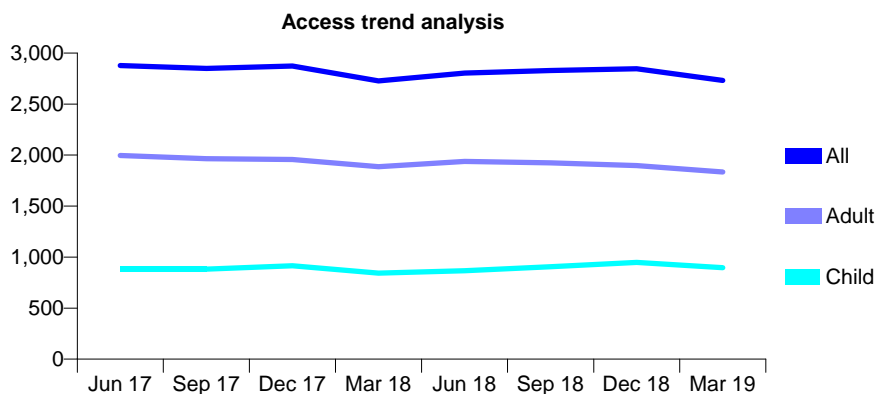
## Q69 - Vital Signs At a Glance Contract Report for 139777/0002 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | Alluradent Ltd |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/12/2010     |
| Contract end date    |                |

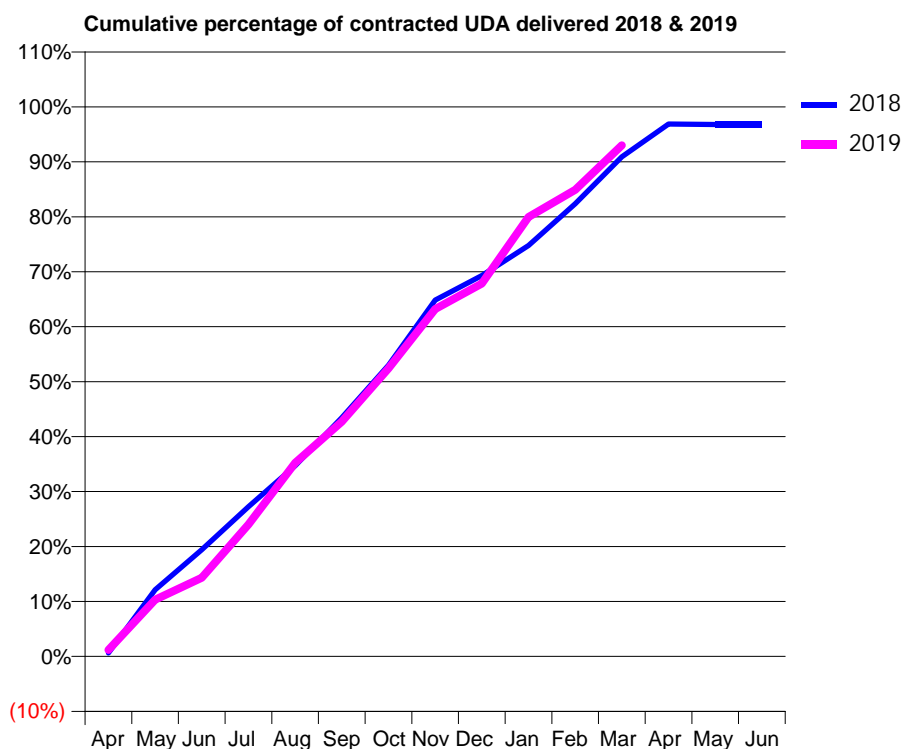
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,615       |
| Carry forward general activity (UDA)        | 201         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £154,674.00 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 2,728 |                               |
| Quarter ending June 2018         | 2,805 | ↑                             |
| Quarter ending September 2018    | 2,829 | →                             |
| Quarter ending December 2018     | 2,847 | →                             |
| Quarter ending March 2019        | 2,731 | ↓                             |
| <b>Variance since March 2018</b> | 0.1%  | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 41                                | 78    |
| May       | 763                               | 684   |
| June      | 1,223                             | 946   |
| July      | 1,717                             | 1,588 |
| August    | 2,186                             | 2,330 |
| September | 2,738                             | 2,825 |
| October   | 3,338                             | 3,467 |
| November  | 4,085                             | 4,181 |
| December  | 4,365                             | 4,487 |
| January   | 4,711                             | 5,289 |
| February  | 5,190                             | 5,615 |
| March     | 5,727                             | 6,152 |
| April     | 6,103                             |       |
| May       | 6,098                             |       |
| June      | 6,098                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 1,195       | 4.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 172      | 2,160       | 8.0%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 366      | 1,195       | 30.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 644      | 2,160       | 29.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 376      | 3,169       | 11.9%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 3,169       | 0.8%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 3,169       | 0.8%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

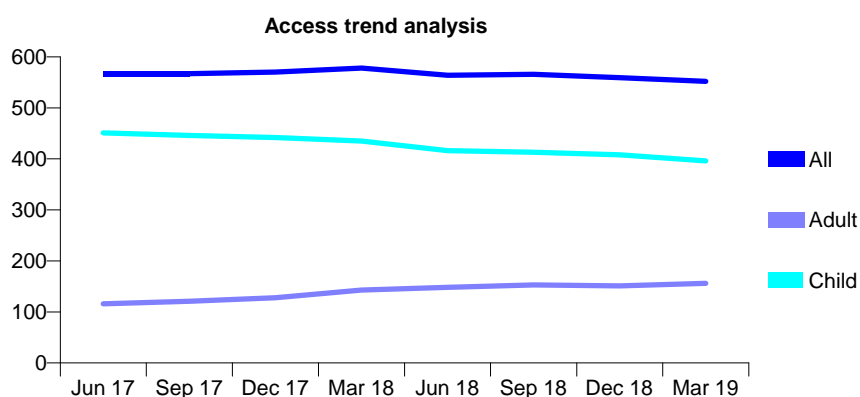
## Q69 - Vital Signs At a Glance Contract Report for 139831/0001 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | High Street Dental Practice (Pangbourne) L |
| Contract type name   | GDS Contract                               |
| Purpose of contract  | General                                    |
| Contract start date  | 01/08/2010                                 |
| Contract end date    |  |

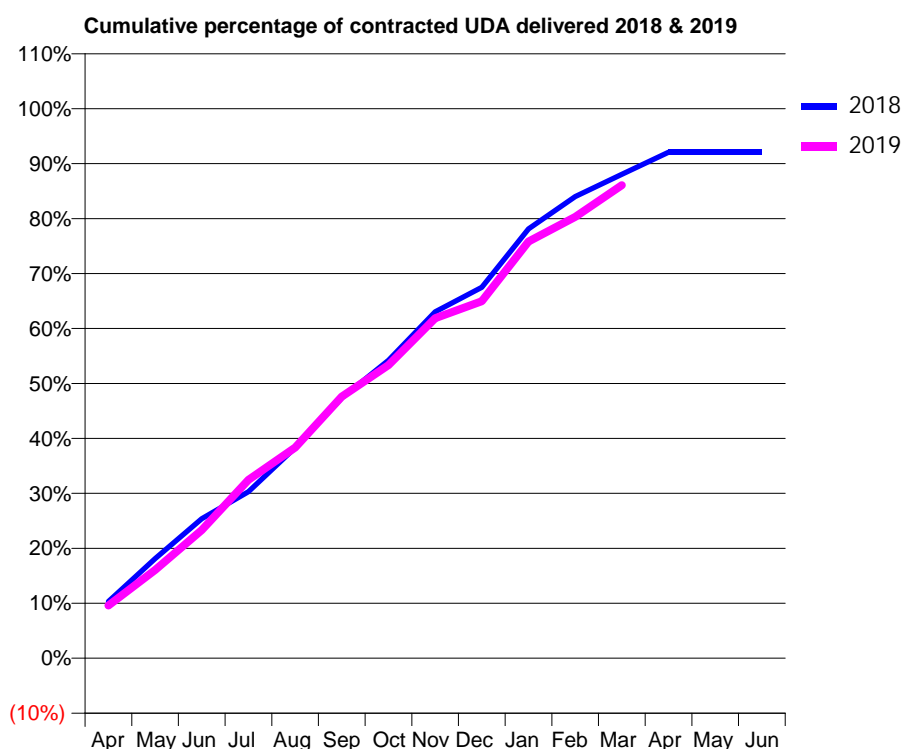
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 940        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,638.61 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 578           |                               |
| Quarter ending June 2018         | 564           | ↓                             |
| Quarter ending September 2018    | 566           | →                             |
| Quarter ending December 2018     | 559           | ↓                             |
| Quarter ending March 2019        | 552           | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 97   | 90   |
| May       | 170  | 151  |
| June      | 239  | 219  |
| July      | 285  | 305  |
| August    | 360  | 360  |
| September | 445  | 447  |
| October   | 509  | 502  |
| November  | 592  | 582  |
| December  | 634  | 611  |
| January   | 734  | 713  |
| February  | 790  | 755  |
| March     | 828  | 809  |
| April     | 866  |      |
| May       | 866  |      |
| June      | 866  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 645         | 4.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 109         | 1.8%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 447      | 645         | 69.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 63       | 109         | 57.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 717         | 1.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 717         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 717         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

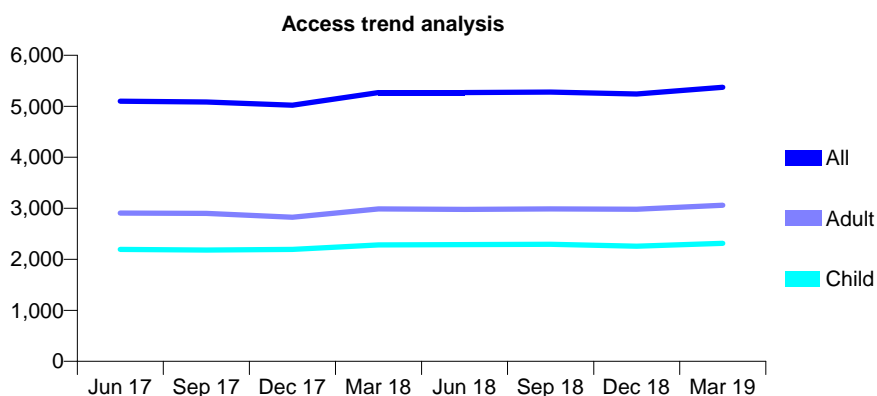
## Q69 - Vital Signs At a Glance Contract Report for 140694/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Abbey D. Surgery Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2008           |
| Contract end date    |                      |

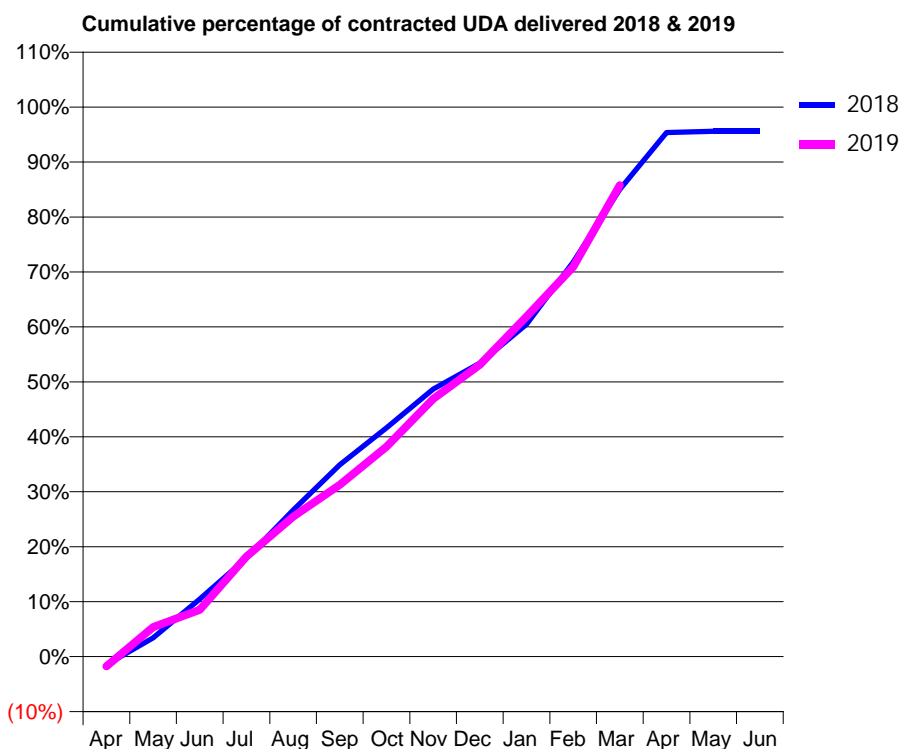
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,878      |
| Carry forward general activity (UDA)        | 697         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £465,678.49 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,270       |                               |
| Quarter ending June 2018         | 5,268       | →                             |
| Quarter ending September 2018    | 5,281       | →                             |
| Quarter ending December 2018     | 5,240       | →                             |
| Quarter ending March 2019        | 5,373       | ↑                             |
| <b>Variance since March 2018</b> | <b>2.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -237                              | -283   |
| May       | 545                               | 852    |
| June      | 1,663                             | 1,353  |
| July      | 2,844                             | 2,893  |
| August    | 4,231                             | 4,045  |
| September | 5,544                             | 4,966  |
| October   | 6,611                             | 6,064  |
| November  | 7,730                             | 7,447  |
| December  | 8,480                             | 8,433  |
| January   | 9,599                             | 9,825  |
| February  | 11,400                            | 11,262 |
| March     | 13,499                            | 13,619 |
| April     | 15,141                            |        |
| May       | 15,180                            |        |
| June      | 15,180                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 328      | 3,012       | 10.9%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 700      | 3,185       | 22.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,347    | 3,012       | 44.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 825      | 3,185       | 25.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 896      | 5,175       | 17.3%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 5,175       | 0.6%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 58       | 5,175       | 1.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

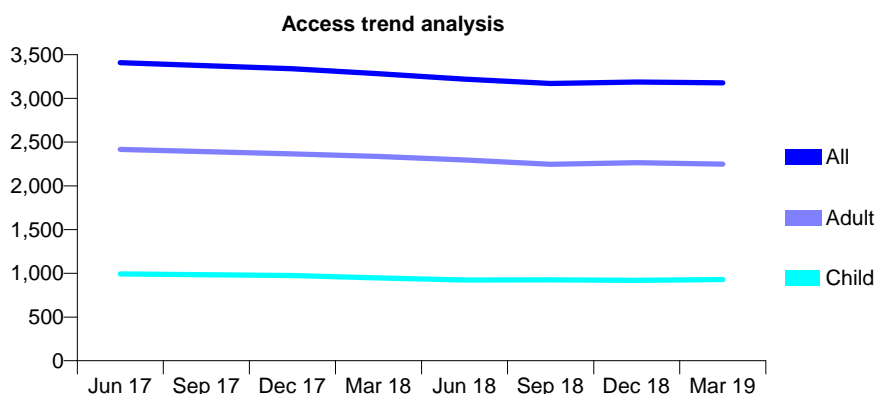
## Q69 - Vital Signs At a Glance Contract Report for 142379/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Bicester Dental Care |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/10/2011           |
| Contract end date    |                      |

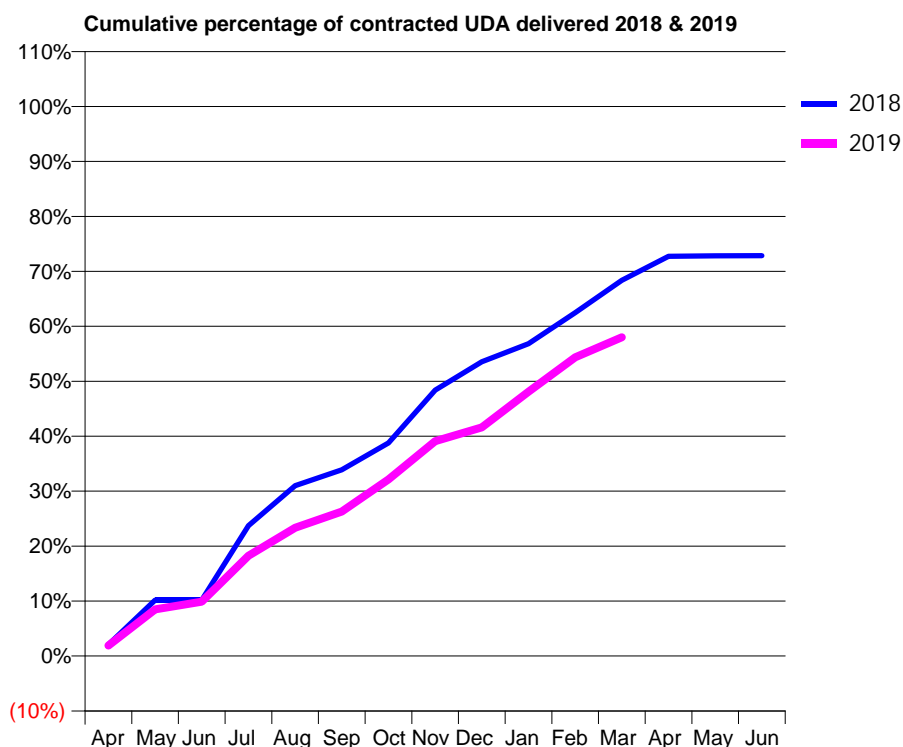
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,694      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £333,020.13 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,283         |                               |
| Quarter ending June 2018         | 3,220         | ↓                             |
| Quarter ending September 2018    | 3,170         | ↓                             |
| Quarter ending December 2018     | 3,187         | →                             |
| Quarter ending March 2019        | 3,178         | →                             |
| <b>Variance since March 2018</b> | <b>(3.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 268                               | 241   |
| May       | 1,292                             | 1,078 |
| June      | 1,292                             | 1,256 |
| July      | 3,012                             | 2,318 |
| August    | 3,934                             | 2,966 |
| September | 4,301                             | 3,338 |
| October   | 4,924                             | 4,079 |
| November  | 6,140                             | 4,965 |
| December  | 6,797                             | 5,280 |
| January   | 7,212                             | 6,106 |
| February  | 7,929                             | 6,903 |
| March     | 8,679                             | 7,365 |
| April     | 9,234                             |       |
| May       | 9,244                             |       |
| June      | 9,245                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 1,484       | 4.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 227      | 2,911       | 7.8%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,012    | 1,484       | 68.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,628    | 2,911       | 55.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 251      | 4,100       | 6.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 4,100       | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 4,100       | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

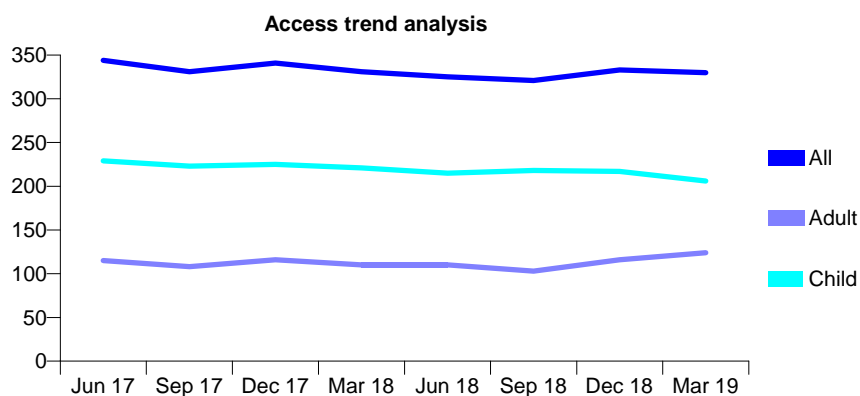
## Q69 - Vital Signs At a Glance Contract Report for 143073/0001 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | MARKET SQUARE DENTAL PRACTICE P |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 03/11/2014                      |
| Contract end date    |                                 |

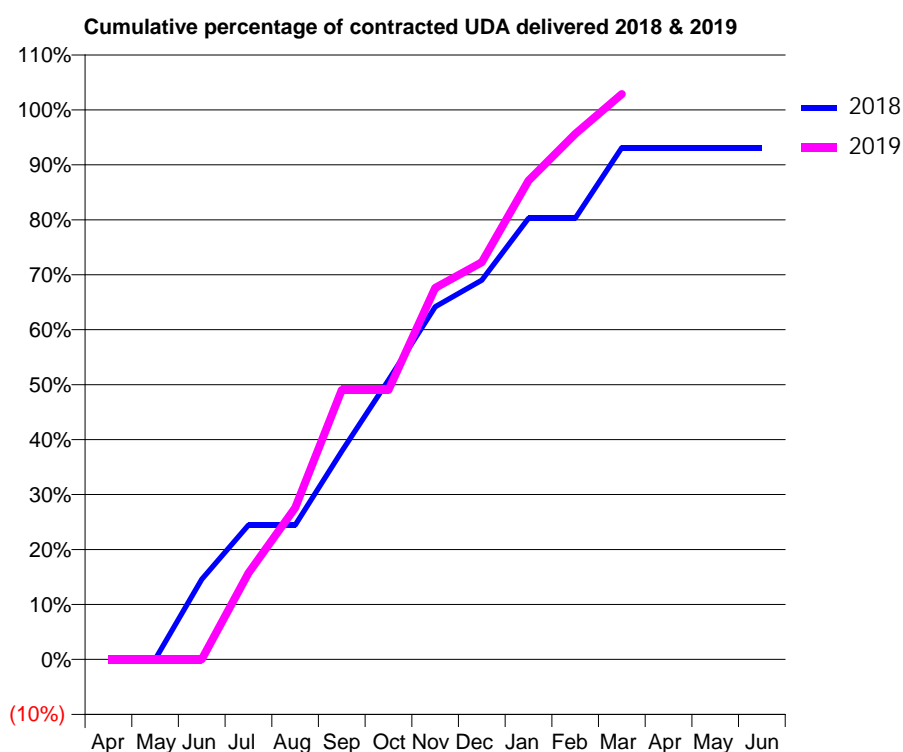
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 648        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,352.56 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 331           |                               |
| Quarter ending June 2018         | 325           | ↓                             |
| Quarter ending September 2018    | 321           | ↓                             |
| Quarter ending December 2018     | 333           | ↑                             |
| Quarter ending March 2019        | 330           | →                             |
| <b>Variance since March 2018</b> | <b>(0.3%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 0                                 | 0    |
| June      | 94                                | 0    |
| July      | 158                               | 102  |
| August    | 158                               | 179  |
| September | 245                               | 318  |
| October   | 329                               | 318  |
| November  | 416                               | 438  |
| December  | 447                               | 468  |
| January   | 520                               | 564  |
| February  | 520                               | 620  |
| March     | 603                               | 667  |
| April     | 603                               |      |
| May       | 603                               |      |
| June      | 603                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 320         | 9.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 108         | 12.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 176      | 320         | 55.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 40       | 108         | 37.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 396         | 2.5%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 396         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 396         | 2.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



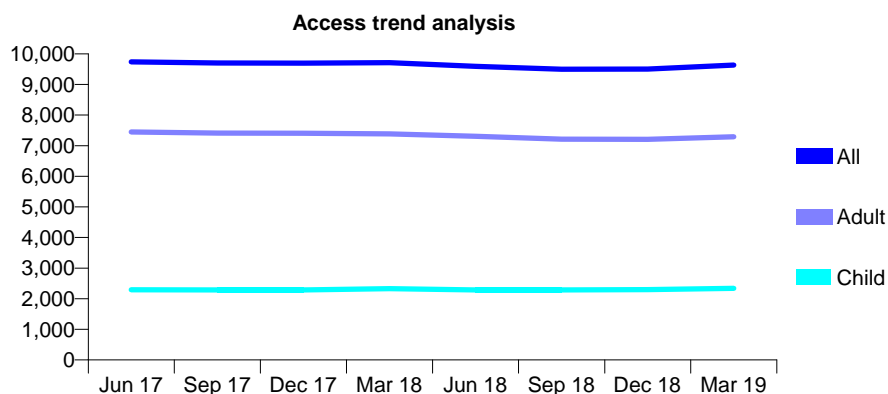
## Q69 - Vital Signs At a Glance Contract Report for 143367/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Bloxdent Ltd |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2010   |
| Contract end date    |              |

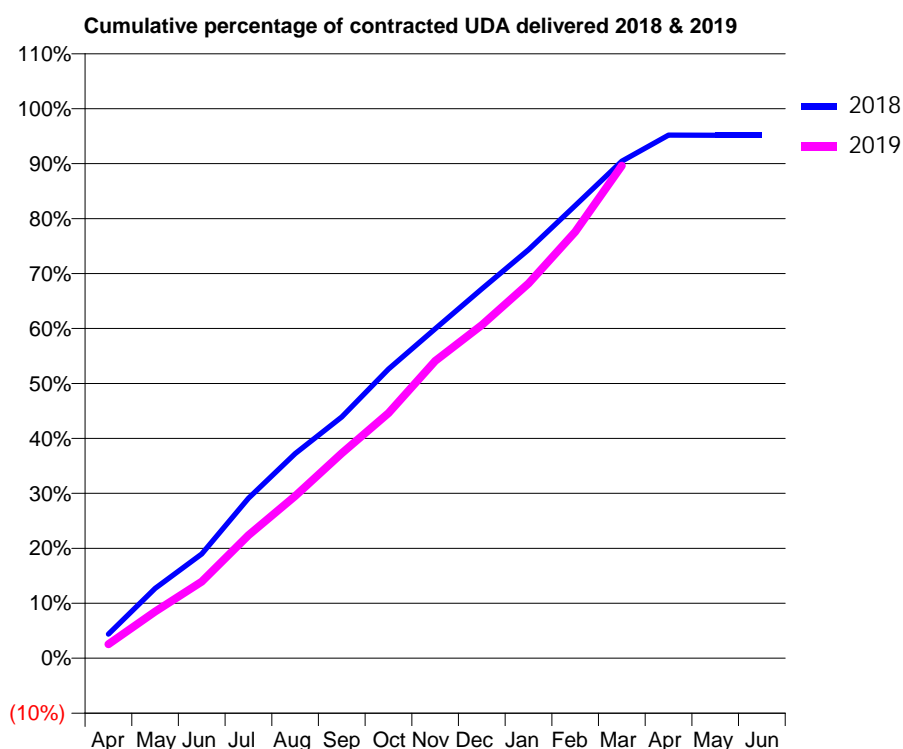
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,812      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £667,658.78 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 9,715         |                               |
| Quarter ending June 2018         | 9,591         | ↓                             |
| Quarter ending September 2018    | 9,498         | →                             |
| Quarter ending December 2018     | 9,506         | →                             |
| Quarter ending March 2019        | 9,634         | →                             |
| <b>Variance since March 2018</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 1,130  | 662    |
| May       | 3,287  | 2,194  |
| June      | 4,902  | 3,601  |
| July      | 7,513  | 5,781  |
| August    | 9,611  | 7,617  |
| September | 11,332 | 9,627  |
| October   | 13,581 | 11,511 |
| November  | 15,475 | 13,964 |
| December  | 17,347 | 15,646 |
| January   | 19,192 | 17,599 |
| February  | 21,261 | 20,026 |
| March     | 23,339 | 23,133 |
| April     | 24,571 |        |
| May       | 24,566 |        |
| June      | 24,561 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 281      | 3,853       | 7.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,440    | 10,776      | 13.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,511    | 3,853       | 65.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,252    | 10,776      | 58.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,072    | 12,912      | 8.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 211      | 12,912      | 1.6%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 57       | 12,912      | 0.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

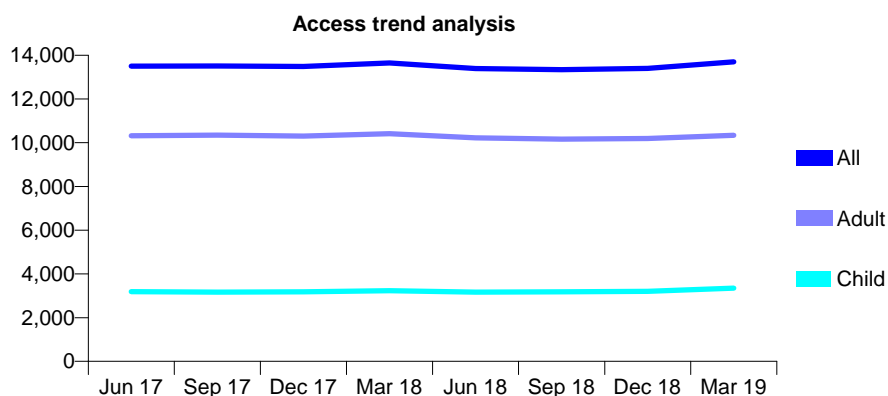
## Q69 - Vital Signs At a Glance Contract Report for 143367/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Bloxdent Ltd |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2010   |
| Contract end date    |              |

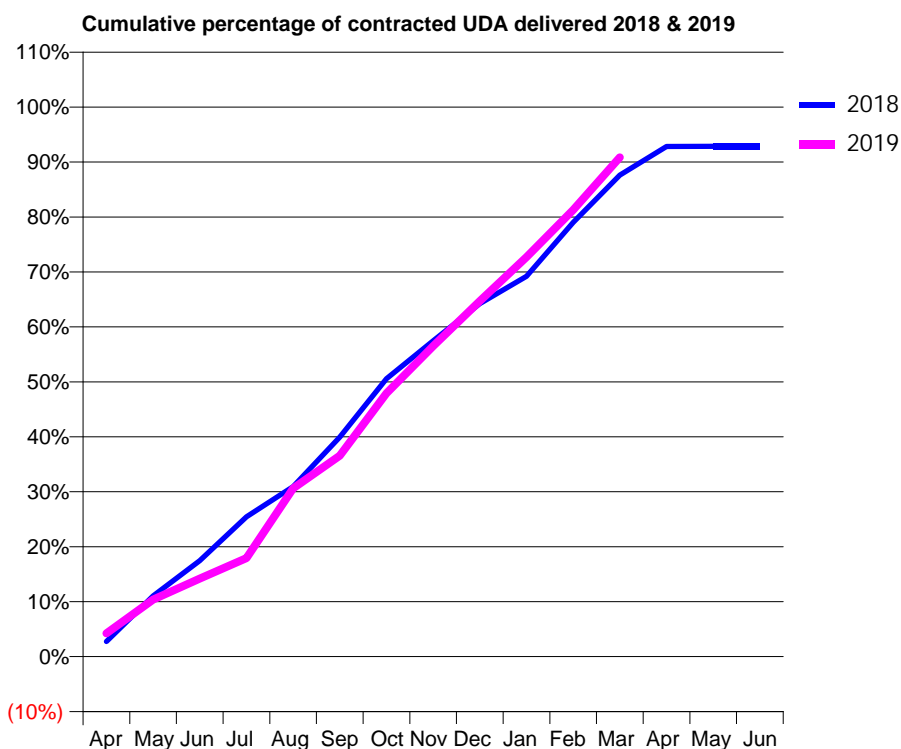
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 35,340      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £859,320.37 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 13,651      |                               |
| Quarter ending June 2018         | 13,392      | ↓                             |
| Quarter ending September 2018    | 13,347      | →                             |
| Quarter ending December 2018     | 13,398      | →                             |
| Quarter ending March 2019        | 13,696      | ↑                             |
| <b>Variance since March 2018</b> | <b>0.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 969                               | 1,492  |
| May       | 3,910                             | 3,670  |
| June      | 6,170                             | 5,022  |
| July      | 8,992                             | 6,332  |
| August    | 10,941                            | 10,821 |
| September | 14,118                            | 12,916 |
| October   | 17,873                            | 16,934 |
| November  | 20,315                            | 19,967 |
| December  | 22,695                            | 22,872 |
| January   | 24,464                            | 25,699 |
| February  | 27,923                            | 28,737 |
| March     | 30,963                            | 32,100 |
| April     | 32,803                            |        |
| May       | 32,813                            |        |
| June      | 32,815                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 346      | 5,041       | 6.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2,061    | 14,484      | 14.2%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,081    | 5,041       | 61.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8,310    | 14,484      | 57.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,552    | 18,005      | 8.6%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 346      | 18,005      | 1.9%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 86       | 18,005      | 0.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

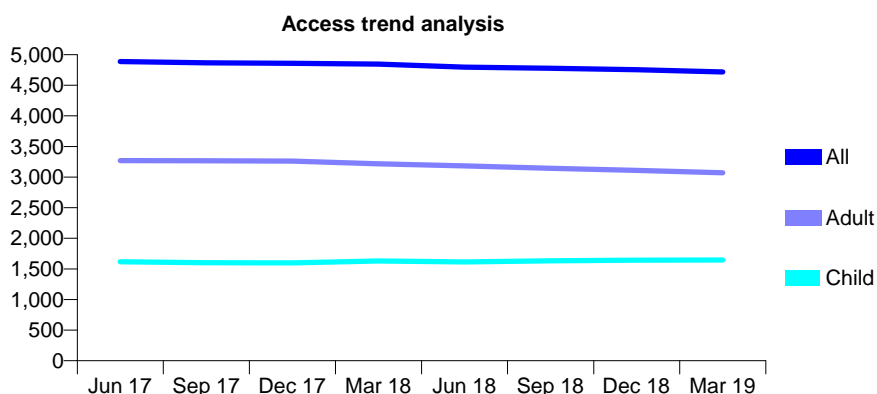
## Q69 - Vital Signs At a Glance Contract Report for 145971/0001 - March 2019

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Gill Brothers Dental Surgeries Ltd |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 05/05/2009                         |
| Contract end date    |                                    |

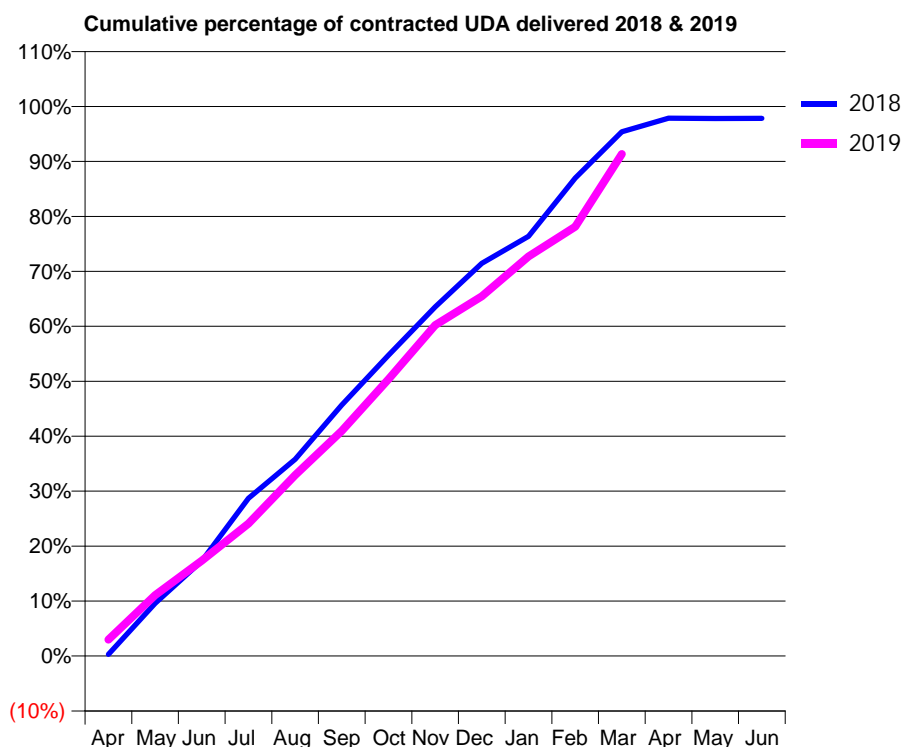
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,940      |
| Carry forward general activity (UDA)        | 368         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £448,410.62 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,847         |                               |
| Quarter ending June 2018         | 4,797         | ↓                             |
| Quarter ending September 2018    | 4,776         | →                             |
| Quarter ending December 2018     | 4,754         | →                             |
| Quarter ending March 2019        | 4,717         | →                             |
| <b>Variance since March 2018</b> | <b>(2.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 52                                | 506    |
| May       | 1,625                             | 1,879  |
| June      | 2,928                             | 2,937  |
| July      | 4,861                             | 4,083  |
| August    | 6,066                             | 5,576  |
| September | 7,738                             | 6,935  |
| October   | 9,271                             | 8,534  |
| November  | 10,765                            | 10,199 |
| December  | 12,105                            | 11,091 |
| January   | 12,940                            | 12,316 |
| February  | 14,730                            | 13,236 |
| March     | 16,159                            | 15,477 |
| April     | 16,575                            |        |
| May       | 16,571                            |        |
| June      | 16,572                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 2,162       | 3.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 294      | 3,634       | 8.1%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,243    | 2,162       | 57.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,041    | 3,634       | 56.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 252      | 5,629       | 4.5%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 47       | 5,629       | 0.8%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 5,629       | 0.7%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

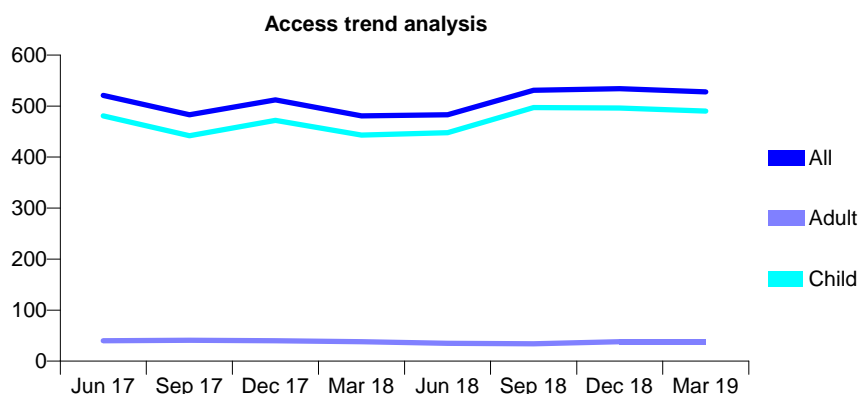
## Q69 - Vital Signs At a Glance Contract Report for 147451/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Halldent Ltd |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2007   |
| Contract end date    |              |

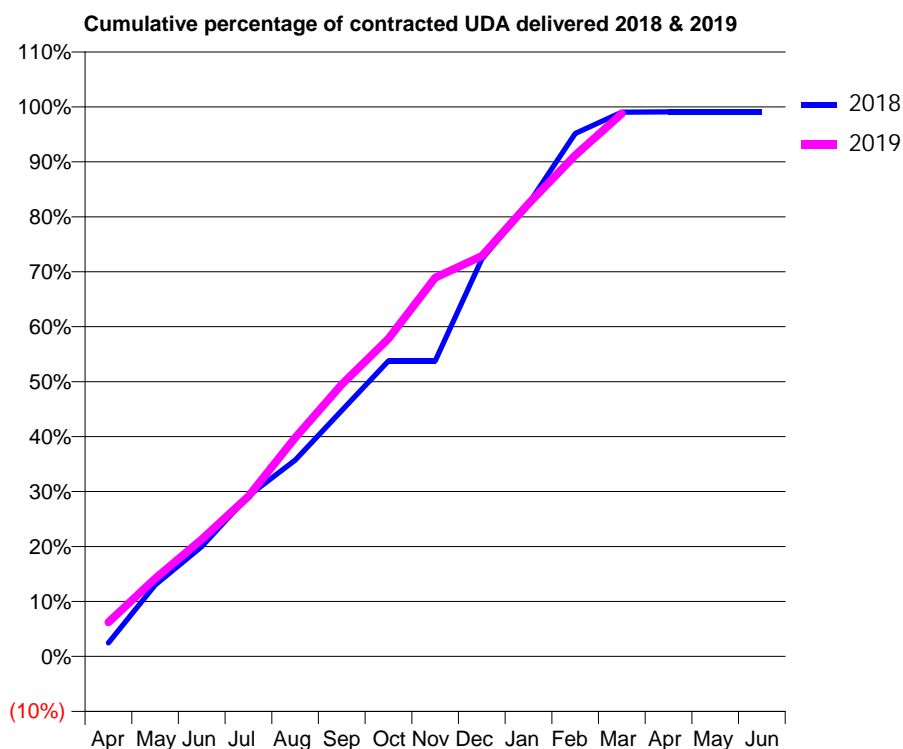
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,300      |
| Carry forward general activity (UDA)        | 11         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £37,665.13 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 481         |                               |
| Quarter ending June 2018         | 483         | →                             |
| Quarter ending September 2018    | 531         | ↑                             |
| Quarter ending December 2018     | 534         | →                             |
| Quarter ending March 2019        | 528         | ↓                             |
| <b>Variance since March 2018</b> | <b>9.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 32                                | 81    |
| May       | 169                               | 184   |
| June      | 260                               | 277   |
| July      | 380                               | 379   |
| August    | 464                               | 517   |
| September | 582                               | 643   |
| October   | 699                               | 752   |
| November  | 699                               | 896   |
| December  | 940                               | 947   |
| January   | 1,071                             | 1,071 |
| February  | 1,237                             | 1,186 |
| March     | 1,287                             | 1,284 |
| April     | 1,288                             |       |
| May       | 1,288                             |       |
| June      | 1,288                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 933         | 7.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 608      | 933         | 65.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 931         | 1.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 931         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 931         | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

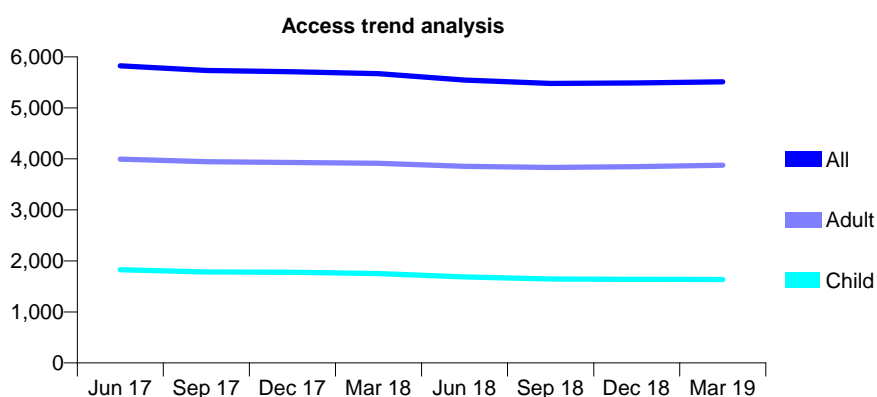
## Q69 - Vital Signs At a Glance Contract Report for 148318/0001 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Forlon Dental Surgeries Limited |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2006                      |
| Contract end date    |                                 |

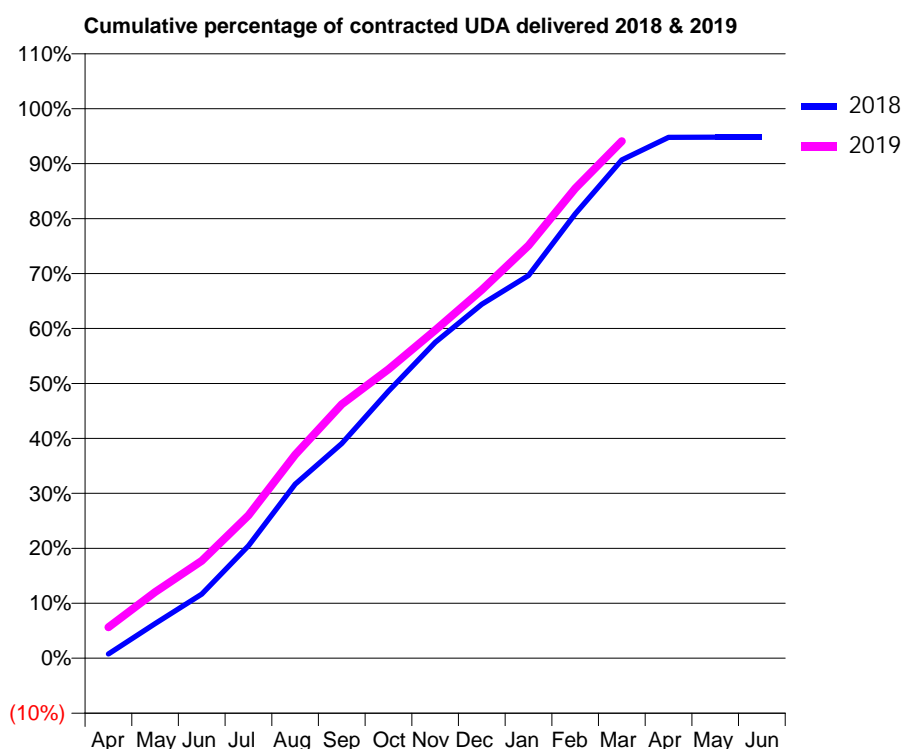
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,550      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £301,027.66 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,668         |                               |
| Quarter ending June 2018         | 5,544         | ↓                             |
| Quarter ending September 2018    | 5,479         | ↓                             |
| Quarter ending December 2018     | 5,488         | →                             |
| Quarter ending March 2019        | 5,511         | →                             |
| <b>Variance since March 2018</b> | <b>(2.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 101    | 709    |
| May       | 811    | 1,512  |
| June      | 1,499  | 2,224  |
| July      | 2,630  | 3,264  |
| August    | 4,070  | 4,650  |
| September | 5,017  | 5,798  |
| October   | 6,245  | 6,597  |
| November  | 7,387  | 7,491  |
| December  | 8,275  | 8,412  |
| January   | 8,950  | 9,425  |
| February  | 10,391 | 10,727 |
| March     | 11,653 | 11,804 |
| April     | 12,177 |        |
| May       | 12,181 |        |
| June      | 12,181 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 148      | 2,119       | 7.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 861      | 4,947       | 17.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,018    | 2,119       | 48.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,265    | 4,947       | 45.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 663      | 6,293       | 10.5%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 57       | 6,293       | 0.9%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 6,293       | 0.7%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

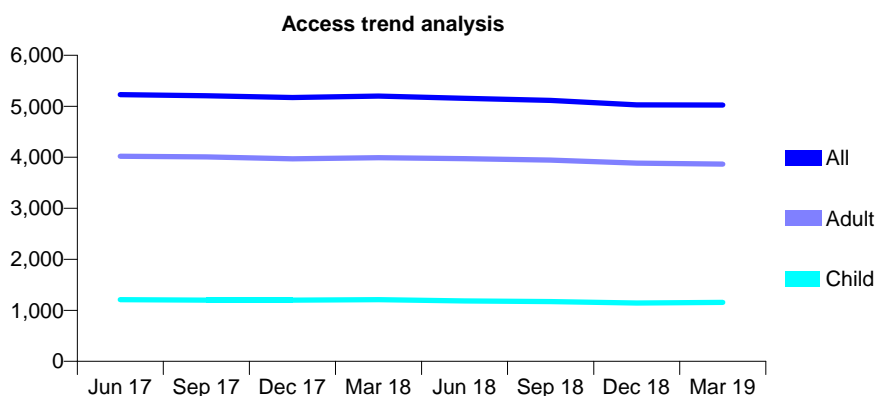
## Q69 - Vital Signs At a Glance Contract Report for 149500/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | OPTIMA CARE (HW) LTD |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/11/2012           |
| Contract end date    |                      |

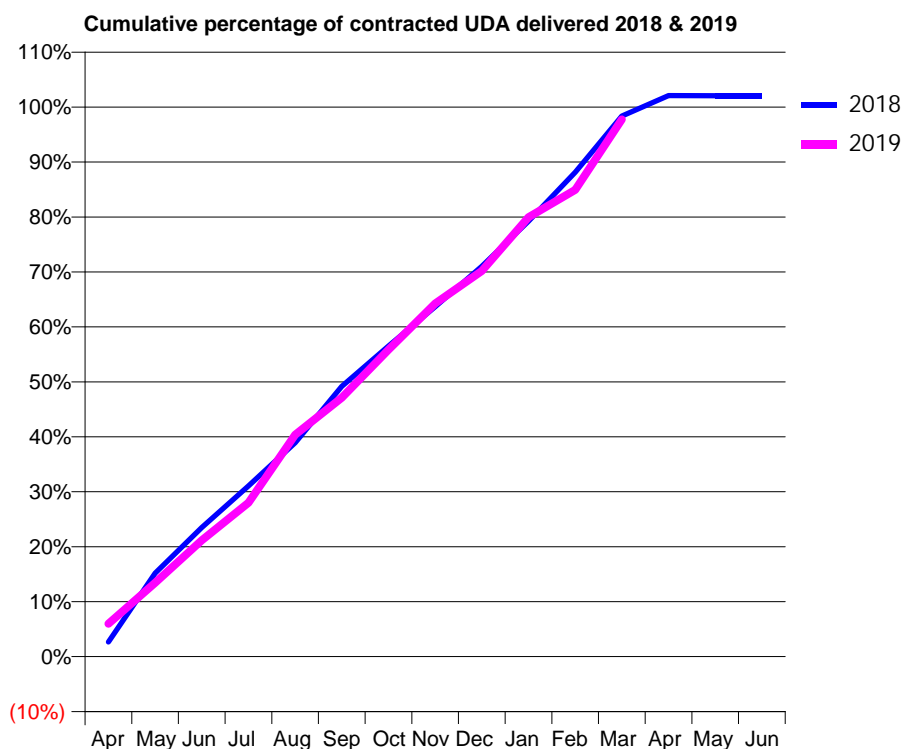
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,444      |
| Carry forward general activity (UDA)        | -268        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £325,870.46 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,202         |                               |
| Quarter ending June 2018         | 5,158         | →                             |
| Quarter ending September 2018    | 5,115         | →                             |
| Quarter ending December 2018     | 5,030         | ↓                             |
| Quarter ending March 2019        | 5,024         | →                             |
| <b>Variance since March 2018</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 359                               | 806    |
| May       | 2,045                             | 1,808  |
| June      | 3,156                             | 2,844  |
| July      | 4,173                             | 3,766  |
| August    | 5,231                             | 5,430  |
| September | 6,613                             | 6,335  |
| October   | 7,597                             | 7,509  |
| November  | 8,561                             | 8,642  |
| December  | 9,547                             | 9,433  |
| January   | 10,649                            | 10,749 |
| February  | 11,848                            | 11,418 |
| March     | 13,223                            | 13,138 |
| April     | 13,724                            |        |
| May       | 13,720                            |        |
| June      | 13,721                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 1,763       | 3.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 424      | 5,087       | 8.3%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,078    | 1,763       | 61.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,729    | 5,087       | 53.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 358      | 6,623       | 5.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 6,623       | 0.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 6,623       | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

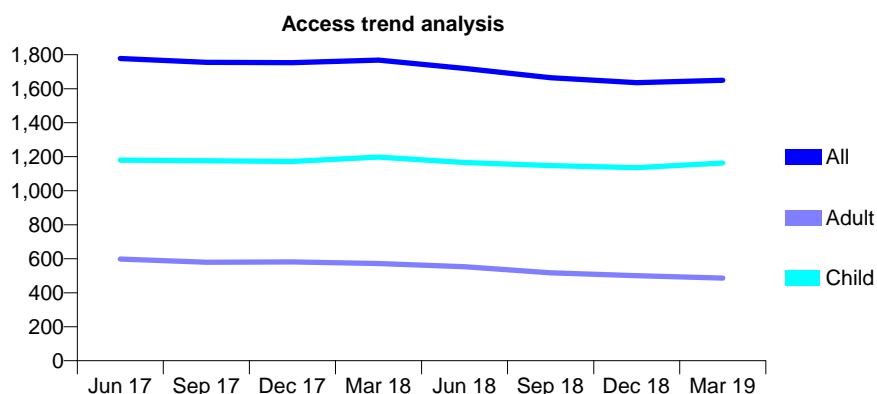
## Q69 - Vital Signs At a Glance Contract Report for 151343/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | York House Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/05/2012                 |
| Contract end date    |                            |

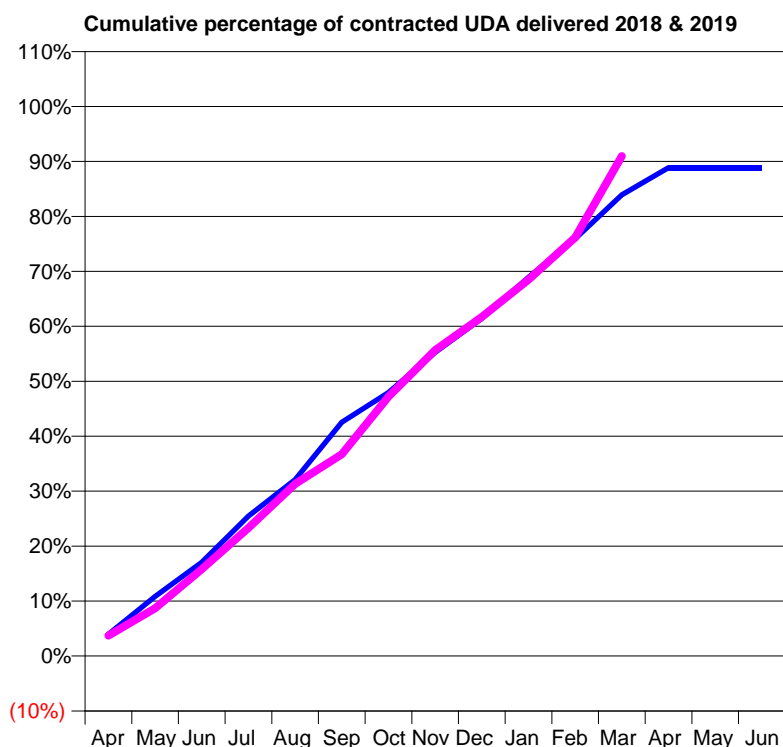
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,800      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £93,772.73 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,768         |                               |
| Quarter ending June 2018         | 1,719         | ↓                             |
| Quarter ending September 2018    | 1,665         | ↓                             |
| Quarter ending December 2018     | 1,635         | ↓                             |
| Quarter ending March 2019        | 1,649         | →                             |
| <b>Variance since March 2018</b> | <b>(6.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 177                               | 141   |
| May       | 482                               | 330   |
| June      | 757                               | 601   |
| July      | 1,131                             | 886   |
| August    | 1,426                             | 1,190 |
| September | 1,888                             | 1,395 |
| October   | 2,130                             | 1,793 |
| November  | 2,454                             | 2,116 |
| December  | 2,727                             | 2,345 |
| January   | 3,059                             | 2,602 |
| February  | 3,371                             | 2,894 |
| March     | 3,726                             | 3,457 |
| April     | 3,944                             |       |
| May       | 3,945                             |       |
| June      | 3,945                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 112      | 1,871       | 6.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 94       | 515         | 18.3%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,303    | 1,871       | 69.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 283      | 515         | 55.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 114      | 2,253       | 5.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,253       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 32       | 2,253       | 1.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

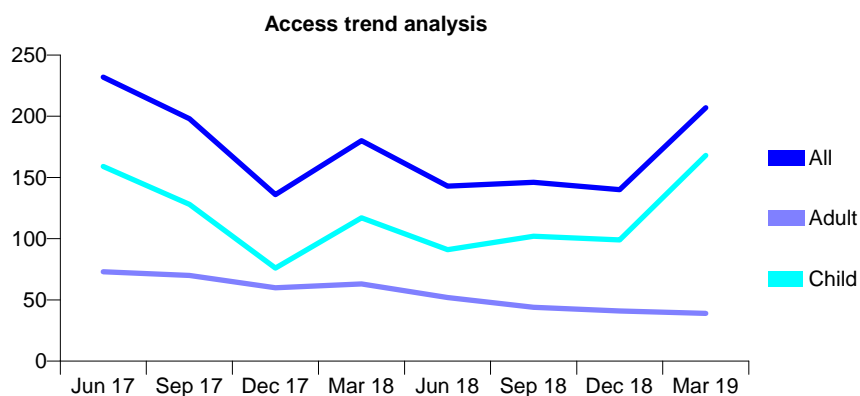
## Q69 - Vital Signs At a Glance Contract Report for 152145/0001 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | Fullarton and Hughes Dental Partnership |
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/10/2015                              |
| Contract end date    | 31/03/2019                              |

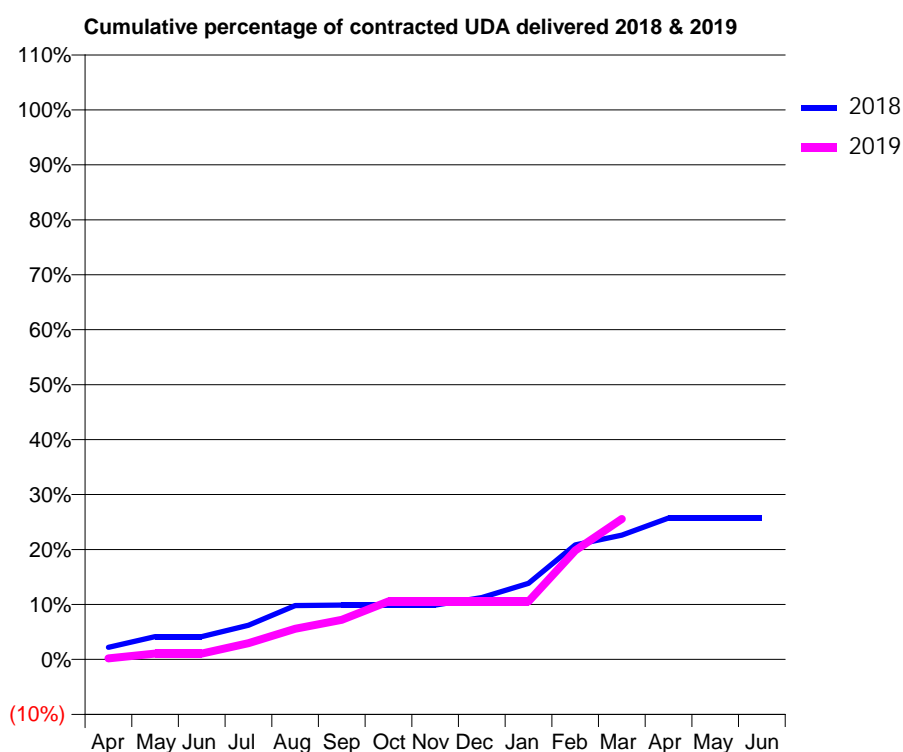
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,594      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £35,337.71 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 180          |                               |
| Quarter ending June 2018         | 143          | ↓                             |
| Quarter ending September 2018    | 146          | ↑                             |
| Quarter ending December 2018     | 140          | ↓                             |
| Quarter ending March 2019        | 207          | ↑                             |
| <b>Variance since March 2018</b> | <b>15.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 35                                | 3    |
| May       | 66                                | 17   |
| June      | 66                                | 17   |
| July      | 99                                | 47   |
| August    | 157                               | 89   |
| September | 158                               | 115  |
| October   | 158                               | 168  |
| November  | 158                               | 168  |
| December  | 180                               | 168  |
| January   | 221                               | 168  |
| February  | 332                               | 316  |
| March     | 360                               | 407  |
| April     | 410                               |      |
| May       | 410                               |      |
| June      | 410                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 267         | 9.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 28          | 3.6%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 74       | 267         | 27.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8        | 28          | 28.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 265         | 2.6%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 265         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 265         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



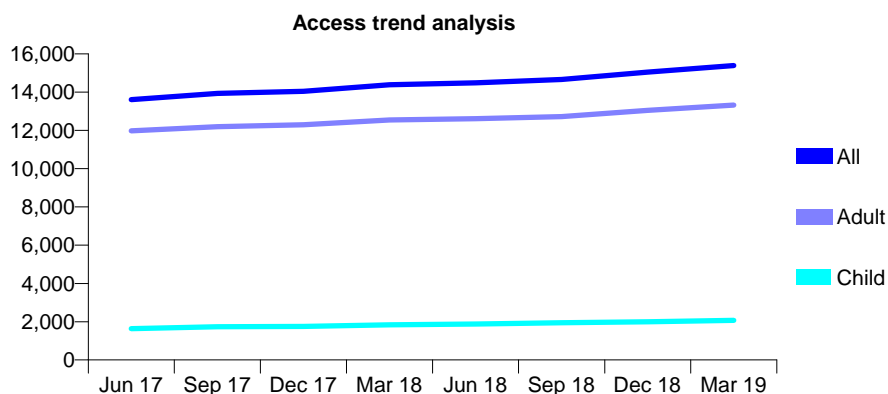
## Q69 - Vital Signs At a Glance Contract Report for 152234/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | Studental Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2009    |
| Contract end date    |               |

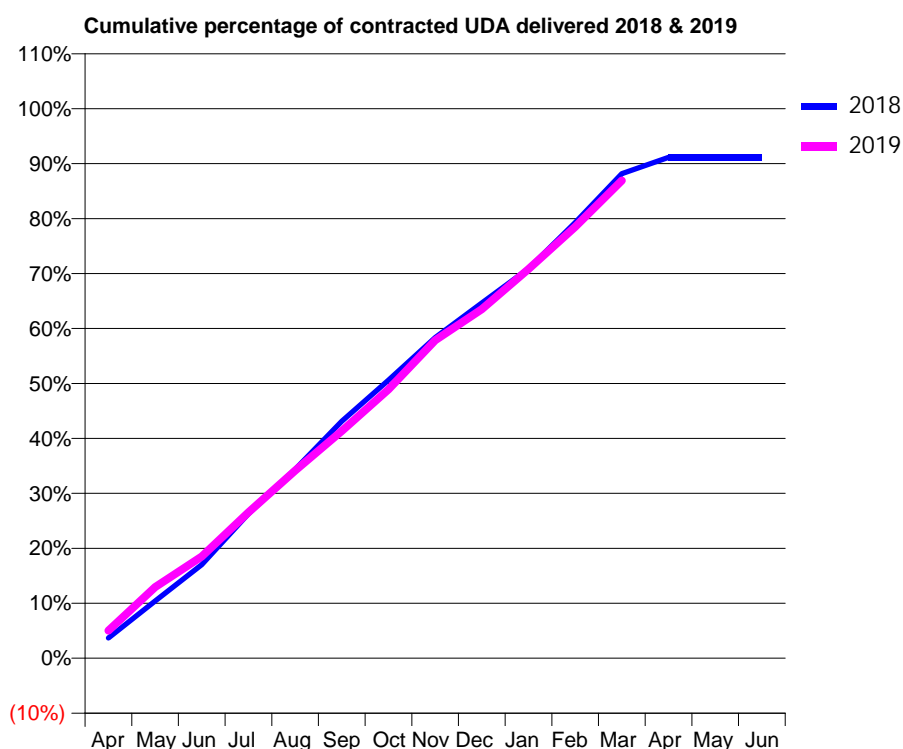
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 34,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £887,799.78 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 14,384      |                               |
| Quarter ending June 2018         | 14,486      | →                             |
| Quarter ending September 2018    | 14,667      | →                             |
| Quarter ending December 2018     | 15,046      | ↑                             |
| Quarter ending March 2019        | 15,389      | ↑                             |
| <b>Variance since March 2018</b> | <b>7.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 1,257  | 1,712  |
| May       | 3,544  | 4,402  |
| June      | 5,787  | 6,290  |
| July      | 8,941  | 9,033  |
| August    | 11,690 | 11,616 |
| September | 14,659 | 14,053 |
| October   | 17,204 | 16,626 |
| November  | 19,841 | 19,665 |
| December  | 21,975 | 21,585 |
| January   | 24,106 | 24,071 |
| February  | 26,962 | 26,691 |
| March     | 29,976 | 29,552 |
| April     | 30,983 |        |
| May       | 30,985 |        |
| June      | 30,982 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 249      | 2,900       | 8.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,484    | 13,884      | 10.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,516    | 2,900       | 52.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,970    | 13,884      | 35.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2,057    | 16,228      | 12.7%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 144      | 16,228      | 0.9%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 53       | 16,228      | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

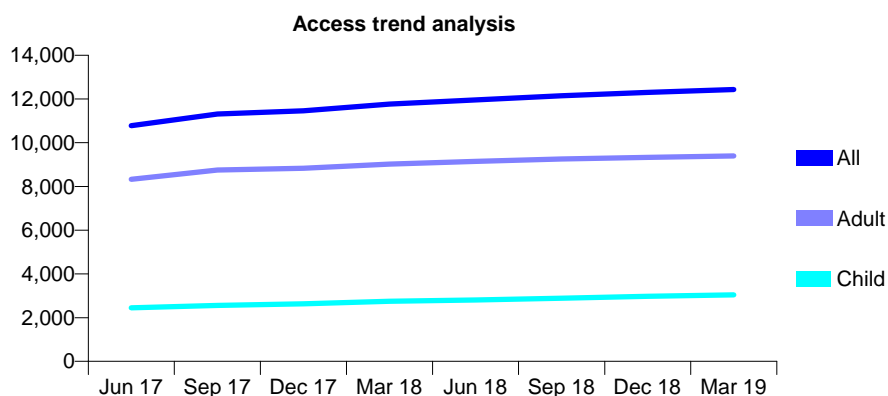
## Q69 - Vital Signs At a Glance Contract Report for 152552/0001 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Ahmed Aleishaker and Dinah Alshamma |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/08/2015                          |
| Contract end date    |                                     |

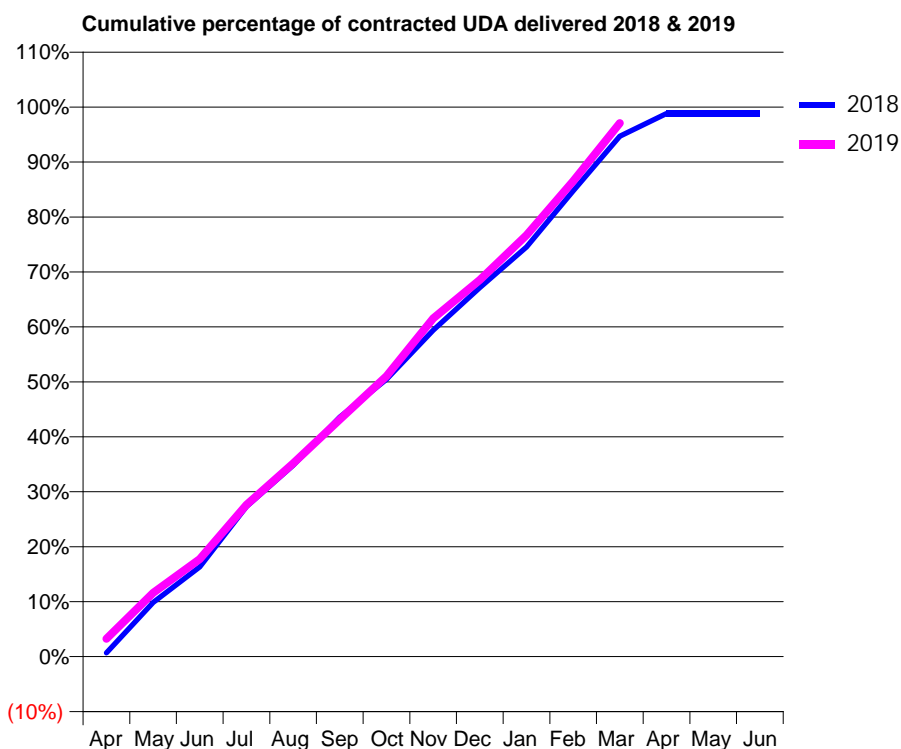
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 30,748      |
| Carry forward general activity (UDA)        | 351         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £816,100.70 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 11,770      |                               |
| Quarter ending June 2018         | 11,957      | →                             |
| Quarter ending September 2018    | 12,147      | →                             |
| Quarter ending December 2018     | 12,302      | →                             |
| Quarter ending March 2019        | 12,438      | →                             |
| <b>Variance since March 2018</b> | <b>5.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 206                               | 996    |
| May       | 2,951                             | 3,568  |
| June      | 4,878                             | 5,458  |
| July      | 8,172                             | 8,491  |
| August    | 10,411                            | 10,818 |
| September | 13,035                            | 13,259 |
| October   | 15,097                            | 15,694 |
| November  | 17,768                            | 18,928 |
| December  | 20,082                            | 21,072 |
| January   | 22,294                            | 23,581 |
| February  | 25,353                            | 26,609 |
| March     | 28,317                            | 29,847 |
| April     | 29,558                            |        |
| May       | 29,559                            |        |
| June      | 29,559                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 188      | 4,371       | 4.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,572    | 13,171      | 11.9%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,454    | 4,371       | 56.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7,347    | 13,171      | 55.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,032    | 17,007      | 6.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 58       | 17,007      | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 87       | 17,007      | 0.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

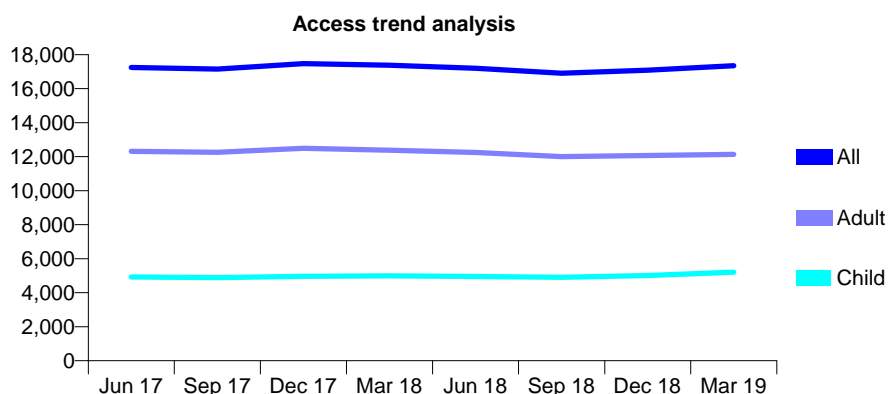
## Q69 - Vital Signs At a Glance Contract Report for 153389/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Smile Care (Dental) Ltd |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 10/03/2008              |
| Contract end date    |                         |

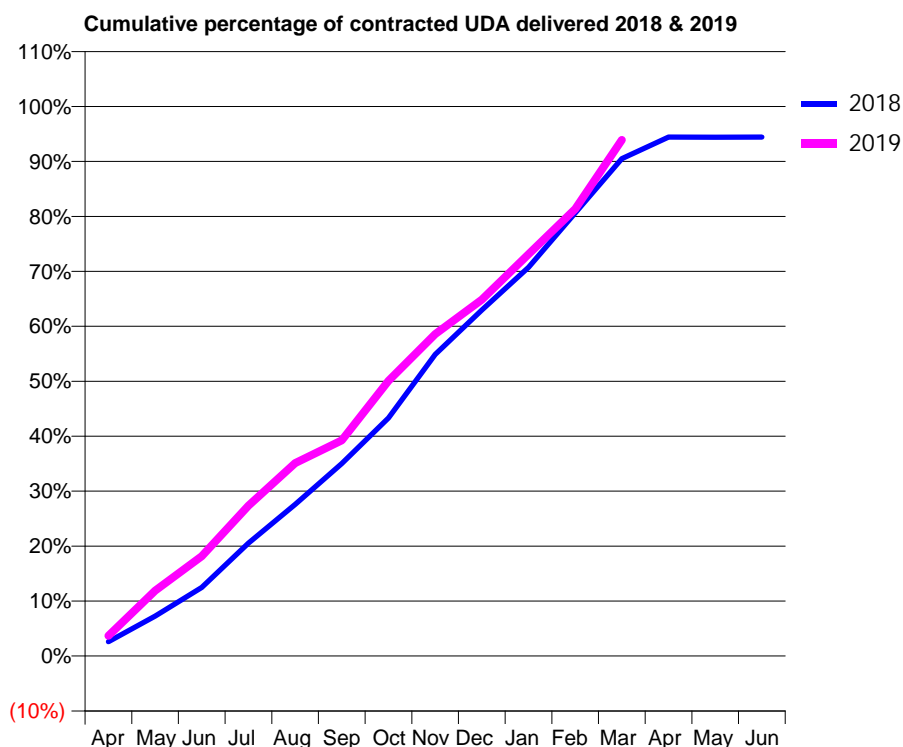
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 45,370        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,250,044.03 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 17,373        |                               |
| Quarter ending June 2018         | 17,204        | →                             |
| Quarter ending September 2018    | 16,907        | ↓                             |
| Quarter ending December 2018     | 17,084        | →                             |
| Quarter ending March 2019        | 17,352        | →                             |
| <b>Variance since March 2018</b> | <b>(0.1%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,187                             | 1,664  |
| May       | 3,296                             | 5,396  |
| June      | 5,664                             | 8,246  |
| July      | 9,322                             | 12,413 |
| August    | 12,528                            | 15,924 |
| September | 15,894                            | 17,813 |
| October   | 19,653                            | 22,716 |
| November  | 24,894                            | 26,576 |
| December  | 28,550                            | 29,415 |
| January   | 32,088                            | 33,166 |
| February  | 36,583                            | 36,911 |
| March     | 41,059                            | 42,606 |
| April     | 42,844                            |        |
| May       | 42,836                            |        |
| June      | 42,841                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 575      | 6,328       | 9.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,755    | 11,806      | 14.9%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,674    | 6,328       | 42.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,634    | 11,806      | 30.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2,716    | 16,617      | 16.3%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 132      | 16,617      | 0.8%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 45       | 16,617      | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 7           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

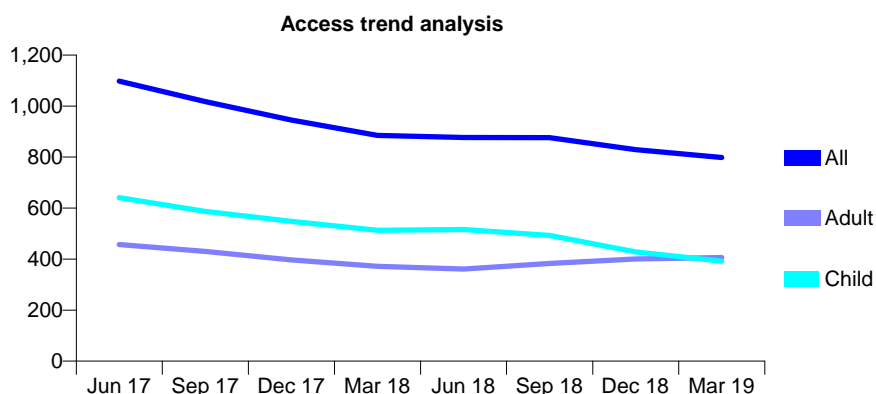
## Q69 - Vital Signs At a Glance Contract Report for 154601/0001 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Oxfordshire Priority Dental Service |
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2021                          |

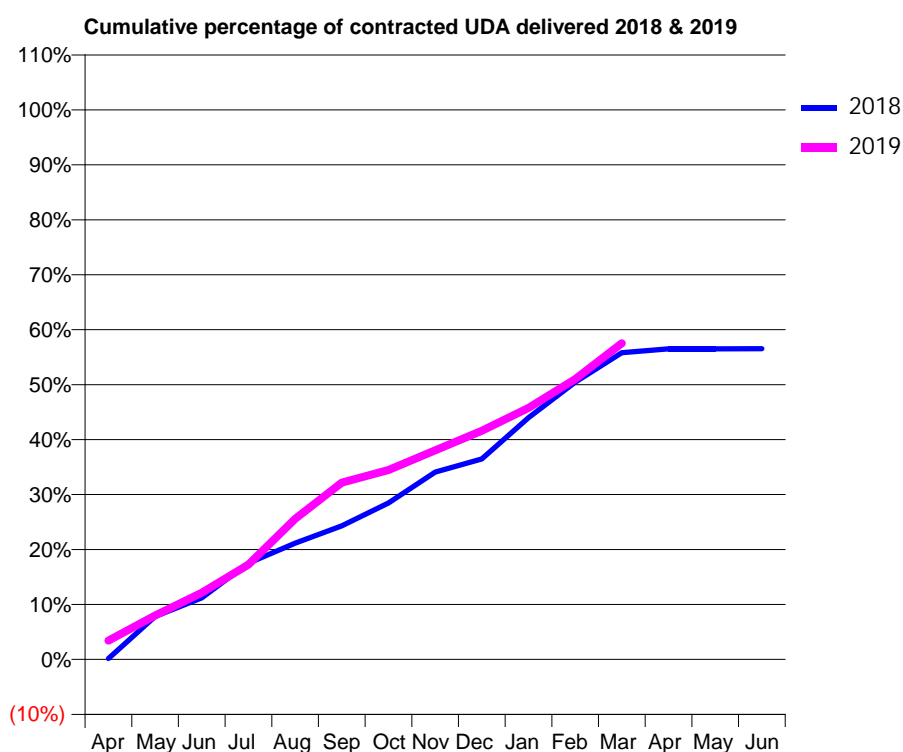
|   |       |
|---|-------|
| 18/19 Contracted general activity (UDA)     | 3,000 |
| Carry forward general activity (UDA)        | 0     |
| 18/19 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 885           |                               |
| Quarter ending June 2018         | 877           | →                             |
| Quarter ending September 2018    | 876           | →                             |
| Quarter ending December 2018     | 829           | ↓                             |
| Quarter ending March 2019        | 798           | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 4                                 | 103   |
| May       | 235                               | 240   |
| June      | 336                               | 364   |
| July      | 526                               | 518   |
| August    | 635                               | 768   |
| September | 729                               | 965   |
| October   | 854                               | 1,034 |
| November  | 1,022                             | 1,141 |
| December  | 1,095                             | 1,248 |
| January   | 1,319                             | 1,373 |
| February  | 1,514                             | 1,530 |
| March     | 1,674                             | 1,726 |
| April     | 1,695                             |       |
| May       | 1,695                             |       |
| June      | 1,696                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 67       | 546         | 12.3%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 24       | 499         | 4.8%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 205      | 546         | 37.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 112      | 499         | 22.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 184      | 1,030       | 17.9%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,030       | 0.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,030       | 0.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

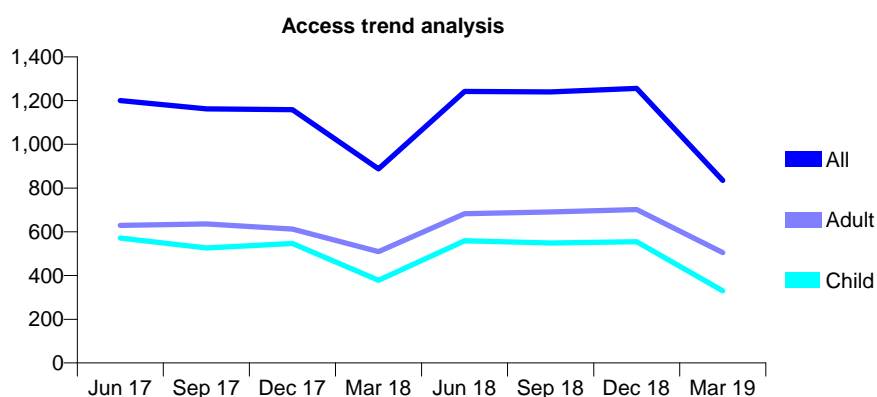
## Q69 - Vital Signs At a Glance Contract Report for 154601/0002 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Oxfordshire Priority Dental Service |
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General and Orthodontic             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2021                          |

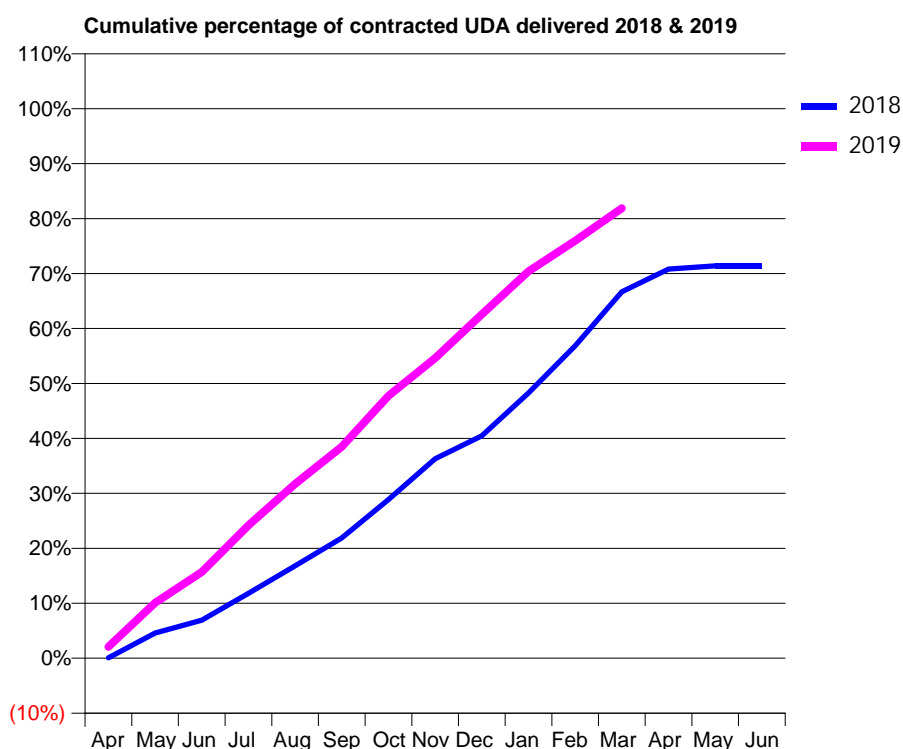
|   |       |
|---|-------|
| 18/19 Contracted general activity (UDA)     | 4,000 |
| Carry forward general activity (UDA)        | 0     |
| 18/19 Contracted orthodontic activity (UOA) | 1,350 |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 887           |                               |
| Quarter ending June 2018         | 1,242         | ↑                             |
| Quarter ending September 2018    | 1,240         | →                             |
| Quarter ending December 2018     | 1,256         | →                             |
| Quarter ending March 2019        | 835           | ↓                             |
| <b>Variance since March 2018</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 3                                 | 84    |
| May       | 184                               | 404   |
| June      | 277                               | 628   |
| July      | 472                               | 967   |
| August    | 673                               | 1,269 |
| September | 876                               | 1,540 |
| October   | 1,154                             | 1,909 |
| November  | 1,453                             | 2,185 |
| December  | 1,619                             | 2,503 |
| January   | 1,931                             | 2,816 |
| February  | 2,275                             | 3,039 |
| March     | 2,667                             | 3,275 |
| April     | 2,833                             |       |
| May       | 2,855                             |       |
| June      | 2,855                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 84       | 883         | 9.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 98       | 965         | 10.2%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 191      | 883         | 21.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 204      | 965         | 21.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 133      | 1,614       | 8.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,614       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,614       | 0.6%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

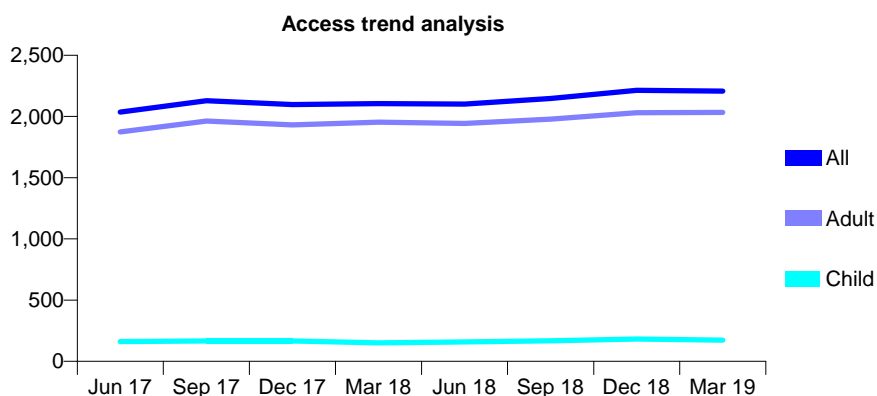
## Q69 - Vital Signs At a Glance Contract Report for 154601/0003 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Oxfordshire Priority Dental Service |
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2021                          |

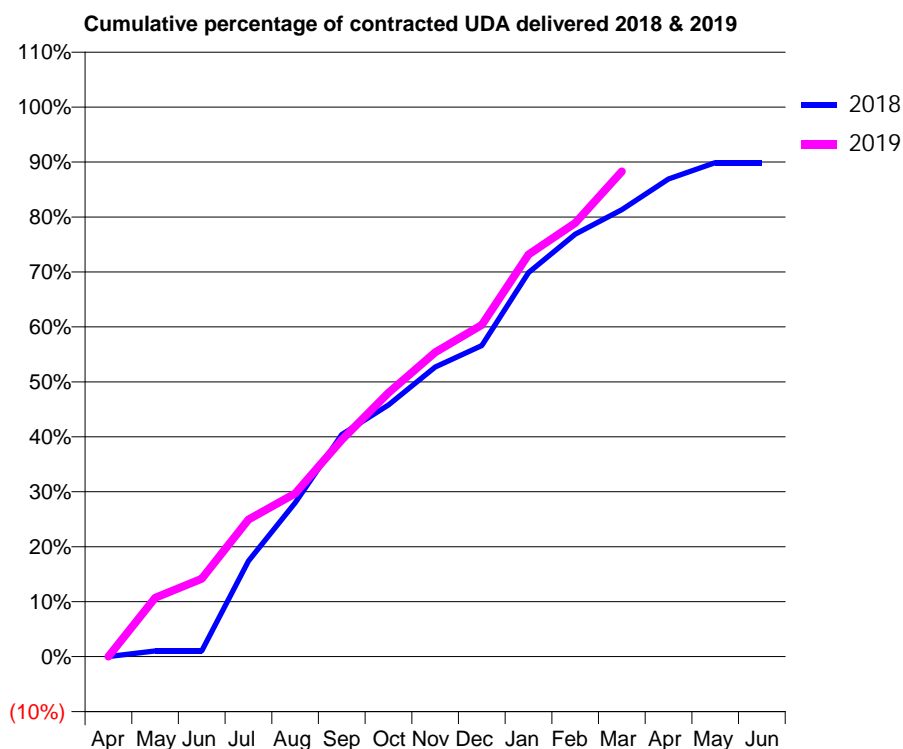
|   |       |
|---|-------|
| 18/19 Contracted general activity (UDA)     | 4,000 |
| Carry forward general activity (UDA)        | 0     |
| 18/19 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,105       |                               |
| Quarter ending June 2018         | 2,102       | →                             |
| Quarter ending September 2018    | 2,147       | ↑                             |
| Quarter ending December 2018     | 2,214       | ↑                             |
| Quarter ending March 2019        | 2,207       | →                             |
| <b>Variance since March 2018</b> | <b>4.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 41                                | 428   |
| June      | 41                                | 568   |
| July      | 696                               | 998   |
| August    | 1,120                             | 1,188 |
| September | 1,616                             | 1,578 |
| October   | 1,832                             | 1,921 |
| November  | 2,108                             | 2,214 |
| December  | 2,264                             | 2,415 |
| January   | 2,795                             | 2,927 |
| February  | 3,074                             | 3,156 |
| March     | 3,253                             | 3,532 |
| April     | 3,476                             |       |
| May       | 3,595                             |       |
| June      | 3,595                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 412         | 1.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 82       | 2,841       | 2.9%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1        | 412         | 0.2%     | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 52       | 2,841       | 1.8%     | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2,945    | 2,954       | 99.7%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,954       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,954       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

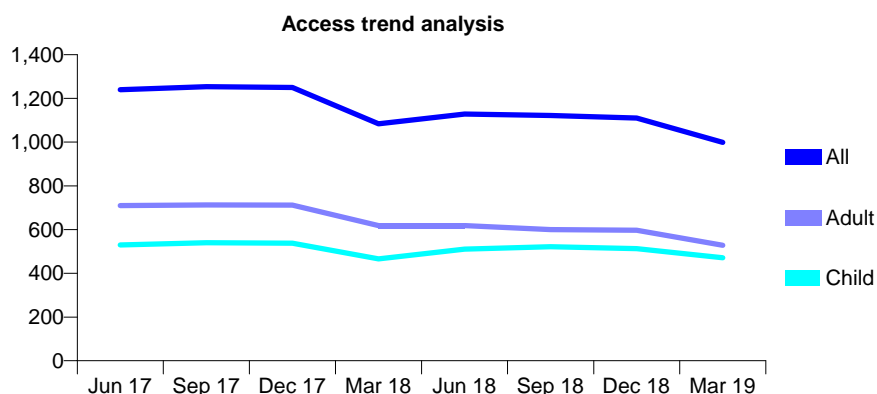
## Q69 - Vital Signs At a Glance Contract Report for 154601/0004 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Oxfordshire Priority Dental Service |
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2021                          |

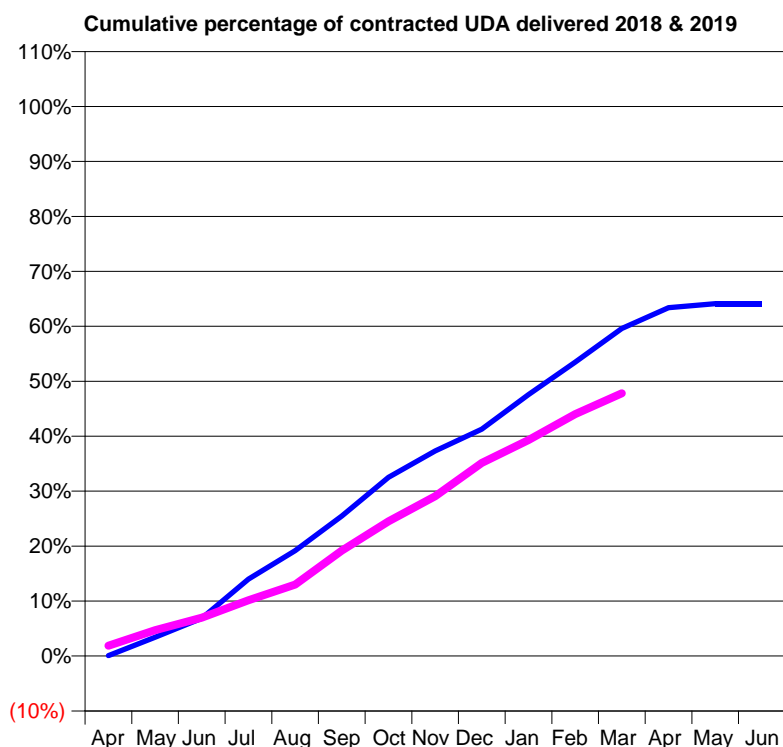
|   |       |
|---|-------|
| 18/19 Contracted general activity (UDA)     | 5,000 |
| Carry forward general activity (UDA)        | 0     |
| 18/19 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,084         |                               |
| Quarter ending June 2018         | 1,128         | ↑                             |
| Quarter ending September 2018    | 1,122         | →                             |
| Quarter ending December 2018     | 1,110         | ↓                             |
| Quarter ending March 2019        | 999           | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 4                                 | 94    |
| May       | 172                               | 235   |
| June      | 342                               | 349   |
| July      | 700                               | 508   |
| August    | 959                               | 651   |
| September | 1,273                             | 959   |
| October   | 1,625                             | 1,226 |
| November  | 1,866                             | 1,454 |
| December  | 2,065                             | 1,758 |
| January   | 2,379                             | 1,965 |
| February  | 2,674                             | 2,202 |
| March     | 2,979                             | 2,391 |
| April     | 3,170                             |       |
| May       | 3,205                             |       |
| June      | 3,206                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 85       | 783         | 10.9%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 49       | 588         | 8.3%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 268      | 783         | 34.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 148      | 588         | 25.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 192      | 1,294       | 14.8%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,294       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 1,294       | 1.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

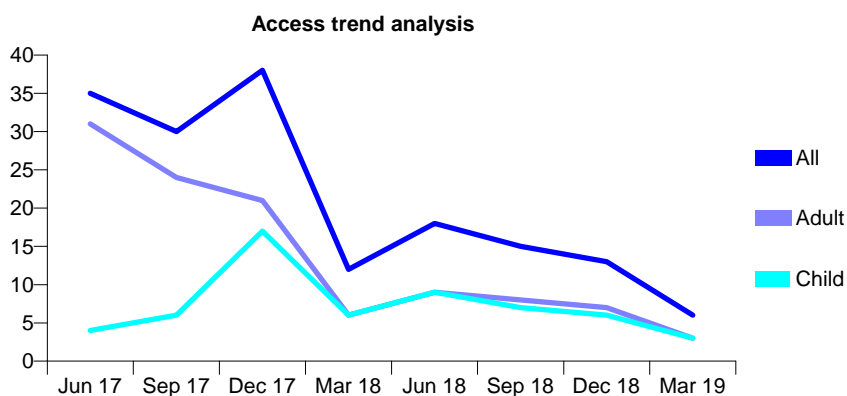
## Q69 - Vital Signs At a Glance Contract Report for 154601/0005 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Oxfordshire Priority Dental Service |
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2021                          |

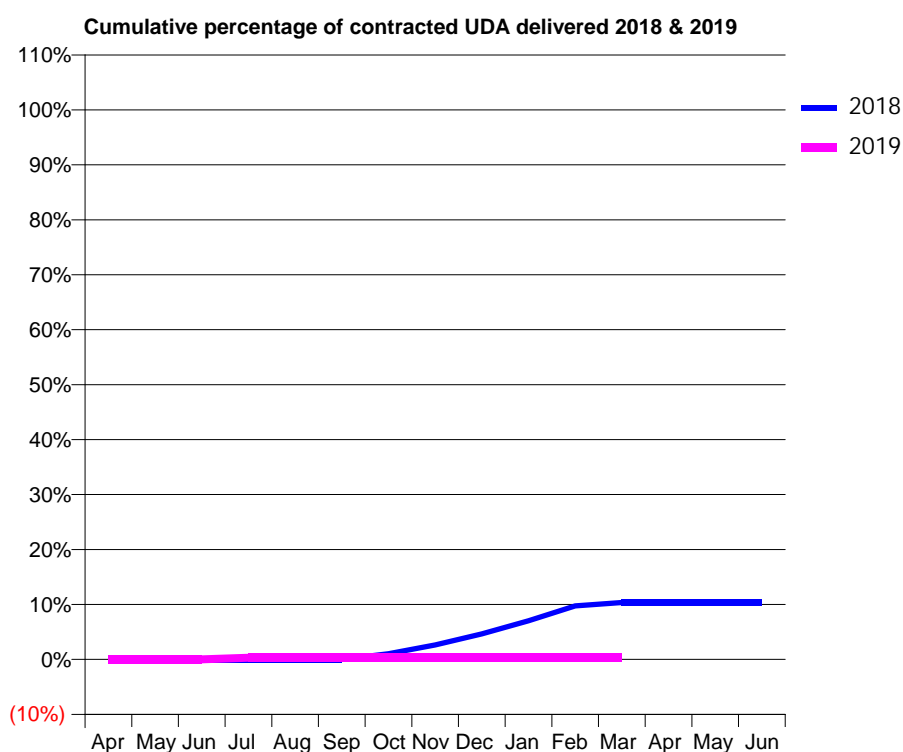
|   |       |
|---|-------|
| 18/19 Contracted general activity (UDA)     | 1,000 |
| Carry forward general activity (UDA)        | 0     |
| 18/19 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 12             |                               |
| Quarter ending June 2018         | 18             | ↑                             |
| Quarter ending September 2018    | 15             | ↓                             |
| Quarter ending December 2018     | 13             | ↓                             |
| Quarter ending March 2019        | 6              | ↓                             |
| <b>Variance since March 2018</b> | <b>(50.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 0                                 | 0    |
| June      | 0                                 | 0    |
| July      | 0                                 | 3    |
| August    | 0                                 | 3    |
| September | 0                                 | 3    |
| October   | 10                                | 3    |
| November  | 26                                | 3    |
| December  | 46                                | 3    |
| January   | 70                                | 3    |
| February  | 97                                | 3    |
| March     | 103                               | 3    |
| April     | 103                               |      |
| May       | 103                               |      |
| June      | 103                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 2           | 0.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 2           | 0.0%     | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 1           | 0.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1           | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1           | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



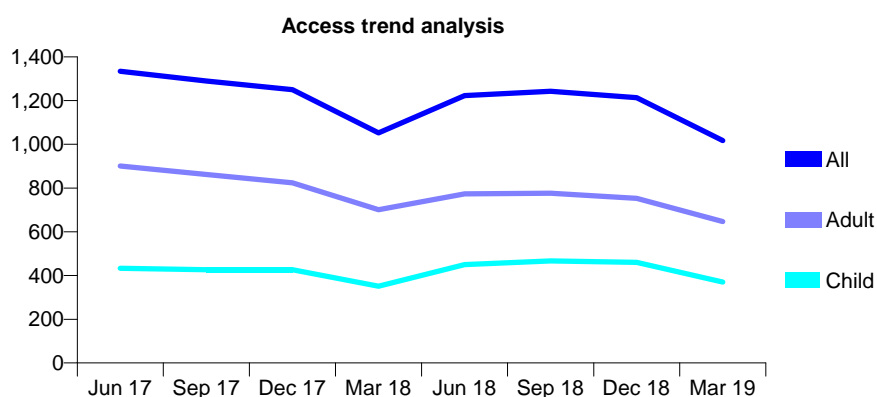
## Q69 - Vital Signs At a Glance Contract Report for 154601/0006 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Oxfordshire Priority Dental Service |
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2021                          |

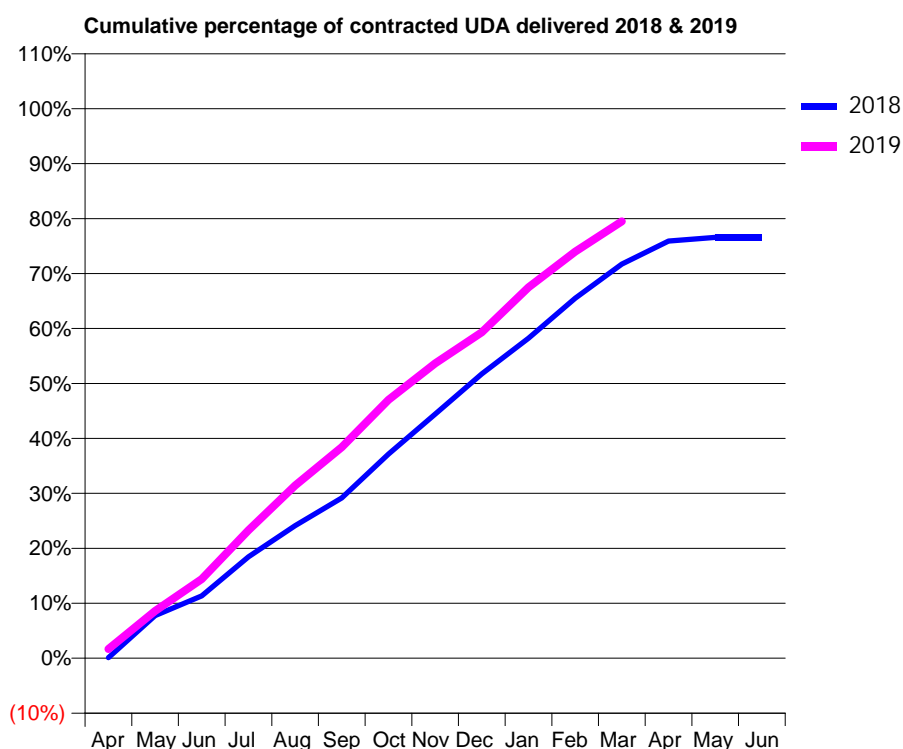
|   |       |
|---|-------|
| 18/19 Contracted general activity (UDA)     | 4,000 |
| Carry forward general activity (UDA)        | 0     |
| 18/19 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,052         |                               |
| Quarter ending June 2018         | 1,223         | ↑                             |
| Quarter ending September 2018    | 1,243         | →                             |
| Quarter ending December 2018     | 1,213         | ↓                             |
| Quarter ending March 2019        | 1,017         | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 4     | 68    |
| May       | 310   | 344   |
| June      | 454   | 576   |
| July      | 738   | 931   |
| August    | 965   | 1,258 |
| September | 1,166 | 1,536 |
| October   | 1,486 | 1,881 |
| November  | 1,777 | 2,146 |
| December  | 2,070 | 2,373 |
| January   | 2,329 | 2,700 |
| February  | 2,620 | 2,959 |
| March     | 2,869 | 3,179 |
| April     | 3,036 |       |
| May       | 3,063 |       |
| June      | 3,063 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 814         | 7.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 88       | 915         | 9.6%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 233      | 814         | 28.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 256      | 915         | 28.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 187      | 1,604       | 11.7%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,604       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 1,604       | 0.9%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

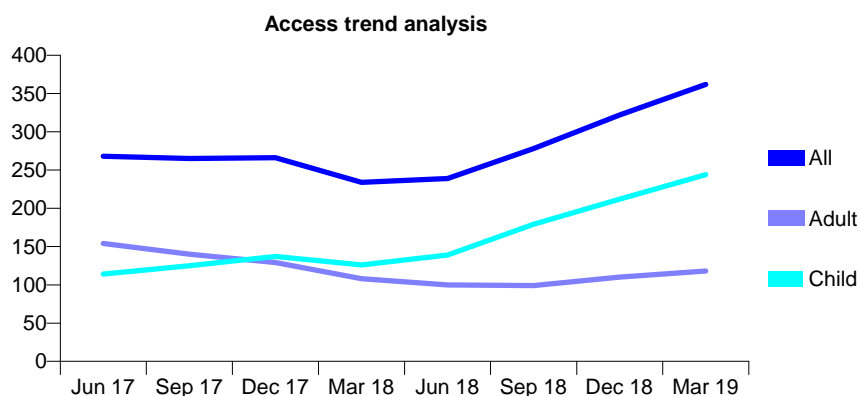
## Q69 - Vital Signs At a Glance Contract Report for 154601/0007 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Oxfordshire Priority Dental Service |
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2021                          |

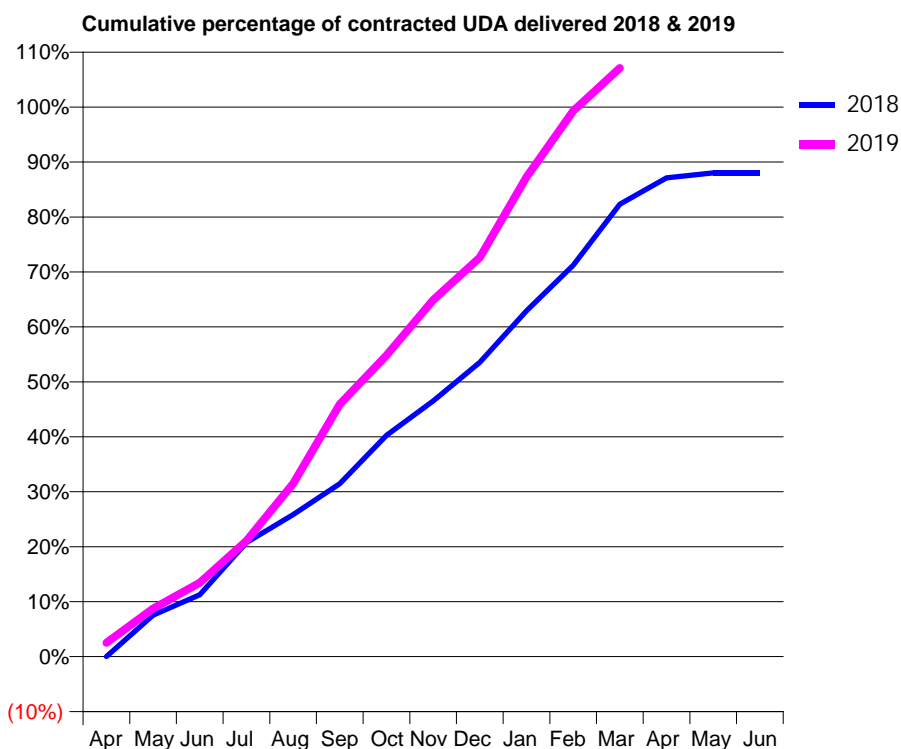
|   |       |
|---|-------|
| 18/19 Contracted general activity (UDA)     | 1,000 |
| Carry forward general activity (UDA)        | 0     |
| 18/19 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 234          |                               |
| Quarter ending June 2018         | 239          | ↑                             |
| Quarter ending September 2018    | 278          | ↑                             |
| Quarter ending December 2018     | 322          | ↑                             |
| Quarter ending March 2019        | 362          | ↑                             |
| <b>Variance since March 2018</b> | <b>54.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 25    |
| May       | 76                                | 87    |
| June      | 113                               | 135   |
| July      | 208                               | 211   |
| August    | 259                               | 315   |
| September | 315                               | 459   |
| October   | 403                               | 548   |
| November  | 465                               | 649   |
| December  | 535                               | 726   |
| January   | 629                               | 873   |
| February  | 712                               | 993   |
| March     | 823                               | 1,071 |
| April     | 871                               |       |
| May       | 880                               |       |
| June      | 880                               |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 403         | 12.4%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 171         | 9.4%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 168      | 403         | 41.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 61       | 171         | 35.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 552         | 2.7%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 552         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 552         | 1.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

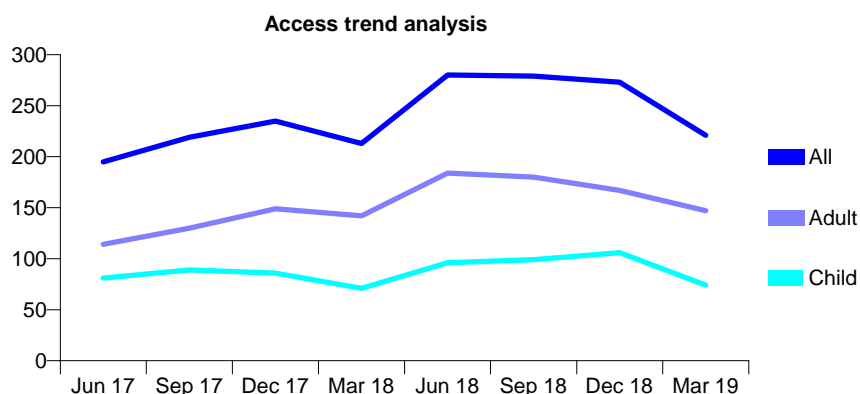
## Q69 - Vital Signs At a Glance Contract Report for 154601/0008 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Oxfordshire Priority Dental Service |
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2021                          |

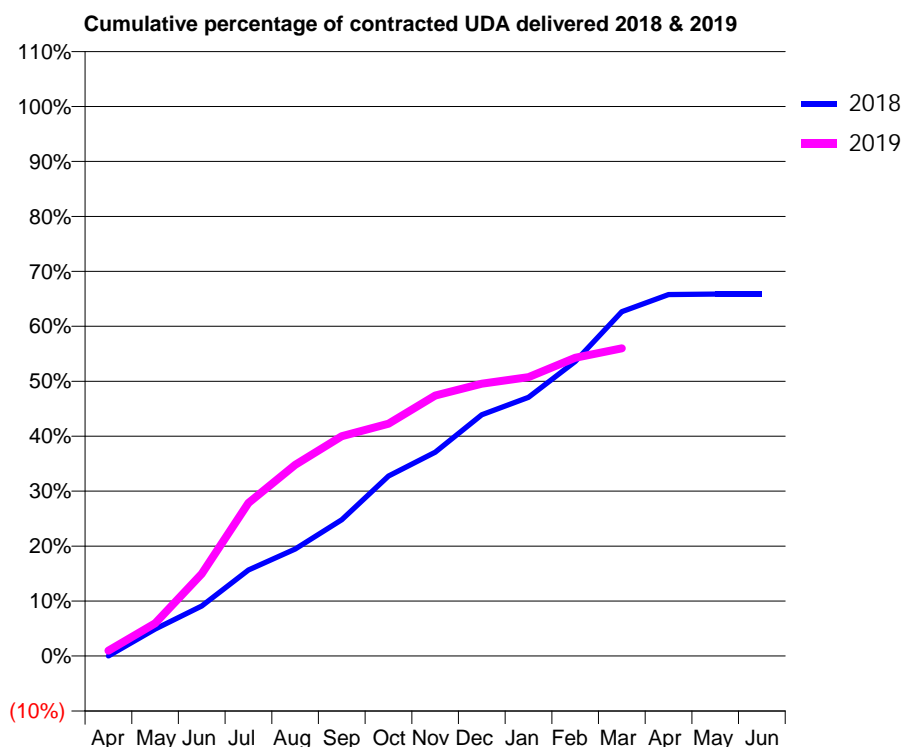
|   |       |
|---|-------|
| 18/19 Contracted general activity (UDA)     | 925   |
| Carry forward general activity (UDA)        | 0     |
| 18/19 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 213         |                               |
| Quarter ending June 2018         | 280         | ↑                             |
| Quarter ending September 2018    | 279         | →                             |
| Quarter ending December 2018     | 273         | ↓                             |
| Quarter ending March 2019        | 221         | ↓                             |
| <b>Variance since March 2018</b> | <b>3.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 9    |
| May       | 49                                | 55   |
| June      | 91                                | 138  |
| July      | 157                               | 258  |
| August    | 195                               | 322  |
| September | 248                               | 370  |
| October   | 327                               | 391  |
| November  | 371                               | 438  |
| December  | 439                               | 458  |
| January   | 471                               | 469  |
| February  | 536                               | 502  |
| March     | 627                               | 518  |
| April     | 658                               |      |
| May       | 659                               |      |
| June      | 659                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 135         | 6.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 127         | 2.4%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 20       | 135         | 14.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 37       | 127         | 29.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 246         | 4.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 246         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 246         | 1.6%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

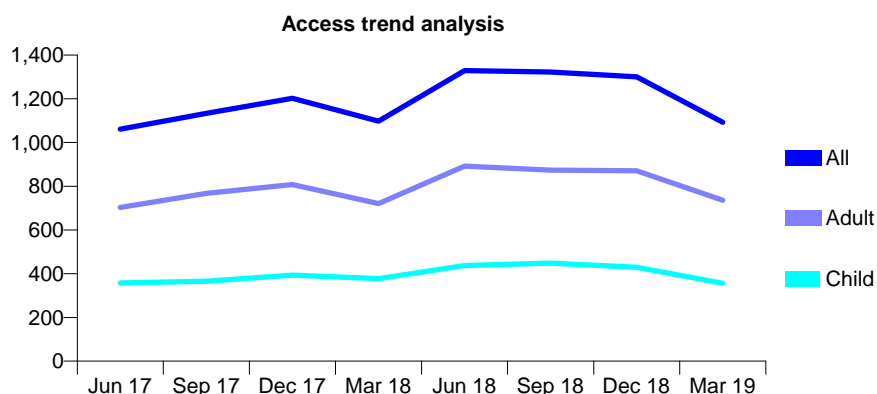
## Q69 - Vital Signs At a Glance Contract Report for 154601/0009 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Oxfordshire Priority Dental Service |
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2021                          |

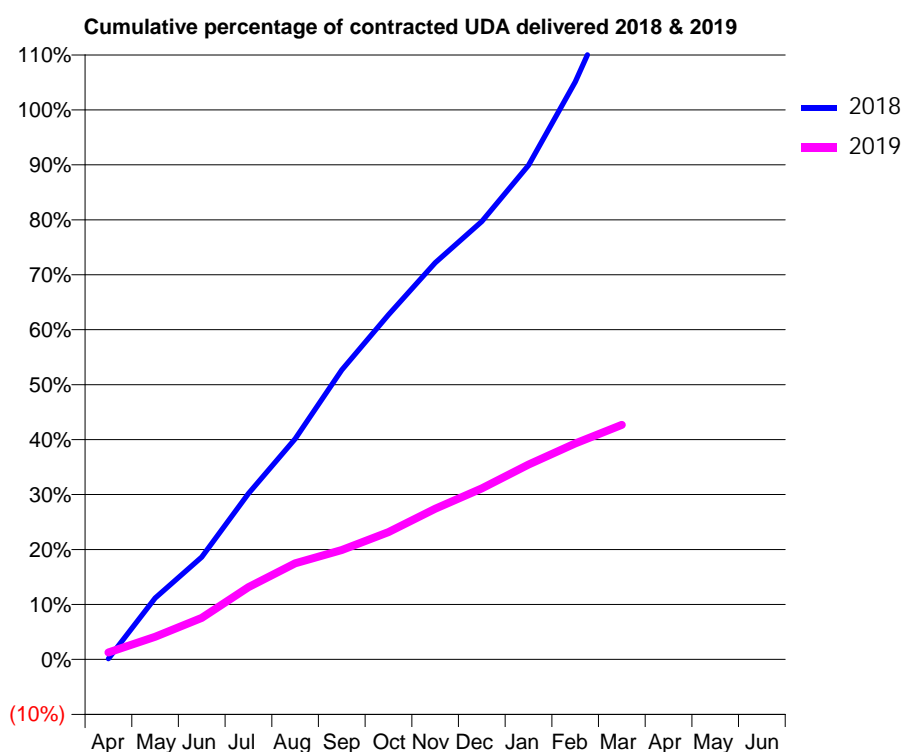
|   |       |
|---|-------|
| 18/19 Contracted general activity (UDA)     | 6,000 |
| Carry forward general activity (UDA)        | 0     |
| 18/19 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,098         |                               |
| Quarter ending June 2018         | 1,329         | ↑                             |
| Quarter ending September 2018    | 1,322         | →                             |
| Quarter ending December 2018     | 1,300         | ↓                             |
| Quarter ending March 2019        | 1,092         | ↓                             |
| <b>Variance since March 2018</b> | <b>(0.5%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 4                                 | 77    |
| May       | 336                               | 247   |
| June      | 558                               | 453   |
| July      | 906                               | 789   |
| August    | 1,205                             | 1,049 |
| September | 1,580                             | 1,195 |
| October   | 1,882                             | 1,389 |
| November  | 2,165                             | 1,645 |
| December  | 2,391                             | 1,867 |
| January   | 2,698                             | 2,127 |
| February  | 3,153                             | 2,358 |
| March     | 3,711                             | 2,560 |
| April     | 3,903                             |       |
| May       | 3,924                             |       |
| June      | 3,925                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 625         | 9.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 78       | 894         | 8.7%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 193      | 625         | 30.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 276      | 894         | 30.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 244      | 1,429       | 17.1%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,429       | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 1,429       | 0.8%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

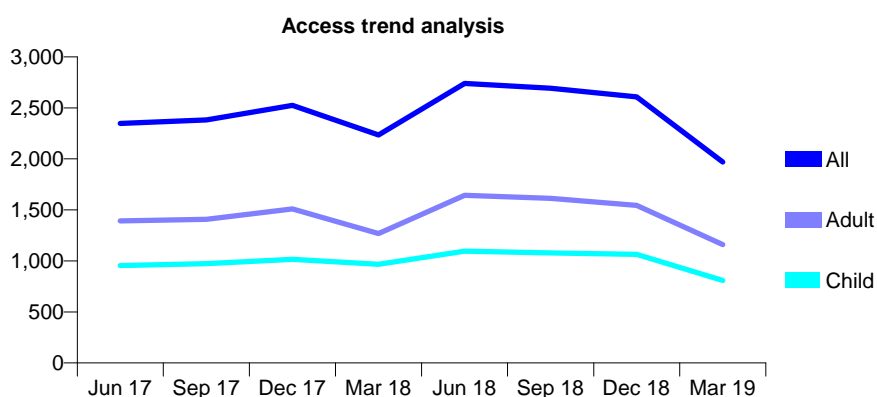
## Q69 - Vital Signs At a Glance Contract Report for 154601/0010 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Oxfordshire Priority Dental Service |
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2021                          |

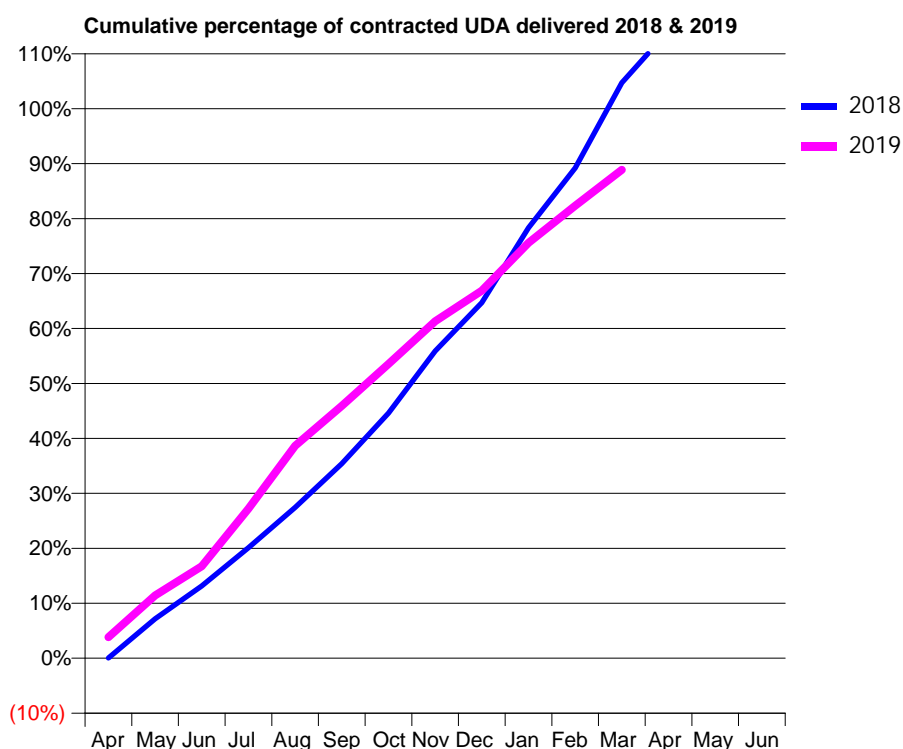
|   |       |
|---|-------|
| 18/19 Contracted general activity (UDA)     | 5,900 |
| Carry forward general activity (UDA)        | 0     |
| 18/19 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 2,235          |                               |
| Quarter ending June 2018         | 2,739          | ↑                             |
| Quarter ending September 2018    | 2,692          | ↓                             |
| Quarter ending December 2018     | 2,609          | ↓                             |
| Quarter ending March 2019        | 1,969          | ↓                             |
| <b>Variance since March 2018</b> | <b>(11.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 2                                 | 227   |
| May       | 425                               | 675   |
| June      | 777                               | 987   |
| July      | 1,186                             | 1,605 |
| August    | 1,621                             | 2,282 |
| September | 2,089                             | 2,709 |
| October   | 2,632                             | 3,160 |
| November  | 3,298                             | 3,617 |
| December  | 3,818                             | 3,945 |
| January   | 4,621                             | 4,459 |
| February  | 5,264                             | 4,858 |
| March     | 6,177                             | 5,244 |
| April     | 6,740                             |       |
| May       | 6,773                             |       |
| June      | 6,773                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 147      | 1,413       | 10.4%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 137      | 1,629       | 8.4%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 422      | 1,413       | 29.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 330      | 1,629       | 20.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 440      | 2,732       | 16.1%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,732       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 2,732       | 1.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

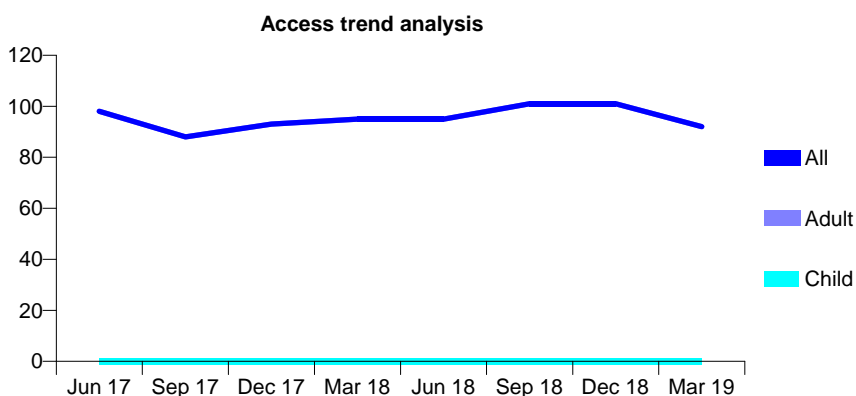
## Q69 - Vital Signs At a Glance Contract Report for 154601/0012 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Oxfordshire Priority Dental Service |
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2021                          |

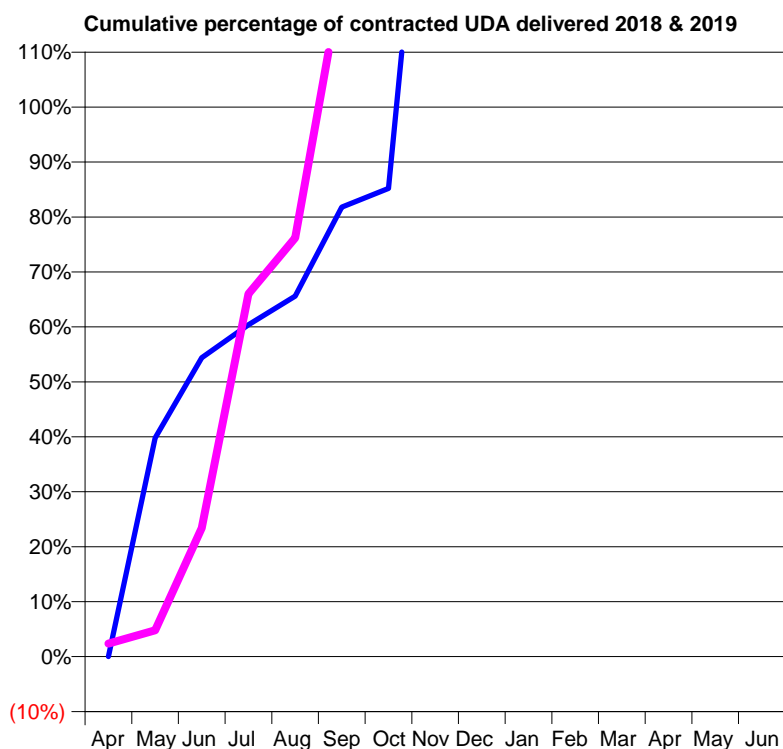
|   |       |
|---|-------|
| 18/19 Contracted general activity (UDA)     | 100   |
| Carry forward general activity (UDA)        | 0     |
| 18/19 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 95            |                               |
| Quarter ending June 2018         | 95            | →                             |
| Quarter ending September 2018    | 101           | ↑                             |
| Quarter ending December 2018     | 101           | →                             |
| Quarter ending March 2019        | 92            | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 2    |
| May       | 40                                | 5    |
| June      | 54                                | 23   |
| July      | 60                                | 66   |
| August    | 66                                | 76   |
| September | 82                                | 123  |
| October   | 85                                | 150  |
| November  | 171                               | 240  |
| December  | 177                               | 246  |
| January   | 220                               | 287  |
| February  | 230                               | 298  |
| March     | 251                               | 315  |
| April     | 255                               |      |
| May       | 255                               |      |
| June      | 255                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 25       | 101         | 24.8%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 16       | 101         | 15.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 32       | 99          | 32.3%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 99          | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 99          | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

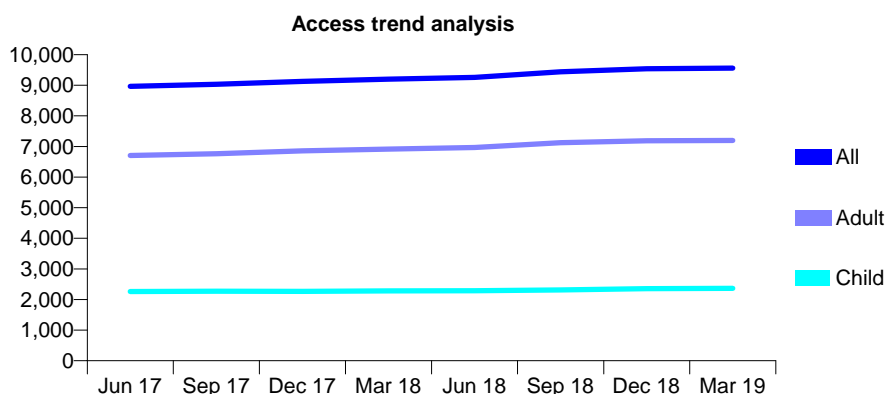
## Q69 - Vital Signs At a Glance Contract Report for 155713/0001 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | NIGHTINGALE COTTAGE DENTAL PRAC |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2013                      |
| Contract end date    |                                 |

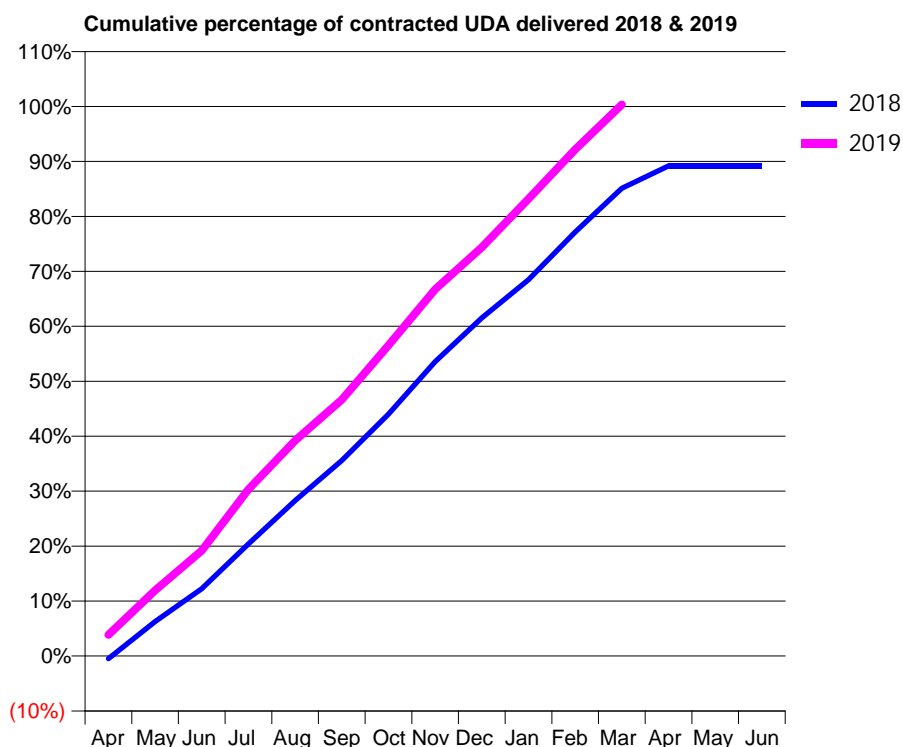
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,761      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £563,798.14 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 9,199       |                               |
| Quarter ending June 2018         | 9,259       | →                             |
| Quarter ending September 2018    | 9,441       | →                             |
| Quarter ending December 2018     | 9,541       | →                             |
| Quarter ending March 2019        | 9,561       | →                             |
| <b>Variance since March 2018</b> | <b>3.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -126                              | 956    |
| May       | 1,553                             | 2,960  |
| June      | 3,034                             | 4,748  |
| July      | 5,049                             | 7,516  |
| August    | 7,003                             | 9,716  |
| September | 8,804                             | 11,545 |
| October   | 10,896                            | 14,001 |
| November  | 13,264                            | 16,528 |
| December  | 15,238                            | 18,414 |
| January   | 16,959                            | 20,603 |
| February  | 19,102                            | 22,826 |
| March     | 21,074                            | 24,844 |
| April     | 22,085                            |        |
| May       | 22,088                            |        |
| June      | 22,088                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 189      | 3,305       | 5.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,020    | 9,342       | 10.9%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,950    | 3,305       | 59.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,005    | 9,342       | 53.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 693      | 12,184      | 5.7%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 64       | 12,184      | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 71       | 12,184      | 0.6%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

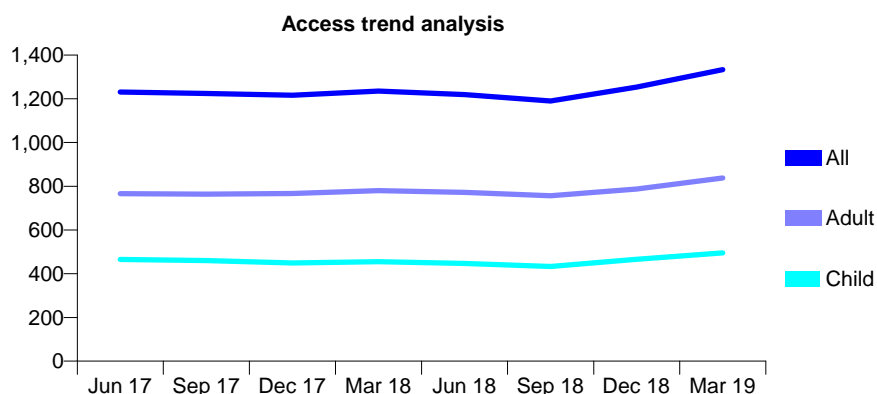
## Q69 - Vital Signs At a Glance Contract Report for 156043/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Burghfield Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/01/2013                     |
| Contract end date    |                                |

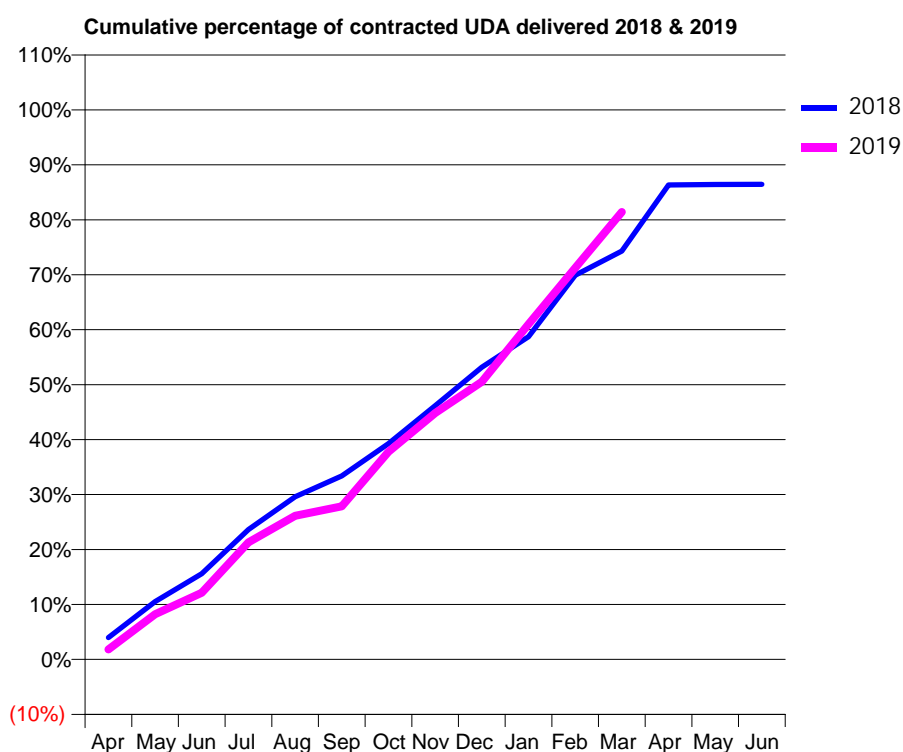
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,945      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £92,769.54 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,235       |                               |
| Quarter ending June 2018         | 1,219       | ↓                             |
| Quarter ending September 2018    | 1,190       | ↓                             |
| Quarter ending December 2018     | 1,253       | ↑                             |
| Quarter ending March 2019        | 1,333       | ↑                             |
| <b>Variance since March 2018</b> | <b>7.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 157   | 72    |
| May       | 415   | 325   |
| June      | 615   | 479   |
| July      | 932   | 841   |
| August    | 1,168 | 1,032 |
| September | 1,318 | 1,099 |
| October   | 1,550 | 1,491 |
| November  | 1,821 | 1,769 |
| December  | 2,097 | 1,993 |
| January   | 2,316 | 2,406 |
| February  | 2,758 | 2,810 |
| March     | 2,931 | 3,211 |
| April     | 3,405 |       |
| May       | 3,409 |       |
| June      | 3,410 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 823         | 6.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 108      | 1,194       | 9.0%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 499      | 823         | 60.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 734      | 1,194       | 61.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 98       | 1,813       | 5.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,813       | 0.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,813       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



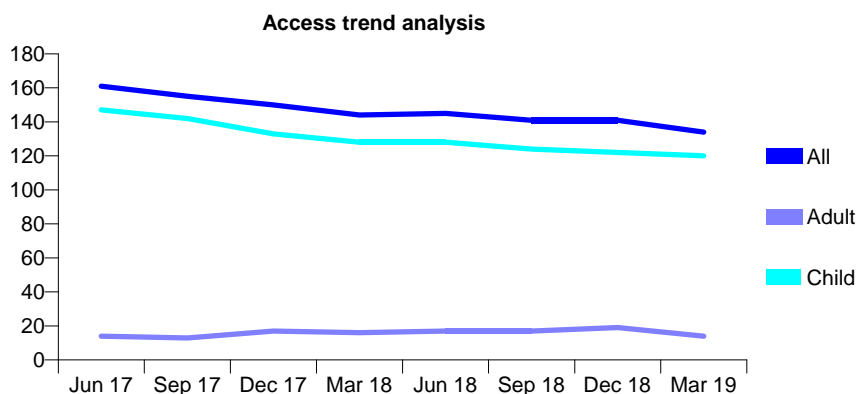
## Q69 - Vital Signs At a Glance Contract Report for 157651/0001 - March 2019

|                      |                     |
|----------------------|---------------------|
| Name or company name | Chesham Dental Care |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2011          |
| Contract end date    |                     |

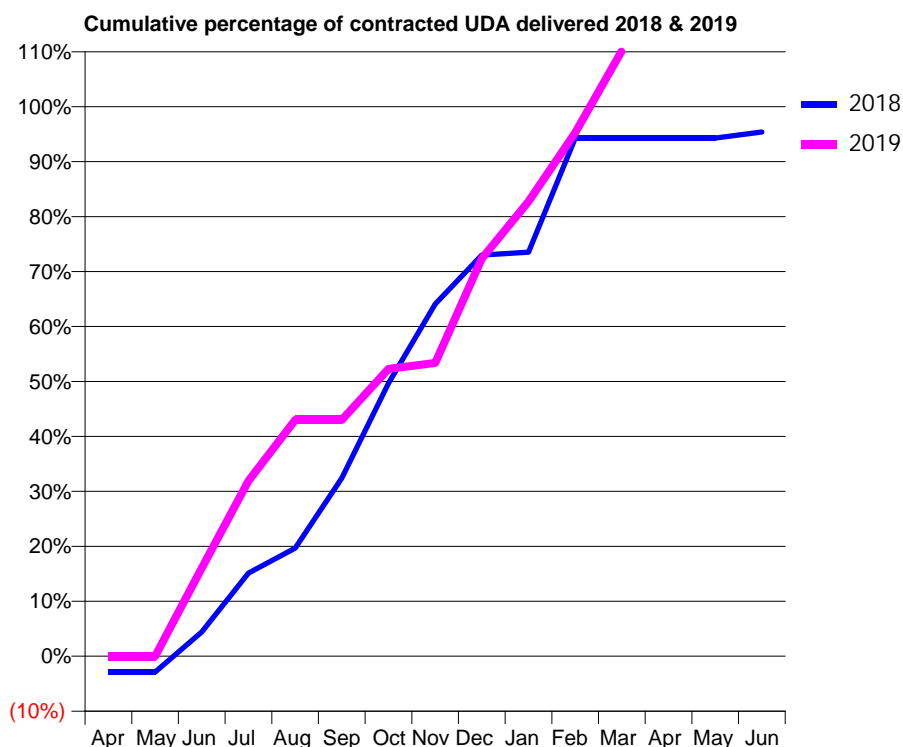
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 550        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,096.46 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 144           |                               |
| Quarter ending June 2018         | 145           | →                             |
| Quarter ending September 2018    | 141           | ↓                             |
| Quarter ending December 2018     | 141           | →                             |
| Quarter ending March 2019        | 134           | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | -16  | 0    |
| May       | -16  | 0    |
| June      | 24   | 88   |
| July      | 83   | 175  |
| August    | 108  | 236  |
| September | 178  | 236  |
| October   | 273  | 288  |
| November  | 352  | 294  |
| December  | 401  | 398  |
| January   | 404  | 455  |
| February  | 519  | 524  |
| March     | 519  | 606  |
| April     | 519  |      |
| May       | 519  |      |
| June      | 525  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 283         | 22.3%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 12          | 8.3%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 169      | 283         | 59.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9        | 12          | 75.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 246         | 2.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 246         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 246         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

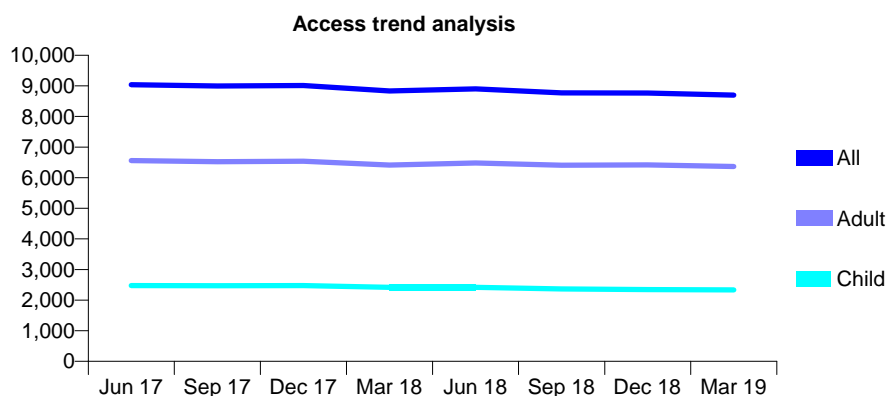
## Q69 - Vital Signs At a Glance Contract Report for 157678/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | PEACHCROFT DENTAL PRACTICE |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    |                            |

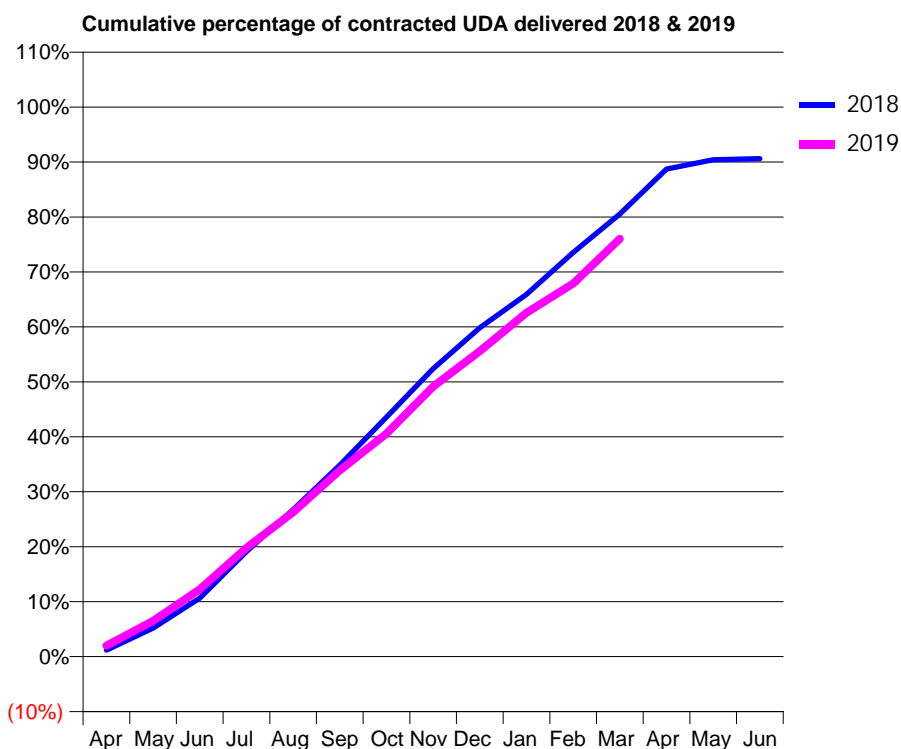
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,527      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £556,009.27 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 8,834         |                               |
| Quarter ending June 2018         | 8,898         | →                             |
| Quarter ending September 2018    | 8,775         | ↓                             |
| Quarter ending December 2018     | 8,766         | →                             |
| Quarter ending March 2019        | 8,701         | →                             |
| <b>Variance since March 2018</b> | <b>(1.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 315                               | 534    |
| May       | 1,380                             | 1,726  |
| June      | 2,824                             | 3,247  |
| July      | 5,068                             | 5,251  |
| August    | 7,095                             | 6,975  |
| September | 9,241                             | 8,989  |
| October   | 11,557                            | 10,767 |
| November  | 13,903                            | 13,042 |
| December  | 15,874                            | 14,744 |
| January   | 17,489                            | 16,601 |
| February  | 19,508                            | 18,017 |
| March     | 21,362                            | 20,167 |
| April     | 23,539                            |        |
| May       | 23,980                            |        |
| June      | 24,040                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 212      | 3,366       | 6.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,030    | 8,551       | 12.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,099    | 3,366       | 62.4%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,978    | 8,551       | 58.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,291    | 10,561      | 12.2%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 10,561      | 0.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 10,561      | 0.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

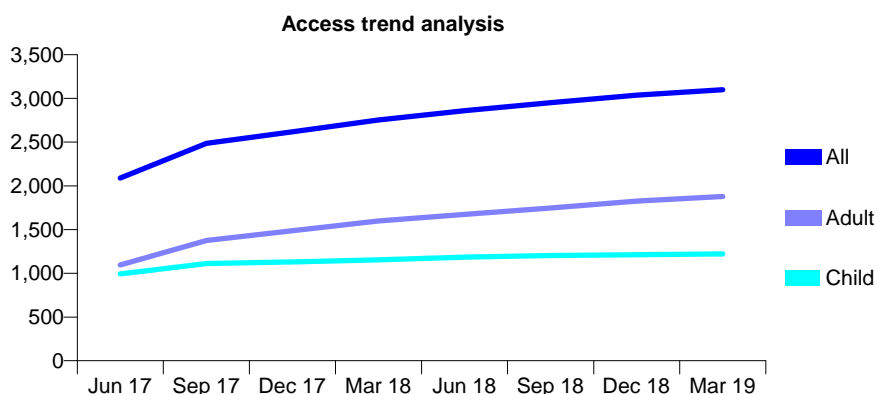
## Q69 - Vital Signs At a Glance Contract Report for 159115/0001 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | The Dental Centre Ltd |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 15/12/2007            |
| Contract end date    |                       |

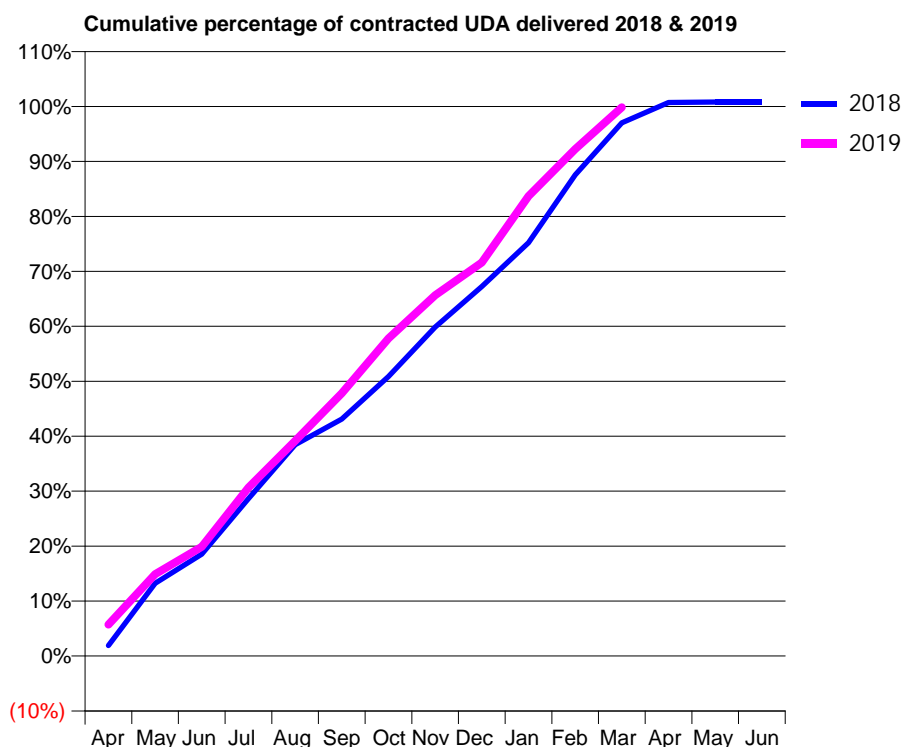
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,160       |
| Carry forward general activity (UDA)        | -66         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £229,364.21 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 2,753        |                               |
| Quarter ending June 2018         | 2,860        | ↑                             |
| Quarter ending September 2018    | 2,950        | ↑                             |
| Quarter ending December 2018     | 3,037        | ↑                             |
| Quarter ending March 2019        | 3,100        | ↑                             |
| <b>Variance since March 2018</b> | <b>12.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 155                               | 468   |
| May       | 1,080                             | 1,214 |
| June      | 1,514                             | 1,623 |
| July      | 2,337                             | 2,501 |
| August    | 3,137                             | 3,195 |
| September | 3,517                             | 3,900 |
| October   | 4,149                             | 4,717 |
| November  | 4,884                             | 5,358 |
| December  | 5,485                             | 5,843 |
| January   | 6,138                             | 6,829 |
| February  | 7,146                             | 7,528 |
| March     | 7,918                             | 8,147 |
| April     | 8,218                             |       |
| May       | 8,225                             |       |
| June      | 8,226                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 208      | 2,012       | 10.3%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 297      | 2,375       | 12.5%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,263    | 2,012       | 62.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,275    | 2,375       | 53.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 288      | 4,229       | 6.8%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 4,229       | 0.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 4,229       | 0.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

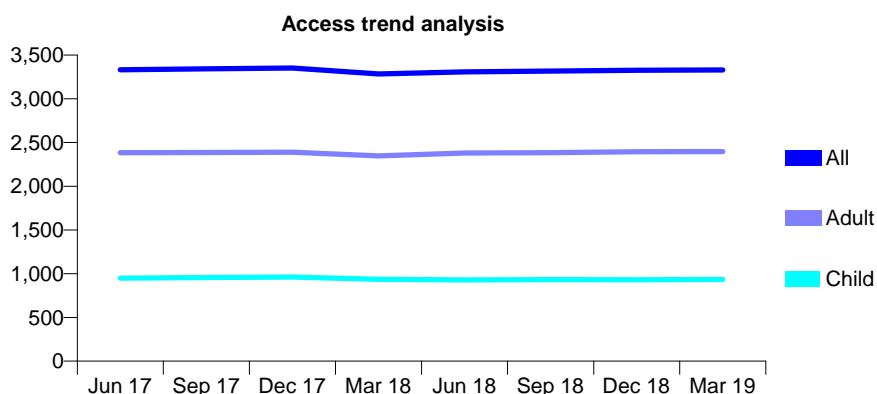
## Q69 - Vital Signs At a Glance Contract Report for 159115/0004 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | The Dental Centre Ltd |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2008            |
| Contract end date    |                       |

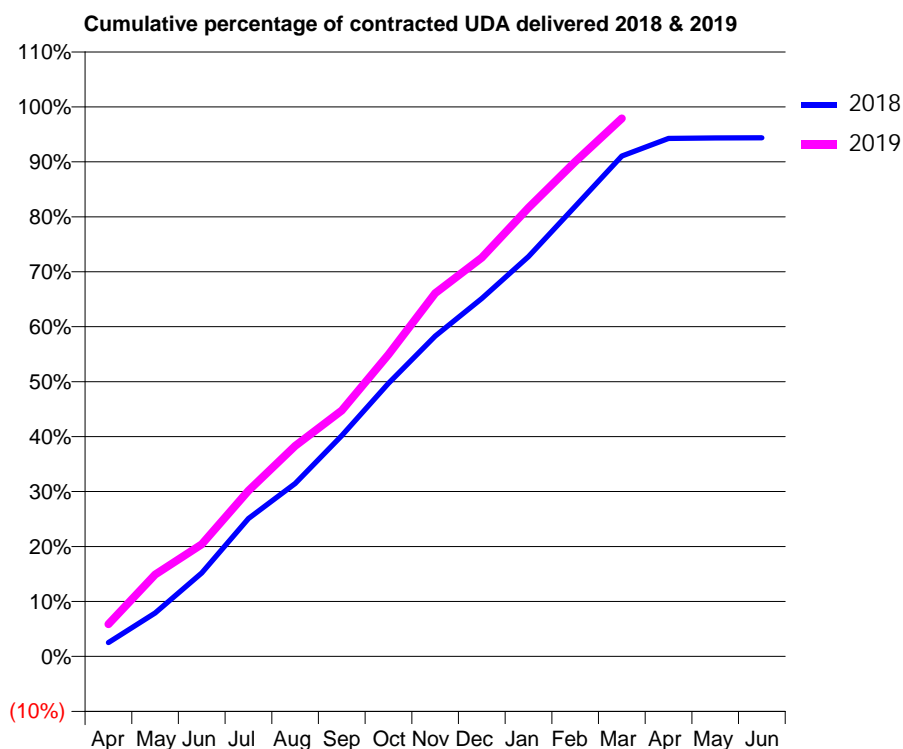
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,449      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £361,479.05 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,284       |                               |
| Quarter ending June 2018         | 3,308       | →                             |
| Quarter ending September 2018    | 3,316       | →                             |
| Quarter ending December 2018     | 3,326       | →                             |
| Quarter ending March 2019        | 3,330       | →                             |
| <b>Variance since March 2018</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 314                               | 730    |
| May       | 988                               | 1,858  |
| June      | 1,890                             | 2,538  |
| July      | 3,126                             | 3,753  |
| August    | 3,917                             | 4,769  |
| September | 5,002                             | 5,573  |
| October   | 6,186                             | 6,839  |
| November  | 7,254                             | 8,226  |
| December  | 8,109                             | 9,036  |
| January   | 9,059                             | 10,165 |
| February  | 10,196                            | 11,206 |
| March     | 11,333                            | 12,188 |
| April     | 11,731                            |        |
| May       | 11,744                            |        |
| June      | 11,746                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 130      | 1,401       | 9.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 743      | 3,503       | 21.2%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 818      | 1,401       | 58.4%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,746    | 3,503       | 49.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 523      | 4,724       | 11.1%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 97       | 4,724       | 2.1%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 4,724       | 0.7%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

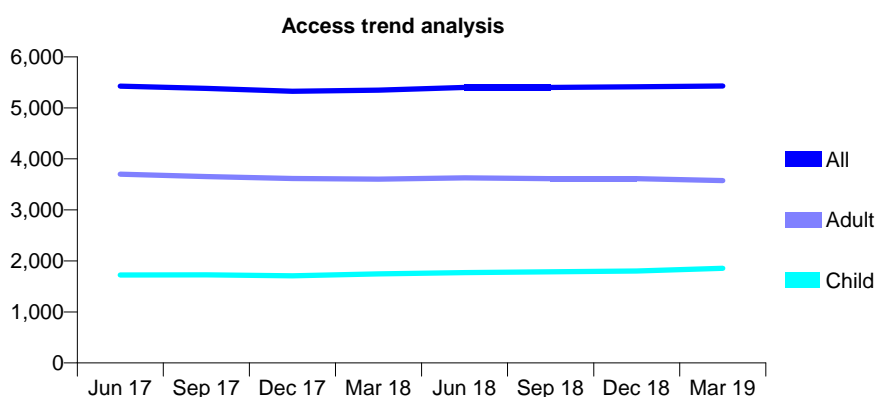
## Q69 - Vital Signs At a Glance Contract Report for 162310/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | WILDRIDINGS LTD |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 24/09/2012      |
| Contract end date    |                 |

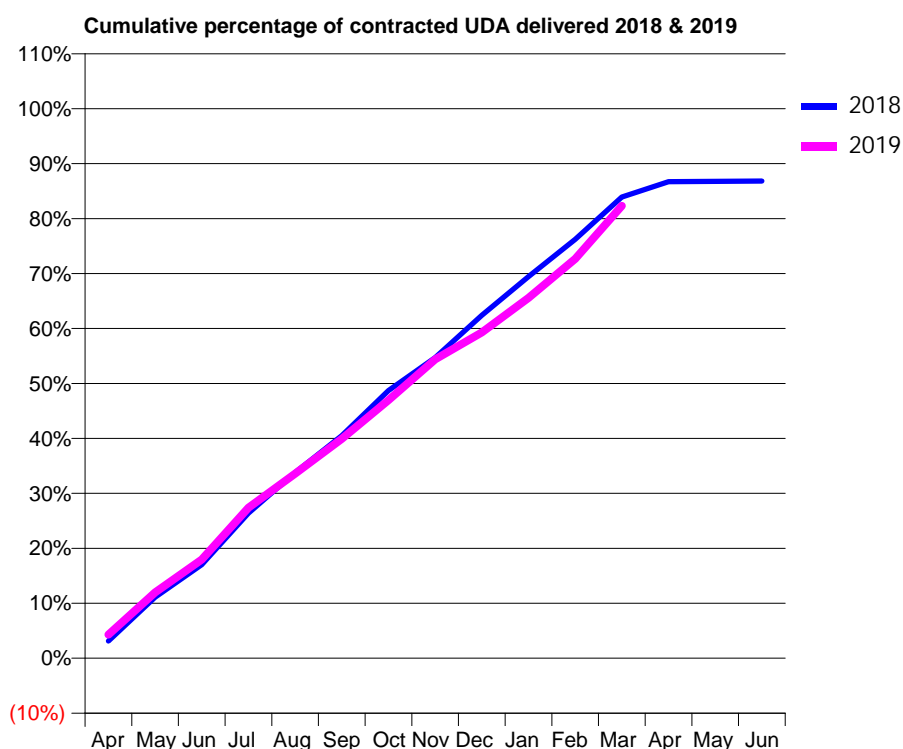
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,822      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £488,953.24 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,348       |                               |
| Quarter ending June 2018         | 5,400       | →                             |
| Quarter ending September 2018    | 5,400       | →                             |
| Quarter ending December 2018     | 5,414       | →                             |
| Quarter ending March 2019        | 5,428       | →                             |
| <b>Variance since March 2018</b> | <b>1.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 560    | 767    |
| May       | 1,977  | 2,141  |
| June      | 3,032  | 3,203  |
| July      | 4,707  | 4,880  |
| August    | 6,023  | 5,989  |
| September | 7,217  | 7,111  |
| October   | 8,683  | 8,369  |
| November  | 9,750  | 9,692  |
| December  | 11,120 | 10,566 |
| January   | 12,374 | 11,684 |
| February  | 13,585 | 12,951 |
| March     | 14,958 | 14,667 |
| April     | 15,456 |        |
| May       | 15,465 |        |
| June      | 15,471 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 171      | 2,490       | 6.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 709      | 4,384       | 16.2%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,338    | 2,490       | 53.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,988    | 4,384       | 45.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 792      | 6,668       | 11.9%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 6,668       | 0.6%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 6,668       | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

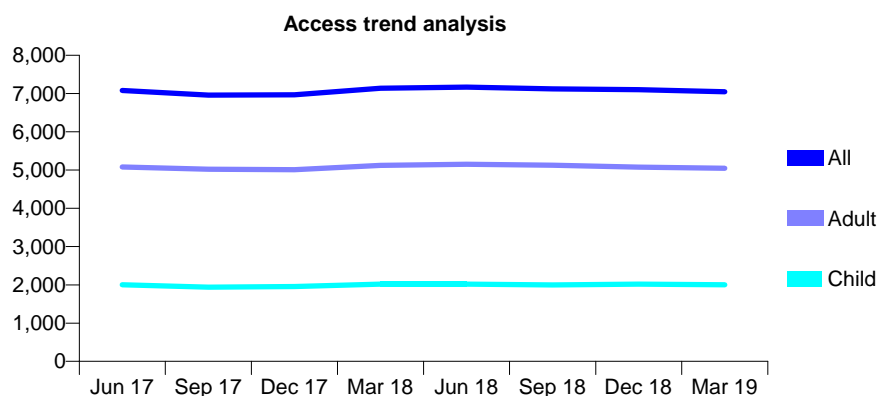
## Q69 - Vital Signs At a Glance Contract Report for 162612/0001 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Facial Aesthetics Dental Centre Ltd |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2008                          |
| Contract end date    |                                     |

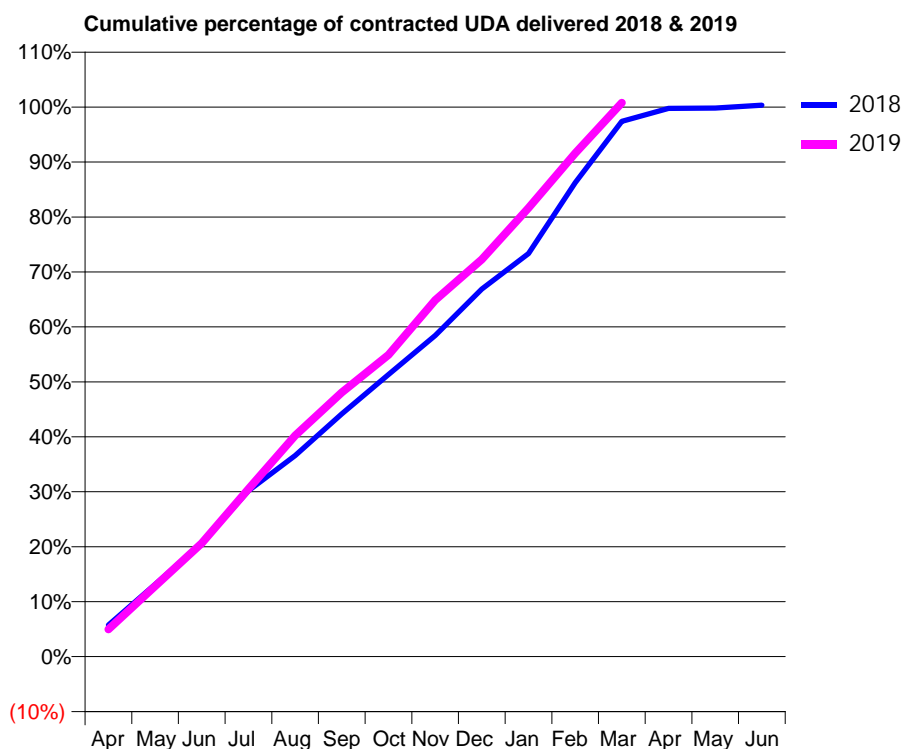
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,974      |
| Carry forward general activity (UDA)        | -60         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £444,665.06 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 7,136         |                               |
| Quarter ending June 2018         | 7,167         | →                             |
| Quarter ending September 2018    | 7,123         | →                             |
| Quarter ending December 2018     | 7,098         | →                             |
| Quarter ending March 2019        | 7,046         | →                             |
| <b>Variance since March 2018</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,012                             | 792    |
| May       | 2,309                             | 2,050  |
| June      | 3,625                             | 3,295  |
| July      | 5,308                             | 4,876  |
| August    | 6,432                             | 6,425  |
| September | 7,761                             | 7,676  |
| October   | 9,022                             | 8,769  |
| November  | 10,268                            | 10,363 |
| December  | 11,748                            | 11,543 |
| January   | 12,887                            | 13,040 |
| February  | 15,151                            | 14,632 |
| March     | 17,114                            | 16,096 |
| April     | 17,528                            |        |
| May       | 17,541                            |        |
| June      | 17,631                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 212      | 3,098       | 6.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,071    | 6,533       | 16.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,012    | 3,098       | 64.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,015    | 6,533       | 46.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 588      | 7,493       | 7.8%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 112      | 7,493       | 1.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 176      | 7,493       | 2.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 6           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 6           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

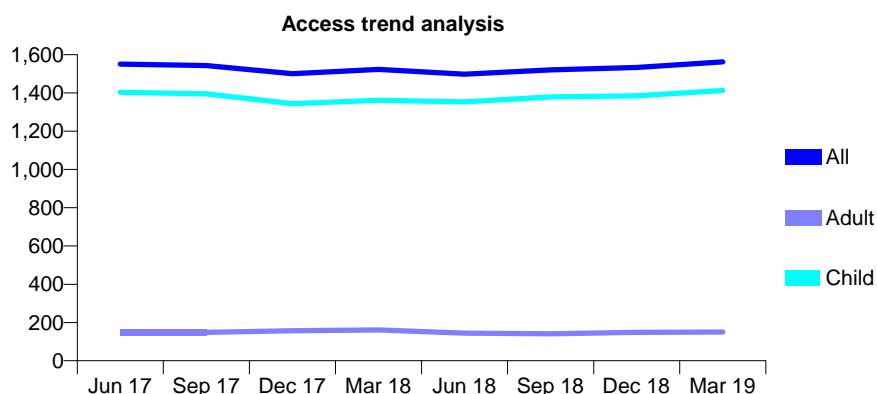
## Q69 - Vital Signs At a Glance Contract Report for 163678/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Oaktree Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 02/06/2014              |
| Contract end date    |                         |

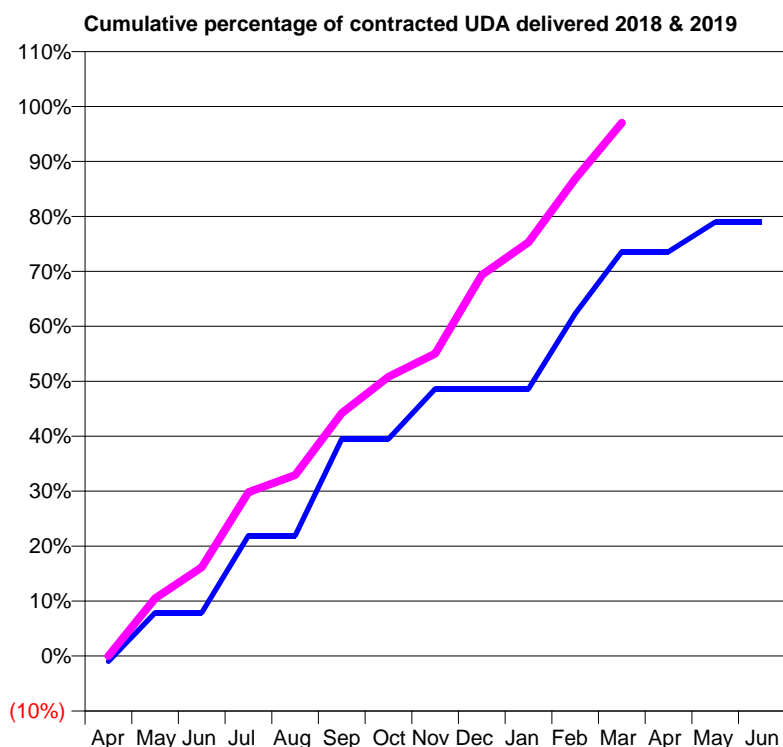
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,944      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,541.22 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,523       |                               |
| Quarter ending June 2018         | 1,498       | ↓                             |
| Quarter ending September 2018    | 1,520       | →                             |
| Quarter ending December 2018     | 1,533       | →                             |
| Quarter ending March 2019        | 1,563       | →                             |
| <b>Variance since March 2018</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -29                               | 0     |
| May       | 232                               | 309   |
| June      | 232                               | 475   |
| July      | 645                               | 878   |
| August    | 645                               | 969   |
| September | 1,163                             | 1,301 |
| October   | 1,163                             | 1,496 |
| November  | 1,431                             | 1,620 |
| December  | 1,431                             | 2,041 |
| January   | 1,431                             | 2,217 |
| February  | 1,834                             | 2,556 |
| March     | 2,166                             | 2,856 |
| April     | 2,166                             |       |
| May       | 2,325                             |       |
| June      | 2,325                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 154      | 2,324       | 6.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 67          | 4.5%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,448    | 2,324       | 62.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 37       | 67          | 55.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 69       | 2,271       | 3.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,271       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 2,271       | 1.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

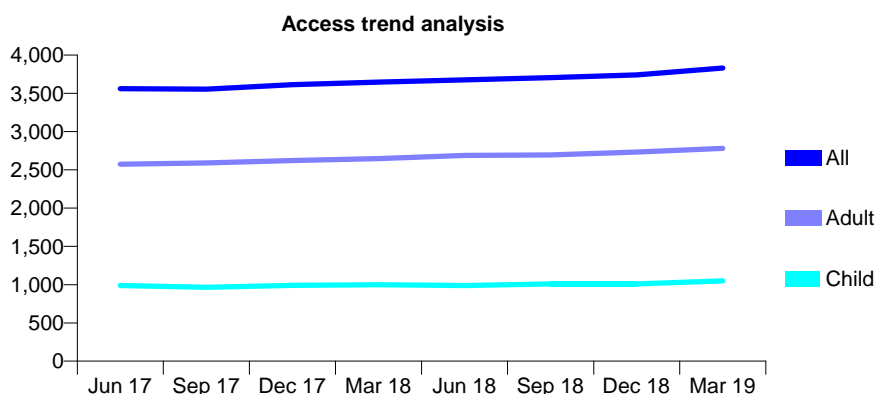
## Q69 - Vital Signs At a Glance Contract Report for 164704/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | White Smiles Ltd |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 15/03/2008       |
| Contract end date    |                  |

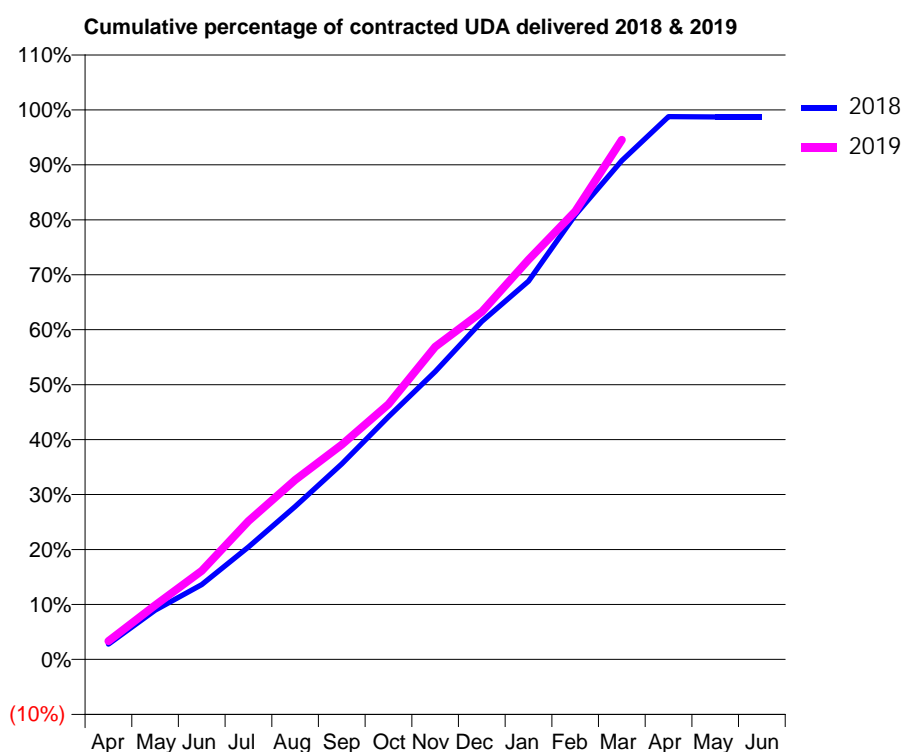
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,033      |
| Carry forward general activity (UDA)        | 141         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £321,746.85 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,647       |                               |
| Quarter ending June 2018         | 3,675       | →                             |
| Quarter ending September 2018    | 3,705       | →                             |
| Quarter ending December 2018     | 3,741       | →                             |
| Quarter ending March 2019        | 3,830       | ↑                             |
| <b>Variance since March 2018</b> | <b>5.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 305                               | 368    |
| May       | 988                               | 1,087  |
| June      | 1,503                             | 1,779  |
| July      | 2,258                             | 2,778  |
| August    | 3,070                             | 3,603  |
| September | 3,923                             | 4,309  |
| October   | 4,872                             | 5,123  |
| November  | 5,778                             | 6,276  |
| December  | 6,785                             | 6,975  |
| January   | 7,594                             | 8,026  |
| February  | 8,919                             | 8,994  |
| March     | 10,014                            | 10,431 |
| April     | 10,894                            |        |
| May       | 10,891                            |        |
| June      | 10,891                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 121      | 1,728       | 7.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 304      | 3,658       | 8.3%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,129    | 1,728       | 65.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,181    | 3,658       | 59.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 213      | 5,042       | 4.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 5,042       | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 5,042       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



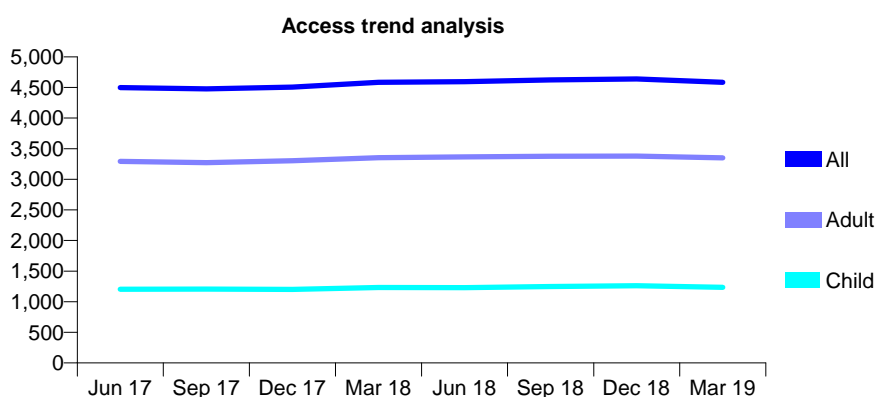
## Q69 - Vital Signs At a Glance Contract Report for 165328/0001 - March 2019

|                      |                     |
|----------------------|---------------------|
| Name or company name | Scandic Dental Care |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/11/2011          |
| Contract end date    |                     |

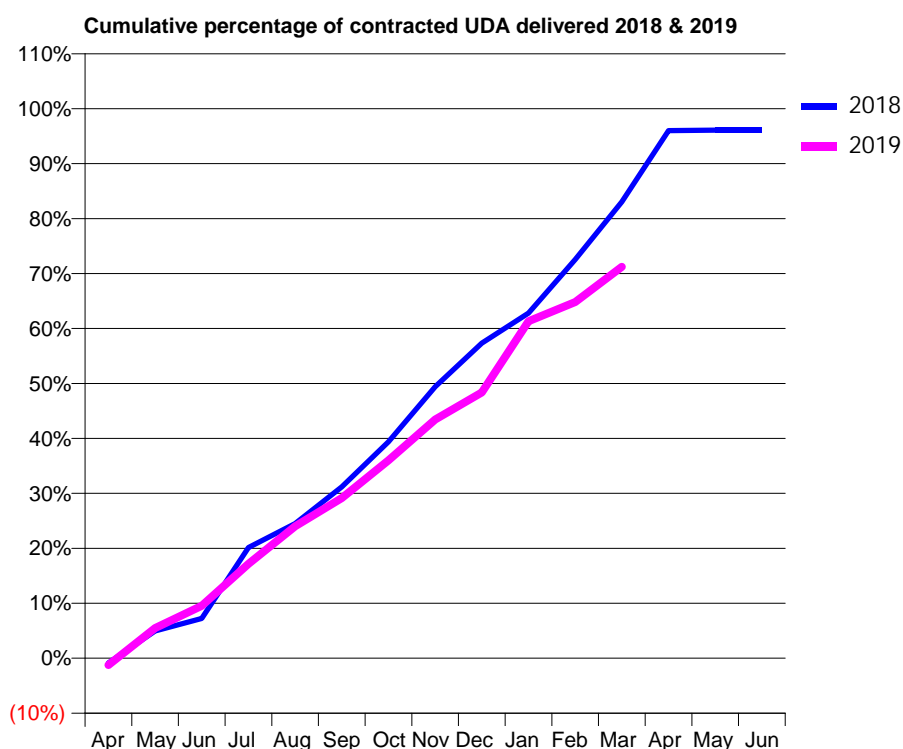
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,011      |
| Carry forward general activity (UDA)        | 665         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £476,529.68 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,586         |                               |
| Quarter ending June 2018         | 4,594         | →                             |
| Quarter ending September 2018    | 4,625         | →                             |
| Quarter ending December 2018     | 4,639         | →                             |
| Quarter ending March 2019        | 4,585         | ↓                             |
| <b>Variance since March 2018</b> | <b>(0.0%)</b> | →                             |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | -152   | -211   |
| May       | 842    | 933    |
| June      | 1,234  | 1,624  |
| July      | 3,430  | 2,920  |
| August    | 4,169  | 4,085  |
| September | 5,302  | 4,955  |
| October   | 6,702  | 6,130  |
| November  | 8,405  | 7,392  |
| December  | 9,752  | 8,223  |
| January   | 10,681 | 10,429 |
| February  | 12,343 | 11,023 |
| March     | 14,130 | 12,114 |
| April     | 16,332 |        |
| May       | 16,344 |        |
| June      | 16,345 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 1,568       | 6.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 522      | 4,084       | 12.8%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 825      | 1,568       | 52.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,058    | 4,084       | 50.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 354      | 5,184       | 6.8%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 103      | 5,184       | 2.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 5,184       | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

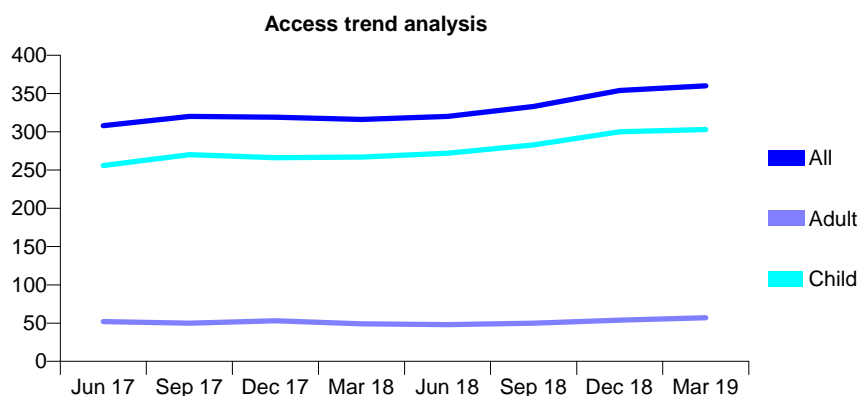
## Q69 - Vital Signs At a Glance Contract Report for 166065/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | The Elms Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2011               |
| Contract end date    |                          |

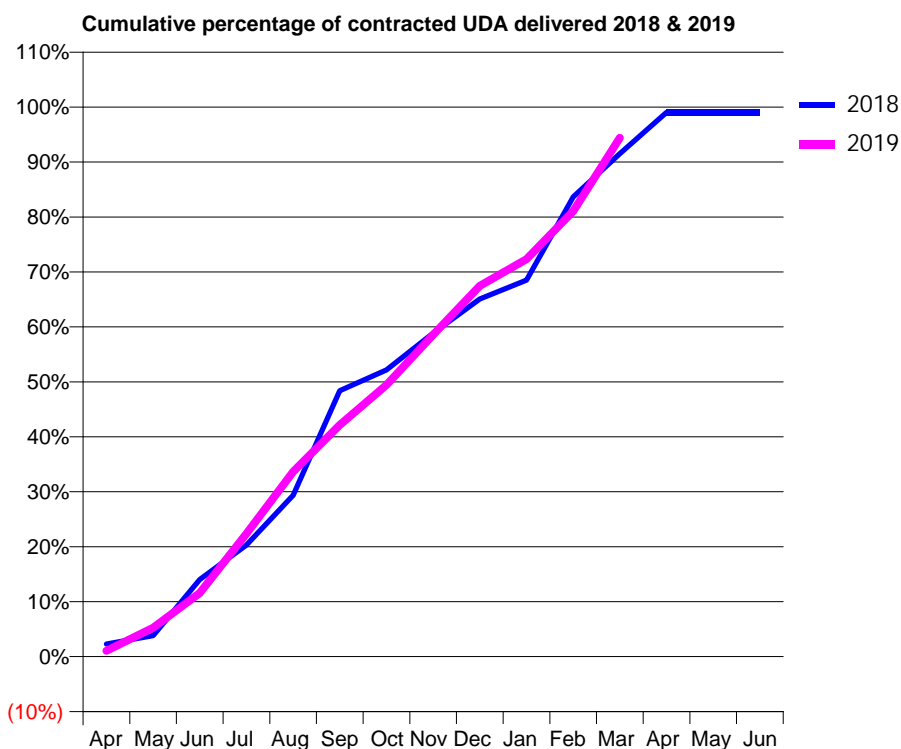
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 840        |
| Carry forward general activity (UDA)        | 8          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,122.93 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 316          |                               |
| Quarter ending June 2018         | 320          | →                             |
| Quarter ending September 2018    | 333          | ↑                             |
| Quarter ending December 2018     | 354          | ↑                             |
| Quarter ending March 2019        | 360          | →                             |
| <b>Variance since March 2018</b> | <b>13.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 19                                | 9    |
| May       | 32                                | 44   |
| June      | 118                               | 97   |
| July      | 171                               | 188  |
| August    | 247                               | 283  |
| September | 406                               | 354  |
| October   | 438                               | 415  |
| November  | 495                               | 492  |
| December  | 547                               | 567  |
| January   | 576                               | 608  |
| February  | 703                               | 681  |
| March     | 769                               | 793  |
| April     | 832                               |      |
| May       | 832                               |      |
| June      | 832                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 499         | 4.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 56          | 8.9%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 376      | 499         | 75.4%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 31       | 56          | 55.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 21       | 510         | 4.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 510         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 510         | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

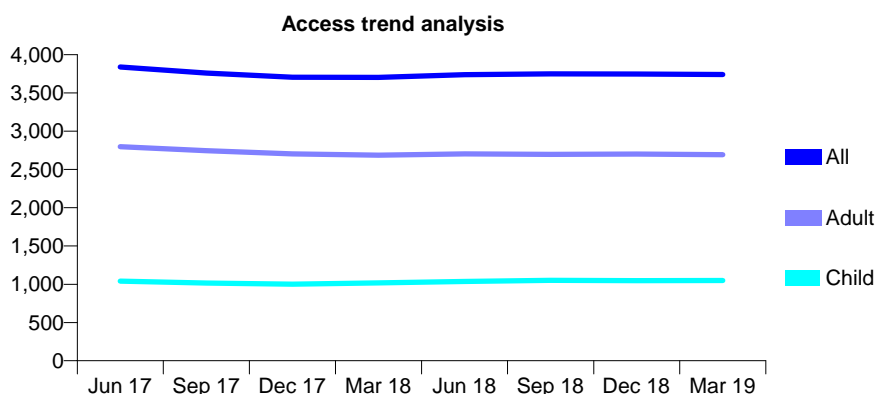
## Q69 - Vital Signs At a Glance Contract Report for 166162/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Cressex Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 02/08/2013              |
| Contract end date    |                         |

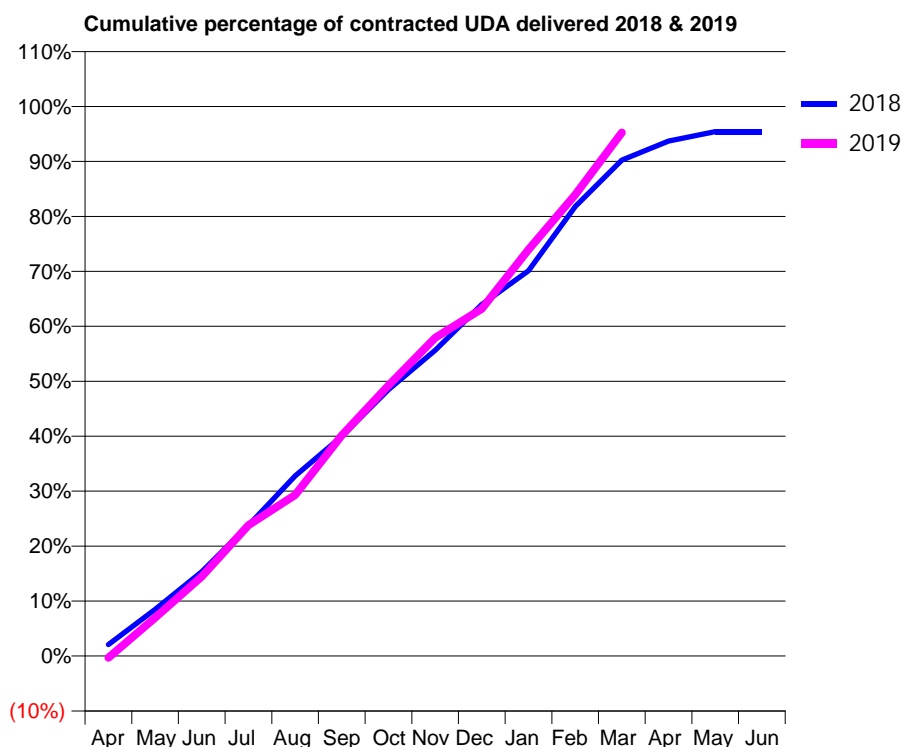
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,710      |
| Carry forward general activity (UDA)        | 389         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £361,951.37 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,703       |                               |
| Quarter ending June 2018         | 3,738       | →                             |
| Quarter ending September 2018    | 3,748       | →                             |
| Quarter ending December 2018     | 3,746       | →                             |
| Quarter ending March 2019        | 3,741       | →                             |
| <b>Variance since March 2018</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 244                               | -38    |
| May       | 994                               | 817    |
| June      | 1,797                             | 1,692  |
| July      | 2,782                             | 2,788  |
| August    | 3,837                             | 3,432  |
| September | 4,681                             | 4,701  |
| October   | 5,676                             | 5,765  |
| November  | 6,514                             | 6,782  |
| December  | 7,491                             | 7,398  |
| January   | 8,210                             | 8,659  |
| February  | 9,578                             | 9,830  |
| March     | 10,567                            | 11,152 |
| April     | 10,974                            |        |
| May       | 11,175                            |        |
| June      | 11,175                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 115      | 1,789       | 6.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 545      | 3,988       | 13.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,216    | 1,789       | 68.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,330    | 3,988       | 58.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 386      | 5,465       | 7.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 5,465       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 76       | 5,465       | 1.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

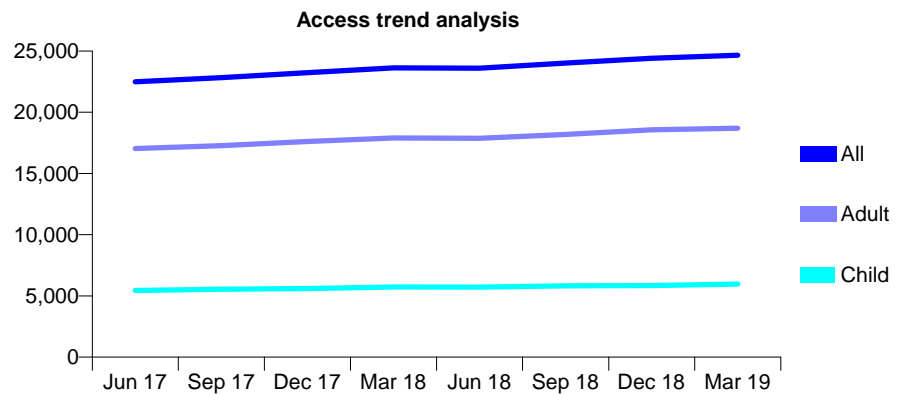
## Q69 - Vital Signs At a Glance Contract Report for 166413/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | ALAN LEWIS & ASSOCIATES LTD |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 27/11/2009                  |
| Contract end date    |                             |

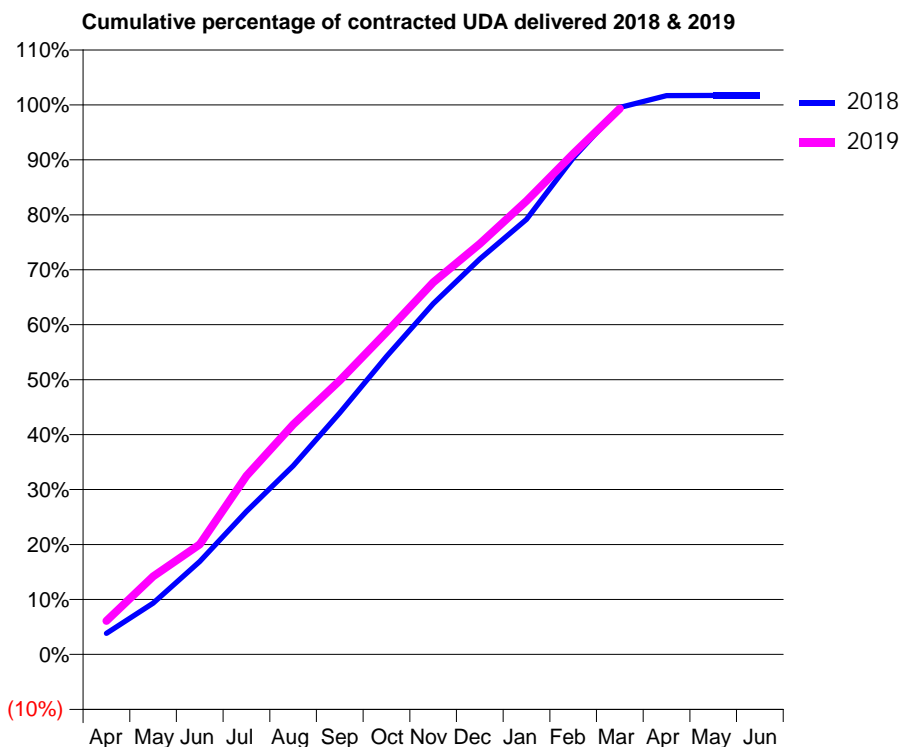
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 65,189        |
| Carry forward general activity (UDA)        | -1,122        |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,794,425.65 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 23,633      |                               |
| Quarter ending June 2018         | 23,599      | →                             |
| Quarter ending September 2018    | 24,011      | →                             |
| Quarter ending December 2018     | 24,407      | →                             |
| Quarter ending March 2019        | 24,653      | →                             |
| <b>Variance since March 2018</b> | <b>4.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 2,484  | 3,974  |
| May       | 6,090  | 9,260  |
| June      | 11,023 | 13,064 |
| July      | 16,970 | 21,181 |
| August    | 22,382 | 27,274 |
| September | 28,660 | 32,499 |
| October   | 35,353 | 38,225 |
| November  | 41,611 | 44,123 |
| December  | 46,903 | 48,699 |
| January   | 51,613 | 53,797 |
| February  | 58,910 | 59,392 |
| March     | 64,881 | 64,743 |
| April     | 66,299 |        |
| May       | 66,309 |        |
| June      | 66,312 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 583      | 7,794       | 7.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2,658    | 20,813      | 12.8%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,113    | 7,794       | 52.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9,455    | 20,813      | 45.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 3,051    | 27,922      | 10.9%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 241      | 27,922      | 0.9%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 145      | 27,922      | 0.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

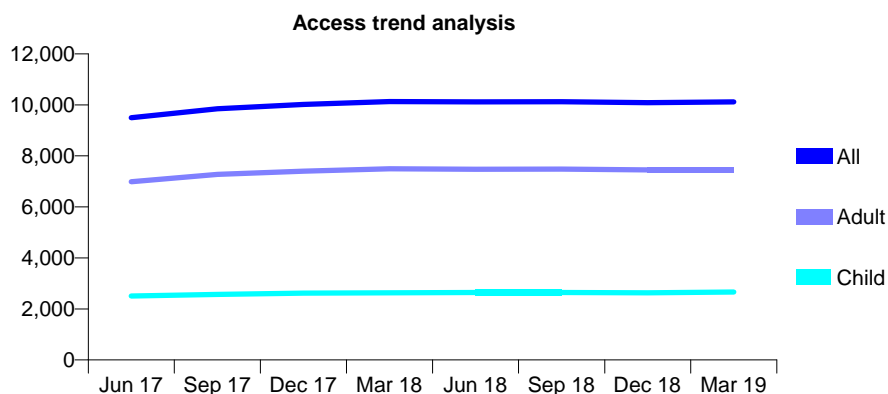
## Q69 - Vital Signs At a Glance Contract Report for 166847/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Ratti GDS Contract Partnership |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/10/2015                     |
| Contract end date    |                                |

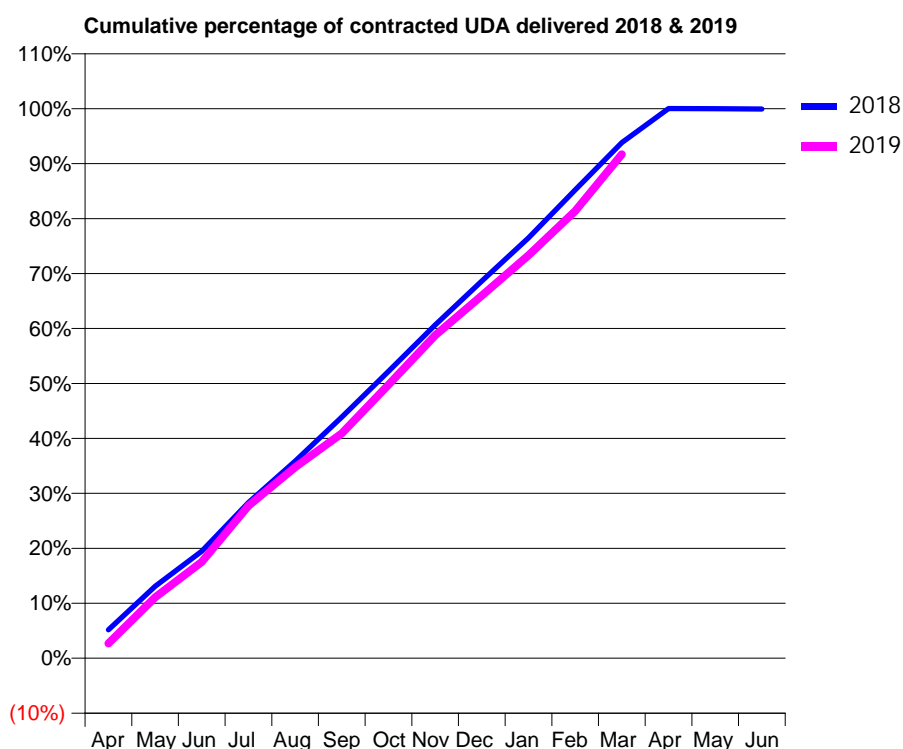
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,867      |
| Carry forward general activity (UDA)        | 20          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £629,582.64 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 10,130        |                               |
| Quarter ending June 2018         | 10,122        | →                             |
| Quarter ending September 2018    | 10,128        | →                             |
| Quarter ending December 2018     | 10,085        | →                             |
| Quarter ending March 2019        | 10,120        | →                             |
| <b>Variance since March 2018</b> | <b>(0.1%)</b> | →                             |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2018   | 2019   |
| April                             | 1,342  | 699    |
| May                               | 3,388  | 2,868  |
| June                              | 5,038  | 4,528  |
| July                              | 7,326  | 7,176  |
| August                            | 9,283  | 8,990  |
| September                         | 11,344 | 10,583 |
| October                           | 13,507 | 12,874 |
| November                          | 15,688 | 15,199 |
| December                          | 17,755 | 17,061 |
| January                           | 19,787 | 18,969 |
| February                          | 22,043 | 21,051 |
| March                             | 24,273 | 23,720 |
| April                             | 25,872 |        |
| May                               | 25,867 |        |
| June                              | 25,847 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 309      | 4,076       | 7.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,393    | 10,201      | 13.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,471    | 4,076       | 60.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,374    | 10,201      | 52.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 816      | 13,554      | 6.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 138      | 13,554      | 1.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 111      | 13,554      | 0.8%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

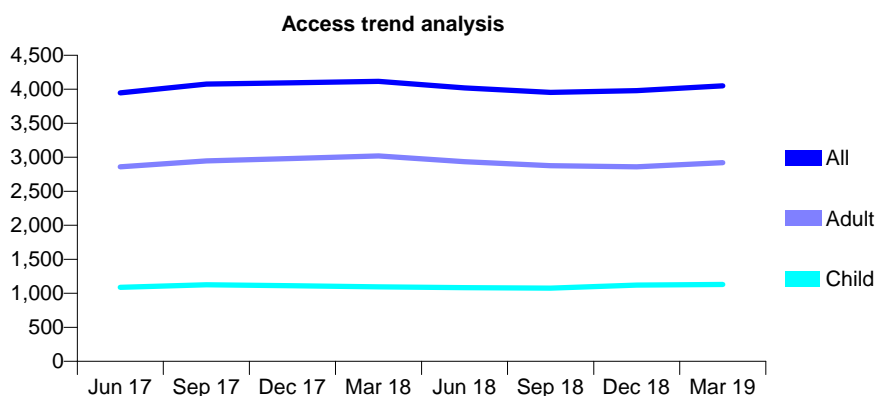
## Q69 - Vital Signs At a Glance Contract Report for 167320/0001 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | MANOR DENTAL CARE |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/06/2011        |
| Contract end date    |                   |

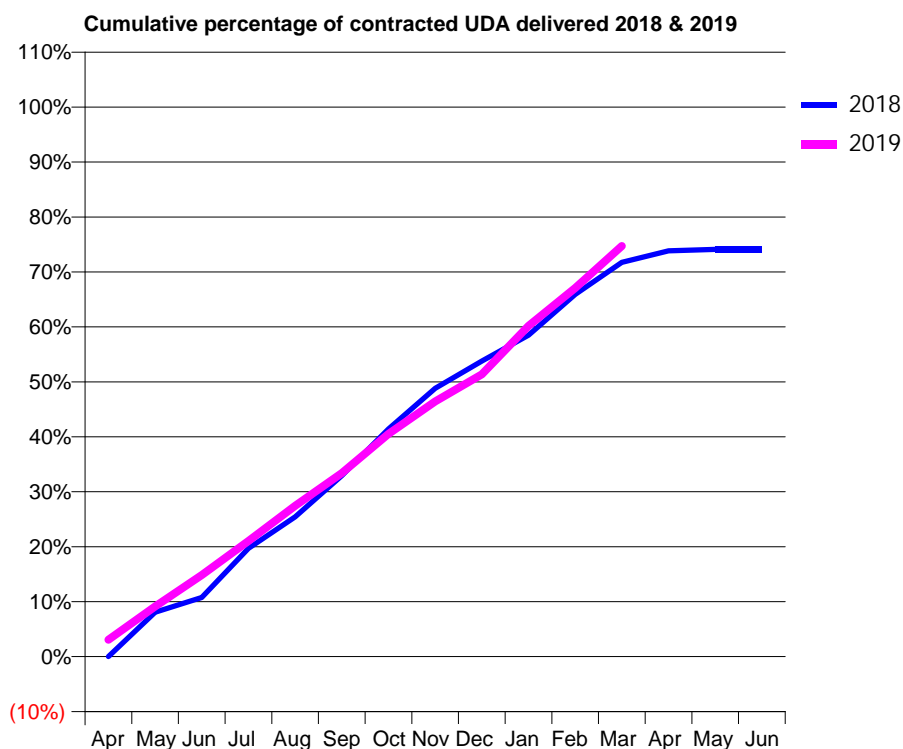
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,661      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £455,033.01 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,116         |                               |
| Quarter ending June 2018         | 4,020         | ↓                             |
| Quarter ending September 2018    | 3,953         | ↓                             |
| Quarter ending December 2018     | 3,980         | →                             |
| Quarter ending March 2019        | 4,050         | →                             |
| <b>Variance since March 2018</b> | <b>(1.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 480    |
| May       | 1,269                             | 1,432  |
| June      | 1,686                             | 2,325  |
| July      | 3,086                             | 3,296  |
| August    | 3,987                             | 4,300  |
| September | 5,155                             | 5,232  |
| October   | 6,489                             | 6,350  |
| November  | 7,650                             | 7,272  |
| December  | 8,423                             | 8,042  |
| January   | 9,162                             | 9,425  |
| February  | 10,323                            | 10,505 |
| March     | 11,234                            | 11,698 |
| April     | 11,563                            |        |
| May       | 11,604                            |        |
| June      | 11,604                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 161      | 1,549       | 10.4%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 475      | 3,356       | 14.2%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 667      | 1,549       | 43.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,317    | 3,356       | 39.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 598      | 4,785       | 12.5%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 4,785       | 0.6%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 4,785       | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

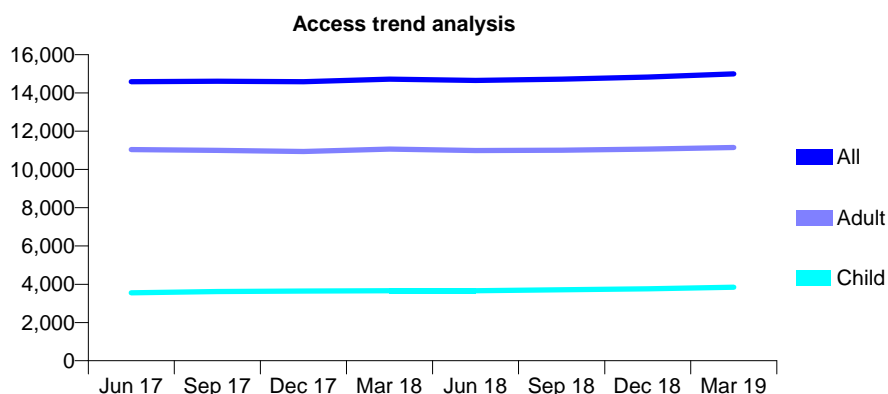
## Q69 - Vital Signs At a Glance Contract Report for 167746/0001 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | Chipping Norton Dental Practice Limited |
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/09/2007                              |
| Contract end date    |   |

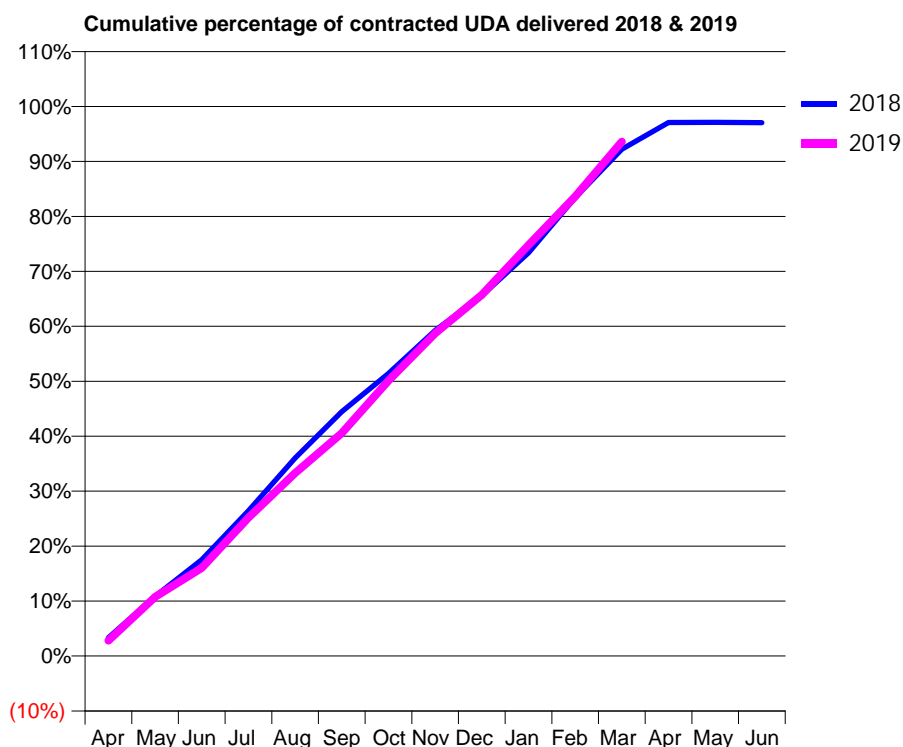
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 37,504      |
| Carry forward general activity (UDA)        | 357         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £916,900.97 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 14,718      |                               |
| Quarter ending June 2018         | 14,653      | →                             |
| Quarter ending September 2018    | 14,718      | →                             |
| Quarter ending December 2018     | 14,834      | →                             |
| Quarter ending March 2019        | 15,001      | →                             |
| <b>Variance since March 2018</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,202                             | 1,047  |
| May       | 3,906                             | 4,034  |
| June      | 6,290                             | 6,007  |
| July      | 9,495                             | 9,446  |
| August    | 12,941                            | 12,489 |
| September | 15,954                            | 15,212 |
| October   | 18,458                            | 18,787 |
| November  | 21,271                            | 22,027 |
| December  | 23,548                            | 24,643 |
| January   | 26,344                            | 28,042 |
| February  | 29,954                            | 31,357 |
| March     | 33,113                            | 35,101 |
| April     | 34,855                            |        |
| May       | 34,860                            |        |
| June      | 34,846                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 288      | 5,384       | 5.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,754    | 14,287      | 12.3%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,939    | 5,384       | 54.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7,231    | 14,287      | 50.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,535    | 18,874      | 8.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 121      | 18,874      | 0.6%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 62       | 18,874      | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

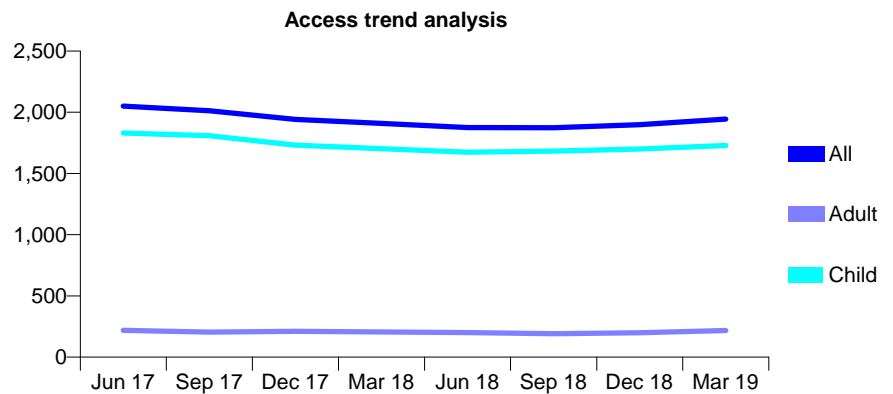
## Q69 - Vital Signs At a Glance Contract Report for 169153/0001 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Prospect Street Dental Practice |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 27/11/2013                      |
| Contract end date    |                                 |

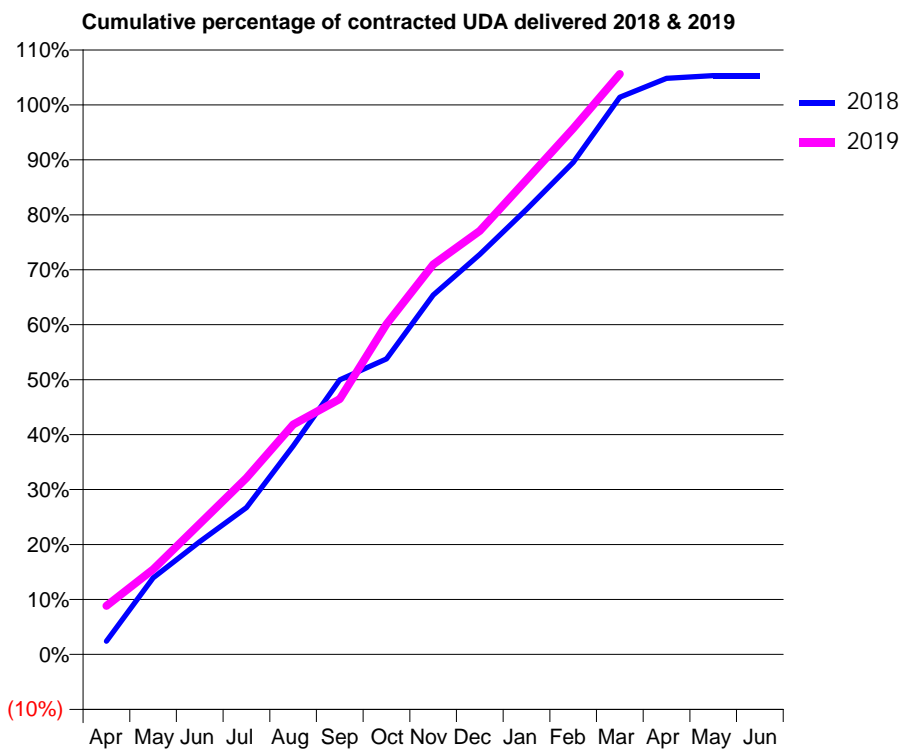
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,522      |
| Carry forward general activity (UDA)        | -70        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £81,671.16 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 1,909 |                               |
| Quarter ending June 2018         | 1,875 | ↓                             |
| Quarter ending September 2018    | 1,874 | →                             |
| Quarter ending December 2018     | 1,899 | →                             |
| Quarter ending March 2019        | 1,945 | ↑                             |
| <b>Variance since March 2018</b> | 1.9%  | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 85                                | 312   |
| May       | 491                               | 545   |
| June      | 723                               | 838   |
| July      | 941                               | 1,131 |
| August    | 1,337                             | 1,474 |
| September | 1,759                             | 1,636 |
| October   | 1,895                             | 2,116 |
| November  | 2,303                             | 2,498 |
| December  | 2,564                             | 2,715 |
| January   | 2,852                             | 3,042 |
| February  | 3,153                             | 3,370 |
| March     | 3,570                             | 3,719 |
| April     | 3,692                             |       |
| May       | 3,709                             |       |
| June      | 3,709                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 173      | 2,863       | 6.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 102         | 5.9%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,936    | 2,863       | 67.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 59       | 102         | 57.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 54       | 2,860       | 1.9%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,860       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,860       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



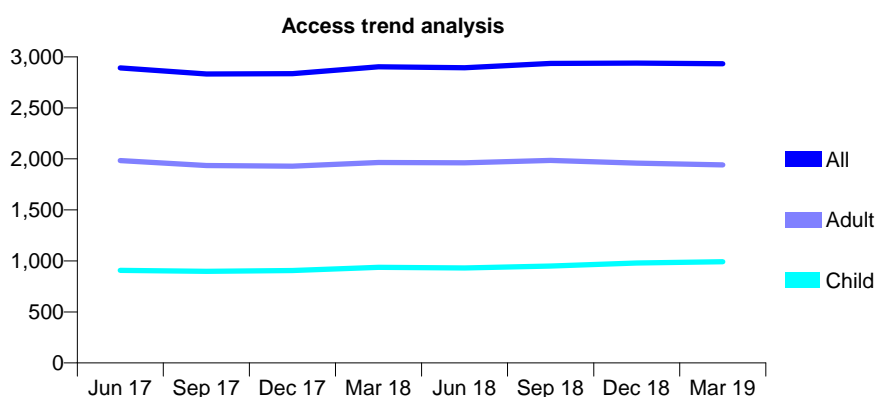
## Q69 - Vital Signs At a Glance Contract Report for 169641/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Market Square Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/06/2009                    |
| Contract end date    |                               |

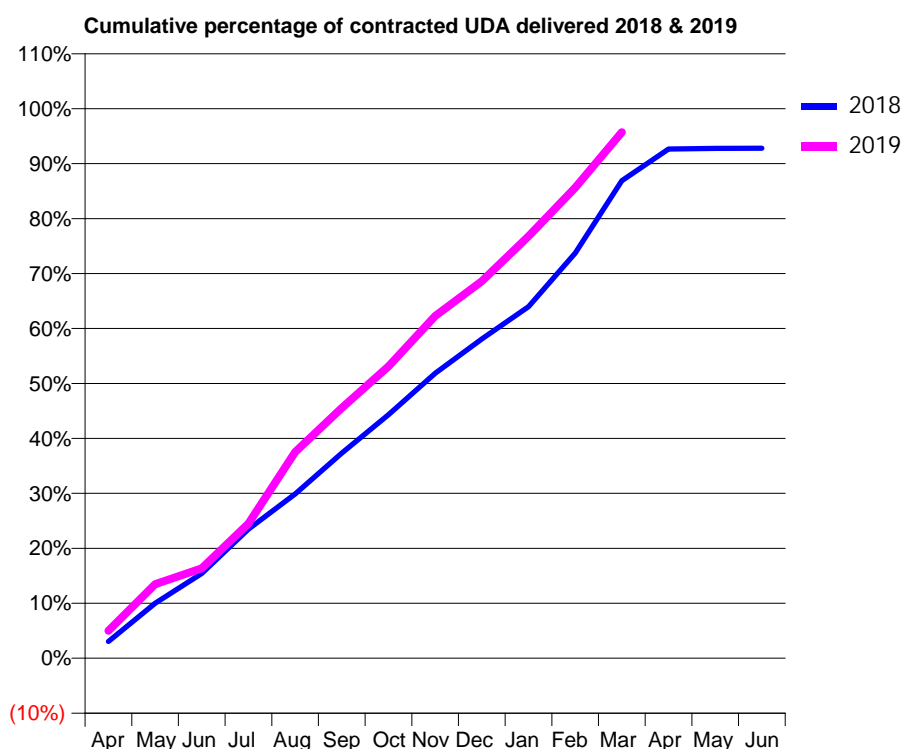
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,424       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £204,789.09 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,902       |                               |
| Quarter ending June 2018         | 2,894       | →                             |
| Quarter ending September 2018    | 2,935       | →                             |
| Quarter ending December 2018     | 2,939       | →                             |
| Quarter ending March 2019        | 2,933       | →                             |
| <b>Variance since March 2018</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 278                               | 420   |
| May       | 913                               | 1,136 |
| June      | 1,408                             | 1,377 |
| July      | 2,141                             | 2,066 |
| August    | 2,729                             | 3,161 |
| September | 3,404                             | 3,836 |
| October   | 4,045                             | 4,474 |
| November  | 4,730                             | 5,246 |
| December  | 5,300                             | 5,778 |
| January   | 5,838                             | 6,470 |
| February  | 6,727                             | 7,214 |
| March     | 7,928                             | 8,061 |
| April     | 8,453                             |       |
| May       | 8,462                             |       |
| June      | 8,465                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,764       | 5.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 478      | 3,368       | 14.2%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,243    | 1,764       | 70.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,220    | 3,368       | 65.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 428      | 4,942       | 8.7%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 4,942       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 4,942       | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

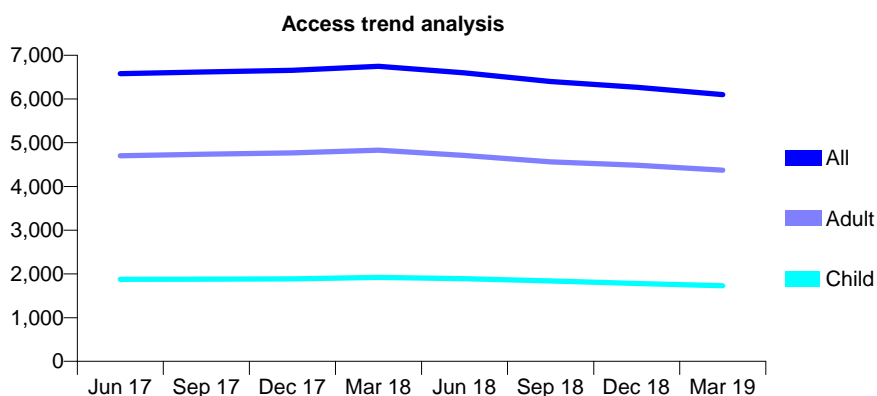
## Q69 - Vital Signs At a Glance Contract Report for 173061/0001 - March 2019

|                      |                                      |
|----------------------|--------------------------------------|
| Name or company name | The Dental Centre Carterton Practice |
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/09/2015                           |
| Contract end date    |                                      |

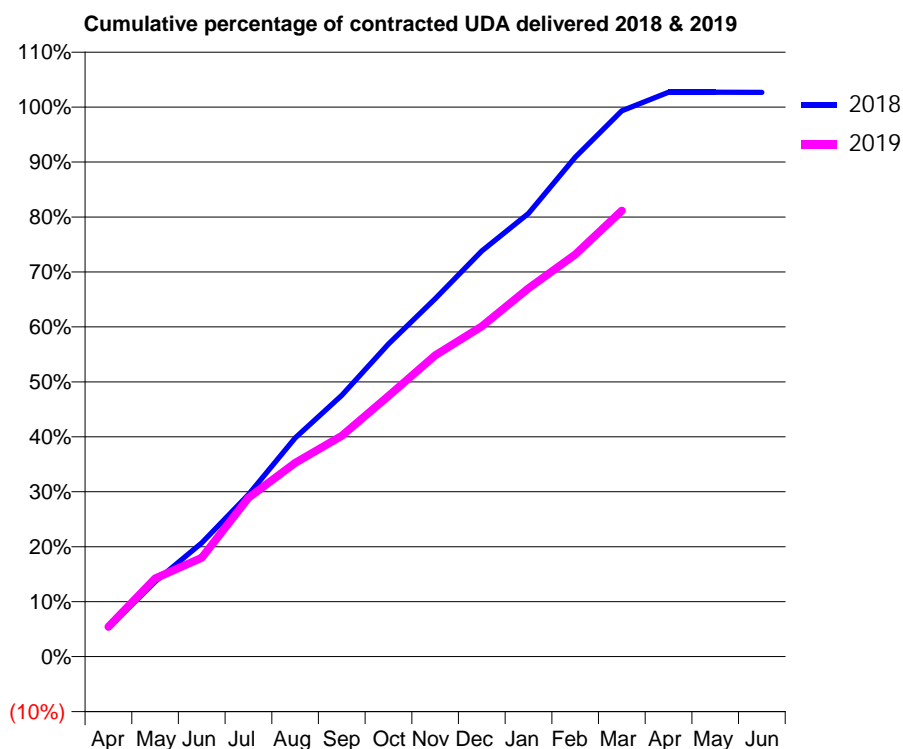
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,735      |
| Carry forward general activity (UDA)        | -334        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £407,441.23 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 6,748         |                               |
| Quarter ending June 2018         | 6,599         | ↓                             |
| Quarter ending September 2018    | 6,401         | ↓                             |
| Quarter ending December 2018     | 6,265         | ↓                             |
| Quarter ending March 2019        | 6,099         | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 877                               | 911    |
| May       | 2,286                             | 2,381  |
| June      | 3,464                             | 3,011  |
| July      | 4,938                             | 4,841  |
| August    | 6,659                             | 5,899  |
| September | 7,960                             | 6,723  |
| October   | 9,521                             | 7,938  |
| November  | 10,897                            | 9,176  |
| December  | 12,353                            | 10,056 |
| January   | 13,495                            | 11,213 |
| February  | 15,208                            | 12,246 |
| March     | 16,622                            | 13,581 |
| April     | 17,188                            |        |
| May       | 17,184                            |        |
| June      | 17,179                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 247      | 2,547       | 9.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 678      | 5,482       | 12.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,546    | 2,547       | 60.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,006    | 5,482       | 54.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 598      | 7,798       | 7.7%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 69       | 7,798       | 0.9%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 7,798       | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

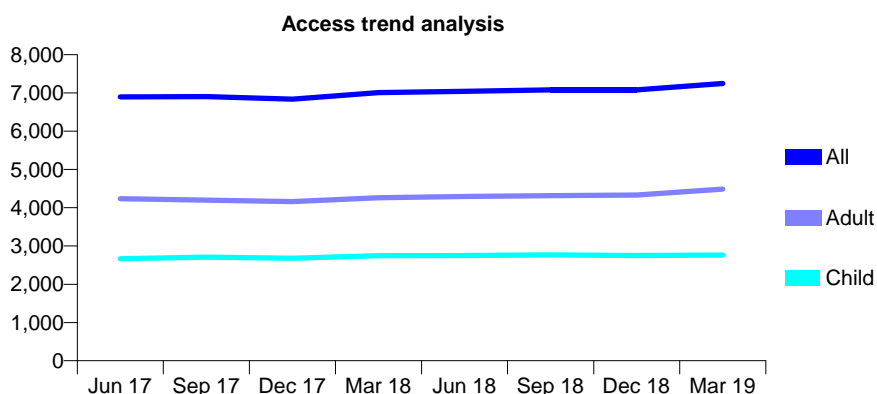
## Q69 - Vital Signs At a Glance Contract Report for 175609/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Riverside Dental Centre Ltd |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/07/2008                  |
| Contract end date    |                             |

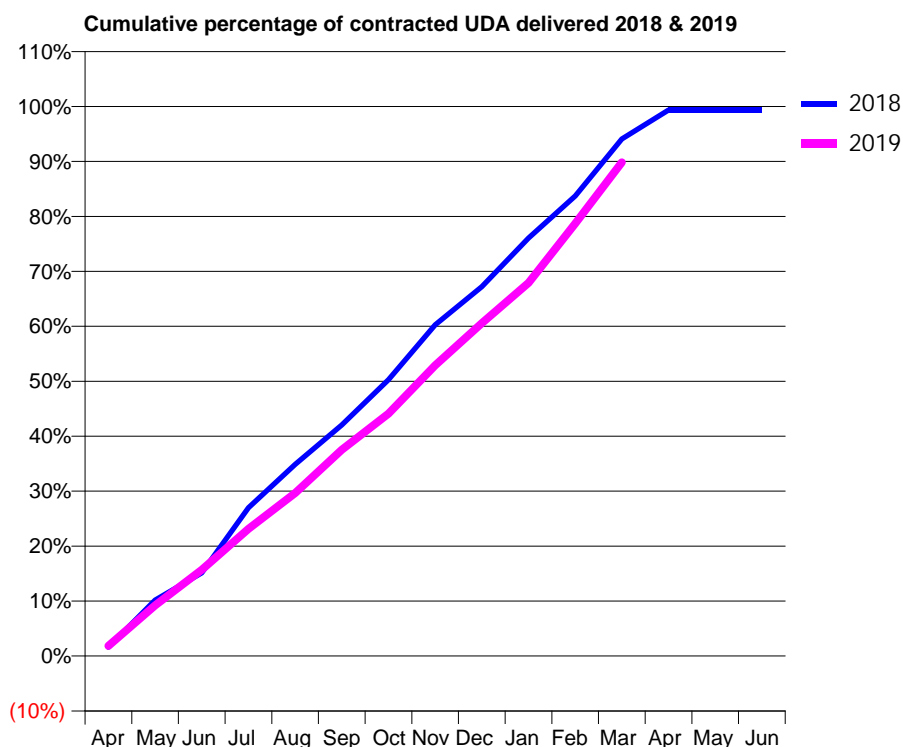
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,096      |
| Carry forward general activity (UDA)        | 124         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £578,730.16 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,007       |                               |
| Quarter ending June 2018         | 7,042       | →                             |
| Quarter ending September 2018    | 7,080       | →                             |
| Quarter ending December 2018     | 7,080       | →                             |
| Quarter ending March 2019        | 7,249       | ↑                             |
| <b>Variance since March 2018</b> | <b>3.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 309                               | 353    |
| May       | 1,944                             | 1,758  |
| June      | 2,887                             | 2,997  |
| July      | 5,153                             | 4,419  |
| August    | 6,660                             | 5,663  |
| September | 8,028                             | 7,165  |
| October   | 9,606                             | 8,421  |
| November  | 11,509                            | 10,101 |
| December  | 12,834                            | 11,563 |
| January   | 14,519                            | 12,962 |
| February  | 15,985                            | 15,029 |
| March     | 17,963                            | 17,153 |
| April     | 18,967                            |        |
| May       | 18,971                            |        |
| June      | 18,971                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 378      | 4,409       | 8.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 686      | 5,421       | 12.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,944    | 4,409       | 66.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,672    | 5,421       | 49.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 674      | 9,288       | 7.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 9,288       | 0.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 97       | 9,288       | 1.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

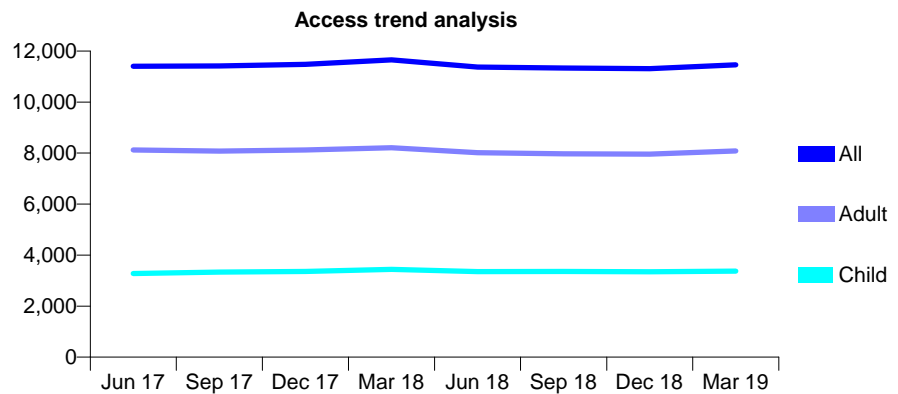
## Q69 - Vital Signs At a Glance Contract Report for 176621/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | Rodericks Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2008    |
| Contract end date    |               |

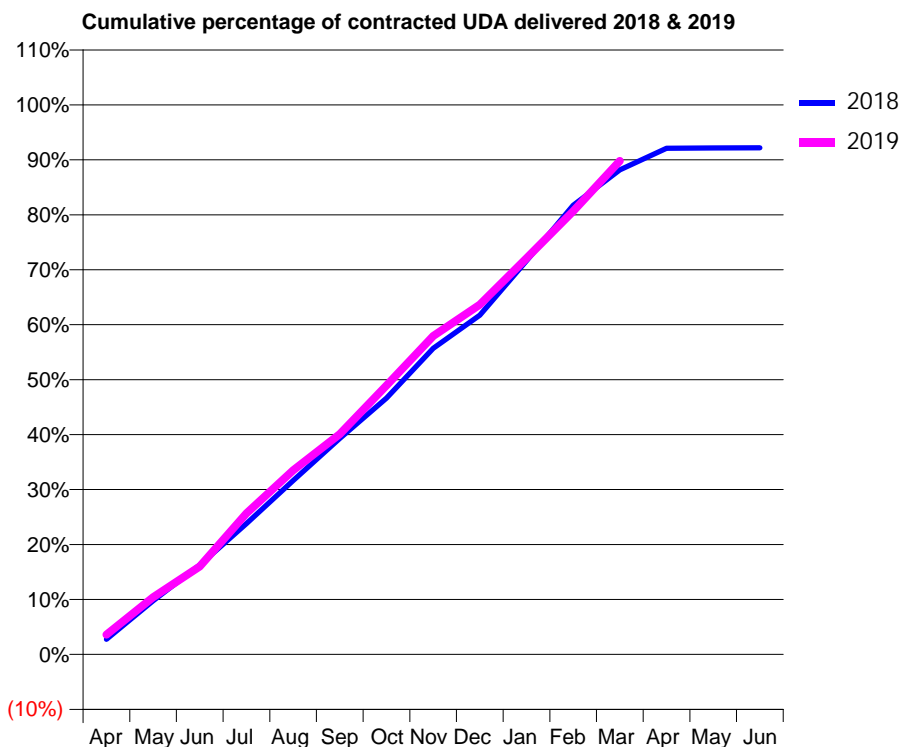
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 29,400      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £705,419.57 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 11,654        |                               |
| Quarter ending June 2018         | 11,374        | ↓                             |
| Quarter ending September 2018    | 11,331        | →                             |
| Quarter ending December 2018     | 11,310        | →                             |
| Quarter ending March 2019        | 11,457        | →                             |
| <b>Variance since March 2018</b> | <b>(1.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 808    | 1,063  |
| May       | 2,872  | 3,067  |
| June      | 4,784  | 4,709  |
| July      | 7,000  | 7,543  |
| August    | 9,303  | 9,852  |
| September | 11,555 | 11,790 |
| October   | 13,712 | 14,384 |
| November  | 16,375 | 17,031 |
| December  | 18,144 | 18,712 |
| January   | 21,054 | 21,195 |
| February  | 24,031 | 23,710 |
| March     | 25,926 | 26,399 |
| April     | 27,077 |        |
| May       | 27,095 |        |
| June      | 27,098 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 300      | 4,957       | 6.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,585    | 10,468      | 15.1%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,121    | 4,957       | 63.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,156    | 10,468      | 49.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,588    | 14,795      | 10.7%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 14,795      | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 14,795      | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

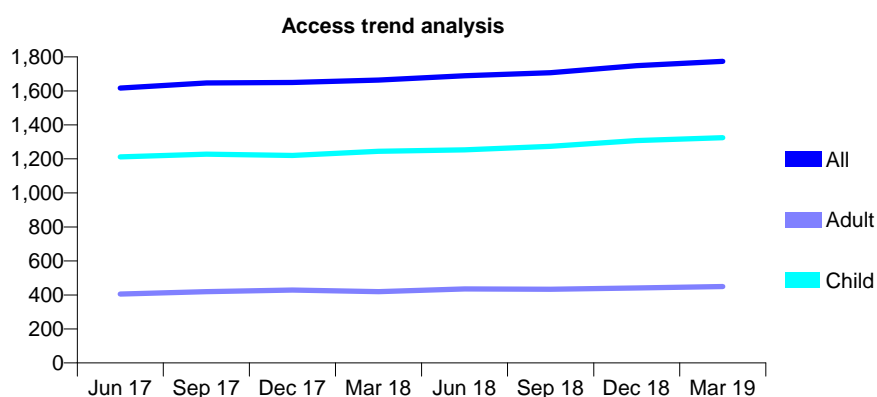
## Q69 - Vital Signs At a Glance Contract Report for 177393/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Aston Clinton Dental |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2013           |
| Contract end date    |                      |

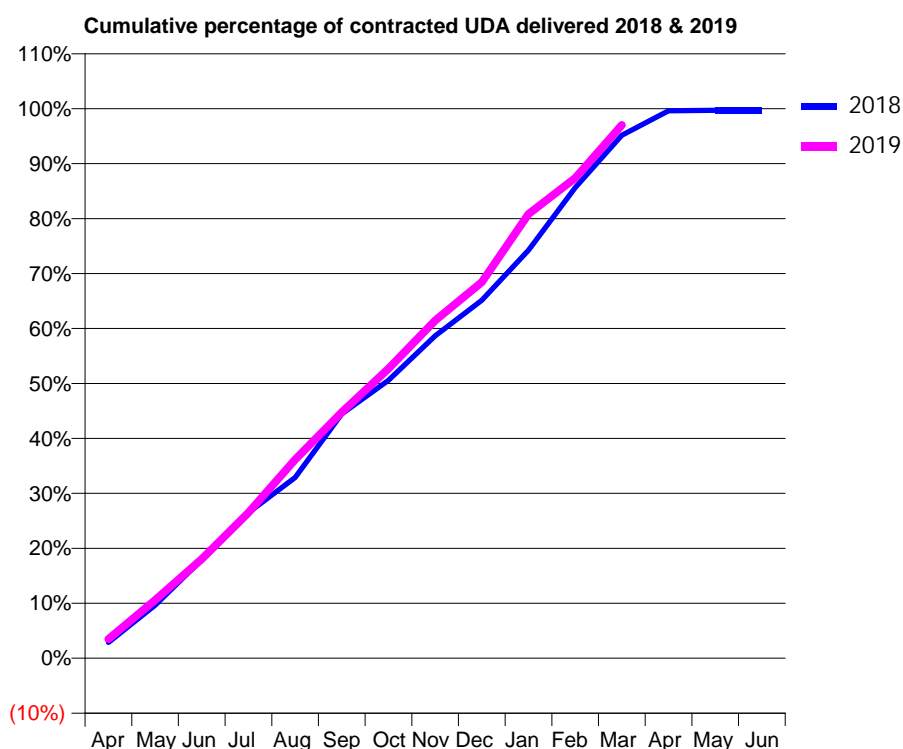
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,800      |
| Carry forward general activity (UDA)        | 11         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £90,024.33 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,663       |                               |
| Quarter ending June 2018         | 1,689       | →                             |
| Quarter ending September 2018    | 1,707       | →                             |
| Quarter ending December 2018     | 1,749       | ↑                             |
| Quarter ending March 2019        | 1,774       | →                             |
| <b>Variance since March 2018</b> | <b>6.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 109   | 132   |
| May       | 366   | 403   |
| June      | 681   | 686   |
| July      | 1,007 | 1,006 |
| August    | 1,250 | 1,375 |
| September | 1,689 | 1,700 |
| October   | 1,922 | 2,002 |
| November  | 2,229 | 2,335 |
| December  | 2,475 | 2,600 |
| January   | 2,821 | 3,071 |
| February  | 3,254 | 3,320 |
| March     | 3,616 | 3,688 |
| April     | 3,785 |       |
| May       | 3,788 |       |
| June      | 3,788 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 106      | 2,072       | 5.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 72       | 431         | 16.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,368    | 2,072       | 66.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 221      | 431         | 51.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 98       | 2,408       | 4.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,408       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,408       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

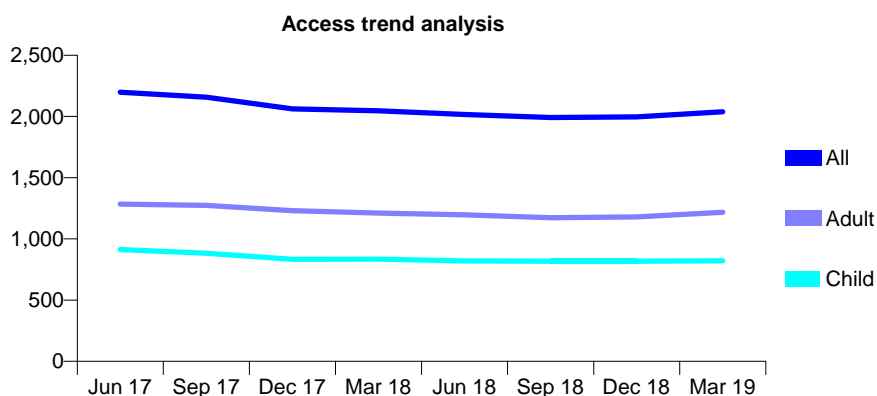
## Q69 - Vital Signs At a Glance Contract Report for 177806/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Westwood Smile Care Ltd |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/07/2013              |
| Contract end date    |                         |

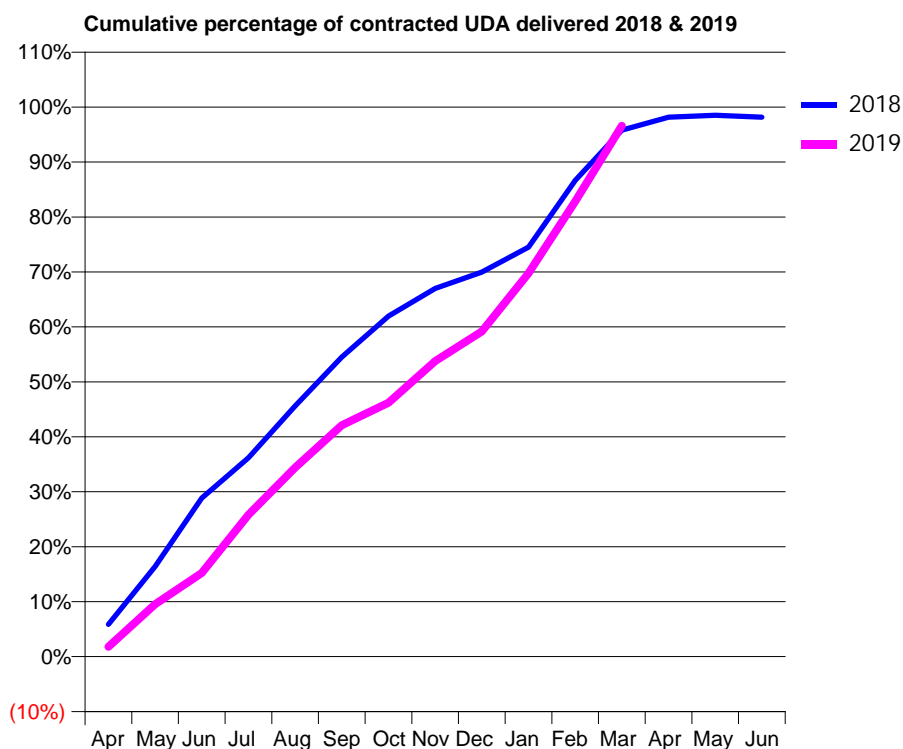
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,308      |
| Carry forward general activity (UDA)        | 61         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £79,687.49 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,046         |                               |
| Quarter ending June 2018         | 2,017         | ↓                             |
| Quarter ending September 2018    | 1,992         | ↓                             |
| Quarter ending December 2018     | 1,996         | →                             |
| Quarter ending March 2019        | 2,039         | ↑                             |
| <b>Variance since March 2018</b> | <b>(0.3%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 193                               | 60    |
| May       | 538                               | 316   |
| June      | 945                               | 503   |
| July      | 1,186                             | 854   |
| August    | 1,495                             | 1,138 |
| September | 1,785                             | 1,393 |
| October   | 2,030                             | 1,528 |
| November  | 2,194                             | 1,778 |
| December  | 2,292                             | 1,958 |
| January   | 2,441                             | 2,307 |
| February  | 2,838                             | 2,740 |
| March     | 3,138                             | 3,195 |
| April     | 3,215                             |       |
| May       | 3,227                             |       |
| June      | 3,215                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 93       | 1,157       | 8.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 145      | 1,264       | 11.5%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 647      | 1,157       | 55.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 544      | 1,264       | 43.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 70       | 1,456       | 4.8%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,456       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 1,456       | 0.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

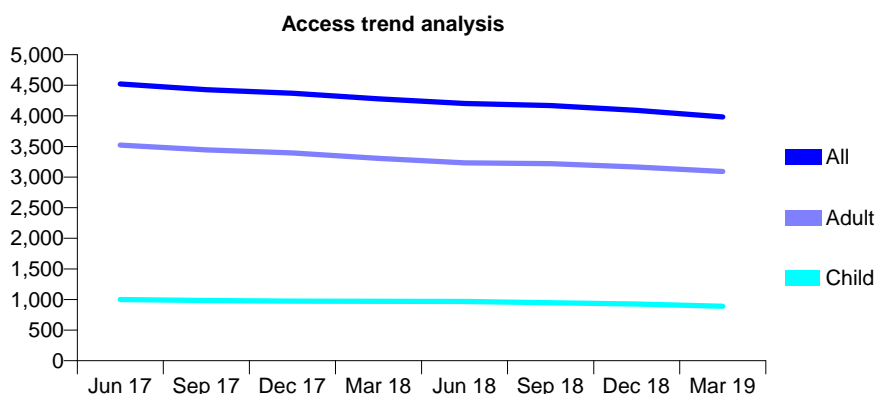
## Q69 - Vital Signs At a Glance Contract Report for 177881/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | The Burnham Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/06/2010                  |
| Contract end date    |                             |

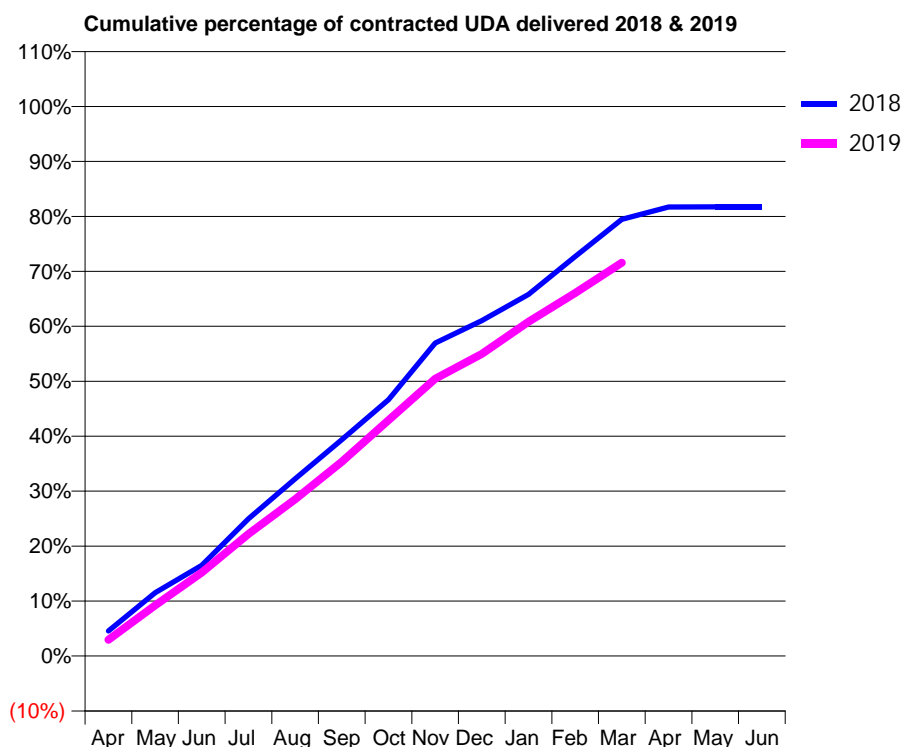
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,629      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £437,564.40 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,278         |                               |
| Quarter ending June 2018         | 4,201         | ↓                             |
| Quarter ending September 2018    | 4,169         | →                             |
| Quarter ending December 2018     | 4,091         | ↓                             |
| Quarter ending March 2019        | 3,983         | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 664                               | 433    |
| May       | 1,685                             | 1,348  |
| June      | 2,413                             | 2,222  |
| July      | 3,654                             | 3,252  |
| August    | 4,720                             | 4,172  |
| September | 5,756                             | 5,170  |
| October   | 6,820                             | 6,279  |
| November  | 8,330                             | 7,384  |
| December  | 8,925                             | 8,044  |
| January   | 9,624                             | 8,897  |
| February  | 10,638                            | 9,667  |
| March     | 11,626                            | 10,471 |
| April     | 11,952                            |        |
| May       | 11,953                            |        |
| June      | 11,953                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 1,184       | 3.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 341      | 3,821       | 8.9%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 716      | 1,184       | 60.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,200    | 3,821       | 57.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 202      | 4,860       | 4.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 4,860       | 0.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 4,860       | 0.8%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

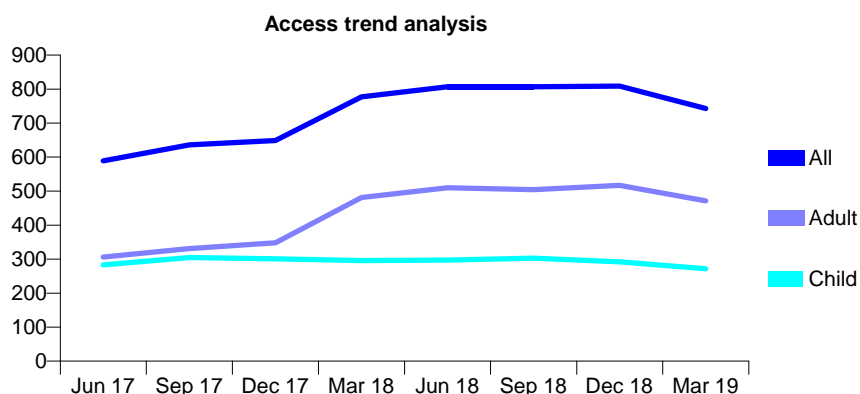
## Q69 - Vital Signs At a Glance Contract Report for 181285/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR D R BARRETT |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/12/2015     |
| Contract end date    |                |

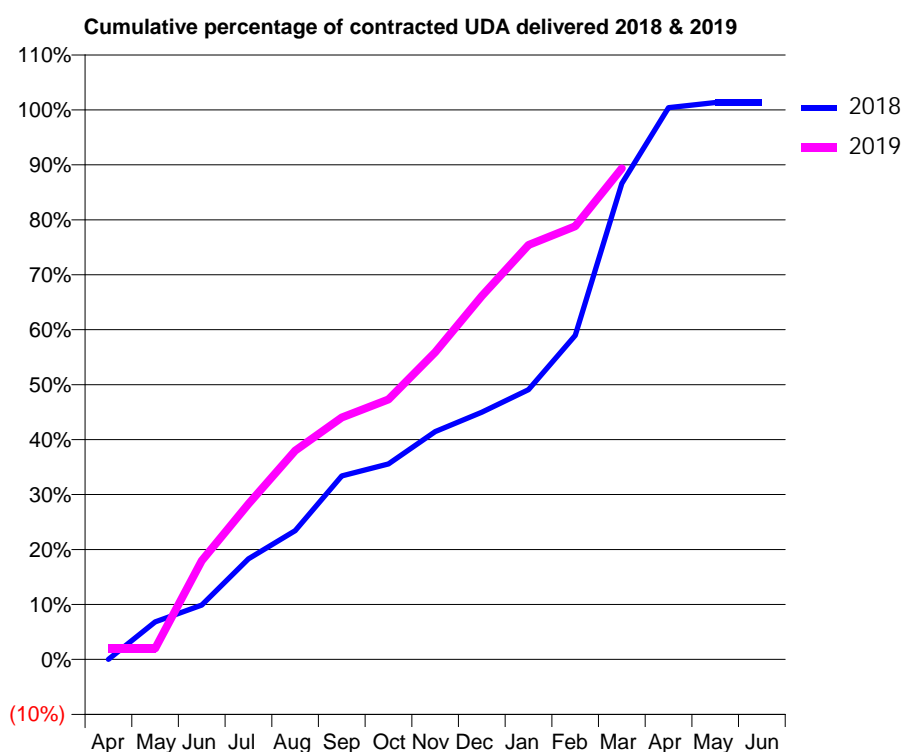
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | -20        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,319.83 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 777           |                               |
| Quarter ending June 2018         | 807           | ↑                             |
| Quarter ending September 2018    | 807           | →                             |
| Quarter ending December 2018     | 809           | →                             |
| Quarter ending March 2019        | 743           | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 20   |
| May       | 103                               | 20   |
| June      | 149                               | 180  |
| July      | 276                               | 283  |
| August    | 354                               | 380  |
| September | 504                               | 440  |
| October   | 537                               | 473  |
| November  | 626                               | 559  |
| December  | 679                               | 661  |
| January   | 741                               | 754  |
| February  | 890                               | 788  |
| March     | 1,307                             | 894  |
| April     | 1,515                             |      |
| May       | 1,529                             |      |
| June      | 1,529                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 353         | 5.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 47       | 266         | 17.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 164      | 353         | 46.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 69       | 266         | 25.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 543         | 1.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 543         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 543         | 2.9%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



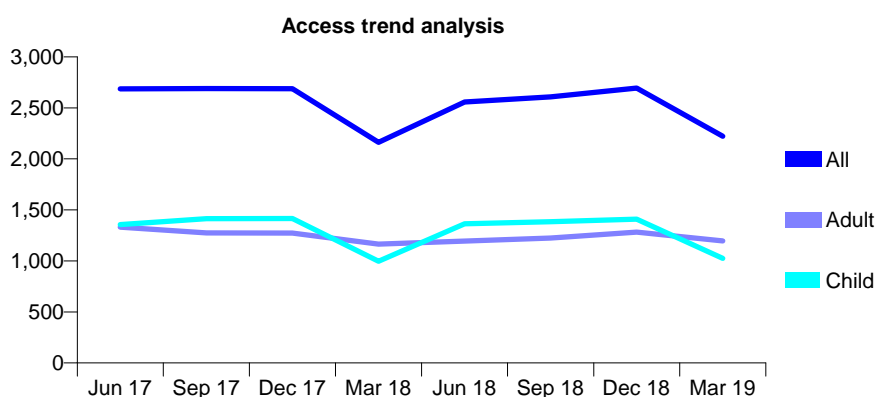
## Q69 - Vital Signs At a Glance Contract Report for 181730/0004 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | Buckinghamshire Priority Dental Service |
| Contract type name   | PDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 26/10/2008                              |
| Contract end date    | 31/03/2021                              |

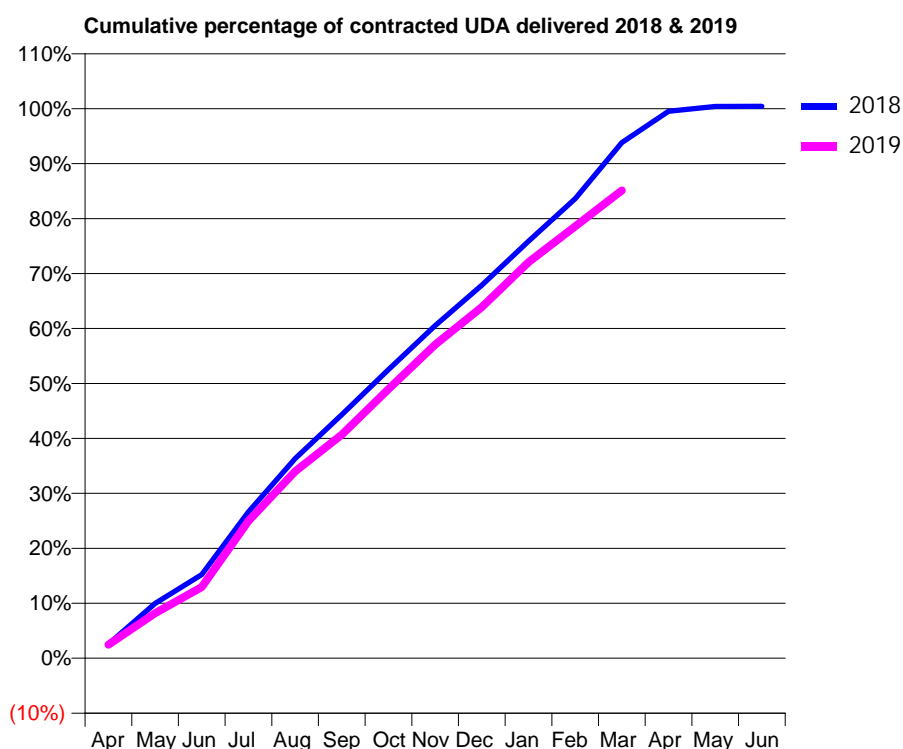
|   |       |
|---|-------|
| 18/19 Contracted general activity (UDA)     | 7,259 |
| Carry forward general activity (UDA)        | 0     |
| 18/19 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,163       |                               |
| Quarter ending June 2018         | 2,558       | ↑                             |
| Quarter ending September 2018    | 2,609       | →                             |
| Quarter ending December 2018     | 2,693       | ↑                             |
| Quarter ending March 2019        | 2,221       | ↓                             |
| <b>Variance since March 2018</b> | <b>2.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 187   | 179   |
| May                               | 725   | 597   |
| June                              | 1,105 | 940   |
| July                              | 1,933 | 1,814 |
| August                            | 2,638 | 2,468 |
| September                         | 3,218 | 2,953 |
| October                           | 3,812 | 3,554 |
| November                          | 4,394 | 4,142 |
| December                          | 4,926 | 4,636 |
| January                           | 5,508 | 5,231 |
| February                          | 6,071 | 5,704 |
| March                             | 6,809 | 6,178 |
| April                             | 7,226 |       |
| May                               | 7,289 |       |
| June                              | 7,291 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 384      | 2,034       | 18.9%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 172      | 1,210       | 14.2%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 300      | 2,034       | 14.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 365      | 1,210       | 30.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 104      | 3,035       | 3.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 3,035       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 117      | 3,035       | 3.9%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

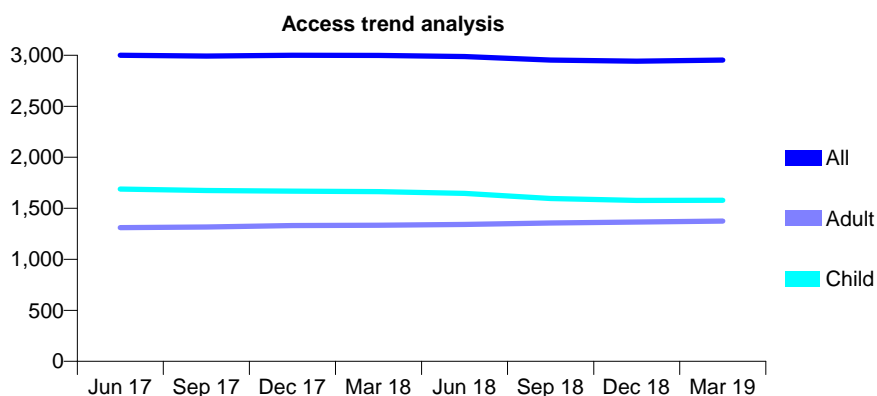
## Q69 - Vital Signs At a Glance Contract Report for 182885/0002 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | CEDAR DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 31/03/2014            |
| Contract end date    |                       |

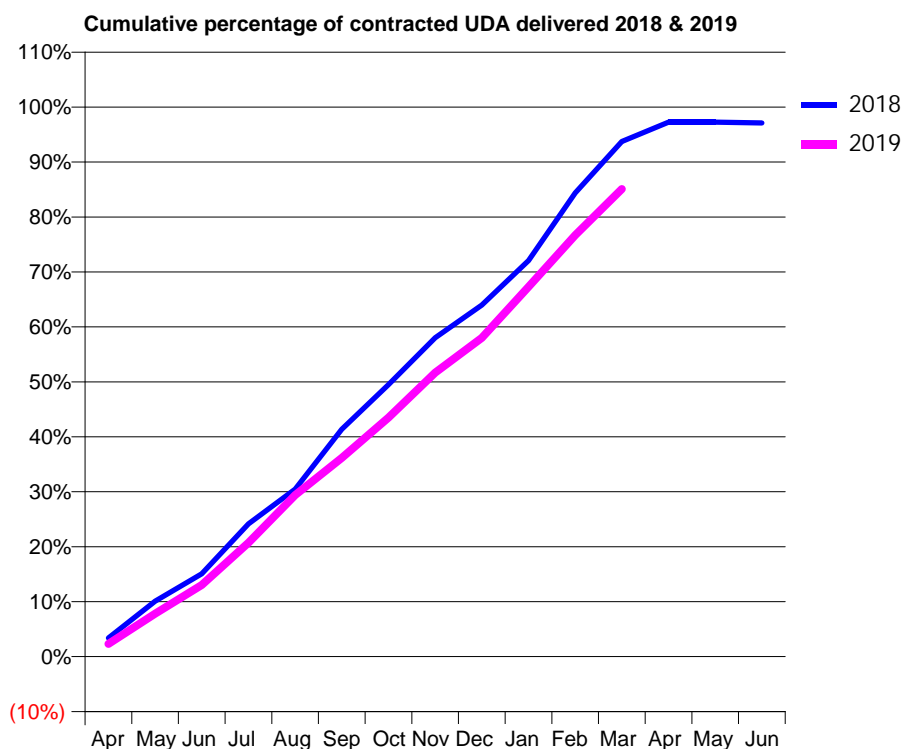
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,200       |
| Carry forward general activity (UDA)        | 236         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £163,698.36 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,998         |                               |
| Quarter ending June 2018         | 2,988         | →                             |
| Quarter ending September 2018    | 2,952         | ↓                             |
| Quarter ending December 2018     | 2,942         | →                             |
| Quarter ending March 2019        | 2,953         | →                             |
| <b>Variance since March 2018</b> | <b>(1.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 280                               | 190   |
| May       | 826                               | 642   |
| June      | 1,237                             | 1,070 |
| July      | 1,982                             | 1,700 |
| August    | 2,499                             | 2,411 |
| September | 3,391                             | 2,966 |
| October   | 4,059                             | 3,566 |
| November  | 4,758                             | 4,237 |
| December  | 5,246                             | 4,754 |
| January   | 5,910                             | 5,517 |
| February  | 6,921                             | 6,289 |
| March     | 7,686                             | 6,975 |
| April     | 7,975                             |       |
| May       | 7,975                             |       |
| June      | 7,963                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 276      | 2,859       | 9.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 269      | 1,813       | 14.8%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,010    | 2,859       | 70.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,160    | 1,813       | 64.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 157      | 4,510       | 3.5%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 4,510       | 0.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 4,510       | 0.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

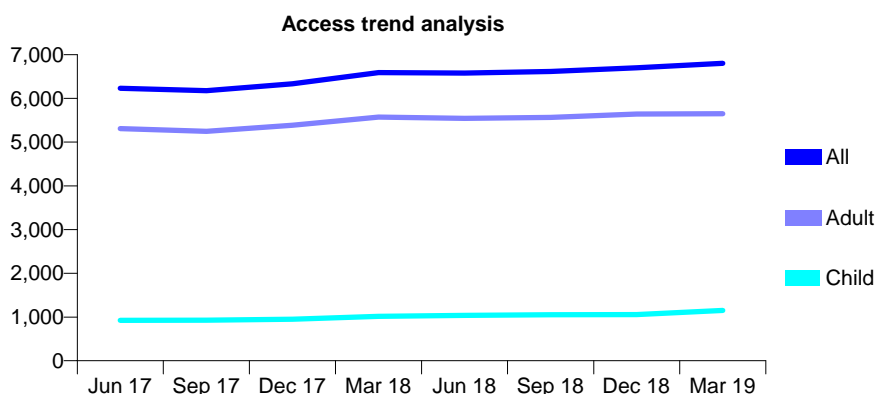
## Q69 - Vital Signs At a Glance Contract Report for 183377/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Temple Street Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/08/2012                    |
| Contract end date    |                               |

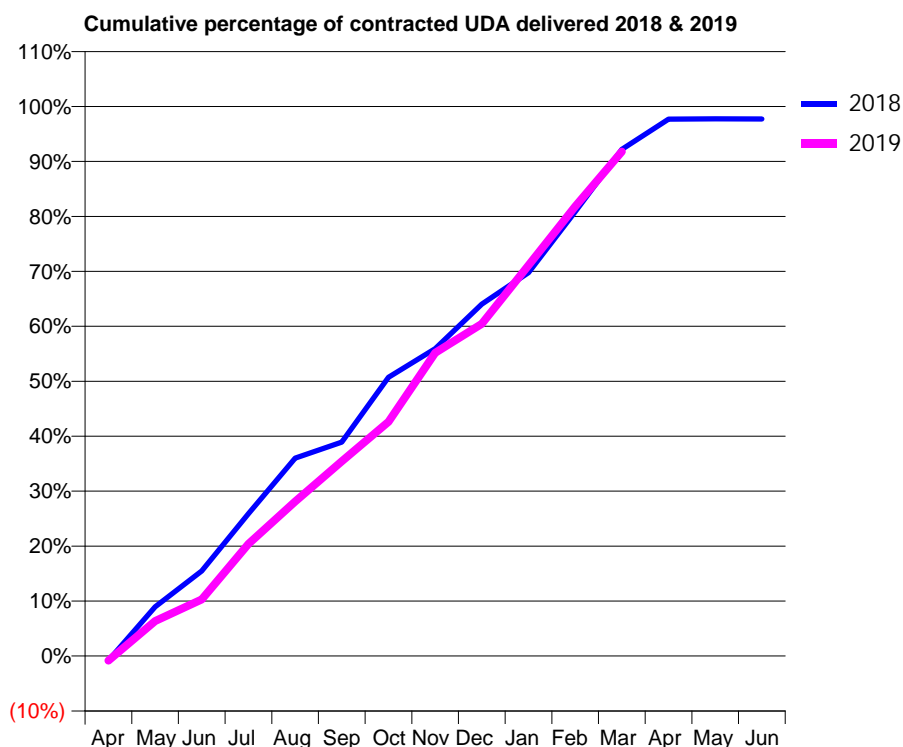
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,000      |
| Carry forward general activity (UDA)        | 296         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £318,387.88 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 6,591       |                               |
| Quarter ending June 2018         | 6,582       | →                             |
| Quarter ending September 2018    | 6,617       | →                             |
| Quarter ending December 2018     | 6,700       | →                             |
| Quarter ending March 2019        | 6,802       | →                             |
| <b>Variance since March 2018</b> | <b>3.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -105                              | -108   |
| May       | 1,166                             | 827    |
| June      | 2,015                             | 1,340  |
| July      | 3,367                             | 2,650  |
| August    | 4,684                             | 3,656  |
| September | 5,060                             | 4,607  |
| October   | 6,591                             | 5,540  |
| November  | 7,271                             | 7,173  |
| December  | 8,323                             | 7,856  |
| January   | 9,068                             | 9,245  |
| February  | 10,513                            | 10,635 |
| March     | 11,985                            | 11,929 |
| April     | 12,699                            |        |
| May       | 12,705                            |        |
| June      | 12,704                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 193      | 1,624       | 11.9%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 776      | 6,044       | 12.8%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 825      | 1,624       | 50.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,138    | 6,044       | 35.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 376      | 6,052       | 6.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 6,052       | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 6,052       | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

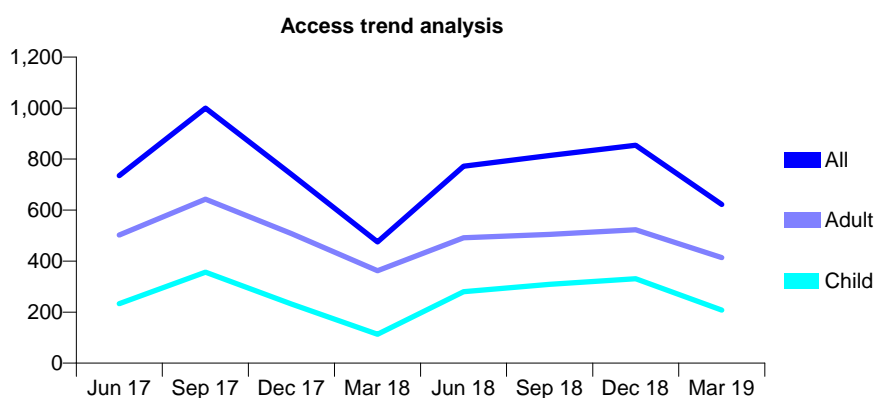
## Q69 - Vital Signs At a Glance Contract Report for 183539/0001 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | Jeremy Potter, Arti Sharma and Shiva Emai |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/04/2015                                |
| Contract end date    |   |

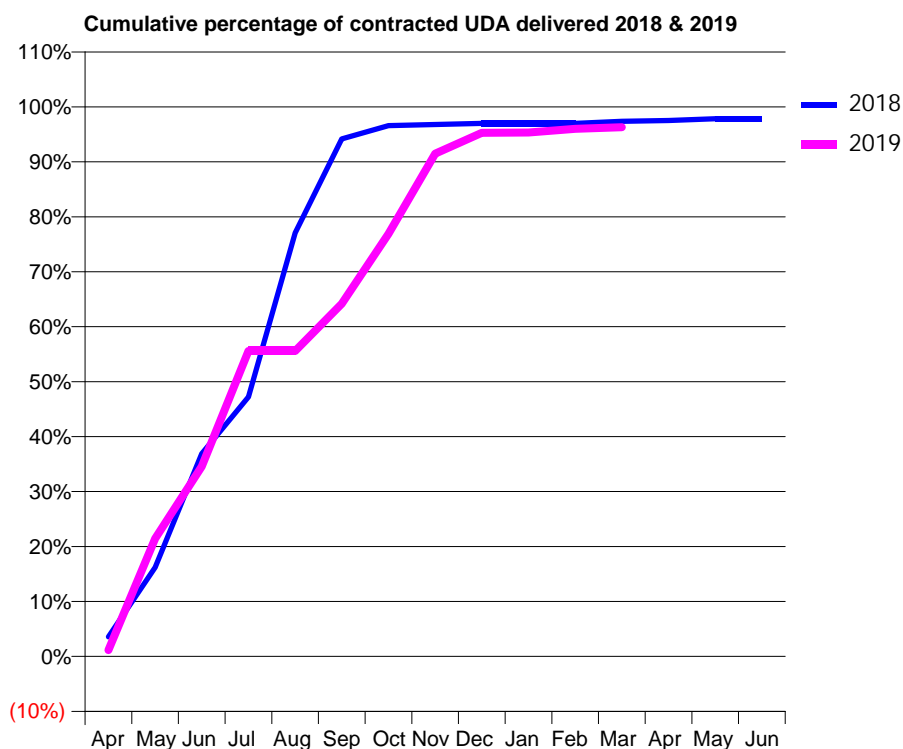
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,249      |
| Carry forward general activity (UDA)        | 48         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £63,052.55 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 475          |                               |
| Quarter ending June 2018         | 772          | ↑                             |
| Quarter ending September 2018    | 814          | ↑                             |
| Quarter ending December 2018     | 854          | ↑                             |
| Quarter ending March 2019        | 622          | ↓                             |
| <b>Variance since March 2018</b> | <b>30.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 81                                | 26    |
| May       | 365                               | 482   |
| June      | 829                               | 777   |
| July      | 1,062                             | 1,250 |
| August    | 1,733                             | 1,250 |
| September | 2,118                             | 1,443 |
| October   | 2,173                             | 1,729 |
| November  | 2,177                             | 2,058 |
| December  | 2,181                             | 2,143 |
| January   | 2,181                             | 2,144 |
| February  | 2,181                             | 2,159 |
| March     | 2,190                             | 2,165 |
| April     | 2,193                             |       |
| May       | 2,200                             |       |
| June      | 2,200                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 483         | 3.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 37       | 593         | 6.2%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 39       | 483         | 8.1%     | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 41       | 593         | 6.9%     | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 116      | 1,056       | 11.0%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,056       | 0.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,056       | 0.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

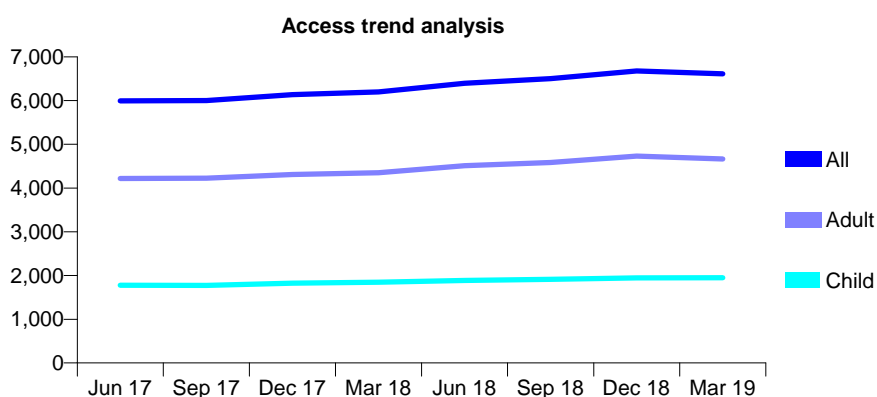
## Q69 - Vital Signs At a Glance Contract Report for 184179/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/12/2007               |
| Contract end date    |                          |

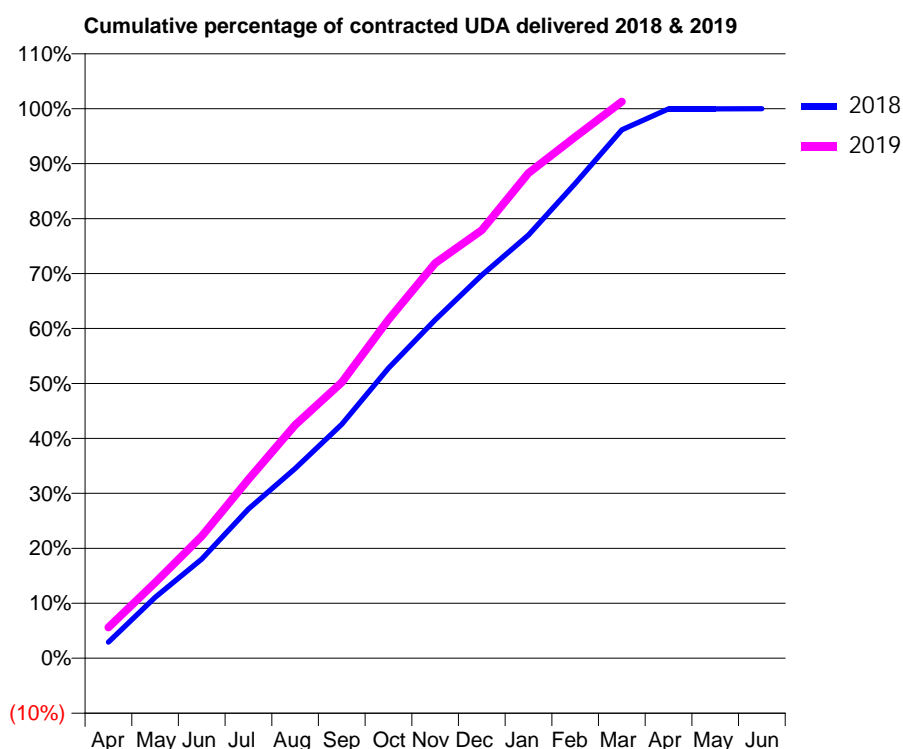
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,784      |
| Carry forward general activity (UDA)        | 2           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £323,708.00 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 6,198       |                               |
| Quarter ending June 2018         | 6,396       | ↑                             |
| Quarter ending September 2018    | 6,501       | →                             |
| Quarter ending December 2018     | 6,678       | ↑                             |
| Quarter ending March 2019        | 6,612       | →                             |
| <b>Variance since March 2018</b> | <b>6.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 403    | 775    |
| May       | 1,528  | 1,900  |
| June      | 2,486  | 3,061  |
| July      | 3,746  | 4,489  |
| August    | 4,759  | 5,851  |
| September | 5,870  | 6,919  |
| October   | 7,278  | 8,490  |
| November  | 8,487  | 9,911  |
| December  | 9,608  | 10,736 |
| January   | 10,616 | 12,169 |
| February  | 11,908 | 13,077 |
| March     | 13,251 | 13,961 |
| April     | 13,781 |        |
| May       | 13,780 |        |
| June      | 13,782 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 159      | 2,636       | 6.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 667      | 5,350       | 12.5%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,106    | 2,636       | 42.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,797    | 5,350       | 33.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 557      | 7,760       | 7.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 7,760       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 64       | 7,760       | 0.8%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

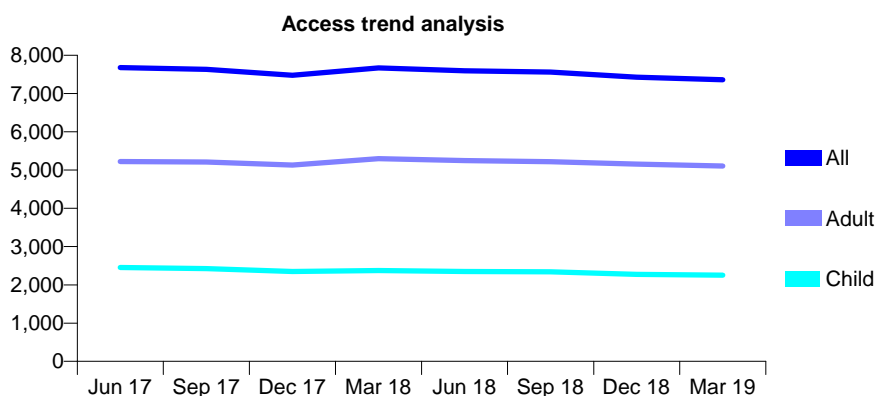
## Q69 - Vital Signs At a Glance Contract Report for 184179/0002 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2008               |
| Contract end date    |                          |

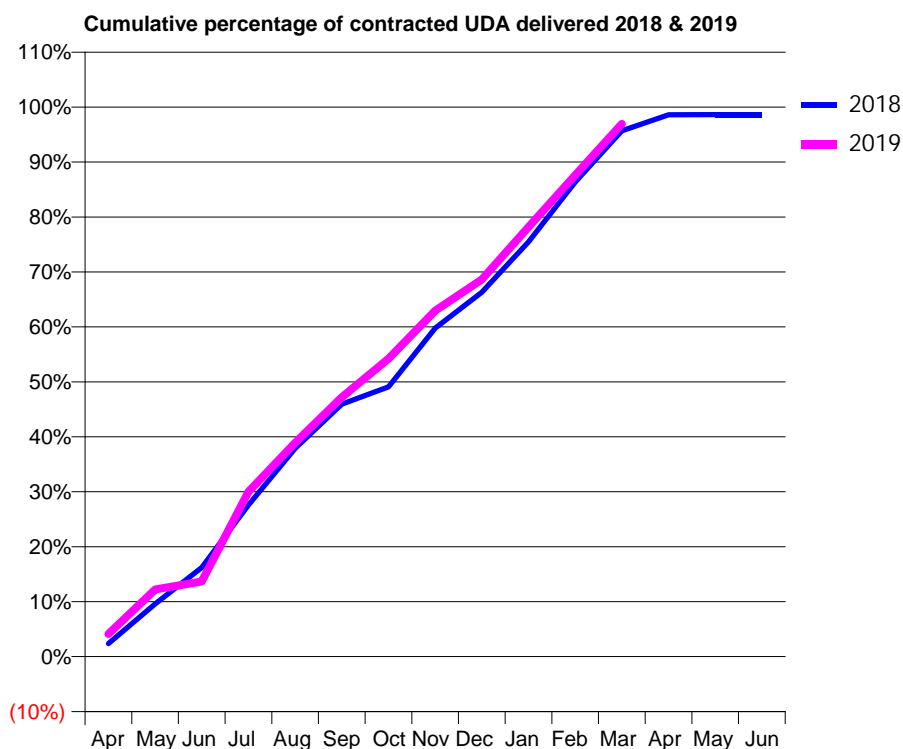
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,918      |
| Carry forward general activity (UDA)        | 216         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £472,961.14 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 7,669         |                               |
| Quarter ending June 2018         | 7,593         | →                             |
| Quarter ending September 2018    | 7,560         | →                             |
| Quarter ending December 2018     | 7,426         | ↓                             |
| Quarter ending March 2019        | 7,361         | →                             |
| <b>Variance since March 2018</b> | <b>(4.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 382                               | 656    |
| May       | 1,528                             | 1,945  |
| June      | 2,583                             | 2,177  |
| July      | 4,396                             | 4,777  |
| August    | 6,032                             | 6,197  |
| September | 7,315                             | 7,510  |
| October   | 7,811                             | 8,628  |
| November  | 9,515                             | 10,023 |
| December  | 10,549                            | 10,926 |
| January   | 12,015                            | 12,445 |
| February  | 13,746                            | 13,947 |
| March     | 15,229                            | 15,430 |
| April     | 15,693                            |        |
| May       | 15,701                            |        |
| June      | 15,701                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 221      | 3,051       | 7.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 734      | 5,812       | 12.6%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,604    | 3,051       | 52.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,711    | 5,812       | 46.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 734      | 8,612       | 8.5%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 8,612       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 8,612       | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

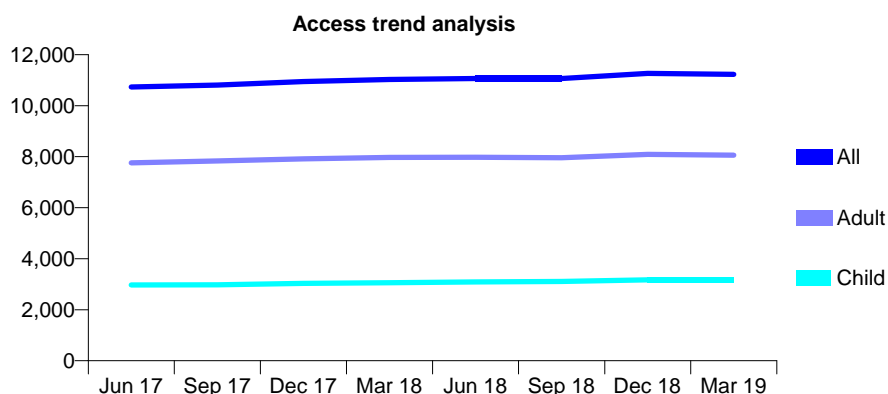
## Q69 - Vital Signs At a Glance Contract Report for 184179/0003 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | Rodericks Limited and the Dental House Lir |
| Contract type name   | GDS Contract                               |
| Purpose of contract  | General                                    |
| Contract start date  | 16/11/2009                                 |
| Contract end date    |  |

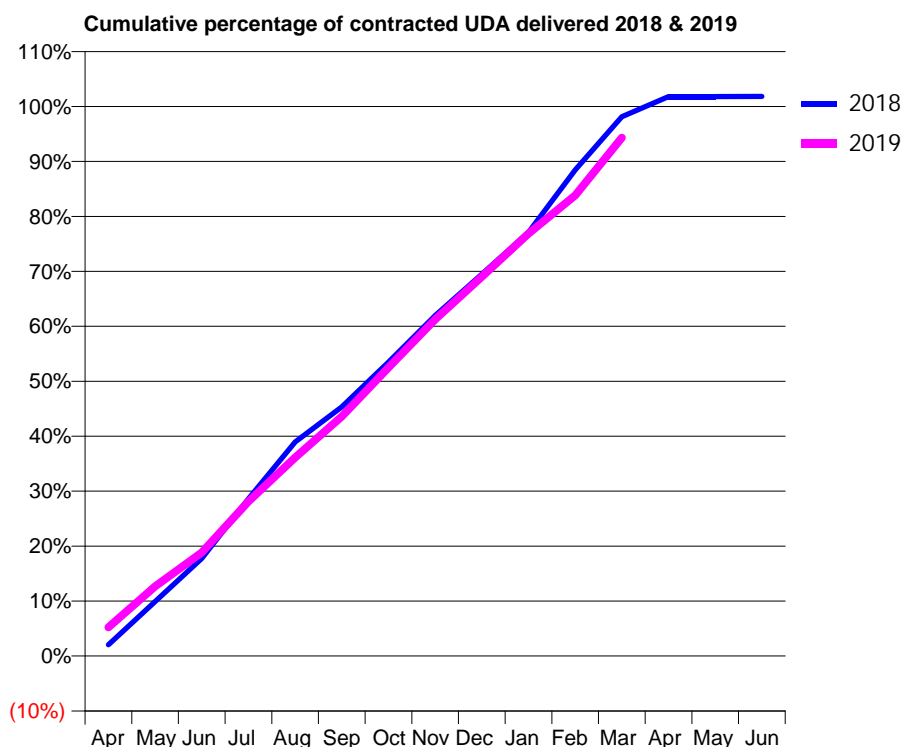
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,000      |
| Carry forward general activity (UDA)        | -451        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £634,190.52 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 11,031      |                               |
| Quarter ending June 2018         | 11,068      | →                             |
| Quarter ending September 2018    | 11,069      | →                             |
| Quarter ending December 2018     | 11,263      | →                             |
| Quarter ending March 2019        | 11,228      | →                             |
| <b>Variance since March 2018</b> | <b>1.8%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 513                               | 1,309  |
| May       | 2,477                             | 3,171  |
| June      | 4,437                             | 4,713  |
| July      | 7,158                             | 7,026  |
| August    | 9,739                             | 9,033  |
| September | 11,328                            | 10,892 |
| October   | 13,377                            | 13,124 |
| November  | 15,490                            | 15,314 |
| December  | 17,366                            | 17,249 |
| January   | 19,277                            | 19,213 |
| February  | 22,114                            | 20,959 |
| March     | 24,530                            | 23,581 |
| April     | 25,445                            |        |
| May       | 25,449                            |        |
| June      | 25,452                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 227      | 4,242       | 5.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,259    | 9,723       | 12.9%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,470    | 4,242       | 58.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,847    | 9,723       | 49.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,012    | 12,424      | 8.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 90       | 12,424      | 0.7%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 12,424      | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

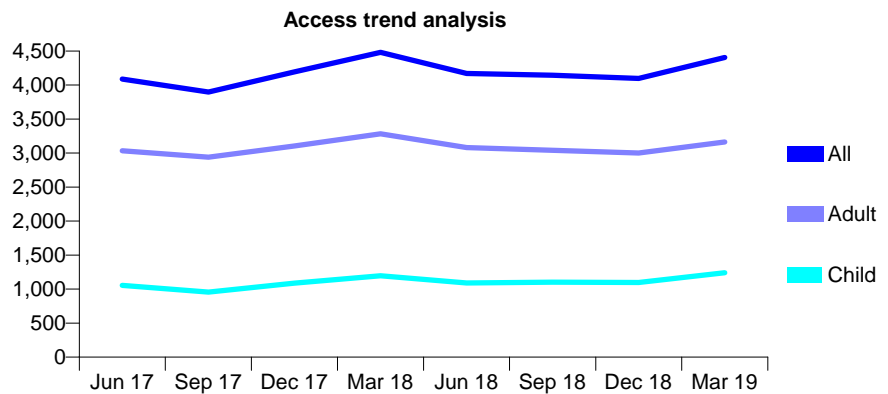
## Q69 - Vital Signs At a Glance Contract Report for 184373/0001 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | Valentine MacGreevy, Arti Sharma and Shi |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/04/2015                               |
| Contract end date    |  |

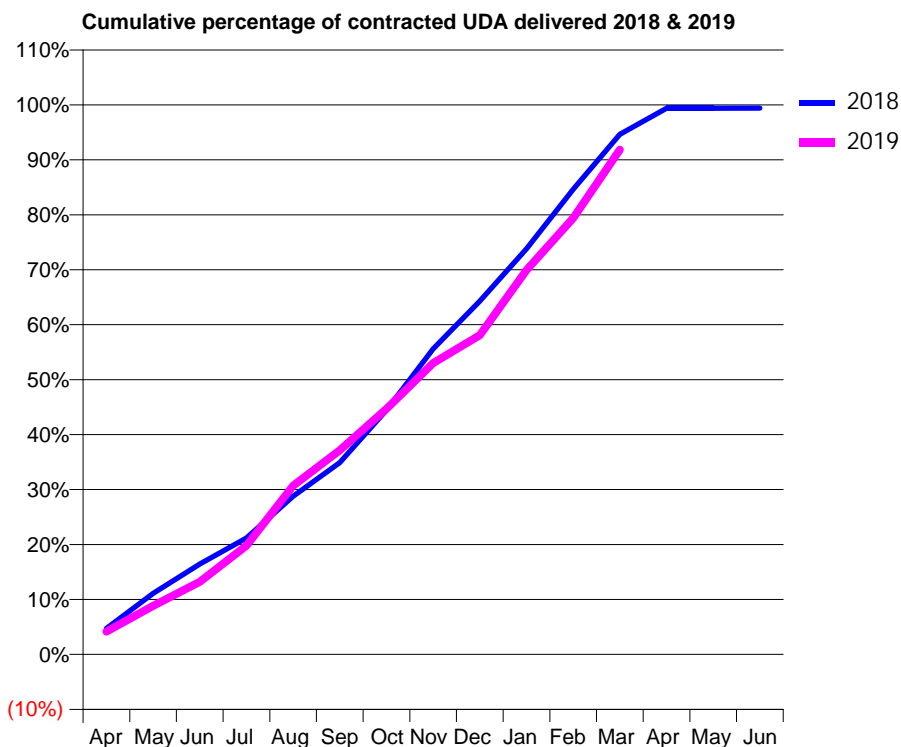
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,814      |
| Carry forward general activity (UDA)        | 70          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £336,918.24 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,481         |                               |
| Quarter ending June 2018         | 4,172         | ↓                             |
| Quarter ending September 2018    | 4,144         | →                             |
| Quarter ending December 2018     | 4,097         | ↓                             |
| Quarter ending March 2019        | 4,405         | ↑                             |
| <b>Variance since March 2018</b> | <b>(1.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 560                               | 493    |
| May       | 1,311                             | 1,046  |
| June      | 1,942                             | 1,561  |
| July      | 2,504                             | 2,338  |
| August    | 3,402                             | 3,627  |
| September | 4,123                             | 4,387  |
| October   | 5,250                             | 5,278  |
| November  | 6,570                             | 6,262  |
| December  | 7,597                             | 6,862  |
| January   | 8,721                             | 8,264  |
| February  | 9,998                             | 9,380  |
| March     | 11,181                            | 10,850 |
| April     | 11,741                            |        |
| May       | 11,741                            |        |
| June      | 11,743                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,882       | 5.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 400      | 4,070       | 9.8%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 967      | 1,882       | 51.4%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,124    | 4,070       | 52.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 501      | 5,675       | 8.8%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 5,675       | 0.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 5,675       | 0.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



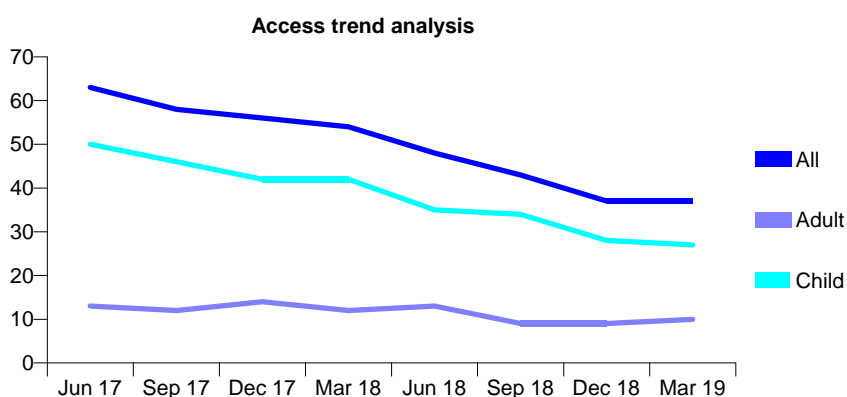
## Q69 - Vital Signs At a Glance Contract Report for 186171/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR AK MURGAI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 28/02/2014   |
| Contract end date    |              |

|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 200       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £4,793.23 |

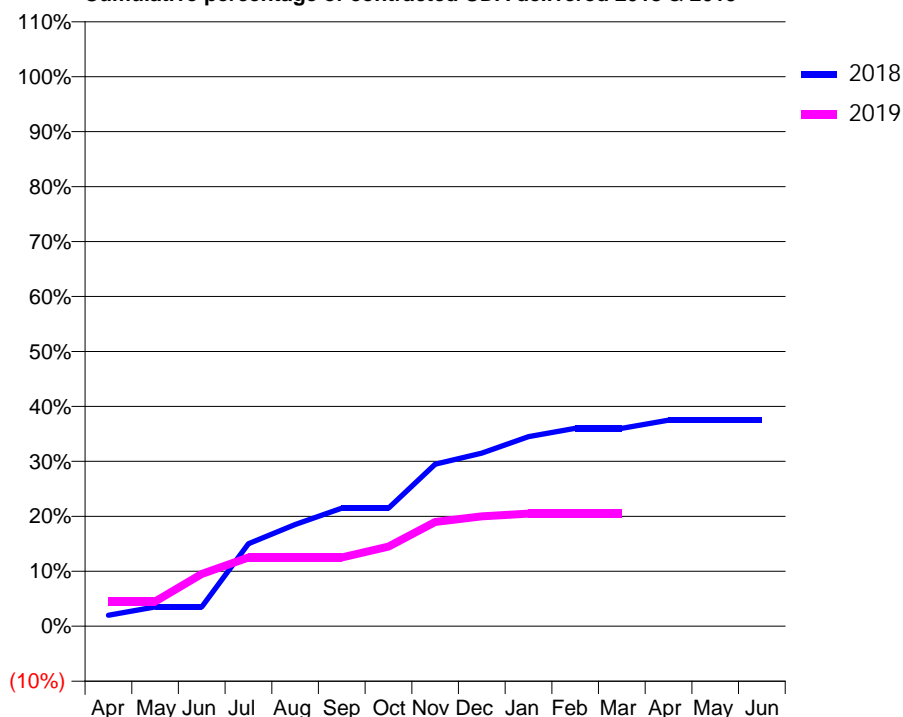
### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 54             |                               |
| Quarter ending June 2018         | 48             | ↓                             |
| Quarter ending September 2018    | 43             | ↓                             |
| Quarter ending December 2018     | 37             | ↓                             |
| Quarter ending March 2019        | 37             | →                             |
| <b>Variance since March 2018</b> | <b>(31.5%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 4    | 9    |
| May       | 7    | 9    |
| June      | 7    | 19   |
| July      | 30   | 25   |
| August    | 37   | 25   |
| September | 43   | 25   |
| October   | 43   | 29   |
| November  | 59   | 38   |
| December  | 63   | 40   |
| January   | 69   | 41   |
| February  | 72   | 41   |
| March     | 72   | 41   |
| April     | 75   |      |
| May       | 75   |      |
| June      | 75   |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 31          | 0.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 20       | 31          | 64.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 1           | 0.0%     | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 31          | 0.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 31          | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 31          | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

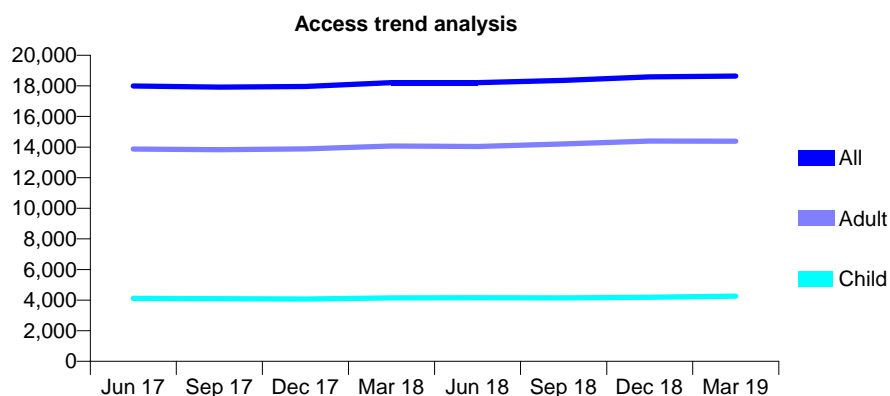
## Q69 - Vital Signs At a Glance Contract Report for 186201/0001 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Perfect Smile Bracknell Limited |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/11/2014                      |
| Contract end date    |                                 |

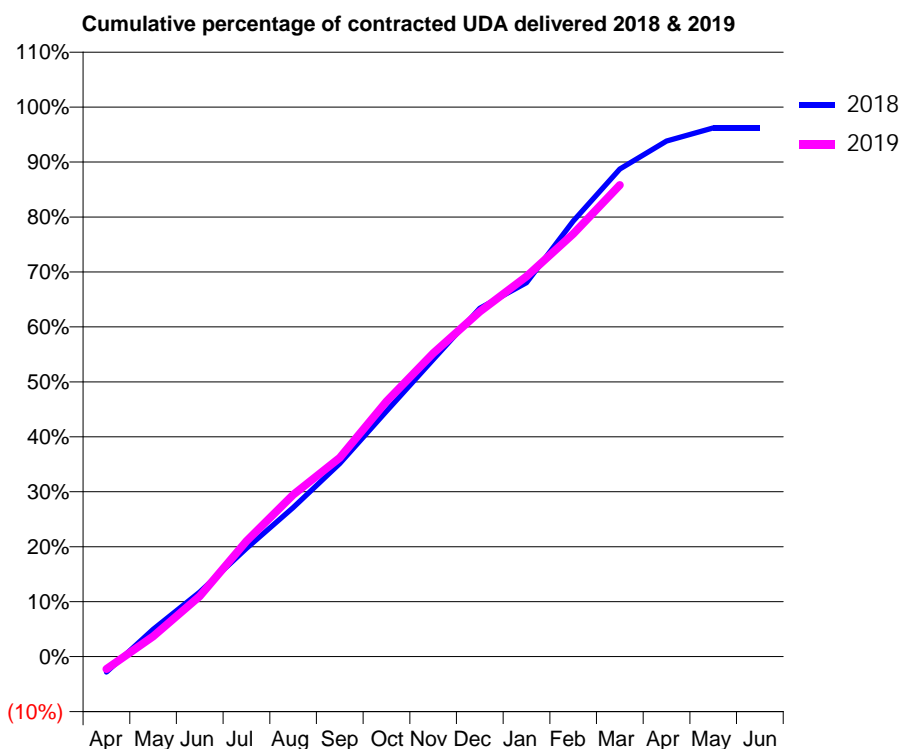
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 51,904        |
| Carry forward general activity (UDA)        | 1,910         |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,326,289.73 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 18,212      |                               |
| Quarter ending June 2018         | 18,208      | →                             |
| Quarter ending September 2018    | 18,357      | →                             |
| Quarter ending December 2018     | 18,584      | →                             |
| Quarter ending March 2019        | 18,641      | →                             |
| <b>Variance since March 2018</b> | <b>2.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -1,430                            | -1,172 |
| May       | 2,499                             | 1,916  |
| June      | 5,933                             | 5,717  |
| July      | 9,944                             | 10,897 |
| August    | 13,679                            | 15,286 |
| September | 17,735                            | 18,782 |
| October   | 22,536                            | 24,105 |
| November  | 27,282                            | 28,651 |
| December  | 31,966                            | 32,581 |
| January   | 34,339                            | 35,900 |
| February  | 39,987                            | 39,926 |
| March     | 44,761                            | 44,537 |
| April     | 47,325                            |        |
| May       | 48,538                            |        |
| June      | 48,538                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 413      | 5,711       | 7.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2,394    | 16,969      | 14.1%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,648    | 5,711       | 46.4%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,995    | 16,969      | 41.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,942    | 21,288      | 9.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 218      | 21,288      | 1.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 407      | 21,288      | 1.9%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

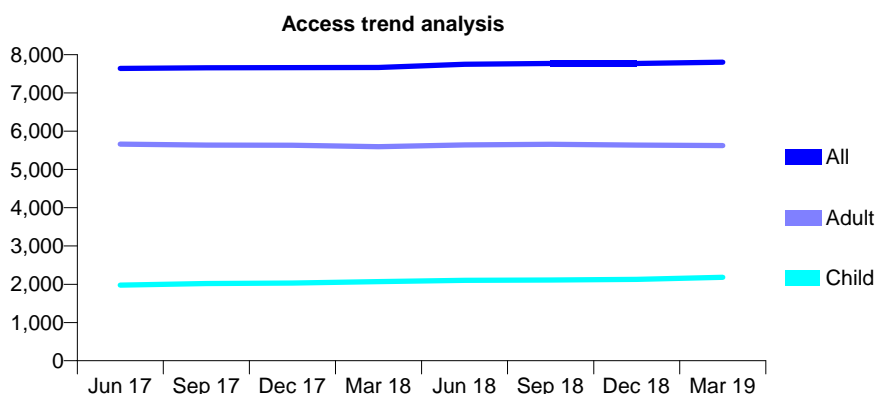
## Q69 - Vital Signs At a Glance Contract Report for 186929/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Smile Care Twyford Limited |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/07/2013                 |
| Contract end date    |                            |

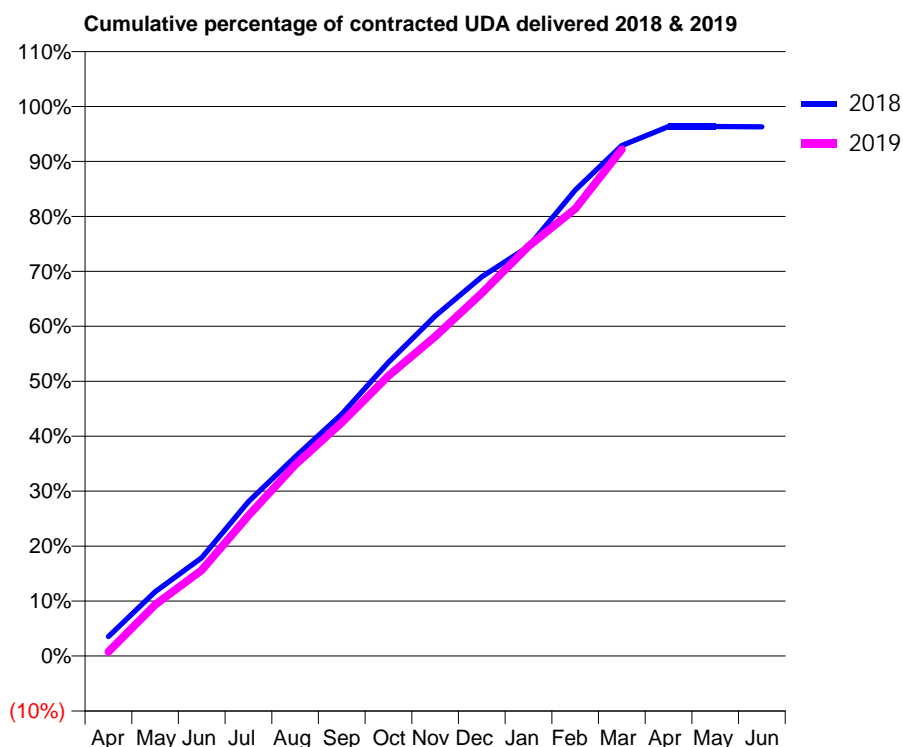
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,956      |
| Carry forward general activity (UDA)        | 588         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £385,283.68 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,664       |                               |
| Quarter ending June 2018         | 7,747       | →                             |
| Quarter ending September 2018    | 7,768       | →                             |
| Quarter ending December 2018     | 7,767       | →                             |
| Quarter ending March 2019        | 7,804       | →                             |
| <b>Variance since March 2018</b> | <b>1.8%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 568                               | 126    |
| May       | 1,867                             | 1,488  |
| June      | 2,857                             | 2,494  |
| July      | 4,483                             | 4,080  |
| August    | 5,784                             | 5,549  |
| September | 7,024                             | 6,778  |
| October   | 8,527                             | 8,135  |
| November  | 9,871                             | 9,276  |
| December  | 11,009                            | 10,539 |
| January   | 11,890                            | 11,899 |
| February  | 13,529                            | 12,985 |
| March     | 14,821                            | 14,706 |
| April     | 15,375                            |        |
| May       | 15,373                            |        |
| June      | 15,368                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 164      | 3,170       | 5.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 787      | 6,977       | 11.3%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,878    | 3,170       | 59.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,523    | 6,977       | 50.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 773      | 9,288       | 8.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 9,288       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 9,288       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

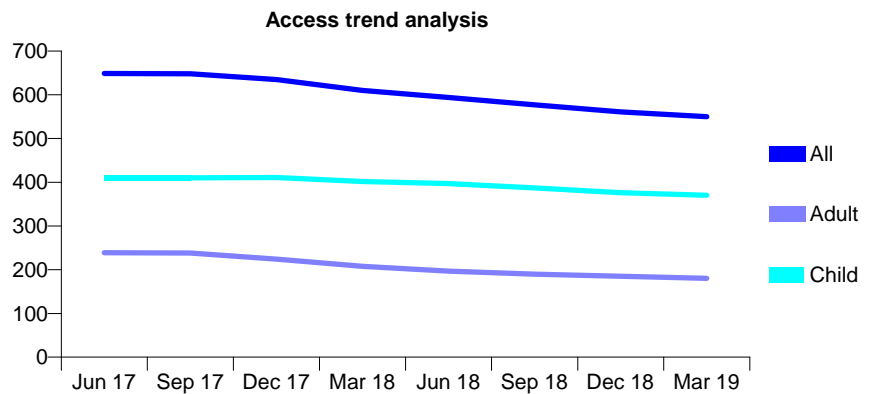
## Q69 - Vital Signs At a Glance Contract Report for 188921/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Portman Healthcare Limited |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/07/2009                 |
| Contract end date    |                            |

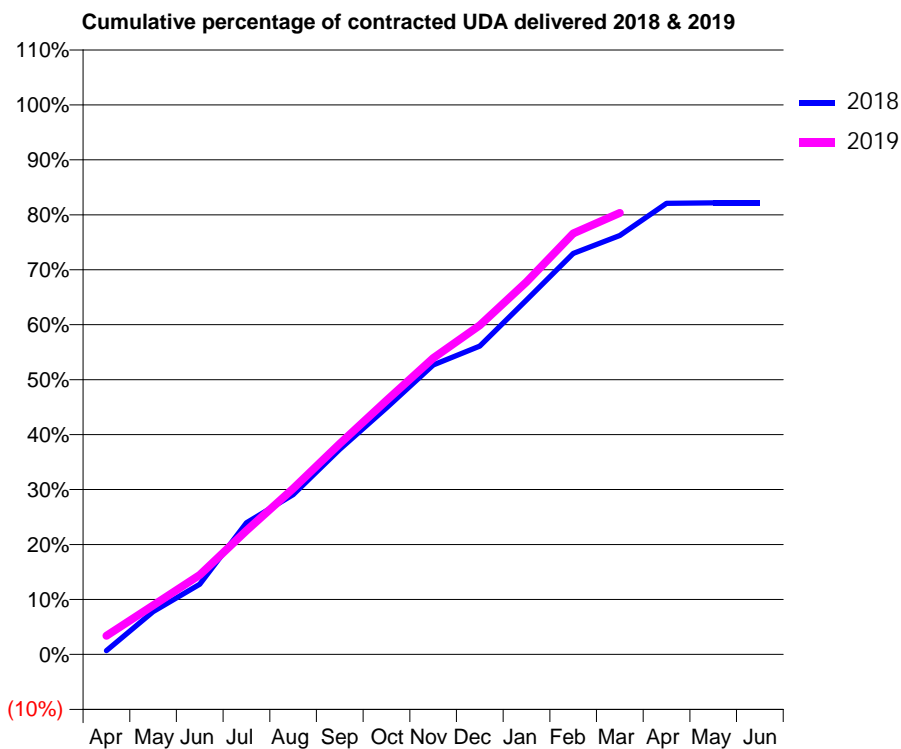
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,308      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £31,798.39 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 610           |                               |
| Quarter ending June 2018         | 594           | ↓                             |
| Quarter ending September 2018    | 577           | ↓                             |
| Quarter ending December 2018     | 561           | ↓                             |
| Quarter ending March 2019        | 550           | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 9     | 44    |
| May       | 102   | 117   |
| June      | 167   | 189   |
| July      | 313   | 295   |
| August    | 380   | 395   |
| September | 488   | 502   |
| October   | 587   | 604   |
| November  | 689   | 705   |
| December  | 734   | 783   |
| January   | 844   | 887   |
| February  | 954   | 1,002 |
| March     | 997   | 1,051 |
| April     | 1,074 |       |
| May       | 1,075 |       |
| June      | 1,075 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 600         | 6.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 19       | 178         | 10.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 424      | 600         | 70.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 86       | 178         | 48.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 30       | 728         | 4.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 728         | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 728         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

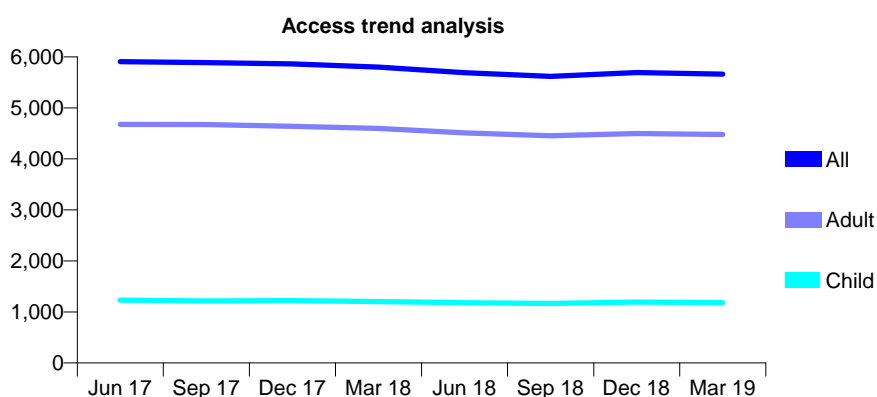
## Q69 - Vital Signs At a Glance Contract Report for 189855/0001 - March 2019

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Halford House Dental Partnership |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 14/10/2014                       |
| Contract end date    |                                  |

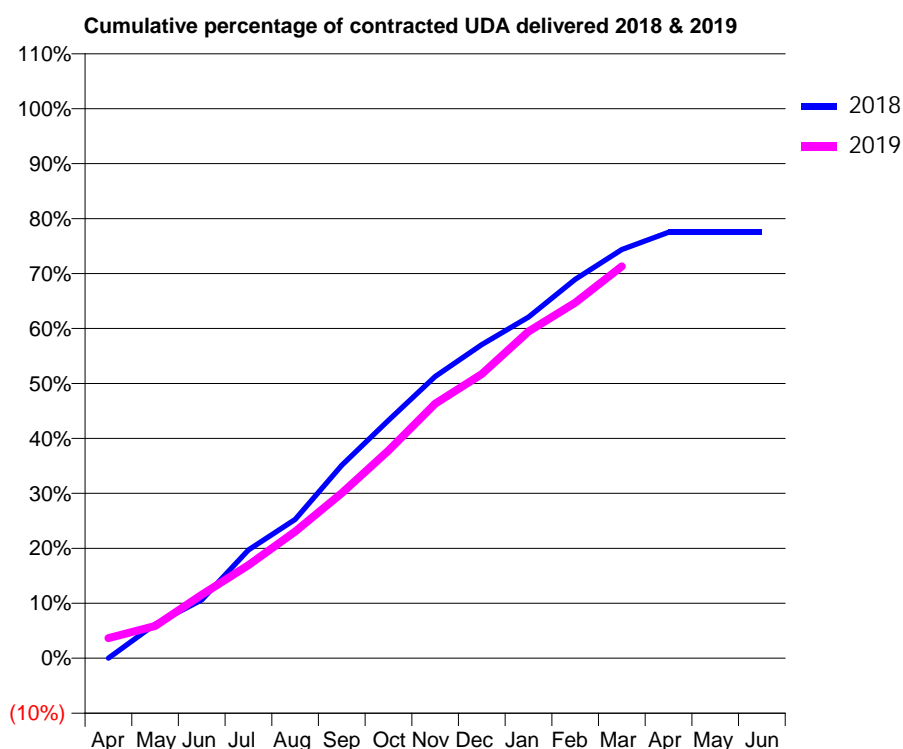
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,855      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £443,342.32 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,801         |                               |
| Quarter ending June 2018         | 5,691         | ↓                             |
| Quarter ending September 2018    | 5,617         | ↓                             |
| Quarter ending December 2018     | 5,692         | →                             |
| Quarter ending March 2019        | 5,661         | →                             |
| <b>Variance since March 2018</b> | <b>(2.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 0      | 727    |
| May       | 1,231  | 1,166  |
| June      | 2,110  | 2,297  |
| July      | 3,910  | 3,368  |
| August    | 5,017  | 4,576  |
| September | 6,971  | 5,963  |
| October   | 8,596  | 7,503  |
| November  | 10,177 | 9,193  |
| December  | 11,332 | 10,265 |
| January   | 12,324 | 11,807 |
| February  | 13,689 | 12,850 |
| March     | 14,767 | 14,159 |
| April     | 15,388 |        |
| May       | 15,391 |        |
| June      | 15,391 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 117      | 1,796       | 6.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 890      | 6,551       | 13.6%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,158    | 1,796       | 64.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,040    | 6,551       | 61.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 618      | 7,967       | 7.8%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 117      | 7,967       | 1.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 158      | 7,967       | 2.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

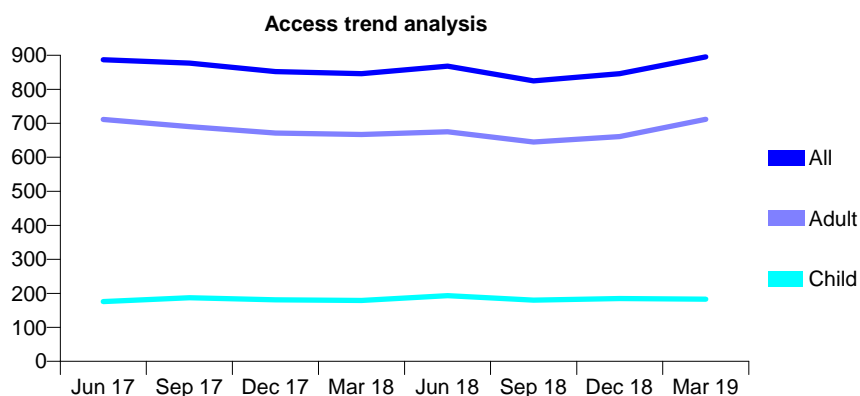
## Q69 - Vital Signs At a Glance Contract Report for 190764/0001 - March 2019

|                      |                     |
|----------------------|---------------------|
| Name or company name | The Dental Practice |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/08/2012          |
| Contract end date    |                     |

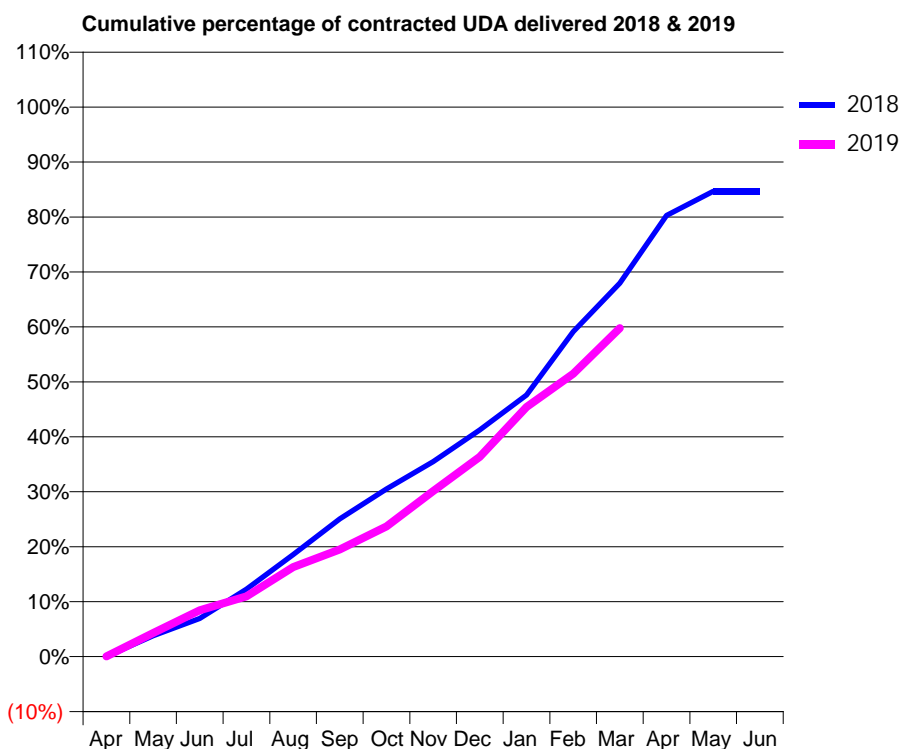
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,946       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £121,134.34 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 846         |                               |
| Quarter ending June 2018         | 868         | ↑                             |
| Quarter ending September 2018    | 825         | ↓                             |
| Quarter ending December 2018     | 846         | ↑                             |
| Quarter ending March 2019        | 895         | ↑                             |
| <b>Variance since March 2018</b> | <b>5.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 2     |
| May       | 187                               | 213   |
| June      | 344                               | 417   |
| July      | 608                               | 542   |
| August    | 919                               | 805   |
| September | 1,239                             | 964   |
| October   | 1,509                             | 1,172 |
| November  | 1,755                             | 1,490 |
| December  | 2,040                             | 1,799 |
| January   | 2,354                             | 2,247 |
| February  | 2,925                             | 2,547 |
| March     | 3,361                             | 2,957 |
| April     | 3,970                             |       |
| May       | 4,188                             |       |
| June      | 4,188                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 205         | 10.7%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 169      | 829         | 20.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 87       | 205         | 42.4%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 221      | 829         | 26.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 280      | 886         | 31.6%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 886         | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 886         | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

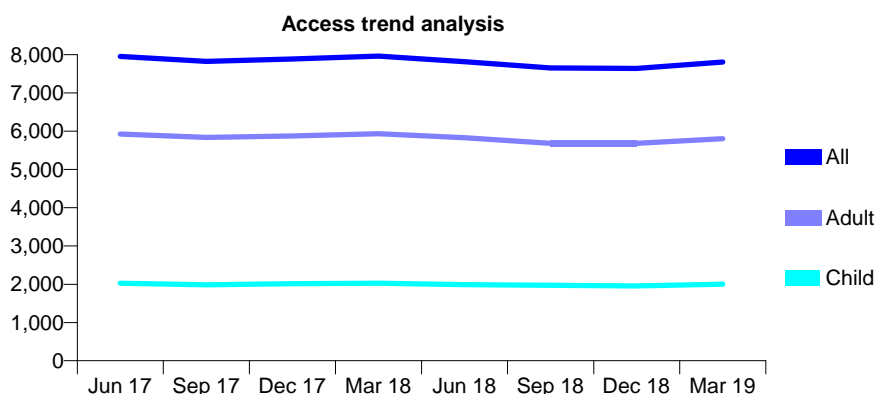
## Q69 - Vital Signs At a Glance Contract Report for 193550/0001 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Banbury Dental Surgery |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/08/2009             |
| Contract end date    |                        |

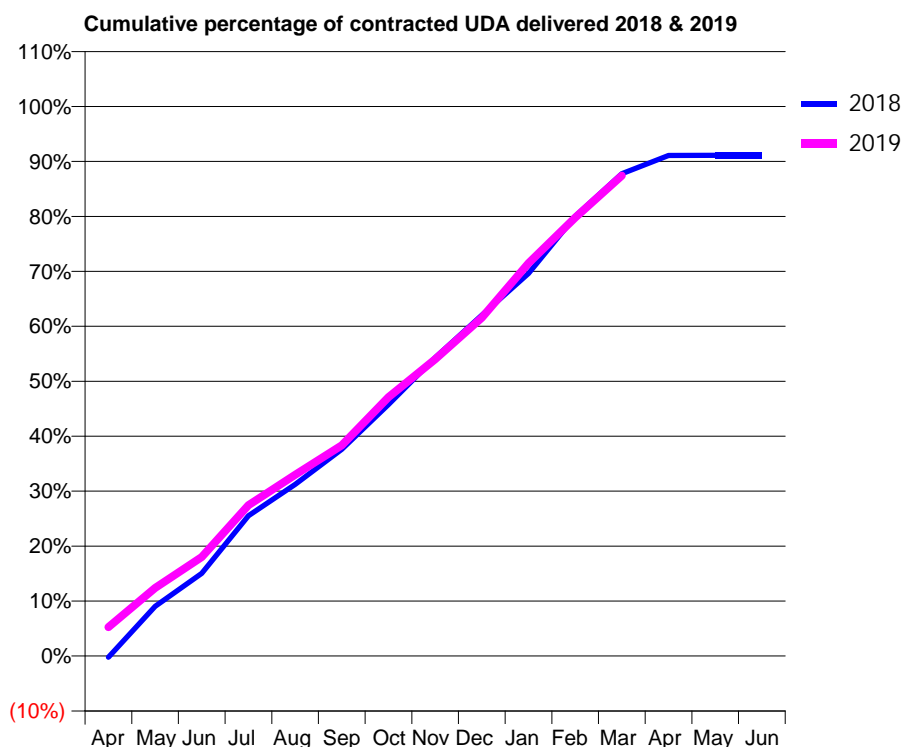
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £502,857.22 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 7,963         |                               |
| Quarter ending June 2018         | 7,816         | ↓                             |
| Quarter ending September 2018    | 7,654         | ↓                             |
| Quarter ending December 2018     | 7,638         | →                             |
| Quarter ending March 2019        | 7,805         | ↑                             |
| <b>Variance since March 2018</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -50                               | 1,155  |
| May       | 1,991                             | 2,724  |
| June      | 3,305                             | 3,966  |
| July      | 5,616                             | 6,041  |
| August    | 6,875                             | 7,258  |
| September | 8,273                             | 8,430  |
| October   | 10,068                            | 10,367 |
| November  | 11,948                            | 11,884 |
| December  | 13,642                            | 13,541 |
| January   | 15,316                            | 15,726 |
| February  | 17,606                            | 17,553 |
| March     | 19,307                            | 19,235 |
| April     | 20,040                            |        |
| May       | 20,042                            |        |
| June      | 20,042                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 179      | 2,799       | 6.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 937      | 7,407       | 12.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,716    | 2,799       | 61.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,061    | 7,407       | 54.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 729      | 9,801       | 7.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 95       | 9,801       | 1.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 9,801       | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

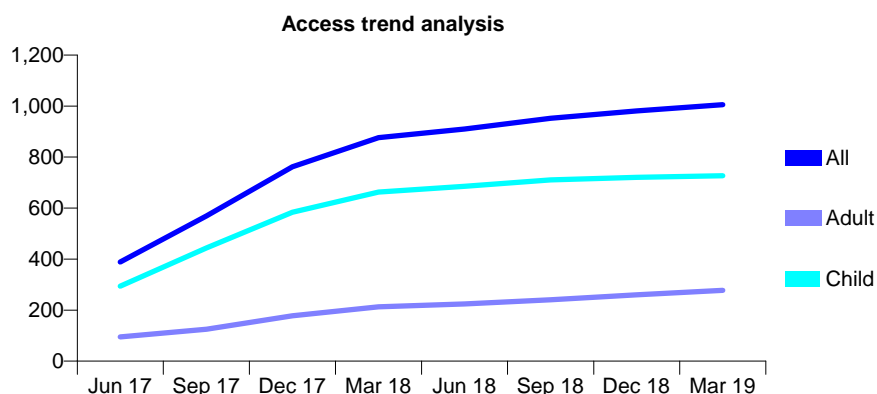
## Q69 - Vital Signs At a Glance Contract Report for 195057/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | AM Dentalcare |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/09/2011    |
| Contract end date    |               |

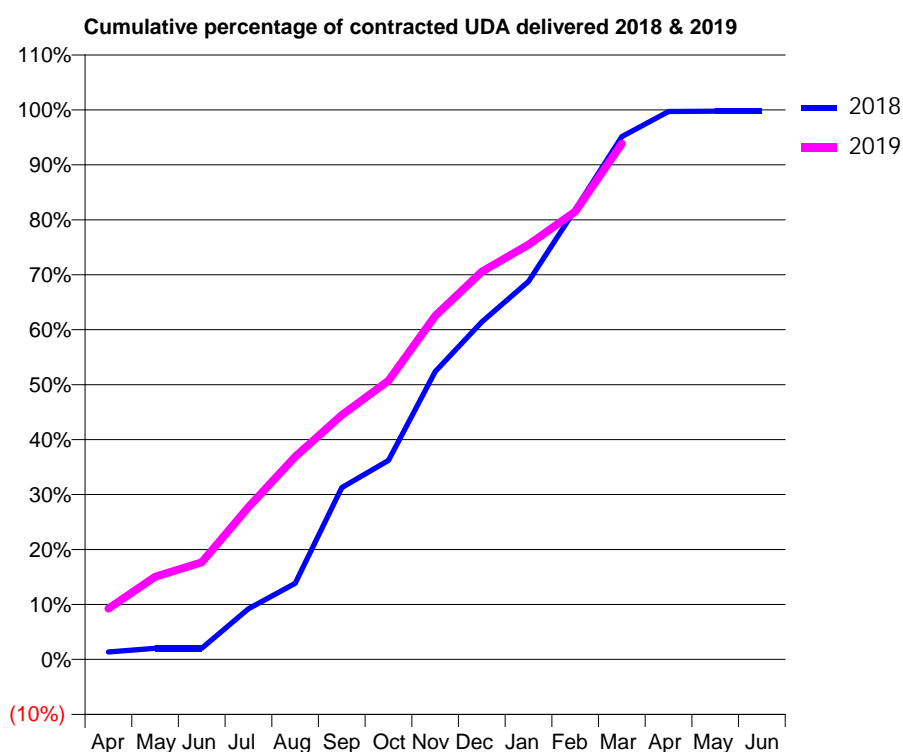
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,712      |
| Carry forward general activity (UDA)        | -61        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £65,983.75 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 876          |                               |
| Quarter ending June 2018         | 910          | ↑                             |
| Quarter ending September 2018    | 952          | ↑                             |
| Quarter ending December 2018     | 981          | ↑                             |
| Quarter ending March 2019        | 1,005        | ↑                             |
| <b>Variance since March 2018</b> | <b>14.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 33                                | 251   |
| May       | 49                                | 408   |
| June      | 49                                | 479   |
| July      | 224                               | 752   |
| August    | 336                               | 1,001 |
| September | 759                               | 1,205 |
| October   | 879                               | 1,375 |
| November  | 1,271                             | 1,695 |
| December  | 1,490                             | 1,913 |
| January   | 1,669                             | 2,047 |
| February  | 1,987                             | 2,211 |
| March     | 2,308                             | 2,545 |
| April     | 2,420                             |       |
| May       | 2,421                             |       |
| June      | 2,421                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 1,004       | 4.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 67       | 305         | 22.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 581      | 1,004       | 57.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 132      | 305         | 43.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 75       | 1,245       | 6.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,245       | 0.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 1,245       | 1.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



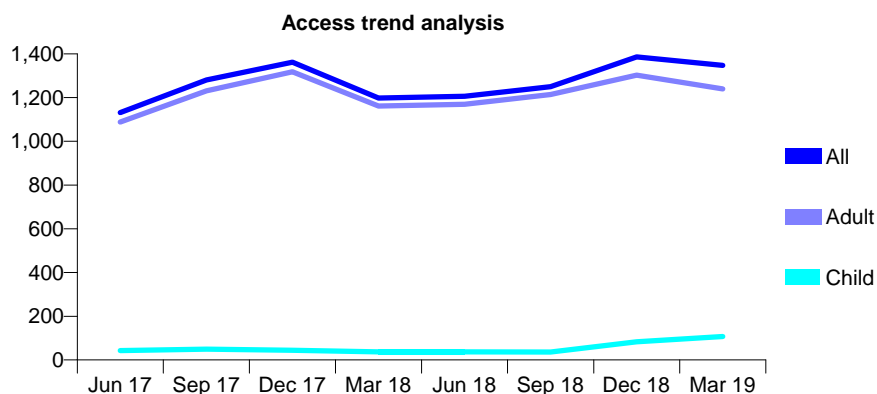
## Q69 - Vital Signs At a Glance Contract Report for 195472/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | DA CLINICS LTD |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2008     |
| Contract end date    |                |

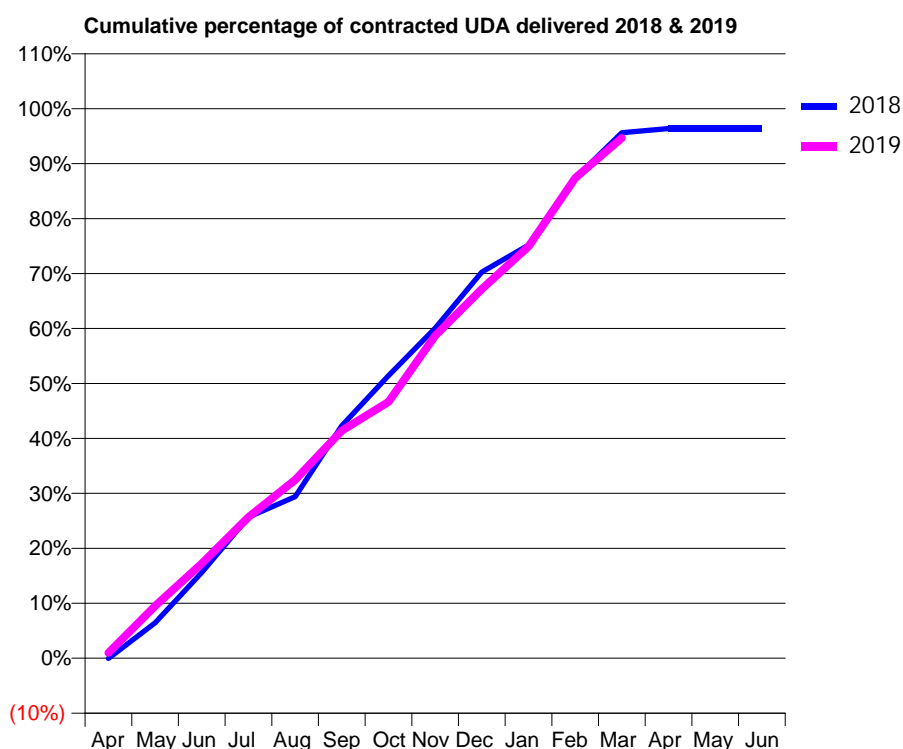
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,053       |
| Carry forward general activity (UDA)        | 183         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £105,565.71 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 1,198        |                               |
| Quarter ending June 2018         | 1,206        | →                             |
| Quarter ending September 2018    | 1,250        | ↑                             |
| Quarter ending December 2018     | 1,386        | ↑                             |
| Quarter ending March 2019        | 1,347        | ↓                             |
| <b>Variance since March 2018</b> | <b>12.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -4                                | 50    |
| May       | 326                               | 481   |
| June      | 788                               | 870   |
| July      | 1,298                             | 1,297 |
| August    | 1,486                             | 1,641 |
| September | 2,137                             | 2,093 |
| October   | 2,597                             | 2,357 |
| November  | 3,036                             | 2,965 |
| December  | 3,551                             | 3,394 |
| January   | 3,799                             | 3,786 |
| February  | 4,414                             | 4,415 |
| March     | 4,832                             | 4,783 |
| April     | 4,870                             |       |
| May       | 4,870                             |       |
| June      | 4,870                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 137         | 1.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 266      | 2,338       | 11.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 19       | 137         | 13.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,579    | 2,338       | 67.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 129      | 2,467       | 5.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 2,467       | 0.8%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 57       | 2,467       | 2.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

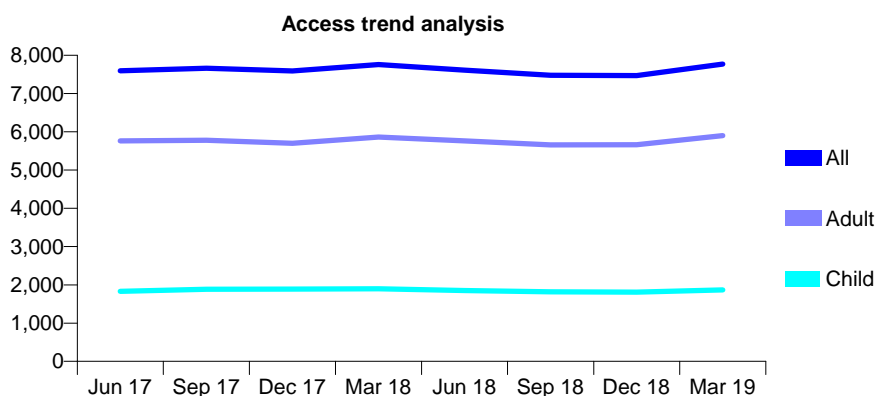
## Q69 - Vital Signs At a Glance Contract Report for 195472/0002 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | DA CLINICS LTD |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2008     |
| Contract end date    |                |

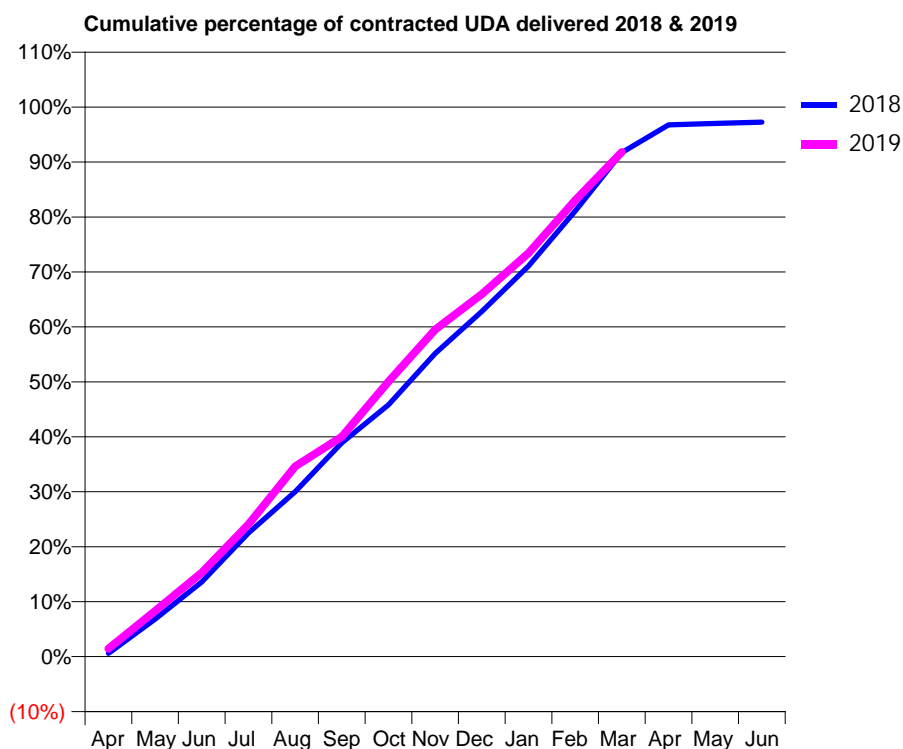
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,660      |
| Carry forward general activity (UDA)        | 621         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £560,140.90 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,759       |                               |
| Quarter ending June 2018         | 7,610       | ↓                             |
| Quarter ending September 2018    | 7,476       | ↓                             |
| Quarter ending December 2018     | 7,470       | →                             |
| Quarter ending March 2019        | 7,768       | ↑                             |
| <b>Variance since March 2018</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 135                               | 326    |
| May       | 1,549                             | 1,881  |
| June      | 3,080                             | 3,459  |
| July      | 5,098                             | 5,455  |
| August    | 6,797                             | 7,844  |
| September | 8,811                             | 9,066  |
| October   | 10,385                            | 11,341 |
| November  | 12,499                            | 13,487 |
| December  | 14,230                            | 14,941 |
| January   | 16,105                            | 16,637 |
| February  | 18,375                            | 18,814 |
| March     | 20,781                            | 20,805 |
| April     | 21,929                            |        |
| May       | 21,986                            |        |
| June      | 22,038                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 127      | 2,945       | 4.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,143    | 9,409       | 12.1%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,020    | 2,945       | 68.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,287    | 9,409       | 66.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 542      | 11,768      | 4.6%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 81       | 11,768      | 0.7%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 105      | 11,768      | 0.9%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

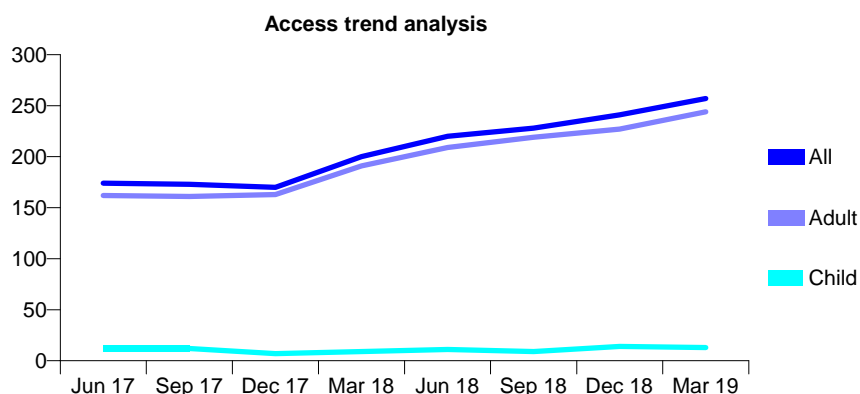
## Q69 - Vital Signs At a Glance Contract Report for 195472/0003 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | DA CLINICS LTD |
| Contract type name   | PDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2008     |
| Contract end date    | 31/03/2021     |

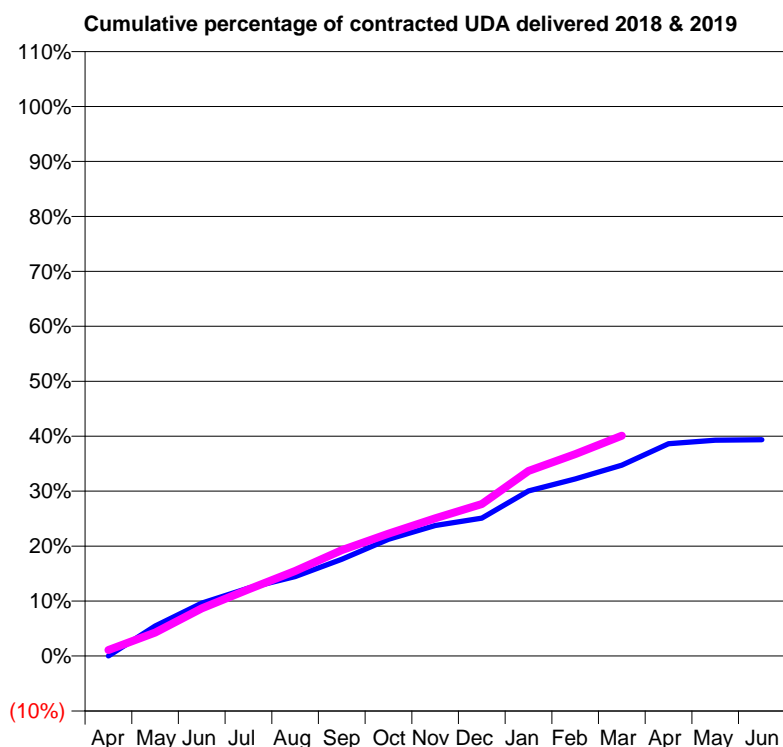
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,204      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £54,431.61 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 200          |                               |
| Quarter ending June 2018         | 220          | ↑                             |
| Quarter ending September 2018    | 228          | ↑                             |
| Quarter ending December 2018     | 241          | ↑                             |
| Quarter ending March 2019        | 257          | ↑                             |
| <b>Variance since March 2018</b> | <b>28.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 13   |
| May       | 66                                | 52   |
| June      | 116                               | 104  |
| July      | 149                               | 146  |
| August    | 174                               | 187  |
| September | 212                               | 232  |
| October   | 256                               | 268  |
| November  | 286                               | 302  |
| December  | 302                               | 333  |
| January   | 362                               | 405  |
| February  | 388                               | 443  |
| March     | 418                               | 483  |
| April     | 465                               |      |
| May       | 473                               |      |
| June      | 474                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 36          | 0.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 386         | 1.3%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 36          | 0.0%     | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 386         | 0.3%     | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 352      | 377         | 93.4%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 377         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 377         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

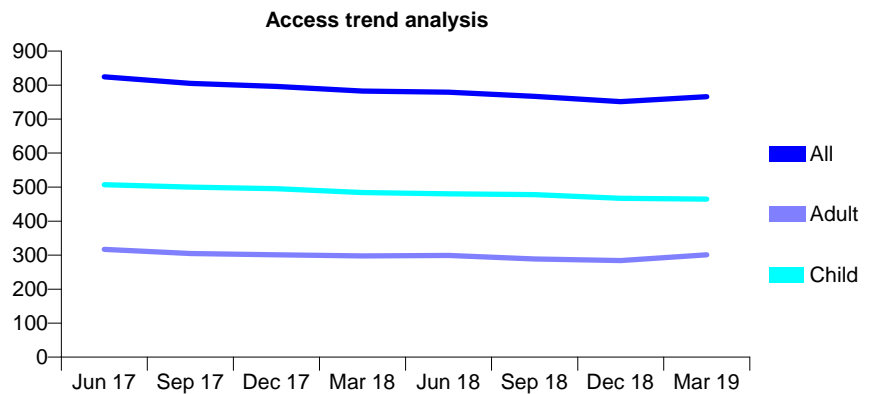
## Q69 - Vital Signs At a Glance Contract Report for 195537/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Charlbury Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/09/2012                |
| Contract end date    |                           |

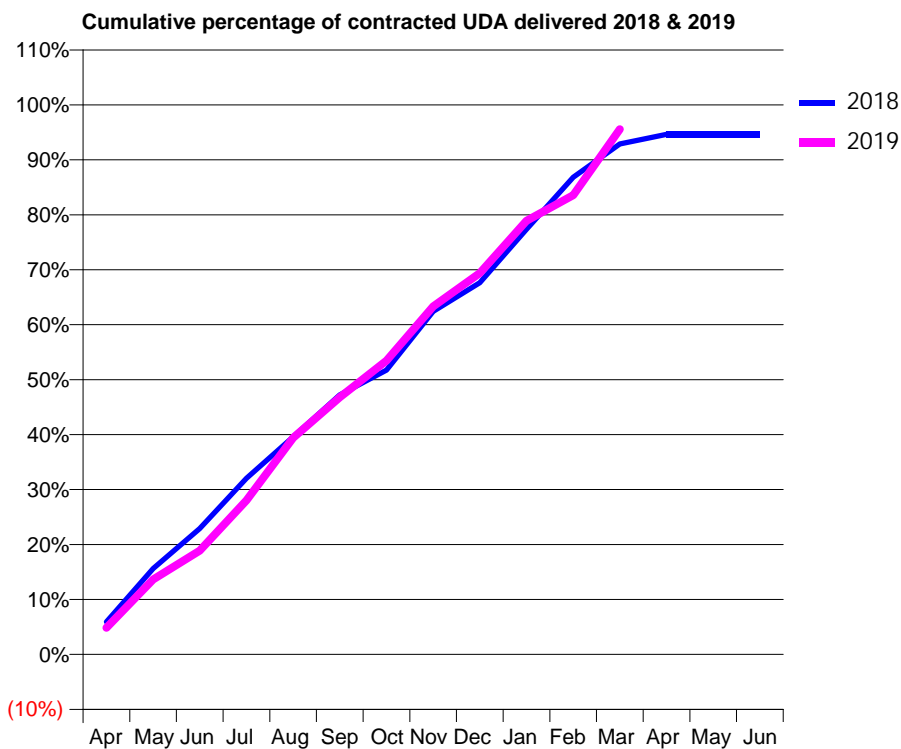
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,183      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £49,562.24 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 782           |                               |
| Quarter ending June 2018         | 779           | →                             |
| Quarter ending September 2018    | 767           | ↓                             |
| Quarter ending December 2018     | 751           | ↓                             |
| Quarter ending March 2019        | 766           | →                             |
| <b>Variance since March 2018</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 129                               | 106   |
| May       | 341                               | 298   |
| June      | 500                               | 413   |
| July      | 699                               | 612   |
| August    | 864                               | 861   |
| September | 1,031                             | 1,022 |
| October   | 1,130                             | 1,167 |
| November  | 1,363                             | 1,382 |
| December  | 1,477                             | 1,515 |
| January   | 1,688                             | 1,722 |
| February  | 1,896                             | 1,824 |
| March     | 2,027                             | 2,086 |
| April     | 2,066                             |       |
| May       | 2,066                             |       |
| June      | 2,066                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 111      | 932         | 11.9%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 72       | 392         | 18.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 679      | 932         | 72.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 215      | 392         | 54.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 75       | 1,294       | 5.8%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,294       | 0.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 1,294       | 1.6%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

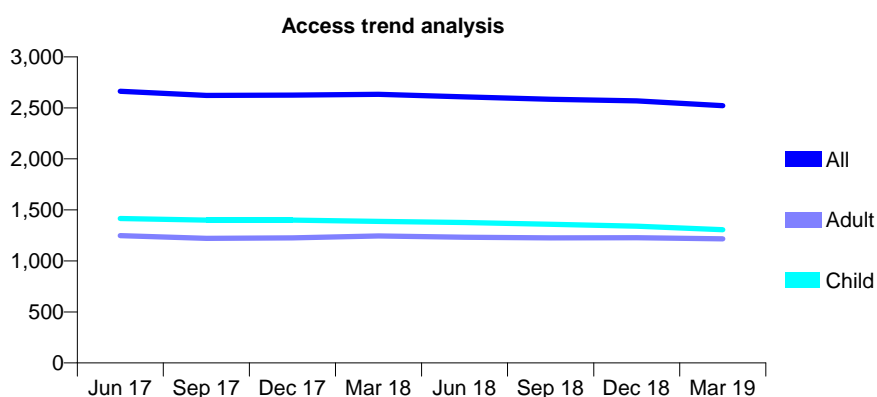
## Q69 - Vital Signs At a Glance Contract Report for 197807/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Linden Dental Surgery Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2008                |
| Contract end date    |                           |

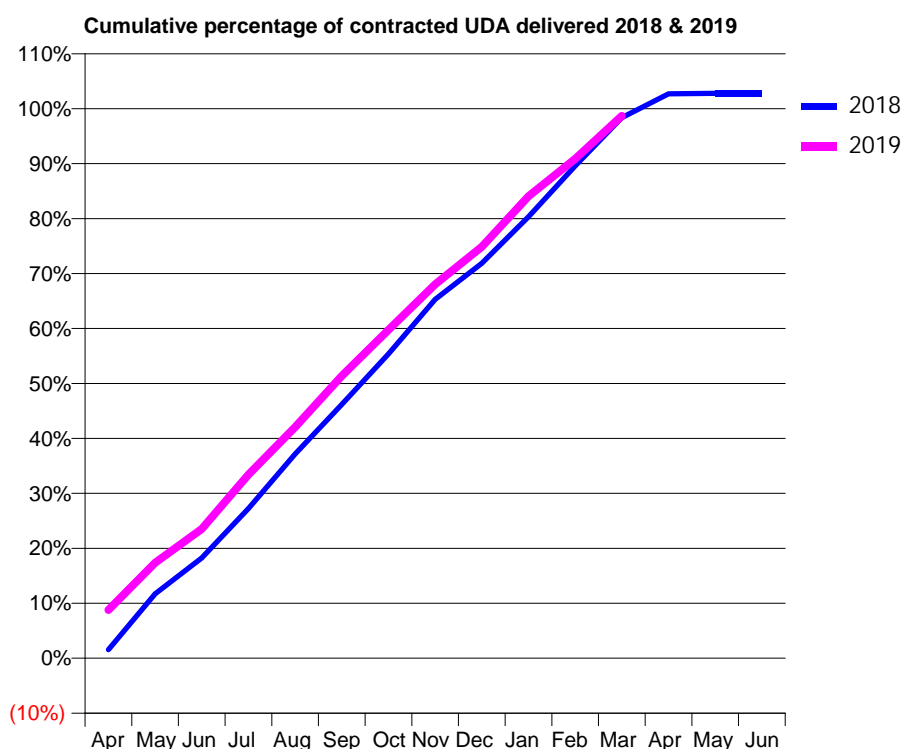
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,007       |
| Carry forward general activity (UDA)        | -100        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £112,051.77 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,633         |                               |
| Quarter ending June 2018         | 2,608         | →                             |
| Quarter ending September 2018    | 2,585         | →                             |
| Quarter ending December 2018     | 2,568         | →                             |
| Quarter ending March 2019        | 2,522         | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 78    | 439   |
| May                               | 587   | 870   |
| June                              | 913   | 1,178 |
| July                              | 1,364 | 1,673 |
| August                            | 1,861 | 2,106 |
| September                         | 2,312 | 2,571 |
| October                           | 2,773 | 2,991 |
| November                          | 3,270 | 3,406 |
| December                          | 3,598 | 3,748 |
| January                           | 4,022 | 4,209 |
| February                          | 4,485 | 4,549 |
| March                             | 4,925 | 4,941 |
| April                             | 5,141 |       |
| May                               | 5,146 |       |
| June                              | 5,146 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 127      | 1,898       | 6.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 164      | 1,226       | 13.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,024    | 1,898       | 54.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 473      | 1,226       | 38.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 236      | 3,008       | 7.8%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 3,008       | 0.1%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 3,008       | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

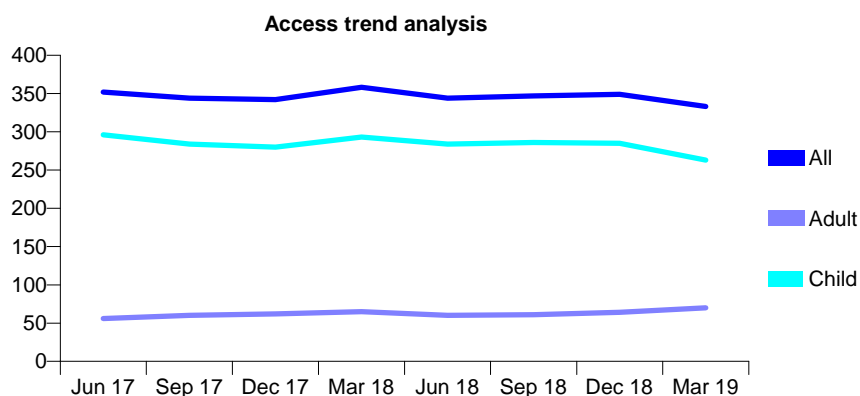
## Q69 - Vital Signs At a Glance Contract Report for 198161/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Babber, Khabra and Frankel |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/05/2012                 |
| Contract end date    |                            |

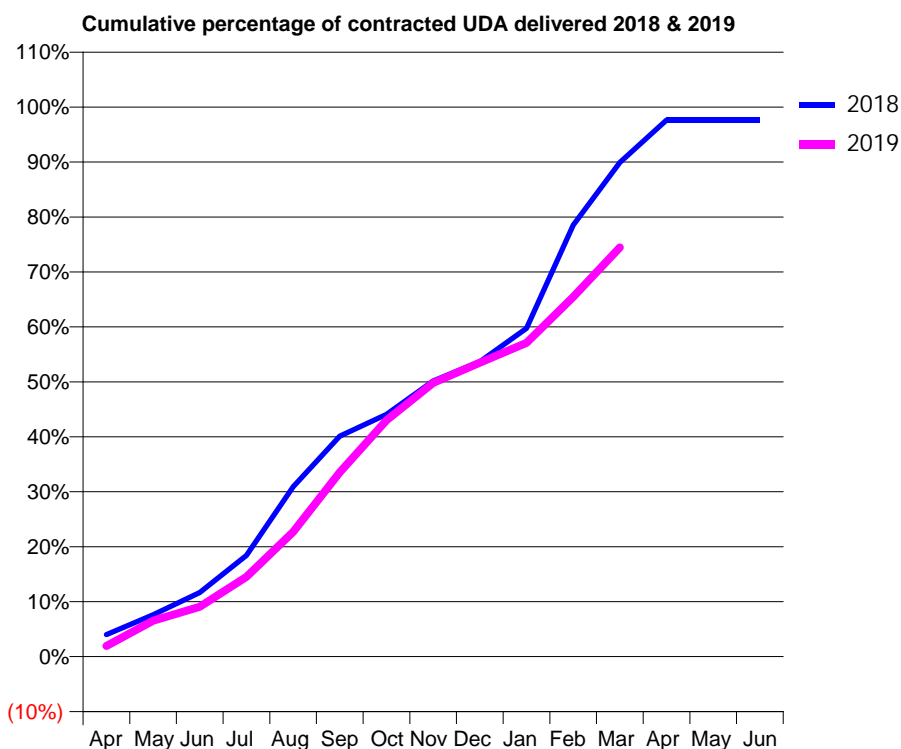
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 870        |
| Carry forward general activity (UDA)        | 20         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £21,574.11 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 358           |                               |
| Quarter ending June 2018         | 344           | ↓                             |
| Quarter ending September 2018    | 347           | →                             |
| Quarter ending December 2018     | 349           | →                             |
| Quarter ending March 2019        | 333           | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 35                                | 17   |
| May       | 66                                | 57   |
| June      | 101                               | 79   |
| July      | 160                               | 126  |
| August    | 269                               | 198  |
| September | 349                               | 292  |
| October   | 384                               | 374  |
| November  | 437                               | 433  |
| December  | 467                               | 465  |
| January   | 520                               | 497  |
| February  | 683                               | 570  |
| March     | 782                               | 648  |
| April     | 849                               |      |
| May       | 849                               |      |
| June      | 849                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 366         | 6.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 39          | 0.0%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 205      | 366         | 56.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 16       | 39          | 41.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 375         | 2.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 375         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 375         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

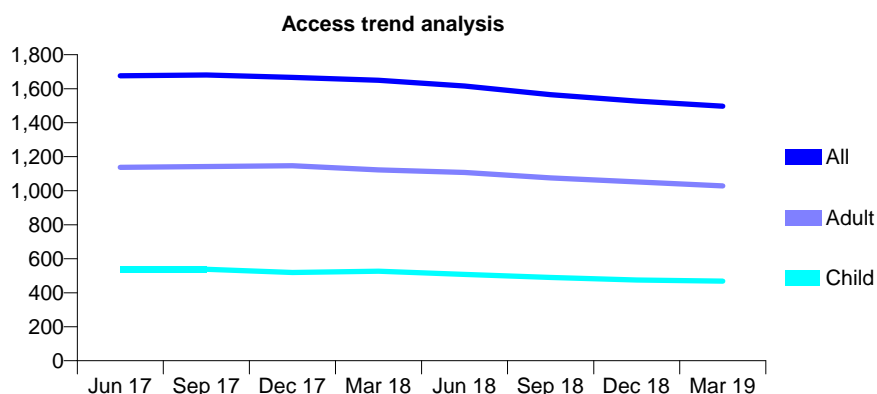
## Q69 - Vital Signs At a Glance Contract Report for 198277/0001 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | IMOGEN DENTAL LTD |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/09/2013        |
| Contract end date    |                   |

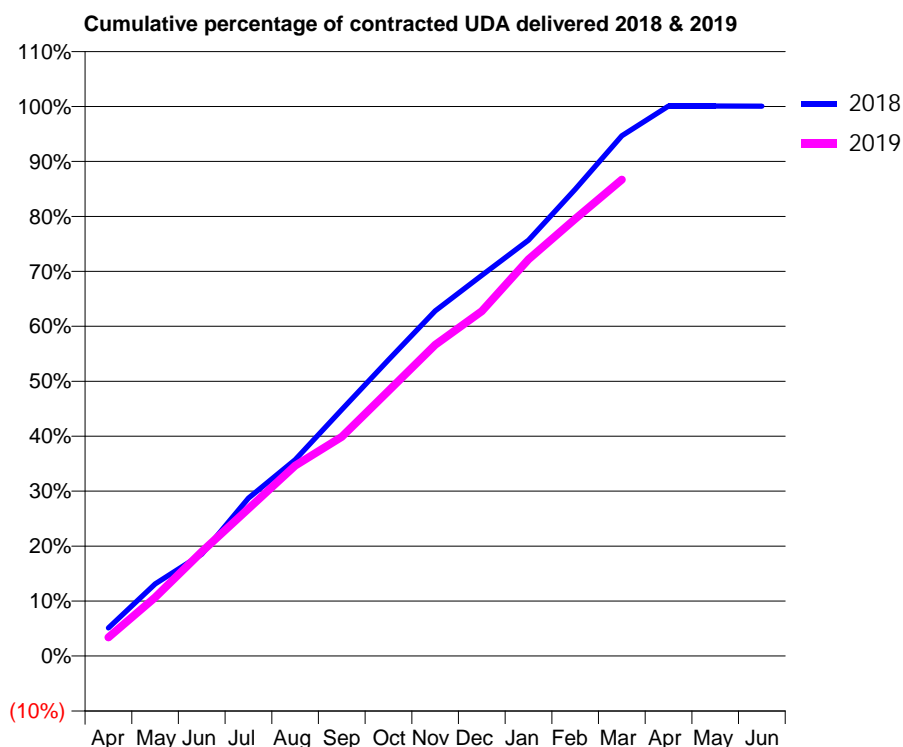
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,184       |
| Carry forward general activity (UDA)        | -1          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £105,155.82 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,649         |                               |
| Quarter ending June 2018         | 1,615         | ↓                             |
| Quarter ending September 2018    | 1,565         | ↓                             |
| Quarter ending December 2018     | 1,527         | ↓                             |
| Quarter ending March 2019        | 1,497         | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 204                               | 141   |
| May       | 524                               | 447   |
| June      | 740                               | 794   |
| July      | 1,147                             | 1,121 |
| August    | 1,427                             | 1,450 |
| September | 1,791                             | 1,668 |
| October   | 2,152                             | 2,018 |
| November  | 2,509                             | 2,369 |
| December  | 2,767                             | 2,625 |
| January   | 3,023                             | 3,020 |
| February  | 3,393                             | 3,328 |
| March     | 3,781                             | 3,626 |
| April     | 3,998                             |       |
| May       | 3,997                             |       |
| June      | 3,996                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 839         | 4.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 145      | 1,450       | 10.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 648      | 839         | 77.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 806      | 1,450       | 55.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 161      | 2,186       | 7.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 2,186       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 2,186       | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

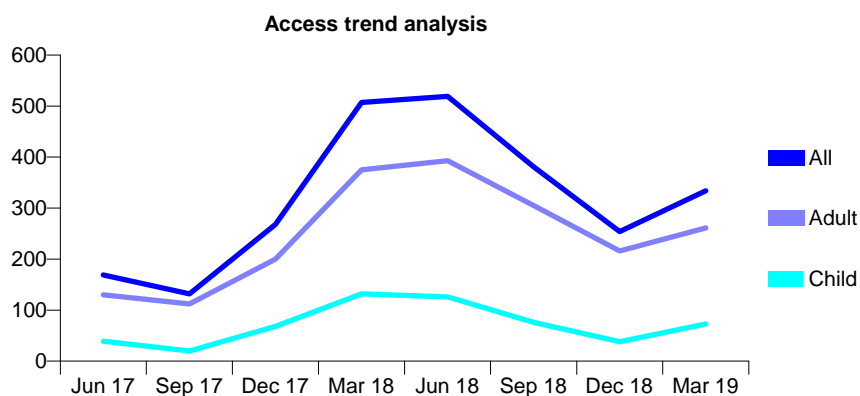
## Q69 - Vital Signs At a Glance Contract Report for 198609/0001 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | Cornhill Dental Centre Practice Partnership |
| Contract type name   | GDS Contract                                |
| Purpose of contract  | General                                     |
| Contract start date  | 23/06/2014                                  |
| Contract end date    |   |

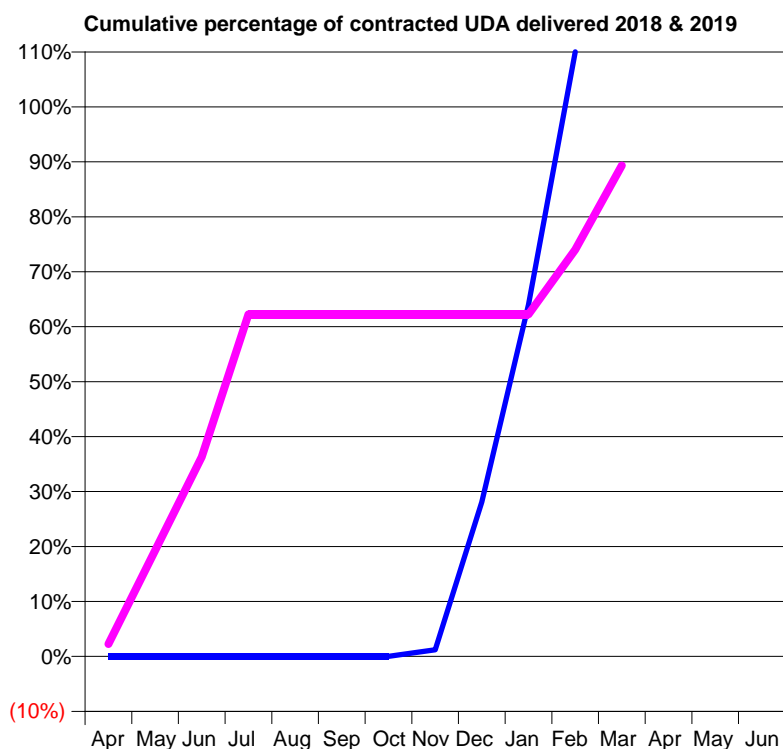
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 796        |
| Carry forward general activity (UDA)        | -15        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,066.68 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 507            |                               |
| Quarter ending June 2018         | 519            | ↑                             |
| Quarter ending September 2018    | 381            | ↓                             |
| Quarter ending December 2018     | 254            | ↓                             |
| Quarter ending March 2019        | 334            | ↑                             |
| <b>Variance since March 2018</b> | <b>(34.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 18   |
| May       | 0                                 | 154  |
| June      | 0                                 | 289  |
| July      | 0                                 | 496  |
| August    | 0                                 | 496  |
| September | 0                                 | 496  |
| October   | 0                                 | 496  |
| November  | 10                                | 496  |
| December  | 224                               | 496  |
| January   | 510                               | 496  |
| February  | 876                               | 589  |
| March     | 1,016                             | 711  |
| April     | 1,015                             |      |
| May       | 1,012                             |      |
| June      | 1,011                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 92          | 5.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 219         | 2.7%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 18       | 92          | 19.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 24       | 219         | 11.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 21       | 315         | 6.7%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 315         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 315         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



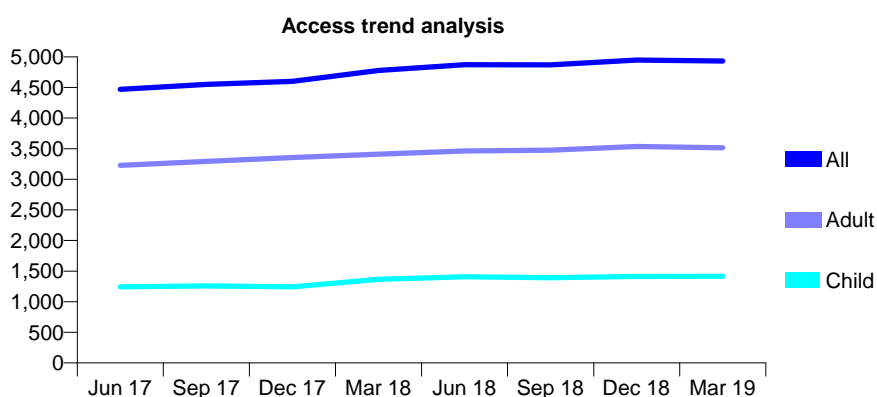
## Q69 - Vital Signs At a Glance Contract Report for 198757/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | Valley DC Ltd |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/09/2008    |
| Contract end date    |               |

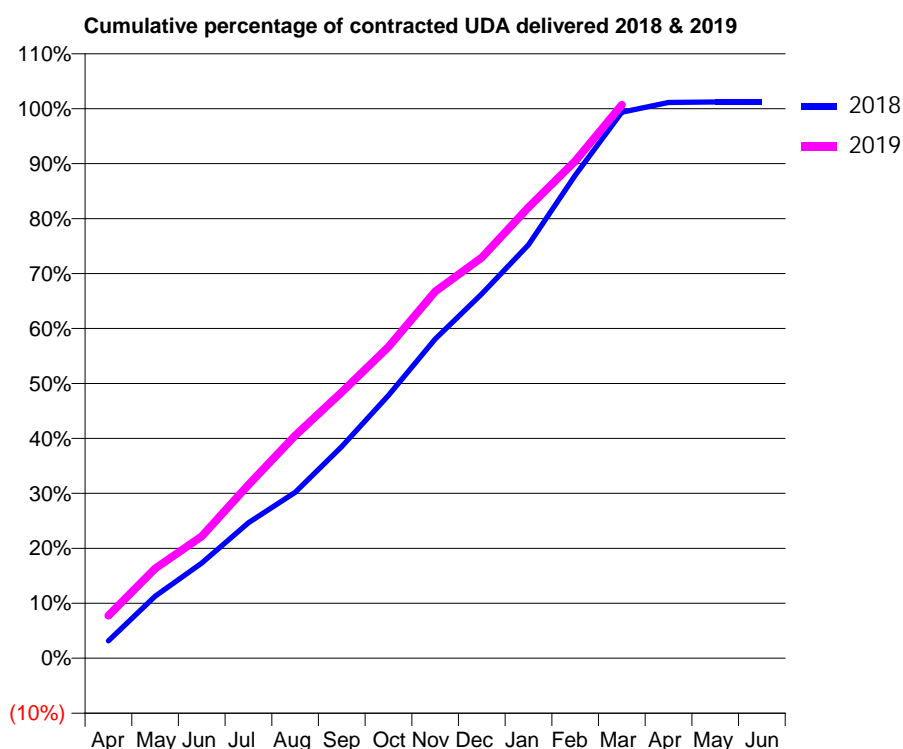
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,615      |
| Carry forward general activity (UDA)        | -189        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £493,556.62 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,779       |                               |
| Quarter ending June 2018         | 4,872       | →                             |
| Quarter ending September 2018    | 4,868       | →                             |
| Quarter ending December 2018     | 4,948       | →                             |
| Quarter ending March 2019        | 4,932       | →                             |
| <b>Variance since March 2018</b> | <b>3.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 502                               | 1,289  |
| May       | 1,787                             | 2,713  |
| June      | 2,740                             | 3,687  |
| July      | 3,899                             | 5,245  |
| August    | 4,778                             | 6,735  |
| September | 6,094                             | 8,046  |
| October   | 7,571                             | 9,411  |
| November  | 9,189                             | 11,090 |
| December  | 10,491                            | 12,115 |
| January   | 11,906                            | 13,636 |
| February  | 13,906                            | 15,029 |
| March     | 15,723                            | 16,730 |
| April     | 16,001                            |        |
| May       | 16,013                            |        |
| June      | 16,013                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 363      | 2,500       | 14.5%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,538    | 5,571       | 27.6%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,457    | 2,500       | 58.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,559    | 5,571       | 45.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 612      | 6,775       | 9.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 206      | 6,775       | 3.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 330      | 6,775       | 4.9%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

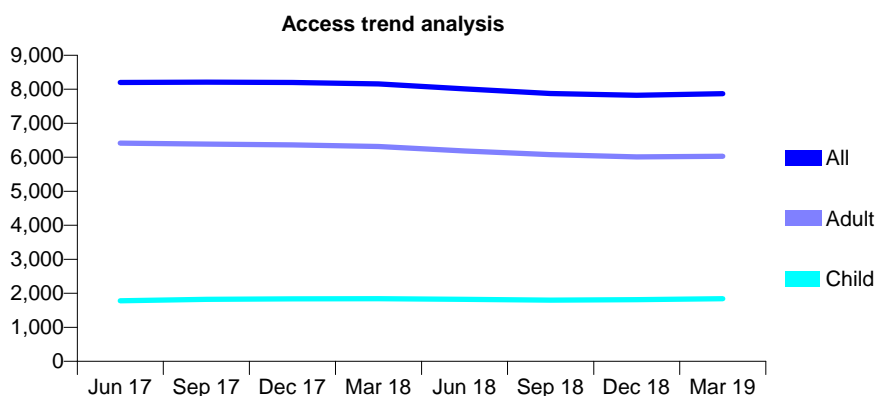
## Q69 - Vital Signs At a Glance Contract Report for 199974/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Dhami Dental Surgeons Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/10/2007                |
| Contract end date    |                           |

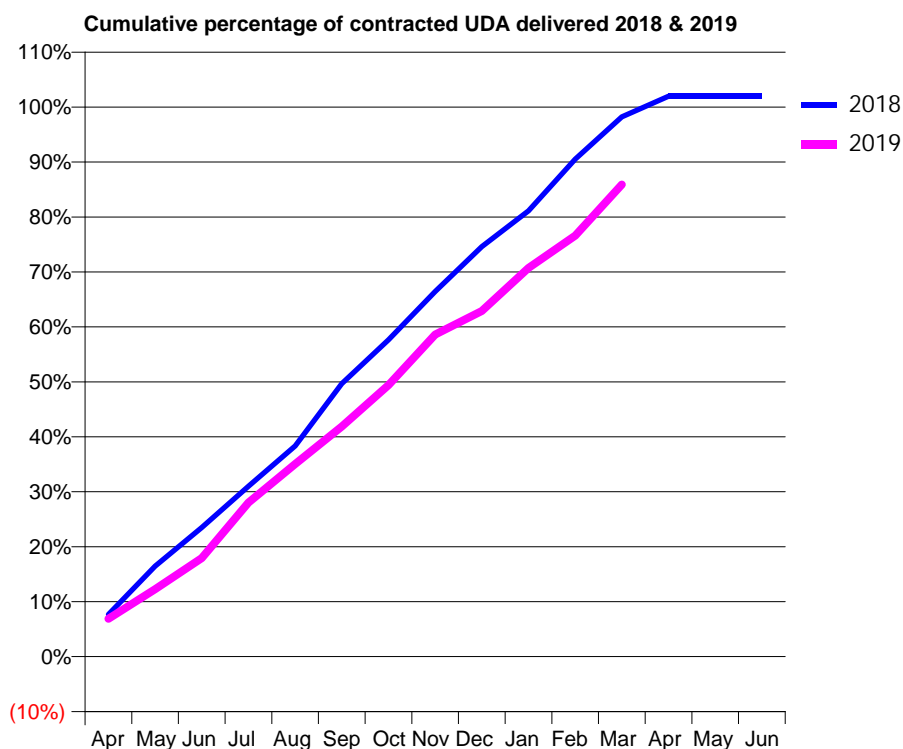
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,109      |
| Carry forward general activity (UDA)        | -359        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £464,661.75 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 8,157         |                               |
| Quarter ending June 2018         | 8,008         | ↓                             |
| Quarter ending September 2018    | 7,878         | ↓                             |
| Quarter ending December 2018     | 7,824         | →                             |
| Quarter ending March 2019        | 7,871         | →                             |
| <b>Variance since March 2018</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,397                             | 1,313  |
| May       | 2,996                             | 2,347  |
| June      | 4,276                             | 3,427  |
| July      | 5,644                             | 5,358  |
| August    | 6,975                             | 6,697  |
| September | 9,036                             | 8,000  |
| October   | 10,492                            | 9,441  |
| November  | 12,092                            | 11,199 |
| December  | 13,577                            | 12,018 |
| January   | 14,761                            | 13,516 |
| February  | 16,474                            | 14,637 |
| March     | 17,877                            | 16,415 |
| April     | 18,554                            |        |
| May       | 18,559                            |        |
| June      | 18,559                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 130      | 2,462       | 5.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 832      | 6,918       | 12.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,428    | 2,462       | 58.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,983    | 6,918       | 43.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,068    | 9,029       | 11.8%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 9,029       | 0.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 9,029       | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

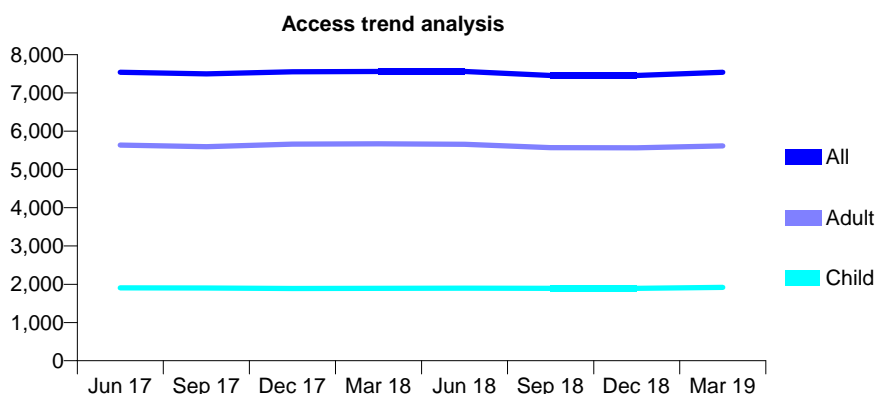
## Q69 - Vital Signs At a Glance Contract Report for 210226/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR R RATTAN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

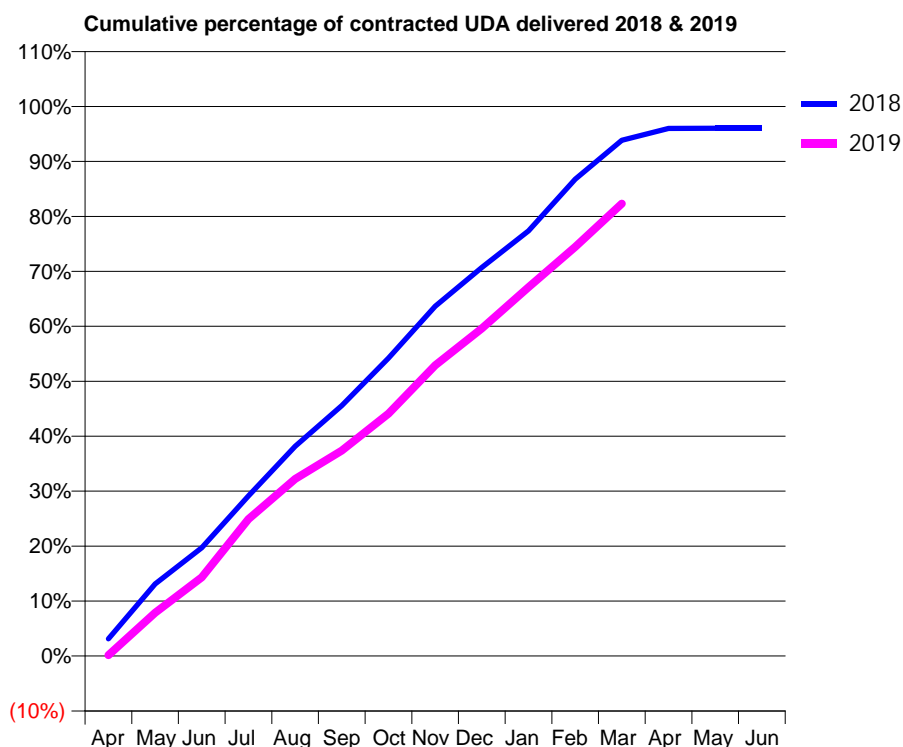
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,000      |
| Carry forward general activity (UDA)        | 869         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £625,905.26 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 7,564         |                               |
| Quarter ending June 2018         | 7,558         | →                             |
| Quarter ending September 2018    | 7,458         | ↓                             |
| Quarter ending December 2018     | 7,458         | →                             |
| Quarter ending March 2019        | 7,537         | →                             |
| <b>Variance since March 2018</b> | <b>(0.4%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 690                               | 36     |
| May       | 2,888                             | 1,730  |
| June      | 4,338                             | 3,154  |
| July      | 6,410                             | 5,482  |
| August    | 8,393                             | 7,088  |
| September | 10,021                            | 8,222  |
| October   | 11,926                            | 9,703  |
| November  | 14,003                            | 11,639 |
| December  | 15,552                            | 13,116 |
| January   | 17,024                            | 14,762 |
| February  | 19,090                            | 16,375 |
| March     | 20,645                            | 18,109 |
| April     | 21,123                            |        |
| May       | 21,130                            |        |
| June      | 21,130                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 238      | 2,977       | 8.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,016    | 7,306       | 13.9%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,952    | 2,977       | 65.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,987    | 7,306       | 54.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,049    | 10,050      | 10.4%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 10,050      | 0.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 184      | 10,050      | 1.8%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

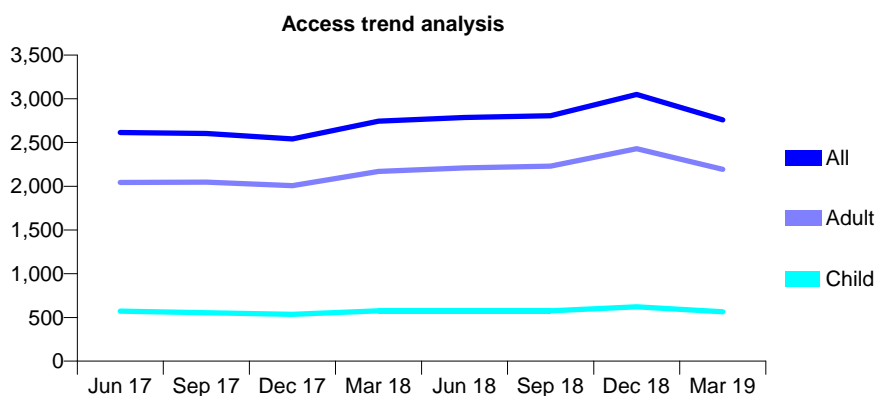
## Q69 - Vital Signs At a Glance Contract Report for 217352/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Carling Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

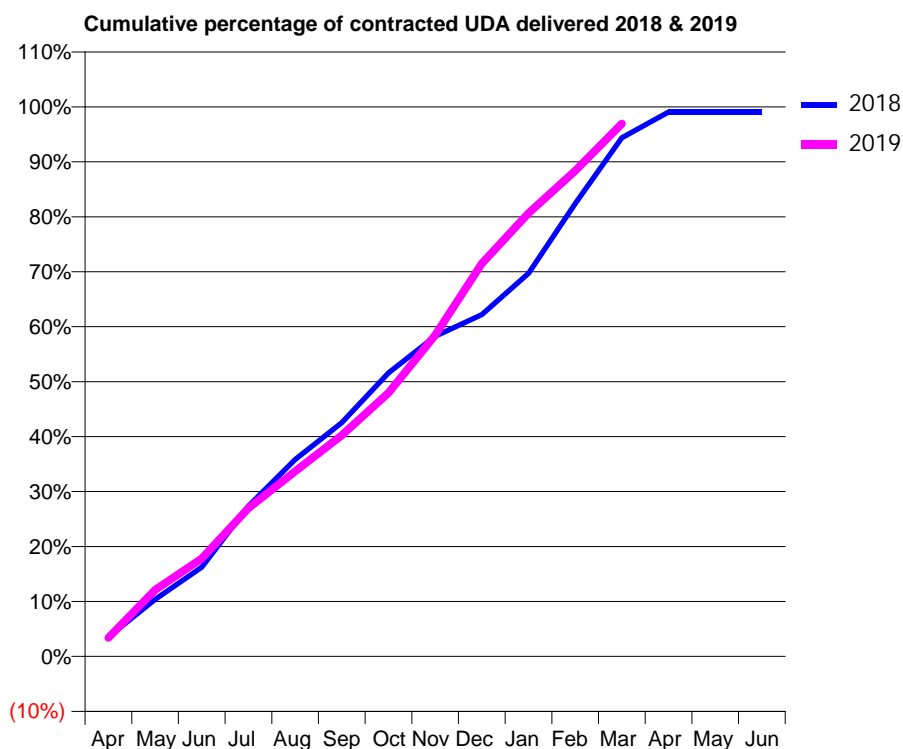
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,354       |
| Carry forward general activity (UDA)        | 70          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £216,921.13 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,745       |                               |
| Quarter ending June 2018         | 2,785       | →                             |
| Quarter ending September 2018    | 2,807       | →                             |
| Quarter ending December 2018     | 3,049       | ↑                             |
| Quarter ending March 2019        | 2,759       | ↓                             |
| <b>Variance since March 2018</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 262                               | 250   |
| May       | 764                               | 890   |
| June      | 1,194                             | 1,310 |
| July      | 2,012                             | 1,985 |
| August    | 2,635                             | 2,478 |
| September | 3,127                             | 2,960 |
| October   | 3,794                             | 3,526 |
| November  | 4,283                             | 4,299 |
| December  | 4,573                             | 5,257 |
| January   | 5,126                             | 5,931 |
| February  | 6,060                             | 6,498 |
| March     | 6,940                             | 7,128 |
| April     | 7,285                             |       |
| May       | 7,284                             |       |
| June      | 7,284                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 748         | 4.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 306      | 2,720       | 11.3%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 238      | 748         | 31.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 858      | 2,720       | 31.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 457      | 3,292       | 13.9%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 3,292       | 1.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 3,292       | 0.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

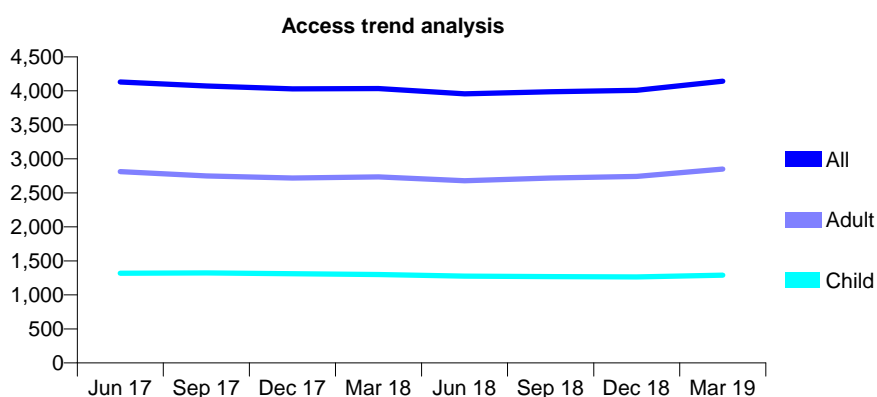
## Q69 - Vital Signs At a Glance Contract Report for 220248/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR MK SULEIMAN |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

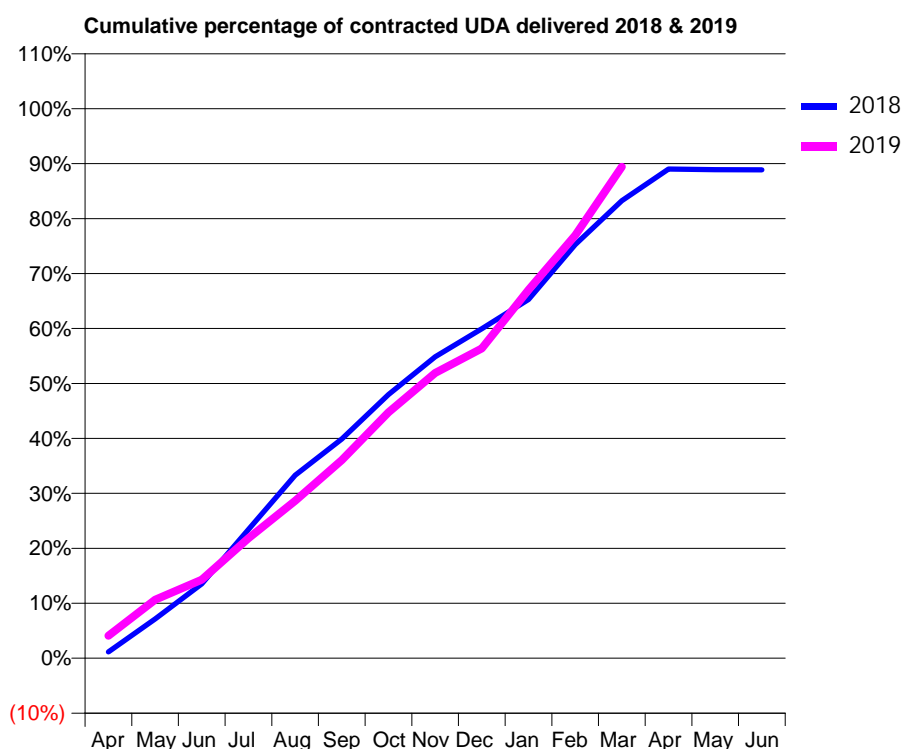
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,313       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £163,407.49 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,034       |                               |
| Quarter ending June 2018         | 3,956       | ↓                             |
| Quarter ending September 2018    | 3,988       | →                             |
| Quarter ending December 2018     | 4,008       | →                             |
| Quarter ending March 2019        | 4,142       | ↑                             |
| <b>Variance since March 2018</b> | <b>2.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 85    | 299   |
| May       | 523   | 778   |
| June      | 990   | 1,044 |
| July      | 1,713 | 1,597 |
| August    | 2,436 | 2,095 |
| September | 2,917 | 2,637 |
| October   | 3,510 | 3,273 |
| November  | 4,011 | 3,797 |
| December  | 4,384 | 4,122 |
| January   | 4,775 | 4,903 |
| February  | 5,504 | 5,628 |
| March     | 6,088 | 6,538 |
| April     | 6,508 |       |
| May       | 6,501 |       |
| June      | 6,500 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 112      | 1,879       | 6.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 557      | 3,794       | 14.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,105    | 1,879       | 58.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,997    | 3,794       | 52.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 202      | 3,512       | 5.8%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 3,512       | 1.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 3,512       | 0.7%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

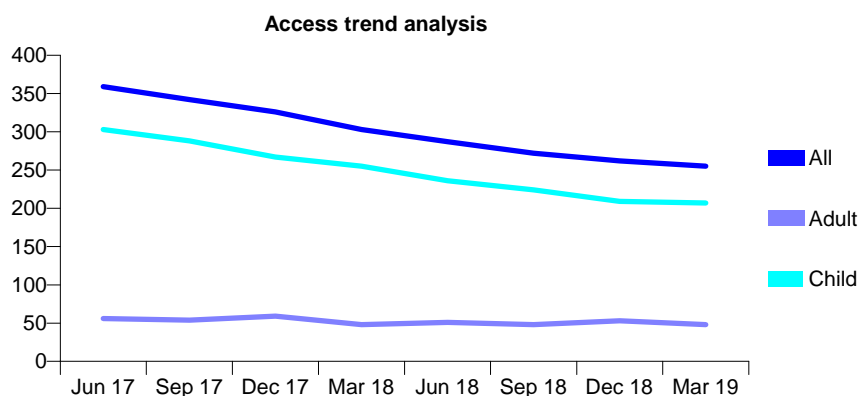
## Q69 - Vital Signs At a Glance Contract Report for 220426/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR MD JACKSON |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

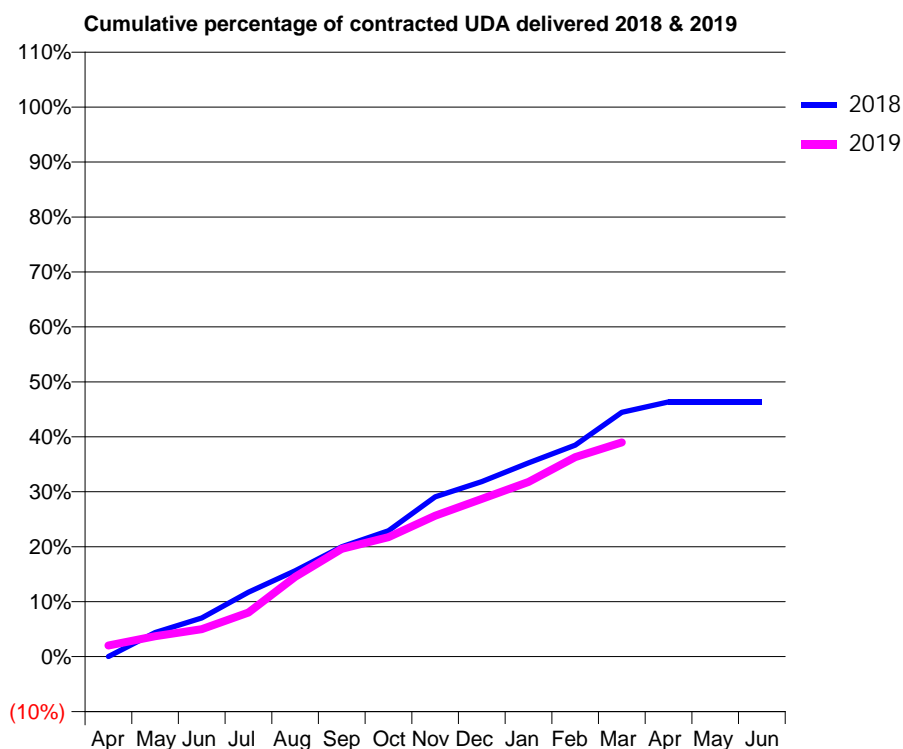
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,236      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £30,057.31 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 303            |                               |
| Quarter ending June 2018         | 287            | ↓                             |
| Quarter ending September 2018    | 272            | ↓                             |
| Quarter ending December 2018     | 262            | ↓                             |
| Quarter ending March 2019        | 255            | ↓                             |
| <b>Variance since March 2018</b> | <b>(15.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 25   |
| May       | 54                                | 46   |
| June      | 87                                | 62   |
| July      | 145                               | 99   |
| August    | 193                               | 180  |
| September | 247                               | 243  |
| October   | 283                               | 269  |
| November  | 359                               | 317  |
| December  | 394                               | 355  |
| January   | 436                               | 393  |
| February  | 476                               | 449  |
| March     | 550                               | 482  |
| April     | 573                               |      |
| May       | 573                               |      |
| June      | 573                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 391         | 17.6%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 22          | 9.1%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 272      | 391         | 69.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 22          | 81.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 392         | 1.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 392         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 392         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

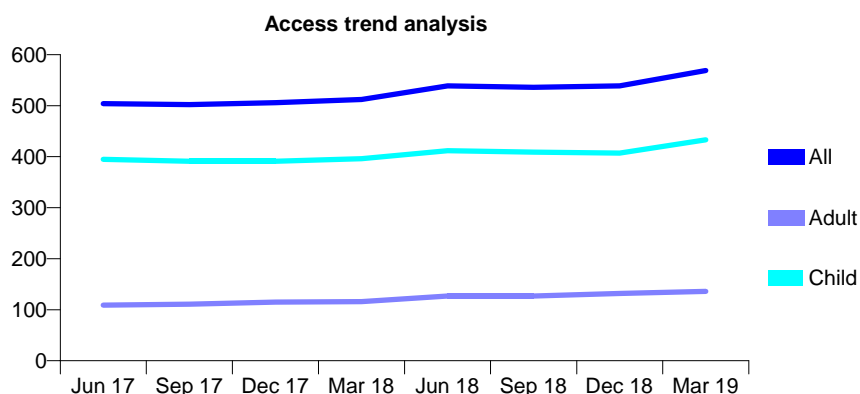
## Q69 - Vital Signs At a Glance Contract Report for 220817/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR PJ ALLEN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

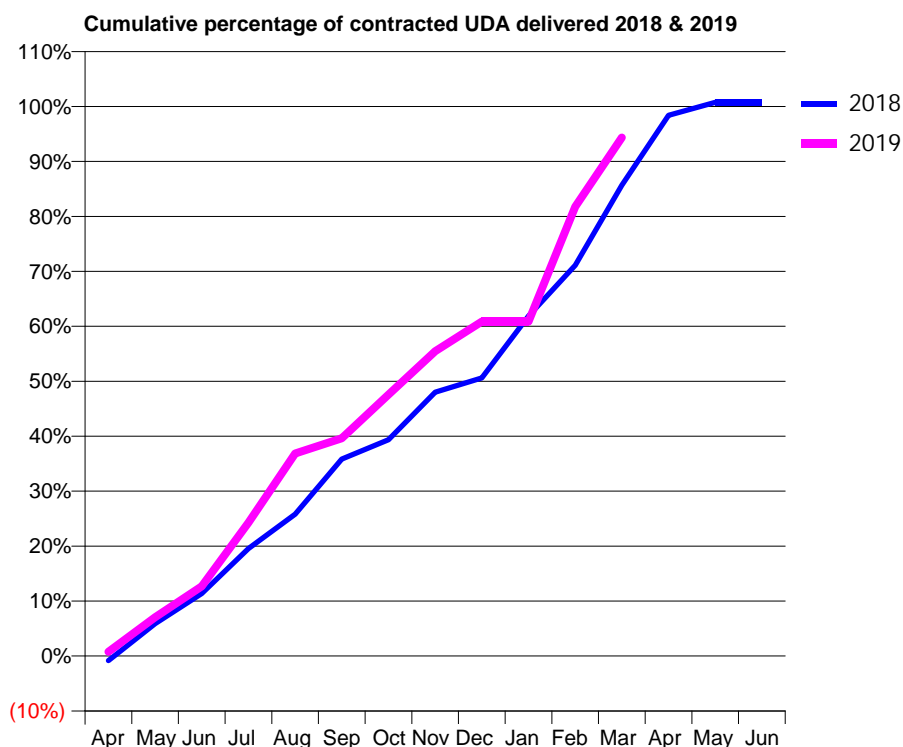
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,191      |
| Carry forward general activity (UDA)        | -9         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,226.90 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 512          |                               |
| Quarter ending June 2018         | 539          | ↑                             |
| Quarter ending September 2018    | 536          | →                             |
| Quarter ending December 2018     | 539          | →                             |
| Quarter ending March 2019        | 569          | ↑                             |
| <b>Variance since March 2018</b> | <b>11.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -10                               | 9     |
| May       | 70                                | 84    |
| June      | 135                               | 151   |
| July      | 233                               | 289   |
| August    | 308                               | 439   |
| September | 427                               | 472   |
| October   | 469                               | 567   |
| November  | 572                               | 661   |
| December  | 603                               | 725   |
| January   | 737                               | 725   |
| February  | 847                               | 974   |
| March     | 1,020                             | 1,124 |
| April     | 1,172                             |       |
| May       | 1,200                             |       |
| June      | 1,200                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 693         | 7.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 148         | 11.5%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 434      | 693         | 62.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 81       | 148         | 54.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 759         | 3.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 759         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 759         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

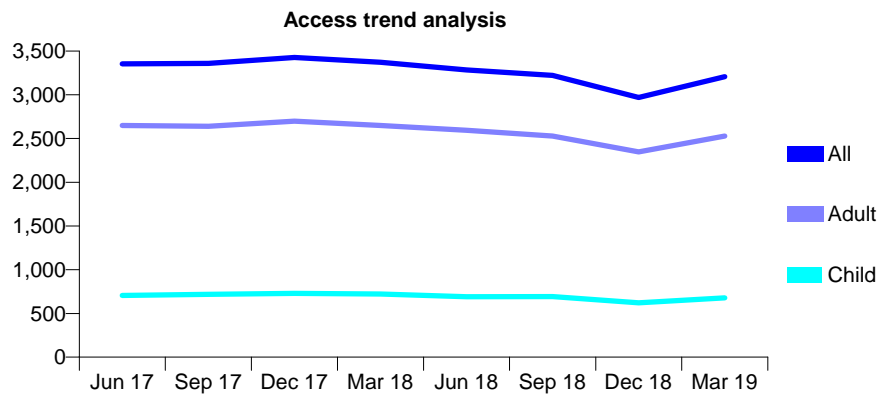
## Q69 - Vital Signs At a Glance Contract Report for 221384/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Carling Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

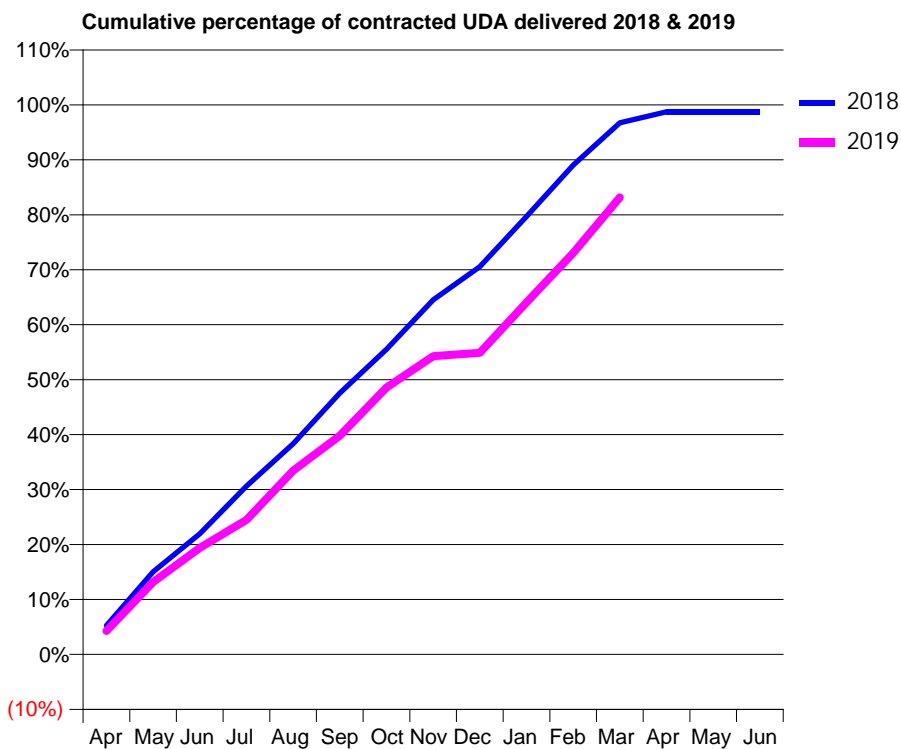
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,565       |
| Carry forward general activity (UDA)        | 95          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £184,902.15 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,371         |                               |
| Quarter ending June 2018         | 3,284         | ↓                             |
| Quarter ending September 2018    | 3,221         | ↓                             |
| Quarter ending December 2018     | 2,968         | ↓                             |
| Quarter ending March 2019        | 3,206         | ↑                             |
| <b>Variance since March 2018</b> | <b>(4.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 397   | 322   |
| May       | 1,137 | 999   |
| June      | 1,660 | 1,466 |
| July      | 2,317 | 1,852 |
| August    | 2,901 | 2,531 |
| September | 3,597 | 3,012 |
| October   | 4,199 | 3,674 |
| November  | 4,881 | 4,106 |
| December  | 5,337 | 4,151 |
| January   | 6,028 | 4,846 |
| February  | 6,736 | 5,527 |
| March     | 7,317 | 6,290 |
| April     | 7,470 |       |
| May       | 7,470 |       |
| June      | 7,470 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 771         | 3.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 200      | 2,767       | 7.2%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 254      | 771         | 32.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 857      | 2,767       | 31.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 334      | 3,450       | 9.7%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 3,450       | 1.1%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 3,450       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



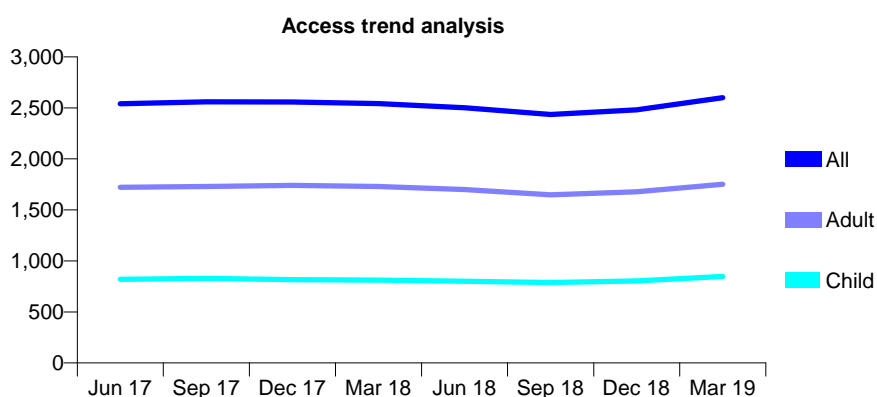
## Q69 - Vital Signs At a Glance Contract Report for 231878/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR AF GAON   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

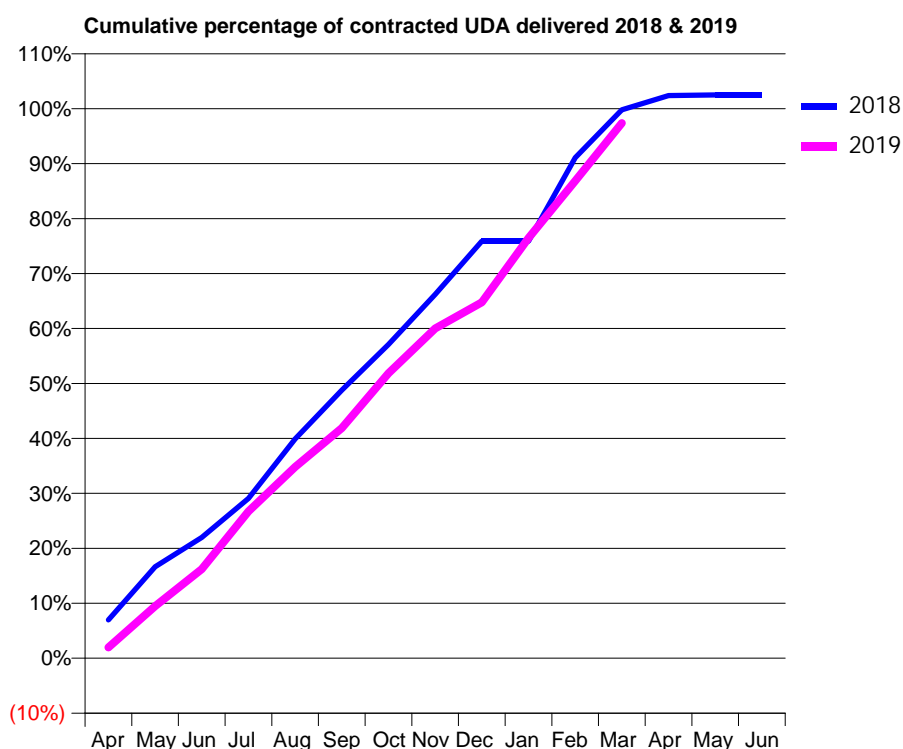
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,049       |
| Carry forward general activity (UDA)        | -120        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £180,925.98 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 2,542 |                               |
| Quarter ending June 2018         | 2,501 | ↓                             |
| Quarter ending September 2018    | 2,436 | ↓                             |
| Quarter ending December 2018     | 2,481 | →                             |
| Quarter ending March 2019        | 2,599 | ↑                             |
| <b>Variance since March 2018</b> | 2.2%  | ↑                             |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 422   | 120   |
| May       | 1,006 | 573   |
| June      | 1,329 | 982   |
| July      | 1,759 | 1,617 |
| August    | 2,415 | 2,105 |
| September | 2,950 | 2,533 |
| October   | 3,453 | 3,136 |
| November  | 4,006 | 3,629 |
| December  | 4,590 | 3,917 |
| January   | 4,590 | 4,625 |
| February  | 5,510 | 5,255 |
| March     | 6,035 | 5,891 |
| April     | 6,193 |       |
| May       | 6,200 |       |
| June      | 6,200 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 75       | 1,289       | 5.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 233      | 2,303       | 10.1%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 835      | 1,289       | 64.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,318    | 2,303       | 57.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 138      | 3,488       | 4.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 3,488       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 3,488       | 0.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

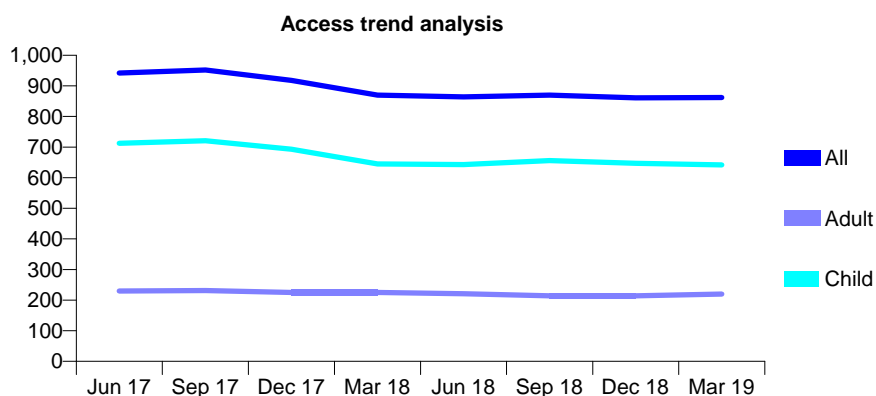
## Q69 - Vital Signs At a Glance Contract Report for 233269/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR JD BARLOW |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

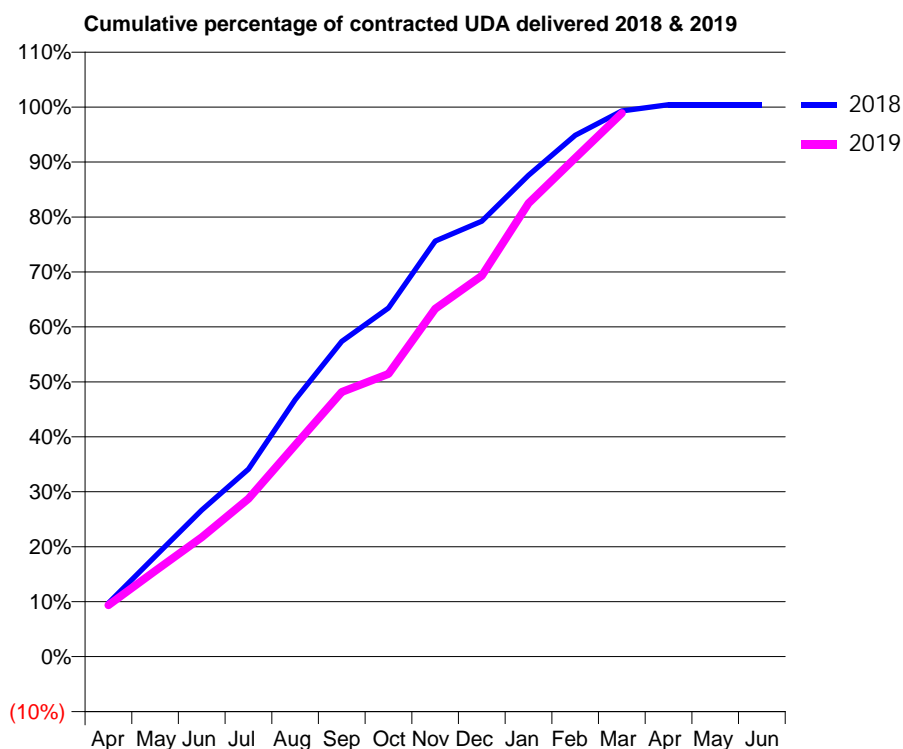
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,471      |
| Carry forward general activity (UDA)        | -6         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £33,234.11 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 870           |                               |
| Quarter ending June 2018         | 864           | →                             |
| Quarter ending September 2018    | 870           | →                             |
| Quarter ending December 2018     | 861           | ↓                             |
| Quarter ending March 2019        | 862           | →                             |
| <b>Variance since March 2018</b> | <b>(0.9%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 143                               | 138   |
| May       | 269                               | 229   |
| June      | 392                               | 319   |
| July      | 502                               | 423   |
| August    | 688                               | 566   |
| September | 844                               | 708   |
| October   | 933                               | 757   |
| November  | 1,112                             | 931   |
| December  | 1,165                             | 1,019 |
| January   | 1,288                             | 1,213 |
| February  | 1,395                             | 1,335 |
| March     | 1,460                             | 1,455 |
| April     | 1,477                             |       |
| May       | 1,477                             |       |
| June      | 1,477                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 875         | 2.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 149         | 2.0%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 491      | 875         | 56.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 44       | 149         | 29.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 18       | 1,013       | 1.8%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,013       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,013       | 0.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

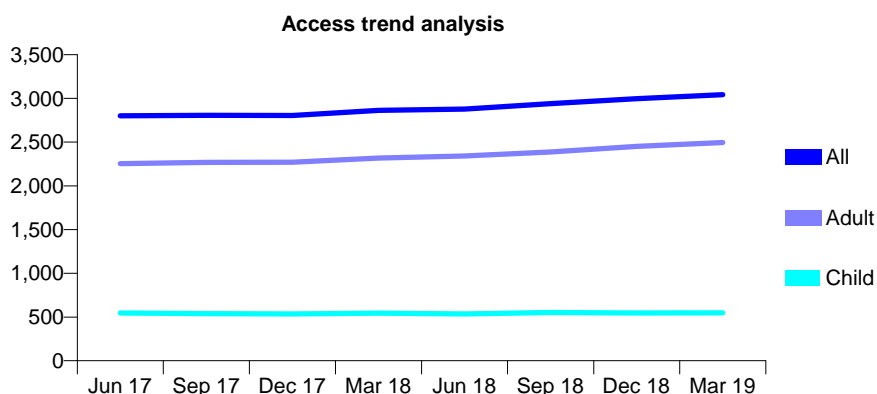
## Q69 - Vital Signs At a Glance Contract Report for 234907/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MRS SV TAFFT |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

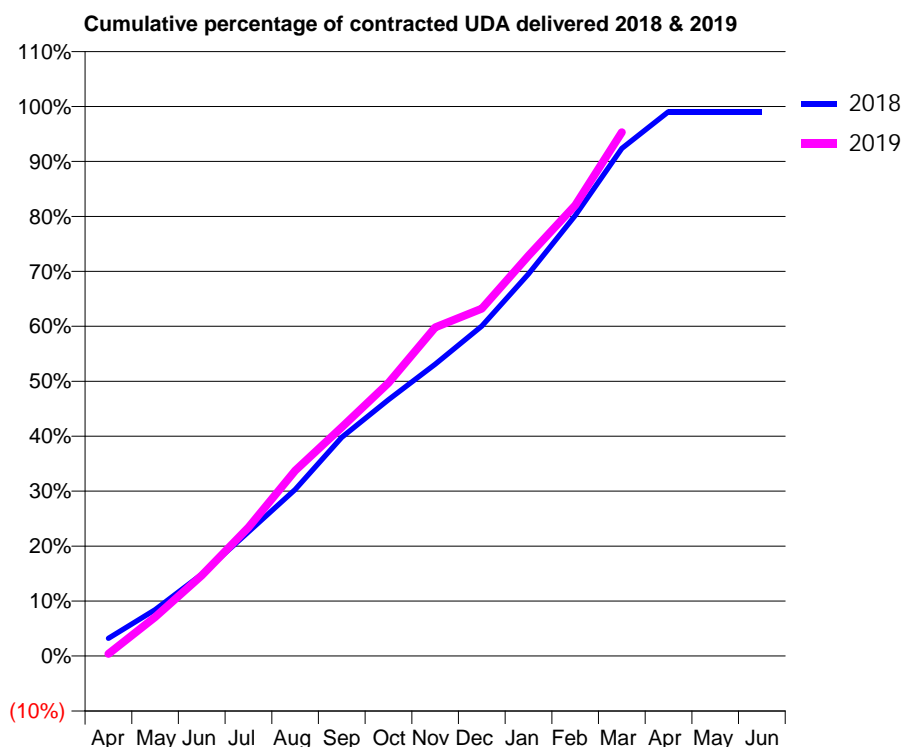
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,926       |
| Carry forward general activity (UDA)        | 86          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £216,984.67 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,863       |                               |
| Quarter ending June 2018         | 2,878       | →                             |
| Quarter ending September 2018    | 2,939       | ↑                             |
| Quarter ending December 2018     | 2,998       | ↑                             |
| Quarter ending March 2019        | 3,044       | →                             |
| <b>Variance since March 2018</b> | <b>6.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 286                               | 36    |
| May       | 753                               | 634   |
| June      | 1,327                             | 1,310 |
| July      | 2,016                             | 2,090 |
| August    | 2,704                             | 3,011 |
| September | 3,553                             | 3,715 |
| October   | 4,163                             | 4,435 |
| November  | 4,741                             | 5,337 |
| December  | 5,360                             | 5,642 |
| January   | 6,206                             | 6,501 |
| February  | 7,155                             | 7,321 |
| March     | 8,245                             | 8,507 |
| April     | 8,840                             |       |
| May       | 8,840                             |       |
| June      | 8,840                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 931         | 7.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 406      | 3,831       | 10.6%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 636      | 931         | 68.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,516    | 3,831       | 65.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 146      | 4,556       | 3.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 4,556       | 0.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 50       | 4,556       | 1.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

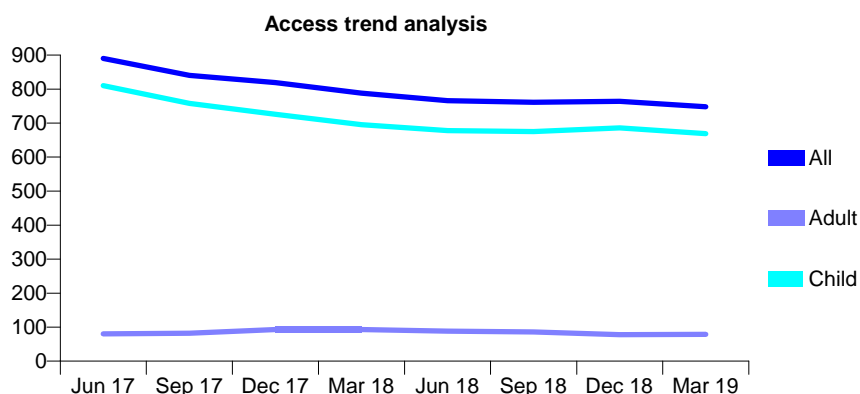
## Q69 - Vital Signs At a Glance Contract Report for 235849/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR JM BROWN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

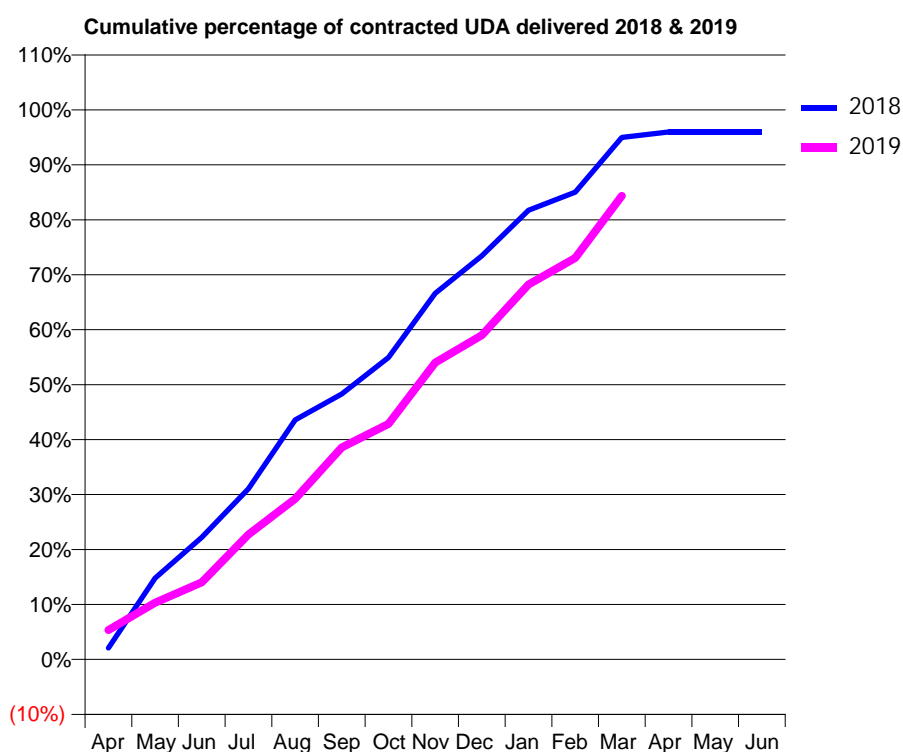
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,254      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,024.21 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 788           |                               |
| Quarter ending June 2018         | 766           | ↓                             |
| Quarter ending September 2018    | 761           | →                             |
| Quarter ending December 2018     | 764           | →                             |
| Quarter ending March 2019        | 748           | ↓                             |
| <b>Variance since March 2018</b> | <b>(5.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 26                                | 67    |
| May       | 186                               | 130   |
| June      | 279                               | 176   |
| July      | 390                               | 285   |
| August    | 547                               | 367   |
| September | 606                               | 484   |
| October   | 689                               | 538   |
| November  | 835                               | 677   |
| December  | 921                               | 740   |
| January   | 1,025                             | 856   |
| February  | 1,066                             | 916   |
| March     | 1,191                             | 1,058 |
| April     | 1,203                             |       |
| May       | 1,203                             |       |
| June      | 1,203                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 920         | 3.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 532      | 920         | 57.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 908         | 2.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 908         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 908         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

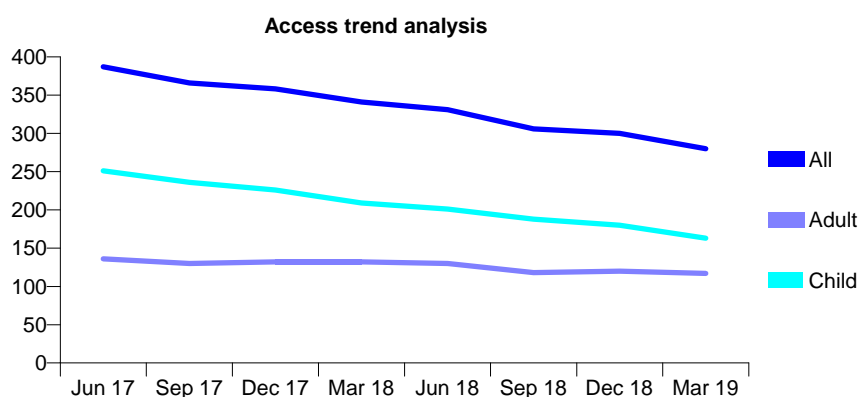
## Q69 - Vital Signs At a Glance Contract Report for 237558/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Alexandra Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 02/07/2012                |
| Contract end date    |                           |

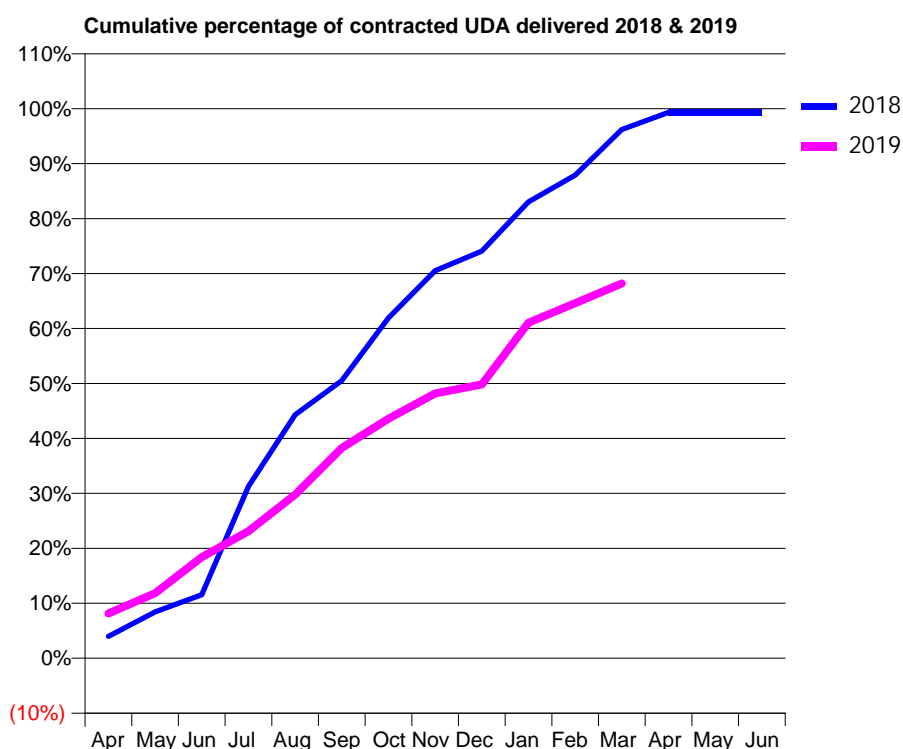
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 675        |
| Carry forward general activity (UDA)        | 4          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,480.94 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 341            |                               |
| Quarter ending June 2018         | 331            | ↓                             |
| Quarter ending September 2018    | 306            | ↓                             |
| Quarter ending December 2018     | 300            | ↓                             |
| Quarter ending March 2019        | 280            | ↓                             |
| <b>Variance since March 2018</b> | <b>(17.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 27   | 55   |
| May       | 57   | 80   |
| June      | 78   | 124  |
| July      | 211  | 156  |
| August    | 299  | 201  |
| September | 341  | 258  |
| October   | 418  | 294  |
| November  | 476  | 325  |
| December  | 500  | 336  |
| January   | 560  | 412  |
| February  | 593  | 436  |
| March     | 649  | 460  |
| April     | 670  |      |
| May       | 670  |      |
| June      | 670  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 293         | 3.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 58          | 1.7%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 217      | 293         | 74.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 40       | 58          | 69.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 314         | 0.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 314         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 314         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

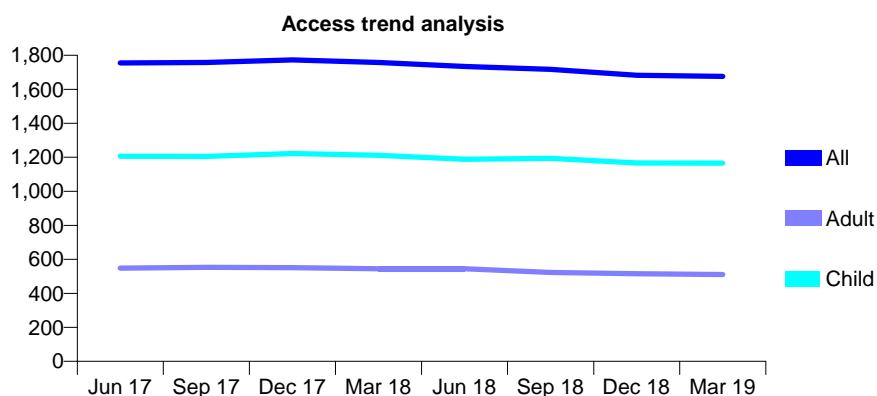
## Q69 - Vital Signs At a Glance Contract Report for 237620/0001 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | MISS NJ BEARDSLEY |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

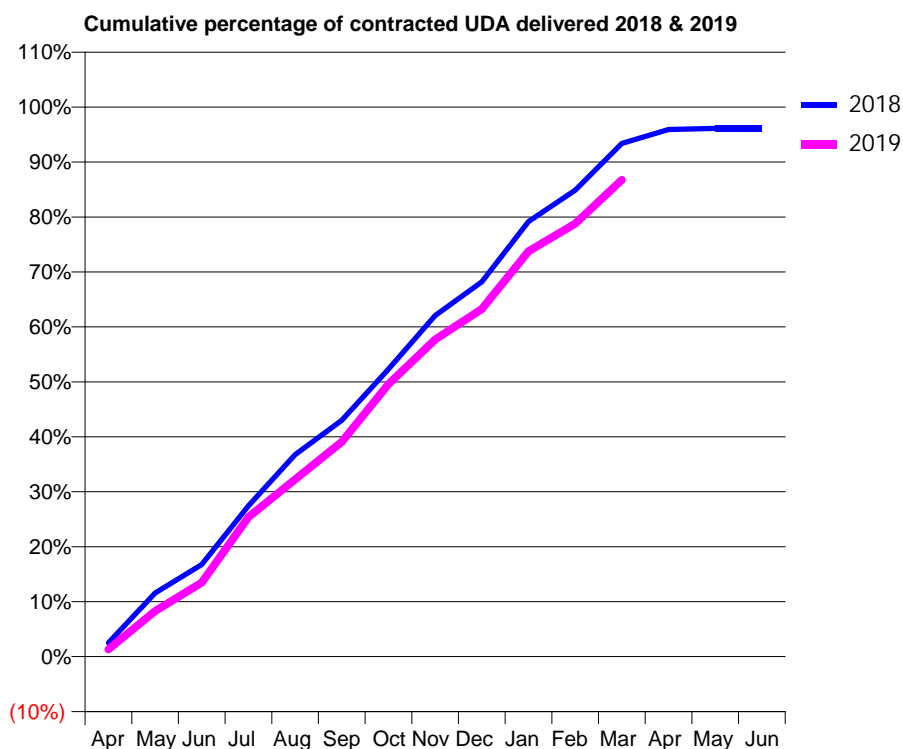
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,732       |
| Carry forward general activity (UDA)        | 222         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £152,171.81 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,757         |                               |
| Quarter ending June 2018         | 1,734         | ↓                             |
| Quarter ending September 2018    | 1,717         | →                             |
| Quarter ending December 2018     | 1,683         | ↓                             |
| Quarter ending March 2019        | 1,676         | →                             |
| <b>Variance since March 2018</b> | <b>(4.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 144                               | 75    |
| May       | 664                               | 475   |
| June      | 960                               | 773   |
| July      | 1,574                             | 1,455 |
| August    | 2,108                             | 1,850 |
| September | 2,465                             | 2,239 |
| October   | 3,000                             | 2,843 |
| November  | 3,558                             | 3,309 |
| December  | 3,909                             | 3,626 |
| January   | 4,538                             | 4,228 |
| February  | 4,865                             | 4,516 |
| March     | 5,352                             | 4,972 |
| April     | 5,498                             |       |
| May       | 5,510                             |       |
| June      | 5,510                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 168      | 1,976       | 8.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 56       | 569         | 9.8%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,314    | 1,976       | 66.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 362      | 569         | 63.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 81       | 2,461       | 3.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 2,461       | 0.1%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 2,461       | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

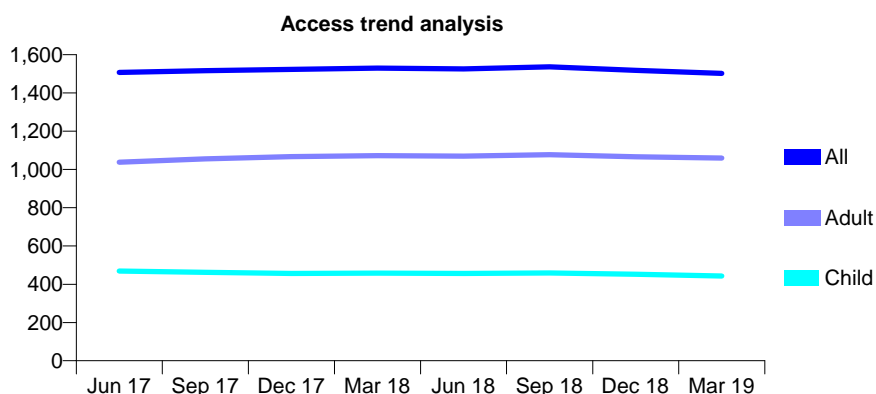
## Q69 - Vital Signs At a Glance Contract Report for 238082/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR SK GRAY   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

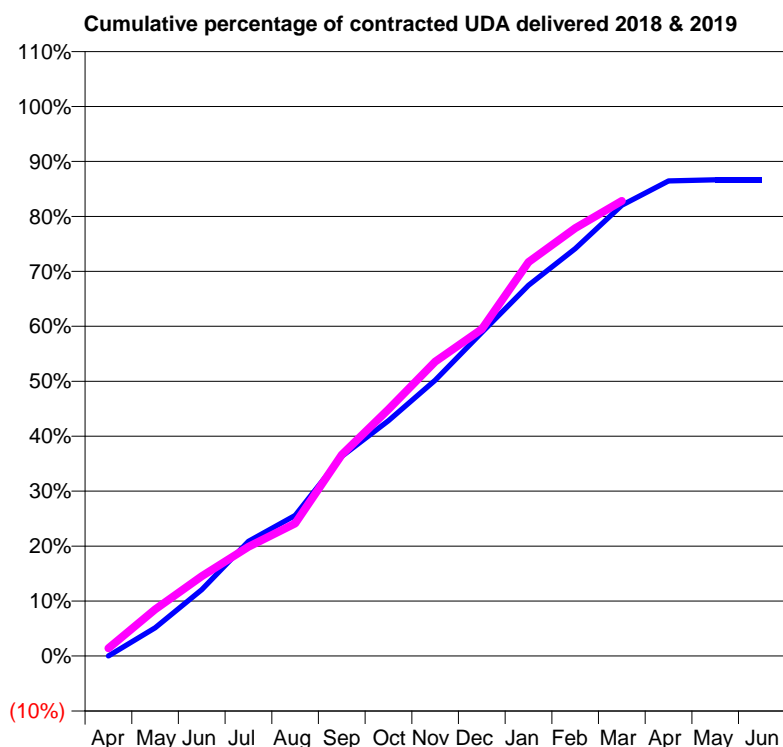
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,750      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £91,193.29 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,530         |                               |
| Quarter ending June 2018         | 1,526         | →                             |
| Quarter ending September 2018    | 1,536         | →                             |
| Quarter ending December 2018     | 1,518         | ↓                             |
| Quarter ending March 2019        | 1,502         | ↓                             |
| <b>Variance since March 2018</b> | <b>(1.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 53    |
| May       | 194                               | 318   |
| June      | 452                               | 544   |
| July      | 783                               | 746   |
| August    | 960                               | 905   |
| September | 1,363                             | 1,373 |
| October   | 1,606                             | 1,684 |
| November  | 1,883                             | 2,009 |
| December  | 2,207                             | 2,231 |
| January   | 2,530                             | 2,689 |
| February  | 2,779                             | 2,920 |
| March     | 3,077                             | 3,106 |
| April     | 3,242                             |       |
| May       | 3,249                             |       |
| June      | 3,249                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 630         | 2.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 129      | 1,345       | 9.6%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 355      | 630         | 56.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 723      | 1,345       | 53.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 79       | 1,866       | 4.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,866       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,866       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

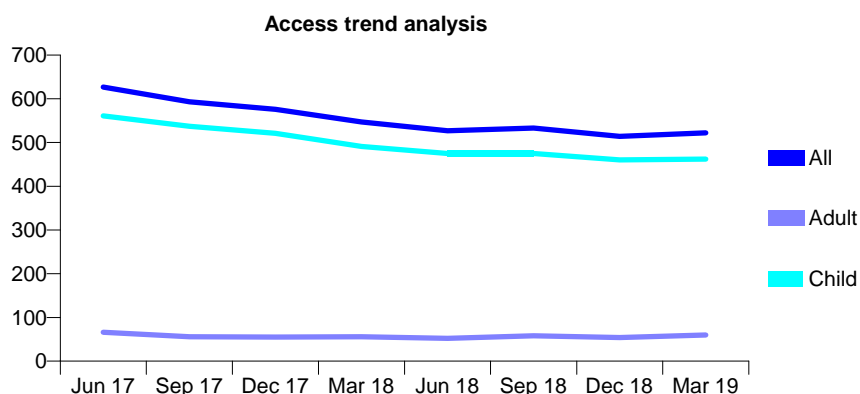
## Q69 - Vital Signs At a Glance Contract Report for 239275/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | RHDC Partners |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

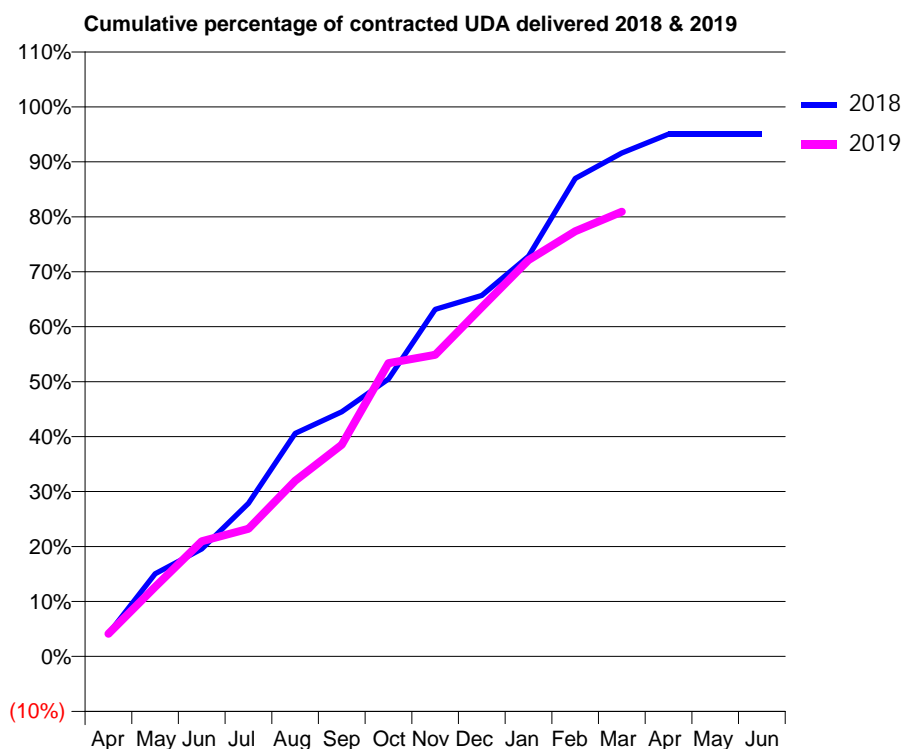
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 870        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £21,150.20 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 547           |                               |
| Quarter ending June 2018         | 527           | ↓                             |
| Quarter ending September 2018    | 533           | →                             |
| Quarter ending December 2018     | 514           | ↓                             |
| Quarter ending March 2019        | 522           | →                             |
| <b>Variance since March 2018</b> | <b>(4.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 36   | 36   |
| May       | 131  | 110  |
| June      | 170  | 182  |
| July      | 242  | 202  |
| August    | 353  | 278  |
| September | 387  | 335  |
| October   | 439  | 464  |
| November  | 549  | 477  |
| December  | 571  | 553  |
| January   | 633  | 628  |
| February  | 757  | 673  |
| March     | 797  | 704  |
| April     | 827  |      |
| May       | 827  |      |
| June      | 827  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 585         | 6.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 328      | 585         | 56.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 560         | 0.9%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 560         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 560         | 2.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



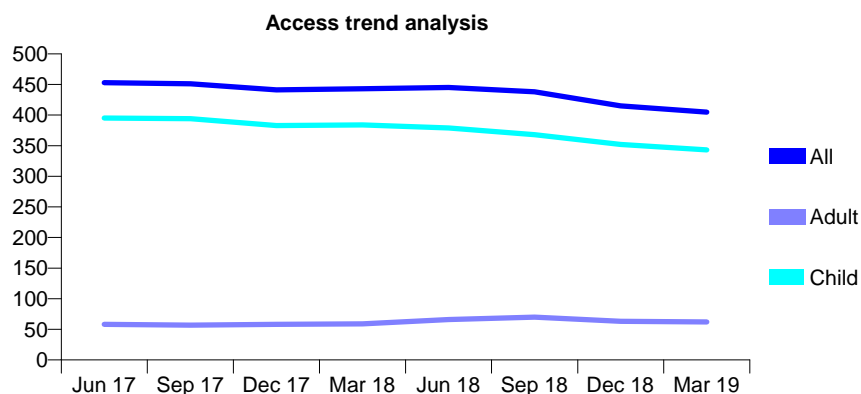
## Q69 - Vital Signs At a Glance Contract Report for 244287/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR CR HARRIS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

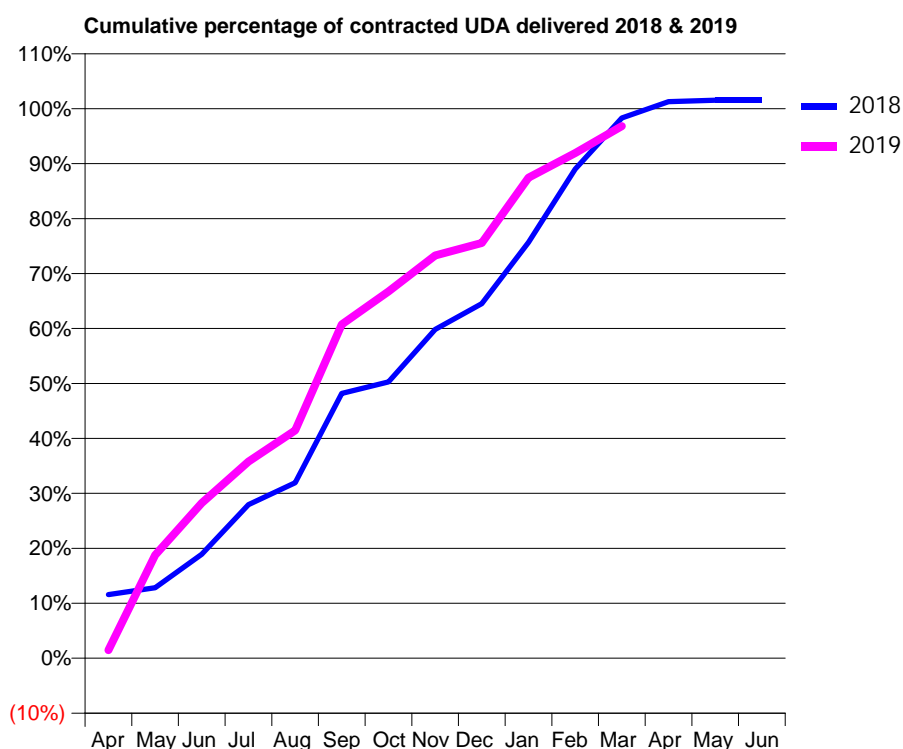
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,083      |
| Carry forward general activity (UDA)        | -16        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,870.74 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 443           |                               |
| Quarter ending June 2018         | 445           | →                             |
| Quarter ending September 2018    | 438           | ↓                             |
| Quarter ending December 2018     | 415           | ↓                             |
| Quarter ending March 2019        | 405           | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 126   | 16    |
| May       | 139   | 203   |
| June      | 205   | 306   |
| July      | 303   | 387   |
| August    | 346   | 449   |
| September | 522   | 658   |
| October   | 545   | 723   |
| November  | 648   | 794   |
| December  | 699   | 818   |
| January   | 820   | 947   |
| February  | 964   | 995   |
| March     | 1,064 | 1,048 |
| April     | 1,097 |       |
| May       | 1,100 |       |
| June      | 1,100 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 583         | 10.1%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 35          | 11.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 380      | 583         | 65.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 26       | 35          | 74.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 27       | 595         | 4.5%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 595         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 595         | 0.8%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

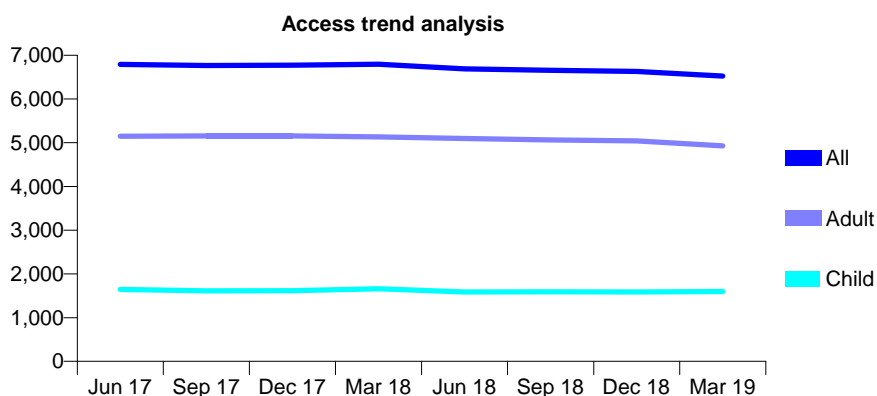
## Q69 - Vital Signs At a Glance Contract Report for 250511/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Mr BS Degun and Mr DS Jheeta |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

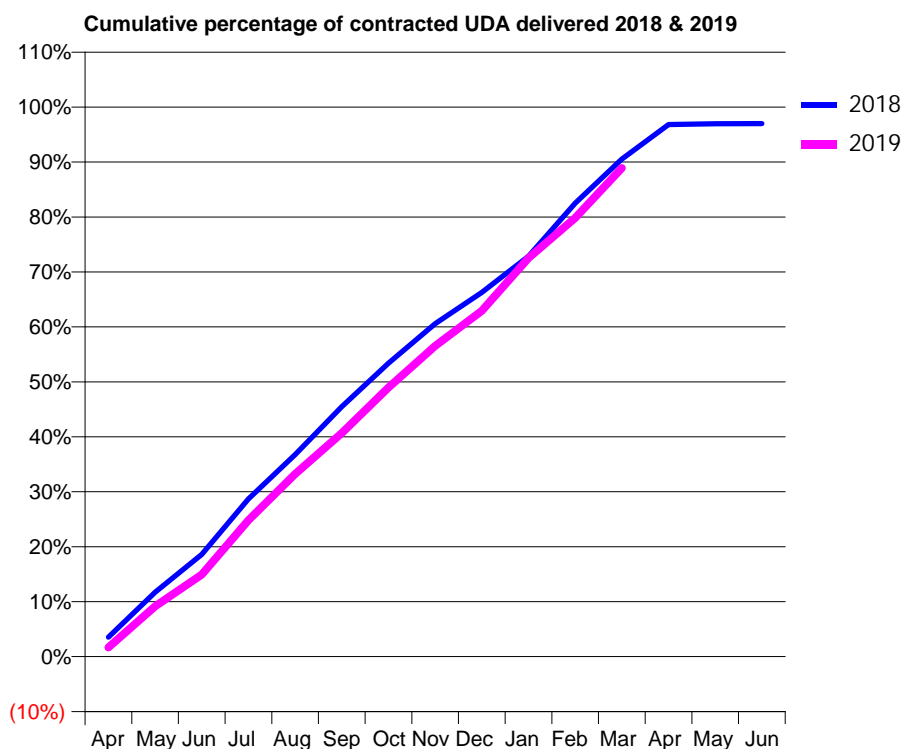
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,463      |
| Carry forward general activity (UDA)        | 648         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £551,481.75 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 6,795         |                               |
| Quarter ending June 2018         | 6,686         | ↓                             |
| Quarter ending September 2018    | 6,656         | →                             |
| Quarter ending December 2018     | 6,629         | →                             |
| Quarter ending March 2019        | 6,524         | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 759                               | 360    |
| May       | 2,520                             | 1,964  |
| June      | 3,994                             | 3,207  |
| July      | 6,159                             | 5,329  |
| August    | 7,891                             | 7,136  |
| September | 9,759                             | 8,729  |
| October   | 11,460                            | 10,514 |
| November  | 13,004                            | 12,139 |
| December  | 14,219                            | 13,502 |
| January   | 15,636                            | 15,565 |
| February  | 17,711                            | 17,137 |
| March     | 19,432                            | 19,080 |
| April     | 20,780                            |        |
| May       | 20,812                            |        |
| June      | 20,814                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 197      | 2,530       | 7.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 714      | 6,032       | 11.8%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,532    | 2,530       | 60.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,066    | 6,032       | 50.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,101    | 8,180       | 13.5%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 8,180       | 0.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 8,180       | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

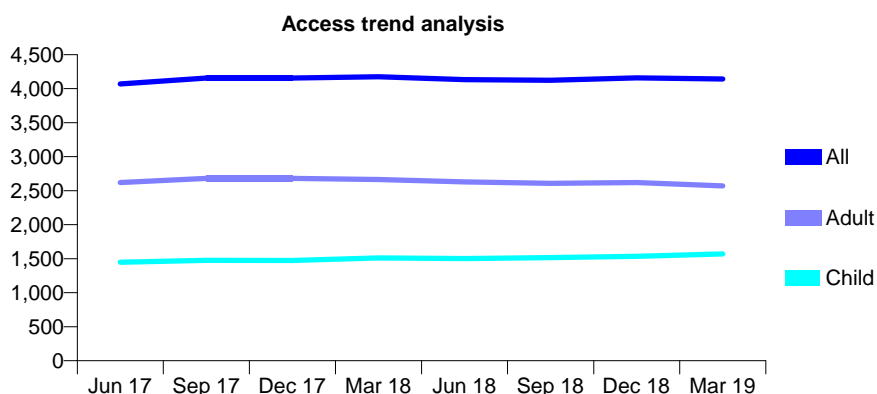
## Q69 - Vital Signs At a Glance Contract Report for 250929/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR JS GILL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

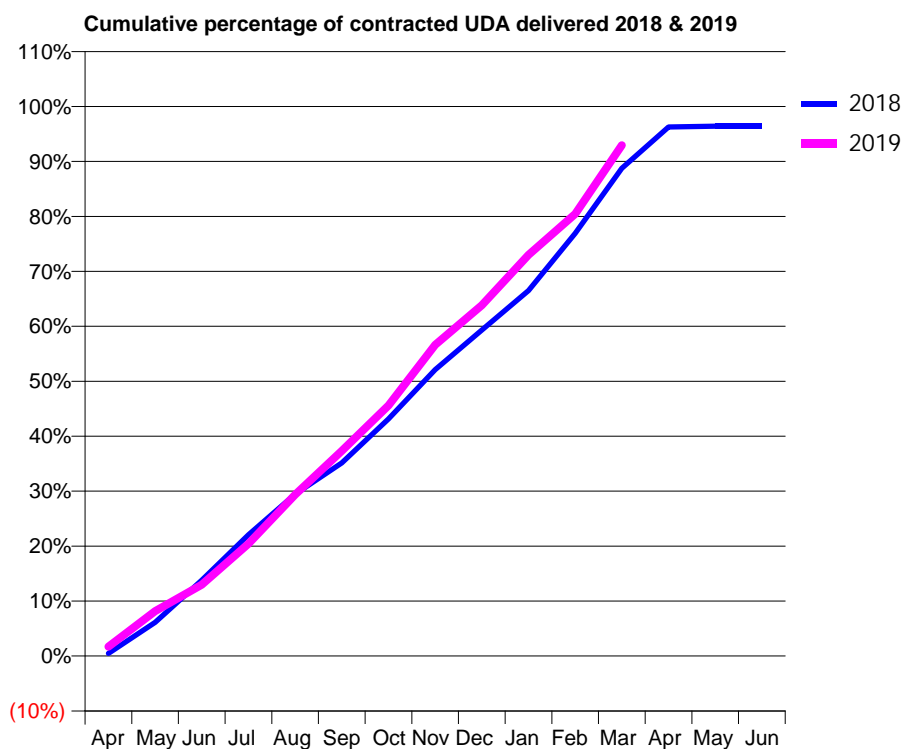
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,780      |
| Carry forward general activity (UDA)        | 495         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £405,505.34 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,176         |                               |
| Quarter ending June 2018         | 4,133         | ↓                             |
| Quarter ending September 2018    | 4,124         | →                             |
| Quarter ending December 2018     | 4,158         | →                             |
| Quarter ending March 2019        | 4,143         | →                             |
| <b>Variance since March 2018</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 66                                | 218    |
| May       | 846                               | 1,045  |
| June      | 1,901                             | 1,657  |
| July      | 3,042                             | 2,613  |
| August    | 4,061                             | 3,755  |
| September | 4,839                             | 4,771  |
| October   | 5,949                             | 5,825  |
| November  | 7,180                             | 7,238  |
| December  | 8,173                             | 8,154  |
| January   | 9,163                             | 9,326  |
| February  | 10,600                            | 10,281 |
| March     | 12,229                            | 11,881 |
| April     | 13,262                            |        |
| May       | 13,283                            |        |
| June      | 13,284                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 103      | 2,075       | 5.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 375      | 2,746       | 13.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,203    | 2,075       | 58.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,147    | 2,746       | 41.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 565      | 4,611       | 12.3%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 4,611       | 0.6%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 4,611       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

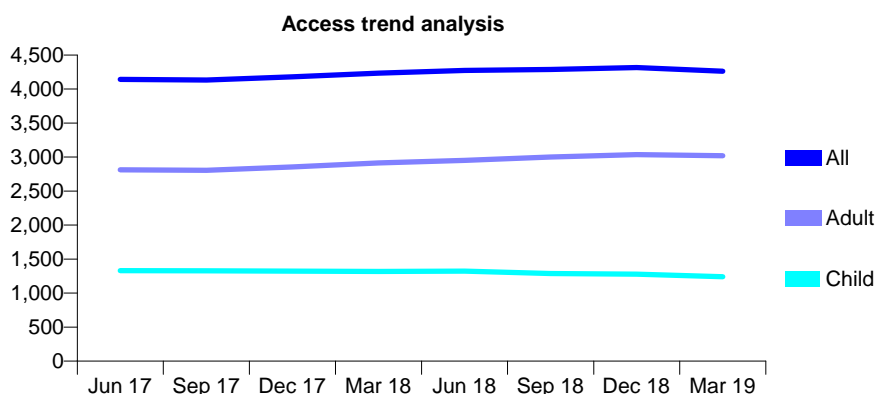
## Q69 - Vital Signs At a Glance Contract Report for 253359/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR MA LADAK  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

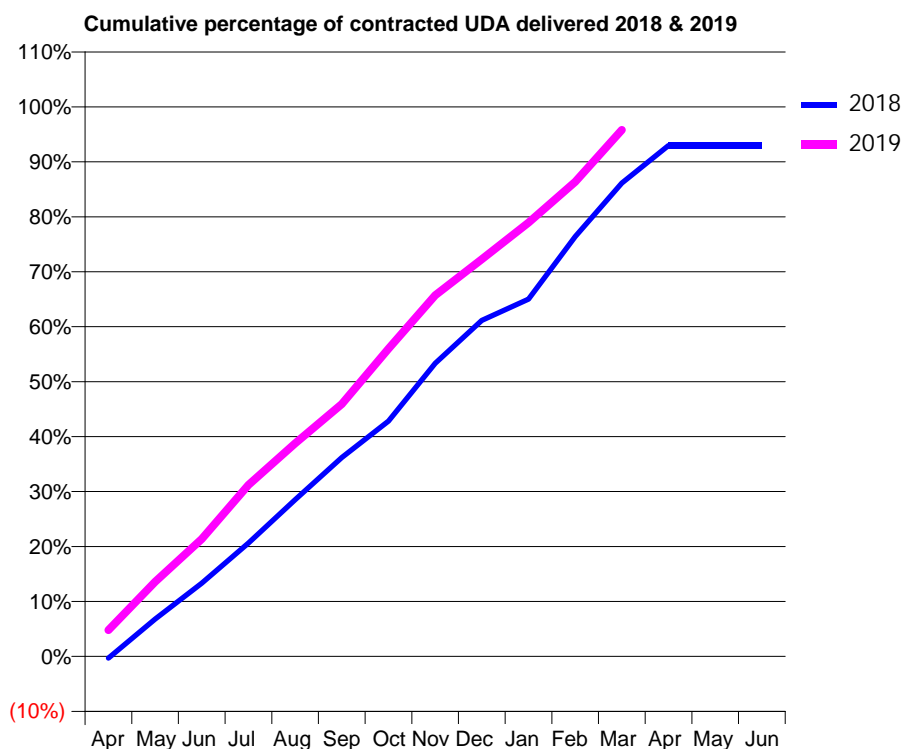
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,021      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £361,522.16 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 4,234 |                               |
| Quarter ending June 2018         | 4,273 | →                             |
| Quarter ending September 2018    | 4,288 | →                             |
| Quarter ending December 2018     | 4,317 | →                             |
| Quarter ending March 2019        | 4,261 | ↓                             |
| <b>Variance since March 2018</b> | 0.6%  | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -35                               | 529    |
| May       | 749                               | 1,497  |
| June      | 1,469                             | 2,354  |
| July      | 2,275                             | 3,439  |
| August    | 3,143                             | 4,274  |
| September | 3,989                             | 5,062  |
| October   | 4,718                             | 6,171  |
| November  | 5,876                             | 7,244  |
| December  | 6,737                             | 7,965  |
| January   | 7,166                             | 8,699  |
| February  | 8,421                             | 9,516  |
| March     | 9,494                             | 10,558 |
| April     | 10,246                            |        |
| May       | 10,246                            |        |
| June      | 10,246                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 142      | 2,056       | 6.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 625      | 4,164       | 15.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,432    | 2,056       | 69.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,296    | 4,164       | 55.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 460      | 5,929       | 7.8%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 5,929       | 0.6%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 111      | 5,929       | 1.9%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

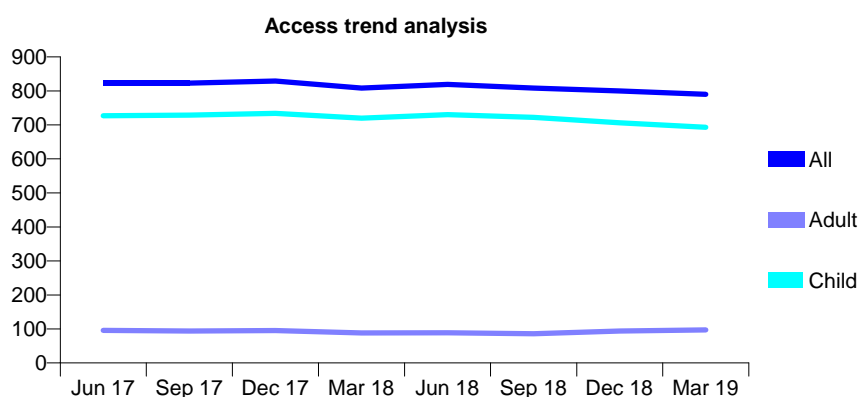
## Q69 - Vital Signs At a Glance Contract Report for 253731/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR V KUMAR   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

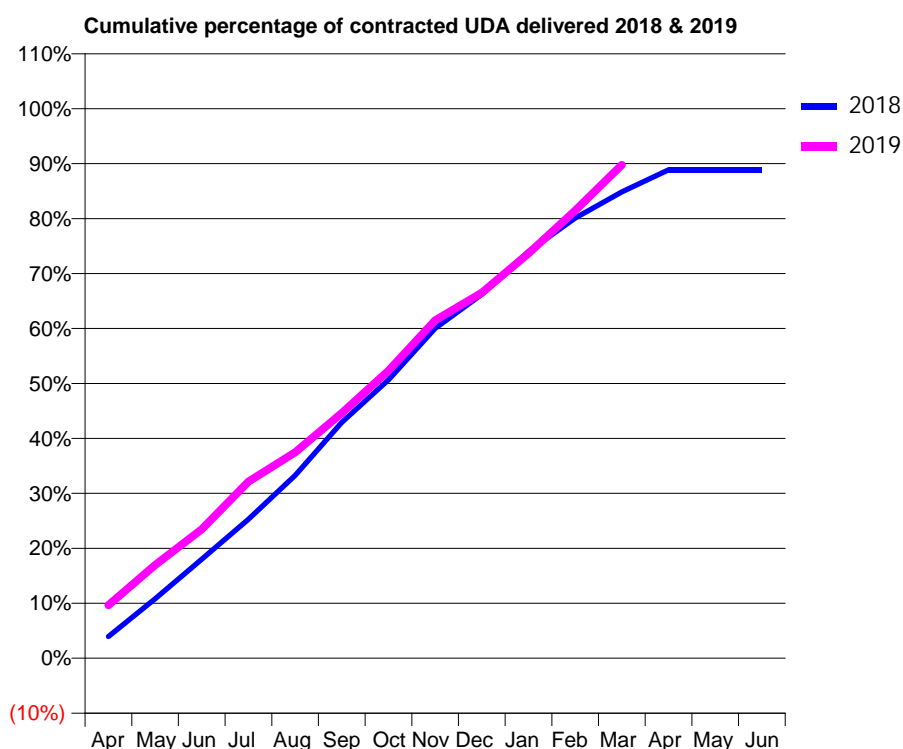
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,570      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £41,662.68 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 808           |                               |
| Quarter ending June 2018         | 819           | →                             |
| Quarter ending September 2018    | 808           | ↓                             |
| Quarter ending December 2018     | 800           | →                             |
| Quarter ending March 2019        | 790           | ↓                             |
| <b>Variance since March 2018</b> | <b>(2.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 62    | 152   |
| May       | 170   | 267   |
| June      | 283   | 368   |
| July      | 397   | 505   |
| August    | 522   | 589   |
| September | 674   | 700   |
| October   | 795   | 822   |
| November  | 942   | 966   |
| December  | 1,040 | 1,044 |
| January   | 1,162 | 1,157 |
| February  | 1,258 | 1,279 |
| March     | 1,332 | 1,410 |
| April     | 1,395 |       |
| May       | 1,395 |       |
| June      | 1,395 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 1,230       | 4.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 44          | 2.3%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 897      | 1,230       | 72.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 32       | 44          | 72.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 26       | 1,215       | 2.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,215       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 1,215       | 0.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

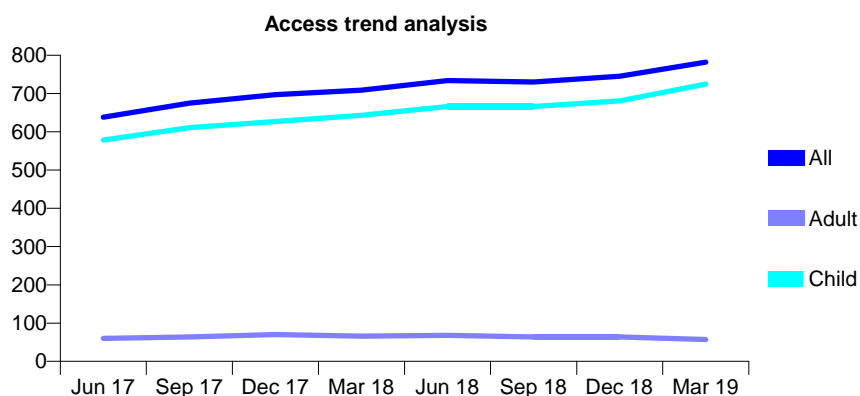
## Q69 - Vital Signs At a Glance Contract Report for 257273/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR NP ARNOLD |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

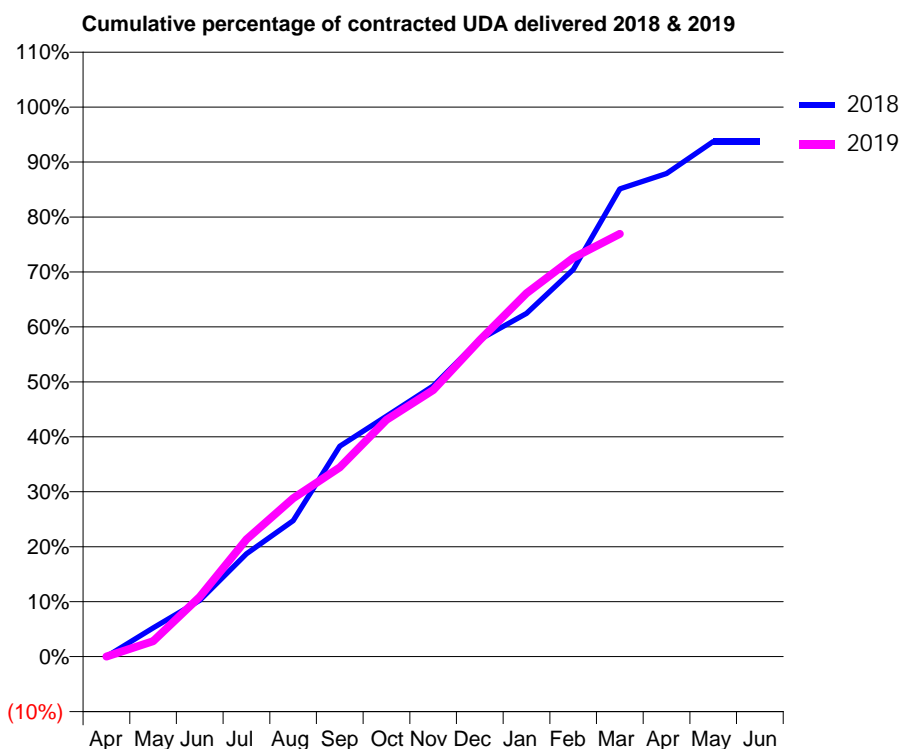
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,246      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,693.14 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 709          |                               |
| Quarter ending June 2018         | 734          | ↑                             |
| Quarter ending September 2018    | 730          | →                             |
| Quarter ending December 2018     | 745          | ↑                             |
| Quarter ending March 2019        | 782          | ↑                             |
| <b>Variance since March 2018</b> | <b>10.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 65                                | 35   |
| June      | 127                               | 136  |
| July      | 233                               | 266  |
| August    | 308                               | 359  |
| September | 477                               | 429  |
| October   | 545                               | 537  |
| November  | 614                               | 604  |
| December  | 719                               | 718  |
| January   | 778                               | 824  |
| February  | 878                               | 904  |
| March     | 1,060                             | 958  |
| April     | 1,095                             |      |
| May       | 1,168                             |      |
| June      | 1,168                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 929         | 4.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 562      | 929         | 60.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 1           | 0.0%     | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 22       | 837         | 2.6%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 837         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 837         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

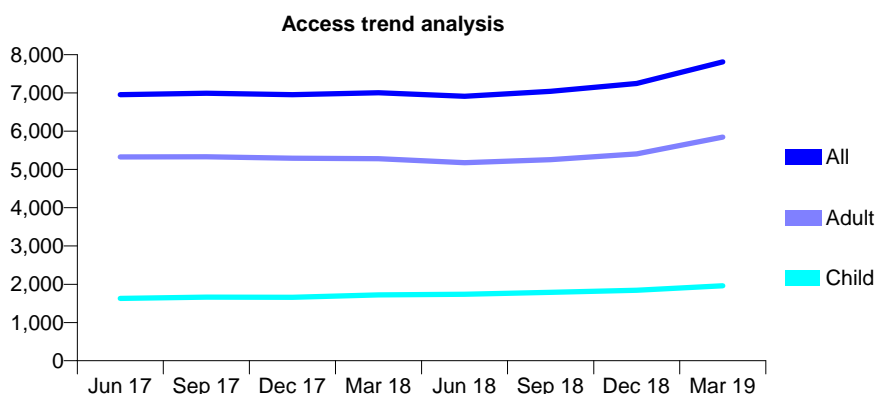
## Q69 - Vital Signs At a Glance Contract Report for 258989/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Inspire Dental Karishaan Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

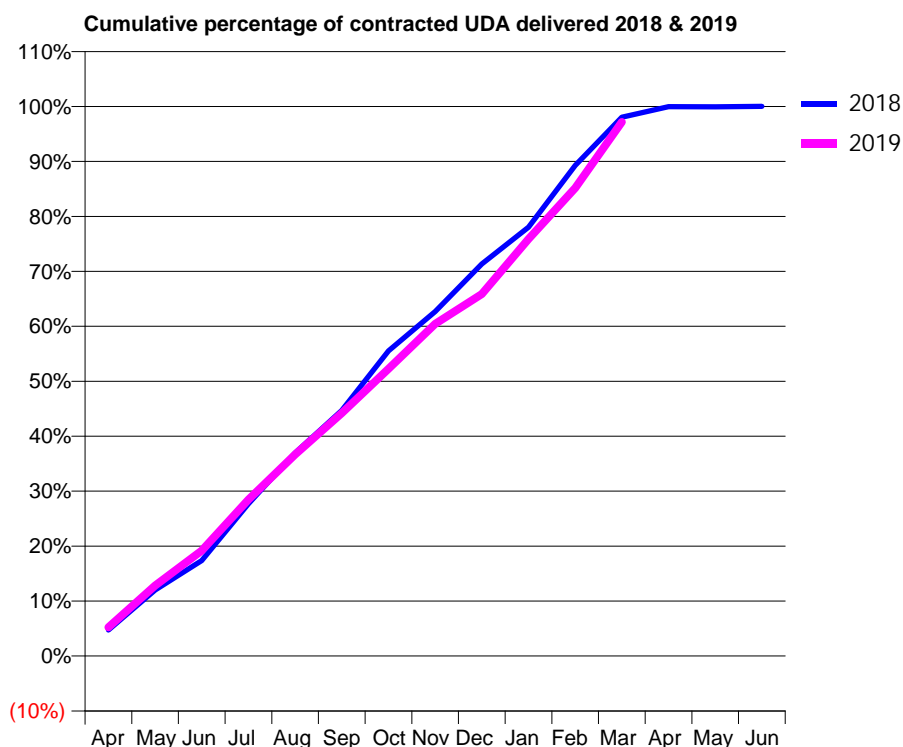
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,450      |
| Carry forward general activity (UDA)        | -61         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £686,713.76 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 7,005        |                               |
| Quarter ending June 2018         | 6,912        | ↓                             |
| Quarter ending September 2018    | 7,043        | →                             |
| Quarter ending December 2018     | 7,249        | ↑                             |
| Quarter ending March 2019        | 7,809        | ↑                             |
| <b>Variance since March 2018</b> | <b>11.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 923                               | 1,124  |
| May       | 2,343                             | 2,749  |
| June      | 3,389                             | 4,117  |
| July      | 5,400                             | 6,106  |
| August    | 7,210                             | 7,869  |
| September | 8,712                             | 9,482  |
| October   | 10,825                            | 11,207 |
| November  | 12,227                            | 12,965 |
| December  | 13,909                            | 14,131 |
| January   | 15,216                            | 16,273 |
| February  | 17,408                            | 18,267 |
| March     | 19,114                            | 20,845 |
| April     | 19,495                            |        |
| May       | 19,485                            |        |
| June      | 19,504                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 130      | 2,660       | 4.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 904      | 7,617       | 11.9%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,289    | 2,660       | 48.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,533    | 7,617       | 46.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 538      | 10,076      | 5.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 10,076      | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 10,076      | 0.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

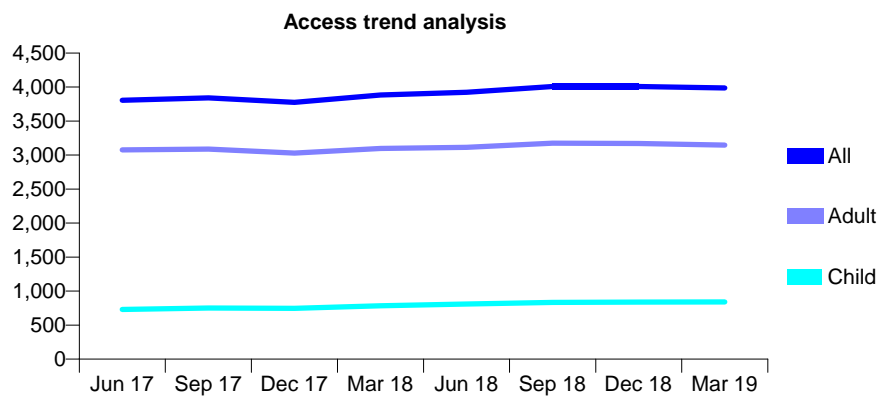
## Q69 - Vital Signs At a Glance Contract Report for 263400/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR TP WINDSOR |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

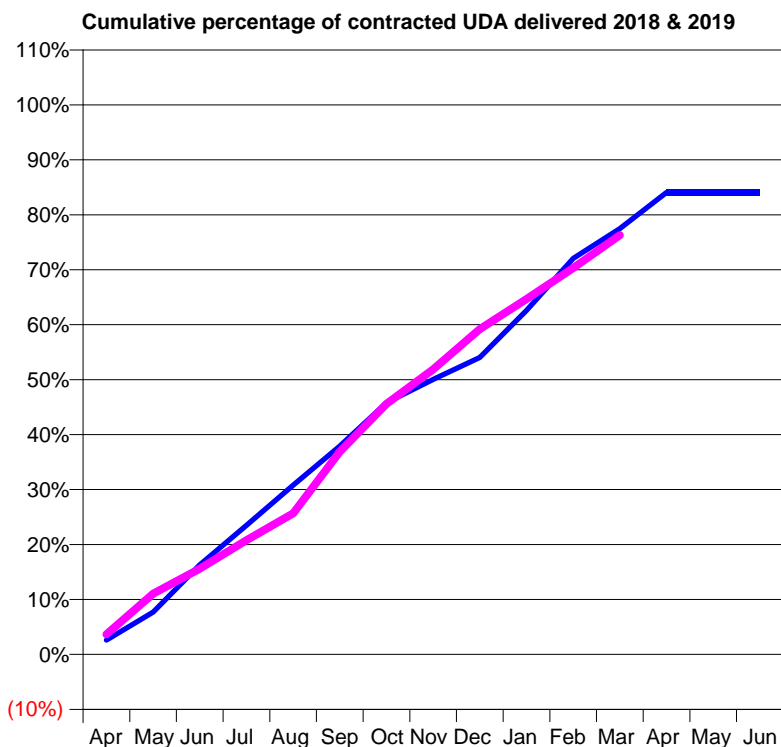
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,294      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £298,309.98 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,883       |                               |
| Quarter ending June 2018         | 3,925       | →                             |
| Quarter ending September 2018    | 4,009       | ↑                             |
| Quarter ending December 2018     | 4,008       | →                             |
| Quarter ending March 2019        | 3,987       | →                             |
| <b>Variance since March 2018</b> | <b>2.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019  |
|-----------|--------|-------|
| April     | 322    | 449   |
| May       | 946    | 1,359 |
| June      | 2,004  | 1,917 |
| July      | 2,889  | 2,556 |
| August    | 3,786  | 3,156 |
| September | 4,659  | 4,532 |
| October   | 5,631  | 5,604 |
| November  | 6,153  | 6,380 |
| December  | 6,644  | 7,278 |
| January   | 7,696  | 7,949 |
| February  | 8,860  | 8,645 |
| March     | 9,525  | 9,377 |
| April     | 10,333 |       |
| May       | 10,335 |       |
| June      | 10,336 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 1,187       | 4.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 495      | 4,234       | 11.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 732      | 1,187       | 61.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,536    | 4,234       | 59.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 466      | 5,172       | 9.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 5,172       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 5,172       | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



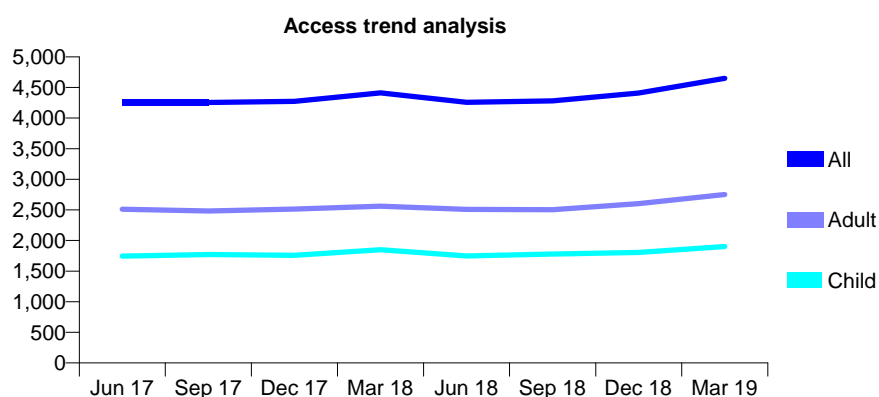
## Q69 - Vital Signs At a Glance Contract Report for 269913/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MISS NZ ALI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2006   |
| Contract end date    |              |

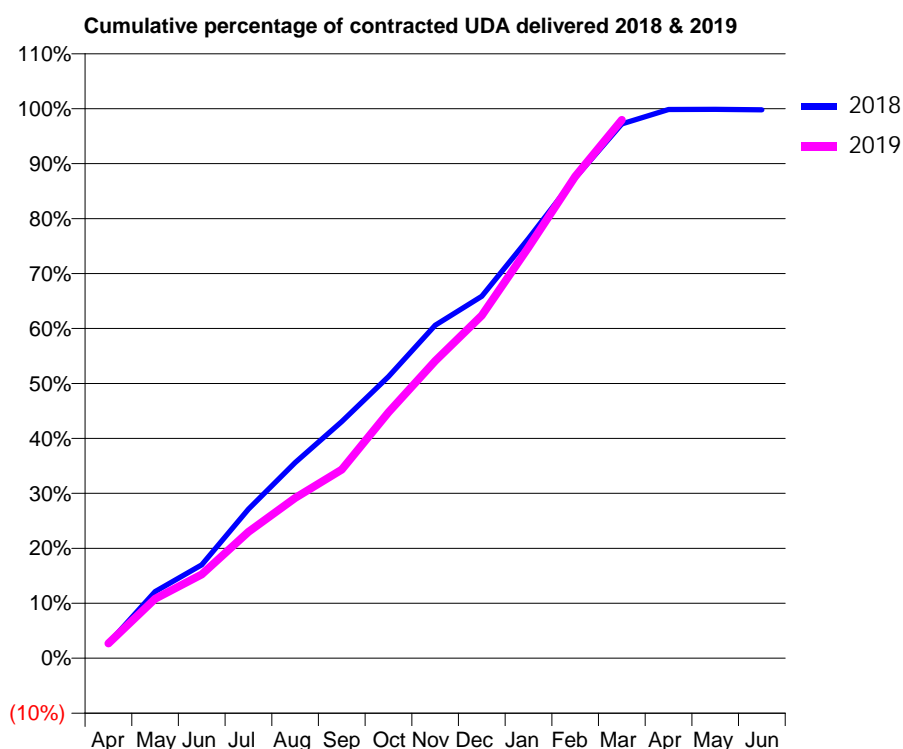
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,008      |
| Carry forward general activity (UDA)        | 27          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £431,617.69 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,413       |                               |
| Quarter ending June 2018         | 4,258       | ↓                             |
| Quarter ending September 2018    | 4,283       | →                             |
| Quarter ending December 2018     | 4,408       | ↑                             |
| Quarter ending March 2019        | 4,651       | ↑                             |
| <b>Variance since March 2018</b> | <b>5.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 366    | 379    |
| May       | 1,624  | 1,514  |
| June      | 2,271  | 2,136  |
| July      | 3,628  | 3,219  |
| August    | 4,760  | 4,083  |
| September | 5,756  | 4,809  |
| October   | 6,847  | 6,268  |
| November  | 8,096  | 7,579  |
| December  | 8,800  | 8,737  |
| January   | 10,207 | 10,476 |
| February  | 11,685 | 12,281 |
| March     | 12,994 | 13,722 |
| April     | 13,346 |        |
| May       | 13,349 |        |
| June      | 13,338 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 177      | 2,042       | 8.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 489      | 2,817       | 17.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 635      | 2,042       | 31.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 701      | 2,817       | 24.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 734      | 4,740       | 15.5%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 4,740       | 0.1%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 4,740       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

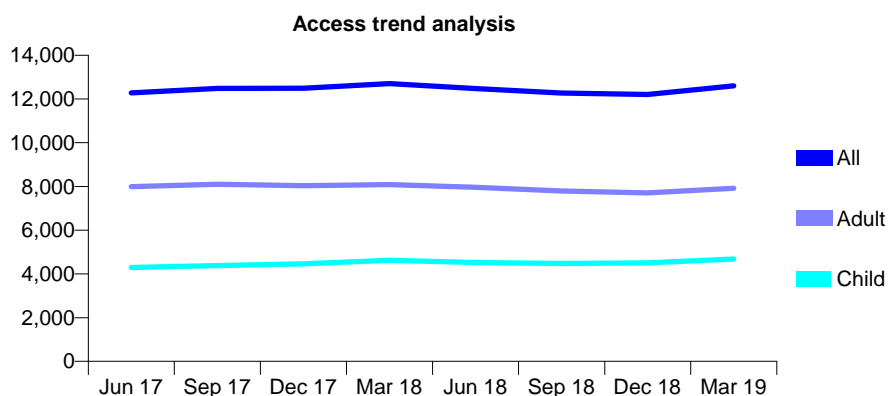
## Q69 - Vital Signs At a Glance Contract Report for 270563/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR RS DHARWAR |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

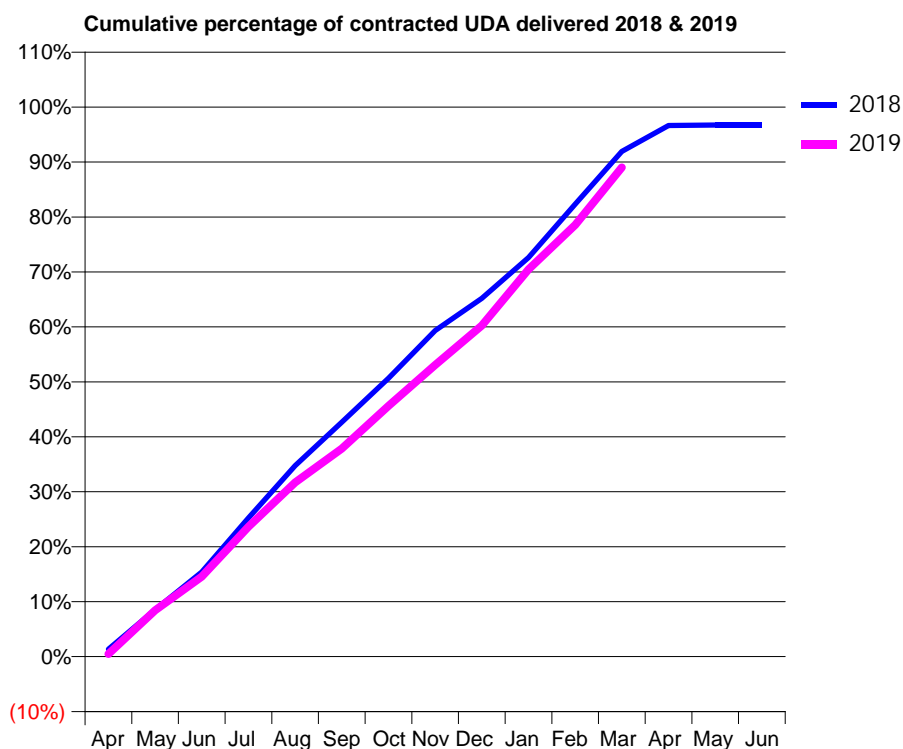
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 31,189      |
| Carry forward general activity (UDA)        | 1,129       |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £812,177.87 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 12,706        |                               |
| Quarter ending June 2018         | 12,478        | ↓                             |
| Quarter ending September 2018    | 12,270        | ↓                             |
| Quarter ending December 2018     | 12,204        | →                             |
| Quarter ending March 2019        | 12,599        | ↑                             |
| <b>Variance since March 2018</b> | <b>(0.8%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 470                               | 153    |
| May       | 2,934                             | 2,631  |
| June      | 5,283                             | 4,534  |
| July      | 8,665                             | 7,366  |
| August    | 11,928                            | 9,889  |
| September | 14,631                            | 11,803 |
| October   | 17,382                            | 14,226 |
| November  | 20,361                            | 16,556 |
| December  | 22,368                            | 18,786 |
| January   | 24,919                            | 21,979 |
| February  | 28,251                            | 24,506 |
| March     | 31,541                            | 27,756 |
| April     | 33,158                            |        |
| May       | 33,181                            |        |
| June      | 33,179                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 400      | 6,327       | 6.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,333    | 9,619       | 13.9%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,804    | 6,327       | 60.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,631    | 9,619       | 48.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,378    | 14,707      | 9.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 96       | 14,707      | 0.7%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 14,707      | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 5           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

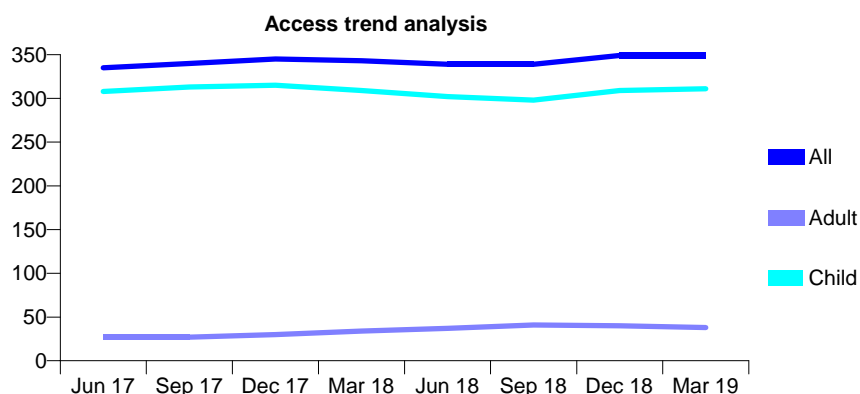
## Q69 - Vital Signs At a Glance Contract Report for 272558/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MRS OF QADEER |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 04/09/2012    |
| Contract end date    |               |

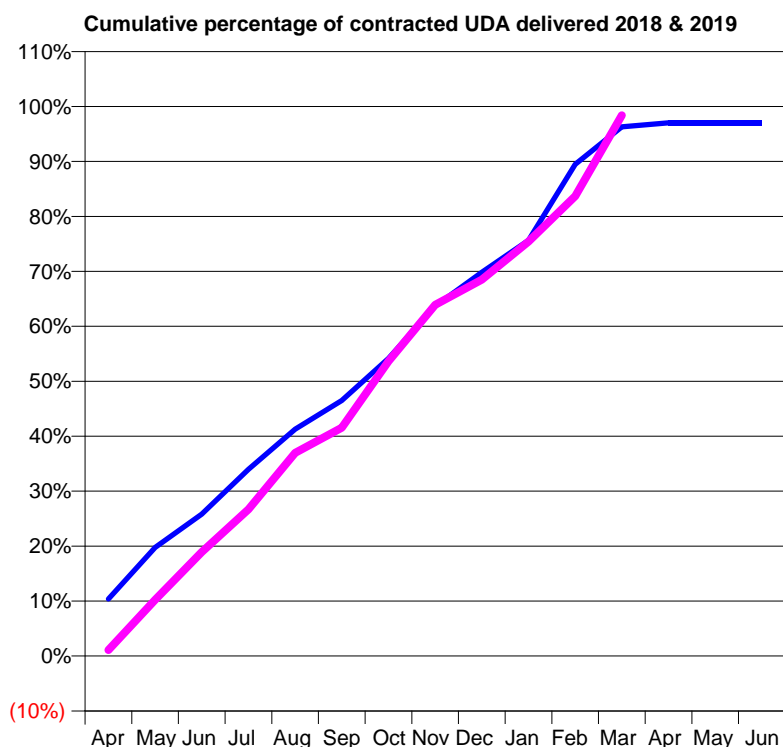
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 809        |
| Carry forward general activity (UDA)        | 24         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,672.55 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 343         |                               |
| Quarter ending June 2018         | 339         | ↓                             |
| Quarter ending September 2018    | 339         | →                             |
| Quarter ending December 2018     | 349         | ↑                             |
| Quarter ending March 2019        | 349         | →                             |
| <b>Variance since March 2018</b> | <b>1.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 84                                | 9    |
| May       | 160                               | 83   |
| June      | 209                               | 153  |
| July      | 275                               | 216  |
| August    | 334                               | 299  |
| September | 376                               | 336  |
| October   | 438                               | 434  |
| November  | 515                               | 517  |
| December  | 565                               | 554  |
| January   | 612                               | 610  |
| February  | 724                               | 677  |
| March     | 779                               | 796  |
| April     | 785                               |      |
| May       | 785                               |      |
| June      | 785                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 629         | 4.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 13          | 7.7%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 444      | 629         | 70.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9        | 13          | 69.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 640         | 0.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 640         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 640         | 2.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

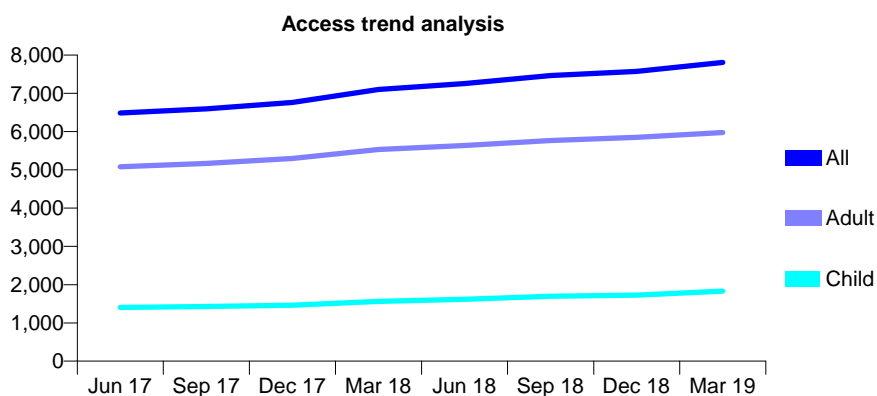
## Q69 - Vital Signs At a Glance Contract Report for 272728/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MRS RK DHARWAR |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/02/2011     |
| Contract end date    |                |

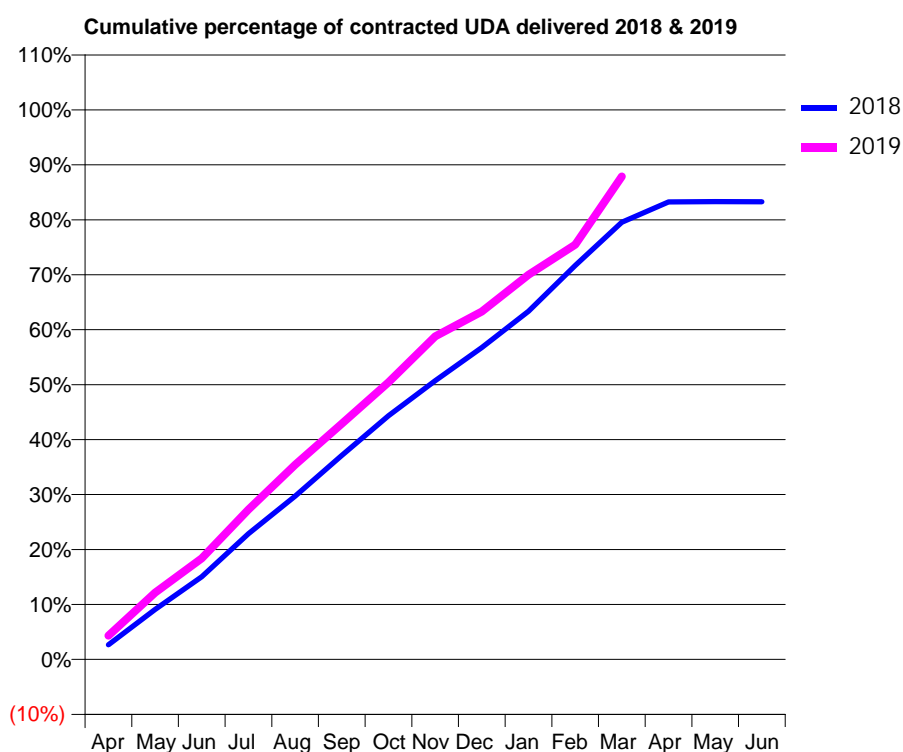
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £575,734.70 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 7,098        |                               |
| Quarter ending June 2018         | 7,255        | ↑                             |
| Quarter ending September 2018    | 7,464        | ↑                             |
| Quarter ending December 2018     | 7,573        | →                             |
| Quarter ending March 2019        | 7,808        | ↑                             |
| <b>Variance since March 2018</b> | <b>10.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 604                               | 976    |
| May       | 2,050                             | 2,737  |
| June      | 3,383                             | 4,142  |
| July      | 5,145                             | 6,133  |
| August    | 6,688                             | 7,977  |
| September | 8,353                             | 9,649  |
| October   | 9,980                             | 11,351 |
| November  | 11,409                            | 13,225 |
| December  | 12,770                            | 14,241 |
| January   | 14,255                            | 15,751 |
| February  | 16,126                            | 16,985 |
| March     | 17,894                            | 19,774 |
| April     | 18,729                            |        |
| May       | 18,740                            |        |
| June      | 18,738                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 169      | 2,883       | 5.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 928      | 8,653       | 10.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,909    | 2,883       | 66.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,282    | 8,653       | 61.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,009    | 11,130      | 9.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 54       | 11,130      | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 11,130      | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

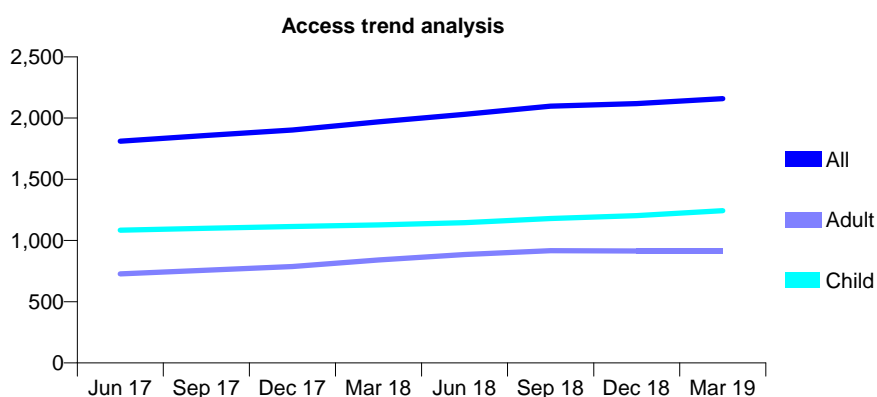
## Q69 - Vital Signs At a Glance Contract Report for 278637/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Your Dentist Didcot Ltd |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/02/2012              |
| Contract end date    |                         |

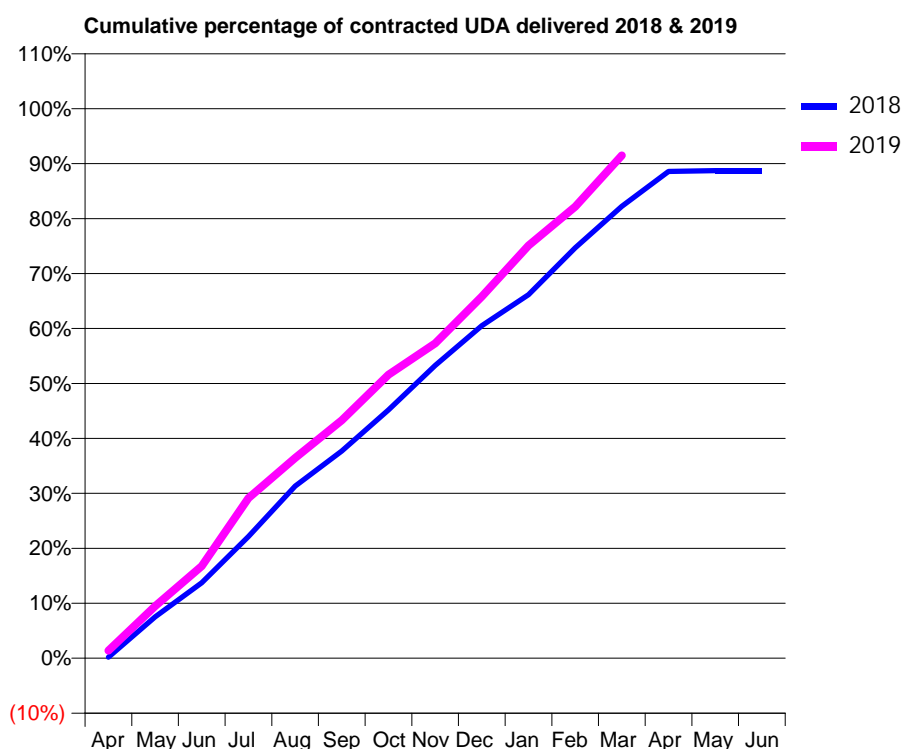
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,500       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £135,672.68 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,969       |                               |
| Quarter ending June 2018         | 2,031       | ↑                             |
| Quarter ending September 2018    | 2,097       | ↑                             |
| Quarter ending December 2018     | 2,118       | →                             |
| Quarter ending March 2019        | 2,158       | →                             |
| <b>Variance since March 2018</b> | <b>9.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 11    | 77    |
| May                               | 414   | 522   |
| June                              | 756   | 921   |
| July                              | 1,218 | 1,602 |
| August                            | 1,723 | 2,004 |
| September                         | 2,074 | 2,381 |
| October                           | 2,484 | 2,838 |
| November                          | 2,930 | 3,152 |
| December                          | 3,328 | 3,619 |
| January                           | 3,638 | 4,130 |
| February                          | 4,107 | 4,518 |
| March                             | 4,523 | 5,031 |
| April                             | 4,871 |       |
| May                               | 4,880 |       |
| June                              | 4,880 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 106      | 1,878       | 5.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 178      | 1,202       | 14.8%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,177    | 1,878       | 62.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 619      | 1,202       | 51.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 247      | 2,936       | 8.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 2,936       | 0.1%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 2,936       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

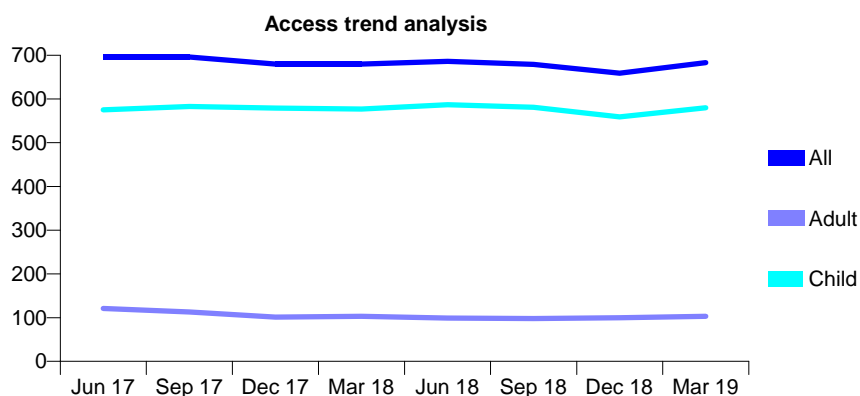
## Q69 - Vital Signs At a Glance Contract Report for 279978/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR AG PAUL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 19/01/2015   |
| Contract end date    |              |

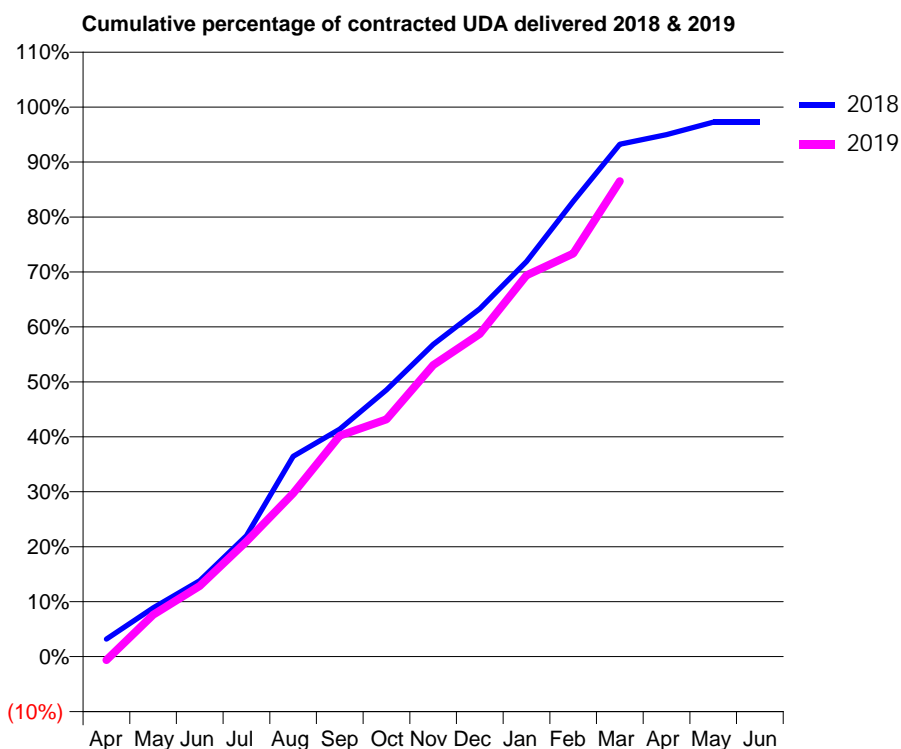
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,000      |
| Carry forward general activity (UDA)        | 55         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,108.25 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 680         |                               |
| Quarter ending June 2018         | 686         | →                             |
| Quarter ending September 2018    | 679         | ↓                             |
| Quarter ending December 2018     | 659         | ↓                             |
| Quarter ending March 2019        | 683         | ↑                             |
| <b>Variance since March 2018</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 64                                | -13   |
| May       | 177                               | 152   |
| June      | 276                               | 257   |
| July      | 440                               | 419   |
| August    | 729                               | 594   |
| September | 828                               | 804   |
| October   | 970                               | 864   |
| November  | 1,136                             | 1,061 |
| December  | 1,266                             | 1,175 |
| January   | 1,438                             | 1,388 |
| February  | 1,657                             | 1,467 |
| March     | 1,865                             | 1,730 |
| April     | 1,900                             |       |
| May       | 1,945                             |       |
| June      | 1,945                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 949         | 5.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 54          | 5.6%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 595      | 949         | 62.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 33       | 54          | 61.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 17       | 957         | 1.8%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 957         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 957         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

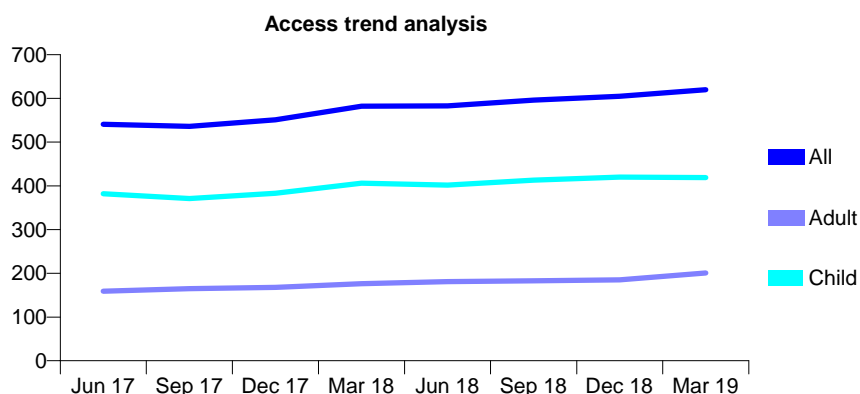
## Q69 - Vital Signs At a Glance Contract Report for 289442/0003 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | Mr Ahmed Alshafi |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 02/04/2013       |
| Contract end date    |                  |

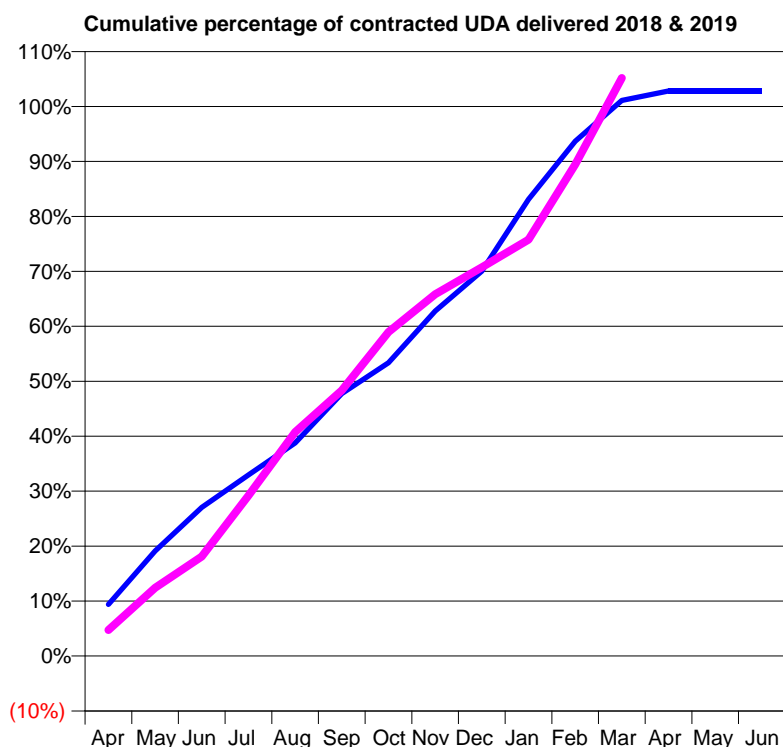
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,500      |
| Carry forward general activity (UDA)        | -30        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £33,683.77 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 582         |                               |
| Quarter ending June 2018         | 583         | →                             |
| Quarter ending September 2018    | 596         | ↑                             |
| Quarter ending December 2018     | 605         | →                             |
| Quarter ending March 2019        | 620         | ↑                             |
| <b>Variance since March 2018</b> | <b>6.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 141                               | 71    |
| May       | 287                               | 186   |
| June      | 406                               | 271   |
| July      | 494                               | 438   |
| August    | 582                               | 611   |
| September | 716                               | 725   |
| October   | 801                               | 884   |
| November  | 942                               | 987   |
| December  | 1,050                             | 1,061 |
| January   | 1,247                             | 1,137 |
| February  | 1,405                             | 1,342 |
| March     | 1,517                             | 1,578 |
| April     | 1,542                             |       |
| May       | 1,542                             |       |
| June      | 1,542                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 625         | 6.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 154         | 11.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 373      | 625         | 59.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 62       | 154         | 40.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 29       | 764         | 3.8%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 764         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 764         | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

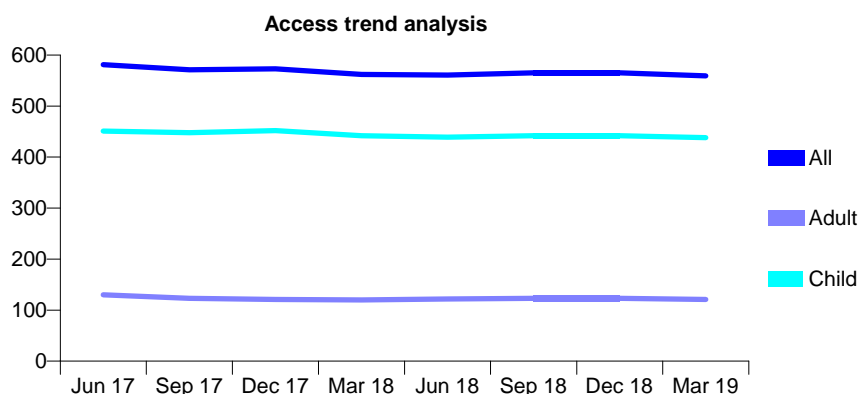
## Q69 - Vital Signs At a Glance Contract Report for 302201/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR ND HATTON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 17/06/2013   |
| Contract end date    |              |

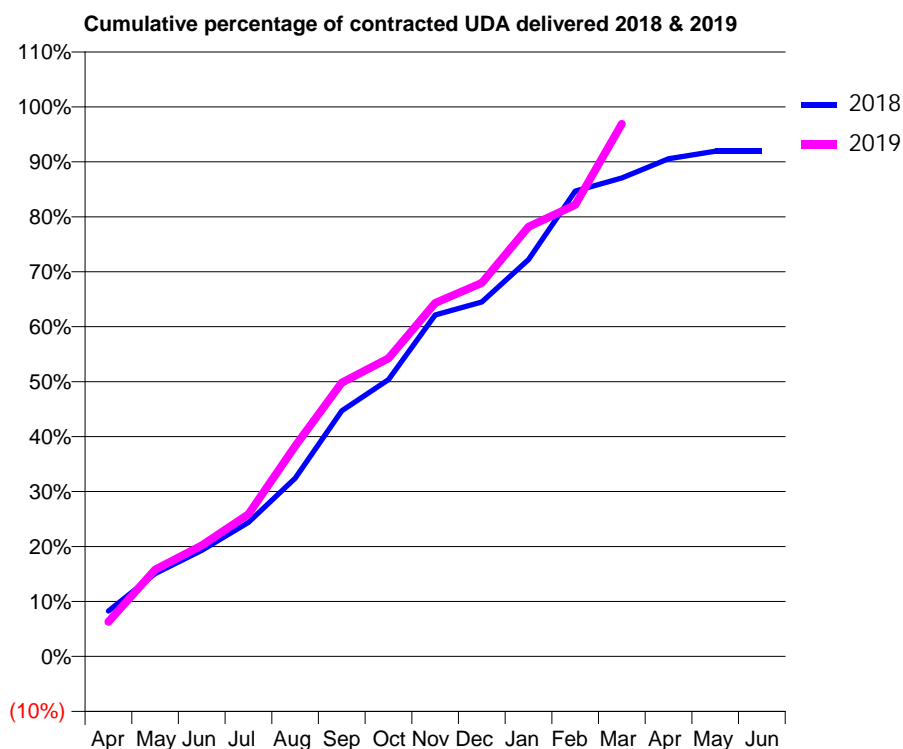
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,233      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,204.84 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 562           |                               |
| Quarter ending June 2018         | 561           | →                             |
| Quarter ending September 2018    | 565           | →                             |
| Quarter ending December 2018     | 565           | →                             |
| Quarter ending March 2019        | 559           | ↓                             |
| <b>Variance since March 2018</b> | <b>(0.5%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 102   | 78    |
| May       | 186   | 195   |
| June      | 238   | 249   |
| July      | 301   | 319   |
| August    | 400   | 472   |
| September | 551   | 614   |
| October   | 621   | 669   |
| November  | 766   | 793   |
| December  | 795   | 838   |
| January   | 890   | 964   |
| February  | 1,044 | 1,013 |
| March     | 1,073 | 1,195 |
| April     | 1,116 |       |
| May       | 1,133 |       |
| June      | 1,133 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 770         | 6.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 40          | 5.0%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 540      | 770         | 70.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 29       | 40          | 72.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 760         | 0.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 760         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 760         | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



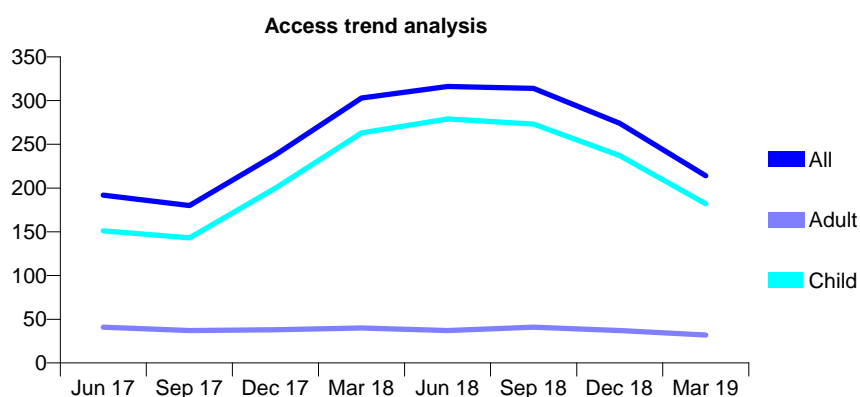
## Q69 - Vital Signs At a Glance Contract Report for 308242/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Dr Balaji    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

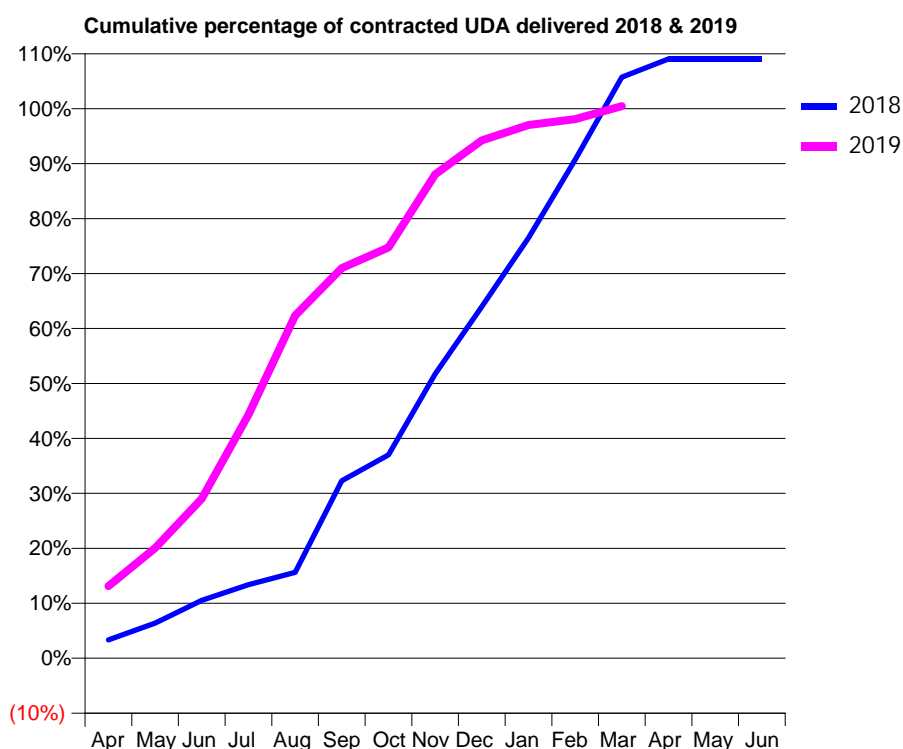
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 360       |
| Carry forward general activity (UDA)        | -7        |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,757.70 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 303            |                               |
| Quarter ending June 2018         | 316            | ↑                             |
| Quarter ending September 2018    | 314            | →                             |
| Quarter ending December 2018     | 274            | ↓                             |
| Quarter ending March 2019        | 214            | ↓                             |
| <b>Variance since March 2018</b> | <b>(29.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 12                                | 47   |
| May       | 23                                | 72   |
| June      | 38                                | 104  |
| July      | 48                                | 160  |
| August    | 56                                | 225  |
| September | 116                               | 256  |
| October   | 133                               | 269  |
| November  | 186                               | 317  |
| December  | 230                               | 339  |
| January   | 275                               | 349  |
| February  | 327                               | 353  |
| March     | 381                               | 362  |
| April     | 393                               |      |
| May       | 393                               |      |
| June      | 393                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 289         | 4.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 9           | 0.0%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 139      | 289         | 48.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 9           | 55.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 286         | 3.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 286         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 286         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

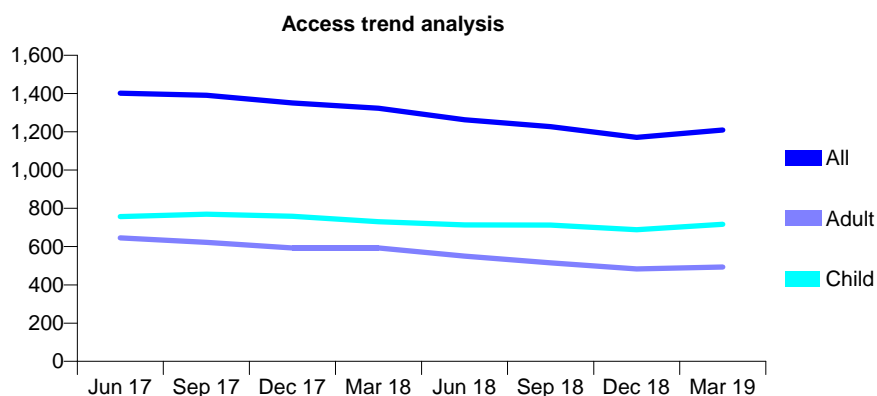
## Q69 - Vital Signs At a Glance Contract Report for 318833/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | JS and NS Roopra |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

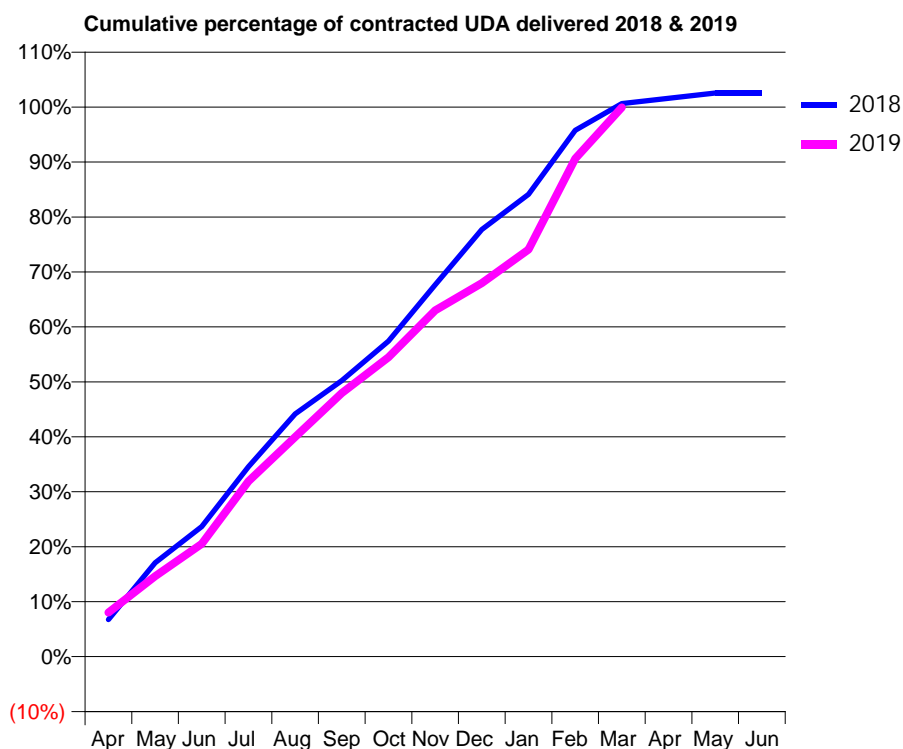
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,117      |
| Carry forward general activity (UDA)        | -59        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £60,720.87 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,323         |                               |
| Quarter ending June 2018         | 1,263         | ↓                             |
| Quarter ending September 2018    | 1,227         | ↓                             |
| Quarter ending December 2018     | 1,171         | ↓                             |
| Quarter ending March 2019        | 1,209         | ↑                             |
| <b>Variance since March 2018</b> | <b>(8.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 201                               | 250   |
| May       | 508                               | 456   |
| June      | 703                               | 639   |
| July      | 1,026                             | 994   |
| August    | 1,311                             | 1,246 |
| September | 1,491                             | 1,495 |
| October   | 1,704                             | 1,698 |
| November  | 2,009                             | 1,964 |
| December  | 2,308                             | 2,118 |
| January   | 2,498                             | 2,309 |
| February  | 2,843                             | 2,824 |
| March     | 2,987                             | 3,114 |
| April     | 3,016                             |       |
| May       | 3,044                             |       |
| June      | 3,045                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 1,010       | 6.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 62       | 506         | 12.3%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 561      | 1,010       | 55.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 261      | 506         | 51.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 87       | 1,481       | 5.9%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,481       | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 1,481       | 1.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

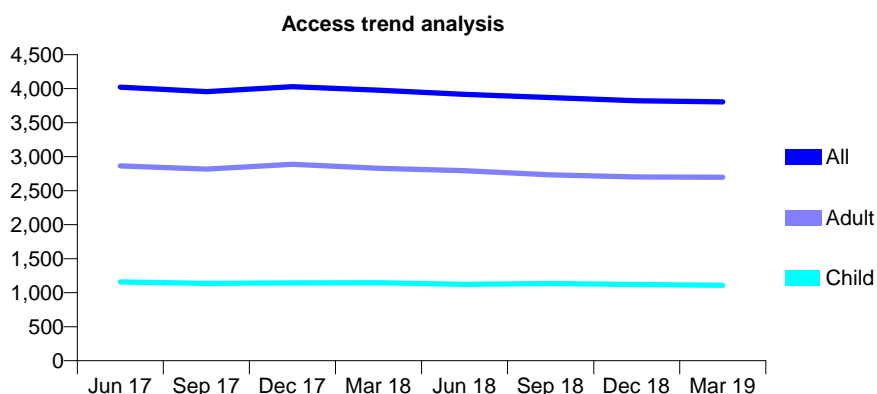
## Q69 - Vital Signs At a Glance Contract Report for 318922/0001 - March 2019

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Nicholas Harrison & Caitlin Devlin |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2006                         |
| Contract end date    |                                    |

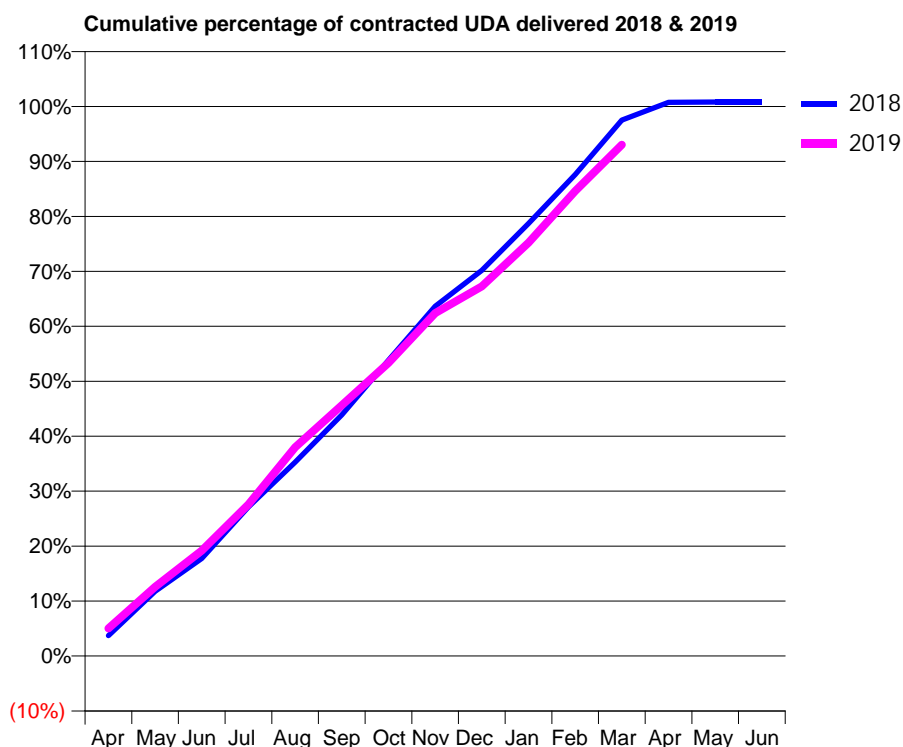
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,201      |
| Carry forward general activity (UDA)        | -87         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £271,357.21 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,978         |                               |
| Quarter ending June 2018         | 3,917         | ↓                             |
| Quarter ending September 2018    | 3,869         | ↓                             |
| Quarter ending December 2018     | 3,823         | ↓                             |
| Quarter ending March 2019        | 3,807         | →                             |
| <b>Variance since March 2018</b> | <b>(4.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 410                               | 564    |
| May       | 1,294                             | 1,411  |
| June      | 1,950                             | 2,150  |
| July      | 2,978                             | 3,093  |
| August    | 3,873                             | 4,255  |
| September | 4,820                             | 5,108  |
| October   | 5,912                             | 5,974  |
| November  | 6,988                             | 6,990  |
| December  | 7,705                             | 7,532  |
| January   | 8,644                             | 8,425  |
| February  | 9,622                             | 9,477  |
| March     | 10,710                            | 10,419 |
| April     | 11,063                            |        |
| May       | 11,069                            |        |
| June      | 11,070                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 123      | 1,798       | 6.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 596      | 4,245       | 14.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,255    | 1,798       | 69.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,044    | 4,245       | 71.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 290      | 5,846       | 5.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 5,846       | 0.7%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 5,846       | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

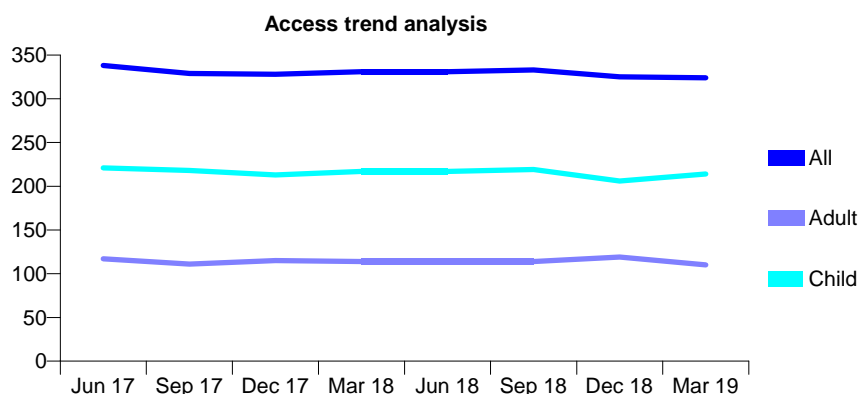
## Q69 - Vital Signs At a Glance Contract Report for 322261/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR BS COUSINS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

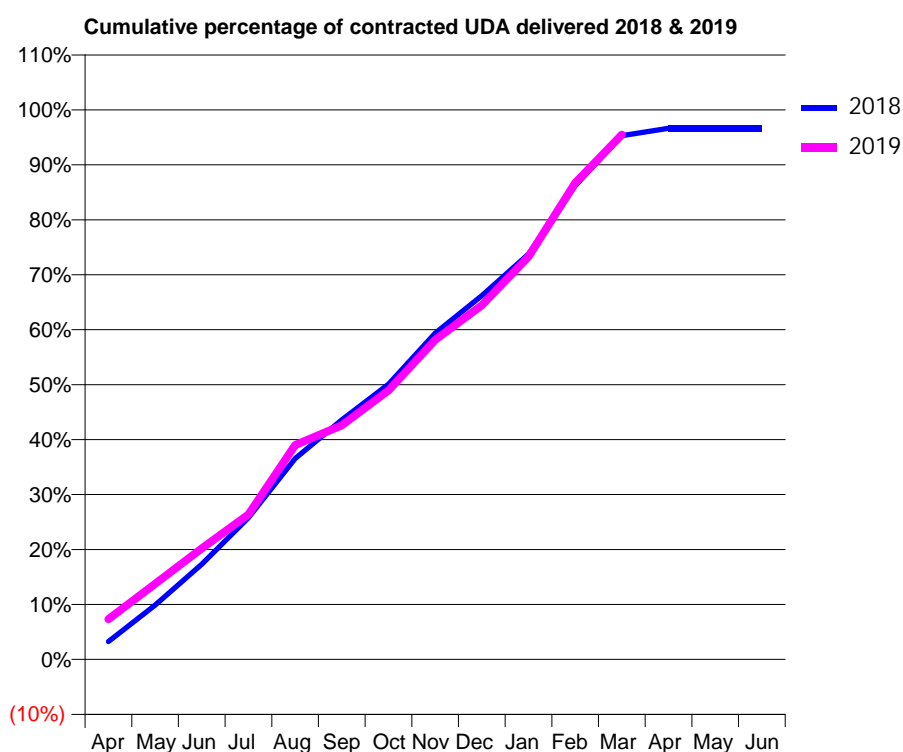
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 984        |
| Carry forward general activity (UDA)        | 33         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,840.14 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 331           |                               |
| Quarter ending June 2018         | 331           | →                             |
| Quarter ending September 2018    | 333           | →                             |
| Quarter ending December 2018     | 325           | ↓                             |
| Quarter ending March 2019        | 324           | →                             |
| <b>Variance since March 2018</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 32   | 72   |
| May       | 97   | 136  |
| June      | 170  | 199  |
| July      | 254  | 259  |
| August    | 360  | 384  |
| September | 429  | 419  |
| October   | 493  | 482  |
| November  | 584  | 572  |
| December  | 651  | 634  |
| January   | 726  | 721  |
| February  | 848  | 853  |
| March     | 938  | 940  |
| April     | 951  |      |
| May       | 951  |      |
| June      | 951  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 404         | 9.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 20       | 131         | 15.3%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 292      | 404         | 72.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 80       | 131         | 61.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 18       | 526         | 3.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 526         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 526         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

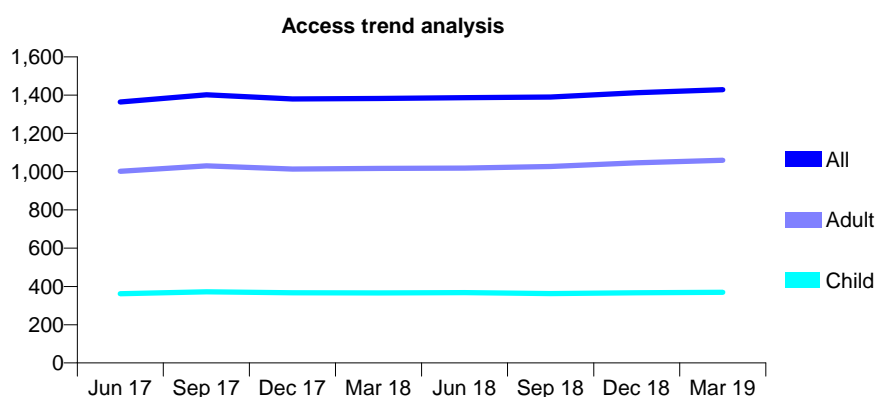
## Q69 - Vital Signs At a Glance Contract Report for 323977/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR JR WHITLOCK |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

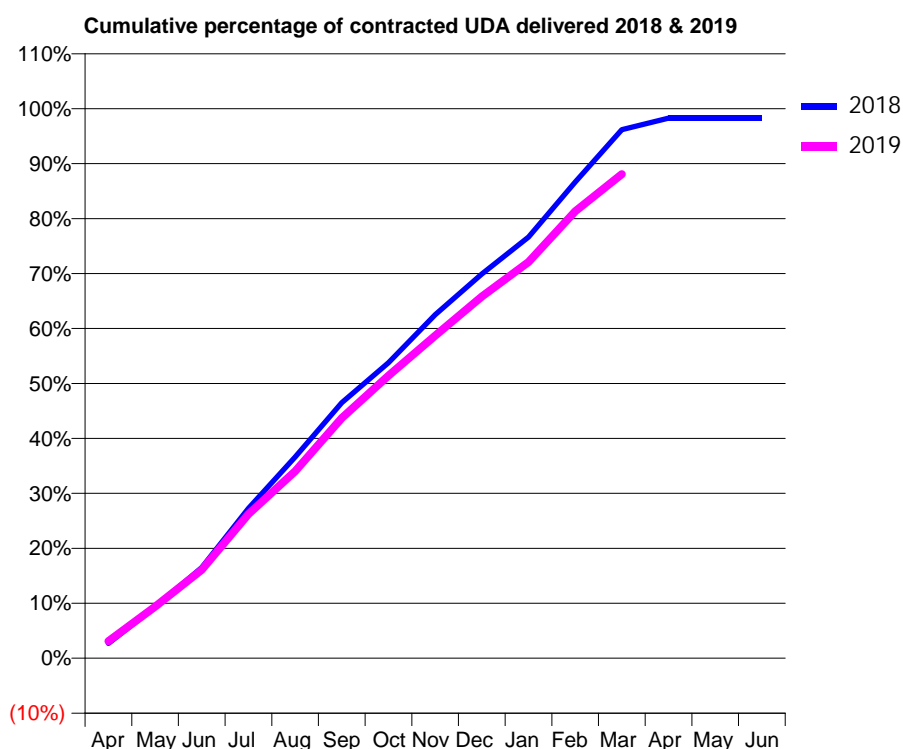
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,200       |
| Carry forward general activity (UDA)        | 72          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £106,908.64 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,383       |                               |
| Quarter ending June 2018         | 1,387       | →                             |
| Quarter ending September 2018    | 1,390       | →                             |
| Quarter ending December 2018     | 1,413       | →                             |
| Quarter ending March 2019        | 1,428       | →                             |
| <b>Variance since March 2018</b> | <b>3.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 114   | 130   |
| May       | 392   | 395   |
| June      | 693   | 676   |
| July      | 1,146 | 1,102 |
| August    | 1,538 | 1,430 |
| September | 1,953 | 1,835 |
| October   | 2,258 | 2,160 |
| November  | 2,626 | 2,465 |
| December  | 2,935 | 2,764 |
| January   | 3,219 | 3,028 |
| February  | 3,639 | 3,415 |
| March     | 4,040 | 3,699 |
| April     | 4,127 |       |
| May       | 4,127 |       |
| June      | 4,127 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 626         | 9.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 237      | 1,719       | 13.8%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 424      | 626         | 67.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,199    | 1,719       | 69.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 170      | 2,306       | 7.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,306       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,306       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

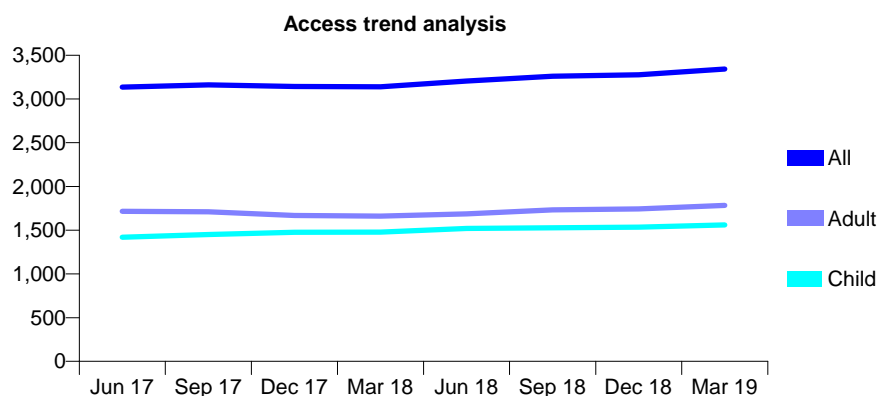
## Q69 - Vital Signs At a Glance Contract Report for 326240/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR NS SEHRA  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

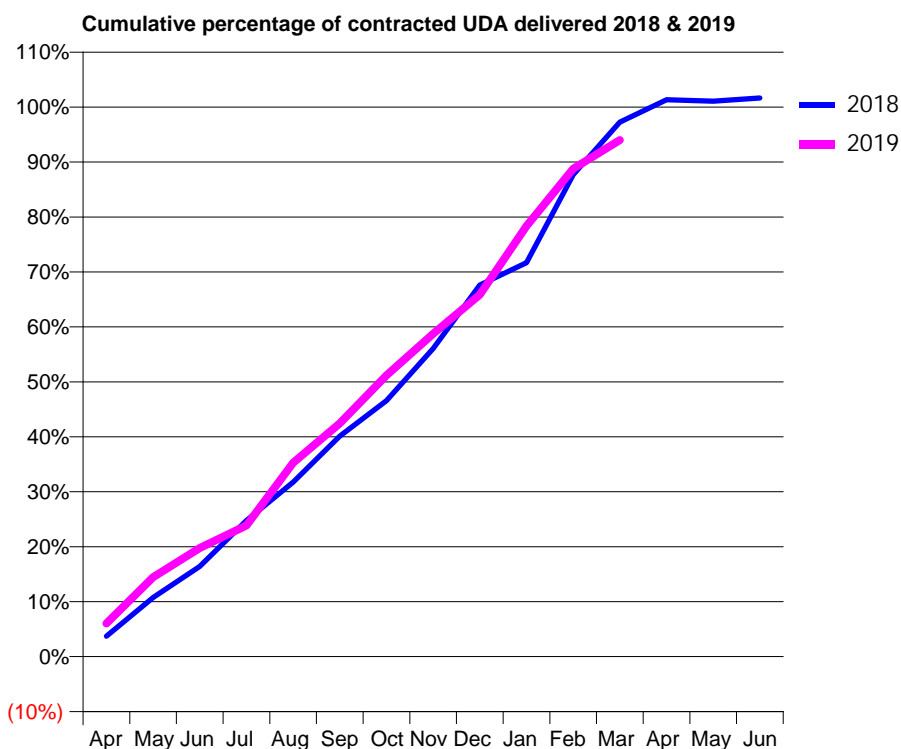
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,571      |
| Carry forward general activity (UDA)        | -205        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £431,395.33 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,140       |                               |
| Quarter ending June 2018         | 3,205       | ↑                             |
| Quarter ending September 2018    | 3,260       | →                             |
| Quarter ending December 2018     | 3,277       | →                             |
| Quarter ending March 2019        | 3,342       | →                             |
| <b>Variance since March 2018</b> | <b>6.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 468                               | 760    |
| May       | 1,354                             | 1,818  |
| June      | 2,063                             | 2,486  |
| July      | 3,112                             | 3,001  |
| August    | 3,993                             | 4,434  |
| September | 5,045                             | 5,338  |
| October   | 5,855                             | 6,434  |
| November  | 7,047                             | 7,387  |
| December  | 8,500                             | 8,276  |
| January   | 9,011                             | 9,847  |
| February  | 11,025                            | 11,161 |
| March     | 12,224                            | 11,816 |
| April     | 12,738                            |        |
| May       | 12,704                            |        |
| June      | 12,777                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 230      | 2,931       | 7.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 432      | 2,259       | 19.1%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,956    | 2,931       | 66.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 844      | 2,259       | 37.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 841      | 5,022       | 16.7%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 5,022       | 0.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 5,022       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

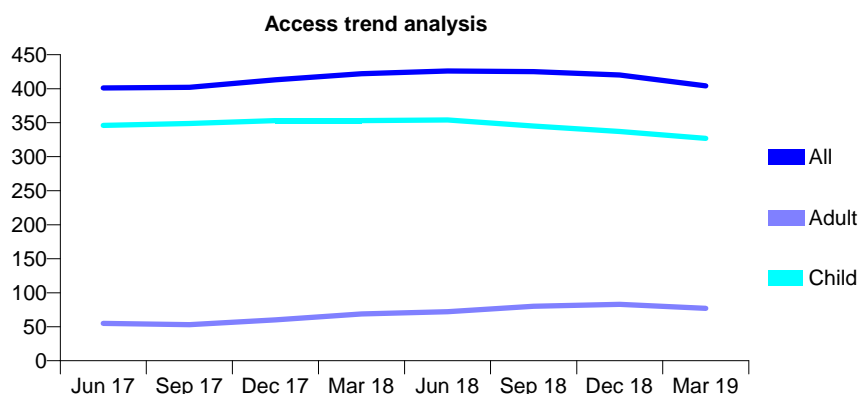
## Q69 - Vital Signs At a Glance Contract Report for 327387/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Pond House Dental Partnership |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2006                    |
| Contract end date    |                               |

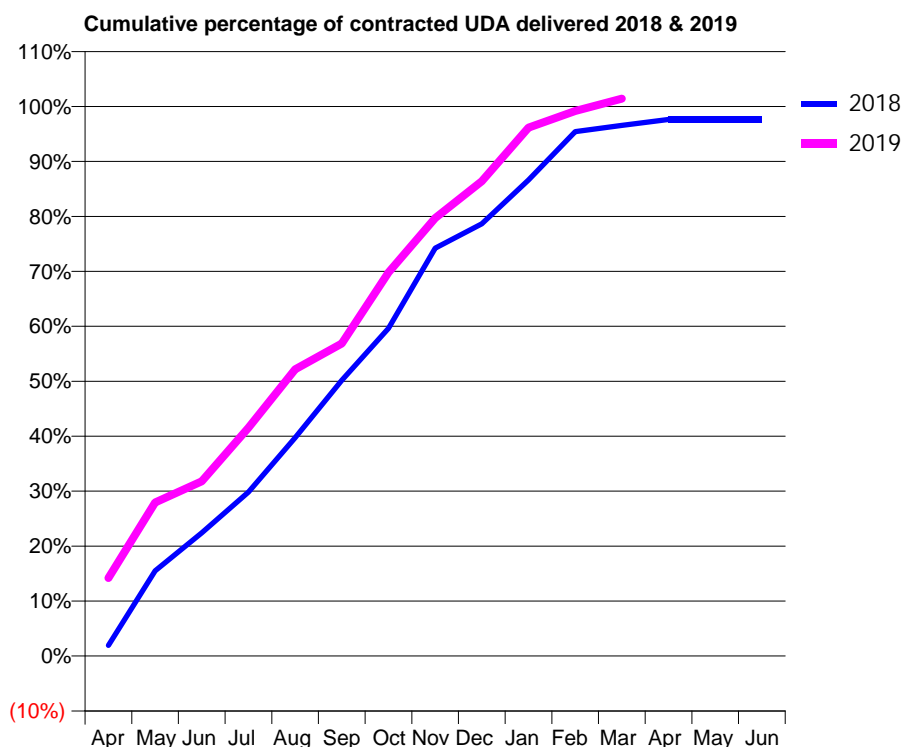
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 728        |
| Carry forward general activity (UDA)        | 17         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,209.72 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 422           |                               |
| Quarter ending June 2018         | 426           | →                             |
| Quarter ending September 2018    | 425           | →                             |
| Quarter ending December 2018     | 420           | ↓                             |
| Quarter ending March 2019        | 404           | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 14                                | 103  |
| May       | 113                               | 203  |
| June      | 163                               | 231  |
| July      | 217                               | 303  |
| August    | 289                               | 380  |
| September | 365                               | 414  |
| October   | 434                               | 508  |
| November  | 540                               | 580  |
| December  | 572                               | 629  |
| January   | 631                               | 700  |
| February  | 695                               | 722  |
| March     | 703                               | 738  |
| April     | 711                               |      |
| May       | 711                               |      |
| June      | 711                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 488         | 3.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 43          | 9.3%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 303      | 488         | 62.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 22       | 43          | 51.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 527         | 2.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 527         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 527         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

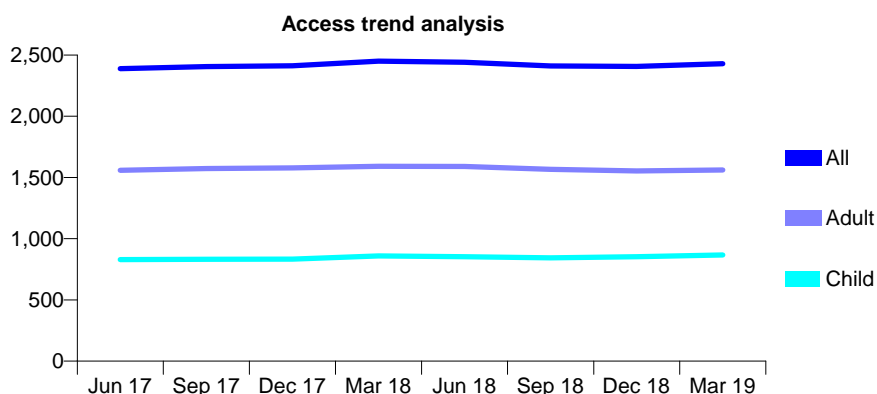
## Q69 - Vital Signs At a Glance Contract Report for 332119/0003 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | SC Dental Studio Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 24/12/2009           |
| Contract end date    |                      |

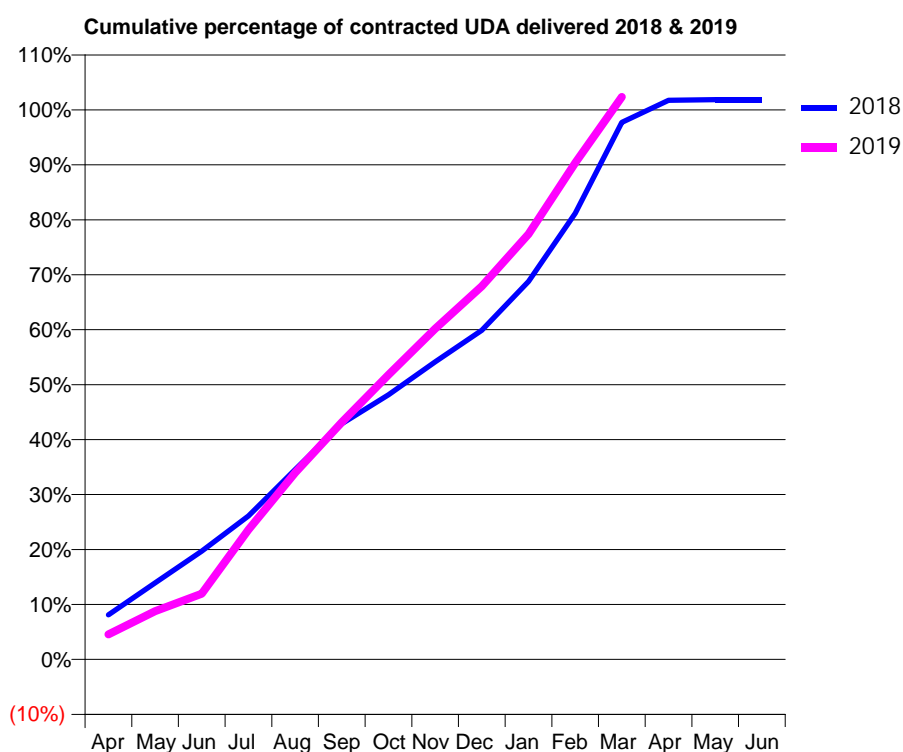
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 3,465       |
| Carry forward general activity (UDA)        | -64         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £103,845.64 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,450         |                               |
| Quarter ending June 2018         | 2,442         | →                             |
| Quarter ending September 2018    | 2,411         | ↓                             |
| Quarter ending December 2018     | 2,407         | →                             |
| Quarter ending March 2019        | 2,430         | →                             |
| <b>Variance since March 2018</b> | <b>(0.8%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 282   | 158   |
| May       | 483   | 304   |
| June      | 683   | 414   |
| July      | 905   | 818   |
| August    | 1,198 | 1,178 |
| September | 1,486 | 1,495 |
| October   | 1,669 | 1,795 |
| November  | 1,876 | 2,085 |
| December  | 2,076 | 2,353 |
| January   | 2,384 | 2,682 |
| February  | 2,813 | 3,131 |
| March     | 3,386 | 3,546 |
| April     | 3,526 |       |
| May       | 3,530 |       |
| June      | 3,530 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 121      | 1,078       | 11.2%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 286      | 1,539       | 18.6%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 476      | 1,078       | 44.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 383      | 1,539       | 24.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 212      | 1,097       | 19.3%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,097       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 1,097       | 1.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



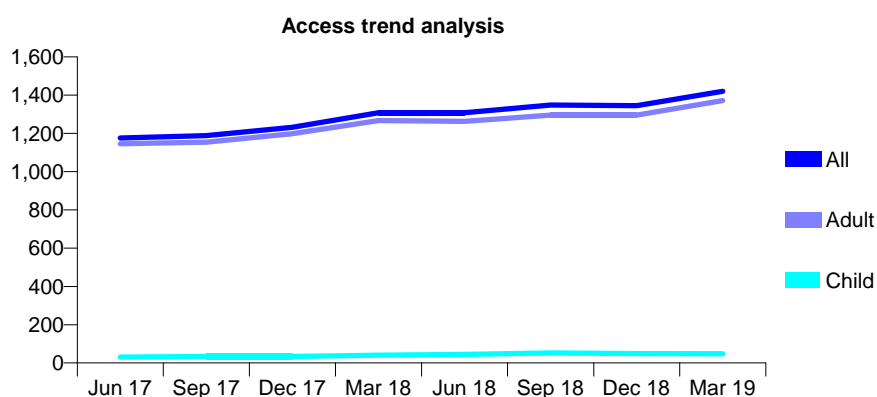
## Q69 - Vital Signs At a Glance Contract Report for 332119/0005 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | SC Dental Studio Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2013           |
| Contract end date    |                      |

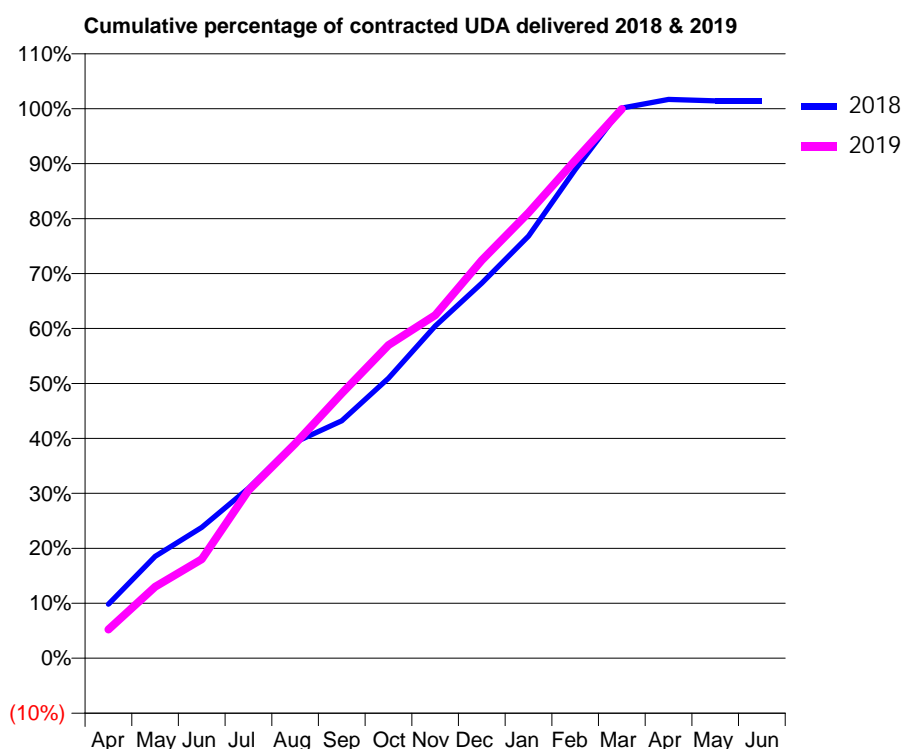
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,693       |
| Carry forward general activity (UDA)        | -81         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £298,705.32 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,308       |                               |
| Quarter ending June 2018         | 1,308       | →                             |
| Quarter ending September 2018    | 1,348       | ↑                             |
| Quarter ending December 2018     | 1,345       | →                             |
| Quarter ending March 2019        | 1,420       | ↑                             |
| <b>Variance since March 2018</b> | <b>8.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 560   | 298   |
| May       | 1,055 | 740   |
| June      | 1,356 | 1,026 |
| July      | 1,761 | 1,738 |
| August    | 2,238 | 2,222 |
| September | 2,460 | 2,743 |
| October   | 2,901 | 3,245 |
| November  | 3,441 | 3,554 |
| December  | 3,886 | 4,122 |
| January   | 4,373 | 4,615 |
| February  | 5,062 | 5,158 |
| March     | 5,699 | 5,689 |
| April     | 5,789 |       |
| May       | 5,774 |       |
| June      | 5,774 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 73          | 1.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 1,129       | 1.5%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2        | 73          | 2.7%     | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 33       | 1,129       | 2.9%     | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 1,174       | 0.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,174       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,174       | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

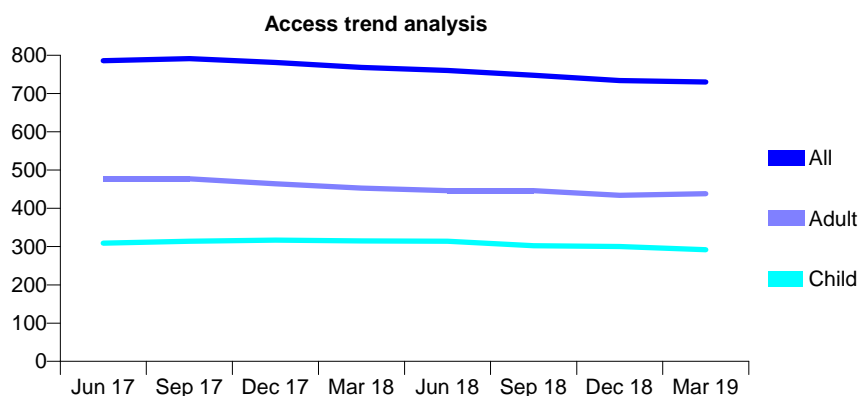
## Q69 - Vital Signs At a Glance Contract Report for 334944/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS NP MCVEIGH |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

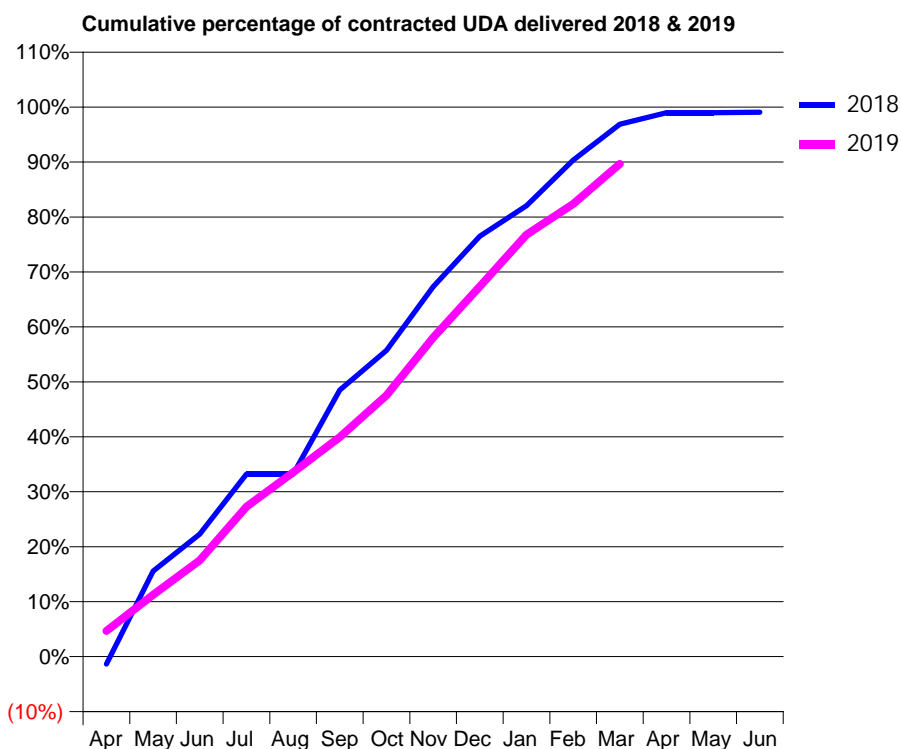
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,760      |
| Carry forward general activity (UDA)        | 17         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £43,734.66 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 768           |                               |
| Quarter ending June 2018         | 760           | ↓                             |
| Quarter ending September 2018    | 748           | ↓                             |
| Quarter ending December 2018     | 734           | ↓                             |
| Quarter ending March 2019        | 730           | →                             |
| <b>Variance since March 2018</b> | <b>(4.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -24                               | 82    |
| May       | 274                               | 198   |
| June      | 392                               | 308   |
| July      | 585                               | 480   |
| August    | 585                               | 590   |
| September | 853                               | 703   |
| October   | 981                               | 837   |
| November  | 1,185                             | 1,022 |
| December  | 1,346                             | 1,185 |
| January   | 1,444                             | 1,352 |
| February  | 1,590                             | 1,450 |
| March     | 1,705                             | 1,578 |
| April     | 1,742                             |       |
| May       | 1,742                             |       |
| June      | 1,743                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 447         | 2.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 47       | 650         | 7.2%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 320      | 447         | 71.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 505      | 650         | 77.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 1,067       | 1.9%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,067       | 0.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,067       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

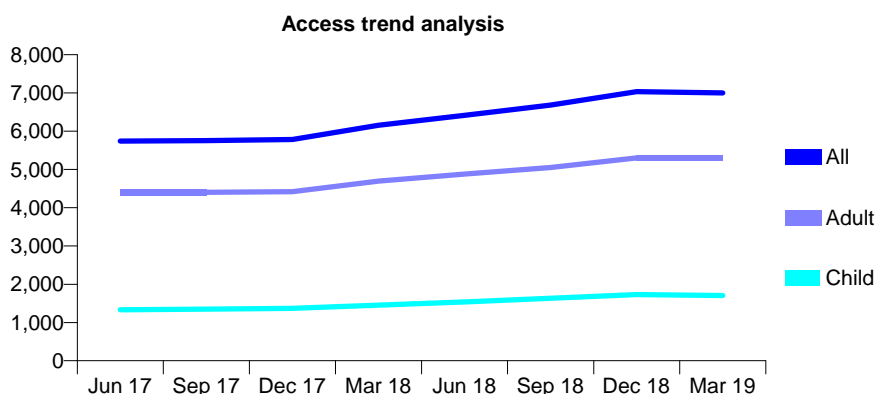
## Q69 - Vital Signs At a Glance Contract Report for 335304/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Mr L Powell & Ms R Murray |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

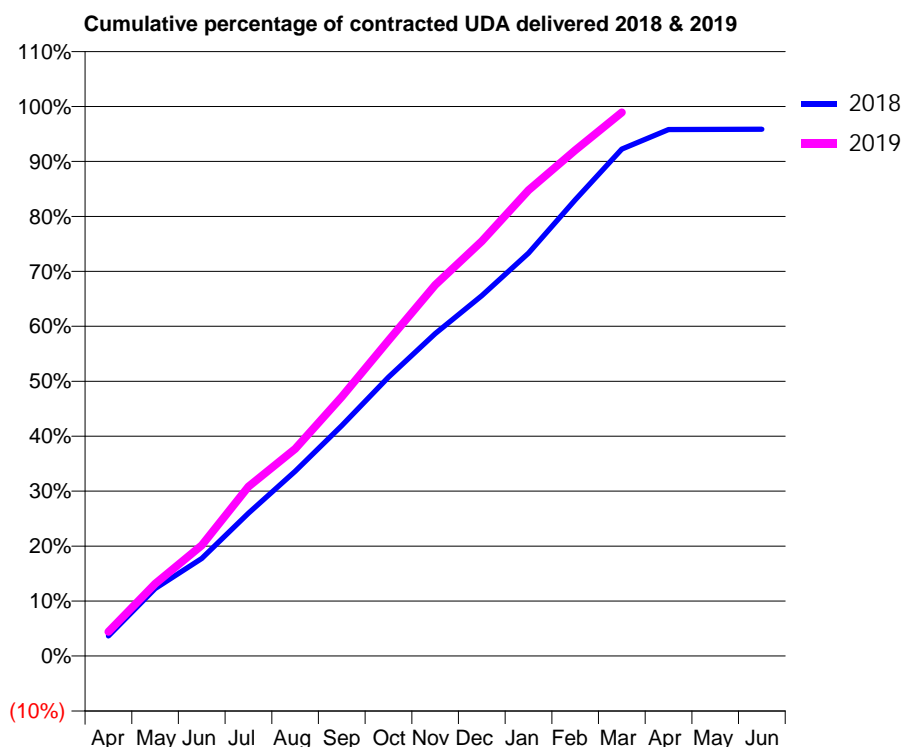
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £411,001.23 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 6,155        |                               |
| Quarter ending June 2018         | 6,416        | ↑                             |
| Quarter ending September 2018    | 6,684        | ↑                             |
| Quarter ending December 2018     | 7,031        | ↑                             |
| Quarter ending March 2019        | 7,003        | →                             |
| <b>Variance since March 2018</b> | <b>13.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 624                               | 776    |
| May       | 2,103                             | 2,301  |
| June      | 3,039                             | 3,529  |
| July      | 4,451                             | 5,394  |
| August    | 5,756                             | 6,595  |
| September | 7,178                             | 8,256  |
| October   | 8,690                             | 10,050 |
| November  | 10,046                            | 11,817 |
| December  | 11,230                            | 13,206 |
| January   | 12,557                            | 14,834 |
| February  | 14,215                            | 16,107 |
| March     | 15,795                            | 17,307 |
| April     | 16,401                            |        |
| May       | 16,408                            |        |
| June      | 16,411                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 196      | 2,750       | 7.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,401    | 8,183       | 17.1%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,654    | 2,750       | 60.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,095    | 8,183       | 50.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,304    | 10,588      | 12.3%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 112      | 10,588      | 1.1%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 60       | 10,588      | 0.6%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

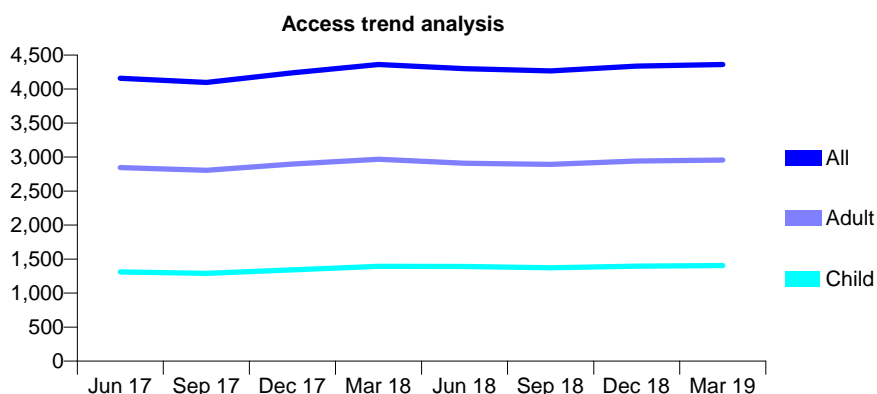
## Q69 - Vital Signs At a Glance Contract Report for 336785/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MRS KS RADIA |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

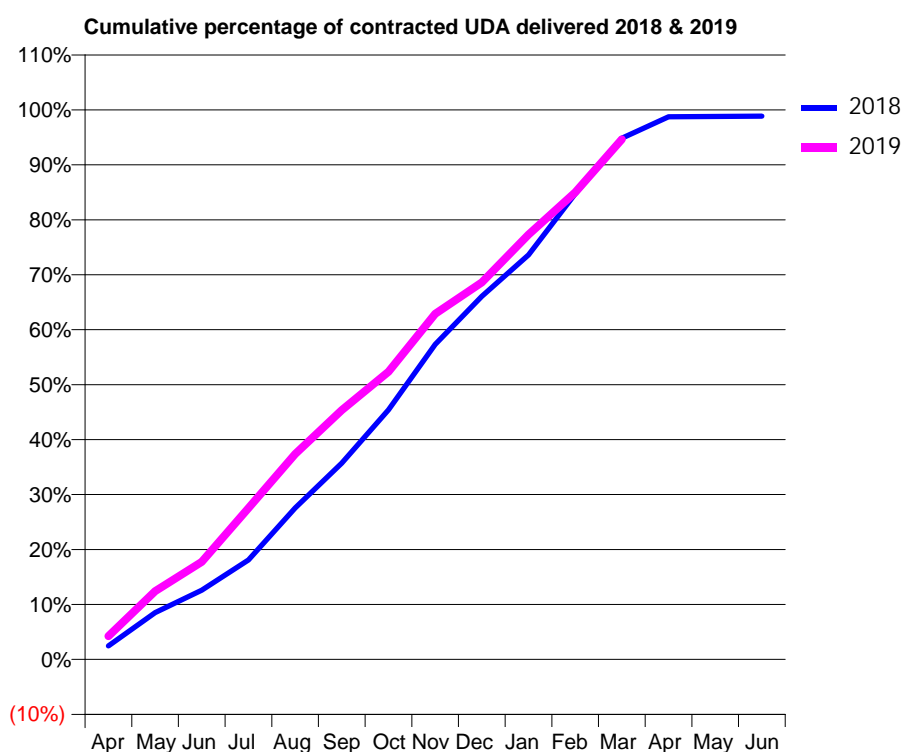
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,399       |
| Carry forward general activity (UDA)        | 105         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £310,992.49 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,361       |                               |
| Quarter ending June 2018         | 4,300       | ↓                             |
| Quarter ending September 2018    | 4,267       | →                             |
| Quarter ending December 2018     | 4,339       | →                             |
| Quarter ending March 2019        | 4,361       | →                             |
| <b>Variance since March 2018</b> | <b>0.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 226                               | 397   |
| May       | 779                               | 1,170 |
| June      | 1,150                             | 1,668 |
| July      | 1,653                             | 2,588 |
| August    | 2,519                             | 3,514 |
| September | 3,261                             | 4,263 |
| October   | 4,146                             | 4,921 |
| November  | 5,235                             | 5,912 |
| December  | 6,032                             | 6,446 |
| January   | 6,720                             | 7,265 |
| February  | 7,736                             | 7,989 |
| March     | 8,660                             | 8,895 |
| April     | 9,015                             |       |
| May       | 9,020                             |       |
| June      | 9,025                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 174      | 2,445       | 7.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 576      | 4,130       | 13.9%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,730    | 2,445       | 70.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,195    | 4,130       | 53.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 509      | 5,684       | 9.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 5,684       | 0.7%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 5,684       | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 12          | 75.0%    | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

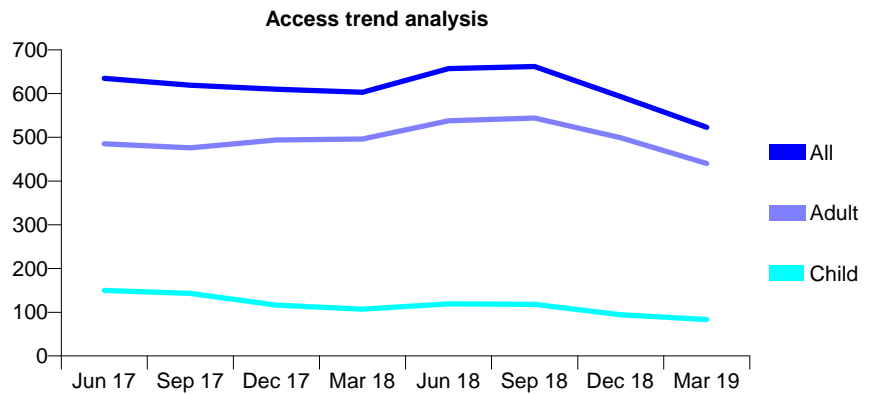
## Q69 - Vital Signs At a Glance Contract Report for 336785/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MRS KS RADIA |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2009   |
| Contract end date    |              |

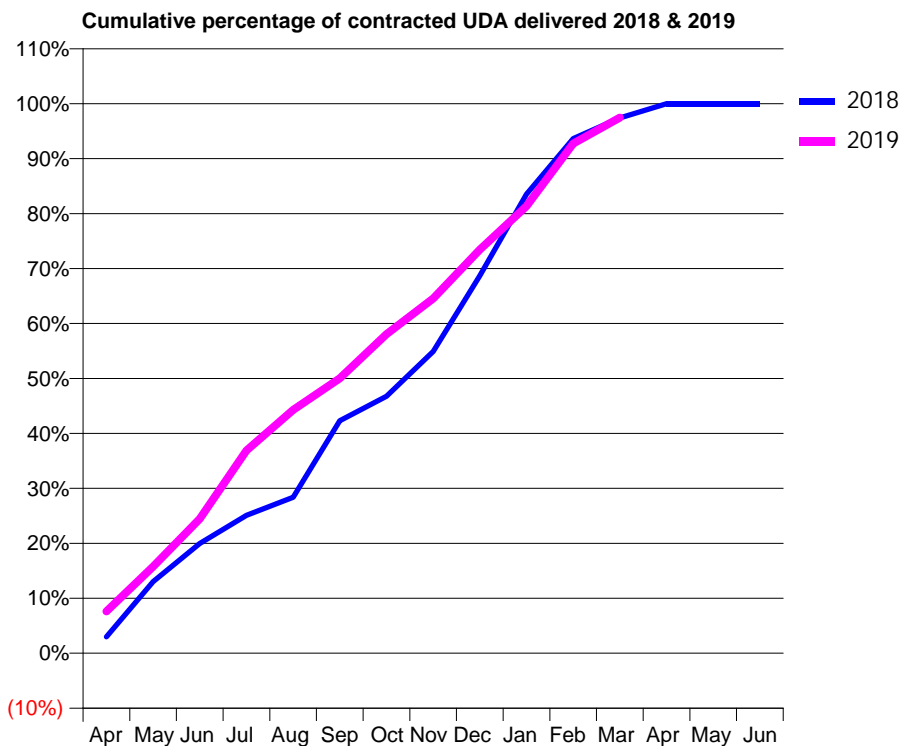
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,050      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,952.18 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 603            |                               |
| Quarter ending June 2018         | 657            | ↑                             |
| Quarter ending September 2018    | 662            | →                             |
| Quarter ending December 2018     | 593            | ↓                             |
| Quarter ending March 2019        | 523            | ↓                             |
| <b>Variance since March 2018</b> | <b>(13.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 33                                | 80    |
| May       | 142                               | 166   |
| June      | 218                               | 257   |
| July      | 274                               | 387   |
| August    | 310                               | 465   |
| September | 462                               | 525   |
| October   | 511                               | 610   |
| November  | 600                               | 678   |
| December  | 750                               | 771   |
| January   | 912                               | 854   |
| February  | 1,022                             | 974   |
| March     | 1,064                             | 1,023 |
| April     | 1,092                             |       |
| May       | 1,092                             |       |
| June      | 1,092                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 170         | 0.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 616         | 1.8%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 80       | 170         | 47.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 200      | 616         | 32.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 32       | 758         | 4.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 758         | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 758         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

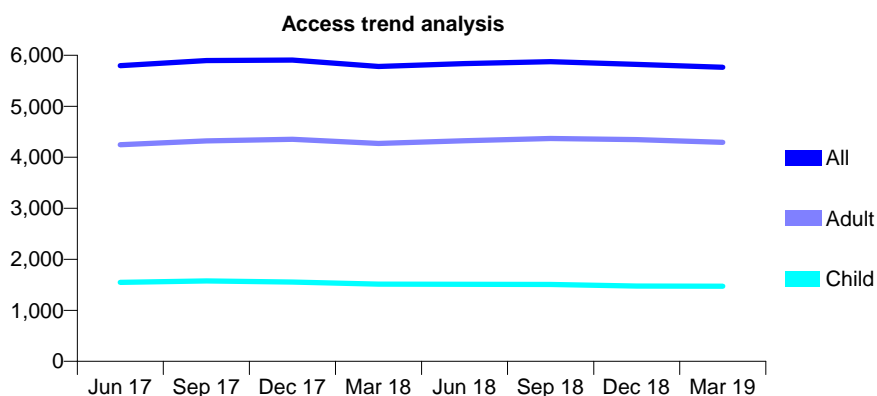
## Q69 - Vital Signs At a Glance Contract Report for 337765/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR SI YOUNG  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

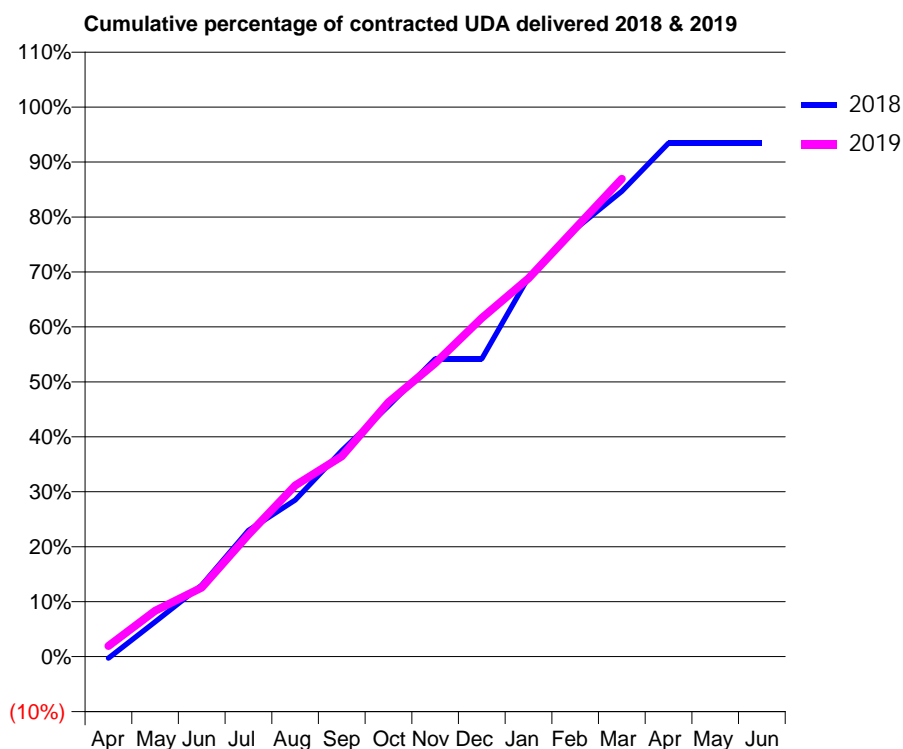
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,338      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £402,216.33 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,783         |                               |
| Quarter ending June 2018         | 5,837         | →                             |
| Quarter ending September 2018    | 5,877         | →                             |
| Quarter ending December 2018     | 5,821         | →                             |
| Quarter ending March 2019        | 5,766         | →                             |
| <b>Variance since March 2018</b> | <b>(0.3%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -46                               | 300    |
| May       | 975                               | 1,280  |
| June      | 1,995                             | 1,932  |
| July      | 3,523                             | 3,406  |
| August    | 4,373                             | 4,778  |
| September | 5,744                             | 5,591  |
| October   | 6,999                             | 7,100  |
| November  | 8,308                             | 8,192  |
| December  | 8,308                             | 9,447  |
| January   | 10,588                            | 10,559 |
| February  | 11,934                            | 11,948 |
| March     | 12,989                            | 13,335 |
| April     | 14,332                            |        |
| May       | 14,332                            |        |
| June      | 14,332                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 100      | 2,203       | 4.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 620      | 4,912       | 12.6%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,394    | 2,203       | 63.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,402    | 4,912       | 28.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 808      | 6,579       | 12.3%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 6,579       | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 6,579       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

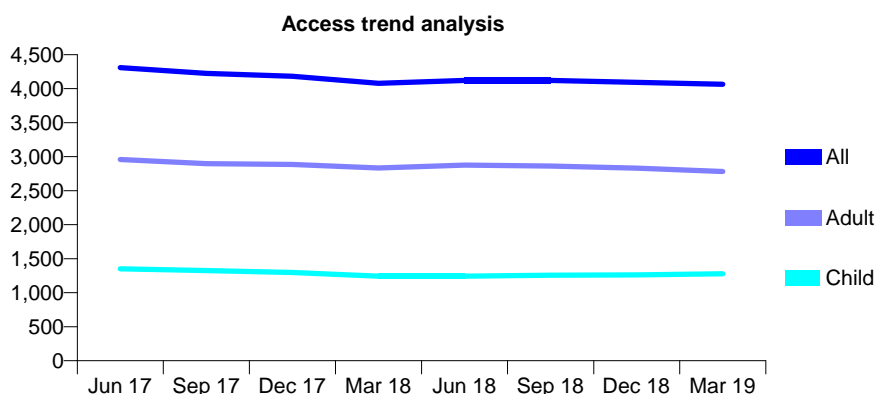
## Q69 - Vital Signs At a Glance Contract Report for 338761/0002 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Broadshires Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

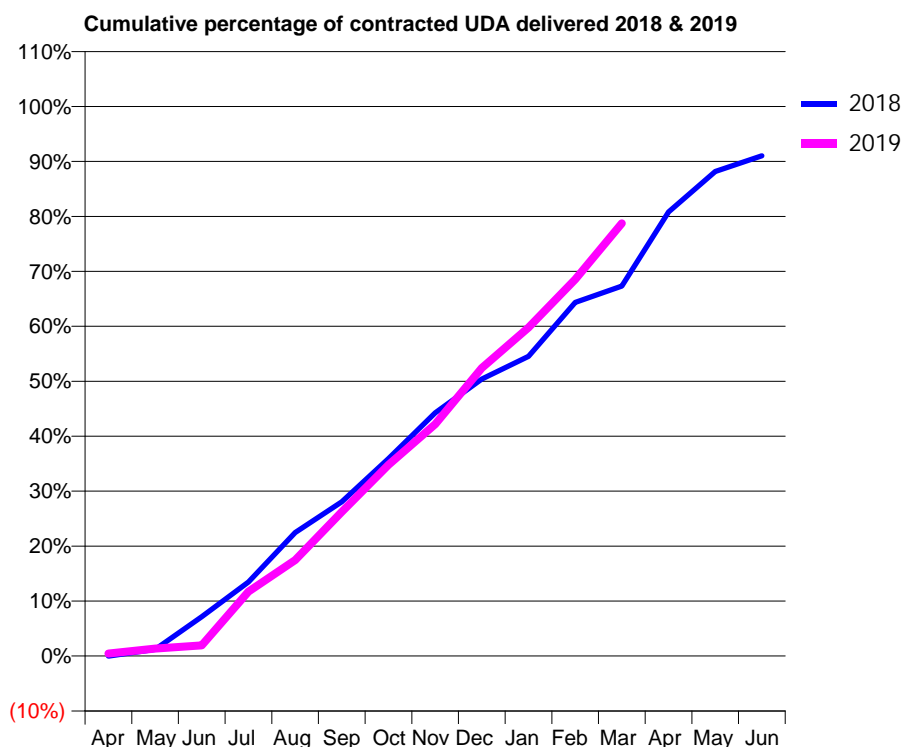
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,111      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £270,236.42 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,080         |                               |
| Quarter ending June 2018         | 4,121         | →                             |
| Quarter ending September 2018    | 4,120         | →                             |
| Quarter ending December 2018     | 4,093         | →                             |
| Quarter ending March 2019        | 4,064         | →                             |
| <b>Variance since March 2018</b> | <b>(0.4%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -5                                | 49    |
| May       | 134                               | 152   |
| June      | 793                               | 216   |
| July      | 1,498                             | 1,303 |
| August    | 2,496                             | 1,939 |
| September | 3,117                             | 2,913 |
| October   | 3,991                             | 3,866 |
| November  | 4,915                             | 4,688 |
| December  | 5,598                             | 5,822 |
| January   | 6,061                             | 6,643 |
| February  | 7,149                             | 7,615 |
| March     | 7,478                             | 8,748 |
| April     | 8,977                             |       |
| May       | 9,797                             |       |
| June      | 10,112                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 161      | 2,049       | 7.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 563      | 4,283       | 13.1%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,191    | 2,049       | 58.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,512    | 4,283       | 58.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 504      | 4,811       | 10.5%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 4,811       | 0.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 4,811       | 1.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

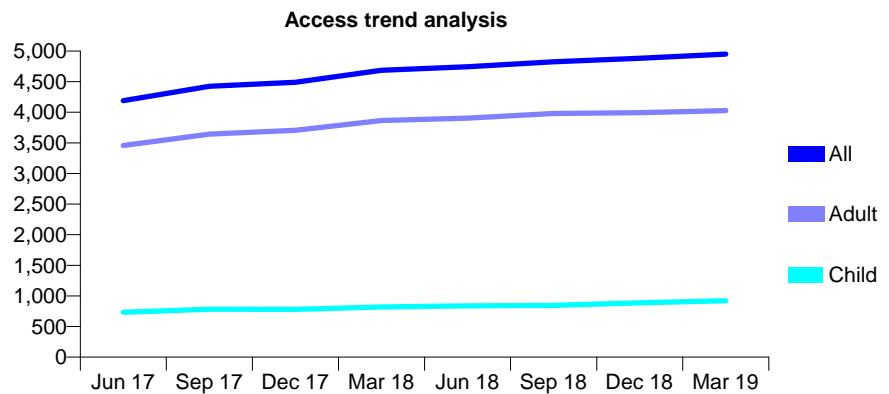
## Q69 - Vital Signs At a Glance Contract Report for 339946/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Mrs RK Kakad |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

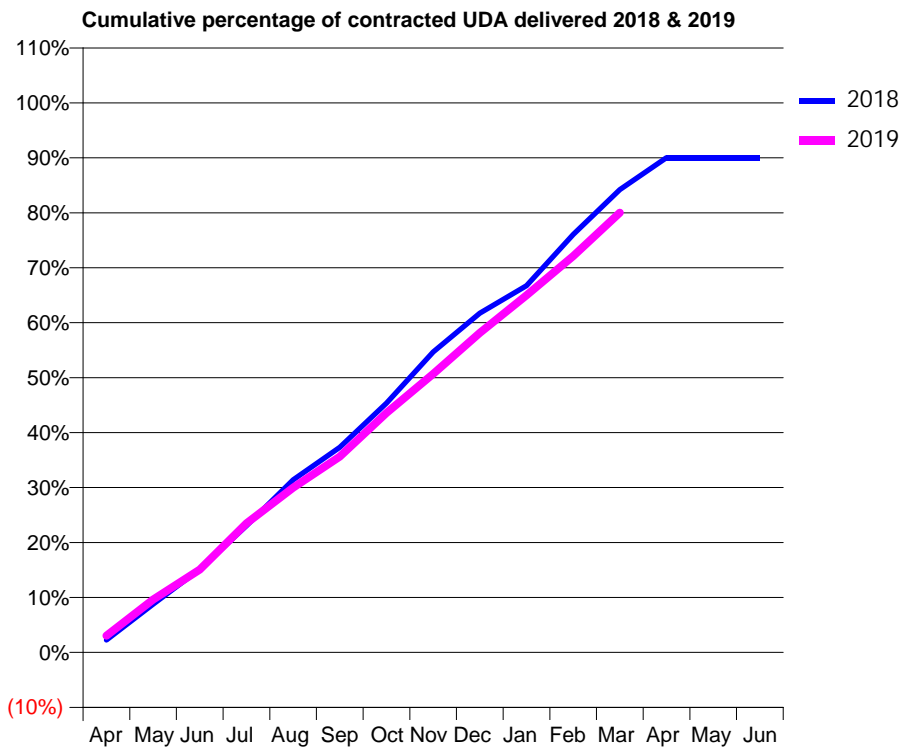
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,125      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £378,550.26 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,686       |                               |
| Quarter ending June 2018         | 4,743       | →                             |
| Quarter ending September 2018    | 4,825       | →                             |
| Quarter ending December 2018     | 4,882       | →                             |
| Quarter ending March 2019        | 4,951       | →                             |
| <b>Variance since March 2018</b> | <b>5.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 390                               | 520    |
| May       | 1,501                             | 1,648  |
| June      | 2,589                             | 2,583  |
| July      | 3,951                             | 4,019  |
| August    | 5,381                             | 5,133  |
| September | 6,392                             | 6,104  |
| October   | 7,770                             | 7,465  |
| November  | 9,366                             | 8,679  |
| December  | 10,570                            | 9,959  |
| January   | 11,427                            | 11,126 |
| February  | 13,024                            | 12,347 |
| March     | 14,424                            | 13,705 |
| April     | 15,415                            |        |
| May       | 15,421                            |        |
| June      | 15,420                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 86       | 1,370       | 6.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 919      | 5,602       | 16.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 840      | 1,370       | 61.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,976    | 5,602       | 53.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 675      | 6,619       | 10.2%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 65       | 6,619       | 1.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 71       | 6,619       | 1.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



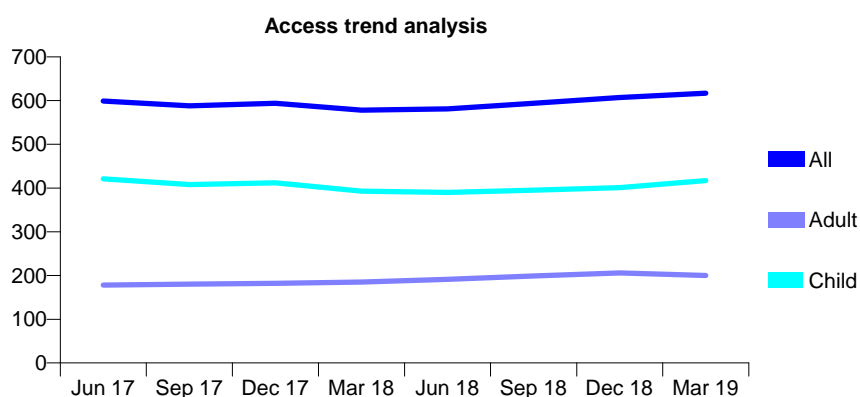
## Q69 - Vital Signs At a Glance Contract Report for 341495/0001 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Byways Dental Practice |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2006             |
| Contract end date    |                        |

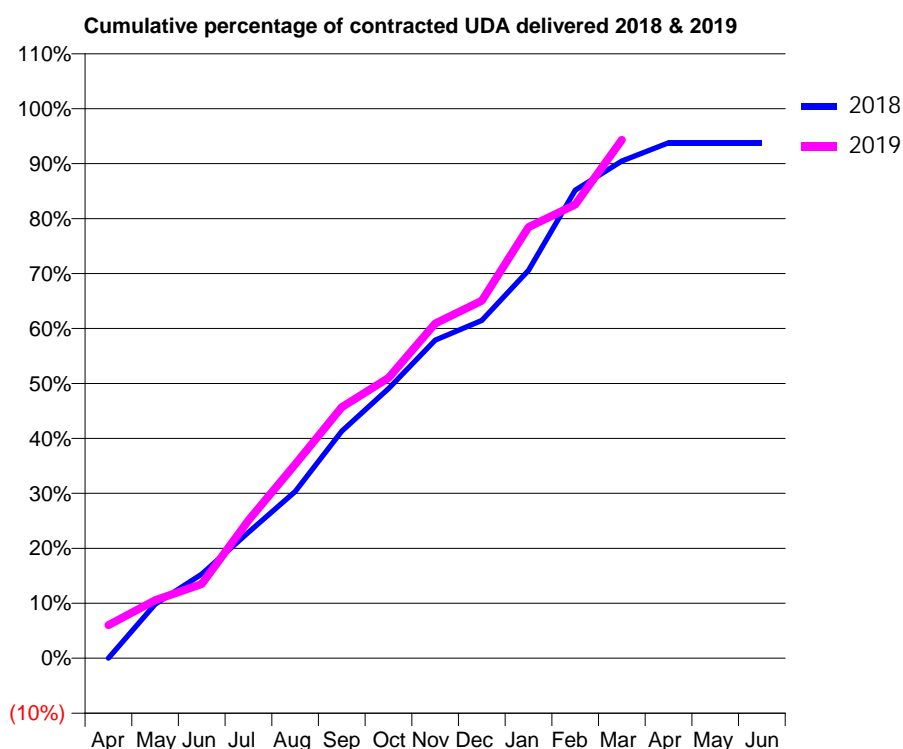
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,359      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £62,872.04 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 578         |                               |
| Quarter ending June 2018         | 581         | →                             |
| Quarter ending September 2018    | 594         | ↑                             |
| Quarter ending December 2018     | 607         | ↑                             |
| Quarter ending March 2019        | 617         | →                             |
| <b>Variance since March 2018</b> | <b>6.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 0     | 142   |
| May       | 232   | 249   |
| June      | 361   | 319   |
| July      | 540   | 591   |
| August    | 715   | 832   |
| September | 975   | 1,077 |
| October   | 1,157 | 1,203 |
| November  | 1,366 | 1,437 |
| December  | 1,450 | 1,534 |
| January   | 1,665 | 1,850 |
| February  | 2,009 | 1,947 |
| March     | 2,134 | 2,225 |
| April     | 2,212 |       |
| May       | 2,212 |       |
| June      | 2,212 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 763         | 8.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 25       | 214         | 11.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 504      | 763         | 66.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 121      | 214         | 56.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 30       | 953         | 3.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 953         | 0.1%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 953         | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

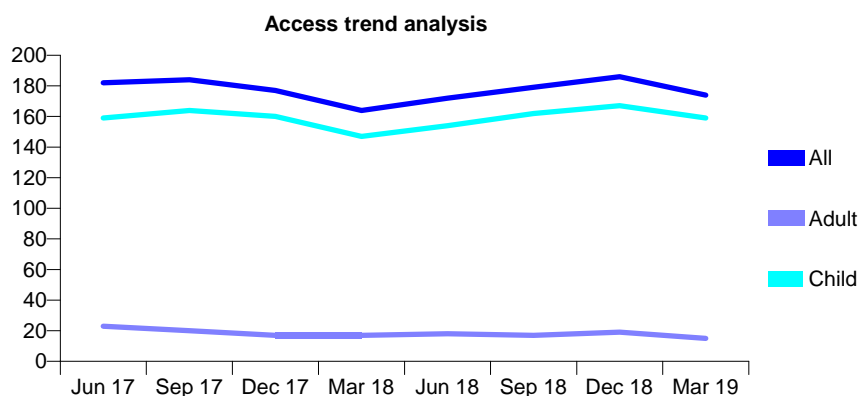
## Q69 - Vital Signs At a Glance Contract Report for 343099/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | MRS E MUKSINOVIC |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

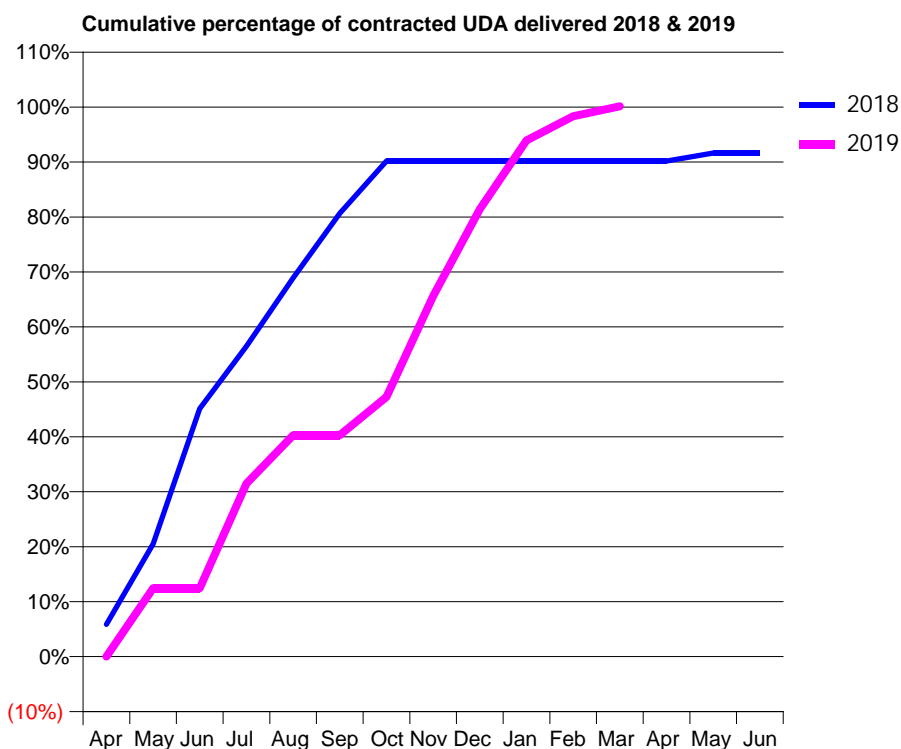
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 273       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,638.19 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 164         |                               |
| Quarter ending June 2018         | 172         | ↑                             |
| Quarter ending September 2018    | 179         | ↑                             |
| Quarter ending December 2018     | 186         | ↑                             |
| Quarter ending March 2019        | 174         | ↓                             |
| <b>Variance since March 2018</b> | <b>6.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 16                                | 0    |
| May       | 56                                | 34   |
| June      | 123                               | 34   |
| July      | 154                               | 86   |
| August    | 188                               | 110  |
| September | 220                               | 110  |
| October   | 246                               | 129  |
| November  | 246                               | 179  |
| December  | 246                               | 222  |
| January   | 246                               | 256  |
| February  | 246                               | 268  |
| March     | 246                               | 273  |
| April     | 246                               |      |
| May       | 250                               |      |
| June      | 250                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 258         | 3.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 6           | 16.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 125      | 258         | 48.4%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 6           | 16.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 200         | 1.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 200         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 200         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

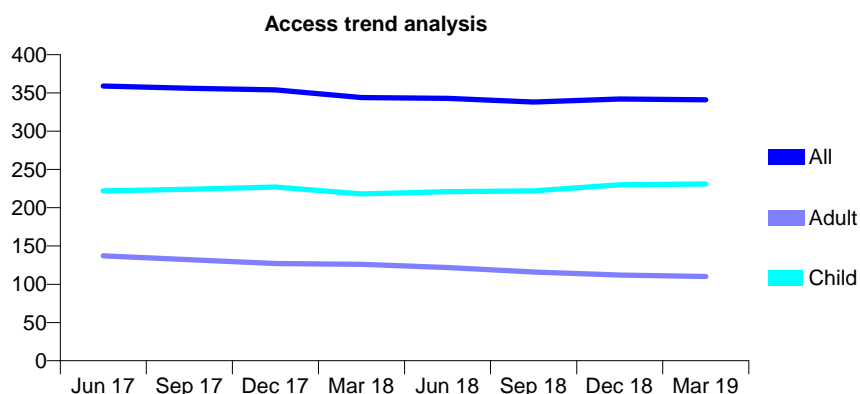
## Q69 - Vital Signs At a Glance Contract Report for 344192/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR KV KARLEKAR |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/09/2013     |
| Contract end date    |                |

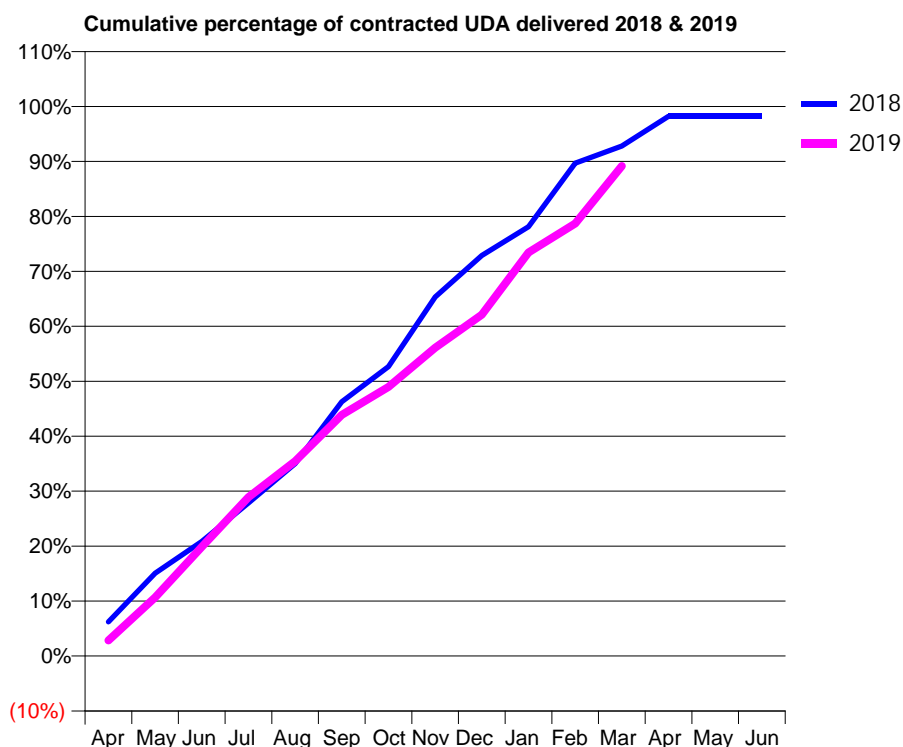
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,141      |
| Carry forward general activity (UDA)        | 20         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,725.70 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 344           |                               |
| Quarter ending June 2018         | 343           | →                             |
| Quarter ending September 2018    | 338           | ↓                             |
| Quarter ending December 2018     | 342           | →                             |
| Quarter ending March 2019        | 341           | →                             |
| <b>Variance since March 2018</b> | <b>(0.9%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 71                                | 33    |
| May       | 172                               | 122   |
| June      | 238                               | 226   |
| July      | 318                               | 330   |
| August    | 400                               | 405   |
| September | 528                               | 501   |
| October   | 601                               | 559   |
| November  | 745                               | 640   |
| December  | 832                               | 709   |
| January   | 891                               | 838   |
| February  | 1,023                             | 898   |
| March     | 1,059                             | 1,017 |
| April     | 1,121                             |       |
| May       | 1,121                             |       |
| June      | 1,121                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 358         | 4.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 105         | 12.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 208      | 358         | 58.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 55       | 105         | 52.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 27       | 434         | 6.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 434         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 434         | 0.7%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

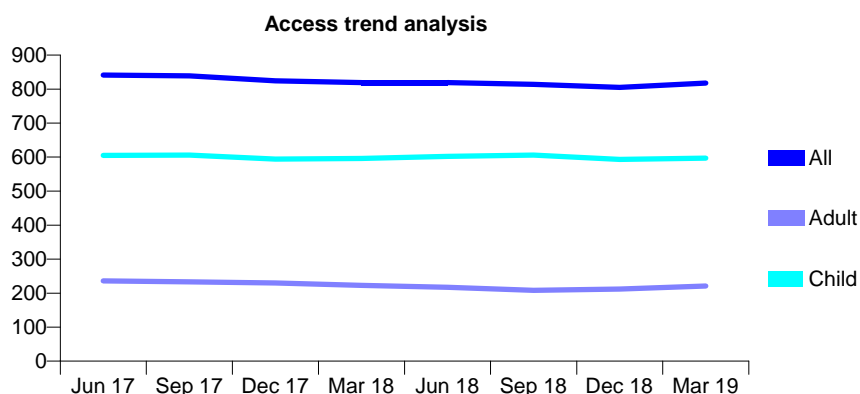
## Q69 - Vital Signs At a Glance Contract Report for 344311/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR VG CHUGANI |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

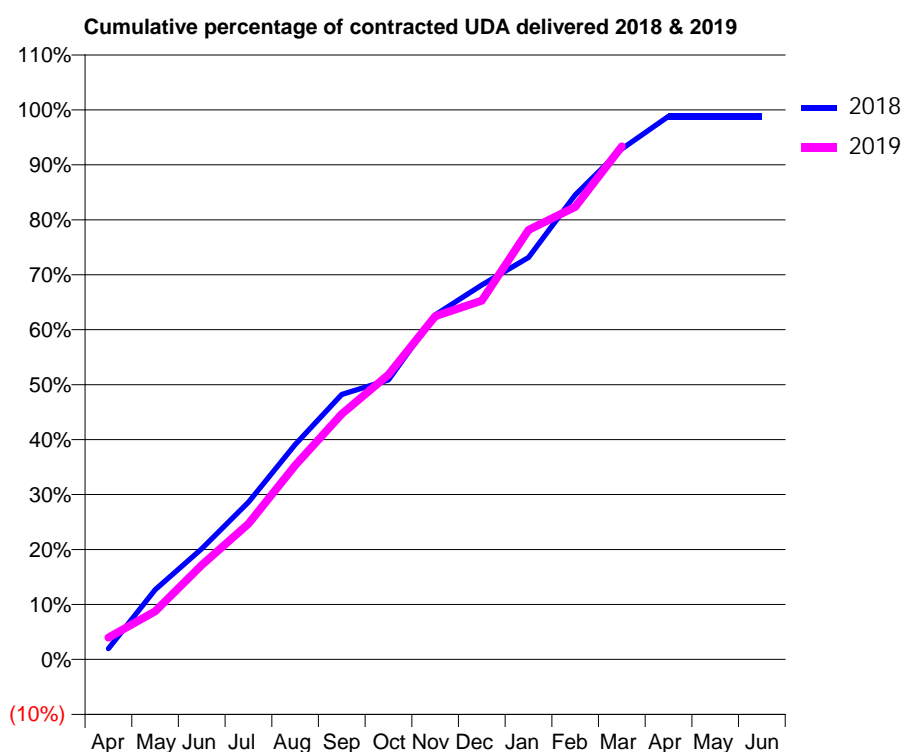
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,570      |
| Carry forward general activity (UDA)        | 18         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £38,167.63 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 819           |                               |
| Quarter ending June 2018         | 819           | →                             |
| Quarter ending September 2018    | 814           | →                             |
| Quarter ending December 2018     | 805           | ↓                             |
| Quarter ending March 2019        | 818           | →                             |
| <b>Variance since March 2018</b> | <b>(0.1%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 31    | 62    |
| May       | 199   | 137   |
| June      | 316   | 269   |
| July      | 449   | 388   |
| August    | 614   | 555   |
| September | 757   | 701   |
| October   | 798   | 814   |
| November  | 984   | 981   |
| December  | 1,070 | 1,025 |
| January   | 1,148 | 1,227 |
| February  | 1,327 | 1,293 |
| March     | 1,458 | 1,465 |
| April     | 1,552 |       |
| May       | 1,552 |       |
| June      | 1,552 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,016       | 9.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 24       | 190         | 12.6%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 622      | 1,016       | 61.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 97       | 190         | 51.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 43       | 1,130       | 3.8%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,130       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,130       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

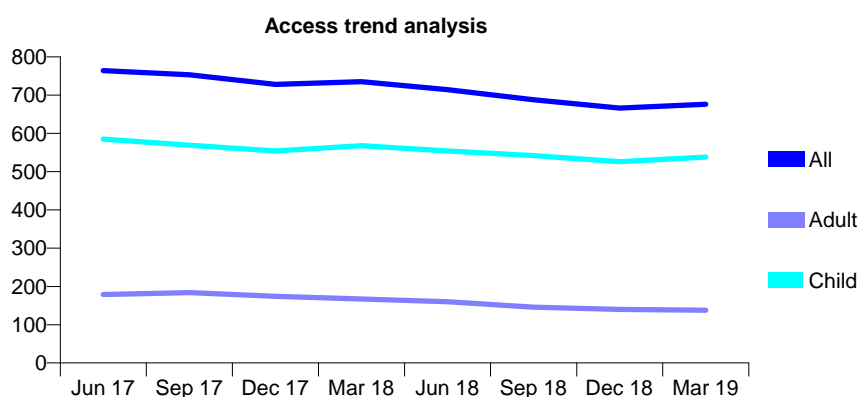
## Q69 - Vital Signs At a Glance Contract Report for 351458/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | McAleavey and Padget |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    |                      |

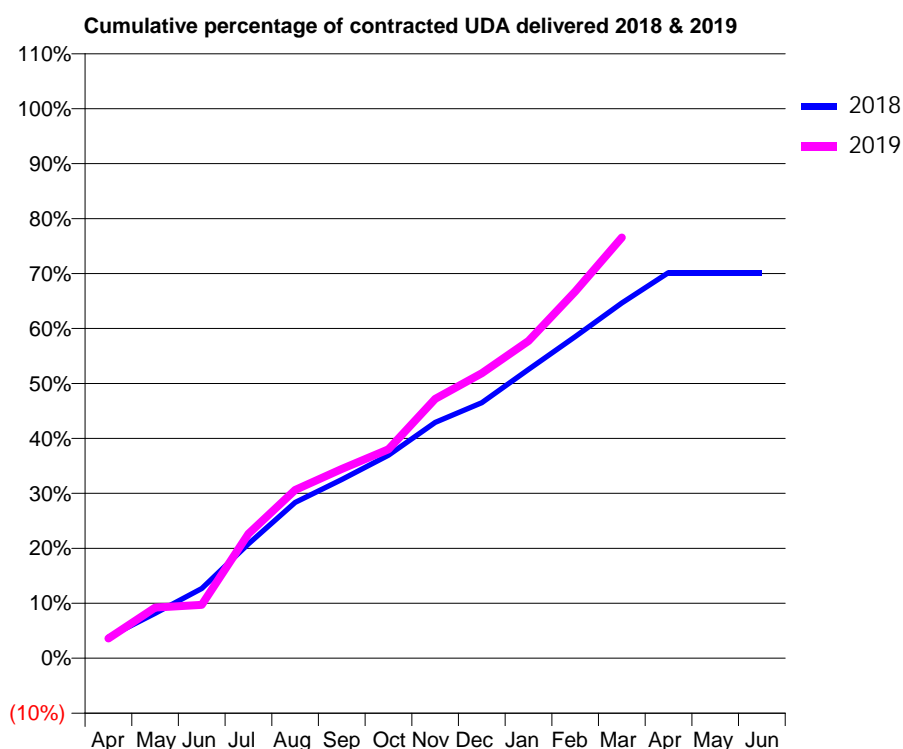
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,443      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £34,984.13 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 735           |                               |
| Quarter ending June 2018         | 714           | ↓                             |
| Quarter ending September 2018    | 688           | ↓                             |
| Quarter ending December 2018     | 666           | ↓                             |
| Quarter ending March 2019        | 676           | →                             |
| <b>Variance since March 2018</b> | <b>(8.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 55    | 52    |
| May       | 118   | 133   |
| June      | 183   | 140   |
| July      | 300   | 327   |
| August    | 409   | 442   |
| September | 469   | 497   |
| October   | 533   | 548   |
| November  | 619   | 681   |
| December  | 671   | 748   |
| January   | 758   | 833   |
| February  | 845   | 963   |
| March     | 933   | 1,105 |
| April     | 1,013 |       |
| May       | 1,013 |       |
| June      | 1,013 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 758         | 5.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 90          | 8.9%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 373      | 758         | 49.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 40       | 90          | 44.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 13       | 791         | 1.6%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 791         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 791         | 1.6%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

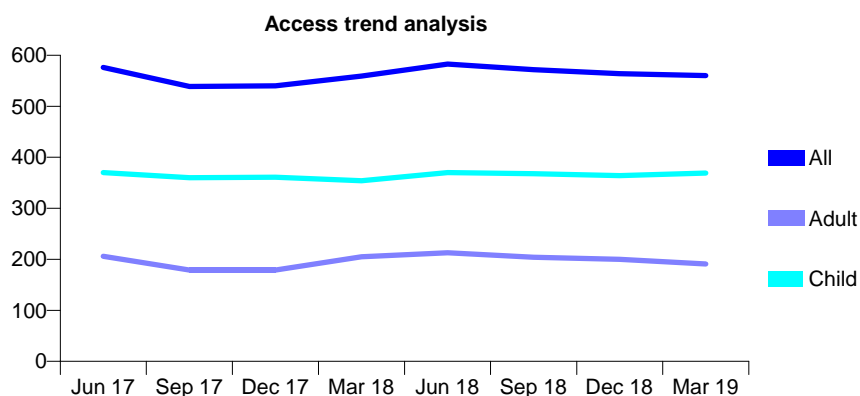
## Q69 - Vital Signs At a Glance Contract Report for 353434/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR RS DHILLON |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

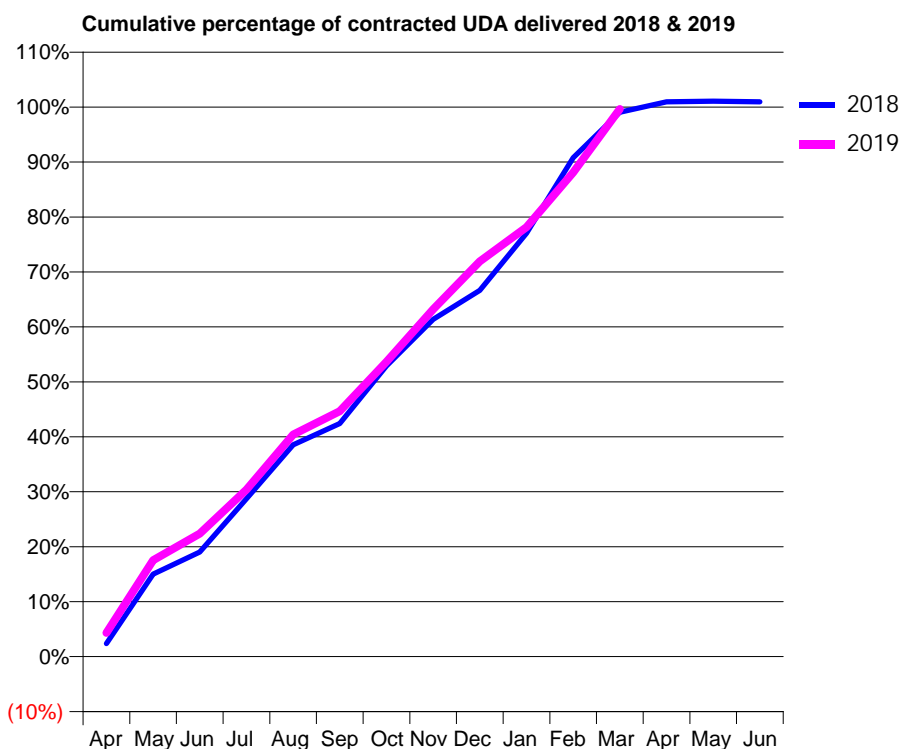
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,018      |
| Carry forward general activity (UDA)        | -9         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,990.00 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 559         |                               |
| Quarter ending June 2018         | 583         | ↑                             |
| Quarter ending September 2018    | 572         | ↓                             |
| Quarter ending December 2018     | 564         | ↓                             |
| Quarter ending March 2019        | 560         | →                             |
| <b>Variance since March 2018</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 24                                | 44    |
| May       | 153                               | 179   |
| June      | 194                               | 228   |
| July      | 293                               | 309   |
| August    | 392                               | 411   |
| September | 432                               | 455   |
| October   | 538                               | 546   |
| November  | 625                               | 643   |
| December  | 678                               | 732   |
| January   | 784                               | 796   |
| February  | 924                               | 897   |
| March     | 1,009                             | 1,014 |
| April     | 1,028                             |       |
| May       | 1,029                             |       |
| June      | 1,028                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 526         | 4.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 19       | 186         | 10.2%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 332      | 526         | 63.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 102      | 186         | 54.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 36       | 697         | 5.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 697         | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 697         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

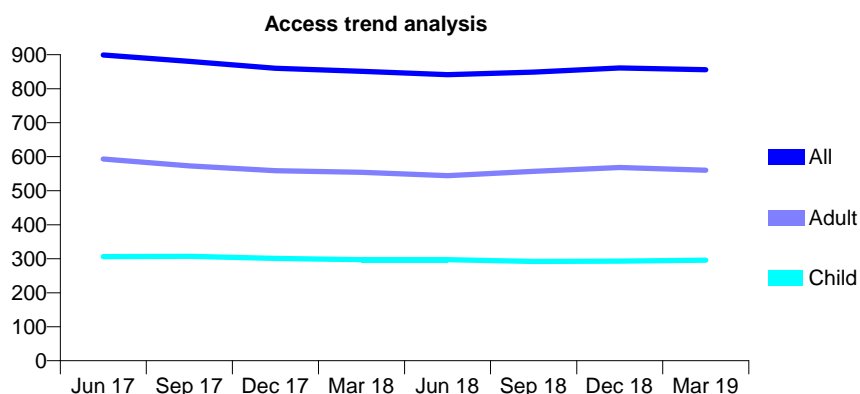
## Q69 - Vital Signs At a Glance Contract Report for 355763/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR AJ DANDAPAT |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

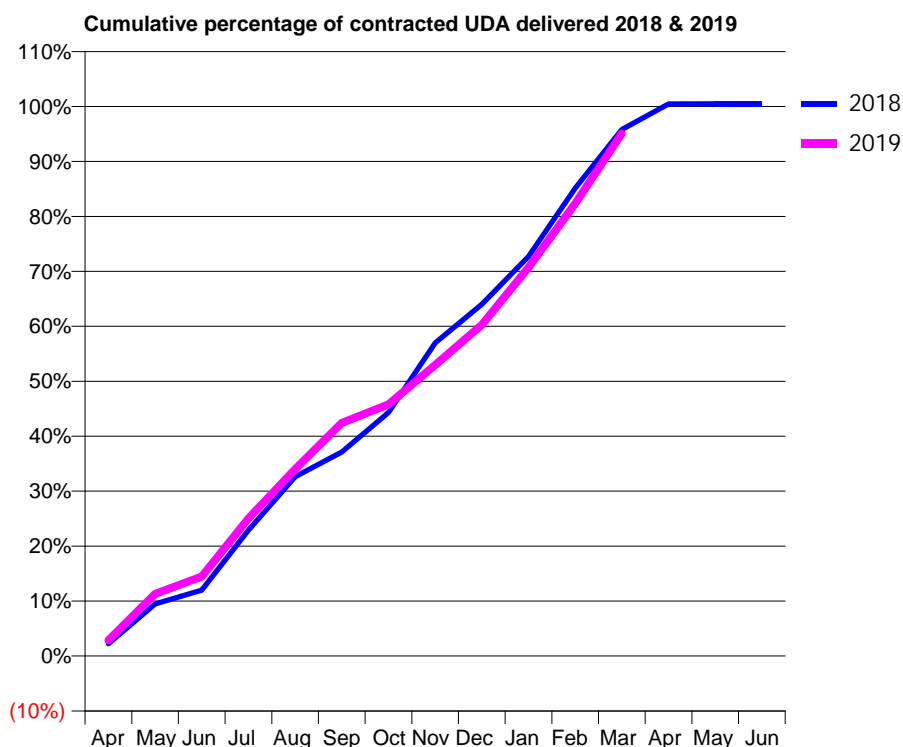
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,556      |
| Carry forward general activity (UDA)        | -17        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £92,412.17 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 851         |                               |
| Quarter ending June 2018         | 841         | ↓                             |
| Quarter ending September 2018    | 849         | →                             |
| Quarter ending December 2018     | 861         | →                             |
| Quarter ending March 2019        | 856         | →                             |
| <b>Variance since March 2018</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 80                                | 102   |
| May       | 337                               | 402   |
| June      | 427                               | 515   |
| July      | 815                               | 890   |
| August    | 1,160                             | 1,209 |
| September | 1,320                             | 1,509 |
| October   | 1,575                             | 1,629 |
| November  | 2,026                             | 1,883 |
| December  | 2,276                             | 2,143 |
| January   | 2,585                             | 2,514 |
| February  | 3,028                             | 2,928 |
| March     | 3,407                             | 3,382 |
| April     | 3,572                             |       |
| May       | 3,573                             |       |
| June      | 3,573                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 88       | 656         | 13.4%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 82       | 803         | 10.2%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 464      | 656         | 70.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 553      | 803         | 68.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 44       | 1,390       | 3.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 1,390       | 2.8%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,390       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

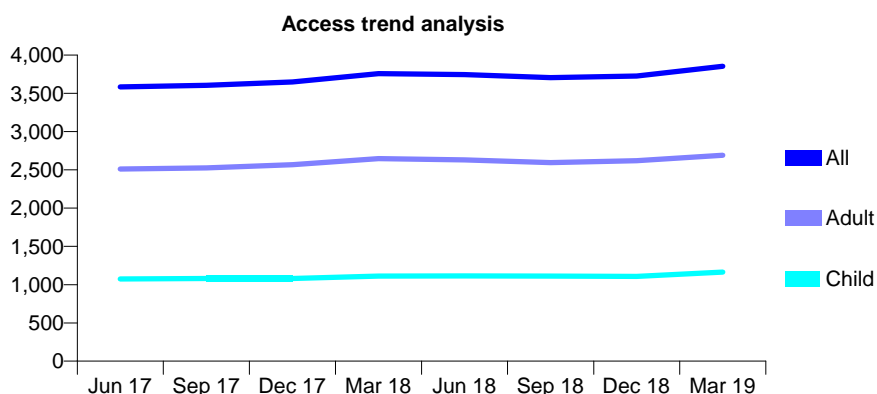
## Q69 - Vital Signs At a Glance Contract Report for 356581/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR ZR ANWAR  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 28/07/2012   |
| Contract end date    |              |

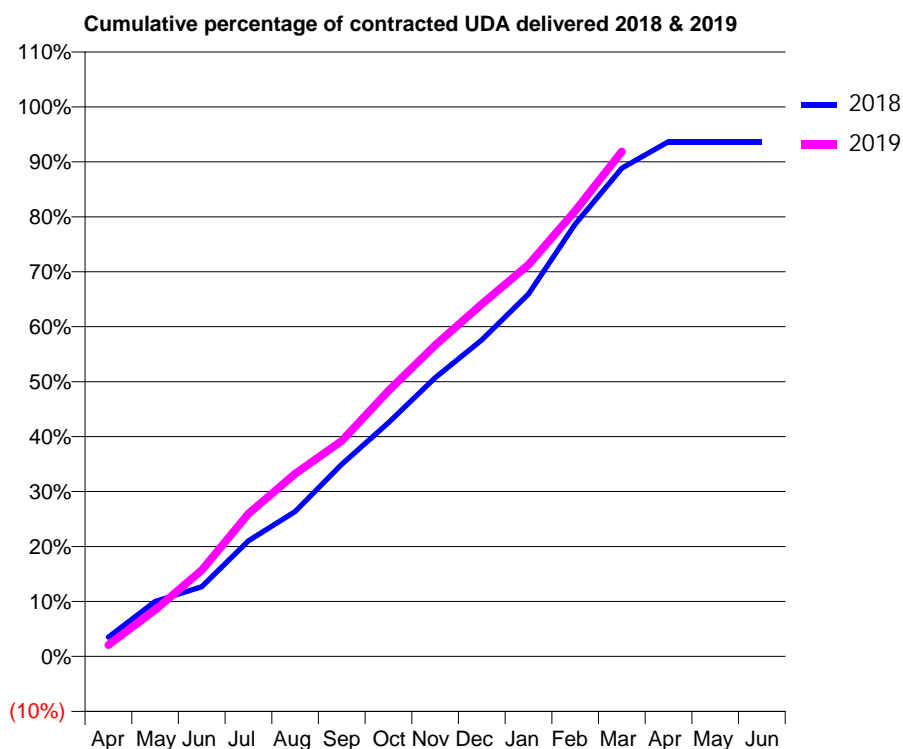
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,111      |
| Carry forward general activity (UDA)        | 203         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £242,578.34 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,757       |                               |
| Quarter ending June 2018         | 3,744       | →                             |
| Quarter ending September 2018    | 3,705       | ↓                             |
| Quarter ending December 2018     | 3,725       | →                             |
| Quarter ending March 2019        | 3,855       | ↑                             |
| <b>Variance since March 2018</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 325                               | 209   |
| May       | 928                               | 855   |
| June      | 1,176                             | 1,587 |
| July      | 1,952                             | 2,624 |
| August    | 2,447                             | 3,361 |
| September | 3,242                             | 3,964 |
| October   | 3,945                             | 4,886 |
| November  | 4,705                             | 5,726 |
| December  | 5,343                             | 6,481 |
| January   | 6,117                             | 7,209 |
| February  | 7,296                             | 8,198 |
| March     | 8,239                             | 9,289 |
| April     | 8,690                             |       |
| May       | 8,690                             |       |
| June      | 8,690                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 130      | 1,888       | 6.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 452      | 3,382       | 13.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,250    | 1,888       | 66.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,435    | 3,382       | 42.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 409      | 4,899       | 8.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 4,899       | 0.7%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 4,899       | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



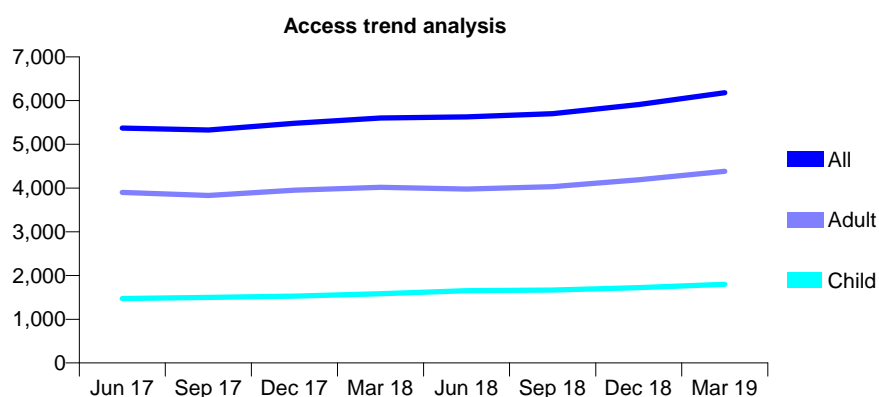
## Q69 - Vital Signs At a Glance Contract Report for 359270/0019 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR AF RAI    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2012   |
| Contract end date    |              |

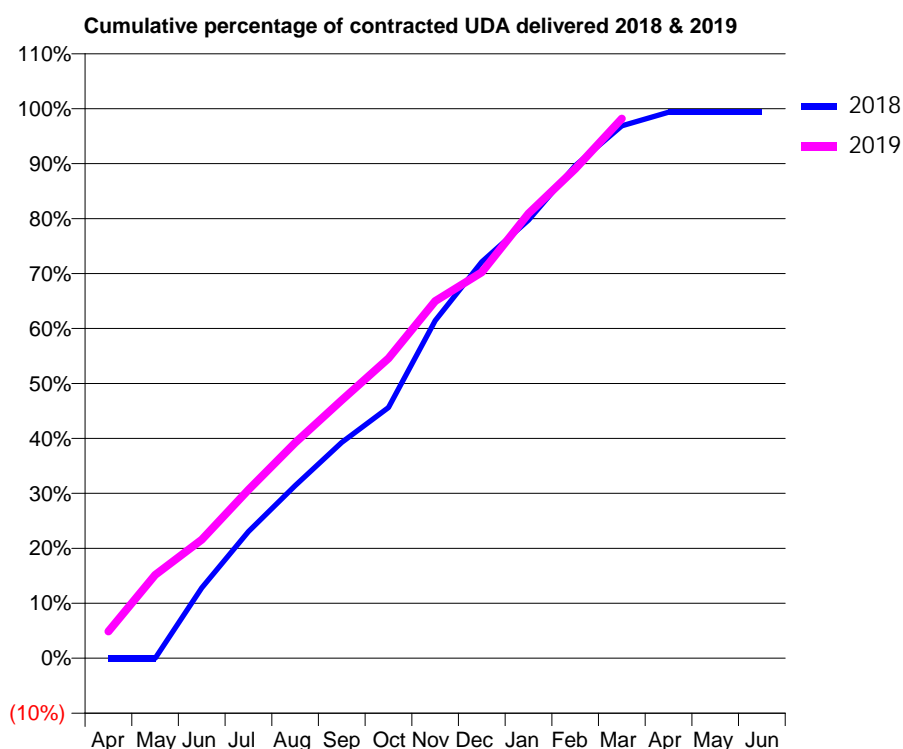
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,300      |
| Carry forward general activity (UDA)        | 84          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £356,726.66 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 5,601        |                               |
| Quarter ending June 2018         | 5,628        | →                             |
| Quarter ending September 2018    | 5,698        | →                             |
| Quarter ending December 2018     | 5,910        | ↑                             |
| Quarter ending March 2019        | 6,182        | ↑                             |
| <b>Variance since March 2018</b> | <b>10.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2018   | 2019   |
| April                             | -5     | 699    |
| May                               | -5     | 2,165  |
| June                              | 1,663  | 3,084  |
| July                              | 2,999  | 4,384  |
| August                            | 4,083  | 5,609  |
| September                         | 5,106  | 6,717  |
| October                           | 5,930  | 7,803  |
| November                          | 7,986  | 9,295  |
| December                          | 9,374  | 10,046 |
| January                           | 10,364 | 11,571 |
| February                          | 11,652 | 12,733 |
| March                             | 12,597 | 14,037 |
| April                             | 12,916 |        |
| May                               | 12,916 |        |
| June                              | 12,916 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 157      | 2,461       | 6.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 753      | 5,289       | 14.2%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,405    | 2,461       | 57.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,267    | 5,289       | 42.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,032    | 7,589       | 13.6%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 72       | 7,589       | 0.9%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 62       | 7,589       | 0.8%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

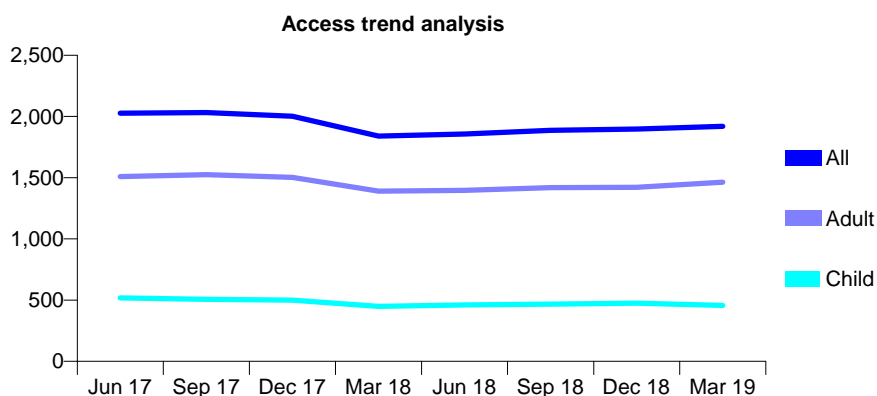
## Q69 - Vital Signs At a Glance Contract Report for 360589/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Carling Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

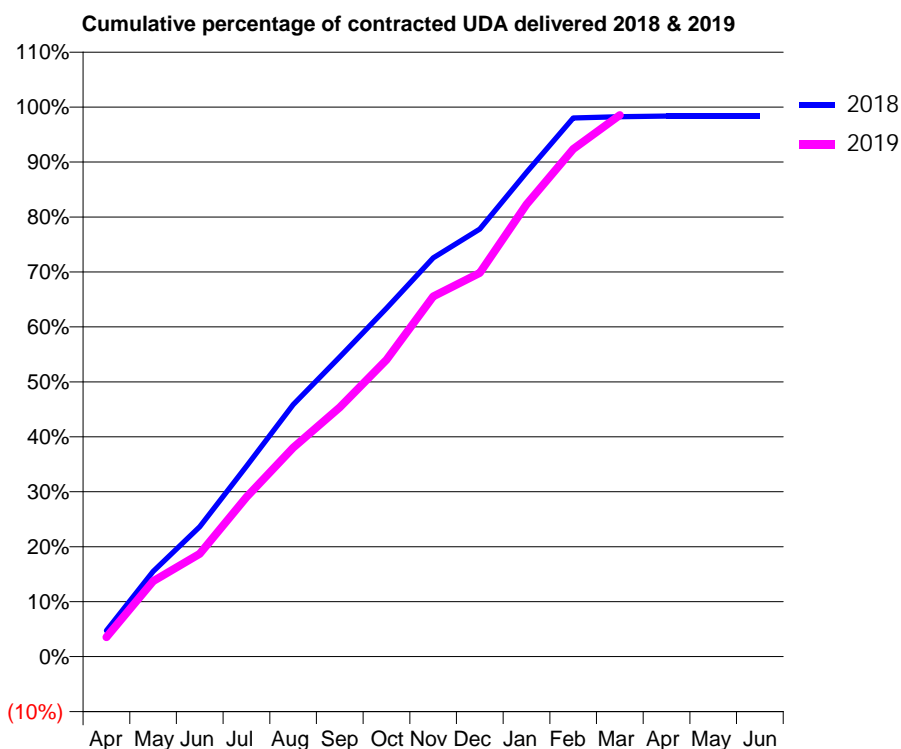
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,446       |
| Carry forward general activity (UDA)        | 88          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £151,661.35 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,840       |                               |
| Quarter ending June 2018         | 1,857       | →                             |
| Quarter ending September 2018    | 1,887       | →                             |
| Quarter ending December 2018     | 1,897       | →                             |
| Quarter ending March 2019        | 1,920       | →                             |
| <b>Variance since March 2018</b> | <b>4.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 258                               | 194   |
| May       | 845                               | 749   |
| June      | 1,288                             | 1,020 |
| July      | 1,886                             | 1,580 |
| August    | 2,497                             | 2,070 |
| September | 2,970                             | 2,471 |
| October   | 3,452                             | 2,941 |
| November  | 3,953                             | 3,568 |
| December  | 4,236                             | 3,803 |
| January   | 4,799                             | 4,481 |
| February  | 5,337                             | 5,029 |
| March     | 5,350                             | 5,366 |
| April     | 5,357                             |       |
| May       | 5,357                             |       |
| June      | 5,357                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 761         | 8.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 251      | 2,087       | 12.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 399      | 761         | 52.4%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 877      | 2,087       | 42.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 366      | 2,845       | 12.9%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 60       | 2,845       | 2.1%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,845       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

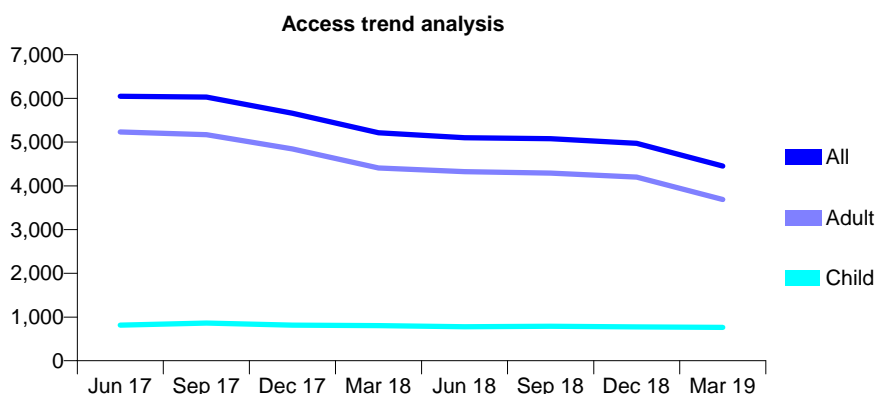
## Q69 - Vital Signs At a Glance Contract Report for 385905/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Mr S Kaura and Mr T Tariq |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

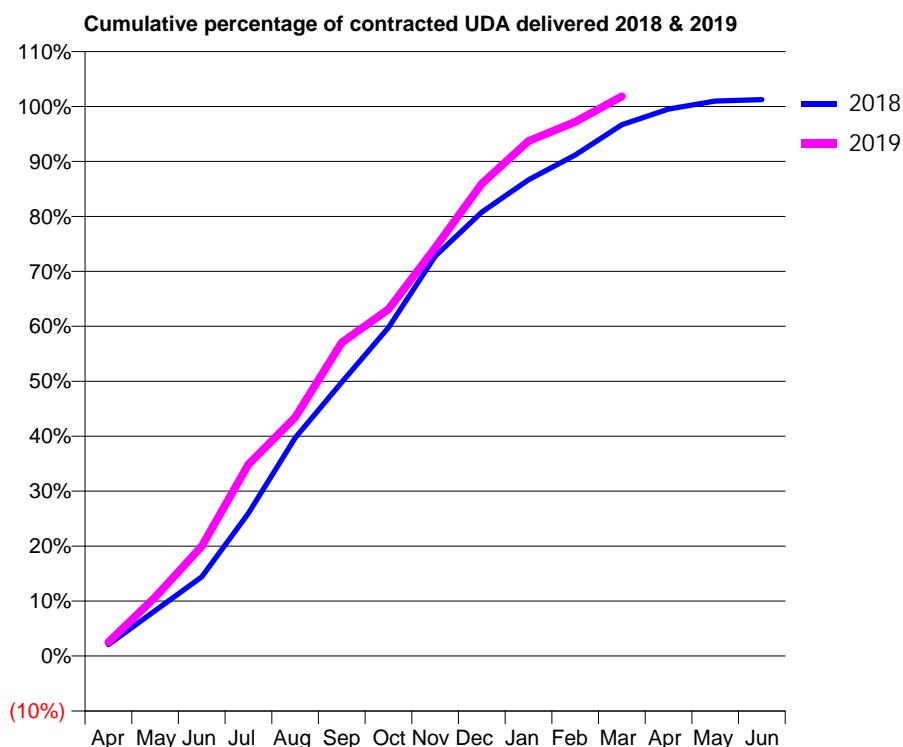
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,986      |
| Carry forward general activity (UDA)        | -136        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £351,235.10 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 5,213          |                               |
| Quarter ending June 2018         | 5,102          | ↓                             |
| Quarter ending September 2018    | 5,076          | →                             |
| Quarter ending December 2018     | 4,974          | ↓                             |
| Quarter ending March 2019        | 4,451          | ↓                             |
| <b>Variance since March 2018</b> | <b>(14.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 229                               | 304    |
| May       | 901                               | 1,284  |
| June      | 1,569                             | 2,393  |
| July      | 2,833                             | 4,182  |
| August    | 4,327                             | 5,204  |
| September | 5,429                             | 6,836  |
| October   | 6,513                             | 7,562  |
| November  | 7,930                             | 8,906  |
| December  | 8,803                             | 10,302 |
| January   | 9,443                             | 11,231 |
| February  | 9,933                             | 11,651 |
| March     | 10,533                            | 12,205 |
| April     | 10,846                            |        |
| May       | 11,005                            |        |
| June      | 11,033                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 972         | 10.5%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 576      | 4,096       | 14.1%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 299      | 972         | 30.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 992      | 4,096       | 24.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,514    | 4,839       | 31.3%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 4,839       | 0.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 4,839       | 0.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

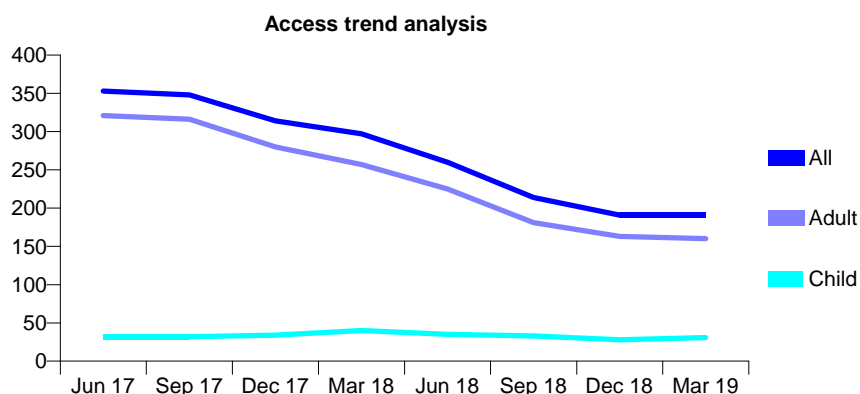
## Q69 - Vital Signs At a Glance Contract Report for 385905/0003 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Mr S Kaura and Mr T Tariq |
| Contract type name   | PDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    | 31/03/2021                |

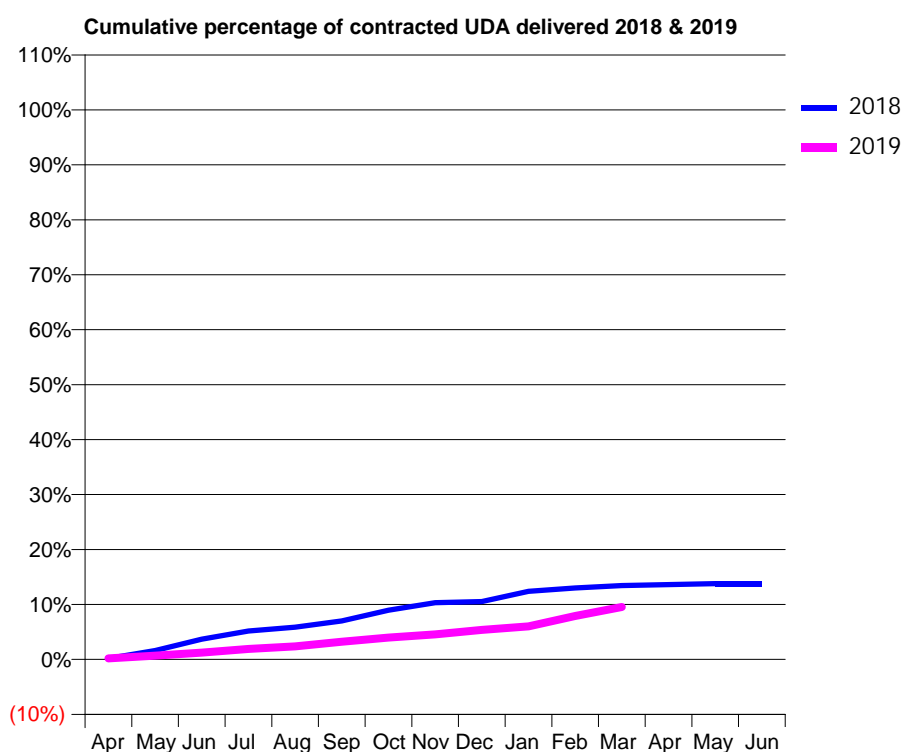
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 3,488       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £105,734.25 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 297            |                               |
| Quarter ending June 2018         | 260            | ↓                             |
| Quarter ending September 2018    | 214            | ↓                             |
| Quarter ending December 2018     | 191            | ↓                             |
| Quarter ending March 2019        | 191            | →                             |
| <b>Variance since March 2018</b> | <b>(35.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 7                                 | 6    |
| May       | 56                                | 24   |
| June      | 129                               | 43   |
| July      | 181                               | 67   |
| August    | 205                               | 82   |
| September | 244                               | 112  |
| October   | 312                               | 139  |
| November  | 360                               | 159  |
| December  | 368                               | 188  |
| January   | 432                               | 210  |
| February  | 454                               | 275  |
| March     | 469                               | 333  |
| April     | 475                               |      |
| May       | 481                               |      |
| June      | 481                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 56          | 0.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 210         | 2.9%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 56          | 0.0%     | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 210         | 0.0%     | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 241      | 257         | 93.8%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 257         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 257         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

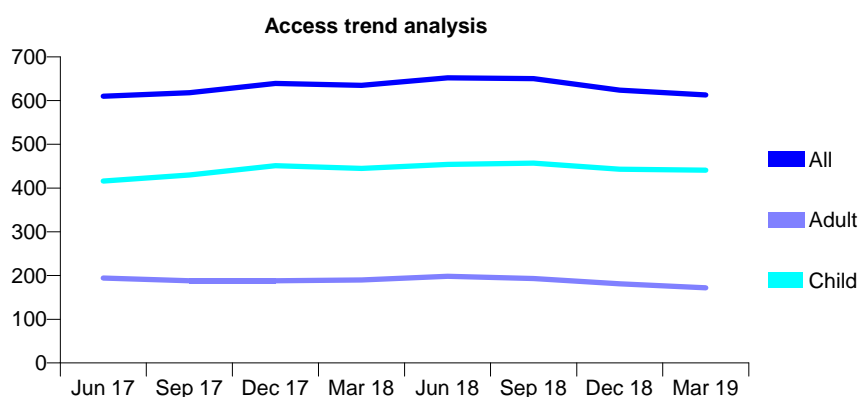
## Q69 - Vital Signs At a Glance Contract Report for 566039/0005 - March 2019

|                      |                                       |
|----------------------|---------------------------------------|
| Name or company name | Woodstock Dental Practice Partnership |
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 01/04/2006                            |
| Contract end date    |                                       |

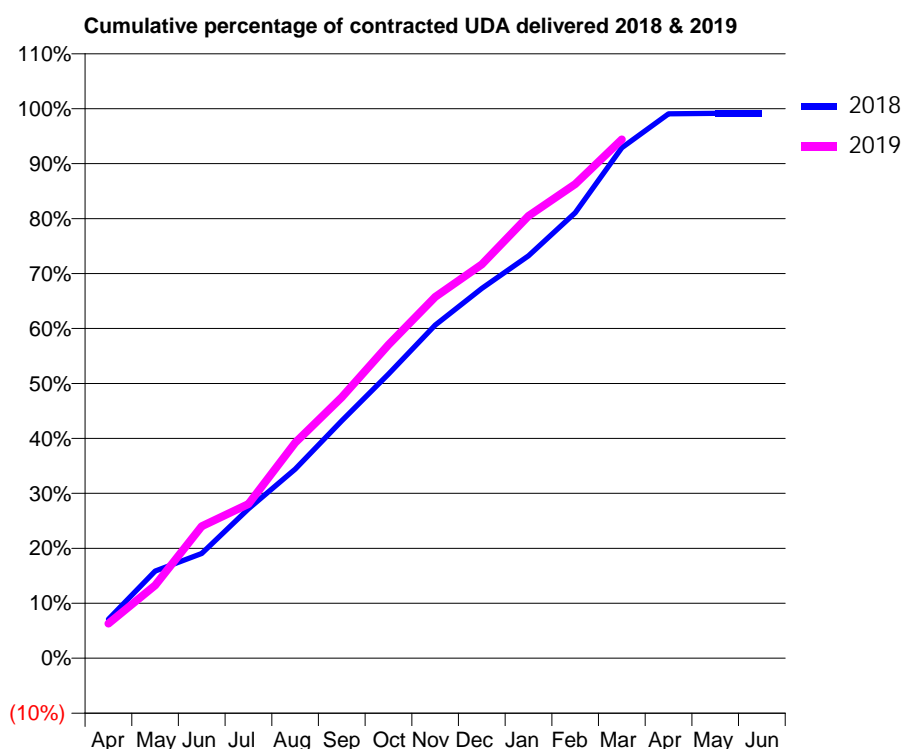
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,050      |
| Carry forward general activity (UDA)        | 9          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,539.76 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 635           |                               |
| Quarter ending June 2018         | 652           | ↑                             |
| Quarter ending September 2018    | 650           | →                             |
| Quarter ending December 2018     | 624           | ↓                             |
| Quarter ending March 2019        | 613           | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019 |
|-----------|-------|------|
| April     | 78    | 66   |
| May       | 174   | 139  |
| June      | 210   | 252  |
| July      | 299   | 295  |
| August    | 378   | 412  |
| September | 475   | 498  |
| October   | 569   | 599  |
| November  | 667   | 690  |
| December  | 740   | 752  |
| January   | 805   | 845  |
| February  | 892   | 906  |
| March     | 1,022 | 991  |
| April     | 1,090 |      |
| May       | 1,091 |      |
| June      | 1,091 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 599         | 6.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 146         | 11.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 330      | 599         | 55.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 52       | 146         | 35.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 707         | 2.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 707         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 707         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

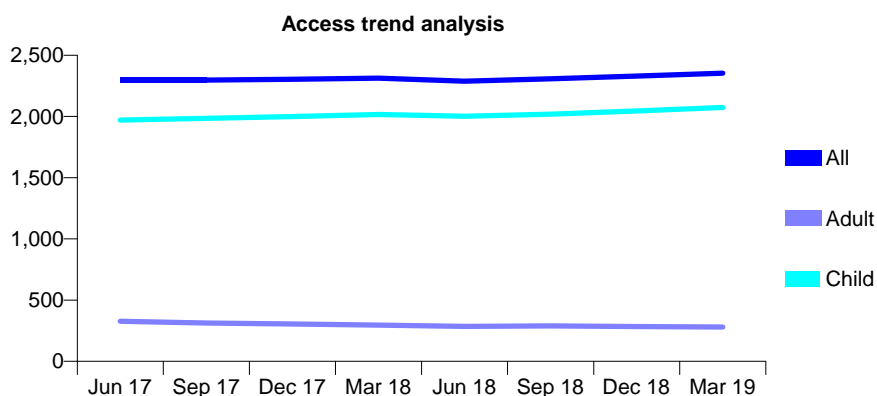
## Q69 - Vital Signs At a Glance Contract Report for 566551/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR GB DERRY  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

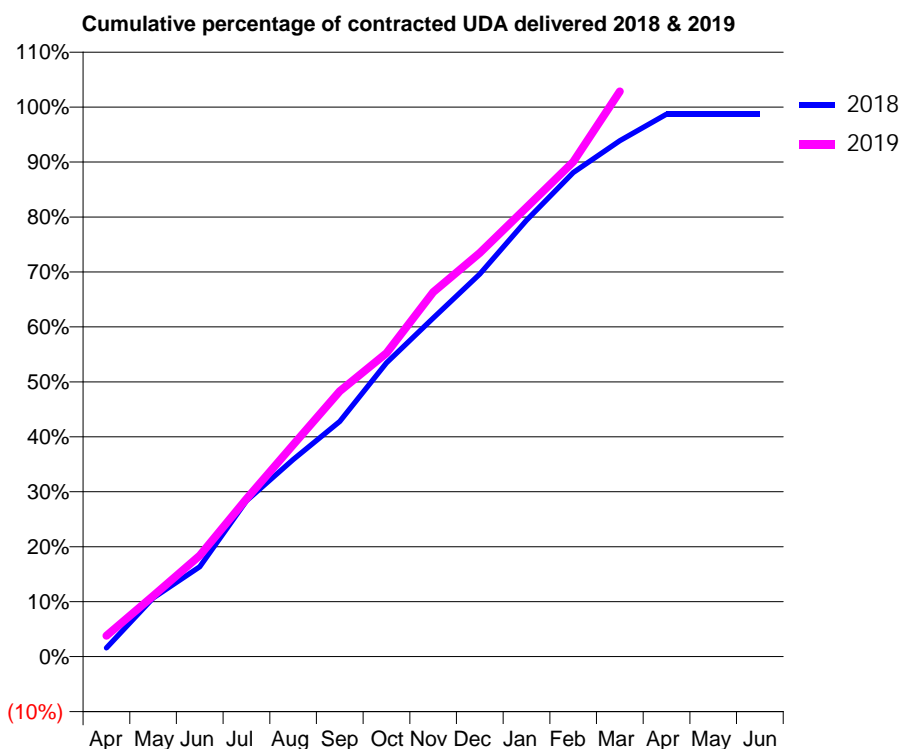
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,000       |
| Carry forward general activity (UDA)        | 64          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £139,195.97 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,313       |                               |
| Quarter ending June 2018         | 2,288       | ↓                             |
| Quarter ending September 2018    | 2,308       | →                             |
| Quarter ending December 2018     | 2,330       | →                             |
| Quarter ending March 2019        | 2,354       | →                             |
| <b>Variance since March 2018</b> | <b>1.8%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 80                                | 190   |
| May       | 534                               | 553   |
| June      | 817                               | 920   |
| July      | 1,418                             | 1,435 |
| August    | 1,793                             | 1,928 |
| September | 2,139                             | 2,415 |
| October   | 2,672                             | 2,763 |
| November  | 3,081                             | 3,317 |
| December  | 3,480                             | 3,673 |
| January   | 3,969                             | 4,088 |
| February  | 4,404                             | 4,502 |
| March     | 4,694                             | 5,142 |
| April     | 4,936                             |       |
| May       | 4,936                             |       |
| June      | 4,936                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 381      | 4,020       | 9.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 192         | 4.7%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,897    | 4,020       | 72.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 152      | 192         | 79.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 177      | 3,992       | 4.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 3,992       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3,992       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

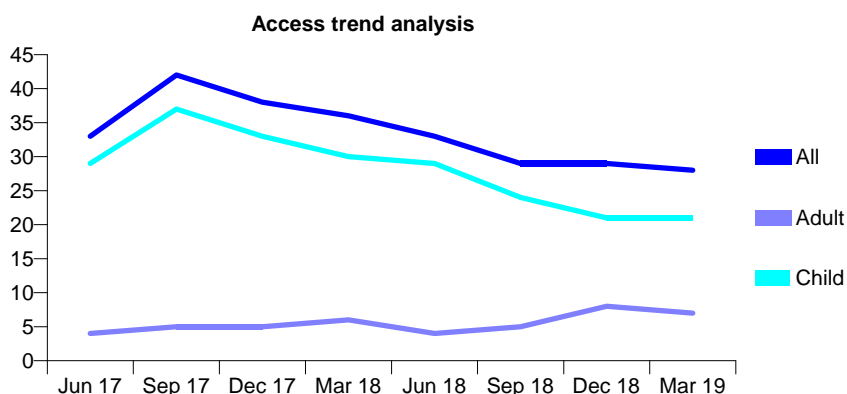
## Q69 - Vital Signs At a Glance Contract Report for 568430/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR PG CRUCI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 04/07/2018   |

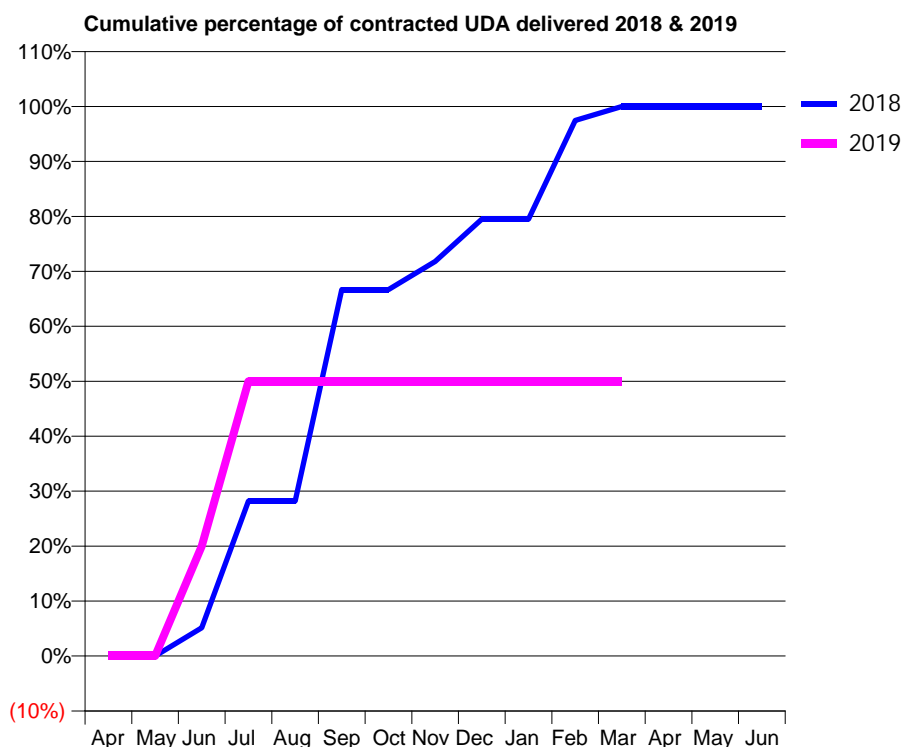
|   |         |
|---|---------|
| 18/19 Contracted general activity (UDA)     | 10      |
| Carry forward general activity (UDA)        | 0       |
| 18/19 Contracted orthodontic activity (UOA) | 0       |
| Carry forward orthodontic activity (UOA)    | 0       |
| Baseline contract value                     | £243.44 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 36             |                               |
| Quarter ending June 2018         | 33             | ↓                             |
| Quarter ending September 2018    | 29             | ↓                             |
| Quarter ending December 2018     | 29             | →                             |
| Quarter ending March 2019        | 28             | ↓                             |
| <b>Variance since March 2018</b> | <b>(22.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 0                                 | 0    |
| June      | 2                                 | 2    |
| July      | 11                                | 5    |
| August    | 11                                | 5    |
| September | 26                                | 5    |
| October   | 26                                | 5    |
| November  | 28                                | 5    |
| December  | 31                                | 5    |
| January   | 31                                | 5    |
| February  | 38                                | 5    |
| March     | 39                                | 5    |
| April     | 39                                |      |
| May       | 39                                |      |
| June      | 39                                |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 6           | 0.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1        | 6           | 16.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 5           | 0.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 5           | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 5           | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

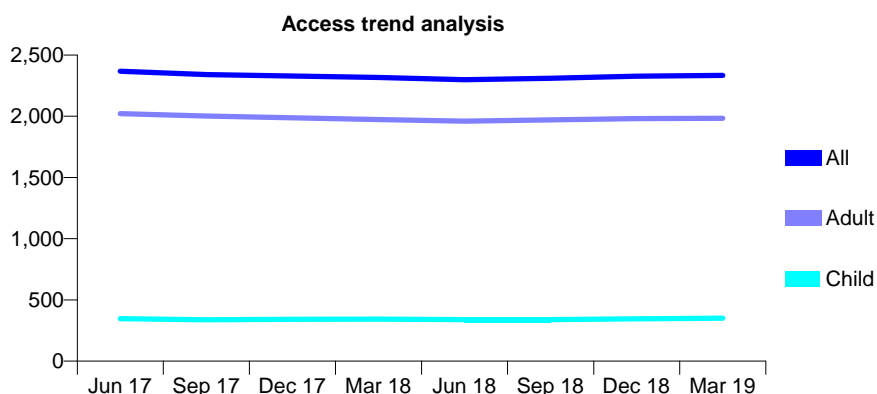
## Q69 - Vital Signs At a Glance Contract Report for 575682/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Coull, Patel & Taftt |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    |                      |

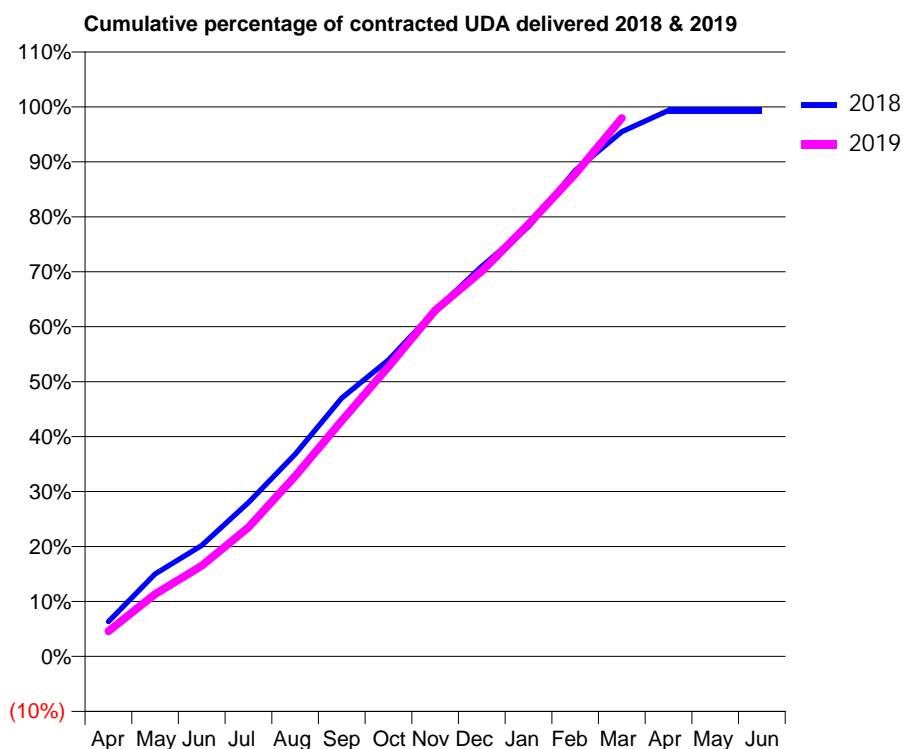
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,812       |
| Carry forward general activity (UDA)        | 44          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £165,638.10 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,317       |                               |
| Quarter ending June 2018         | 2,299       | →                             |
| Quarter ending September 2018    | 2,310       | →                             |
| Quarter ending December 2018     | 2,327       | →                             |
| Quarter ending March 2019        | 2,334       | →                             |
| <b>Variance since March 2018</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 432                               | 313   |
| May       | 1,023                             | 772   |
| June      | 1,377                             | 1,125 |
| July      | 1,909                             | 1,602 |
| August    | 2,507                             | 2,235 |
| September | 3,203                             | 2,921 |
| October   | 3,676                             | 3,592 |
| November  | 4,287                             | 4,291 |
| December  | 4,836                             | 4,777 |
| January   | 5,325                             | 5,357 |
| February  | 6,025                             | 5,981 |
| March     | 6,503                             | 6,672 |
| April     | 6,766                             |       |
| May       | 6,766                             |       |
| June      | 6,767                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 536         | 3.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 236      | 3,002       | 7.9%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 366      | 536         | 68.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,927    | 3,002       | 64.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 196      | 3,416       | 5.7%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 3,416       | 0.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 3,416       | 0.8%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



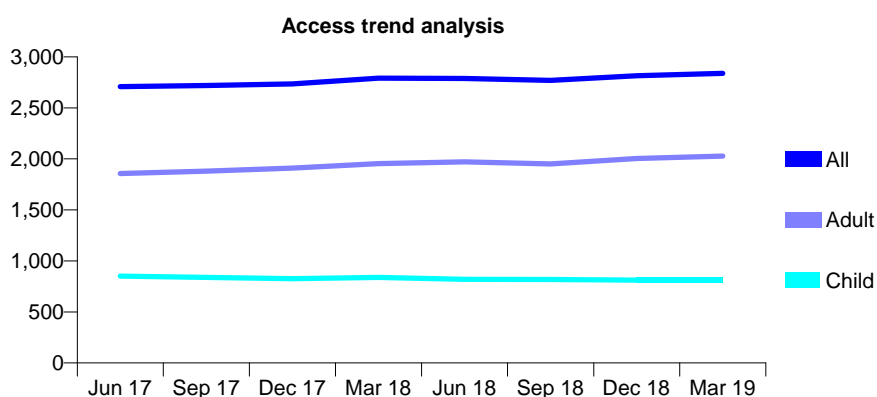
## Q69 - Vital Signs At a Glance Contract Report for 578967/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Lion House Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    |                            |

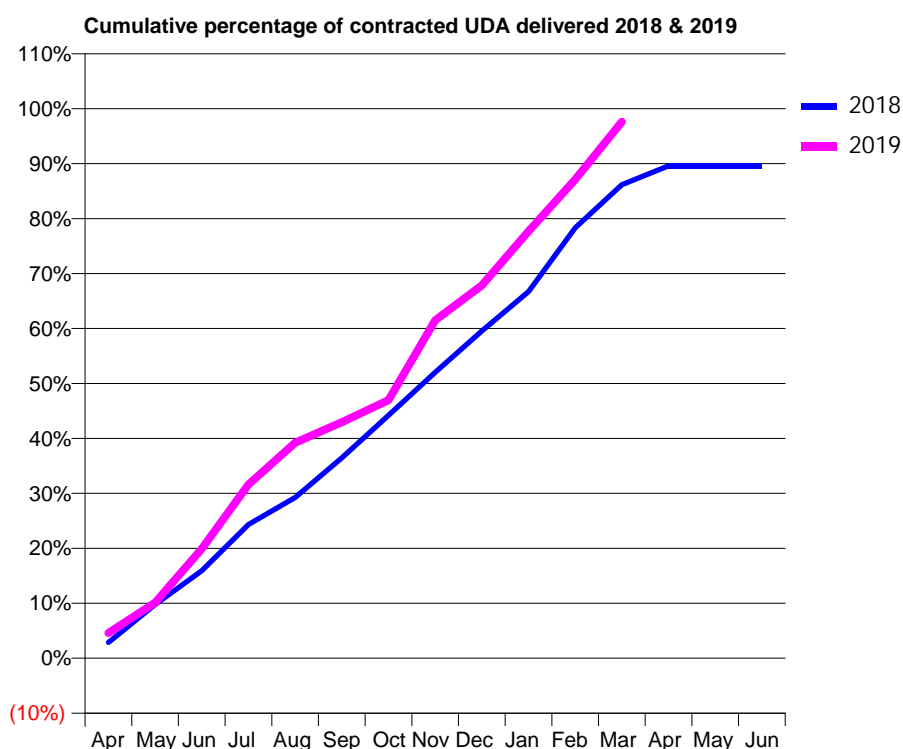
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,646       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £185,917.36 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,792       |                               |
| Quarter ending June 2018         | 2,789       | →                             |
| Quarter ending September 2018    | 2,769       | →                             |
| Quarter ending December 2018     | 2,815       | →                             |
| Quarter ending March 2019        | 2,839       | →                             |
| <b>Variance since March 2018</b> | <b>1.7%</b> | <b>→</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 219   | 351   |
| May                               | 746   | 774   |
| June                              | 1,218 | 1,523 |
| July                              | 1,859 | 2,416 |
| August                            | 2,237 | 2,999 |
| September                         | 2,785 | 3,283 |
| October                           | 3,380 | 3,591 |
| November                          | 3,979 | 4,700 |
| December                          | 4,553 | 5,188 |
| January                           | 5,100 | 5,940 |
| February                          | 5,989 | 6,659 |
| March                             | 6,589 | 7,461 |
| April                             | 6,850 |       |
| May                               | 6,851 |       |
| June                              | 6,851 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 110      | 1,402       | 7.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 355      | 2,720       | 13.1%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 915      | 1,402       | 65.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,404    | 2,720       | 51.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 322      | 3,984       | 8.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 3,984       | 0.8%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 3,984       | 0.8%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

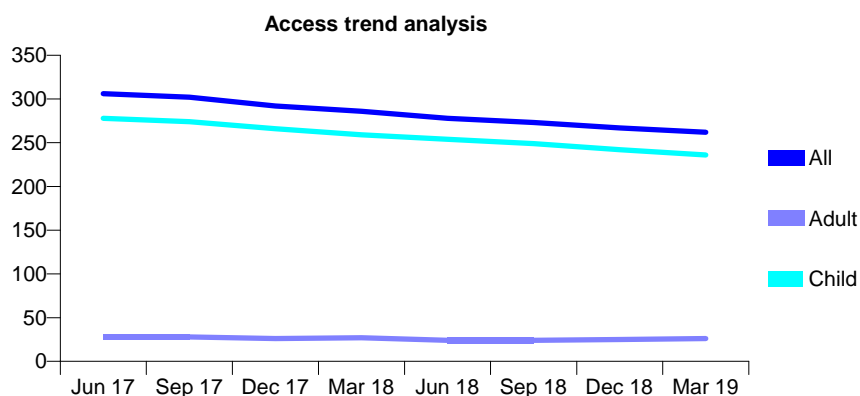
## Q69 - Vital Signs At a Glance Contract Report for 630209/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR CR NIXON  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

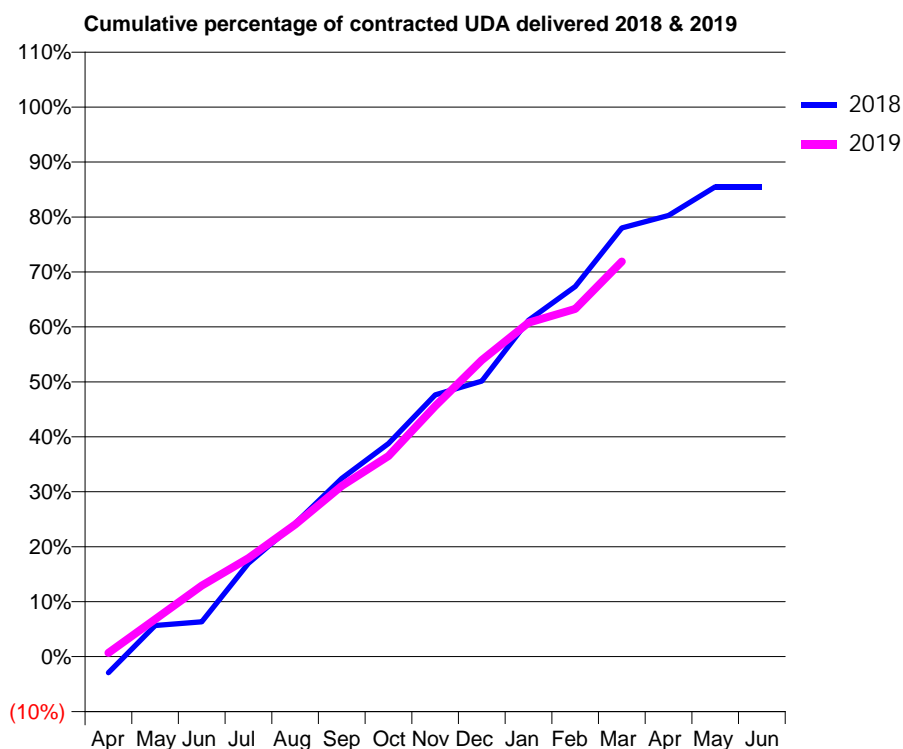
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 441        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,439.62 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 286           |                               |
| Quarter ending June 2018         | 278           | ↓                             |
| Quarter ending September 2018    | 273           | ↓                             |
| Quarter ending December 2018     | 267           | ↓                             |
| Quarter ending March 2019        | 262           | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -13                               | 3    |
| May       | 25                                | 30   |
| June      | 28                                | 57   |
| July      | 75                                | 79   |
| August    | 107                               | 106  |
| September | 143                               | 137  |
| October   | 171                               | 161  |
| November  | 210                               | 201  |
| December  | 221                               | 238  |
| January   | 270                               | 268  |
| February  | 297                               | 279  |
| March     | 344                               | 317  |
| April     | 354                               |      |
| May       | 377                               |      |
| June      | 377                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 311         | 6.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 6           | 16.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 202      | 311         | 65.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4        | 6           | 66.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 286         | 0.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 286         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 286         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

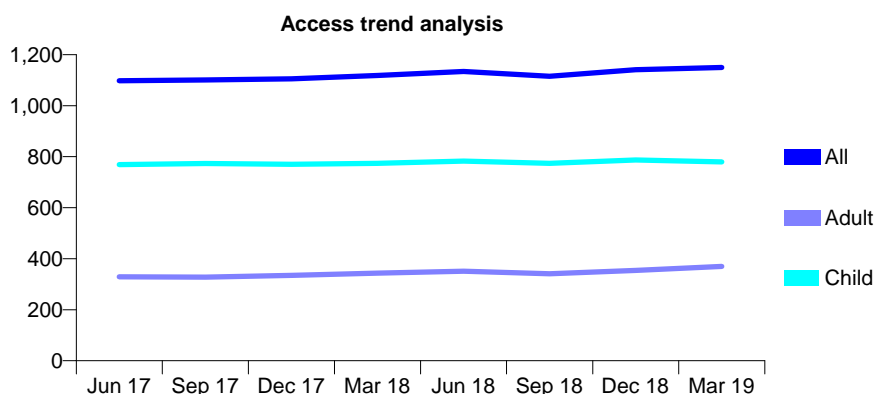
## Q69 - Vital Signs At a Glance Contract Report for 630640/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MRS ME SHAW  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

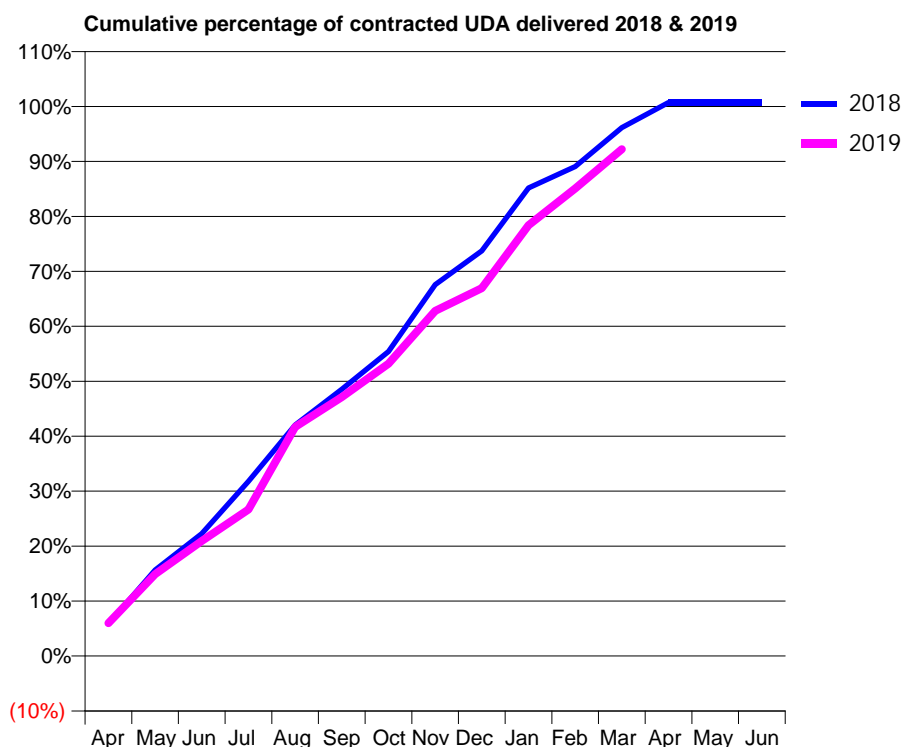
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,164      |
| Carry forward general activity (UDA)        | -15        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £48,444.88 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,118       |                               |
| Quarter ending June 2018         | 1,134       | →                             |
| Quarter ending September 2018    | 1,115       | ↓                             |
| Quarter ending December 2018     | 1,141       | ↑                             |
| Quarter ending March 2019        | 1,150       | →                             |
| <b>Variance since March 2018</b> | <b>2.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 128                               | 129   |
| May       | 339                               | 323   |
| June      | 482                               | 453   |
| July      | 688                               | 577   |
| August    | 910                               | 903   |
| September | 1,050                             | 1,020 |
| October   | 1,199                             | 1,151 |
| November  | 1,462                             | 1,359 |
| December  | 1,596                             | 1,448 |
| January   | 1,843                             | 1,696 |
| February  | 1,927                             | 1,841 |
| March     | 2,081                             | 1,996 |
| April     | 2,180                             |       |
| May       | 2,180                             |       |
| June      | 2,180                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 1,341       | 5.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 14       | 315         | 4.4%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 948      | 1,341       | 70.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 199      | 315         | 63.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 1,585       | 1.5%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,585       | 0.1%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,585       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

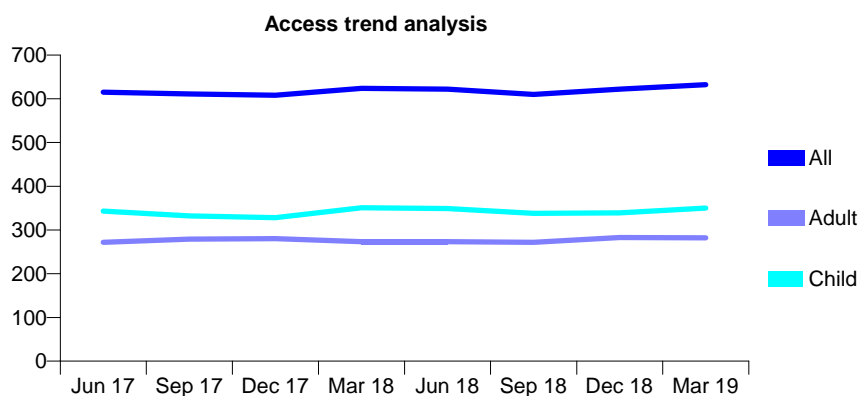
## Q69 - Vital Signs At a Glance Contract Report for 631043/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR PR COLLINS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

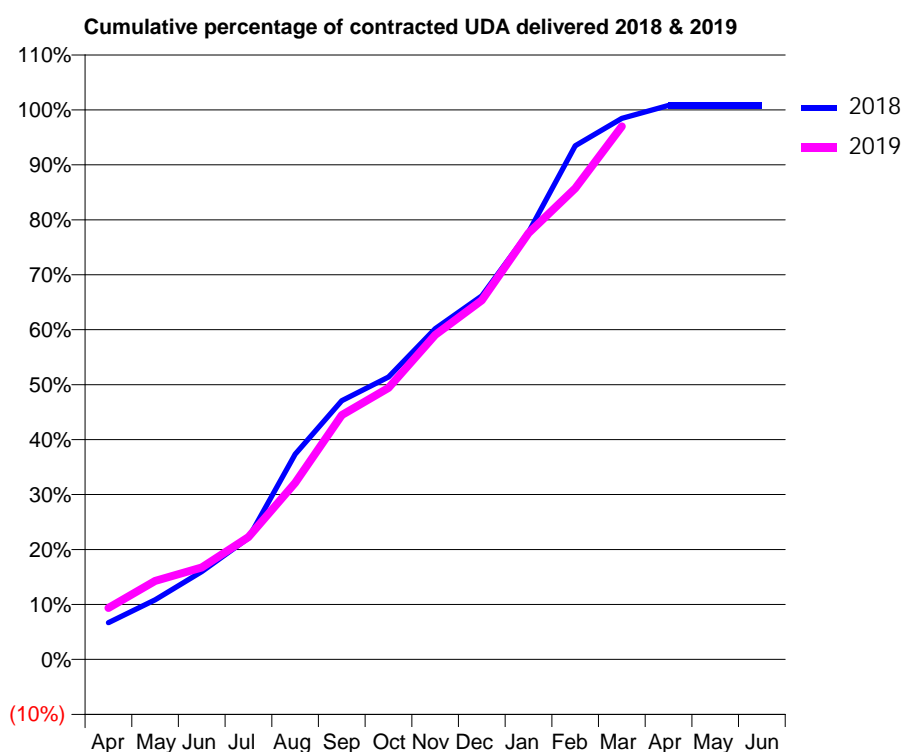
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,226      |
| Carry forward general activity (UDA)        | -9         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £31,958.14 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 624         |                               |
| Quarter ending June 2018         | 622         | →                             |
| Quarter ending September 2018    | 610         | ↓                             |
| Quarter ending December 2018     | 622         | →                             |
| Quarter ending March 2019        | 632         | →                             |
| <b>Variance since March 2018</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 82    | 115   |
| May       | 133   | 175   |
| June      | 196   | 205   |
| July      | 271   | 273   |
| August    | 458   | 394   |
| September | 577   | 545   |
| October   | 630   | 606   |
| November  | 738   | 724   |
| December  | 811   | 801   |
| January   | 953   | 951   |
| February  | 1,146 | 1,051 |
| March     | 1,207 | 1,189 |
| April     | 1,236 |       |
| May       | 1,236 |       |
| June      | 1,236 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 503         | 2.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 251         | 6.8%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 281      | 503         | 55.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 96       | 251         | 38.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 733         | 0.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 733         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 733         | 1.8%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

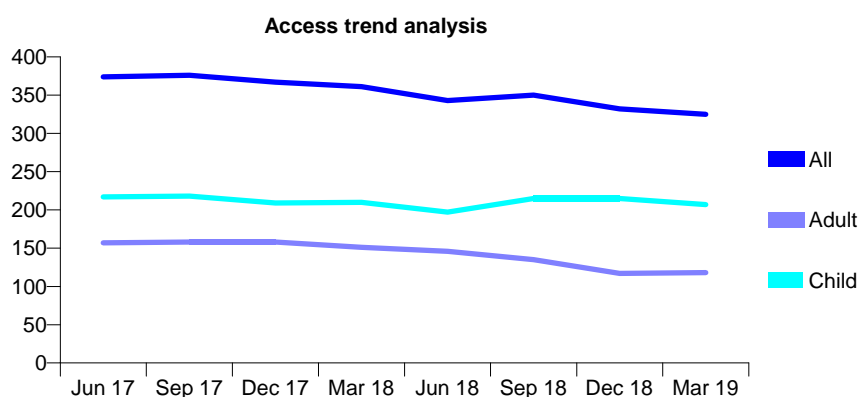
## Q69 - Vital Signs At a Glance Contract Report for 631582/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR NM GOLDSMITH |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

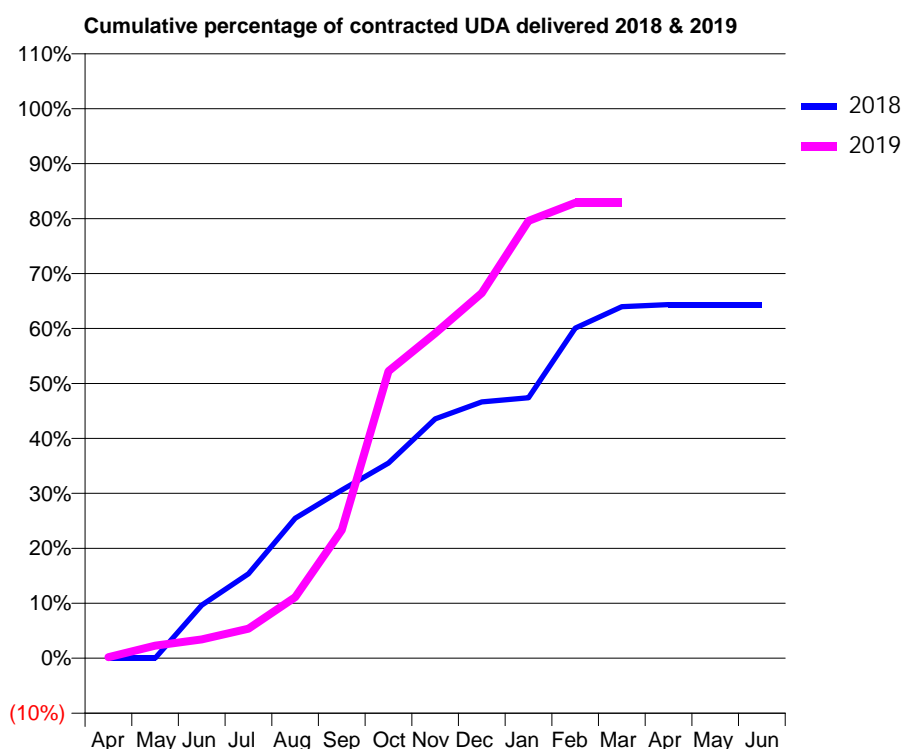
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 525        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,703.04 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 361            |                               |
| Quarter ending June 2018         | 343            | ↓                             |
| Quarter ending September 2018    | 350            | ↑                             |
| Quarter ending December 2018     | 332            | ↓                             |
| Quarter ending March 2019        | 325            | ↓                             |
| <b>Variance since March 2018</b> | <b>(10.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 1    |
| May       | 0                                 | 12   |
| June      | 73                                | 18   |
| July      | 117                               | 28   |
| August    | 193                               | 58   |
| September | 232                               | 122  |
| October   | 269                               | 274  |
| November  | 330                               | 310  |
| December  | 353                               | 349  |
| January   | 359                               | 418  |
| February  | 455                               | 435  |
| March     | 485                               | 435  |
| April     | 488                               |      |
| May       | 488                               |      |
| June      | 488                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 314         | 8.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 86          | 1.2%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 213      | 314         | 67.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 53       | 86          | 61.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 386         | 5.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 386         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 386         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

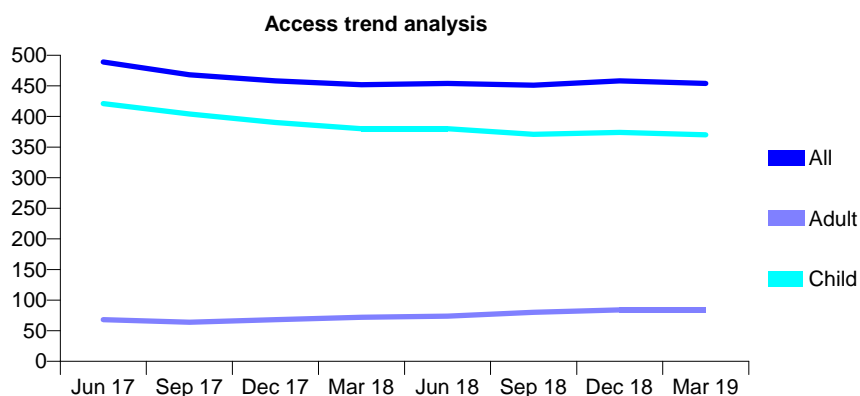
## Q69 - Vital Signs At a Glance Contract Report for 632635/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Blanchard and Castle |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 04/11/2006           |
| Contract end date    |                      |

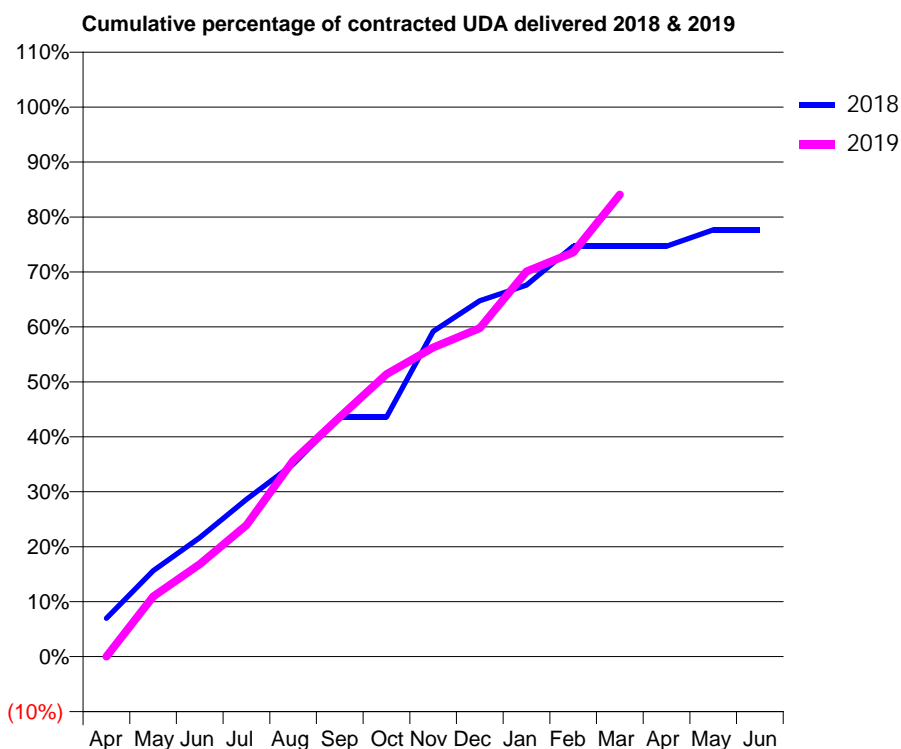
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 846        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,690.17 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 452         |                               |
| Quarter ending June 2018         | 454         | →                             |
| Quarter ending September 2018    | 451         | →                             |
| Quarter ending December 2018     | 458         | →                             |
| Quarter ending March 2019        | 454         | →                             |
| <b>Variance since March 2018</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 59                                | 0    |
| May       | 132                               | 92   |
| June      | 183                               | 142  |
| July      | 242                               | 202  |
| August    | 296                               | 302  |
| September | 369                               | 369  |
| October   | 369                               | 435  |
| November  | 501                               | 476  |
| December  | 548                               | 506  |
| January   | 572                               | 593  |
| February  | 632                               | 622  |
| March     | 632                               | 711  |
| April     | 632                               |      |
| May       | 657                               |      |
| June      | 657                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 579         | 4.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 43          | 2.3%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 369      | 579         | 63.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 29       | 43          | 67.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 538         | 1.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 538         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 538         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

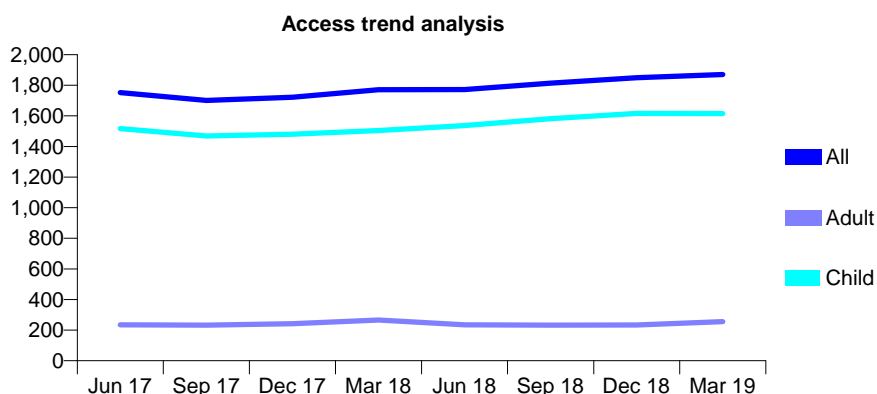
## Q69 - Vital Signs At a Glance Contract Report for 641464/0004 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | Robin Denville, Barry Lanesman and Jason |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 02/06/2012                               |
| Contract end date    |  |

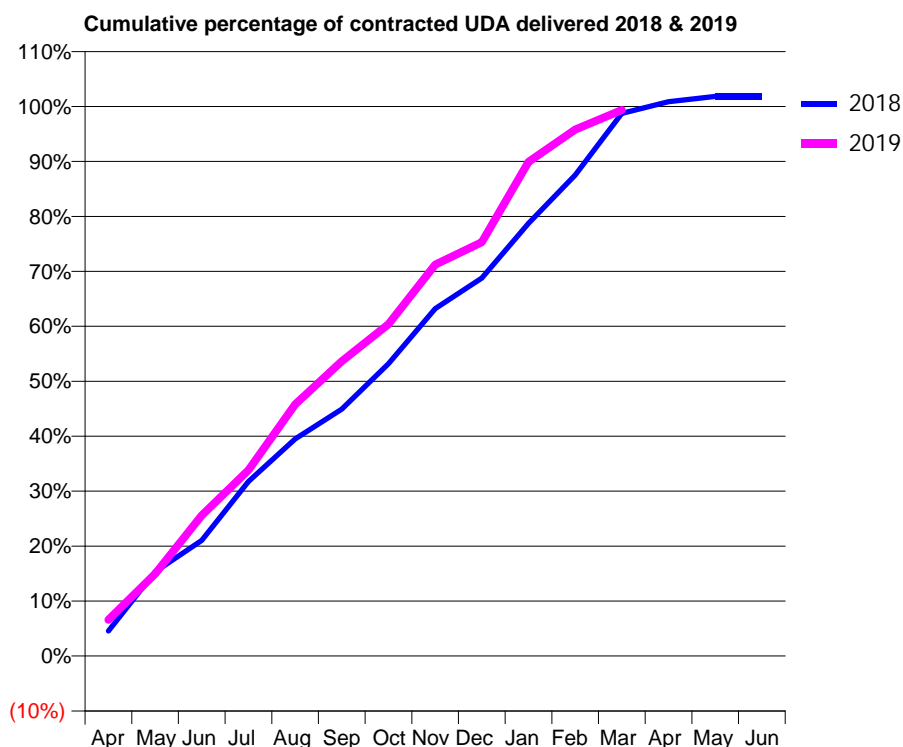
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,414       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £100,433.17 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,771       |                               |
| Quarter ending June 2018         | 1,772       | →                             |
| Quarter ending September 2018    | 1,814       | ↑                             |
| Quarter ending December 2018     | 1,850       | →                             |
| Quarter ending March 2019        | 1,871       | →                             |
| <b>Variance since March 2018</b> | <b>5.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 202                               | 291   |
| May       | 677                               | 660   |
| June      | 929                               | 1,130 |
| July      | 1,401                             | 1,494 |
| August    | 1,744                             | 2,022 |
| September | 1,983                             | 2,367 |
| October   | 2,347                             | 2,666 |
| November  | 2,790                             | 3,143 |
| December  | 3,035                             | 3,323 |
| January   | 3,475                             | 3,969 |
| February  | 3,863                             | 4,229 |
| March     | 4,358                             | 4,385 |
| April     | 4,452                             |       |
| May       | 4,494                             |       |
| June      | 4,494                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 171      | 2,497       | 6.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 118         | 6.8%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,547    | 2,497       | 62.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 88       | 118         | 74.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 79       | 2,552       | 3.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,552       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,552       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

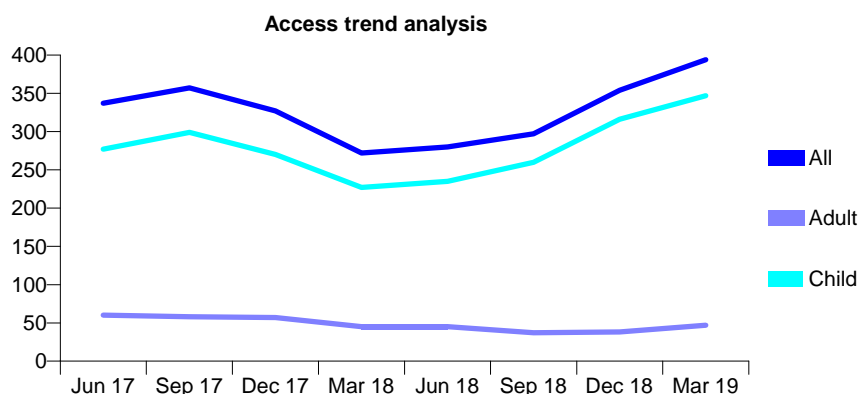
## Q69 - Vital Signs At a Glance Contract Report for 642215/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS EH NICHOLS |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

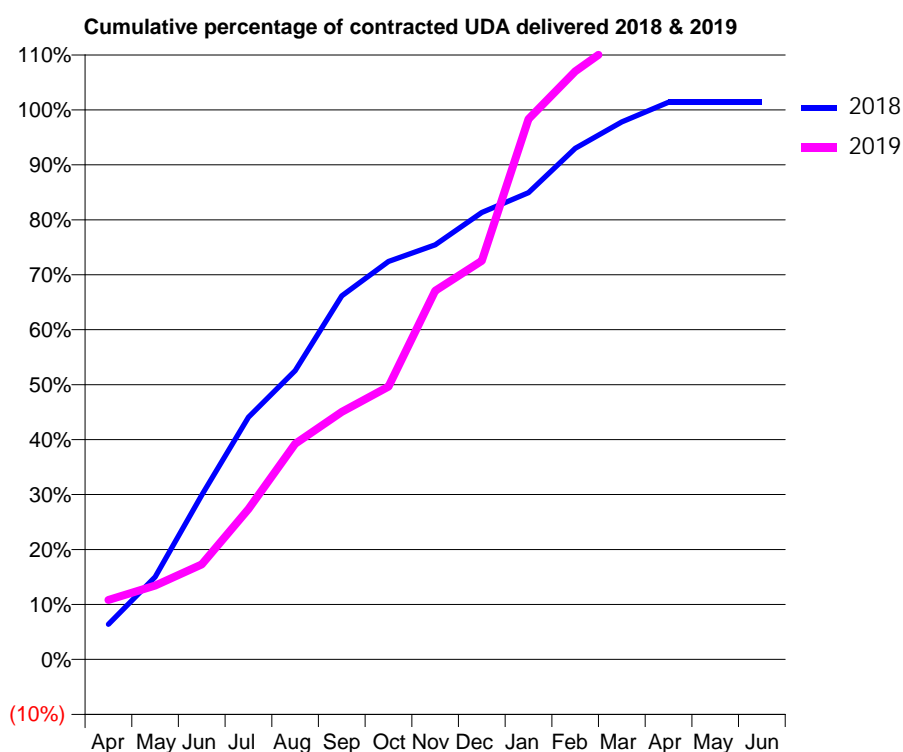
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 500        |
| Carry forward general activity (UDA)        | -6         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,887.49 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 272          |                               |
| Quarter ending June 2018         | 280          | ↑                             |
| Quarter ending September 2018    | 297          | ↑                             |
| Quarter ending December 2018     | 354          | ↑                             |
| Quarter ending March 2019        | 394          | ↑                             |
| <b>Variance since March 2018</b> | <b>44.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 32                                | 54   |
| May       | 75                                | 67   |
| June      | 149                               | 86   |
| July      | 220                               | 137  |
| August    | 263                               | 196  |
| September | 331                               | 225  |
| October   | 362                               | 248  |
| November  | 377                               | 335  |
| December  | 407                               | 363  |
| January   | 425                               | 492  |
| February  | 465                               | 535  |
| March     | 489                               | 565  |
| April     | 507                               |      |
| May       | 507                               |      |
| June      | 507                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 442         | 4.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 22          | 0.0%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 160      | 442         | 36.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9        | 22          | 40.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 454         | 2.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 454         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 454         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



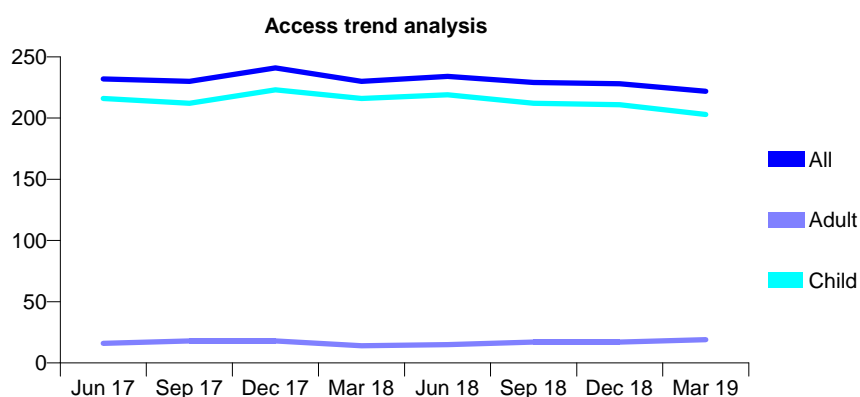
## Q69 - Vital Signs At a Glance Contract Report for 644188/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR PC CHEN   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

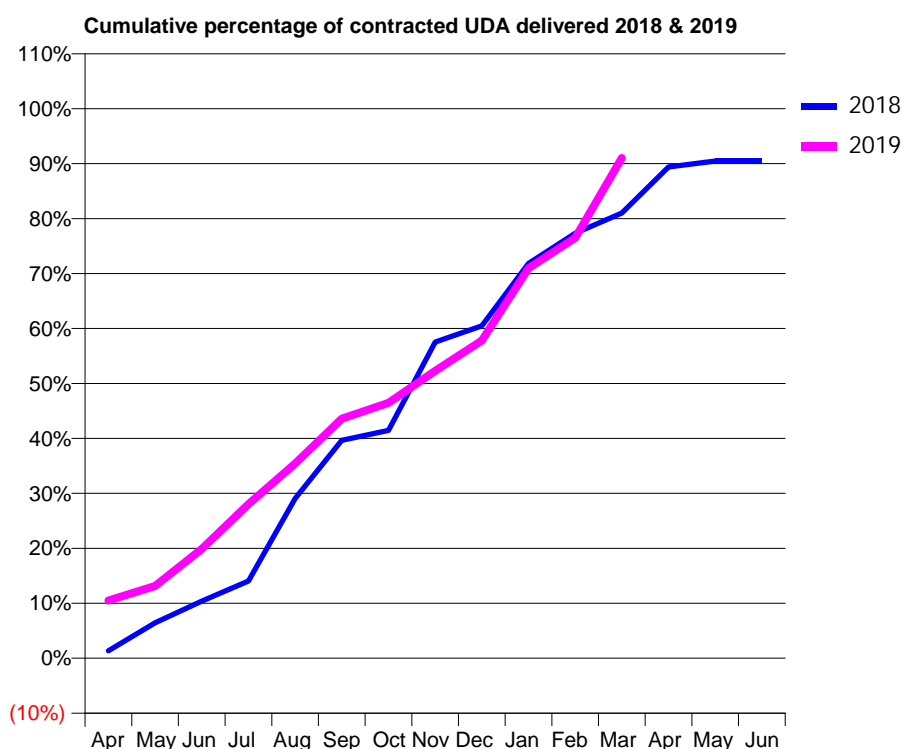
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 381       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,264.27 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 230           |                               |
| Quarter ending June 2018         | 234           | →                             |
| Quarter ending September 2018    | 229           | ↓                             |
| Quarter ending December 2018     | 228           | →                             |
| Quarter ending March 2019        | 222           | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 5    | 40   |
| May       | 25   | 50   |
| June      | 40   | 76   |
| July      | 54   | 107  |
| August    | 111  | 135  |
| September | 151  | 166  |
| October   | 158  | 177  |
| November  | 219  | 199  |
| December  | 230  | 220  |
| January   | 274  | 270  |
| February  | 295  | 291  |
| March     | 309  | 347  |
| April     | 341  |      |
| May       | 345  |      |
| June      | 345  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 272         | 4.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 7           | 28.6%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 141      | 272         | 51.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 7           | 42.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 253         | 3.6%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 253         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 253         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

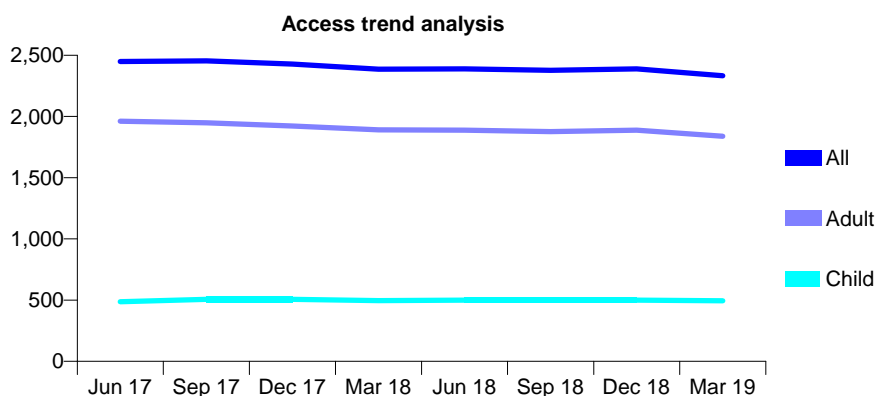
## Q69 - Vital Signs At a Glance Contract Report for 648744/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR NV BDIANI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

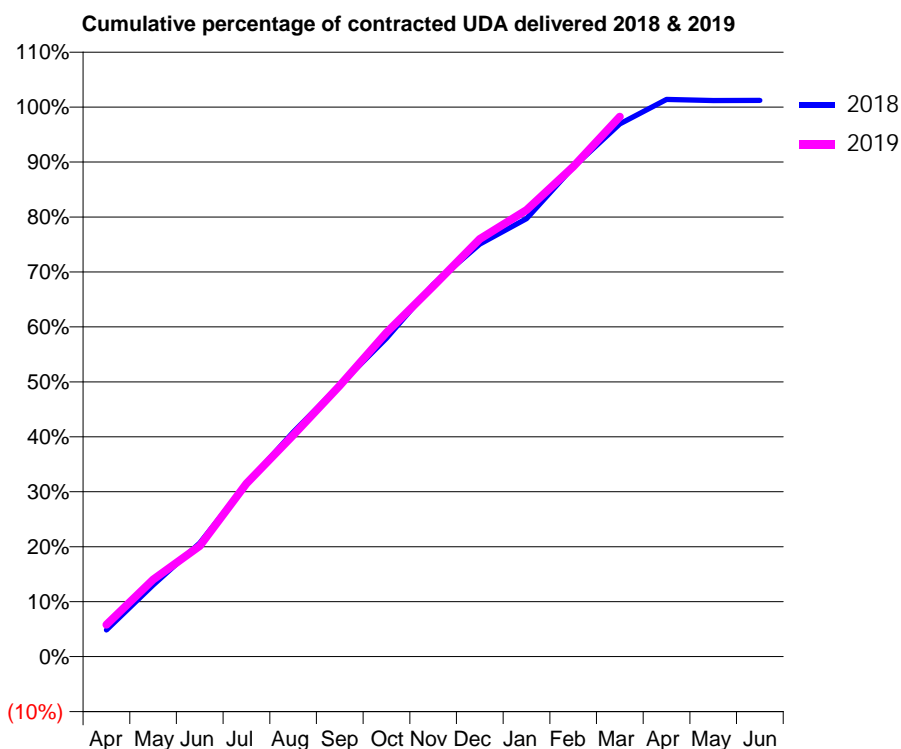
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,082       |
| Carry forward general activity (UDA)        | -63         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £127,132.77 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,386         |                               |
| Quarter ending June 2018         | 2,388         | →                             |
| Quarter ending September 2018    | 2,377         | →                             |
| Quarter ending December 2018     | 2,388         | →                             |
| Quarter ending March 2019        | 2,333         | ↓                             |
| <b>Variance since March 2018</b> | <b>(2.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 256                               | 296   |
| May       | 689                               | 713   |
| June      | 1,092                             | 1,023 |
| July      | 1,663                             | 1,601 |
| August    | 2,159                             | 2,047 |
| September | 2,611                             | 2,506 |
| October   | 3,062                             | 2,996 |
| November  | 3,579                             | 3,426 |
| December  | 3,967                             | 3,862 |
| January   | 4,211                             | 4,129 |
| February  | 4,707                             | 4,531 |
| March     | 5,123                             | 4,992 |
| April     | 5,359                             |       |
| May       | 5,348                             |       |
| June      | 5,349                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 731         | 7.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 270      | 2,350       | 11.5%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 422      | 731         | 57.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,014    | 2,350       | 43.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 422      | 2,969       | 14.2%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 2,969       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 2,969       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

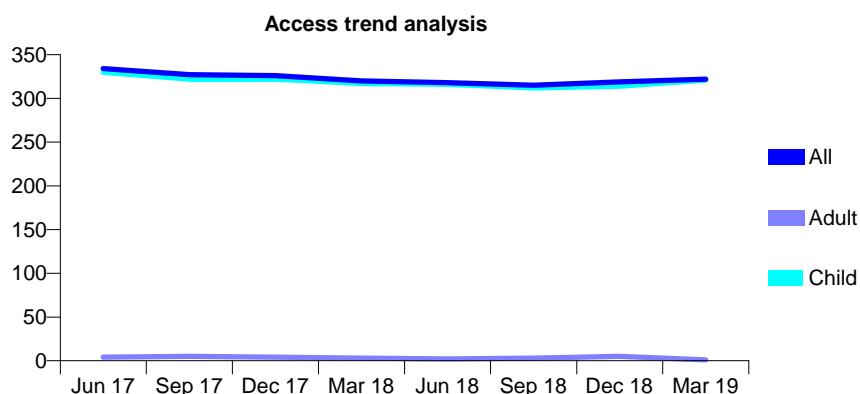
## Q69 - Vital Signs At a Glance Contract Report for 649988/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | MISS SE MACGILLIVRAY |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    |                      |

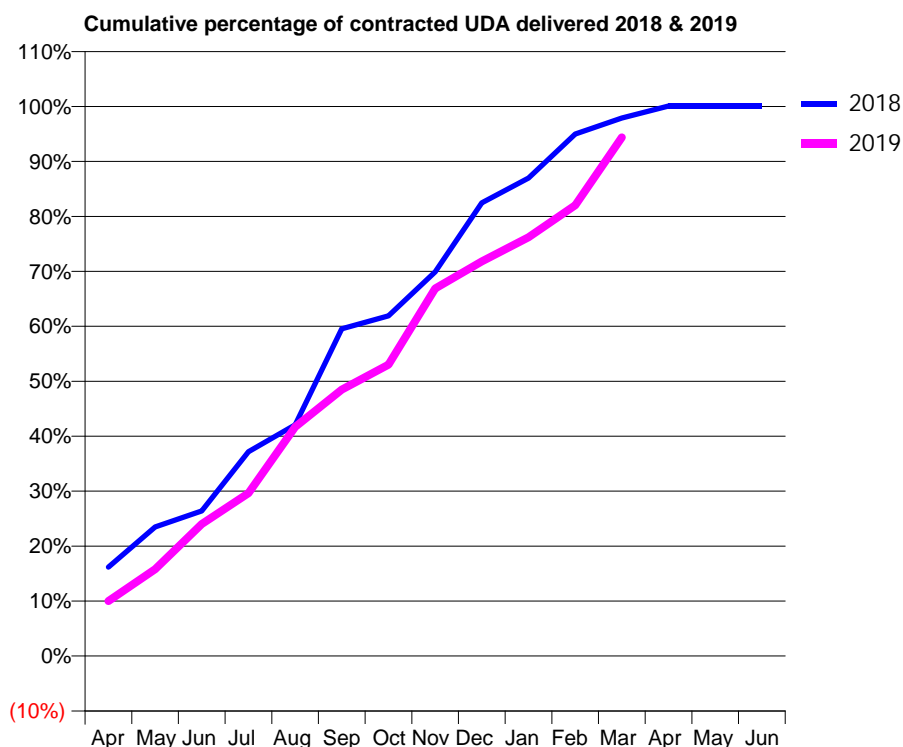
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 550        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £13,318.90 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 320         |                               |
| Quarter ending June 2018         | 318         | →                             |
| Quarter ending September 2018    | 315         | →                             |
| Quarter ending December 2018     | 319         | →                             |
| Quarter ending March 2019        | 322         | →                             |
| <b>Variance since March 2018</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 89                                | 55   |
| May       | 129                               | 87   |
| June      | 145                               | 132  |
| July      | 204                               | 163  |
| August    | 231                               | 229  |
| September | 327                               | 267  |
| October   | 340                               | 292  |
| November  | 384                               | 368  |
| December  | 453                               | 395  |
| January   | 478                               | 419  |
| February  | 522                               | 451  |
| March     | 538                               | 519  |
| April     | 550                               |      |
| May       | 550                               |      |
| June      | 550                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 462         | 4.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 303      | 462         | 65.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 443         | 1.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 443         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 443         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

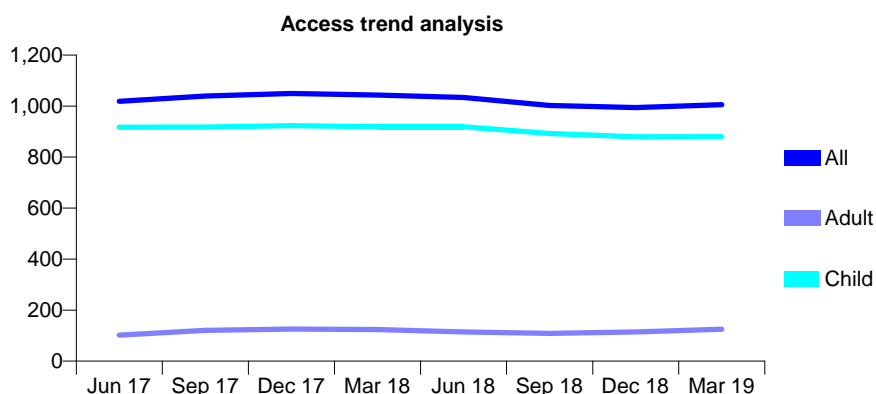
## Q69 - Vital Signs At a Glance Contract Report for 660361/0002 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MRS SK RAJANI |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/09/2015    |
| Contract end date    |               |

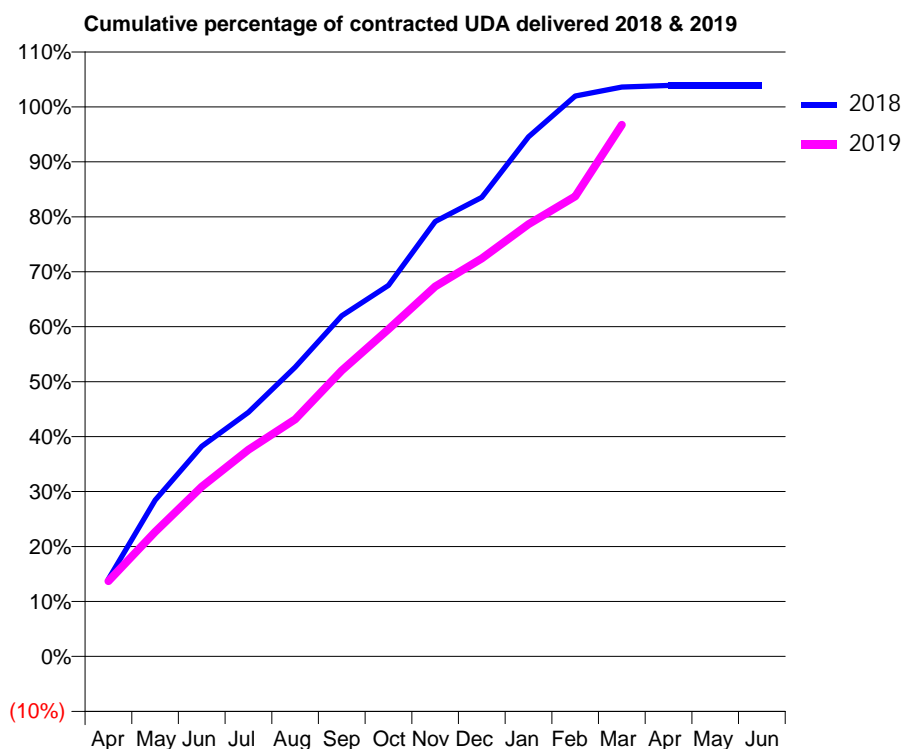
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,803      |
| Carry forward general activity (UDA)        | -36        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £37,078.75 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,043         |                               |
| Quarter ending June 2018         | 1,034         | →                             |
| Quarter ending September 2018    | 1,002         | ↓                             |
| Quarter ending December 2018     | 994           | →                             |
| Quarter ending March 2019        | 1,005         | →                             |
| <b>Variance since March 2018</b> | <b>(3.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 254   | 247   |
| May       | 513   | 409   |
| June      | 689   | 557   |
| July      | 801   | 678   |
| August    | 949   | 778   |
| September | 1,118 | 938   |
| October   | 1,217 | 1,074 |
| November  | 1,427 | 1,214 |
| December  | 1,506 | 1,306 |
| January   | 1,705 | 1,418 |
| February  | 1,839 | 1,509 |
| March     | 1,868 | 1,744 |
| April     | 1,873 |       |
| May       | 1,873 |       |
| June      | 1,873 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 1,210       | 4.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 52          | 5.8%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 723      | 1,210       | 59.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 32       | 52          | 61.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 23       | 1,259       | 1.8%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,259       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 1,259       | 1.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

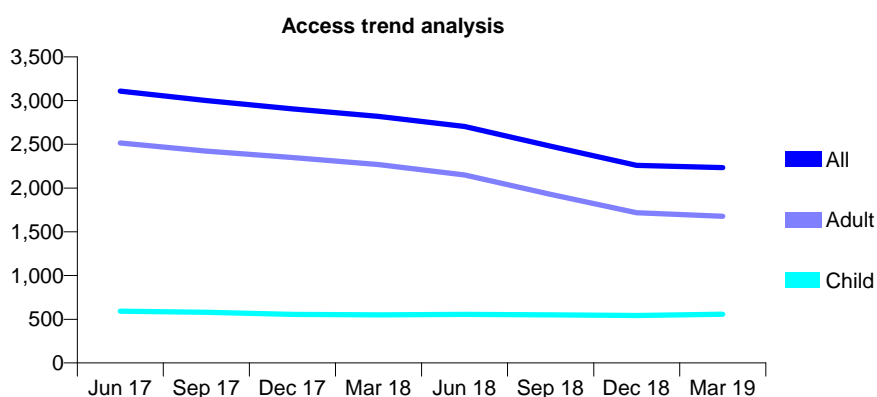
## Q69 - Vital Signs At a Glance Contract Report for 673927/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR DG DUGGAN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

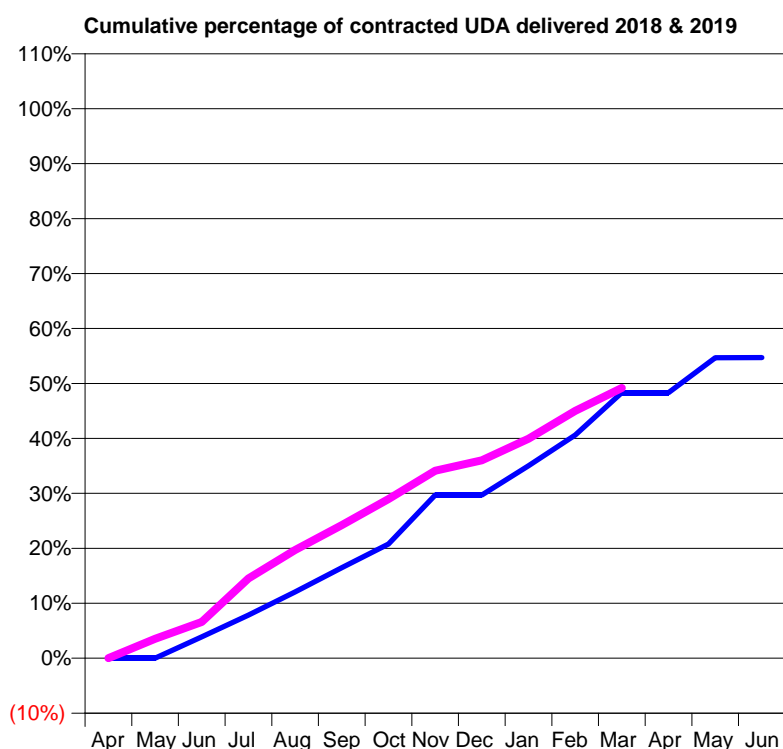
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,284      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £274,377.64 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 2,819          |                               |
| Quarter ending June 2018         | 2,705          | ↓                             |
| Quarter ending September 2018    | 2,479          | ↓                             |
| Quarter ending December 2018     | 2,260          | ↓                             |
| Quarter ending March 2019        | 2,234          | ↓                             |
| <b>Variance since March 2018</b> | <b>(20.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 0                                 | 398   |
| June      | 438                               | 743   |
| July      | 887                               | 1,639 |
| August    | 1,361                             | 2,226 |
| September | 1,858                             | 2,733 |
| October   | 2,346                             | 3,269 |
| November  | 3,352                             | 3,847 |
| December  | 3,352                             | 4,066 |
| January   | 3,952                             | 4,508 |
| February  | 4,582                             | 5,078 |
| March     | 5,452                             | 5,548 |
| April     | 5,452                             |       |
| May       | 6,172                             |       |
| June      | 6,173                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 980         | 6.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 344      | 2,889       | 11.9%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 714      | 980         | 72.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,119    | 2,889       | 73.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 140      | 3,451       | 4.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 3,451       | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 52       | 3,451       | 1.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

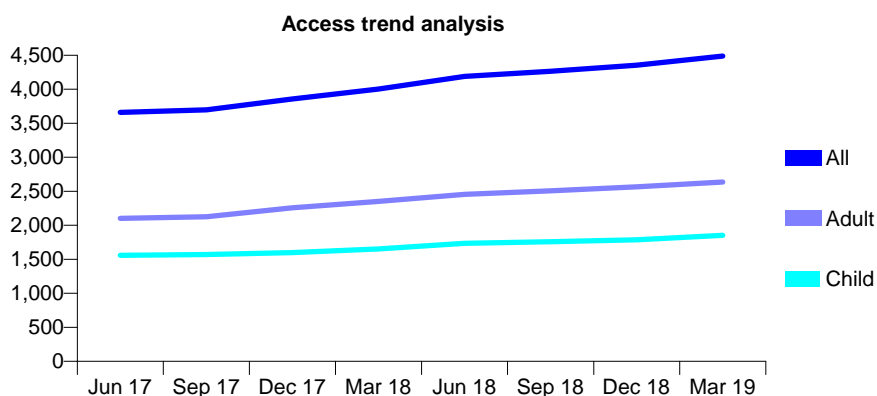
## Q69 - Vital Signs At a Glance Contract Report for 678279/0001 - March 2019

|                      |                    |
|----------------------|--------------------|
| Name or company name | C W Dental Limited |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

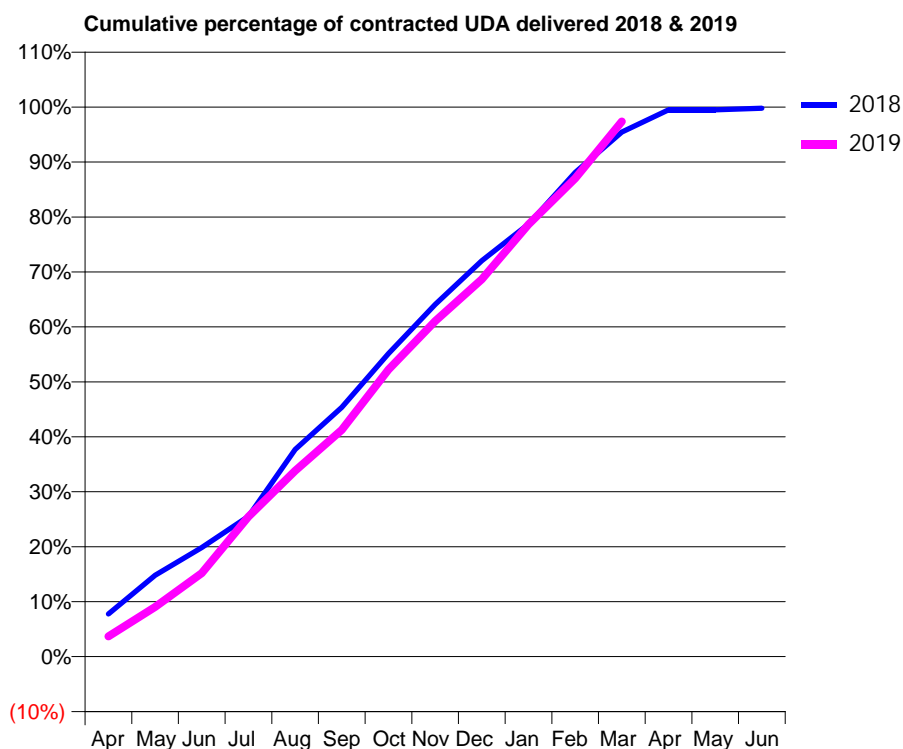
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,900       |
| Carry forward general activity (UDA)        | 19          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £261,788.30 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 4,002        |                               |
| Quarter ending June 2018         | 4,189        | ↑                             |
| Quarter ending September 2018    | 4,263        | →                             |
| Quarter ending December 2018     | 4,354        | ↑                             |
| Quarter ending March 2019        | 4,489        | ↑                             |
| <b>Variance since March 2018</b> | <b>12.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 701                               | 366   |
| May       | 1,333                             | 894   |
| June      | 1,787                             | 1,502 |
| July      | 2,296                             | 2,520 |
| August    | 3,392                             | 3,348 |
| September | 4,084                             | 4,085 |
| October   | 4,963                             | 5,172 |
| November  | 5,766                             | 6,046 |
| December  | 6,483                             | 6,797 |
| January   | 7,083                             | 7,785 |
| February  | 7,930                             | 8,615 |
| March     | 8,591                             | 9,640 |
| April     | 8,953                             |       |
| May       | 8,955                             |       |
| June      | 8,981                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 251      | 2,851       | 8.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 431      | 3,362       | 12.8%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,633    | 2,851       | 57.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,659    | 3,362       | 49.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 298      | 4,744       | 6.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 4,744       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 51       | 4,744       | 1.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

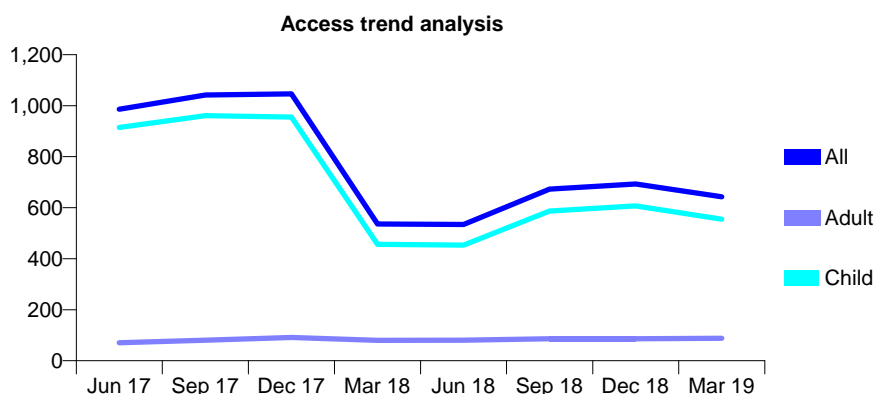
## Q69 - Vital Signs At a Glance Contract Report for 678600/0001 - March 2019

|                      |                    |
|----------------------|--------------------|
| Name or company name | MISS CE MCCLELLAND |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

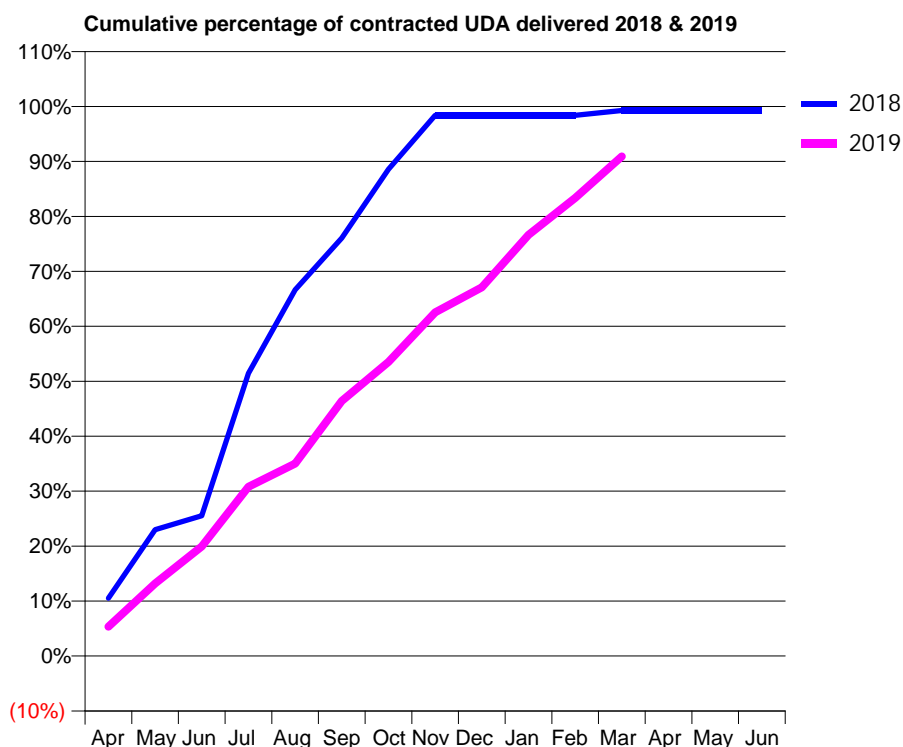
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,700      |
| Carry forward general activity (UDA)        | 12         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £41,336.58 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 536          |                               |
| Quarter ending June 2018         | 534          | →                             |
| Quarter ending September 2018    | 673          | ↑                             |
| Quarter ending December 2018     | 693          | ↑                             |
| Quarter ending March 2019        | 643          | ↓                             |
| <b>Variance since March 2018</b> | <b>20.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 179                               | 91    |
| May       | 391                               | 225   |
| June      | 434                               | 339   |
| July      | 874                               | 524   |
| August    | 1,133                             | 596   |
| September | 1,293                             | 789   |
| October   | 1,506                             | 910   |
| November  | 1,673                             | 1,063 |
| December  | 1,673                             | 1,141 |
| January   | 1,673                             | 1,303 |
| February  | 1,673                             | 1,417 |
| March     | 1,688                             | 1,545 |
| April     | 1,688                             |       |
| May       | 1,688                             |       |
| June      | 1,688                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 124      | 1,047       | 11.8%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 44          | 11.4%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 395      | 1,047       | 37.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 19       | 44          | 43.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 45       | 1,079       | 4.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,079       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,079       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

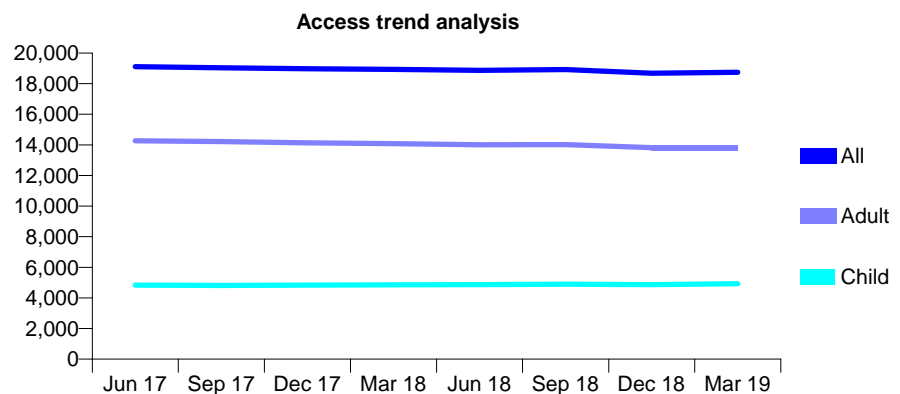
## Q69 - Vital Signs At a Glance Contract Report for 678732/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR V MISTRY  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

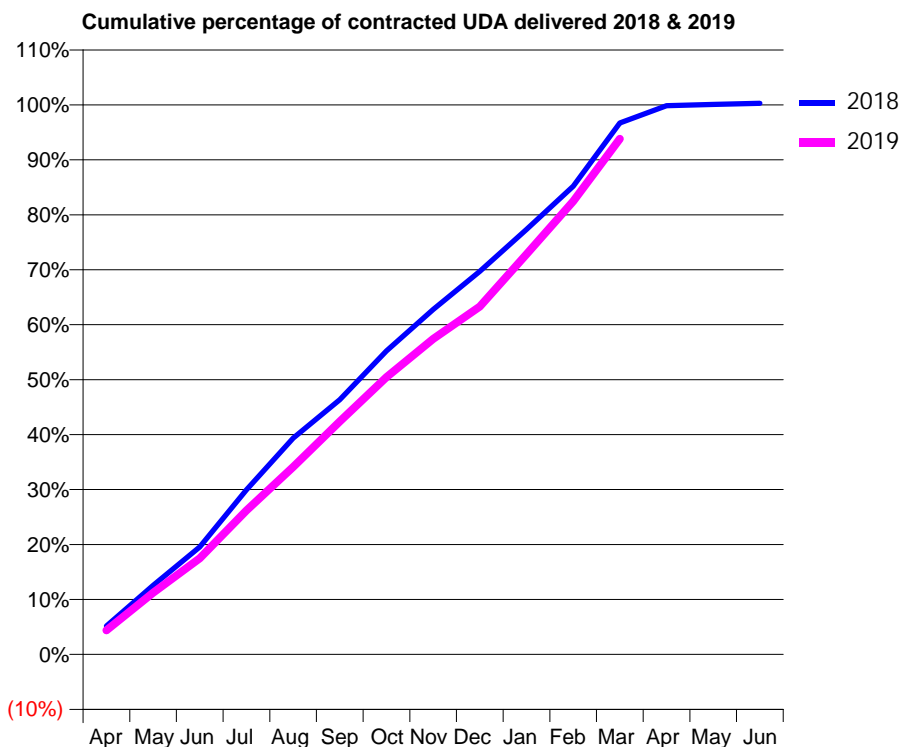
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 42,273        |
| Carry forward general activity (UDA)        | -117          |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,227,150.83 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 18,933        |                               |
| Quarter ending June 2018         | 18,872        | →                             |
| Quarter ending September 2018    | 18,924        | →                             |
| Quarter ending December 2018     | 18,682        | ↓                             |
| Quarter ending March 2019        | 18,746        | →                             |
| <b>Variance since March 2018</b> | <b>(1.0%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 2,167                             | 1,854  |
| May       | 5,254                             | 4,743  |
| June      | 8,181                             | 7,388  |
| July      | 12,539                            | 11,078 |
| August    | 16,488                            | 14,425 |
| September | 19,398                            | 17,913 |
| October   | 23,129                            | 21,337 |
| November  | 26,278                            | 24,273 |
| December  | 29,186                            | 26,757 |
| January   | 32,379                            | 30,776 |
| February  | 35,671                            | 34,858 |
| March     | 40,483                            | 39,653 |
| April     | 41,801                            |        |
| May       | 41,898                            |        |
| June      | 41,988                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 479      | 6,447       | 7.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2,902    | 16,462      | 17.6%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,063    | 6,447       | 47.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,281    | 16,462      | 38.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 3,219    | 20,225      | 15.9%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 334      | 20,225      | 1.7%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 138      | 20,225      | 0.7%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 8           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



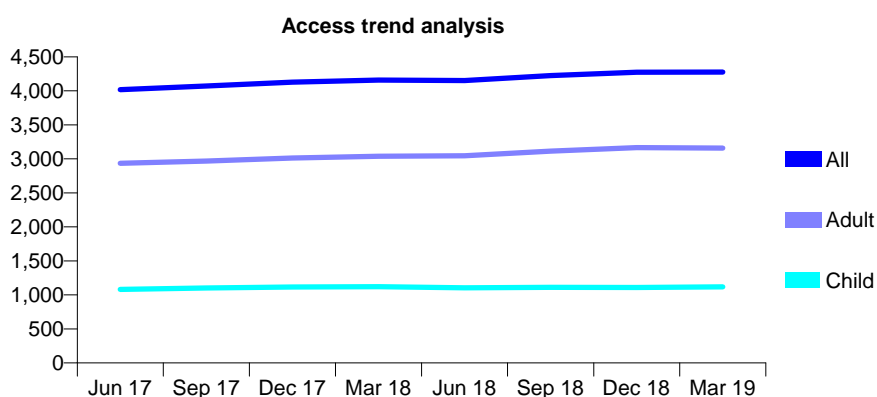
## Q69 - Vital Signs At a Glance Contract Report for 683396/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Bourbon Street Dental Care |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    |                            |

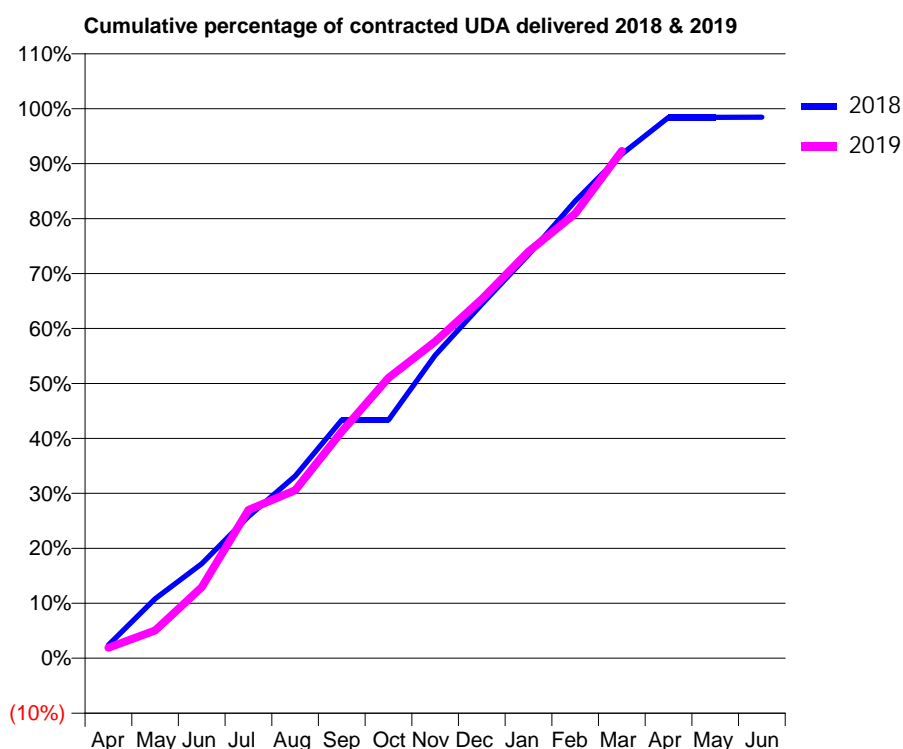
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,630      |
| Carry forward general activity (UDA)        | 180         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £365,764.51 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,159       |                               |
| Quarter ending June 2018         | 4,152       | →                             |
| Quarter ending September 2018    | 4,225       | →                             |
| Quarter ending December 2018     | 4,273       | →                             |
| Quarter ending March 2019        | 4,276       | →                             |
| <b>Variance since March 2018</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 281    | 222    |
| May       | 1,258  | 588    |
| June      | 1,999  | 1,504  |
| July      | 2,998  | 3,136  |
| August    | 3,858  | 3,555  |
| September | 5,042  | 4,800  |
| October   | 5,042  | 5,932  |
| November  | 6,415  | 6,703  |
| December  | 7,491  | 7,599  |
| January   | 8,540  | 8,604  |
| February  | 9,676  | 9,409  |
| March     | 10,666 | 10,735 |
| April     | 11,446 |        |
| May       | 11,445 |        |
| June      | 11,449 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 93       | 1,401       | 6.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 400      | 3,397       | 11.8%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 606      | 1,401       | 43.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,090    | 3,397       | 32.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 234      | 4,514       | 5.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 4,514       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 117      | 4,514       | 2.6%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

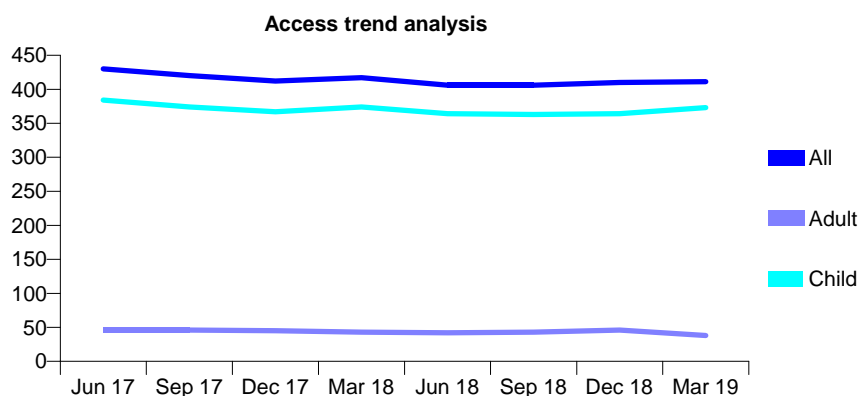
## Q69 - Vital Signs At a Glance Contract Report for 683760/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR CJ MORRIS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2013   |
| Contract end date    |              |

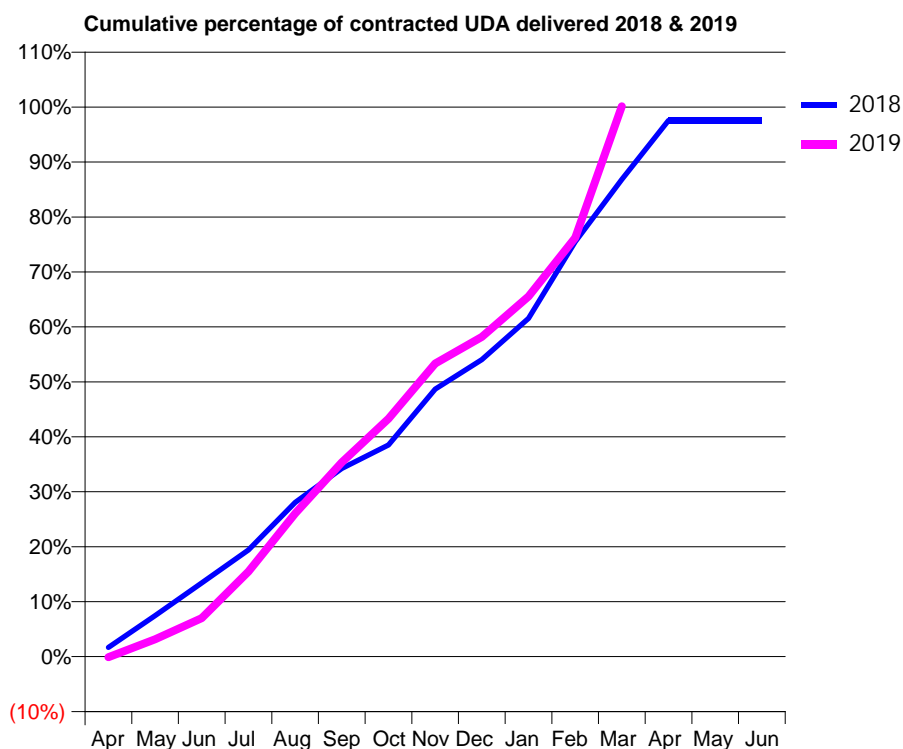
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,443      |
| Carry forward general activity (UDA)        | 35         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,964.55 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 417           |                               |
| Quarter ending June 2018         | 406           | ↓                             |
| Quarter ending September 2018    | 406           | →                             |
| Quarter ending December 2018     | 410           | →                             |
| Quarter ending March 2019        | 411           | →                             |
| <b>Variance since March 2018</b> | <b>(1.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 24                                | -2    |
| May       | 108                               | 46    |
| June      | 193                               | 101   |
| July      | 280                               | 223   |
| August    | 405                               | 376   |
| September | 494                               | 510   |
| October   | 556                               | 625   |
| November  | 702                               | 770   |
| December  | 780                               | 839   |
| January   | 888                               | 946   |
| February  | 1,089                             | 1,100 |
| March     | 1,253                             | 1,445 |
| April     | 1,408                             |       |
| May       | 1,408                             |       |
| June      | 1,408                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 679         | 8.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 8           | 0.0%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 440      | 679         | 64.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 8           | 37.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 31       | 633         | 4.9%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 633         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 633         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

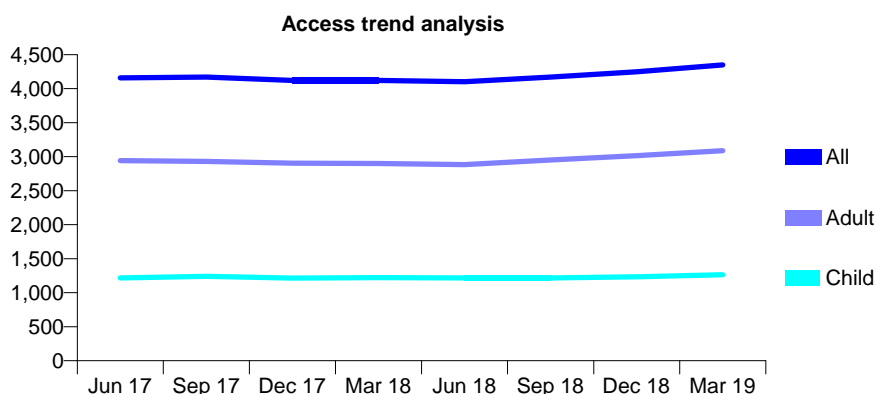
## Q69 - Vital Signs At a Glance Contract Report for 684163/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR PW NILAND |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2007   |
| Contract end date    |              |

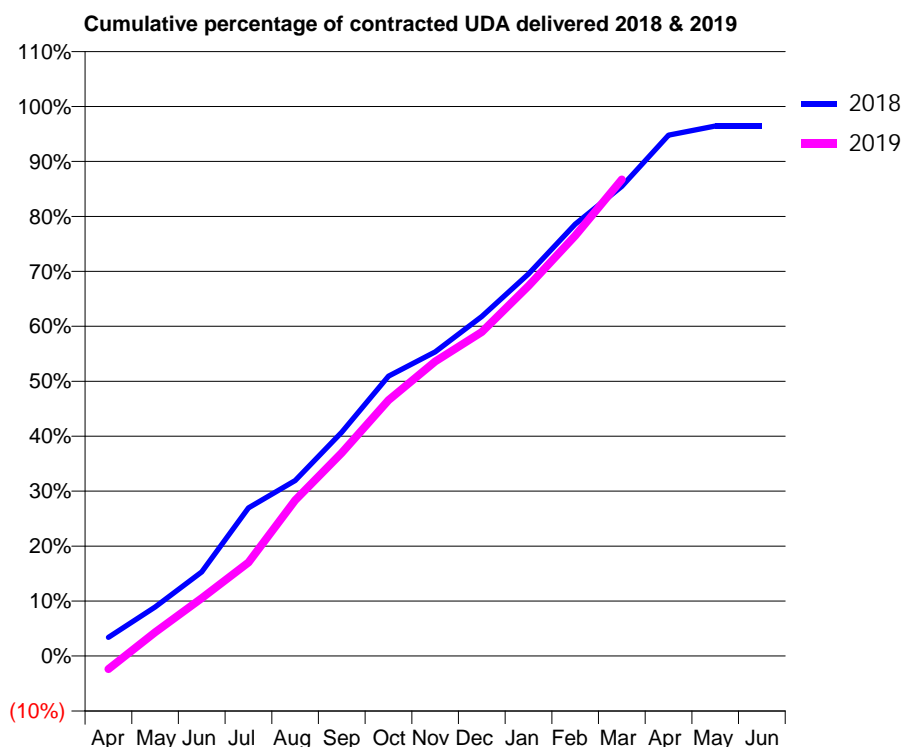
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,400      |
| Carry forward general activity (UDA)        | 372         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £309,898.82 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,121       |                               |
| Quarter ending June 2018         | 4,102       | →                             |
| Quarter ending September 2018    | 4,169       | →                             |
| Quarter ending December 2018     | 4,249       | →                             |
| Quarter ending March 2019        | 4,350       | ↑                             |
| <b>Variance since March 2018</b> | <b>5.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 353                               | -249  |
| May       | 927                               | 450   |
| June      | 1,591                             | 1,095 |
| July      | 2,803                             | 1,771 |
| August    | 3,324                             | 2,949 |
| September | 4,236                             | 3,846 |
| October   | 5,297                             | 4,843 |
| November  | 5,756                             | 5,573 |
| December  | 6,427                             | 6,132 |
| January   | 7,232                             | 7,006 |
| February  | 8,173                             | 7,955 |
| March     | 8,887                             | 9,017 |
| April     | 9,857                             |       |
| May       | 10,028                            |       |
| June      | 10,028                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 113      | 1,777       | 6.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 495      | 3,734       | 13.3%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 923      | 1,777       | 51.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,366    | 3,734       | 36.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 311      | 5,060       | 6.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 5,060       | 0.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 135      | 5,060       | 2.7%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

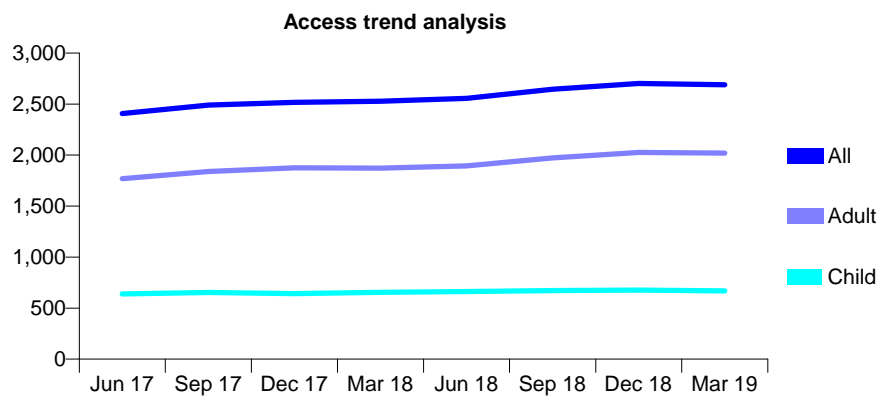
## Q69 - Vital Signs At a Glance Contract Report for 688118/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | MR C SANTODOMINGO RUBIDO |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2014               |
| Contract end date    |                          |

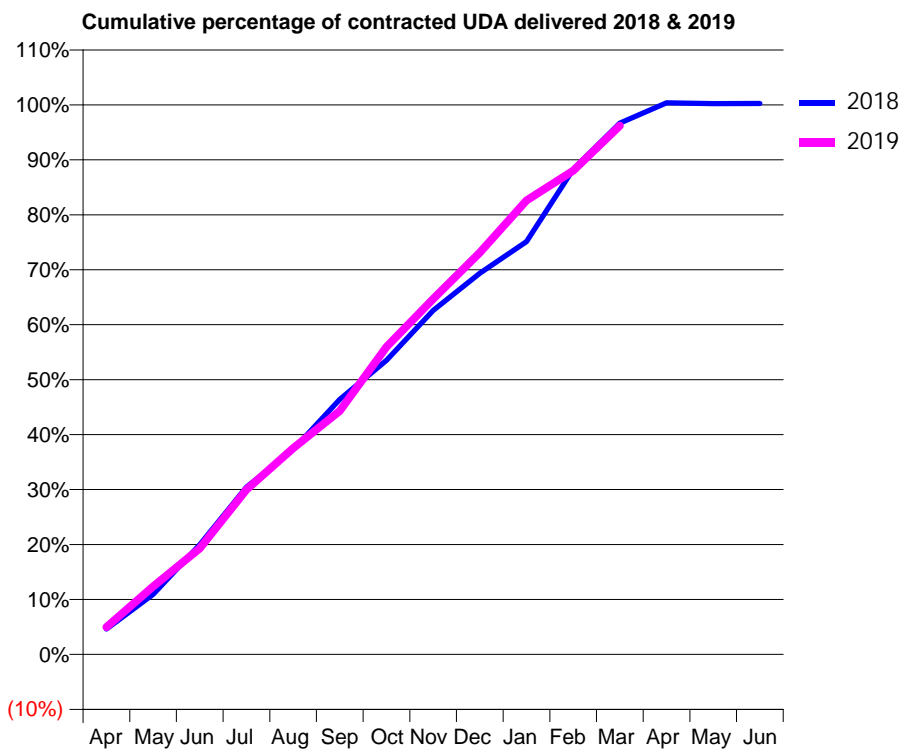
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,974       |
| Carry forward general activity (UDA)        | -20         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £202,243.08 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,527       |                               |
| Quarter ending June 2018         | 2,556       | →                             |
| Quarter ending September 2018    | 2,645       | ↑                             |
| Quarter ending December 2018     | 2,702       | ↑                             |
| Quarter ending March 2019        | 2,689       | →                             |
| <b>Variance since March 2018</b> | <b>6.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 369                               | 396   |
| May       | 871                               | 986   |
| June      | 1,592                             | 1,538 |
| July      | 2,427                             | 2,391 |
| August    | 2,971                             | 2,992 |
| September | 3,700                             | 3,532 |
| October   | 4,268                             | 4,463 |
| November  | 4,992                             | 5,157 |
| December  | 5,532                             | 5,830 |
| January   | 5,989                             | 6,588 |
| February  | 7,041                             | 7,019 |
| March     | 7,708                             | 7,671 |
| April     | 8,003                             |       |
| May       | 7,992                             |       |
| June      | 7,995                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 805         | 4.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 208      | 2,153       | 9.7%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 390      | 805         | 48.4%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 907      | 2,153       | 42.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 153      | 2,869       | 5.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 2,869       | 0.6%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 2,869       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

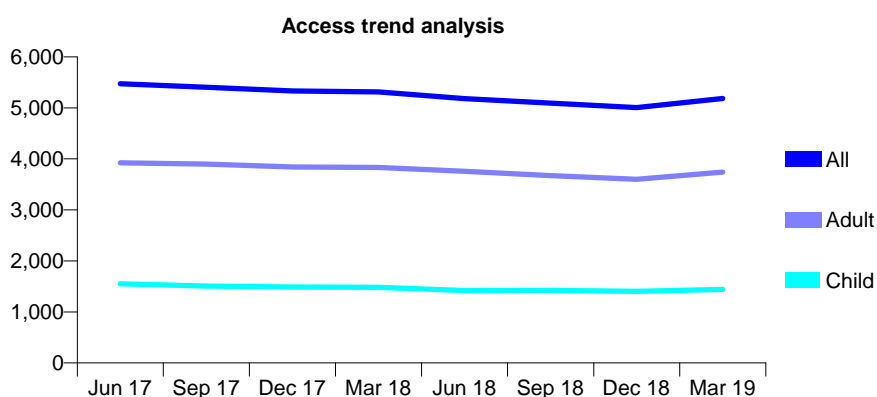
## Q69 - Vital Signs At a Glance Contract Report for 689955/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR DS MALLI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2014   |
| Contract end date    |              |

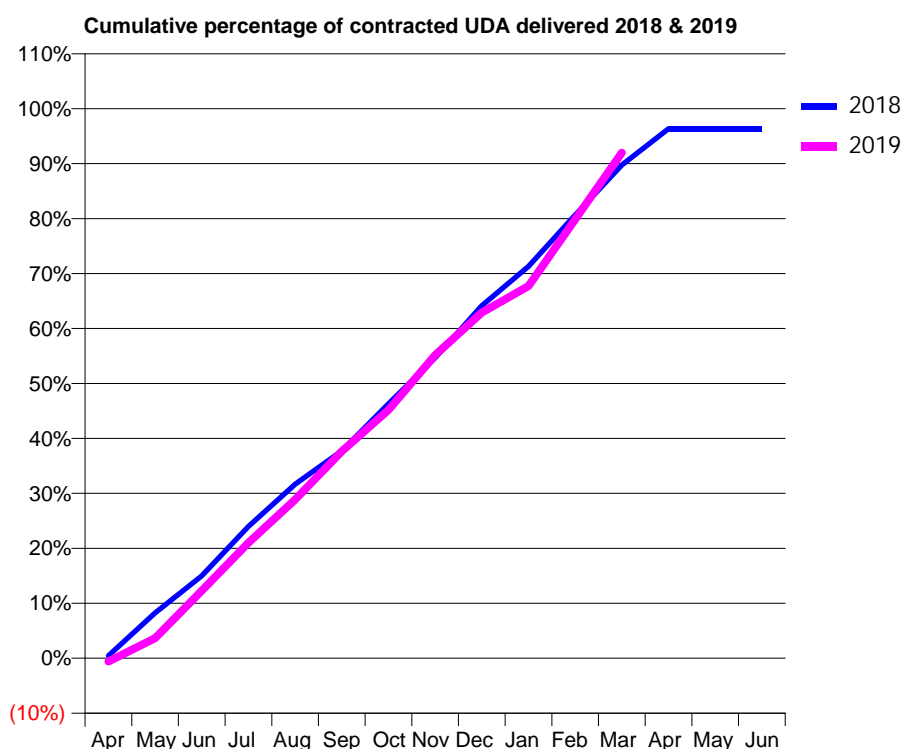
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,508      |
| Carry forward general activity (UDA)        | 455         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £349,183.90 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,315         |                               |
| Quarter ending June 2018         | 5,180         | ↓                             |
| Quarter ending September 2018    | 5,094         | ↓                             |
| Quarter ending December 2018     | 5,005         | ↓                             |
| Quarter ending March 2019        | 5,184         | ↑                             |
| <b>Variance since March 2018</b> | <b>(2.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 55     | -78    |
| May       | 1,035  | 456    |
| June      | 1,876  | 1,537  |
| July      | 3,002  | 2,627  |
| August    | 3,963  | 3,613  |
| September | 4,718  | 4,710  |
| October   | 5,789  | 5,654  |
| November  | 6,840  | 6,899  |
| December  | 8,024  | 7,866  |
| January   | 8,918  | 8,470  |
| February  | 10,087 | 9,991  |
| March     | 11,225 | 11,505 |
| April     | 12,052 |        |
| May       | 12,052 |        |
| June      | 12,052 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 1,605       | 4.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 412      | 4,326       | 9.5%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 600      | 1,605       | 37.4%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,864    | 4,326       | 43.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 343      | 5,577       | 6.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 5,577       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 5,577       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

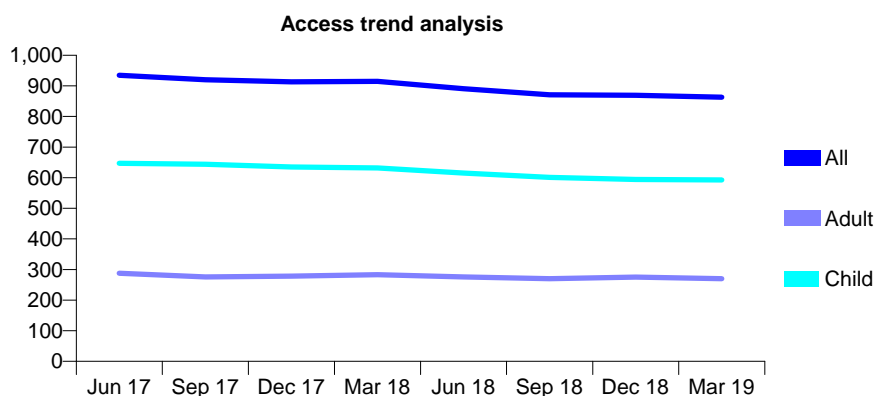
## Q69 - Vital Signs At a Glance Contract Report for 691259/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MRS N MAJEVADIA |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2014      |
| Contract end date    |                 |

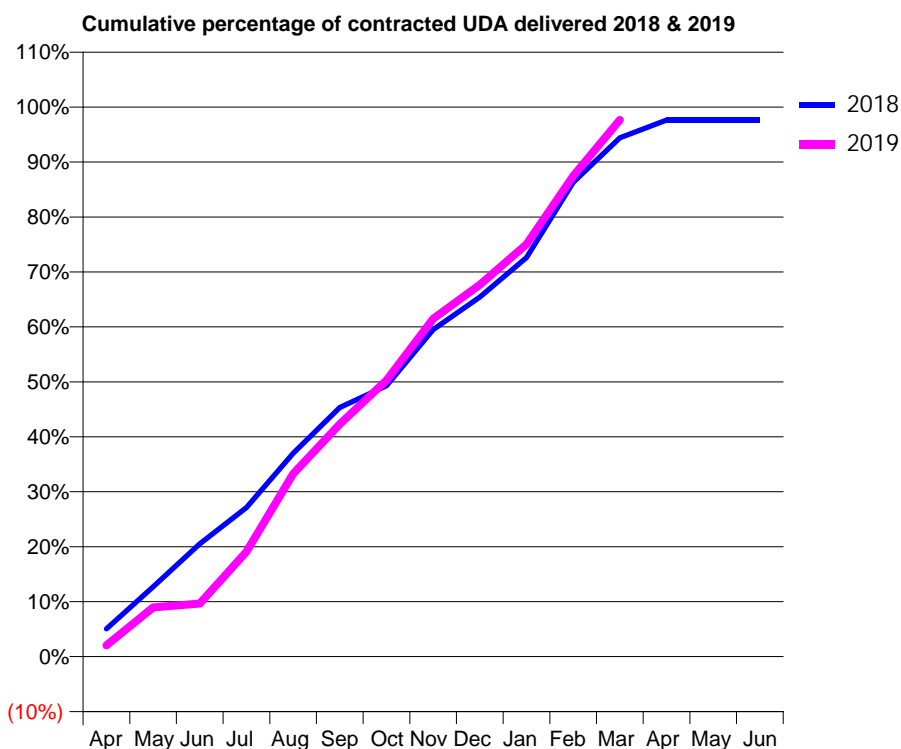
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,400      |
| Carry forward general activity (UDA)        | 56         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £56,055.22 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 915           |                               |
| Quarter ending June 2018         | 891           | ↓                             |
| Quarter ending September 2018    | 871           | ↓                             |
| Quarter ending December 2018     | 869           | →                             |
| Quarter ending March 2019        | 863           | →                             |
| <b>Variance since March 2018</b> | <b>(5.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 121                               | 49    |
| May       | 305                               | 215   |
| June      | 492                               | 232   |
| July      | 651                               | 458   |
| August    | 888                               | 799   |
| September | 1,088                             | 1,015 |
| October   | 1,183                             | 1,207 |
| November  | 1,429                             | 1,476 |
| December  | 1,570                             | 1,624 |
| January   | 1,743                             | 1,801 |
| February  | 2,071                             | 2,099 |
| March     | 2,265                             | 2,344 |
| April     | 2,343                             |       |
| May       | 2,343                             |       |
| June      | 2,343                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 97       | 991         | 9.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 59       | 269         | 21.9%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 626      | 991         | 63.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 144      | 269         | 53.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 64       | 1,226       | 5.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,226       | 0.1%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 1,226       | 1.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

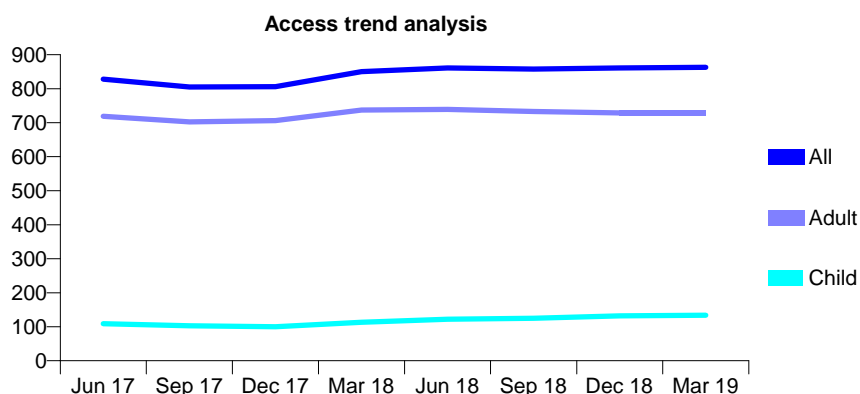
## Q69 - Vital Signs At a Glance Contract Report for 691259/0002 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MRS N MAJEVADIA |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/08/2014      |
| Contract end date    |                 |

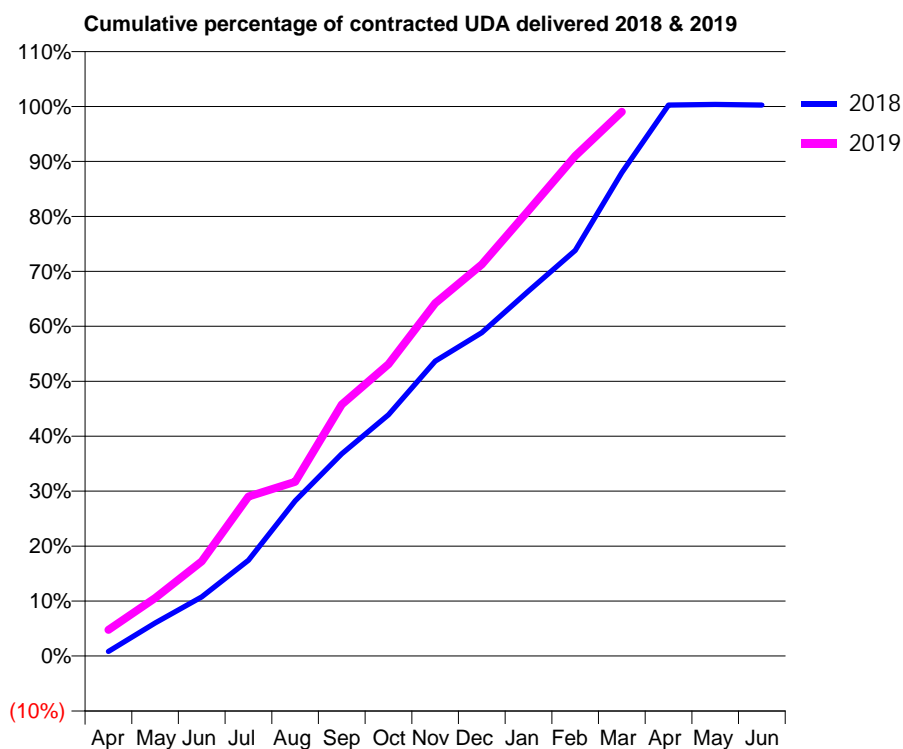
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,008      |
| Carry forward general activity (UDA)        | -7         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £73,860.46 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 850         |                               |
| Quarter ending June 2018         | 861         | →                             |
| Quarter ending September 2018    | 858         | →                             |
| Quarter ending December 2018     | 861         | →                             |
| Quarter ending March 2019        | 863         | →                             |
| <b>Variance since March 2018</b> | <b>1.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 25                                | 144   |
| May       | 181                               | 318   |
| June      | 323                               | 518   |
| July      | 524                               | 873   |
| August    | 849                               | 953   |
| September | 1,107                             | 1,377 |
| October   | 1,321                             | 1,598 |
| November  | 1,614                             | 1,931 |
| December  | 1,770                             | 2,144 |
| January   | 1,997                             | 2,438 |
| February  | 2,220                             | 2,737 |
| March     | 2,646                             | 2,978 |
| April     | 3,016                             |       |
| May       | 3,019                             |       |
| June      | 3,016                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 194         | 6.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 103      | 996         | 10.3%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 99       | 194         | 51.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 623      | 996         | 62.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 66       | 1,108       | 6.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,108       | 0.1%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,108       | 0.8%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

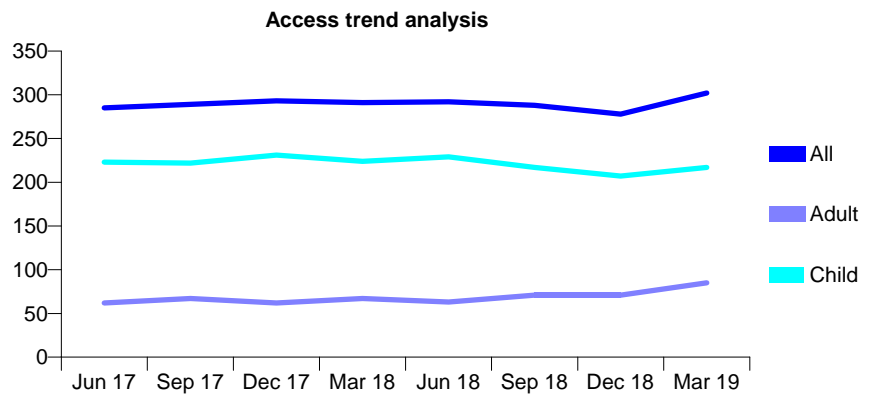
## Q69 - Vital Signs At a Glance Contract Report for 725773/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR MC MARTIN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

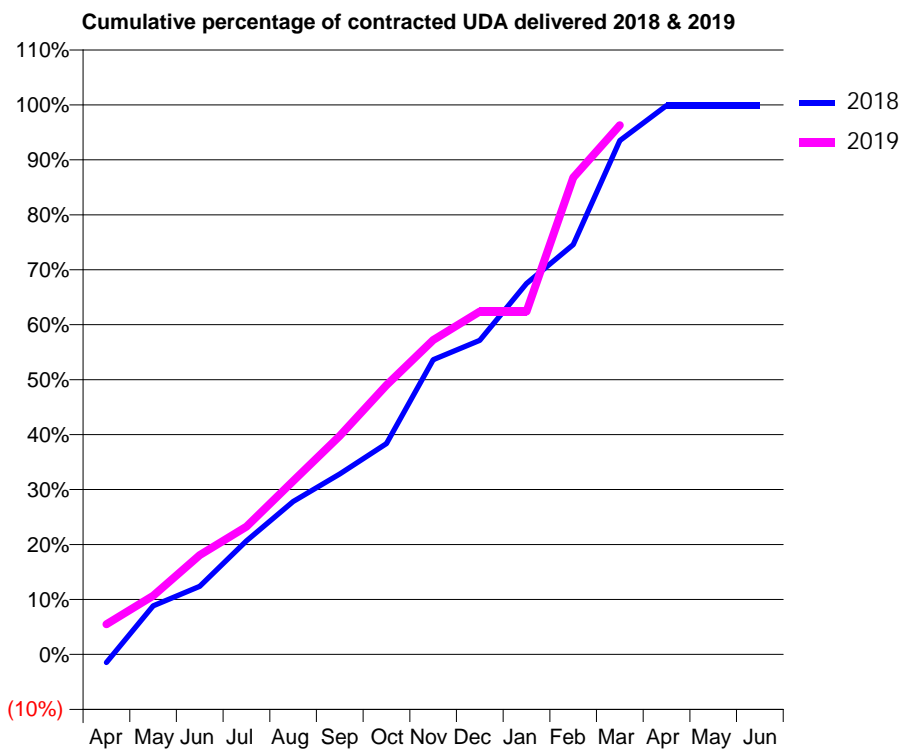
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 600        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,595.61 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 291         |                               |
| Quarter ending June 2018         | 292         | →                             |
| Quarter ending September 2018    | 288         | ↓                             |
| Quarter ending December 2018     | 278         | ↓                             |
| Quarter ending March 2019        | 302         | ↑                             |
| <b>Variance since March 2018</b> | <b>3.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -9                                | 33   |
| May       | 53                                | 64   |
| June      | 74                                | 108  |
| July      | 124                               | 140  |
| August    | 167                               | 189  |
| September | 197                               | 239  |
| October   | 230                               | 294  |
| November  | 322                               | 343  |
| December  | 343                               | 374  |
| January   | 405                               | 374  |
| February  | 447                               | 521  |
| March     | 561                               | 578  |
| April     | 599                               |      |
| May       | 599                               |      |
| June      | 599                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 370         | 5.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 76          | 7.9%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 247      | 370         | 66.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 42       | 76          | 55.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 422         | 3.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 422         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 422         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



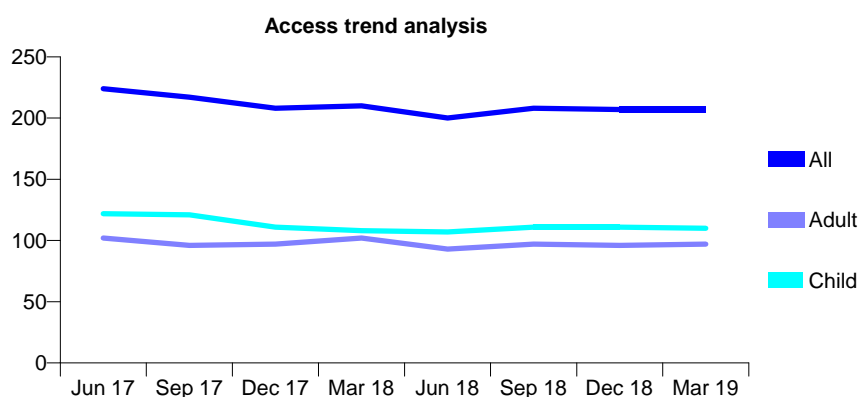
## Q69 - Vital Signs At a Glance Contract Report for 732605/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR DW COX    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

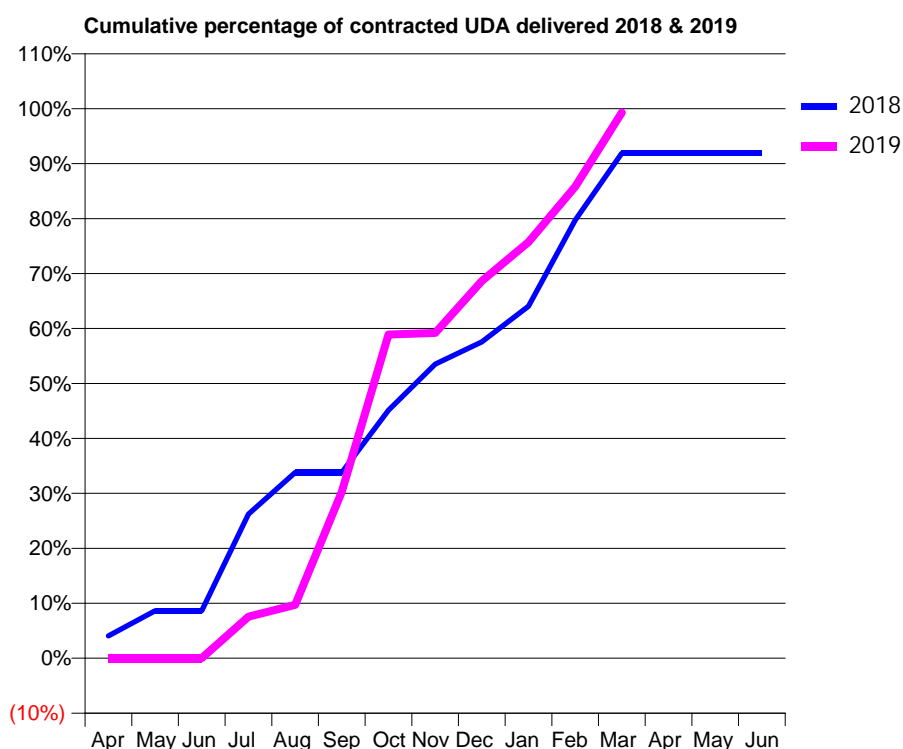
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 370       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £8,702.74 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 210           |                               |
| Quarter ending June 2018         | 200           | ↓                             |
| Quarter ending September 2018    | 208           | ↑                             |
| Quarter ending December 2018     | 207           | →                             |
| Quarter ending March 2019        | 207           | →                             |
| <b>Variance since March 2018</b> | <b>(1.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 15   | 0    |
| May       | 32   | 0    |
| June      | 32   | 0    |
| July      | 97   | 28   |
| August    | 125  | 36   |
| September | 125  | 112  |
| October   | 167  | 218  |
| November  | 198  | 219  |
| December  | 213  | 254  |
| January   | 237  | 280  |
| February  | 295  | 317  |
| March     | 340  | 367  |
| April     | 340  |      |
| May       | 340  |      |
| June      | 340  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 151         | 4.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 81          | 2.5%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 84       | 151         | 55.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 45       | 81          | 55.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 225         | 0.9%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 225         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 225         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

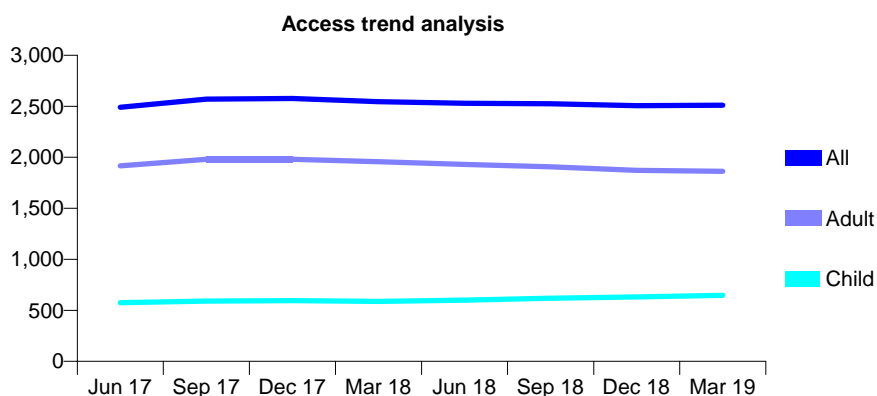
## Q69 - Vital Signs At a Glance Contract Report for 736686/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR DA DUFFY  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

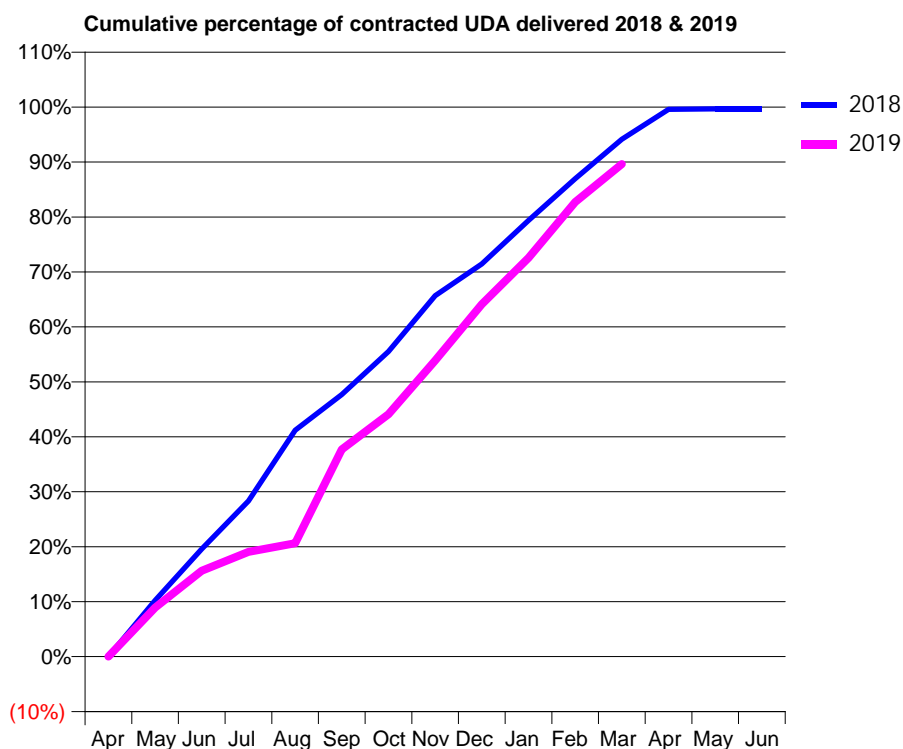
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,186       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £165,788.70 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,544         |                               |
| Quarter ending June 2018         | 2,530         | →                             |
| Quarter ending September 2018    | 2,525         | →                             |
| Quarter ending December 2018     | 2,505         | →                             |
| Quarter ending March 2019        | 2,511         | →                             |
| <b>Variance since March 2018</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 633                               | 553   |
| June      | 1,213                             | 967   |
| July      | 1,753                             | 1,179 |
| August    | 2,548                             | 1,277 |
| September | 2,951                             | 2,333 |
| October   | 3,436                             | 2,728 |
| November  | 4,063                             | 3,334 |
| December  | 4,420                             | 3,966 |
| January   | 4,910                             | 4,489 |
| February  | 5,381                             | 5,116 |
| March     | 5,824                             | 5,545 |
| April     | 6,160                             |       |
| May       | 6,166                             |       |
| June      | 6,166                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 840         | 3.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 261      | 2,496       | 10.5%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 401      | 840         | 47.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,467    | 2,496       | 58.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 281      | 3,150       | 8.9%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 3,150       | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 3,150       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

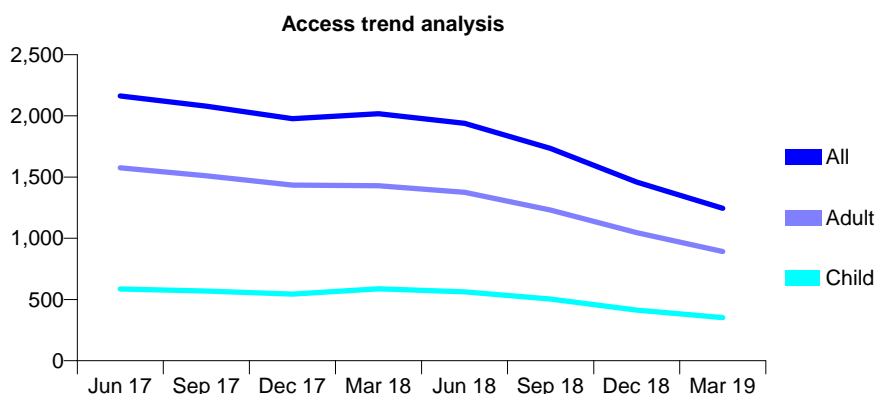
## Q69 - Vital Signs At a Glance Contract Report for 737356/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS MJ HARDMAN |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    | 31/08/2018      |

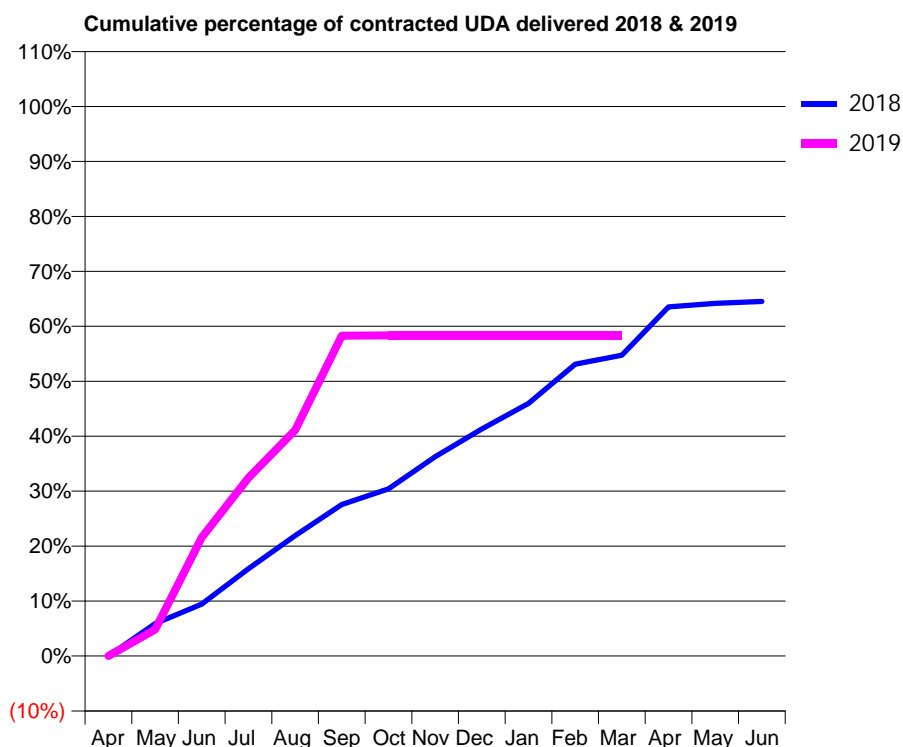
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,705      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £65,671.75 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 2,018          |                               |
| Quarter ending June 2018         | 1,939          | ↓                             |
| Quarter ending September 2018    | 1,734          | ↓                             |
| Quarter ending December 2018     | 1,459          | ↓                             |
| Quarter ending March 2019        | 1,245          | ↓                             |
| <b>Variance since March 2018</b> | <b>(38.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 384                               | 130   |
| June      | 614                               | 583   |
| July      | 1,031                             | 877   |
| August    | 1,424                             | 1,111 |
| September | 1,791                             | 1,576 |
| October   | 1,975                             | 1,578 |
| November  | 2,355                             | 1,578 |
| December  | 2,683                             | 1,578 |
| January   | 2,986                             | 1,578 |
| February  | 3,449                             | 1,578 |
| March     | 3,553                             | 1,578 |
| April     | 4,124                             |       |
| May       | 4,167                             |       |
| June      | 4,189                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 477         | 2.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 49       | 761         | 6.4%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 301      | 477         | 63.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 454      | 761         | 59.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 21       | 864         | 2.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 864         | 0.6%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 864         | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

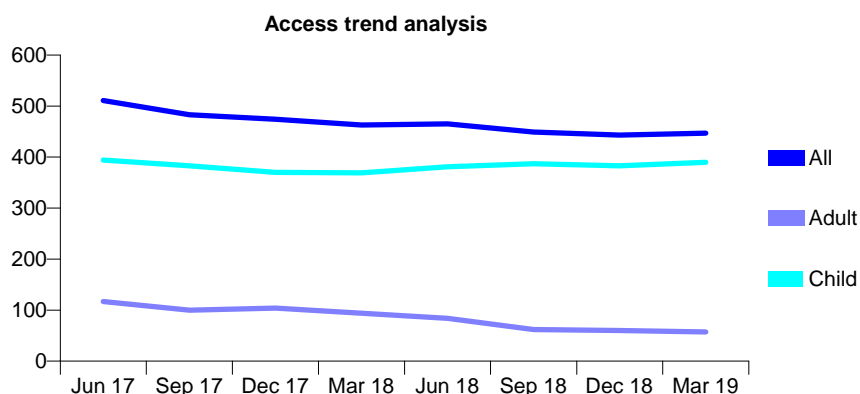
## Q69 - Vital Signs At a Glance Contract Report for 740616/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR R PARMAR  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

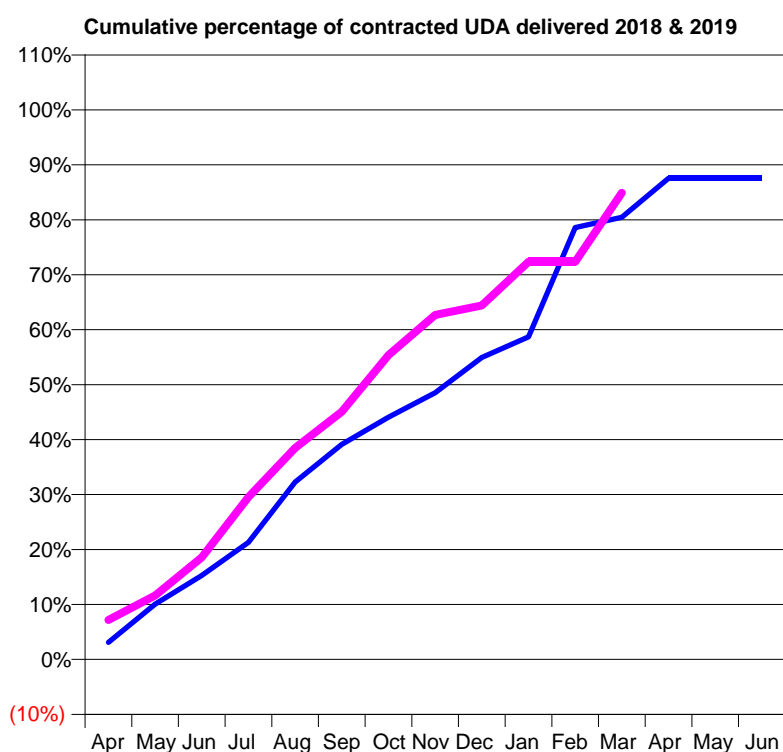
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 750        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,888.43 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 463           |                               |
| Quarter ending June 2018         | 465           | →                             |
| Quarter ending September 2018    | 449           | ↓                             |
| Quarter ending December 2018     | 443           | ↓                             |
| Quarter ending March 2019        | 447           | →                             |
| <b>Variance since March 2018</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 23                                | 54   |
| May       | 75                                | 87   |
| June      | 115                               | 139  |
| July      | 160                               | 222  |
| August    | 242                               | 289  |
| September | 293                               | 338  |
| October   | 331                               | 415  |
| November  | 364                               | 470  |
| December  | 412                               | 483  |
| January   | 440                               | 543  |
| February  | 589                               | 543  |
| March     | 603                               | 637  |
| April     | 657                               |      |
| May       | 657                               |      |
| June      | 657                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 544         | 3.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 26          | 11.5%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 328      | 544         | 60.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 11       | 26          | 42.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 525         | 1.7%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 525         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 525         | 0.6%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

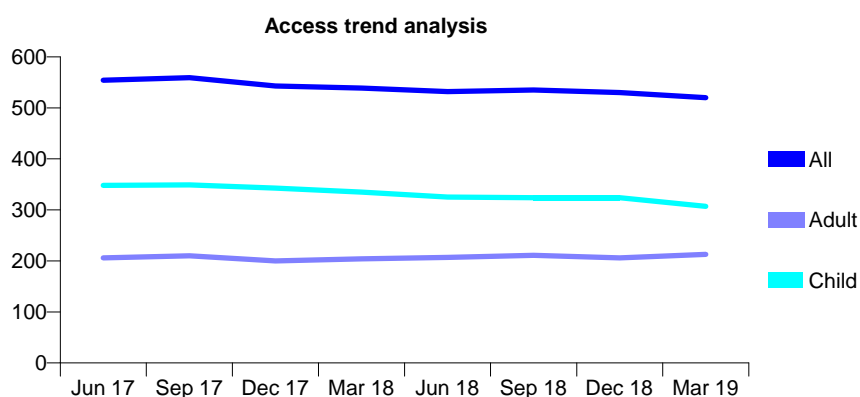
## Q69 - Vital Signs At a Glance Contract Report for 741523/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR JE MILLER |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2007   |
| Contract end date    |              |

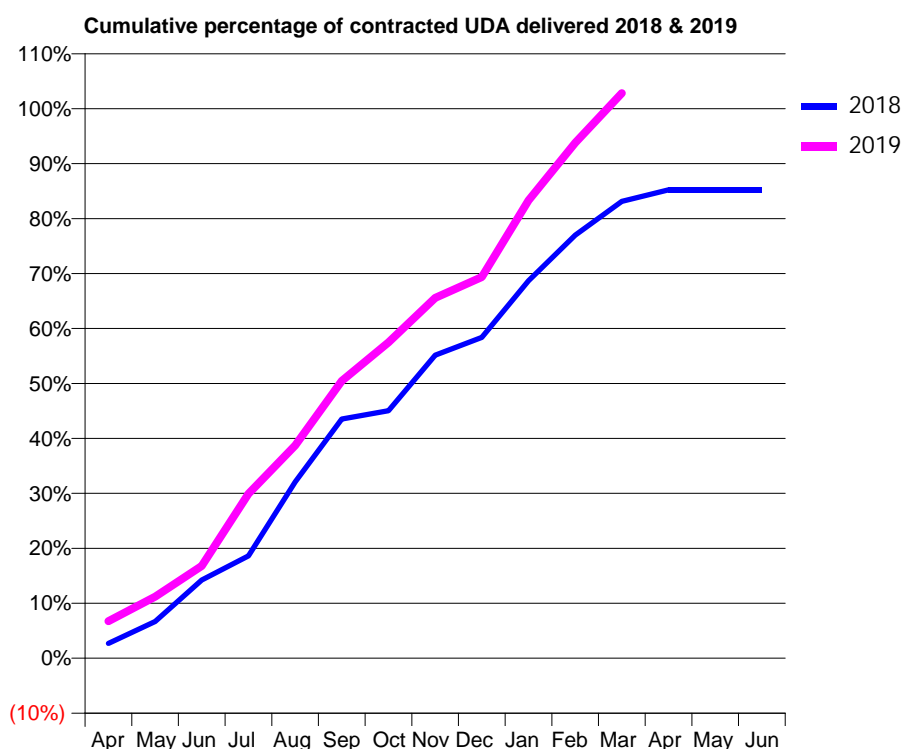
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 700        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,022.23 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 539           |                               |
| Quarter ending June 2018         | 532           | ↓                             |
| Quarter ending September 2018    | 535           | →                             |
| Quarter ending December 2018     | 530           | →                             |
| Quarter ending March 2019        | 520           | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 23   | 47   |
| May       | 57   | 78   |
| June      | 121  | 117  |
| July      | 158  | 210  |
| August    | 273  | 271  |
| September | 370  | 353  |
| October   | 383  | 402  |
| November  | 469  | 459  |
| December  | 496  | 486  |
| January   | 584  | 583  |
| February  | 654  | 656  |
| March     | 707  | 720  |
| April     | 725  |      |
| May       | 725  |      |
| June      | 725  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 390         | 2.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 184         | 3.3%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 199      | 390         | 51.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 76       | 184         | 41.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 23       | 550         | 4.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 550         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 550         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

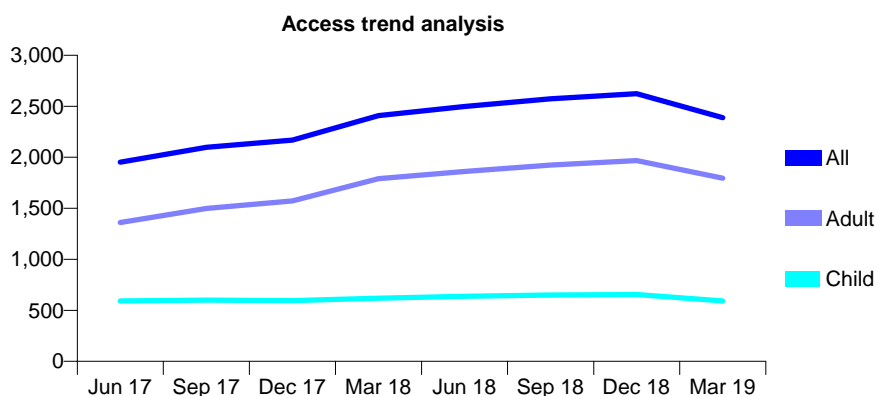
## Q69 - Vital Signs At a Glance Contract Report for 746762/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR S BHATIA  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

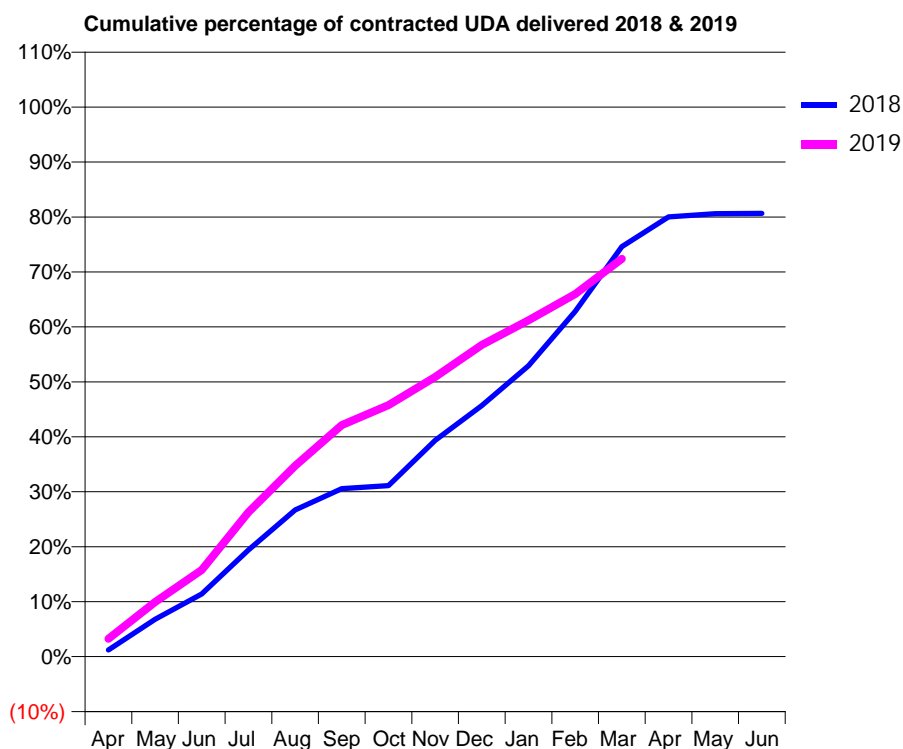
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,056       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £180,054.94 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,409         |                               |
| Quarter ending June 2018         | 2,498         | ↑                             |
| Quarter ending September 2018    | 2,573         | ↑                             |
| Quarter ending December 2018     | 2,624         | →                             |
| Quarter ending March 2019        | 2,388         | ↓                             |
| <b>Variance since March 2018</b> | <b>(0.9%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 87                                | 228   |
| May       | 481                               | 702   |
| June      | 805                               | 1,115 |
| July      | 1,370                             | 1,856 |
| August    | 1,884                             | 2,451 |
| September | 2,156                             | 2,971 |
| October   | 2,195                             | 3,228 |
| November  | 2,778                             | 3,591 |
| December  | 3,224                             | 4,002 |
| January   | 3,735                             | 4,317 |
| February  | 4,435                             | 4,654 |
| March     | 5,264                             | 5,107 |
| April     | 5,646                             |       |
| May       | 5,688                             |       |
| June      | 5,691                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 807         | 7.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 326      | 2,205       | 14.8%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 448      | 807         | 55.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,199    | 2,205       | 54.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 166      | 2,781       | 6.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 2,781       | 1.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 2,781       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

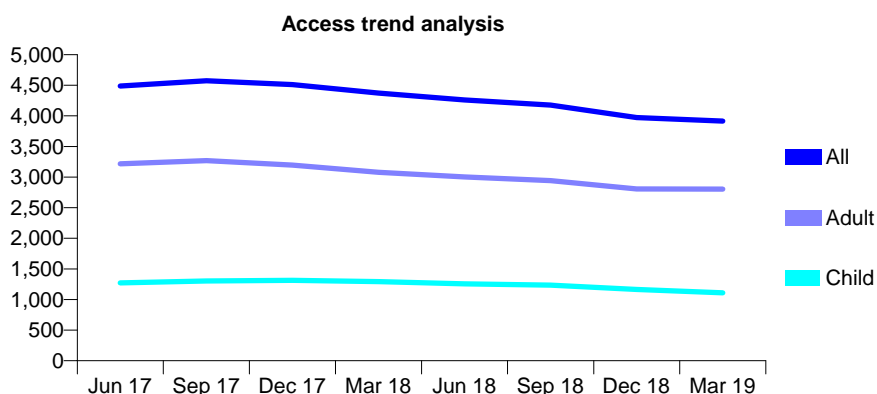
## Q69 - Vital Signs At a Glance Contract Report for 746762/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR S BHATIA  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

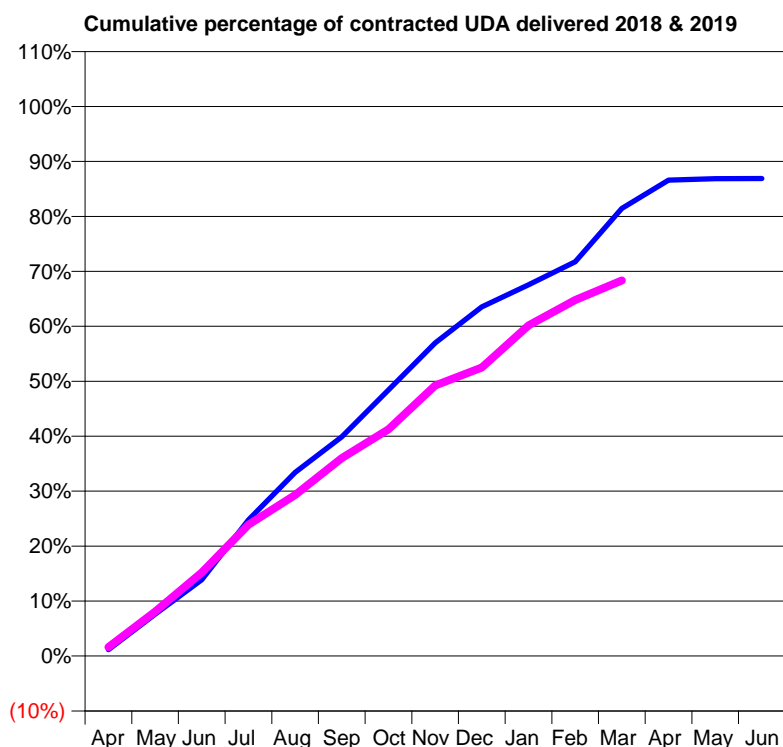
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,311       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £220,180.67 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 4,373          |                               |
| Quarter ending June 2018         | 4,260          | ↓                             |
| Quarter ending September 2018    | 4,178          | ↓                             |
| Quarter ending December 2018     | 3,972          | ↓                             |
| Quarter ending March 2019        | 3,914          | ↓                             |
| <b>Variance since March 2018</b> | <b>(10.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 96                                | 135   |
| May       | 632                               | 673   |
| June      | 1,153                             | 1,261 |
| July      | 2,058                             | 1,985 |
| August    | 2,779                             | 2,435 |
| September | 3,316                             | 2,993 |
| October   | 4,024                             | 3,430 |
| November  | 4,736                             | 4,092 |
| December  | 5,278                             | 4,362 |
| January   | 5,615                             | 4,998 |
| February  | 5,963                             | 5,384 |
| March     | 6,767                             | 5,681 |
| April     | 7,198                             |       |
| May       | 7,219                             |       |
| June      | 7,221                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 1,163       | 6.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 219      | 2,565       | 8.5%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 558      | 1,163       | 48.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 838      | 2,565       | 32.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 253      | 3,473       | 7.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 3,473       | 0.6%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 3,473       | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

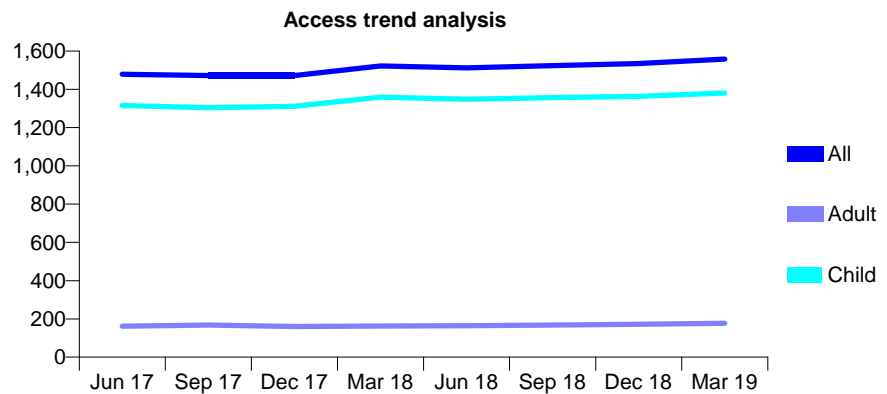
## Q69 - Vital Signs At a Glance Contract Report for 749664/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MISS BB KANAS |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

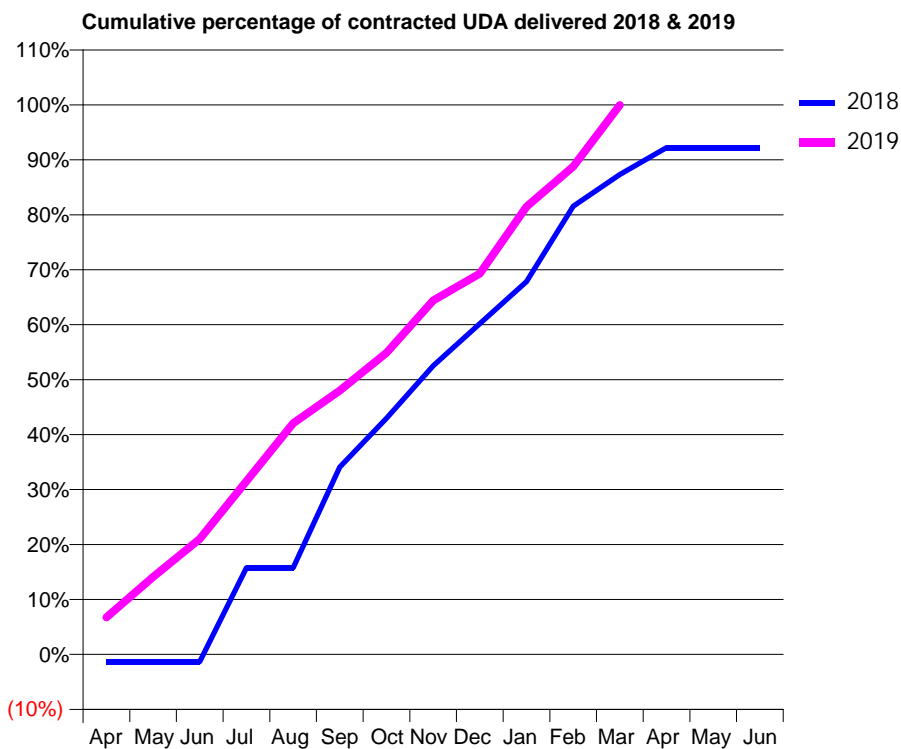
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,650      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £64,435.82 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,522       |                               |
| Quarter ending June 2018         | 1,512       | →                             |
| Quarter ending September 2018    | 1,524       | →                             |
| Quarter ending December 2018     | 1,535       | →                             |
| Quarter ending March 2019        | 1,558       | →                             |
| <b>Variance since March 2018</b> | <b>2.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | -36   | 179   |
| May       | -36   | 374   |
| June      | -36   | 556   |
| July      | 417   | 835   |
| August    | 417   | 1,115 |
| September | 903   | 1,272 |
| October   | 1,139 | 1,455 |
| November  | 1,392 | 1,707 |
| December  | 1,595 | 1,836 |
| January   | 1,798 | 2,159 |
| February  | 2,161 | 2,352 |
| March     | 2,314 | 2,649 |
| April     | 2,444 |       |
| May       | 2,444 |       |
| June      | 2,444 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 155      | 2,018       | 7.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 55          | 10.9%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,175    | 2,018       | 58.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 32       | 55          | 58.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 102      | 1,994       | 5.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,994       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,994       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



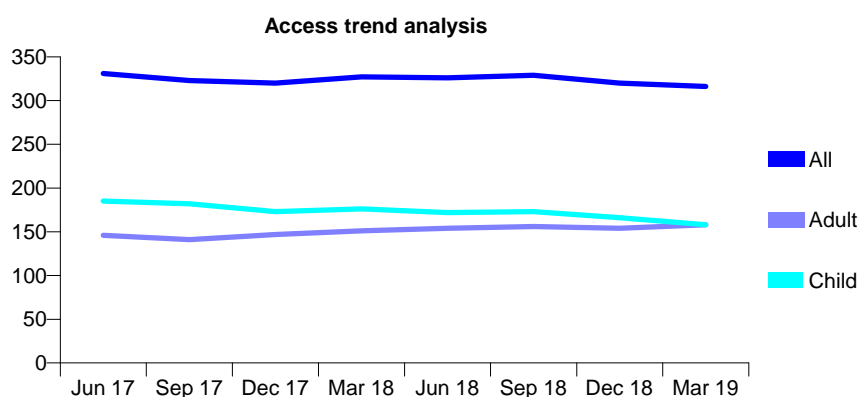
## Q69 - Vital Signs At a Glance Contract Report for 754730/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR D SCHOFIELD |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

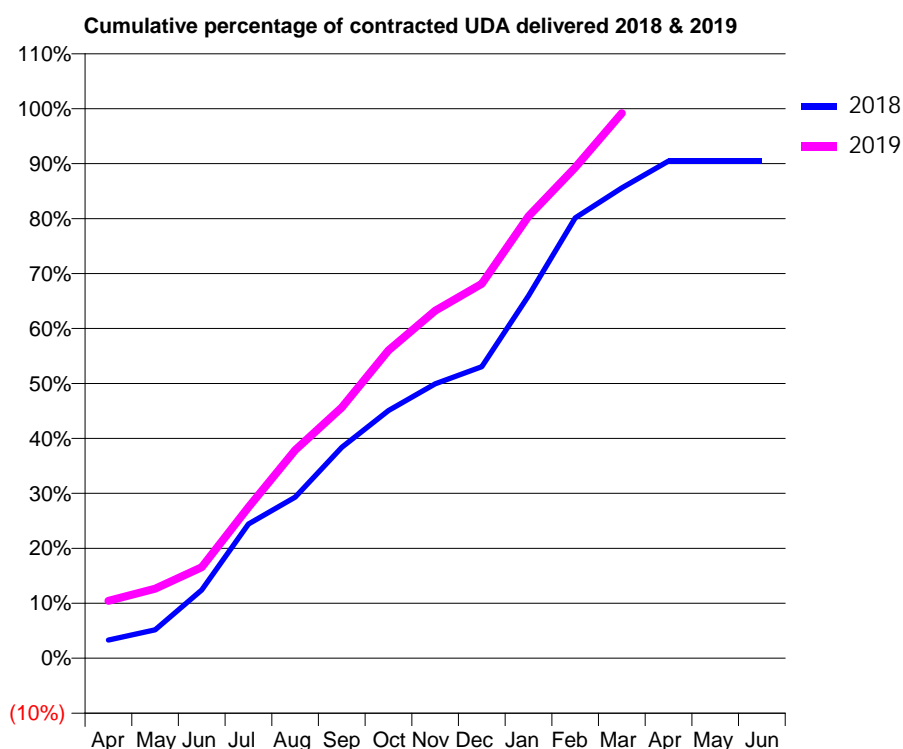
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 645        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,856.93 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 327           |                               |
| Quarter ending June 2018         | 326           | →                             |
| Quarter ending September 2018    | 329           | →                             |
| Quarter ending December 2018     | 320           | ↓                             |
| Quarter ending March 2019        | 316           | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 21   | 67   |
| May       | 33   | 82   |
| June      | 80   | 107  |
| July      | 158  | 177  |
| August    | 189  | 244  |
| September | 248  | 294  |
| October   | 291  | 361  |
| November  | 322  | 408  |
| December  | 342  | 439  |
| January   | 425  | 519  |
| February  | 517  | 576  |
| March     | 552  | 640  |
| April     | 583  |      |
| May       | 583  |      |
| June      | 583  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 319         | 4.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 19       | 199         | 9.5%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 225      | 319         | 70.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 125      | 199         | 62.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 23       | 491         | 4.7%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 491         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 491         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

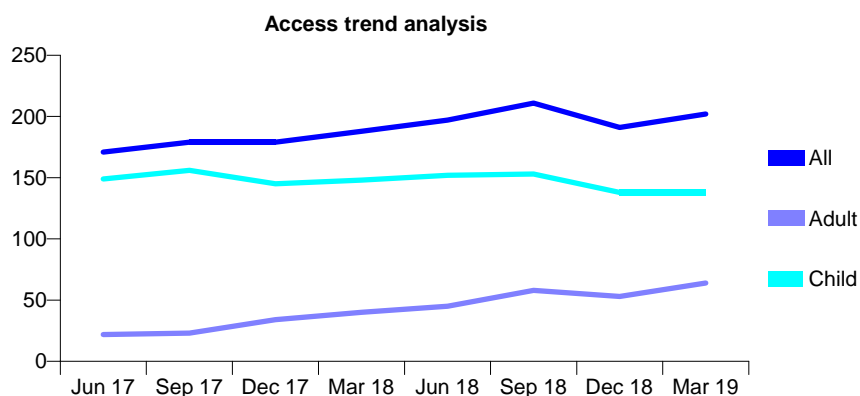
## Q69 - Vital Signs At a Glance Contract Report for 762199/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR F MOTTACKI |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

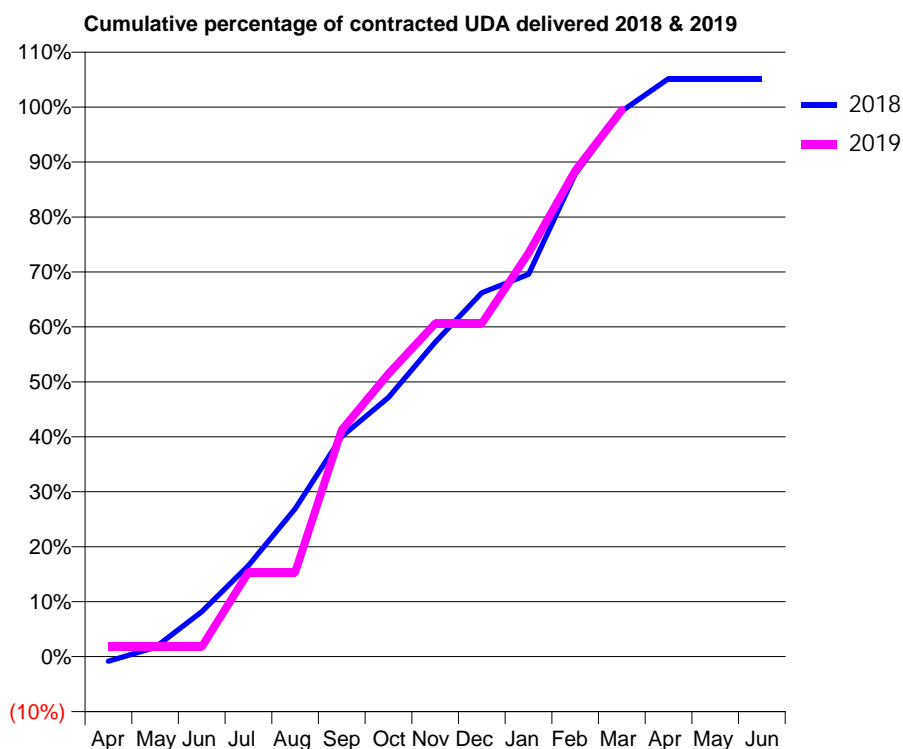
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 394       |
| Carry forward general activity (UDA)        | -7        |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,718.27 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 188         |                               |
| Quarter ending June 2018         | 197         | ↑                             |
| Quarter ending September 2018    | 211         | ↑                             |
| Quarter ending December 2018     | 191         | ↓                             |
| Quarter ending March 2019        | 202         | ↑                             |
| <b>Variance since March 2018</b> | <b>7.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -3                                | 7    |
| May       | 6                                 | 7    |
| June      | 29                                | 7    |
| July      | 59                                | 61   |
| August    | 96                                | 61   |
| September | 143                               | 163  |
| October   | 169                               | 203  |
| November  | 205                               | 239  |
| December  | 237                               | 239  |
| January   | 249                               | 289  |
| February  | 314                               | 348  |
| March     | 355                               | 392  |
| April     | 377                               |      |
| May       | 377                               |      |
| June      | 377                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 166         | 4.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 57          | 7.0%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 80       | 166         | 48.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9        | 57          | 15.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 201         | 4.5%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 201         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 201         | 0.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

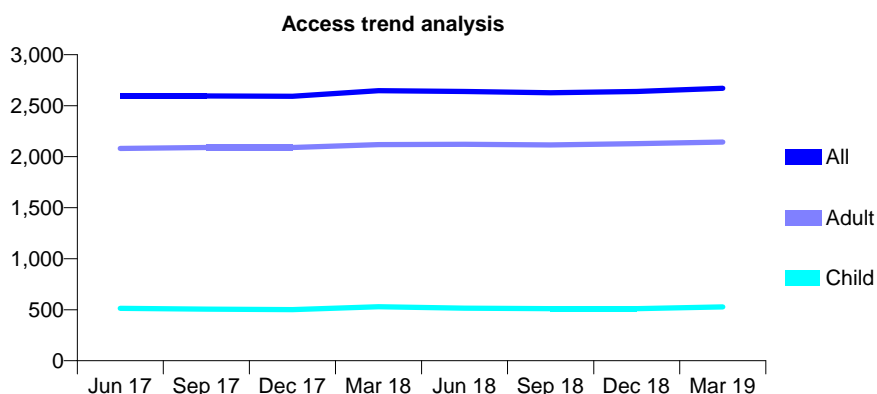
## Q69 - Vital Signs At a Glance Contract Report for 762717/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR R PATEL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2007   |
| Contract end date    |              |

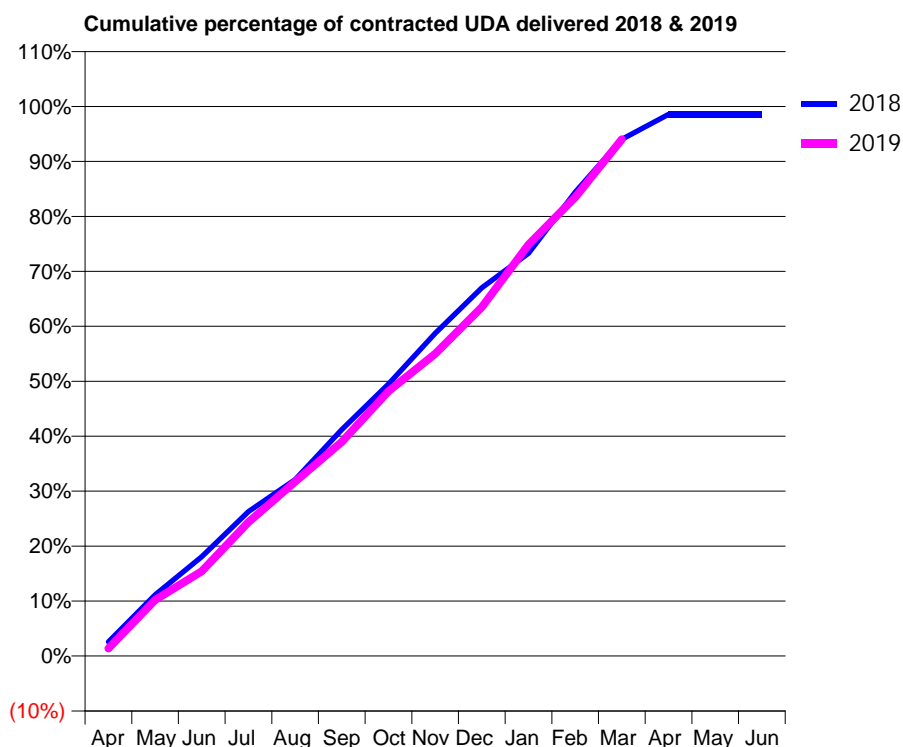
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,599       |
| Carry forward general activity (UDA)        | 109         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £170,241.59 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,647       |                               |
| Quarter ending June 2018         | 2,638       | →                             |
| Quarter ending September 2018    | 2,627       | →                             |
| Quarter ending December 2018     | 2,638       | →                             |
| Quarter ending March 2019        | 2,671       | →                             |
| <b>Variance since March 2018</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 196                               | 107   |
| May       | 848                               | 775   |
| June      | 1,373                             | 1,171 |
| July      | 1,997                             | 1,850 |
| August    | 2,441                             | 2,410 |
| September | 3,131                             | 2,961 |
| October   | 3,761                             | 3,661 |
| November  | 4,461                             | 4,179 |
| December  | 5,091                             | 4,823 |
| January   | 5,568                             | 5,687 |
| February  | 6,415                             | 6,344 |
| March     | 7,144                             | 7,144 |
| April     | 7,490                             |       |
| May       | 7,490                             |       |
| June      | 7,490                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 833         | 5.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 501      | 3,595       | 13.9%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 530      | 833         | 63.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,314    | 3,595       | 64.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 258      | 4,297       | 6.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 85       | 4,297       | 2.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 50       | 4,297       | 1.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

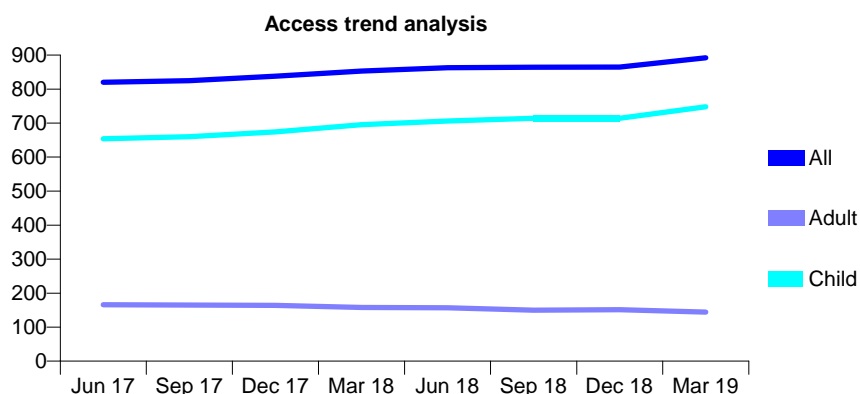
## Q69 - Vital Signs At a Glance Contract Report for 766461/0002 - March 2019

|                      |                    |
|----------------------|--------------------|
| Name or company name | MR J MURUGUPPILLAI |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 30/07/2008         |
| Contract end date    |                    |

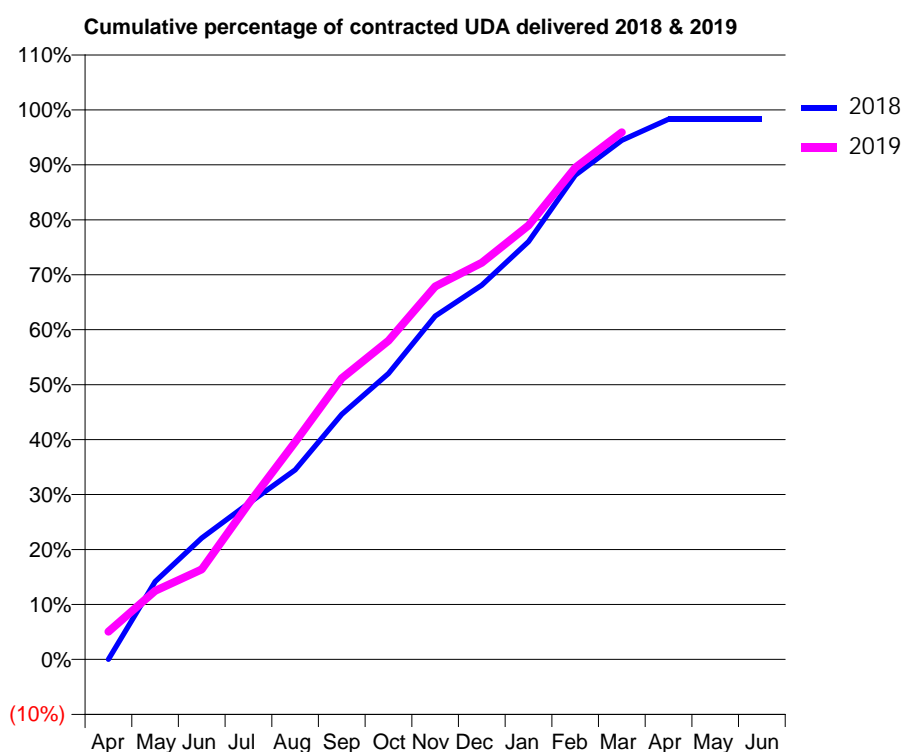
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,226      |
| Carry forward general activity (UDA)        | 21         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,117.38 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 853   |                               |
| Quarter ending June 2018         | 863   | →                             |
| Quarter ending September 2018    | 864   | →                             |
| Quarter ending December 2018     | 865   | →                             |
| Quarter ending March 2019        | 892   | ↑                             |
| <b>Variance since March 2018</b> | 4.6%  | ↑                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 62    |
| May       | 174                               | 153   |
| June      | 271                               | 201   |
| July      | 348                               | 347   |
| August    | 423                               | 485   |
| September | 547                               | 627   |
| October   | 638                               | 711   |
| November  | 766                               | 832   |
| December  | 835                               | 885   |
| January   | 932                               | 968   |
| February  | 1,080                             | 1,097 |
| March     | 1,158                             | 1,176 |
| April     | 1,205                             |       |
| May       | 1,205                             |       |
| June      | 1,205                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 945         | 3.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 103         | 7.8%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 503      | 945         | 53.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 41       | 103         | 39.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 1,016       | 0.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,016       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,016       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

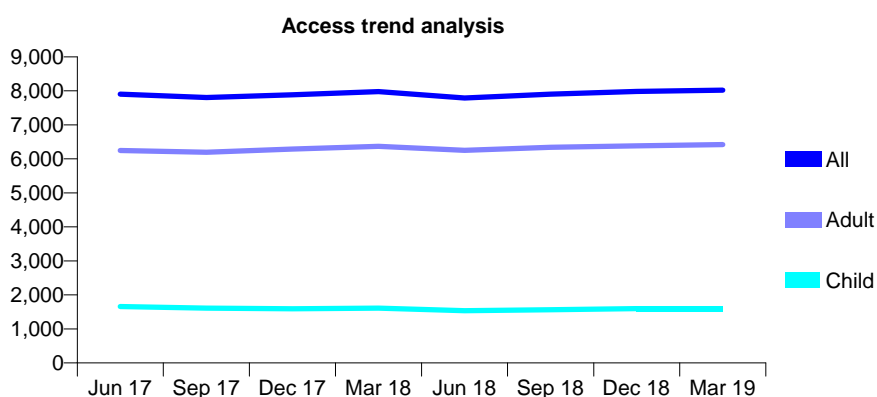
## Q69 - Vital Signs At a Glance Contract Report for 767670/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | MRS K DOULGERIDOU-KOSTOPOULOU |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2006                    |
| Contract end date    |                               |

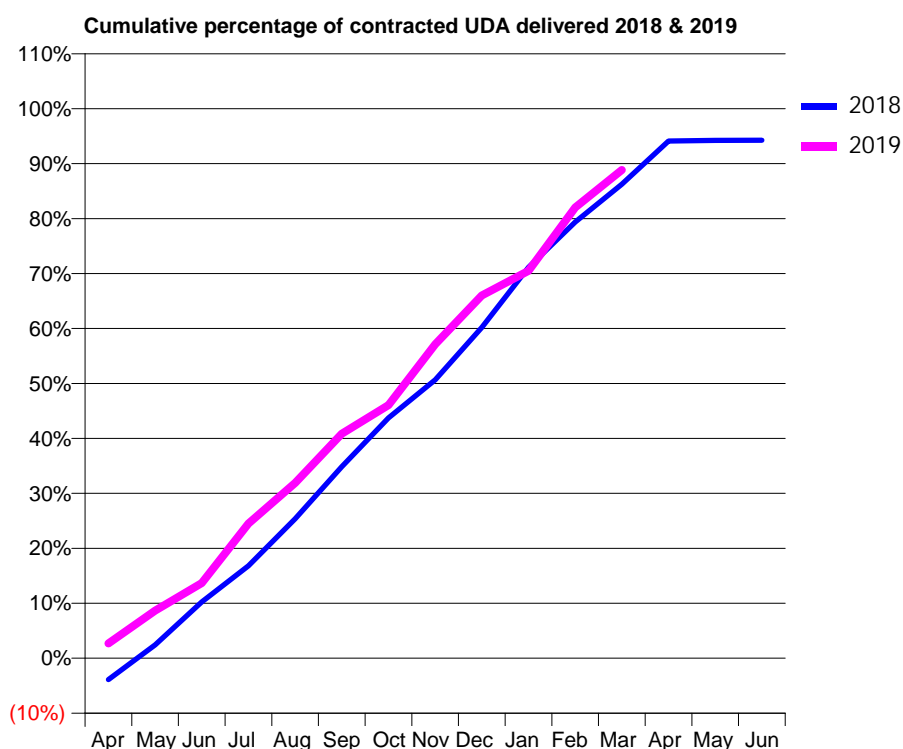
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £533,852.49 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,978       |                               |
| Quarter ending June 2018         | 7,791       | ↓                             |
| Quarter ending September 2018    | 7,905       | →                             |
| Quarter ending December 2018     | 7,983       | →                             |
| Quarter ending March 2019        | 8,021       | →                             |
| <b>Variance since March 2018</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | -879   | 648    |
| May       | 550    | 2,082  |
| June      | 2,306  | 3,281  |
| July      | 3,785  | 5,888  |
| August    | 5,708  | 7,658  |
| September | 7,841  | 9,804  |
| October   | 9,842  | 11,054 |
| November  | 11,399 | 13,709 |
| December  | 13,538 | 15,841 |
| January   | 16,004 | 16,914 |
| February  | 17,857 | 19,687 |
| March     | 19,400 | 21,316 |
| April     | 21,170 |        |
| May       | 21,196 |        |
| June      | 21,206 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 148      | 2,438       | 6.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,079    | 8,888       | 12.1%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,359    | 2,438       | 55.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,763    | 8,888       | 53.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 357      | 10,508      | 3.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 59       | 10,508      | 0.6%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 111      | 10,508      | 1.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

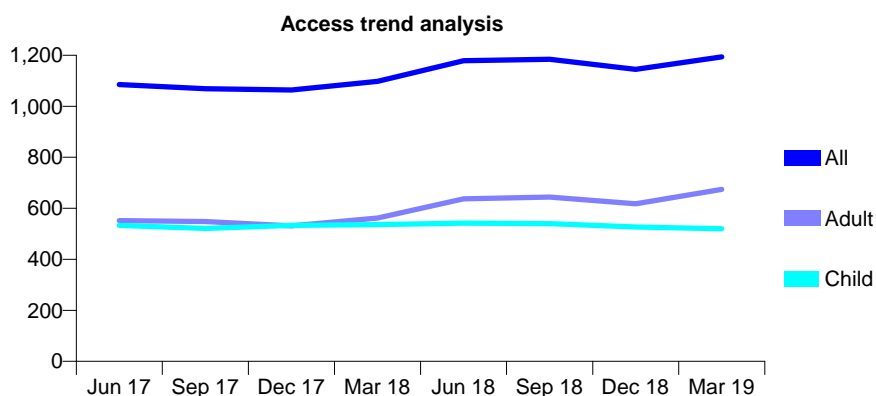
## Q69 - Vital Signs At a Glance Contract Report for 768405/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR H SANDHU  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

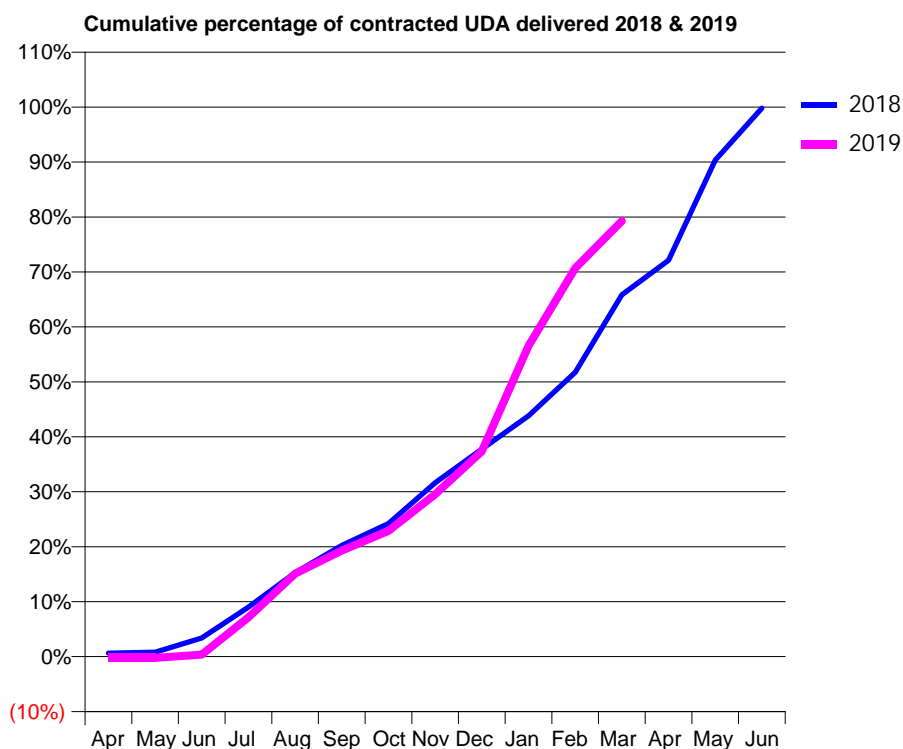
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,000      |
| Carry forward general activity (UDA)        | 7          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £65,478.49 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,098       |                               |
| Quarter ending June 2018         | 1,179       | ↑                             |
| Quarter ending September 2018    | 1,184       | →                             |
| Quarter ending December 2018     | 1,145       | ↓                             |
| Quarter ending March 2019        | 1,194       | ↑                             |
| <b>Variance since March 2018</b> | <b>8.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 19                                | -7    |
| May       | 24                                | -7    |
| June      | 101                               | 11    |
| July      | 270                               | 215   |
| August    | 458                               | 453   |
| September | 607                               | 579   |
| October   | 726                               | 686   |
| November  | 950                               | 886   |
| December  | 1,133                             | 1,121 |
| January   | 1,314                             | 1,697 |
| February  | 1,552                             | 2,121 |
| March     | 1,975                             | 2,378 |
| April     | 2,163                             |       |
| May       | 2,711                             |       |
| June      | 2,993                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 597         | 7.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 80       | 642         | 12.5%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 255      | 597         | 42.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 135      | 642         | 21.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 89       | 936         | 9.5%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 936         | 0.9%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 936         | 0.6%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

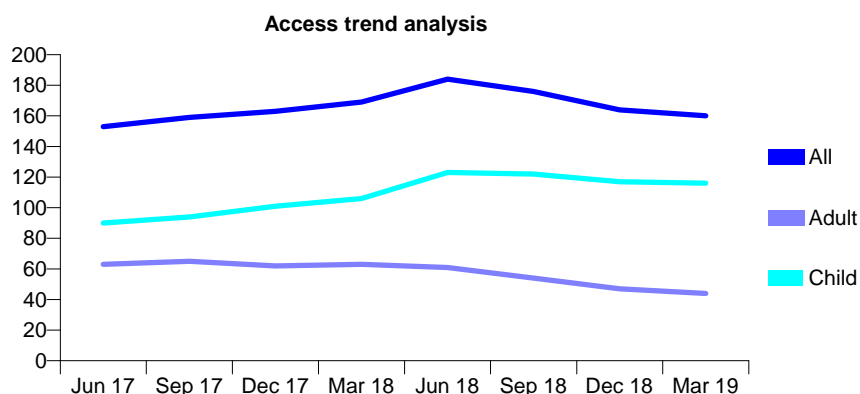
## Q69 - Vital Signs At a Glance Contract Report for 768618/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR PS NAGI   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 05/02/2008   |
| Contract end date    |              |

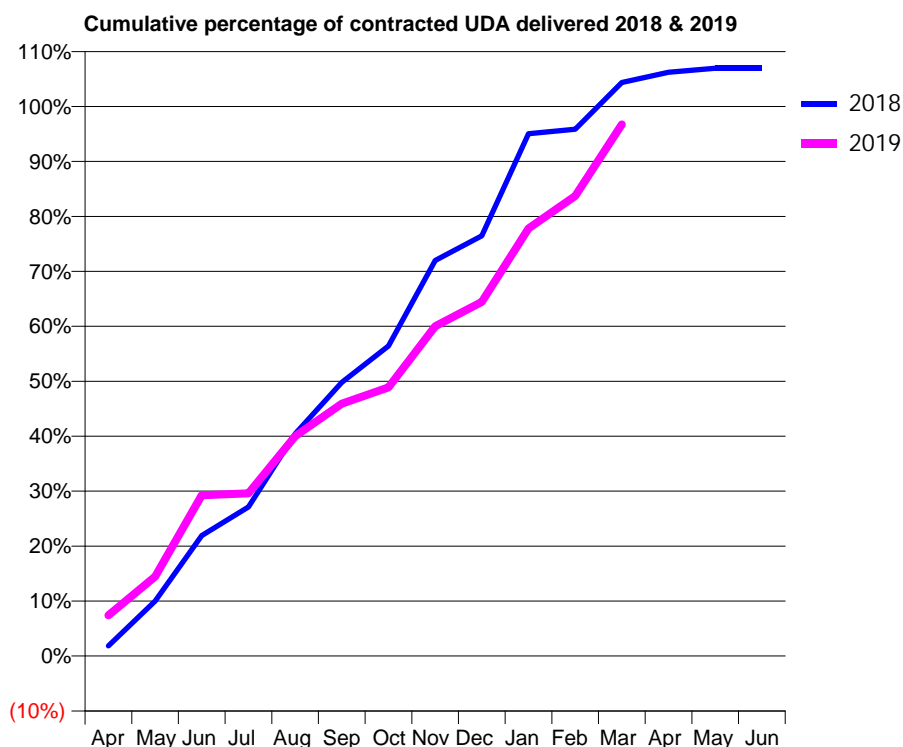
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 270       |
| Carry forward general activity (UDA)        | -5        |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,566.35 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 169           |                               |
| Quarter ending June 2018         | 184           | ↑                             |
| Quarter ending September 2018    | 176           | ↓                             |
| Quarter ending December 2018     | 164           | ↓                             |
| Quarter ending March 2019        | 160           | ↓                             |
| <b>Variance since March 2018</b> | <b>(5.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 5                                 | 20   |
| May       | 27                                | 39   |
| June      | 59                                | 79   |
| July      | 73                                | 80   |
| August    | 109                               | 108  |
| September | 134                               | 124  |
| October   | 152                               | 132  |
| November  | 194                               | 162  |
| December  | 206                               | 174  |
| January   | 257                               | 210  |
| February  | 259                               | 226  |
| March     | 282                               | 261  |
| April     | 287                               |      |
| May       | 289                               |      |
| June      | 289                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 150         | 4.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 18          | 5.6%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 64       | 150         | 42.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7        | 18          | 38.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 162         | 0.6%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 162         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 162         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

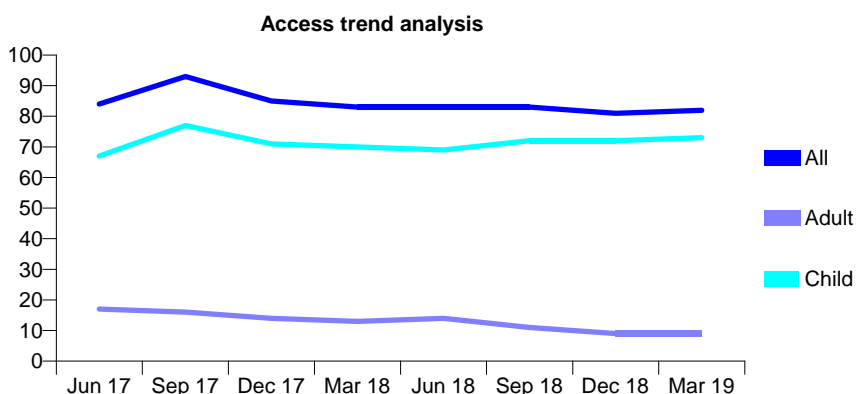
## Q69 - Vital Signs At a Glance Contract Report for 768766/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR S PATEL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2006   |
| Contract end date    |              |

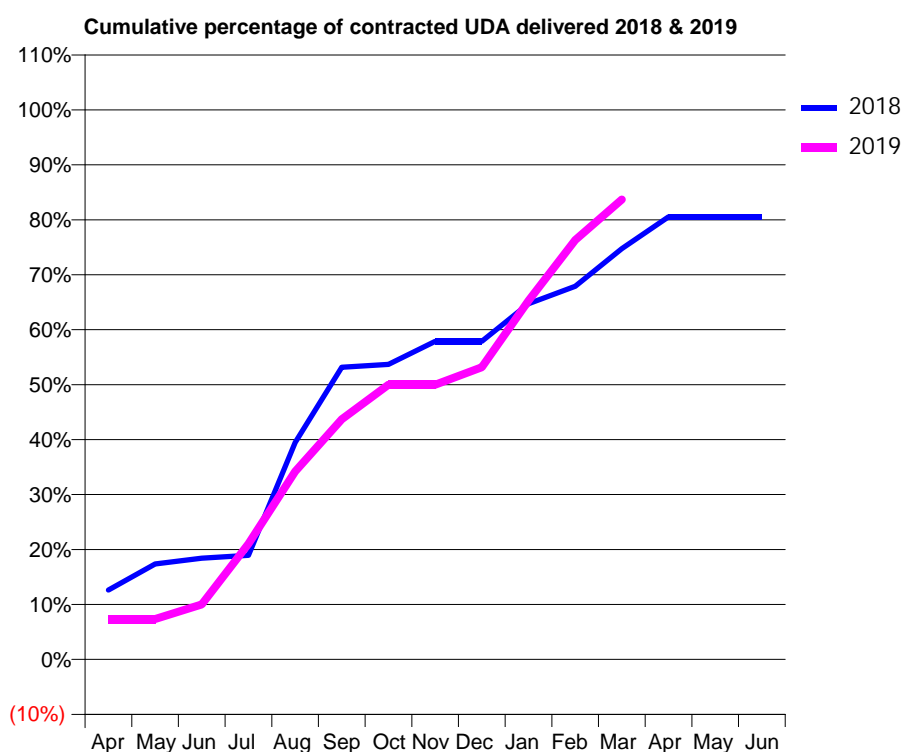
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 190       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £4,619.97 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 83            |                               |
| Quarter ending June 2018         | 83            | →                             |
| Quarter ending September 2018    | 83            | →                             |
| Quarter ending December 2018     | 81            | ↓                             |
| Quarter ending March 2019        | 82            | →                             |
| <b>Variance since March 2018</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 24                                | 14   |
| May       | 33                                | 14   |
| June      | 35                                | 19   |
| July      | 36                                | 40   |
| August    | 75                                | 65   |
| September | 101                               | 83   |
| October   | 102                               | 95   |
| November  | 110                               | 95   |
| December  | 110                               | 101  |
| January   | 123                               | 124  |
| February  | 129                               | 145  |
| March     | 142                               | 159  |
| April     | 153                               |      |
| May       | 153                               |      |
| June      | 153                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 91          | 1.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 5           | 0.0%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 36       | 91          | 39.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2        | 5           | 40.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 89          | 0.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 89          | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 89          | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



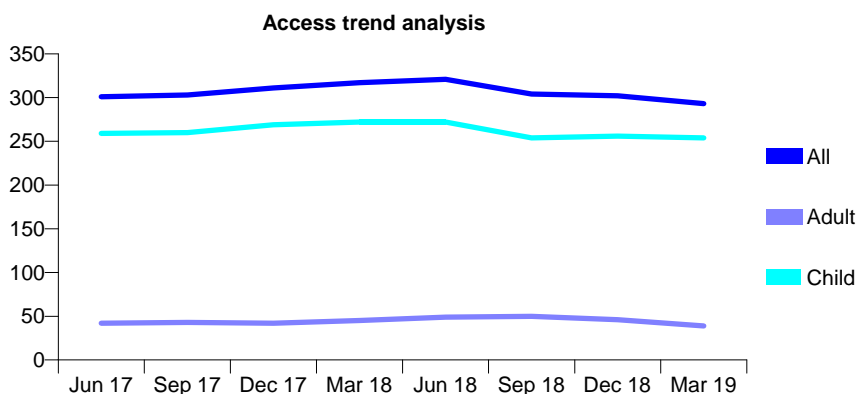
## Q69 - Vital Signs At a Glance Contract Report for 772909/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR JS JUGDEV |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2008   |
| Contract end date    |              |

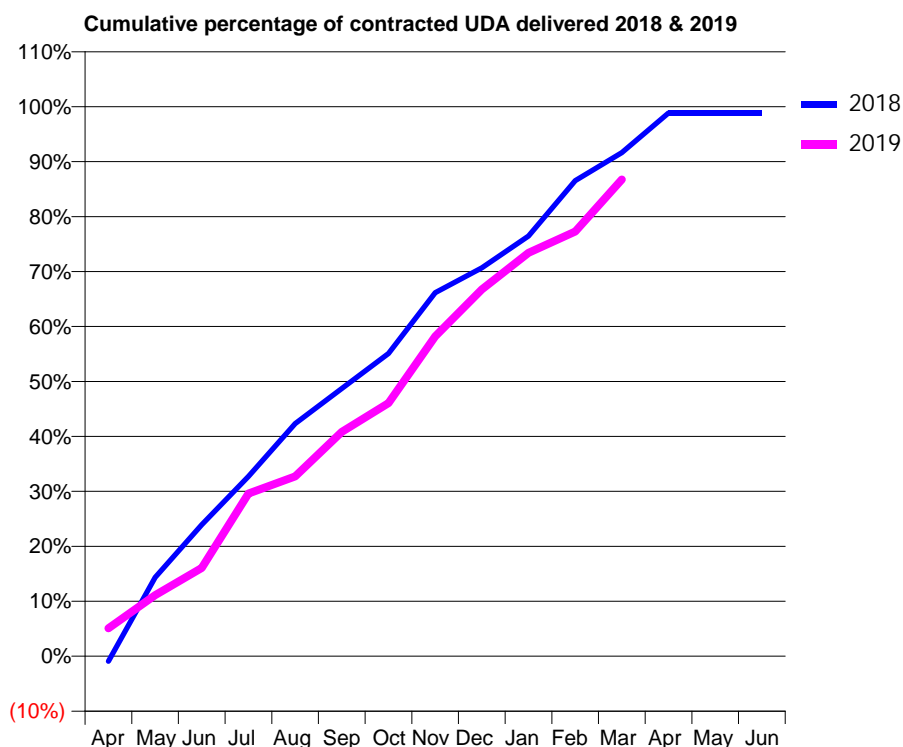
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 649        |
| Carry forward general activity (UDA)        | 7          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,578.94 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 317           |                               |
| Quarter ending June 2018         | 321           | →                             |
| Quarter ending September 2018    | 304           | ↓                             |
| Quarter ending December 2018     | 302           | →                             |
| Quarter ending March 2019        | 293           | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -6                                | 33   |
| May       | 93                                | 72   |
| June      | 155                               | 104  |
| July      | 212                               | 192  |
| August    | 275                               | 212  |
| September | 316                               | 265  |
| October   | 357                               | 299  |
| November  | 429                               | 378  |
| December  | 459                               | 433  |
| January   | 496                               | 476  |
| February  | 562                               | 502  |
| March     | 595                               | 563  |
| April     | 642                               |      |
| May       | 642                               |      |
| June      | 642                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 447         | 4.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 25          | 0.0%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 309      | 447         | 69.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 25          | 72.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 435         | 2.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 435         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 435         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

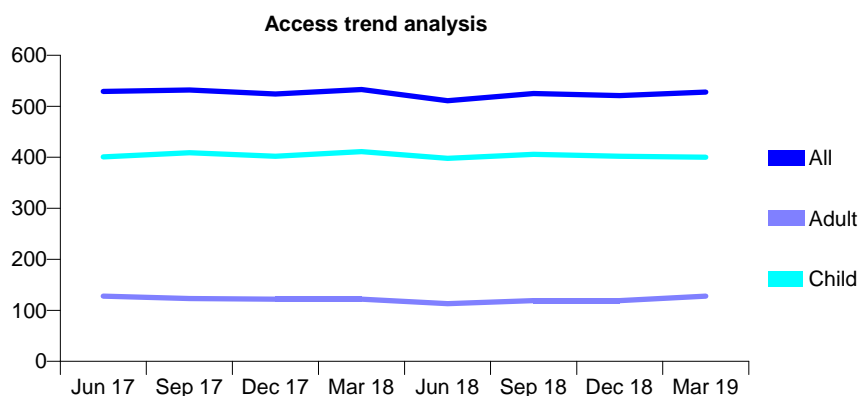
## Q69 - Vital Signs At a Glance Contract Report for 783463/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR SP DAHLMAN |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

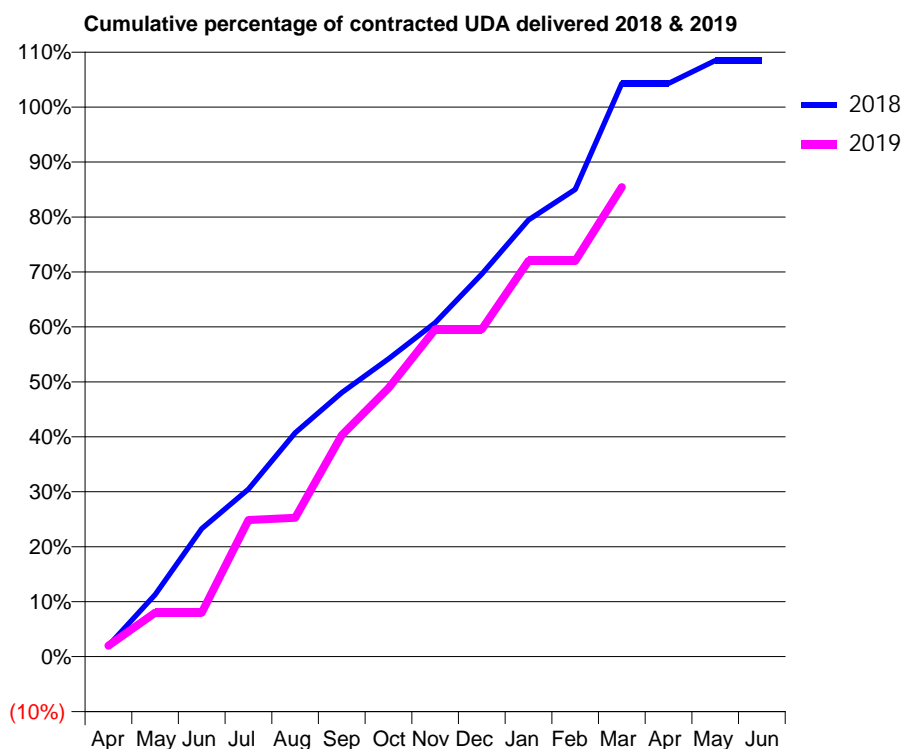
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 700        |
| Carry forward general activity (UDA)        | -14        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,020.95 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 533           |                               |
| Quarter ending June 2018         | 511           | ↓                             |
| Quarter ending September 2018    | 525           | ↑                             |
| Quarter ending December 2018     | 521           | →                             |
| Quarter ending March 2019        | 528           | →                             |
| <b>Variance since March 2018</b> | <b>(0.9%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 14                                | 14   |
| May       | 79                                | 56   |
| June      | 163                               | 56   |
| July      | 213                               | 174  |
| August    | 285                               | 177  |
| September | 336                               | 282  |
| October   | 379                               | 342  |
| November  | 425                               | 417  |
| December  | 487                               | 417  |
| January   | 556                               | 504  |
| February  | 595                               | 504  |
| March     | 730                               | 598  |
| April     | 730                               |      |
| May       | 759                               |      |
| June      | 759                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 443         | 3.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 71          | 2.8%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 217      | 443         | 49.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 15       | 71          | 21.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 474         | 0.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 474         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 474         | 0.6%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

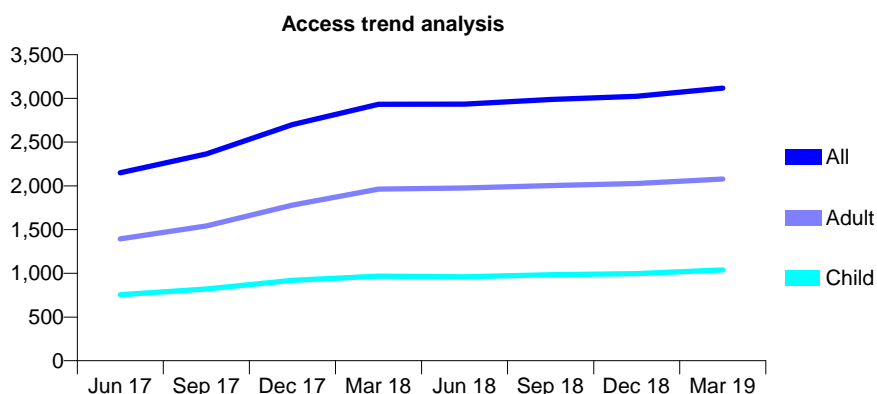
## Q69 - Vital Signs At a Glance Contract Report for 788236/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR N SHAH    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2015   |
| Contract end date    |              |

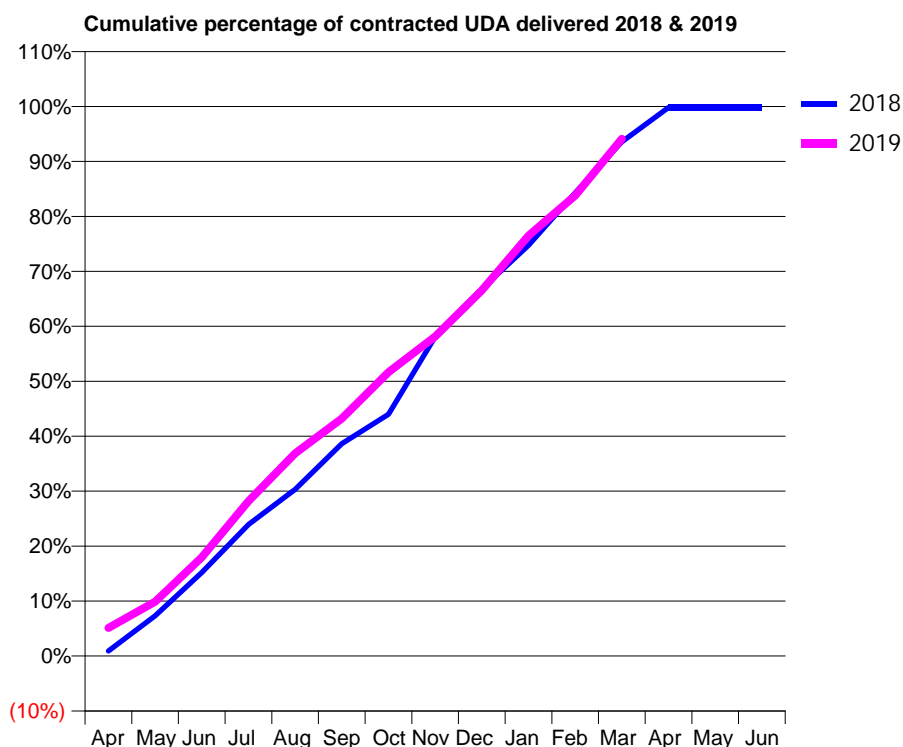
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,530       |
| Carry forward general activity (UDA)        | 11          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £146,141.98 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,932       |                               |
| Quarter ending June 2018         | 2,935       | →                             |
| Quarter ending September 2018    | 2,987       | →                             |
| Quarter ending December 2018     | 3,023       | →                             |
| Quarter ending March 2019        | 3,118       | ↑                             |
| <b>Variance since March 2018</b> | <b>6.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 57                                | 334   |
| May       | 455                               | 646   |
| June      | 945                               | 1,173 |
| July      | 1,488                             | 1,841 |
| August    | 1,886                             | 2,408 |
| September | 2,403                             | 2,821 |
| October   | 2,735                             | 3,374 |
| November  | 3,613                             | 3,796 |
| December  | 4,154                             | 4,345 |
| January   | 4,647                             | 4,994 |
| February  | 5,242                             | 5,472 |
| March     | 5,818                             | 6,144 |
| April     | 6,207                             |       |
| May       | 6,207                             |       |
| June      | 6,207                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 115      | 1,335       | 8.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 336      | 2,215       | 15.2%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 620      | 1,335       | 46.4%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 800      | 2,215       | 36.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 356      | 3,380       | 10.5%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 3,380       | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 3,380       | 0.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

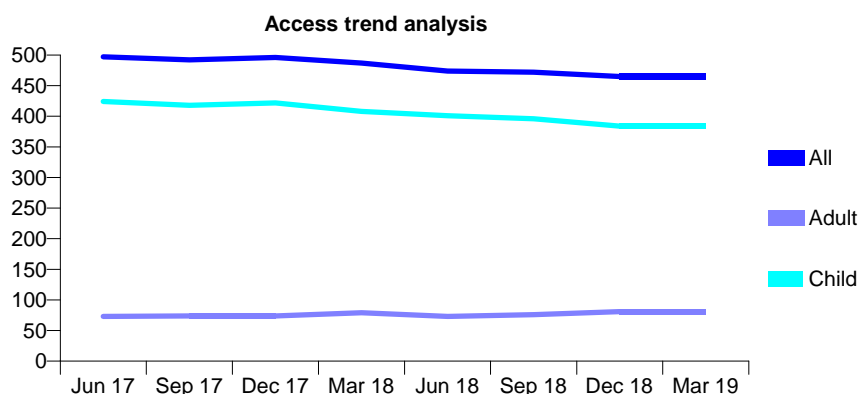
## Q69 - Vital Signs At a Glance Contract Report for 789224/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR SM MUGHAL |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2015   |
| Contract end date    |              |

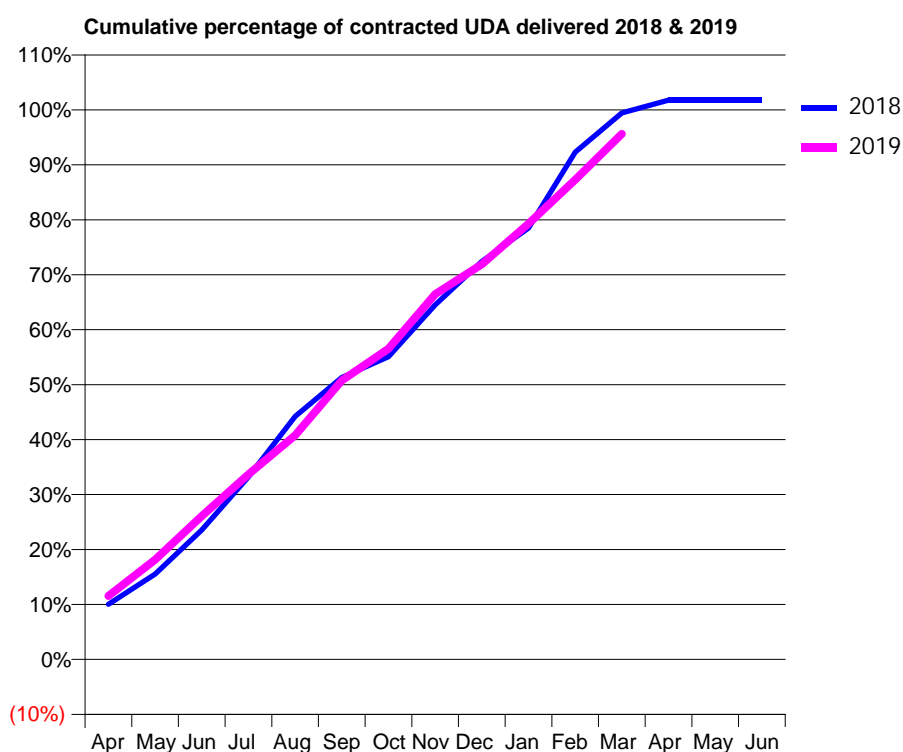
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 986        |
| Carry forward general activity (UDA)        | -17        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £21,963.50 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 487           |                               |
| Quarter ending June 2018         | 474           | ↓                             |
| Quarter ending September 2018    | 472           | →                             |
| Quarter ending December 2018     | 465           | ↓                             |
| Quarter ending March 2019        | 465           | →                             |
| <b>Variance since March 2018</b> | <b>(4.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019 |
|-----------|-------|------|
| April     | 99    | 114  |
| May       | 153   | 179  |
| June      | 232   | 257  |
| July      | 327   | 332  |
| August    | 436   | 402  |
| September | 506   | 500  |
| October   | 543   | 557  |
| November  | 636   | 656  |
| December  | 714   | 709  |
| January   | 774   | 782  |
| February  | 910   | 861  |
| March     | 980   | 943  |
| April     | 1,003 |      |
| May       | 1,003 |      |
| June      | 1,003 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 650         | 7.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 40          | 10.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 421      | 650         | 64.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 29       | 40          | 72.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 680         | 2.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 680         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 680         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

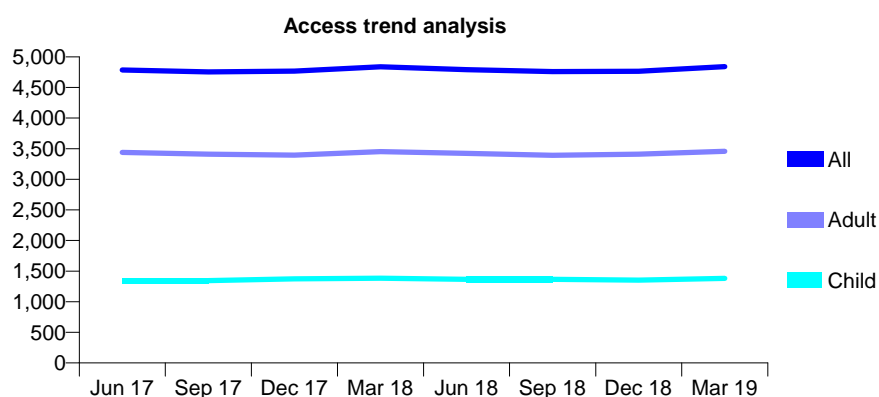
## Q69 - Vital Signs At a Glance Contract Report for 789429/0001 - March 2019

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Oak End Dental Clinic Partnership |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/06/2009                        |
| Contract end date    |                                   |

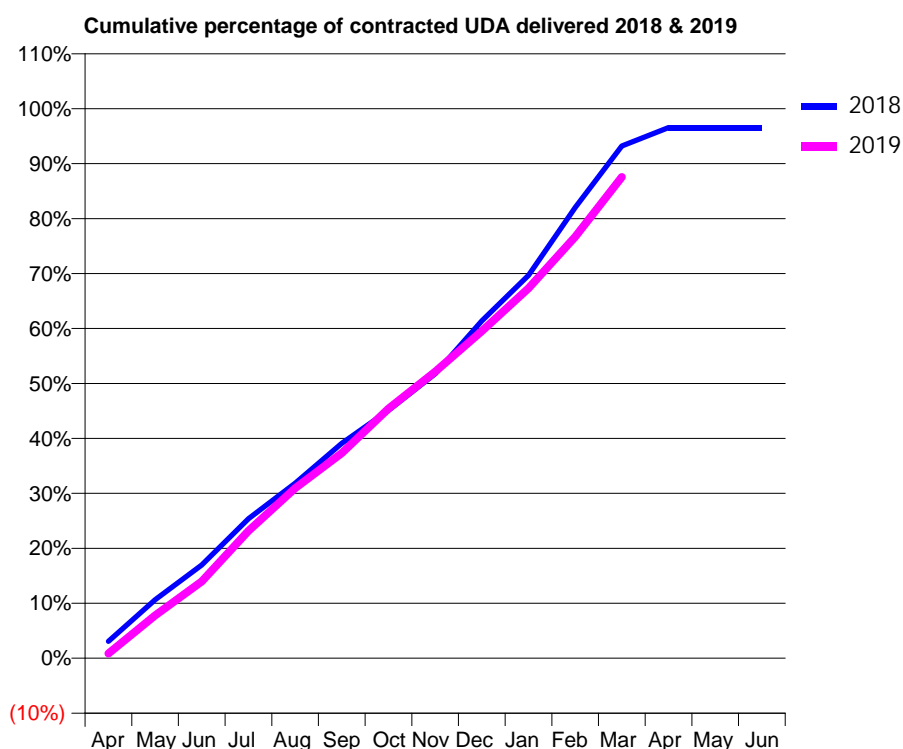
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,000      |
| Carry forward general activity (UDA)        | 483         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £356,624.57 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,837       |                               |
| Quarter ending June 2018         | 4,790       | →                             |
| Quarter ending September 2018    | 4,760       | →                             |
| Quarter ending December 2018     | 4,763       | →                             |
| Quarter ending March 2019        | 4,840       | →                             |
| <b>Variance since March 2018</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 429    | 121    |
| May       | 1,490  | 1,093  |
| June      | 2,377  | 1,956  |
| July      | 3,554  | 3,242  |
| August    | 4,461  | 4,332  |
| September | 5,474  | 5,225  |
| October   | 6,316  | 6,359  |
| November  | 7,249  | 7,299  |
| December  | 8,593  | 8,332  |
| January   | 9,757  | 9,426  |
| February  | 11,486 | 10,738 |
| March     | 13,048 | 12,255 |
| April     | 13,516 |        |
| May       | 13,516 |        |
| June      | 13,516 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 137      | 1,788       | 7.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 712      | 4,191       | 17.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 922      | 1,788       | 51.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,904    | 4,191       | 45.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 617      | 5,785       | 10.7%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 58       | 5,785       | 1.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 131      | 5,785       | 2.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

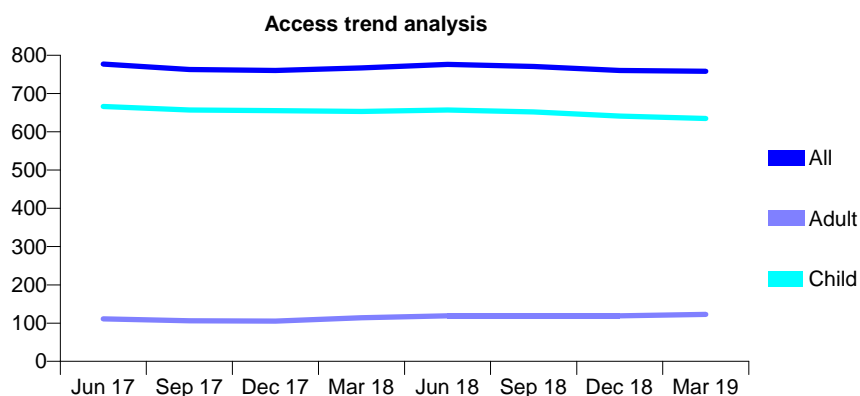
## Q69 - Vital Signs At a Glance Contract Report for 810282/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR CJ MORRELL |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

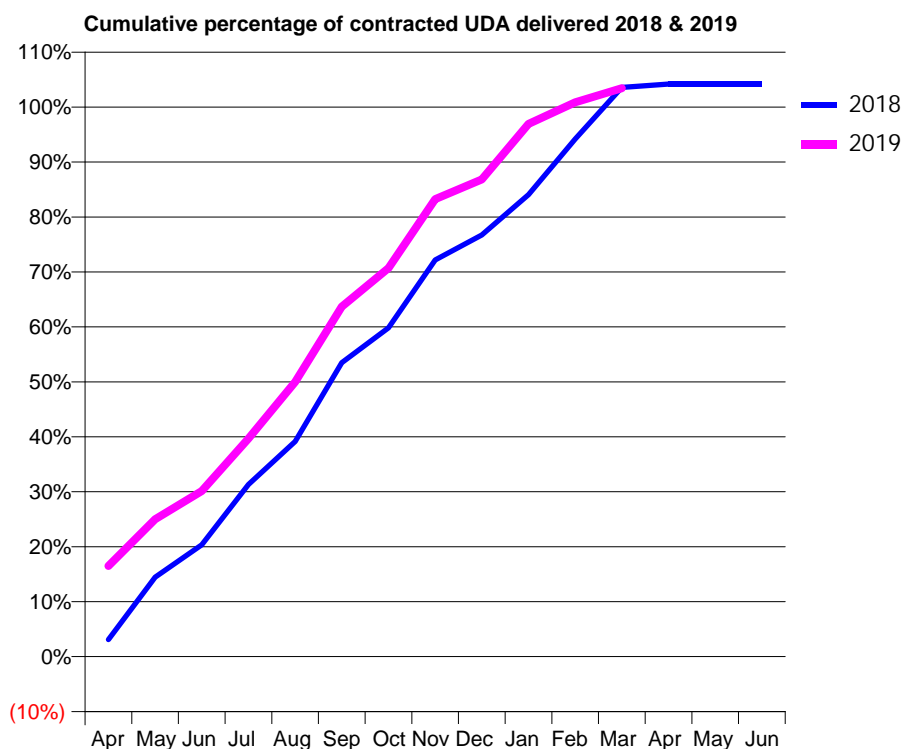
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,100      |
| Carry forward general activity (UDA)        | -22        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £21,895.93 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 767           |                               |
| Quarter ending June 2018         | 776           | →                             |
| Quarter ending September 2018    | 771           | →                             |
| Quarter ending December 2018     | 760           | ↓                             |
| Quarter ending March 2019        | 758           | →                             |
| <b>Variance since March 2018</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 34                                | 182   |
| May       | 159                               | 275   |
| June      | 224                               | 331   |
| July      | 344                               | 437   |
| August    | 431                               | 550   |
| September | 588                               | 700   |
| October   | 658                               | 778   |
| November  | 794                               | 916   |
| December  | 844                               | 955   |
| January   | 925                               | 1,066 |
| February  | 1,036                             | 1,109 |
| March     | 1,139                             | 1,138 |
| April     | 1,146                             |       |
| May       | 1,146                             |       |
| June      | 1,146                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 794         | 5.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 52          | 9.6%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 417      | 794         | 52.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 20       | 52          | 38.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 34       | 838         | 4.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 838         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 838         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

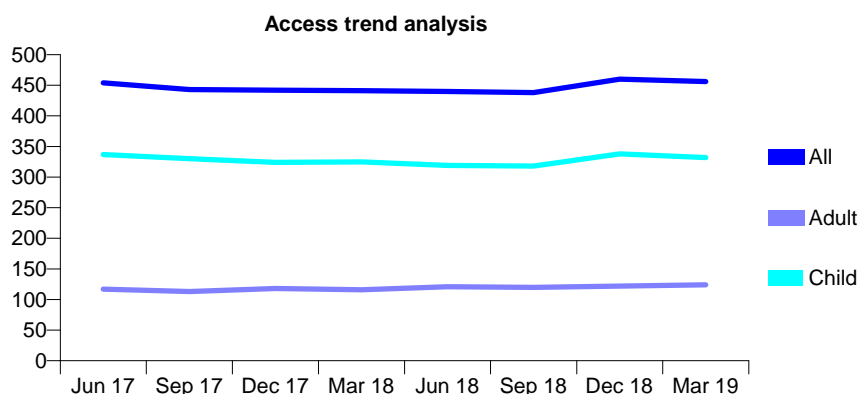
## Q69 - Vital Signs At a Glance Contract Report for 811769/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR PP BRODIE |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

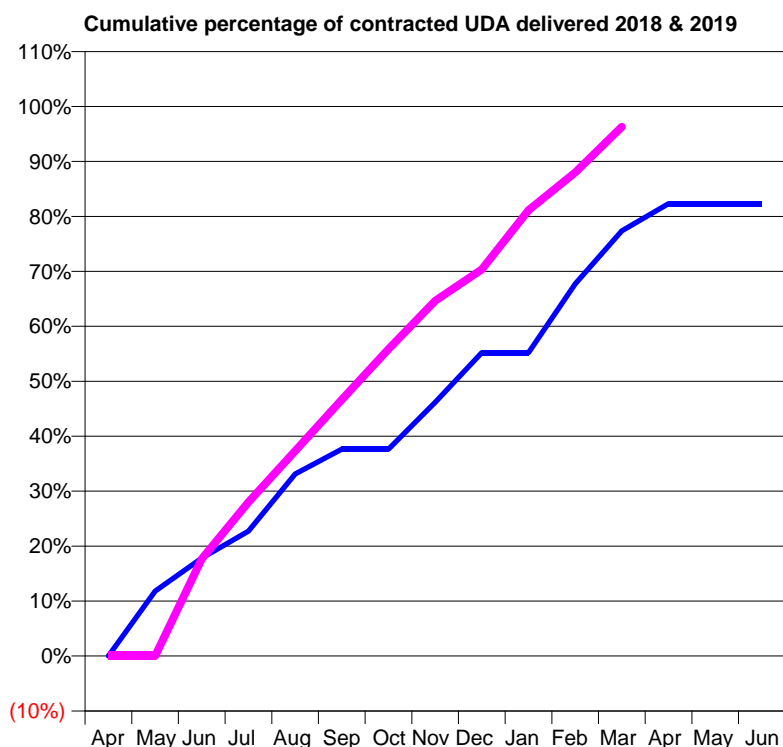
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,316.16 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 441         |                               |
| Quarter ending June 2018         | 440         | →                             |
| Quarter ending September 2018    | 438         | →                             |
| Quarter ending December 2018     | 460         | ↑                             |
| Quarter ending March 2019        | 456         | →                             |
| <b>Variance since March 2018</b> | <b>3.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 118                               | 0    |
| June      | 178                               | 177  |
| July      | 227                               | 280  |
| August    | 331                               | 373  |
| September | 376                               | 466  |
| October   | 376                               | 558  |
| November  | 462                               | 646  |
| December  | 552                               | 703  |
| January   | 552                               | 811  |
| February  | 677                               | 880  |
| March     | 774                               | 963  |
| April     | 823                               |      |
| May       | 823                               |      |
| June      | 823                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 579         | 3.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 135         | 8.1%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 371      | 579         | 64.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 95       | 135         | 70.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 671         | 2.8%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 671         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 671         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

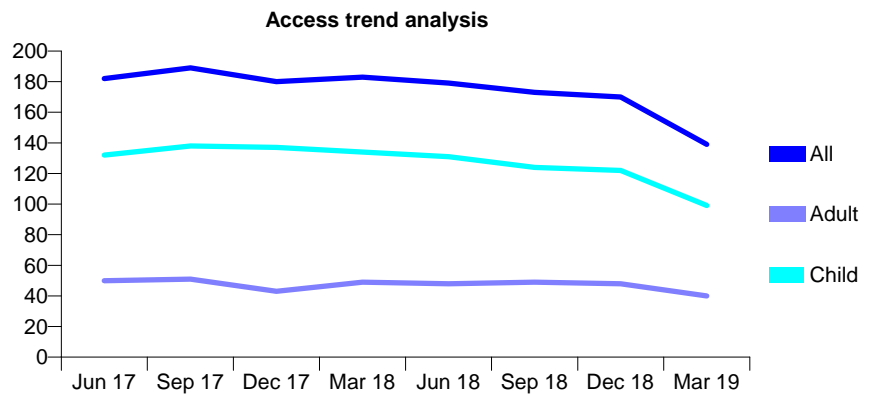
## Q69 - Vital Signs At a Glance Contract Report for 812757/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR C HURST   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 31/12/2018   |

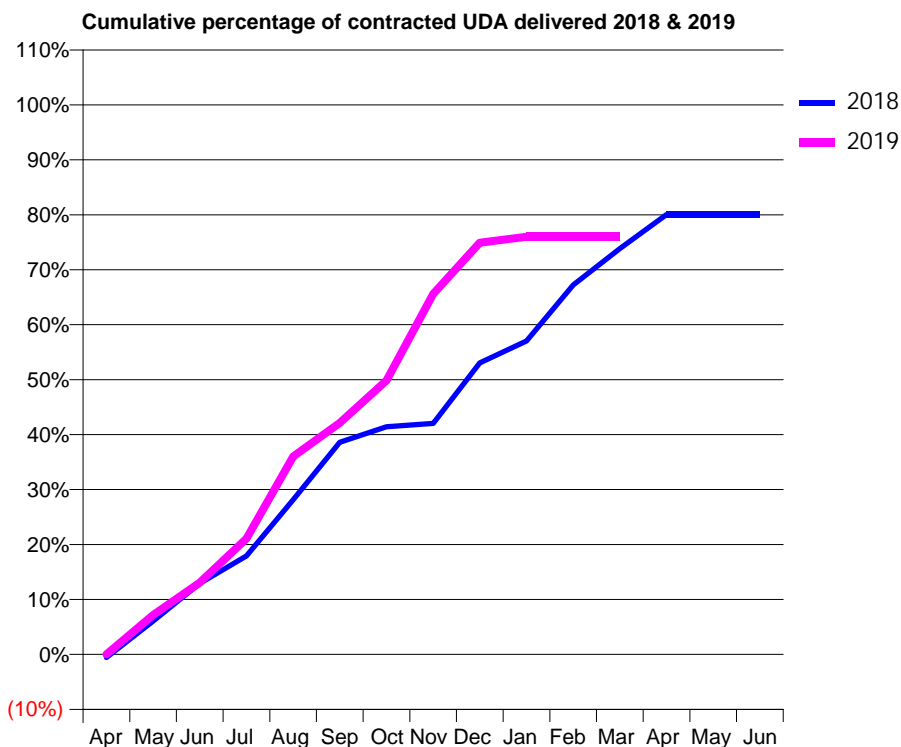
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 375       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,115.99 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 183            |                               |
| Quarter ending June 2018         | 179            | ↓                             |
| Quarter ending September 2018    | 173            | ↓                             |
| Quarter ending December 2018     | 170            | ↓                             |
| Quarter ending March 2019        | 139            | ↓                             |
| <b>Variance since March 2018</b> | <b>(24.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | -3   | 0    |
| May       | 30   | 27   |
| June      | 65   | 49   |
| July      | 90   | 79   |
| August    | 141  | 135  |
| September | 193  | 158  |
| October   | 207  | 187  |
| November  | 210  | 246  |
| December  | 265  | 281  |
| January   | 285  | 285  |
| February  | 336  | 285  |
| March     | 369  | 285  |
| April     | 400  |      |
| May       | 400  |      |
| June      | 400  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 149         | 7.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 43          | 37.2%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 103      | 149         | 69.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 16       | 43          | 37.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 170         | 0.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 170         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 170         | 2.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



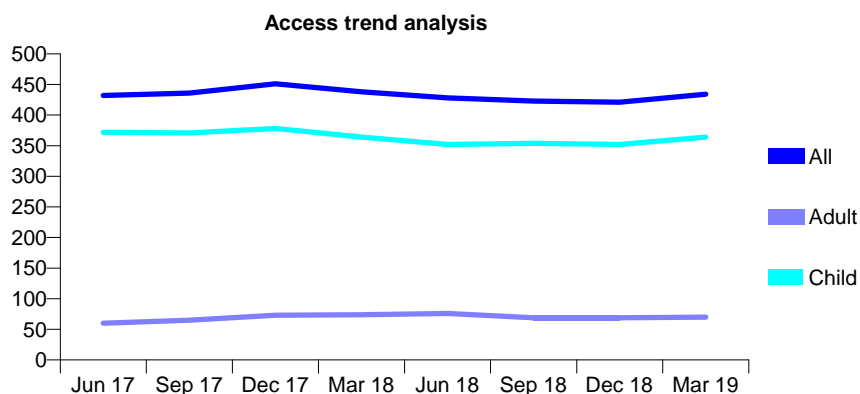
## Q69 - Vital Signs At a Glance Contract Report for 815039/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR PC BRASH  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

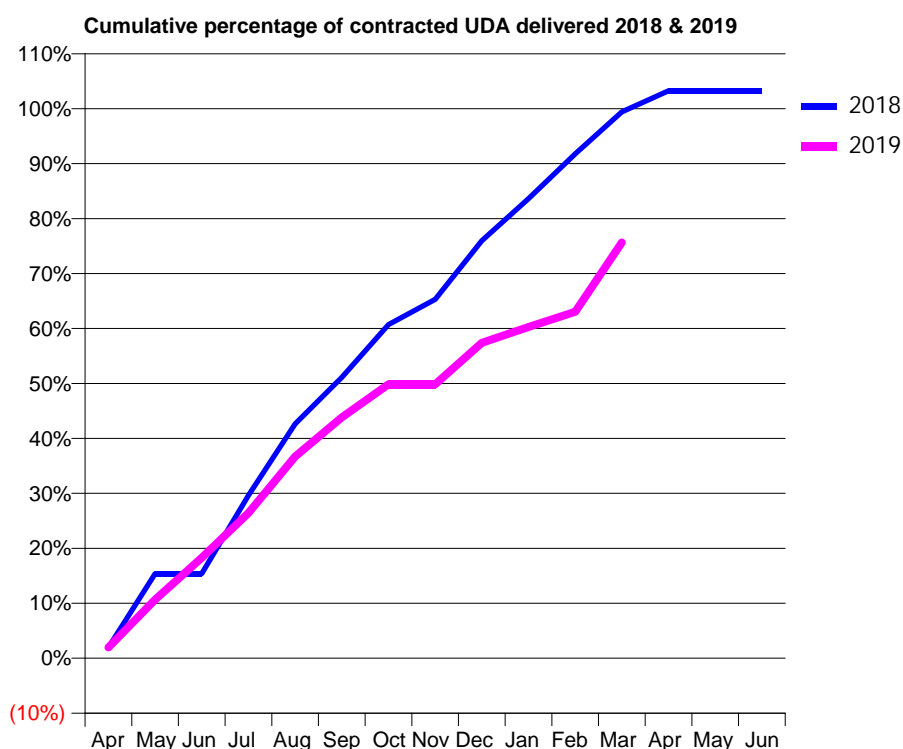
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 760        |
| Carry forward general activity (UDA)        | -15        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,592.77 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 438           |                               |
| Quarter ending June 2018         | 428           | ↓                             |
| Quarter ending September 2018    | 423           | ↓                             |
| Quarter ending December 2018     | 421           | →                             |
| Quarter ending March 2019        | 434           | ↑                             |
| <b>Variance since March 2018</b> | <b>(0.9%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 15                                | 15   |
| May       | 117                               | 81   |
| June      | 117                               | 139  |
| July      | 225                               | 201  |
| August    | 324                               | 279  |
| September | 388                               | 333  |
| October   | 461                               | 379  |
| November  | 496                               | 379  |
| December  | 577                               | 436  |
| January   | 635                               | 458  |
| February  | 698                               | 479  |
| March     | 756                               | 575  |
| April     | 785                               |      |
| May       | 785                               |      |
| June      | 785                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 389         | 3.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 28          | 3.6%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 207      | 389         | 53.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 11       | 28          | 39.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 396         | 0.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 396         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 396         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

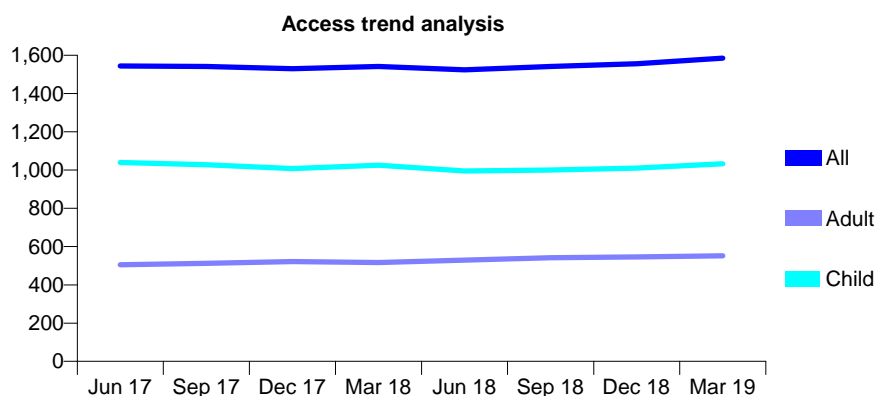
## Q69 - Vital Signs At a Glance Contract Report for 820334/0001 - March 2019

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Anil Baboolal and Verjinder Tooray |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2006                         |
| Contract end date    |                                    |

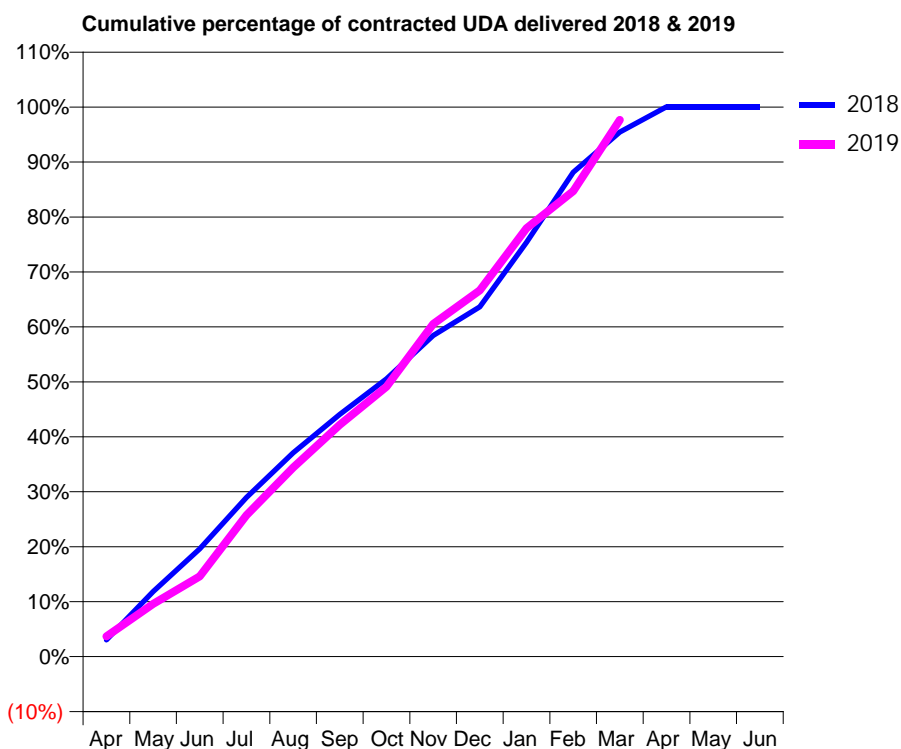
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,755      |
| Carry forward general activity (UDA)        | -1         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £91,113.87 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,542       |                               |
| Quarter ending June 2018         | 1,524       | ↓                             |
| Quarter ending September 2018    | 1,542       | →                             |
| Quarter ending December 2018     | 1,556       | →                             |
| Quarter ending March 2019        | 1,585       | →                             |
| <b>Variance since March 2018</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 115                               | 139   |
| May       | 445                               | 361   |
| June      | 737                               | 548   |
| July      | 1,087                             | 966   |
| August    | 1,393                             | 1,292 |
| September | 1,655                             | 1,584 |
| October   | 1,898                             | 1,845 |
| November  | 2,193                             | 2,273 |
| December  | 2,389                             | 2,503 |
| January   | 2,831                             | 2,926 |
| February  | 3,310                             | 3,181 |
| March     | 3,585                             | 3,667 |
| April     | 3,756                             |       |
| May       | 3,756                             |       |
| June      | 3,756                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 94       | 1,768       | 5.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 35       | 714         | 4.9%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,276    | 1,768       | 72.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 516      | 714         | 72.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 71       | 2,375       | 3.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,375       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 2,375       | 1.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

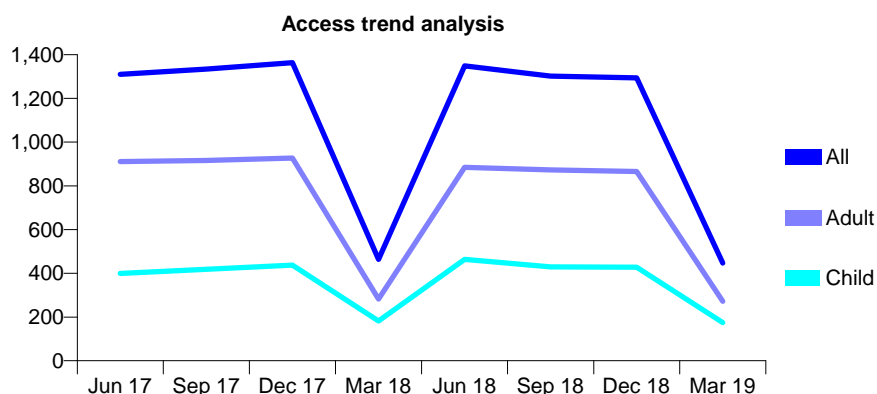
## Q69 - Vital Signs At a Glance Contract Report for 826634/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Reading Dental Sedation Clinic |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

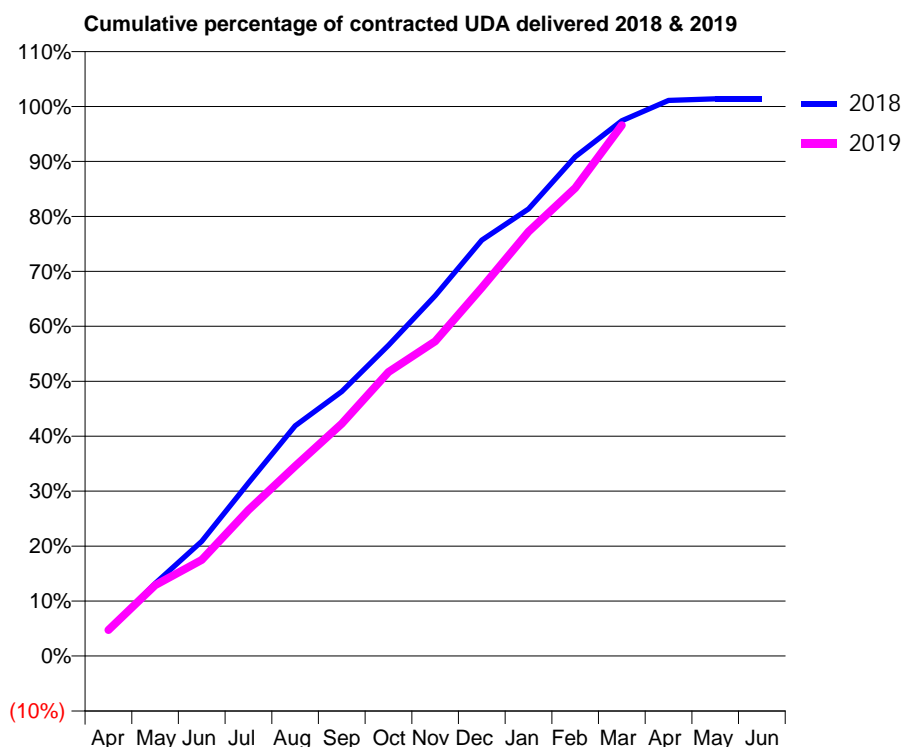
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,776       |
| Carry forward general activity (UDA)        | -100        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £500,866.17 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 464           |                               |
| Quarter ending June 2018         | 1,349         | ↑                             |
| Quarter ending September 2018    | 1,302         | ↓                             |
| Quarter ending December 2018     | 1,294         | →                             |
| Quarter ending March 2019        | 447           | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 336                               | 369   |
| May       | 942                               | 1,003 |
| June      | 1,490                             | 1,359 |
| July      | 2,247                             | 2,067 |
| August    | 2,989                             | 2,688 |
| September | 3,435                             | 3,285 |
| October   | 4,034                             | 4,018 |
| November  | 4,679                             | 4,453 |
| December  | 5,400                             | 5,213 |
| January   | 5,805                             | 6,003 |
| February  | 6,482                             | 6,623 |
| March     | 6,948                             | 7,510 |
| April     | 7,211                             |       |
| May       | 7,235                             |       |
| June      | 7,235                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 626         | 1.6%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 1,024       | 0.8%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 43       | 626         | 6.9%     | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8        | 1,024       | 0.8%     | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 1,589       | 0.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,589       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,589       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

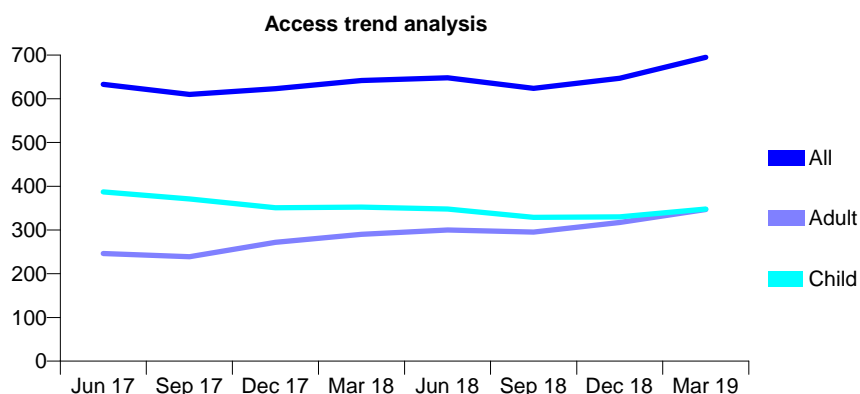
## Q69 - Vital Signs At a Glance Contract Report for 829064/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Risboro Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

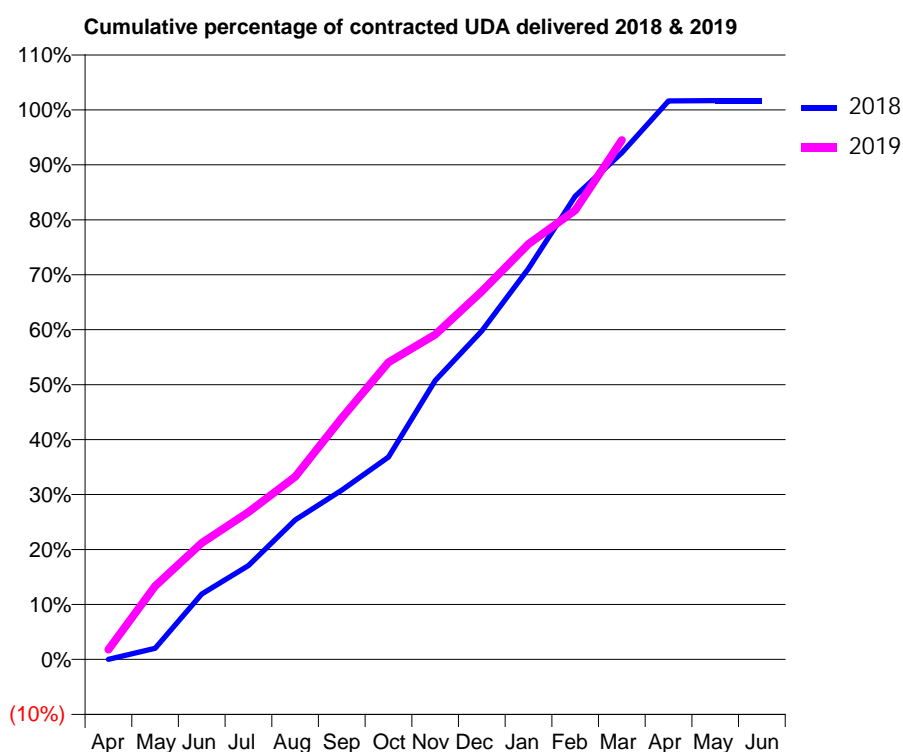
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,400      |
| Carry forward general activity (UDA)        | -23        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £33,121.12 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 642         |                               |
| Quarter ending June 2018         | 648         | →                             |
| Quarter ending September 2018    | 624         | ↓                             |
| Quarter ending December 2018     | 647         | ↑                             |
| Quarter ending March 2019        | 695         | ↑                             |
| <b>Variance since March 2018</b> | <b>8.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 25    |
| May       | 28                                | 187   |
| June      | 167                               | 297   |
| July      | 239                               | 375   |
| August    | 355                               | 466   |
| September | 431                               | 615   |
| October   | 516                               | 757   |
| November  | 710                               | 827   |
| December  | 837                               | 938   |
| January   | 996                               | 1,058 |
| February  | 1,180                             | 1,144 |
| March     | 1,290                             | 1,323 |
| April     | 1,423                             |       |
| May       | 1,424                             |       |
| June      | 1,424                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 550         | 4.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 267         | 3.4%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 314      | 550         | 57.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 87       | 267         | 32.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 65       | 755         | 8.6%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 755         | 0.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 755         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

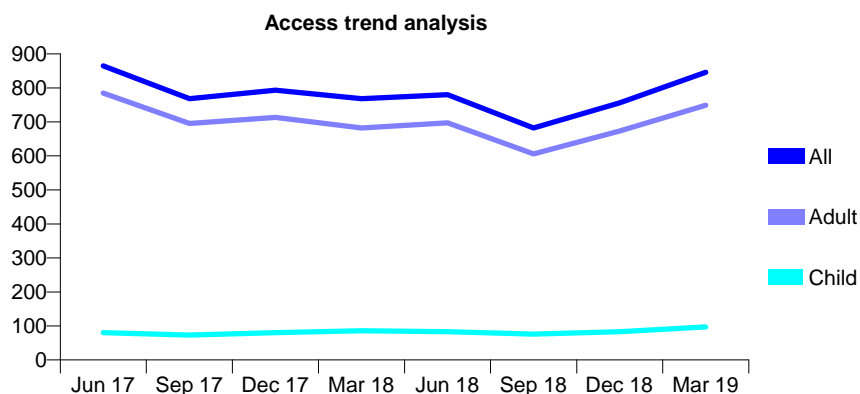
## Q69 - Vital Signs At a Glance Contract Report for 829471/0006 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | SMILE CARE SLOUGH LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

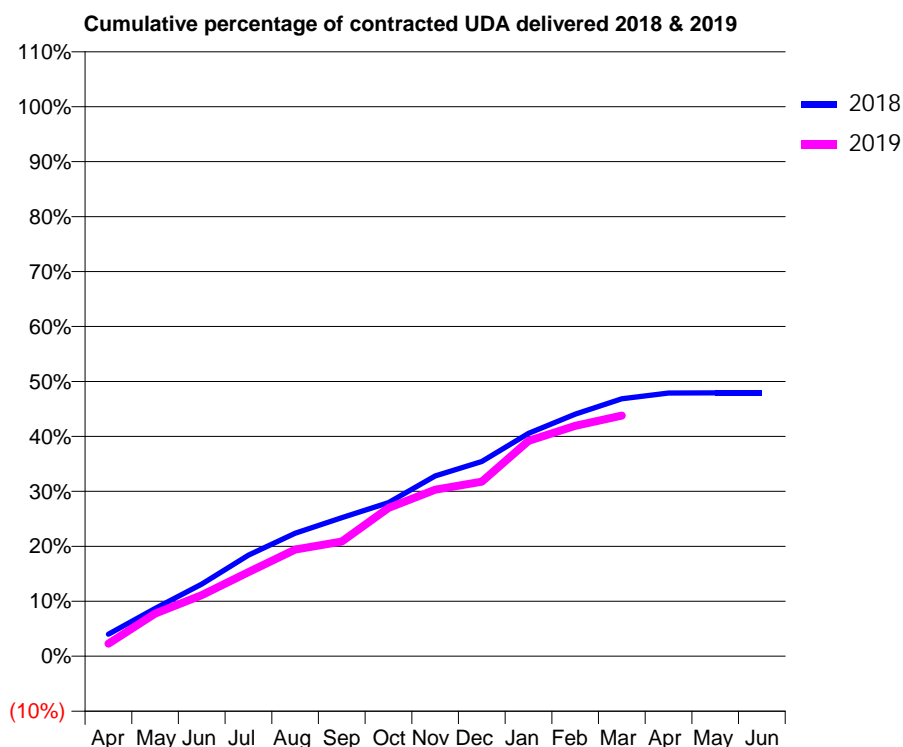
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 3,143       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £259,801.40 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 768   |                               |
| Quarter ending June 2018         | 780   | →                             |
| Quarter ending September 2018    | 682   | ↓                             |
| Quarter ending December 2018     | 756   | ↑                             |
| Quarter ending March 2019        | 846   | ↑                             |
| <b>Variance since March 2018</b> | 10.2% | ↑                             |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 126   | 72    |
| May       | 273   | 244   |
| June      | 412   | 349   |
| July      | 578   | 481   |
| August    | 703   | 611   |
| September | 792   | 656   |
| October   | 878   | 848   |
| November  | 1,031 | 953   |
| December  | 1,113 | 998   |
| January   | 1,275 | 1,232 |
| February  | 1,384 | 1,317 |
| March     | 1,473 | 1,377 |
| April     | 1,505 |       |
| May       | 1,506 |       |
| June      | 1,506 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 217         | 1.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 991         | 1.1%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 217         | 0.0%     | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4        | 991         | 0.4%     | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,163    | 1,180       | 98.6%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,180       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,180       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

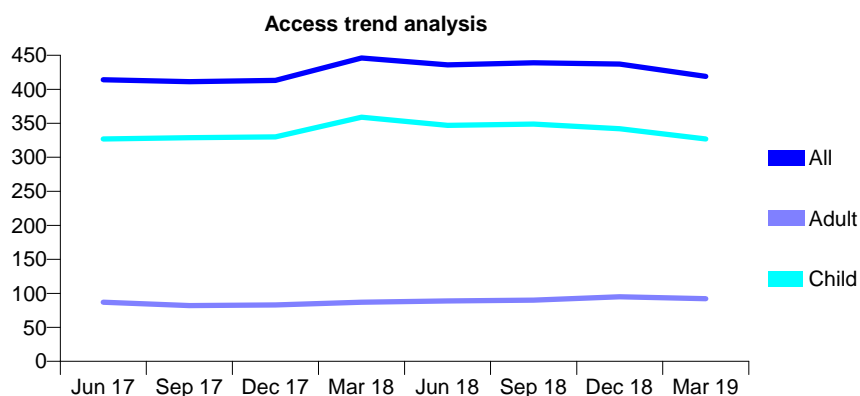
## Q69 - Vital Signs At a Glance Contract Report for 830119/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR MJ MCKENNY |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2008    |
| Contract end date    |               |

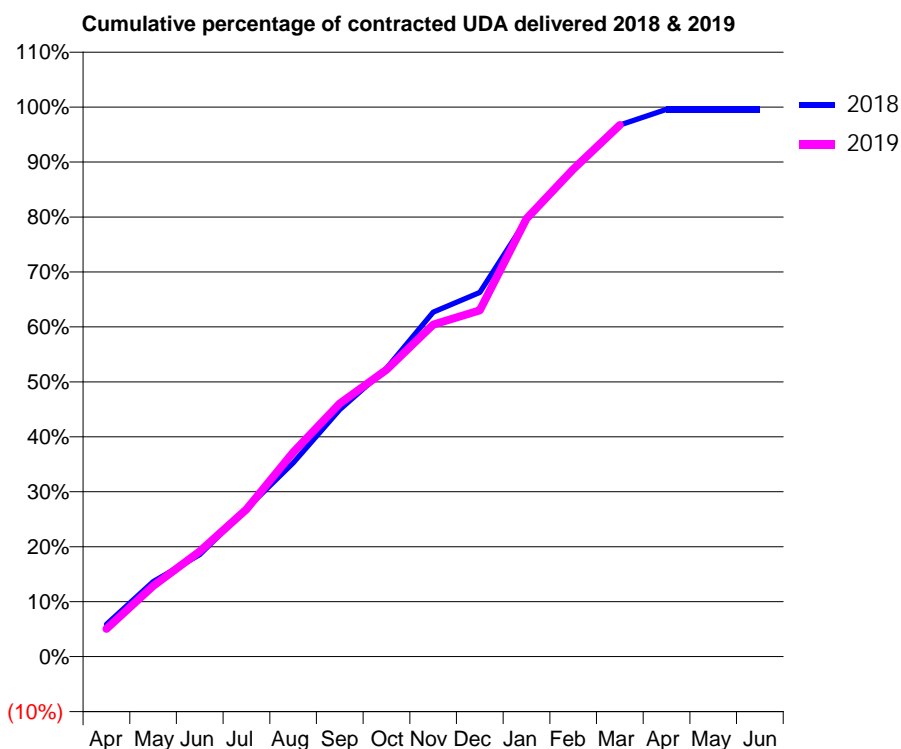
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 732        |
| Carry forward general activity (UDA)        | 3          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,717.66 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 446           |                               |
| Quarter ending June 2018         | 436           | ↓                             |
| Quarter ending September 2018    | 439           | →                             |
| Quarter ending December 2018     | 437           | →                             |
| Quarter ending March 2019        | 419           | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 43                                | 37   |
| May       | 100                               | 94   |
| June      | 136                               | 140  |
| July      | 197                               | 196  |
| August    | 258                               | 272  |
| September | 329                               | 337  |
| October   | 384                               | 382  |
| November  | 459                               | 442  |
| December  | 485                               | 461  |
| January   | 582                               | 583  |
| February  | 649                               | 649  |
| March     | 708                               | 708  |
| April     | 729                               |      |
| May       | 729                               |      |
| June      | 729                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 461         | 3.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 77          | 0.0%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 242      | 461         | 52.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 31       | 77          | 40.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 521         | 0.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 521         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 521         | 1.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

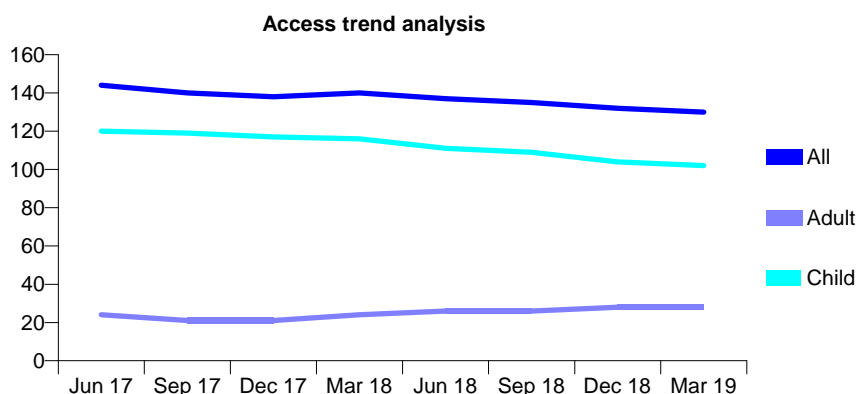
## Q69 - Vital Signs At a Glance Contract Report for 830429/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MRS CA PEERS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

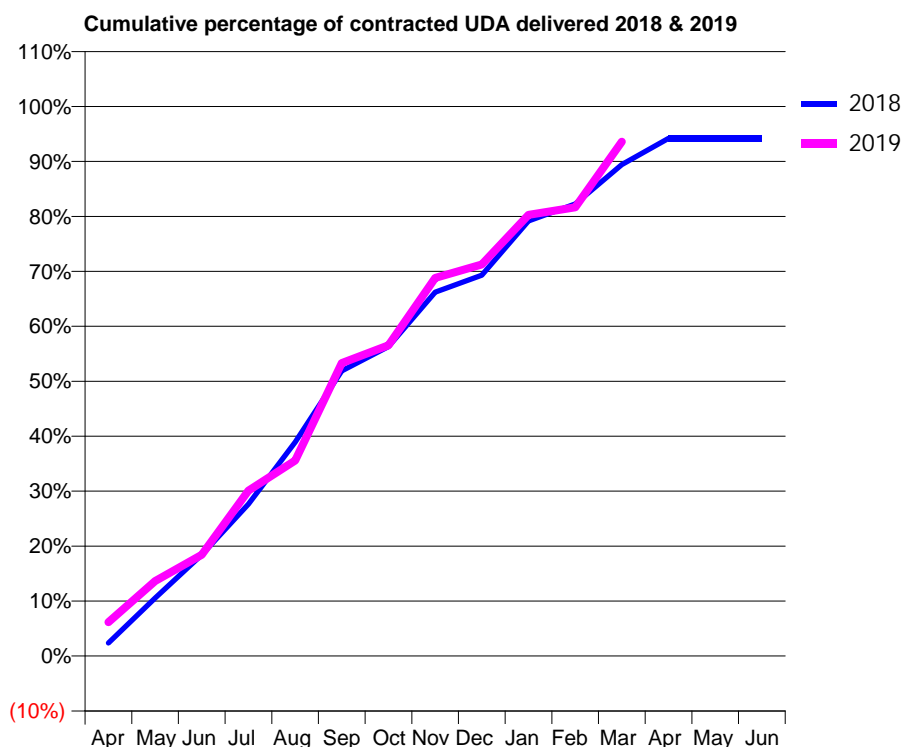
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 293       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £7,126.16 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 140           |                               |
| Quarter ending June 2018         | 137           | ↓                             |
| Quarter ending September 2018    | 135           | ↓                             |
| Quarter ending December 2018     | 132           | ↓                             |
| Quarter ending March 2019        | 130           | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 7                                 | 18   |
| May       | 31                                | 40   |
| June      | 54                                | 54   |
| July      | 81                                | 88   |
| August    | 114                               | 104  |
| September | 152                               | 156  |
| October   | 165                               | 166  |
| November  | 194                               | 202  |
| December  | 203                               | 209  |
| January   | 232                               | 235  |
| February  | 241                               | 239  |
| March     | 262                               | 274  |
| April     | 276                               |      |
| May       | 276                               |      |
| June      | 276                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 185         | 10.8%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 12          | 16.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 136      | 185         | 73.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8        | 12          | 66.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 183         | 3.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 183         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 183         | 3.3%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

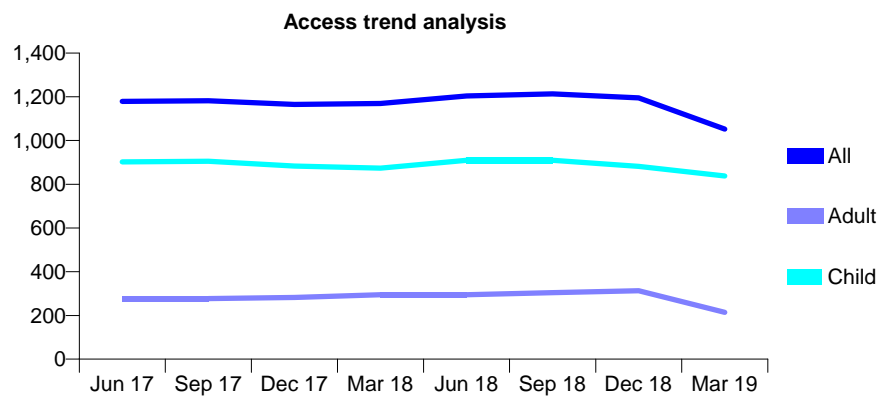
## Q69 - Vital Signs At a Glance Contract Report for 834815/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Watlington Dental Centre |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

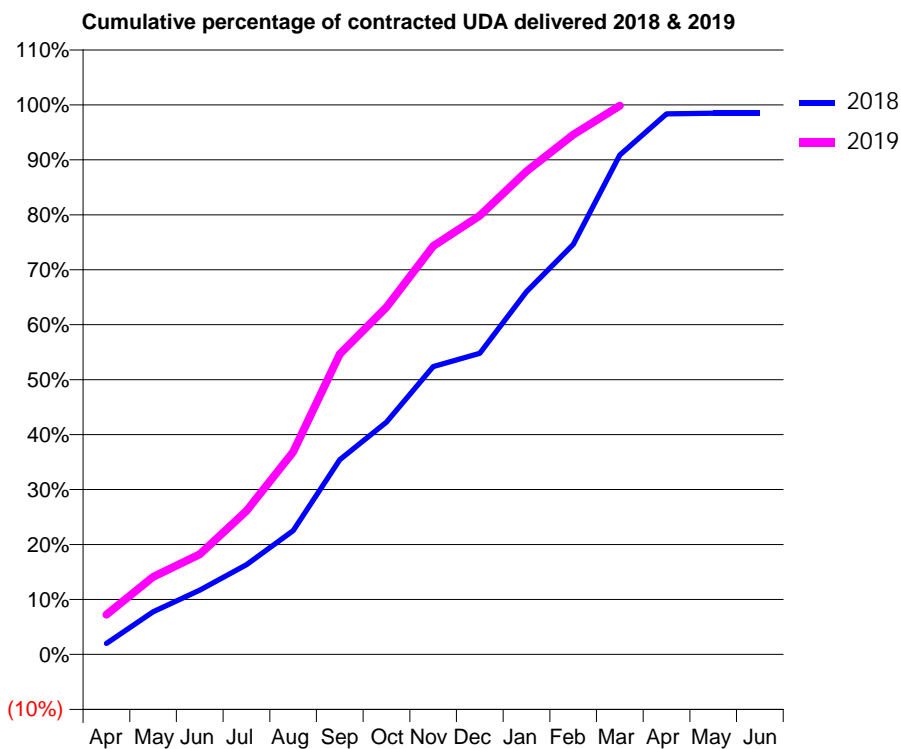
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,300      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £55,914.37 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 1,169          |                               |
| Quarter ending June 2018         | 1,204          | ↑                             |
| Quarter ending September 2018    | 1,213          | →                             |
| Quarter ending December 2018     | 1,195          | ↓                             |
| Quarter ending March 2019        | 1,052          | ↓                             |
| <b>Variance since March 2018</b> | <b>(10.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 46    | 166   |
| May       | 178   | 325   |
| June      | 269   | 419   |
| July      | 375   | 600   |
| August    | 518   | 848   |
| September | 815   | 1,257 |
| October   | 972   | 1,453 |
| November  | 1,205 | 1,709 |
| December  | 1,261 | 1,836 |
| January   | 1,518 | 2,022 |
| February  | 1,716 | 2,175 |
| March     | 2,090 | 2,297 |
| April     | 2,262 |       |
| May       | 2,265 |       |
| June      | 2,265 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 1,043       | 6.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 85          | 3.5%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 549      | 1,043       | 52.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 36       | 85          | 42.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 23       | 1,077       | 2.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,077       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,077       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



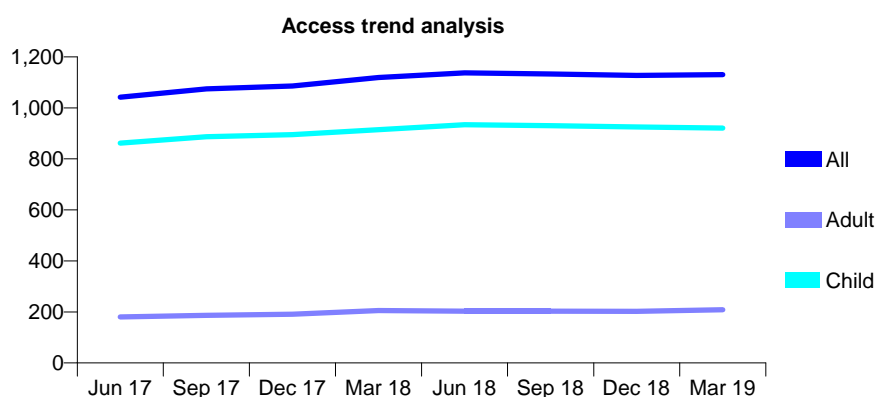
## Q69 - Vital Signs At a Glance Contract Report for 839175/0004 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR U BOSE    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2013   |
| Contract end date    |              |

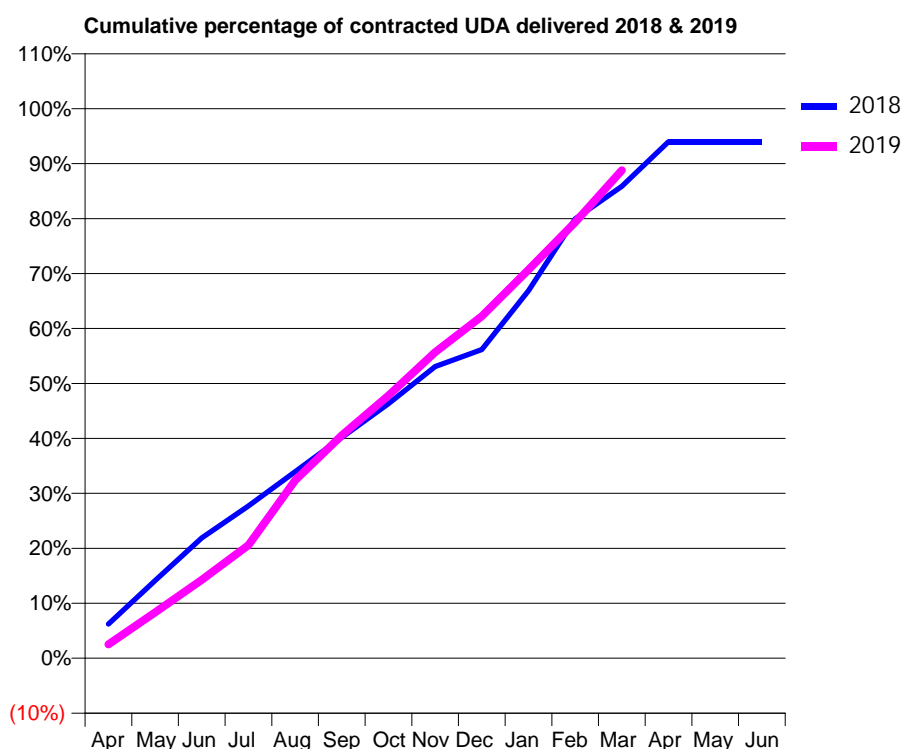
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £76,737.29 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,119       |                               |
| Quarter ending June 2018         | 1,137       | →                             |
| Quarter ending September 2018    | 1,133       | →                             |
| Quarter ending December 2018     | 1,127       | →                             |
| Quarter ending March 2019        | 1,130       | →                             |
| <b>Variance since March 2018</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 187   | 75    |
| May       | 424   | 251   |
| June      | 656   | 428   |
| July      | 831   | 617   |
| August    | 1,018 | 972   |
| September | 1,205 | 1,217 |
| October   | 1,389 | 1,434 |
| November  | 1,592 | 1,671 |
| December  | 1,685 | 1,866 |
| January   | 2,006 | 2,121 |
| February  | 2,398 | 2,380 |
| March     | 2,576 | 2,663 |
| April     | 2,820 |       |
| May       | 2,820 |       |
| June      | 2,820 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 683      | 2,230       | 30.6%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 25       | 137         | 18.2%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 795      | 2,230       | 35.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 55       | 137         | 40.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 2,157       | 0.3%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 2,157       | 0.1%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,157       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

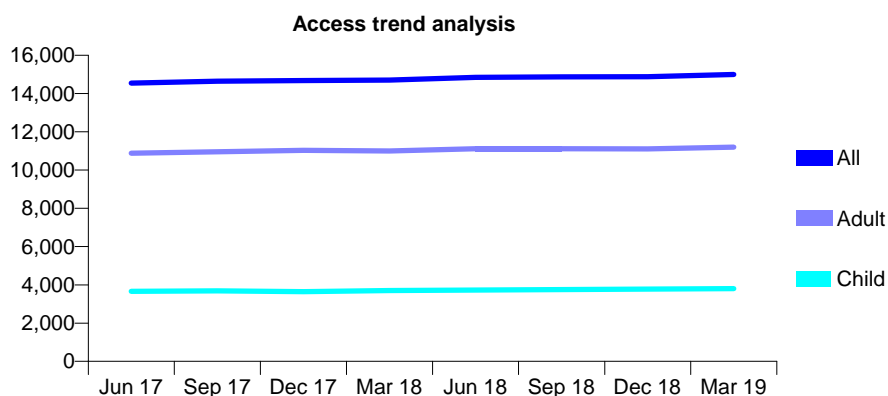
## Q69 - Vital Signs At a Glance Contract Report for 842834/0001 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | MR HR LABBANI MOTLAGH |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/12/2009            |
| Contract end date    |                       |

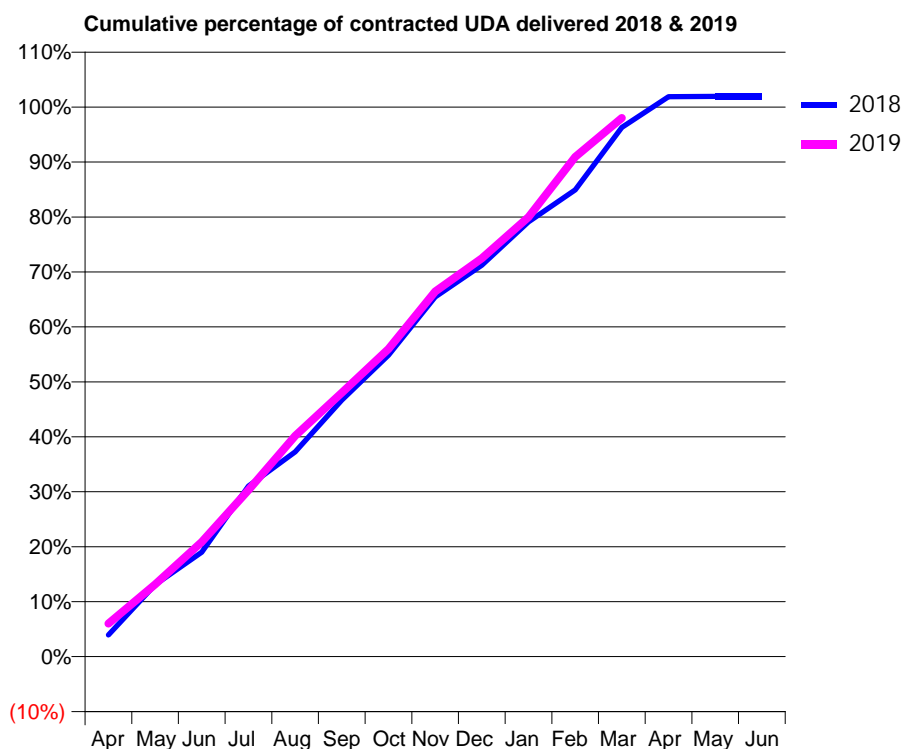
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 36,100        |
| Carry forward general activity (UDA)        | -695          |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,073,247.78 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 14,706      |                               |
| Quarter ending June 2018         | 14,847      | →                             |
| Quarter ending September 2018    | 14,866      | →                             |
| Quarter ending December 2018     | 14,882      | →                             |
| Quarter ending March 2019        | 15,001      | →                             |
| <b>Variance since March 2018</b> | <b>2.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,424                             | 2,166  |
| May       | 4,728                             | 4,754  |
| June      | 6,864                             | 7,526  |
| July      | 11,196                            | 10,941 |
| August    | 13,452                            | 14,504 |
| September | 16,851                            | 17,336 |
| October   | 19,806                            | 20,219 |
| November  | 23,635                            | 23,992 |
| December  | 25,710                            | 26,160 |
| January   | 28,559                            | 28,867 |
| February  | 30,669                            | 32,826 |
| March     | 34,769                            | 35,383 |
| April     | 36,781                            |        |
| May       | 36,796                            |        |
| June      | 36,796                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 5,307       | 1.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 799      | 14,453      | 5.5%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,928    | 5,307       | 55.2%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8,019    | 14,453      | 55.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 70       | 18,745      | 0.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 18,745      | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 94       | 18,745      | 0.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 25       | 25          | 100.0%   | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 24       | 25          | 96.0%    | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

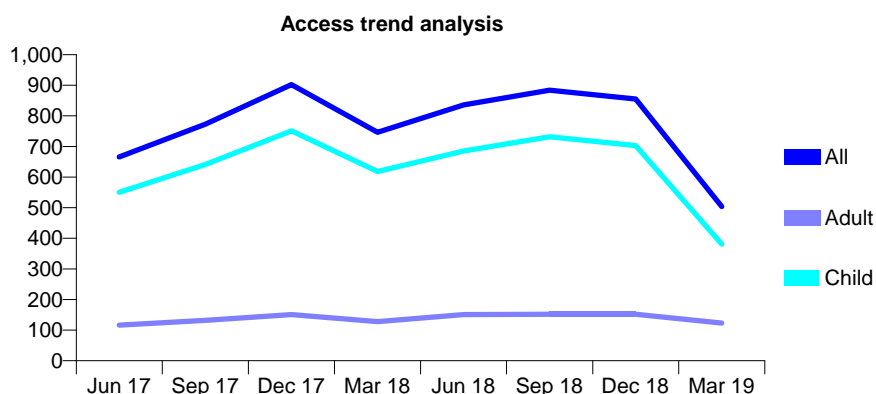
## Q69 - Vital Signs At a Glance Contract Report for 847054/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR RA HUGHES |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

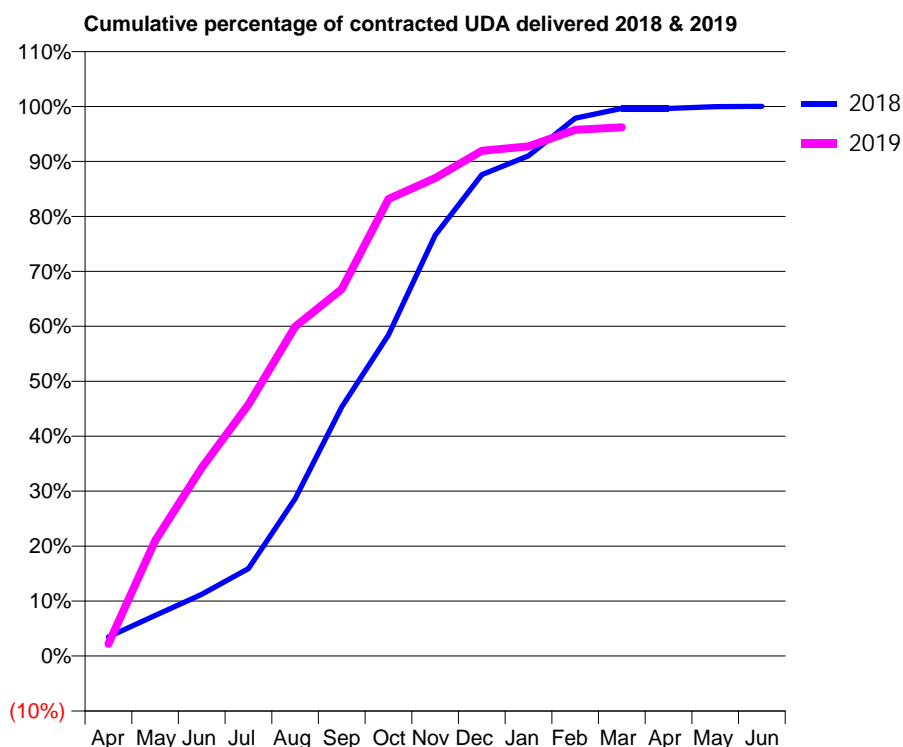
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,526      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £40,771.52 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 746            |                               |
| Quarter ending June 2018         | 836            | ↑                             |
| Quarter ending September 2018    | 884            | ↑                             |
| Quarter ending December 2018     | 855            | ↓                             |
| Quarter ending March 2019        | 504            | ↓                             |
| <b>Variance since March 2018</b> | <b>(32.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 53                                | 34    |
| May       | 113                               | 320   |
| June      | 171                               | 523   |
| July      | 243                               | 698   |
| August    | 437                               | 915   |
| September | 691                               | 1,019 |
| October   | 891                               | 1,269 |
| November  | 1,169                             | 1,327 |
| December  | 1,337                             | 1,403 |
| January   | 1,389                             | 1,415 |
| February  | 1,493                             | 1,461 |
| March     | 1,520                             | 1,468 |
| April     | 1,520                             |       |
| May       | 1,525                             |       |
| June      | 1,526                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 1,038       | 7.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 85          | 7.1%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 447      | 1,038       | 43.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 19       | 85          | 22.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 41       | 1,117       | 3.7%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,117       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,117       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

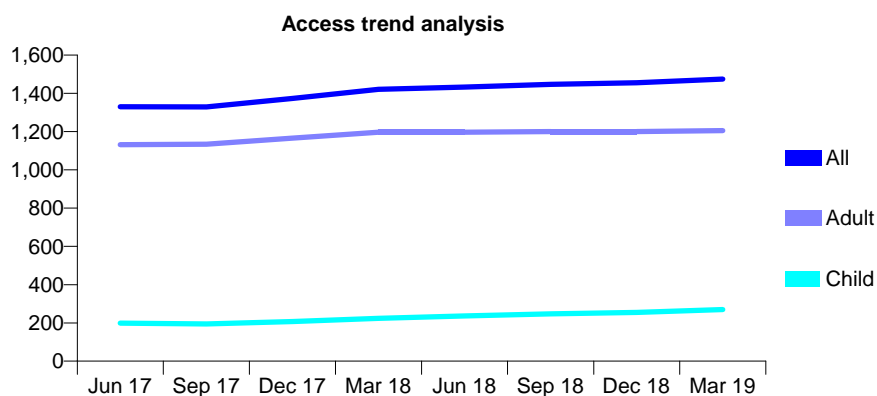
## Q69 - Vital Signs At a Glance Contract Report for 848077/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS NP MCVEIGH |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

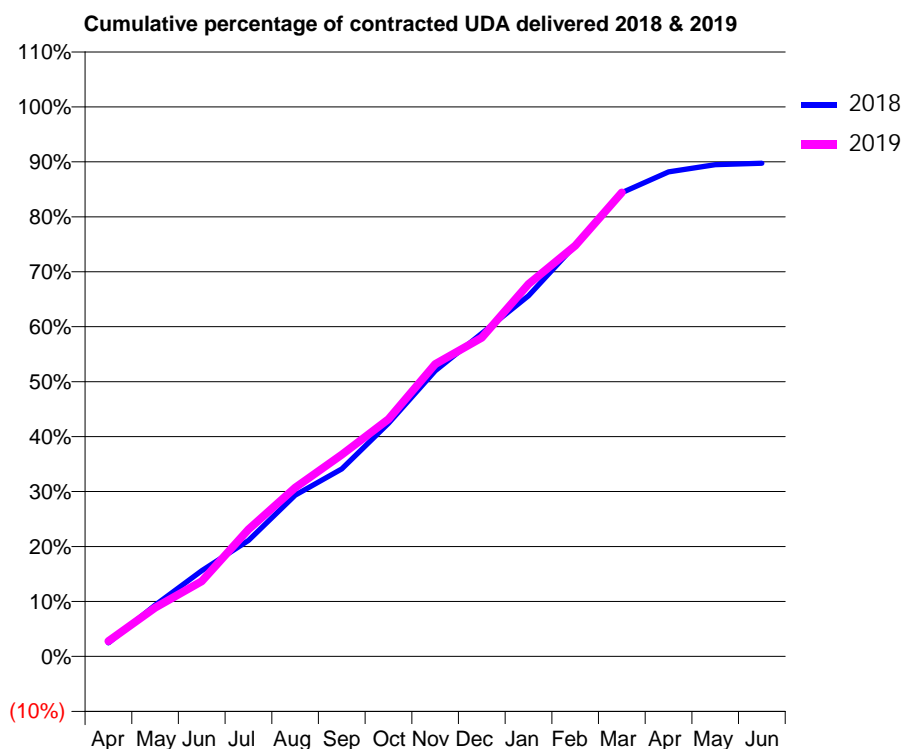
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 4,472      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £96,198.44 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,421       |                               |
| Quarter ending June 2018         | 1,433       | →                             |
| Quarter ending September 2018    | 1,447       | →                             |
| Quarter ending December 2018     | 1,455       | →                             |
| Quarter ending March 2019        | 1,475       | →                             |
| <b>Variance since March 2018</b> | <b>3.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 111   | 124   |
| May       | 417   | 396   |
| June      | 697   | 611   |
| July      | 944   | 1,034 |
| August    | 1,313 | 1,374 |
| September | 1,526 | 1,641 |
| October   | 1,898 | 1,931 |
| November  | 2,324 | 2,379 |
| December  | 2,628 | 2,593 |
| January   | 2,935 | 3,029 |
| February  | 3,347 | 3,343 |
| March     | 3,774 | 3,775 |
| April     | 3,943 |       |
| May       | 4,002 |       |
| June      | 4,014 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 382         | 5.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 250      | 1,845       | 13.6%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 225      | 382         | 58.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,205    | 1,845       | 65.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 160      | 2,121       | 7.5%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 2,121       | 1.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 2,121       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

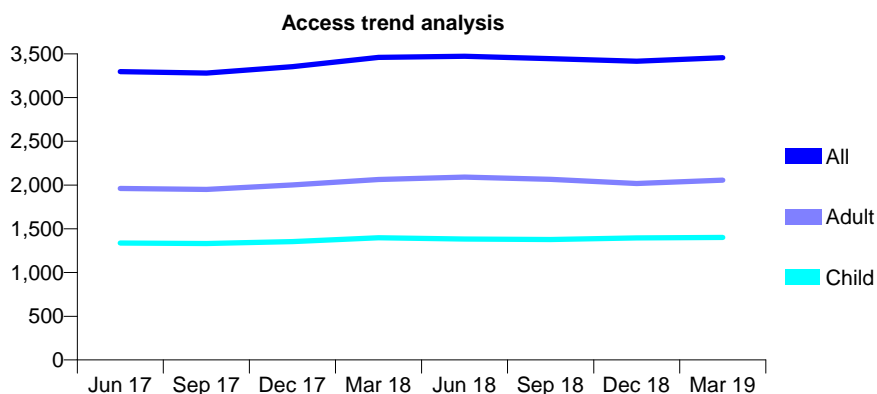
## Q69 - Vital Signs At a Glance Contract Report for 854166/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MRS JP BENNETT |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

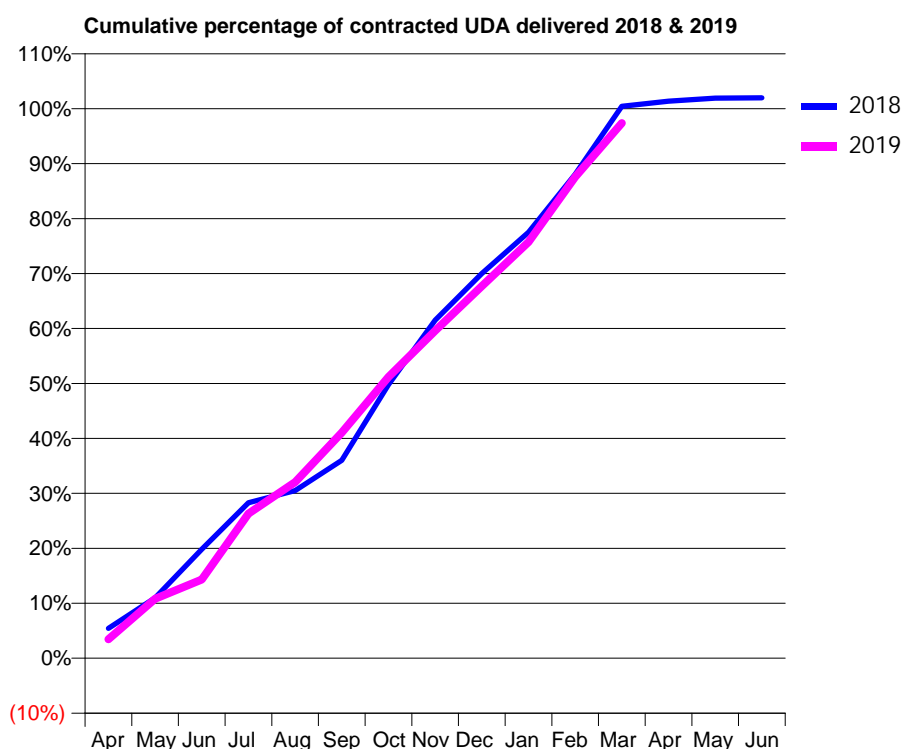
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,983       |
| Carry forward general activity (UDA)        | -112        |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £121,496.87 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,460         |                               |
| Quarter ending June 2018         | 3,473         | →                             |
| Quarter ending September 2018    | 3,444         | →                             |
| Quarter ending December 2018     | 3,415         | →                             |
| Quarter ending March 2019        | 3,457         | →                             |
| <b>Variance since March 2018</b> | <b>(0.1%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 310                               | 207   |
| May       | 627                               | 646   |
| June      | 1,129                             | 856   |
| July      | 1,612                             | 1,574 |
| August    | 1,738                             | 1,917 |
| September | 2,052                             | 2,455 |
| October   | 2,837                             | 3,063 |
| November  | 3,506                             | 3,567 |
| December  | 3,988                             | 4,050 |
| January   | 4,418                             | 4,530 |
| February  | 5,018                             | 5,241 |
| March     | 5,722                             | 5,826 |
| April     | 5,775                             |       |
| May       | 5,807                             |       |
| June      | 5,810                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 218      | 1,981       | 11.0%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 501      | 2,506       | 20.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,103    | 1,981       | 55.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,112    | 2,506       | 44.4%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 441      | 3,460       | 12.7%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 3,460       | 0.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 3,460       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

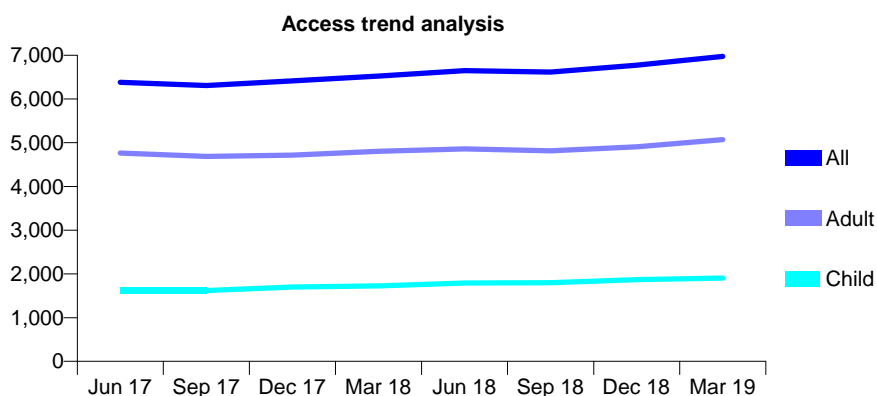
## Q69 - Vital Signs At a Glance Contract Report for 889660/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR B AHMED   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 25/07/2012   |
| Contract end date    |              |

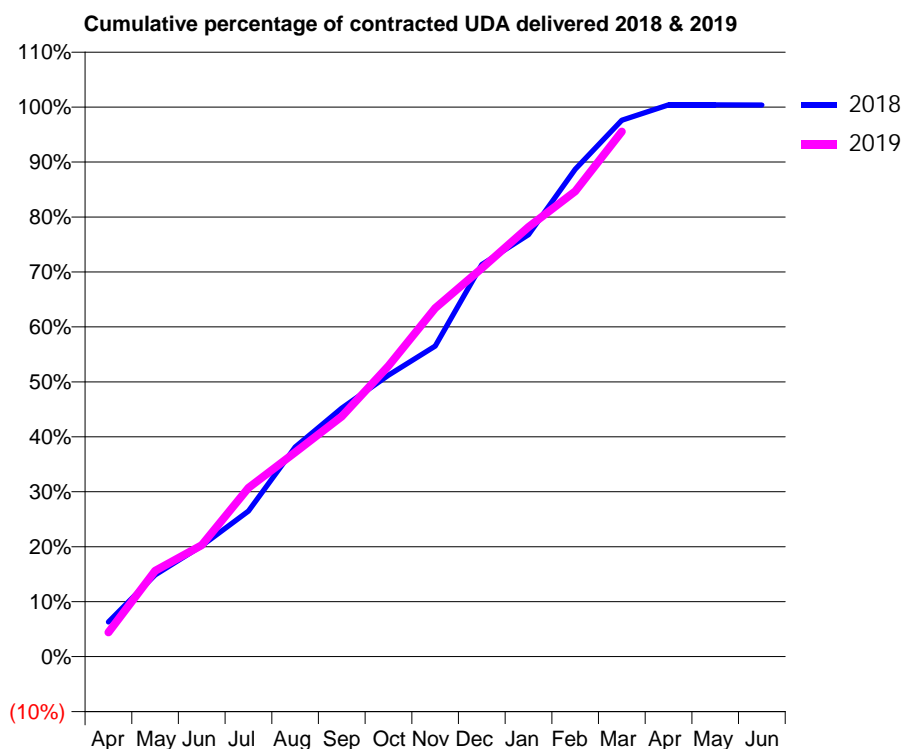
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,650      |
| Carry forward general activity (UDA)        | -52         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £333,729.20 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 6,527       |                               |
| Quarter ending June 2018         | 6,649       | →                             |
| Quarter ending September 2018    | 6,613       | →                             |
| Quarter ending December 2018     | 6,772       | ↑                             |
| Quarter ending March 2019        | 6,975       | ↑                             |
| <b>Variance since March 2018</b> | <b>6.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 851                               | 600    |
| May       | 2,008                             | 2,133  |
| June      | 2,725                             | 2,771  |
| July      | 3,577                             | 4,191  |
| August    | 5,149                             | 5,076  |
| September | 6,104                             | 5,965  |
| October   | 6,914                             | 7,223  |
| November  | 7,627                             | 8,657  |
| December  | 9,629                             | 9,643  |
| January   | 10,364                            | 10,672 |
| February  | 11,971                            | 11,558 |
| March     | 13,178                            | 13,040 |
| April     | 13,554                            |        |
| May       | 13,555                            |        |
| June      | 13,552                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 156      | 2,711       | 5.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 733      | 6,595       | 11.1%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,586    | 2,711       | 58.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,497    | 6,595       | 53.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 764      | 7,939       | 9.6%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 7,939       | 0.1%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 7,939       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

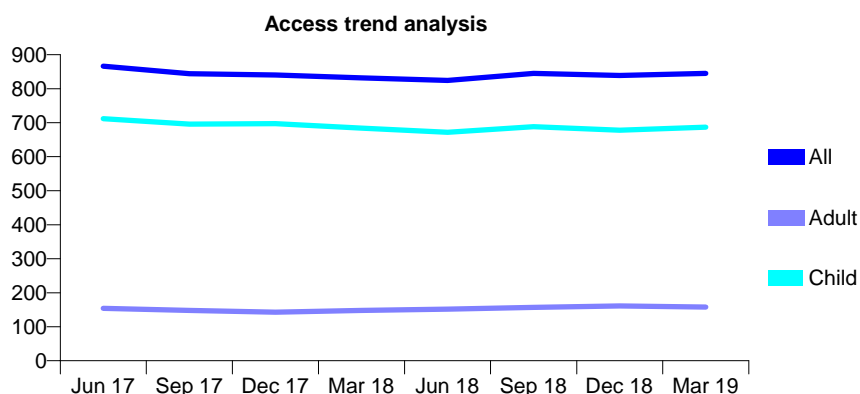
## Q69 - Vital Signs At a Glance Contract Report for 905763/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR HR PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

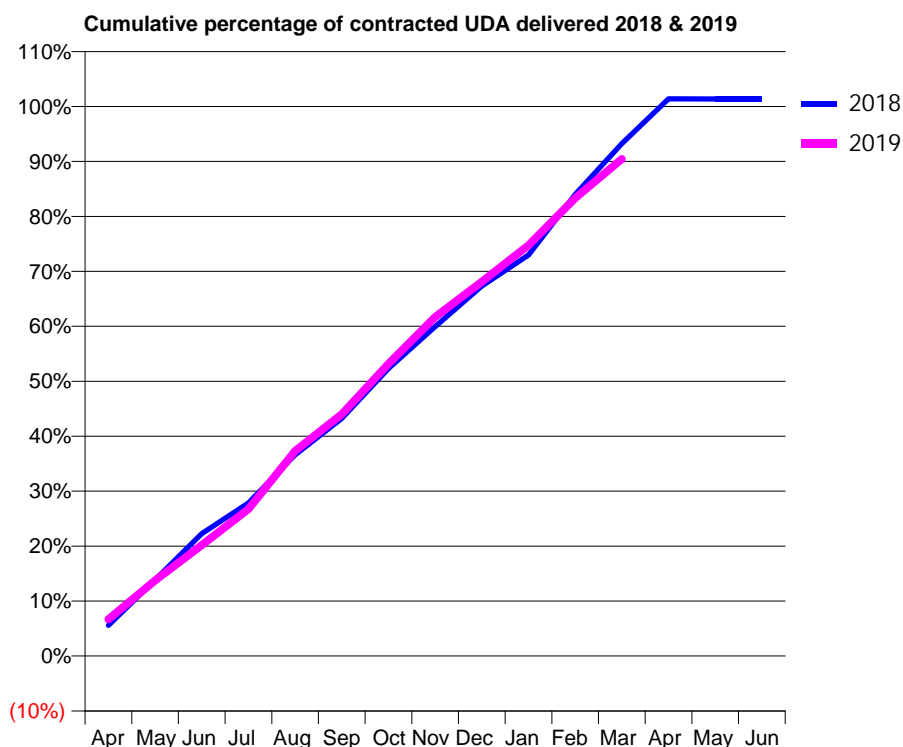
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,000      |
| Carry forward general activity (UDA)        | -26        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £45,816.12 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 832         |                               |
| Quarter ending June 2018         | 824         | →                             |
| Quarter ending September 2018    | 845         | ↑                             |
| Quarter ending December 2018     | 839         | →                             |
| Quarter ending March 2019        | 845         | →                             |
| <b>Variance since March 2018</b> | <b>1.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 111                               | 134   |
| May       | 278                               | 275   |
| June      | 445                               | 403   |
| July      | 558                               | 535   |
| August    | 732                               | 746   |
| September | 864                               | 880   |
| October   | 1,047                             | 1,063 |
| November  | 1,199                             | 1,234 |
| December  | 1,346                             | 1,362 |
| January   | 1,459                             | 1,495 |
| February  | 1,680                             | 1,667 |
| March     | 1,864                             | 1,808 |
| April     | 2,028                             |       |
| May       | 2,027                             |       |
| June      | 2,027                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 1,060       | 5.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 25       | 133         | 18.8%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 620      | 1,060       | 58.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 80       | 133         | 60.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 52       | 1,100       | 4.7%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,100       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,100       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

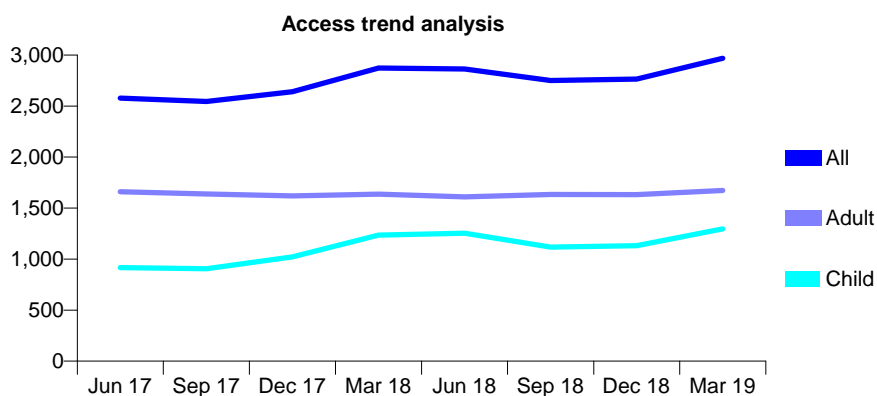
## Q69 - Vital Signs At a Glance Contract Report for 905860/0004 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR A MAKHANI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

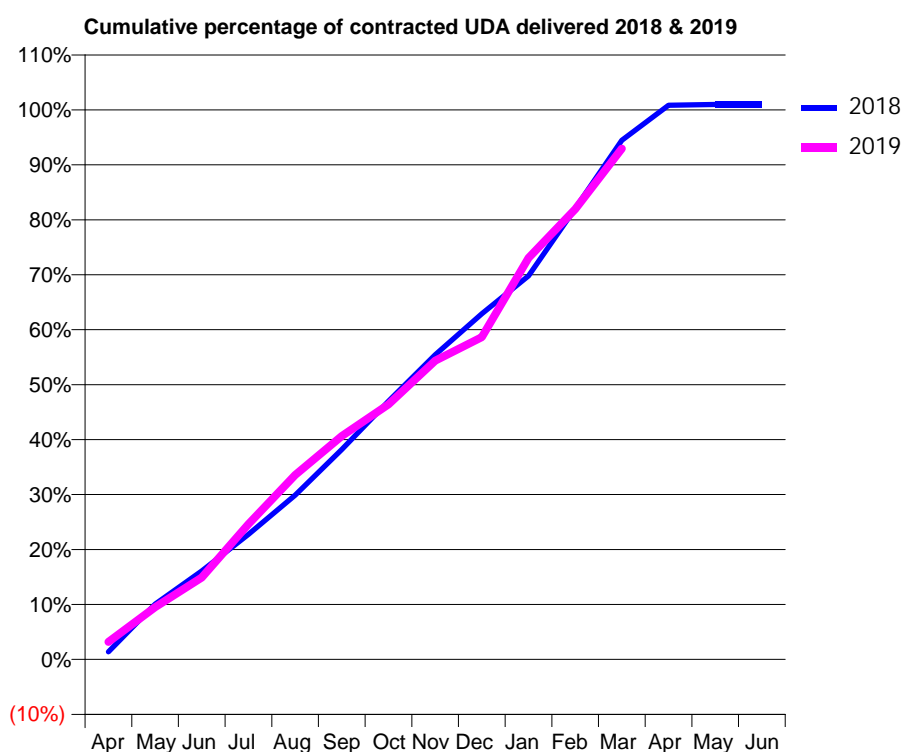
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,612       |
| Carry forward general activity (UDA)        | -62         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £166,417.71 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,872       |                               |
| Quarter ending June 2018         | 2,864       | →                             |
| Quarter ending September 2018    | 2,751       | ↓                             |
| Quarter ending December 2018     | 2,764       | →                             |
| Quarter ending March 2019        | 2,968       | ↑                             |
| <b>Variance since March 2018</b> | <b>3.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 88    | 210   |
| May       | 634   | 628   |
| June      | 1,013 | 984   |
| July      | 1,432 | 1,627 |
| August    | 1,882 | 2,220 |
| September | 2,405 | 2,687 |
| October   | 2,959 | 3,069 |
| November  | 3,491 | 3,595 |
| December  | 3,960 | 3,877 |
| January   | 4,396 | 4,831 |
| February  | 5,168 | 5,418 |
| March     | 5,949 | 6,144 |
| April     | 6,350 |       |
| May       | 6,359 |       |
| June      | 6,360 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 131      | 1,738       | 7.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 259      | 1,824       | 14.2%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 800      | 1,738       | 46.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 768      | 1,824       | 42.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 286      | 3,317       | 8.6%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 3,317       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 3,317       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



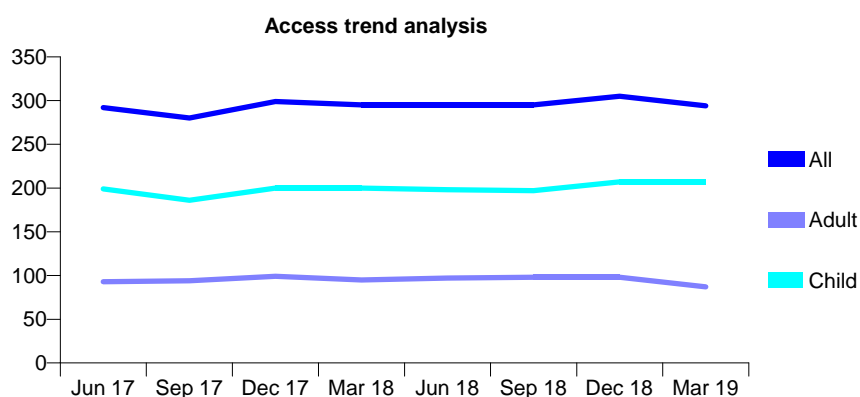
## Q69 - Vital Signs At a Glance Contract Report for 911658/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Portman Maidenhead Partnership |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

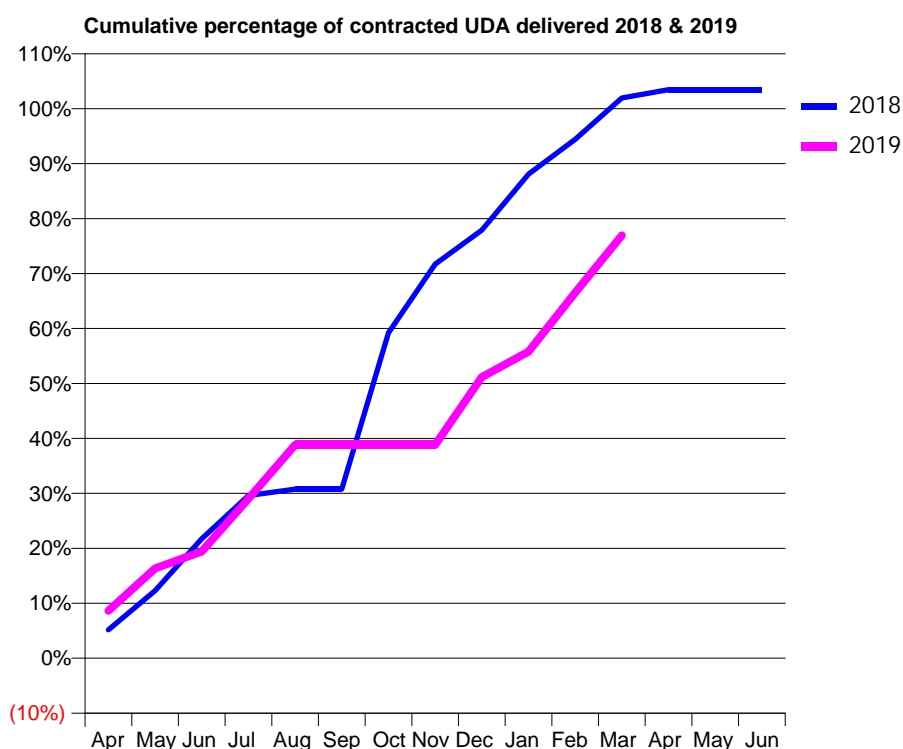
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 520        |
| Carry forward general activity (UDA)        | -10        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,284.84 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 295           |                               |
| Quarter ending June 2018         | 295           | →                             |
| Quarter ending September 2018    | 295           | →                             |
| Quarter ending December 2018     | 305           | ↑                             |
| Quarter ending March 2019        | 294           | ↓                             |
| <b>Variance since March 2018</b> | <b>(0.3%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 27   | 45   |
| May       | 64   | 85   |
| June      | 113  | 101  |
| July      | 154  | 151  |
| August    | 160  | 202  |
| September | 160  | 202  |
| October   | 308  | 202  |
| November  | 373  | 202  |
| December  | 405  | 266  |
| January   | 458  | 290  |
| February  | 491  | 346  |
| March     | 530  | 400  |
| April     | 538  |      |
| May       | 538  |      |
| June      | 538  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 298         | 3.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 82          | 4.9%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 178      | 298         | 59.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 38       | 82          | 46.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 372         | 0.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 372         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 372         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

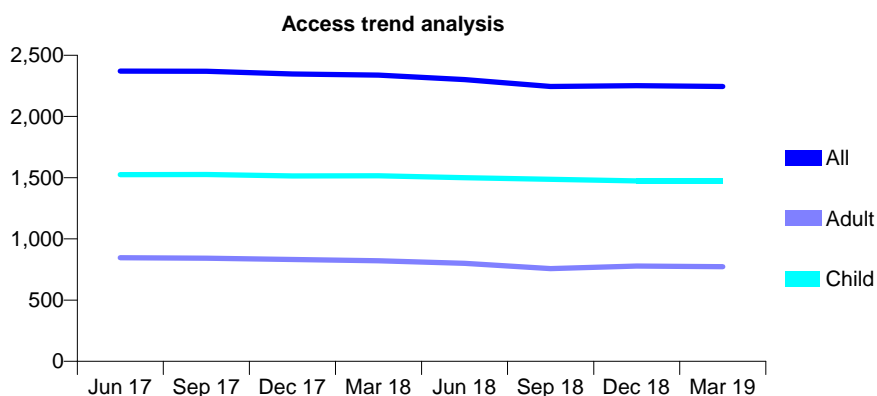
## Q69 - Vital Signs At a Glance Contract Report for 912344/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MISS LE DAVIES |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

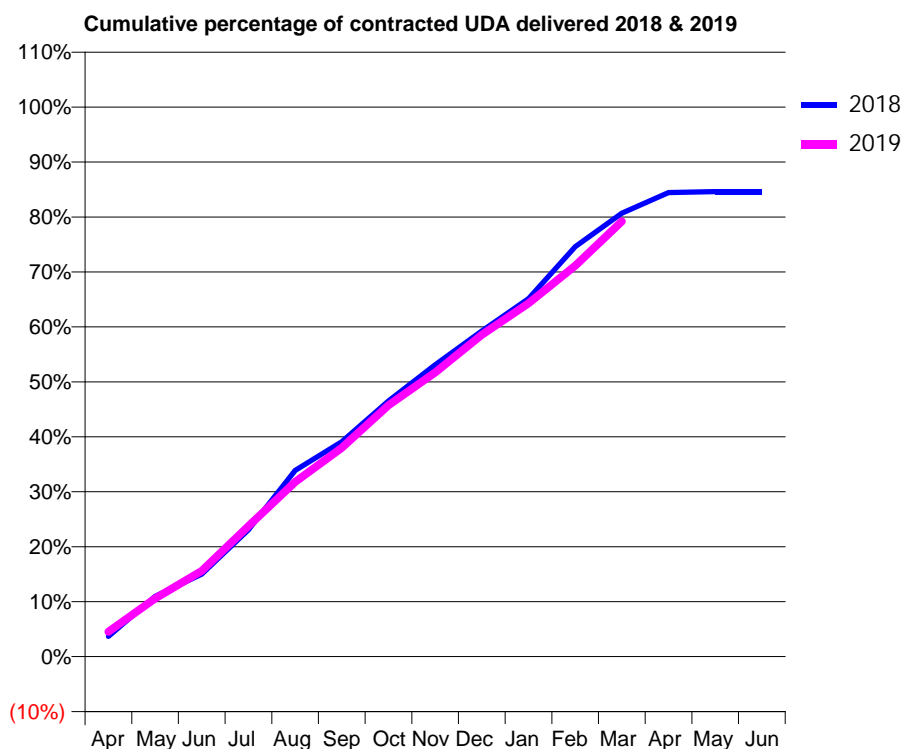
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,439       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £115,420.58 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,338         |                               |
| Quarter ending June 2018         | 2,301         | ↓                             |
| Quarter ending September 2018    | 2,246         | ↓                             |
| Quarter ending December 2018     | 2,252         | →                             |
| Quarter ending March 2019        | 2,246         | →                             |
| <b>Variance since March 2018</b> | <b>(3.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 200                               | 246   |
| May       | 598                               | 576   |
| June      | 816                               | 848   |
| July      | 1,256                             | 1,291 |
| August    | 1,844                             | 1,729 |
| September | 2,127                             | 2,067 |
| October   | 2,531                             | 2,487 |
| November  | 2,889                             | 2,812 |
| December  | 3,223                             | 3,184 |
| January   | 3,542                             | 3,497 |
| February  | 4,057                             | 3,869 |
| March     | 4,387                             | 4,308 |
| April     | 4,592                             |       |
| May       | 4,602                             |       |
| June      | 4,602                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 173      | 1,878       | 9.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 194      | 768         | 25.3%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 803      | 1,878       | 42.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 263      | 768         | 34.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 179      | 2,518       | 7.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,518       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,518       | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

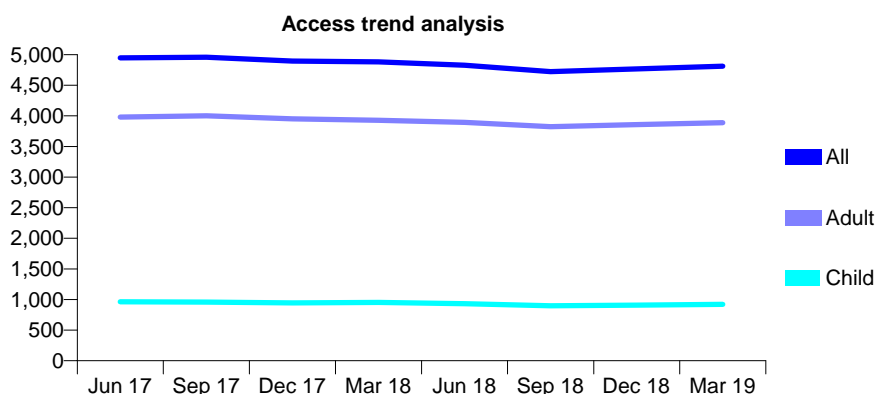
## Q69 - Vital Signs At a Glance Contract Report for 915211/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | MISS A CHANDARIA |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

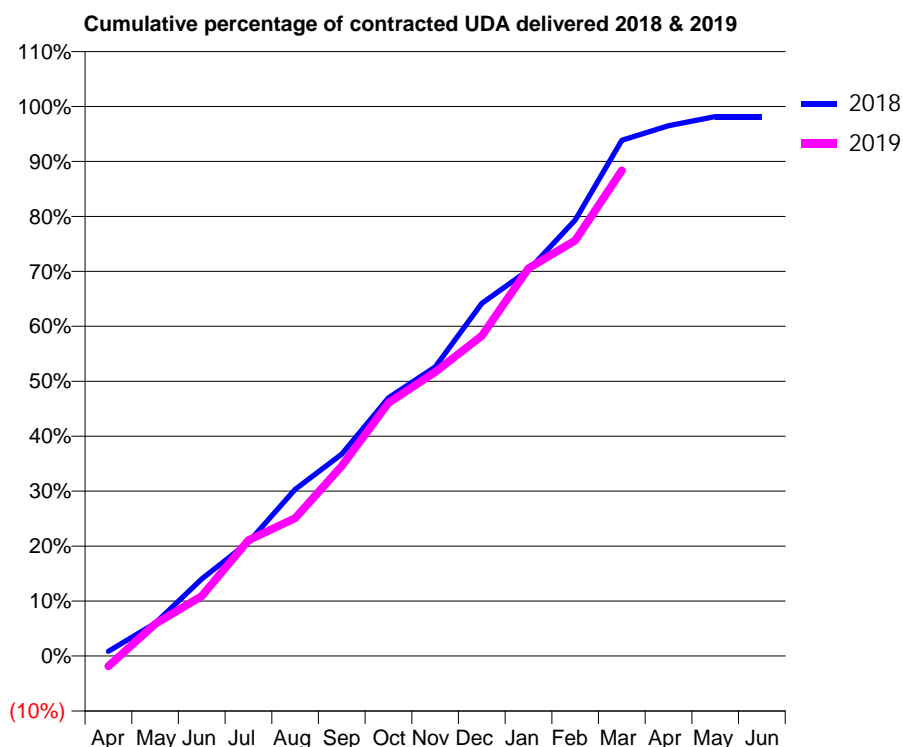
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,873      |
| Carry forward general activity (UDA)        | 243         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £312,061.81 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,882         |                               |
| Quarter ending June 2018         | 4,827         | ↓                             |
| Quarter ending September 2018    | 4,723         | ↓                             |
| Quarter ending December 2018     | 4,767         | →                             |
| Quarter ending March 2019        | 4,812         | →                             |
| <b>Variance since March 2018</b> | <b>(1.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 113                               | -243   |
| May       | 789                               | 750    |
| June      | 1,855                             | 1,403  |
| July      | 2,745                             | 2,715  |
| August    | 4,016                             | 3,231  |
| September | 4,863                             | 4,453  |
| October   | 6,217                             | 5,927  |
| November  | 6,964                             | 6,653  |
| December  | 8,493                             | 7,498  |
| January   | 9,295                             | 9,084  |
| February  | 10,498                            | 9,731  |
| March     | 12,418                            | 11,374 |
| April     | 12,770                            |        |
| May       | 12,988                            |        |
| June      | 12,988                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 1,141       | 4.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 480      | 4,788       | 10.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 531      | 1,141       | 46.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,678    | 4,788       | 55.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 429      | 5,684       | 7.5%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 5,684       | 0.1%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 5,684       | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

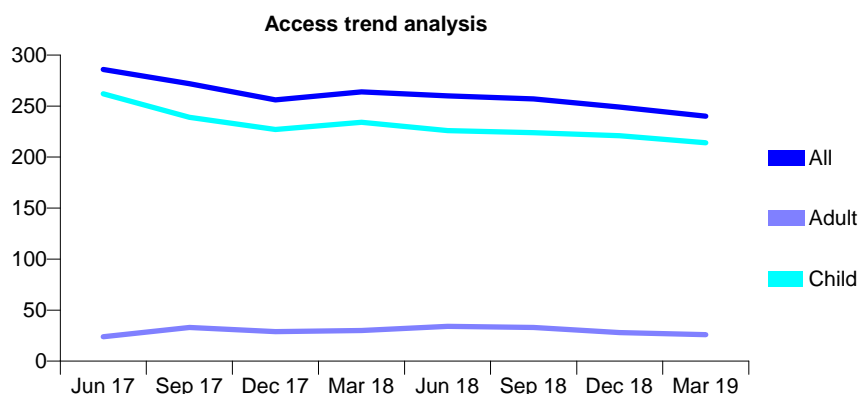
## Q69 - Vital Signs At a Glance Contract Report for 915564/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR JM PATEL  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

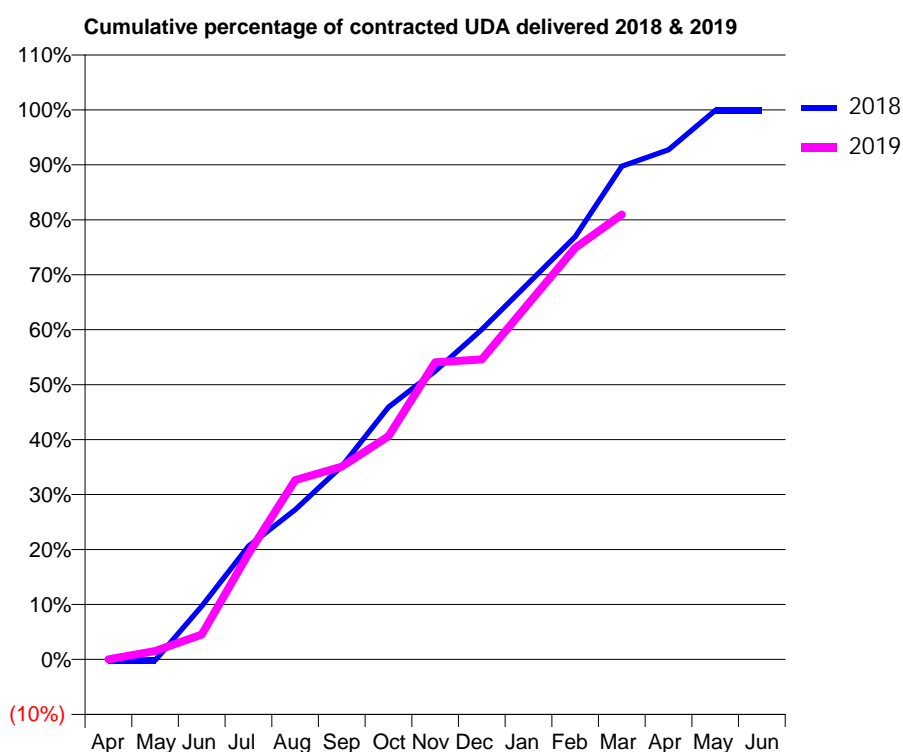
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 580        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,412.33 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 264           |                               |
| Quarter ending June 2018         | 260           | ↓                             |
| Quarter ending September 2018    | 257           | ↓                             |
| Quarter ending December 2018     | 249           | ↓                             |
| Quarter ending March 2019        | 240           | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -1                                | 0    |
| May       | -1                                | 9    |
| June      | 56                                | 26   |
| July      | 120                               | 112  |
| August    | 158                               | 189  |
| September | 204                               | 203  |
| October   | 266                               | 236  |
| November  | 304                               | 314  |
| December  | 348                               | 317  |
| January   | 397                               | 376  |
| February  | 446                               | 434  |
| March     | 521                               | 469  |
| April     | 538                               |      |
| May       | 579                               |      |
| June      | 579                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 371         | 7.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 274      | 371         | 73.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 17       | 333         | 5.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 333         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 333         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

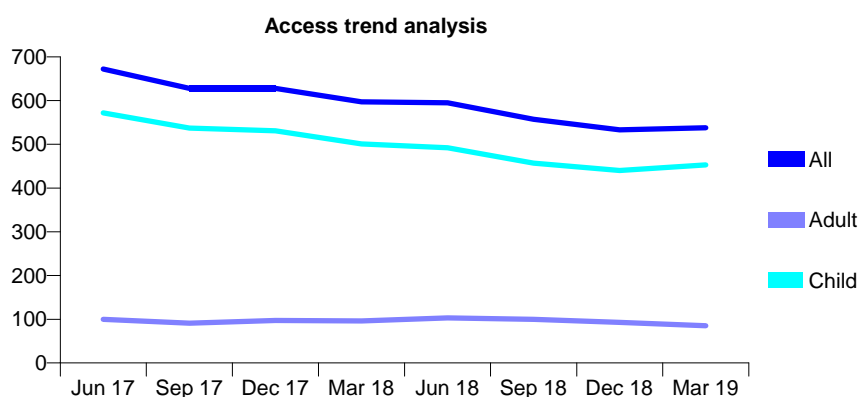
## Q69 - Vital Signs At a Glance Contract Report for 916439/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR A SYED    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

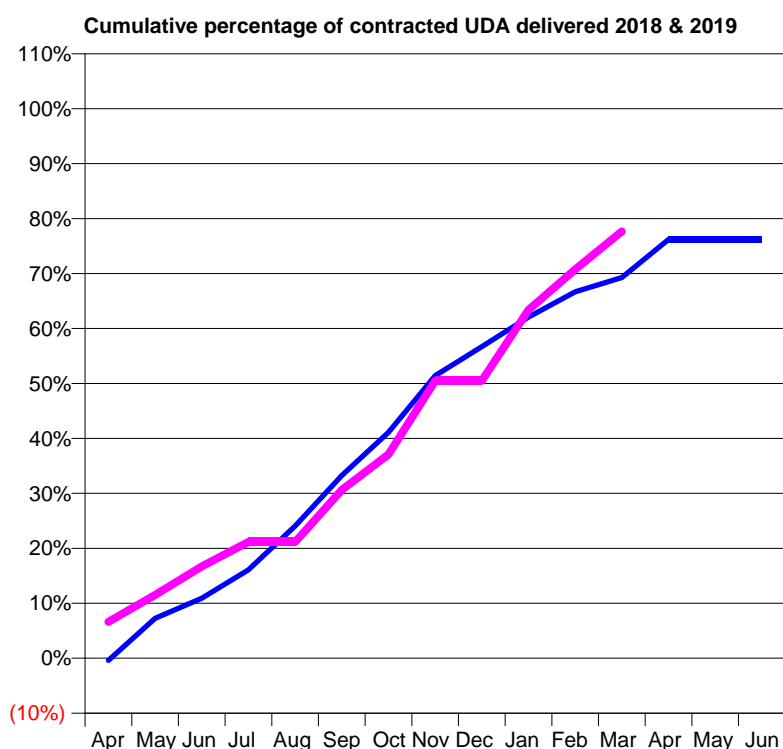
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 963        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,297.18 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 597           |                               |
| Quarter ending June 2018         | 595           | →                             |
| Quarter ending September 2018    | 557           | ↓                             |
| Quarter ending December 2018     | 533           | ↓                             |
| Quarter ending March 2019        | 538           | →                             |
| <b>Variance since March 2018</b> | <b>(9.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | -4   | 64   |
| May       | 70   | 111  |
| June      | 105  | 161  |
| July      | 155  | 204  |
| August    | 232  | 204  |
| September | 320  | 295  |
| October   | 396  | 357  |
| November  | 495  | 486  |
| December  | 546  | 486  |
| January   | 598  | 610  |
| February  | 642  | 681  |
| March     | 667  | 748  |
| April     | 734  |      |
| May       | 734  |      |
| June      | 734  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 618         | 4.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 31          | 3.2%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 333      | 618         | 53.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 31          | 58.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 596         | 0.5%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 596         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 596         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

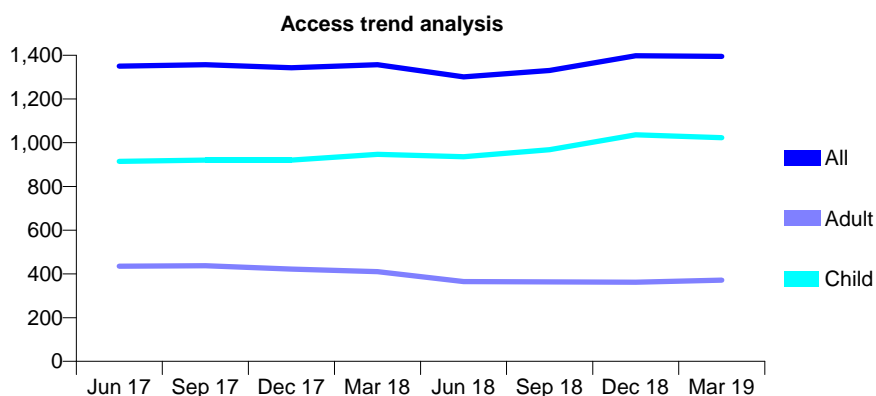
## Q69 - Vital Signs At a Glance Contract Report for 917044/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MISS M KHANNA |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

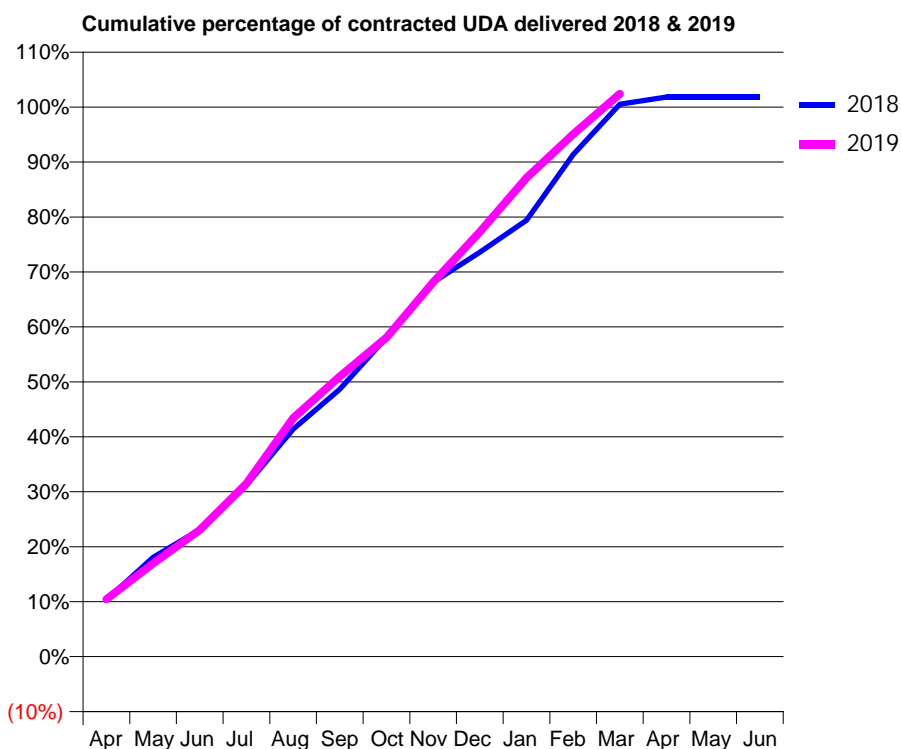
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,150      |
| Carry forward general activity (UDA)        | -59        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £67,936.66 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,357       |                               |
| Quarter ending June 2018         | 1,301       | ↓                             |
| Quarter ending September 2018    | 1,331       | ↑                             |
| Quarter ending December 2018     | 1,398       | ↑                             |
| Quarter ending March 2019        | 1,395       | →                             |
| <b>Variance since March 2018</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 336                               | 329   |
| May       | 585                               | 534   |
| June      | 749                               | 726   |
| July      | 1,013                             | 992   |
| August    | 1,341                             | 1,367 |
| September | 1,576                             | 1,606 |
| October   | 1,882                             | 1,829 |
| November  | 2,207                             | 2,146 |
| December  | 2,384                             | 2,435 |
| January   | 2,573                             | 2,744 |
| February  | 2,961                             | 2,994 |
| March     | 3,256                             | 3,226 |
| April     | 3,299                             |       |
| May       | 3,299                             |       |
| June      | 3,299                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 120      | 1,431       | 8.4%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 37       | 306         | 12.1%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 746      | 1,431       | 52.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 118      | 306         | 38.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 69       | 1,719       | 4.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,719       | 0.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 1,719       | 0.9%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

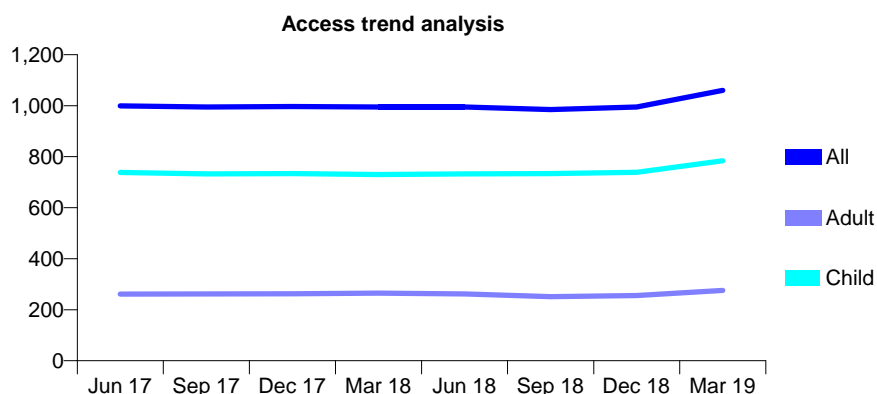
## Q69 - Vital Signs At a Glance Contract Report for 919306/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | 20/20 Dental Practice Limited |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2006                    |
| Contract end date    |                               |

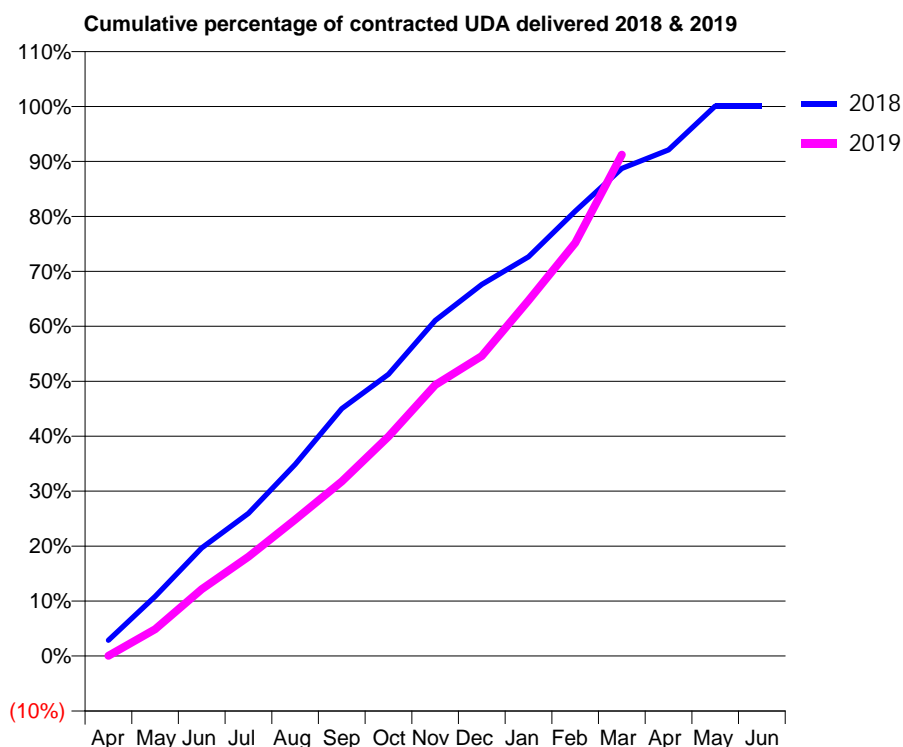
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,200      |
| Carry forward general activity (UDA)        | -2         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £75,617.20 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 995         |                               |
| Quarter ending June 2018         | 995         | →                             |
| Quarter ending September 2018    | 985         | ↓                             |
| Quarter ending December 2018     | 995         | →                             |
| Quarter ending March 2019        | 1,060       | ↑                             |
| <b>Variance since March 2018</b> | <b>6.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 92                                | 2     |
| May       | 348                               | 157   |
| June      | 629                               | 389   |
| July      | 830                               | 578   |
| August    | 1,116                             | 795   |
| September | 1,440                             | 1,016 |
| October   | 1,640                             | 1,279 |
| November  | 1,954                             | 1,578 |
| December  | 2,163                             | 1,747 |
| January   | 2,325                             | 2,071 |
| February  | 2,590                             | 2,406 |
| March     | 2,839                             | 2,920 |
| April     | 2,947                             |       |
| May       | 3,202                             |       |
| June      | 3,203                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 164      | 1,422       | 11.5%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 90       | 348         | 25.9%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 874      | 1,422       | 61.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 175      | 348         | 50.3%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 128      | 1,566       | 8.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,566       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 1,566       | 0.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

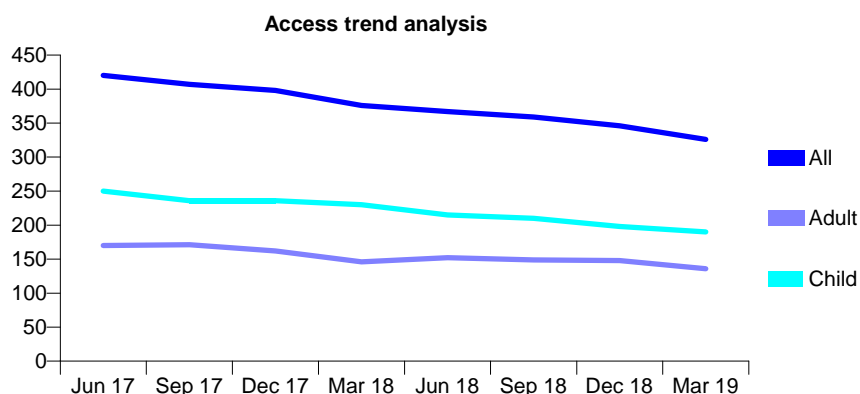
## Q69 - Vital Signs At a Glance Contract Report for 920525/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | The HW Dental Centre |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    |                      |

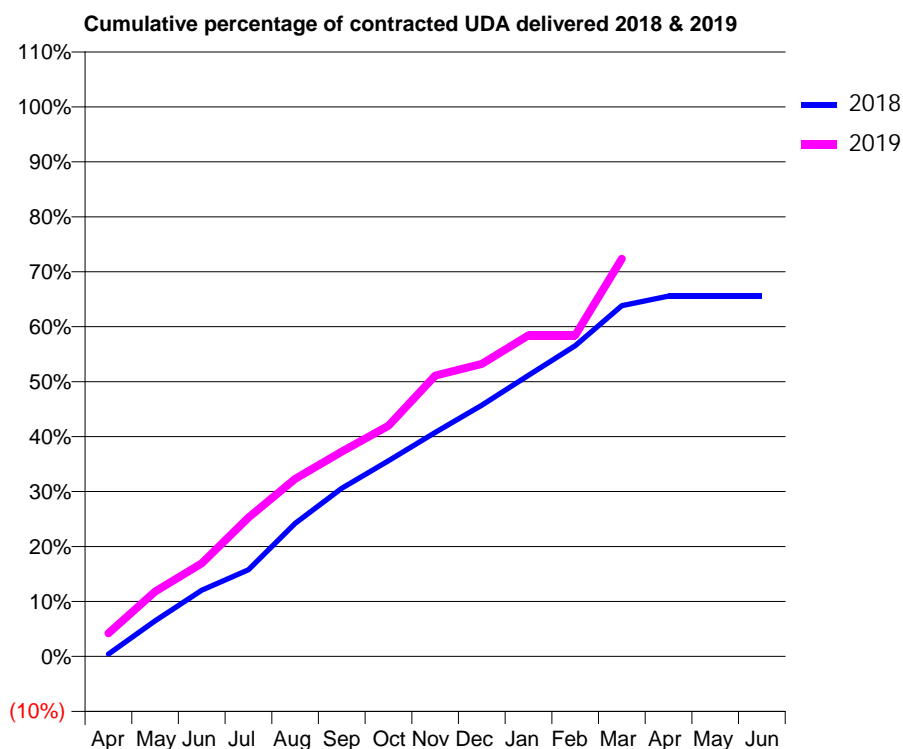
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,635      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £40,159.63 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 376            |                               |
| Quarter ending June 2018         | 367            | ↓                             |
| Quarter ending September 2018    | 359            | ↓                             |
| Quarter ending December 2018     | 346            | ↓                             |
| Quarter ending March 2019        | 326            | ↓                             |
| <b>Variance since March 2018</b> | <b>(13.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 7                                 | 69    |
| May       | 106                               | 193   |
| June      | 197                               | 277   |
| July      | 258                               | 413   |
| August    | 396                               | 528   |
| September | 500                               | 609   |
| October   | 582                               | 686   |
| November  | 666                               | 835   |
| December  | 747                               | 870   |
| January   | 836                               | 955   |
| February  | 924                               | 955   |
| March     | 1,043                             | 1,183 |
| April     | 1,072                             |       |
| May       | 1,072                             |       |
| June      | 1,072                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 277         | 6.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 53       | 172         | 30.8%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 148      | 277         | 53.4%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 79       | 172         | 45.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 437         | 1.1%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 437         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 437         | 1.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



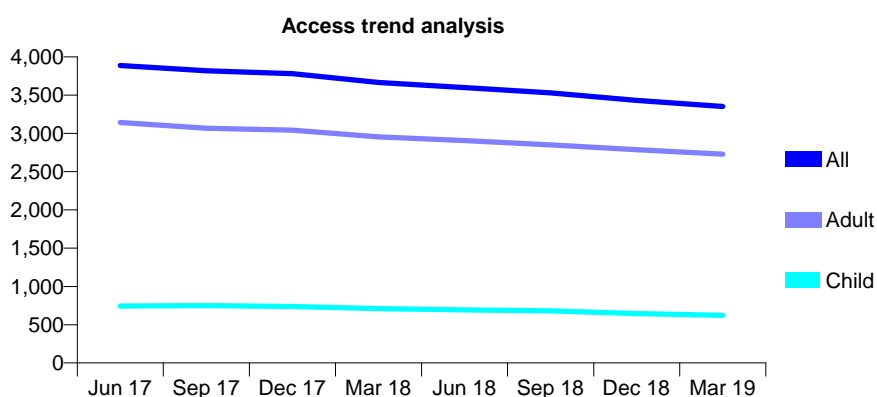
## Q69 - Vital Signs At a Glance Contract Report for 920592/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR AJ CROSBIE |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/02/2009    |
| Contract end date    |               |

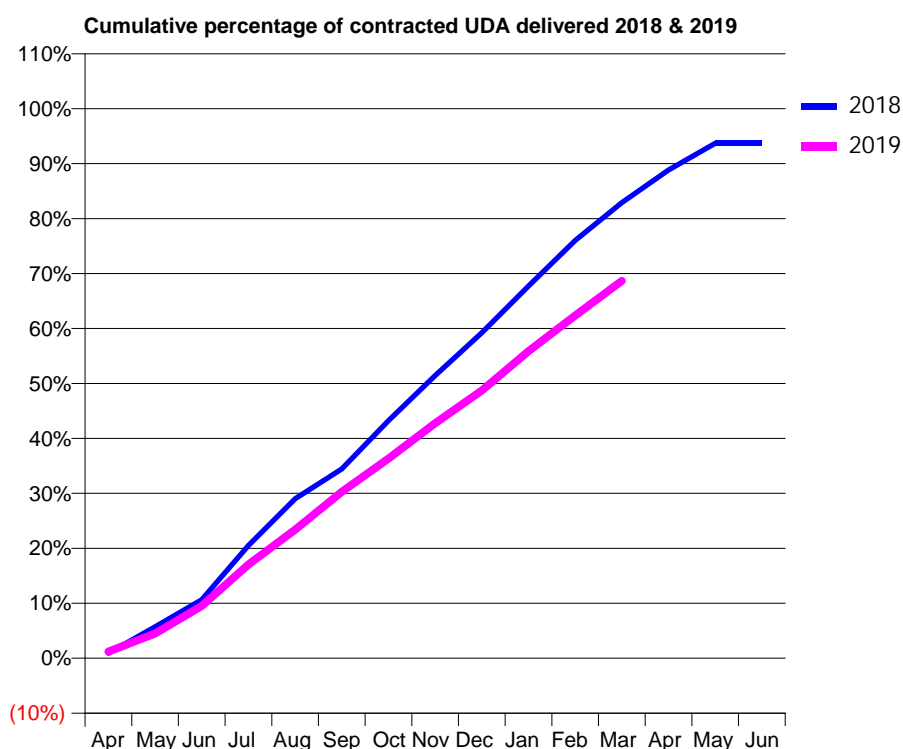
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,001      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £239,829.63 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,665         |                               |
| Quarter ending June 2018         | 3,599         | ↓                             |
| Quarter ending September 2018    | 3,530         | ↓                             |
| Quarter ending December 2018     | 3,431         | ↓                             |
| Quarter ending March 2019        | 3,352         | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 90    | 120   |
| May       | 572   | 451   |
| June      | 1,063 | 952   |
| July      | 2,052 | 1,704 |
| August    | 2,901 | 2,340 |
| September | 3,444 | 3,027 |
| October   | 4,324 | 3,635 |
| November  | 5,143 | 4,278 |
| December  | 5,924 | 4,871 |
| January   | 6,772 | 5,588 |
| February  | 7,603 | 6,236 |
| March     | 8,292 | 6,867 |
| April     | 8,885 |       |
| May       | 9,371 |       |
| June      | 9,371 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 796         | 4.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 557      | 3,789       | 14.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 504      | 796         | 63.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,330    | 3,789       | 61.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 243      | 4,029       | 6.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 61       | 4,029       | 1.5%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 4,029       | 0.9%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

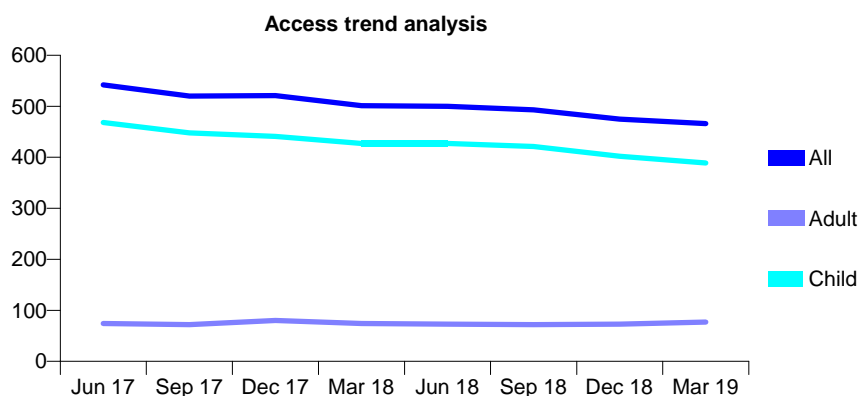
## Q69 - Vital Signs At a Glance Contract Report for 920738/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR A KOTHARI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

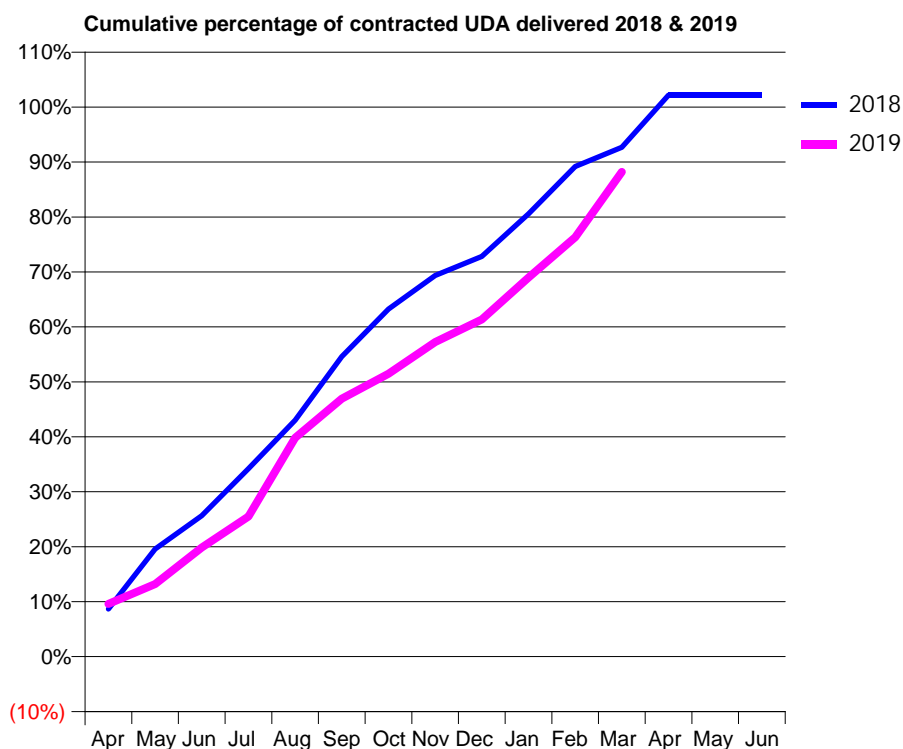
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 945        |
| Carry forward general activity (UDA)        | -18        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,929.19 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 501           |                               |
| Quarter ending June 2018         | 500           | →                             |
| Quarter ending September 2018    | 493           | ↓                             |
| Quarter ending December 2018     | 475           | ↓                             |
| Quarter ending March 2019        | 466           | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 82                                | 91   |
| May       | 185                               | 125  |
| June      | 242                               | 188  |
| July      | 323                               | 241  |
| August    | 407                               | 376  |
| September | 516                               | 443  |
| October   | 598                               | 487  |
| November  | 656                               | 541  |
| December  | 688                               | 580  |
| January   | 761                               | 652  |
| February  | 843                               | 721  |
| March     | 876                               | 833  |
| April     | 966                               |      |
| May       | 966                               |      |
| June      | 966                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 700         | 6.3%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 29          | 0.0%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 485      | 700         | 69.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 15       | 29          | 51.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 13       | 646         | 2.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 646         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 646         | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

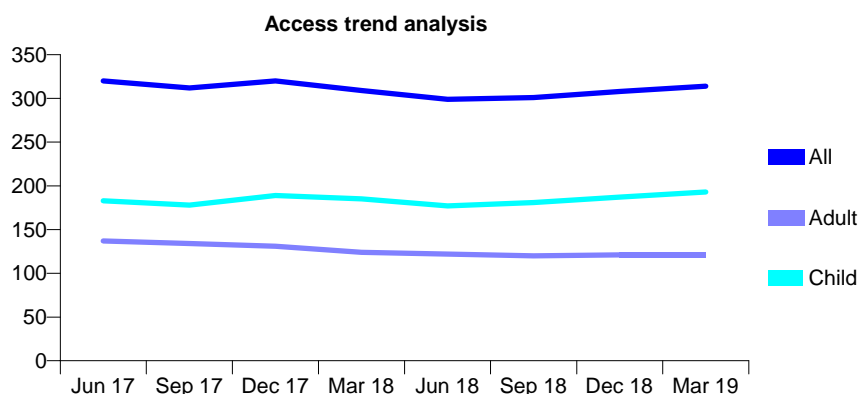
## Q69 - Vital Signs At a Glance Contract Report for 921270/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR MN GOSZTONYI |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

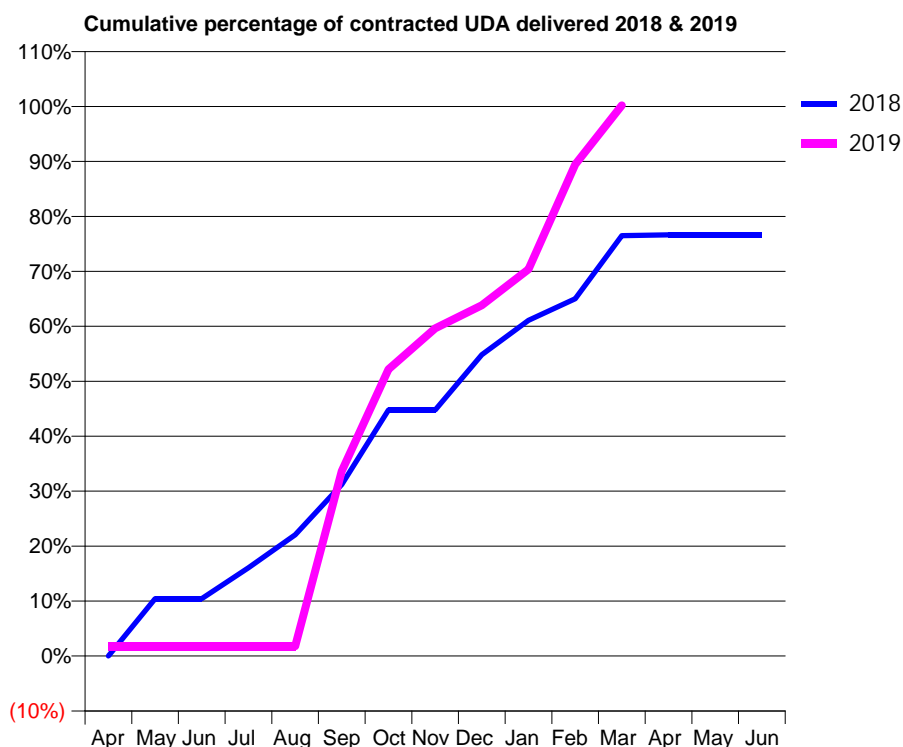
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 550        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,565.33 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 309         |                               |
| Quarter ending June 2018         | 299         | ↓                             |
| Quarter ending September 2018    | 301         | →                             |
| Quarter ending December 2018     | 308         | ↑                             |
| Quarter ending March 2019        | 314         | →                             |
| <b>Variance since March 2018</b> | <b>1.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 10   |
| May       | 80                                | 10   |
| June      | 80                                | 10   |
| July      | 123                               | 10   |
| August    | 169                               | 10   |
| September | 239                               | 185  |
| October   | 343                               | 287  |
| November  | 343                               | 328  |
| December  | 420                               | 351  |
| January   | 468                               | 387  |
| February  | 498                               | 492  |
| March     | 586                               | 551  |
| April     | 587                               |      |
| May       | 587                               |      |
| June      | 587                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 297         | 2.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 97          | 3.1%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 208      | 297         | 70.0%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 50       | 97          | 51.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 383         | 0.0%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 383         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 383         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

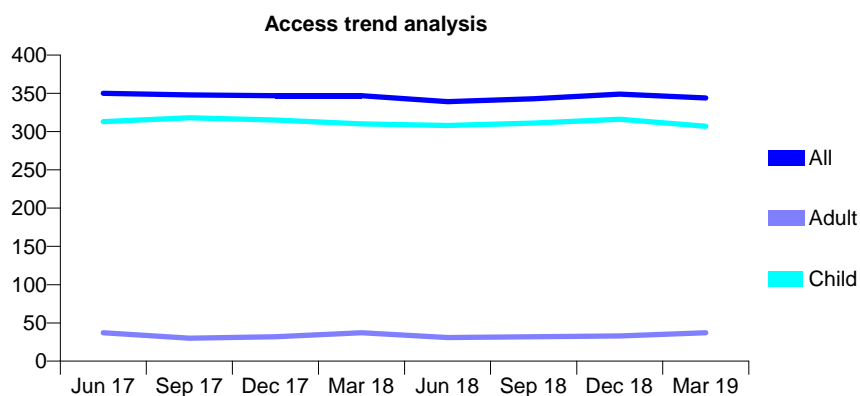
## Q69 - Vital Signs At a Glance Contract Report for 924865/0003 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Owlsmoor Dental Surgery |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 28/05/2013              |
| Contract end date    |                         |

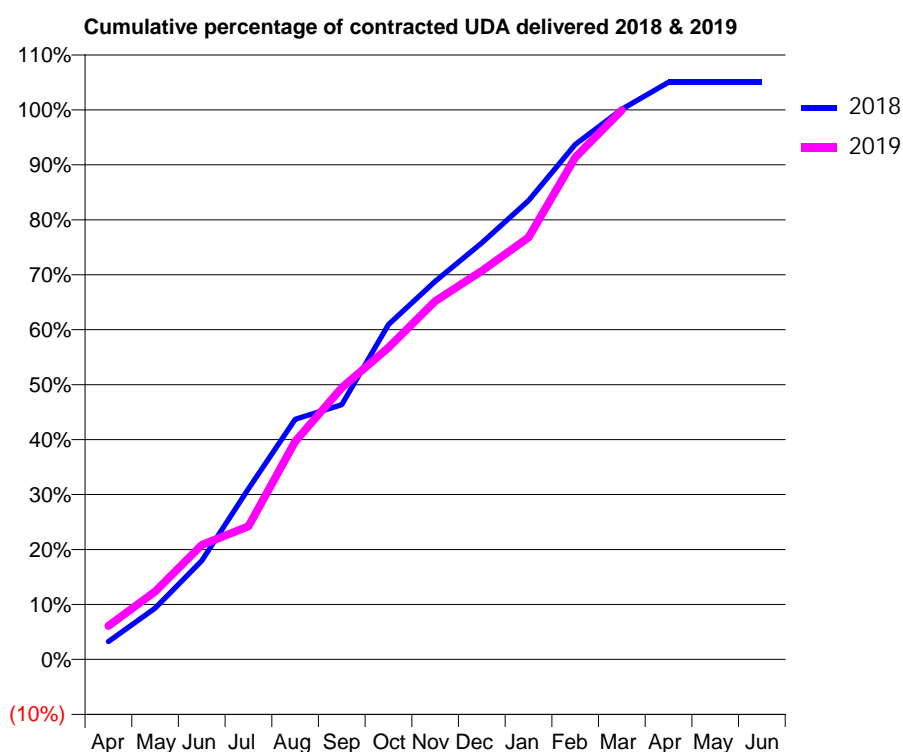
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 675        |
| Carry forward general activity (UDA)        | -13        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,220.28 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 347           |                               |
| Quarter ending June 2018         | 339           | ↓                             |
| Quarter ending September 2018    | 343           | →                             |
| Quarter ending December 2018     | 349           | →                             |
| Quarter ending March 2019        | 344           | ↓                             |
| <b>Variance since March 2018</b> | <b>(0.9%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 22                                | 41   |
| May       | 63                                | 83   |
| June      | 121                               | 141  |
| July      | 210                               | 164  |
| August    | 295                               | 268  |
| September | 313                               | 334  |
| October   | 411                               | 383  |
| November  | 464                               | 440  |
| December  | 512                               | 477  |
| January   | 564                               | 518  |
| February  | 633                               | 616  |
| March     | 676                               | 674  |
| April     | 709                               |      |
| May       | 709                               |      |
| June      | 709                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 504         | 6.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 20          | 5.0%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 314      | 504         | 62.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 13       | 20          | 65.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 497         | 1.4%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 497         | 0.4%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 497         | 1.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

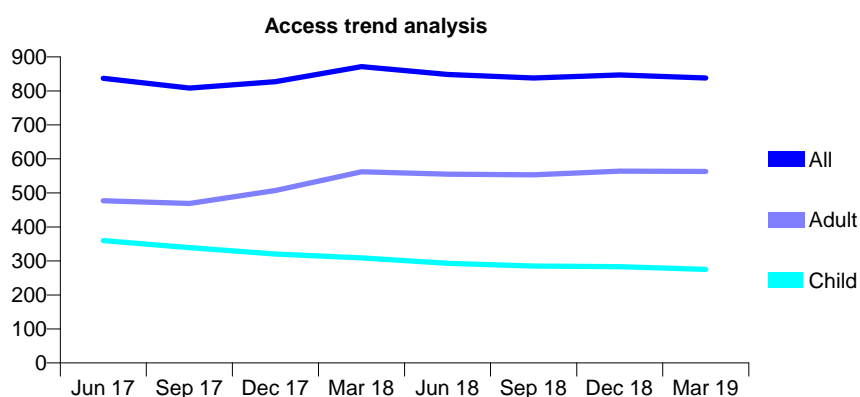
## Q69 - Vital Signs At a Glance Contract Report for 925446/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | 310 Dental Care |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2009      |
| Contract end date    |                 |

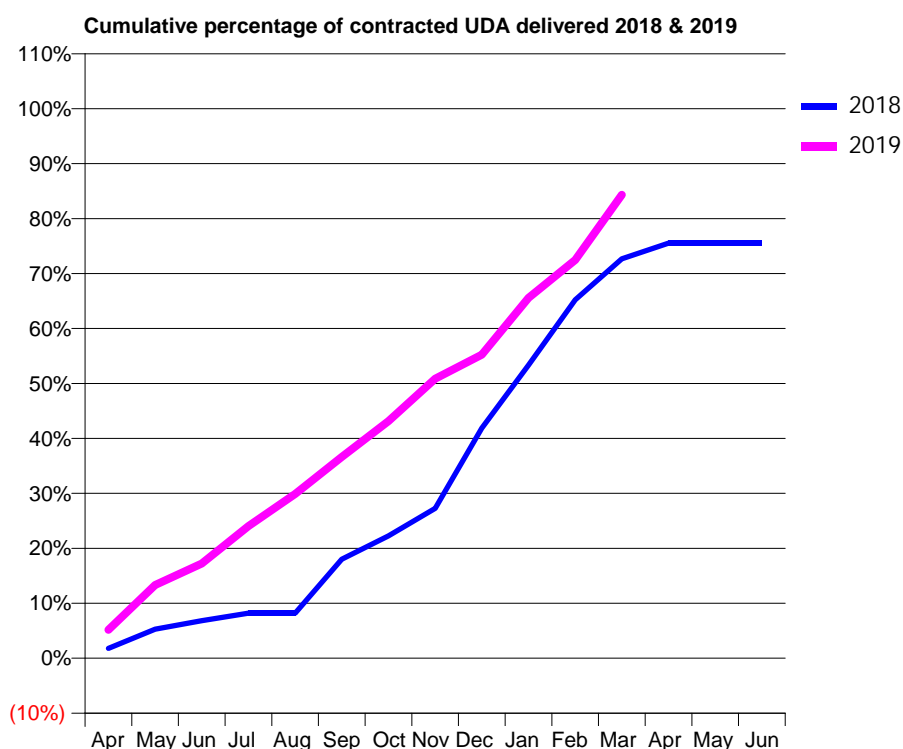
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,734      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £66,465.16 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 871           |                               |
| Quarter ending June 2018         | 848           | ↓                             |
| Quarter ending September 2018    | 838           | ↓                             |
| Quarter ending December 2018     | 847           | →                             |
| Quarter ending March 2019        | 838           | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 49    | 142   |
| May       | 145   | 365   |
| June      | 187   | 472   |
| July      | 224   | 657   |
| August    | 224   | 818   |
| September | 492   | 1,001 |
| October   | 609   | 1,180 |
| November  | 745   | 1,390 |
| December  | 1,145 | 1,510 |
| January   | 1,459 | 1,792 |
| February  | 1,783 | 1,982 |
| March     | 1,987 | 2,305 |
| April     | 2,065 |       |
| May       | 2,065 |       |
| June      | 2,065 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 398         | 9.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 70       | 599         | 11.7%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 218      | 398         | 54.8%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 240      | 599         | 40.1%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 105      | 969         | 10.8%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 969         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 969         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

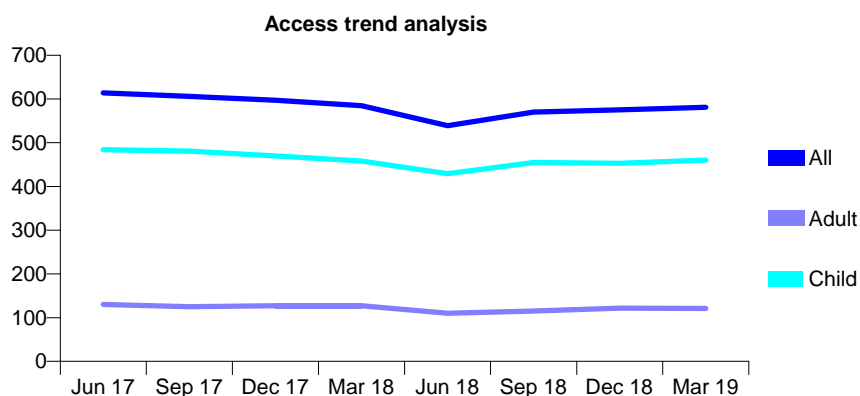
## Q69 - Vital Signs At a Glance Contract Report for 926361/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | DR F TALHI   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

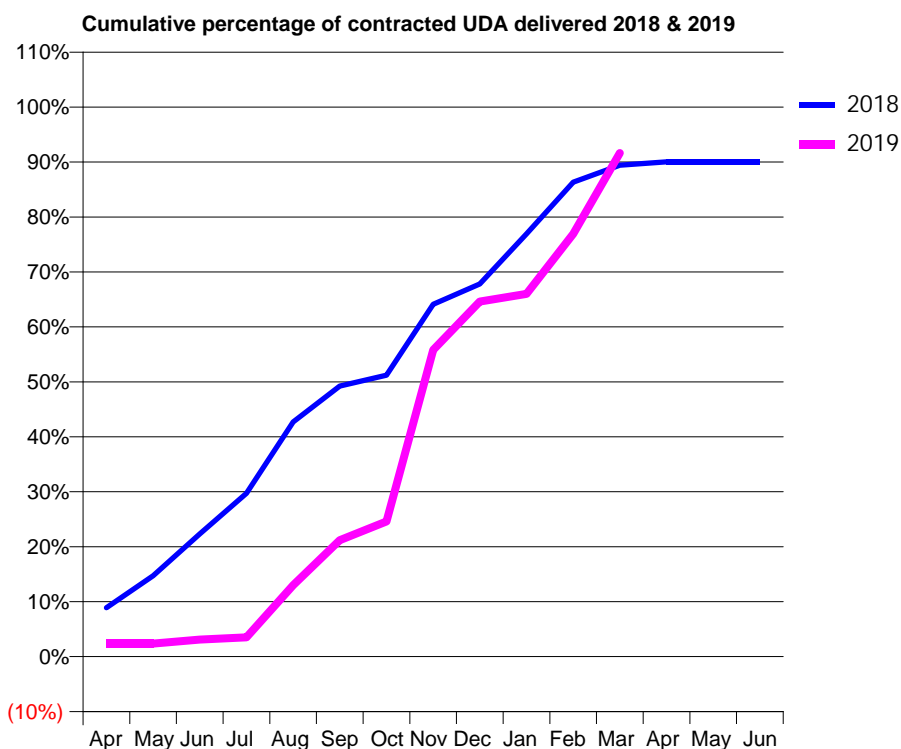
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | -18        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,033.05 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 585           |                               |
| Quarter ending June 2018         | 539           | ↓                             |
| Quarter ending September 2018    | 570           | ↑                             |
| Quarter ending December 2018     | 575           | →                             |
| Quarter ending March 2019        | 581           | →                             |
| <b>Variance since March 2018</b> | <b>(0.7%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 89                                | 24   |
| May       | 147                               | 24   |
| June      | 223                               | 31   |
| July      | 297                               | 35   |
| August    | 427                               | 130  |
| September | 492                               | 212  |
| October   | 512                               | 246  |
| November  | 641                               | 558  |
| December  | 678                               | 646  |
| January   | 769                               | 660  |
| February  | 863                               | 769  |
| March     | 894                               | 916  |
| April     | 900                               |      |
| May       | 900                               |      |
| June      | 900                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 611         | 2.1%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 95          | 7.4%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 338      | 611         | 55.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 41       | 95          | 43.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 631         | 0.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 631         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 631         | 0.2%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

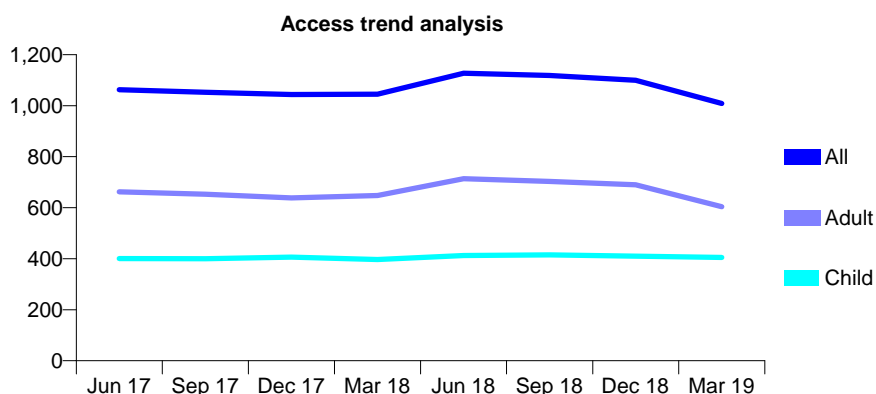
## Q69 - Vital Signs At a Glance Contract Report for 930997/0002 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR PF MITCHELL |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 11/05/2012     |
| Contract end date    |                |

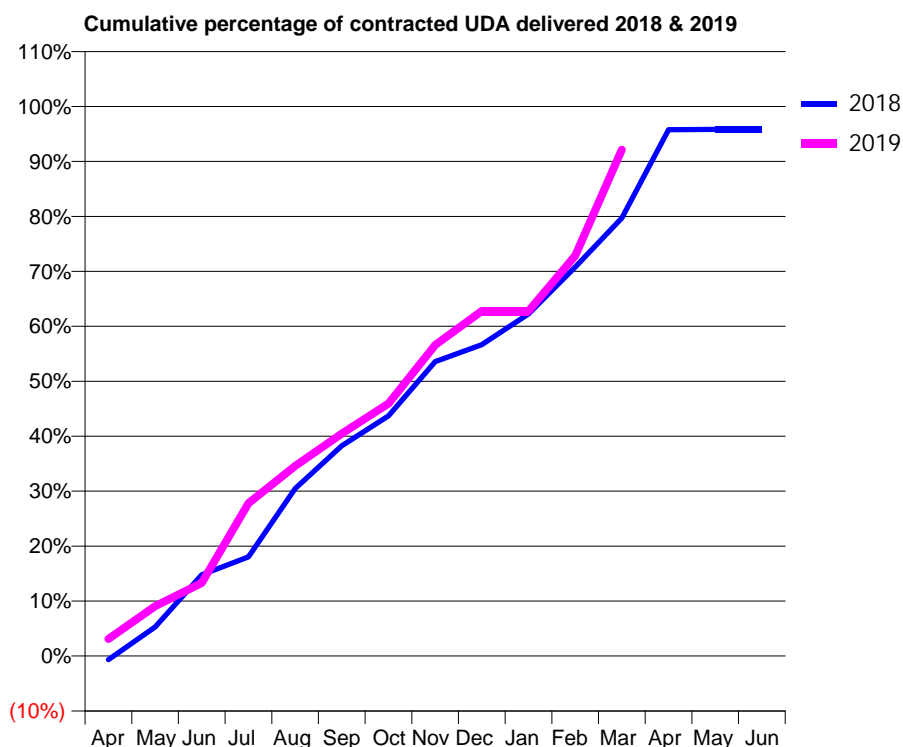
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,914      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £46,168.67 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,045         |                               |
| Quarter ending June 2018         | 1,127         | ↑                             |
| Quarter ending September 2018    | 1,118         | →                             |
| Quarter ending December 2018     | 1,100         | ↓                             |
| Quarter ending March 2019        | 1,009         | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -13                               | 59    |
| May       | 101                               | 174   |
| June      | 283                               | 254   |
| July      | 345                               | 532   |
| August    | 583                               | 662   |
| September | 732                               | 774   |
| October   | 836                               | 879   |
| November  | 1,025                             | 1,083 |
| December  | 1,084                             | 1,201 |
| January   | 1,191                             | 1,201 |
| February  | 1,354                             | 1,394 |
| March     | 1,526                             | 1,763 |
| April     | 1,833                             |       |
| May       | 1,834                             |       |
| June      | 1,834                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 531         | 3.2%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 32       | 570         | 5.6%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 250      | 531         | 47.1%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 209      | 570         | 36.7%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 939         | 0.2%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 939         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 939         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 3           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

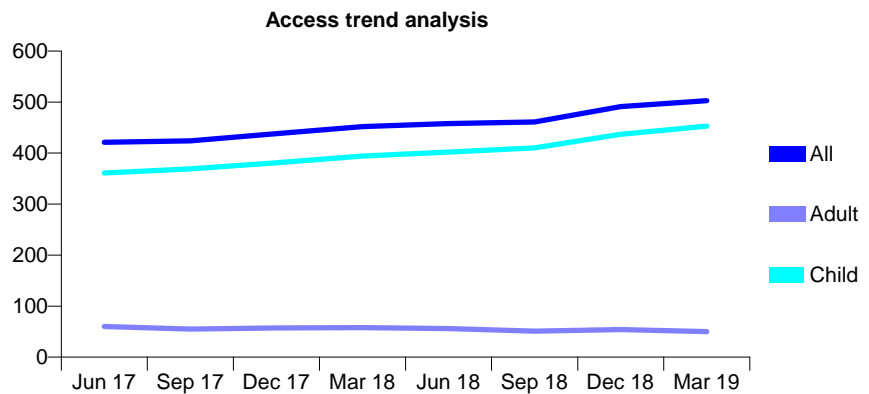
## Q69 - Vital Signs At a Glance Contract Report for 939374/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Yew Tree Dental Care |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    |                      |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 989        |
| Carry forward general activity (UDA)        | -10        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,368.13 |

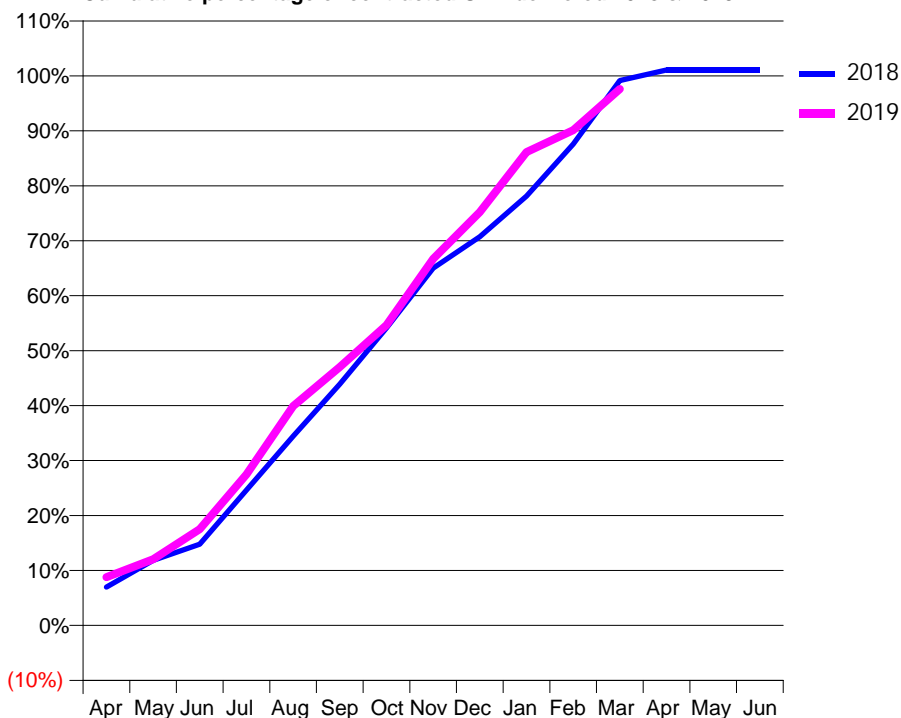
### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 452          |                               |
| Quarter ending June 2018         | 458          | →                             |
| Quarter ending September 2018    | 461          | →                             |
| Quarter ending December 2018     | 491          | ↑                             |
| Quarter ending March 2019        | 503          | ↑                             |
| <b>Variance since March 2018</b> | <b>11.3%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 69                                | 87   |
| May       | 117                               | 119  |
| June      | 146                               | 173  |
| July      | 243                               | 272  |
| August    | 341                               | 395  |
| September | 434                               | 465  |
| October   | 535                               | 540  |
| November  | 643                               | 660  |
| December  | 700                               | 744  |
| January   | 773                               | 852  |
| February  | 866                               | 891  |
| March     | 981                               | 965  |
| April     | 1,000                             |      |
| May       | 1,000                             |      |
| June      | 1,000                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 603         | 9.8%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 23          | 8.7%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 286      | 603         | 47.4%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 14       | 23          | 60.9%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 22       | 608         | 3.6%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 608         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 608         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



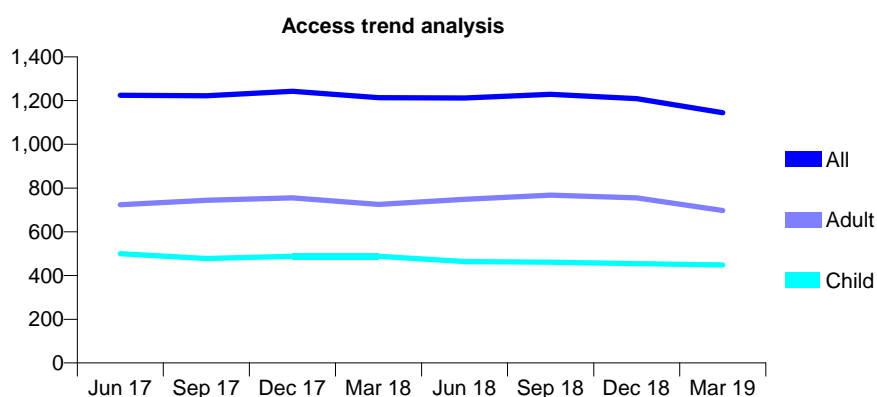
## Q69 - Vital Signs At a Glance Contract Report for 946818/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR S NAJAFI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

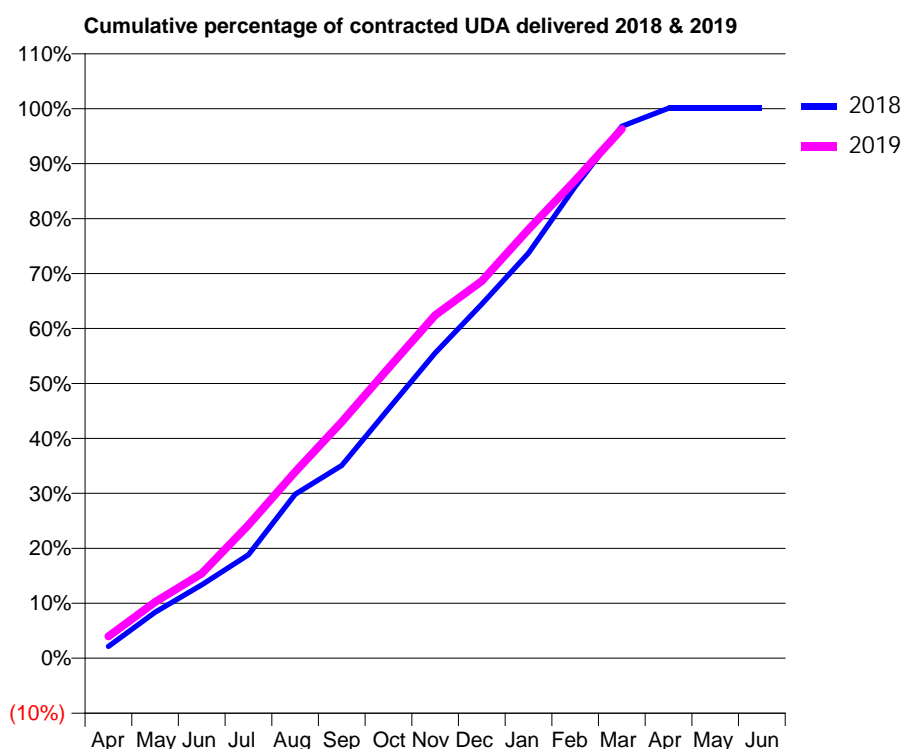
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,330      |
| Carry forward general activity (UDA)        | -3         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £81,689.09 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,213         |                               |
| Quarter ending June 2018         | 1,212         | →                             |
| Quarter ending September 2018    | 1,229         | →                             |
| Quarter ending December 2018     | 1,209         | ↓                             |
| Quarter ending March 2019        | 1,145         | ↓                             |
| <b>Variance since March 2018</b> | <b>(5.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 71    | 133   |
| May                               | 279   | 341   |
| June                              | 445   | 513   |
| July                              | 628   | 807   |
| August                            | 993   | 1,130 |
| September                         | 1,168 | 1,432 |
| October                           | 1,511 | 1,758 |
| November                          | 1,850 | 2,079 |
| December                          | 2,146 | 2,286 |
| January                           | 2,456 | 2,598 |
| February                          | 2,859 | 2,896 |
| March                             | 3,223 | 3,206 |
| April                             | 3,333 |       |
| May                               | 3,333 |       |
| June                              | 3,333 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 171      | 940         | 18.2%    | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 86       | 925         | 9.3%     | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 633      | 940         | 67.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 569      | 925         | 61.5%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 65       | 1,791       | 3.6%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,791       | 0.2%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,791       | 0.1%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

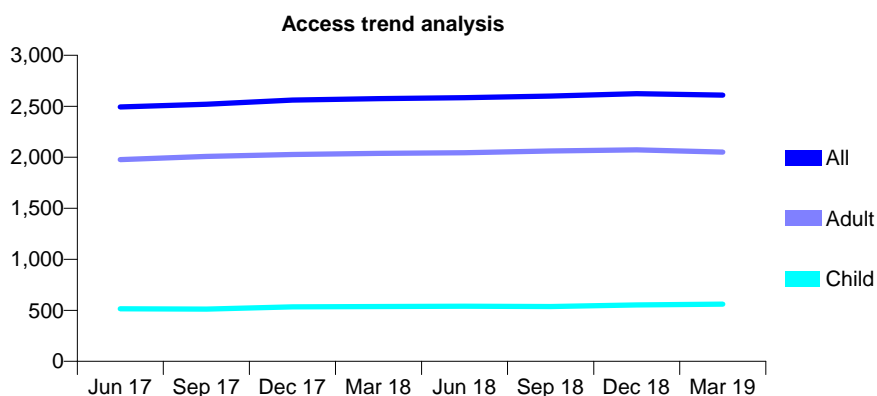
## Q69 - Vital Signs At a Glance Contract Report for 947504/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MISS C RADOS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2014   |
| Contract end date    |              |

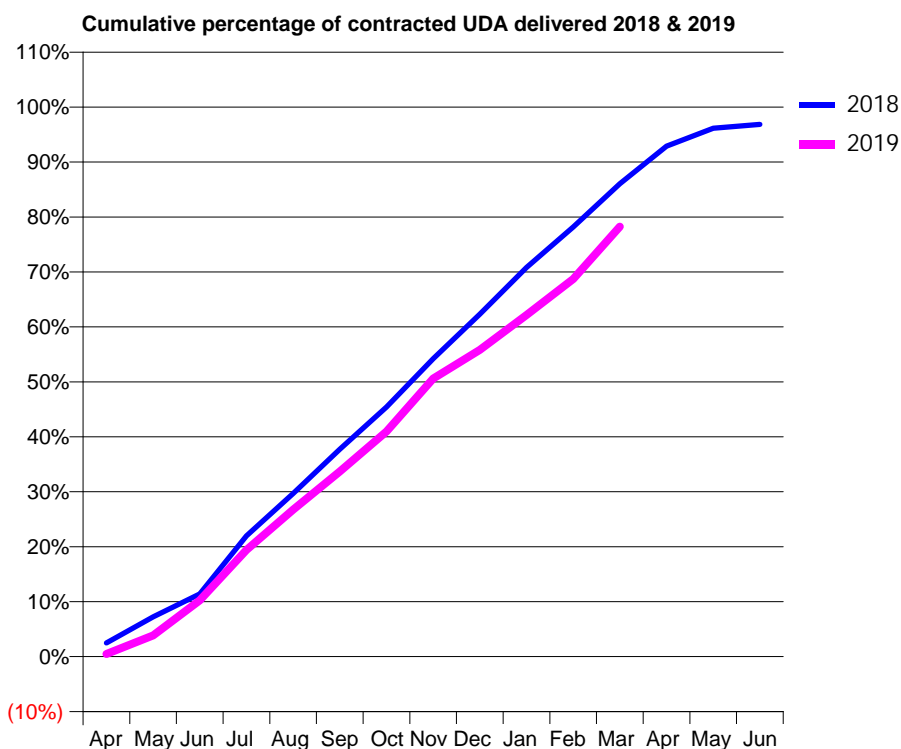
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,246       |
| Carry forward general activity (UDA)        | 222         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £186,859.05 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,575       |                               |
| Quarter ending June 2018         | 2,585       | →                             |
| Quarter ending September 2018    | 2,600       | →                             |
| Quarter ending December 2018     | 2,624       | →                             |
| Quarter ending March 2019        | 2,610       | →                             |
| <b>Variance since March 2018</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 174                               | 34    |
| May       | 507                               | 280   |
| June      | 799                               | 744   |
| July      | 1,538                             | 1,408 |
| August    | 2,077                             | 1,938 |
| September | 2,639                             | 2,440 |
| October   | 3,177                             | 2,967 |
| November  | 3,791                             | 3,668 |
| December  | 4,359                             | 4,046 |
| January   | 4,955                             | 4,504 |
| February  | 5,469                             | 4,979 |
| March     | 6,018                             | 5,668 |
| April     | 6,498                             |       |
| May       | 6,728                             |       |
| June      | 6,774                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 895         | 7.0%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 417      | 3,203       | 13.0%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 605      | 895         | 67.6%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,978    | 3,203       | 61.8%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 402      | 3,669       | 11.0%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 3,669       | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 3,669       | 0.4%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

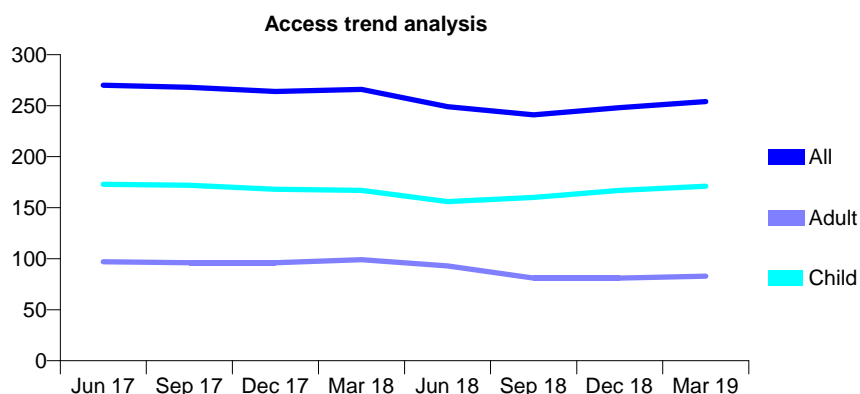
## Q69 - Vital Signs At a Glance Contract Report for 950122/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR EH MIDDLETON |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

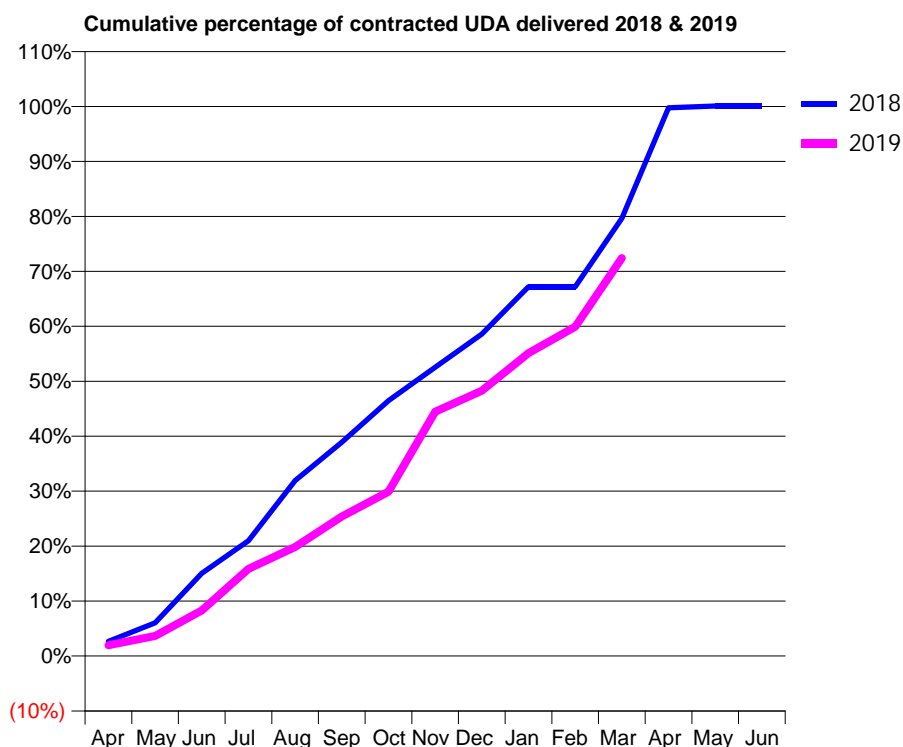
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 716        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,288.36 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 266           |                               |
| Quarter ending June 2018         | 249           | ↓                             |
| Quarter ending September 2018    | 241           | ↓                             |
| Quarter ending December 2018     | 248           | ↑                             |
| Quarter ending March 2019        | 254           | ↑                             |
| <b>Variance since March 2018</b> | <b>(4.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 19                                | 14   |
| May       | 43                                | 26   |
| June      | 108                               | 59   |
| July      | 150                               | 114  |
| August    | 229                               | 142  |
| September | 278                               | 182  |
| October   | 333                               | 214  |
| November  | 376                               | 318  |
| December  | 419                               | 346  |
| January   | 481                               | 395  |
| February  | 481                               | 429  |
| March     | 570                               | 518  |
| April     | 714                               |      |
| May       | 716                               |      |
| June      | 716                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 231         | 6.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 36       | 104         | 34.6%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 101      | 231         | 43.7%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 26       | 104         | 25.0%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 32       | 280         | 11.4%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 280         | 0.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 280         | 0.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

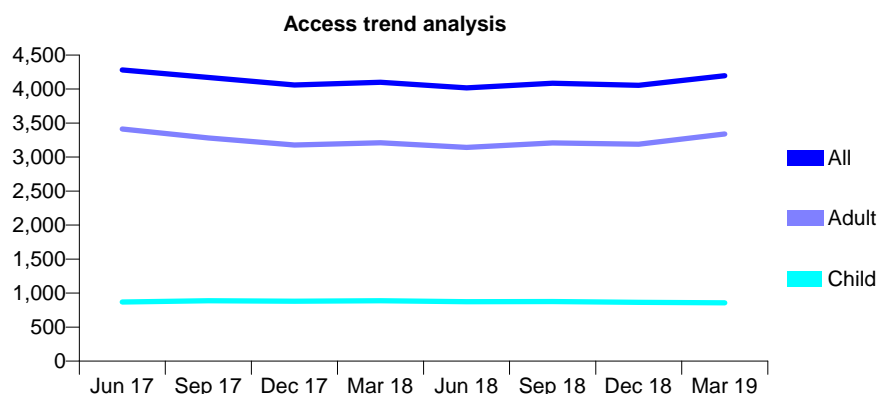
## Q69 - Vital Signs At a Glance Contract Report for 959766/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | MR S SABBAGHI-SARABI |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    |                      |

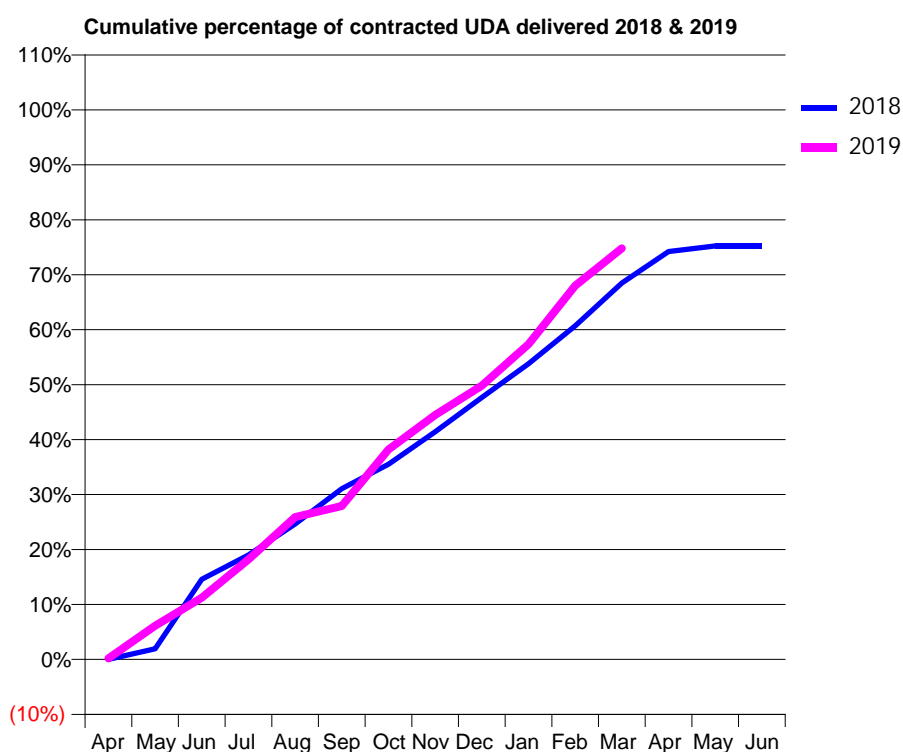
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,188      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £278,103.55 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,100       |                               |
| Quarter ending June 2018         | 4,016       | ↓                             |
| Quarter ending September 2018    | 4,085       | →                             |
| Quarter ending December 2018     | 4,055       | →                             |
| Quarter ending March 2019        | 4,197       | ↑                             |
| <b>Variance since March 2018</b> | <b>2.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 20    |
| May       | 217                               | 684   |
| June      | 1,631                             | 1,255 |
| July      | 2,126                             | 2,034 |
| August    | 2,757                             | 2,897 |
| September | 3,477                             | 3,124 |
| October   | 3,973                             | 4,274 |
| November  | 4,636                             | 4,977 |
| December  | 5,331                             | 5,572 |
| January   | 6,019                             | 6,416 |
| February  | 6,792                             | 7,608 |
| March     | 7,660                             | 8,370 |
| April     | 8,304                             |       |
| May       | 8,418                             |       |
| June      | 8,418                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 933         | 7.9%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 484      | 3,495       | 13.8%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 367      | 933         | 39.3%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,124    | 3,495       | 32.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 670      | 4,090       | 16.4%    | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 4,090       | 0.3%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 4,090       | 1.0%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

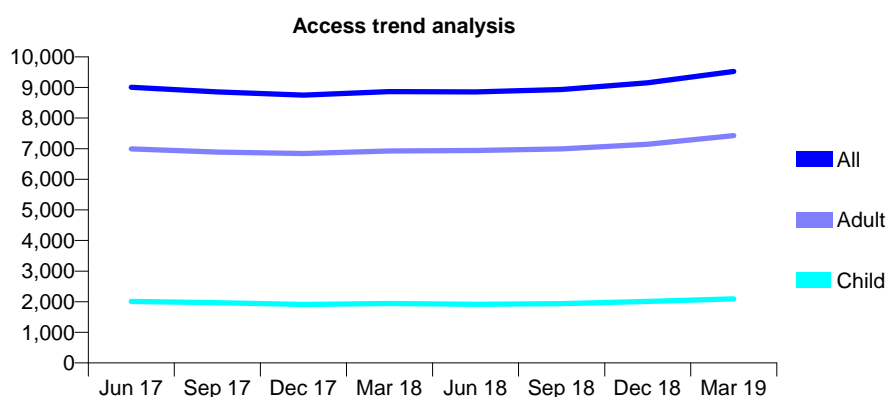
## Q69 - Vital Signs At a Glance Contract Report for 961450/0001 - March 2019

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Wootton House Dental Partnership |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 21/05/2010                       |
| Contract end date    |                                  |

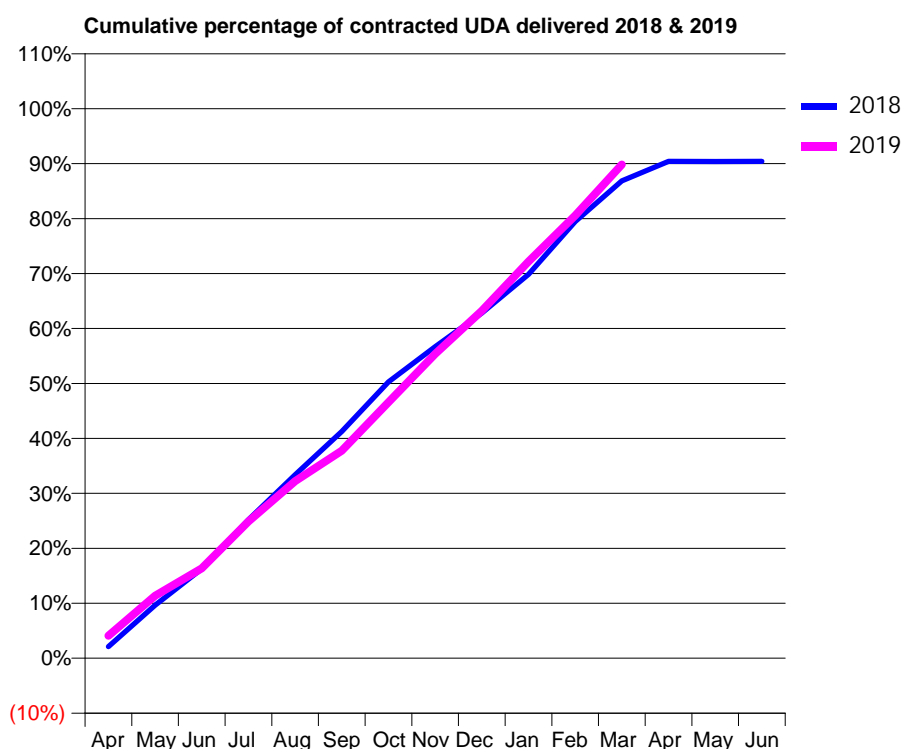
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,774      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £668,475.83 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 8,864       |                               |
| Quarter ending June 2018         | 8,855       | →                             |
| Quarter ending September 2018    | 8,933       | →                             |
| Quarter ending December 2018     | 9,154       | ↑                             |
| Quarter ending March 2019        | 9,521       | ↑                             |
| <b>Variance since March 2018</b> | <b>7.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 569    | 1,097  |
| May       | 2,580  | 3,045  |
| June      | 4,359  | 4,375  |
| July      | 6,749  | 6,664  |
| August    | 8,936  | 8,625  |
| September | 11,049 | 10,112 |
| October   | 13,464 | 12,474 |
| November  | 15,175 | 14,830 |
| December  | 16,811 | 16,922 |
| January   | 18,704 | 19,324 |
| February  | 21,276 | 21,566 |
| March     | 23,259 | 24,049 |
| April     | 24,206 |        |
| May       | 24,199 |        |
| June      | 24,206 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 226      | 3,366       | 6.7%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,537    | 10,808      | 14.2%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,137    | 3,366       | 63.5%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,473    | 10,808      | 50.6%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,077    | 13,651      | 7.9%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 143      | 13,651      | 1.0%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 73       | 13,651      | 0.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

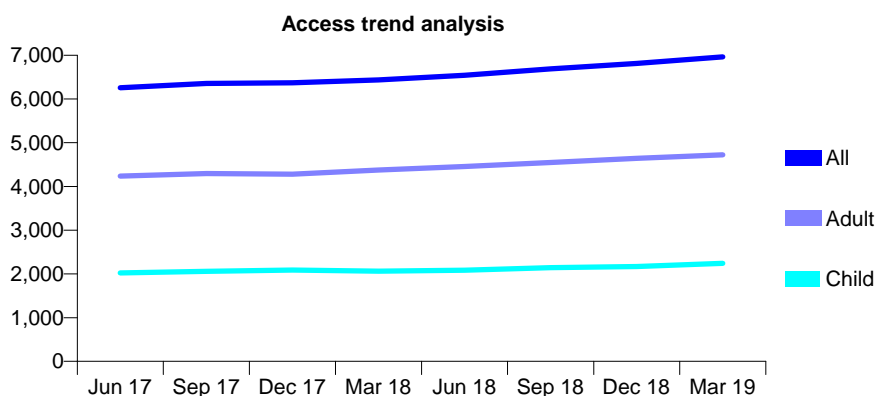
## Q69 - Vital Signs At a Glance Contract Report for 962392/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR N PATEL   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2008   |
| Contract end date    |              |

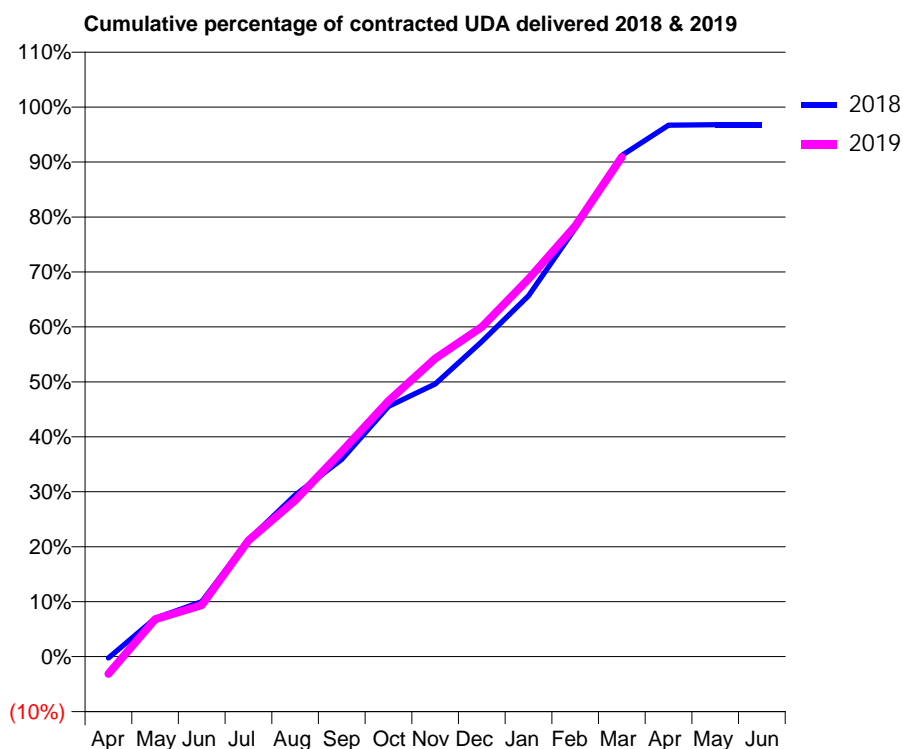
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,983      |
| Carry forward general activity (UDA)        | 441         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £353,855.26 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 6,438       |                               |
| Quarter ending June 2018         | 6,542       | →                             |
| Quarter ending September 2018    | 6,689       | ↑                             |
| Quarter ending December 2018     | 6,813       | →                             |
| Quarter ending March 2019        | 6,961       | ↑                             |
| <b>Variance since March 2018</b> | <b>8.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -34                               | -441   |
| May       | 957                               | 952    |
| June      | 1,374                             | 1,307  |
| July      | 2,915                             | 2,954  |
| August    | 4,036                             | 3,975  |
| September | 4,930                             | 5,218  |
| October   | 6,251                             | 6,508  |
| November  | 6,812                             | 7,585  |
| December  | 7,871                             | 8,386  |
| January   | 9,014                             | 9,608  |
| February  | 10,701                            | 10,954 |
| March     | 12,517                            | 12,714 |
| April     | 13,275                            |        |
| May       | 13,287                            |        |
| June      | 13,287                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 290      | 3,853       | 7.5%     | 11.4% | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 777      | 6,863       | 11.3%    | 14.9% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,770    | 3,853       | 71.9%    | 58.4% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,857    | 6,863       | 56.2%    | 49.0% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 312      | 8,568       | 3.6%     | 9.7%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 8,568       | 0.6%     | 0.7%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 8,568       | 0.5%     | 0.6%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.3% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 84.2% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

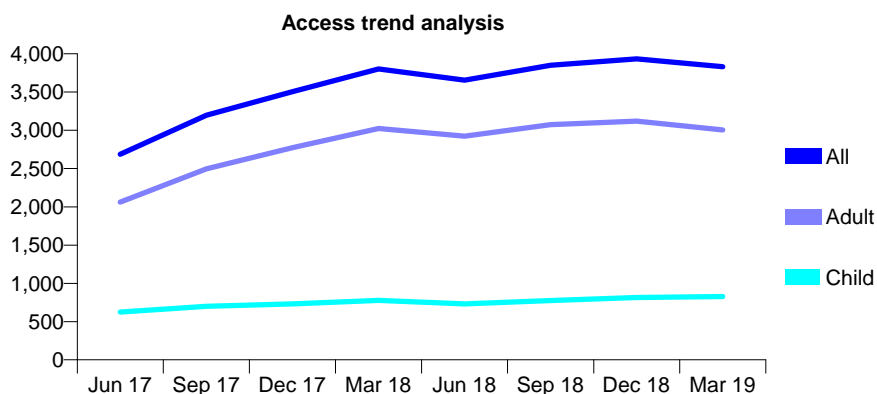
## Q70 - Vital Signs At a Glance Contract Report for 100088/0000 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Portsea Dental Care Ltd |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2016              |
| Contract end date    |                         |

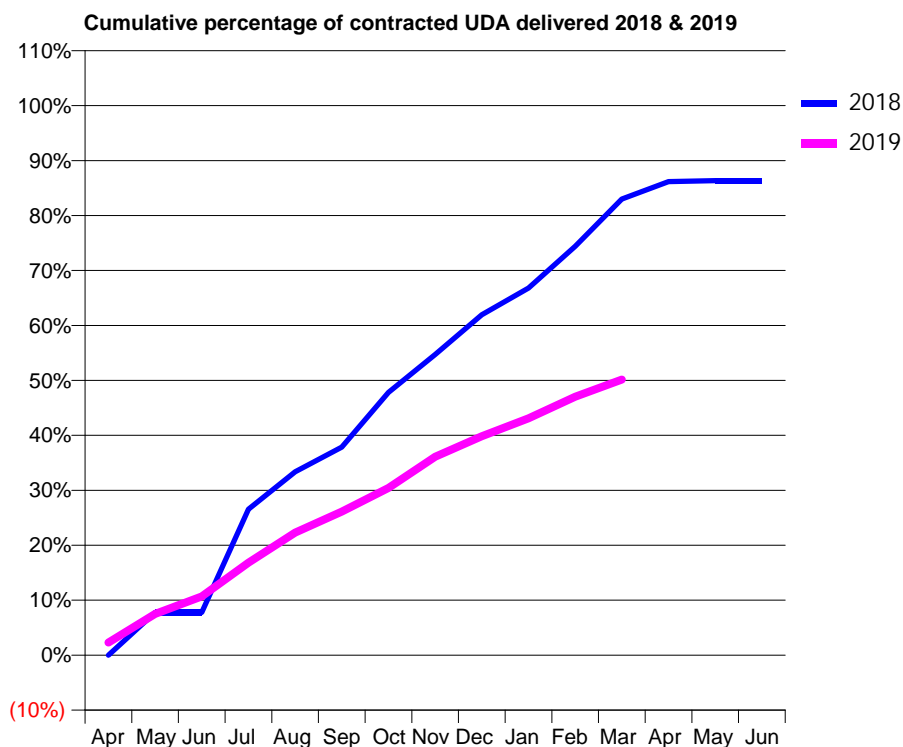
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,002      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £386,936.69 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,802       |                               |
| Quarter ending June 2018         | 3,655       | ↓                             |
| Quarter ending September 2018    | 3,851       | ↑                             |
| Quarter ending December 2018     | 3,934       | ↑                             |
| Quarter ending March 2019        | 3,832       | ↓                             |
| <b>Variance since March 2018</b> | <b>0.8%</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 391   |
| May       | 1,011                             | 1,278 |
| June      | 1,011                             | 1,818 |
| July      | 3,453                             | 2,860 |
| August    | 4,340                             | 3,793 |
| September | 4,919                             | 4,442 |
| October   | 6,216                             | 5,174 |
| November  | 7,113                             | 6,141 |
| December  | 8,053                             | 6,771 |
| January   | 8,684                             | 7,330 |
| February  | 9,674                             | 8,000 |
| March     | 10,793                            | 8,526 |
| April     | 11,204                            |       |
| May       | 11,223                            |       |
| June      | 11,224                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 108      | 966         | 11.2%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 591      | 3,394       | 17.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 340      | 966         | 35.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 859      | 3,394       | 25.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,523    | 4,191       | 36.3%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 4,191       | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 61       | 4,191       | 1.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

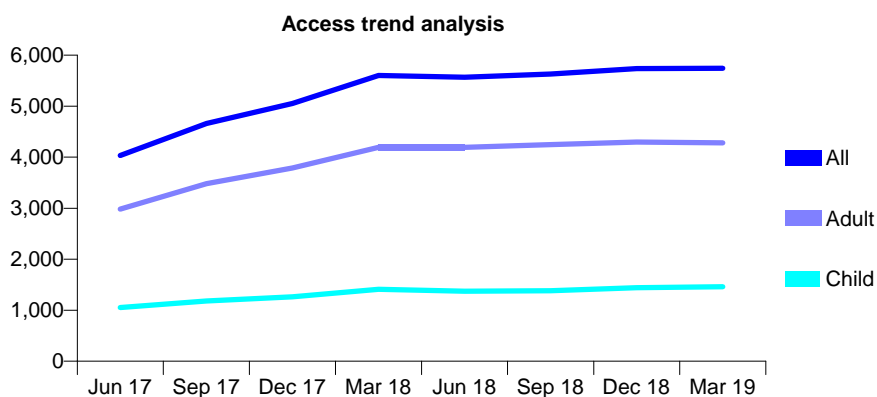
## Q70 - Vital Signs At a Glance Contract Report for 100089/0000 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Hilsea Dental Care Ltd |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2016             |
| Contract end date    |                        |

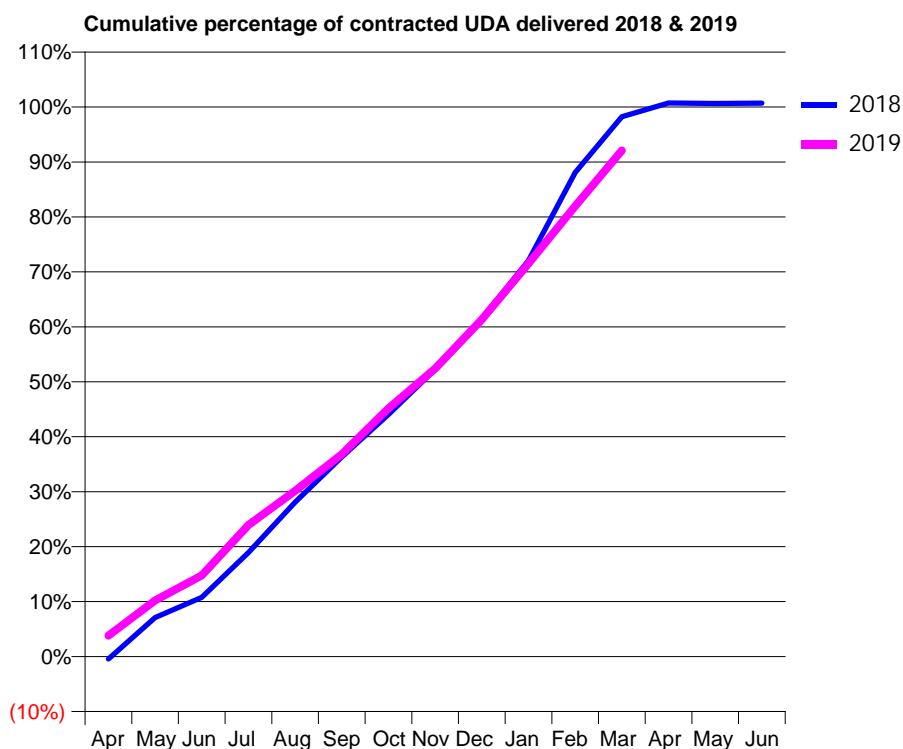
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,002      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £386,936.69 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,605       |                               |
| Quarter ending June 2018         | 5,568       | →                             |
| Quarter ending September 2018    | 5,631       | →                             |
| Quarter ending December 2018     | 5,738       | →                             |
| Quarter ending March 2019        | 5,744       | →                             |
| <b>Variance since March 2018</b> | <b>2.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -74                               | 649    |
| May       | 1,137                             | 1,738  |
| June      | 1,725                             | 2,511  |
| July      | 3,028                             | 4,071  |
| August    | 4,496                             | 5,129  |
| September | 5,811                             | 6,255  |
| October   | 7,051                             | 7,678  |
| November  | 8,364                             | 8,916  |
| December  | 9,835                             | 10,430 |
| January   | 11,530                            | 12,160 |
| February  | 14,098                            | 13,934 |
| March     | 15,716                            | 15,654 |
| April     | 16,118                            |        |
| May       | 16,106                            |        |
| June      | 16,112                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 208      | 1,803       | 11.5%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 701      | 4,568       | 15.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 724      | 1,803       | 40.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,494    | 4,568       | 32.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,588    | 6,231       | 25.5%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 6,231       | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 65       | 6,231       | 1.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



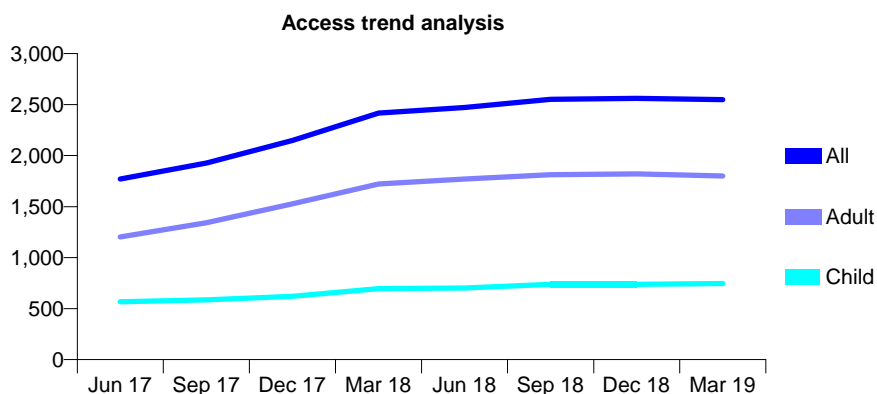
## Q70 - Vital Signs At a Glance Contract Report for 100091/0000 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Paulsgrove Dental Care Ltd |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2016                 |
| Contract end date    |                            |

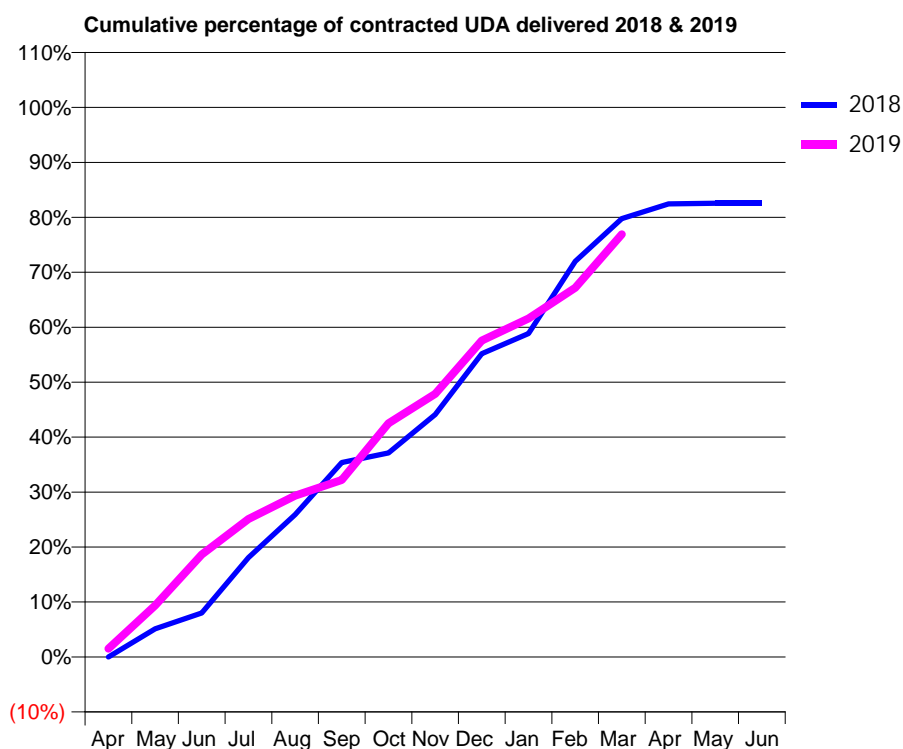
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,002       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £162,305.98 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,418       |                               |
| Quarter ending June 2018         | 2,472       | ↑                             |
| Quarter ending September 2018    | 2,552       | ↑                             |
| Quarter ending December 2018     | 2,561       | →                             |
| Quarter ending March 2019        | 2,548       | →                             |
| <b>Variance since March 2018</b> | <b>5.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 106   |
| May       | 360                               | 656   |
| June      | 560                               | 1,304 |
| July      | 1,266                             | 1,757 |
| August    | 1,816                             | 2,054 |
| September | 2,477                             | 2,256 |
| October   | 2,600                             | 2,978 |
| November  | 3,088                             | 3,352 |
| December  | 3,864                             | 4,031 |
| January   | 4,121                             | 4,314 |
| February  | 5,041                             | 4,705 |
| March     | 5,584                             | 5,386 |
| April     | 5,772                             |       |
| May       | 5,779                             |       |
| June      | 5,779                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 940         | 7.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 279      | 2,067       | 13.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 483      | 940         | 51.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 786      | 2,067       | 38.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 775      | 2,921       | 26.5%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 2,921       | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 2,921       | 1.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

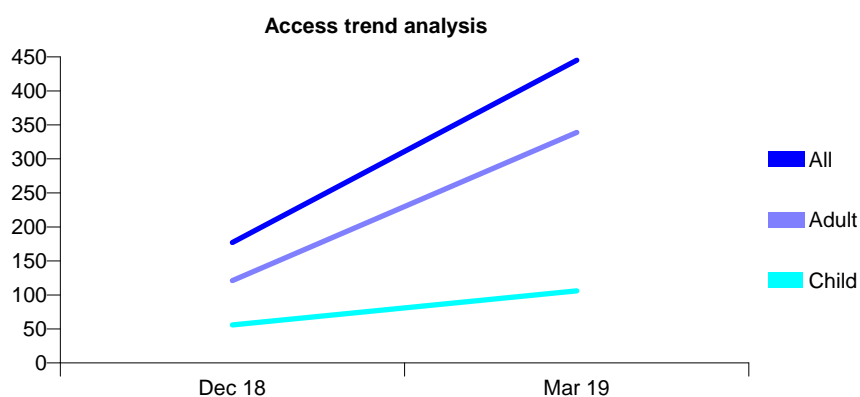
## Q70 - Vital Signs At a Glance Contract Report for 100885/0000 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Solent Dental Services |
| Contract type name   | PDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/10/2018             |
| Contract end date    | 31/03/2020             |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 1,793       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £275,291.48 |

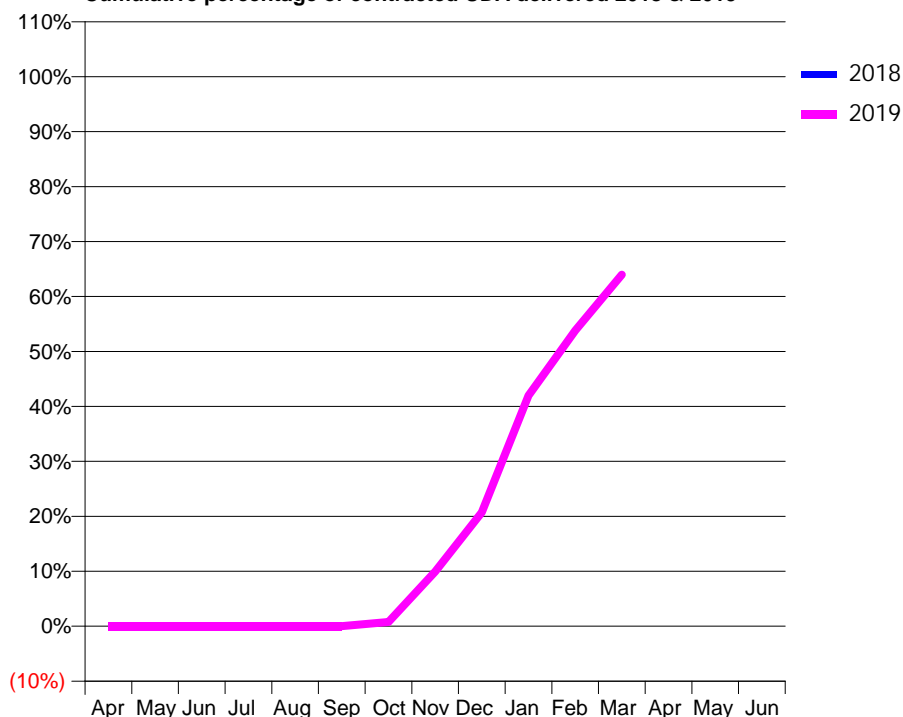
### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 0     |                               |
| Quarter ending June 2018         | 0     |                               |
| Quarter ending September 2018    | 0     |                               |
| Quarter ending December 2018     | 177   | ↑                             |
| Quarter ending March 2019        | 445   | ↑                             |
| <b>Variance since March 2018</b> | N/A   |                               |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018 | 2019  |
|-----------|------|-------|
| April     | 0    | 0     |
| May       | 0    | 0     |
| June      | 0    | 0     |
| July      | 0    | 0     |
| August    | 0    | 0     |
| September | 0    | 0     |
| October   | 0    | 14    |
| November  | 0    | 179   |
| December  | 0    | 372   |
| January   | 0    | 753   |
| February  | 0    | 965   |
| March     | 0    | 1,147 |
| April     | 0    |       |
| May       | 0    |       |
| June      | 0    |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 119         | 2.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 28       | 364         | 7.7%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3        | 119         | 2.5%     | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4        | 364         | 1.1%     | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 41       | 483         | 8.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 483         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 483         | 0.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

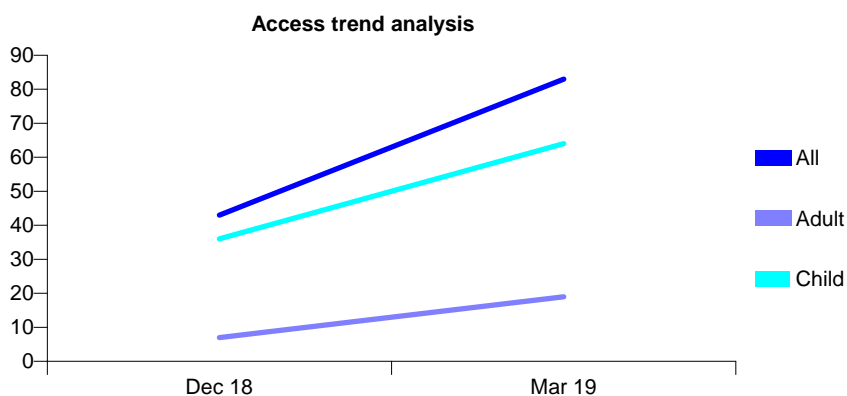
## Q70 - Vital Signs At a Glance Contract Report for 100886/0000 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Solent Dental Services |
| Contract type name   | PDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/10/2018             |
| Contract end date    | 31/03/2020             |

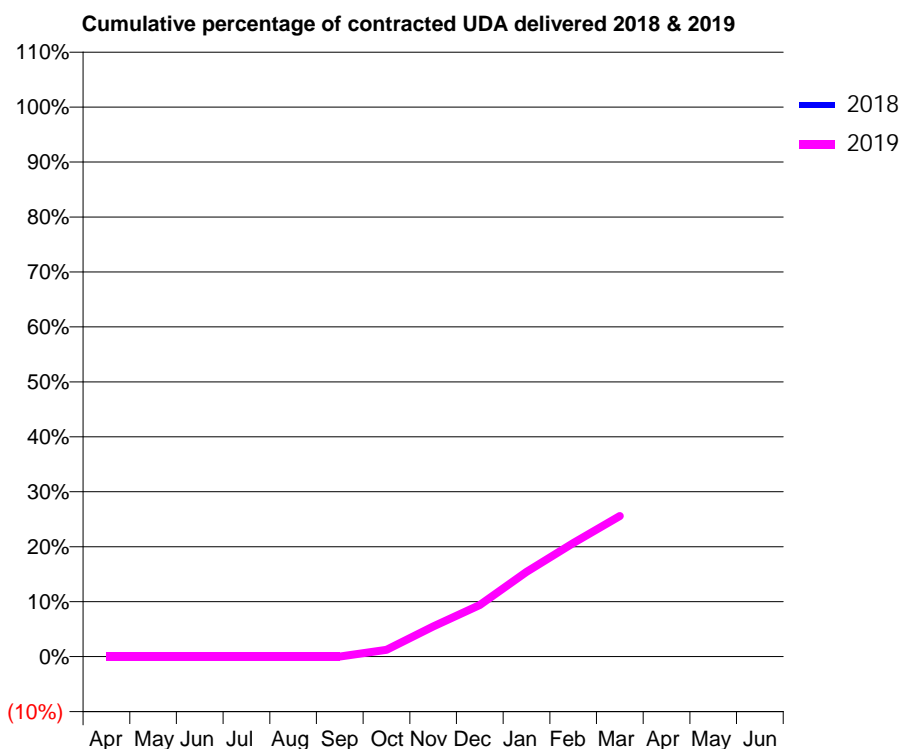
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 897         |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £137,645.74 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 0     |                               |
| Quarter ending June 2018         | 0     |                               |
| Quarter ending September 2018    | 0     |                               |
| Quarter ending December 2018     | 43    | ↑                             |
| Quarter ending March 2019        | 83    | ↑                             |
| <b>Variance since March 2018</b> | N/A   |                               |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 0                                 | 0    |
| June      | 0                                 | 0    |
| July      | 0                                 | 0    |
| August    | 0                                 | 0    |
| September | 0                                 | 0    |
| October   | 0                                 | 11   |
| November  | 0                                 | 49   |
| December  | 0                                 | 84   |
| January   | 0                                 | 138  |
| February  | 0                                 | 185  |
| March     | 0                                 | 230  |
| April     | 0                                 |      |
| May       | 0                                 |      |
| June      | 0                                 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 75          | 1.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 21          | 0.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 75          | 0.0%     | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 21          | 0.0%     | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 96          | 3.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 96          | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 96          | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

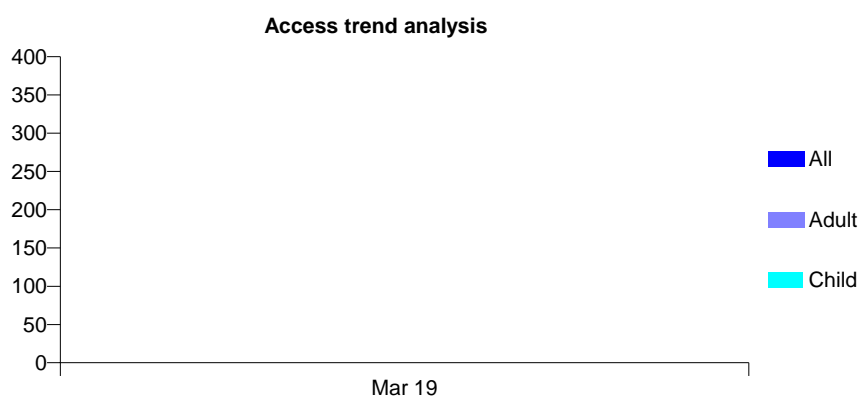
## Q70 - Vital Signs At a Glance Contract Report for 100983/0000 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | Alton Dental Ltd |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/02/2019       |
| Contract end date    | 30/11/2020       |

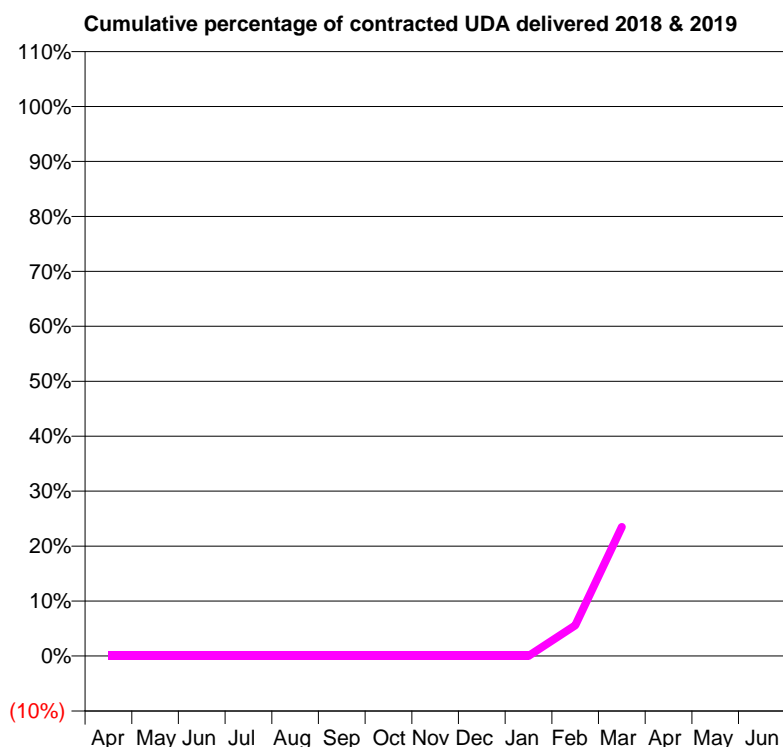
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,500      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £68,500.00 |

### ACCESS\*

| Patients seen in 24 months       | Total      | Change since previous quarter |
|----------------------------------|------------|-------------------------------|
| Quarter ending March 2018        | 0          |                               |
| Quarter ending June 2018         | 0          |                               |
| Quarter ending September 2018    | 0          |                               |
| Quarter ending December 2018     | 0          |                               |
| Quarter ending March 2019        | 397        |                               |
| <b>Variance since March 2018</b> | <b>N/A</b> |                               |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 0                                 | 0    |
| June      | 0                                 | 0    |
| July      | 0                                 | 0    |
| August    | 0                                 | 0    |
| September | 0                                 | 0    |
| October   | 0                                 | 0    |
| November  | 0                                 | 0    |
| December  | 0                                 | 0    |
| January   | 0                                 | 0    |
| February  | 0                                 | 140  |
| March     | 0                                 | 587  |
| April     | 0                                 |      |
| May       | 0                                 |      |
| June      | 0                                 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 67          | 4.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 18       | 270         | 6.7%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 67          | 0.0%     | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 270         | 0.0%     | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 107      | 337         | 31.8%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 337         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 337         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

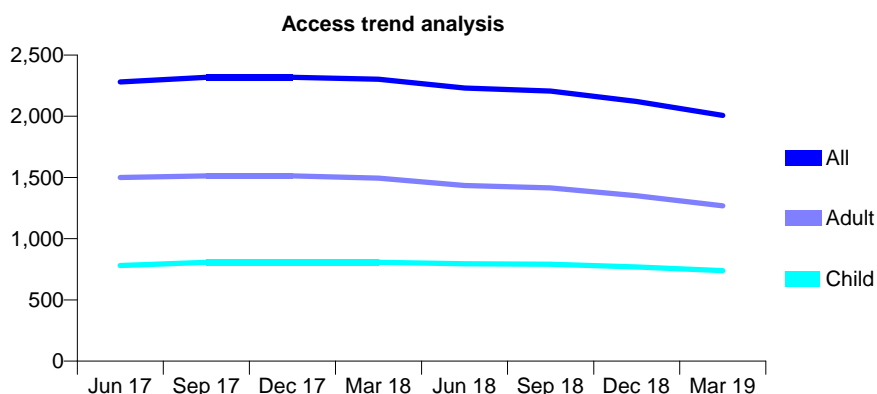
## Q70 - Vital Signs At a Glance Contract Report for 101281/0122 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

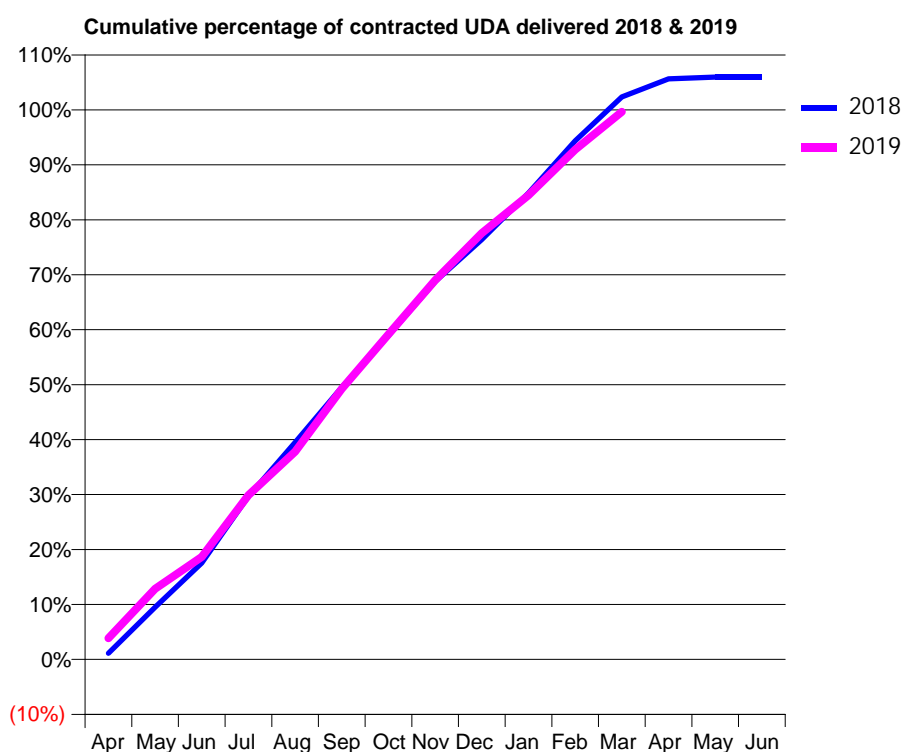
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,652       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £112,007.75 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 2,302          |                               |
| Quarter ending June 2018         | 2,230          | ↓                             |
| Quarter ending September 2018    | 2,206          | ↓                             |
| Quarter ending December 2018     | 2,121          | ↓                             |
| Quarter ending March 2019        | 2,007          | ↓                             |
| <b>Variance since March 2018</b> | <b>(12.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 52    | 180   |
| May       | 443   | 599   |
| June      | 817   | 868   |
| July      | 1,381 | 1,390 |
| August    | 1,838 | 1,760 |
| September | 2,303 | 2,290 |
| October   | 2,742 | 2,752 |
| November  | 3,198 | 3,210 |
| December  | 3,555 | 3,608 |
| January   | 3,948 | 3,929 |
| February  | 4,390 | 4,316 |
| March     | 4,761 | 4,636 |
| April     | 4,915 |       |
| May       | 4,930 |       |
| June      | 4,930 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 114      | 1,121       | 10.2%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 317      | 1,664       | 19.1%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 657      | 1,121       | 58.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 792      | 1,664       | 47.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 299      | 2,688       | 11.1%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,688       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 2,688       | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

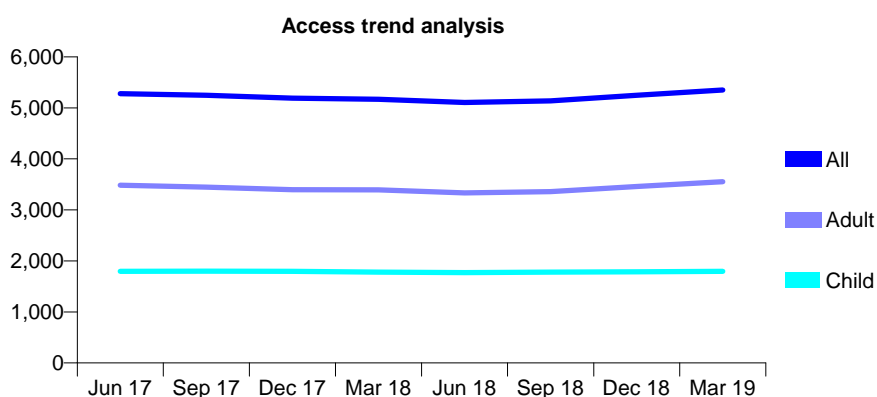
## Q70 - Vital Signs At a Glance Contract Report for 101281/0124 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

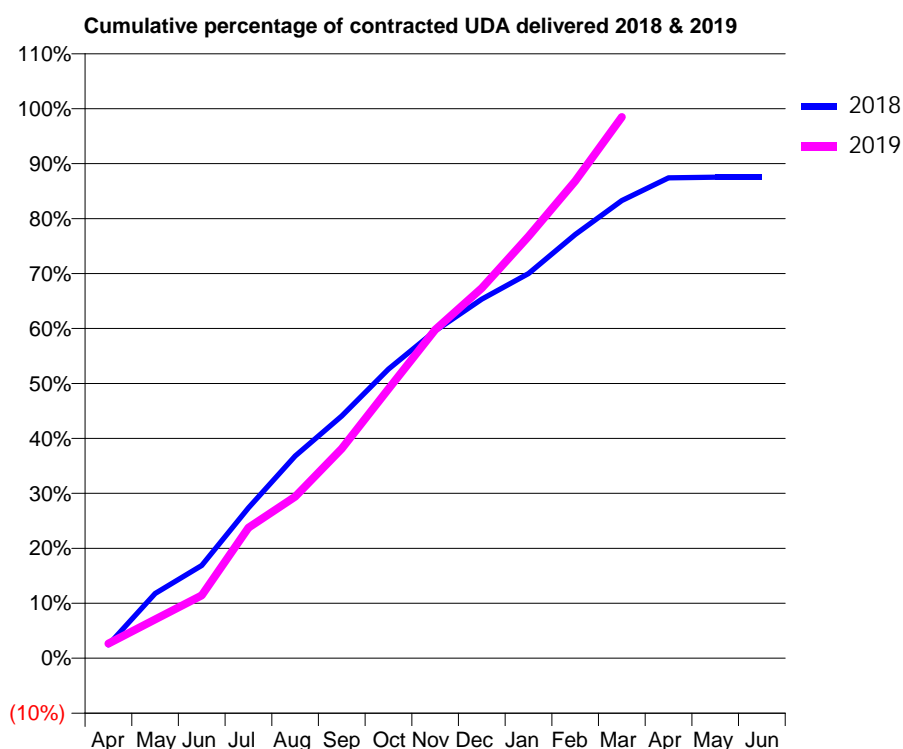
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,263      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £325,327.41 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,170       |                               |
| Quarter ending June 2018         | 5,104       | ↓                             |
| Quarter ending September 2018    | 5,135       | →                             |
| Quarter ending December 2018     | 5,245       | ↑                             |
| Quarter ending March 2019        | 5,350       | ↑                             |
| <b>Variance since March 2018</b> | <b>3.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 323    | 354    |
| May       | 1,563  | 939    |
| June      | 2,239  | 1,516  |
| July      | 3,628  | 3,148  |
| August    | 4,879  | 3,898  |
| September | 5,845  | 5,059  |
| October   | 6,981  | 6,501  |
| November  | 7,900  | 7,928  |
| December  | 8,667  | 8,935  |
| January   | 9,285  | 10,177 |
| February  | 10,228 | 11,519 |
| March     | 11,044 | 13,058 |
| April     | 11,594 |        |
| May       | 11,607 |        |
| June      | 11,607 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 181      | 2,773       | 6.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 696      | 4,940       | 14.1%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,602    | 2,773       | 57.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,230    | 4,940       | 45.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 705      | 7,273       | 9.7%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 7,273       | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 84       | 7,273       | 1.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

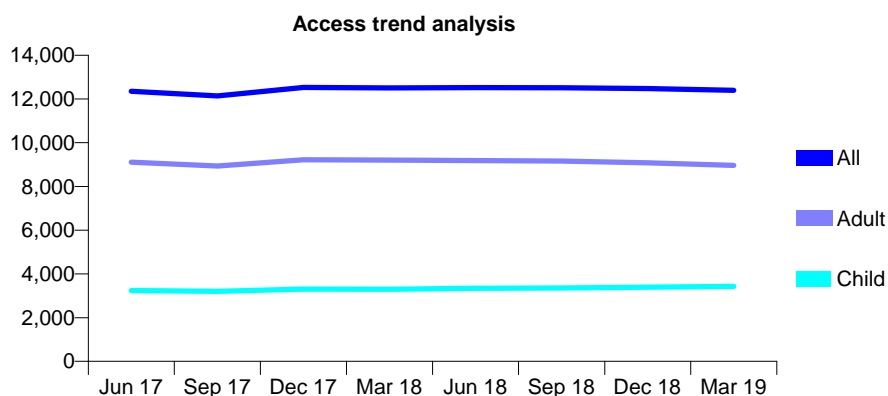
## Q70 - Vital Signs At a Glance Contract Report for 101281/0193 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | OASIS DENTAL CARE LTD |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/02/2009            |
| Contract end date    |                       |

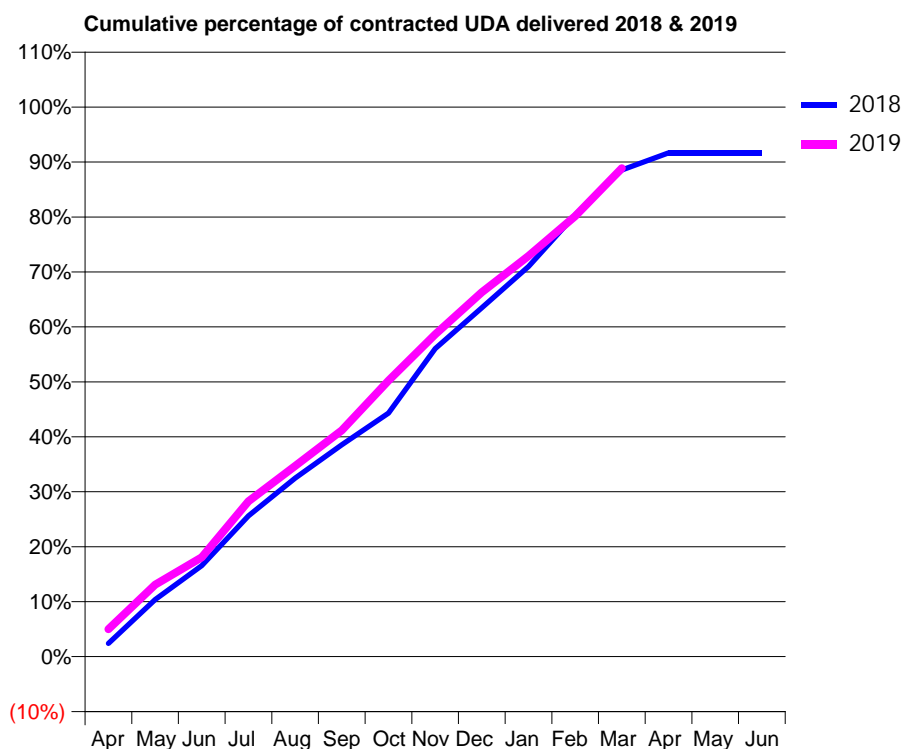
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 35,100      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £770,070.66 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 12,509        |                               |
| Quarter ending June 2018         | 12,522        | →                             |
| Quarter ending September 2018    | 12,513        | →                             |
| Quarter ending December 2018     | 12,476        | →                             |
| Quarter ending March 2019        | 12,398        | →                             |
| <b>Variance since March 2018</b> | <b>(0.9%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 848                               | 1,754  |
| May       | 3,652                             | 4,599  |
| June      | 5,815                             | 6,338  |
| July      | 8,989                             | 9,915  |
| August    | 11,400                            | 12,176 |
| September | 13,529                            | 14,446 |
| October   | 15,549                            | 17,627 |
| November  | 19,674                            | 20,582 |
| December  | 22,274                            | 23,269 |
| January   | 24,916                            | 25,592 |
| February  | 28,212                            | 28,136 |
| March     | 31,073                            | 31,186 |
| April     | 32,177                            |        |
| May       | 32,177                            |        |
| June      | 32,177                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 370      | 5,187       | 7.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,648    | 12,823      | 12.9%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,180    | 5,187       | 61.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8,014    | 12,823      | 62.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,933    | 17,369      | 11.1%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 110      | 17,369      | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 106      | 17,369      | 0.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

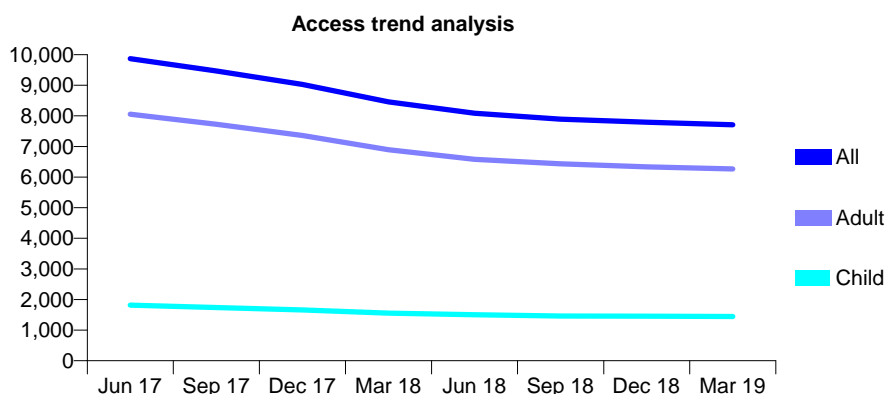
## Q70 - Vital Signs At a Glance Contract Report for 101338/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

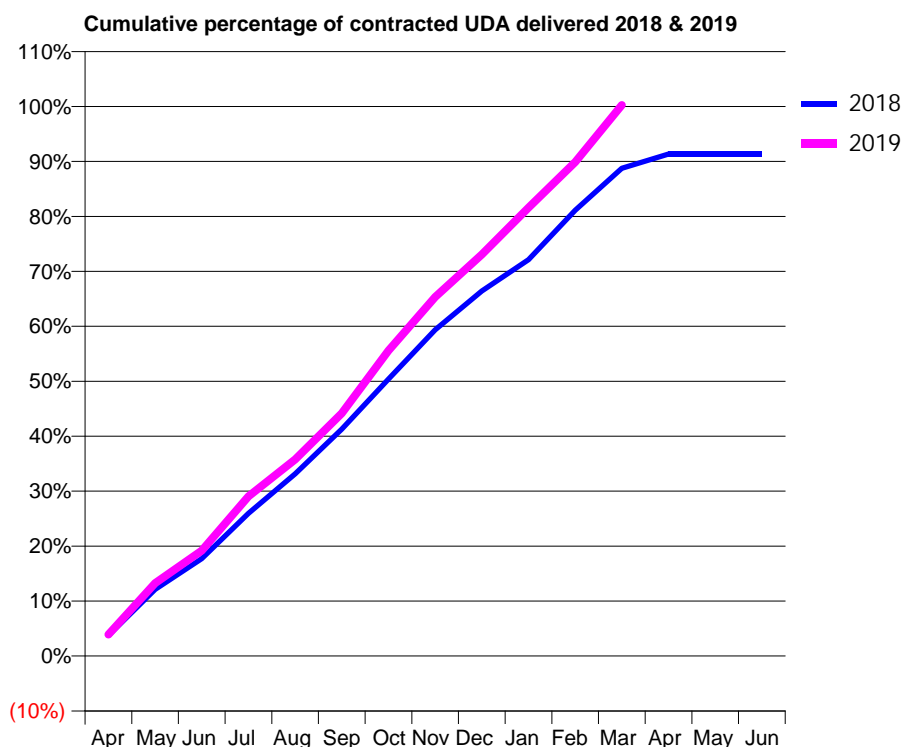
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £566,271.27 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 8,456         |                               |
| Quarter ending June 2018         | 8,086         | ↓                             |
| Quarter ending September 2018    | 7,894         | ↓                             |
| Quarter ending December 2018     | 7,792         | ↓                             |
| Quarter ending March 2019        | 7,711         | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 861                               | 901    |
| May       | 2,789                             | 3,052  |
| June      | 4,076                             | 4,415  |
| July      | 5,977                             | 6,683  |
| August    | 7,628                             | 8,229  |
| September | 9,498                             | 10,162 |
| October   | 11,589                            | 12,783 |
| November  | 13,652                            | 15,027 |
| December  | 15,273                            | 16,802 |
| January   | 16,582                            | 18,763 |
| February  | 18,656                            | 20,677 |
| March     | 20,413                            | 23,062 |
| April     | 21,012                            |        |
| May       | 21,008                            |        |
| June      | 21,007                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 135      | 2,196       | 6.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,173    | 8,818       | 13.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,193    | 2,196       | 54.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,124    | 8,818       | 46.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,007    | 10,766      | 9.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 66       | 10,766      | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 170      | 10,766      | 1.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



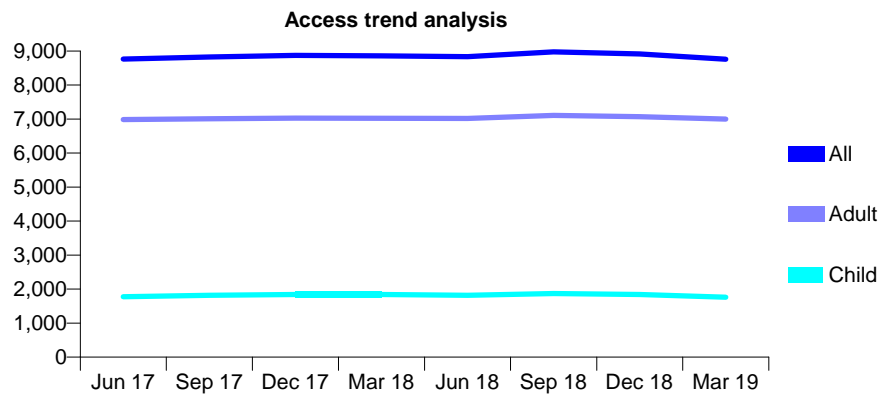
## Q70 - Vital Signs At a Glance Contract Report for 101338/0002 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

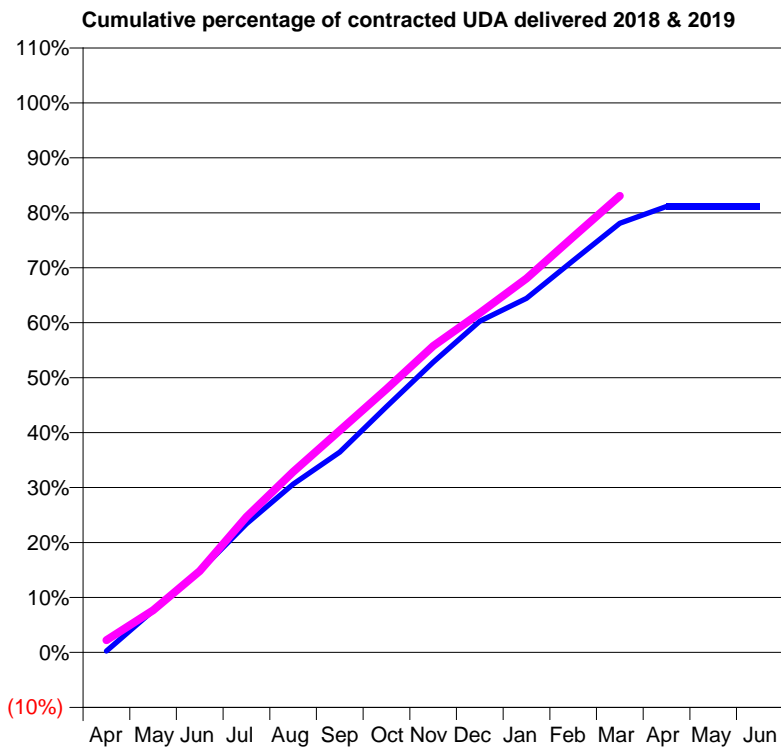
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,962      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £663,817.67 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 8,861         |                               |
| Quarter ending June 2018         | 8,835         | →                             |
| Quarter ending September 2018    | 8,977         | →                             |
| Quarter ending December 2018     | 8,914         | →                             |
| Quarter ending March 2019        | 8,759         | ↓                             |
| <b>Variance since March 2018</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 70     | 606    |
| May       | 2,049  | 2,068  |
| June      | 3,994  | 3,992  |
| July      | 6,308  | 6,645  |
| August    | 8,258  | 8,860  |
| September | 9,834  | 10,886 |
| October   | 12,052 | 12,920 |
| November  | 14,240 | 15,029 |
| December  | 16,251 | 16,649 |
| January   | 17,371 | 18,348 |
| February  | 19,224 | 20,392 |
| March     | 21,056 | 22,400 |
| April     | 21,882 |        |
| May       | 21,876 |        |
| June      | 21,874 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 2,174       | 4.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,007    | 9,095       | 11.1%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 932      | 2,174       | 42.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,268    | 9,095       | 46.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,183    | 10,924      | 10.8%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 10,924      | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 122      | 10,924      | 1.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

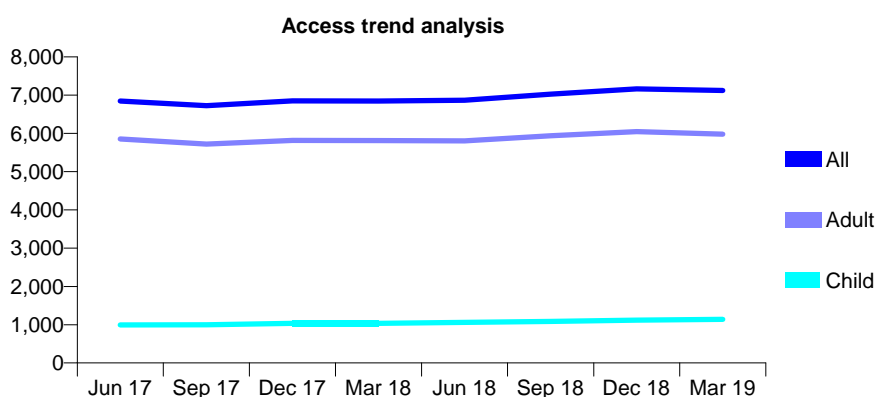
## Q70 - Vital Signs At a Glance Contract Report for 101338/0003 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

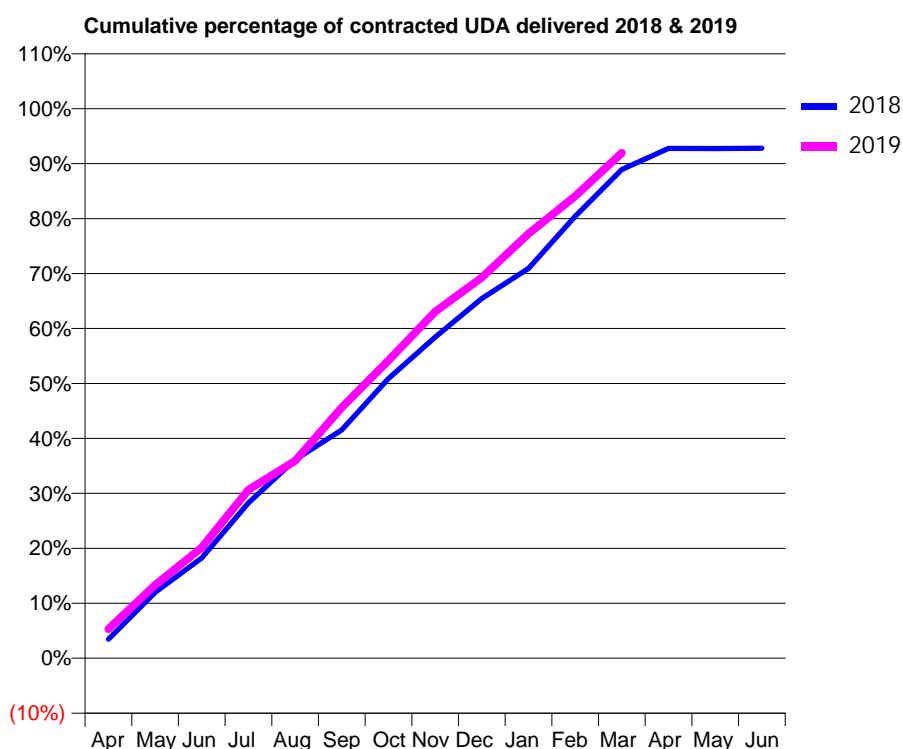
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £574,190.57 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 6,846       |                               |
| Quarter ending June 2018         | 6,866       | →                             |
| Quarter ending September 2018    | 7,024       | ↑                             |
| Quarter ending December 2018     | 7,166       | ↑                             |
| Quarter ending March 2019        | 7,119       | →                             |
| <b>Variance since March 2018</b> | <b>4.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 690    | 1,064  |
| May       | 2,398  | 2,667  |
| June      | 3,651  | 4,029  |
| July      | 5,654  | 6,134  |
| August    | 7,225  | 7,185  |
| September | 8,312  | 9,128  |
| October   | 10,178 | 10,834 |
| November  | 11,692 | 12,611 |
| December  | 13,091 | 13,856 |
| January   | 14,186 | 15,451 |
| February  | 16,088 | 16,819 |
| March     | 17,784 | 18,392 |
| April     | 18,550 |        |
| May       | 18,548 |        |
| June      | 18,563 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 127      | 1,660       | 7.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 929      | 7,529       | 12.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 858      | 1,660       | 51.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,192    | 7,529       | 42.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,166    | 8,836       | 13.2%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 126      | 8,836       | 1.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 185      | 8,836       | 2.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

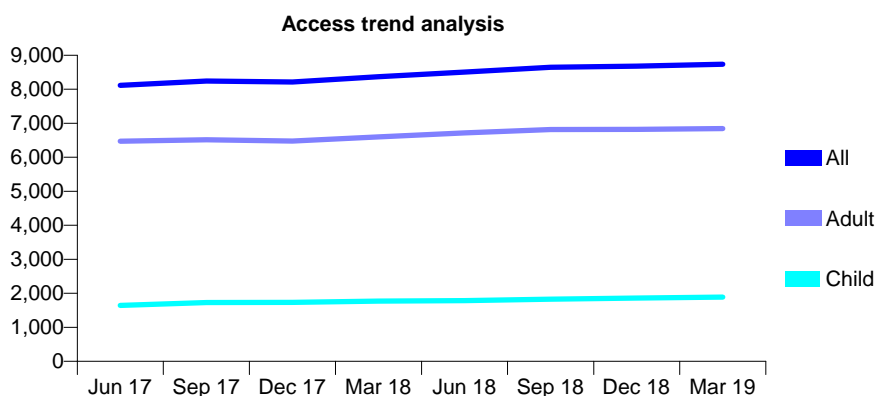
## Q70 - Vital Signs At a Glance Contract Report for 101338/0015 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

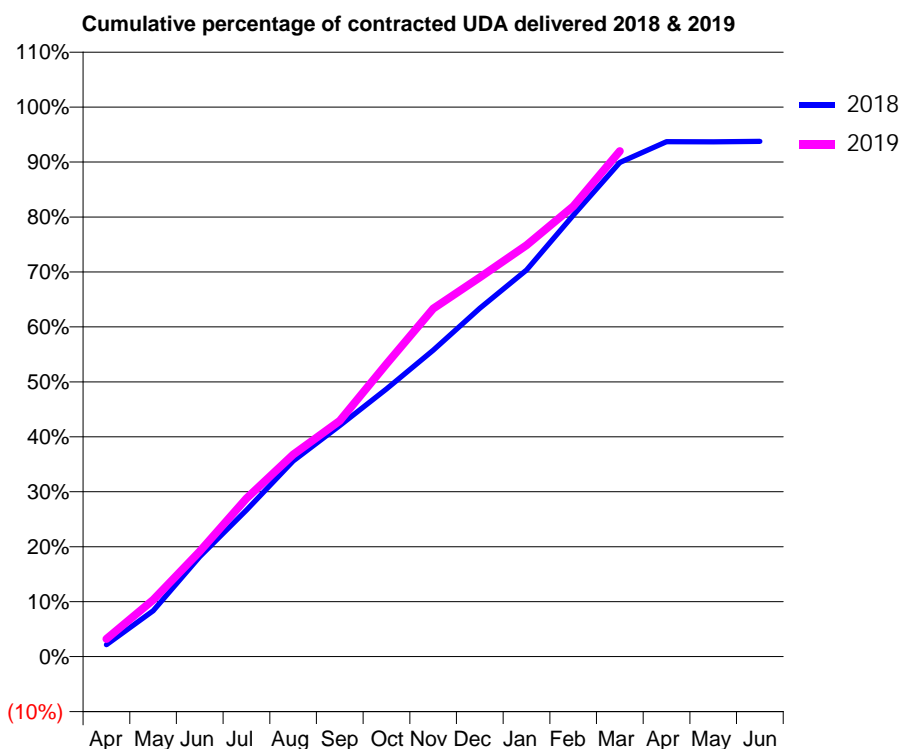
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £660,319.16 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 8,372       |                               |
| Quarter ending June 2018         | 8,503       | →                             |
| Quarter ending September 2018    | 8,646       | →                             |
| Quarter ending December 2018     | 8,682       | →                             |
| Quarter ending March 2019        | 8,736       | →                             |
| <b>Variance since March 2018</b> | <b>4.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 499                               | 742    |
| May       | 1,919                             | 2,374  |
| June      | 4,183                             | 4,408  |
| July      | 6,129                             | 6,622  |
| August    | 8,192                             | 8,460  |
| September | 9,669                             | 9,873  |
| October   | 11,206                            | 12,246 |
| November  | 12,821                            | 14,565 |
| December  | 14,574                            | 15,873 |
| January   | 16,176                            | 17,215 |
| February  | 18,472                            | 18,845 |
| March     | 20,683                            | 21,159 |
| April     | 21,550                            |        |
| May       | 21,549                            |        |
| June      | 21,565                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 104      | 2,520       | 4.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 855      | 8,399       | 10.2%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,217    | 2,520       | 48.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,188    | 8,399       | 38.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 725      | 10,524      | 6.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 10,524      | 0.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 182      | 10,524      | 1.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

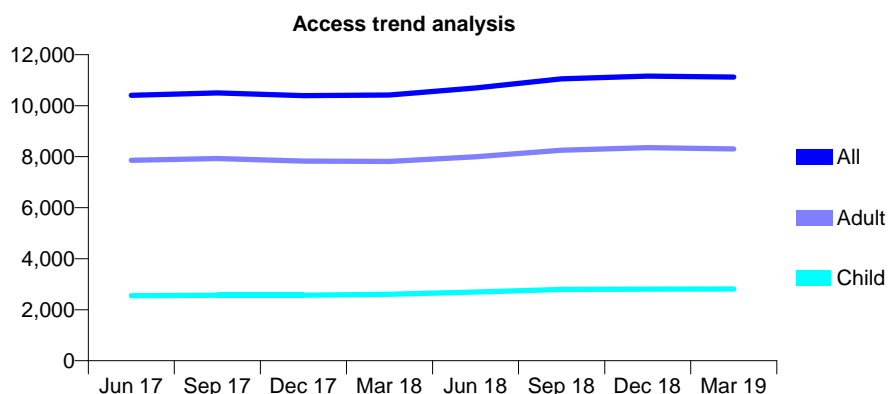
## Q70 - Vital Signs At a Glance Contract Report for 101338/0018 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

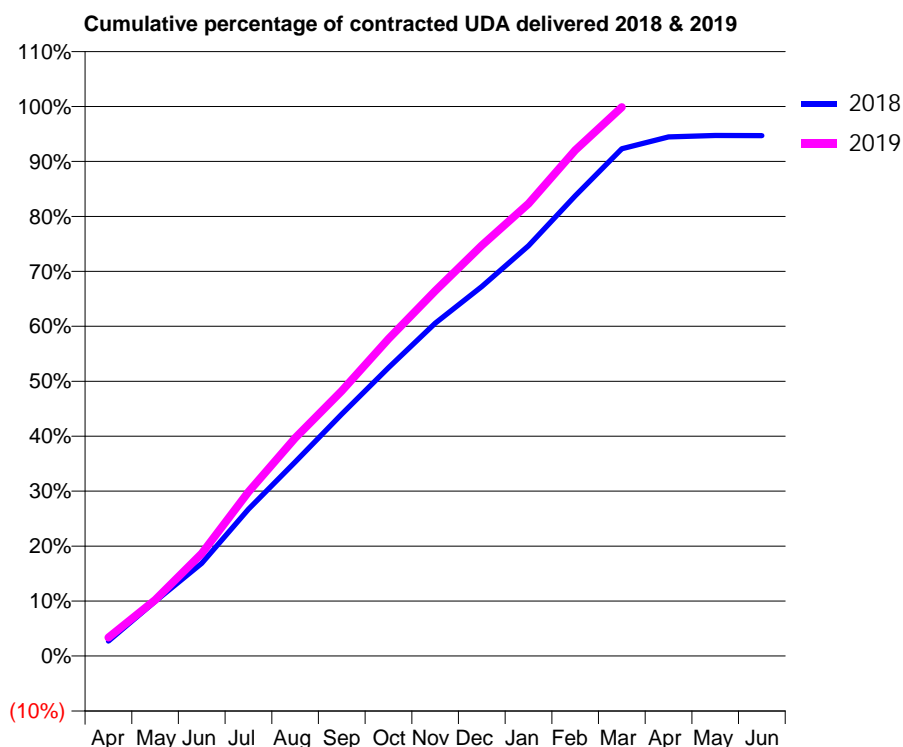
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,215      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £752,092.65 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 10,420      |                               |
| Quarter ending June 2018         | 10,693      | ↑                             |
| Quarter ending September 2018    | 11,052      | ↑                             |
| Quarter ending December 2018     | 11,159      | →                             |
| Quarter ending March 2019        | 11,118      | →                             |
| <b>Variance since March 2018</b> | <b>6.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 770                               | 950    |
| May       | 2,801                             | 2,876  |
| June      | 4,759                             | 5,263  |
| July      | 7,542                             | 8,422  |
| August    | 9,966                             | 11,201 |
| September | 12,417                            | 13,612 |
| October   | 14,800                            | 16,275 |
| November  | 17,084                            | 18,742 |
| December  | 18,970                            | 21,076 |
| January   | 21,065                            | 23,229 |
| February  | 23,623                            | 25,969 |
| March     | 26,040                            | 28,177 |
| April     | 26,651                            |        |
| May       | 26,724                            |        |
| June      | 26,721                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 122      | 4,088       | 3.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 611      | 10,317      | 5.9%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,490    | 4,088       | 60.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,811    | 10,317      | 36.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 851      | 14,029      | 6.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 61       | 14,029      | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 99       | 14,029      | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

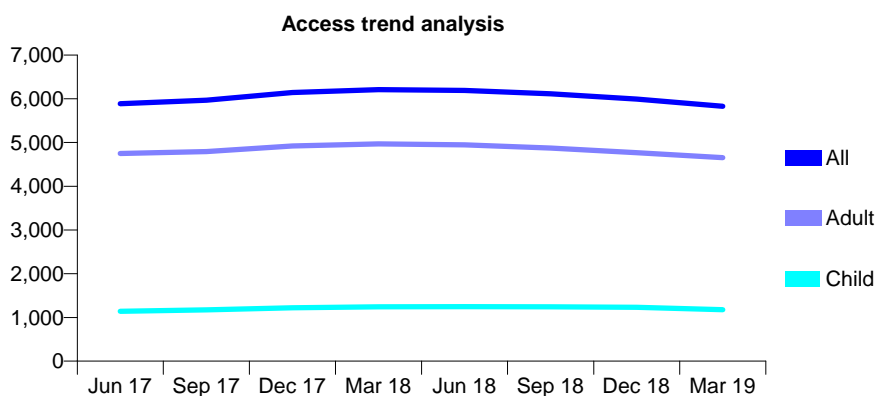
## Q70 - Vital Signs At a Glance Contract Report for 101338/0026 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

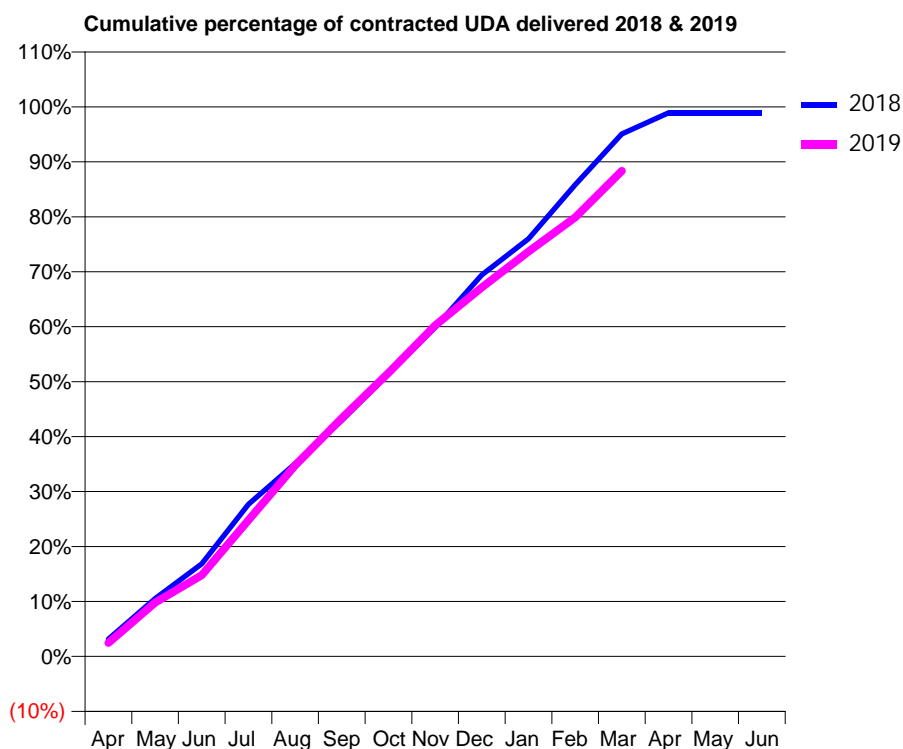
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,392      |
| Carry forward general activity (UDA)        | 178         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £329,717.59 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 6,210         |                               |
| Quarter ending June 2018         | 6,191         | →                             |
| Quarter ending September 2018    | 6,114         | ↓                             |
| Quarter ending December 2018     | 5,995         | ↓                             |
| Quarter ending March 2019        | 5,829         | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 518                               | 329    |
| May       | 1,727                             | 1,316  |
| June      | 2,763                             | 1,980  |
| July      | 4,536                             | 3,321  |
| August    | 5,750                             | 4,654  |
| September | 7,037                             | 5,806  |
| October   | 8,429                             | 6,911  |
| November  | 9,819                             | 8,067  |
| December  | 11,377                            | 8,991  |
| January   | 12,458                            | 9,865  |
| February  | 14,073                            | 10,701 |
| March     | 15,582                            | 11,831 |
| April     | 16,211                            |        |
| May       | 16,214                            |        |
| June      | 16,214                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 1,459       | 3.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 395      | 5,121       | 7.7%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 900      | 1,459       | 61.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,558    | 5,121       | 50.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 609      | 6,352       | 9.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 6,352       | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 62       | 6,352       | 1.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

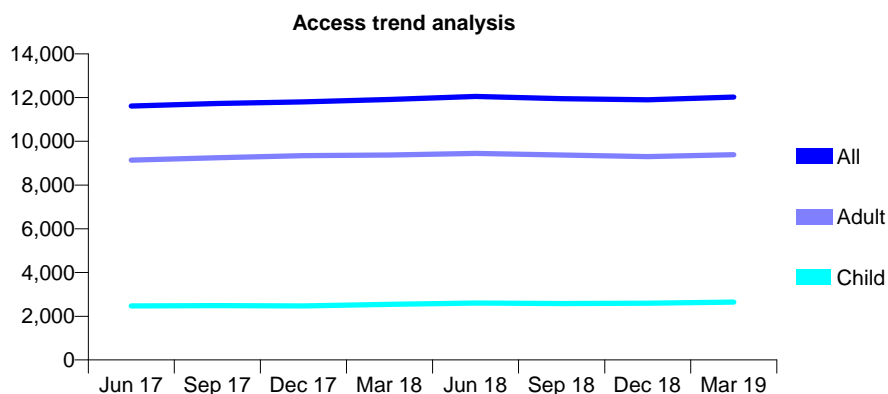
## Q70 - Vital Signs At a Glance Contract Report for 101338/0034 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

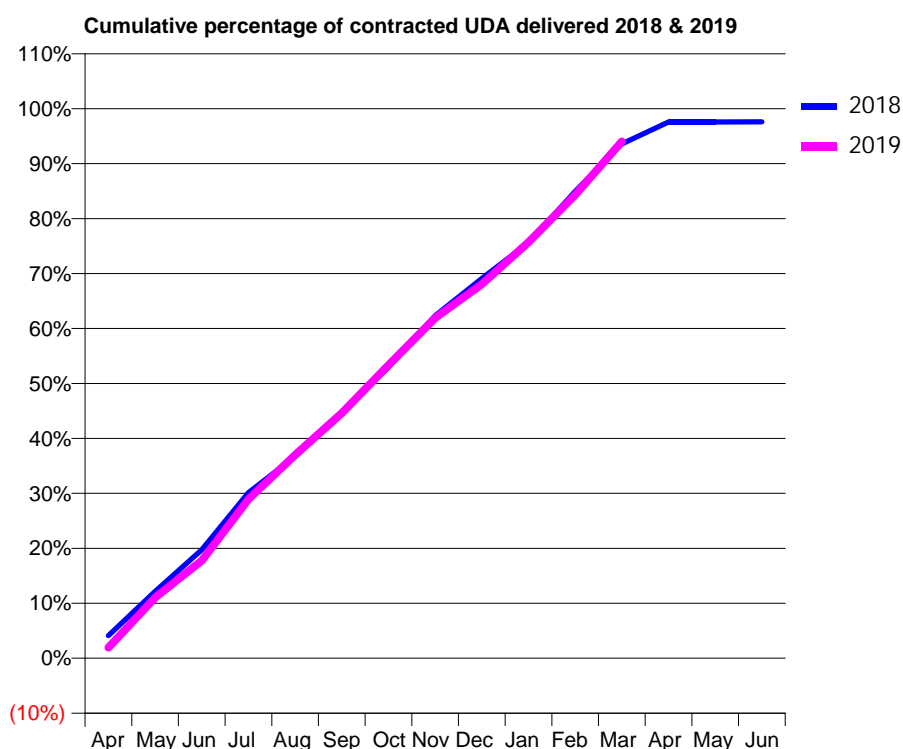
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 34,000      |
| Carry forward general activity (UDA)        | 822         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £976,123.98 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 11,911      |                               |
| Quarter ending June 2018         | 12,049      | →                             |
| Quarter ending September 2018    | 11,955      | →                             |
| Quarter ending December 2018     | 11,900      | →                             |
| Quarter ending March 2019        | 12,029      | →                             |
| <b>Variance since March 2018</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,407                             | 661    |
| May       | 4,141                             | 3,757  |
| June      | 6,708                             | 6,036  |
| July      | 10,244                            | 9,838  |
| August    | 12,500                            | 12,579 |
| September | 15,143                            | 15,167 |
| October   | 18,027                            | 18,134 |
| November  | 21,195                            | 21,050 |
| December  | 23,496                            | 23,142 |
| January   | 25,717                            | 25,742 |
| February  | 28,886                            | 28,668 |
| March     | 31,818                            | 31,968 |
| April     | 33,176                            |        |
| May       | 33,173                            |        |
| June      | 33,178                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 321      | 3,794       | 8.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,715    | 11,993      | 14.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,020    | 3,794       | 53.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,079    | 11,993      | 42.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,585    | 15,232      | 10.4%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 170      | 15,232      | 1.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 381      | 15,232      | 2.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

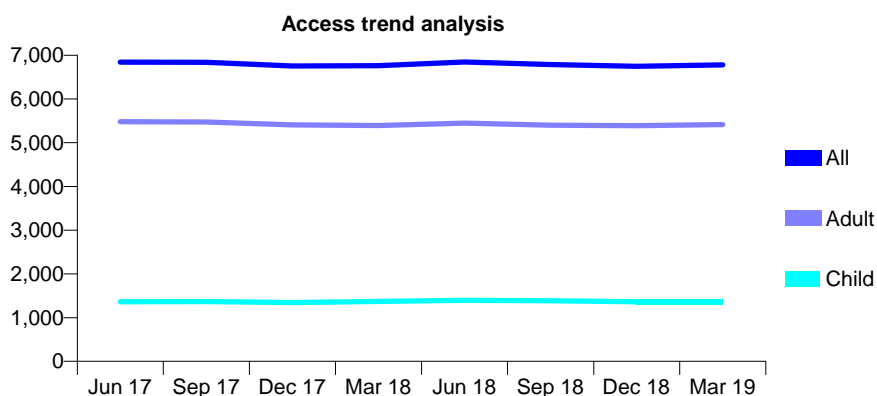
## Q70 - Vital Signs At a Glance Contract Report for 101338/0036 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

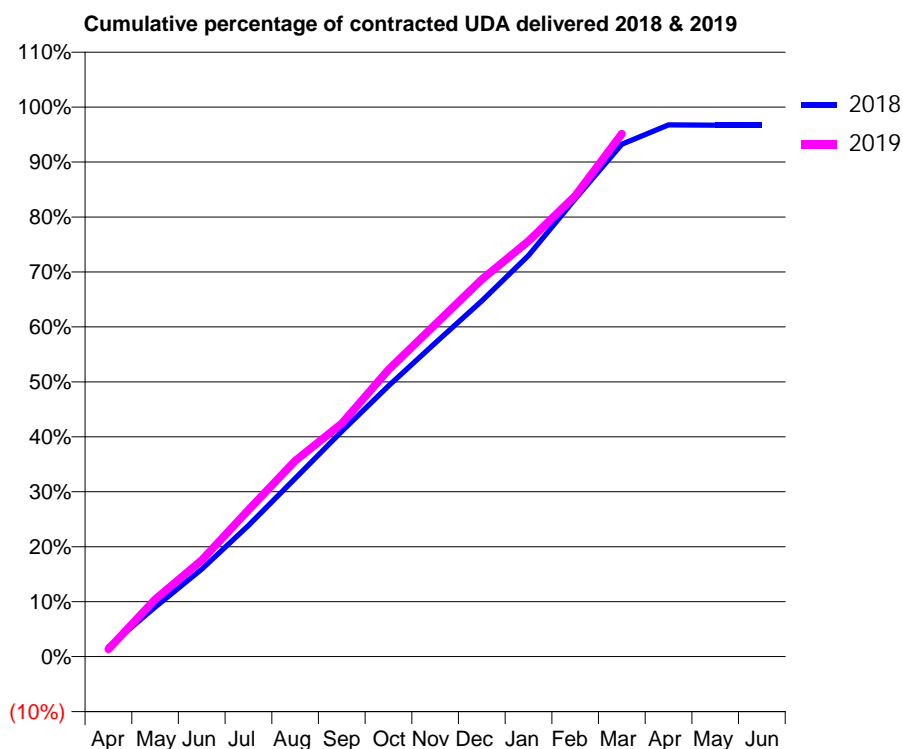
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,250      |
| Carry forward general activity (UDA)        | 669         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £581,367.97 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 6,764       |                               |
| Quarter ending June 2018         | 6,845       | →                             |
| Quarter ending September 2018    | 6,787       | →                             |
| Quarter ending December 2018     | 6,748       | →                             |
| Quarter ending March 2019        | 6,782       | →                             |
| <b>Variance since March 2018</b> | <b>0.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 357                               | 275    |
| May       | 1,825                             | 2,111  |
| June      | 3,222                             | 3,555  |
| July      | 4,833                             | 5,406  |
| August    | 6,567                             | 7,215  |
| September | 8,302                             | 8,589  |
| October   | 9,972                             | 10,572 |
| November  | 11,556                            | 12,240 |
| December  | 13,110                            | 13,897 |
| January   | 14,778                            | 15,311 |
| February  | 16,868                            | 16,981 |
| March     | 18,884                            | 19,267 |
| April     | 19,593                            |        |
| May       | 19,581                            |        |
| June      | 19,581                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 130      | 1,988       | 6.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 788      | 7,353       | 10.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,077    | 1,988       | 54.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,785    | 7,353       | 51.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 996      | 9,050       | 11.0%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 73       | 9,050       | 0.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 179      | 9,050       | 2.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

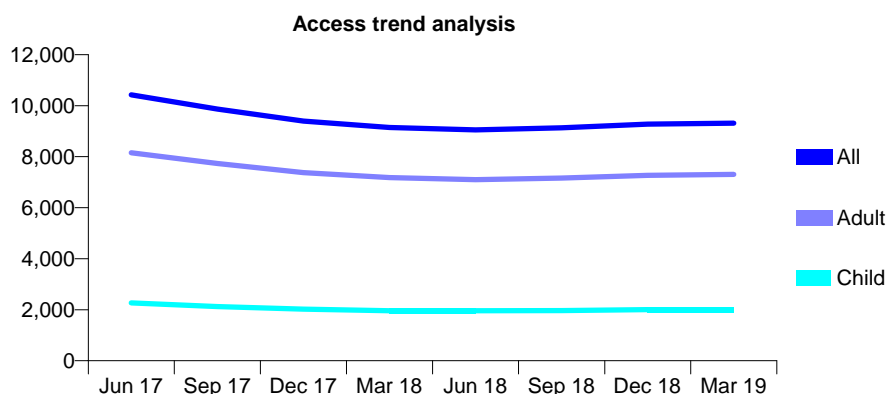
## Q70 - Vital Signs At a Glance Contract Report for 101338/0038 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

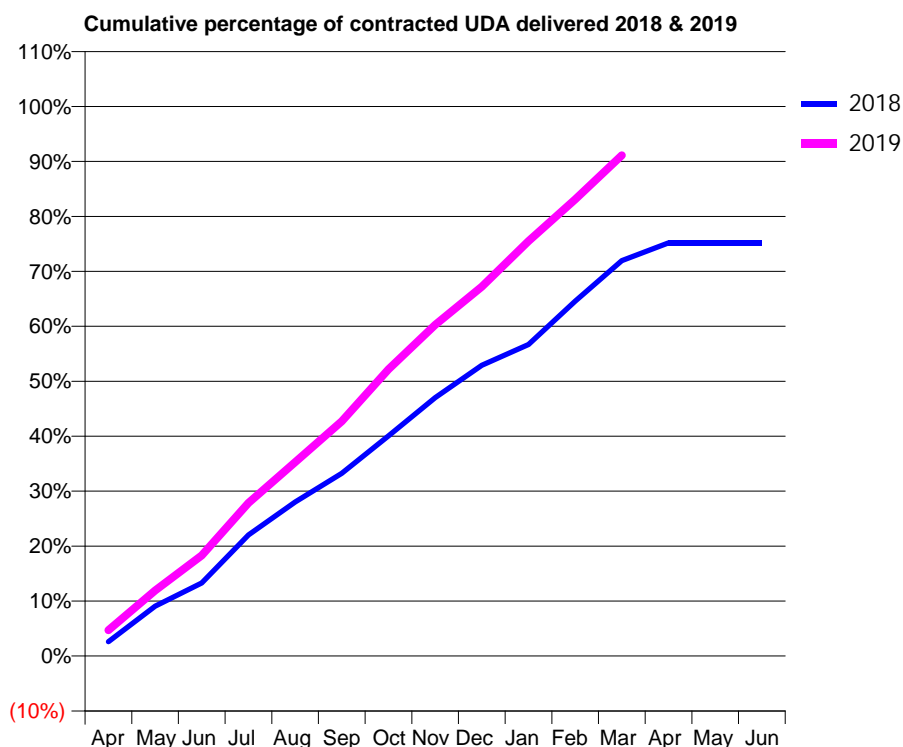
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 27,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £848,547.10 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 9,144       |                               |
| Quarter ending June 2018         | 9,053       | →                             |
| Quarter ending September 2018    | 9,131       | →                             |
| Quarter ending December 2018     | 9,278       | →                             |
| Quarter ending March 2019        | 9,315       | →                             |
| <b>Variance since March 2018</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 703                               | 1,266  |
| May       | 2,456                             | 3,221  |
| June      | 3,590                             | 4,944  |
| July      | 5,946                             | 7,520  |
| August    | 7,571                             | 9,522  |
| September | 8,975                             | 11,538 |
| October   | 10,816                            | 14,084 |
| November  | 12,692                            | 16,269 |
| December  | 14,279                            | 18,144 |
| January   | 15,311                            | 20,386 |
| February  | 17,439                            | 22,440 |
| March     | 19,421                            | 24,598 |
| April     | 20,305                            |        |
| May       | 20,298                            |        |
| June      | 20,294                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 137      | 2,963       | 4.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 940      | 9,998       | 9.4%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,444    | 2,963       | 48.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,717    | 9,998       | 37.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 705      | 12,514      | 5.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 61       | 12,514      | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 172      | 12,514      | 1.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



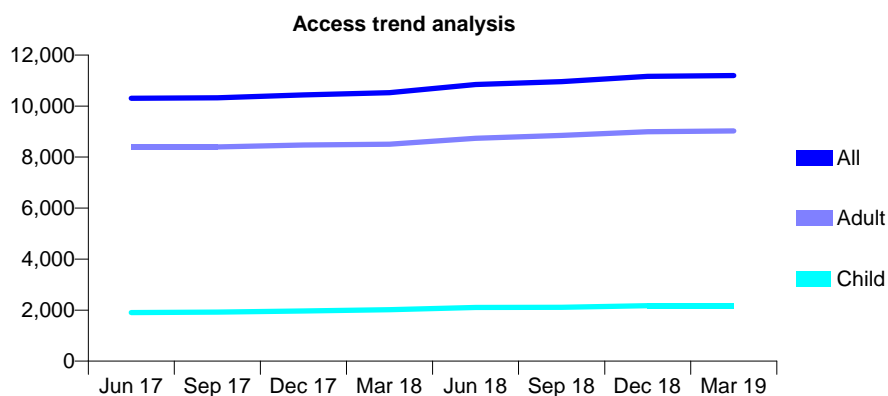
## Q70 - Vital Signs At a Glance Contract Report for 101338/0047 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2007                     |
| Contract end date    |                                |

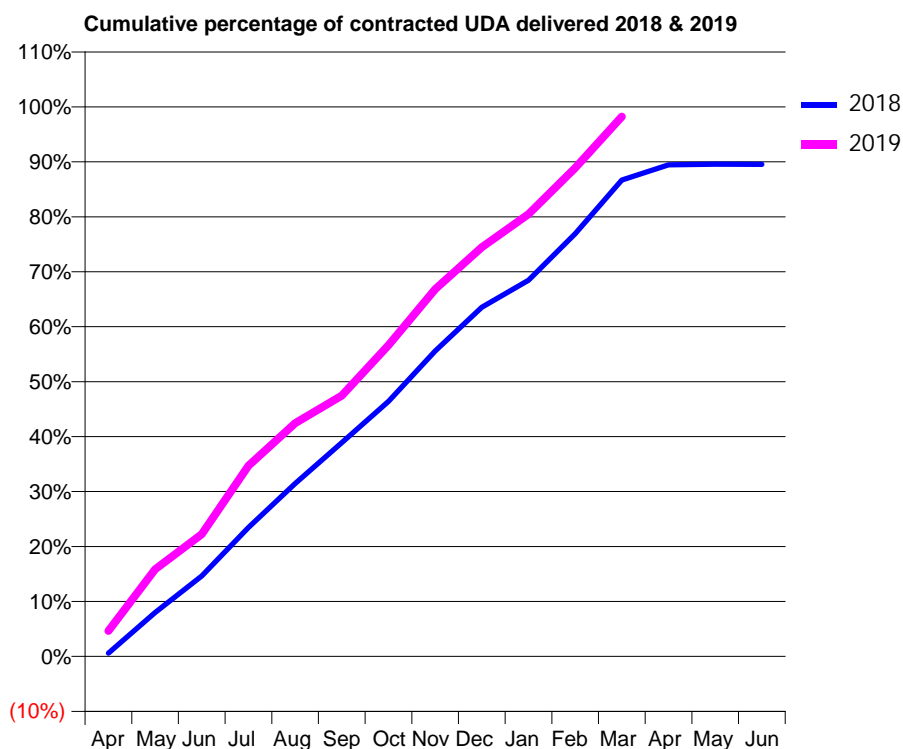
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 33,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £980,499.58 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 10,521      |                               |
| Quarter ending June 2018         | 10,846      | ↑                             |
| Quarter ending September 2018    | 10,958      | →                             |
| Quarter ending December 2018     | 11,168      | →                             |
| Quarter ending March 2019        | 11,199      | →                             |
| <b>Variance since March 2018</b> | <b>6.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 194                               | 1,536  |
| May       | 2,642                             | 5,236  |
| June      | 4,834                             | 7,342  |
| July      | 7,742                             | 11,458 |
| August    | 10,379                            | 14,014 |
| September | 12,835                            | 15,657 |
| October   | 15,313                            | 18,687 |
| November  | 18,341                            | 22,052 |
| December  | 20,963                            | 24,574 |
| January   | 22,586                            | 26,558 |
| February  | 25,393                            | 29,336 |
| March     | 28,601                            | 32,412 |
| April     | 29,511                            |        |
| May       | 29,555                            |        |
| June      | 29,543                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 127      | 3,105       | 4.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,077    | 11,697      | 9.2%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,786    | 3,105       | 57.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,951    | 11,697      | 50.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 939      | 14,342      | 6.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 46       | 14,342      | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 128      | 14,342      | 0.9%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

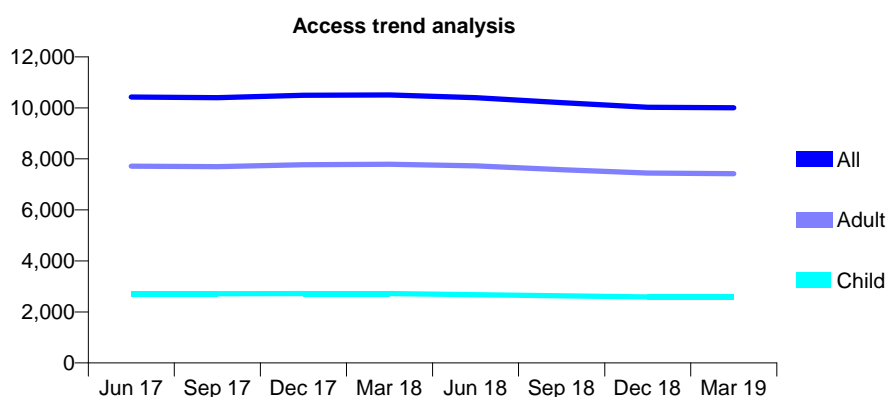
## Q70 - Vital Signs At a Glance Contract Report for 101338/0070 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/11/2008                     |
| Contract end date    |                                |

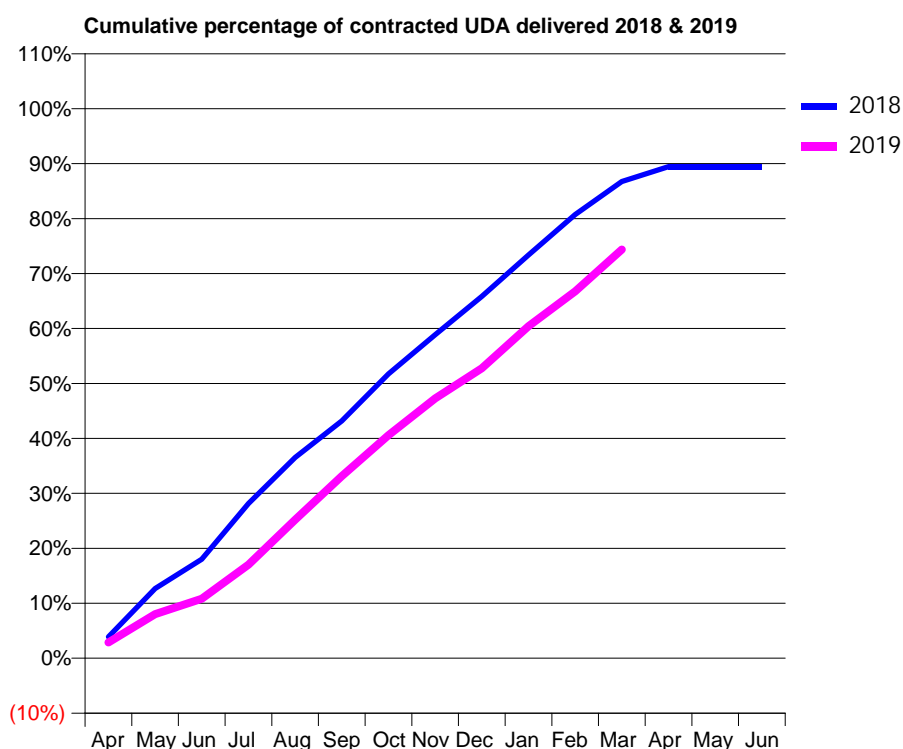
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 29,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £706,836.53 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 10,508        |                               |
| Quarter ending June 2018         | 10,403        | →                             |
| Quarter ending September 2018    | 10,206        | ↓                             |
| Quarter ending December 2018     | 10,027        | ↓                             |
| Quarter ending March 2019        | 10,004        | →                             |
| <b>Variance since March 2018</b> | <b>(4.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 1,131  | 831    |
| May       | 3,675  | 2,329  |
| June      | 5,227  | 3,144  |
| July      | 8,170  | 4,940  |
| August    | 10,593 | 7,309  |
| September | 12,526 | 9,607  |
| October   | 15,000 | 11,770 |
| November  | 17,069 | 13,712 |
| December  | 19,088 | 15,293 |
| January   | 21,276 | 17,520 |
| February  | 23,419 | 19,364 |
| March     | 25,158 | 21,566 |
| April     | 25,943 |        |
| May       | 25,938 |        |
| June      | 25,938 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 135      | 3,007       | 4.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 875      | 8,222       | 10.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,558    | 3,007       | 51.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,114    | 8,222       | 50.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 787      | 10,822      | 7.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 10,822      | 0.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 149      | 10,822      | 1.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

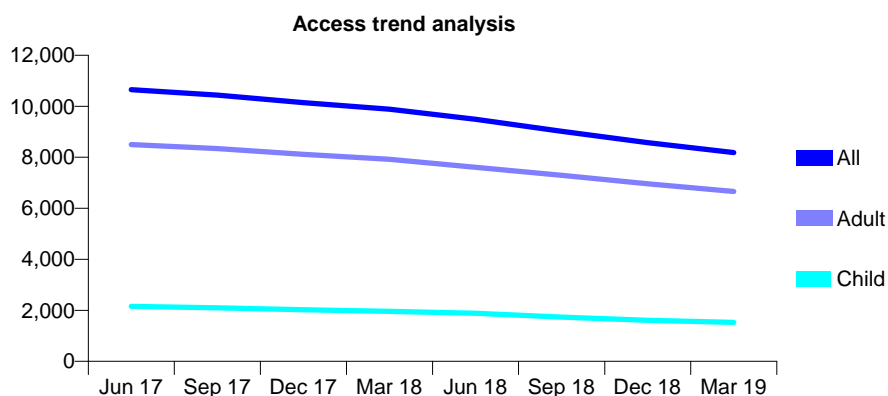
## Q70 - Vital Signs At a Glance Contract Report for 101338/0072 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/01/2009                     |
| Contract end date    |                                |

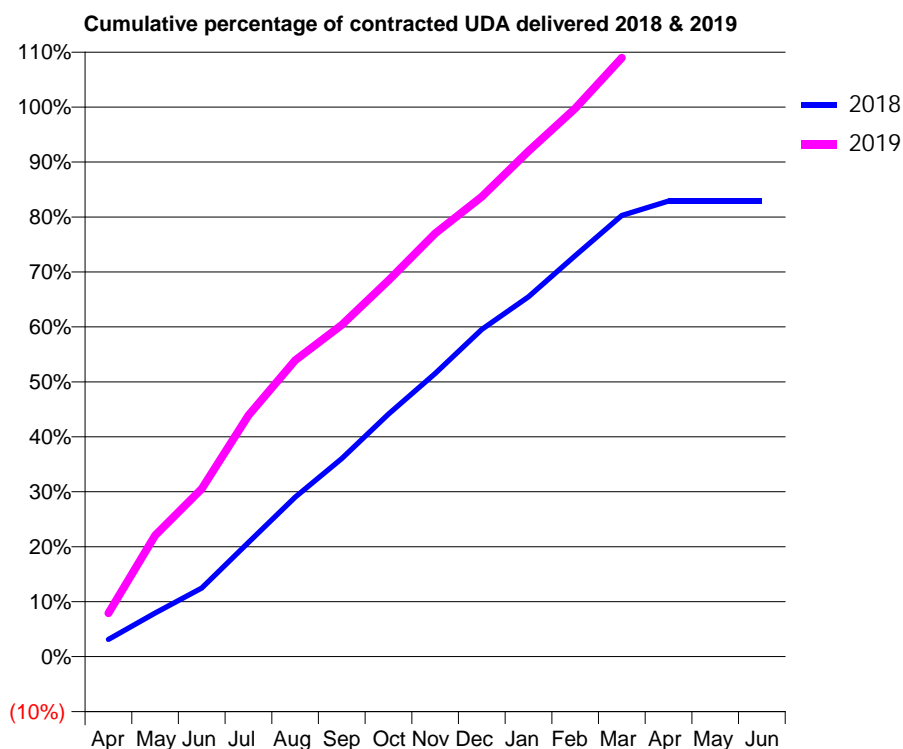
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,422      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £337,321.51 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 9,887          |                               |
| Quarter ending June 2018         | 9,491          | ↓                             |
| Quarter ending September 2018    | 9,024          | ↓                             |
| Quarter ending December 2018     | 8,572          | ↓                             |
| Quarter ending March 2019        | 8,188          | ↓                             |
| <b>Variance since March 2018</b> | <b>(17.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 944                               | 982    |
| May       | 2,389                             | 2,742  |
| June      | 3,751                             | 3,794  |
| July      | 6,246                             | 5,456  |
| August    | 8,720                             | 6,697  |
| September | 10,836                            | 7,500  |
| October   | 13,267                            | 8,501  |
| November  | 15,496                            | 9,565  |
| December  | 17,905                            | 10,396 |
| January   | 19,690                            | 11,428 |
| February  | 21,939                            | 12,392 |
| March     | 24,131                            | 13,532 |
| April     | 24,930                            |        |
| May       | 24,927                            |        |
| June      | 24,930                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 64       | 1,352       | 4.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 625      | 5,813       | 10.8%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 548      | 1,352       | 40.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,163    | 5,813       | 37.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,055    | 6,831       | 15.4%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 47       | 6,831       | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 51       | 6,831       | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

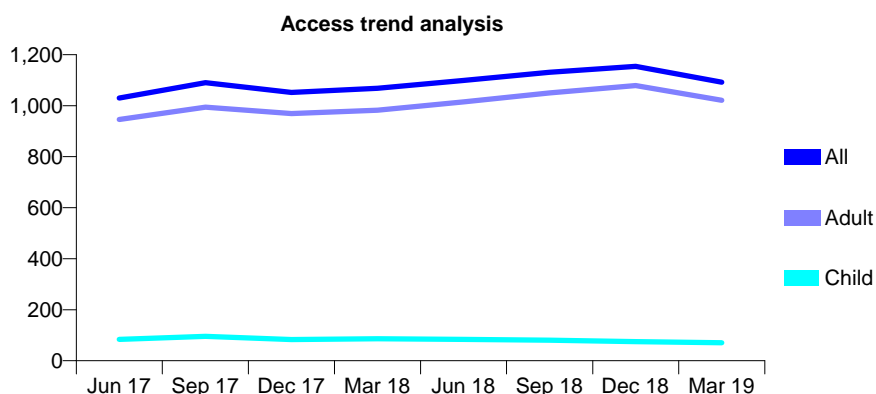
## Q70 - Vital Signs At a Glance Contract Report for 101338/0073 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/01/2009                     |
| Contract end date    |                                |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,653       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £186,508.48 |

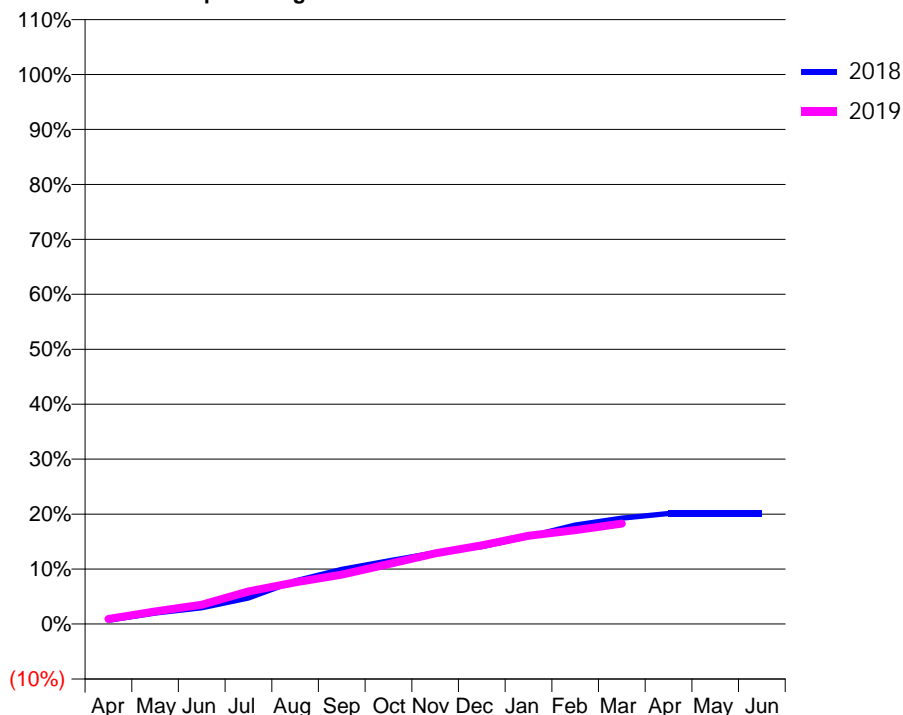
### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,068       |                               |
| Quarter ending June 2018         | 1,099       | ↑                             |
| Quarter ending September 2018    | 1,131       | ↑                             |
| Quarter ending December 2018     | 1,154       | ↑                             |
| Quarter ending March 2019        | 1,092       | ↓                             |
| <b>Variance since March 2018</b> | <b>2.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 47                                | 61    |
| May       | 134                               | 153   |
| June      | 198                               | 233   |
| July      | 316                               | 395   |
| August    | 522                               | 505   |
| September | 661                               | 598   |
| October   | 764                               | 725   |
| November  | 862                               | 857   |
| December  | 938                               | 952   |
| January   | 1,058                             | 1,069 |
| February  | 1,198                             | 1,136 |
| March     | 1,283                             | 1,216 |
| April     | 1,337                             |       |
| May       | 1,337                             |       |
| June      | 1,337                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 90          | 5.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 68       | 978         | 7.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 5        | 90          | 5.6%     | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 69       | 978         | 7.1%     | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,004    | 1,017       | 98.7%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,017       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,017       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

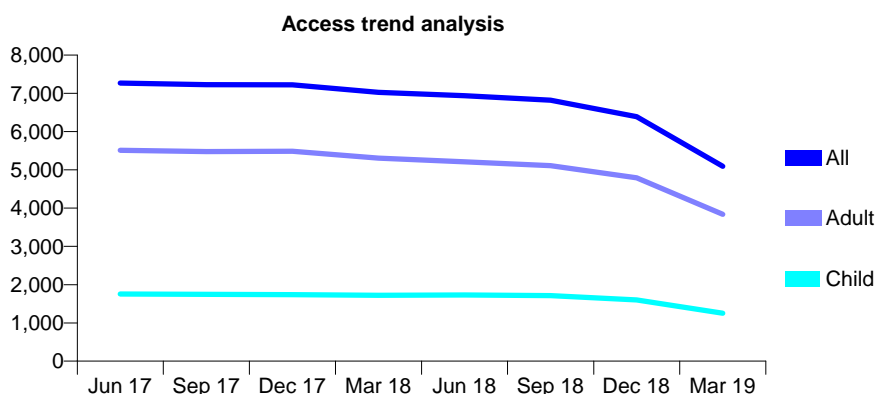
## Q70 - Vital Signs At a Glance Contract Report for 101338/0076 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/02/2009                     |
| Contract end date    | 30/11/2018                     |

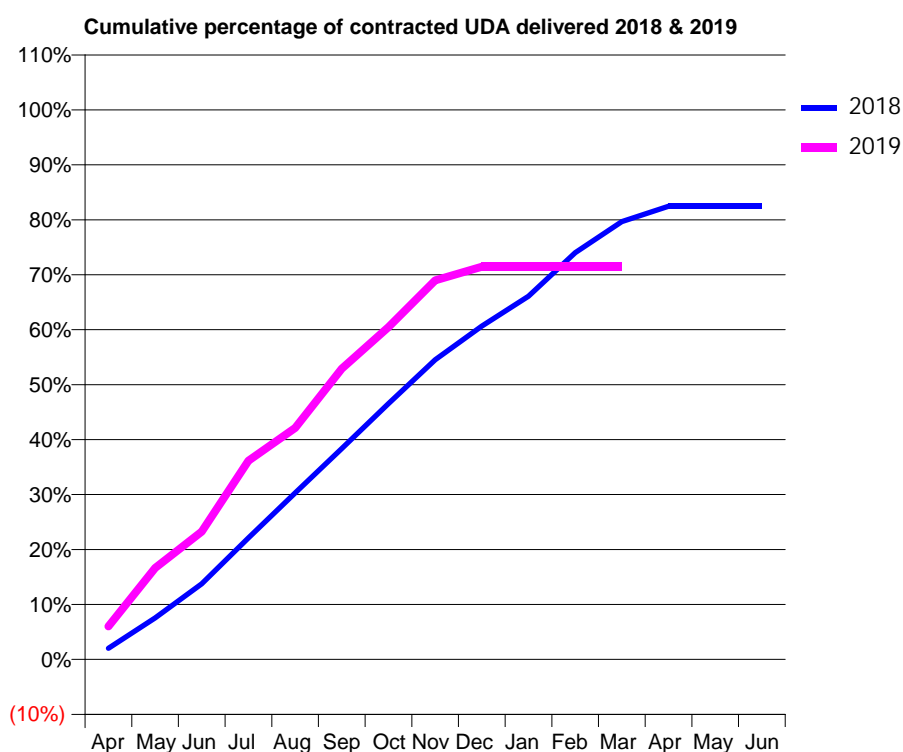
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £331,561.45 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 7,027          |                               |
| Quarter ending June 2018         | 6,938          | ↓                             |
| Quarter ending September 2018    | 6,820          | ↓                             |
| Quarter ending December 2018     | 6,391          | ↓                             |
| Quarter ending March 2019        | 5,092          | ↓                             |
| <b>Variance since March 2018</b> | <b>(27.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 424                               | 842    |
| May       | 1,587                             | 2,327  |
| June      | 2,890                             | 3,257  |
| July      | 4,645                             | 5,062  |
| August    | 6,363                             | 5,901  |
| September | 8,061                             | 7,405  |
| October   | 9,776                             | 8,469  |
| November  | 11,451                            | 9,657  |
| December  | 12,740                            | 10,004 |
| January   | 13,878                            | 10,004 |
| February  | 15,545                            | 10,004 |
| March     | 16,727                            | 10,004 |
| April     | 17,316                            |        |
| May       | 17,316                            |        |
| June      | 17,315                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 1,352       | 4.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 458      | 3,839       | 11.9%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 766      | 1,352       | 56.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,876    | 3,839       | 48.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 427      | 4,922       | 8.7%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 4,922       | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 53       | 4,922       | 1.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

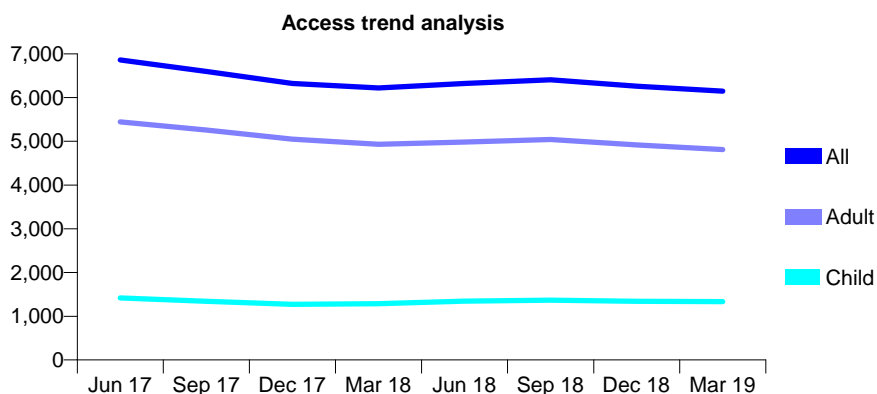
## Q70 - Vital Signs At a Glance Contract Report for 101338/0094 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 14/09/2009                     |
| Contract end date    |                                |

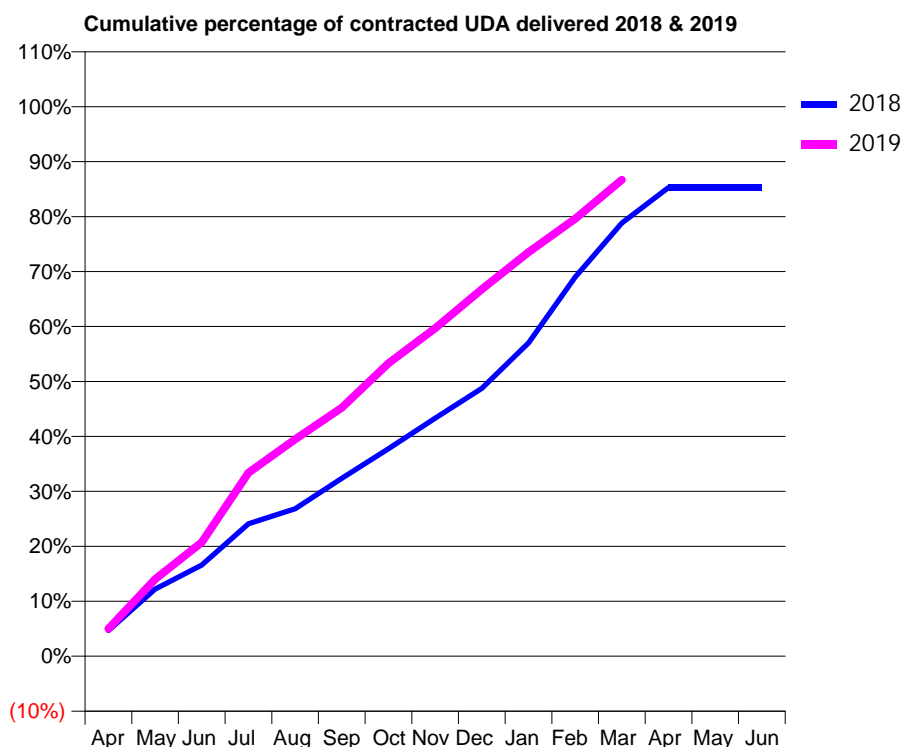
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £506,249.45 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 6,222         |                               |
| Quarter ending June 2018         | 6,325         | →                             |
| Quarter ending September 2018    | 6,408         | →                             |
| Quarter ending December 2018     | 6,261         | ↓                             |
| Quarter ending March 2019        | 6,147         | ↓                             |
| <b>Variance since March 2018</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 816                               | 897    |
| May       | 2,138                             | 2,527  |
| June      | 2,902                             | 3,726  |
| July      | 4,217                             | 6,007  |
| August    | 4,695                             | 7,105  |
| September | 5,663                             | 8,141  |
| October   | 6,604                             | 9,593  |
| November  | 7,582                             | 10,741 |
| December  | 8,531                             | 12,021 |
| January   | 9,979                             | 13,235 |
| February  | 12,077                            | 14,331 |
| March     | 13,789                            | 15,604 |
| April     | 14,926                            |        |
| May       | 14,926                            |        |
| June      | 14,926                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,949       | 5.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 673      | 6,080       | 11.1%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,020    | 1,949       | 52.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,645    | 6,080       | 27.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 376      | 7,483       | 5.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 7,483       | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 168      | 7,483       | 2.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

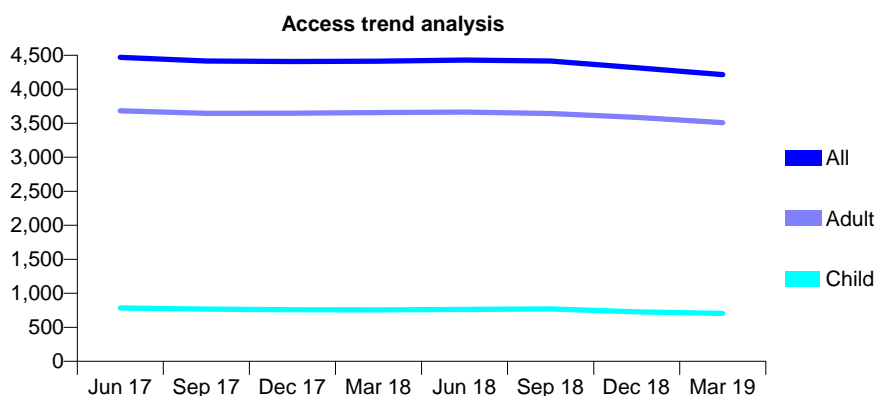
## Q70 - Vital Signs At a Glance Contract Report for 101338/0095 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 02/09/2009                     |
| Contract end date    |                                |

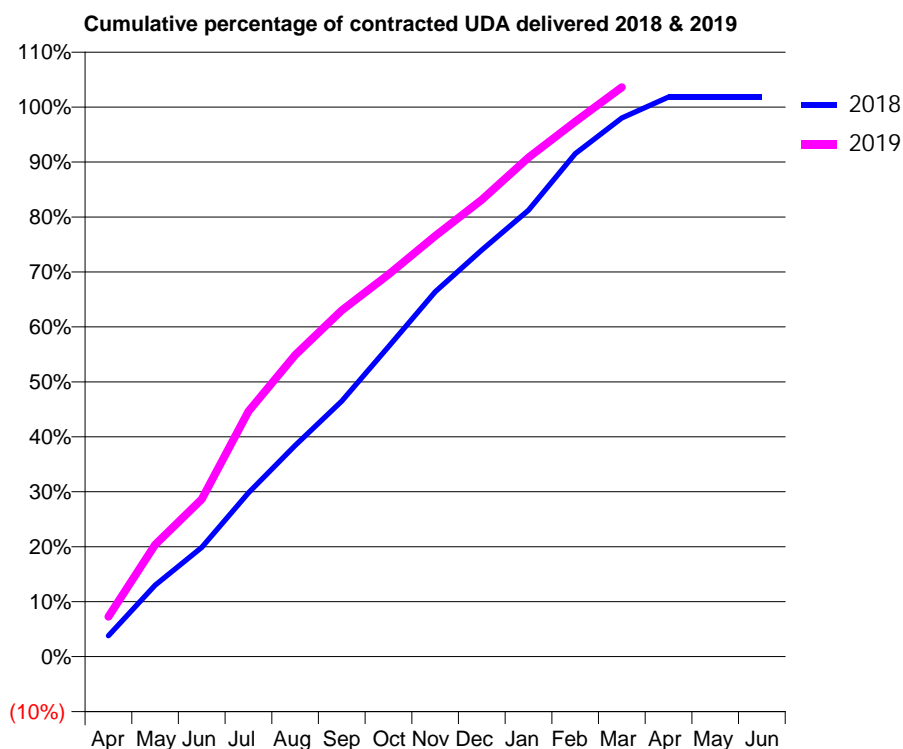
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,646       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £243,168.49 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,412         |                               |
| Quarter ending June 2018         | 4,428         | →                             |
| Quarter ending September 2018    | 4,414         | →                             |
| Quarter ending December 2018     | 4,316         | ↓                             |
| Quarter ending March 2019        | 4,214         | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 455                               | 629   |
| May       | 1,561                             | 1,761 |
| June      | 2,385                             | 2,477 |
| July      | 3,579                             | 3,859 |
| August    | 4,611                             | 4,745 |
| September | 5,580                             | 5,448 |
| October   | 6,766                             | 6,013 |
| November  | 7,966                             | 6,619 |
| December  | 8,878                             | 7,187 |
| January   | 9,748                             | 7,853 |
| February  | 10,982                            | 8,416 |
| March     | 11,761                            | 8,959 |
| April     | 12,221                            |       |
| May       | 12,219                            |       |
| June      | 12,220                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 869         | 3.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 251      | 3,443       | 7.3%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 569      | 869         | 65.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 933      | 3,443       | 27.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 229      | 4,110       | 5.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 4,110       | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 32       | 4,110       | 0.8%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

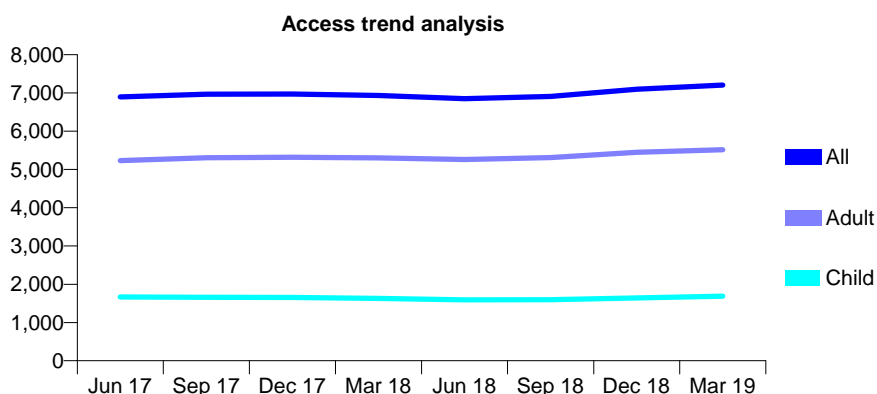
## Q70 - Vital Signs At a Glance Contract Report for 101338/0096 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/09/2009                     |
| Contract end date    |                                |

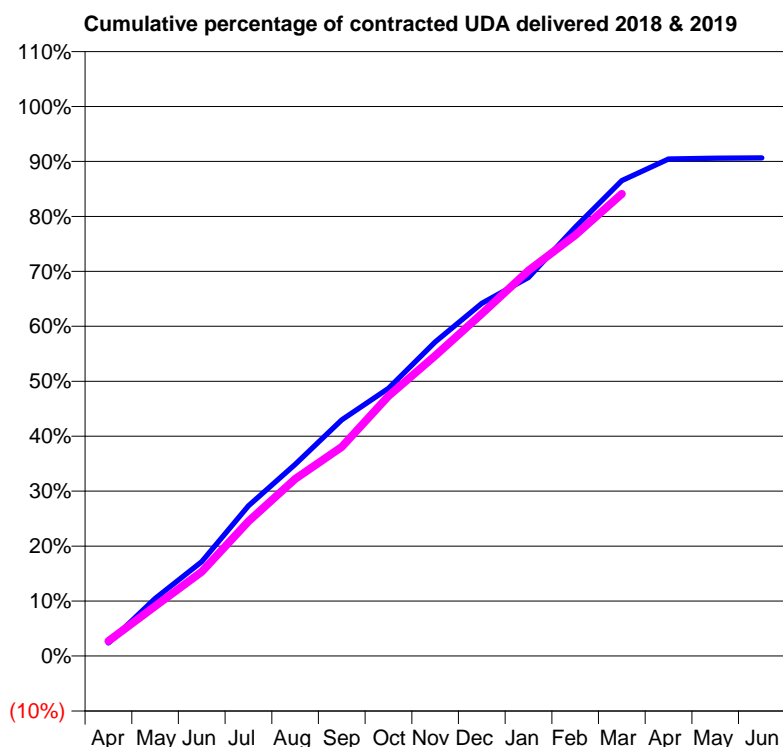
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,081      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £685,638.64 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 6,932       |                               |
| Quarter ending June 2018         | 6,847       | ↓                             |
| Quarter ending September 2018    | 6,906       | →                             |
| Quarter ending December 2018     | 7,095       | ↑                             |
| Quarter ending March 2019        | 7,208       | →                             |
| <b>Variance since March 2018</b> | <b>4.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 597                               | 684    |
| May       | 2,625                             | 2,282  |
| June      | 4,305                             | 3,852  |
| July      | 6,854                             | 6,150  |
| August    | 8,750                             | 8,085  |
| September | 10,777                            | 9,546  |
| October   | 12,220                            | 11,866 |
| November  | 14,335                            | 13,709 |
| December  | 16,097                            | 15,622 |
| January   | 17,278                            | 17,590 |
| February  | 19,570                            | 19,203 |
| March     | 21,695                            | 21,094 |
| April     | 22,681                            |        |
| May       | 22,715                            |        |
| June      | 22,734                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 110      | 2,334       | 4.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 659      | 7,390       | 8.9%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,278    | 2,334       | 54.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,085    | 7,390       | 55.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,059    | 9,356       | 11.3%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 9,356       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 86       | 9,356       | 0.9%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



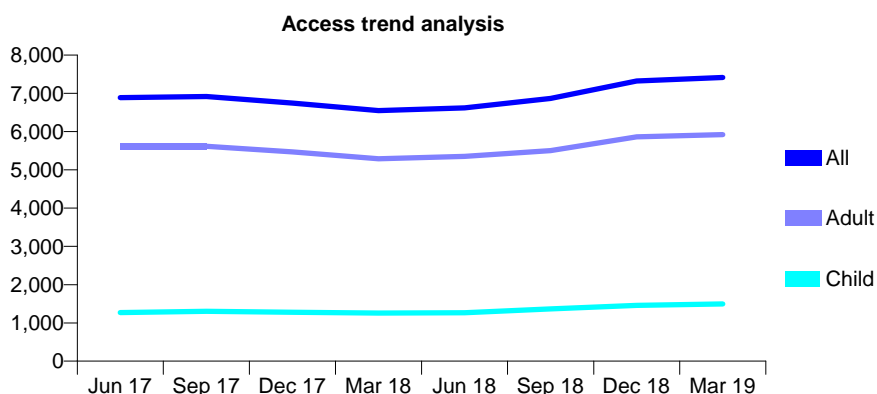
## Q70 - Vital Signs At a Glance Contract Report for 101338/0129 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 25/10/2010                     |
| Contract end date    |                                |

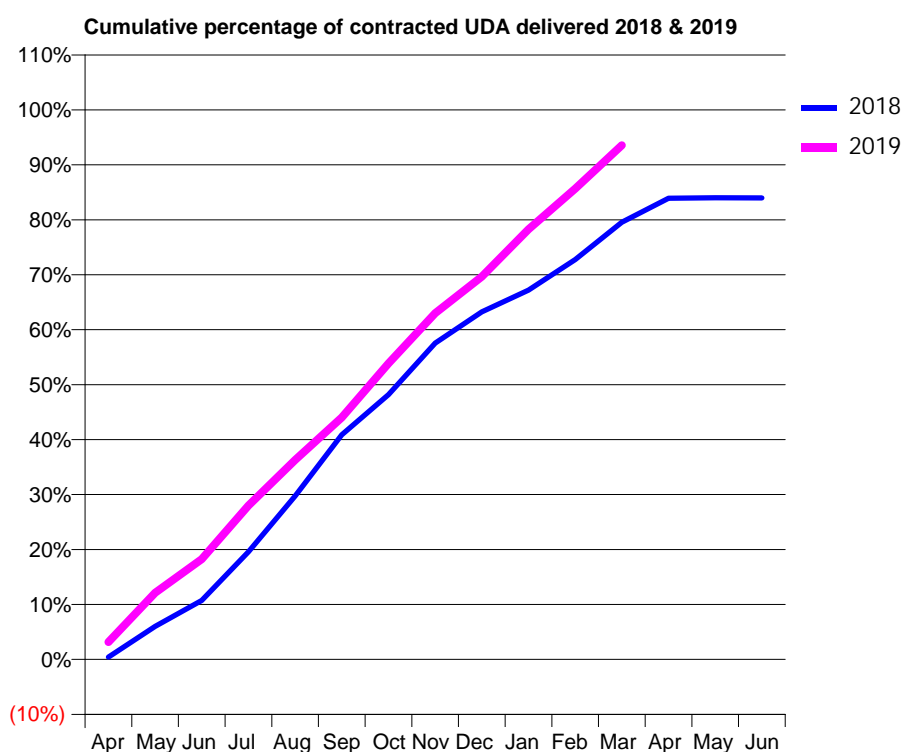
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £503,865.42 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 6,549        |                               |
| Quarter ending June 2018         | 6,617        | →                             |
| Quarter ending September 2018    | 6,866        | ↑                             |
| Quarter ending December 2018     | 7,321        | ↑                             |
| Quarter ending March 2019        | 7,416        | →                             |
| <b>Variance since March 2018</b> | <b>13.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 90     | 666    |
| May       | 1,260  | 2,543  |
| June      | 2,255  | 3,830  |
| July      | 4,117  | 5,876  |
| August    | 6,246  | 7,626  |
| September | 8,582  | 9,240  |
| October   | 10,117 | 11,310 |
| November  | 12,087 | 13,231 |
| December  | 13,278 | 14,624 |
| January   | 14,111 | 16,439 |
| February  | 15,282 | 17,992 |
| March     | 16,702 | 19,648 |
| April     | 17,624 |        |
| May       | 17,638 |        |
| June      | 17,633 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 2,249       | 4.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 663      | 8,011       | 8.3%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,274    | 2,249       | 56.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,814    | 8,011       | 47.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 570      | 9,765       | 5.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 9,765       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 68       | 9,765       | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

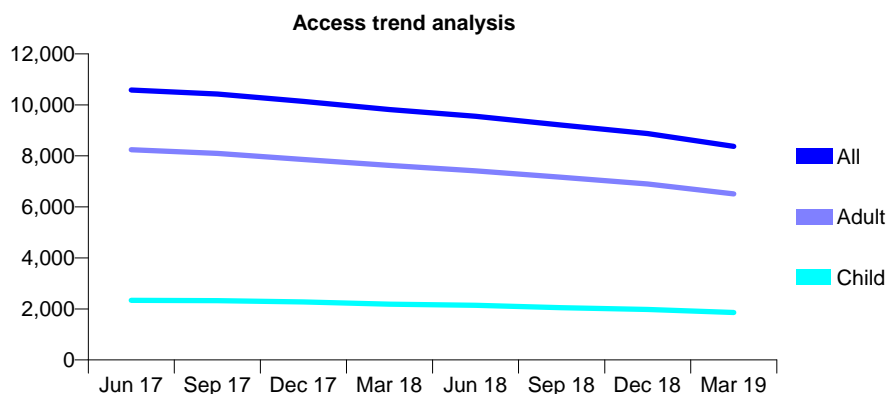
## Q70 - Vital Signs At a Glance Contract Report for 101338/0132 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/09/2011                     |
| Contract end date    |                                |

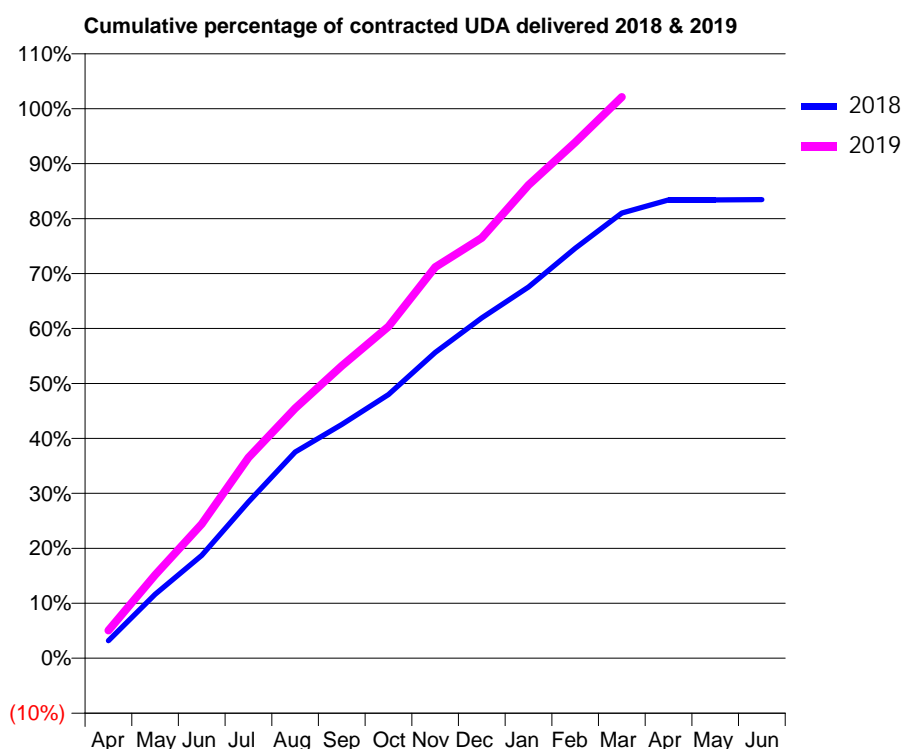
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,493      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £423,680.42 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 9,815          |                               |
| Quarter ending June 2018         | 9,553          | ↓                             |
| Quarter ending September 2018    | 9,210          | ↓                             |
| Quarter ending December 2018     | 8,877          | ↓                             |
| Quarter ending March 2019        | 8,373          | ↓                             |
| <b>Variance since March 2018</b> | <b>(14.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 716                               | 784    |
| May       | 2,617                             | 2,346  |
| June      | 4,211                             | 3,785  |
| July      | 6,394                             | 5,658  |
| August    | 8,441                             | 7,046  |
| September | 9,565                             | 8,241  |
| October   | 10,791                            | 9,352  |
| November  | 12,513                            | 11,025 |
| December  | 13,927                            | 11,849 |
| January   | 15,194                            | 13,337 |
| February  | 16,775                            | 14,545 |
| March     | 18,220                            | 15,822 |
| April     | 18,757                            |        |
| May       | 18,760                            |        |
| June      | 18,769                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,978       | 5.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 764      | 6,830       | 11.2%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 746      | 1,978       | 37.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,244    | 6,830       | 32.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 969      | 8,493       | 11.4%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 87       | 8,493       | 1.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 71       | 8,493       | 0.8%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

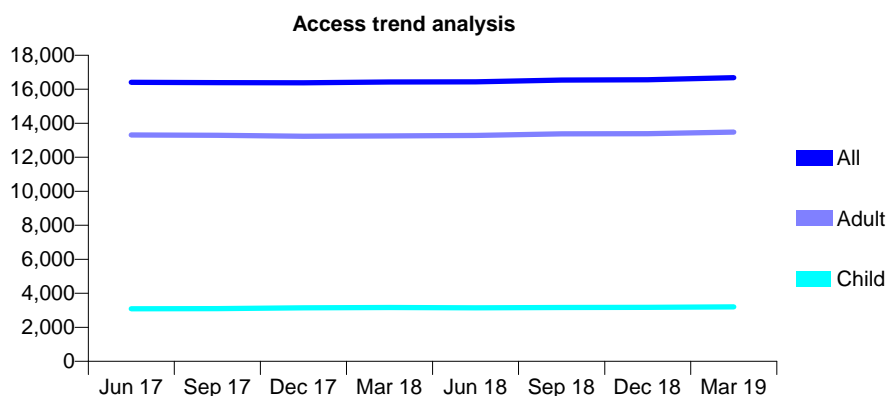
## Q70 - Vital Signs At a Glance Contract Report for 101338/0133 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Whitecross Dental Care Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/09/2011                     |
| Contract end date    |                                |

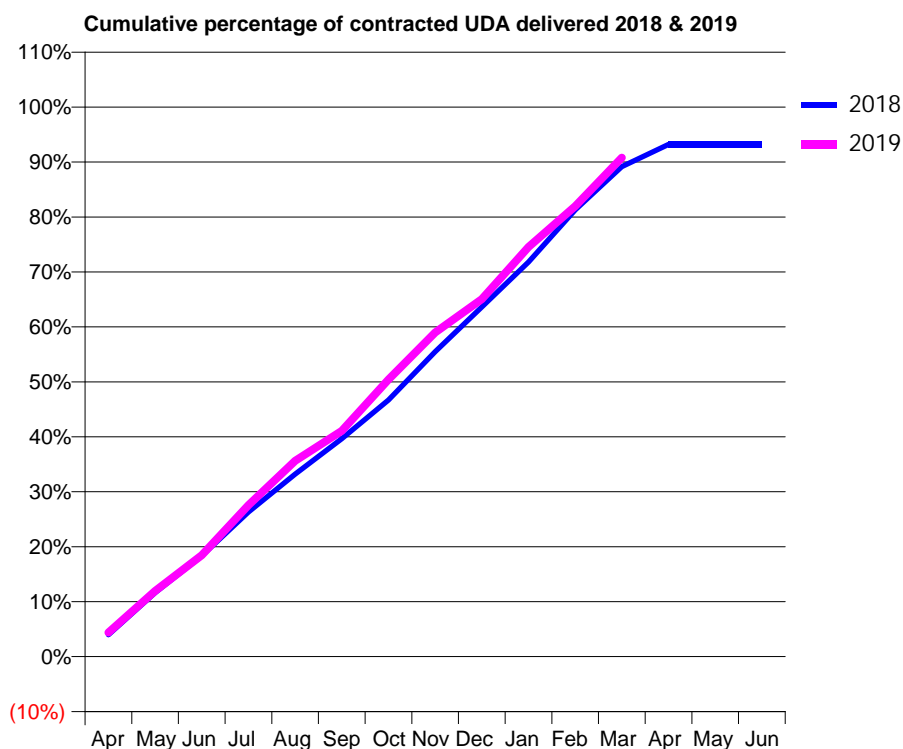
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 40,500        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,213,005.86 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 16,426      |                               |
| Quarter ending June 2018         | 16,434      | →                             |
| Quarter ending September 2018    | 16,540      | →                             |
| Quarter ending December 2018     | 16,563      | →                             |
| Quarter ending March 2019        | 16,677      | →                             |
| <b>Variance since March 2018</b> | <b>1.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,607                             | 1,772  |
| May       | 4,716                             | 4,844  |
| June      | 7,425                             | 7,476  |
| July      | 10,660                            | 11,157 |
| August    | 13,452                            | 14,430 |
| September | 16,057                            | 16,630 |
| October   | 18,913                            | 20,423 |
| November  | 22,467                            | 23,888 |
| December  | 25,765                            | 26,341 |
| January   | 29,078                            | 30,184 |
| February  | 32,923                            | 33,194 |
| March     | 36,101                            | 36,775 |
| April     | 37,744                            |        |
| May       | 37,742                            |        |
| June      | 37,746                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 231      | 5,070       | 4.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2,127    | 18,576      | 11.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,441    | 5,070       | 67.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8,477    | 18,576      | 45.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,380    | 21,573      | 6.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 119      | 21,573      | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 273      | 21,573      | 1.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

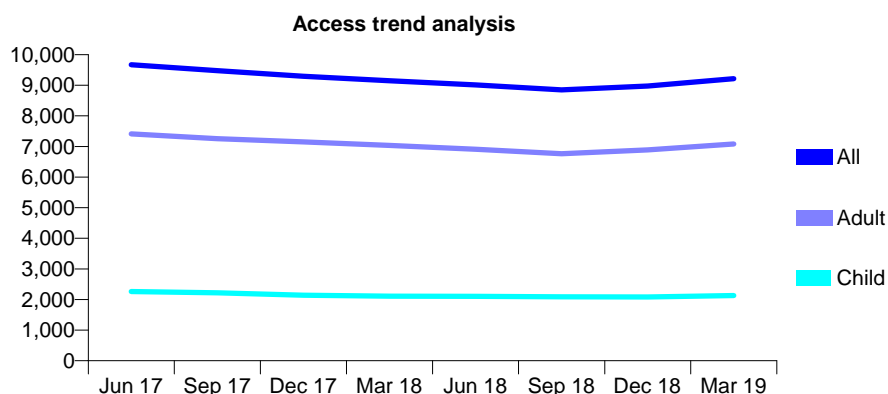
## Q70 - Vital Signs At a Glance Contract Report for 101362/0039 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 03/10/2011               |
| Contract end date    |                          |

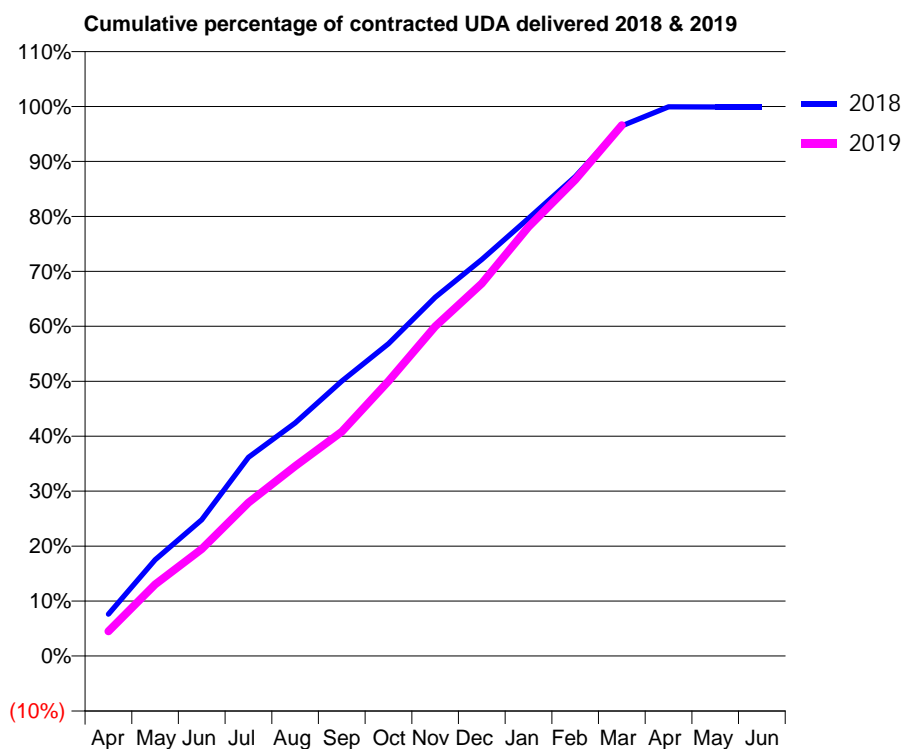
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,613      |
| Carry forward general activity (UDA)        | 28          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £747,544.30 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 9,146       |                               |
| Quarter ending June 2018         | 9,015       | ↓                             |
| Quarter ending September 2018    | 8,852       | ↓                             |
| Quarter ending December 2018     | 8,974       | →                             |
| Quarter ending March 2019        | 9,214       | ↑                             |
| <b>Variance since March 2018</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 2,033                             | 1,198  |
| May       | 4,658                             | 3,474  |
| June      | 6,599                             | 5,181  |
| July      | 9,617                             | 7,431  |
| August    | 11,285                            | 9,197  |
| September | 13,312                            | 10,865 |
| October   | 15,131                            | 13,314 |
| November  | 17,376                            | 15,963 |
| December  | 19,200                            | 18,044 |
| January   | 21,192                            | 20,779 |
| February  | 23,212                            | 23,056 |
| March     | 25,675                            | 25,699 |
| April     | 26,599                            |        |
| May       | 26,588                            |        |
| June      | 26,584                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 323      | 3,245       | 10.0%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,470    | 9,299       | 15.8%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,716    | 3,245       | 52.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,471    | 9,299       | 37.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 3,443    | 12,125      | 28.4%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 107      | 12,125      | 0.9%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 32       | 12,125      | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 13          | 84.6%    | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 13          | 69.2%    | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

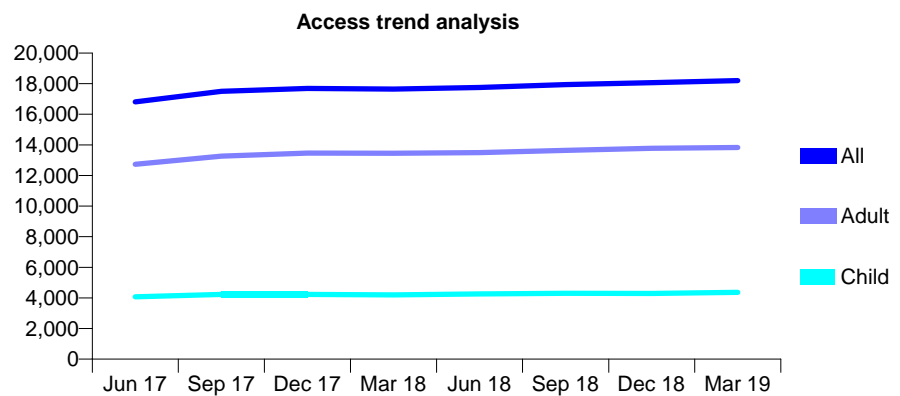
## Q70 - Vital Signs At a Glance Contract Report for 101362/0043 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Rodericks Dental Limited |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 11/02/2012               |
| Contract end date    |                          |

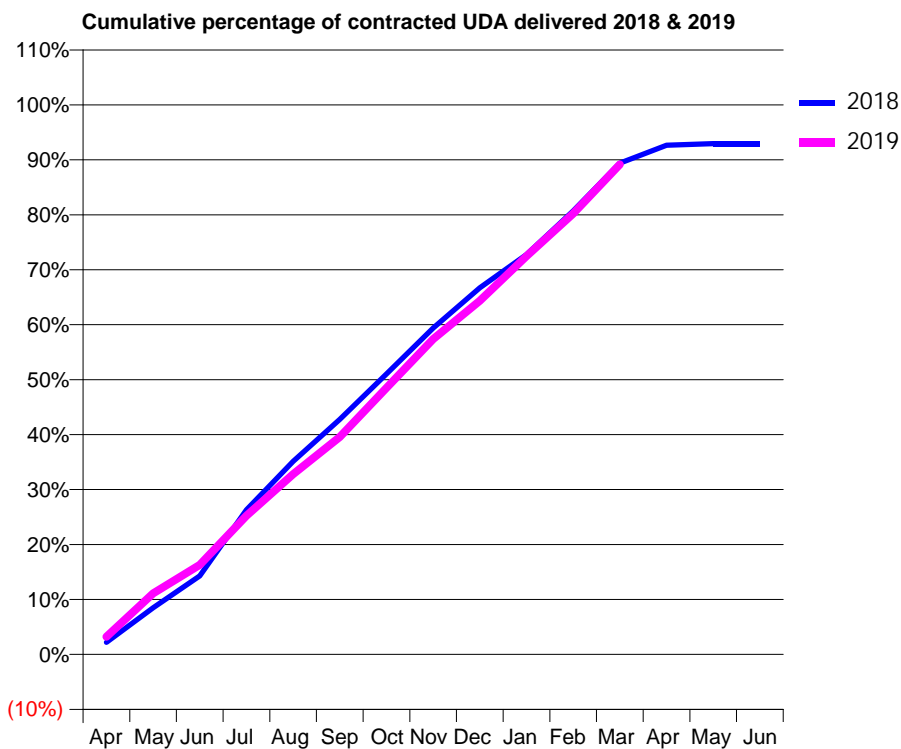
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 52,655        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,402,995.49 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 17,649      |                               |
| Quarter ending June 2018         | 17,760      | →                             |
| Quarter ending September 2018    | 17,938      | →                             |
| Quarter ending December 2018     | 18,061      | →                             |
| Quarter ending March 2019        | 18,197      | →                             |
| <b>Variance since March 2018</b> | <b>3.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 1,162  | 1,694  |
| May       | 4,465  | 5,846  |
| June      | 7,521  | 8,584  |
| July      | 13,862 | 13,281 |
| August    | 18,499 | 17,279 |
| September | 22,527 | 20,840 |
| October   | 26,884 | 25,531 |
| November  | 31,271 | 30,212 |
| December  | 35,123 | 33,881 |
| January   | 38,319 | 38,157 |
| February  | 42,509 | 42,240 |
| March     | 47,072 | 46,939 |
| April     | 48,784 |        |
| May       | 48,951 |        |
| June      | 48,950 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 445      | 6,104       | 7.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2,699    | 16,964      | 15.9%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,235    | 6,104       | 53.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7,800    | 16,964      | 46.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2,350    | 21,546      | 10.9%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 159      | 21,546      | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 59       | 21,546      | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

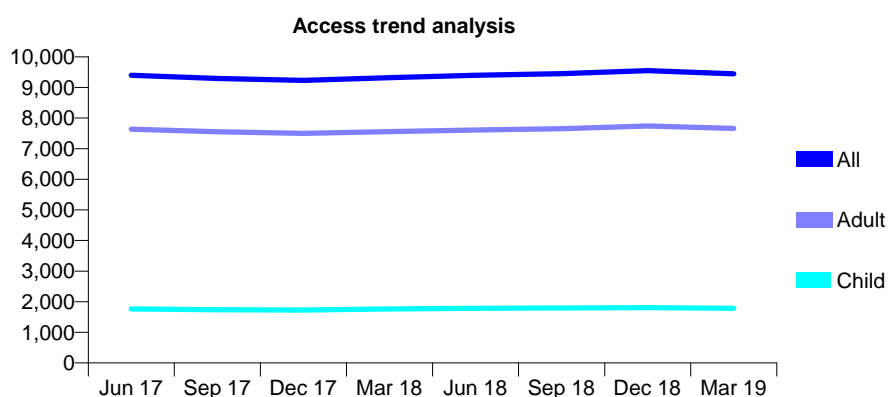
## Q70 - Vital Signs At a Glance Contract Report for 101435/0008 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £689,373.69 |

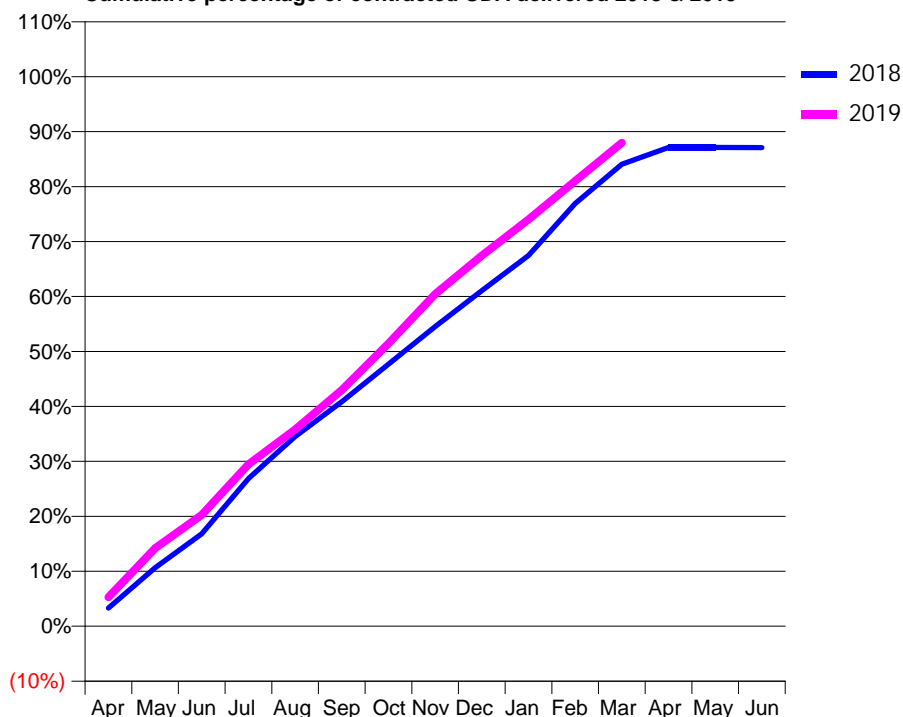
### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 9,321       |                               |
| Quarter ending June 2018         | 9,395       | →                             |
| Quarter ending September 2018    | 9,454       | →                             |
| Quarter ending December 2018     | 9,548       | →                             |
| Quarter ending March 2019        | 9,446       | ↓                             |
| <b>Variance since March 2018</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 1,025  | 1,480  |
| May       | 3,302  | 3,978  |
| June      | 5,221  | 5,670  |
| July      | 8,329  | 8,250  |
| August    | 10,699 | 10,023 |
| September | 12,661 | 12,030 |
| October   | 14,790 | 14,410 |
| November  | 16,904 | 16,923 |
| December  | 18,924 | 18,882 |
| January   | 20,911 | 20,728 |
| February  | 23,846 | 22,693 |
| March     | 26,061 | 24,626 |
| April     | 27,000 |        |
| May       | 27,001 |        |
| June      | 26,998 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 95       | 2,222       | 4.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 838      | 8,223       | 10.2%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,049    | 2,222       | 47.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,956    | 8,223       | 35.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 435      | 10,120      | 4.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 67       | 10,120      | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 201      | 10,120      | 2.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

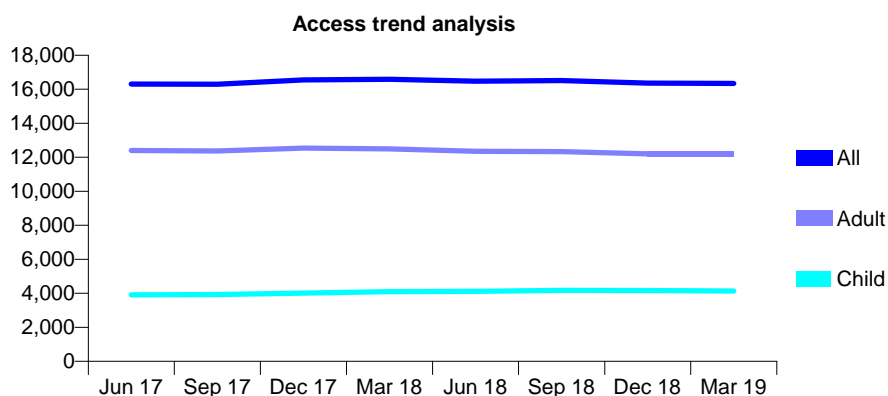
## Q70 - Vital Signs At a Glance Contract Report for 101435/0016 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

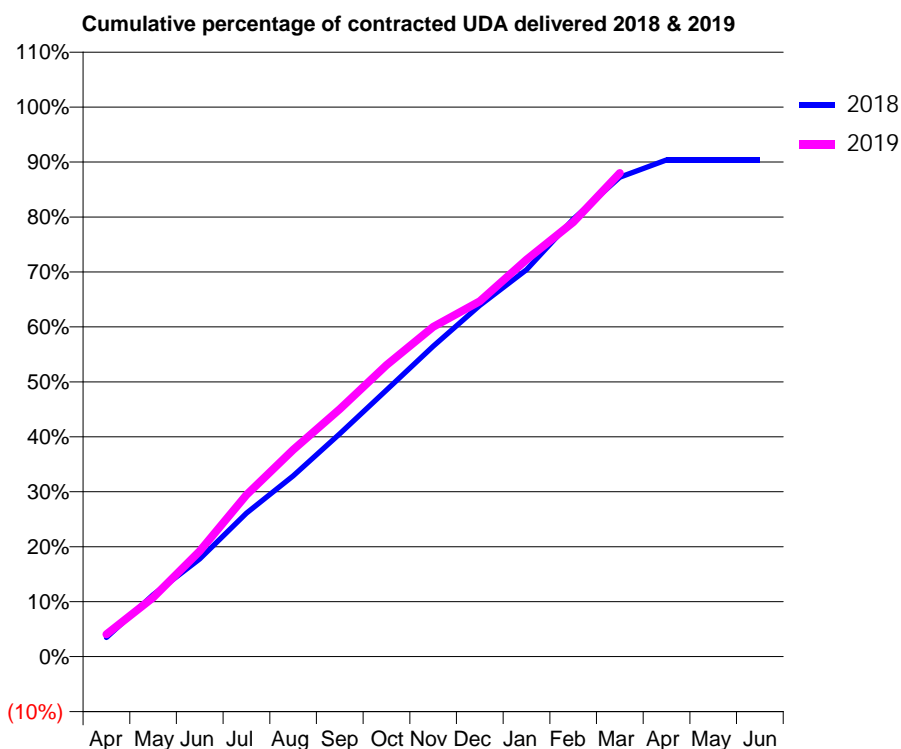
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 47,133        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,070,360.15 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 16,589        |                               |
| Quarter ending June 2018         | 16,475        | →                             |
| Quarter ending September 2018    | 16,517        | →                             |
| Quarter ending December 2018     | 16,361        | →                             |
| Quarter ending March 2019        | 16,340        | →                             |
| <b>Variance since March 2018</b> | <b>(1.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,643                             | 1,912  |
| May       | 5,315                             | 5,067  |
| June      | 8,380                             | 9,050  |
| July      | 12,305                            | 13,865 |
| August    | 15,505                            | 17,747 |
| September | 19,121                            | 21,234 |
| October   | 22,859                            | 25,010 |
| November  | 26,622                            | 28,276 |
| December  | 30,126                            | 30,481 |
| January   | 33,186                            | 34,046 |
| February  | 37,524                            | 37,254 |
| March     | 41,110                            | 41,471 |
| April     | 42,597                            |        |
| May       | 42,596                            |        |
| June      | 42,596                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 308      | 5,921       | 5.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,481    | 15,463      | 9.6%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,662    | 5,921       | 61.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8,238    | 15,463      | 53.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,028    | 20,743      | 5.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 78       | 20,743      | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 258      | 20,743      | 1.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

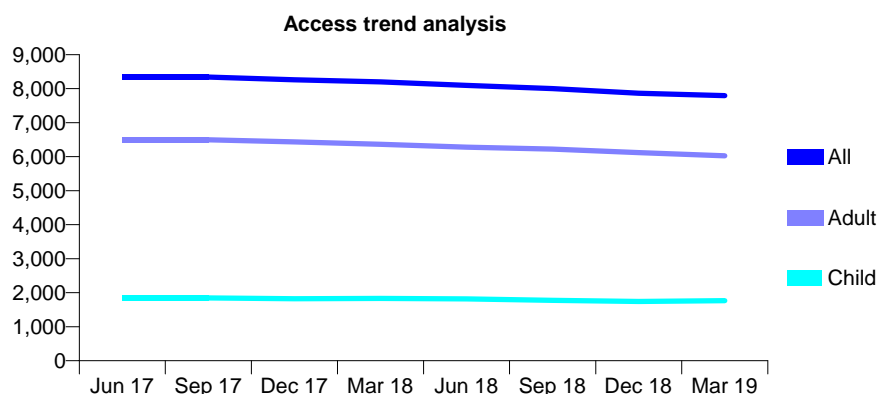
## Q70 - Vital Signs At a Glance Contract Report for 101435/0022 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

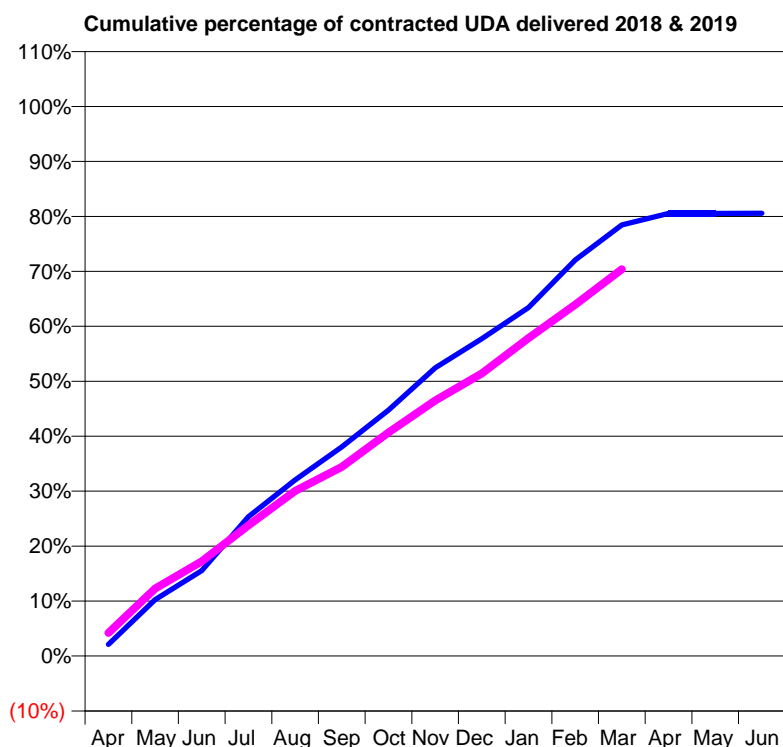
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,473      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £545,764.89 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 8,199         |                               |
| Quarter ending June 2018         | 8,095         | ↓                             |
| Quarter ending September 2018    | 8,000         | ↓                             |
| Quarter ending December 2018     | 7,863         | ↓                             |
| Quarter ending March 2019        | 7,795         | →                             |
| <b>Variance since March 2018</b> | <b>(4.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 497                               | 949    |
| May       | 2,414                             | 2,761  |
| June      | 3,646                             | 3,874  |
| July      | 5,949                             | 5,346  |
| August    | 7,521                             | 6,746  |
| September | 8,932                             | 7,734  |
| October   | 10,502                            | 9,145  |
| November  | 12,308                            | 10,446 |
| December  | 13,556                            | 11,556 |
| January   | 14,885                            | 12,998 |
| February  | 16,914                            | 14,369 |
| March     | 18,414                            | 15,810 |
| April     | 18,902                            |        |
| May       | 18,906                            |        |
| June      | 18,907                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 1,947       | 4.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 695      | 6,515       | 10.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 744      | 1,947       | 38.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,090    | 6,515       | 32.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 635      | 8,221       | 7.7%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 8,221       | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 60       | 8,221       | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



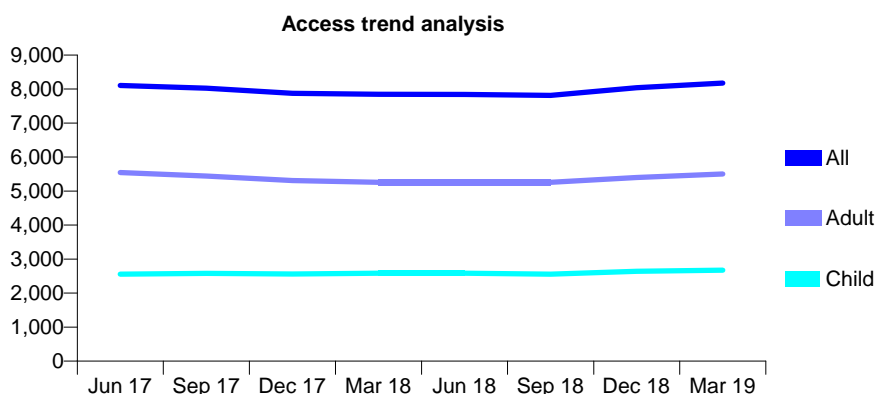
## Q70 - Vital Signs At a Glance Contract Report for 101435/0023 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,343      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £595,486.35 |

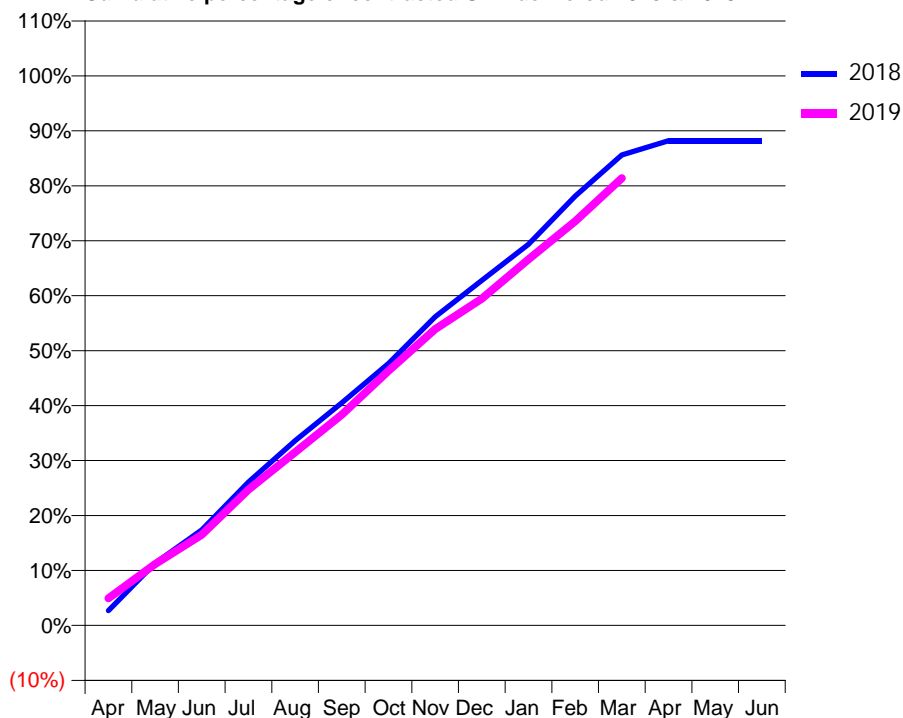
### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,846       |                               |
| Quarter ending June 2018         | 7,842       | →                             |
| Quarter ending September 2018    | 7,813       | →                             |
| Quarter ending December 2018     | 8,042       | ↑                             |
| Quarter ending March 2019        | 8,178       | →                             |
| <b>Variance since March 2018</b> | <b>4.2%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 578    | 1,003  |
| May       | 2,421  | 2,271  |
| June      | 3,709  | 3,352  |
| July      | 5,565  | 5,028  |
| August    | 7,176  | 6,413  |
| September | 8,641  | 7,801  |
| October   | 10,176 | 9,421  |
| November  | 11,986 | 10,965 |
| December  | 13,395 | 12,094 |
| January   | 14,799 | 13,553 |
| February  | 16,673 | 14,958 |
| March     | 18,272 | 16,556 |
| April     | 18,826 |        |
| May       | 18,826 |        |
| June      | 18,826 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 110      | 3,249       | 3.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 384      | 5,817       | 6.6%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,785    | 3,249       | 54.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,800    | 5,817       | 48.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 364      | 8,825       | 4.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 8,825       | 0.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 82       | 8,825       | 0.9%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

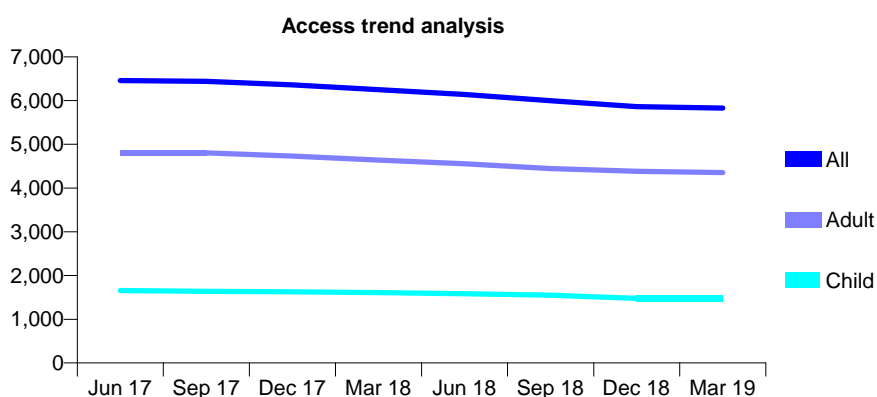
## Q70 - Vital Signs At a Glance Contract Report for 101435/0024 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

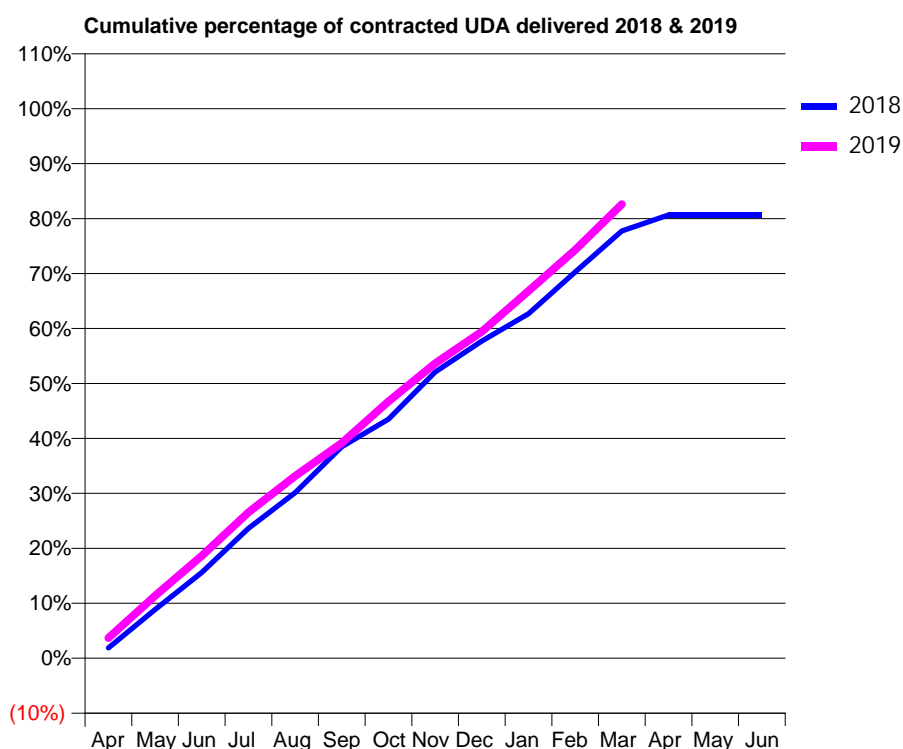
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,619      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £347,576.60 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 6,247         |                               |
| Quarter ending June 2018         | 6,139         | ↓                             |
| Quarter ending September 2018    | 5,999         | ↓                             |
| Quarter ending December 2018     | 5,862         | ↓                             |
| Quarter ending March 2019        | 5,830         | →                             |
| <b>Variance since March 2018</b> | <b>(6.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 312    | 579    |
| May       | 1,473  | 1,775  |
| June      | 2,589  | 2,909  |
| July      | 3,931  | 4,150  |
| August    | 5,007  | 5,179  |
| September | 6,394  | 6,115  |
| October   | 7,228  | 7,298  |
| November  | 8,656  | 8,384  |
| December  | 9,594  | 9,280  |
| January   | 10,420 | 10,436 |
| February  | 11,681 | 11,606 |
| March     | 12,921 | 12,904 |
| April     | 13,405 |        |
| May       | 13,404 |        |
| June      | 13,404 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 100      | 1,883       | 5.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 615      | 4,991       | 12.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 850      | 1,883       | 45.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,957    | 4,991       | 39.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 626      | 6,643       | 9.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 6,643       | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 51       | 6,643       | 0.8%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

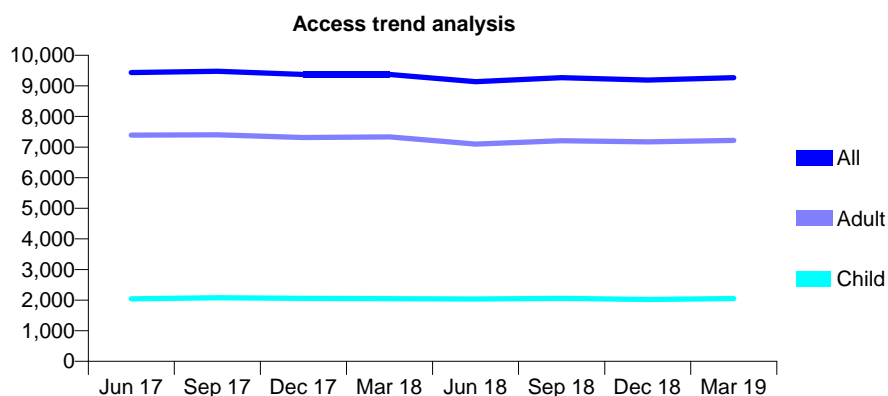
## Q70 - Vital Signs At a Glance Contract Report for 101435/0025 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

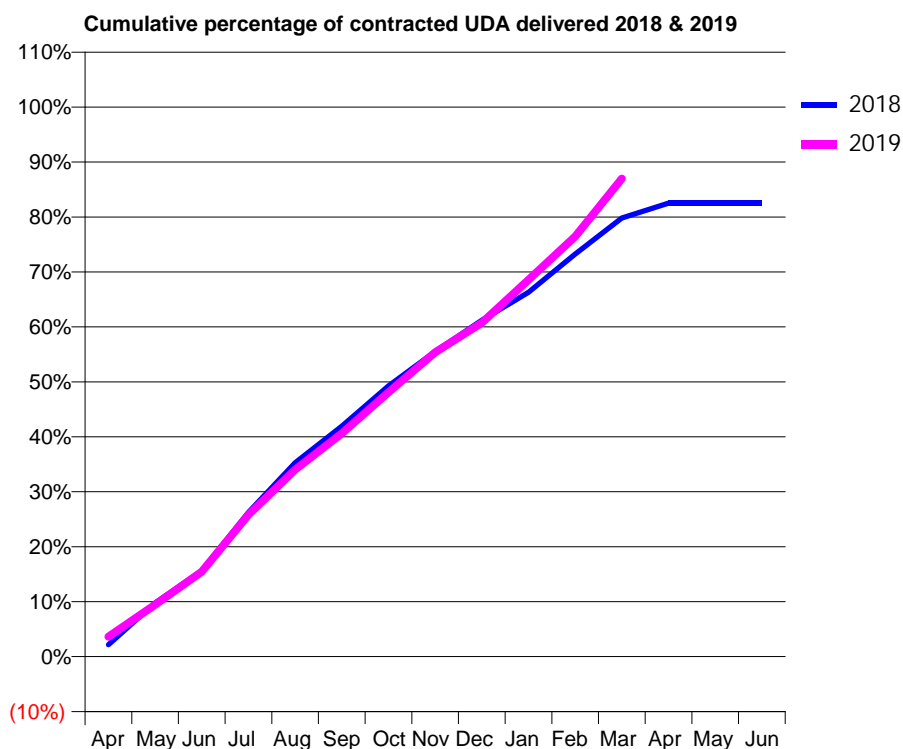
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £640,907.59 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 9,375         |                               |
| Quarter ending June 2018         | 9,134         | ↓                             |
| Quarter ending September 2018    | 9,268         | →                             |
| Quarter ending December 2018     | 9,191         | →                             |
| Quarter ending March 2019        | 9,267         | →                             |
| <b>Variance since March 2018</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 577                               | 906    |
| May       | 2,587                             | 2,364  |
| June      | 4,131                             | 3,861  |
| July      | 6,952                             | 6,449  |
| August    | 9,350                             | 8,509  |
| September | 11,107                            | 10,154 |
| October   | 13,058                            | 12,022 |
| November  | 14,717                            | 13,839 |
| December  | 16,213                            | 15,185 |
| January   | 17,566                            | 17,139 |
| February  | 19,413                            | 19,115 |
| March     | 21,150                            | 21,747 |
| April     | 21,868                            |        |
| May       | 21,868                            |        |
| June      | 21,865                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 143      | 2,687       | 5.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 876      | 8,541       | 10.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,386    | 2,687       | 51.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,962    | 8,541       | 46.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 881      | 10,864      | 8.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 46       | 10,864      | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 93       | 10,864      | 0.9%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

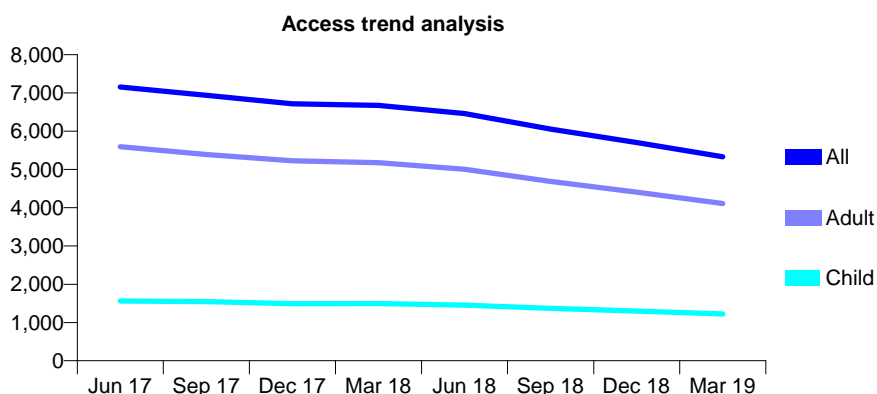
## Q70 - Vital Signs At a Glance Contract Report for 101435/0045 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 02/04/2006   |
| Contract end date    |              |

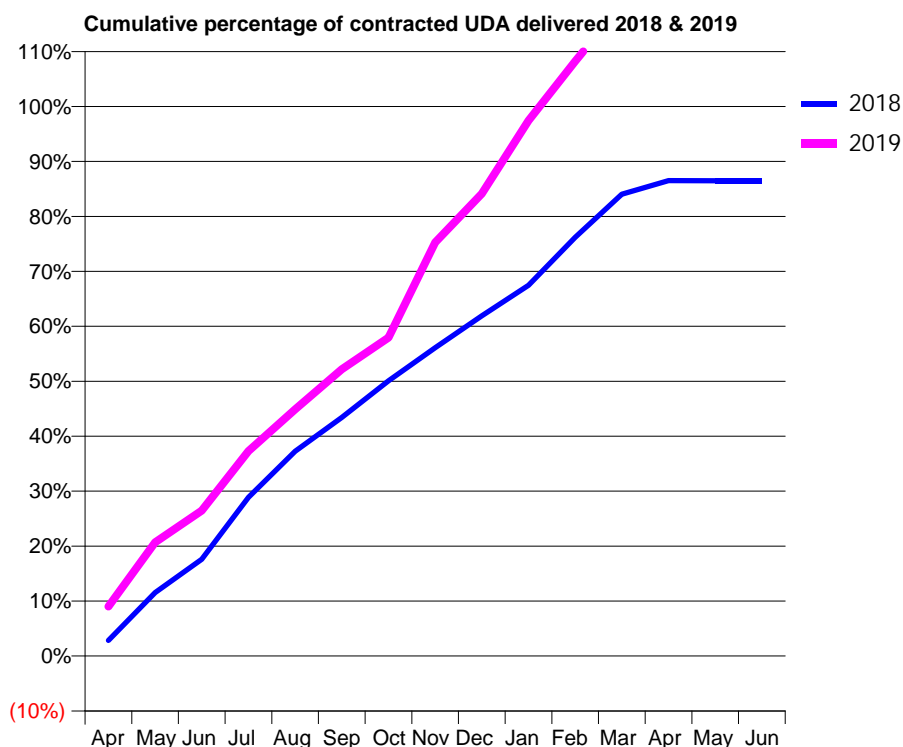
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £236,360.05 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 6,674          |                               |
| Quarter ending June 2018         | 6,462          | ↓                             |
| Quarter ending September 2018    | 6,054          | ↓                             |
| Quarter ending December 2018     | 5,706          | ↓                             |
| Quarter ending March 2019        | 5,330          | ↓                             |
| <b>Variance since March 2018</b> | <b>(20.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 699                               | 901    |
| May       | 2,834                             | 2,069  |
| June      | 4,313                             | 2,646  |
| July      | 7,074                             | 3,729  |
| August    | 9,128                             | 4,491  |
| September | 10,636                            | 5,216  |
| October   | 12,267                            | 5,794  |
| November  | 13,744                            | 7,527  |
| December  | 15,165                            | 8,413  |
| January   | 16,526                            | 9,743  |
| February  | 18,669                            | 10,823 |
| March     | 20,587                            | 11,849 |
| April     | 21,195                            |        |
| May       | 21,189                            |        |
| June      | 21,189                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 1,310       | 6.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 538      | 4,509       | 11.9%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 628      | 1,310       | 47.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,144    | 4,509       | 47.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 529      | 5,566       | 9.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 5,566       | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 5,566       | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

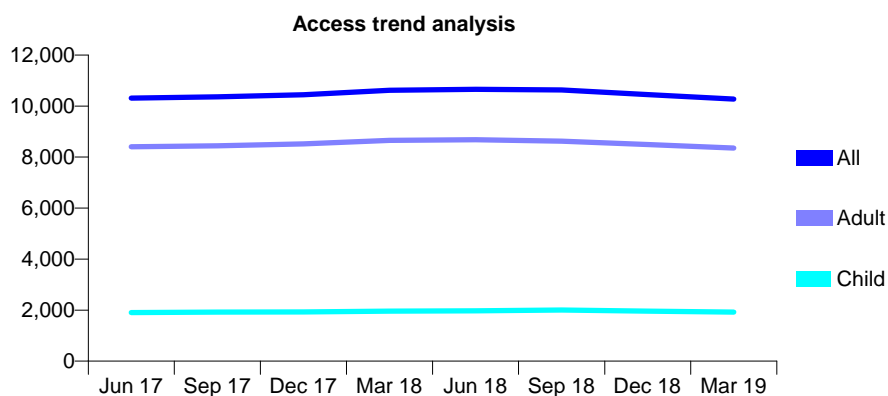
## Q70 - Vital Signs At a Glance Contract Report for 101435/0046 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 16/10/2006   |
| Contract end date    |              |

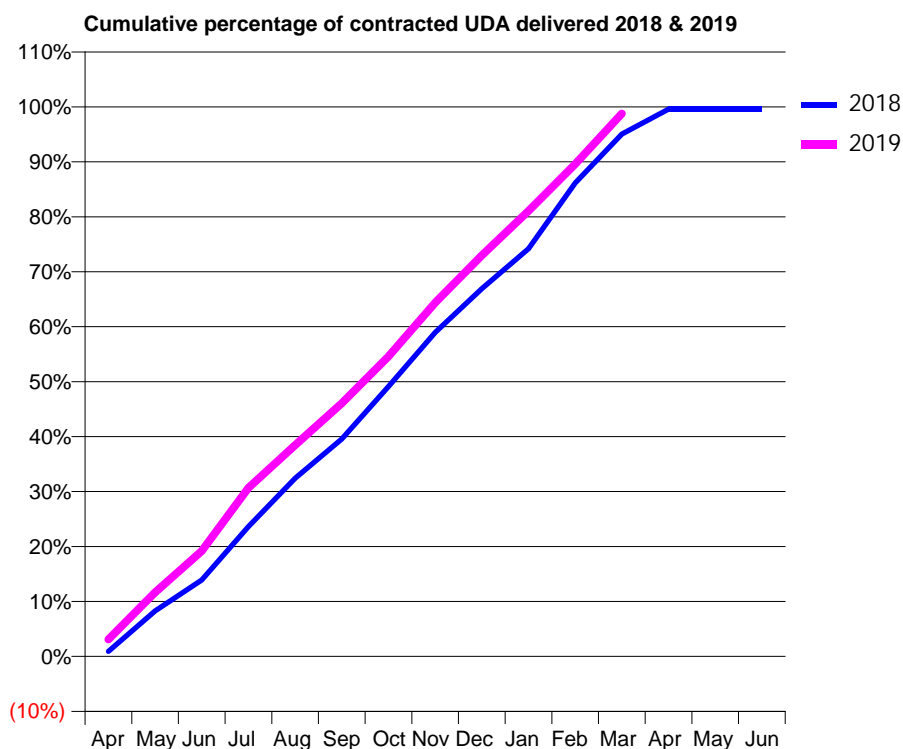
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,000      |
| Carry forward general activity (UDA)        | 119         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £689,373.73 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 10,615        |                               |
| Quarter ending June 2018         | 10,657        | →                             |
| Quarter ending September 2018    | 10,632        | →                             |
| Quarter ending December 2018     | 10,449        | ↓                             |
| Quarter ending March 2019        | 10,270        | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 260                               | 872    |
| May       | 2,320                             | 3,263  |
| June      | 3,895                             | 5,373  |
| July      | 6,619                             | 8,594  |
| August    | 9,080                             | 10,763 |
| September | 11,082                            | 12,895 |
| October   | 13,751                            | 15,284 |
| November  | 16,505                            | 18,023 |
| December  | 18,735                            | 20,430 |
| January   | 20,778                            | 22,695 |
| February  | 24,128                            | 25,090 |
| March     | 26,610                            | 27,649 |
| April     | 27,883                            |        |
| May       | 27,881                            |        |
| June      | 27,880                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 119      | 2,690       | 4.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,236    | 10,794      | 11.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,594    | 2,690       | 59.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,594    | 10,794      | 51.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,200    | 12,986      | 9.2%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 46       | 12,986      | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 197      | 12,986      | 1.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

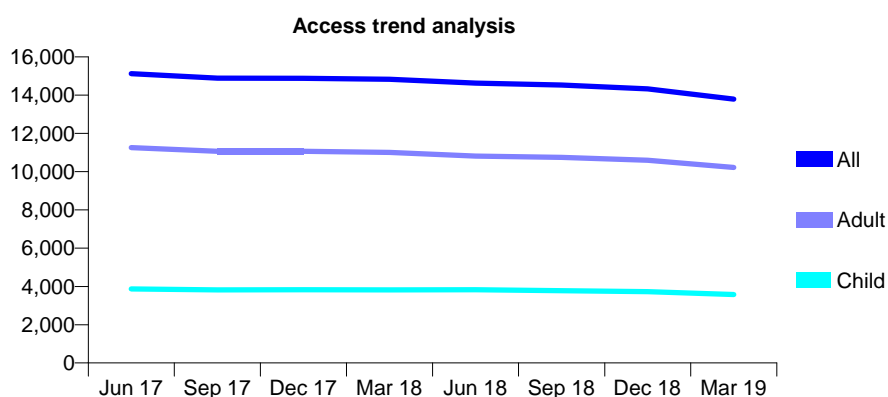
## Q70 - Vital Signs At a Glance Contract Report for 101435/0058 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/03/2007   |
| Contract end date    |              |

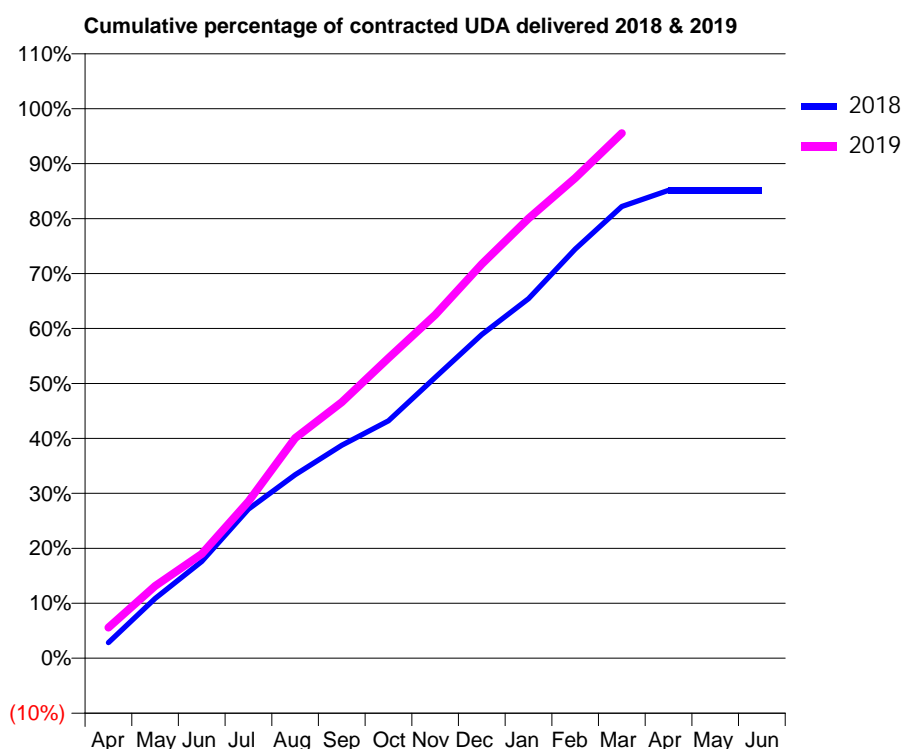
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 37,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £883,580.82 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 14,823        |                               |
| Quarter ending June 2018         | 14,631        | ↓                             |
| Quarter ending September 2018    | 14,524        | →                             |
| Quarter ending December 2018     | 14,321        | ↓                             |
| Quarter ending March 2019        | 13,792        | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,297                             | 2,093  |
| May       | 4,951                             | 4,924  |
| June      | 8,012                             | 7,119  |
| July      | 12,336                            | 10,698 |
| August    | 15,192                            | 15,024 |
| September | 17,627                            | 17,465 |
| October   | 19,664                            | 20,480 |
| November  | 23,249                            | 23,424 |
| December  | 26,804                            | 26,900 |
| January   | 29,757                            | 30,003 |
| February  | 33,867                            | 32,767 |
| March     | 37,402                            | 35,825 |
| April     | 38,738                            |        |
| May       | 38,738                            |        |
| June      | 38,741                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 280      | 4,516       | 6.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,258    | 11,705      | 10.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,250    | 4,516       | 49.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,227    | 11,705      | 44.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,846    | 15,669      | 11.8%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 15,669      | 0.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 184      | 15,669      | 1.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

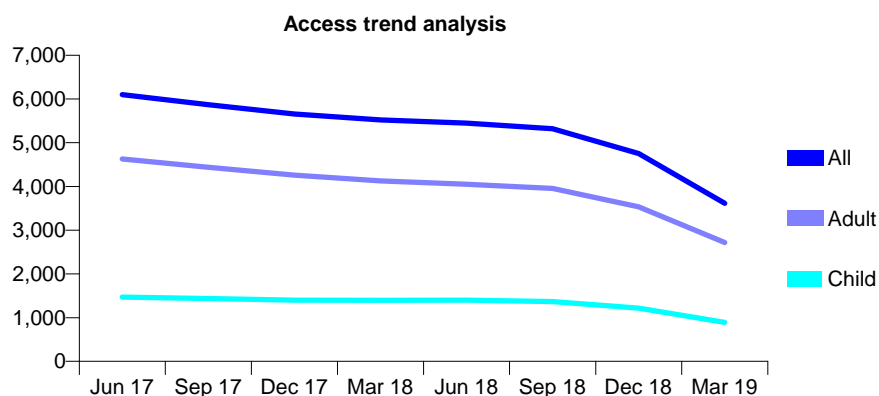
## Q70 - Vital Signs At a Glance Contract Report for 101435/0079 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 02/01/2008   |
| Contract end date    | 30/11/2018   |

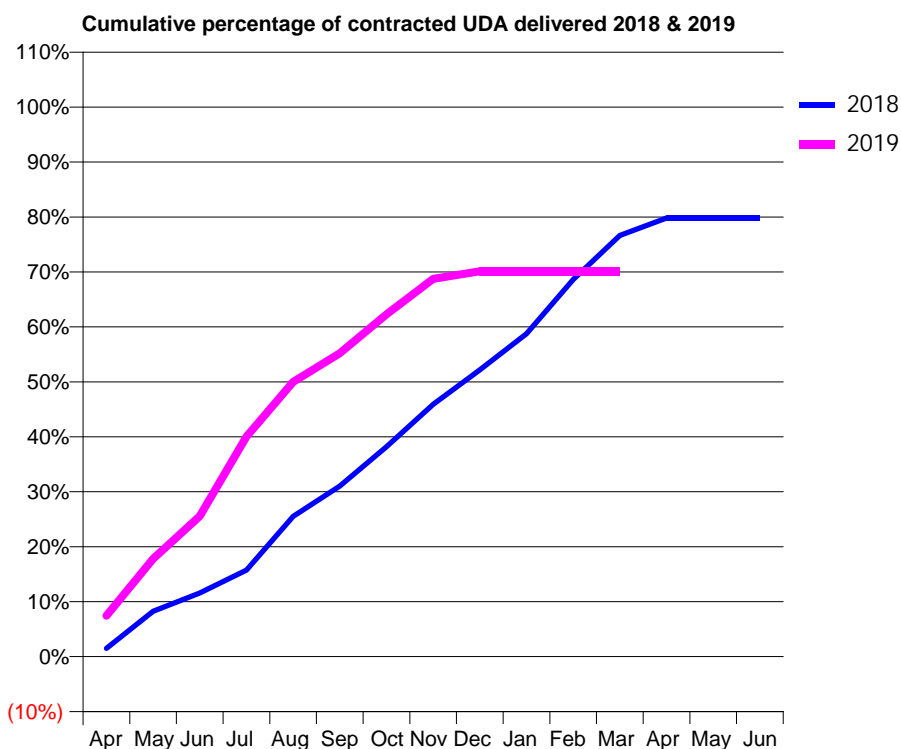
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,333      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £280,410.18 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 5,523          |                               |
| Quarter ending June 2018         | 5,449          | ↓                             |
| Quarter ending September 2018    | 5,320          | ↓                             |
| Quarter ending December 2018     | 4,753          | ↓                             |
| Quarter ending March 2019        | 3,613          | ↓                             |
| <b>Variance since March 2018</b> | <b>(34.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 259                               | 843   |
| May       | 1,403                             | 2,021 |
| June      | 1,969                             | 2,898 |
| July      | 2,676                             | 4,535 |
| August    | 4,337                             | 5,668 |
| September | 5,275                             | 6,256 |
| October   | 6,497                             | 7,060 |
| November  | 7,801                             | 7,790 |
| December  | 8,873                             | 7,946 |
| January   | 9,988                             | 7,946 |
| February  | 11,670                            | 7,946 |
| March     | 13,025                            | 7,946 |
| April     | 13,567                            |       |
| May       | 13,567                            |       |
| June      | 13,567                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 1,175       | 5.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 399      | 3,202       | 12.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 705      | 1,175       | 60.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,840    | 3,202       | 57.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 391      | 4,144       | 9.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 4,144       | 0.9%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 4,144       | 1.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

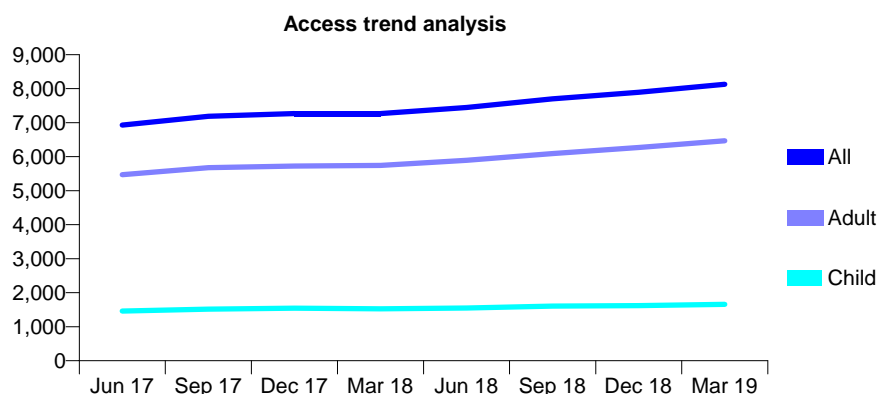
## Q70 - Vital Signs At a Glance Contract Report for 101435/0092 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2008   |
| Contract end date    |              |

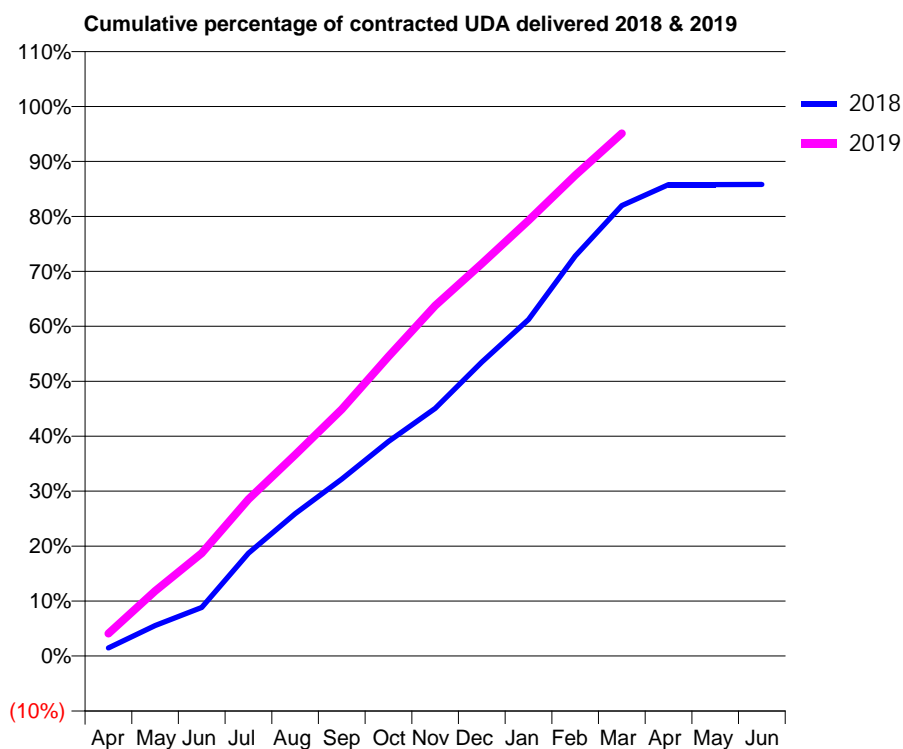
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £553,961.03 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 7,270        |                               |
| Quarter ending June 2018         | 7,448        | ↑                             |
| Quarter ending September 2018    | 7,699        | ↑                             |
| Quarter ending December 2018     | 7,895        | ↑                             |
| Quarter ending March 2019        | 8,129        | ↑                             |
| <b>Variance since March 2018</b> | <b>11.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 329                               | 921    |
| May       | 1,250                             | 2,670  |
| June      | 1,989                             | 4,210  |
| July      | 4,210                             | 6,416  |
| August    | 5,829                             | 8,242  |
| September | 7,242                             | 10,096 |
| October   | 8,780                             | 12,268 |
| November  | 10,143                            | 14,348 |
| December  | 12,031                            | 16,067 |
| January   | 13,779                            | 17,834 |
| February  | 16,379                            | 19,678 |
| March     | 18,440                            | 21,394 |
| April     | 19,296                            |        |
| May       | 19,296                            |        |
| June      | 19,303                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 2,466       | 3.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 888      | 9,064       | 9.8%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,594    | 2,466       | 64.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,317    | 9,064       | 47.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 944      | 11,146      | 8.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 71       | 11,146      | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 77       | 11,146      | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



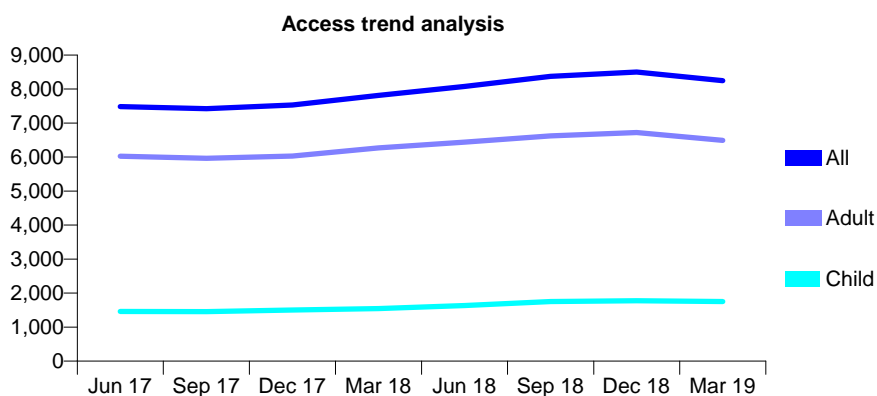
## Q70 - Vital Signs At a Glance Contract Report for 101435/0094 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2008   |
| Contract end date    |              |

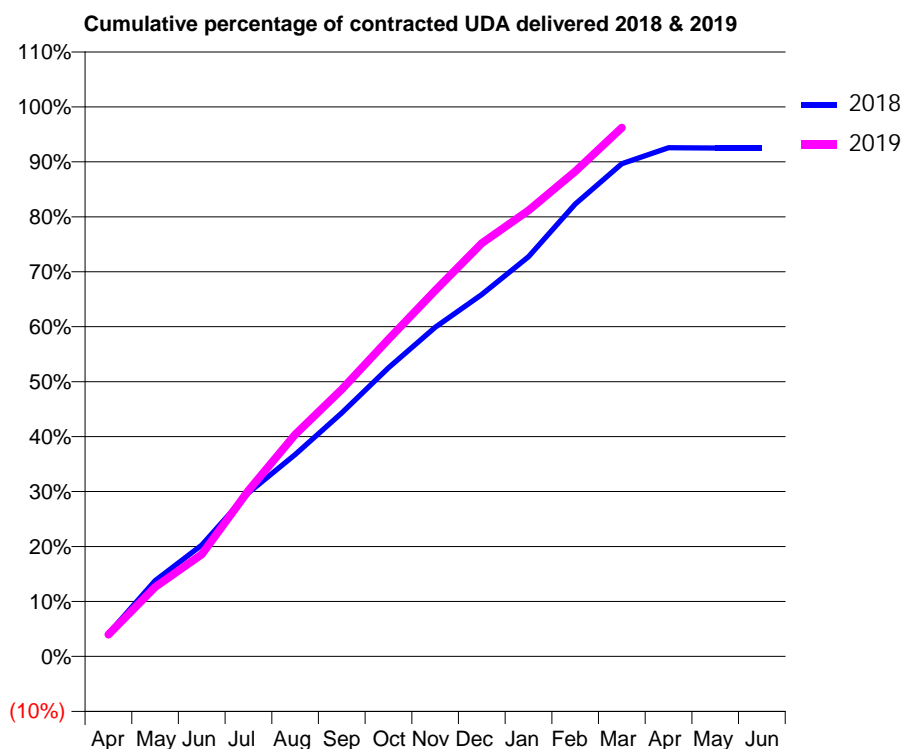
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,873      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £485,466.72 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,815       |                               |
| Quarter ending June 2018         | 8,076       | ↑                             |
| Quarter ending September 2018    | 8,375       | ↑                             |
| Quarter ending December 2018     | 8,499       | →                             |
| Quarter ending March 2019        | 8,244       | ↓                             |
| <b>Variance since March 2018</b> | <b>5.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 866                               | 829    |
| May       | 2,882                             | 2,634  |
| June      | 4,228                             | 3,875  |
| July      | 6,217                             | 6,302  |
| August    | 7,665                             | 8,424  |
| September | 9,245                             | 10,145 |
| October   | 10,965                            | 12,041 |
| November  | 12,498                            | 13,903 |
| December  | 13,743                            | 15,694 |
| January   | 15,184                            | 16,933 |
| February  | 17,181                            | 18,422 |
| March     | 18,713                            | 20,082 |
| April     | 19,323                            |        |
| May       | 19,313                            |        |
| June      | 19,312                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 125      | 2,377       | 5.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,285    | 8,900       | 14.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,387    | 2,377       | 58.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,567    | 8,900       | 51.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,566    | 10,934      | 14.3%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 10,934      | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 79       | 10,934      | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

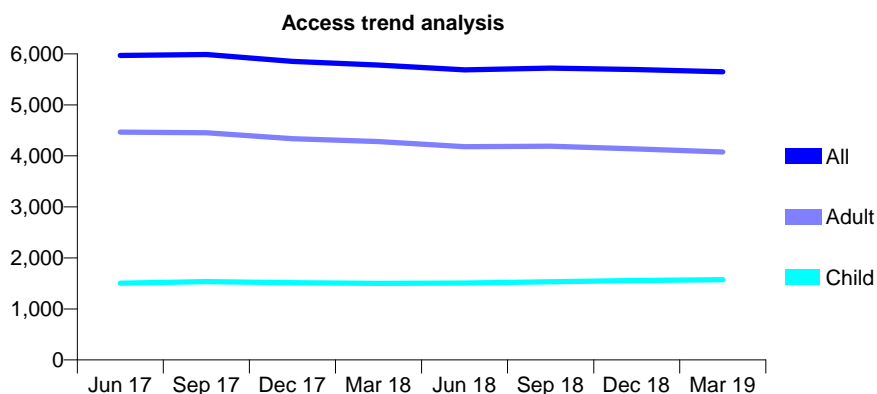
## Q70 - Vital Signs At a Glance Contract Report for 101435/0104 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2008   |
| Contract end date    |              |

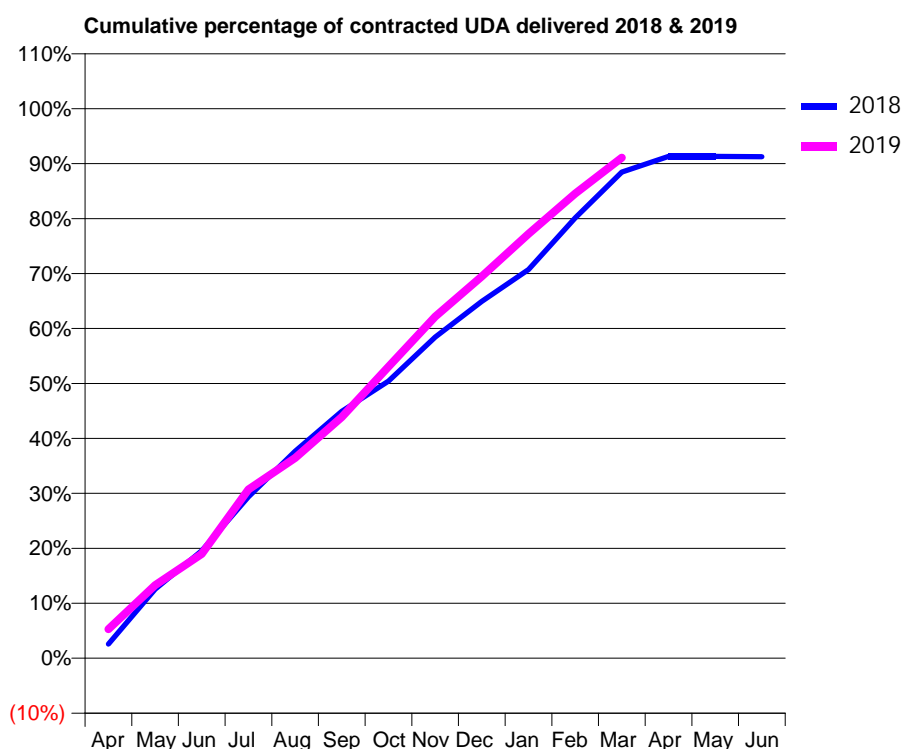
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £462,367.96 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,783         |                               |
| Quarter ending June 2018         | 5,688         | ↓                             |
| Quarter ending September 2018    | 5,722         | →                             |
| Quarter ending December 2018     | 5,694         | →                             |
| Quarter ending March 2019        | 5,648         | →                             |
| <b>Variance since March 2018</b> | <b>(2.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 478    | 977    |
| May       | 2,328  | 2,461  |
| June      | 3,617  | 3,506  |
| July      | 5,435  | 5,680  |
| August    | 6,971  | 6,745  |
| September | 8,313  | 8,118  |
| October   | 9,332  | 9,812  |
| November  | 10,813 | 11,501 |
| December  | 12,010 | 12,852 |
| January   | 13,084 | 14,285 |
| February  | 14,824 | 15,645 |
| March     | 16,365 | 16,852 |
| April     | 16,891 |        |
| May       | 16,892 |        |
| June      | 16,883 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 119      | 2,529       | 4.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 514      | 5,432       | 9.5%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,602    | 2,529       | 63.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,005    | 5,432       | 55.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 384      | 7,720       | 5.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 54       | 7,720       | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 80       | 7,720       | 1.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

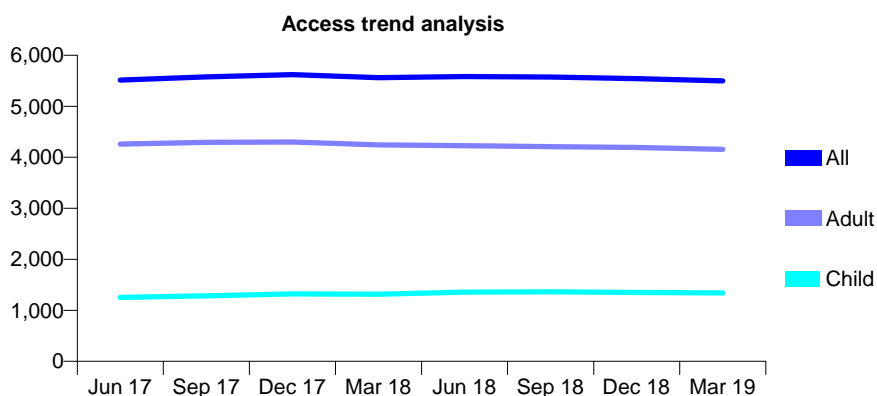
## Q70 - Vital Signs At a Glance Contract Report for 101435/0105 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | IDH Limited  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2008   |
| Contract end date    |              |

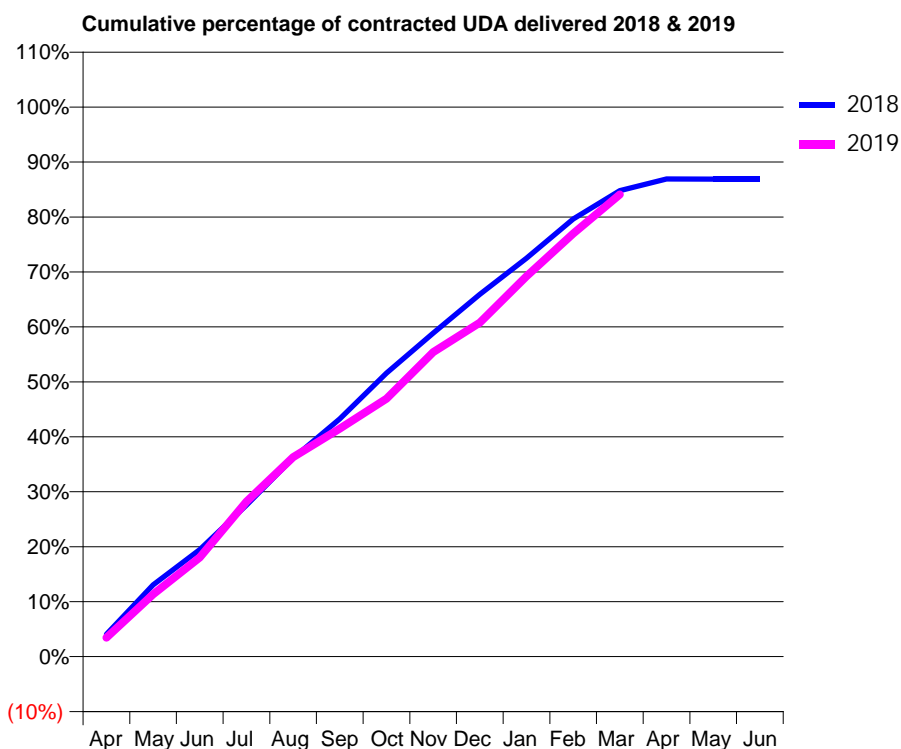
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £332,257.28 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,560         |                               |
| Quarter ending June 2018         | 5,584         | →                             |
| Quarter ending September 2018    | 5,572         | →                             |
| Quarter ending December 2018     | 5,542         | →                             |
| Quarter ending March 2019        | 5,496         | →                             |
| <b>Variance since March 2018</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 548                               | 468    |
| May       | 1,765                             | 1,532  |
| June      | 2,628                             | 2,436  |
| July      | 3,724                             | 3,808  |
| August    | 4,876                             | 4,904  |
| September | 5,840                             | 5,602  |
| October   | 6,966                             | 6,336  |
| November  | 7,951                             | 7,479  |
| December  | 8,899                             | 8,205  |
| January   | 9,788                             | 9,344  |
| February  | 10,751                            | 10,394 |
| March     | 11,449                            | 11,353 |
| April     | 11,732                            |        |
| May       | 11,730                            |        |
| June      | 11,730                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 1,899       | 4.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 489      | 5,457       | 9.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,089    | 1,899       | 57.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,274    | 5,457       | 60.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 453      | 7,211       | 6.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 7,211       | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 7,211       | 0.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

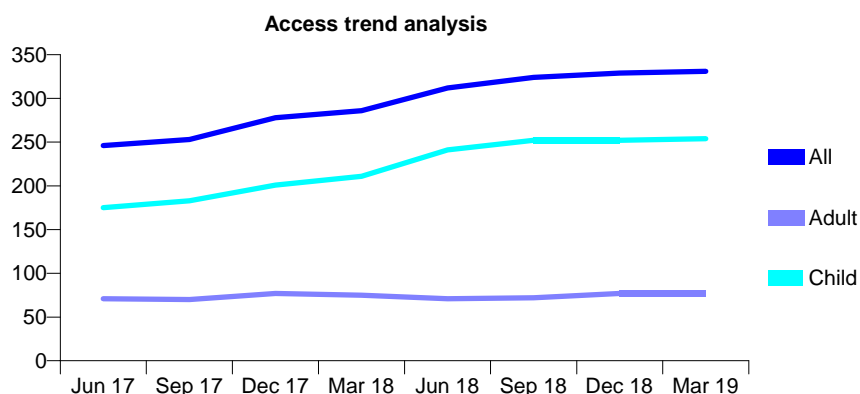
## Q70 - Vital Signs At a Glance Contract Report for 101680/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | Mrs S Robinson |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/09/2012     |
| Contract end date    |                |

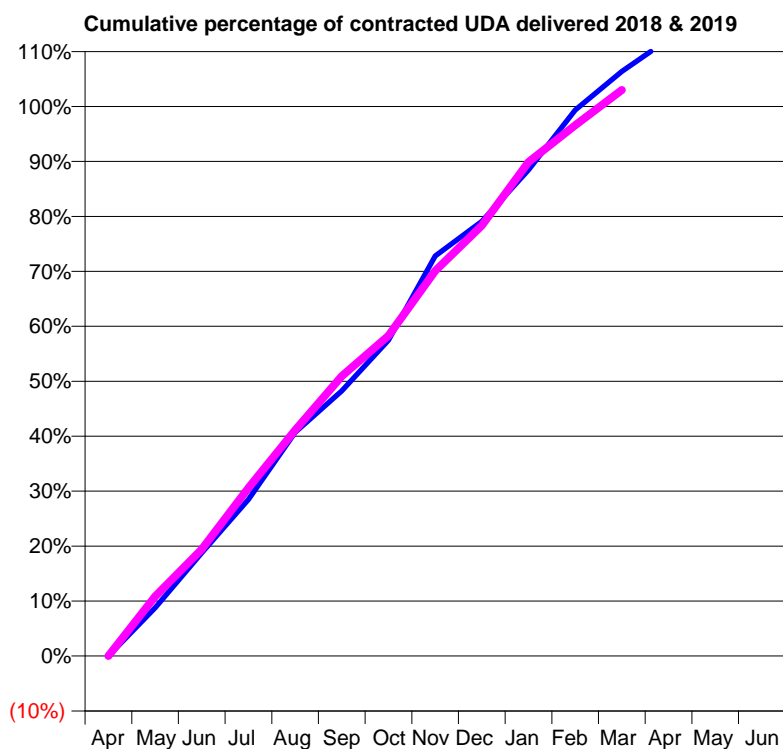
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 600        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £13,349.31 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 286          |                               |
| Quarter ending June 2018         | 312          | ↑                             |
| Quarter ending September 2018    | 324          | ↑                             |
| Quarter ending December 2018     | 329          | →                             |
| Quarter ending March 2019        | 331          | →                             |
| <b>Variance since March 2018</b> | <b>15.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 53                                | 65   |
| June      | 113                               | 116  |
| July      | 171                               | 184  |
| August    | 244                               | 247  |
| September | 290                               | 306  |
| October   | 345                               | 350  |
| November  | 437                               | 421  |
| December  | 474                               | 470  |
| January   | 531                               | 539  |
| February  | 596                               | 580  |
| March     | 638                               | 618  |
| April     | 673                               |      |
| May       | 682                               |      |
| June      | 682                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 411         | 7.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 83          | 9.6%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 234      | 411         | 56.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 52       | 83          | 62.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 460         | 4.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 460         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 460         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

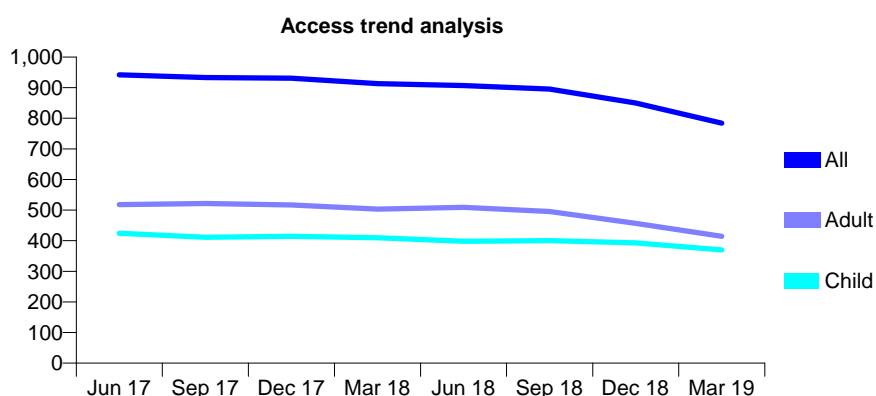
## Q70 - Vital Signs At a Glance Contract Report for 101923/0001 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | Bounty Road Dental Practice Partnership |
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/04/2009                              |
| Contract end date    |   |

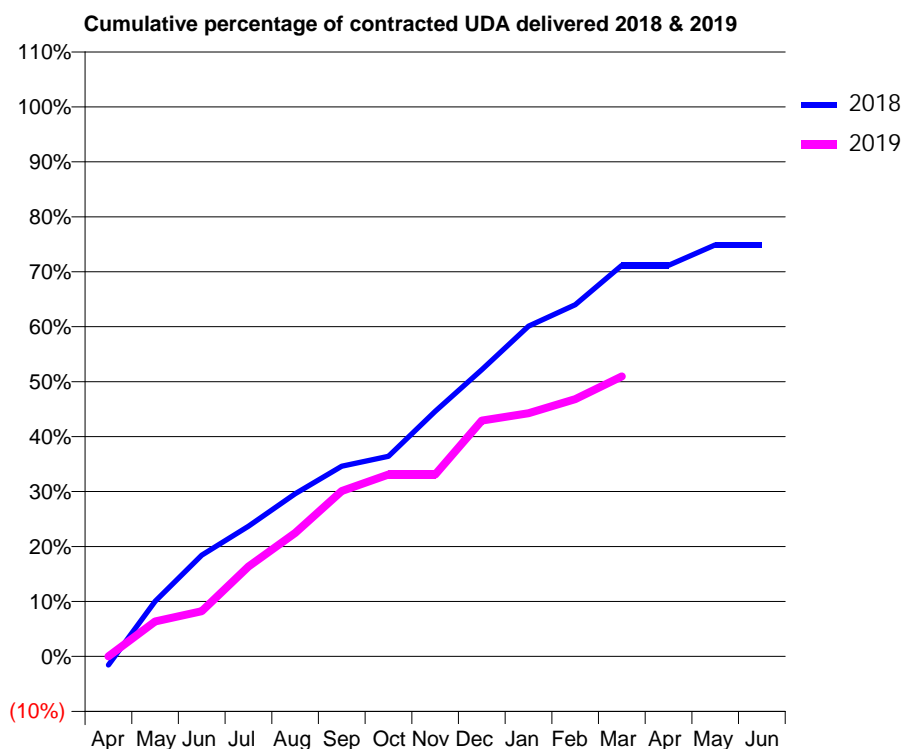
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £66,924.41 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 913            |                               |
| Quarter ending June 2018         | 907            | →                             |
| Quarter ending September 2018    | 895            | ↓                             |
| Quarter ending December 2018     | 850            | ↓                             |
| Quarter ending March 2019        | 784            | ↓                             |
| <b>Variance since March 2018</b> | <b>(14.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -48                               | 0     |
| May       | 301                               | 191   |
| June      | 553                               | 247   |
| July      | 711                               | 490   |
| August    | 888                               | 674   |
| September | 1,038                             | 903   |
| October   | 1,093                             | 993   |
| November  | 1,338                             | 993   |
| December  | 1,566                             | 1,287 |
| January   | 1,803                             | 1,328 |
| February  | 1,920                             | 1,404 |
| March     | 2,135                             | 1,529 |
| April     | 2,135                             |       |
| May       | 2,246                             |       |
| June      | 2,246                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 515         | 6.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 63       | 499         | 12.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 342      | 515         | 66.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 288      | 499         | 57.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 91       | 947         | 9.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 947         | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 947         | 1.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

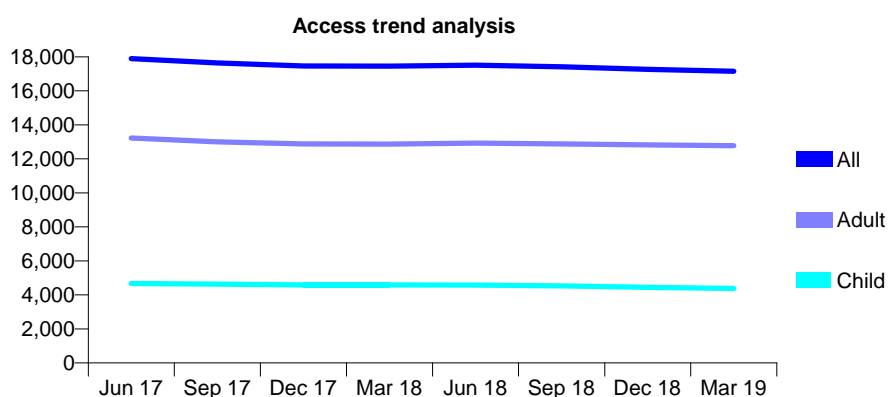
## Q70 - Vital Signs At a Glance Contract Report for 102482/0001 - March 2019

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Marfield Saint James Partnership |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/04/2011                       |
| Contract end date    |                                  |

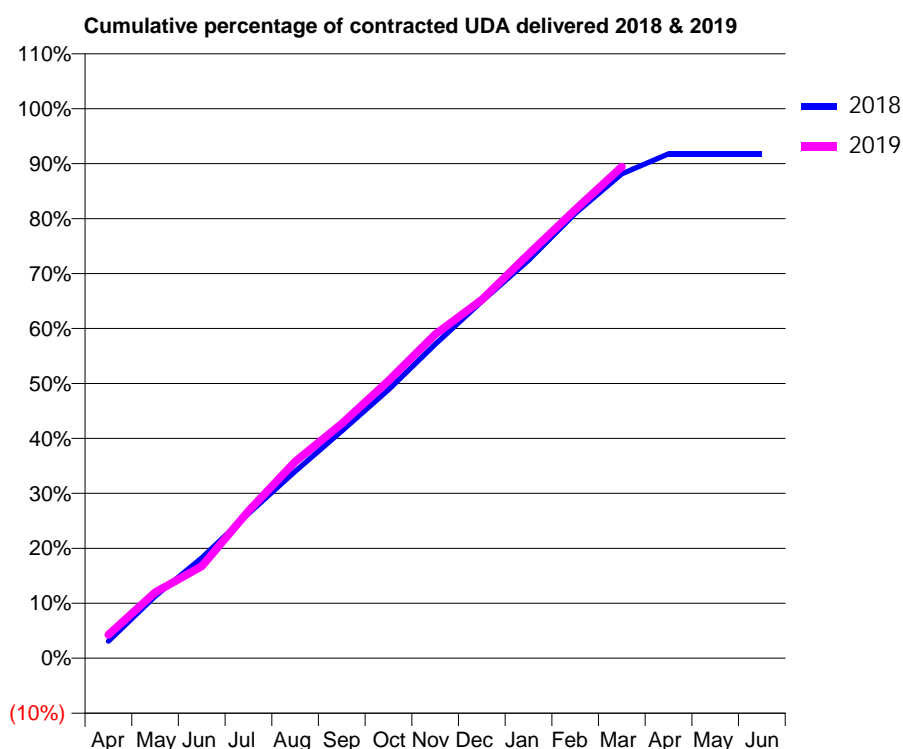
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 45,758        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,515,500.80 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 17,458        |                               |
| Quarter ending June 2018         | 17,508        | →                             |
| Quarter ending September 2018    | 17,415        | →                             |
| Quarter ending December 2018     | 17,268        | →                             |
| Quarter ending March 2019        | 17,152        | →                             |
| <b>Variance since March 2018</b> | <b>(1.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 1,432  | 1,947  |
| May       | 5,172  | 5,481  |
| June      | 8,347  | 7,654  |
| July      | 12,039 | 12,256 |
| August    | 15,566 | 16,371 |
| September | 18,913 | 19,532 |
| October   | 22,358 | 23,103 |
| November  | 26,145 | 26,966 |
| December  | 29,711 | 29,843 |
| January   | 33,132 | 33,638 |
| February  | 37,042 | 37,344 |
| March     | 40,328 | 40,917 |
| April     | 42,001 |        |
| May       | 41,998 |        |
| June      | 42,000 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 413      | 7,366       | 5.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,999    | 19,243      | 10.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 5,261    | 7,366       | 71.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 12,929   | 19,243      | 67.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,641    | 25,641      | 6.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 121      | 25,641      | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 57       | 25,641      | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

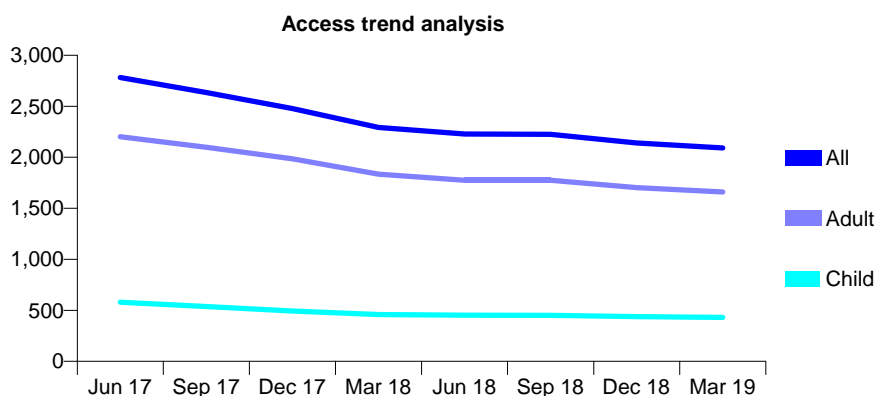
## Q70 - Vital Signs At a Glance Contract Report for 102571/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Dr R Mihoc   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2010   |
| Contract end date    |              |

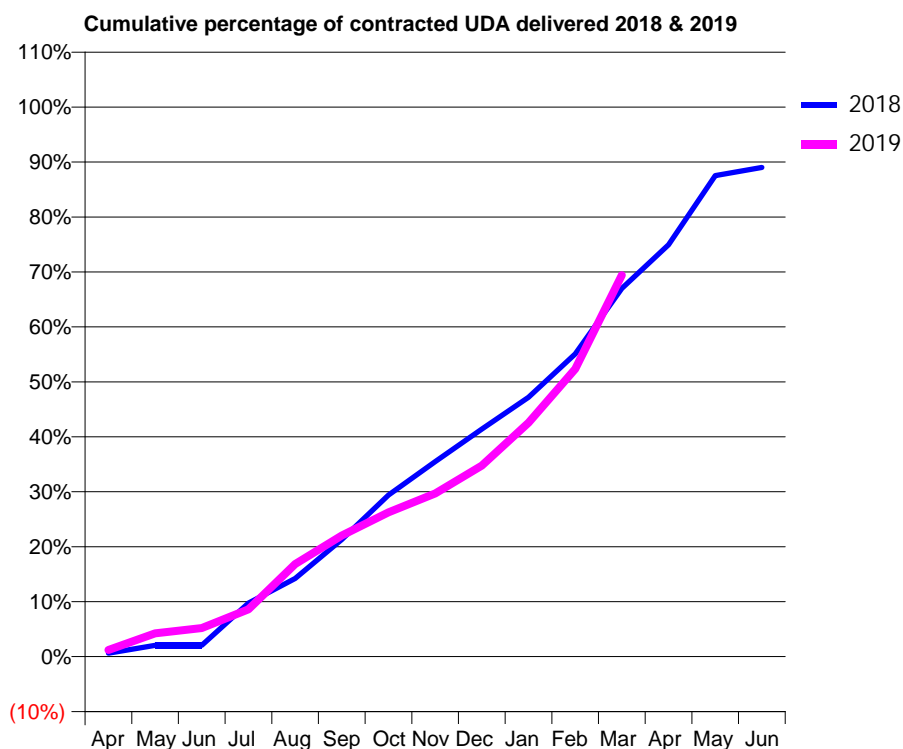
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,421       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £140,641.54 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,292         |                               |
| Quarter ending June 2018         | 2,228         | ↓                             |
| Quarter ending September 2018    | 2,225         | →                             |
| Quarter ending December 2018     | 2,141         | ↓                             |
| Quarter ending March 2019        | 2,092         | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 42                                | 79    |
| May       | 132                               | 272   |
| June      | 132                               | 334   |
| July      | 625                               | 553   |
| August    | 914                               | 1,082 |
| September | 1,367                             | 1,416 |
| October   | 1,887                             | 1,687 |
| November  | 2,278                             | 1,907 |
| December  | 2,659                             | 2,232 |
| January   | 3,029                             | 2,733 |
| February  | 3,537                             | 3,362 |
| March     | 4,301                             | 4,458 |
| April     | 4,812                             |       |
| May       | 5,619                             |       |
| June      | 5,715                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 449         | 2.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 105      | 1,841       | 5.7%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 183      | 449         | 40.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 834      | 1,841       | 45.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 1,886       | 0.2%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 1,886       | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,886       | 0.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

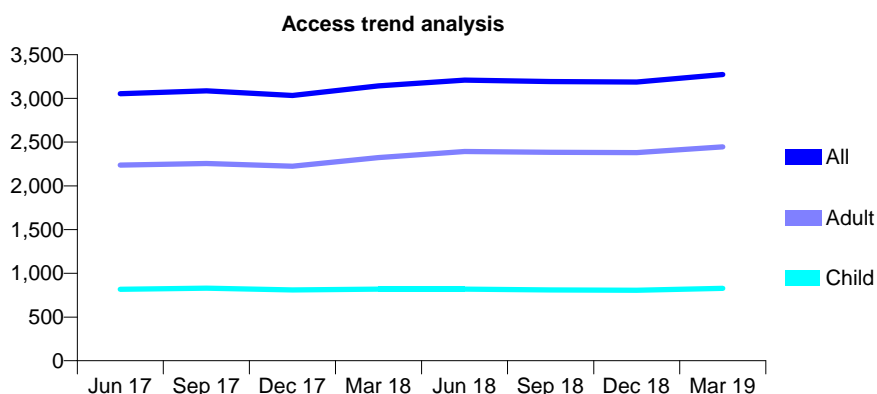
## Q70 - Vital Signs At a Glance Contract Report for 102938/0001 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Milford Dental Practice Partnership |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General and Orthodontic             |
| Contract start date  | 01/04/2011                          |
| Contract end date    |                                     |

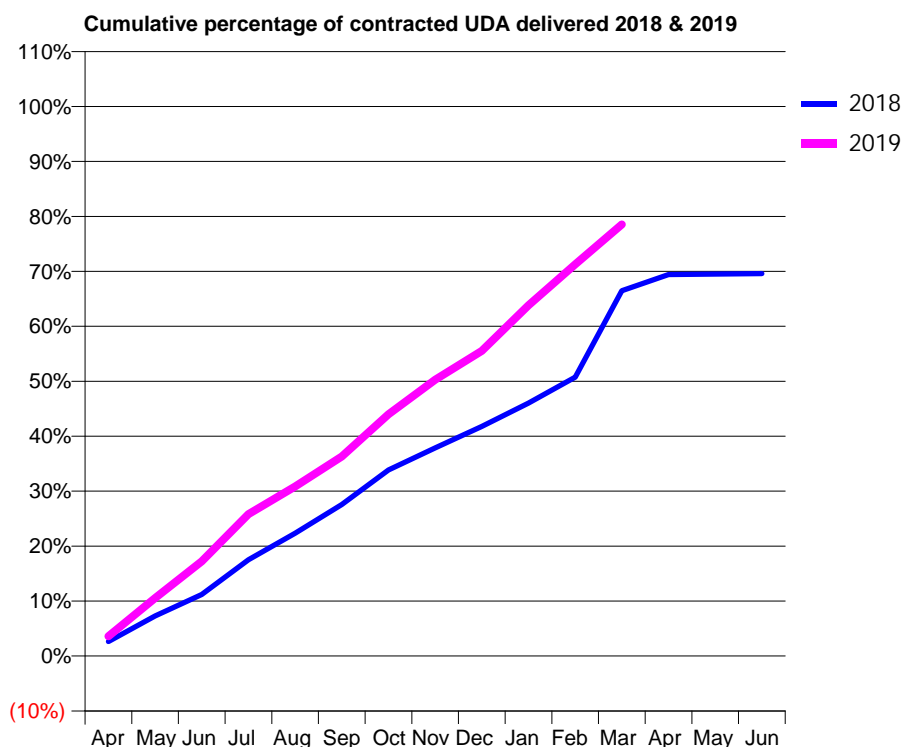
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,405      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 2,368       |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £411,559.27 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,143       |                               |
| Quarter ending June 2018         | 3,210       | ↑                             |
| Quarter ending September 2018    | 3,193       | →                             |
| Quarter ending December 2018     | 3,186       | →                             |
| Quarter ending March 2019        | 3,274       | ↑                             |
| <b>Variance since March 2018</b> | <b>4.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 275                               | 374   |
| May       | 758                               | 1,099 |
| June      | 1,165                             | 1,794 |
| July      | 1,824                             | 2,686 |
| August    | 2,326                             | 3,210 |
| September | 2,868                             | 3,777 |
| October   | 3,525                             | 4,578 |
| November  | 3,940                             | 5,233 |
| December  | 4,347                             | 5,778 |
| January   | 4,789                             | 6,639 |
| February  | 5,281                             | 7,418 |
| March     | 6,916                             | 8,169 |
| April     | 7,223                             |       |
| May       | 7,232                             |       |
| June      | 7,240                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 85       | 1,474       | 5.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 547      | 3,833       | 14.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 833      | 1,474       | 56.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,366    | 3,833       | 61.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 303      | 4,747       | 6.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 4,747       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 4,747       | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



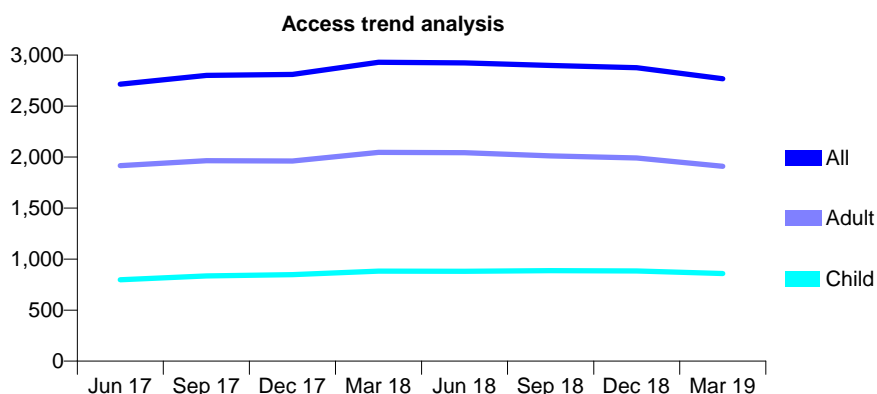
## Q70 - Vital Signs At a Glance Contract Report for 103187/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Southsea Dental Care Ltd |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/07/2008               |
| Contract end date    |                          |

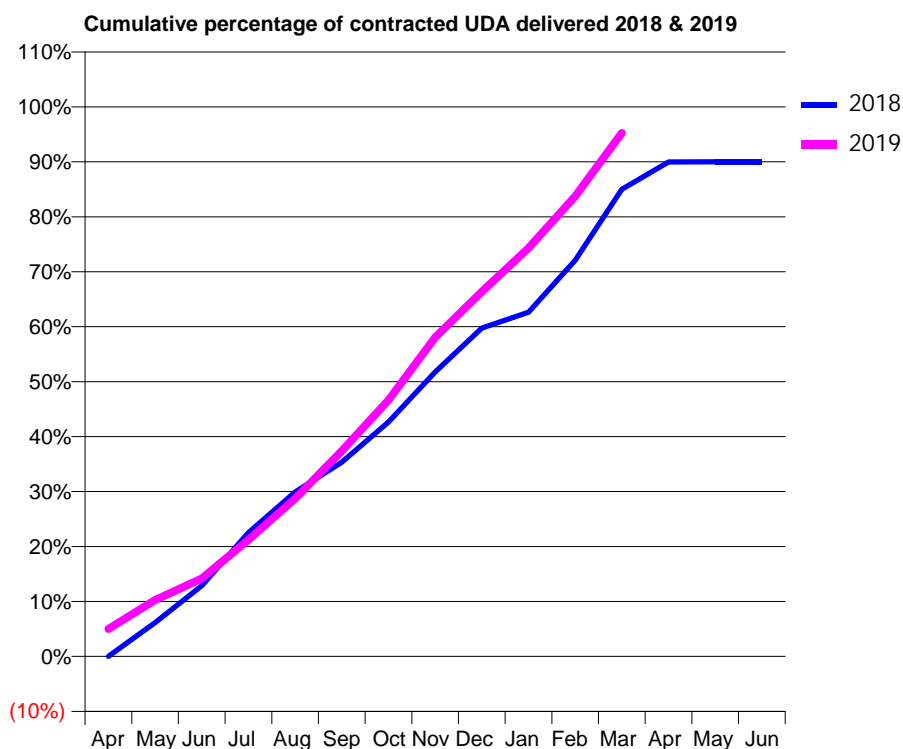
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,737       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £136,634.65 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,929         |                               |
| Quarter ending June 2018         | 2,923         | →                             |
| Quarter ending September 2018    | 2,898         | →                             |
| Quarter ending December 2018     | 2,876         | →                             |
| Quarter ending March 2019        | 2,768         | ↓                             |
| <b>Variance since March 2018</b> | <b>(5.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 286   |
| May       | 721                               | 589   |
| June      | 1,507                             | 812   |
| July      | 2,644                             | 1,218 |
| August    | 3,513                             | 1,649 |
| September | 4,148                             | 2,145 |
| October   | 5,006                             | 2,676 |
| November  | 6,077                             | 3,330 |
| December  | 7,010                             | 3,807 |
| January   | 7,350                             | 4,262 |
| February  | 8,460                             | 4,804 |
| March     | 9,977                             | 5,464 |
| April     | 10,559                            |       |
| May       | 10,564                            |       |
| June      | 10,564                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 894         | 9.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 341      | 2,101       | 16.2%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 334      | 894         | 37.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 825      | 2,101       | 39.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 492      | 2,858       | 17.2%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 2,858       | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 49       | 2,858       | 1.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

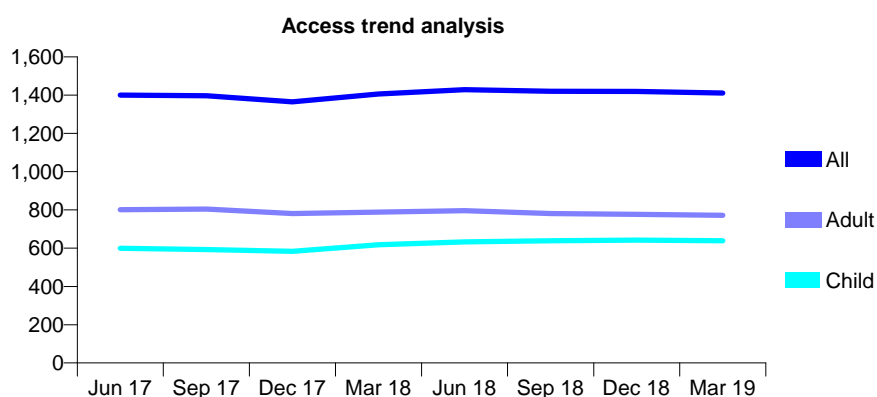
## Q70 - Vital Signs At a Glance Contract Report for 103608/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | Aaron Campbell |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/09/2011     |
| Contract end date    |                |

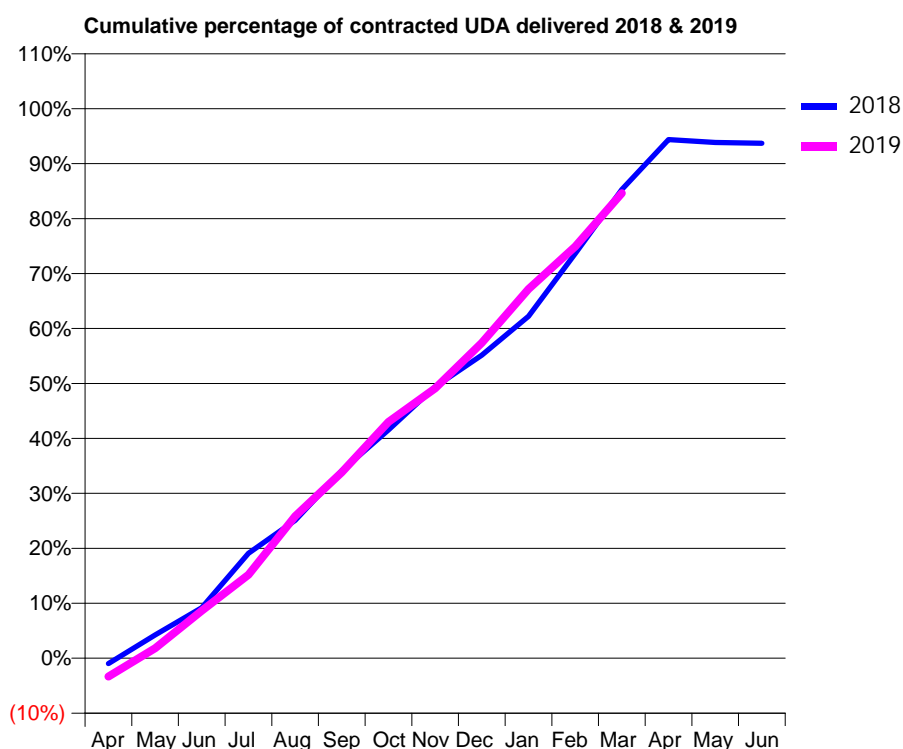
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 3,900       |
| Carry forward general activity (UDA)        | 245         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £105,416.11 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,406       |                               |
| Quarter ending June 2018         | 1,429       | →                             |
| Quarter ending September 2018    | 1,420       | →                             |
| Quarter ending December 2018     | 1,419       | →                             |
| Quarter ending March 2019        | 1,411       | →                             |
| <b>Variance since March 2018</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -39                               | -131  |
| May       | 165                               | 72    |
| June      | 358                               | 338   |
| July      | 745                               | 592   |
| August    | 979                               | 1,008 |
| September | 1,331                             | 1,319 |
| October   | 1,620                             | 1,677 |
| November  | 1,926                             | 1,916 |
| December  | 2,151                             | 2,238 |
| January   | 2,427                             | 2,620 |
| February  | 2,872                             | 2,922 |
| March     | 3,326                             | 3,300 |
| April     | 3,680                             |       |
| May       | 3,660                             |       |
| June      | 3,655                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 996         | 4.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 93       | 1,017       | 9.1%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 637      | 996         | 64.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 665      | 1,017       | 65.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 81       | 1,890       | 4.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,890       | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,890       | 0.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

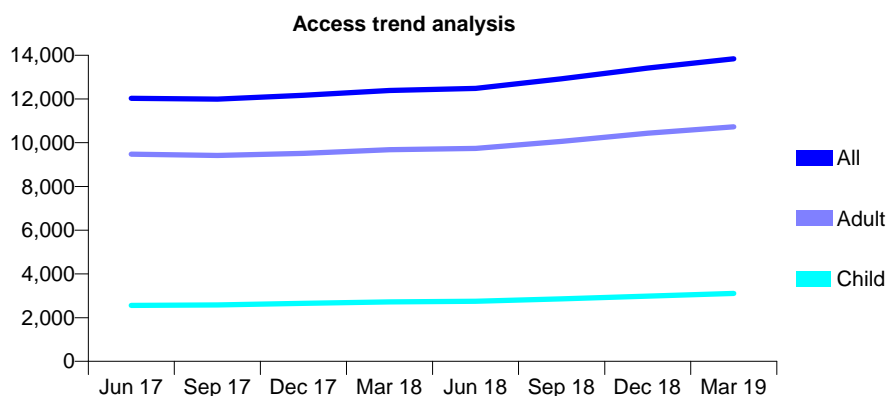
## Q70 - Vital Signs At a Glance Contract Report for 105414/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | First Choice Dental Limited |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

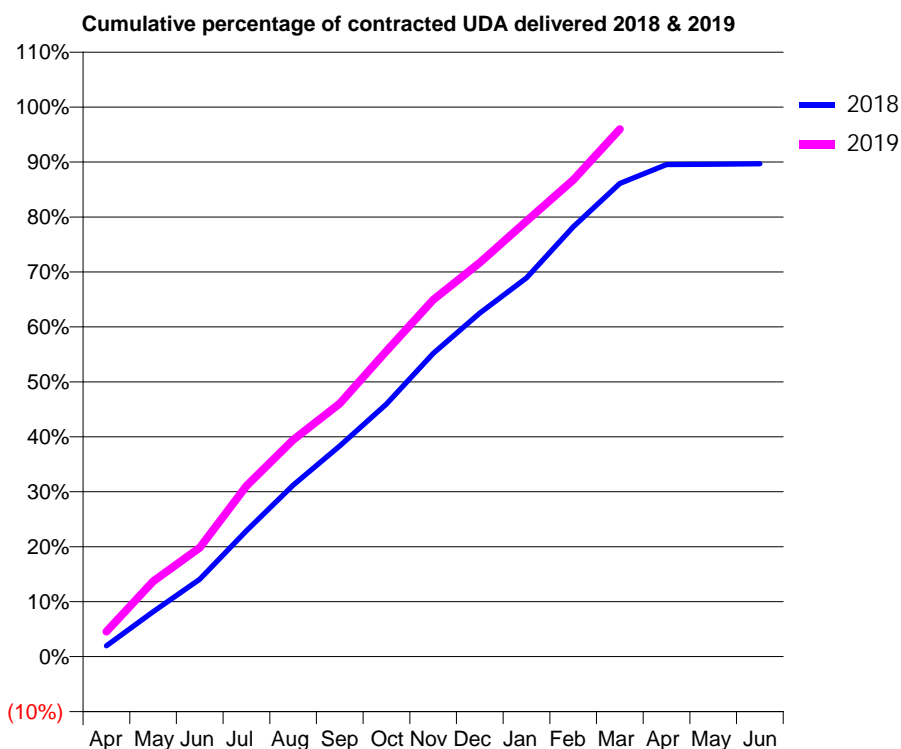
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 41,208        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,355,895.16 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 12,392       |                               |
| Quarter ending June 2018         | 12,486       | →                             |
| Quarter ending September 2018    | 12,922       | ↑                             |
| Quarter ending December 2018     | 13,411       | ↑                             |
| Quarter ending March 2019        | 13,838       | ↑                             |
| <b>Variance since March 2018</b> | <b>11.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 811                               | 1,872  |
| May       | 3,366                             | 5,642  |
| June      | 5,803                             | 8,161  |
| July      | 9,448                             | 12,791 |
| August    | 12,860                            | 16,258 |
| September | 15,806                            | 18,985 |
| October   | 18,949                            | 22,920 |
| November  | 22,734                            | 26,755 |
| December  | 25,755                            | 29,541 |
| January   | 28,394                            | 32,660 |
| February  | 32,229                            | 35,748 |
| March     | 35,479                            | 39,545 |
| April     | 36,894                            |        |
| May       | 36,911                            |        |
| June      | 36,950                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 294      | 4,509       | 6.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,535    | 13,689      | 11.2%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,531    | 4,509       | 56.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,837    | 13,689      | 42.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,082    | 17,600      | 6.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 121      | 17,600      | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 230      | 17,600      | 1.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

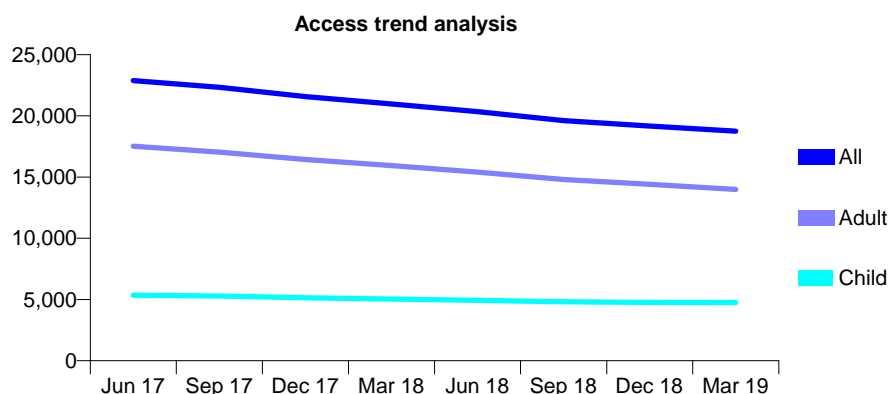
## Q70 - Vital Signs At a Glance Contract Report for 105414/0006 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | First Choice Dental Limited |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 02/04/2006                  |
| Contract end date    |                             |

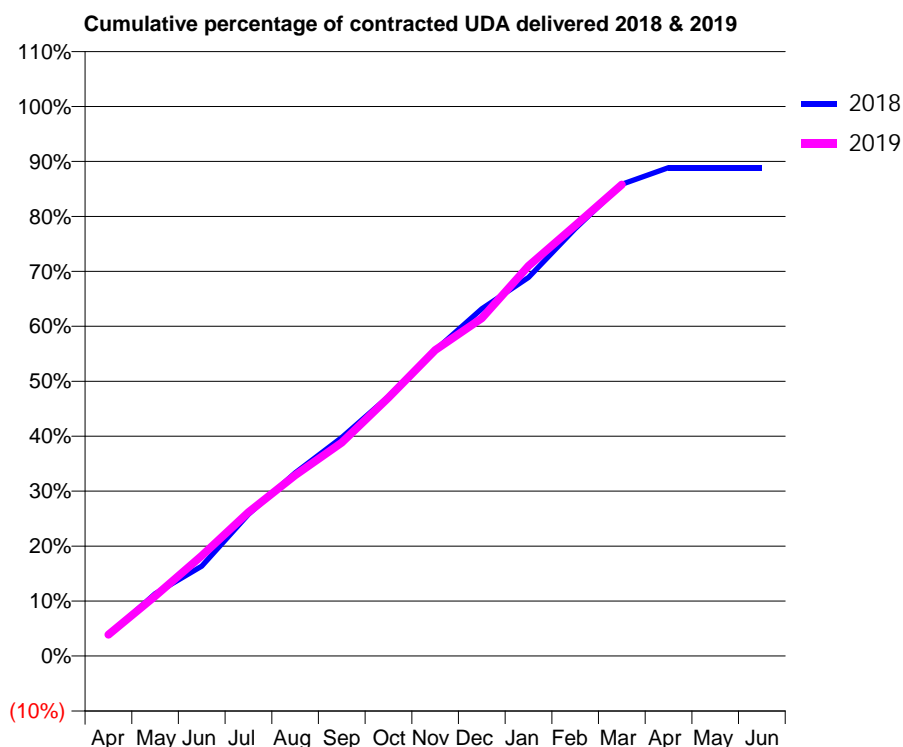
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 59,192        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,928,209.36 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 20,975         |                               |
| Quarter ending June 2018         | 20,347         | ↓                             |
| Quarter ending September 2018    | 19,611         | ↓                             |
| Quarter ending December 2018     | 19,171         | ↓                             |
| Quarter ending March 2019        | 18,751         | ↓                             |
| <b>Variance since March 2018</b> | <b>(10.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 2,228                             | 2,303  |
| May       | 6,710                             | 6,461  |
| June      | 9,683                             | 10,813 |
| July      | 15,260                            | 15,494 |
| August    | 19,724                            | 19,477 |
| September | 23,541                            | 22,997 |
| October   | 27,958                            | 27,828 |
| November  | 32,946                            | 32,940 |
| December  | 37,399                            | 36,377 |
| January   | 40,779                            | 42,028 |
| February  | 46,037                            | 46,368 |
| March     | 50,813                            | 50,769 |
| April     | 52,598                            |        |
| May       | 52,602                            |        |
| June      | 52,589                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 279      | 6,266       | 4.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,639    | 16,302      | 10.1%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,181    | 6,266       | 50.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7,071    | 16,302      | 43.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,319    | 21,884      | 6.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 132      | 21,884      | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 238      | 21,884      | 1.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 5           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

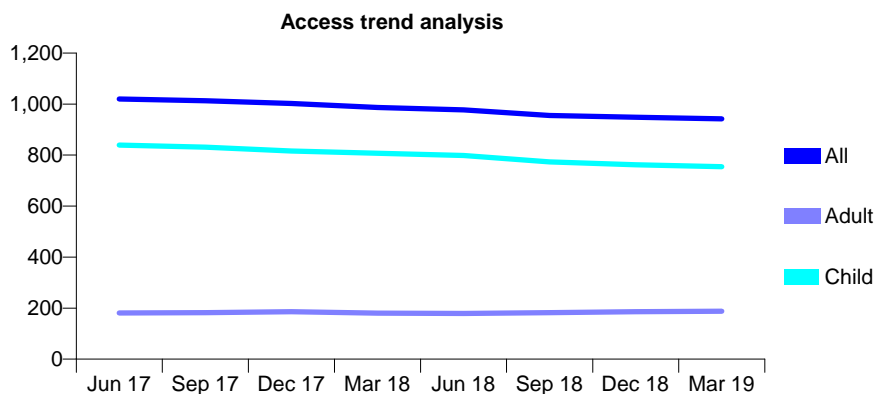
## Q70 - Vital Signs At a Glance Contract Report for 106488/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Solent House Dental Centre |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2015                 |
| Contract end date    |                            |

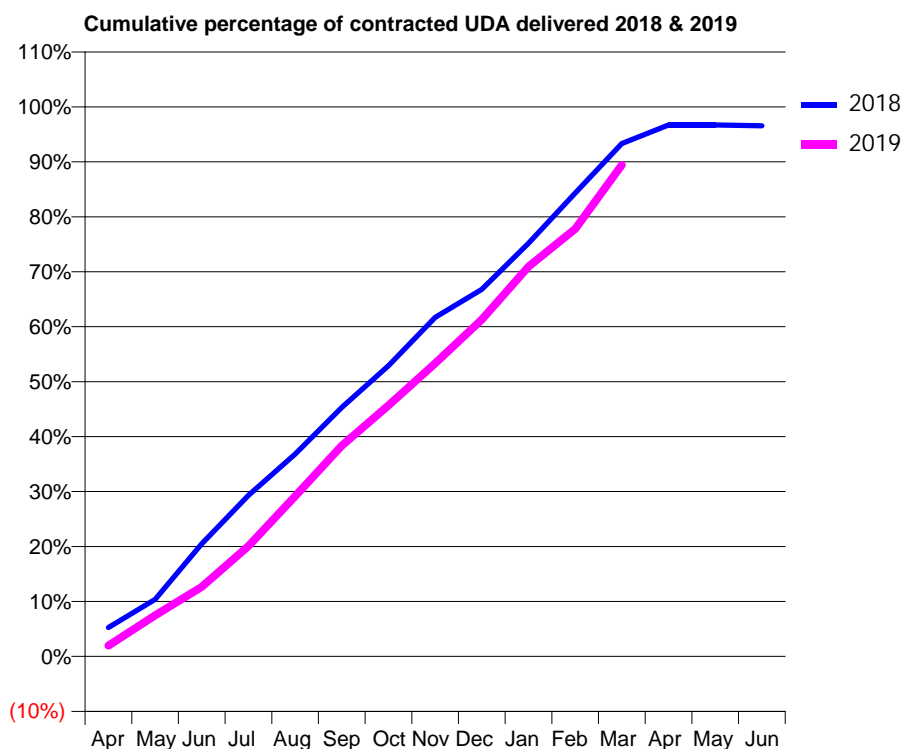
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,991      |
| Carry forward general activity (UDA)        | 69         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,356.95 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 987           |                               |
| Quarter ending June 2018         | 977           | ↓                             |
| Quarter ending September 2018    | 955           | ↓                             |
| Quarter ending December 2018     | 948           | →                             |
| Quarter ending March 2019        | 942           | →                             |
| <b>Variance since March 2018</b> | <b>(4.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 104   | 40    |
| May       | 207   | 149   |
| June      | 408   | 252   |
| July      | 584   | 400   |
| August    | 733   | 581   |
| September | 902   | 764   |
| October   | 1,053 | 910   |
| November  | 1,228 | 1,062 |
| December  | 1,330 | 1,220 |
| January   | 1,497 | 1,412 |
| February  | 1,679 | 1,549 |
| March     | 1,858 | 1,780 |
| April     | 1,925 |       |
| May       | 1,925 |       |
| June      | 1,922 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 99       | 1,248       | 7.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 12       | 107         | 11.2%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 825      | 1,248       | 66.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 59       | 107         | 55.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 69       | 1,319       | 5.2%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,319       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,319       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

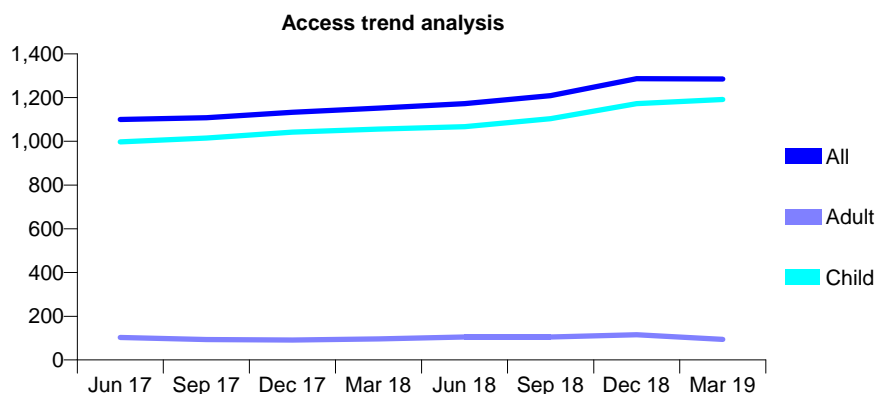
## Q70 - Vital Signs At a Glance Contract Report for 106615/0001 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Westphal & Srinivasan |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/03/2012            |
| Contract end date    |                       |

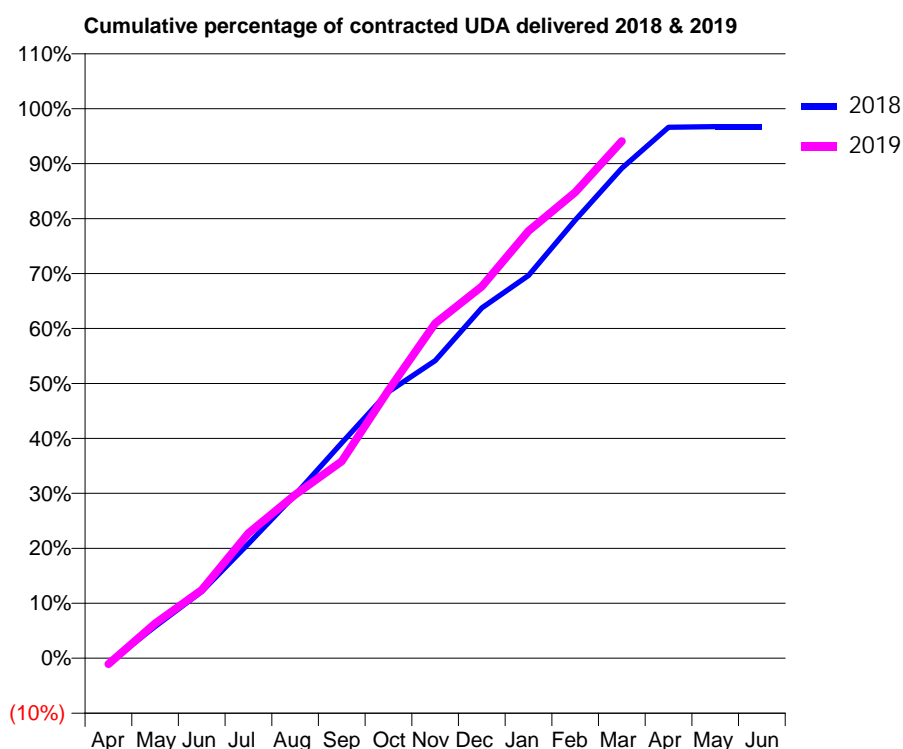
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,136      |
| Carry forward general activity (UDA)        | 102        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £92,703.65 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 1,152        |                               |
| Quarter ending June 2018         | 1,172        | →                             |
| Quarter ending September 2018    | 1,209        | ↑                             |
| Quarter ending December 2018     | 1,287        | ↑                             |
| Quarter ending March 2019        | 1,285        | →                             |
| <b>Variance since March 2018</b> | <b>11.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | -30   | -34   |
| May       | 181   | 199   |
| June      | 381   | 390   |
| July      | 653   | 713   |
| August    | 933   | 932   |
| September | 1,229 | 1,124 |
| October   | 1,520 | 1,530 |
| November  | 1,698 | 1,911 |
| December  | 1,999 | 2,121 |
| January   | 2,185 | 2,438 |
| February  | 2,501 | 2,659 |
| March     | 2,796 | 2,950 |
| April     | 3,030 |       |
| May       | 3,034 |       |
| June      | 3,034 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 179      | 2,085       | 8.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,374    | 2,085       | 65.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 1,961       | 0.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,961       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 1,961       | 1.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

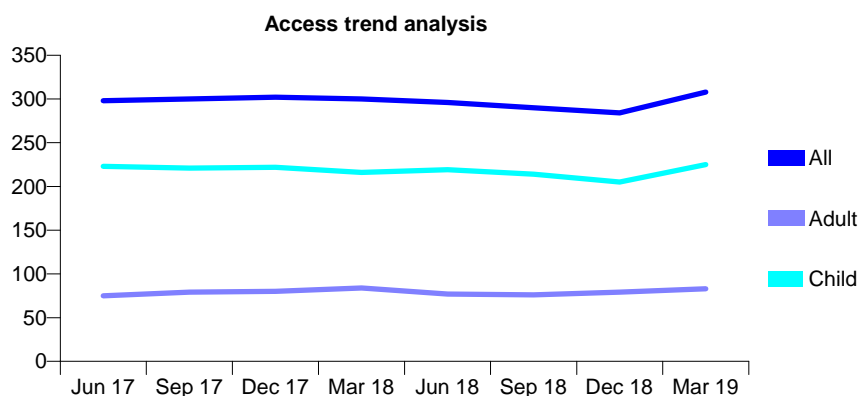
## Q70 - Vital Signs At a Glance Contract Report for 106763/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | The Dental Centre Cowplain Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/05/2015                     |
| Contract end date    |                                |

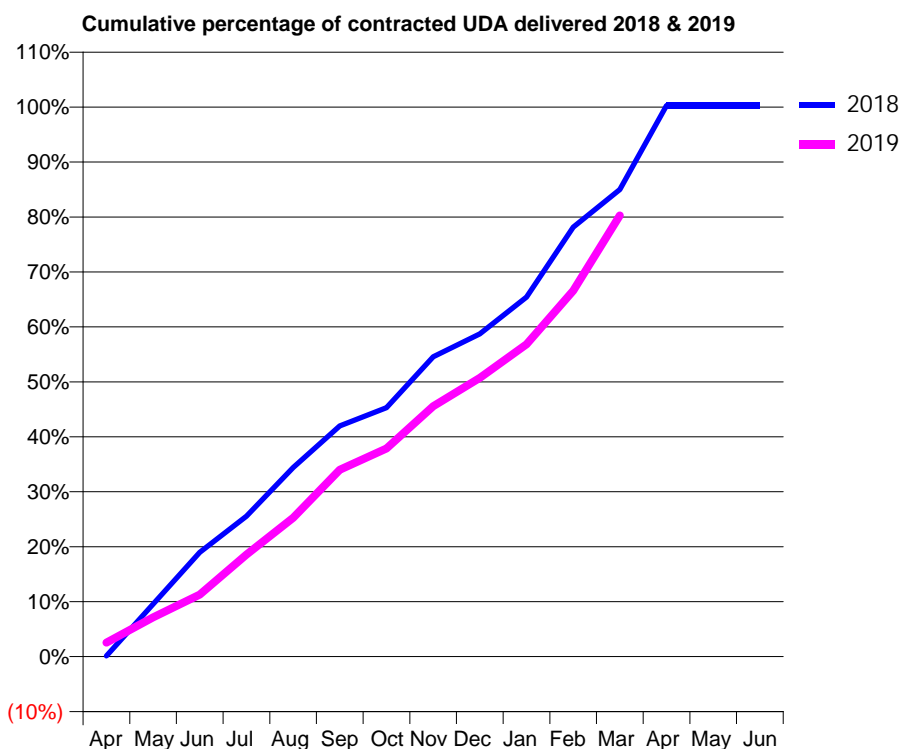
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 700        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,428.23 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 300         |                               |
| Quarter ending June 2018         | 296         | ↓                             |
| Quarter ending September 2018    | 290         | ↓                             |
| Quarter ending December 2018     | 284         | ↓                             |
| Quarter ending March 2019        | 308         | ↑                             |
| <b>Variance since March 2018</b> | <b>2.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 1                                 | 18   |
| May       | 67                                | 50   |
| June      | 133                               | 79   |
| July      | 179                               | 130  |
| August    | 241                               | 177  |
| September | 294                               | 238  |
| October   | 317                               | 265  |
| November  | 382                               | 319  |
| December  | 411                               | 355  |
| January   | 458                               | 398  |
| February  | 547                               | 466  |
| March     | 595                               | 562  |
| April     | 702                               |      |
| May       | 702                               |      |
| June      | 702                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 321         | 2.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 88          | 11.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 223      | 321         | 69.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 42       | 88          | 47.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 382         | 0.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 382         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 382         | 1.8%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

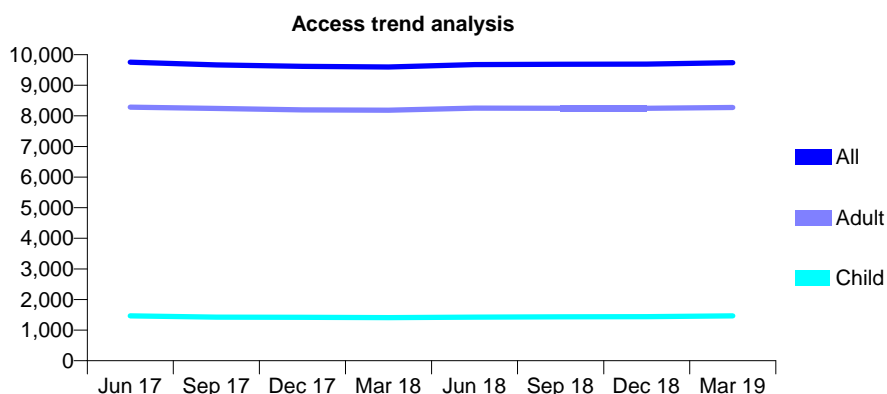
## Q70 - Vital Signs At a Glance Contract Report for 108669/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Knibbs Dental Surgery Limited |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2007                    |
| Contract end date    |                               |

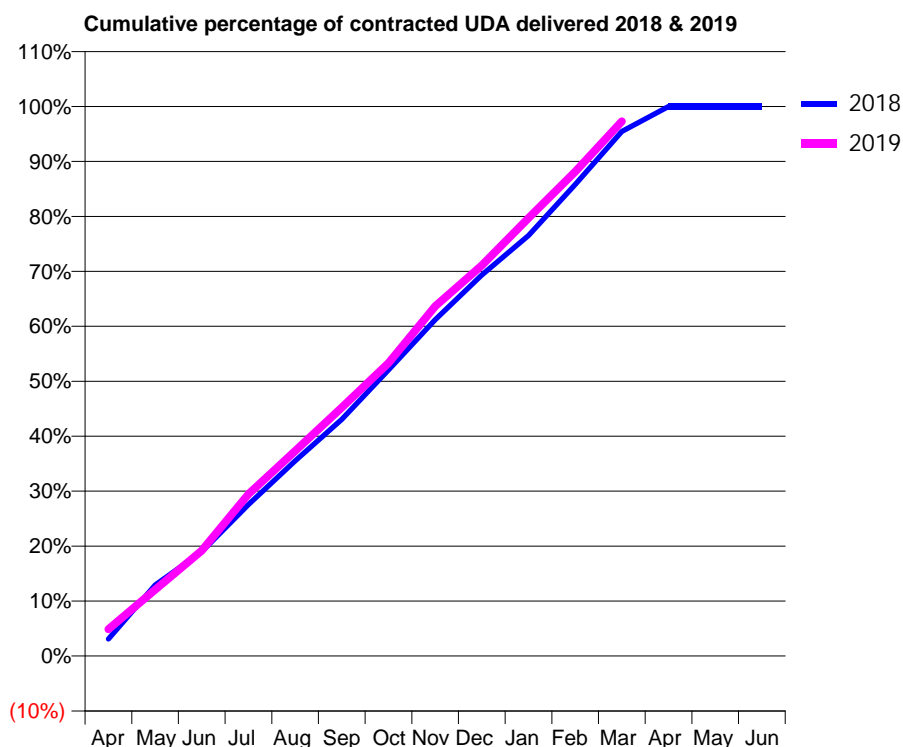
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 29,497      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £855,399.90 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 9,596       |                               |
| Quarter ending June 2018         | 9,677       | →                             |
| Quarter ending September 2018    | 9,688       | →                             |
| Quarter ending December 2018     | 9,691       | →                             |
| Quarter ending March 2019        | 9,739       | →                             |
| <b>Variance since March 2018</b> | <b>1.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 915                               | 1,445  |
| May       | 3,808                             | 3,560  |
| June      | 5,598                             | 5,658  |
| July      | 8,130                             | 8,689  |
| August    | 10,474                            | 11,005 |
| September | 12,705                            | 13,337 |
| October   | 15,361                            | 15,722 |
| November  | 18,057                            | 18,772 |
| December  | 20,444                            | 20,960 |
| January   | 22,576                            | 23,512 |
| February  | 25,316                            | 26,000 |
| March     | 28,154                            | 28,694 |
| April     | 29,497                            |        |
| May       | 29,496                            |        |
| June      | 29,497                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 123      | 2,509       | 4.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2,196    | 14,174      | 15.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,769    | 2,509       | 70.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9,043    | 14,174      | 63.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,446    | 16,047      | 9.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 131      | 16,047      | 0.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 16,047      | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



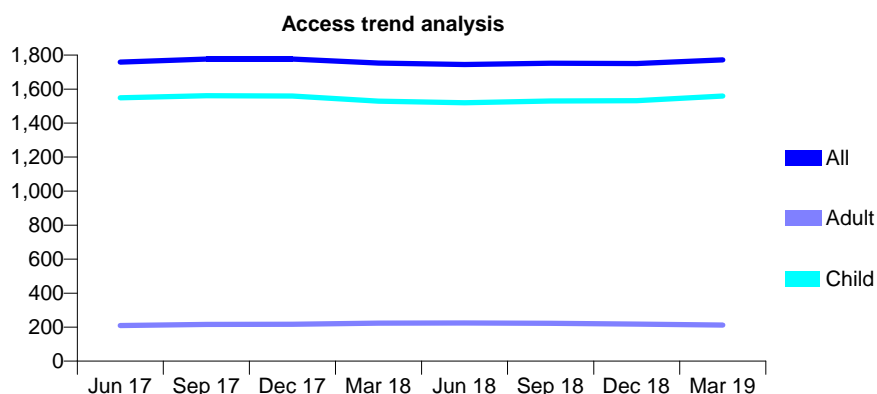
## Q70 - Vital Signs At a Glance Contract Report for 109770/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Marlott Road Partnership |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 21/07/2015               |
| Contract end date    |                          |

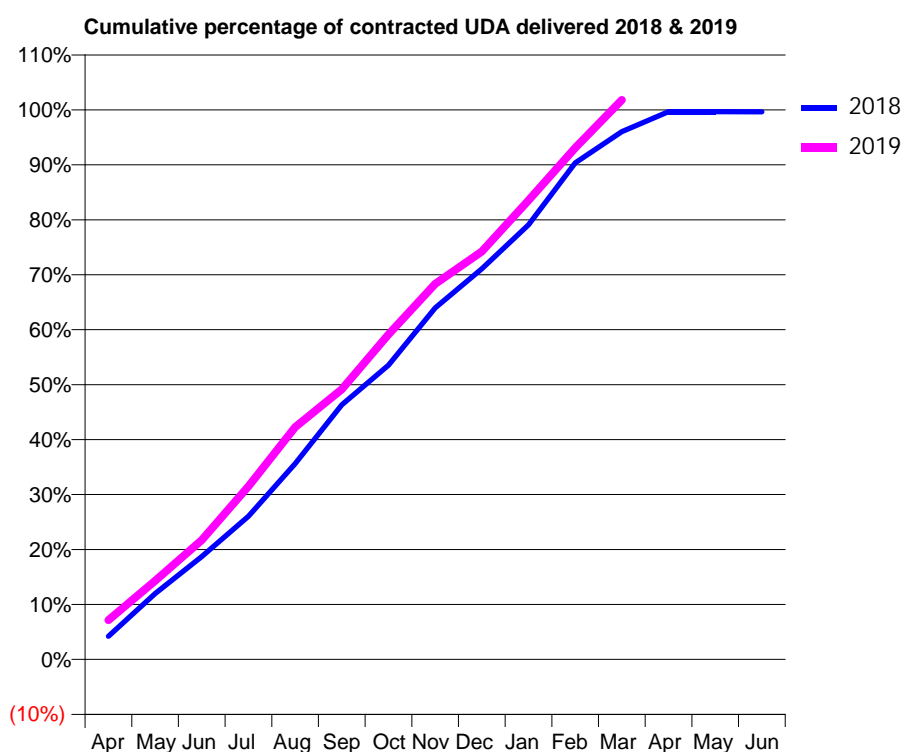
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,290      |
| Carry forward general activity (UDA)        | 11         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £84,993.06 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 1,753 |                               |
| Quarter ending June 2018         | 1,745 | →                             |
| Quarter ending September 2018    | 1,752 | →                             |
| Quarter ending December 2018     | 1,750 | →                             |
| Quarter ending March 2019        | 1,771 | →                             |
| <b>Variance since March 2018</b> | 1.0%  | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 138                               | 235   |
| May       | 394                               | 472   |
| June      | 616                               | 714   |
| July      | 857                               | 1,036 |
| August    | 1,173                             | 1,390 |
| September | 1,523                             | 1,617 |
| October   | 1,762                             | 1,945 |
| November  | 2,104                             | 2,248 |
| December  | 2,338                             | 2,442 |
| January   | 2,602                             | 2,749 |
| February  | 2,973                             | 3,062 |
| March     | 3,160                             | 3,349 |
| April     | 3,279                             |       |
| May       | 3,279                             |       |
| June      | 3,278                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 172      | 2,218       | 7.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 101         | 9.9%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,102    | 2,218       | 49.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 45       | 101         | 44.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 101      | 2,255       | 4.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,255       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 2,255       | 0.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

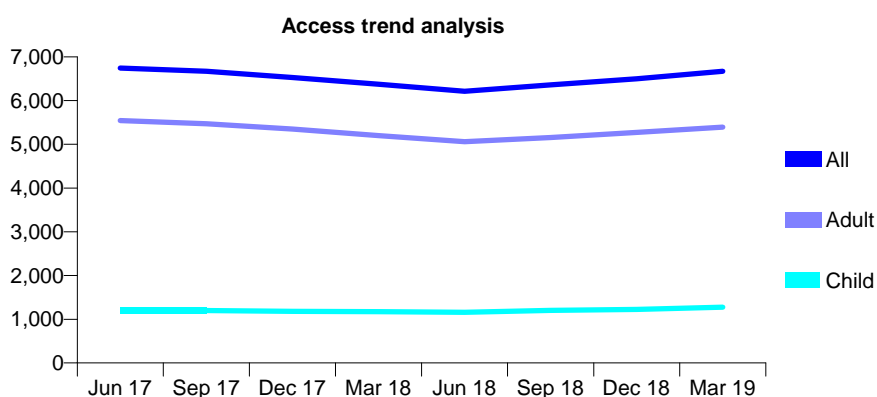
## Q70 - Vital Signs At a Glance Contract Report for 109878/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Hampshire Terrace Dental Care |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/09/2011                    |
| Contract end date    |                               |

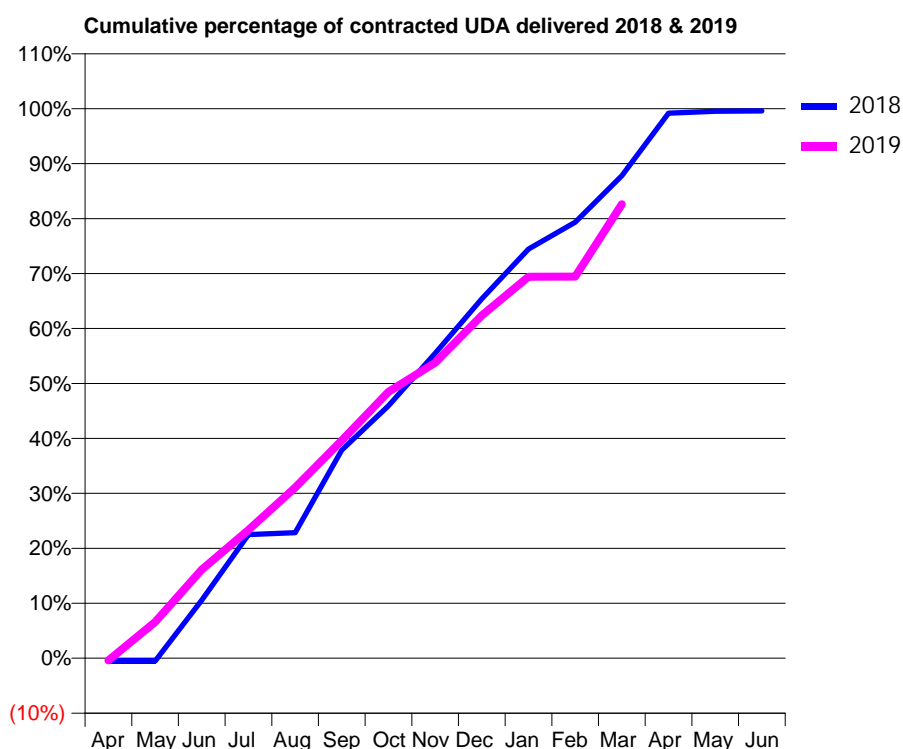
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,197      |
| Carry forward general activity (UDA)        | 70          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £440,987.75 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 6,374       |                               |
| Quarter ending June 2018         | 6,215       | ↓                             |
| Quarter ending September 2018    | 6,358       | ↑                             |
| Quarter ending December 2018     | 6,498       | ↑                             |
| Quarter ending March 2019        | 6,670       | ↑                             |
| <b>Variance since March 2018</b> | <b>4.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | -89    | -70    |
| May       | -89    | 1,136  |
| June      | 1,818  | 2,775  |
| July      | 3,870  | 4,017  |
| August    | 3,930  | 5,342  |
| September | 6,511  | 6,811  |
| October   | 7,902  | 8,336  |
| November  | 9,540  | 9,250  |
| December  | 11,245 | 10,727 |
| January   | 12,799 | 11,939 |
| February  | 13,644 | 11,942 |
| March     | 15,095 | 14,208 |
| April     | 17,056 |        |
| May       | 17,114 |        |
| June      | 17,126 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 117      | 1,872       | 6.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,042    | 7,817       | 13.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,141    | 1,872       | 61.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,577    | 7,817       | 58.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 542      | 7,803       | 6.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 58       | 7,803       | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 7,803       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

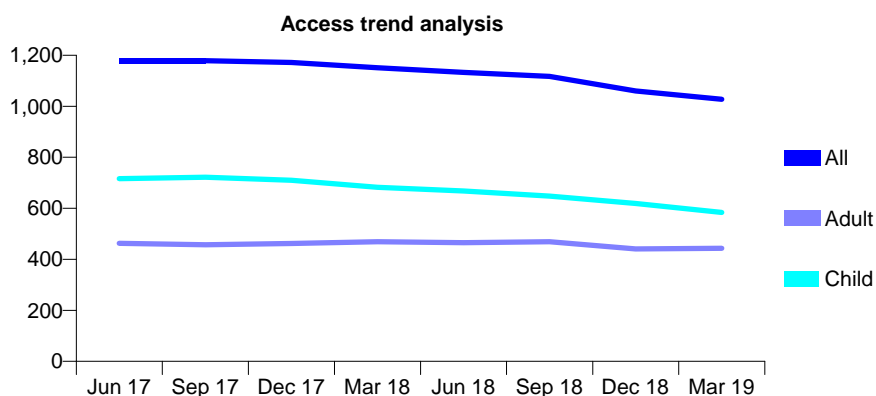
## Q70 - Vital Signs At a Glance Contract Report for 109916/0001 - March 2019

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Parchment Dental Street Practice |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 28/06/2010                       |
| Contract end date    |                                  |

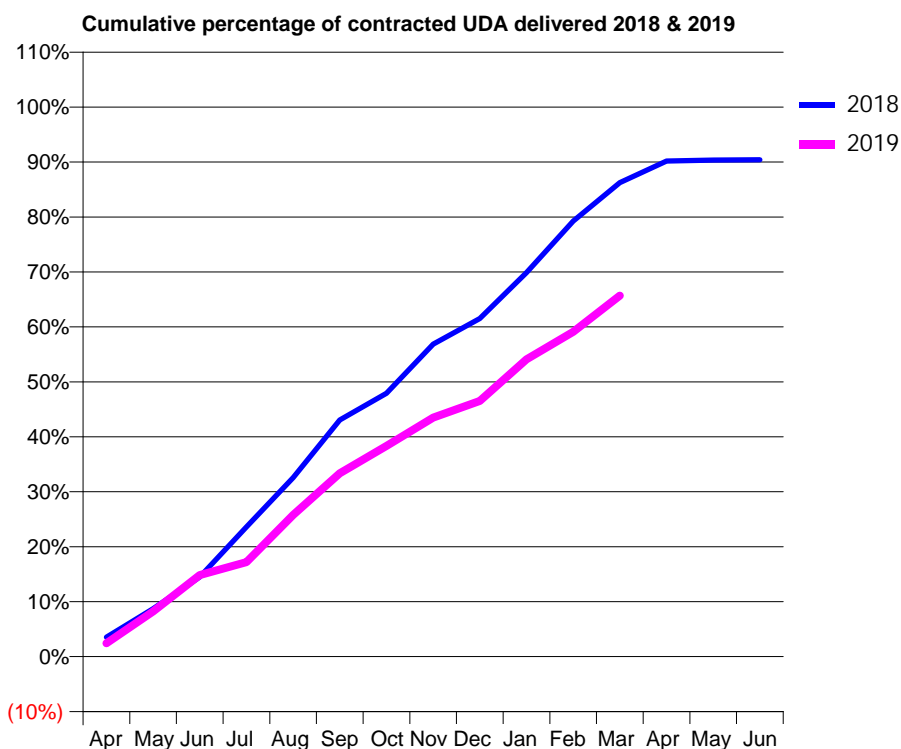
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,885      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £63,418.98 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 1,151          |                               |
| Quarter ending June 2018         | 1,133          | ↓                             |
| Quarter ending September 2018    | 1,117          | ↓                             |
| Quarter ending December 2018     | 1,060          | ↓                             |
| Quarter ending March 2019        | 1,027          | ↓                             |
| <b>Variance since March 2018</b> | <b>(10.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 102                               | 70    |
| May       | 252                               | 238   |
| June      | 418                               | 428   |
| July      | 681                               | 496   |
| August    | 940                               | 744   |
| September | 1,242                             | 962   |
| October   | 1,382                             | 1,107 |
| November  | 1,641                             | 1,255 |
| December  | 1,775                             | 1,342 |
| January   | 2,016                             | 1,561 |
| February  | 2,287                             | 1,705 |
| March     | 2,489                             | 1,895 |
| April     | 2,601                             |       |
| May       | 2,607                             |       |
| June      | 2,608                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 883         | 4.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 42       | 419         | 10.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 628      | 883         | 71.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 235      | 419         | 56.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 34       | 1,241       | 2.7%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,241       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 1,241       | 1.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

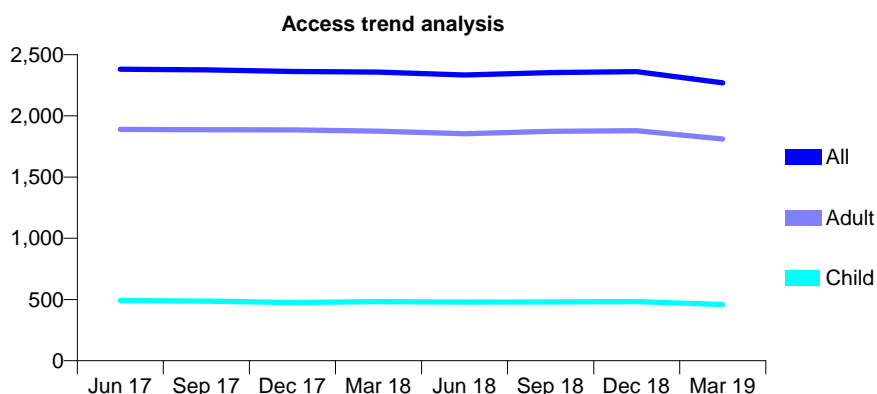
## Q70 - Vital Signs At a Glance Contract Report for 110485/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Mr M C Omar  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2013   |
| Contract end date    |              |

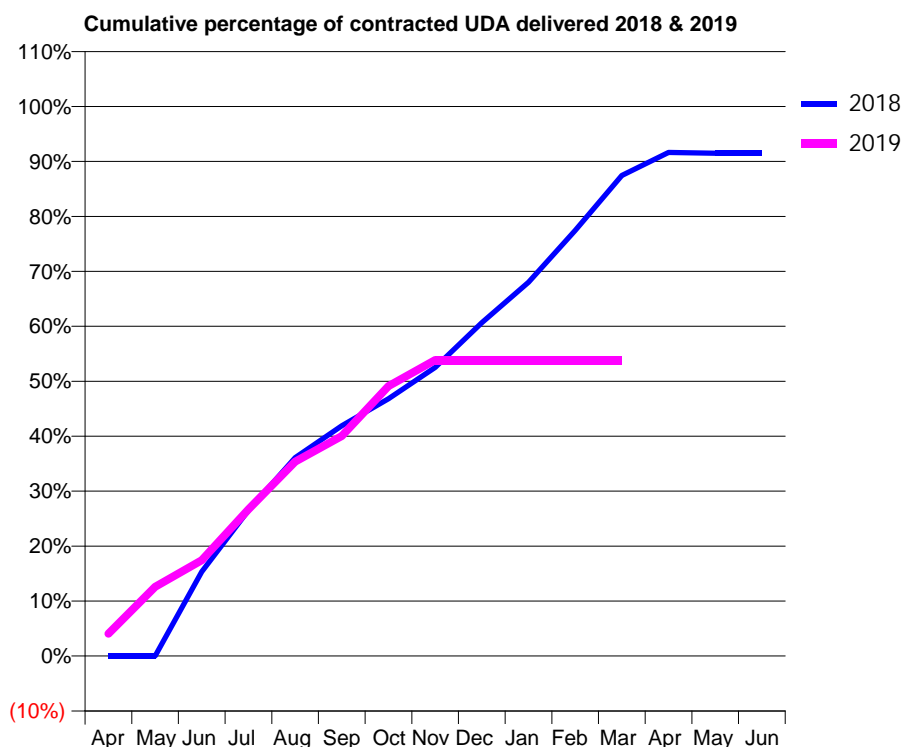
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,987       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £182,191.77 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,358         |                               |
| Quarter ending June 2018         | 2,334         | ↓                             |
| Quarter ending September 2018    | 2,354         | →                             |
| Quarter ending December 2018     | 2,361         | →                             |
| Quarter ending March 2019        | 2,270         | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 324   |
| May       | 0                                 | 1,007 |
| June      | 1,224                             | 1,393 |
| July      | 2,117                             | 2,133 |
| August    | 2,883                             | 2,825 |
| September | 3,346                             | 3,197 |
| October   | 3,739                             | 3,923 |
| November  | 4,195                             | 4,303 |
| December  | 4,845                             | 4,303 |
| January   | 5,432                             | 4,303 |
| February  | 6,187                             | 4,303 |
| March     | 6,984                             | 4,303 |
| April     | 7,317                             |       |
| May       | 7,306                             |       |
| June      | 7,306                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 533         | 7.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 229      | 1,784       | 12.8%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 353      | 533         | 66.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 840      | 1,784       | 47.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 111      | 2,185       | 5.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 2,185       | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 2,185       | 0.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

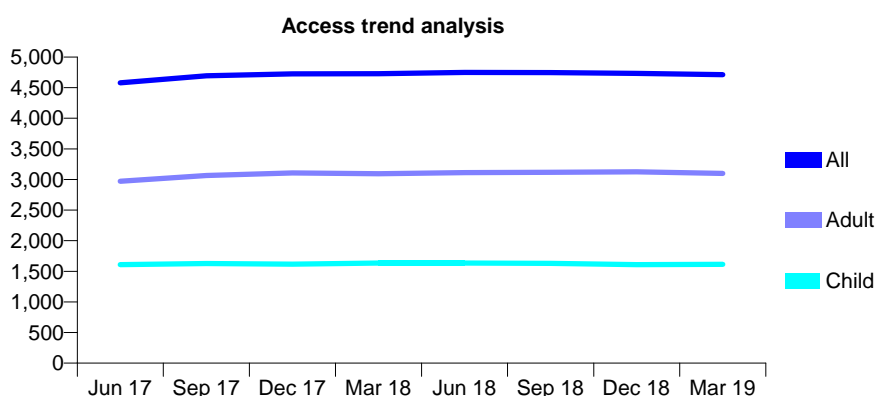
## Q70 - Vital Signs At a Glance Contract Report for 110663/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Lake Road Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/07/2010                |
| Contract end date    |                           |

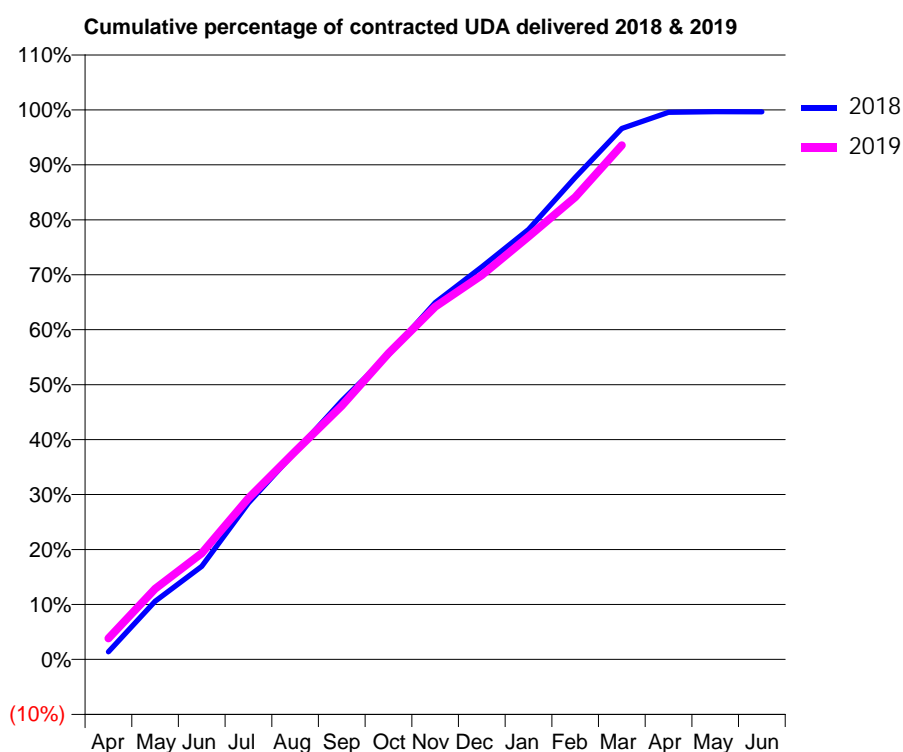
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,225      |
| Carry forward general activity (UDA)        | 60          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £484,802.83 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,729         |                               |
| Quarter ending June 2018         | 4,748         | →                             |
| Quarter ending September 2018    | 4,747         | →                             |
| Quarter ending December 2018     | 4,734         | →                             |
| Quarter ending March 2019        | 4,713         | →                             |
| <b>Variance since March 2018</b> | <b>(0.3%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 241                               | 656    |
| May       | 1,825                             | 2,217  |
| June      | 2,917                             | 3,329  |
| July      | 4,905                             | 5,057  |
| August    | 6,505                             | 6,520  |
| September | 8,102                             | 7,947  |
| October   | 9,554                             | 9,595  |
| November  | 11,183                            | 11,054 |
| December  | 12,302                            | 12,042 |
| January   | 13,478                            | 13,250 |
| February  | 15,109                            | 14,490 |
| March     | 16,642                            | 16,117 |
| April     | 17,148                            |        |
| May       | 17,168                            |        |
| June      | 17,165                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 224      | 3,318       | 6.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 637      | 5,063       | 12.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,504    | 3,318       | 75.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,248    | 5,063       | 64.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 993      | 8,130       | 12.2%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 62       | 8,130       | 0.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 49       | 8,130       | 0.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

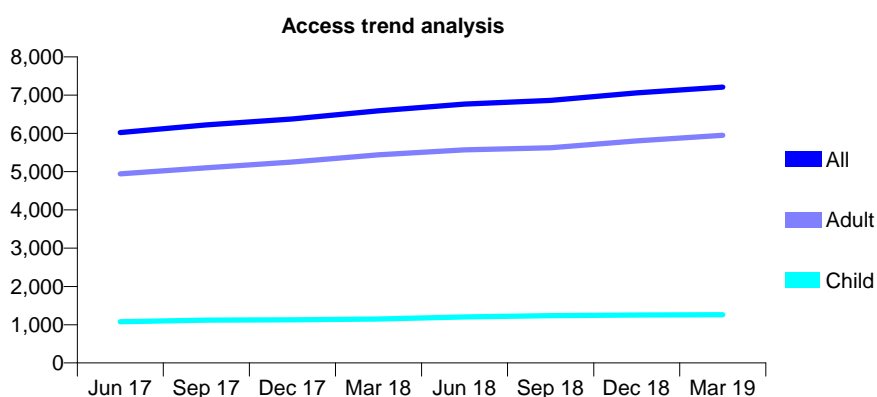
## Q70 - Vital Signs At a Glance Contract Report for 110701/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Dr H Dhatt   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2010   |
| Contract end date    |              |

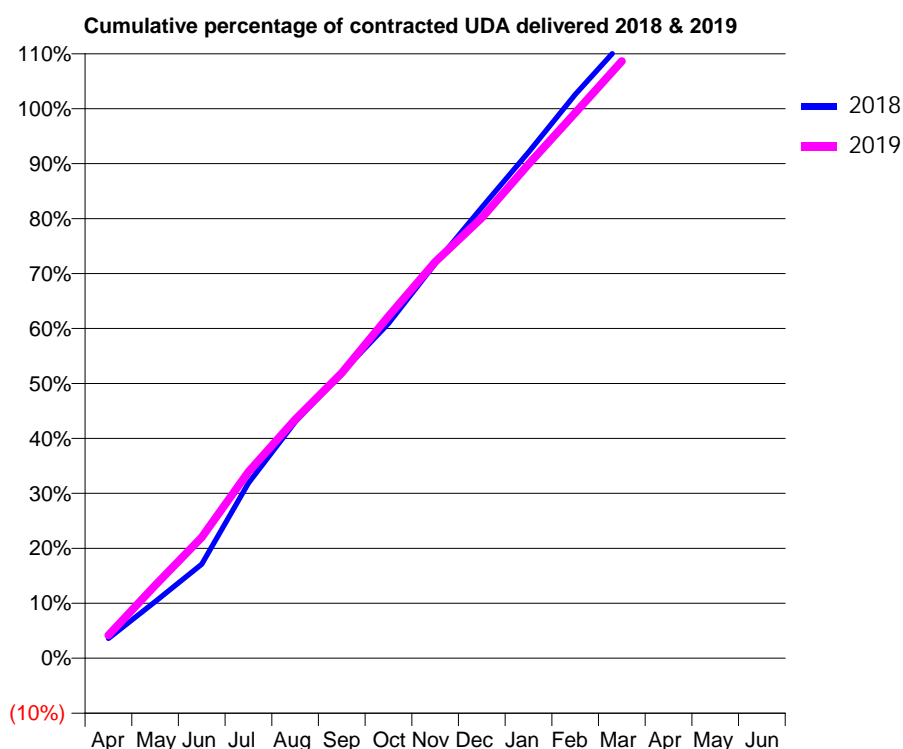
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £490,723.50 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 6,590       |                               |
| Quarter ending June 2018         | 6,769       | ↑                             |
| Quarter ending September 2018    | 6,861       | →                             |
| Quarter ending December 2018     | 7,056       | ↑                             |
| Quarter ending March 2019        | 7,209       | ↑                             |
| <b>Variance since March 2018</b> | <b>9.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 647    | 752    |
| May       | 1,853  | 2,389  |
| June      | 3,083  | 3,959  |
| July      | 5,737  | 6,104  |
| August    | 7,738  | 7,816  |
| September | 9,356  | 9,344  |
| October   | 10,961 | 11,201 |
| November  | 12,924 | 12,983 |
| December  | 14,763 | 14,423 |
| January   | 16,570 | 16,178 |
| February  | 18,467 | 17,861 |
| March     | 20,145 | 19,554 |
| April     | 20,923 |        |
| May       | 20,948 |        |
| June      | 20,948 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 131      | 1,968       | 6.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,024    | 7,964       | 12.9%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,241    | 1,968       | 63.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,015    | 7,964       | 50.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,523    | 8,838       | 17.2%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 8,838       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 8,838       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

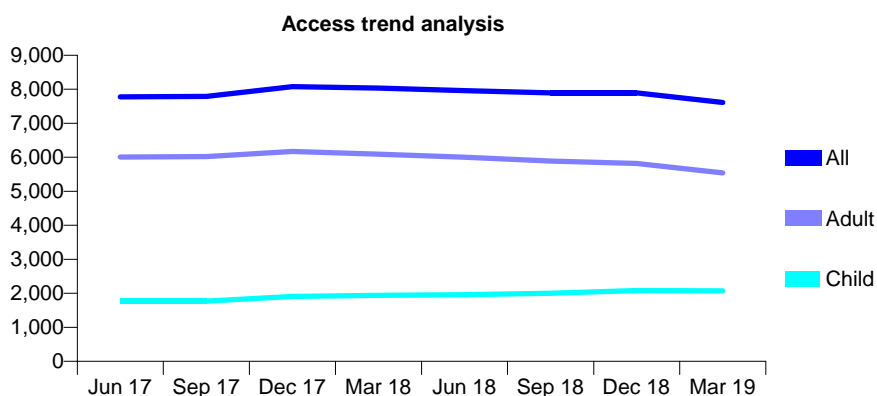
## Q70 - Vital Signs At a Glance Contract Report for 112410/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Dale Road Oral Care Ltd |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/09/2010              |
| Contract end date    |                         |

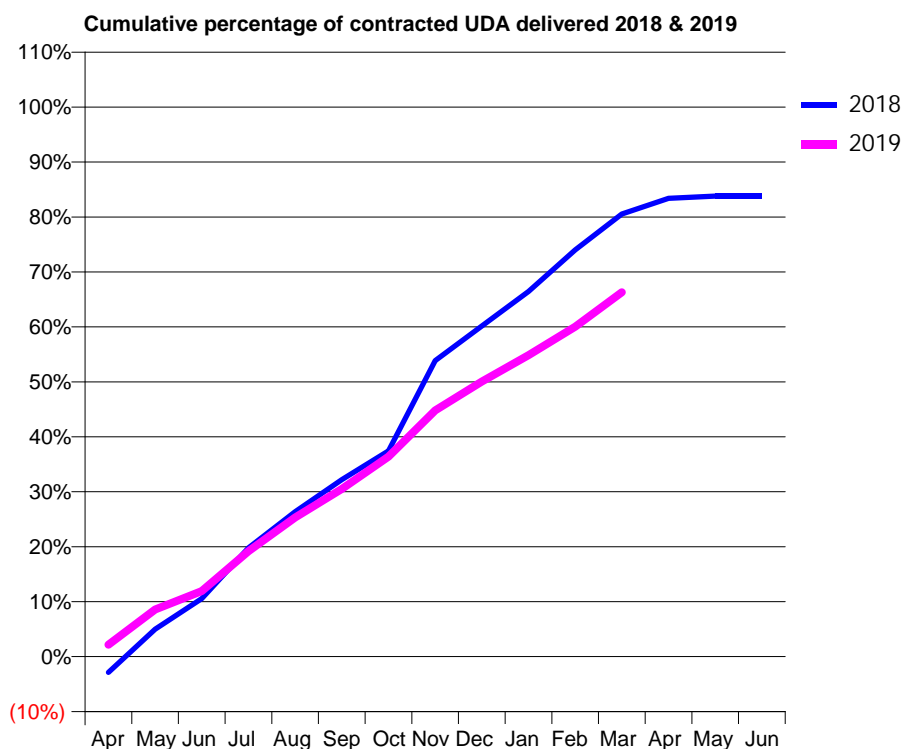
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 30,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £724,713.40 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 8,032         |                               |
| Quarter ending June 2018         | 7,959         | →                             |
| Quarter ending September 2018    | 7,892         | →                             |
| Quarter ending December 2018     | 7,898         | →                             |
| Quarter ending March 2019        | 7,611         | ↓                             |
| <b>Variance since March 2018</b> | <b>(5.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -812                              | 655    |
| May       | 1,403                             | 2,573  |
| June      | 2,957                             | 3,581  |
| July      | 5,544                             | 5,754  |
| August    | 7,381                             | 7,595  |
| September | 9,016                             | 9,153  |
| October   | 10,478                            | 10,916 |
| November  | 15,082                            | 13,440 |
| December  | 16,839                            | 15,015 |
| January   | 18,600                            | 16,453 |
| February  | 20,718                            | 18,017 |
| March     | 22,546                            | 19,887 |
| April     | 23,350                            |        |
| May       | 23,467                            |        |
| June      | 23,466                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 287      | 2,822       | 10.2%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,023    | 6,485       | 15.8%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,405    | 2,822       | 49.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,009    | 6,485       | 46.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 915      | 8,874       | 10.3%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 8,874       | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 169      | 8,874       | 1.9%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

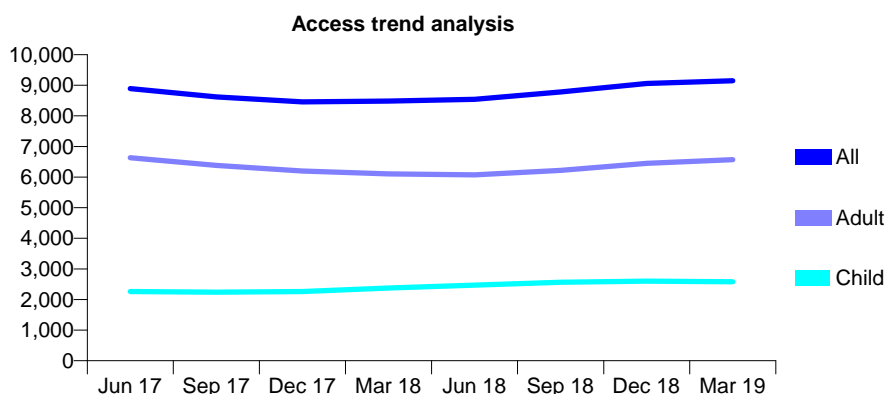
## Q70 - Vital Signs At a Glance Contract Report for 112488/0004 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Integrated Dental Holdings |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/01/2009                 |
| Contract end date    |                            |

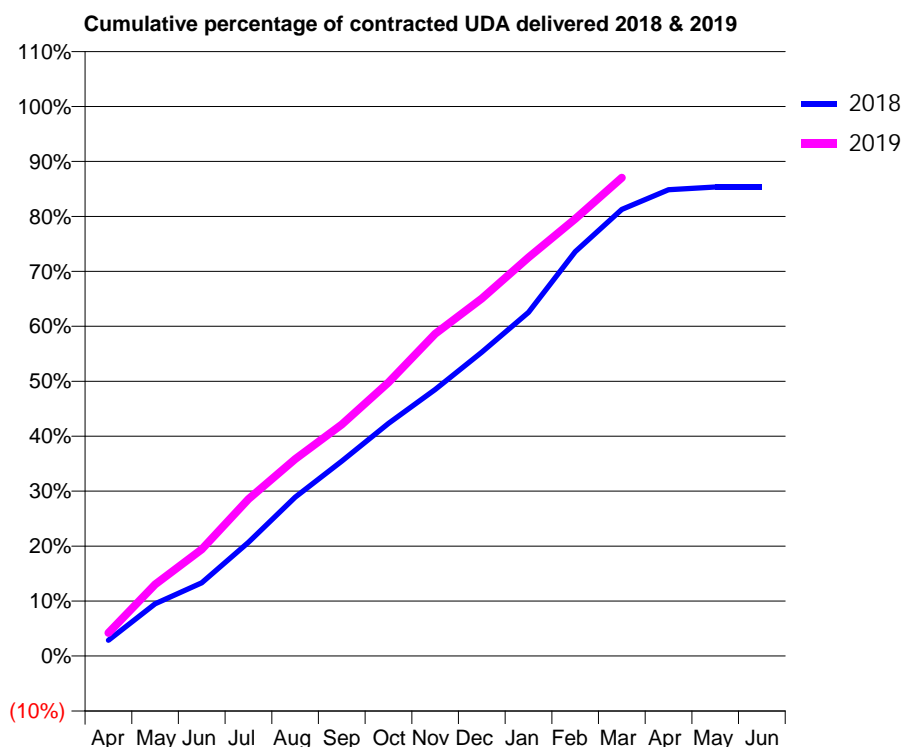
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 29,968      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £707,023.59 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 8,484       |                               |
| Quarter ending June 2018         | 8,543       | →                             |
| Quarter ending September 2018    | 8,784       | ↑                             |
| Quarter ending December 2018     | 9,055       | ↑                             |
| Quarter ending March 2019        | 9,149       | →                             |
| <b>Variance since March 2018</b> | <b>7.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 865                               | 1,264  |
| May       | 2,848                             | 3,909  |
| June      | 3,999                             | 5,820  |
| July      | 6,200                             | 8,554  |
| August    | 8,664                             | 10,734 |
| September | 10,629                            | 12,623 |
| October   | 12,687                            | 14,918 |
| November  | 14,536                            | 17,571 |
| December  | 16,568                            | 19,490 |
| January   | 18,745                            | 21,735 |
| February  | 22,048                            | 23,844 |
| March     | 24,351                            | 26,080 |
| April     | 25,431                            |        |
| May       | 25,572                            |        |
| June      | 25,571                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 214      | 3,611       | 5.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 947      | 7,958       | 11.9%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,993    | 3,611       | 55.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,680    | 7,958       | 46.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 873      | 11,109      | 7.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 11,109      | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 77       | 11,109      | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



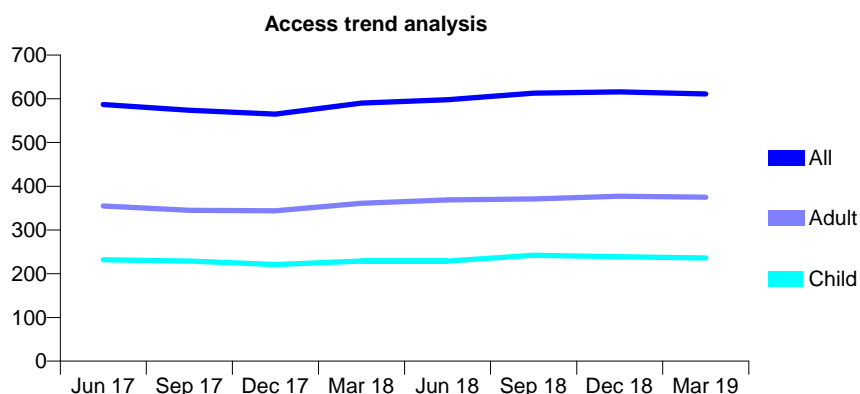
## Q70 - Vital Signs At a Glance Contract Report for 112593/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | Mrs T C Martin |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/01/2012     |
| Contract end date    |                |

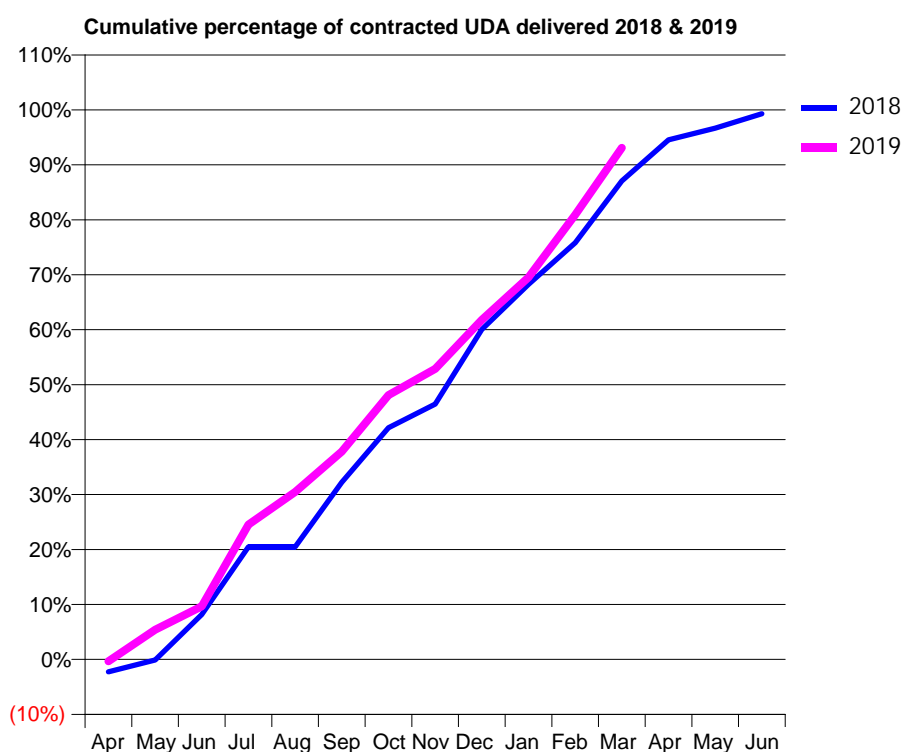
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,407      |
| Carry forward general activity (UDA)        | 10         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £35,706.60 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 590         |                               |
| Quarter ending June 2018         | 598         | →                             |
| Quarter ending September 2018    | 613         | ↑                             |
| Quarter ending December 2018     | 616         | →                             |
| Quarter ending March 2019        | 611         | →                             |
| <b>Variance since March 2018</b> | <b>3.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -32                               | -5    |
| May       | -2                                | 76    |
| June      | 115                               | 136   |
| July      | 288                               | 345   |
| August    | 288                               | 429   |
| September | 453                               | 532   |
| October   | 593                               | 677   |
| November  | 654                               | 744   |
| December  | 845                               | 869   |
| January   | 960                               | 978   |
| February  | 1,067                             | 1,138 |
| March     | 1,225                             | 1,310 |
| April     | 1,330                             |       |
| May       | 1,360                             |       |
| June      | 1,397                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 353         | 6.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 66       | 529         | 12.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 216      | 353         | 61.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 305      | 529         | 57.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 18       | 811         | 2.2%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 811         | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 811         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

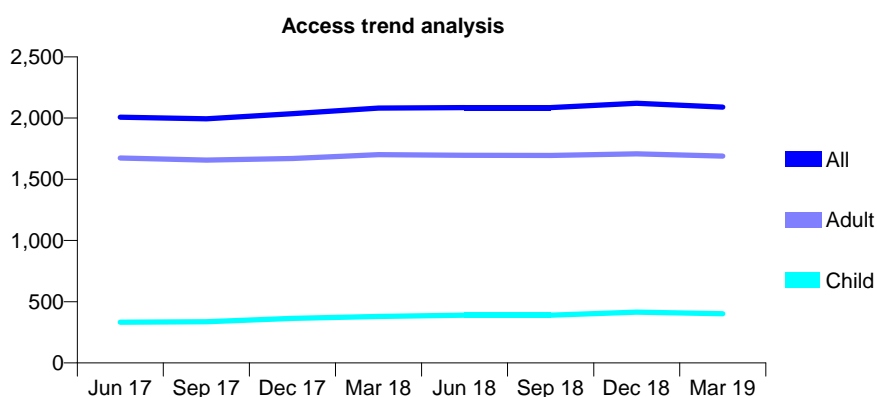
## Q70 - Vital Signs At a Glance Contract Report for 112690/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | The Grove Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 28/03/2014                |
| Contract end date    |                           |

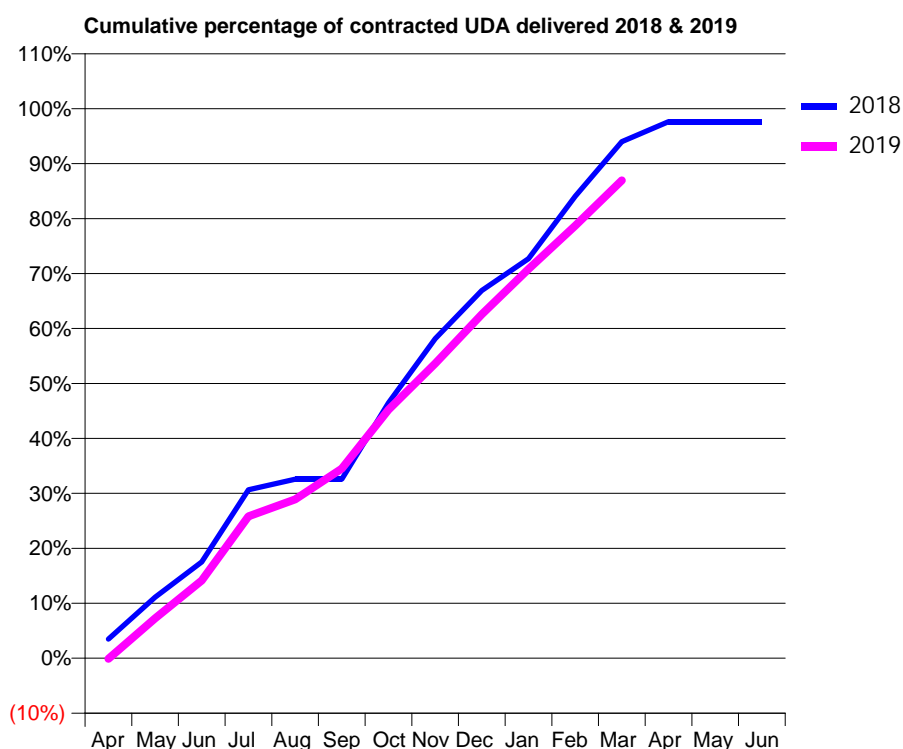
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,028       |
| Carry forward general activity (UDA)        | 118         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £118,904.95 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,081       |                               |
| Quarter ending June 2018         | 2,086       | →                             |
| Quarter ending September 2018    | 2,085       | →                             |
| Quarter ending December 2018     | 2,121       | →                             |
| Quarter ending March 2019        | 2,090       | ↓                             |
| <b>Variance since March 2018</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 176   | -6    |
| May                               | 560   | 365   |
| June                              | 881   | 711   |
| July                              | 1,542 | 1,298 |
| August                            | 1,638 | 1,453 |
| September                         | 1,638 | 1,734 |
| October                           | 2,336 | 2,273 |
| November                          | 2,924 | 2,695 |
| December                          | 3,365 | 3,146 |
| January                           | 3,655 | 3,560 |
| February                          | 4,226 | 3,958 |
| March                             | 4,726 | 4,371 |
| April                             | 4,910 |       |
| May                               | 4,910 |       |
| June                              | 4,910 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 589         | 3.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 269      | 2,385       | 11.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 387      | 589         | 65.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,371    | 2,385       | 57.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 378      | 2,883       | 13.1%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 2,883       | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,883       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

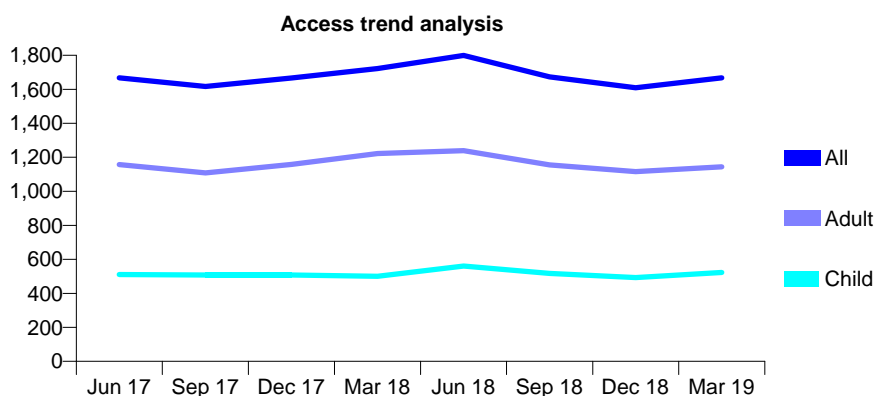
## Q70 - Vital Signs At a Glance Contract Report for 112844/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Tadley Dental Care Partnership |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 09/03/2012                     |
| Contract end date    |                                |

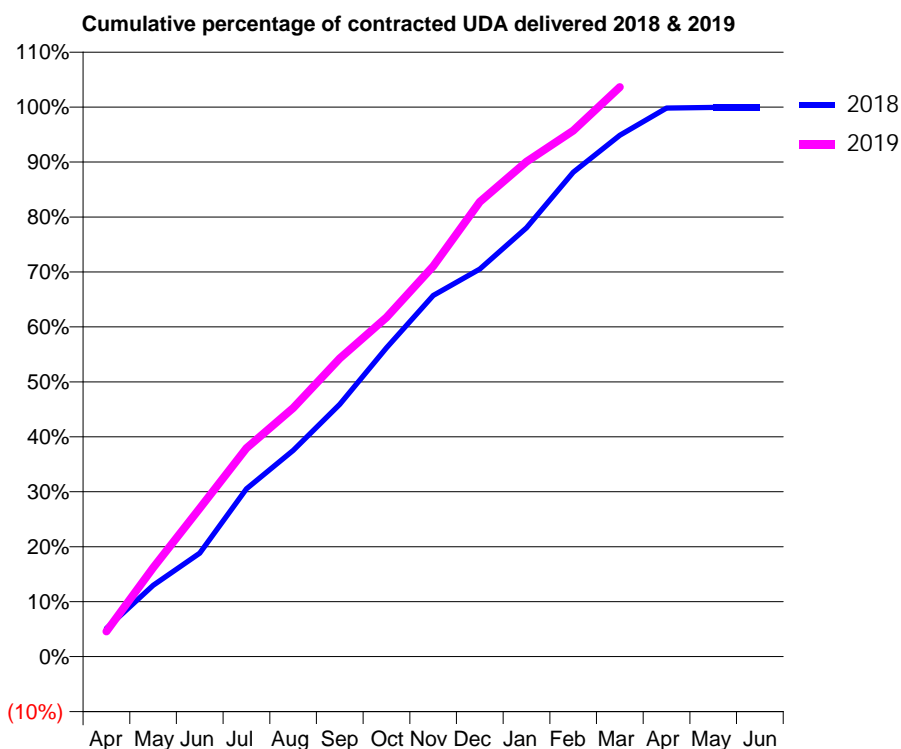
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,130       |
| Carry forward general activity (UDA)        | 2           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £115,207.02 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,722         |                               |
| Quarter ending June 2018         | 1,799         | ↑                             |
| Quarter ending September 2018    | 1,673         | ↓                             |
| Quarter ending December 2018     | 1,609         | ↓                             |
| Quarter ending March 2019        | 1,667         | ↑                             |
| <b>Variance since March 2018</b> | <b>(3.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 212                               | 190   |
| May       | 536                               | 668   |
| June      | 778                               | 1,115 |
| July      | 1,261                             | 1,567 |
| August    | 1,550                             | 1,869 |
| September | 1,895                             | 2,242 |
| October   | 2,321                             | 2,549 |
| November  | 2,715                             | 2,934 |
| December  | 2,912                             | 3,417 |
| January   | 3,223                             | 3,720 |
| February  | 3,640                             | 3,953 |
| March     | 3,919                             | 4,280 |
| April     | 4,123                             |       |
| May       | 4,128                             |       |
| June      | 4,128                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 849         | 2.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 94       | 1,790       | 5.3%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 226      | 849         | 26.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 488      | 1,790       | 27.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 135      | 2,512       | 5.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 2,512       | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 2,512       | 0.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

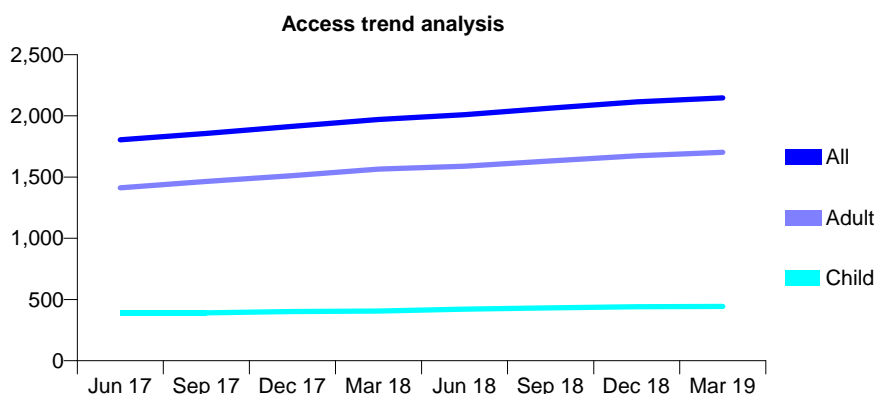
## Q70 - Vital Signs At a Glance Contract Report for 115304/0001 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Ms A Modarresi-Tehrani |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 10/08/2012             |
| Contract end date    |                        |

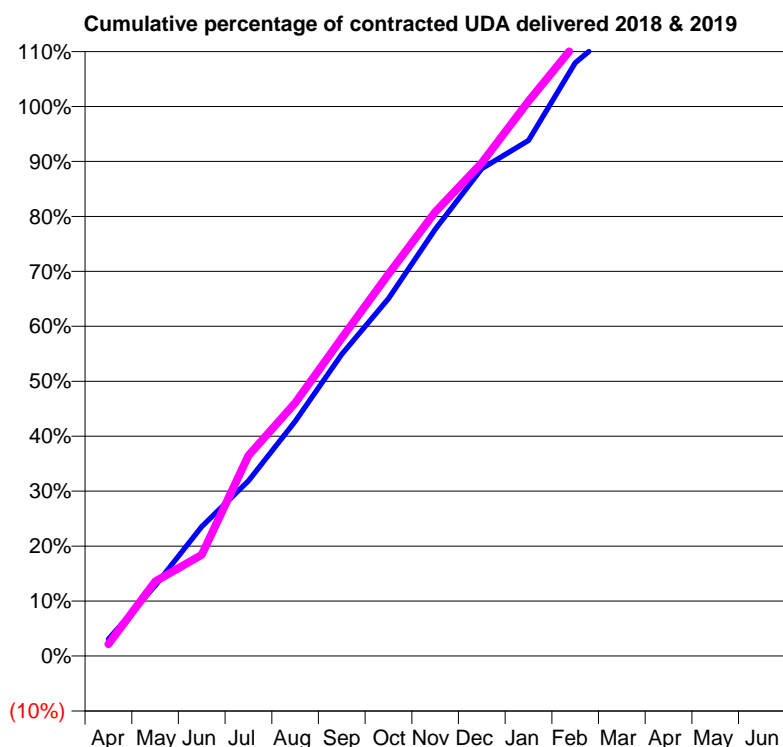
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,462       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £129,793.78 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,971       |                               |
| Quarter ending June 2018         | 2,010       | →                             |
| Quarter ending September 2018    | 2,064       | ↑                             |
| Quarter ending December 2018     | 2,115       | ↑                             |
| Quarter ending March 2019        | 2,147       | →                             |
| <b>Variance since March 2018</b> | <b>8.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 137                               | 97    |
| May       | 571                               | 605   |
| June      | 1,051                             | 823   |
| July      | 1,422                             | 1,628 |
| August    | 1,906                             | 2,055 |
| September | 2,450                             | 2,581 |
| October   | 2,903                             | 3,101 |
| November  | 3,464                             | 3,605 |
| December  | 3,957                             | 4,003 |
| January   | 4,186                             | 4,505 |
| February  | 4,816                             | 4,968 |
| March     | 5,129                             | 5,532 |
| April     | 5,380                             |       |
| May       | 5,385                             |       |
| June      | 5,386                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 584         | 6.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 337      | 2,277       | 14.8%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 302      | 584         | 51.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,118    | 2,277       | 49.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 241      | 2,732       | 8.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,732       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 2,732       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

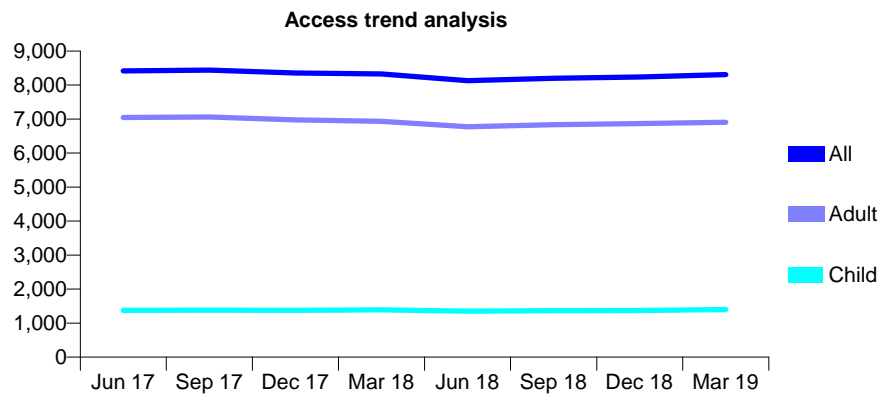
## Q70 - Vital Signs At a Glance Contract Report for 115363/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Holmoak Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2009              |
| Contract end date    |                         |

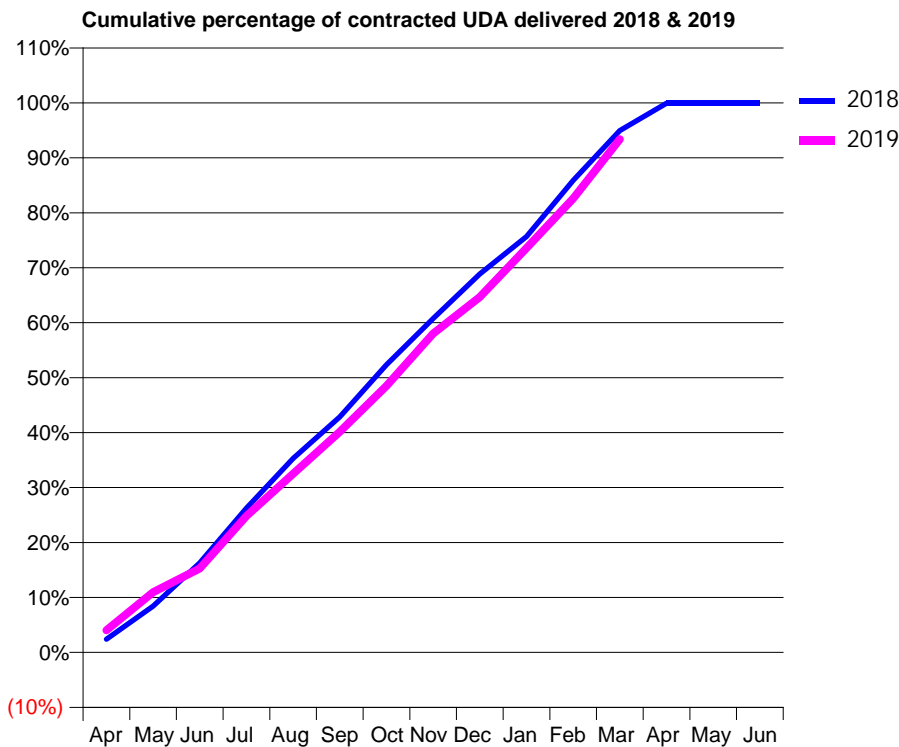
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,000      |
| Carry forward general activity (UDA)        | 20          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £740,899.96 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 8,326         |                               |
| Quarter ending June 2018         | 8,126         | ↓                             |
| Quarter ending September 2018    | 8,203         | →                             |
| Quarter ending December 2018     | 8,237         | →                             |
| Quarter ending March 2019        | 8,308         | →                             |
| <b>Variance since March 2018</b> | <b>(0.2%)</b> | →                             |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 676    | 1,132  |
| May       | 2,361  | 3,068  |
| June      | 4,562  | 4,274  |
| July      | 7,351  | 6,955  |
| August    | 9,892  | 9,099  |
| September | 11,993 | 11,244 |
| October   | 14,658 | 13,580 |
| November  | 17,018 | 16,250 |
| December  | 19,278 | 18,102 |
| January   | 21,192 | 20,596 |
| February  | 24,049 | 23,130 |
| March     | 26,583 | 26,151 |
| April     | 27,978 |        |
| May       | 27,980 |        |
| June      | 27,979 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 147      | 2,200       | 6.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,666    | 10,732      | 15.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,409    | 2,200       | 64.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,234    | 10,732      | 58.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,299    | 12,402      | 10.5%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 104      | 12,402      | 0.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 113      | 12,402      | 0.9%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

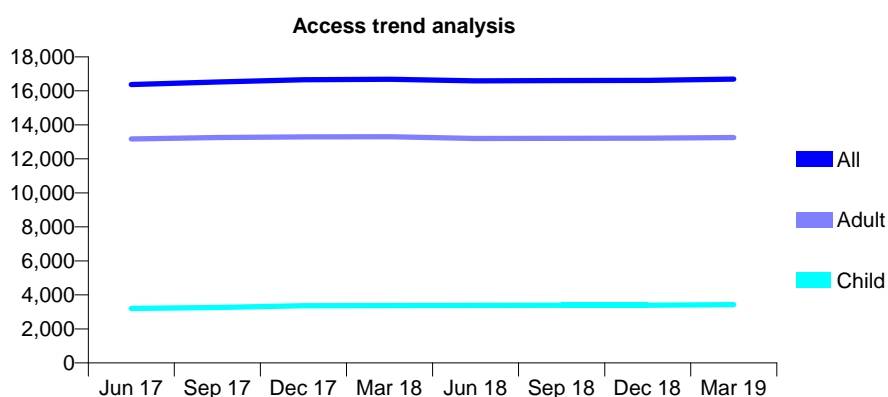
## Q70 - Vital Signs At a Glance Contract Report for 116718/0001 - March 2019

|                      |                                      |
|----------------------|--------------------------------------|
| Name or company name | St James Dental Practice Partnership |
| Contract type name   | Pilot Contract                       |
| Purpose of contract  | General and Orthodontic              |
| Contract start date  | 01/01/2011                           |
| Contract end date    |                                      |

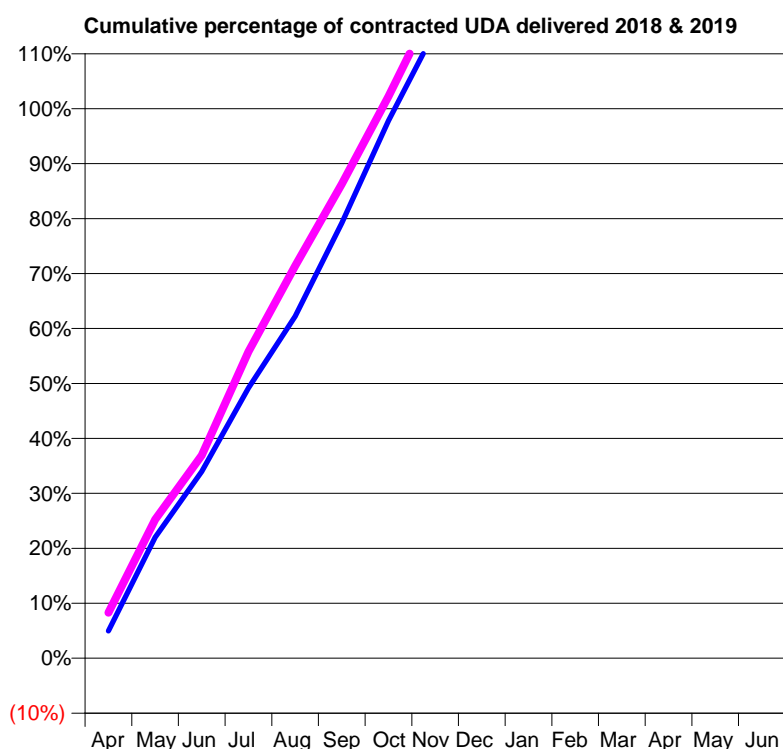
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 21,572        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,898,060.86 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 16,682      |                               |
| Quarter ending June 2018         | 16,581      | →                             |
| Quarter ending September 2018    | 16,604      | →                             |
| Quarter ending December 2018     | 16,615      | →                             |
| Quarter ending March 2019        | 16,693      | →                             |
| <b>Variance since March 2018</b> | <b>0.1%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,069                             | 1,787  |
| May       | 4,746                             | 5,444  |
| June      | 7,328                             | 7,966  |
| July      | 10,610                            | 12,034 |
| August    | 13,425                            | 15,405 |
| September | 17,078                            | 18,612 |
| October   | 21,099                            | 22,051 |
| November  | 24,626                            | 25,746 |
| December  | 27,810                            | 28,485 |
| January   | 30,806                            | 31,900 |
| February  | 34,479                            | 35,134 |
| March     | 37,706                            | 38,834 |
| April     | 39,255                            |        |
| May       | 39,258                            |        |
| June      | 39,260                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 175      | 5,000       | 3.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,831    | 15,083      | 12.1%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,152    | 5,000       | 63.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,223    | 15,083      | 34.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 19,237      | 0.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 95       | 19,237      | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 769      | 19,237      | 4.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

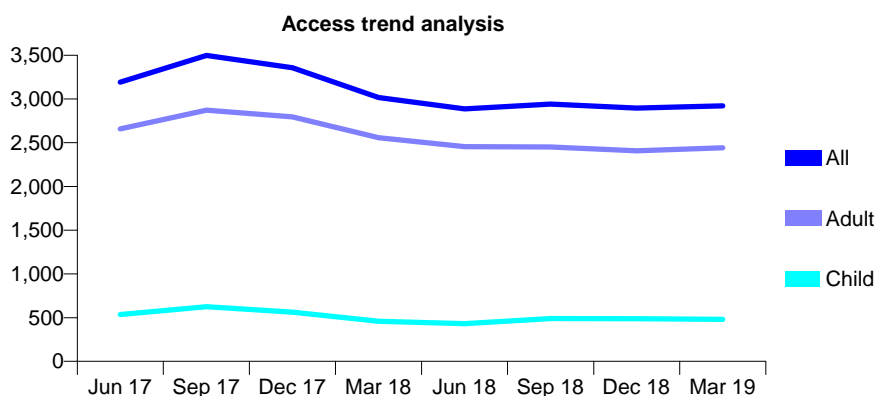
## Q70 - Vital Signs At a Glance Contract Report for 117463/0001 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | Jonathan Mynors-Wallis, Jayne Mynors-Wa |
| Contract type name   | PDS Plus Contract                       |
| Purpose of contract  | General                                 |
| Contract start date  | 01/01/2011                              |
| Contract end date    | 31/03/2019                              |

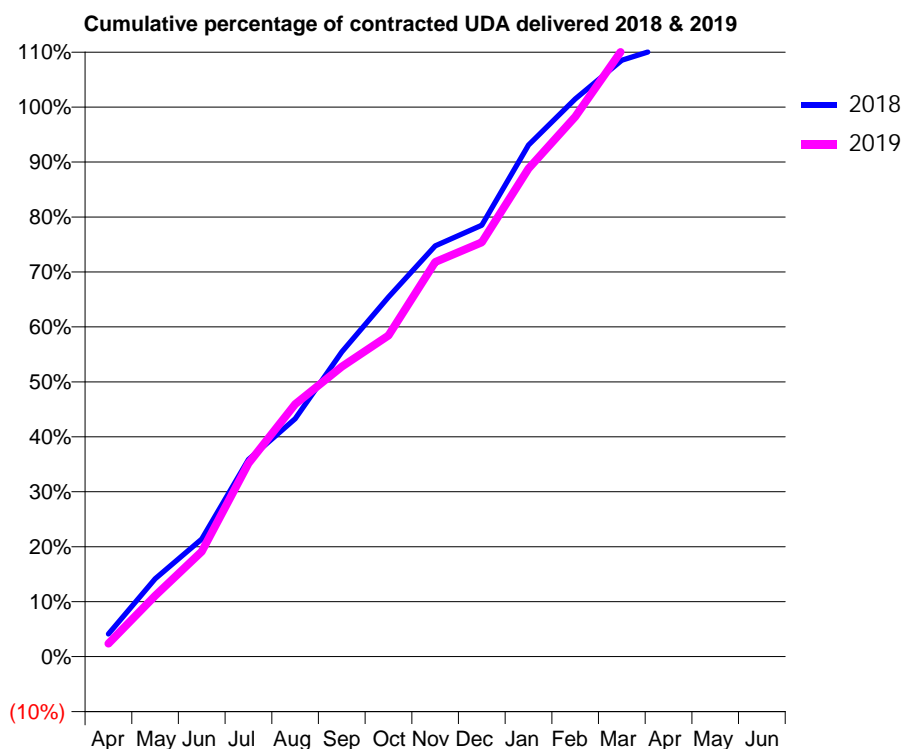
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £123,361.45 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,018         |                               |
| Quarter ending June 2018         | 2,886         | ↓                             |
| Quarter ending September 2018    | 2,943         | →                             |
| Quarter ending December 2018     | 2,896         | ↓                             |
| Quarter ending March 2019        | 2,922         | →                             |
| <b>Variance since March 2018</b> | <b>(3.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 248                               | 142   |
| May       | 850                               | 665   |
| June      | 1,284                             | 1,147 |
| July      | 2,153                             | 2,111 |
| August    | 2,596                             | 2,756 |
| September | 3,326                             | 3,165 |
| October   | 3,924                             | 3,507 |
| November  | 4,484                             | 4,308 |
| December  | 4,709                             | 4,522 |
| January   | 5,585                             | 5,328 |
| February  | 6,089                             | 5,895 |
| March     | 6,512                             | 6,620 |
| April     | 6,672                             |       |
| May       | 6,680                             |       |
| June      | 6,680                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 818         | 1.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 241      | 3,310       | 7.3%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 313      | 818         | 38.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 673      | 3,310       | 20.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 189      | 3,081       | 6.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 3,081       | 1.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 50       | 3,081       | 1.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

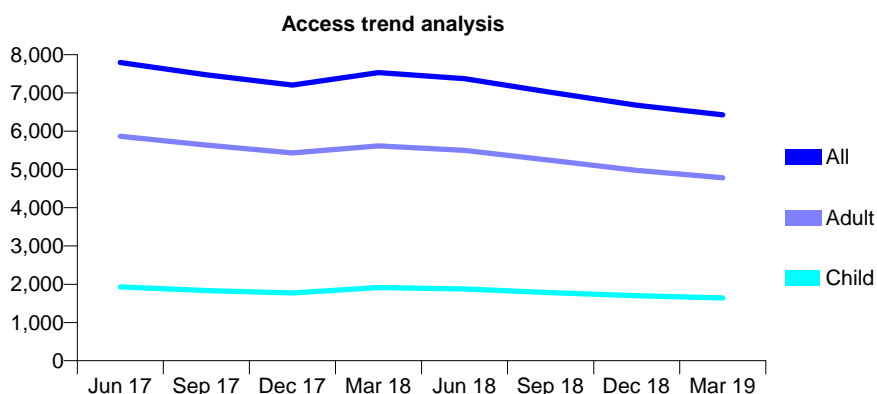
## Q70 - Vital Signs At a Glance Contract Report for 118060/0025 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Genix Healthcare Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 24/01/2011           |
| Contract end date    |                      |

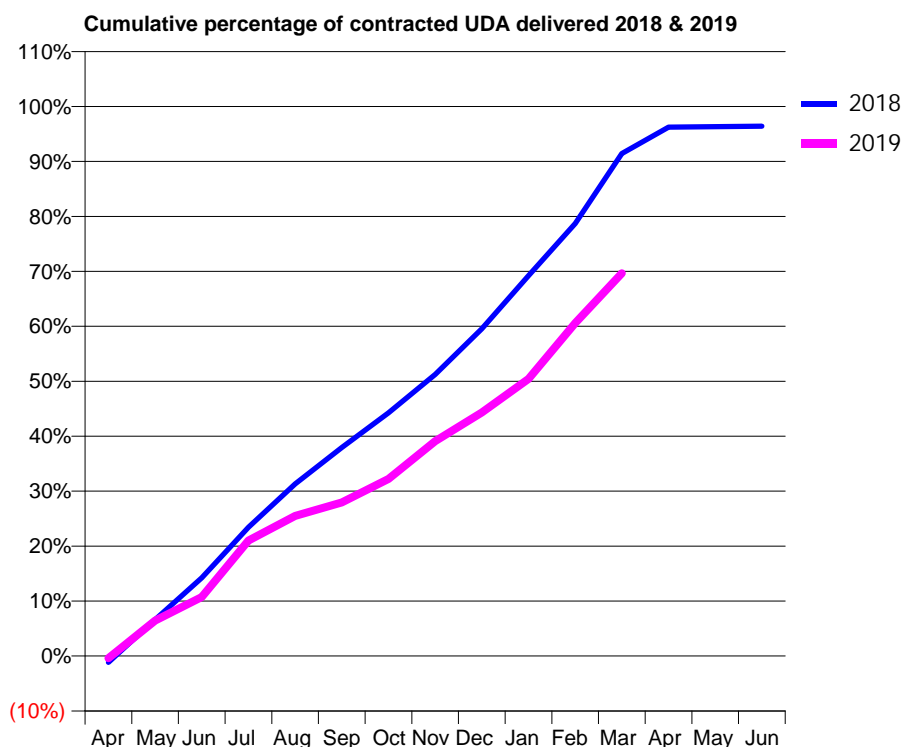
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,000      |
| Carry forward general activity (UDA)        | 755         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £539,445.88 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 7,532          |                               |
| Quarter ending June 2018         | 7,374          | ↓                             |
| Quarter ending September 2018    | 7,020          | ↓                             |
| Quarter ending December 2018     | 6,678          | ↓                             |
| Quarter ending March 2019        | 6,426          | ↓                             |
| <b>Variance since March 2018</b> | <b>(14.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -245                              | -92    |
| May       | 1,393                             | 1,356  |
| June      | 2,988                             | 2,254  |
| July      | 4,919                             | 4,412  |
| August    | 6,578                             | 5,356  |
| September | 7,966                             | 5,867  |
| October   | 9,293                             | 6,767  |
| November  | 10,762                            | 8,211  |
| December  | 12,506                            | 9,310  |
| January   | 14,535                            | 10,591 |
| February  | 16,529                            | 12,723 |
| March     | 19,198                            | 14,622 |
| April     | 20,208                            |        |
| May       | 20,228                            |        |
| June      | 20,244                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 113      | 1,959       | 5.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 684      | 5,905       | 11.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,123    | 1,959       | 57.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,533    | 5,905       | 59.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 530      | 7,493       | 7.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 54       | 7,493       | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 7,493       | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



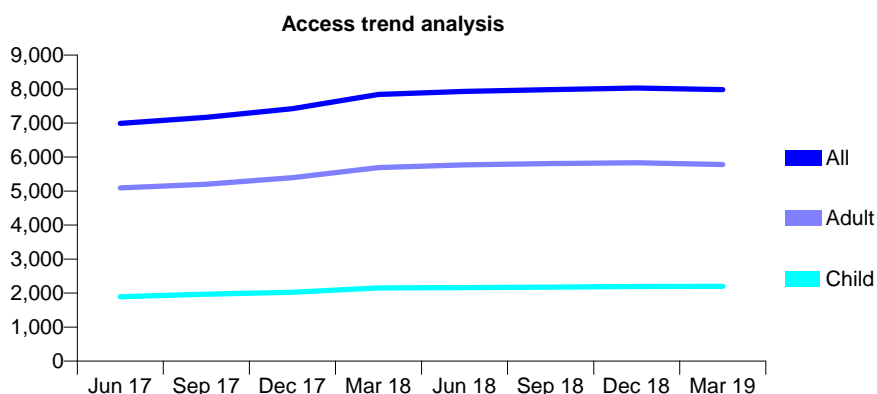
## Q70 - Vital Signs At a Glance Contract Report for 118060/0026 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Genix Healthcare Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2011           |
| Contract end date    |                      |

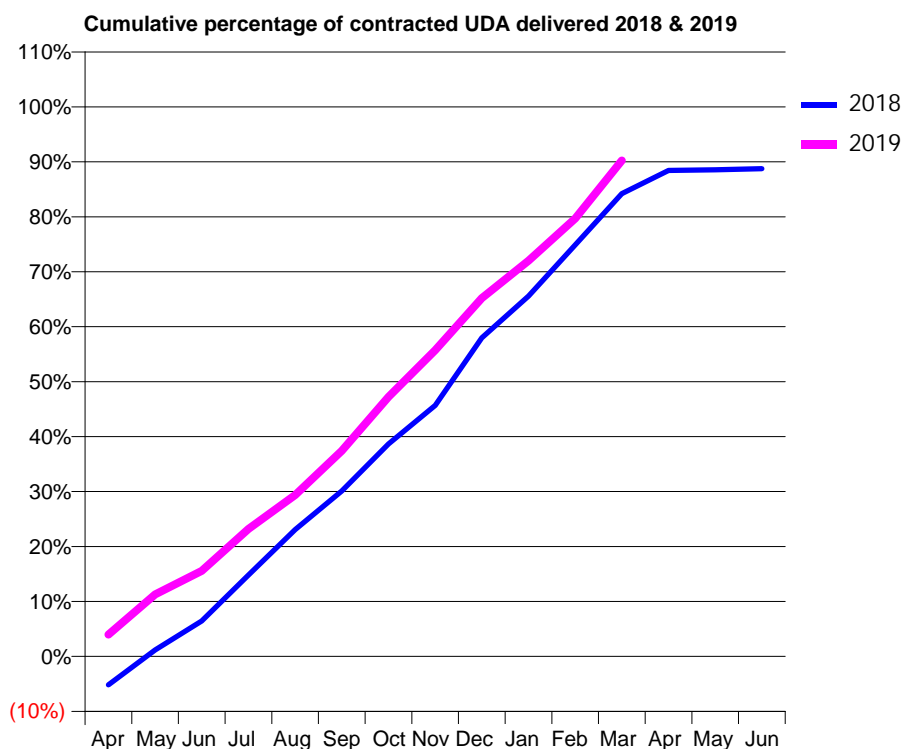
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £539,445.88 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,842       |                               |
| Quarter ending June 2018         | 7,930       | →                             |
| Quarter ending September 2018    | 7,983       | →                             |
| Quarter ending December 2018     | 8,028       | →                             |
| Quarter ending March 2019        | 7,981       | →                             |
| <b>Variance since March 2018</b> | <b>1.8%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -1,086                            | 837    |
| May       | 249                               | 2,370  |
| June      | 1,357                             | 3,271  |
| July      | 3,112                             | 4,875  |
| August    | 4,849                             | 6,168  |
| September | 6,321                             | 7,855  |
| October   | 8,119                             | 9,920  |
| November  | 9,595                             | 11,701 |
| December  | 12,173                            | 13,693 |
| January   | 13,773                            | 15,124 |
| February  | 15,723                            | 16,736 |
| March     | 17,682                            | 18,950 |
| April     | 18,573                            |        |
| May       | 18,593                            |        |
| June      | 18,637                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 152      | 3,055       | 5.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 734      | 7,565       | 9.7%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,835    | 3,055       | 60.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,491    | 7,565       | 59.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 988      | 10,127      | 9.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 63       | 10,127      | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 10,127      | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

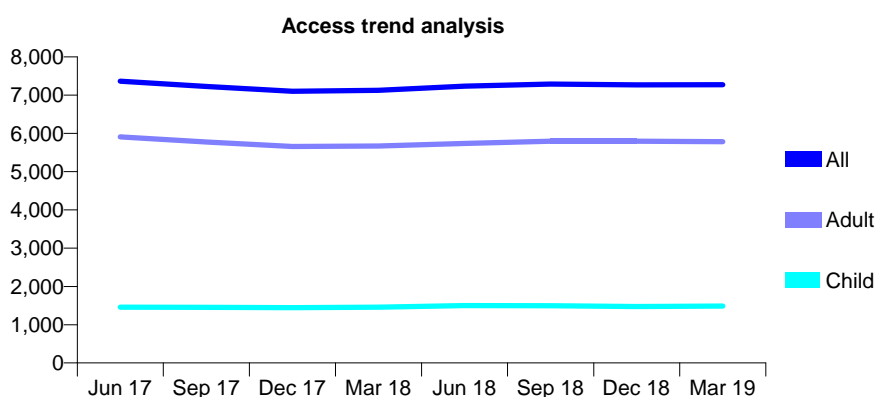
## Q70 - Vital Signs At a Glance Contract Report for 118133/0001 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Mrs P Oghabi Sajjadi & Ms P Soltani |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/11/2010                          |
| Contract end date    |                                     |

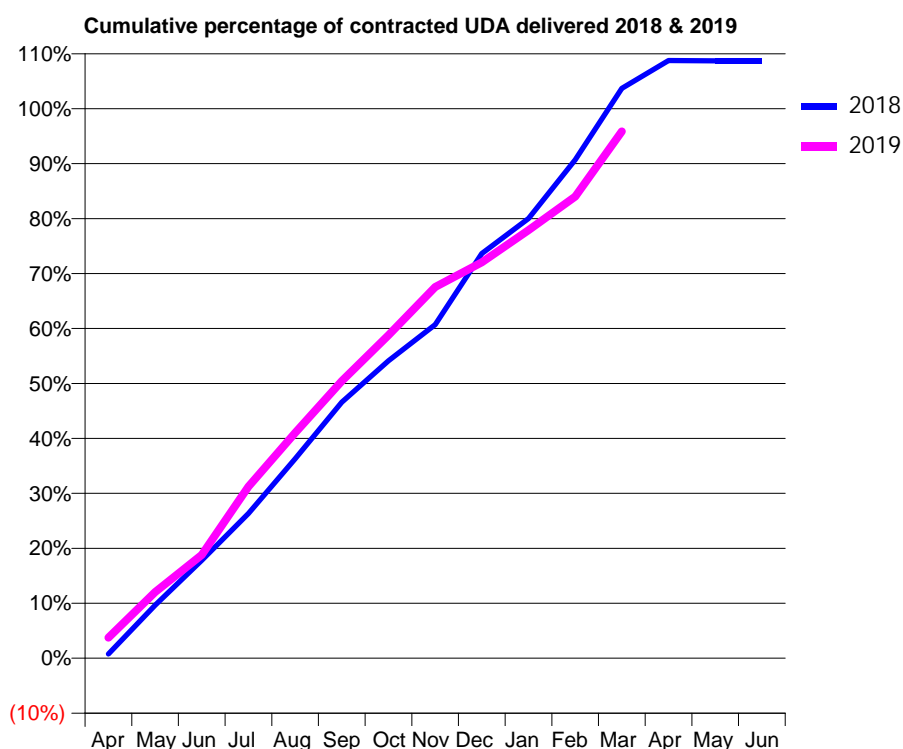
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £575,544.85 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,128       |                               |
| Quarter ending June 2018         | 7,236       | →                             |
| Quarter ending September 2018    | 7,288       | →                             |
| Quarter ending December 2018     | 7,270       | →                             |
| Quarter ending March 2019        | 7,274       | →                             |
| <b>Variance since March 2018</b> | <b>2.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 182    | 860    |
| May       | 2,226  | 2,773  |
| June      | 4,099  | 4,321  |
| July      | 6,057  | 7,184  |
| August    | 8,352  | 9,437  |
| September | 10,712 | 11,596 |
| October   | 12,450 | 13,523 |
| November  | 13,963 | 15,536 |
| December  | 16,935 | 16,568 |
| January   | 18,404 | 17,915 |
| February  | 20,858 | 19,318 |
| March     | 23,847 | 22,049 |
| April     | 25,015 |        |
| May       | 25,002 |        |
| June      | 25,002 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 97       | 2,170       | 4.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 816      | 8,045       | 10.1%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,326    | 2,170       | 61.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,830    | 8,045       | 60.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 569      | 9,838       | 5.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 80       | 9,838       | 0.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 146      | 9,838       | 1.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

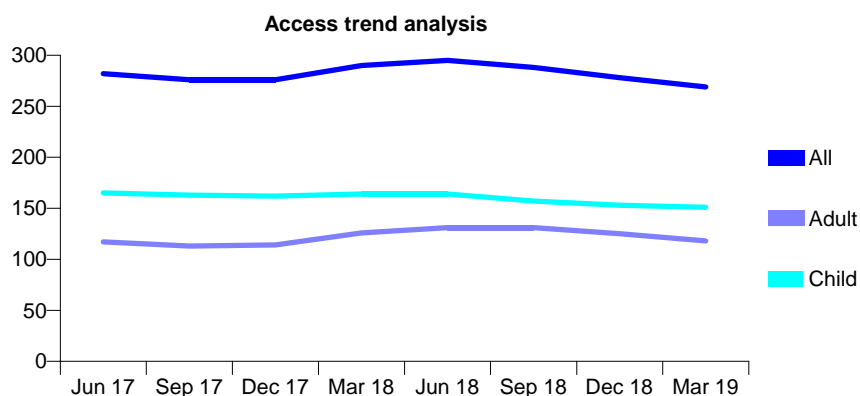
## Q70 - Vital Signs At a Glance Contract Report for 118451/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | Adriana Lackova |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/07/2011      |
| Contract end date    |                 |

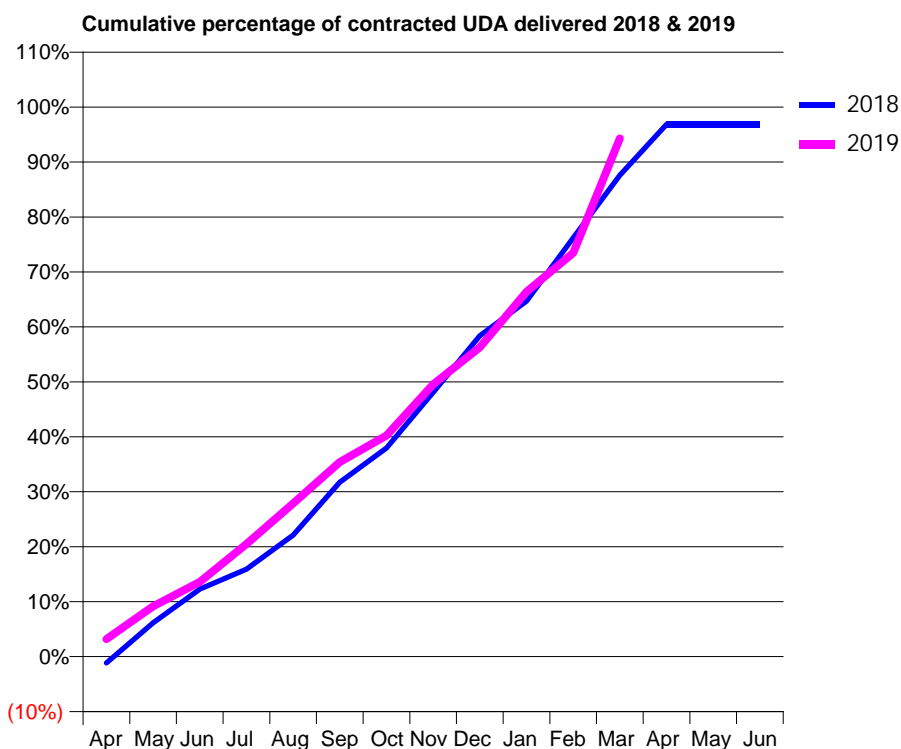
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | 31         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,796.06 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 290           |                               |
| Quarter ending June 2018         | 295           | →                             |
| Quarter ending September 2018    | 288           | ↓                             |
| Quarter ending December 2018     | 278           | ↓                             |
| Quarter ending March 2019        | 269           | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -12                               | 32   |
| May       | 62                                | 92   |
| June      | 123                               | 136  |
| July      | 159                               | 205  |
| August    | 221                               | 279  |
| September | 317                               | 354  |
| October   | 380                               | 402  |
| November  | 481                               | 496  |
| December  | 584                               | 563  |
| January   | 647                               | 664  |
| February  | 762                               | 735  |
| March     | 876                               | 943  |
| April     | 968                               |      |
| May       | 968                               |      |
| June      | 968                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 340         | 15.6%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 26       | 156         | 16.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 229      | 340         | 67.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 102      | 156         | 65.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 466         | 2.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 466         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 466         | 1.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

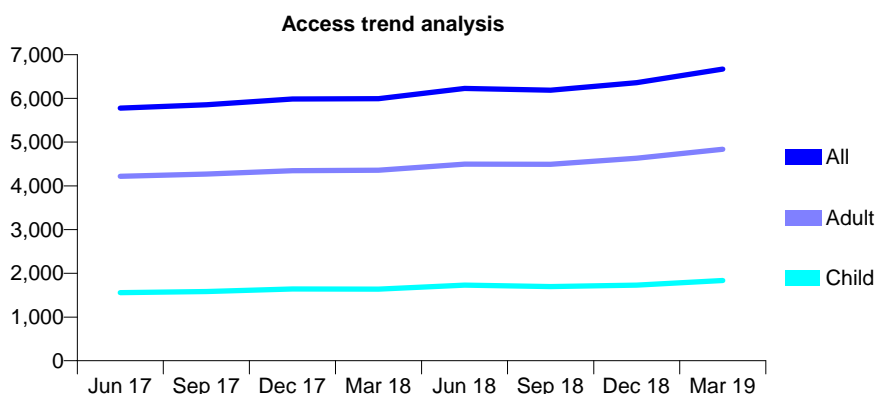
## Q70 - Vital Signs At a Glance Contract Report for 119016/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | Alton Dental Ltd |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/12/2010       |
| Contract end date    |                  |

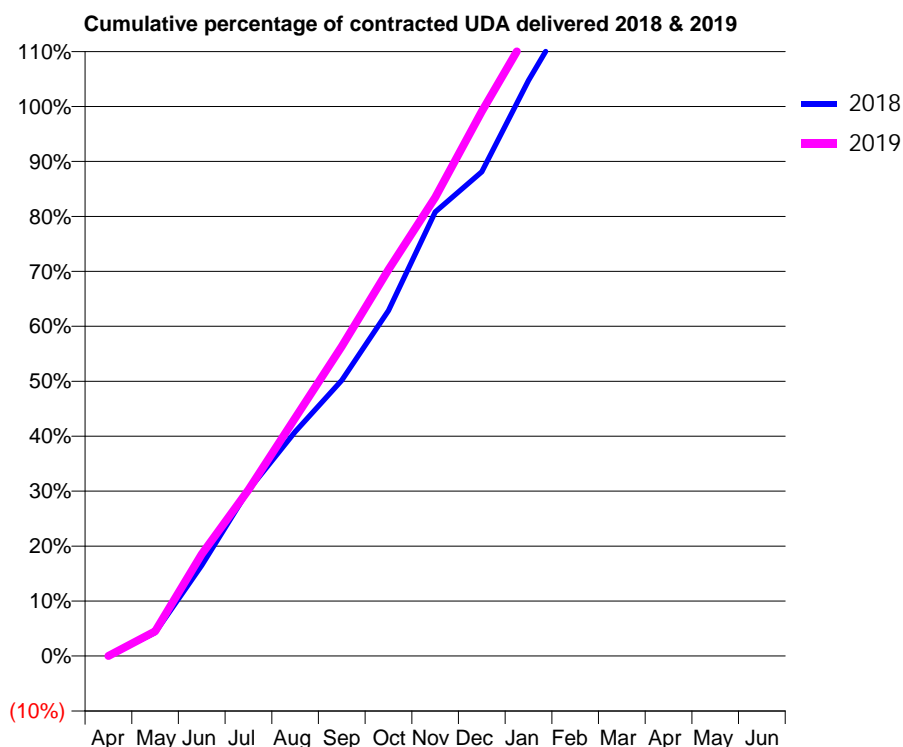
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,051       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £305,658.15 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 5,993        |                               |
| Quarter ending June 2018         | 6,227        | ↑                             |
| Quarter ending September 2018    | 6,187        | →                             |
| Quarter ending December 2018     | 6,362        | ↑                             |
| Quarter ending March 2019        | 6,670        | ↑                             |
| <b>Variance since March 2018</b> | <b>11.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 0      |
| May       | 387                               | 407    |
| June      | 1,492                             | 1,679  |
| July      | 2,731                             | 2,737  |
| August    | 3,693                             | 3,922  |
| September | 4,540                             | 5,099  |
| October   | 5,691                             | 6,364  |
| November  | 7,312                             | 7,553  |
| December  | 7,974                             | 8,968  |
| January   | 9,481                             | 10,284 |
| February  | 10,771                            | 11,148 |
| March     | 12,166                            | 12,503 |
| April     | 13,444                            |        |
| May       | 14,125                            |        |
| June      | 14,124                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 256      | 2,571       | 10.0%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,067    | 6,686       | 16.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,279    | 2,571       | 49.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,223    | 6,686       | 48.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 652      | 6,954       | 9.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 6,954       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 6,954       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

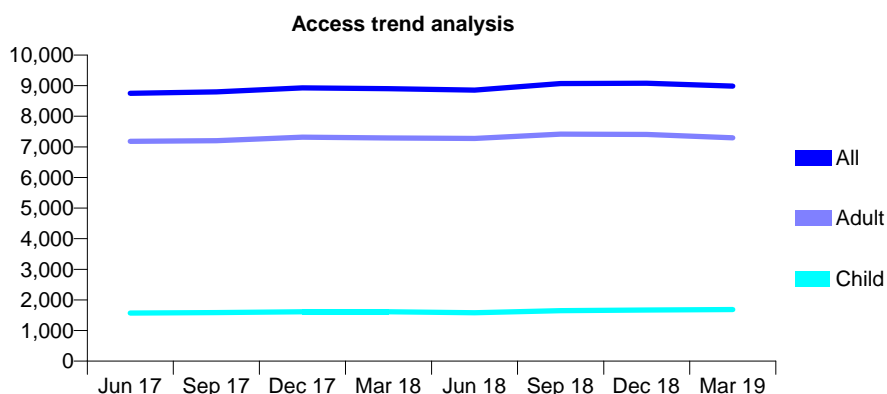
## Q70 - Vital Signs At a Glance Contract Report for 119652/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Westbourne Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    |                            |

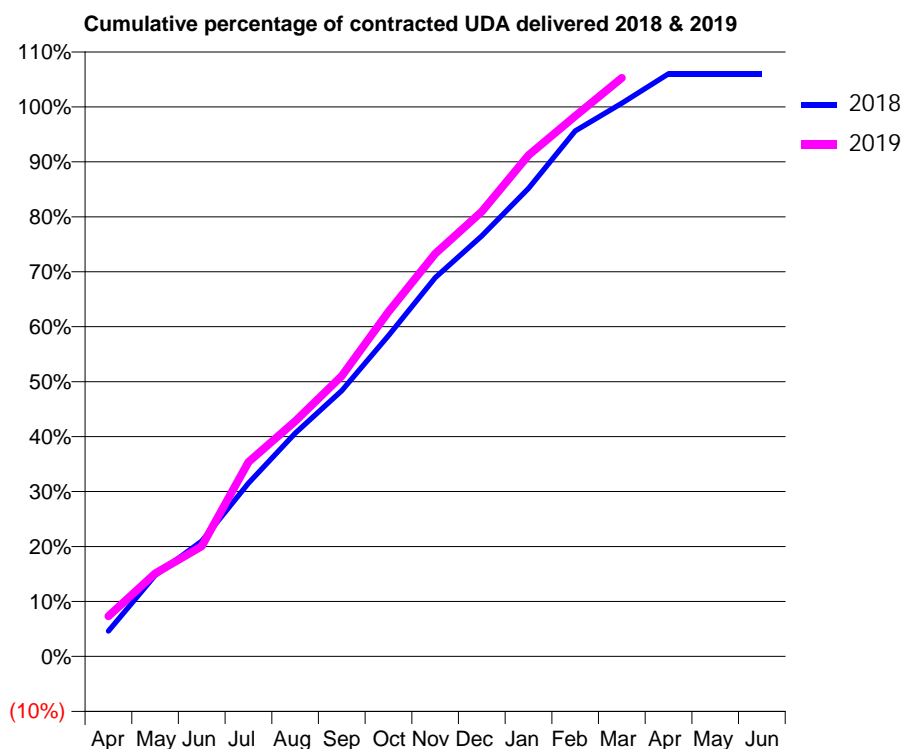
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £529,026.51 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 8,906 |                               |
| Quarter ending June 2018         | 8,858 | →                             |
| Quarter ending September 2018    | 9,068 | ↑                             |
| Quarter ending December 2018     | 9,079 | →                             |
| Quarter ending March 2019        | 8,987 | ↓                             |
| <b>Variance since March 2018</b> | 0.9%  | →                             |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 1,016  | 1,613  |
| May       | 3,242  | 3,324  |
| June      | 4,615  | 4,412  |
| July      | 6,935  | 7,781  |
| August    | 8,936  | 9,414  |
| September | 10,640 | 11,232 |
| October   | 12,841 | 13,796 |
| November  | 15,159 | 16,119 |
| December  | 16,834 | 17,807 |
| January   | 18,737 | 20,066 |
| February  | 21,037 | 21,635 |
| March     | 22,147 | 23,155 |
| April     | 23,323 |        |
| May       | 23,324 |        |
| June      | 23,324 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 124      | 2,315       | 5.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 828      | 9,338       | 8.9%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,276    | 2,315       | 55.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,665    | 9,338       | 50.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 450      | 11,160      | 4.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 11,160      | 0.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 200      | 11,160      | 1.8%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

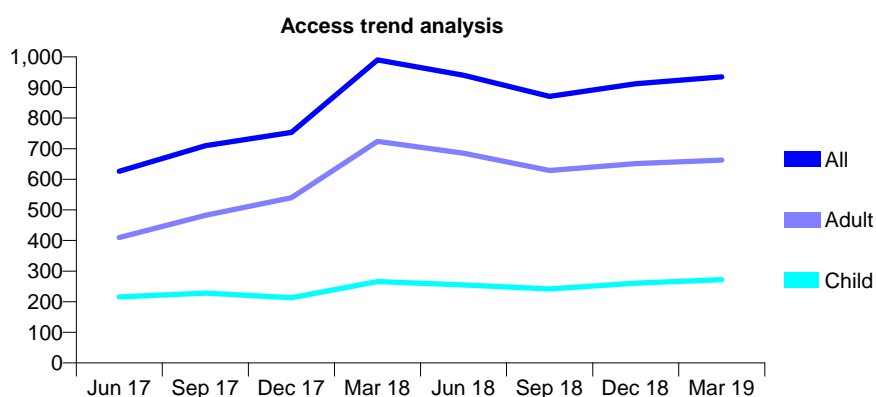
## Q70 - Vital Signs At a Glance Contract Report for 119830/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Millhams Road Partnership |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2012                |
| Contract end date    |                           |

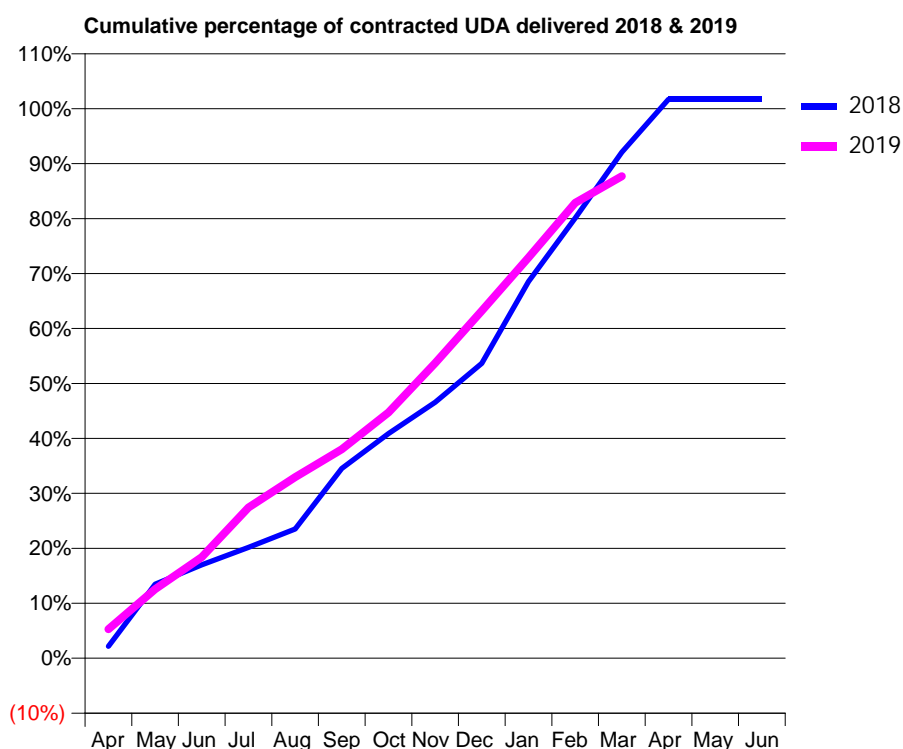
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,495      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £66,550.65 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 990           |                               |
| Quarter ending June 2018         | 940           | ↓                             |
| Quarter ending September 2018    | 871           | ↓                             |
| Quarter ending December 2018     | 912           | ↑                             |
| Quarter ending March 2019        | 935           | ↑                             |
| <b>Variance since March 2018</b> | <b>(5.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 54    | 132   |
| May                               | 336   | 314   |
| June                              | 424   | 459   |
| July                              | 504   | 684   |
| August                            | 587   | 823   |
| September                         | 861   | 948   |
| October                           | 1,020 | 1,116 |
| November                          | 1,162 | 1,340 |
| December                          | 1,339 | 1,577 |
| January                           | 1,710 | 1,819 |
| February                          | 1,999 | 2,067 |
| March                             | 2,297 | 2,188 |
| April                             | 2,538 |       |
| May                               | 2,538 |       |
| June                              | 2,538 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 462         | 1.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 51       | 1,043       | 4.9%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 68       | 462         | 14.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 171      | 1,043       | 16.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 175      | 1,402       | 12.5%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,402       | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 1,402       | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

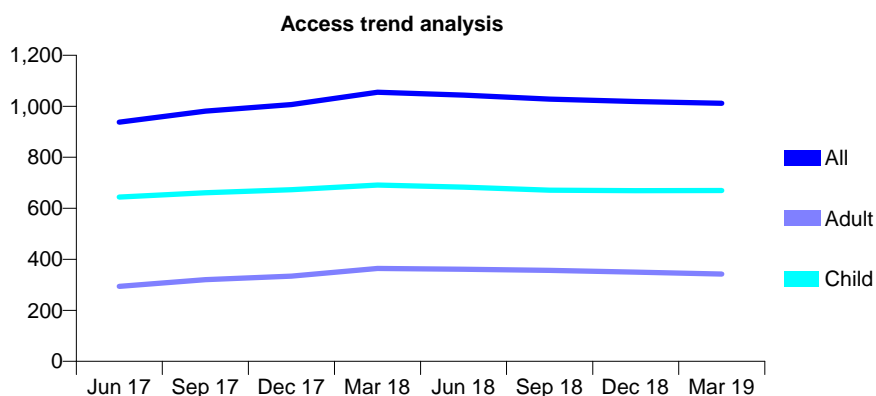
## Q70 - Vital Signs At a Glance Contract Report for 120189/0001 - March 2019

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Heatherstone House NHS Partnership |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2016                         |
| Contract end date    |                                    |

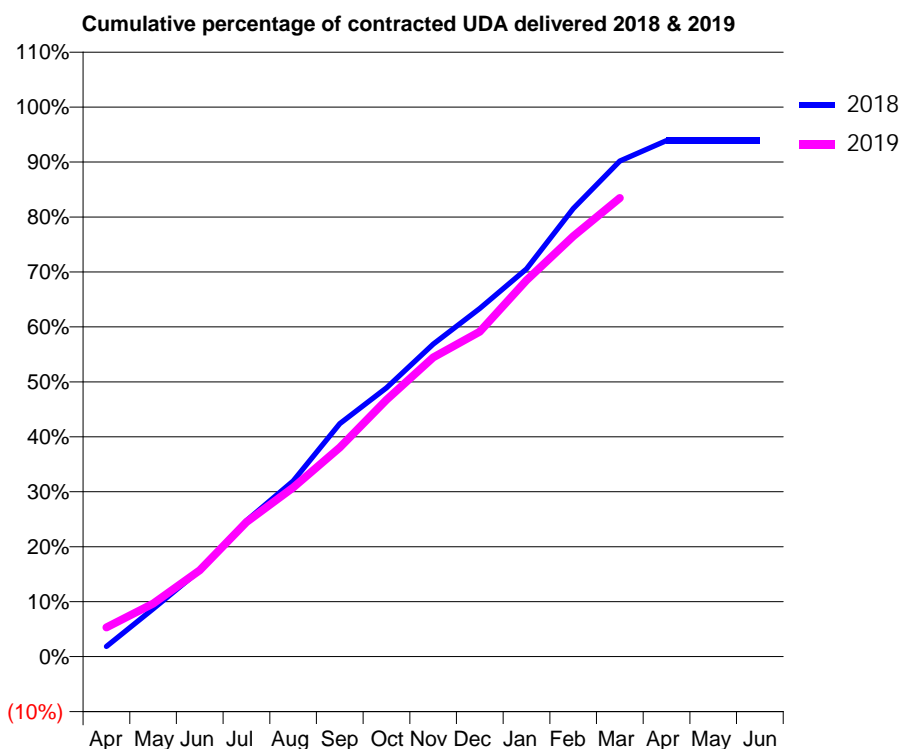
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,110      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £64,448.56 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,055         |                               |
| Quarter ending June 2018         | 1,044         | ↓                             |
| Quarter ending September 2018    | 1,028         | ↓                             |
| Quarter ending December 2018     | 1,019         | →                             |
| Quarter ending March 2019        | 1,012         | →                             |
| <b>Variance since March 2018</b> | <b>(4.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 37                                | 112   |
| May       | 174                               | 204   |
| June      | 314                               | 332   |
| July      | 495                               | 517   |
| August    | 639                               | 649   |
| September | 848                               | 803   |
| October   | 978                               | 986   |
| November  | 1,137                             | 1,149 |
| December  | 1,267                             | 1,248 |
| January   | 1,411                             | 1,445 |
| February  | 1,630                             | 1,614 |
| March     | 1,804                             | 1,760 |
| April     | 1,878                             |       |
| May       | 1,878                             |       |
| June      | 1,878                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 1,098       | 4.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 36       | 324         | 11.1%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 754      | 1,098       | 68.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 153      | 324         | 47.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 47       | 1,370       | 3.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,370       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,370       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

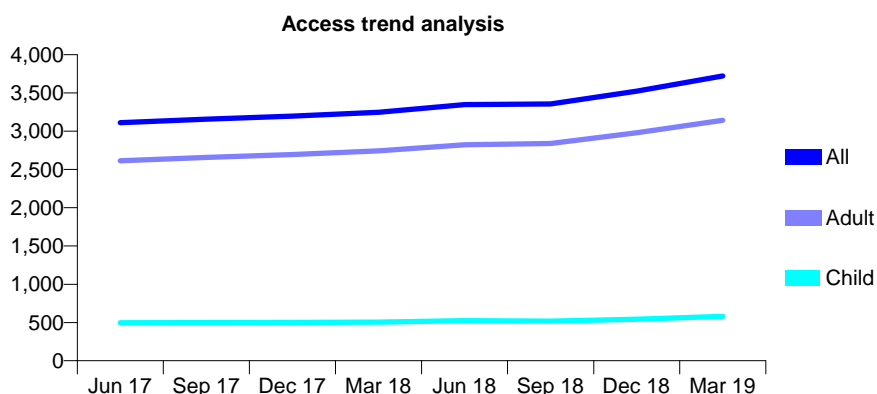
## Q70 - Vital Signs At a Glance Contract Report for 120669/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Lighthouse Dental Practice Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2009                     |
| Contract end date    |                                |

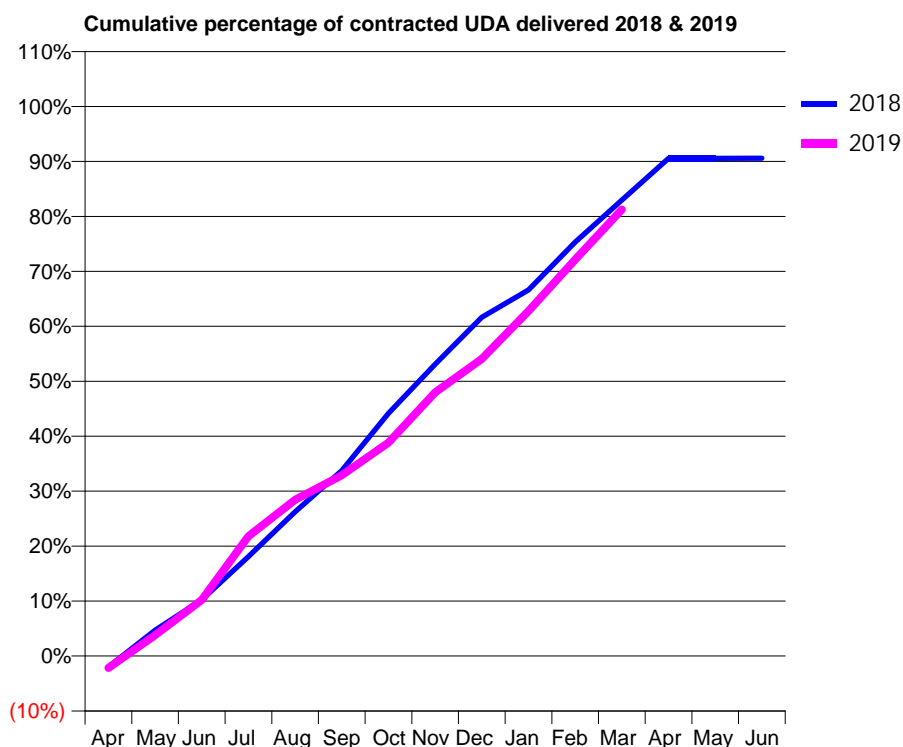
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,705      |
| Carry forward general activity (UDA)        | 468         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £310,356.95 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 3,248        |                               |
| Quarter ending June 2018         | 3,347        | ↑                             |
| Quarter ending September 2018    | 3,356        | →                             |
| Quarter ending December 2018     | 3,523        | ↑                             |
| Quarter ending March 2019        | 3,722        | ↑                             |
| <b>Variance since March 2018</b> | <b>14.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -232                              | -256  |
| May       | 554                               | 443   |
| June      | 1,196                             | 1,194 |
| July      | 2,117                             | 2,551 |
| August    | 3,072                             | 3,331 |
| September | 3,950                             | 3,850 |
| October   | 5,170                             | 4,546 |
| November  | 6,217                             | 5,616 |
| December  | 7,216                             | 6,331 |
| January   | 7,800                             | 7,348 |
| February  | 8,814                             | 8,447 |
| March     | 9,711                             | 9,509 |
| April     | 10,600                            |       |
| May       | 10,600                            |       |
| June      | 10,601                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 797         | 6.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 609      | 4,442       | 13.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 436      | 797         | 54.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,530    | 4,442       | 57.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 361      | 4,952       | 7.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 4,952       | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 126      | 4,952       | 2.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



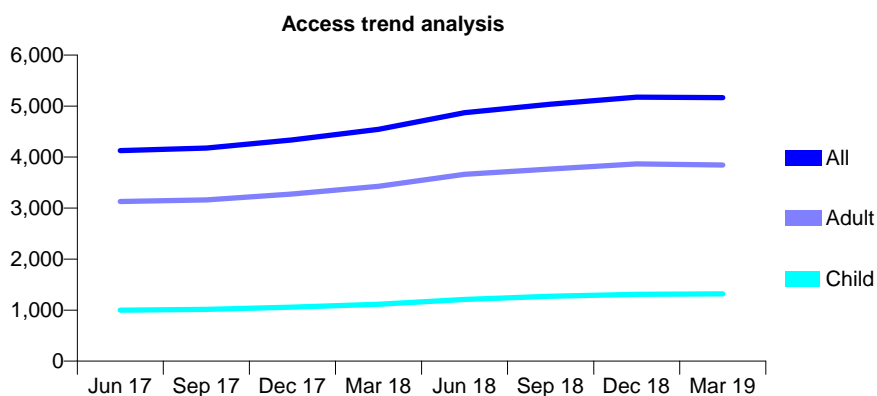
## Q70 - Vital Signs At a Glance Contract Report for 121061/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Dental Concepts Whitchurch |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 10/09/2010                 |
| Contract end date    |                            |

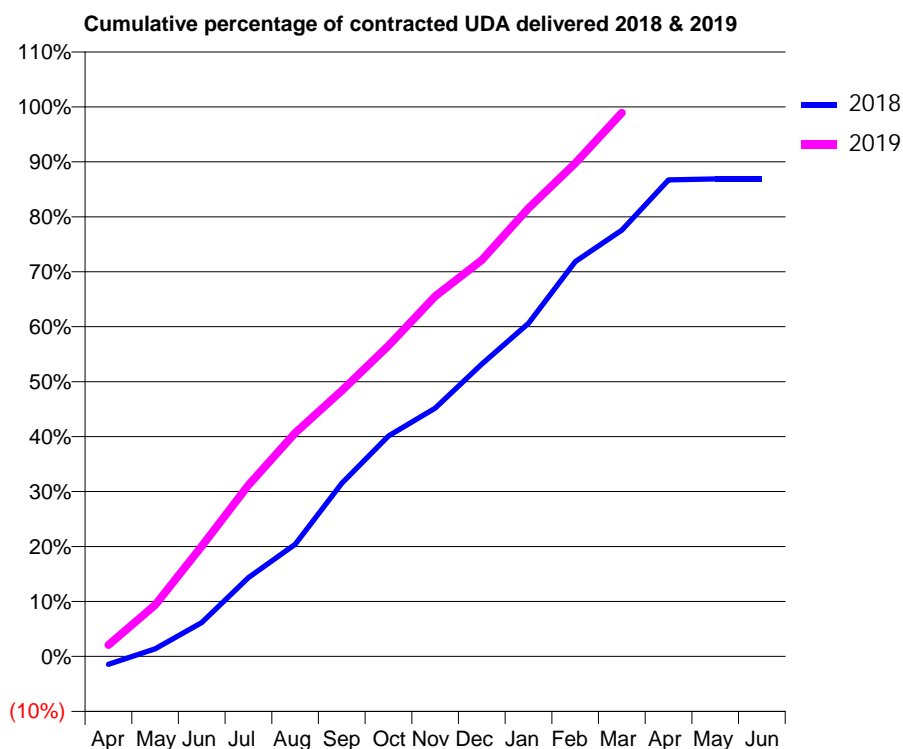
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £280,692.61 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 4,544        |                               |
| Quarter ending June 2018         | 4,872        | ↑                             |
| Quarter ending September 2018    | 5,036        | ↑                             |
| Quarter ending December 2018     | 5,176        | ↑                             |
| Quarter ending March 2019        | 5,164        | →                             |
| <b>Variance since March 2018</b> | <b>13.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -160                              | 229    |
| May       | 153                               | 1,032  |
| June      | 677                               | 2,207  |
| July      | 1,579                             | 3,428  |
| August    | 2,244                             | 4,473  |
| September | 3,464                             | 5,318  |
| October   | 4,415                             | 6,218  |
| November  | 4,970                             | 7,209  |
| December  | 5,849                             | 7,933  |
| January   | 6,667                             | 8,969  |
| February  | 7,904                             | 9,873  |
| March     | 8,533                             | 10,879 |
| April     | 9,539                             |        |
| May       | 9,558                             |        |
| June      | 9,558                             |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 111      | 2,006       | 5.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 402      | 4,808       | 8.4%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,301    | 2,006       | 64.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,470    | 4,808       | 51.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 413      | 6,264       | 6.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 6,264       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 6,264       | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

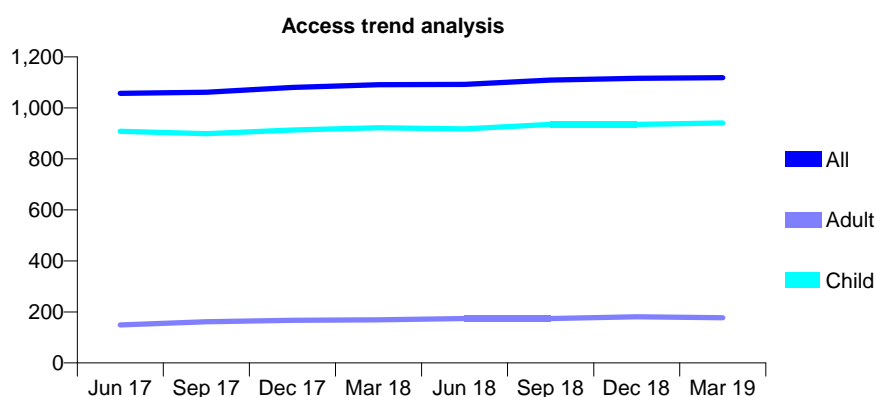
## Q70 - Vital Signs At a Glance Contract Report for 122920/0001 - March 2019

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Wimborne East Street Partnership |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/08/2011                       |
| Contract end date    |                                  |

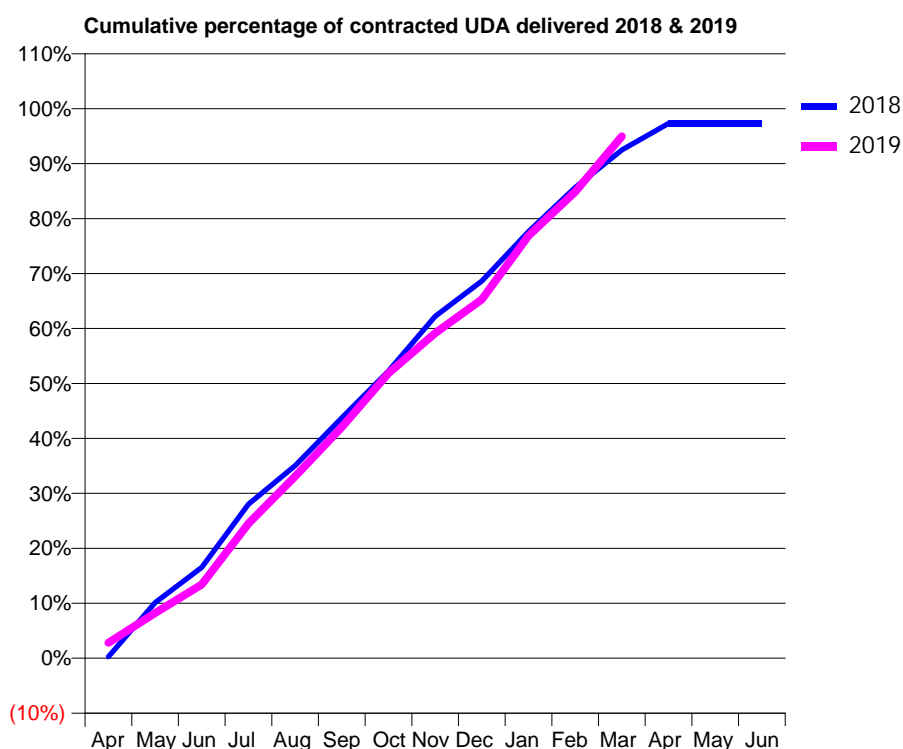
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,260      |
| Carry forward general activity (UDA)        | 61         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £58,926.66 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,091       |                               |
| Quarter ending June 2018         | 1,092       | →                             |
| Quarter ending September 2018    | 1,109       | →                             |
| Quarter ending December 2018     | 1,116       | →                             |
| Quarter ending March 2019        | 1,118       | →                             |
| <b>Variance since March 2018</b> | <b>2.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 6                                 | 64    |
| May       | 229                               | 186   |
| June      | 374                               | 303   |
| July      | 634                               | 554   |
| August    | 792                               | 748   |
| September | 988                               | 950   |
| October   | 1,181                             | 1,172 |
| November  | 1,406                             | 1,337 |
| December  | 1,551                             | 1,475 |
| January   | 1,754                             | 1,737 |
| February  | 1,936                             | 1,918 |
| March     | 2,090                             | 2,146 |
| April     | 2,199                             |       |
| May       | 2,199                             |       |
| June      | 2,199                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 135      | 1,779       | 7.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 104         | 4.8%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,317    | 1,779       | 74.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 81       | 104         | 77.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 63       | 1,786       | 3.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,786       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,786       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

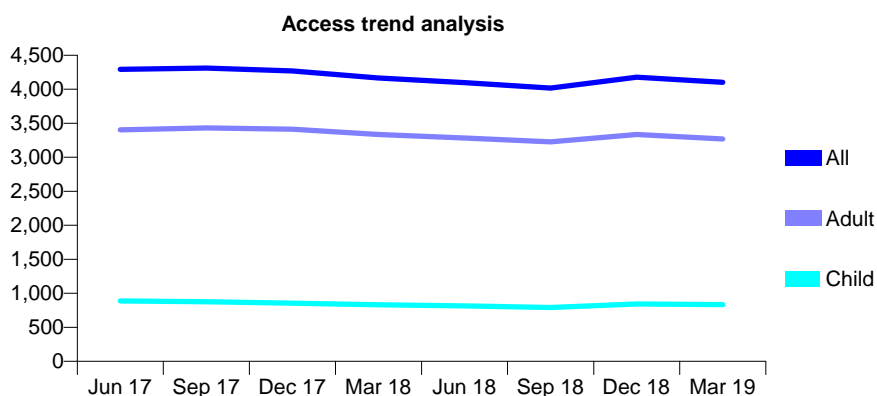
## Q70 - Vital Signs At a Glance Contract Report for 124370/0001 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Best Practice CDA Ltd |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 16/03/2010            |
| Contract end date    |                       |

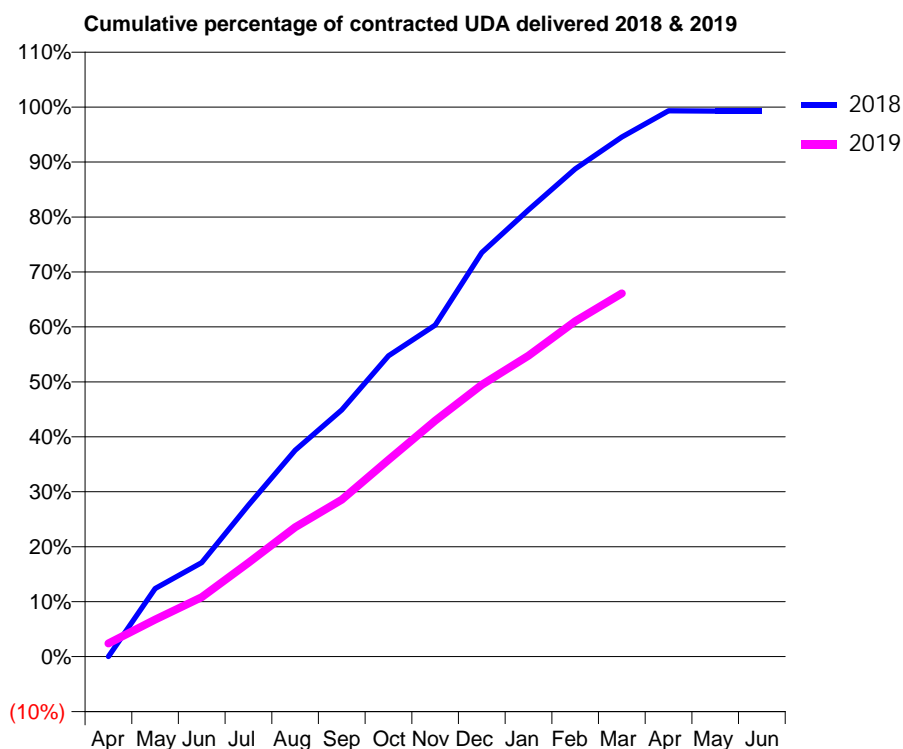
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,962      |
| Carry forward general activity (UDA)        | 81          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £396,231.21 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,166         |                               |
| Quarter ending June 2018         | 4,098         | ↓                             |
| Quarter ending September 2018    | 4,019         | ↓                             |
| Quarter ending December 2018     | 4,178         | ↑                             |
| Quarter ending March 2019        | 4,103         | ↓                             |
| <b>Variance since March 2018</b> | <b>(1.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 362   |
| May       | 1,357                             | 1,010 |
| June      | 1,876                             | 1,616 |
| July      | 3,024                             | 2,556 |
| August    | 4,116                             | 3,523 |
| September | 4,921                             | 4,272 |
| October   | 6,001                             | 5,356 |
| November  | 6,615                             | 6,424 |
| December  | 8,059                             | 7,400 |
| January   | 8,911                             | 8,194 |
| February  | 9,730                             | 9,129 |
| March     | 10,362                            | 9,888 |
| April     | 10,888                            |       |
| May       | 10,881                            |       |
| June      | 10,881                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 1,136       | 6.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 669      | 4,524       | 14.8%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 651      | 1,136       | 57.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,276    | 4,524       | 50.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 657      | 5,358       | 12.3%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 5,358       | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 137      | 5,358       | 2.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

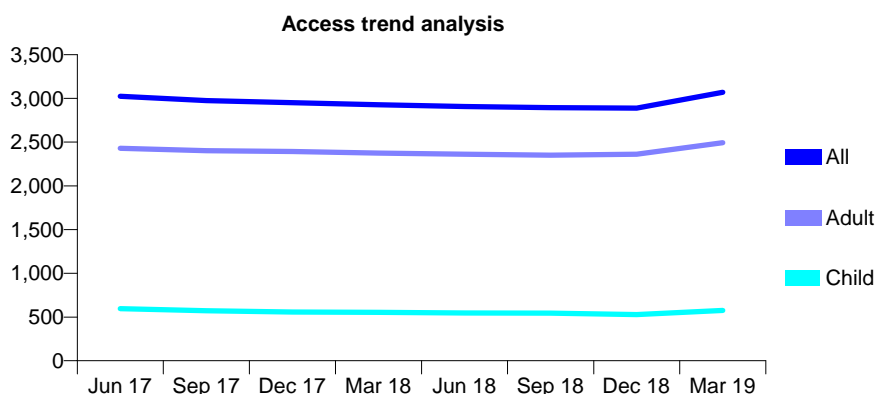
## Q70 - Vital Signs At a Glance Contract Report for 124745/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Seaview Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2013              |
| Contract end date    |                         |

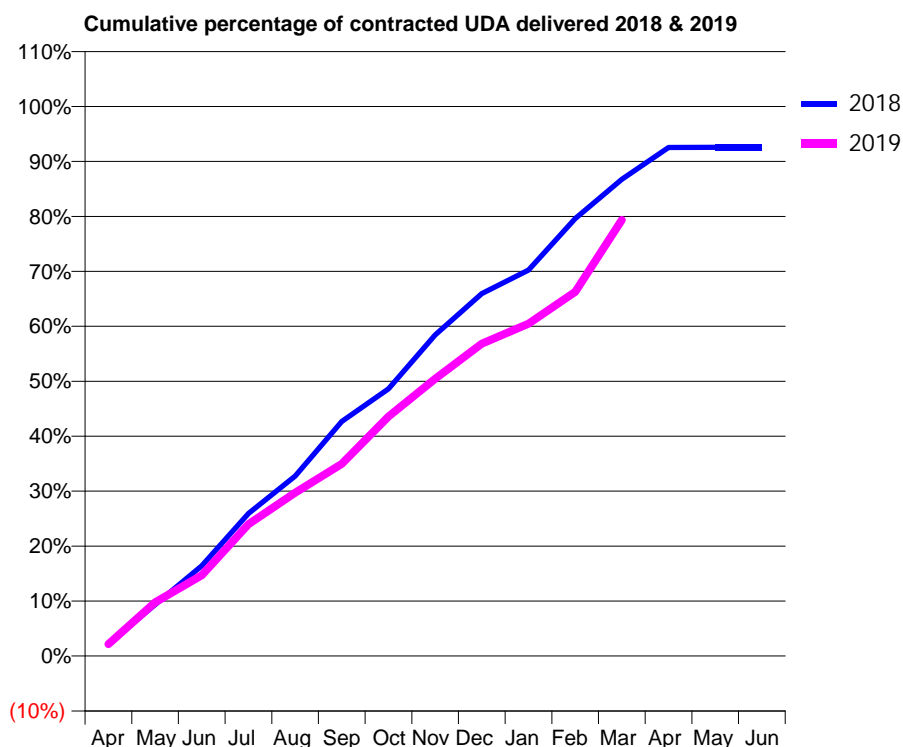
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,311      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £319,766.66 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,927       |                               |
| Quarter ending June 2018         | 2,908       | →                             |
| Quarter ending September 2018    | 2,894       | →                             |
| Quarter ending December 2018     | 2,889       | →                             |
| Quarter ending March 2019        | 3,069       | ↑                             |
| <b>Variance since March 2018</b> | <b>4.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 275                               | 268   |
| May       | 1,152                             | 1,201 |
| June      | 2,022                             | 1,810 |
| July      | 3,192                             | 2,954 |
| August    | 4,031                             | 3,658 |
| September | 5,252                             | 4,305 |
| October   | 5,984                             | 5,363 |
| November  | 7,192                             | 6,213 |
| December  | 8,118                             | 6,998 |
| January   | 8,643                             | 7,443 |
| February  | 9,801                             | 8,156 |
| March     | 10,678                            | 9,767 |
| April     | 11,392                            |       |
| May       | 11,396                            |       |
| June      | 11,396                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 958         | 5.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 593      | 4,403       | 13.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 672      | 958         | 70.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,131    | 4,403       | 71.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 338      | 5,080       | 6.7%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 5,080       | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 66       | 5,080       | 1.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

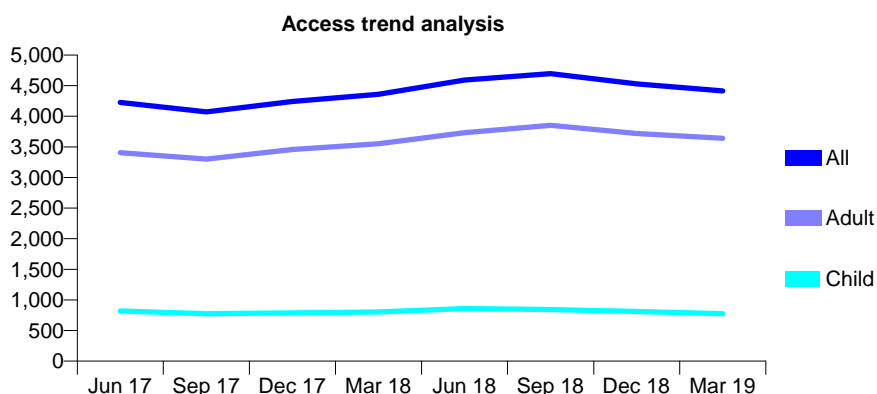
## Q70 - Vital Signs At a Glance Contract Report for 125598/0002 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | S Cowley, R Ingham and J Angelo |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/11/2011                      |
| Contract end date    |                                 |

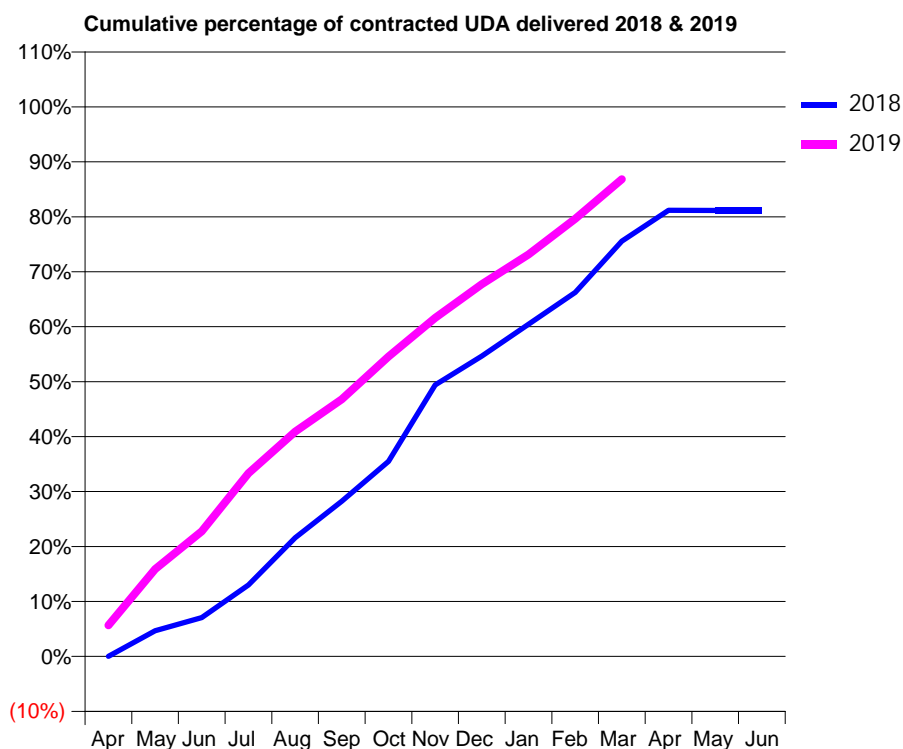
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £487,775.30 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 4,358 |                               |
| Quarter ending June 2018         | 4,591 | ↑                             |
| Quarter ending September 2018    | 4,697 | ↑                             |
| Quarter ending December 2018     | 4,529 | ↓                             |
| Quarter ending March 2019        | 4,415 | ↓                             |
| <b>Variance since March 2018</b> | 1.3%  | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 849    |
| May       | 699                               | 2,384  |
| June      | 1,063                             | 3,417  |
| July      | 1,950                             | 5,000  |
| August    | 3,238                             | 6,136  |
| September | 4,234                             | 7,015  |
| October   | 5,322                             | 8,184  |
| November  | 7,414                             | 9,241  |
| December  | 8,200                             | 10,156 |
| January   | 9,065                             | 10,968 |
| February  | 9,935                             | 11,944 |
| March     | 11,333                            | 13,027 |
| April     | 12,176                            |        |
| May       | 12,174                            |        |
| June      | 12,174                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 1,174       | 4.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 660      | 5,268       | 12.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 768      | 1,174       | 65.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,025    | 5,268       | 57.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 439      | 6,112       | 7.2%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 6,112       | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 104      | 6,112       | 1.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

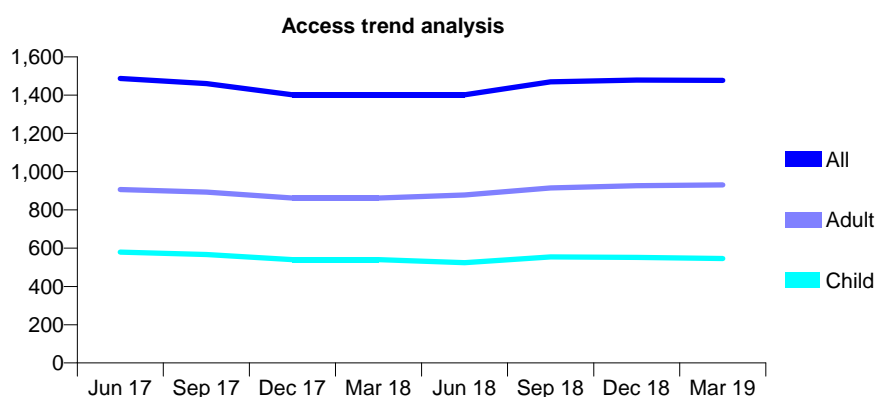
## Q70 - Vital Signs At a Glance Contract Report for 125776/0006 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Apex Dental Care Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 03/08/2009           |
| Contract end date    |                      |

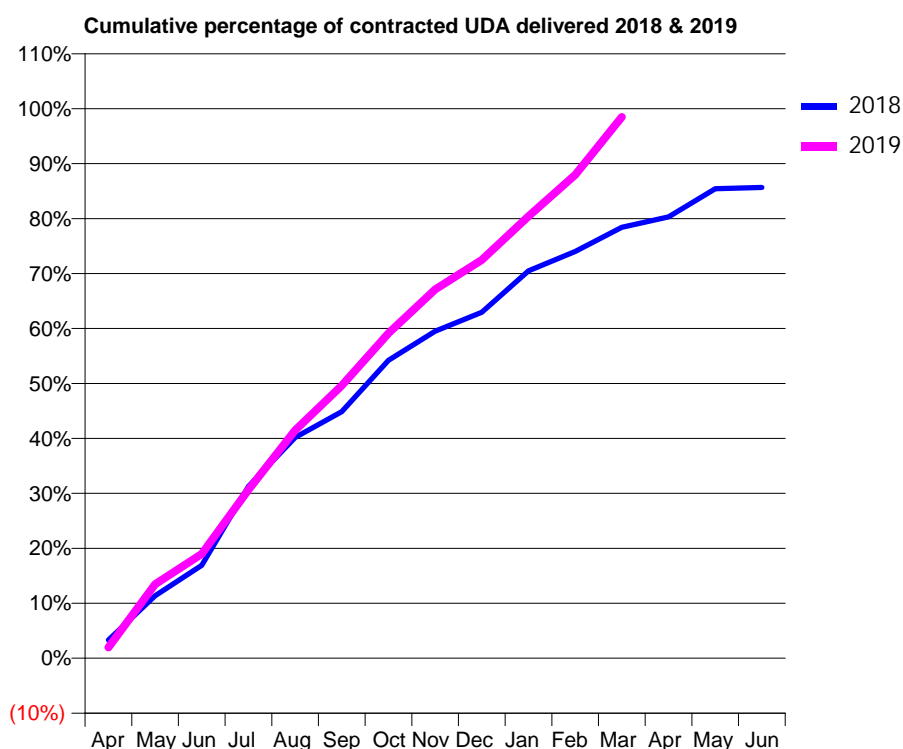
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,549      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £80,952.04 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,402       |                               |
| Quarter ending June 2018         | 1,402       | →                             |
| Quarter ending September 2018    | 1,469       | ↑                             |
| Quarter ending December 2018     | 1,478       | →                             |
| Quarter ending March 2019        | 1,477       | →                             |
| <b>Variance since March 2018</b> | <b>5.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 118   | 70    |
| May                               | 403   | 478   |
| June                              | 600   | 673   |
| July                              | 1,109 | 1,088 |
| August                            | 1,426 | 1,472 |
| September                         | 1,592 | 1,761 |
| October                           | 1,924 | 2,098 |
| November                          | 2,112 | 2,382 |
| December                          | 2,234 | 2,572 |
| January                           | 2,501 | 2,855 |
| February                          | 2,626 | 3,121 |
| March                             | 2,783 | 3,494 |
| April                             | 2,850 |       |
| May                               | 3,032 |       |
| June                              | 3,040 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 895         | 7.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 150      | 1,319       | 11.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 508      | 895         | 56.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 697      | 1,319       | 52.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 215      | 1,933       | 11.1%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,933       | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,933       | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

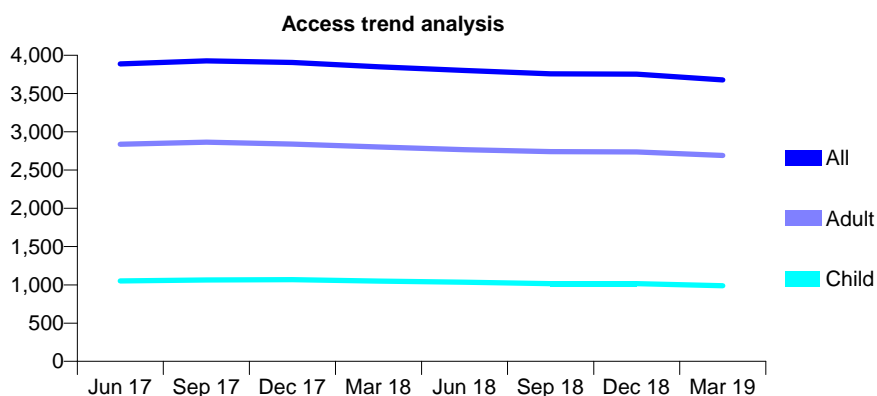
## Q70 - Vital Signs At a Glance Contract Report for 125776/0012 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Apex Dental Care Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/09/2011           |
| Contract end date    |                      |

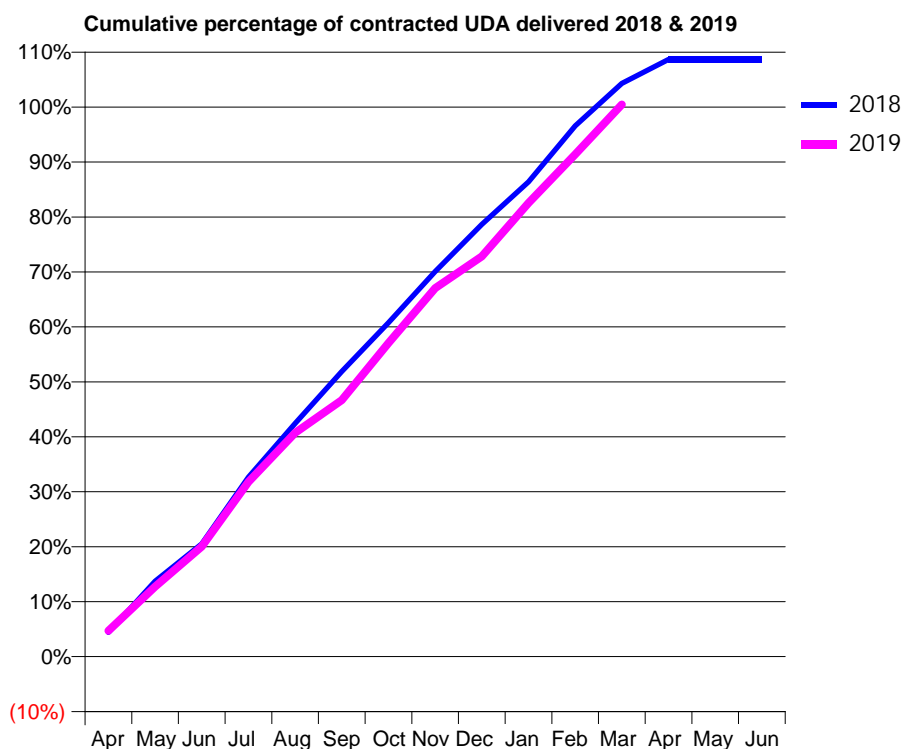
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £275,735.01 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,850         |                               |
| Quarter ending June 2018         | 3,802         | ↓                             |
| Quarter ending September 2018    | 3,756         | ↓                             |
| Quarter ending December 2018     | 3,753         | →                             |
| Quarter ending March 2019        | 3,679         | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 440                               | 472    |
| May       | 1,373                             | 1,276  |
| June      | 2,051                             | 2,004  |
| July      | 3,267                             | 3,179  |
| August    | 4,245                             | 4,072  |
| September | 5,186                             | 4,668  |
| October   | 6,077                             | 5,706  |
| November  | 7,007                             | 6,706  |
| December  | 7,864                             | 7,281  |
| January   | 8,639                             | 8,255  |
| February  | 9,658                             | 9,141  |
| March     | 10,428                            | 10,046 |
| April     | 10,865                            |        |
| May       | 10,867                            |        |
| June      | 10,866                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 1,519       | 5.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 441      | 3,877       | 11.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,066    | 1,519       | 70.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,513    | 3,877       | 64.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 396      | 5,185       | 7.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 5,185       | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 5,185       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

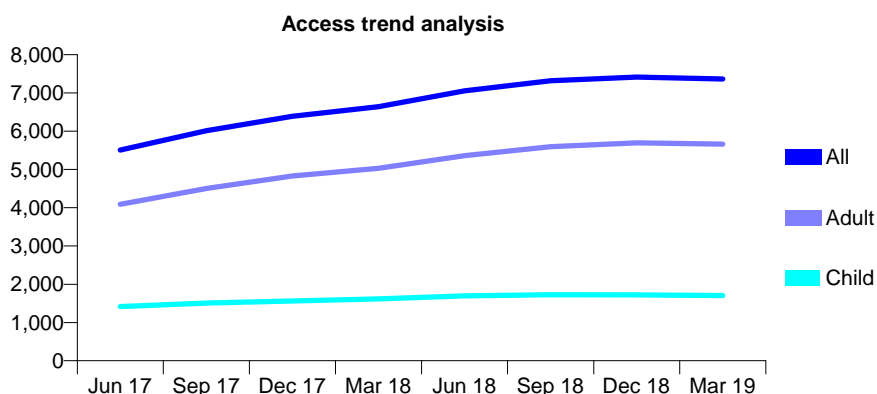
## Q70 - Vital Signs At a Glance Contract Report for 125776/0015 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Apex Dental Care Ltd |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/06/2013           |
| Contract end date    |                      |

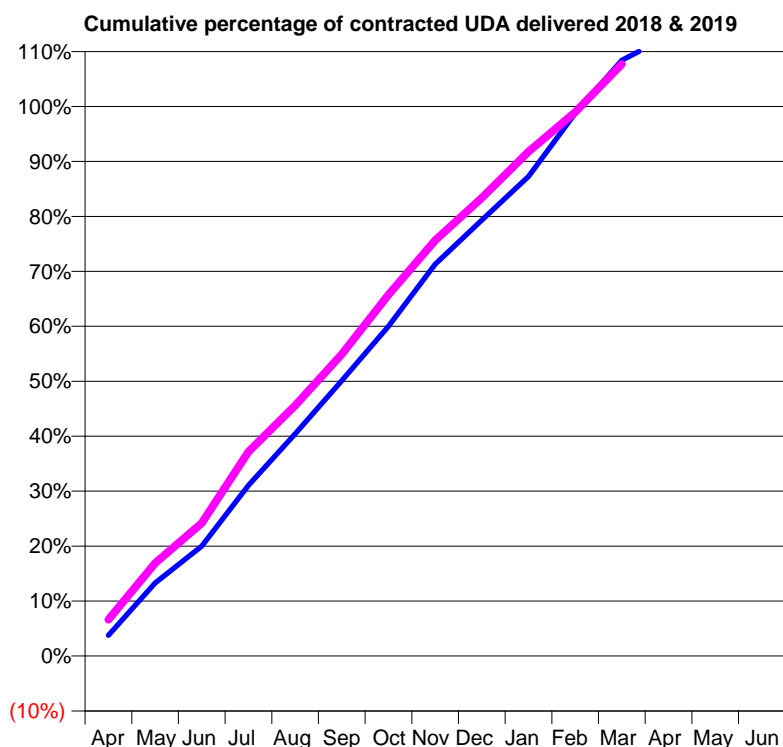
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,814      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £395,345.65 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 6,644        |                               |
| Quarter ending June 2018         | 7,054        | ↑                             |
| Quarter ending September 2018    | 7,317        | ↑                             |
| Quarter ending December 2018     | 7,413        | →                             |
| Quarter ending March 2019        | 7,365        | →                             |
| <b>Variance since March 2018</b> | <b>10.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 633                               | 1,116  |
| May       | 2,238                             | 2,841  |
| June      | 3,359                             | 4,067  |
| July      | 5,224                             | 6,253  |
| August    | 6,800                             | 7,664  |
| September | 8,425                             | 9,230  |
| October   | 10,087                            | 11,055 |
| November  | 11,989                            | 12,719 |
| December  | 13,337                            | 14,018 |
| January   | 14,669                            | 15,432 |
| February  | 16,611                            | 16,640 |
| March     | 18,229                            | 18,111 |
| April     | 18,961                            |        |
| May       | 18,980                            |        |
| June      | 18,995                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 142      | 2,411       | 5.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 855      | 7,384       | 11.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,411    | 2,411       | 58.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,625    | 7,384       | 49.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,319    | 9,427       | 14.0%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 9,427       | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 9,427       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



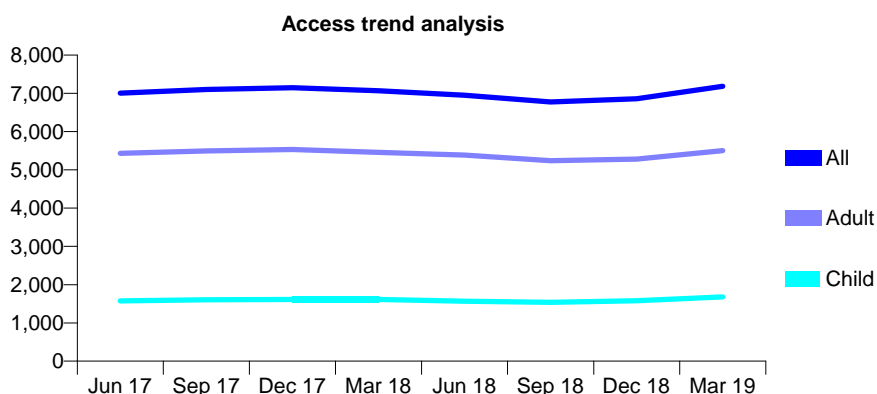
## Q70 - Vital Signs At a Glance Contract Report for 127116/0002 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | Gosport Smile Clinic (Pitchforth & Elalami) |
| Contract type name   | GDS Contract                                |
| Purpose of contract  | General                                     |
| Contract start date  | 01/07/2012                                  |
| Contract end date    |   |

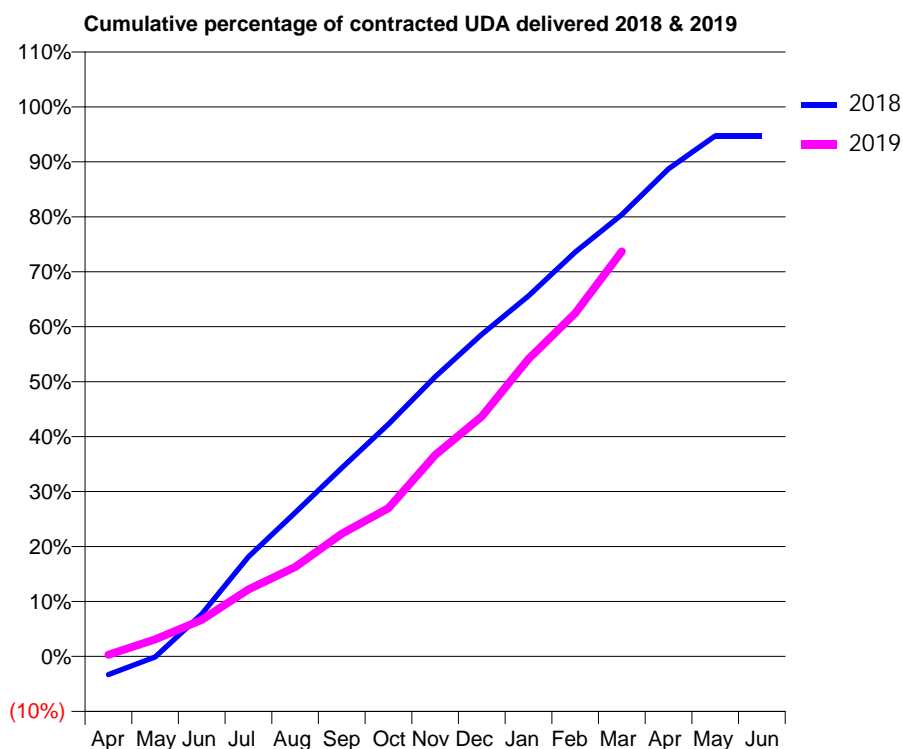
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £536,049.25 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 7,069 |                               |
| Quarter ending June 2018         | 6,950 | ↓                             |
| Quarter ending September 2018    | 6,774 | ↓                             |
| Quarter ending December 2018     | 6,859 | →                             |
| Quarter ending March 2019        | 7,181 | ↑                             |
| <b>Variance since March 2018</b> | 1.6%  | →                             |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | -669   | 61     |
| May       | -28    | 620    |
| June      | 1,540  | 1,331  |
| July      | 3,628  | 2,437  |
| August    | 5,236  | 3,253  |
| September | 6,859  | 4,461  |
| October   | 8,452  | 5,396  |
| November  | 10,179 | 7,332  |
| December  | 11,724 | 8,735  |
| January   | 13,123 | 10,828 |
| February  | 14,713 | 12,488 |
| March     | 16,075 | 14,738 |
| April     | 17,742 |        |
| May       | 18,944 |        |
| June      | 18,944 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 120      | 2,662       | 4.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 797      | 8,046       | 9.9%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,479    | 2,662       | 55.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,477    | 8,046       | 55.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 870      | 8,736       | 10.0%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 8,736       | 0.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 8,736       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

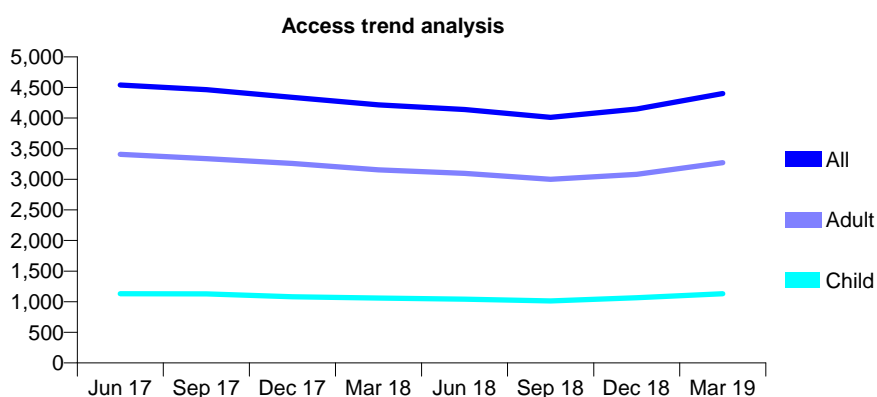
## Q70 - Vital Signs At a Glance Contract Report for 127116/0004 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | Gosport Smile Clinic (Pitchforth & Elalami) |
| Contract type name   | GDS Contract                                |
| Purpose of contract  | General                                     |
| Contract start date  | 01/07/2012                                  |
| Contract end date    |   |

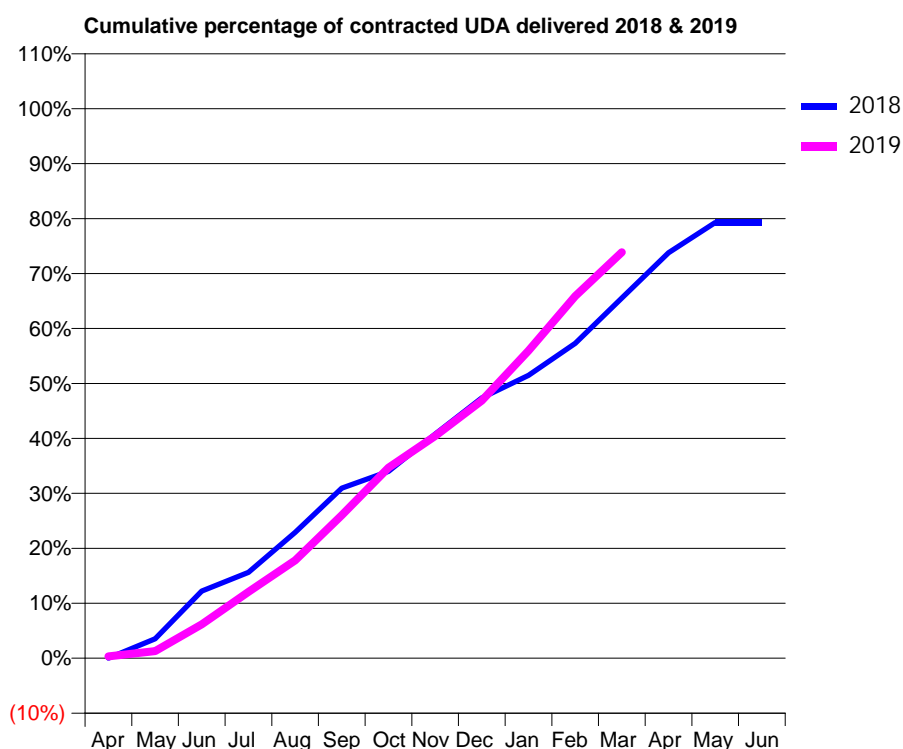
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,200      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £373,907.74 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,214       |                               |
| Quarter ending June 2018         | 4,140       | ↓                             |
| Quarter ending September 2018    | 4,013       | ↓                             |
| Quarter ending December 2018     | 4,148       | ↑                             |
| Quarter ending March 2019        | 4,401       | ↑                             |
| <b>Variance since March 2018</b> | <b>4.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 47    |
| May       | 467                               | 172   |
| June      | 1,612                             | 816   |
| July      | 2,065                             | 1,593 |
| August    | 3,024                             | 2,351 |
| September | 4,085                             | 3,435 |
| October   | 4,488                             | 4,577 |
| November  | 5,384                             | 5,338 |
| December  | 6,251                             | 6,188 |
| January   | 6,795                             | 7,387 |
| February  | 7,565                             | 8,697 |
| March     | 8,651                             | 9,749 |
| April     | 9,740                             |       |
| May       | 10,468                            |       |
| June      | 10,466                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 95       | 1,877       | 5.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 781      | 5,338       | 14.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,032    | 1,877       | 55.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,954    | 5,338       | 55.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 584      | 5,972       | 9.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 5,972       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 5,972       | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

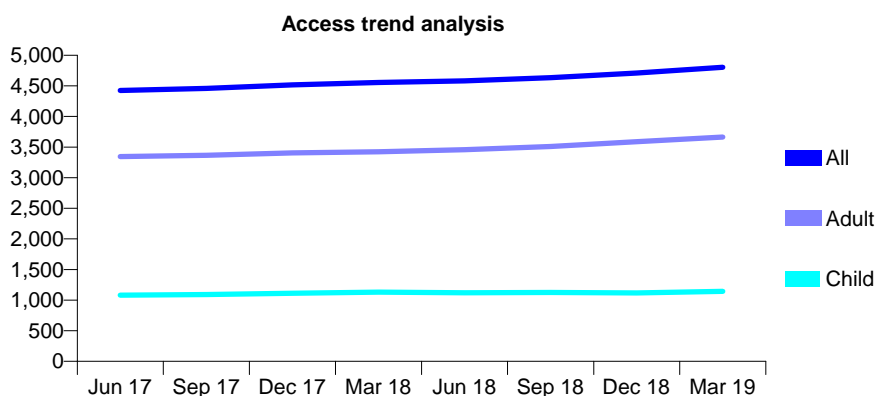
## Q70 - Vital Signs At a Glance Contract Report for 128392/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | Dr L Tangsiri |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 25/09/2009    |
| Contract end date    |               |

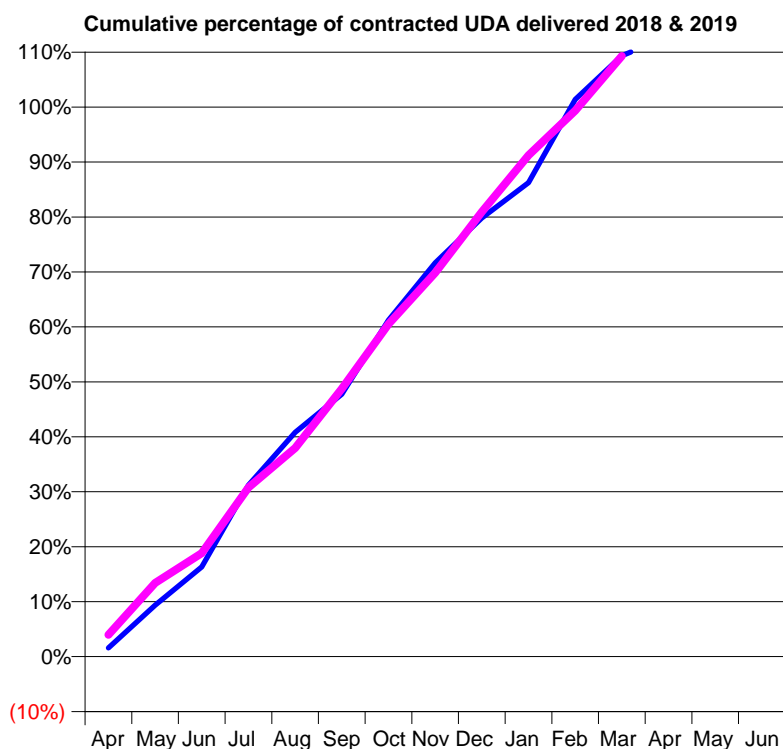
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,368      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £241,271.80 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,555       |                               |
| Quarter ending June 2018         | 4,580       | →                             |
| Quarter ending September 2018    | 4,636       | →                             |
| Quarter ending December 2018     | 4,709       | →                             |
| Quarter ending March 2019        | 4,805       | ↑                             |
| <b>Variance since March 2018</b> | <b>5.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 166                               | 412    |
| May       | 972                               | 1,390  |
| June      | 1,692                             | 1,954  |
| July      | 3,238                             | 3,192  |
| August    | 4,234                             | 3,937  |
| September | 4,949                             | 5,053  |
| October   | 6,348                             | 6,274  |
| November  | 7,429                             | 7,241  |
| December  | 8,273                             | 8,390  |
| January   | 8,944                             | 9,458  |
| February  | 10,514                            | 10,299 |
| March     | 11,336                            | 11,332 |
| April     | 11,702                            |        |
| May       | 11,755                            |        |
| June      | 11,755                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 67       | 1,720       | 3.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 613      | 5,445       | 11.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,136    | 1,720       | 66.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,216    | 5,445       | 59.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 374      | 6,899       | 5.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 6,899       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 128      | 6,899       | 1.9%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

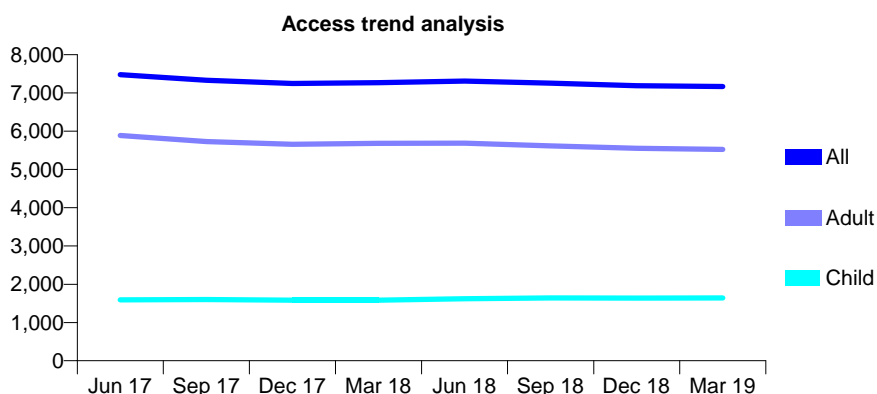
## Q70 - Vital Signs At a Glance Contract Report for 128678/0001 - March 2019

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | SCA Trafalgar Dental Services Ltd |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/04/2009                        |
| Contract end date    |                                   |

|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,352      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £560,168.11 |

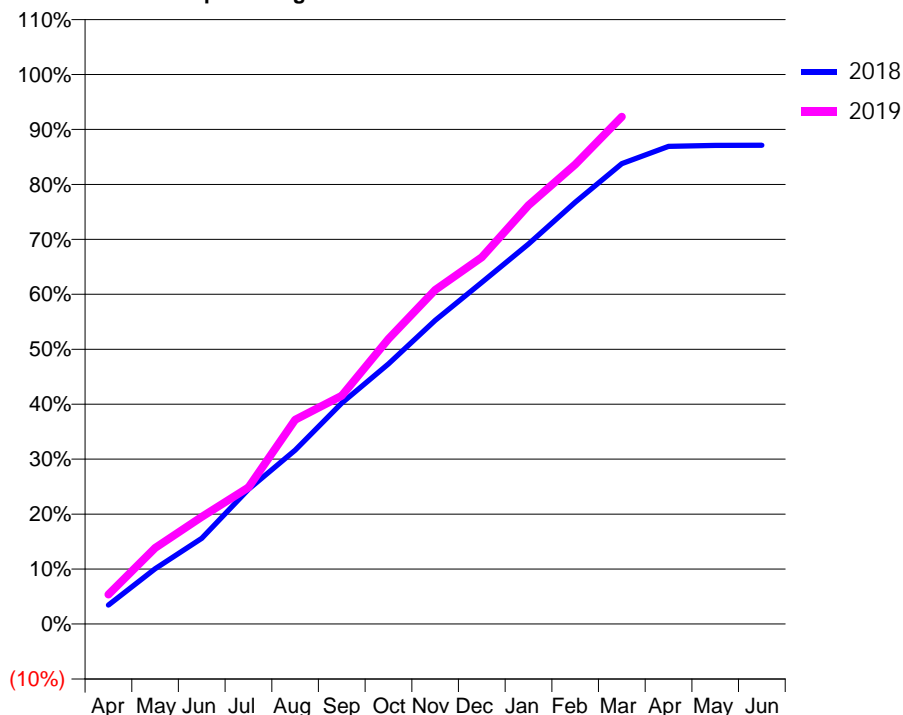
### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 7,267         |                               |
| Quarter ending June 2018         | 7,312         | →                             |
| Quarter ending September 2018    | 7,255         | →                             |
| Quarter ending December 2018     | 7,188         | →                             |
| Quarter ending March 2019        | 7,169         | →                             |
| <b>Variance since March 2018</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 739                               | 1,146  |
| May       | 2,148                             | 2,955  |
| June      | 3,329                             | 4,166  |
| July      | 5,232                             | 5,308  |
| August    | 6,760                             | 7,939  |
| September | 8,582                             | 8,872  |
| October   | 10,106                            | 11,078 |
| November  | 11,799                            | 12,980 |
| December  | 13,275                            | 14,244 |
| January   | 14,763                            | 16,268 |
| February  | 16,389                            | 17,851 |
| March     | 17,883                            | 19,710 |
| April     | 18,557                            |        |
| May       | 18,593                            |        |
| June      | 18,597                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 162      | 2,472       | 6.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 852      | 7,927       | 10.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,310    | 2,472       | 53.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,155    | 7,927       | 52.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2,082    | 10,052      | 20.7%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 10,052      | 0.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 10,052      | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

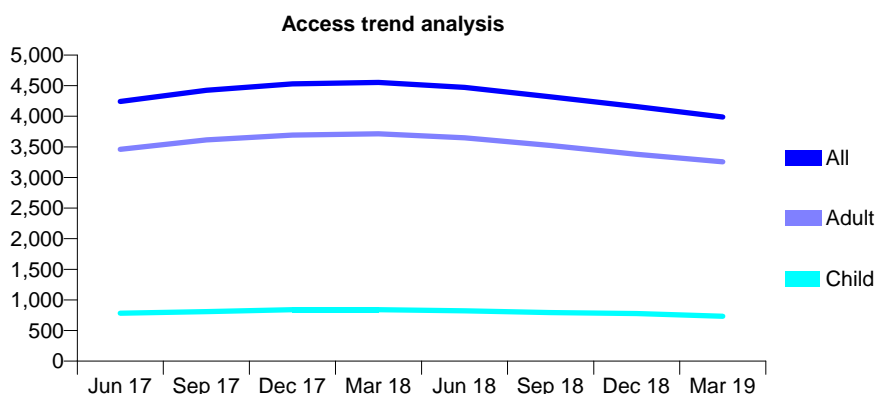
## Q70 - Vital Signs At a Glance Contract Report for 128678/0002 - March 2019

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | SCA Trafalgar Dental Services Ltd |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 10/02/2013                        |
| Contract end date    |                                   |

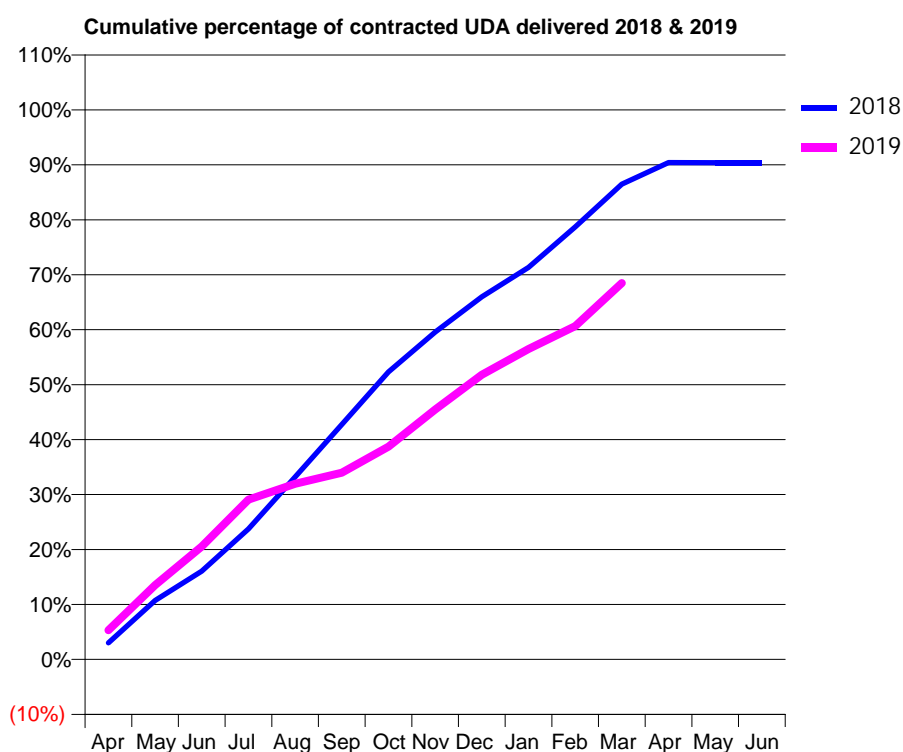
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 10,570      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £324,753.64 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 4,552          |                               |
| Quarter ending June 2018         | 4,472          | ↓                             |
| Quarter ending September 2018    | 4,318          | ↓                             |
| Quarter ending December 2018     | 4,159          | ↓                             |
| Quarter ending March 2019        | 3,989          | ↓                             |
| <b>Variance since March 2018</b> | <b>(12.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 484                               | 564   |
| May       | 1,716                             | 1,429 |
| June      | 2,573                             | 2,171 |
| July      | 3,801                             | 3,074 |
| August    | 5,312                             | 3,380 |
| September | 6,839                             | 3,590 |
| October   | 8,374                             | 4,093 |
| November  | 9,531                             | 4,805 |
| December  | 10,555                            | 5,474 |
| January   | 11,414                            | 5,970 |
| February  | 12,595                            | 6,412 |
| March     | 13,837                            | 7,239 |
| April     | 14,464                            |       |
| May       | 14,463                            |       |
| June      | 14,463                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 782         | 6.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 433      | 3,543       | 12.2%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 453      | 782         | 57.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,074    | 3,543       | 58.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 524      | 4,035       | 13.0%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 4,035       | 0.9%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 4,035       | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

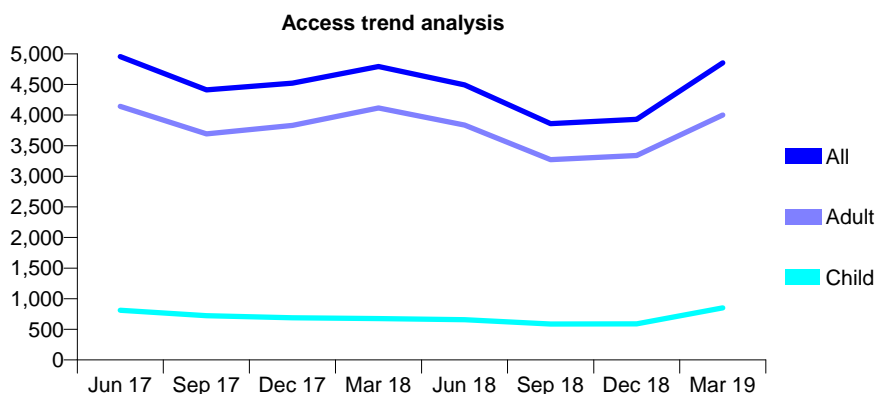
## Q70 - Vital Signs At a Glance Contract Report for 129135/0001 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Mr M Rzepski & Mrs A Grycz-Rzepaska |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    |                                     |

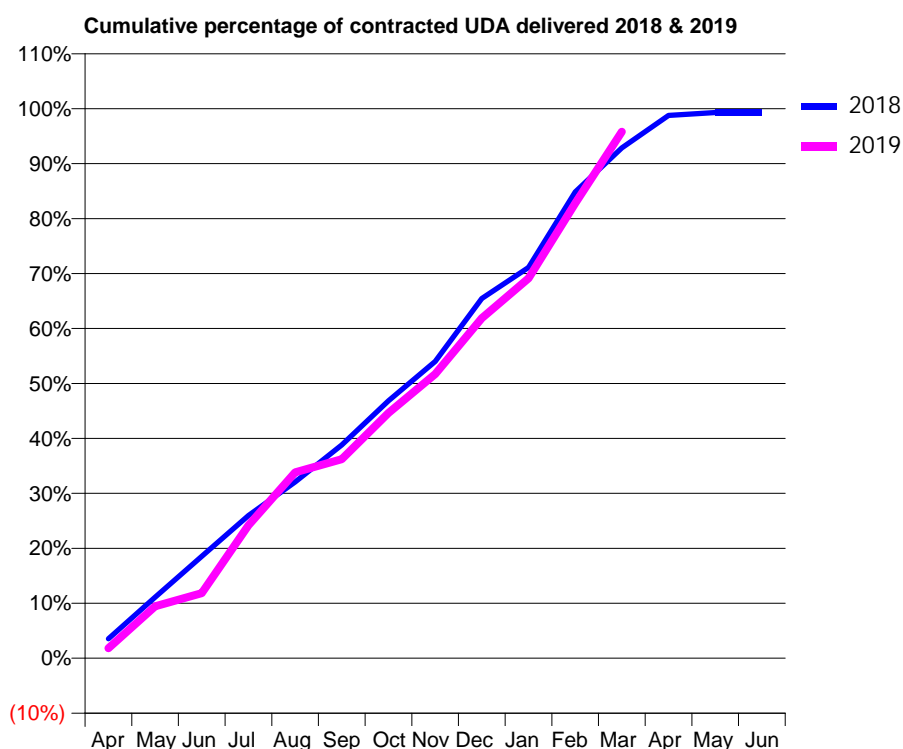
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,416      |
| Carry forward general activity (UDA)        | 102         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £282,231.40 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 4,794 |                               |
| Quarter ending June 2018         | 4,494 | ↓                             |
| Quarter ending September 2018    | 3,860 | ↓                             |
| Quarter ending December 2018     | 3,931 | →                             |
| Quarter ending March 2019        | 4,852 | ↑                             |
| <b>Variance since March 2018</b> | 1.2%  | →                             |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 508    | 246    |
| May       | 1,589  | 1,267  |
| June      | 2,654  | 1,587  |
| July      | 3,718  | 3,244  |
| August    | 4,593  | 4,539  |
| September | 5,558  | 4,861  |
| October   | 6,708  | 5,988  |
| November  | 7,732  | 6,935  |
| December  | 9,370  | 8,302  |
| January   | 10,177 | 9,274  |
| February  | 12,149 | 11,106 |
| March     | 13,295 | 12,851 |
| April     | 14,137 |        |
| May       | 14,214 |        |
| June      | 14,214 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 75       | 1,251       | 6.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 813      | 6,440       | 12.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 595      | 1,251       | 47.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,582    | 6,440       | 55.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 500      | 7,269       | 6.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 7,269       | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 130      | 7,269       | 1.8%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

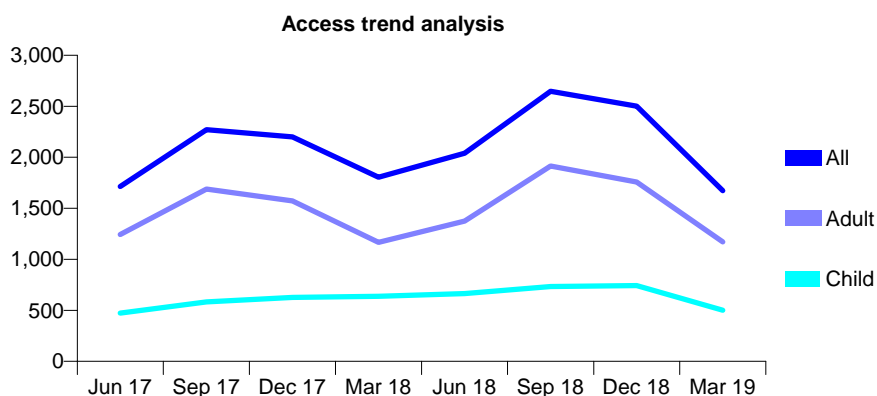
## Q70 - Vital Signs At a Glance Contract Report for 129135/0002 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | Mr M Rzepski & Mrs A Grycz-Rzepaska |
| Contract type name   | PDS Plus Contract                   |
| Purpose of contract  | General                             |
| Contract start date  | 01/12/2010                          |
| Contract end date    | 31/03/2019                          |

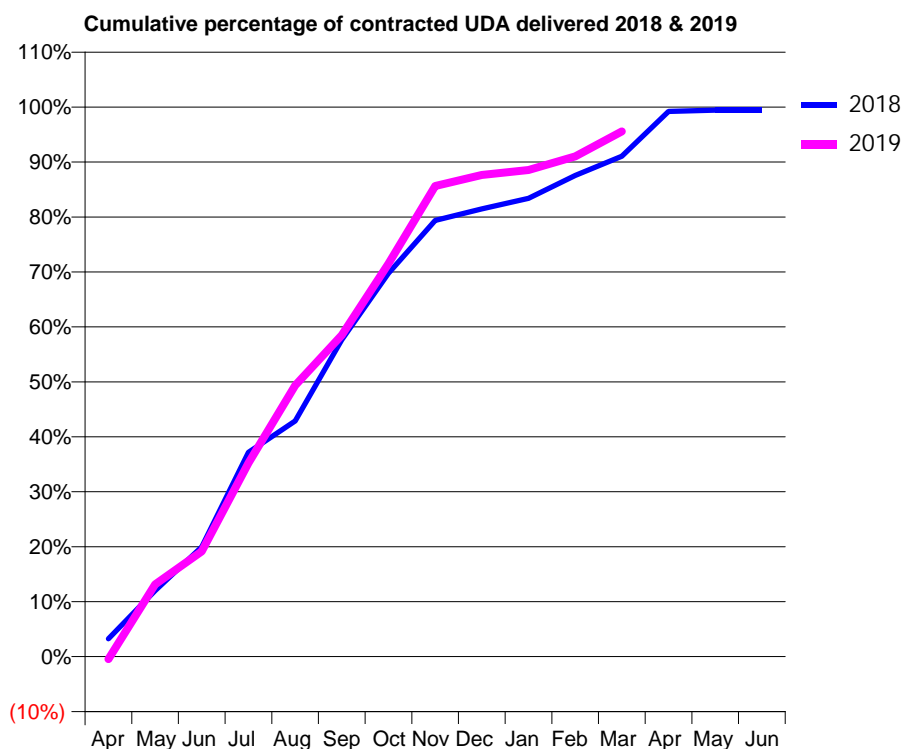
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,000       |
| Carry forward general activity (UDA)        | 34          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £102,171.93 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,804         |                               |
| Quarter ending June 2018         | 2,040         | ↑                             |
| Quarter ending September 2018    | 2,648         | ↑                             |
| Quarter ending December 2018     | 2,501         | ↓                             |
| Quarter ending March 2019        | 1,672         | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 195                               | -28   |
| May       | 721                               | 789   |
| June      | 1,198                             | 1,150 |
| July      | 2,231                             | 2,113 |
| August    | 2,574                             | 2,960 |
| September | 3,458                             | 3,509 |
| October   | 4,185                             | 4,290 |
| November  | 4,762                             | 5,138 |
| December  | 4,889                             | 5,259 |
| January   | 5,003                             | 5,312 |
| February  | 5,254                             | 5,461 |
| March     | 5,464                             | 5,734 |
| April     | 5,953                             |       |
| May       | 5,967                             |       |
| June      | 5,966                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 941         | 4.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 214      | 2,822       | 7.6%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 407      | 941         | 43.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 883      | 2,822       | 31.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 308      | 3,472       | 8.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 3,472       | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 63       | 3,472       | 1.8%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

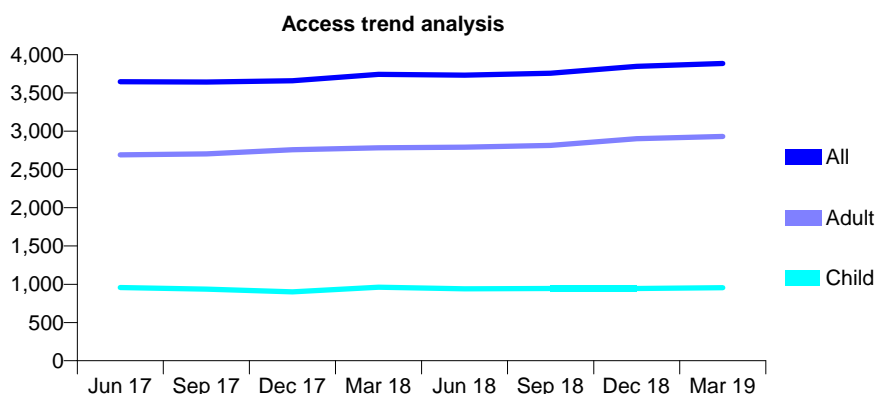
## Q70 - Vital Signs At a Glance Contract Report for 129992/0008 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | Somerset Partnership NHS Foundation Tru: |
| Contract type name   | PDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/04/2015                               |
| Contract end date    | 31/03/2020                               |

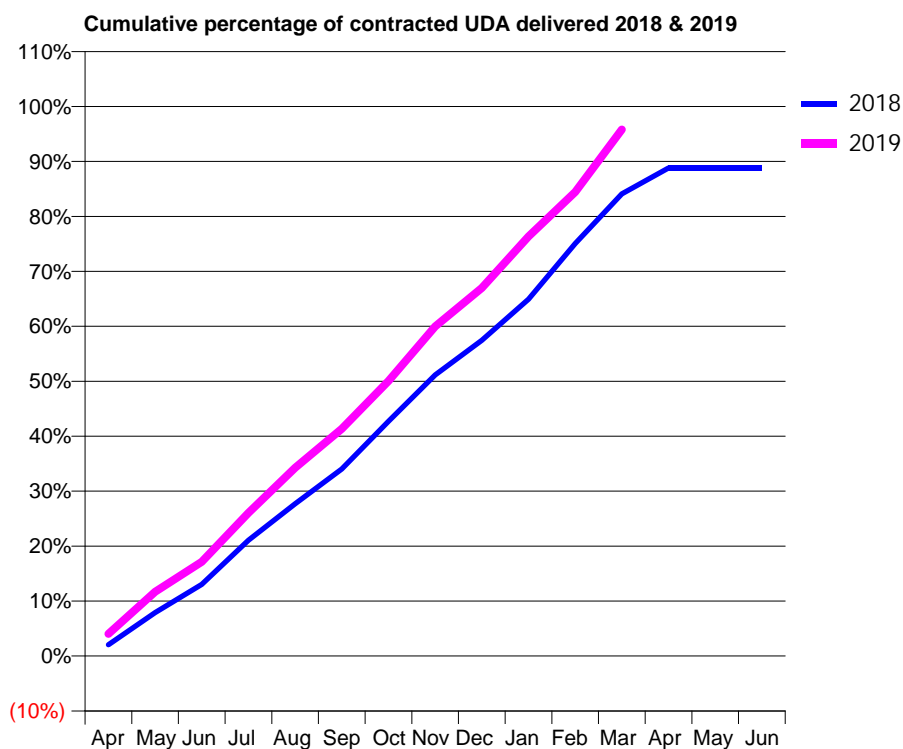
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 9,333         |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,818,086.35 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,743       |                               |
| Quarter ending June 2018         | 3,732       | →                             |
| Quarter ending September 2018    | 3,757       | →                             |
| Quarter ending December 2018     | 3,847       | ↑                             |
| Quarter ending March 2019        | 3,885       | →                             |
| <b>Variance since March 2018</b> | <b>3.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 191                               | 378   |
| May       | 737                               | 1,093 |
| June      | 1,216                             | 1,600 |
| July      | 1,967                             | 2,430 |
| August    | 2,588                             | 3,199 |
| September | 3,175                             | 3,859 |
| October   | 3,987                             | 4,671 |
| November  | 4,776                             | 5,598 |
| December  | 5,362                             | 6,249 |
| January   | 6,059                             | 7,125 |
| February  | 7,005                             | 7,880 |
| March     | 7,850                             | 8,940 |
| April     | 8,289                             |       |
| May       | 8,289                             |       |
| June      | 8,289                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 1,548       | 6.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 392      | 3,712       | 10.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 618      | 1,548       | 39.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,956    | 3,712       | 52.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 159      | 4,997       | 3.2%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 4,997       | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 98       | 4,997       | 2.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



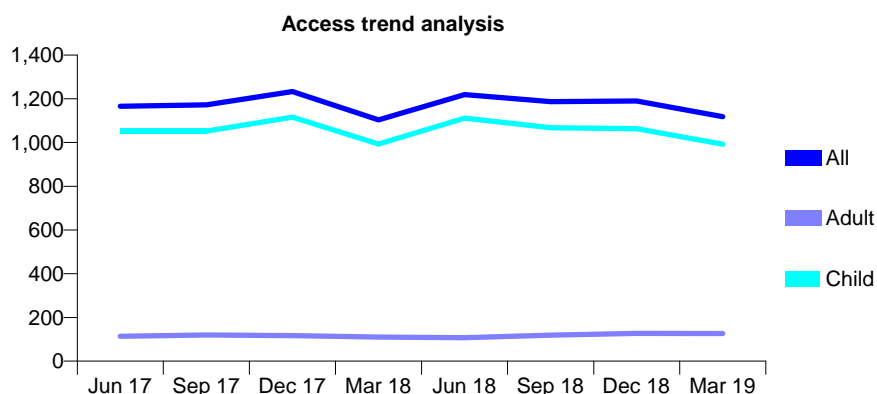
## Q70 - Vital Signs At a Glance Contract Report for 129992/0009 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | Somerset Partnership NHS Foundation Tru: |
| Contract type name   | PDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/04/2015                               |
| Contract end date    | 31/03/2020                               |

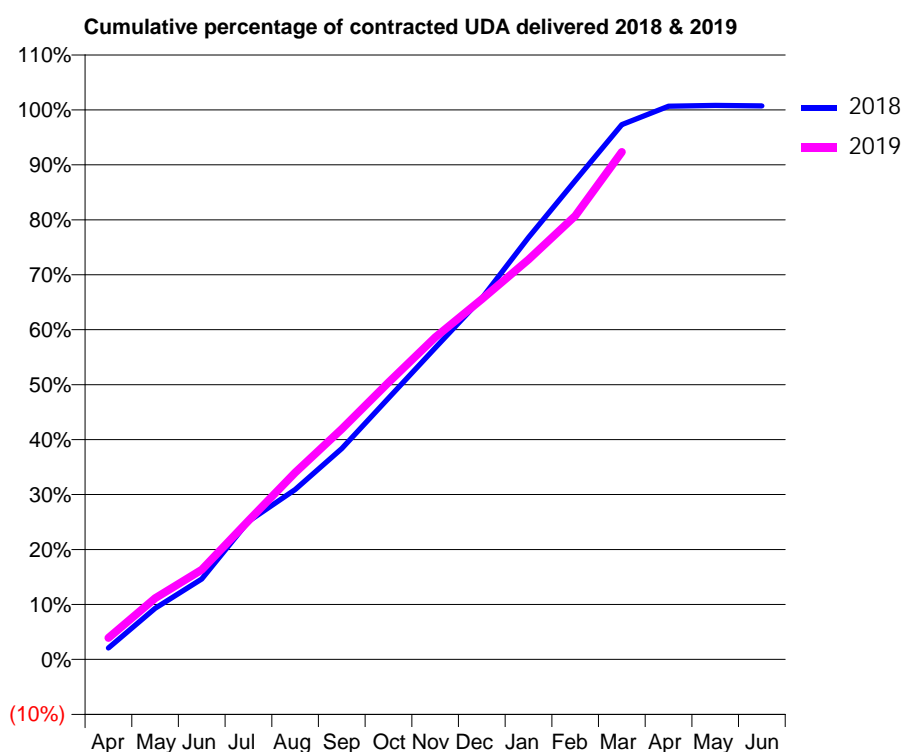
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,666       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £400,916.37 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 1,103 |                               |
| Quarter ending June 2018         | 1,219 | ↑                             |
| Quarter ending September 2018    | 1,187 | ↓                             |
| Quarter ending December 2018     | 1,190 | →                             |
| Quarter ending March 2019        | 1,118 | ↓                             |
| <b>Variance since March 2018</b> | 1.4%  | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 98                                | 183   |
| May       | 434                               | 520   |
| June      | 683                               | 761   |
| July      | 1,173                             | 1,177 |
| August    | 1,443                             | 1,587 |
| September | 1,791                             | 1,956 |
| October   | 2,218                             | 2,351 |
| November  | 2,645                             | 2,735 |
| December  | 3,067                             | 3,057 |
| January   | 3,582                             | 3,395 |
| February  | 4,065                             | 3,766 |
| March     | 4,541                             | 4,307 |
| April     | 4,698                             |       |
| May       | 4,703                             |       |
| June      | 4,700                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 93       | 1,713       | 5.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 135         | 2.2%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 155      | 1,713       | 9.0%     | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 135         | 4.4%     | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 52       | 1,782       | 2.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,782       | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 1,782       | 1.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

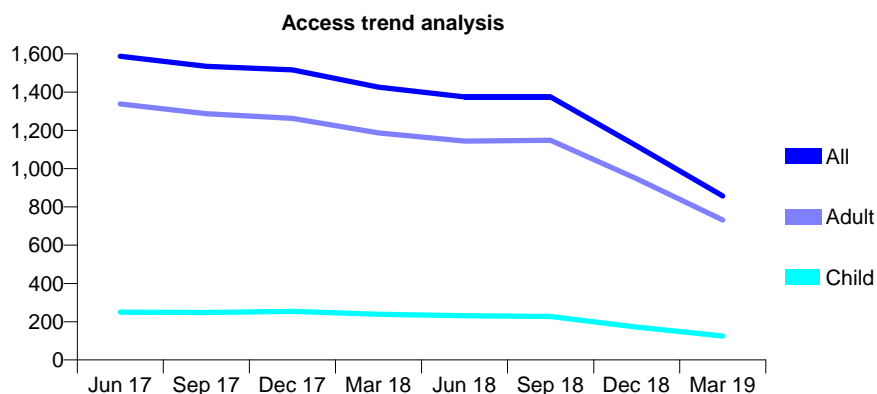
## Q70 - Vital Signs At a Glance Contract Report for 129992/0010 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | Somerset Partnership NHS Foundation Tru: |
| Contract type name   | PDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/04/2015                               |
| Contract end date    | 30/09/2018                               |

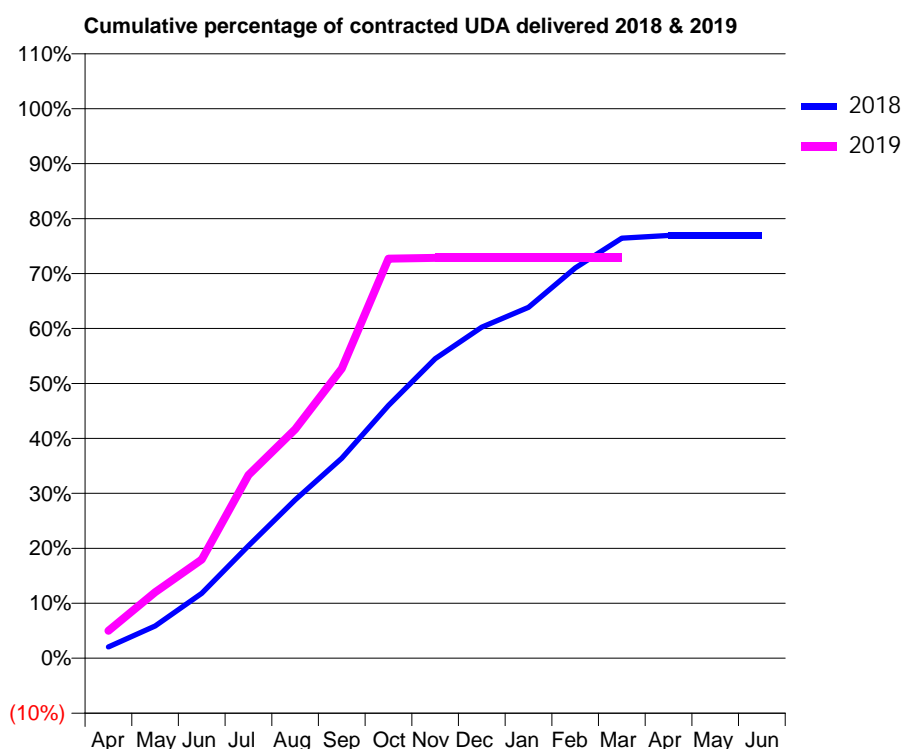
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 2,333       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £339,152.57 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 1,426          |                               |
| Quarter ending June 2018         | 1,375          | ↓                             |
| Quarter ending September 2018    | 1,375          | →                             |
| Quarter ending December 2018     | 1,119          | ↓                             |
| Quarter ending March 2019        | 857            | ↓                             |
| <b>Variance since March 2018</b> | <b>(39.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 96    | 116   |
| May       | 275   | 280   |
| June      | 551   | 419   |
| July      | 955   | 777   |
| August    | 1,345 | 972   |
| September | 1,698 | 1,230 |
| October   | 2,146 | 1,696 |
| November  | 2,543 | 1,699 |
| December  | 2,811 | 1,699 |
| January   | 2,980 | 1,699 |
| February  | 3,313 | 1,699 |
| March     | 3,566 | 1,699 |
| April     | 3,590 |       |
| May       | 3,590 |       |
| June      | 3,590 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 147         | 5.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 39       | 485         | 8.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 40       | 147         | 27.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 103      | 485         | 21.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 39       | 622         | 6.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 622         | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 622         | 0.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

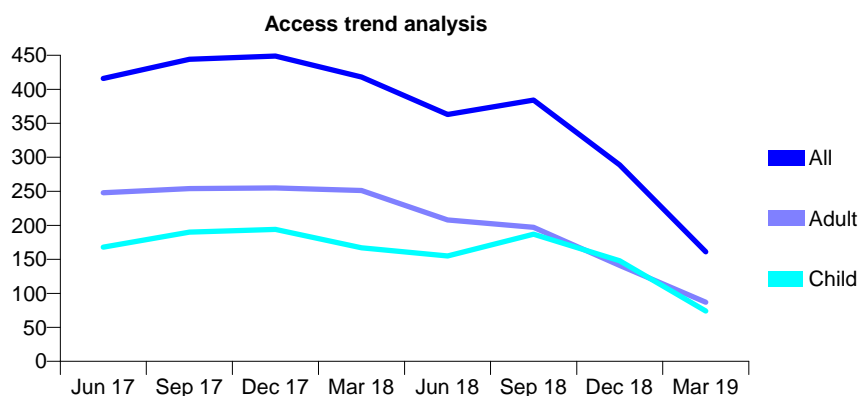
## Q70 - Vital Signs At a Glance Contract Report for 129992/0011 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | Somerset Partnership NHS Foundation Tru: |
| Contract type name   | PDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/04/2015                               |
| Contract end date    | 30/09/2018                               |

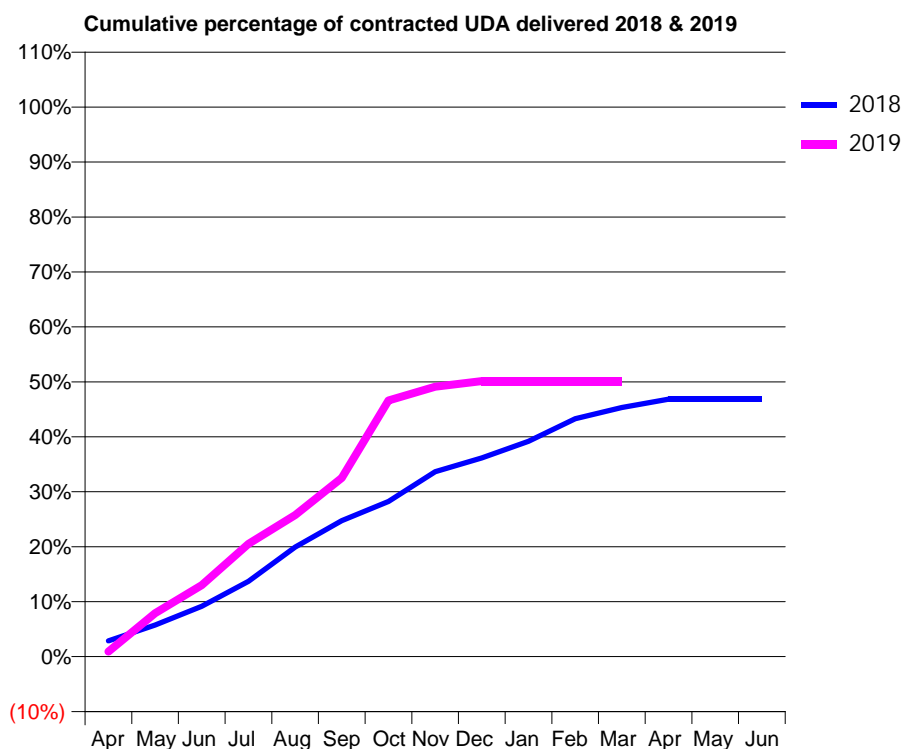
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,167      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £96,061.44 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 418            |                               |
| Quarter ending June 2018         | 363            | ↓                             |
| Quarter ending September 2018    | 384            | ↑                             |
| Quarter ending December 2018     | 289            | ↓                             |
| Quarter ending March 2019        | 161            | ↓                             |
| <b>Variance since March 2018</b> | <b>(61.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 67                                | 11   |
| May       | 134                               | 92   |
| June      | 214                               | 152  |
| July      | 320                               | 239  |
| August    | 465                               | 301  |
| September | 577                               | 380  |
| October   | 659                               | 544  |
| November  | 785                               | 573  |
| December  | 844                               | 585  |
| January   | 914                               | 585  |
| February  | 1,010                             | 585  |
| March     | 1,058                             | 585  |
| April     | 1,093                             |      |
| May       | 1,093                             |      |
| June      | 1,093                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 154         | 0.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 84          | 0.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1        | 154         | 0.6%     | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 84          | 1.2%     | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 221         | 6.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 221         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 221         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

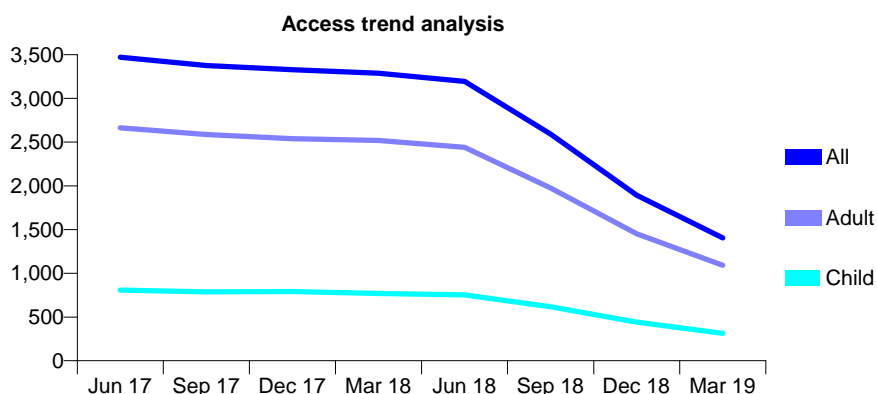
## Q70 - Vital Signs At a Glance Contract Report for 129992/0012 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | Somerset Partnership NHS Foundation Trust |
| Contract type name   | PDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/04/2015                                |
| Contract end date    | 30/09/2018                                |

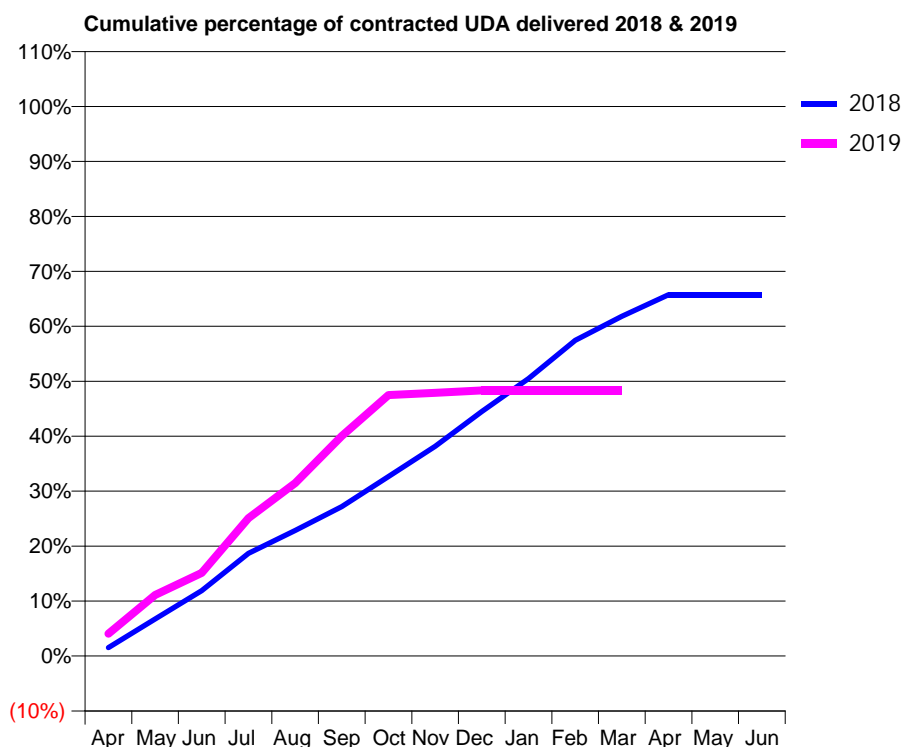
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,250       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £135,921.22 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 3,288          |                               |
| Quarter ending June 2018         | 3,194          | ↓                             |
| Quarter ending September 2018    | 2,592          | ↓                             |
| Quarter ending December 2018     | 1,894          | ↓                             |
| Quarter ending March 2019        | 1,405          | ↓                             |
| <b>Variance since March 2018</b> | <b>(57.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 163                               | 213   |
| May       | 707                               | 585   |
| June      | 1,250                             | 794   |
| July      | 1,962                             | 1,317 |
| August    | 2,400                             | 1,652 |
| September | 2,855                             | 2,101 |
| October   | 3,430                             | 2,493 |
| November  | 4,007                             | 2,514 |
| December  | 4,672                             | 2,537 |
| January   | 5,300                             | 2,537 |
| February  | 6,032                             | 2,537 |
| March     | 6,490                             | 2,537 |
| April     | 6,904                             |       |
| May       | 6,904                             |       |
| June      | 6,904                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 237         | 7.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 110      | 929         | 11.8%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 53       | 237         | 22.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 271      | 929         | 29.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 126      | 1,029       | 12.2%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,029       | 1.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 1,029       | 1.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

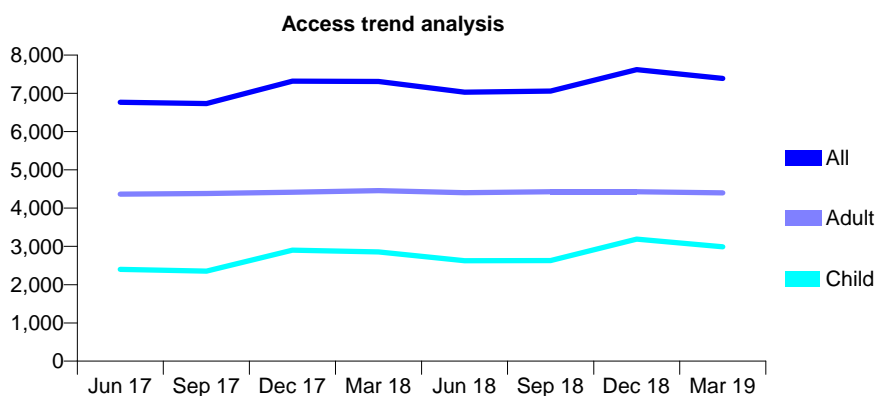
## Q70 - Vital Signs At a Glance Contract Report for 130400/0001 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | M & A Dentmet Ltd |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/09/2009        |
| Contract end date    |                   |

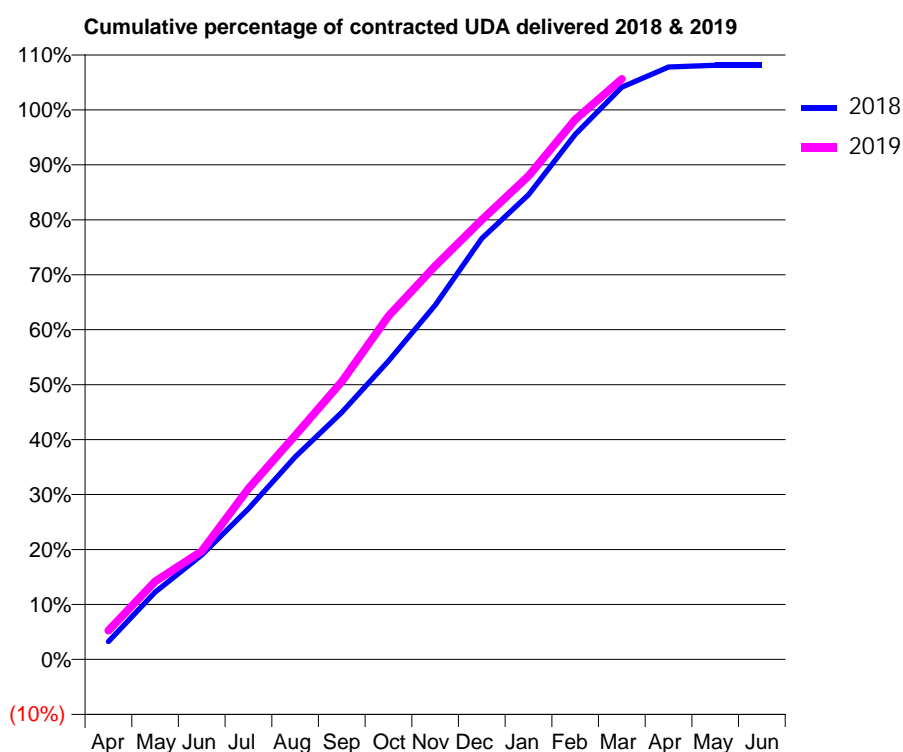
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,601      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £356,885.42 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 7,310 |                               |
| Quarter ending June 2018         | 7,028 | ↓                             |
| Quarter ending September 2018    | 7,057 | →                             |
| Quarter ending December 2018     | 7,619 | ↑                             |
| Quarter ending March 2019        | 7,388 | ↓                             |
| <b>Variance since March 2018</b> | 1.1%  | →                             |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 442    | 715    |
| May       | 1,665  | 1,931  |
| June      | 2,585  | 2,679  |
| July      | 3,726  | 4,229  |
| August    | 5,013  | 5,543  |
| September | 6,115  | 6,872  |
| October   | 7,386  | 8,499  |
| November  | 8,766  | 9,739  |
| December  | 10,418 | 10,881 |
| January   | 11,501 | 11,962 |
| February  | 12,992 | 13,364 |
| March     | 14,160 | 14,363 |
| April     | 14,661 |        |
| May       | 14,705 |        |
| June      | 14,705 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 162      | 3,791       | 4.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 520      | 5,470       | 9.5%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,485    | 3,791       | 39.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,192    | 5,470       | 58.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 518      | 8,901       | 5.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 8,901       | 0.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 8,901       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

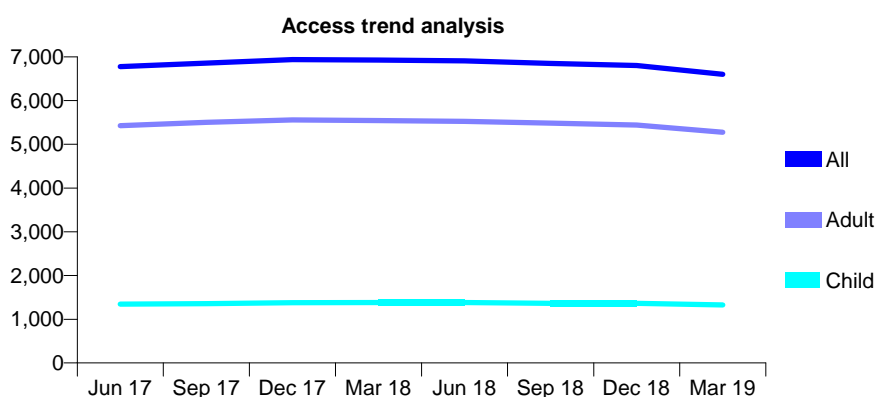
## Q70 - Vital Signs At a Glance Contract Report for 130931/0001 - March 2019

|                      |                                      |
|----------------------|--------------------------------------|
| Name or company name | Palmerston Precinct Practice Limited |
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/04/2008                           |
| Contract end date    |                                      |

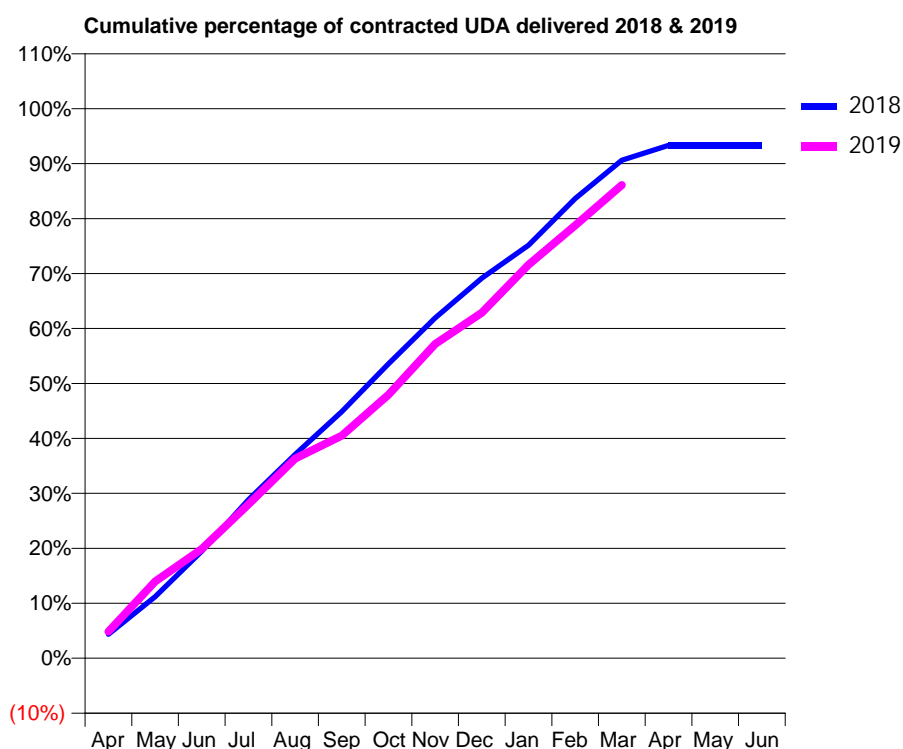
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,393      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £448,142.97 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 6,928         |                               |
| Quarter ending June 2018         | 6,906         | →                             |
| Quarter ending September 2018    | 6,849         | →                             |
| Quarter ending December 2018     | 6,804         | →                             |
| Quarter ending March 2019        | 6,603         | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 877    | 893    |
| May       | 2,252  | 2,570  |
| June      | 3,912  | 3,660  |
| July      | 5,798  | 5,149  |
| August    | 7,457  | 6,685  |
| September | 9,015  | 7,447  |
| October   | 10,767 | 8,820  |
| November  | 12,448 | 10,518 |
| December  | 13,901 | 11,562 |
| January   | 15,103 | 13,169 |
| February  | 16,818 | 14,485 |
| March     | 18,214 | 15,837 |
| April     | 18,758 |        |
| May       | 18,757 |        |
| June      | 18,757 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 97       | 1,837       | 5.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 560      | 6,207       | 9.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,063    | 1,837       | 57.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,003    | 6,207       | 48.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 394      | 7,818       | 5.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 47       | 7,818       | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 105      | 7,818       | 1.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

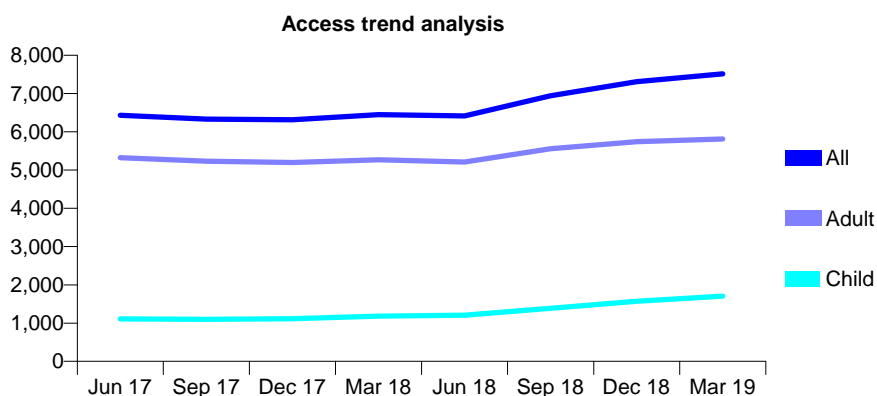
## Q70 - Vital Signs At a Glance Contract Report for 131024/0001 - March 2019

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Dr NF Portelli & Dr RO Smallwood |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/12/2012                       |
| Contract end date    |                                  |

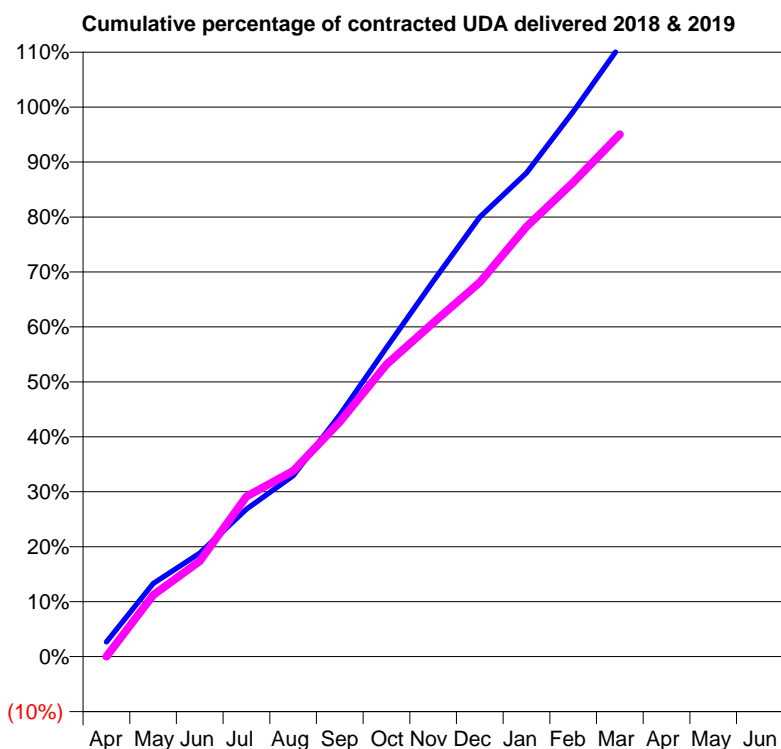
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,997      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £538,038.27 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 6,448        |                               |
| Quarter ending June 2018         | 6,416        | →                             |
| Quarter ending September 2018    | 6,942        | ↑                             |
| Quarter ending December 2018     | 7,313        | ↑                             |
| Quarter ending March 2019        | 7,515        | ↑                             |
| <b>Variance since March 2018</b> | <b>16.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 449                               | 0      |
| May       | 2,213                             | 2,461  |
| June      | 3,139                             | 3,824  |
| July      | 4,474                             | 6,407  |
| August    | 5,486                             | 7,432  |
| September | 7,328                             | 9,393  |
| October   | 9,370                             | 11,691 |
| November  | 11,383                            | 13,359 |
| December  | 13,326                            | 14,981 |
| January   | 14,671                            | 17,206 |
| February  | 16,526                            | 18,983 |
| March     | 18,517                            | 20,905 |
| April     | 19,263                            |        |
| May       | 19,339                            |        |
| June      | 19,353                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 207      | 2,840       | 7.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,128    | 9,969       | 11.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,699    | 2,840       | 59.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,796    | 9,969       | 68.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 804      | 12,352      | 6.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 59       | 12,352      | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 69       | 12,352      | 0.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

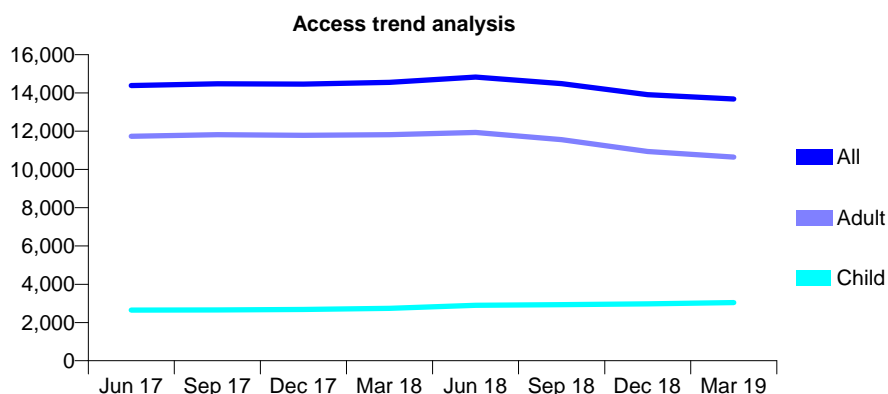
## Q70 - Vital Signs At a Glance Contract Report for 132063/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | DR A Brogan  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2011   |
| Contract end date    |              |

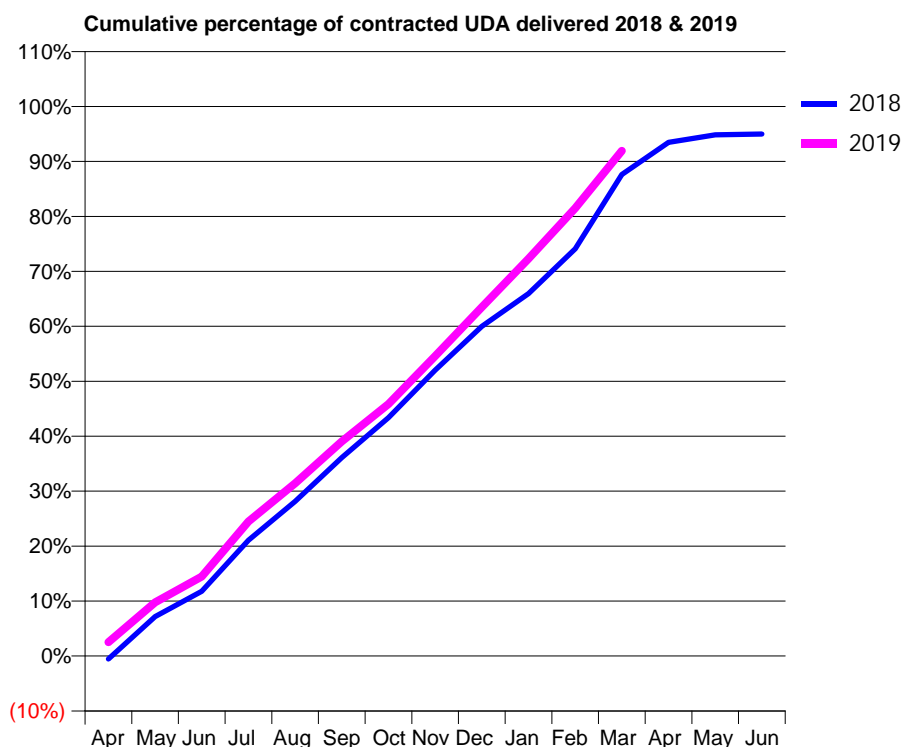
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 38,250        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,147,716.22 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 14,556        |                               |
| Quarter ending June 2018         | 14,827        | →                             |
| Quarter ending September 2018    | 14,485        | ↓                             |
| Quarter ending December 2018     | 13,915        | ↓                             |
| Quarter ending March 2019        | 13,683        | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -210                              | 964    |
| May       | 2,749                             | 3,734  |
| June      | 4,506                             | 5,524  |
| July      | 8,065                             | 9,360  |
| August    | 10,760                            | 12,028 |
| September | 13,805                            | 14,930 |
| October   | 16,588                            | 17,535 |
| November  | 19,908                            | 20,884 |
| December  | 22,941                            | 24,278 |
| January   | 25,228                            | 27,655 |
| February  | 28,342                            | 31,170 |
| March     | 33,510                            | 35,169 |
| April     | 35,752                            |        |
| May       | 36,280                            |        |
| June      | 36,335                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 253      | 4,743       | 5.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,815    | 15,376      | 11.8%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,843    | 4,743       | 59.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8,791    | 15,376      | 57.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,492    | 18,998      | 7.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 108      | 18,998      | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 122      | 18,998      | 0.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 8           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



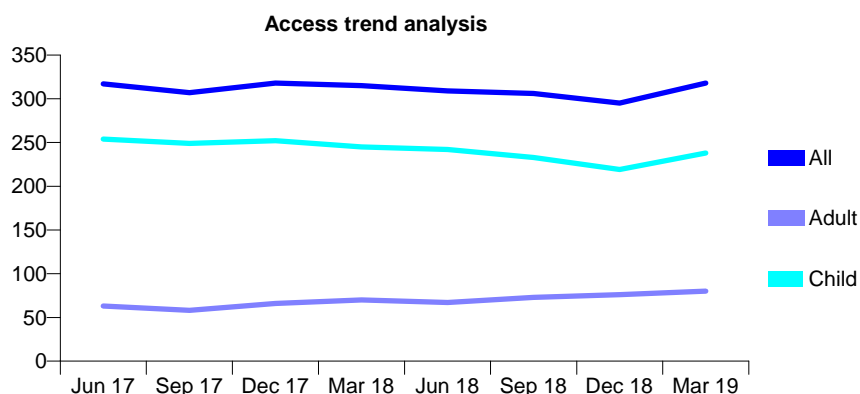
## Q70 - Vital Signs At a Glance Contract Report for 133183/0001 - March 2019

|                      |                    |
|----------------------|--------------------|
| Name or company name | Heath Dental Suite |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/09/2012         |
| Contract end date    |                    |

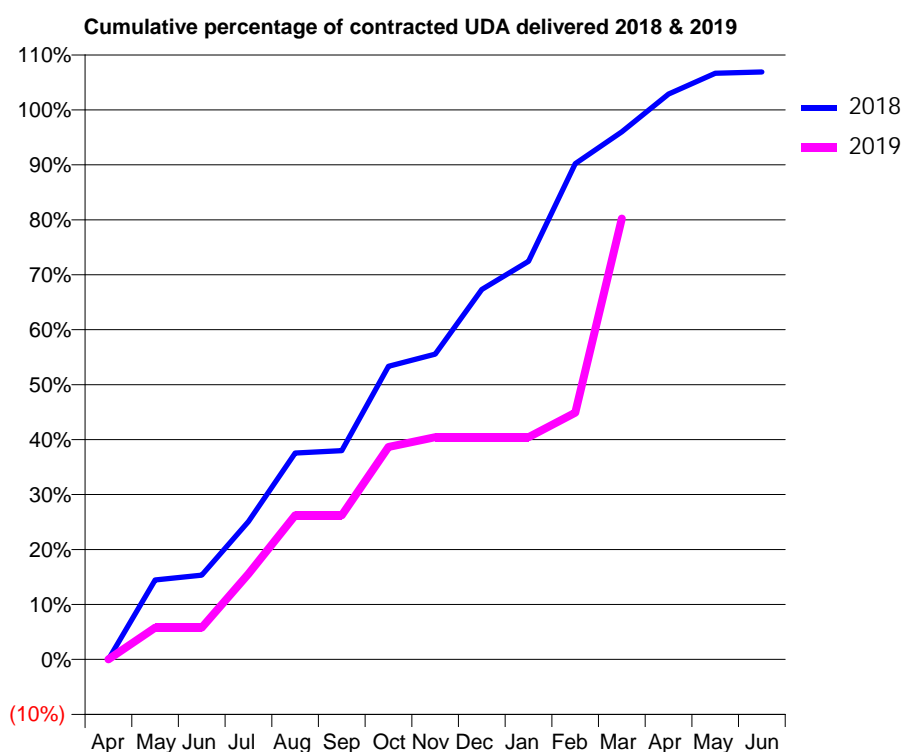
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 450        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,326.08 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 315   |                               |
| Quarter ending June 2018         | 309   | ↓                             |
| Quarter ending September 2018    | 306   | →                             |
| Quarter ending December 2018     | 295   | ↓                             |
| Quarter ending March 2019        | 318   | ↑                             |
| <b>Variance since March 2018</b> | 1.0%  | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 65                                | 26   |
| June      | 69                                | 26   |
| July      | 113                               | 70   |
| August    | 169                               | 118  |
| September | 171                               | 118  |
| October   | 240                               | 174  |
| November  | 250                               | 182  |
| December  | 303                               | 182  |
| January   | 326                               | 182  |
| February  | 406                               | 202  |
| March     | 432                               | 361  |
| April     | 463                               |      |
| May       | 480                               |      |
| June      | 481                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 299         | 2.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 40          | 2.5%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 169      | 299         | 56.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 19       | 40          | 47.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 298         | 0.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 298         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 298         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

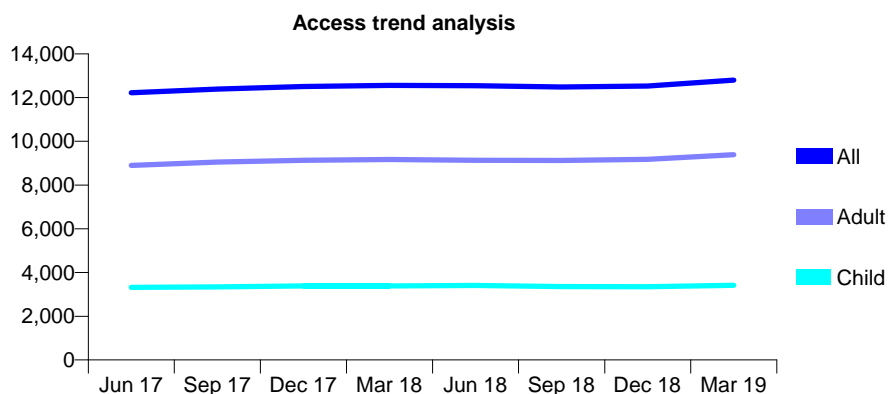
## Q70 - Vital Signs At a Glance Contract Report for 133302/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Fleet Dental Centre limited |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2013                  |
| Contract end date    |                             |

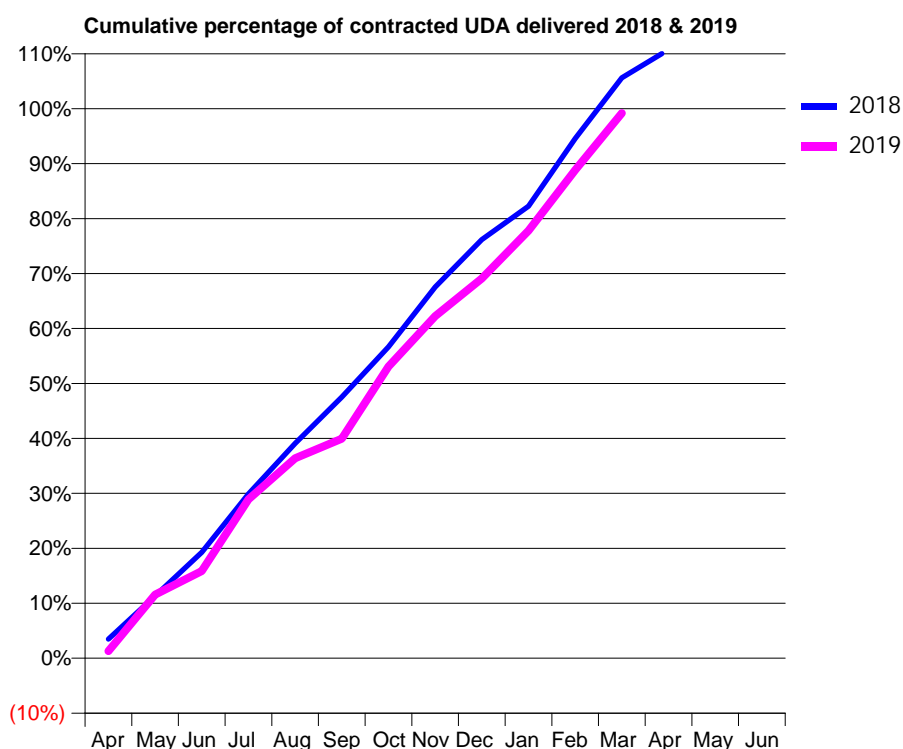
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,346      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £626,201.18 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 12,560      |                               |
| Quarter ending June 2018         | 12,544      | →                             |
| Quarter ending September 2018    | 12,483      | →                             |
| Quarter ending December 2018     | 12,526      | →                             |
| Quarter ending March 2019        | 12,800      | ↑                             |
| <b>Variance since March 2018</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 881    | 327    |
| May       | 2,876  | 2,939  |
| June      | 4,883  | 4,020  |
| July      | 7,576  | 7,329  |
| August    | 9,914  | 9,221  |
| September | 12,041 | 10,124 |
| October   | 14,357 | 13,457 |
| November  | 17,118 | 15,781 |
| December  | 19,302 | 17,515 |
| January   | 20,846 | 19,721 |
| February  | 23,975 | 22,513 |
| March     | 26,765 | 25,132 |
| April     | 28,069 |        |
| May       | 28,086 |        |
| June      | 28,085 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 334      | 5,449       | 6.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,675    | 13,242      | 12.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,655    | 5,449       | 67.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7,914    | 13,242      | 59.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 917      | 16,301      | 5.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 93       | 16,301      | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 110      | 16,301      | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 13          | 100.0%   | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 13          | 76.9%    | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

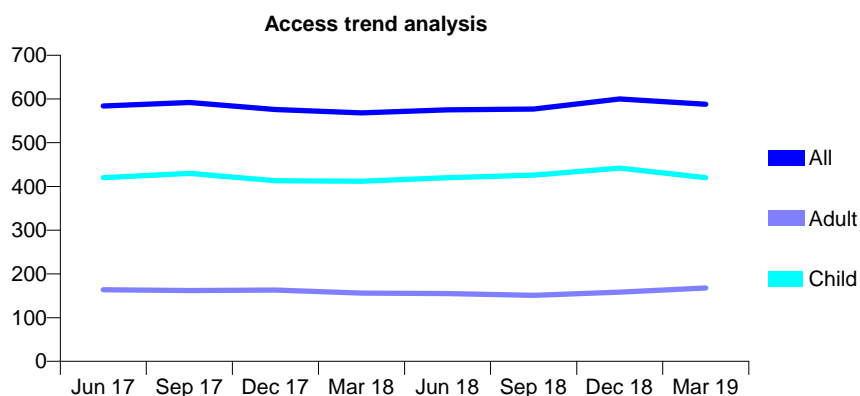
## Q70 - Vital Signs At a Glance Contract Report for 134074/0001 - March 2019

|                      |                                       |
|----------------------|---------------------------------------|
| Name or company name | Dr Pawel Kiersz and Dr Ewelina Kiersz |
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 30/04/2010                            |
| Contract end date    |                                       |

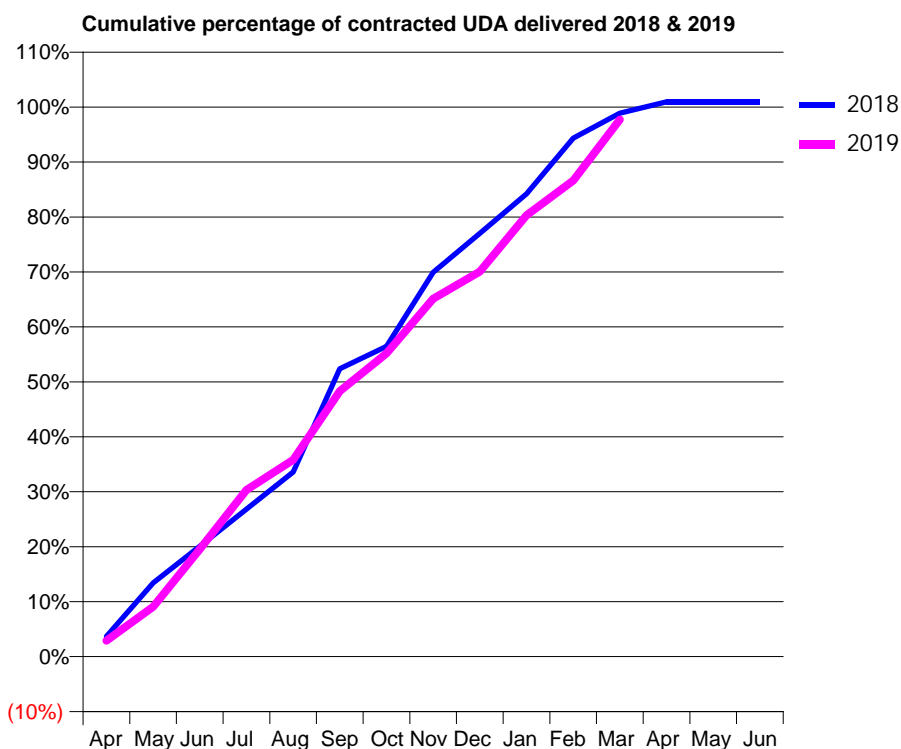
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,389      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,680.53 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 568         |                               |
| Quarter ending June 2018         | 575         | →                             |
| Quarter ending September 2018    | 577         | →                             |
| Quarter ending December 2018     | 600         | ↑                             |
| Quarter ending March 2019        | 588         | ↓                             |
| <b>Variance since March 2018</b> | <b>3.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 51                                | 40    |
| May       | 186                               | 126   |
| June      | 279                               | 271   |
| July      | 373                               | 422   |
| August    | 467                               | 497   |
| September | 727                               | 671   |
| October   | 784                               | 766   |
| November  | 971                               | 905   |
| December  | 1,070                             | 973   |
| January   | 1,170                             | 1,115 |
| February  | 1,310                             | 1,203 |
| March     | 1,373                             | 1,357 |
| April     | 1,402                             |       |
| May       | 1,402                             |       |
| June      | 1,402                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 655         | 9.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 27       | 185         | 14.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 423      | 655         | 64.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 97       | 185         | 52.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 32       | 815         | 3.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 815         | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 815         | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

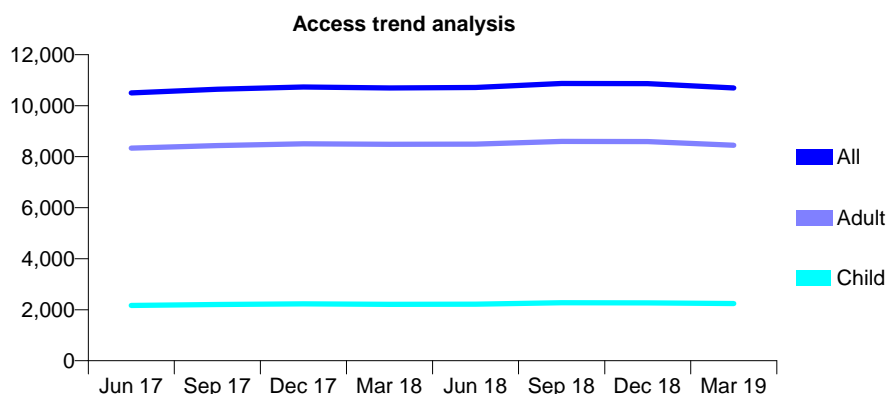
## Q70 - Vital Signs At a Glance Contract Report for 136042/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Alderney Dental Practice |
| Contract type name   | PDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    | 31/03/2026               |

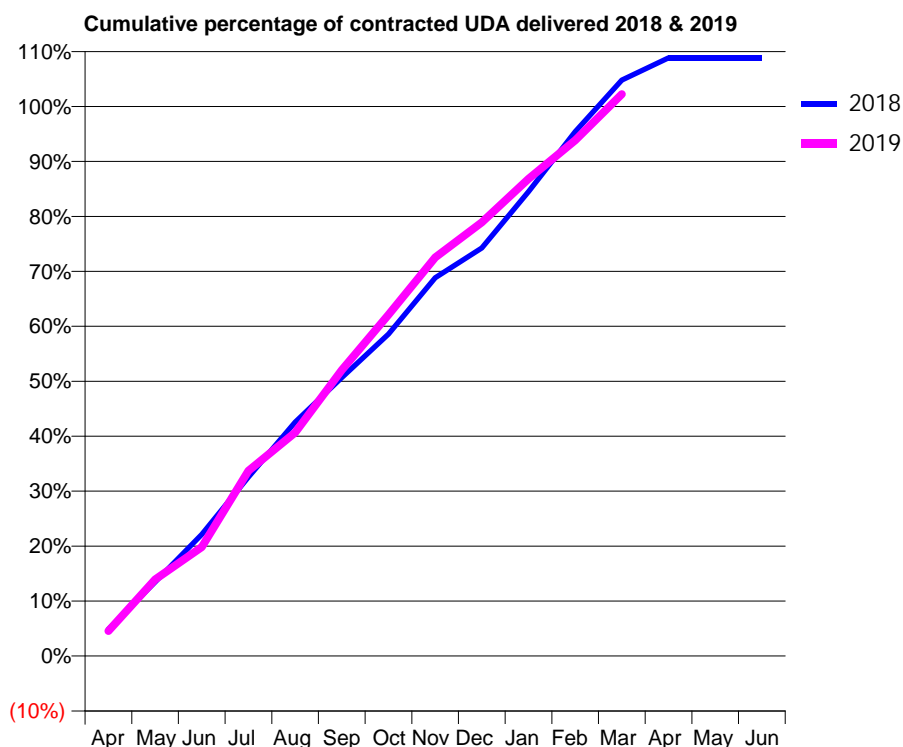
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 28,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £939,334.10 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 10,696        |                               |
| Quarter ending June 2018         | 10,711        | →                             |
| Quarter ending September 2018    | 10,875        | →                             |
| Quarter ending December 2018     | 10,865        | →                             |
| Quarter ending March 2019        | 10,694        | ↓                             |
| <b>Variance since March 2018</b> | <b>(0.0%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,391                             | 1,300  |
| May       | 3,841                             | 3,973  |
| June      | 6,302                             | 5,650  |
| July      | 9,285                             | 9,612  |
| August    | 12,126                            | 11,593 |
| September | 14,440                            | 14,823 |
| October   | 16,696                            | 17,700 |
| November  | 19,620                            | 20,671 |
| December  | 21,157                            | 22,486 |
| January   | 24,076                            | 24,751 |
| February  | 27,195                            | 26,748 |
| March     | 29,866                            | 29,135 |
| April     | 31,021                            |        |
| May       | 31,021                            |        |
| June      | 31,021                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 110      | 3,201       | 3.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 612      | 10,051      | 6.1%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,834    | 3,201       | 57.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,913    | 10,051      | 29.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 234      | 12,733      | 1.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 12,733      | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 95       | 12,733      | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

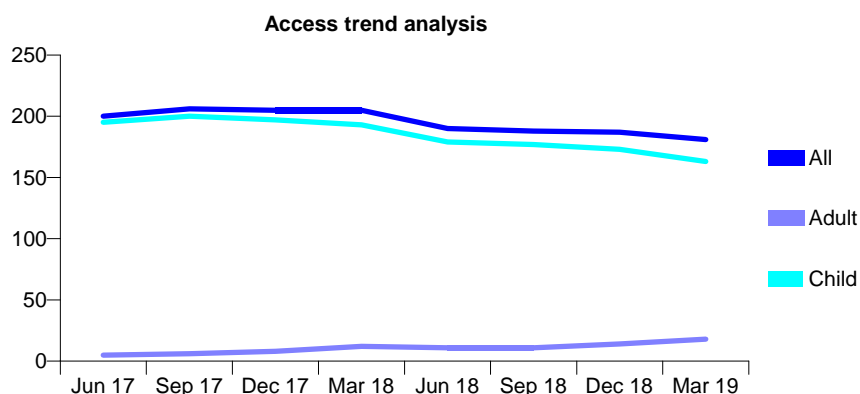
## Q70 - Vital Signs At a Glance Contract Report for 136514/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Parkstone Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2016                |
| Contract end date    |                           |

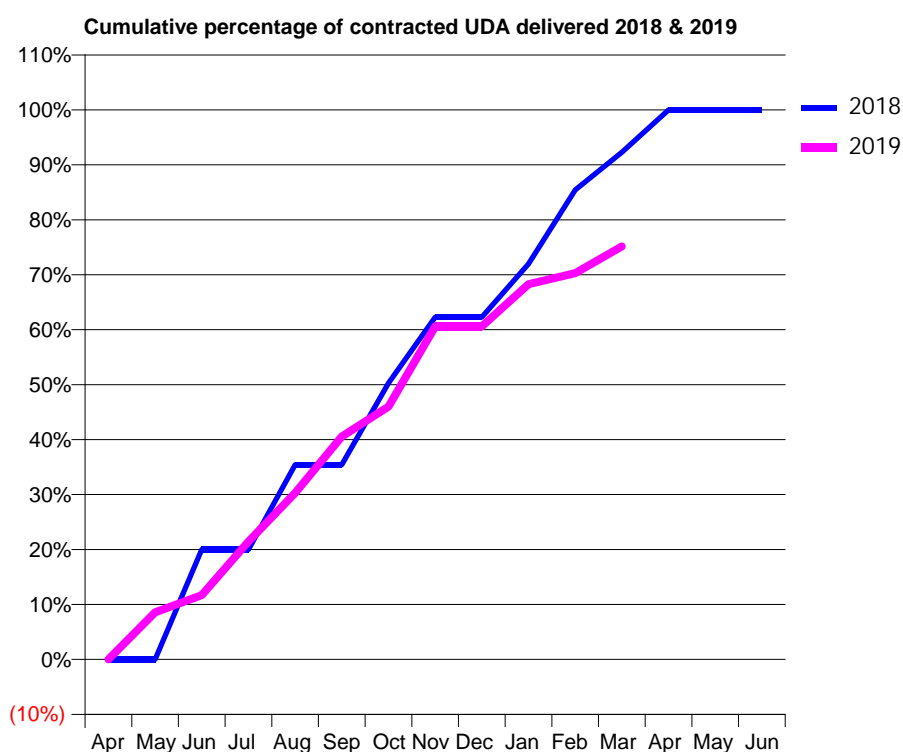
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 350       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,475.96 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 205            |                               |
| Quarter ending June 2018         | 190            | ↓                             |
| Quarter ending September 2018    | 188            | ↓                             |
| Quarter ending December 2018     | 187            | →                             |
| Quarter ending March 2019        | 181            | ↓                             |
| <b>Variance since March 2018</b> | <b>(11.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 0                                 | 30   |
| June      | 70                                | 41   |
| July      | 70                                | 75   |
| August    | 124                               | 106  |
| September | 124                               | 142  |
| October   | 176                               | 161  |
| November  | 218                               | 212  |
| December  | 218                               | 212  |
| January   | 252                               | 239  |
| February  | 299                               | 246  |
| March     | 323                               | 263  |
| April     | 350                               |      |
| May       | 350                               |      |
| June      | 350                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 265         | 6.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 199      | 265         | 75.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 240         | 0.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 240         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 240         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

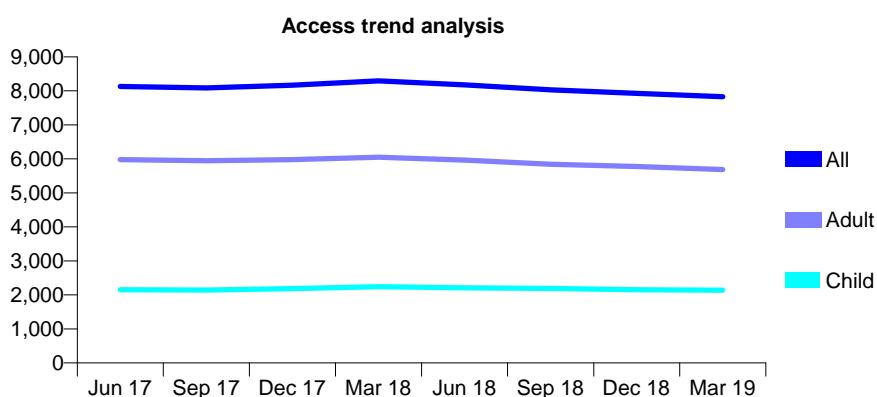
## Q70 - Vital Signs At a Glance Contract Report for 137588/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Damira Dental Studios Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/08/2011                |
| Contract end date    |                           |

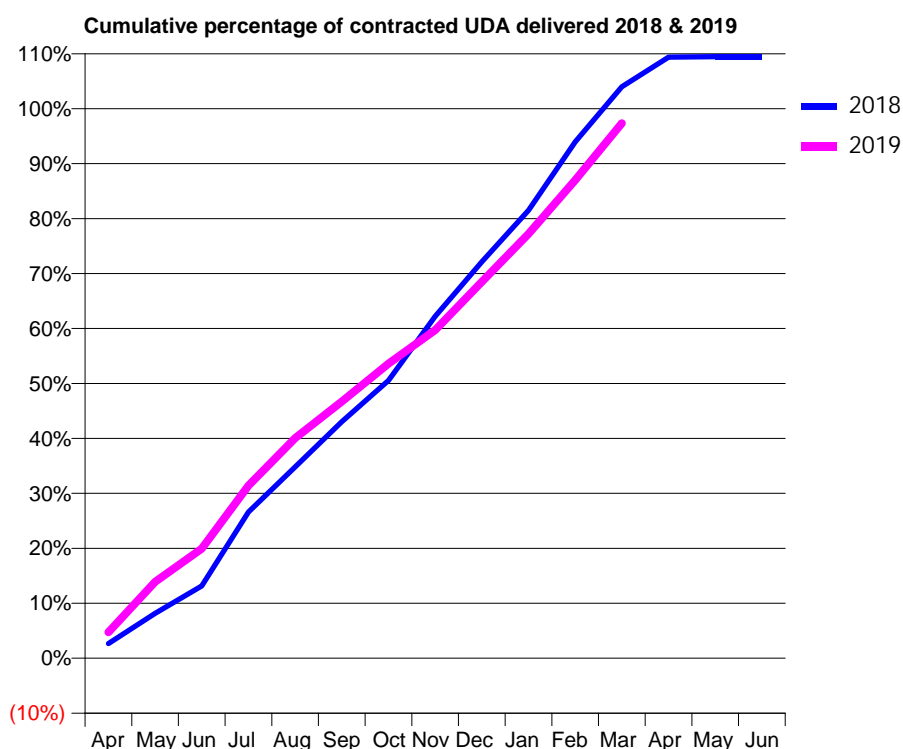
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £532,955.25 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 8,291         |                               |
| Quarter ending June 2018         | 8,179         | ↓                             |
| Quarter ending September 2018    | 8,030         | ↓                             |
| Quarter ending December 2018     | 7,929         | ↓                             |
| Quarter ending March 2019        | 7,829         | ↓                             |
| <b>Variance since March 2018</b> | <b>(5.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2018   | 2019   |
| April                             | 536    | 948    |
| May                               | 1,633  | 2,782  |
| June                              | 2,634  | 3,988  |
| July                              | 5,320  | 6,281  |
| August                            | 6,961  | 8,008  |
| September                         | 8,608  | 9,339  |
| October                           | 10,108 | 10,718 |
| November                          | 12,444 | 11,940 |
| December                          | 14,426 | 13,696 |
| January                           | 16,302 | 15,446 |
| February                          | 18,788 | 17,400 |
| March                             | 20,796 | 19,468 |
| April                             | 21,871 |        |
| May                               | 21,893 |        |
| June                              | 21,891 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 98       | 3,048       | 3.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 595      | 7,718       | 7.7%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,023    | 3,048       | 66.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,111    | 7,718       | 66.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 307      | 10,339      | 3.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 60       | 10,339      | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 10,339      | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

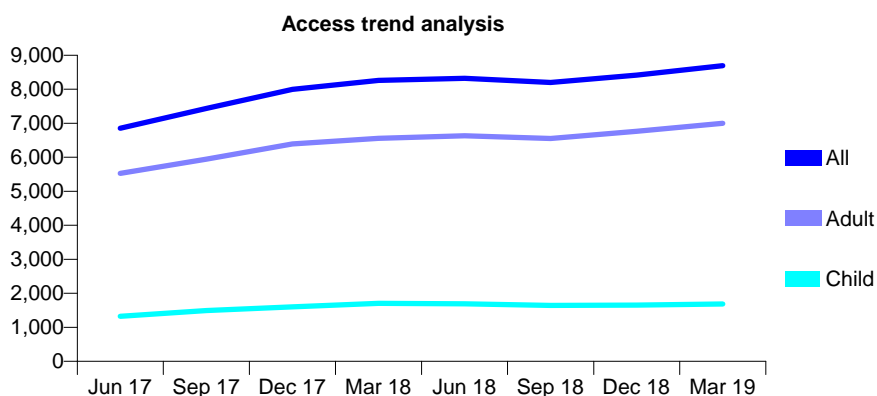
## Q70 - Vital Signs At a Glance Contract Report for 137588/0002 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Damira Dental Studios Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 20/03/2013                |
| Contract end date    |                           |

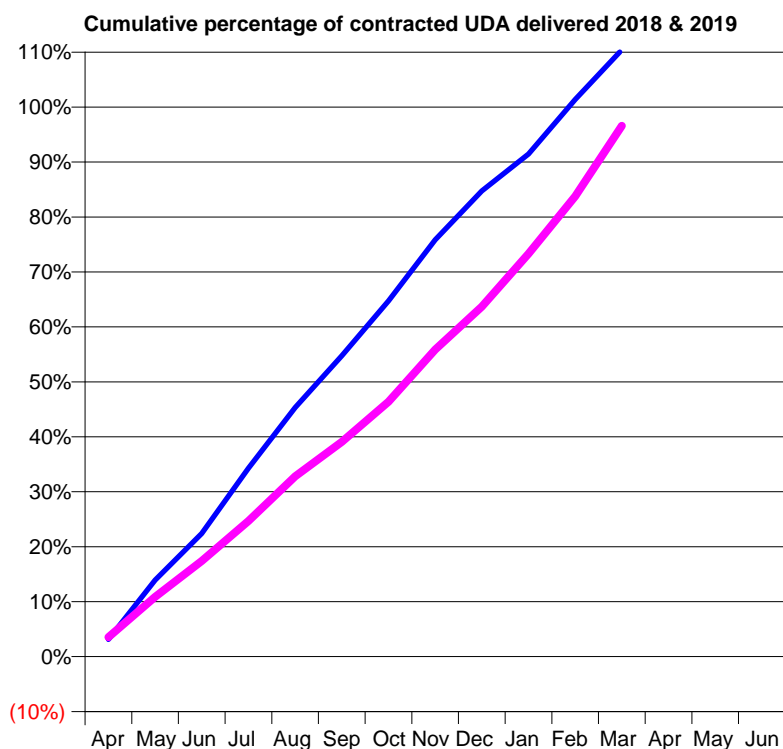
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,402      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £689,109.61 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 8,262       |                               |
| Quarter ending June 2018         | 8,323       | →                             |
| Quarter ending September 2018    | 8,203       | ↓                             |
| Quarter ending December 2018     | 8,418       | ↑                             |
| Quarter ending March 2019        | 8,691       | ↑                             |
| <b>Variance since March 2018</b> | <b>5.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 738                               | 834    |
| May       | 3,261                             | 2,550  |
| June      | 5,243                             | 4,075  |
| July      | 8,029                             | 5,781  |
| August    | 10,605                            | 7,682  |
| September | 12,806                            | 9,141  |
| October   | 15,149                            | 10,854 |
| November  | 17,749                            | 13,074 |
| December  | 19,826                            | 14,899 |
| January   | 21,398                            | 17,161 |
| February  | 23,725                            | 19,602 |
| March     | 25,842                            | 22,607 |
| April     | 26,545                            |        |
| May       | 26,540                            |        |
| June      | 26,544                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 166      | 1,894       | 8.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,472    | 8,508       | 17.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 786      | 1,894       | 41.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,868    | 8,508       | 33.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 3,831    | 10,005      | 38.3%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 10,005      | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 10,005      | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 12          | 83.3%    | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 12          | 75.0%    | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

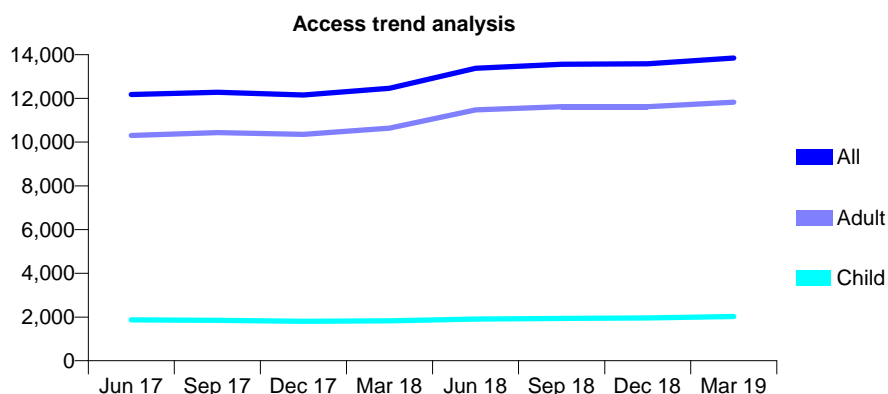
## Q70 - Vital Signs At a Glance Contract Report for 137588/0003 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Damira Dental Studios Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2013                |
| Contract end date    |                           |

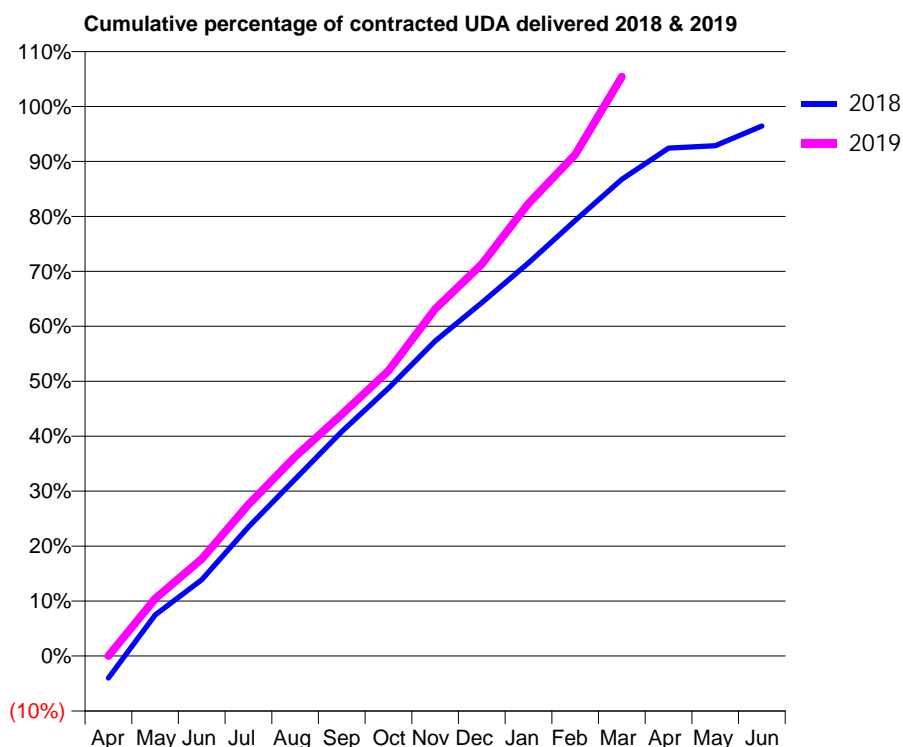
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 30,000      |
| Carry forward general activity (UDA)        | 911         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £818,886.64 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 12,468       |                               |
| Quarter ending June 2018         | 13,376       | ↑                             |
| Quarter ending September 2018    | 13,558       | →                             |
| Quarter ending December 2018     | 13,580       | →                             |
| Quarter ending March 2019        | 13,844       | →                             |
| <b>Variance since March 2018</b> | <b>11.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -1,202                            | 2      |
| May       | 2,239                             | 3,135  |
| June      | 4,161                             | 5,306  |
| July      | 7,041                             | 8,273  |
| August    | 9,660                             | 10,880 |
| September | 12,259                            | 13,185 |
| October   | 14,623                            | 15,575 |
| November  | 17,199                            | 18,944 |
| December  | 19,288                            | 21,390 |
| January   | 21,461                            | 24,707 |
| February  | 23,778                            | 27,374 |
| March     | 26,025                            | 31,620 |
| April     | 27,723                            |        |
| May       | 27,861                            |        |
| June      | 28,931                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 355      | 2,969       | 12.0%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2,966    | 15,783      | 18.8%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 881      | 2,969       | 29.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,592    | 15,783      | 16.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 10,619   | 17,158      | 61.9%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 70       | 17,158      | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 56       | 17,158      | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 7           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 7           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



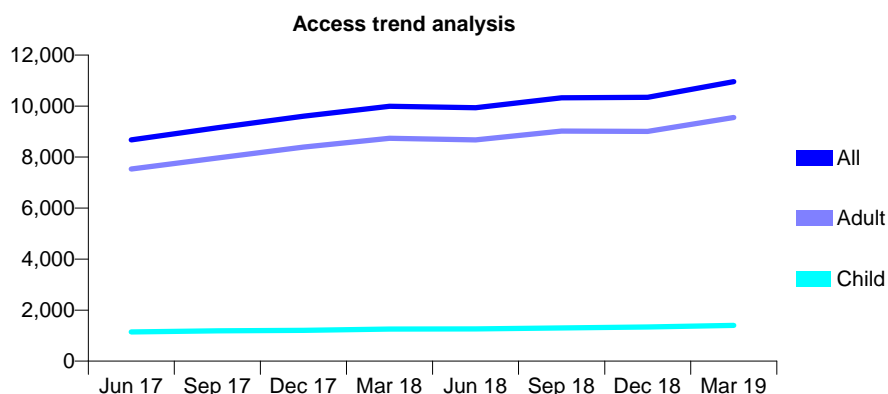
## Q70 - Vital Signs At a Glance Contract Report for 137588/0004 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Damira Dental Studios Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2013                |
| Contract end date    |                           |

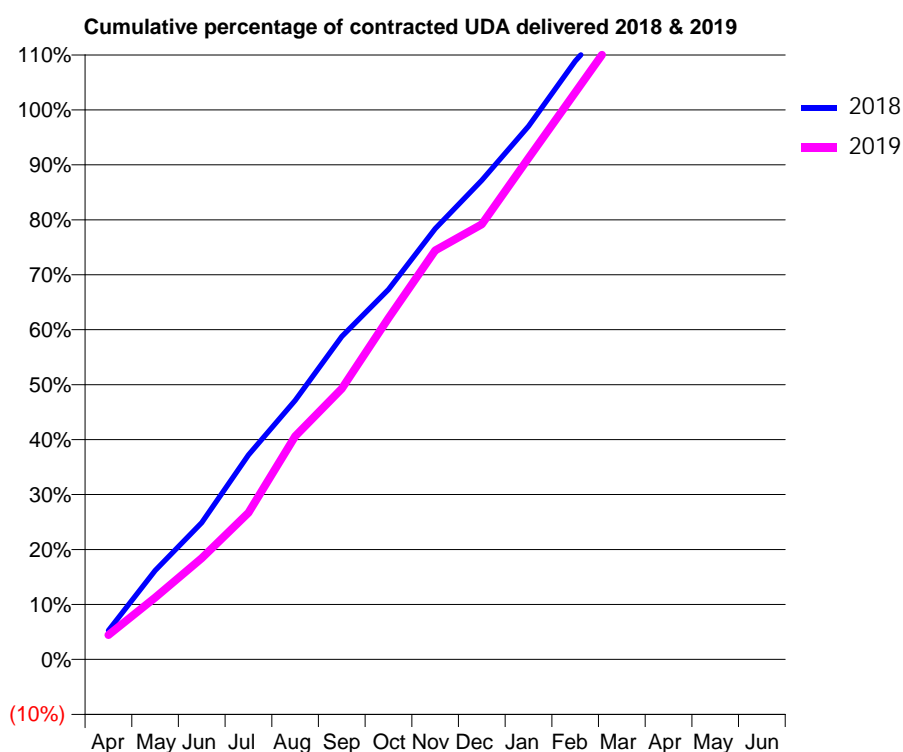
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £571,727.88 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 9,991       |                               |
| Quarter ending June 2018         | 9,937       | →                             |
| Quarter ending September 2018    | 10,324      | ↑                             |
| Quarter ending December 2018     | 10,345      | →                             |
| Quarter ending March 2019        | 10,956      | ↑                             |
| <b>Variance since March 2018</b> | <b>9.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 1,053  | 892    |
| May       | 3,233  | 2,252  |
| June      | 4,978  | 3,688  |
| July      | 7,442  | 5,336  |
| August    | 9,429  | 8,122  |
| September | 11,751 | 9,849  |
| October   | 13,461 | 12,423 |
| November  | 15,673 | 14,883 |
| December  | 17,434 | 15,832 |
| January   | 19,405 | 18,248 |
| February  | 21,776 | 20,632 |
| March     | 23,673 | 23,017 |
| April     | 24,992 |        |
| May       | 25,012 |        |
| June      | 25,016 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 131      | 2,029       | 6.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,931    | 12,411      | 15.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 843      | 2,029       | 41.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,616    | 12,411      | 29.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 7,114    | 13,668      | 52.0%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 96       | 13,668      | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 13,668      | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

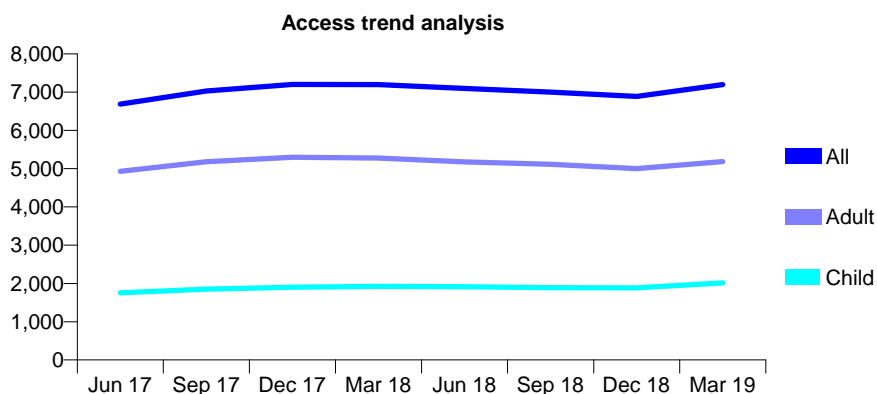
## Q70 - Vital Signs At a Glance Contract Report for 137588/0005 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Damira Dental Studios Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2013                |
| Contract end date    |                           |

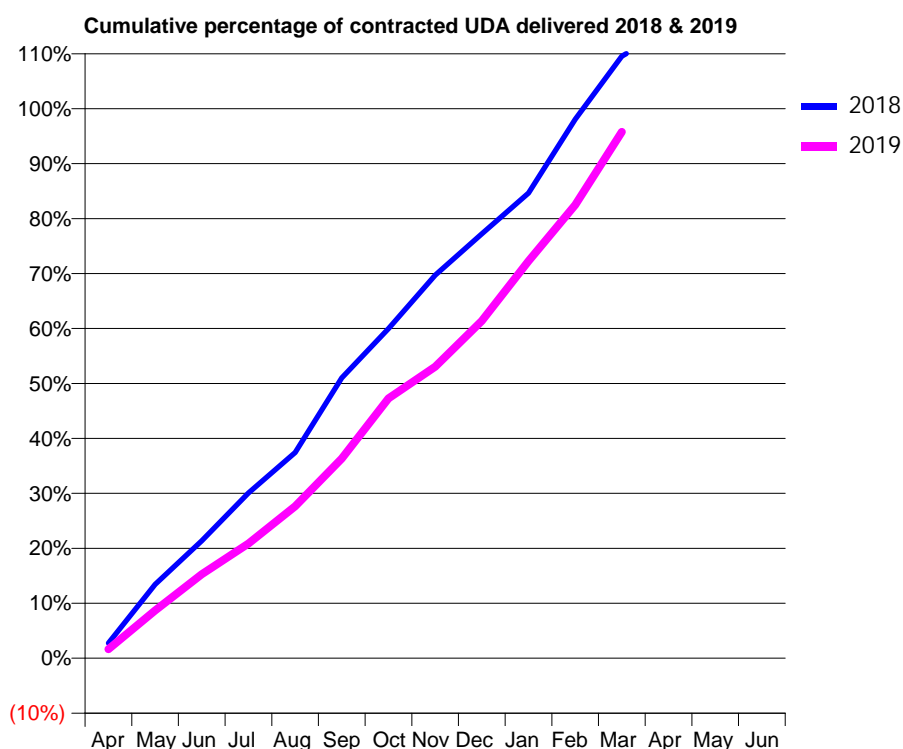
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £556,865.15 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 7,196 |                               |
| Quarter ending June 2018         | 7,094 | ↓                             |
| Quarter ending September 2018    | 7,000 | ↓                             |
| Quarter ending December 2018     | 6,886 | ↓                             |
| Quarter ending March 2019        | 7,197 | ↑                             |
| <b>Variance since March 2018</b> | 0.0%  | →                             |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 549    | 333    |
| May       | 2,694  | 1,740  |
| June      | 4,273  | 3,053  |
| July      | 6,018  | 4,175  |
| August    | 7,489  | 5,529  |
| September | 10,205 | 7,266  |
| October   | 11,995 | 9,456  |
| November  | 13,939 | 10,608 |
| December  | 15,441 | 12,274 |
| January   | 16,924 | 14,450 |
| February  | 19,614 | 16,499 |
| March     | 21,906 | 19,152 |
| April     | 22,926 |        |
| May       | 22,978 |        |
| June      | 22,978 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 177      | 2,440       | 7.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,042    | 6,234       | 16.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,122    | 2,440       | 46.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,374    | 6,234       | 38.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,897    | 8,376       | 22.6%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 8,376       | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 8,376       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

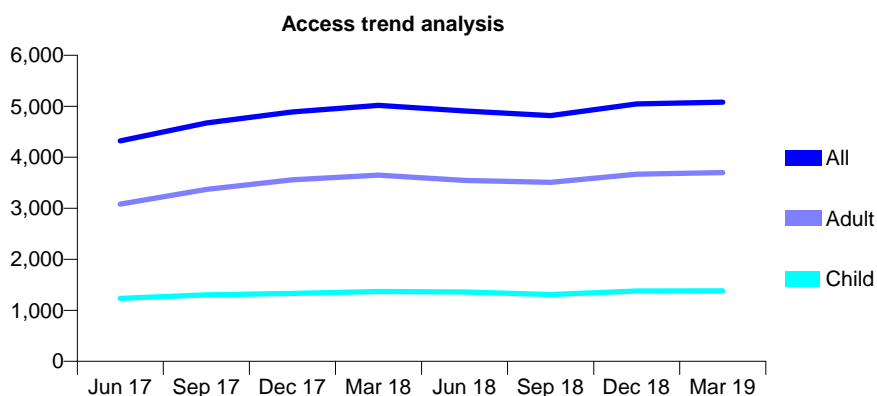
## Q70 - Vital Signs At a Glance Contract Report for 137588/0009 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Damira Dental Studios Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2016                |
| Contract end date    |                           |

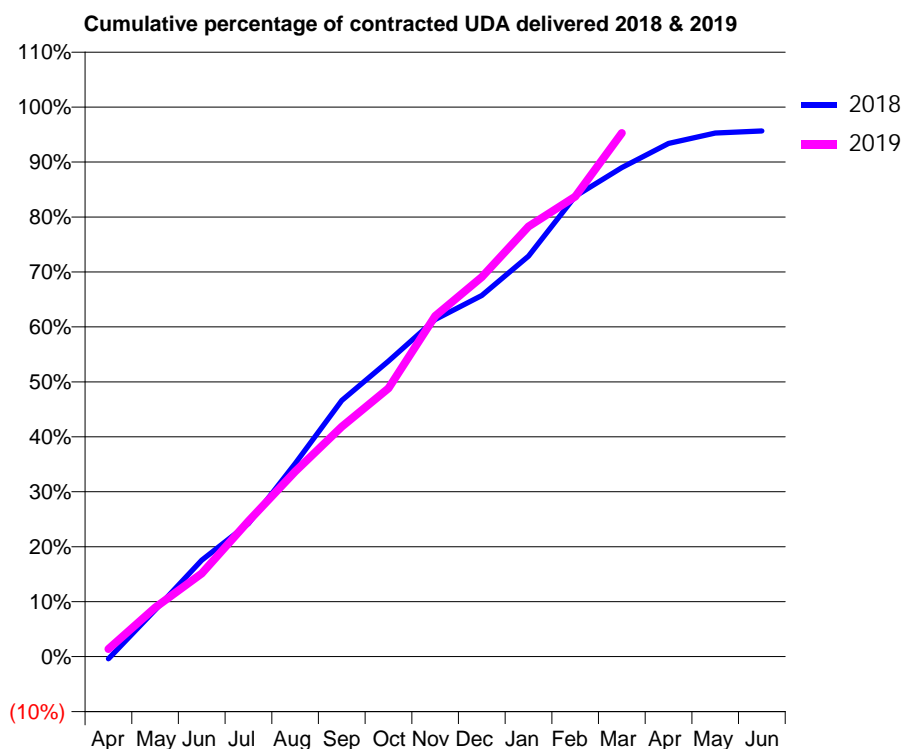
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,480      |
| Carry forward general activity (UDA)        | 675         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £425,942.90 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,019       |                               |
| Quarter ending June 2018         | 4,908       | ↓                             |
| Quarter ending September 2018    | 4,817       | ↓                             |
| Quarter ending December 2018     | 5,047       | ↑                             |
| Quarter ending March 2019        | 5,081       | →                             |
| <b>Variance since March 2018</b> | <b>1.2%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -66                               | 216    |
| May       | 1,317                             | 1,385  |
| June      | 2,716                             | 2,344  |
| July      | 3,747                             | 3,819  |
| August    | 5,443                             | 5,216  |
| September | 7,213                             | 6,478  |
| October   | 8,322                             | 7,560  |
| November  | 9,493                             | 9,596  |
| December  | 10,171                            | 10,689 |
| January   | 11,283                            | 12,115 |
| February  | 12,966                            | 12,959 |
| March     | 13,772                            | 14,750 |
| April     | 14,454                            |        |
| May       | 14,750                            |        |
| June      | 14,805                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 175      | 1,964       | 8.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 943      | 5,156       | 18.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,064    | 1,964       | 54.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,621    | 5,156       | 50.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 824      | 6,671       | 12.4%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 70       | 6,671       | 1.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 6,671       | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

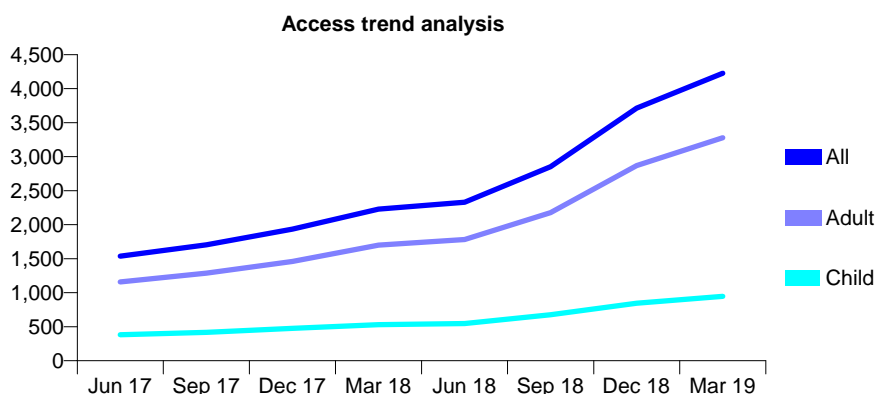
## Q70 - Vital Signs At a Glance Contract Report for 138274/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Bembridge Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 11/10/2012                |
| Contract end date    |                           |

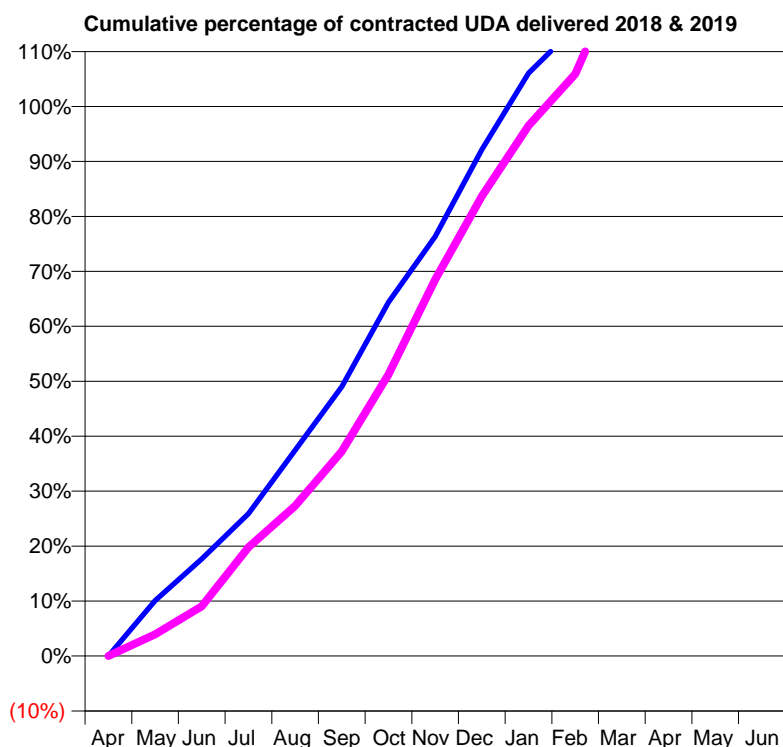
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,555       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £317,364.58 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 2,231        |                               |
| Quarter ending June 2018         | 2,331        | ↑                             |
| Quarter ending September 2018    | 2,852        | ↑                             |
| Quarter ending December 2018     | 3,715        | ↑                             |
| Quarter ending March 2019        | 4,226        | ↑                             |
| <b>Variance since March 2018</b> | <b>89.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 0                                 | 0      |
| May       | 461                               | 378    |
| June      | 806                               | 863    |
| July      | 1,182                             | 1,890  |
| August    | 1,710                             | 2,612  |
| September | 2,236                             | 3,557  |
| October   | 2,937                             | 4,897  |
| November  | 3,484                             | 6,547  |
| December  | 4,204                             | 7,994  |
| January   | 4,839                             | 9,221  |
| February  | 5,219                             | 10,120 |
| March     | 6,466                             | 11,937 |
| April     | 7,081                             |        |
| May       | 7,064                             |        |
| June      | 7,064                             |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 1,211       | 5.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 375      | 4,108       | 9.1%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 466      | 1,211       | 38.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,591    | 4,108       | 38.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 194      | 5,157       | 3.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 43       | 5,157       | 0.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 5,157       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

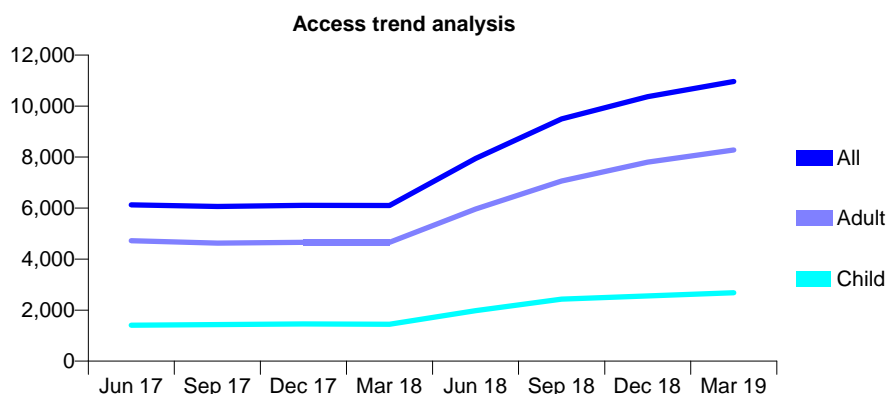
## Q70 - Vital Signs At a Glance Contract Report for 138622/0001 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | Weymouth and Bridges Dental Practice Par |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/04/2006                               |
| Contract end date    |  |

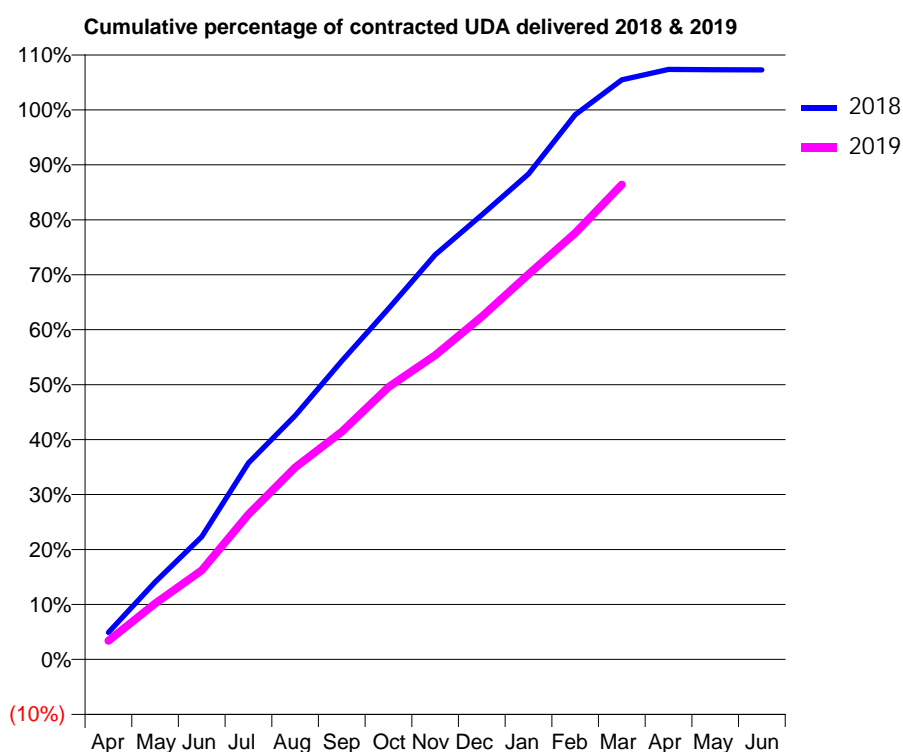
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 34,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £849,406.90 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 6,106        |                               |
| Quarter ending June 2018         | 7,945        | ↑                             |
| Quarter ending September 2018    | 9,497        | ↑                             |
| Quarter ending December 2018     | 10,365       | ↑                             |
| Quarter ending March 2019        | 10,966       | ↑                             |
| <b>Variance since March 2018</b> | <b>79.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 785                               | 1,170  |
| May       | 2,253                             | 3,510  |
| June      | 3,570                             | 5,589  |
| July      | 5,723                             | 9,104  |
| August    | 7,098                             | 12,055 |
| September | 8,689                             | 14,293 |
| October   | 10,208                            | 17,092 |
| November  | 11,783                            | 19,093 |
| December  | 12,942                            | 21,508 |
| January   | 14,135                            | 24,181 |
| February  | 15,860                            | 26,769 |
| March     | 16,872                            | 29,813 |
| April     | 17,175                            |        |
| May       | 17,168                            |        |
| June      | 17,164                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 164      | 4,089       | 4.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 831      | 10,896      | 7.6%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,799    | 4,089       | 44.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,623    | 10,896      | 33.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 759      | 14,855      | 5.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 79       | 14,855      | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 136      | 14,855      | 0.9%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

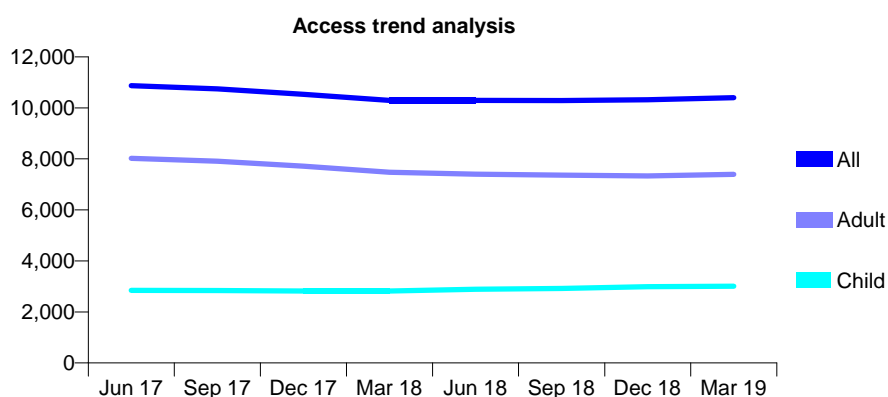
## Q70 - Vital Signs At a Glance Contract Report for 138649/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Lordshill Dental Partnership |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/09/2012                   |
| Contract end date    |                              |

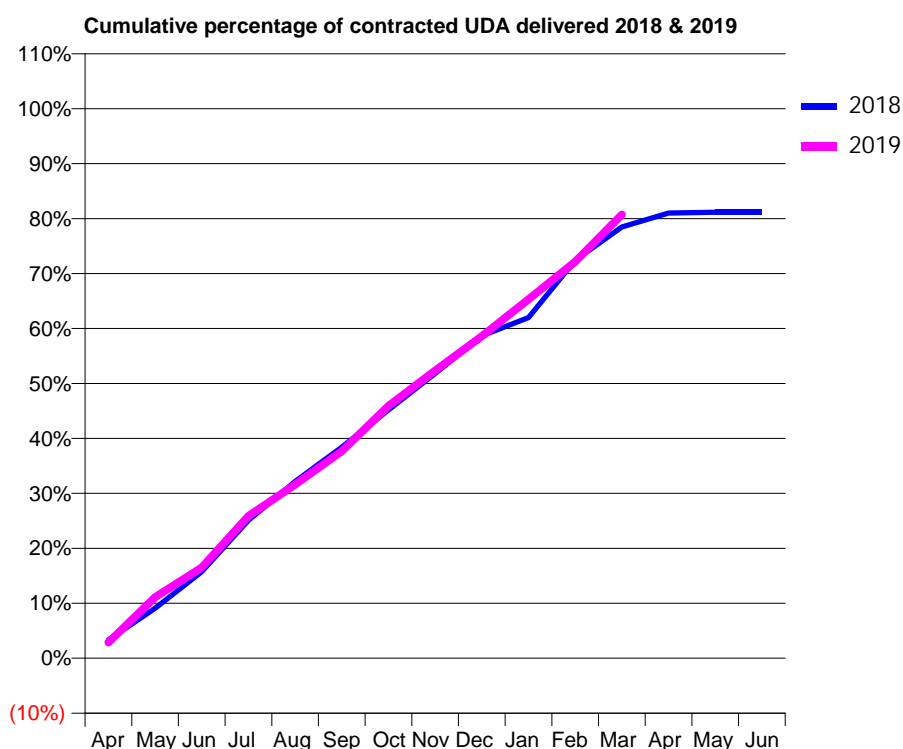
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 39,000        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,097,412.66 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 10,295      |                               |
| Quarter ending June 2018         | 10,291      | →                             |
| Quarter ending September 2018    | 10,285      | →                             |
| Quarter ending December 2018     | 10,321      | →                             |
| Quarter ending March 2019        | 10,404      | →                             |
| <b>Variance since March 2018</b> | <b>1.1%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,304                             | 1,119  |
| May       | 3,557                             | 4,334  |
| June      | 6,139                             | 6,436  |
| July      | 9,778                             | 10,091 |
| August    | 12,549                            | 12,330 |
| September | 14,979                            | 14,694 |
| October   | 17,618                            | 17,911 |
| November  | 20,213                            | 20,416 |
| December  | 22,881                            | 22,843 |
| January   | 24,176                            | 25,476 |
| February  | 28,235                            | 28,146 |
| March     | 30,602                            | 31,471 |
| April     | 31,588                            |        |
| May       | 31,655                            |        |
| June      | 31,655                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 279      | 3,864       | 7.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,334    | 8,928       | 14.9%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,929    | 3,864       | 49.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,926    | 8,928       | 44.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,063    | 12,342      | 8.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 136      | 12,342      | 1.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 295      | 12,342      | 2.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

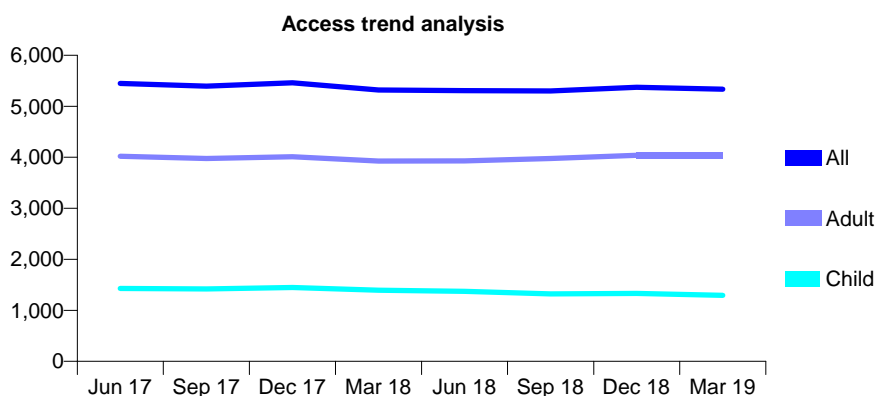
## Q70 - Vital Signs At a Glance Contract Report for 139165/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Smile Dental Care Limited |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2009                |
| Contract end date    |                           |

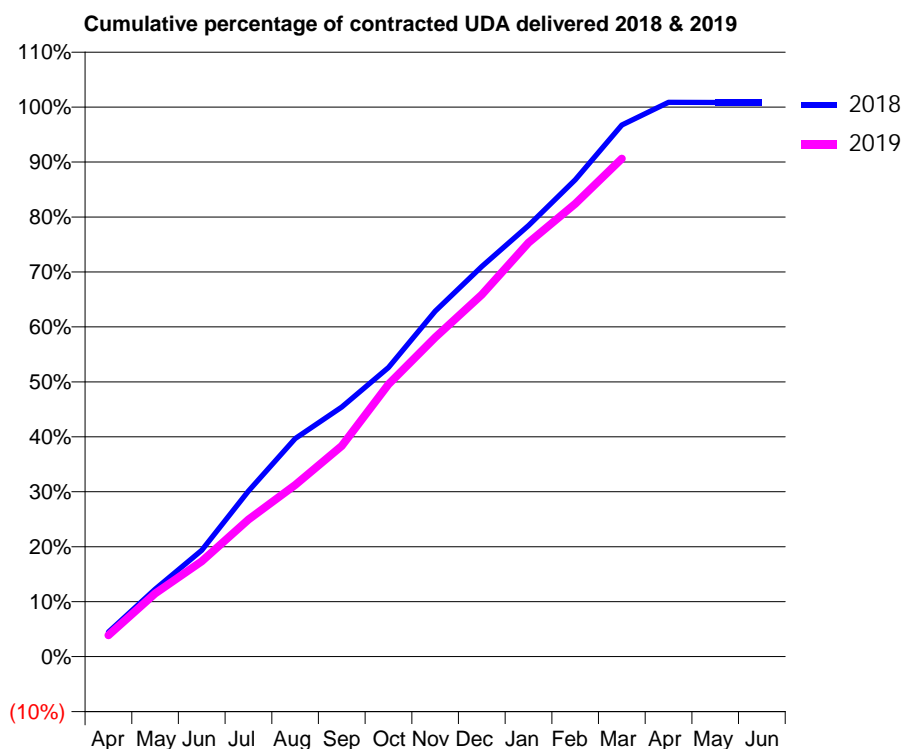
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,950      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £402,448.66 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,320       |                               |
| Quarter ending June 2018         | 5,305       | →                             |
| Quarter ending September 2018    | 5,301       | →                             |
| Quarter ending December 2018     | 5,372       | →                             |
| Quarter ending March 2019        | 5,334       | →                             |
| <b>Variance since March 2018</b> | <b>0.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 671                               | 583    |
| May       | 1,832                             | 1,717  |
| June      | 2,892                             | 2,590  |
| July      | 4,503                             | 3,730  |
| August    | 5,935                             | 4,672  |
| September | 6,791                             | 5,736  |
| October   | 7,862                             | 7,410  |
| November  | 9,399                             | 8,682  |
| December  | 10,613                            | 9,847  |
| January   | 11,729                            | 11,262 |
| February  | 12,970                            | 12,317 |
| March     | 14,459                            | 13,545 |
| April     | 15,078                            |        |
| May       | 15,077                            |        |
| June      | 15,075                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 173      | 2,149       | 8.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 856      | 6,251       | 13.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,075    | 2,149       | 50.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,428    | 6,251       | 54.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 768      | 8,140       | 9.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 79       | 8,140       | 1.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 43       | 8,140       | 0.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

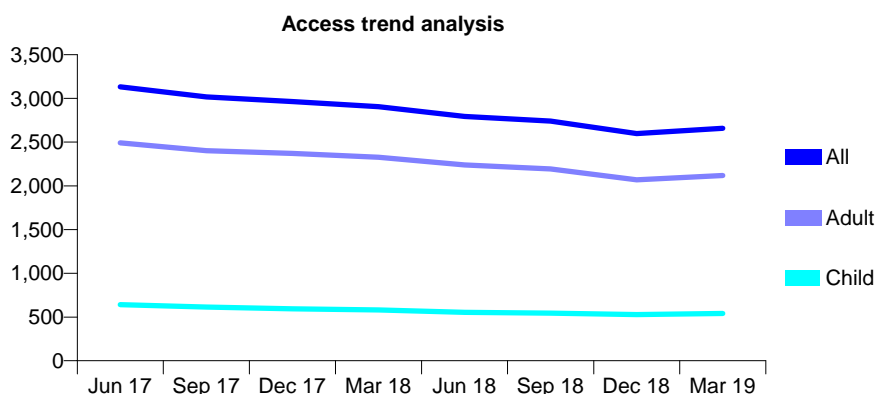
## Q70 - Vital Signs At a Glance Contract Report for 139181/0003 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Bassett Dental Practice Ltd |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2010                  |
| Contract end date    |                             |

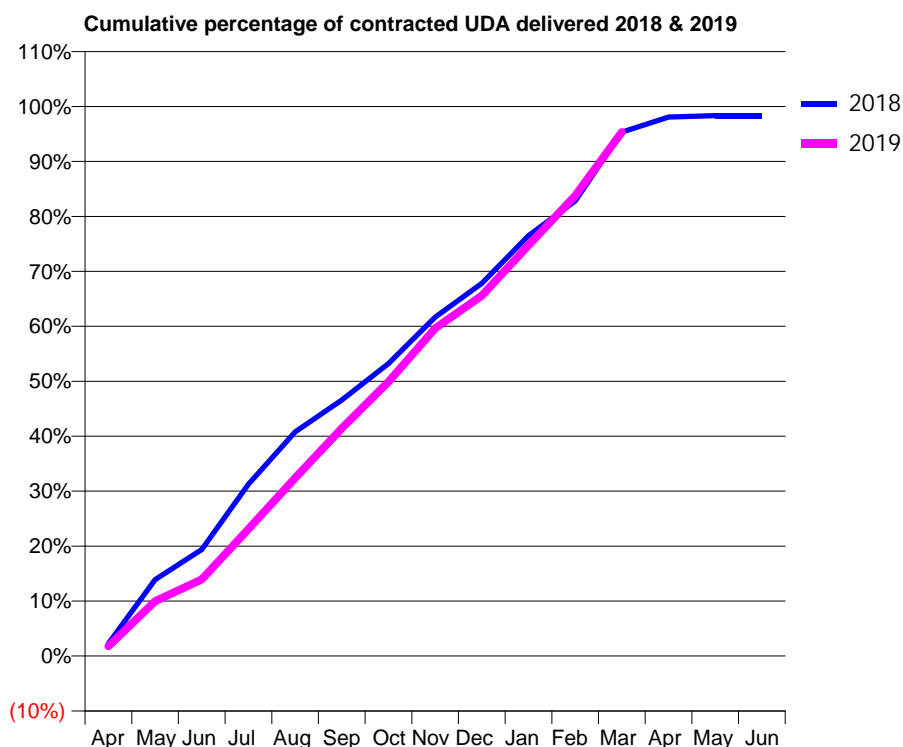
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,500       |
| Carry forward general activity (UDA)        | 113         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £181,403.70 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,906         |                               |
| Quarter ending June 2018         | 2,793         | ↓                             |
| Quarter ending September 2018    | 2,739         | ↓                             |
| Quarter ending December 2018     | 2,598         | ↓                             |
| Quarter ending March 2019        | 2,657         | ↑                             |
| <b>Variance since March 2018</b> | <b>(8.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 156                               | 134   |
| May       | 947                               | 750   |
| June      | 1,319                             | 1,045 |
| July      | 2,126                             | 1,734 |
| August    | 2,774                             | 2,430 |
| September | 3,168                             | 3,108 |
| October   | 3,620                             | 3,743 |
| November  | 4,196                             | 4,473 |
| December  | 4,614                             | 4,918 |
| January   | 5,204                             | 5,605 |
| February  | 5,634                             | 6,284 |
| March     | 6,486                             | 7,150 |
| April     | 6,673                             |       |
| May       | 6,690                             |       |
| June      | 6,690                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 807         | 4.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 575      | 3,086       | 18.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 487      | 807         | 60.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,715    | 3,086       | 55.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 442      | 3,786       | 11.7%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 46       | 3,786       | 1.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 104      | 3,786       | 2.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



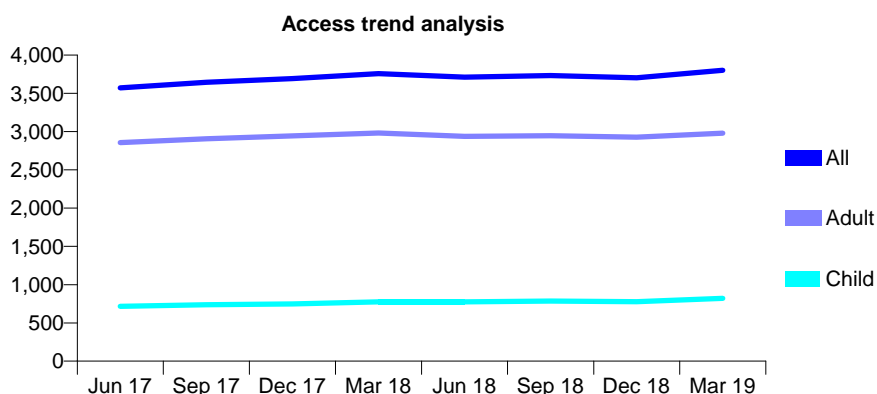
## Q70 - Vital Signs At a Glance Contract Report for 139661/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Swapnil Krishnarao Shinde |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/09/2015                |
| Contract end date    |                           |

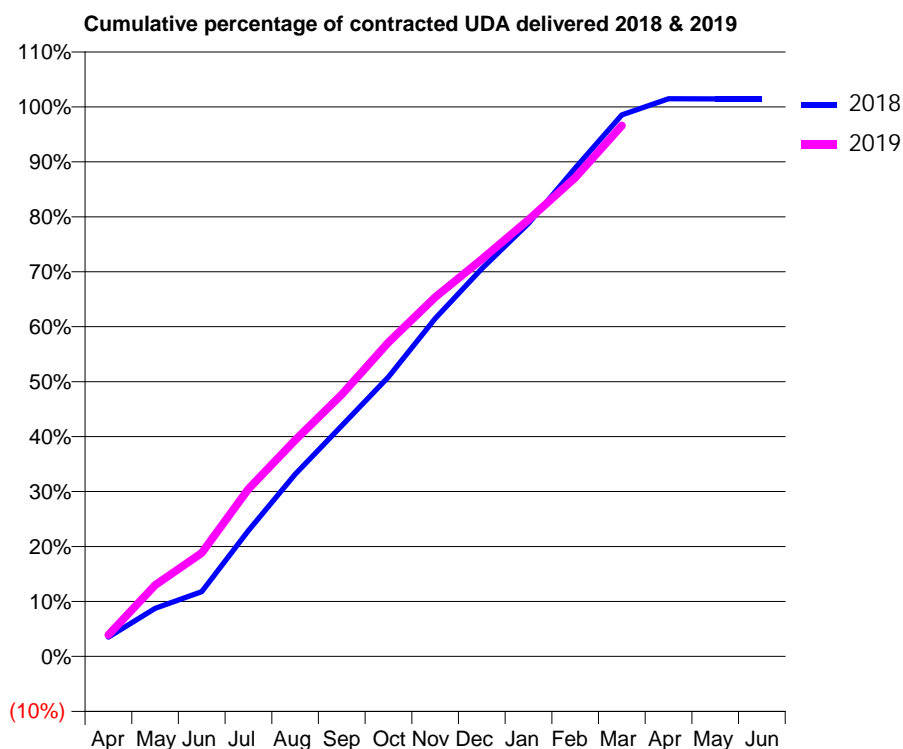
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,544       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £220,852.98 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 3,756 |                               |
| Quarter ending June 2018         | 3,711 | ↓                             |
| Quarter ending September 2018    | 3,732 | →                             |
| Quarter ending December 2018     | 3,703 | →                             |
| Quarter ending March 2019        | 3,800 | ↑                             |
| <b>Variance since March 2018</b> | 1.2%  | →                             |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 335   | 374   |
| May       | 835   | 1,237 |
| June      | 1,125 | 1,795 |
| July      | 2,188 | 2,907 |
| August    | 3,166 | 3,754 |
| September | 4,006 | 4,547 |
| October   | 4,852 | 5,455 |
| November  | 5,867 | 6,239 |
| December  | 6,733 | 6,898 |
| January   | 7,520 | 7,583 |
| February  | 8,480 | 8,313 |
| March     | 9,403 | 9,216 |
| April     | 9,684 |       |
| May       | 9,683 |       |
| June      | 9,683 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 1,189       | 5.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 510      | 4,631       | 11.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 763      | 1,189       | 64.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,293    | 4,631       | 71.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 239      | 4,840       | 4.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 4,840       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 4,840       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

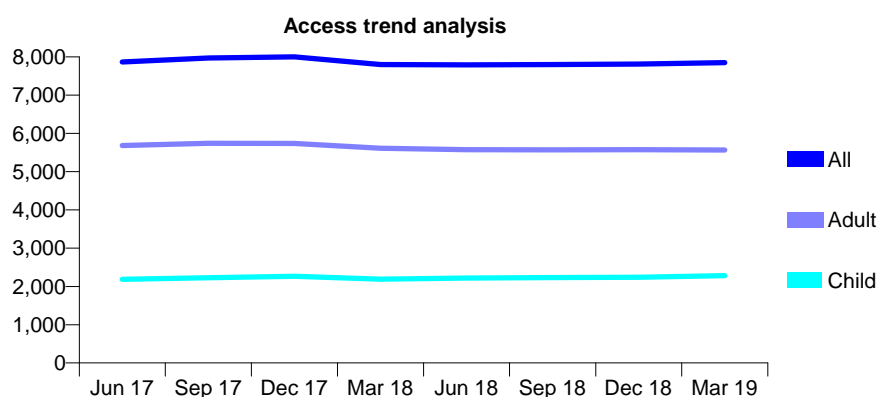
## Q70 - Vital Signs At a Glance Contract Report for 141003/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Rensburg Pty Limited |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/11/2010           |
| Contract end date    |                      |

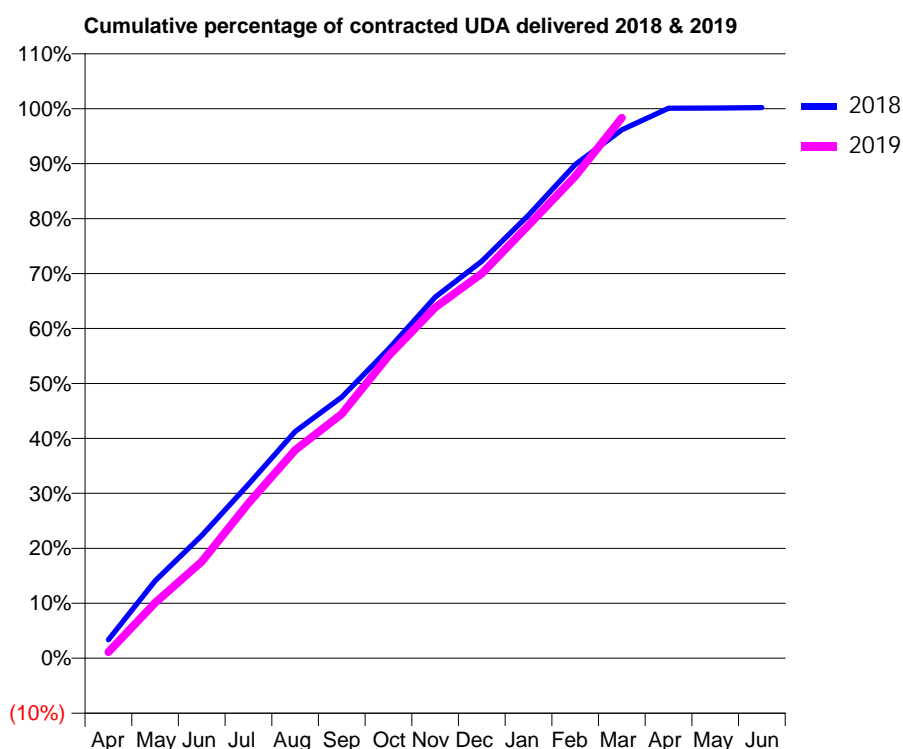
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £437,859.11 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,801       |                               |
| Quarter ending June 2018         | 7,793       | →                             |
| Quarter ending September 2018    | 7,800       | →                             |
| Quarter ending December 2018     | 7,811       | →                             |
| Quarter ending March 2019        | 7,847       | →                             |
| <b>Variance since March 2018</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 604    | 202    |
| May       | 2,538  | 1,820  |
| June      | 4,022  | 3,165  |
| July      | 5,697  | 5,076  |
| August    | 7,425  | 6,816  |
| September | 8,555  | 8,005  |
| October   | 10,127 | 9,902  |
| November  | 11,826 | 11,492 |
| December  | 13,002 | 12,600 |
| January   | 14,515 | 14,180 |
| February  | 16,168 | 15,789 |
| March     | 17,303 | 17,701 |
| April     | 18,011 |        |
| May       | 18,020 |        |
| June      | 18,033 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 193      | 3,157       | 6.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 920      | 6,612       | 13.9%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,730    | 3,157       | 54.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,833    | 6,612       | 42.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 897      | 9,340       | 9.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 9,340       | 0.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 9,340       | 0.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

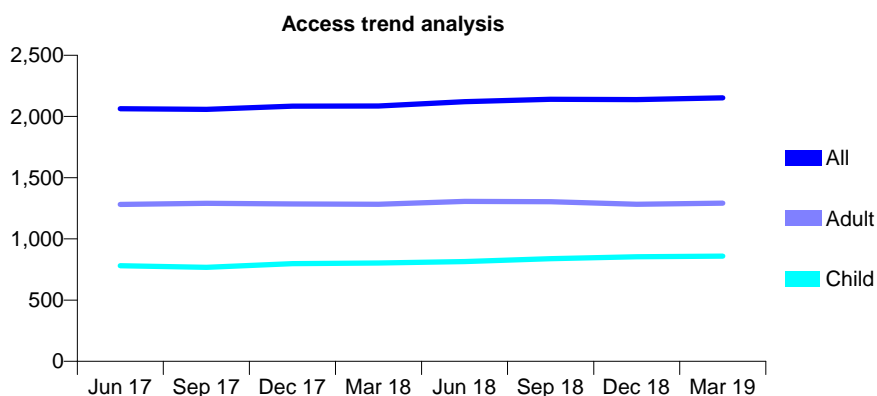
## Q70 - Vital Signs At a Glance Contract Report for 144592/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | Van Der Merwe |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2014    |
| Contract end date    |               |

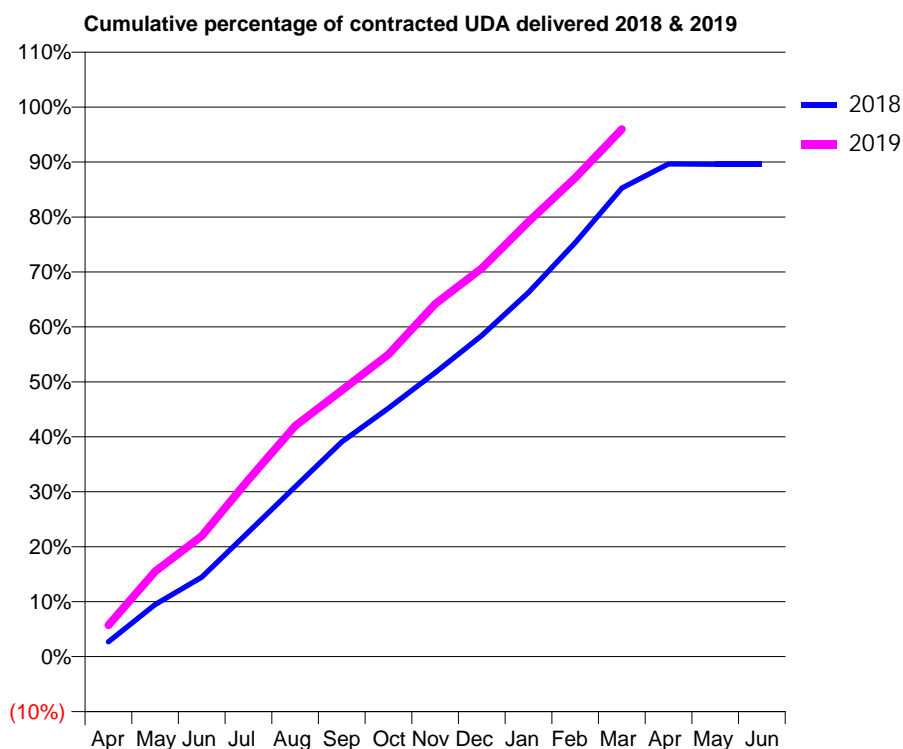
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,197       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £140,956.78 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,086       |                               |
| Quarter ending June 2018         | 2,122       | →                             |
| Quarter ending September 2018    | 2,141       | →                             |
| Quarter ending December 2018     | 2,138       | →                             |
| Quarter ending March 2019        | 2,152       | →                             |
| <b>Variance since March 2018</b> | <b>3.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 168                               | 356   |
| May       | 587                               | 961   |
| June      | 896                               | 1,360 |
| July      | 1,406                             | 1,994 |
| August    | 1,916                             | 2,601 |
| September | 2,420                             | 3,002 |
| October   | 2,802                             | 3,408 |
| November  | 3,202                             | 3,977 |
| December  | 3,620                             | 4,378 |
| January   | 4,107                             | 4,905 |
| February  | 4,668                             | 5,398 |
| March     | 5,284                             | 5,946 |
| April     | 5,556                             |       |
| May       | 5,554                             |       |
| June      | 5,554                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 115      | 1,493       | 7.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 233      | 1,941       | 12.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 999      | 1,493       | 66.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,265    | 1,941       | 65.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 157      | 3,309       | 4.7%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 3,309       | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 3,309       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

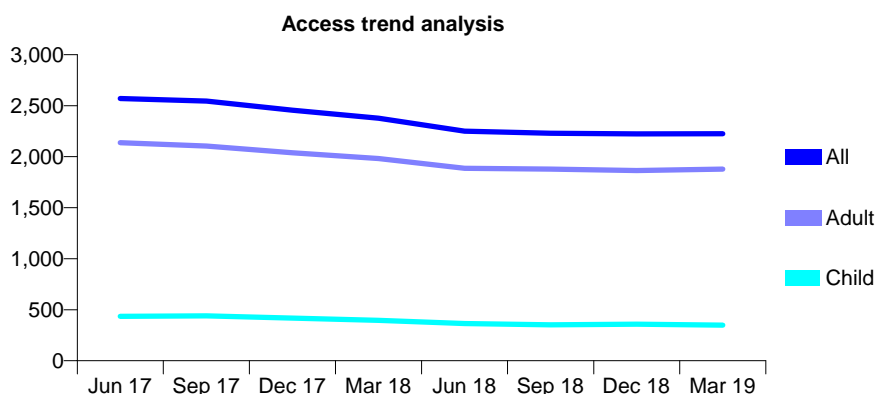
## Q70 - Vital Signs At a Glance Contract Report for 145068/0001 - March 2019

|                      |                    |
|----------------------|--------------------|
| Name or company name | Island Dental Care |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2015         |
| Contract end date    |                    |

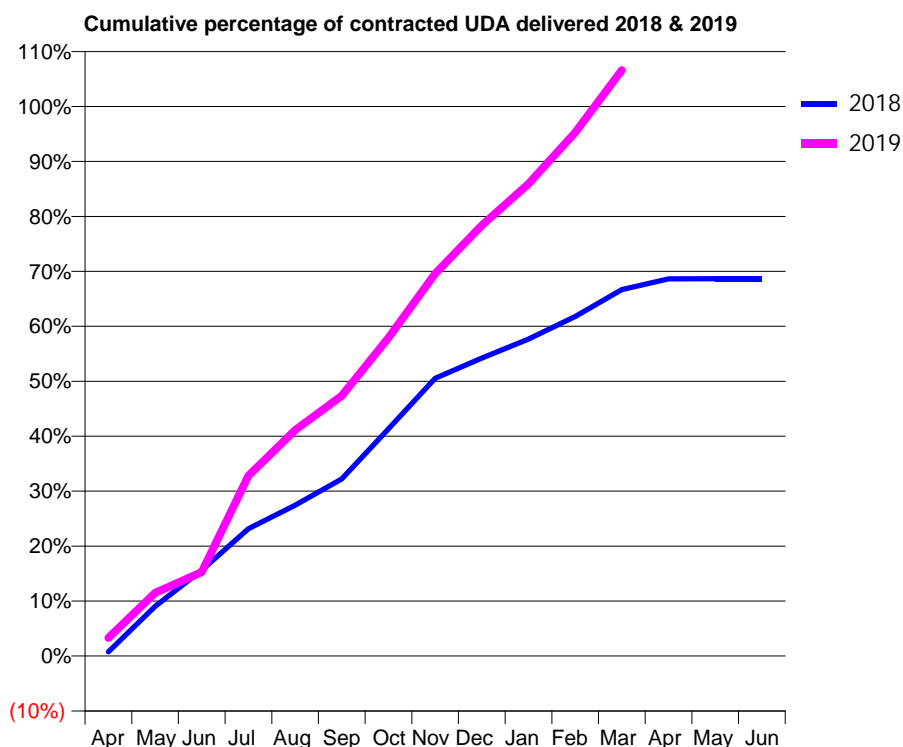
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,500       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £123,795.77 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,377         |                               |
| Quarter ending June 2018         | 2,250         | ↓                             |
| Quarter ending September 2018    | 2,230         | →                             |
| Quarter ending December 2018     | 2,224         | →                             |
| Quarter ending March 2019        | 2,226         | →                             |
| <b>Variance since March 2018</b> | <b>(6.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 77                                | 182   |
| May       | 917                               | 632   |
| June      | 1,583                             | 840   |
| July      | 2,347                             | 1,805 |
| August    | 2,784                             | 2,260 |
| September | 3,268                             | 2,606 |
| October   | 4,192                             | 3,186 |
| November  | 5,124                             | 3,828 |
| December  | 5,496                             | 4,310 |
| January   | 5,848                             | 4,726 |
| February  | 6,263                             | 5,241 |
| March     | 6,759                             | 5,863 |
| April     | 6,959                             |       |
| May       | 6,962                             |       |
| June      | 6,962                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 391         | 3.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 169      | 2,485       | 6.8%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 185      | 391         | 47.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,467    | 2,485       | 59.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 111      | 2,780       | 4.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 2,780       | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 2,780       | 0.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

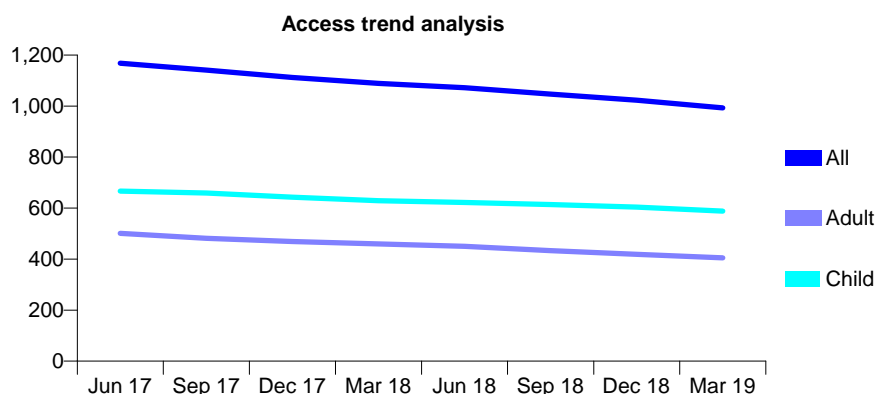
## Q70 - Vital Signs At a Glance Contract Report for 145122/0001 - March 2019

|                      |                                    |
|----------------------|------------------------------------|
| Name or company name | Stubbington Avenue Dental Practice |
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/01/2015                         |
| Contract end date    |                                    |

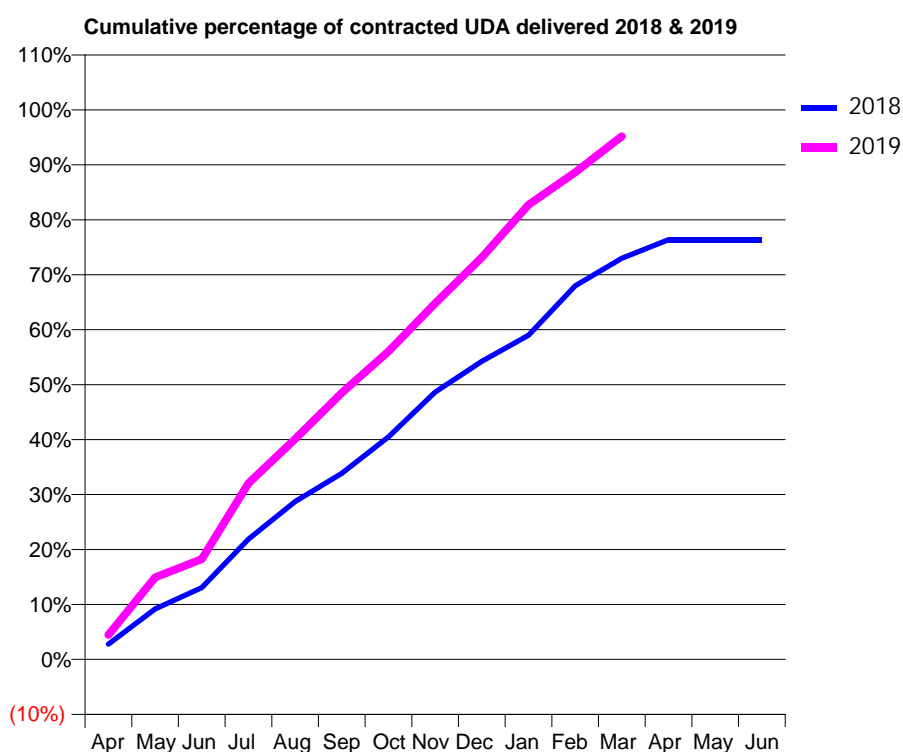
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,200      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £50,190.63 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,089         |                               |
| Quarter ending June 2018         | 1,072         | ↓                             |
| Quarter ending September 2018    | 1,047         | ↓                             |
| Quarter ending December 2018     | 1,023         | ↓                             |
| Quarter ending March 2019        | 993           | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 83                                | 98    |
| May       | 275                               | 329   |
| June      | 390                               | 401   |
| July      | 654                               | 705   |
| August    | 860                               | 883   |
| September | 1,012                             | 1,067 |
| October   | 1,211                             | 1,233 |
| November  | 1,455                             | 1,426 |
| December  | 1,622                             | 1,609 |
| January   | 1,764                             | 1,820 |
| February  | 2,032                             | 1,950 |
| March     | 2,183                             | 2,094 |
| April     | 2,284                             |       |
| May       | 2,284                             |       |
| June      | 2,284                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 1,036       | 5.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 45       | 565         | 8.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 804      | 1,036       | 77.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 437      | 565         | 77.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 51       | 1,534       | 3.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,534       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,534       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

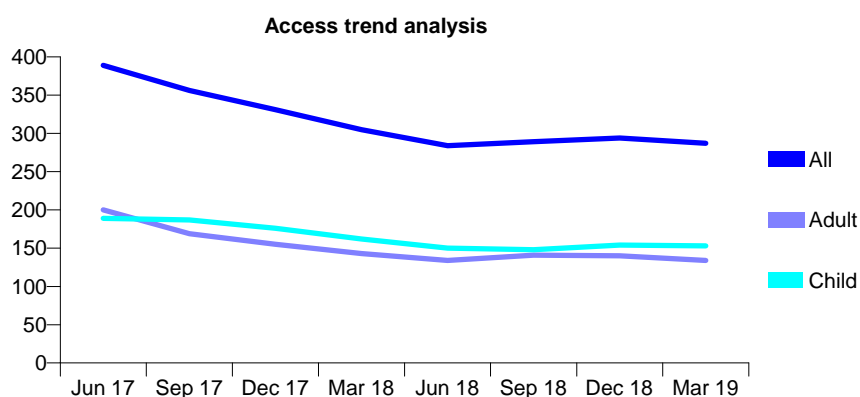
## Q70 - Vital Signs At a Glance Contract Report for 145785/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | The Anchorage Practice Limited |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/09/2008                     |
| Contract end date    |                                |

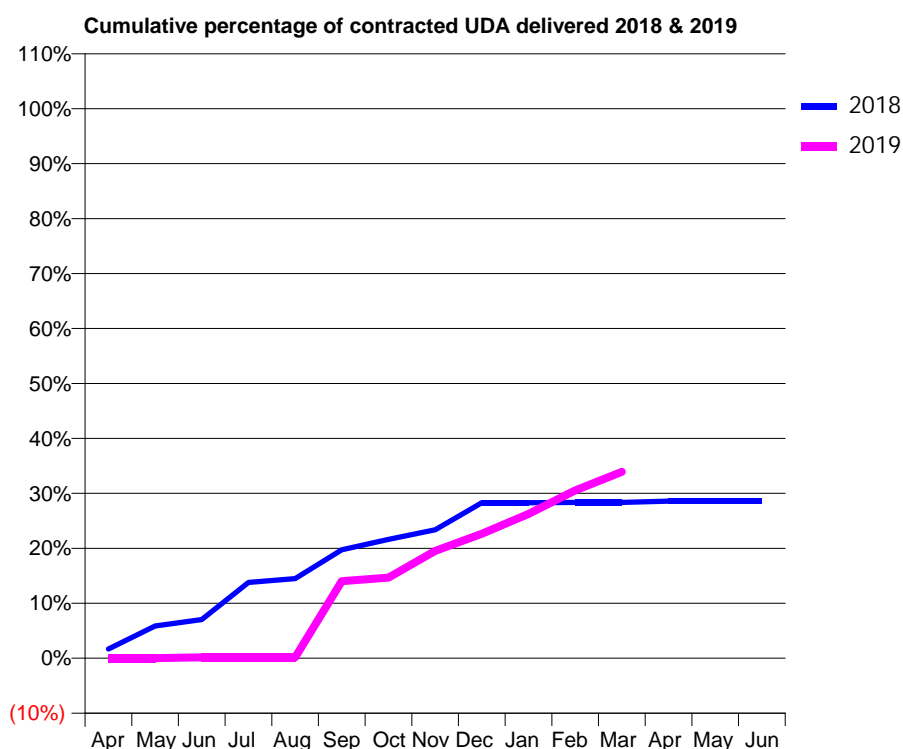
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,850      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £43,304.62 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 305           |                               |
| Quarter ending June 2018         | 284           | ↓                             |
| Quarter ending September 2018    | 289           | →                             |
| Quarter ending December 2018     | 294           | →                             |
| Quarter ending March 2019        | 287           | ↓                             |
| <b>Variance since March 2018</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 31   | 0    |
| May       | 108  | 0    |
| June      | 130  | 3    |
| July      | 255  | 3    |
| August    | 268  | 3    |
| September | 365  | 259  |
| October   | 400  | 271  |
| November  | 432  | 361  |
| December  | 524  | 419  |
| January   | 524  | 486  |
| February  | 525  | 565  |
| March     | 525  | 627  |
| April     | 529  |      |
| May       | 529  |      |
| June      | 529  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 216         | 6.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 144         | 7.6%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 70       | 216         | 32.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 49       | 144         | 34.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 342         | 0.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 342         | 0.9%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 342         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

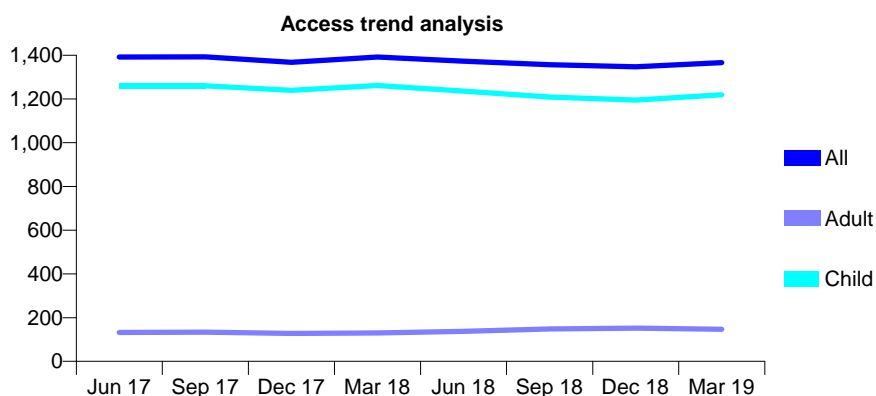
## Q70 - Vital Signs At a Glance Contract Report for 146005/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | Mr T F Visser |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 02/06/2014    |
| Contract end date    |               |

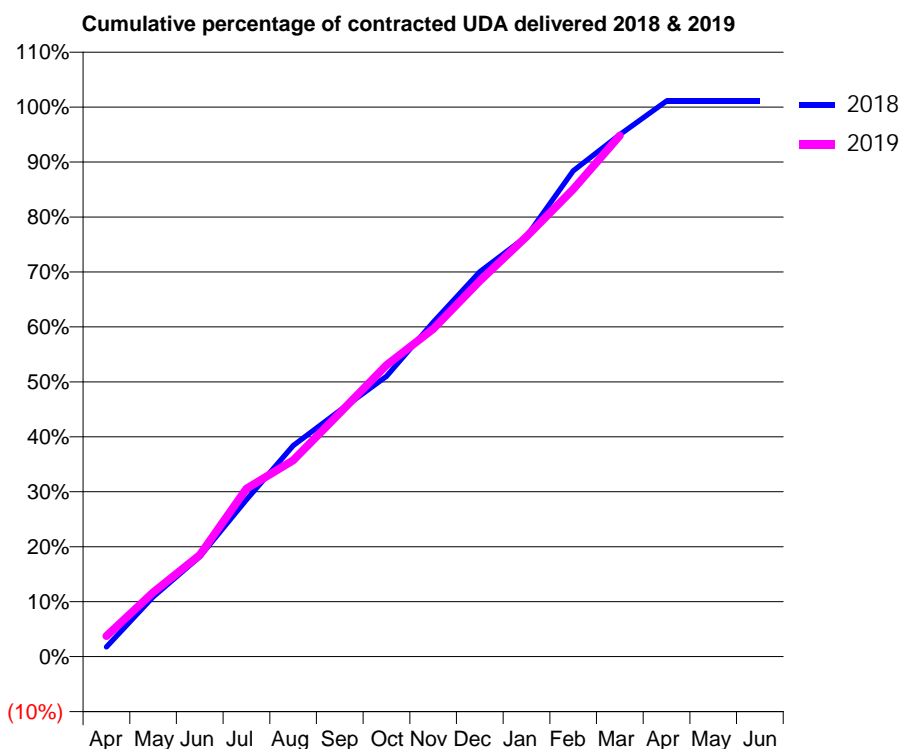
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,910      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £64,701.72 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,392         |                               |
| Quarter ending June 2018         | 1,373         | ↓                             |
| Quarter ending September 2018    | 1,357         | ↓                             |
| Quarter ending December 2018     | 1,347         | →                             |
| Quarter ending March 2019        | 1,366         | →                             |
| <b>Variance since March 2018</b> | <b>(1.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 51                                | 109   |
| May       | 317                               | 340   |
| June      | 530                               | 538   |
| July      | 831                               | 890   |
| August    | 1,118                             | 1,040 |
| September | 1,303                             | 1,291 |
| October   | 1,485                             | 1,543 |
| November  | 1,771                             | 1,735 |
| December  | 2,037                             | 1,989 |
| January   | 2,225                             | 2,224 |
| February  | 2,572                             | 2,475 |
| March     | 2,764                             | 2,759 |
| April     | 2,943                             |       |
| May       | 2,943                             |       |
| June      | 2,943                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 132      | 1,988       | 6.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 61          | 3.3%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,399    | 1,988       | 70.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 50       | 61          | 82.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 69       | 1,957       | 3.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,957       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 1,957       | 1.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

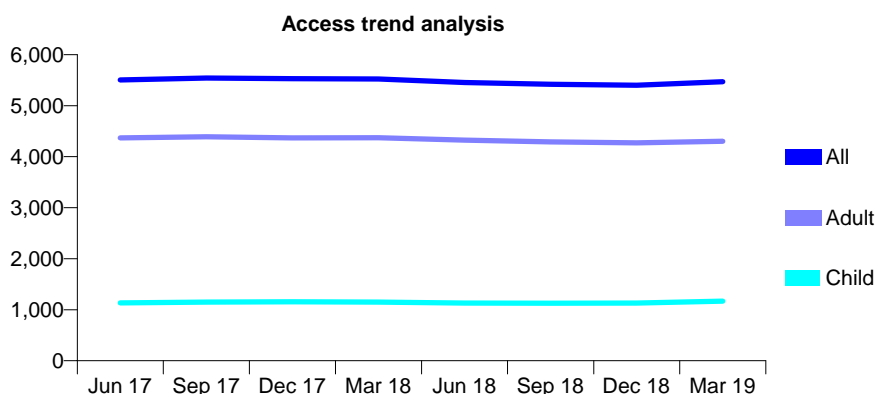
## Q70 - Vital Signs At a Glance Contract Report for 146447/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Dentapol Ltd |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2006   |
| Contract end date    |              |

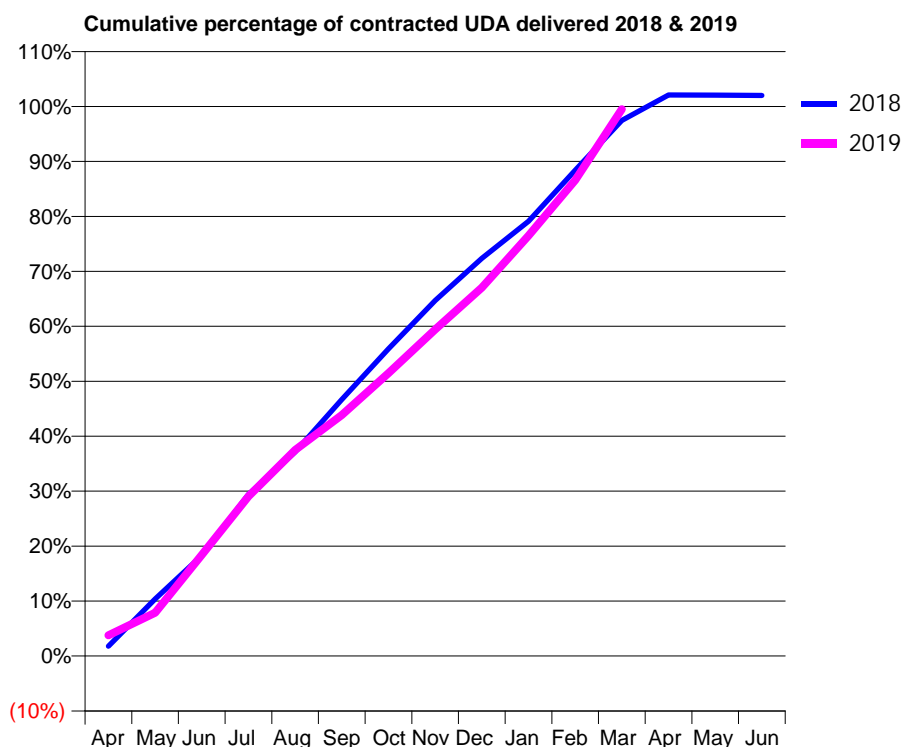
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £467,820.33 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,522         |                               |
| Quarter ending June 2018         | 5,456         | ↓                             |
| Quarter ending September 2018    | 5,418         | →                             |
| Quarter ending December 2018     | 5,401         | →                             |
| Quarter ending March 2019        | 5,471         | →                             |
| <b>Variance since March 2018</b> | <b>(0.9%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 290                               | 604    |
| May       | 1,665                             | 1,258  |
| June      | 2,924                             | 2,943  |
| July      | 4,702                             | 4,650  |
| August    | 5,944                             | 6,002  |
| September | 7,467                             | 7,014  |
| October   | 8,945                             | 8,236  |
| November  | 10,353                            | 9,506  |
| December  | 11,577                            | 10,724 |
| January   | 12,660                            | 12,240 |
| February  | 14,142                            | 13,857 |
| March     | 15,594                            | 15,922 |
| April     | 16,332                            |        |
| May       | 16,329                            |        |
| June      | 16,319                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 128      | 1,764       | 7.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 910      | 6,331       | 14.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,129    | 1,764       | 64.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,804    | 6,331       | 60.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 599      | 7,825       | 7.7%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 136      | 7,825       | 1.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 54       | 7,825       | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



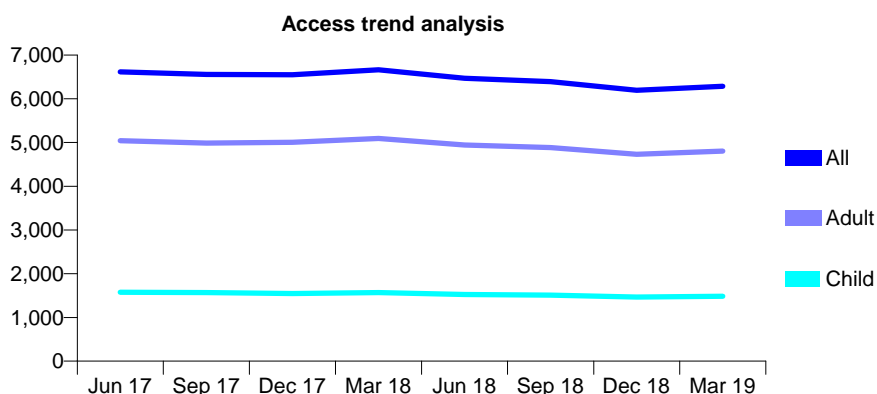
## Q70 - Vital Signs At a Glance Contract Report for 146447/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Dentapol Ltd |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2007   |
| Contract end date    |              |

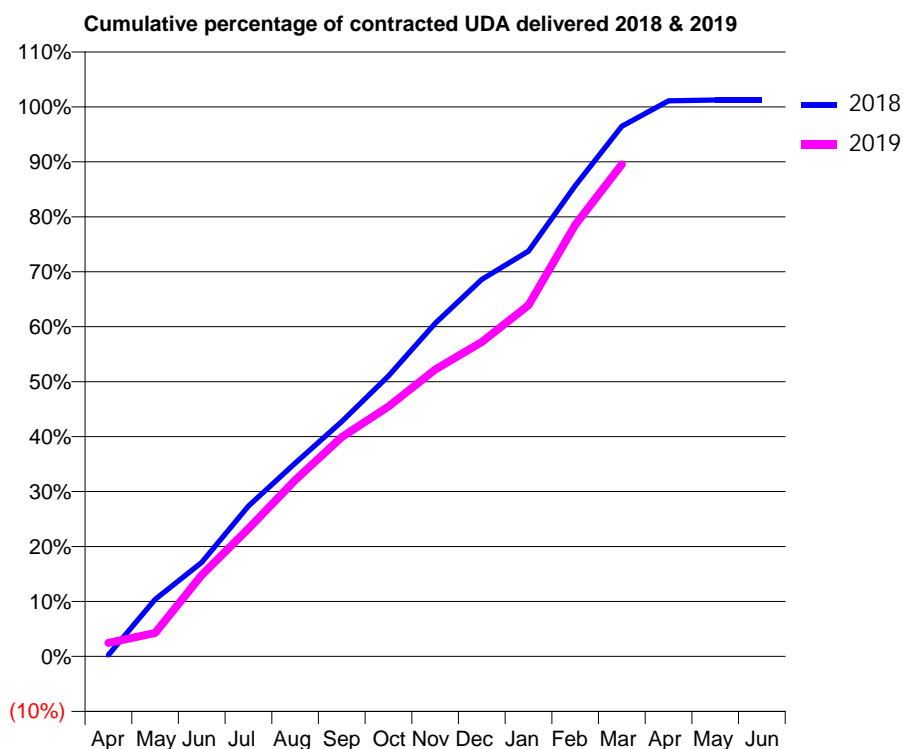
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £599,887.62 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 6,662         |                               |
| Quarter ending June 2018         | 6,469         | ↓                             |
| Quarter ending September 2018    | 6,391         | ↓                             |
| Quarter ending December 2018     | 6,197         | ↓                             |
| Quarter ending March 2019        | 6,286         | →                             |
| <b>Variance since March 2018</b> | <b>(5.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 69                                | 592    |
| May       | 2,495                             | 1,030  |
| June      | 4,106                             | 3,557  |
| July      | 6,565                             | 5,585  |
| August    | 8,442                             | 7,695  |
| September | 10,258                            | 9,577  |
| October   | 12,248                            | 10,912 |
| November  | 14,546                            | 12,532 |
| December  | 16,461                            | 13,731 |
| January   | 17,704                            | 15,338 |
| February  | 20,563                            | 18,849 |
| March     | 23,153                            | 21,486 |
| April     | 24,258                            |        |
| May       | 24,302                            |        |
| June      | 24,294                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 214      | 2,208       | 9.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,189    | 6,386       | 18.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,349    | 2,208       | 61.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,318    | 6,386       | 52.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,060    | 8,252       | 12.8%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 76       | 8,252       | 0.9%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 86       | 8,252       | 1.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

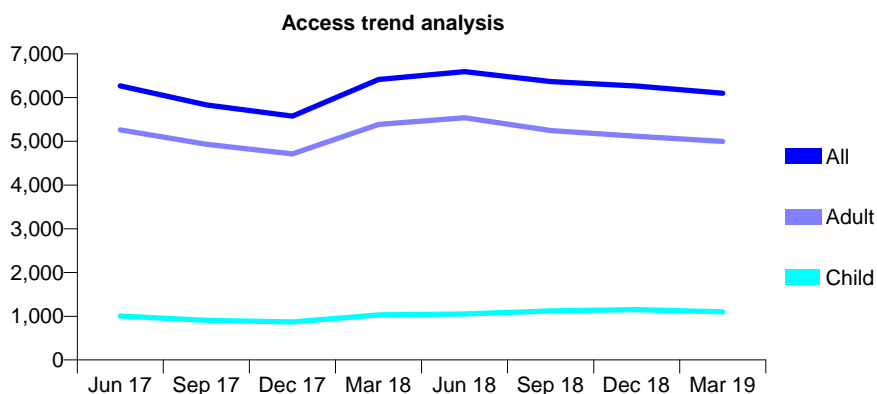
## Q70 - Vital Signs At a Glance Contract Report for 146447/0003 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Dentapol Ltd |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2007   |
| Contract end date    |              |

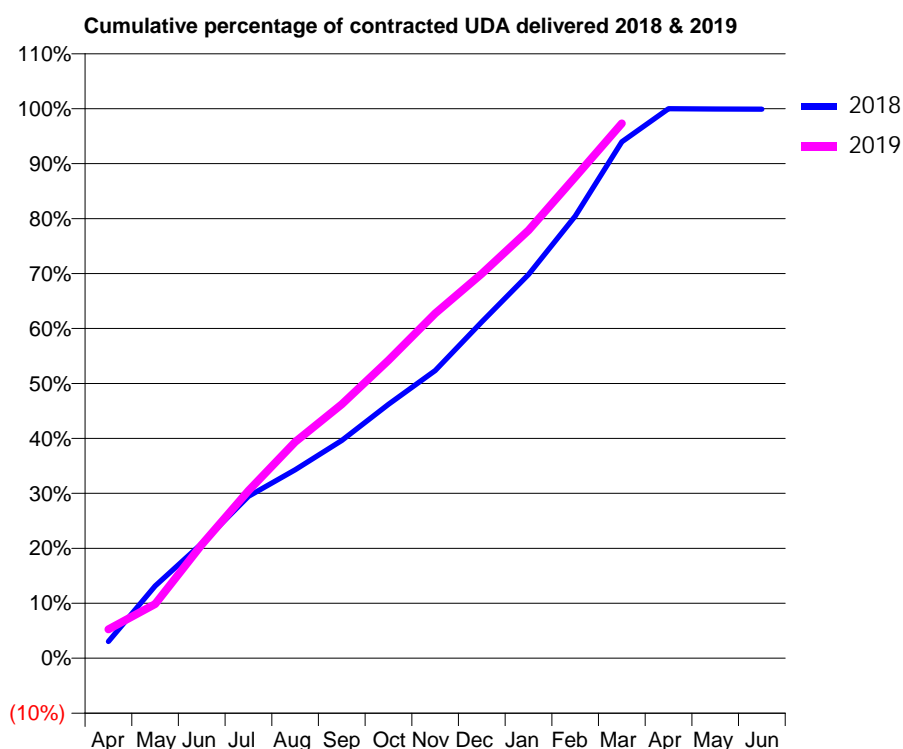
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,806      |
| Carry forward general activity (UDA)        | 22          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £549,963.05 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 6,412         |                               |
| Quarter ending June 2018         | 6,594         | ↑                             |
| Quarter ending September 2018    | 6,368         | ↓                             |
| Quarter ending December 2018     | 6,263         | ↓                             |
| Quarter ending March 2019        | 6,098         | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2018   | 2019   |
| April                             | 601    | 1,039  |
| May                               | 2,603  | 1,954  |
| June                              | 4,132  | 4,091  |
| July                              | 5,839  | 6,041  |
| August                            | 6,795  | 7,796  |
| September                         | 7,848  | 9,153  |
| October                           | 9,155  | 10,739 |
| November                          | 10,370 | 12,425 |
| December                          | 12,118 | 13,861 |
| January                           | 13,829 | 15,422 |
| February                          | 15,936 | 17,345 |
| March                             | 18,614 | 19,275 |
| April                             | 19,802 |        |
| May                               | 19,791 |        |
| June                              | 19,784 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 1,878       | 4.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 699      | 7,982       | 8.8%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 914      | 1,878       | 48.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,051    | 7,982       | 50.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,319    | 9,490       | 13.9%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 9,490       | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 32       | 9,490       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

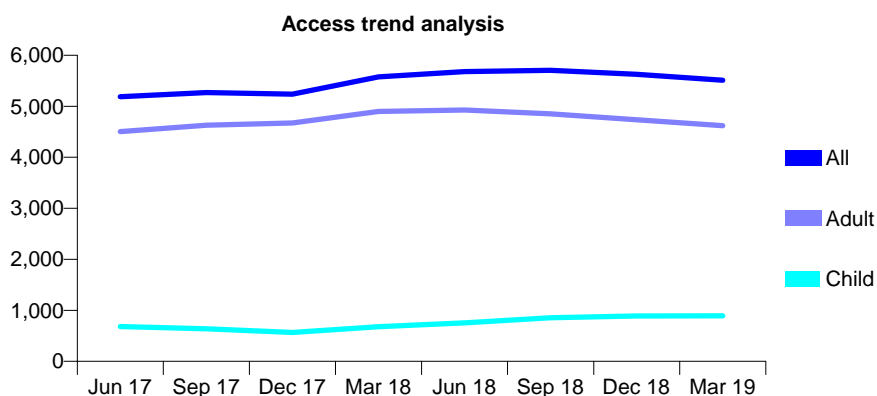
## Q70 - Vital Signs At a Glance Contract Report for 146447/0004 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Dentapol Ltd |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2007   |
| Contract end date    |              |

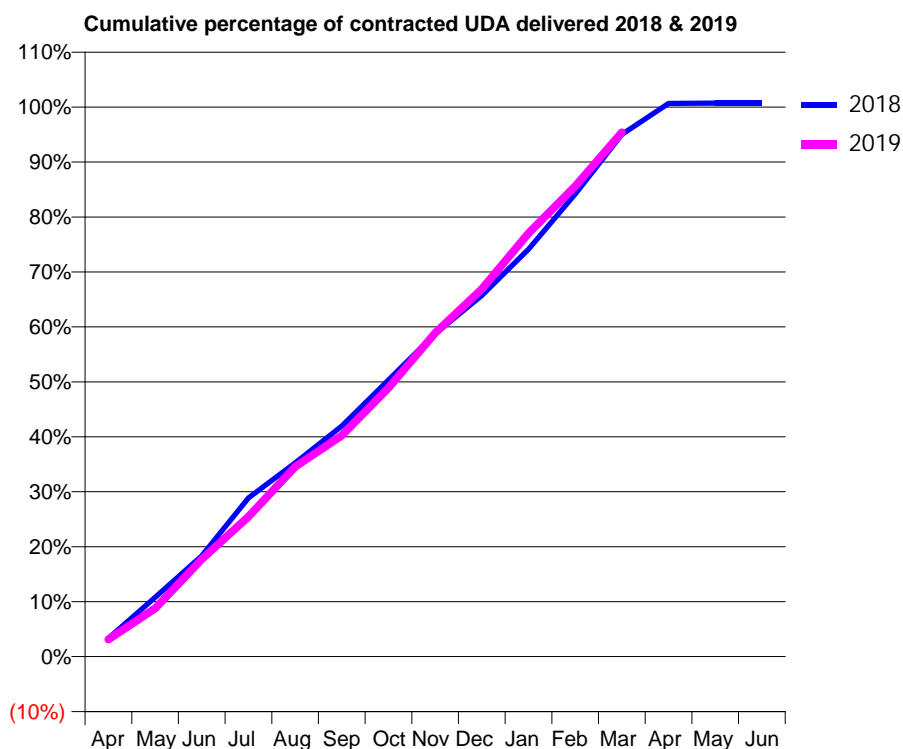
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,910      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £545,786.93 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,576         |                               |
| Quarter ending June 2018         | 5,680         | →                             |
| Quarter ending September 2018    | 5,706         | →                             |
| Quarter ending December 2018     | 5,627         | ↓                             |
| Quarter ending March 2019        | 5,510         | ↓                             |
| <b>Variance since March 2018</b> | <b>(1.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 629                               | 595    |
| May       | 2,039                             | 1,661  |
| June      | 3,468                             | 3,353  |
| July      | 5,463                             | 4,815  |
| August    | 6,665                             | 6,533  |
| September | 7,932                             | 7,611  |
| October   | 9,521                             | 9,249  |
| November  | 11,113                            | 11,138 |
| December  | 12,424                            | 12,651 |
| January   | 14,018                            | 14,567 |
| February  | 15,916                            | 16,188 |
| March     | 17,967                            | 18,037 |
| April     | 19,036                            |        |
| May       | 19,045                            |        |
| June      | 19,045                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,477       | 6.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,242    | 7,579       | 16.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 626      | 1,477       | 42.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,209    | 7,579       | 55.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,094    | 8,697       | 12.6%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 114      | 8,697       | 1.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 88       | 8,697       | 1.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

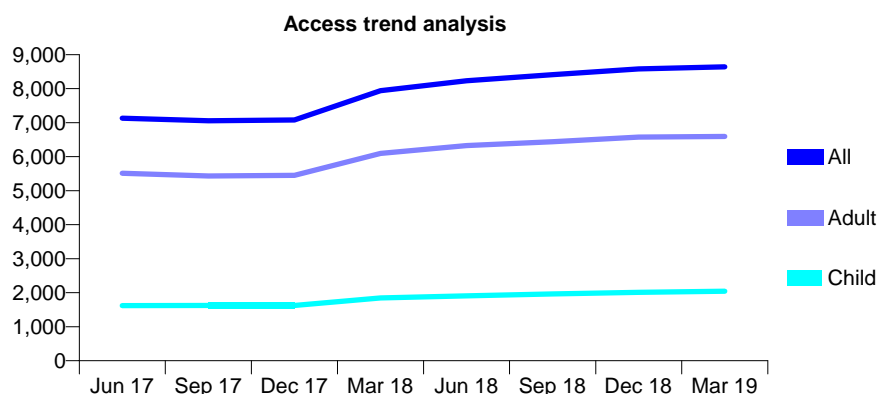
## Q70 - Vital Signs At a Glance Contract Report for 146447/0005 - March 2019

|                      |                       |
|----------------------|-----------------------|
| Name or company name | Dr Patrycja Drozdziel |
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/01/2009            |
| Contract end date    |                       |

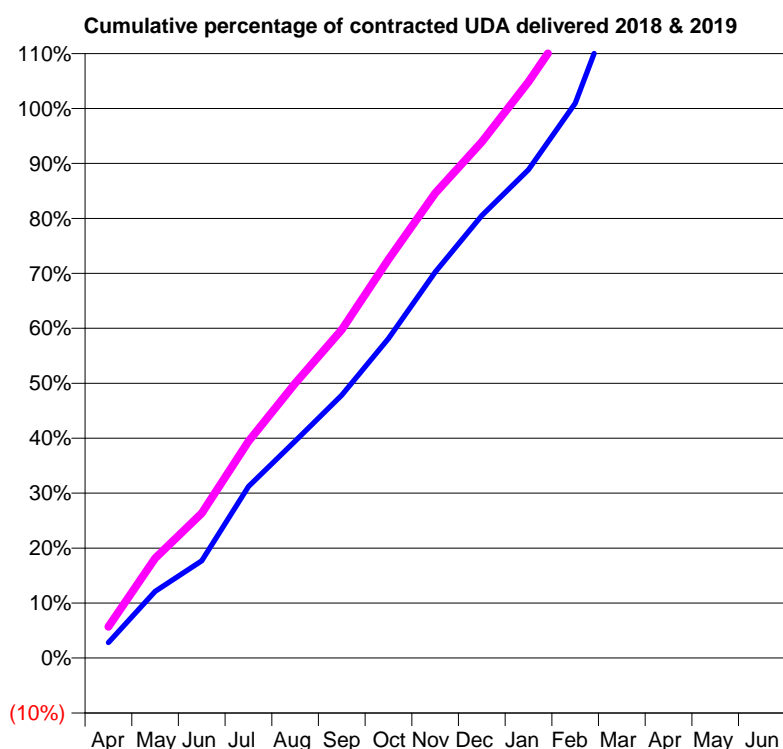
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £509,333.01 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,941       |                               |
| Quarter ending June 2018         | 8,235       | ↑                             |
| Quarter ending September 2018    | 8,408       | ↑                             |
| Quarter ending December 2018     | 8,582       | ↑                             |
| Quarter ending March 2019        | 8,640       | →                             |
| <b>Variance since March 2018</b> | <b>8.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 592                               | 1,197  |
| May       | 2,544                             | 3,814  |
| June      | 3,717                             | 5,532  |
| July      | 6,551                             | 8,279  |
| August    | 8,289                             | 10,495 |
| September | 10,047                            | 12,541 |
| October   | 12,208                            | 15,228 |
| November  | 14,751                            | 17,760 |
| December  | 16,907                            | 19,720 |
| January   | 18,664                            | 22,016 |
| February  | 21,198                            | 24,631 |
| March     | 25,872                            | 26,871 |
| April     | 26,828                            |        |
| May       | 26,832                            |        |
| June      | 26,832                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 161      | 3,148       | 5.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,224    | 10,104      | 12.1%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,131    | 3,148       | 67.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,365    | 10,104      | 63.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 855      | 12,880      | 6.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 113      | 12,880      | 0.9%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 126      | 12,880      | 1.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

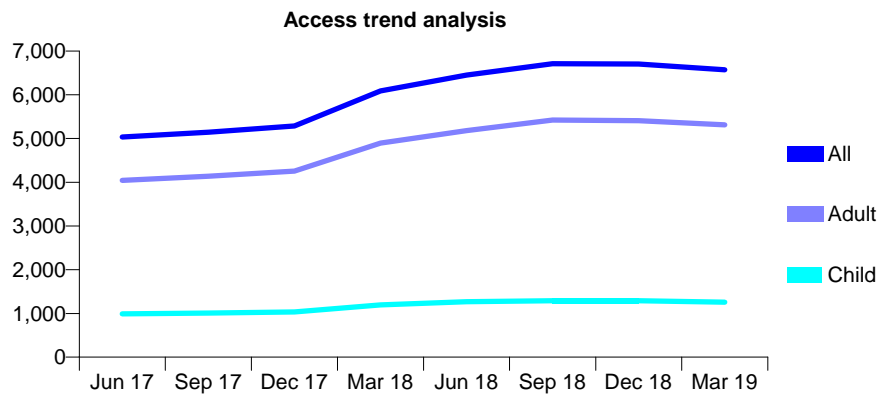
## Q70 - Vital Signs At a Glance Contract Report for 146447/0006 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | Dentapol Ltd      |
| Contract type name   | PDS Plus Contract |
| Purpose of contract  | General           |
| Contract start date  | 01/12/2010        |
| Contract end date    | 31/03/2019        |

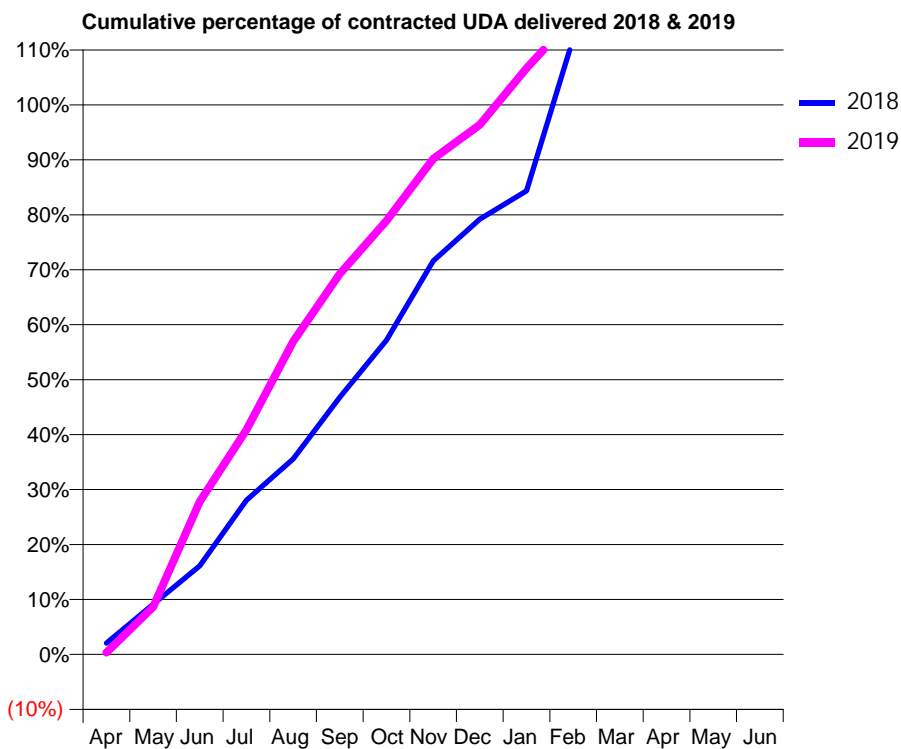
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £220,271.17 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 6,091       |                               |
| Quarter ending June 2018         | 6,448       | ↑                             |
| Quarter ending September 2018    | 6,711       | ↑                             |
| Quarter ending December 2018     | 6,702       | →                             |
| Quarter ending March 2019        | 6,572       | ↓                             |
| <b>Variance since March 2018</b> | <b>7.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 267                               | 43     |
| May       | 1,189                             | 1,123  |
| June      | 2,098                             | 3,614  |
| July      | 3,648                             | 5,314  |
| August    | 4,627                             | 7,404  |
| September | 6,083                             | 9,002  |
| October   | 7,434                             | 10,258 |
| November  | 9,308                             | 11,720 |
| December  | 10,296                            | 12,527 |
| January   | 10,967                            | 13,867 |
| February  | 14,568                            | 15,060 |
| March     | 16,557                            | 16,264 |
| April     | 17,394                            |        |
| May       | 17,418                            |        |
| June      | 17,416                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 95       | 1,756       | 5.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 839      | 7,370       | 11.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,117    | 1,756       | 63.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,174    | 7,370       | 56.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 583      | 8,711       | 6.7%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 8,711       | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 8,711       | 0.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

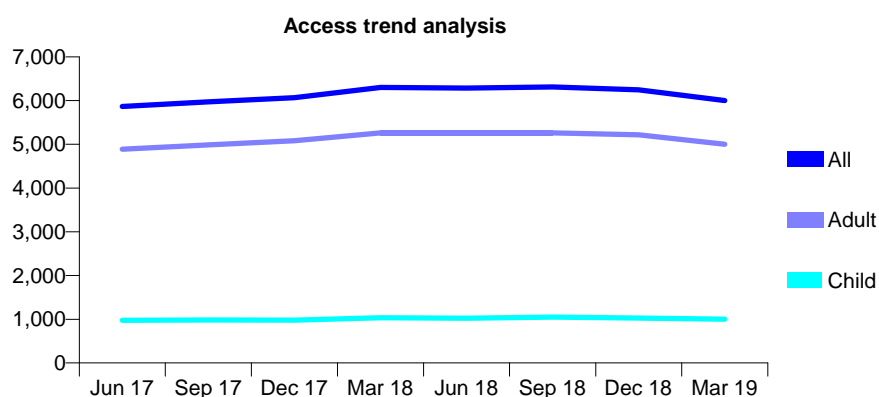
## Q70 - Vital Signs At a Glance Contract Report for 146447/0007 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | Dentapol Ltd      |
| Contract type name   | PDS Plus Contract |
| Purpose of contract  | General           |
| Contract start date  | 01/12/2010        |
| Contract end date    | 31/03/2019        |

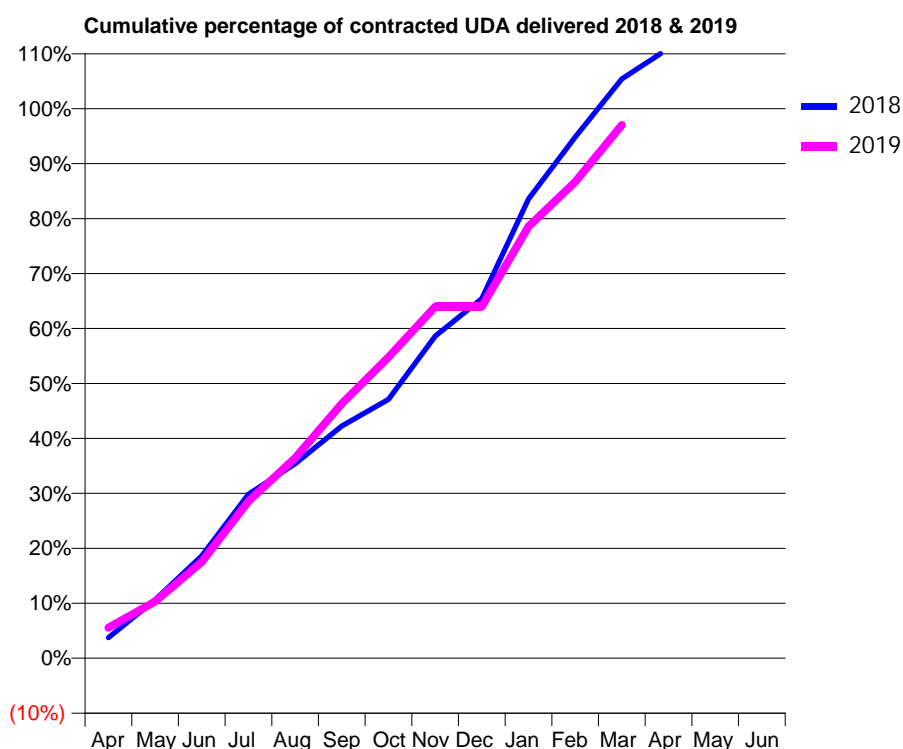
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,400      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £279,693.36 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 6,301         |                               |
| Quarter ending June 2018         | 6,286         | →                             |
| Quarter ending September 2018    | 6,311         | →                             |
| Quarter ending December 2018     | 6,245         | ↓                             |
| Quarter ending March 2019        | 6,002         | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 616    | 911    |
| May       | 1,743  | 1,693  |
| June      | 3,055  | 2,870  |
| July      | 4,892  | 4,683  |
| August    | 5,804  | 5,981  |
| September | 6,925  | 7,595  |
| October   | 7,728  | 8,987  |
| November  | 9,611  | 10,491 |
| December  | 10,731 | 10,491 |
| January   | 13,706 | 12,884 |
| February  | 15,554 | 14,219 |
| March     | 17,287 | 15,907 |
| April     | 18,199 |        |
| May       | 18,186 |        |
| June      | 18,186 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 77       | 1,334       | 5.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 826      | 6,331       | 13.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 791      | 1,334       | 59.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,347    | 6,331       | 52.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 715      | 7,275       | 9.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 7,275       | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 7,275       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

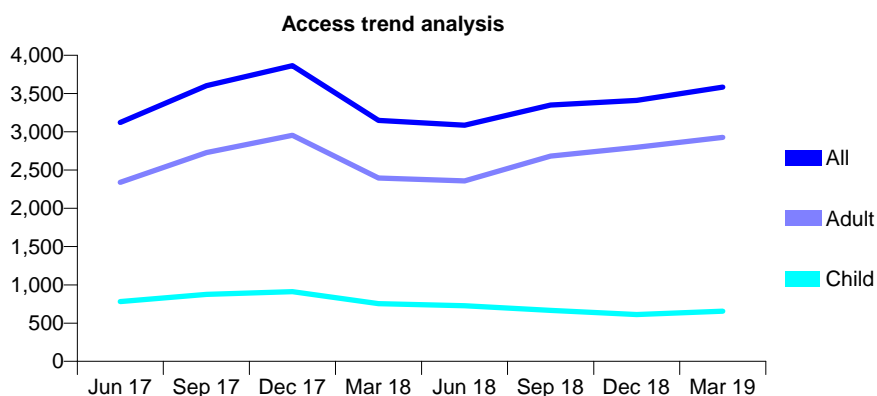
## Q70 - Vital Signs At a Glance Contract Report for 146447/0008 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | Dentapol Ltd      |
| Contract type name   | PDS Plus Contract |
| Purpose of contract  | General           |
| Contract start date  | 01/02/2011        |
| Contract end date    | 31/03/2019        |

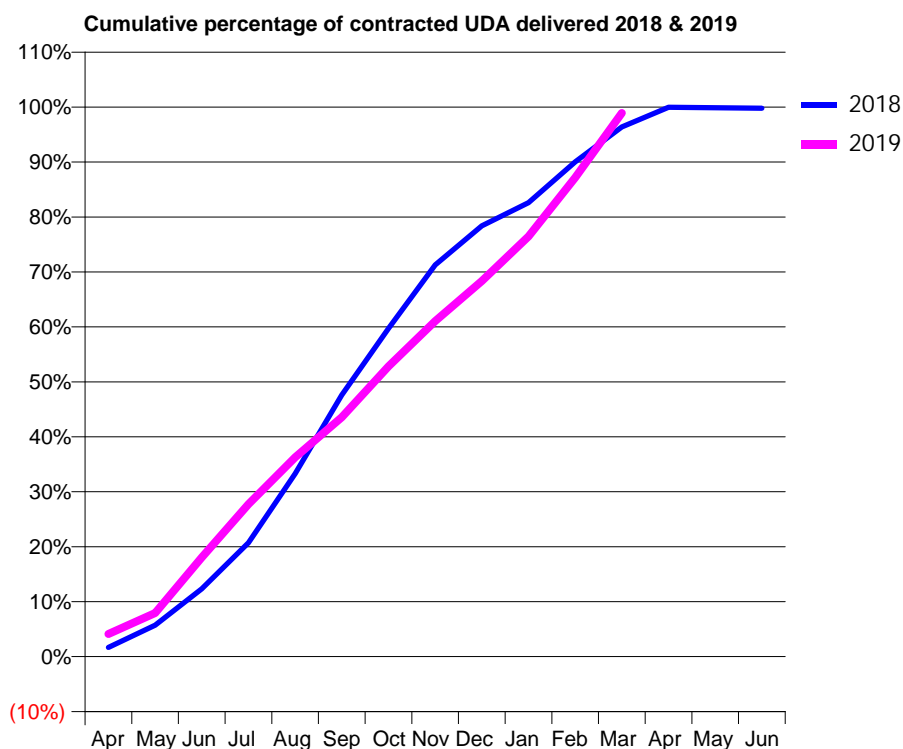
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,000       |
| Carry forward general activity (UDA)        | 19          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £152,495.42 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 3,148        |                               |
| Quarter ending June 2018         | 3,085        | ↓                             |
| Quarter ending September 2018    | 3,349        | ↑                             |
| Quarter ending December 2018     | 3,410        | →                             |
| Quarter ending March 2019        | 3,584        | ↑                             |
| <b>Variance since March 2018</b> | <b>13.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 151                               | 373   |
| May       | 516                               | 715   |
| June      | 1,110                             | 1,623 |
| July      | 1,863                             | 2,497 |
| August    | 2,997                             | 3,263 |
| September | 4,284                             | 3,920 |
| October   | 5,375                             | 4,754 |
| November  | 6,416                             | 5,494 |
| December  | 7,054                             | 6,152 |
| January   | 7,434                             | 6,880 |
| February  | 8,102                             | 7,845 |
| March     | 8,674                             | 8,901 |
| April     | 8,997                             |       |
| May       | 8,987                             |       |
| June      | 8,980                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 1,017       | 0.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 101      | 4,029       | 2.5%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 340      | 1,017       | 33.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 942      | 4,029       | 23.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 514      | 4,912       | 10.5%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 4,912       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 4,912       | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

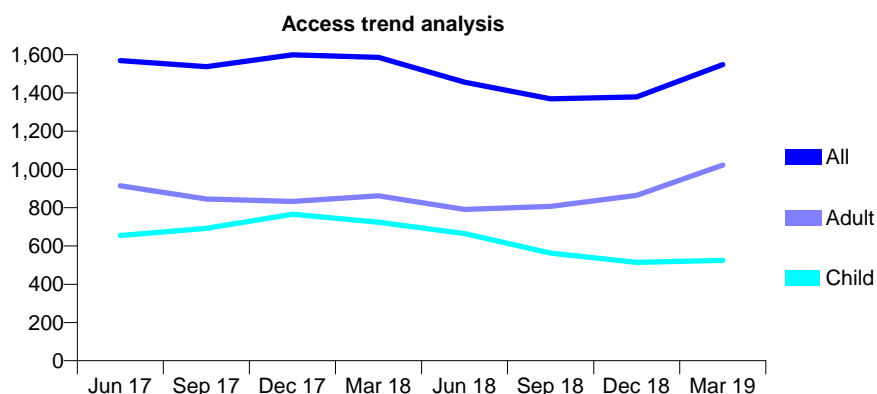
## Q70 - Vital Signs At a Glance Contract Report for 146447/0009 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | Dentapol Ltd      |
| Contract type name   | PDS Plus Contract |
| Purpose of contract  | General           |
| Contract start date  | 01/02/2011        |
| Contract end date    | 31/03/2019        |

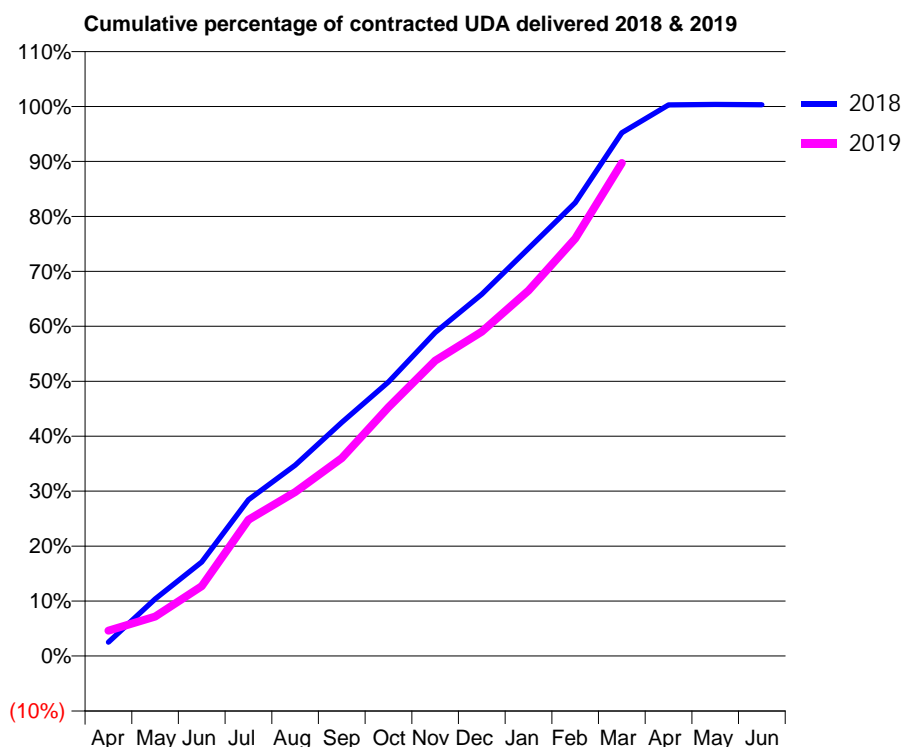
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £50,831.80 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,586         |                               |
| Quarter ending June 2018         | 1,456         | ↓                             |
| Quarter ending September 2018    | 1,369         | ↓                             |
| Quarter ending December 2018     | 1,379         | →                             |
| Quarter ending March 2019        | 1,548         | ↑                             |
| <b>Variance since March 2018</b> | <b>(2.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 76                                | 139   |
| May       | 311                               | 215   |
| June      | 513                               | 382   |
| July      | 853                               | 743   |
| August    | 1,042                             | 895   |
| September | 1,275                             | 1,080 |
| October   | 1,497                             | 1,358 |
| November  | 1,766                             | 1,612 |
| December  | 1,975                             | 1,770 |
| January   | 2,225                             | 1,995 |
| February  | 2,475                             | 2,279 |
| March     | 2,856                             | 2,691 |
| April     | 3,008                             |       |
| May       | 3,011                             |       |
| June      | 3,009                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 795         | 0.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 1,270       | 0.5%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 416      | 795         | 52.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 246      | 1,270       | 19.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 26       | 1,985       | 1.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,985       | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 1,985       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



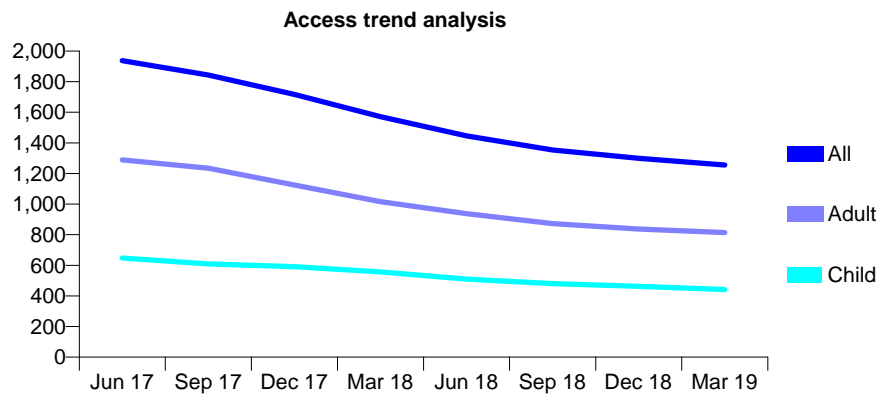
## Q70 - Vital Signs At a Glance Contract Report for 147133/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Royal Terrace Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2015                    |
| Contract end date    |                               |

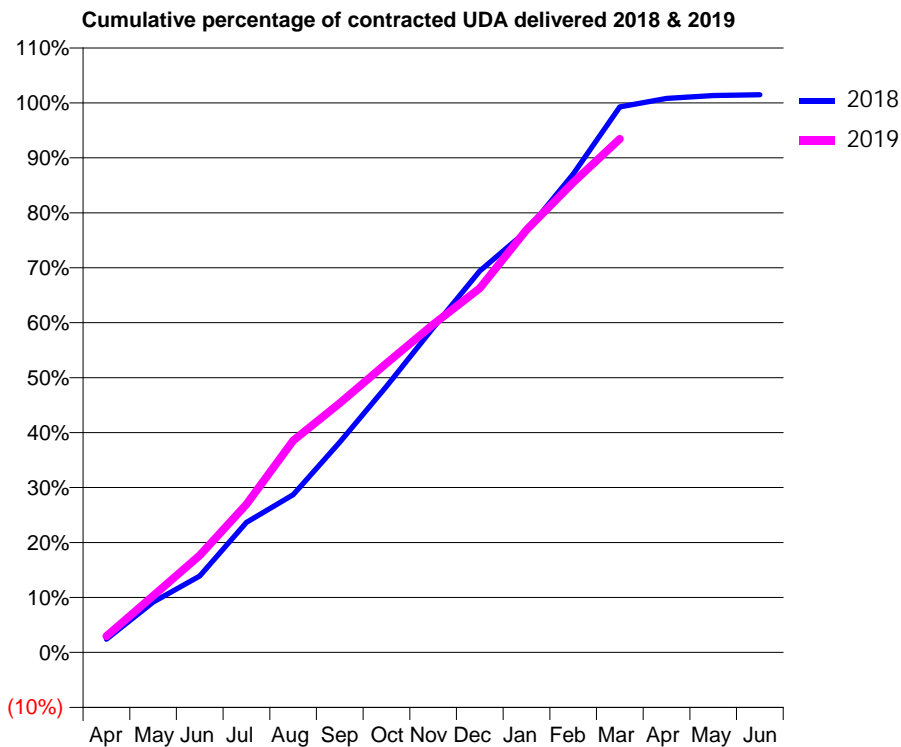
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,883      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £69,034.99 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 1,572          |                               |
| Quarter ending June 2018         | 1,446          | ↓                             |
| Quarter ending September 2018    | 1,354          | ↓                             |
| Quarter ending December 2018     | 1,300          | ↓                             |
| Quarter ending March 2019        | 1,255          | ↓                             |
| <b>Variance since March 2018</b> | <b>(20.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 69                                | 86    |
| May       | 264                               | 297   |
| June      | 401                               | 510   |
| July      | 683                               | 777   |
| August    | 828                               | 1,111 |
| September | 1,103                             | 1,308 |
| October   | 1,396                             | 1,516 |
| November  | 1,703                             | 1,721 |
| December  | 2,001                             | 1,910 |
| January   | 2,210                             | 2,216 |
| February  | 2,510                             | 2,466 |
| March     | 2,862                             | 2,694 |
| April     | 2,906                             |       |
| May       | 2,921                             |       |
| June      | 2,925                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 526         | 3.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 149      | 938         | 15.9%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 221      | 526         | 42.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 394      | 938         | 42.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 114      | 1,430       | 8.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 1,430       | 1.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,430       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

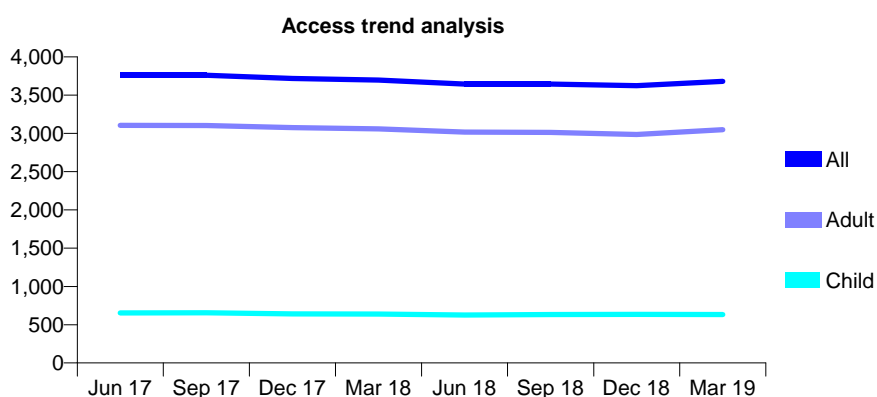
## Q70 - Vital Signs At a Glance Contract Report for 147435/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | Fieldrealm Ltd |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/08/2007     |
| Contract end date    |                |

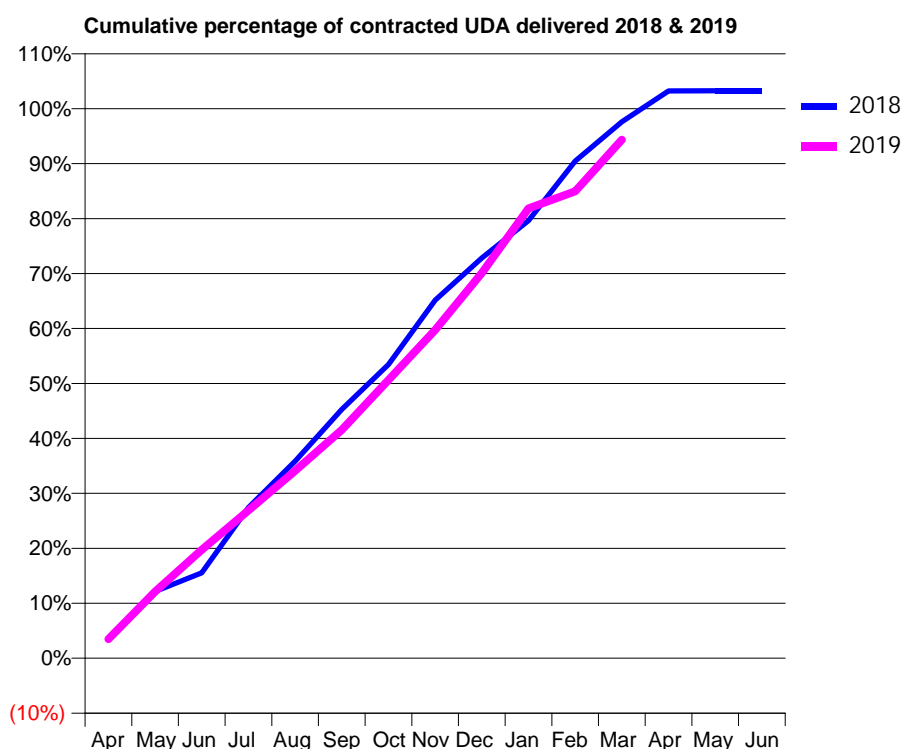
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,238      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £296,762.24 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,698         |                               |
| Quarter ending June 2018         | 3,644         | ↓                             |
| Quarter ending September 2018    | 3,646         | →                             |
| Quarter ending December 2018     | 3,622         | →                             |
| Quarter ending March 2019        | 3,681         | →                             |
| <b>Variance since March 2018</b> | <b>(0.5%)</b> | →                             |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2018   | 2019   |
| April                             | 459    | 461    |
| May                               | 1,611  | 1,608  |
| June                              | 2,056  | 2,613  |
| July                              | 3,632  | 3,562  |
| August                            | 4,747  | 4,518  |
| September                         | 5,993  | 5,501  |
| October                           | 7,077  | 6,702  |
| November                          | 8,628  | 7,912  |
| December                          | 9,638  | 9,277  |
| January                           | 10,543 | 10,833 |
| February                          | 11,979 | 11,249 |
| March                             | 12,917 | 12,488 |
| April                             | 13,664 |        |
| May                               | 13,666 |        |
| June                              | 13,666 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 1,097       | 7.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 631      | 4,780       | 13.2%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 754      | 1,097       | 68.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,136    | 4,780       | 65.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 175      | 5,580       | 3.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 5,580       | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 45       | 5,580       | 0.8%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

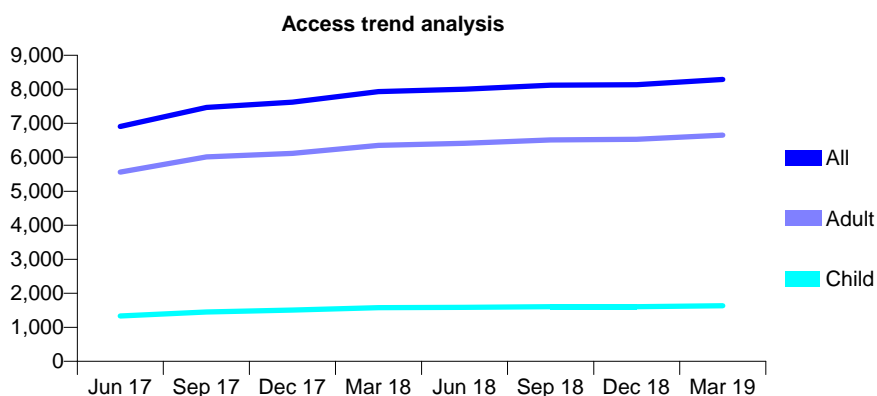
## Q70 - Vital Signs At a Glance Contract Report for 149802/0001 - March 2019

|                      |                    |
|----------------------|--------------------|
| Name or company name | Dental Care Centre |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/11/2009         |
| Contract end date    |                    |

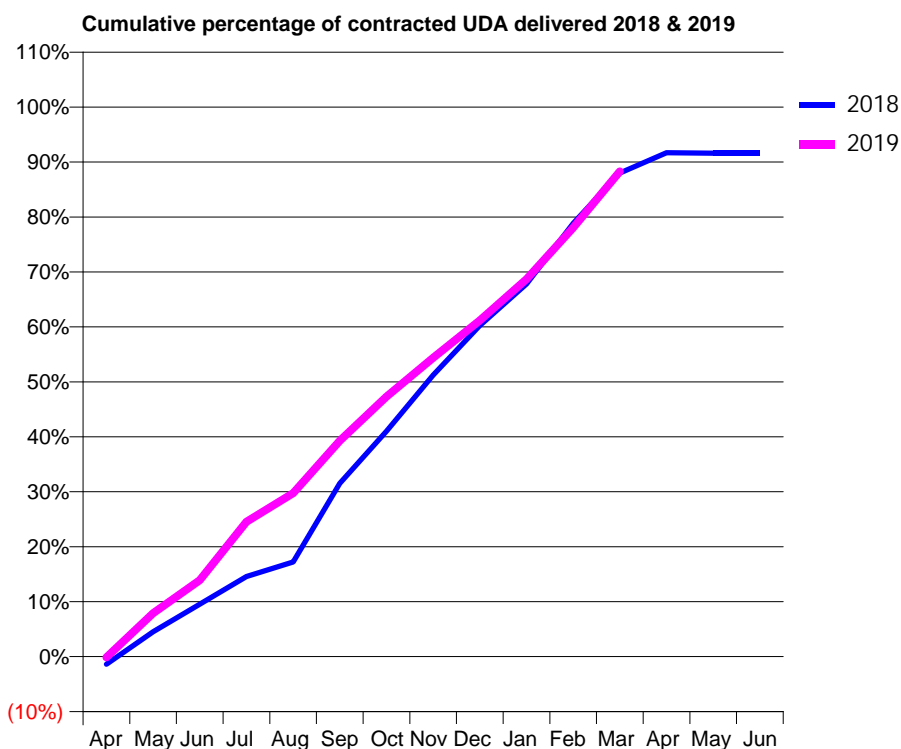
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,000      |
| Carry forward general activity (UDA)        | 1,041       |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £587,287.99 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,931       |                               |
| Quarter ending June 2018         | 8,001       | →                             |
| Quarter ending September 2018    | 8,119       | →                             |
| Quarter ending December 2018     | 8,137       | →                             |
| Quarter ending March 2019        | 8,287       | →                             |
| <b>Variance since March 2018</b> | <b>4.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -320                              | -35    |
| May       | 1,042                             | 1,820  |
| June      | 2,194                             | 3,200  |
| July      | 3,350                             | 5,644  |
| August    | 3,967                             | 6,846  |
| September | 7,252                             | 9,033  |
| October   | 9,437                             | 10,881 |
| November  | 11,785                            | 12,509 |
| December  | 13,856                            | 14,069 |
| January   | 15,598                            | 15,799 |
| February  | 18,136                            | 17,954 |
| March     | 20,243                            | 20,310 |
| April     | 21,089                            |        |
| May       | 21,065                            |        |
| June      | 21,066                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 76       | 2,368       | 3.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 735      | 8,759       | 8.4%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,565    | 2,368       | 66.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,127    | 8,759       | 58.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 637      | 10,811      | 5.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 10,811      | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 10,811      | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

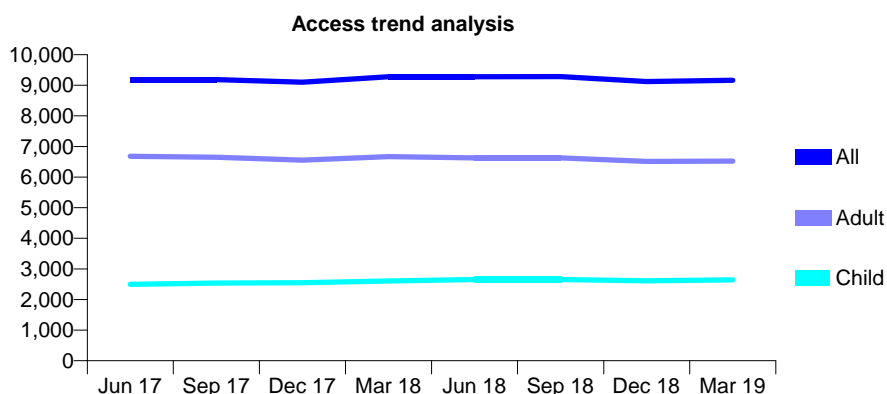
## Q70 - Vital Signs At a Glance Contract Report for 149802/0003 - March 2019

|                      |                    |
|----------------------|--------------------|
| Name or company name | Dental Care Centre |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 15/06/2010         |
| Contract end date    |                    |

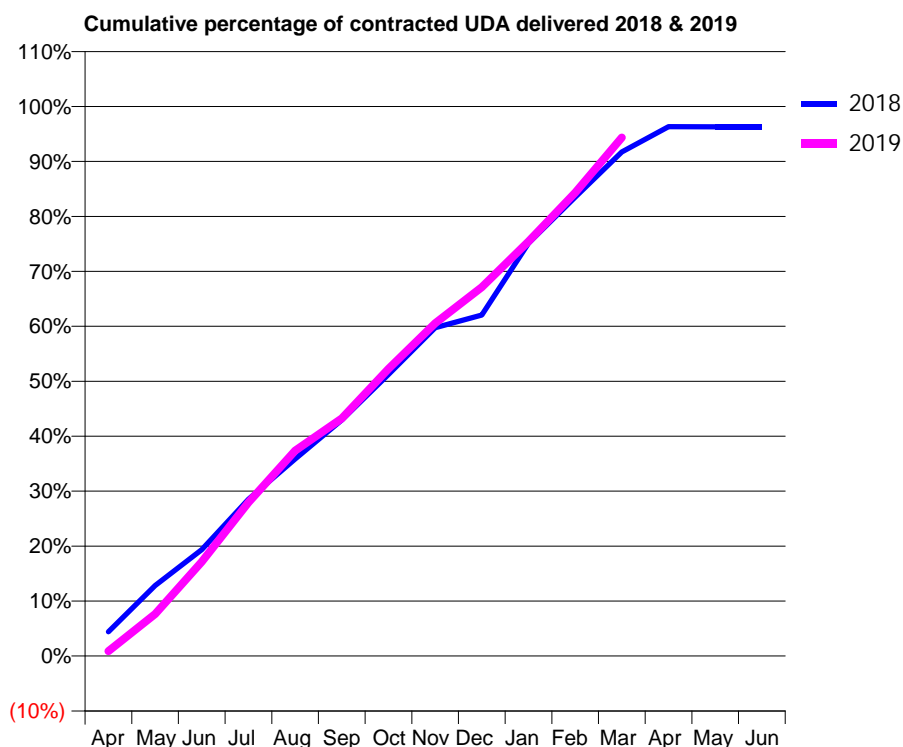
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,000      |
| Carry forward general activity (UDA)        | 856         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £591,847.50 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 9,278         |                               |
| Quarter ending June 2018         | 9,281         | →                             |
| Quarter ending September 2018    | 9,284         | →                             |
| Quarter ending December 2018     | 9,122         | ↓                             |
| Quarter ending March 2019        | 9,162         | →                             |
| <b>Variance since March 2018</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,021                             | 204    |
| May       | 2,949                             | 1,764  |
| June      | 4,452                             | 3,946  |
| July      | 6,561                             | 6,429  |
| August    | 8,254                             | 8,596  |
| September | 9,876                             | 9,944  |
| October   | 11,786                            | 12,019 |
| November  | 13,740                            | 13,928 |
| December  | 14,268                            | 15,435 |
| January   | 17,276                            | 17,350 |
| February  | 19,208                            | 19,392 |
| March     | 21,095                            | 21,698 |
| April     | 22,156                            |        |
| May       | 22,146                            |        |
| June      | 22,144                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 273      | 3,992       | 6.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,181    | 9,140       | 12.9%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,545    | 3,992       | 63.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,264    | 9,140       | 57.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 916      | 12,599      | 7.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 109      | 12,599      | 0.9%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 59       | 12,599      | 0.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

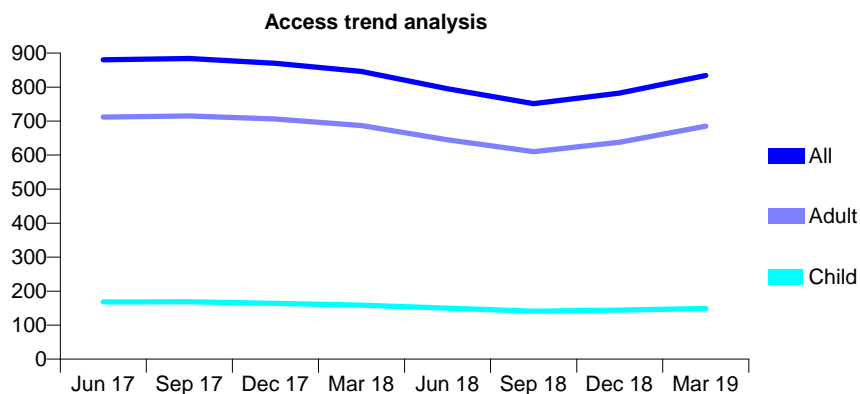
## Q70 - Vital Signs At a Glance Contract Report for 151041/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | Dr Sravan Arcot |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 05/12/2014      |
| Contract end date    |                 |

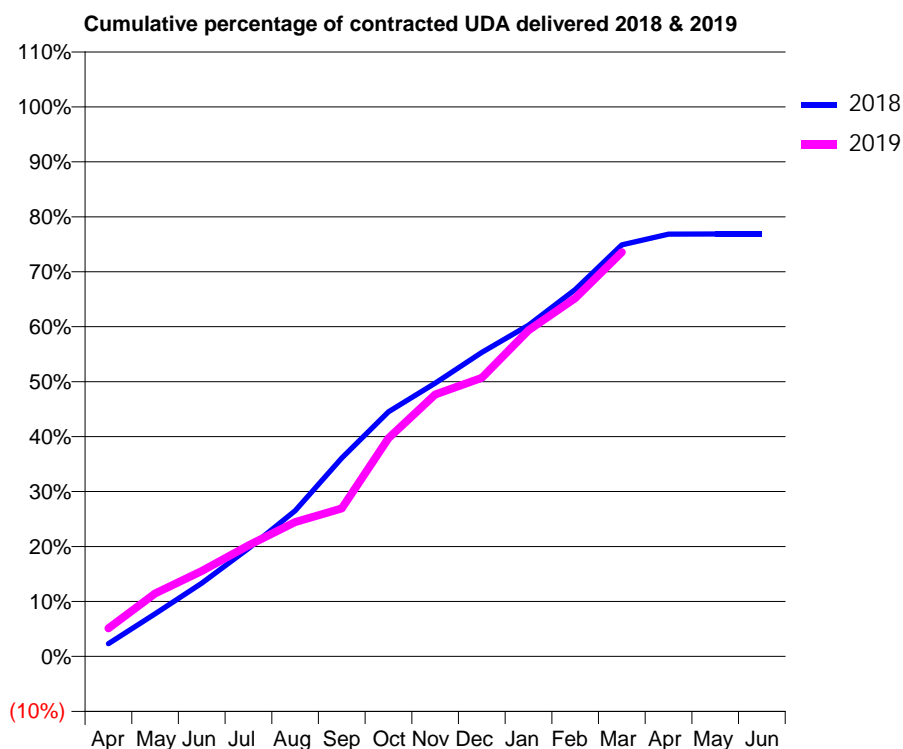
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 3,587       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £105,511.16 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 846           |                               |
| Quarter ending June 2018         | 795           | ↓                             |
| Quarter ending September 2018    | 751           | ↓                             |
| Quarter ending December 2018     | 782           | ↑                             |
| Quarter ending March 2019        | 834           | ↑                             |
| <b>Variance since March 2018</b> | <b>(1.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 83    | 183   |
| May       | 279   | 411   |
| June      | 479   | 558   |
| July      | 705   | 724   |
| August    | 951   | 877   |
| September | 1,295 | 965   |
| October   | 1,597 | 1,424 |
| November  | 1,784 | 1,710 |
| December  | 1,984 | 1,818 |
| January   | 2,162 | 2,129 |
| February  | 2,395 | 2,338 |
| March     | 2,685 | 2,638 |
| April     | 2,756 |       |
| May       | 2,758 |       |
| June      | 2,758 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 196         | 5.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 175      | 943         | 18.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 121      | 196         | 61.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 383      | 943         | 40.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 138      | 1,104       | 12.5%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 1,104       | 2.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,104       | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

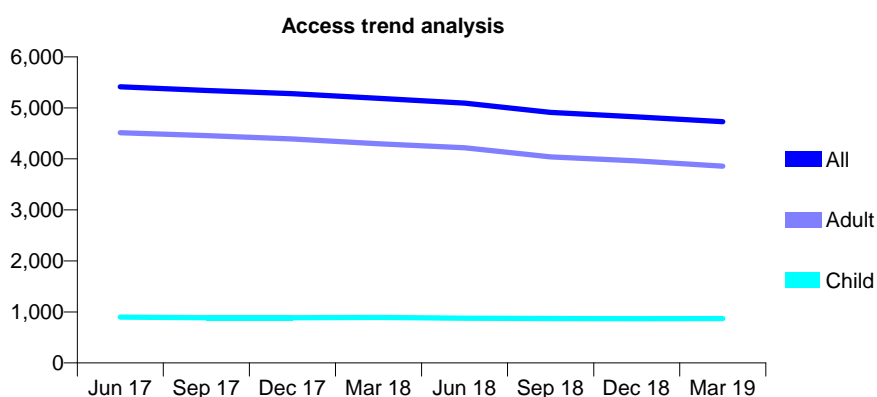
## Q70 - Vital Signs At a Glance Contract Report for 155020/0001 - March 2019

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | Old Christchurch Road Partnership |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/04/2006                        |
| Contract end date    |                                   |

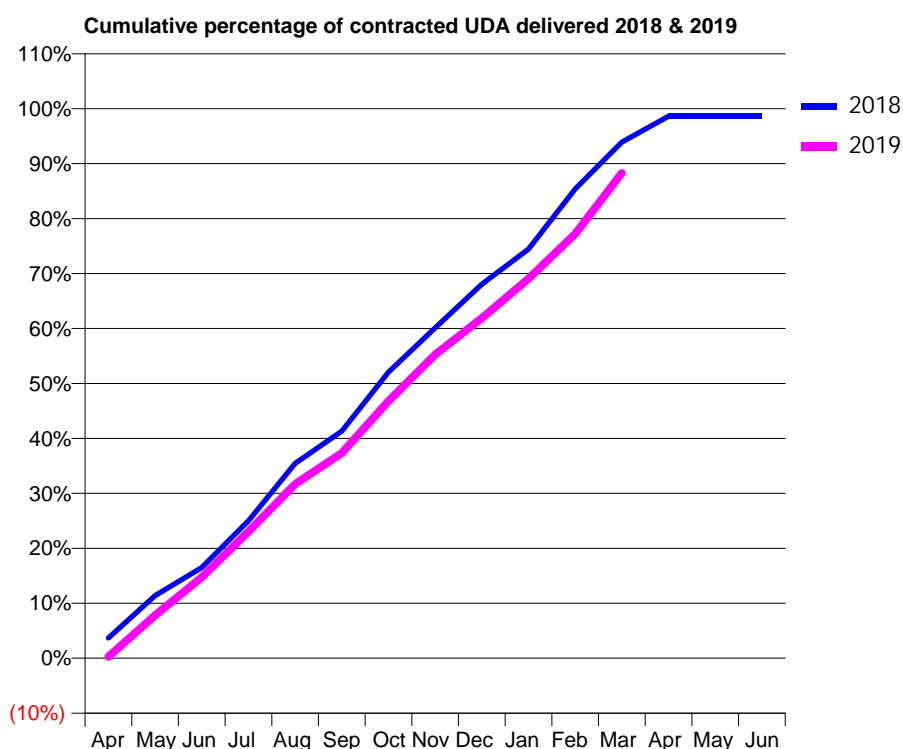
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,383      |
| Carry forward general activity (UDA)        | 212         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £470,267.07 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,189         |                               |
| Quarter ending June 2018         | 5,093         | ↓                             |
| Quarter ending September 2018    | 4,910         | ↓                             |
| Quarter ending December 2018     | 4,825         | ↓                             |
| Quarter ending March 2019        | 4,728         | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 571                               | 44     |
| May       | 1,753                             | 1,204  |
| June      | 2,539                             | 2,263  |
| July      | 3,848                             | 3,543  |
| August    | 5,454                             | 4,879  |
| September | 6,356                             | 5,738  |
| October   | 8,009                             | 7,201  |
| November  | 9,247                             | 8,502  |
| December  | 10,468                            | 9,518  |
| January   | 11,451                            | 10,627 |
| February  | 13,138                            | 11,880 |
| March     | 14,446                            | 13,581 |
| April     | 15,169                            |        |
| May       | 15,170                            |        |
| June      | 15,170                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 1,273       | 6.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 607      | 4,740       | 12.8%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 734      | 1,273       | 57.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,515    | 4,740       | 53.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 410      | 5,785       | 7.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 53       | 5,785       | 0.9%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 90       | 5,785       | 1.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

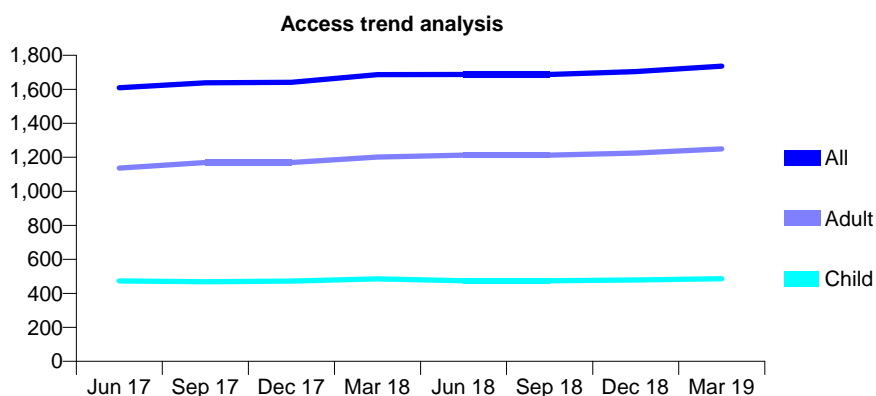
## Q70 - Vital Signs At a Glance Contract Report for 156884/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | West End Smile Center Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/11/2015                |
| Contract end date    |                           |

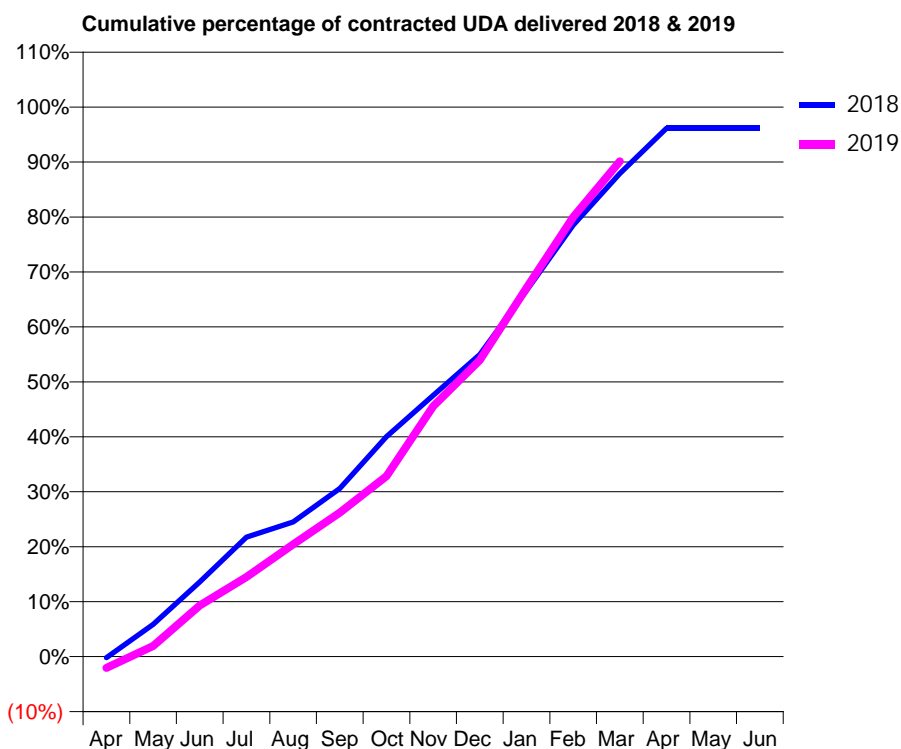
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,828       |
| Carry forward general activity (UDA)        | 185         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £118,818.86 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,686       |                               |
| Quarter ending June 2018         | 1,687       | →                             |
| Quarter ending September 2018    | 1,687       | →                             |
| Quarter ending December 2018     | 1,704       | →                             |
| Quarter ending March 2019        | 1,736       | →                             |
| <b>Variance since March 2018</b> | <b>3.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -10                               | -100  |
| May       | 283                               | 93    |
| June      | 656                               | 449   |
| July      | 1,050                             | 700   |
| August    | 1,183                             | 986   |
| September | 1,477                             | 1,264 |
| October   | 1,932                             | 1,586 |
| November  | 2,296                             | 2,199 |
| December  | 2,655                             | 2,605 |
| January   | 3,217                             | 3,239 |
| February  | 3,792                             | 3,861 |
| March     | 4,245                             | 4,351 |
| April     | 4,642                             |       |
| May       | 4,643                             |       |
| June      | 4,643                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 786         | 3.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 134      | 1,600       | 8.4%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 508      | 786         | 64.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 576      | 1,600       | 36.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 106      | 2,198       | 4.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 2,198       | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 2,198       | 0.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

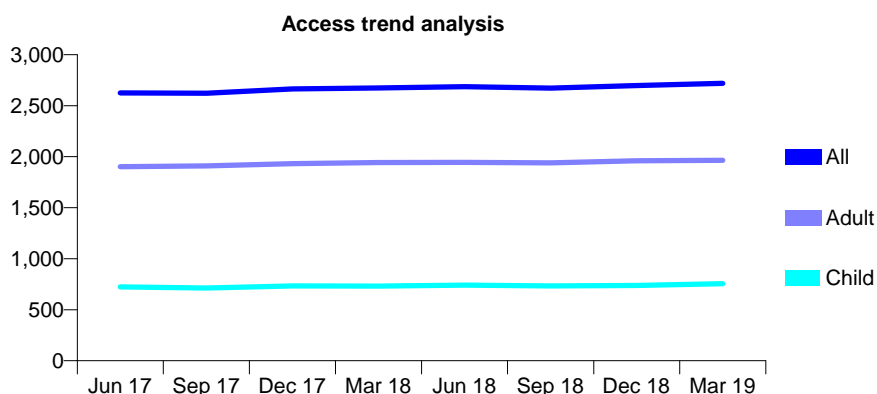
## Q70 - Vital Signs At a Glance Contract Report for 158720/0001 - March 2019

|                      |                                     |
|----------------------|-------------------------------------|
| Name or company name | The Link Dental Surgery Partnership |
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 13/04/2009                          |
| Contract end date    |                                     |

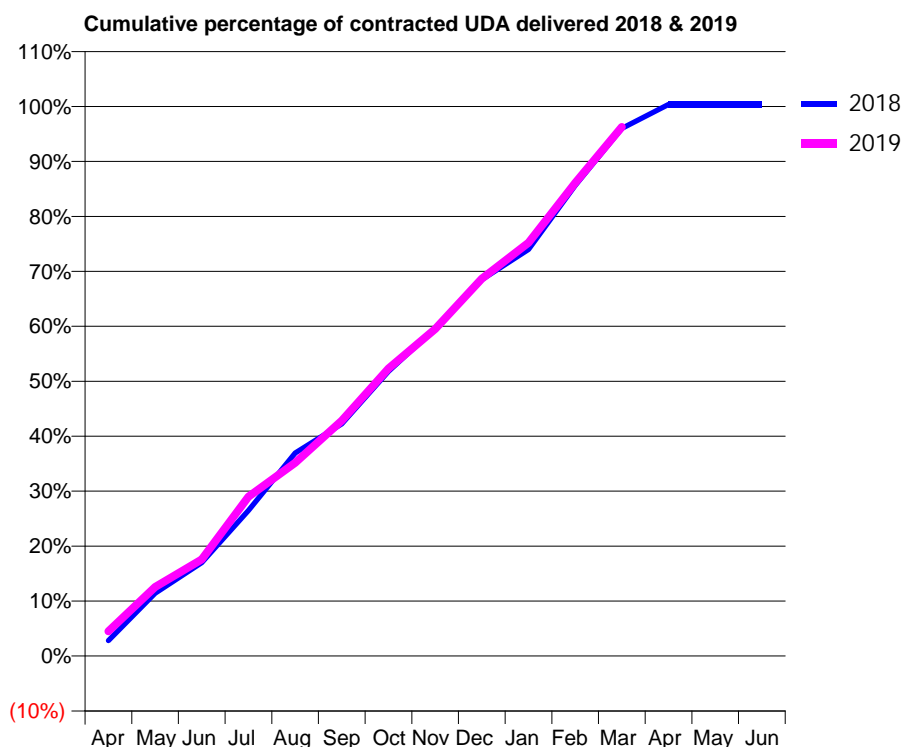
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,168       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £248,729.12 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,674       |                               |
| Quarter ending June 2018         | 2,686       | →                             |
| Quarter ending September 2018    | 2,672       | →                             |
| Quarter ending December 2018     | 2,698       | →                             |
| Quarter ending March 2019        | 2,719       | →                             |
| <b>Variance since March 2018</b> | <b>1.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 201                               | 322   |
| May       | 820                               | 900   |
| June      | 1,219                             | 1,261 |
| July      | 1,898                             | 2,077 |
| August    | 2,648                             | 2,521 |
| September | 3,028                             | 3,069 |
| October   | 3,713                             | 3,752 |
| November  | 4,274                             | 4,267 |
| December  | 4,908                             | 4,922 |
| January   | 5,303                             | 5,391 |
| February  | 6,137                             | 6,172 |
| March     | 6,881                             | 6,900 |
| April     | 7,196                             |       |
| May       | 7,194                             |       |
| June      | 7,194                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 1,001       | 3.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 360      | 2,560       | 14.1%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 582      | 1,001       | 58.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,347    | 2,560       | 52.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 321      | 3,408       | 9.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 3,408       | 0.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 3,408       | 0.8%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



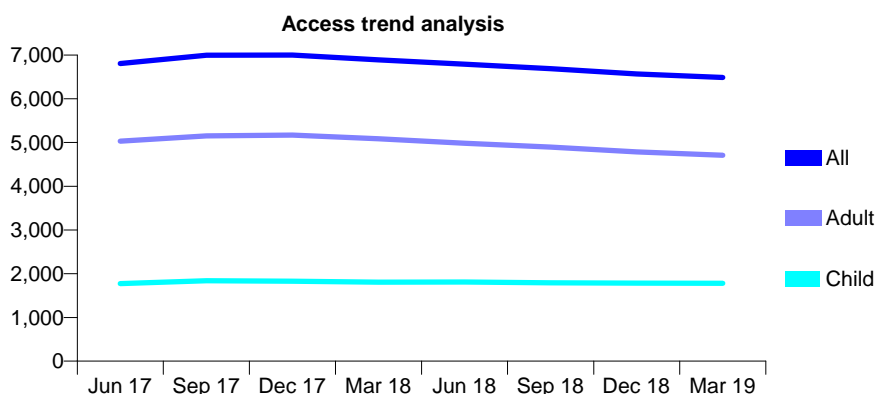
## Q70 - Vital Signs At a Glance Contract Report for 159360/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | Smile4life Ltd |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/12/2010     |
| Contract end date    |                |

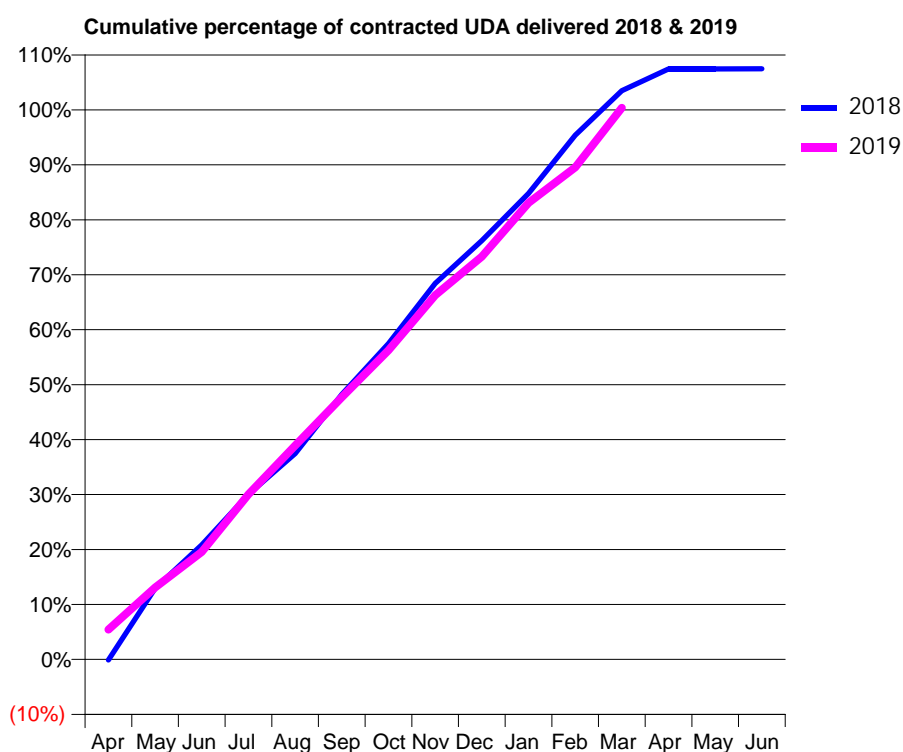
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,230      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £435,096.77 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 6,893         |                               |
| Quarter ending June 2018         | 6,792         | ↓                             |
| Quarter ending September 2018    | 6,689         | ↓                             |
| Quarter ending December 2018     | 6,568         | ↓                             |
| Quarter ending March 2019        | 6,490         | ↓                             |
| <b>Variance since March 2018</b> | <b>(5.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -20                               | 881    |
| May       | 2,101                             | 2,124  |
| June      | 3,380                             | 3,177  |
| July      | 4,877                             | 4,873  |
| August    | 6,078                             | 6,321  |
| September | 7,822                             | 7,742  |
| October   | 9,330                             | 9,131  |
| November  | 11,105                            | 10,755 |
| December  | 12,370                            | 11,894 |
| January   | 13,760                            | 13,484 |
| February  | 15,481                            | 14,530 |
| March     | 16,797                            | 16,288 |
| April     | 17,437                            |        |
| May       | 17,436                            |        |
| June      | 17,440                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 160      | 3,006       | 5.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 975      | 7,285       | 13.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,170    | 3,006       | 72.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,731    | 7,285       | 64.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 912      | 9,925       | 9.2%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 9,925       | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 9,925       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

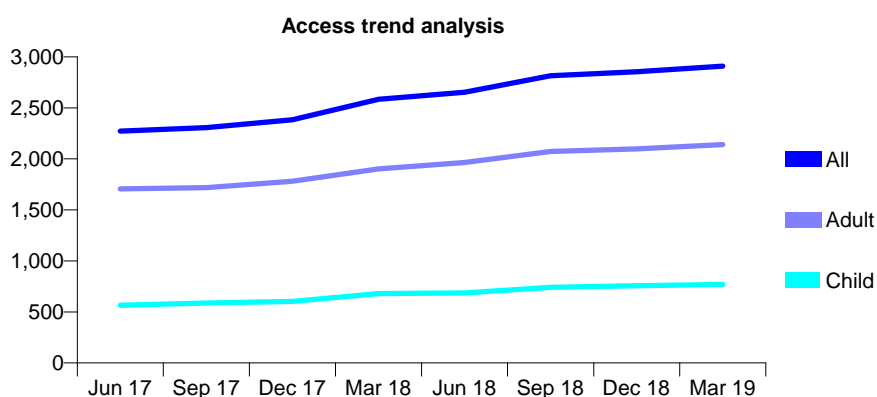
## Q70 - Vital Signs At a Glance Contract Report for 160326/0002 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Burridge Dental Practice Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 02/01/2012                   |
| Contract end date    |                              |

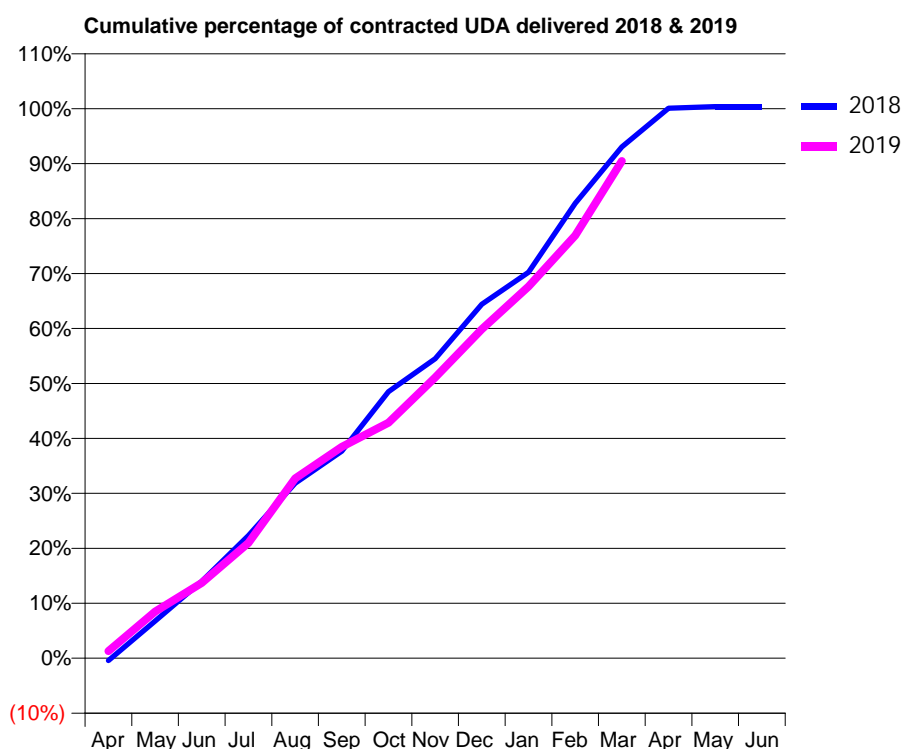
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,100       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £156,453.17 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 2,584        |                               |
| Quarter ending June 2018         | 2,653        | ↑                             |
| Quarter ending September 2018    | 2,815        | ↑                             |
| Quarter ending December 2018     | 2,854        | →                             |
| Quarter ending March 2019        | 2,909        | →                             |
| <b>Variance since March 2018</b> | <b>12.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -28                               | 79    |
| May       | 413                               | 517   |
| June      | 854                               | 836   |
| July      | 1,362                             | 1,280 |
| August    | 1,943                             | 1,996 |
| September | 2,298                             | 2,346 |
| October   | 2,958                             | 2,613 |
| November  | 3,326                             | 3,116 |
| December  | 3,929                             | 3,651 |
| January   | 4,283                             | 4,127 |
| February  | 5,049                             | 4,692 |
| March     | 5,674                             | 5,519 |
| April     | 6,104                             |       |
| May       | 6,123                             |       |
| June      | 6,123                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 94       | 1,291       | 7.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 361      | 3,115       | 11.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 844      | 1,291       | 65.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,853    | 3,115       | 59.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 244      | 3,425       | 7.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 3,425       | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 3,425       | 1.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

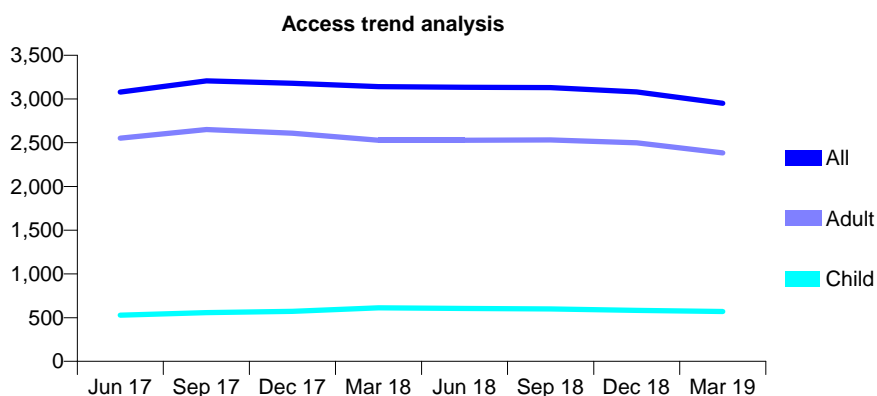
## Q70 - Vital Signs At a Glance Contract Report for 161888/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Hamid Alavi  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2015   |
| Contract end date    |              |

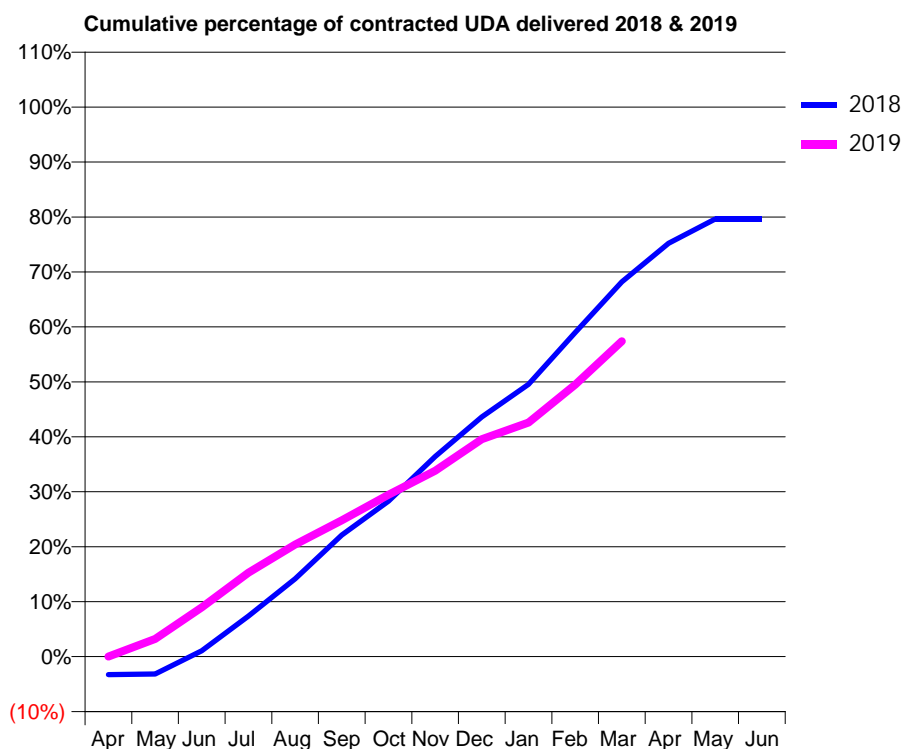
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,137      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £297,353.34 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,141         |                               |
| Quarter ending June 2018         | 3,133         | →                             |
| Quarter ending September 2018    | 3,130         | →                             |
| Quarter ending December 2018     | 3,082         | ↓                             |
| Quarter ending March 2019        | 2,952         | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -431                              | 0     |
| May       | -419                              | 422   |
| June      | 141                               | 1,177 |
| July      | 970                               | 2,005 |
| August    | 1,864                             | 2,679 |
| September | 2,905                             | 3,261 |
| October   | 3,715                             | 3,871 |
| November  | 4,785                             | 4,442 |
| December  | 5,731                             | 5,197 |
| January   | 6,511                             | 5,597 |
| February  | 7,748                             | 6,502 |
| March     | 8,960                             | 7,537 |
| April     | 9,881                             |       |
| May       | 10,462                            |       |
| June      | 10,462                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 600         | 11.0%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 349      | 2,908       | 12.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 292      | 600         | 48.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,418    | 2,908       | 48.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 275      | 2,967       | 9.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 2,967       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 2,967       | 0.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

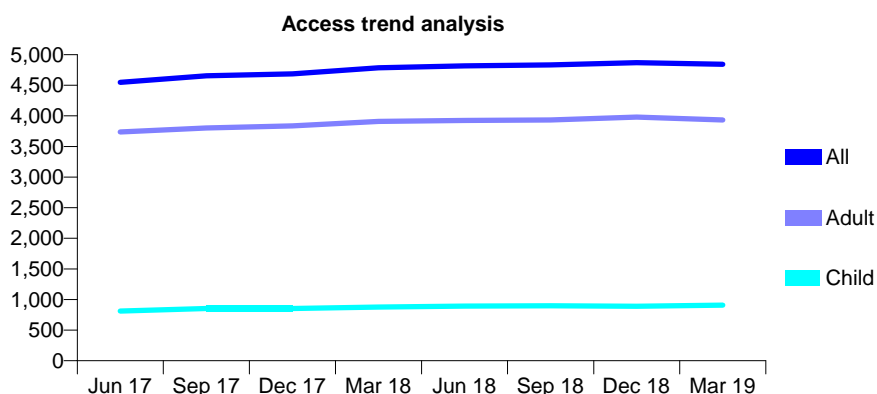
## Q70 - Vital Signs At a Glance Contract Report for 163295/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Chequers Dental Partnership |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2009                  |
| Contract end date    |                             |

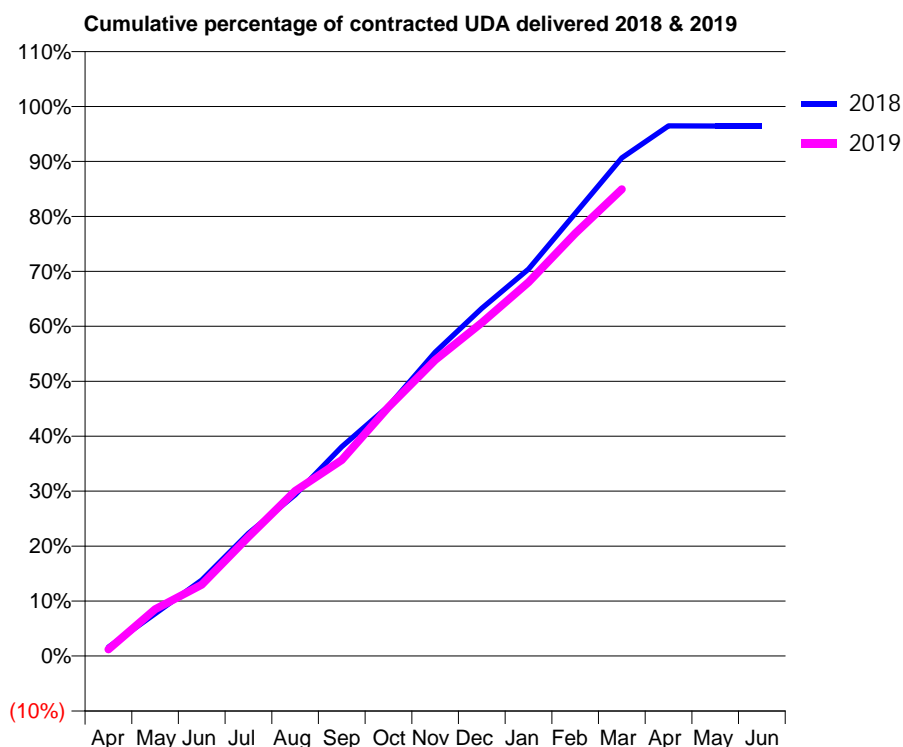
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,000      |
| Carry forward general activity (UDA)        | 573         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £421,333.70 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,786       |                               |
| Quarter ending June 2018         | 4,816       | →                             |
| Quarter ending September 2018    | 4,833       | →                             |
| Quarter ending December 2018     | 4,871       | →                             |
| Quarter ending March 2019        | 4,843       | →                             |
| <b>Variance since March 2018</b> | <b>1.2%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 258                               | 191    |
| May       | 1,231                             | 1,363  |
| June      | 2,213                             | 2,076  |
| July      | 3,568                             | 3,469  |
| August    | 4,696                             | 4,808  |
| September | 6,094                             | 5,705  |
| October   | 7,275                             | 7,246  |
| November  | 8,846                             | 8,618  |
| December  | 10,123                            | 9,705  |
| January   | 11,265                            | 10,882 |
| February  | 12,885                            | 12,303 |
| March     | 14,502                            | 13,587 |
| April     | 15,436                            |        |
| May       | 15,427                            |        |
| June      | 15,427                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 85       | 1,404       | 6.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 723      | 5,444       | 13.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 840      | 1,404       | 59.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,836    | 5,444       | 52.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 578      | 6,556       | 8.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 88       | 6,556       | 1.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 6,556       | 0.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

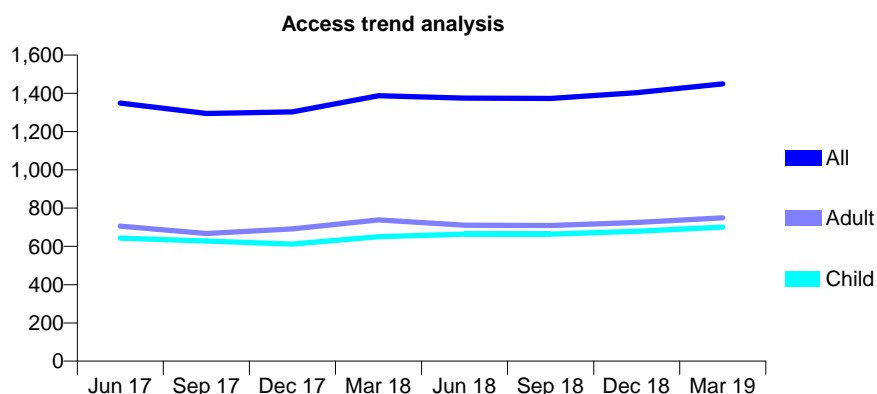
## Q70 - Vital Signs At a Glance Contract Report for 163376/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Northbourne Dental Partners |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/09/2014                  |
| Contract end date    |                             |

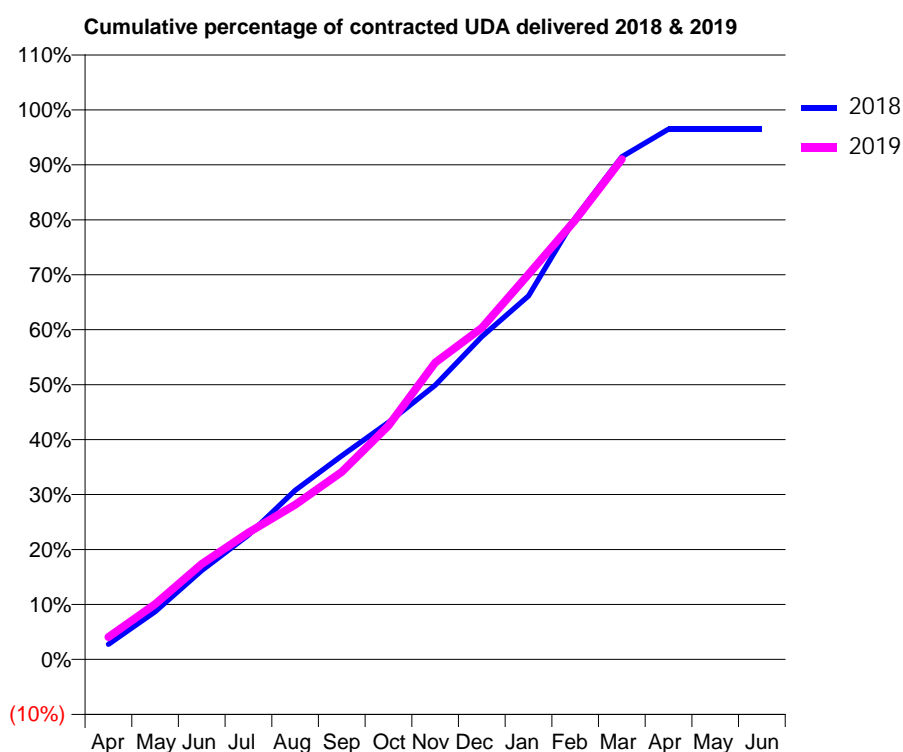
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,002       |
| Carry forward general activity (UDA)        | 12          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £110,109.51 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,388       |                               |
| Quarter ending June 2018         | 1,375       | →                             |
| Quarter ending September 2018    | 1,373       | →                             |
| Quarter ending December 2018     | 1,404       | ↑                             |
| Quarter ending March 2019        | 1,449       | ↑                             |
| <b>Variance since March 2018</b> | <b>4.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 110                               | 162   |
| May       | 349                               | 403   |
| June      | 647                               | 695   |
| July      | 907                               | 924   |
| August    | 1,232                             | 1,126 |
| September | 1,483                             | 1,365 |
| October   | 1,727                             | 1,702 |
| November  | 1,997                             | 2,162 |
| December  | 2,350                             | 2,414 |
| January   | 2,647                             | 2,805 |
| February  | 3,215                             | 3,200 |
| March     | 3,659                             | 3,643 |
| April     | 3,862                             |       |
| May       | 3,862                             |       |
| June      | 3,862                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 271      | 1,443       | 18.8%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 70       | 716         | 9.8%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 837      | 1,443       | 58.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 181      | 716         | 25.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 404      | 2,096       | 19.3%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 2,096       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 2,096       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

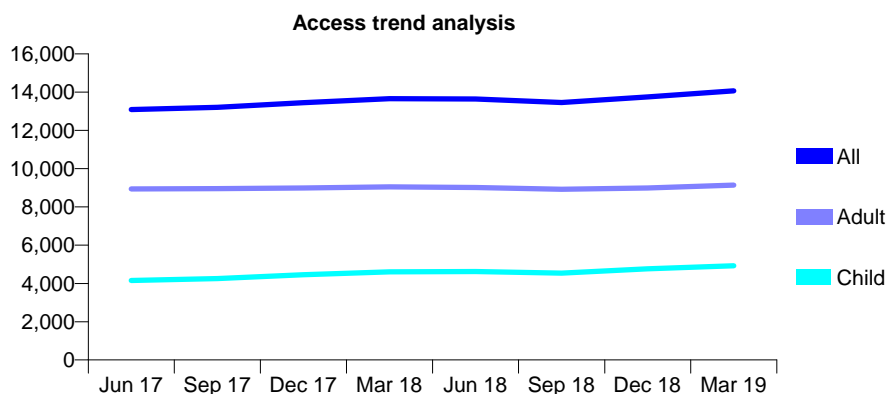
## Q70 - Vital Signs At a Glance Contract Report for 163457/0029 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Solent Dental Services |
| Contract type name   | PDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2013             |
| Contract end date    | 31/03/2021             |

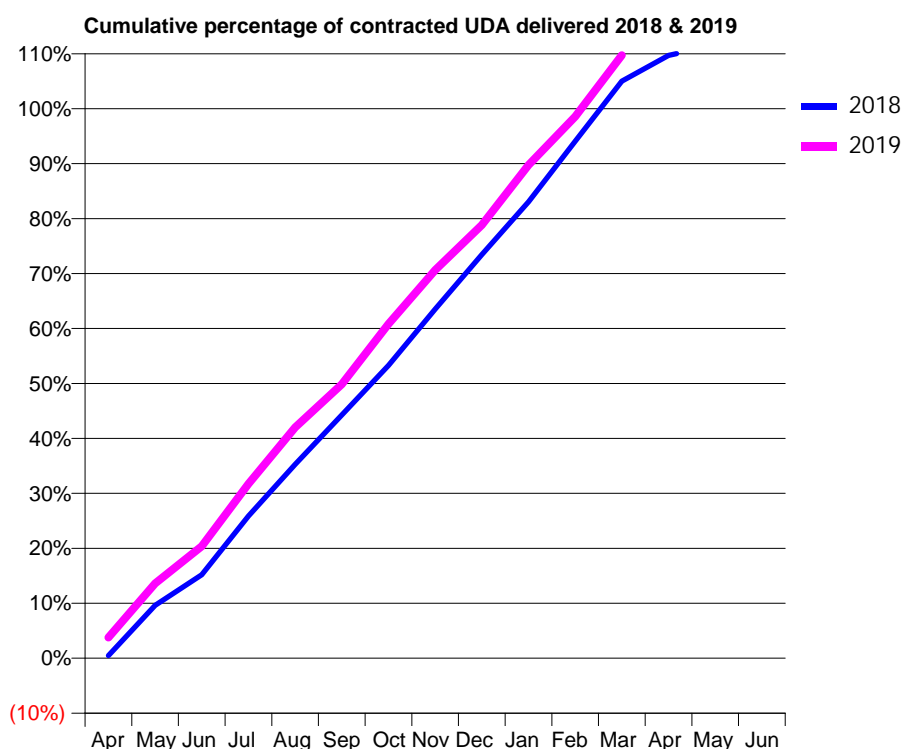
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 29,478        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £4,926,538.67 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 13,655      |                               |
| Quarter ending June 2018         | 13,637      | →                             |
| Quarter ending September 2018    | 13,460      | ↓                             |
| Quarter ending December 2018     | 13,751      | ↑                             |
| Quarter ending March 2019        | 14,063      | ↑                             |
| <b>Variance since March 2018</b> | <b>3.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 146    | 1,113  |
| May       | 2,838  | 4,017  |
| June      | 4,476  | 6,004  |
| July      | 7,629  | 9,356  |
| August    | 10,407 | 12,387 |
| September | 13,042 | 14,694 |
| October   | 15,704 | 17,932 |
| November  | 18,733 | 20,818 |
| December  | 21,647 | 23,231 |
| January   | 24,481 | 26,456 |
| February  | 27,728 | 29,056 |
| March     | 30,952 | 32,343 |
| April     | 32,331 |        |
| May       | 32,906 |        |
| June      | 33,082 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 822      | 7,937       | 10.4%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,448    | 11,120      | 13.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,361    | 7,937       | 42.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,456    | 11,120      | 49.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,195    | 17,951      | 6.7%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 17,951      | 0.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 335      | 17,951      | 1.9%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

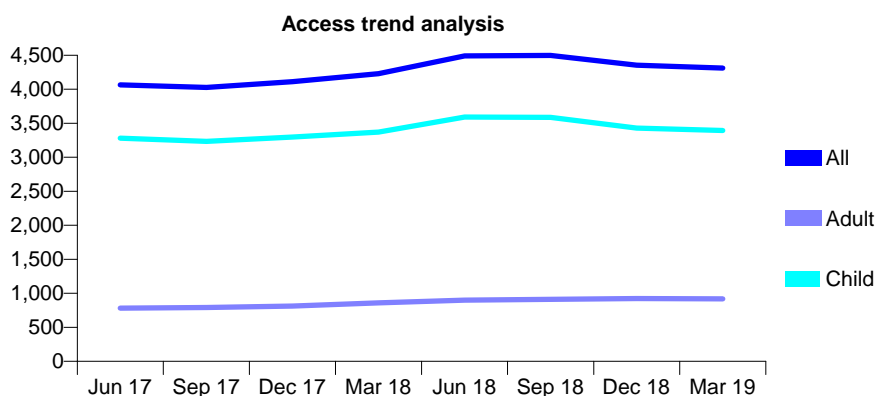
## Q70 - Vital Signs At a Glance Contract Report for 163457/0030 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Solent Dental Services |
| Contract type name   | PDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2013             |
| Contract end date    | 31/03/2021             |

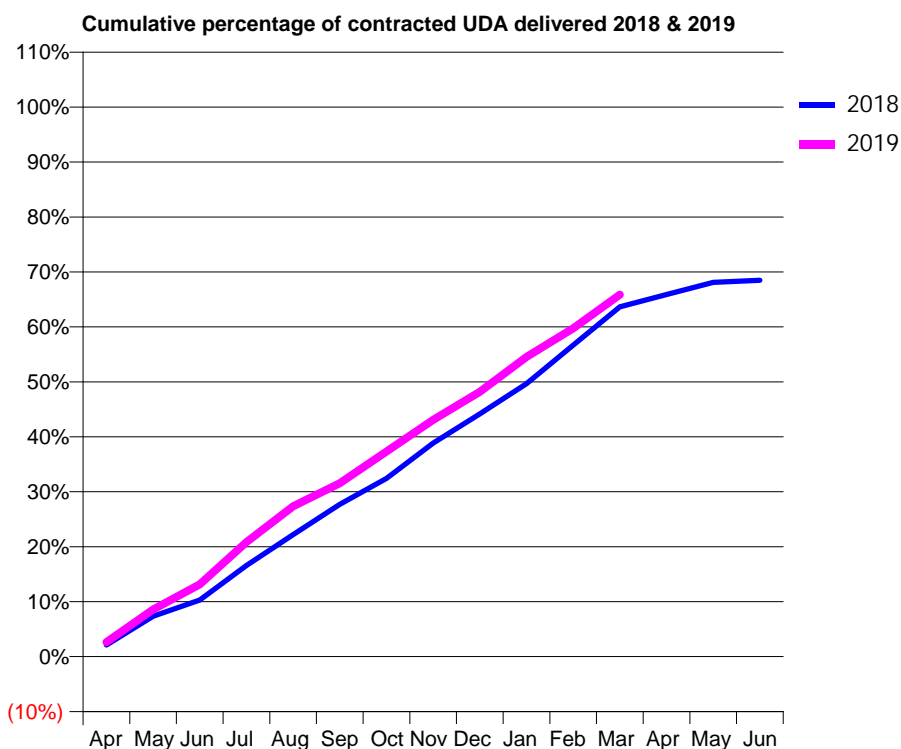
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 18,978        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £3,107,857.49 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,231       |                               |
| Quarter ending June 2018         | 4,492       | ↑                             |
| Quarter ending September 2018    | 4,498       | →                             |
| Quarter ending December 2018     | 4,354       | ↓                             |
| Quarter ending March 2019        | 4,312       | →                             |
| <b>Variance since March 2018</b> | <b>1.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 401                               | 498    |
| May       | 1,398                             | 1,630  |
| June      | 1,956                             | 2,493  |
| July      | 3,147                             | 3,955  |
| August    | 4,215                             | 5,193  |
| September | 5,257                             | 5,988  |
| October   | 6,153                             | 7,080  |
| November  | 7,376                             | 8,175  |
| December  | 8,385                             | 9,144  |
| January   | 9,426                             | 10,349 |
| February  | 10,761                            | 11,342 |
| March     | 12,075                            | 12,502 |
| April     | 12,508                            |        |
| May       | 12,923                            |        |
| June      | 12,993                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 560      | 5,653       | 9.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 68       | 1,153       | 5.9%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,446    | 5,653       | 25.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 166      | 1,153       | 14.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 373      | 6,273       | 5.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 6,273       | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 99       | 6,273       | 1.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

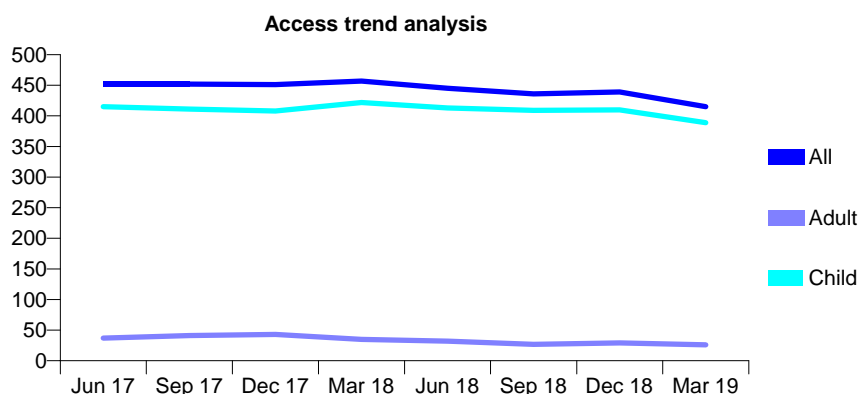
## Q70 - Vital Signs At a Glance Contract Report for 163694/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Stoke Road Dental Partnership |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 15/09/2008                    |
| Contract end date    |                               |

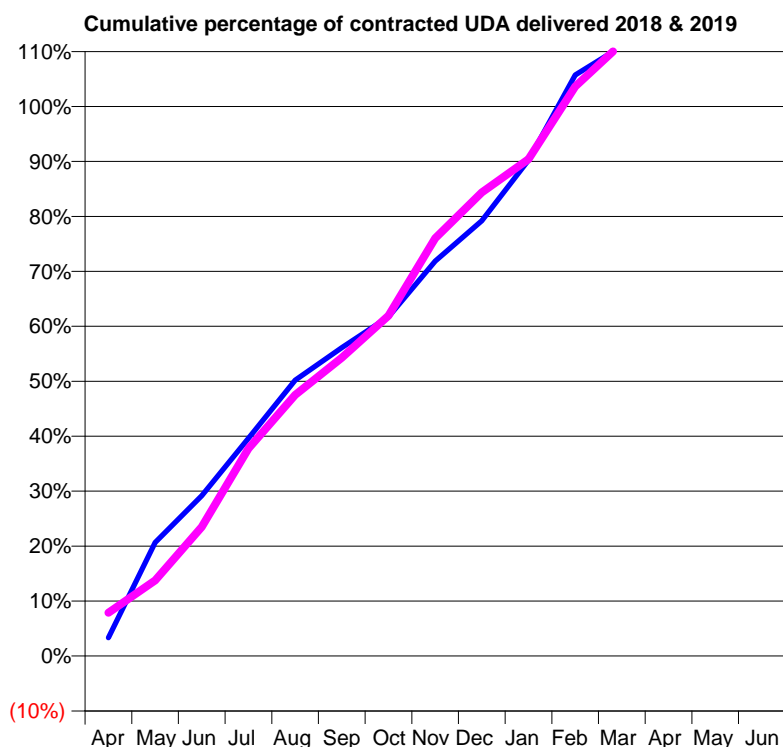
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 577        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,093.41 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 457           |                               |
| Quarter ending June 2018         | 445           | ↓                             |
| Quarter ending September 2018    | 436           | ↓                             |
| Quarter ending December 2018     | 439           | →                             |
| Quarter ending March 2019        | 415           | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 19                                | 45   |
| May       | 119                               | 79   |
| June      | 168                               | 135  |
| July      | 229                               | 218  |
| August    | 290                               | 274  |
| September | 324                               | 313  |
| October   | 356                               | 357  |
| November  | 415                               | 439  |
| December  | 457                               | 487  |
| January   | 521                               | 522  |
| February  | 610                               | 598  |
| March     | 640                               | 643  |
| April     | 652                               |      |
| May       | 652                               |      |
| June      | 652                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 525         | 7.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 283      | 525         | 53.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 31       | 512         | 6.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 512         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 512         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



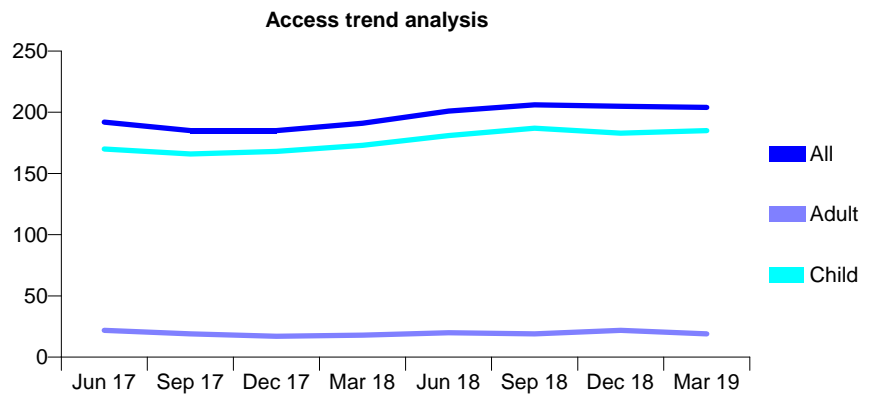
## Q70 - Vital Signs At a Glance Contract Report for 164488/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | J Gollings & S Gollings |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2012              |
| Contract end date    |                         |

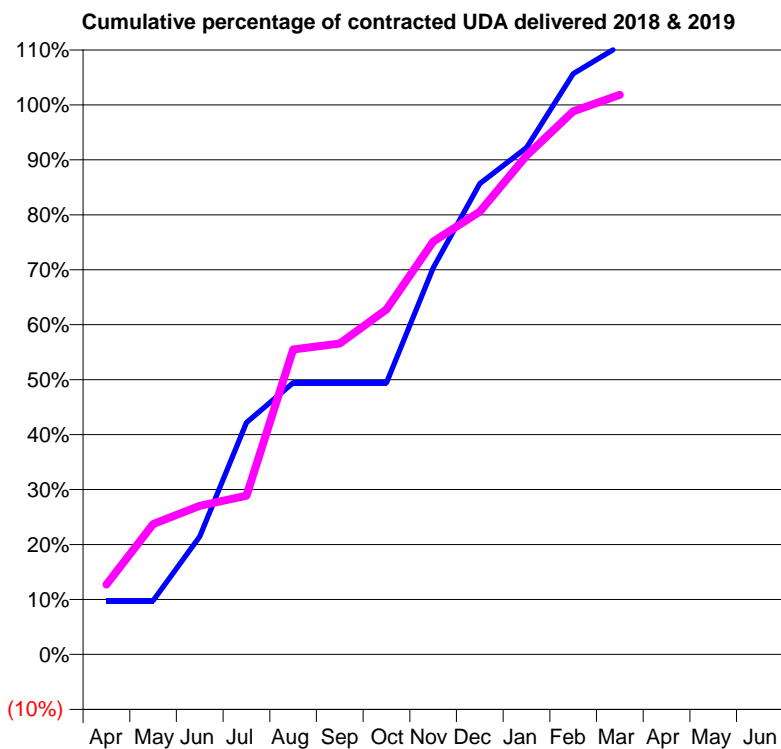
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 275       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £7,450.16 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 191         |                               |
| Quarter ending June 2018         | 201         | ↑                             |
| Quarter ending September 2018    | 206         | ↑                             |
| Quarter ending December 2018     | 205         | →                             |
| Quarter ending March 2019        | 204         | →                             |
| <b>Variance since March 2018</b> | <b>6.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 27                                | 35   |
| May       | 27                                | 65   |
| June      | 59                                | 74   |
| July      | 116                               | 79   |
| August    | 136                               | 153  |
| September | 136                               | 156  |
| October   | 136                               | 173  |
| November  | 193                               | 207  |
| December  | 236                               | 222  |
| January   | 254                               | 250  |
| February  | 291                               | 272  |
| March     | 305                               | 280  |
| April     | 318                               |      |
| May       | 318                               |      |
| June      | 318                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 245         | 2.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 10          | 20.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 118      | 245         | 48.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 10          | 60.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 243         | 2.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 243         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 243         | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

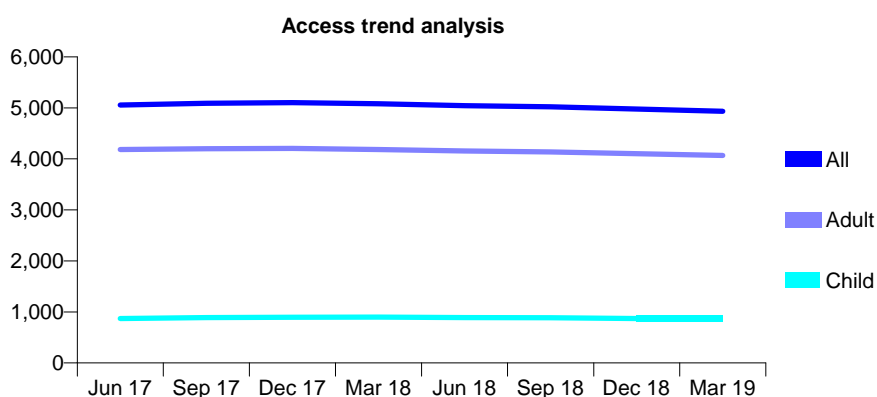
## Q70 - Vital Signs At a Glance Contract Report for 164534/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | The Triangle Surgery |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2011           |
| Contract end date    |                      |

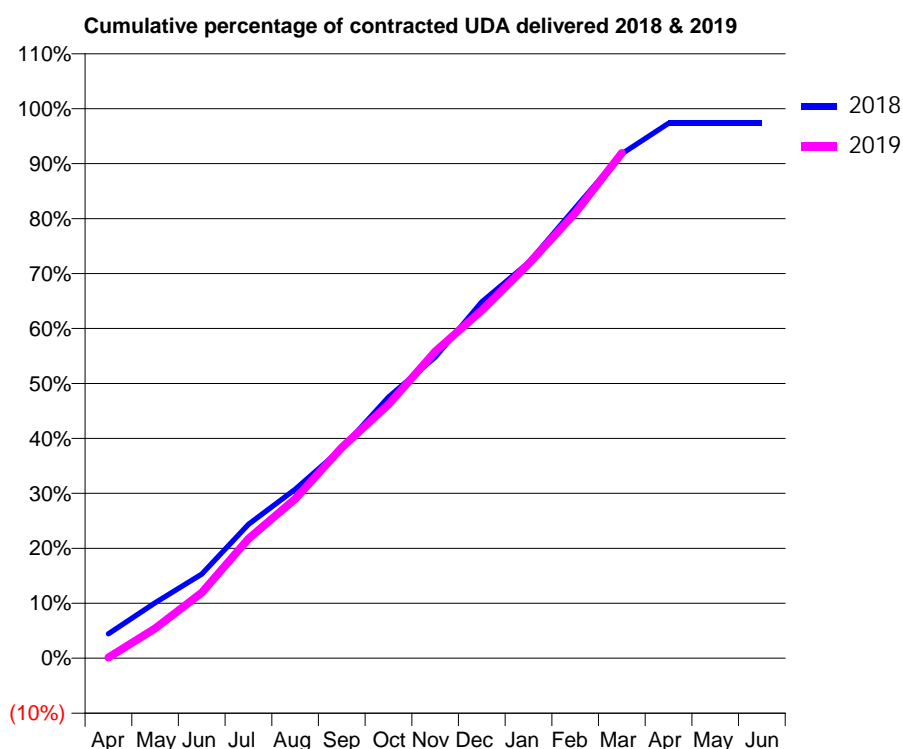
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,591      |
| Carry forward general activity (UDA)        | 444         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £561,639.83 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,082         |                               |
| Quarter ending June 2018         | 5,045         | →                             |
| Quarter ending September 2018    | 5,022         | →                             |
| Quarter ending December 2018     | 4,976         | →                             |
| Quarter ending March 2019        | 4,934         | →                             |
| <b>Variance since March 2018</b> | <b>(2.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 784    | 25     |
| May       | 1,776  | 960    |
| June      | 2,690  | 2,096  |
| July      | 4,290  | 3,828  |
| August    | 5,408  | 5,098  |
| September | 6,711  | 6,743  |
| October   | 8,358  | 8,121  |
| November  | 9,636  | 9,817  |
| December  | 11,406 | 11,133 |
| January   | 12,662 | 12,619 |
| February  | 14,413 | 14,255 |
| March     | 16,142 | 16,167 |
| April     | 17,126 |        |
| May       | 17,126 |        |
| June      | 17,126 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 1,282       | 3.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 669      | 6,063       | 11.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 834      | 1,282       | 65.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,746    | 6,063       | 61.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 457      | 7,065       | 6.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 76       | 7,065       | 1.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 68       | 7,065       | 1.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

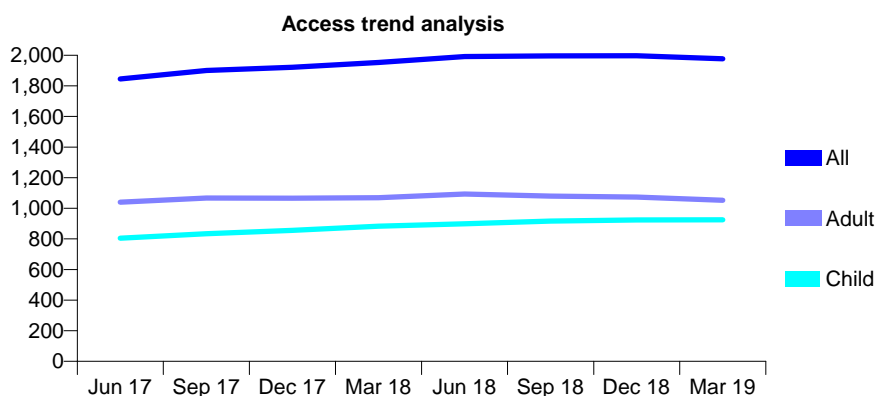
## Q70 - Vital Signs At a Glance Contract Report for 166340/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | Mr & Mrs Gabriel |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2008       |
| Contract end date    |                  |

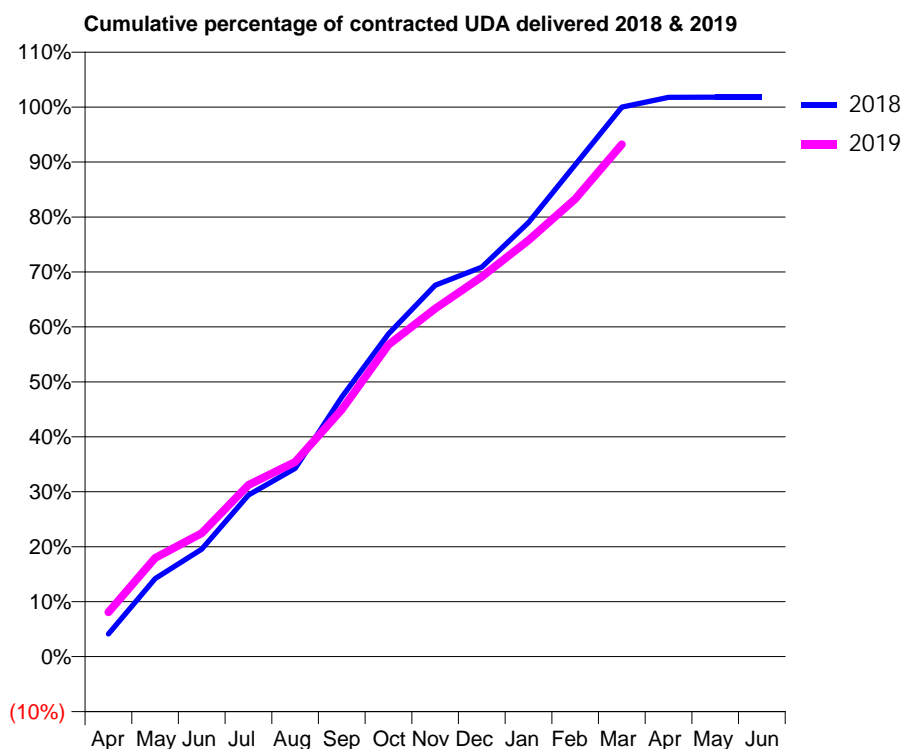
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,292      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £85,728.62 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,953       |                               |
| Quarter ending June 2018         | 1,992       | →                             |
| Quarter ending September 2018    | 1,996       | →                             |
| Quarter ending December 2018     | 1,997       | →                             |
| Quarter ending March 2019        | 1,977       | ↓                             |
| <b>Variance since March 2018</b> | <b>1.2%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 136                               | 266   |
| May       | 468                               | 592   |
| June      | 644                               | 740   |
| July      | 968                               | 1,028 |
| August    | 1,128                             | 1,166 |
| September | 1,555                             | 1,480 |
| October   | 1,933                             | 1,868 |
| November  | 2,225                             | 2,084 |
| December  | 2,333                             | 2,275 |
| January   | 2,601                             | 2,494 |
| February  | 2,946                             | 2,741 |
| March     | 3,292                             | 3,068 |
| April     | 3,350                             |       |
| May       | 3,351                             |       |
| June      | 3,351                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,566       | 6.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 191      | 1,640       | 11.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,131    | 1,566       | 72.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,143    | 1,640       | 69.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 71       | 1,978       | 3.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,978       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,978       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

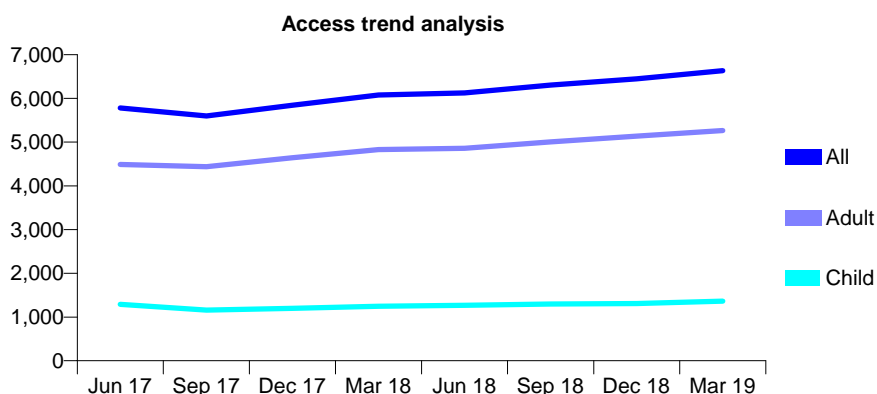
## Q70 - Vital Signs At a Glance Contract Report for 167029/0001 - March 2019

|                      |                     |
|----------------------|---------------------|
| Name or company name | The Dental Practice |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2015          |
| Contract end date    |                     |

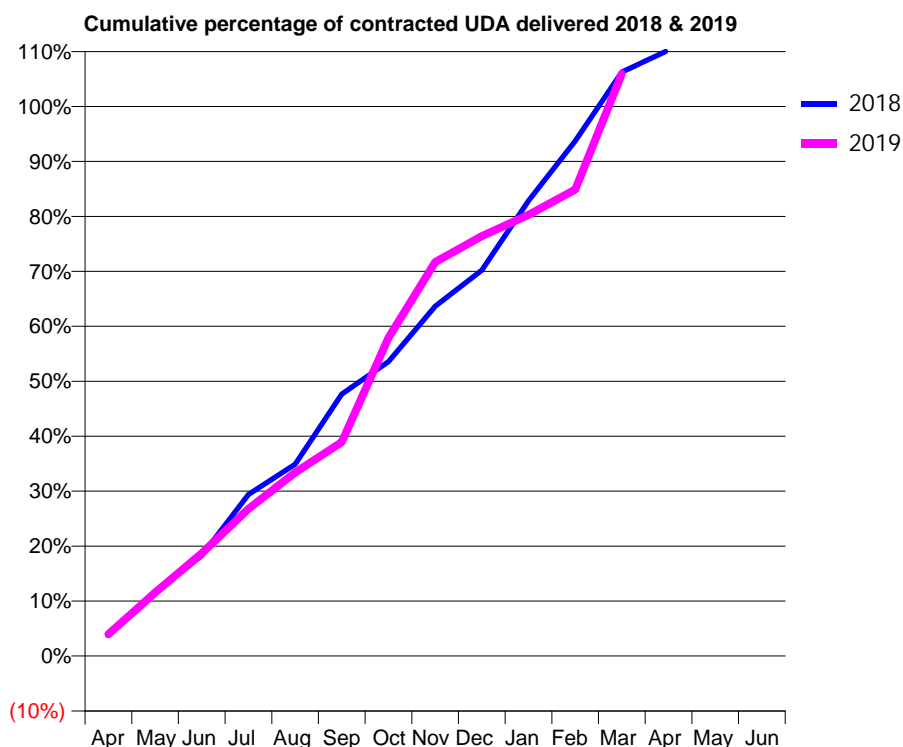
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,368      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £469,569.93 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 6,077       |                               |
| Quarter ending June 2018         | 6,126       | →                             |
| Quarter ending September 2018    | 6,307       | ↑                             |
| Quarter ending December 2018     | 6,445       | ↑                             |
| Quarter ending March 2019        | 6,633       | ↑                             |
| <b>Variance since March 2018</b> | <b>9.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 614                               | 653    |
| May       | 1,908                             | 1,891  |
| June      | 2,993                             | 3,058  |
| July      | 4,812                             | 4,384  |
| August    | 5,713                             | 5,463  |
| September | 7,804                             | 6,375  |
| October   | 8,767                             | 9,481  |
| November  | 10,417                            | 11,730 |
| December  | 11,488                            | 12,507 |
| January   | 13,559                            | 13,143 |
| February  | 15,341                            | 13,890 |
| March     | 17,390                            | 17,339 |
| April     | 18,046                            |        |
| May       | 18,067                            |        |
| June      | 18,069                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 123      | 1,993       | 6.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,243    | 7,296       | 17.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,233    | 1,993       | 61.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,417    | 7,296       | 46.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 931      | 8,958       | 10.4%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 104      | 8,958       | 1.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 218      | 8,958       | 2.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

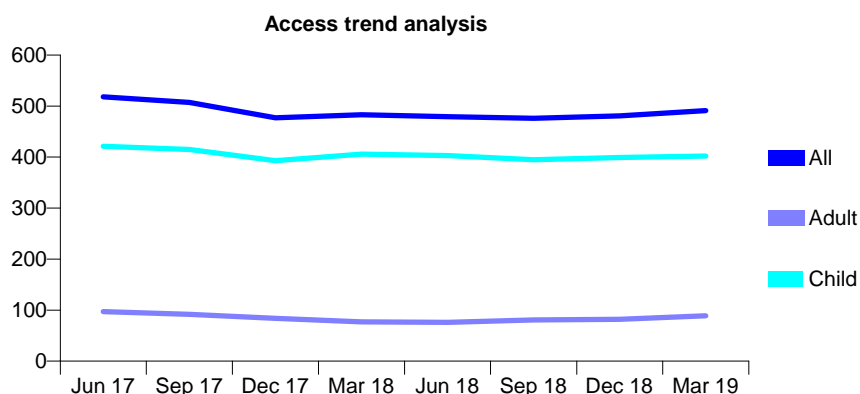
## Q70 - Vital Signs At a Glance Contract Report for 167878/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | The Lodge Dental Partnership |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/03/2011                   |
| Contract end date    |                              |

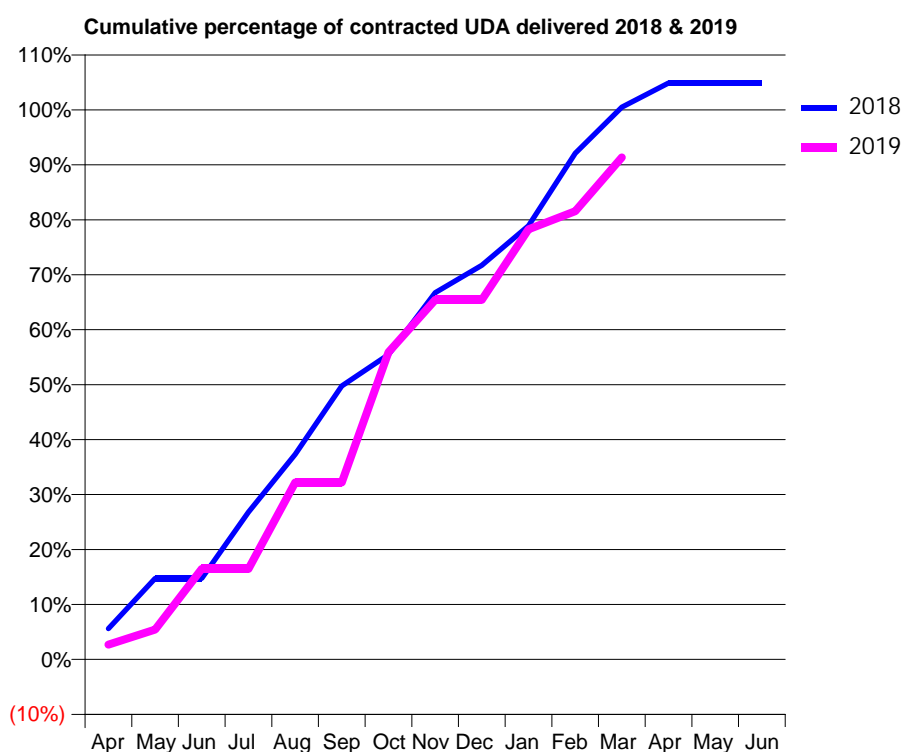
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 825        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,385.81 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 483         |                               |
| Quarter ending June 2018         | 479         | →                             |
| Quarter ending September 2018    | 476         | →                             |
| Quarter ending December 2018     | 481         | →                             |
| Quarter ending March 2019        | 491         | ↑                             |
| <b>Variance since March 2018</b> | <b>1.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 46                                | 22   |
| May       | 122                               | 45   |
| June      | 122                               | 136  |
| July      | 221                               | 136  |
| August    | 308                               | 266  |
| September | 411                               | 266  |
| October   | 458                               | 461  |
| November  | 550                               | 540  |
| December  | 592                               | 540  |
| January   | 651                               | 646  |
| February  | 760                               | 673  |
| March     | 829                               | 753  |
| April     | 865                               |      |
| May       | 865                               |      |
| June      | 865                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 609         | 5.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 49          | 6.1%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 415      | 609         | 68.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 29       | 49          | 59.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 32       | 628         | 5.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 628         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 628         | 1.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

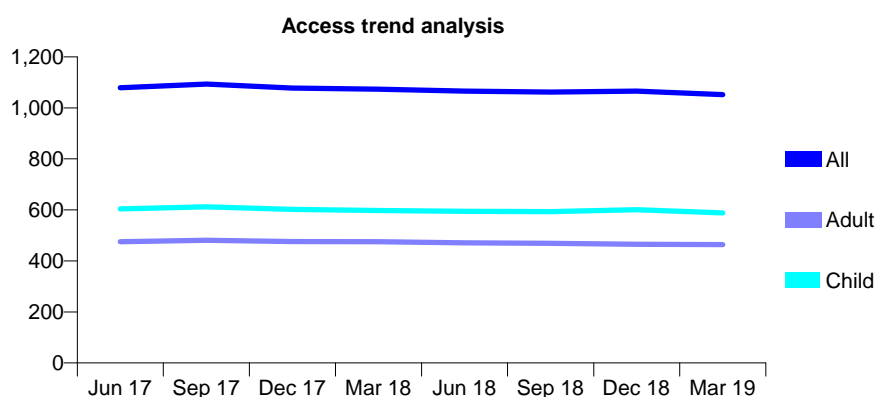
## Q70 - Vital Signs At a Glance Contract Report for 168165/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Stalbridge Dental Practice Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2008                     |
| Contract end date    |                                |

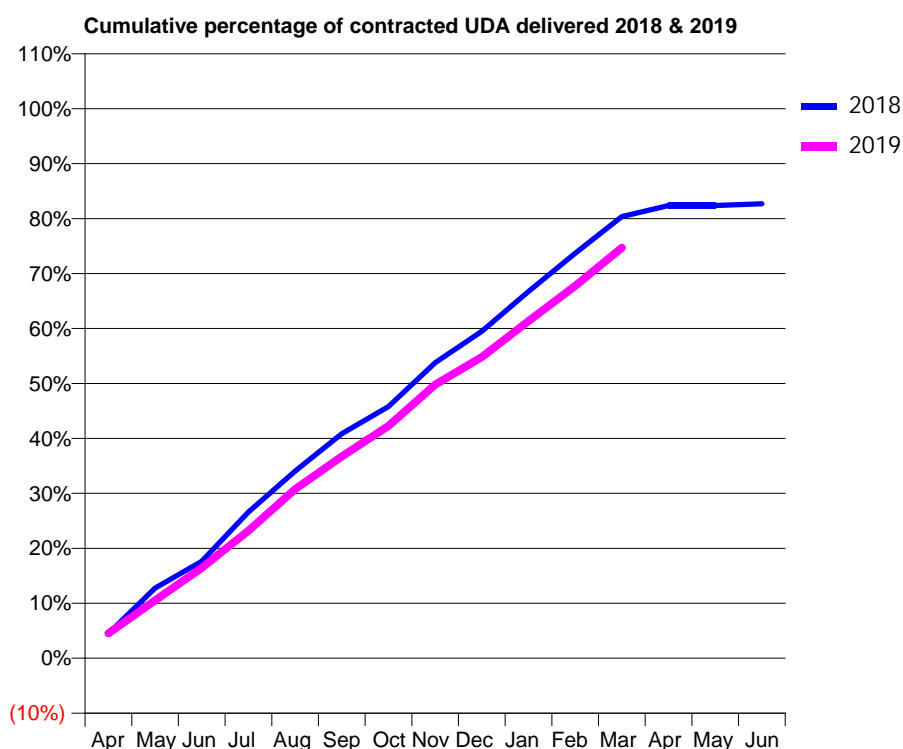
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,669      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £95,582.75 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,073         |                               |
| Quarter ending June 2018         | 1,066         | →                             |
| Quarter ending September 2018    | 1,062         | →                             |
| Quarter ending December 2018     | 1,066         | →                             |
| Quarter ending March 2019        | 1,052         | ↓                             |
| <b>Variance since March 2018</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 165   | 166   |
| May       | 469   | 386   |
| June      | 647   | 603   |
| July      | 976   | 852   |
| August    | 1,250 | 1,130 |
| September | 1,499 | 1,347 |
| October   | 1,681 | 1,552 |
| November  | 1,973 | 1,826 |
| December  | 2,183 | 2,011 |
| January   | 2,449 | 2,250 |
| February  | 2,704 | 2,485 |
| March     | 2,948 | 2,740 |
| April     | 3,022 |       |
| May       | 3,022 |       |
| June      | 3,034 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 825         | 3.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 78       | 568         | 13.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 547      | 825         | 66.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 323      | 568         | 56.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 1,358       | 1.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,358       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 1,358       | 2.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

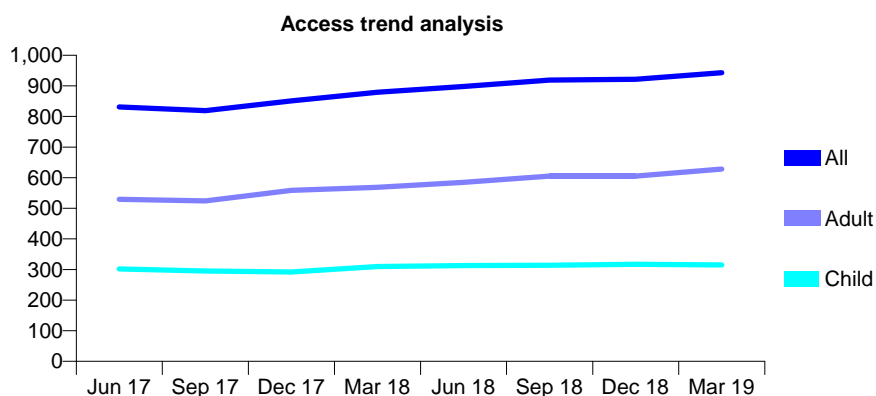
## Q70 - Vital Signs At a Glance Contract Report for 169250/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Mrs E Aslani |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 05/06/2009   |
| Contract end date    |              |

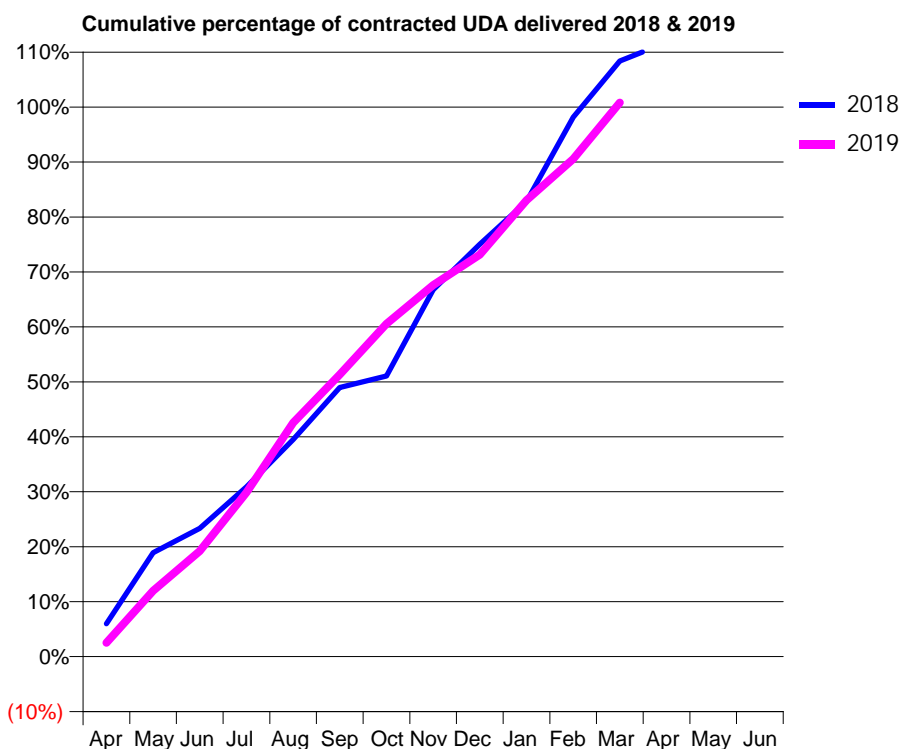
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,300      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,564.27 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 879         |                               |
| Quarter ending June 2018         | 898         | ↑                             |
| Quarter ending September 2018    | 919         | ↑                             |
| Quarter ending December 2018     | 922         | →                             |
| Quarter ending March 2019        | 943         | ↑                             |
| <b>Variance since March 2018</b> | <b>7.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 137                               | 58    |
| May       | 435                               | 276   |
| June      | 537                               | 442   |
| July      | 710                               | 687   |
| August    | 909                               | 979   |
| September | 1,126                             | 1,181 |
| October   | 1,174                             | 1,393 |
| November  | 1,536                             | 1,555 |
| December  | 1,726                             | 1,682 |
| January   | 1,904                             | 1,910 |
| February  | 2,258                             | 2,083 |
| March     | 2,493                             | 2,318 |
| April     | 2,570                             |       |
| May       | 2,571                             |       |
| June      | 2,580                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 490         | 7.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 161      | 915         | 17.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 317      | 490         | 64.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 490      | 915         | 53.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 112      | 1,355       | 8.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,355       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,355       | 0.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

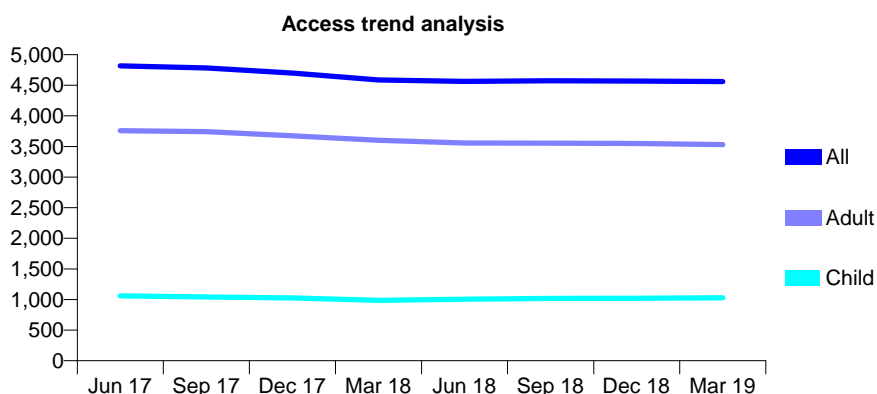
## Q70 - Vital Signs At a Glance Contract Report for 169269/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Pasadena Dental Practice Ltd |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General and Orthodontic      |
| Contract start date  | 29/09/2007                   |
| Contract end date    |                              |

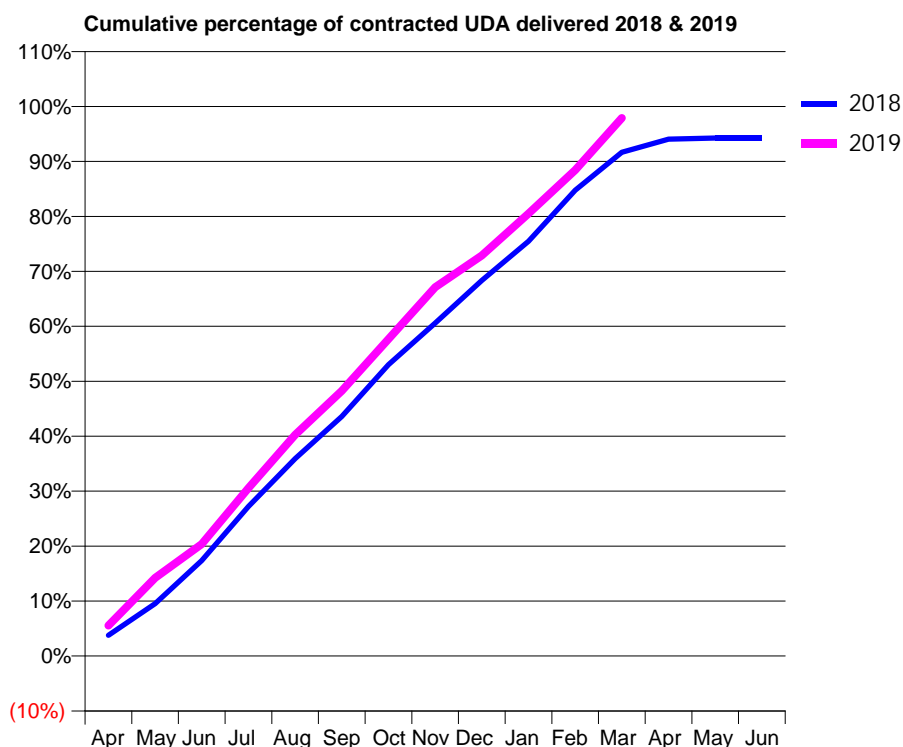
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 500         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £412,179.20 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,588         |                               |
| Quarter ending June 2018         | 4,563         | →                             |
| Quarter ending September 2018    | 4,573         | →                             |
| Quarter ending December 2018     | 4,568         | →                             |
| Quarter ending March 2019        | 4,560         | →                             |
| <b>Variance since March 2018</b> | <b>(0.6%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 568                               | 833    |
| May       | 1,432                             | 2,135  |
| June      | 2,605                             | 3,055  |
| July      | 4,081                             | 4,584  |
| August    | 5,388                             | 6,042  |
| September | 6,536                             | 7,234  |
| October   | 7,951                             | 8,651  |
| November  | 9,087                             | 10,067 |
| December  | 10,250                            | 10,934 |
| January   | 11,321                            | 12,075 |
| February  | 12,714                            | 13,262 |
| March     | 13,752                            | 14,687 |
| April     | 14,107                            |        |
| May       | 14,141                            |        |
| June      | 14,141                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 130      | 1,446       | 9.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 658      | 4,938       | 13.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 826      | 1,446       | 57.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,824    | 4,938       | 57.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 609      | 6,039       | 10.1%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 6,039       | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 42       | 6,039       | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



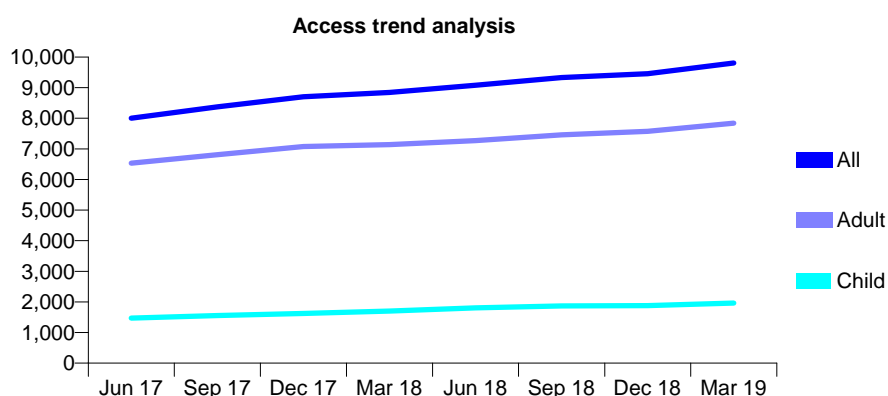
## Q70 - Vital Signs At a Glance Contract Report for 169315/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Parkway Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2011              |
| Contract end date    |                         |

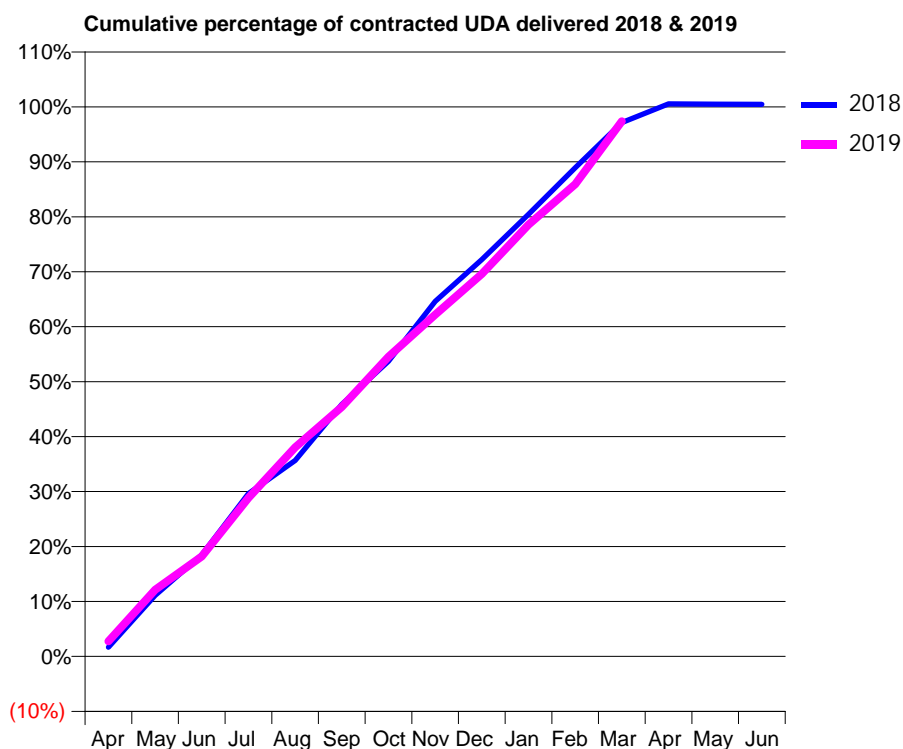
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,444      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £628,035.50 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 8,841        |                               |
| Quarter ending June 2018         | 9,079        | ↑                             |
| Quarter ending September 2018    | 9,329        | ↑                             |
| Quarter ending December 2018     | 9,457        | →                             |
| Quarter ending March 2019        | 9,804        | ↑                             |
| <b>Variance since March 2018</b> | <b>10.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 412                               | 674    |
| May       | 2,714                             | 2,969  |
| June      | 4,518                             | 4,443  |
| July      | 7,247                             | 7,051  |
| August    | 8,717                             | 9,304  |
| September | 11,207                            | 11,097 |
| October   | 13,129                            | 13,329 |
| November  | 15,792                            | 15,202 |
| December  | 17,650                            | 17,012 |
| January   | 19,669                            | 19,203 |
| February  | 21,735                            | 21,002 |
| March     | 23,743                            | 23,804 |
| April     | 24,577                            |        |
| May       | 24,560                            |        |
| June      | 24,557                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 163      | 3,004       | 5.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 890      | 9,588       | 9.3%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,745    | 3,004       | 58.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,687    | 9,588       | 38.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 541      | 12,229      | 4.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 12,229      | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 68       | 12,229      | 0.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

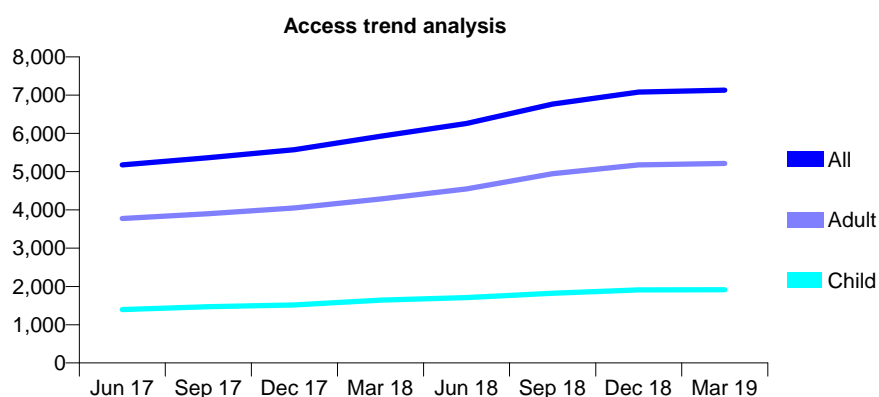
## Q70 - Vital Signs At a Glance Contract Report for 170046/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Mr T Darling            |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/12/2012              |
| Contract end date    |                         |

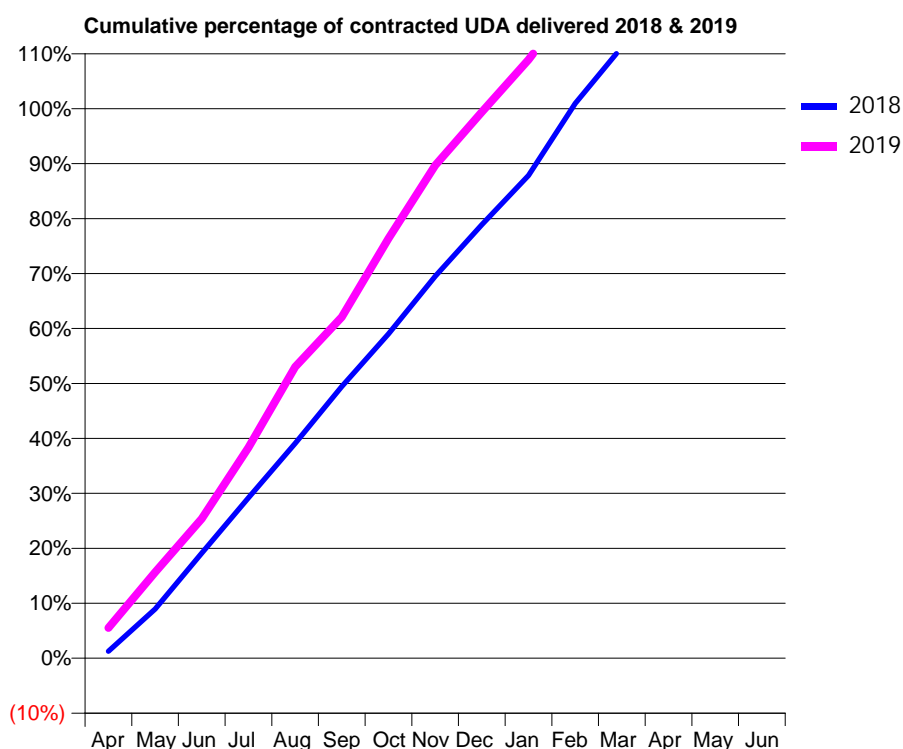
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,766      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 221         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £395,919.83 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 5,925        |                               |
| Quarter ending June 2018         | 6,259        | ↑                             |
| Quarter ending September 2018    | 6,767        | ↑                             |
| Quarter ending December 2018     | 7,081        | ↑                             |
| Quarter ending March 2019        | 7,129        | →                             |
| <b>Variance since March 2018</b> | <b>20.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 174                               | 760    |
| May       | 1,236                             | 2,156  |
| June      | 2,629                             | 3,497  |
| July      | 4,019                             | 5,276  |
| August    | 5,385                             | 7,296  |
| September | 6,808                             | 8,543  |
| October   | 8,123                             | 10,516 |
| November  | 9,565                             | 12,346 |
| December  | 10,858                            | 13,682 |
| January   | 12,093                            | 14,992 |
| February  | 13,898                            | 16,493 |
| March     | 15,308                            | 18,177 |
| April     | 15,945                            |        |
| May       | 16,026                            |        |
| June      | 16,045                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 174      | 2,738       | 6.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 864      | 6,809       | 12.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,370    | 2,738       | 50.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,903    | 6,809       | 42.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 655      | 9,154       | 7.2%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 9,154       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 147      | 9,154       | 1.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

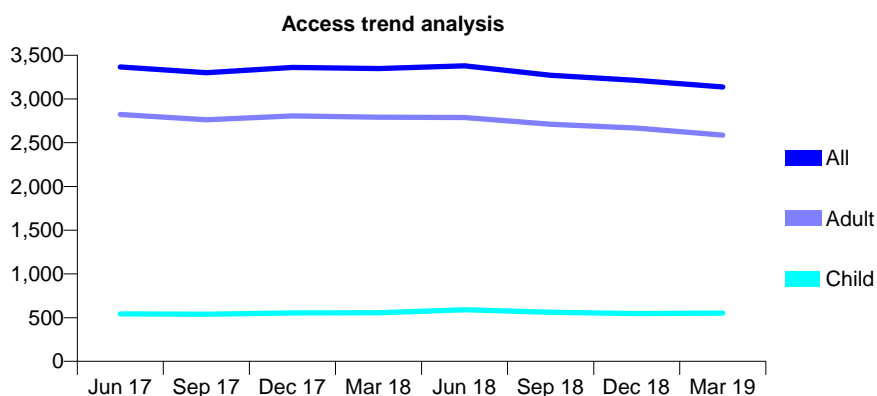
## Q70 - Vital Signs At a Glance Contract Report for 170127/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | The Erfans   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 16/04/2012   |
| Contract end date    |              |

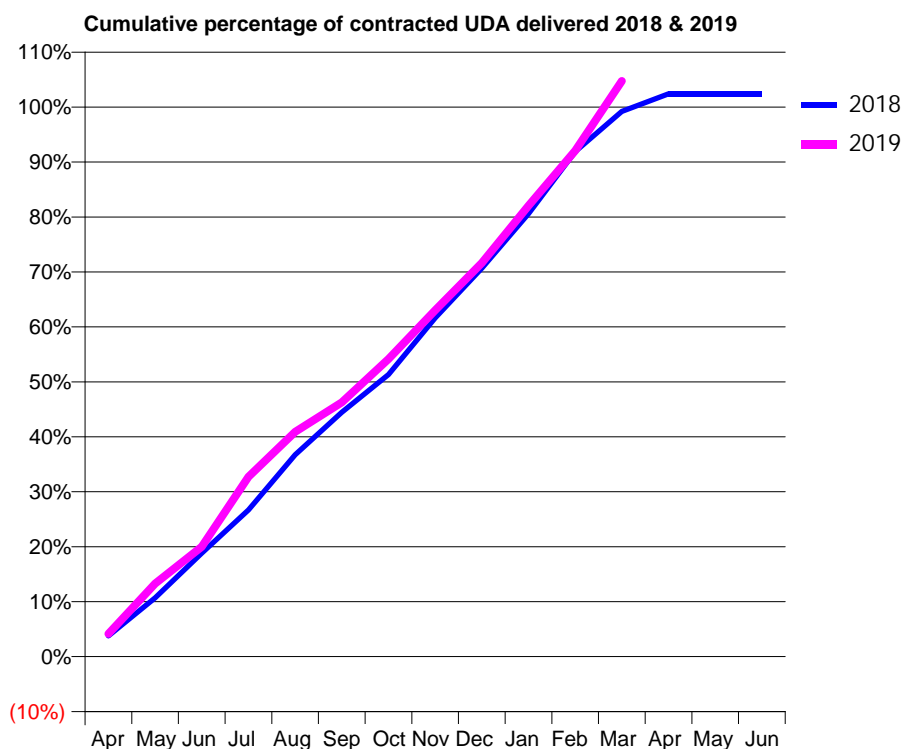
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,107       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £230,329.27 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,348         |                               |
| Quarter ending June 2018         | 3,379         | →                             |
| Quarter ending September 2018    | 3,272         | ↓                             |
| Quarter ending December 2018     | 3,213         | ↓                             |
| Quarter ending March 2019        | 3,138         | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 343                               | 379   |
| May       | 977                               | 1,209 |
| June      | 1,714                             | 1,823 |
| July      | 2,430                             | 2,979 |
| August    | 3,347                             | 3,725 |
| September | 4,047                             | 4,213 |
| October   | 4,674                             | 4,933 |
| November  | 5,615                             | 5,740 |
| December  | 6,436                             | 6,523 |
| January   | 7,340                             | 7,472 |
| February  | 8,368                             | 8,387 |
| March     | 9,036                             | 9,540 |
| April     | 9,326                             |       |
| May       | 9,326                             |       |
| June      | 9,325                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 714         | 3.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 393      | 3,729       | 10.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 393      | 714         | 55.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,385    | 3,729       | 64.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 217      | 4,334       | 5.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 4,334       | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 72       | 4,334       | 1.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 6           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 6           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

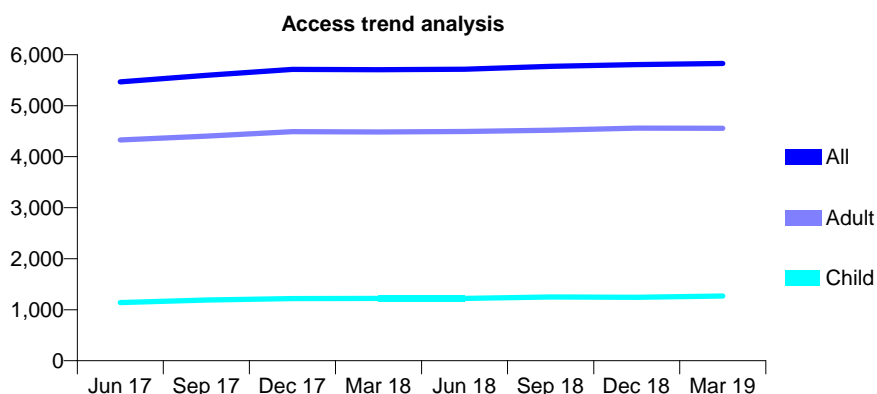
## Q70 - Vital Signs At a Glance Contract Report for 170542/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Mr A Ebodi Deljoujin |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/10/2010           |
| Contract end date    |                      |

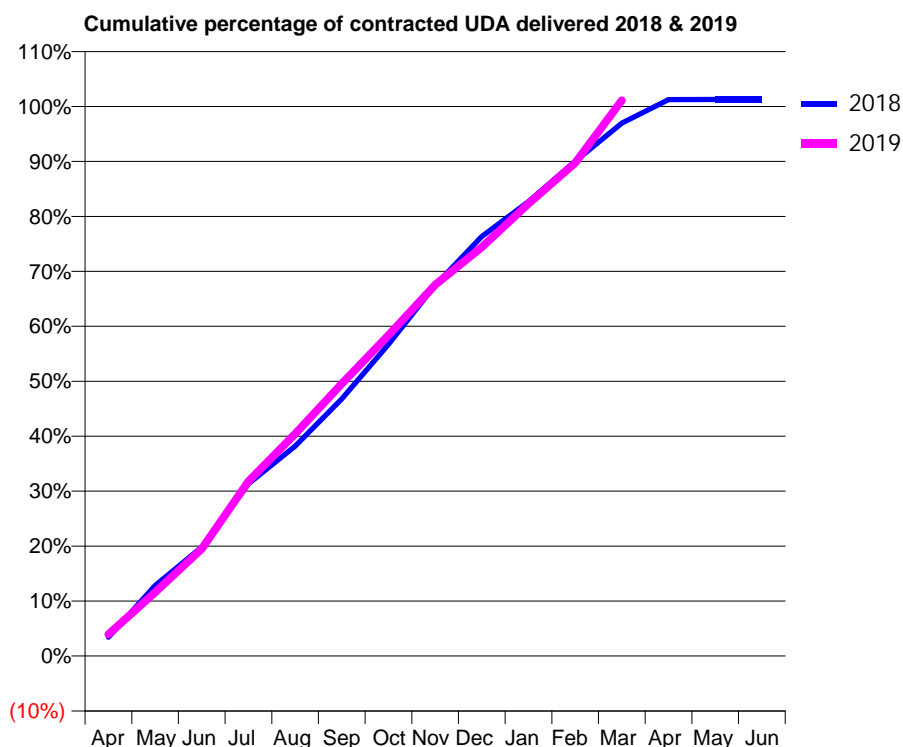
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,076      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £417,057.98 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,706       |                               |
| Quarter ending June 2018         | 5,714       | →                             |
| Quarter ending September 2018    | 5,770       | →                             |
| Quarter ending December 2018     | 5,804       | →                             |
| Quarter ending March 2019        | 5,829       | →                             |
| <b>Variance since March 2018</b> | <b>2.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 587                               | 674    |
| May       | 2,191                             | 1,985  |
| June      | 3,382                             | 3,331  |
| July      | 5,355                             | 5,432  |
| August    | 6,521                             | 6,905  |
| September | 7,989                             | 8,465  |
| October   | 9,685                             | 9,966  |
| November  | 11,518                            | 11,535 |
| December  | 13,033                            | 12,703 |
| January   | 14,122                            | 14,053 |
| February  | 15,377                            | 15,322 |
| March     | 16,558                            | 17,266 |
| April     | 17,292                            |        |
| May       | 17,294                            |        |
| June      | 17,294                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 134      | 1,994       | 6.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 922      | 7,160       | 12.9%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,282    | 1,994       | 64.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,731    | 7,160       | 66.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 644      | 8,860       | 7.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 8,860       | 0.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 105      | 8,860       | 1.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

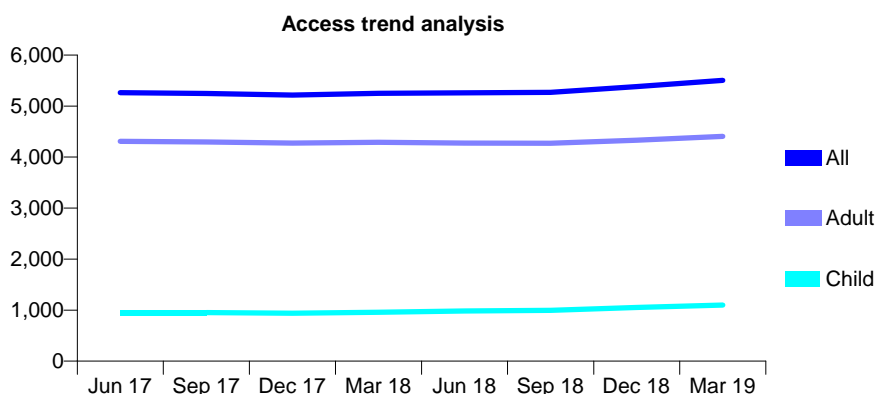
## Q70 - Vital Signs At a Glance Contract Report for 170747/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Miss P Kotecha          |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/12/2013              |
| Contract end date    |                         |

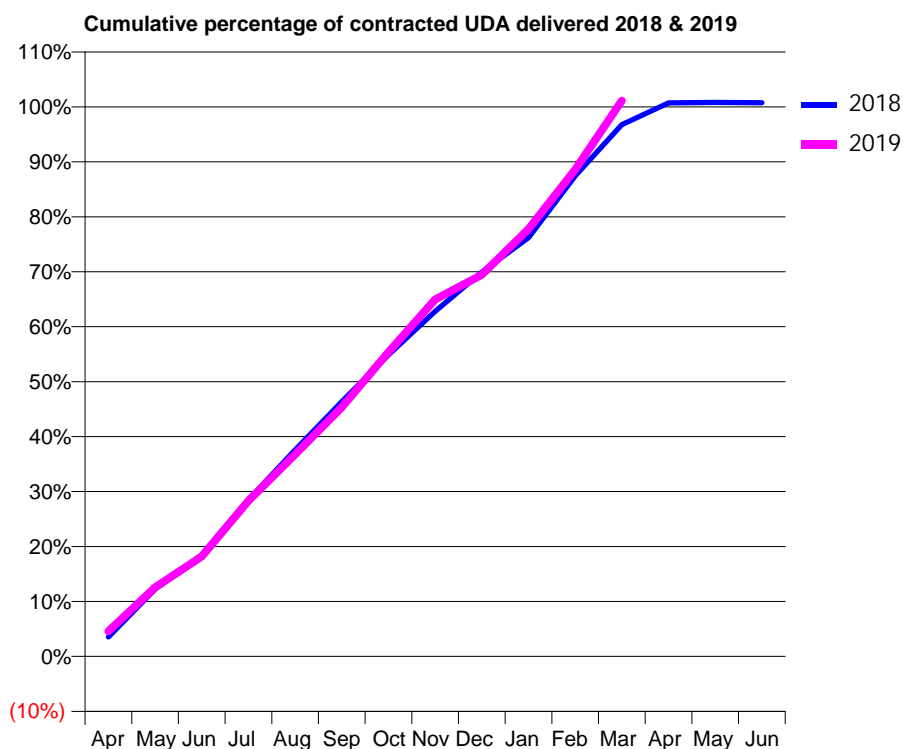
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,248      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 2,423       |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £596,100.47 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,250       |                               |
| Quarter ending June 2018         | 5,260       | →                             |
| Quarter ending September 2018    | 5,268       | →                             |
| Quarter ending December 2018     | 5,383       | ↑                             |
| Quarter ending March 2019        | 5,505       | ↑                             |
| <b>Variance since March 2018</b> | <b>4.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 578    | 746    |
| May       | 1,988  | 2,042  |
| June      | 3,003  | 2,957  |
| July      | 4,636  | 4,604  |
| August    | 6,104  | 5,975  |
| September | 7,529  | 7,362  |
| October   | 8,918  | 8,996  |
| November  | 10,208 | 10,551 |
| December  | 11,364 | 11,283 |
| January   | 12,381 | 12,635 |
| February  | 14,207 | 14,399 |
| March     | 15,722 | 16,431 |
| April     | 16,365 |        |
| May       | 16,376 |        |
| June      | 16,369 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 90       | 1,799       | 5.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 449      | 6,489       | 6.9%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 934      | 1,799       | 51.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,199    | 6,489       | 64.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 210      | 7,788       | 2.7%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 60       | 7,788       | 0.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 7,788       | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

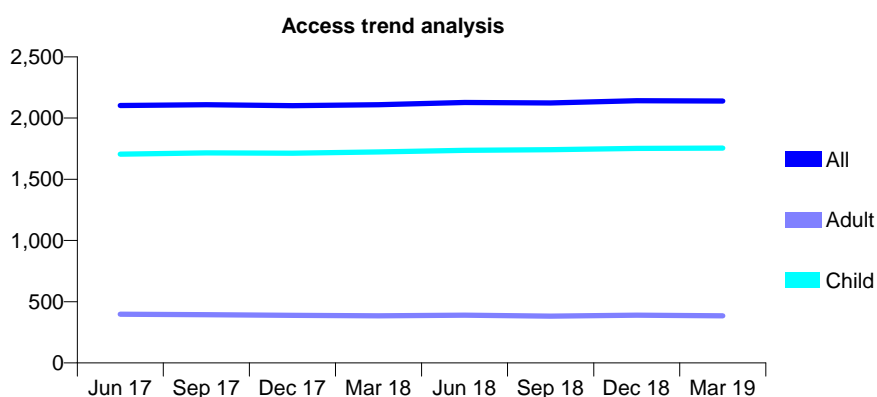
## Q70 - Vital Signs At a Glance Contract Report for 171921/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Beauchamp House Dental Surgery |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2009                     |
| Contract end date    |                                |

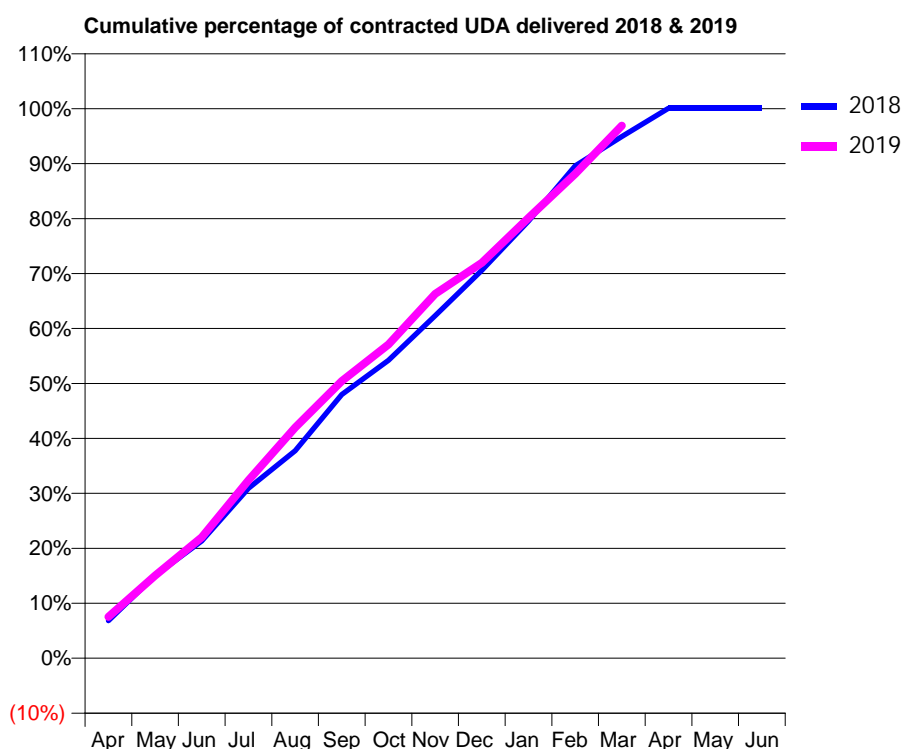
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £157,573.63 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,109       |                               |
| Quarter ending June 2018         | 2,127       | →                             |
| Quarter ending September 2018    | 2,124       | →                             |
| Quarter ending December 2018     | 2,142       | →                             |
| Quarter ending March 2019        | 2,139       | →                             |
| <b>Variance since March 2018</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 342   | 377   |
| May       | 753   | 751   |
| June      | 1,067 | 1,100 |
| July      | 1,547 | 1,619 |
| August    | 1,888 | 2,100 |
| September | 2,399 | 2,522 |
| October   | 2,712 | 2,855 |
| November  | 3,117 | 3,315 |
| December  | 3,529 | 3,597 |
| January   | 3,978 | 4,006 |
| February  | 4,481 | 4,406 |
| March     | 4,746 | 4,846 |
| April     | 5,004 |       |
| May       | 5,004 |       |
| June      | 5,004 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 256      | 3,126       | 8.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 62       | 329         | 18.8%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,129    | 3,126       | 68.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 195      | 329         | 59.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 159      | 3,304       | 4.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 3,304       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 3,304       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

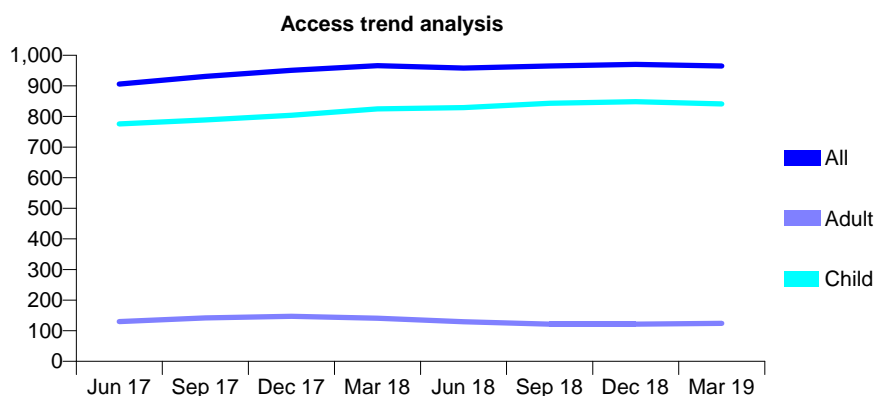
## Q70 - Vital Signs At a Glance Contract Report for 173363/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MLL Portchester |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/10/2009      |
| Contract end date    |                 |

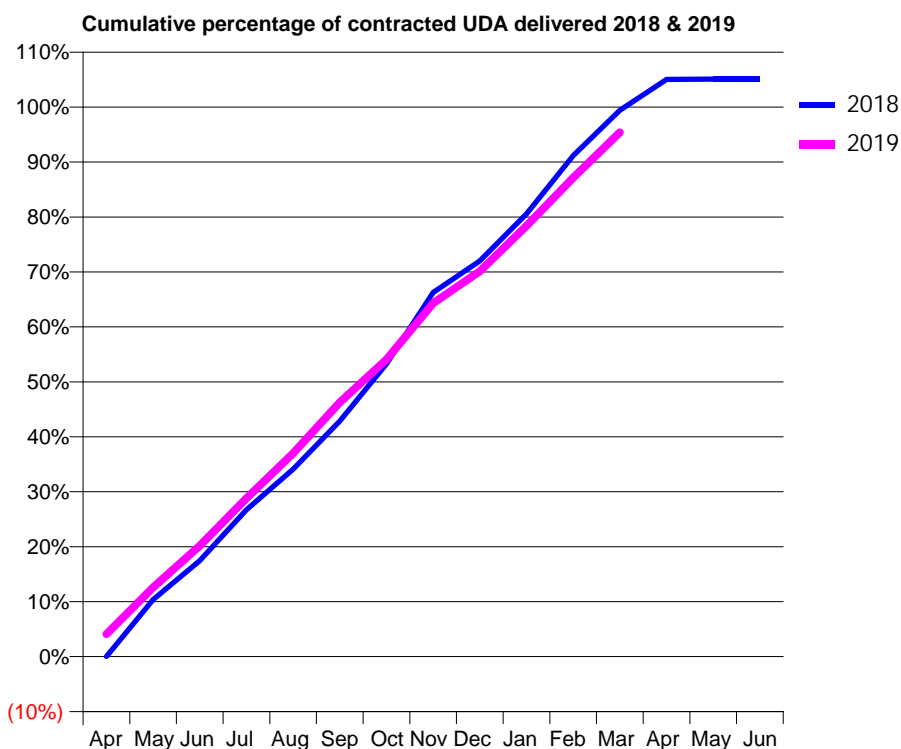
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,430      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £37,261.56 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 966           |                               |
| Quarter ending June 2018         | 958           | →                             |
| Quarter ending September 2018    | 965           | →                             |
| Quarter ending December 2018     | 970           | →                             |
| Quarter ending March 2019        | 965           | →                             |
| <b>Variance since March 2018</b> | <b>(0.1%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 58    |
| May       | 149                               | 180   |
| June      | 250                               | 289   |
| July      | 382                               | 412   |
| August    | 488                               | 529   |
| September | 613                               | 662   |
| October   | 762                               | 773   |
| November  | 947                               | 920   |
| December  | 1,030                             | 1,003 |
| January   | 1,152                             | 1,121 |
| February  | 1,304                             | 1,246 |
| March     | 1,421                             | 1,364 |
| April     | 1,502                             |       |
| May       | 1,503                             |       |
| June      | 1,503                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 977         | 4.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 56          | 1.8%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 502      | 977         | 51.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 19       | 56          | 33.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 35       | 973         | 3.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 973         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 973         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

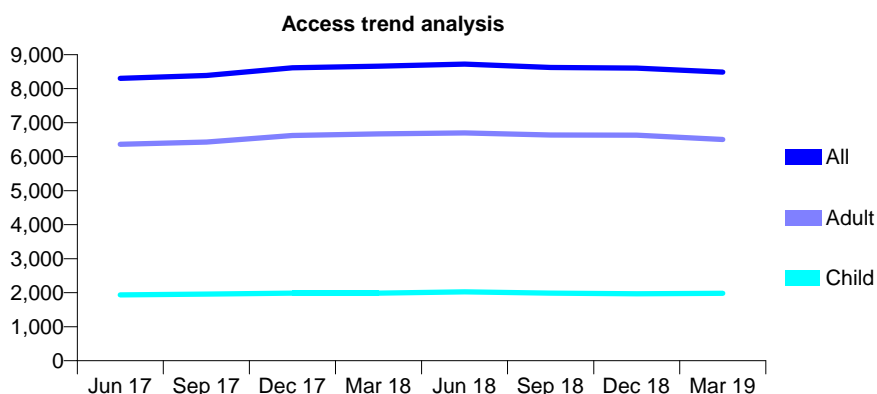
## Q70 - Vital Signs At a Glance Contract Report for 175226/0001 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | S Cowley, R Ingham and J Angelo |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2009                      |
| Contract end date    |                                 |

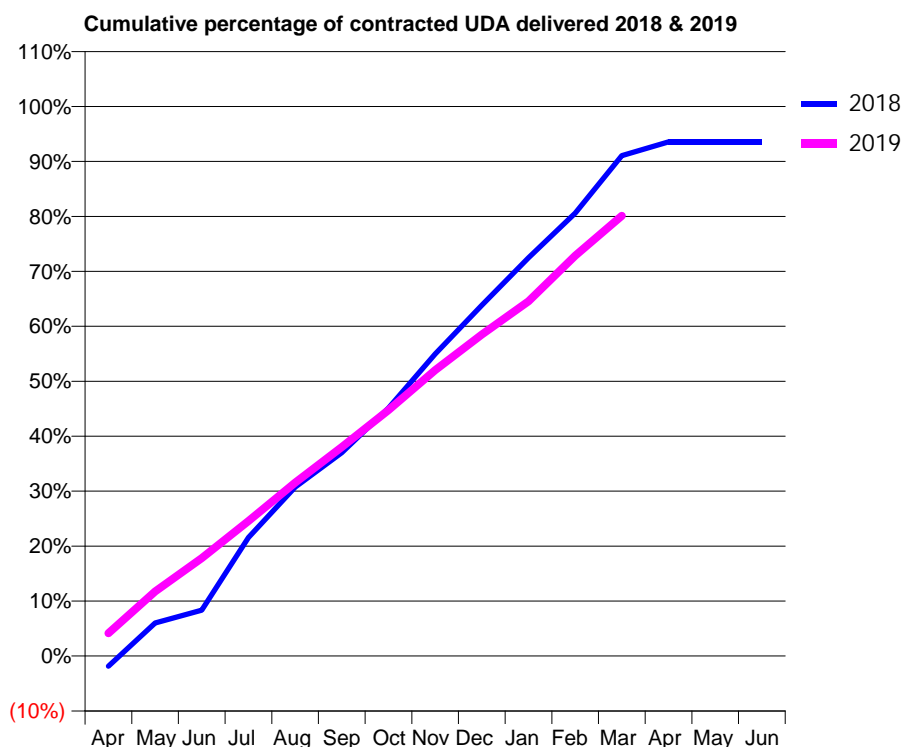
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,029      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £784,533.13 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 8,661         |                               |
| Quarter ending June 2018         | 8,725         | →                             |
| Quarter ending September 2018    | 8,624         | ↓                             |
| Quarter ending December 2018     | 8,604         | →                             |
| Quarter ending March 2019        | 8,488         | ↓                             |
| <b>Variance since March 2018</b> | <b>(2.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -452                              | 1,084  |
| May       | 1,449                             | 3,059  |
| June      | 2,008                             | 4,632  |
| July      | 5,184                             | 6,394  |
| August    | 7,384                             | 8,216  |
| September | 8,889                             | 9,892  |
| October   | 10,844                            | 11,648 |
| November  | 13,212                            | 13,544 |
| December  | 15,330                            | 15,224 |
| January   | 17,416                            | 16,799 |
| February  | 19,368                            | 18,960 |
| March     | 21,883                            | 20,848 |
| April     | 22,483                            |        |
| May       | 22,483                            |        |
| June      | 22,483                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 151      | 2,787       | 5.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,487    | 9,059       | 16.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,696    | 2,787       | 60.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,607    | 9,059       | 50.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,159    | 11,589      | 10.0%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 98       | 11,589      | 0.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 244      | 11,589      | 2.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



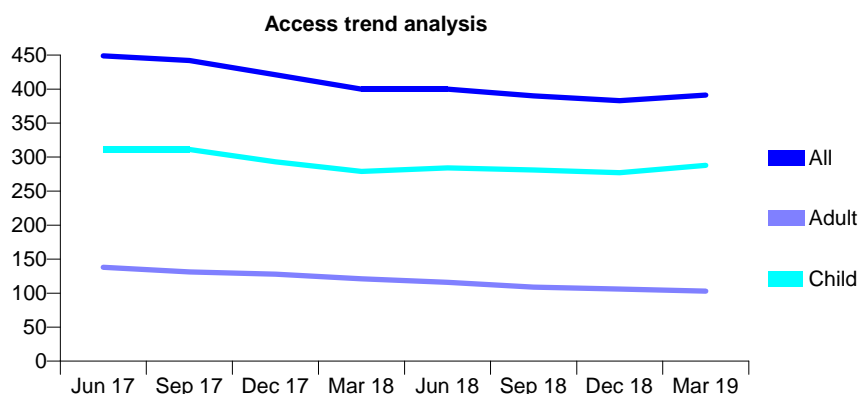
## Q70 - Vital Signs At a Glance Contract Report for 177148/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Miss S K Dau |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2014   |
| Contract end date    |              |

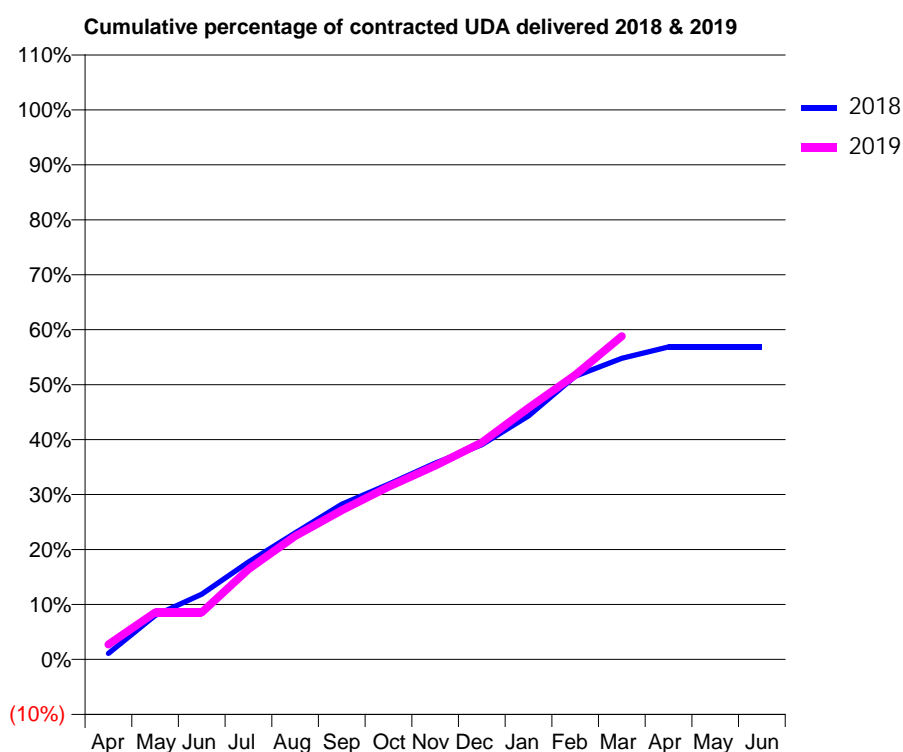
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,500      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £36,268.18 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 400           |                               |
| Quarter ending June 2018         | 400           | →                             |
| Quarter ending September 2018    | 390           | ↓                             |
| Quarter ending December 2018     | 383           | ↓                             |
| Quarter ending March 2019        | 391           | ↑                             |
| <b>Variance since March 2018</b> | <b>(2.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 17                                | 41   |
| May       | 120                               | 128  |
| June      | 178                               | 128  |
| July      | 266                               | 246  |
| August    | 345                               | 337  |
| September | 424                               | 407  |
| October   | 478                               | 471  |
| November  | 536                               | 529  |
| December  | 586                               | 592  |
| January   | 665                               | 687  |
| February  | 773                               | 777  |
| March     | 822                               | 882  |
| April     | 853                               |      |
| May       | 853                               |      |
| June      | 853                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 507         | 6.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 116         | 5.2%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 342      | 507         | 67.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 83       | 116         | 71.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 30       | 606         | 5.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 606         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 606         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

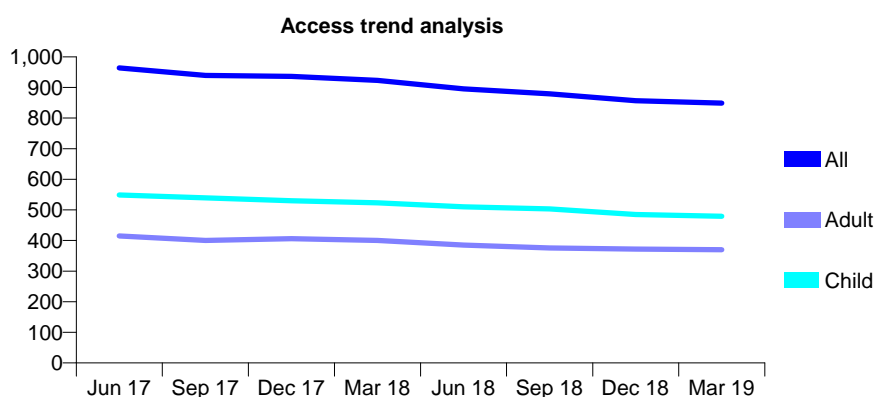
## Q70 - Vital Signs At a Glance Contract Report for 177571/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | Mr M Dellafera |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/07/2008     |
| Contract end date    |                |

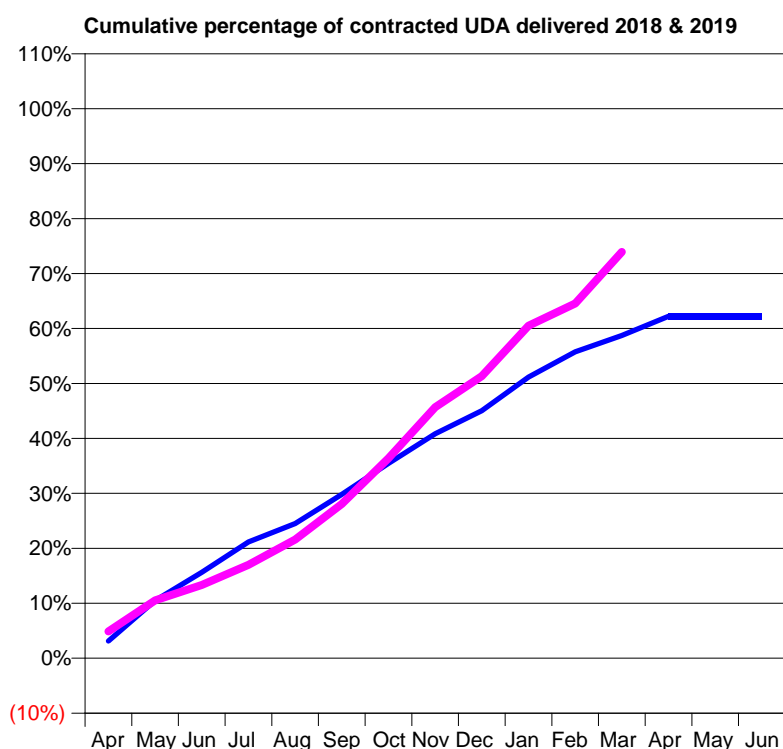
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,950      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £45,075.76 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 923           |                               |
| Quarter ending June 2018         | 895           | ↓                             |
| Quarter ending September 2018    | 879           | ↓                             |
| Quarter ending December 2018     | 857           | ↓                             |
| Quarter ending March 2019        | 849           | →                             |
| <b>Variance since March 2018</b> | <b>(8.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 82    | 95    |
| May       | 273   | 206   |
| June      | 406   | 260   |
| July      | 550   | 332   |
| August    | 637   | 421   |
| September | 775   | 547   |
| October   | 922   | 710   |
| November  | 1,062 | 891   |
| December  | 1,171 | 1,001 |
| January   | 1,330 | 1,180 |
| February  | 1,450 | 1,259 |
| March     | 1,527 | 1,441 |
| April     | 1,618 |       |
| May       | 1,618 |       |
| June      | 1,618 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 751         | 5.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 52       | 419         | 12.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 464      | 751         | 61.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 239      | 419         | 57.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 49       | 1,099       | 4.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,099       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 1,099       | 1.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

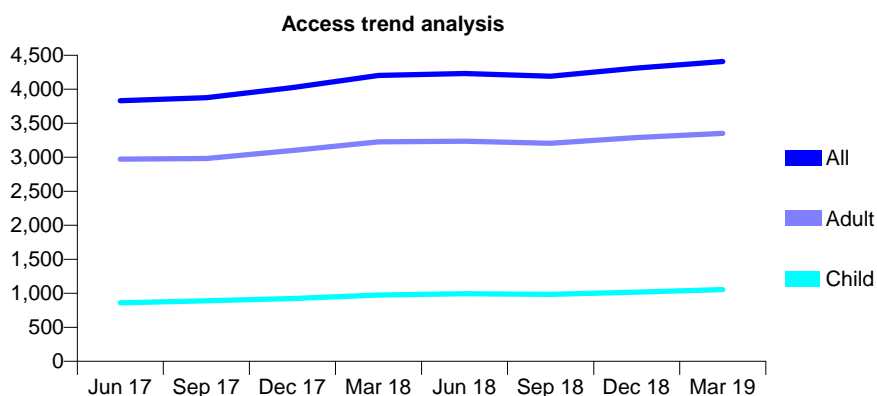
## Q70 - Vital Signs At a Glance Contract Report for 179418/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Moonlight Dental Surgeries Ltd |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/10/2008                     |
| Contract end date    |                                |

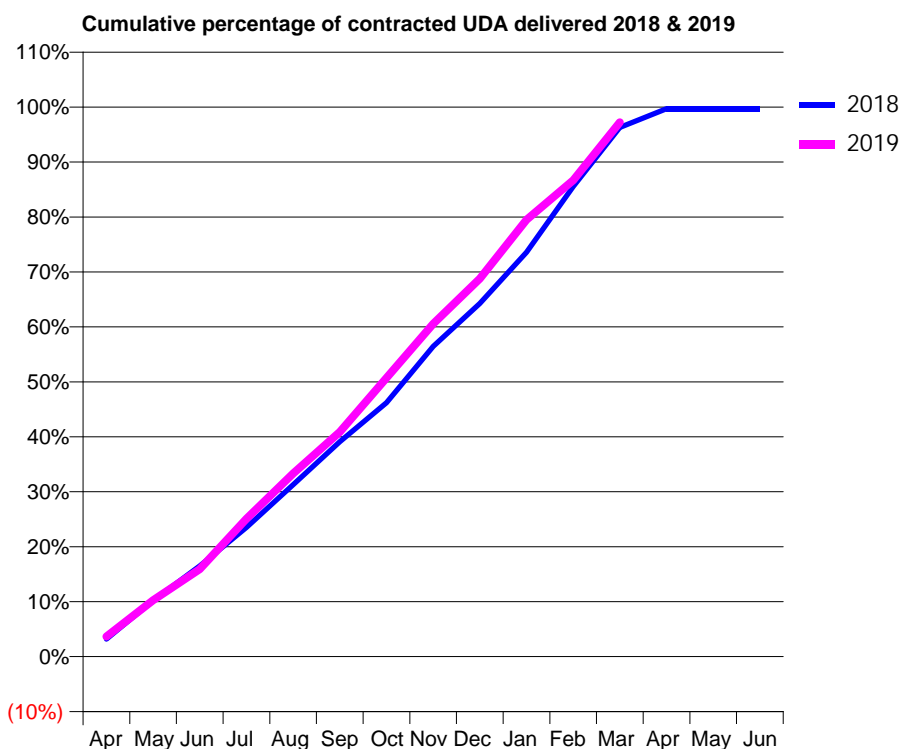
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,000      |
| Carry forward general activity (UDA)        | 40          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £330,471.60 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,203       |                               |
| Quarter ending June 2018         | 4,232       | →                             |
| Quarter ending September 2018    | 4,191       | →                             |
| Quarter ending December 2018     | 4,310       | ↑                             |
| Quarter ending March 2019        | 4,408       | ↑                             |
| <b>Variance since March 2018</b> | <b>4.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 432                               | 475    |
| May       | 1,377                             | 1,335  |
| June      | 2,229                             | 2,069  |
| July      | 3,175                             | 3,259  |
| August    | 4,223                             | 4,333  |
| September | 5,278                             | 5,316  |
| October   | 6,235                             | 6,596  |
| November  | 7,623                             | 7,874  |
| December  | 8,673                             | 8,940  |
| January   | 9,931                             | 10,335 |
| February  | 11,549                            | 11,267 |
| March     | 13,000                            | 12,640 |
| April     | 13,460                            |        |
| May       | 13,460                            |        |
| June      | 13,460                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 72       | 1,646       | 4.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 534      | 4,863       | 11.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,138    | 1,646       | 69.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,136    | 4,863       | 64.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 513      | 6,316       | 8.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 64       | 6,316       | 1.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 6,316       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

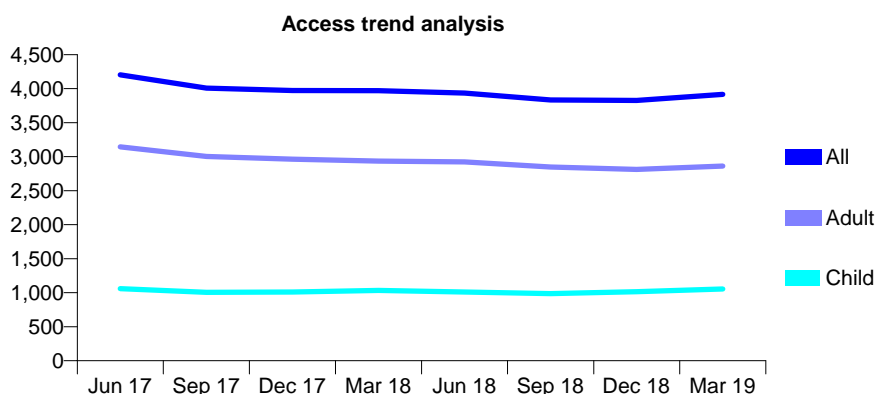
## Q70 - Vital Signs At a Glance Contract Report for 179981/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Tolpuddle Dental Practice Ltd |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 06/04/2007                    |
| Contract end date    |                               |

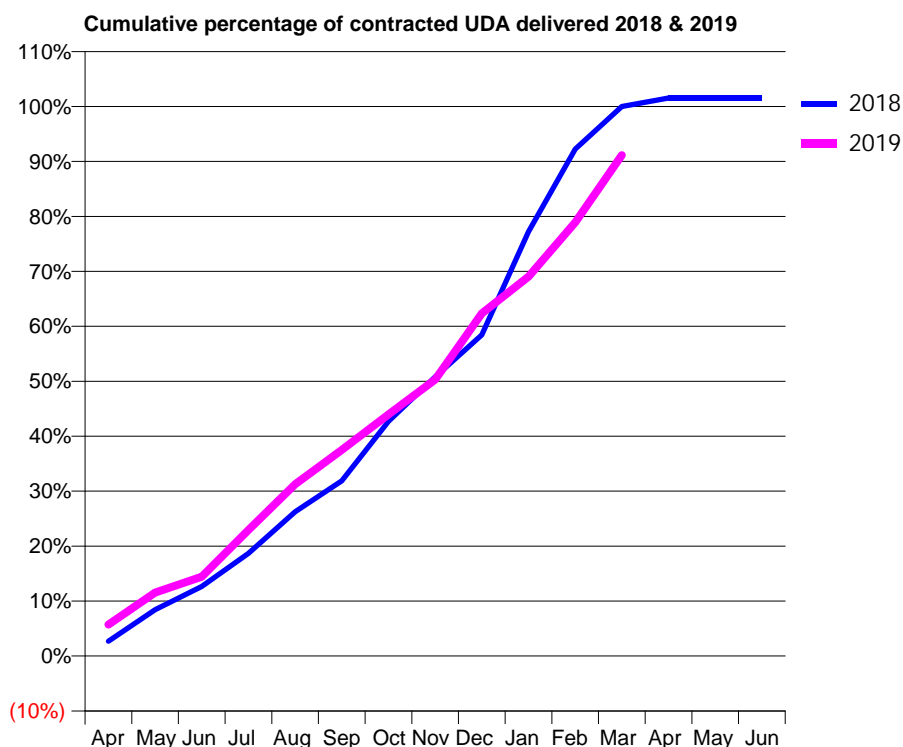
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £348,333.26 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,969         |                               |
| Quarter ending June 2018         | 3,935         | →                             |
| Quarter ending September 2018    | 3,835         | ↓                             |
| Quarter ending December 2018     | 3,827         | →                             |
| Quarter ending March 2019        | 3,917         | ↑                             |
| <b>Variance since March 2018</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 271                               | 771    |
| May       | 842                               | 1,560  |
| June      | 1,267                             | 1,947  |
| July      | 1,868                             | 3,096  |
| August    | 2,627                             | 4,220  |
| September | 3,188                             | 5,063  |
| October   | 4,273                             | 5,934  |
| November  | 5,080                             | 6,792  |
| December  | 5,844                             | 8,414  |
| January   | 7,724                             | 9,318  |
| February  | 9,226                             | 10,653 |
| March     | 9,998                             | 12,303 |
| April     | 10,153                            |        |
| May       | 10,155                            |        |
| June      | 10,155                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 116      | 1,735       | 6.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 294      | 4,101       | 7.2%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,124    | 1,735       | 64.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,622    | 4,101       | 63.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 208      | 5,774       | 3.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 5,774       | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 5,774       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

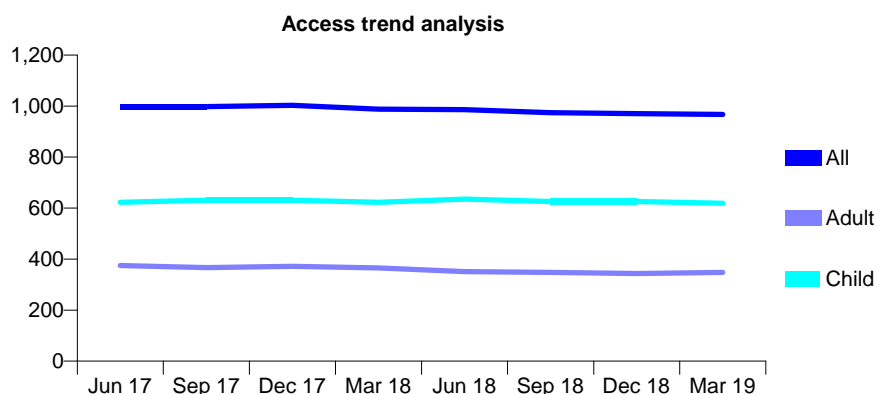
## Q70 - Vital Signs At a Glance Contract Report for 180211/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Mr R Morgan  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

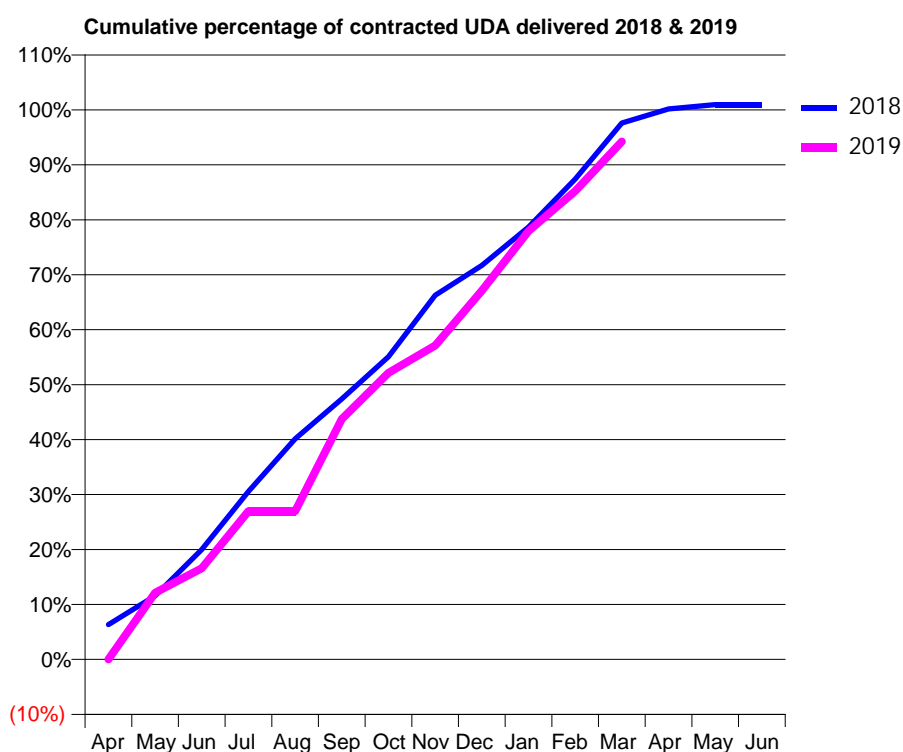
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,150      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £49,052.68 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 988           |                               |
| Quarter ending June 2018         | 986           | →                             |
| Quarter ending September 2018    | 974           | ↓                             |
| Quarter ending December 2018     | 970           | →                             |
| Quarter ending March 2019        | 967           | →                             |
| <b>Variance since March 2018</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 137                               | 0     |
| May       | 249                               | 261   |
| June      | 430                               | 356   |
| July      | 657                               | 580   |
| August    | 863                               | 580   |
| September | 1,019                             | 940   |
| October   | 1,184                             | 1,121 |
| November  | 1,424                             | 1,228 |
| December  | 1,541                             | 1,443 |
| January   | 1,691                             | 1,675 |
| February  | 1,880                             | 1,832 |
| March     | 2,098                             | 2,026 |
| April     | 2,154                             |       |
| May       | 2,171                             |       |
| June      | 2,171                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,069       | 8.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 50       | 403         | 12.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 760      | 1,069       | 71.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 224      | 403         | 55.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 44       | 1,415       | 3.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,415       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,415       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

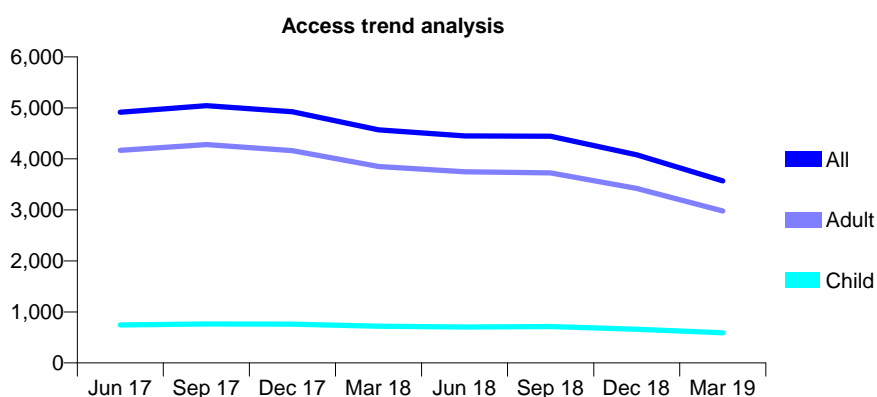
## Q70 - Vital Signs At a Glance Contract Report for 180548/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | West Hill Dental Clinic Ltd |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/10/2008                  |
| Contract end date    |                             |

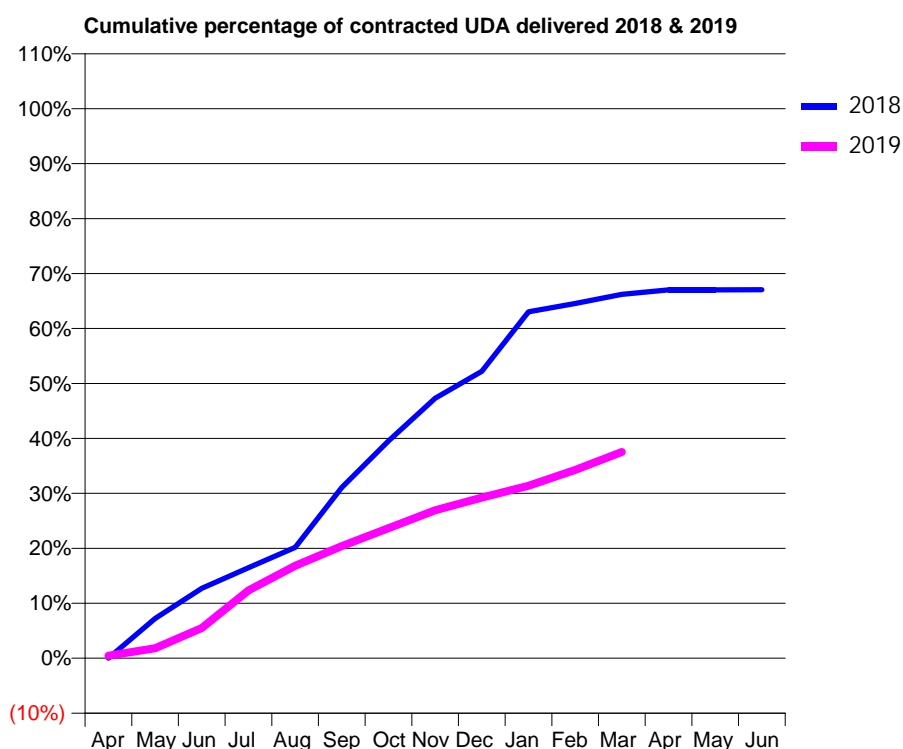
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,750      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £498,982.03 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 4,569          |                               |
| Quarter ending June 2018         | 4,451          | ↓                             |
| Quarter ending September 2018    | 4,442          | →                             |
| Quarter ending December 2018     | 4,081          | ↓                             |
| Quarter ending March 2019        | 3,570          | ↓                             |
| <b>Variance since March 2018</b> | <b>(21.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 97    |
| May       | 1,203                             | 399   |
| June      | 2,113                             | 1,196 |
| July      | 2,730                             | 2,685 |
| August    | 3,346                             | 3,662 |
| September | 5,153                             | 4,435 |
| October   | 6,559                             | 5,150 |
| November  | 7,848                             | 5,854 |
| December  | 8,660                             | 6,360 |
| January   | 10,456                            | 6,825 |
| February  | 10,709                            | 7,457 |
| March     | 10,985                            | 8,162 |
| April     | 11,121                            |       |
| May       | 11,122                            |       |
| June      | 11,124                            |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 642         | 6.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 526      | 3,442       | 15.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 257      | 642         | 40.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,136    | 3,442       | 33.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 920      | 3,972       | 23.2%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 3,972       | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 3,972       | 1.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

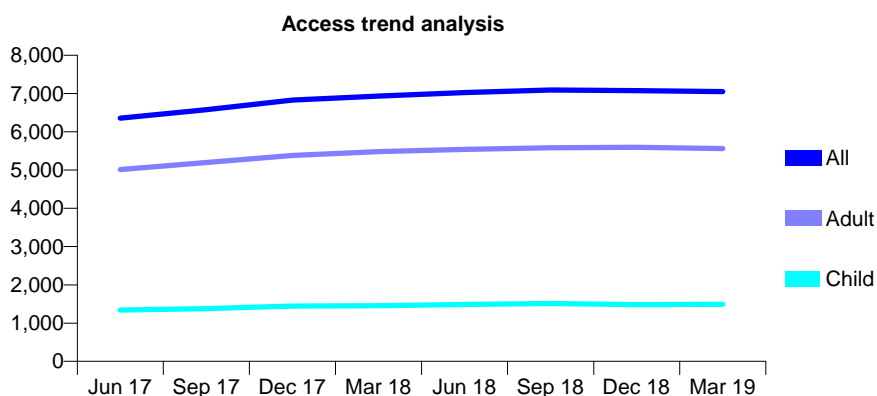
## Q70 - Vital Signs At a Glance Contract Report for 181145/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Adelstone Dental Care Ltd |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2008                |
| Contract end date    |                           |

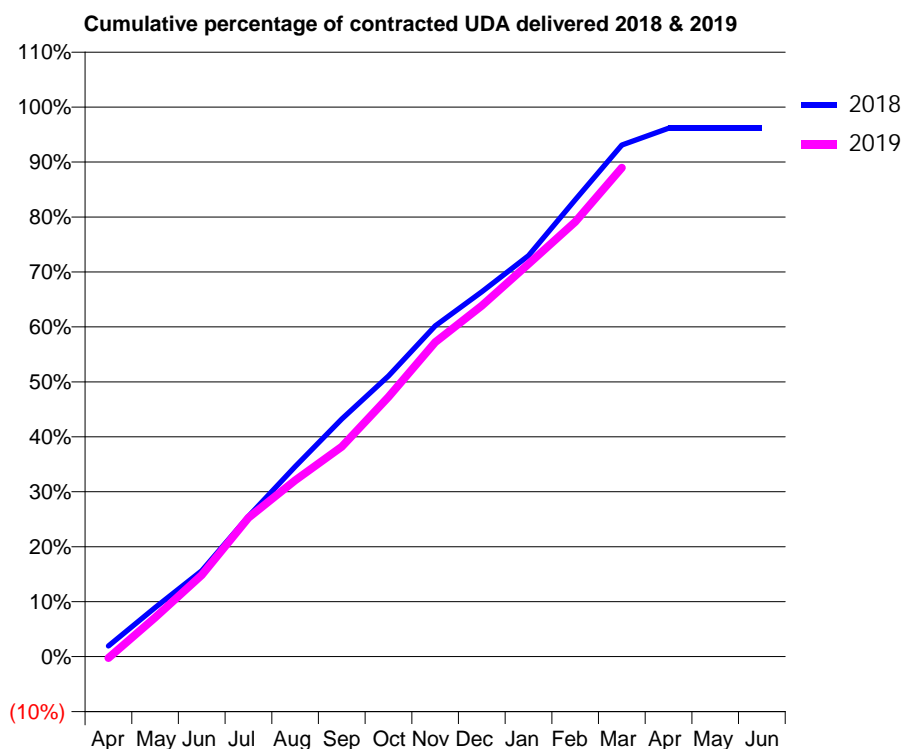
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,600      |
| Carry forward general activity (UDA)        | 759         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £562,706.78 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 6,931       |                               |
| Quarter ending June 2018         | 7,027       | →                             |
| Quarter ending September 2018    | 7,092       | →                             |
| Quarter ending December 2018     | 7,075       | →                             |
| Quarter ending March 2019        | 7,051       | →                             |
| <b>Variance since March 2018</b> | <b>1.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 378                               | -48    |
| May       | 1,750                             | 1,394  |
| June      | 3,058                             | 2,910  |
| July      | 5,006                             | 4,952  |
| August    | 6,780                             | 6,283  |
| September | 8,473                             | 7,489  |
| October   | 10,009                            | 9,265  |
| November  | 11,793                            | 11,215 |
| December  | 13,010                            | 12,514 |
| January   | 14,302                            | 14,007 |
| February  | 16,293                            | 15,507 |
| March     | 18,247                            | 17,435 |
| April     | 18,841                            |        |
| May       | 18,840                            |        |
| June      | 18,840                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 97       | 2,154       | 4.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 806      | 7,344       | 11.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,373    | 2,154       | 63.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,088    | 7,344       | 55.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 436      | 9,221       | 4.7%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 75       | 9,221       | 0.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 108      | 9,221       | 1.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

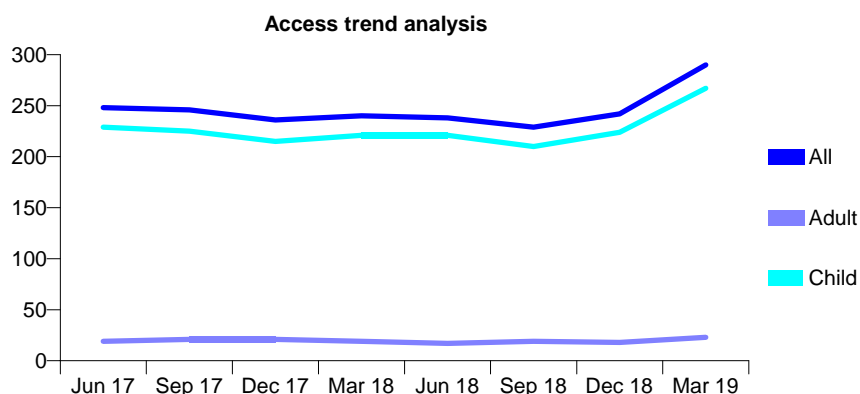
## Q70 - Vital Signs At a Glance Contract Report for 182400/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MIELIE LTD   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2008   |
| Contract end date    |              |

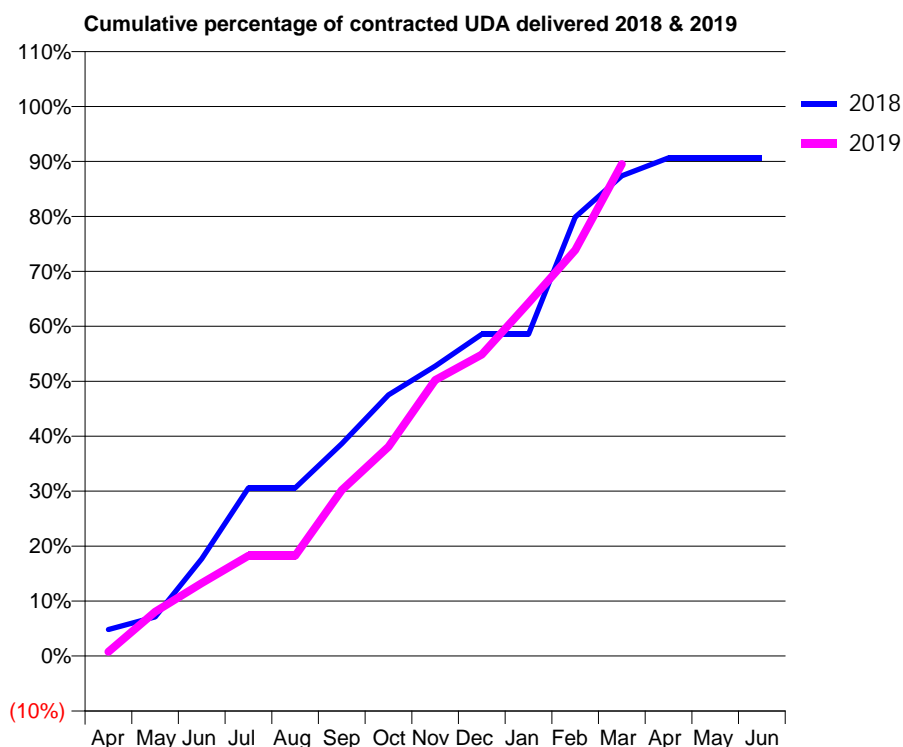
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 520        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,882.34 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 240          |                               |
| Quarter ending June 2018         | 238          | →                             |
| Quarter ending September 2018    | 229          | ↓                             |
| Quarter ending December 2018     | 242          | ↑                             |
| Quarter ending March 2019        | 290          | ↑                             |
| <b>Variance since March 2018</b> | <b>20.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 25                                | 4    |
| May       | 37                                | 42   |
| June      | 92                                | 69   |
| July      | 159                               | 95   |
| August    | 159                               | 95   |
| September | 201                               | 157  |
| October   | 247                               | 198  |
| November  | 274                               | 261  |
| December  | 304                               | 285  |
| January   | 304                               | 334  |
| February  | 415                               | 384  |
| March     | 454                               | 465  |
| April     | 471                               |      |
| May       | 471                               |      |
| June      | 471                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 384         | 3.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 10          | 0.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 229      | 384         | 59.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4        | 10          | 40.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 383         | 0.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 383         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 383         | 1.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



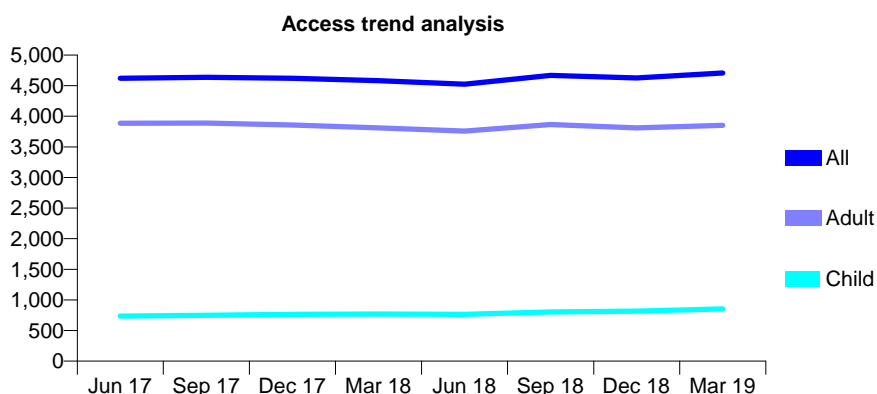
## Q70 - Vital Signs At a Glance Contract Report for 183016/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Mr M R Alam  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2013   |
| Contract end date    |              |

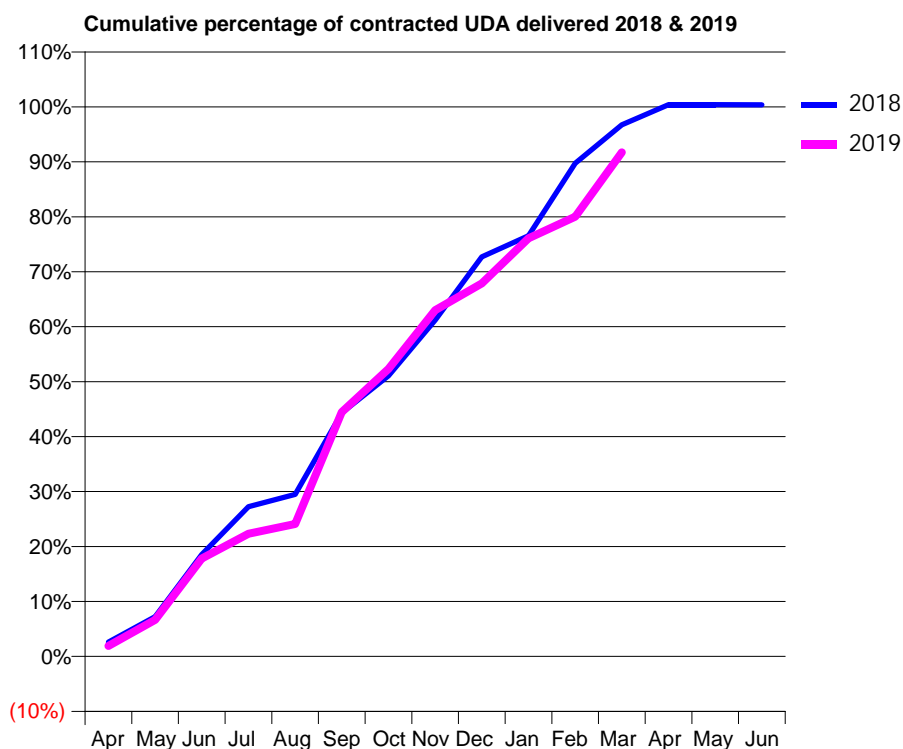
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,102      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £361,166.38 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,580       |                               |
| Quarter ending June 2018         | 4,524       | ↓                             |
| Quarter ending September 2018    | 4,668       | ↑                             |
| Quarter ending December 2018     | 4,627       | →                             |
| Quarter ending March 2019        | 4,706       | →                             |
| <b>Variance since March 2018</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 395                               | 289    |
| May       | 1,094                             | 1,007  |
| June      | 2,799                             | 2,688  |
| July      | 4,115                             | 3,374  |
| August    | 4,456                             | 3,642  |
| September | 6,690                             | 6,714  |
| October   | 7,714                             | 7,899  |
| November  | 9,240                             | 9,517  |
| December  | 10,979                            | 10,250 |
| January   | 11,561                            | 11,489 |
| February  | 13,551                            | 12,083 |
| March     | 14,611                            | 13,851 |
| April     | 15,164                            |        |
| May       | 15,163                            |        |
| June      | 15,154                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 1,281       | 4.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 656      | 5,445       | 12.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 845      | 1,281       | 66.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,042    | 5,445       | 55.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 439      | 6,484       | 6.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 74       | 6,484       | 1.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 77       | 6,484       | 1.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

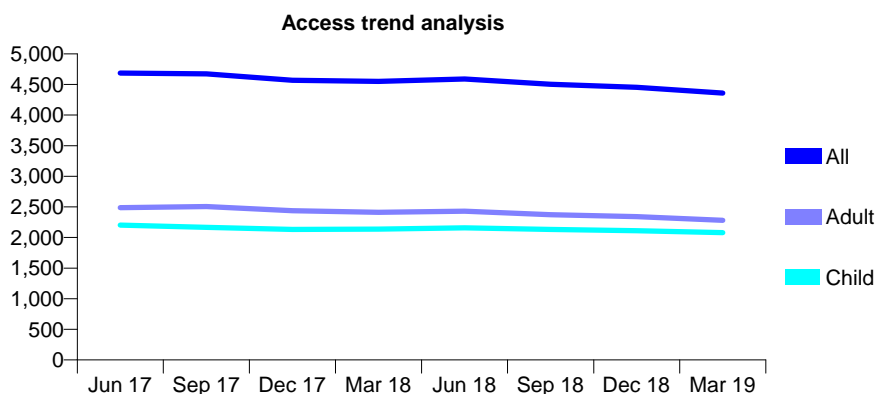
## Q70 - Vital Signs At a Glance Contract Report for 183563/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Madeira Road Partnership |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General and Orthodontic  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

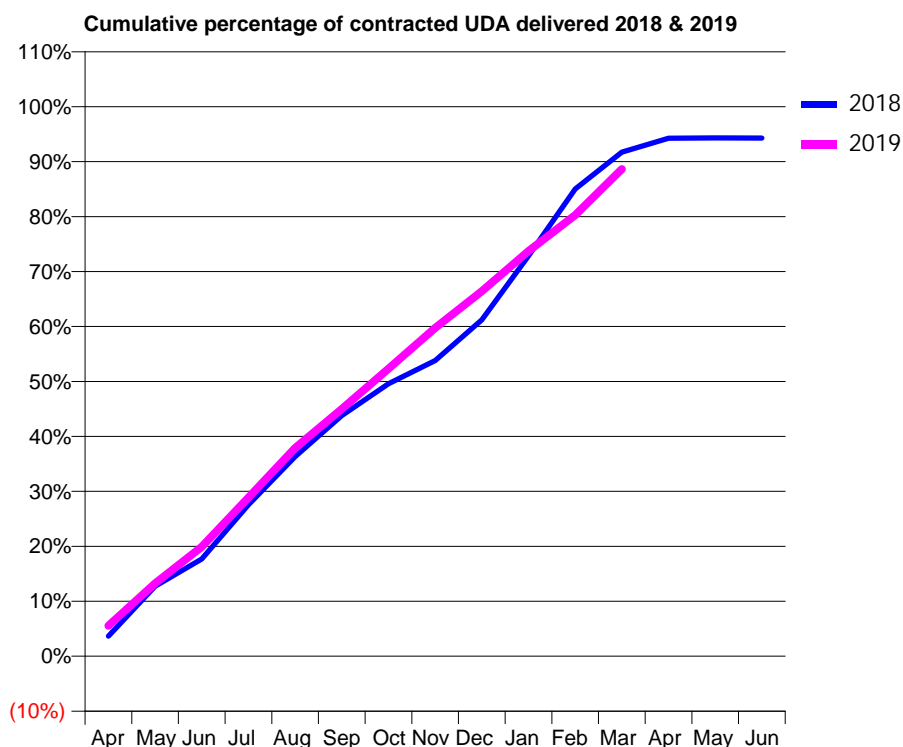
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,520      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 1,000       |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £350,301.79 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,550         |                               |
| Quarter ending June 2018         | 4,590         | →                             |
| Quarter ending September 2018    | 4,502         | ↓                             |
| Quarter ending December 2018     | 4,454         | ↓                             |
| Quarter ending March 2019        | 4,361         | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 422    | 640    |
| May       | 1,468  | 1,527  |
| June      | 2,039  | 2,293  |
| July      | 3,175  | 3,325  |
| August    | 4,186  | 4,366  |
| September | 5,044  | 5,181  |
| October   | 5,712  | 6,029  |
| November  | 6,199  | 6,882  |
| December  | 7,050  | 7,649  |
| January   | 8,393  | 8,495  |
| February  | 9,793  | 9,247  |
| March     | 10,565 | 10,211 |
| April     | 10,859 |        |
| May       | 10,864 |        |
| June      | 10,863 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 401      | 3,647       | 11.0%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 456      | 2,965       | 15.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,455    | 3,647       | 67.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,703    | 2,965       | 57.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 346      | 5,880       | 5.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 5,880       | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 5,880       | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

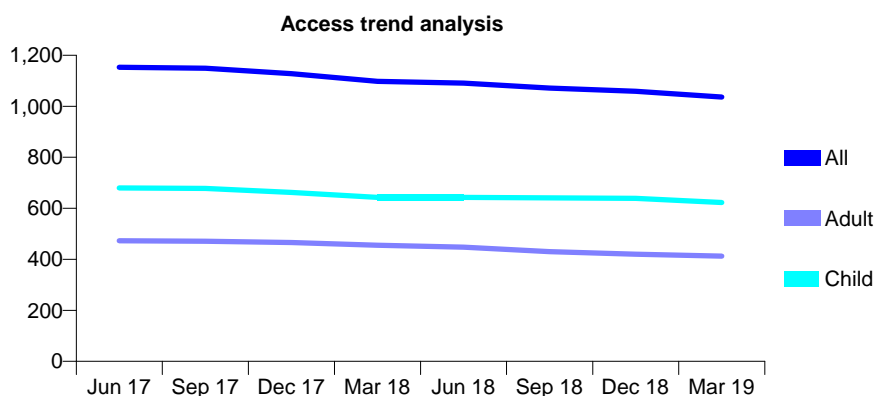
## Q70 - Vital Signs At a Glance Contract Report for 183814/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | St Francis Practice Ltd |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/09/2007              |
| Contract end date    |                         |

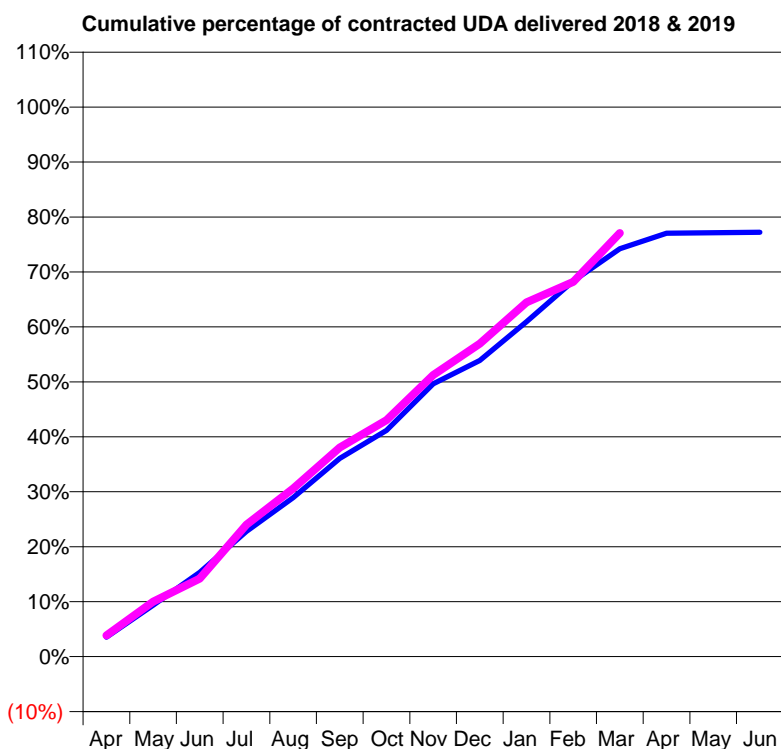
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £71,872.78 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,098         |                               |
| Quarter ending June 2018         | 1,091         | →                             |
| Quarter ending September 2018    | 1,071         | ↓                             |
| Quarter ending December 2018     | 1,059         | ↓                             |
| Quarter ending March 2019        | 1,036         | ↓                             |
| <b>Variance since March 2018</b> | <b>(5.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 106                               | 116   |
| May       | 282                               | 300   |
| June      | 461                               | 426   |
| July      | 684                               | 720   |
| August    | 868                               | 917   |
| September | 1,082                             | 1,141 |
| October   | 1,235                             | 1,291 |
| November  | 1,489                             | 1,537 |
| December  | 1,616                             | 1,709 |
| January   | 1,829                             | 1,934 |
| February  | 2,050                             | 2,046 |
| March     | 2,227                             | 2,312 |
| April     | 2,311                             |       |
| May       | 2,314                             |       |
| June      | 2,317                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 968         | 6.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 72       | 485         | 14.8%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 559      | 968         | 57.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 275      | 485         | 56.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 87       | 1,402       | 6.2%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,402       | 0.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,402       | 0.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

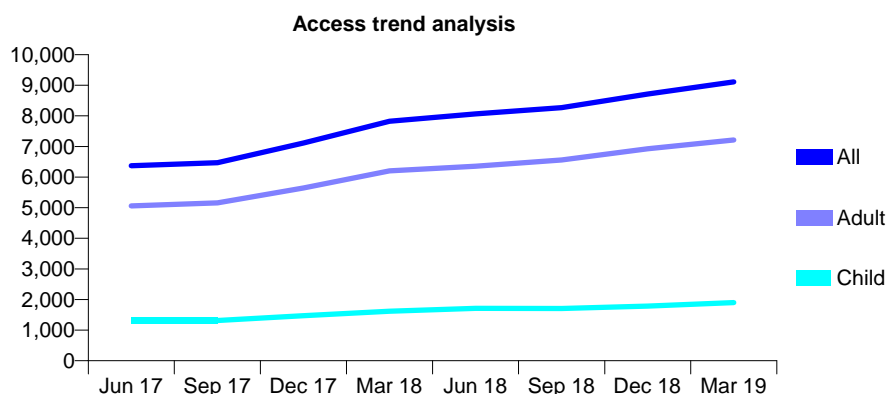
## Q70 - Vital Signs At a Glance Contract Report for 185353/0001 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | Jonathan Mynors-Wallis, Jayne Mynors-Wa |
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/04/2016                              |
| Contract end date    |   |

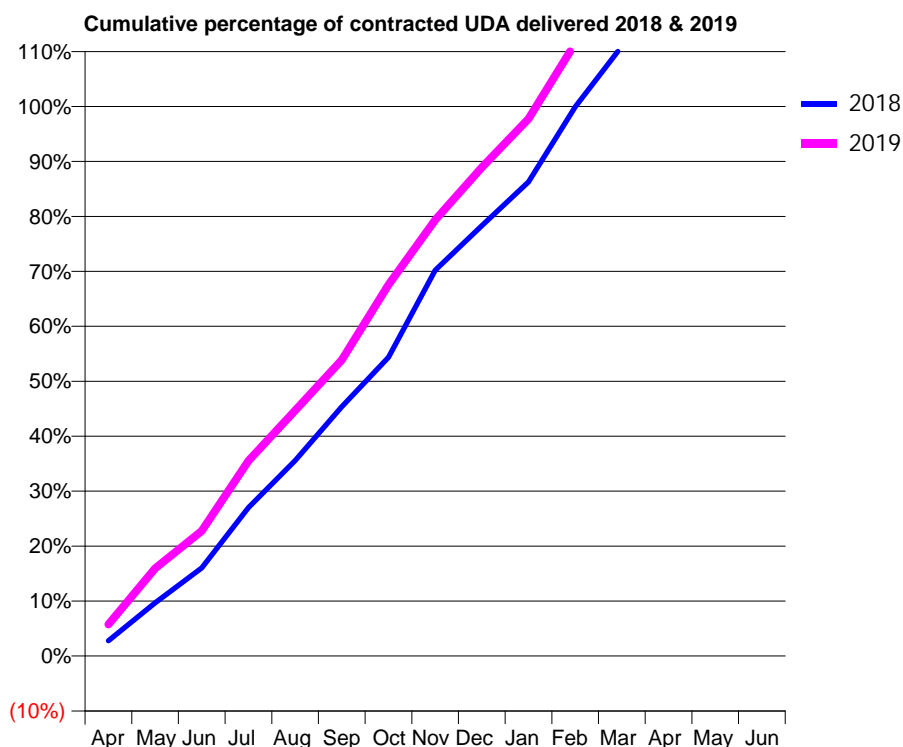
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,108      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £685,642.40 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 7,823        |                               |
| Quarter ending June 2018         | 8,066        | ↑                             |
| Quarter ending September 2018    | 8,269        | ↑                             |
| Quarter ending December 2018     | 8,713        | ↑                             |
| Quarter ending March 2019        | 9,115        | ↑                             |
| <b>Variance since March 2018</b> | <b>16.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 561                               | 1,157  |
| May       | 1,951                             | 3,209  |
| June      | 3,225                             | 4,582  |
| July      | 5,435                             | 7,143  |
| August    | 7,157                             | 8,986  |
| September | 9,125                             | 10,833 |
| October   | 10,935                            | 13,583 |
| November  | 14,112                            | 15,956 |
| December  | 15,744                            | 17,875 |
| January   | 17,348                            | 19,659 |
| February  | 20,099                            | 22,416 |
| March     | 22,307                            | 24,566 |
| April     | 23,610                            |        |
| May       | 23,589                            |        |
| June      | 23,597                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 104      | 3,074       | 3.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,107    | 10,724      | 10.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,871    | 3,074       | 60.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,827    | 10,724      | 45.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,100    | 13,176      | 8.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 296      | 13,176      | 2.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 180      | 13,176      | 1.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

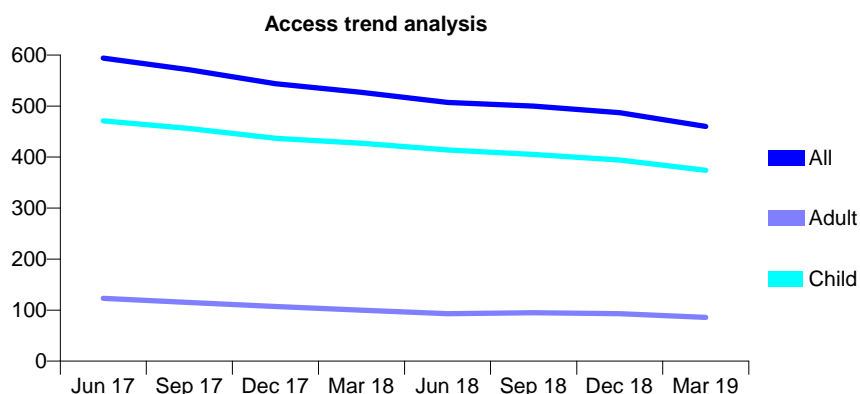
## Q70 - Vital Signs At a Glance Contract Report for 185485/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | Mr A M Setchell |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2012      |
| Contract end date    |                 |

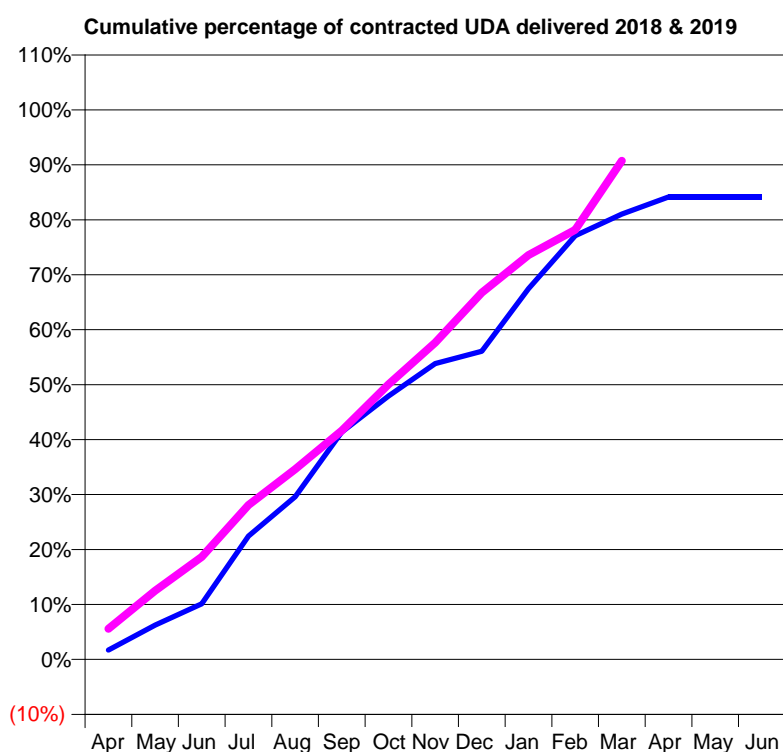
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,116.69 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 527            |                               |
| Quarter ending June 2018         | 507            | ↓                             |
| Quarter ending September 2018    | 500            | ↓                             |
| Quarter ending December 2018     | 487            | ↓                             |
| Quarter ending March 2019        | 460            | ↓                             |
| <b>Variance since March 2018</b> | <b>(12.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 17                                | 56   |
| May       | 62                                | 125  |
| June      | 101                               | 186  |
| July      | 224                               | 281  |
| August    | 296                               | 346  |
| September | 414                               | 416  |
| October   | 479                               | 500  |
| November  | 538                               | 576  |
| December  | 561                               | 667  |
| January   | 674                               | 736  |
| February  | 771                               | 782  |
| March     | 810                               | 907  |
| April     | 841                               |      |
| May       | 841                               |      |
| June      | 841                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 602         | 5.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 57          | 7.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 392      | 602         | 65.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 28       | 57          | 49.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 632         | 1.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 632         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 632         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

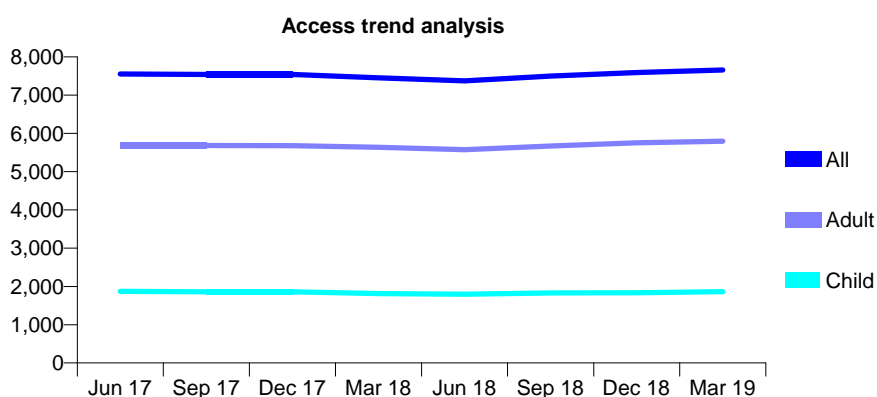
## Q70 - Vital Signs At a Glance Contract Report for 185523/0001 - March 2019

|                      |  |
|----------------------|--|
| Name or company name | Gull Coppice Dental Practice Partnership |
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/05/2015                               |
| Contract end date    |  |

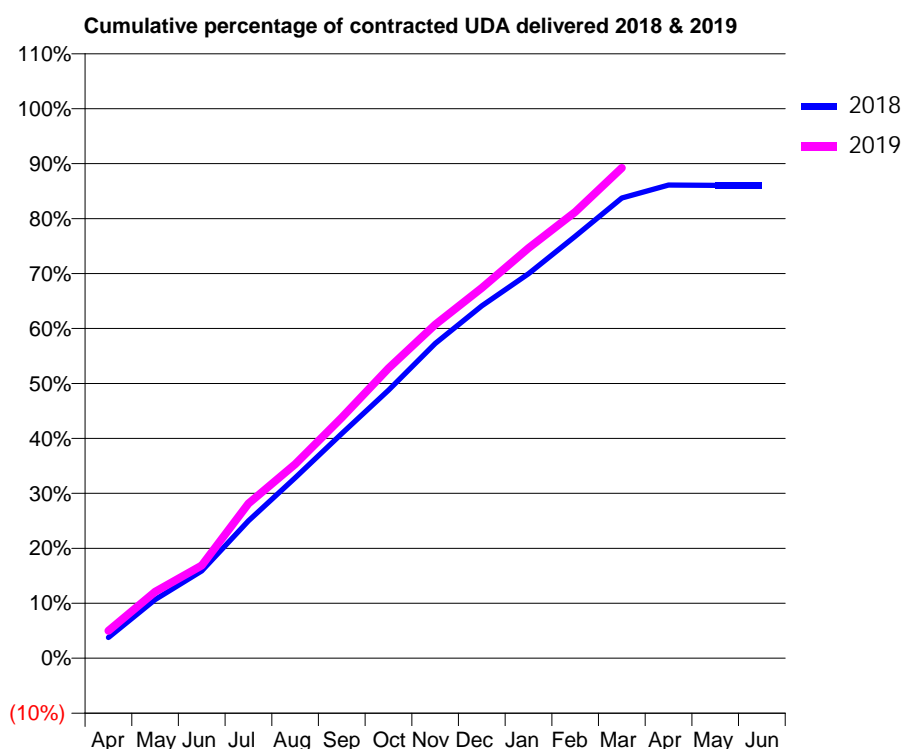
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,300      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £567,015.47 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,452       |                               |
| Quarter ending June 2018         | 7,370       | ↓                             |
| Quarter ending September 2018    | 7,497       | →                             |
| Quarter ending December 2018     | 7,589       | →                             |
| Quarter ending March 2019        | 7,658       | →                             |
| <b>Variance since March 2018</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 877    | 1,062  |
| May       | 2,483  | 2,574  |
| June      | 3,699  | 3,593  |
| July      | 5,826  | 5,995  |
| August    | 7,654  | 7,523  |
| September | 9,527  | 9,328  |
| October   | 11,362 | 11,242 |
| November  | 13,345 | 12,930 |
| December  | 14,939 | 14,349 |
| January   | 16,302 | 15,898 |
| February  | 17,888 | 17,297 |
| March     | 19,510 | 19,003 |
| April     | 20,061 |        |
| May       | 20,048 |        |
| June      | 20,048 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 105      | 2,526       | 4.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 465      | 7,432       | 6.3%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,438    | 2,526       | 56.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,589    | 7,432       | 61.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 176      | 9,653       | 1.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 9,653       | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 136      | 9,653       | 1.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

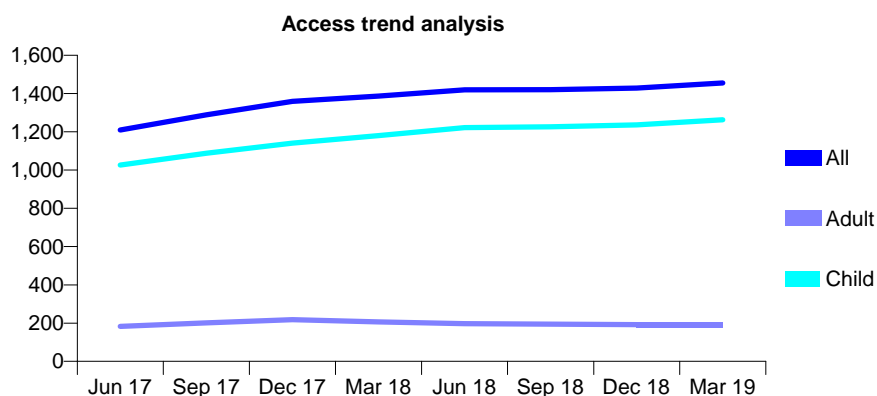
## Q70 - Vital Signs At a Glance Contract Report for 186406/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | Clear Dentistry |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 04/01/2016      |
| Contract end date    |                 |

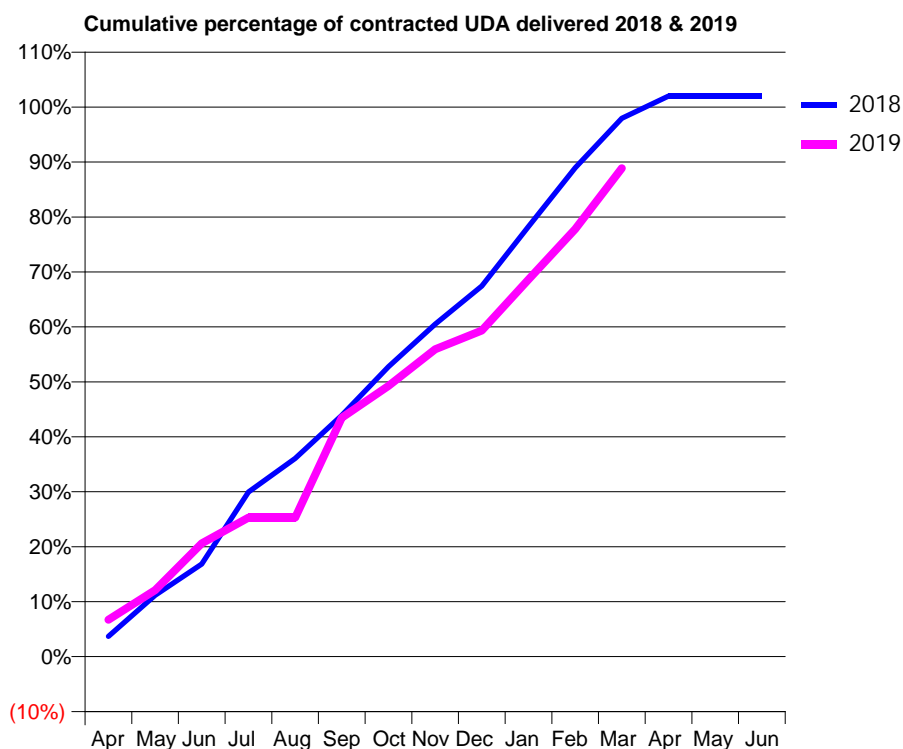
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,800      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £84,550.72 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,386       |                               |
| Quarter ending June 2018         | 1,419       | ↑                             |
| Quarter ending September 2018    | 1,420       | →                             |
| Quarter ending December 2018     | 1,428       | →                             |
| Quarter ending March 2019        | 1,455       | →                             |
| <b>Variance since March 2018</b> | <b>5.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 140                               | 255   |
| May       | 425                               | 460   |
| June      | 640                               | 784   |
| July      | 1,138                             | 961   |
| August    | 1,371                             | 961   |
| September | 1,668                             | 1,652 |
| October   | 2,005                             | 1,871 |
| November  | 2,300                             | 2,125 |
| December  | 2,562                             | 2,255 |
| January   | 2,974                             | 2,607 |
| February  | 3,380                             | 2,956 |
| March     | 3,722                             | 3,376 |
| April     | 3,876                             |       |
| May       | 3,876                             |       |
| June      | 3,876                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 111      | 2,088       | 5.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 25       | 186         | 13.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,482    | 2,088       | 71.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 134      | 186         | 72.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 51       | 2,184       | 2.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,184       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,184       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

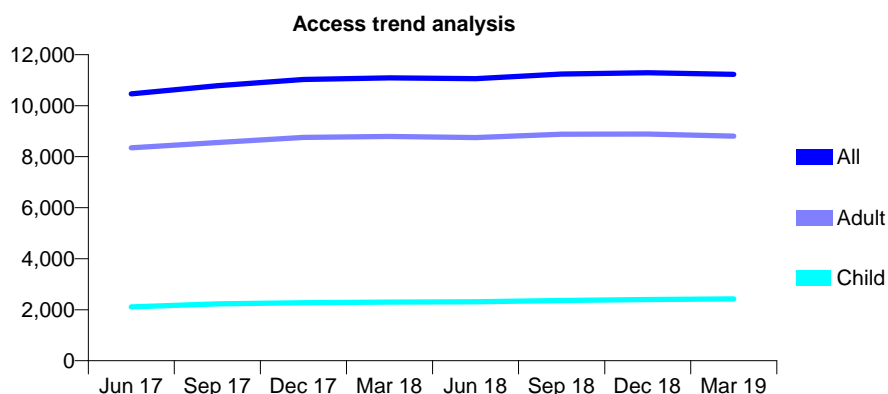
## Q70 - Vital Signs At a Glance Contract Report for 186511/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | Iosis Clinic Ltd |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 06/09/2010       |
| Contract end date    |                  |

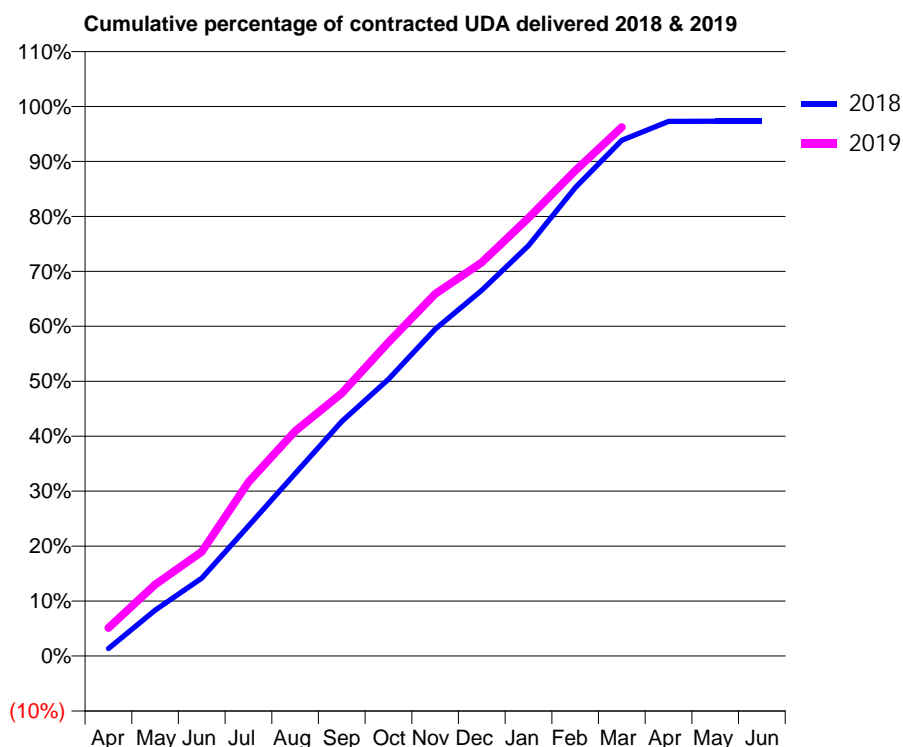
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 25,000        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,149,345.42 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 11,088      |                               |
| Quarter ending June 2018         | 11,062      | →                             |
| Quarter ending September 2018    | 11,241      | →                             |
| Quarter ending December 2018     | 11,290      | →                             |
| Quarter ending March 2019        | 11,231      | →                             |
| <b>Variance since March 2018</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 363                               | 1,278  |
| May       | 2,220                             | 3,254  |
| June      | 3,776                             | 4,742  |
| July      | 6,301                             | 7,908  |
| August    | 8,838                             | 10,231 |
| September | 11,356                            | 11,949 |
| October   | 13,403                            | 14,275 |
| November  | 15,834                            | 16,474 |
| December  | 17,711                            | 17,904 |
| January   | 19,872                            | 19,934 |
| February  | 22,687                            | 22,080 |
| March     | 24,975                            | 24,058 |
| April     | 25,885                            |        |
| May       | 25,894                            |        |
| June      | 25,895                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 212      | 3,440       | 6.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,664    | 10,992      | 15.1%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,030    | 3,440       | 59.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,709    | 10,992      | 42.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2,702    | 14,014      | 19.3%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 75       | 14,014      | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 110      | 14,014      | 0.8%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



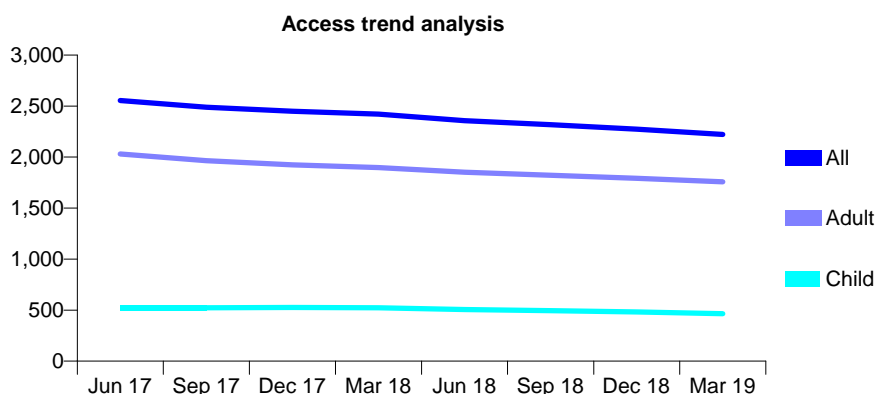
## Q70 - Vital Signs At a Glance Contract Report for 187291/0001 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | Karami & Motamedi |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/02/2014        |
| Contract end date    |                   |

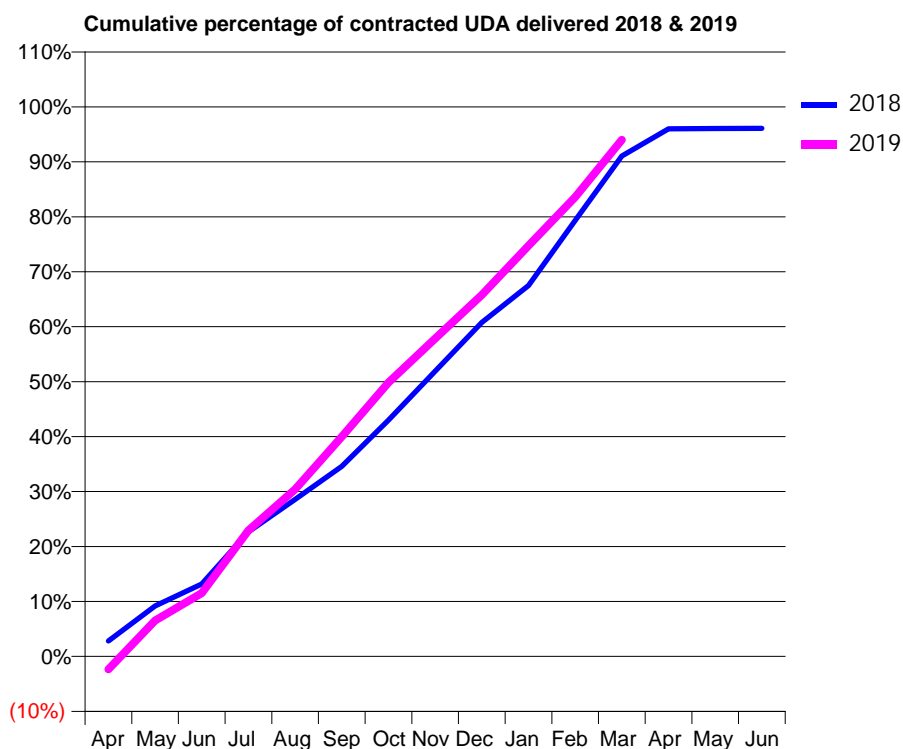
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,500       |
| Carry forward general activity (UDA)        | 285         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £125,605.53 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,422         |                               |
| Quarter ending June 2018         | 2,358         | ↓                             |
| Quarter ending September 2018    | 2,317         | ↓                             |
| Quarter ending December 2018     | 2,274         | ↓                             |
| Quarter ending March 2019        | 2,222         | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 205   | -130  |
| May       | 668   | 360   |
| June      | 957   | 633   |
| July      | 1,647 | 1,261 |
| August    | 2,076 | 1,673 |
| September | 2,513 | 2,199 |
| October   | 3,122 | 2,741 |
| November  | 3,770 | 3,182 |
| December  | 4,412 | 3,618 |
| January   | 4,902 | 4,111 |
| February  | 5,762 | 4,597 |
| March     | 6,612 | 5,170 |
| April     | 6,972 |       |
| May       | 6,976 |       |
| June      | 6,977 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 623         | 6.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 353      | 2,403       | 14.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 248      | 623         | 39.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,086    | 2,403       | 45.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 290      | 2,881       | 10.1%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 2,881       | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 2,881       | 0.8%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

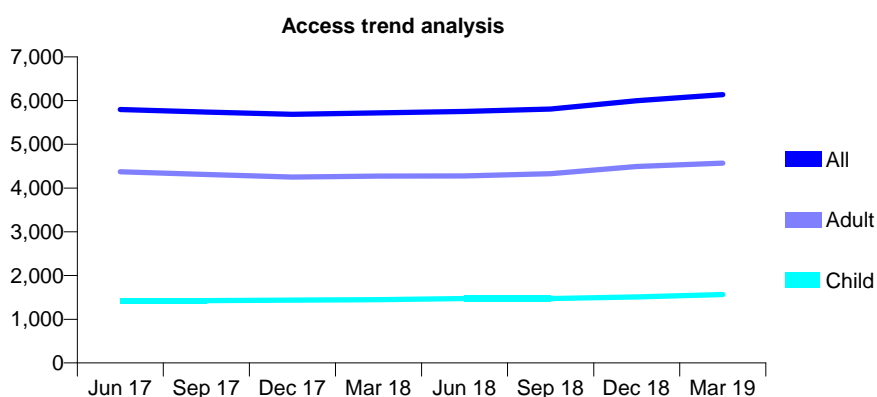
## Q70 - Vital Signs At a Glance Contract Report for 187453/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Chalet Hill Dental Centre |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/01/2013                |
| Contract end date    |                           |

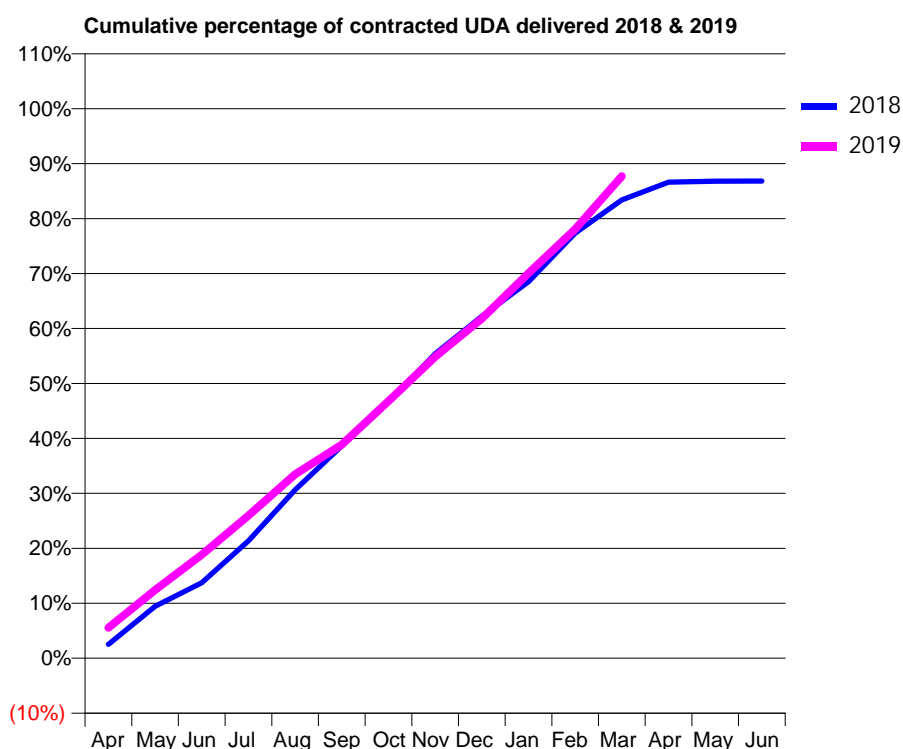
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £490,808.30 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,722       |                               |
| Quarter ending June 2018         | 5,751       | →                             |
| Quarter ending September 2018    | 5,805       | →                             |
| Quarter ending December 2018     | 5,997       | ↑                             |
| Quarter ending March 2019        | 6,135       | ↑                             |
| <b>Variance since March 2018</b> | <b>7.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 502    | 1,108  |
| May       | 1,890  | 2,482  |
| June      | 2,744  | 3,769  |
| July      | 4,271  | 5,194  |
| August    | 6,133  | 6,696  |
| September | 7,725  | 7,775  |
| October   | 9,324  | 9,354  |
| November  | 11,081 | 10,970 |
| December  | 12,449 | 12,359 |
| January   | 13,705 | 14,009 |
| February  | 15,476 | 15,619 |
| March     | 16,680 | 17,541 |
| April     | 17,326 |        |
| May       | 17,360 |        |
| June      | 17,362 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 206      | 2,539       | 8.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 779      | 6,621       | 11.8%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,557    | 2,539       | 61.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,833    | 6,621       | 57.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 691      | 8,861       | 7.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 65       | 8,861       | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 8,861       | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

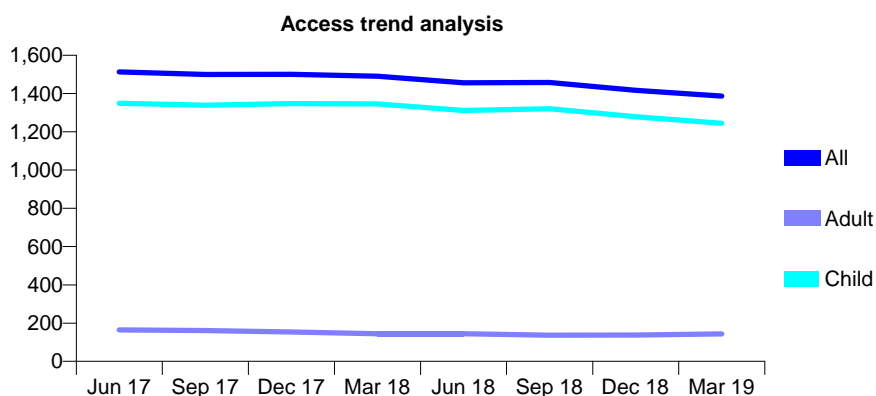
## Q70 - Vital Signs At a Glance Contract Report for 188492/0001 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Guinea Court Dental Partnership |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General and Orthodontic         |
| Contract start date  | 01/04/2011                      |
| Contract end date    |                                 |

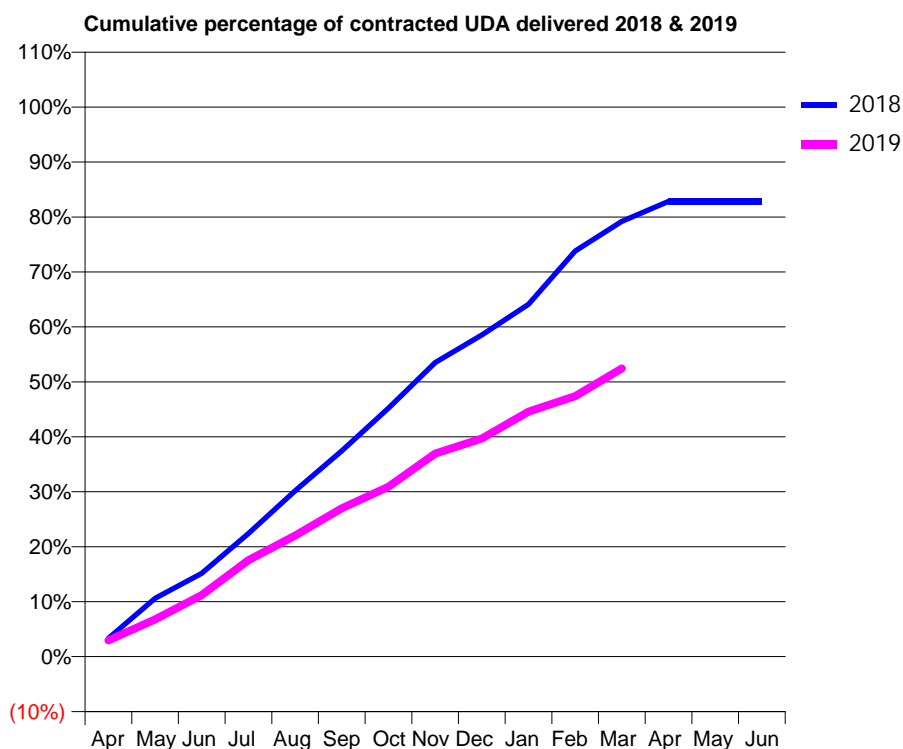
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 3,500       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 249         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £103,902.32 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,490         |                               |
| Quarter ending June 2018         | 1,456         | ↓                             |
| Quarter ending September 2018    | 1,458         | →                             |
| Quarter ending December 2018     | 1,417         | ↓                             |
| Quarter ending March 2019        | 1,387         | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 116                               | 103   |
| May       | 371                               | 237   |
| June      | 530                               | 392   |
| July      | 784                               | 614   |
| August    | 1,056                             | 772   |
| September | 1,310                             | 945   |
| October   | 1,583                             | 1,082 |
| November  | 1,873                             | 1,293 |
| December  | 2,049                             | 1,389 |
| January   | 2,244                             | 1,560 |
| February  | 2,583                             | 1,659 |
| March     | 2,772                             | 1,835 |
| April     | 2,900                             |       |
| May       | 2,900                             |       |
| June      | 2,900                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 116      | 1,744       | 6.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,240    | 1,744       | 71.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 1           | 0.0%     | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 41       | 1,596       | 2.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,596       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,596       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

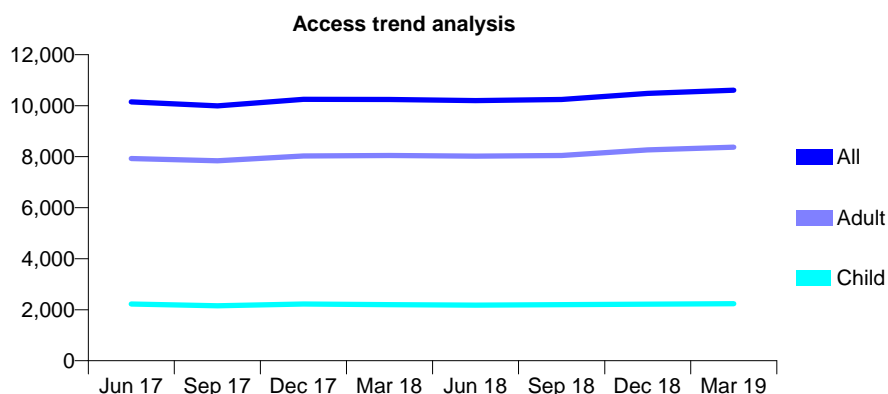
## Q70 - Vital Signs At a Glance Contract Report for 188530/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | Dr Elaine Weaver |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2009       |
| Contract end date    |                  |

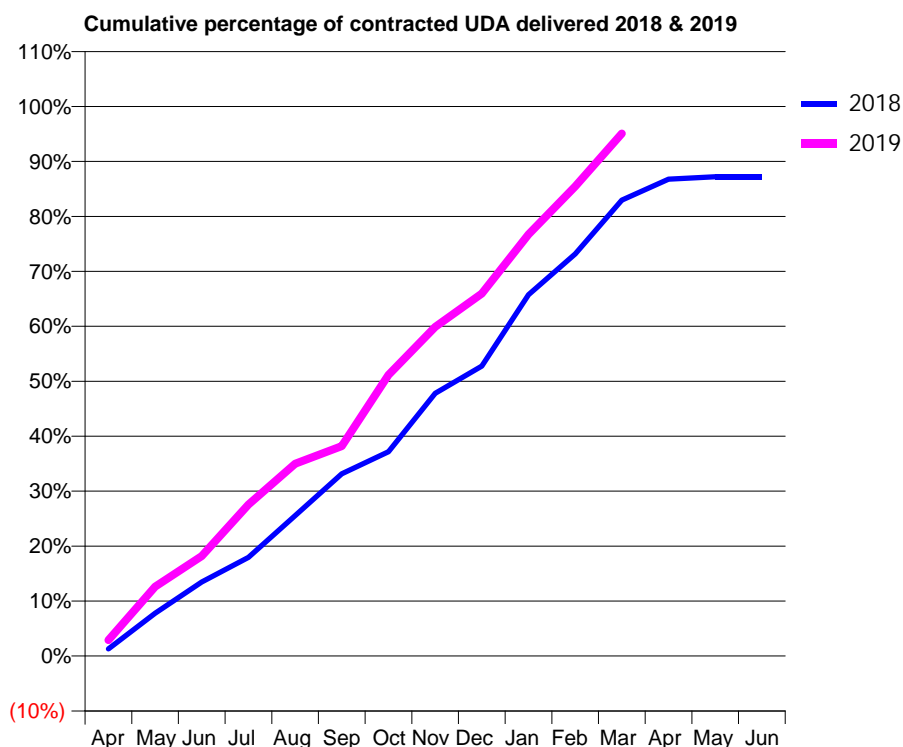
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,437      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £846,220.73 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 10,247      |                               |
| Quarter ending June 2018         | 10,198      | →                             |
| Quarter ending September 2018    | 10,240      | →                             |
| Quarter ending December 2018     | 10,481      | ↑                             |
| Quarter ending March 2019        | 10,605      | →                             |
| <b>Variance since March 2018</b> | <b>3.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 343                               | 770    |
| May       | 2,064                             | 3,337  |
| June      | 3,563                             | 4,810  |
| July      | 4,745                             | 7,293  |
| August    | 6,760                             | 9,257  |
| September | 8,764                             | 10,098 |
| October   | 9,832                             | 13,520 |
| November  | 12,636                            | 15,827 |
| December  | 13,946                            | 17,433 |
| January   | 17,380                            | 20,281 |
| February  | 19,349                            | 22,594 |
| March     | 21,933                            | 25,133 |
| April     | 22,939                            |        |
| May       | 23,056                            |        |
| June      | 23,056                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 158      | 3,205       | 4.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,690    | 11,752      | 14.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,828    | 3,205       | 57.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,364    | 11,752      | 45.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,514    | 14,389      | 10.5%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 146      | 14,389      | 1.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 85       | 14,389      | 0.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 13          | 84.6%    | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 13          | 84.6%    | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

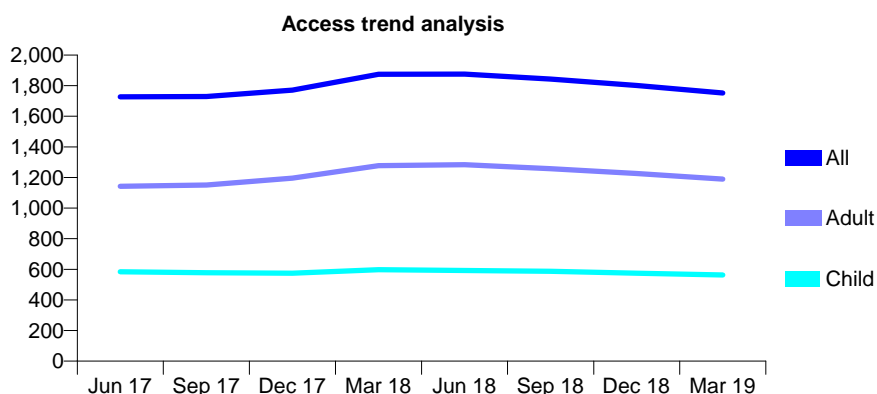
## Q70 - Vital Signs At a Glance Contract Report for 190195/0006 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Xeon Smiles UK Ltd      |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 09/06/2008              |
| Contract end date    |                         |

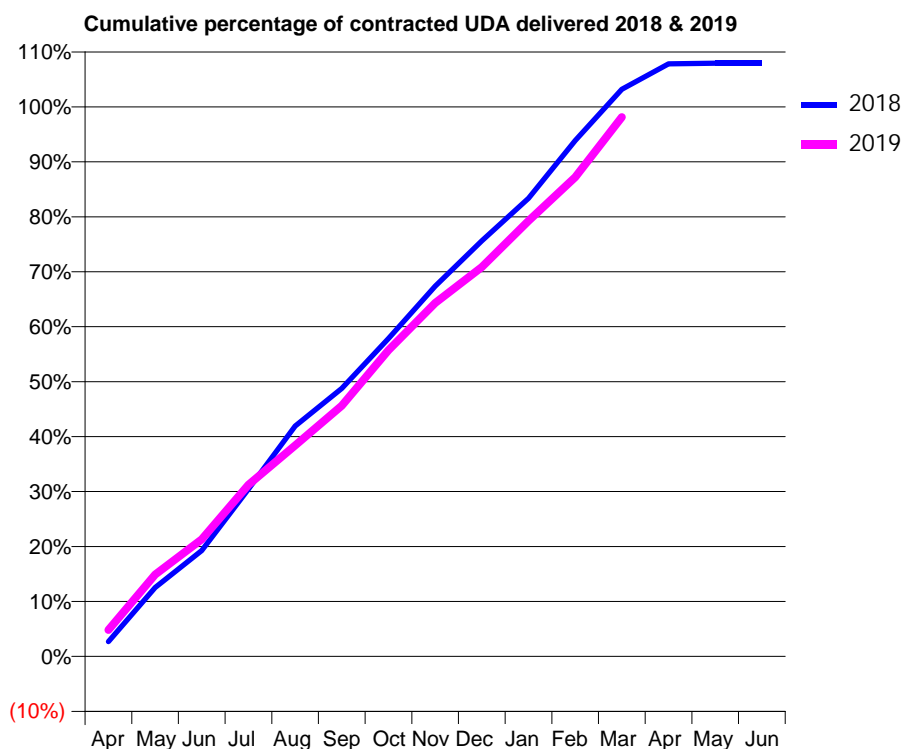
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,501       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 240         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £121,706.45 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,874         |                               |
| Quarter ending June 2018         | 1,876         | →                             |
| Quarter ending September 2018    | 1,844         | ↓                             |
| Quarter ending December 2018     | 1,802         | ↓                             |
| Quarter ending March 2019        | 1,752         | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 121                               | 217   |
| May       | 564                               | 671   |
| June      | 867                               | 958   |
| July      | 1,370                             | 1,407 |
| August    | 1,887                             | 1,728 |
| September | 2,195                             | 2,054 |
| October   | 2,605                             | 2,509 |
| November  | 3,032                             | 2,895 |
| December  | 3,403                             | 3,189 |
| January   | 3,753                             | 3,567 |
| February  | 4,225                             | 3,925 |
| March     | 4,645                             | 4,417 |
| April     | 4,854                             |       |
| May       | 4,858                             |       |
| June      | 4,858                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 918         | 6.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 210      | 1,763       | 11.9%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 621      | 918         | 67.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,188    | 1,763       | 67.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 175      | 2,556       | 6.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 2,556       | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 2,556       | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

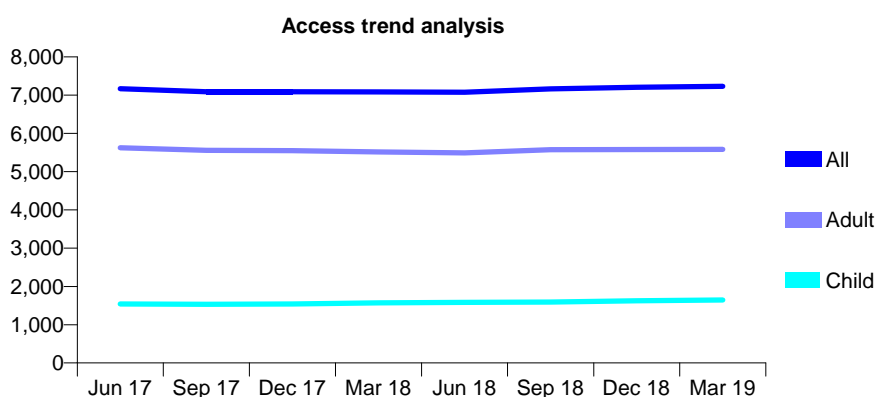
## Q70 - Vital Signs At a Glance Contract Report for 190233/0001 - March 2019

|                      |                    |
|----------------------|--------------------|
| Name or company name | Dentalcare Limited |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 13/12/2010         |
| Contract end date    |                    |

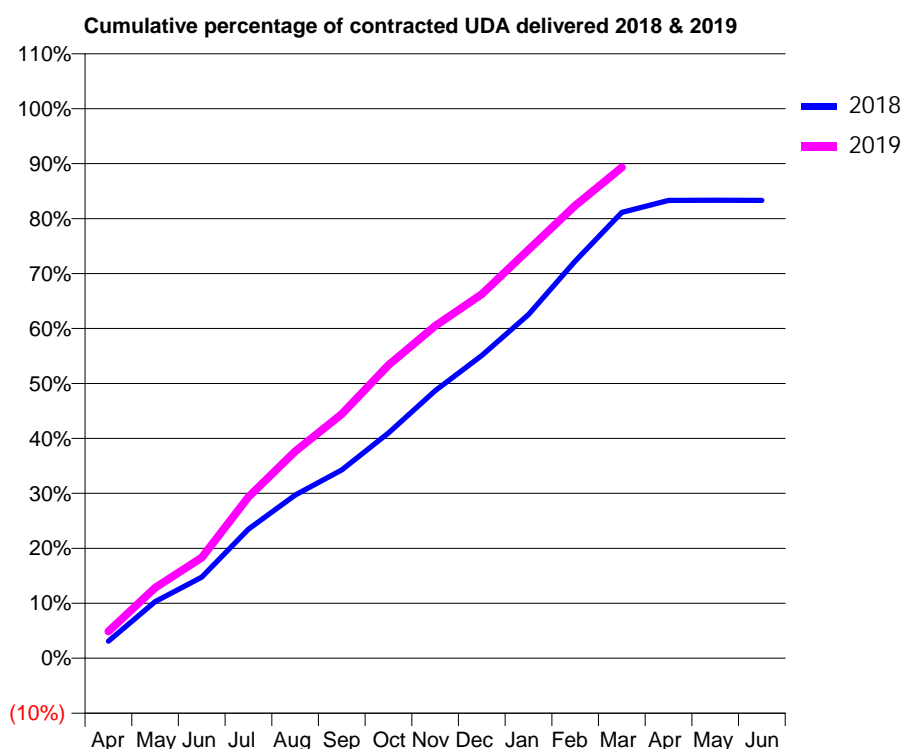
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,865      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £492,842.92 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,086       |                               |
| Quarter ending June 2018         | 7,074       | →                             |
| Quarter ending September 2018    | 7,164       | →                             |
| Quarter ending December 2018     | 7,207       | →                             |
| Quarter ending March 2019        | 7,230       | →                             |
| <b>Variance since March 2018</b> | <b>2.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 617    | 971    |
| May       | 2,047  | 2,549  |
| June      | 2,927  | 3,637  |
| July      | 4,664  | 5,833  |
| August    | 5,896  | 7,479  |
| September | 6,803  | 8,824  |
| October   | 8,142  | 10,591 |
| November  | 9,674  | 12,011 |
| December  | 10,945 | 13,157 |
| January   | 12,426 | 14,768 |
| February  | 14,356 | 16,366 |
| March     | 16,115 | 17,742 |
| April     | 16,548 |        |
| May       | 16,550 |        |
| June      | 16,549 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 133      | 2,528       | 5.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 882      | 7,638       | 11.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,732    | 2,528       | 68.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,343    | 7,638       | 56.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 853      | 9,950       | 8.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 80       | 9,950       | 0.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 9,950       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

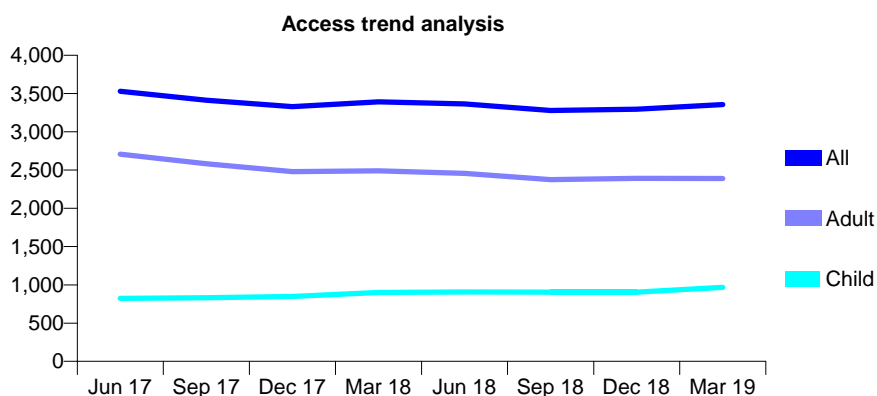
## Q70 - Vital Signs At a Glance Contract Report for 190543/0001 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | University of Portsmouth Services Limited |
| Contract type name   | PDS Plus Contract                         |
| Purpose of contract  | General                                   |
| Contract start date  | 01/09/2010                                |
| Contract end date    | 28/02/2023                                |

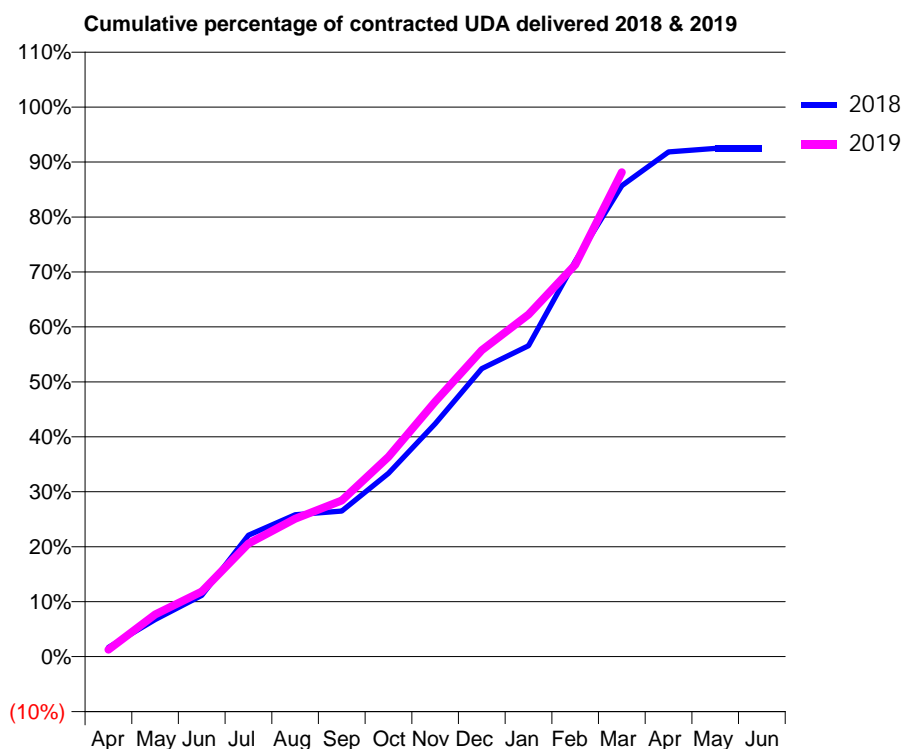
|   |        |
|---|--------|
| 18/19 Contracted general activity (UDA)     | 10,000 |
| Carry forward general activity (UDA)        | 0      |
| 18/19 Contracted orthodontic activity (UOA) | 0      |
| Carry forward orthodontic activity (UOA)    | 0      |
| Baseline contract value                     | £0.00  |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,391         |                               |
| Quarter ending June 2018         | 3,364         | →                             |
| Quarter ending September 2018    | 3,278         | ↓                             |
| Quarter ending December 2018     | 3,295         | →                             |
| Quarter ending March 2019        | 3,356         | →                             |
| <b>Variance since March 2018</b> | <b>(1.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 182                               | 128   |
| May       | 727                               | 767   |
| June      | 1,198                             | 1,182 |
| July      | 2,371                             | 2,059 |
| August    | 2,773                             | 2,510 |
| September | 2,842                             | 2,840 |
| October   | 3,579                             | 3,637 |
| November  | 4,550                             | 4,640 |
| December  | 5,624                             | 5,574 |
| January   | 6,073                             | 6,226 |
| February  | 7,722                             | 7,131 |
| March     | 9,199                             | 8,815 |
| April     | 9,857                             |       |
| May       | 9,924                             |       |
| June      | 9,925                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 1,018       | 9.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 717      | 2,830       | 25.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 362      | 1,018       | 35.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 991      | 2,830       | 35.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 823      | 3,529       | 23.3%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 3,529       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 3,529       | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

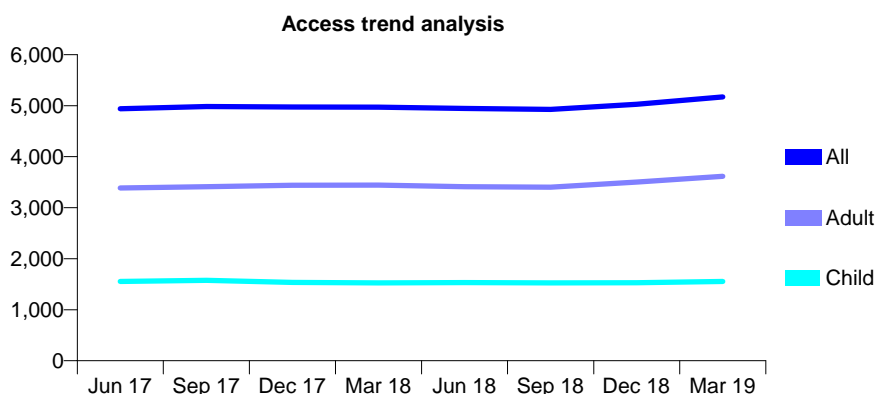
## Q70 - Vital Signs At a Glance Contract Report for 190985/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | Miss P Kotecha |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/12/2013     |
| Contract end date    |                |

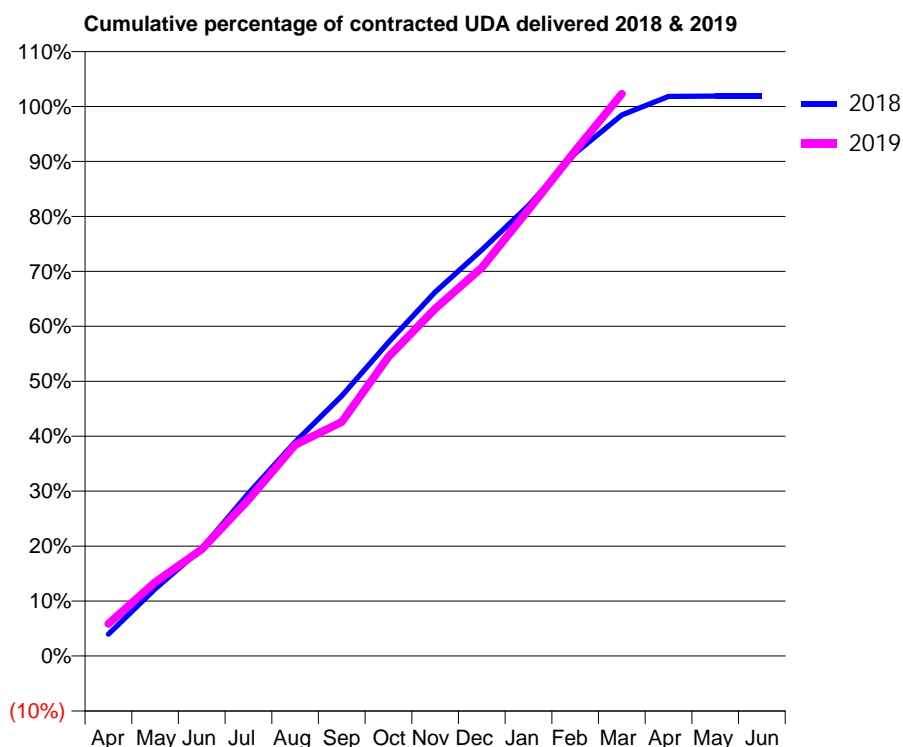
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,555      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £339,011.78 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,970       |                               |
| Quarter ending June 2018         | 4,946       | →                             |
| Quarter ending September 2018    | 4,927       | →                             |
| Quarter ending December 2018     | 5,030       | ↑                             |
| Quarter ending March 2019        | 5,172       | ↑                             |
| <b>Variance since March 2018</b> | <b>4.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 499                               | 735    |
| May       | 1,534                             | 1,688  |
| June      | 2,453                             | 2,438  |
| July      | 3,717                             | 3,569  |
| August    | 4,891                             | 4,824  |
| September | 5,944                             | 5,349  |
| October   | 7,167                             | 6,834  |
| November  | 8,316                             | 7,936  |
| December  | 9,279                             | 8,870  |
| January   | 10,292                            | 10,197 |
| February  | 11,488                            | 11,547 |
| March     | 12,360                            | 12,844 |
| April     | 12,787                            |        |
| May       | 12,793                            |        |
| June      | 12,792                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 112      | 2,532       | 4.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 354      | 4,844       | 7.3%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,723    | 2,532       | 68.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,916    | 4,844       | 60.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 268      | 7,144       | 3.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 7,144       | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 7,144       | 0.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



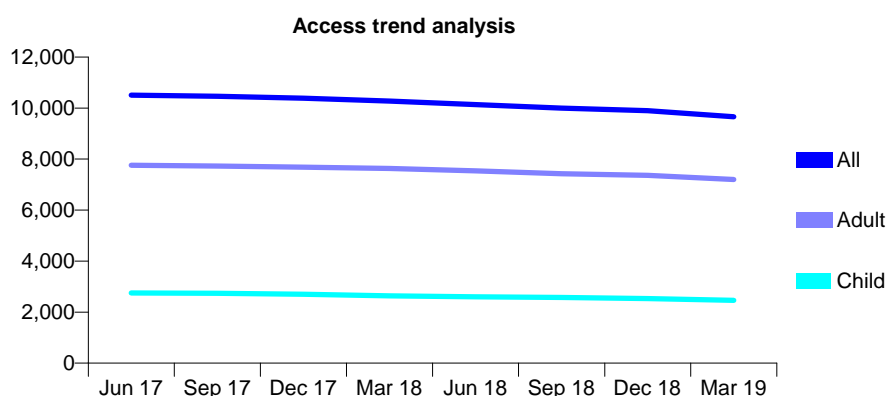
## Q70 - Vital Signs At a Glance Contract Report for 191183/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | SCA Healthcare |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 13/09/2008     |
| Contract end date    |                |

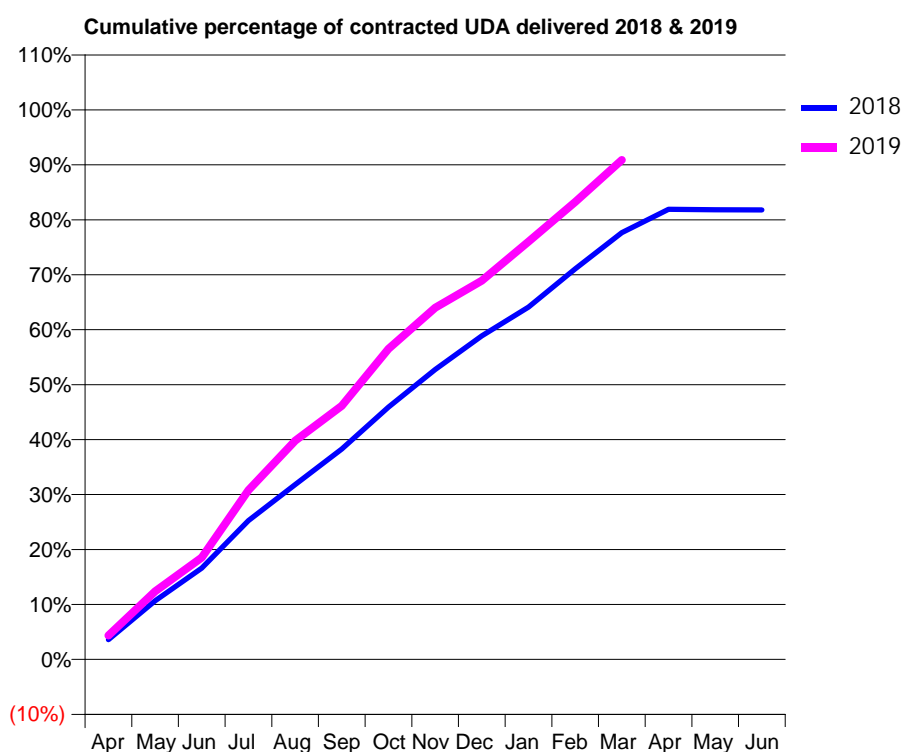
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,600      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £816,318.62 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 10,271        |                               |
| Quarter ending June 2018         | 10,136        | ↓                             |
| Quarter ending September 2018    | 10,002        | ↓                             |
| Quarter ending December 2018     | 9,900         | ↓                             |
| Quarter ending March 2019        | 9,661         | ↓                             |
| <b>Variance since March 2018</b> | <b>(5.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,300                             | 1,156  |
| May       | 3,861                             | 3,298  |
| June      | 6,001                             | 4,926  |
| July      | 9,124                             | 8,194  |
| August    | 11,490                            | 10,591 |
| September | 13,829                            | 12,276 |
| October   | 16,580                            | 15,031 |
| November  | 19,053                            | 17,026 |
| December  | 21,259                            | 18,337 |
| January   | 23,154                            | 20,221 |
| February  | 25,662                            | 22,146 |
| March     | 28,037                            | 24,172 |
| April     | 29,583                            |        |
| May       | 29,545                            |        |
| June      | 29,540                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 313      | 3,727       | 8.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,260    | 9,924       | 12.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,297    | 3,727       | 61.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,053    | 9,924       | 61.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 909      | 13,093      | 6.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 137      | 13,093      | 1.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 92       | 13,093      | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

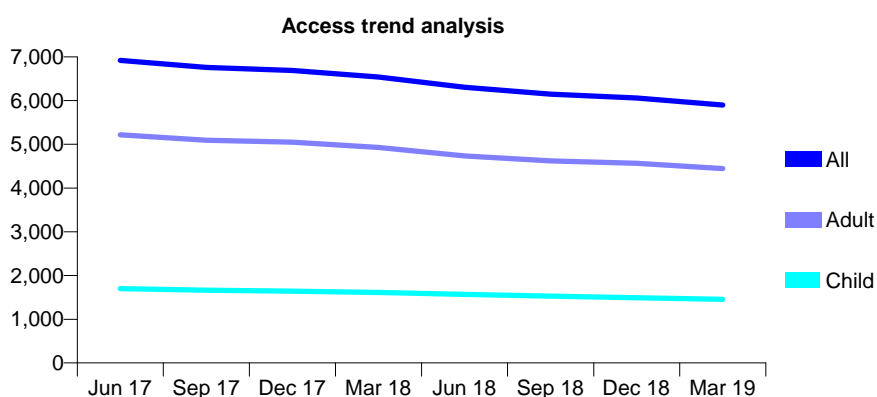
## Q70 - Vital Signs At a Glance Contract Report for 191183/0002 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | SCA Healthcare |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/10/2008     |
| Contract end date    |                |

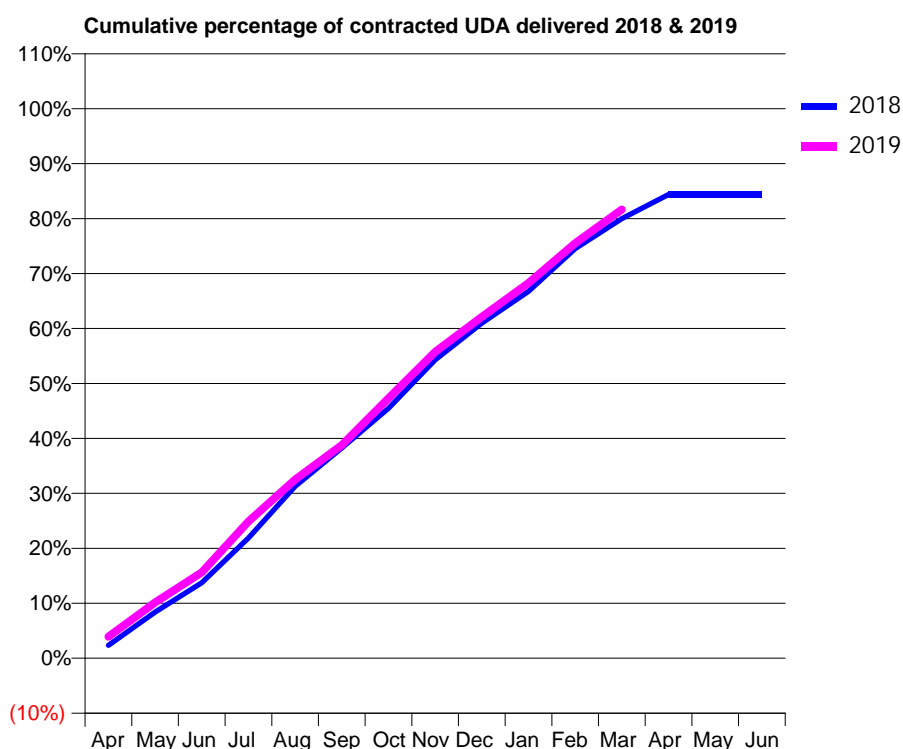
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,400      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £438,161.12 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 6,537         |                               |
| Quarter ending June 2018         | 6,305         | ↓                             |
| Quarter ending September 2018    | 6,148         | ↓                             |
| Quarter ending December 2018     | 6,059         | ↓                             |
| Quarter ending March 2019        | 5,898         | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2018   | 2019   |
| April                             | 493    | 723    |
| May                               | 1,768  | 1,867  |
| June                              | 2,885  | 2,871  |
| July                              | 4,595  | 4,580  |
| August                            | 6,572  | 5,981  |
| September                         | 8,032  | 7,137  |
| October                           | 9,550  | 8,704  |
| November                          | 11,402 | 10,259 |
| December                          | 12,805 | 11,430 |
| January                           | 14,019 | 12,563 |
| February                          | 15,654 | 13,900 |
| March                             | 16,796 | 15,025 |
| April                             | 17,720 |        |
| May                               | 17,720 |        |
| June                              | 17,720 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 197      | 2,225       | 8.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 904      | 6,241       | 14.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,406    | 2,225       | 63.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,449    | 6,241       | 55.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,046    | 8,117       | 12.9%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 8,117       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 32       | 8,117       | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

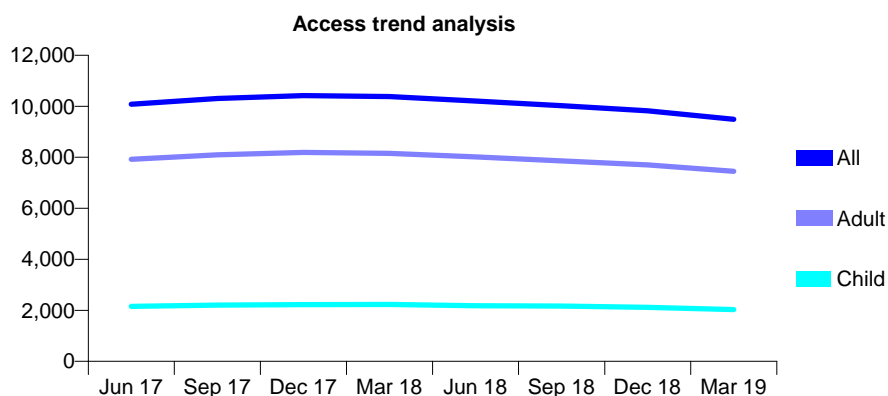
## Q70 - Vital Signs At a Glance Contract Report for 191183/0003 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | SCA Healthcare |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/10/2008     |
| Contract end date    |                |

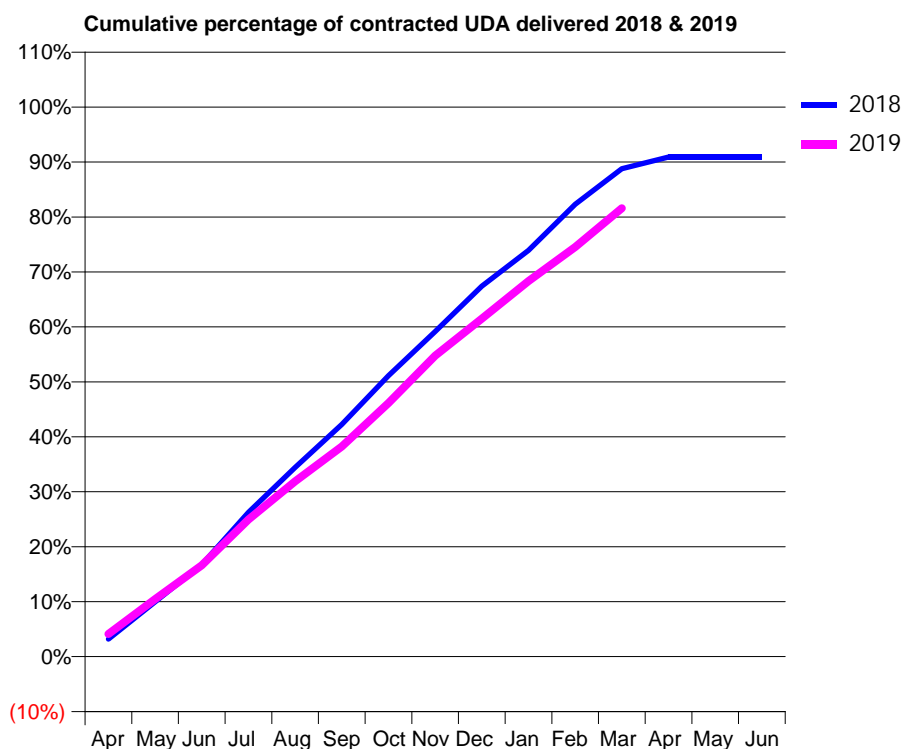
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £616,253.66 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 10,382        |                               |
| Quarter ending June 2018         | 10,203        | ↓                             |
| Quarter ending September 2018    | 10,023        | ↓                             |
| Quarter ending December 2018     | 9,823         | ↓                             |
| Quarter ending March 2019        | 9,485         | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 957                               | 908    |
| May       | 2,995                             | 2,301  |
| June      | 5,022                             | 3,655  |
| July      | 7,880                             | 5,492  |
| August    | 10,331                            | 7,020  |
| September | 12,671                            | 8,413  |
| October   | 15,333                            | 10,150 |
| November  | 17,752                            | 12,047 |
| December  | 20,222                            | 13,526 |
| January   | 22,181                            | 15,030 |
| February  | 24,690                            | 16,399 |
| March     | 26,637                            | 17,953 |
| April     | 27,268                            |        |
| May       | 27,271                            |        |
| June      | 27,272                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 152      | 2,890       | 5.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 881      | 9,051       | 9.7%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,887    | 2,890       | 65.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,031    | 9,051       | 55.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 632      | 10,335      | 6.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 10,335      | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 10,335      | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

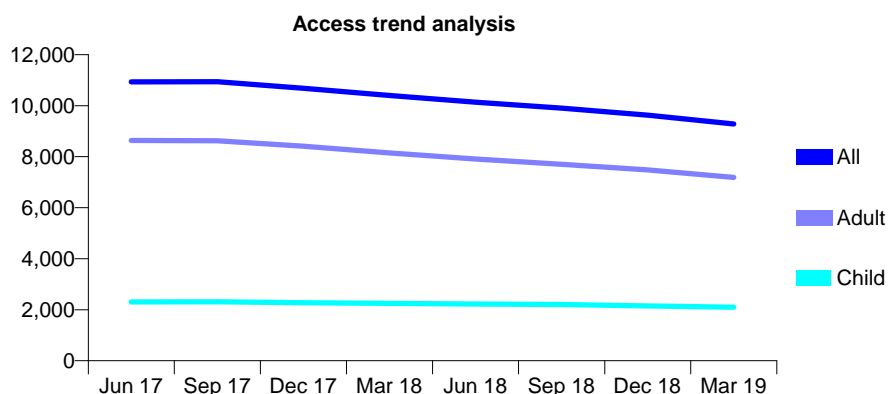
## Q70 - Vital Signs At a Glance Contract Report for 191183/0004 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | SCA Healthcare |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2011     |
| Contract end date    |                |

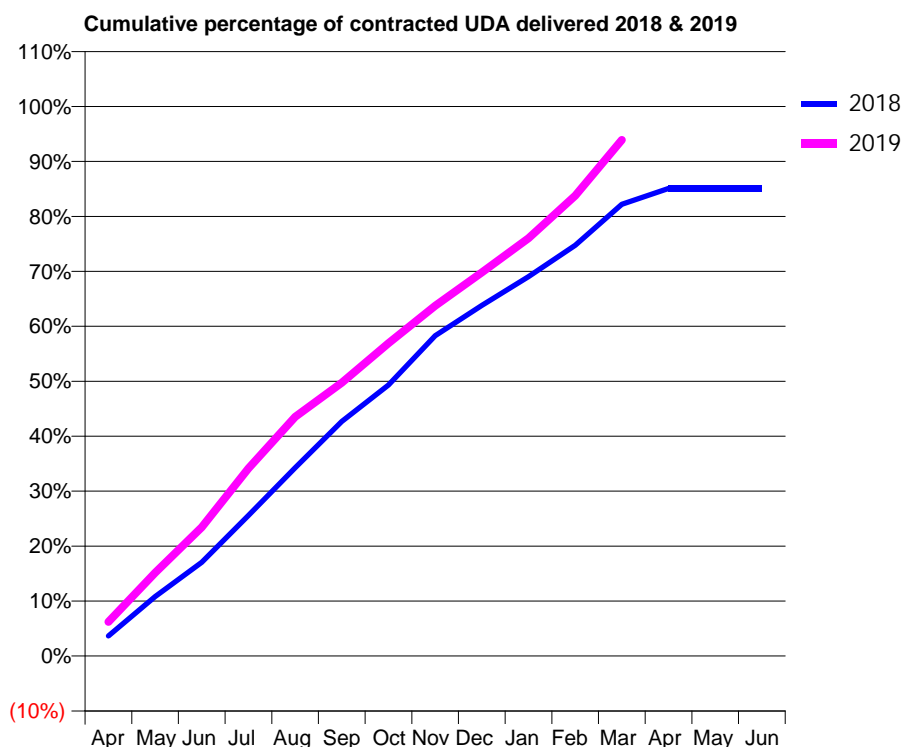
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £548,182.54 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 10,400         |                               |
| Quarter ending June 2018         | 10,137         | ↓                             |
| Quarter ending September 2018    | 9,908          | ↓                             |
| Quarter ending December 2018     | 9,628          | ↓                             |
| Quarter ending March 2019        | 9,283          | ↓                             |
| <b>Variance since March 2018</b> | <b>(10.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 1,094                             | 1,308  |
| May       | 3,244                             | 3,182  |
| June      | 5,117                             | 4,922  |
| July      | 7,676                             | 7,173  |
| August    | 10,278                            | 9,142  |
| September | 12,801                            | 10,442 |
| October   | 14,799                            | 11,954 |
| November  | 17,493                            | 13,384 |
| December  | 19,135                            | 14,655 |
| January   | 20,709                            | 15,964 |
| February  | 22,422                            | 17,595 |
| March     | 24,664                            | 19,719 |
| April     | 25,520                            |        |
| May       | 25,522                            |        |
| June      | 25,522                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 176      | 3,043       | 5.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,071    | 9,926       | 10.8%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,930    | 3,043       | 63.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,502    | 9,926       | 65.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,410    | 12,489      | 11.3%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 57       | 12,489      | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 12,489      | 0.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

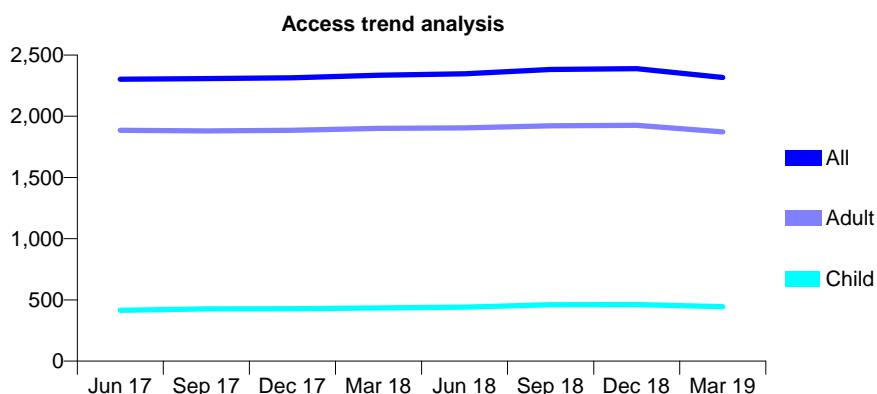
## Q70 - Vital Signs At a Glance Contract Report for 191302/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Mr M C Omar  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2013   |
| Contract end date    |              |

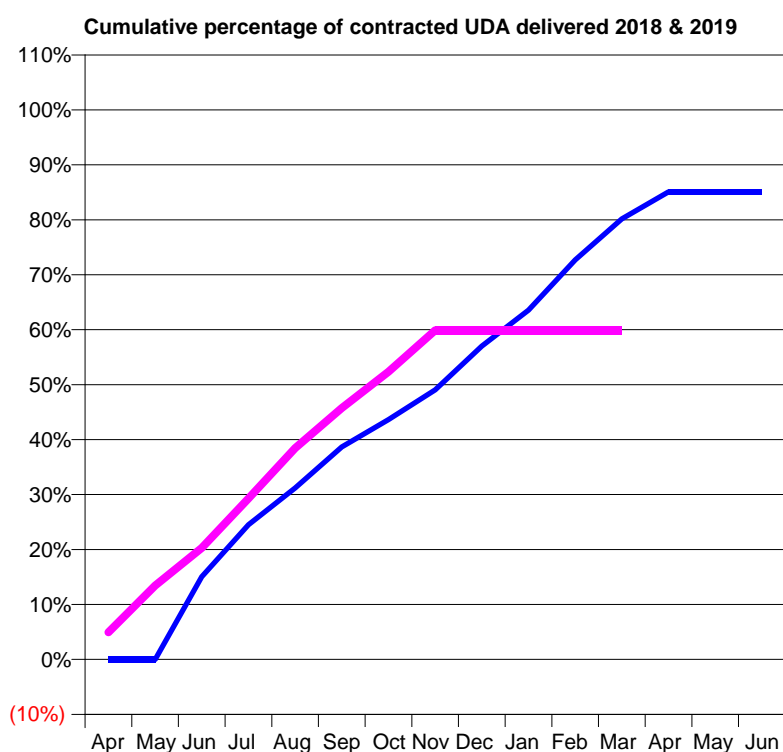
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,401       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £192,809.08 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,335         |                               |
| Quarter ending June 2018         | 2,347         | →                             |
| Quarter ending September 2018    | 2,383         | →                             |
| Quarter ending December 2018     | 2,389         | →                             |
| Quarter ending March 2019        | 2,318         | ↓                             |
| <b>Variance since March 2018</b> | <b>(0.7%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | -4    | 416   |
| May       | -4    | 1,130 |
| June      | 1,264 | 1,704 |
| July      | 2,060 | 2,460 |
| August    | 2,621 | 3,229 |
| September | 3,248 | 3,841 |
| October   | 3,667 | 4,398 |
| November  | 4,120 | 5,030 |
| December  | 4,789 | 5,030 |
| January   | 5,341 | 5,030 |
| February  | 6,108 | 5,030 |
| March     | 6,735 | 5,030 |
| April     | 7,146 |       |
| May       | 7,149 |       |
| June      | 7,149 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 535         | 4.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 183      | 2,000       | 9.2%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 356      | 535         | 66.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,131    | 2,000       | 56.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 111      | 2,399       | 4.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 2,399       | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 2,399       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

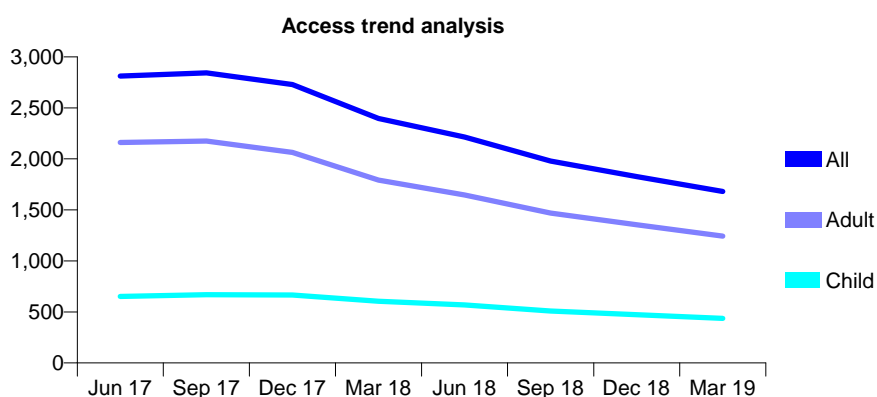
## Q70 - Vital Signs At a Glance Contract Report for 192317/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Smile Care Dorset Limited |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/01/2013                |
| Contract end date    |                           |

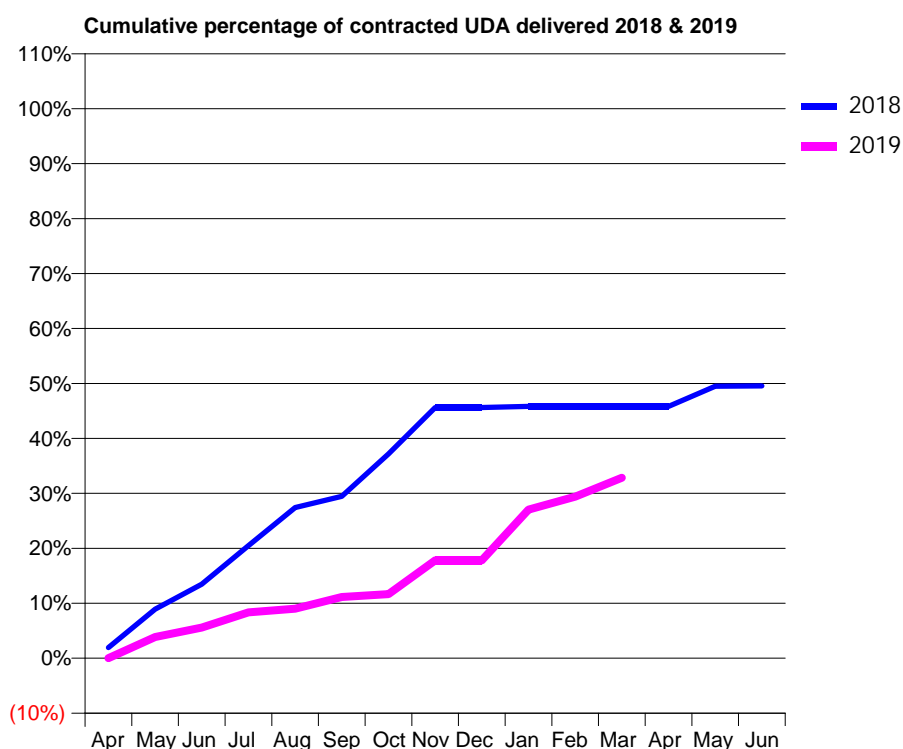
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 9,883       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £232,929.01 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 2,397          |                               |
| Quarter ending June 2018         | 2,214          | ↓                             |
| Quarter ending September 2018    | 1,978          | ↓                             |
| Quarter ending December 2018     | 1,827          | ↓                             |
| Quarter ending March 2019        | 1,680          | ↓                             |
| <b>Variance since March 2018</b> | <b>(29.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 194   | 0     |
| May                               | 883   | 383   |
| June                              | 1,332 | 552   |
| July                              | 2,026 | 826   |
| August                            | 2,710 | 892   |
| September                         | 2,909 | 1,103 |
| October                           | 3,675 | 1,152 |
| November                          | 4,510 | 1,761 |
| December                          | 4,510 | 1,761 |
| January                           | 4,530 | 2,674 |
| February                          | 4,530 | 2,904 |
| March                             | 4,530 | 3,246 |
| April                             | 4,530 |       |
| May                               | 4,891 |       |
| June                              | 4,895 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 462         | 5.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 117      | 1,314       | 8.9%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 159      | 462         | 34.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 453      | 1,314       | 34.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 166      | 1,409       | 11.8%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,409       | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 1,409       | 0.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

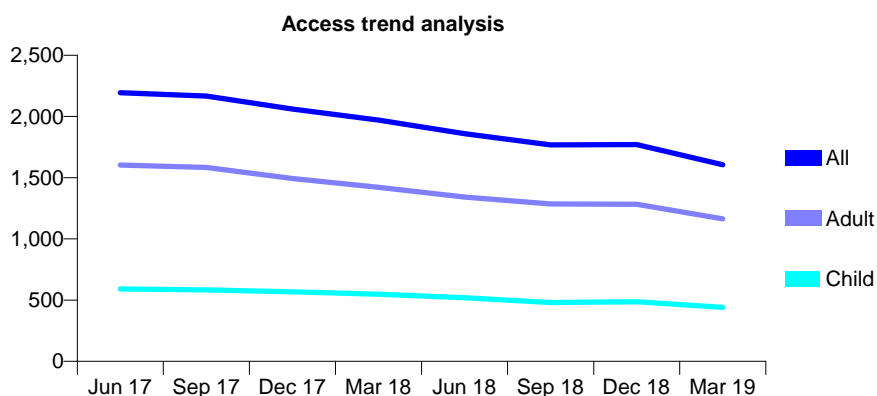
## Q70 - Vital Signs At a Glance Contract Report for 192317/0002 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Smile Care Dorset Limited |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/01/2013                |
| Contract end date    |                           |

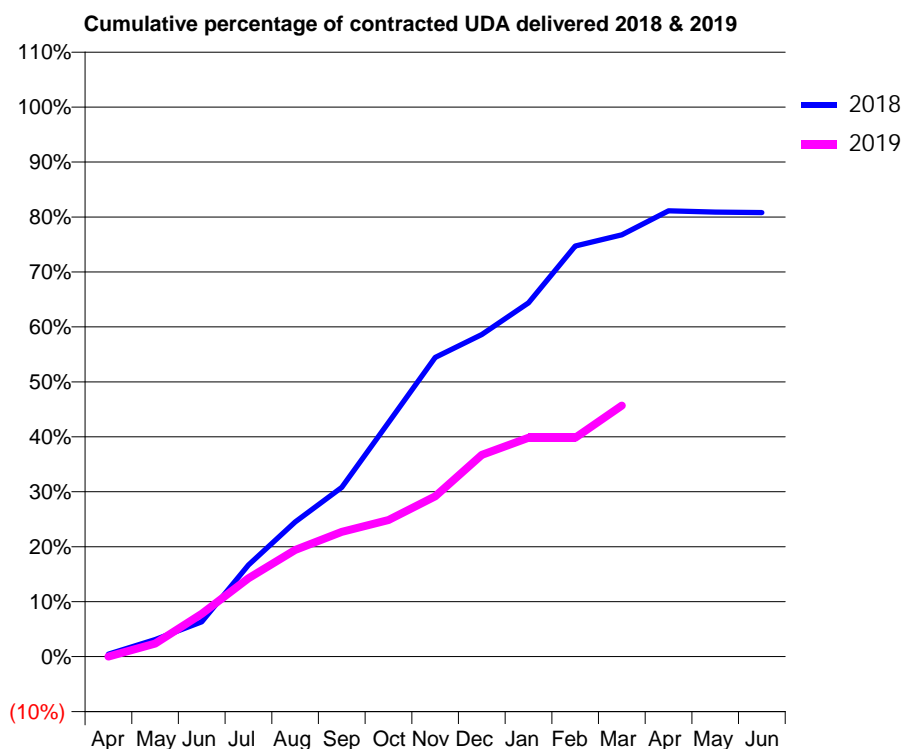
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £155,303.24 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 1,971          |                               |
| Quarter ending June 2018         | 1,860          | ↓                             |
| Quarter ending September 2018    | 1,767          | ↓                             |
| Quarter ending December 2018     | 1,771          | →                             |
| Quarter ending March 2019        | 1,606          | ↓                             |
| <b>Variance since March 2018</b> | <b>(18.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 31                                | 0     |
| May       | 218                               | 166   |
| June      | 445                               | 547   |
| July      | 1,168                             | 998   |
| August    | 1,715                             | 1,360 |
| September | 2,156                             | 1,589 |
| October   | 2,982                             | 1,741 |
| November  | 3,812                             | 2,040 |
| December  | 4,104                             | 2,569 |
| January   | 4,506                             | 2,789 |
| February  | 5,229                             | 2,789 |
| March     | 5,371                             | 3,199 |
| April     | 5,678                             |       |
| May       | 5,663                             |       |
| June      | 5,656                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 464         | 7.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 210      | 1,272       | 16.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 160      | 464         | 34.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 496      | 1,272       | 39.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 297      | 1,512       | 19.6%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 66       | 1,512       | 4.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,512       | 0.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

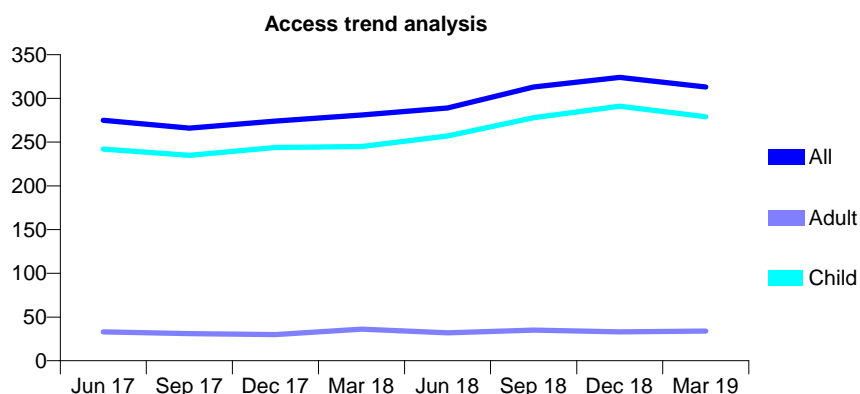
## Q70 - Vital Signs At a Glance Contract Report for 194085/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | PEZO LTD     |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2008   |
| Contract end date    |              |

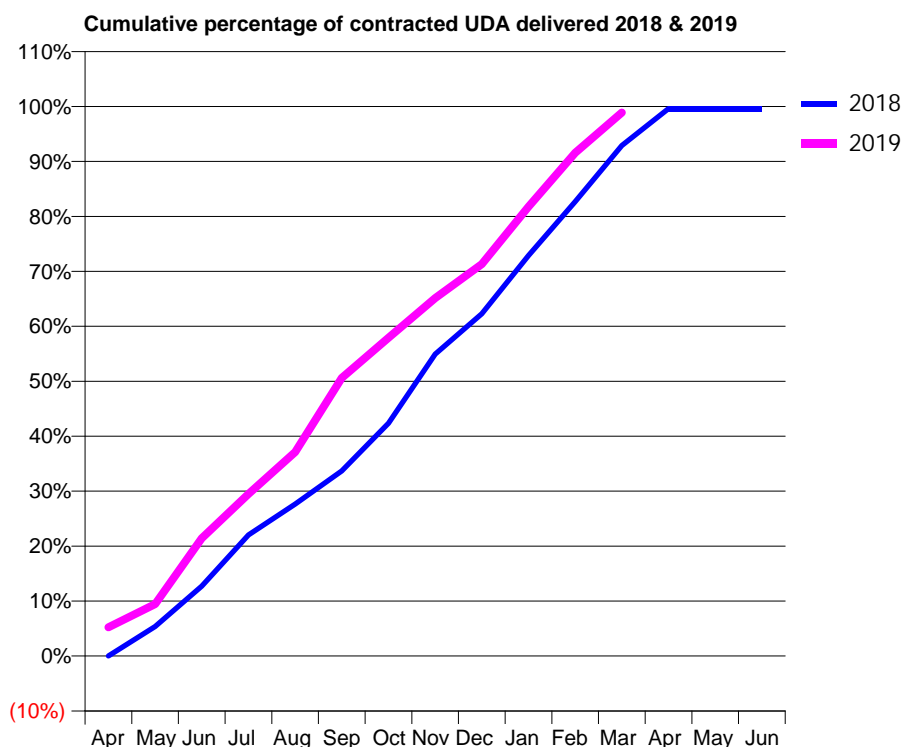
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 520        |
| Carry forward general activity (UDA)        | 2          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,882.33 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 281          |                               |
| Quarter ending June 2018         | 289          | ↑                             |
| Quarter ending September 2018    | 313          | ↑                             |
| Quarter ending December 2018     | 324          | ↑                             |
| Quarter ending March 2019        | 313          | ↓                             |
| <b>Variance since March 2018</b> | <b>11.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 27   |
| May       | 28                                | 49   |
| June      | 66                                | 111  |
| July      | 115                               | 153  |
| August    | 144                               | 193  |
| September | 175                               | 263  |
| October   | 220                               | 301  |
| November  | 286                               | 339  |
| December  | 324                               | 371  |
| January   | 379                               | 425  |
| February  | 430                               | 476  |
| March     | 483                               | 514  |
| April     | 518                               |      |
| May       | 518                               |      |
| June      | 518                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 429         | 3.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 17          | 0.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 276      | 429         | 64.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 13       | 17          | 76.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 418         | 2.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 418         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 418         | 0.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



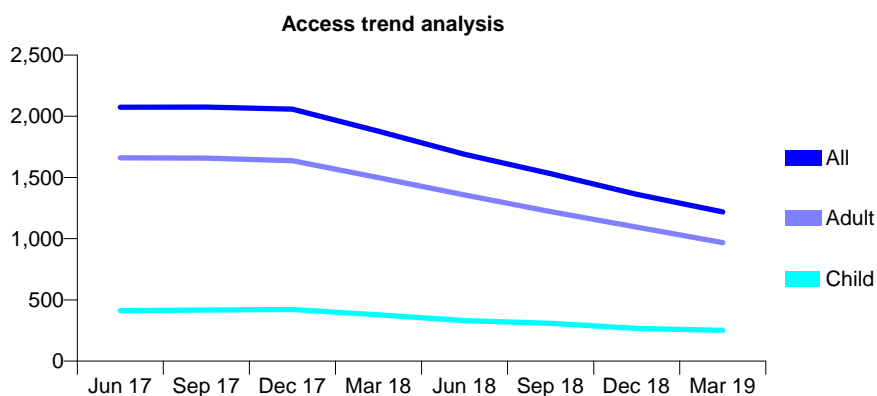
## Q70 - Vital Signs At a Glance Contract Report for 194158/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | Mrs DS Banuri |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2011    |
| Contract end date    |               |

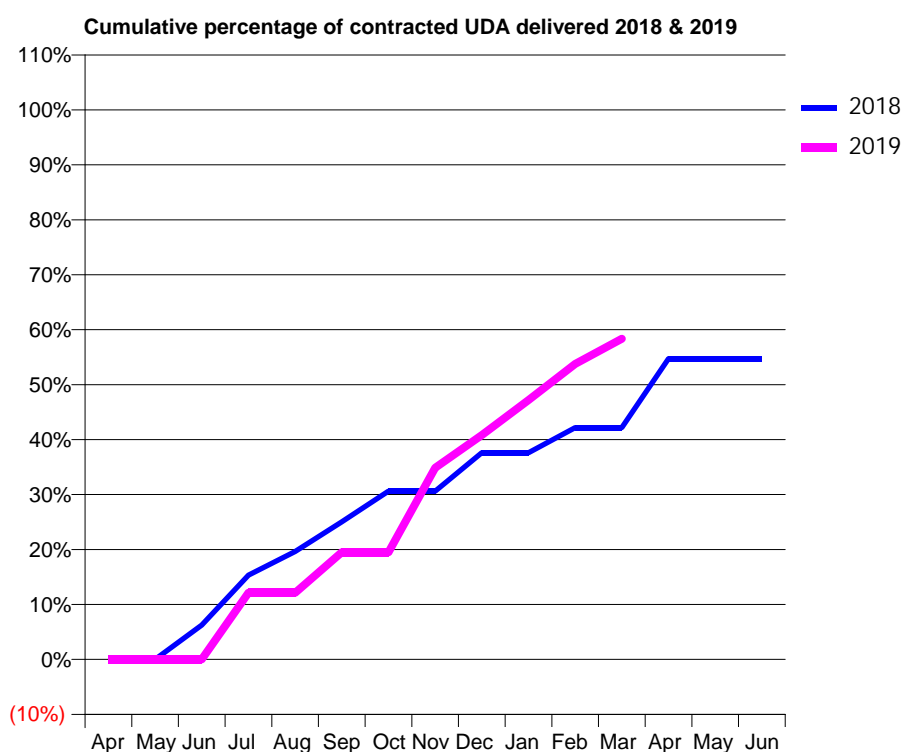
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 4,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £83,950.49 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 1,877          |                               |
| Quarter ending June 2018         | 1,690          | ↓                             |
| Quarter ending September 2018    | 1,531          | ↓                             |
| Quarter ending December 2018     | 1,362          | ↓                             |
| Quarter ending March 2019        | 1,220          | ↓                             |
| <b>Variance since March 2018</b> | <b>(35.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 0                                 | 0     |
| June      | 437                               | 0     |
| July      | 1,075                             | 486   |
| August    | 1,375                             | 486   |
| September | 1,752                             | 780   |
| October   | 2,143                             | 780   |
| November  | 2,143                             | 1,396 |
| December  | 2,632                             | 1,633 |
| January   | 2,632                             | 1,887 |
| February  | 2,952                             | 2,151 |
| March     | 2,952                             | 2,334 |
| April     | 3,831                             |       |
| May       | 3,831                             |       |
| June      | 3,831                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 339         | 2.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 90       | 989         | 9.1%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 214      | 339         | 63.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 465      | 989         | 47.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 54       | 833         | 6.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 833         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 833         | 1.9%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

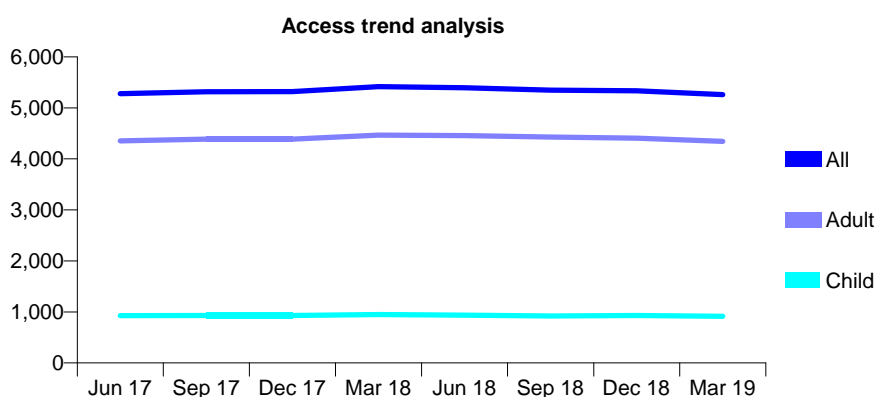
## Q70 - Vital Signs At a Glance Contract Report for 194808/0001 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | Paul Bester and Forbes Watson Limited Lia |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/07/2013                                |
| Contract end date    |   |

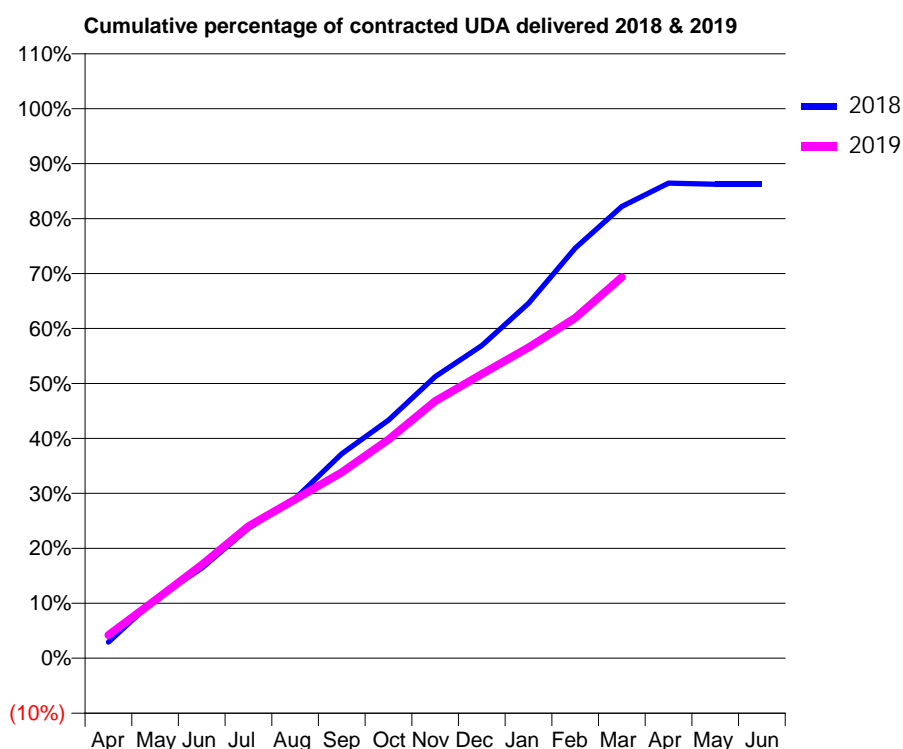
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £499,026.88 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,415         |                               |
| Quarter ending June 2018         | 5,395         | →                             |
| Quarter ending September 2018    | 5,349         | →                             |
| Quarter ending December 2018     | 5,335         | →                             |
| Quarter ending March 2019        | 5,260         | ↓                             |
| <b>Variance since March 2018</b> | <b>(2.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 554    | 802    |
| May       | 2,047  | 2,006  |
| June      | 3,116  | 3,231  |
| July      | 4,497  | 4,565  |
| August    | 5,522  | 5,495  |
| September | 7,071  | 6,431  |
| October   | 8,231  | 7,565  |
| November  | 9,734  | 8,886  |
| December  | 10,809 | 9,824  |
| January   | 12,271 | 10,742 |
| February  | 14,182 | 11,763 |
| March     | 15,620 | 13,169 |
| April     | 16,424 |        |
| May       | 16,388 |        |
| June      | 16,384 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 193      | 1,469       | 13.1%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 831      | 6,100       | 13.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 927      | 1,469       | 63.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,744    | 6,100       | 61.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 340      | 7,232       | 4.7%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 7,232       | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 7,232       | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

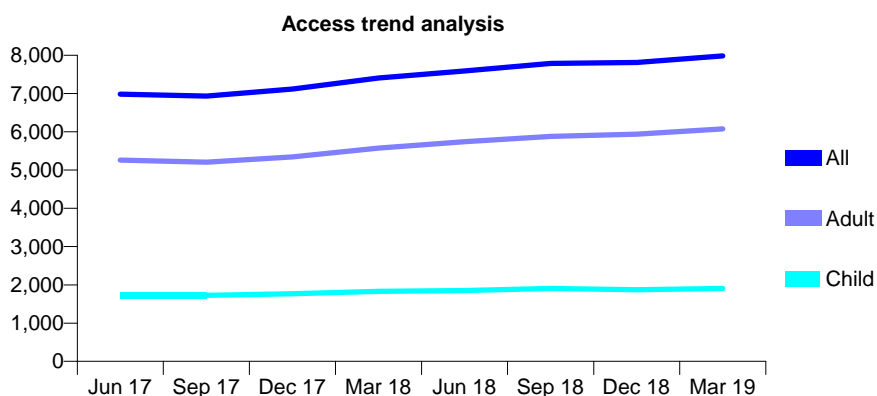
## Q70 - Vital Signs At a Glance Contract Report for 195871/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | Dental Group Ltd |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2012       |
| Contract end date    |                  |

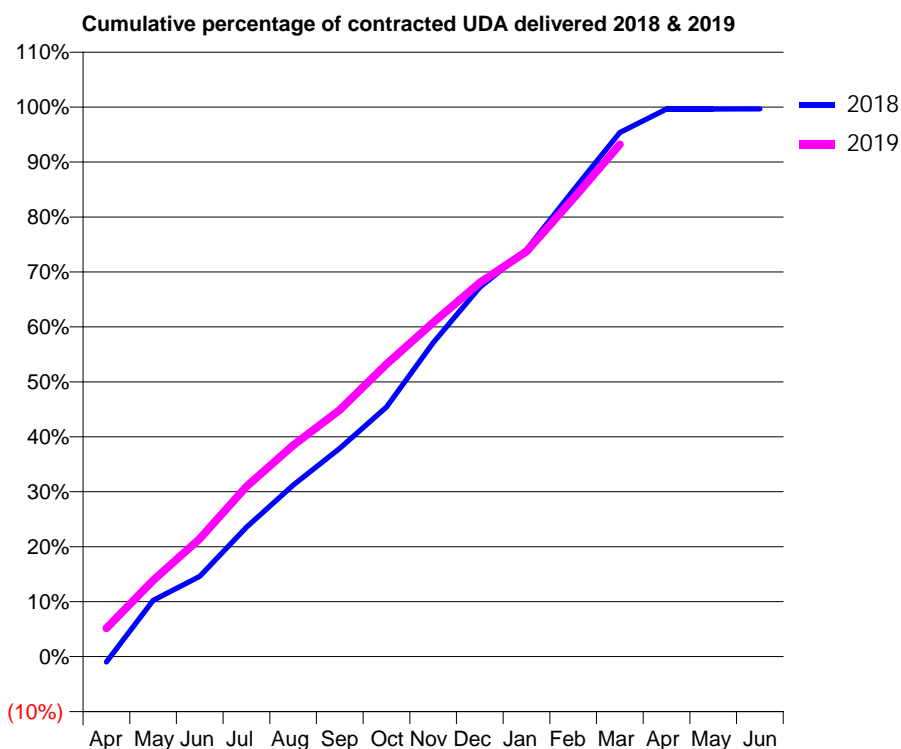
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 19,090      |
| Carry forward general activity (UDA)        | 62          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £548,372.25 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,405       |                               |
| Quarter ending June 2018         | 7,591       | ↑                             |
| Quarter ending September 2018    | 7,786       | ↑                             |
| Quarter ending December 2018     | 7,809       | →                             |
| Quarter ending March 2019        | 7,985       | ↑                             |
| <b>Variance since March 2018</b> | <b>7.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -190                              | 991    |
| May       | 1,956                             | 2,652  |
| June      | 2,790                             | 4,099  |
| July      | 4,497                             | 5,911  |
| August    | 5,961                             | 7,341  |
| September | 7,235                             | 8,574  |
| October   | 8,670                             | 10,161 |
| November  | 10,908                            | 11,607 |
| December  | 12,831                            | 12,986 |
| January   | 14,138                            | 14,078 |
| February  | 16,197                            | 15,906 |
| March     | 18,205                            | 17,792 |
| April     | 19,021                            |        |
| May       | 19,024                            |        |
| June      | 19,028                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 211      | 2,744       | 7.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,037    | 7,837       | 13.2%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,638    | 2,744       | 59.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,905    | 7,837       | 49.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 969      | 9,325       | 10.4%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 9,325       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 90       | 9,325       | 1.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

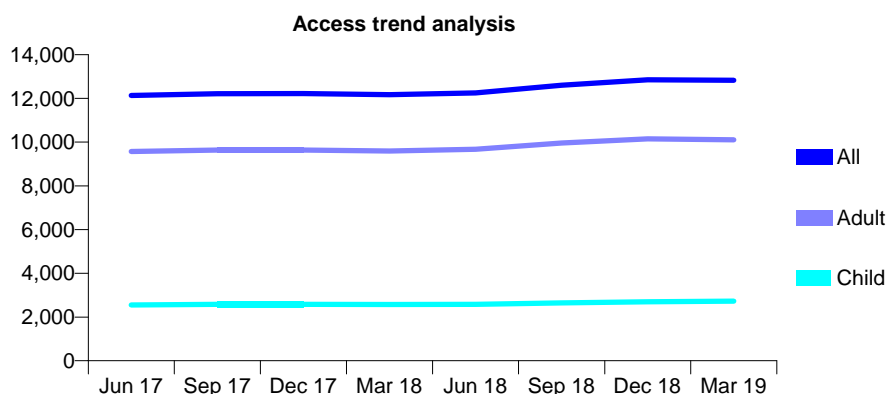
## Q70 - Vital Signs At a Glance Contract Report for 195901/0001 - March 2019

|                      |                    |
|----------------------|--------------------|
| Name or company name | Dr Anushika Brogan |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 08/09/2007         |
| Contract end date    |                    |

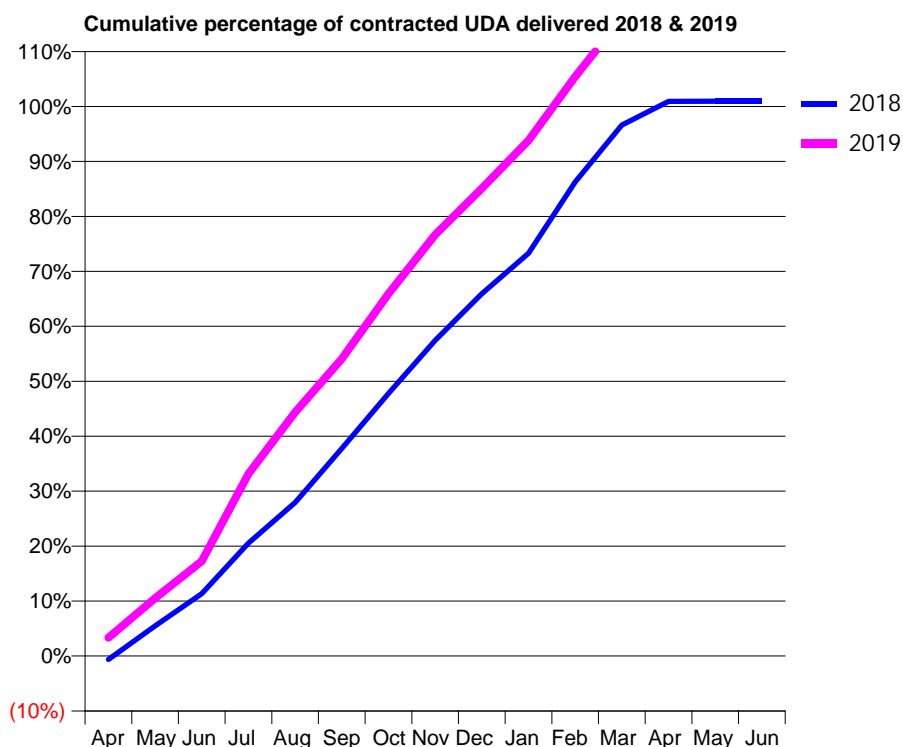
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 29,887      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £832,870.71 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 12,164      |                               |
| Quarter ending June 2018         | 12,251      | →                             |
| Quarter ending September 2018    | 12,602      | ↑                             |
| Quarter ending December 2018     | 12,849      | →                             |
| Quarter ending March 2019        | 12,824      | →                             |
| <b>Variance since March 2018</b> | <b>5.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -189                              | 994    |
| May       | 1,642                             | 3,146  |
| June      | 3,390                             | 5,162  |
| July      | 6,138                             | 9,910  |
| August    | 8,348                             | 13,262 |
| September | 11,292                            | 16,155 |
| October   | 14,275                            | 19,701 |
| November  | 17,173                            | 22,916 |
| December  | 19,704                            | 25,422 |
| January   | 21,910                            | 28,033 |
| February  | 25,787                            | 31,510 |
| March     | 28,879                            | 34,676 |
| April     | 30,160                            |        |
| May       | 30,171                            |        |
| June      | 30,173                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 202      | 4,225       | 4.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,571    | 13,080      | 12.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,683    | 4,225       | 63.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,256    | 13,080      | 47.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,743    | 16,812      | 10.4%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 86       | 16,812      | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 16,812      | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

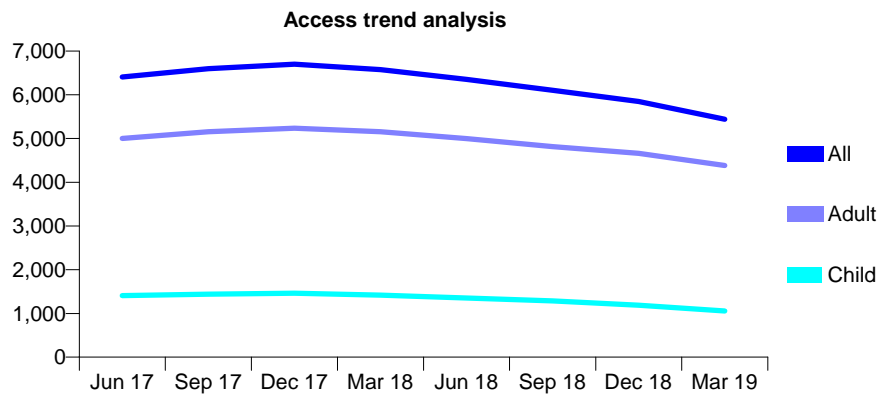
## Q70 - Vital Signs At a Glance Contract Report for 196398/0001 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | S Cowley, R Ingham and J Angelo |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/12/2010                      |
| Contract end date    |                                 |

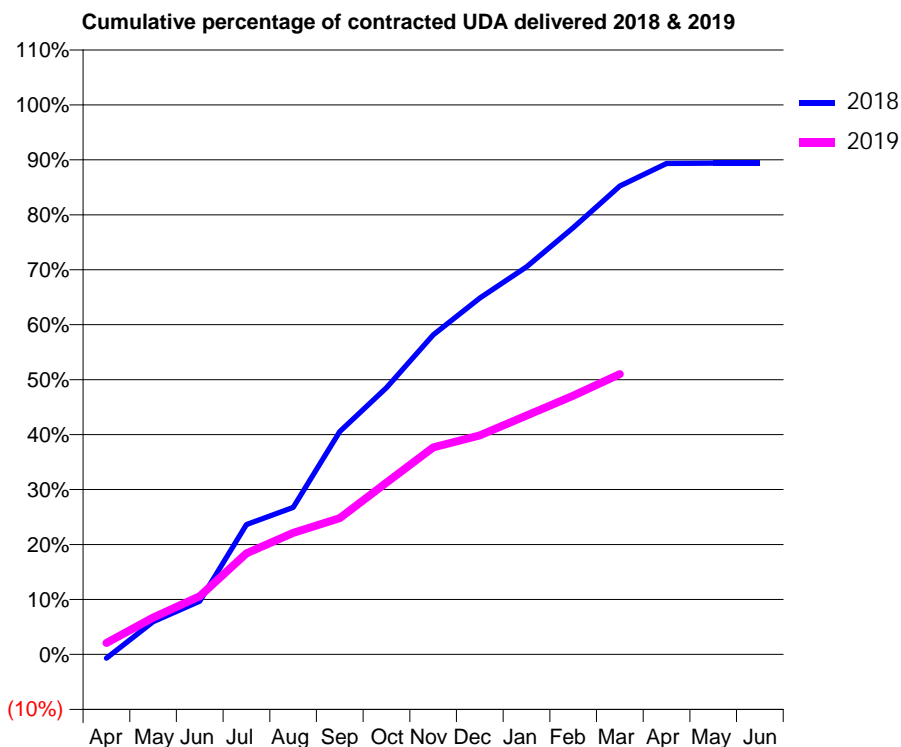
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 21,600      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £656,651.41 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 6,573          |                               |
| Quarter ending June 2018         | 6,351          | ↓                             |
| Quarter ending September 2018    | 6,102          | ↓                             |
| Quarter ending December 2018     | 5,849          | ↓                             |
| Quarter ending March 2019        | 5,439          | ↓                             |
| <b>Variance since March 2018</b> | <b>(17.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -141                              | 450    |
| May       | 1,166                             | 1,450  |
| June      | 1,902                             | 2,286  |
| July      | 4,631                             | 3,977  |
| August    | 5,243                             | 4,779  |
| September | 7,949                             | 5,362  |
| October   | 9,509                             | 6,754  |
| November  | 11,399                            | 8,138  |
| December  | 12,709                            | 8,611  |
| January   | 13,824                            | 9,390  |
| February  | 15,224                            | 10,168 |
| March     | 16,708                            | 11,018 |
| April     | 17,510                            |        |
| May       | 17,522                            |        |
| June      | 17,522                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 67       | 1,034       | 6.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 807      | 4,904       | 16.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 565      | 1,034       | 54.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,499    | 4,904       | 51.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 956      | 5,611       | 17.0%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 46       | 5,611       | 0.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 178      | 5,611       | 3.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

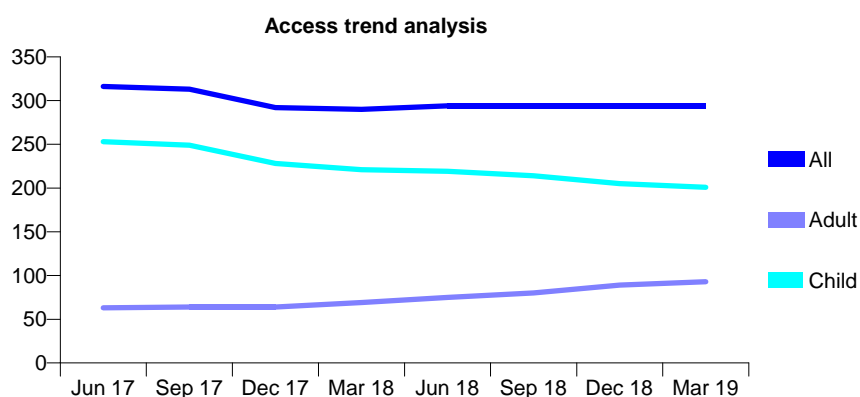
## Q70 - Vital Signs At a Glance Contract Report for 197556/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | M Sehat      |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 15/09/2010   |
| Contract end date    |              |

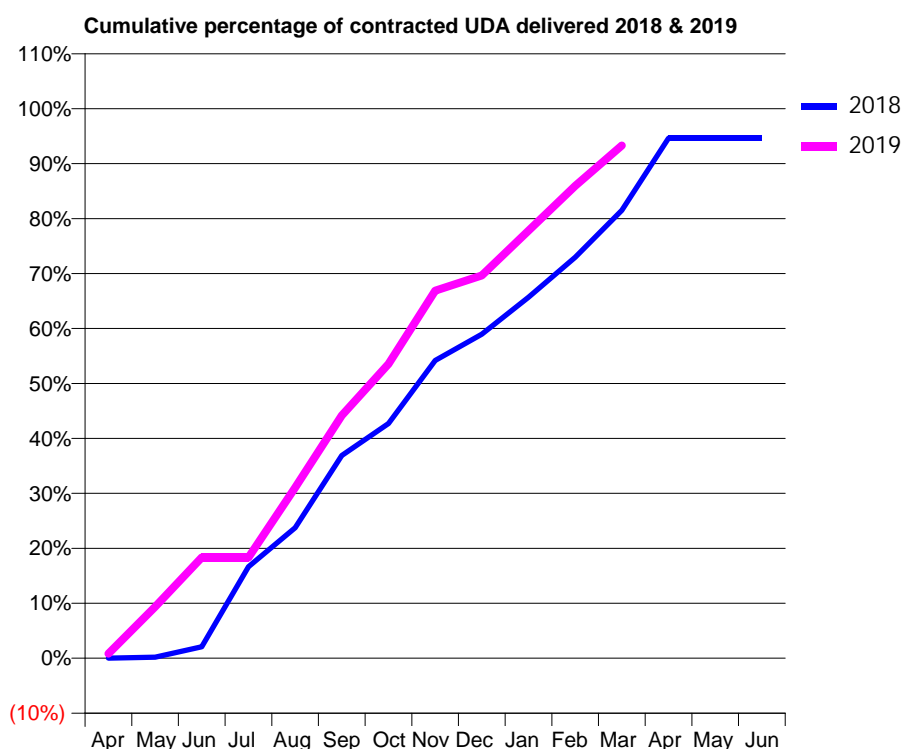
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 480        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,504.51 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 290         |                               |
| Quarter ending June 2018         | 294         | →                             |
| Quarter ending September 2018    | 294         | →                             |
| Quarter ending December 2018     | 294         | →                             |
| Quarter ending March 2019        | 294         | →                             |
| <b>Variance since March 2018</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2018 | 2019 |
| April                             | 0    | 4    |
| May                               | 1    | 45   |
| June                              | 10   | 88   |
| July                              | 80   | 88   |
| August                            | 114  | 149  |
| September                         | 177  | 212  |
| October                           | 205  | 257  |
| November                          | 260  | 321  |
| December                          | 283  | 334  |
| January                           | 315  | 373  |
| February                          | 350  | 413  |
| March                             | 391  | 448  |
| April                             | 454  |      |
| May                               | 454  |      |
| June                              | 454  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 314         | 2.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 67          | 7.5%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 214      | 314         | 68.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 20       | 67          | 29.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 346         | 1.2%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 346         | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 346         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

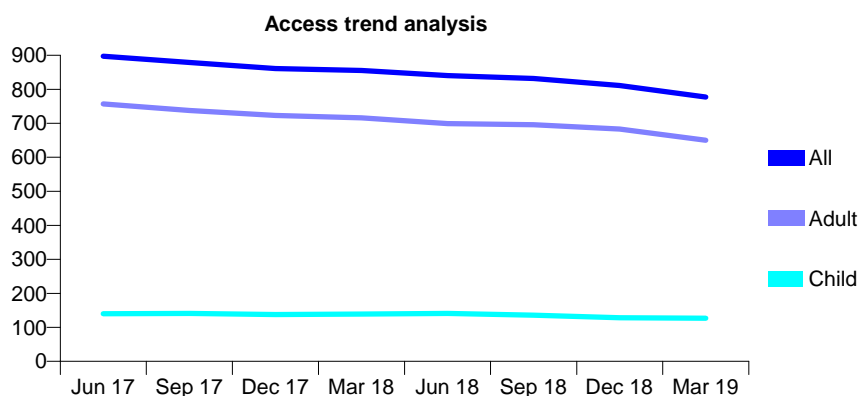
## Q70 - Vital Signs At a Glance Contract Report for 198528/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Littlemoor Dental Surgery |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 02/01/2015                |
| Contract end date    |                           |

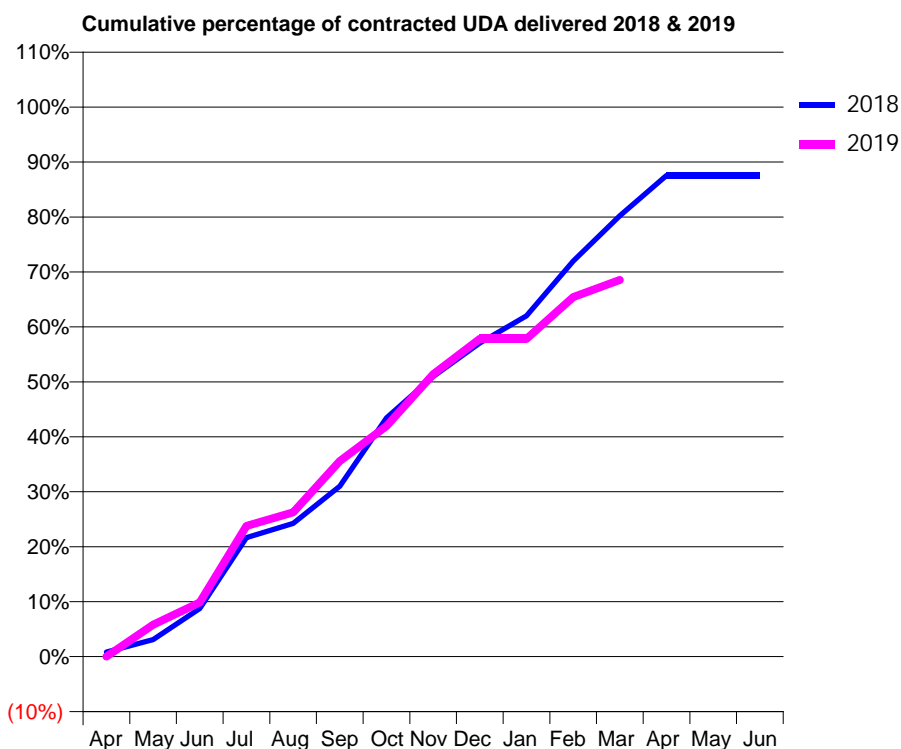
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,717       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £115,697.36 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 855           |                               |
| Quarter ending June 2018         | 840           | ↓                             |
| Quarter ending September 2018    | 832           | →                             |
| Quarter ending December 2018     | 811           | ↓                             |
| Quarter ending March 2019        | 777           | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 39                                | 0     |
| May       | 145                               | 274   |
| June      | 412                               | 465   |
| July      | 1,021                             | 1,121 |
| August    | 1,144                             | 1,238 |
| September | 1,463                             | 1,678 |
| October   | 2,049                             | 1,979 |
| November  | 2,404                             | 2,424 |
| December  | 2,692                             | 2,728 |
| January   | 2,925                             | 2,728 |
| February  | 3,394                             | 3,087 |
| March     | 3,784                             | 3,233 |
| April     | 4,131                             |       |
| May       | 4,131                             |       |
| June      | 4,131                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 140         | 12.1%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 231      | 974         | 23.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 79       | 140         | 56.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 517      | 974         | 53.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 81       | 1,039       | 7.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 1,039       | 2.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 1,039       | 2.9%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

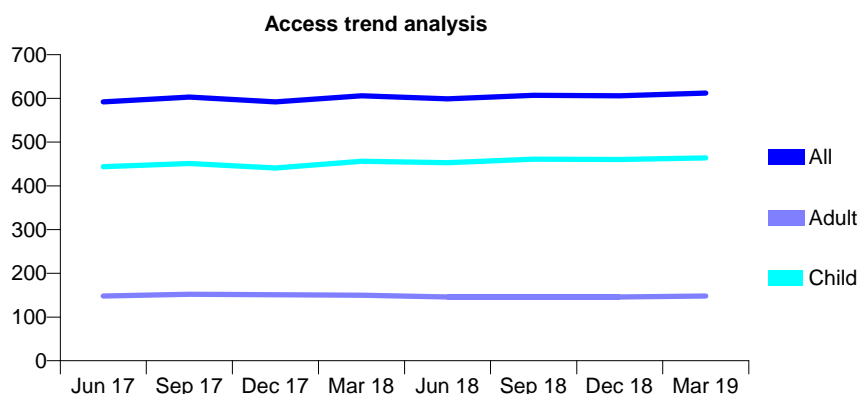
## Q70 - Vital Signs At a Glance Contract Report for 198714/0001 - March 2019

|                      |                      |
|----------------------|----------------------|
| Name or company name | Dr Uzma Rashid Ahmed |
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/05/2014           |
| Contract end date    |                      |

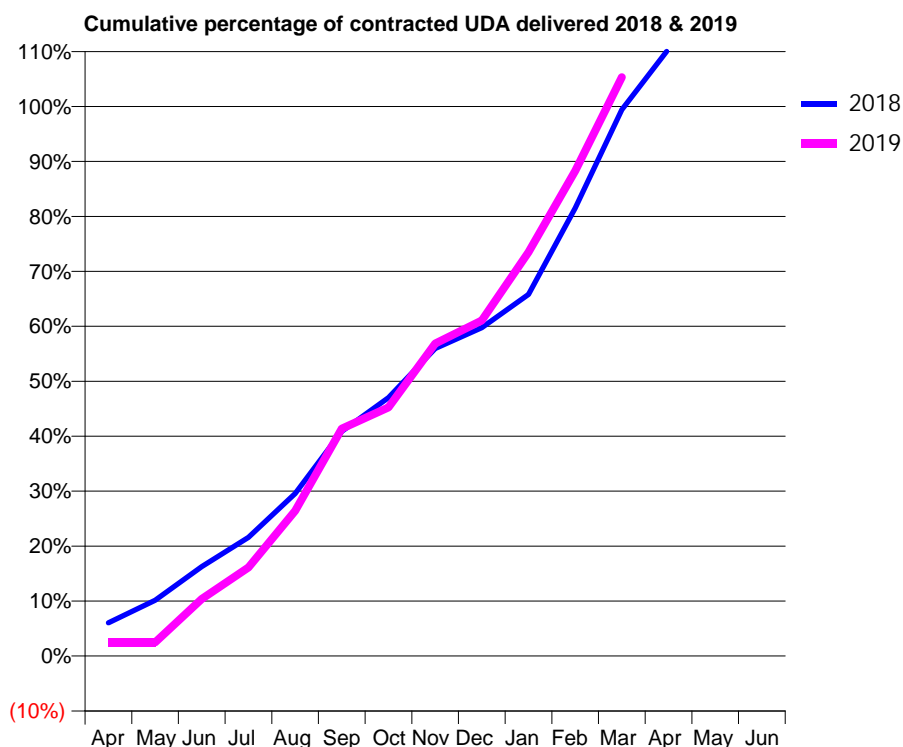
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,462      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £37,974.07 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 606         |                               |
| Quarter ending June 2018         | 599         | ↓                             |
| Quarter ending September 2018    | 607         | →                             |
| Quarter ending December 2018     | 606         | →                             |
| Quarter ending March 2019        | 612         | →                             |
| <b>Variance since March 2018</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 89                                | 36    |
| May       | 148                               | 36    |
| June      | 238                               | 152   |
| July      | 316                               | 236   |
| August    | 432                               | 386   |
| September | 598                               | 605   |
| October   | 687                               | 662   |
| November  | 818                               | 832   |
| December  | 873                               | 893   |
| January   | 962                               | 1,074 |
| February  | 1,192                             | 1,291 |
| March     | 1,453                             | 1,540 |
| April     | 1,615                             |       |
| May       | 1,615                             |       |
| June      | 1,615                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 816         | 6.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 35       | 143         | 24.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 579      | 816         | 71.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 81       | 143         | 56.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 901         | 2.2%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 901         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 901         | 2.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



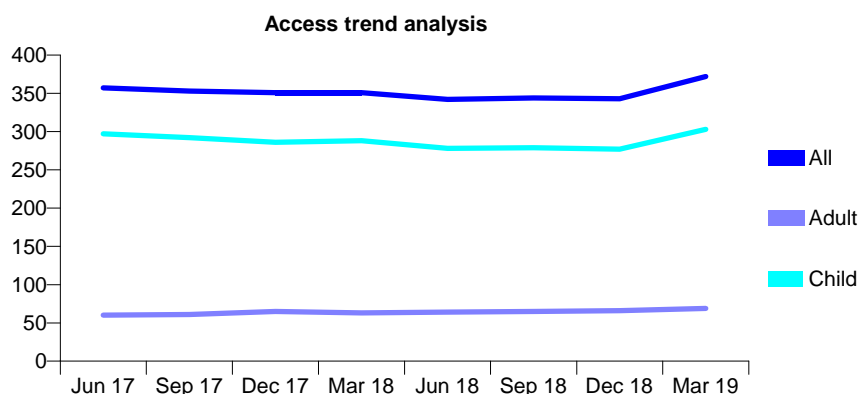
## Q70 - Vital Signs At a Glance Contract Report for 198870/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Brown Henning Partnership |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/01/2014                |
| Contract end date    |                           |

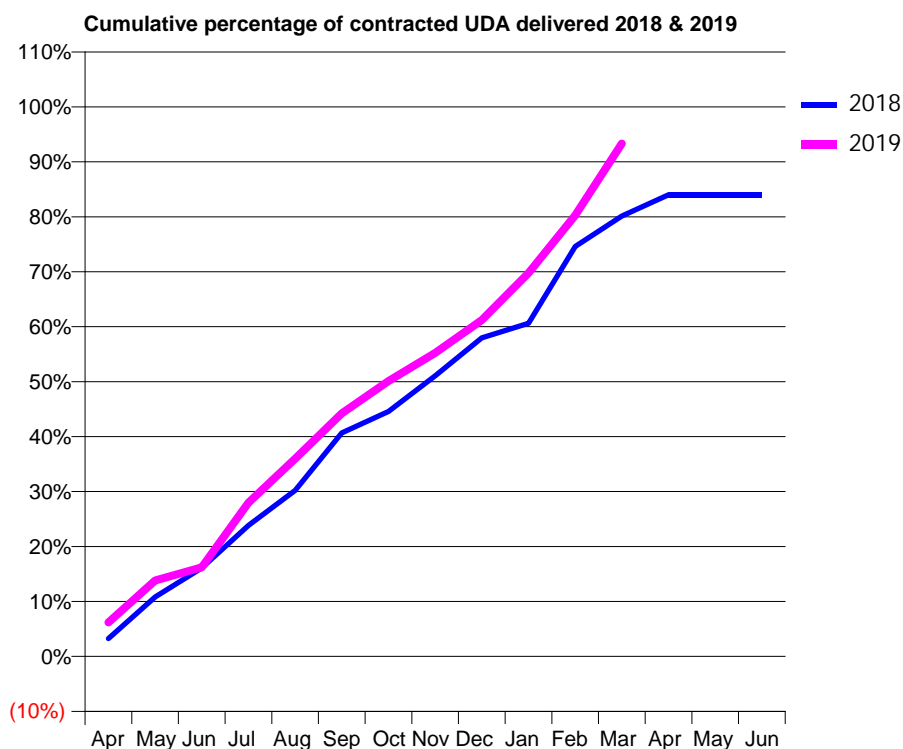
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 800        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,858.39 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 351         |                               |
| Quarter ending June 2018         | 342         | ↓                             |
| Quarter ending September 2018    | 344         | →                             |
| Quarter ending December 2018     | 343         | →                             |
| Quarter ending March 2019        | 372         | ↑                             |
| <b>Variance since March 2018</b> | <b>6.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 26   | 50   |
| May       | 87   | 111  |
| June      | 129  | 130  |
| July      | 191  | 224  |
| August    | 242  | 288  |
| September | 325  | 354  |
| October   | 357  | 401  |
| November  | 409  | 442  |
| December  | 464  | 490  |
| January   | 485  | 558  |
| February  | 597  | 642  |
| March     | 641  | 747  |
| April     | 672  |      |
| May       | 672  |      |
| June      | 672  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 517         | 2.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 55          | 0.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 388      | 517         | 75.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 35       | 55          | 63.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 546         | 1.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 546         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 546         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

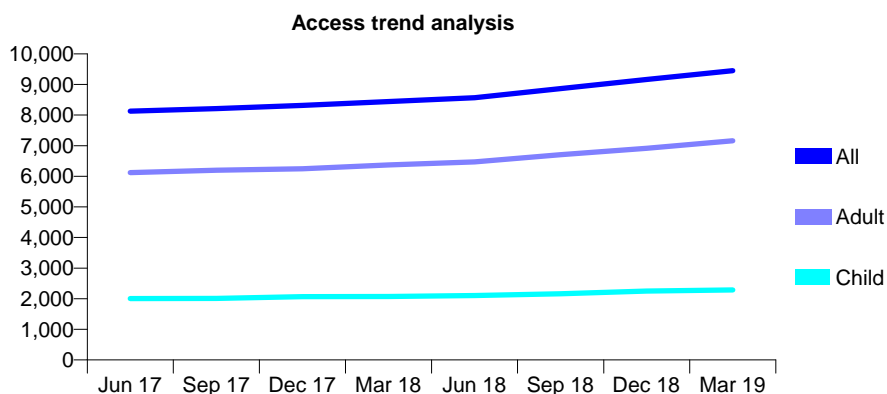
## Q70 - Vital Signs At a Glance Contract Report for 199230/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Olivers Battery Dental Surgery |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2013                     |
| Contract end date    |                                |

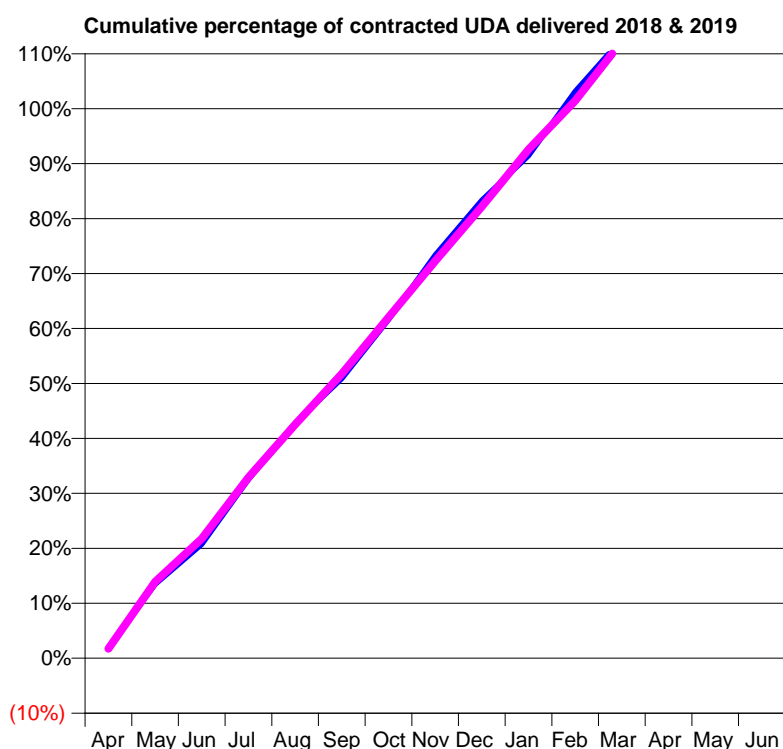
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,752      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £789,432.84 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 8,441        |                               |
| Quarter ending June 2018         | 8,569        | →                             |
| Quarter ending September 2018    | 8,867        | ↑                             |
| Quarter ending December 2018     | 9,163        | ↑                             |
| Quarter ending March 2019        | 9,451        | ↑                             |
| <b>Variance since March 2018</b> | <b>12.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 422    | 395    |
| May       | 3,062  | 3,167  |
| June      | 4,717  | 4,944  |
| July      | 7,396  | 7,484  |
| August    | 9,743  | 9,678  |
| September | 11,572 | 11,776 |
| October   | 14,010 | 14,108 |
| November  | 16,692 | 16,441 |
| December  | 18,956 | 18,690 |
| January   | 20,801 | 21,061 |
| February  | 23,472 | 23,082 |
| March     | 25,641 | 25,527 |
| April     | 26,647 |        |
| May       | 26,649 |        |
| June      | 26,649 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 204      | 3,803       | 5.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,464    | 10,146      | 14.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,655    | 3,803       | 69.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,705    | 10,146      | 46.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,355    | 13,507      | 10.0%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 13,507      | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 48       | 13,507      | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

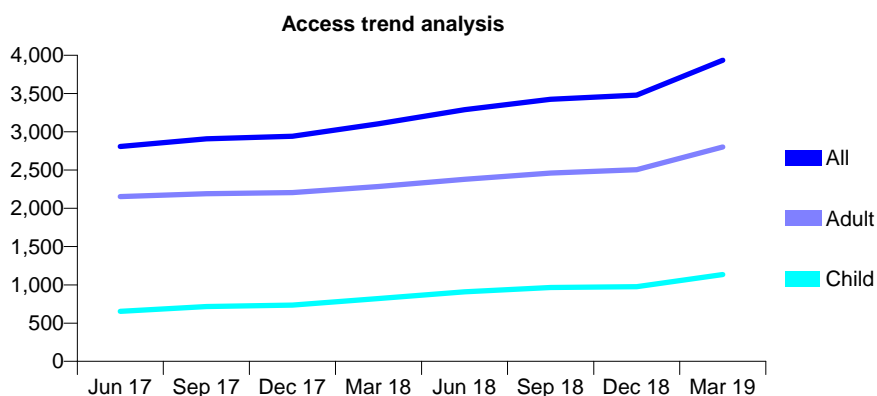
## Q70 - Vital Signs At a Glance Contract Report for 199338/0001 - March 2019

|                      |                                       |
|----------------------|---------------------------------------|
| Name or company name | The Partnership of Spring Road Dental |
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 01/07/2012                            |
| Contract end date    |                                       |

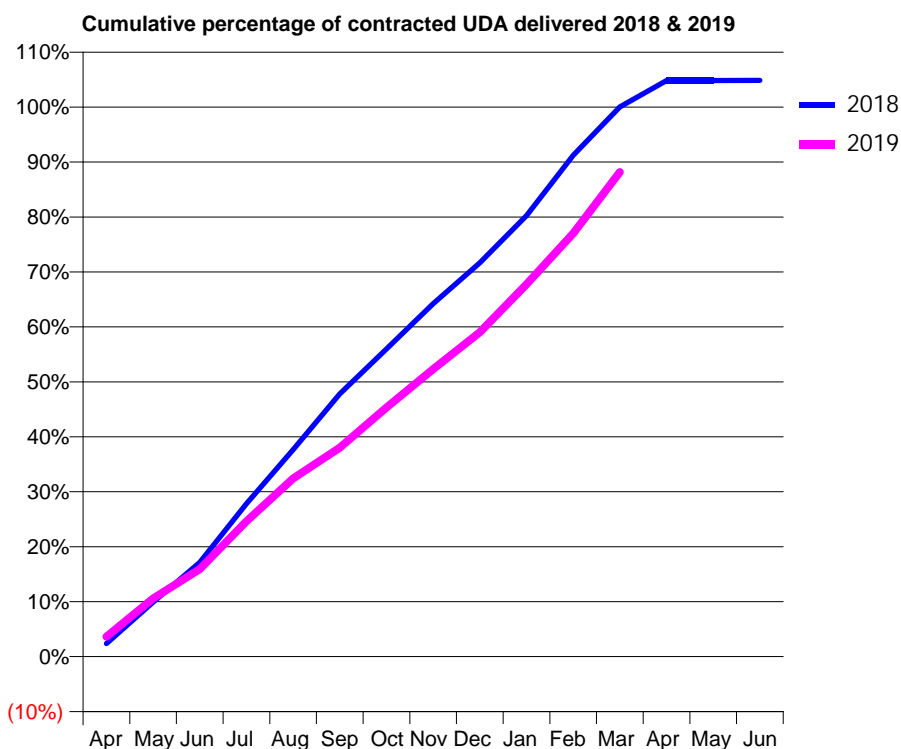
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,400      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £304,578.76 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 3,105        |                               |
| Quarter ending June 2018         | 3,288        | ↑                             |
| Quarter ending September 2018    | 3,424        | ↑                             |
| Quarter ending December 2018     | 3,480        | →                             |
| Quarter ending March 2019        | 3,935        | ↑                             |
| <b>Variance since March 2018</b> | <b>26.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 240                               | 487    |
| May       | 991                               | 1,418  |
| June      | 1,715                             | 2,134  |
| July      | 2,783                             | 3,298  |
| August    | 3,769                             | 4,345  |
| September | 4,781                             | 5,094  |
| October   | 5,600                             | 6,071  |
| November  | 6,422                             | 7,013  |
| December  | 7,165                             | 7,909  |
| January   | 8,025                             | 9,080  |
| February  | 9,124                             | 10,318 |
| March     | 10,001                            | 11,816 |
| April     | 10,483                            |        |
| May       | 10,483                            |        |
| June      | 10,484                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 1,884       | 3.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 487      | 4,700       | 10.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,282    | 1,884       | 68.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,208    | 4,700       | 68.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 259      | 6,353       | 4.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 6,353       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 63       | 6,353       | 1.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

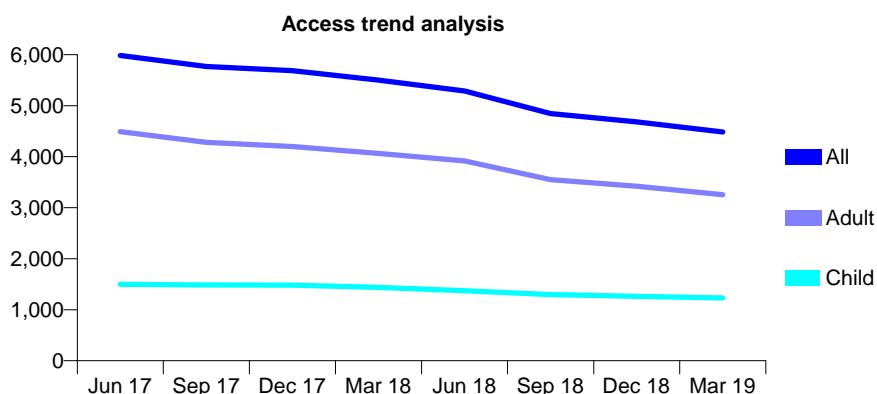
## Q70 - Vital Signs At a Glance Contract Report for 199699/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Brighter Smile Dental Practice |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/05/2010                     |
| Contract end date    |                                |

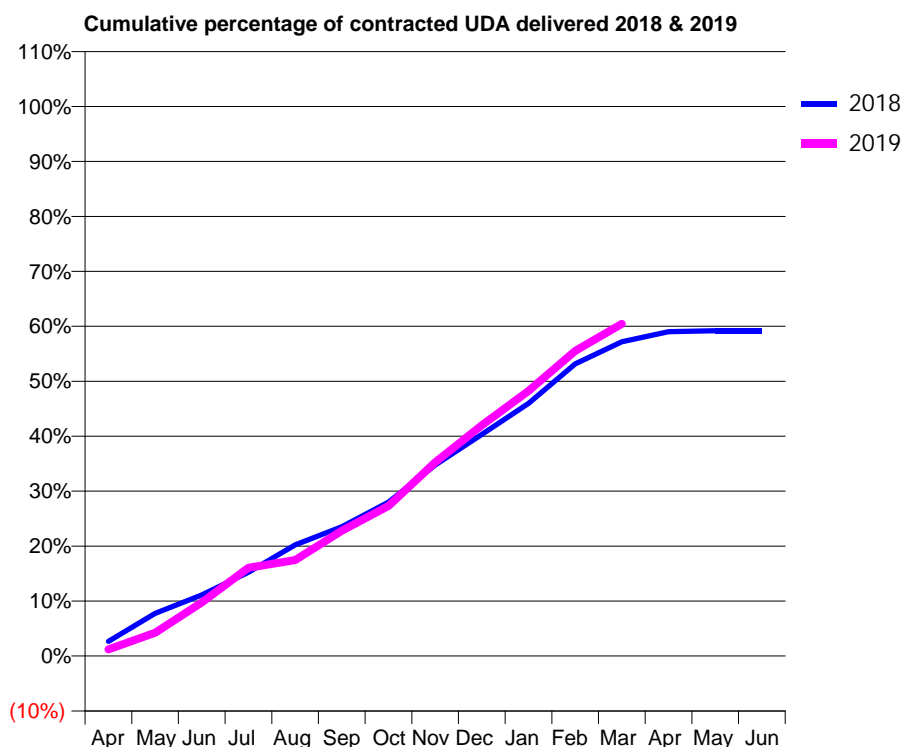
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,855      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £429,421.10 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 5,503          |                               |
| Quarter ending June 2018         | 5,287          | ↓                             |
| Quarter ending September 2018    | 4,847          | ↓                             |
| Quarter ending December 2018     | 4,684          | ↓                             |
| Quarter ending March 2019        | 4,485          | ↓                             |
| <b>Variance since March 2018</b> | <b>(18.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 473                               | 217    |
| May       | 1,389                             | 754    |
| June      | 1,986                             | 1,741  |
| July      | 2,725                             | 2,868  |
| August    | 3,613                             | 3,116  |
| September | 4,201                             | 4,069  |
| October   | 5,000                             | 4,876  |
| November  | 6,205                             | 6,294  |
| December  | 7,200                             | 7,498  |
| January   | 8,210                             | 8,610  |
| February  | 9,490                             | 9,914  |
| March     | 10,211                            | 10,790 |
| April     | 10,537                            |        |
| May       | 10,571                            |        |
| June      | 10,571                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 104      | 1,422       | 7.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 384      | 3,258       | 11.8%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 780      | 1,422       | 54.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,577    | 3,258       | 48.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 307      | 4,478       | 6.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 4,478       | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 61       | 4,478       | 1.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

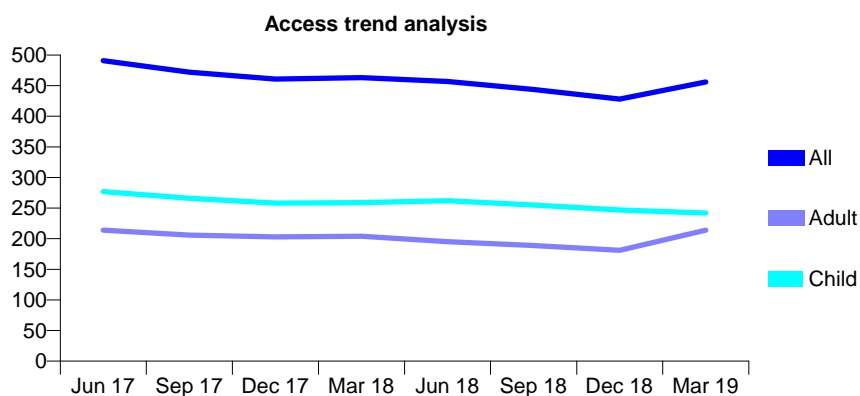
## Q70 - Vital Signs At a Glance Contract Report for 199842/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Dr F Asghari |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 17/01/2009   |
| Contract end date    |              |

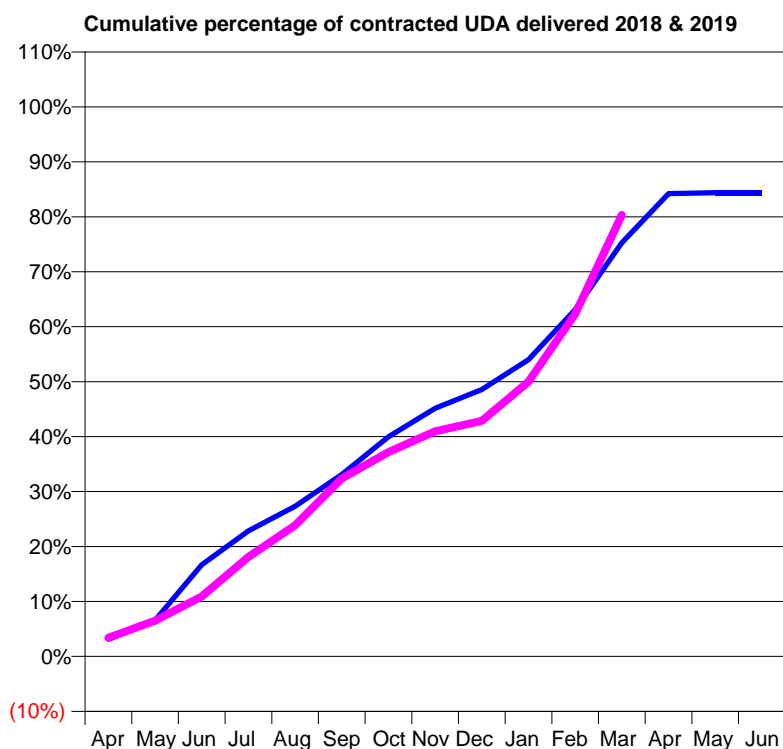
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,533      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £33,746.98 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 463           |                               |
| Quarter ending June 2018         | 457           | ↓                             |
| Quarter ending September 2018    | 444           | ↓                             |
| Quarter ending December 2018     | 428           | ↓                             |
| Quarter ending March 2019        | 456           | ↑                             |
| <b>Variance since March 2018</b> | <b>(1.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 48                                | 52    |
| May       | 101                               | 100   |
| June      | 256                               | 167   |
| July      | 350                               | 277   |
| August    | 419                               | 366   |
| September | 507                               | 496   |
| October   | 613                               | 570   |
| November  | 692                               | 628   |
| December  | 745                               | 657   |
| January   | 828                               | 766   |
| February  | 968                               | 955   |
| March     | 1,154                             | 1,232 |
| April     | 1,291                             |       |
| May       | 1,294                             |       |
| June      | 1,294                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 389         | 3.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 164         | 3.7%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 273      | 389         | 70.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 82       | 164         | 50.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 13       | 524         | 2.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 524         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 524         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

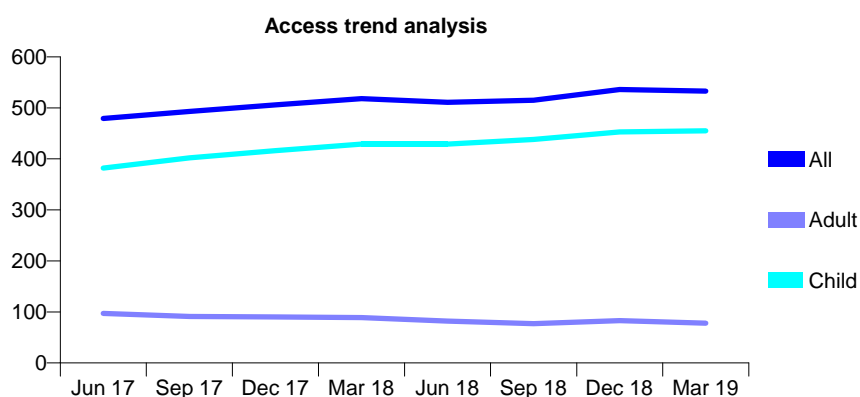
## Q70 - Vital Signs At a Glance Contract Report for 210420/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Poundbury Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

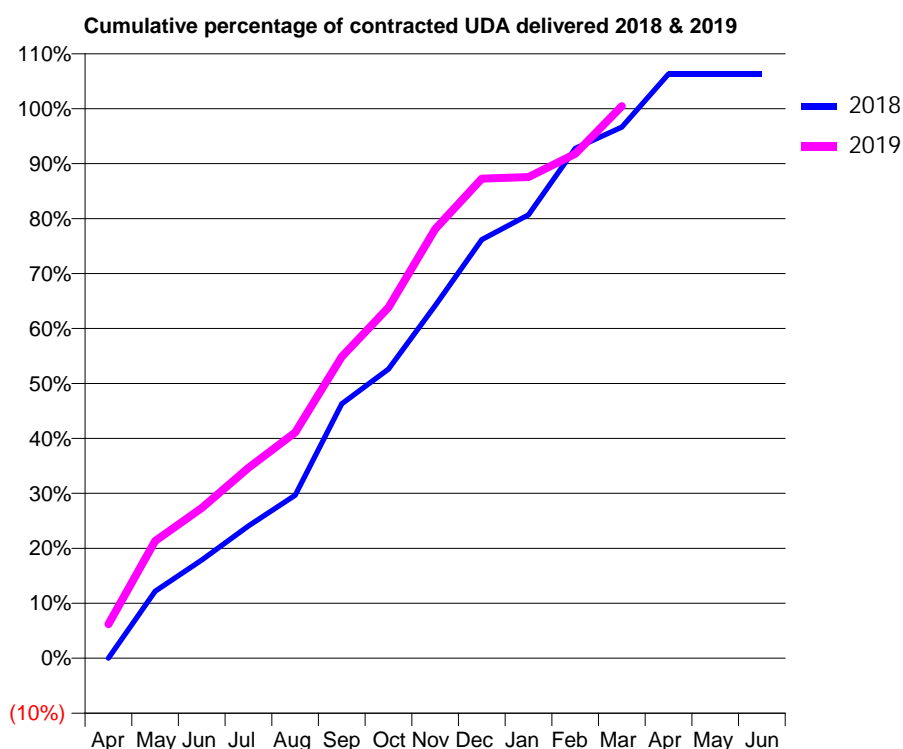
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 952        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,911.53 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 518         |                               |
| Quarter ending June 2018         | 511         | ↓                             |
| Quarter ending September 2018    | 515         | →                             |
| Quarter ending December 2018     | 536         | ↑                             |
| Quarter ending March 2019        | 533         | →                             |
| <b>Variance since March 2018</b> | <b>2.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |      |
|-----------------------------------|-------|------|
| Month                             | 2018  | 2019 |
| April                             | 0     | 59   |
| May                               | 116   | 203  |
| June                              | 170   | 260  |
| July                              | 229   | 330  |
| August                            | 282   | 391  |
| September                         | 441   | 522  |
| October                           | 501   | 607  |
| November                          | 611   | 743  |
| December                          | 725   | 831  |
| January                           | 768   | 834  |
| February                          | 883   | 874  |
| March                             | 920   | 956  |
| April                             | 1,012 |      |
| May                               | 1,012 |      |
| June                              | 1,012 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 777         | 5.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 46          | 8.7%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 545      | 777         | 70.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 24       | 46          | 52.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 17       | 752         | 2.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 752         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 752         | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

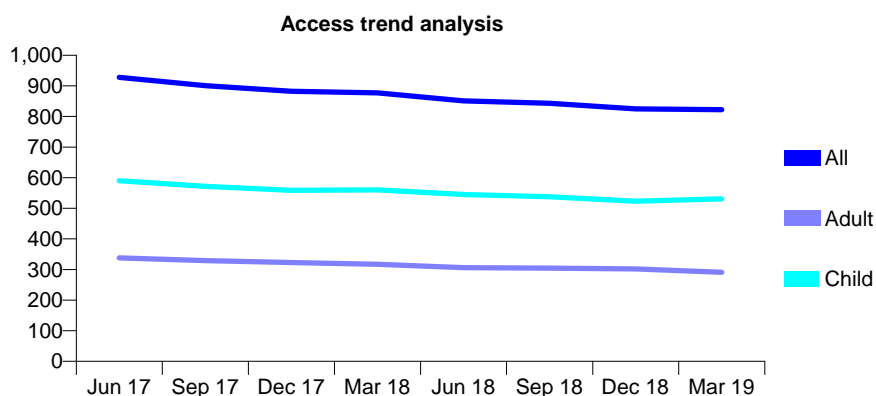
## Q70 - Vital Signs At a Glance Contract Report for 213195/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | The Beeches Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

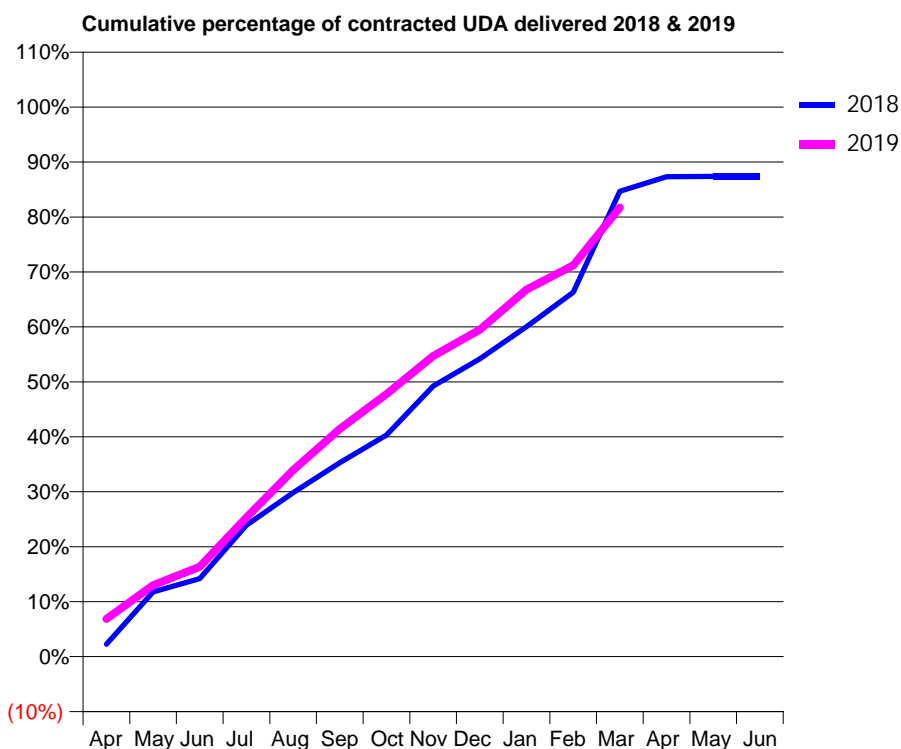
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,913      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £42,751.89 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 877           |                               |
| Quarter ending June 2018         | 851           | ↓                             |
| Quarter ending September 2018    | 843           | →                             |
| Quarter ending December 2018     | 825           | ↓                             |
| Quarter ending March 2019        | 822           | →                             |
| <b>Variance since March 2018</b> | <b>(6.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 43                                | 131   |
| May       | 226                               | 249   |
| June      | 272                               | 313   |
| July      | 457                               | 485   |
| August    | 571                               | 649   |
| September | 675                               | 793   |
| October   | 771                               | 914   |
| November  | 942                               | 1,046 |
| December  | 1,036                             | 1,138 |
| January   | 1,148                             | 1,278 |
| February  | 1,269                             | 1,362 |
| March     | 1,620                             | 1,563 |
| April     | 1,671                             |       |
| May       | 1,672                             |       |
| June      | 1,672                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 909         | 5.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 33       | 325         | 10.2%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 646      | 909         | 71.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 207      | 325         | 63.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 33       | 1,187       | 2.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,187       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,187       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

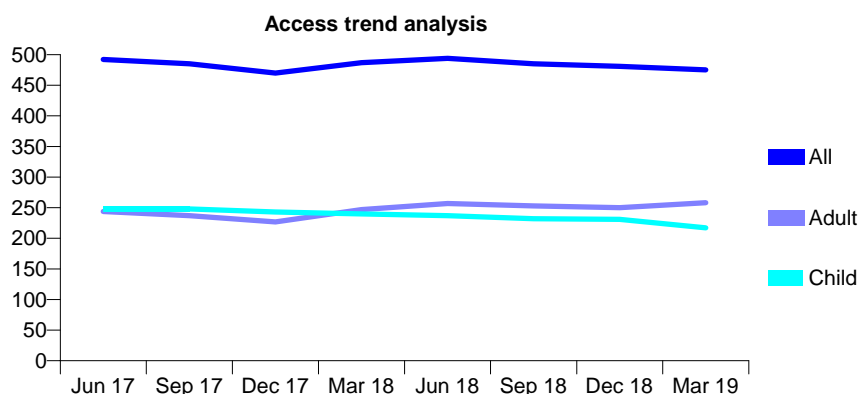
## Q70 - Vital Signs At a Glance Contract Report for 215066/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Heritage Dental Health  |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

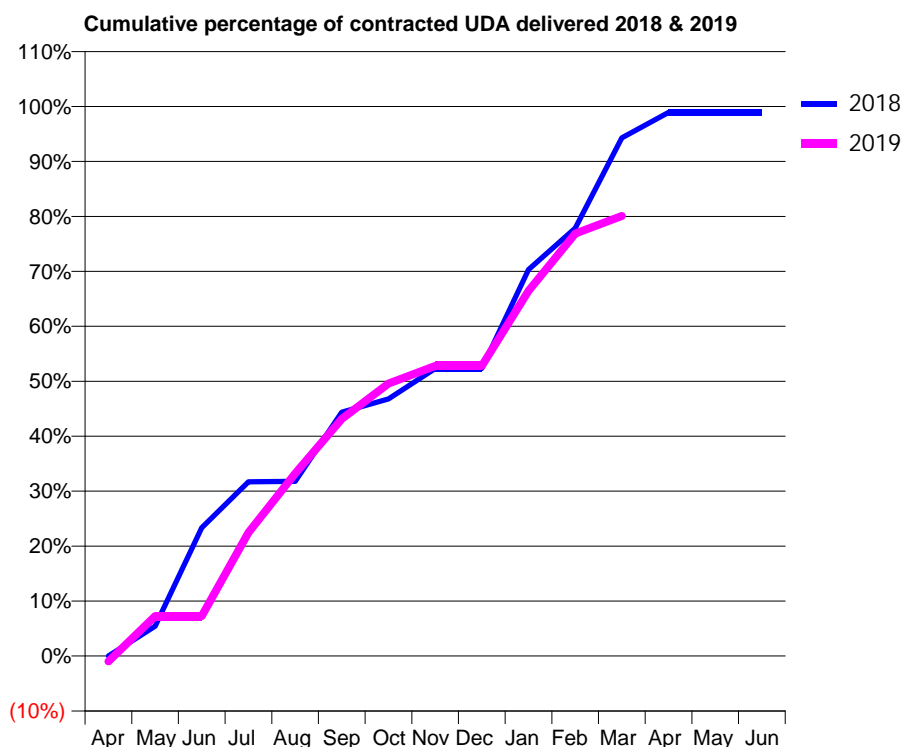
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | 10         |
| 18/19 Contracted orthodontic activity (UOA) | 368        |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £51,677.72 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 487           |                               |
| Quarter ending June 2018         | 494           | →                             |
| Quarter ending September 2018    | 485           | ↓                             |
| Quarter ending December 2018     | 481           | →                             |
| Quarter ending March 2019        | 475           | ↓                             |
| <b>Variance since March 2018</b> | <b>(2.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | -10  |
| May       | 54                                | 73   |
| June      | 233                               | 73   |
| July      | 317                               | 225  |
| August    | 318                               | 332  |
| September | 444                               | 431  |
| October   | 468                               | 496  |
| November  | 523                               | 528  |
| December  | 523                               | 528  |
| January   | 703                               | 665  |
| February  | 779                               | 769  |
| March     | 943                               | 801  |
| April     | 989                               |      |
| May       | 989                               |      |
| June      | 989                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 328         | 8.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 23       | 290         | 7.9%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 171      | 328         | 52.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 161      | 290         | 55.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 28       | 546         | 5.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 546         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 546         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



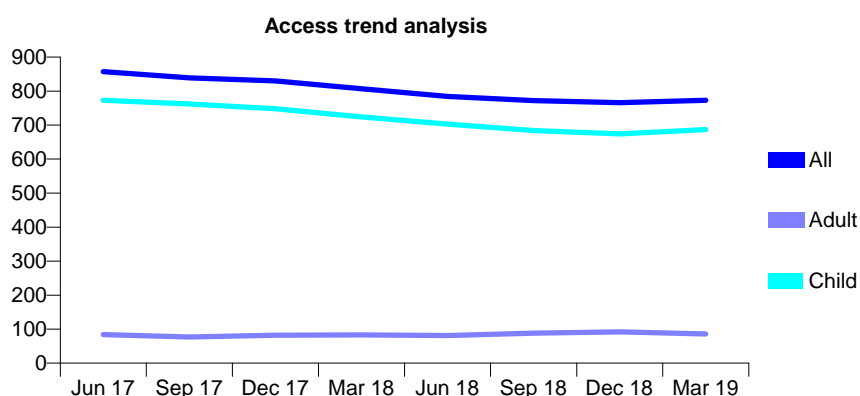
## Q70 - Vital Signs At a Glance Contract Report for 215767/0001 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | Maximilian Waller |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

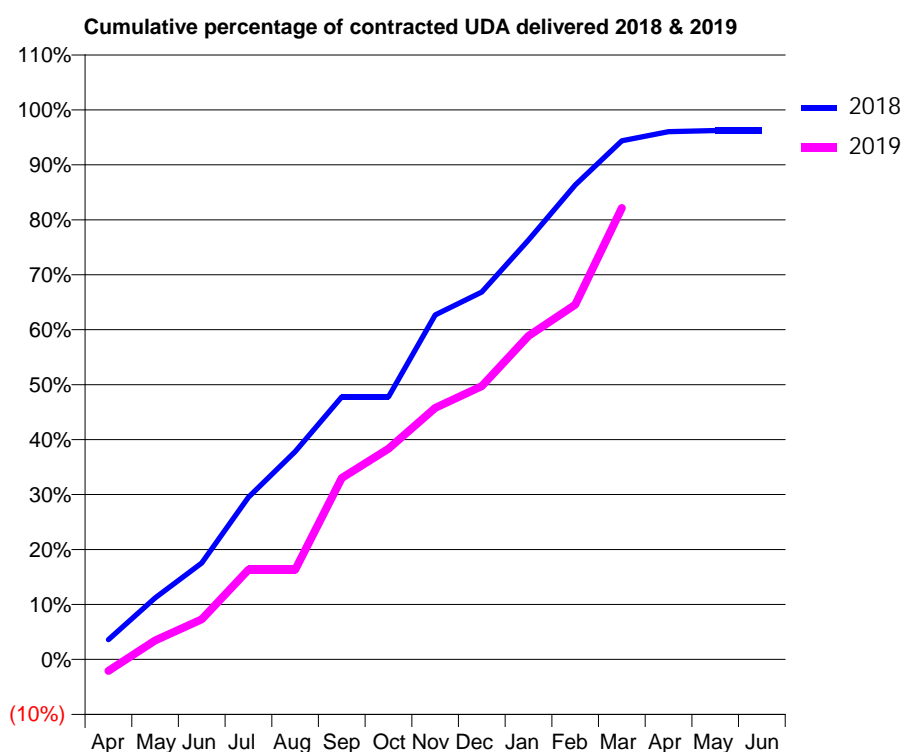
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,620      |
| Carry forward general activity (UDA)        | 61         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £41,895.82 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 807           |                               |
| Quarter ending June 2018         | 784           | ↓                             |
| Quarter ending September 2018    | 772           | ↓                             |
| Quarter ending December 2018     | 766           | →                             |
| Quarter ending March 2019        | 773           | →                             |
| <b>Variance since March 2018</b> | <b>(4.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 58                                | -34   |
| May       | 181                               | 56    |
| June      | 285                               | 118   |
| July      | 478                               | 264   |
| August    | 613                               | 264   |
| September | 774                               | 535   |
| October   | 774                               | 621   |
| November  | 1,016                             | 742   |
| December  | 1,083                             | 806   |
| January   | 1,236                             | 954   |
| February  | 1,399                             | 1,046 |
| March     | 1,529                             | 1,330 |
| April     | 1,556                             |       |
| May       | 1,559                             |       |
| June      | 1,559                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 1,103       | 5.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 34          | 5.9%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 748      | 1,103       | 67.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 25       | 34          | 73.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 1,114       | 1.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,114       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 1,114       | 1.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

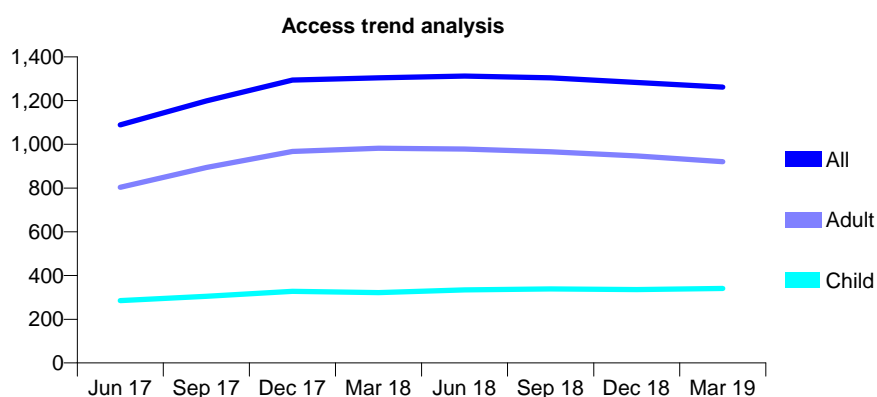
## Q70 - Vital Signs At a Glance Contract Report for 215872/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Ian White    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

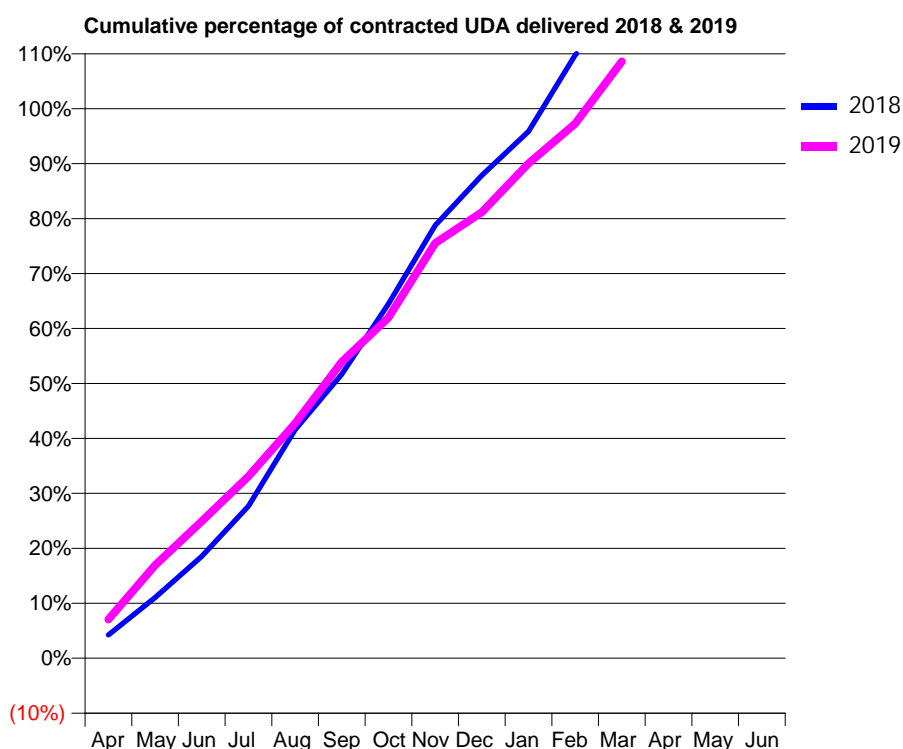
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,235      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £84,691.58 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,304         |                               |
| Quarter ending June 2018         | 1,312         | →                             |
| Quarter ending September 2018    | 1,304         | →                             |
| Quarter ending December 2018     | 1,283         | ↓                             |
| Quarter ending March 2019        | 1,262         | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 137   | 229   |
| May       | 357   | 548   |
| June      | 599   | 806   |
| July      | 895   | 1,070 |
| August    | 1,346 | 1,383 |
| September | 1,672 | 1,744 |
| October   | 2,087 | 2,005 |
| November  | 2,548 | 2,444 |
| December  | 2,842 | 2,626 |
| January   | 3,102 | 2,913 |
| February  | 3,551 | 3,147 |
| March     | 3,815 | 3,512 |
| April     | 3,849 |       |
| May       | 3,849 |       |
| June      | 3,849 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 535         | 4.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 198      | 1,507       | 13.1%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 389      | 535         | 72.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,123    | 1,507       | 74.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 112      | 2,027       | 5.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,027       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 2,027       | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

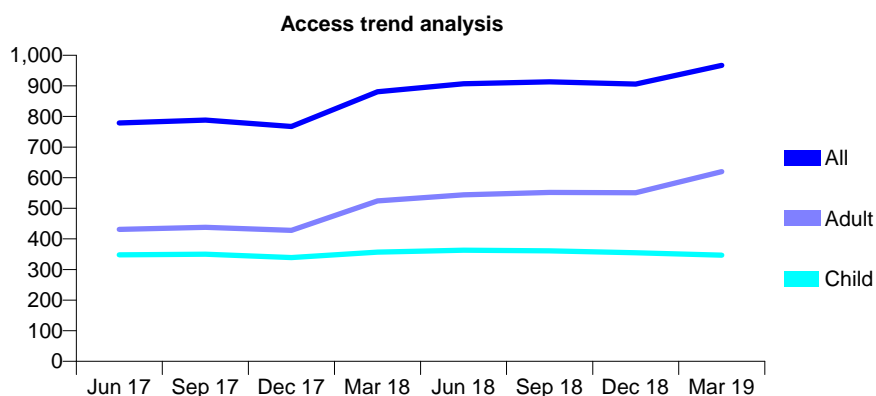
## Q70 - Vital Signs At a Glance Contract Report for 215872/0003 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Gosport Road Partnership |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General and Orthodontic  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

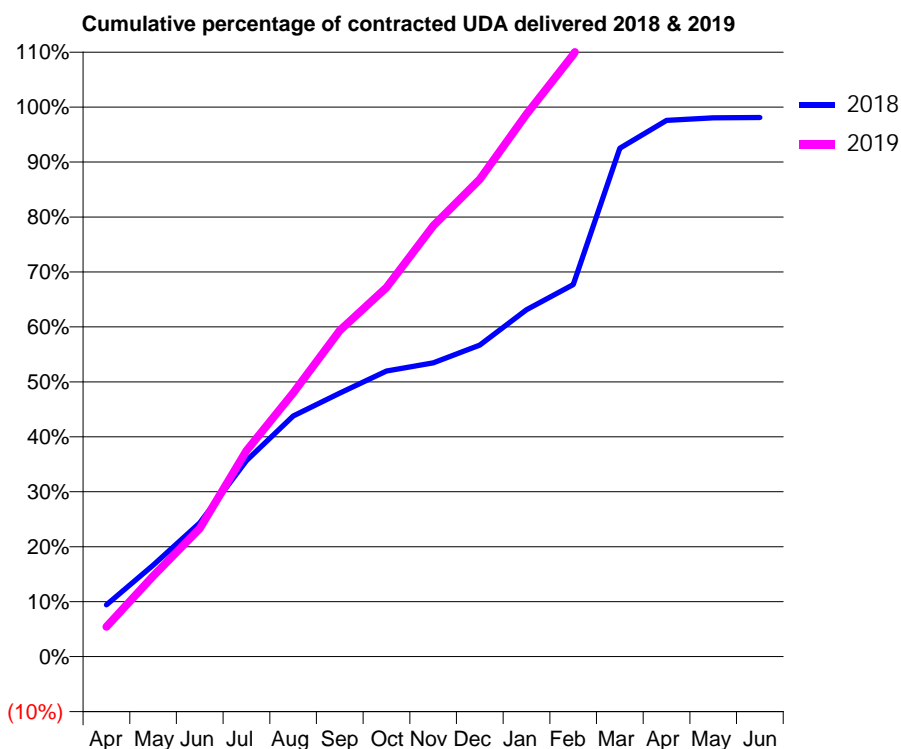
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,849      |
| Carry forward general activity (UDA)        | 35         |
| 18/19 Contracted orthodontic activity (UOA) | 154        |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £62,860.79 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 881         |                               |
| Quarter ending June 2018         | 907         | ↑                             |
| Quarter ending September 2018    | 913         | →                             |
| Quarter ending December 2018     | 906         | →                             |
| Quarter ending March 2019        | 967         | ↑                             |
| <b>Variance since March 2018</b> | <b>9.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 174                               | 101   |
| May       | 308                               | 271   |
| June      | 450                               | 431   |
| July      | 659                               | 693   |
| August    | 810                               | 887   |
| September | 887                               | 1,097 |
| October   | 961                               | 1,242 |
| November  | 988                               | 1,449 |
| December  | 1,048                             | 1,606 |
| January   | 1,167                             | 1,825 |
| February  | 1,252                             | 2,026 |
| March     | 1,710                             | 2,243 |
| April     | 1,804                             |       |
| May       | 1,813                             |       |
| June      | 1,814                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 582         | 8.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 98       | 845         | 11.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 372      | 582         | 63.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 471      | 845         | 55.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 75       | 1,343       | 5.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,343       | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,343       | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

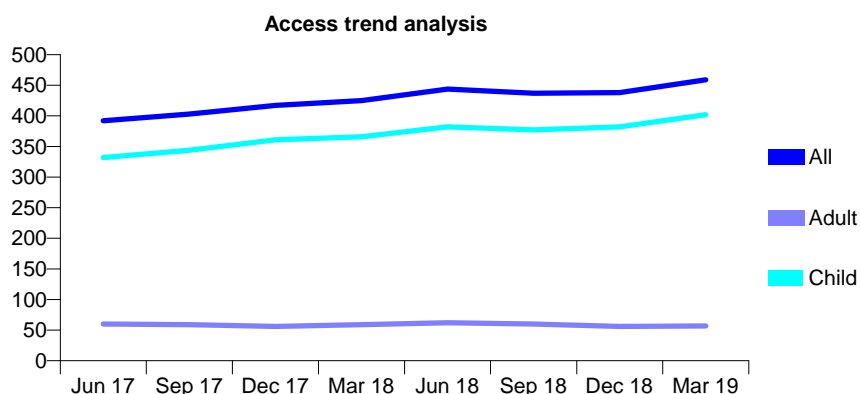
## Q70 - Vital Signs At a Glance Contract Report for 218898/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Bright Blue Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

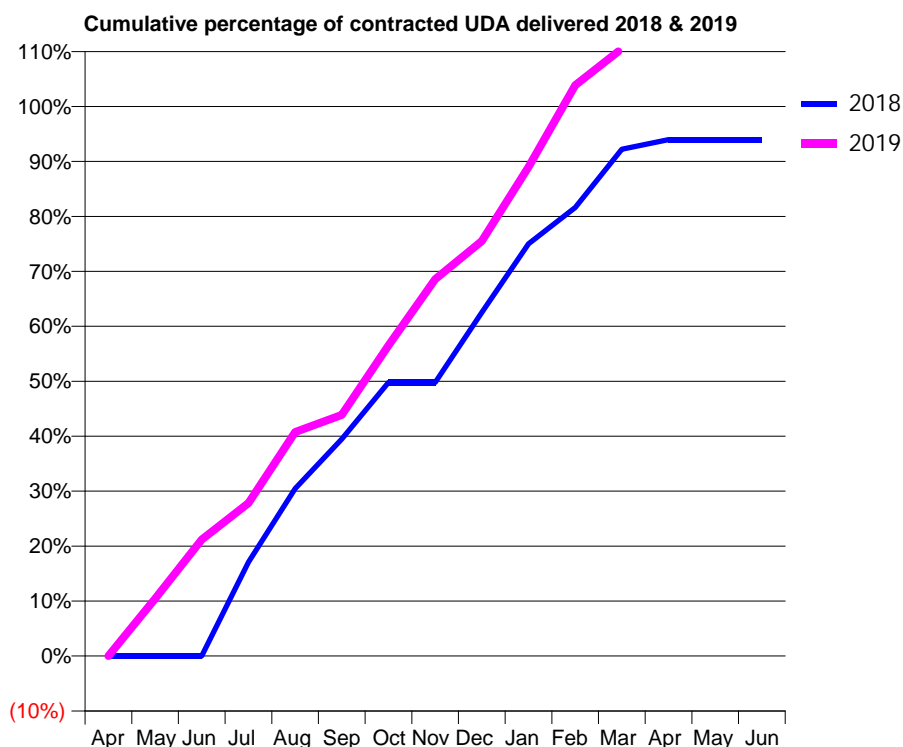
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 680        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,357.04 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 425         |                               |
| Quarter ending June 2018         | 444         | ↑                             |
| Quarter ending September 2018    | 437         | ↓                             |
| Quarter ending December 2018     | 438         | →                             |
| Quarter ending March 2019        | 459         | ↑                             |
| <b>Variance since March 2018</b> | <b>8.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 0                                 | 71   |
| June      | 0                                 | 144  |
| July      | 116                               | 189  |
| August    | 207                               | 277  |
| September | 268                               | 298  |
| October   | 339                               | 384  |
| November  | 339                               | 466  |
| December  | 425                               | 513  |
| January   | 510                               | 605  |
| February  | 555                               | 706  |
| March     | 627                               | 752  |
| April     | 639                               |      |
| May       | 639                               |      |
| June      | 639                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 545         | 4.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 17          | 0.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 292      | 545         | 53.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9        | 17          | 52.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 550         | 1.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 550         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 550         | 2.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

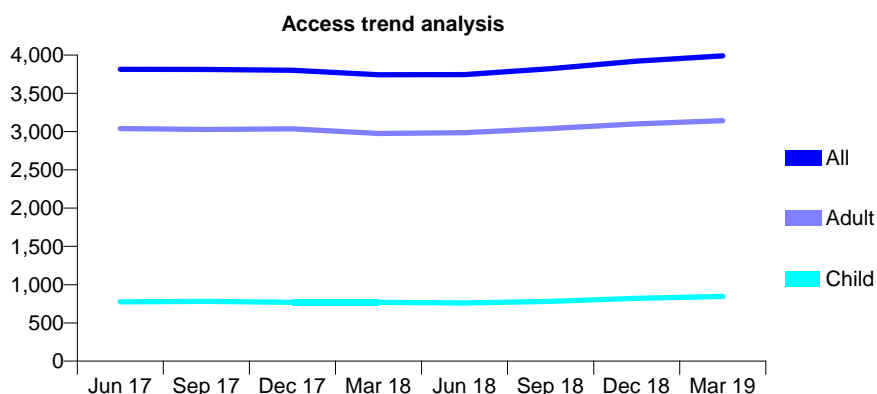
## Q70 - Vital Signs At a Glance Contract Report for 219177/0001 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | Alder Road Practice Partnership |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2006                      |
| Contract end date    |                                 |

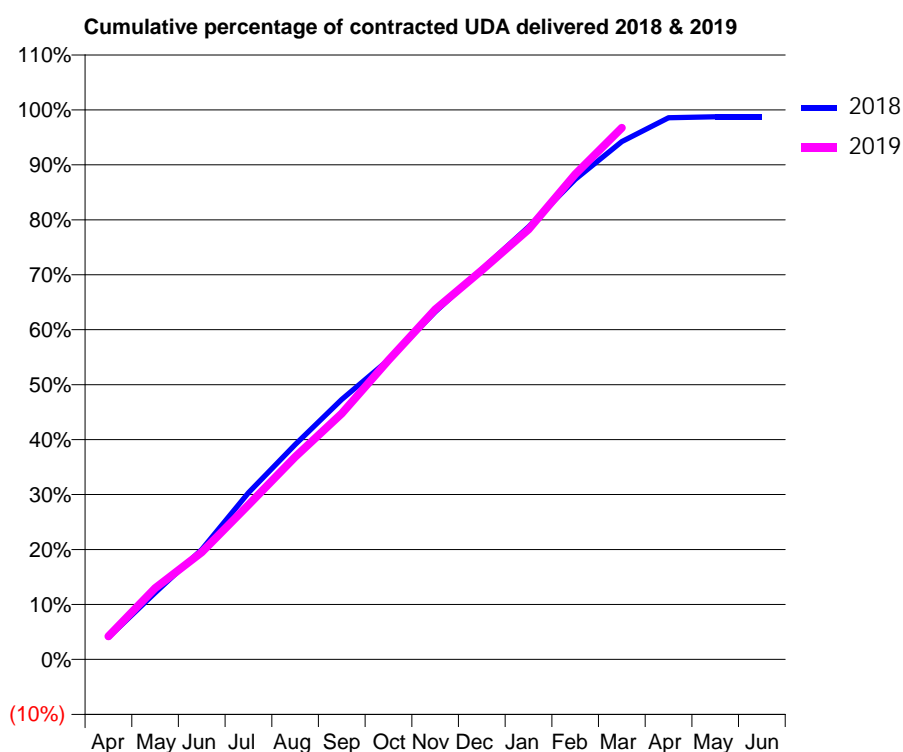
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | 151         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £302,265.47 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,743       |                               |
| Quarter ending June 2018         | 3,745       | →                             |
| Quarter ending September 2018    | 3,823       | ↑                             |
| Quarter ending December 2018     | 3,921       | ↑                             |
| Quarter ending March 2019        | 3,989       | →                             |
| <b>Variance since March 2018</b> | <b>6.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 481    | 506    |
| May       | 1,458  | 1,557  |
| June      | 2,399  | 2,340  |
| July      | 3,640  | 3,373  |
| August    | 4,692  | 4,423  |
| September | 5,678  | 5,371  |
| October   | 6,540  | 6,533  |
| November  | 7,586  | 7,641  |
| December  | 8,520  | 8,499  |
| January   | 9,445  | 9,388  |
| February  | 10,482 | 10,595 |
| March     | 11,306 | 11,605 |
| April     | 11,827 |        |
| May       | 11,847 |        |
| June      | 11,848 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 1,387       | 5.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 844      | 4,975       | 17.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 894      | 1,387       | 64.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,927    | 4,975       | 58.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 714      | 6,120       | 11.7%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 6,120       | 0.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 90       | 6,120       | 1.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

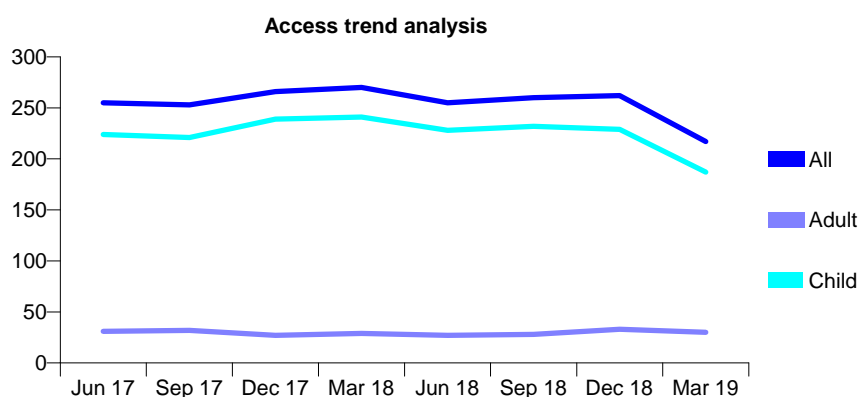
## Q70 - Vital Signs At a Glance Contract Report for 219908/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR RD HUGHES |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

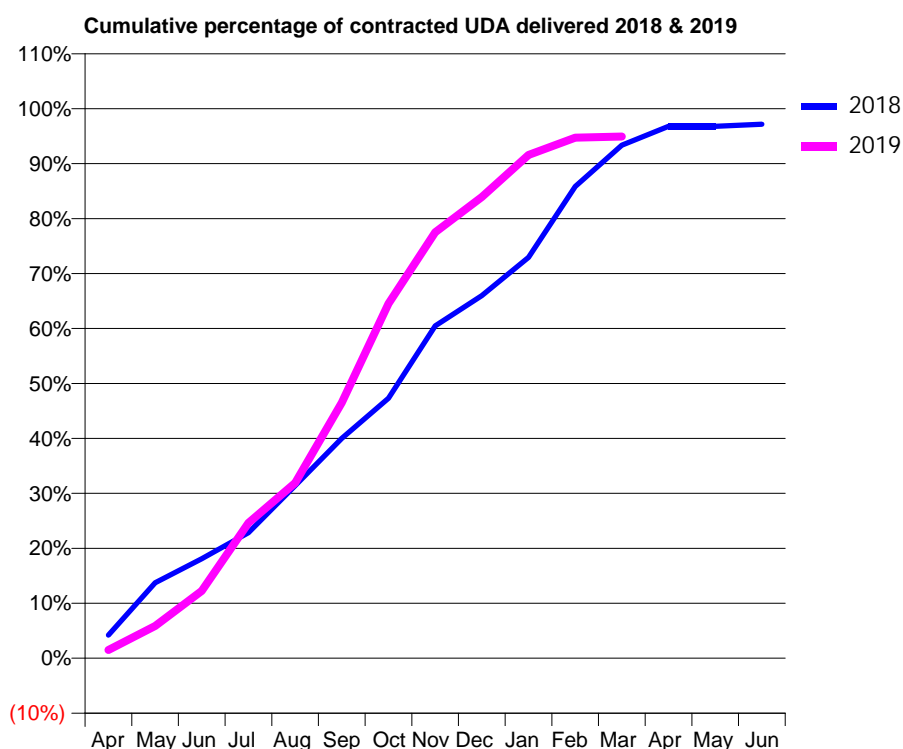
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 550        |
| Carry forward general activity (UDA)        | 15         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,922.42 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 270            |                               |
| Quarter ending June 2018         | 255            | ↓                             |
| Quarter ending September 2018    | 260            | →                             |
| Quarter ending December 2018     | 262            | →                             |
| Quarter ending March 2019        | 217            | ↓                             |
| <b>Variance since March 2018</b> | <b>(19.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 23   | 8    |
| May       | 76   | 32   |
| June      | 100  | 67   |
| July      | 126  | 135  |
| August    | 173  | 175  |
| September | 220  | 256  |
| October   | 260  | 355  |
| November  | 333  | 426  |
| December  | 363  | 462  |
| January   | 401  | 504  |
| February  | 472  | 521  |
| March     | 513  | 522  |
| April     | 532  |      |
| May       | 532  |      |
| June      | 534  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 312         | 2.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 217      | 312         | 69.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 300         | 3.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 300         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 300         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

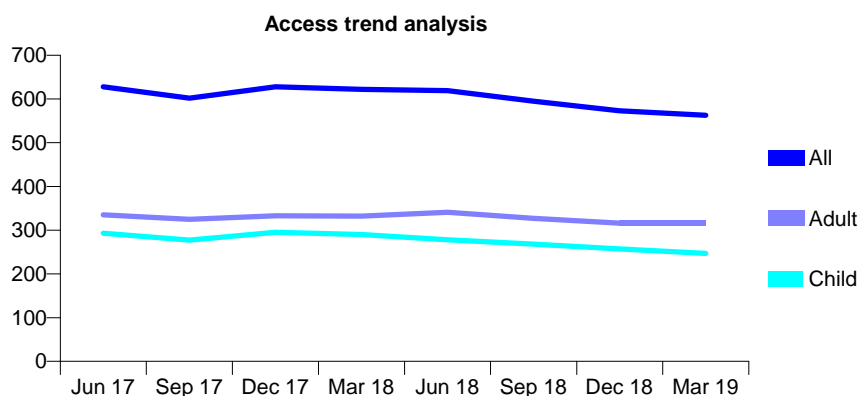
## Q70 - Vital Signs At a Glance Contract Report for 221252/0001 - March 2019

|                      |                                   |
|----------------------|-----------------------------------|
| Name or company name | East End Lodge Dental Partnership |
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General and Orthodontic           |
| Contract start date  | 01/04/2006                        |
| Contract end date    |                                   |

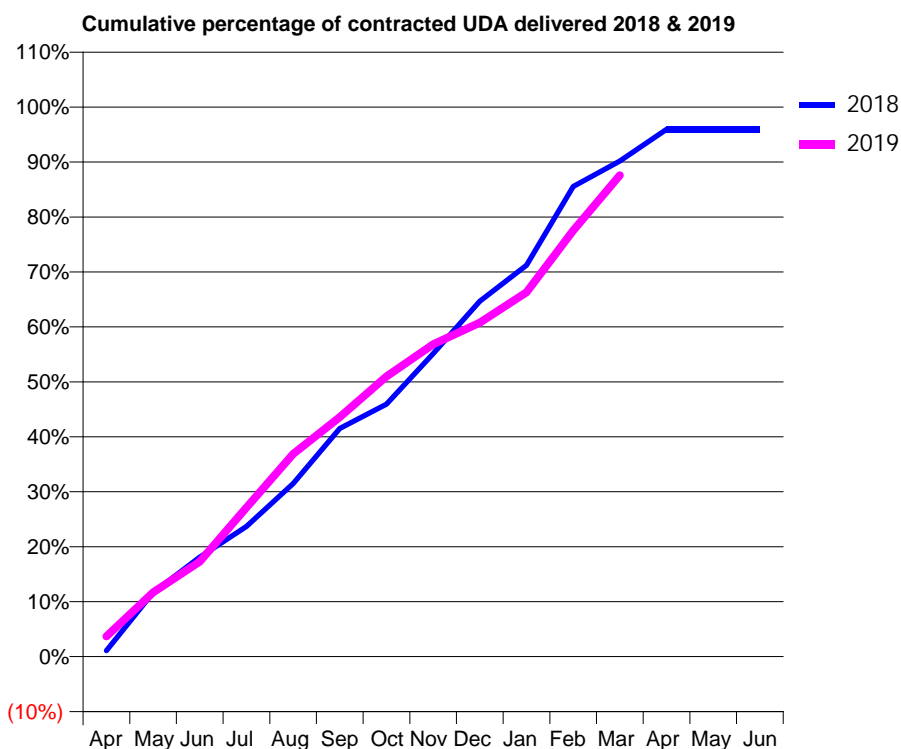
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,500      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 131        |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £48,723.79 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 622           |                               |
| Quarter ending June 2018         | 619           | →                             |
| Quarter ending September 2018    | 595           | ↓                             |
| Quarter ending December 2018     | 573           | ↓                             |
| Quarter ending March 2019        | 563           | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 16                                | 55    |
| May       | 175                               | 175   |
| June      | 271                               | 259   |
| July      | 355                               | 407   |
| August    | 472                               | 553   |
| September | 623                               | 654   |
| October   | 689                               | 765   |
| November  | 827                               | 853   |
| December  | 970                               | 912   |
| January   | 1,068                             | 995   |
| February  | 1,283                             | 1,163 |
| March     | 1,353                             | 1,314 |
| April     | 1,439                             |       |
| May       | 1,439                             |       |
| June      | 1,439                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 469         | 8.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 34       | 395         | 8.6%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 318      | 469         | 67.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 203      | 395         | 51.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 30       | 796         | 3.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 796         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 796         | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

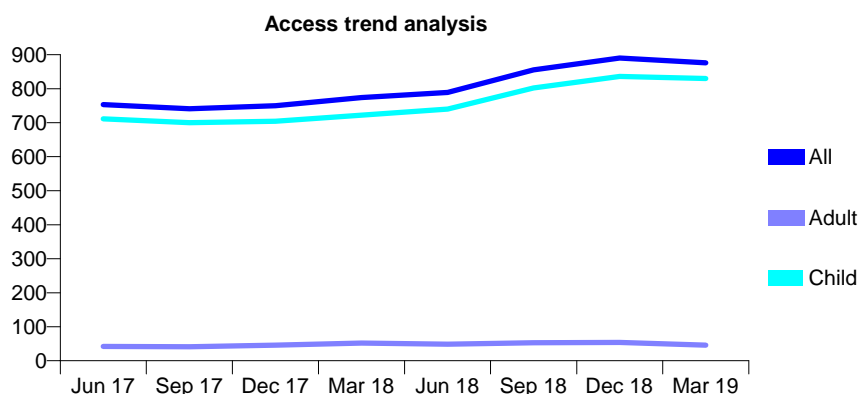
## Q70 - Vital Signs At a Glance Contract Report for 224219/0001 - March 2019

|                      |                                      |
|----------------------|--------------------------------------|
| Name or company name | Victoria Dental Practice Partnership |
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/04/2006                           |
| Contract end date    |                                      |

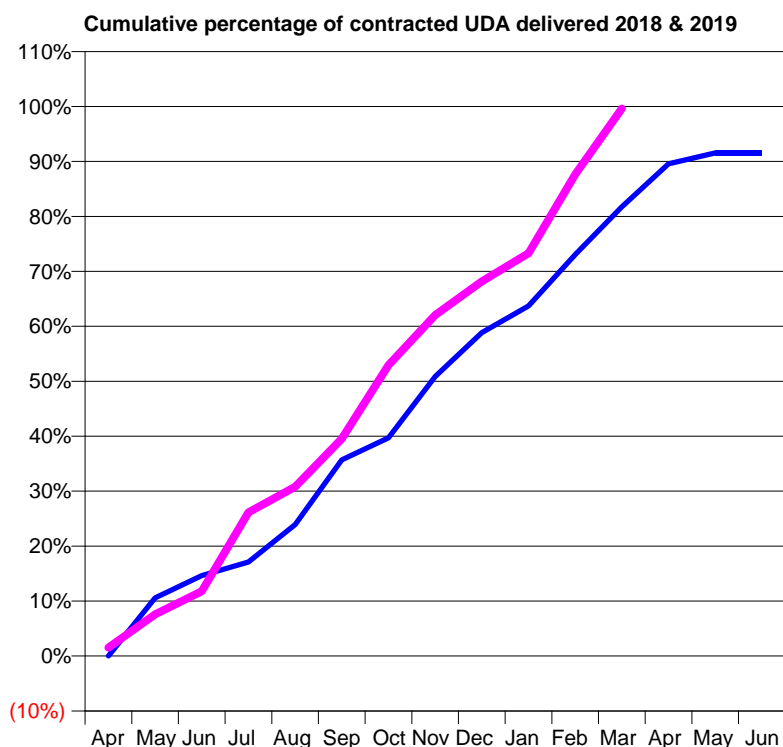
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,370      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,734.41 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 774          |                               |
| Quarter ending June 2018         | 789          | →                             |
| Quarter ending September 2018    | 855          | ↑                             |
| Quarter ending December 2018     | 890          | ↑                             |
| Quarter ending March 2019        | 876          | ↓                             |
| <b>Variance since March 2018</b> | <b>13.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 21    |
| May       | 145                               | 104   |
| June      | 201                               | 161   |
| July      | 235                               | 358   |
| August    | 328                               | 422   |
| September | 489                               | 542   |
| October   | 544                               | 725   |
| November  | 697                               | 850   |
| December  | 806                               | 934   |
| January   | 873                               | 1,004 |
| February  | 1,001                             | 1,201 |
| March     | 1,120                             | 1,365 |
| April     | 1,227                             |       |
| May       | 1,254                             |       |
| June      | 1,254                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 1,131       | 6.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 586      | 1,131       | 51.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 39       | 1,040       | 3.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,040       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,040       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



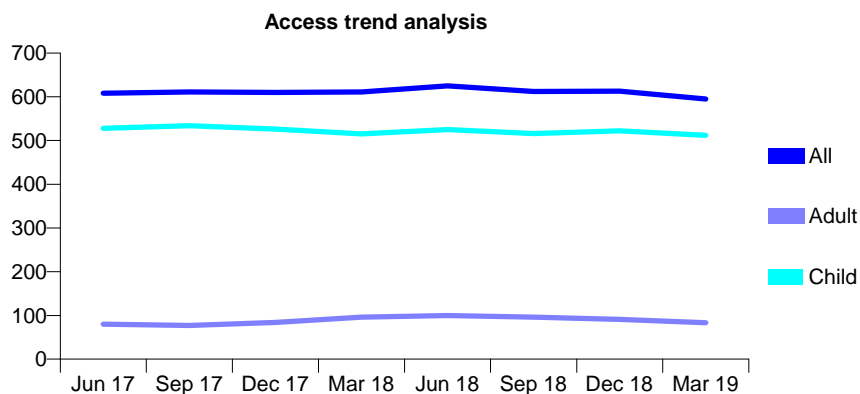
## Q70 - Vital Signs At a Glance Contract Report for 230693/0001 - March 2019

|                      |                        |
|----------------------|------------------------|
| Name or company name | Fryern Dental Practice |
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2006             |
| Contract end date    |                        |

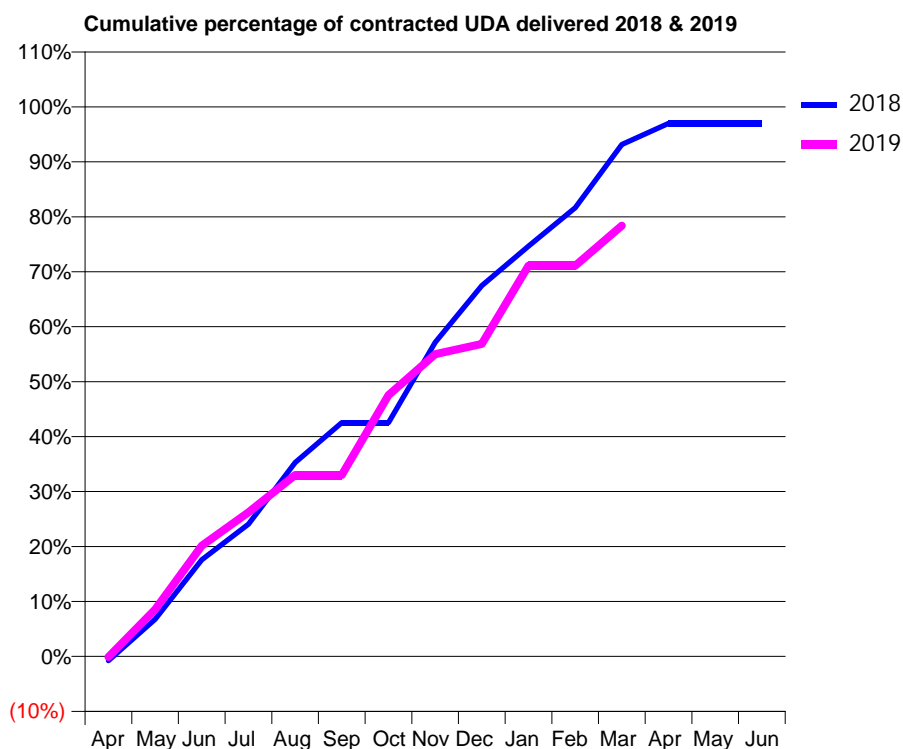
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,018      |
| Carry forward general activity (UDA)        | 30         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £21,611.97 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 611           |                               |
| Quarter ending June 2018         | 625           | ↑                             |
| Quarter ending September 2018    | 612           | ↓                             |
| Quarter ending December 2018     | 613           | →                             |
| Quarter ending March 2019        | 595           | ↓                             |
| <b>Variance since March 2018</b> | <b>(2.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -8                                | -1   |
| May       | 69                                | 87   |
| June      | 179                               | 205  |
| July      | 245                               | 267  |
| August    | 359                               | 336  |
| September | 433                               | 336  |
| October   | 433                               | 484  |
| November  | 582                               | 560  |
| December  | 687                               | 579  |
| January   | 760                               | 724  |
| February  | 831                               | 724  |
| March     | 948                               | 798  |
| April     | 987                               |      |
| May       | 987                               |      |
| June      | 987                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 730         | 3.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 489      | 730         | 67.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 1           | 100.0%   | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 699         | 0.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 699         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 699         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

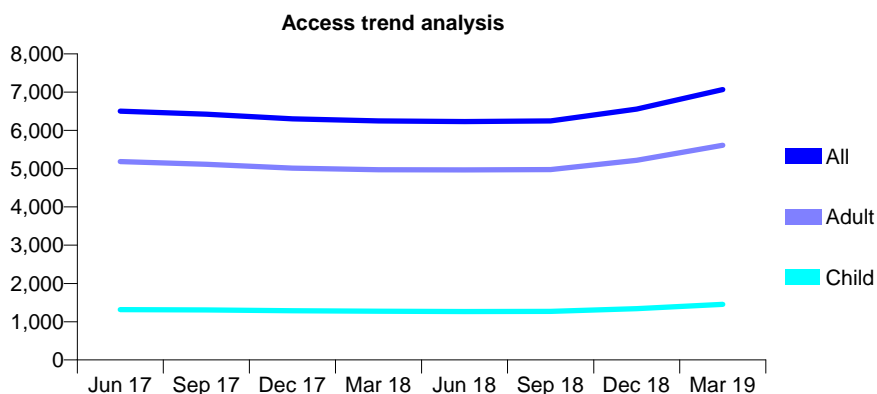
## Q70 - Vital Signs At a Glance Contract Report for 232629/0001 - March 2019

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Peartree Dental Care Partnership |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/04/2006                       |
| Contract end date    |                                  |

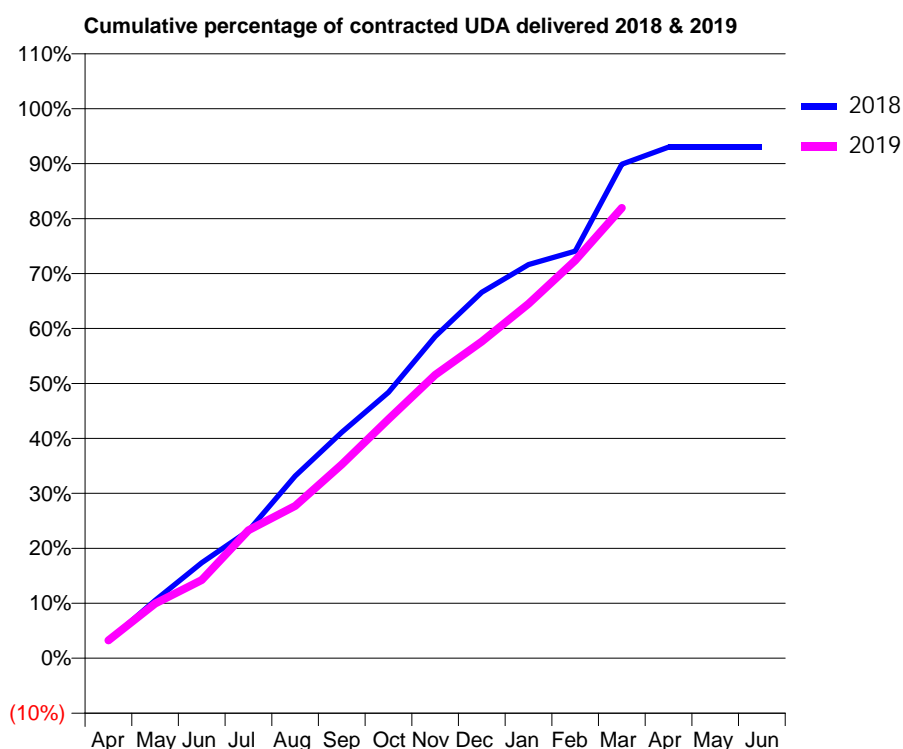
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,037      |
| Carry forward general activity (UDA)        | 147         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £609,273.57 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 6,249        |                               |
| Quarter ending June 2018         | 6,232        | →                             |
| Quarter ending September 2018    | 6,249        | →                             |
| Quarter ending December 2018     | 6,560        | ↑                             |
| Quarter ending March 2019        | 7,066        | ↑                             |
| <b>Variance since March 2018</b> | <b>13.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 589    | 716    |
| May       | 1,954  | 2,196  |
| June      | 3,228  | 3,137  |
| July      | 4,305  | 5,129  |
| August    | 6,152  | 6,111  |
| September | 7,629  | 7,767  |
| October   | 8,982  | 9,583  |
| November  | 10,863 | 11,362 |
| December  | 12,361 | 12,699 |
| January   | 13,290 | 14,213 |
| February  | 13,745 | 15,947 |
| March     | 16,681 | 18,059 |
| April     | 17,259 |        |
| May       | 17,259 |        |
| June      | 17,259 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 203      | 2,322       | 8.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,114    | 8,301       | 13.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,382    | 2,322       | 59.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,506    | 8,301       | 54.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,414    | 10,320      | 13.7%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 114      | 10,320      | 1.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 50       | 10,320      | 0.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

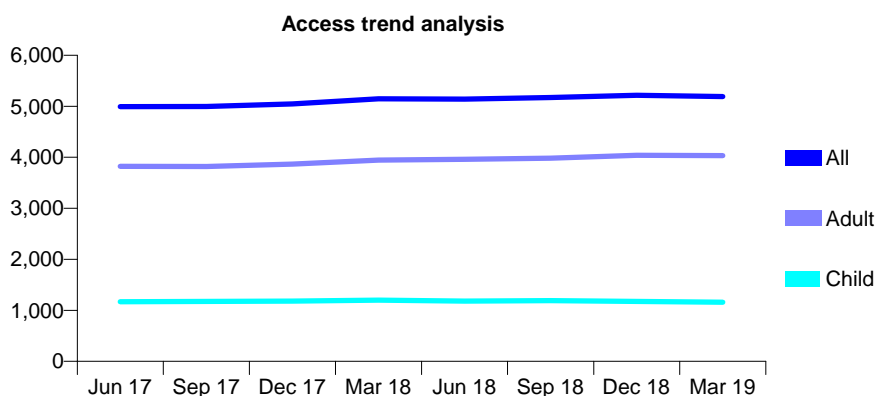
## Q70 - Vital Signs At a Glance Contract Report for 237973/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR S KHANNA  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

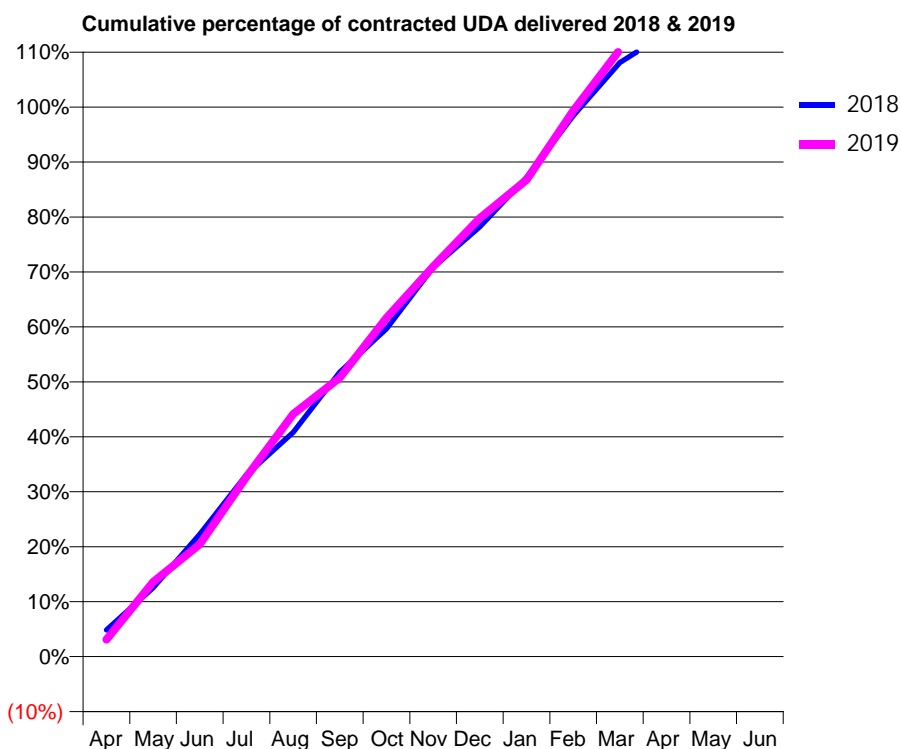
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,122      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £387,388.24 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,146       |                               |
| Quarter ending June 2018         | 5,142       | →                             |
| Quarter ending September 2018    | 5,173       | →                             |
| Quarter ending December 2018     | 5,215       | →                             |
| Quarter ending March 2019        | 5,192       | →                             |
| <b>Variance since March 2018</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 585                               | 377    |
| May       | 1,521                             | 1,647  |
| June      | 2,698                             | 2,480  |
| July      | 4,014                             | 3,966  |
| August    | 4,949                             | 5,348  |
| September | 6,275                             | 6,151  |
| October   | 7,231                             | 7,469  |
| November  | 8,588                             | 8,605  |
| December  | 9,480                             | 9,672  |
| January   | 10,569                            | 10,514 |
| February  | 11,930                            | 12,038 |
| March     | 13,101                            | 13,383 |
| April     | 13,752                            |        |
| May       | 13,755                            |        |
| June      | 13,755                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 115      | 1,758       | 6.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 766      | 4,987       | 15.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,106    | 1,758       | 62.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,509    | 4,987       | 30.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 616      | 6,497       | 9.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 6,497       | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 166      | 6,497       | 2.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

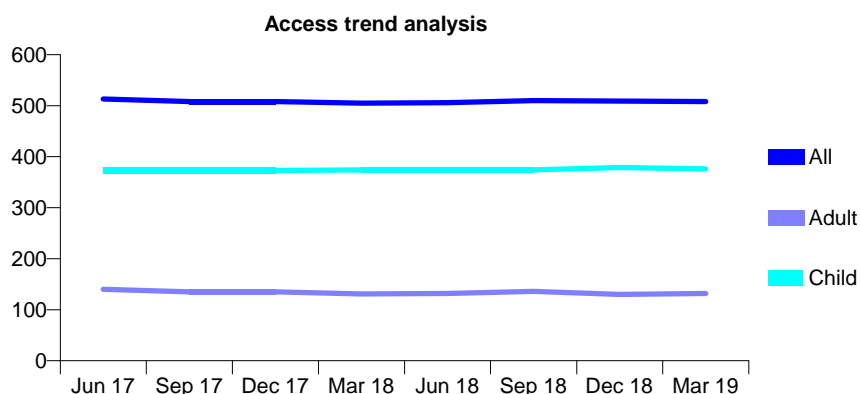
## Q70 - Vital Signs At a Glance Contract Report for 244627/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR MM WAUGH  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

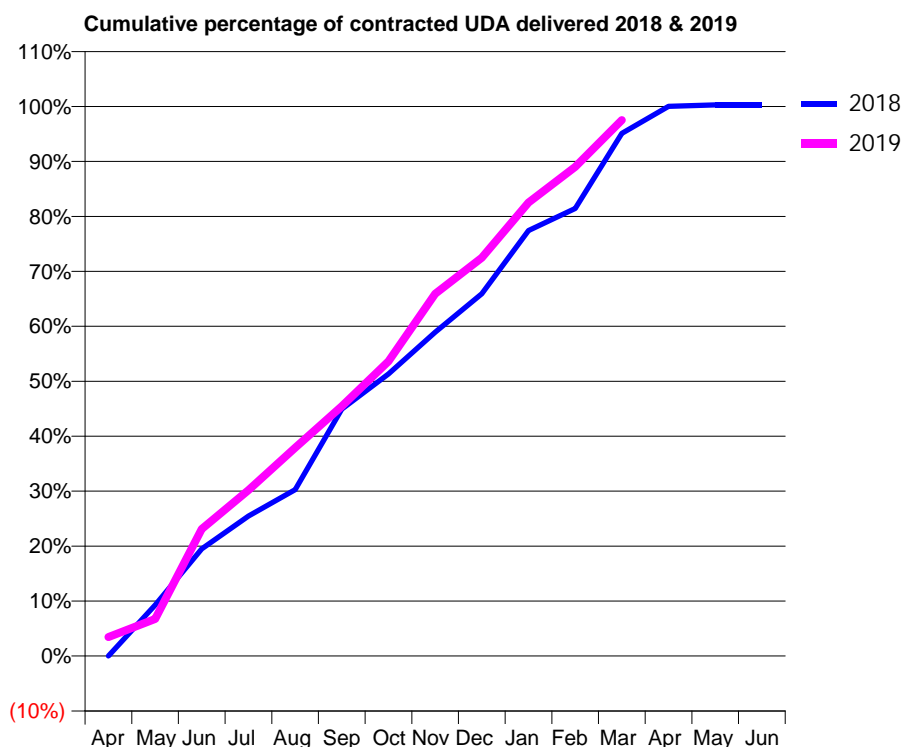
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,099      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32,538.28 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 505         |                               |
| Quarter ending June 2018         | 506         | →                             |
| Quarter ending September 2018    | 510         | →                             |
| Quarter ending December 2018     | 509         | →                             |
| Quarter ending March 2019        | 508         | →                             |
| <b>Variance since March 2018</b> | <b>0.6%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 38    |
| May       | 102                               | 74    |
| June      | 214                               | 254   |
| July      | 280                               | 332   |
| August    | 333                               | 416   |
| September | 494                               | 499   |
| October   | 564                               | 589   |
| November  | 648                               | 724   |
| December  | 725                               | 796   |
| January   | 851                               | 907   |
| February  | 895                               | 978   |
| March     | 1,045                             | 1,072 |
| April     | 1,099                             |       |
| May       | 1,102                             |       |
| June      | 1,102                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 629         | 4.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 110         | 8.2%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 495      | 629         | 78.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 63       | 110         | 57.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 696         | 1.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 696         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 696         | 0.9%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

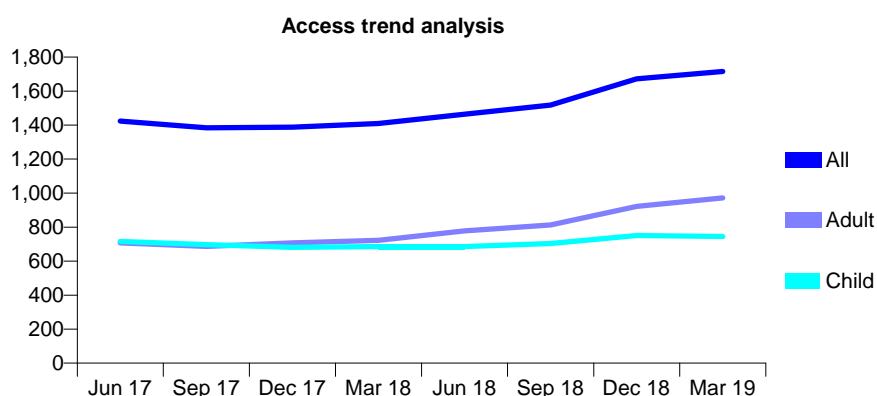
## Q70 - Vital Signs At a Glance Contract Report for 253227/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | Joanna McKenzie |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/05/2007      |
| Contract end date    |                 |

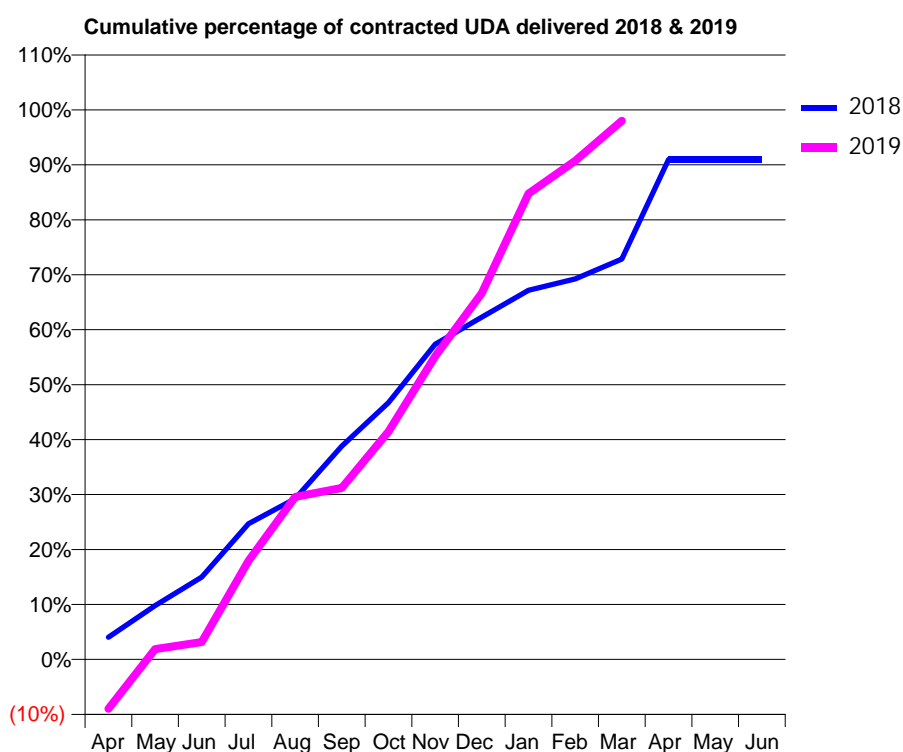
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,350      |
| Carry forward general activity (UDA)        | 302        |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £77,384.53 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 1,409        |                               |
| Quarter ending June 2018         | 1,464        | ↑                             |
| Quarter ending September 2018    | 1,517        | ↑                             |
| Quarter ending December 2018     | 1,672        | ↑                             |
| Quarter ending March 2019        | 1,716        | ↑                             |
| <b>Variance since March 2018</b> | <b>21.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 135                               | -302  |
| May       | 328                               | 63    |
| June      | 502                               | 106   |
| July      | 827                               | 600   |
| August    | 980                               | 991   |
| September | 1,300                             | 1,045 |
| October   | 1,566                             | 1,389 |
| November  | 1,921                             | 1,848 |
| December  | 2,087                             | 2,233 |
| January   | 2,251                             | 2,839 |
| February  | 2,320                             | 3,039 |
| March     | 2,441                             | 3,283 |
| April     | 3,047                             |       |
| May       | 3,047                             |       |
| June      | 3,047                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,273       | 7.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 184      | 1,444       | 12.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 756      | 1,273       | 59.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 655      | 1,444       | 45.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 186      | 2,317       | 8.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 2,317       | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 2,317       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

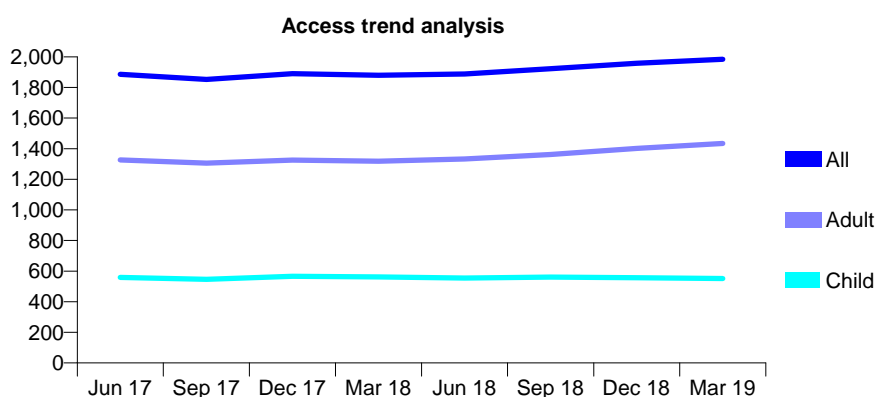
## Q70 - Vital Signs At a Glance Contract Report for 253804/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MRS SC FENTON |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

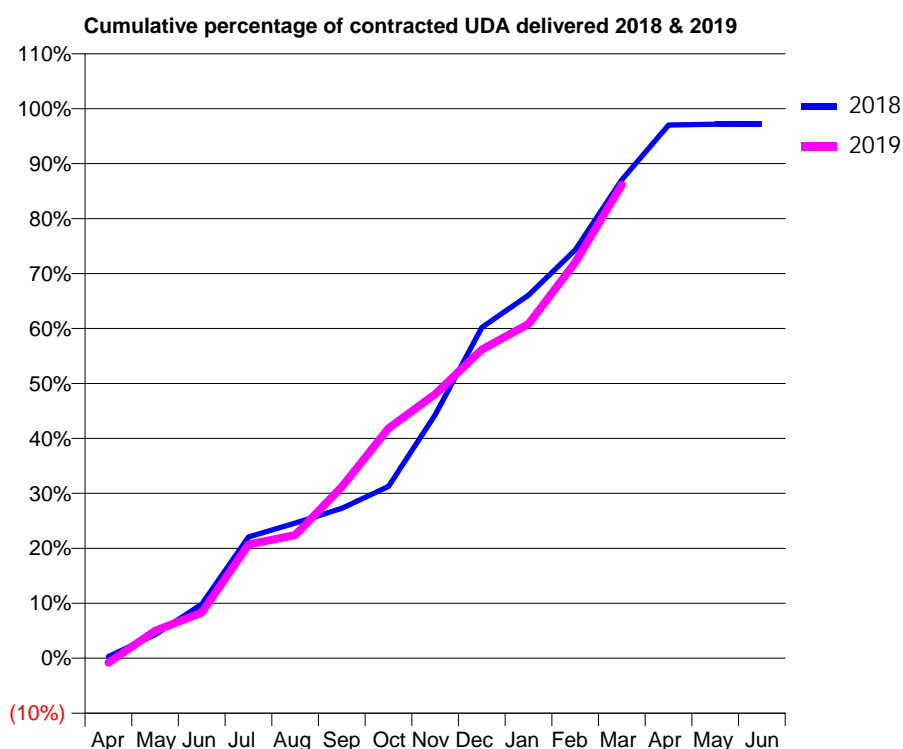
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,500       |
| Carry forward general activity (UDA)        | 183         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £156,516.95 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,880       |                               |
| Quarter ending June 2018         | 1,888       | →                             |
| Quarter ending September 2018    | 1,923       | →                             |
| Quarter ending December 2018     | 1,958       | →                             |
| Quarter ending March 2019        | 1,985       | →                             |
| <b>Variance since March 2018</b> | <b>5.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 20    | -52   |
| May       | 281   | 326   |
| June      | 640   | 539   |
| July      | 1,434 | 1,344 |
| August    | 1,599 | 1,457 |
| September | 1,773 | 2,026 |
| October   | 2,032 | 2,718 |
| November  | 2,879 | 3,124 |
| December  | 3,912 | 3,650 |
| January   | 4,294 | 3,954 |
| February  | 4,831 | 4,682 |
| March     | 5,659 | 5,600 |
| April     | 6,306 |       |
| May       | 6,316 |       |
| June      | 6,316 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 943         | 5.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 427      | 2,427       | 17.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 695      | 943         | 73.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,500    | 2,427       | 61.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 287      | 3,110       | 9.2%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 3,110       | 1.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 3,110       | 0.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

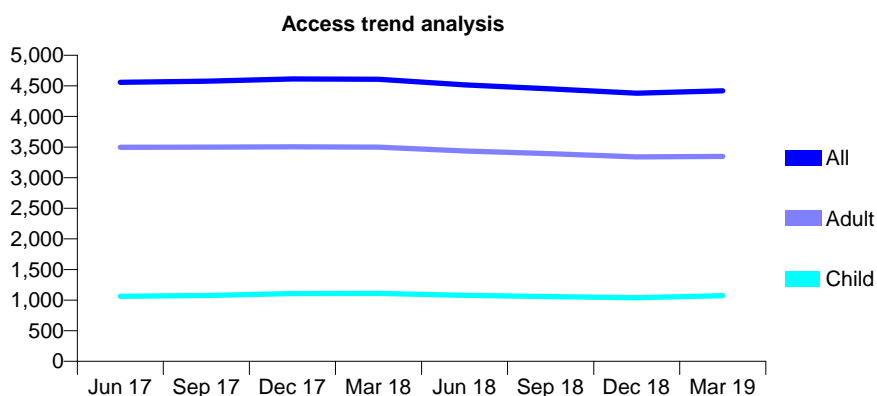
## Q70 - Vital Signs At a Glance Contract Report for 256617/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR NK TANK   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2006   |
| Contract end date    |              |

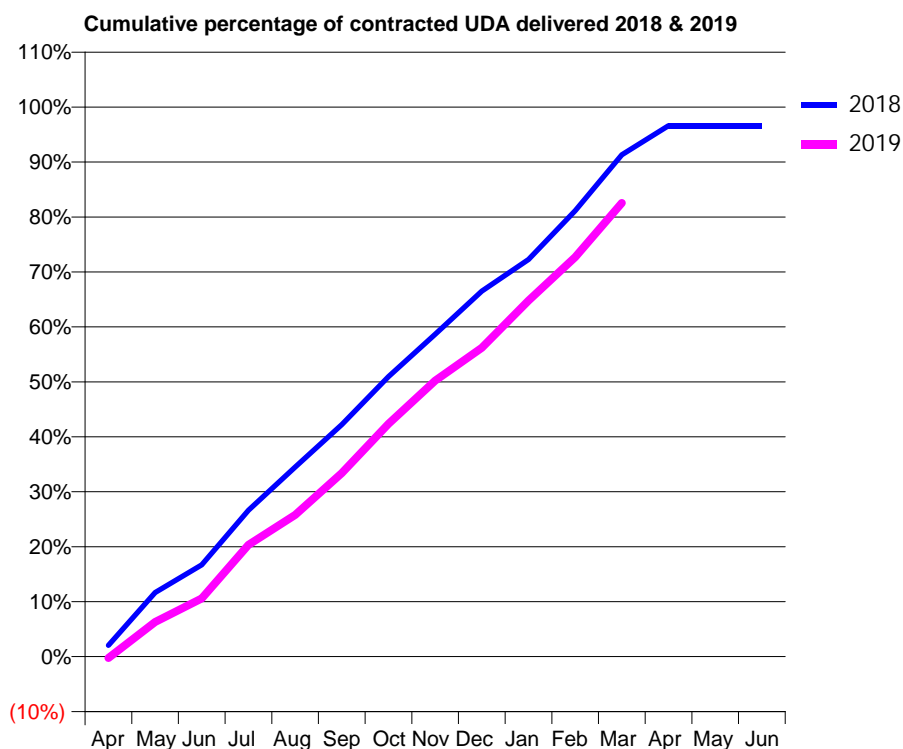
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,500      |
| Carry forward general activity (UDA)        | 421         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £359,138.13 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,609         |                               |
| Quarter ending June 2018         | 4,515         | ↓                             |
| Quarter ending September 2018    | 4,449         | ↓                             |
| Quarter ending December 2018     | 4,380         | ↓                             |
| Quarter ending March 2019        | 4,419         | →                             |
| <b>Variance since March 2018</b> | <b>(4.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 255                               | -34    |
| May       | 1,456                             | 786    |
| June      | 2,088                             | 1,324  |
| July      | 3,330                             | 2,544  |
| August    | 4,311                             | 3,222  |
| September | 5,277                             | 4,173  |
| October   | 6,370                             | 5,294  |
| November  | 7,334                             | 6,277  |
| December  | 8,312                             | 7,023  |
| January   | 9,034                             | 8,097  |
| February  | 10,141                            | 9,089  |
| March     | 11,412                            | 10,318 |
| April     | 12,077                            |        |
| May       | 12,078                            |        |
| June      | 12,079                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 119      | 1,746       | 6.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 737      | 4,856       | 15.2%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,210    | 1,746       | 69.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,594    | 4,856       | 53.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 704      | 6,332       | 11.1%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 67       | 6,332       | 1.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 6,332       | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

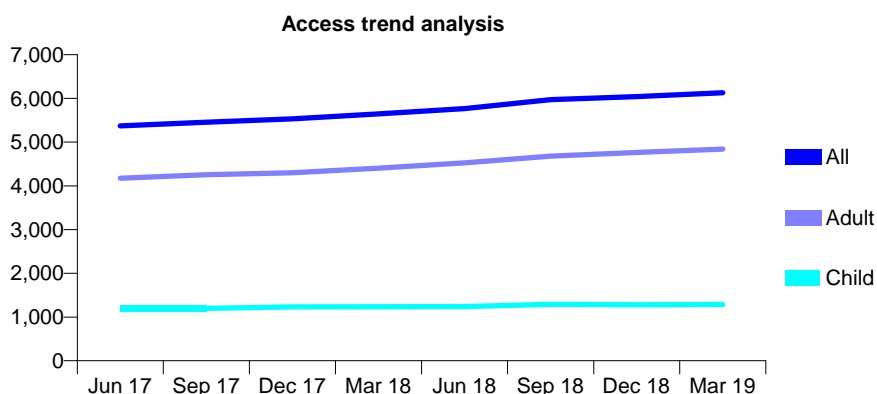
## Q70 - Vital Signs At a Glance Contract Report for 258385/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR PD WOODHOUSE |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

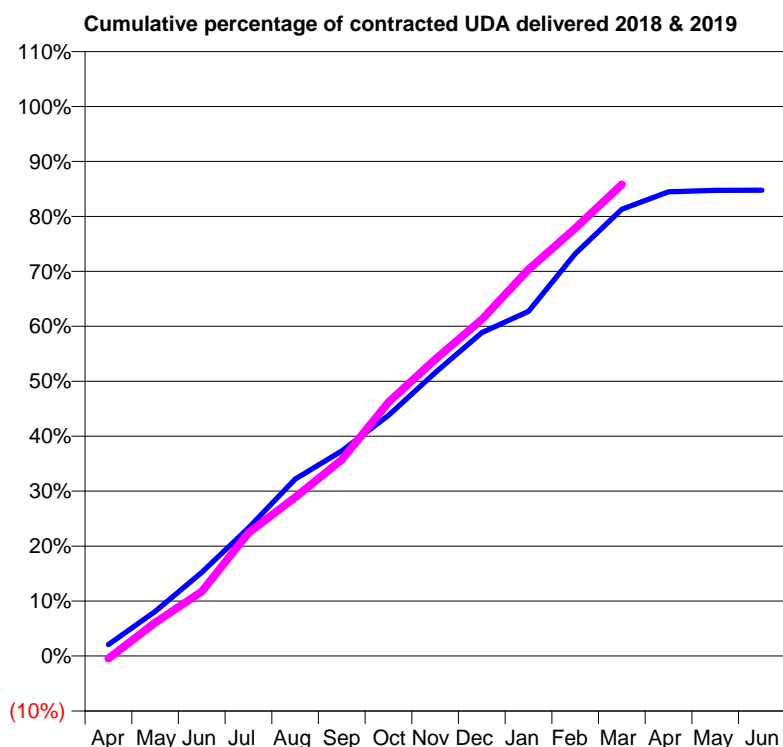
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,269      |
| Carry forward general activity (UDA)        | 519         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £431,587.00 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,645       |                               |
| Quarter ending June 2018         | 5,766       | ↑                             |
| Quarter ending September 2018    | 5,970       | ↑                             |
| Quarter ending December 2018     | 6,042       | →                             |
| Quarter ending March 2019        | 6,128       | →                             |
| <b>Variance since March 2018</b> | <b>8.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 301                               | -67    |
| May       | 1,159                             | 867    |
| June      | 2,172                             | 1,674  |
| July      | 3,327                             | 3,198  |
| August    | 4,595                             | 4,120  |
| September | 5,323                             | 5,095  |
| October   | 6,250                             | 6,586  |
| November  | 7,355                             | 7,703  |
| December  | 8,396                             | 8,736  |
| January   | 8,950                             | 10,036 |
| February  | 10,445                            | 11,108 |
| March     | 11,602                            | 12,246 |
| April     | 12,053                            |        |
| May       | 12,091                            |        |
| June      | 12,094                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 139      | 2,029       | 6.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,242    | 7,531       | 16.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,224    | 2,029       | 60.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,084    | 7,531       | 54.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,097    | 7,187       | 15.3%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 78       | 7,187       | 1.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 97       | 7,187       | 1.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



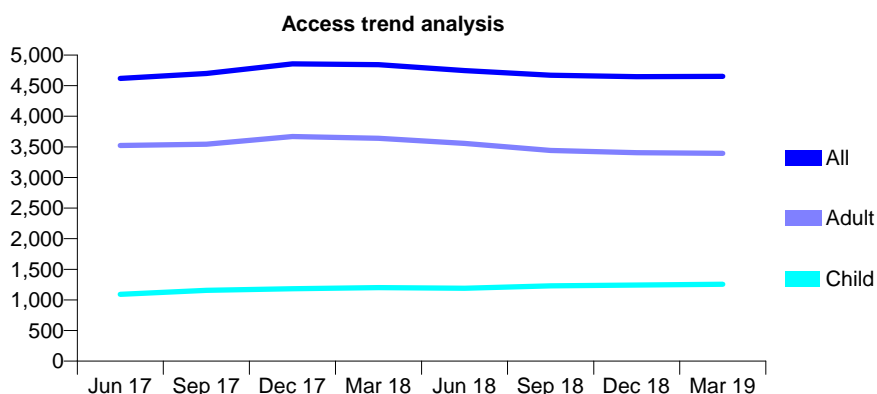
## Q70 - Vital Signs At a Glance Contract Report for 262471/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR B ANSARI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

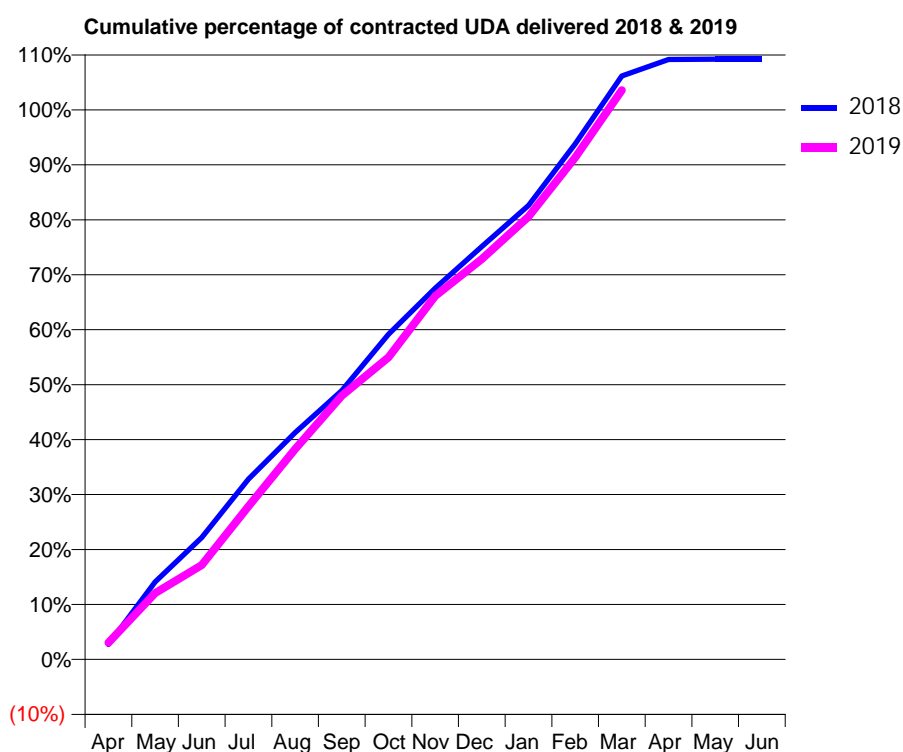
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,743      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £371,654.70 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,843         |                               |
| Quarter ending June 2018         | 4,747         | ↓                             |
| Quarter ending September 2018    | 4,671         | ↓                             |
| Quarter ending December 2018     | 4,648         | →                             |
| Quarter ending March 2019        | 4,652         | →                             |
| <b>Variance since March 2018</b> | <b>(3.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 402    | 448    |
| May       | 2,079  | 1,779  |
| June      | 3,271  | 2,532  |
| July      | 4,838  | 4,104  |
| August    | 6,087  | 5,644  |
| September | 7,210  | 7,074  |
| October   | 8,720  | 8,106  |
| November  | 9,957  | 9,747  |
| December  | 11,075 | 10,742 |
| January   | 12,179 | 11,881 |
| February  | 13,829 | 13,463 |
| March     | 15,652 | 15,270 |
| April     | 16,095 |        |
| May       | 16,102 |        |
| June      | 16,100 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 206      | 1,723       | 12.0%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 552      | 3,677       | 15.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 936      | 1,723       | 54.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,692    | 3,677       | 46.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 677      | 5,233       | 12.9%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 5,233       | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 5,233       | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

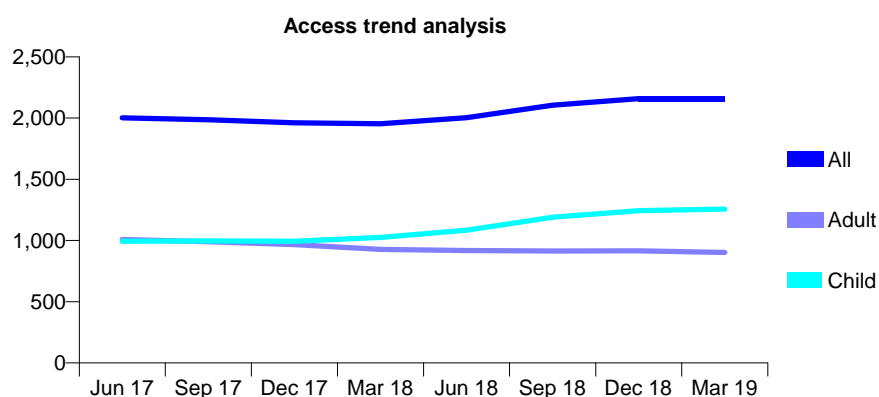
## Q70 - Vital Signs At a Glance Contract Report for 263338/0001 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | MR GS WILBY-LOPEZ |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 29/09/2006        |
| Contract end date    |                   |

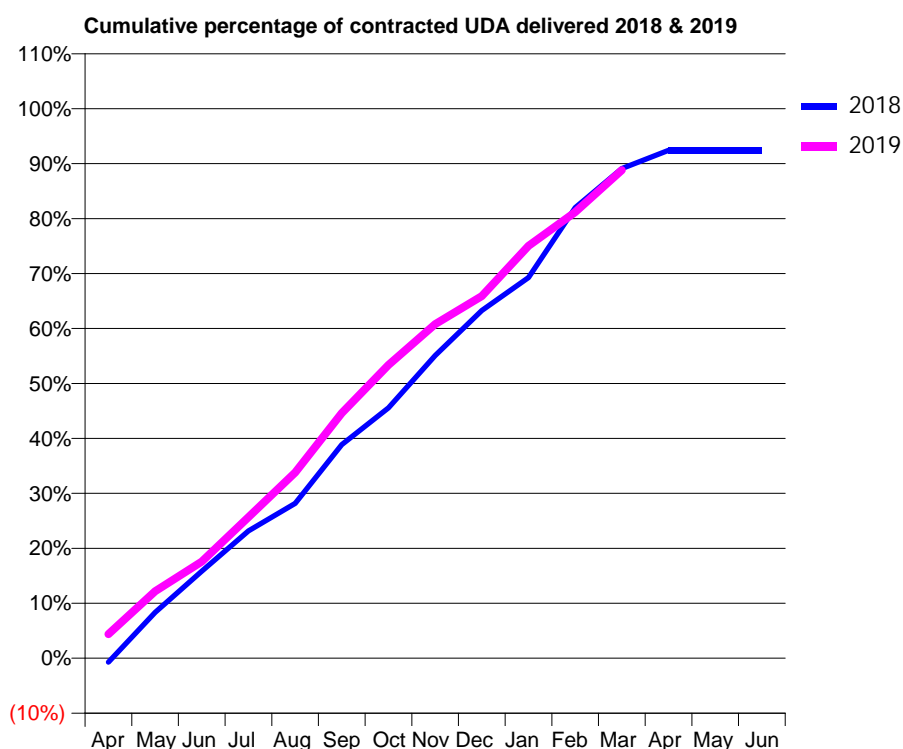
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £123,247.07 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 1,954        |                               |
| Quarter ending June 2018         | 2,003        | ↑                             |
| Quarter ending September 2018    | 2,105        | ↑                             |
| Quarter ending December 2018     | 2,159        | ↑                             |
| Quarter ending March 2019        | 2,158        | →                             |
| <b>Variance since March 2018</b> | <b>10.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | -37   | 219   |
| May       | 418   | 610   |
| June      | 791   | 879   |
| July      | 1,158 | 1,285 |
| August    | 1,409 | 1,690 |
| September | 1,943 | 2,230 |
| October   | 2,278 | 2,668 |
| November  | 2,755 | 3,041 |
| December  | 3,164 | 3,295 |
| January   | 3,463 | 3,751 |
| February  | 4,099 | 4,059 |
| March     | 4,455 | 4,440 |
| April     | 4,621 |       |
| May       | 4,621 |       |
| June      | 4,622 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 119      | 2,012       | 5.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 189      | 1,312       | 14.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,255    | 2,012       | 62.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 892      | 1,312       | 68.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 200      | 3,222       | 6.2%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 3,222       | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 51       | 3,222       | 1.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

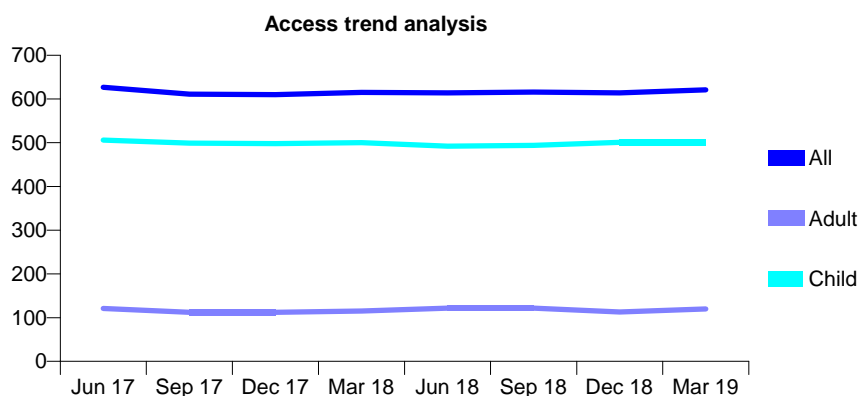
## Q70 - Vital Signs At a Glance Contract Report for 305154/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR PD KENNY  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

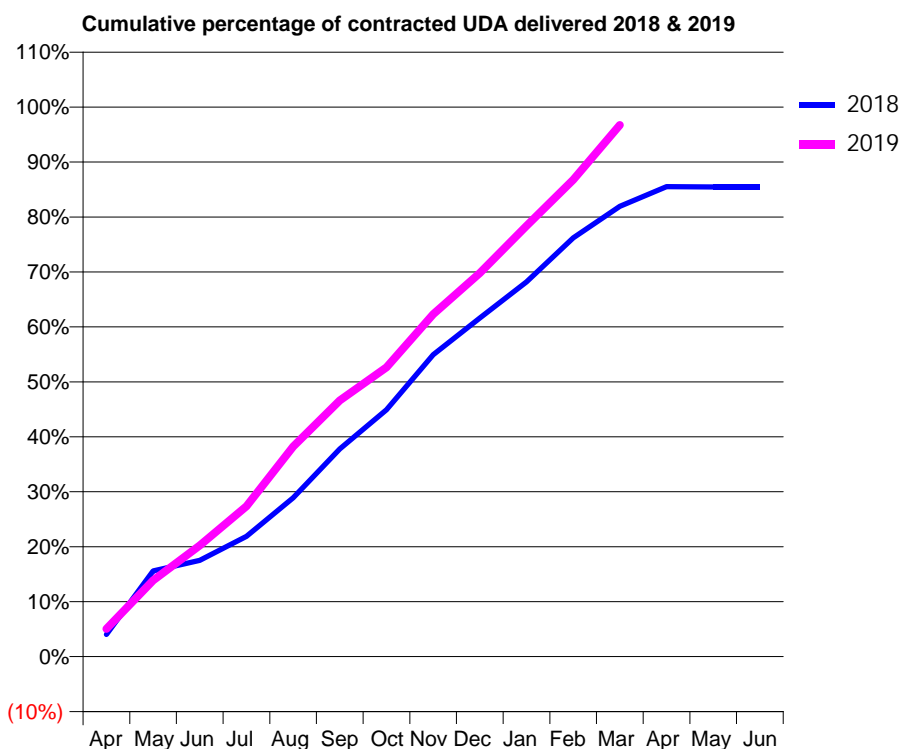
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,350      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,428.96 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 615         |                               |
| Quarter ending June 2018         | 614         | →                             |
| Quarter ending September 2018    | 616         | →                             |
| Quarter ending December 2018     | 614         | →                             |
| Quarter ending March 2019        | 621         | →                             |
| <b>Variance since March 2018</b> | <b>1.0%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 54                                | 68    |
| May       | 210                               | 187   |
| June      | 237                               | 273   |
| July      | 296                               | 369   |
| August    | 390                               | 516   |
| September | 510                               | 629   |
| October   | 607                               | 711   |
| November  | 742                               | 841   |
| December  | 832                               | 942   |
| January   | 921                               | 1,058 |
| February  | 1,029                             | 1,171 |
| March     | 1,106                             | 1,306 |
| April     | 1,155                             |       |
| May       | 1,154                             |       |
| June      | 1,154                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 924         | 6.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 127         | 4.7%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 703      | 924         | 76.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 69       | 127         | 54.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 26       | 1,012       | 2.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,012       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,012       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

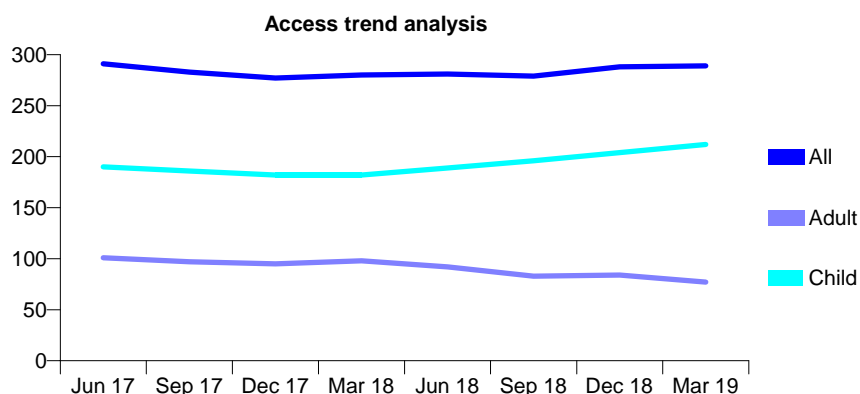
## Q70 - Vital Signs At a Glance Contract Report for 305650/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Homemill Dental Surgery |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/10/2012              |
| Contract end date    |                         |

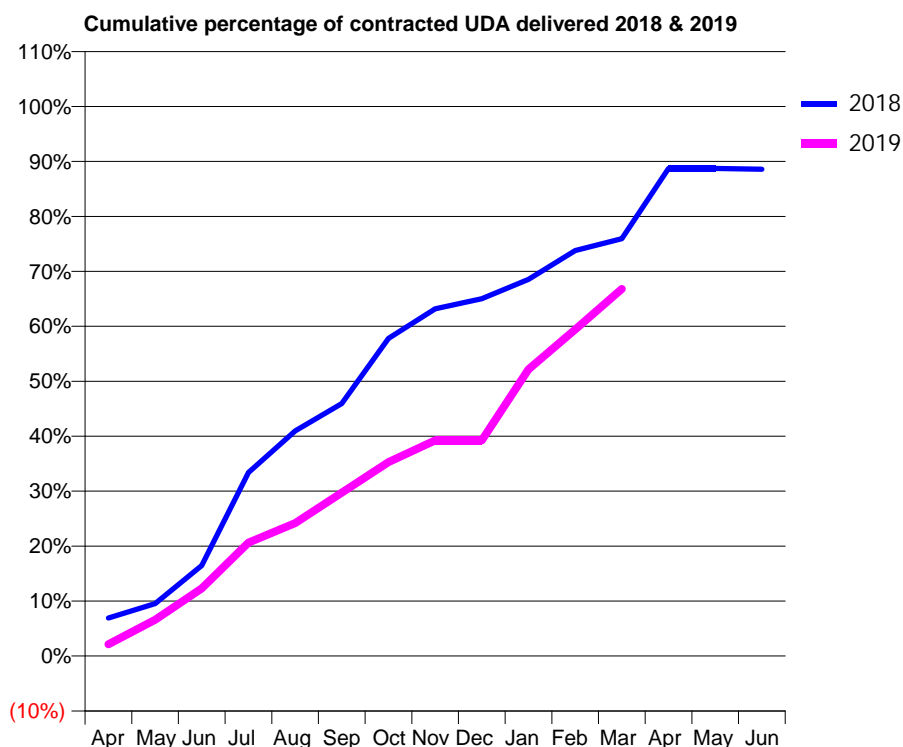
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 650        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,503.45 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 280         |                               |
| Quarter ending June 2018         | 281         | →                             |
| Quarter ending September 2018    | 279         | →                             |
| Quarter ending December 2018     | 288         | ↑                             |
| Quarter ending March 2019        | 289         | →                             |
| <b>Variance since March 2018</b> | <b>3.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 45                                | 14   |
| May       | 62                                | 43   |
| June      | 107                               | 80   |
| July      | 217                               | 134  |
| August    | 266                               | 157  |
| September | 299                               | 193  |
| October   | 376                               | 229  |
| November  | 411                               | 255  |
| December  | 423                               | 255  |
| January   | 446                               | 339  |
| February  | 480                               | 386  |
| March     | 494                               | 434  |
| April     | 577                               |      |
| May       | 577                               |      |
| June      | 576                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 325         | 5.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 29          | 3.4%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 139      | 325         | 42.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 29          | 62.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 288         | 0.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 288         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 288         | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

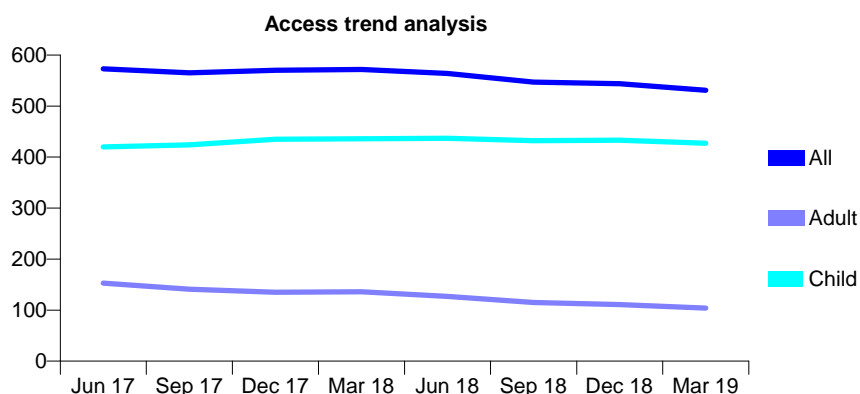
## Q70 - Vital Signs At a Glance Contract Report for 307181/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | Dr Samit Chitre |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

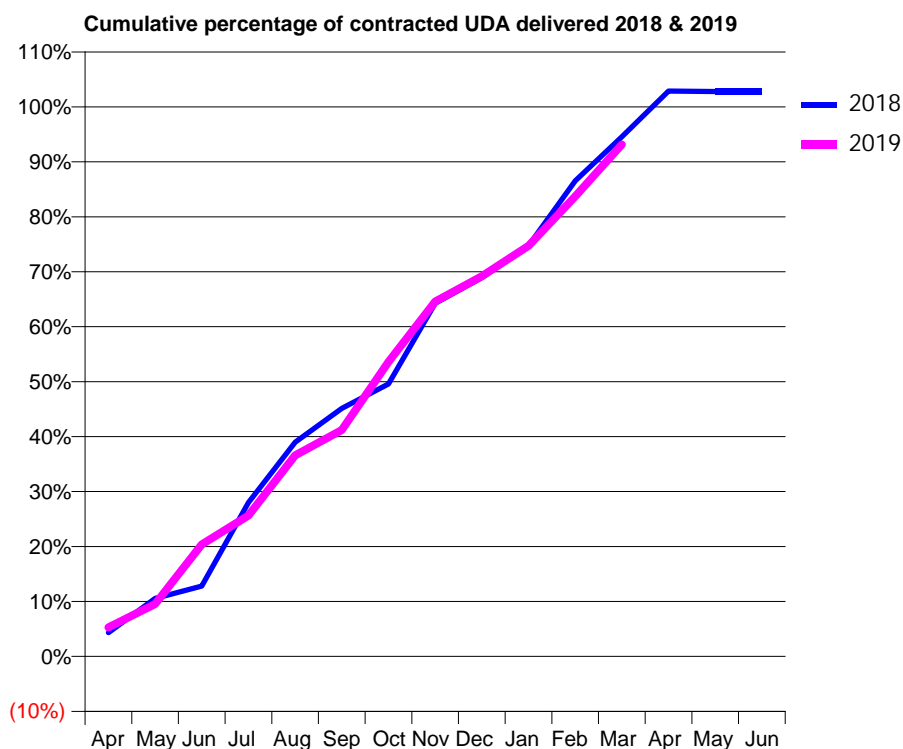
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,398.31 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 572           |                               |
| Quarter ending June 2018         | 564           | ↓                             |
| Quarter ending September 2018    | 547           | ↓                             |
| Quarter ending December 2018     | 544           | →                             |
| Quarter ending March 2019        | 531           | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 43                                | 53   |
| May       | 106                               | 95   |
| June      | 128                               | 204  |
| July      | 280                               | 256  |
| August    | 390                               | 366  |
| September | 451                               | 412  |
| October   | 496                               | 536  |
| November  | 643                               | 646  |
| December  | 689                               | 692  |
| January   | 747                               | 747  |
| February  | 866                               | 837  |
| March     | 946                               | 932  |
| April     | 1,029                             |      |
| May       | 1,028                             |      |
| June      | 1,028                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 726         | 6.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 83          | 1.2%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 505      | 726         | 69.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 54       | 83          | 65.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 33       | 752         | 4.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 752         | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 752         | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

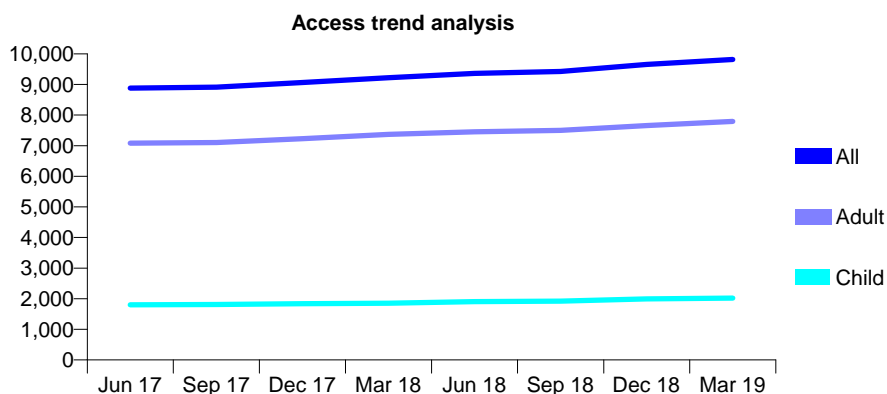
## Q70 - Vital Signs At a Glance Contract Report for 321532/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Maple House Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

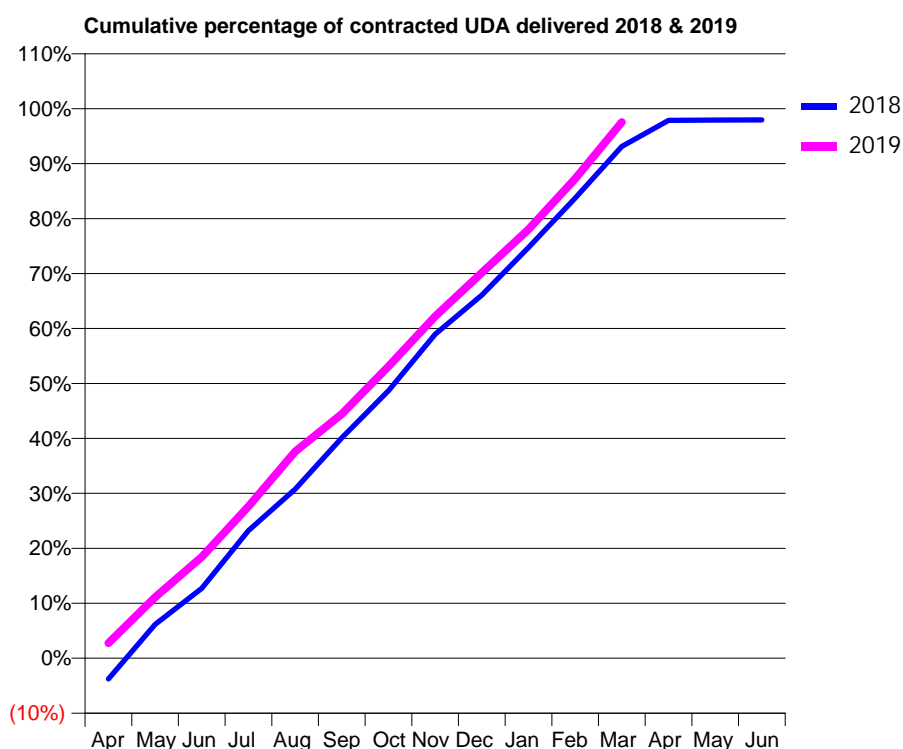
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 25,659      |
| Carry forward general activity (UDA)        | 523         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £576,940.79 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 9,224       |                               |
| Quarter ending June 2018         | 9,360       | →                             |
| Quarter ending September 2018    | 9,424       | →                             |
| Quarter ending December 2018     | 9,653       | ↑                             |
| Quarter ending March 2019        | 9,813       | →                             |
| <b>Variance since March 2018</b> | <b>6.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | -976   | 706    |
| May       | 1,577  | 2,850  |
| June      | 3,262  | 4,727  |
| July      | 5,961  | 7,086  |
| August    | 7,897  | 9,656  |
| September | 10,289 | 11,400 |
| October   | 12,494 | 13,626 |
| November  | 15,128 | 15,960 |
| December  | 16,950 | 18,000 |
| January   | 19,179 | 20,024 |
| February  | 21,484 | 22,397 |
| March     | 23,896 | 25,027 |
| April     | 25,108 |        |
| May       | 25,125 |        |
| June      | 25,135 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 139      | 3,121       | 4.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,414    | 12,149      | 11.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,013    | 3,121       | 64.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7,982    | 12,149      | 65.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 878      | 13,523      | 6.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 117      | 13,523      | 0.9%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 179      | 13,523      | 1.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

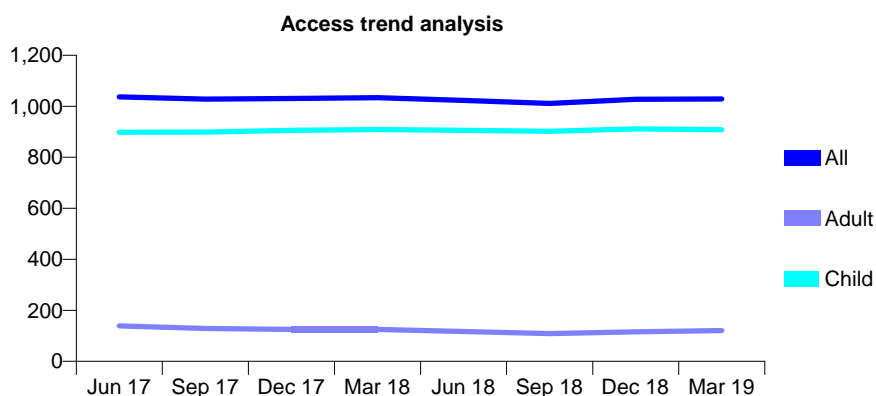
## Q70 - Vital Signs At a Glance Contract Report for 321788/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR GH MORRIS |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

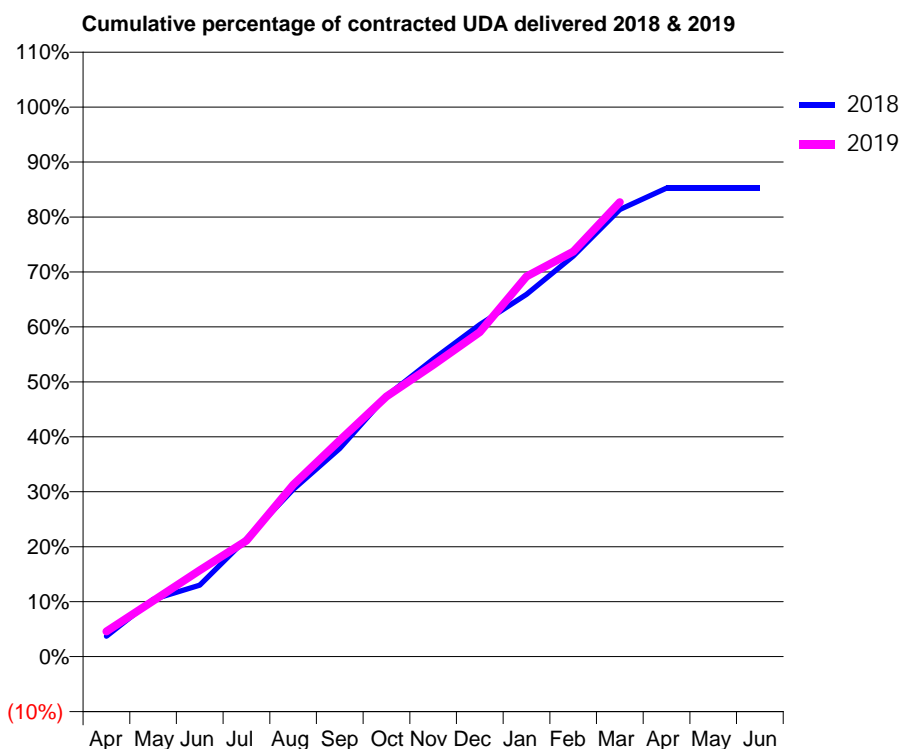
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,150      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,340.67 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,034         |                               |
| Quarter ending June 2018         | 1,023         | ↓                             |
| Quarter ending September 2018    | 1,011         | ↓                             |
| Quarter ending December 2018     | 1,027         | →                             |
| Quarter ending March 2019        | 1,029         | →                             |
| <b>Variance since March 2018</b> | <b>(0.5%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 80                                | 99    |
| May       | 224                               | 218   |
| June      | 280                               | 338   |
| July      | 462                               | 454   |
| August    | 654                               | 672   |
| September | 814                               | 846   |
| October   | 1,020                             | 1,018 |
| November  | 1,164                             | 1,141 |
| December  | 1,299                             | 1,270 |
| January   | 1,417                             | 1,487 |
| February  | 1,567                             | 1,584 |
| March     | 1,749                             | 1,778 |
| April     | 1,833                             |       |
| May       | 1,833                             |       |
| June      | 1,833                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,425       | 6.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 57          | 7.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 910      | 1,425       | 63.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 36       | 57          | 63.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 64       | 1,417       | 4.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,417       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,417       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

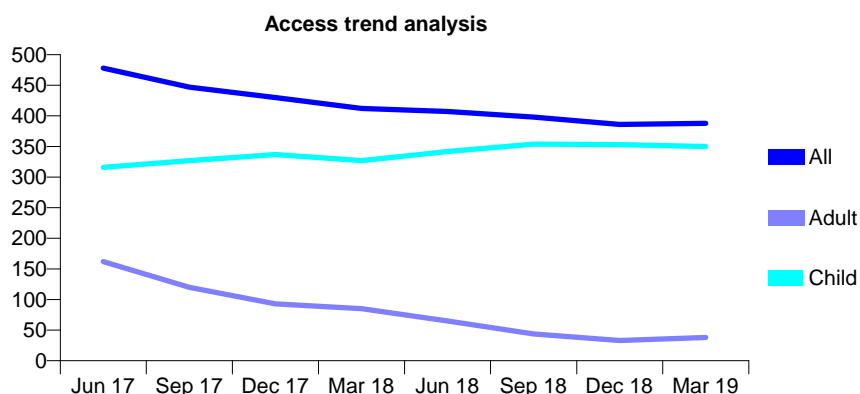
## Q70 - Vital Signs At a Glance Contract Report for 321974/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR AE INMAN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

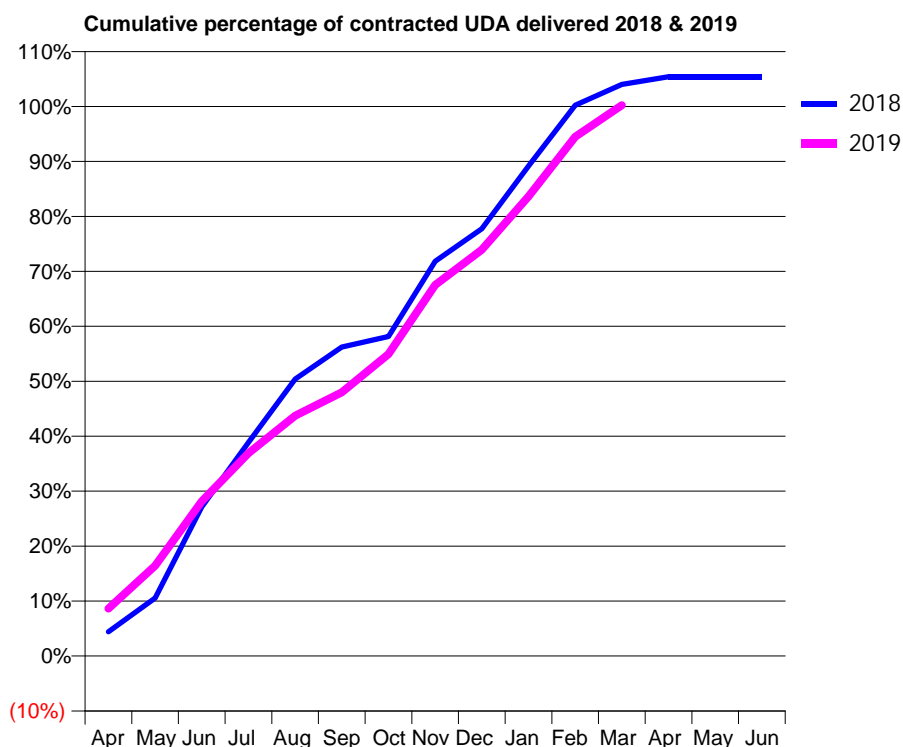
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 782        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,950.86 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 412           |                               |
| Quarter ending June 2018         | 407           | ↓                             |
| Quarter ending September 2018    | 398           | ↓                             |
| Quarter ending December 2018     | 386           | ↓                             |
| Quarter ending March 2019        | 388           | →                             |
| <b>Variance since March 2018</b> | <b>(5.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 34                                | 67   |
| May       | 83                                | 129  |
| June      | 212                               | 220  |
| July      | 304                               | 289  |
| August    | 394                               | 342  |
| September | 440                               | 375  |
| October   | 455                               | 430  |
| November  | 562                               | 528  |
| December  | 608                               | 578  |
| January   | 697                               | 654  |
| February  | 784                               | 739  |
| March     | 813                               | 784  |
| April     | 824                               |      |
| May       | 824                               |      |
| June      | 824                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 618         | 5.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 2           | 50.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 442      | 618         | 71.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 2           | 0.0%     | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 615         | 3.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 615         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 615         | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



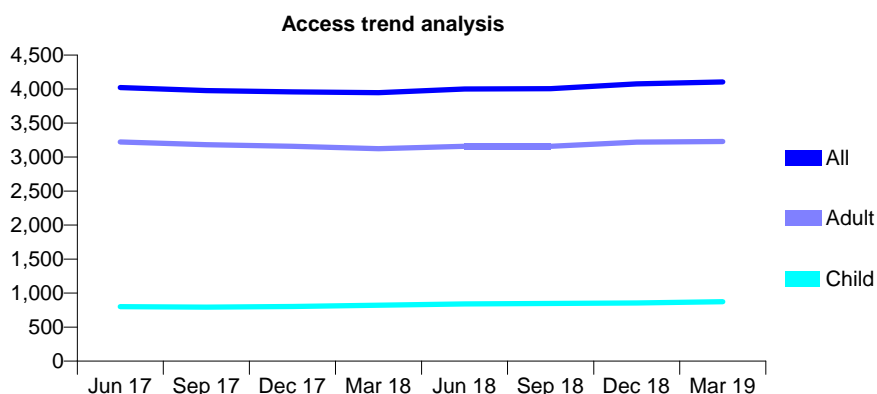
## Q70 - Vital Signs At a Glance Contract Report for 323551/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | ThistleDene Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

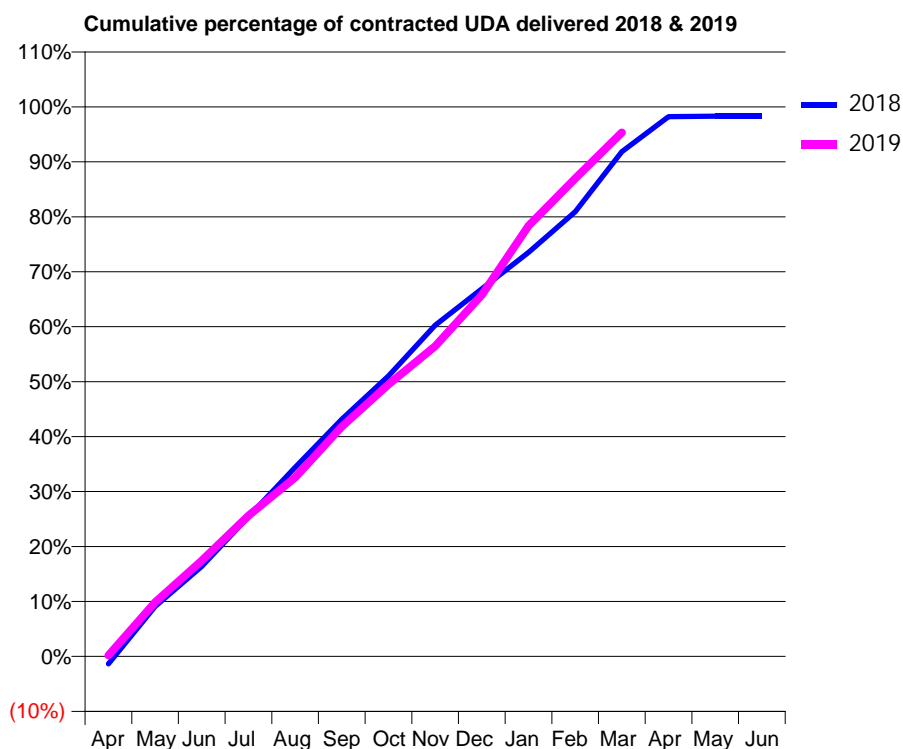
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,000      |
| Carry forward general activity (UDA)        | 238         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £363,687.10 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,946       |                               |
| Quarter ending June 2018         | 4,000       | →                             |
| Quarter ending September 2018    | 4,006       | →                             |
| Quarter ending December 2018     | 4,077       | →                             |
| Quarter ending March 2019        | 4,104       | →                             |
| <b>Variance since March 2018</b> | <b>4.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -193                              | 25     |
| May       | 1,277                             | 1,380  |
| June      | 2,296                             | 2,441  |
| July      | 3,559                             | 3,586  |
| August    | 4,814                             | 4,560  |
| September | 6,039                             | 5,853  |
| October   | 7,146                             | 6,928  |
| November  | 8,436                             | 7,905  |
| December  | 9,366                             | 9,209  |
| January   | 10,293                            | 10,969 |
| February  | 11,329                            | 12,177 |
| March     | 12,859                            | 13,346 |
| April     | 13,751                            |        |
| May       | 13,762                            |        |
| June      | 13,762                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 1,369       | 3.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 720      | 5,256       | 13.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 954      | 1,369       | 69.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,513    | 5,256       | 66.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 239      | 6,273       | 3.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 6,273       | 0.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 107      | 6,273       | 1.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

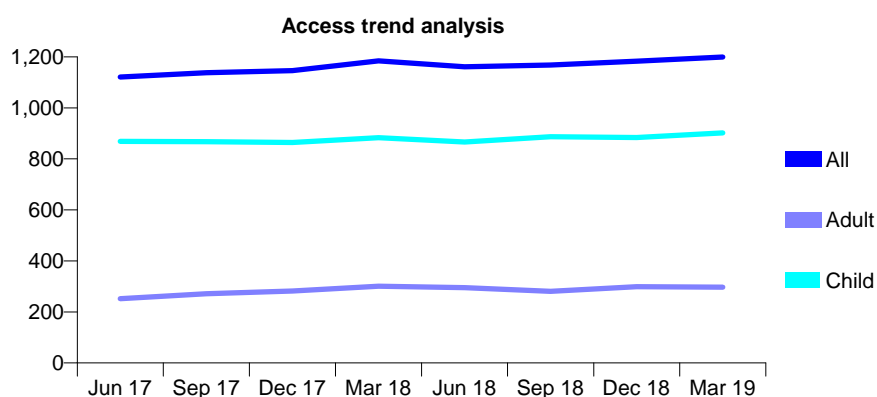
## Q70 - Vital Signs At a Glance Contract Report for 324094/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | MISS SJ WESTHEAD |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

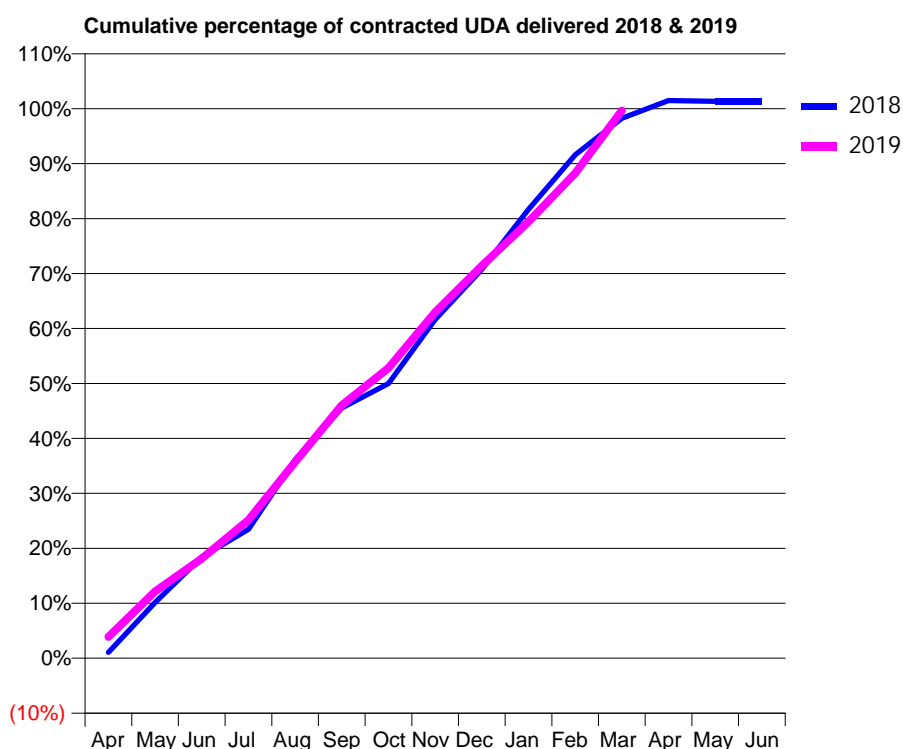
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,935      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £73,088.11 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,184       |                               |
| Quarter ending June 2018         | 1,161       | ↓                             |
| Quarter ending September 2018    | 1,168       | →                             |
| Quarter ending December 2018     | 1,183       | →                             |
| Quarter ending March 2019        | 1,199       | →                             |
| <b>Variance since March 2018</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 31    | 114   |
| May       | 298   | 357   |
| June      | 541   | 532   |
| July      | 689   | 738   |
| August    | 1,060 | 1,049 |
| September | 1,337 | 1,351 |
| October   | 1,468 | 1,550 |
| November  | 1,809 | 1,849 |
| December  | 2,076 | 2,095 |
| January   | 2,397 | 2,331 |
| February  | 2,688 | 2,590 |
| March     | 2,883 | 2,925 |
| April     | 2,978 |       |
| May       | 2,974 |       |
| June      | 2,974 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 190      | 1,733       | 11.0%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 64       | 309         | 20.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,237    | 1,733       | 71.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 172      | 309         | 55.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 73       | 1,977       | 3.7%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,977       | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,977       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

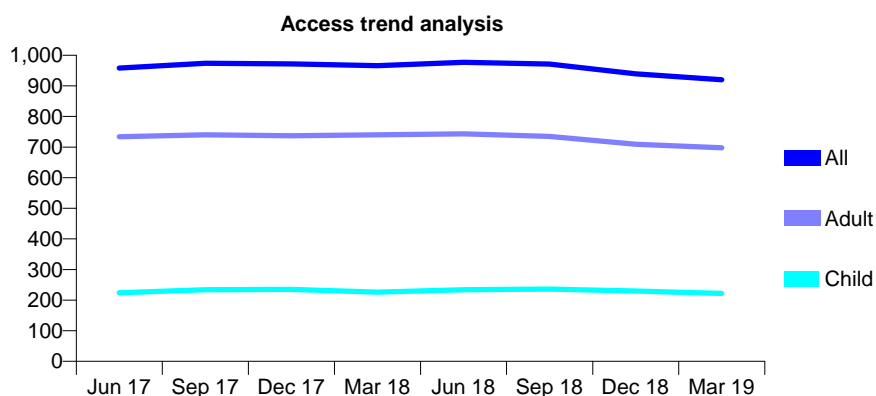
## Q70 - Vital Signs At a Glance Contract Report for 325503/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS SM SHAWKAT |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

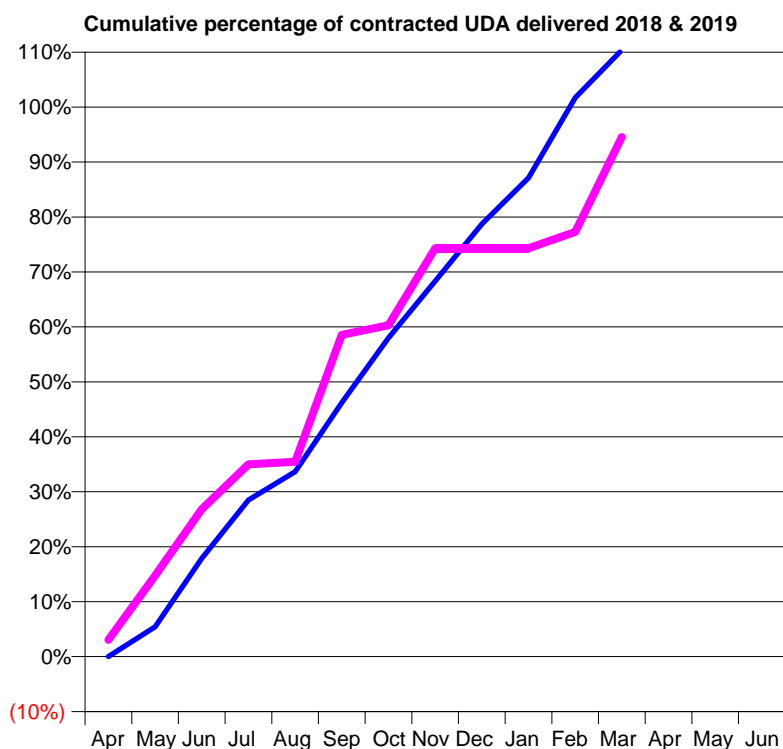
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,478      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £39,638.44 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 966           |                               |
| Quarter ending June 2018         | 977           | →                             |
| Quarter ending September 2018    | 971           | →                             |
| Quarter ending December 2018     | 939           | ↓                             |
| Quarter ending March 2019        | 920           | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 45    |
| May       | 80                                | 218   |
| June      | 264                               | 396   |
| July      | 421                               | 517   |
| August    | 497                               | 524   |
| September | 683                               | 865   |
| October   | 857                               | 891   |
| November  | 1,010                             | 1,098 |
| December  | 1,163                             | 1,098 |
| January   | 1,287                             | 1,098 |
| February  | 1,503                             | 1,142 |
| March     | 1,631                             | 1,397 |
| April     | 1,793                             |       |
| May       | 1,809                             |       |
| June      | 1,809                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 239         | 3.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 47       | 590         | 8.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 91       | 239         | 38.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 176      | 590         | 29.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 756         | 0.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 756         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 756         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

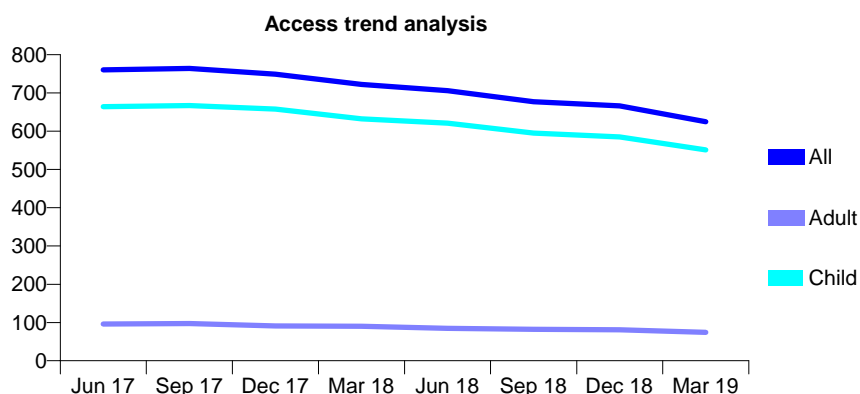
## Q70 - Vital Signs At a Glance Contract Report for 326518/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR KR BROWN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

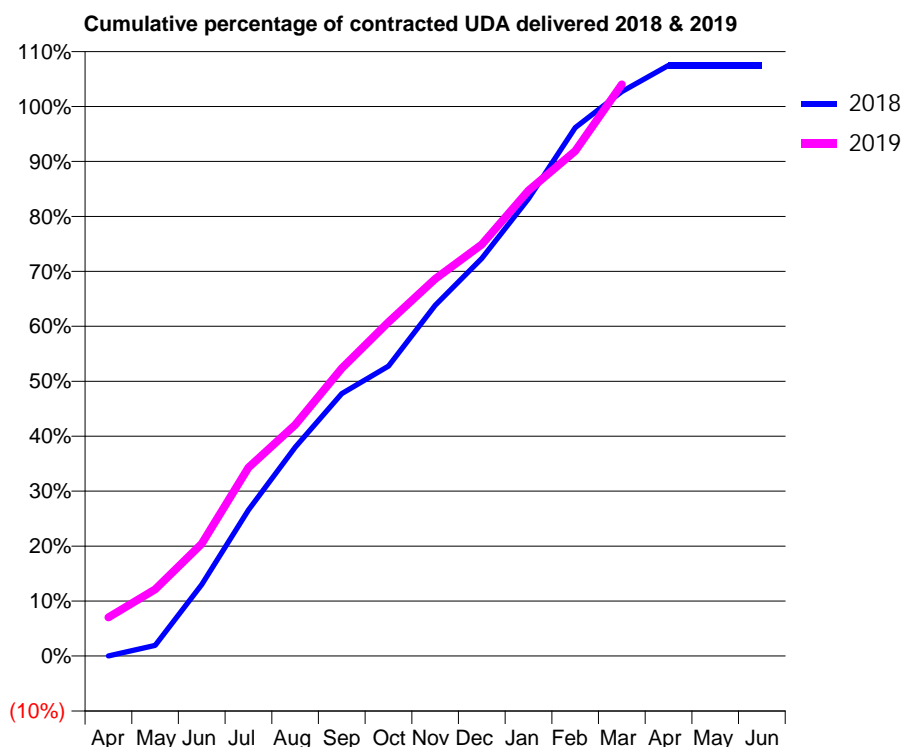
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,150      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,208.61 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 722            |                               |
| Quarter ending June 2018         | 706            | ↓                             |
| Quarter ending September 2018    | 677            | ↓                             |
| Quarter ending December 2018     | 666            | ↓                             |
| Quarter ending March 2019        | 625            | ↓                             |
| <b>Variance since March 2018</b> | <b>(13.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 81    |
| May       | 22                                | 140   |
| June      | 150                               | 235   |
| July      | 306                               | 395   |
| August    | 437                               | 484   |
| September | 549                               | 602   |
| October   | 607                               | 699   |
| November  | 734                               | 789   |
| December  | 832                               | 861   |
| January   | 957                               | 974   |
| February  | 1,105                             | 1,057 |
| March     | 1,181                             | 1,196 |
| April     | 1,236                             |       |
| May       | 1,236                             |       |
| June      | 1,236                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 947         | 5.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 47          | 2.1%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 706      | 947         | 74.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 32       | 47          | 68.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 21       | 955         | 2.2%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 955         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 955         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

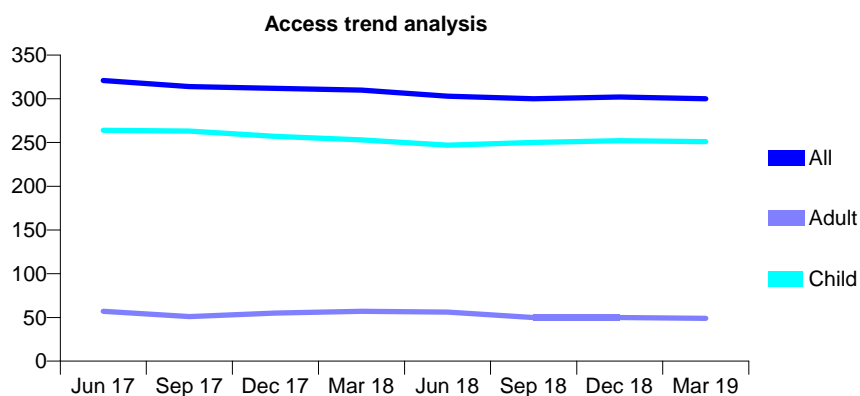
## Q70 - Vital Signs At a Glance Contract Report for 328960/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR SC BELFORD           |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

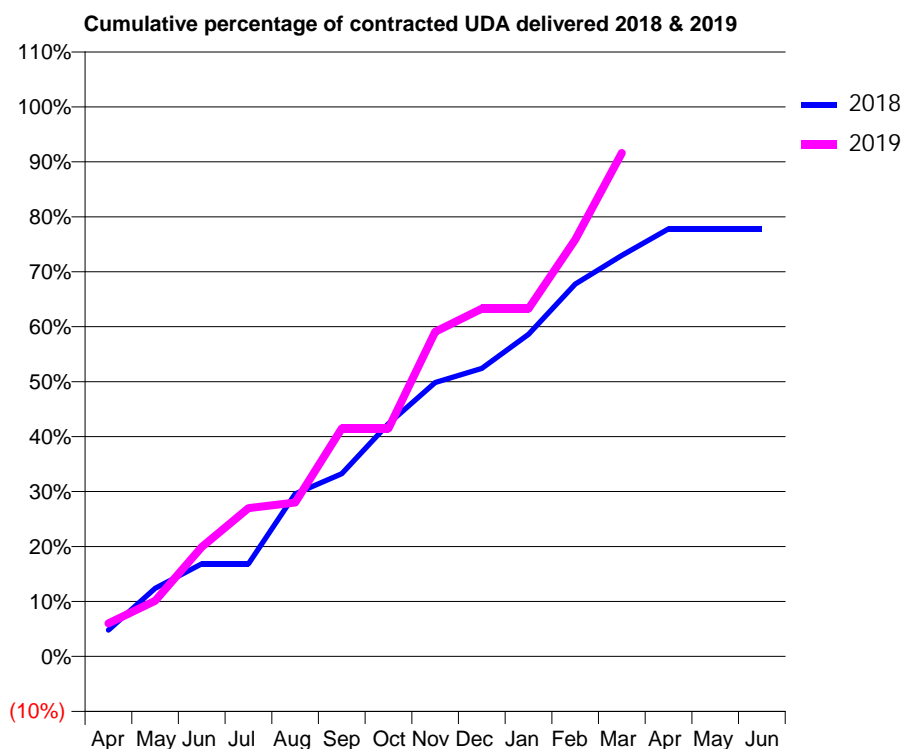
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 500        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,823.60 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 310           |                               |
| Quarter ending June 2018         | 303           | ↓                             |
| Quarter ending September 2018    | 300           | →                             |
| Quarter ending December 2018     | 302           | →                             |
| Quarter ending March 2019        | 300           | →                             |
| <b>Variance since March 2018</b> | <b>(3.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 36                                | 30   |
| May       | 93                                | 51   |
| June      | 126                               | 100  |
| July      | 126                               | 135  |
| August    | 222                               | 140  |
| September | 249                               | 207  |
| October   | 318                               | 207  |
| November  | 374                               | 295  |
| December  | 393                               | 316  |
| January   | 440                               | 316  |
| February  | 508                               | 379  |
| March     | 547                               | 458  |
| April     | 583                               |      |
| May       | 583                               |      |
| June      | 583                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 361         | 6.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 21          | 4.8%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 217      | 361         | 60.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 13       | 21          | 61.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 21       | 357         | 5.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 357         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 357         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

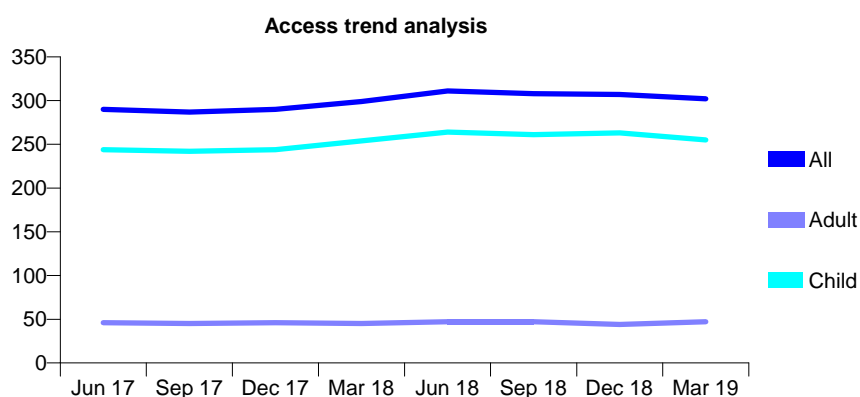
## Q70 - Vital Signs At a Glance Contract Report for 331120/0001 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | MR GM WHITTINGHAM |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

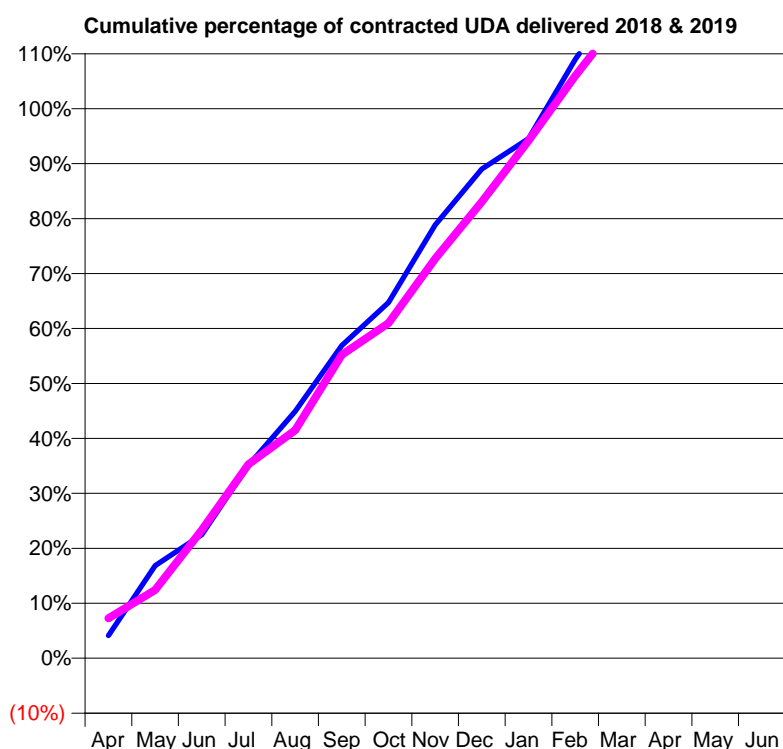
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 470        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,520.01 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 299   |                               |
| Quarter ending June 2018         | 311   | ↑                             |
| Quarter ending September 2018    | 308   | →                             |
| Quarter ending December 2018     | 307   | →                             |
| Quarter ending March 2019        | 302   | ↓                             |
| <b>Variance since March 2018</b> | 1.0%  | →                             |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 19   | 34   |
| May       | 79   | 58   |
| June      | 106  | 110  |
| July      | 165  | 166  |
| August    | 211  | 195  |
| September | 267  | 259  |
| October   | 304  | 287  |
| November  | 371  | 342  |
| December  | 418  | 390  |
| January   | 444  | 443  |
| February  | 512  | 498  |
| March     | 568  | 549  |
| April     | 591  |      |
| May       | 591  |      |
| June      | 591  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 453         | 5.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 34          | 5.9%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 316      | 453         | 69.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 28       | 34          | 82.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 18       | 468         | 3.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 468         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 468         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

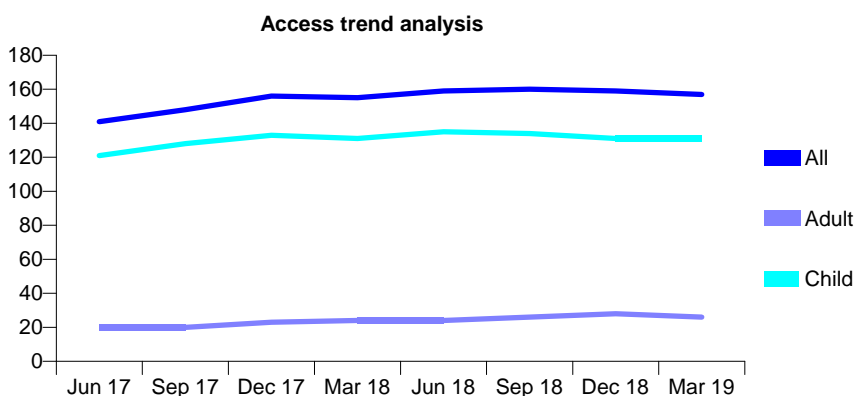
## Q70 - Vital Signs At a Glance Contract Report for 338311/0001 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | MRS SC HALDERTHAY |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

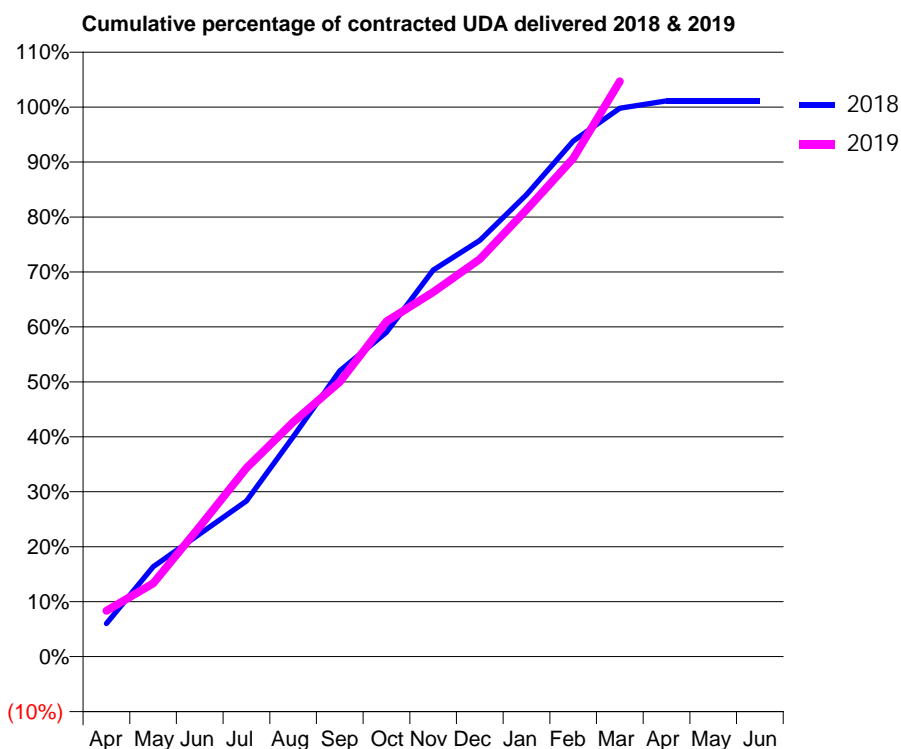
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 300       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,948.85 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 155         |                               |
| Quarter ending June 2018         | 159         | ↑                             |
| Quarter ending September 2018    | 160         | →                             |
| Quarter ending December 2018     | 159         | →                             |
| Quarter ending March 2019        | 157         | ↓                             |
| <b>Variance since March 2018</b> | <b>1.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 18                                | 25   |
| May       | 49                                | 40   |
| June      | 67                                | 71   |
| July      | 85                                | 103  |
| August    | 120                               | 128  |
| September | 156                               | 150  |
| October   | 177                               | 183  |
| November  | 211                               | 199  |
| December  | 227                               | 217  |
| January   | 252                               | 244  |
| February  | 281                               | 272  |
| March     | 299                               | 314  |
| April     | 303                               |      |
| May       | 303                               |      |
| June      | 303                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 217         | 3.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 18          | 0.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 151      | 217         | 69.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 13       | 18          | 72.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 232         | 0.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 232         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 232         | 2.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

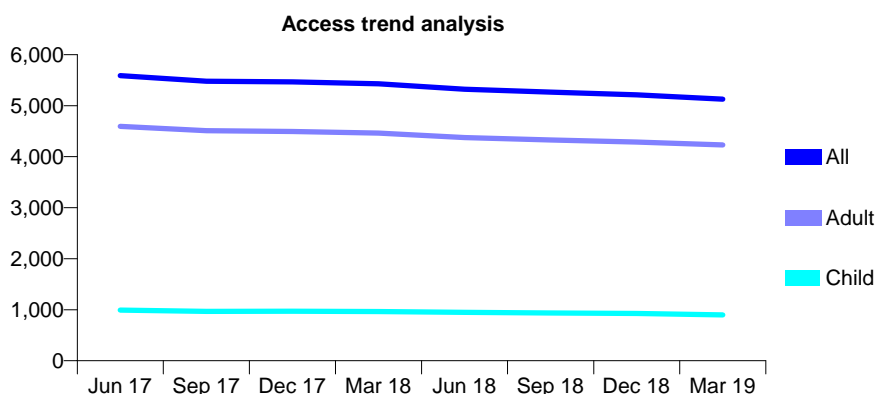
## Q70 - Vital Signs At a Glance Contract Report for 338974/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MRS M HOOKINGS |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

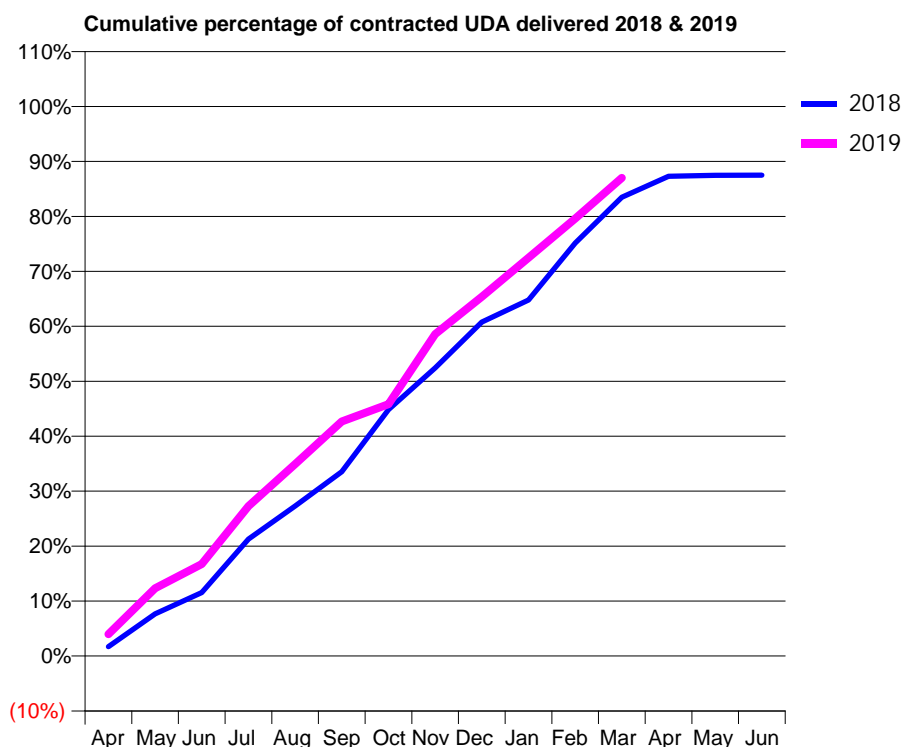
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £501,733.88 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,428         |                               |
| Quarter ending June 2018         | 5,322         | ↓                             |
| Quarter ending September 2018    | 5,267         | ↓                             |
| Quarter ending December 2018     | 5,212         | ↓                             |
| Quarter ending March 2019        | 5,128         | ↓                             |
| <b>Variance since March 2018</b> | <b>(5.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 290                               | 674    |
| May       | 1,307                             | 2,097  |
| June      | 1,960                             | 2,846  |
| July      | 3,616                             | 4,638  |
| August    | 4,645                             | 5,939  |
| September | 5,699                             | 7,254  |
| October   | 7,620                             | 7,789  |
| November  | 8,915                             | 9,957  |
| December  | 10,331                            | 11,111 |
| January   | 11,012                            | 12,322 |
| February  | 12,776                            | 13,535 |
| March     | 14,191                            | 14,791 |
| April     | 14,841                            |        |
| May       | 14,871                            |        |
| June      | 14,872                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 86       | 1,413       | 6.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 841      | 6,126       | 13.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 991      | 1,413       | 70.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,450    | 6,126       | 56.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 620      | 7,246       | 8.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 170      | 7,246       | 2.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 53       | 7,246       | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



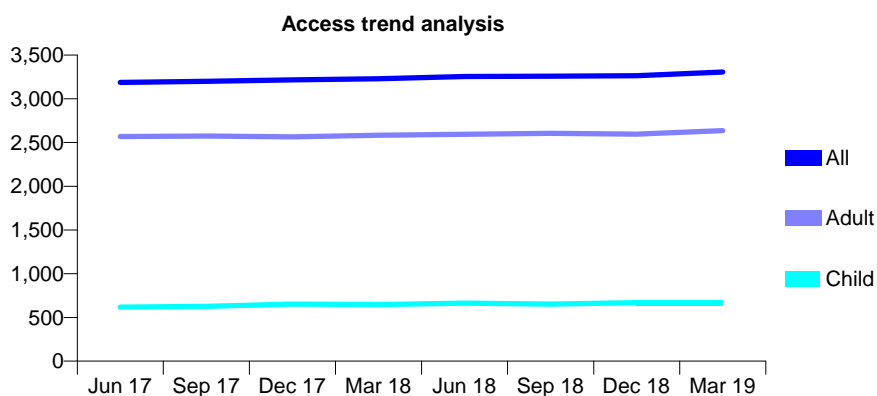
## Q70 - Vital Signs At a Glance Contract Report for 339229/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR BS KALSI  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 29/07/2006   |
| Contract end date    |              |

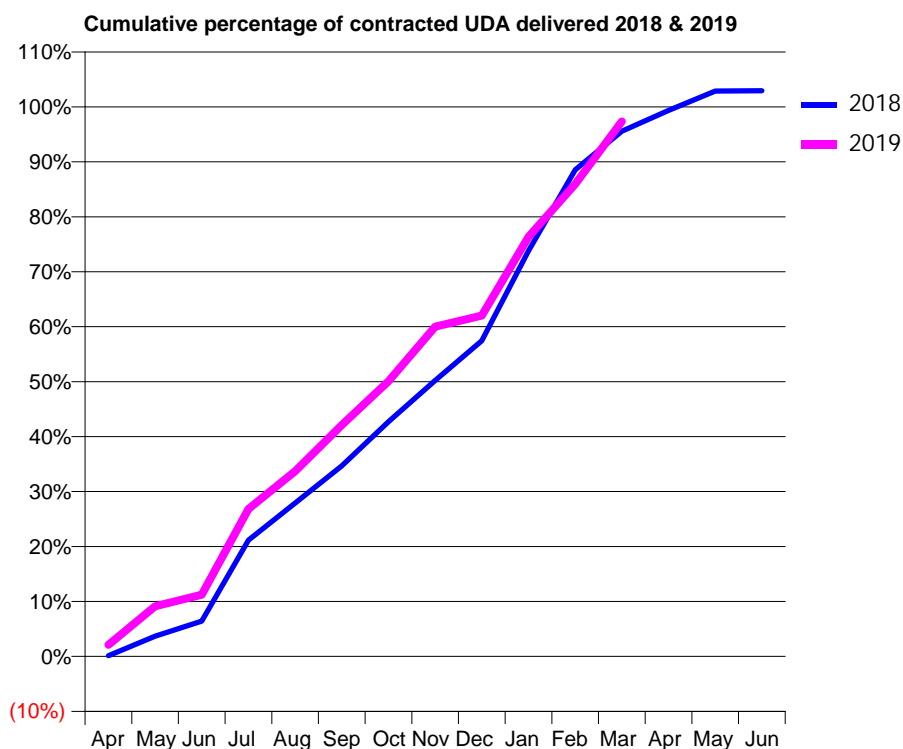
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,881       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £219,898.50 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,230       |                               |
| Quarter ending June 2018         | 3,255       | →                             |
| Quarter ending September 2018    | 3,258       | →                             |
| Quarter ending December 2018     | 3,265       | →                             |
| Quarter ending March 2019        | 3,305       | →                             |
| <b>Variance since March 2018</b> | <b>2.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 12    | 189   |
| May       | 327   | 811   |
| June      | 570   | 996   |
| July      | 1,879 | 2,384 |
| August    | 2,479 | 2,995 |
| September | 3,079 | 3,738 |
| October   | 3,795 | 4,448 |
| November  | 4,460 | 5,330 |
| December  | 5,102 | 5,508 |
| January   | 6,555 | 6,781 |
| February  | 7,864 | 7,633 |
| March     | 8,487 | 8,646 |
| April     | 8,824 |       |
| May       | 9,137 |       |
| June      | 9,140 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 84       | 1,047       | 8.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 536      | 4,011       | 13.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 641      | 1,047       | 61.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,431    | 4,011       | 60.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 518      | 4,692       | 11.0%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 4,692       | 0.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 4,692       | 0.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

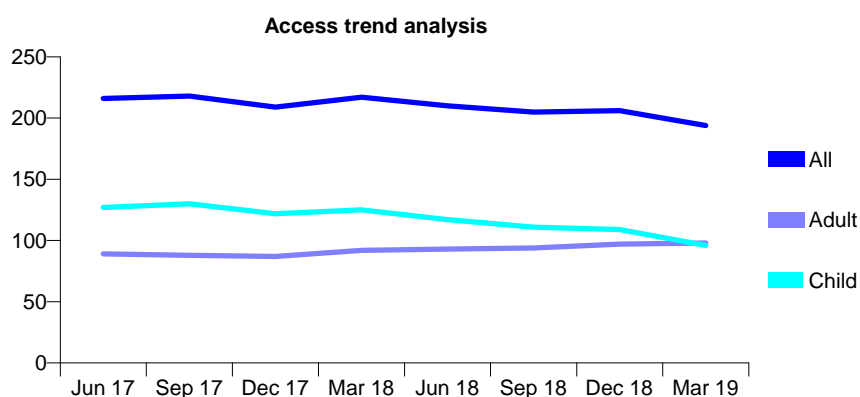
## Q70 - Vital Signs At a Glance Contract Report for 341789/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR RH FARRANT |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 457        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,110.35 |

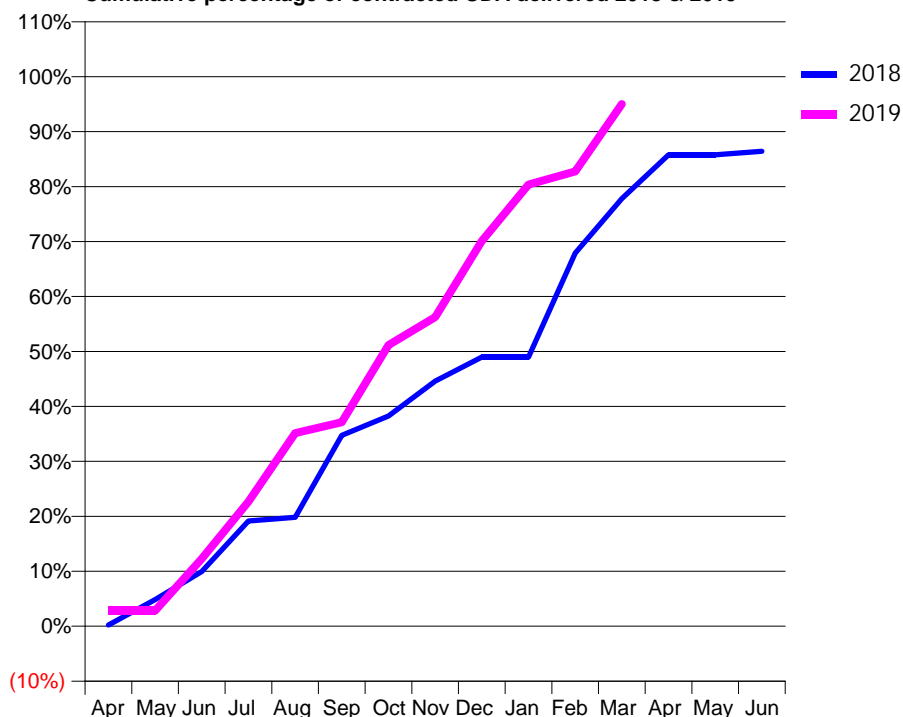
### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 217            |                               |
| Quarter ending June 2018         | 210            | ↓                             |
| Quarter ending September 2018    | 205            | ↓                             |
| Quarter ending December 2018     | 206            | →                             |
| Quarter ending March 2019        | 194            | ↓                             |
| <b>Variance since March 2018</b> | <b>(10.6%)</b> | <b>↓</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 1    | 13   |
| May       | 22   | 13   |
| June      | 45   | 56   |
| July      | 88   | 104  |
| August    | 91   | 161  |
| September | 159  | 170  |
| October   | 175  | 234  |
| November  | 204  | 257  |
| December  | 224  | 320  |
| January   | 224  | 367  |
| February  | 310  | 378  |
| March     | 356  | 434  |
| April     | 392  |      |
| May       | 392  |      |
| June      | 395  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 169         | 5.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 27       | 174         | 15.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 132      | 169         | 78.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 113      | 174         | 64.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 310         | 1.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 310         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 310         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

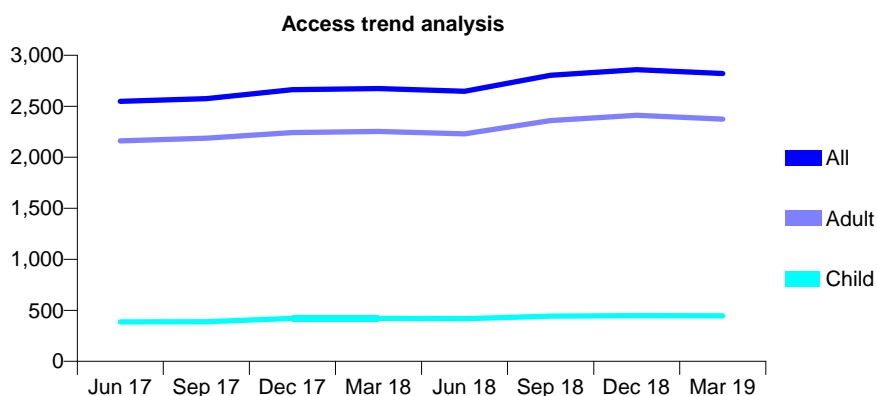
## Q70 - Vital Signs At a Glance Contract Report for 342882/0001 - March 2019

|                      |                            |
|----------------------|----------------------------|
| Name or company name | Palmerston Dental Practice |
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    |                            |

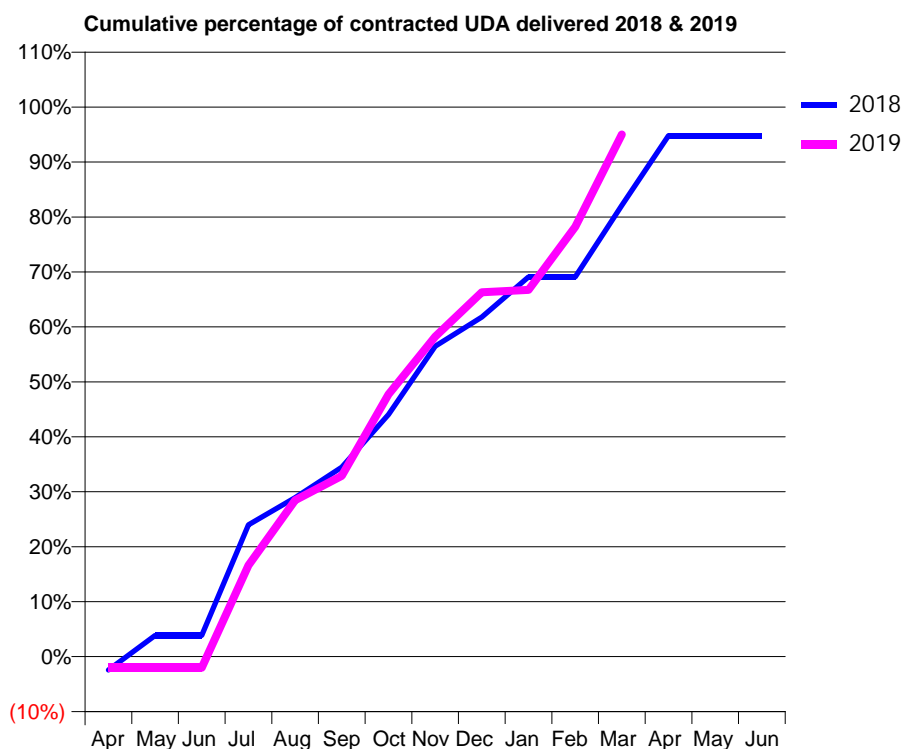
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,076       |
| Carry forward general activity (UDA)        | 227         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £240,723.78 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,674       |                               |
| Quarter ending June 2018         | 2,648       | →                             |
| Quarter ending September 2018    | 2,804       | ↑                             |
| Quarter ending December 2018     | 2,860       | →                             |
| Quarter ending March 2019        | 2,822       | ↓                             |
| <b>Variance since March 2018</b> | <b>5.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -198                              | -166  |
| May       | 313                               | -166  |
| June      | 313                               | -166  |
| July      | 1,936                             | 1,341 |
| August    | 2,338                             | 2,300 |
| September | 2,784                             | 2,656 |
| October   | 3,558                             | 3,854 |
| November  | 4,561                             | 4,703 |
| December  | 4,990                             | 5,356 |
| January   | 5,580                             | 5,388 |
| February  | 5,580                             | 6,315 |
| March     | 6,632                             | 7,674 |
| April     | 7,657                             |       |
| May       | 7,657                             |       |
| June      | 7,657                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 659         | 3.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 376      | 3,691       | 10.2%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 379      | 659         | 57.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,267    | 3,691       | 61.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 127      | 3,887       | 3.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 57       | 3,887       | 1.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 3,887       | 0.9%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

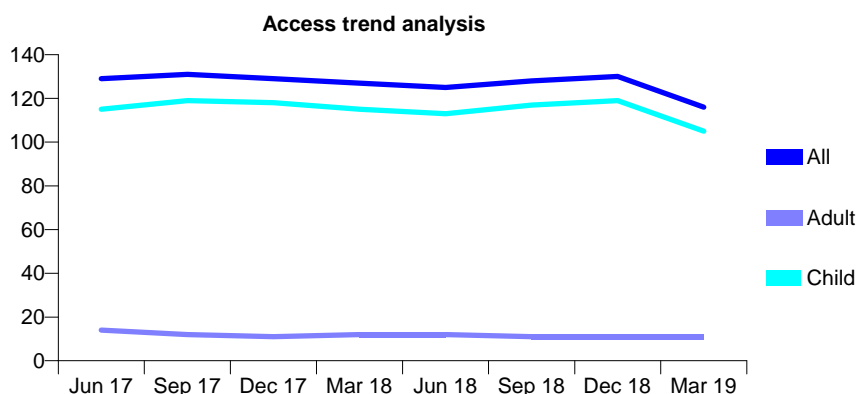
## Q70 - Vital Signs At a Glance Contract Report for 346128/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MS A BENEKE  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

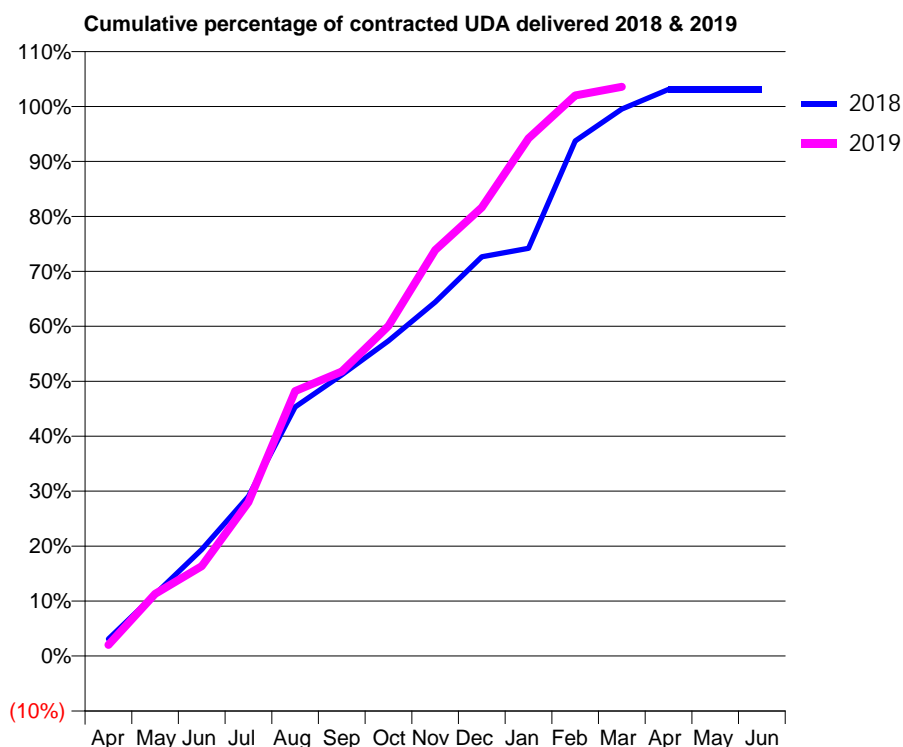
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 258       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £5,334.76 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 127           |                               |
| Quarter ending June 2018         | 125           | ↓                             |
| Quarter ending September 2018    | 128           | ↑                             |
| Quarter ending December 2018     | 130           | →                             |
| Quarter ending March 2019        | 116           | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 8                                 | 5    |
| May       | 29                                | 29   |
| June      | 50                                | 42   |
| July      | 75                                | 72   |
| August    | 117                               | 124  |
| September | 132                               | 134  |
| October   | 148                               | 155  |
| November  | 166                               | 191  |
| December  | 187                               | 211  |
| January   | 191                               | 243  |
| February  | 242                               | 263  |
| March     | 257                               | 267  |
| April     | 266                               |      |
| May       | 266                               |      |
| June      | 266                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 198         | 9.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 121      | 198         | 61.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 192         | 5.7%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 192         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 192         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

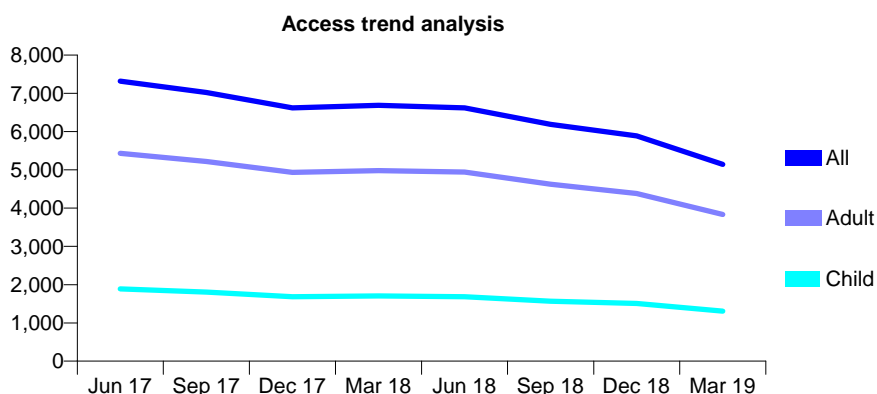
## Q70 - Vital Signs At a Glance Contract Report for 352829/0001 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | MS MD BALACHANDRA |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 28/02/2007        |
| Contract end date    |                   |

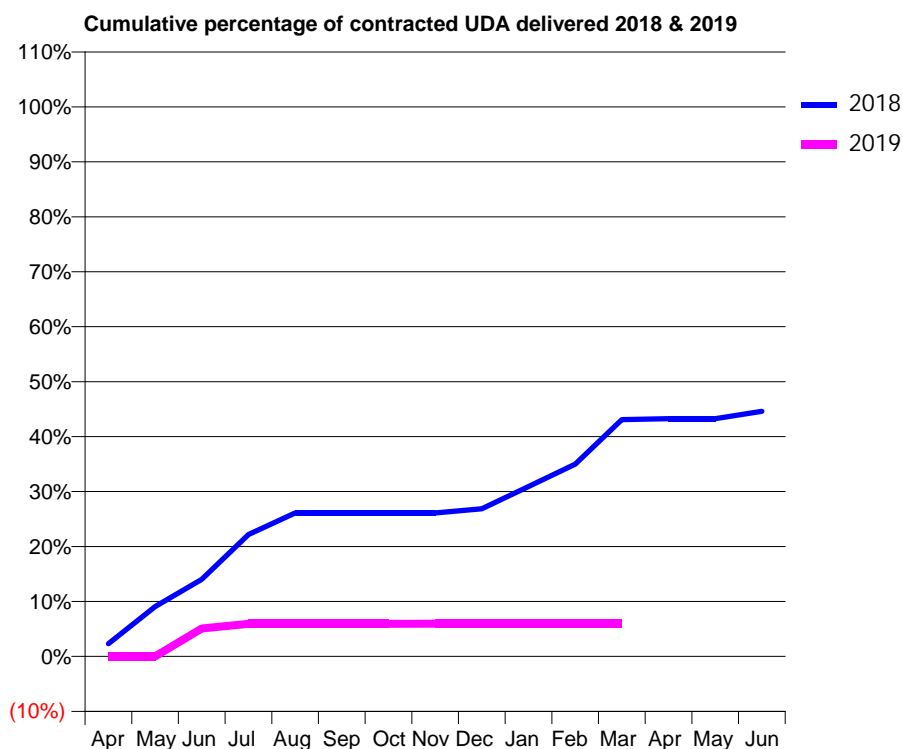
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 20,937      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £527,349.49 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 6,686          |                               |
| Quarter ending June 2018         | 6,623          | →                             |
| Quarter ending September 2018    | 6,189          | ↓                             |
| Quarter ending December 2018     | 5,890          | ↓                             |
| Quarter ending March 2019        | 5,142          | ↓                             |
| <b>Variance since March 2018</b> | <b>(23.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 484                               | 0     |
| May       | 1,900                             | 0     |
| June      | 2,933                             | 1,062 |
| July      | 4,649                             | 1,241 |
| August    | 5,470                             | 1,241 |
| September | 5,470                             | 1,241 |
| October   | 5,470                             | 1,241 |
| November  | 5,470                             | 1,247 |
| December  | 5,628                             | 1,247 |
| January   | 6,475                             | 1,247 |
| February  | 7,325                             | 1,247 |
| March     | 9,019                             | 1,249 |
| April     | 9,056                             |       |
| May       | 9,056                             |       |
| June      | 9,336                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 995         | 8.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 341      | 2,700       | 12.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 476      | 995         | 47.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,310    | 2,700       | 48.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 155      | 1,933       | 8.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,933       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 1,933       | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

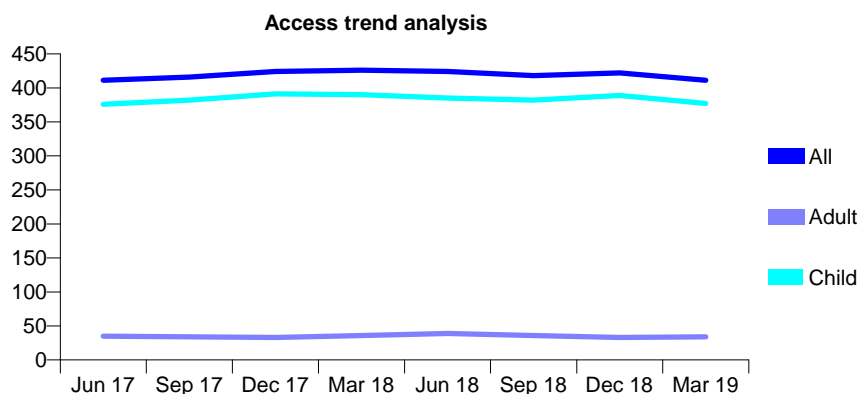
## Q70 - Vital Signs At a Glance Contract Report for 353280/0001 - March 2019

|                      |                                 |
|----------------------|---------------------------------|
| Name or company name | The Cowplain Dental Partnership |
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2006                      |
| Contract end date    |                                 |

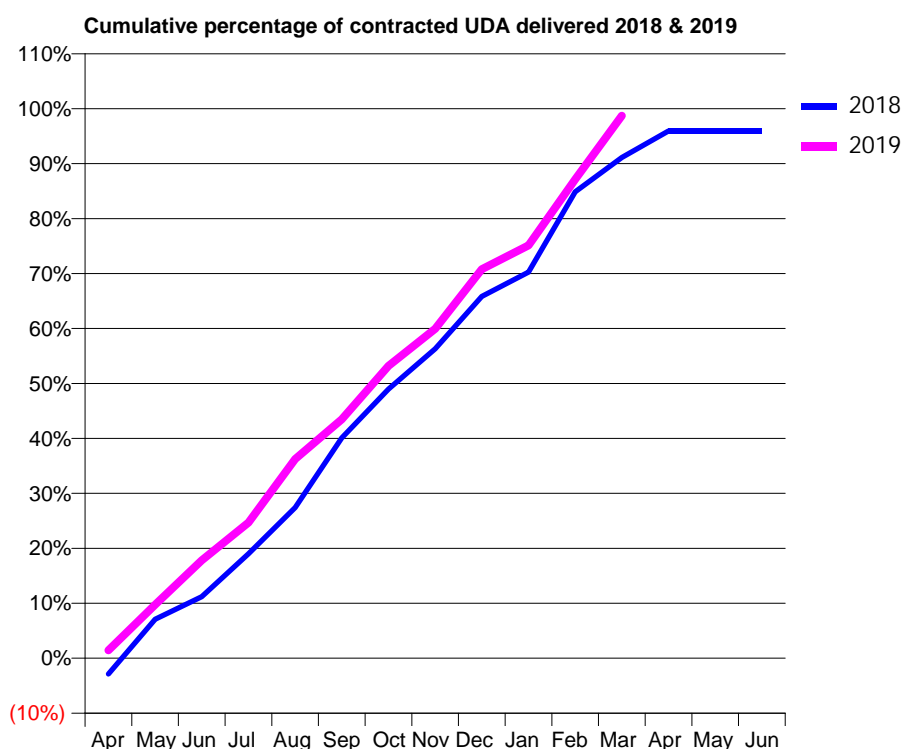
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 831        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,442.55 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 426           |                               |
| Quarter ending June 2018         | 424           | →                             |
| Quarter ending September 2018    | 418           | ↓                             |
| Quarter ending December 2018     | 422           | →                             |
| Quarter ending March 2019        | 411           | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -24                               | 12   |
| May       | 59                                | 81   |
| June      | 93                                | 148  |
| July      | 158                               | 205  |
| August    | 228                               | 301  |
| September | 333                               | 361  |
| October   | 407                               | 442  |
| November  | 468                               | 498  |
| December  | 547                               | 588  |
| January   | 584                               | 624  |
| February  | 705                               | 724  |
| March     | 757                               | 820  |
| April     | 797                               |      |
| May       | 797                               |      |
| June      | 797                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 586         | 5.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 15          | 13.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 381      | 586         | 65.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7        | 15          | 46.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 577         | 0.2%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 577         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 577         | 1.9%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

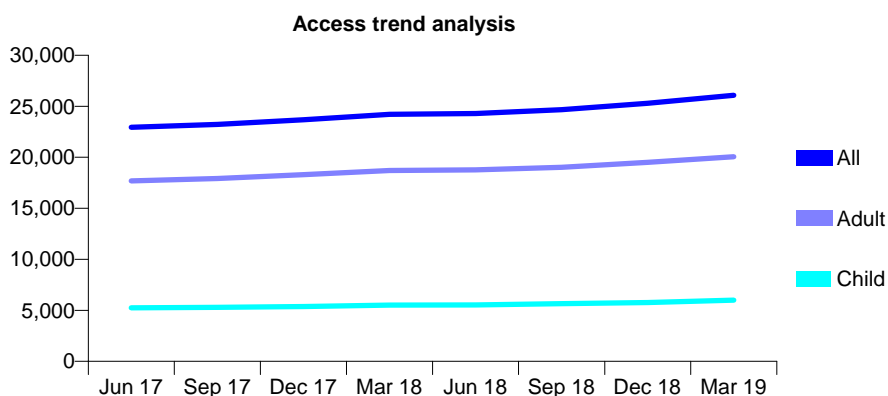
## Q70 - Vital Signs At a Glance Contract Report for 353302/0005 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MRS A BROGAN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/09/2009   |
| Contract end date    |              |

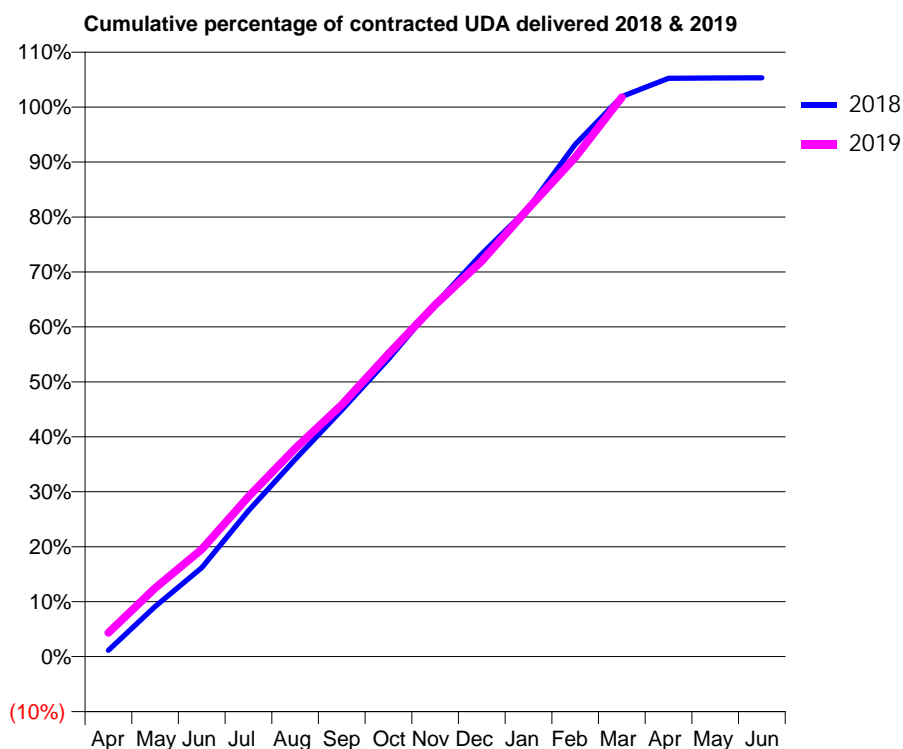
|   |               |
|---|---------------|
| 18/19 Contracted general activity (UDA)     | 63,987        |
| Carry forward general activity (UDA)        | 0             |
| 18/19 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,807,538.75 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 24,222      |                               |
| Quarter ending June 2018         | 24,298      | →                             |
| Quarter ending September 2018    | 24,658      | →                             |
| Quarter ending December 2018     | 25,287      | ↑                             |
| Quarter ending March 2019        | 26,069      | ↑                             |
| <b>Variance since March 2018</b> | <b>7.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 735                               | 2,793  |
| May       | 5,850                             | 7,988  |
| June      | 10,351                            | 12,492 |
| July      | 16,998                            | 18,630 |
| August    | 22,969                            | 24,224 |
| September | 28,697                            | 29,329 |
| October   | 34,652                            | 35,261 |
| November  | 41,040                            | 40,965 |
| December  | 46,899                            | 46,051 |
| January   | 52,239                            | 52,212 |
| February  | 59,636                            | 58,135 |
| March     | 65,215                            | 65,112 |
| April     | 67,343                            |        |
| May       | 67,366                            |        |
| June      | 67,378                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1,009    | 9,129       | 11.1%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5,008    | 25,928      | 19.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 5,117    | 9,129       | 56.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10,493   | 25,928      | 40.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 8,757    | 34,015      | 25.7%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 107      | 34,015      | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 48       | 34,015      | 0.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 15          | 93.3%    | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 15          | 80.0%    | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

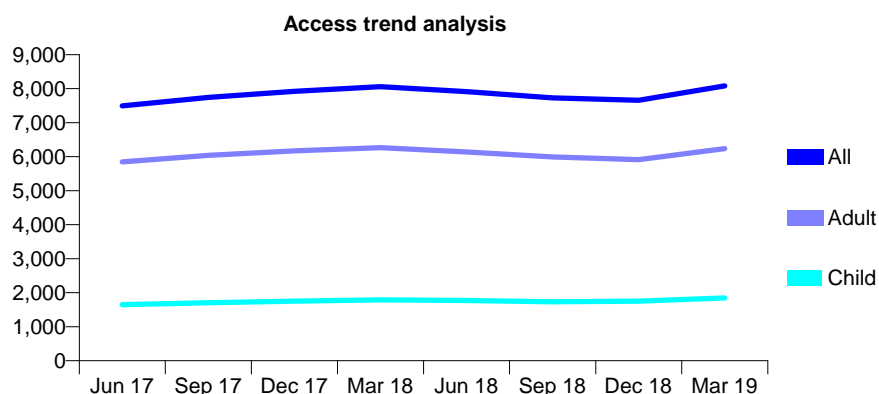
## Q70 - Vital Signs At a Glance Contract Report for 353663/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Dr G Papoutsis & Dr A Brogan |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

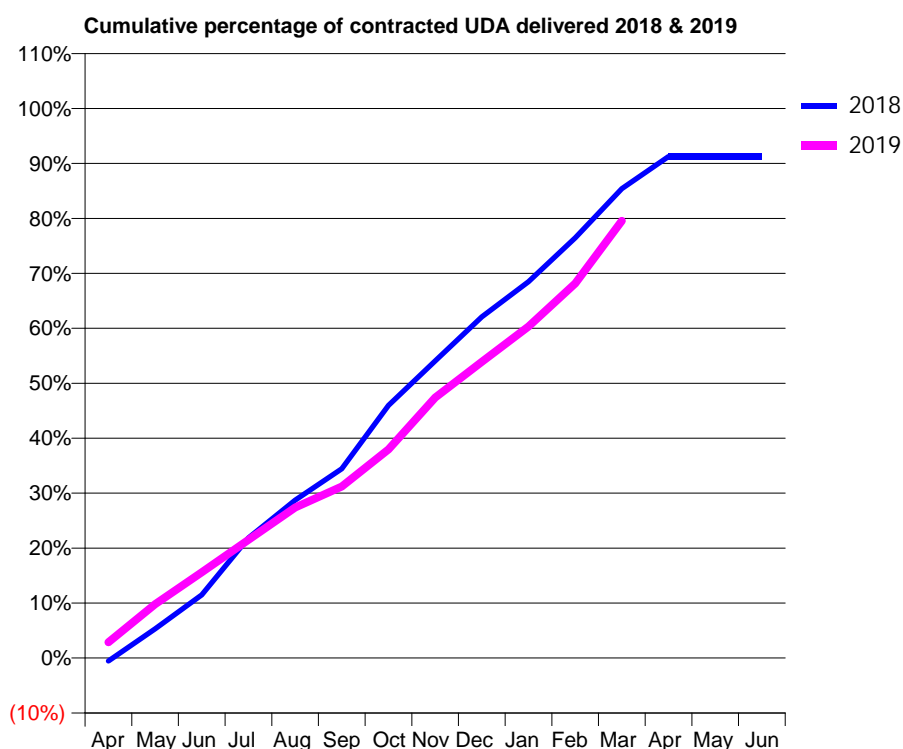
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,990      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £756,313.11 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 8,055       |                               |
| Quarter ending June 2018         | 7,912       | ↓                             |
| Quarter ending September 2018    | 7,730       | ↓                             |
| Quarter ending December 2018     | 7,660       | →                             |
| Quarter ending March 2019        | 8,083       | ↑                             |
| <b>Variance since March 2018</b> | <b>0.3%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -132                              | 718    |
| May       | 1,254                             | 2,446  |
| June      | 2,701                             | 3,893  |
| July      | 5,132                             | 5,376  |
| August    | 6,749                             | 6,844  |
| September | 8,091                             | 7,802  |
| October   | 10,801                            | 9,488  |
| November  | 12,704                            | 11,848 |
| December  | 14,582                            | 13,466 |
| January   | 16,088                            | 15,080 |
| February  | 17,957                            | 17,029 |
| March     | 20,060                            | 19,878 |
| April     | 21,437                            |        |
| May       | 21,438                            |        |
| June      | 21,438                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 125      | 2,658       | 4.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 870      | 8,413       | 10.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,593    | 2,658       | 59.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,738    | 8,413       | 56.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 633      | 10,493      | 6.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 69       | 10,493      | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 64       | 10,493      | 0.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



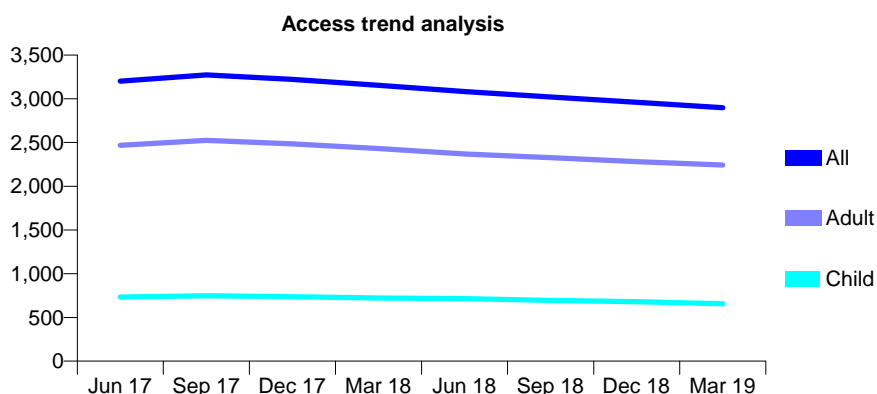
## Q70 - Vital Signs At a Glance Contract Report for 356328/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR JC KOTZE  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2009   |
| Contract end date    |              |

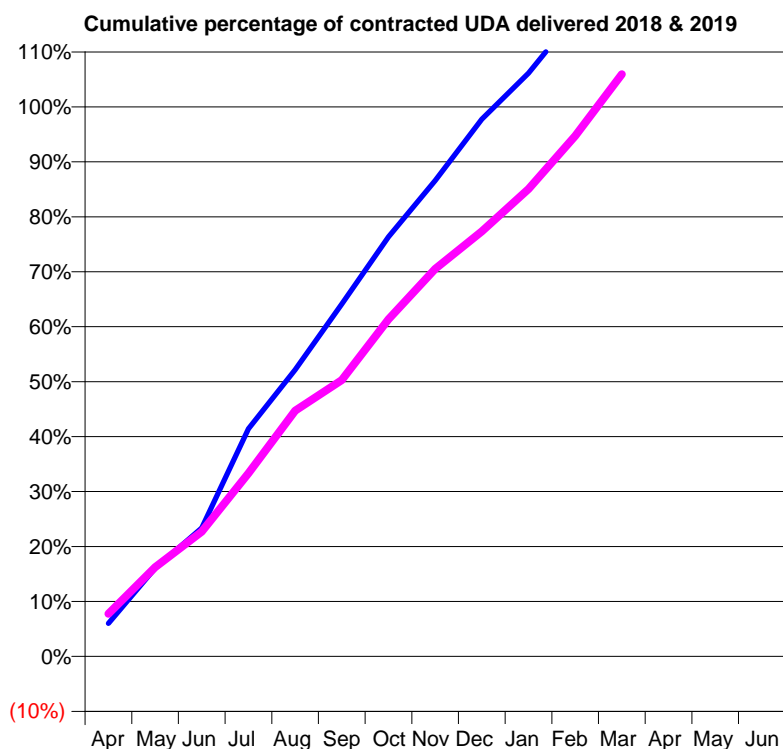
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,400       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £204,879.72 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,154         |                               |
| Quarter ending June 2018         | 3,083         | ↓                             |
| Quarter ending September 2018    | 3,020         | ↓                             |
| Quarter ending December 2018     | 2,960         | ↓                             |
| Quarter ending March 2019        | 2,899         | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019  |
|-----------|--------|-------|
| April     | 507    | 652   |
| May       | 1,350  | 1,364 |
| June      | 1,963  | 1,907 |
| July      | 3,481  | 2,800 |
| August    | 4,381  | 3,755 |
| September | 5,385  | 4,225 |
| October   | 6,412  | 5,153 |
| November  | 7,274  | 5,923 |
| December  | 8,213  | 6,496 |
| January   | 8,915  | 7,144 |
| February  | 9,787  | 7,958 |
| March     | 10,520 | 8,898 |
| April     | 10,802 |       |
| May       | 10,813 |       |
| June      | 10,813 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 1,320       | 3.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 275      | 3,470       | 7.9%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,016    | 1,320       | 77.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,415    | 3,470       | 69.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 369      | 4,643       | 7.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 4,643       | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 4,643       | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

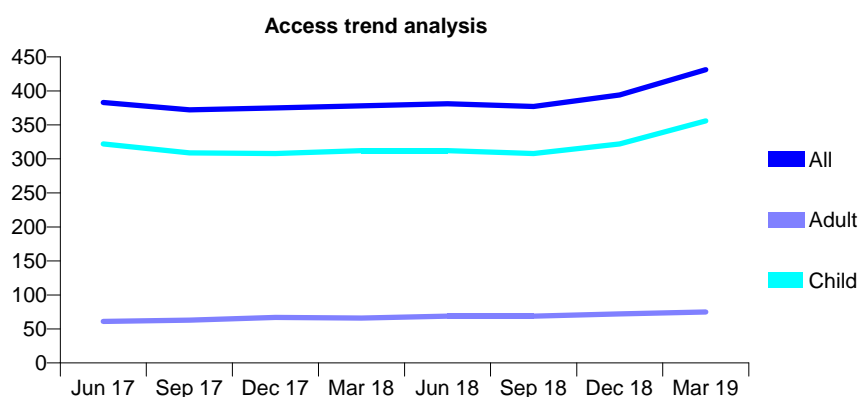
## Q70 - Vital Signs At a Glance Contract Report for 559458/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | Dr Sandip Dau |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

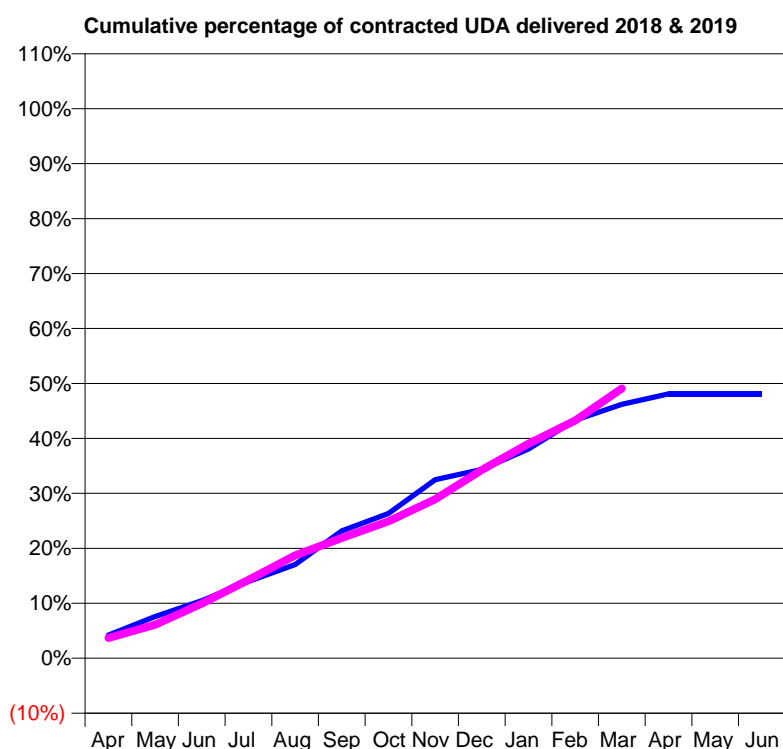
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,500      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £36,205.54 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 378          |                               |
| Quarter ending June 2018         | 381          | →                             |
| Quarter ending September 2018    | 377          | ↓                             |
| Quarter ending December 2018     | 394          | ↑                             |
| Quarter ending March 2019        | 431          | ↑                             |
| <b>Variance since March 2018</b> | <b>14.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 63   | 55   |
| May       | 114  | 91   |
| June      | 157  | 150  |
| July      | 209  | 214  |
| August    | 256  | 281  |
| September | 348  | 328  |
| October   | 395  | 374  |
| November  | 487  | 434  |
| December  | 515  | 514  |
| January   | 571  | 586  |
| February  | 650  | 649  |
| March     | 693  | 736  |
| April     | 722  |      |
| May       | 722  |      |
| June      | 722  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 600         | 5.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 35          | 2.9%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 400      | 600         | 66.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 27       | 35          | 77.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 606         | 2.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 606         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 606         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

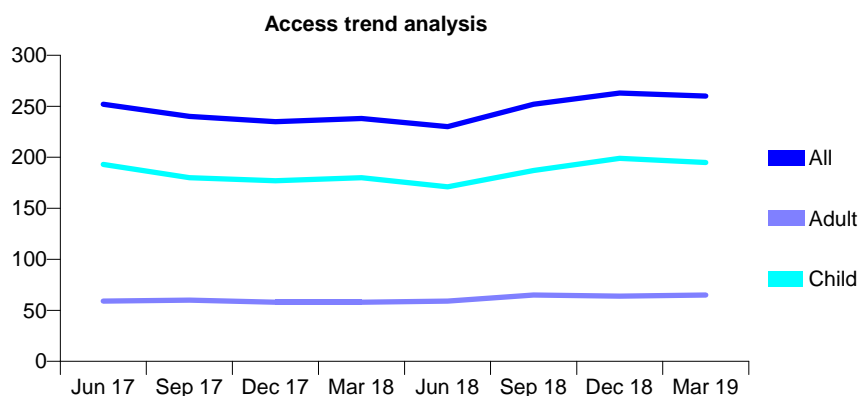
## Q70 - Vital Signs At a Glance Contract Report for 563749/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Maria Nimako |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 18/07/2007   |
| Contract end date    |              |

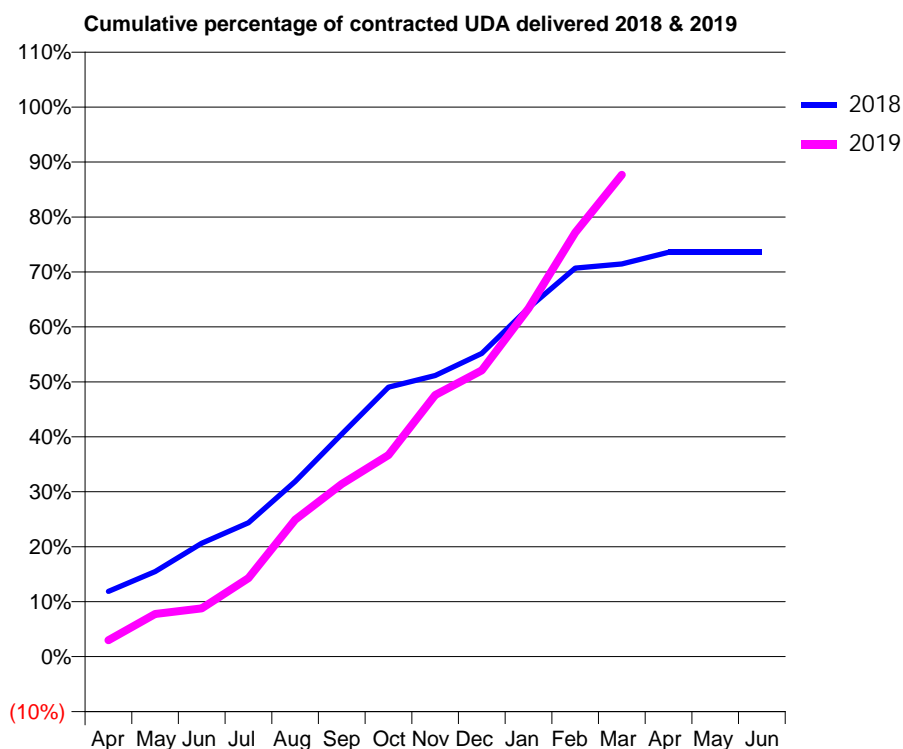
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 800        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,269.86 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 238         |                               |
| Quarter ending June 2018         | 230         | ↓                             |
| Quarter ending September 2018    | 252         | ↑                             |
| Quarter ending December 2018     | 263         | ↑                             |
| Quarter ending March 2019        | 260         | ↓                             |
| <b>Variance since March 2018</b> | <b>9.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 95                                | 24   |
| May       | 124                               | 62   |
| June      | 165                               | 70   |
| July      | 195                               | 114  |
| August    | 255                               | 199  |
| September | 324                               | 251  |
| October   | 392                               | 293  |
| November  | 409                               | 381  |
| December  | 441                               | 417  |
| January   | 508                               | 507  |
| February  | 566                               | 617  |
| March     | 572                               | 701  |
| April     | 589                               |      |
| May       | 589                               |      |
| June      | 589                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 333         | 2.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 63          | 11.1%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 221      | 333         | 66.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 40       | 63          | 63.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 381         | 1.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 381         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 381         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

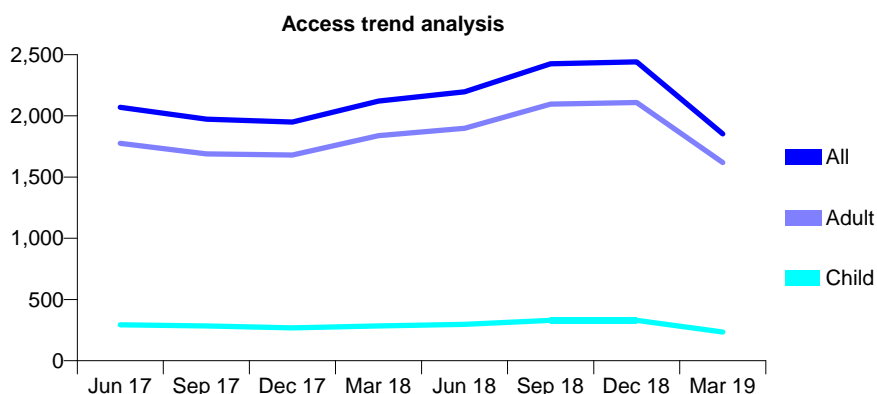
## Q70 - Vital Signs At a Glance Contract Report for 564796/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | CP Dental    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

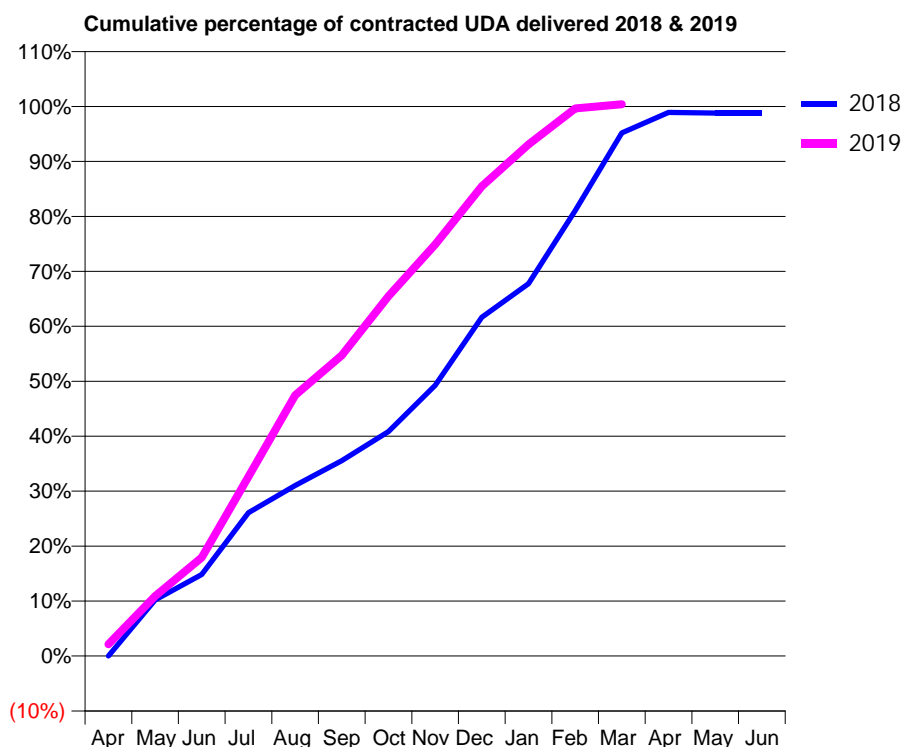
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,504       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £161,346.21 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 2,122          |                               |
| Quarter ending June 2018         | 2,197          | ↑                             |
| Quarter ending September 2018    | 2,425          | ↑                             |
| Quarter ending December 2018     | 2,441          | →                             |
| Quarter ending March 2019        | 1,854          | ↓                             |
| <b>Variance since March 2018</b> | <b>(12.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 139   |
| May       | 664                               | 709   |
| June      | 965                               | 1,166 |
| July      | 1,696                             | 2,122 |
| August    | 2,018                             | 3,086 |
| September | 2,312                             | 3,559 |
| October   | 2,657                             | 4,259 |
| November  | 3,204                             | 4,869 |
| December  | 4,008                             | 5,558 |
| January   | 4,407                             | 6,053 |
| February  | 5,272                             | 6,480 |
| March     | 6,192                             | 6,531 |
| April     | 6,435                             |       |
| May       | 6,426                             |       |
| June      | 6,426                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 484         | 2.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 492      | 3,292       | 14.9%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 275      | 484         | 56.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,726    | 3,292       | 52.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 253      | 3,632       | 7.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 3,632       | 1.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 3,632       | 0.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

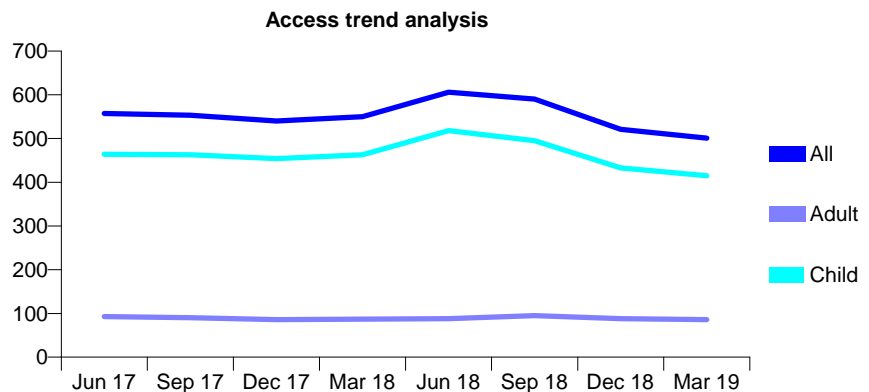
## Q70 - Vital Signs At a Glance Contract Report for 565792/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | The Drayton Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

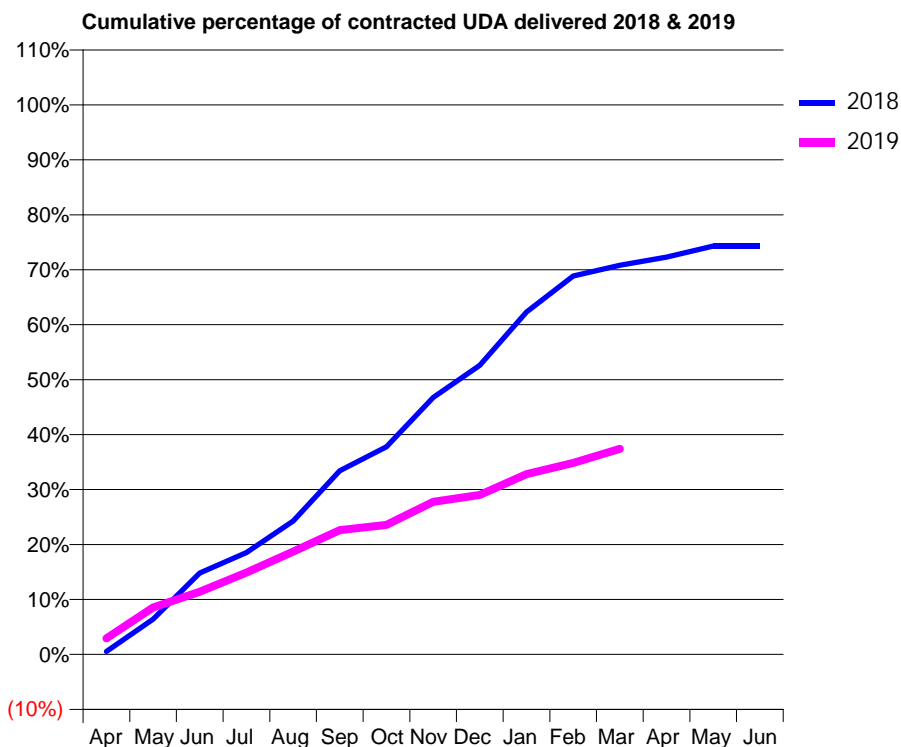
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,823      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £38,950.79 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 550           |                               |
| Quarter ending June 2018         | 606           | ↑                             |
| Quarter ending September 2018    | 590           | ↓                             |
| Quarter ending December 2018     | 521           | ↓                             |
| Quarter ending March 2019        | 501           | ↓                             |
| <b>Variance since March 2018</b> | <b>(8.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 10                                | 53   |
| May       | 117                               | 156  |
| June      | 270                               | 208  |
| July      | 338                               | 271  |
| August    | 443                               | 341  |
| September | 609                               | 413  |
| October   | 689                               | 430  |
| November  | 852                               | 506  |
| December  | 959                               | 529  |
| January   | 1,136                             | 598  |
| February  | 1,255                             | 635  |
| March     | 1,291                             | 682  |
| April     | 1,318                             |      |
| May       | 1,354                             |      |
| June      | 1,354                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 652         | 2.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 39          | 10.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 346      | 652         | 53.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 11       | 39          | 28.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 627         | 2.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 627         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 627         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

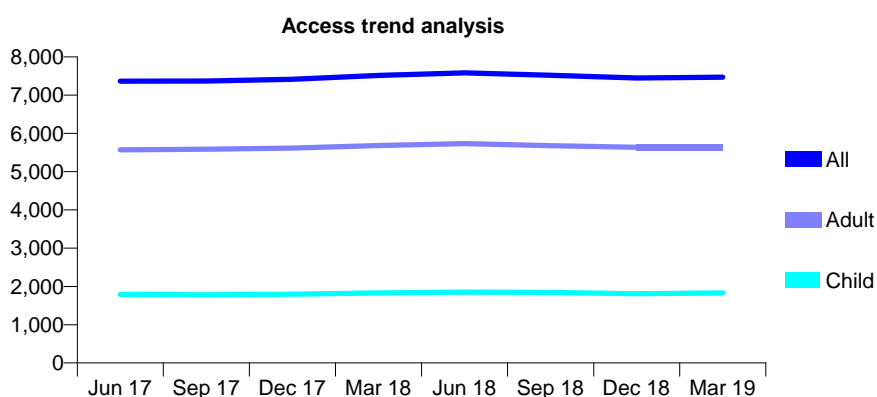
## Q70 - Vital Signs At a Glance Contract Report for 566403/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR WM FLETT  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

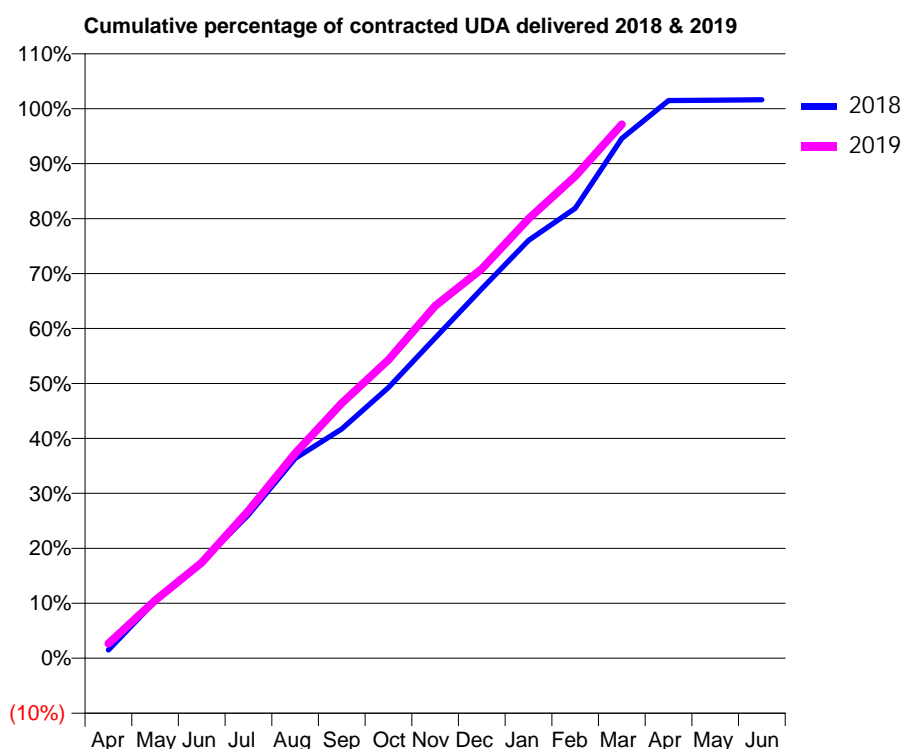
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 18,531      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £506,042.67 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 7,514         |                               |
| Quarter ending June 2018         | 7,585         | →                             |
| Quarter ending September 2018    | 7,519         | →                             |
| Quarter ending December 2018     | 7,448         | →                             |
| Quarter ending March 2019        | 7,468         | →                             |
| <b>Variance since March 2018</b> | <b>(0.6%)</b> | →                             |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 277    | 498    |
| May       | 1,921  | 1,953  |
| June      | 3,247  | 3,226  |
| July      | 4,838  | 4,972  |
| August    | 6,737  | 6,911  |
| September | 7,730  | 8,602  |
| October   | 9,128  | 10,061 |
| November  | 10,799 | 11,881 |
| December  | 12,457 | 13,128 |
| January   | 14,086 | 14,817 |
| February  | 15,175 | 16,252 |
| March     | 17,526 | 18,001 |
| April     | 18,806 |        |
| May       | 18,812 |        |
| June      | 18,832 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 147      | 2,762       | 5.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 966      | 8,078       | 12.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,788    | 2,762       | 64.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,177    | 8,078       | 51.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 755      | 10,121      | 7.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 131      | 10,121      | 1.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 43       | 10,121      | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

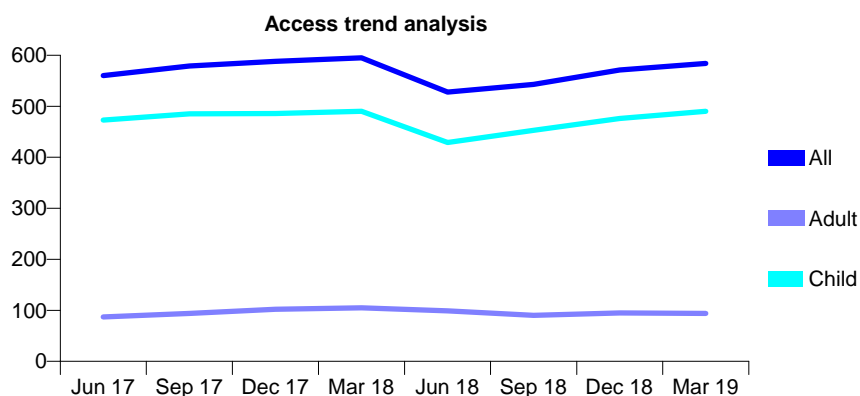
## Q70 - Vital Signs At a Glance Contract Report for 567019/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Drayton Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

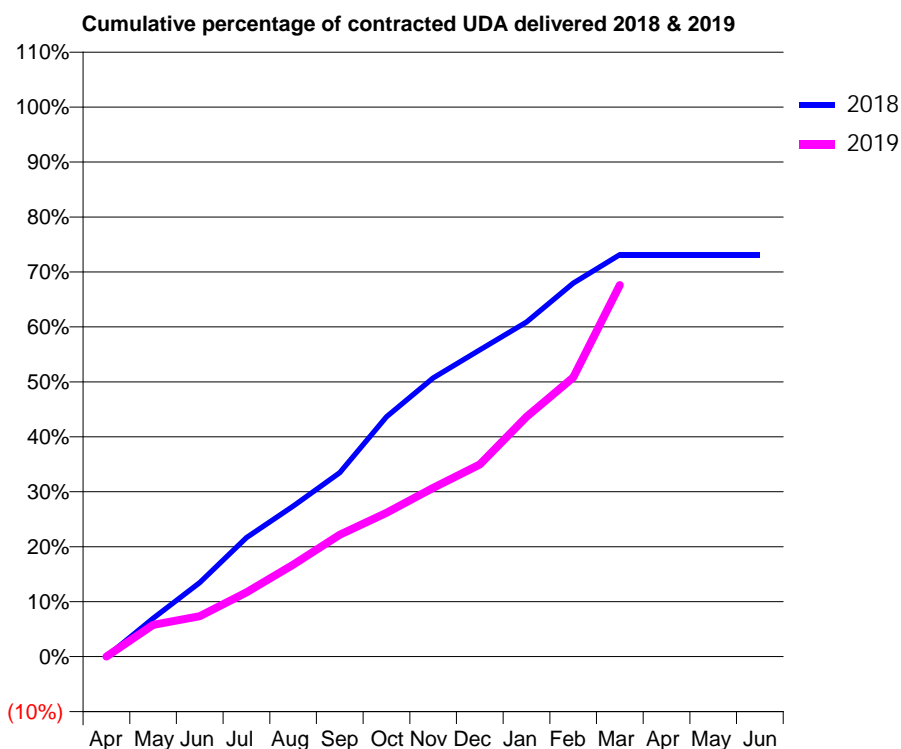
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,526      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £33,645.14 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 595           |                               |
| Quarter ending June 2018         | 528           | ↓                             |
| Quarter ending September 2018    | 543           | ↑                             |
| Quarter ending December 2018     | 571           | ↑                             |
| Quarter ending March 2019        | 584           | ↑                             |
| <b>Variance since March 2018</b> | <b>(1.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 106                               | 88    |
| June      | 206                               | 112   |
| July      | 330                               | 178   |
| August    | 418                               | 255   |
| September | 511                               | 339   |
| October   | 666                               | 399   |
| November  | 774                               | 469   |
| December  | 852                               | 533   |
| January   | 929                               | 666   |
| February  | 1,037                             | 775   |
| March     | 1,116                             | 1,031 |
| April     | 1,116                             |       |
| May       | 1,116                             |       |
| June      | 1,116                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 814         | 3.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 52          | 1.9%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 335      | 814         | 41.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 27       | 52          | 51.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 27       | 866         | 3.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 866         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 866         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

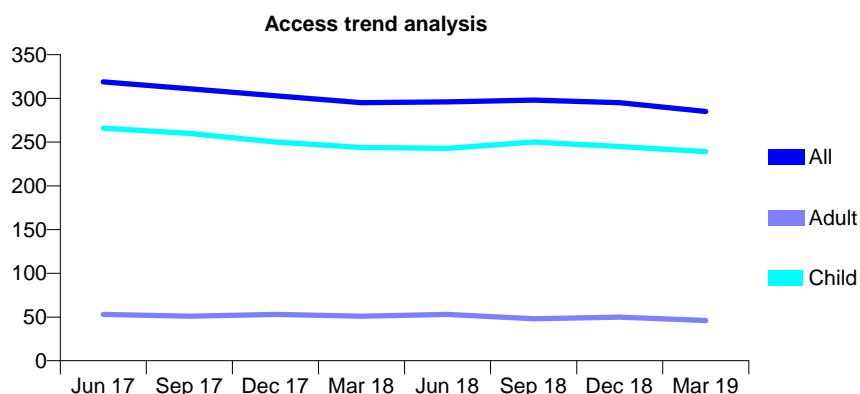
## Q70 - Vital Signs At a Glance Contract Report for 567485/0002 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR PT JONES             |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

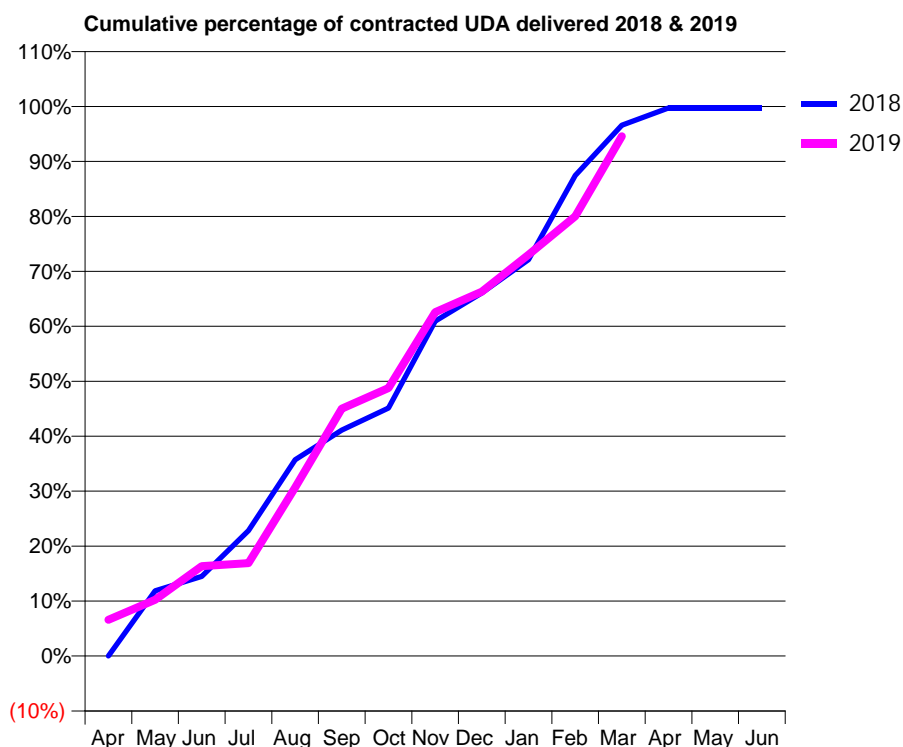
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 800        |
| Carry forward general activity (UDA)        | 2          |
| 18/19 Contracted orthodontic activity (UOA) | 182        |
| Carry forward orthodontic activity (UOA)    | 4          |
| Baseline contract value                     | £37,759.59 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 295           |                               |
| Quarter ending June 2018         | 296           | →                             |
| Quarter ending September 2018    | 298           | →                             |
| Quarter ending December 2018     | 295           | ↓                             |
| Quarter ending March 2019        | 285           | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 53   |
| May       | 95                                | 82   |
| June      | 116                               | 131  |
| July      | 183                               | 135  |
| August    | 286                               | 245  |
| September | 329                               | 360  |
| October   | 361                               | 390  |
| November  | 488                               | 501  |
| December  | 529                               | 530  |
| January   | 577                               | 584  |
| February  | 700                               | 640  |
| March     | 773                               | 757  |
| April     | 798                               |      |
| May       | 798                               |      |
| June      | 798                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 64       | 474         | 13.5%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 30          | 16.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 334      | 474         | 70.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 21       | 30          | 70.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 23       | 450         | 5.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 450         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 450         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



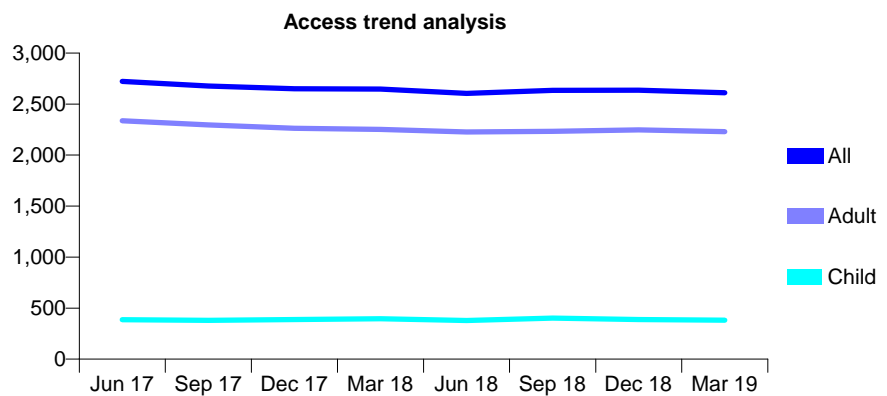
## Q70 - Vital Signs At a Glance Contract Report for 569216/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR BG PARNELL |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

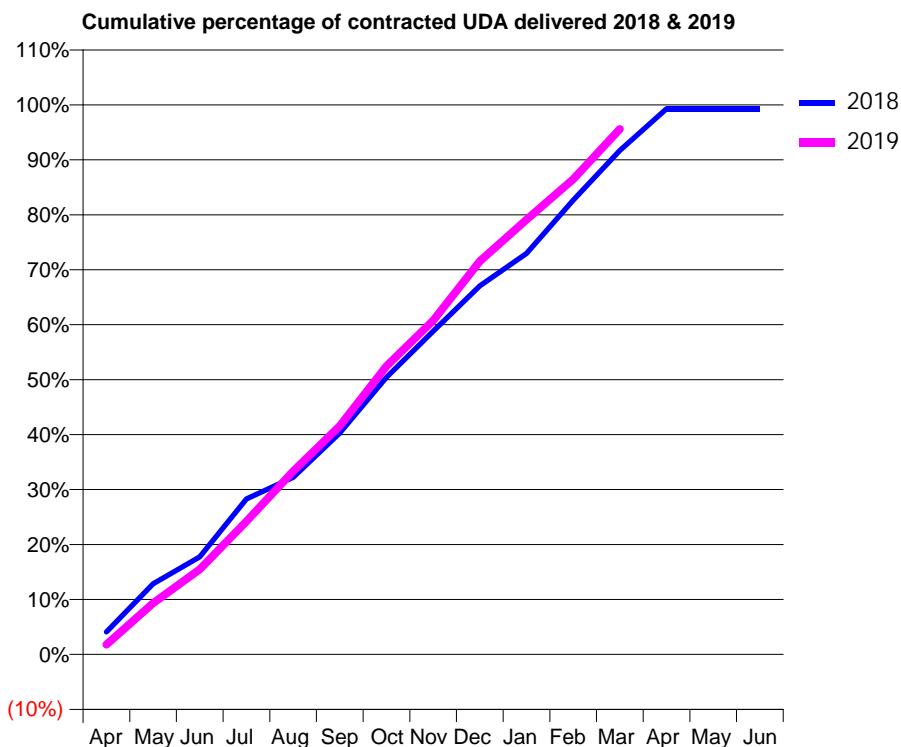
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,445       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £217,067.33 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,646         |                               |
| Quarter ending June 2018         | 2,605         | ↓                             |
| Quarter ending September 2018    | 2,635         | →                             |
| Quarter ending December 2018     | 2,636         | →                             |
| Quarter ending March 2019        | 2,611         | →                             |
| <b>Variance since March 2018</b> | <b>(1.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 345                               | 151   |
| May       | 1,088                             | 789   |
| June      | 1,499                             | 1,306 |
| July      | 2,391                             | 2,047 |
| August    | 2,722                             | 2,816 |
| September | 3,403                             | 3,511 |
| October   | 4,259                             | 4,431 |
| November  | 4,967                             | 5,130 |
| December  | 5,663                             | 6,040 |
| January   | 6,162                             | 6,683 |
| February  | 6,982                             | 7,303 |
| March     | 7,743                             | 8,074 |
| April     | 8,385                             |       |
| May       | 8,386                             |       |
| June      | 8,386                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 601         | 7.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 708      | 3,888       | 18.2%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 345      | 601         | 57.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,247    | 3,888       | 57.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 791      | 4,244       | 18.6%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 4,244       | 0.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 79       | 4,244       | 1.9%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

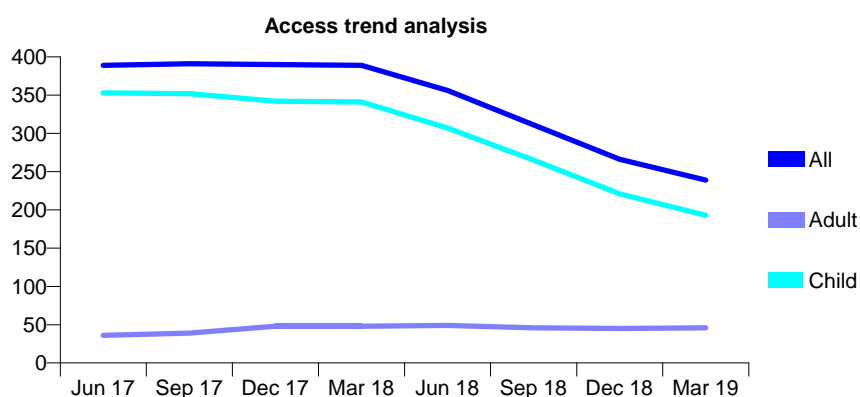
## Q70 - Vital Signs At a Glance Contract Report for 570036/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MRS EM EXELBY |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    | 30/04/2018    |

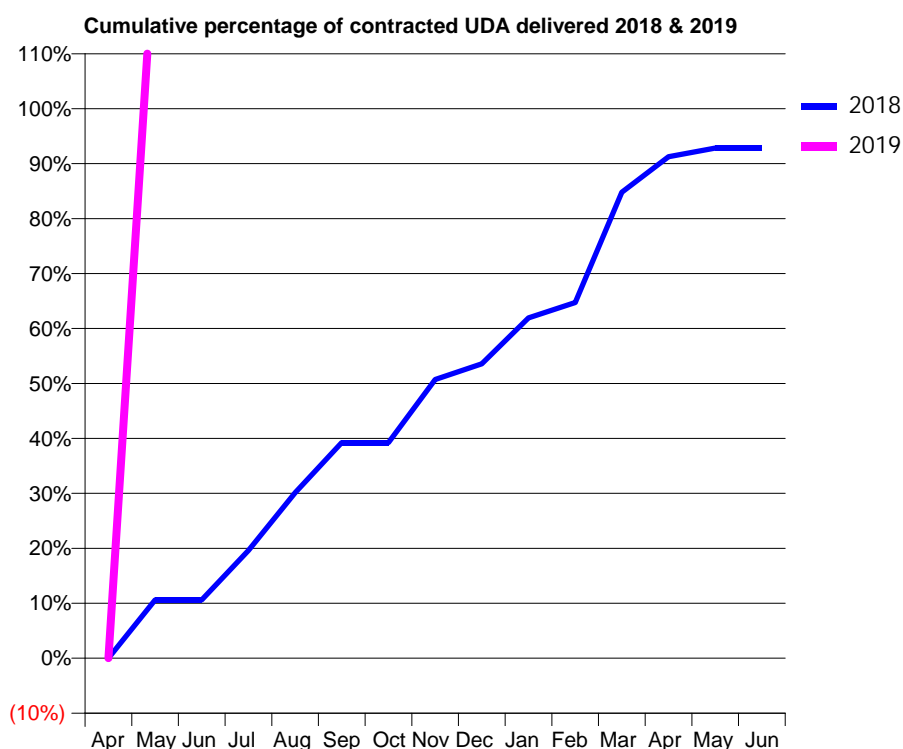
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 54        |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £1,698.19 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 389            |                               |
| Quarter ending June 2018         | 356            | ↓                             |
| Quarter ending September 2018    | 311            | ↓                             |
| Quarter ending December 2018     | 266            | ↓                             |
| Quarter ending March 2019        | 239            | ↓                             |
| <b>Variance since March 2018</b> | <b>(38.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 69                                | 71   |
| June      | 69                                | 71   |
| July      | 128                               | 78   |
| August    | 196                               | 78   |
| September | 255                               | 78   |
| October   | 255                               | 78   |
| November  | 330                               | 78   |
| December  | 348                               | 78   |
| January   | 402                               | 78   |
| February  | 421                               | 78   |
| March     | 551                               | 78   |
| April     | 593                               |      |
| May       | 603                               |      |
| June      | 603                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 92          | 6.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 39       | 92          | 42.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 62          | 3.2%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 62          | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 62          | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

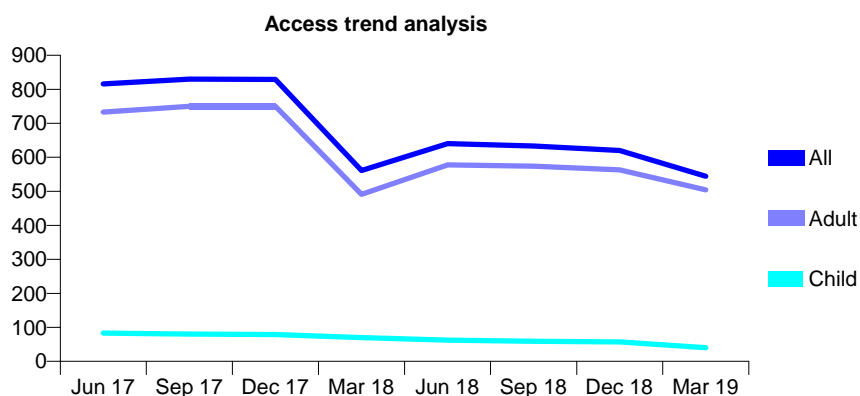
## Q70 - Vital Signs At a Glance Contract Report for 572330/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR SD JAMES  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 31/12/2018   |

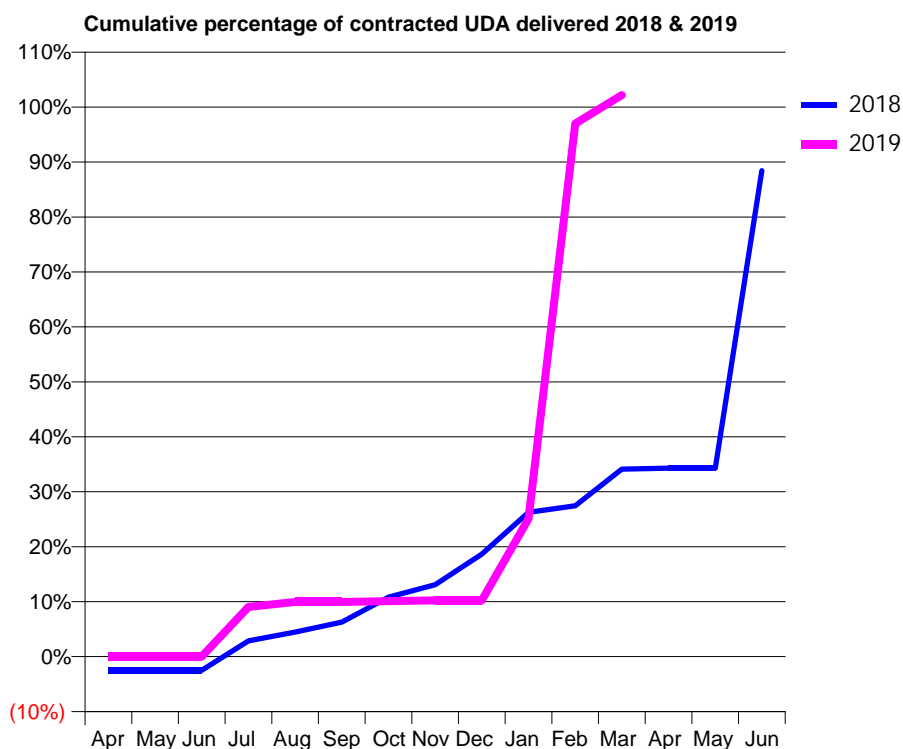
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,625      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £60,520.40 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 561           |                               |
| Quarter ending June 2018         | 640           | ↑                             |
| Quarter ending September 2018    | 633           | ↓                             |
| Quarter ending December 2018     | 620           | ↓                             |
| Quarter ending March 2019        | 544           | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.0%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -88                               | 0     |
| May       | -88                               | 0     |
| June      | -88                               | 0     |
| July      | 101                               | 237   |
| August    | 157                               | 261   |
| September | 220                               | 261   |
| October   | 379                               | 264   |
| November  | 458                               | 268   |
| December  | 653                               | 268   |
| January   | 919                               | 659   |
| February  | 961                               | 2,546 |
| March     | 1,193                             | 2,682 |
| April     | 1,200                             |       |
| May       | 1,200                             |       |
| June      | 3,094                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 48          | 0.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 38       | 784         | 4.8%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 24       | 48          | 50.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 256      | 784         | 32.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 591         | 0.7%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 591         | 1.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 591         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

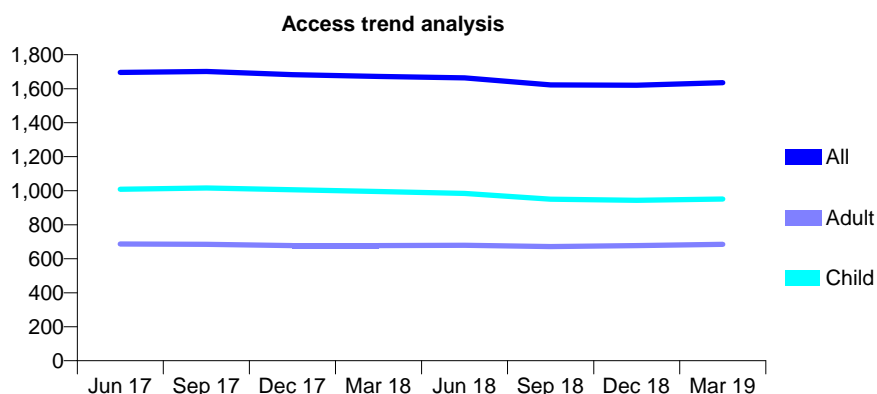
## Q70 - Vital Signs At a Glance Contract Report for 573566/0002 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Sandown Dental Practice |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 04/01/2010              |
| Contract end date    |                         |

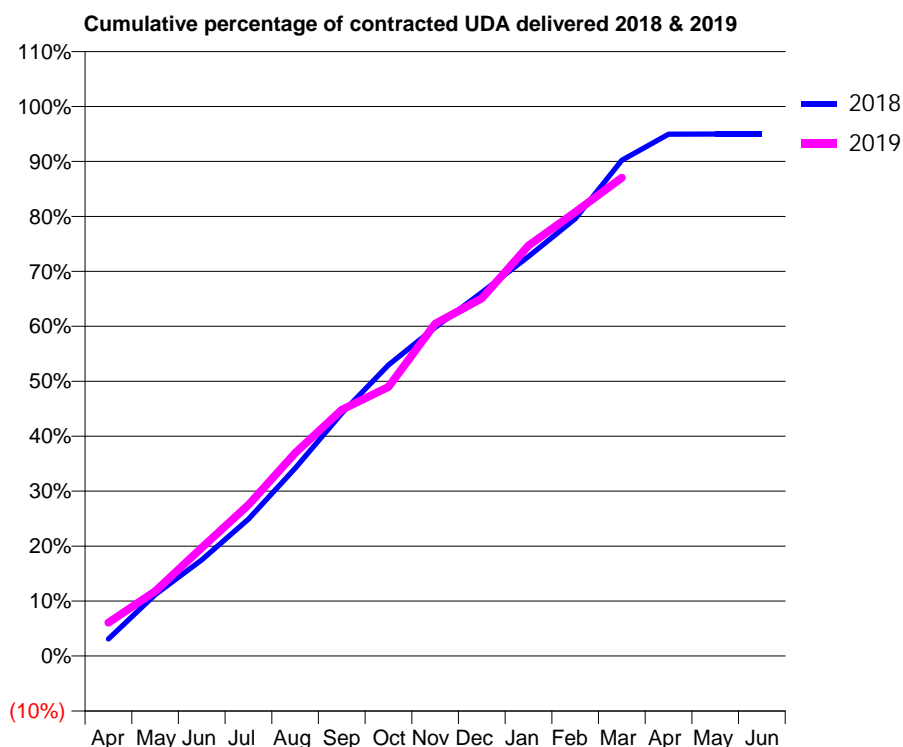
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,506      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £85,071.96 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,672         |                               |
| Quarter ending June 2018         | 1,663         | →                             |
| Quarter ending September 2018    | 1,622         | ↓                             |
| Quarter ending December 2018     | 1,620         | →                             |
| Quarter ending March 2019        | 1,636         | →                             |
| <b>Variance since March 2018</b> | <b>(2.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 109                               | 213   |
| May       | 392                               | 413   |
| June      | 613                               | 690   |
| July      | 874                               | 964   |
| August    | 1,199                             | 1,295 |
| September | 1,548                             | 1,571 |
| October   | 1,857                             | 1,717 |
| November  | 2,097                             | 2,119 |
| December  | 2,319                             | 2,281 |
| January   | 2,549                             | 2,618 |
| February  | 2,791                             | 2,832 |
| March     | 3,163                             | 3,052 |
| April     | 3,328                             |       |
| May       | 3,330                             |       |
| June      | 3,330                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 130      | 1,653       | 7.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 78       | 780         | 10.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,172    | 1,653       | 70.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 389      | 780         | 49.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 88       | 2,331       | 3.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 2,331       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 2,331       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

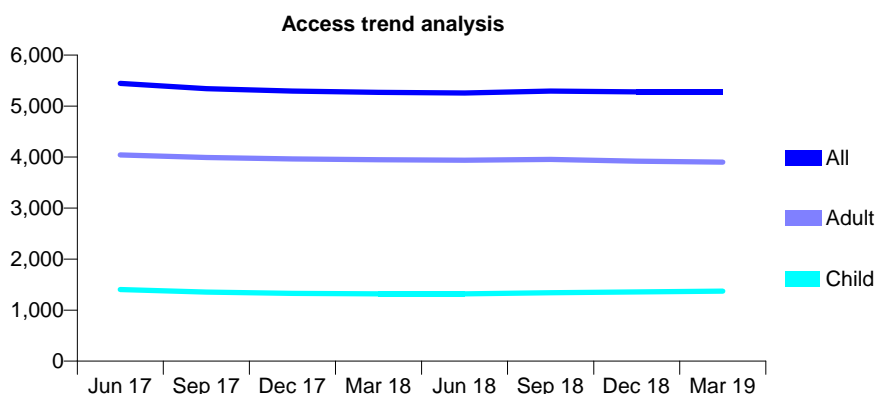
## Q70 - Vital Signs At a Glance Contract Report for 574074/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | Mr N Jones              |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

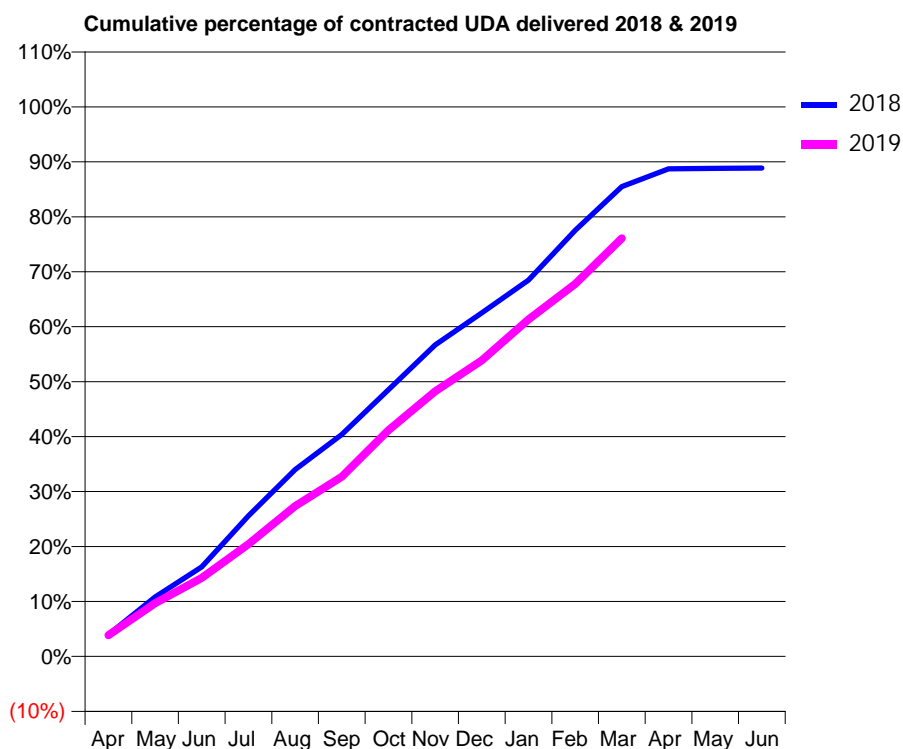
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,816      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 500         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £444,949.27 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,268       |                               |
| Quarter ending June 2018         | 5,257       | →                             |
| Quarter ending September 2018    | 5,296       | →                             |
| Quarter ending December 2018     | 5,278       | →                             |
| Quarter ending March 2019        | 5,276       | →                             |
| <b>Variance since March 2018</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 548    | 536    |
| May       | 1,495  | 1,338  |
| June      | 2,250  | 1,974  |
| July      | 3,535  | 2,823  |
| August    | 4,698  | 3,782  |
| September | 5,581  | 4,516  |
| October   | 6,704  | 5,689  |
| November  | 7,835  | 6,664  |
| December  | 8,636  | 7,441  |
| January   | 9,464  | 8,470  |
| February  | 10,714 | 9,365  |
| March     | 11,810 | 10,513 |
| April     | 12,255 |        |
| May       | 12,268 |        |
| June      | 12,274 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 149      | 1,814       | 8.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 554      | 4,941       | 11.2%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 979      | 1,814       | 54.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,804    | 4,941       | 56.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 227      | 5,544       | 4.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 66       | 5,544       | 1.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 89       | 5,544       | 1.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

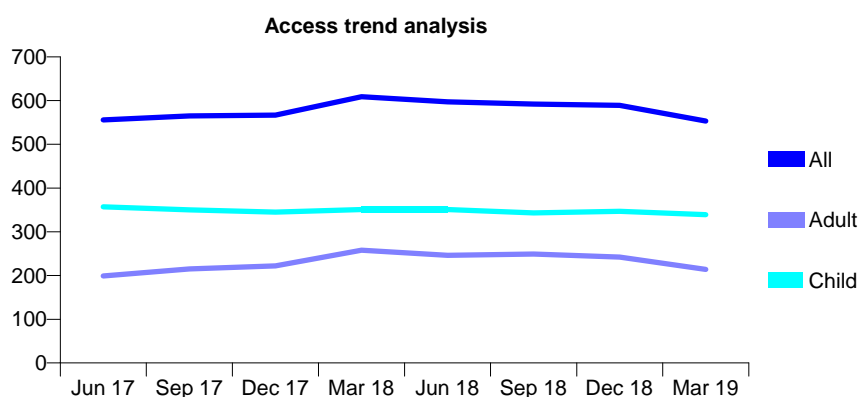
## Q70 - Vital Signs At a Glance Contract Report for 574937/0001 - March 2019

|                      |                    |
|----------------------|--------------------|
| Name or company name | Teeth-on-the-Heath |
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

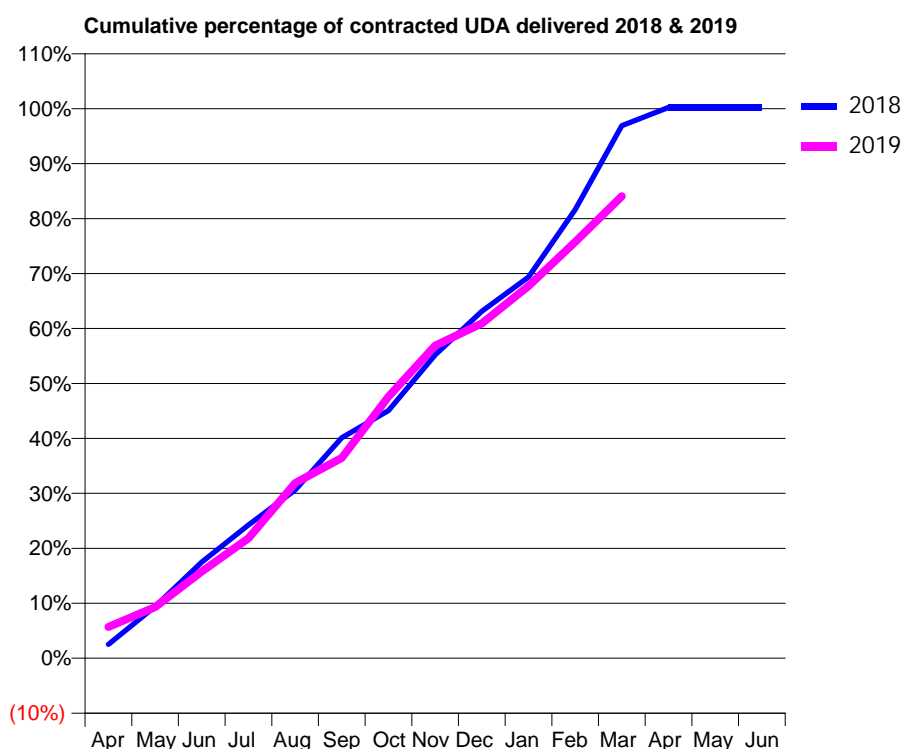
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,331      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £36,964.03 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 609           |                               |
| Quarter ending June 2018         | 597           | ↓                             |
| Quarter ending September 2018    | 592           | →                             |
| Quarter ending December 2018     | 589           | →                             |
| Quarter ending March 2019        | 553           | ↓                             |
| <b>Variance since March 2018</b> | <b>(9.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 33    | 76    |
| May                               | 126   | 124   |
| June                              | 233   | 210   |
| July                              | 323   | 291   |
| August                            | 408   | 424   |
| September                         | 534   | 485   |
| October                           | 600   | 634   |
| November                          | 735   | 757   |
| December                          | 840   | 811   |
| January                           | 923   | 901   |
| February                          | 1,087 | 1,008 |
| March                             | 1,290 | 1,119 |
| April                             | 1,334 |       |
| May                               | 1,334 |       |
| June                              | 1,334 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 567         | 9.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 21       | 191         | 11.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 411      | 567         | 72.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 92       | 191         | 48.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 91       | 724         | 12.6%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 724         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 724         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

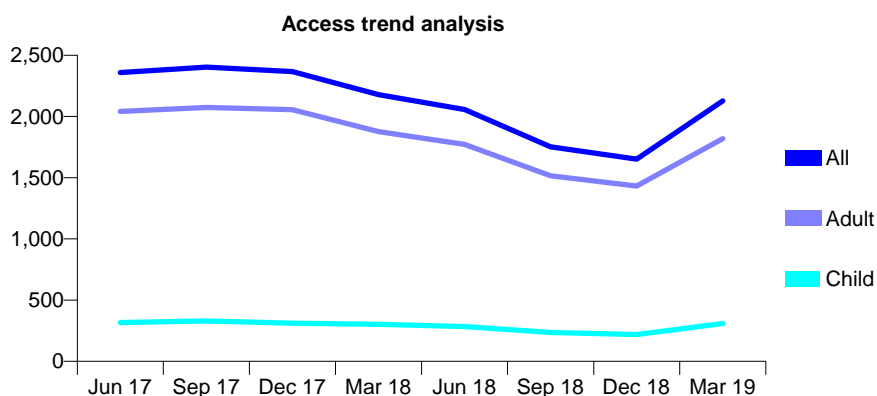
## Q70 - Vital Signs At a Glance Contract Report for 626228/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | CP Dental    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

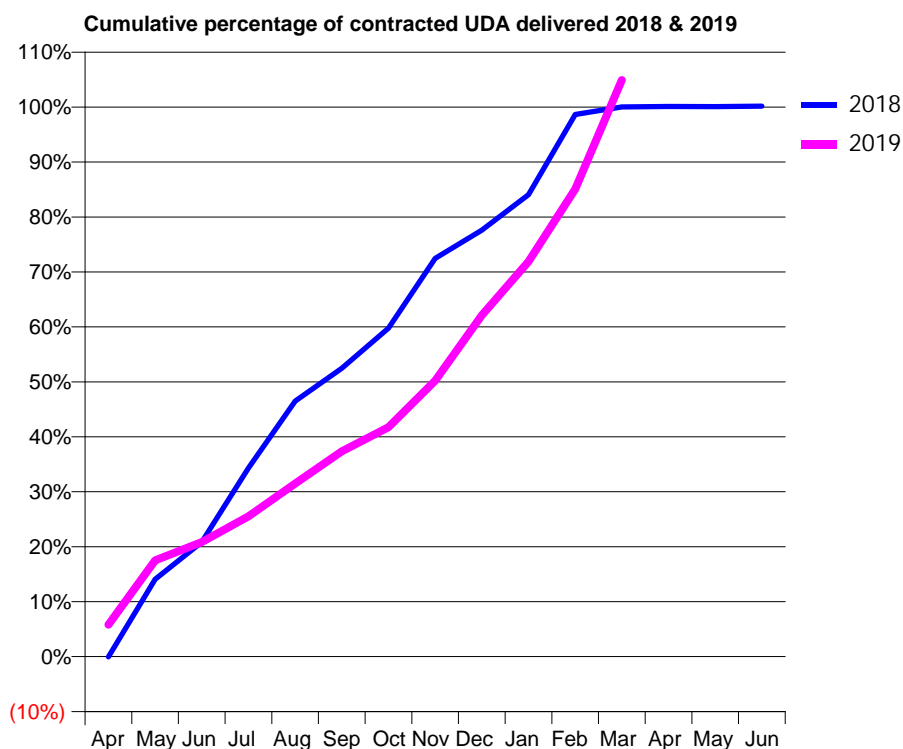
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,275       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £176,147.77 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,178         |                               |
| Quarter ending June 2018         | 2,057         | ↓                             |
| Quarter ending September 2018    | 1,752         | ↓                             |
| Quarter ending December 2018     | 1,652         | ↓                             |
| Quarter ending March 2019        | 2,128         | ↑                             |
| <b>Variance since March 2018</b> | <b>(2.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -4                                | 423   |
| May       | 1,025                             | 1,274 |
| June      | 1,515                             | 1,516 |
| July      | 2,496                             | 1,857 |
| August    | 3,382                             | 2,291 |
| September | 3,817                             | 2,718 |
| October   | 4,349                             | 3,038 |
| November  | 5,272                             | 3,654 |
| December  | 5,645                             | 4,518 |
| January   | 6,115                             | 5,230 |
| February  | 7,177                             | 6,189 |
| March     | 7,276                             | 7,633 |
| April     | 7,283                             |       |
| May       | 7,282                             |       |
| June      | 7,286                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 436         | 2.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 283      | 3,008       | 9.4%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 210      | 436         | 48.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,631    | 3,008       | 54.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 171      | 3,436       | 5.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 3,436       | 1.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 3,436       | 0.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

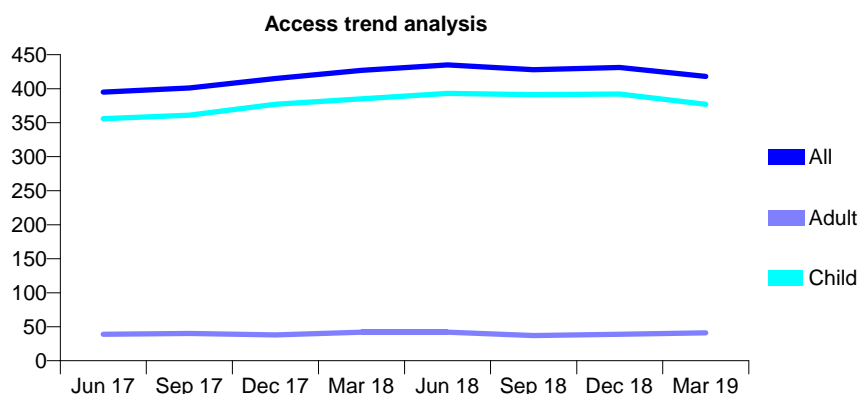
## Q70 - Vital Signs At a Glance Contract Report for 635901/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Oakley Road Dental Practice |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

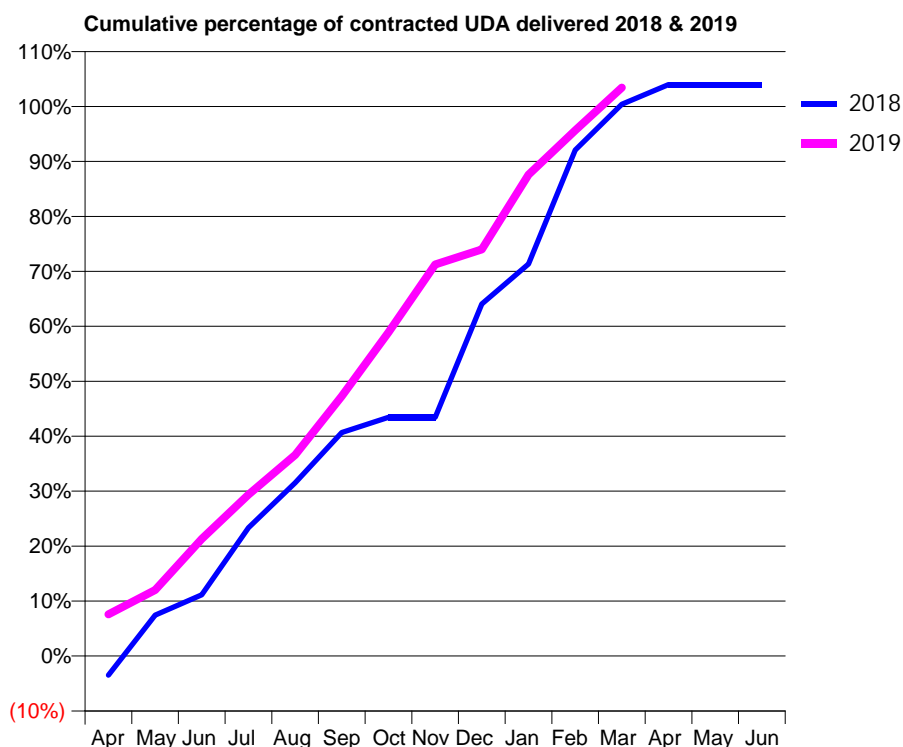
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 700        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,397.31 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 427           |                               |
| Quarter ending June 2018         | 435           | →                             |
| Quarter ending September 2018    | 428           | ↓                             |
| Quarter ending December 2018     | 431           | →                             |
| Quarter ending March 2019        | 418           | ↓                             |
| <b>Variance since March 2018</b> | <b>(2.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -25                               | 53   |
| May       | 52                                | 84   |
| June      | 78                                | 149  |
| July      | 163                               | 206  |
| August    | 221                               | 256  |
| September | 285                               | 331  |
| October   | 304                               | 412  |
| November  | 304                               | 499  |
| December  | 448                               | 518  |
| January   | 499                               | 613  |
| February  | 645                               | 670  |
| March     | 703                               | 724  |
| April     | 728                               |      |
| May       | 728                               |      |
| June      | 728                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 599         | 5.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 411      | 599         | 68.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 581         | 2.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 581         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 581         | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



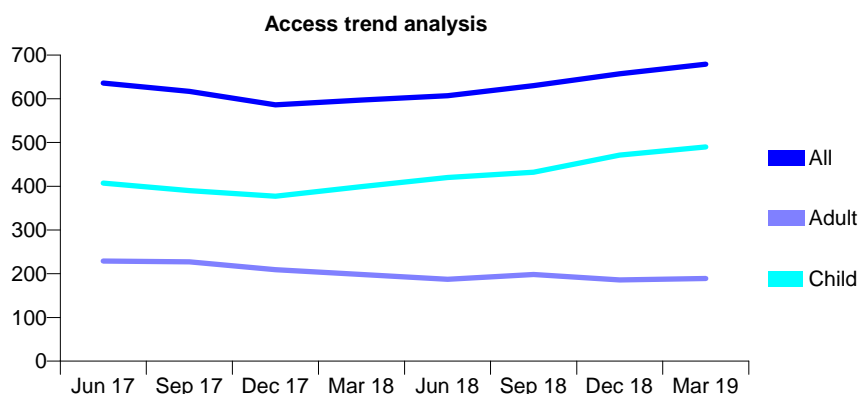
## Q70 - Vital Signs At a Glance Contract Report for 636150/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR JF KAVANAGH |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

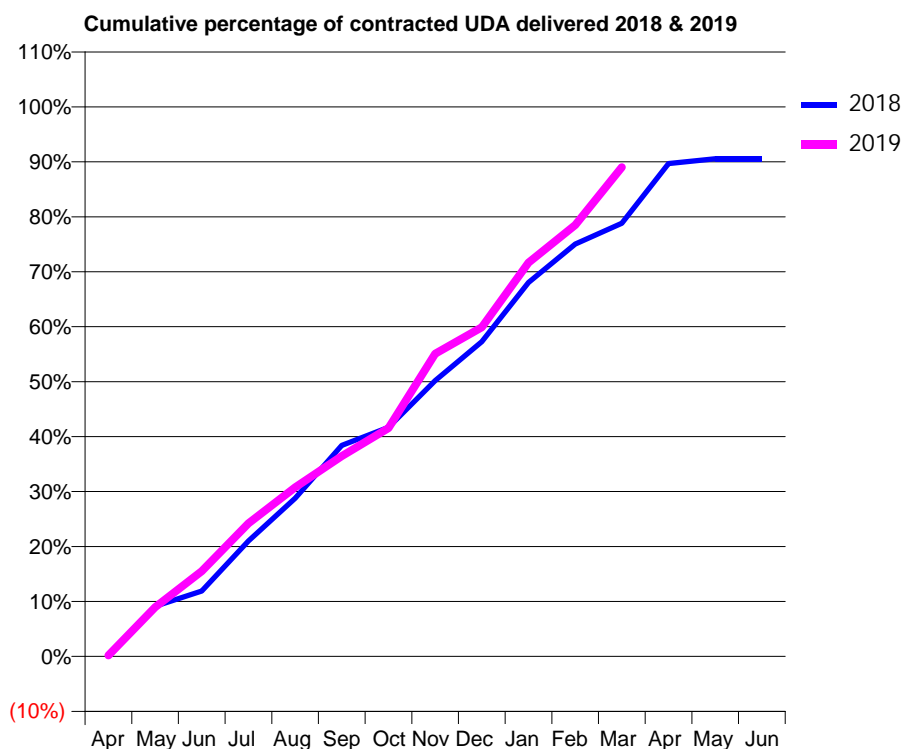
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,160      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £25,455.00 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 597          |                               |
| Quarter ending June 2018         | 607          | →                             |
| Quarter ending September 2018    | 630          | ↑                             |
| Quarter ending December 2018     | 657          | ↑                             |
| Quarter ending March 2019        | 679          | ↑                             |
| <b>Variance since March 2018</b> | <b>13.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 2     |
| May       | 106                               | 104   |
| June      | 138                               | 180   |
| July      | 244                               | 281   |
| August    | 334                               | 357   |
| September | 445                               | 423   |
| October   | 483                               | 482   |
| November  | 582                               | 639   |
| December  | 664                               | 695   |
| January   | 789                               | 831   |
| February  | 870                               | 910   |
| March     | 914                               | 1,032 |
| April     | 1,040                             |       |
| May       | 1,050                             |       |
| June      | 1,050                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 724         | 6.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 37       | 218         | 17.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 400      | 724         | 55.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 114      | 218         | 52.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 820         | 0.2%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 820         | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 820         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

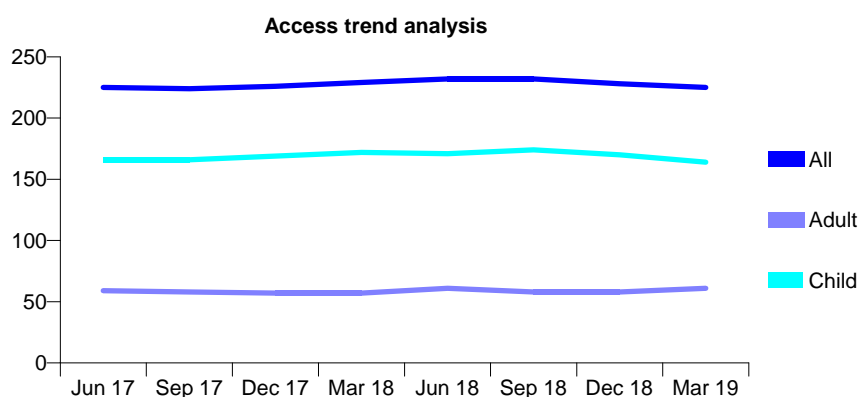
## Q70 - Vital Signs At a Glance Contract Report for 643106/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR AR PRYNNE |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

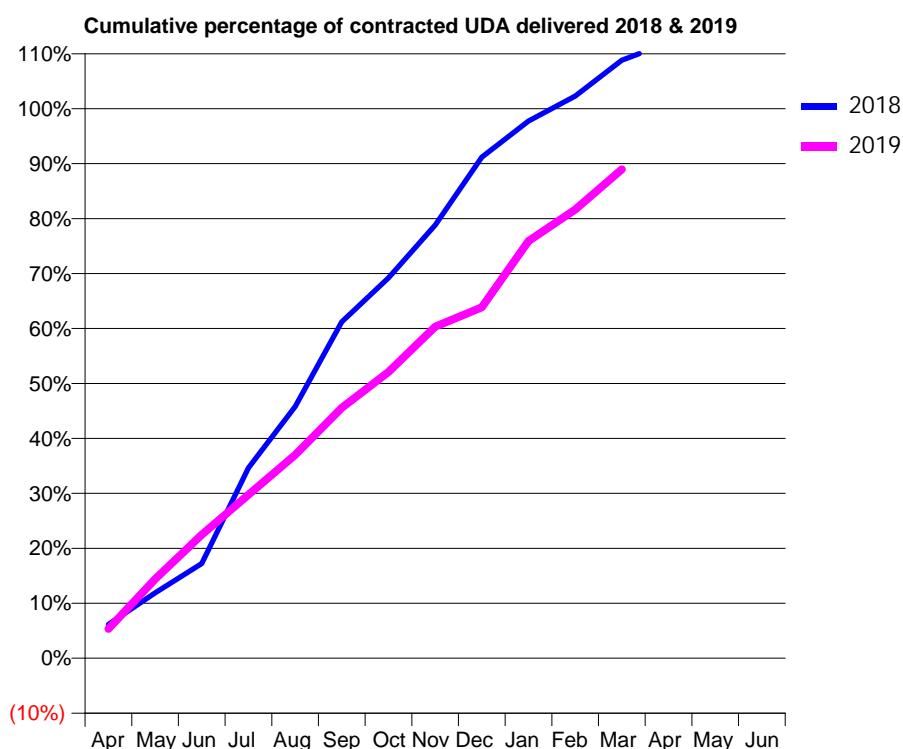
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 400        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,367.63 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 229           |                               |
| Quarter ending June 2018         | 232           | →                             |
| Quarter ending September 2018    | 232           | →                             |
| Quarter ending December 2018     | 228           | ↓                             |
| Quarter ending March 2019        | 225           | ↓                             |
| <b>Variance since March 2018</b> | <b>(1.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 25   | 21   |
| May       | 48   | 58   |
| June      | 69   | 90   |
| July      | 139  | 119  |
| August    | 183  | 148  |
| September | 245  | 182  |
| October   | 277  | 208  |
| November  | 315  | 241  |
| December  | 365  | 255  |
| January   | 391  | 304  |
| February  | 409  | 327  |
| March     | 435  | 356  |
| April     | 448  |      |
| May       | 448  |      |
| June      | 448  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 270         | 3.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 44          | 2.3%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 187      | 270         | 69.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 20       | 44          | 45.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 302         | 3.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 302         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 302         | 0.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

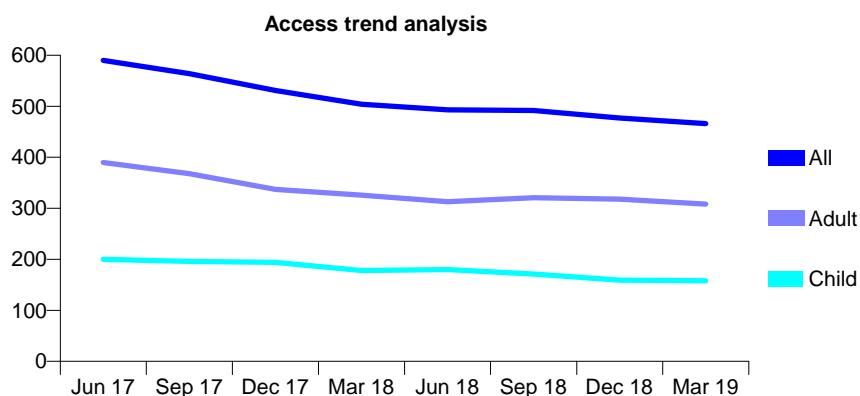
## Q70 - Vital Signs At a Glance Contract Report for 648353/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR MR RICHARDS |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

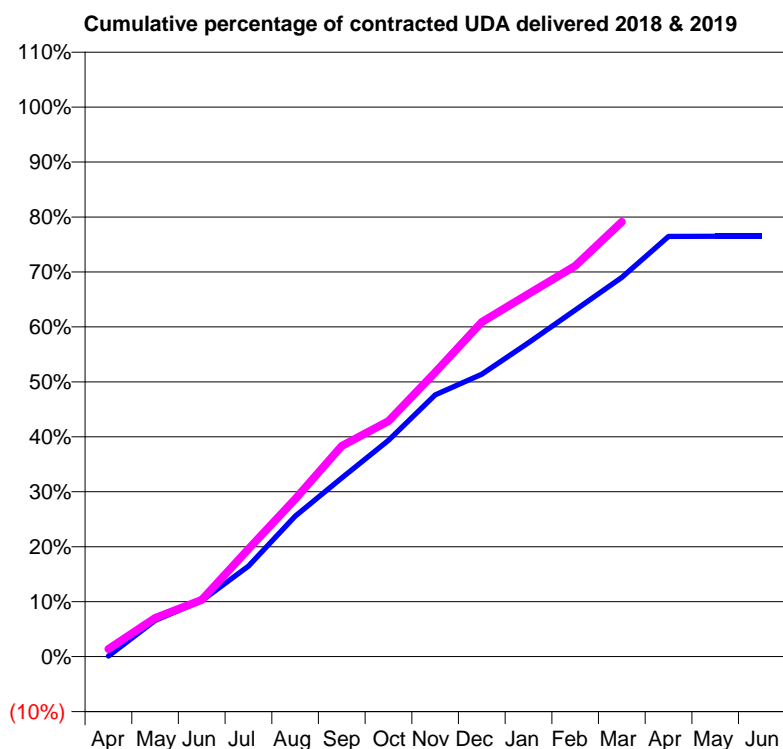
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £50,308.19 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 504           |                               |
| Quarter ending June 2018         | 493           | ↓                             |
| Quarter ending September 2018    | 492           | →                             |
| Quarter ending December 2018     | 477           | ↓                             |
| Quarter ending March 2019        | 466           | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.5%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 3                                 | 28    |
| May       | 165                               | 141   |
| June      | 255                               | 206   |
| July      | 411                               | 392   |
| August    | 639                               | 573   |
| September | 813                               | 767   |
| October   | 984                               | 857   |
| November  | 1,190                             | 1,035 |
| December  | 1,285                             | 1,218 |
| January   | 1,428                             | 1,320 |
| February  | 1,577                             | 1,422 |
| March     | 1,725                             | 1,583 |
| April     | 1,912                             |       |
| May       | 1,913                             |       |
| June      | 1,913                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 188         | 2.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 51       | 339         | 15.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 97       | 188         | 51.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 155      | 339         | 45.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 17       | 485         | 3.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 485         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 485         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

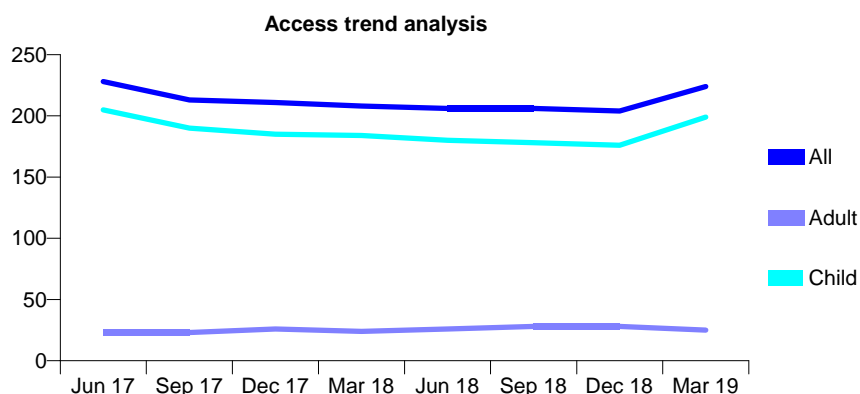
## Q70 - Vital Signs At a Glance Contract Report for 648515/0002 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR GJ QUIGLEY |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 21/04/2008    |
| Contract end date    |               |

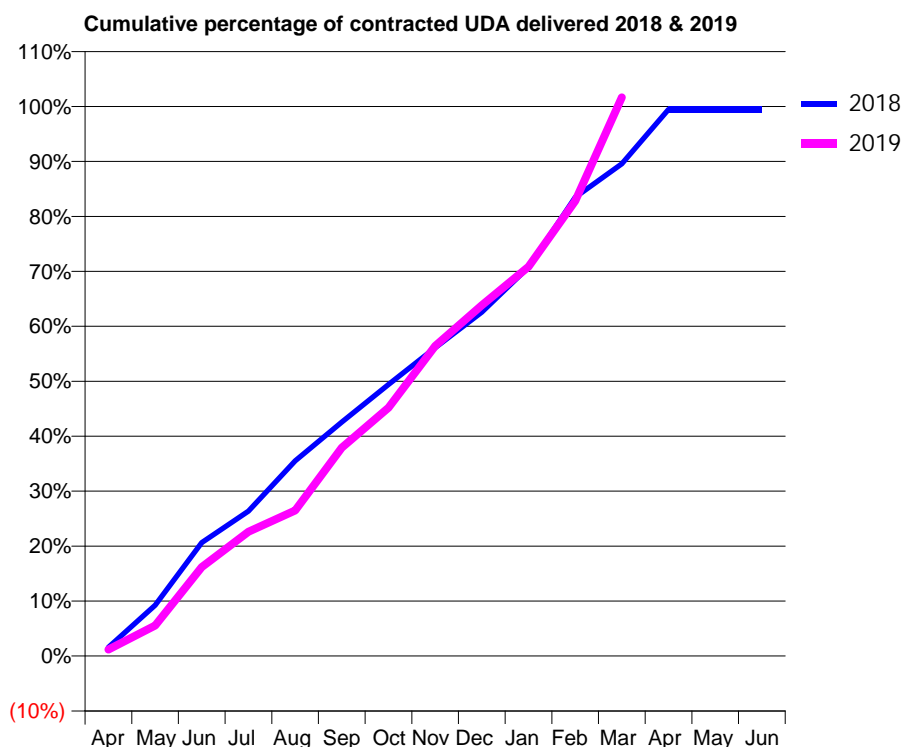
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 527        |
| Carry forward general activity (UDA)        | 2          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,596.33 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 208         |                               |
| Quarter ending June 2018         | 206         | →                             |
| Quarter ending September 2018    | 206         | →                             |
| Quarter ending December 2018     | 204         | →                             |
| Quarter ending March 2019        | 224         | ↑                             |
| <b>Variance since March 2018</b> | <b>7.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 8                                 | 6    |
| May       | 49                                | 29   |
| June      | 109                               | 85   |
| July      | 139                               | 119  |
| August    | 187                               | 140  |
| September | 224                               | 200  |
| October   | 260                               | 238  |
| November  | 296                               | 297  |
| December  | 330                               | 336  |
| January   | 373                               | 373  |
| February  | 440                               | 436  |
| March     | 472                               | 536  |
| April     | 524                               |      |
| May       | 524                               |      |
| June      | 524                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 395         | 4.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 288      | 395         | 72.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 369         | 2.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 369         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 369         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

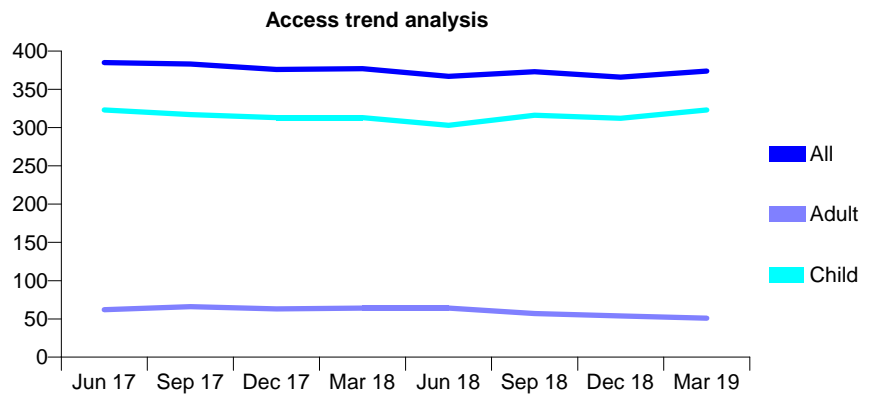
## Q70 - Vital Signs At a Glance Contract Report for 649619/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR ND GREENWAY |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

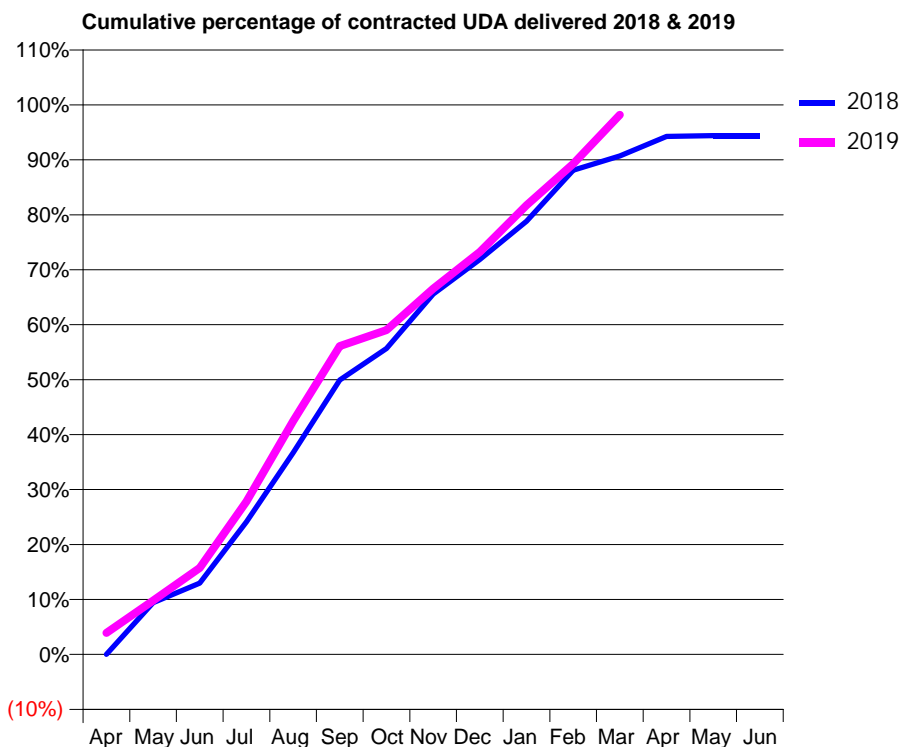
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 662        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,041.42 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 377           |                               |
| Quarter ending June 2018         | 367           | ↓                             |
| Quarter ending September 2018    | 373           | →                             |
| Quarter ending December 2018     | 366           | ↓                             |
| Quarter ending March 2019        | 374           | ↑                             |
| <b>Variance since March 2018</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 26   |
| May       | 58                                | 65   |
| June      | 80                                | 104  |
| July      | 150                               | 184  |
| August    | 228                               | 281  |
| September | 310                               | 371  |
| October   | 345                               | 391  |
| November  | 406                               | 441  |
| December  | 446                               | 485  |
| January   | 489                               | 541  |
| February  | 546                               | 591  |
| March     | 562                               | 650  |
| April     | 584                               |      |
| May       | 585                               |      |
| June      | 585                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 459         | 5.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 26          | 23.1%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 228      | 459         | 49.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 26          | 38.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 465         | 2.2%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 465         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 465         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

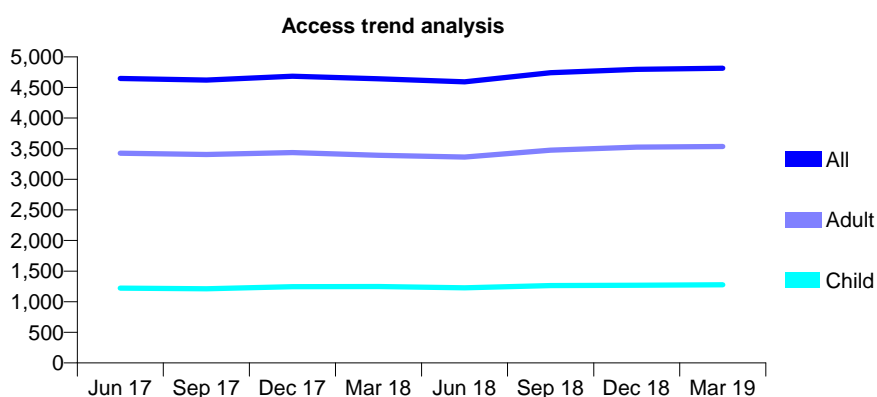
## Q70 - Vital Signs At a Glance Contract Report for 650552/0001 - March 2019

|                      |                     |
|----------------------|---------------------|
| Name or company name | Verne Dental Centre |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2006          |
| Contract end date    |                     |

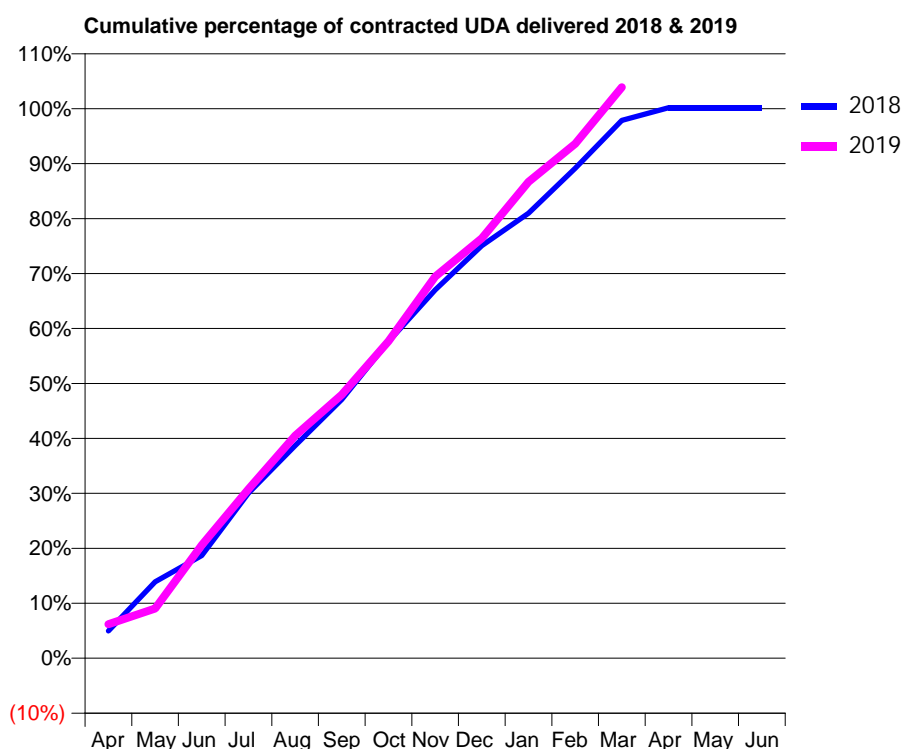
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,069      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £299,755.75 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,642       |                               |
| Quarter ending June 2018         | 4,591       | ↓                             |
| Quarter ending September 2018    | 4,741       | ↑                             |
| Quarter ending December 2018     | 4,796       | →                             |
| Quarter ending March 2019        | 4,814       | →                             |
| <b>Variance since March 2018</b> | <b>3.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 530    | 687    |
| May       | 1,484  | 1,000  |
| June      | 1,994  | 2,277  |
| July      | 3,207  | 3,406  |
| August    | 4,129  | 4,481  |
| September | 5,022  | 5,307  |
| October   | 6,148  | 6,384  |
| November  | 7,153  | 7,686  |
| December  | 8,010  | 8,457  |
| January   | 8,640  | 9,594  |
| February  | 9,511  | 10,362 |
| March     | 10,441 | 11,502 |
| April     | 10,687 |        |
| May       | 10,687 |        |
| June      | 10,687 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 117      | 1,764       | 6.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 746      | 4,846       | 15.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 870      | 1,764       | 49.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,245    | 4,846       | 46.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 548      | 6,480       | 8.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 6,480       | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 173      | 6,480       | 2.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

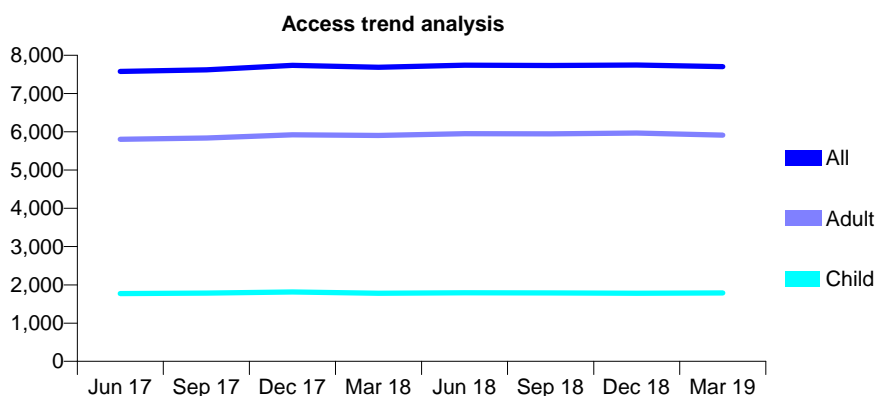
## Q70 - Vital Signs At a Glance Contract Report for 651206/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MRS HC CADDICK |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

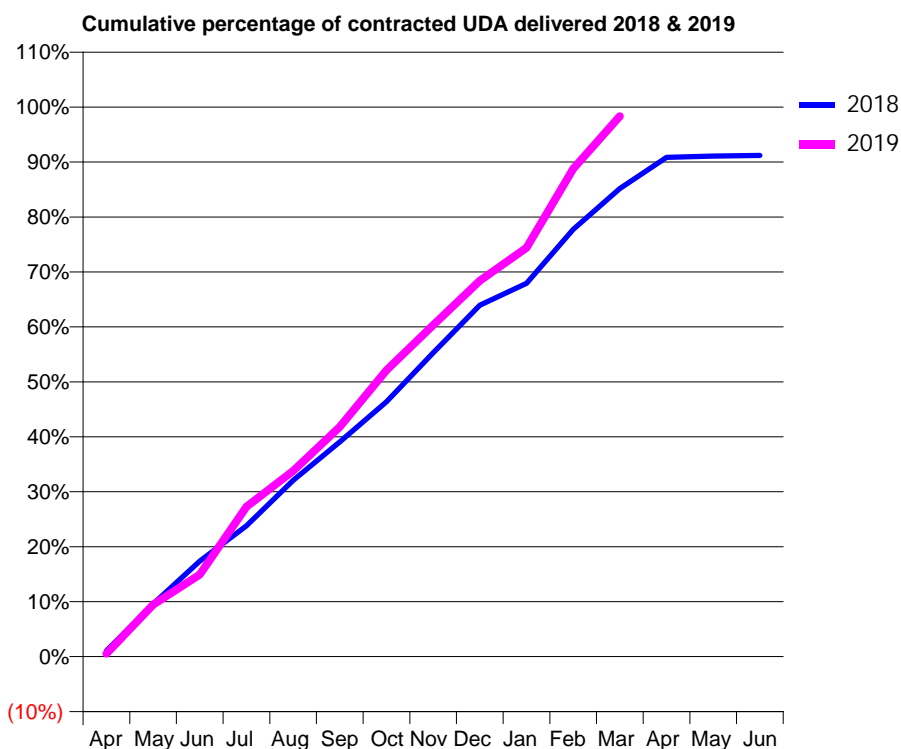
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 23,601      |
| Carry forward general activity (UDA)        | 944         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £687,107.32 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 7,684       |                               |
| Quarter ending June 2018         | 7,742       | →                             |
| Quarter ending September 2018    | 7,734       | →                             |
| Quarter ending December 2018     | 7,744       | →                             |
| Quarter ending March 2019        | 7,703       | →                             |
| <b>Variance since March 2018</b> | <b>0.2%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 255                               | 130    |
| May       | 2,262                             | 2,228  |
| June      | 4,099                             | 3,526  |
| July      | 5,623                             | 6,441  |
| August    | 7,575                             | 7,977  |
| September | 9,223                             | 9,864  |
| October   | 10,946                            | 12,298 |
| November  | 13,050                            | 14,232 |
| December  | 15,089                            | 16,140 |
| January   | 16,035                            | 17,558 |
| February  | 18,347                            | 20,956 |
| March     | 20,099                            | 23,204 |
| April     | 21,438                            |        |
| May       | 21,494                            |        |
| June      | 21,525                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 186      | 2,812       | 6.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,259    | 9,060       | 13.9%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,845    | 2,812       | 65.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,138    | 9,060       | 56.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 687      | 10,352      | 6.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 101      | 10,352      | 1.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 96       | 10,352      | 0.9%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

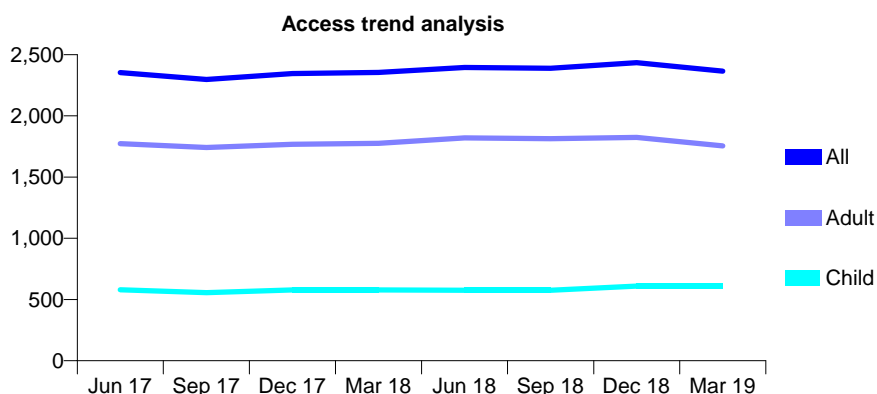
## Q70 - Vital Signs At a Glance Contract Report for 657662/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR AJ SHEEHAN |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

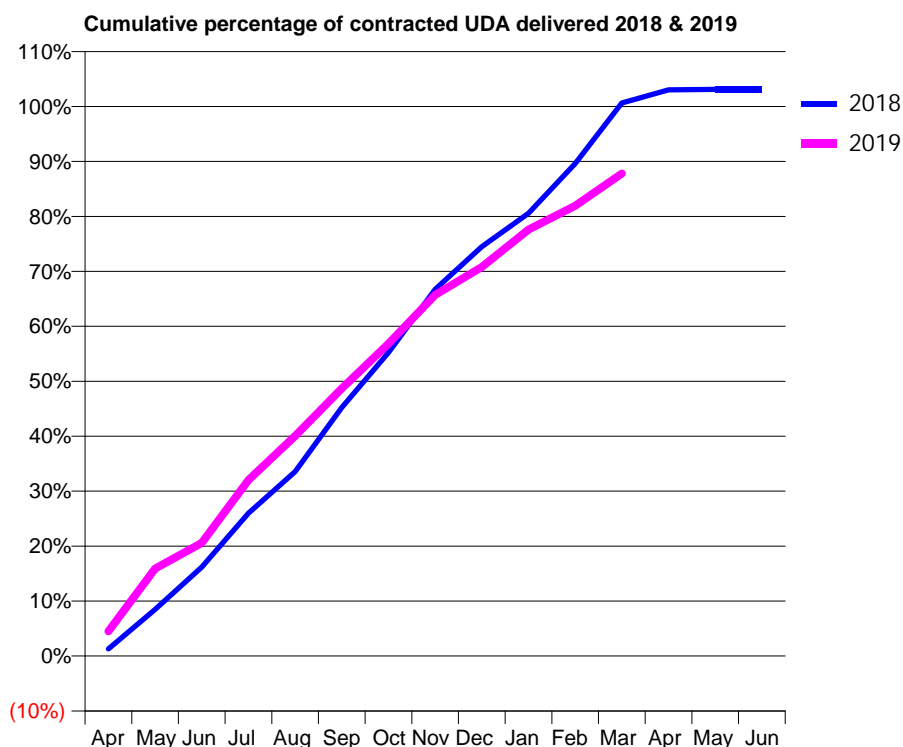
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,610      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £86,721.50 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,355       |                               |
| Quarter ending June 2018         | 2,396       | →                             |
| Quarter ending September 2018    | 2,389       | →                             |
| Quarter ending December 2018     | 2,434       | →                             |
| Quarter ending March 2019        | 2,365       | ↓                             |
| <b>Variance since March 2018</b> | <b>0.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 47                                | 162   |
| May       | 306                               | 575   |
| June      | 584                               | 743   |
| July      | 939                               | 1,156 |
| August    | 1,212                             | 1,446 |
| September | 1,633                             | 1,757 |
| October   | 1,994                             | 2,052 |
| November  | 2,410                             | 2,372 |
| December  | 2,689                             | 2,555 |
| January   | 2,908                             | 2,801 |
| February  | 3,236                             | 2,958 |
| March     | 3,633                             | 3,169 |
| April     | 3,719                             |       |
| May       | 3,722                             |       |
| June      | 3,722                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 895         | 4.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 185      | 2,135       | 8.7%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 534      | 895         | 59.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,262    | 2,135       | 59.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 44       | 1,717       | 2.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,717       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 1,717       | 1.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



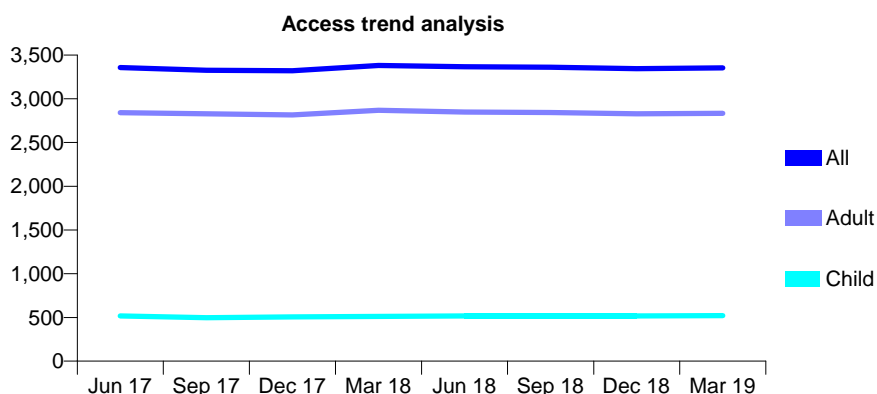
## Q70 - Vital Signs At a Glance Contract Report for 659657/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR TM FRADGLEY |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

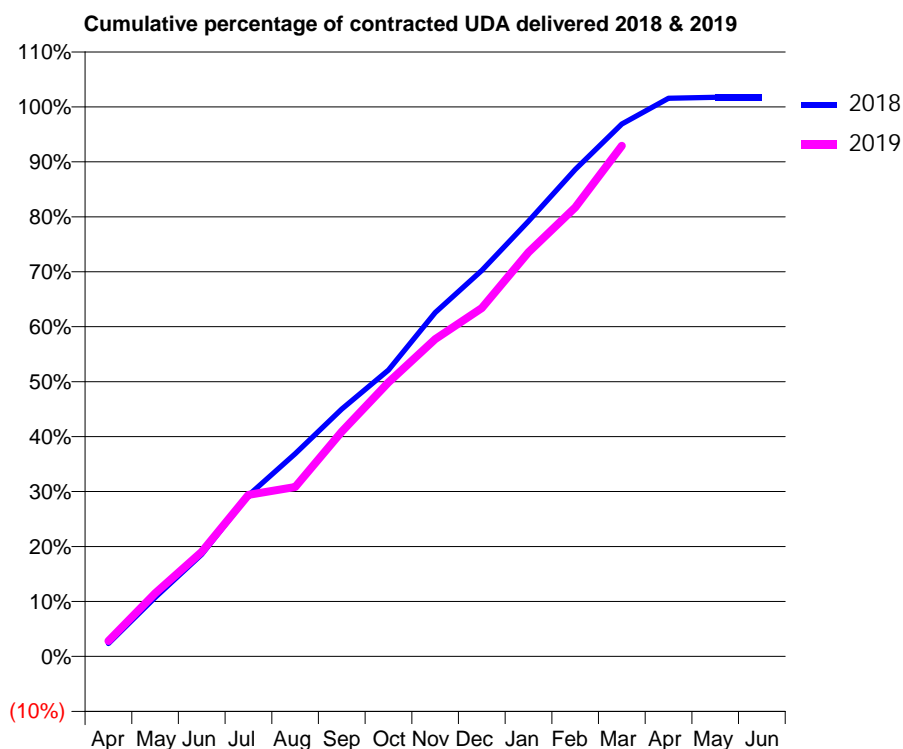
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,037      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £258,494.36 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 3,382         |                               |
| Quarter ending June 2018         | 3,366         | →                             |
| Quarter ending September 2018    | 3,360         | →                             |
| Quarter ending December 2018     | 3,344         | →                             |
| Quarter ending March 2019        | 3,355         | →                             |
| <b>Variance since March 2018</b> | <b>(0.8%)</b> | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 258                               | 308    |
| May       | 1,185                             | 1,267  |
| June      | 2,051                             | 2,100  |
| July      | 3,235                             | 3,245  |
| August    | 4,070                             | 3,402  |
| September | 4,968                             | 4,515  |
| October   | 5,751                             | 5,506  |
| November  | 6,907                             | 6,374  |
| December  | 7,752                             | 6,997  |
| January   | 8,741                             | 8,117  |
| February  | 9,780                             | 9,018  |
| March     | 10,693                            | 10,254 |
| April     | 11,210                            |        |
| May       | 11,230                            |        |
| June      | 11,230                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 576         | 3.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 187      | 3,060       | 6.1%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 175      | 576         | 30.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,098    | 3,060       | 35.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 176      | 3,475       | 5.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 3,475       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3,475       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

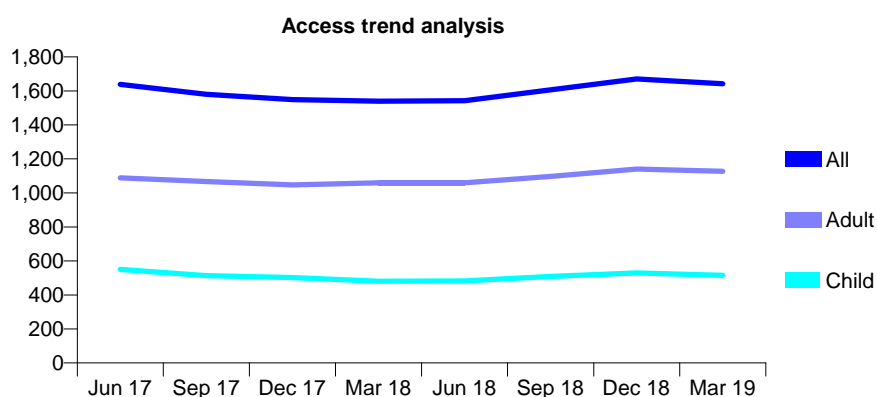
## Q70 - Vital Signs At a Glance Contract Report for 674788/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | New Church Road Dental Surgery |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

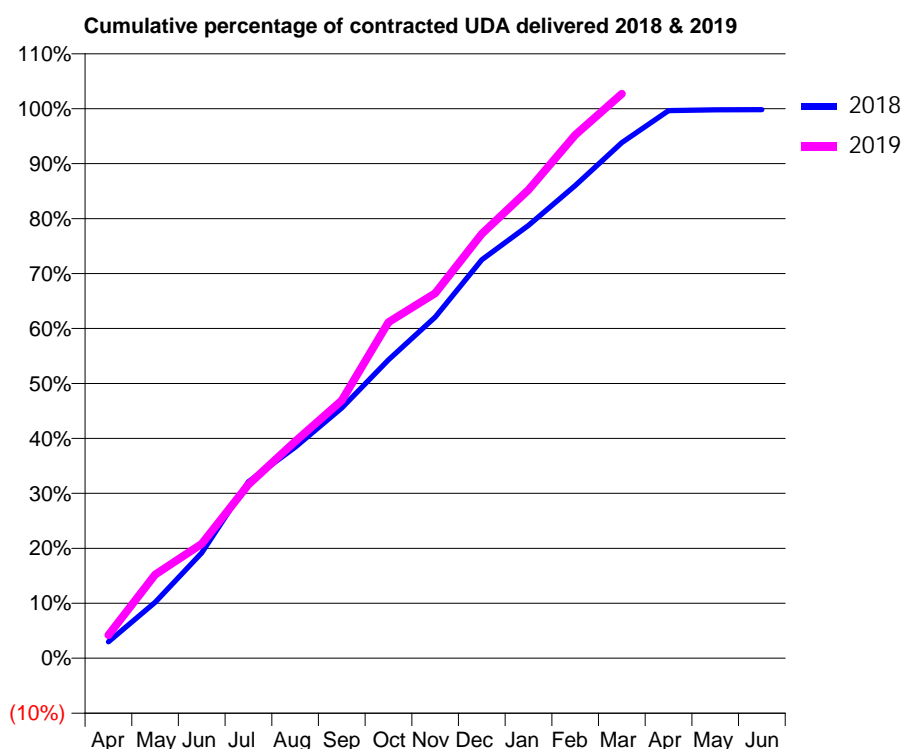
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 3,828       |
| Carry forward general activity (UDA)        | 7           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £102,713.12 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,539       |                               |
| Quarter ending June 2018         | 1,542       | →                             |
| Quarter ending September 2018    | 1,606       | ↑                             |
| Quarter ending December 2018     | 1,670       | ↑                             |
| Quarter ending March 2019        | 1,642       | ↓                             |
| <b>Variance since March 2018</b> | <b>6.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 114   | 161   |
| May                               | 390   | 583   |
| June                              | 734   | 797   |
| July                              | 1,229 | 1,210 |
| August                            | 1,470 | 1,510 |
| September                         | 1,744 | 1,795 |
| October                           | 2,079 | 2,340 |
| November                          | 2,377 | 2,542 |
| December                          | 2,775 | 2,956 |
| January                           | 3,015 | 3,263 |
| February                          | 3,293 | 3,645 |
| March                             | 3,591 | 3,932 |
| April                             | 3,815 |       |
| May                               | 3,820 |       |
| June                              | 3,821 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 816         | 3.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 86       | 1,700       | 5.1%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 224      | 816         | 27.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 396      | 1,700       | 23.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 129      | 2,381       | 5.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,381       | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 2,381       | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

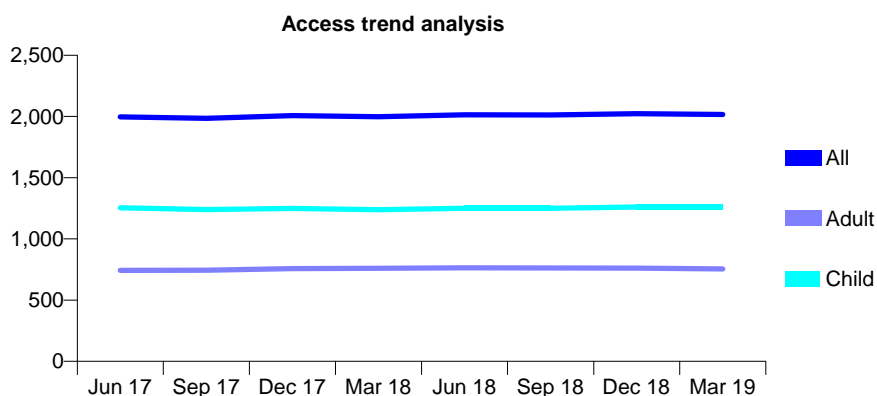
## Q70 - Vital Signs At a Glance Contract Report for 675911/0001 - March 2019

|                      |                     |
|----------------------|---------------------|
| Name or company name | Acorn Dental Health |
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2006          |
| Contract end date    |                     |

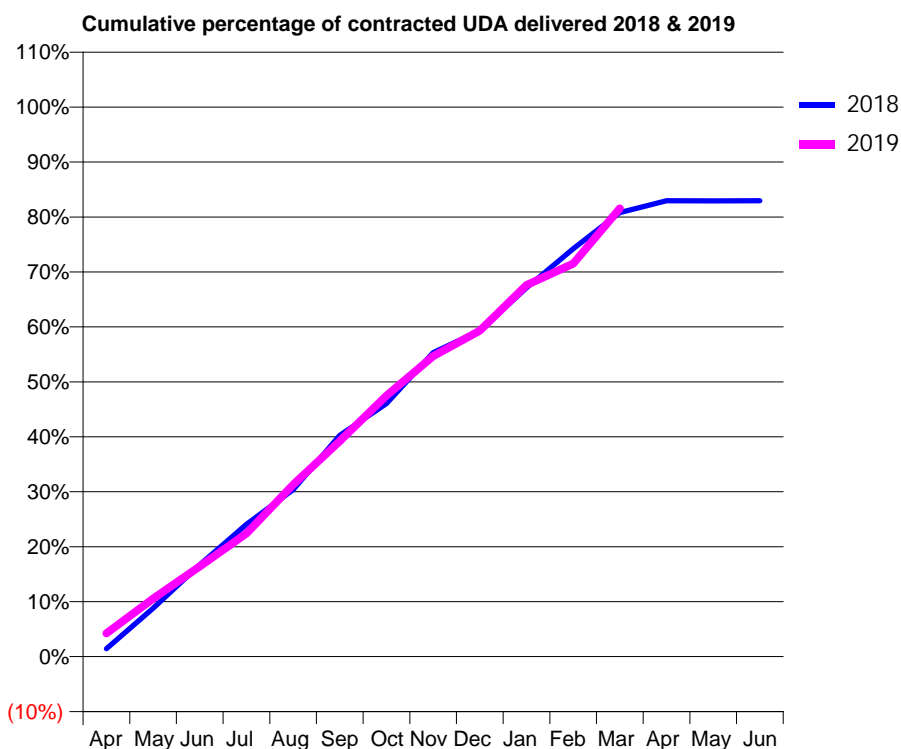
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,400       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £140,201.32 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,998       |                               |
| Quarter ending June 2018         | 2,014       | →                             |
| Quarter ending September 2018    | 2,013       | →                             |
| Quarter ending December 2018     | 2,022       | →                             |
| Quarter ending March 2019        | 2,016       | →                             |
| <b>Variance since March 2018</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 78                                | 228   |
| May       | 476                               | 571   |
| June      | 903                               | 886   |
| July      | 1,299                             | 1,211 |
| August    | 1,641                             | 1,689 |
| September | 2,175                             | 2,118 |
| October   | 2,487                             | 2,563 |
| November  | 2,987                             | 2,953 |
| December  | 3,202                             | 3,202 |
| January   | 3,624                             | 3,651 |
| February  | 4,008                             | 3,861 |
| March     | 4,363                             | 4,404 |
| April     | 4,480                             |       |
| May       | 4,478                             |       |
| June      | 4,479                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 2,109       | 5.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 109      | 1,014       | 10.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,521    | 2,109       | 72.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 694      | 1,014       | 68.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 132      | 3,028       | 4.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 3,028       | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 3,028       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

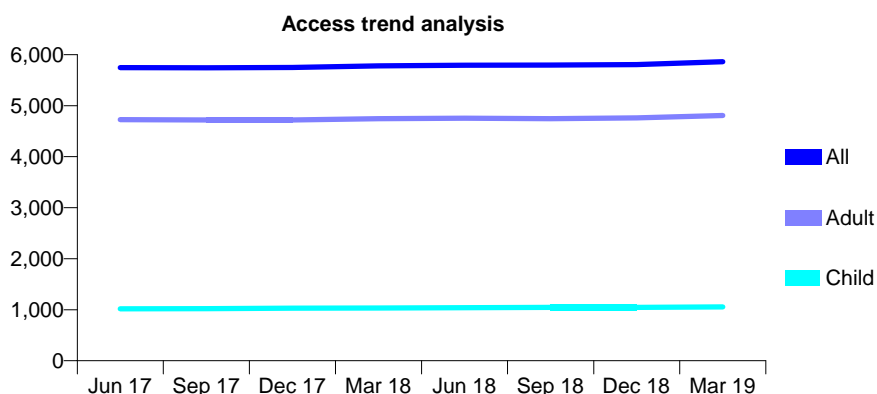
## Q70 - Vital Signs At a Glance Contract Report for 677140/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR RG CARNALL |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

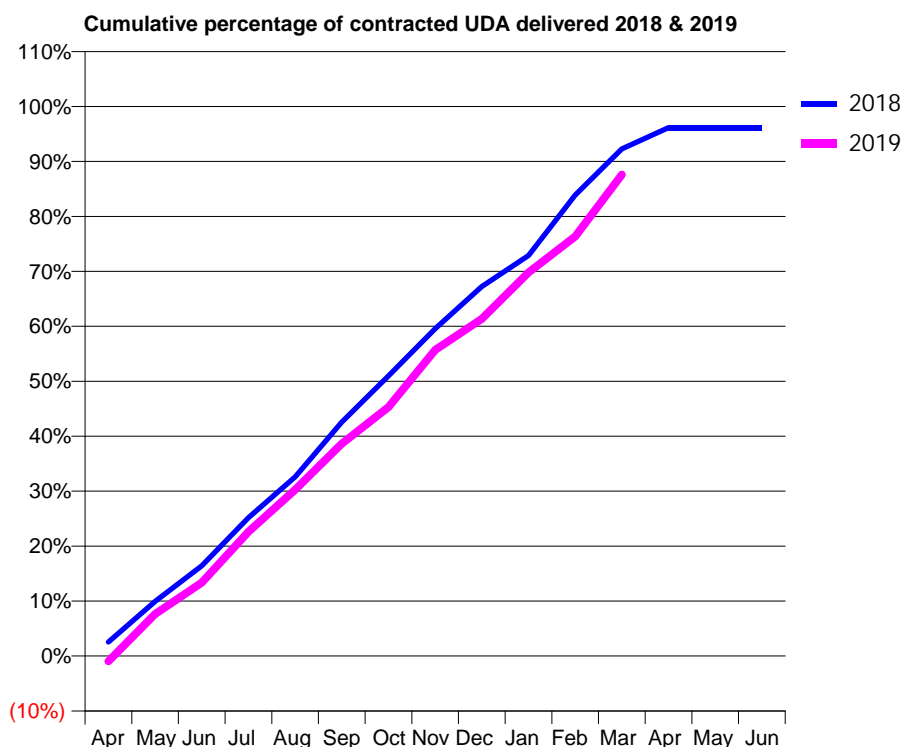
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,500      |
| Carry forward general activity (UDA)        | 674         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £388,087.83 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 5,779       |                               |
| Quarter ending June 2018         | 5,791       | →                             |
| Quarter ending September 2018    | 5,794       | →                             |
| Quarter ending December 2018     | 5,806       | →                             |
| Quarter ending March 2019        | 5,862       | →                             |
| <b>Variance since March 2018</b> | <b>1.4%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 449                               | -169   |
| May       | 1,738                             | 1,341  |
| June      | 2,871                             | 2,339  |
| July      | 4,405                             | 3,955  |
| August    | 5,706                             | 5,297  |
| September | 7,446                             | 6,761  |
| October   | 8,921                             | 7,925  |
| November  | 10,422                            | 9,750  |
| December  | 11,766                            | 10,734 |
| January   | 12,757                            | 12,214 |
| February  | 14,679                            | 13,364 |
| March     | 16,146                            | 15,328 |
| April     | 16,822                            |        |
| May       | 16,826                            |        |
| June      | 16,826                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 89       | 1,573       | 5.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 944      | 7,484       | 12.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 992      | 1,573       | 63.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,707    | 7,484       | 62.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 590      | 8,711       | 6.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 83       | 8,711       | 1.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 187      | 8,711       | 2.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

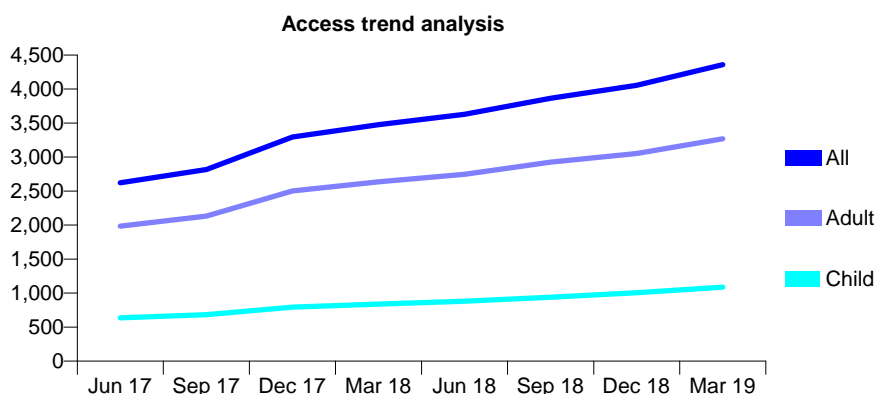
## Q70 - Vital Signs At a Glance Contract Report for 688053/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Burgess Road Dental Practice |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

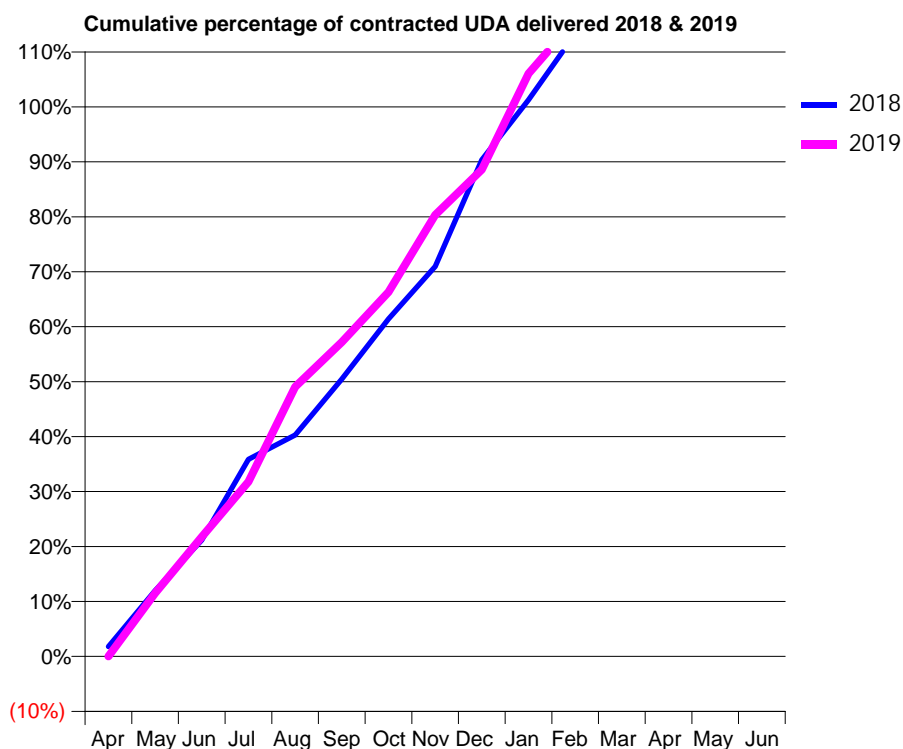
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,768       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £253,623.51 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 3,475        |                               |
| Quarter ending June 2018         | 3,628        | ↑                             |
| Quarter ending September 2018    | 3,866        | ↑                             |
| Quarter ending December 2018     | 4,056        | ↑                             |
| Quarter ending March 2019        | 4,357        | ↑                             |
| <b>Variance since March 2018</b> | <b>25.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 110                               | 0      |
| May       | 738                               | 895    |
| June      | 1,306                             | 1,689  |
| July      | 2,211                             | 2,468  |
| August    | 2,485                             | 3,811  |
| September | 3,112                             | 4,441  |
| October   | 3,788                             | 5,150  |
| November  | 4,377                             | 6,241  |
| December  | 5,573                             | 6,881  |
| January   | 6,246                             | 8,238  |
| February  | 6,986                             | 8,995  |
| March     | 7,760                             | 10,064 |
| April     | 8,288                             |        |
| May       | 8,386                             |        |
| June      | 8,407                             |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 92       | 1,309       | 7.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 321      | 3,564       | 9.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 504      | 1,309       | 38.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,223    | 3,564       | 34.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 492      | 4,625       | 10.6%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 4,625       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 4,625       | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

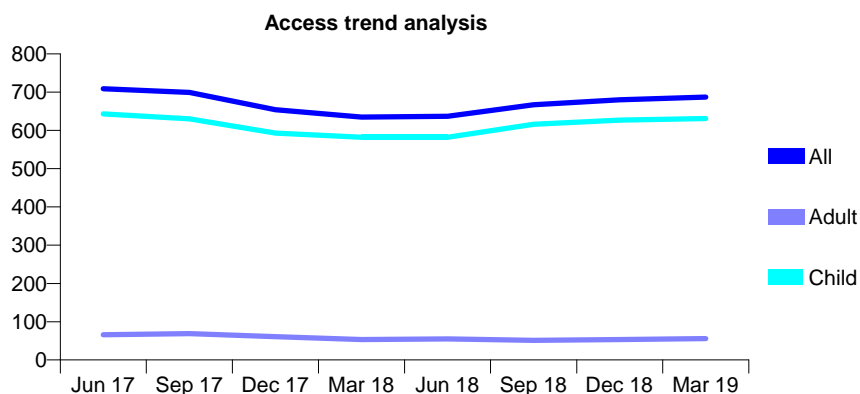
## Q70 - Vital Signs At a Glance Contract Report for 732001/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | Mrs S Johnsen |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

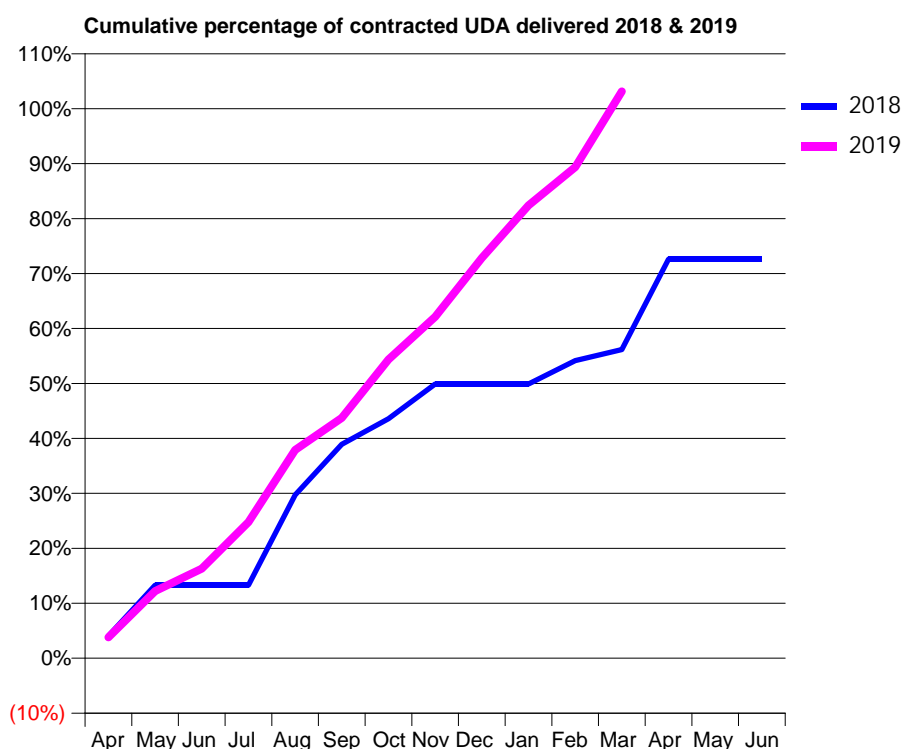
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,400      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £37,444.82 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 635         |                               |
| Quarter ending June 2018         | 637         | →                             |
| Quarter ending September 2018    | 667         | ↑                             |
| Quarter ending December 2018     | 680         | →                             |
| Quarter ending March 2019        | 687         | →                             |
| <b>Variance since March 2018</b> | <b>8.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 57                                | 53    |
| May       | 186                               | 171   |
| June      | 186                               | 228   |
| July      | 186                               | 347   |
| August    | 416                               | 531   |
| September | 545                               | 612   |
| October   | 610                               | 761   |
| November  | 699                               | 870   |
| December  | 699                               | 1,019 |
| January   | 699                               | 1,154 |
| February  | 758                               | 1,251 |
| March     | 786                               | 1,444 |
| April     | 1,017                             |       |
| May       | 1,017                             |       |
| June      | 1,017                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 1,170       | 4.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 4           | 0.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 703      | 1,170       | 60.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4        | 4           | 100.0%   | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 965         | 2.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 965         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 965         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

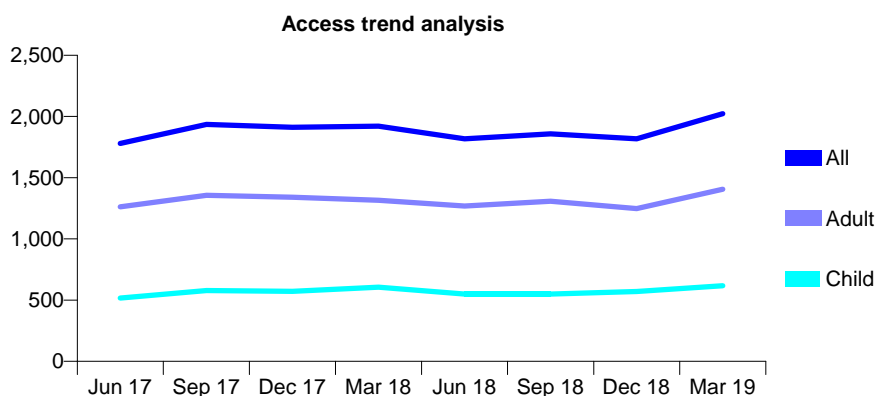
## Q70 - Vital Signs At a Glance Contract Report for 735914/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | New Church Road Dental Surgery |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

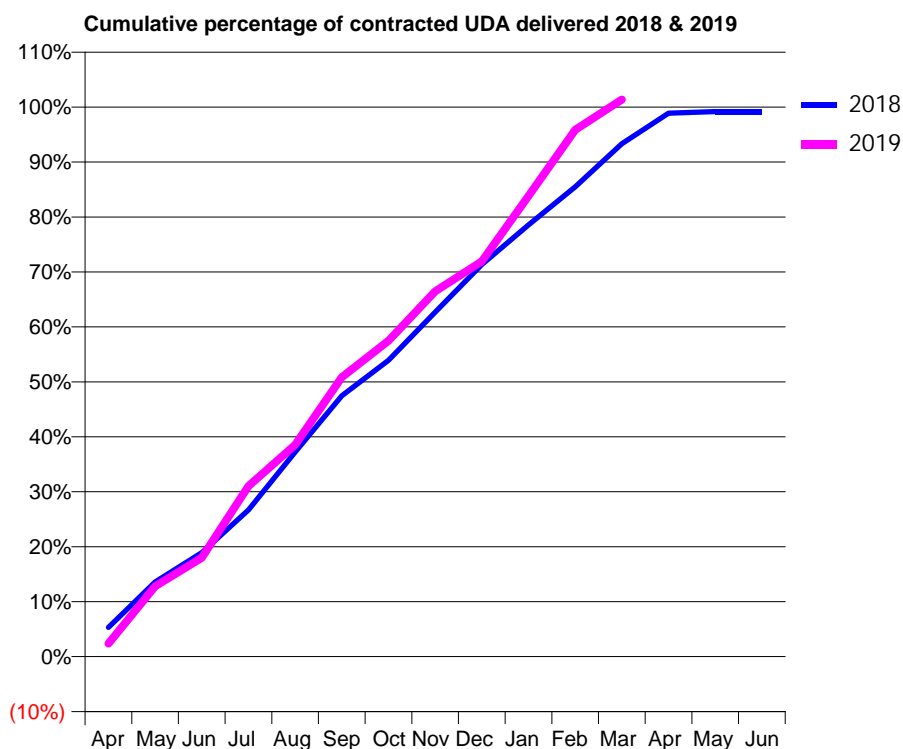
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 4,745       |
| Carry forward general activity (UDA)        | 39          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £123,002.26 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,921       |                               |
| Quarter ending June 2018         | 1,818       | ↓                             |
| Quarter ending September 2018    | 1,858       | ↑                             |
| Quarter ending December 2018     | 1,818       | ↓                             |
| Quarter ending March 2019        | 2,023       | ↑                             |
| <b>Variance since March 2018</b> | <b>5.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 253                               | 113   |
| May       | 645                               | 608   |
| June      | 898                               | 854   |
| July      | 1,266                             | 1,472 |
| August    | 1,767                             | 1,829 |
| September | 2,252                             | 2,412 |
| October   | 2,559                             | 2,727 |
| November  | 2,974                             | 3,155 |
| December  | 3,385                             | 3,412 |
| January   | 3,728                             | 3,978 |
| February  | 4,057                             | 4,549 |
| March     | 4,427                             | 4,809 |
| April     | 4,692                             |       |
| May       | 4,705                             |       |
| June      | 4,706                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 955         | 3.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 133      | 2,029       | 6.6%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 310      | 955         | 32.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 544      | 2,029       | 26.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 140      | 2,799       | 5.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 2,799       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 2,799       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

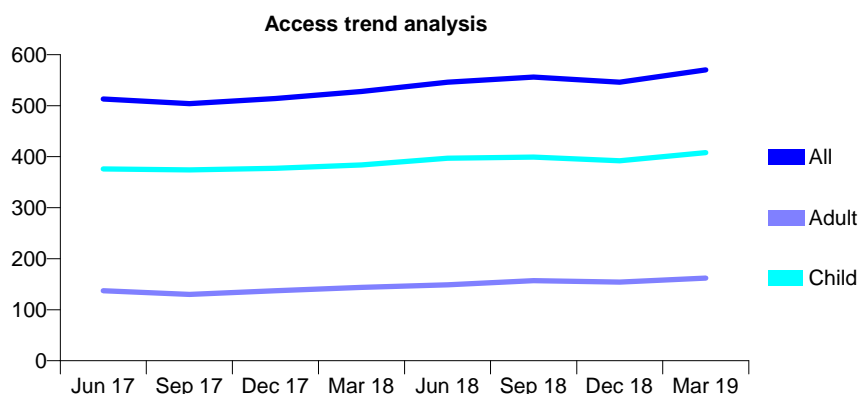
## Q70 - Vital Signs At a Glance Contract Report for 737615/0001 - March 2019

|                      |                              |
|----------------------|------------------------------|
| Name or company name | Forest Lodge Dental Practice |
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,275      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £33,151.34 |

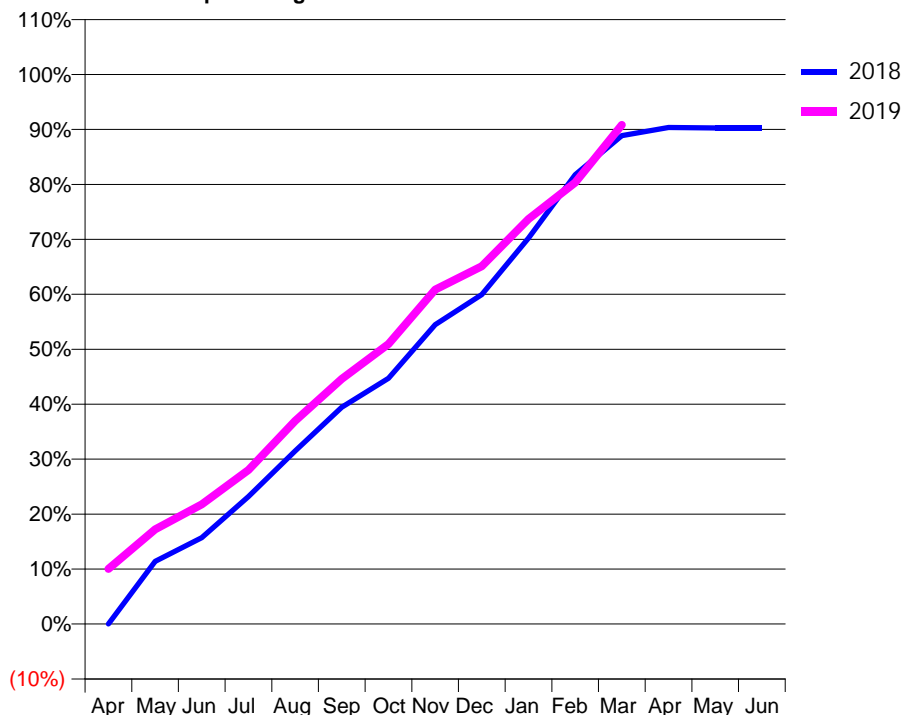
### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 528         |                               |
| Quarter ending June 2018         | 546         | ↑                             |
| Quarter ending September 2018    | 556         | →                             |
| Quarter ending December 2018     | 546         | ↓                             |
| Quarter ending March 2019        | 570         | ↑                             |
| <b>Variance since March 2018</b> | <b>8.0%</b> | <b>↑</b>                      |



### ACTIVITY

Cumulative percentage of contracted UDA delivered 2018 & 2019



Adjusted Scheduled Activity (UDA)

| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 0     | 128   |
| May       | 145   | 220   |
| June      | 200   | 278   |
| July      | 296   | 357   |
| August    | 402   | 471   |
| September | 503   | 569   |
| October   | 570   | 650   |
| November  | 694   | 776   |
| December  | 764   | 830   |
| January   | 895   | 940   |
| February  | 1,042 | 1,024 |
| March     | 1,133 | 1,158 |
| April     | 1,152 |       |
| May       | 1,151 |       |
| June      | 1,151 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 700         | 5.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 174         | 5.2%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 488      | 700         | 69.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 121      | 174         | 69.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 860         | 2.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 860         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 860         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



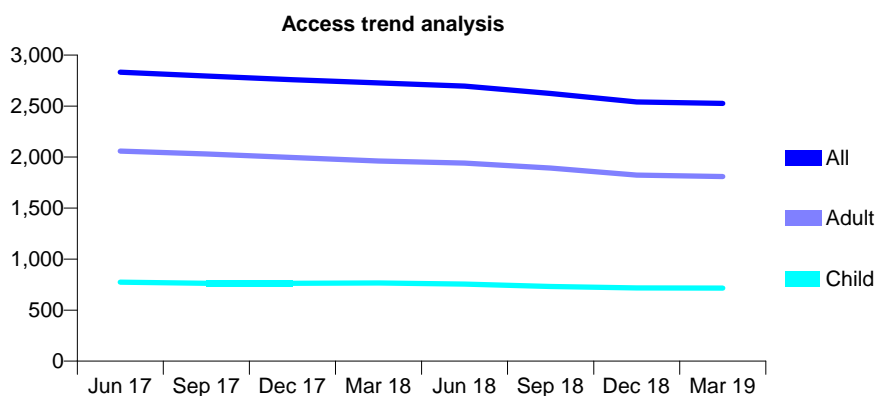
## Q70 - Vital Signs At a Glance Contract Report for 739391/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR T SEAGAN  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

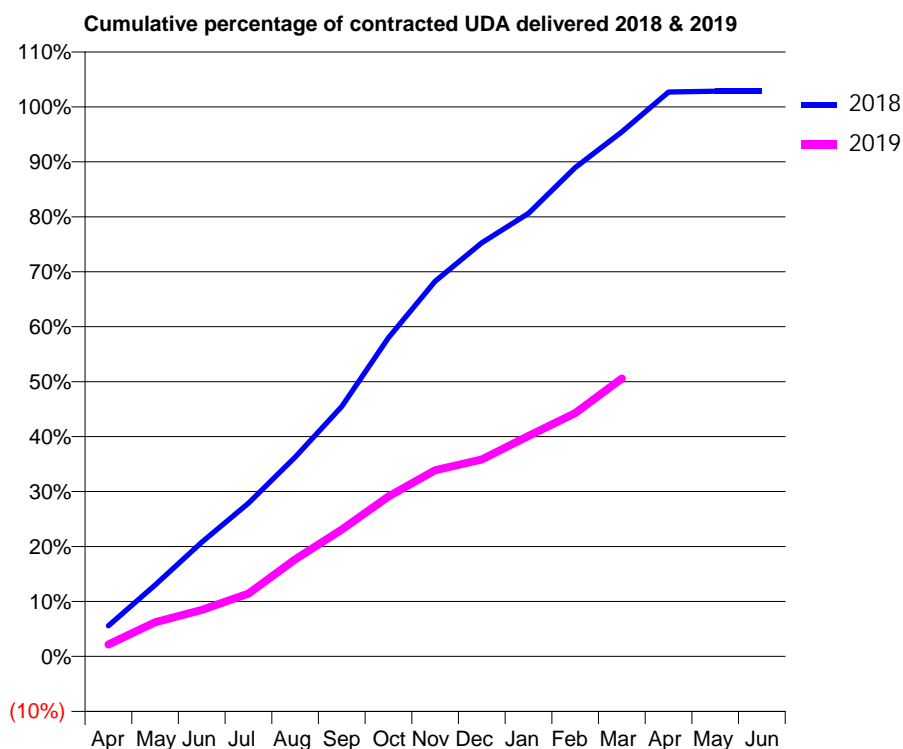
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 5,309       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £144,792.11 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,728         |                               |
| Quarter ending June 2018         | 2,696         | ↓                             |
| Quarter ending September 2018    | 2,623         | ↓                             |
| Quarter ending December 2018     | 2,541         | ↓                             |
| Quarter ending March 2019        | 2,526         | →                             |
| <b>Variance since March 2018</b> | <b>(7.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 163   | 115   |
| May       | 379   | 331   |
| June      | 607   | 449   |
| July      | 815   | 608   |
| August    | 1,059 | 939   |
| September | 1,328 | 1,226 |
| October   | 1,693 | 1,546 |
| November  | 1,994 | 1,799 |
| December  | 2,198 | 1,903 |
| January   | 2,354 | 2,131 |
| February  | 2,597 | 2,350 |
| March     | 2,787 | 2,684 |
| April     | 2,999 |       |
| May       | 3,004 |       |
| June      | 3,004 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 800         | 7.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 298      | 1,988       | 15.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 227      | 800         | 28.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 549      | 1,988       | 27.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 157      | 1,538       | 10.2%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,538       | 0.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,538       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

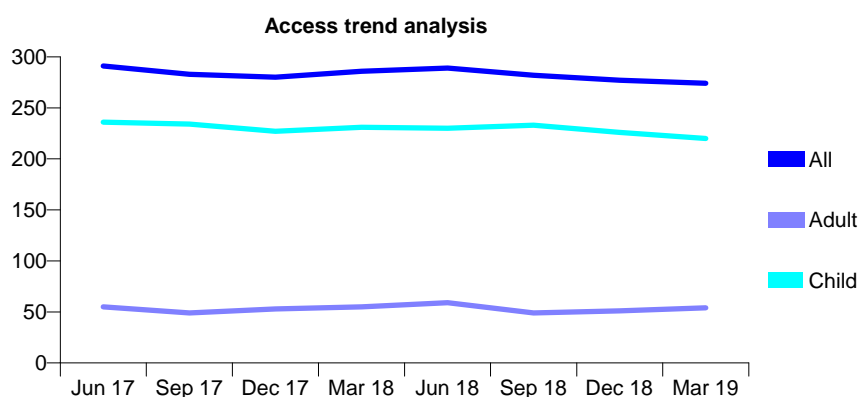
## Q70 - Vital Signs At a Glance Contract Report for 739901/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR PD THORNHILL |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

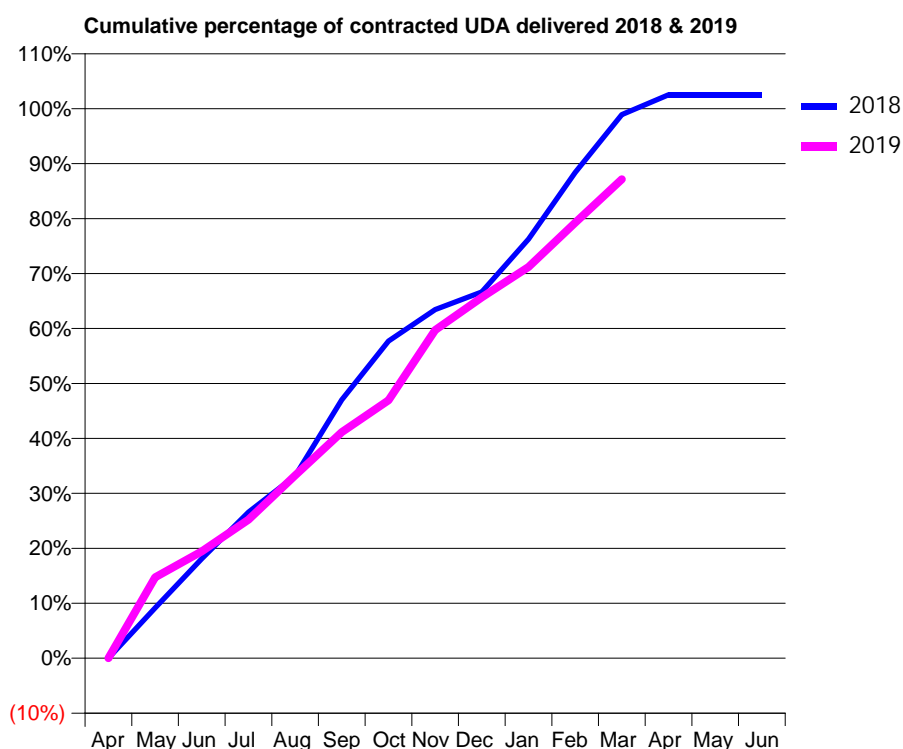
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 470        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,279.77 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 286           |                               |
| Quarter ending June 2018         | 289           | →                             |
| Quarter ending September 2018    | 282           | ↓                             |
| Quarter ending December 2018     | 277           | ↓                             |
| Quarter ending March 2019        | 274           | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 43                                | 69   |
| June      | 85                                | 91   |
| July      | 125                               | 118  |
| August    | 156                               | 156  |
| September | 221                               | 193  |
| October   | 271                               | 221  |
| November  | 298                               | 281  |
| December  | 313                               | 309  |
| January   | 358                               | 335  |
| February  | 415                               | 373  |
| March     | 465                               | 410  |
| April     | 482                               |      |
| May       | 482                               |      |
| June      | 482                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 360         | 4.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 17          | 5.9%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 261      | 360         | 72.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 13       | 17          | 76.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 359         | 1.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 359         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 359         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

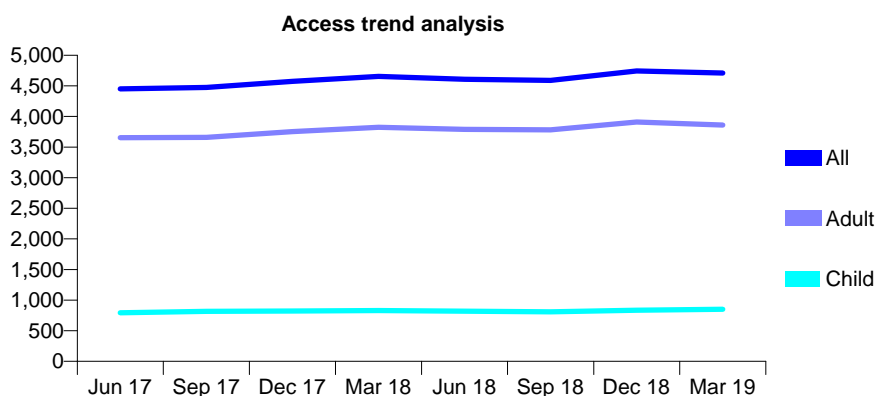
## Q70 - Vital Signs At a Glance Contract Report for 741833/0001 - March 2019

|                      |                                      |
|----------------------|--------------------------------------|
| Name or company name | Eastleigh Dental Surgery Partnership |
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/04/2006                           |
| Contract end date    |                                      |

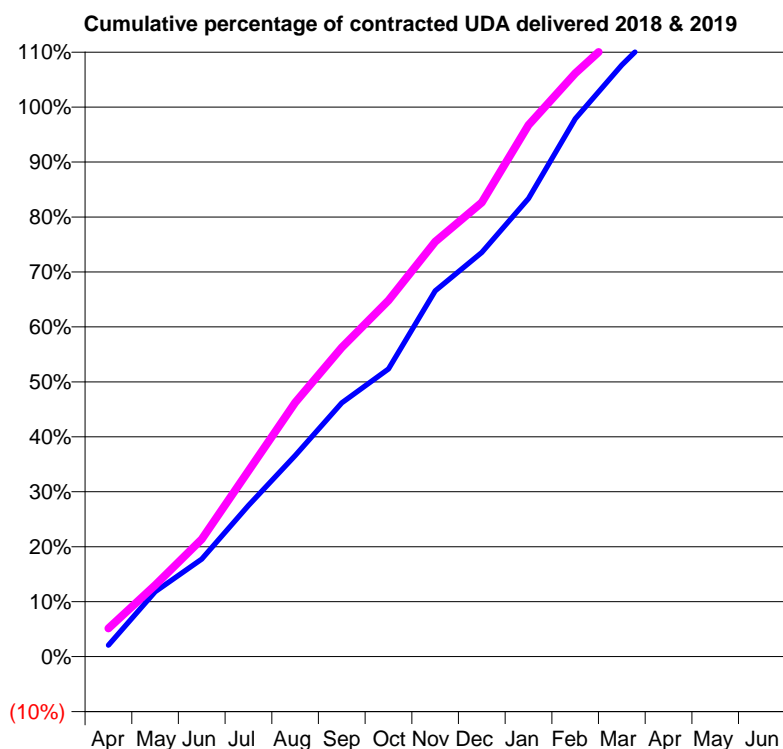
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 12,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £369,439.59 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,654       |                               |
| Quarter ending June 2018         | 4,610       | →                             |
| Quarter ending September 2018    | 4,590       | →                             |
| Quarter ending December 2018     | 4,745       | ↑                             |
| Quarter ending March 2019        | 4,710       | →                             |
| <b>Variance since March 2018</b> | <b>1.2%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 251                               | 618    |
| May       | 1,417                             | 1,563  |
| June      | 2,131                             | 2,563  |
| July      | 3,302                             | 4,055  |
| August    | 4,390                             | 5,549  |
| September | 5,539                             | 6,751  |
| October   | 6,282                             | 7,778  |
| November  | 7,987                             | 9,062  |
| December  | 8,825                             | 9,916  |
| January   | 10,004                            | 11,607 |
| February  | 11,744                            | 12,735 |
| March     | 12,916                            | 13,660 |
| April     | 13,933                            |        |
| May       | 13,906                            |        |
| June      | 13,907                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,285       | 7.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 947      | 5,940       | 15.9%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 761      | 1,285       | 59.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,336    | 5,940       | 56.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 690      | 6,784       | 10.2%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 53       | 6,784       | 0.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 53       | 6,784       | 0.8%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 11          | 72.7%    | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

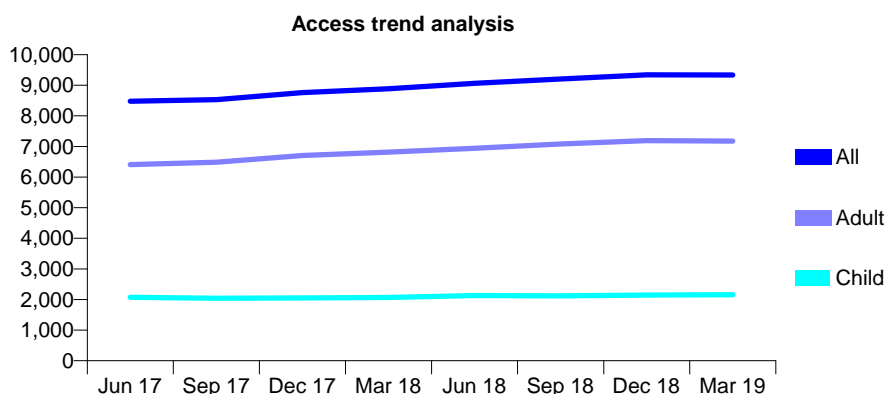
## Q70 - Vital Signs At a Glance Contract Report for 750026/0001 - March 2019

|                      |                               |
|----------------------|-------------------------------|
| Name or company name | Royal Terrace Dental Practice |
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2006                    |
| Contract end date    |                               |

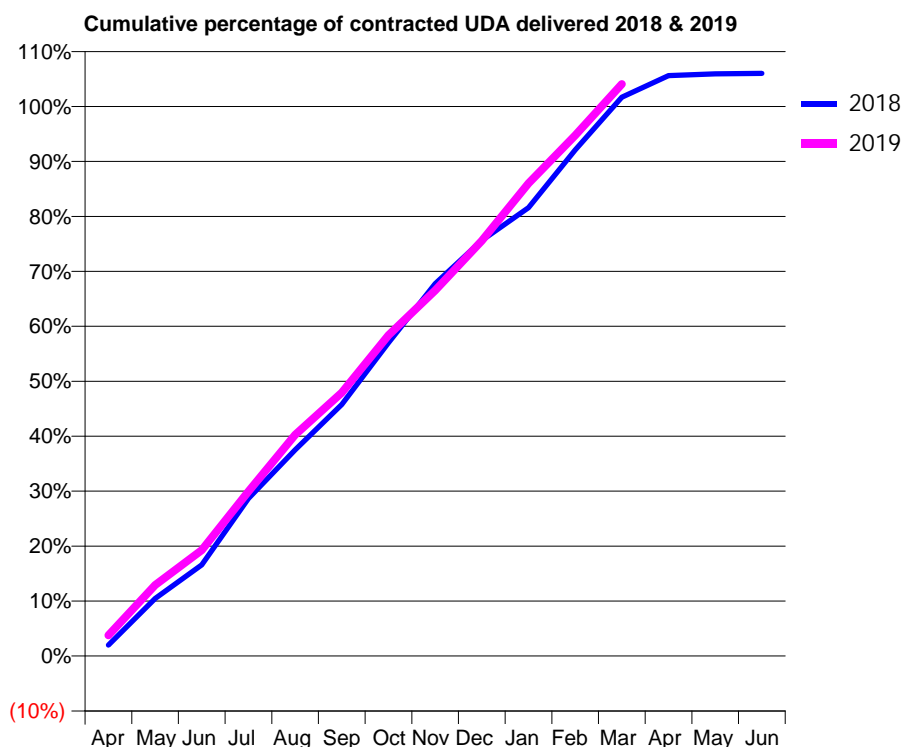
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 16,700      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £453,764.14 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 8,886       |                               |
| Quarter ending June 2018         | 9,065       | ↑                             |
| Quarter ending September 2018    | 9,204       | →                             |
| Quarter ending December 2018     | 9,340       | →                             |
| Quarter ending March 2019        | 9,335       | →                             |
| <b>Variance since March 2018</b> | <b>5.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 336                               | 630    |
| May       | 1,749                             | 2,160  |
| June      | 2,770                             | 3,215  |
| July      | 4,789                             | 5,002  |
| August    | 6,268                             | 6,725  |
| September | 7,640                             | 8,003  |
| October   | 9,521                             | 9,750  |
| November  | 11,318                            | 11,109 |
| December  | 12,627                            | 12,618 |
| January   | 13,627                            | 14,366 |
| February  | 15,380                            | 15,825 |
| March     | 16,979                            | 17,380 |
| April     | 17,638                            |        |
| May       | 17,693                            |        |
| June      | 17,704                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 2,270       | 3.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 972      | 7,428       | 13.1%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 577      | 2,270       | 25.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,858    | 7,428       | 25.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 978      | 9,323       | 10.5%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 78       | 9,323       | 0.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 9,323       | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

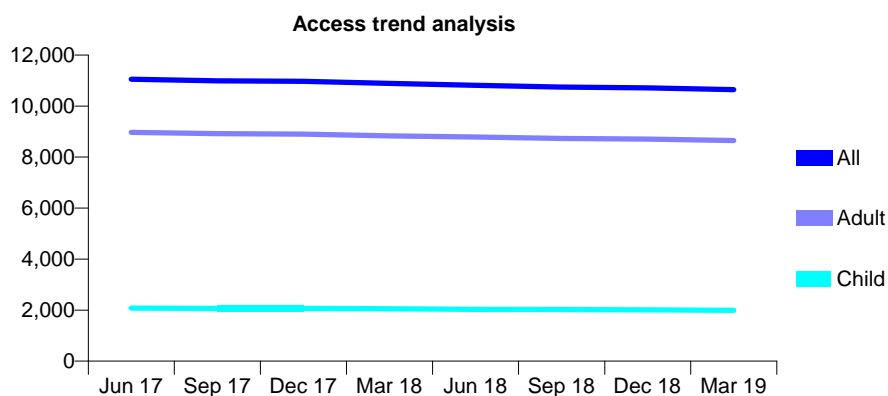
## Q70 - Vital Signs At a Glance Contract Report for 755648/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MR SM SHILLAKER |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

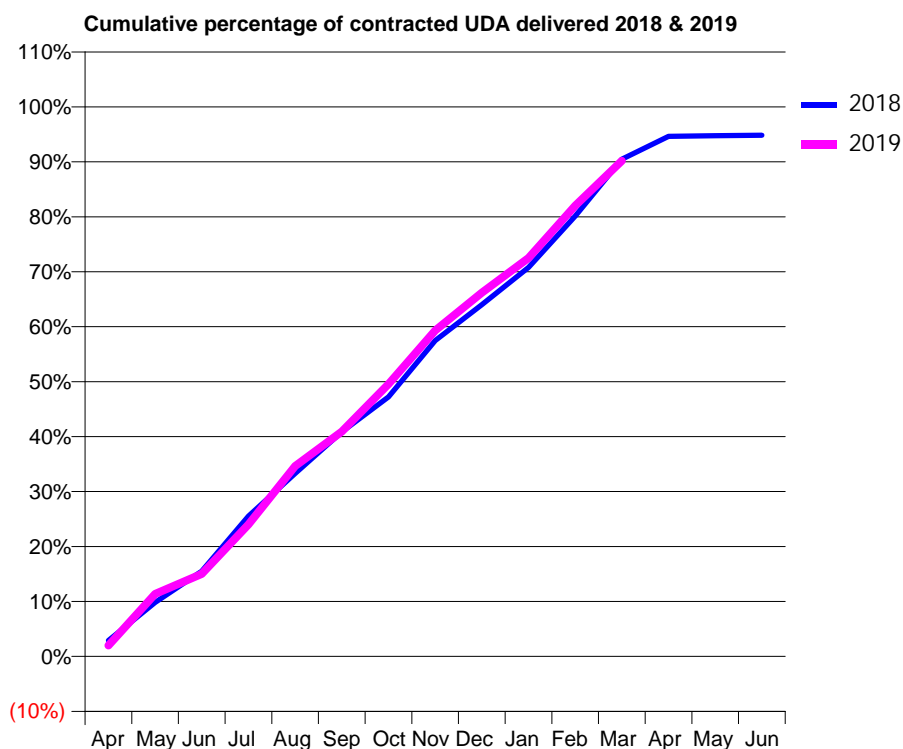
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 29,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £771,661.63 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 10,888        |                               |
| Quarter ending June 2018         | 10,817        | →                             |
| Quarter ending September 2018    | 10,750        | →                             |
| Quarter ending December 2018     | 10,711        | →                             |
| Quarter ending March 2019        | 10,644        | →                             |
| <b>Variance since March 2018</b> | <b>(2.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 838                               | 577    |
| May       | 2,851                             | 3,294  |
| June      | 4,497                             | 4,356  |
| July      | 7,397                             | 6,965  |
| August    | 9,658                             | 10,046 |
| September | 11,851                            | 11,863 |
| October   | 13,688                            | 14,364 |
| November  | 16,670                            | 17,193 |
| December  | 18,560                            | 19,196 |
| January   | 20,523                            | 21,021 |
| February  | 23,237                            | 23,790 |
| March     | 26,233                            | 26,153 |
| April     | 27,445                            |        |
| May       | 27,477                            |        |
| June      | 27,507                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 173      | 3,381       | 5.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,466    | 12,740      | 11.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,306    | 3,381       | 68.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,892    | 12,740      | 54.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,100    | 15,068      | 7.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 80       | 15,068      | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 154      | 15,068      | 1.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

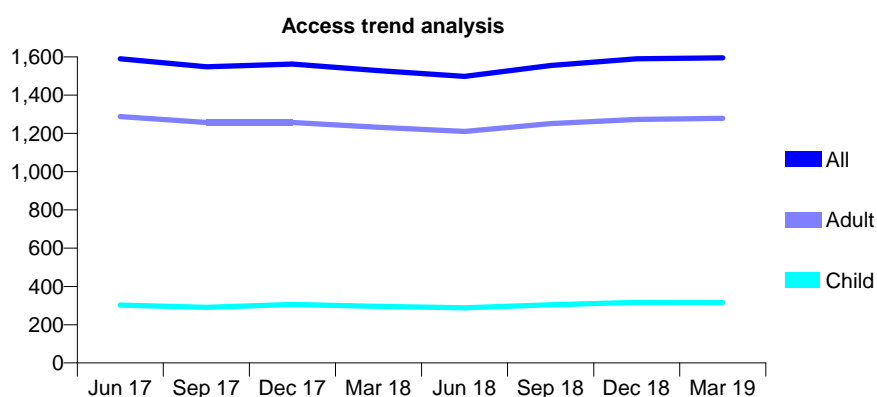
## Q70 - Vital Signs At a Glance Contract Report for 765201/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR A SHENYAN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

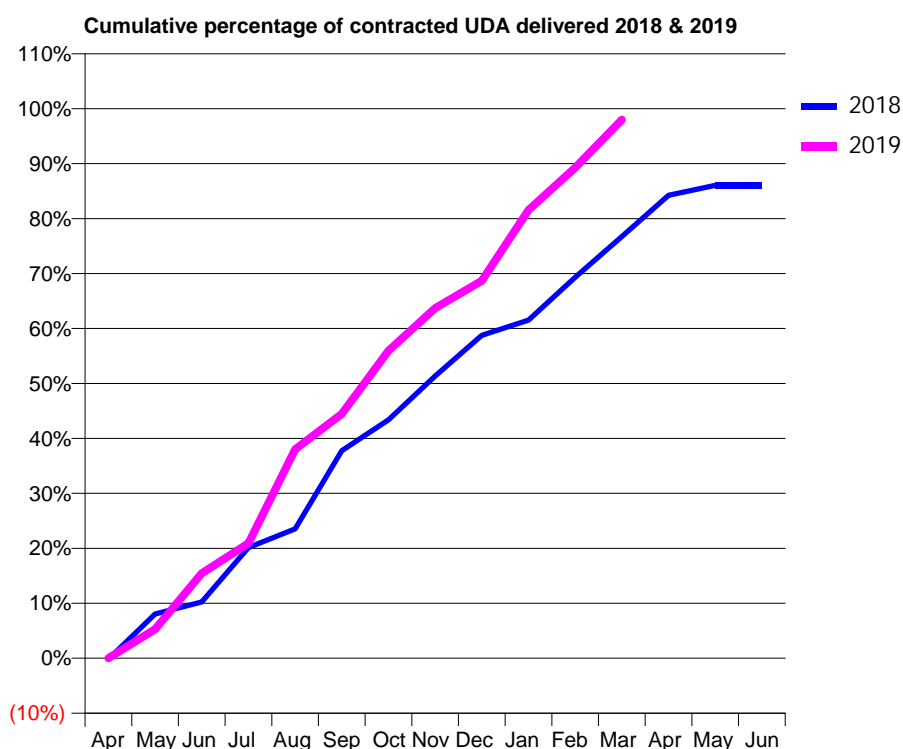
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,650       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £215,430.73 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,528       |                               |
| Quarter ending June 2018         | 1,498       | ↓                             |
| Quarter ending September 2018    | 1,555       | ↑                             |
| Quarter ending December 2018     | 1,590       | ↑                             |
| Quarter ending March 2019        | 1,595       | →                             |
| <b>Variance since March 2018</b> | <b>4.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -13                               | 0     |
| May       | 616                               | 406   |
| June      | 782                               | 1,182 |
| July      | 1,542                             | 1,602 |
| August    | 1,802                             | 2,908 |
| September | 2,890                             | 3,402 |
| October   | 3,318                             | 4,283 |
| November  | 3,929                             | 4,874 |
| December  | 4,496                             | 5,254 |
| January   | 4,706                             | 6,238 |
| February  | 5,304                             | 6,829 |
| March     | 5,869                             | 7,495 |
| April     | 6,444                             |       |
| May       | 6,582                             |       |
| June      | 6,582                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 444         | 4.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 326      | 2,030       | 16.1%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 241      | 444         | 54.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,120    | 2,030       | 55.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 56       | 2,290       | 2.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 2,290       | 1.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 2,290       | 1.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

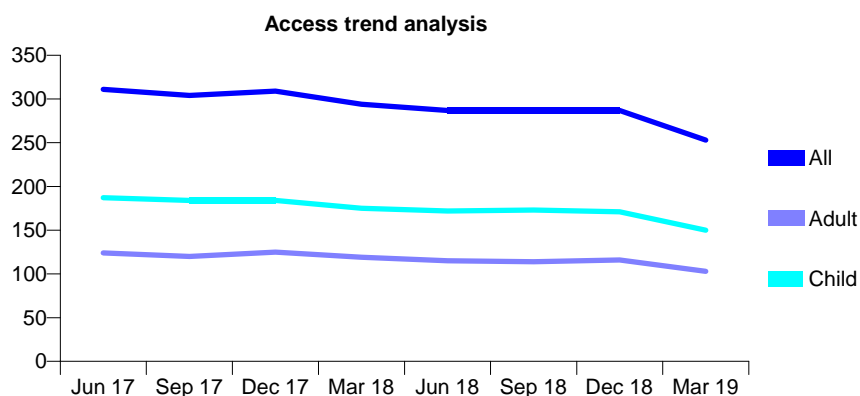
## Q70 - Vital Signs At a Glance Contract Report for 766542/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MISS LJ PEARCE |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

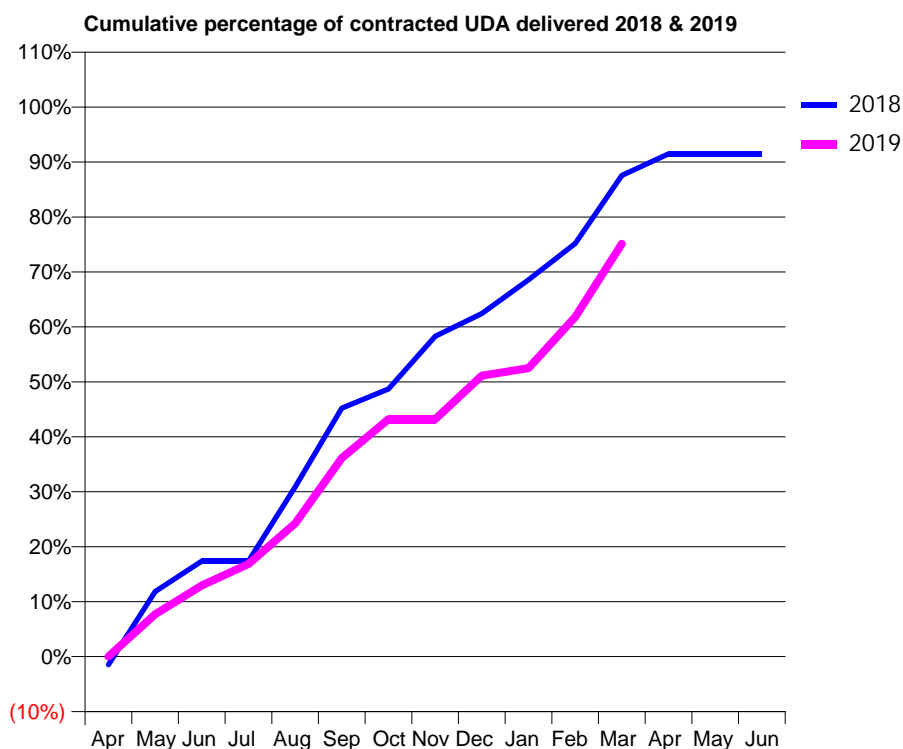
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 800        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,469.18 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 294            |                               |
| Quarter ending June 2018         | 287            | ↓                             |
| Quarter ending September 2018    | 287            | →                             |
| Quarter ending December 2018     | 287            | →                             |
| Quarter ending March 2019        | 253            | ↓                             |
| <b>Variance since March 2018</b> | <b>(13.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | -12                               | 0    |
| May       | 95                                | 62   |
| June      | 139                               | 104  |
| July      | 139                               | 135  |
| August    | 247                               | 194  |
| September | 362                               | 289  |
| October   | 390                               | 346  |
| November  | 466                               | 346  |
| December  | 499                               | 409  |
| January   | 549                               | 420  |
| February  | 602                               | 495  |
| March     | 701                               | 601  |
| April     | 732                               |      |
| May       | 732                               |      |
| June      | 732                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 259         | 5.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 25       | 163         | 15.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 190      | 259         | 73.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 91       | 163         | 55.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 400         | 5.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 400         | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 400         | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

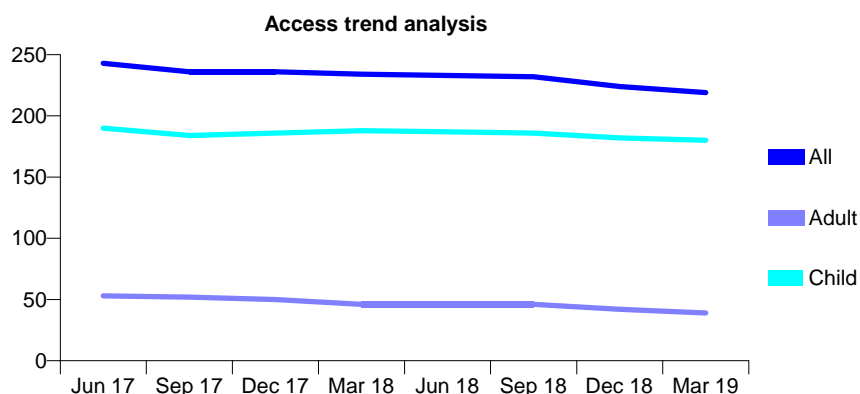
## Q70 - Vital Signs At a Glance Contract Report for 769797/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR FJ PEROLD |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

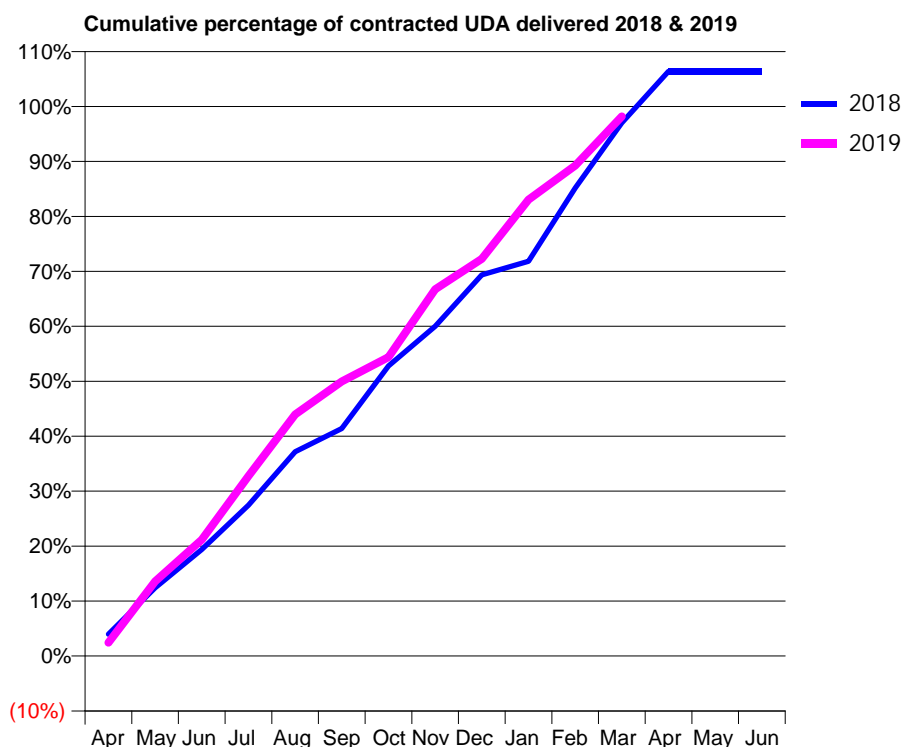
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 450        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,433.10 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 234           |                               |
| Quarter ending June 2018         | 233           | →                             |
| Quarter ending September 2018    | 232           | →                             |
| Quarter ending December 2018     | 224           | ↓                             |
| Quarter ending March 2019        | 219           | ↓                             |
| <b>Variance since March 2018</b> | <b>(6.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 18                                | 11   |
| May       | 56                                | 61   |
| June      | 87                                | 95   |
| July      | 124                               | 147  |
| August    | 167                               | 198  |
| September | 186                               | 225  |
| October   | 238                               | 245  |
| November  | 270                               | 300  |
| December  | 312                               | 325  |
| January   | 323                               | 374  |
| February  | 383                               | 402  |
| March     | 437                               | 442  |
| April     | 479                               |      |
| May       | 479                               |      |
| June      | 479                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 348         | 6.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 26          | 15.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 261      | 348         | 75.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 20       | 26          | 76.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 353         | 2.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 353         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 353         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



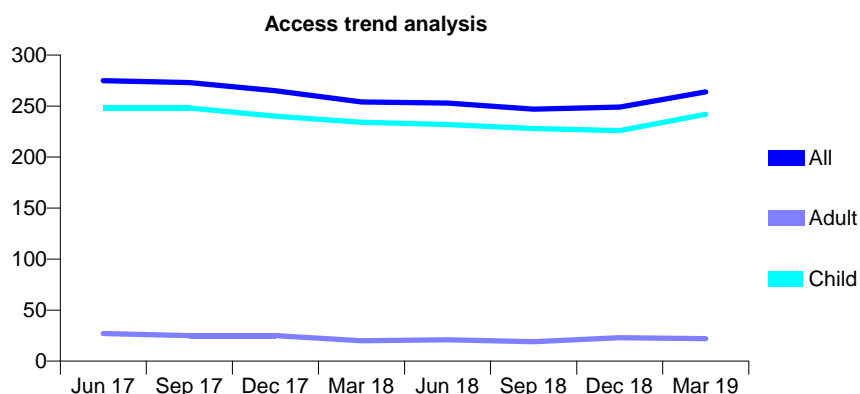
## Q70 - Vital Signs At a Glance Contract Report for 801550/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Cheriton Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

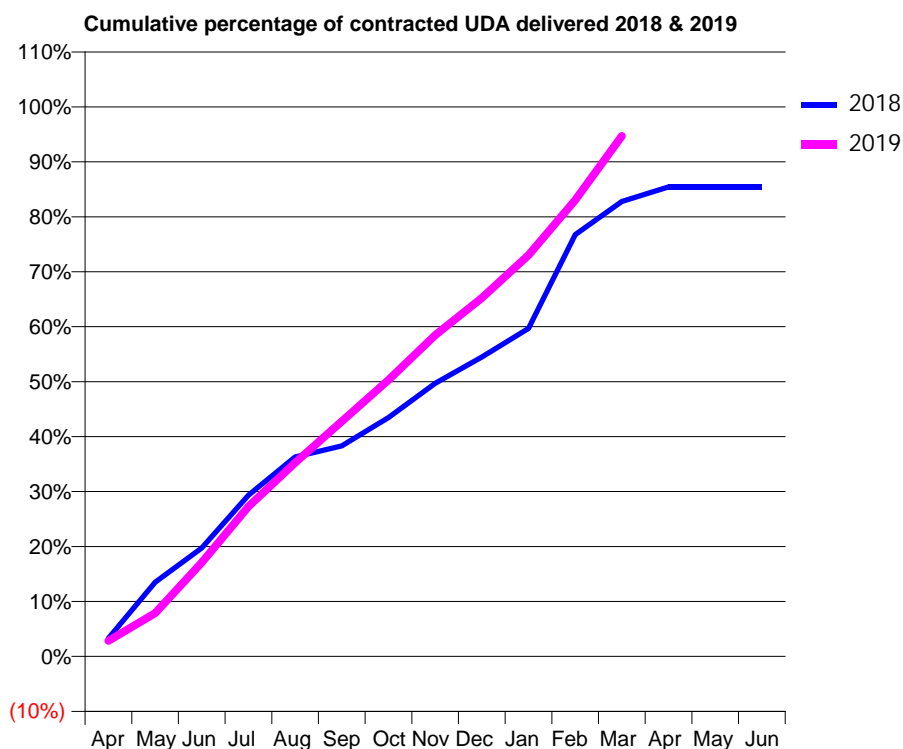
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 640        |
| Carry forward general activity (UDA)        | 25         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,965.43 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 254         |                               |
| Quarter ending June 2018         | 253         | →                             |
| Quarter ending September 2018    | 247         | ↓                             |
| Quarter ending December 2018     | 249         | →                             |
| Quarter ending March 2019        | 264         | ↑                             |
| <b>Variance since March 2018</b> | <b>3.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018 | 2019 |
|-----------|------|------|
| April     | 21   | 18   |
| May       | 86   | 50   |
| June      | 126  | 109  |
| July      | 188  | 175  |
| August    | 232  | 226  |
| September | 245  | 274  |
| October   | 278  | 322  |
| November  | 318  | 374  |
| December  | 349  | 417  |
| January   | 382  | 467  |
| February  | 491  | 532  |
| March     | 530  | 606  |
| April     | 547  |      |
| May       | 547  |      |
| June      | 547  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 369         | 4.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 236      | 369         | 64.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 1           | 0.0%     | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 359         | 3.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 359         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 359         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

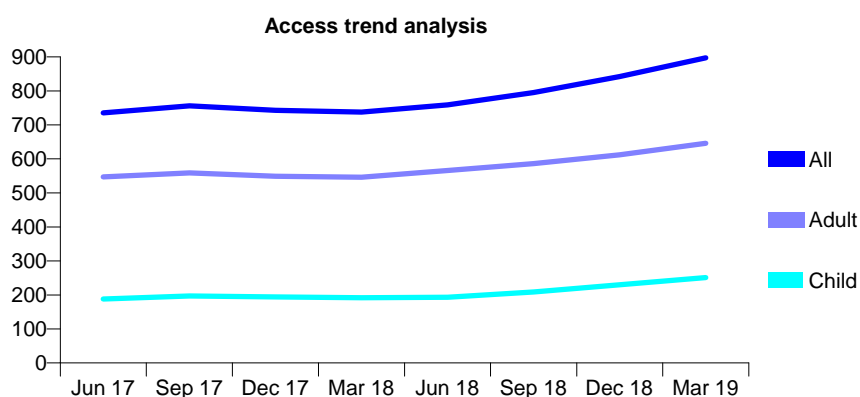
## Q70 - Vital Signs At a Glance Contract Report for 801623/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | Hema Rajah   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

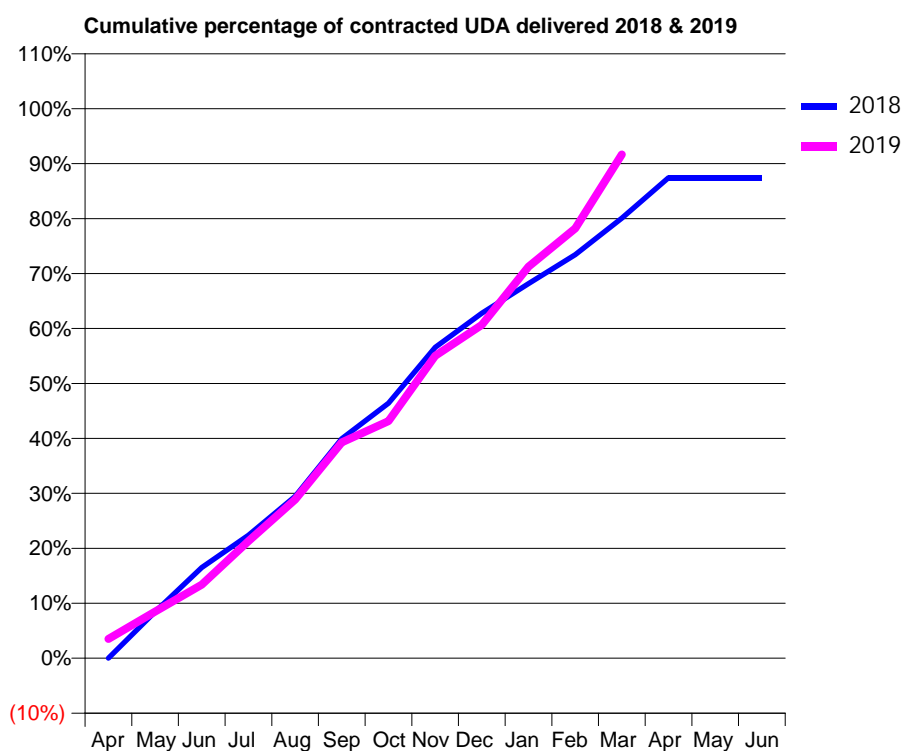
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,360      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £56,689.16 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 738          |                               |
| Quarter ending June 2018         | 759          | ↑                             |
| Quarter ending September 2018    | 795          | ↑                             |
| Quarter ending December 2018     | 842          | ↑                             |
| Quarter ending March 2019        | 897          | ↑                             |
| <b>Variance since March 2018</b> | <b>21.5%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 83    |
| May       | 200                               | 201   |
| June      | 390                               | 316   |
| July      | 529                               | 503   |
| August    | 695                               | 681   |
| September | 943                               | 927   |
| October   | 1,095                             | 1,018 |
| November  | 1,335                             | 1,298 |
| December  | 1,481                             | 1,432 |
| January   | 1,609                             | 1,682 |
| February  | 1,733                             | 1,846 |
| March     | 1,890                             | 2,163 |
| April     | 2,064                             |       |
| May       | 2,064                             |       |
| June      | 2,064                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 436         | 6.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 152      | 1,087       | 14.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 259      | 436         | 59.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 649      | 1,087       | 59.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 82       | 1,392       | 5.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 1,392       | 1.1%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 1,392       | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

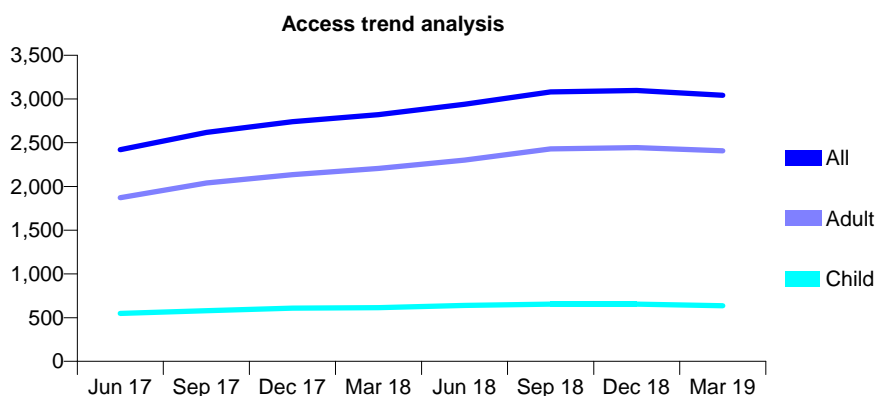
## Q70 - Vital Signs At a Glance Contract Report for 804568/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR SA WALKER |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

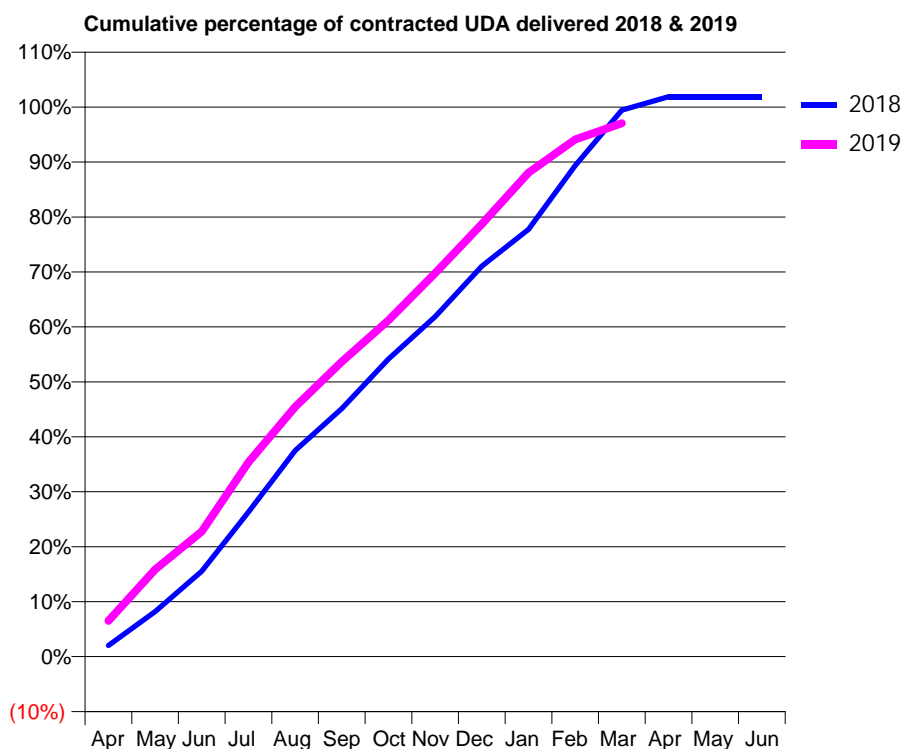
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,477       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £219,314.12 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 2,820       |                               |
| Quarter ending June 2018         | 2,939       | ↑                             |
| Quarter ending September 2018    | 3,081       | ↑                             |
| Quarter ending December 2018     | 3,097       | →                             |
| Quarter ending March 2019        | 3,044       | ↓                             |
| <b>Variance since March 2018</b> | <b>7.9%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 171                               | 552   |
| May       | 694                               | 1,344 |
| June      | 1,318                             | 1,930 |
| July      | 2,231                             | 2,998 |
| August    | 3,180                             | 3,853 |
| September | 3,826                             | 4,548 |
| October   | 4,591                             | 5,187 |
| November  | 5,244                             | 5,917 |
| December  | 6,023                             | 6,673 |
| January   | 6,590                             | 7,463 |
| February  | 7,576                             | 7,976 |
| March     | 8,429                             | 8,227 |
| April     | 8,637                             |       |
| May       | 8,637                             |       |
| June      | 8,637                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 88       | 1,139       | 7.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 587      | 3,807       | 15.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 819      | 1,139       | 71.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,528    | 3,807       | 66.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 259      | 4,778       | 5.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 84       | 4,778       | 1.8%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 4,778       | 0.8%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

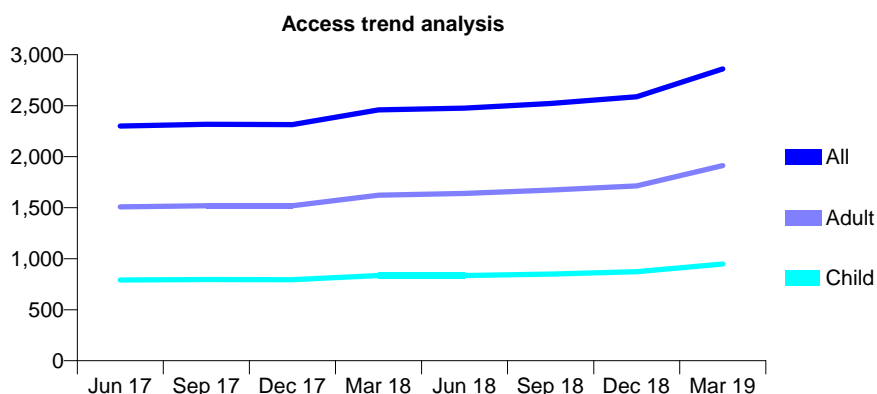
## Q70 - Vital Signs At a Glance Contract Report for 810274/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR TN DAVIES |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

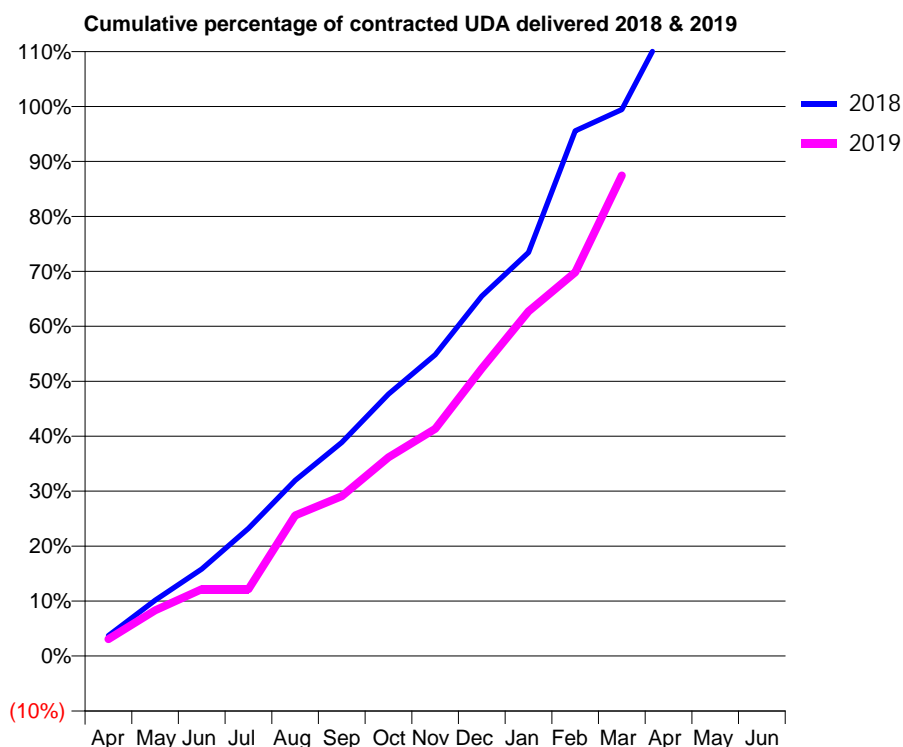
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 7,190       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £179,615.07 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 2,458        |                               |
| Quarter ending June 2018         | 2,476        | →                             |
| Quarter ending September 2018    | 2,521        | →                             |
| Quarter ending December 2018     | 2,587        | ↑                             |
| Quarter ending March 2019        | 2,861        | ↑                             |
| <b>Variance since March 2018</b> | <b>16.4%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 181                               | 221   |
| May       | 493                               | 598   |
| June      | 769                               | 875   |
| July      | 1,128                             | 875   |
| August    | 1,553                             | 1,840 |
| September | 1,887                             | 2,091 |
| October   | 2,314                             | 2,599 |
| November  | 2,663                             | 2,971 |
| December  | 3,181                             | 3,761 |
| January   | 3,567                             | 4,509 |
| February  | 4,642                             | 5,020 |
| March     | 4,829                             | 6,288 |
| April     | 5,614                             |       |
| May       | 5,638                             |       |
| June      | 5,656                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 1,548       | 3.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 329      | 2,859       | 11.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,084    | 1,548       | 70.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,680    | 2,859       | 58.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 126      | 2,930       | 4.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 2,930       | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 2,930       | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

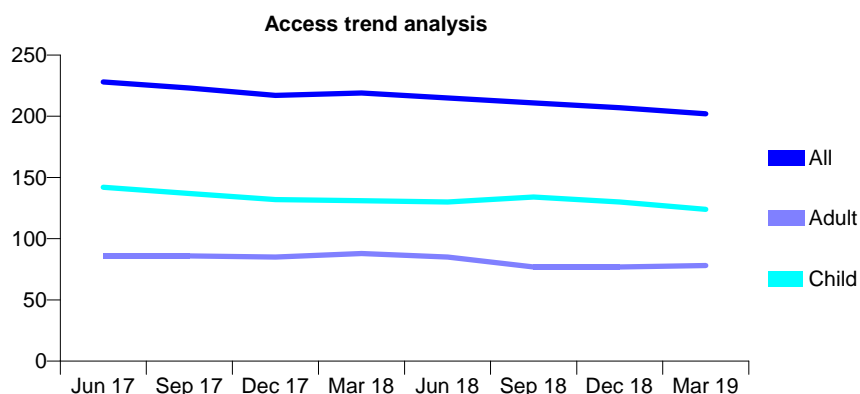
## Q70 - Vital Signs At a Glance Contract Report for 811335/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR R HERRON  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

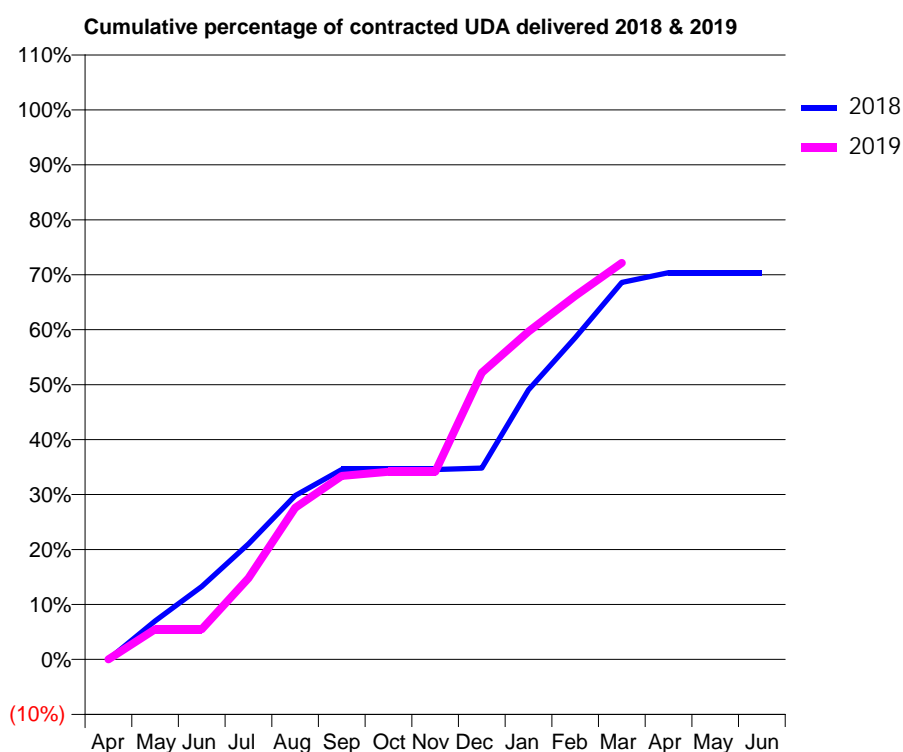
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 400       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,973.46 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 219           |                               |
| Quarter ending June 2018         | 215           | ↓                             |
| Quarter ending September 2018    | 211           | ↓                             |
| Quarter ending December 2018     | 207           | ↓                             |
| Quarter ending March 2019        | 202           | ↓                             |
| <b>Variance since March 2018</b> | <b>(7.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 0    |
| May       | 28                                | 22   |
| June      | 53                                | 22   |
| July      | 84                                | 59   |
| August    | 119                               | 110  |
| September | 138                               | 134  |
| October   | 138                               | 137  |
| November  | 138                               | 137  |
| December  | 139                               | 209  |
| January   | 196                               | 239  |
| February  | 234                               | 265  |
| March     | 274                               | 289  |
| April     | 281                               |      |
| May       | 281                               |      |
| June      | 281                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 157         | 3.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 62          | 11.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 86       | 157         | 54.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 29       | 62          | 46.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 214         | 1.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 214         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 214         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

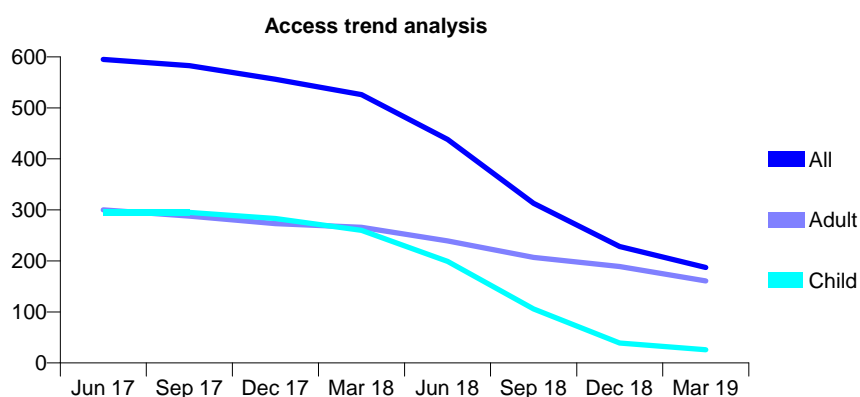
## Q70 - Vital Signs At a Glance Contract Report for 813044/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR SJ BABER  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 30/04/2018   |

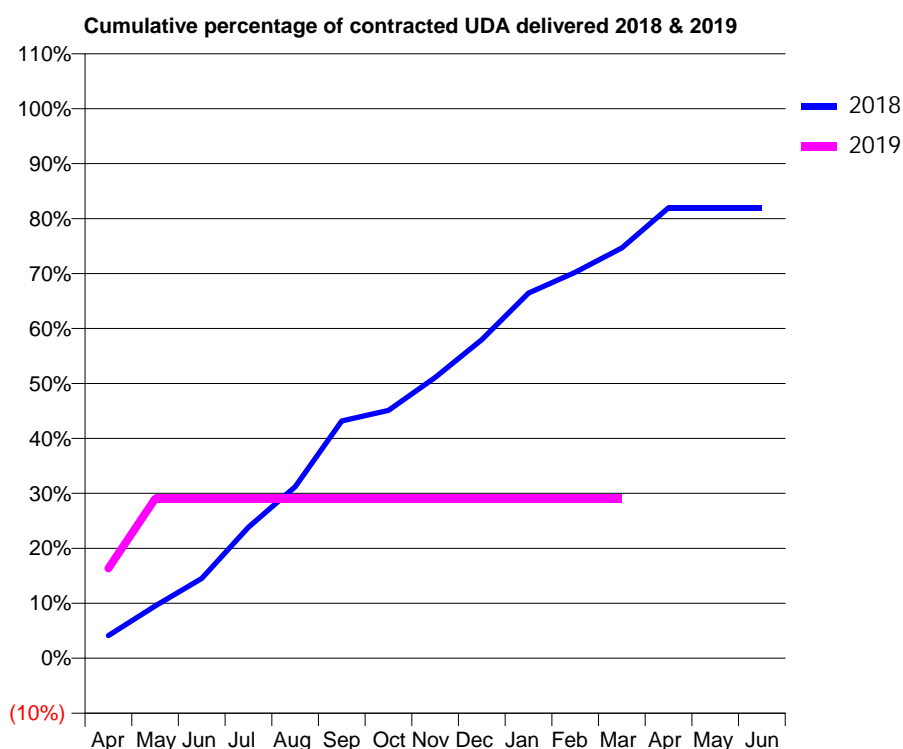
|   |           |
|---|-----------|
| 18/19 Contracted general activity (UDA)     | 142       |
| Carry forward general activity (UDA)        | 0         |
| 18/19 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £3,778.76 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 526            |                               |
| Quarter ending June 2018         | 438            | ↓                             |
| Quarter ending September 2018    | 313            | ↓                             |
| Quarter ending December 2018     | 228            | ↓                             |
| Quarter ending March 2019        | 187            | ↓                             |
| <b>Variance since March 2018</b> | <b>(64.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019 |
|-----------|-------|------|
| April     | 70    | 23   |
| May       | 162   | 41   |
| June      | 247   | 41   |
| July      | 405   | 41   |
| August    | 530   | 41   |
| September | 734   | 41   |
| October   | 767   | 41   |
| November  | 869   | 41   |
| December  | 985   | 41   |
| January   | 1,130 | 41   |
| February  | 1,194 | 41   |
| March     | 1,269 | 41   |
| April     | 1,393 |      |
| May       | 1,393 |      |
| June      | 1,393 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 64          | 12.5%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 41          | 12.2%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 48       | 64          | 75.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 27       | 41          | 65.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 27          | 3.7%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 27          | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 27          | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

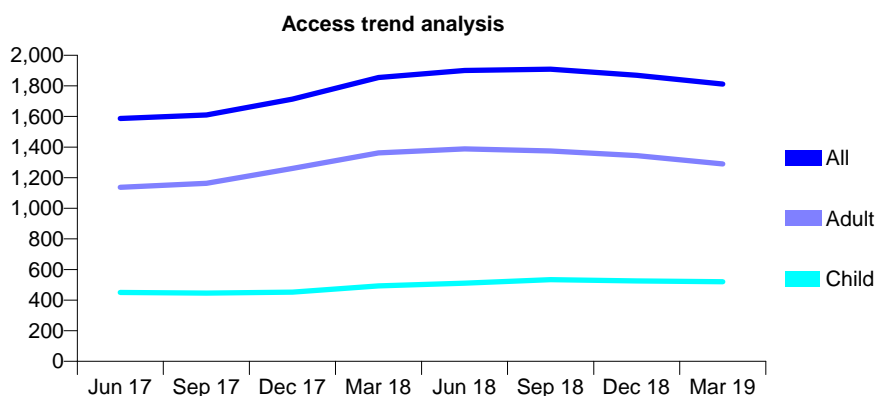
## Q70 - Vital Signs At a Glance Contract Report for 813079/0001 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | The Dental Wave |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

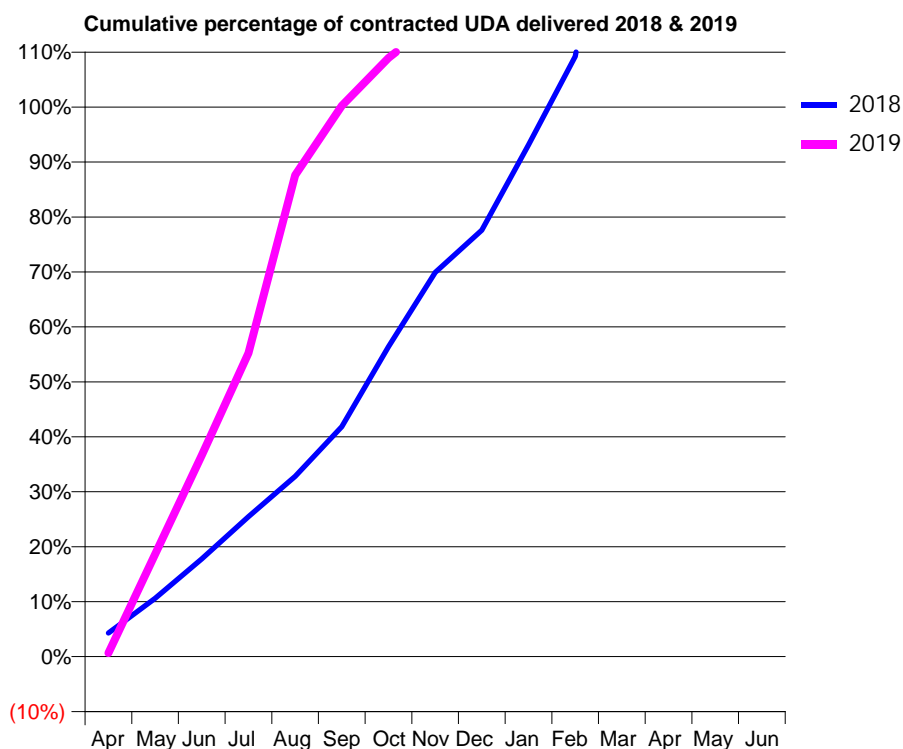
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,800      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £46,573.57 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 1,855         |                               |
| Quarter ending June 2018         | 1,900         | ↑                             |
| Quarter ending September 2018    | 1,909         | →                             |
| Quarter ending December 2018     | 1,870         | ↓                             |
| Quarter ending March 2019        | 1,811         | ↓                             |
| <b>Variance since March 2018</b> | <b>(2.4%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 78                                | 12    |
| May       | 191                               | 336   |
| June      | 320                               | 659   |
| July      | 459                               | 995   |
| August    | 590                               | 1,577 |
| September | 753                               | 1,804 |
| October   | 1,015                             | 1,961 |
| November  | 1,258                             | 2,079 |
| December  | 1,397                             | 2,216 |
| January   | 1,676                             | 2,422 |
| February  | 1,966                             | 2,580 |
| March     | 2,635                             | 2,852 |
| April     | 2,865                             |       |
| May       | 2,869                             |       |
| June      | 2,870                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 801         | 6.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 178      | 1,247       | 14.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 513      | 801         | 64.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 669      | 1,247       | 53.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 87       | 1,502       | 5.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 1,502       | 1.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 1,502       | 0.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

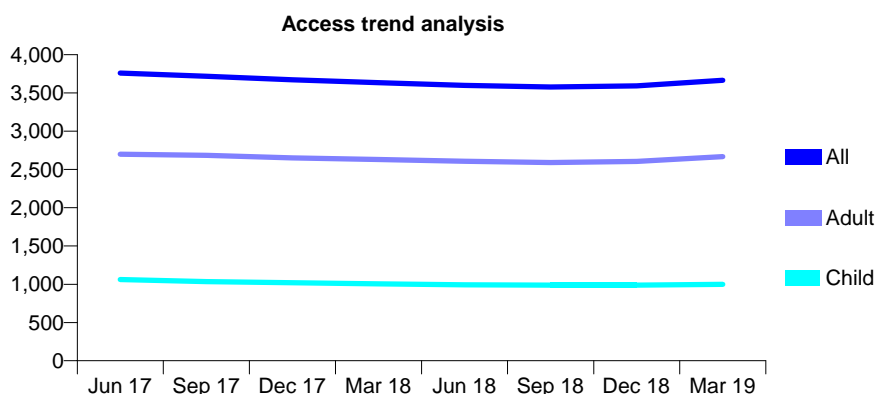
## Q70 - Vital Signs At a Glance Contract Report for 817198/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR RM WILLIAMS |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

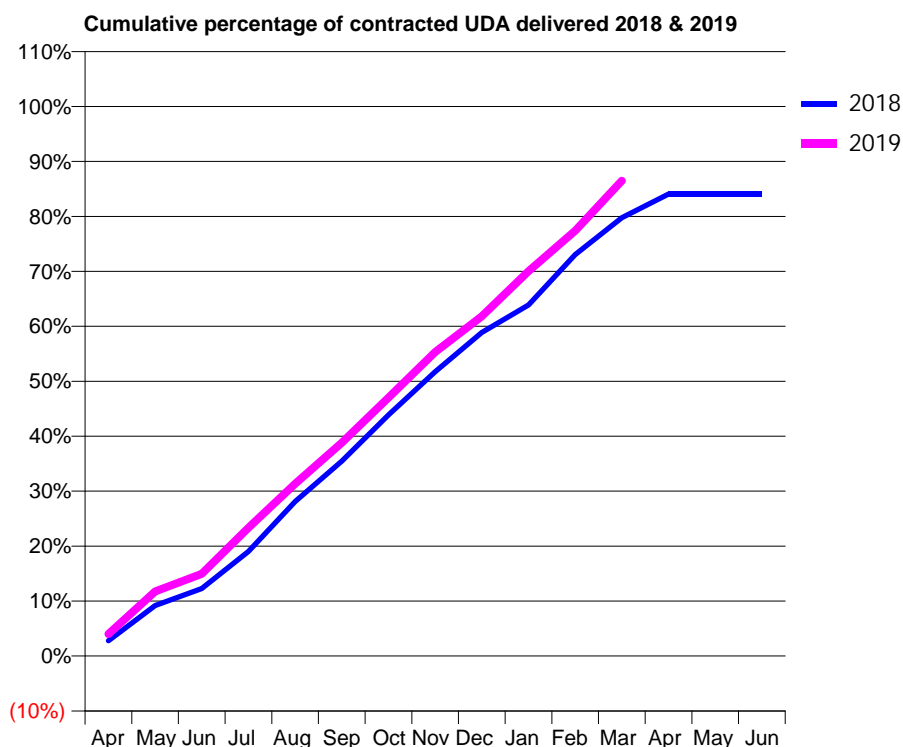
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 11,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £324,651.32 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 3,633       |                               |
| Quarter ending June 2018         | 3,599       | →                             |
| Quarter ending September 2018    | 3,578       | →                             |
| Quarter ending December 2018     | 3,592       | →                             |
| Quarter ending March 2019        | 3,665       | ↑                             |
| <b>Variance since March 2018</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 307                               | 442   |
| May       | 1,011                             | 1,292 |
| June      | 1,349                             | 1,646 |
| July      | 2,093                             | 2,569 |
| August    | 3,091                             | 3,451 |
| September | 3,902                             | 4,271 |
| October   | 4,826                             | 5,172 |
| November  | 5,689                             | 6,084 |
| December  | 6,477                             | 6,801 |
| January   | 7,028                             | 7,701 |
| February  | 8,037                             | 8,515 |
| March     | 8,774                             | 9,511 |
| April     | 9,247                             |       |
| May       | 9,248                             |       |
| June      | 9,248                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 90       | 1,689       | 5.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 483      | 3,360       | 14.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,217    | 1,689       | 72.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,275    | 3,360       | 37.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 335      | 4,837       | 6.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 4,837       | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 43       | 4,837       | 0.9%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



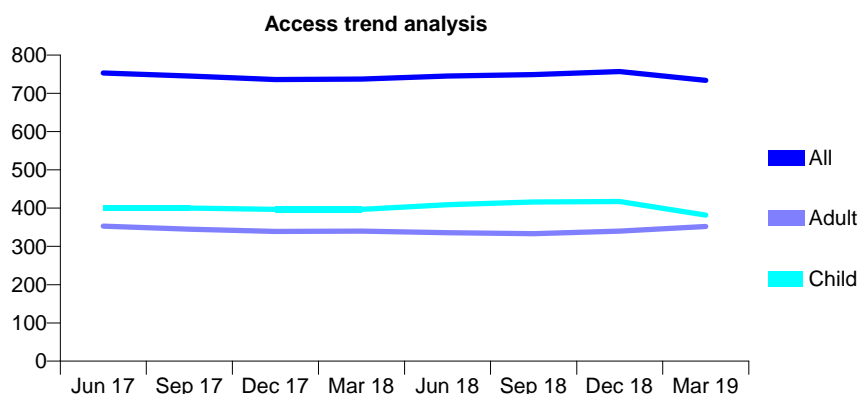
## Q70 - Vital Signs At a Glance Contract Report for 820563/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MR MJ COLE              |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

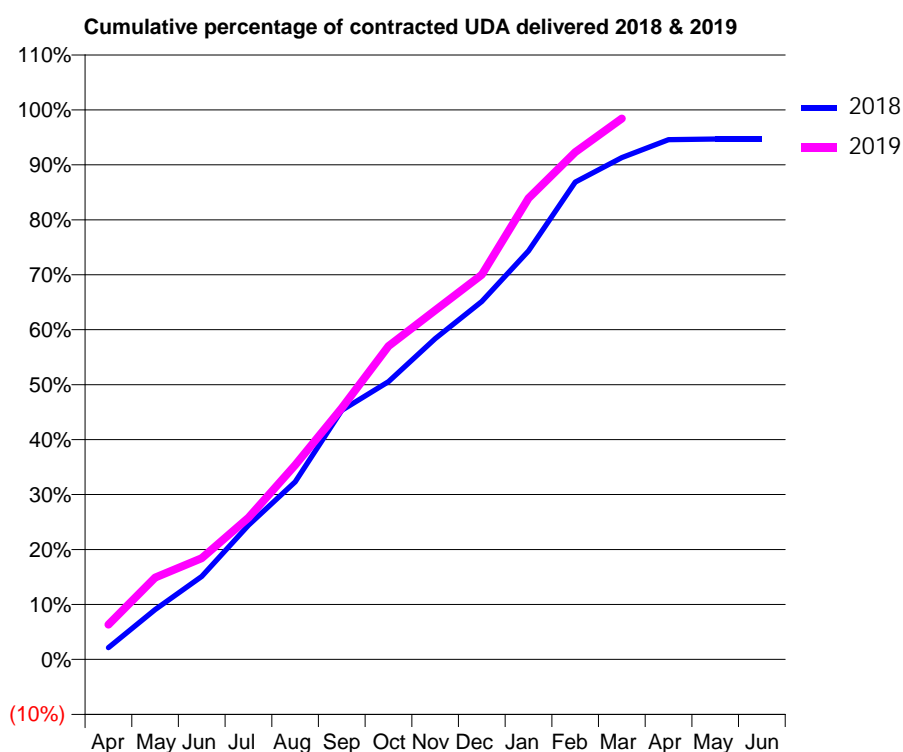
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,870      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 243        |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £65,493.77 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 737           |                               |
| Quarter ending June 2018         | 745           | →                             |
| Quarter ending September 2018    | 749           | →                             |
| Quarter ending December 2018     | 757           | →                             |
| Quarter ending March 2019        | 734           | ↓                             |
| <b>Variance since March 2018</b> | <b>(0.4%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 40                                | 119   |
| May       | 170                               | 279   |
| June      | 282                               | 345   |
| July      | 457                               | 482   |
| August    | 604                               | 661   |
| September | 847                               | 855   |
| October   | 945                               | 1,066 |
| November  | 1,092                             | 1,188 |
| December  | 1,218                             | 1,309 |
| January   | 1,390                             | 1,569 |
| February  | 1,624                             | 1,726 |
| March     | 1,708                             | 1,840 |
| April     | 1,769                             |       |
| May       | 1,771                             |       |
| June      | 1,771                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 738         | 5.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 44       | 450         | 9.8%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 459      | 738         | 62.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 234      | 450         | 52.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 48       | 1,091       | 4.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,091       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,091       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

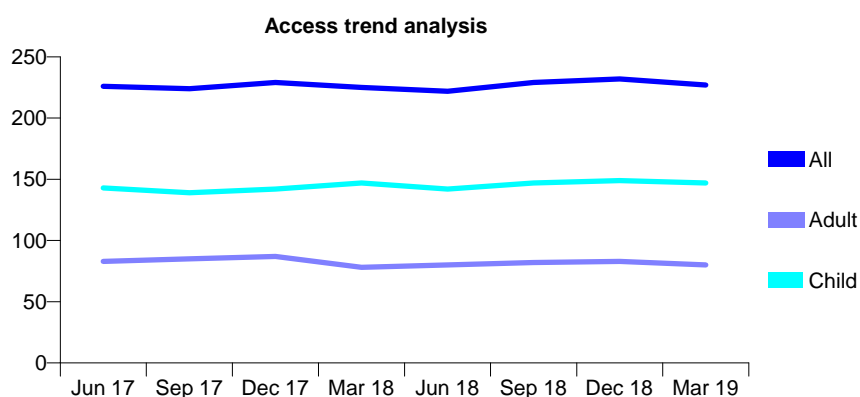
## Q70 - Vital Signs At a Glance Contract Report for 825751/0002 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MS BS SHIPLEY |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

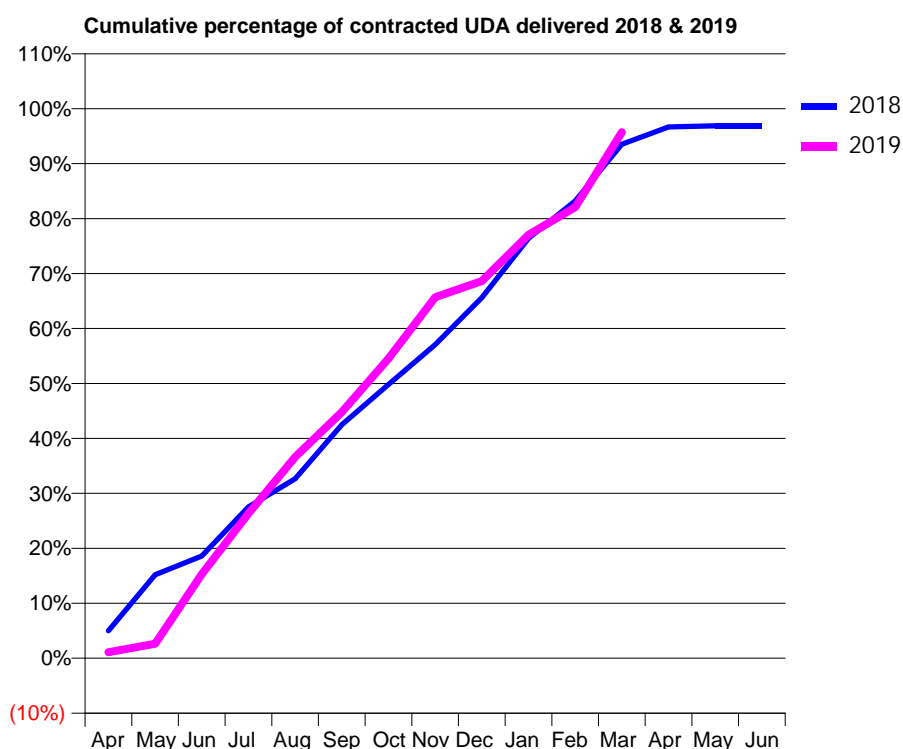
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 539        |
| Carry forward general activity (UDA)        | 16         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,363.96 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 225         |                               |
| Quarter ending June 2018         | 222         | ↓                             |
| Quarter ending September 2018    | 229         | ↑                             |
| Quarter ending December 2018     | 232         | →                             |
| Quarter ending March 2019        | 227         | ↓                             |
| <b>Variance since March 2018</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2018 | 2019 |
| April                             | 27   | 6    |
| May                               | 82   | 14   |
| June                              | 100  | 82   |
| July                              | 148  | 142  |
| August                            | 176  | 197  |
| September                         | 229  | 241  |
| October                           | 268  | 294  |
| November                          | 308  | 354  |
| December                          | 354  | 370  |
| January                           | 412  | 415  |
| February                          | 449  | 442  |
| March                             | 504  | 516  |
| April                             | 521  |      |
| May                               | 522  |      |
| June                              | 522  |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 241         | 5.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 88          | 8.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 166      | 241         | 68.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 42       | 88          | 47.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 321         | 4.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 321         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 321         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

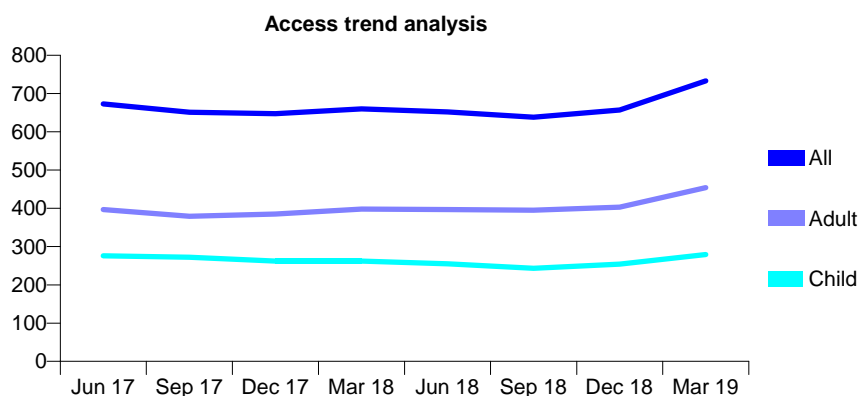
## Q70 - Vital Signs At a Glance Contract Report for 830127/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR HM MORTON |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

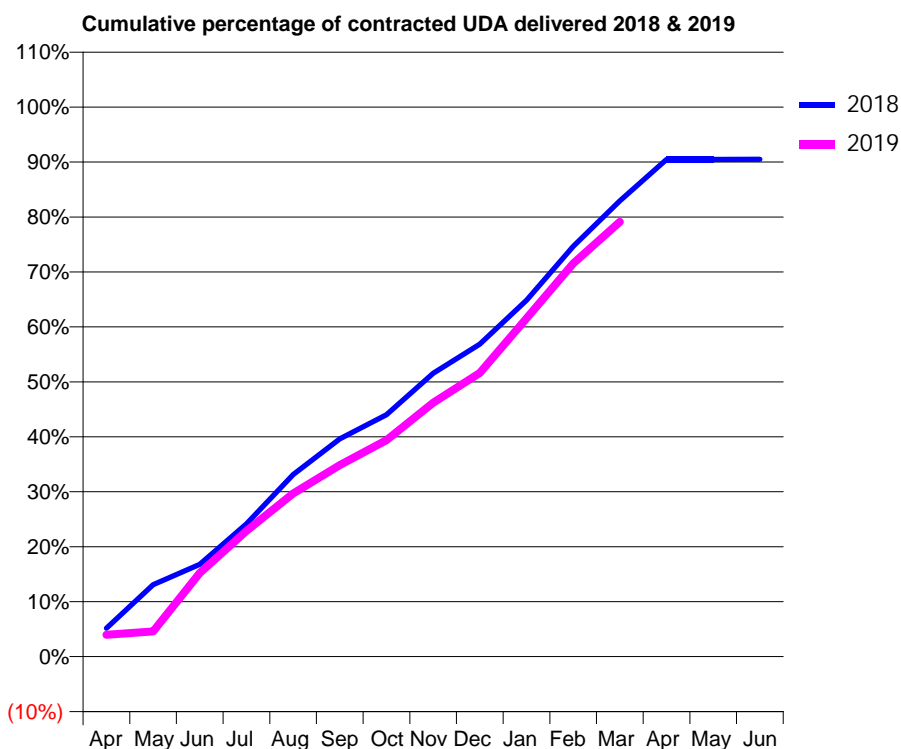
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,820      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,447.79 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 660          |                               |
| Quarter ending June 2018         | 652          | ↓                             |
| Quarter ending September 2018    | 638          | ↓                             |
| Quarter ending December 2018     | 657          | ↑                             |
| Quarter ending March 2019        | 733          | ↑                             |
| <b>Variance since March 2018</b> | <b>11.1%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 94                                | 73    |
| May       | 238                               | 84    |
| June      | 306                               | 277   |
| July      | 440                               | 416   |
| August    | 603                               | 540   |
| September | 721                               | 634   |
| October   | 801                               | 717   |
| November  | 938                               | 841   |
| December  | 1,035                             | 940   |
| January   | 1,180                             | 1,120 |
| February  | 1,359                             | 1,302 |
| March     | 1,509                             | 1,440 |
| April     | 1,646                             |       |
| May       | 1,646                             |       |
| June      | 1,647                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 395         | 5.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 56       | 552         | 10.1%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 247      | 395         | 62.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 240      | 552         | 43.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 59       | 896         | 6.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 896         | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 896         | 0.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

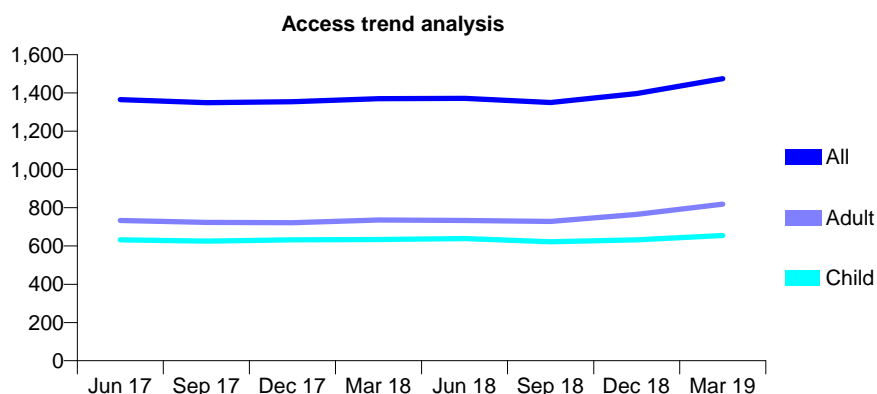
## Q70 - Vital Signs At a Glance Contract Report for 832057/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR JR ROTHMAN |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

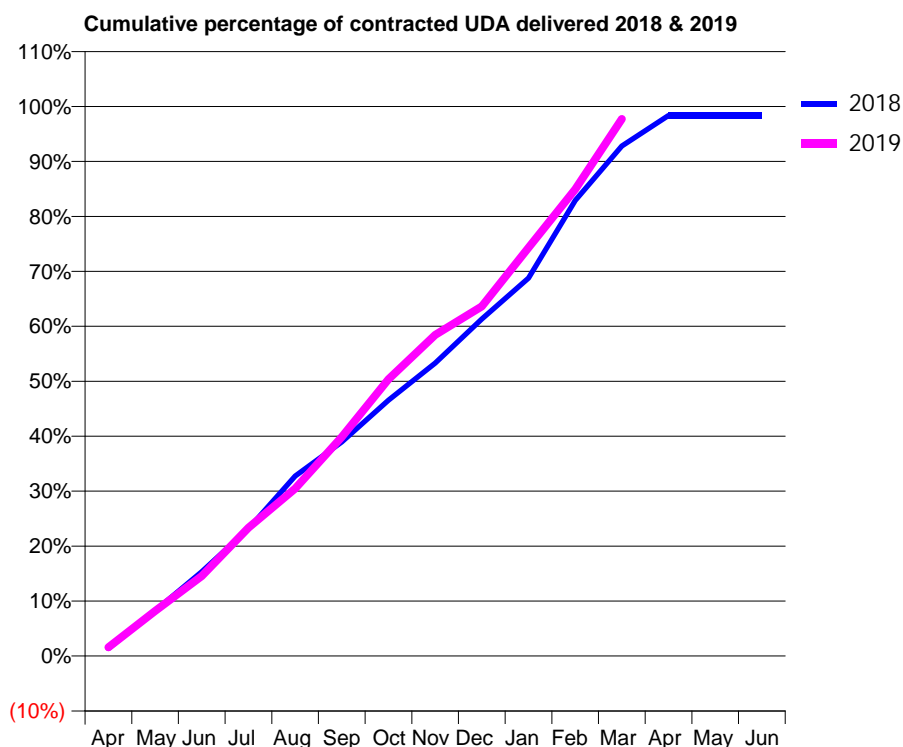
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,852      |
| Carry forward general activity (UDA)        | 62         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £90,747.32 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,370       |                               |
| Quarter ending June 2018         | 1,372       | →                             |
| Quarter ending September 2018    | 1,350       | ↓                             |
| Quarter ending December 2018     | 1,397       | ↑                             |
| Quarter ending March 2019        | 1,474       | ↑                             |
| <b>Variance since March 2018</b> | <b>7.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 54                                | 61    |
| May       | 319                               | 315   |
| June      | 590                               | 560   |
| July      | 892                               | 900   |
| August    | 1,261                             | 1,174 |
| September | 1,501                             | 1,536 |
| October   | 1,793                             | 1,940 |
| November  | 2,053                             | 2,252 |
| December  | 2,362                             | 2,450 |
| January   | 2,650                             | 2,863 |
| February  | 3,194                             | 3,272 |
| March     | 3,575                             | 3,763 |
| April     | 3,789                             |       |
| May       | 3,789                             |       |
| June      | 3,789                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 108      | 1,137       | 9.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 163      | 1,182       | 13.8%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 765      | 1,137       | 67.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 741      | 1,182       | 62.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 107      | 2,221       | 4.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 2,221       | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 2,221       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

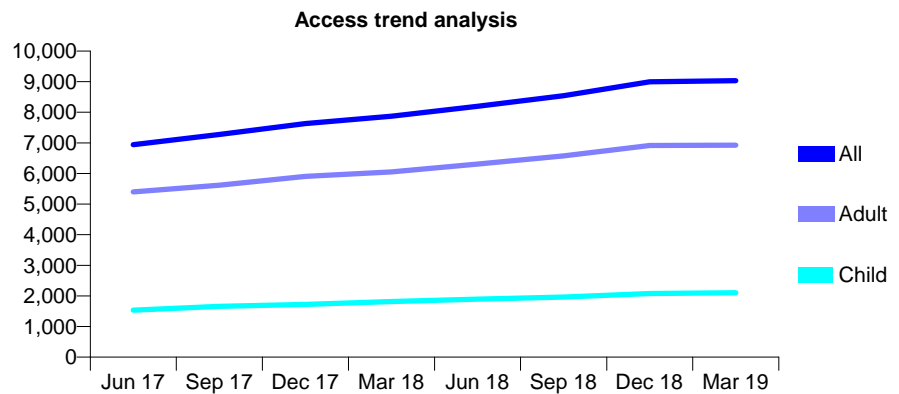
## Q70 - Vital Signs At a Glance Contract Report for 841102/0001 - March 2019

|                      |                             |
|----------------------|-----------------------------|
| Name or company name | Pro-Dent Dental Partnership |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

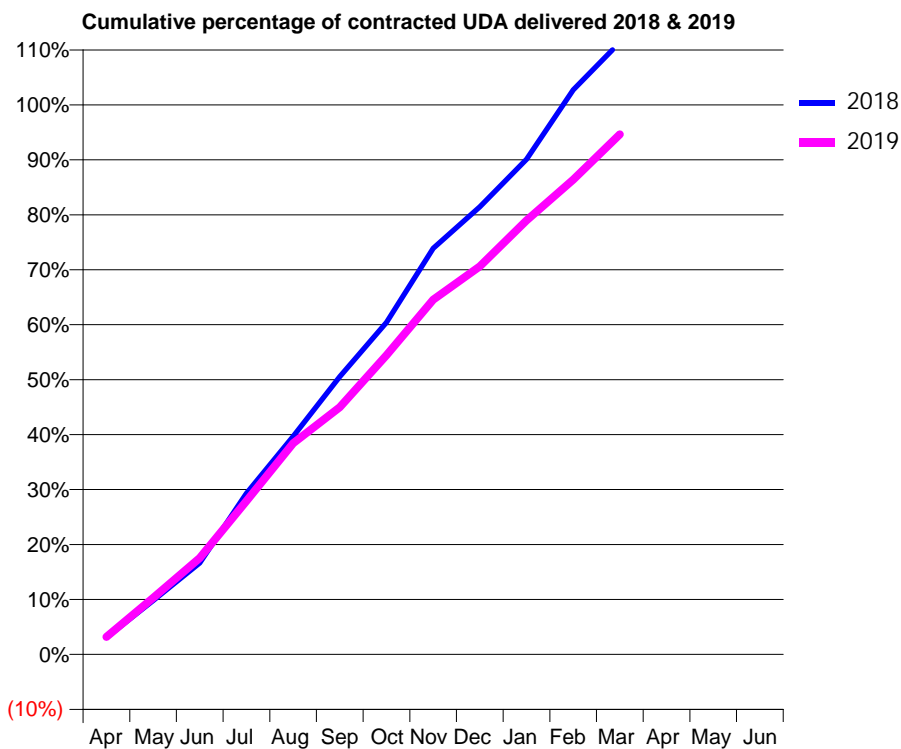
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 26,757      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £706,523.53 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 7,873        |                               |
| Quarter ending June 2018         | 8,199        | ↑                             |
| Quarter ending September 2018    | 8,542        | ↑                             |
| Quarter ending December 2018     | 8,994        | ↑                             |
| Quarter ending March 2019        | 9,031        | →                             |
| <b>Variance since March 2018</b> | <b>14.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 636                               | 851    |
| May       | 2,035                             | 2,754  |
| June      | 3,457                             | 4,698  |
| July      | 6,090                             | 7,471  |
| August    | 8,239                             | 10,283 |
| September | 10,488                            | 12,035 |
| October   | 12,542                            | 14,570 |
| November  | 15,338                            | 17,270 |
| December  | 16,906                            | 18,894 |
| January   | 18,701                            | 21,133 |
| February  | 21,322                            | 23,121 |
| March     | 23,117                            | 25,323 |
| April     | 24,586                            |        |
| May       | 24,563                            |        |
| June      | 24,566                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 191      | 2,914       | 6.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,140    | 8,765       | 13.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,592    | 2,914       | 54.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,109    | 8,765       | 46.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,711    | 11,097      | 15.4%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 11,097      | 0.3%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 11,097      | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 13          | 84.6%    | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

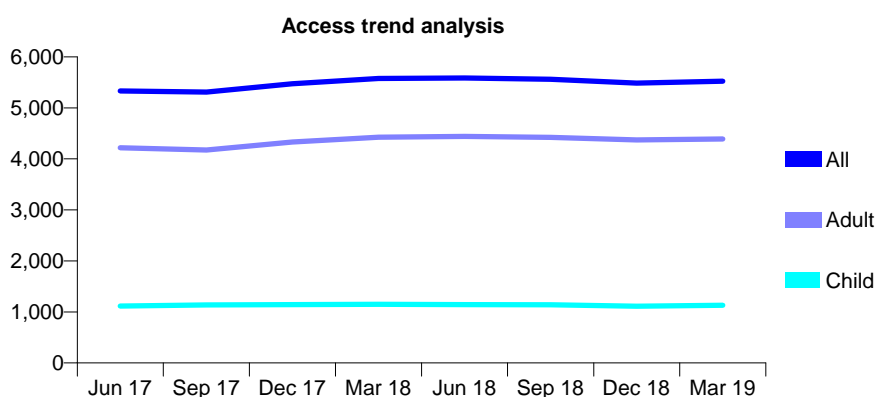
## Q70 - Vital Signs At a Glance Contract Report for 841692/0001 - March 2019

|                      |                                  |
|----------------------|----------------------------------|
| Name or company name | Perfect Smile Cosham Partnership |
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/04/2006                       |
| Contract end date    |                                  |

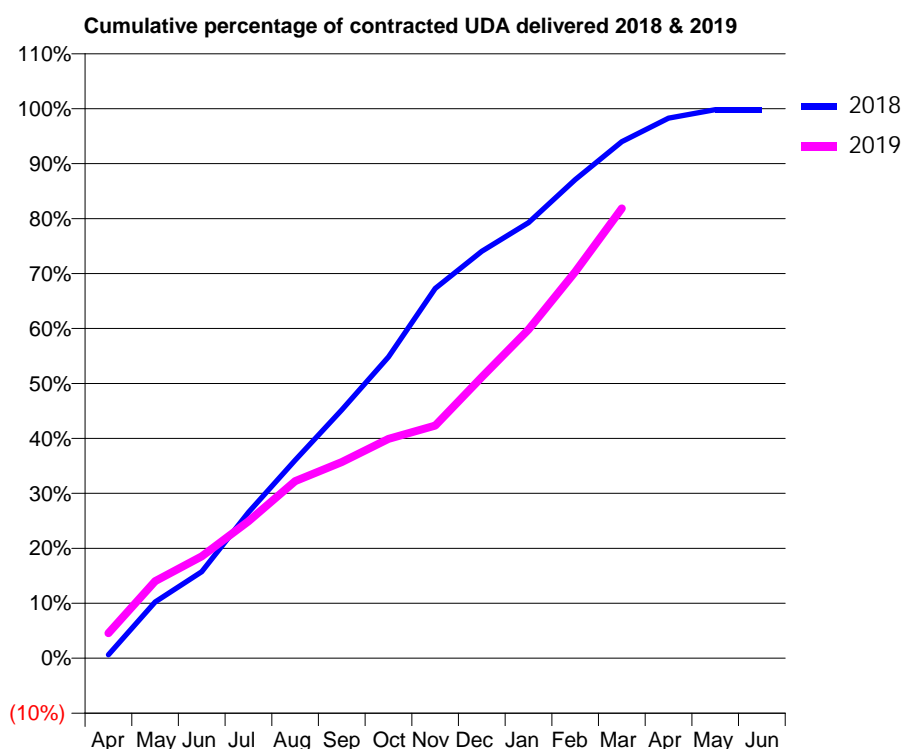
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,739      |
| Carry forward general activity (UDA)        | 28          |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £413,863.11 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 5,576         |                               |
| Quarter ending June 2018         | 5,585         | →                             |
| Quarter ending September 2018    | 5,562         | →                             |
| Quarter ending December 2018     | 5,486         | ↓                             |
| Quarter ending March 2019        | 5,523         | →                             |
| <b>Variance since March 2018</b> | <b>(1.0%)</b> | →                             |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 100    | 721    |
| May       | 1,609  | 2,205  |
| June      | 2,475  | 2,915  |
| July      | 4,176  | 3,919  |
| August    | 5,675  | 5,069  |
| September | 7,112  | 5,616  |
| October   | 8,629  | 6,283  |
| November  | 10,588 | 6,663  |
| December  | 11,653 | 8,048  |
| January   | 12,472 | 9,411  |
| February  | 13,706 | 11,066 |
| March     | 14,796 | 12,879 |
| April     | 15,468 |        |
| May       | 15,712 |        |
| June      | 15,710 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 86       | 1,385       | 6.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 967      | 6,252       | 15.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 677      | 1,385       | 48.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,419    | 6,252       | 54.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 707      | 7,085       | 10.0%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 7,085       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 189      | 7,085       | 2.7%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

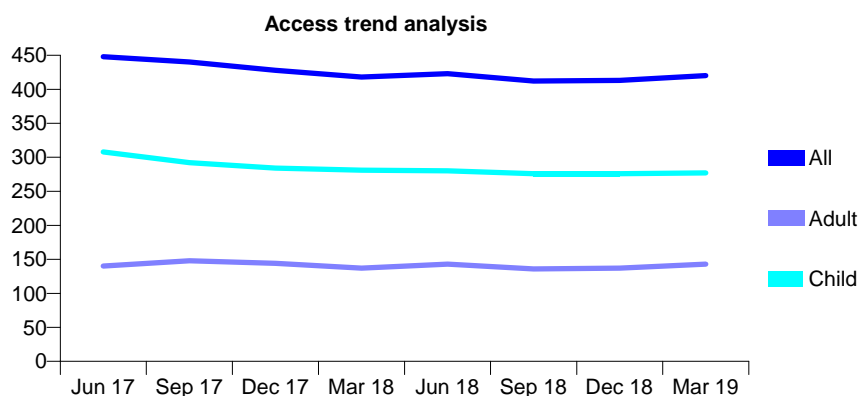
## Q70 - Vital Signs At a Glance Contract Report for 842052/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | MR RD HALDERTHAY |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

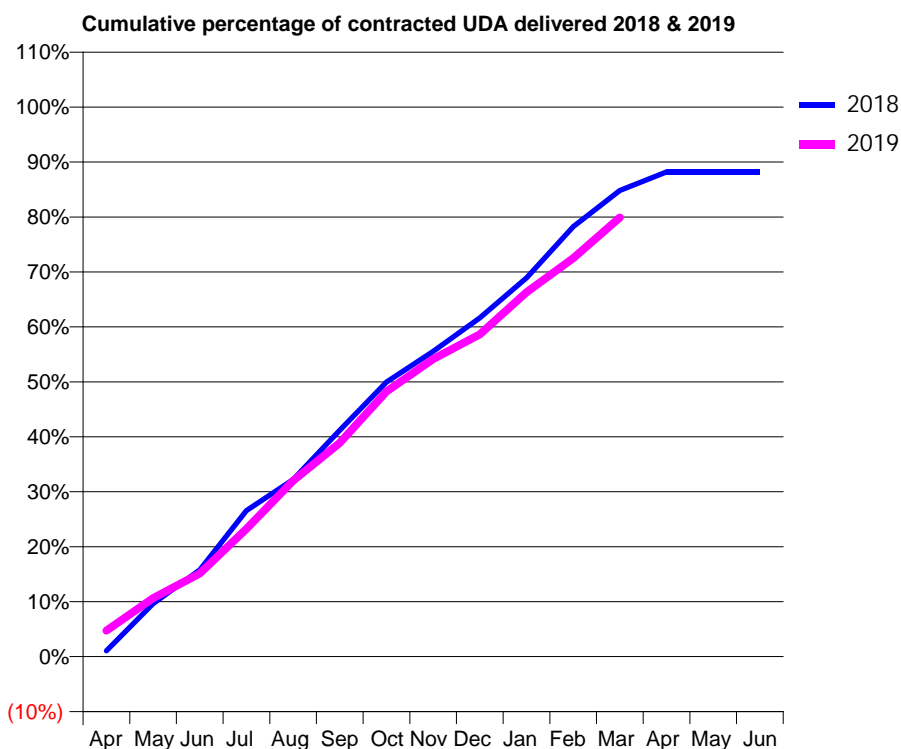
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,000      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,699.28 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 418         |                               |
| Quarter ending June 2018         | 423         | →                             |
| Quarter ending September 2018    | 412         | ↓                             |
| Quarter ending December 2018     | 413         | →                             |
| Quarter ending March 2019        | 420         | →                             |
| <b>Variance since March 2018</b> | <b>0.5%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 11                                | 47   |
| May       | 101                               | 106  |
| June      | 166                               | 151  |
| July      | 279                               | 233  |
| August    | 338                               | 320  |
| September | 433                               | 389  |
| October   | 524                               | 482  |
| November  | 583                               | 541  |
| December  | 647                               | 586  |
| January   | 724                               | 663  |
| February  | 822                               | 725  |
| March     | 891                               | 799  |
| April     | 926                               |      |
| May       | 926                               |      |
| June      | 926                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 468         | 4.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 27       | 181         | 14.9%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 322      | 468         | 68.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 138      | 181         | 76.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 622         | 4.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 622         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 622         | 2.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

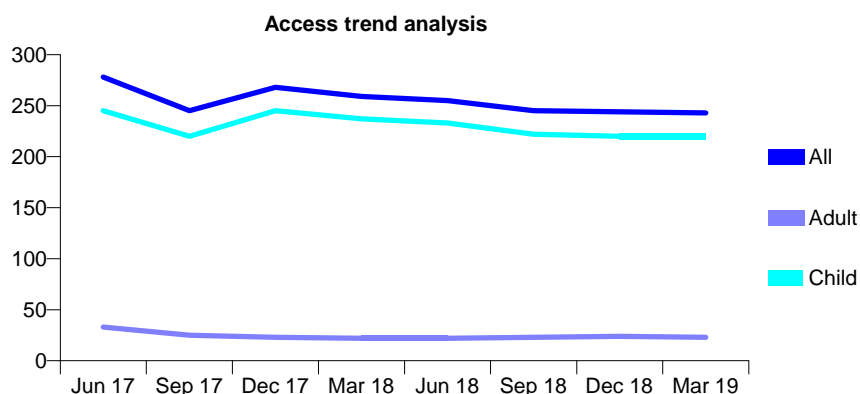
## Q70 - Vital Signs At a Glance Contract Report for 843466/0001 - March 2019

|                      |                   |
|----------------------|-------------------|
| Name or company name | Swedental Surgery |
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

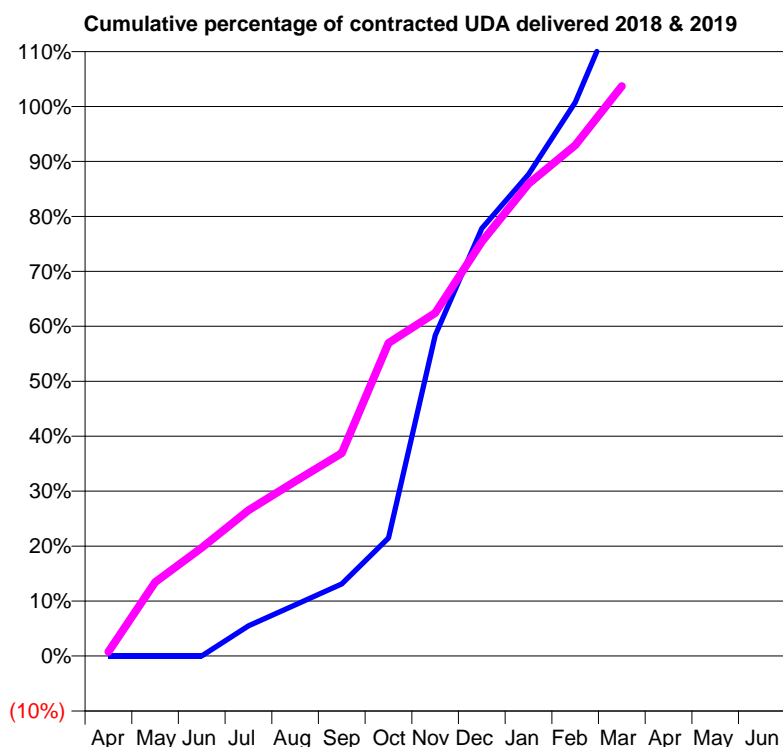
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 894        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,464.47 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 259           |                               |
| Quarter ending June 2018         | 255           | ↓                             |
| Quarter ending September 2018    | 245           | ↓                             |
| Quarter ending December 2018     | 244           | →                             |
| Quarter ending March 2019        | 243           | →                             |
| <b>Variance since March 2018</b> | <b>(6.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | 7    |
| May       | 0                                 | 120  |
| June      | 0                                 | 176  |
| July      | 49                                | 237  |
| August    | 83                                | 284  |
| September | 117                               | 330  |
| October   | 192                               | 509  |
| November  | 522                               | 558  |
| December  | 696                               | 674  |
| January   | 784                               | 768  |
| February  | 901                               | 831  |
| March     | 1,078                             | 927  |
| April     | 1,137                             |      |
| May       | 1,134                             |      |
| June      | 1,134                             |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 397         | 17.1%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 272      | 397         | 68.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 371         | 0.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 371         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 371         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



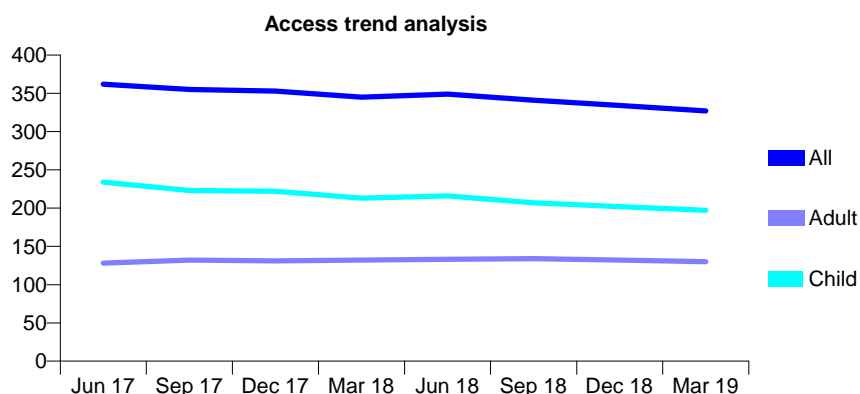
## Q70 - Vital Signs At a Glance Contract Report for 844535/0001 - March 2019

|                      |               |
|----------------------|---------------|
| Name or company name | MR M FARSHCHI |
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

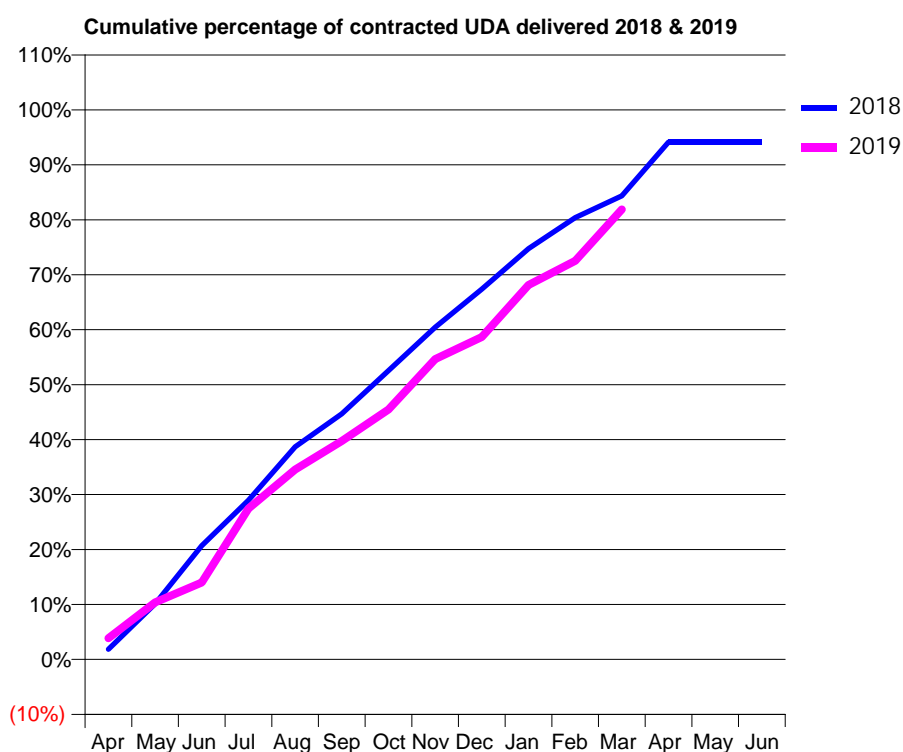
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 750        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,495.66 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 345           |                               |
| Quarter ending June 2018         | 349           | →                             |
| Quarter ending September 2018    | 341           | ↓                             |
| Quarter ending December 2018     | 334           | ↓                             |
| Quarter ending March 2019        | 327           | ↓                             |
| <b>Variance since March 2018</b> | <b>(5.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 14                                | 29   |
| May       | 76                                | 78   |
| June      | 155                               | 105  |
| July      | 217                               | 206  |
| August    | 290                               | 259  |
| September | 335                               | 298  |
| October   | 394                               | 341  |
| November  | 453                               | 410  |
| December  | 505                               | 440  |
| January   | 560                               | 511  |
| February  | 603                               | 544  |
| March     | 633                               | 614  |
| April     | 706                               |      |
| May       | 706                               |      |
| June      | 706                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 342         | 2.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 125         | 4.8%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 251      | 342         | 73.4%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 76       | 125         | 60.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 430         | 0.2%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 430         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 430         | 0.9%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

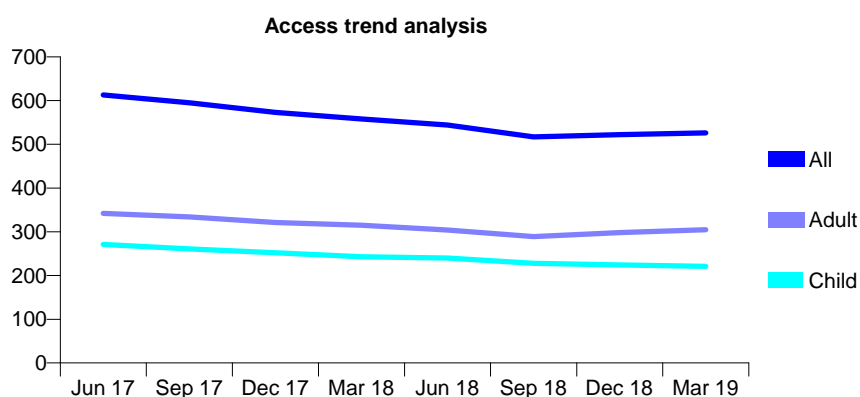
## Q70 - Vital Signs At a Glance Contract Report for 847976/0001 - March 2019

|                      |                         |
|----------------------|-------------------------|
| Name or company name | MS P SAMADZADEH-YAGHINI |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

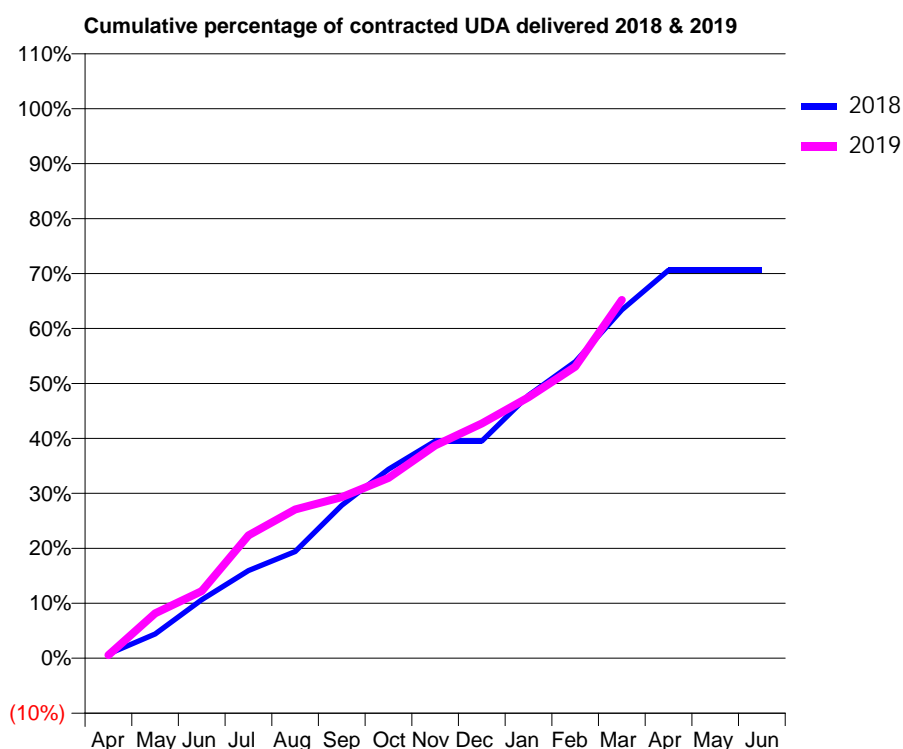
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,492      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £57,023.37 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 558           |                               |
| Quarter ending June 2018         | 544           | ↓                             |
| Quarter ending September 2018    | 517           | ↓                             |
| Quarter ending December 2018     | 522           | →                             |
| Quarter ending March 2019        | 526           | →                             |
| <b>Variance since March 2018</b> | <b>(5.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 20    | 14    |
| May                               | 110   | 203   |
| June                              | 265   | 305   |
| July                              | 398   | 557   |
| August                            | 483   | 675   |
| September                         | 694   | 731   |
| October                           | 857   | 818   |
| November                          | 985   | 965   |
| December                          | 985   | 1,064 |
| January                           | 1,192 | 1,183 |
| February                          | 1,345 | 1,321 |
| March                             | 1,580 | 1,624 |
| April                             | 1,759 |       |
| May                               | 1,759 |       |
| June                              | 1,759 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 395         | 8.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 52       | 421         | 12.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 285      | 395         | 72.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 289      | 421         | 68.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 43       | 745         | 5.8%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 745         | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 745         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

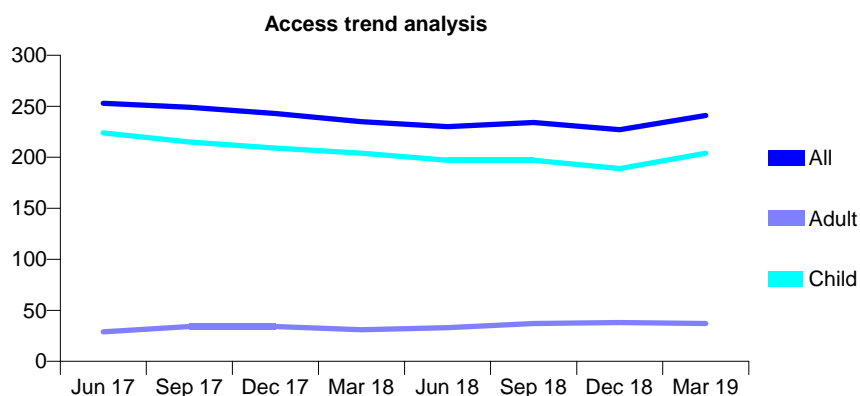
## Q70 - Vital Signs At a Glance Contract Report for 861782/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR AJ SMALES |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2008   |
| Contract end date    |              |

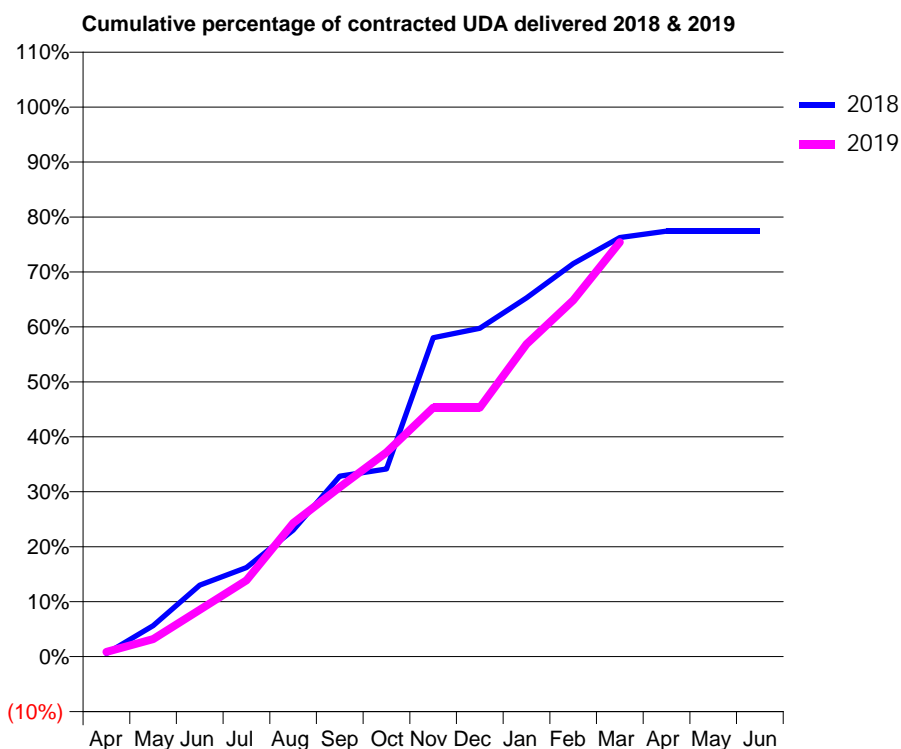
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 691        |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,121.98 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 235         |                               |
| Quarter ending June 2018         | 230         | ↓                             |
| Quarter ending September 2018    | 234         | →                             |
| Quarter ending December 2018     | 227         | ↓                             |
| Quarter ending March 2019        | 241         | ↑                             |
| <b>Variance since March 2018</b> | <b>2.6%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 4                                 | 6    |
| May       | 39                                | 22   |
| June      | 90                                | 59   |
| July      | 112                               | 96   |
| August    | 159                               | 168  |
| September | 227                               | 213  |
| October   | 236                               | 257  |
| November  | 401                               | 313  |
| December  | 413                               | 313  |
| January   | 451                               | 393  |
| February  | 494                               | 448  |
| March     | 527                               | 521  |
| April     | 535                               |      |
| May       | 535                               |      |
| June      | 535                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 230         | 7.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 10          | 10.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 83       | 230         | 36.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 10          | 30.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 236         | 0.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 236         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 236         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

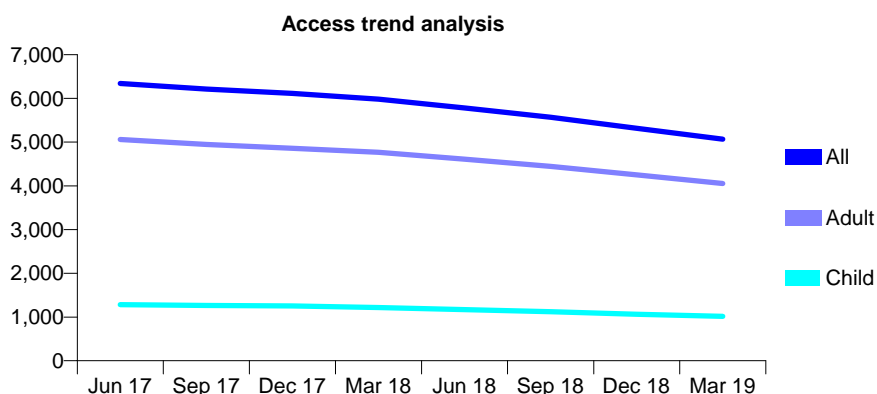
## Q70 - Vital Signs At a Glance Contract Report for 864692/0002 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | WIGHT DENTAL CARE LIMITED |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2014                |
| Contract end date    |                           |

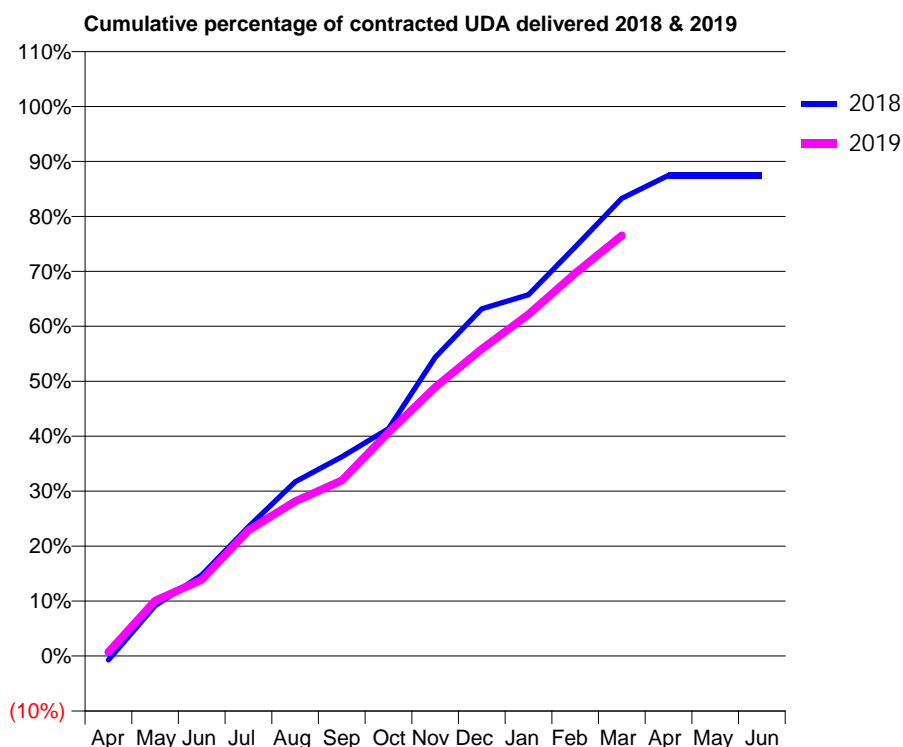
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 17,000      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £394,122.47 |

### ACCESS\*

| Patients seen in 24 months       | Total          | Change since previous quarter |
|----------------------------------|----------------|-------------------------------|
| Quarter ending March 2018        | 5,984          |                               |
| Quarter ending June 2018         | 5,781          | ↓                             |
| Quarter ending September 2018    | 5,567          | ↓                             |
| Quarter ending December 2018     | 5,315          | ↓                             |
| Quarter ending March 2019        | 5,067          | ↓                             |
| <b>Variance since March 2018</b> | <b>(15.3%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | -161                              | 121    |
| May       | 2,020                             | 1,708  |
| June      | 3,250                             | 2,357  |
| July      | 5,189                             | 3,888  |
| August    | 6,987                             | 4,786  |
| September | 7,990                             | 5,425  |
| October   | 9,116                             | 6,916  |
| November  | 11,984                            | 8,315  |
| December  | 13,929                            | 9,499  |
| January   | 14,495                            | 10,568 |
| February  | 16,415                            | 11,838 |
| March     | 18,358                            | 13,008 |
| April     | 19,282                            |        |
| May       | 19,284                            |        |
| June      | 19,284                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 1,184       | 3.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 495      | 4,717       | 10.5%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 646      | 1,184       | 54.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,388    | 4,717       | 50.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 399      | 5,502       | 7.3%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 5,502       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 54       | 5,502       | 1.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

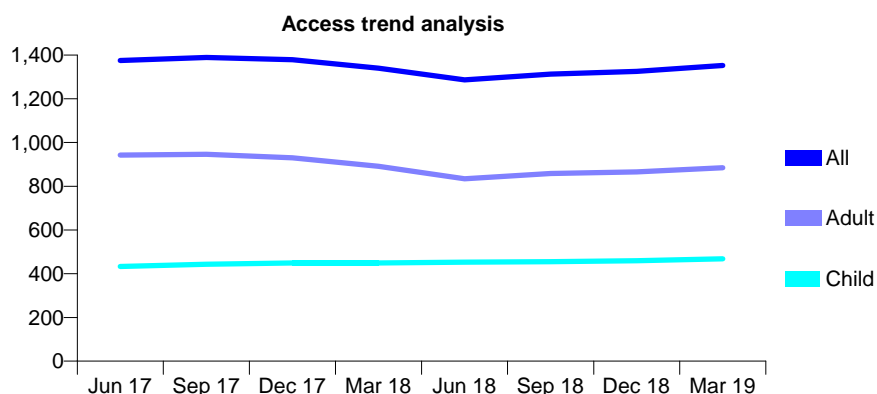
## Q70 - Vital Signs At a Glance Contract Report for 875104/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MRS RM REDKA |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 15/06/2008   |
| Contract end date    |              |

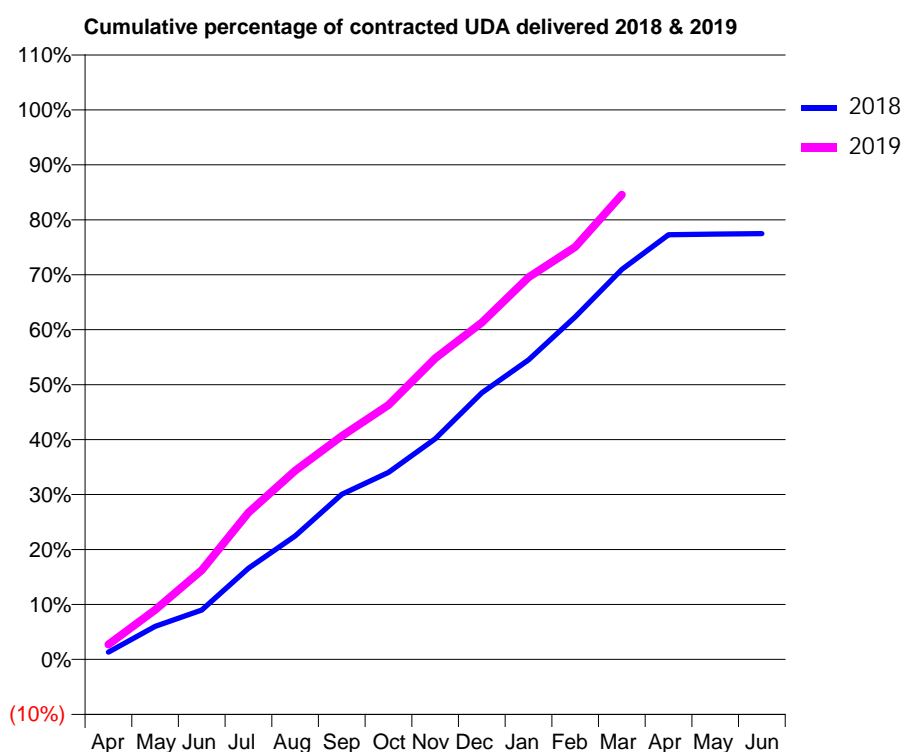
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 6,000       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £139,239.34 |

### ACCESS\*

| Patients seen in 24 months       | Total | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending March 2018        | 1,340 |                               |
| Quarter ending June 2018         | 1,287 | ↓                             |
| Quarter ending September 2018    | 1,313 | ↑                             |
| Quarter ending December 2018     | 1,325 | →                             |
| Quarter ending March 2019        | 1,353 | ↑                             |
| <b>Variance since March 2018</b> | 1.0%  | →                             |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 79                                | 163   |
| May       | 360                               | 541   |
| June      | 539                               | 974   |
| July      | 995                               | 1,603 |
| August    | 1,348                             | 2,061 |
| September | 1,802                             | 2,438 |
| October   | 2,043                             | 2,777 |
| November  | 2,410                             | 3,287 |
| December  | 2,910                             | 3,678 |
| January   | 3,269                             | 4,172 |
| February  | 3,740                             | 4,504 |
| March     | 4,258                             | 5,073 |
| April     | 4,637                             |       |
| May       | 4,644                             |       |
| June      | 4,648                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 136      | 830         | 16.4%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 327      | 1,379       | 23.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 469      | 830         | 56.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 704      | 1,379       | 51.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 205      | 2,080       | 9.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,080       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 2,080       | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

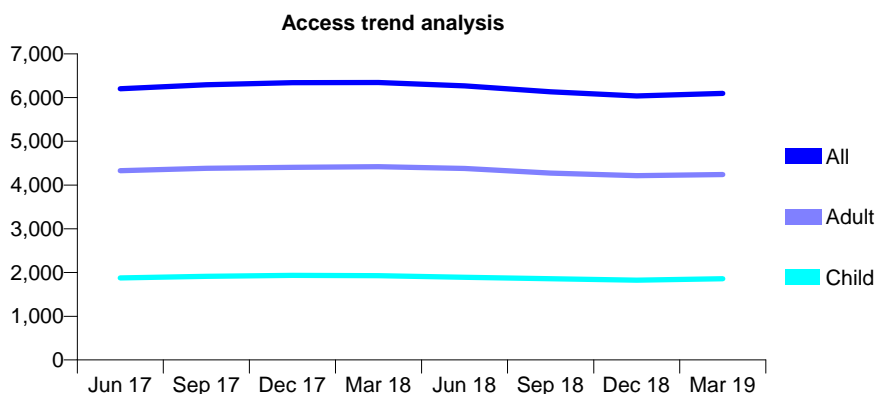
## Q70 - Vital Signs At a Glance Contract Report for 901849/0003 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR MM LALJEE |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 02/04/2012   |
| Contract end date    |              |

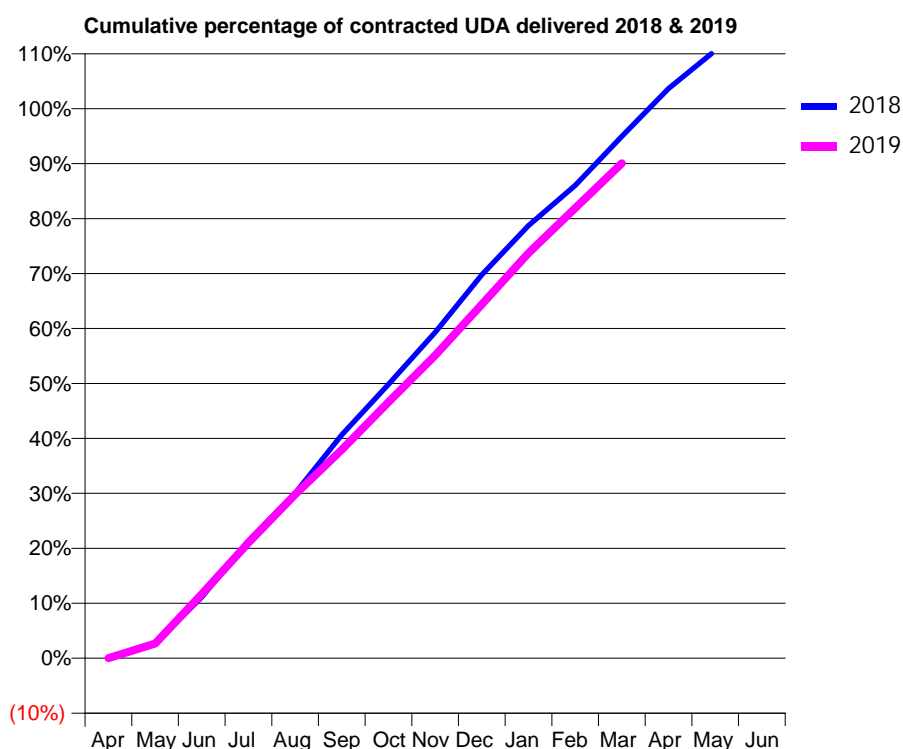
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,300      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £369,315.88 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 6,345         |                               |
| Quarter ending June 2018         | 6,267         | ↓                             |
| Quarter ending September 2018    | 6,131         | ↓                             |
| Quarter ending December 2018     | 6,037         | ↓                             |
| Quarter ending March 2019        | 6,097         | →                             |
| <b>Variance since March 2018</b> | <b>(3.9%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 0      | 0      |
| May       | 360    | 358    |
| June      | 1,476  | 1,551  |
| July      | 2,841  | 2,798  |
| August    | 3,999  | 3,965  |
| September | 5,404  | 5,046  |
| October   | 6,630  | 6,197  |
| November  | 7,888  | 7,332  |
| December  | 9,277  | 8,561  |
| January   | 10,470 | 9,803  |
| February  | 11,442 | 10,896 |
| March     | 12,627 | 11,979 |
| April     | 13,786 |        |
| May       | 14,702 |        |
| June      | 14,702 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 114      | 3,023       | 3.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 578      | 5,371       | 10.8%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,267    | 3,023       | 75.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,543    | 5,371       | 47.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 357      | 7,208       | 5.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 7,208       | 0.4%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 90       | 7,208       | 1.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

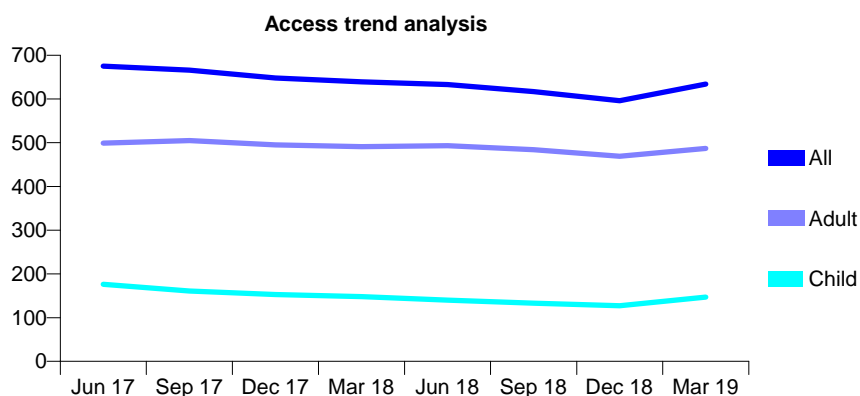
## Q70 - Vital Signs At a Glance Contract Report for 905968/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MR A MCGROARTY |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

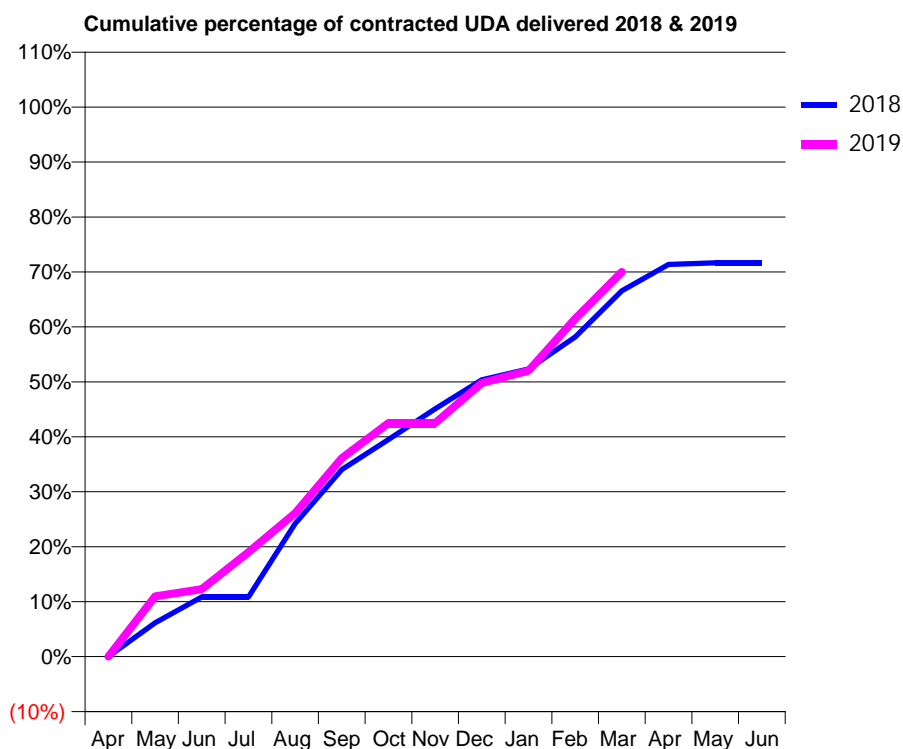
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,250      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £49,930.83 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 639           |                               |
| Quarter ending June 2018         | 633           | →                             |
| Quarter ending September 2018    | 617           | ↓                             |
| Quarter ending December 2018     | 596           | ↓                             |
| Quarter ending March 2019        | 634           | ↑                             |
| <b>Variance since March 2018</b> | <b>(0.8%)</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 0                                 | 0     |
| May       | 139                               | 247   |
| June      | 244                               | 277   |
| July      | 244                               | 428   |
| August    | 545                               | 588   |
| September | 766                               | 812   |
| October   | 889                               | 956   |
| November  | 1,015                             | 956   |
| December  | 1,133                             | 1,120 |
| January   | 1,178                             | 1,171 |
| February  | 1,309                             | 1,384 |
| March     | 1,497                             | 1,575 |
| April     | 1,605                             |       |
| May       | 1,612                             |       |
| June      | 1,612                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 257         | 1.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 118      | 799         | 14.8%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 167      | 257         | 65.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 512      | 799         | 64.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 77       | 975         | 7.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 975         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 975         | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

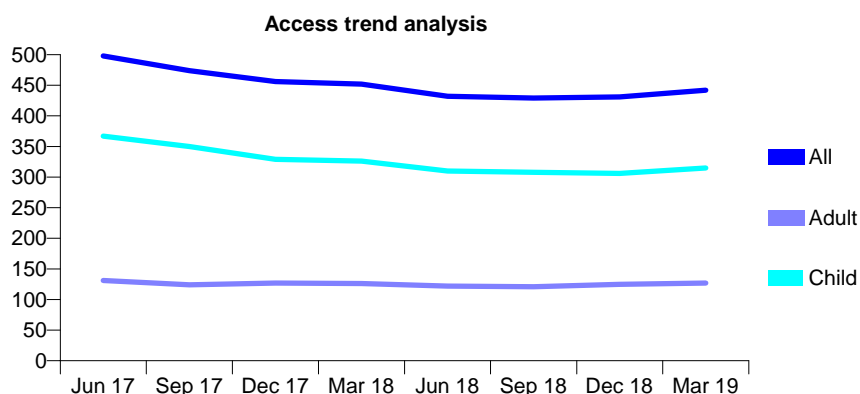
## Q70 - Vital Signs At a Glance Contract Report for 906530/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR SG PARDOE |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

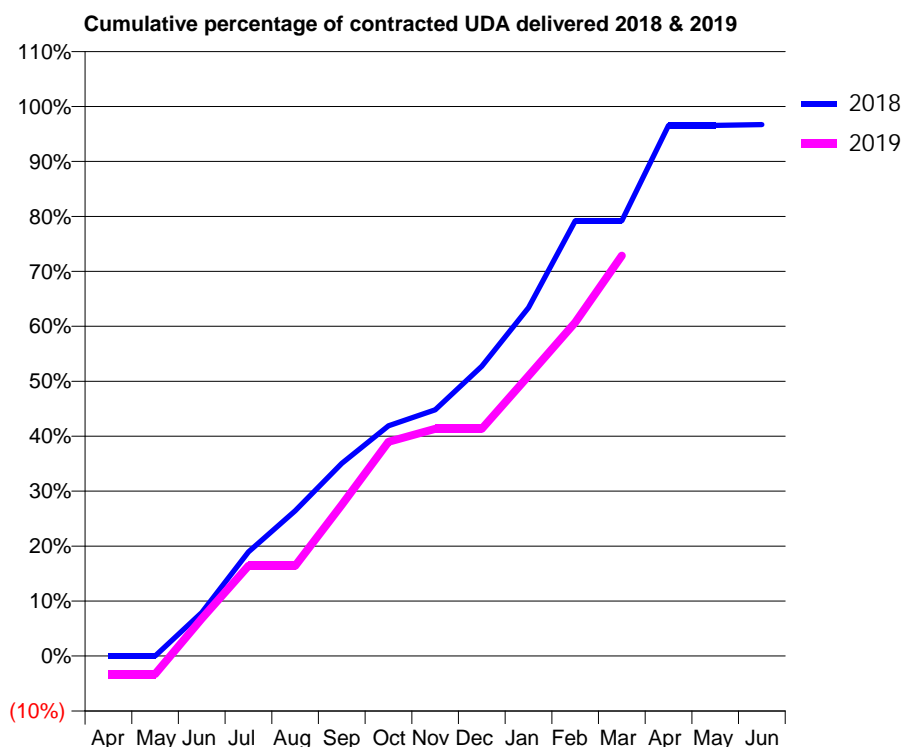
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 760        |
| Carry forward general activity (UDA)        | 25         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,044.05 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 452           |                               |
| Quarter ending June 2018         | 432           | ↓                             |
| Quarter ending September 2018    | 429           | →                             |
| Quarter ending December 2018     | 431           | →                             |
| Quarter ending March 2019        | 442           | ↑                             |
| <b>Variance since March 2018</b> | <b>(2.2%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 0                                 | -25  |
| May       | 0                                 | -25  |
| June      | 60                                | 52   |
| July      | 144                               | 125  |
| August    | 201                               | 125  |
| September | 266                               | 209  |
| October   | 318                               | 296  |
| November  | 341                               | 314  |
| December  | 401                               | 314  |
| January   | 482                               | 387  |
| February  | 602                               | 461  |
| March     | 602                               | 554  |
| April     | 734                               |      |
| May       | 734                               |      |
| June      | 735                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 519         | 2.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 98          | 0.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 352      | 519         | 67.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 66       | 98          | 67.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 523         | 1.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 523         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 523         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



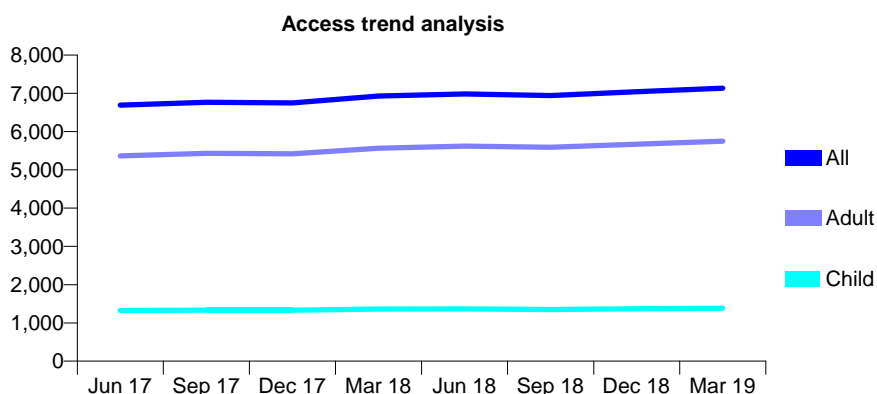
## Q70 - Vital Signs At a Glance Contract Report for 911860/0002 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR AM DANBY  |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2008   |
| Contract end date    |              |

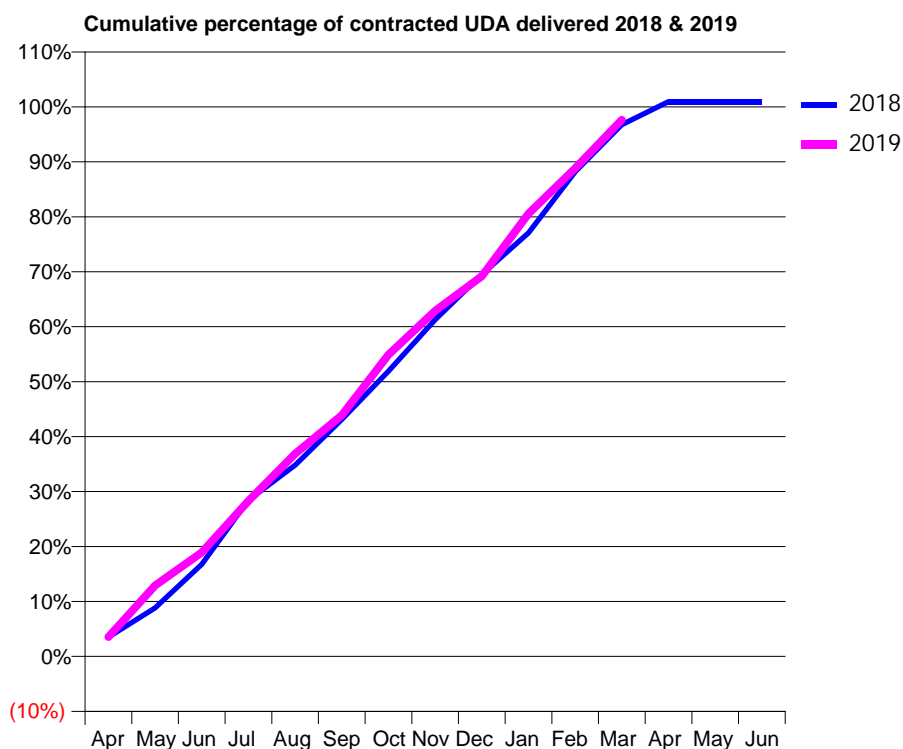
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,800      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £451,010.61 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 6,927       |                               |
| Quarter ending June 2018         | 6,985       | →                             |
| Quarter ending September 2018    | 6,941       | →                             |
| Quarter ending December 2018     | 7,042       | →                             |
| Quarter ending March 2019        | 7,133       | →                             |
| <b>Variance since March 2018</b> | <b>3.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 552                               | 560    |
| May       | 1,396                             | 2,041  |
| June      | 2,648                             | 2,987  |
| July      | 4,495                             | 4,468  |
| August    | 5,500                             | 5,827  |
| September | 6,810                             | 6,929  |
| October   | 8,204                             | 8,674  |
| November  | 9,684                             | 9,936  |
| December  | 10,983                            | 10,930 |
| January   | 12,174                            | 12,727 |
| February  | 13,936                            | 14,036 |
| March     | 15,288                            | 15,428 |
| April     | 15,951                            |        |
| May       | 15,951                            |        |
| June      | 15,951                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 93       | 2,007       | 4.6%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,253    | 8,854       | 14.2%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,286    | 2,007       | 64.1%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,394    | 8,854       | 60.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 967      | 9,341       | 10.4%    | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 95       | 9,341       | 1.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 117      | 9,341       | 1.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

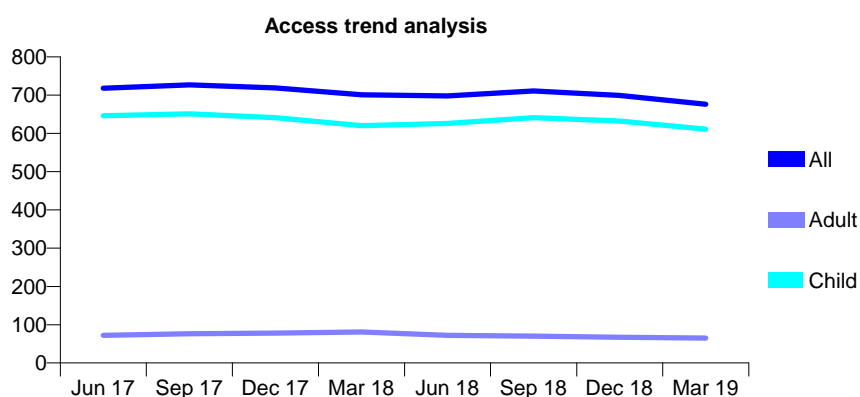
## Q70 - Vital Signs At a Glance Contract Report for 913723/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR S TEJA    |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

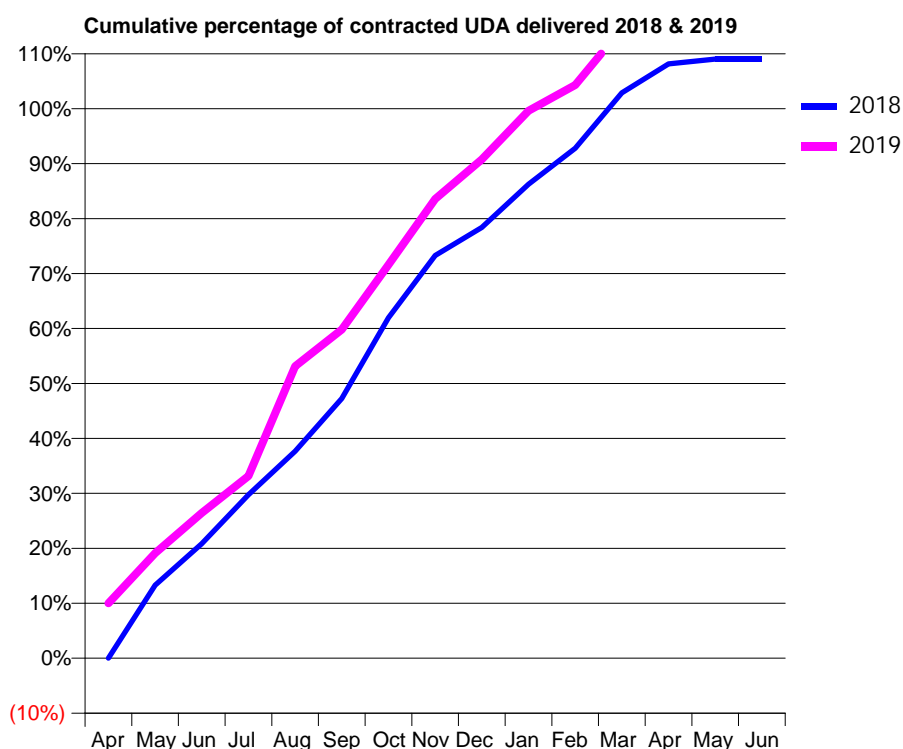
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,624      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £44,953.05 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 701           |                               |
| Quarter ending June 2018         | 698           | →                             |
| Quarter ending September 2018    | 711           | →                             |
| Quarter ending December 2018     | 699           | ↓                             |
| Quarter ending March 2019        | 676           | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2018  | 2019  |
| April                             | 0     | 163   |
| May                               | 216   | 310   |
| June                              | 338   | 429   |
| July                              | 483   | 539   |
| August                            | 612   | 863   |
| September                         | 768   | 971   |
| October                           | 1,006 | 1,163 |
| November                          | 1,190 | 1,357 |
| December                          | 1,273 | 1,474 |
| January                           | 1,401 | 1,618 |
| February                          | 1,507 | 1,694 |
| March                             | 1,671 | 1,860 |
| April                             | 1,756 |       |
| May                               | 1,770 |       |
| June                              | 1,770 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 120      | 1,188       | 10.1%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 12       | 55          | 21.8%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 791      | 1,188       | 66.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 34       | 55          | 61.8%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 64       | 1,187       | 5.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,187       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,187       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

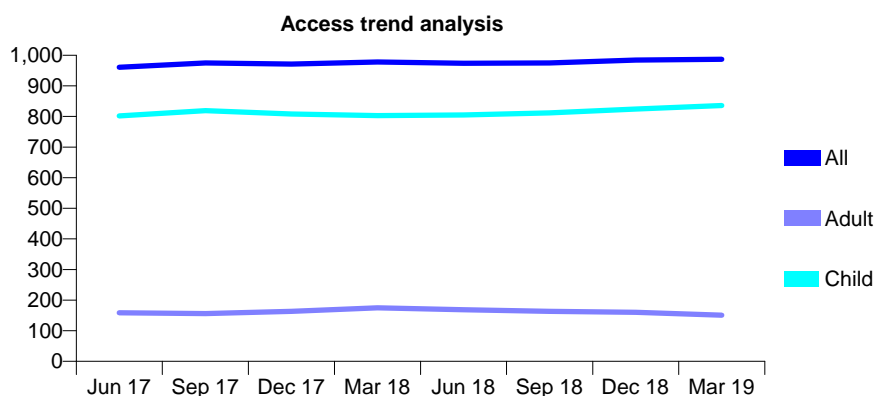
## Q70 - Vital Signs At a Glance Contract Report for 915394/0001 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | Linden Avenue Partnership |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General and Orthodontic   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

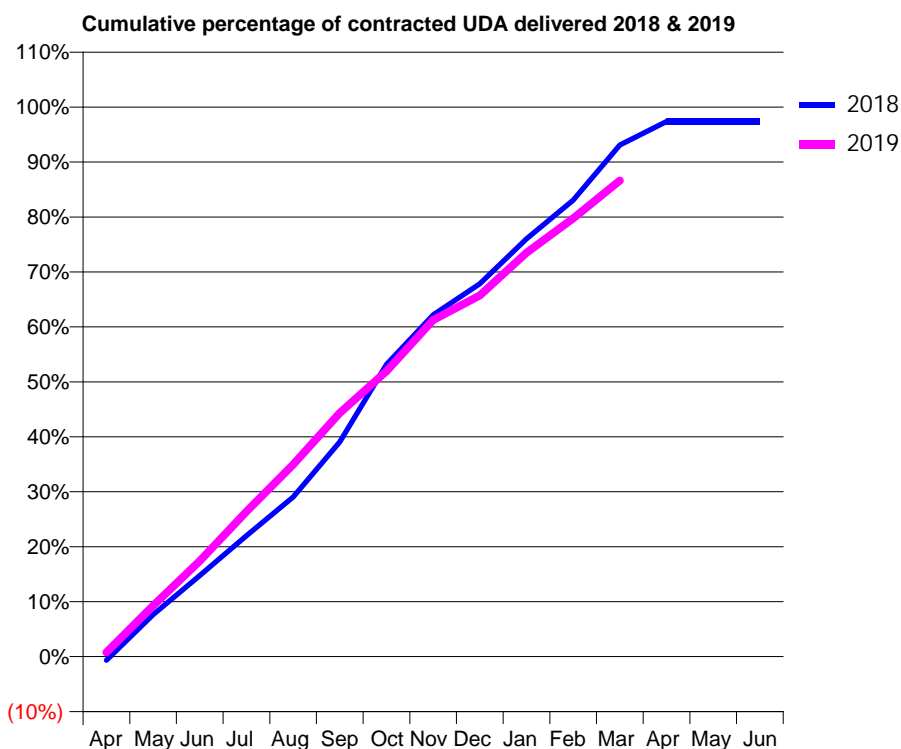
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,800      |
| Carry forward general activity (UDA)        | 73         |
| 18/19 Contracted orthodontic activity (UOA) | 268        |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £90,744.51 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 978         |                               |
| Quarter ending June 2018         | 974         | →                             |
| Quarter ending September 2018    | 975         | →                             |
| Quarter ending December 2018     | 984         | →                             |
| Quarter ending March 2019        | 987         | →                             |
| <b>Variance since March 2018</b> | <b>0.9%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -19                               | 22    |
| May       | 214                               | 260   |
| June      | 413                               | 487   |
| July      | 616                               | 740   |
| August    | 813                               | 979   |
| September | 1,094                             | 1,242 |
| October   | 1,489                             | 1,454 |
| November  | 1,741                             | 1,715 |
| December  | 1,899                             | 1,840 |
| January   | 2,129                             | 2,058 |
| February  | 2,326                             | 2,233 |
| March     | 2,606                             | 2,426 |
| April     | 2,727                             |       |
| May       | 2,727                             |       |
| June      | 2,727                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 164      | 1,525       | 10.8%    | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 106         | 12.3%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,072    | 1,525       | 70.3%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 73       | 106         | 68.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 54       | 1,528       | 3.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,528       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,528       | 0.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

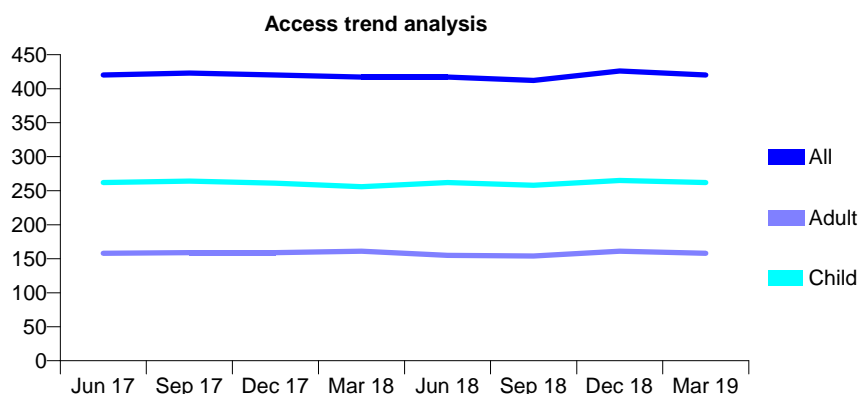
## Q70 - Vital Signs At a Glance Contract Report for 917559/0002 - March 2019

|                      |                 |
|----------------------|-----------------|
| Name or company name | MISS AK O'REGAN |
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

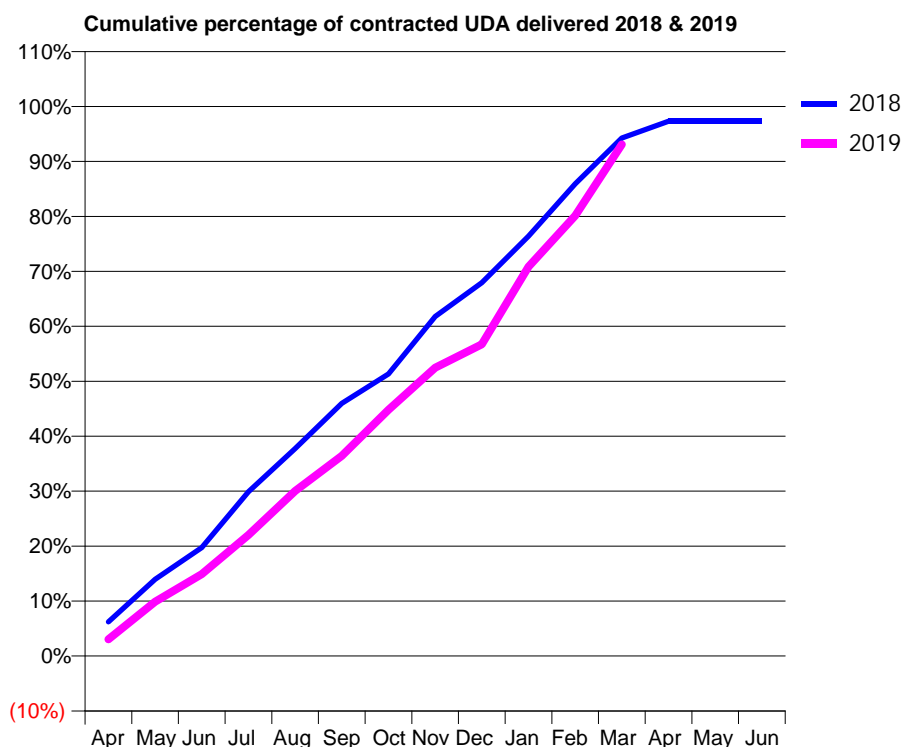
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 950        |
| Carry forward general activity (UDA)        | 25         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,003.65 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 417         |                               |
| Quarter ending June 2018         | 417         | →                             |
| Quarter ending September 2018    | 412         | ↓                             |
| Quarter ending December 2018     | 426         | ↑                             |
| Quarter ending March 2019        | 420         | ↓                             |
| <b>Variance since March 2018</b> | <b>0.7%</b> | <b>→</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |      |
|-----------|-----------------------------------|------|
|           | 2018                              | 2019 |
| April     | 59                                | 29   |
| May       | 133                               | 94   |
| June      | 188                               | 142  |
| July      | 284                               | 209  |
| August    | 359                               | 285  |
| September | 437                               | 346  |
| October   | 488                               | 426  |
| November  | 587                               | 498  |
| December  | 645                               | 539  |
| January   | 726                               | 673  |
| February  | 816                               | 761  |
| March     | 895                               | 884  |
| April     | 925                               |      |
| May       | 925                               |      |
| June      | 925                               |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 395         | 4.3%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 26       | 167         | 15.6%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 267      | 395         | 67.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 79       | 167         | 47.3%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 22       | 547         | 4.0%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 547         | 0.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 547         | 1.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

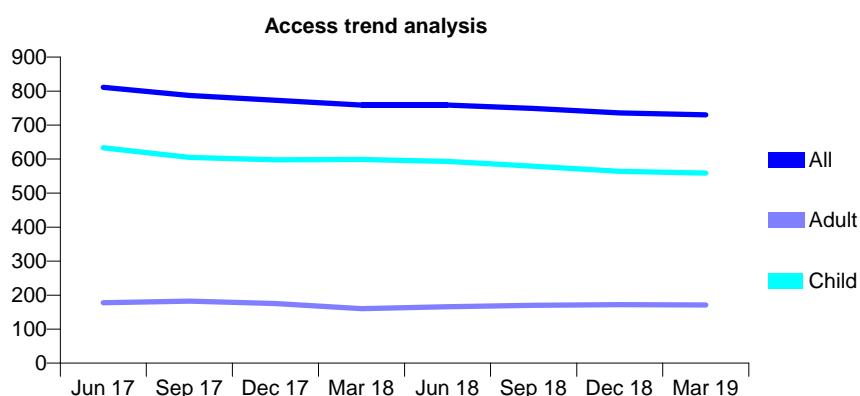
## Q70 - Vital Signs At a Glance Contract Report for 919454/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR BR TAYLOR |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

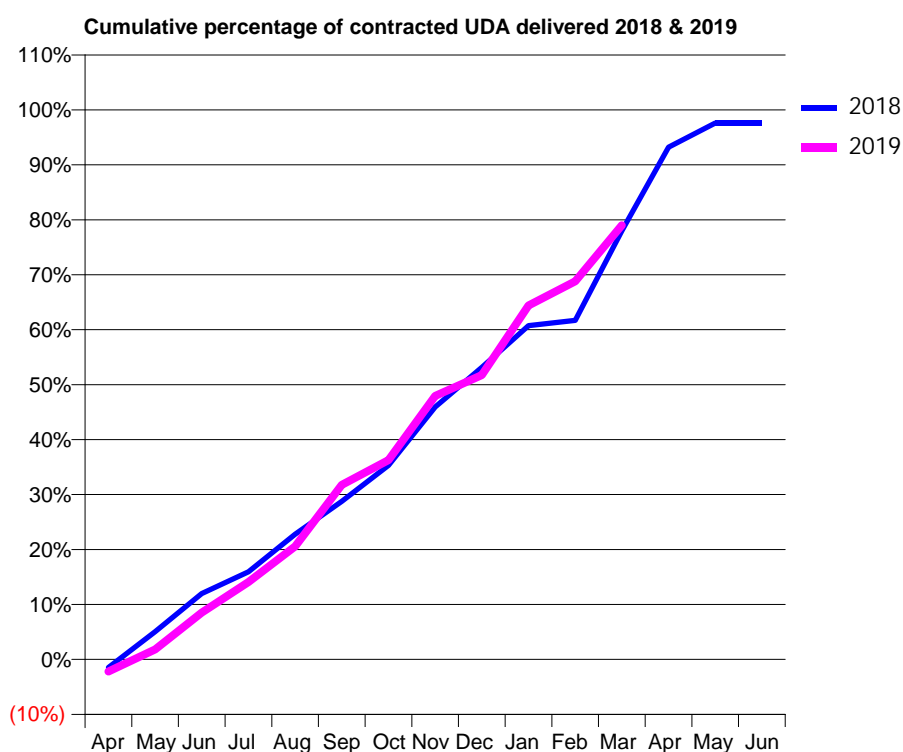
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 2,335      |
| Carry forward general activity (UDA)        | 56         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £72,958.01 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 759           |                               |
| Quarter ending June 2018         | 759           | →                             |
| Quarter ending September 2018    | 749           | ↓                             |
| Quarter ending December 2018     | 736           | ↓                             |
| Quarter ending March 2019        | 730           | →                             |
| <b>Variance since March 2018</b> | <b>(3.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | -35                               | -52   |
| May       | 118                               | 43    |
| June      | 280                               | 199   |
| July      | 373                               | 329   |
| August    | 533                               | 481   |
| September | 672                               | 742   |
| October   | 825                               | 847   |
| November  | 1,073                             | 1,120 |
| December  | 1,241                             | 1,208 |
| January   | 1,418                             | 1,504 |
| February  | 1,441                             | 1,607 |
| March     | 1,821                             | 1,845 |
| April     | 2,176                             |       |
| May       | 2,279                             |       |
| June      | 2,279                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 929         | 2.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 139         | 2.9%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 652      | 929         | 70.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 71       | 139         | 51.1%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 13       | 895         | 1.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 895         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 895         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

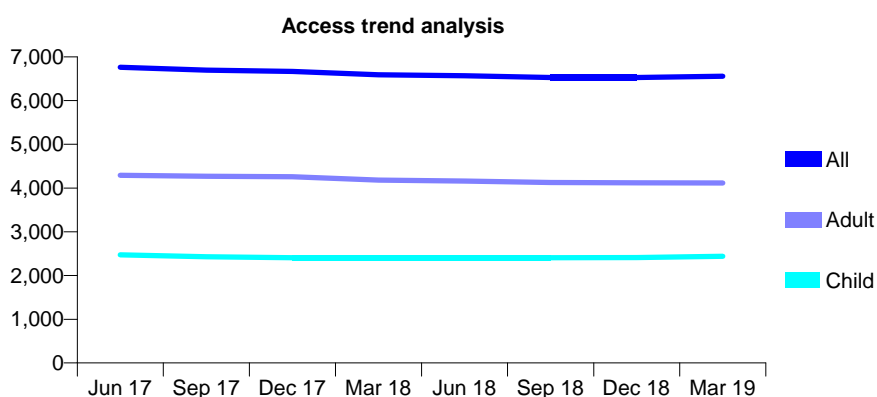
## Q70 - Vital Signs At a Glance Contract Report for 919594/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MR AC MCLEAN |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

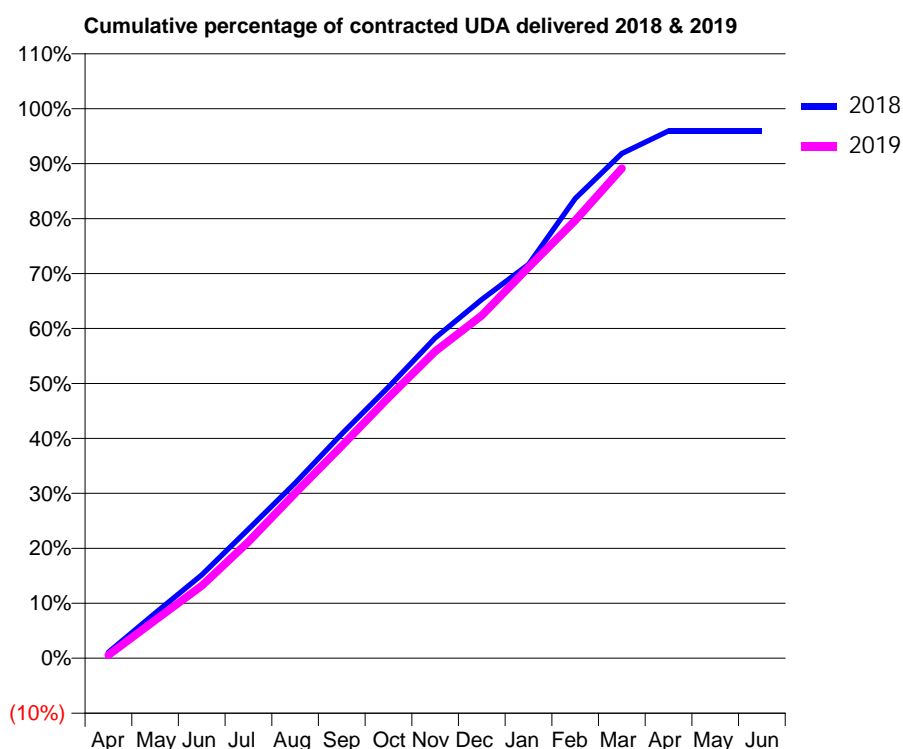
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,782      |
| Carry forward general activity (UDA)        | 559         |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £364,478.12 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 6,589         |                               |
| Quarter ending June 2018         | 6,569         | →                             |
| Quarter ending September 2018    | 6,530         | →                             |
| Quarter ending December 2018     | 6,530         | →                             |
| Quarter ending March 2019        | 6,556         | →                             |
| <b>Variance since March 2018</b> | <b>(0.5%)</b> | →                             |



### ACTIVITY



| Month     | 2018   | 2019   |
|-----------|--------|--------|
| April     | 154    | 80     |
| May       | 1,129  | 954    |
| June      | 2,090  | 1,817  |
| July      | 3,237  | 2,920  |
| August    | 4,394  | 4,143  |
| September | 5,627  | 5,326  |
| October   | 6,801  | 6,537  |
| November  | 8,031  | 7,698  |
| December  | 8,999  | 8,593  |
| January   | 9,874  | 9,803  |
| February  | 11,529 | 10,978 |
| March     | 12,659 | 12,281 |
| April     | 13,224 |        |
| May       | 13,223 |        |
| June      | 13,223 |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 227      | 3,550       | 6.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 667      | 4,800       | 13.9%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,067    | 3,550       | 58.2%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,897    | 4,800       | 39.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 563      | 7,449       | 7.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 7,449       | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 42       | 7,449       | 0.6%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

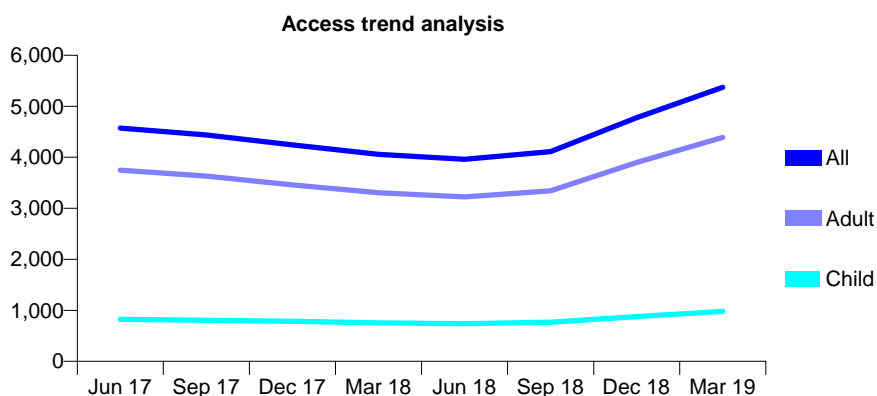
## Q70 - Vital Signs At a Glance Contract Report for 920533/0002 - March 2019

|                      |                           |
|----------------------|---------------------------|
| Name or company name | The Clock Dental Practice |
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

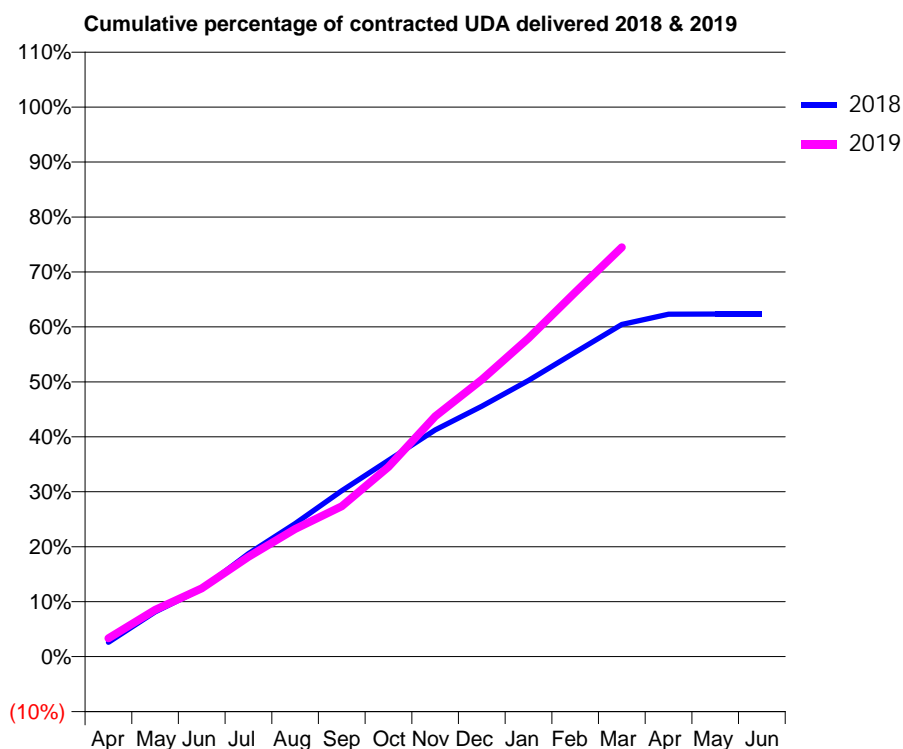
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 22,669      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £518,661.35 |

### ACCESS\*

| Patients seen in 24 months       | Total        | Change since previous quarter |
|----------------------------------|--------------|-------------------------------|
| Quarter ending March 2018        | 4,060        |                               |
| Quarter ending June 2018         | 3,959        | ↓                             |
| Quarter ending September 2018    | 4,110        | ↑                             |
| Quarter ending December 2018     | 4,775        | ↑                             |
| Quarter ending March 2019        | 5,371        | ↑                             |
| <b>Variance since March 2018</b> | <b>32.3%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 591                               | 756    |
| May       | 1,848                             | 1,933  |
| June      | 2,799                             | 2,817  |
| July      | 4,251                             | 4,115  |
| August    | 5,486                             | 5,266  |
| September | 6,845                             | 6,200  |
| October   | 8,096                             | 7,828  |
| November  | 9,350                             | 9,914  |
| December  | 10,330                            | 11,424 |
| January   | 11,390                            | 13,134 |
| February  | 12,556                            | 15,033 |
| March     | 13,698                            | 16,886 |
| April     | 14,124                            |        |
| May       | 14,127                            |        |
| June      | 14,127                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,500       | 6.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 995      | 7,070       | 14.1%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 912      | 1,500       | 60.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,070    | 7,070       | 57.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 582      | 8,376       | 6.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 86       | 8,376       | 1.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 120      | 8,376       | 1.4%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

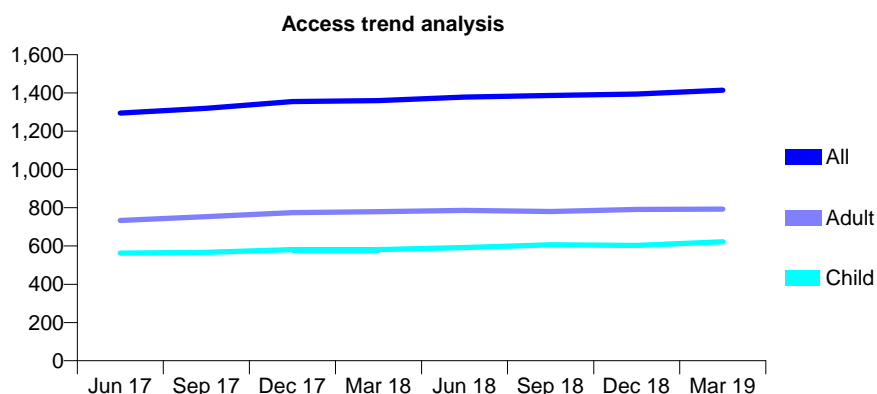
## Q70 - Vital Signs At a Glance Contract Report for 921874/0001 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MRS K HARINDRA |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

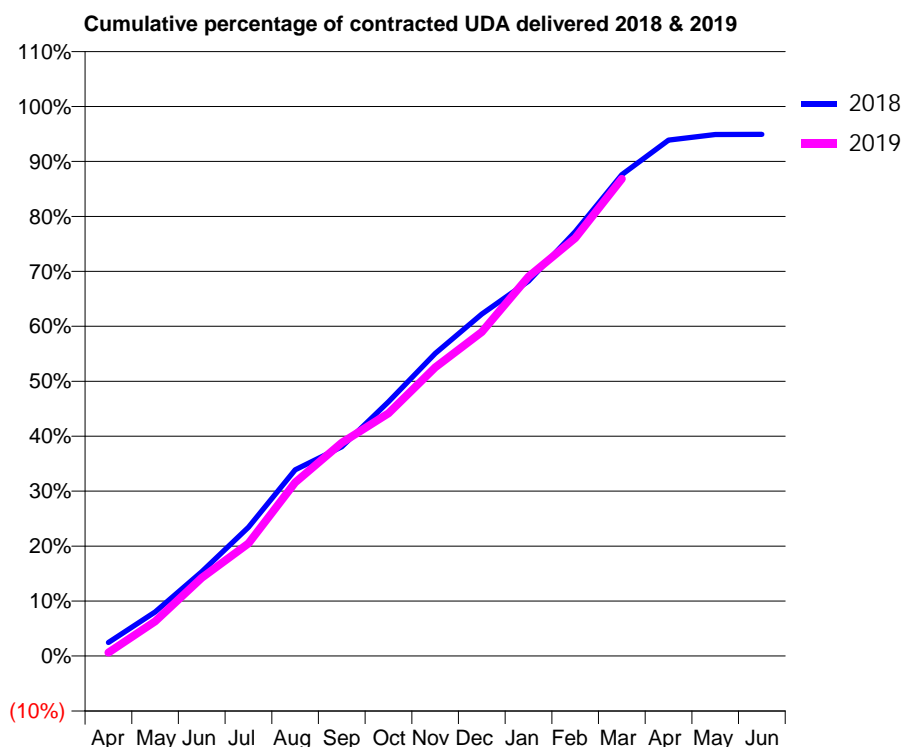
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 3,860       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £104,680.29 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,360       |                               |
| Quarter ending June 2018         | 1,378       | →                             |
| Quarter ending September 2018    | 1,386       | →                             |
| Quarter ending December 2018     | 1,394       | →                             |
| Quarter ending March 2019        | 1,414       | →                             |
| <b>Variance since March 2018</b> | <b>4.0%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 95                                | 25    |
| May       | 310                               | 243   |
| June      | 592                               | 549   |
| July      | 905                               | 791   |
| August    | 1,308                             | 1,219 |
| September | 1,470                             | 1,498 |
| October   | 1,786                             | 1,706 |
| November  | 2,125                             | 2,027 |
| December  | 2,402                             | 2,276 |
| January   | 2,634                             | 2,664 |
| February  | 2,980                             | 2,936 |
| March     | 3,381                             | 3,352 |
| April     | 3,624                             |       |
| May       | 3,663                             |       |
| June      | 3,664                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 1,017       | 5.9%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 190      | 1,156       | 16.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 689      | 1,017       | 67.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 716      | 1,156       | 61.9%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 124      | 2,024       | 6.1%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 2,024       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 2,024       | 0.2%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



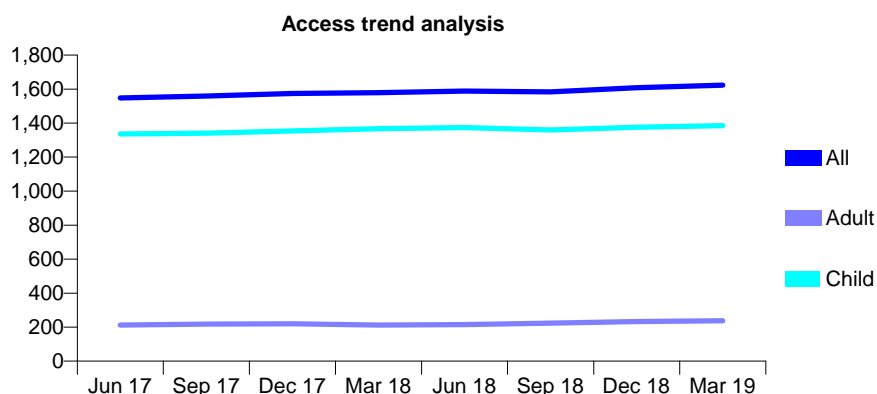
## Q70 - Vital Signs At a Glance Contract Report for 923125/0001 - March 2019

|                      |                          |
|----------------------|--------------------------|
| Name or company name | Whiteley Dental Practice |
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

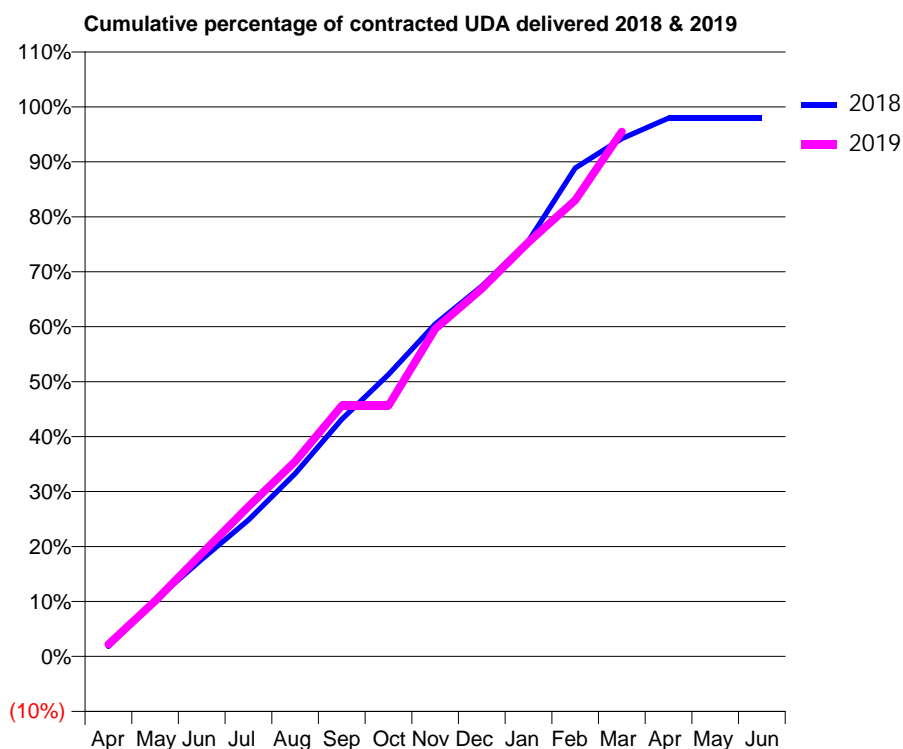
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 3,133      |
| Carry forward general activity (UDA)        | 63         |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £65,784.82 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 1,579       |                               |
| Quarter ending June 2018         | 1,589       | →                             |
| Quarter ending September 2018    | 1,584       | →                             |
| Quarter ending December 2018     | 1,608       | →                             |
| Quarter ending March 2019        | 1,623       | →                             |
| <b>Variance since March 2018</b> | <b>2.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | 2018  | 2019  |
|-----------|-------|-------|
| April     | 58    | 69    |
| May       | 320   | 316   |
| June      | 553   | 586   |
| July      | 778   | 855   |
| August    | 1,043 | 1,112 |
| September | 1,352 | 1,430 |
| October   | 1,607 | 1,430 |
| November  | 1,895 | 1,867 |
| December  | 2,111 | 2,097 |
| January   | 2,369 | 2,362 |
| February  | 2,784 | 2,600 |
| March     | 2,952 | 2,992 |
| April     | 3,069 |       |
| May       | 3,069 |       |
| June      | 3,069 |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 117      | 2,322       | 5.0%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 103         | 1.9%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,620    | 2,322       | 69.8%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 83       | 103         | 80.6%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 83       | 2,371       | 3.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,371       | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 2,371       | 0.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

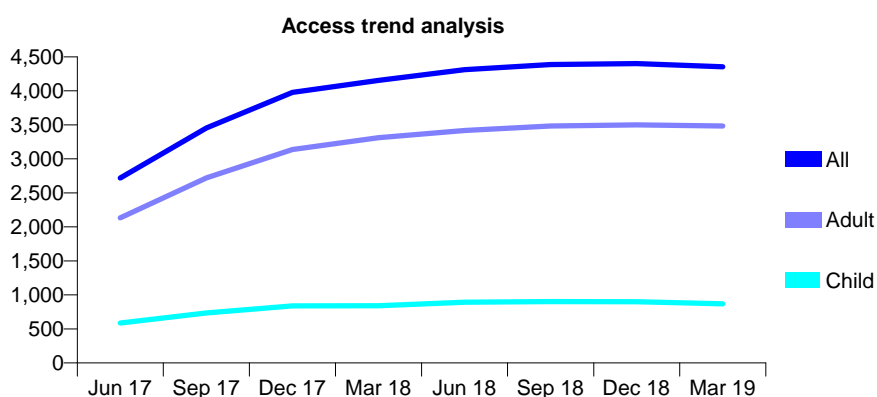
## Q70 - Vital Signs At a Glance Contract Report for 926256/0001 - March 2019

|                      |   |
|----------------------|---|
| Name or company name | Brighton Hill Dental Practice Partnership |
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/04/2006                                |
| Contract end date    |   |

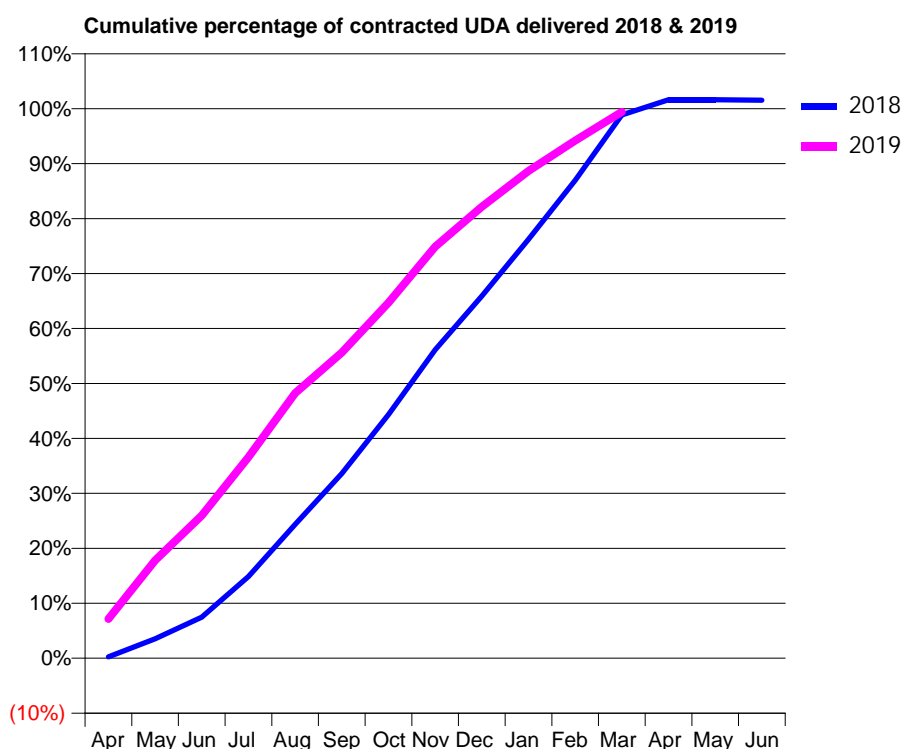
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 15,631      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £508,033.12 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 4,153       |                               |
| Quarter ending June 2018         | 4,312       | ↑                             |
| Quarter ending September 2018    | 4,387       | →                             |
| Quarter ending December 2018     | 4,400       | →                             |
| Quarter ending March 2019        | 4,353       | ↓                             |
| <b>Variance since March 2018</b> | <b>4.8%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 36                                | 1,116  |
| May       | 514                               | 2,786  |
| June      | 1,080                             | 4,061  |
| July      | 2,153                             | 5,721  |
| August    | 3,530                             | 7,543  |
| September | 4,867                             | 8,692  |
| October   | 6,425                             | 10,111 |
| November  | 8,134                             | 11,706 |
| December  | 9,548                             | 12,839 |
| January   | 11,043                            | 13,857 |
| February  | 12,600                            | 14,723 |
| March     | 14,321                            | 15,539 |
| April     | 14,723                            |        |
| May       | 14,723                            |        |
| June      | 14,711                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 1,379       | 4.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 525      | 5,168       | 10.2%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 959      | 1,379       | 69.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,682    | 5,168       | 71.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 425      | 6,413       | 6.6%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 6,413       | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 84       | 6,413       | 1.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

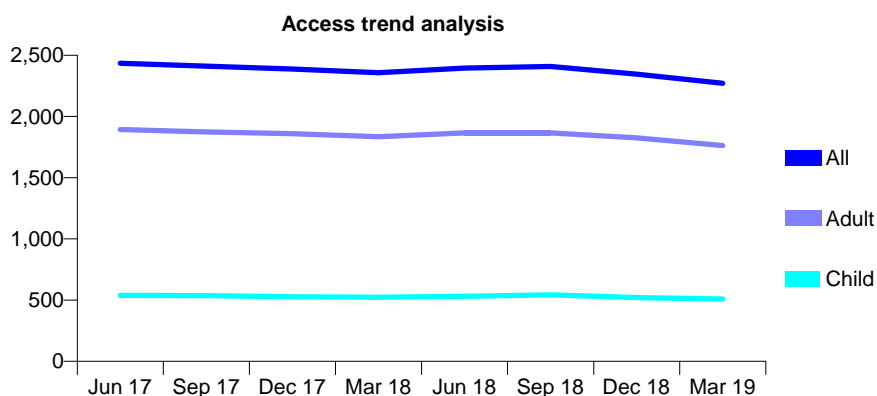
## Q70 - Vital Signs At a Glance Contract Report for 933198/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | MR H FOROUZANFAR |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/10/2006       |
| Contract end date    |                  |

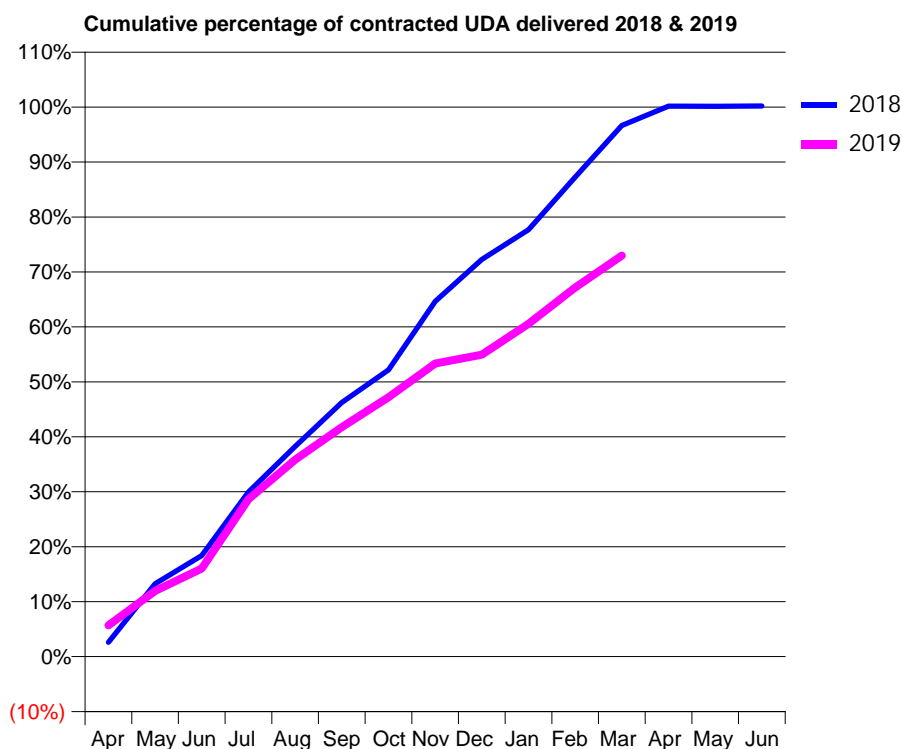
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 8,329       |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £244,939.80 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 2,358         |                               |
| Quarter ending June 2018         | 2,396         | →                             |
| Quarter ending September 2018    | 2,409         | →                             |
| Quarter ending December 2018     | 2,346         | ↓                             |
| Quarter ending March 2019        | 2,272         | ↓                             |
| <b>Variance since March 2018</b> | <b>(3.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 217                               | 473   |
| May       | 1,104                             | 996   |
| June      | 1,534                             | 1,336 |
| July      | 2,495                             | 2,386 |
| August    | 3,187                             | 2,985 |
| September | 3,851                             | 3,477 |
| October   | 4,344                             | 3,930 |
| November  | 5,384                             | 4,442 |
| December  | 6,018                             | 4,575 |
| January   | 6,470                             | 5,045 |
| February  | 7,269                             | 5,593 |
| March     | 8,049                             | 6,077 |
| April     | 8,343                             |       |
| May       | 8,340                             |       |
| June      | 8,345                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 707         | 3.7%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 365      | 2,482       | 14.7%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 450      | 707         | 63.6%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,439    | 2,482       | 58.0%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 258      | 3,044       | 8.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 3,044       | 0.9%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3,044       | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

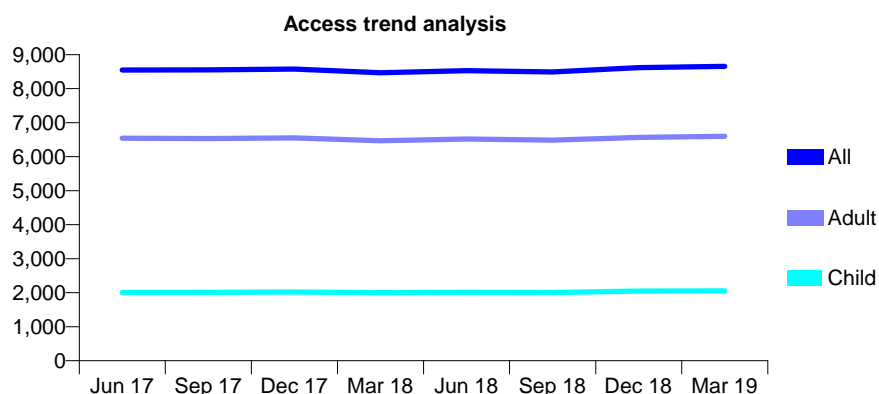
## Q70 - Vital Signs At a Glance Contract Report for 936693/0001 - March 2019

|                      |                  |
|----------------------|------------------|
| Name or company name | MR MM MANSOURIAN |
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

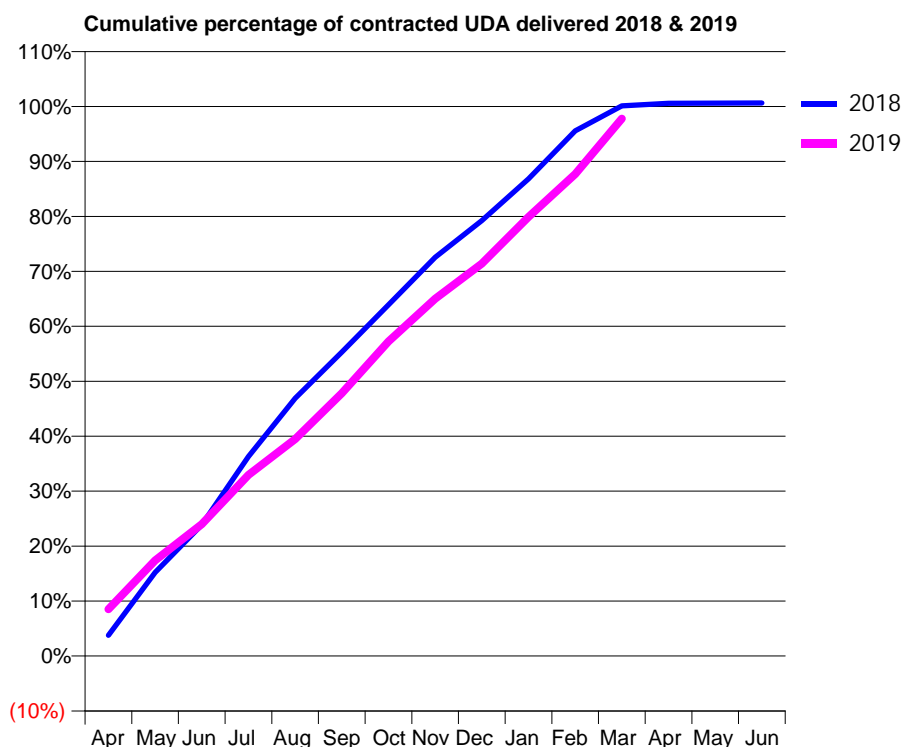
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 24,661      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £707,142.11 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 8,468       |                               |
| Quarter ending June 2018         | 8,533       | →                             |
| Quarter ending September 2018    | 8,491       | →                             |
| Quarter ending December 2018     | 8,616       | →                             |
| Quarter ending March 2019        | 8,656       | →                             |
| <b>Variance since March 2018</b> | <b>2.2%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 933                               | 2,103  |
| May       | 3,756                             | 4,293  |
| June      | 5,884                             | 5,918  |
| July      | 8,950                             | 8,126  |
| August    | 11,564                            | 9,732  |
| September | 13,638                            | 11,784 |
| October   | 15,760                            | 14,114 |
| November  | 17,898                            | 16,037 |
| December  | 19,534                            | 17,603 |
| January   | 21,408                            | 19,702 |
| February  | 23,561                            | 21,634 |
| March     | 24,687                            | 24,114 |
| April     | 24,806                            |        |
| May       | 24,812                            |        |
| June      | 24,815                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 181      | 3,529       | 5.1%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,301    | 10,506      | 12.4%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,366    | 3,529       | 67.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,672    | 10,506      | 63.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 902      | 13,857      | 6.5%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 13,857      | 0.2%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 70       | 13,857      | 0.5%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

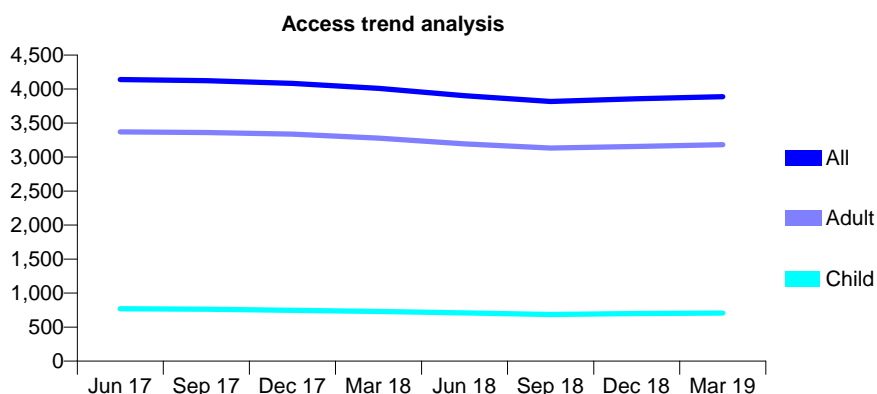
## Q70 - Vital Signs At a Glance Contract Report for 939900/0002 - March 2019

|                      |                |
|----------------------|----------------|
| Name or company name | MRS KM ROWLAND |
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/01/2008     |
| Contract end date    |                |

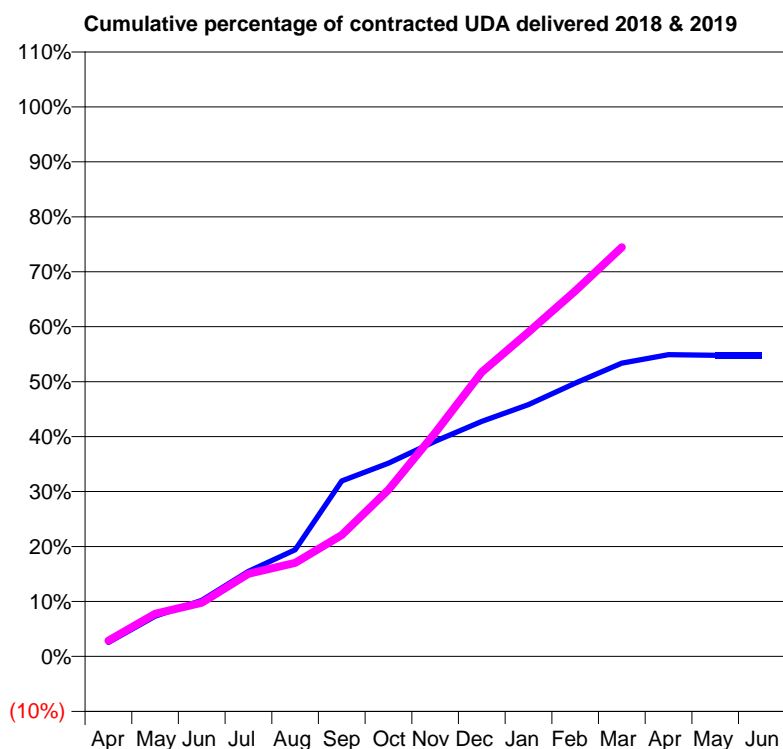
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 13,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £301,923.42 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 4,011         |                               |
| Quarter ending June 2018         | 3,903         | ↓                             |
| Quarter ending September 2018    | 3,819         | ↓                             |
| Quarter ending December 2018     | 3,857         | →                             |
| Quarter ending March 2019        | 3,887         | →                             |
| <b>Variance since March 2018</b> | <b>(3.1%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 412                               | 388    |
| May       | 1,176                             | 1,050  |
| June      | 1,640                             | 1,318  |
| July      | 2,487                             | 2,029  |
| August    | 3,120                             | 2,298  |
| September | 5,133                             | 2,983  |
| October   | 5,655                             | 4,093  |
| November  | 6,295                             | 5,496  |
| December  | 6,876                             | 6,988  |
| January   | 7,365                             | 7,969  |
| February  | 7,993                             | 8,976  |
| March     | 8,579                             | 10,052 |
| April     | 8,824                             |        |
| May       | 8,804                             |        |
| June      | 8,804                             |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 75       | 1,205       | 6.2%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 332      | 4,526       | 7.3%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 753      | 1,205       | 62.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,296    | 4,526       | 50.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 329      | 5,570       | 5.9%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 5,570       | 0.7%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 5,570       | 0.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

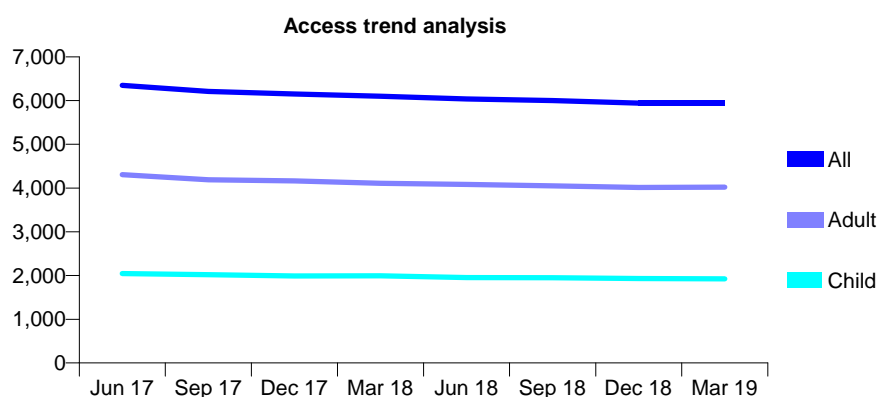
## Q70 - Vital Signs At a Glance Contract Report for 942316/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MS A SINGH   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

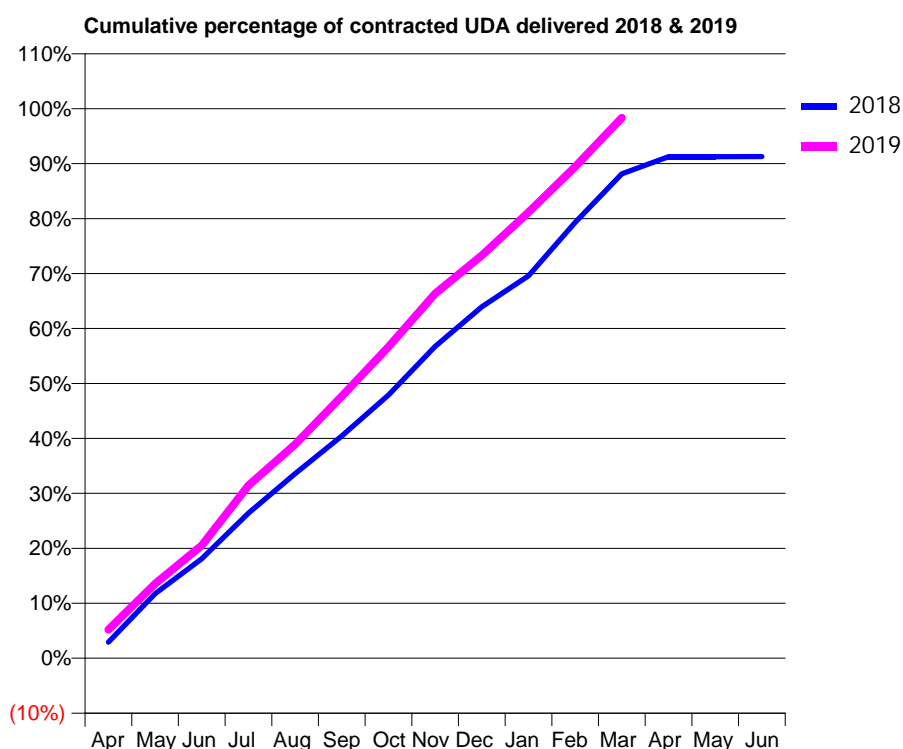
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 14,243      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £432,808.91 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 6,100         |                               |
| Quarter ending June 2018         | 6,039         | ↓                             |
| Quarter ending September 2018    | 6,000         | →                             |
| Quarter ending December 2018     | 5,943         | →                             |
| Quarter ending March 2019        | 5,944         | →                             |
| <b>Variance since March 2018</b> | <b>(2.6%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 416                               | 741    |
| May       | 1,674                             | 1,929  |
| June      | 2,577                             | 2,923  |
| July      | 3,758                             | 4,479  |
| August    | 4,784                             | 5,542  |
| September | 5,759                             | 6,790  |
| October   | 6,821                             | 8,070  |
| November  | 8,084                             | 9,452  |
| December  | 9,107                             | 10,440 |
| January   | 9,912                             | 11,557 |
| February  | 11,296                            | 12,739 |
| March     | 12,557                            | 14,004 |
| April     | 12,996                            |        |
| May       | 12,997                            |        |
| June      | 13,002                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 145      | 3,246       | 4.5%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 439      | 5,502       | 8.0%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,371    | 3,246       | 73.0%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,992    | 5,502       | 54.4%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 118      | 8,470       | 1.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 8,470       | 0.5%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 173      | 8,470       | 2.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

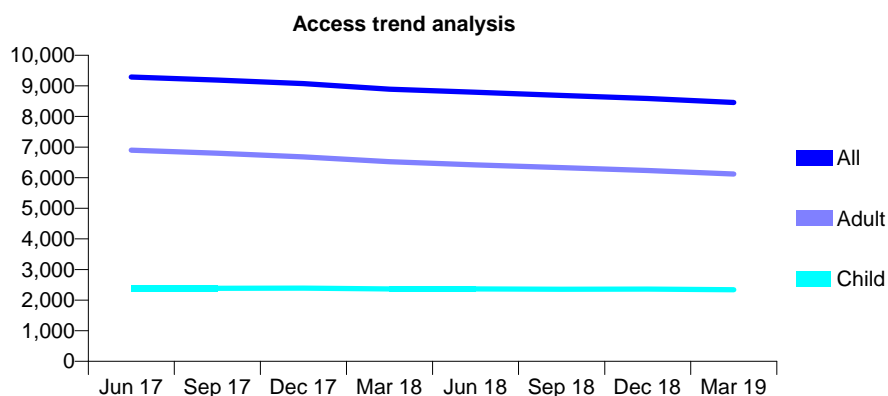
## Q70 - Vital Signs At a Glance Contract Report for 942316/0003 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MS A SINGH   |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 08/08/2011   |
| Contract end date    |              |

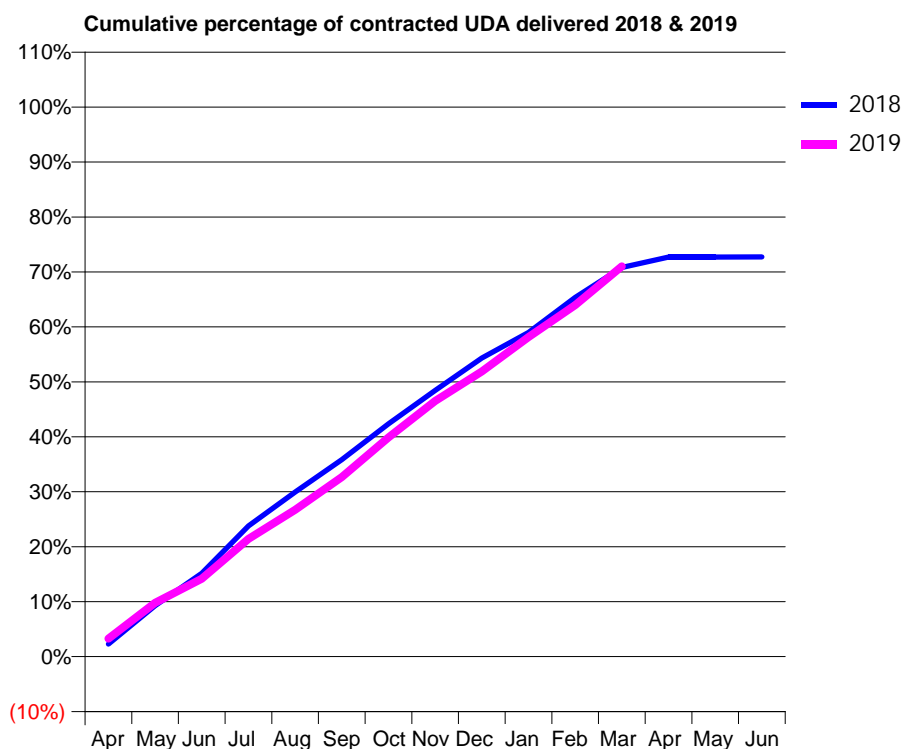
|   |             |
|---|-------------|
| 18/19 Contracted general activity (UDA)     | 27,500      |
| Carry forward general activity (UDA)        | 0           |
| 18/19 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £732,813.46 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 8,889         |                               |
| Quarter ending June 2018         | 8,790         | ↓                             |
| Quarter ending September 2018    | 8,685         | ↓                             |
| Quarter ending December 2018     | 8,591         | ↓                             |
| Quarter ending March 2019        | 8,458         | ↓                             |
| <b>Variance since March 2018</b> | <b>(4.8%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |        |
|-----------|-----------------------------------|--------|
|           | 2018                              | 2019   |
| April     | 690                               | 902    |
| May       | 2,781                             | 2,696  |
| June      | 4,548                             | 3,898  |
| July      | 7,131                             | 5,889  |
| August    | 8,990                             | 7,353  |
| September | 10,751                            | 8,984  |
| October   | 12,704                            | 10,969 |
| November  | 14,535                            | 12,795 |
| December  | 16,294                            | 14,270 |
| January   | 17,692                            | 15,984 |
| February  | 19,608                            | 17,597 |
| March     | 21,237                            | 19,528 |
| April     | 21,815                            |        |
| May       | 21,817                            |        |
| June      | 21,820                            |        |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 212      | 3,673       | 5.8%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 987      | 8,977       | 11.0%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,442    | 3,673       | 66.5%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,985    | 8,977       | 66.7%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 1,158    | 12,303      | 9.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 68       | 12,303      | 0.6%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 12,303      | 0.3%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

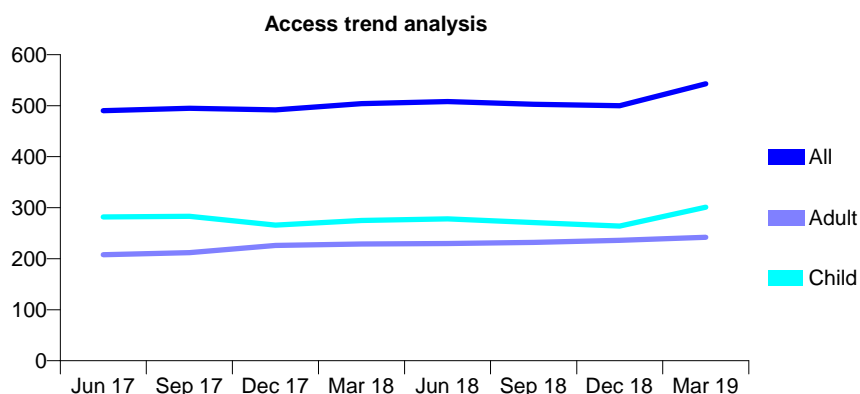
## Q70 - Vital Signs At a Glance Contract Report for 944203/0001 - March 2019

|                      |              |
|----------------------|--------------|
| Name or company name | MISS G AZIZI |
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

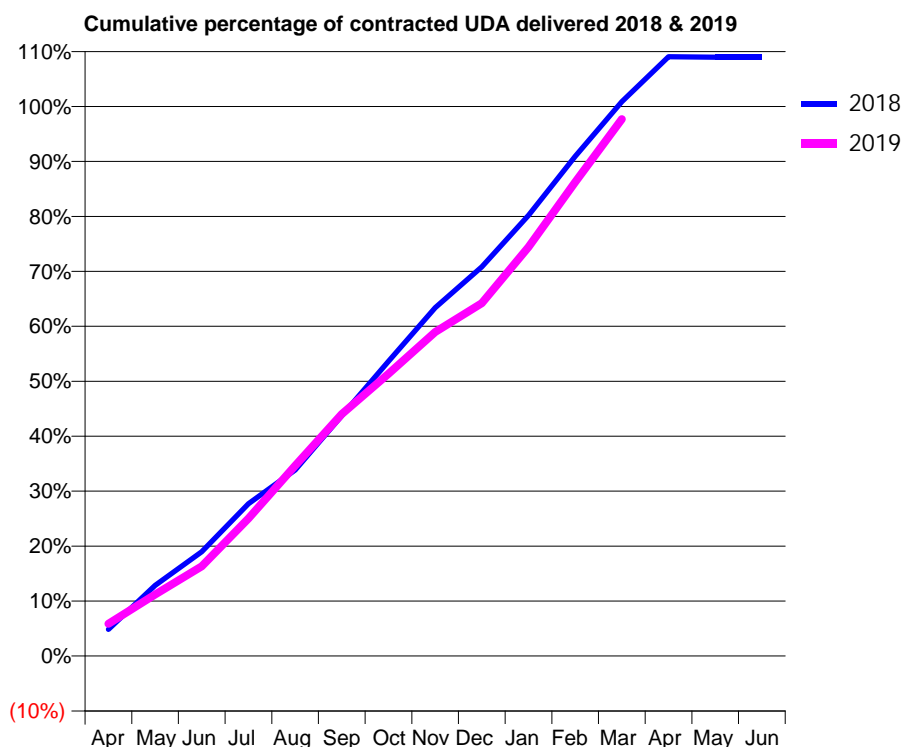
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,094      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,509.45 |

### ACCESS\*

| Patients seen in 24 months       | Total       | Change since previous quarter |
|----------------------------------|-------------|-------------------------------|
| Quarter ending March 2018        | 504         |                               |
| Quarter ending June 2018         | 508         | →                             |
| Quarter ending September 2018    | 503         | →                             |
| Quarter ending December 2018     | 500         | →                             |
| Quarter ending March 2019        | 543         | ↑                             |
| <b>Variance since March 2018</b> | <b>7.7%</b> | <b>↑</b>                      |



### ACTIVITY



| Month     | Adjusted Scheduled Activity (UDA) |       |
|-----------|-----------------------------------|-------|
|           | 2018                              | 2019  |
| April     | 53                                | 64    |
| May       | 141                               | 122   |
| June      | 208                               | 179   |
| July      | 303                               | 274   |
| August    | 371                               | 379   |
| September | 478                               | 482   |
| October   | 587                               | 562   |
| November  | 693                               | 645   |
| December  | 775                               | 702   |
| January   | 877                               | 814   |
| February  | 995                               | 943   |
| March     | 1,104                             | 1,069 |
| April     | 1,193                             |       |
| May       | 1,192                             |       |
| June      | 1,192                             |       |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 516         | 6.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 19       | 295         | 6.4%     | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 277      | 516         | 53.7%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 155      | 295         | 52.5%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 33       | 746         | 4.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 746         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 746         | 0.0%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



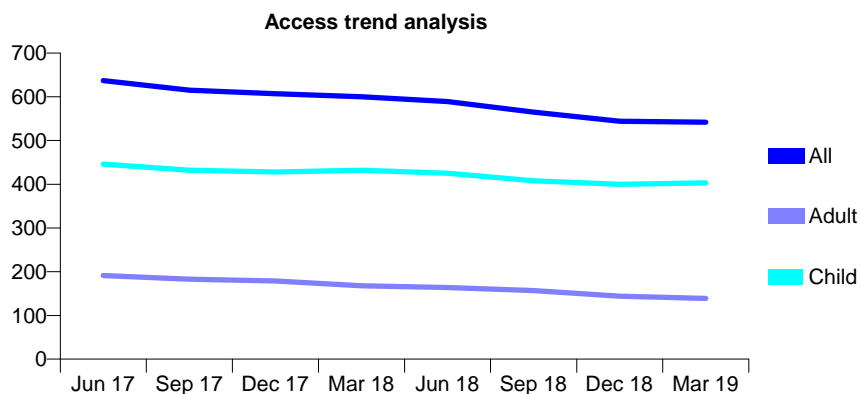
## Q70 - Vital Signs At a Glance Contract Report for 952877/0001 - March 2019

|                      |                                |
|----------------------|--------------------------------|
| Name or company name | Moorlands Road Dental Practice |
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General and Orthodontic        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

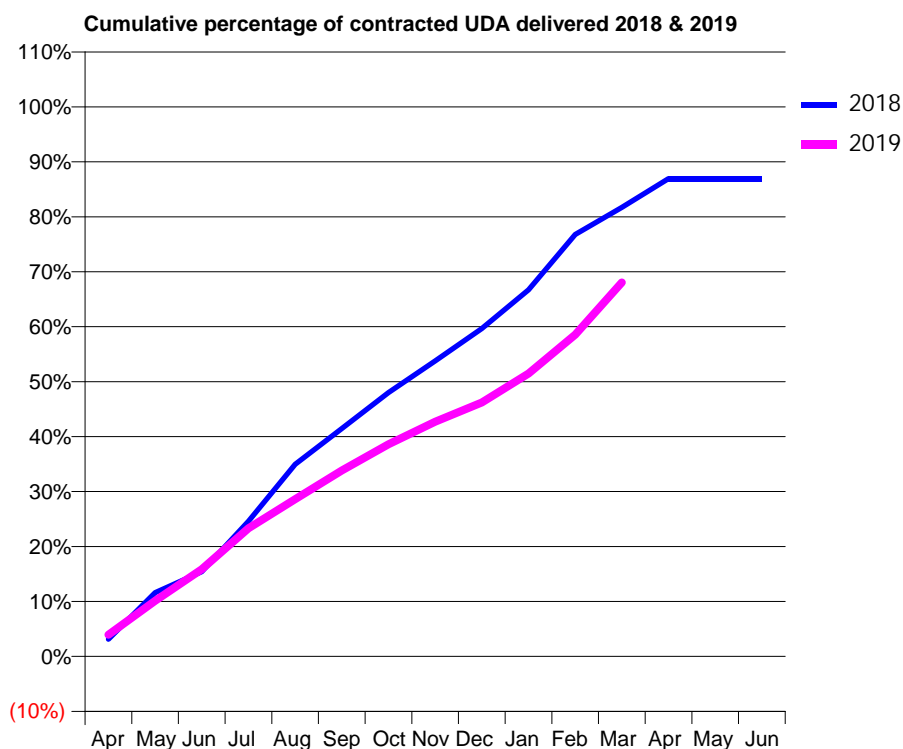
|   |            |
|---|------------|
| 18/19 Contracted general activity (UDA)     | 1,450      |
| Carry forward general activity (UDA)        | 0          |
| 18/19 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £34,766.02 |

### ACCESS\*

| Patients seen in 24 months       | Total         | Change since previous quarter |
|----------------------------------|---------------|-------------------------------|
| Quarter ending March 2018        | 600           |                               |
| Quarter ending June 2018         | 589           | ↓                             |
| Quarter ending September 2018    | 565           | ↓                             |
| Quarter ending December 2018     | 544           | ↓                             |
| Quarter ending March 2019        | 542           | →                             |
| <b>Variance since March 2018</b> | <b>(9.7%)</b> | <b>↓</b>                      |



### ACTIVITY



| Month     | 2018  | 2019 |
|-----------|-------|------|
| April     | 45    | 57   |
| May       | 168   | 147  |
| June      | 224   | 230  |
| July      | 357   | 338  |
| August    | 507   | 415  |
| September | 601   | 490  |
| October   | 696   | 560  |
| November  | 779   | 620  |
| December  | 865   | 670  |
| January   | 967   | 747  |
| February  | 1,113 | 849  |
| March     | 1,184 | 987  |
| April     | 1,261 |      |
| May       | 1,261 |      |
| June      | 1,261 |      |

### QUALITY

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 668         | 6.4%     | 9.7%  | 11.3%  | 11.8%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 15       | 114         | 13.2%    | 14.0% | 15.4%  | 15.7%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 467      | 668         | 69.9%    | 61.7% | 61.3%  | 58.9%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 72       | 114         | 63.2%    | 52.7% | 52.1%  | 50.8%   |
| % of FP17s for Band 1 Urgent Courses  | 39       | 725         | 5.4%     | 9.8%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 725         | 0.0%     | 0.6%  | 0.6%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 725         | 0.1%     | 0.9%  | 0.8%   | 0.9%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.2% | 92.4%  | 92.5%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 85.9% | 86.3%  | 87.0%   |

\* This is based on patients treated on this contract for their most recent course of treatment. Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100