

Serious Shortage Protocol (SSP) for haloperidol (Serenace®) 500 microgram (mcg) capsules – corresponding guidance on endorsement, prescription charges, remuneration and reimbursement plus Q&A.

SSP for haloperidol (Serenace®) 500 microgram (mcg) capsules

1) Endorsement

The contractor must endorse the prescription form, EPS token or Electronic Reimbursement Endorsement Message (EREM) as per Clause 9, Part II of the Drug Tariff. If the contractor will choose to endorse the EPS token instead of the EREM, then they will need to indicate on the EREM either “ND” or “Not dispensed” and then proceed with the endorsement on the EPS token. Please see below the required endorsements for this SSP.

<i>Example</i>	<i>Endorsement</i>
Example: Prescription for haloperidol (or Serenace®) 500 microgram (mcg) capsules x 30 Pharmacy contractor supplied haloperidol 500 microgram (mcg) tablets x 30	NCSO

2) Prescription charges

Only one prescription charge will be applicable for patients who are not exempt from prescription charges.

3) Remuneration

Supply in accordance with the SSP will result in the following fees being paid to the contractor:

- One Single Activity Fee (£1.27)
- One SSP fee (£5.35)

4) Reimbursement

The supplied product in accordance with this SSP will be reimbursed as if it was dispensed against a prescription, i.e. in this instance contractors will be reimbursed the Part VIIIA reimbursement price for the haloperidol 500 microgram (mcg) tablets. In addition, the reimbursement price will include an amount for VAT payment.

Q&A

Will the SSPs apply to cross-border prescriptions?

Yes. Patients from Scotland, Wales or Northern Ireland who present their prescriptions for haloperidol (Serenace®) 500 microgram (mcg) capsules in England are eligible to receive an alternative supply under the terms of the SSP (only where pharmacists consider it appropriate to do so using their professional judgement).

Does the SSP apply in Scotland, Northern Ireland and Wales?

The SSP applies in England and Wales. It does NOT apply in Scotland and Northern Ireland.

Does the SSPs apply to private prescriptions?

Yes. The scope of an SSP applies to valid prescriptions that meets the requirements of the Human Medicine Regulations (2012), so it would cover both NHS and private prescriptions.

Will prescription charges apply under an SSP?

Yes, patients who are not exempt from prescription charges would continue to pay for this as usual. The only circumstance in which patients would not have to pay for a prescription charge is where an SSP requires a lower quantity to be supplied. Please note that the SSP for haloperidol (Serenace®) 500 microgram (mcg) capsules does not allow for a lower quantity to be supplied, so patients will continue to pay prescription charges (unless they are already exempt). For more information please see the above guidance.

Can pharmacists use their professional judgement to supply an alternative haloperidol product to patients that is not listed in the SSP e.g. dispersible tablets/ unlicensed/ special products?

Pharmacists are not able to deviate on what to supply to patients, they can only supply as outlined in the SSP for haloperidol (Serenace®) 500 microgram (mcg) capsules. However, if pharmacists think that an alternative product not listed in the SSP would be suitable for the patient, such as haloperidol liquid because the patient has trouble swallowing tablets, they should either contact the prescriber to discuss this (with the patient's consent) or direct the patient back to the prescriber.

Does the SSP allow me to supply a generic even when the brand is prescribed?

Yes, the SSP allows the pharmacist to supply generic haloperidol tablets, where the prescription is for either branded or generic haloperidol capsules