

# Meet Mo – Electronic Repeat Dispensing Script

- Title: **Electronic Repeat Dispensing**
- Scene 1: **Meet Mo.**  
**Mo is just like the rest of us**  
**...getting a little older**  
**trying to do a bit of exercise**  
**eat well (some of the time!)**  
**and generally getting on with life**  
*Mo is out shopping, perhaps then eating dinner (spaghetti?) with Mister Soft in a restaurant (timing with 'eat well').*
- Scene 2: **Like many of us, Mo takes a number of medicines, and has to order them regularly**  
*Mo leaves the restaurant, and drives by on scooter to the GP surgery*
- Scene 3: **Mo picks up a prescription from the surgery...**  
*Mo entering the surgery, in a queue looking at watch*
- Scene 4: **...then collects the medicines from the pharmacy....**  
*Mo drives by on scooter to pharmacy and medicines jump on the back*
- Scene 5: **And each month, has to remember to do it all over again!**  
*Mo driving back and forth on the scooter – speeded up back and forth to comic effect. Changing of the seasons, bad and good weather. Perhaps also include Christmas to show/demonstrate winter pressure. Perhaps we can use the spinning clock and night and day again to indicate the passage of time*
- Scene 6: **Mo has to keep an eye on each medicine and make sure they don't run out.**  
*Mo at home now opens bedside table and different sets of medicine quantities are rising and falling at different rates, to the same speeded up rhythm as in the scooter scene above.*
- Scene 7: **It can be hard to keep on top of it all**  
*Mo scratching head whilst cat and goldfish look bemused also. Alongside Mo is a continually rising and falling quantity of medicines.*
- Scene 8: **And not just for Mo!**  
*Split screen, stressed GP with growing pile of prescriptions on the out-tray of desk, stressed pharmacist with growing number of prescriptions on counter and lots of unruly medicines jumping around*

- Scene 9: **One day, Mo sees a poster for an NHS service called Electronic Repeat Dispensing and wonders if this will help.**  
*Mo sees poster in pharmacy window, a thought bubble rises over Mo's head, showing a fear of using electronic devices*
- Scene 10: **The pharmacist says that Mo would be suitable. Mo is reassured that this is a straightforward process between the doctor and pharmacy.**  
*Mo speaks to pharmacist, who nods enthusiastically. Mo's thought bubble of laptops and mobiles pop, and Mo is much happier.*
- Scene 11: **At Mo's annual medicines review, the doctor says that all Mo's medicines are staying the same**  
*Mo at doctors, medicines on desk standing to attention, very still.*
- Scene 12: **That means Mo's doctor is able to agree up to one year's worth of prescriptions, all in one go**  
*Doctor behind computer, presses a button on the keyboard and some form of notification or send graphic appears on the screen*
- Scene 13: **So each month, Mo's pharmacy is able to prepare the medicines in advance without the hassle**  
*Pharmacist preparing medicines, big red cross appears over the picture of a green paper prescription*
- Scene 14: **All Mo has to do is telephone the pharmacy the day before picking up the medicines**  
*Mo talking to pharmacist on the telephone*
- Scene 15: **Each time Mo collects the medicines, the pharmacist will carry out a check to make sure that it's still safe to supply them, and Mo can still ask the pharmacist any questions.**  
*Mo talking to pharmacist over the counter*
- Scene 16: **This new arrangement puts Mo in charge of when medicines are collected. This is great for holiday time.**  
*Mo in swimming costume with beach towel – rubber ring around waist. Christmas scene with Mo in the kitchen preparing the turkey (pinny on) with the medicines in a bag at the side*
- Scene 17: **Allowing everyone to feel just that little bit more organised!**  
*Split screen, Mo packing holiday suitcase/cat with sunshades, GP with an empty in/out-tray catching up on paperwork, pharmacist calmly putting out medication*
- End title: **If you take regular, repeat medication that doesn't change frequently, you may be eligible for the NHS electronic repeat dispensing service.**

**Ask your pharmacist or GP today.**

**Making medicines easier for you, your GP, and your  
pharmacist**

*NHS England and Wessex Local Professional Network logos*