



Llywodraeth Cymru  
Welsh Government



Iechyd Cyhoeddus  
Cymru  
Public Health  
Wales



Addysg a Gwella Iechyd  
Cymru (AaGIC)  
Health Education and  
Improvement Wales (HEIW)



Cyfadrann Cymru Gyfan ar gyfer  
Gweithwyr Proffesiynol Gofal Deinyddol  
All-Wales Faculty for  
Dental Care Professionals

## Restoration of Dental Services (NHS) In Wales September 2020

### Current situation

Latest information on the COVID-19 de-escalation and progress through the Amber phase of recover in dentistry can be found here: <https://awfdcp.ac.uk/covid-19> Practices are asked to read this and circulate to all team members.

We are using this 'reset of service' time to step up a preventive approach to primary dental care in Wales, and widen access wherever possible, to reduce inequalities in access and uptake of NHS dentistry; particularly for those who need it most. This restoration period is offering a contracting environment that allows practices to focus on individual needs and support patients to maintain and improve their oral health.

### Latest update

- An updated and amended ACORN risk and needs assessment has been developed and shared across Wales, with online training available from HEIW. With the majority of practices in Wales now submitting data via the FP17W.
- Prevention plans and expectation posters have been sent to all practices in Wales. Plans are underway for the production of an electronic version which can be shared easily via text or email. Electronic and Welsh versions can be found here : <http://www.primarycareone.wales.nhs.uk/acorn-and-expectations>.
- Attend Anywhere** - If you would like to express your interest in using the NHS Wales Video Consulting Service please submit your expression of interest including your practice name, address and Health board to [GDP@wales.nhs.uk](mailto:GDP@wales.nhs.uk)
- Dental Practice Advisors in all Health Boards are invited to recovery meetings and are able to provide additional support.
- Two pathways are currently in development by a North Wales and South Wales Associate Innovator group, a Periodontal and Caries pathway. The patient pathways will highlight what would be expected from NHS dental teams over the course of a year for red, amber and green patients. Feedback and approval on pathways and approach will be sought from GDPs across Wales, through facilitated sessions arranged by HEIW during the project.
- Welsh Government and NWSSP will continue to assist with supply of FFP3 or FFP2 masks for NHS service delivery.

### Ongoing communication

Welsh Government will communicate information via Health Boards, All Wales Faculty for Dental Care Professionals, HEIW and PHW.

We ask that you regularly check your emails and the links provided to ensure you are up-to-date with current guidance and the ongoing evolving COVID19 situation

PHW also keep a contact list for practices to be sent updates and information, should you wish to be added to this list please email [Kate.Eyre@wales.nhs.uk](mailto:Kate.Eyre@wales.nhs.uk) with your name, the dental practice you work in and Health Board area.

NHS BSA have produced some guides to help practices understand the reporting requirements. This link [Guide to check ACORN data has been submitted](#) can help practices check their information has been submitted correctly. We would recommend all practices check this.

### Activities for NHS Dental practices in Wales

- Implication of local lockdowns on dental service delivery should be discussed between HBs and dental practices. Practices will need to review their practice risk assessment accordingly.
- Review the ACORN risk and needs assessment and guidance which can be found here: <http://www.primarycareone.wales.nhs.uk/acorn-and-expectations>
- Use the ACORN toolkit as directed and check your data from FP17w has been submitted.
- Share with your practice colleagues the HEIW training links below.
- Ensure your practice is up-to-date with the latest information by reviewing the links below regularly.

### Training, support & updates

HEIW has developed a fantastic suite of training to support practices during this period of uncertainty.

The offer of online CPD is continuing to expand, and an ongoing range of courses and provision can be found on the website: <https://www.maxcourse.co.uk/walesdent/guestCourseCalendar.asp>

ACORN – <https://ytydysgu.heiw.wales/go/qwlmhn>

De-escalation in Wales – <https://ytydysgu.heiw.wales/go/w687bf>

Getting Back to Practice in Wales – <https://ytydysgu.heiw.wales/go/m5fuly>

4-handed dentistry Team Tactics – <https://ytydysgu.heiw.wales/go/gld34q>

"Dam it!-It's Easy!" – <https://ytydysgu.heiw.wales/go/2elj81>

A new online module covering mental health during Covid-19 and the psychological needs of patients is available for all health professionals: <https://gpcpd.heiw.wales/non-clinical/mental-health-during-covid-19/>

We are collaborating with HEIW Pharmacy colleagues to deliver online Basic Life Support training to dental teams which will be complemented by socially distanced competency assessments in dental practices.

The All Wales Faculty of Dental Care Professionals will support communication from Welsh Government on the Recovery of Dental services in Wales <https://awfdcp.ac.uk/> You are encouraged to visit these sites regularly to check for updates.