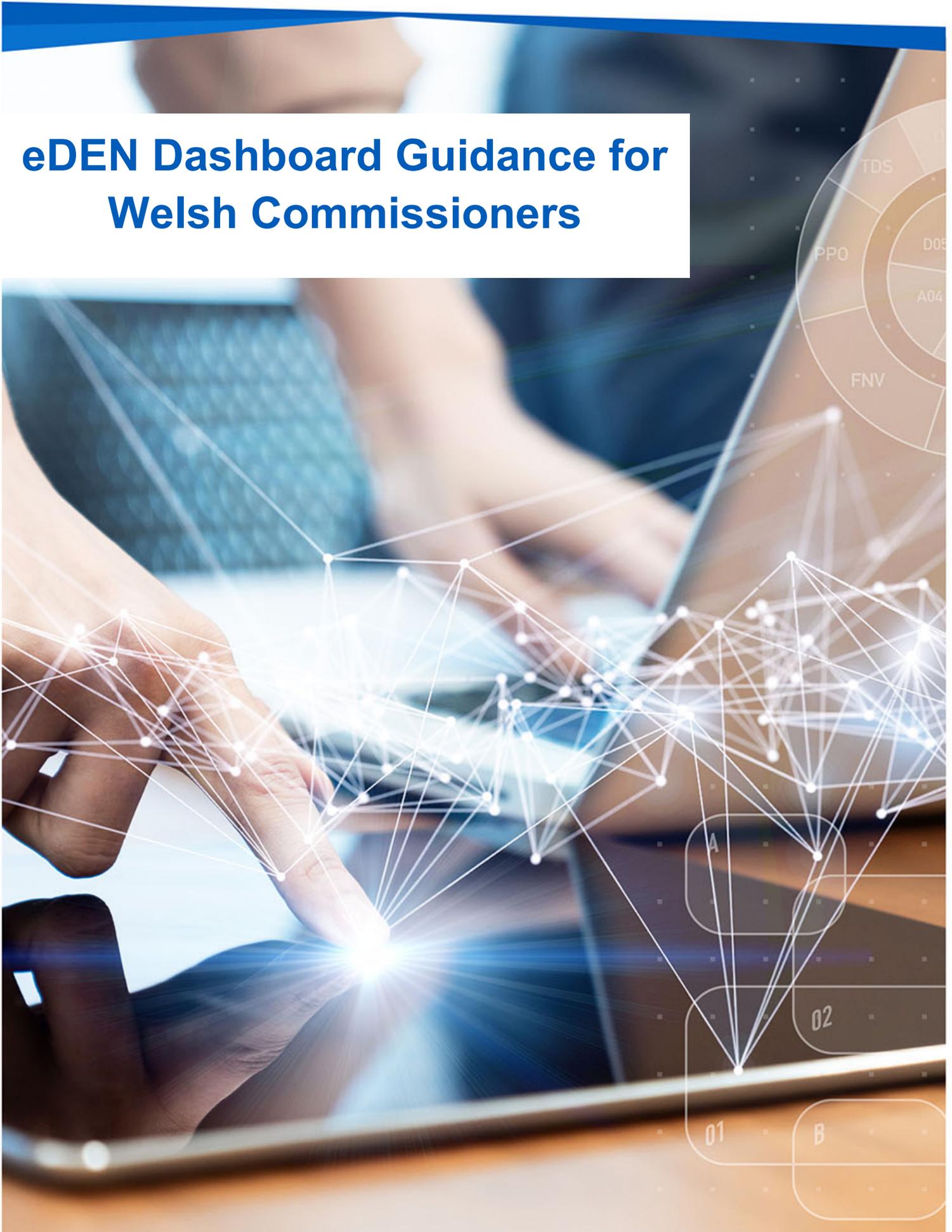


eDEN Dashboard Guidance for Welsh Commissioners



Interactive Contents

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About this document

Dashboard name:

NHS Wales Dentistry Dashboard

This document is designed to sit alongside the NHS Wales Dentistry Dashboard content to provide some context around the different types of analyses and information presented.

General Notes

Data extracted from FP17Ws scheduled each month of the reporting year in accordance with year-end methodology.

Each FP17W scheduled between April and June is allocated to a Reporting Year based on the treatment completion date.

Delivery is measured against contracted values and activity as entered on CoMPASS, for each Reporting year, by commissioners.

Current year to date is the latest reporting Time period and the comparators are previous full reporting years.

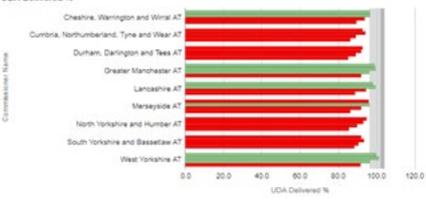
Dashboard Section – Commissioner Overview

Summary – General Services

Dental Services – General (Paid by the NHS BSA)

<p>% of UDA/UOA or COT Services Provided</p>	<p>Delivered measure expressed as a percentage of measure contracted. For example: (UDA Achieved - Carry Forward UDA) / Contracted UDA) x 100</p>	<p style="text-align: center;">89.5 % of UDA Services Provided</p>
<p>No. of General Contracts</p>	<p>The number of contracts paid by the NHSBSA with at least 1 UDA scheduled during the reporting period.</p>	<p style="text-align: center;">199 No. of General Contracts</p>
<p>Value of UDA Services</p>	<p>The total contracted value for general commissioned services for all contracts paid by the NHSBSA.</p>	<p style="text-align: center;">69M Value of UDA Services</p>

Commissioners within Wales

<p>Data for Commissioners within Wales</p>	<p>Bar Graph with UDA delivery percentage by Commissioner within the Wales</p>	<p>Data shows for commissioners within Region selected Last four years delivery</p> <p style="text-align: center;">England (North)</p> <p style="text-align: center;">UDA Delivered %</p>  <p style="text-align: center;">Print - Export</p>
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UDA Services - Delivery by Reporting Year

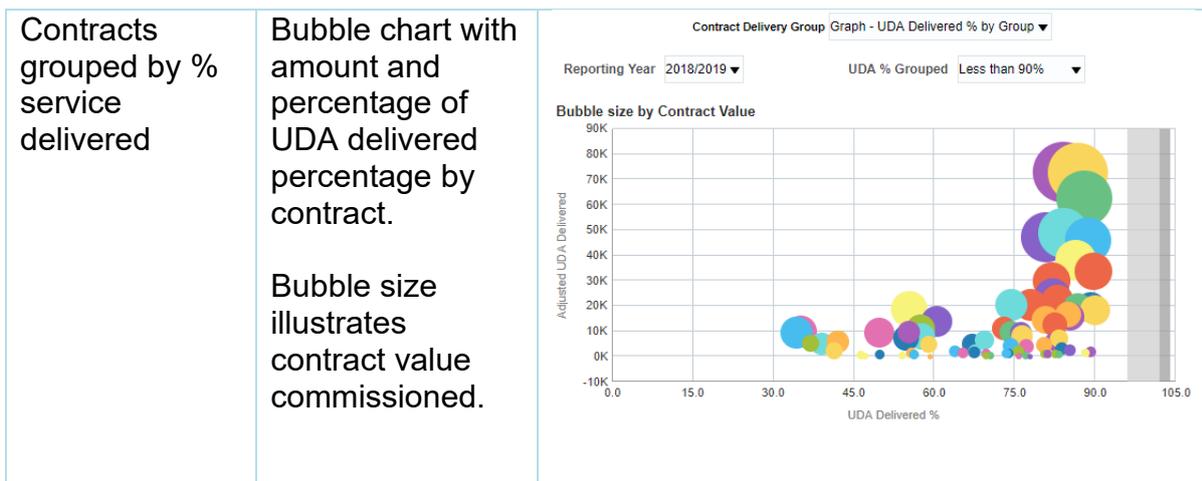
<p>UDA Services Delivered time series</p>	<p>Table illustrating annual UDA delivered expressed as a percentage of UDA contracted</p>	<table border="1"> <thead> <tr> <th>2015/2016</th> <th>2016/2017</th> <th>2017/2018</th> <th>2018/2019</th> </tr> </thead> <tbody> <tr> <td>UDA Delivered %</td> <td>UDA Delivered %</td> <td>UDA Delivered %</td> <td>UDA Delivered %</td> </tr> <tr> <td>96.2</td> <td>95.4</td> <td>93.6</td> <td>89.5</td> </tr> </tbody> </table>	2015/2016	2016/2017	2017/2018	2018/2019	UDA Delivered %	UDA Delivered %	UDA Delivered %	UDA Delivered %	96.2	95.4	93.6	89.5
2015/2016	2016/2017	2017/2018	2018/2019											
UDA Delivered %	UDA Delivered %	UDA Delivered %	UDA Delivered %											
96.2	95.4	93.6	89.5											

Contract UDA Service Delivery Comparison

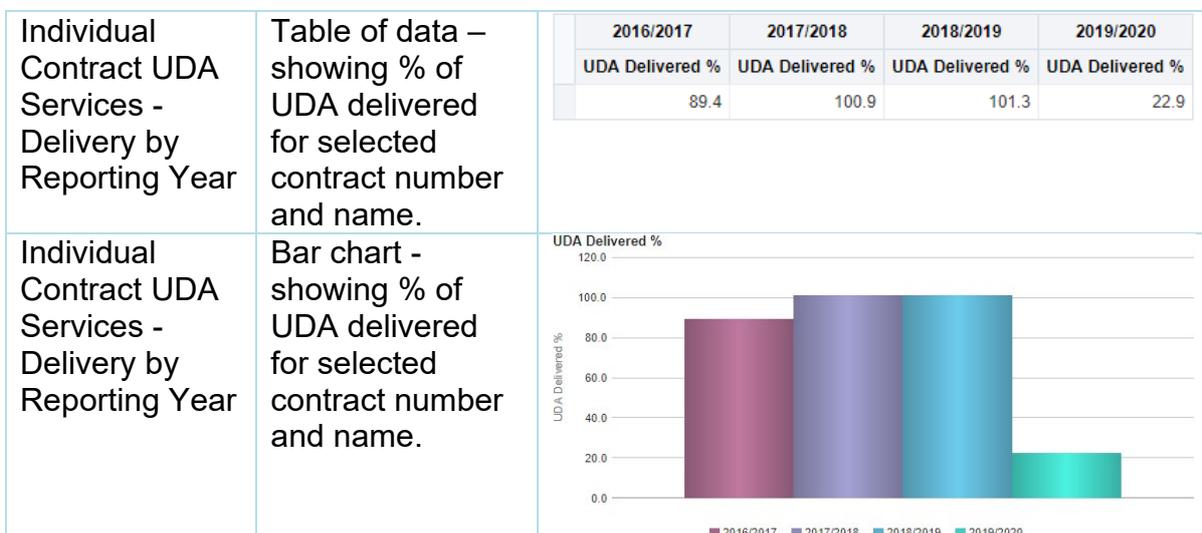
<p>Contract UDA Service Delivery Comparison (Paid by NSBSA)</p>	<p>Bubble chart with amount and percentage of UDA delivered percentage by contract.</p> <p>Bubble size illustrates contract value commissioned.</p>	
<p>Contract UDA Service Delivery Comparison (Paid by NSBSA)</p>	<p>Bar Chart – showing UDA delivery for all contracts under a selected commissioner.</p>	

Contracts grouped by % service delivered

<p>Contracts grouped by % service delivered</p>	<p>Graphic of Number of contracts grouped by percentage of UDA delivered.</p>	
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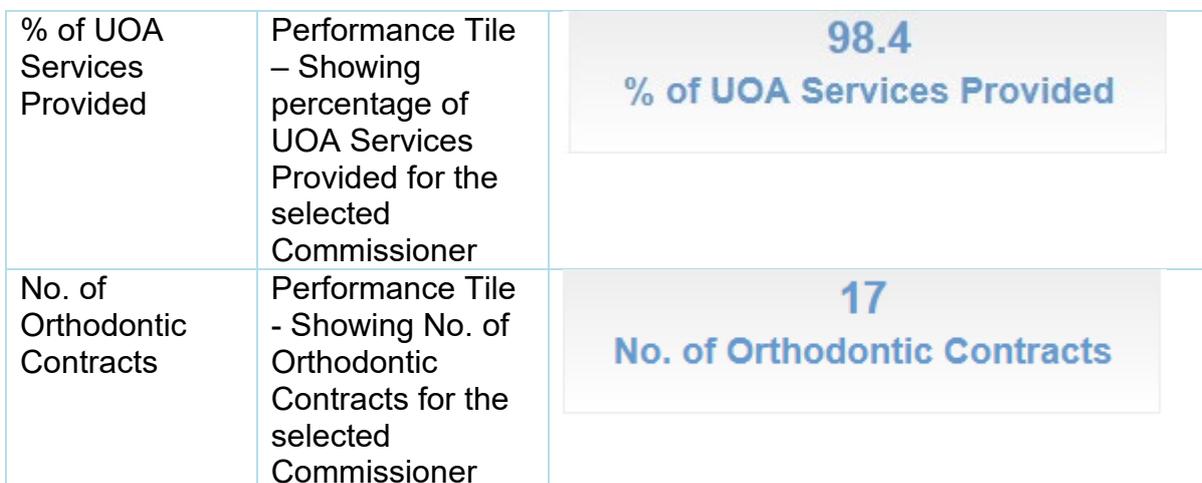


Individual Contract UDA Services - Delivery by Reporting Year



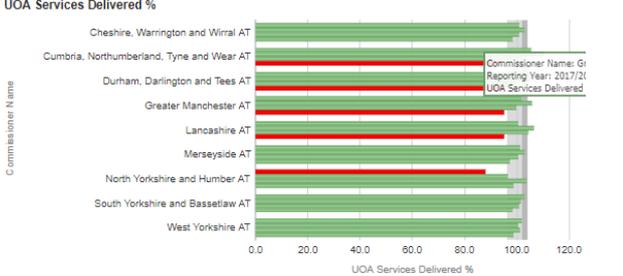
Summary – Orthodontic Services

Dental Services – General (Paid by the NHS BSA)



Value of UOA Services	Performance Tile - Showing Value of UOA Services for the selected Commissioner	
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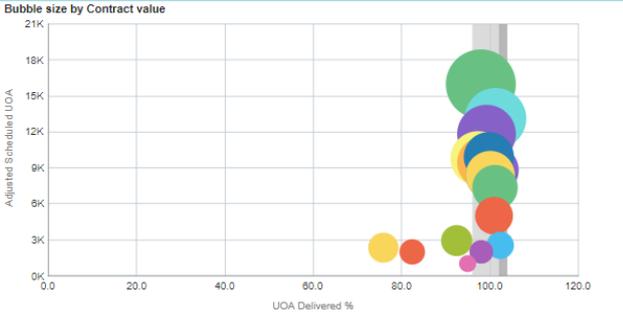
Commissioners within Wales

UOA Services Delivered %	Horizontal Bar chart – showing all commissioners in Wales, green bars represent commissioner achieving the threshold for the retrospective time period, red indicates they fall under the threshold	
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UOA Services - Delivery by Reporting Year

UOA Services – Delivery by Reporting Year	Table of data – showing % of UOA delivered for the selected Commissioner for the latest 4 years	<table border="1"> <thead> <tr> <th></th> <th>2015/2016</th> <th>2016/2017</th> <th>2017/2018</th> <th>2018/2019</th> </tr> </thead> <tbody> <tr> <td>UOA Delivered %</td> <td>100.6</td> <td>100.5</td> <td>100.9</td> <td>98.4</td> </tr> </tbody> </table>		2015/2016	2016/2017	2017/2018	2018/2019	UOA Delivered %	100.6	100.5	100.9	98.4
	2015/2016	2016/2017	2017/2018	2018/2019								
UOA Delivered %	100.6	100.5	100.9	98.4								

Contract UOA Service Delivery Comparison

Contracts UOA Services Delivery Comparison (Paid by NHSBSA) 2018/2019	Bubble chart – showing bubble for each contract under the selected commissioner, higher up the chart the more 'Adjusted Scheduled UOA' provided, further to the right higher % of UOA Delivered, bubble sized by the UOA Financial Value i.e. bigger the bubble bigger the value	
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<p>Contracts UOA Services Delivery Comparison (Paid by NHSBSA) 2018/2019</p>	<p>Horizontal bar chart – showing all contracts under the selected commissioner, green bars represent commissioner achieving the threshold for the retrospective time period, red indicates they fall under the threshold.</p>	
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Contracts grouped by % service delivered

<p>Contracts grouped (Paid by NHSBSA) by % services delivered</p>	<p>Vertical bar chart – showing the number of contracts grouped by % of UOA delivered for each of the latest 4 financial years.</p>	
<p>Contracts grouped (Paid by NHSBSA) by % services delivered</p>	<p>Bubble chart - showing bubble for each contract in the selected grouping and time period, higher up the chart the more 'Adjusted Scheduled UOA' provided, further to the right higher % of UOA Delivered, bubble sized by the UOA Financial Value i.e. bigger the bubble bigger the value</p>	

Individual Contract UOA Services - Delivery by Reporting Year

<p>Individual Contract UOA Services – Delivery by reporting year</p>	<p>Table of data - showing % of UOA delivered for the selected contract for the latest 4 years</p>	<table border="1"> <thead> <tr> <th>2015/2016</th> <th>2016/2017</th> <th>2017/2018</th> <th>2018/2019</th> </tr> </thead> <tbody> <tr> <td>UOA Delivered %</td> <td>UOA Delivered %</td> <td>UOA Delivered %</td> <td>UOA Delivered %</td> </tr> <tr> <td>100.6</td> <td>100.0</td> <td>100.1</td> <td>100.0</td> </tr> </tbody> </table>	2015/2016	2016/2017	2017/2018	2018/2019	UOA Delivered %	UOA Delivered %	UOA Delivered %	UOA Delivered %	100.6	100.0	100.1	100.0
2015/2016	2016/2017	2017/2018	2018/2019											
UOA Delivered %	UOA Delivered %	UOA Delivered %	UOA Delivered %											
100.6	100.0	100.1	100.0											
<p>Individual Contract UOA Services – Delivery by reporting year</p>	<p>Bar chart - showing % of UOA delivered for the selected contract for the latest 4 years</p>	<p>The bar chart displays the percentage of UOA delivered for each reporting year. The y-axis is labeled 'UOA Delivered %' and ranges from 0.0 to 120.0 in increments of 20.0. The x-axis lists the reporting years: 2015/2016, 2016/2017, 2017/2018, and 2018/2019. The bars are colored as follows: 2015/2016 (maroon), 2016/2017 (purple), 2017/2018 (blue), and 2018/2019 (teal). All bars reach the 100.0% mark on the y-axis, with the 2015/2016 bar extending slightly above it to 100.6%.</p> <table border="1"> <thead> <tr> <th>Reporting Year</th> <th>UOA Delivered %</th> </tr> </thead> <tbody> <tr> <td>2015/2016</td> <td>100.6</td> </tr> <tr> <td>2016/2017</td> <td>100.0</td> </tr> <tr> <td>2017/2018</td> <td>100.1</td> </tr> <tr> <td>2018/2019</td> <td>100.0</td> </tr> </tbody> </table>	Reporting Year	UOA Delivered %	2015/2016	100.6	2016/2017	100.0	2017/2018	100.1	2018/2019	100.0		
Reporting Year	UOA Delivered %													
2015/2016	100.6													
2016/2017	100.0													
2017/2018	100.1													
2018/2019	100.0													

Dashboard Section – Contract Overview

Contract Profile

Note: Re-attendance data Includes all FP17Ws in the reporting period, regardless of treatment dates, also urgent, orthodontic & foundation dentist FP17Ws.

Re-attendance intervals are the number of days between the date of acceptance and the most recent date of completion from the two most recent FP17Ws scheduled in the same or a previous schedule month for FP17Ws for the same patient identity (surname, initial, gender and date of birth) with a previous course of treatment for that patient identity at the same contract . Expressed as a percentage of total FP17Ws by Adult/Child and by Patient charge status (Child/Exempt Adult/Non-Exempt Adult) with National comparators.

Contract Information

Details of contract - Contract details as entered by commissioners on CoMPASS

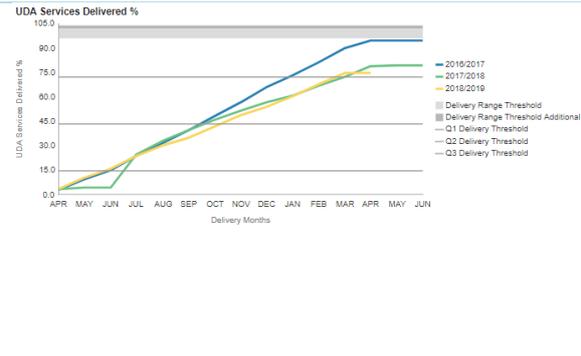
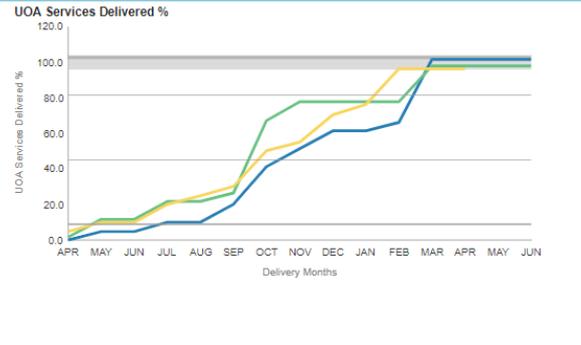
Contract Information:								
Provider Name	Provider Number	Provider Start	Provider End date	Contract Type	Contract Start Date	Contract End Date	Contract Paid by NHS BSA	Prototype Contract
Asquith House Dental Practice Partnership		Apr 2017		GDS	Apr 2006		Y	
Print - Export								

Services Delivered in Year

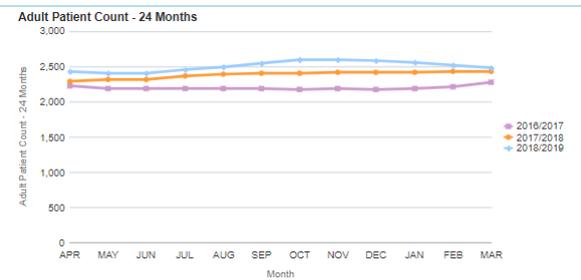
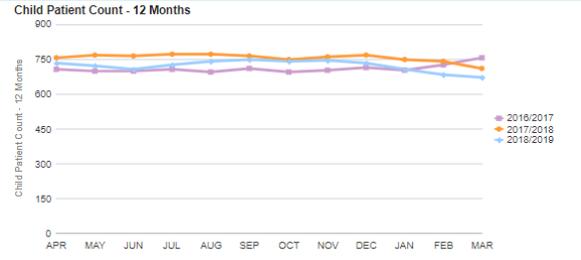
% Annual UDA Services Delivered	Performance Tile – Showing percentage of annual UDA services delivered for the selected time period and contract.	96.7 % Annual UDA Services Delivered
% Annual UOA Services Delivered	Performance Tile – Showing percentage of annual UOA services delivered for the selected time period and contract.	96.7 % Annual UOA Services Delivered

<p>% Annual COT Services Delivered</p>	<p>Performance Tile – Showing percentage of annual COT services delivered for the selected time period and contract.</p>	
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Delivery of UDA and UOA Contracted

<p>Delivery of UDA and UOA Services Contracted – UDA Services Delivered %</p>	<p>Line chart – showing line for % of UDA services delivered for each financial year, grey bar represents delivery threshold, grey lines represent quarterly thresholds</p>	
<p>Delivery of UDA and UOA Services Contracted – UOA Services Delivered %</p>	<p>Line chart – showing line for % of UOA services delivered for each financial year, grey bar represents delivery threshold, grey lines represent quarterly thresholds</p>	

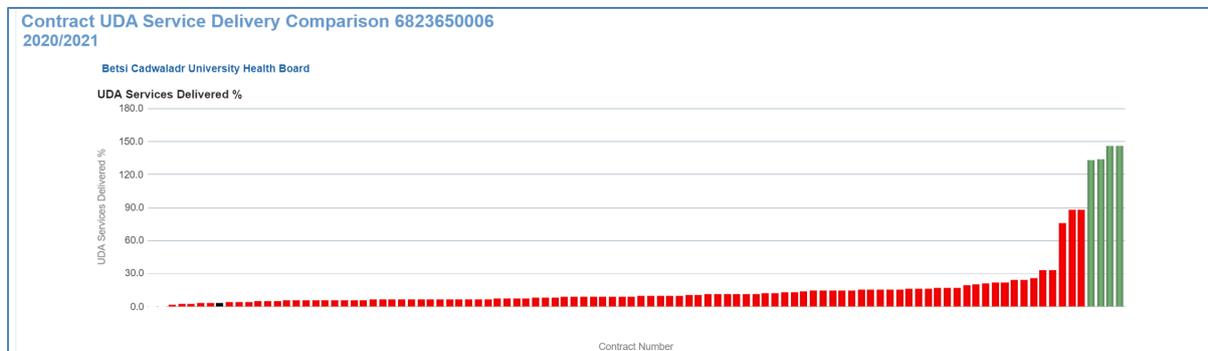
Patient Access

<p>Patient Access – Adult Patient Count – 24 Months</p>	<p>Line chart - snapshot at end of each month with a count of unique adults patients over previous 24 months for last 3 years.</p>	
<p>Patient Access – Child Patient Count – 12 Months</p>	<p>Line chart - snapshot at end of each month with a count of unique child patients over previous 12 months for last 3 years.</p>	

Activity Summary

Contract UDA Service Delivery Comparison

Bar chart comparing all contracts UDA delivery for selected commissioner



Dental Services - General

Dental Services - General

Table of data – showing Reporting Year Contract Number, UDA financial value, UDA services Contracted, UDA carry forwards, UDA provided to date, Balance of UDA, % of UDA Services Provided.

Contract Number	Reporting Year	UDA Financial Value	UDA Services Contracted	UDA Carry Forward	UDA Provided to date	Balance of UDA	% of UDA Services Provided
0000000000	2015/2016	£359,171.88	12,522	278	12,443.4	-357	97.2 ✓
	2016/2017	£361,686.08	12,522	357	12,836.2	-43	99.7 ✓
	2017/2018	£365,809.30	12,522	43	12,119.2	-446	96.4 ✓
	2018/2019	£371,954.90	12,522	445	10,911.6	-2,055	83.6

Dental Services - Orthodontic

Dental Services - Orthodontic

Table of data - showing Reporting Year Contract Number, UOA financial value, UOA services Contracted, UOA carry forwards, UOA provided to date, Balance of UOA, % of UOA Services Provided.

Contract Number	Reporting Year	UOA Financial Value	UOA Services Contracted	UOA Carry Forward	UOA Provided to date	Balance of UOA	% of UOA Services Provided
0000000000	2015/2016	£0.00	0	0	0.0	0	
	2016/2017	£0.00	0	0	0.0	0	
	2017/2018	£0.00	0	0	0.0	0	
	2018/2019	£0.00	0	0	0.0	0	

Dental Services - Courses of Treatment

Dental Services - Courses of Treatment	Table of data - showing Reporting Year Contract Number, COT financial value, COT services Contracted, COT carry forwards, COT provided to date, Balance of COT, % of COT Services Provided.	Contract Number	Reporting Year	COT Financial Value	COT Services Contracted	COT Carry Forward	COT Provided to date	% of COT Services Provided
		000000000	2015/2016	£0.00	0	0	0	0.0
			2016/2017	£0.00	0	0	0	0.0
			2017/2018	£0.00	0	0	0	0.0
			2018/2019	£0.00	0	0	0	0.0

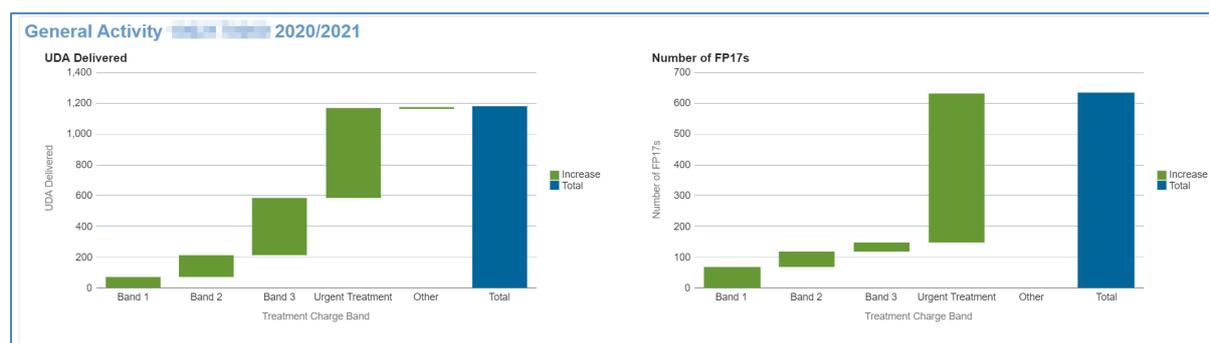
Dental Services - Other

Dental Services - Other	Table of data – showing Contract Number, Reporting Year, Other Financial Value, Other Services Contracted	Contract Number	Reporting Year	Other Financial Value	Other Services Contracted
		0000000000	2015/2016	£0.00	0
			2016/2017	£0.00	0
			2017/2018	£0.00	0
			2018/2019	£0.00	0

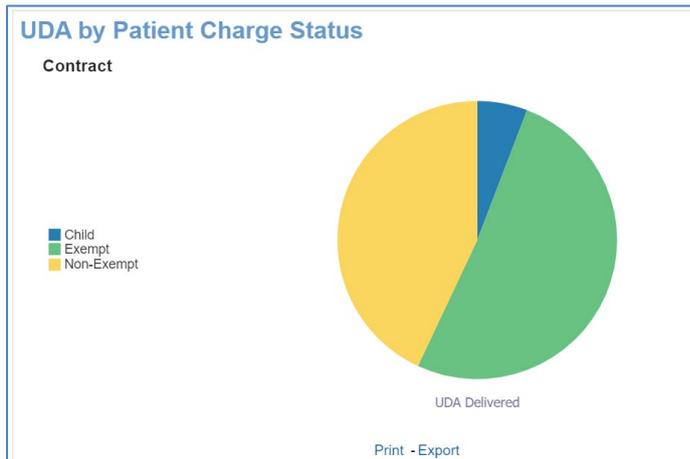
Activity Analysis

General Activity

Waterfall charts – showing UDA delivered and number of FP17Ws for the selected contractor and time period. Green bars show each Treatment Charge Band.

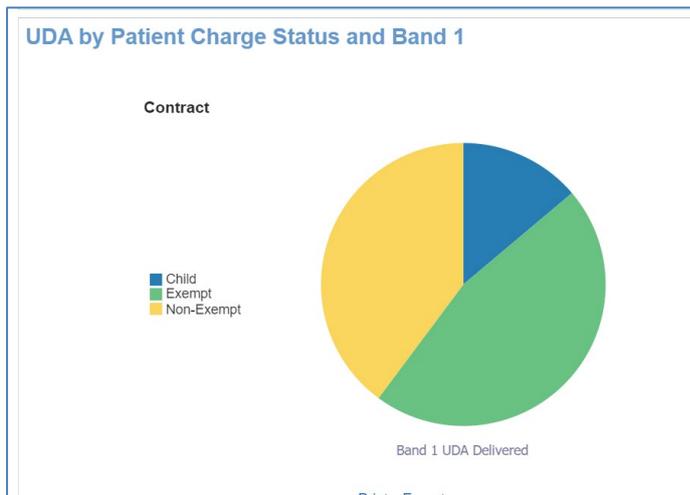


UDA by Patient Charge Status



UDA by Patient Charge Status – Pie charts showing breakdown of patient charge status for the selected charge band, time period and contract number. The table shows the corresponding Contract, Commissioner and Country percentages

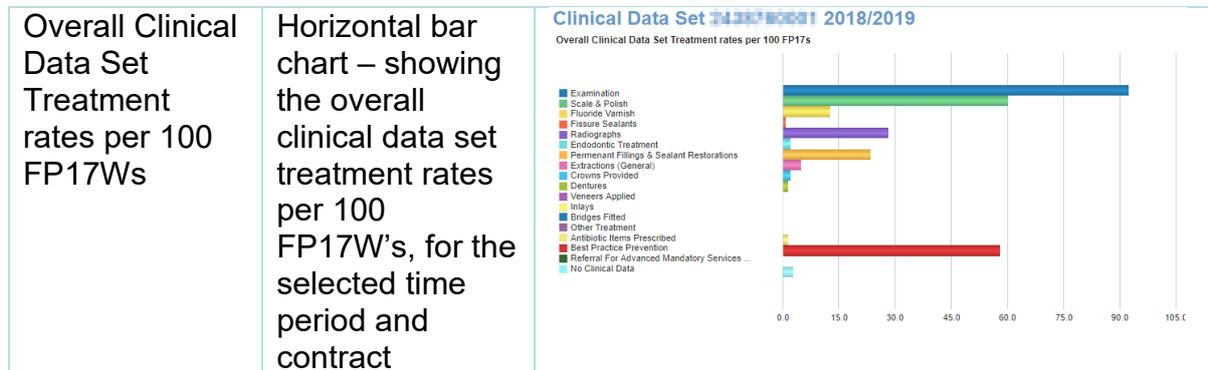
UDA by Patient Charge Status and Band



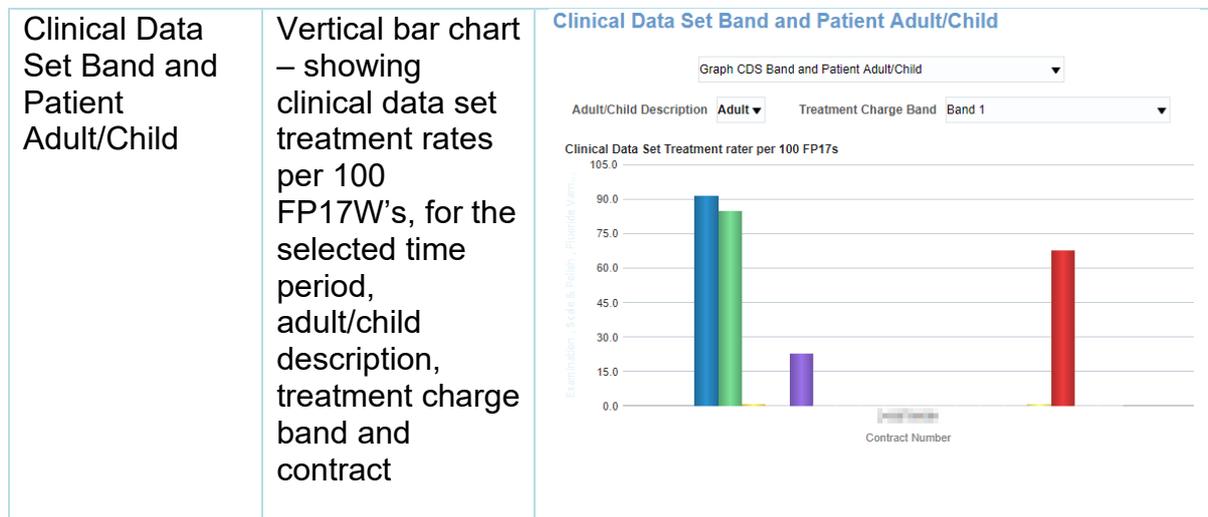
UDA by Patient Charge Status and Band – Pie charts showing breakdown of patient charge status for the selected charge band, time period and contract number. The table shows the corresponding Contract, Commissioner and Country percentages

Clinical Data Set

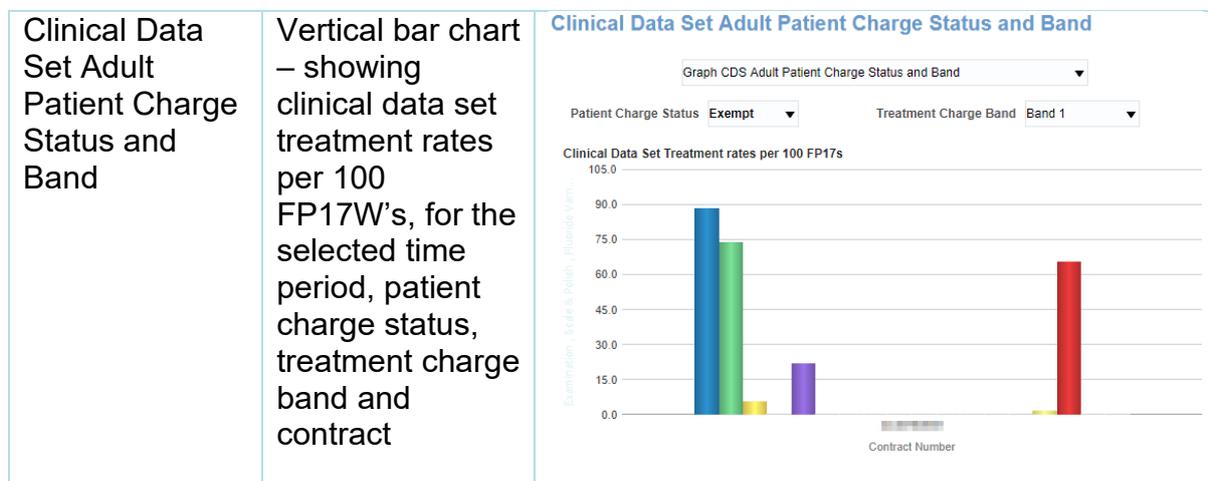
Overall Clinical Data Set Treatment rates



Clinical Data Set Band and Patient Adult/Child



Clinical Data Set Adult Patient Charge Status and Band



CDS Rates per 100 FP17Ws over time

<p>Clinical Data Set Rates per 100 FP17Ws over time</p>	<p>Line chart – showing CDS Rates per 100 FP17Ws over time for the latest 15 months by month. Three views to choose from: Scale and Polish, Radio Graph or Fluoride Varnish rates.</p>	
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Orthodontic Data

Orthodontic FP17Ws in selected year

<p>Orthodontic FP17Ws</p>	<p>Waterfall chart – showing number of FP17Ws for the selected contractor and time period. Green bars represent assessment type blue bar shows the total.</p>									
<p>Orthodontic FP17Ws</p>	<p>Table of data – showing Assessment FP17Ws, % of all assessments that were assess and fit appliance (case starts), % of all assessments that were assess and review, % of all assessments that were assess and refuse.</p>	<table border="1"> <thead> <tr> <th>Assessment FP17s</th> <th>% of all assessments that were assess and fit appliance (case starts)</th> <th>% of all assessments that were assess and review</th> <th>% of all assessments that were assess and refuse</th> </tr> </thead> <tbody> <tr> <td>870</td> <td>87.5</td> <td>10.9</td> <td>1.6</td> </tr> </tbody> </table>	Assessment FP17s	% of all assessments that were assess and fit appliance (case starts)	% of all assessments that were assess and review	% of all assessments that were assess and refuse	870	87.5	10.9	1.6
Assessment FP17s	% of all assessments that were assess and fit appliance (case starts)	% of all assessments that were assess and review	% of all assessments that were assess and refuse							
870	87.5	10.9	1.6							
<p>Concluded treatment FP17Ws</p>	<p>Bar chart showing the number of concluded treatment FP17Ws, green bars represent the concluded</p>									

	treatment categories, blue bar shows total.											
Concluded treatment FP17Ws	Table of data – showing: Concluded treatment FP17Ws, Completed treatment FP17Ws, % concluded treatment where treatment was completed, Concluded courses abandoned or discontinued, % concluded treatment where treatment was completed	<table border="1"> <thead> <tr> <th>Concluded Treatment FP17s</th> <th>Completed Treatment FP17s</th> <th>% concluded treatment where treatment was completed</th> <th>Concluded courses abandoned or discontinued</th> <th>% concluded courses where treatment was abandoned or discontinued</th> </tr> </thead> <tbody> <tr> <td>758</td> <td>721</td> <td>95.1</td> <td>37</td> <td>4.9</td> </tr> </tbody> </table>	Concluded Treatment FP17s	Completed Treatment FP17s	% concluded treatment where treatment was completed	Concluded courses abandoned or discontinued	% concluded courses where treatment was abandoned or discontinued	758	721	95.1	37	4.9
Concluded Treatment FP17s	Completed Treatment FP17s	% concluded treatment where treatment was completed	Concluded courses abandoned or discontinued	% concluded courses where treatment was abandoned or discontinued								
758	721	95.1	37	4.9								
Concluded treatment FP17Ws	Table of data – showing Forms With Orthodontic Regulation 11 Replacement Appliance, Forms With Repair to Appliance Fitted By Another Dentist	<table border="1"> <thead> <tr> <th>Forms With Orthodontic Regulation 11 Replacement Appliance</th> <th>Forms With Repair to Appliance Fitted By Another Dentist</th> </tr> </thead> <tbody> <tr> <td>74</td> <td>0</td> </tr> </tbody> </table>	Forms With Orthodontic Regulation 11 Replacement Appliance	Forms With Repair to Appliance Fitted By Another Dentist	74	0						
Forms With Orthodontic Regulation 11 Replacement Appliance	Forms With Repair to Appliance Fitted By Another Dentist											
74	0											

Patient Access

During the last 12 or 24 months. Patients have been identified by using surname, first initial, gender and date of birth. No other identifiers have been used. This is a pragmatic compromise between undercounting patients with common identifiers and over-counting where there are slight differences in recorded details.

Each unique patient ID is counted against the dentist contract against which the most recent claim was recorded in the 12 or 24 month period, with the following exceptions. If the most recent claim is for urgent treatment, orthodontic treatment, free treatment or treatment on referral the ID remains with the previous contract, if there is one within the 12 or 24 month period. If the claim for the previous contract occurred before the 12 or 24 month period the ID is allocated to the most recent contract.

Patient Access	Table – Showing 12 month and 24 month patient counts by	Snapshot Month	Adult Patient Count - 24 Months	Child Patient Count - 12 Months
		March 2017	3,097	657
		March 2018	2,872	570
		March 2019	2,651	559

	<p>adult/child. For the selected contract.</p>									
<p>Patient Access</p>	<p>Vertical bar chart – Showing 24 month adult patient count up to the time period indicated.</p>	<p>Adult Patient Count - 24 Months</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Adult Patient Count - 24 Months</th> </tr> </thead> <tbody> <tr> <td>March 2017</td> <td>3,100</td> </tr> <tr> <td>March 2018</td> <td>2,800</td> </tr> <tr> <td>March 2019</td> <td>2,600</td> </tr> </tbody> </table>	Month	Adult Patient Count - 24 Months	March 2017	3,100	March 2018	2,800	March 2019	2,600
Month	Adult Patient Count - 24 Months									
March 2017	3,100									
March 2018	2,800									
March 2019	2,600									
<p>Patient Access</p>	<p>Vertical bar chart – Showing 12 month child patient count up to the time period indicated.</p>	<p>Child Patient Count - 12 Months</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Child Patient Count - 12 Months</th> </tr> </thead> <tbody> <tr> <td>March 2017</td> <td>650</td> </tr> <tr> <td>March 2018</td> <td>550</td> </tr> <tr> <td>March 2019</td> <td>550</td> </tr> </tbody> </table>	Month	Child Patient Count - 12 Months	March 2017	650	March 2018	550	March 2019	550
Month	Child Patient Count - 12 Months									
March 2017	650									
March 2018	550									
March 2019	550									
<p>Patient Access - By Age</p>	<p>Vertical bar chart – Showing 24 month adult patient count up to the time period indicated for the selected patient age band.</p>	<p>Age 18</p> <p>Adult Patient Count - 24 months</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Adult Patient Count - 24 months (Age 18)</th> </tr> </thead> <tbody> <tr> <td>March 2017</td> <td>52</td> </tr> <tr> <td>March 2018</td> <td>55</td> </tr> <tr> <td>March 2019</td> <td>35</td> </tr> </tbody> </table>	Month	Adult Patient Count - 24 months (Age 18)	March 2017	52	March 2018	55	March 2019	35
Month	Adult Patient Count - 24 months (Age 18)									
March 2017	52									
March 2018	55									
March 2019	35									
<p>Patient Access - By Age</p>	<p>Vertical bar chart – Showing 12 month child patient count up to the time period indicated for the selected child age band.</p>	<p>Age 0</p> <p>Child Patient Count - 12 months</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Child Patient Count - 12 months (Age 0)</th> </tr> </thead> <tbody> <tr> <td>March 2017</td> <td>1</td> </tr> <tr> <td>March 2018</td> <td>0</td> </tr> <tr> <td>March 2019</td> <td>3</td> </tr> </tbody> </table>	Month	Child Patient Count - 12 months (Age 0)	March 2017	1	March 2018	0	March 2019	3
Month	Child Patient Count - 12 months (Age 0)									
March 2017	1									
March 2018	0									
March 2019	3									

Patient Profile

Patient Profile – General

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Patient Profile – Orthodontic

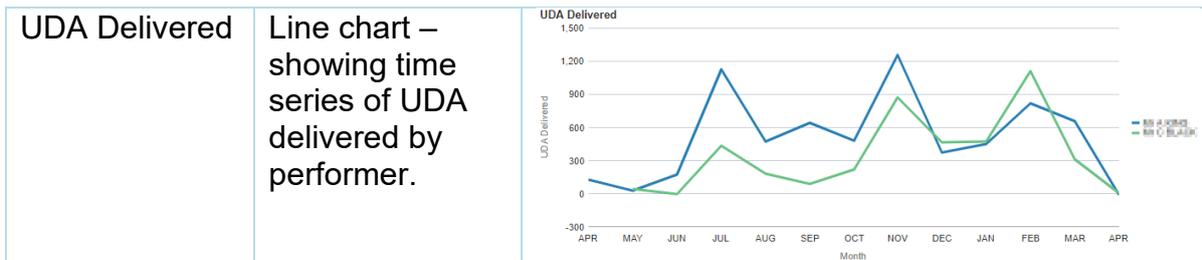
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Age Range	Male	Female									
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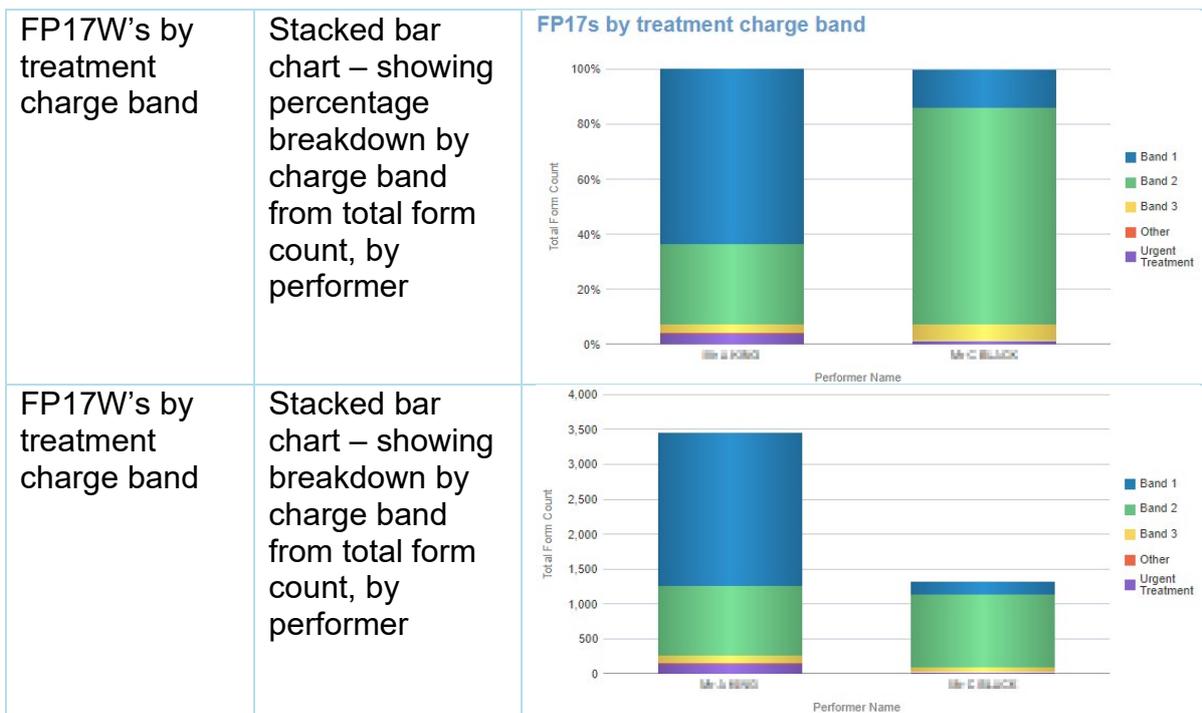
Performer Profile

Performer Summary

<p>Performer Summary</p>	<p>Table of data-showing data for UDA and UOA for selected contract, broken down to individual performers.</p>	<table border="1"> <thead> <tr> <th>Performer Number</th> <th>Performer Name</th> <th>Foundation Dentist</th> <th>UDA Delivered</th> <th>UDA Percentage</th> <th>UOA Delivered</th> <th>UOA Percentage</th> </tr> </thead> <tbody> <tr> <td>1000001</td> <td>Mr A. KIBBI</td> <td></td> <td>522.40</td> <td>49.3%</td> <td>0</td> <td></td> </tr> <tr> <td>1000002</td> <td>Mr C. BLACK</td> <td></td> <td>98.00</td> <td>9.2%</td> <td>0</td> <td></td> </tr> <tr> <td>1000003</td> <td>Mr D. GREEN</td> <td></td> <td>222.60</td> <td>21.0%</td> <td>0</td> <td></td> </tr> <tr> <td>1000004</td> <td>Mr E. BROWN</td> <td></td> <td>217.60</td> <td>20.5%</td> <td>0</td> <td></td> </tr> </tbody> </table>	Performer Number	Performer Name	Foundation Dentist	UDA Delivered	UDA Percentage	UOA Delivered	UOA Percentage	1000001	Mr A. KIBBI		522.40	49.3%	0		1000002	Mr C. BLACK		98.00	9.2%	0		1000003	Mr D. GREEN		222.60	21.0%	0		1000004	Mr E. BROWN		217.60	20.5%	0	
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FP17Ws by treatment charge band



Monitoring

General Forms with Other Treatment Categories

<p>FP17Ws with Other Treatment Categories</p>	<p>Table of data – showing: Total FP17Ws, Incomplete treatment, treatment on referral, Free repair/replacement, Late submitted FP17W, Further Treatment within 2 months, Number of patients with more than 24 UDA, Band 2 or 3 FP17Ws, Band 2</p>	<table border="1"> <thead> <tr> <th>Reporting Year</th> <th>Total FP17s</th> <th>Incomplete Treatment</th> <th>Treatment On Referral</th> <th>Free Repair/Replacement</th> <th>Late Submitted FP17s</th> <th>Further Treatment Within 2 Months</th> <th>Number of patients with more than 24 UDA</th> <th>Band 2 or 3 FP17s</th> <th>B</th> <th>C</th> </tr> </thead> <tbody> <tr> <td>2015/2016</td> <td>5,955</td> <td>245</td> <td>21</td> <td>81</td> <td>31</td> <td>39</td> <td>11</td> <td>2,139</td> <td></td> <td></td> </tr> <tr> <td>2016/2017</td> <td>6,157</td> <td>321</td> <td>12</td> <td>30</td> <td>47</td> <td>28</td> <td>2</td> <td>2,429</td> <td></td> <td></td> </tr> <tr> <td>2017/2018</td> <td>5,125</td> <td>300</td> <td>1</td> <td>56</td> <td>12</td> <td>16</td> <td>5</td> <td>2,384</td> <td></td> <td></td> </tr> <tr> <td>2018/2019</td> <td>4,766</td> <td>153</td> <td>1</td> <td>54</td> <td>9</td> <td>16</td> <td>7</td> <td>2,215</td> <td></td> <td></td> </tr> </tbody> </table>	Reporting Year	Total FP17s	Incomplete Treatment	Treatment On Referral	Free Repair/Replacement	Late Submitted FP17s	Further Treatment Within 2 Months	Number of patients with more than 24 UDA	Band 2 or 3 FP17s	B	C	2015/2016	5,955	245	21	81	31	39	11	2,139			2016/2017	6,157	321	12	30	47	28	2	2,429			2017/2018	5,125	300	1	56	12	16	5	2,384			2018/2019	4,766	153	1	54	9	16	7	2,215		
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Dashboard Section - Finance

Monthly payment data is extracted from CoMPASS and reported for each month of the financial year.

Finance Reports

Country and Health Board Payment	National and Health Boardal Financial Year to date payments
Local Office Payments	Local Office Financial Year to date payments
Local Office Payments Breakdown	Local Office Breakdown by Payment Category and Payment Code
Contract Payment	Contract level Financial Year to date payments
Download Health Board Payments data	Download Health Boardal payments data to separate table

Dental charges - Column summary

Column name	Definition
Baseline Payment	This is the monthly payment made to the contract. It will reflect any adjustments to the Monthly Baseline Allocation (Contract value).
Business Rates	Payments made for business rates re-imburement.
Sickness	Payments made for sickness. Example Long-term sickness payments
Maternity/Paternity/Adoptive Leave	Payments made for maternity, paternity or adoptive leave. Example statutory maternity payments.
VDP Service Cost	Payments relating to vocational trainee costs as defined in the statement of financial entitlement. These costs are funded by your Health Board (Wales only).
Trainers Grant	Payment to dentists who train vocational trainees as defined in the statement of financial entitlement.
These costs are funded by your Health Board (Wales only).	
Trainee Salary & ENIC	Payments relating to vocational trainee salary and national insurance contributions costs as defined in the statement of financial entitlement. These costs are funded by your Health Board (Wales only).
Seniority	Payments made for seniority.
Specific Items	Payments made in addition or deduction to the Baseline Payment that do not fall into the above categories. These will be non-recurrent items, which cannot be included within the Annual Contract Value.
Performance Adjustment	Positive or negative payments made to reflect performance of contract.

Patient Charge Revenue	Using the information processed from FP17Ws, the NHSBSA calculates the amount of money that should have been collected from the patient by the dentist for treatments carried out. This calculated patient charge revenue is then deducted from the payments paid to the contract provider. Remitted patient charges are deducted from the patient charge revenue. In cases where the patient charge revenue exceeds the baseline payment, the full patient charge revenue cannot be deducted. The NHSBSA payment system will automatically attempt to recover any remaining patient charges from future payments and these will appear as a payment and/or deductions to offset any potential negative payments through the debt recovery process. Patient charge revenue is not collected from contracts not paid by the NHSBSA. (e.g. Community or Trust led contracts).
Net Cost	This is the baseline payment after additions and deductions and net of patient charge revenue received.
Employer Pension Contribution	This is the amount paid by the AT or LHB into the dentists' superannuation scheme.
Net Charge to AT/LHB	This is the total financial commitment of the AT or LHB for the practice and is defined as: Baseline Payment plus Additions, less Deductions, less Patient Charge Revenue, plus Employer Contribution

Dental contract payment - column summary

Column name	Definition
Net Cost	This is the baseline payment after additions and deductions and net of patient charge revenue received.
NHSBSA DAR Adjustment	Deductions made by NHSBSA DAR following challenge, audit or similar exercises carried out on behalf of NHS Wales or the Welsh Government.
Collection of money on behalf of AT/LHB	Example clinical waste charges
Payment received to offset negative contract payment	Payment received to offset negative contract payment details any payments greater than zero received to the contract that has been sourced from another related contract. This process, automatic within CoMPASS, offsets any potential negative payment before it is made wherever possible. A related contract could be located anywhere but will share the same Provider ID.
Deduction to offset negative payment on another contract	Deduction to offset negative payment on another contract details deductions (any payments less than zero) from the contract that have been

	automatically made by CoMPASS to offset a potential negative payment on a different but related contract. A related contract could be located anywhere but will share the same Provider ID.
Legal and Compliance deductions	Example Fixed Levy charges
NHS DS charges including global crossing	Example CHAPs costs
Employees Pension Contribution	These deductions are made from the money paid to the practice to cover Dentists' contributions to their superannuation scheme.
Net Payment to the Contract	This is the amount paid to the provider and is defined as: Baseline Payment plus Contract Additions, less Contract Deductions, less Employees Contribution, less Patient Charge Revenue.

Dental Assurance Framework

General – Commissioner Rates and Comparisons

Delivery Indicators

Table showing % Contracted UDA delivered for the quarter selected for Commissioner, Wales and indication for whether performance within expected delivery parameters

Delivery Indicators			
	Commissioner	Wales	Commissioner
% Contracted UDA Delivered	87.0	88.5	At Risk of Under Delivery

Quality Indicators

Table showing performance for quality indicators within selected quarter for commissioner and Wales.

Quality Indicators			
* WARNING. These indicators are not yet finalised. Although they are included in the total flag count they should not be used on an individual basis.			
	Jan - Mar 20	Jan - Mar 20	
	Commissioner	Wales	
Radiographs Rate per 100 FP17s	22.7	21.7	
Fluoride Varnish Rate per 100 FP17s (3-16 yr old patients)	51.9	56.7	
Fissure Sealants per 100 FP17s (3-16 yr old patients)	0.9	1.1	
Endodontic Treatment Rate per 100 FP17s	1.0	1.2	
Extractions Rate per 100 FP17s	5.9	6.0	
Extractions as a % of Extractions + Endodontic Treatment - Adults	83.5	84.0	
Inlay Rate per 100 FP17s	0.1	0.2	
Re-attending 3 Months - Child *	6.3	7.0	
Re-attending 3 Months - Adult *	14.0	3.7	
Average Band 3 to Band days	222.1	225.6	

Patient Satisfaction Indicators

Table showing patient satisfaction rates within selected quarter for the commissioner and Wales.

Patient Satisfaction Indicators

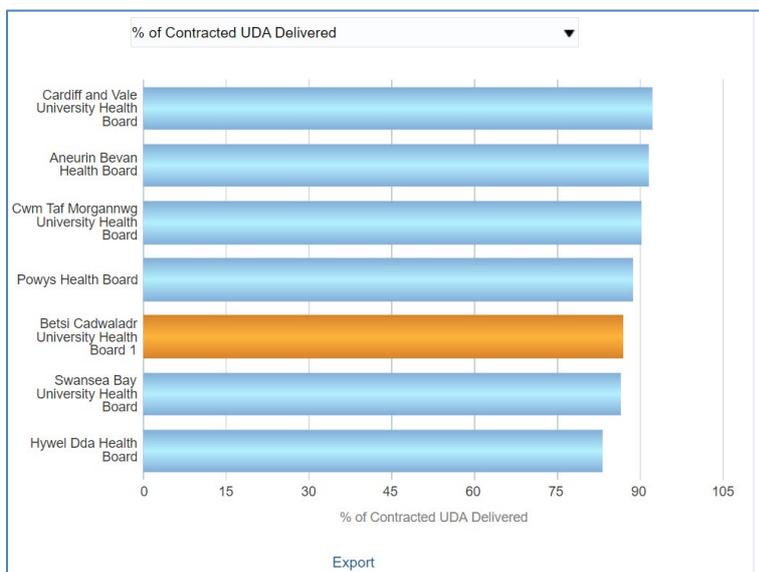
* WARNING. These indicators are not yet finalised. Although they are included in the total flag count they should not be used on an individual basis.

	Jan - Mar 20	Jan - Mar 20
	Commissioner	Wales
% satisfied with dentistry received *	92.9	93.9
% satisfied with wait for an appointment *	88.8	89.0

Export

Rates Compared with other Commissioners

Bar chart to allow comparisons with other commissioner for selected indicator within the selected quarter

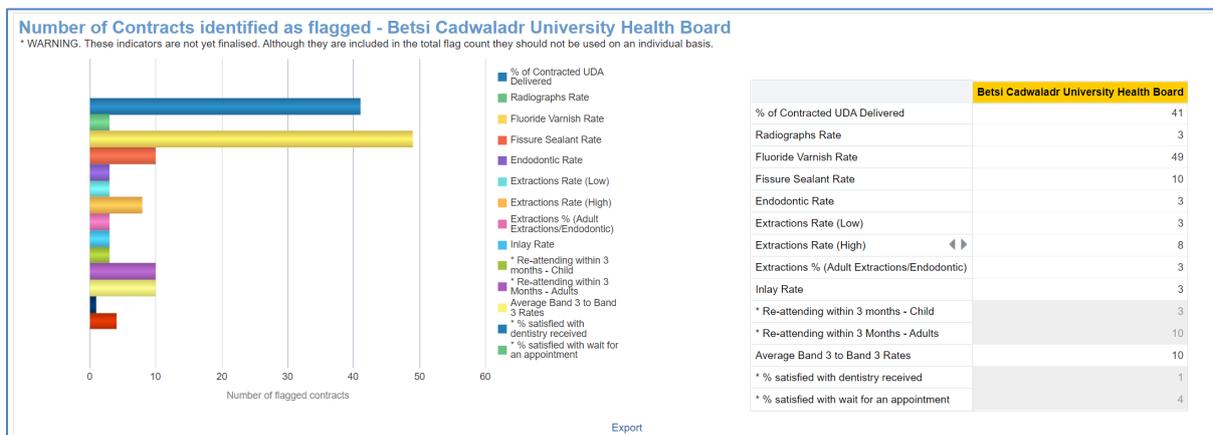


Export

General Flagged Totals

Number of Contracts identified as flagged

Bar chart and table showing number of contracts flagged for each indicator for selected commissioner and quarter



Export

Priority Contracts

Table showing contracts within a selected commissioner area and quarter. Contracts ordered by number flags across indicators.

Priority Contracts																
Ordered by number of flags. Please note this is only intended as a quick reference and not a definitive list.																
Contract Number	Name or Company Name	Total Flags	Under-delivering UDA	Radiograph Rate	Fluoride Varnish Rate	Fissure Sealant Rate	Endodontic Rate	Extractions Rate Low	Extraction Rate High	Extraction % Rate	Inlay Rate	Child Re-attendance %	Adult Re-attendance %	Band 3 to Band 3	% Satisfied Dentistry	
184817001	Mrs O. Stamatidou and Mr J. Robinson	7	N	N	Y	Y	N	N	Y	Y	N	Y	Y	Y	N	
280808001	Sunny Smiles Dental Partnership	6	N	N	Y	Y	N	N	N	N	Y	Y	Y	Y	N	
690730001	Whitechapel Dental Centre	6	N	N	Y	Y	N	N	Y	N	Y	Y	Y	N	N	
920948001	MIR AN AL-ATTAR	6	N	N	Y	Y	Y	N	Y	Y	N	N	Y	N	N	
180708001	Nilesh Patel	5	Y	Y	Y	N	Y	Y	N	N	N	N	N	N	N	
180780001	Oral Surgery Ltd	5	Y	Y	Y	N	N	N	Y	Y	N	N	N	N	N	
180788001	Oral Surgery Ltd	5	Y	Y	Y	N	N	N	Y	Y	N	N	N	N	N	
180862001	Southern Flood Dental Surgery Limited	5	N	N	Y	Y	N	N	Y	N	Y	N	Y	N	N	
180964001	Davidoff Dental Practice	5	N	N	Y	N	N	Y	N	N	Y	Y	Y	N	N	
110048001	Case Dental Practice	5	Y	N	Y	N	N	N	N	N	Y	N	Y	Y	N	

Contract Data

Table showing detailed contract data information for every contract with a commissioner area for the selected quarter.

January to March 2020														
Contract Number	Contract Number and Name	Contract Start Date	Contract End Date	Contracted UDA	UDA Carried Forward	Total Flags	UDA Scheduled	Adjusted Scheduled UDA	% of Contracted UDA Delivered	Flag Under-delivering UDA	Total FP17s	Repeals		
08810001	08810001 Mrs O. Stamatidou and Mr J. Robinson	01/09/2012 00:00:00		34,092	502	7	33,371.00	32,869.00	96.4		4,049			
28080801	28080801 Sunny Smiles Dental Partnership	01/04/2006 00:00:00		20,606	563	6	20,722.40	20,159.40	97.8		1,460			
69073001	69073001 Whitechapel Dental Centre	01/04/2006 00:00:00		21,524	39	6	21,173.80	21,134.80	98.2		1,456			
92094801	92094801 MIR AN AL-ATTAR	01/04/2006 00:00:00		11,408	0	6	11,475.60	11,475.60	100.6		1,370			
18070801	18070801 Nilesh Patel	01/06/2016 00:00:00	31/05/2021 00:00:00	8,650	0	5	5,703.00	5,703.00	65.9	Y	1,278			
18078001	18078001 Oral Surgery Ltd	01/07/2018 00:00:00	30/06/2021 00:00:00	4,680	0	5	1,795.00	1,795.00	38.4	Y	397			
18078801	18078801 Oral Surgery Ltd	01/07/2018 00:00:00	30/06/2021 00:00:00	4,680	0	5	1,907.00	1,907.00	40.7	Y	582			
18086201	18086201 Southern Flood Dental Surgery Limited	01/04/2008 00:00:00		13,304	0	5	11,531.80	11,531.80	86.7		1,239			
18096401	18096401 Davidoff Dental Practice	23/11/2012 00:00:00		14,478	-276	5	13,754.20	14,030.20	96.9		1,758			
11004801	11004801 Case Dental Practice	01/10/2007 00:00:00		5,915	-101	5	4,772.60	4,873.60	82.4	Y	435			
08000001	08000001 Mrs O. Stamatidou and Mr J. Robinson	01/05/2013		53,705	649	5	49,158.00	48,509.00	90.3		5,185			

General – Contract Profile

Contract Data and Profile General DAF

Table showing contract details as entered by commissioners on COMPASS and UDA performance data.

Contract Data & Profile General DAF					
Contract Number and Name	Contract Type	Contract Start Date	Contract End Date	Principal Practice Full Address	Feedback from Commissioner or previous DS exercises
08810001	GDS	09/02/2016 00:00:00	05/04/2017 00:00:00	Whitechapel Dental Centre, 100 Whitechapel Road, South East London, SE10 4TH	
UDA Services Contracted					
UDA Carry Forward					
UDA Services Contracted					
UDA Carry Forward					
UDA Services	Within Expected Delivery Parameters				

Year End Data

General Contract Data

Table showing detailed contract data information for every contract within a commissioner area for the selected year.

7A1 - Betsi Cadwaladr University Health Board Contracts 2020/2021 Year End Activity

Contract Number	Provider Name	Contract Type	Paid by BSA	Number of Performers	Contract Start Date	Contract End Date	Patients Treated (General)	Adult Patients Treated (General)	Child Patients Treated (General)	Total Financial Value	UDA Financial Value	UDA Performance Target	UDA Delivered	UDA Carry Forward	Adjusted UDA Delivered	Balance of Activity (UDA)	% UDA Delivered	Band 1 FP17Ws	Band 2 FP17Ws	Band 3 FP17Ws	
1000000001	Oral Care	GDS	Y	3	01/10/2019 00:00:00		638	583	55	£630,408.01	£630,408.01	20,250	1,136.0	0.0	1,136.0	19,114.0	5.6	44			
1000000002	Oral Care	GDS	Y	3	01/12/2018 00:00:00		520	465	55	£402,483.55	£402,483.55	13,467	831.8	0.0	831.8	12,635.2	6.2	228			
1000000003	Oral Care	PDS	Y	4	08/01/2019 00:00:00	31/03/2021	134	130	4	£72,962.93	£72,962.93	1,295	170.8	0.0	170.8	1,124.2	13.2	4			
1000000004	Oral Care	PDS	N	1	01/04/2019 00:00:00	28/02/2029	1,969	1,532	438				2,661.8						168		
1000000005	Oral Care	PDS	Y	3	01/09/2019 00:00:00	31/03/2021	29	27	2	£21,278.40	£21,278.40	624	41.8	0.0	41.8	582.2	6.7	1			
1000000006	Oral Care	GDS	Y	5	01/04/2008 00:00:00		353	182	171	£78,887.65	£78,887.65	3,000	497.6	0.0	497.6	2,502.4	16.6	277			
1000000007	Oral Care	GDS	Y	3	01/04/2006 00:00:00		443	391	53	£341,600.56	£341,600.56	13,200	1,032.8	0.0	1,032.8	12,167.2	7.8	18			
1000000008	Oral Care	GDS	Y	7	01/04/2006 00:00:00		681	606	75	£702,718.04	£702,718.04	33,740	2,107.4	0.0	2,107.4	31,632.6	6.2	117			
1000000009	Oral Care	GDS	Y	5	01/04/2006 00:00:00		609	519	90	£526,881.35	£526,881.35	24,127	1,644.6	0.0	1,644.6	22,482.4	6.8	66			
1000000010	Oral Care	GDS	Y	5	01/04/2006 00:00:00		1,147	1,000	137	£616,670.78	£616,670.78	36,000	3,393.3	0.0	3,393.3	32,617.8	9.5	59			

General Commissioner Data

Table showing detailed commissioner data information the selected year.

7A1 - Betsi Cadwaladr University Health Board LHB 2020/2021 Year End Activity

Commissioner Code	Commissioner Name	Number of Contracts	Patients Treated (General)	Adult Patients Treated (General)	Child Patients Treated (General)	Total Financial Value	UDA Financial Value	UDA Performance Target	UDA Delivered	UDA Carry Forward	Adjusted UDA Delivered	Balance of Activity (UDA)	% UDA Delivered	Band 1 FP17Ws	Band 2 FP17Ws	Band 3 FP17Ws
7A1	Betsi Cadwaladr University Health Board	109	43,389	35,564	8,295	£28,097,399.56	£27,899,952.02	979,043	90,922.2	0.0	88,250.4	890,792.6	9.3	11,035	10,208	1

Orthodontic Contract Data

Table showing detailed orthodontic contract data information for every contract within a commissioner area for the selected year

7A1 - Betsi Cadwaladr University Health Board Contracts 2020/2021 Year End Activity

Contract Number	Provider Name	Contract Type	Paid by BSA	Number of Performers	Contract Start Date	Contract End Date	Total Financial Value	Patients Treated (Orthodontic)	UOA Financial Value	UOA Performance Target	UOA Delivered	UOA Carry Forward	Adjusted UOA Delivered	Balance of Activity (UOA)	% UOA Delivered	T O F
1000000001	Oral Care (UOA)	PDS	Y	3	01/04/2015 00:00:00	30/09/2024	£473,972.14	42	£473,972.14	8,000	105.0	0.0	105.0	7,895.0	1.3	
1000000002	Oral Care (UOA)	PDS	Y	1	01/04/2015 00:00:00	30/09/2024	£444,348.87	34	£444,348.87	7,500	84.0	0.0	84.0	7,416.0	1.1	
1000000003	Tenacity Orthodontics Ltd	PDS	Y	2	01/03/2012 00:00:00	30/09/2024	£594,087.73	100	£594,087.73	10,125	588.0	0.0	588.0	9,537.0	5.8	
1000000004	Oral Care (UOA) Dental Care Ltd	GDS	Y	4	01/05/2010 00:00:00		£263,227.06	3	£81,239.70	1,143	42.0	0.0	42.0	1,101.0	3.7	
1000000005	Oral Care	GDS	Y	8	01/04/2013 00:00:00		£859,639.81	14	£34,189.57	481	231.0	0.0	231.0	250.0	48.0	
1000000006	Oral Care (UOA) Dental Care Ltd	PDS	Y	1	01/05/2008 00:00:00	30/09/2024	£608,368.78	338	£608,368.78	9,700	1,832.0	0.0	1,832.0	7,868.0	18.9	
1000000007	Oral Care	GDS	Y	2	01/04/2006 00:00:00		£99,575.84	1	£23,237.52	365	1.0	0.0	1.0	364.0	0.3	

[Export](#)

Orthodontic Commissioner Data

Table showing detailed commissioner orthodontic data information the selected year.

Commissioner Code	Commissioner Name	Number of Contracts	Patients Treated (General)	Adult Patients Treated (General)	Child Patients Treated (General)	Total Financial Value	UDA Financial Value	UDA Performance Target	UDA Delivered	UDA Carry Forward	Adjusted UDA Delivered	Balance of Activity (UDA)	% UDA Delivered	Band 1 FP17Ws	Band 2 FP17Ws	Band FP17
7A1	Betsi Cadwaladr University Health Board	109	43,389	35,564	8,295	£28,097,399.56	£27,899,952.02	979,043	90,922.2	0.0	88,250.4	890,792.6	9.3	11,035	10,208	1

ACORN Data

Year End ACORN Activity – Commissioner

Table showing detailed ACORN activity commissioner data information the selected year.

Commissioner Code	Commissioner Name	Number of Contracts in Programme	Dental History (Green)	Dental History (Yellow)	Medical History (Green)	Medical History (Yellow)	Social History (Green)	Social History (Yellow)	Adult Other Dental (Amber)	Adult Other Dental (Green)	Adult Other Dental (Red)	Adult Periodontal Health (Amber)	Adult Periodontal Health (Green)	Adult Periodontal Health (Red)	Adult Tooth Decay (Amber)	Adult Tooth Decay (Green)	Adult Tooth Decay (Red)	Child Other Dental (Amber)	Child Other Dental (Green)
7A1	Betsi Cadwaladr University Health Board	20	75.1	24.9	81.5	18.5	92.3	7.7	12.0	72.0	16.0	28.0	58.7	13.3	18.4	62.8	18.8	10.5	84
7A2	Hywel Dda Health Board	16	76.5	23.5	85.9	14.1	92.9	7.1	20.2	70.8	9.0	20.1	62.0	17.8	20.6	63.7	15.8	12.6	84
7A3	Swansea Bay University Health Board	18	73.4	26.6	78.7	21.3	85.3	14.7	18.3	69.7	12.0	43.6	45.0	11.4	24.9	59.3	15.8	12.0	84
7A4	Cardiff and Vale University Health Board	24	72.5	27.5	81.8	18.2	89.7	10.3	26.5	55.8	17.7	33.0	51.5	15.5	21.5	60.4	18.1	17.3	76
7A5	Cwm Taf Morgannwg University Health Board	22	73.7	26.3	74.9	25.1	89.6	10.4	21.6	61.9	16.4	30.3	52.7	17.0	28.1	52.6	19.3	13.5	80
7A6	Aneurin Bevan Health Board	28	80.1	19.9	81.7	18.3	93.8	6.2	20.3	62.0	17.7	31.6	54.3	14.1	23.3	58.4	18.3	17.0	74
7A7	Powys Health Board	5	74.7	25.3	88.9	11.1	96.6	3.4	9.0	78.4	12.6	24.1	67.6	8.2	31.3	51.7	17.0	4.3	92

Year End ACORN Activity – Contracts

Table showing detailed ACORN activity contract data information for every contract within a commissioner area for selected year

Commissioner Code	Commissioner Name	Contract Number	Dental History (Green)	Dental History (Yellow)	Medical History (Green)	Medical History (Yellow)	Social History (Green)	Social History (Yellow)	Adult Other Dental (Amber)	Adult Other Dental (Green)	Adult Other Dental (Red)	Adult Periodontal Health (Amber)	Adult Periodontal Health (Green)	Adult Periodontal Health (Red)	Adult Tooth Decay (Amber)	Adult Tooth Decay (Green)	Adult Tooth Decay (Red)	Child Other Dental (Amber)	Child Other Dental (Green)	Child Other Dental (Red)
7A1	Betsi Cadwaladr University Health Board	██████████	62.2	37.8	85.5	14.5	82.0	18.0	10.6	60.0	29.4	27.5	55.4	17.1	11.1	52.8	36.1	4.7	83.4	11.9
7A1	Betsi Cadwaladr University Health Board	██████████	93.8	6.2	90.6	9.4	97.4	2.6	11.3	76.7	12.0	15.2	79.9	5.0	8.2	82.3	9.6	7.7	87.7	4.7
7A1	Betsi Cadwaladr University Health Board	██████████	72.8	27.2	83.2	16.8	77.1	22.9	34.3	55.1	10.6	15.0	67.7	17.3	4.7	59.1	36.2	28.8	67.1	4.1
7A1	Betsi Cadwaladr University Health Board	██████████	65.4	34.6	94.5	5.5	97.3	2.7	4.4	84.7	10.9	18.3	71.0	10.6	6.4	81.9	11.7	3.1	93.8	3.0
7A1	Betsi Cadwaladr University Health Board	██████████	93.7	6.3	78.5	21.5	93.7	6.3	9.2	71.0	19.8	27.5	60.1	12.4	9.8	71.9	18.3	5.2	89.4	5.4
7A1	Betsi Cadwaladr University Health Board	██████████	76.4	23.6	87.8	12.2	96.2	3.8	37.9	47.8	14.3	24.6	64.4	11.0	20.7	66.5	12.8	11.1	87.7	1.2
7A1	Betsi Cadwaladr	██████████	53.4	46.6	82.6	7.4	97.7	2.3	12.7	48.0	39.3	20.5	60.0	19.5	25.0	47.9	27.1	21.5	74.3	4.2

Getting more help



Additional training material and user guides

The eDEN training team has developed several how to guides to help you get the best out of eDEN. These can be found on our [eDEN training hub](#)