

Changes to the validation of the Band versus clinical data set (CDS) and error codes linked to the new CDS items introduced to the FP17W from 1 April 2022

On Friday 1 April 2022, stricter validation rules came into effect for FP17Ws.

As part of these rules, the Clinical Data Set (CDS) items reported need to match the treatment band claimed. Details of which treatment band is allocated to each CDS item can be found in the following documents under the 'Changes to the FP17W (Wales) form' heading on our website:

- Changes to the FP17W from 1 April 2022
- CDS items treatment bands Wales

Initially, any submissions which fail validation on the CDS will not generate an error code. Instead, a comment code will be added to your schedules (summary of forms on Performer statements), to advise that the information is incorrect:

Comment code	Description
011	No treatment to justify band
012	Treatment entered higher than band
013	Reg 11 claim without appliance
014	Free Repair without repair/replaceable item

Introducing the change this way allows for time for us to work with you and your dental system supplier to ensure a smooth



introduction of these stricter validation rules.

We will contact you again before the comment codes change to error codes, resulting in your claim rejecting.

The following is a list of common error codes generated because of the introduction of the revised clinical data set from 1 April 2022.

Error Code	Description	Possible Causes	Suggested Action
115	Treatment code not valid according to the claim date, the region (England/Wales/IOM), the patient's age, the claim type or in relation to other treatment/data items on the claim.	Treatment or data item used where the treatment date is prior to the official introduction of the item or, more commonly, where it is used after the date when the item was discontinued For example, the use of discontinued Welsh Clinical Data Set items on claims dated April 2022 or later. Common error is the use of the old Examination, Endodontics or Extraction codes.	Review and correct the Date of Acceptance, Date of Birth or referral where necessary. If the treatment dates are correct, remove the treatment item(s) concerned and if appropriate, use the correct treatment item for the date concerned. If old Examination code is entered, then this needs to be removed and replaced with one of the following ACORN Assessment Carried out Exam Not Possible
			Interim Care Review

			Exam Not Necessary
125	Unacceptable combination of treatments on a claim, treatment not acceptable on this claim type or mandatory accompanying code missing	Will be generated on Welsh claims that include both an ACORN Assessment Carried Out and an Examination code.	Remove the inappropriate items. Most likely to be ACORN Assessment Carried Out and Interim Care Review included on same form.
131	Treatment entered on claim that is not applicable to a Welsh Free Exam claim	On a Welsh claim that includes Free Exam exemption the only significant treatment items that can appear are a mandatory ACORN Assessment Carried Out or Interim Care Review plus possible Fluoride Varnish. The inclusion of any other Band 1 code (for example Radiographs, Removal of Plaque Retentive Factors or Other Treatment) will result in this error.	Remove the Free Exam exemption if a chargeable Band 1 item has also been provided.
134	Welsh Prescription Only claim without any prescribed items present	On a Welsh Prescription Only claim there is no accompanying prescribed item. These include: Antibiotic, High Fluoride Toothpaste/Daily Rinse, Oral Hygiene Mouthwash, Oral Medicine	Add the prescribed item(s).



		Mouthwash/Sprays, Analgesics, Antifungals/Antivirals and Artificial Saliva Products. One or more of these must be present.	
135	An ACORN Assessment or Examination code is mandatory on Welsh claims	From 1st April 2022 all Welsh FP17W claims must include either an ACORN Assessment Carried Out or one of the examination options namely Exam Not Possible, Interim Care Review or Exam Not Necessary	Add the necessary ACORN or appropriate examination code.
136	ACORN Assessment not appropriate for an Urgent Treatment claim	From 1st April 2022 ACORN Assessment Carried Out is not allowed on Urgent Treatment claims	Remove the ACORN Assessment Carried Out or change the claim to a Band 1 or 2 if appropriate
137	'Patient Presented With' is mandatory on all Welsh FP17W claims	From 1st April all Welsh FP17W claims must include a reason why the patient presented at the surgery. This can either be: Routine Visit, Pain/Infection or Other/Advice	Add 'Patient Presented With' item and reason

If you're struggling to fix an activity processing error, please get in touch with our Customer Contact Centre. We can support you by telephone on 0300 330 1348. We're open 8am to 6pm Monday to Friday.