

How to score applications in NHS Jobs user guide

This guide gives you instructions for how to score applications in the NHS Jobs service.

To score applications, you'll need to:

- score applications online or offline.
- score the criteria against the applicant's evidence.
- download all or individual applications, only if scoring offline.
- add an application summary (optional).
- view and change the application scores (optional).
- close your advert early (optional)

To find out which roles can do this, go to the '**Roles and permissions**' link in the '**Help and information**' section of the <u>employer dashboard</u>.

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Published

This page gives you instructions for how to access a published job listing.

To access a job listing at the published stage, complete the following step:

1. Select the '<u>Published</u>' link.

NHS Jobs		You're viewing NHS BSA Training <u>Change</u> Signed in as <u>NHSBSA Training</u> Sign Out
		Show tasks for all accounts
BETA Your feedback	will help us to improve this service.	
NHS BSA Training	g	What you can do
Tasks by stage	Listings by user	Create a job listing
		Search for a listing
Showing tasks for All users	~	Search for an applicant
<u>Draft</u>	52 - on track 25, overdue 27	Manage the account
<u>Approvals</u>	6 - on track 2, overdue 4	At risk applicants Accredited logos
Published	5 - on track 4, overdue 1	Key performance indicators (KPIs)
		Approval settings

Select the published job listing for scoring

This page gives you instructions for how to select the published job listing for scoring.

Important: You must have received an application to begin scoring. In this example, there is 1 application to score.

To select the published job listing for scoring, complete the following step:

1. Select the '<u>Job title</u>' link

NHS Jobs		You're viewing N	HS Business Services Authority
		Jigned	in as <u>with the interning</u> sign Out
BEIA Your <u>feedback</u> will help us to i	mprove this service.		
< Go back			
NHS Business Services Author	rity		
Published			
Showing tasks for			
All users 🗸			
Showing tasks			
All 🗸			
Published			
Job title	Closing date	Applications in progress	Applications submitted
1 Administration Assistant A0090-22-5793	25 Dec 2022	0	1
Privacy policy Terms and conditions	Accessibility Statement	Cookies How to create and	<u>publish jobs</u> © Crown copyright

Score applications

This page gives you instructions for how to score applications.

To score applications, complete the following step:

1. Select the <u>'Score applications</u>' button.

NHS Jobs	You're viewing NHS Business Services Authority Chang Signed in as <u>NHS BSA Training</u> Sign Ou
BETA Your <u>feedback</u> will help us to improve this service.	
< Go back	
NHS Business Services Authority Administration Assistant listing	What needs doing next
PUBLISHED Reference number: A0090-22-3065	Score applications
Job details Team Applicant details	Close early
The job title	<u>View on NHS Jobs (opens in nev</u> tab)
Job title and reference number	Reuse this listing
	Set up rolling recruitment
The details of the job	<u>Download applicant contact</u> <u>details</u>
About the job and pay	
Location	Status: Published
Contact details and closing date	Submitted applications: 1
	Scored applications: 0

Start scoring applications

This page gives you instructions for how to start scoring your applications.

Important: You cannot choose your shortlist until the advert is closed. Only the 'Shortlisting lead' can move the job listing from the scoring to the shortlisting recruitment stage. In this example, there is 1 application to score.

To start scoring your applications, complete the following steps:

- 1. Select the '<u>1 to score</u>' link. or
- 2. Select the '<u>Start scoring applications'</u> button.
- 3. Select the <u>'Change the shortlisting lead'</u> link (optional).
- 4. Select the <u>'Add someone to the panel'</u> link (optional).

NHS Jobs	You're viewing Training Account 365 Signed in as Lee Mapes TM Sign Out
Go back	
Closed advert	Shortlisting lead
Score your Training and Support Officer applications	Lee Mapes TM NOT STARTED
Your advert closed on 12th September 2022.	Change the shortlisting lead 3
You need to complete your scoring before you select your shortlist.	Shortlisting panel
You are scoring as the Shortlisting lead . There were 1 applications in total. You have scored 0 You have <u>1 to score</u> . Start scoring applications	
Privacy policy Terms and conditions Accessibility Statement Cookies Help an	<u>d guidance</u> © Crown copyright

Who do you want to add as the shortlisting lead?

This page gives you instructions for how to change the shortlisting lead.

Important: If the person you need is not on the list, you'll need to contact a super user for your organisation to have them added.

To change the shortlisting lead, complete the following steps:

- 1. In the **search** box, enter the details and select a user.
- 2. Select the <u>'Save and continue'</u> button.

	You're viewing Training Acc	ount 365
NHS Jobs	Signed in as Lee Mapes	Sign Out
< Go back		
Who do you want to add as the shortlisting le	ad?	
1		
▼ <u>The person I want is not on the list</u>		
To get someone added to the list you need to contact a super user for your	organisation.	
2 Save and continue		
Save and come back later		
Save and come back later		
Privacy policy Terms and conditions Accessibility Statement Cookies Help and c	guidance	
	© Cro	wn copyright

Who do you want to add to the shortlisting panel?

This page gives you instructions for how to add someone to the shortlisting panel.

Important: If the person you need is not on the list, you'll need to contact a super user for your organisation to have them added.

To add someone to the shortlisting panel, complete the following steps:

- 1. In the **search** box, enter the details and select a user.
- 2. Select the <u>'Save and continue'</u> button.

		You're viewing Training Acc	ount 365
	NHS Jobs	Signed in as Lee Mapes	Sign Out
	< Go back		
	Score applications		
	Who do you want to add to the shortlisting panel?		
1			
	The person I want is not on the list		
2	Save and continue		
	Save and come back later		
	Privacy policy Terms and conditions Accessibility Statement Cookies Help and gr	<u>uidance</u> © Cro	wn copyright

Applications to score

This page gives you instructions for how to score the applications.

Important: In this example, you have 2 applications to score and you have scored 0 out of 2 applications you received.

To score the applications, complete the following step:

1. Select the '<u>Score this application</u>' link.

Image: Second and Second	Image: Second applications Applications to score You have 2 applications to score. You have scored 0 out of the 2 applications you received Applications ready to score Applicant ID AR-220517-00037 AR-220517-00038	NHS Jobs	You're viewing Training account 356 Signed in as <u>Andrea Ballantyne</u> Sign Out
C Go back Score applications Applications to score. You have 2 applications to score. You have scored 0 out of the 2 applications you received Applications ready to score Applicant ID AR-220517-00037 Score this application	C Go back Score applications Applications to score. You have 2 applications to score. You have scored 0 out of the 2 applications you received Applications ready to score Applications ready to score Applications Applications Ar-220517-00037 AR-220517-00038 Score this application	BETA Your <u>feedback</u> will help us to improve thi	is service.
Score applications Applications to score. You have 2 applications to score. You have scored 0 out of the 2 applications you received Applications ready to score Applicant ID AR-220517-00037 Score this application	Score applications Applications to score. You have scored 0 out of the 2 applications you received Applications ready to score Applicant ID AR-220517-00037 AR-220517-00038 Score this application	Go back	
You have 2 applications to score. You have scored 0 out of the 2 applications you received Applications ready to score Applicant ID AR-220517-00037 Core this application ID PAREST PARENT ID AR-220517-00037 AR-220517-00037 AR-220517-00037 AR-220517-00037 AR-220517-00037 AR-220517-00037 AR-220517-00037 AR-220517-00037 AR-220517-00037 AR-220517-00047 AR-2207	You have 2 applications to score. You have scored 0 out of the 2 applications you received Applications ready to score Applicant ID Action AR-220517-00037 Score this application AR-220517-00038 Score this application	Score applications Applications to score	
You have scored 0 out of the 2 applications you received Applications ready to score Applicant ID Action AR-220517-00037 Score this application	You have scored 0 out of the 2 applications you received Applications ready to score Applicant ID Action AR-220517-00037 Score this application AR-220517-00038 Score this application	You have 2 applications to score.	
Applications ready to score Applicant ID Action AR-220517-00037 Score this application	Applications ready to score Action Applicant ID Action AR-220517-00037 Score this application AR-220517-00038 Score this application	You have scored 0 out of the 2 applications y	/ou received
Applicant ID Action AR-220517-00037 Score this application	Applicant ID Action AR-220517-00037 Score this application AR-220517-00038 Score this application	Applications ready to score	
AR-220517-00037 Score this application	AR-220517-00037 Score this application AR-220517-00038 Score this application	Applicant ID	Action
	AR-220517-00038 Score this application	AR-220517-00037	Score this application
AK-220517-00038 Score this application		AR-220517-00038	Score this application
		Privacy policy Terms and conditions Accessit	bility Statement Cookies How to create and publish jobs

Score qualifications

This page gives you instructions for how to score the qualifications.

Important: In this example, essential and desirable criteria are added. You'll need to select all the criteria the applicant has evidenced.

To score the qualifications, complete the following steps:

1. Tick a box if the criteria is met or leave it unticked if the criteria isn't met.

			You'	re viewing NHS BSA Training <u>Change</u>
				Signed in as <u>NHSBSA Trainin</u> g Sign Out
BETA Your <u>feedback</u> will	I help us to improve this ser	rvice.		
Go back				
Score applications AR-220118-000	001			
Qualifications, tra	aining and job history			
Qualification	IS			
Academic				
Qualifications				
Subject	Place of study	Result	Qualification type	Dates
English and Maths	Secondary School	А	GCSE	March 2012 to May 2012
				,
Person Specific Qualifications Essential Qualificat	cation			Essential criteria
Person Specific Qualifications Essential Qualificat GCSE grade A to C in Eng Qualified to NVQ level 2	cation ions glish and Maths in Administration		1 [Essential criteria Select all they have evidenced. GCSE grade A to C in English and Maths Qualified to NVQ level 2 in Administration
Person Specific Qualifications Essential Qualificat GCSE grade A to C in Eng Qualified to NVQ level 2	cation tions glish and Maths in Administration		1	Essential criteria Select all they have evidenced. GCSE grade A to C in English and Maths Qualified to NVQ level 2 in Administration Desirable criteria

Go to the 'Score experience' section.

Score experience

This page gives you instructions for how to score the experience.

Important: In this example, essential and desirable criteria are added. You'll need to select all the criteria the applicant has evidenced.

To score the experience, complete the following steps:

1. Tick a box if the criteria is met or leave it unticked if the criteria isn't met.



Go to the 'Application summary' section.

Application summary

This page gives you instructions for how to add an application summary.

Important: You can add notes for internal use. They could be requested as feedback by the applicant.

To add an application summary, complete the following steps:

- 1. In the Notes about the application box, enter the details (optional).
- 2. Select the '<u>Save your progress and come back later</u>' button. or
- 3. Select the '<u>Finish and score next application</u>' button. or
- 4. Select the 'Finish and return to scoring overview' link.

	You're viewing Training acco	unt 356
	Signed in as <u>Andrea Ballantyne</u>	Sign Out
BETA Your <u>feedback</u> will help us to improve this service.		
< Go back		
Score applications		
AR-220517-00038		
Application summary		
Notes about application (optional) You can add notes for internal use. They could be requested as feedback by		
the applicant.		
1		
Å		
After you've finished scoring this application, you'll have 0 left to score.		
2 Save your progress and come back later		
Einish and score next application		
4 Finish and return to scoring overview		
• • • • • • • • • • • • • • • • • • •		
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	© CIOW	in copyright

Manage your applications

This page gives you instructions for how to manage your applications.

Important: You cannot choose your shortlist until the advert is closed.

To manage your applications, complete the following steps:

- **1.** Select the '<u>close the advert early</u>' link (optional).
- 2. Select the 'view and change your scores' link (optional).
- **3.** Select the '<u>Continue scoring</u>' button.

NHS Jobs	You're viewing Training account 356 Signed in as <u>Andrea Ballantyne</u> Sign Out
BETA Your <u>feedback</u> will help us to improve this service.	
K Go back	
Close advert	Shortlisting lead
Score your Training Assistant applications	Andrea Ballantyne
Your advert will close in 222 days. You can <u>close the advert early</u> if you need to.	IN PROGRESS 2 scored
	Change the shortlisting lead
You cannot choose your shortlist until the advert is closed.	Shortlisting panel
	Add someone to the panel
You are scoring as the Shortlisting lead.	
There have been 2 applications so far.	
You have <u>scored 2</u> (▲ 1 is in progress). You have 0 to score.	
You can <u>view and change your scores</u> . 2	
Continue scoring	
Privacy policy Terms and conditions Accessibility Statement Cookies How t	to create and publish jobs
	© Crown copyright

View and change scores

This page gives you instructions for how to view and change the application scores.

Important: You have scored 2 applications. You have 0 left to score out of the 2 applications you received. 1 is in progress.

To view and change the application scores, complete the following step:

- 1. Select the <u>'View and change score'</u> link. or
- 2. Select the '<u>Go back'</u> link

NHS Jobs		You're Signed in	e viewing Training account 356 as <u>Andrea Ballantyne</u> Sign Out
BETA Your <u>feedback</u> will help us	to improve this service.		
< Go back Score applications			
Applications scored	l		
You have scored 2 applications. You have 0 left to score out of th	e 2 applications you receiv	ed (🛦 1 is in progress).	
Applications already scored			
Applicant ID	Score	Action	
AR-220517-00038	IN PROGRESS	View and chang	ge score
AR-220517-00037	2 out of 4	View and chang	<u>ge score</u>
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If you don't want to view and change your scores, you've reached the end of this user guide.

View the application score

This page gives you instructions for how to view the application score.

Important: You can only view the application scores on this page.

To change the application score, complete the following step:

- 1. Select the 'Change score' button (optional).
 - or
- 2. Select the 'Go back' link.



Change the application score

This page gives you instructions for how to change the application score.

To change the application score, complete the following steps:

- **1.** Tick a box if the criteria is met (optional).
- **2.** Untick a box if the criteria isn't met (optional).
- 3. Select the <u>'Save changes to scored application'</u> button. or
- 4. Select the Exit without changes' link

NHS Jobs	Signed in as NHS.BSA Training Sign Out
BETA Your feedback will help us to improve this service.	
Go back Scored application Change AR-220427-00012 score	
 Qualifications, training and job history 	
Person Specification	
Qualifications	
Essential Qualifications	Essential criteria
O'level grade A to C in English, Maths and Science	Select all they have evidenced. GCSE grade A to C in English and Maths Qualified to NVQ level 2 in Training and Support
Experience	
Essential Experience	Essential criteria
My current role as an Administrator is extremely fast-paced, never stop ringing, I manage a busy email queries inbox fro queries and requests from internal colleagues. I have the ab prioritize and manage my time effectively and have the jud skill to complete and prioritise tasks. I like to push myself to mile and work well under pressure.	The phones m as well as email as gement and go the extra Select all they have evidenced. Experience of working within a busy office environment
Application summary	
Notes about application (optional) You can add notes for internal use. They could be requested the applicant.	l as feedback by
After you've finished scoring this application, you'll have 0 l	eft to score.
Save changes to scored application	
Exit without changes	

You've saved changes to scored applications or exited without changes and reached the end of this user guide.

Shortlisting

This page gives you instructions for how to access a job listing at shortlisting.

To access a job listing at shortlisting, complete the following step:

1. Select the '<u>Shortlisting</u>' link.

NHS Jobs		You're viewing NHS BSA Training <u>Change</u> Signed in as <u>NHSBSA Training</u> Sign Out
		Show tasks for all accounts
BETA Your feedback	s will help us to improve this service.	
NHS BSA Trainin	g	What you can do
Tasks by stage	Listings by user	Create a job listing
Showing tasks for All users	~	Search for a listing Search for an applicant
<u>Draft</u>	52 - on track 24, overdue 28	Manage the account
		Manage users
Approvals	6 - on track 2, overdue 4	At risk applicants
		Accredited logos
Published	6 - on track 5, overdue 1	Key performance indicators (KPIs)
		Approval settings
Shortlisting	52 - on track 20, due 6, overdue 26	Departments Welsh listings
		<u></u> 92

Select the shortlisted job listing for scoring

This page gives you instructions for how to select the shortlisted job listing for scoring.

Important: You must have received an application to begin scoring.

To select the shortlisted job listing for scoring, complete the following steps:

- **1.** Select the '<u>Job title</u>' link to view the job details (optional).
- 2. Select the '<u>Score applications'</u> link.

		You're viewing NHS Busine	ess Services Authority Change
NHS Jobs		Signed i	n as <u>NHS BSA Training</u> Sign Out
		Sł	now tasks for all accounts
BETA Your <u>feedback</u> will help us to	improve this service.		
< Go back			
NHS Business Services Autho	rity		
Shortlisting			
Showing tasks for			
All users 🗸			
Showing tasks All			
Job title Deadline	Scoring not completed	Task	What needs doing next
Training and Support 09 May 2 Officer ON TRAC A0090-22-4213 ON TRAC	022 K	Online scoring	Score applications 2

Score applications

This page gives you instructions for how to score applications.

Important: If you're using online scoring, go to the '<u>Score applications online</u>' page. If you're using offline scoring, go to the '<u>Score applications offline</u>' page. In this example, you're using online scoring.

To score applications, complete the following step:

1. Select the '<u>Score applications'</u> button.

NHS Jobs	You're viewing Training account 356 Signed in as <u>Andrea Ballantyne</u> Sign Out
BETA Your <u>feedback</u> will help us to improve this service.	
< Go back	
Training account 356 Training and Support Assistant listing	What needs doing next
SHORTLISTING ONLINE SCORING Reference number: A0356-22-0816	Score applications
Job details Team Applicant details	Reuse this listing
	Remove this listing
The job title	<u>Download applicant contact</u> <u>details</u>
Job title and reference number	
The details of the job	
About the job and pay	
Location	

Score applications online

This page gives you instructions for how to score applications online.

Important: You'll only see this page if you're scoring applications online using the NHS Jobs service. You need to complete your scoring before you select your shortlist. Only the 'Shortlisting lead' can move the job listing from the scoring to the shortlisting recruitment stage. In this example, there are 2 applications to score.

To start scoring your applications, complete the following steps:

- 1. Select the <u>'2 to score'</u> link. or
- 2. Select the '<u>Start scoring applications'</u> button.
- 3. Select the <u>'Change the shortlisting lead'</u> link (optional).
- 4. Select the <u>'Add someone to the panel'</u> link (optional).

	You're viewing Training Account 365	
NHS Jobs	Signed in as Lee Mapes TM Sign Out	
< Go back		
Closed advert	Shortlisting lead	
Score your Training and Support Officer applications	Lee Mapes TM NOT STARTED	
Your advert closed on 12th September 2022.	Change the shortlisting lead 3	
You need to complete your scoring before you select your shortlist.	Shortlisting panel Add someone to the panel	
You are scoring as the Shortlisting lead .		
There were 1 applications in total.		
You have scored 0 You have <u>1 to score</u> .		
2 Start scoring applications		
Privacy policy Terms and conditions Accessibility Statement Cookies Help and	<u>guidance</u> © Crown copyright	

Score applications offline

This page gives you instructions for how to score applications offline.

Important: You'll only see this page if you're scoring applications offline outside of the NHS Jobs service. To score the applications, download them and follow your offline process. You'll use their reference number to identify them. You can find this on their application form. You will not have their personal details at this point. You'll need to come back into the NHS Jobs online service to choose your shortlist. You cannot do this online until the advert is closed.

To score applications offline, complete the following steps:

- 1. Select the 'Download all applications' button.
- 2. Select the 'Download individual applications' button.
- 3. Select the '<u>close your advert early</u>' link (optional).



Tip: The applications are downloaded in a portable document format (PDF) file.

Download individual applications

This page gives you instruction for how to download individual applications.

To download individual applications, complete the following steps:

- 1. Select the 'Select all' link. or
- 2. Select an individual application box.
- 3. Select the 'Download applications' button.
- 4. Select the '<u>Return to overview'</u> link.

			You're viewi	ng NHS Business Services Autho	ority <u>Change</u>
NHS	Jobs			Signed in as <u>NHS BSA Trai</u>	<u>ning</u> Sign Out
BETA Your	<u>feedback</u> will help us to i	mprove this service.			
< Go back					
Which a downlo	pplications c ad?	lo you want t	D		
Select all	Ap	olication reference ID			
	AR	220505-00008			
	AR	220505-00009			
Download a	applications				
Download a	applications				
Download a	applications iew				
Download	applications	Accessibility Statement	Cooling House	to coaste and publich jake	

Tip: You can select more than one application to download.

Once you've scored all your applicants offline and if you want to close your job advert early, go to the '<u>Close your advert early</u>' page.

Close your advert early

This page gives you instructions for how to confirm if you want to close your job advert early.

Important: You'll only see this option if you're a 'Super user', Team manager' or Recruiting Administrator' NHS Jobs role. Closing the advert early will mean that no one else will be able to apply for the job.

To confirm if you want to close your job advert early, complete the following steps:

- Select the 'Yes, close advert early' button. or
- 2. Select the 'No, keep advert open' link.



Tip: To find out how to shortlist applicants for interview, go to the '**How to shortlist applicants for interview in NHS Jobs'** user guide or video from the '**Score and shortlist**' section of the '<u>Help and support for employers</u>' webpage.

If you've closed your advert early or kept your advert open, you've reached the end of this user guide.