

eOPS

Accessing the System



Interactive Contents

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What is eOPS?

eOPS is an online business intelligence tool that allows you to access ophthalmic data. The data is presented in easy-to-use dashboards and reports and allows users to view and analyse a rich source of data.

Users can view activity data about services carried out by an ophthalmic provider, such as the number of NHS sight tests performed, and the number of vouchers, supplements, repairs, or replacements. You can also view data around eligibility indicators submitted on the GOS forms.

Video: What is eOPS?

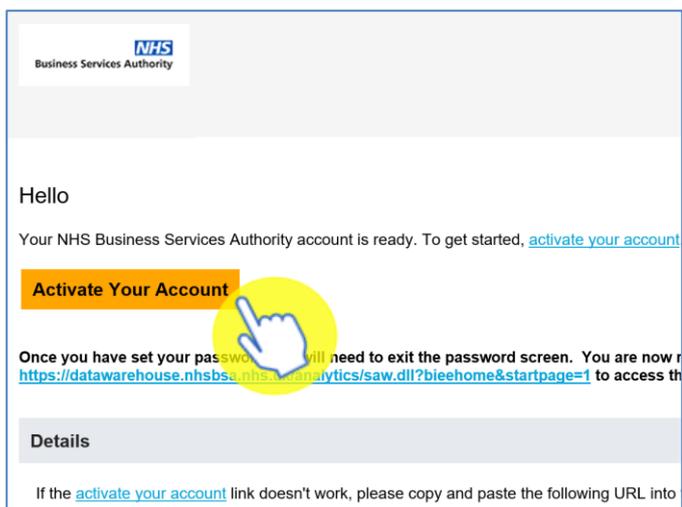


Activating your account

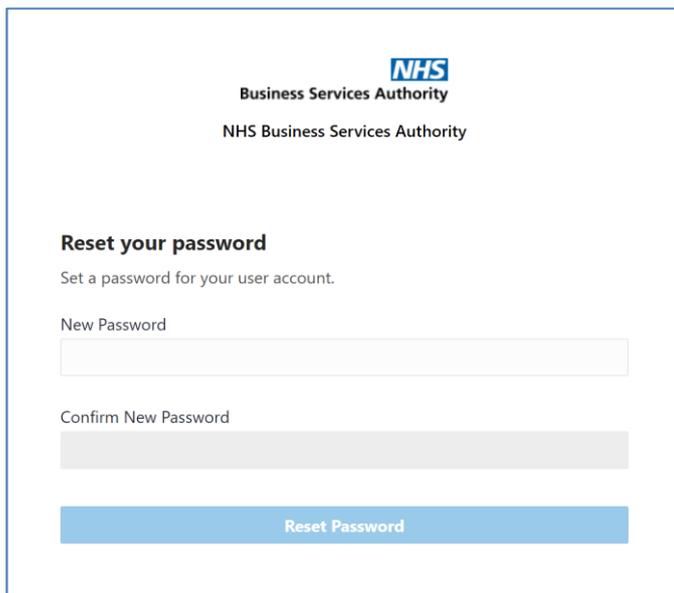
Once you are registered for the system your account must be activated and password and security question details set to allow you to access the system.

An email will be sent containing account details and a link to the system.

1. Click the link to activate your account.



2. Create a password.

A screenshot of the NHS Business Services Authority password reset form. The header features the NHS logo and 'Business Services Authority' followed by 'NHS Business Services Authority'. The main heading is 'Reset your password' with the instruction 'Set a password for your user account.' Below this are two input fields: 'New Password' and 'Confirm New Password'. At the bottom of the form is a blue button labeled 'Reset Password'.

3. Click 'Reset' password.

Business Services Authority
NHS Business Services Authority

Reset your password
Set a password for your user account.

New Password
.....

- The password must have at least 12 characters.
- The password cannot exceed 40 characters.
- The password cannot contain the First Name of the user.
- The password cannot contain the Last Name of the user.
- The password cannot contain the user name.
- The password must have at least 1 lowercase characters.
- The password must have at least 1 uppercase characters.
- The password must have at least 1 numeric characters.
- Cannot repeat last 4 passwords

Confirm New Password
.....

Reset Password

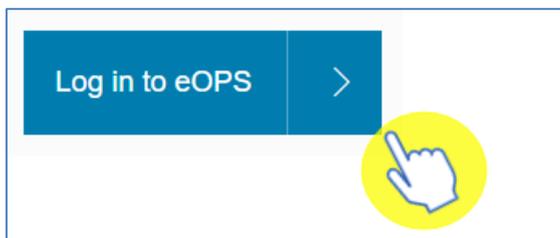
4. You will be notified of the password change success.



You can now go to the sign in page and log into your new eOPS account.

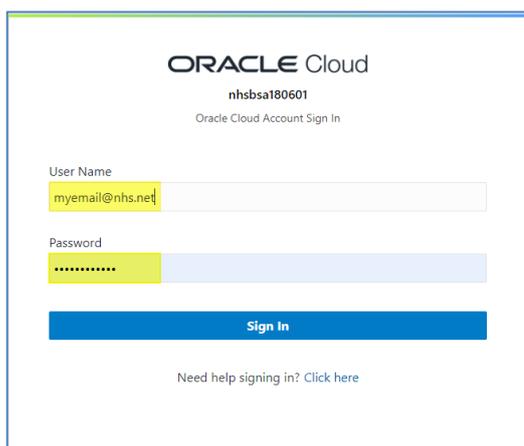
Signing in to eOPS

1. Go to: <https://www.nhsbsa.nhs.uk/access-our-data-products/eops>
2. Click on 'Log in to eOPS'.

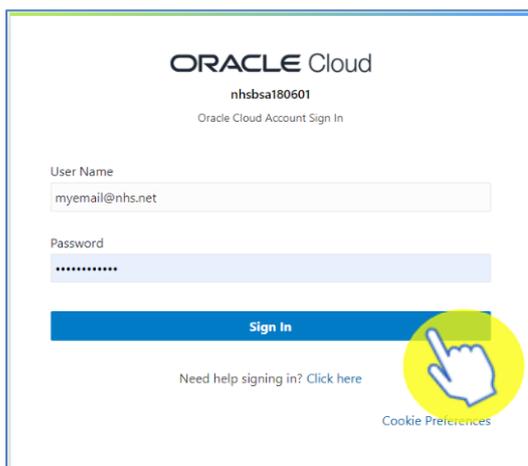


You will be taken to the sign in page for your eOPS account.

3. Enter your email address in the 'User Name' box and your password in the 'Password' box.

A screenshot of the Oracle Cloud sign-in page. The page title is "ORACLE Cloud" with the account ID "nhsbsa180601" and the text "Oracle Cloud Account Sign In". There are two input fields: "User Name" containing "myemail@nhs.net" and "Password" containing "*****". A blue "Sign In" button is below the fields. At the bottom, there is a link: "Need help signing in? Click here".

4. Click 'Sign in'.

A screenshot of the Oracle Cloud sign-in page, identical to the previous one. A yellow circular callout with a hand cursor icon is positioned over the "Sign In" button, indicating it should be clicked. A "Cookie Preferences" link is visible at the bottom right.

Understanding the landing page

When you sign into eOPS you will be taken to the landing page.

eOPS
NHS England & NHS Improvement

NHS England and NHS Improvement

Department of Health & Social Care

Welcome to eOPS! -- Current Reporting Period: December 2022 -- Select a dashboard from the buttons below to get started!

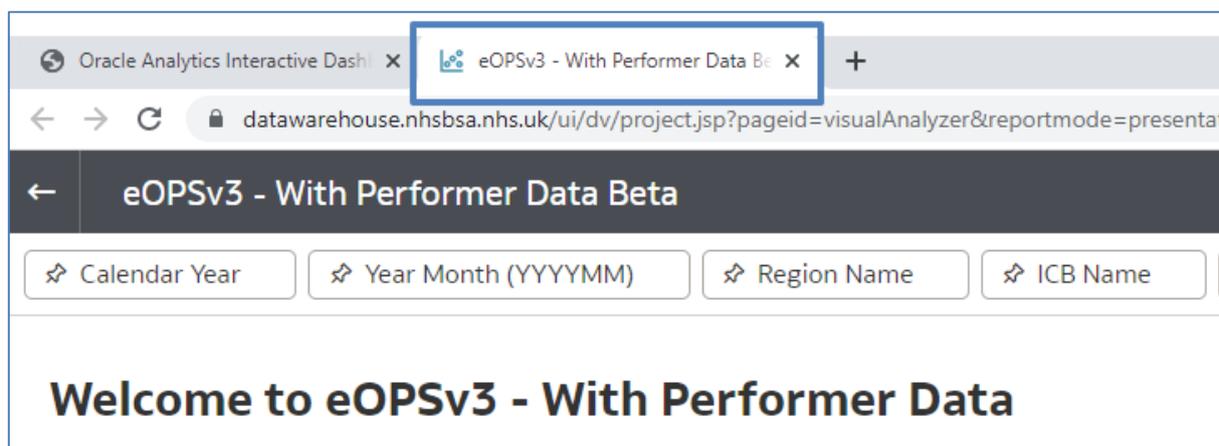
Useful Links 1	News 2	Dashboards 3	Feedback 4
<p>eOPS Website NHS BSA Dept of Health & Social Care NHS England NHS Improvement NHS Digital Care and Quality Commission Health Education England Public Health England</p> <p>Training & Resources</p> <p>Book Training and access additional resources</p>	<p>Welcome to the new NHSBSA eOPS reporting system!</p> <p>Dear Colleague,</p> <p>The Ophthalmic Insight team would like to thank you for your patience whilst we have been working on delivering eOPS.</p> <p>We hope you find this new way of presenting information to you will enable faster and easier access to the data you need.</p> <p>This initial soft launch contains the new Ophthalmic Dashboard which combines the best elements of the Practice Profile Indicator & Monthly Expenditure reports from Open Exeter. To access the dashboard, please click the link opposite this news story.</p> <p>The eOPS tool is designed to evolve over time with feedback from its users. Please do make use of the link at the right-hand side of this page to leave us your feedback on how the system is performing, any technical or suspected data issues or any extra data you would like to see in the future.</p> <p>Our roadmap contains more information on the remainder of the work to be delivered this year and our future plans so far.</p> <p>For more information on eOPS including training materials, please see our website here.</p>	<p>eOPsv1 - Open Exeter Data Only</p> <p>eOPsv2 - EGOS Data with National Summary Only</p> <p>eOPsv3 - With Performer Level Data</p>	<p>Please use the above button to report and feedback on any:</p> <ol style="list-style-type: none"> 1. suggestions for improvement 2. technical issues 3. data anomalies <p>eOPS is a new system and will evolve over time, your feedback on how it is working for you is invaluable.</p>

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1. **Useful Links** - From here users can select a hyperlink to useful content external from the eOPS system.
2. **News** - Important information regarding the system, such as any planned downtime or updates, will be displayed here.
3. **Dashboards** - Here you will see all the available eOPS commissioner dashboards. As an England Commissioner you will be able to select the 'eOPsv1' dashboard, 'eOPsv2' dashboard and the new the 'eOPsv3' dashboard which includes 'Performer Level' data.
4. **Feedback** - Here you can click on the feedback button to give your feedback on the system and its reports.

Navigating the system

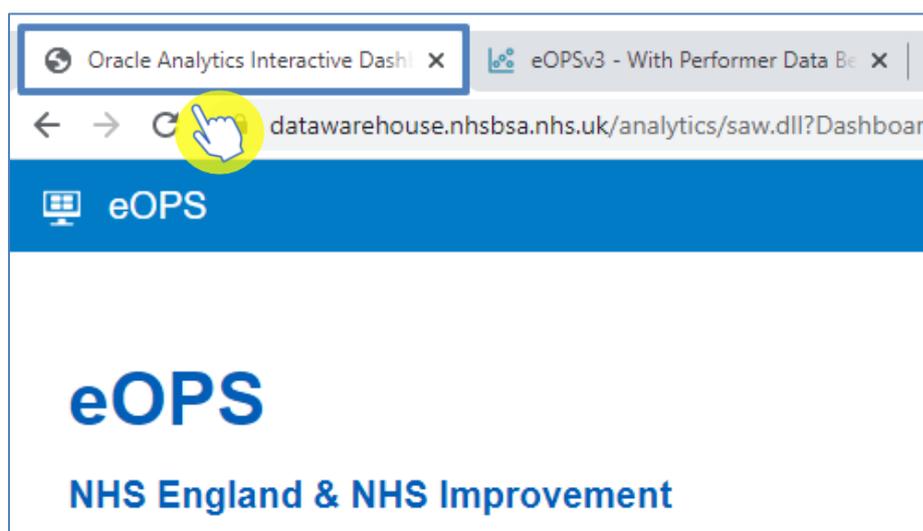
If you have selected the new 'eOPsv3' dashboard, the dashboard will open in a separate browser window.



Once the dashboard has opened, to view any other page of the dashboard, select the page option at the bottom of the dashboard.



If you wish to navigate back to the landing page after you have viewed other eOPS content, select the original browser window.



Getting more help



Additional training material and user guides

The eOPS training team has developed several how to guides to help you get the best out of eOPS. These can be found on our [eOPS Training Hub webpage](#)

Webinar sessions

We offer a free webinar training service to all our users and you can book as many sessions as you need.

Our webinar sessions are 45 minutes long and are tailored to different user types.

Our experienced trainers deliver these sessions using MS Teams and you can take part wherever you are as long as you can get online.

You can find our more and book your webinar by going to our [eOPS Training Hub webpage](#)