Provider Assurance Ophthalmic

Reviewing GOS Forms

**GOS 1/GOS 6 Forms:**

To assess the appropriateness of a GOS 1 or GOS 6 claim, we require you to submit the full episodic patient record for the date shown. This should include:

* Patient name and date of birth
* Prescription of current spectacles showing visual acuities
* Date of last sight test and reason for visit. If date not known, please provide any notes to state this.
* Previous prescription showing visual acuities
* History and symptoms
* Clinical justification for any early sight tests (earlier than minimum sight test intervals outlined by the MoU).
* Reason for home visit e.g., medical exemption (GOS 6 only)

To assess the appropriateness of a GOS 1 or GOS 6 claim, we will be looking into the following areas:

* Is there a signature from the patient/parent or guardian/carer on the GOS form?
* Is there evidence the sight test took place on the date recorded?
* Was the sight test in line with current guidance.
* [The routine eye examination (‘sight test’) - College of Optometrists (college-optometrists.org)](https://www.college-optometrists.org/clinical-guidance/guidance/knowledge%2C-skills-and-performance/the-routine-eye-examination#Frequencyofeyeexaminations)
* [13347B-2023-Voucher-England-FINAL.pdf (abdo.org.uk)](https://www.abdo.org.uk/wp-content/uploads/2023/03/13347B-2023-Voucher-England-FINAL.pdf)

**GOS 3 Forms:**

Please submit the full episodic patient clinical record for the date shown, including dispensing records:

* Patient record including prescription and any notes which relate to changes from the previous prescription dispensed.
* For comparison purposes, please provide the dated previous dispensed prescription with visual acuities, or evidence to indicate this is the first test.
* Evidence which provides justification for any supplements claimed e.g., Tint, prism, small glasses, or complex lens.
* Evidence that a spectacle order has been collected, or if not collected, evidence that attempts were made to contact the patient for collection.

Please note that if you dispensed the spectacles, but did not carry out the sight test, you will be required to provide evidence that the spectacles have been issued, and a copy of the patient’s original prescription that was issued.

To assess the appropriateness of a GOS 3 claim, we will be looking into the following areas:

* Was there a significant change in prescription?
* Is there a benefit to the patient?
* Was a complex lens voucher claimed?
* Was a prism supplement claimed?
* Was a tint supplement claimed?
* Was a small glasses supplement claimed?
* Is there evidence that the spectacles have been issued?

**GOS 4 Forms:**

Required evidence:

* Full episodic patient clinical record for the date being claimed, or a copy of the prescription, if the GOS 1 was completed by a different contractor.
* Patient record containing any notes showing the reason for the repair/replacement of the spectacles, dispensing record.
* If the patient is over 16, also provide any notes around pre-authorisation, and any explanation of how the loss/damage happened as a direct result to the patient’s medical condition.

Please submit the full episodic patient clinical record relating to the claim date, which should show that the repair or replacement has taken place.

To assess the appropriateness of a GOS 4 claim, we will be looking into the following areas:

* Has it been recorded whether the spectacles have been lost or broken?
* If the patient is over 16, is there evidence that the claim has been pre-authorised by NHSBSA Provider Assurance Ophthalmic (PAO)?
* If the patient is over 16, is there an explanation of how the spectacles were lost or broken as a direct result of the medical condition?